



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	148 24%	351 56%	108 17%	22 3%	629
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	160 25%	355 57%	102 16%	11 2%	628
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	101 16%	303 48%	185 29%	40 6%	629
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	103 16%	345 55%	152 24%	28 4%	628
SALAS DE AULA : limpeza e ventilação.	124 25%	227 46%	111 22%	36 7%	498
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	95 19%	210 42%	149 30%	43 9%	497
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	79 13%	208 33%	226 36%	116 18%	629
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	69 11%	234 37%	249 40%	77 12%	629

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	76 15%	215 43%	168 34%	39 8%	498
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	95 29%	171 52%	56 17%	7 2%	329
O COORDENADOR: é acessível ao aluno?	132 27%	210 42%	124 25%	31 6%	497
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	141 22%	294 47%	150 24%	43 7%	628
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	55 17%	166 50%	86 26%	22 7%	329
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	426 68%	166 26%	29 5%	7 1%	628
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	288 58%	180 36%	27 5%	2 0%	497
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	264 42%	318 51%	42 7%	5 1%	629
OS PROFESSORES: fazem chamada?	410 82%	75 15%	10 2%	2 0%	497
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	175 35%	266 54%	48 10%	8 2%	497
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	192 39%	253 51%	48 10%	4 1%	497
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	85 19%	204 46%	109 24%	48 11%	446
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	95 19%	239 48%	123 25%	40 8%	497
Você acessa o aluno online frequentemente?	128 39%	154 47%	41 13%	5 2%	328
Você acessa o Office365 (email) frequentemente?	62 19%	81 25%	85 26%	101 31%	329
Você acessa o portal frequentemente?	124 38%	164 50%	37 11%	3 1%	328
Você se sente apto para utilizar os recursos de TI?	87 27%	160 49%	63 19%	18 5%	328
Você utiliza o Moodlerooms (AVA) frequentemente?	88 27%	154 47%	76 23%	11 3%	329
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	41 13%	83 25%	125 38%	79 24%	328
Você utiliza o recurso de internet frequente?	122 37%	104 32%	70 21%	33 10%	329
Você utiliza o recurso de WIFI frequentemente?	81 25%	51 16%	43 13%	154 47%	329

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	879 18%	2.233 47%	1.282 27%	373 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	3.167 35%	3.708 41%	1.560 17%	662 7%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	323	65%
Localização	20	4%
Preço	92	18%
Prestígio da Faculdade	5	1%
Qualidade do curso	51	10%
Outros	7	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	21	4%
Obter melhor emprego	192	39%
Obter melhor salário	70	14%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	204	41%
Outros	10	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	17	3%
Não estou trabalhando	94	19%
Estagiário	22	4%
Auxiliar	110	22%
Assistente	106	21%
Analista	82	16%
Supervisor	23	5%
Coordenador	6	1%
Gerente	8	2%
Diretor	2	0%
Outros	27	5%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	526	84%
INSATISFEITO	83	13%
NÃO SEI RESPONDER	19	3%

Qual a sua renda mensal atual?

Não possuo renda	21	4%
De 0 até 880	98	20%
De 881 até 1760	220	44%
De 1761 até 3720	100	20%
De 3721 até 5000	14	3%
De 5001 até 8800	6	1%

Qual a renda mensal da sua família?

Não possuo renda	16	7%
De 0 até 880	18	8%
De 881 até 1760	65	28%
De 1761 até 3720	130	57%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	12	2%
Atendimento - Telefônico	6	1%
Comunicação com o aluno	8	1%
Coordenador	12	2%
Currículo do curso (disciplinas)	44	7%
Incentivo financeiro (bolsas variadas)	49	8%
Infraestrutura física	28	5%
Infraestrutura Tecnológica	10	2%
Localização	165	27%
Mensalidade	120	20%
Professor	147	24%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	144	24%
Atendimento - Telefônico	38	6%
Comunicação com o aluno	74	13%
Coordenador	33	6%
Currículo do curso (disciplinas)	32	5%
Incentivo financeiro (bolsas variadas)	31	5%
Infraestrutura física	72	12%
Infraestrutura Tecnológica	38	6%
Localização	26	4%
Mensalidade	23	4%
Professor	81	14%

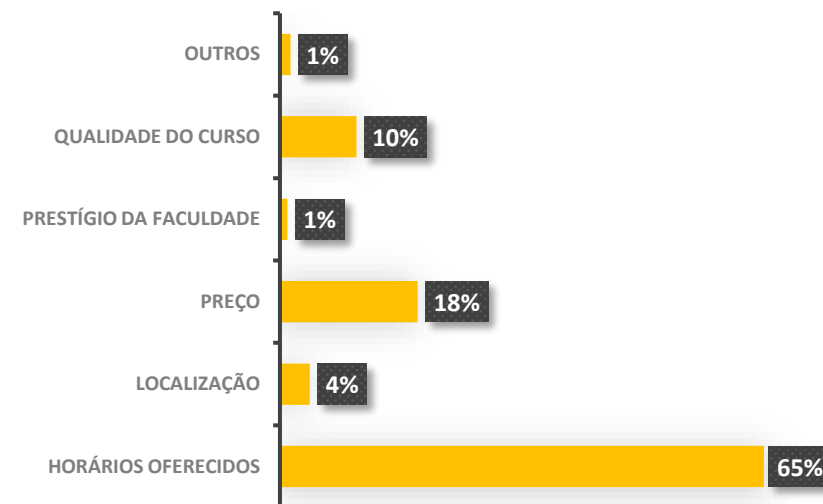
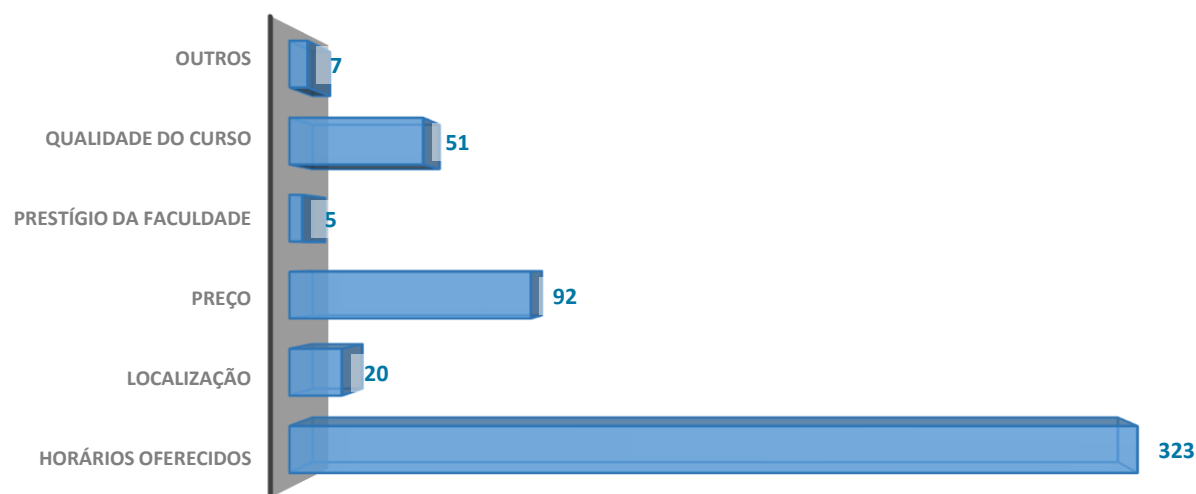
ÍNDICE DE ADESAO:

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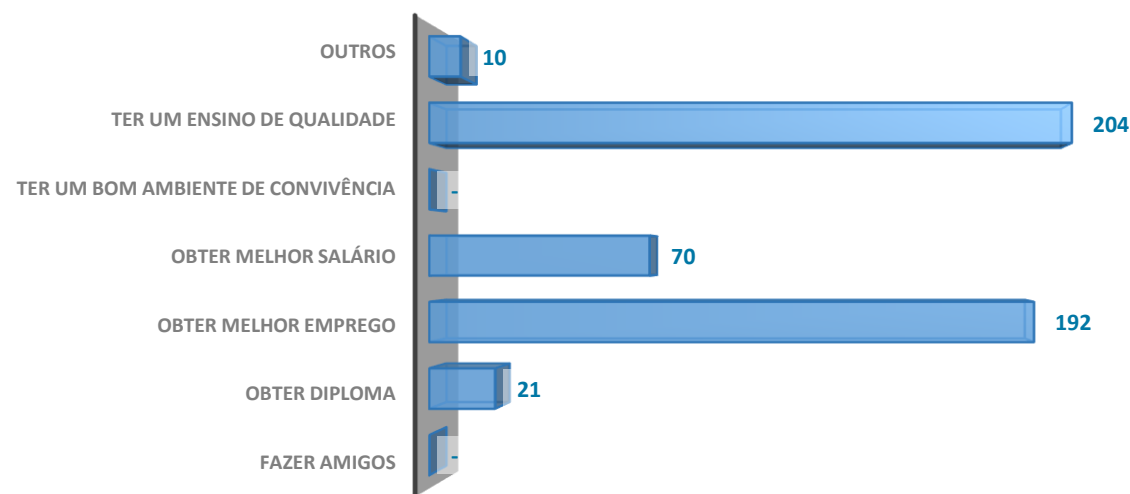
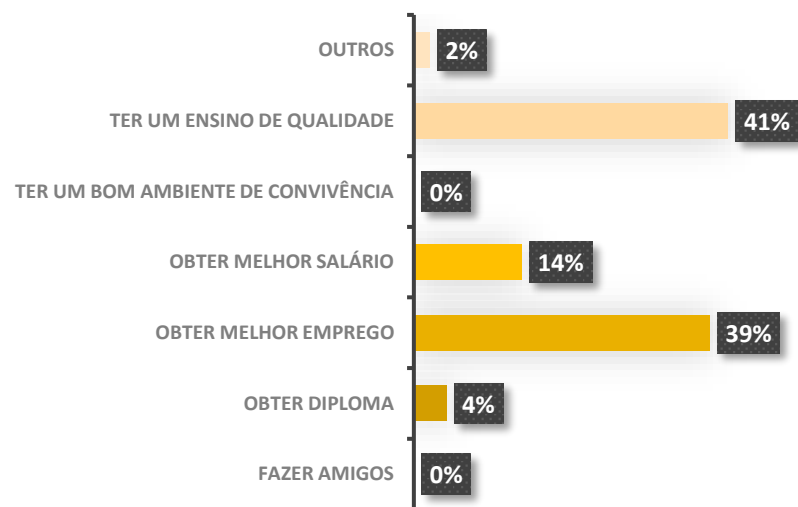
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

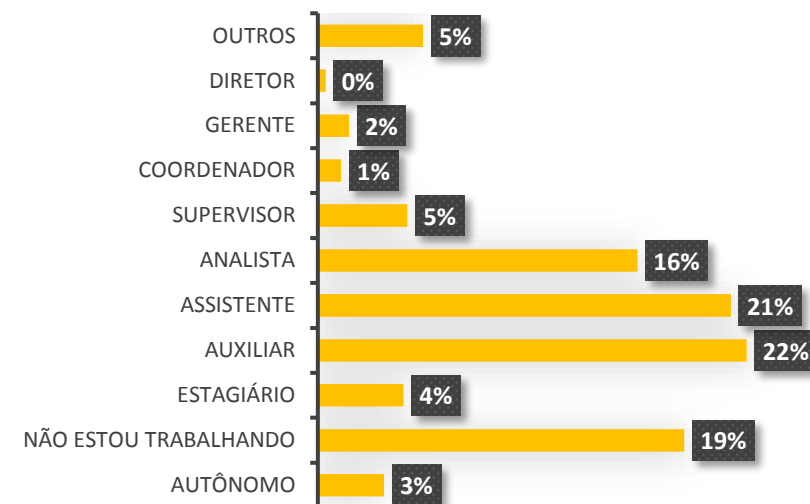
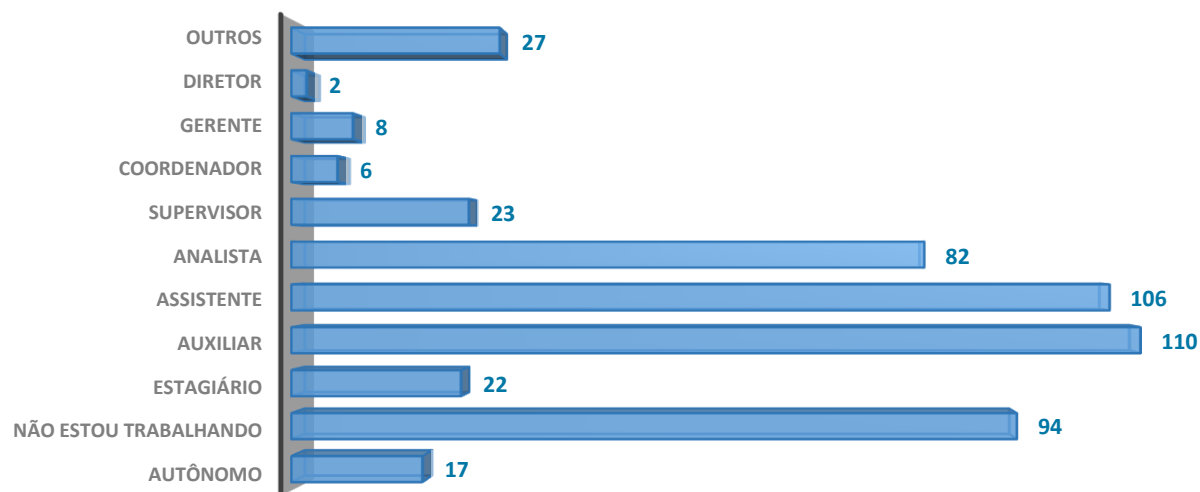


O que é mais importante para você ao cursar uma faculdade?

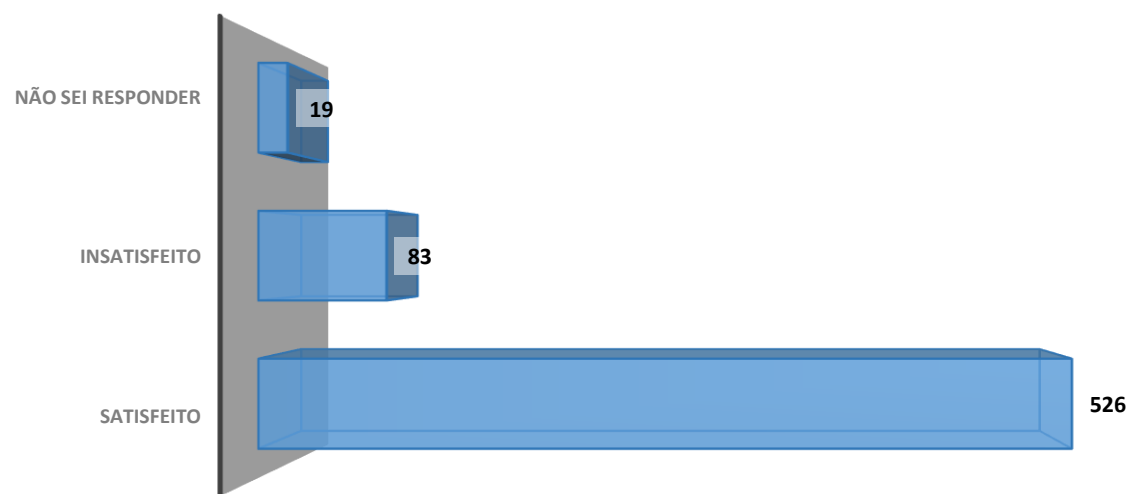
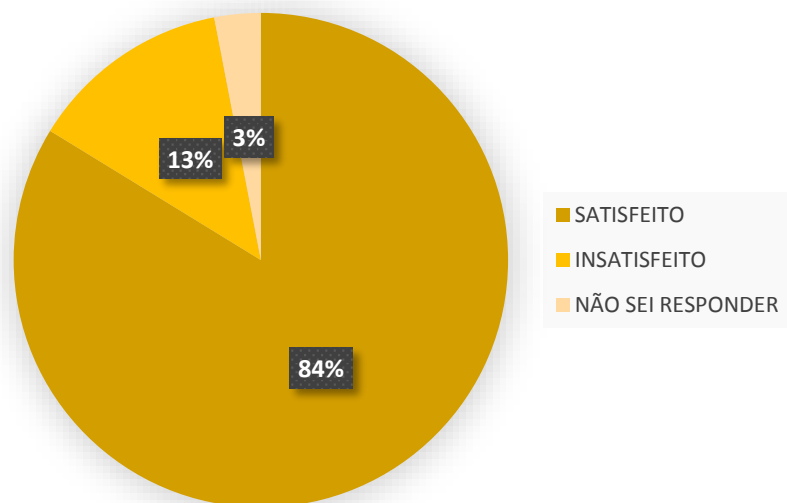




Qual o cargo que você ocupa na empresa em que trabalha?

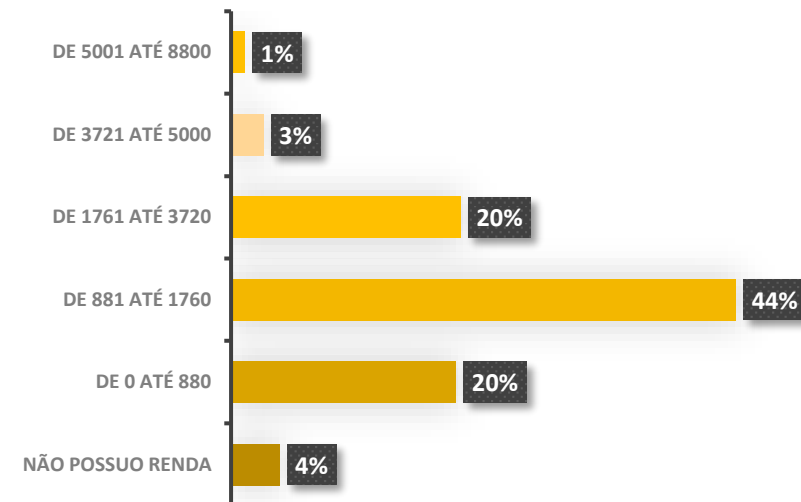
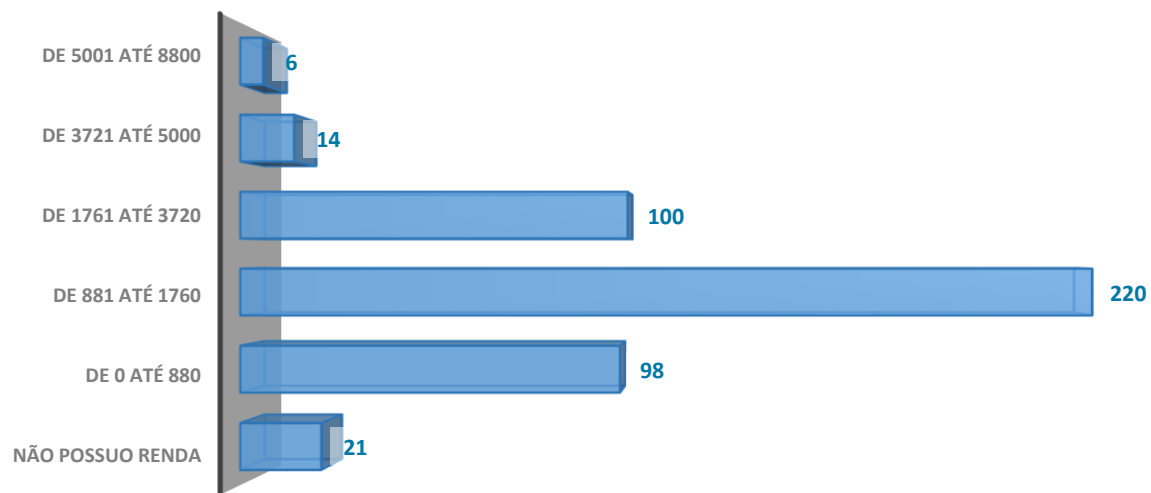


O CURSO - Em relação ao seu curso, você se considera:

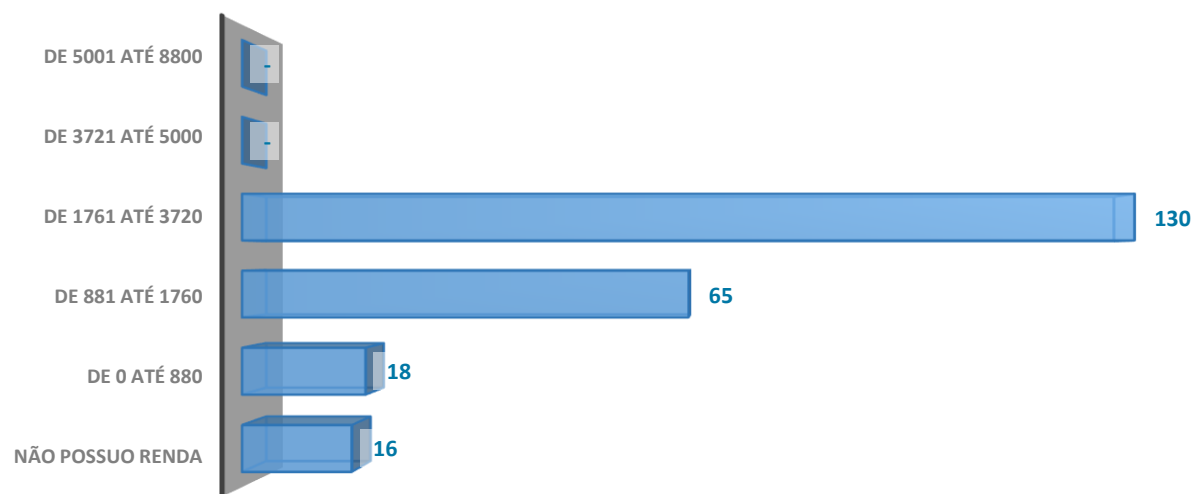
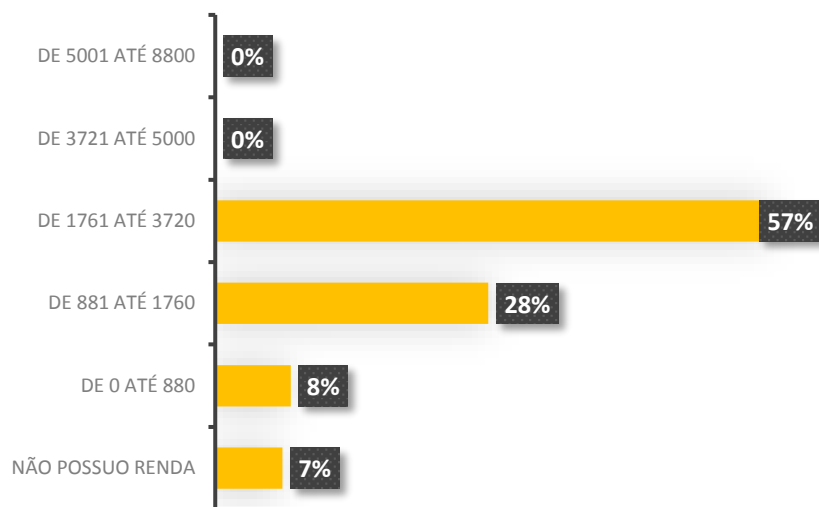




Qual a sua renda mensal atual?

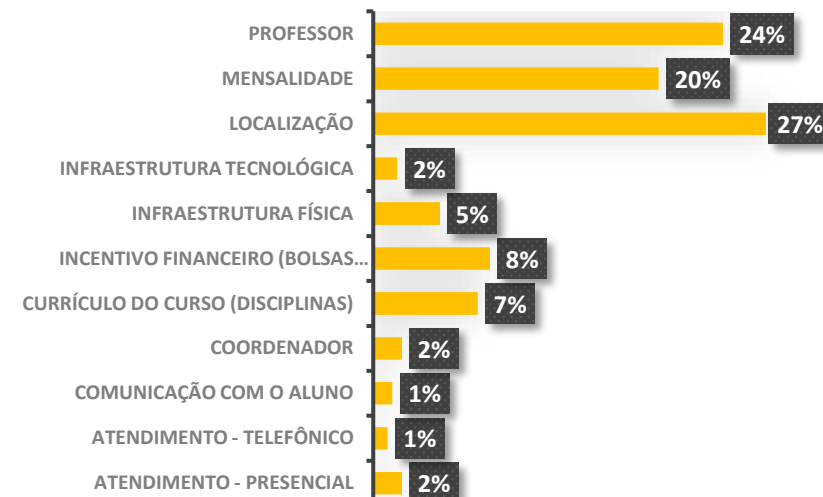
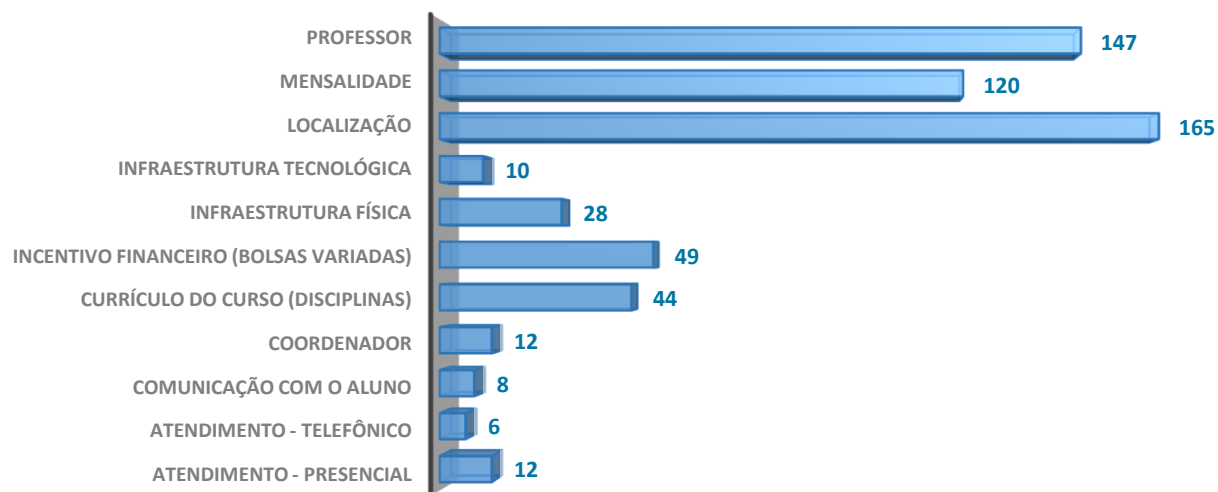


Qual a renda mensal da sua família?

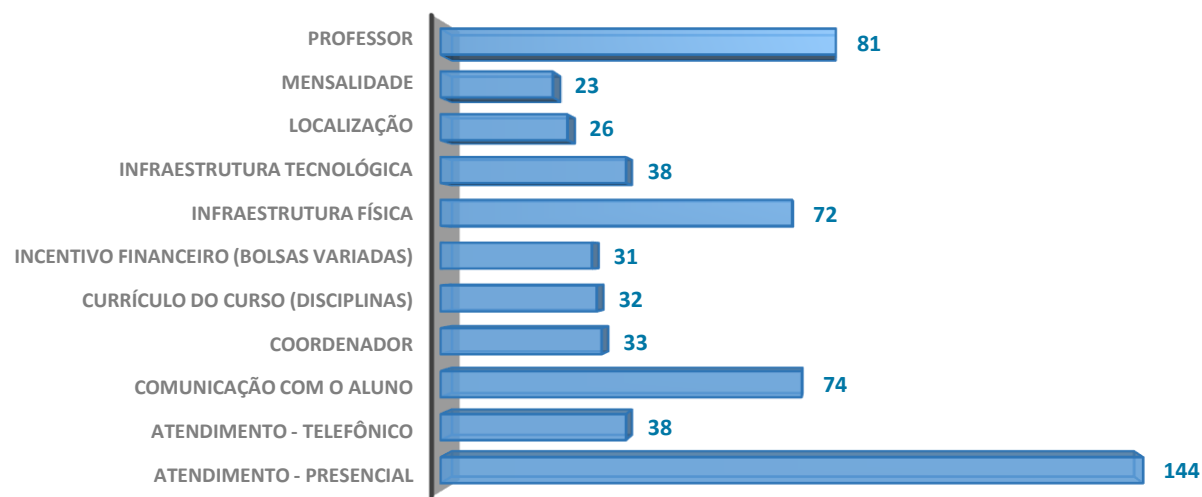
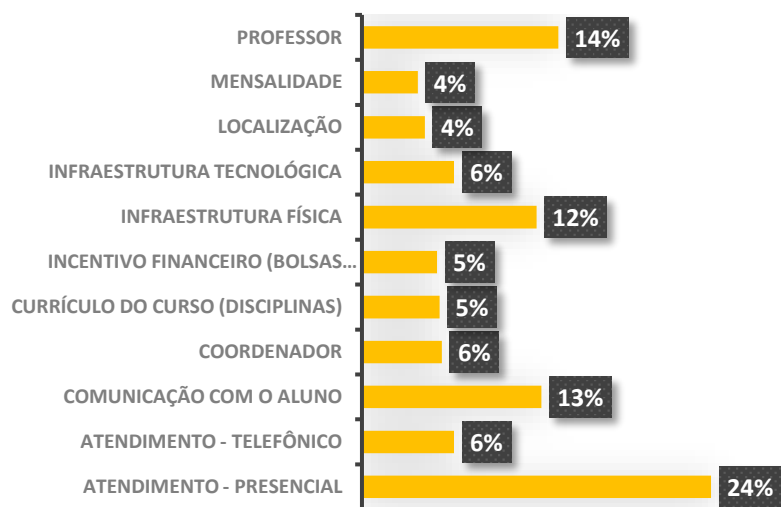




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

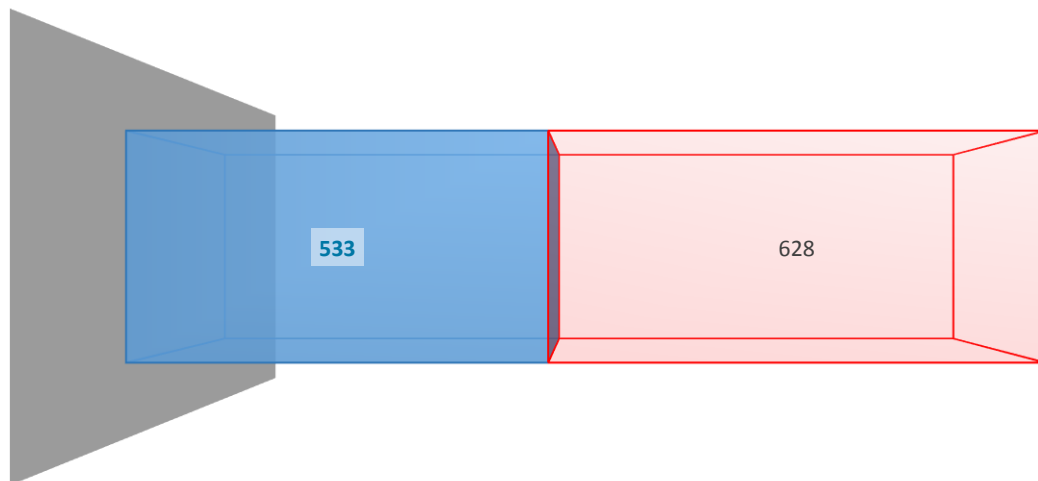


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



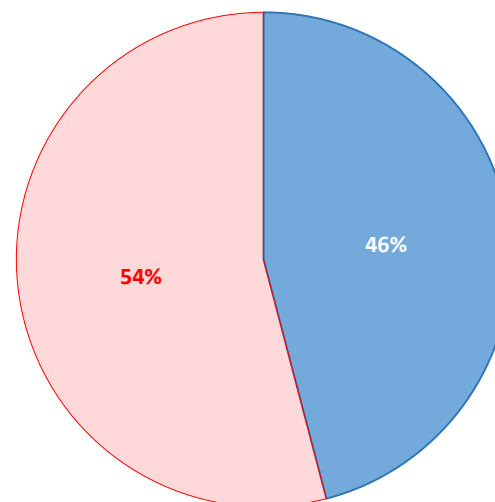


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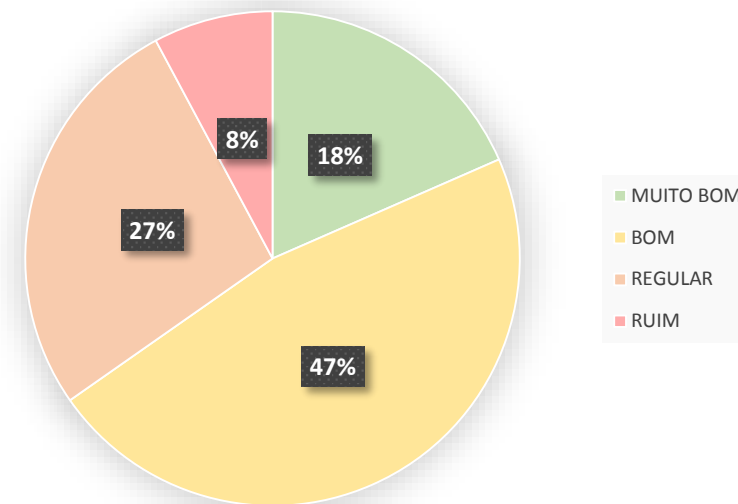
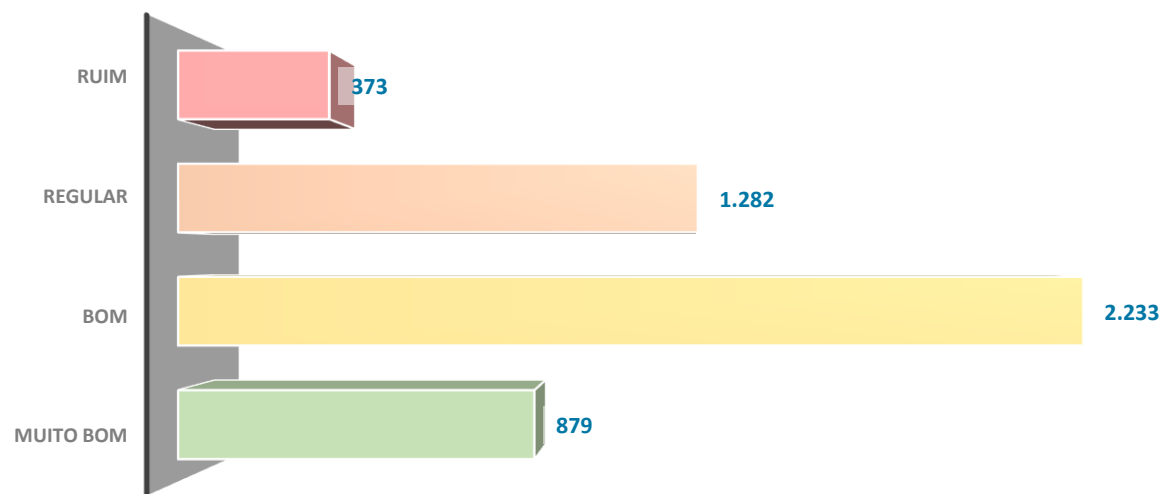
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■ Responderam

