



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	16 20%	49 60%	11 13%	6 7%	82
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	9 11%	42 51%	25 30%	6 7%	82
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	12 15%	51 62%	13 16%	6 7%	82
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	25 30%	41 50%	16 20%	- 0%	82
SALAS DE AULA : limpeza e ventilação.	22 36%	30 49%	8 13%	1 2%	61
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	7 11%	42 69%	10 16%	2 3%	61
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	10 12%	35 43%	21 26%	16 20%	82
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	6 7%	35 43%	33 40%	8 10%	82

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	11 18%	37 61%	12 20%	1 2%	61
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	16 43%	17 46%	4 11%	- 0%	37
O COORDENADOR: é acessível ao aluno?	31 51%	20 33%	10 16%	- 0%	61
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	28 34%	38 46%	14 17%	2 2%	82
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	11 30%	20 54%	5 14%	1 3%	37
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	57 70%	24 29%	1 1%	- 0%	82
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	42 69%	19 31%	- 0%	- 0%	61
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	48 59%	32 39%	2 2%	- 0%	82
OS PROFESSORES: fazem chamada?	51 84%	9 15%	1 2%	- 0%	61
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	35 57%	26 43%	- 0%	- 0%	61
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	32 52%	28 46%	1 2%	- 0%	61
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	16 32%	24 48%	8 16%	2 4%	50
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	16 26%	34 56%	11 18%	- 0%	61
Você acessa o aluno online frequentemente?	12 32%	20 54%	5 14%	- 0%	37
Você acessa o Office365 (email) frequentemente?	7 19%	4 11%	12 32%	14 38%	37
Você acessa o portal frequentemente?	12 32%	21 57%	4 11%	- 0%	37
Você se sente apto para utilizar os recursos de TI?	16 43%	14 38%	6 16%	1 3%	37
Você utiliza o Moodlerooms (AVA) frequentemente?	10 27%	21 57%	6 16%	- 0%	37
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	1 3%	8 22%	15 41%	13 35%	37
Você utiliza o recurso de internet frequente?	17 46%	12 32%	7 19%	1 3%	37
Você utiliza o recurso de WIFI frequentemente?	5 14%	5 14%	5 14%	22 59%	37

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	107 17%	325 53%	137 22%	45 7%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	474 43%	433 40%	129 12%	57 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	36	59%
Localização	4	7%
Preço	12	20%
Prestígio da Faculdade	1	2%
Qualidade do curso	5	8%
Outros	3	5%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	7	11%
Obter melhor emprego	16	26%
Obter melhor salário	6	10%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	31	51%
Outros	1	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	7	11%
Não estou trabalhando	17	28%
Estagiário	4	7%
Auxiliar	10	16%
Assistente	7	11%
Analista	4	7%
Supervisor	-	0%
Coordenador	2	3%
Gerente	-	0%
Diretor	1	2%
Outros	9	15%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	64	78%
INSATISFEITO	17	21%
NÃO SEI RESPONDER	1	1%

Qual a sua renda mensal atual?

Não possuo renda	3	5%
De 0 até 880	19	31%
De 881 até 1760	20	33%
De 1761 até 3720	7	11%
De 3721 até 5000	4	7%
De 5001 até 8800	2	3%

Qual a renda mensal da sua família?

Não possuo renda	2	7%
De 0 até 880	6	21%
De 881 até 1760	7	25%
De 1761 até 3720	13	46%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	1	1%
Atendimento - Telefônico	1	1%
Comunicação com o aluno	-	0%
Coordenador	6	8%
Currículo do curso (disciplinas)	8	10%
Incentivo financeiro (bolsas variadas)	4	5%
Infraestrutura física	3	4%
Infraestrutura Tecnológica	1	1%
Localização	7	9%
Mensalidade	15	19%
Professor	34	43%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	20	26%
Atendimento - Telefônico	6	8%
Comunicação com o aluno	9	12%
Coordenador	3	4%
Currículo do curso (disciplinas)	7	9%
Incentivo financeiro (bolsas variadas)	4	5%
Infraestrutura física	8	11%
Infraestrutura Tecnológica	9	12%
Localização	5	7%
Mensalidade	-	0%
Professor	5	7%

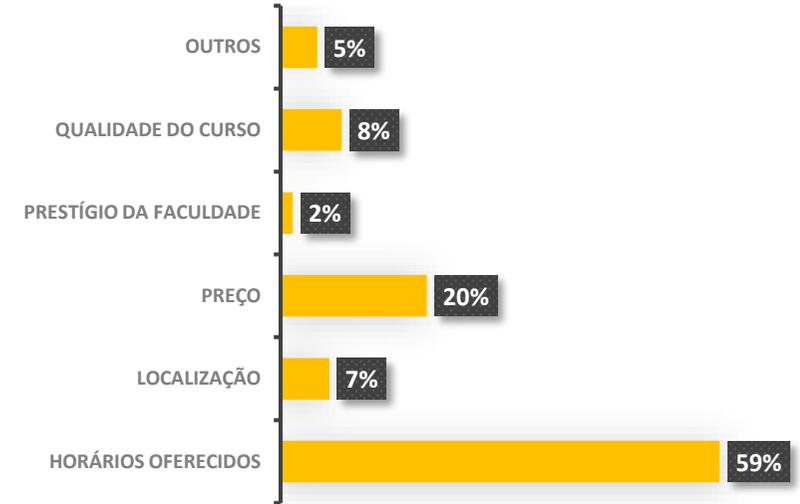
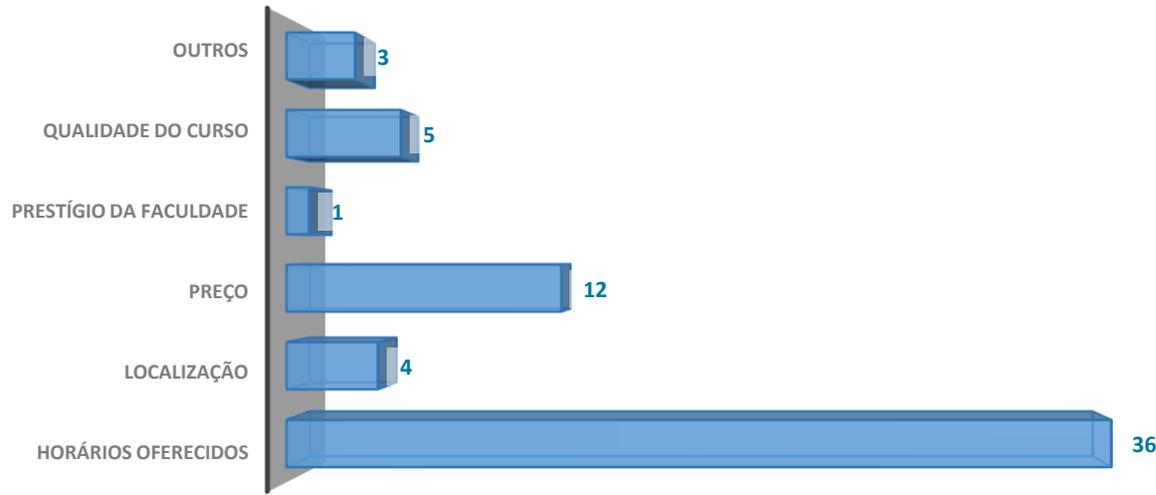
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82

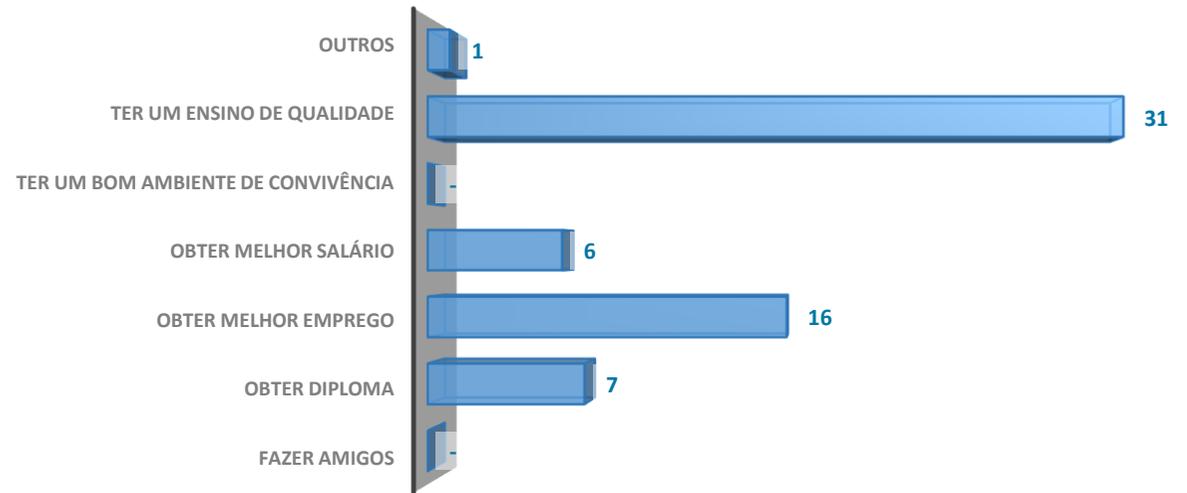
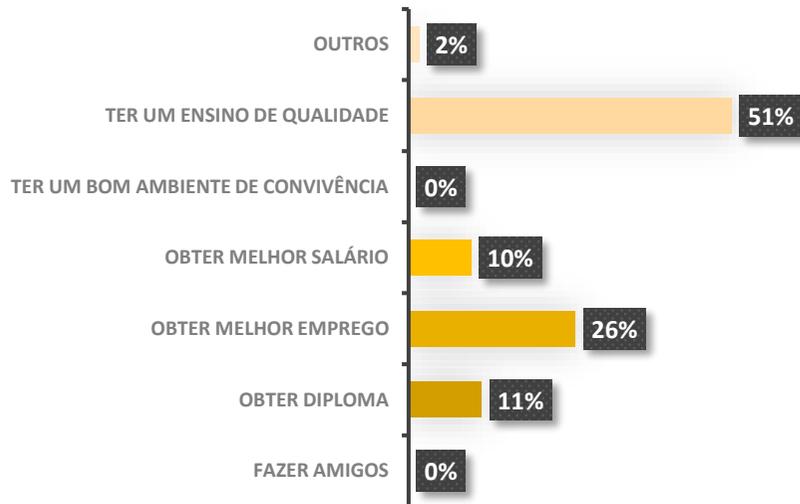
56,61%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

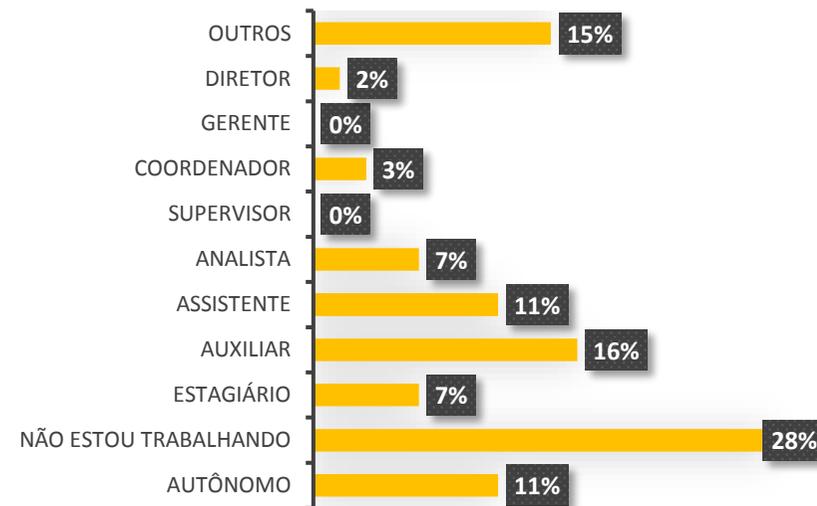
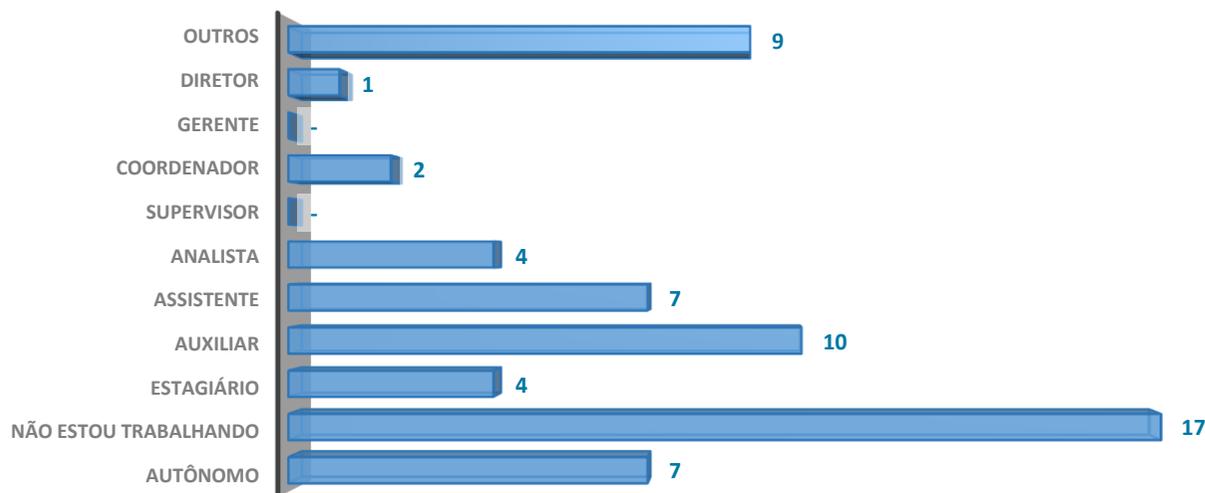


O que é mais importante para você ao cursar uma faculdade?

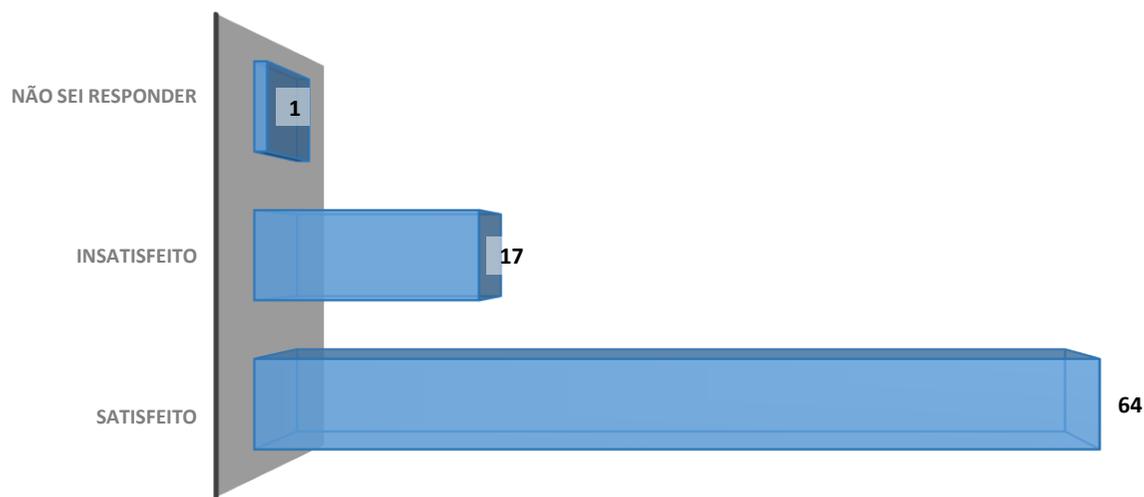
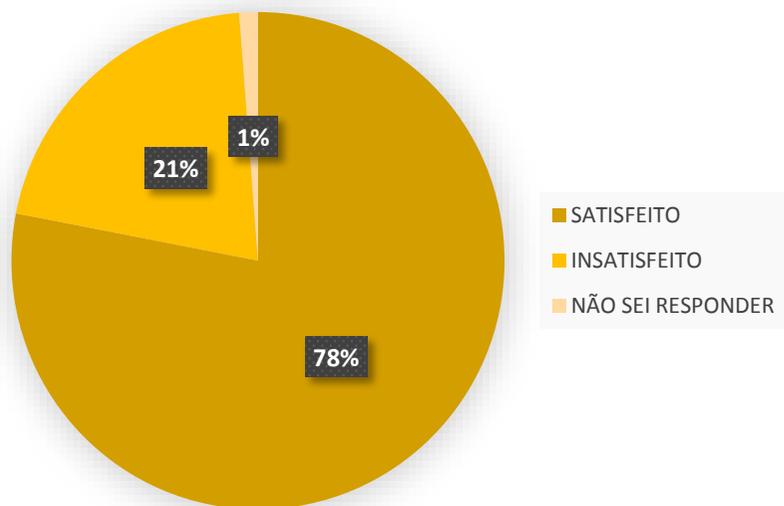




Qual o cargo que você ocupa na empresa em que trabalha?

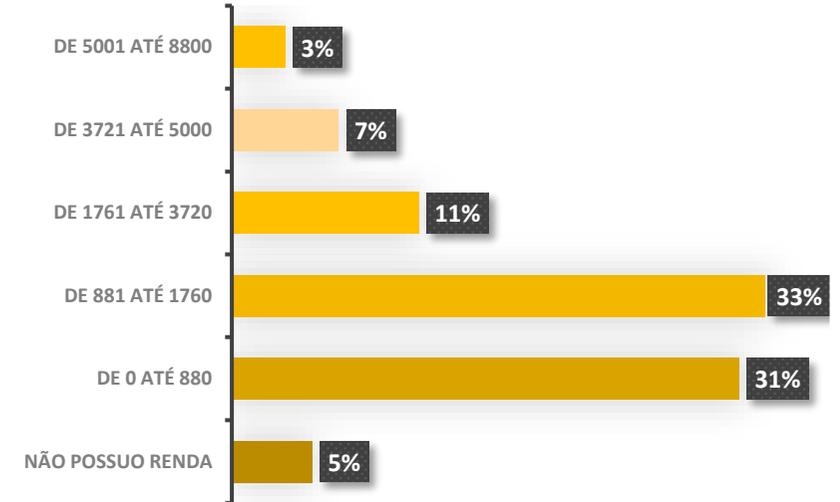
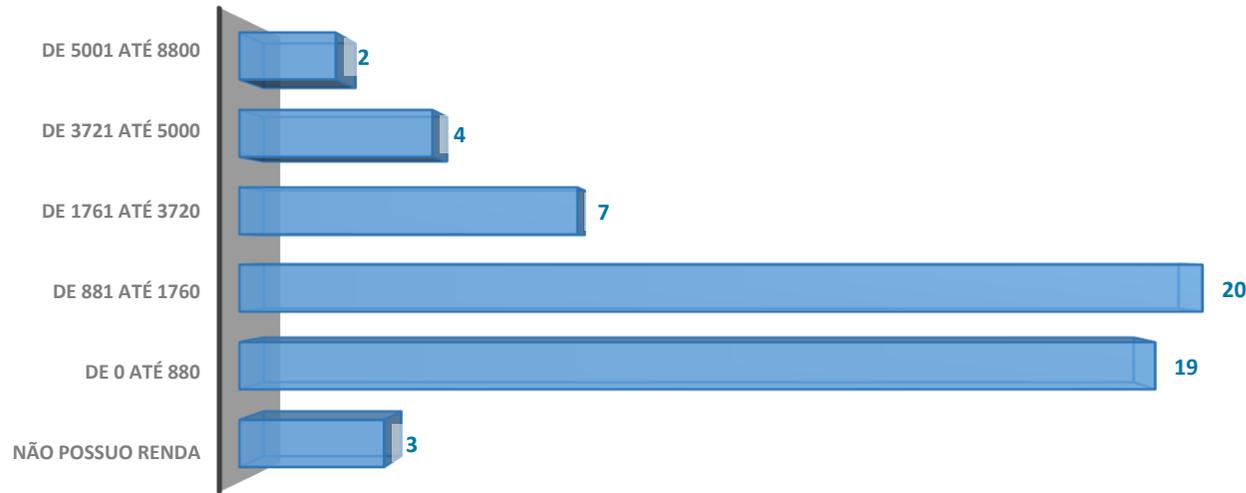


O CURSO - Em relação ao seu curso, você se considera:

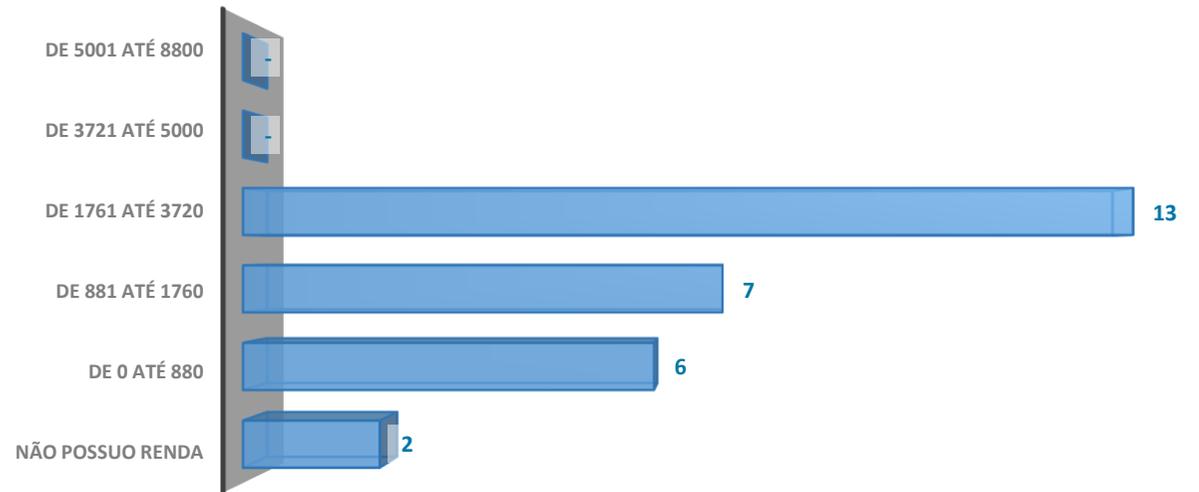
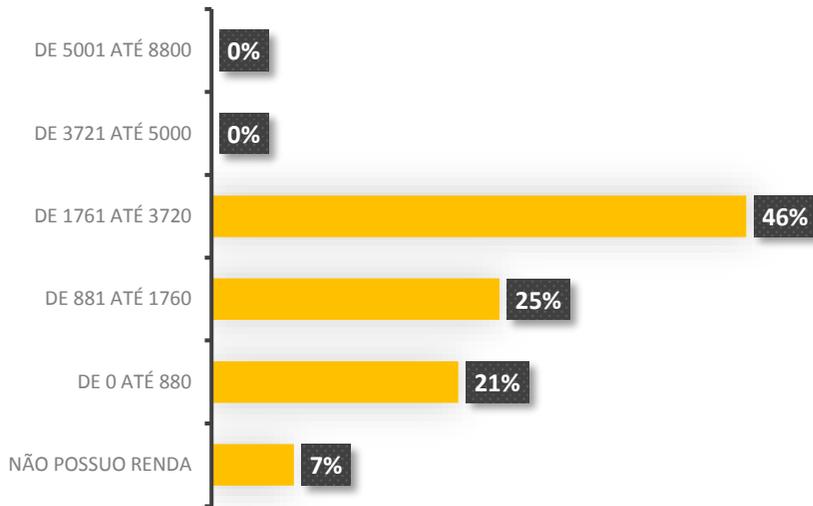




Qual a sua renda mensal atual?

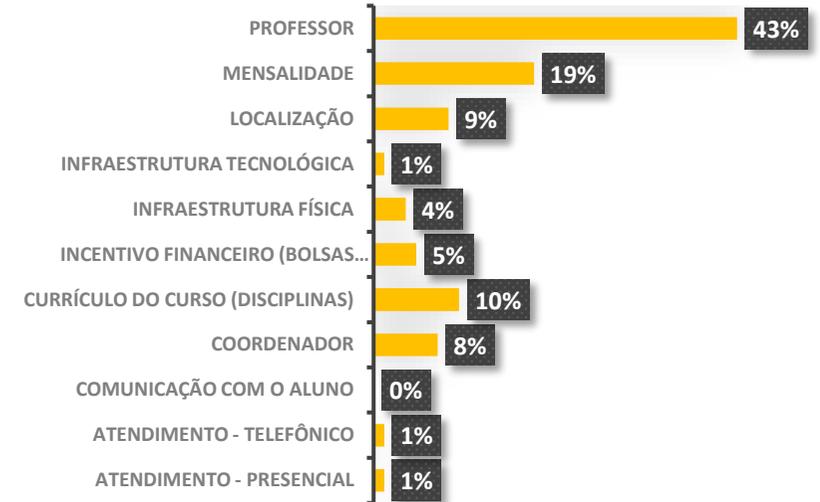
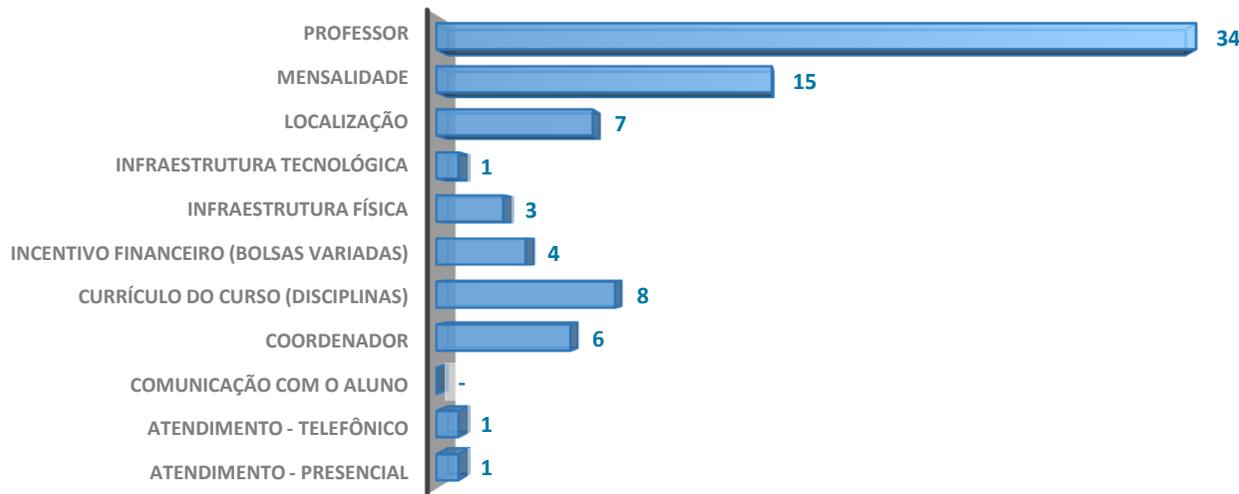


Qual a renda mensal da sua família?

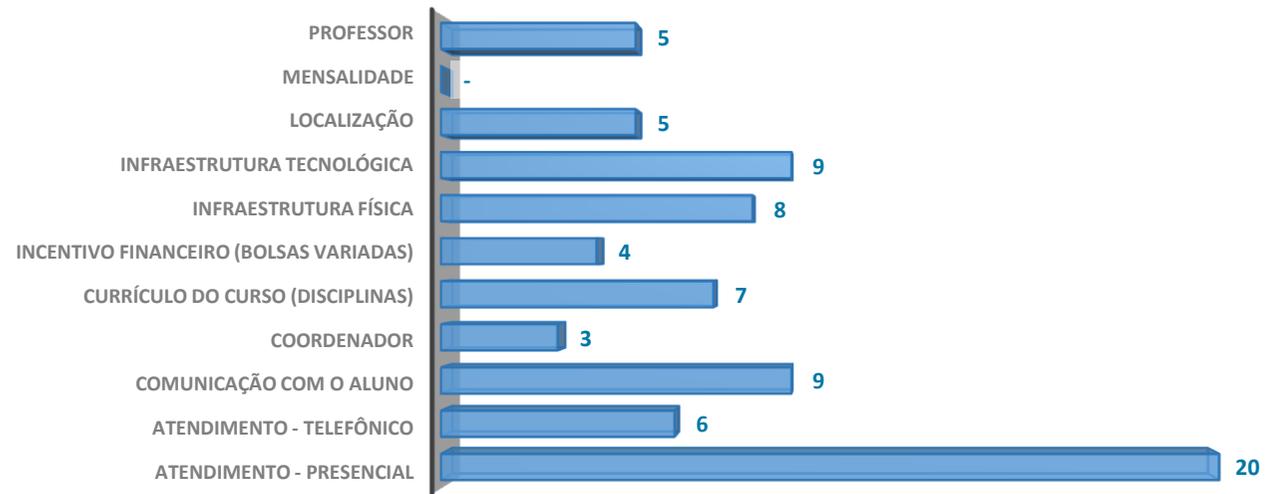
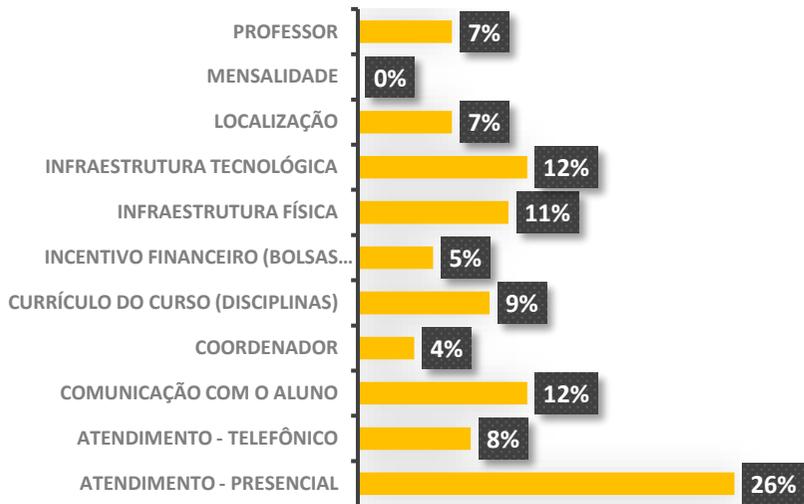




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

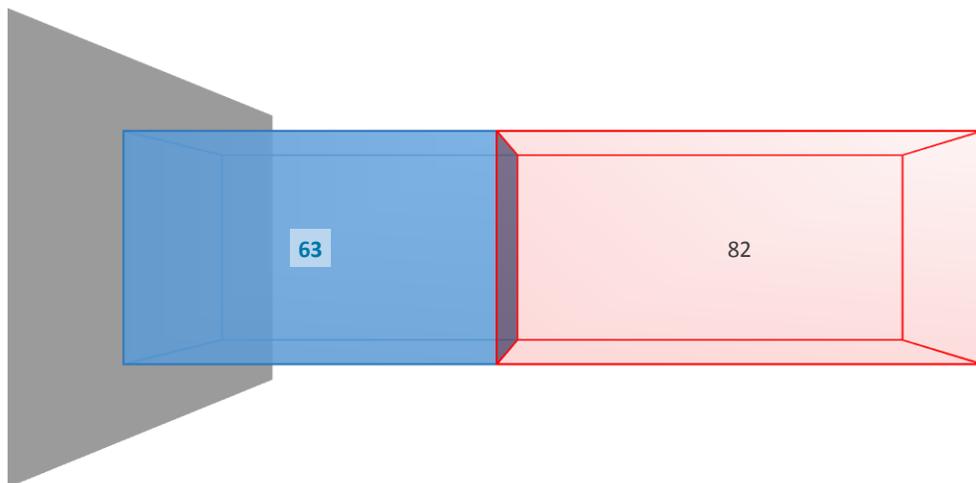


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

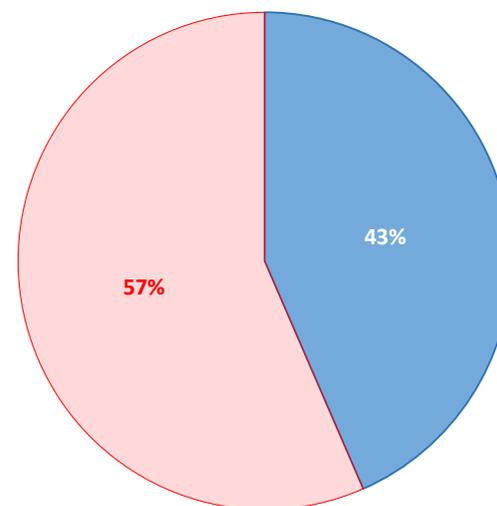




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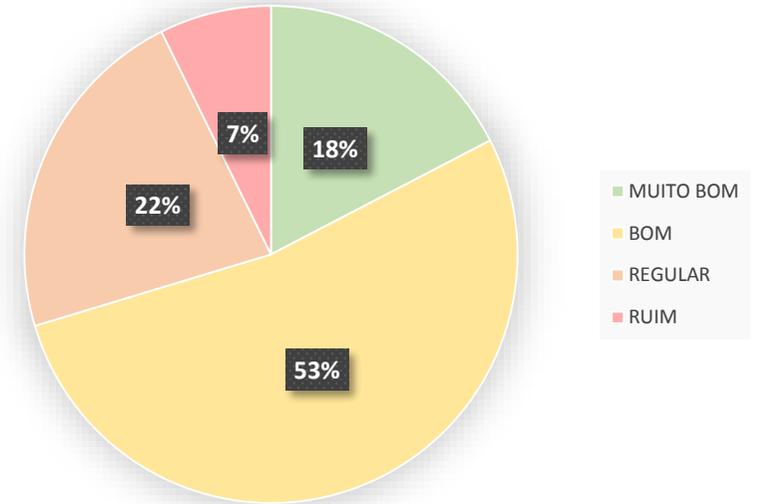
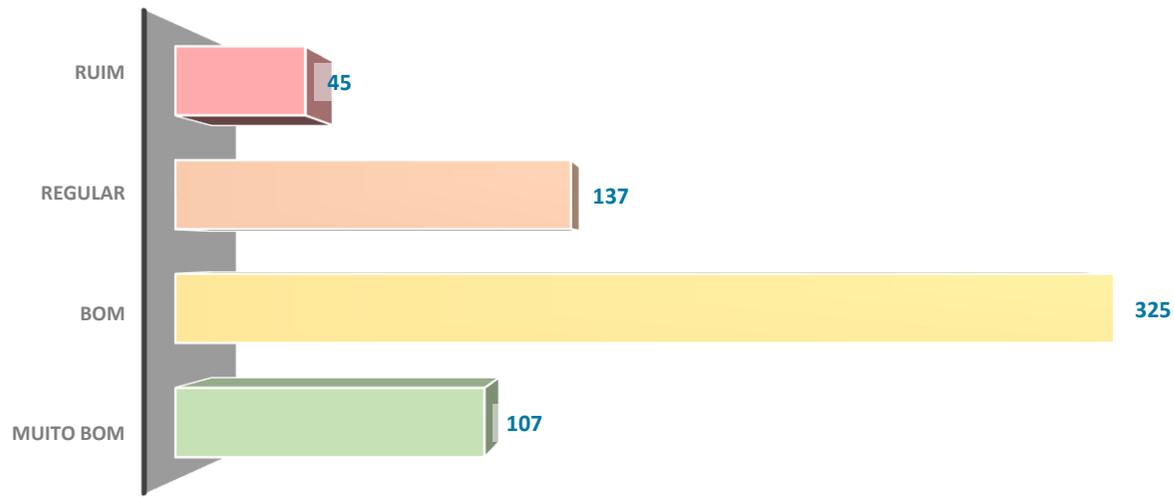


