



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	428 21%	1.078 53%	421 21%	105 5%	2.032
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	454 22%	1.077 53%	409 20%	93 5%	2.033
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	325 16%	1.088 54%	497 24%	120 6%	2.030
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	465 23%	1.010 50%	441 22%	118 6%	2.034
SALAS DE AULA : limpeza e ventilação.	515 29%	842 47%	339 19%	81 5%	1.777
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	361 20%	886 50%	438 25%	92 5%	1.777
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	296 15%	779 38%	690 34%	267 13%	2.032
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	249 12%	930 46%	669 33%	184 9%	2.032

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	557 31%	858 48%	305 17%	57 3%	1.777
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	460 35%	682 52%	143 11%	16 1%	1.301
O COORDENADOR: é acessível ao aluno?	558 31%	726 41%	427 24%	67 4%	1.778
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	586 29%	917 45%	423 21%	106 5%	2.032
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	290 22%	682 52%	275 21%	54 4%	1.301
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	1.752 86%	245 12%	28 1%	5 0%	2.030
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	1.297 73%	450 25%	25 1%	4 0%	1.776
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	1.412 70%	574 28%	38 2%	7 0%	2.031
OS PROFESSORES: fazem chamada?	1.591 90%	169 10%	14 1%	3 0%	1.777
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	1.123 63%	614 35%	35 2%	4 0%	1.776
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	1.113 63%	612 34%	46 3%	5 0%	1.776
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	420 26%	750 46%	352 21%	118 7%	1.640
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	511 29%	821 46%	370 21%	74 4%	1.776
Você acessa o aluno online frequentemente?	802 62%	439 34%	53 4%	7 1%	1.301
Você acessa o Office365 (email) frequentemente?	356 27%	359 28%	329 25%	258 20%	1.302
Você acessa o portal frequentemente?	671 52%	522 40%	99 8%	9 1%	1.301
Você se sente apto para utilizar os recursos de TI?	415 32%	628 48%	228 17%	32 2%	1.303
Você utiliza o Moodlerooms (AVA) frequentemente?	629 48%	512 39%	117 9%	42 3%	1.300
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	174 13%	327 25%	545 42%	257 20%	1.303
Você utiliza o recurso de internet frequente?	577 44%	430 33%	242 19%	53 4%	1.302
Você utiliza o recurso de WIFI frequentemente?	355 27%	201 15%	166 13%	582 45%	1.304

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	3.093 20%	7.690 49%	3.904 25%	1.060 7%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	15.649 47%	11.518 35%	4.260 13%	1.760 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	1.063	60%
Localização	68	4%
Preço	241	14%
Prestígio da Faculdade	40	2%
Qualidade do curso	339	19%
Outros	25	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	61	3%
Obter melhor emprego	601	34%
Obter melhor salário	92	5%
Ter um bom ambiente de convivência	3	0%
Ter um ensino de qualidade	979	55%
Outros	39	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	95	5%
Não estou trabalhando	575	32%
Estagiário	289	16%
Auxiliar	451	25%
Assistente	167	9%
Analista	49	3%
Supervisor	18	1%
Coordenador	12	1%
Gerente	13	1%
Diretor	1	0%
Outros	106	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	1.922	95%
INSATISFEITO	87	4%
NÃO SEI RESPONDER	21	1%

Qual a sua renda mensal atual?

Não possuo renda	172	10%
De 0 até 880	715	40%
De 881 até 1760	634	36%
De 1761 até 3720	116	7%
De 3721 até 5000	8	0%
De 5001 até 8800	2	0%

Qual a renda mensal da sua família?

Não possuo renda	41	5%
De 0 até 880	140	19%
De 881 até 1760	209	28%
De 1761 até 3720	363	48%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	29	1%
Atendimento - Telefônico	18	1%
Comunicação com o aluno	46	2%
Coordenador	28	1%
Currículo do curso (disciplinas)	269	13%
Incentivo financeiro (bolsas variadas)	124	6%
Infraestrutura física	26	1%
Infraestrutura Tecnológica	21	1%
Localização	233	12%
Mensalidade	150	7%
Professor	1.057	53%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	447	23%
Atendimento - Telefônico	154	8%
Comunicação com o aluno	370	19%
Coordenador	208	11%
Currículo do curso (disciplinas)	57	3%
Incentivo financeiro (bolsas variadas)	155	8%
Infraestrutura física	203	10%
Infraestrutura Tecnológica	95	5%
Localização	75	4%
Mensalidade	103	5%
Professor	74	4%

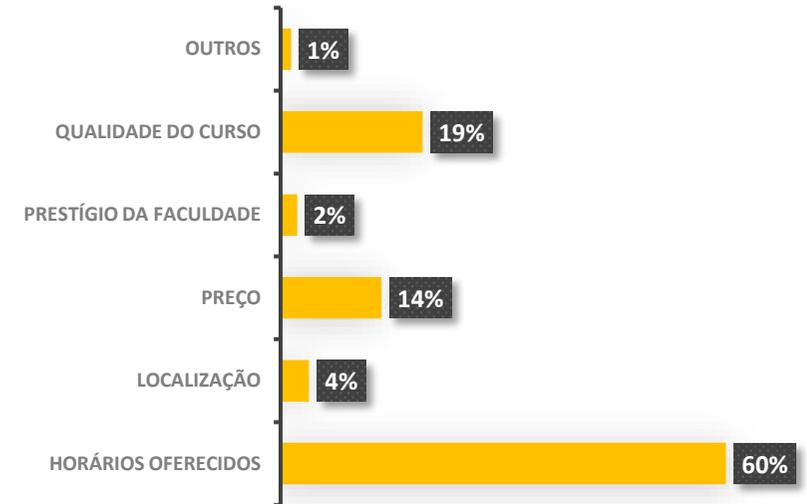
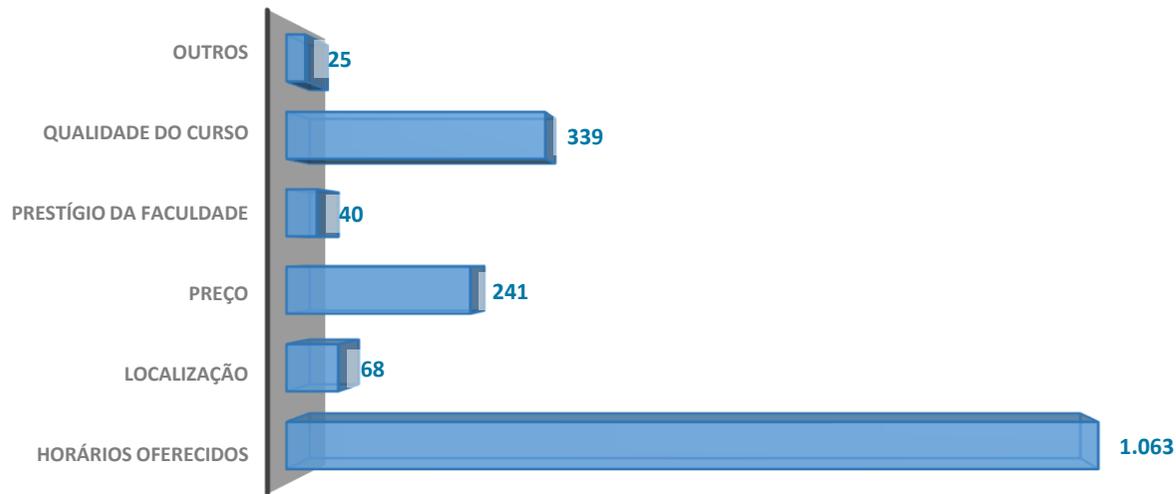
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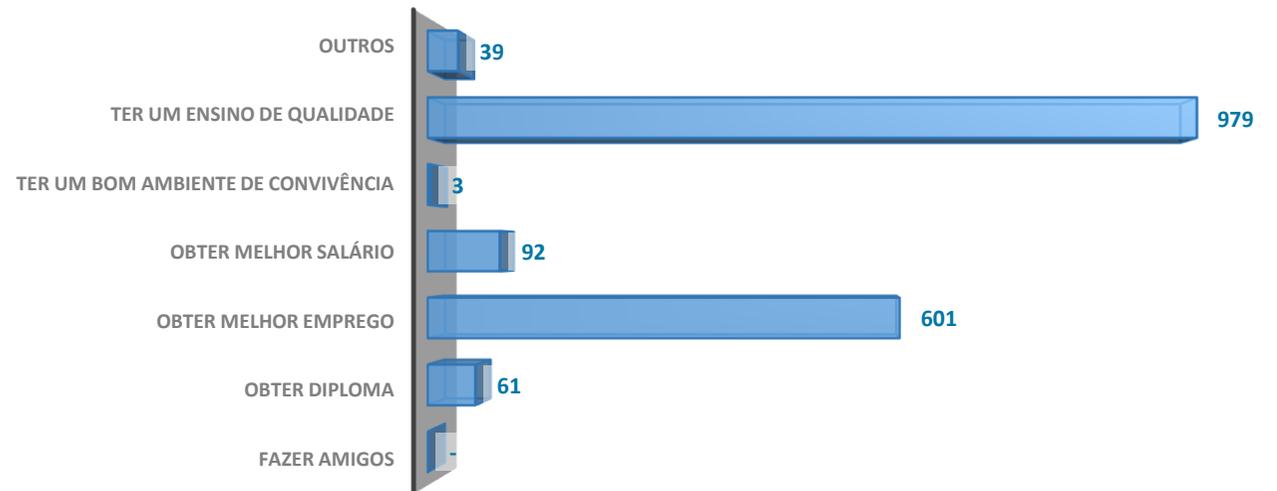
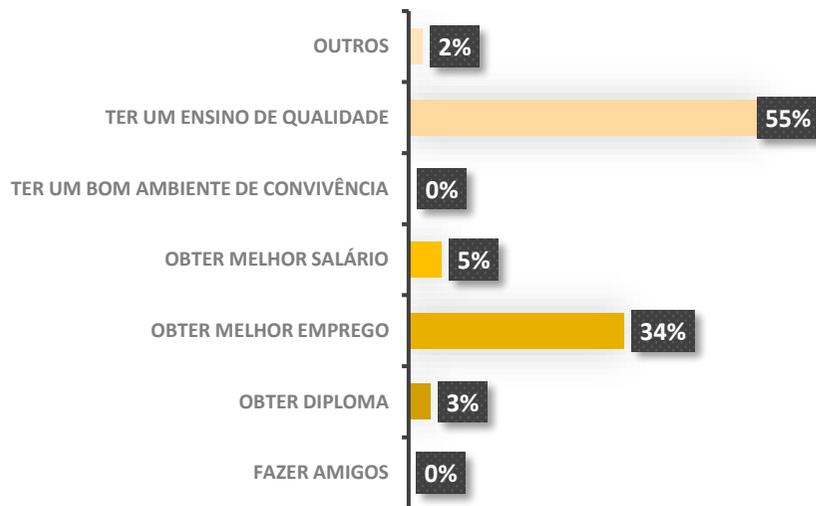
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

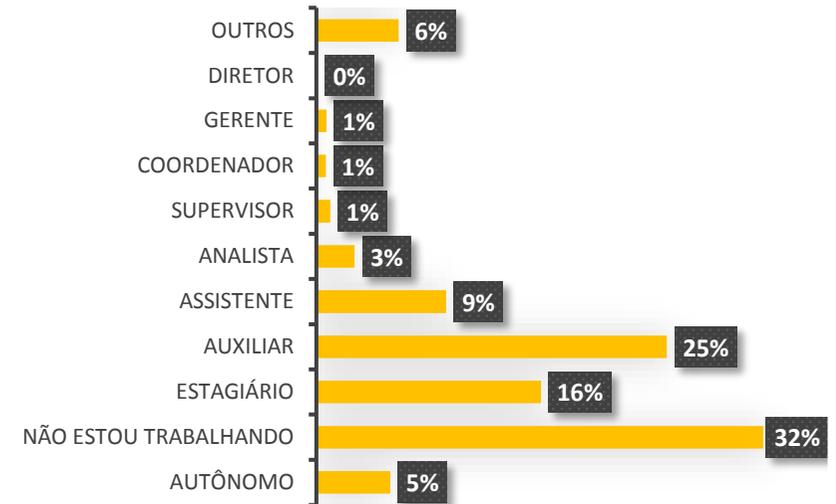
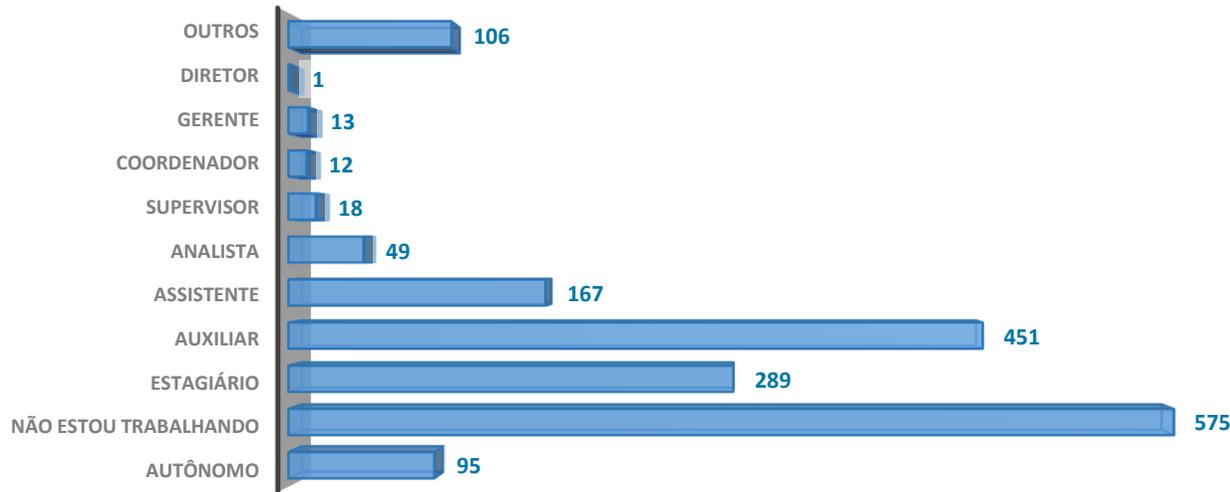


O que é mais importante para você ao cursar uma faculdade?

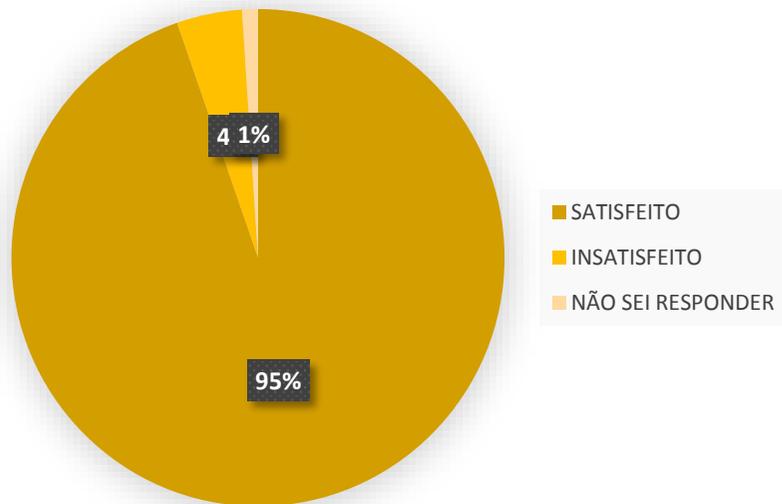




Qual o cargo que você ocupa na empresa em que trabalha?

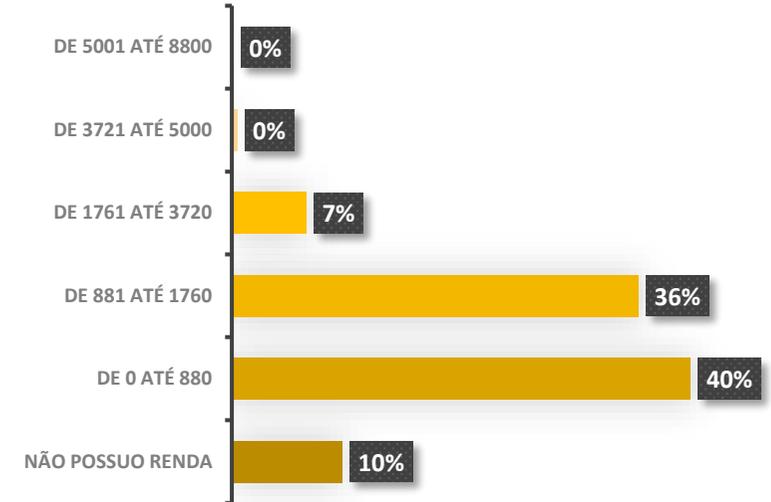
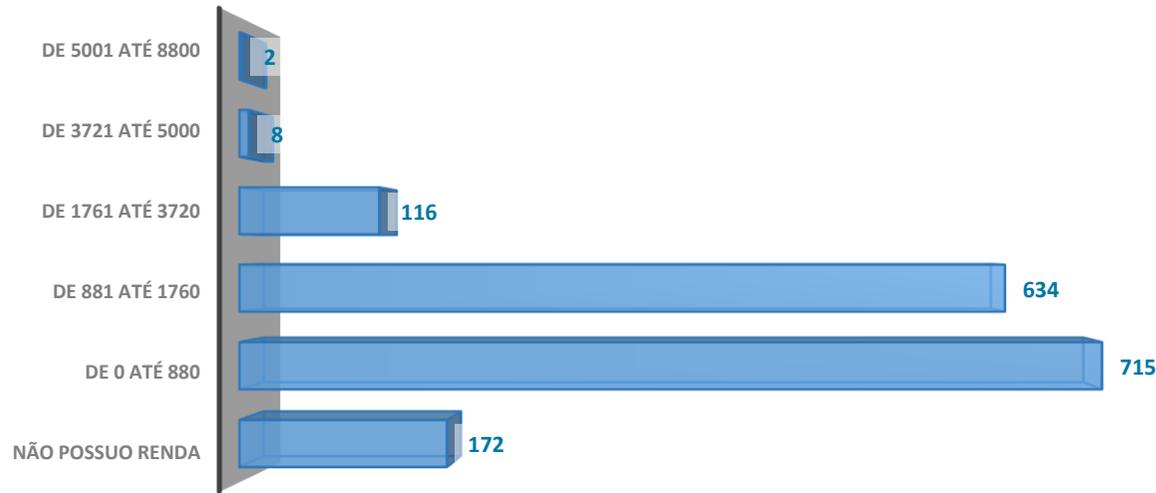


O CURSO - Em relação ao seu curso, você se considera:

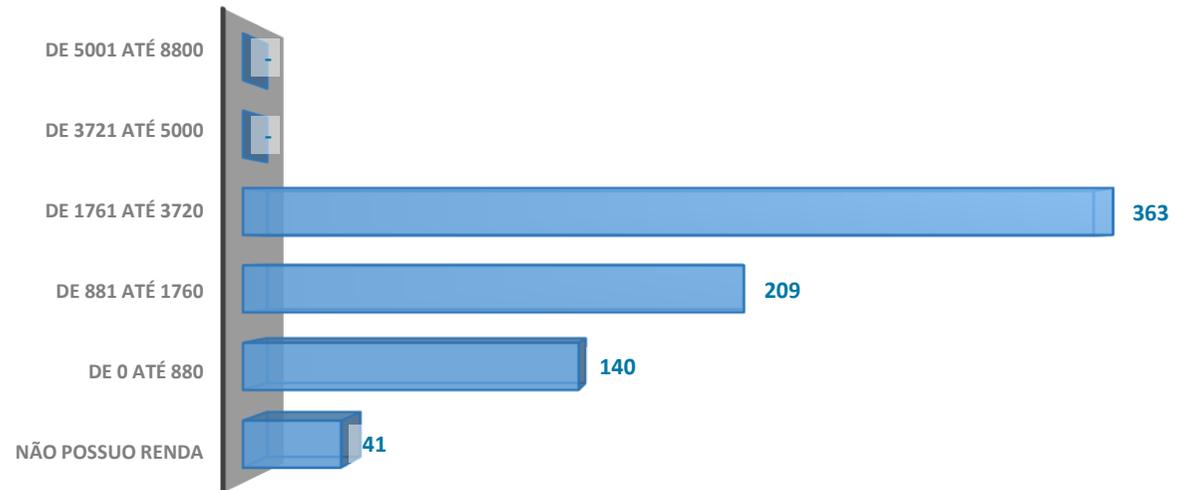
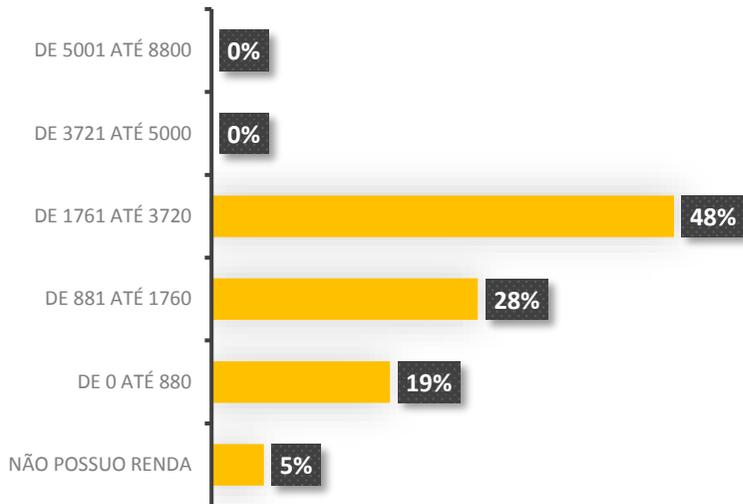




Qual a sua renda mensal atual?

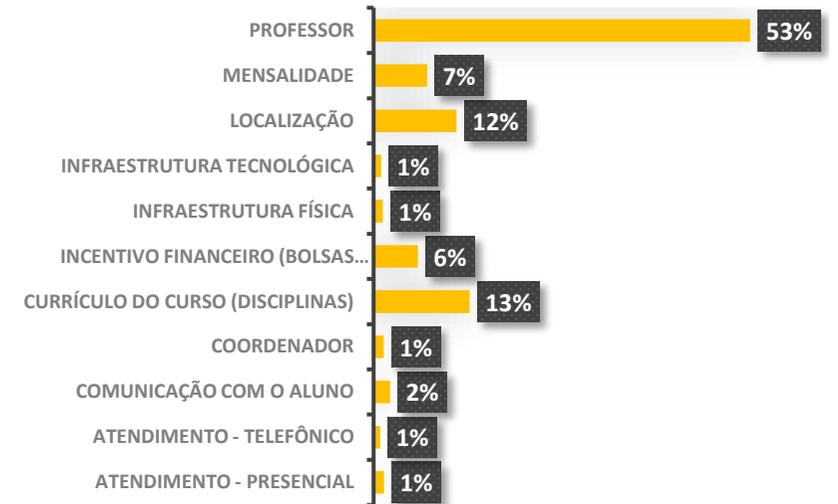
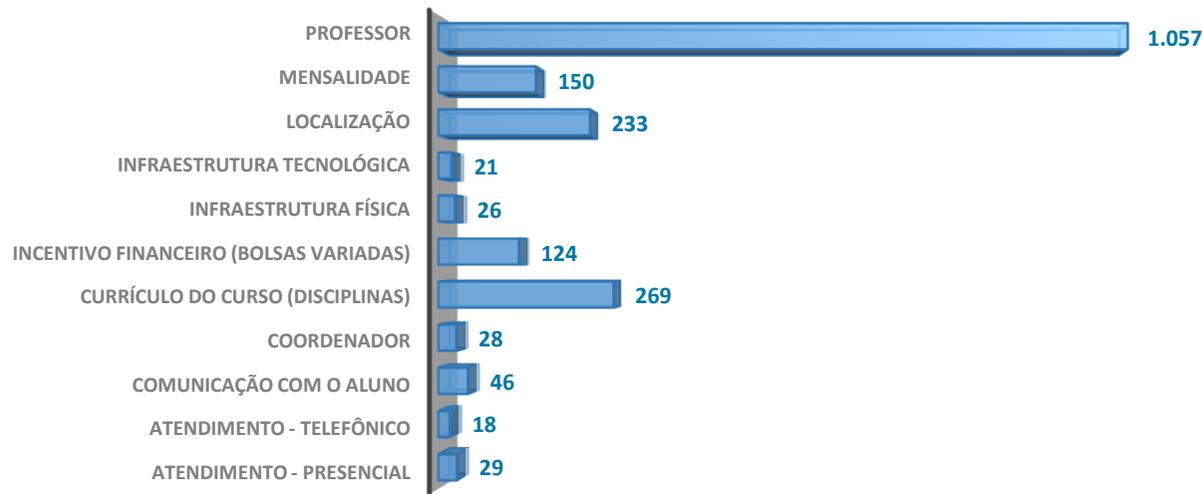


Qual a renda mensal da sua família?

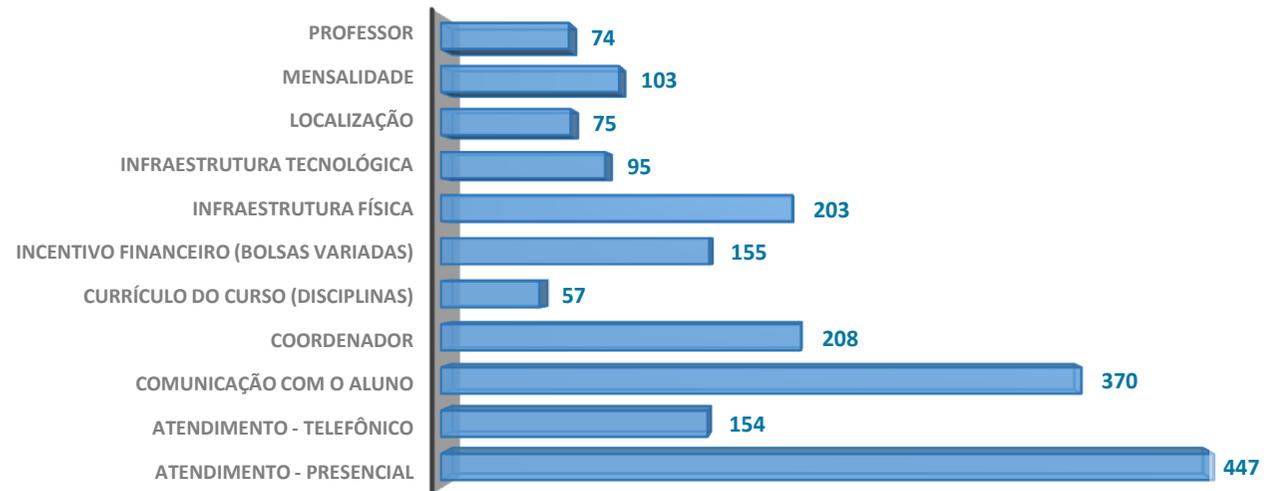
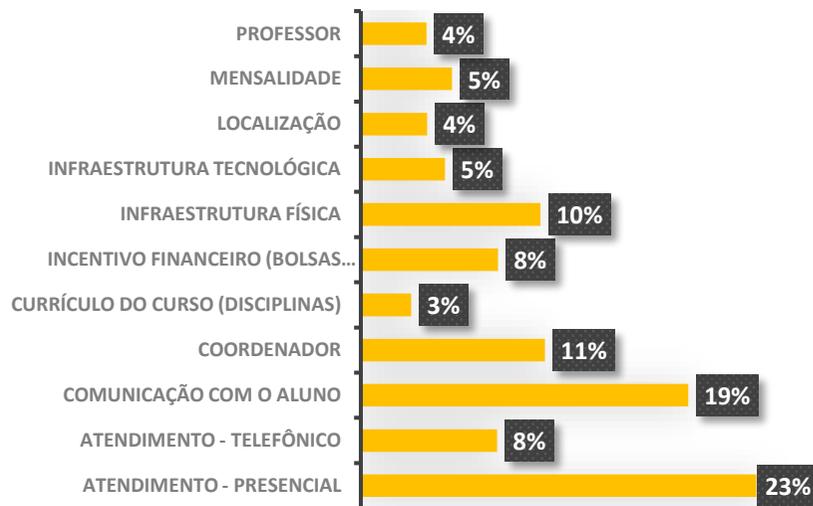




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

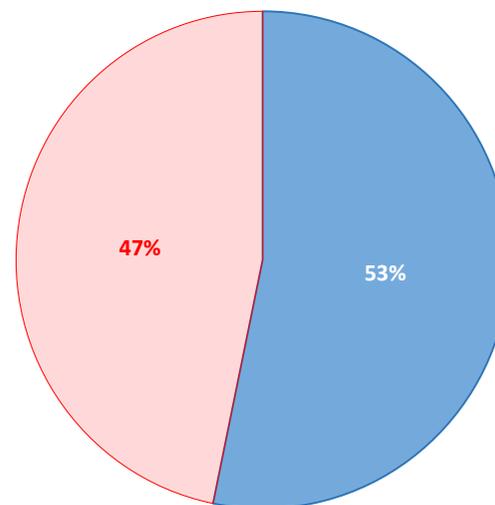
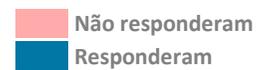
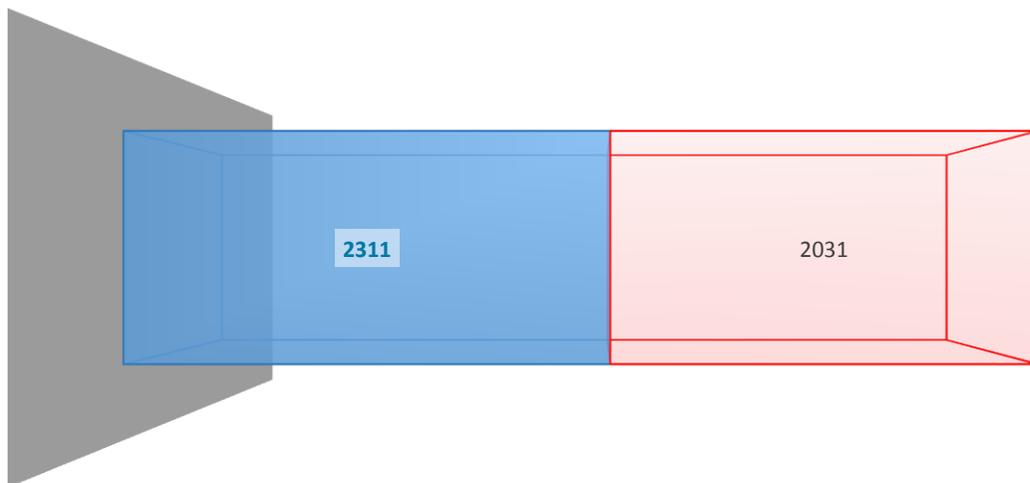


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



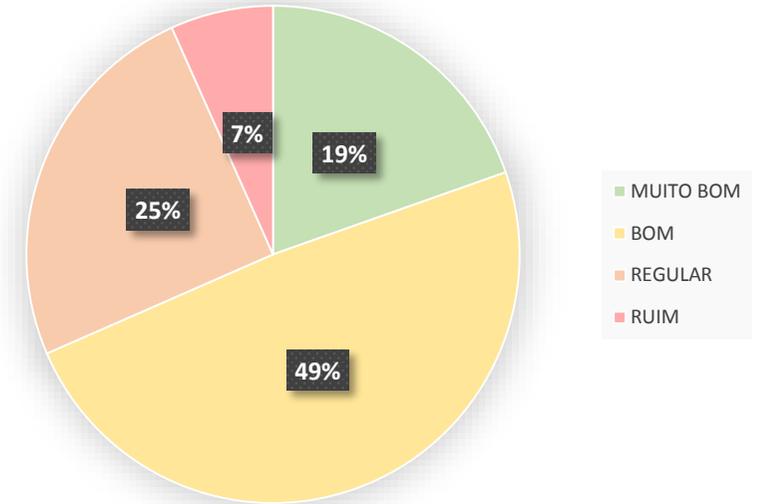
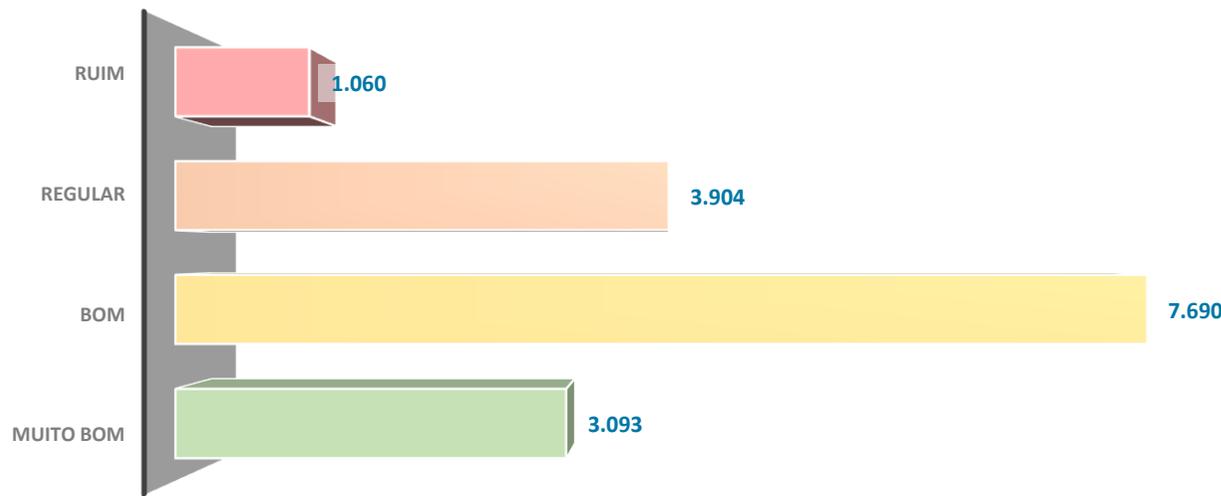


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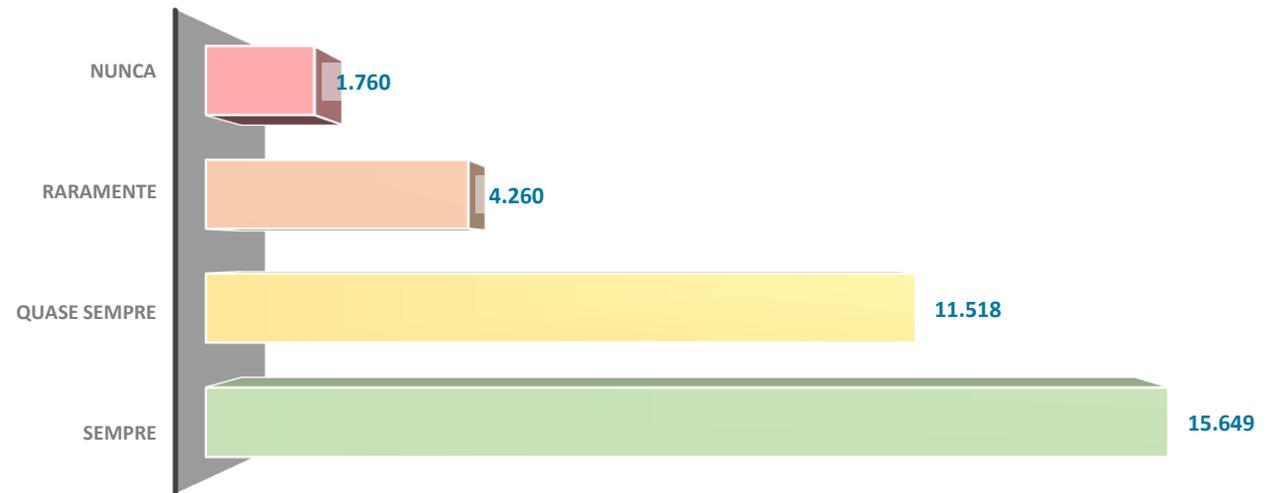
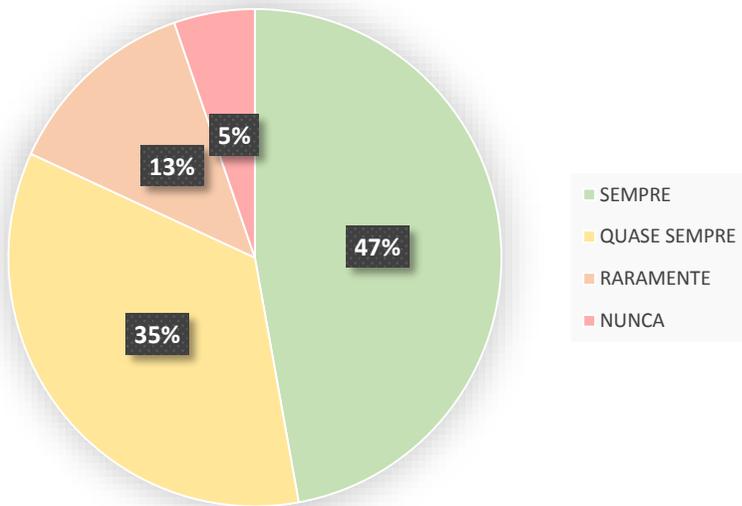