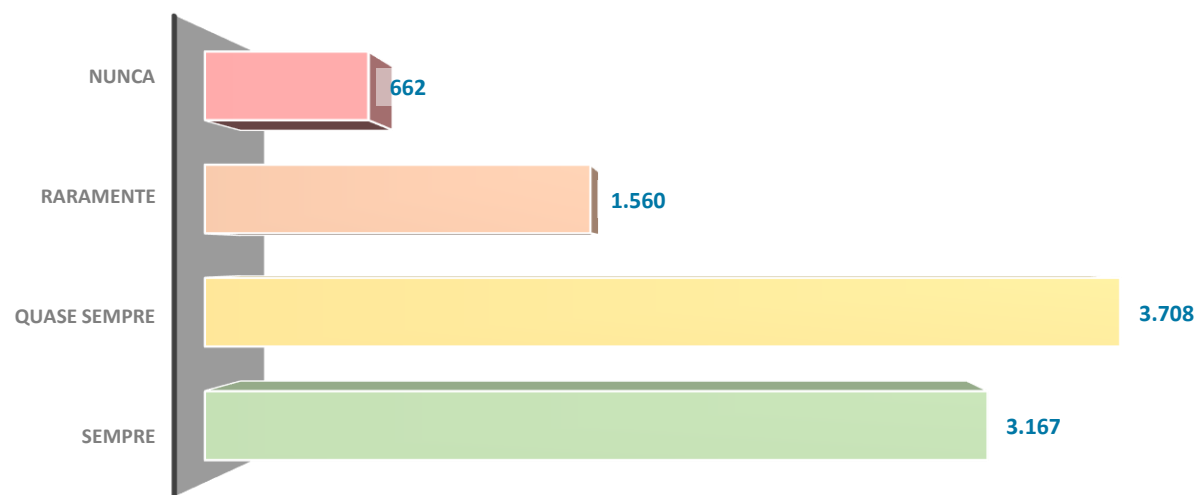
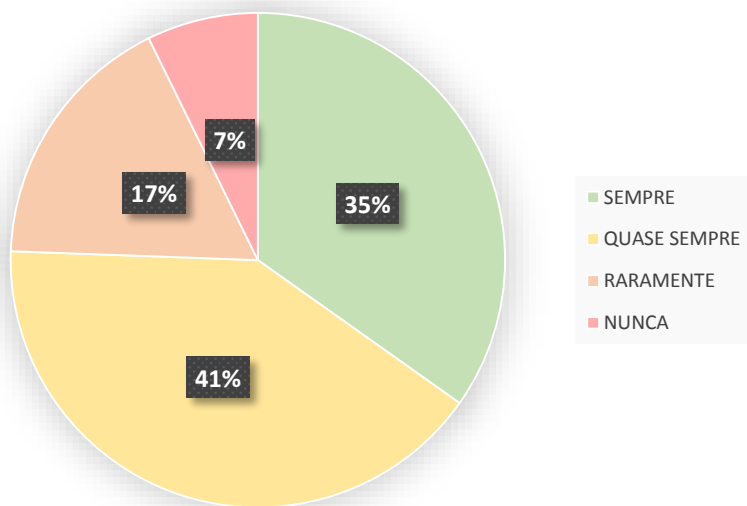




GERAL - Questões Objetivas Qualitativas

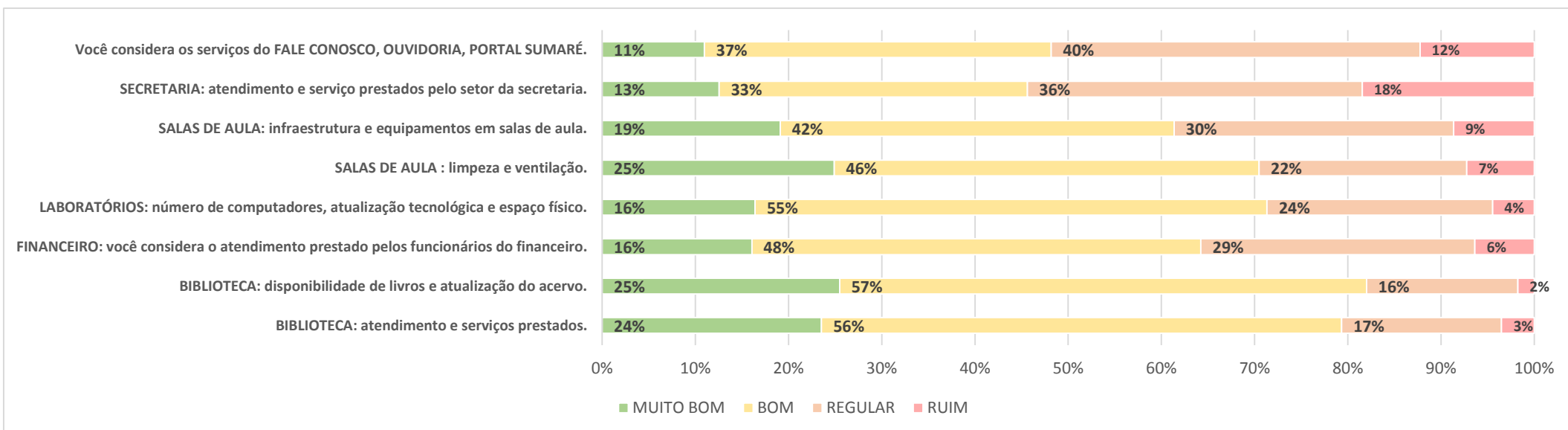
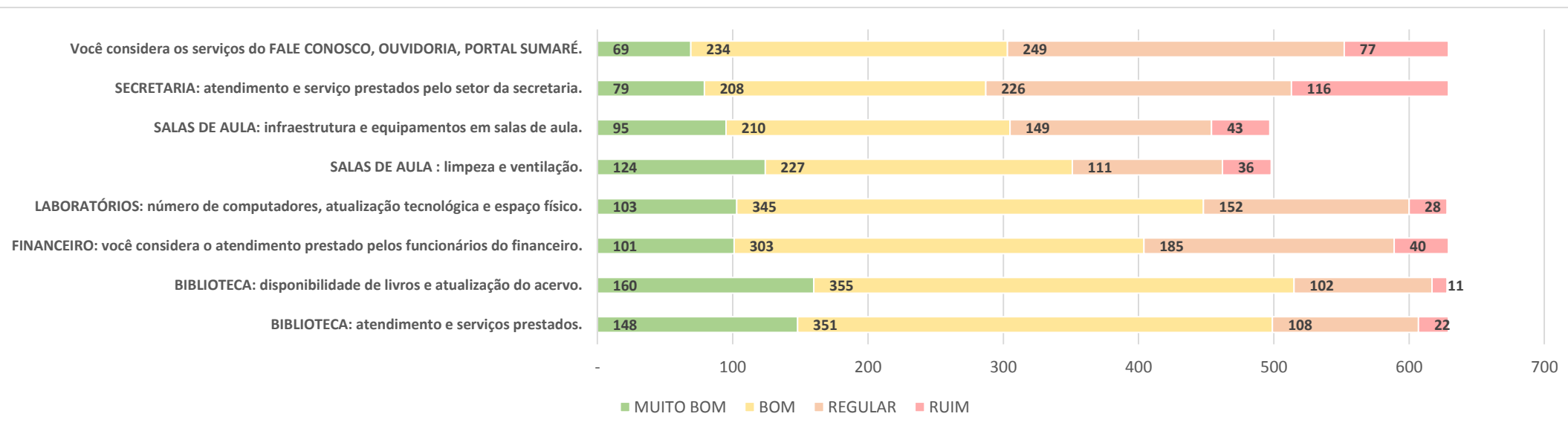


GERAL - Questões Objetivas Periodicidade



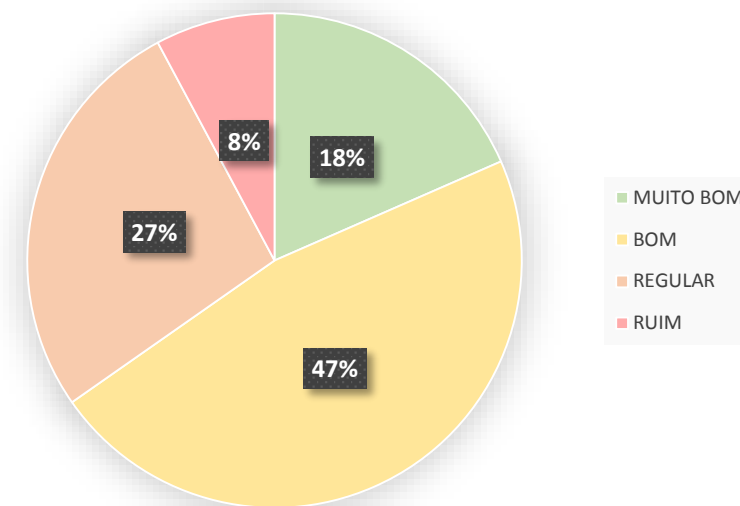
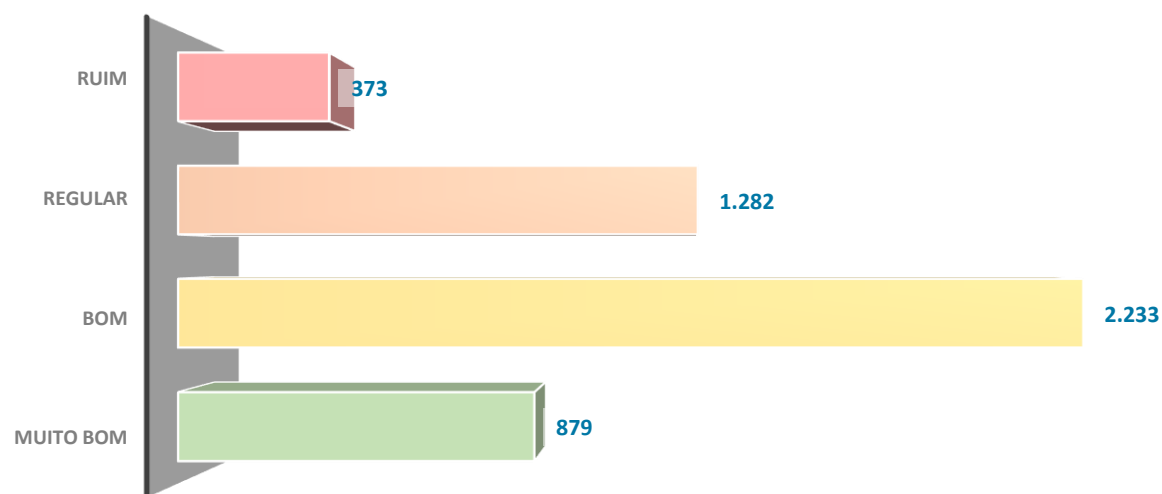


Questões Objetivas

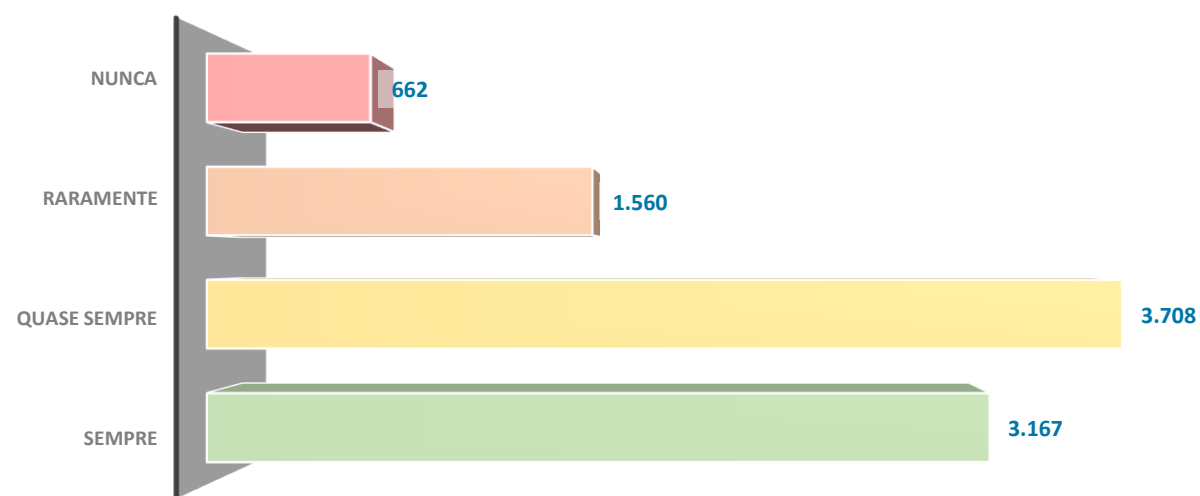
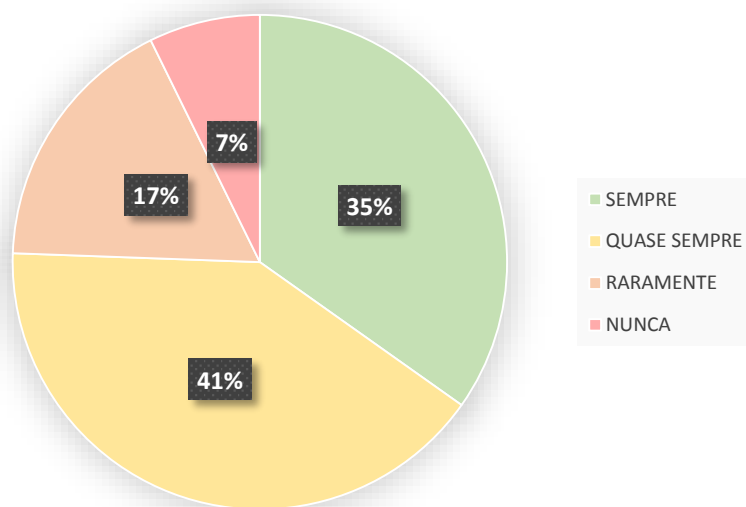




GERAL - Questões Objetivas Qualitativas

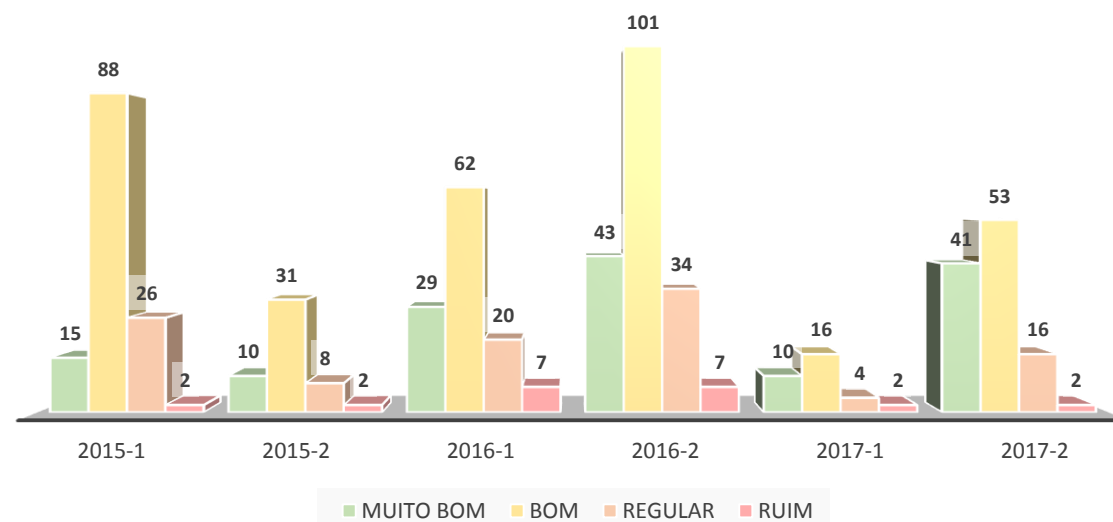
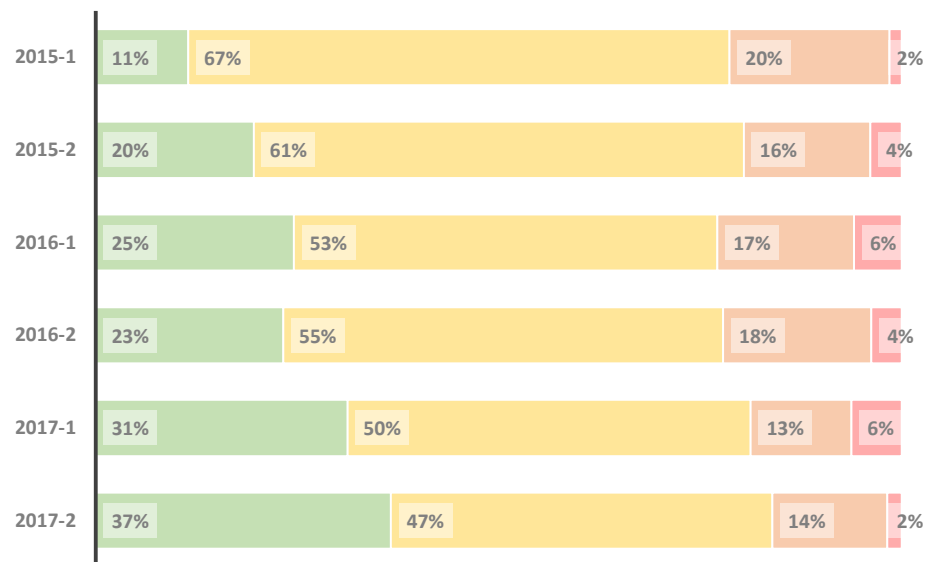
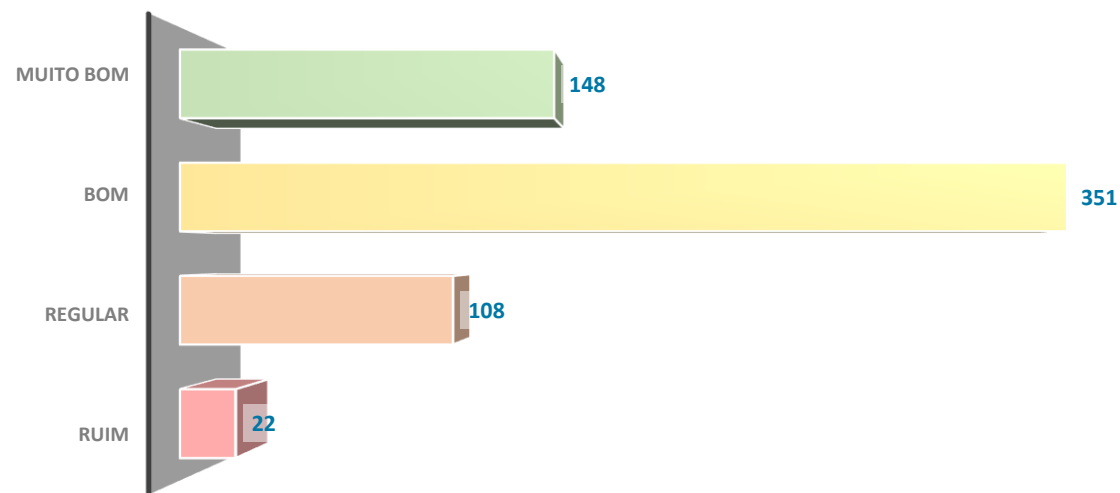
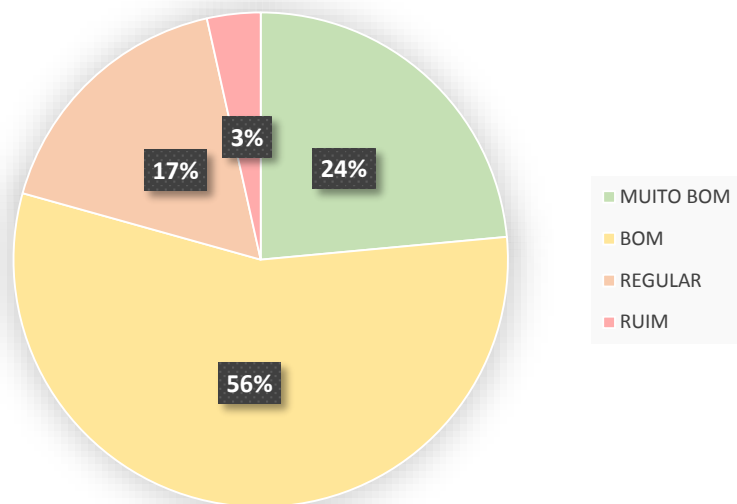


GERAL - Questões Objetivas Periodicidade



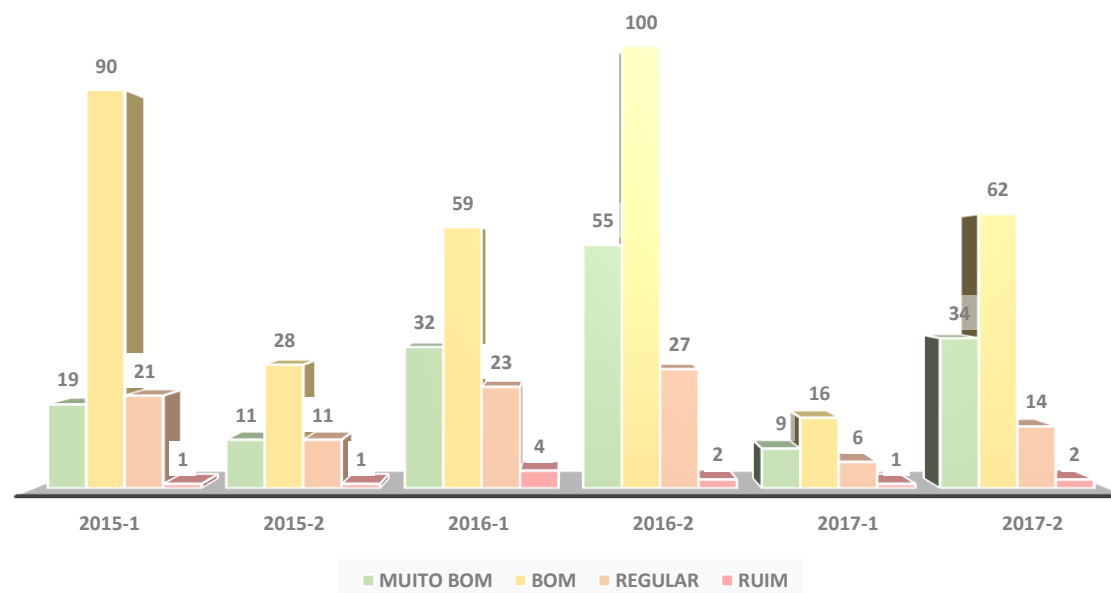
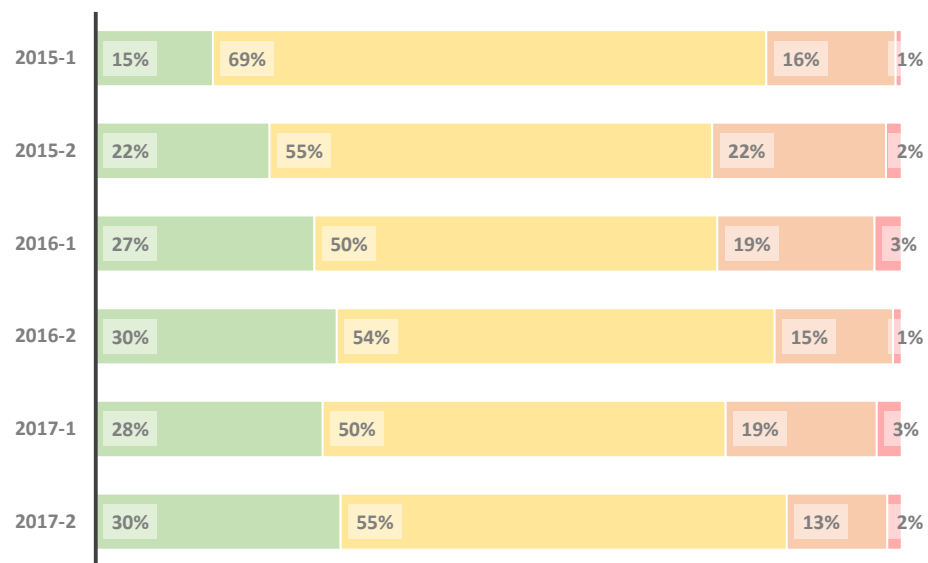
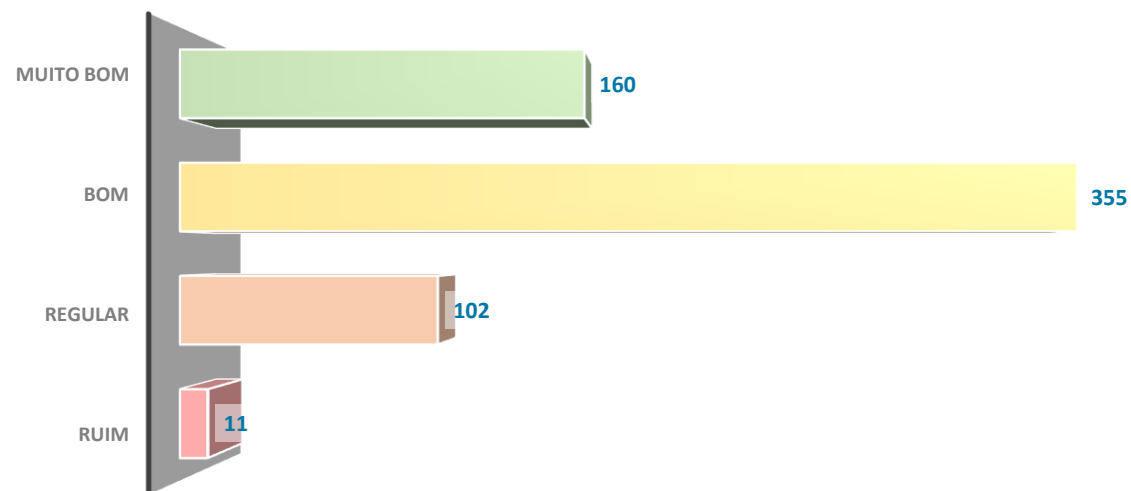
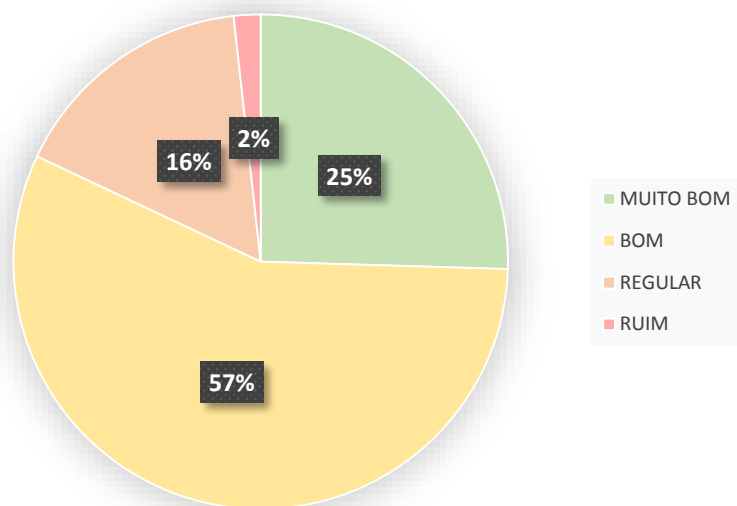


BIBLIOTECA: atendimento e serviços prestados.



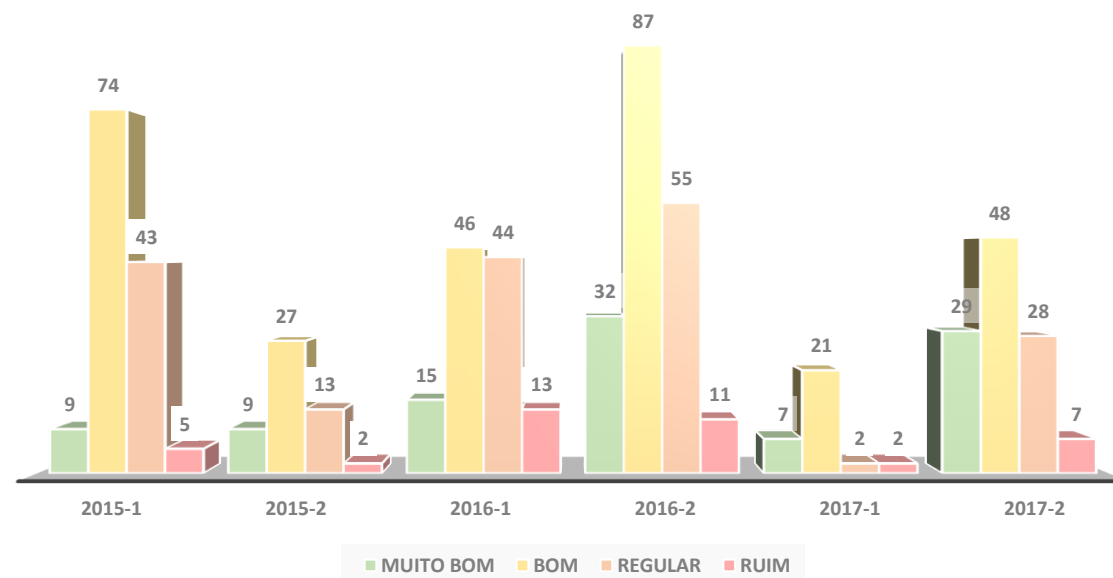
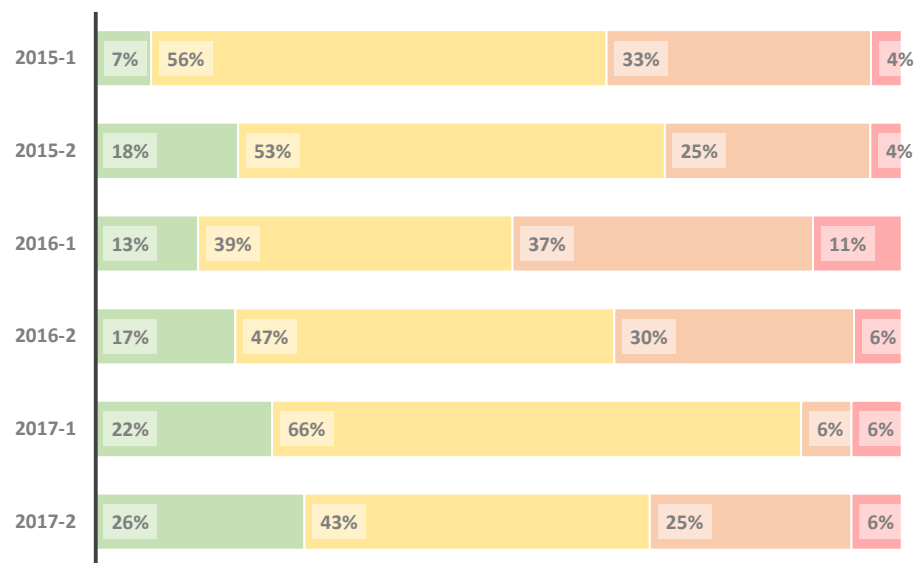
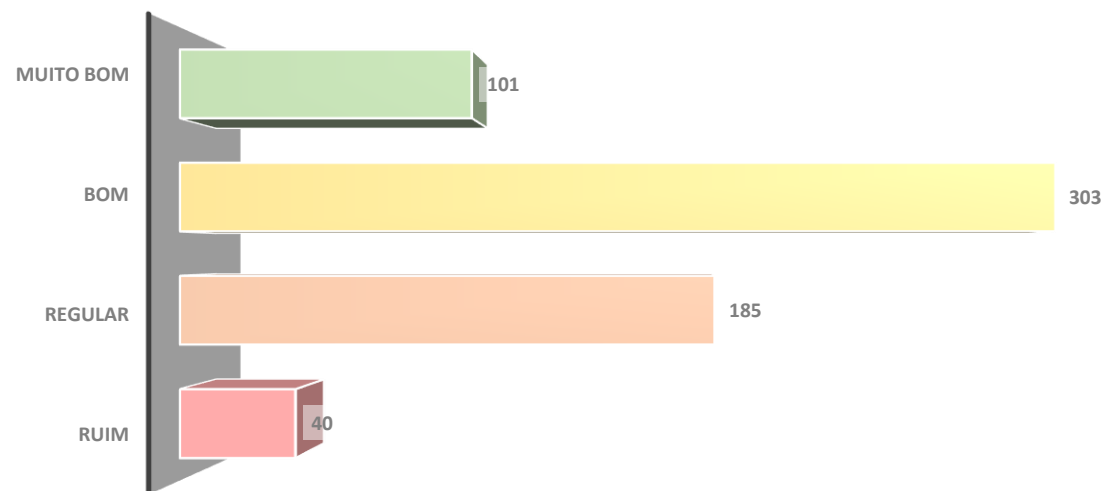
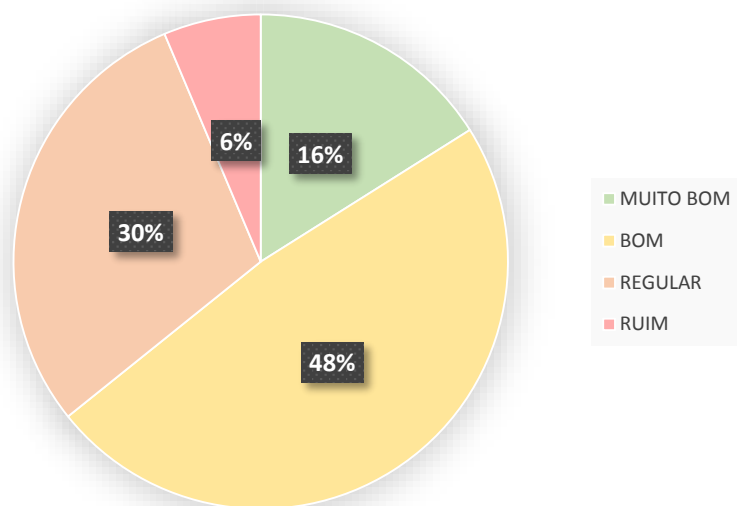