■ Não responderam
■ Responderam

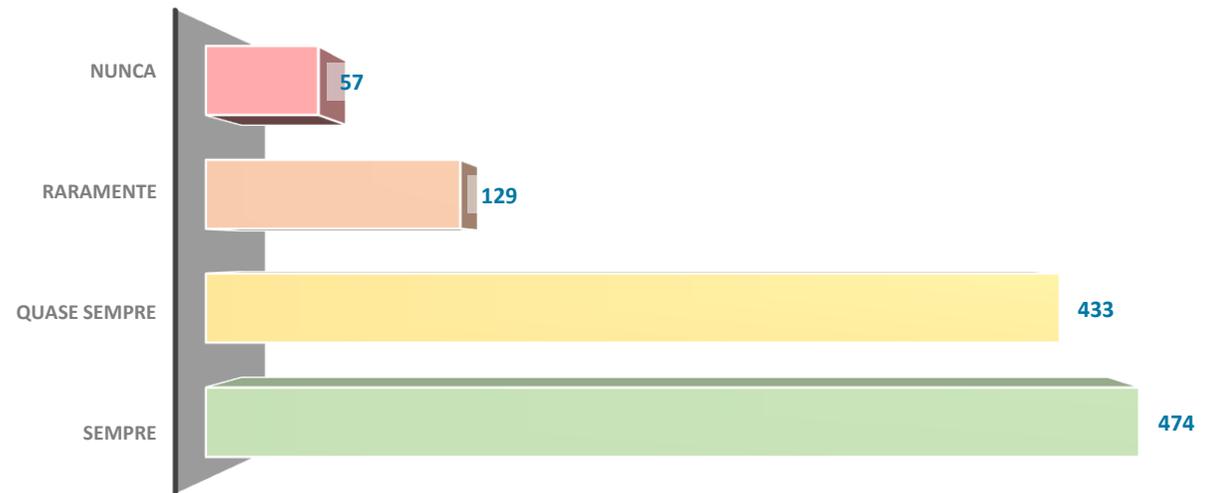
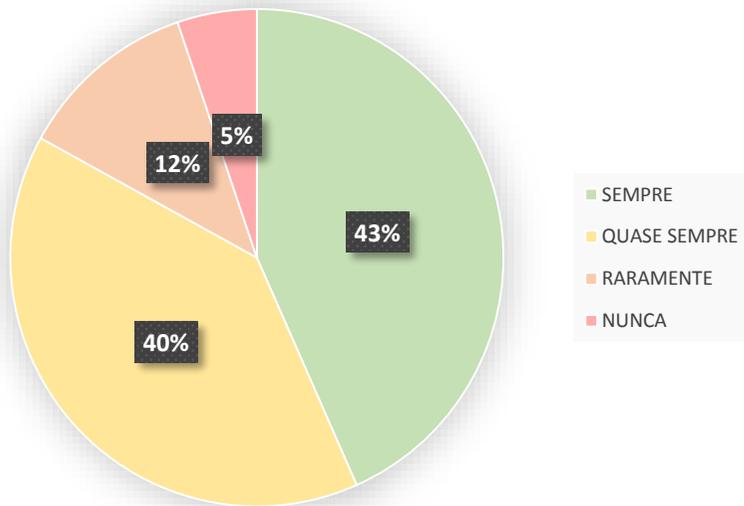




GERAL - Questões Objetivas Qualitativas

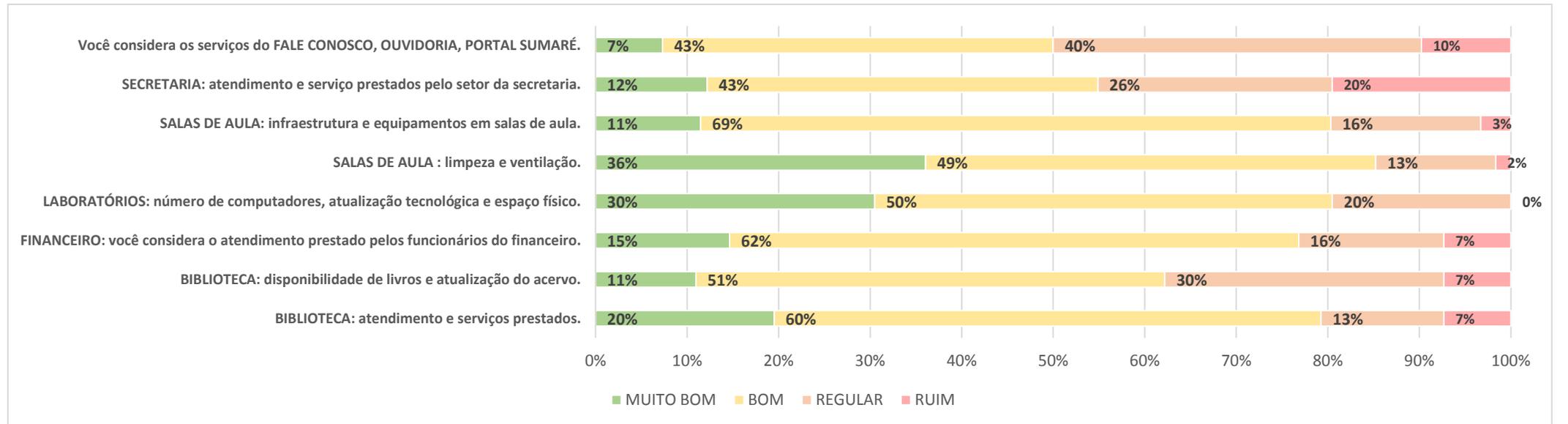
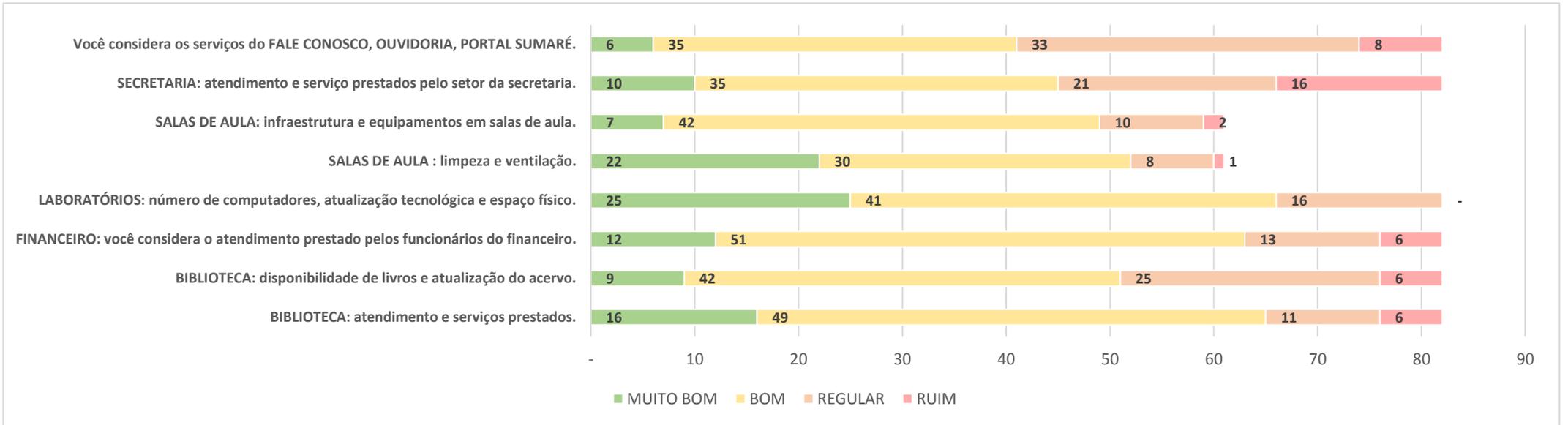


GERAL - Questões Objetivas Periodicidade



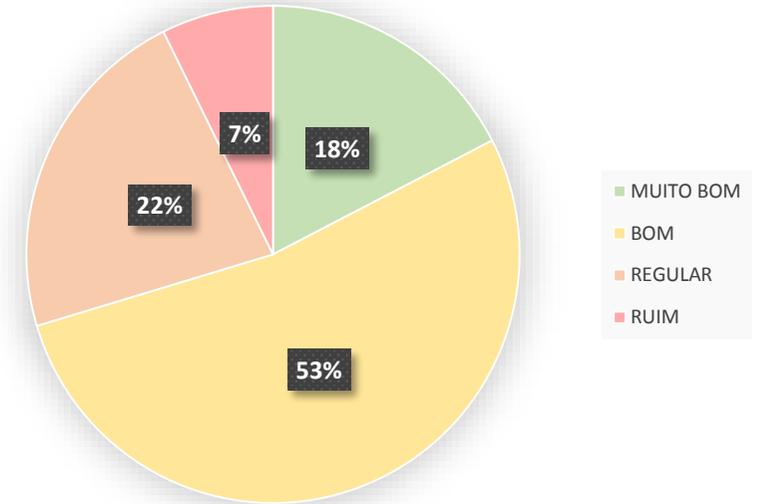
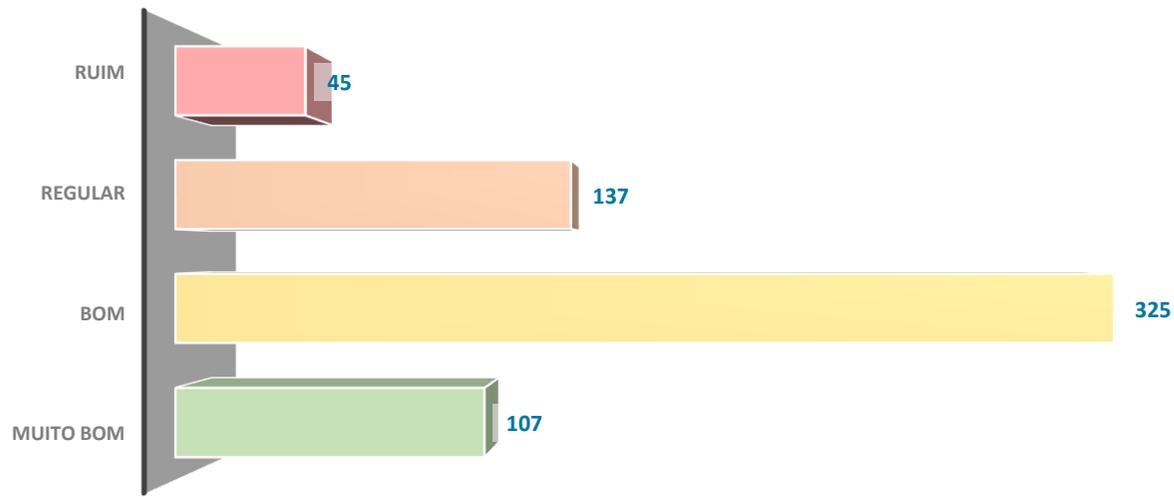


Questões Objetivas

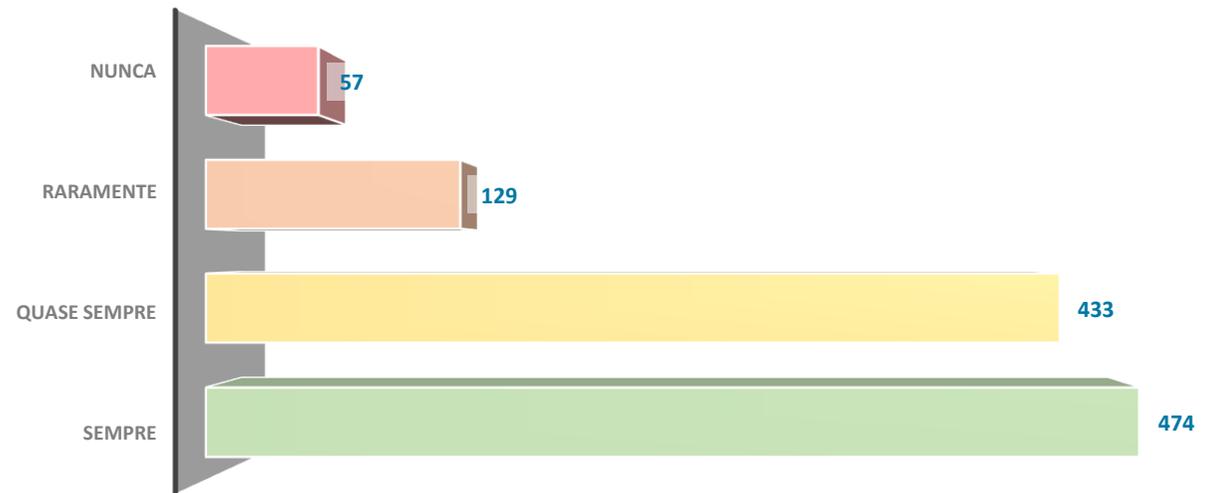
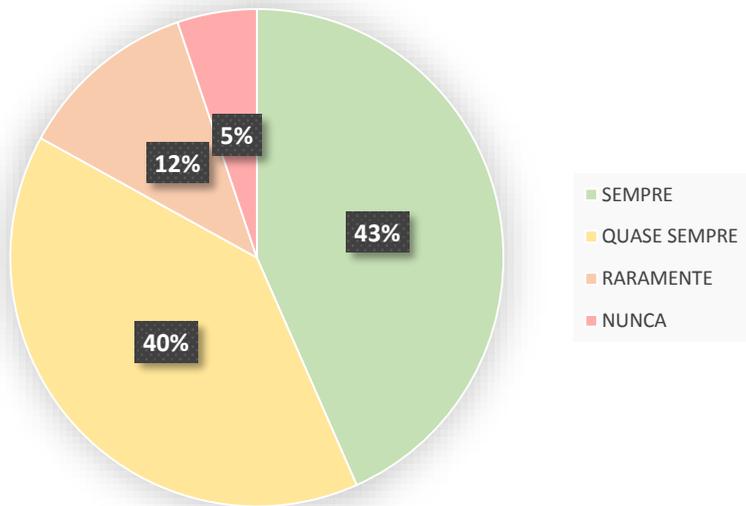




GERAL - Questões Objetivas Qualitativas

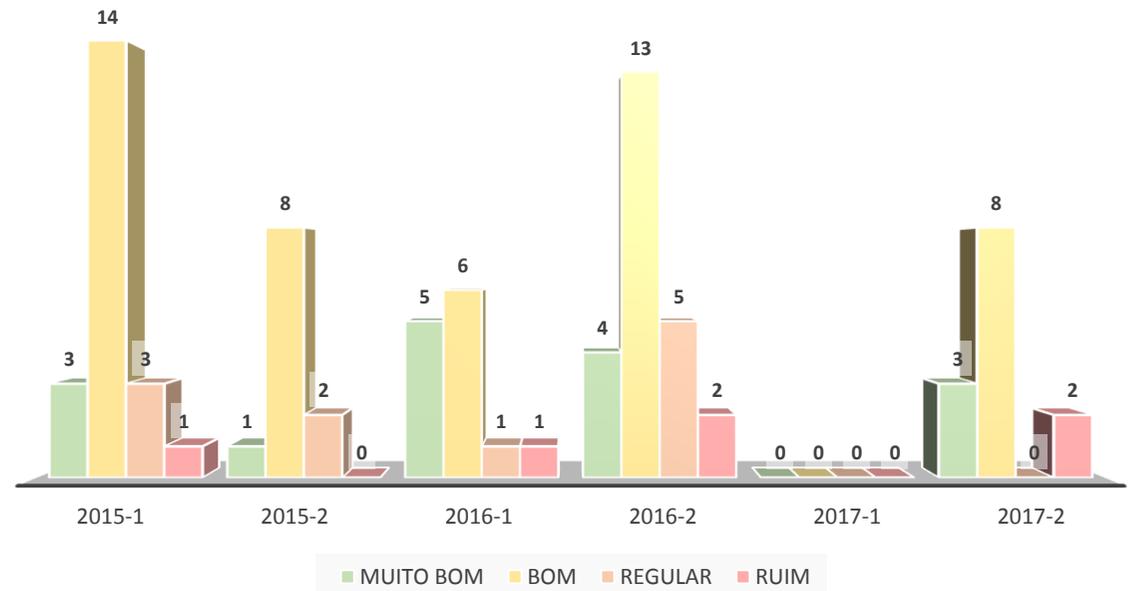
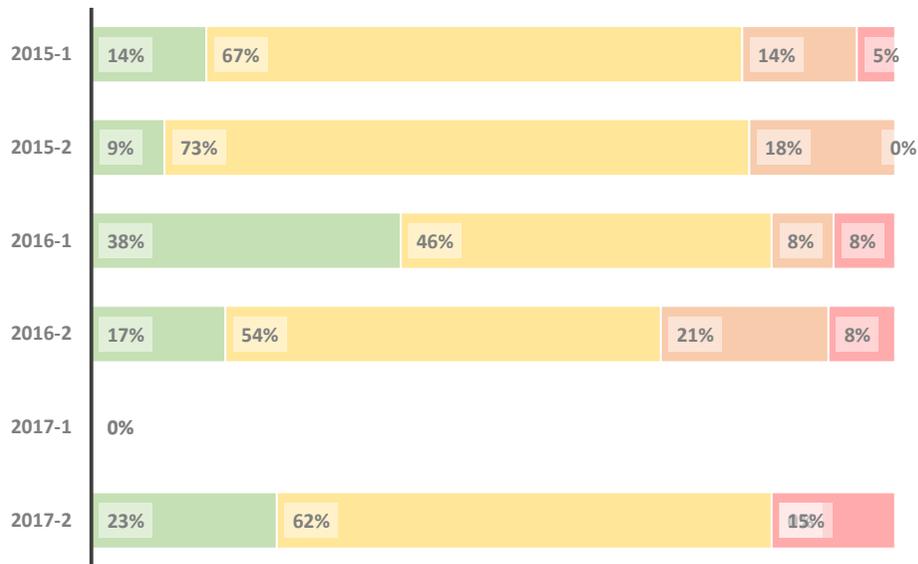
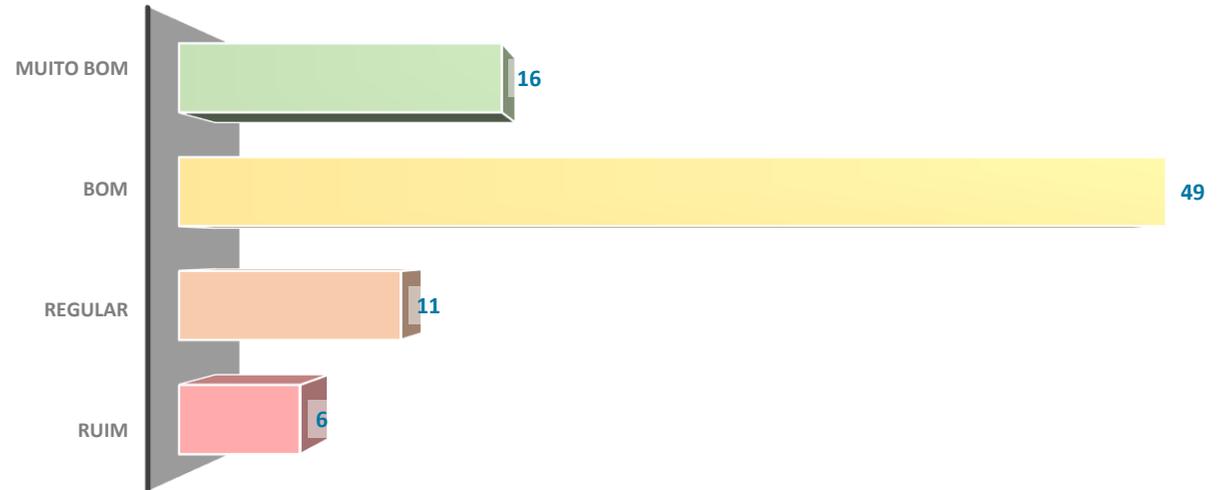
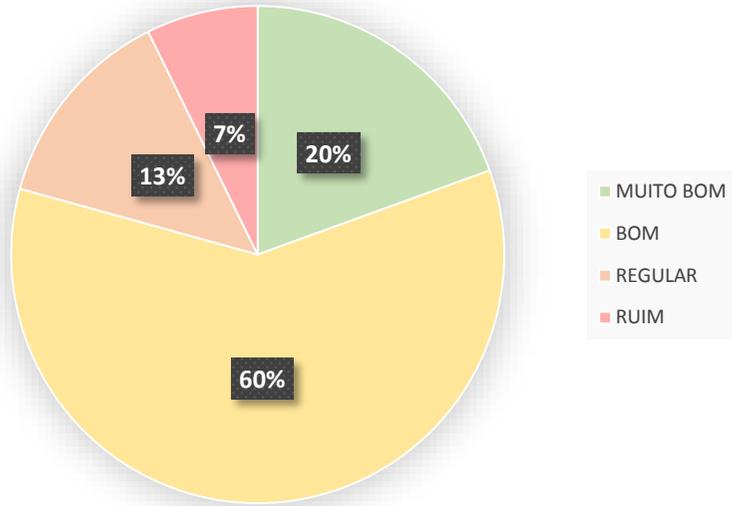


GERAL - Questões Objetivas Periodicidade



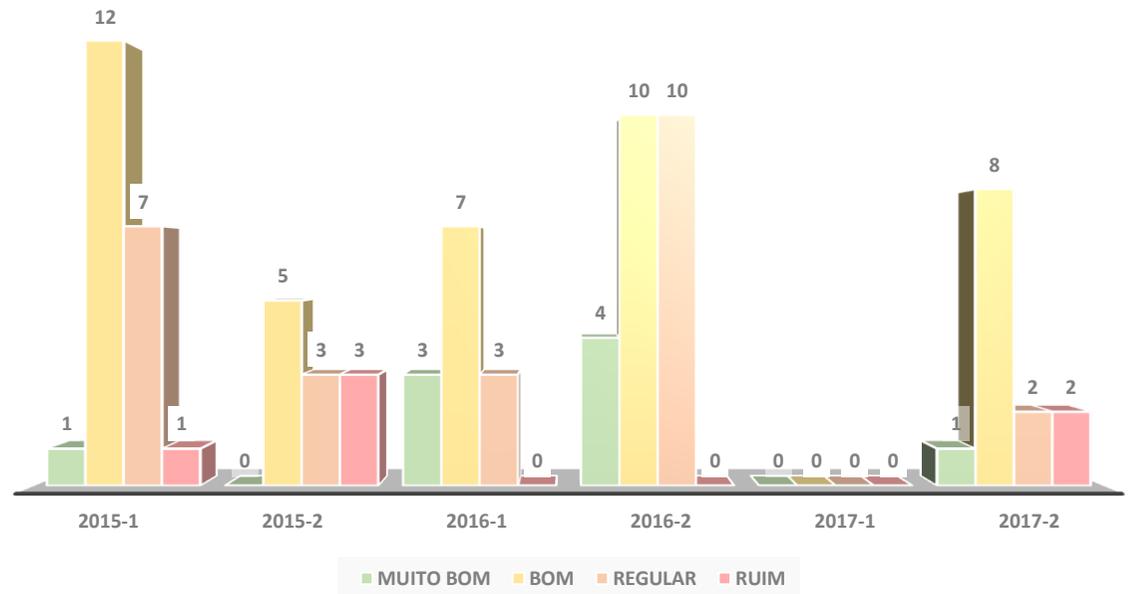
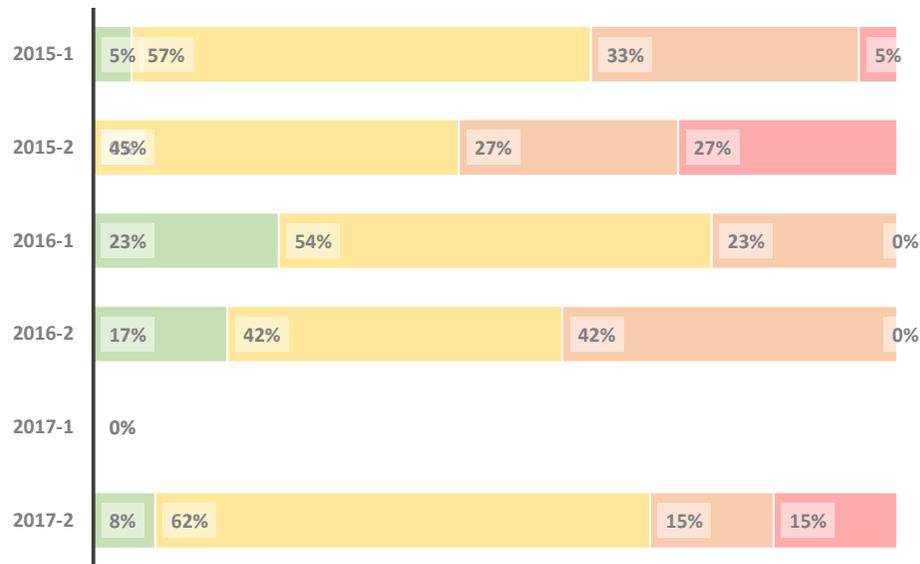
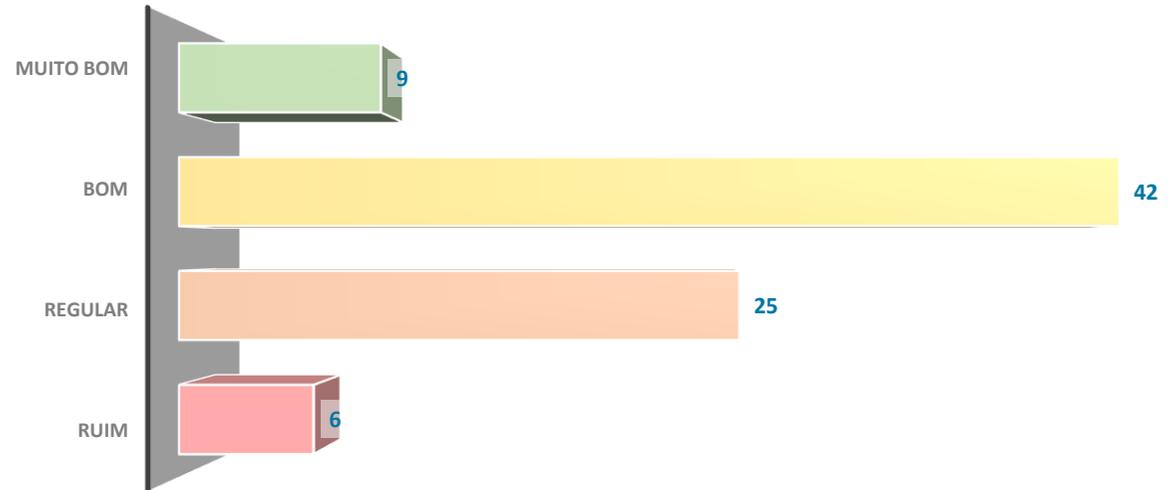
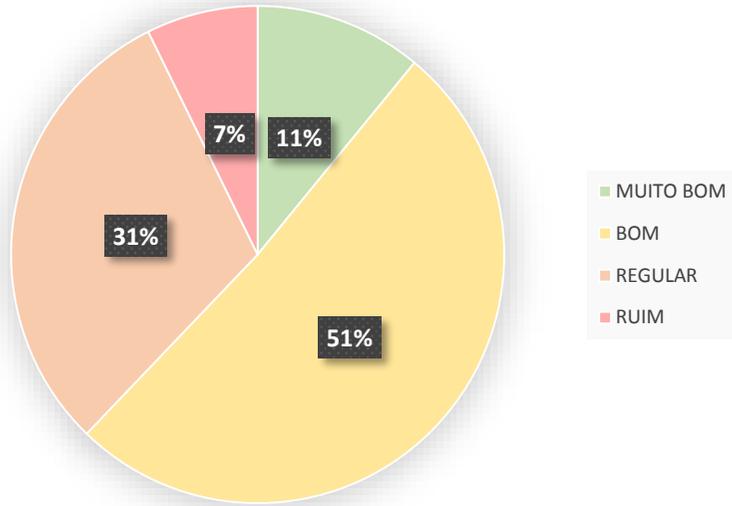


BIBLIOTECA: atendimento e serviços prestados.



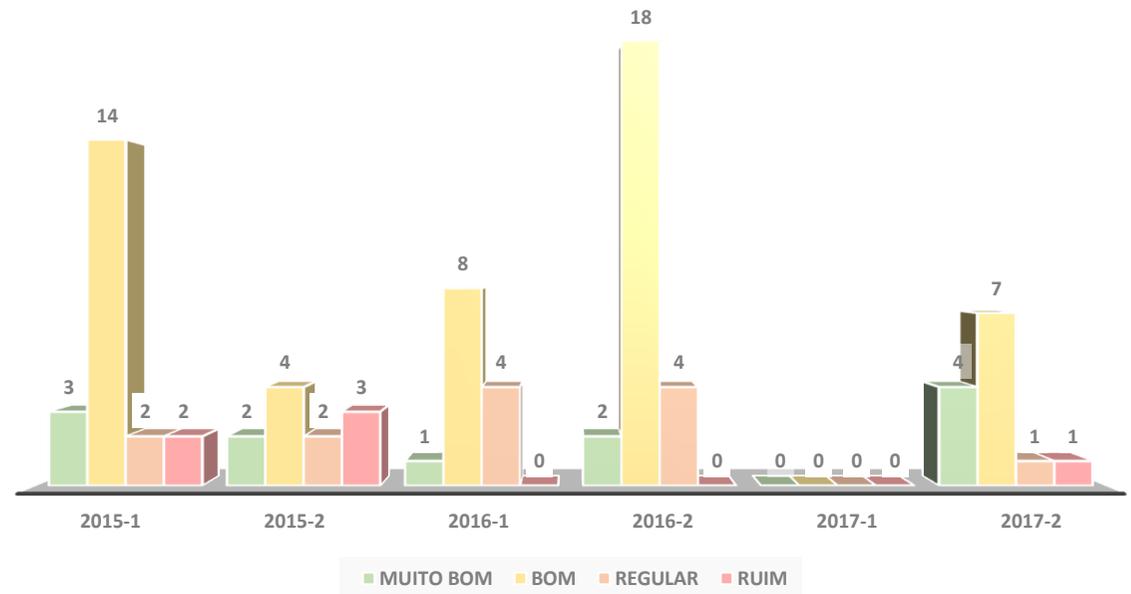
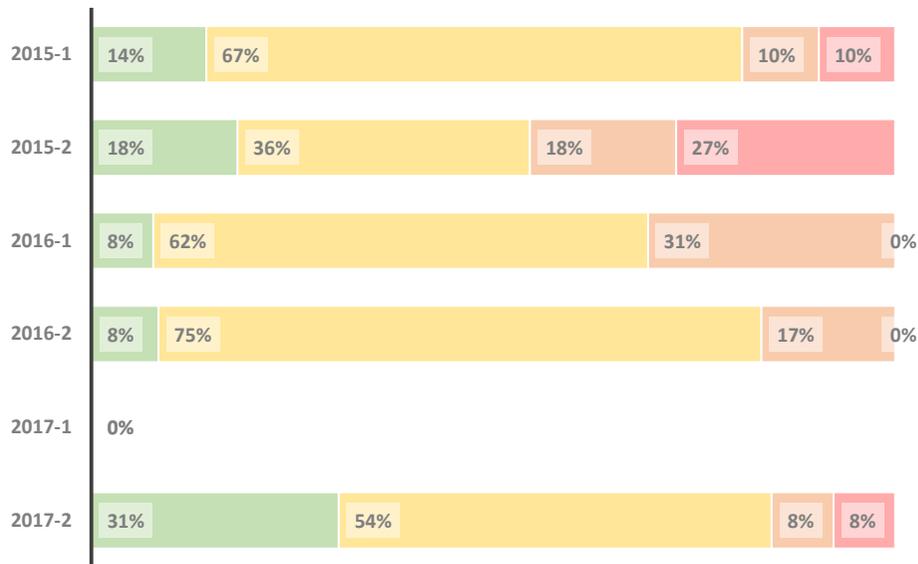
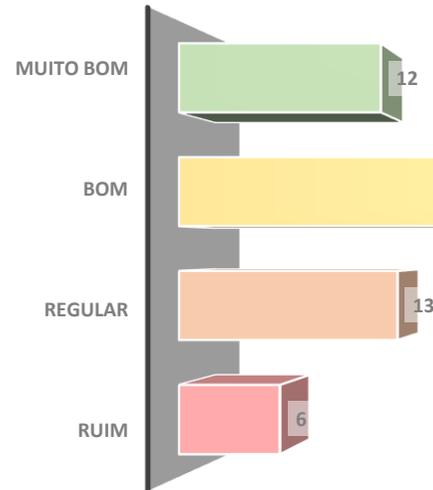
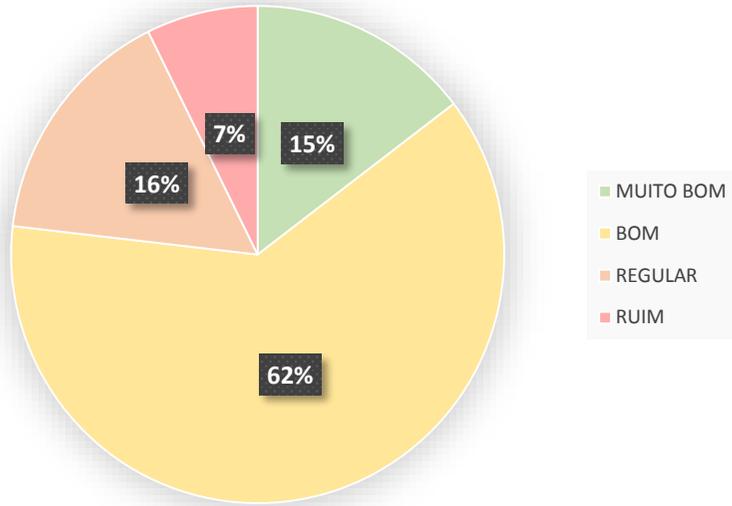


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



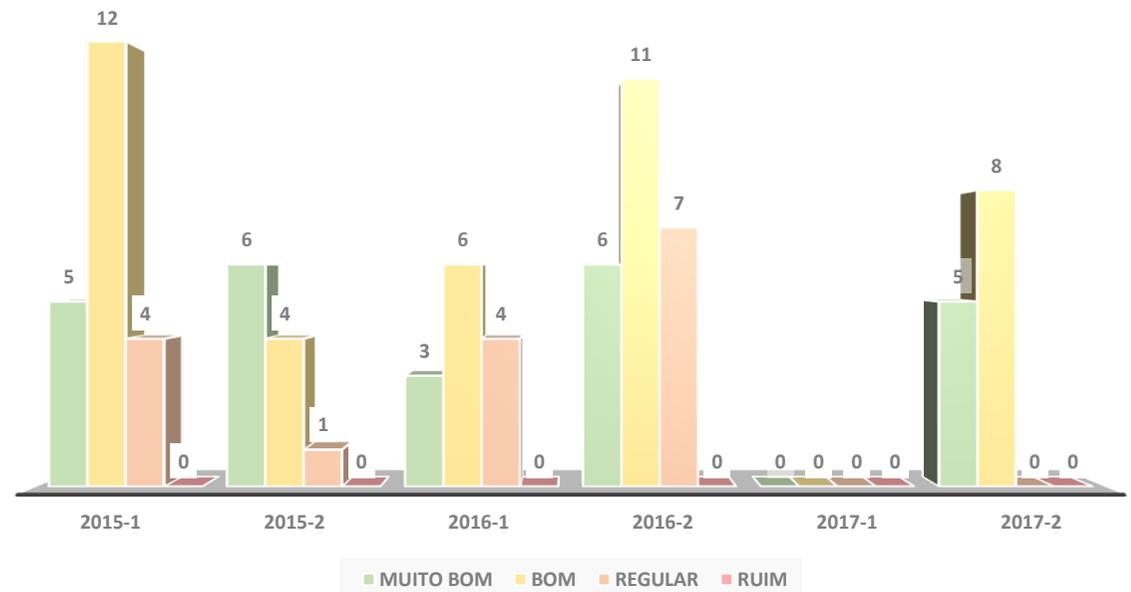
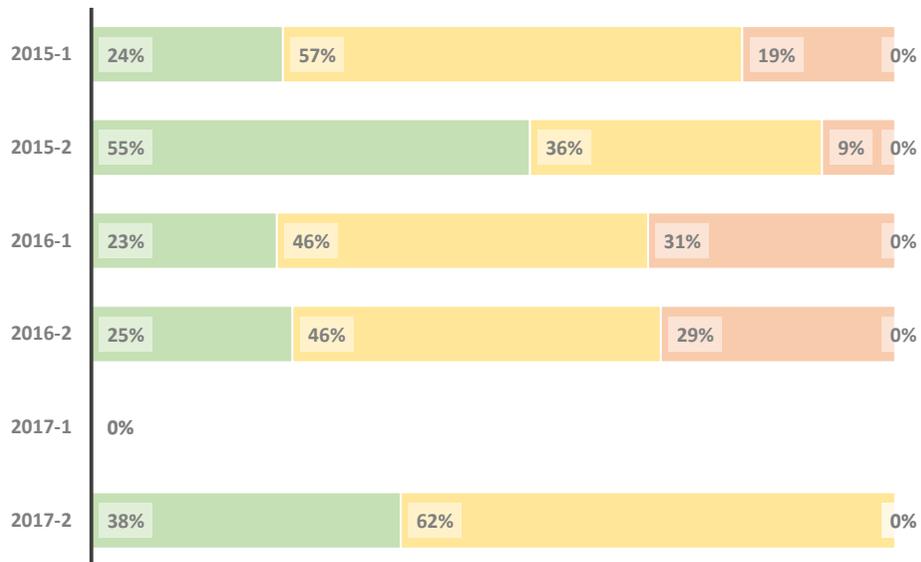
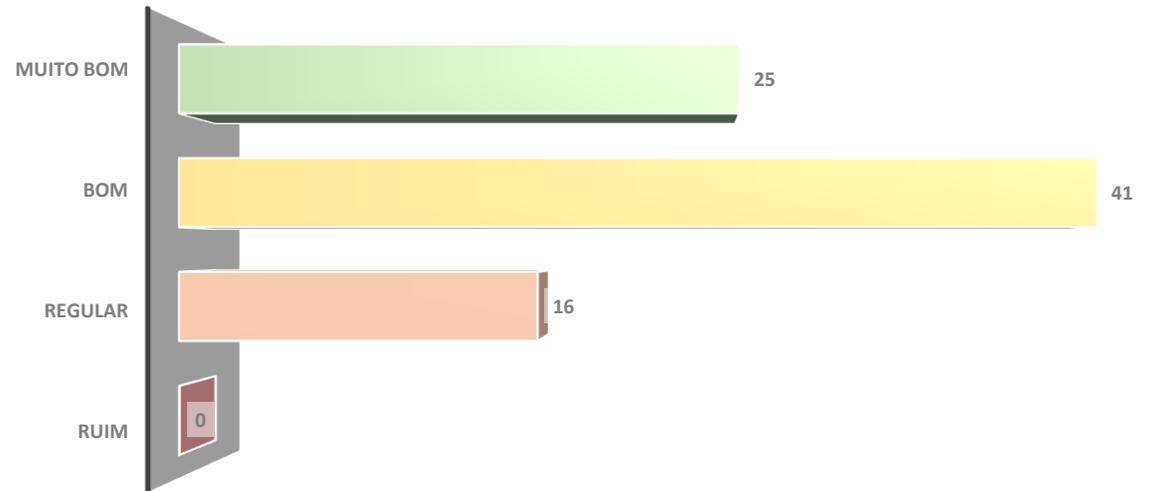
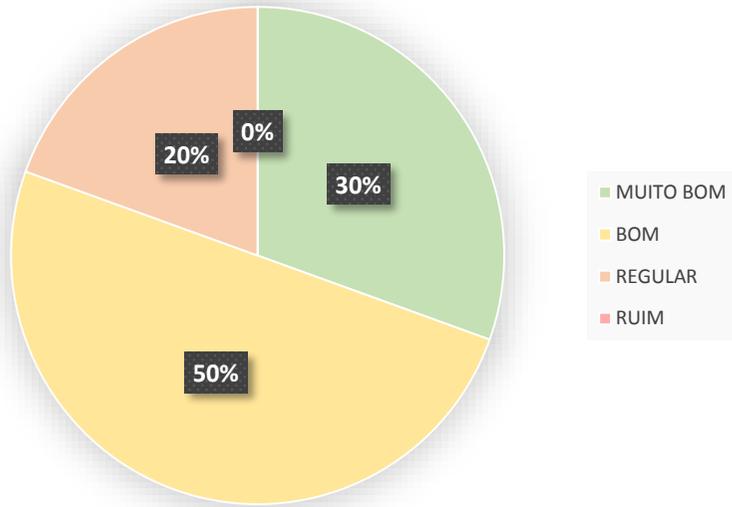