GERAL - Questões Objetivas Qualitativas

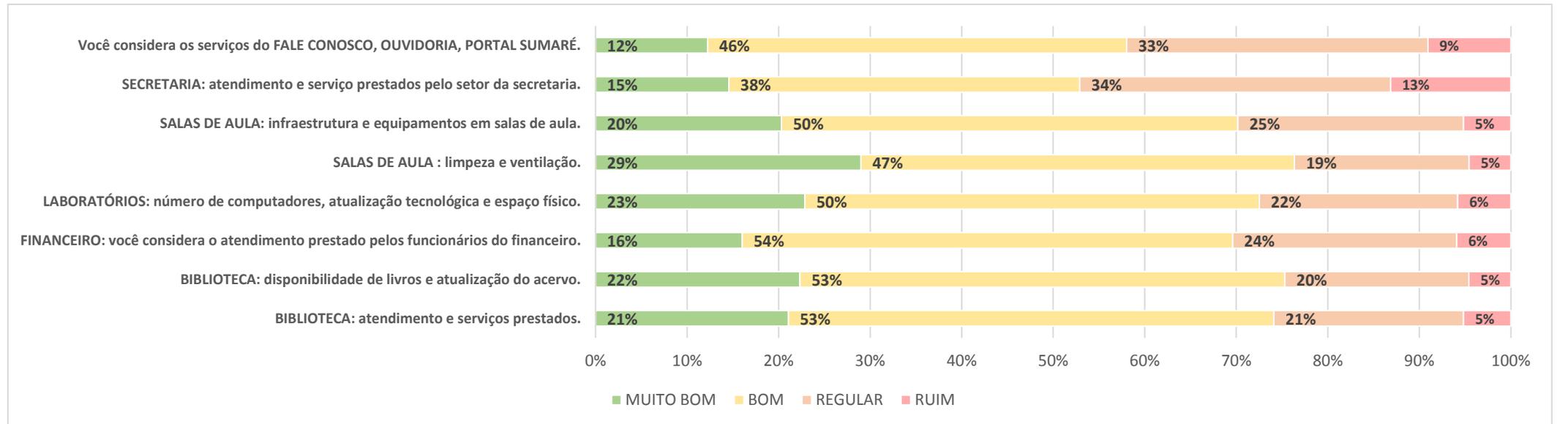
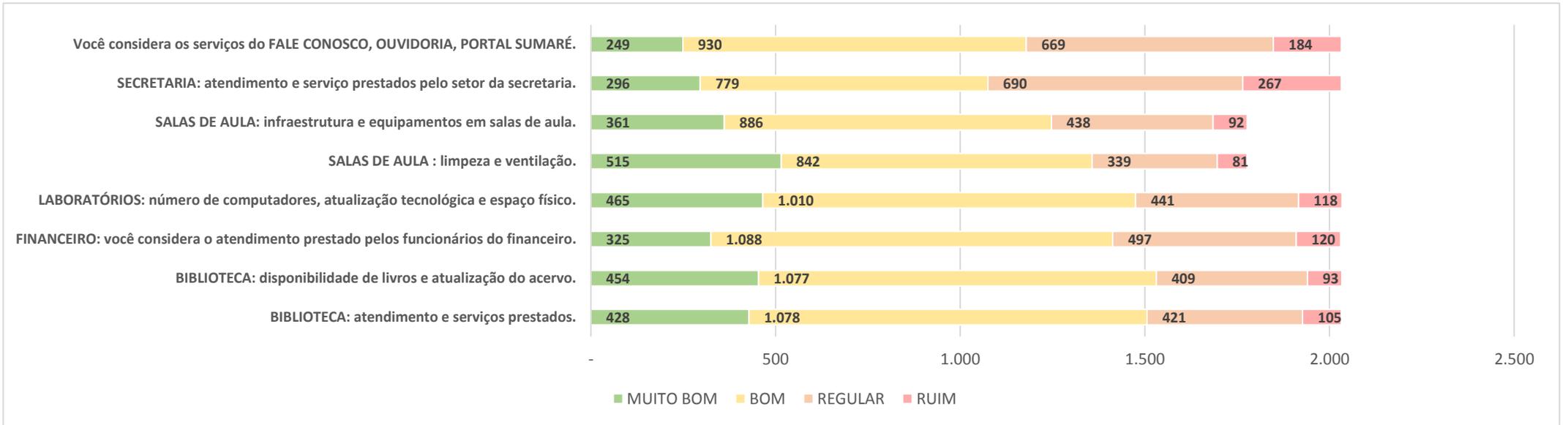


GERAL - Questões Objetivas Periodicidade



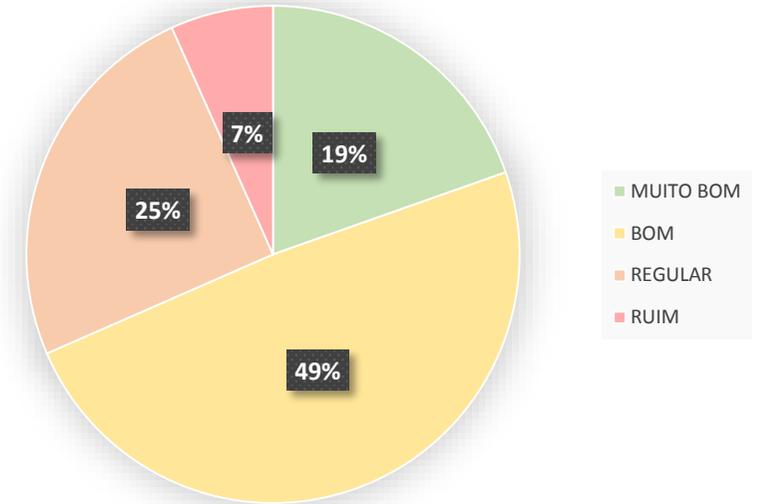
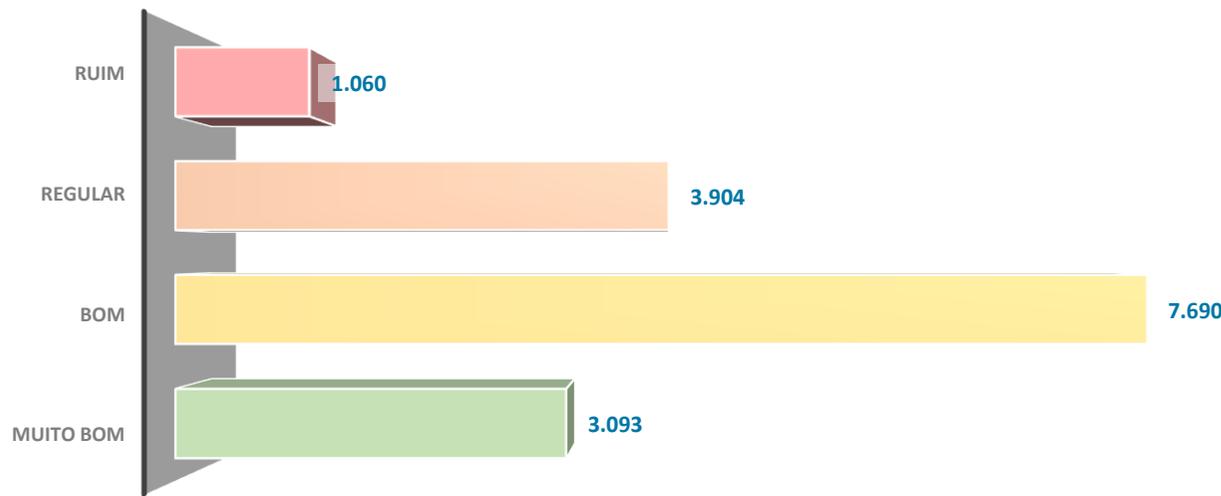


Questões Objetivas

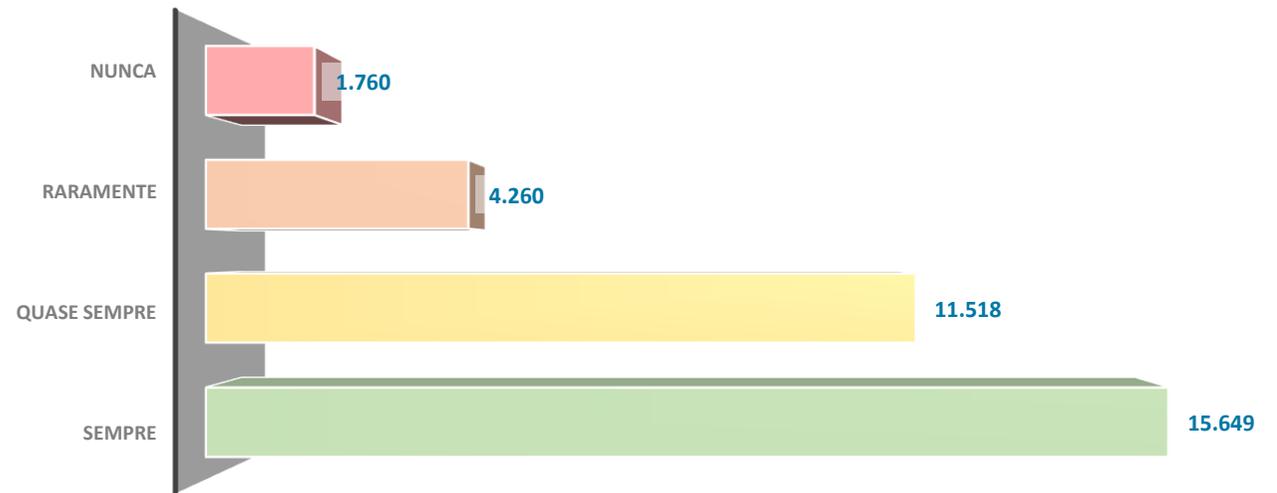
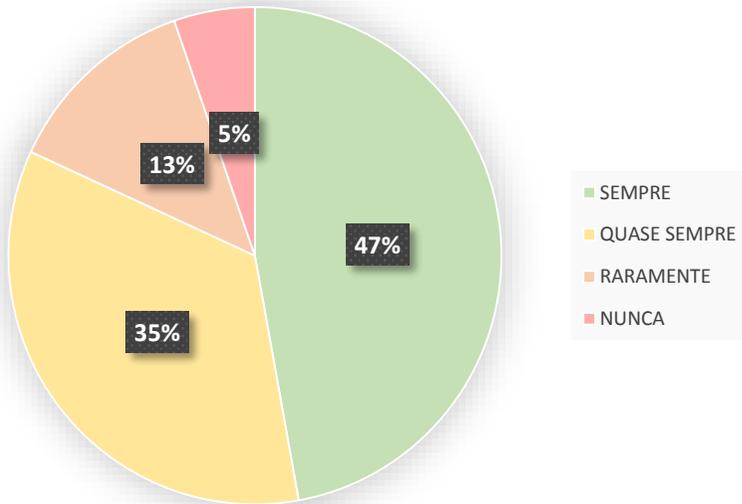




GERAL - Questões Objetivas Qualitativas

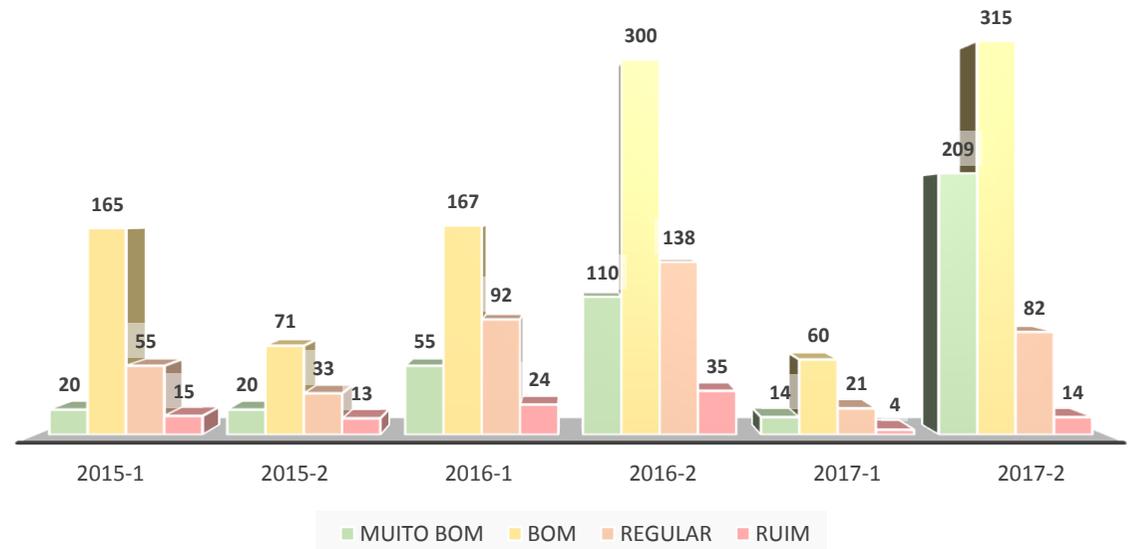
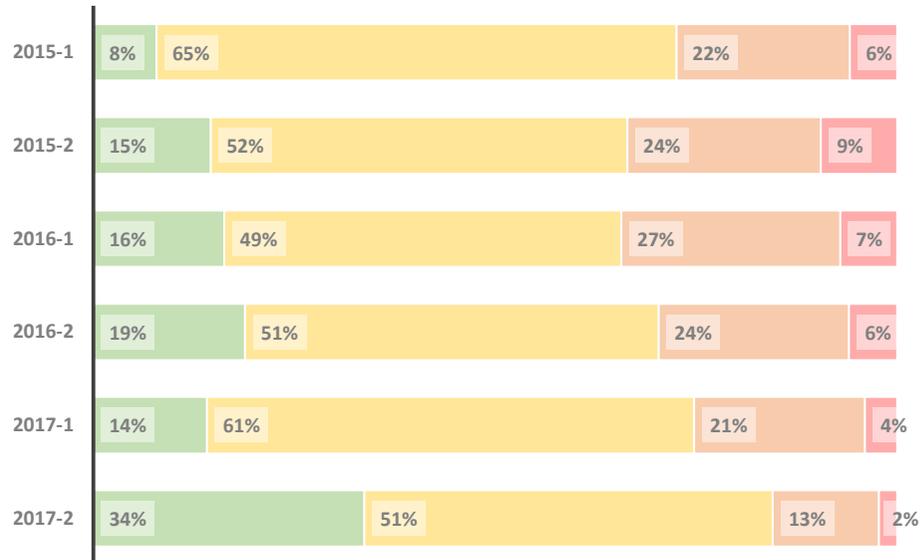
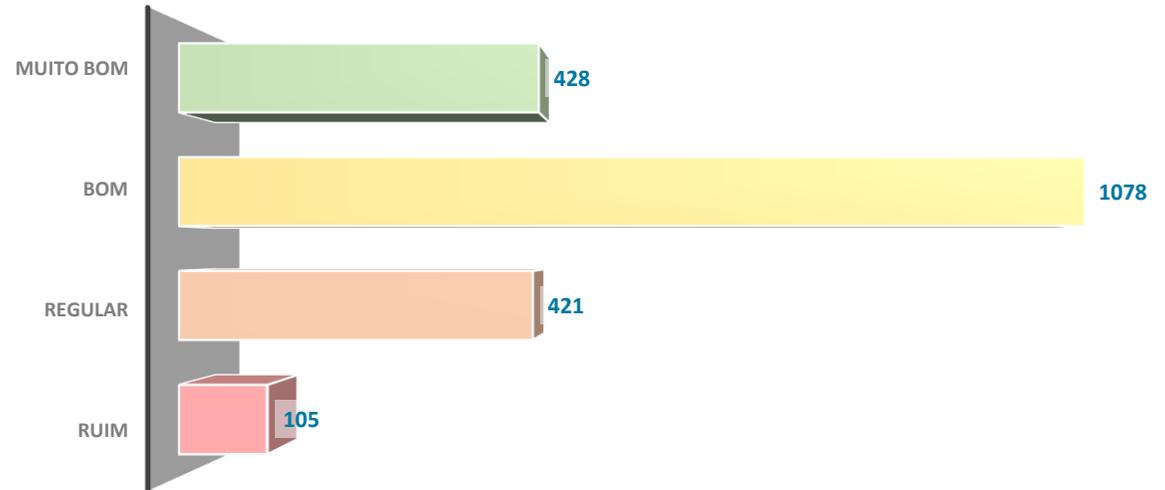
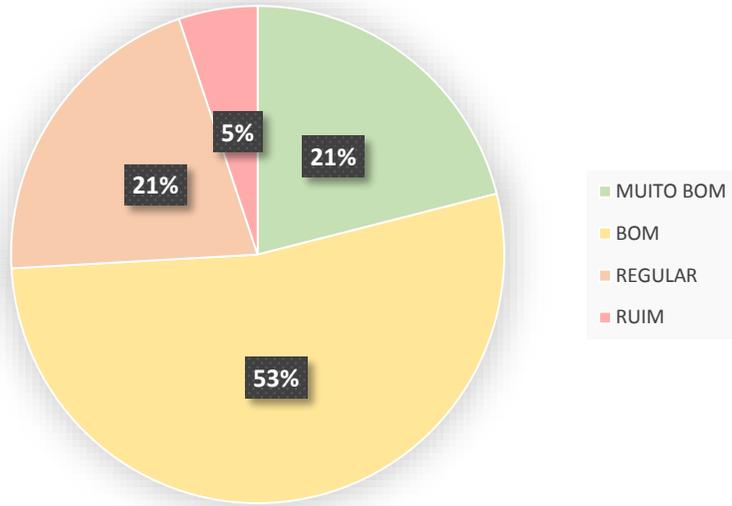