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



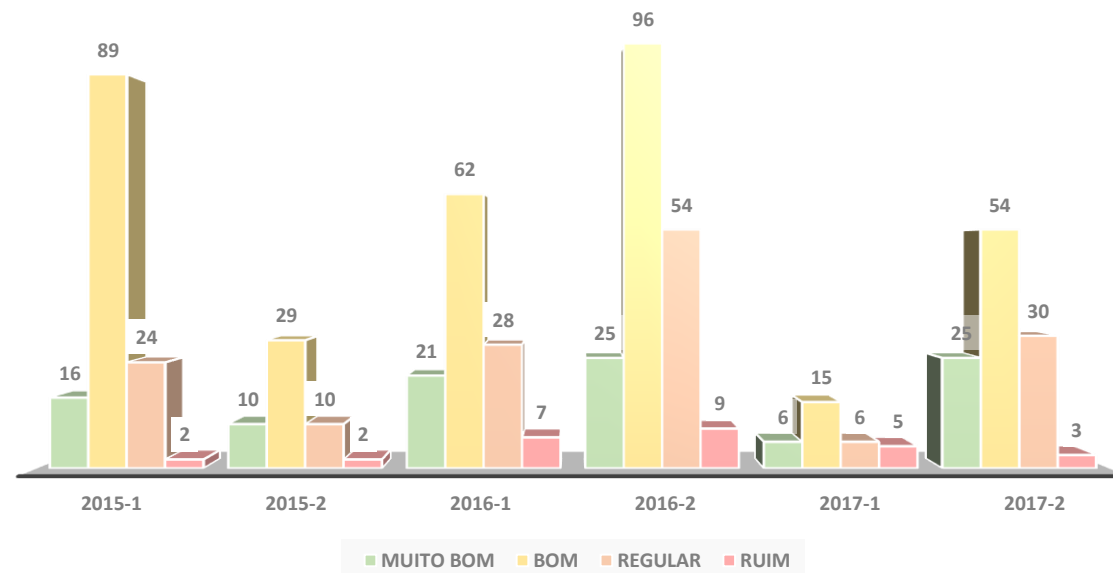
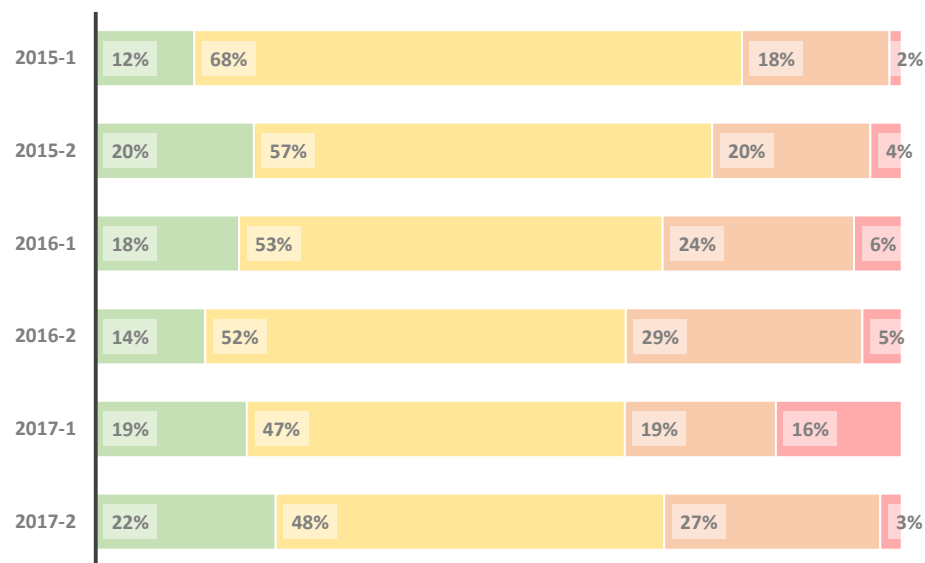
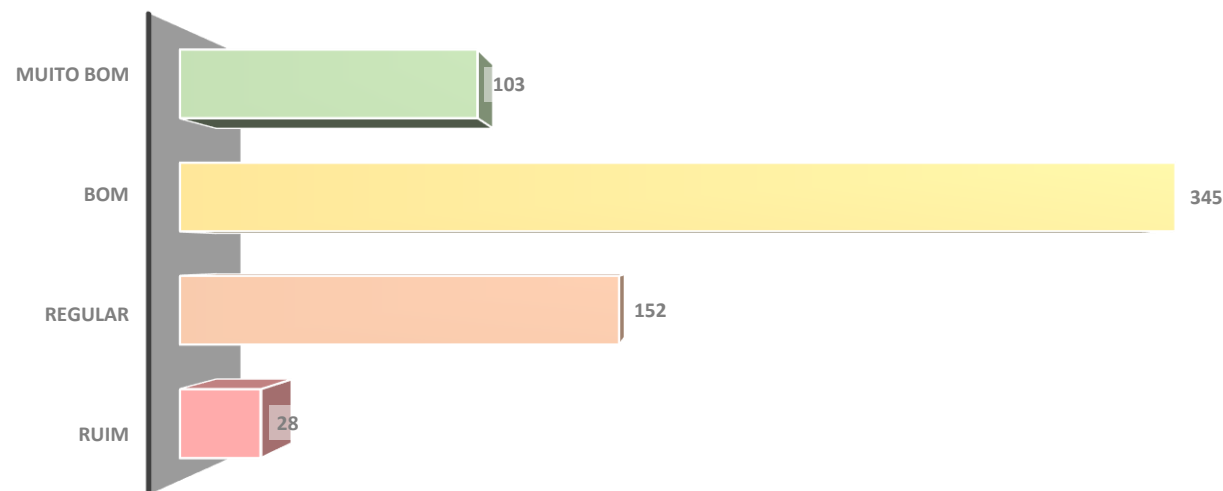
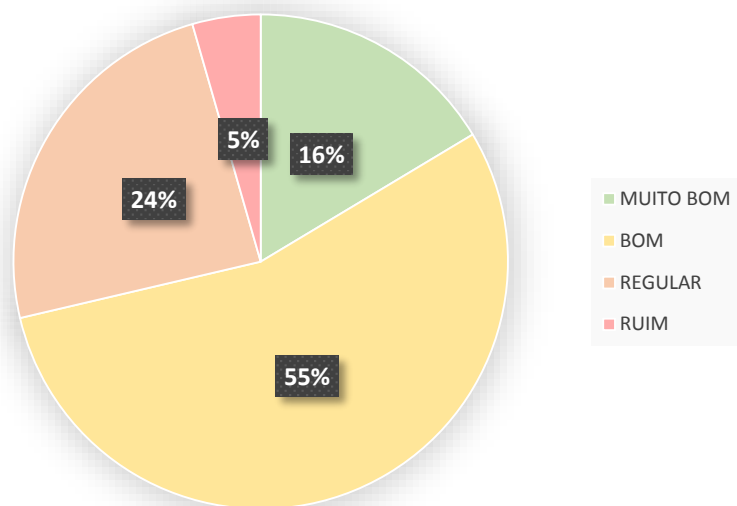


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



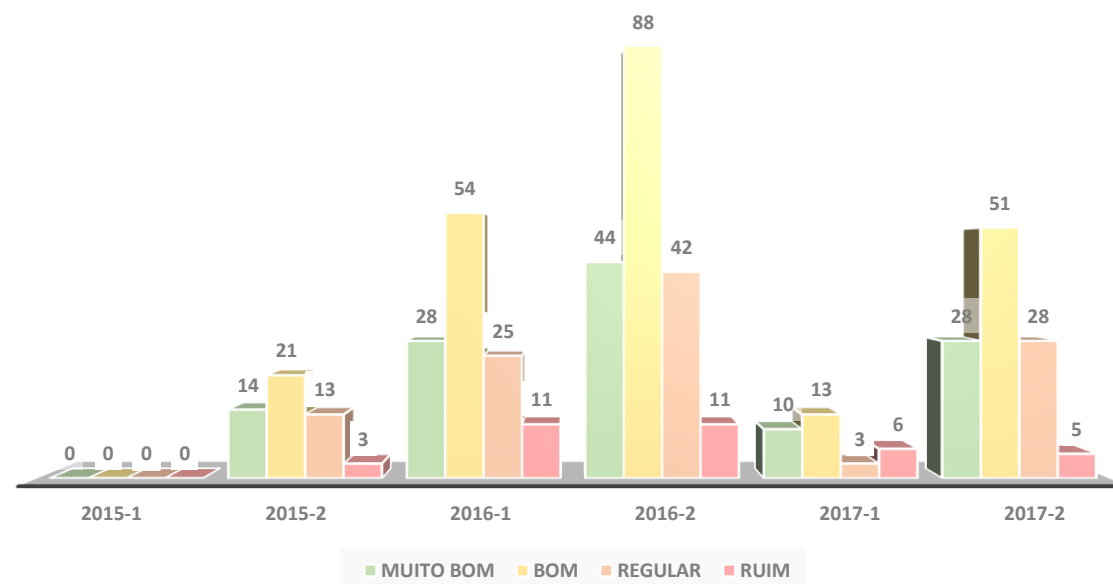
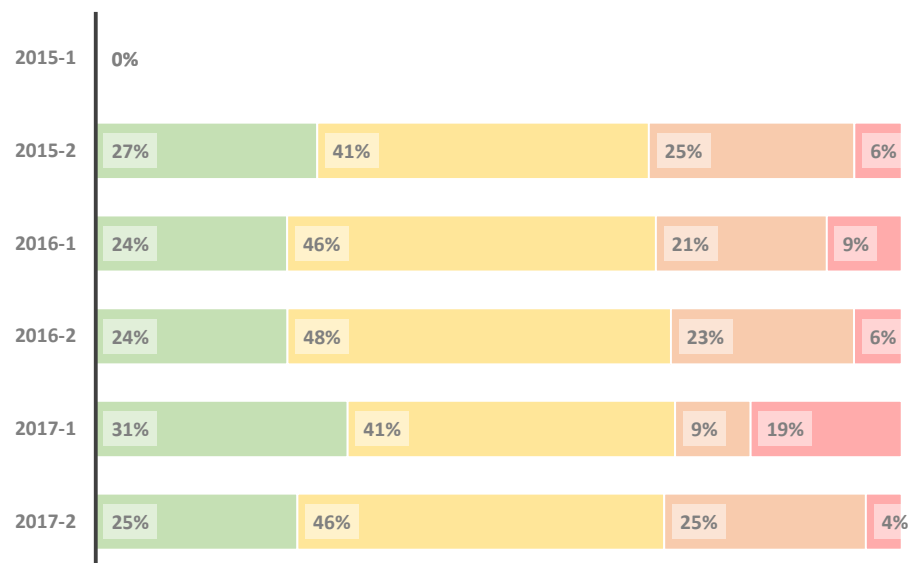
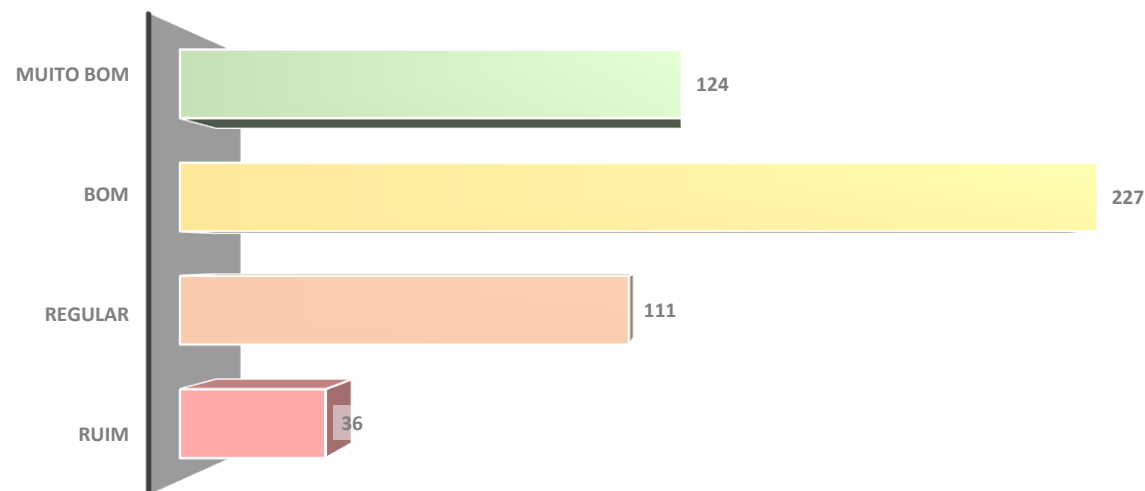
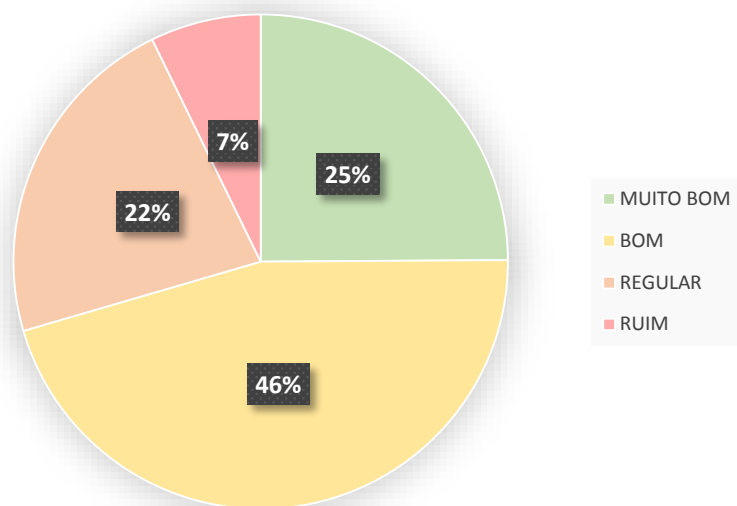


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



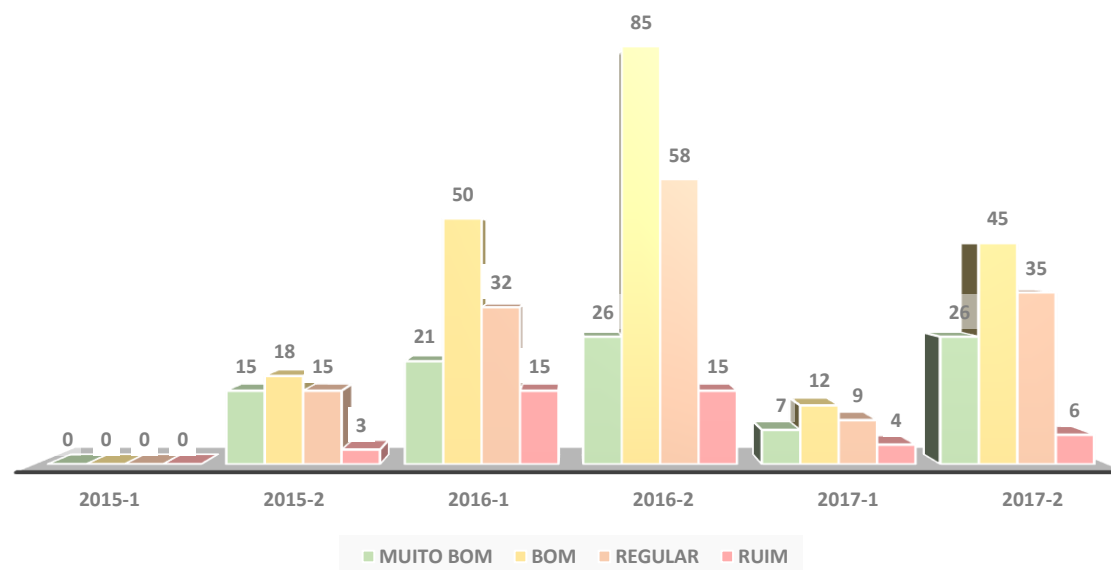
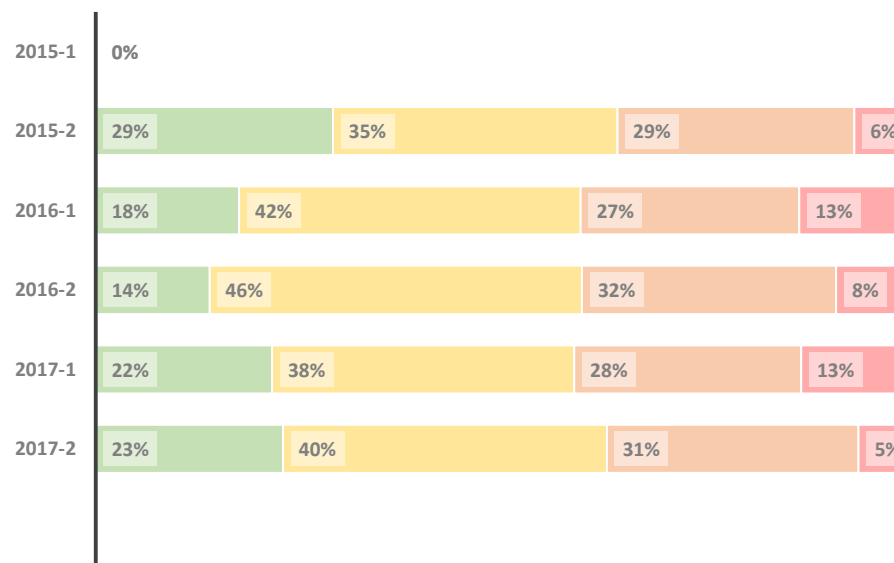
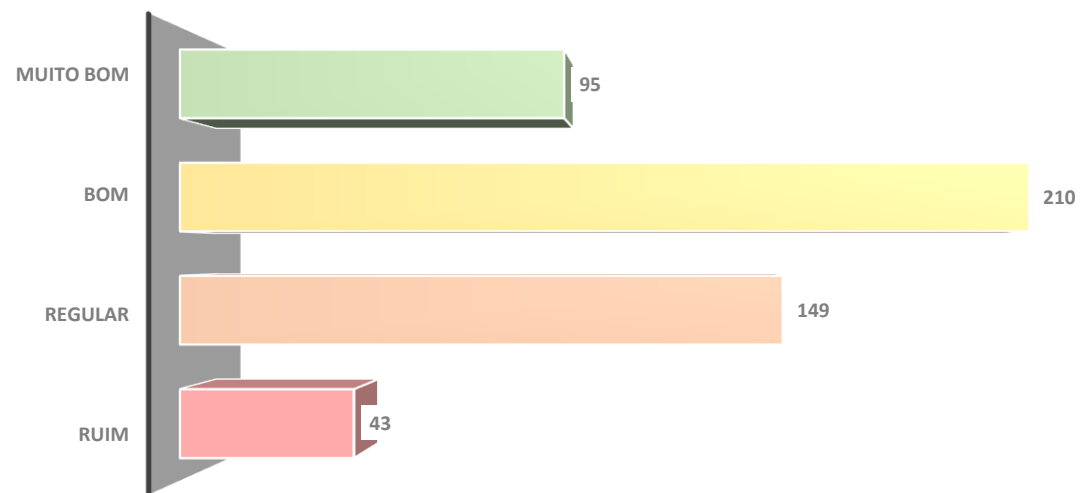
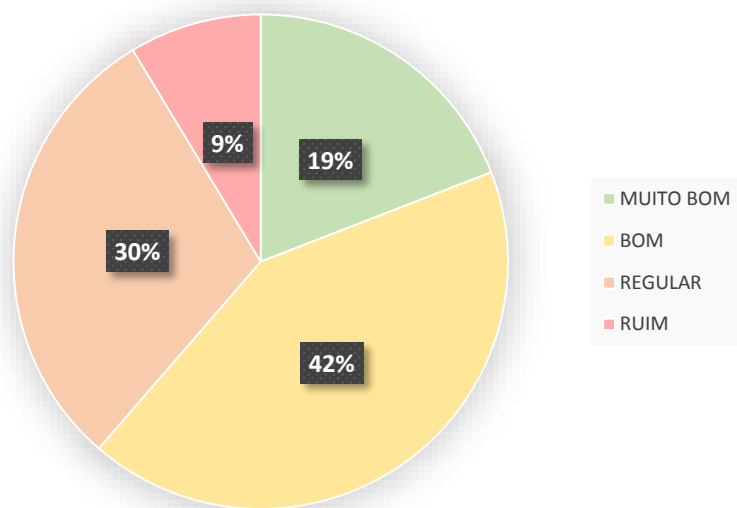


SALAS DE AULA : limpeza e ventilação.



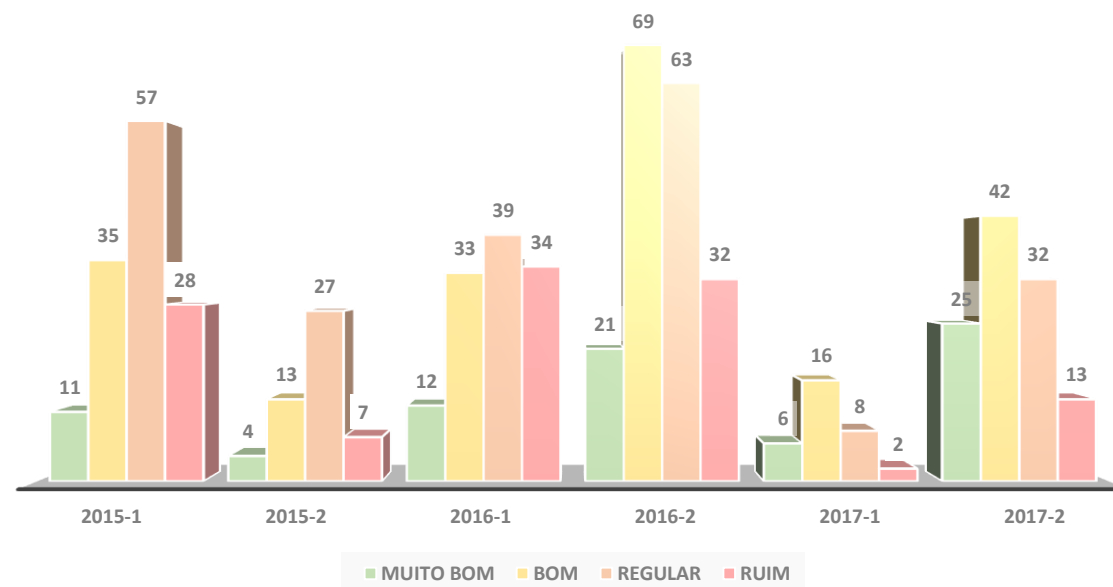
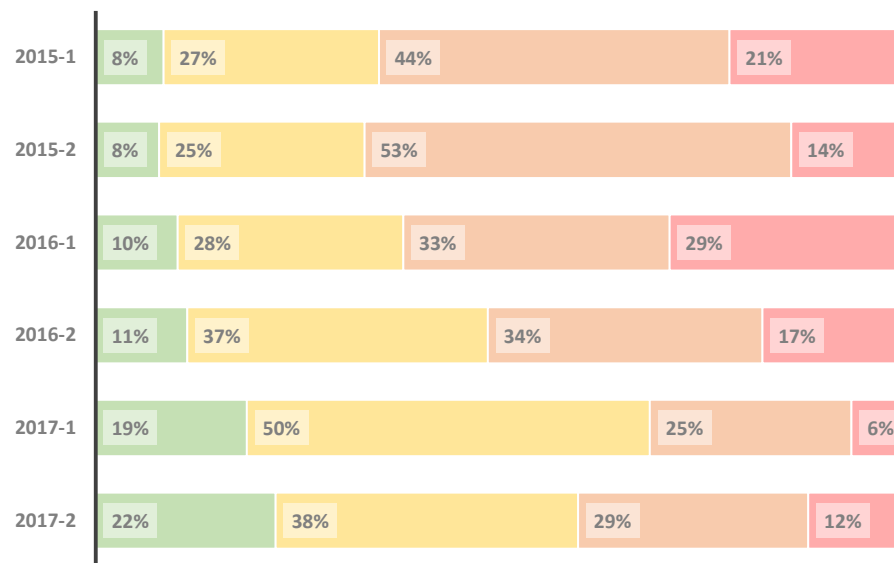
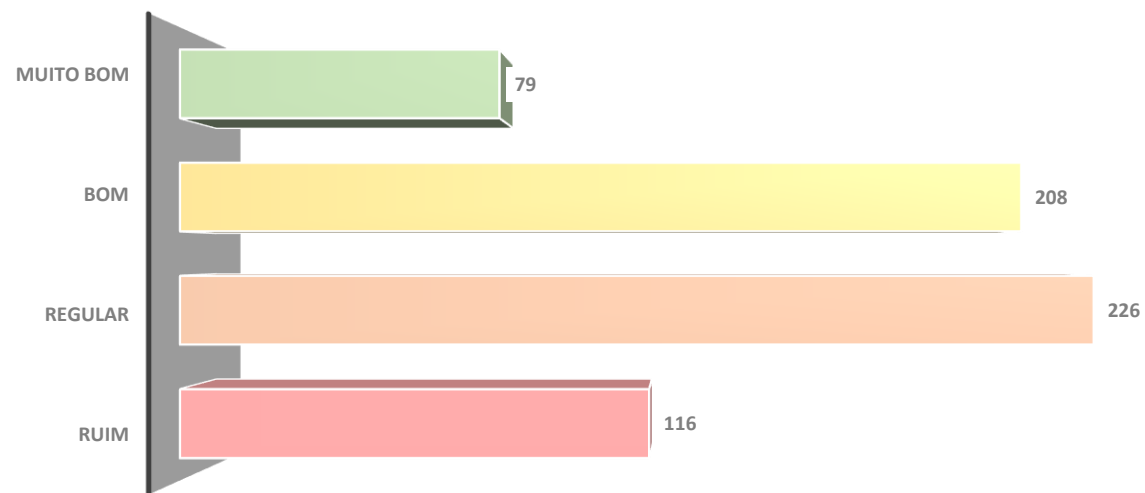
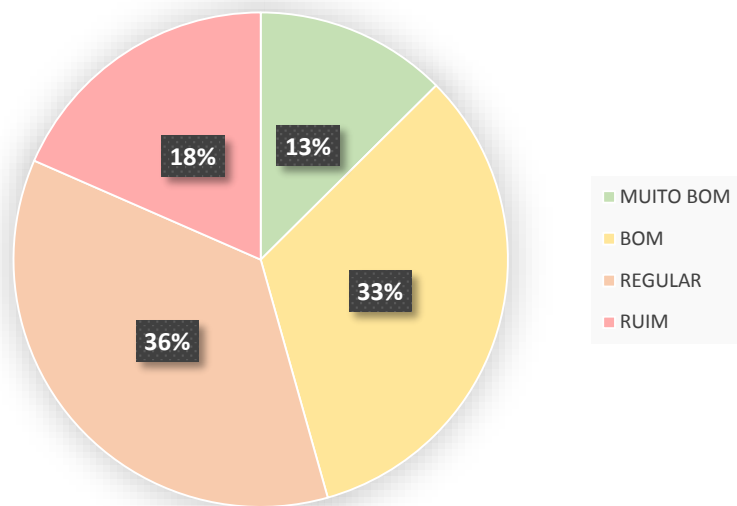


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



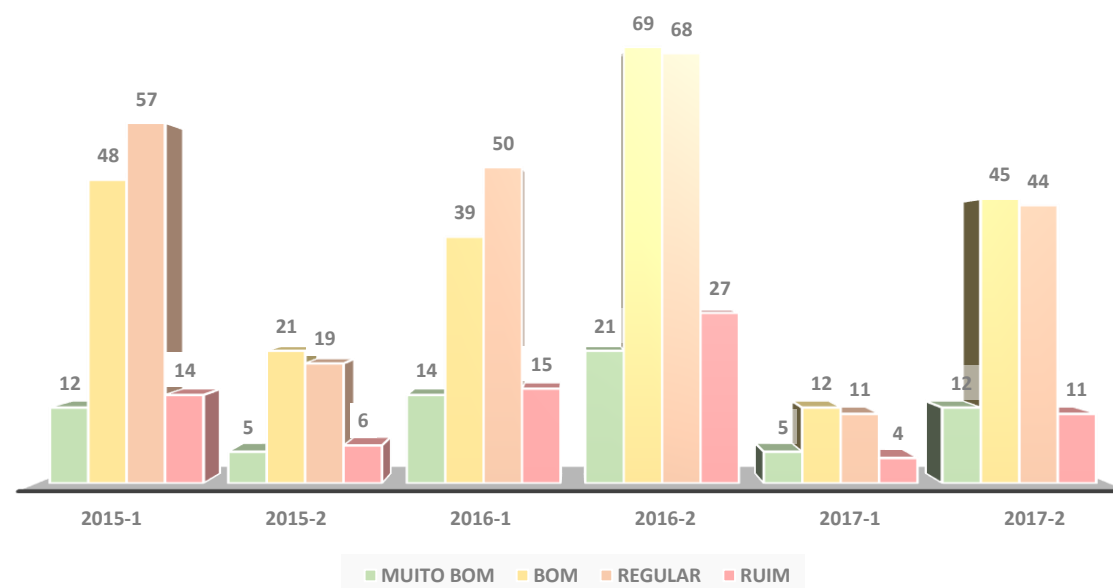
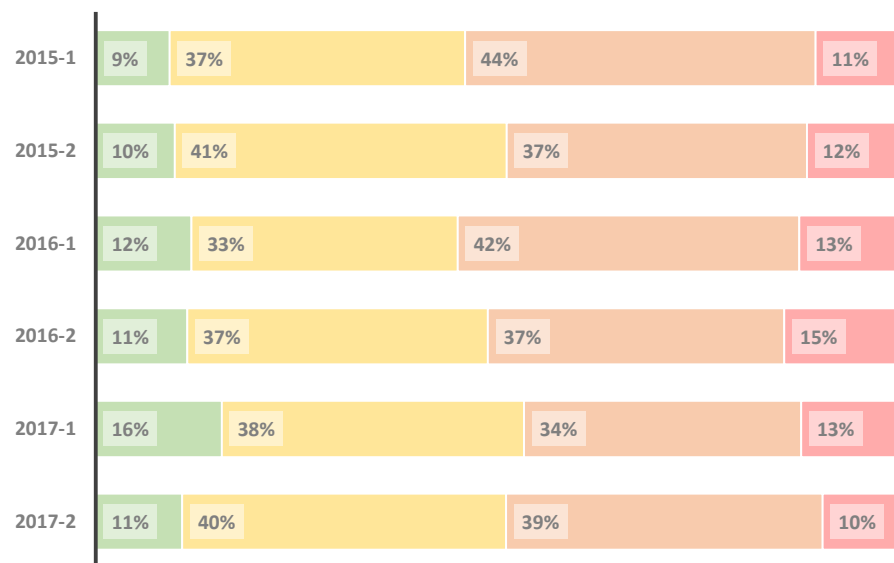
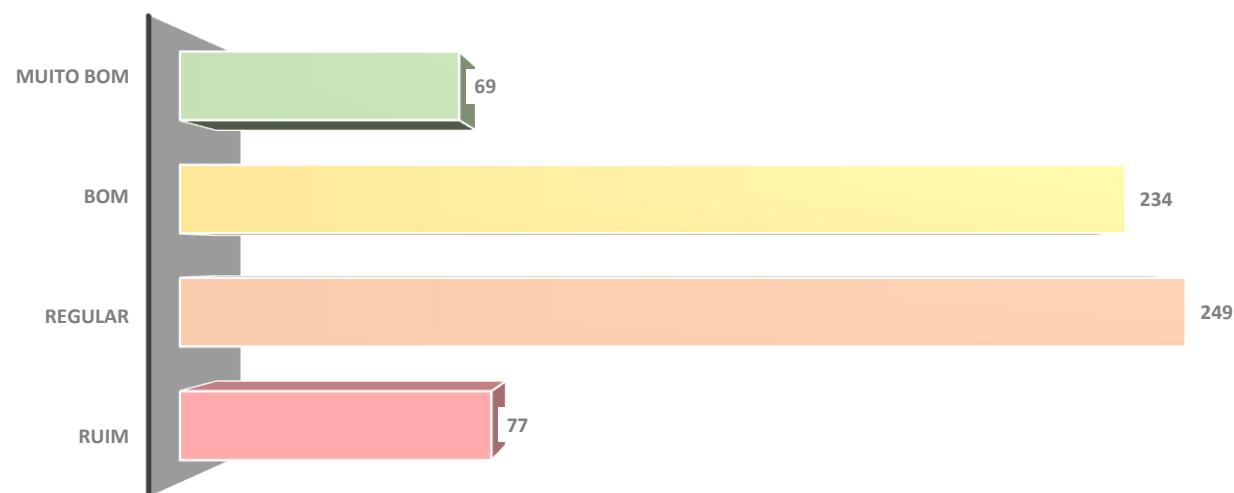
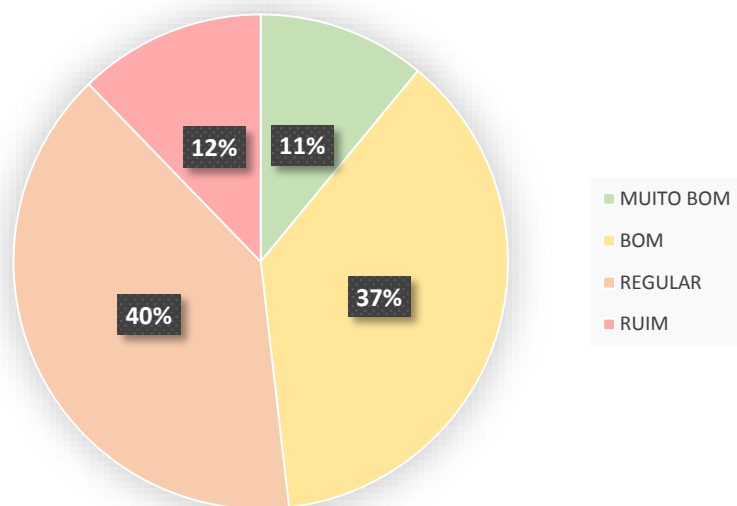


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



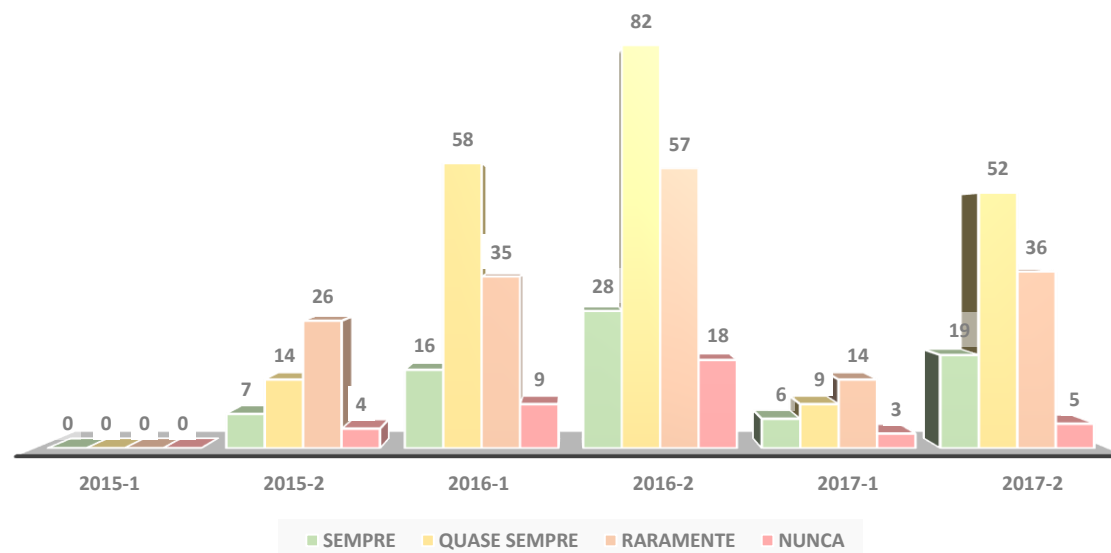
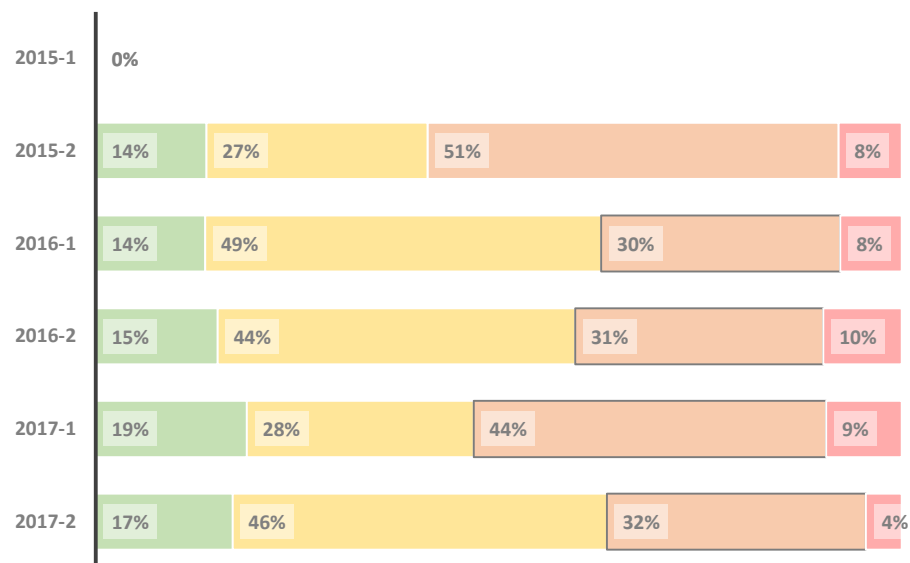
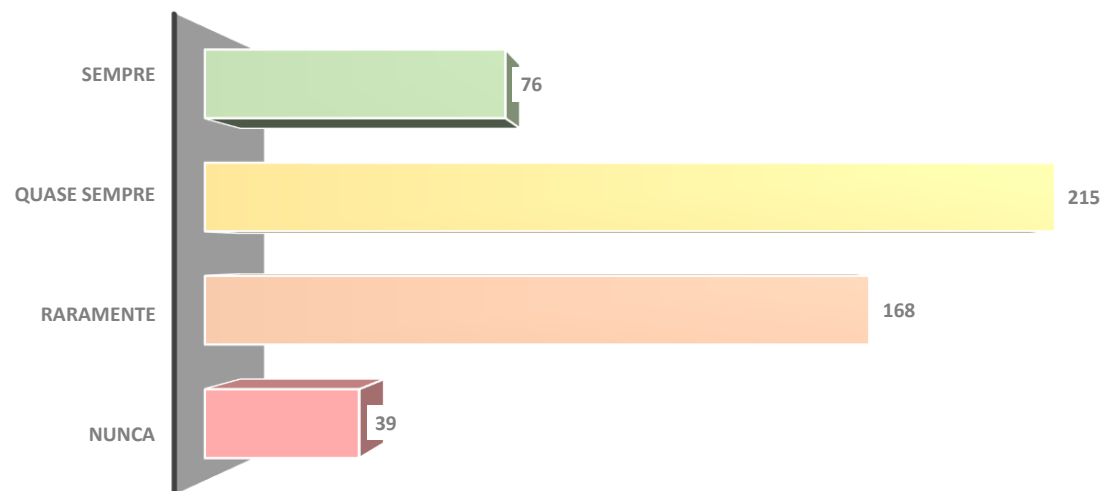
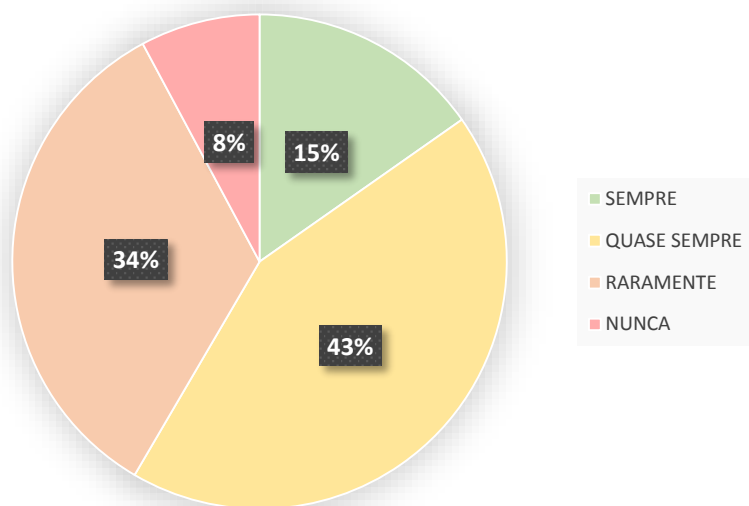