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



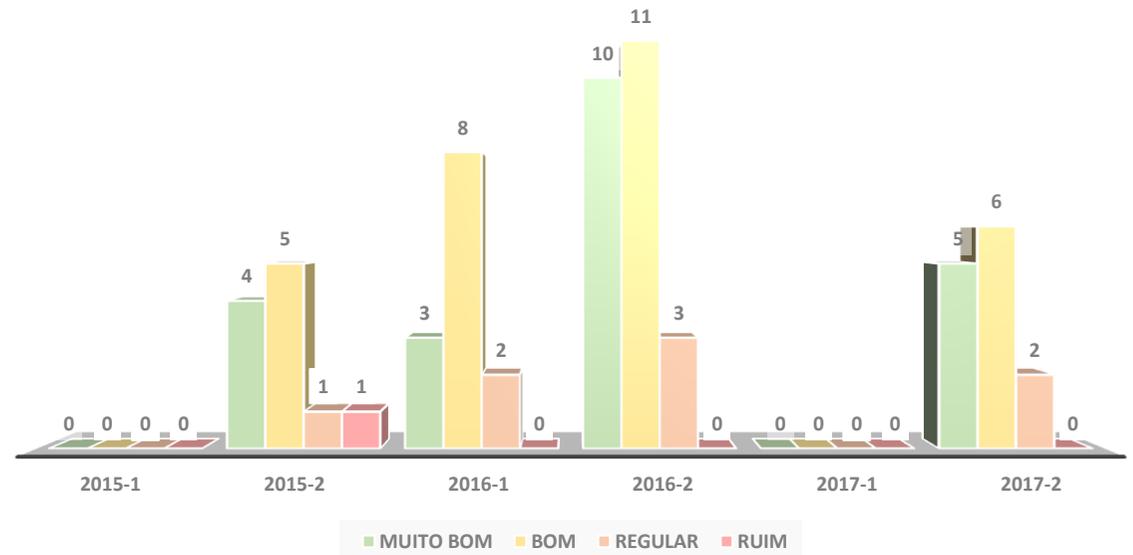
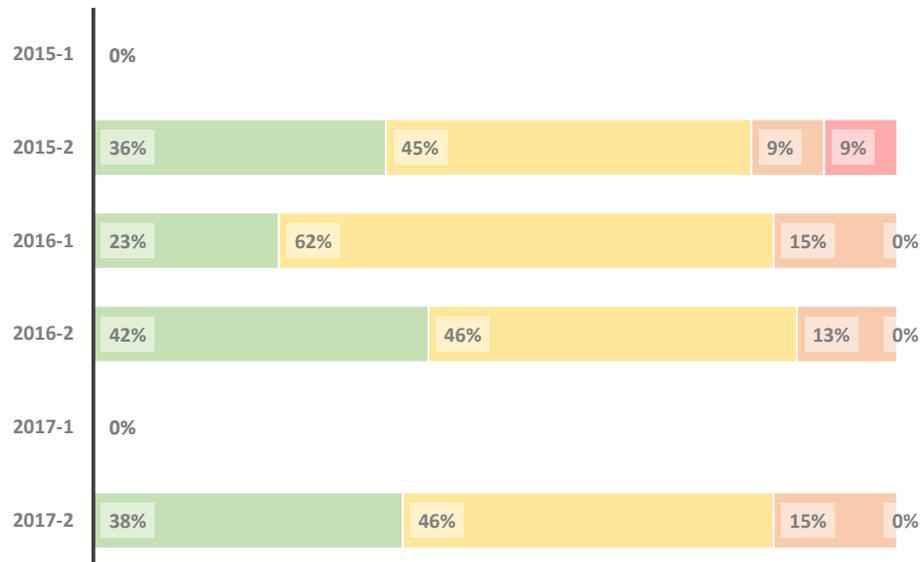
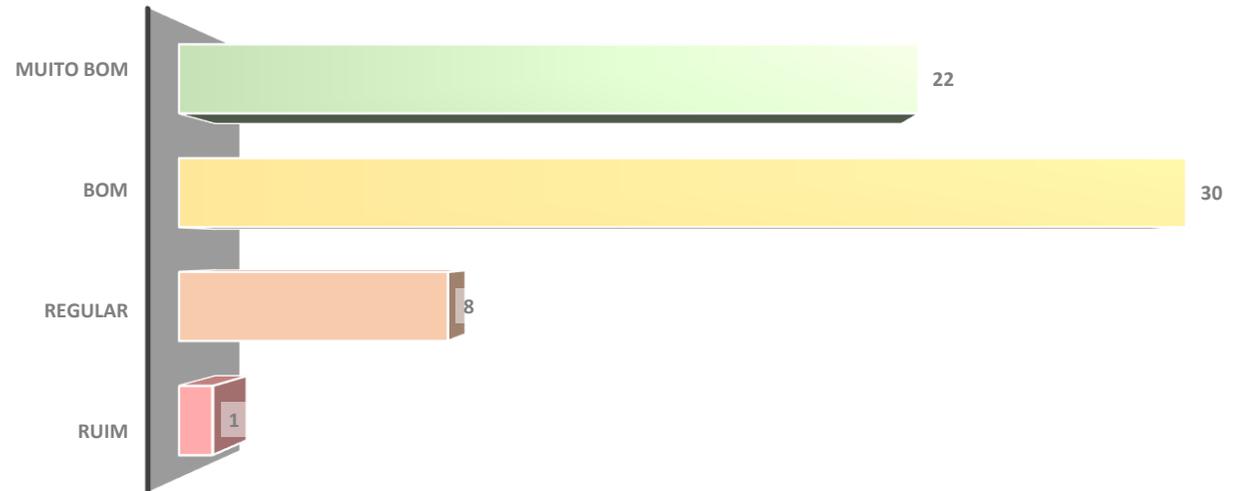
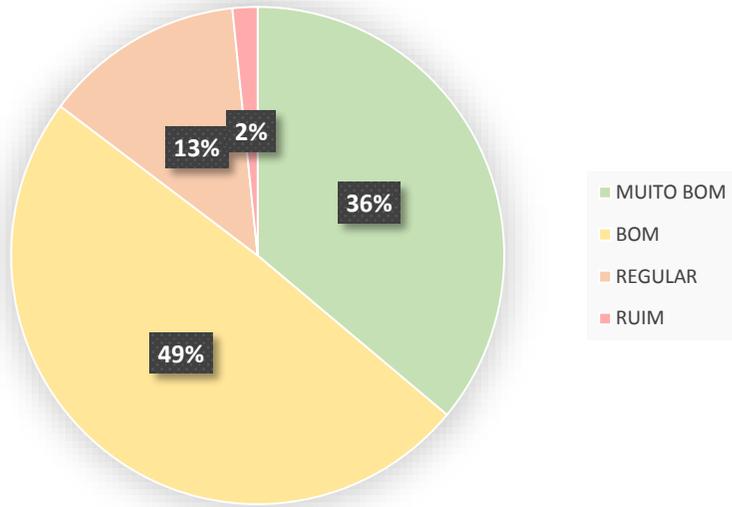


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



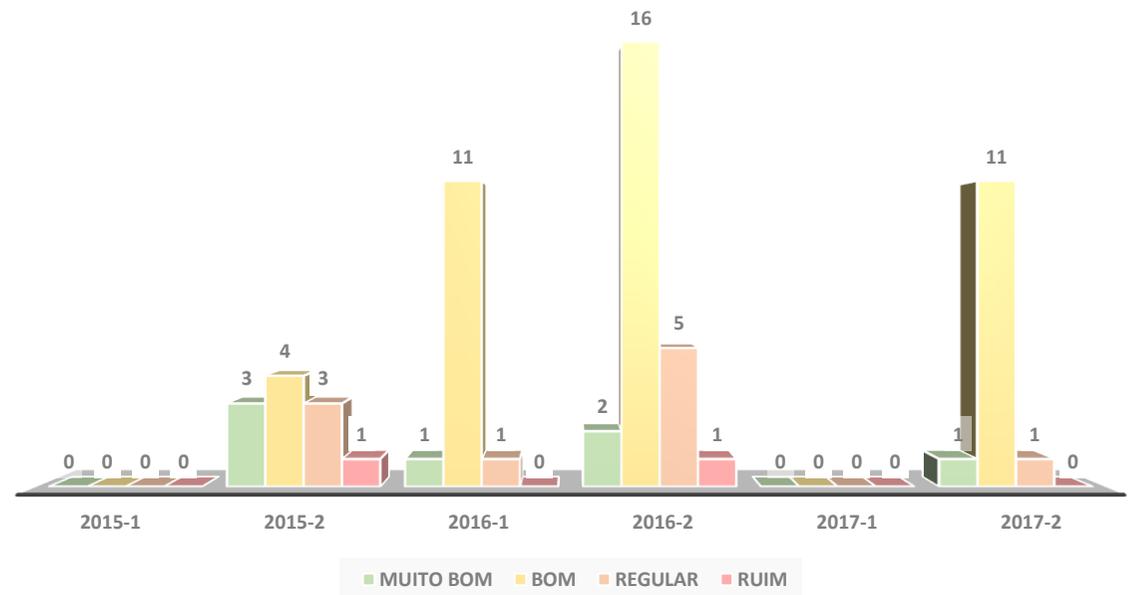
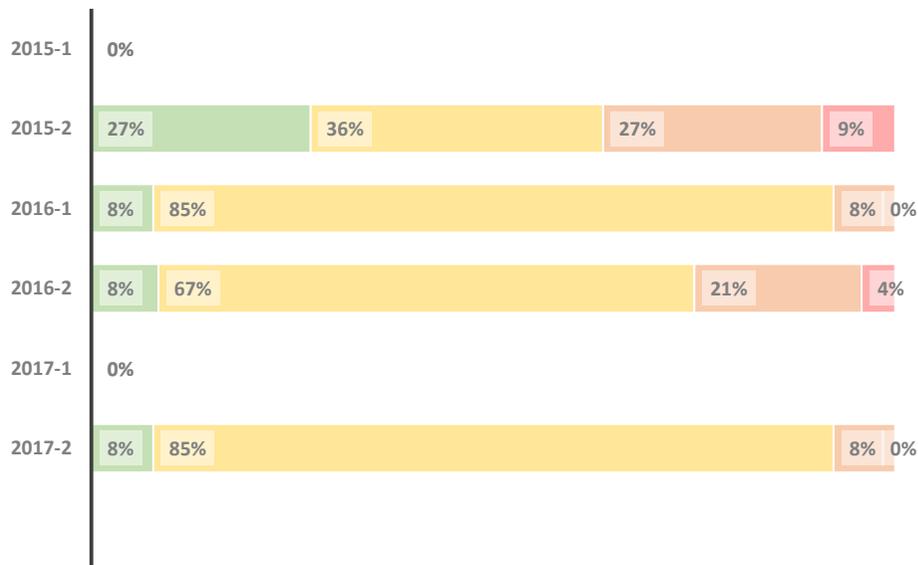
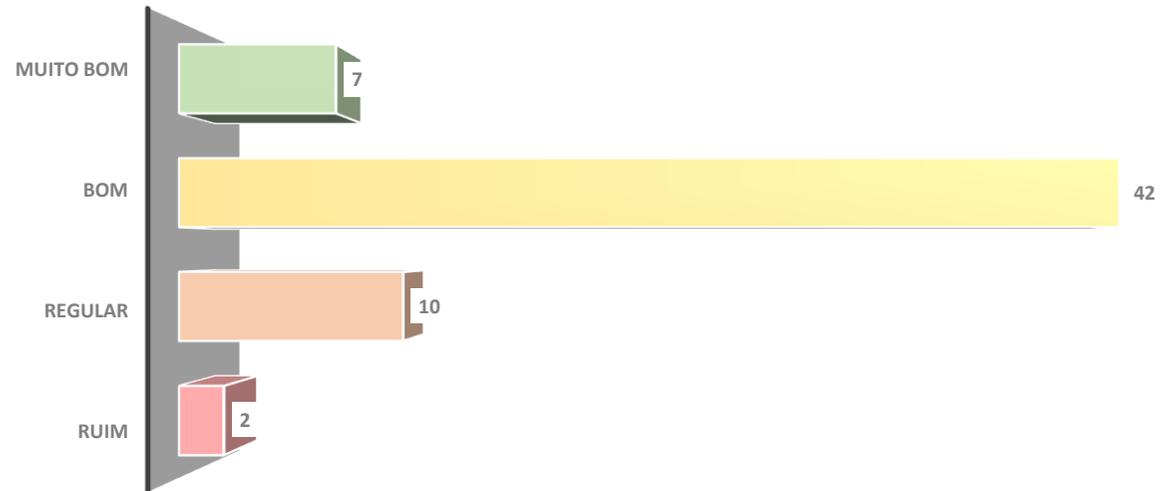
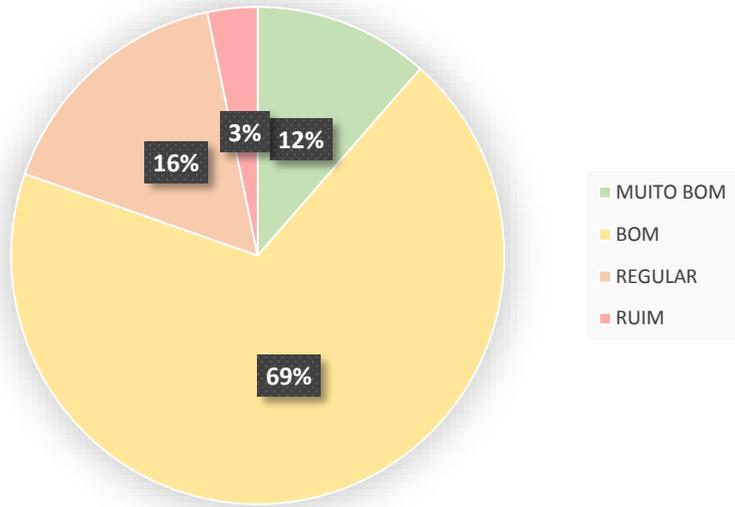


SALAS DE AULA : limpeza e ventilação.



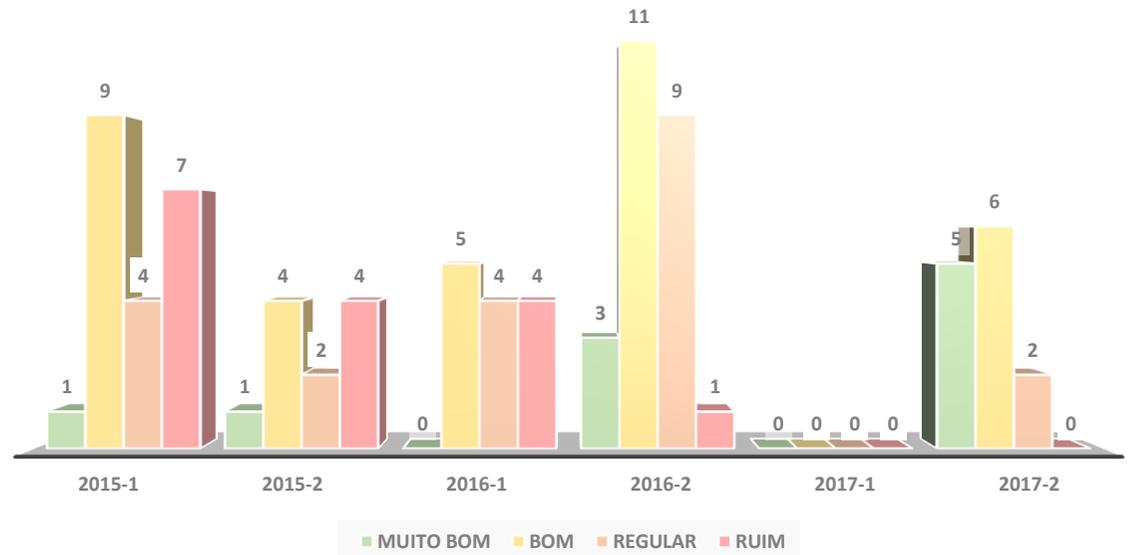
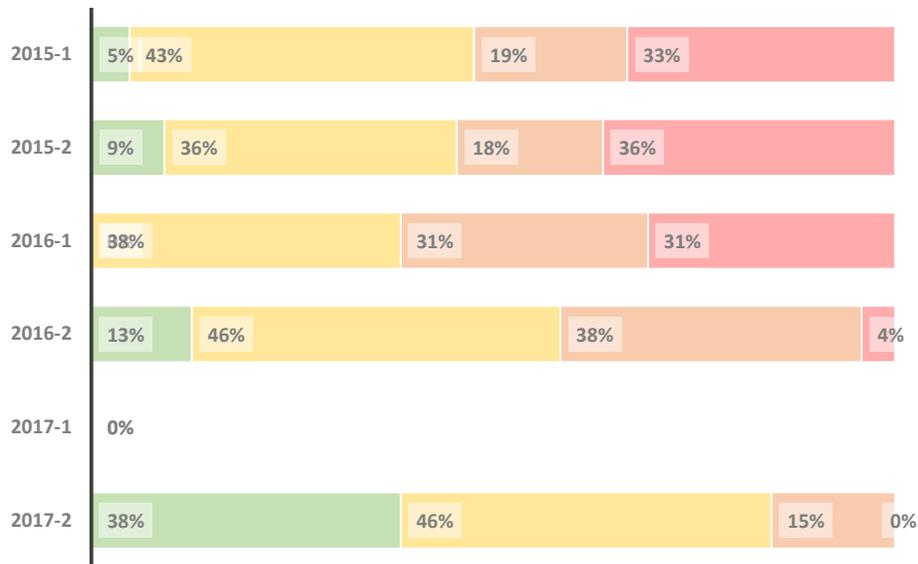
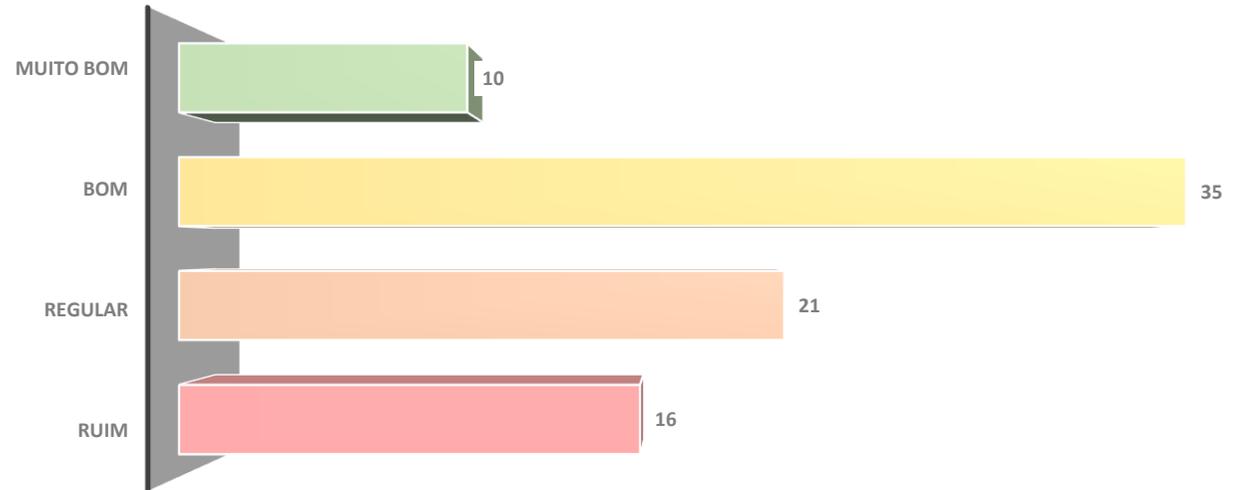
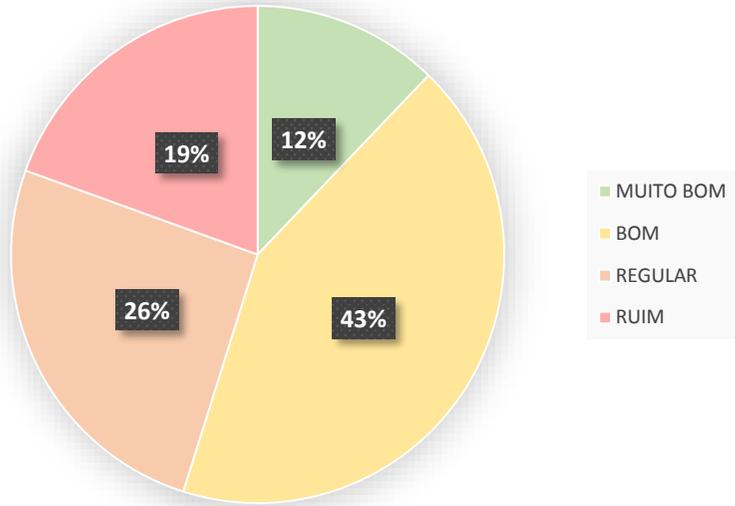


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



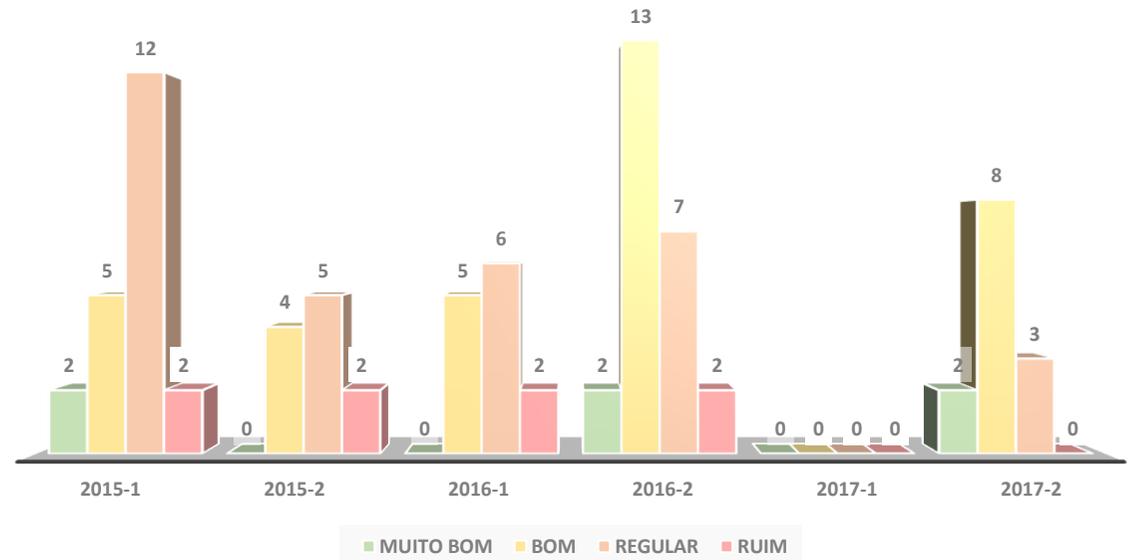
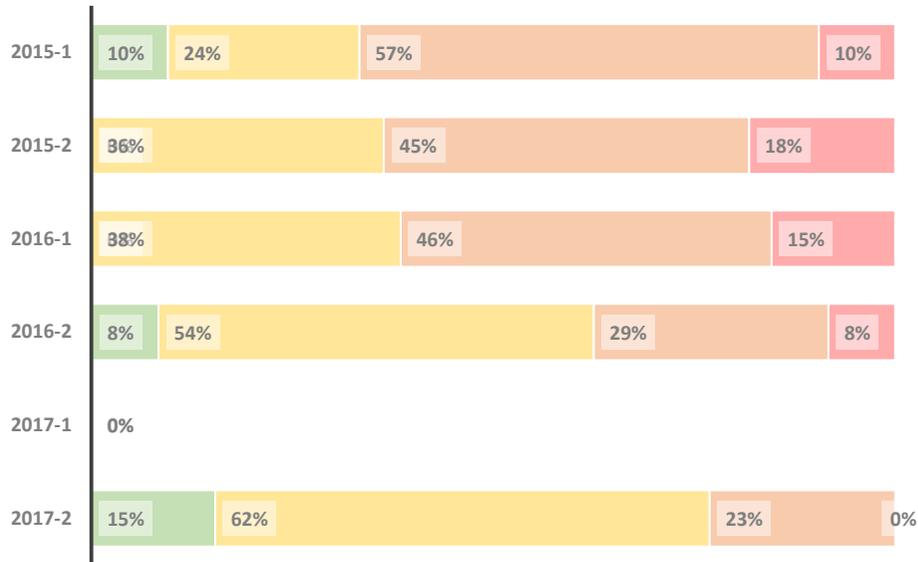
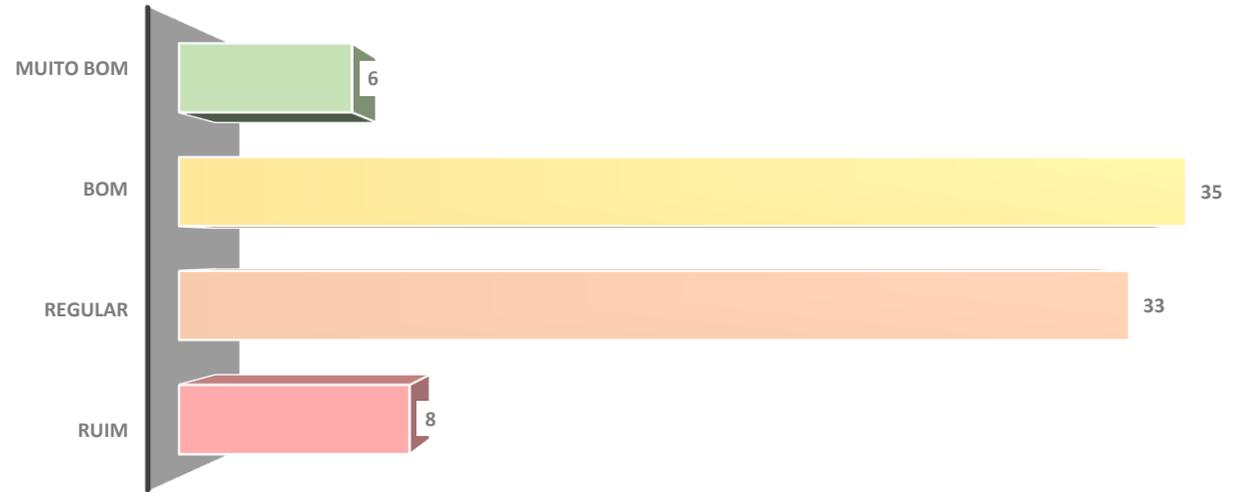
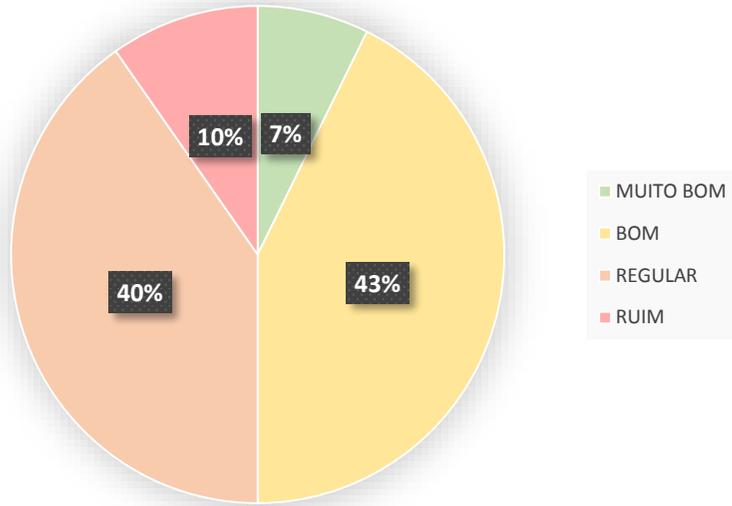


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



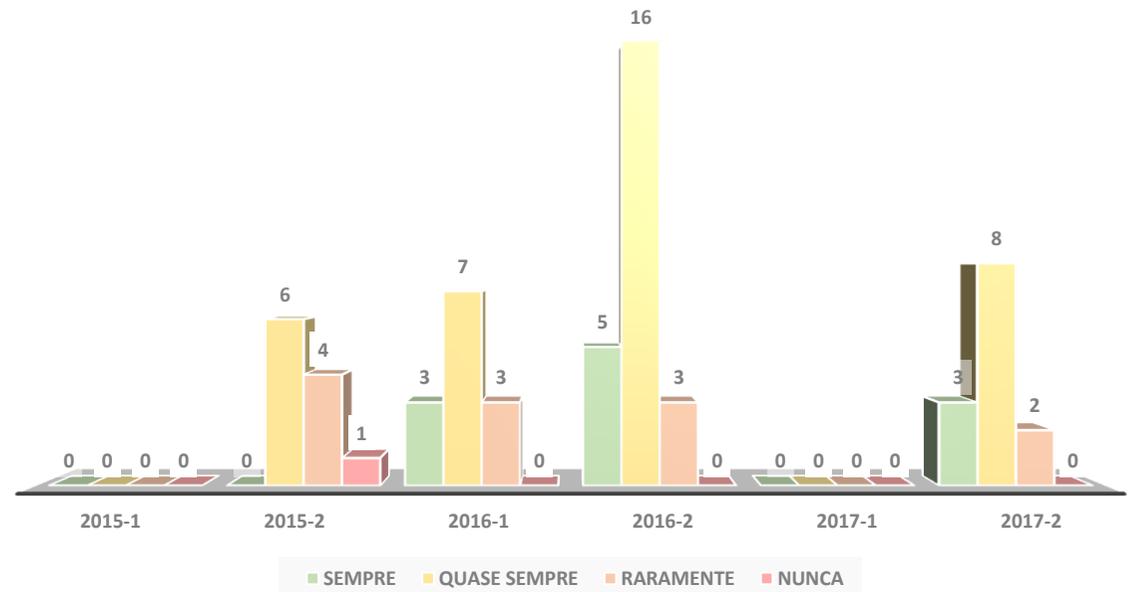
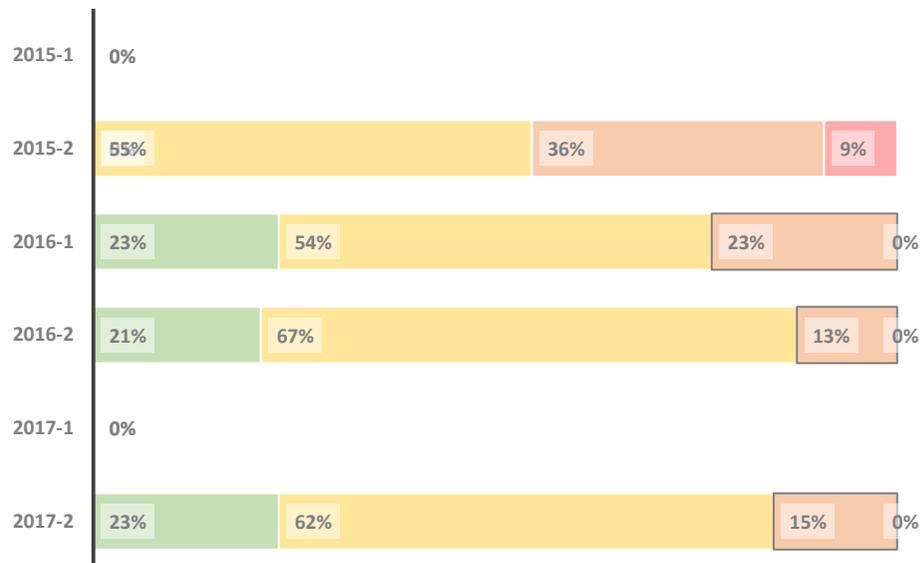
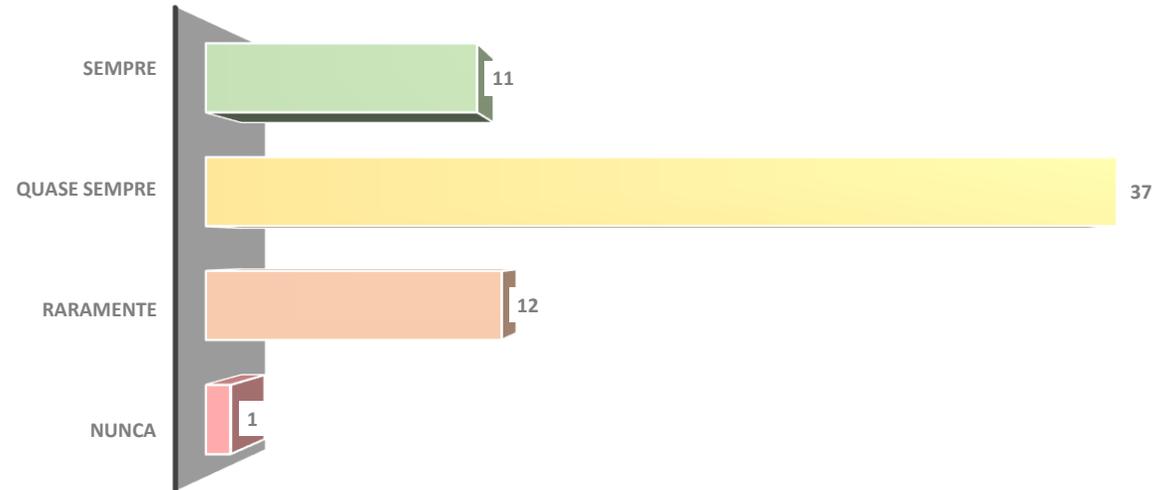
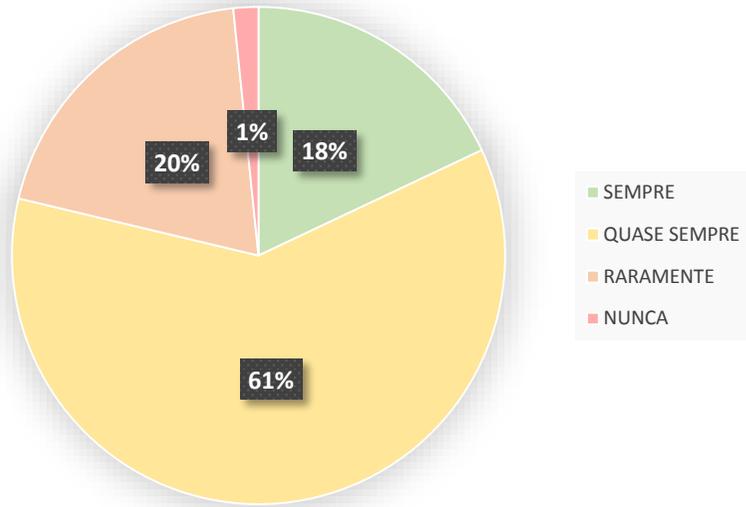