GERAL - Questões Objetivas Periodicidade



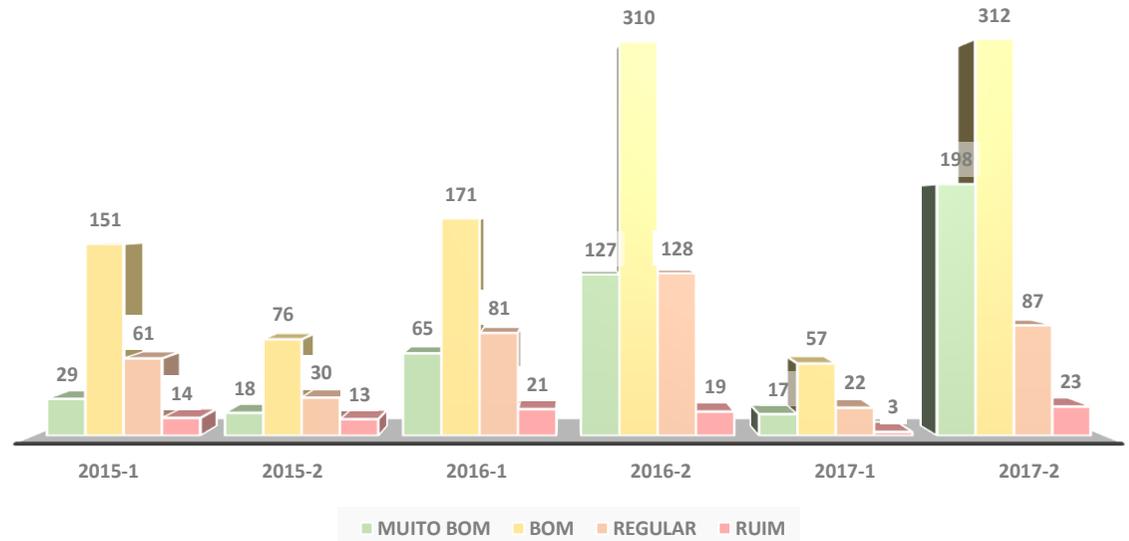
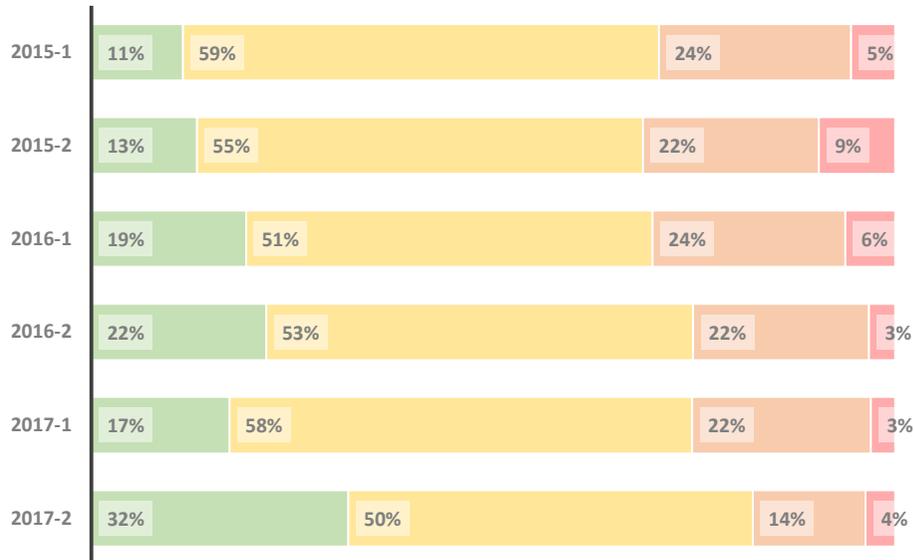
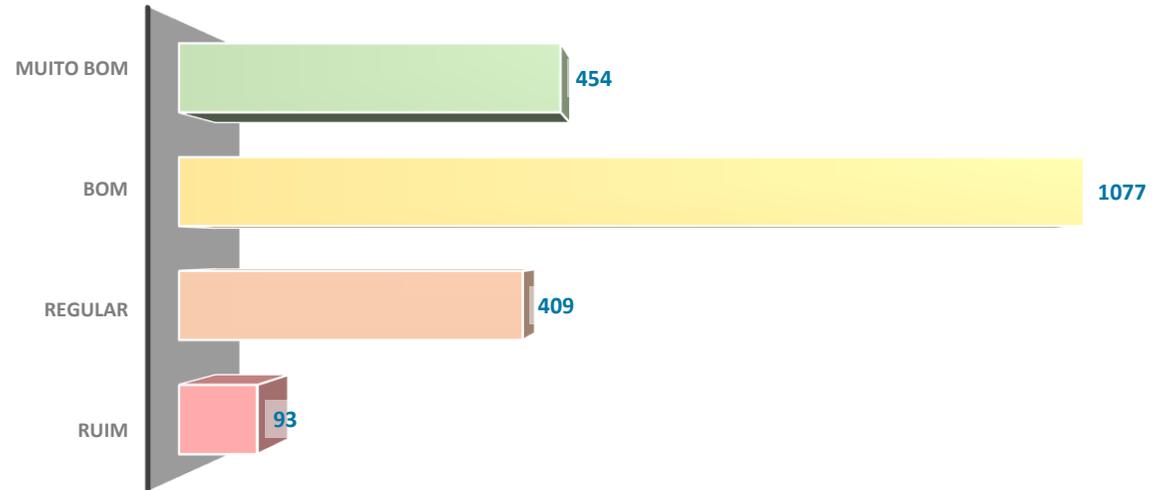
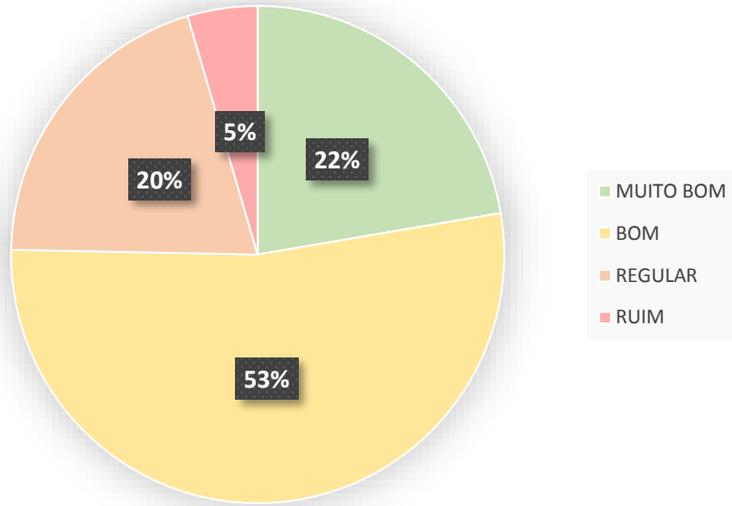


BIBLIOTECA: atendimento e serviços prestados.



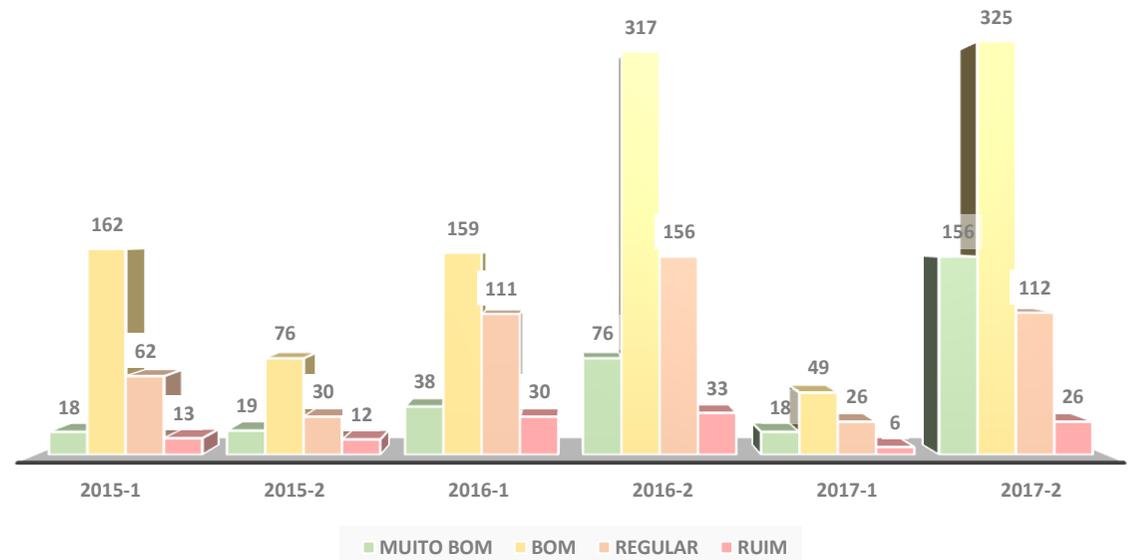
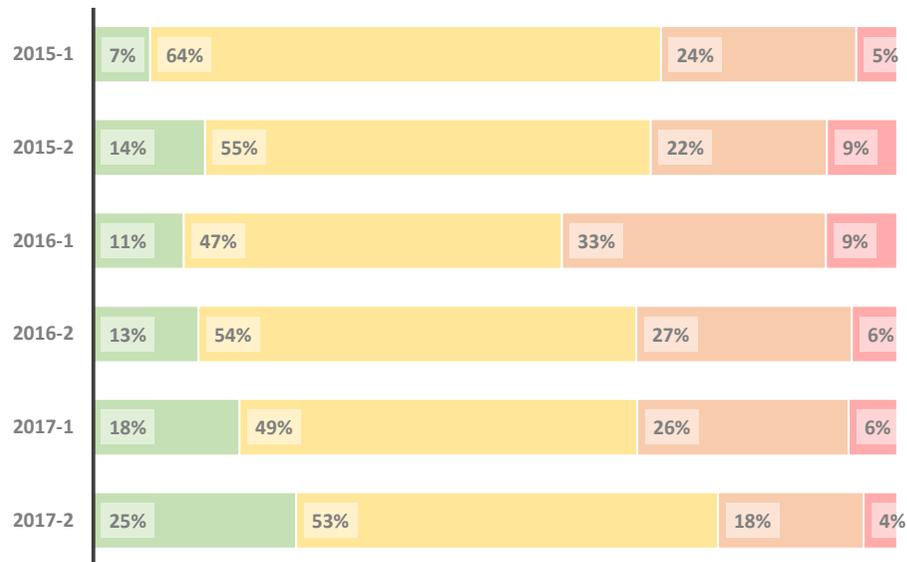
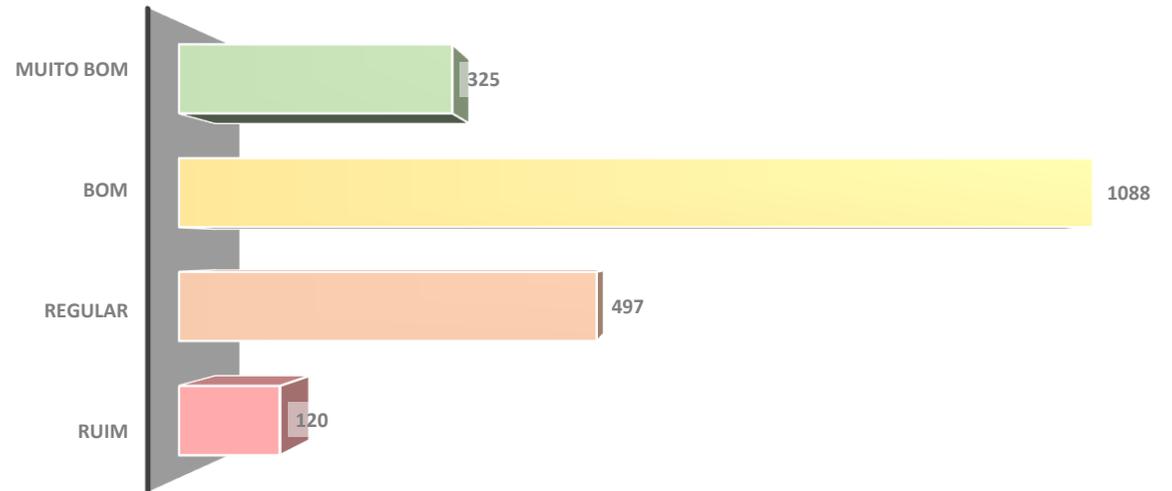
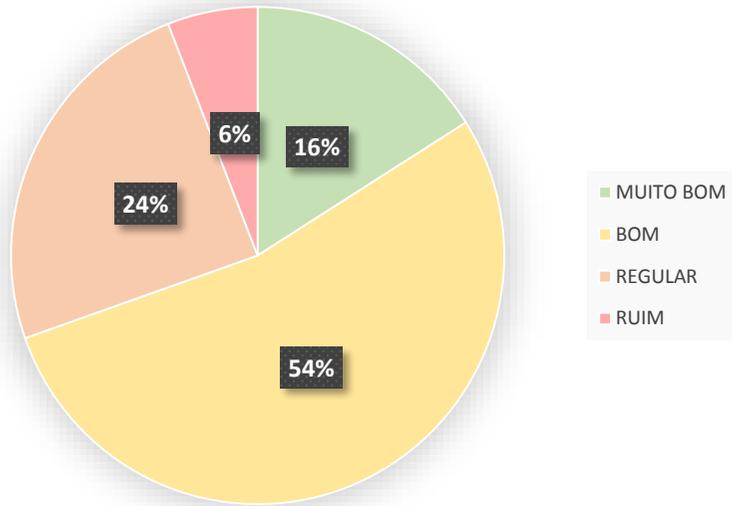


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



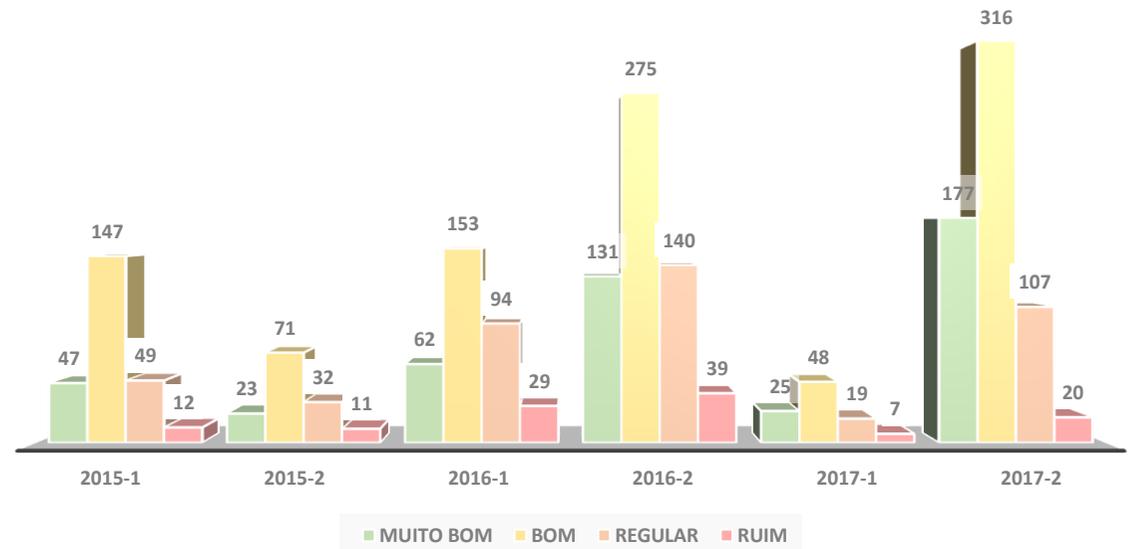
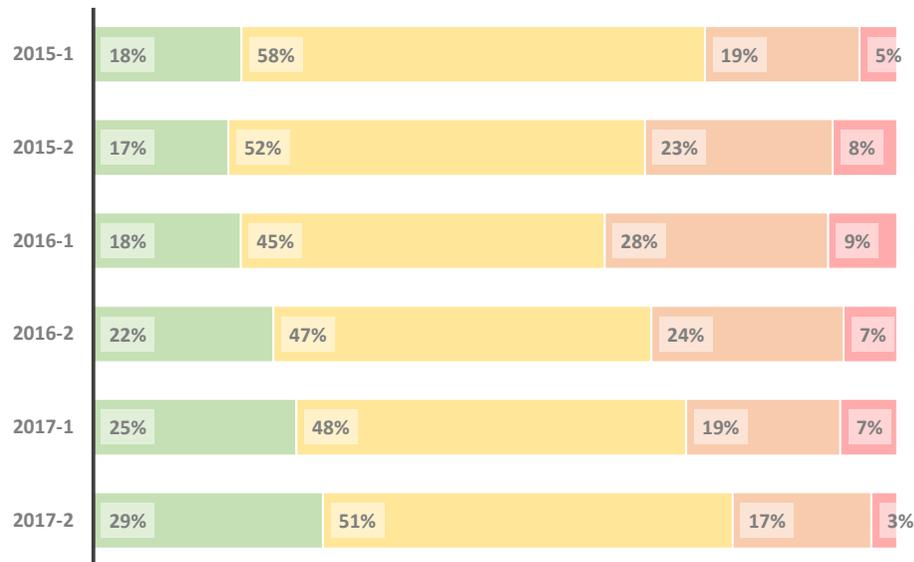
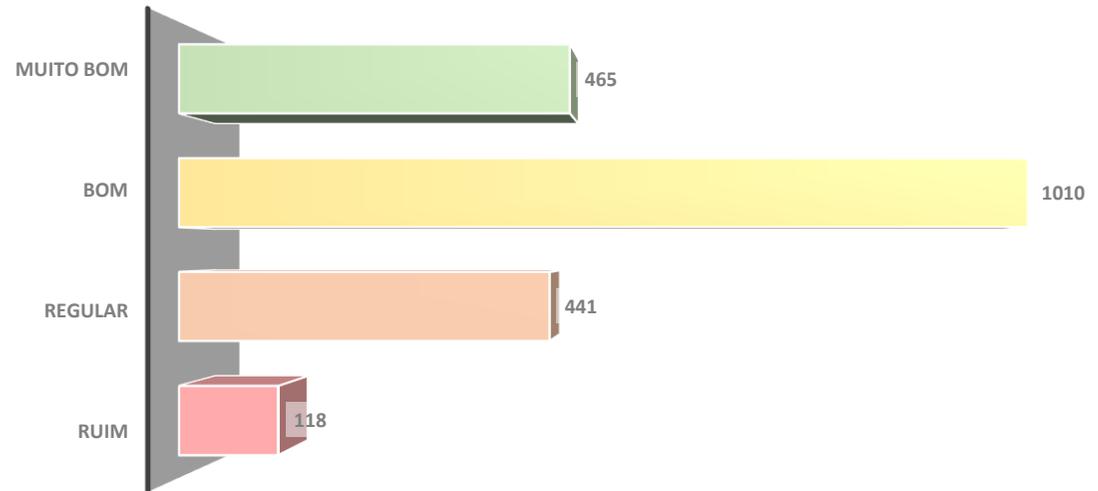
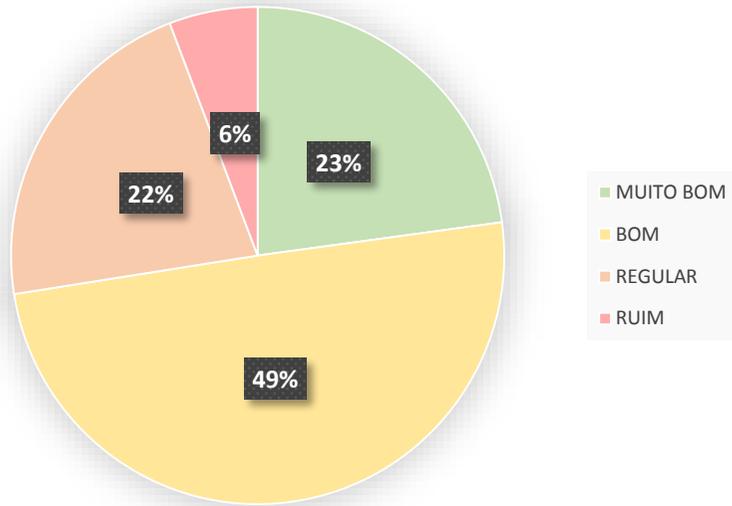