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



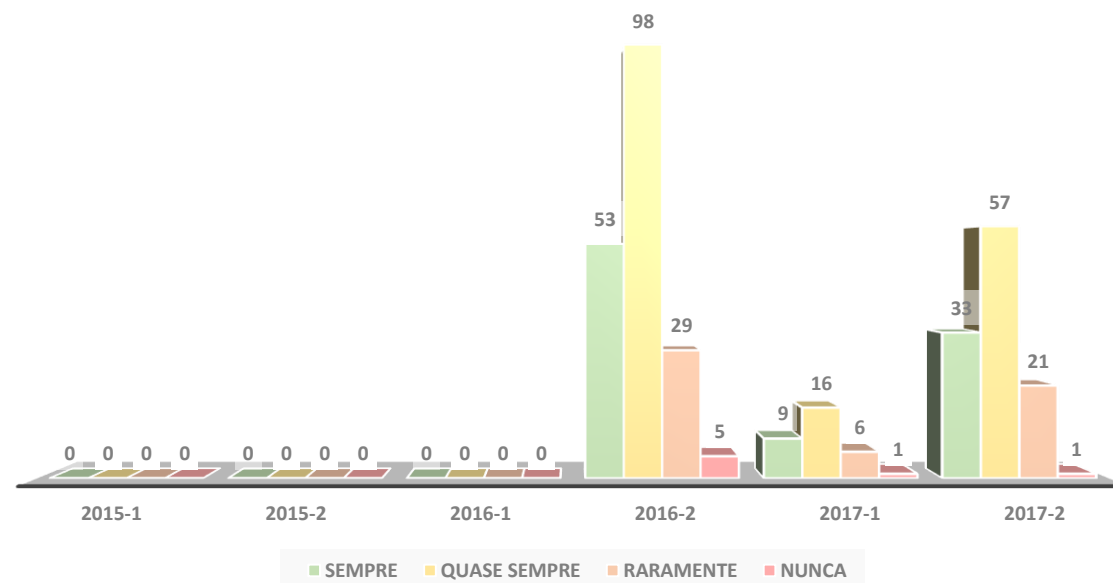
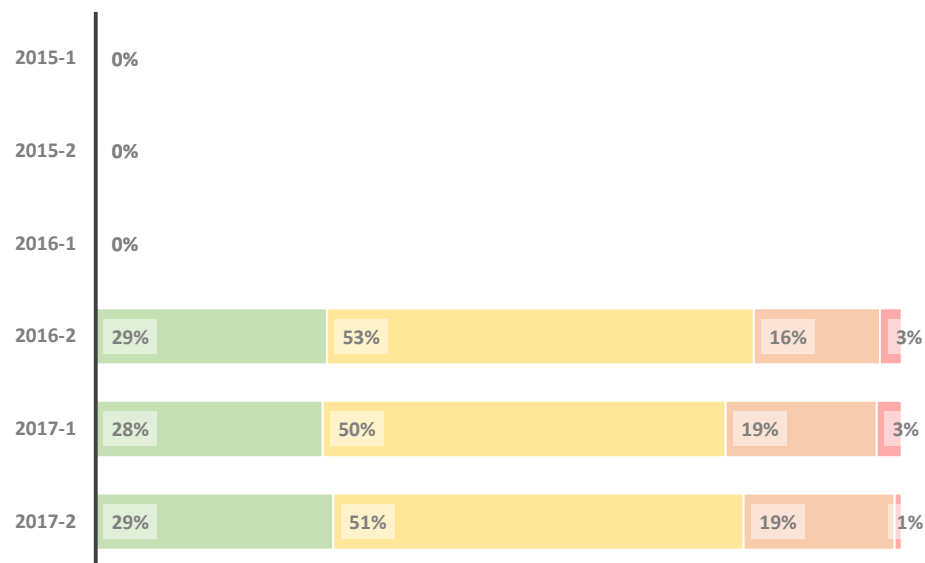
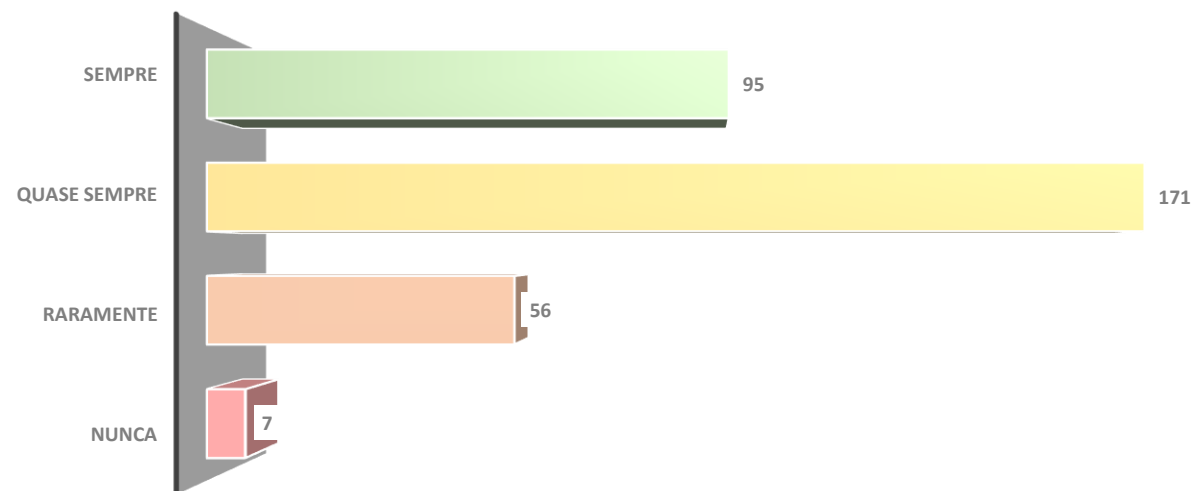
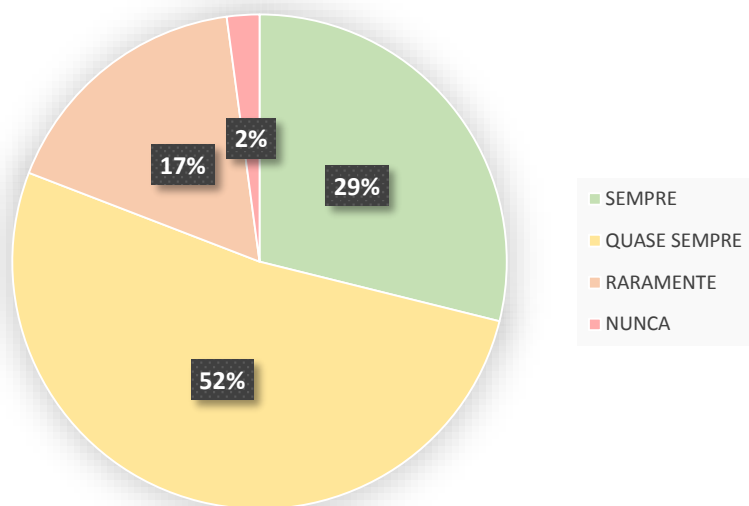


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



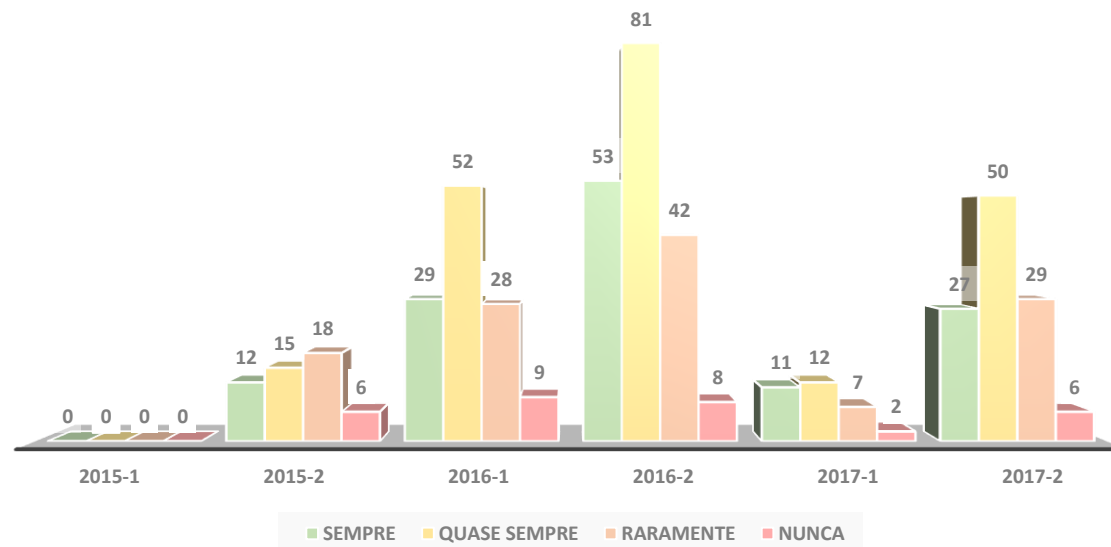
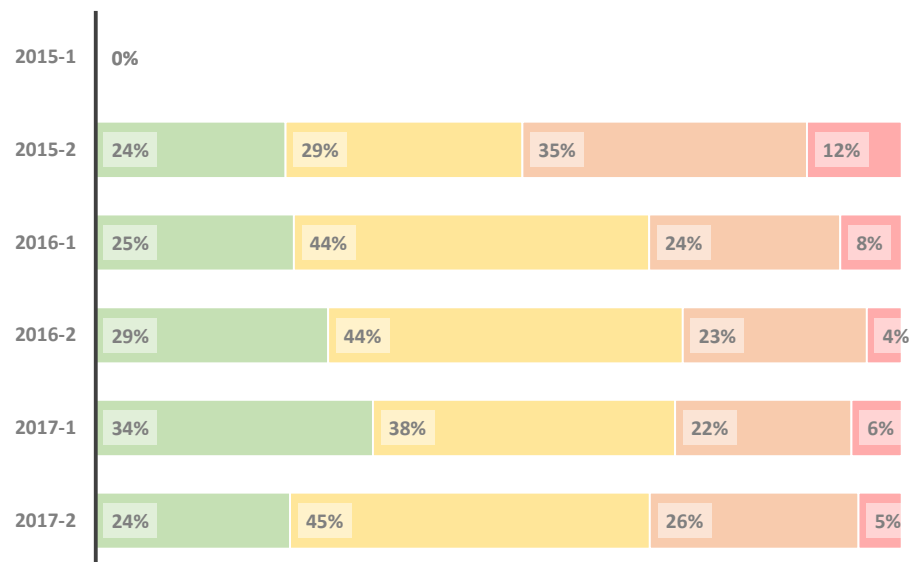
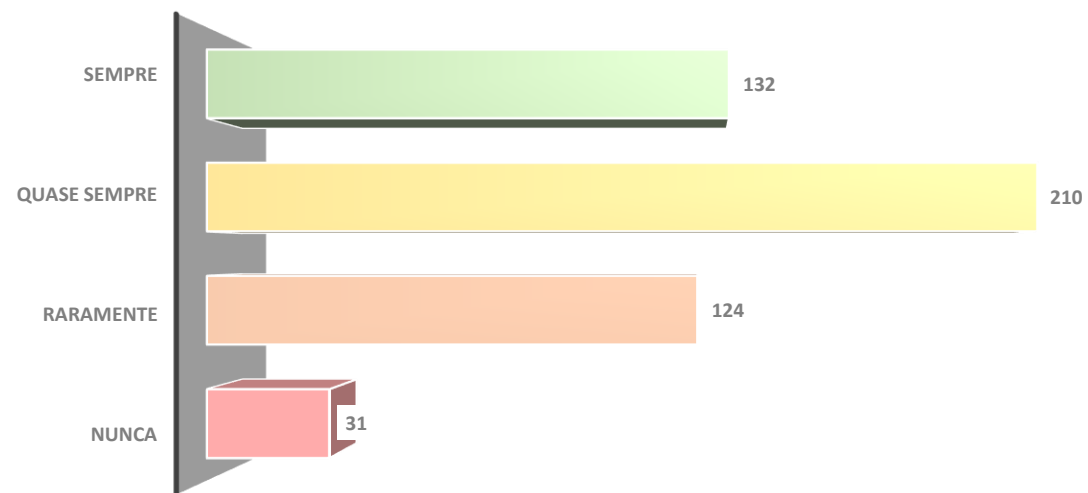
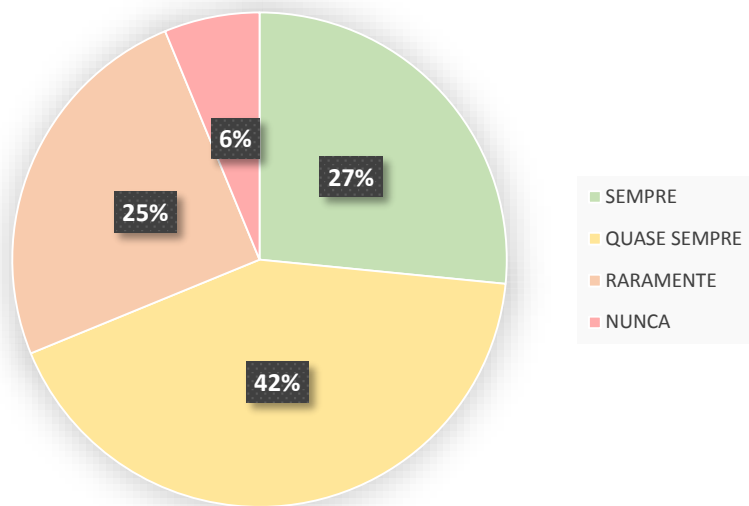


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



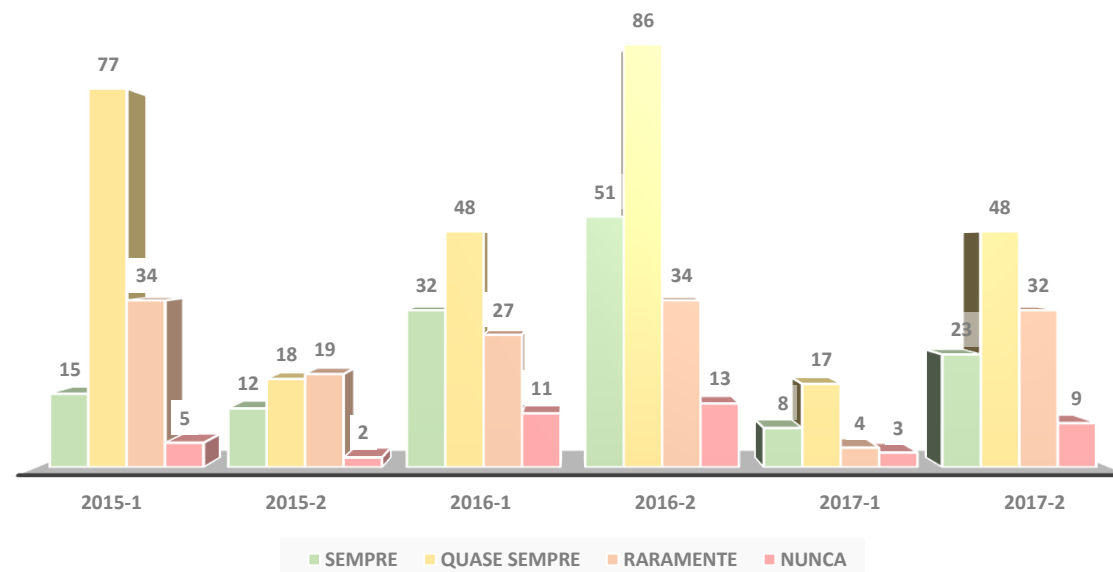
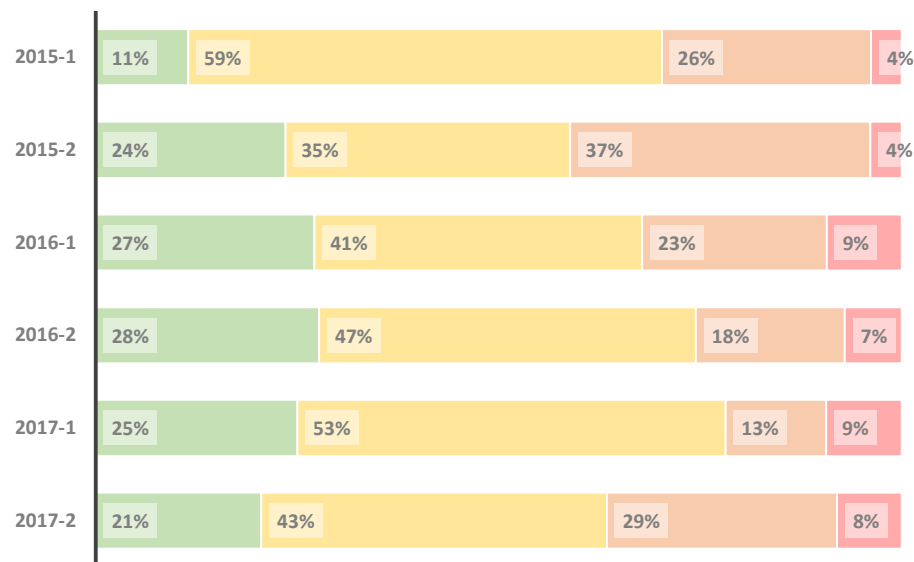
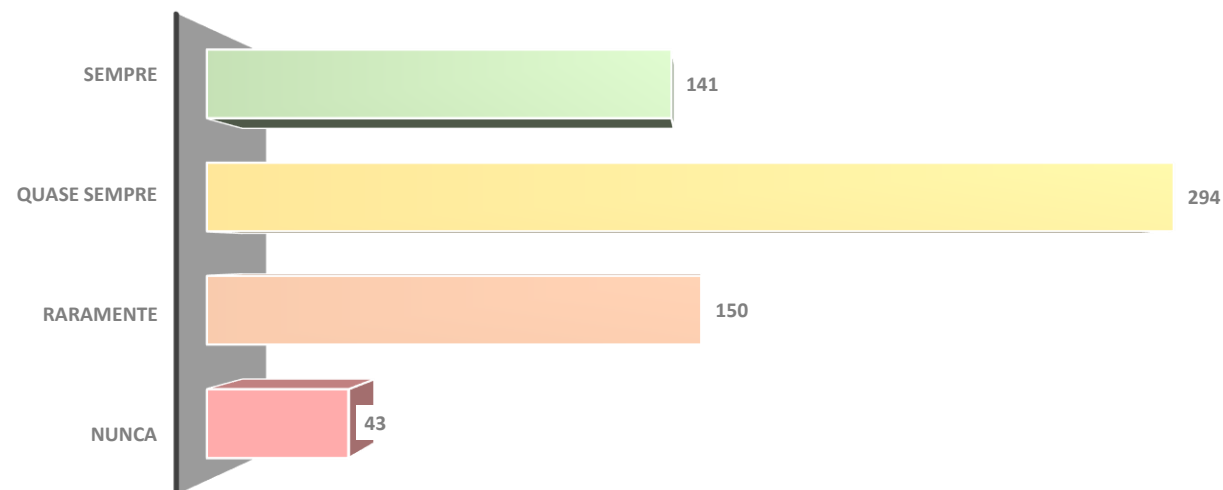
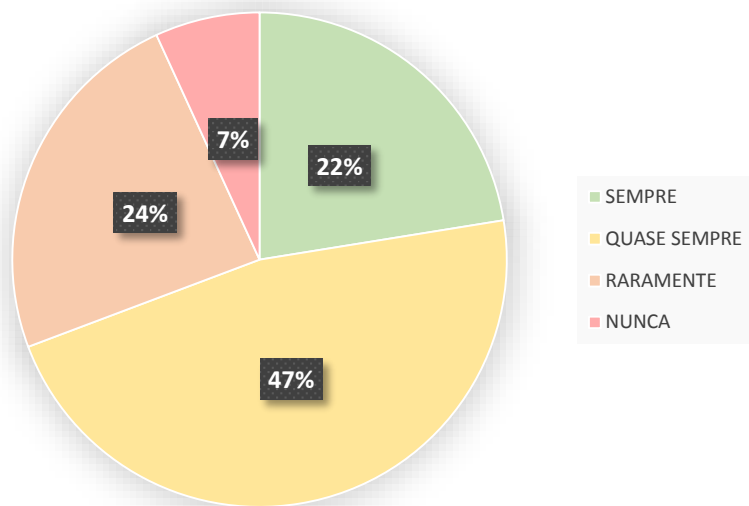


O COORDENADOR: é acessível ao aluno?



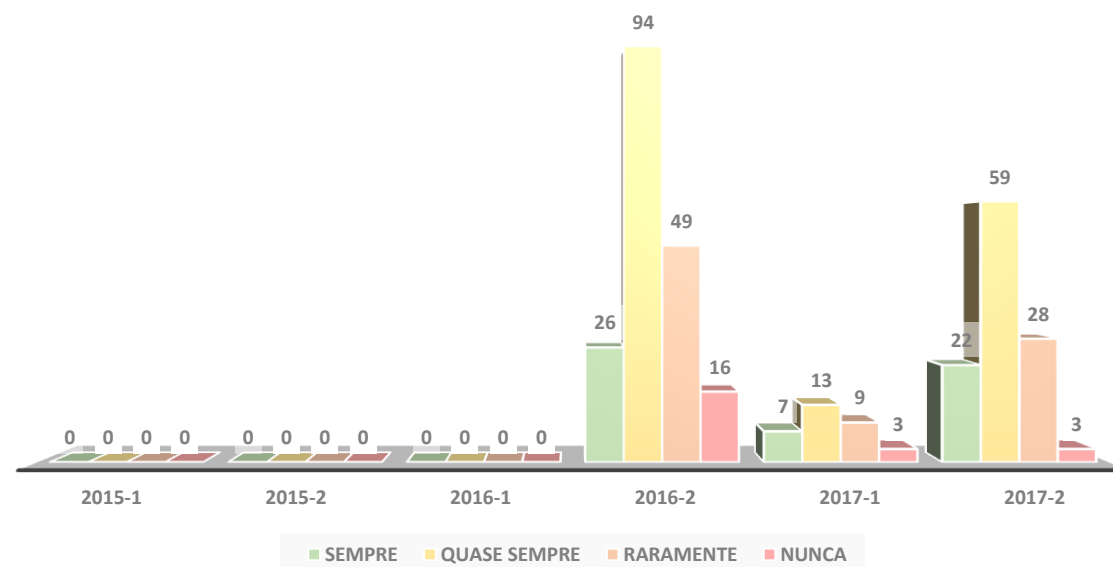
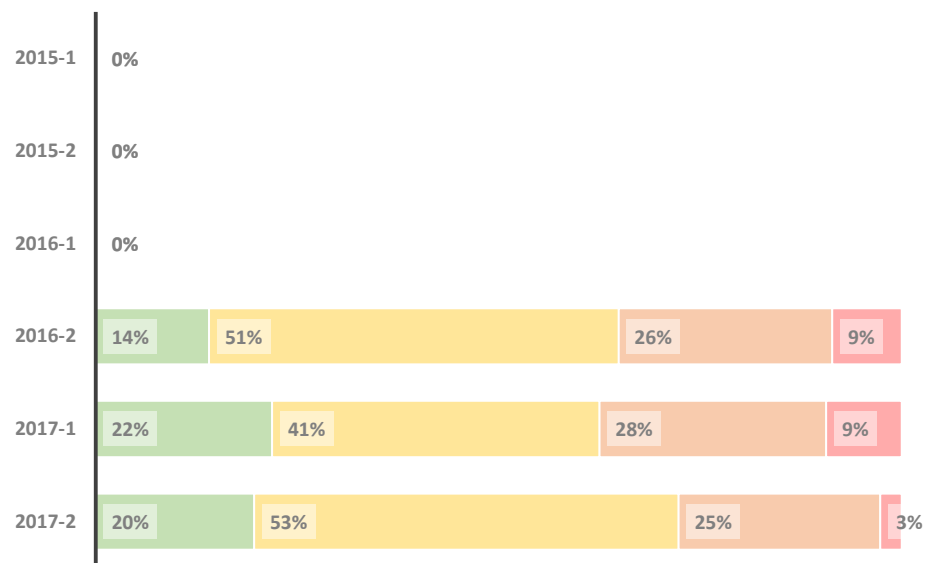
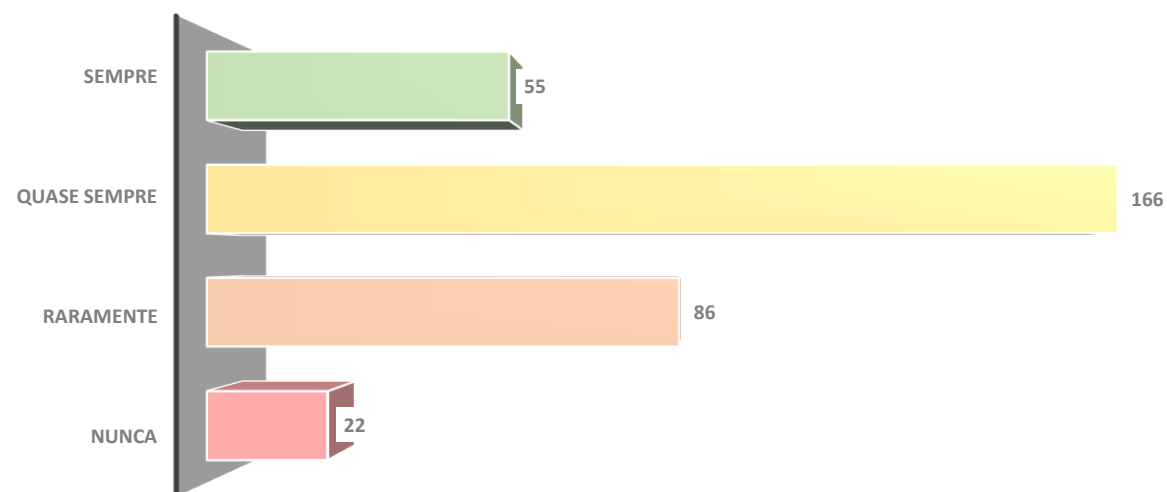
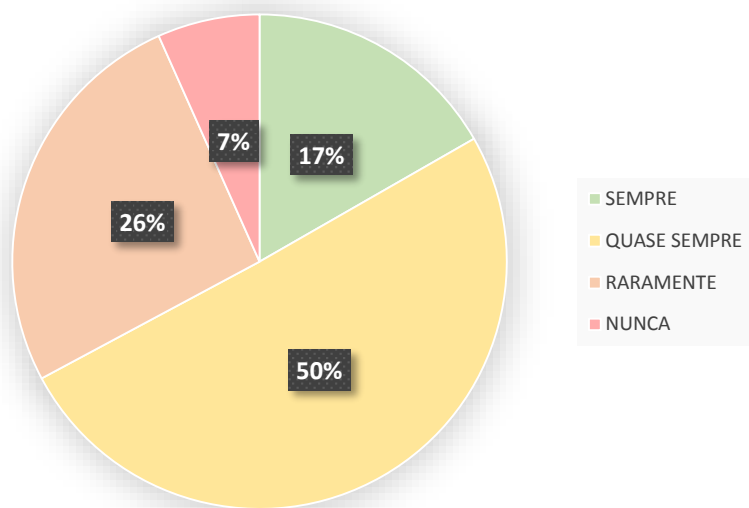


O COORDENADOR: é acessível ao aluno?



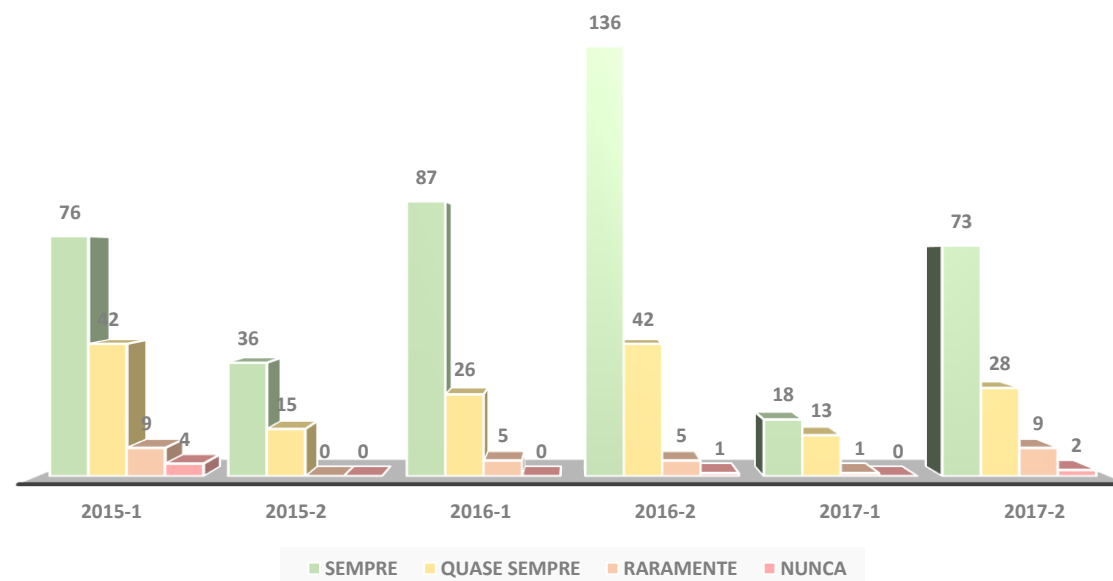
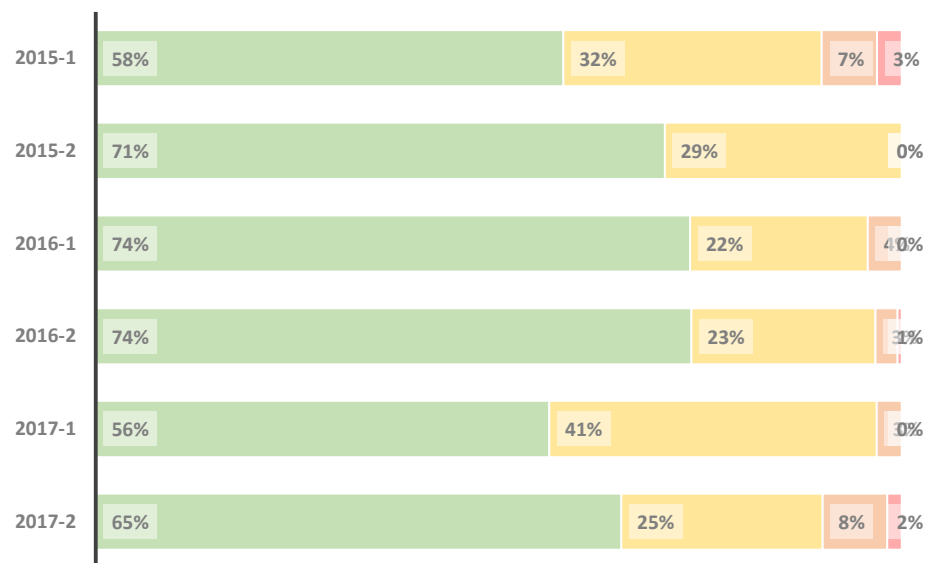
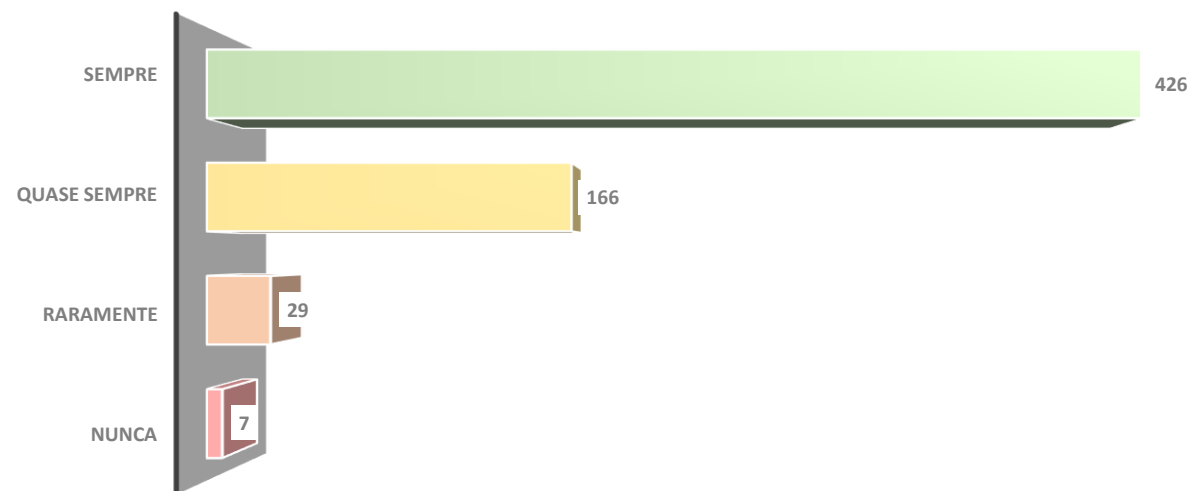
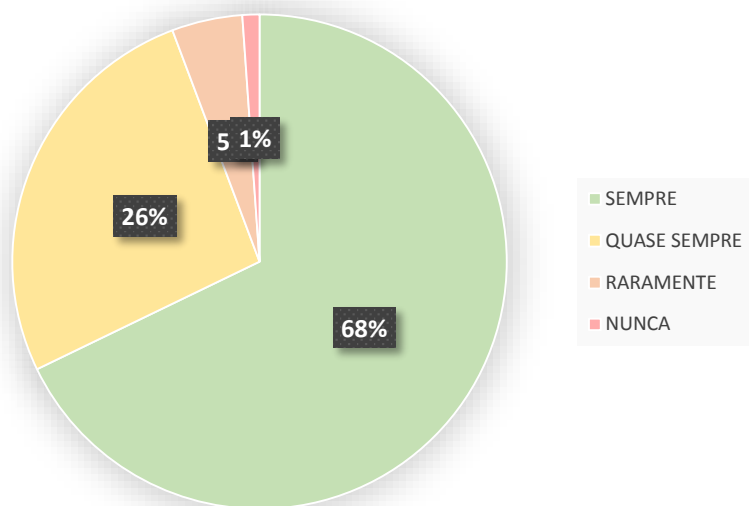