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



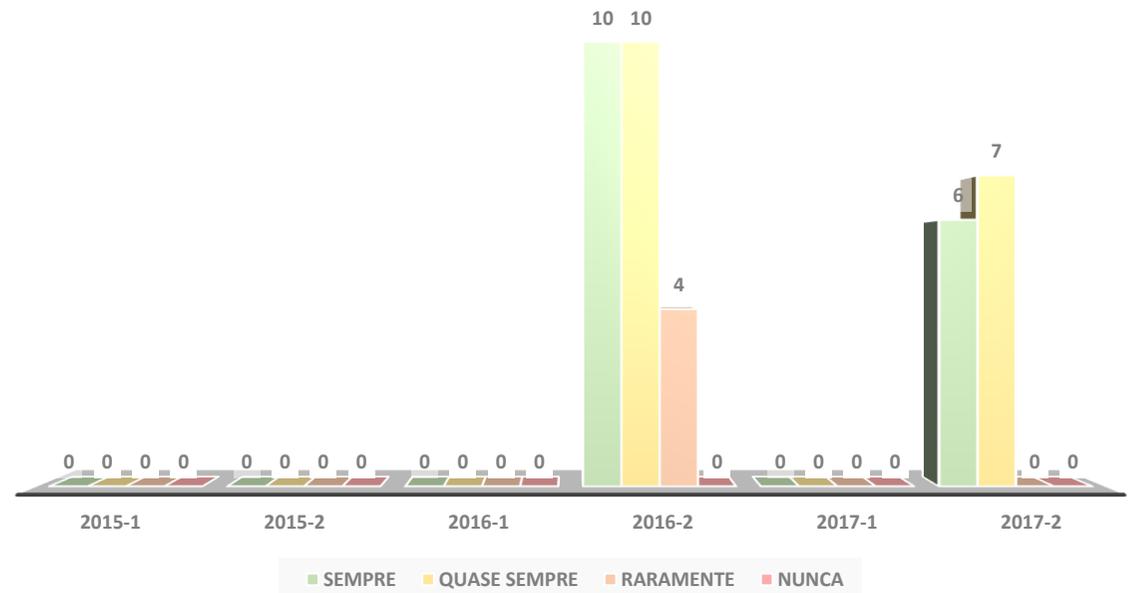
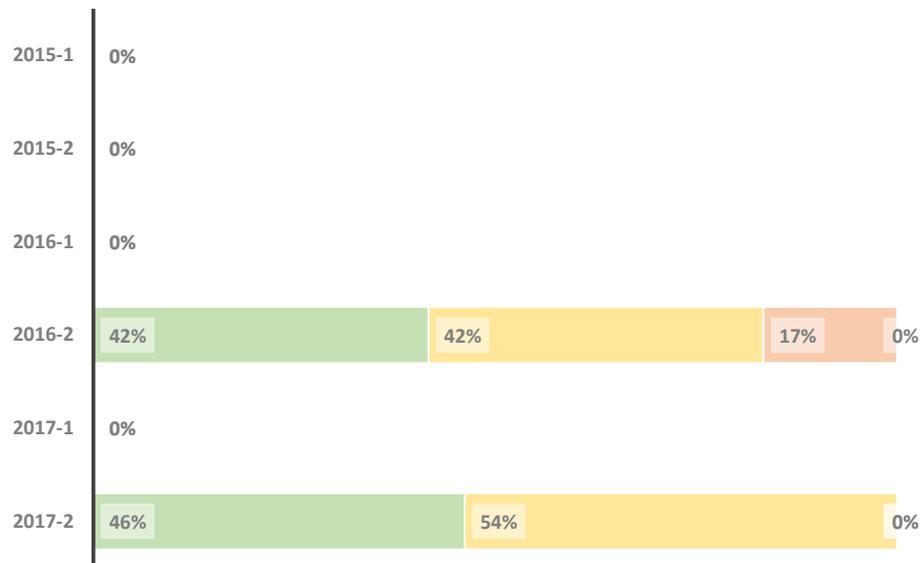
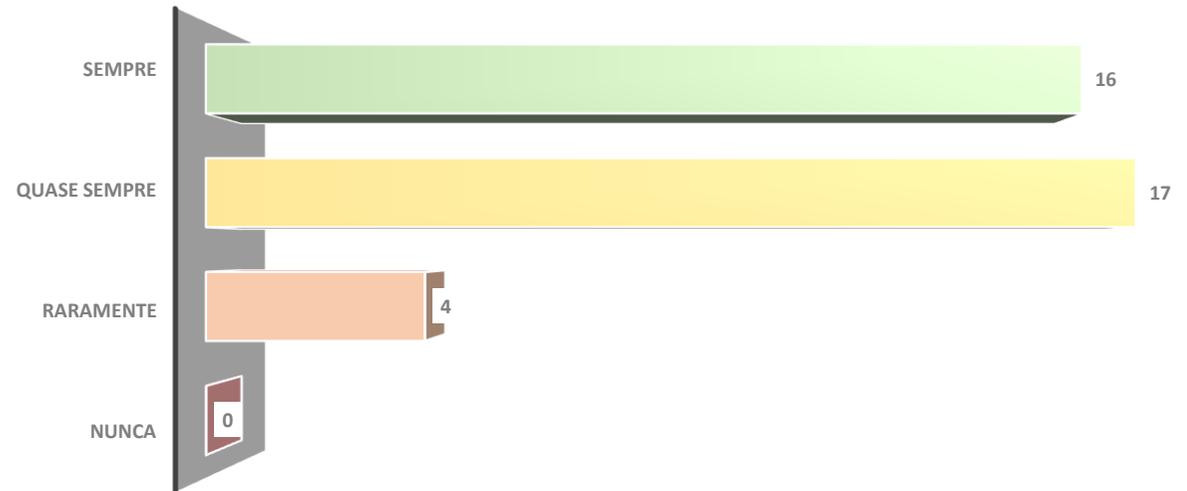
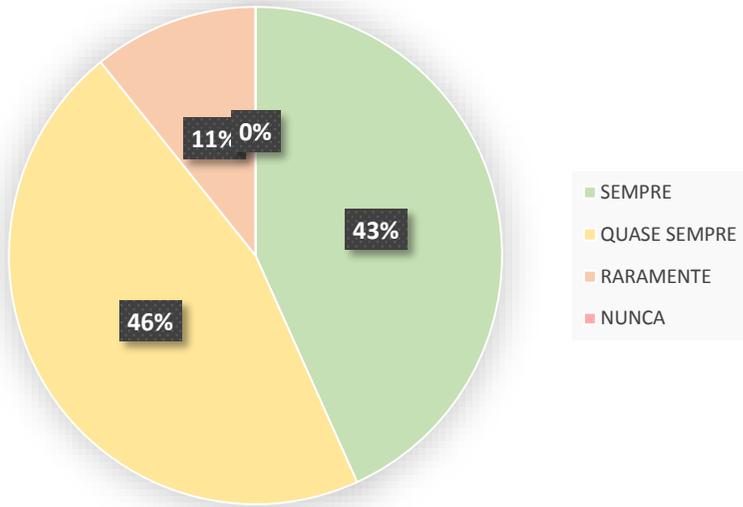


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



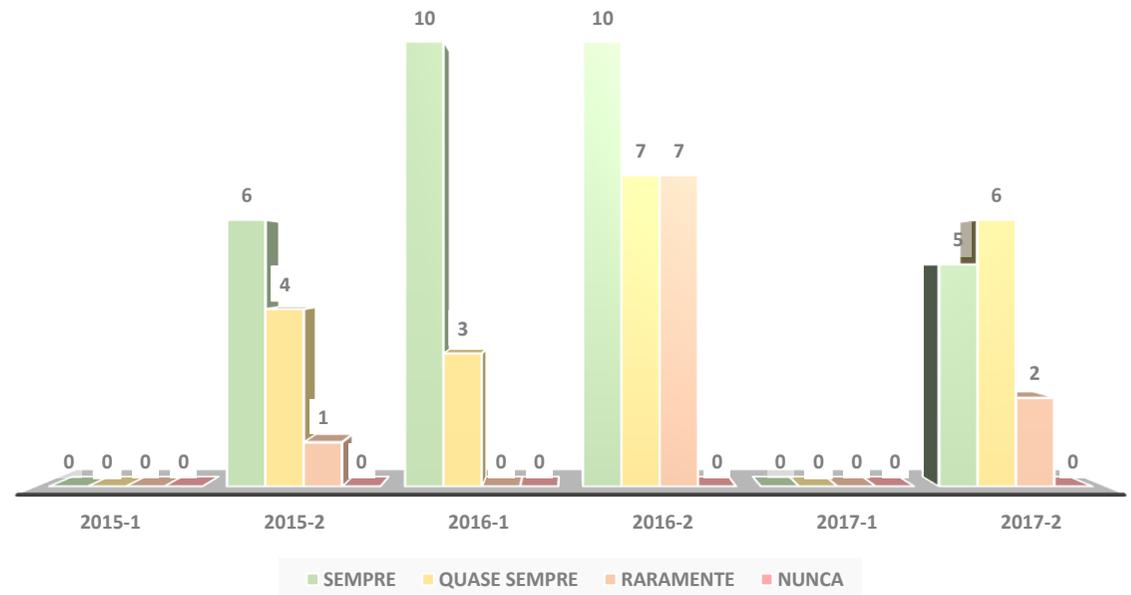
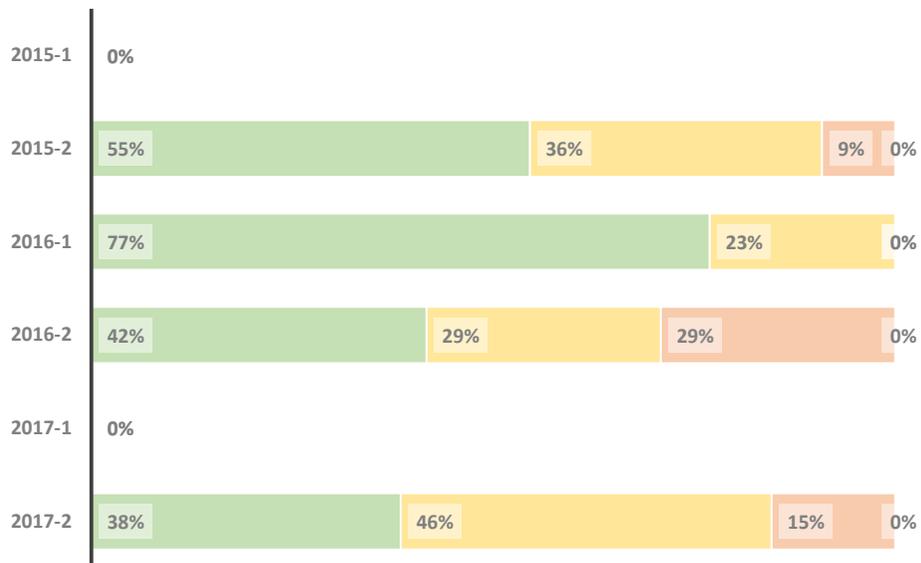
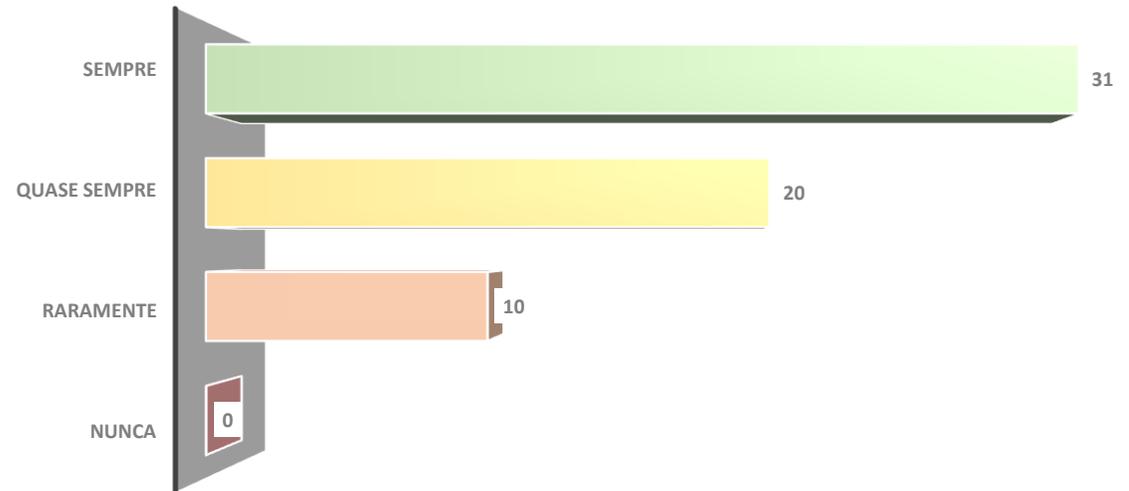
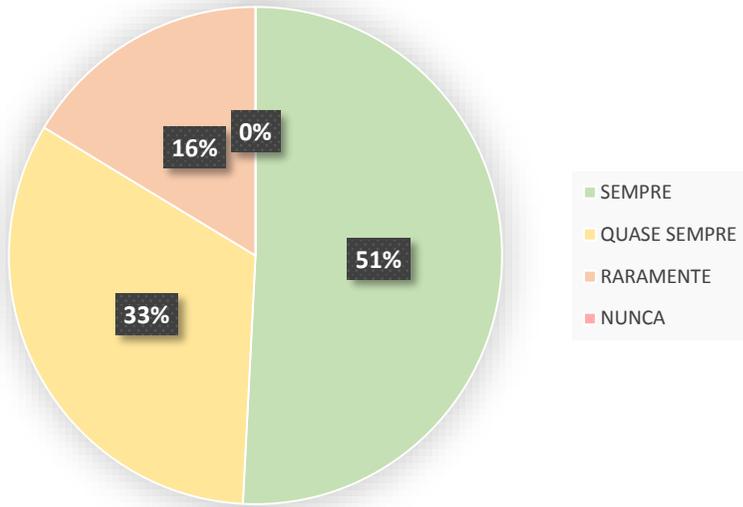


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



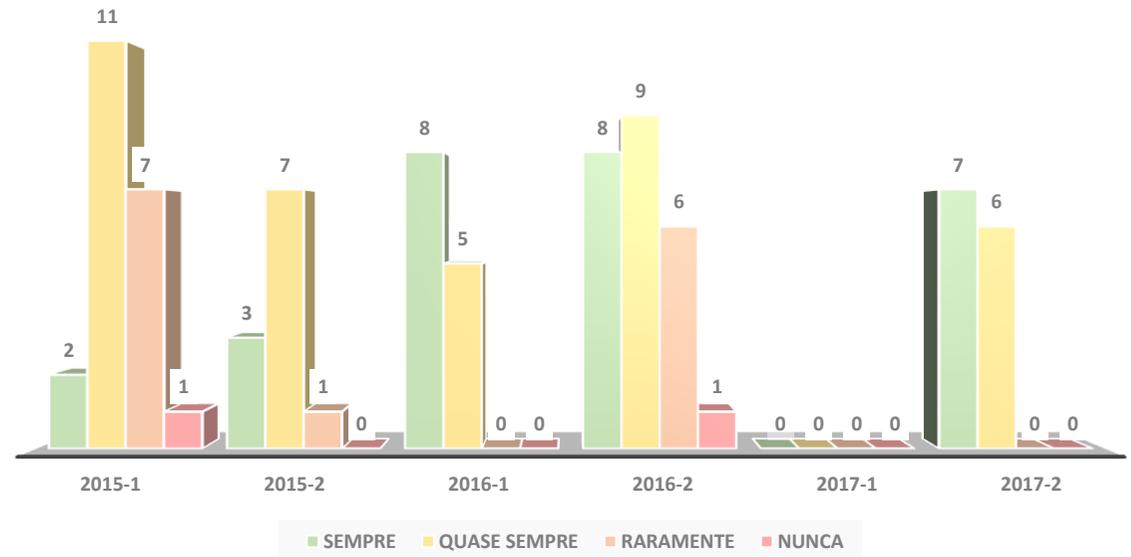
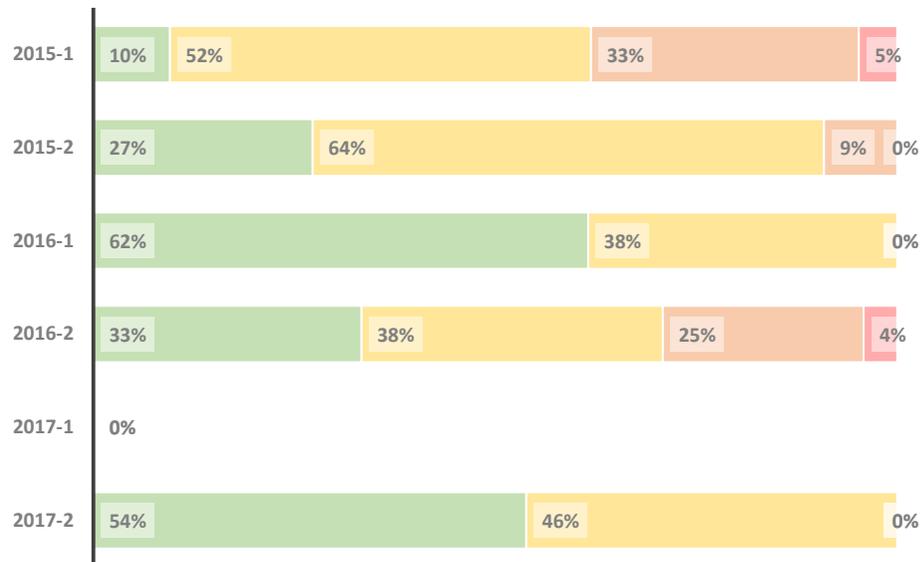
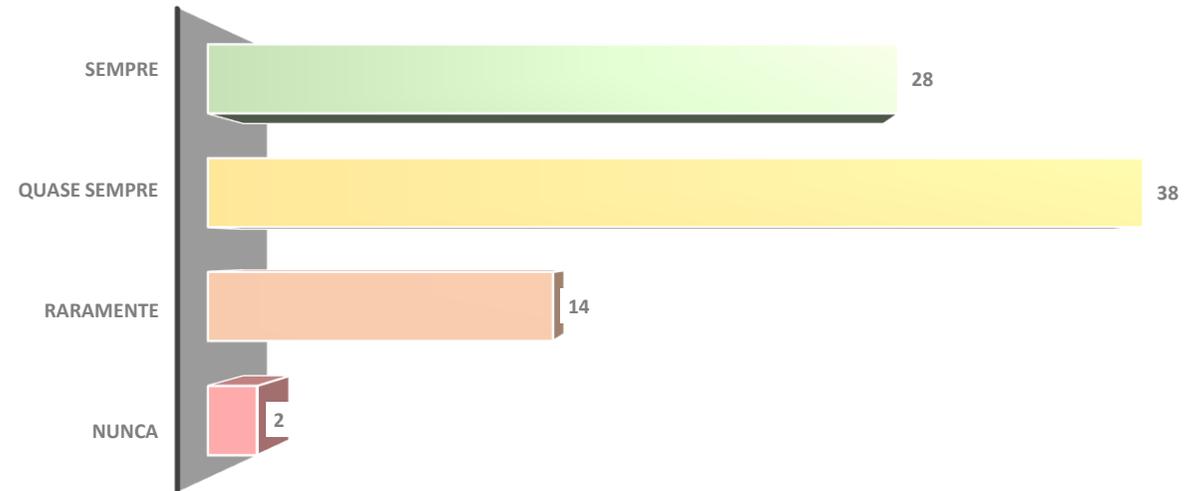
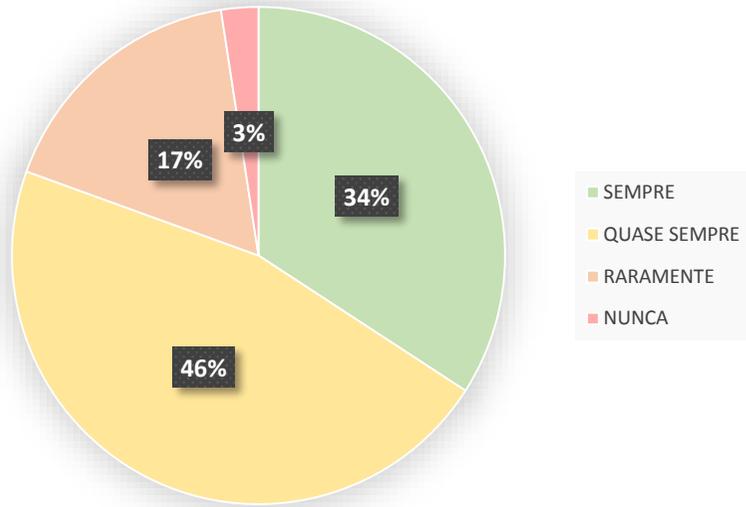


O COORDENADOR: é acessível ao aluno?



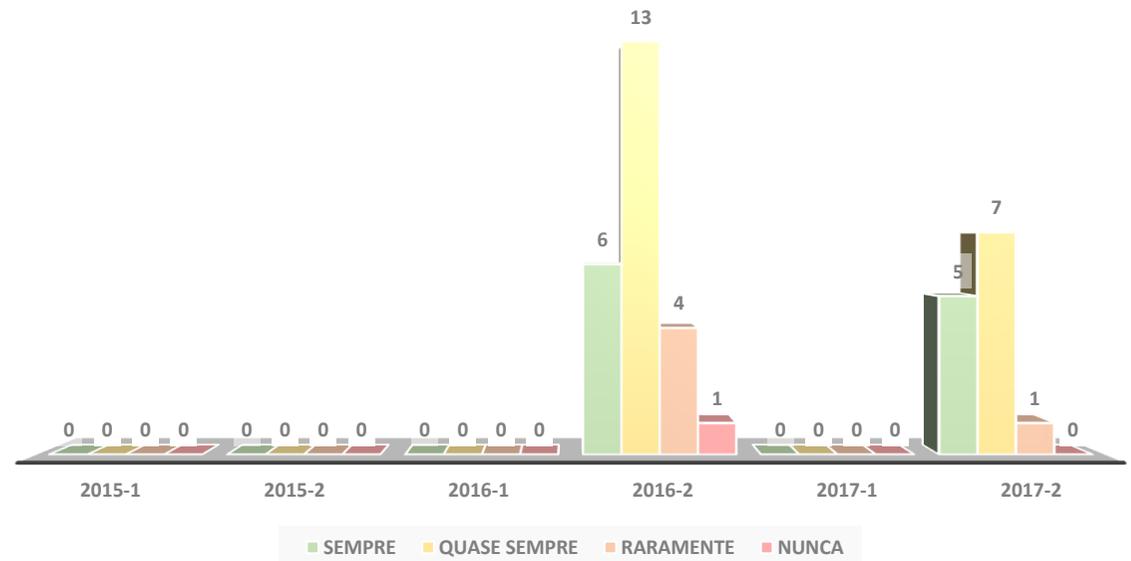
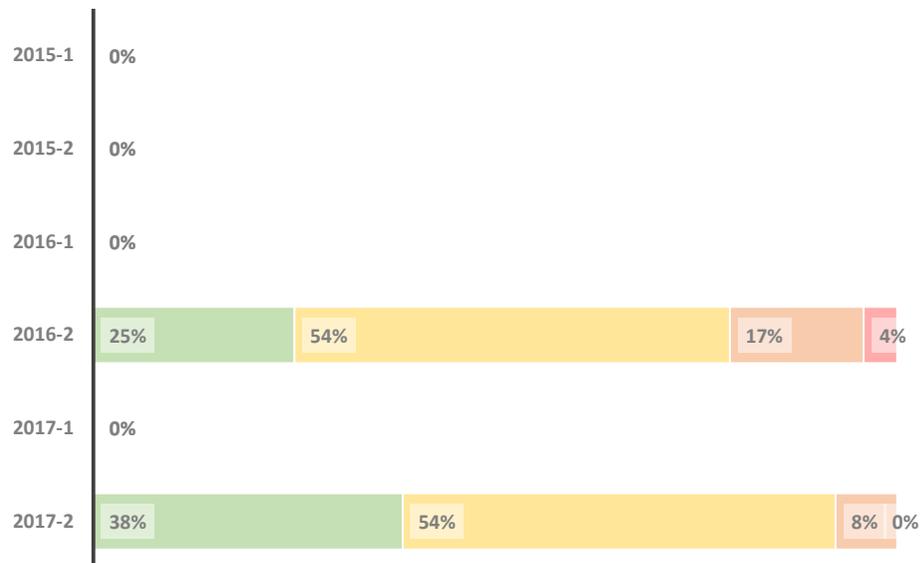
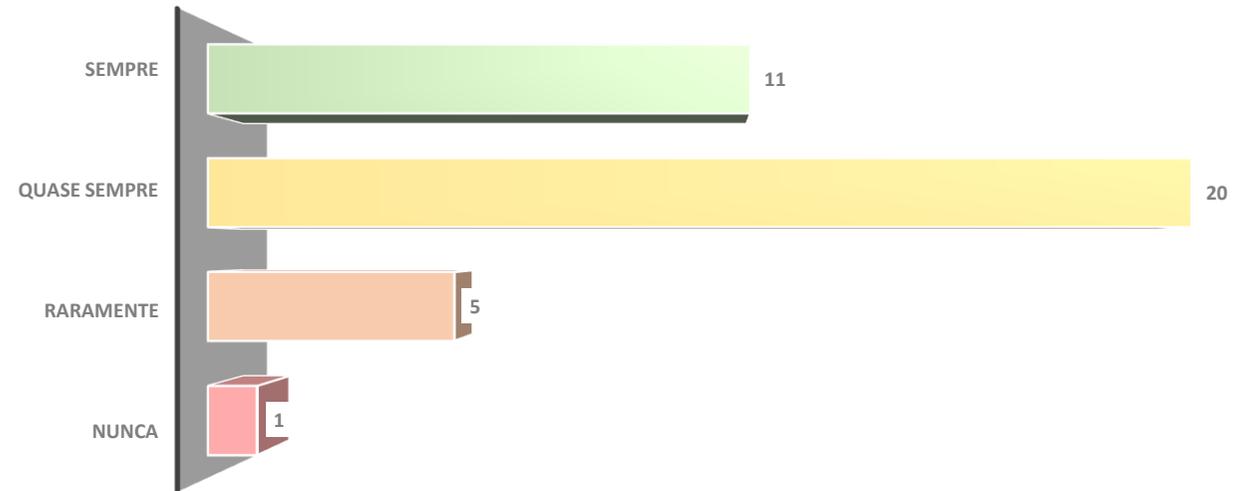
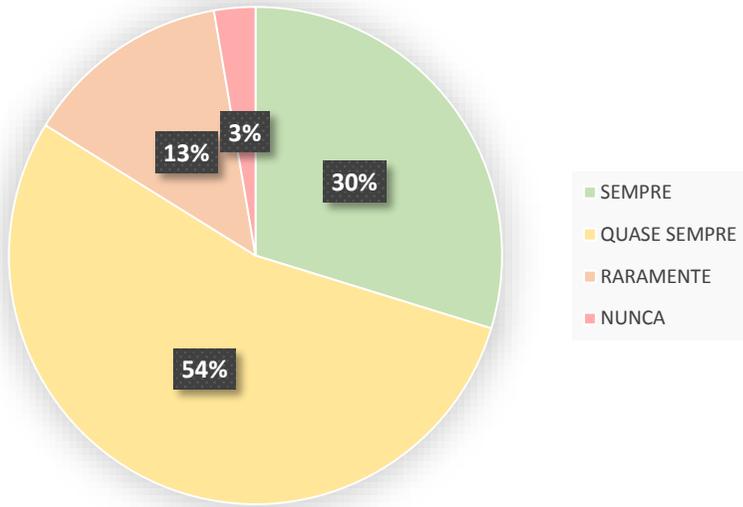


O COORDENADOR: é acessível ao aluno?



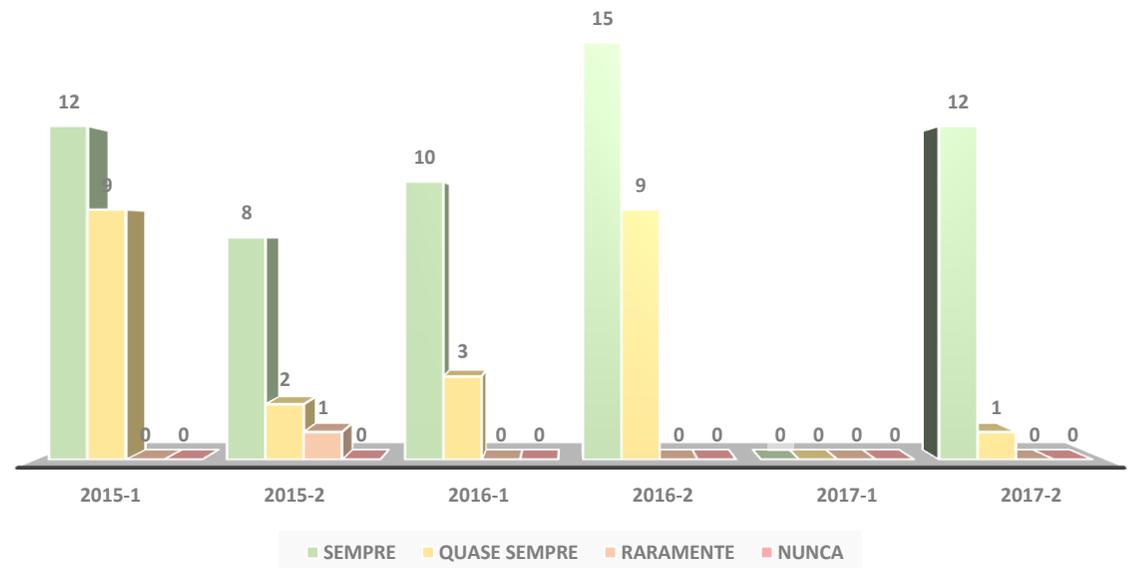
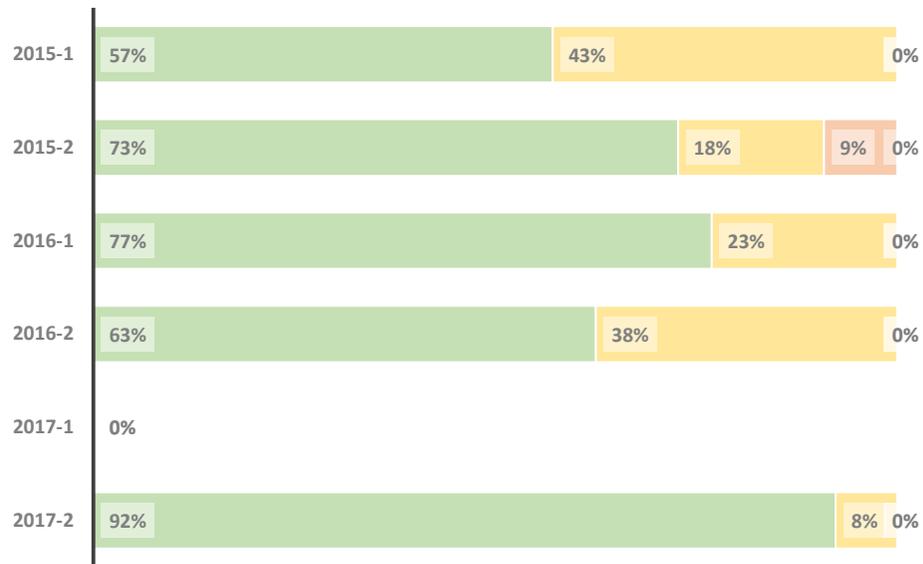
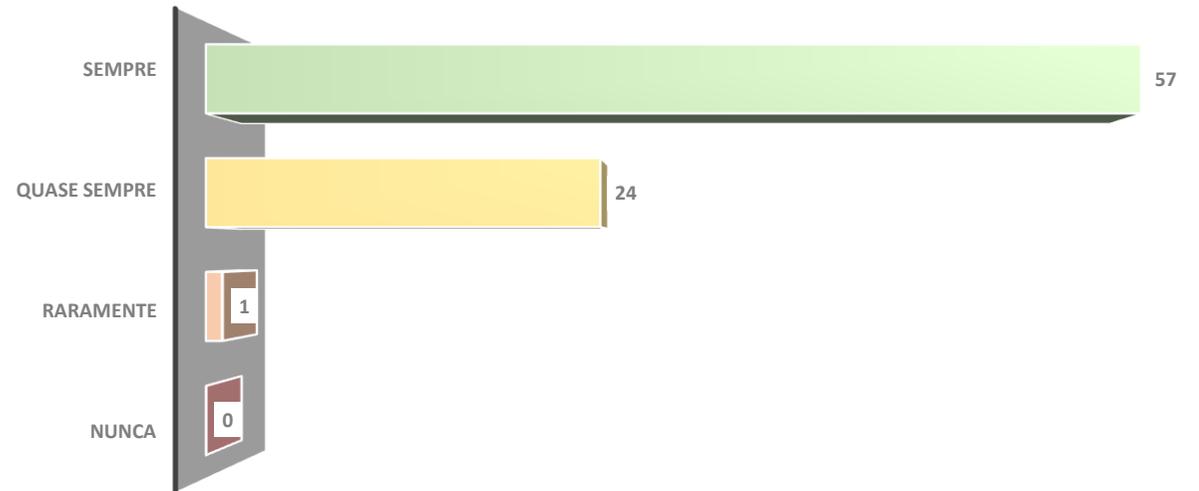
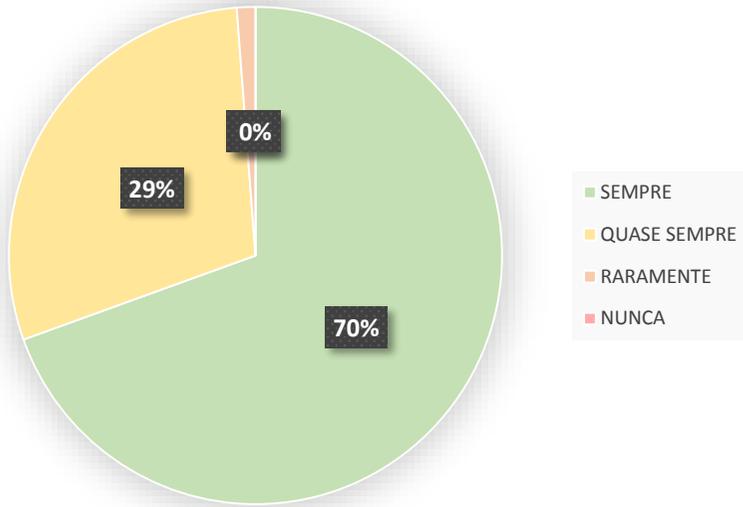