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



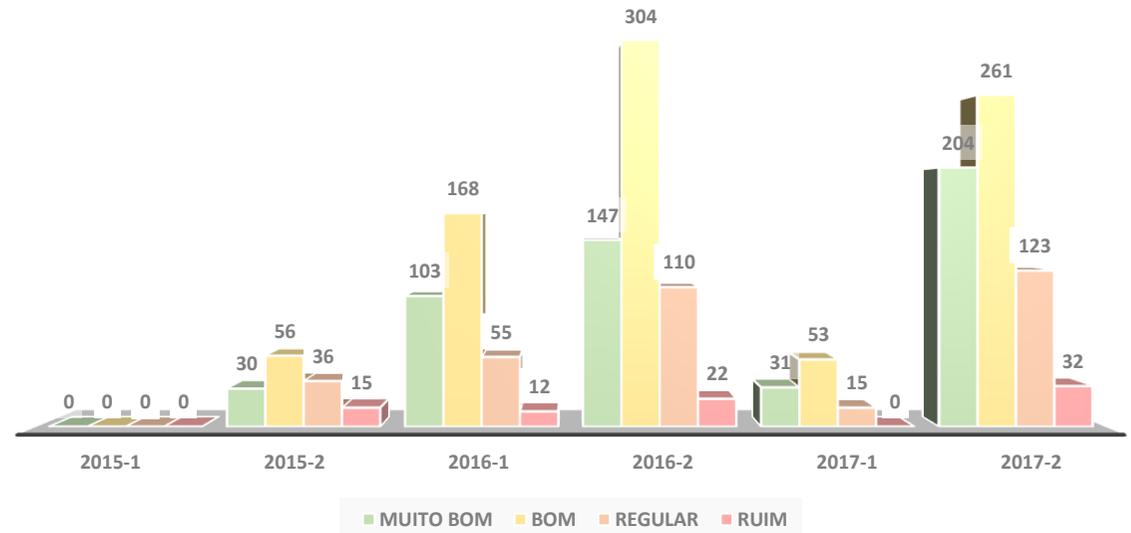
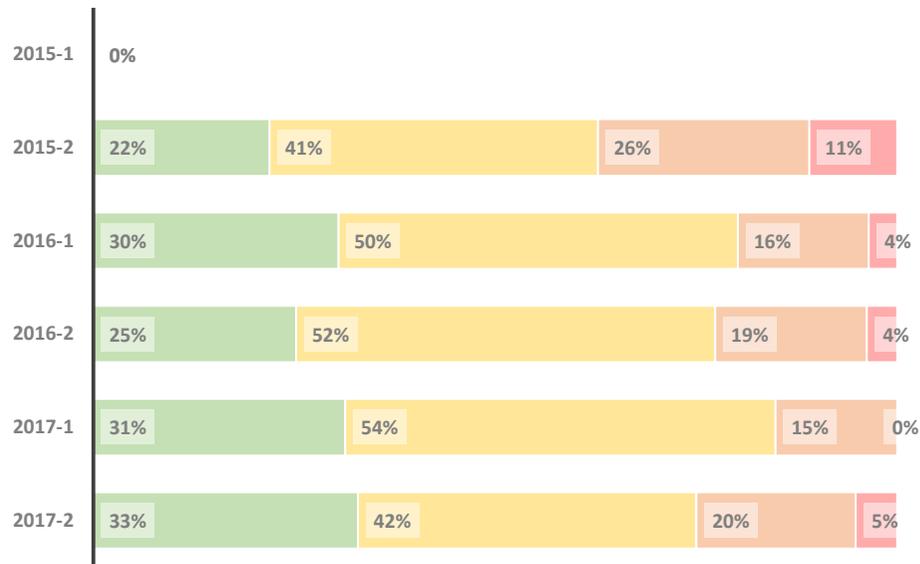
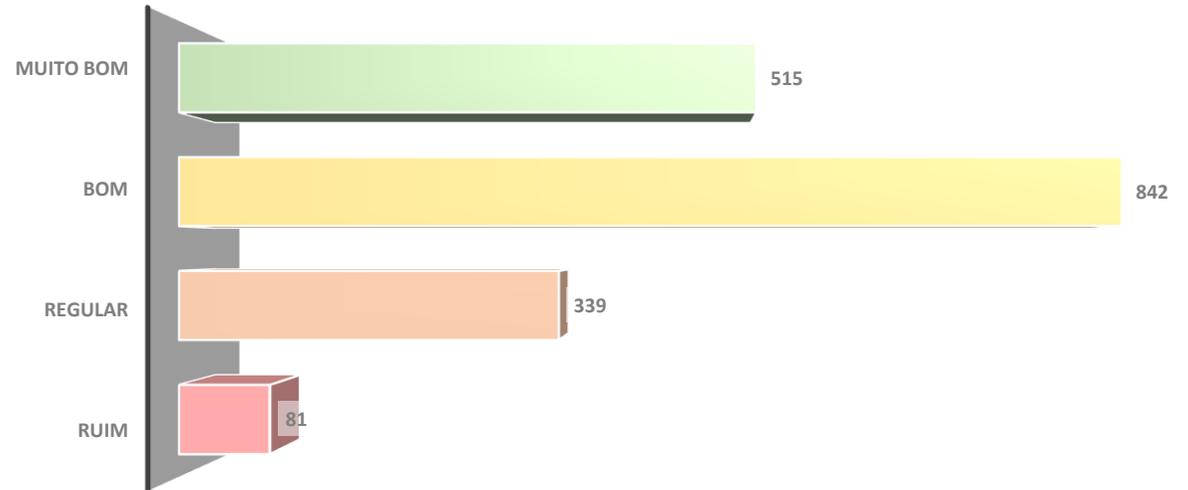
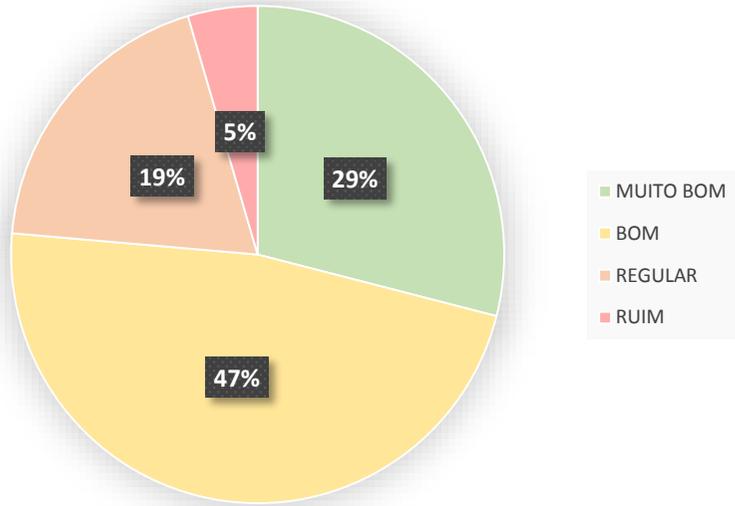


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



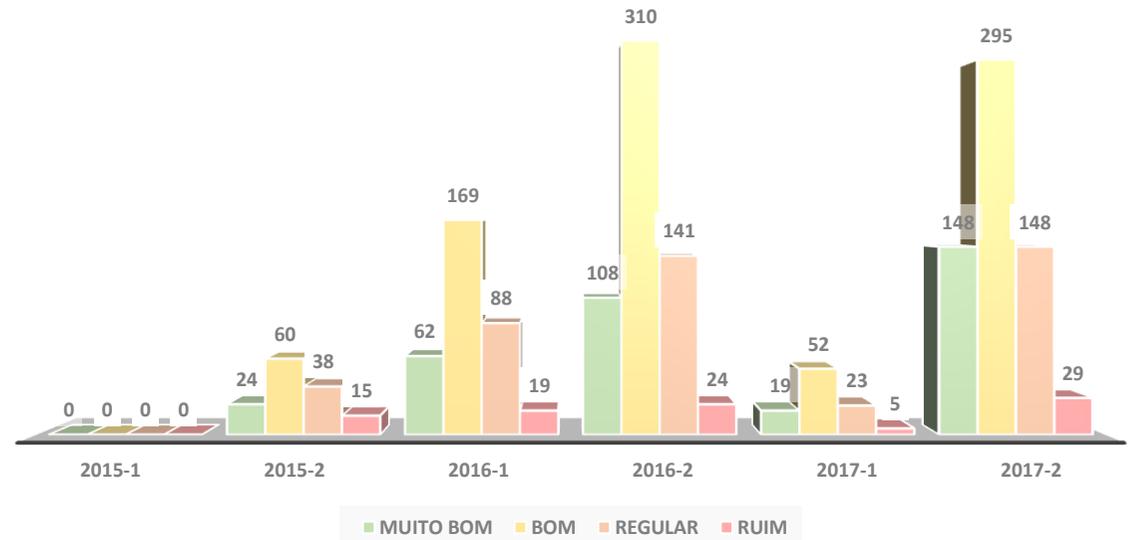
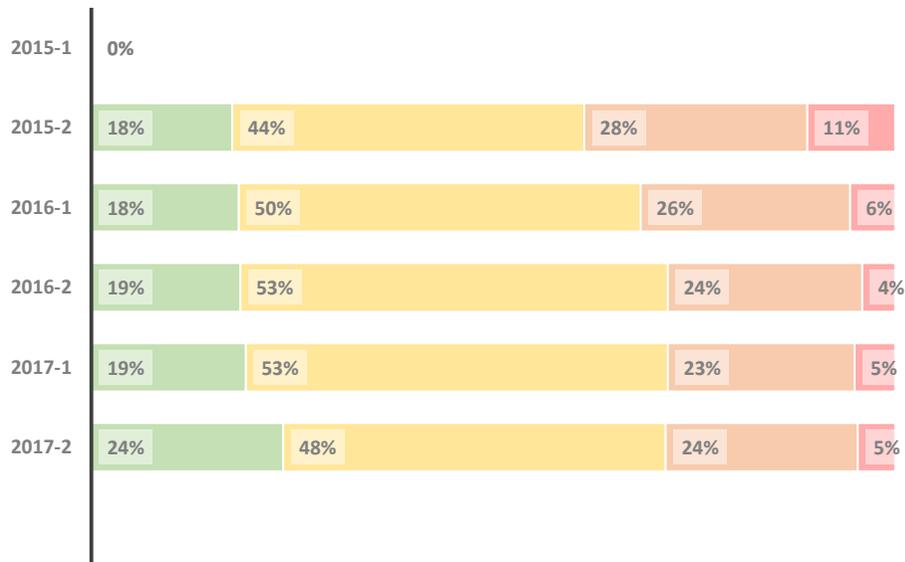
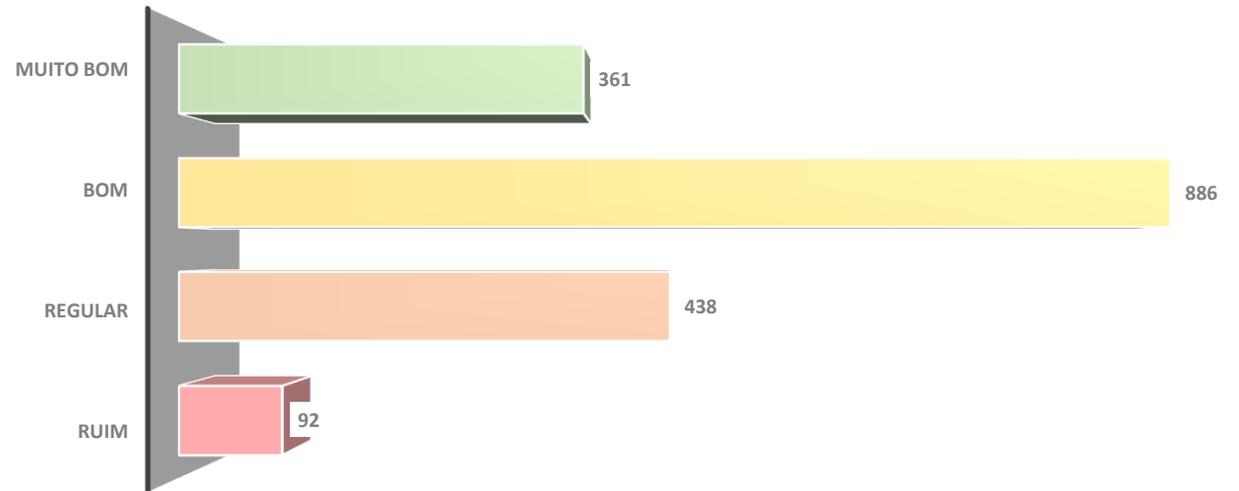
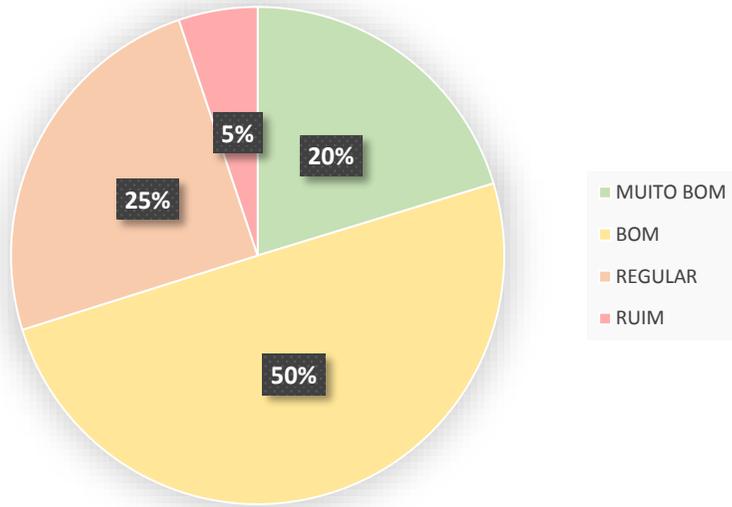


SALAS DE AULA : limpeza e ventilação.



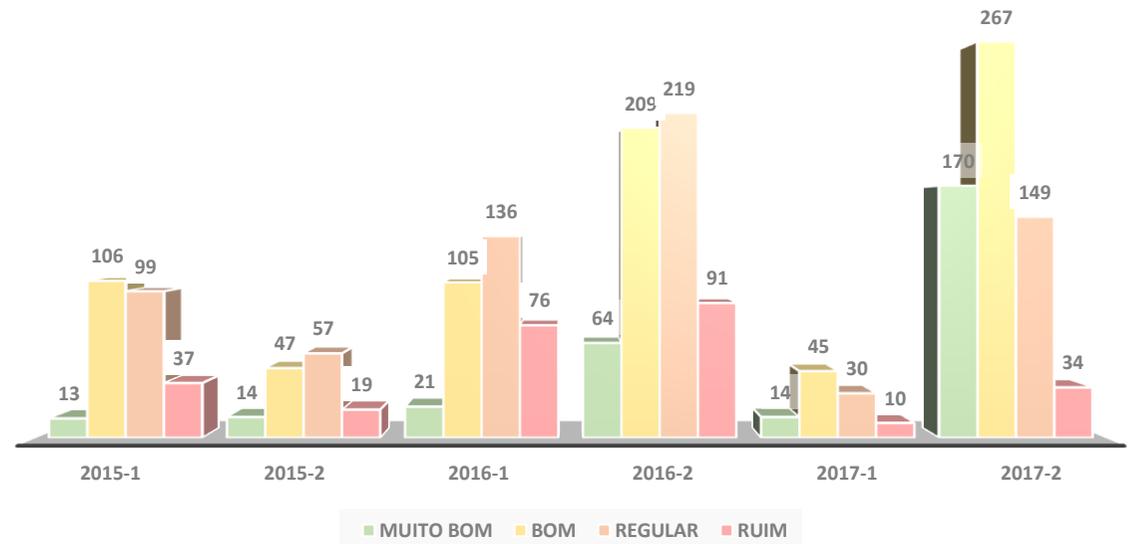
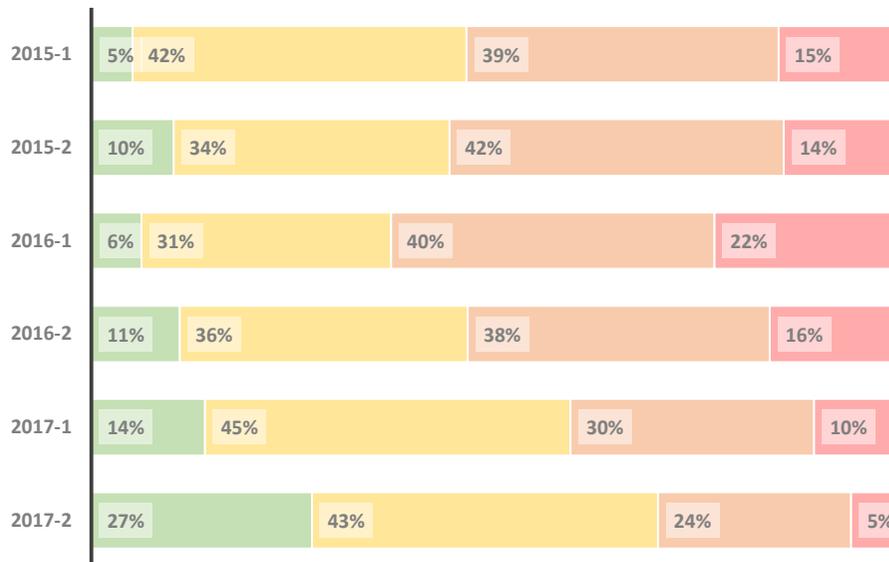
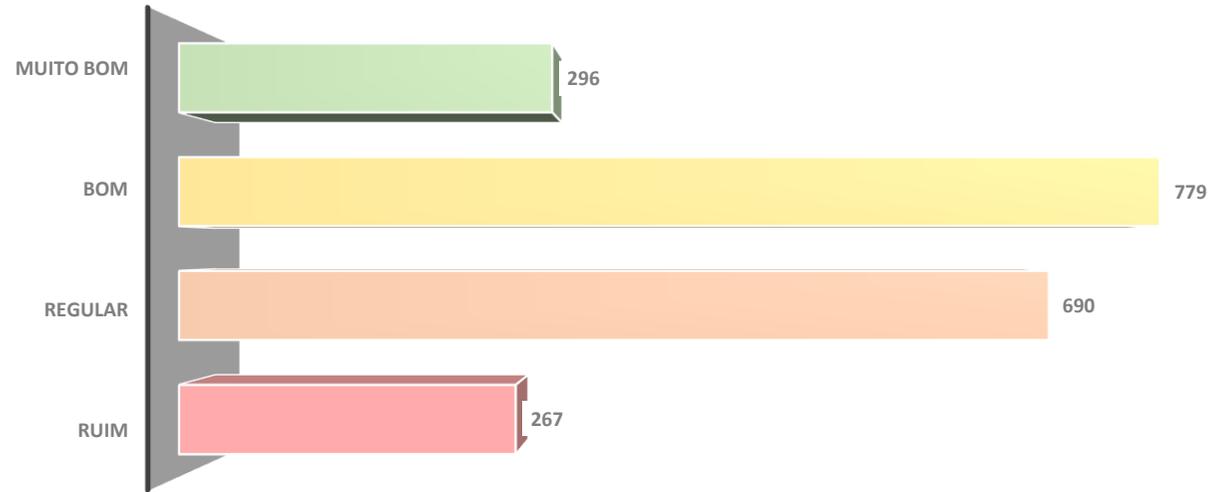
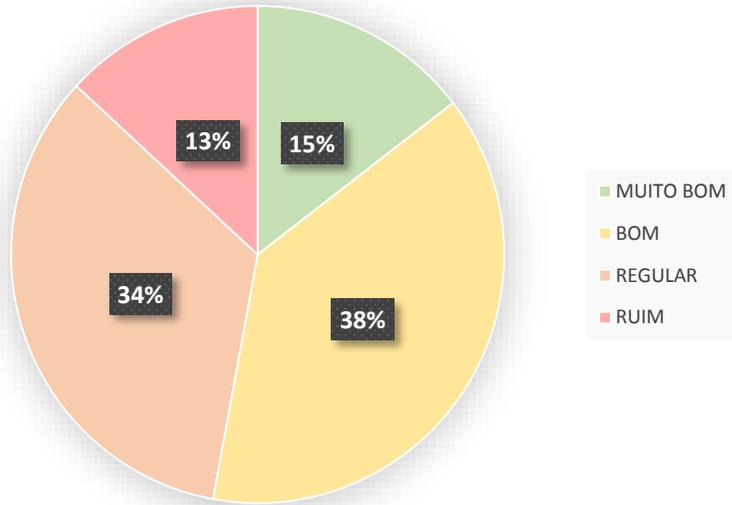