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



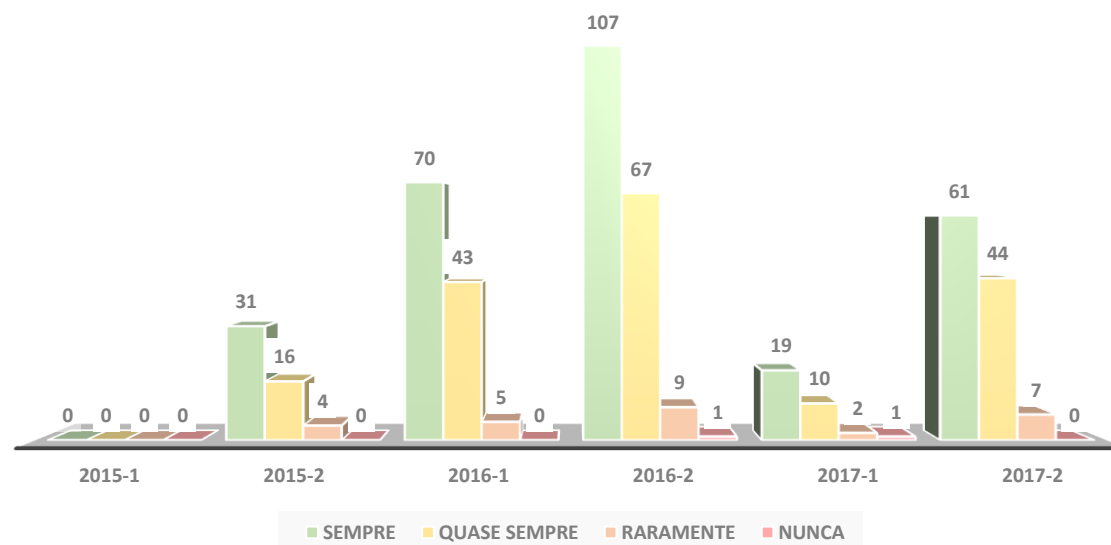
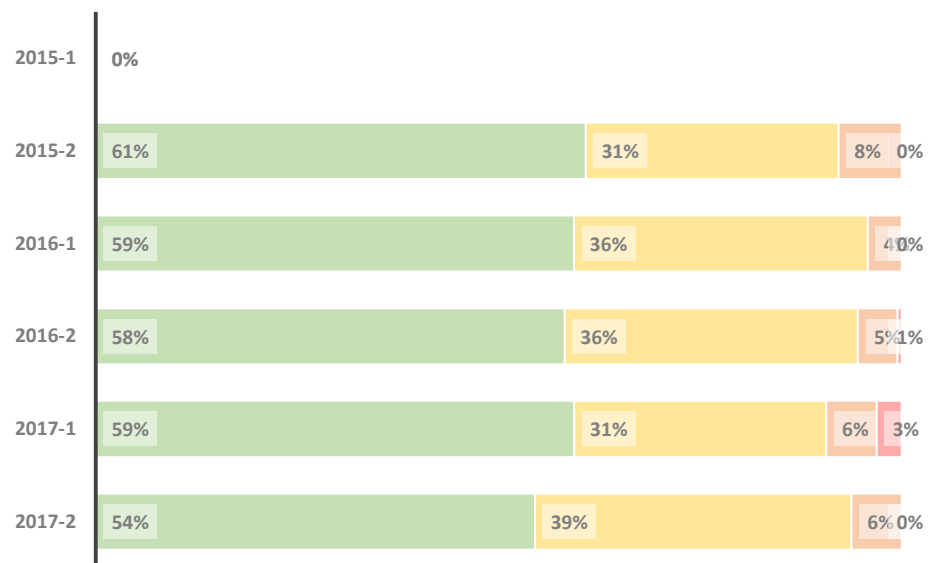
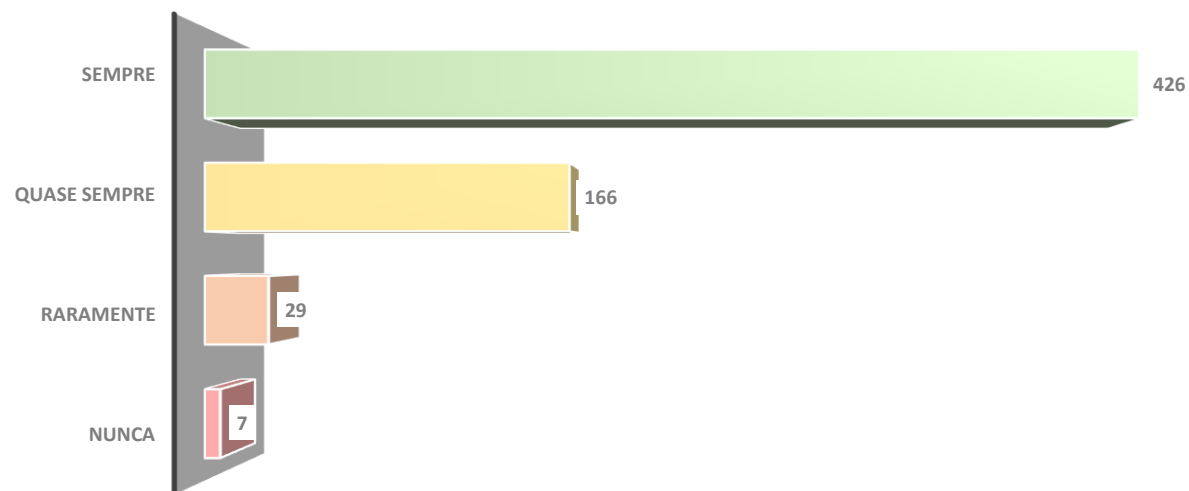
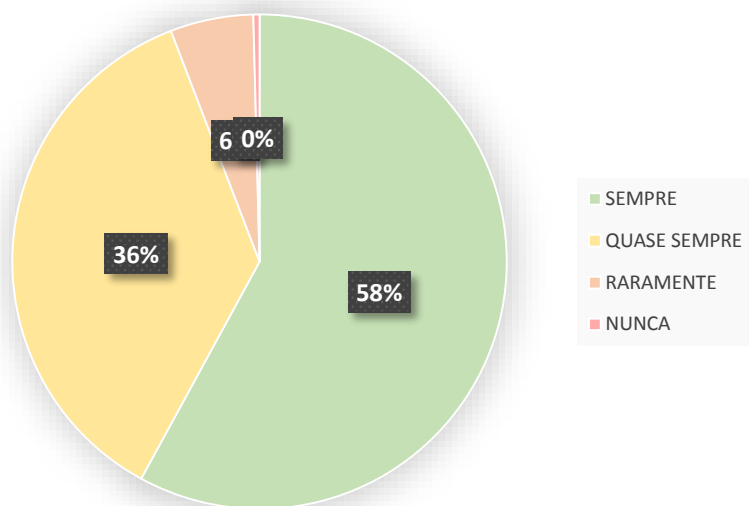


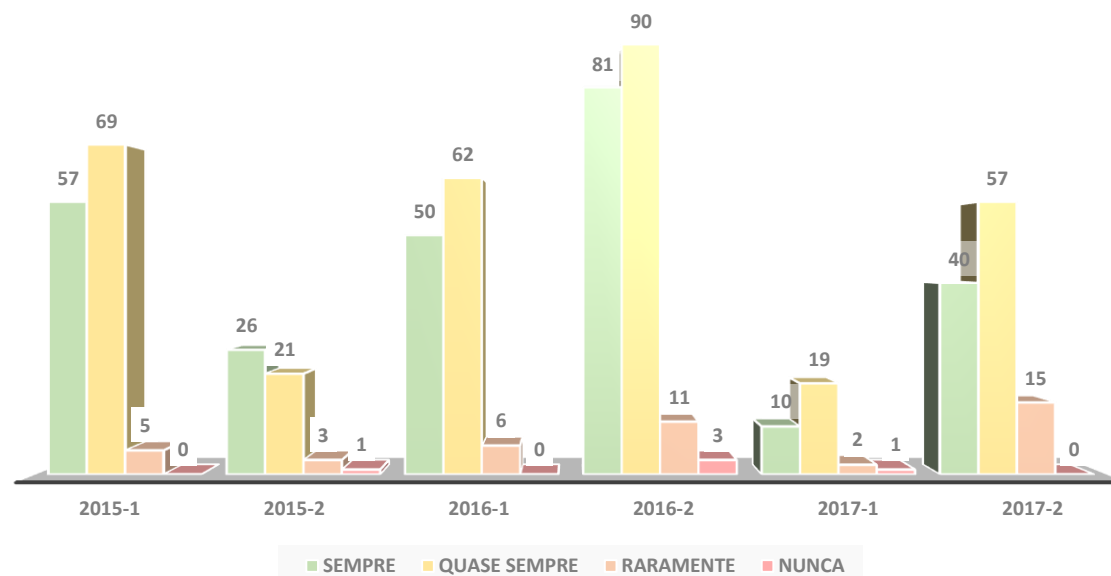
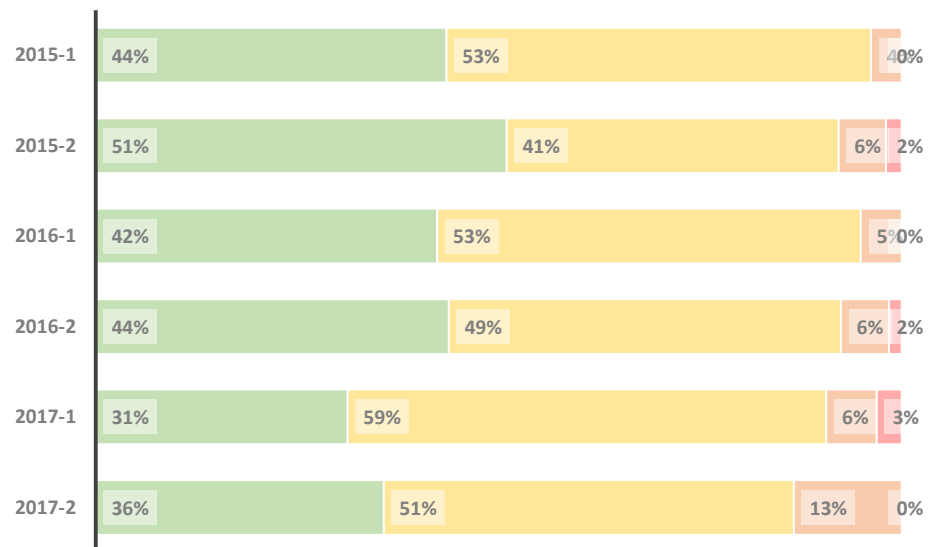
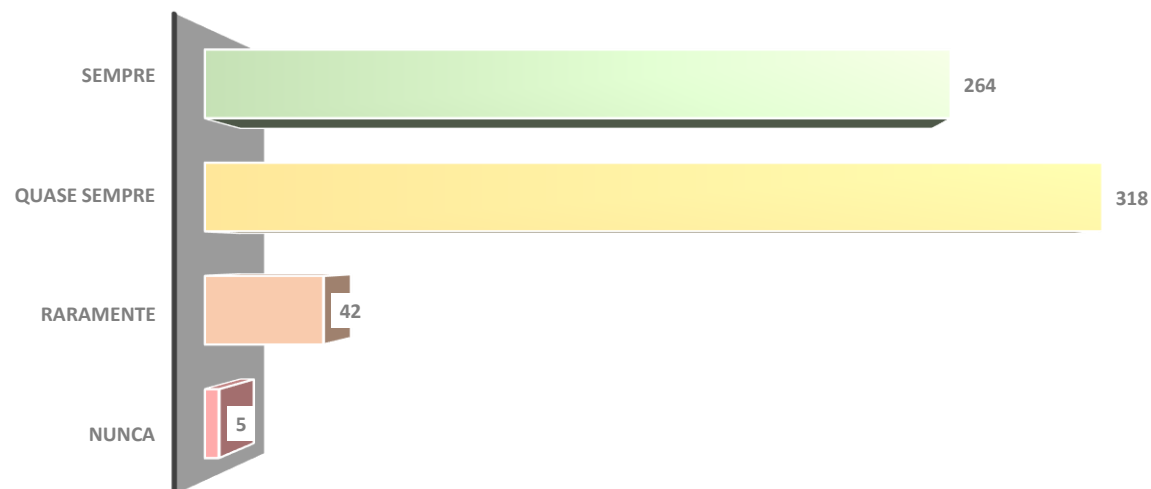
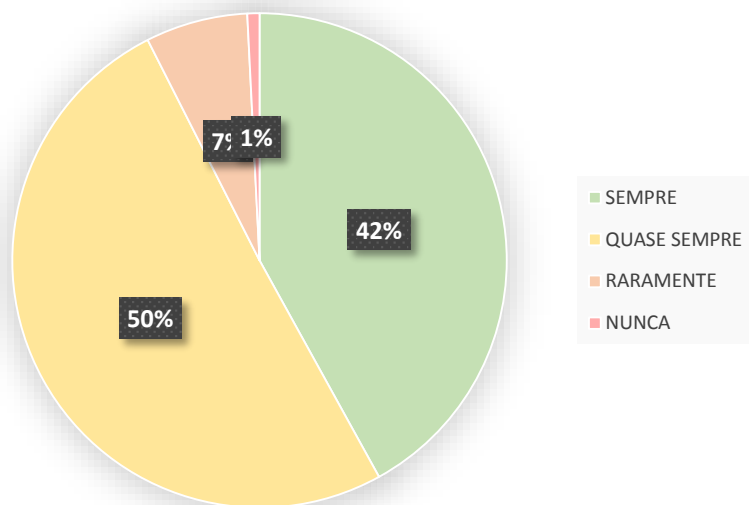
OS PROFESSORES: apresentam o plano de ensino no início do semestre?





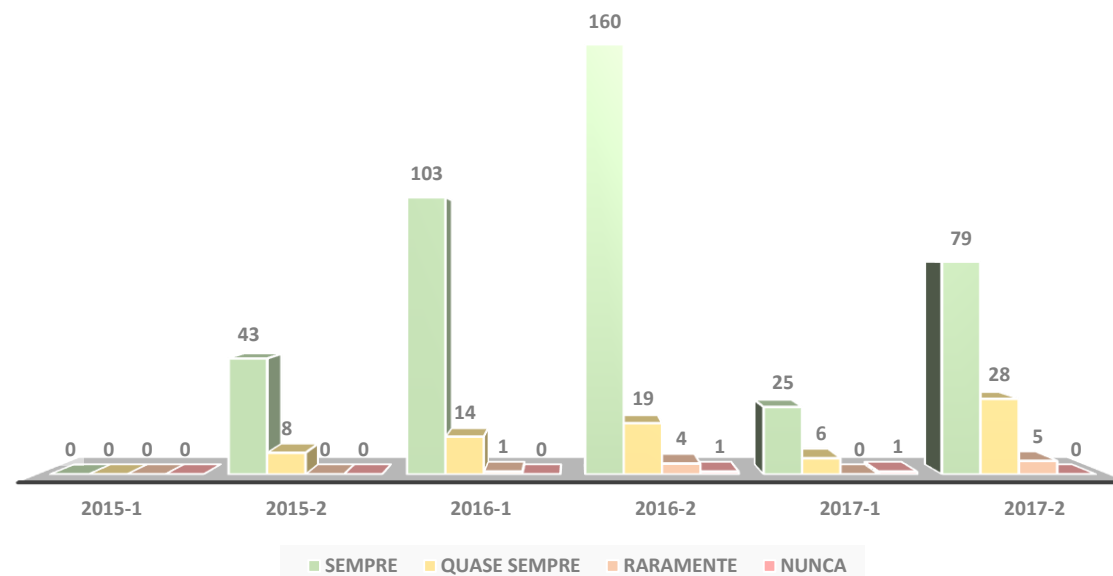
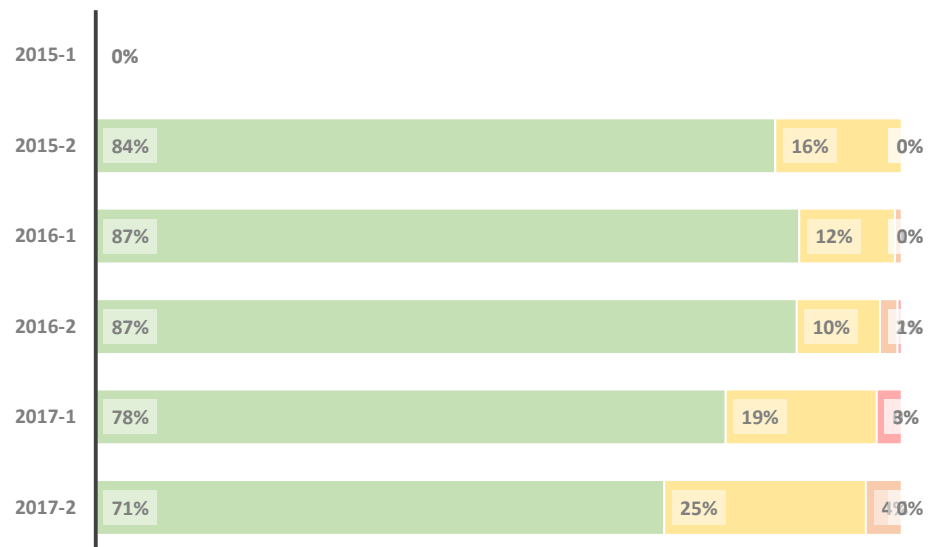
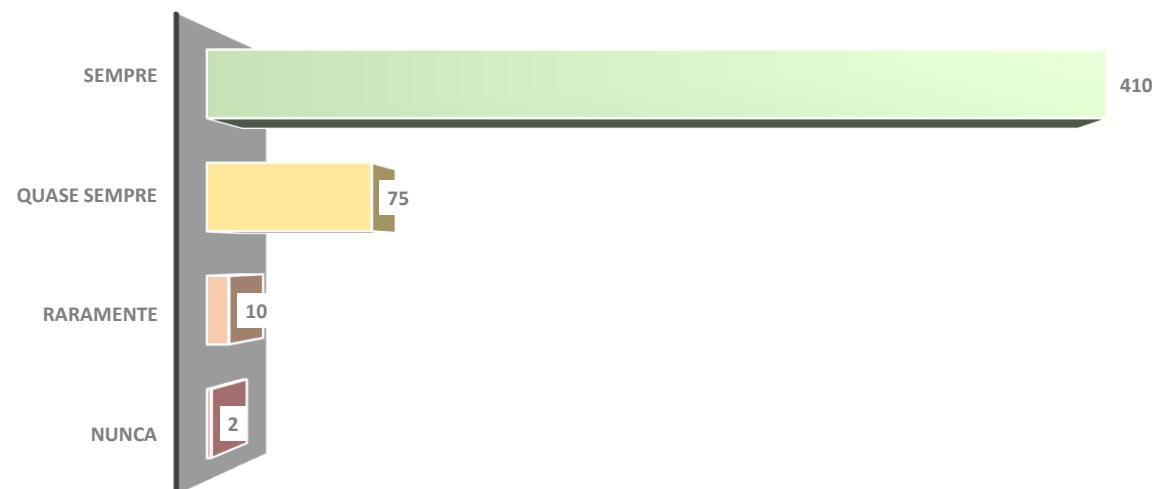
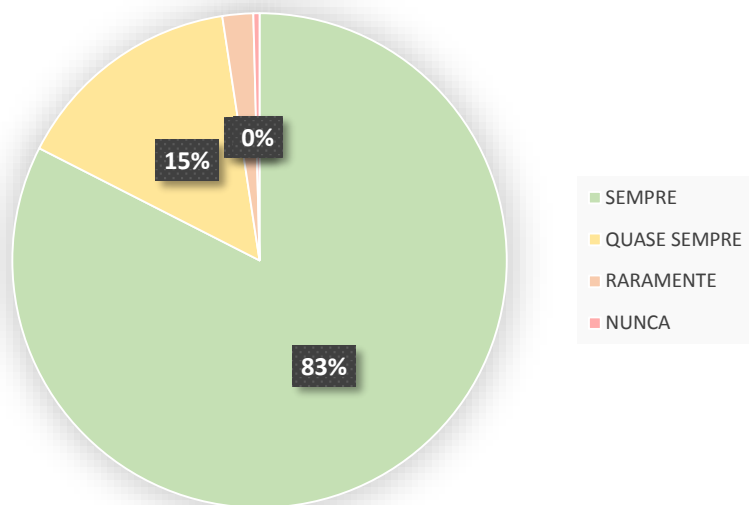
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?




OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?


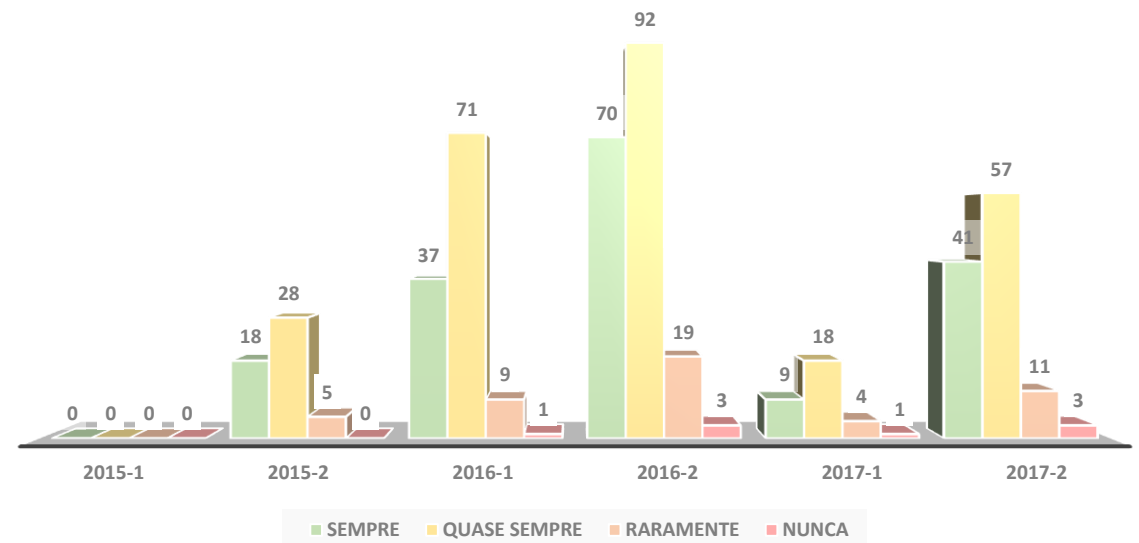
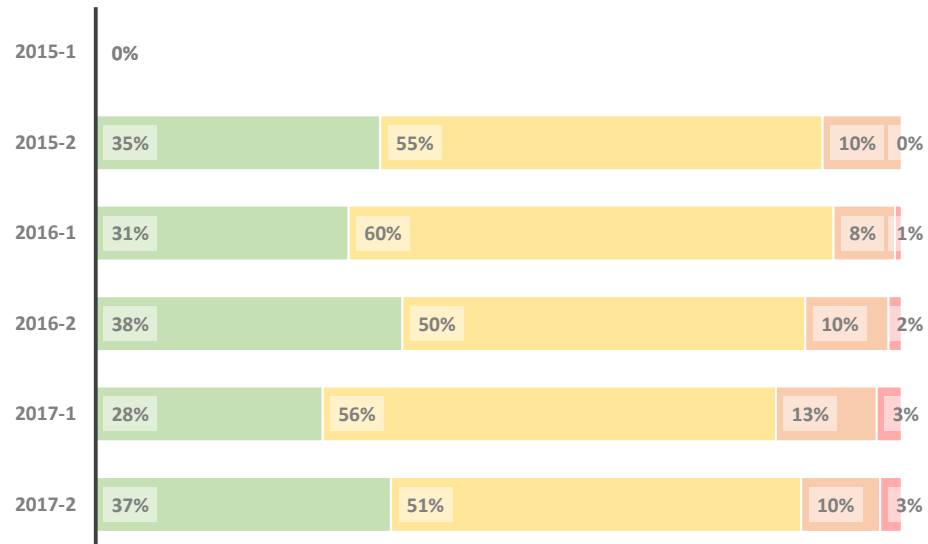
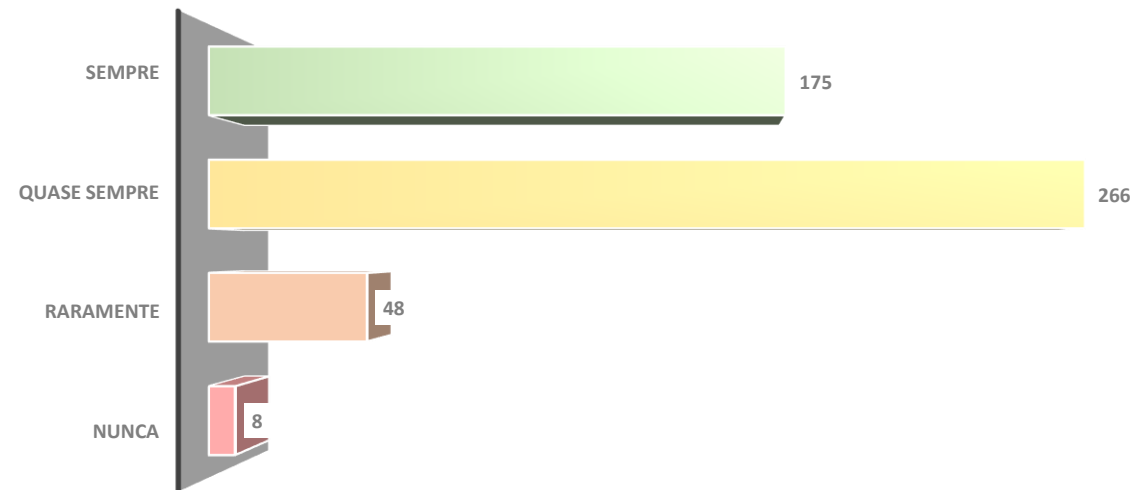
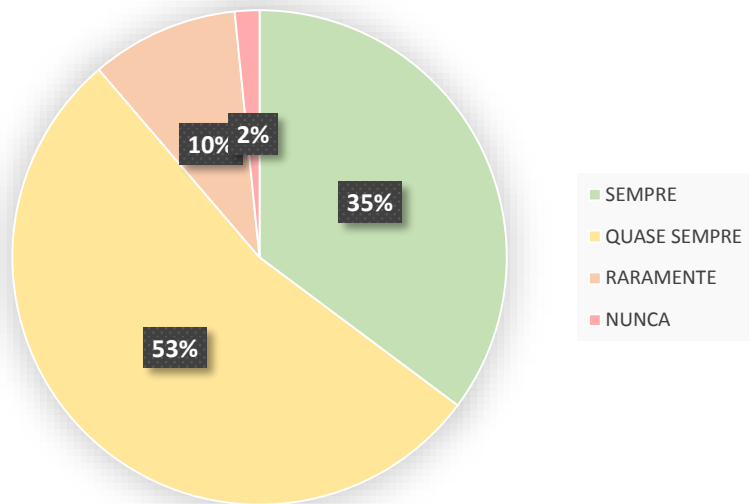


OS PROFESSORES: fazem chamada?



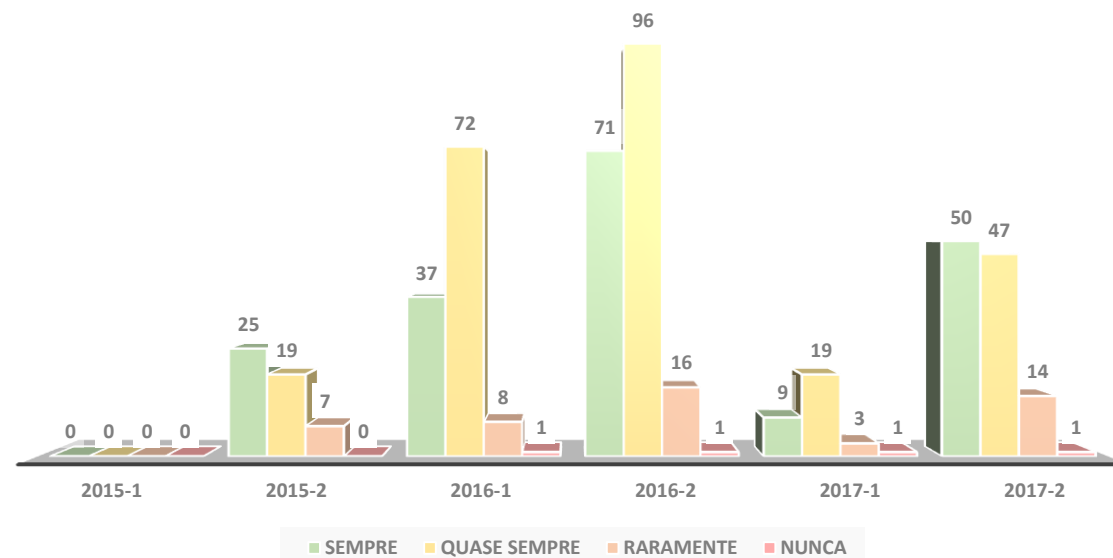
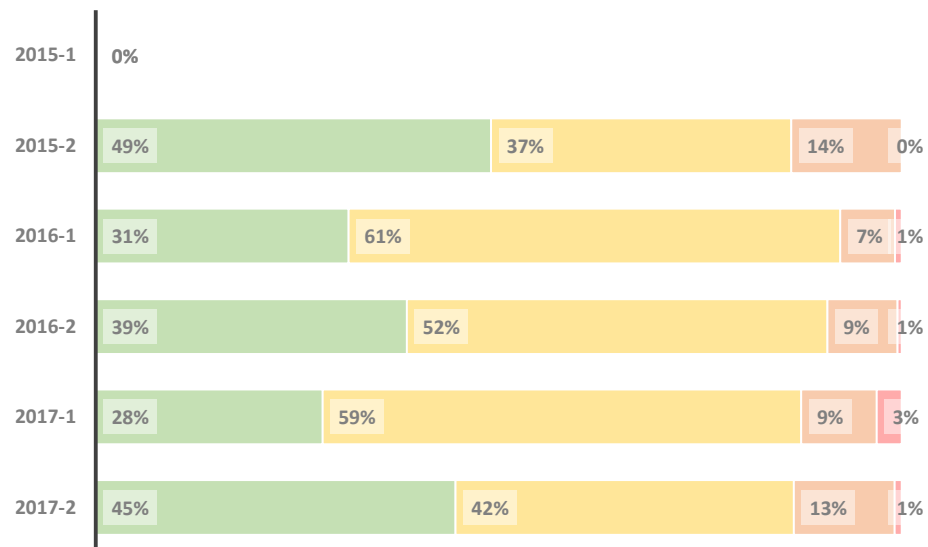
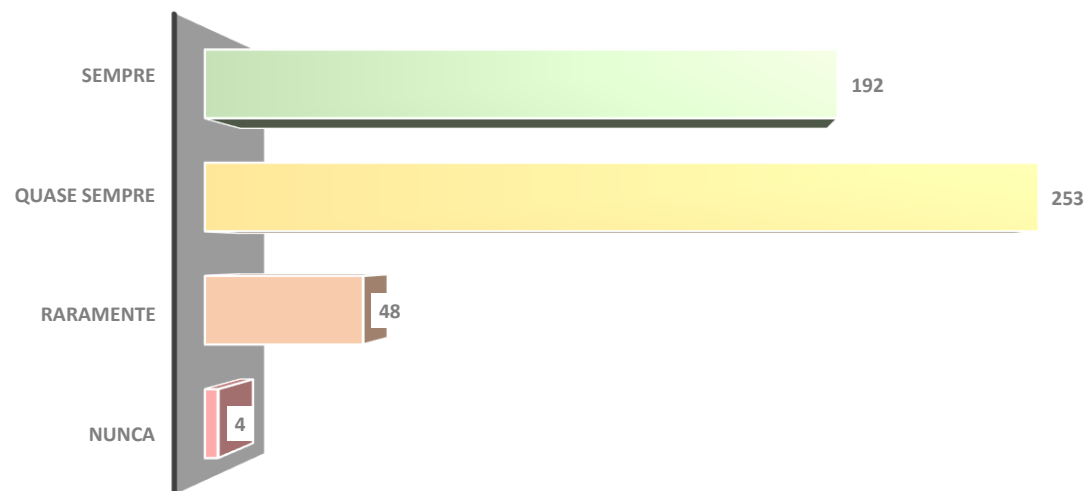
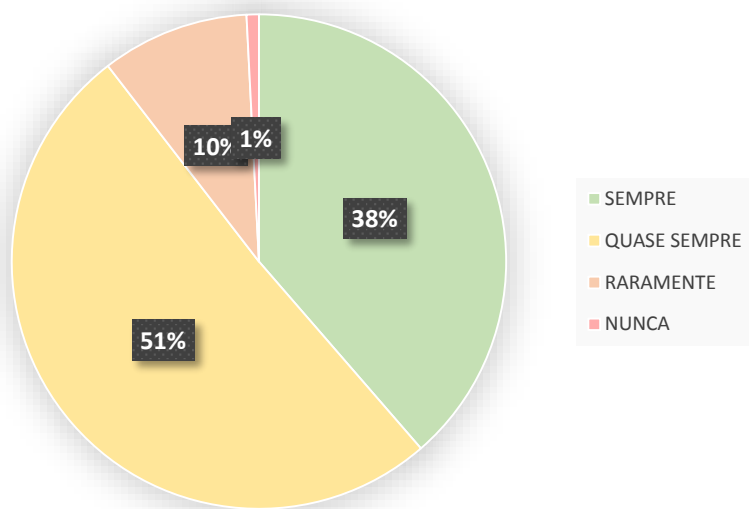