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



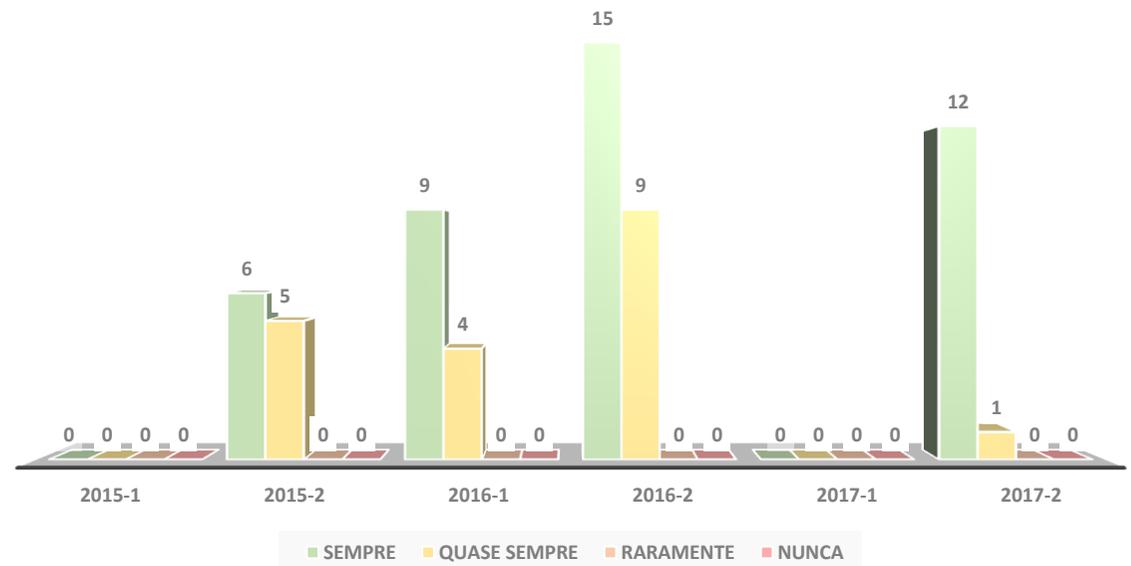
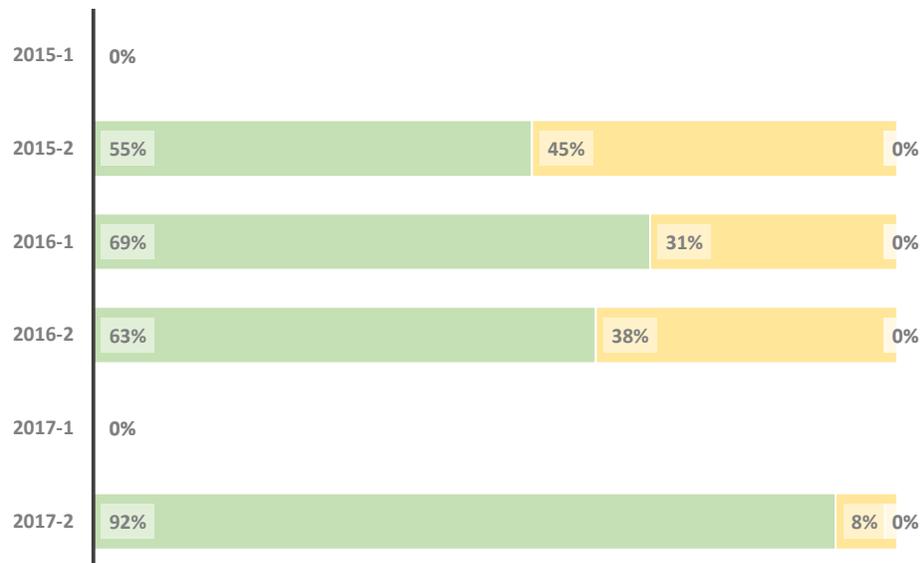
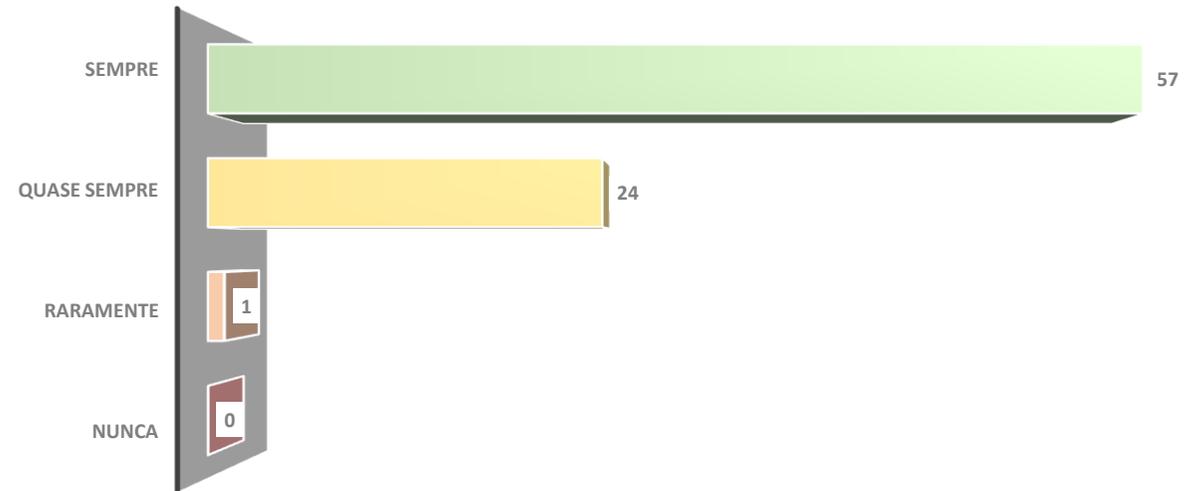
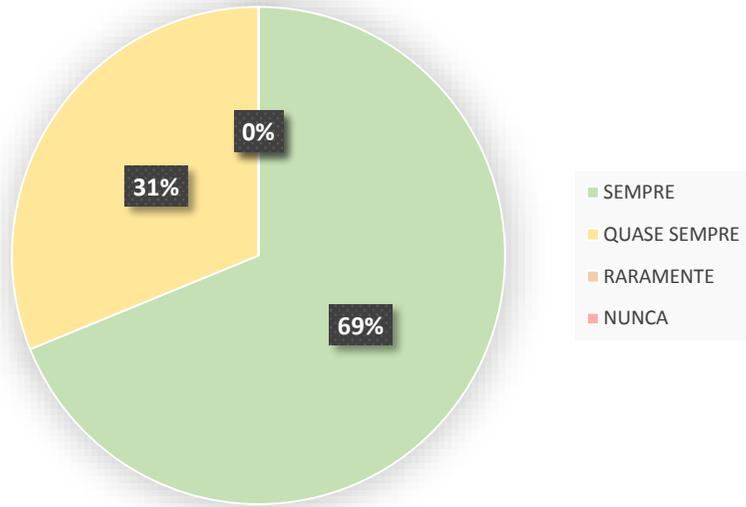


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



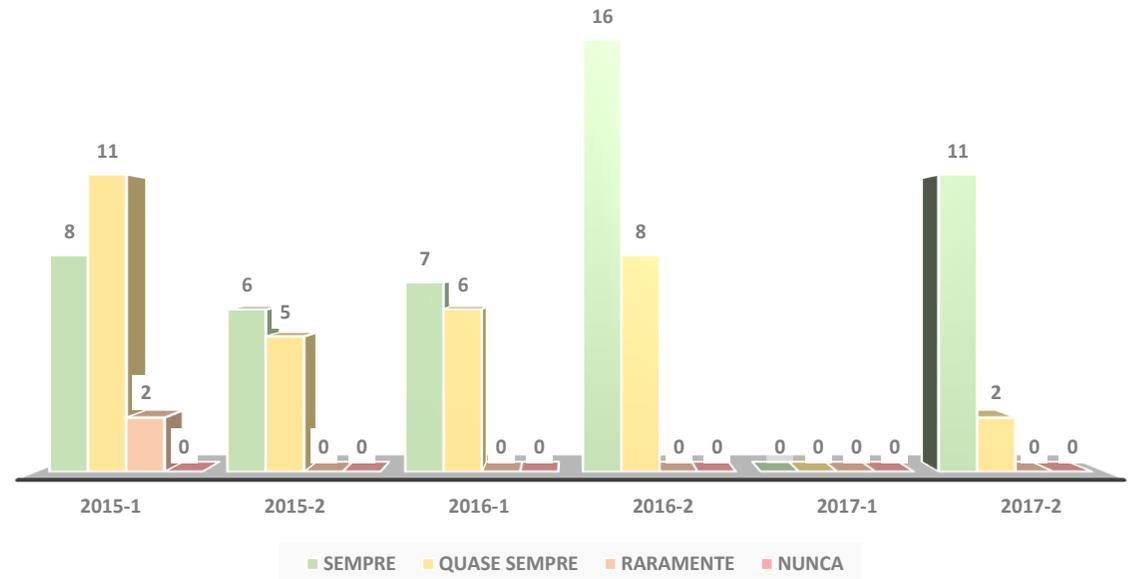
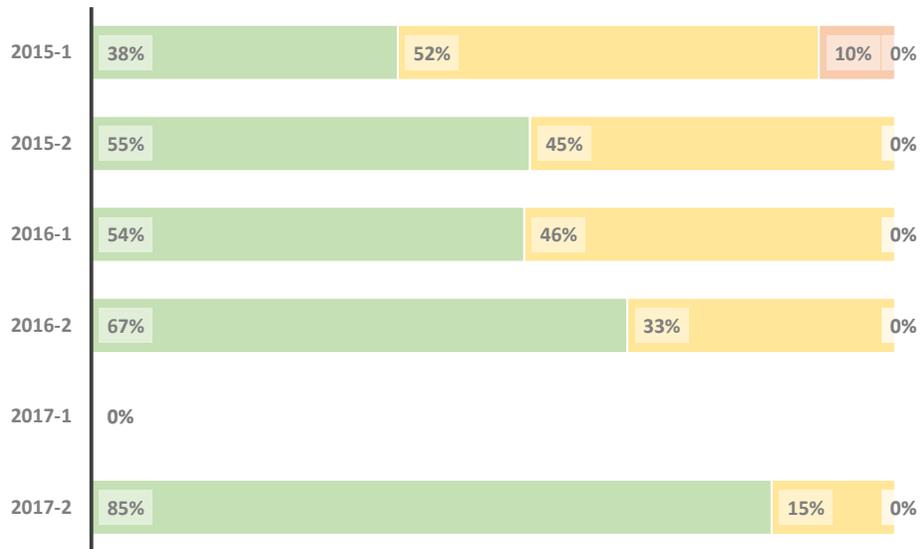
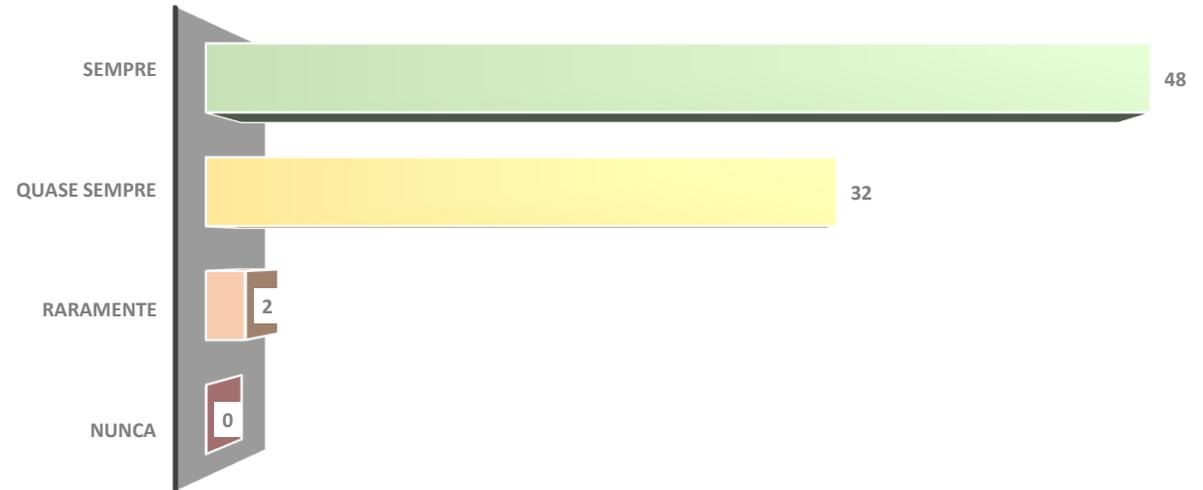
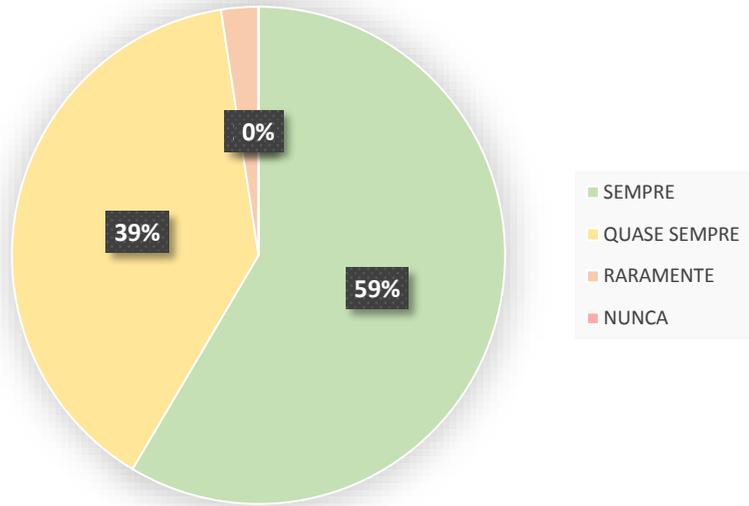


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



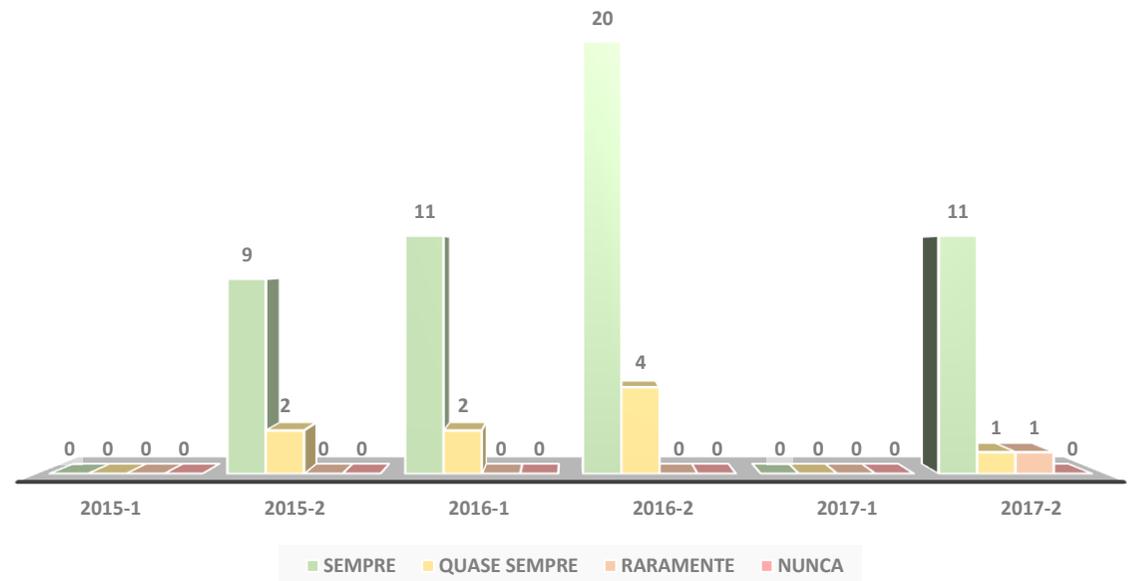
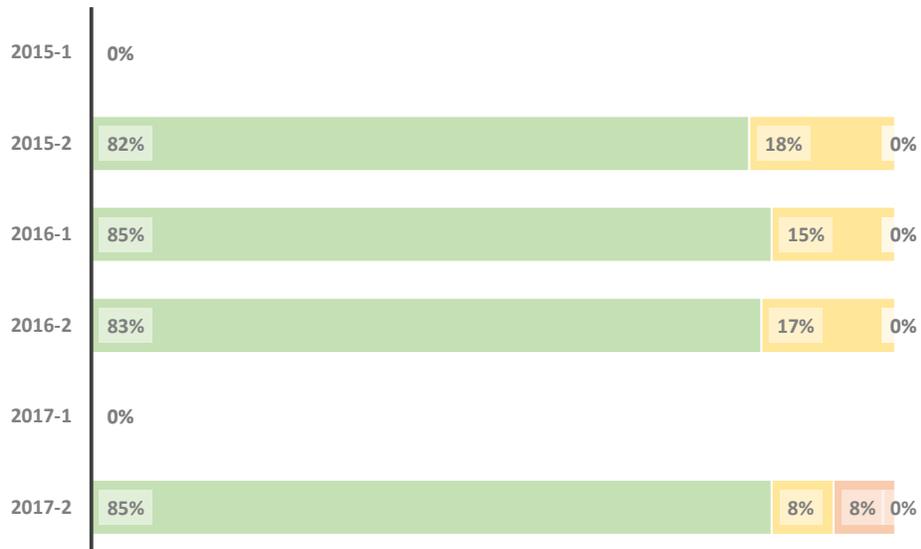
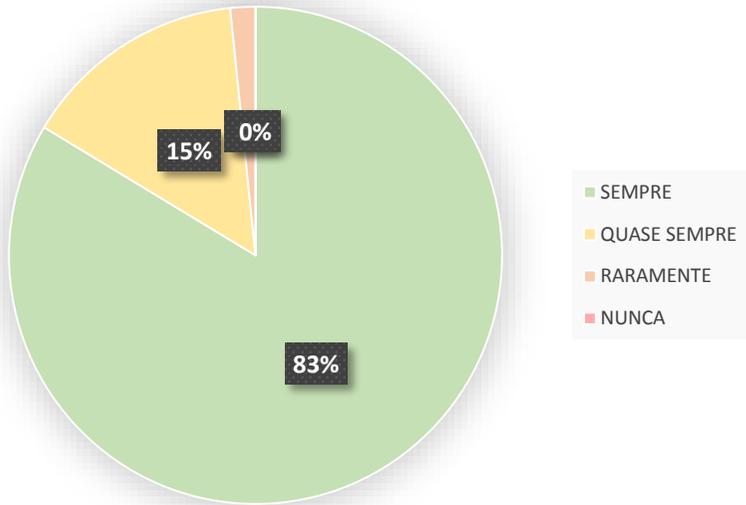


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



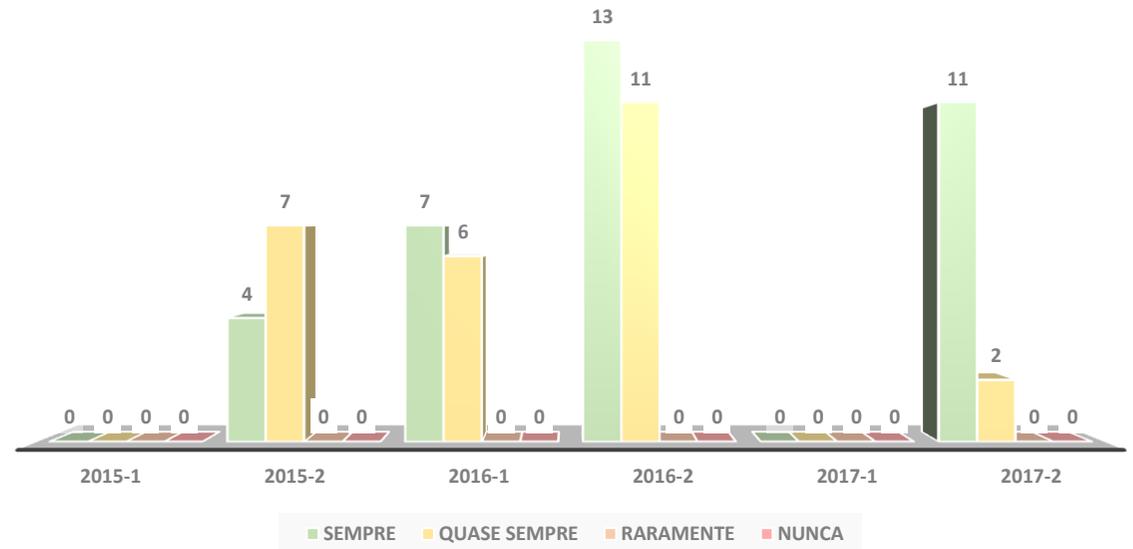
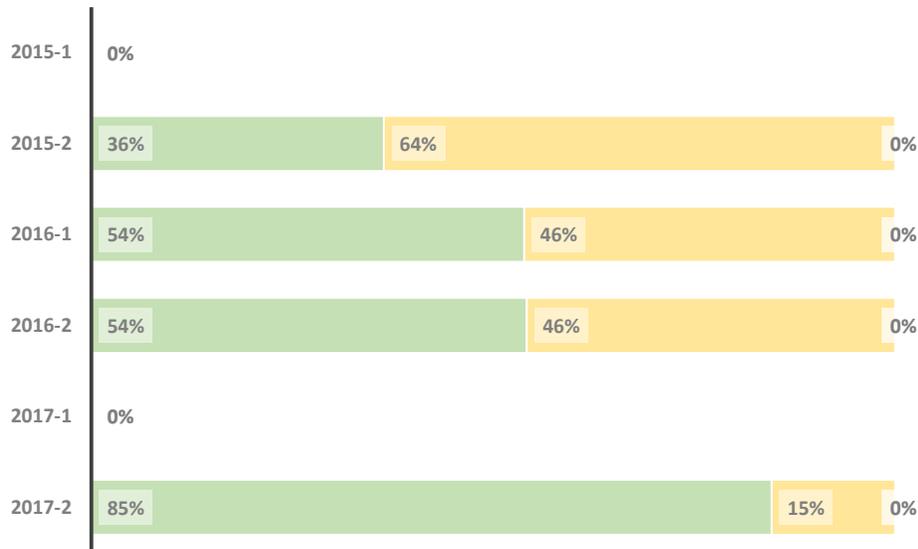
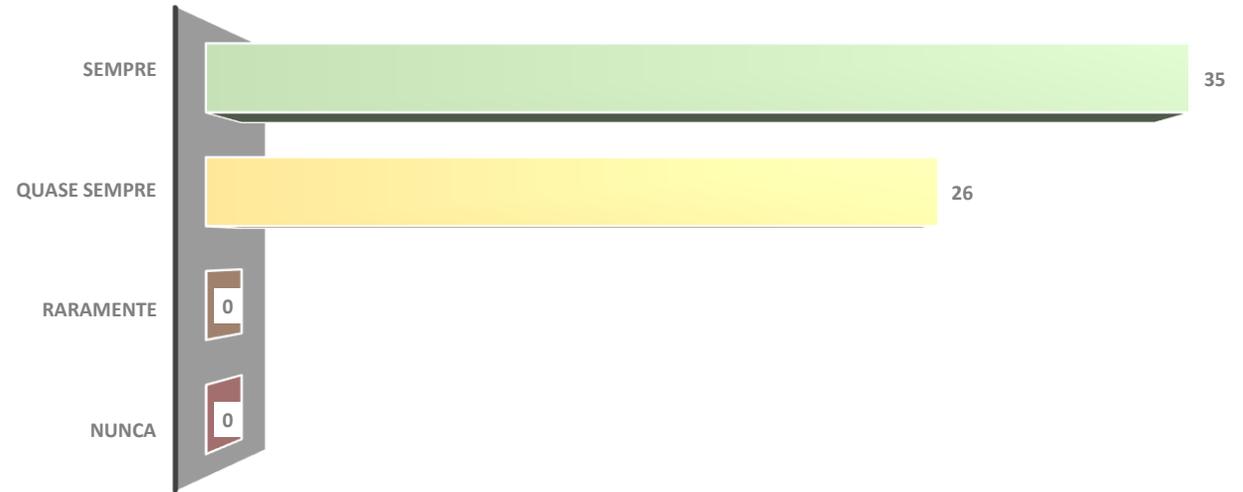
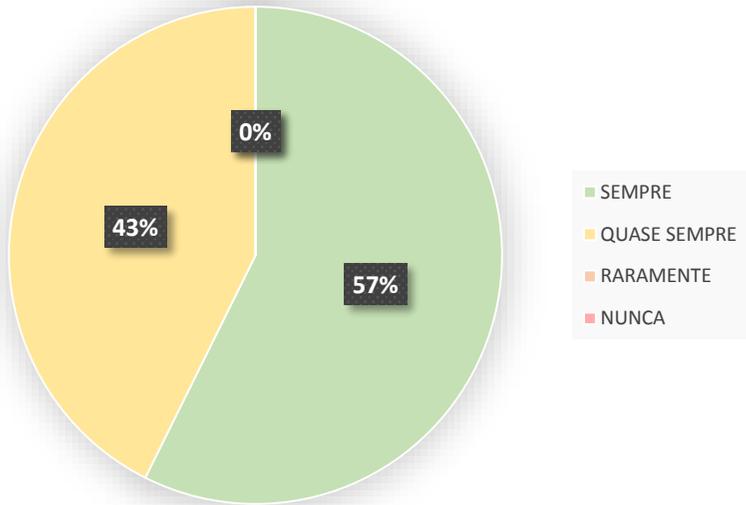


OS PROFESSORES: fazem chamada?



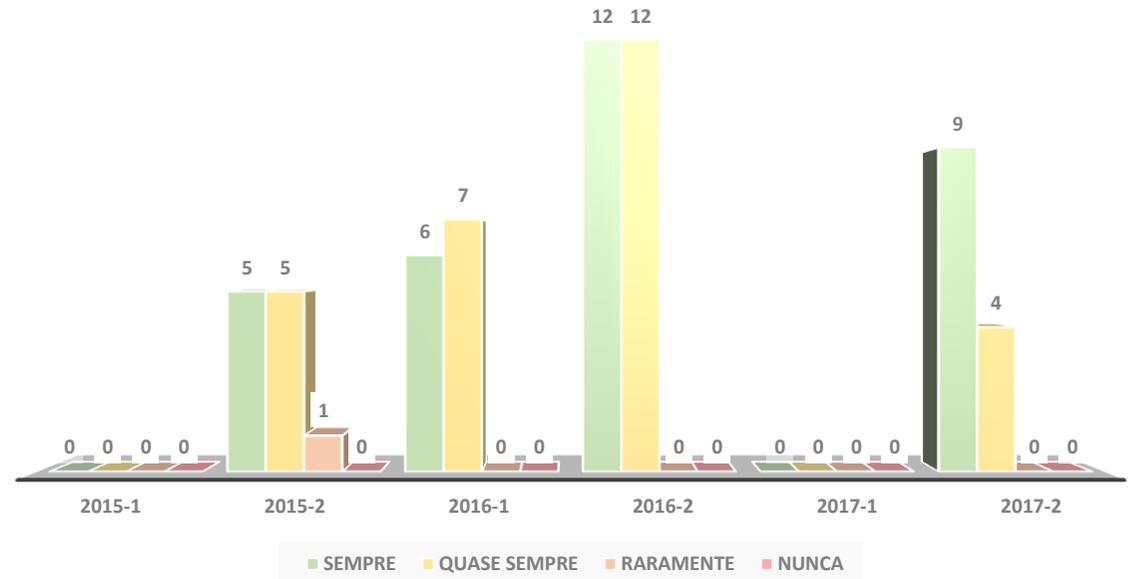
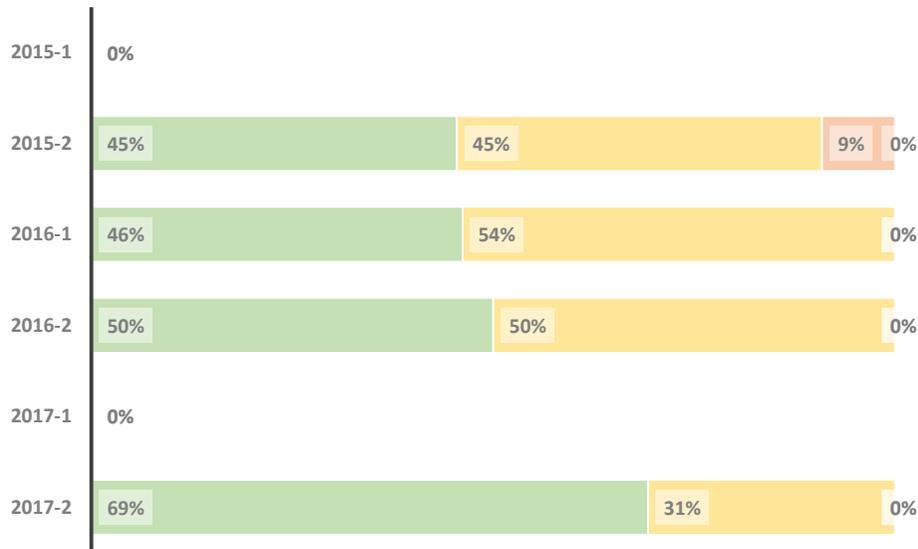
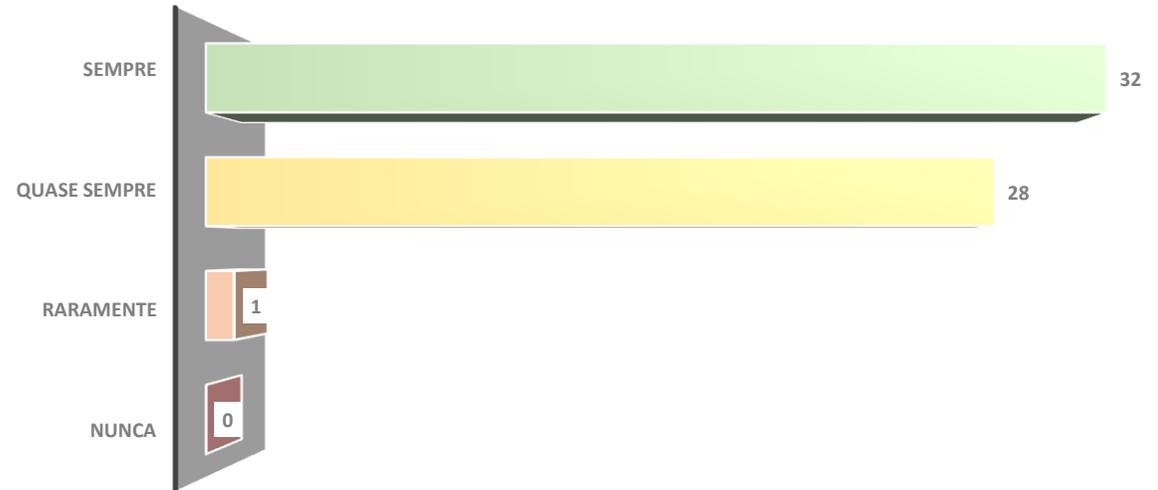
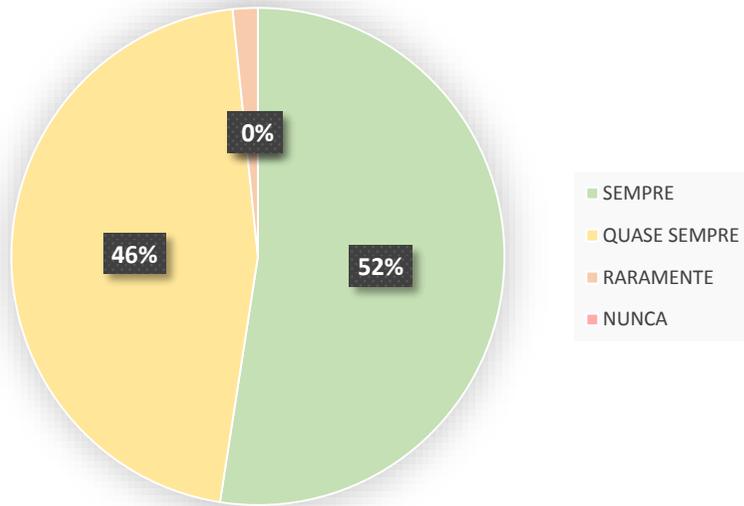


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



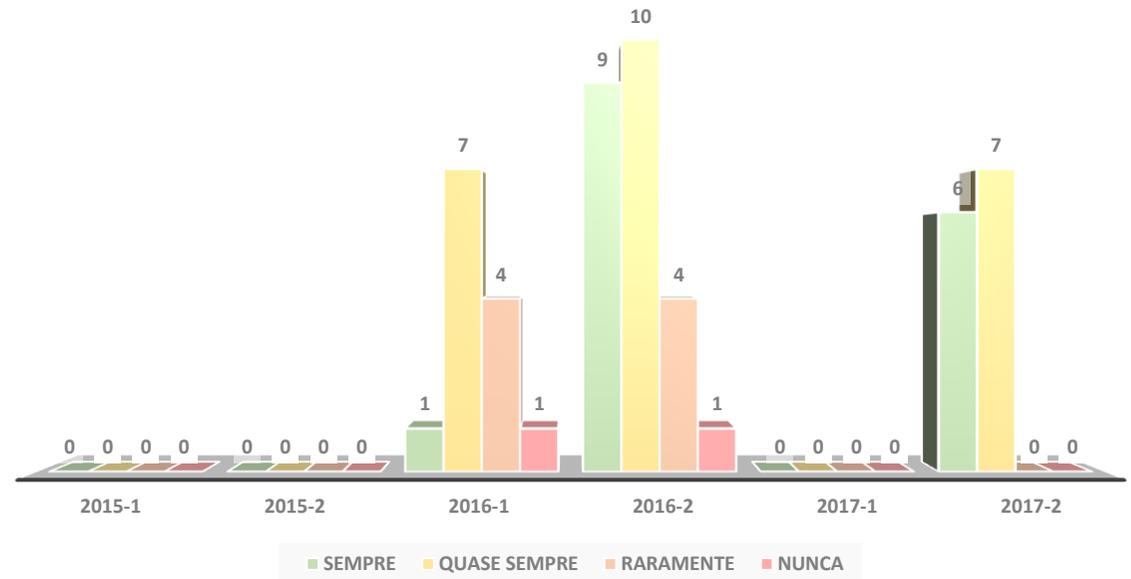
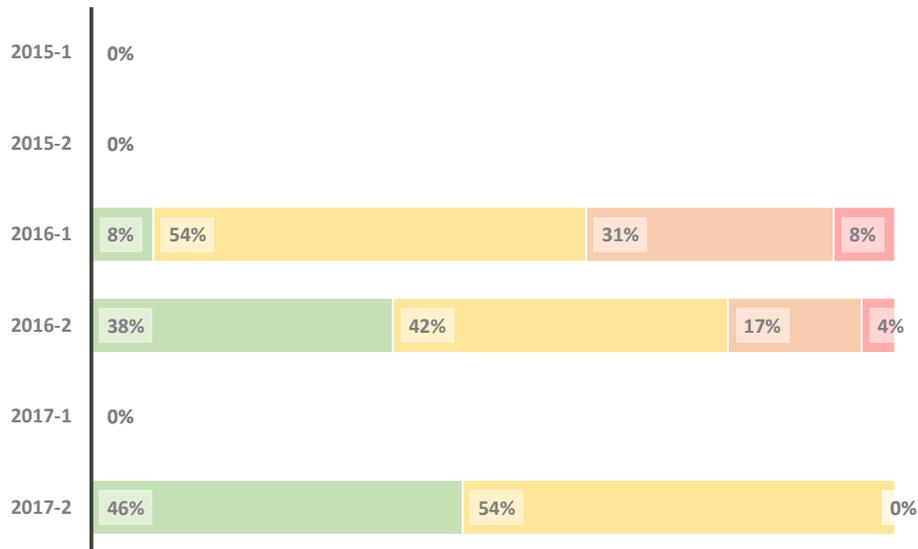
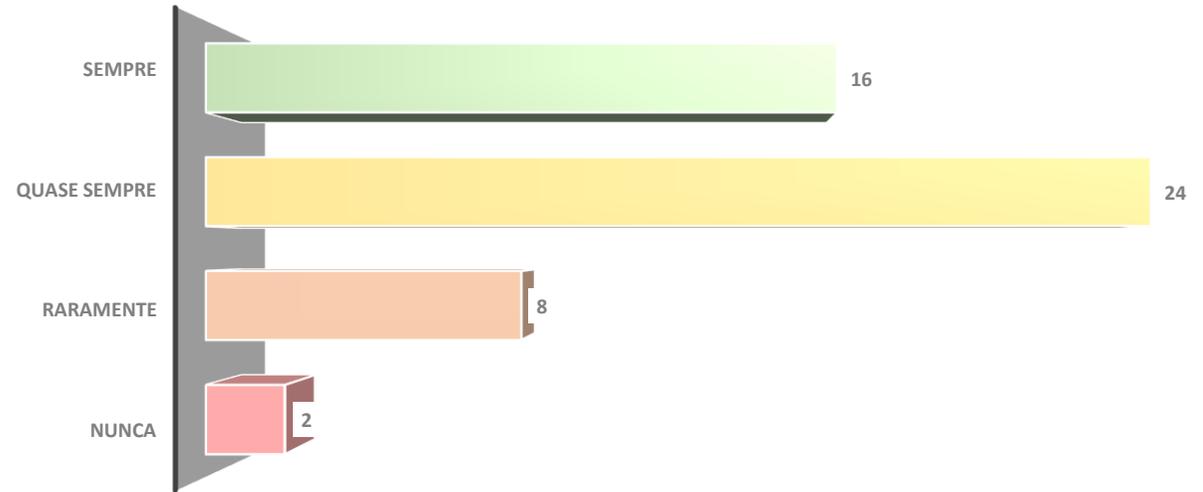
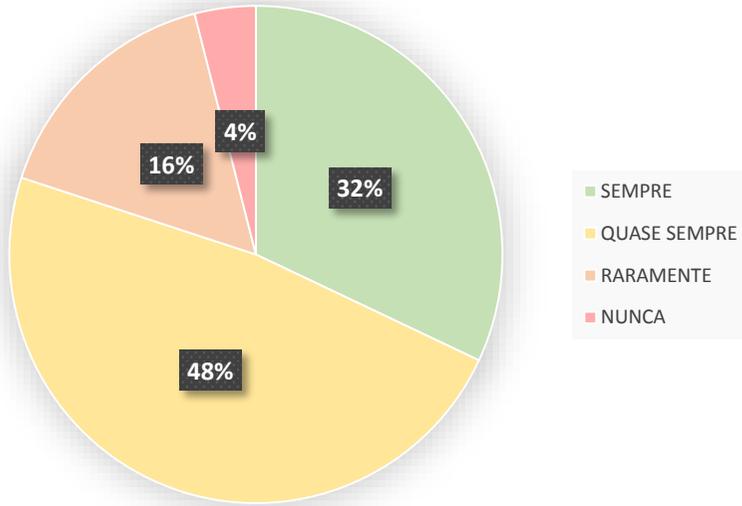