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



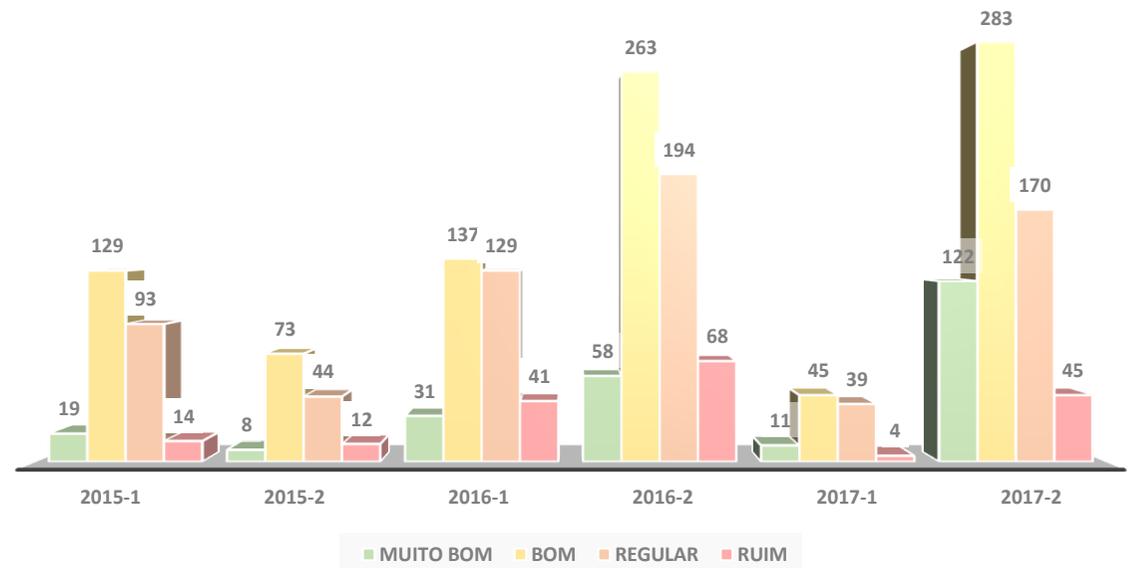
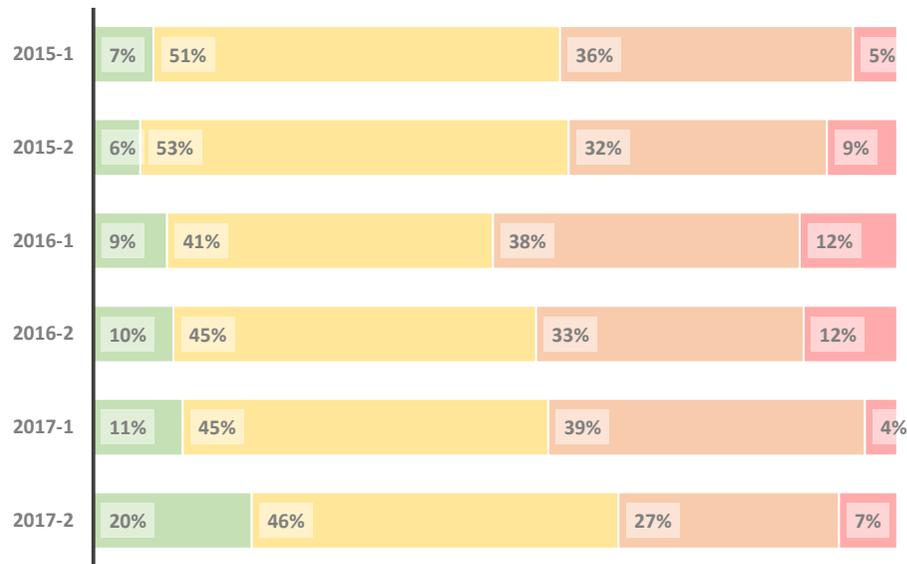
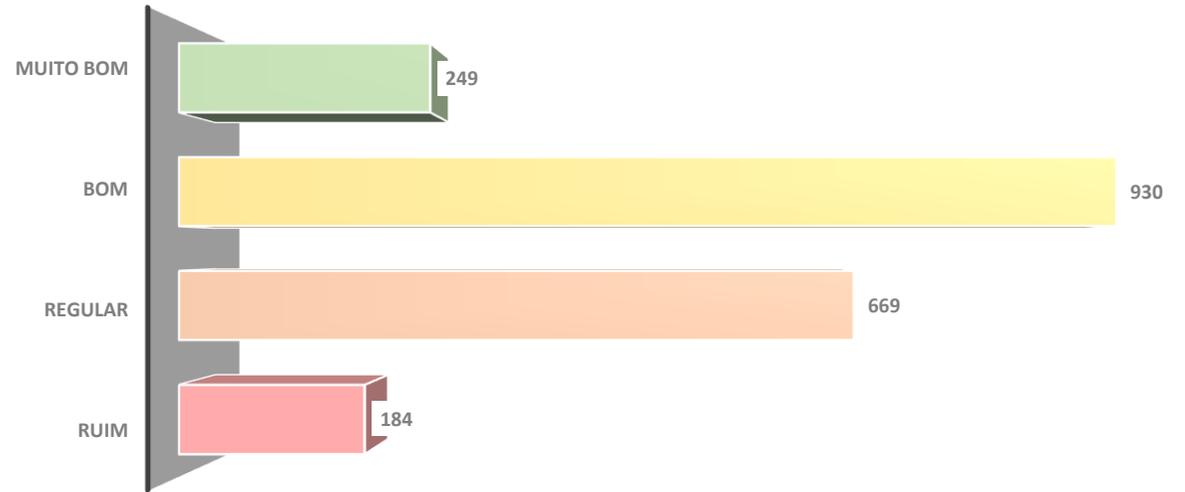
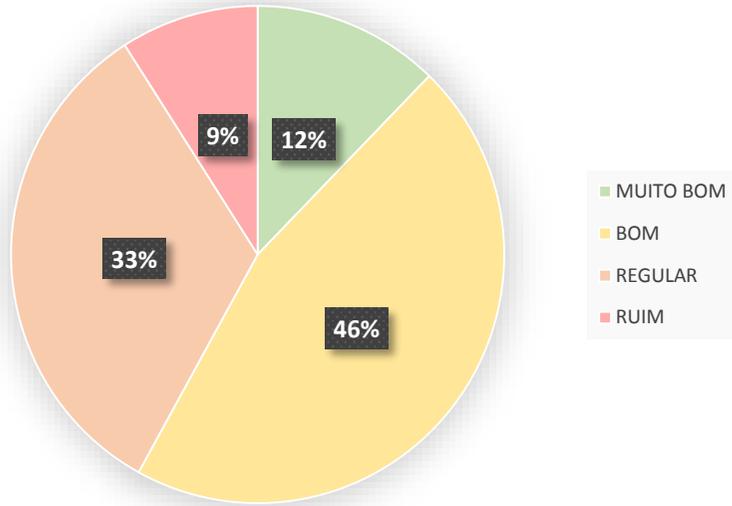


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



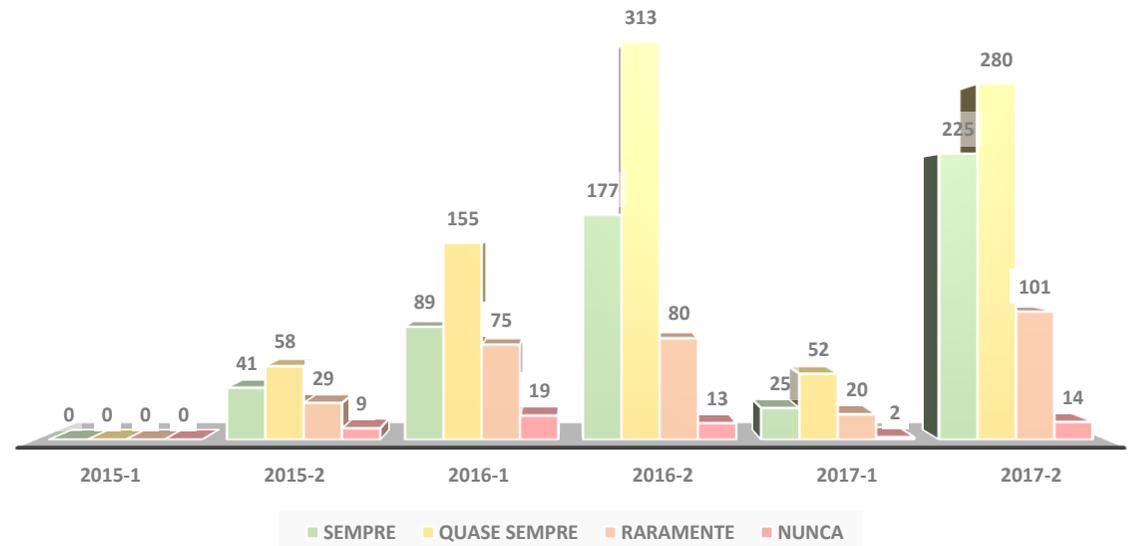
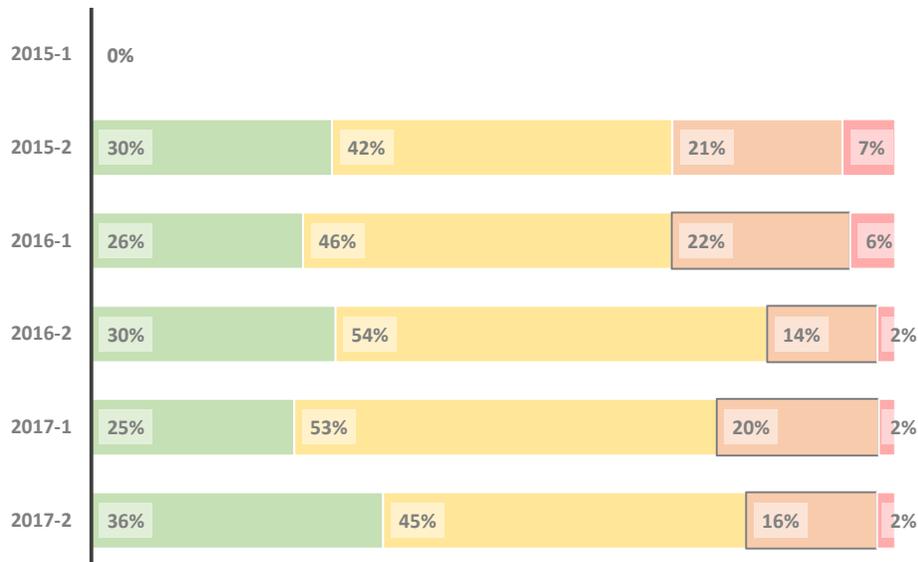
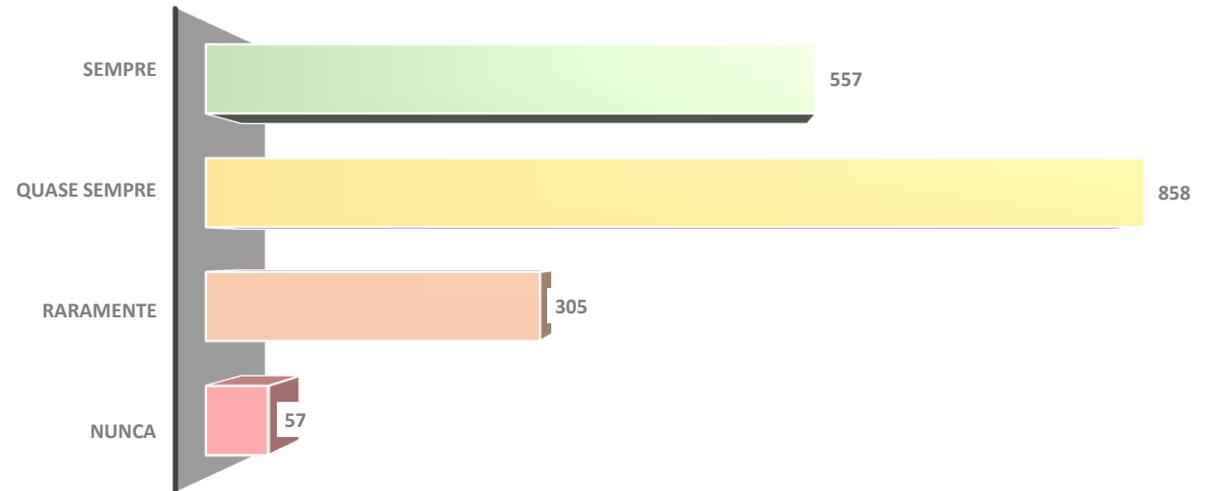
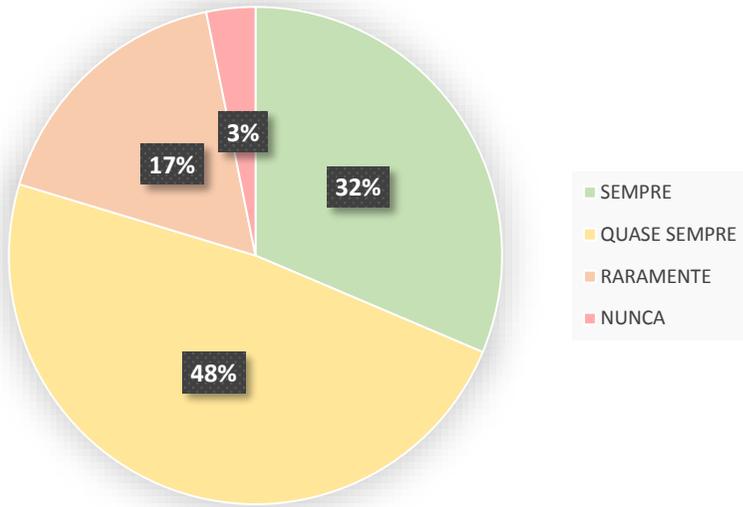