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



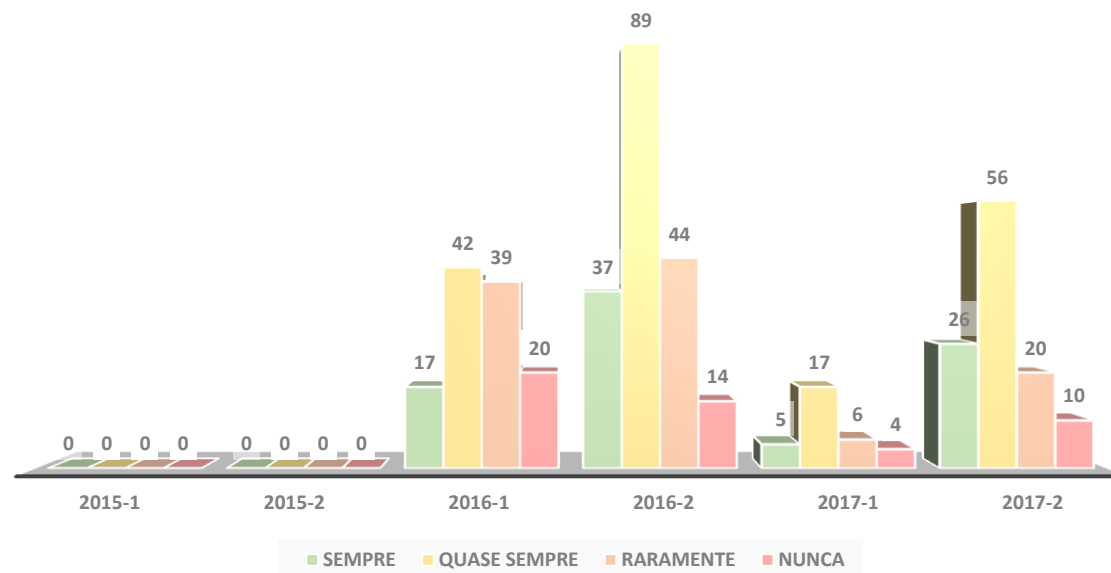
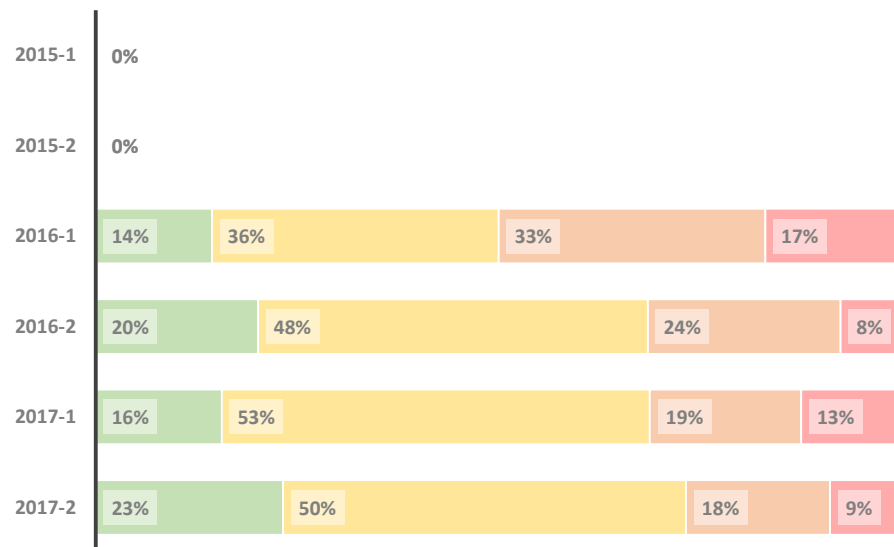
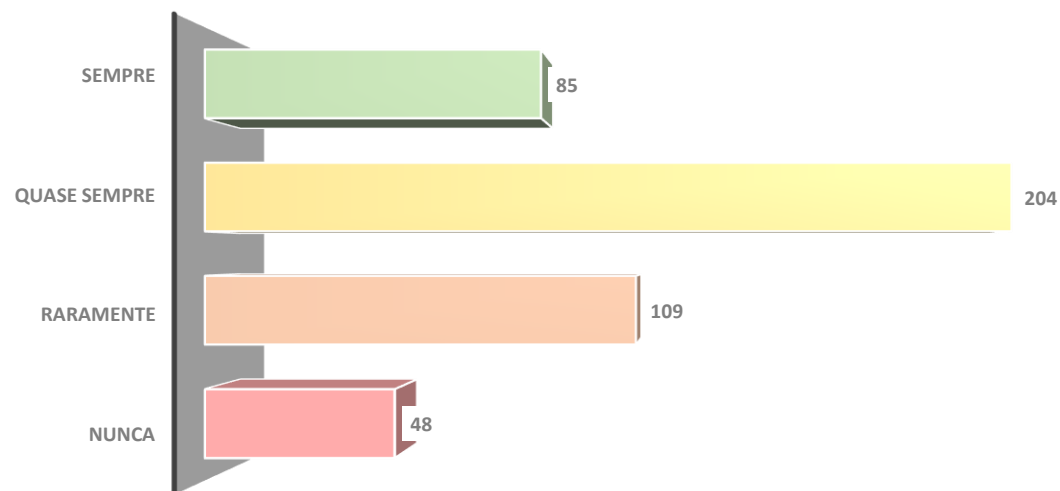
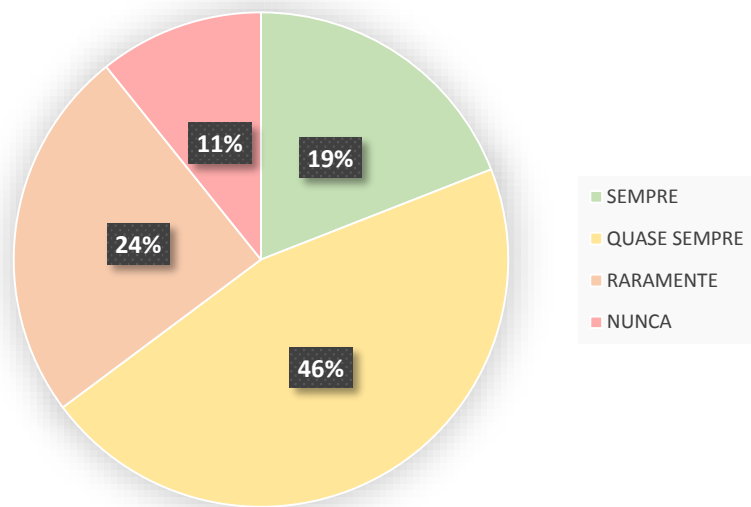


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



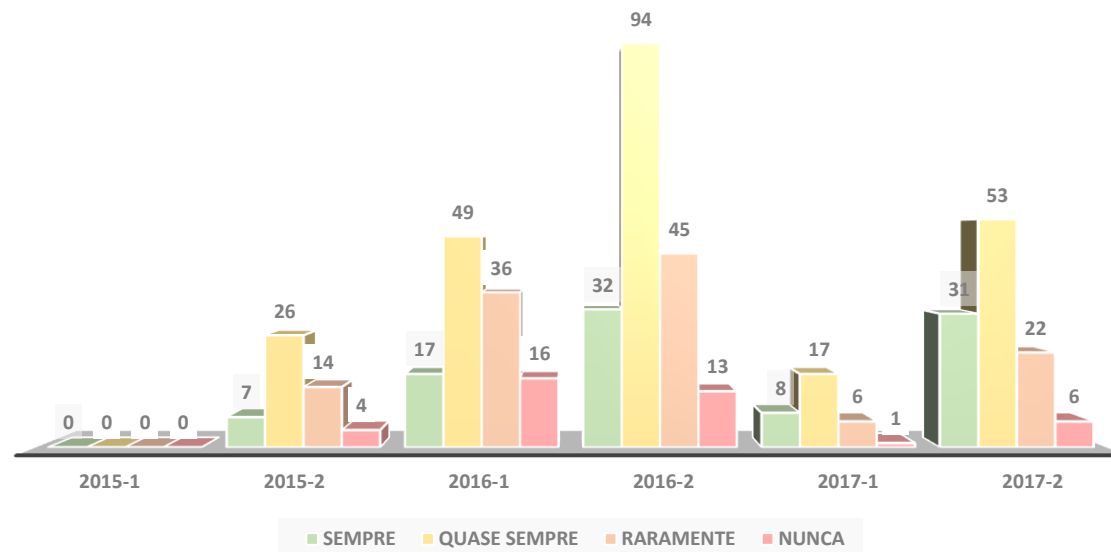
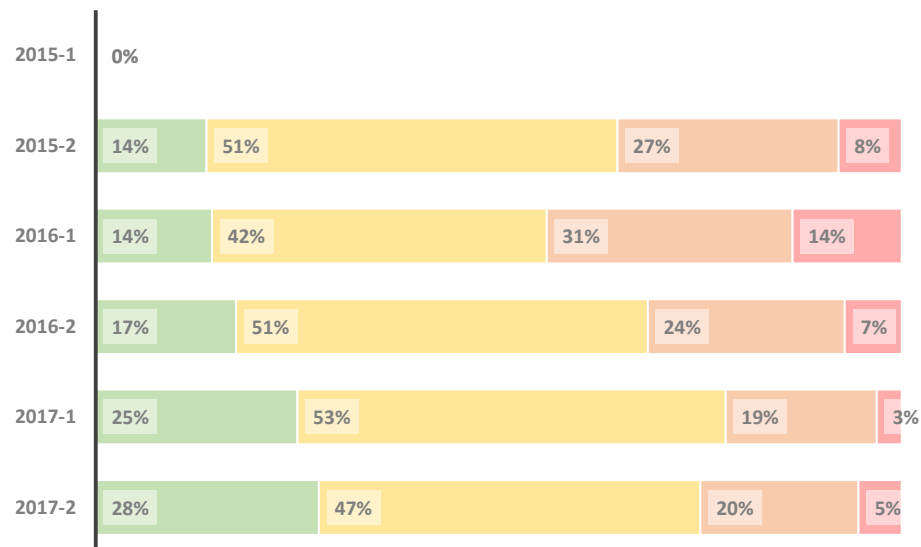
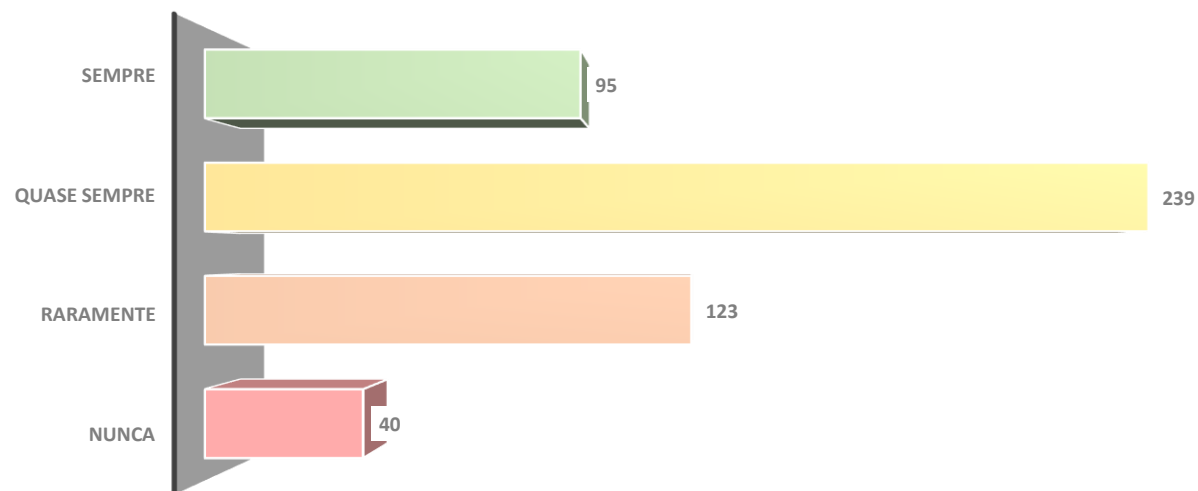
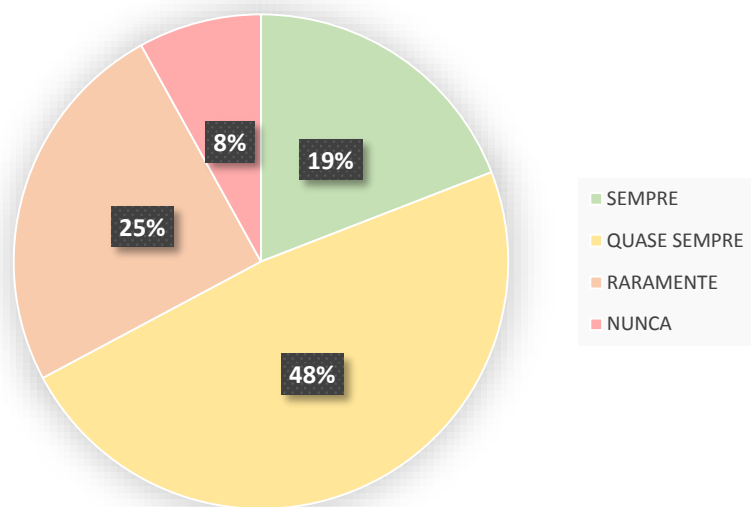


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



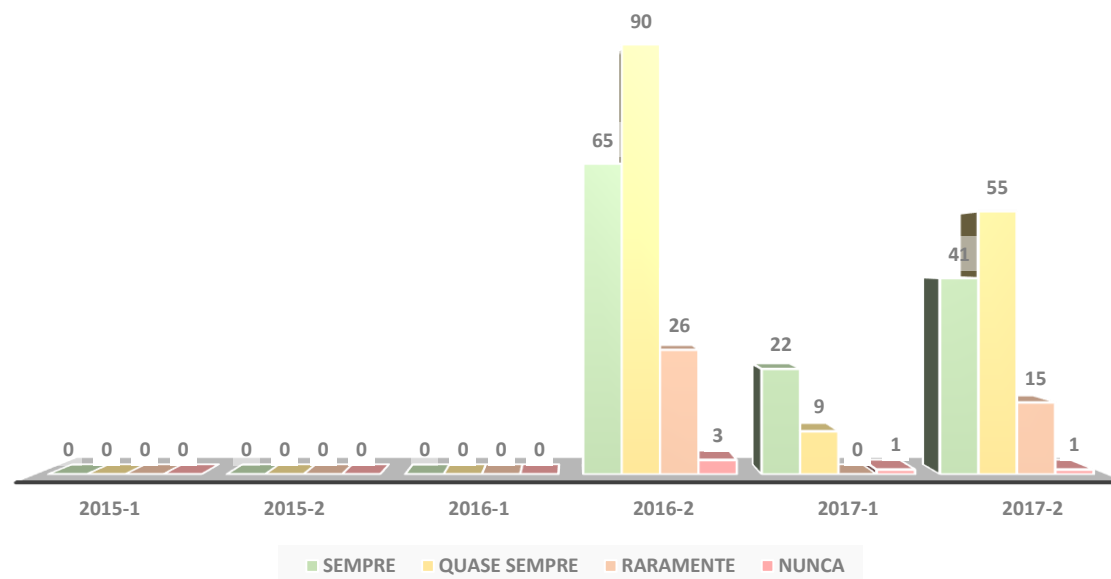
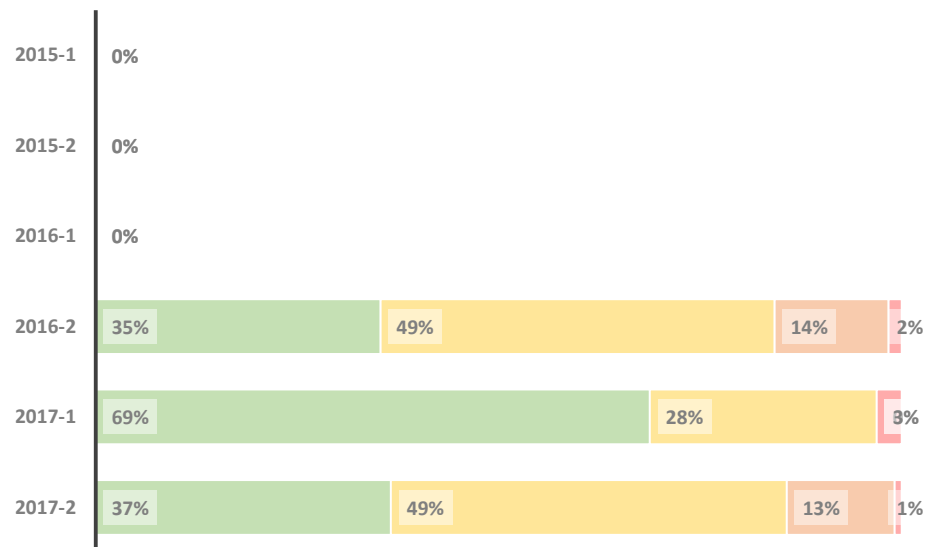
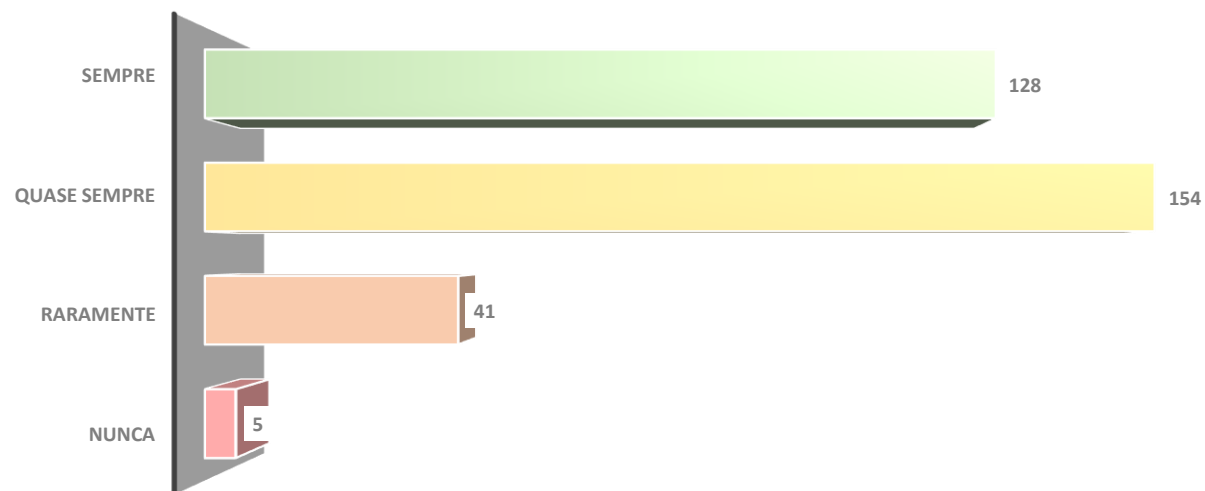
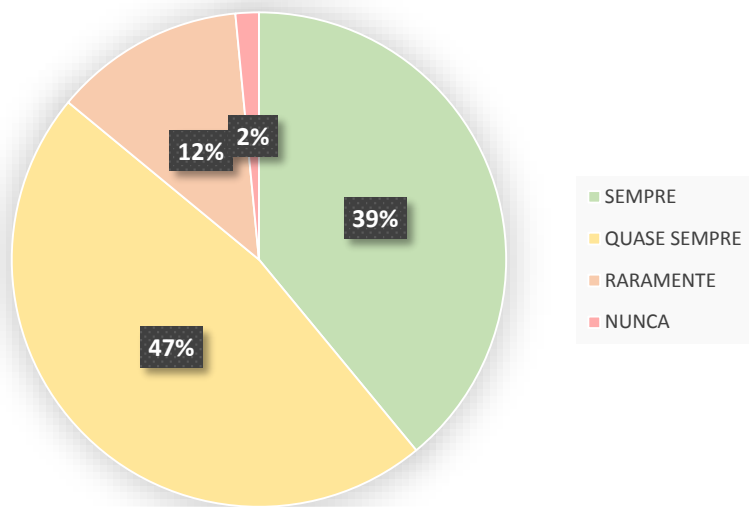


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



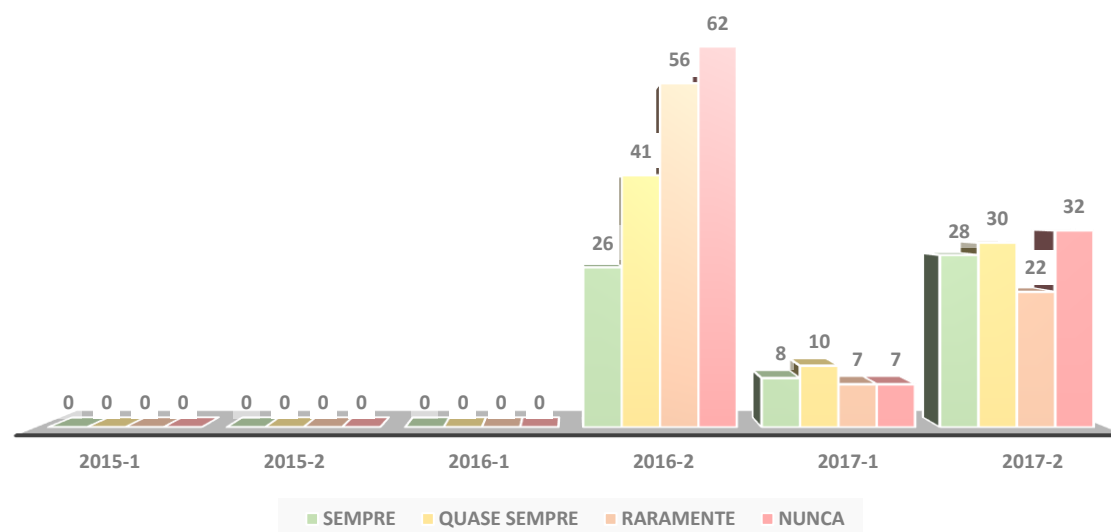
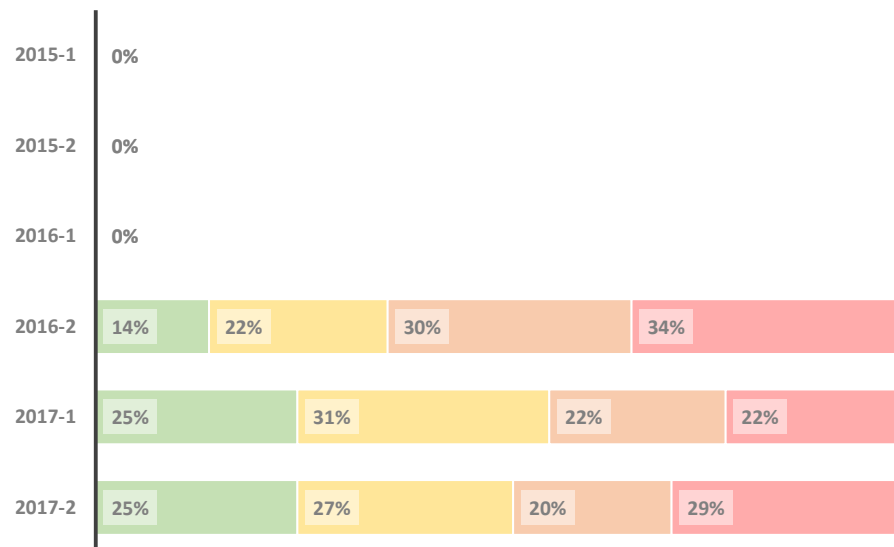
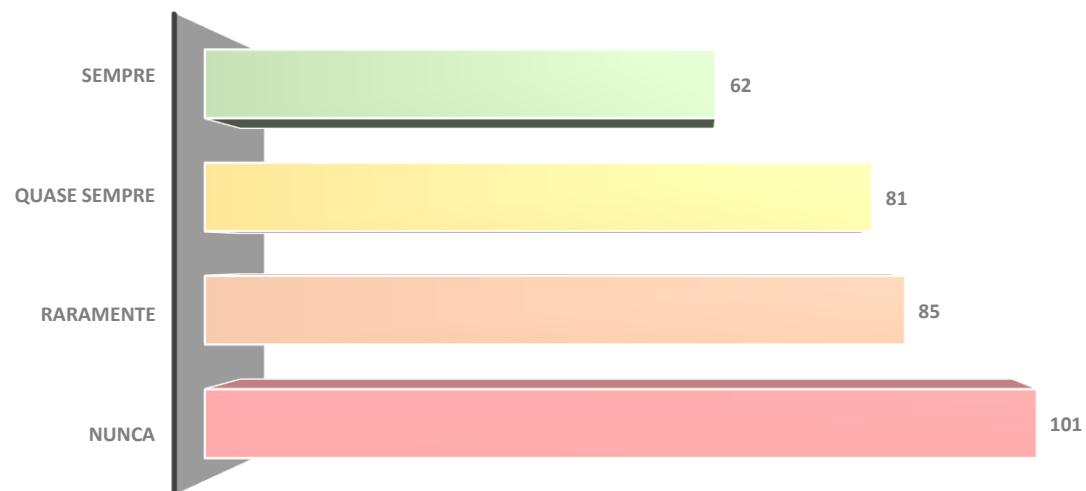
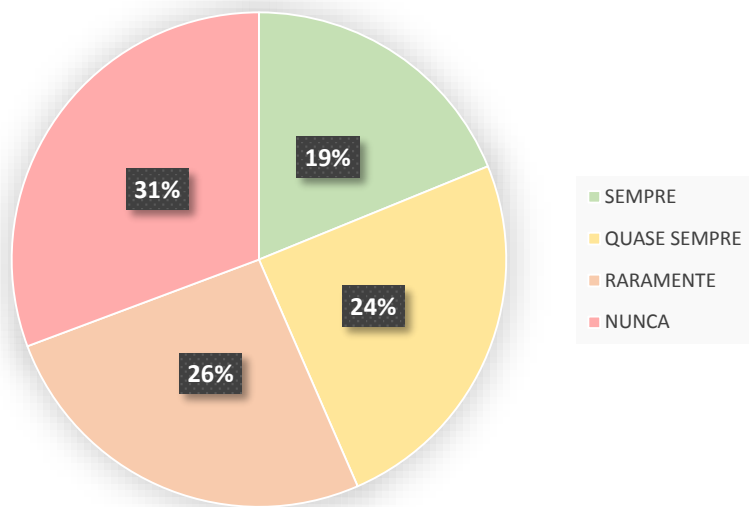


Você acessa o aluno online frequentemente?



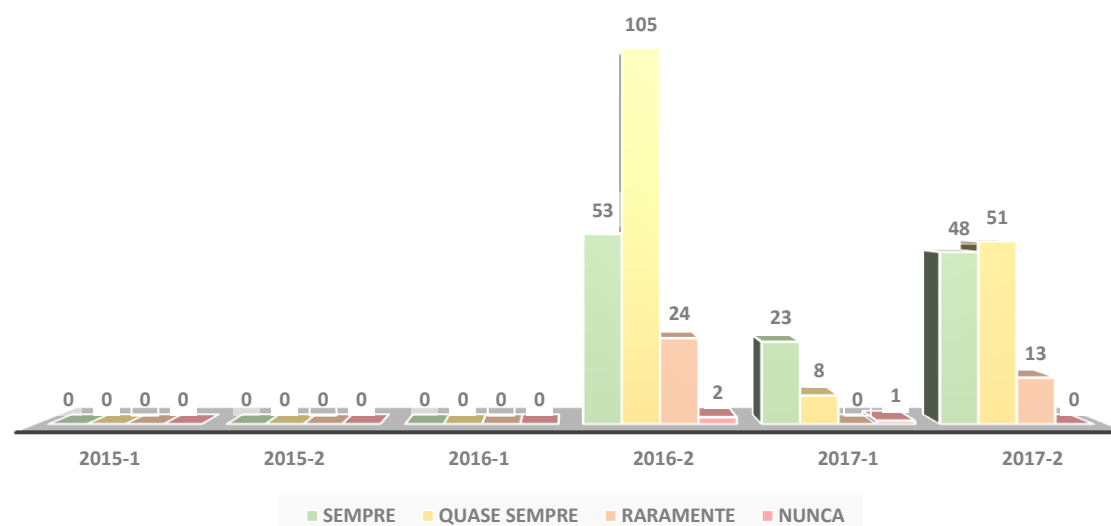
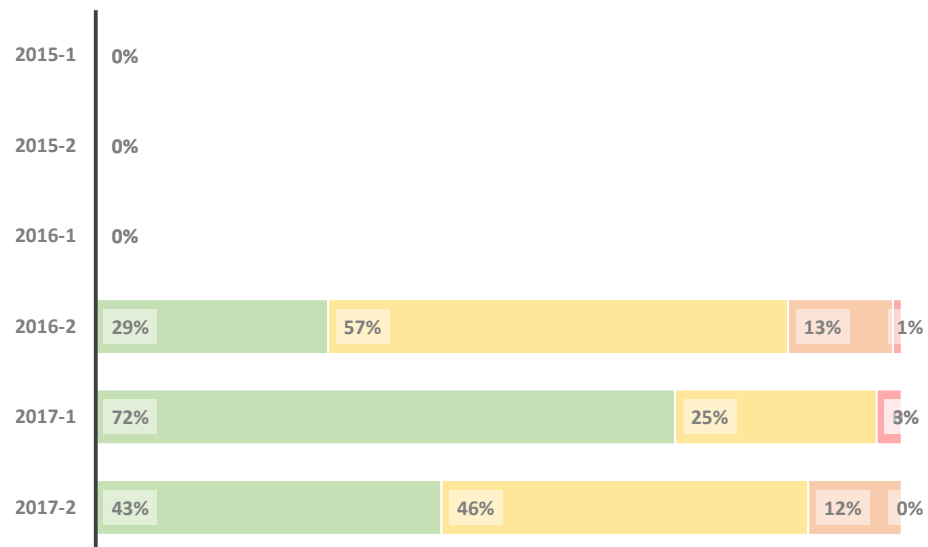
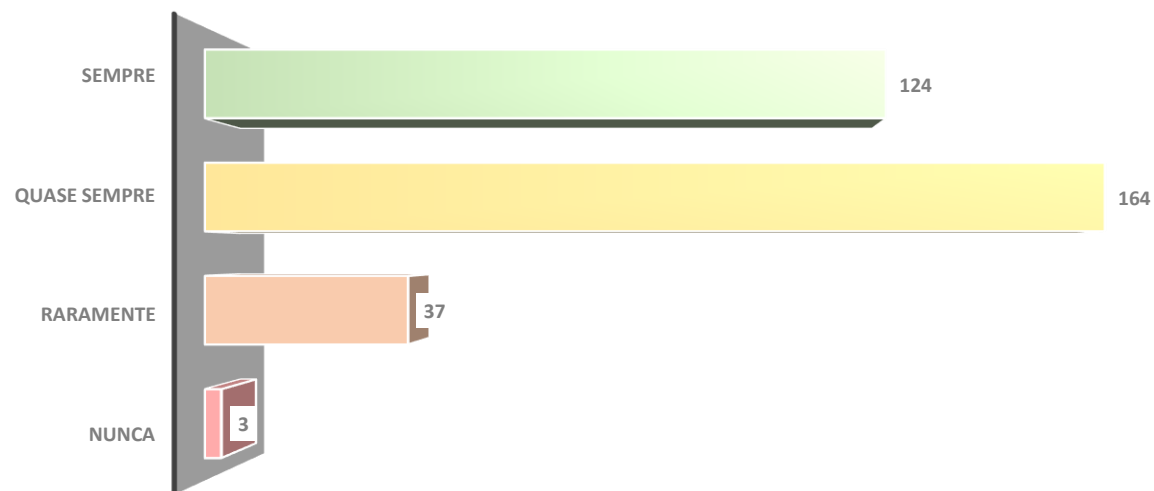
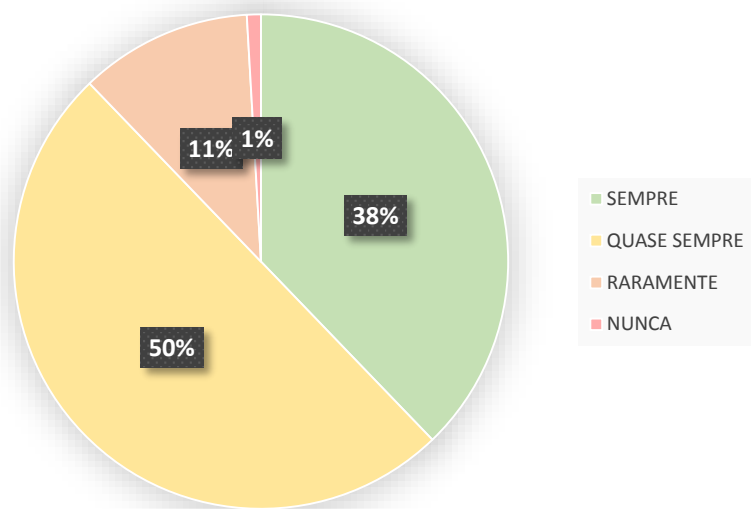


Você acessa o Office365 (email) frequentemente?



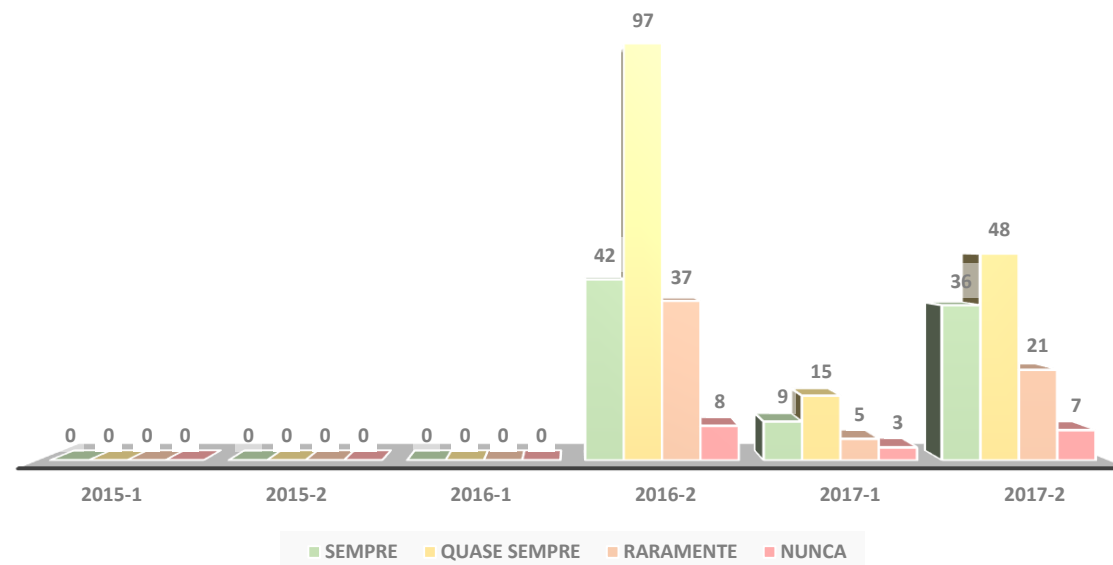
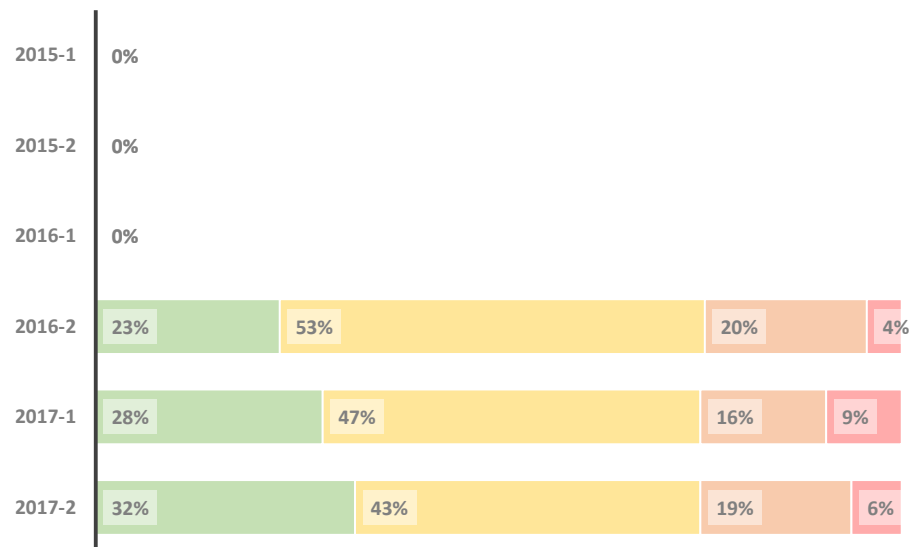
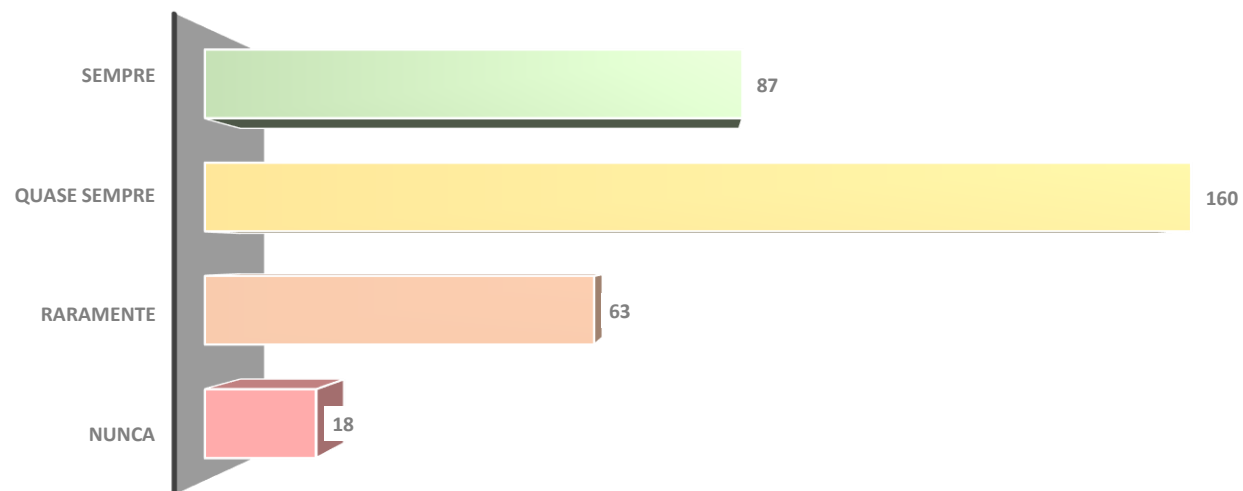
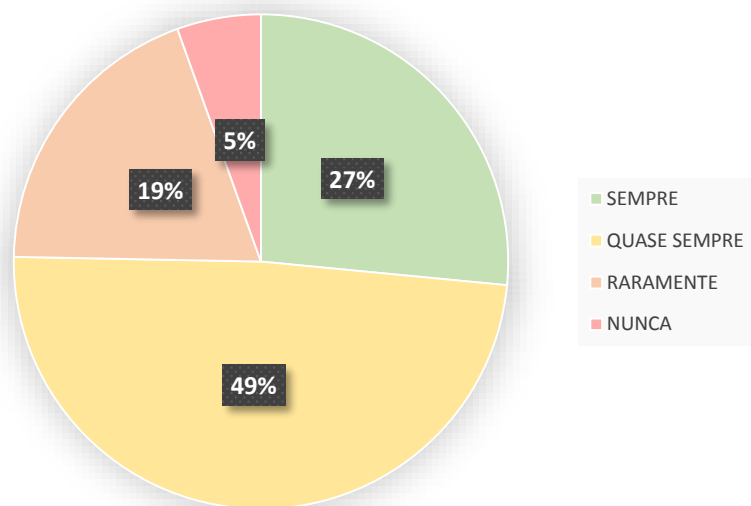


Você acessa o portal frequentemente?