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



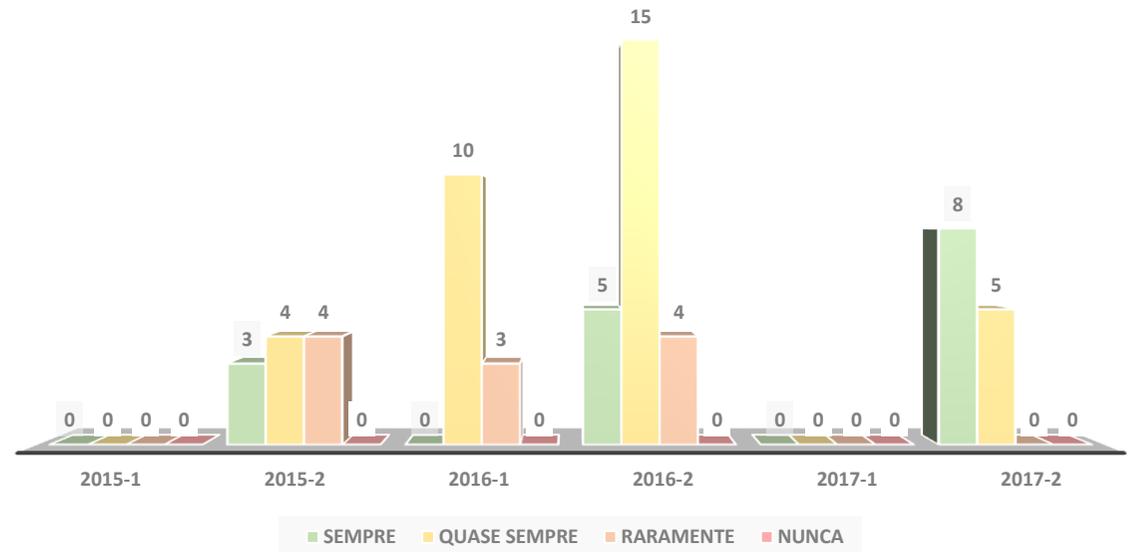
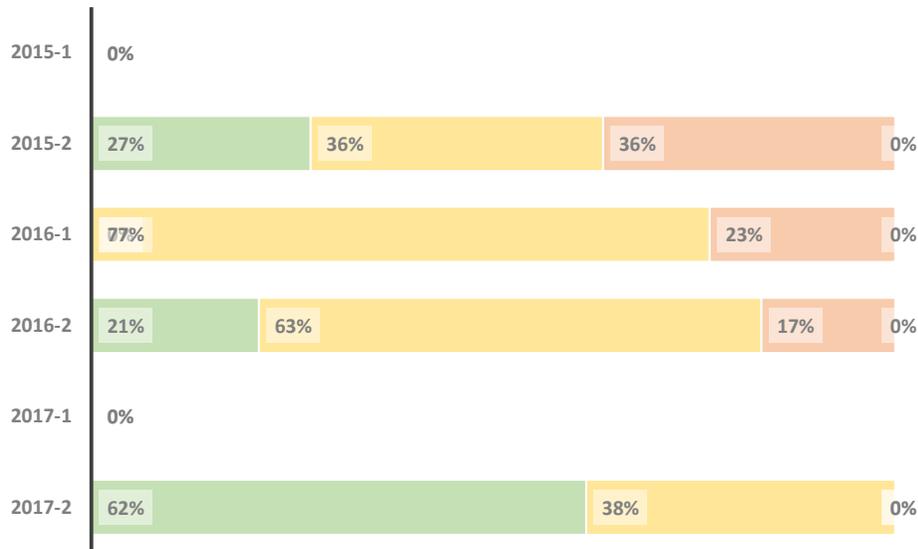
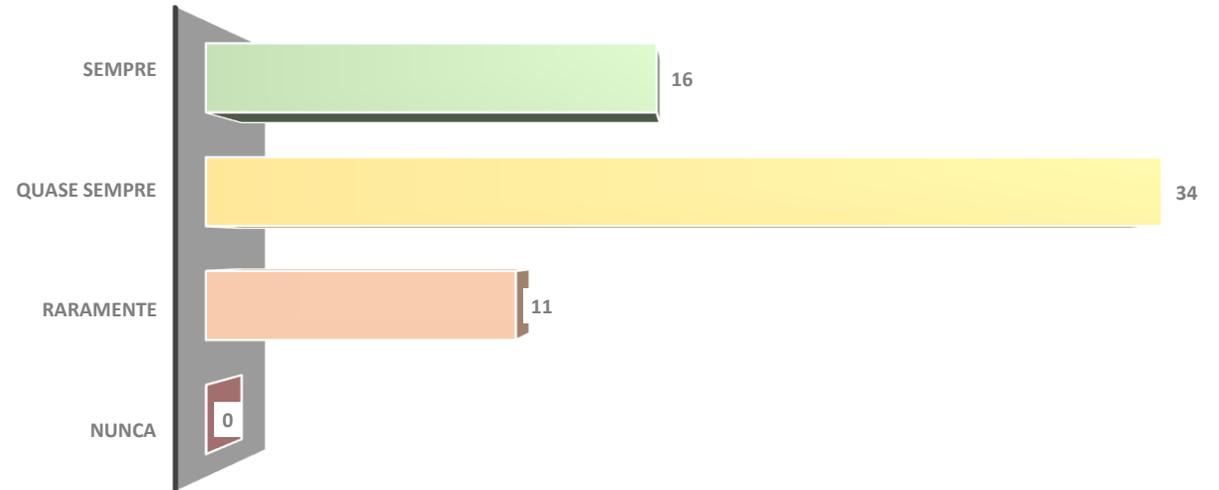
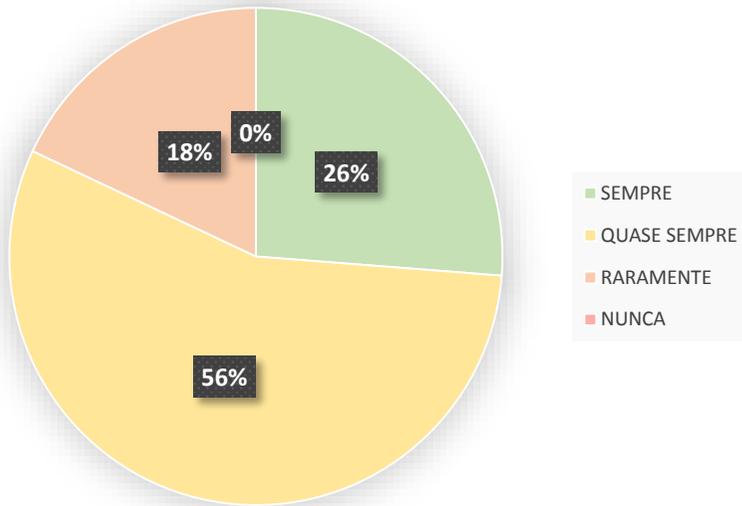


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



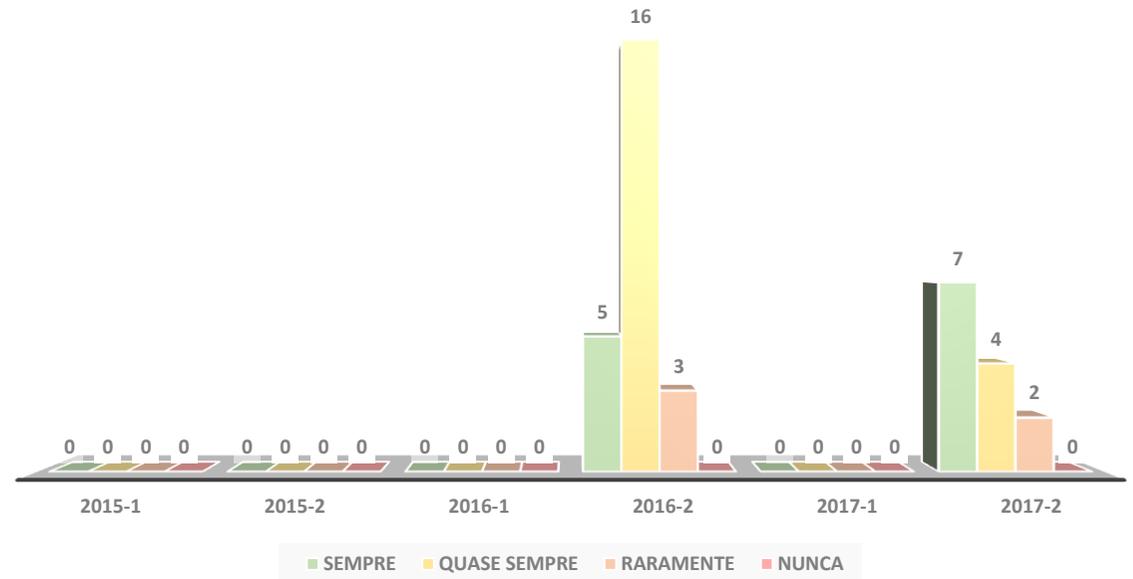
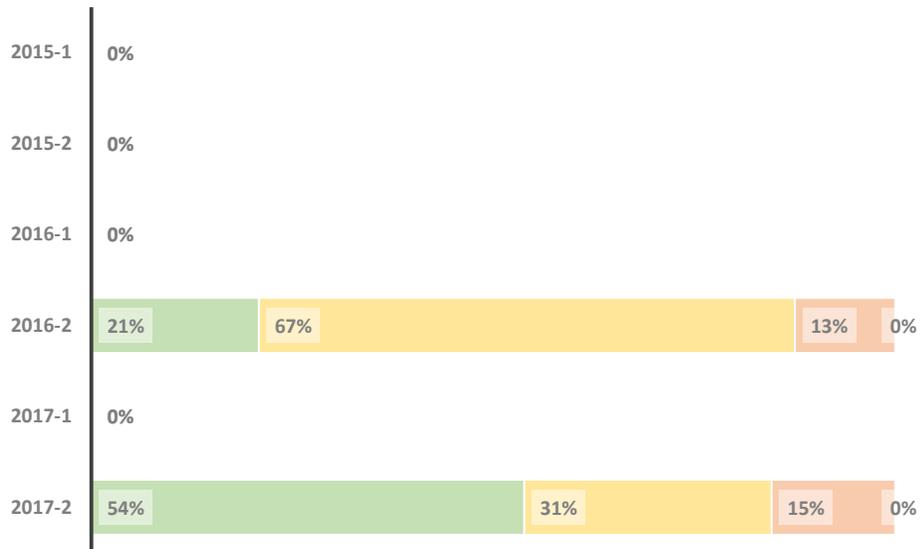
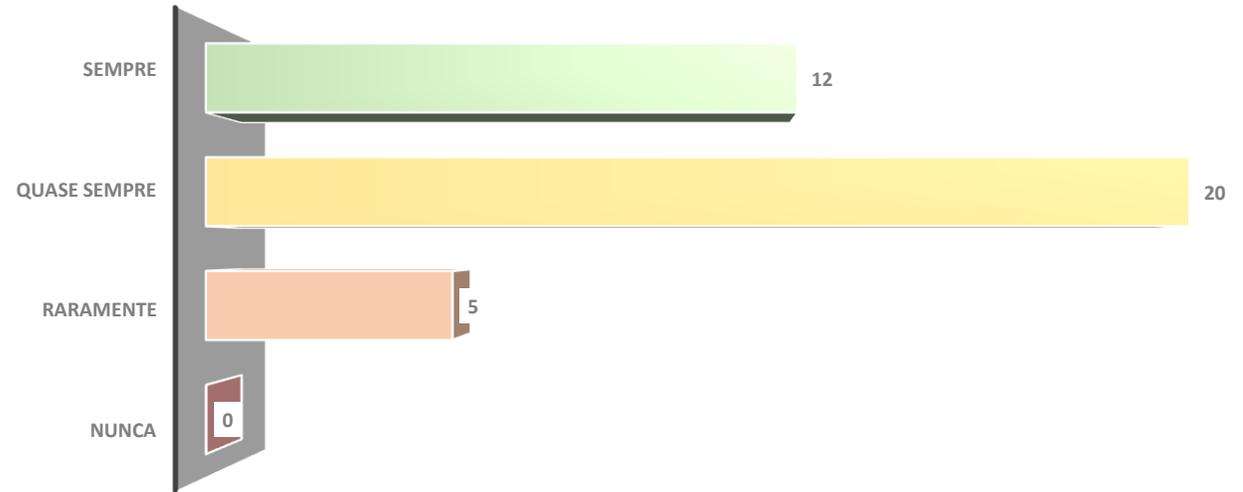
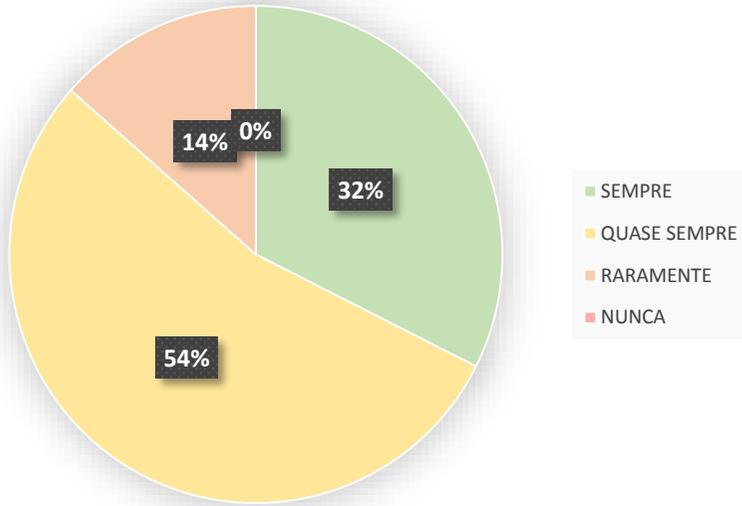


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



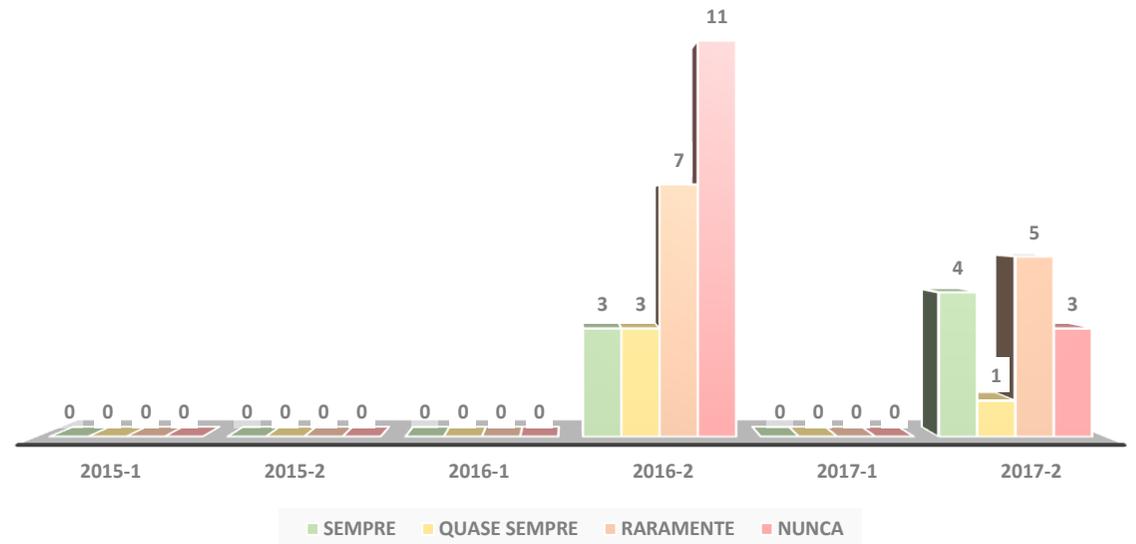
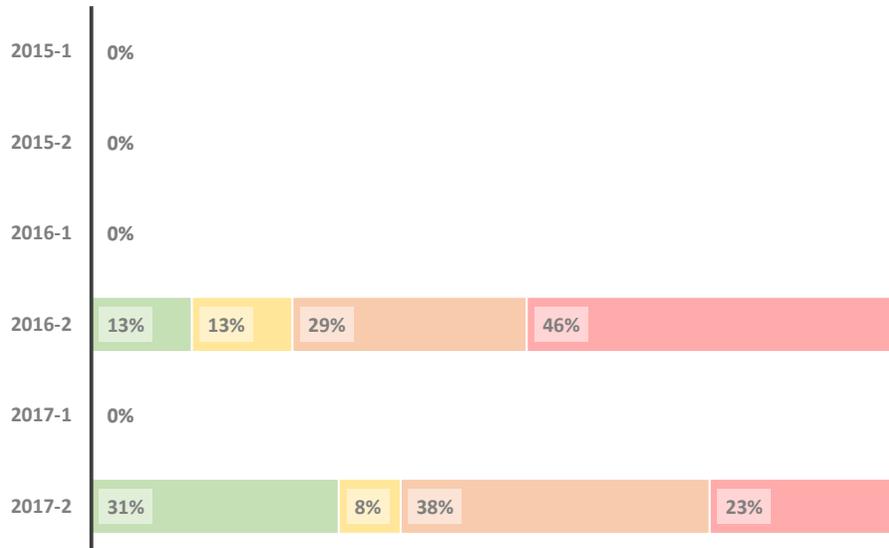
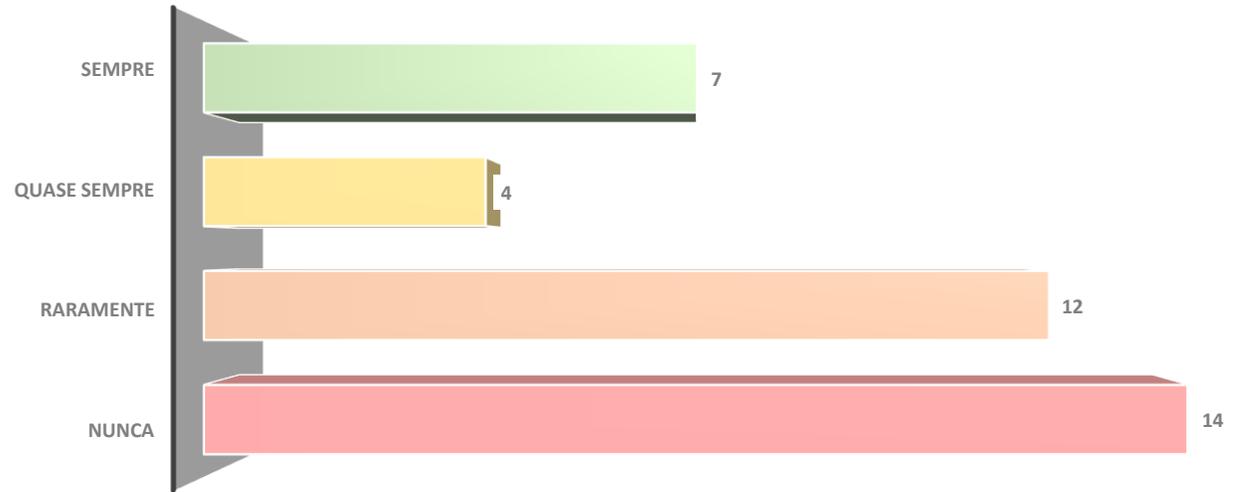
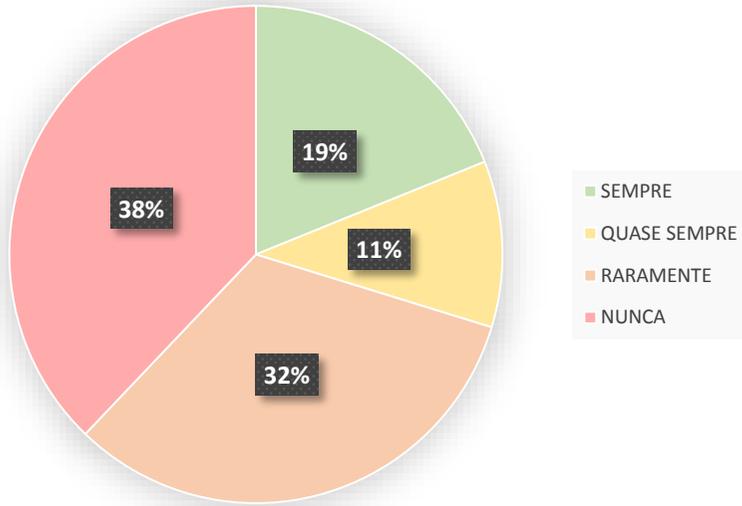


Você acessa o aluno online frequentemente?



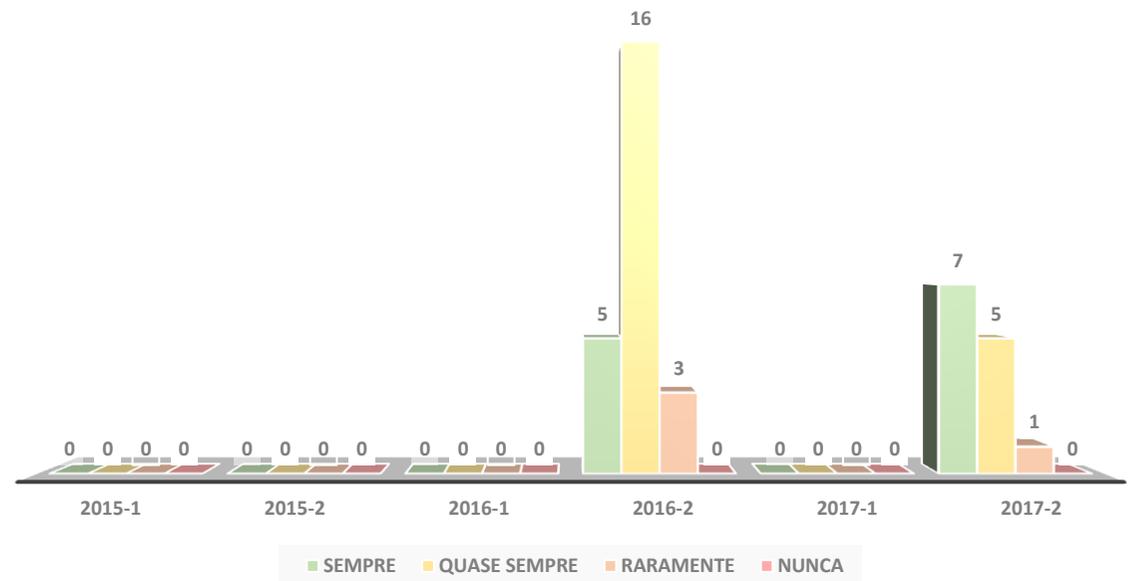
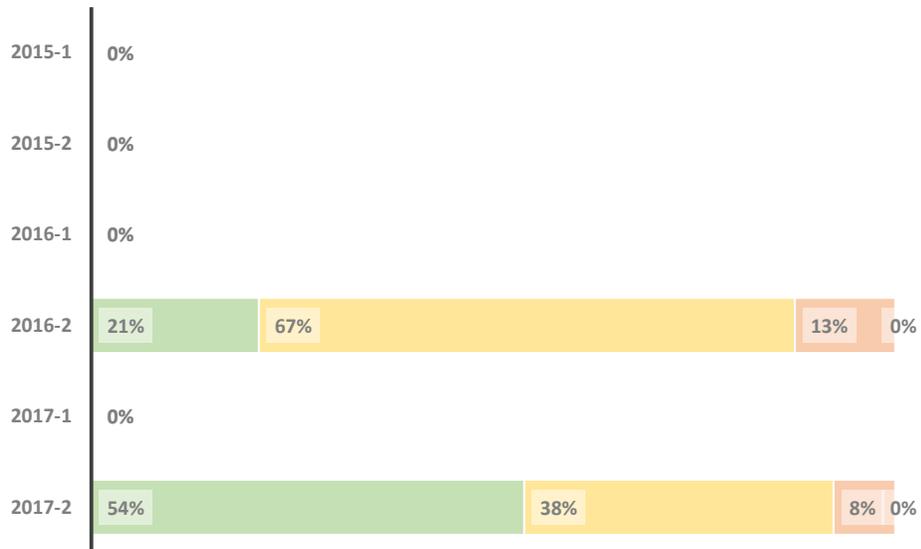
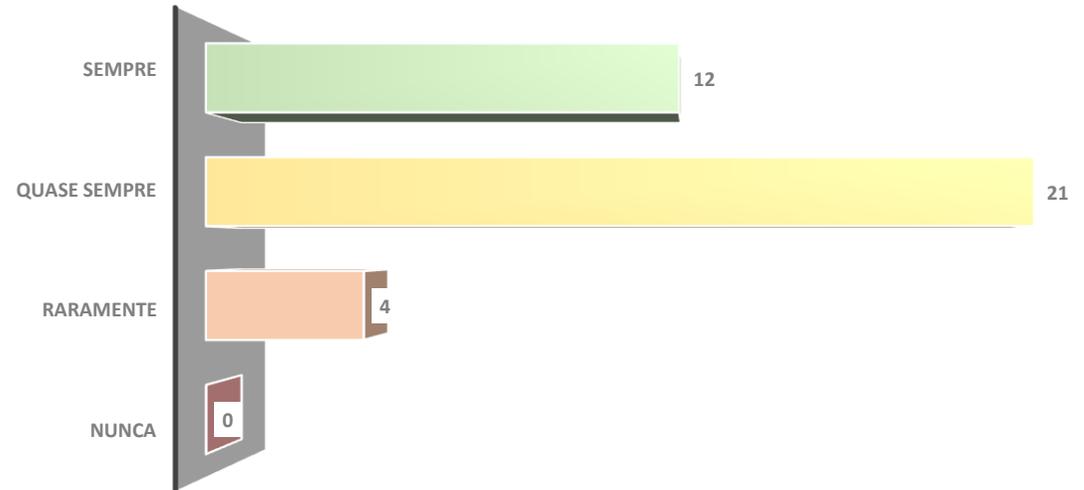
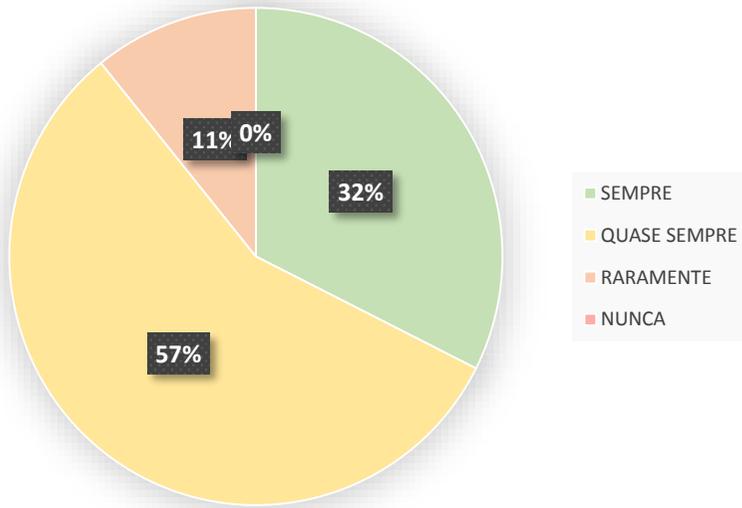


Você acessa o Office365 (email) frequentemente?



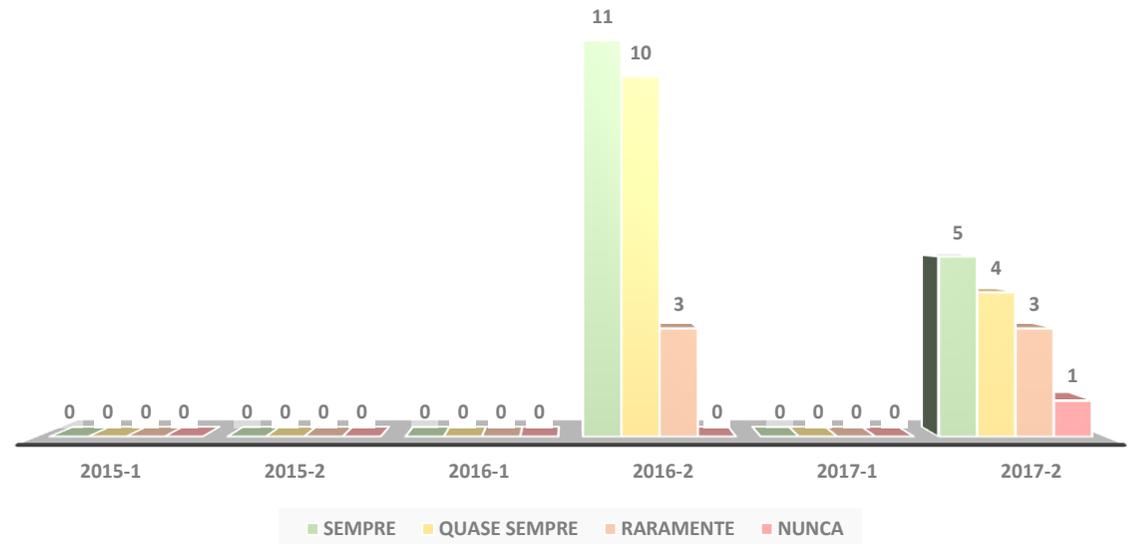
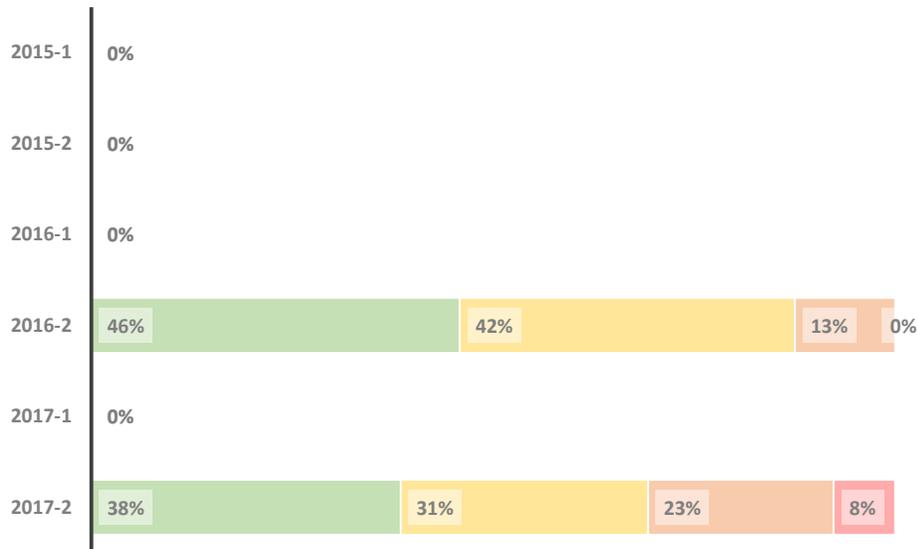
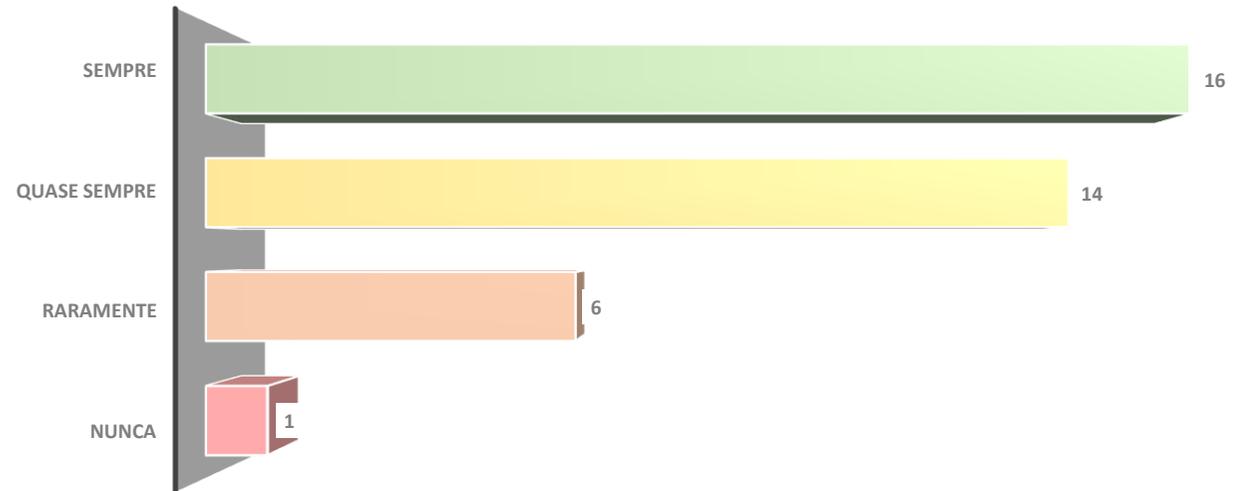
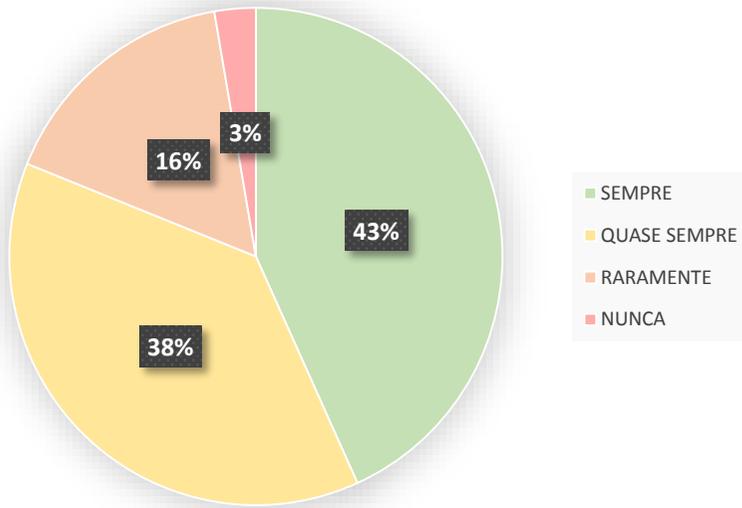


Você acessa o portal frequentemente?