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



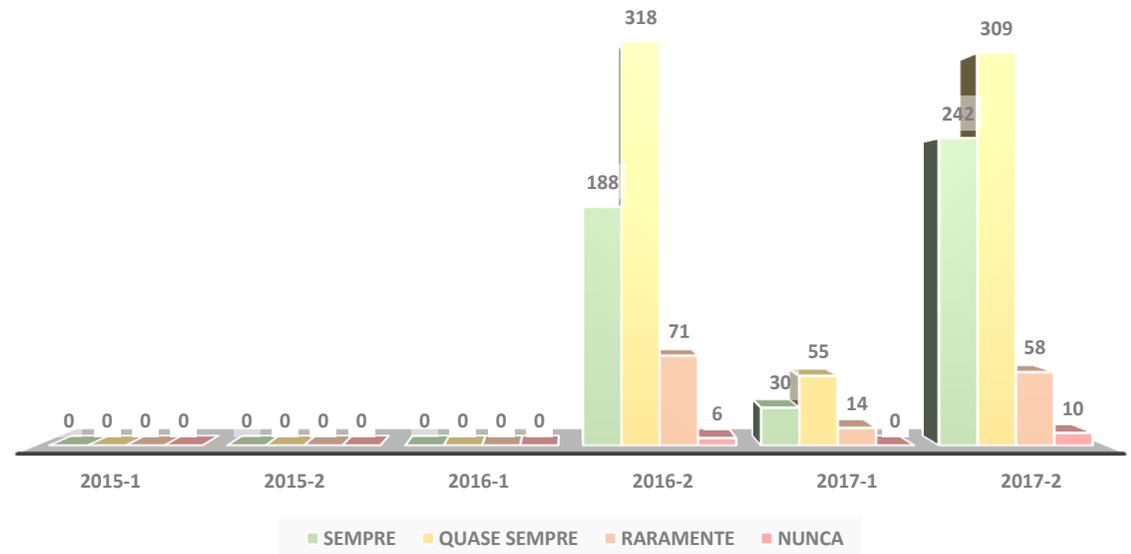
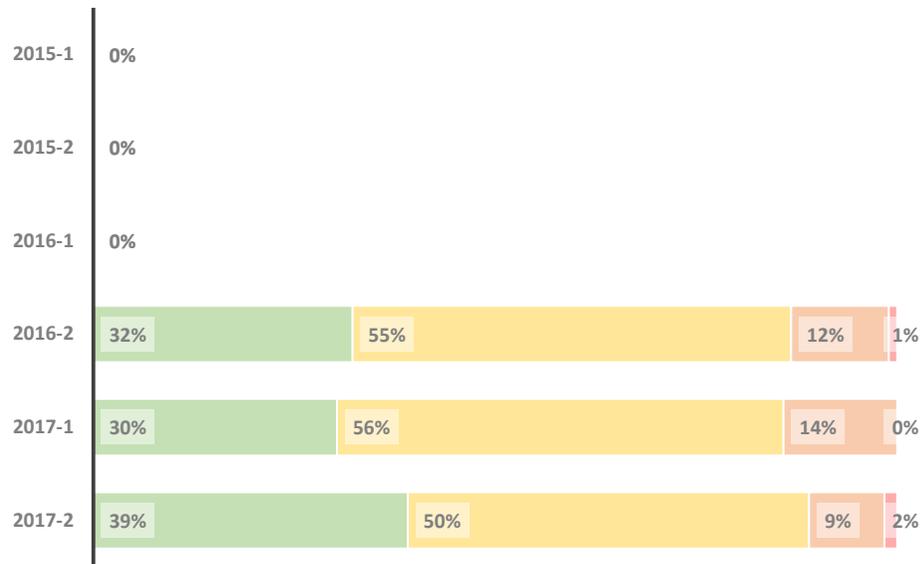
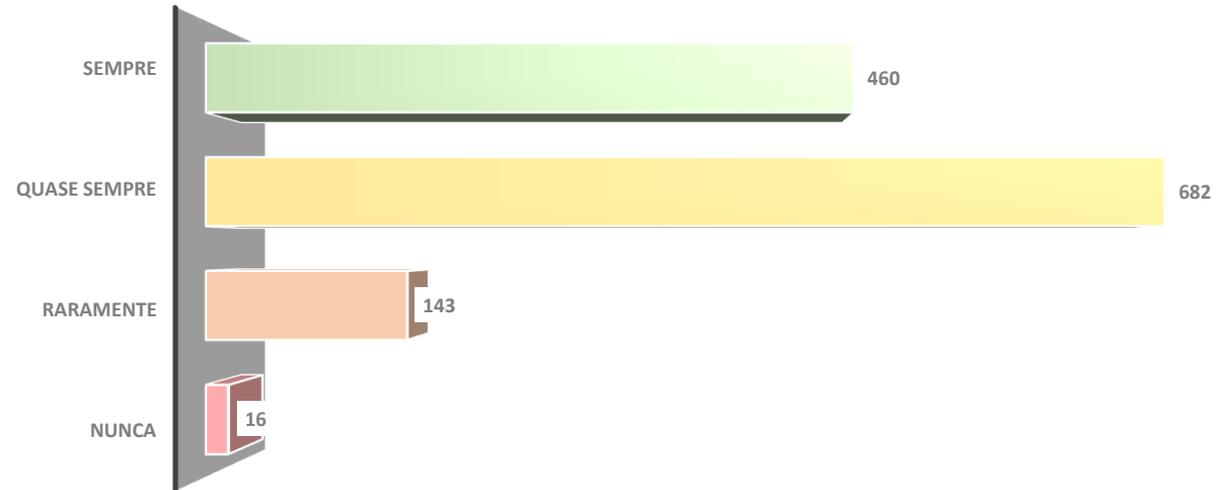
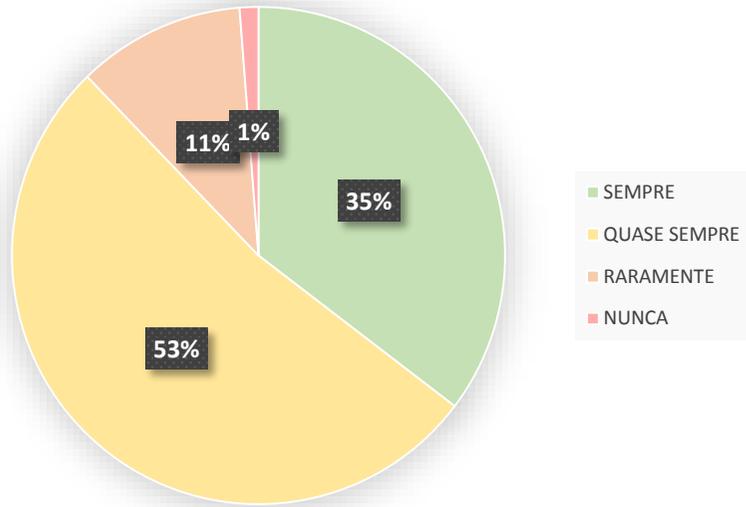


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



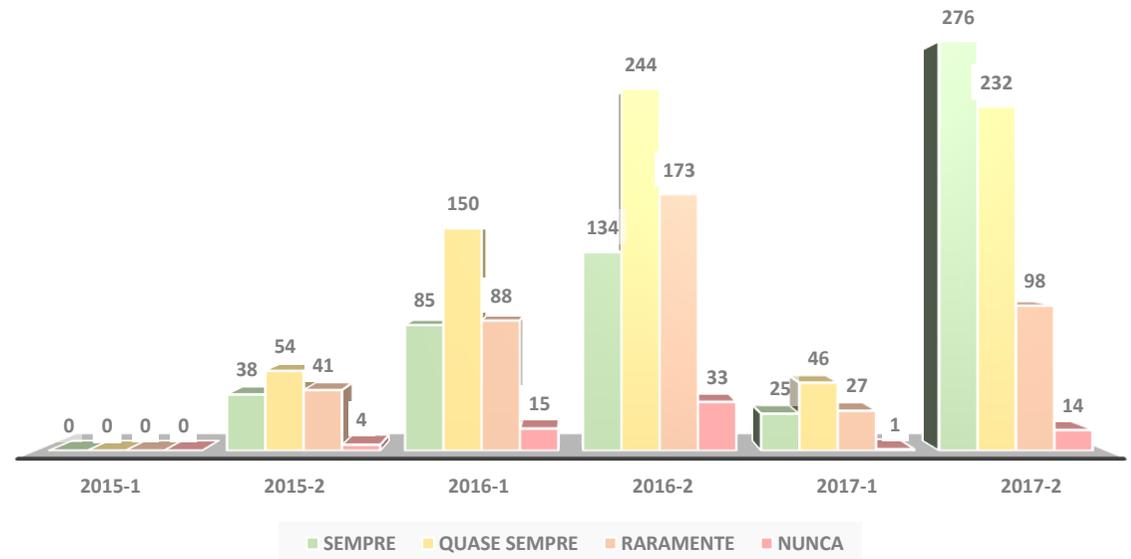
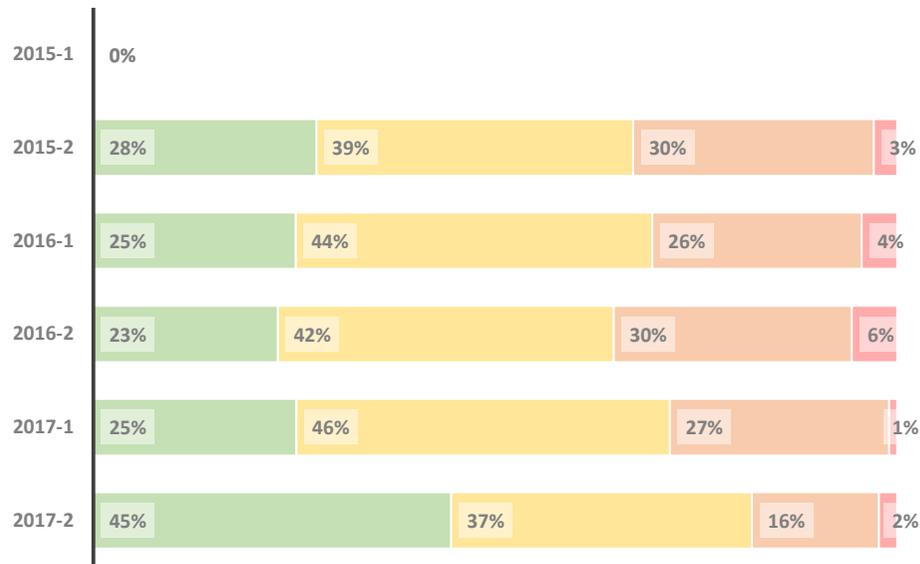
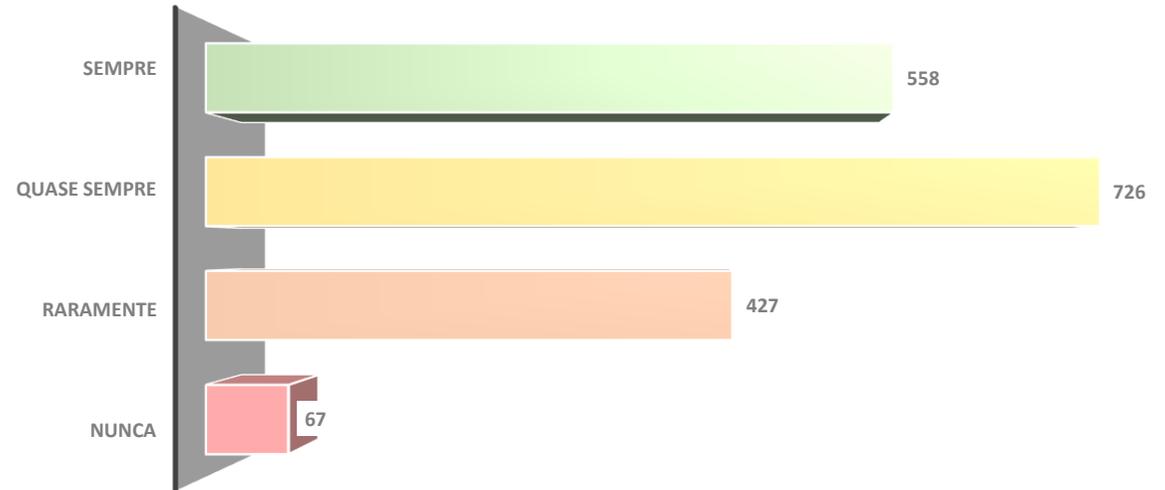
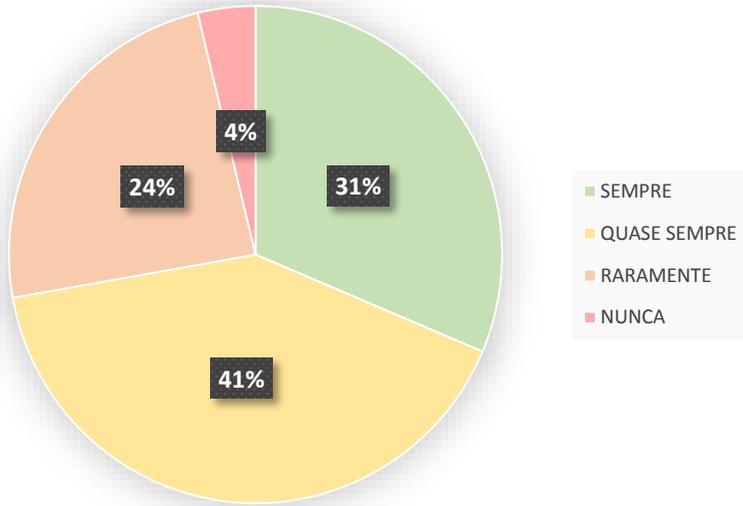


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



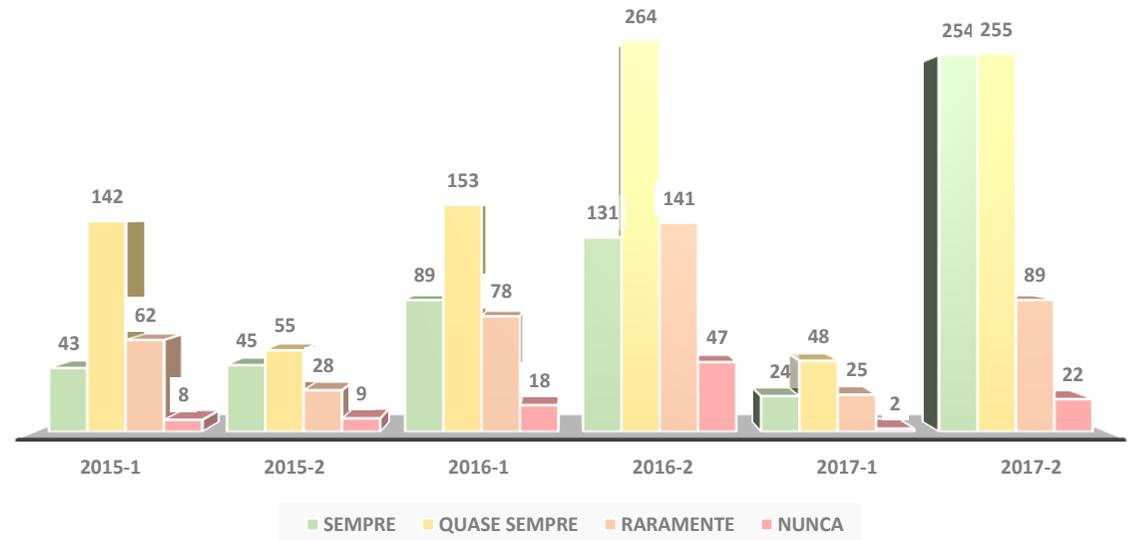
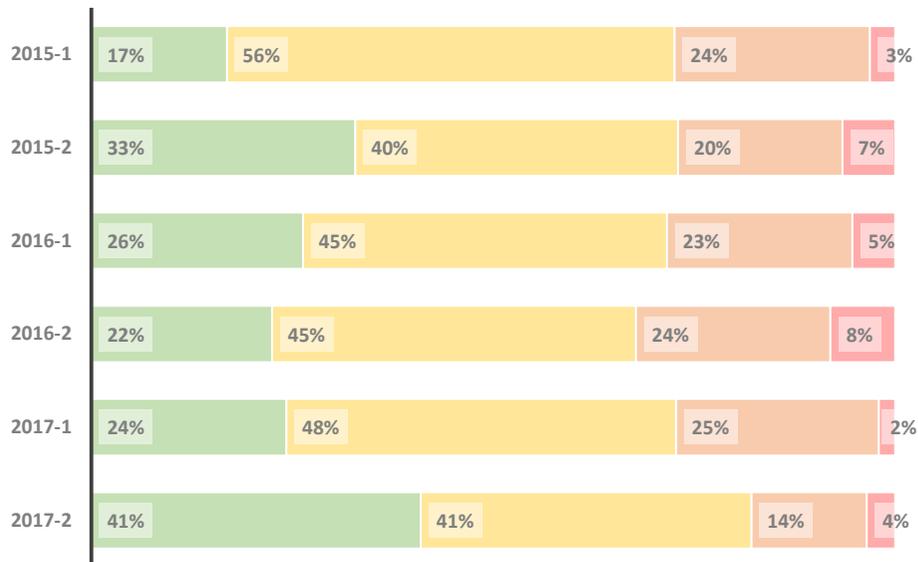
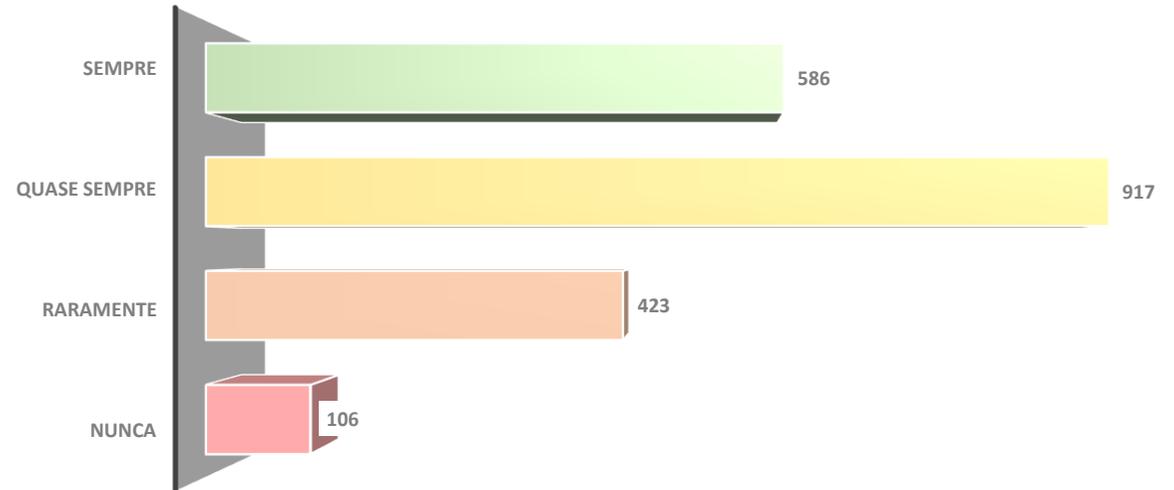
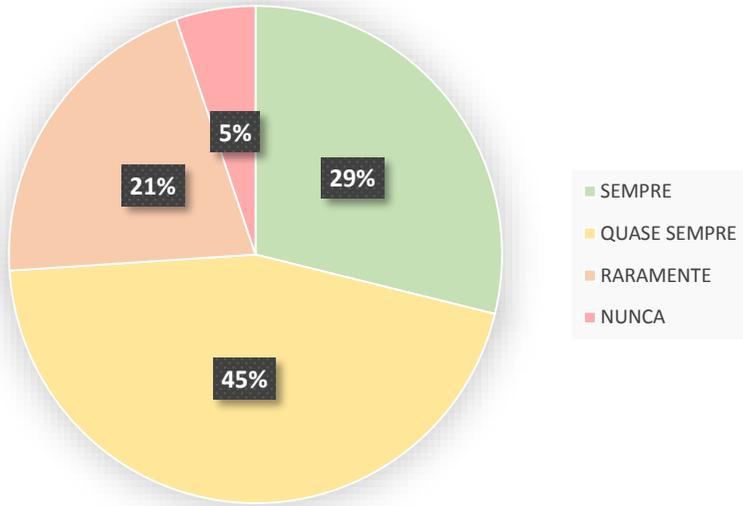


O COORDENADOR: é acessível ao aluno?