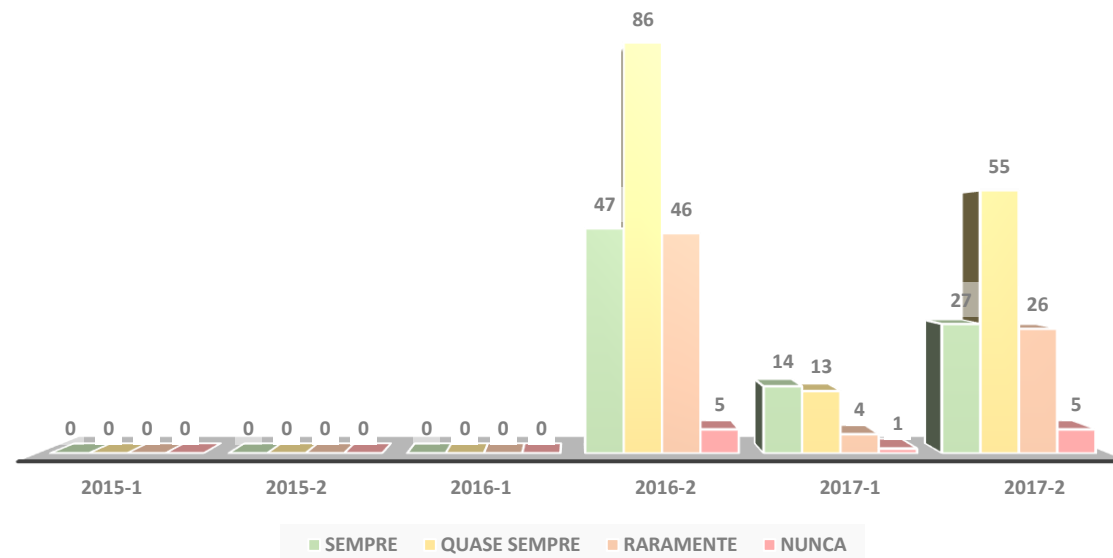
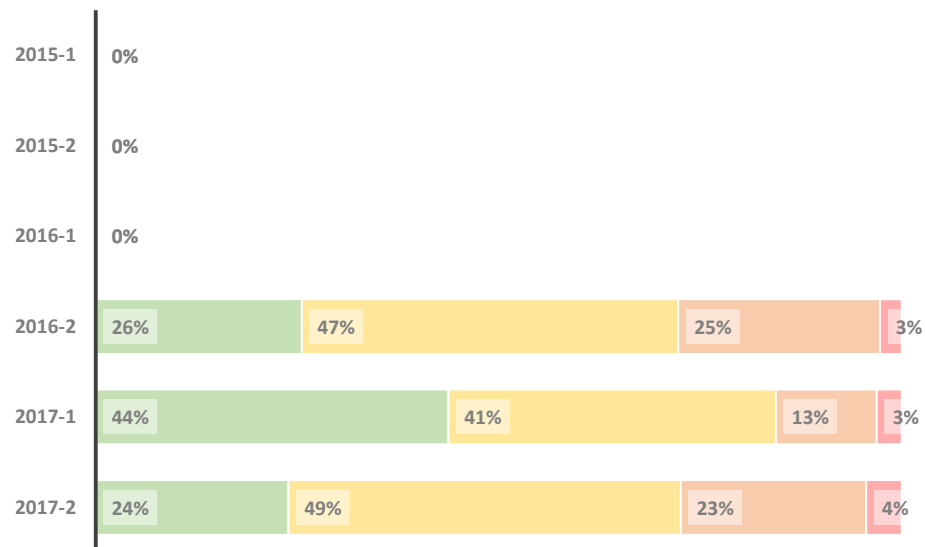
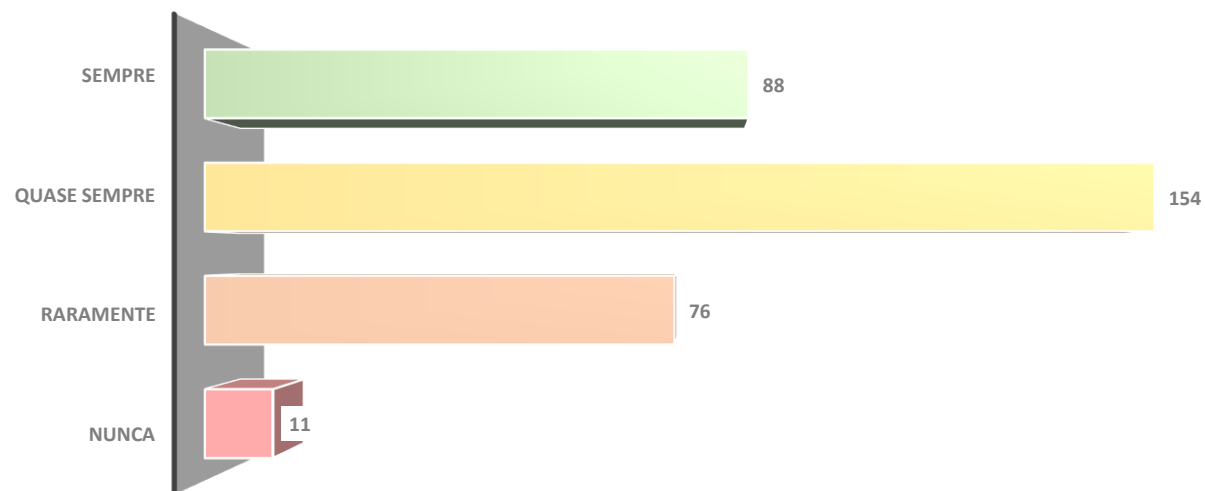
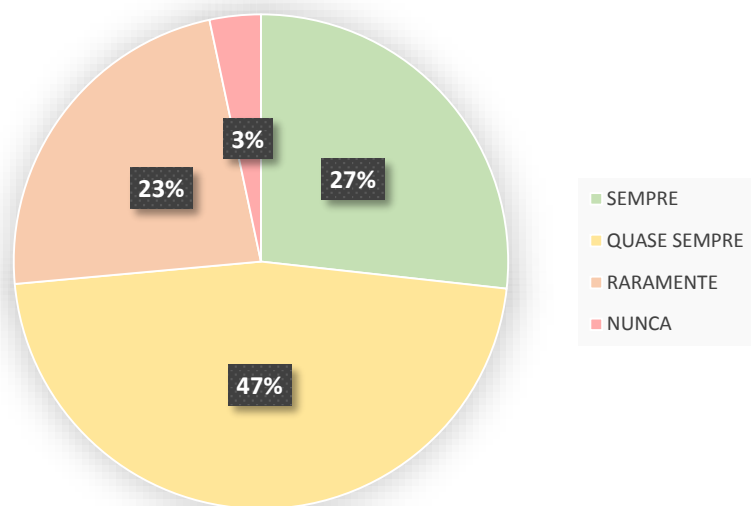


Você se sente apto para utilizar os recursos de TI?



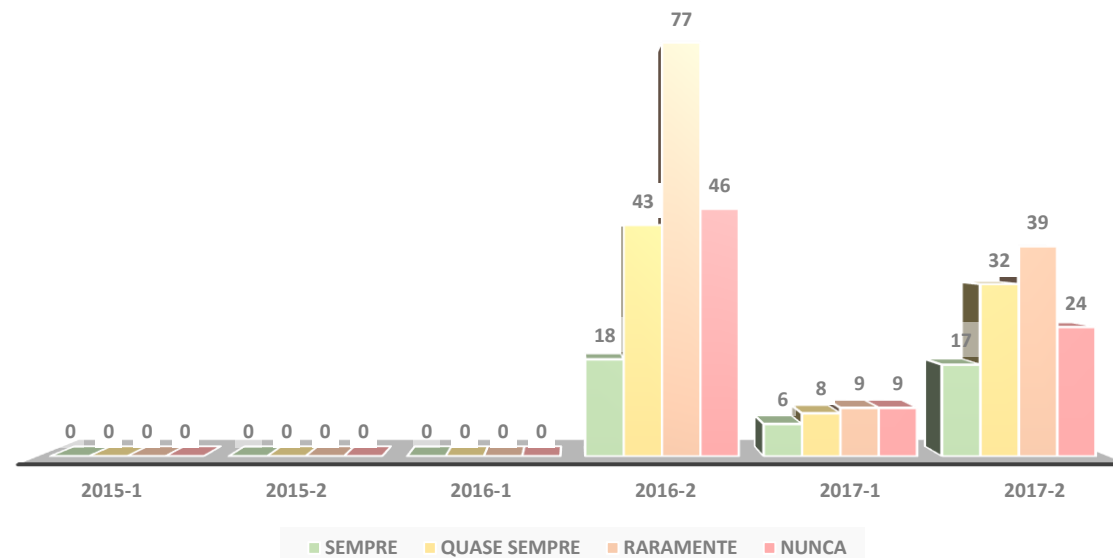
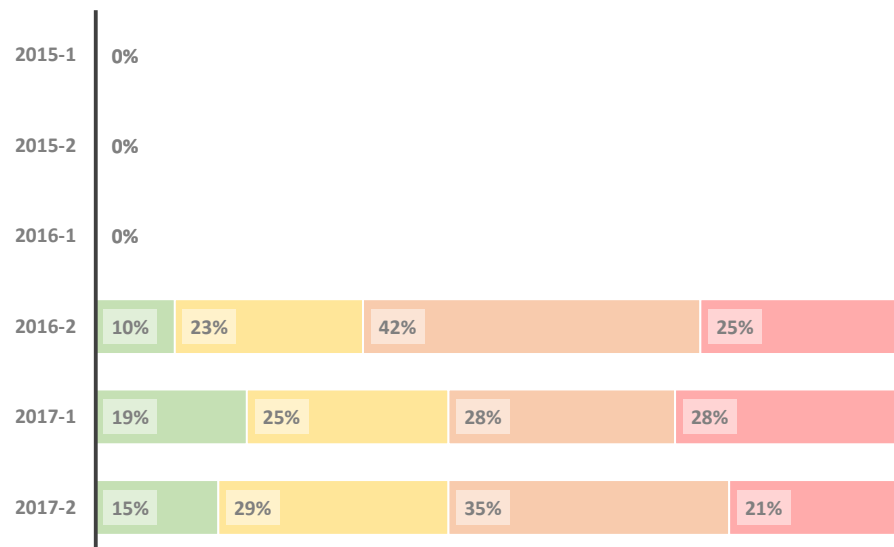
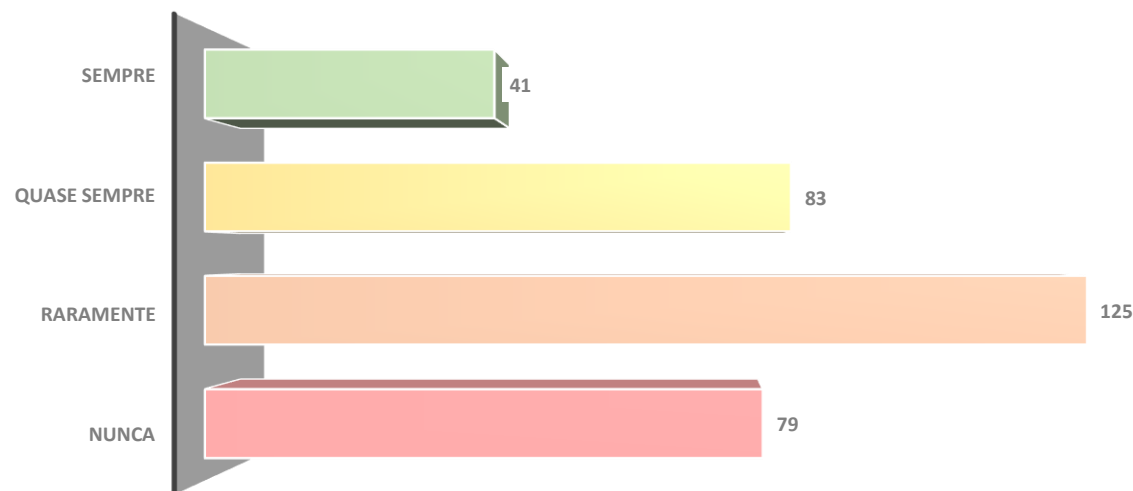
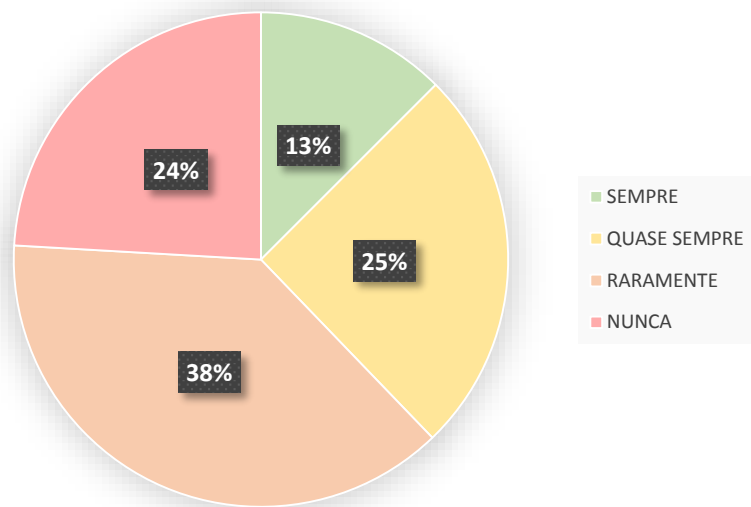


Você utiliza o Moodlerooms (AVA) frequentemente?



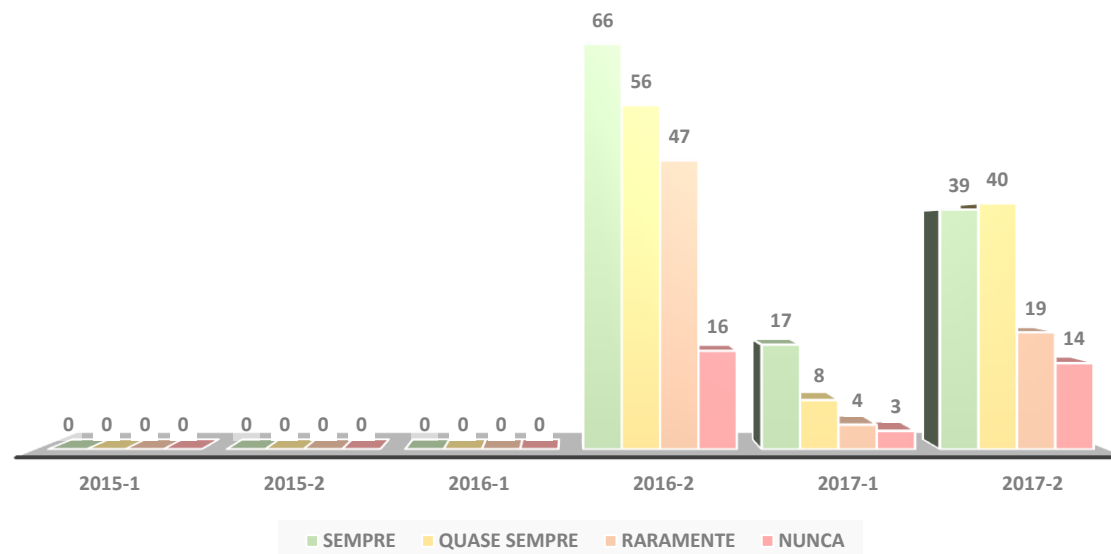
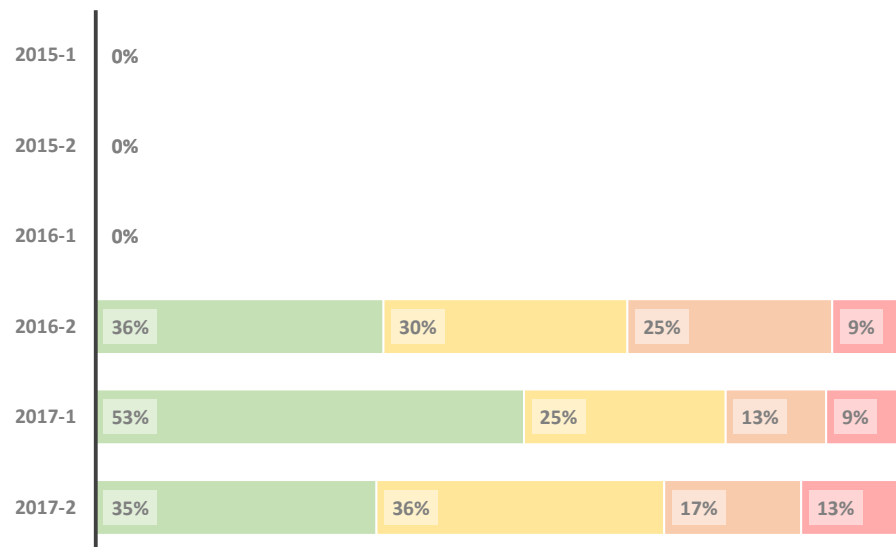
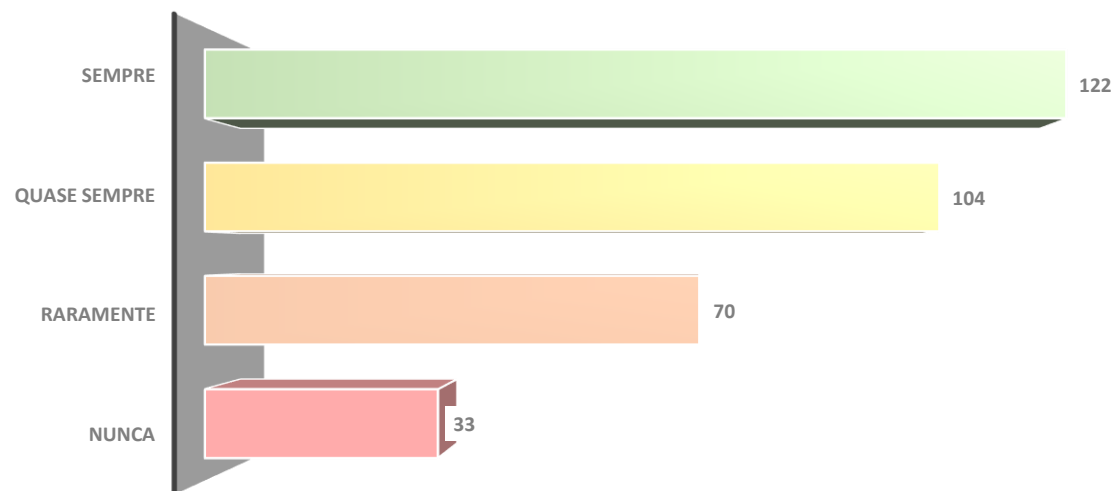
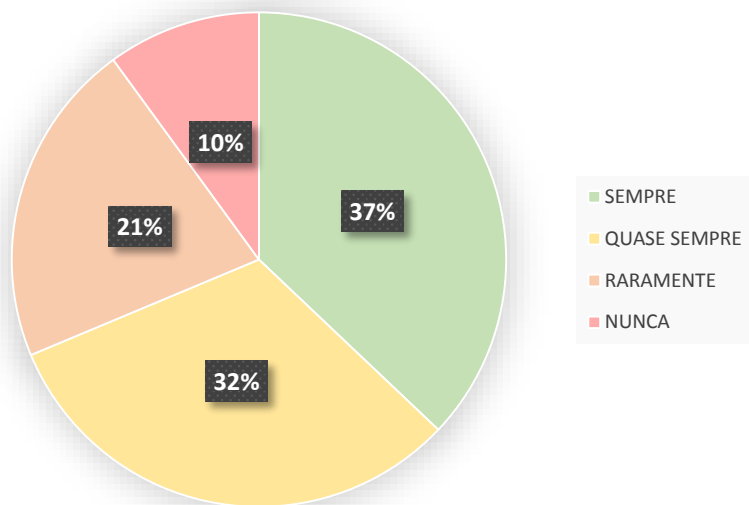


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



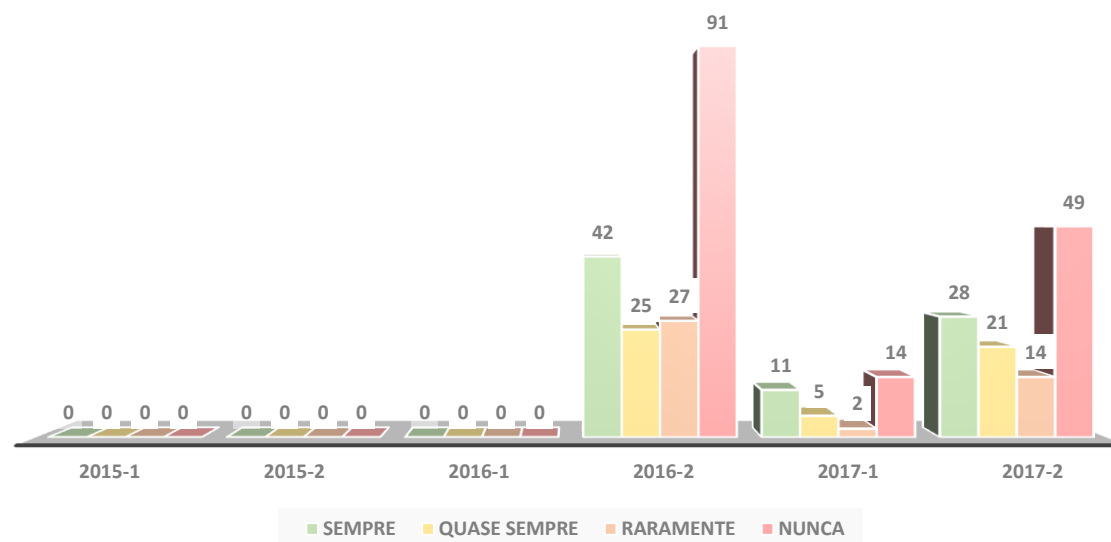
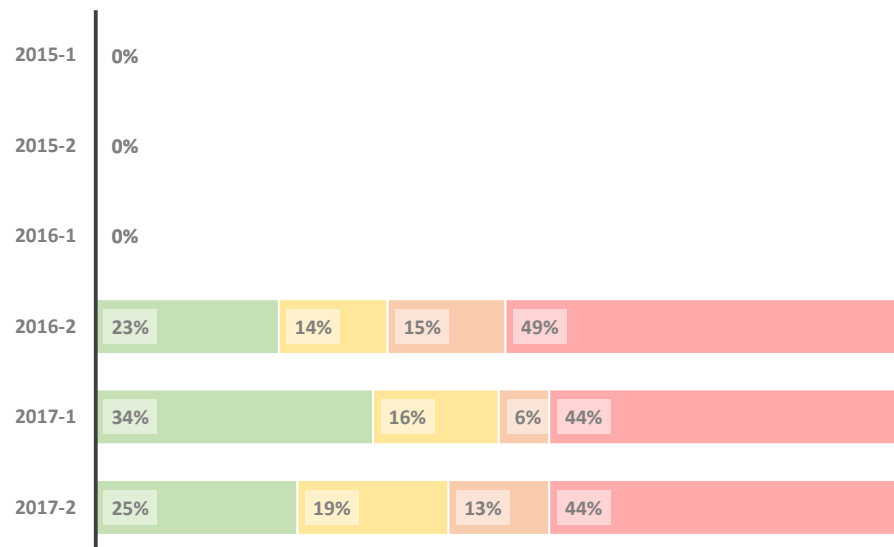
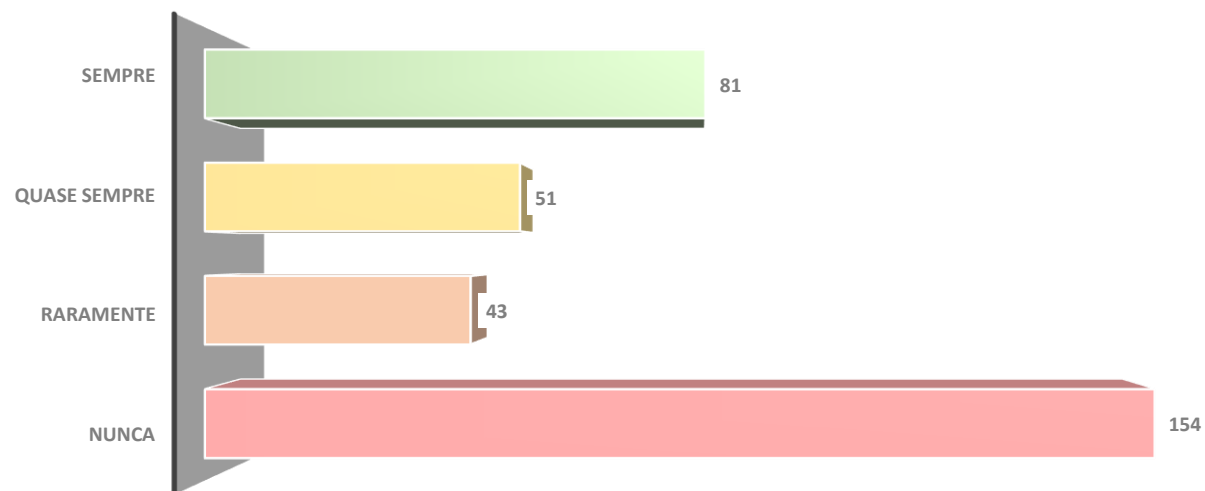
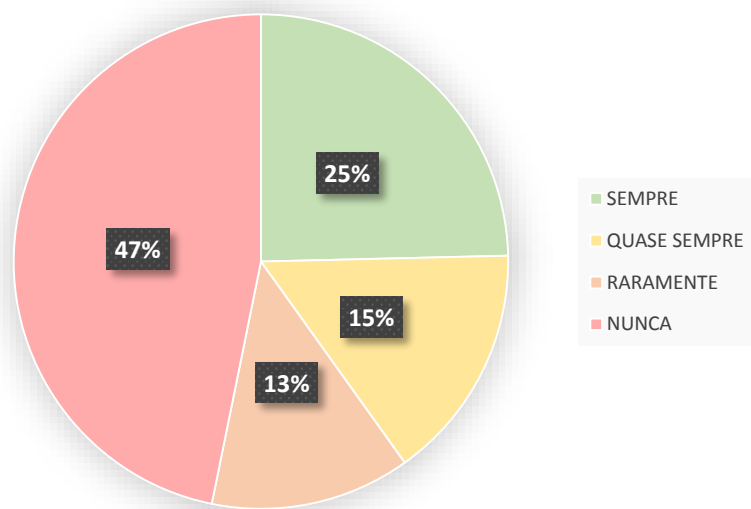


Você utiliza o recurso de internet frequente?



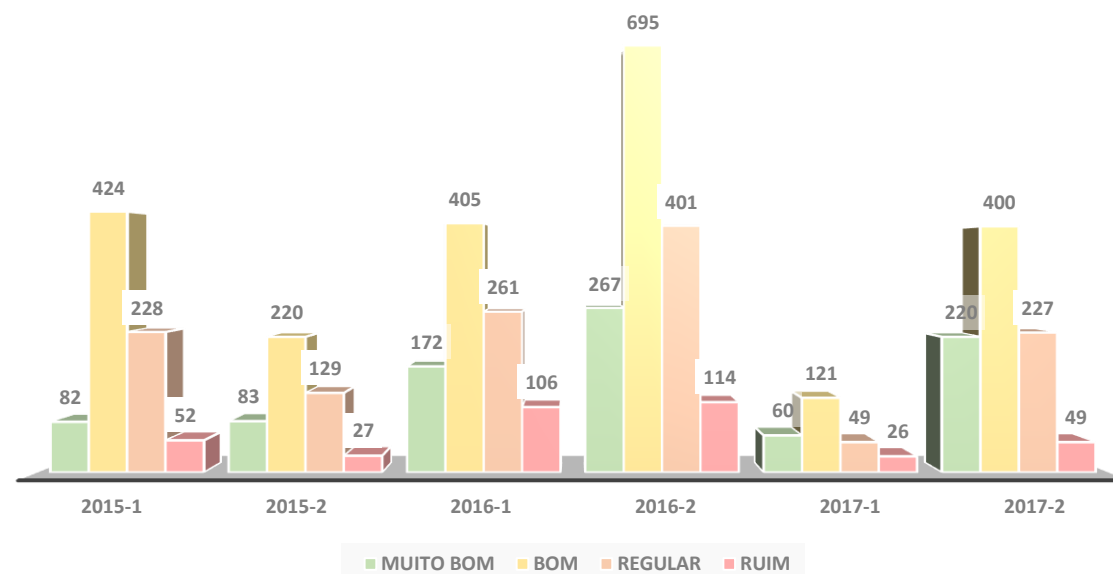
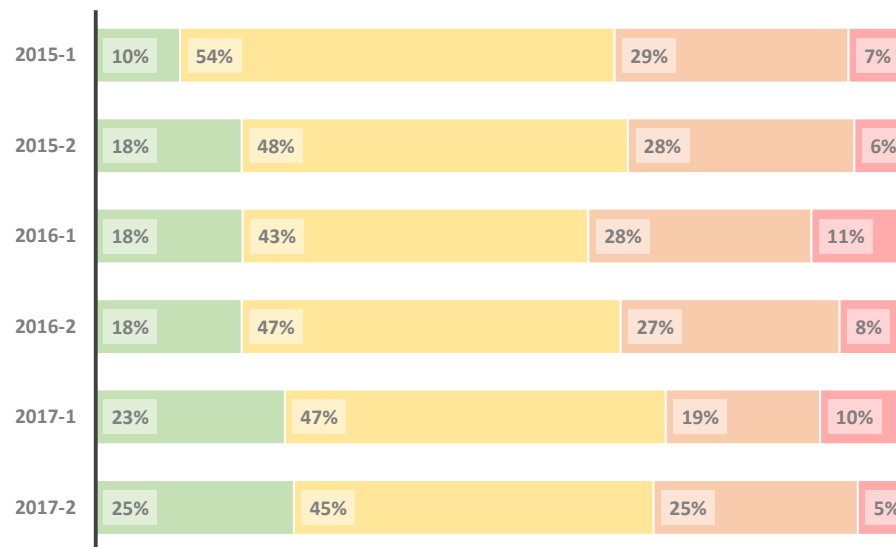
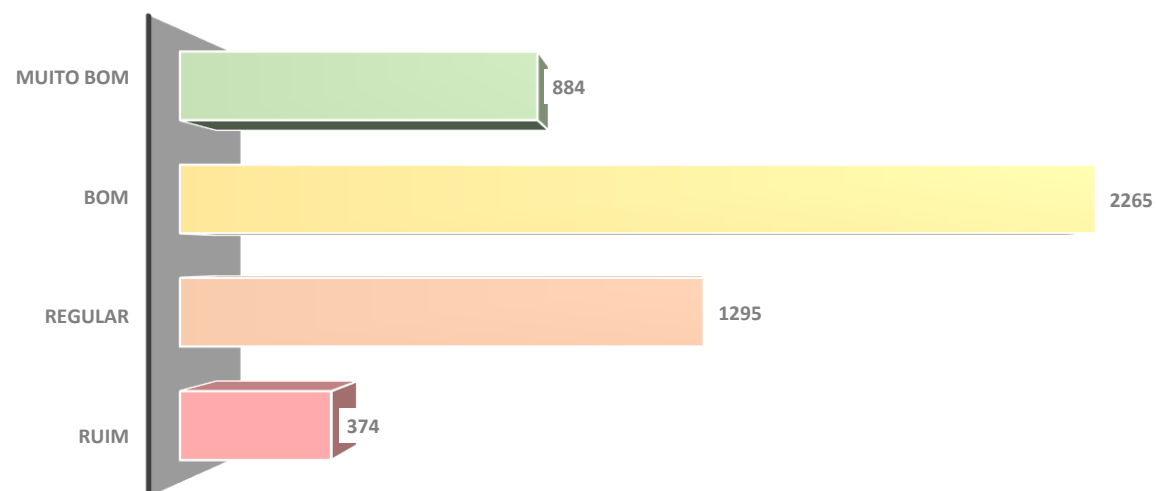
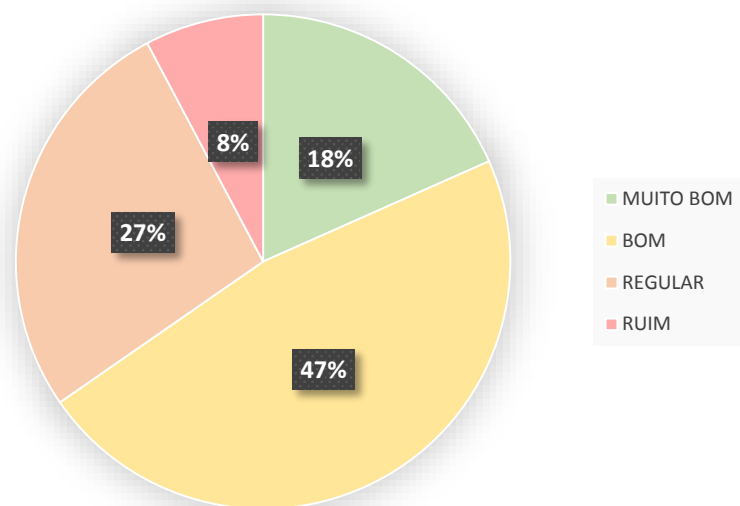


Você utiliza o recurso de WIFI frequentemente?