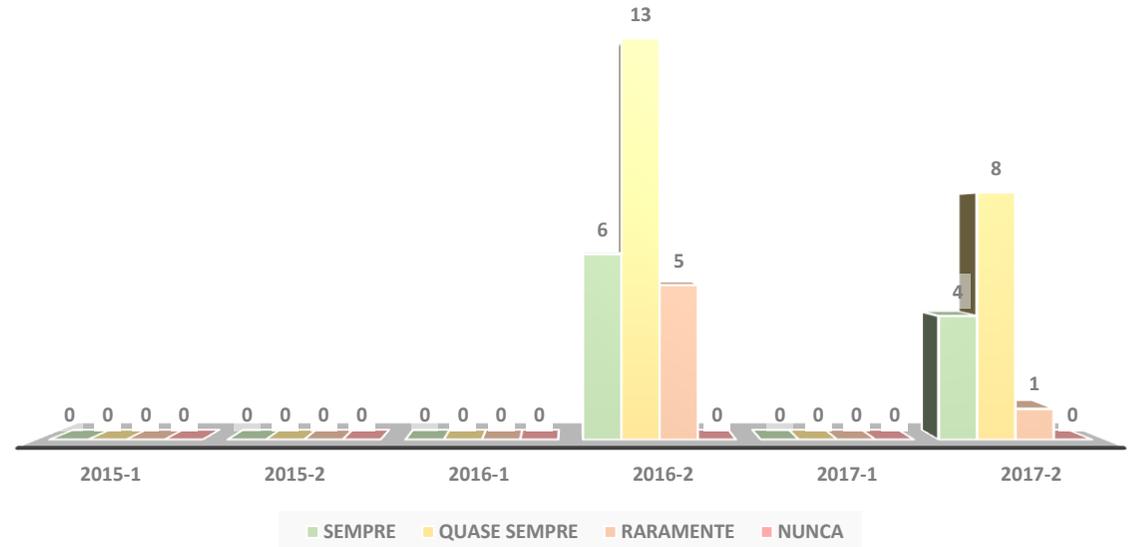
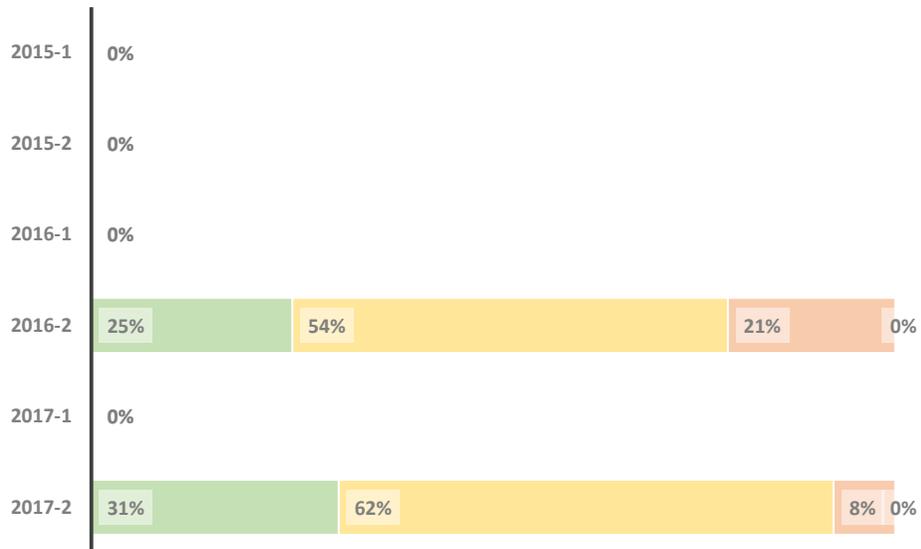
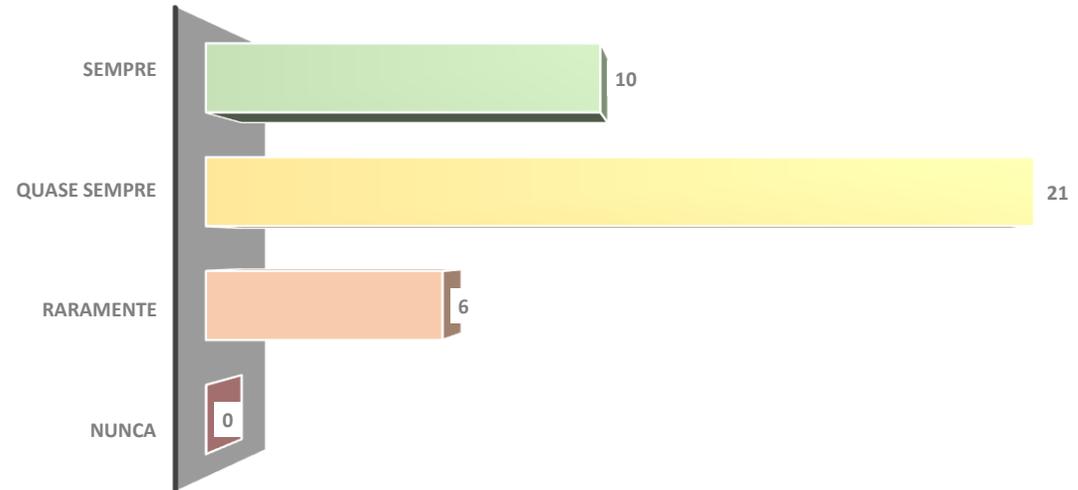
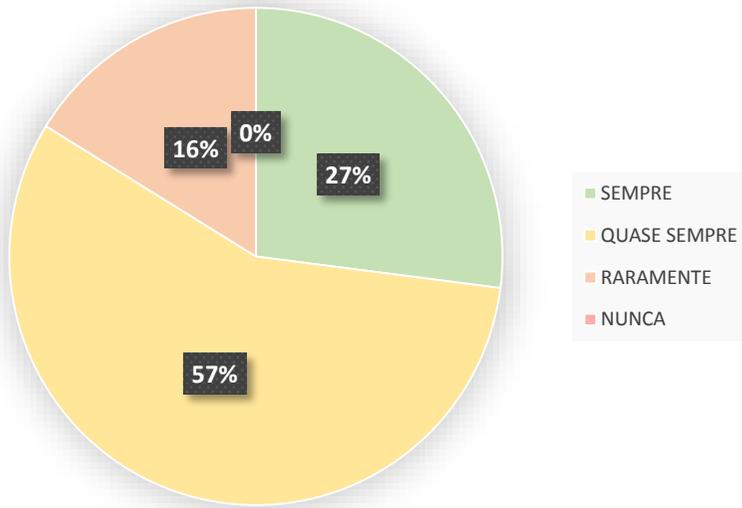


Você se sente apto para utilizar os recursos de TI?



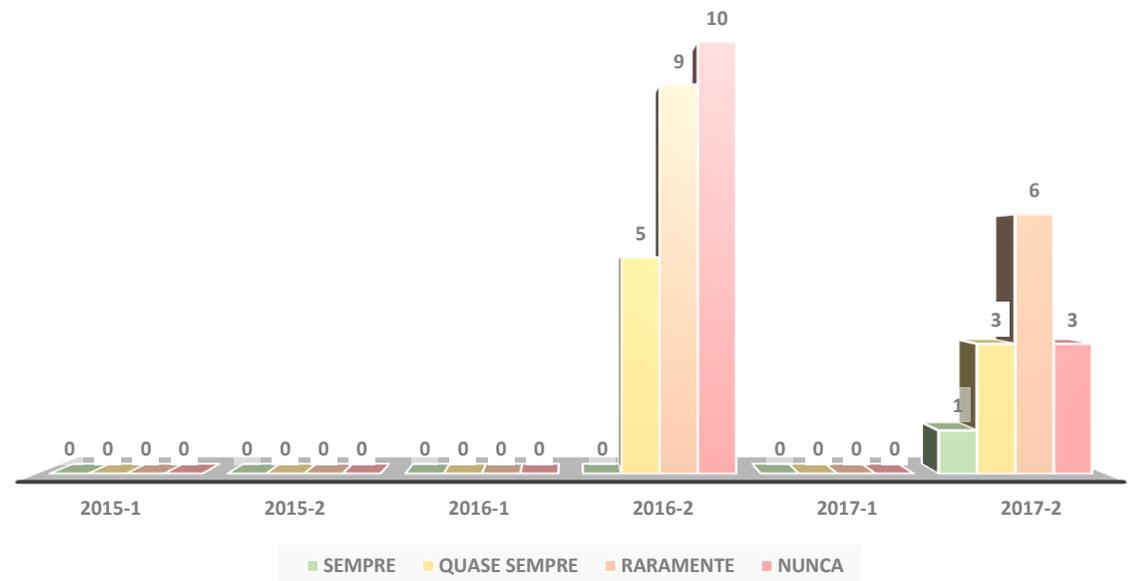
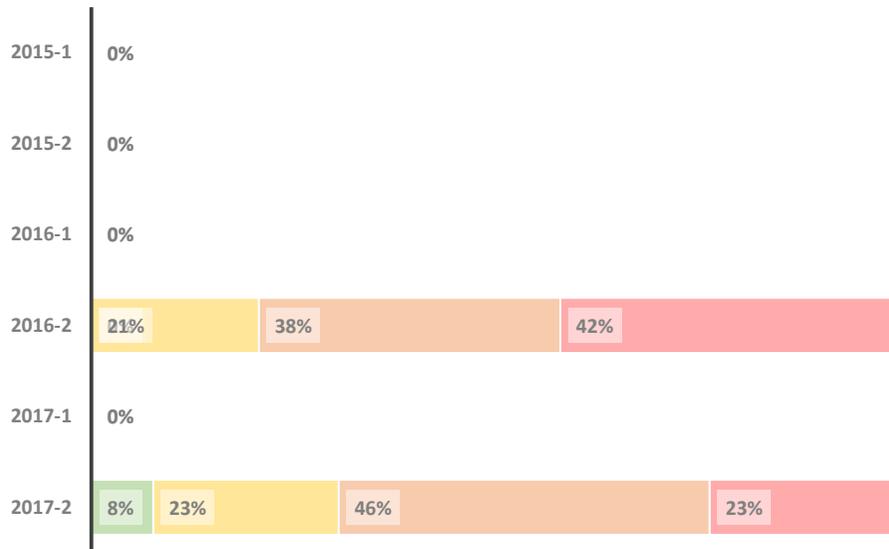
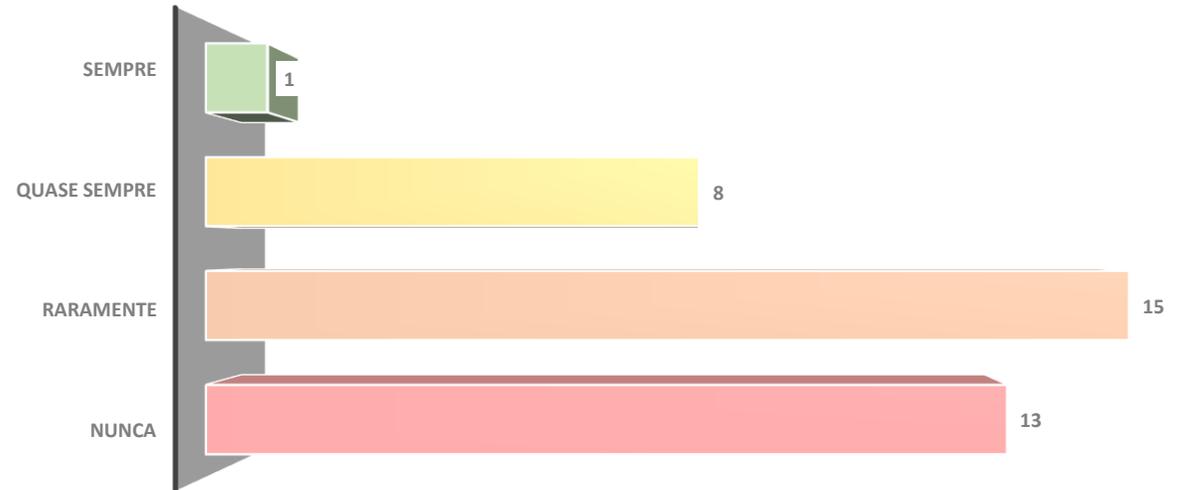
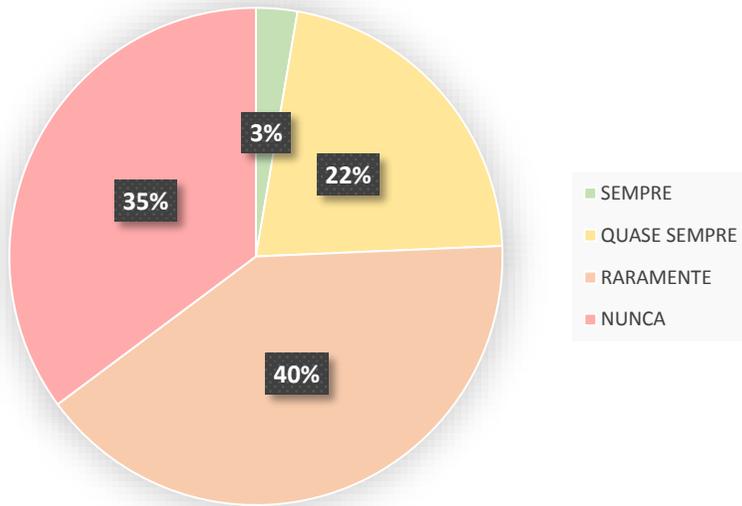


Você utiliza o Moodlerooms (AVA) frequentemente?



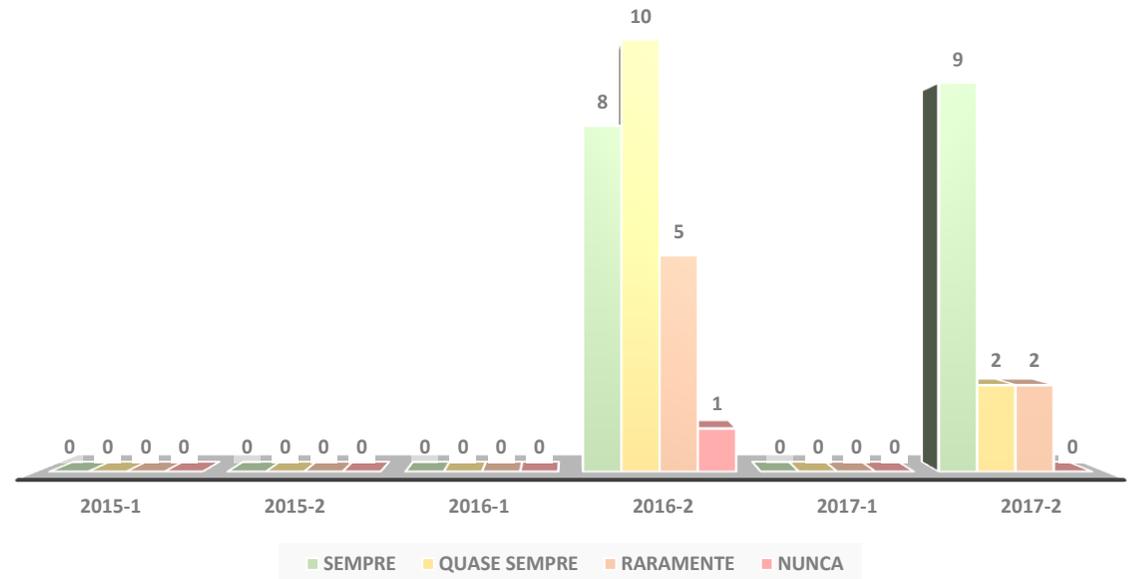
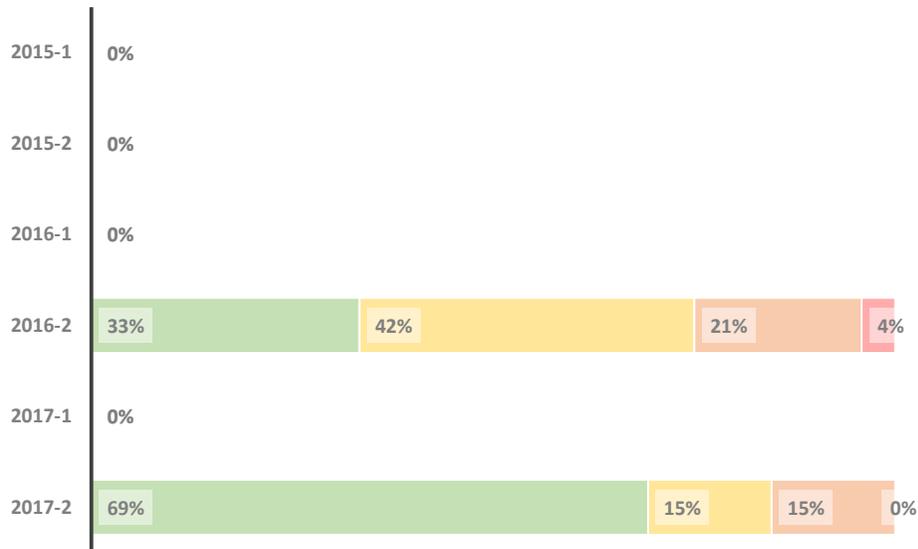
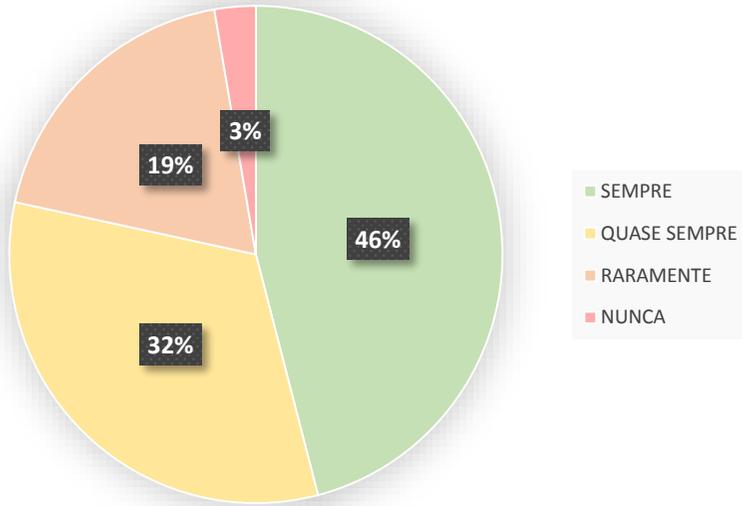


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



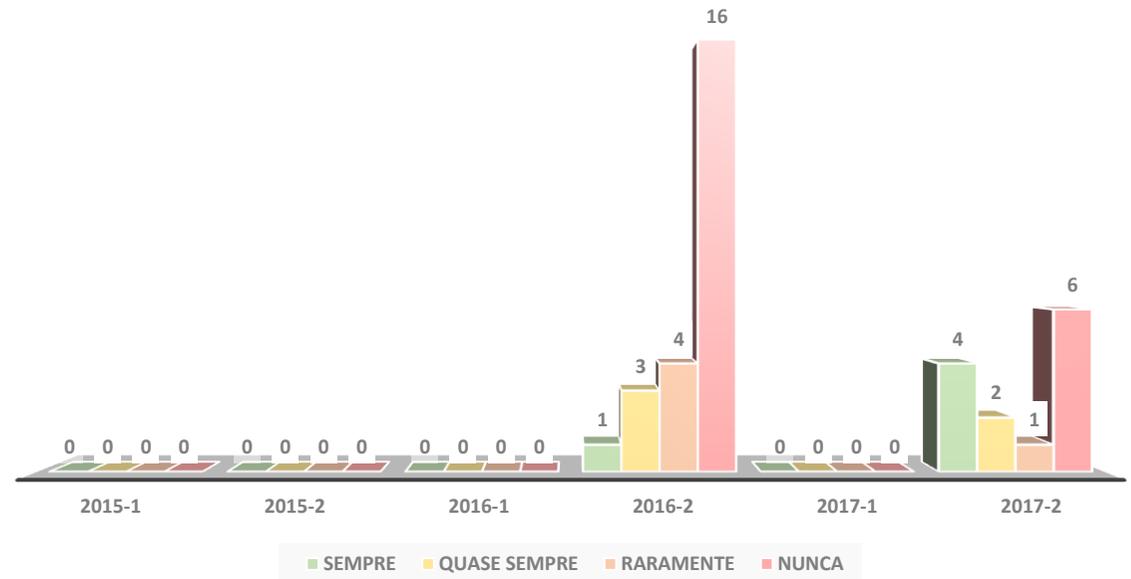
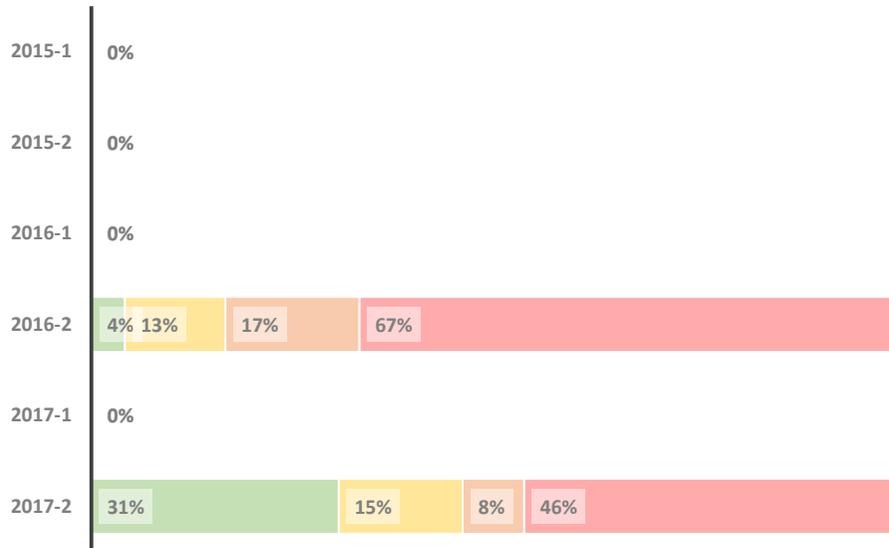
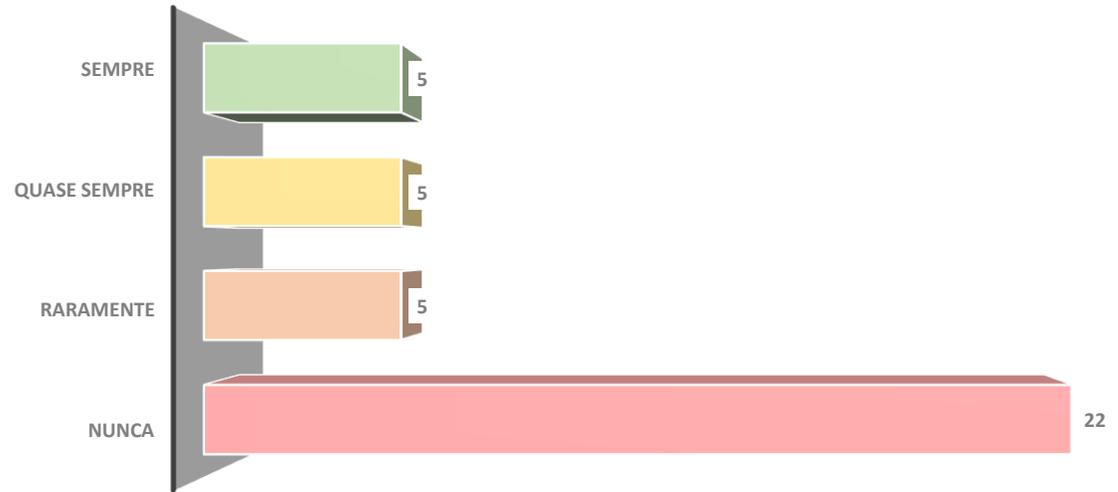
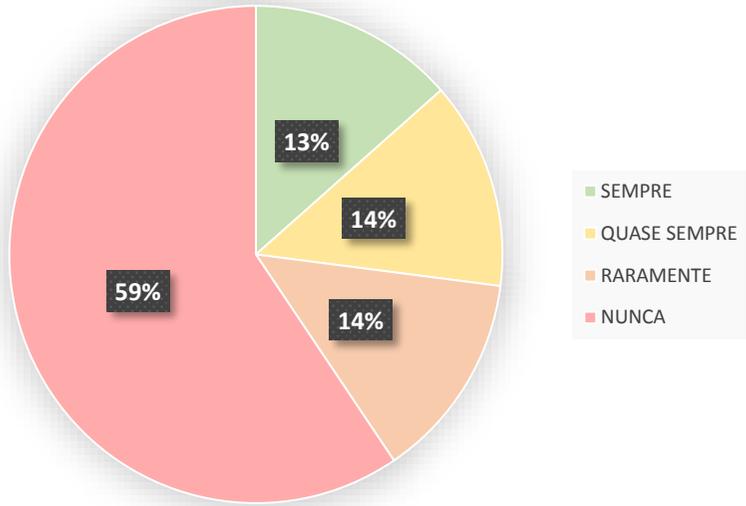


Você utiliza o recurso de internet frequente?



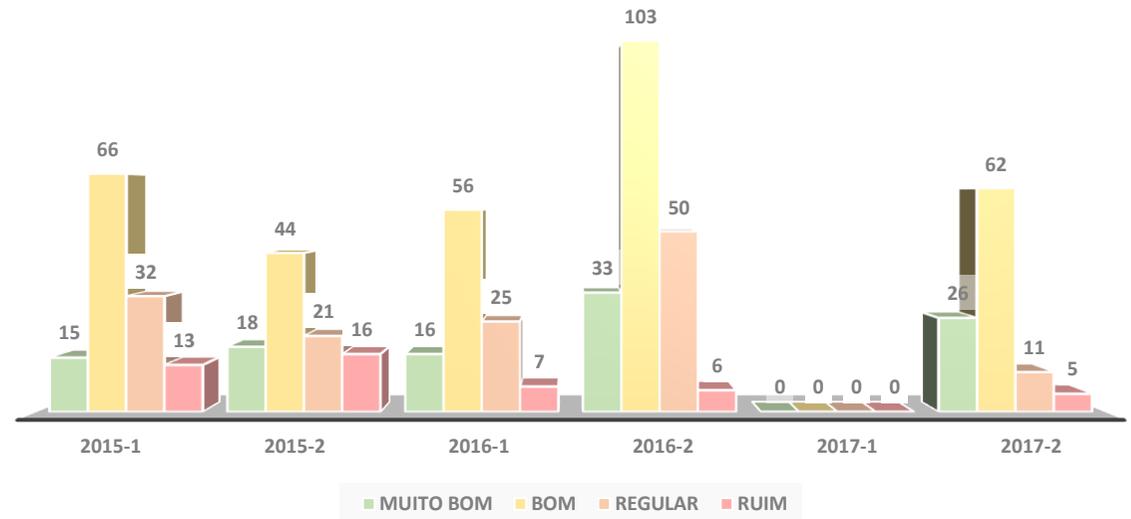
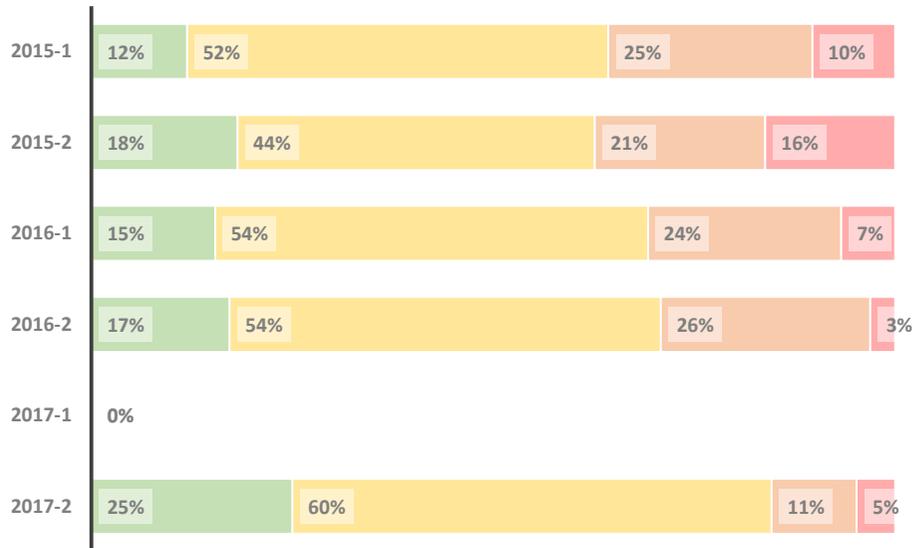
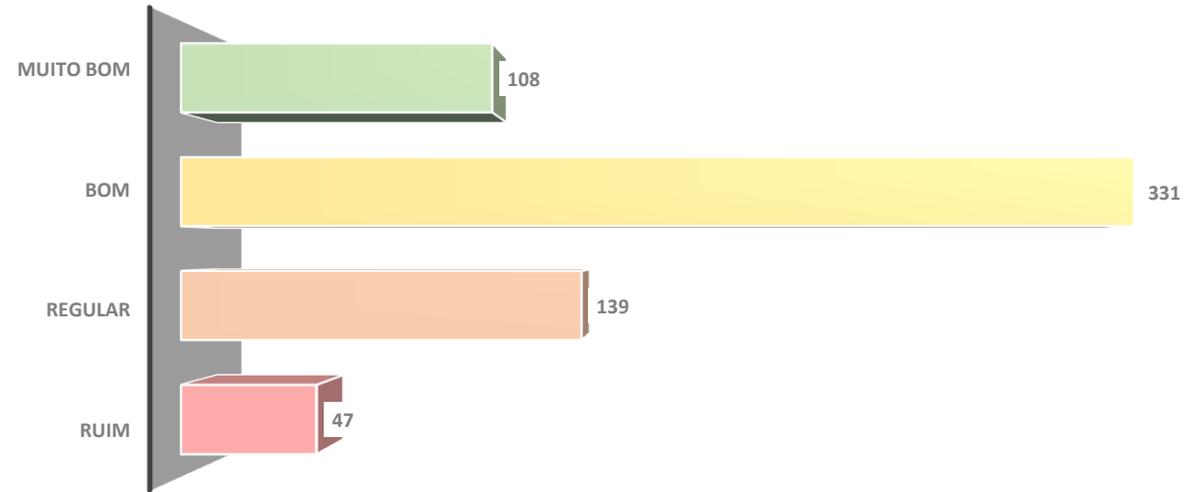
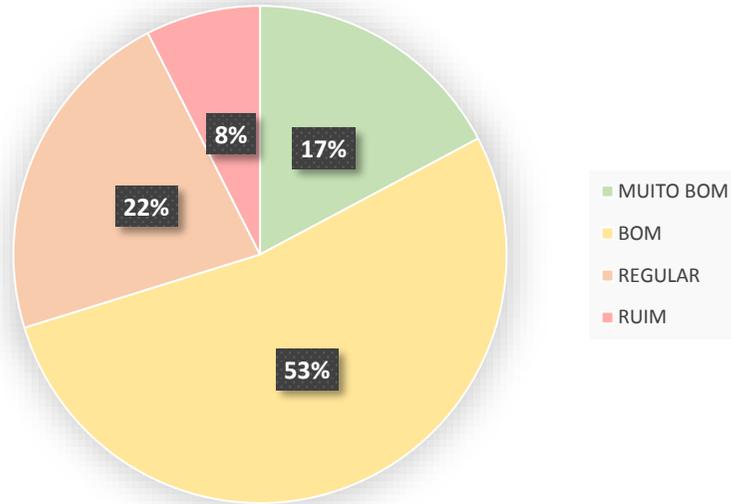


Você utiliza o recurso de WIFI frequentemente?