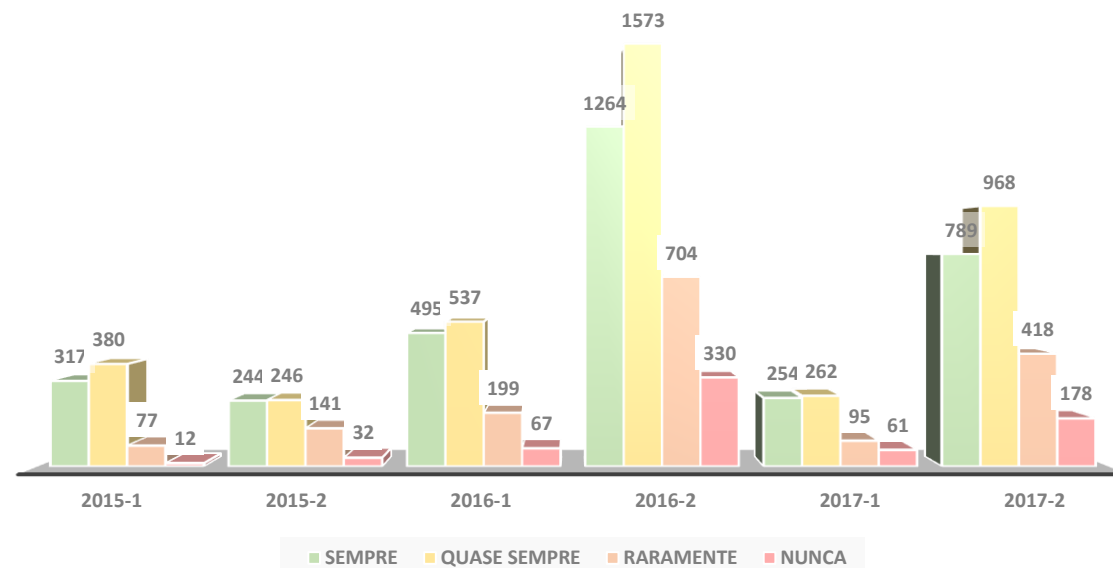
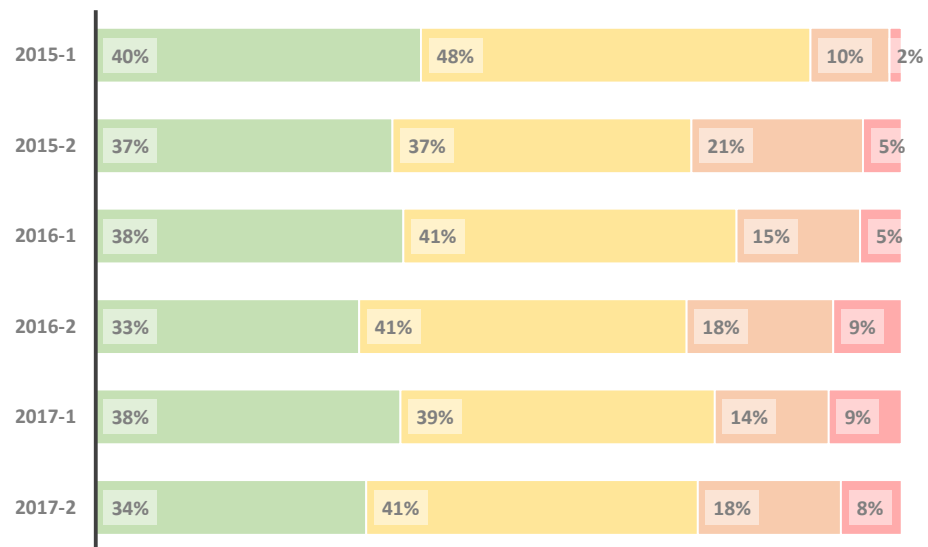
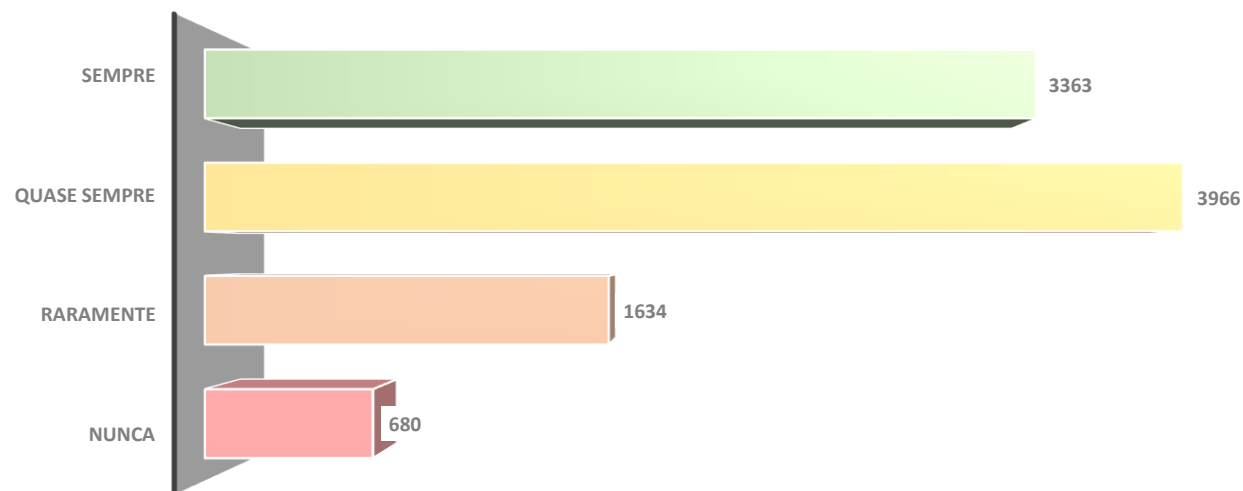
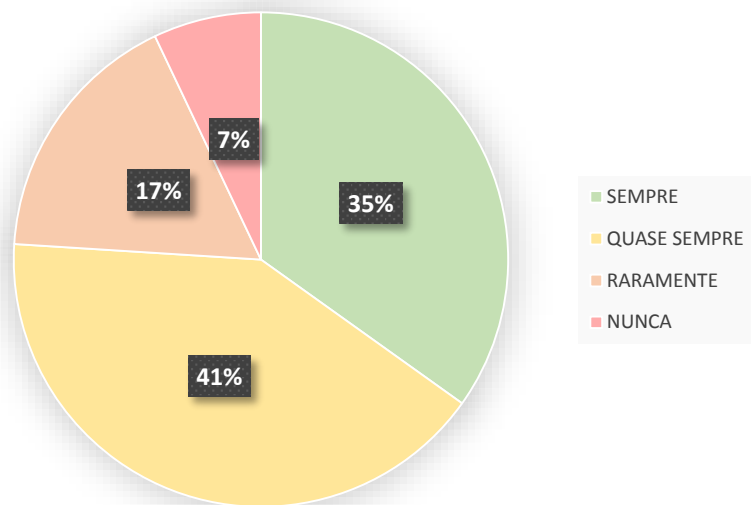


QUESTÕES OBJETIVAS - Qualitativas



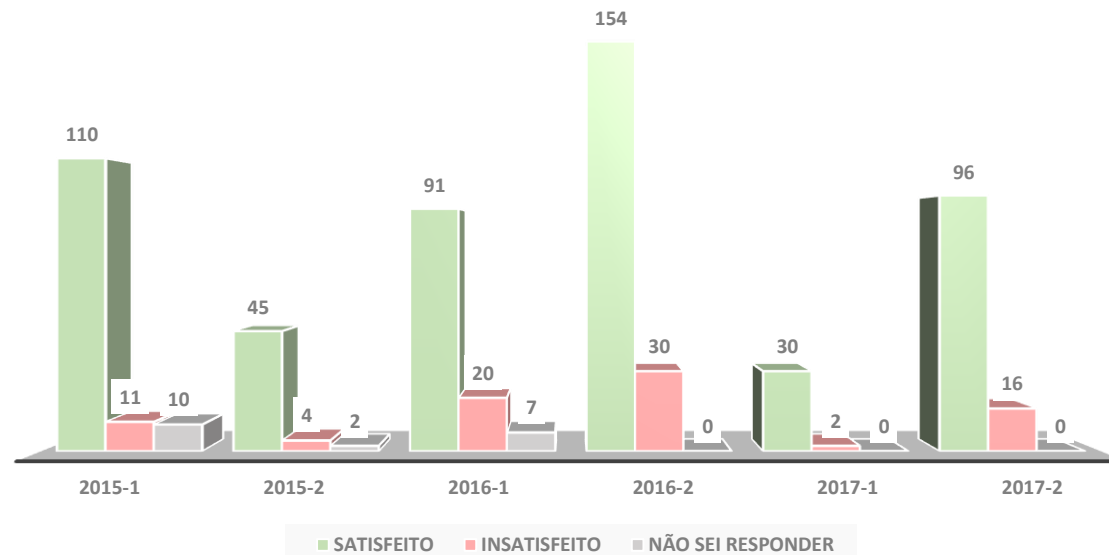
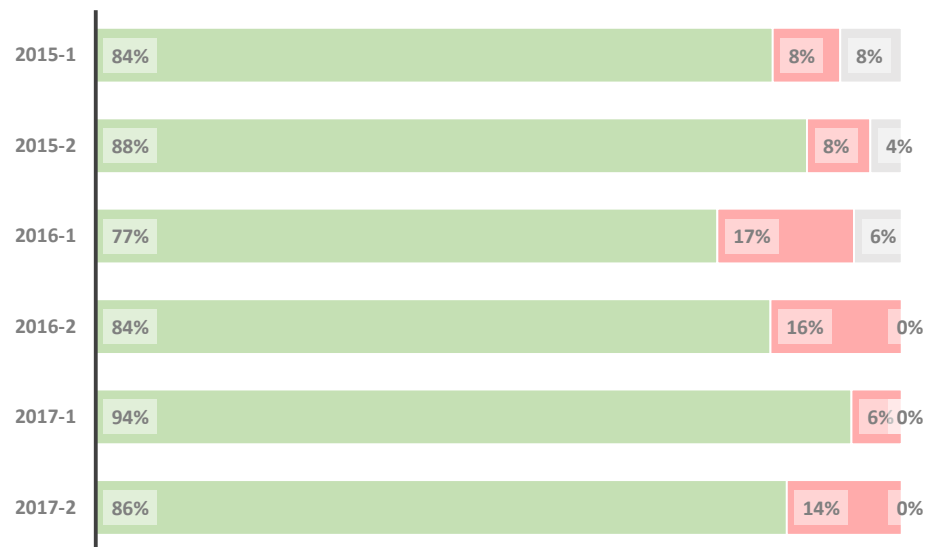
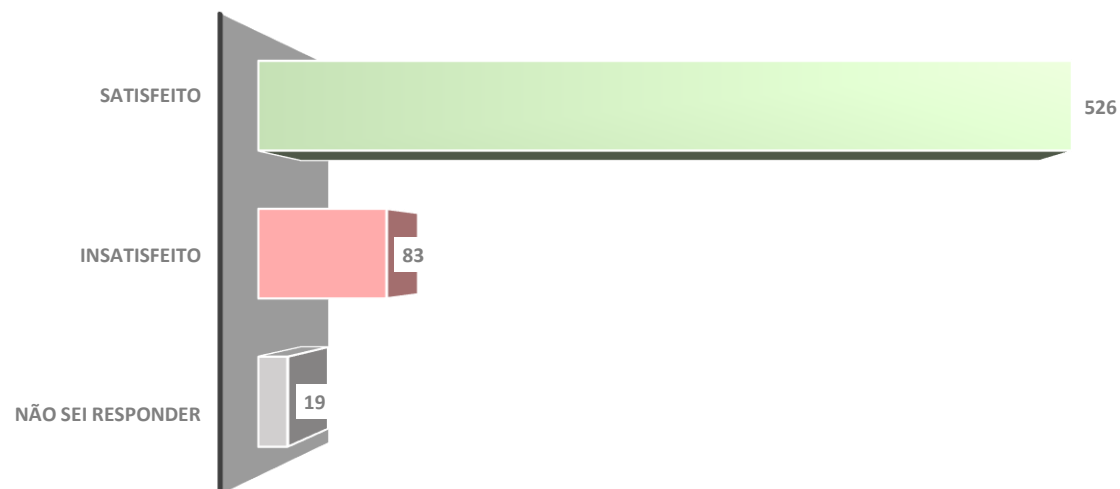
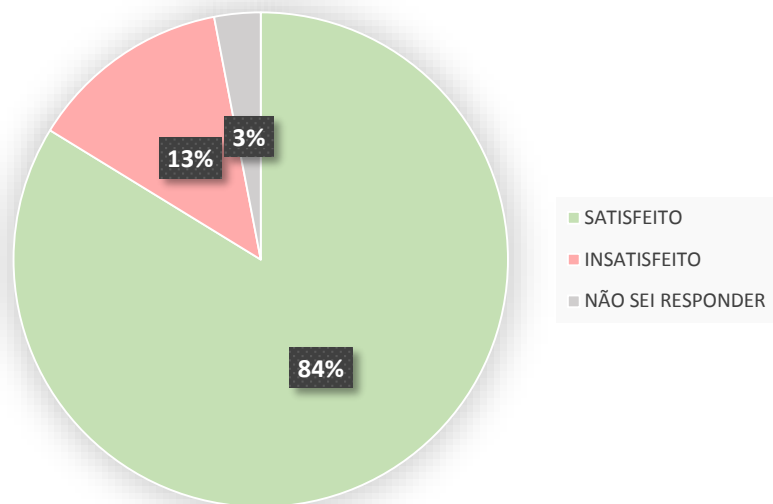


QUESTÕES OBJETIVAS - Periodicidade



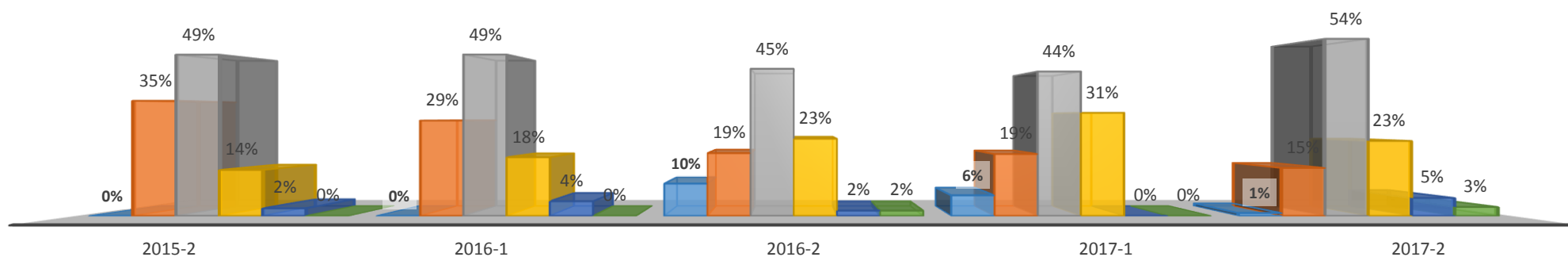
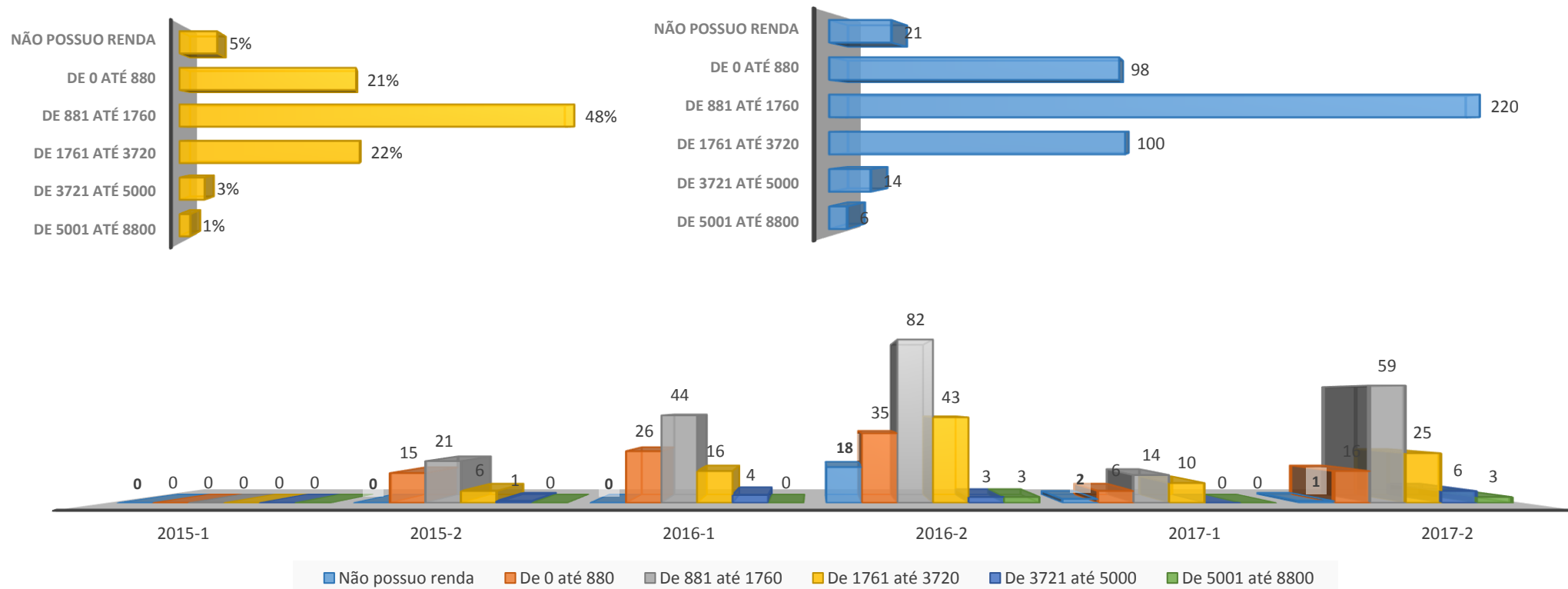


O CURSO - Em relação ao seu curso, você se considera:





Qual a sua renda mensal atual?



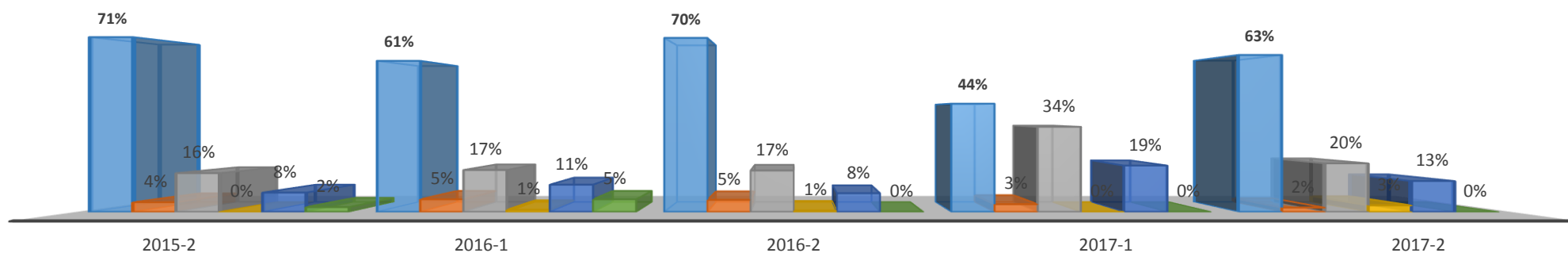
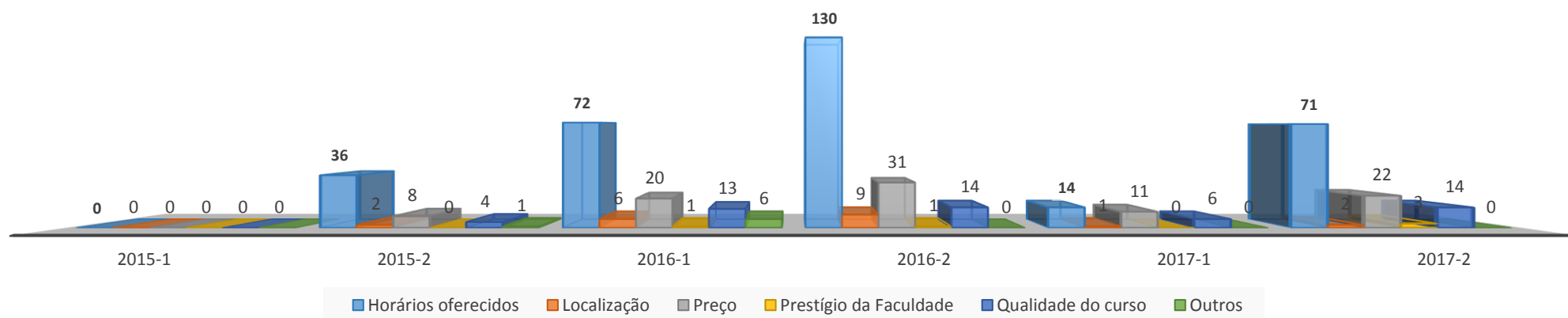
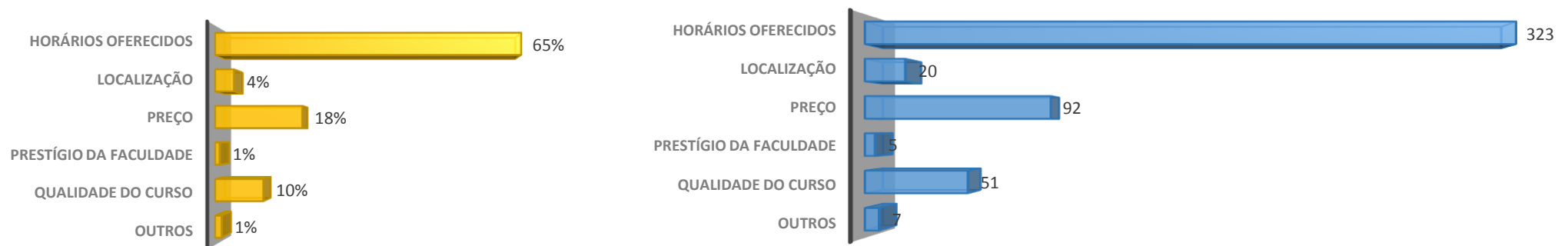


Qual a renda mensal da sua família?



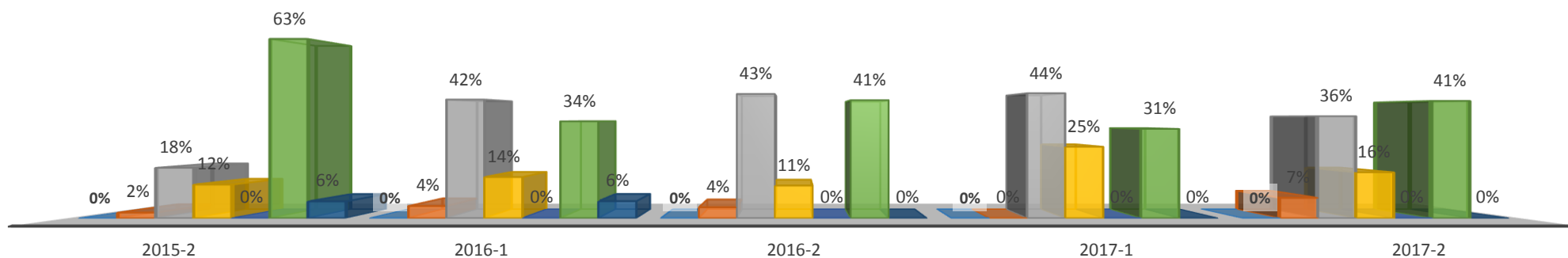
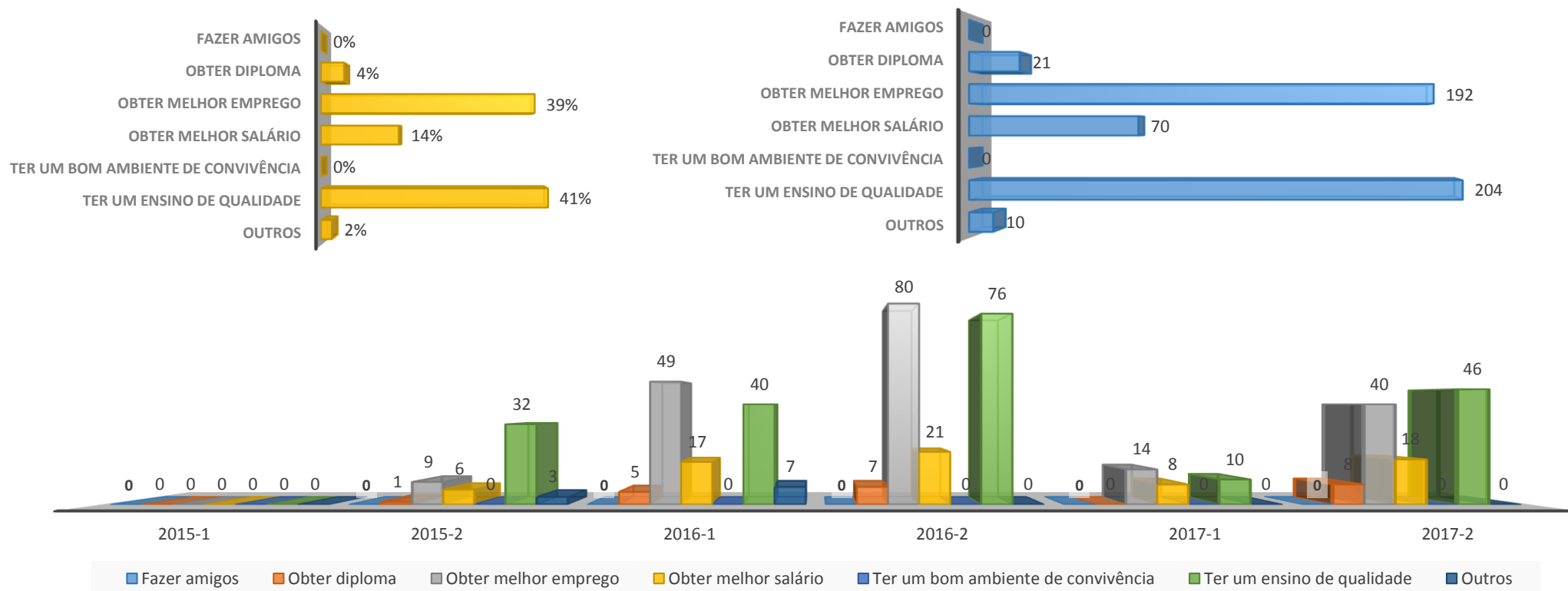


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



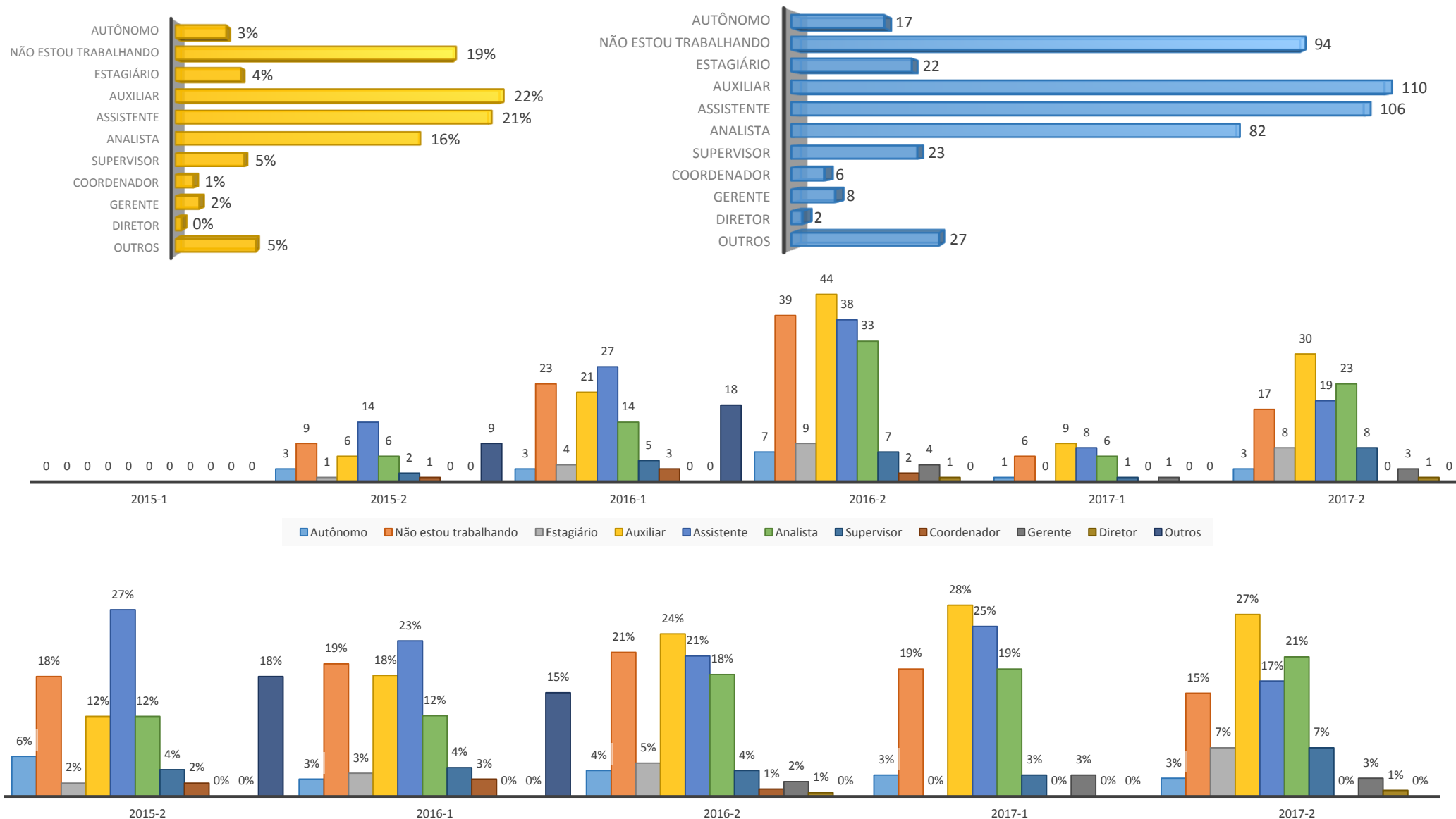


O que é mais importante para você ao cursar uma faculdade?



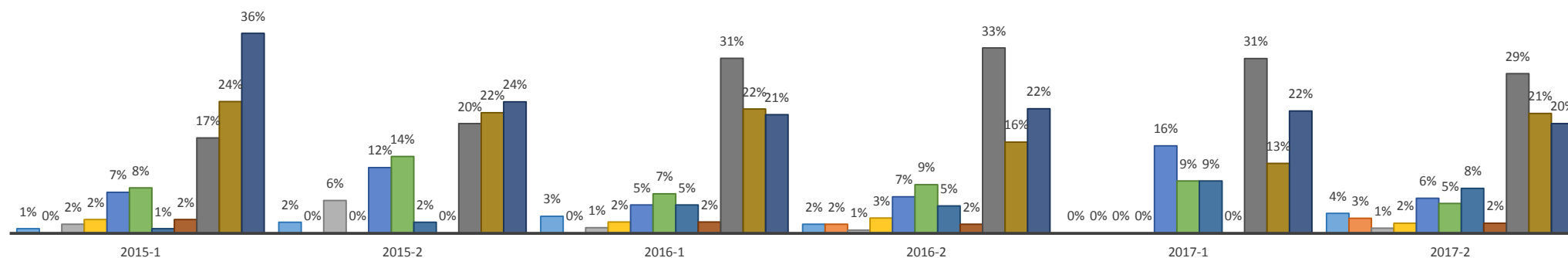
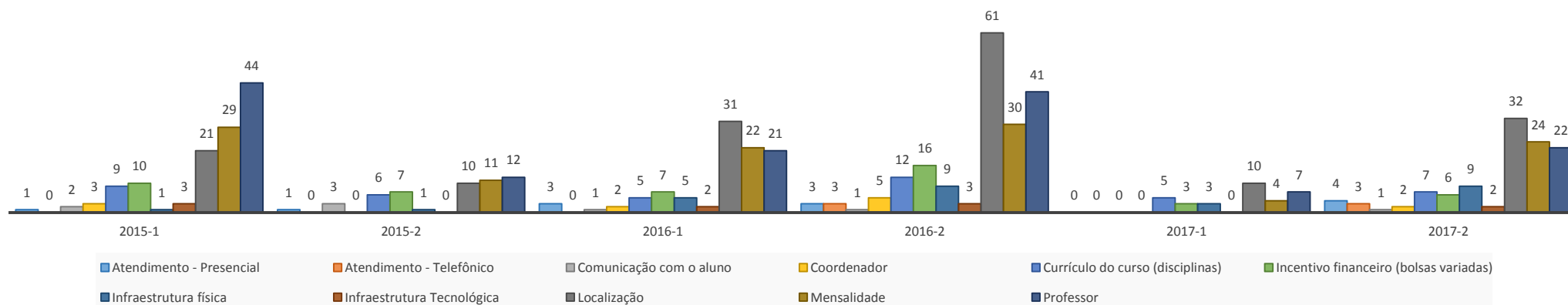
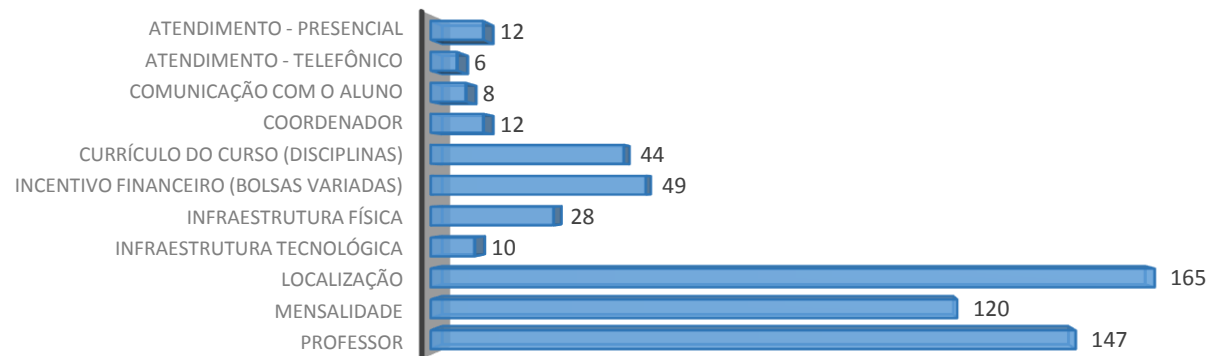
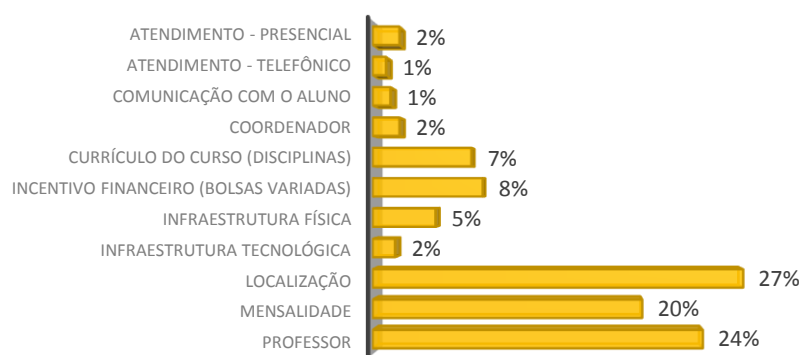


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