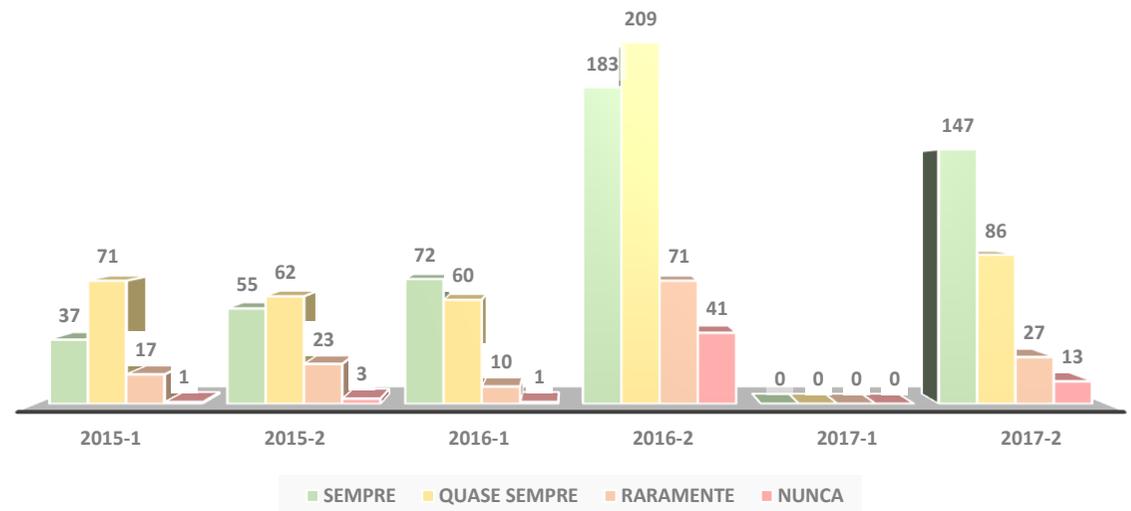
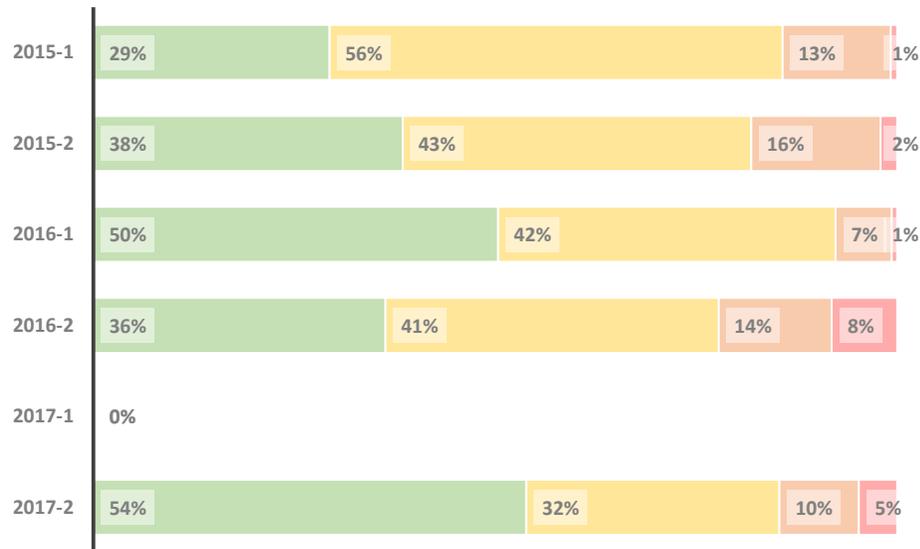
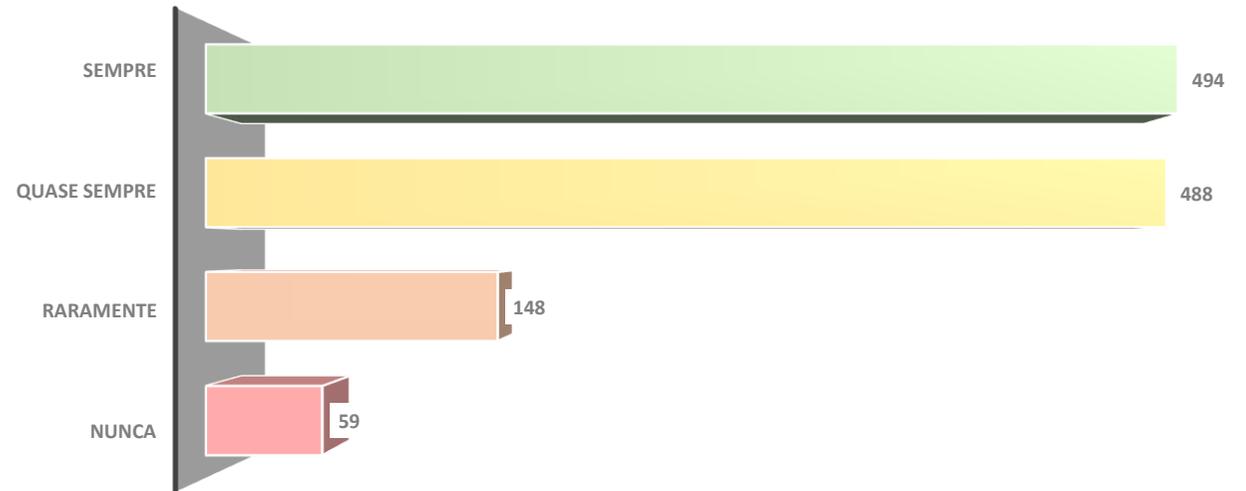
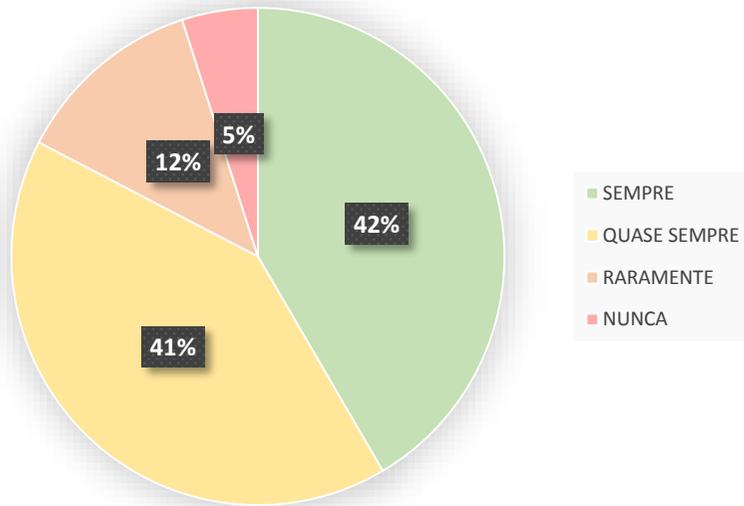


QUESTÕES OBJETIVAS - Qualitativas



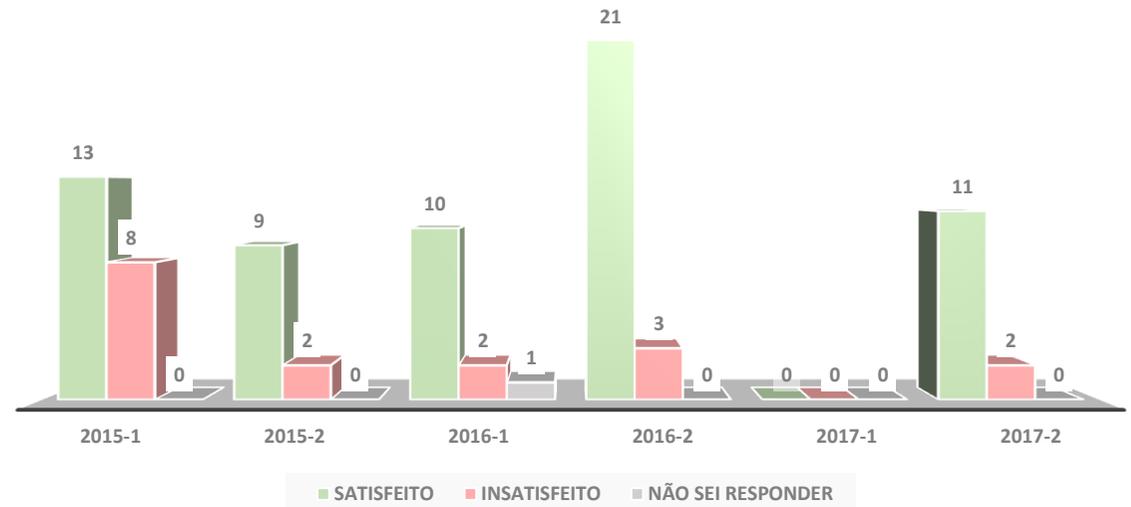
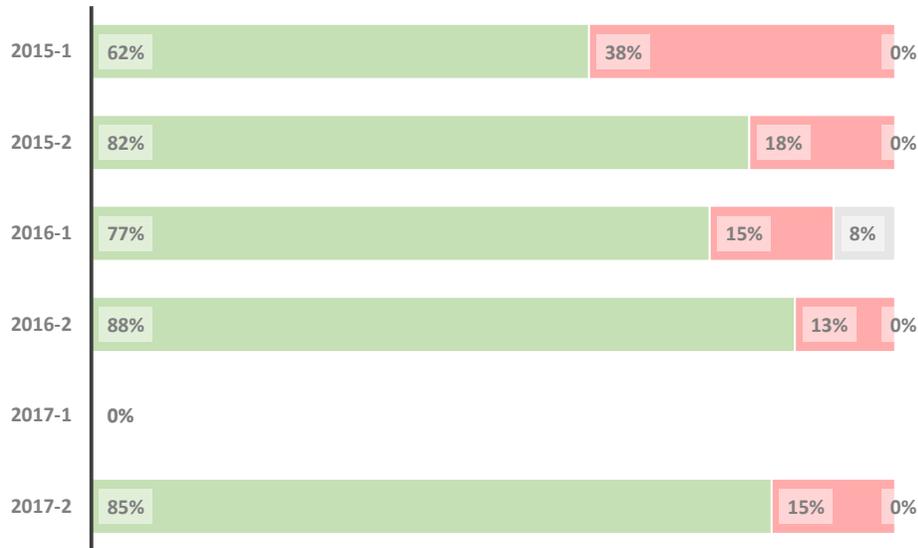
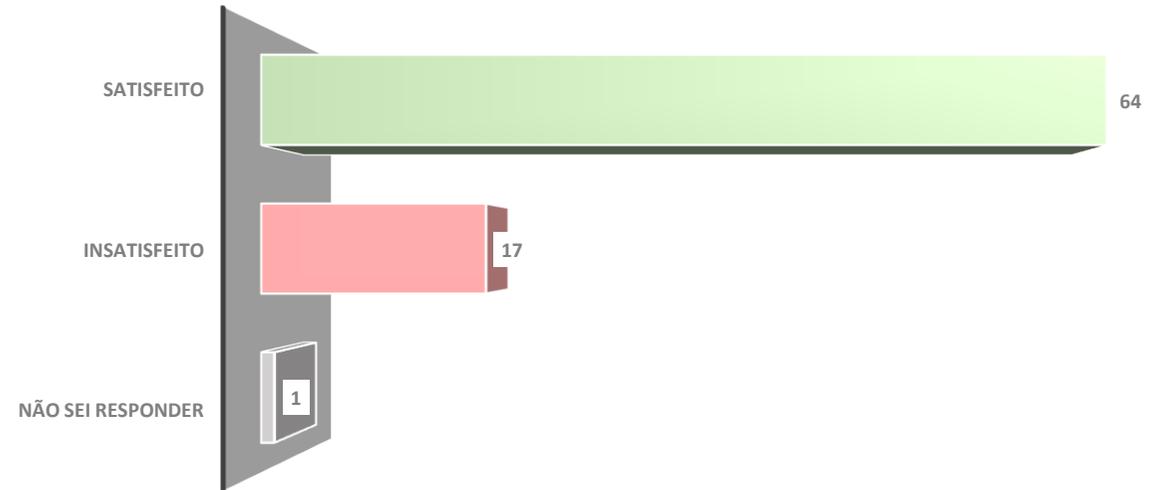
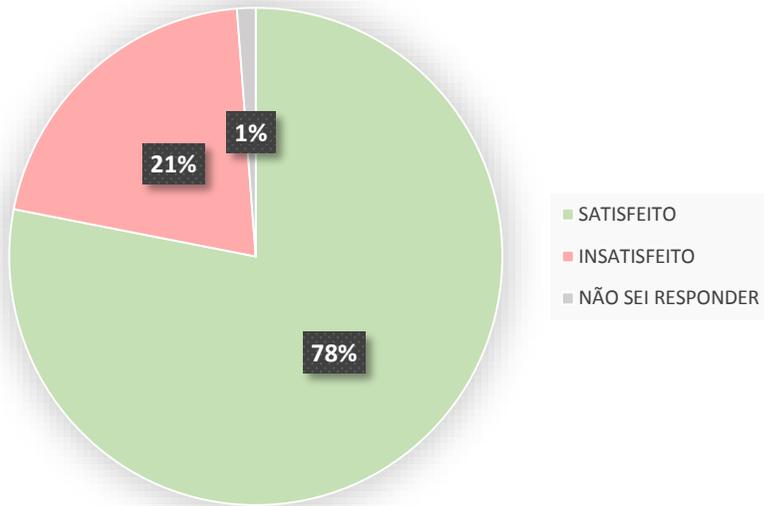


QUESTÕES OBJETIVAS - Periodicidade



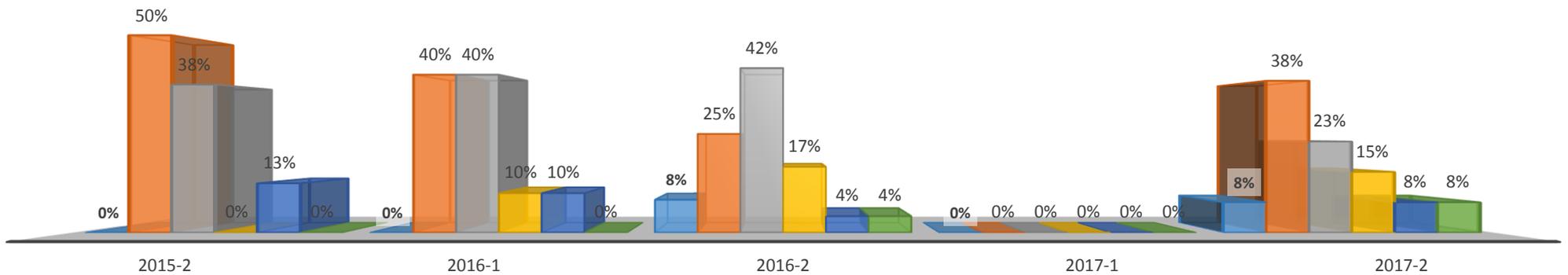
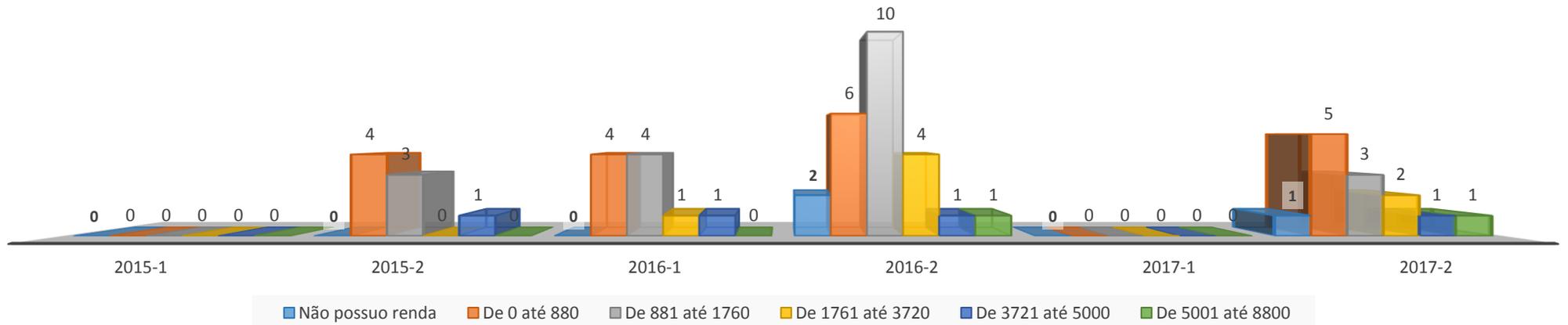
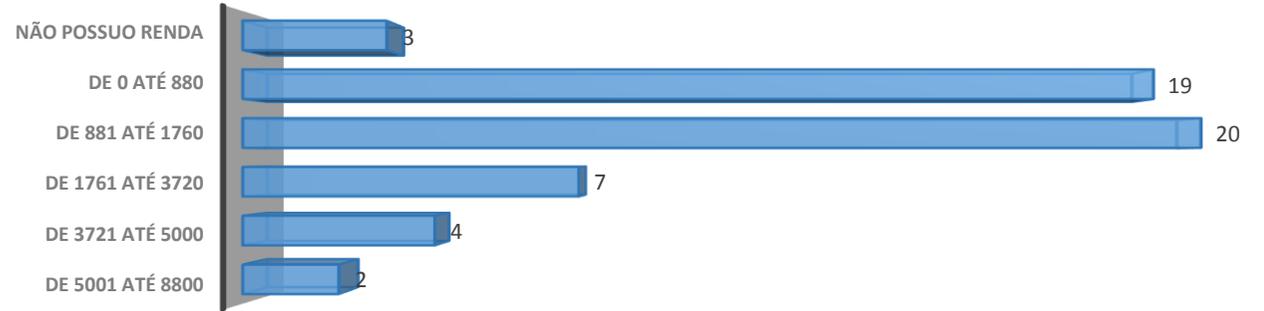
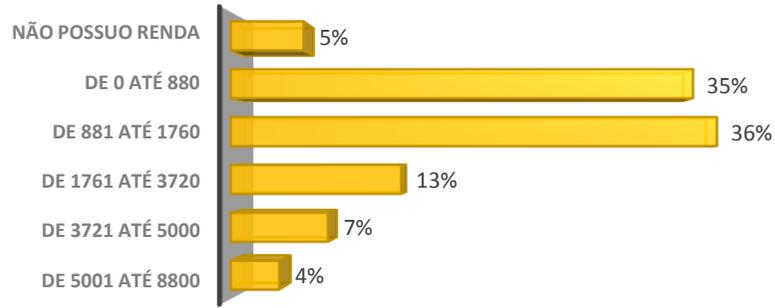


O CURSO - Em relação ao seu curso, você se considera:



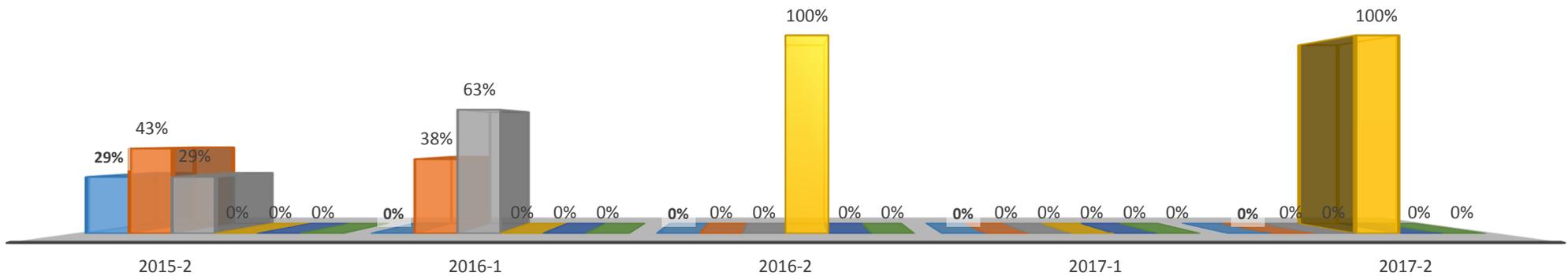
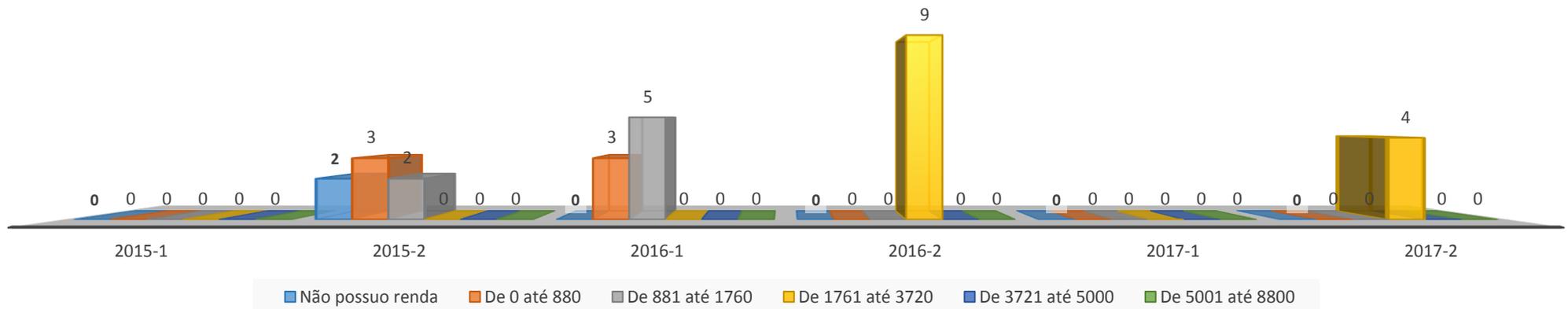
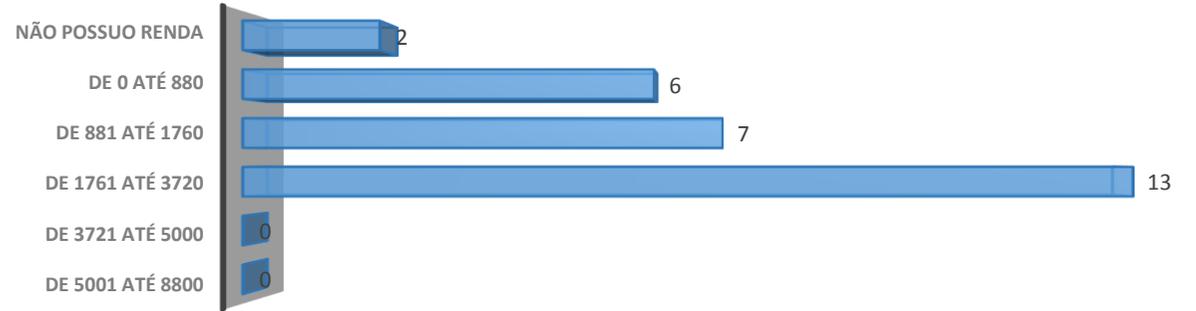
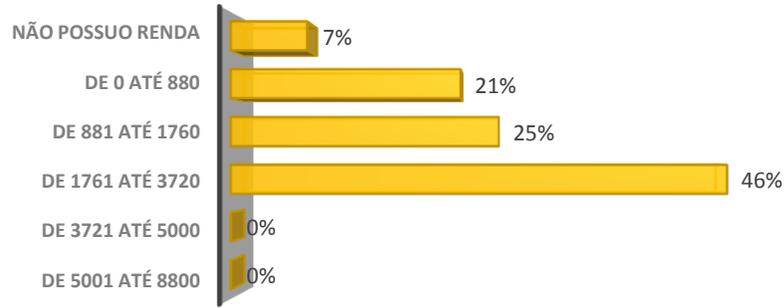


Qual a sua renda mensal atual?



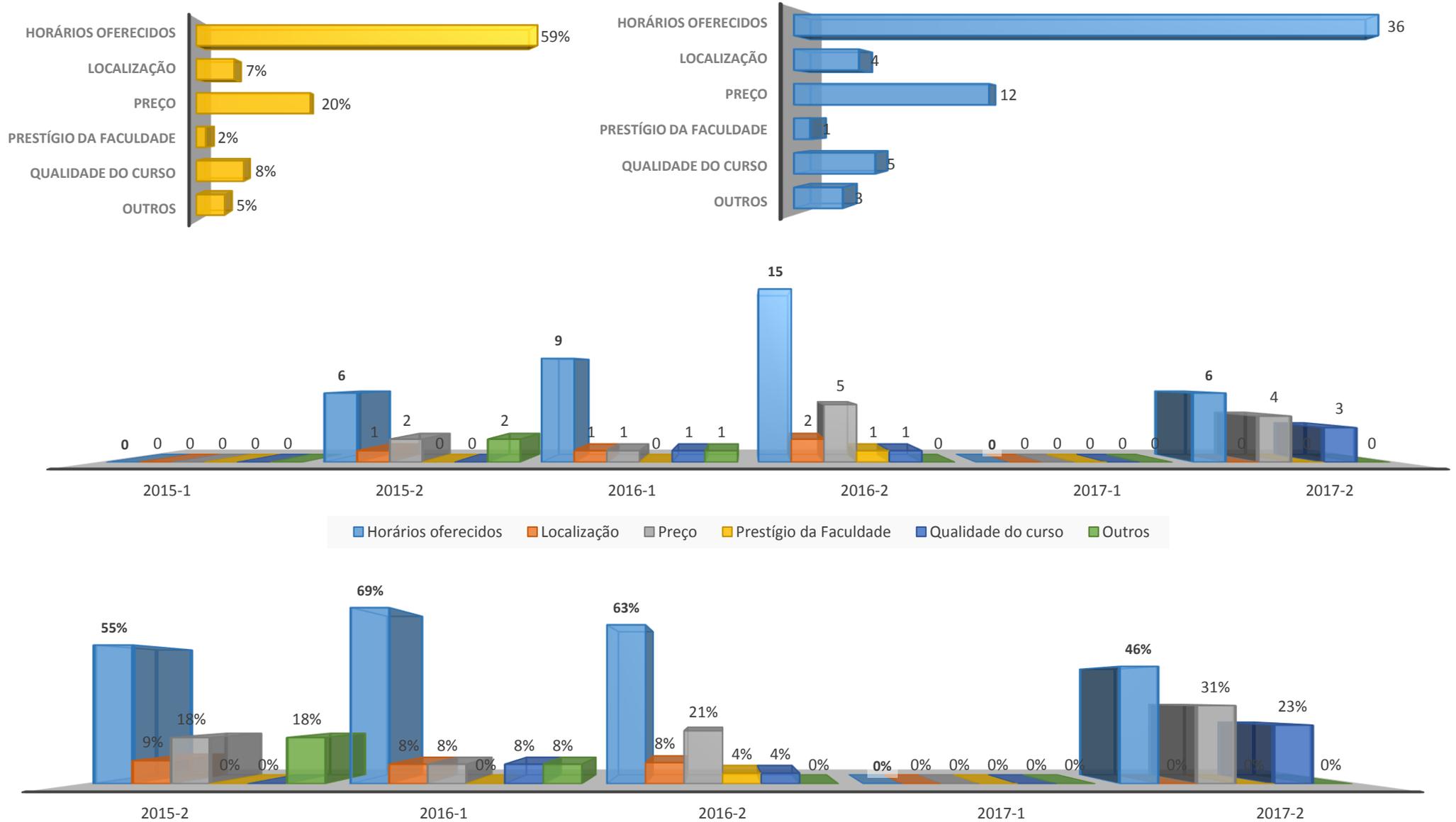


Qual a renda mensal da sua família?



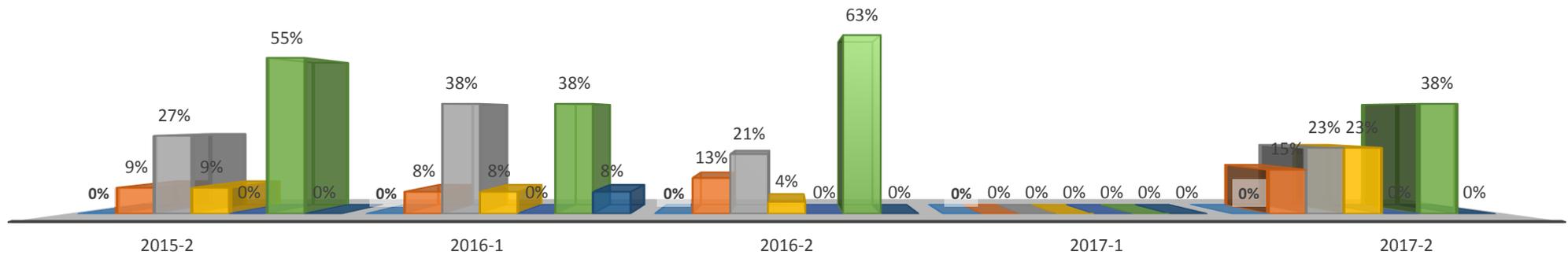
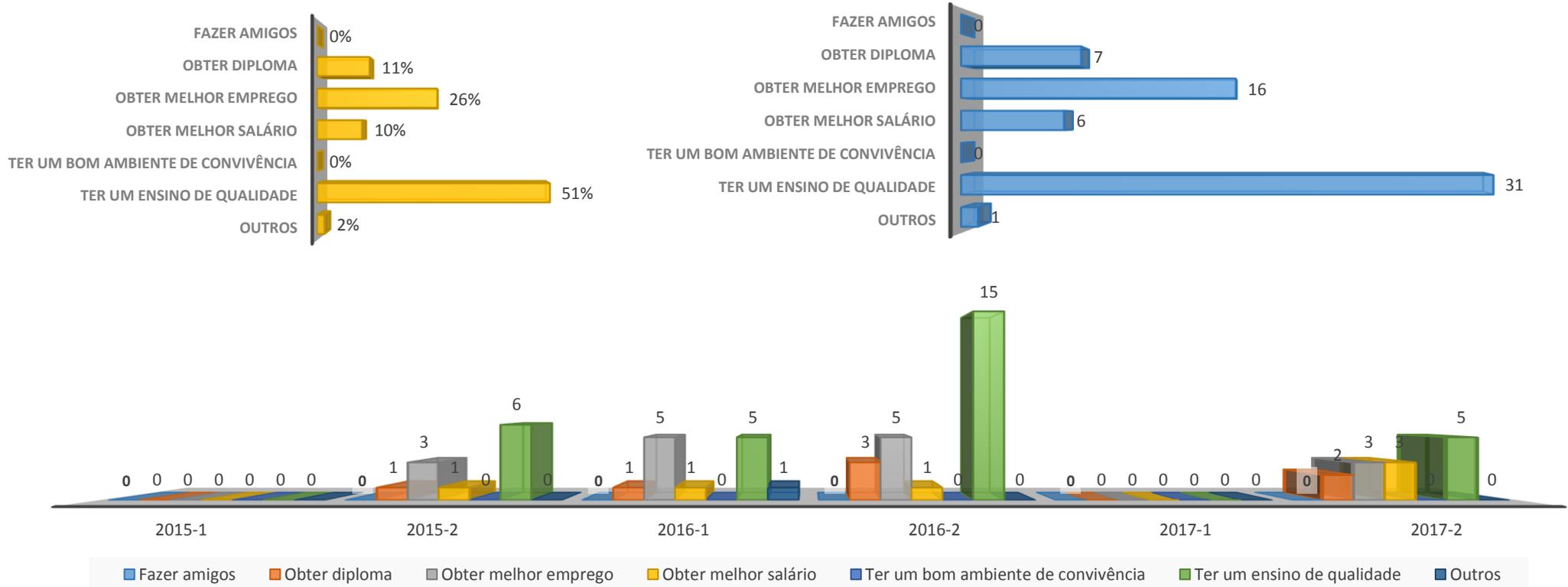


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



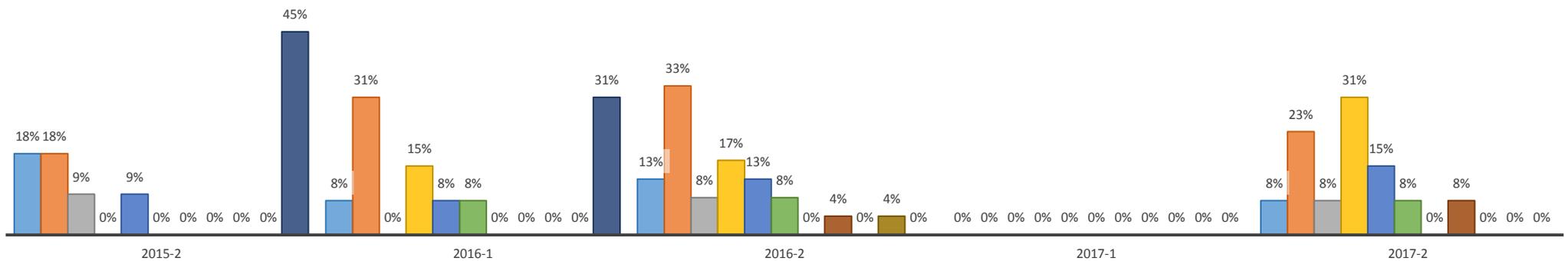
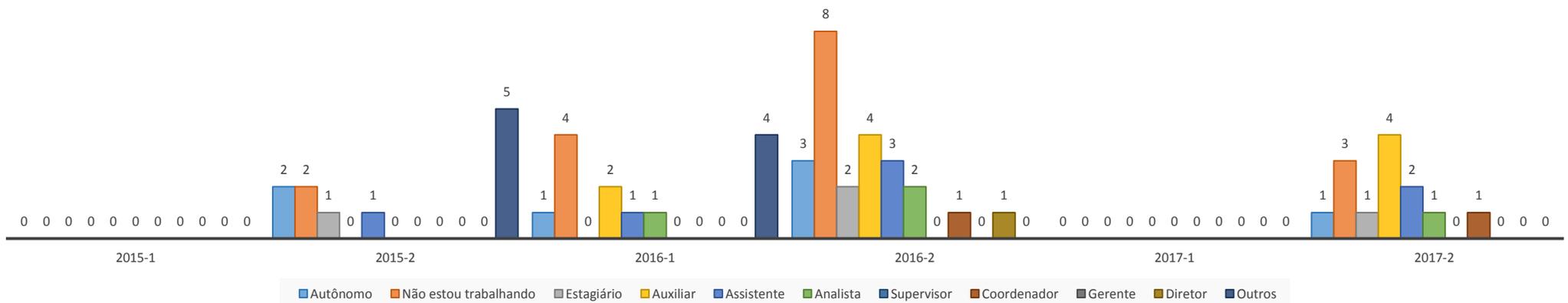
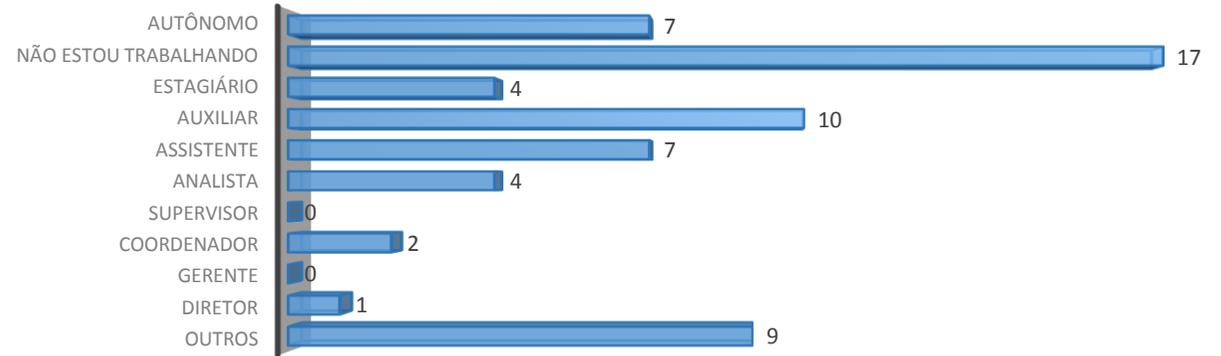
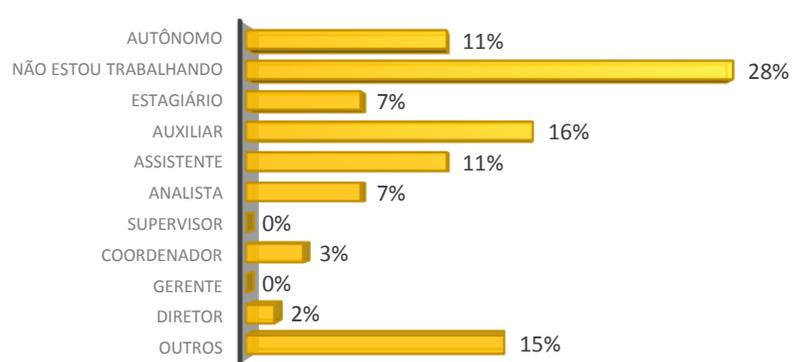


O que é mais importante para você ao cursar uma faculdade?



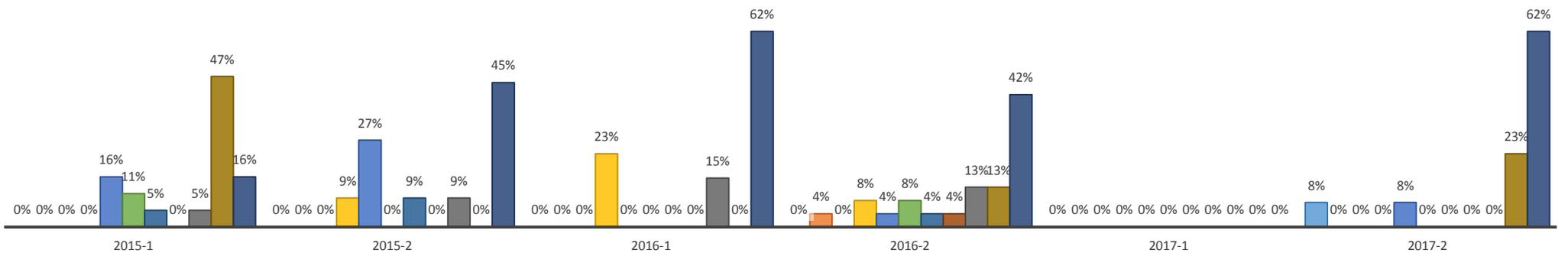
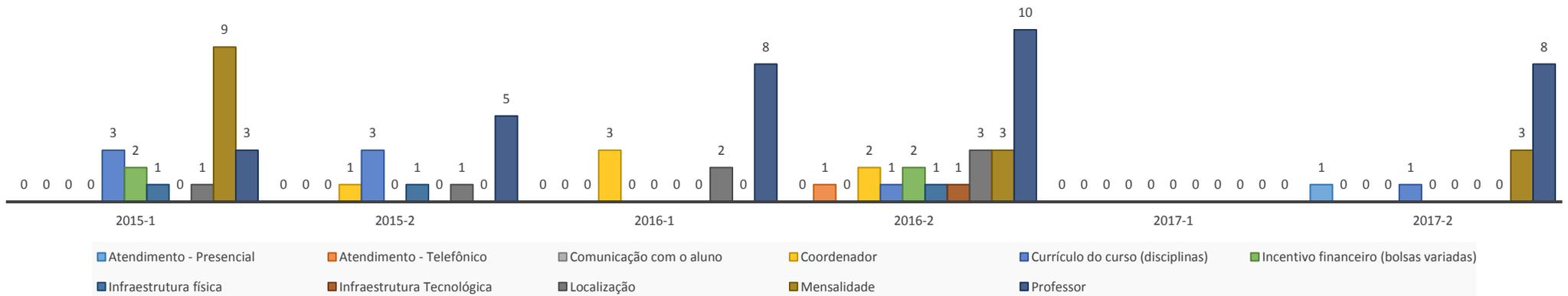
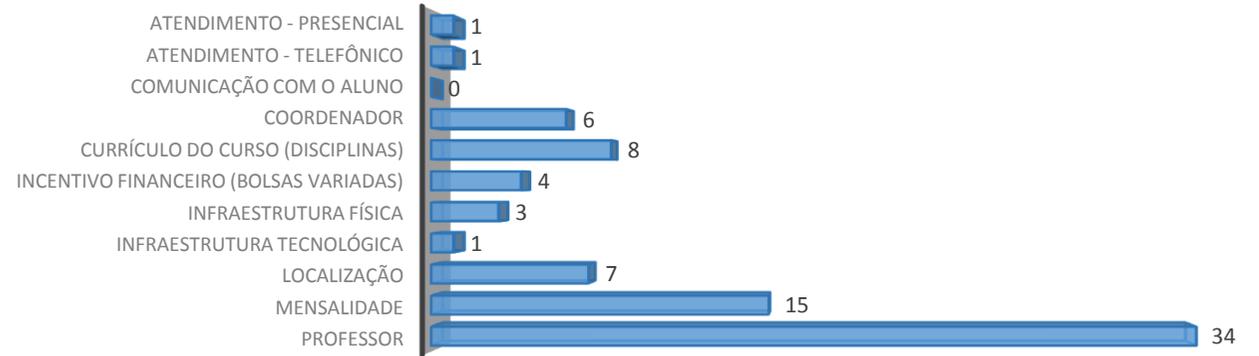


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