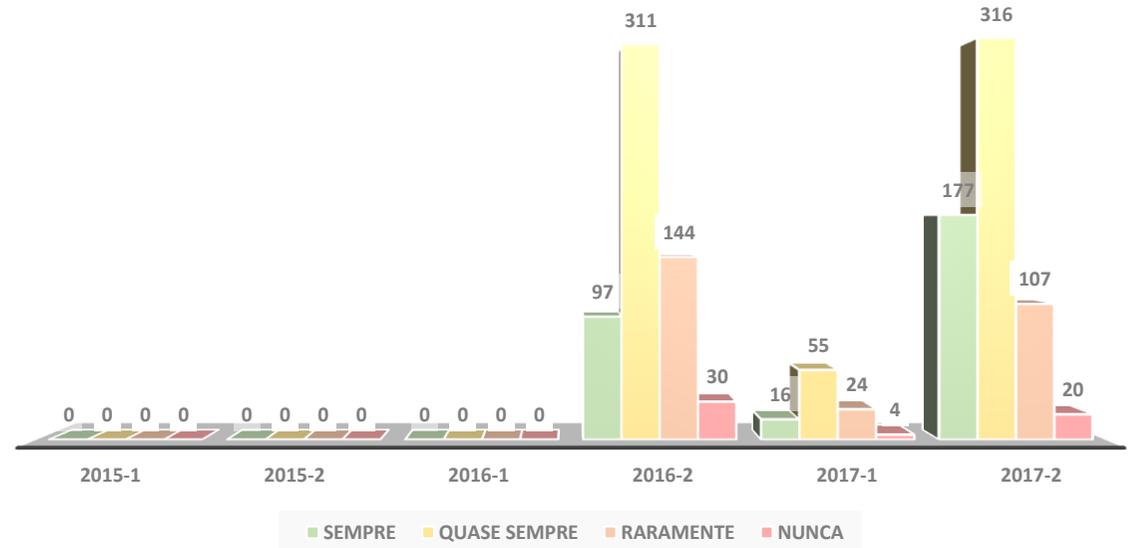
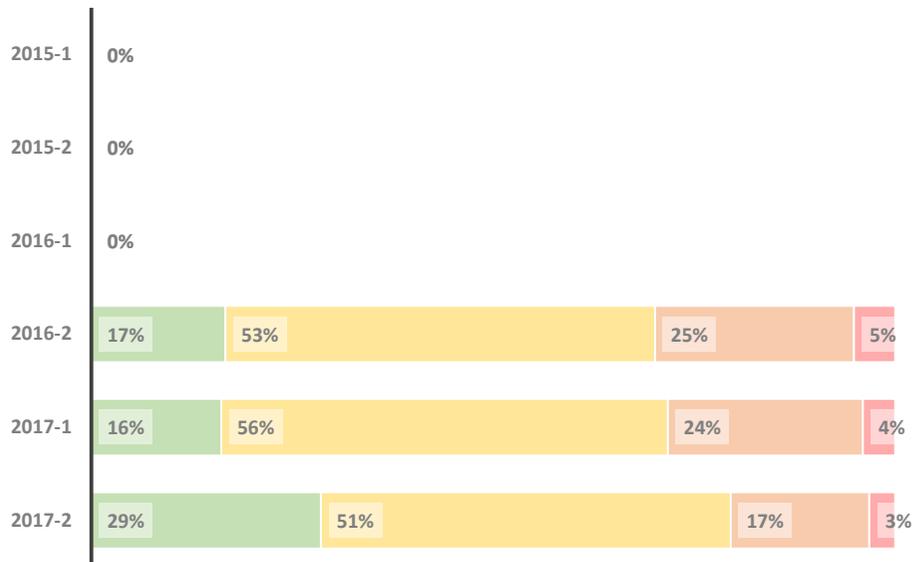
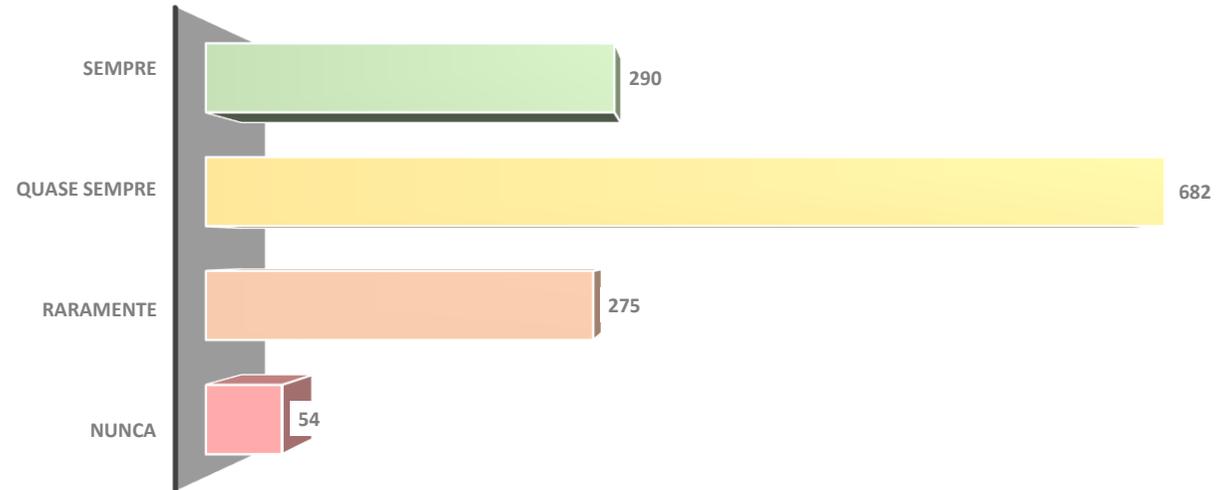
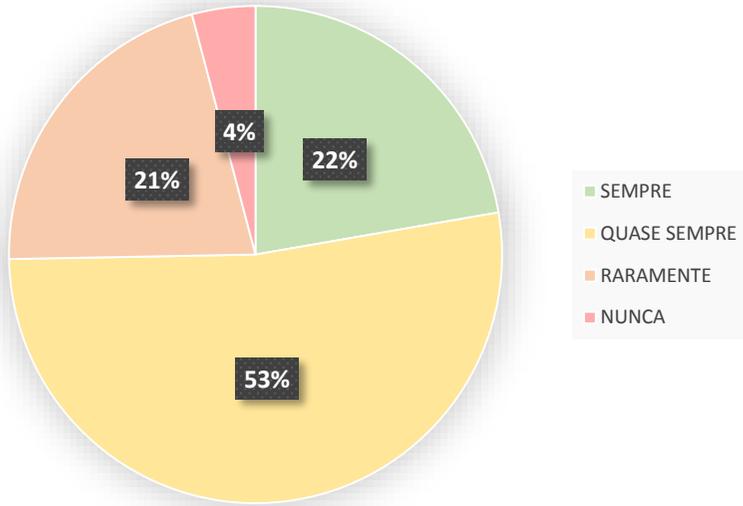


O COORDENADOR: é acessível ao aluno?



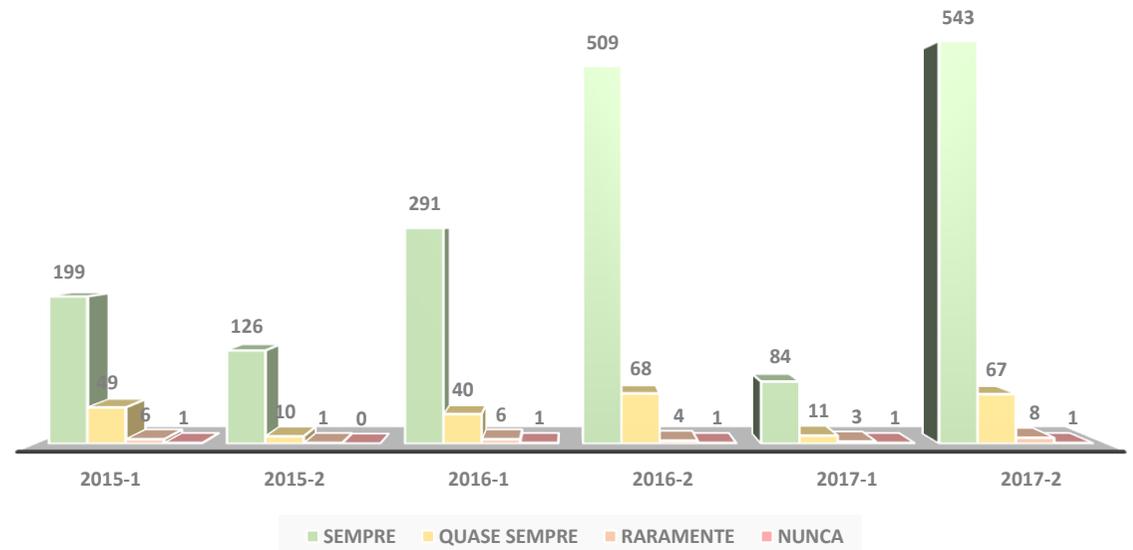
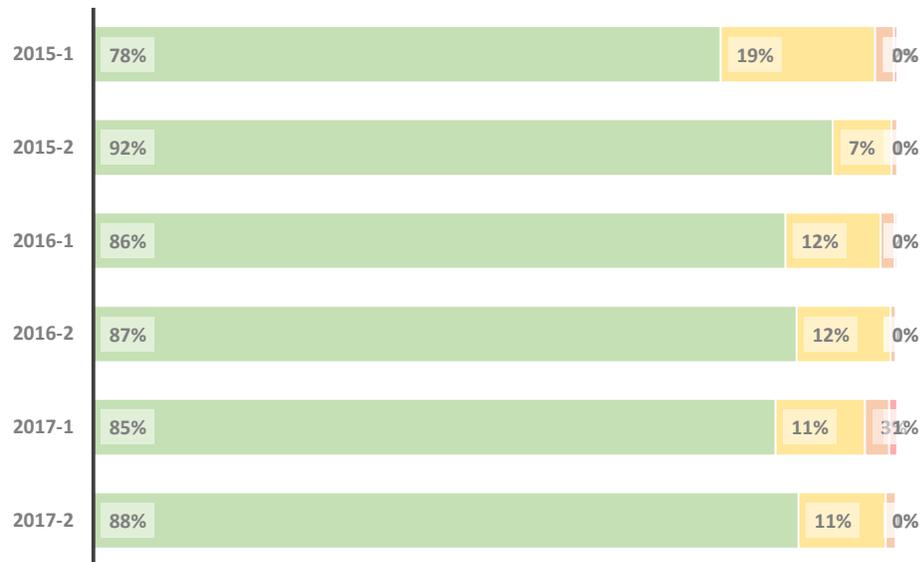
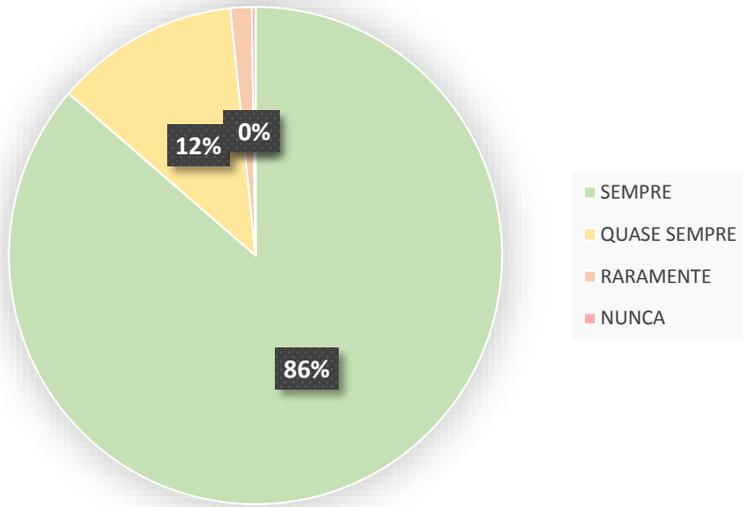


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



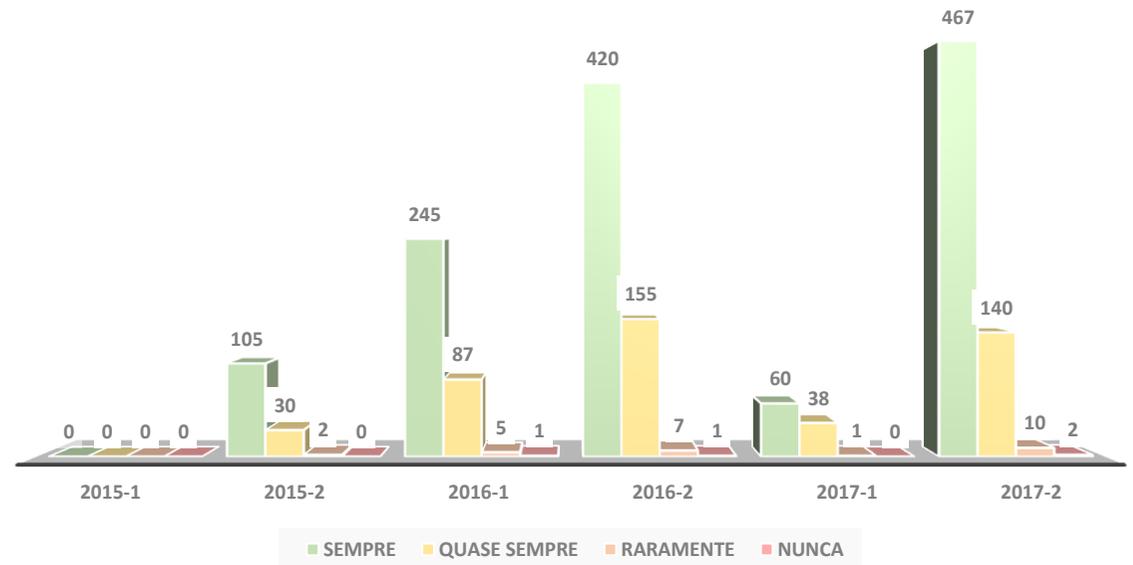
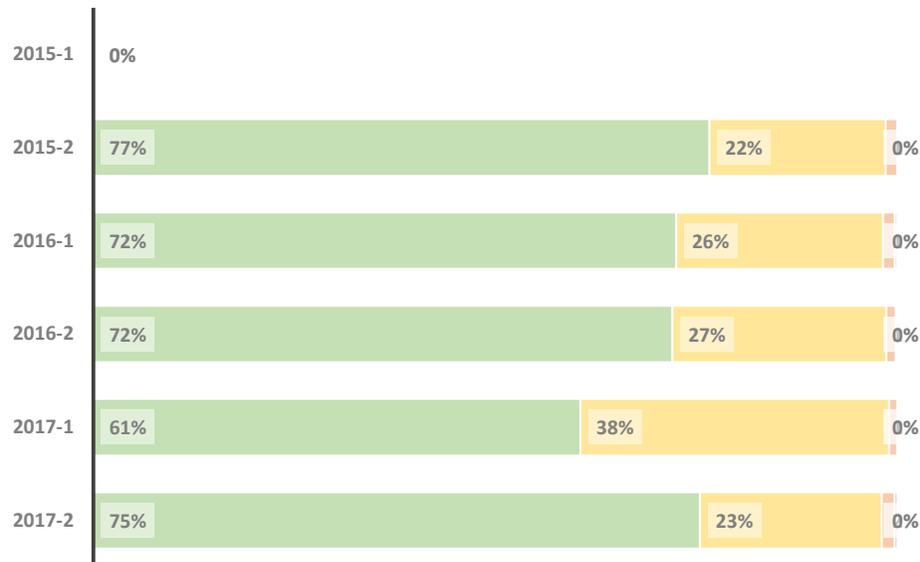
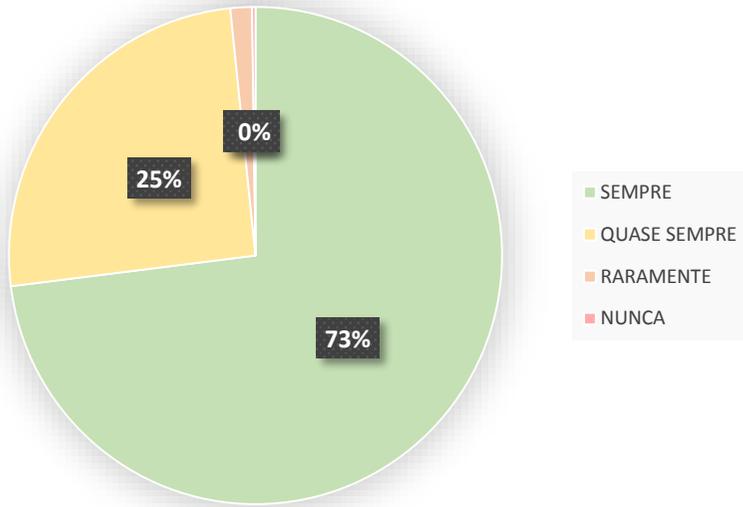


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



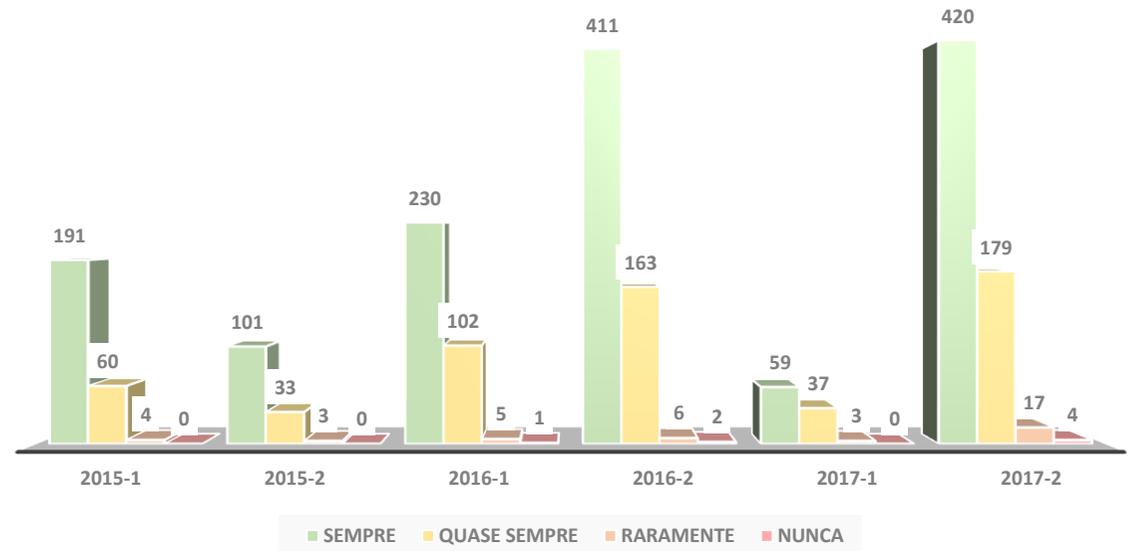
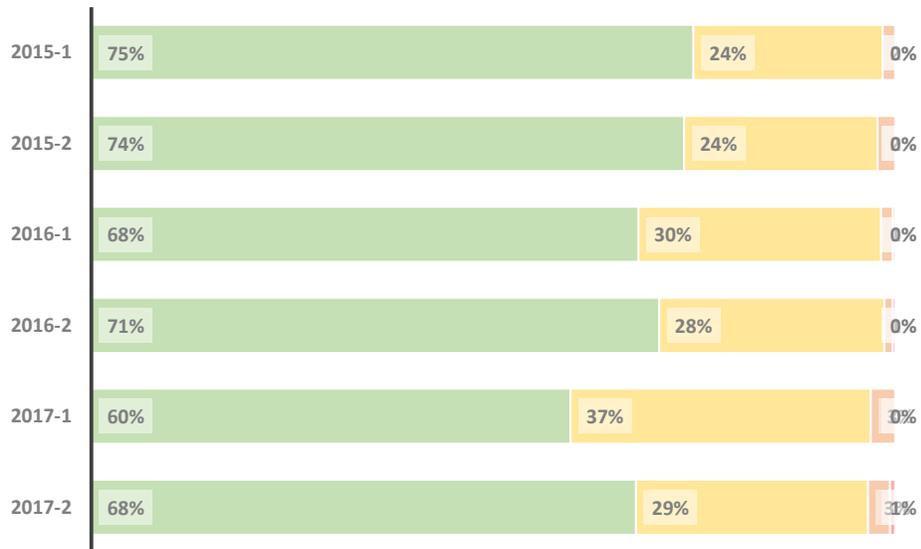
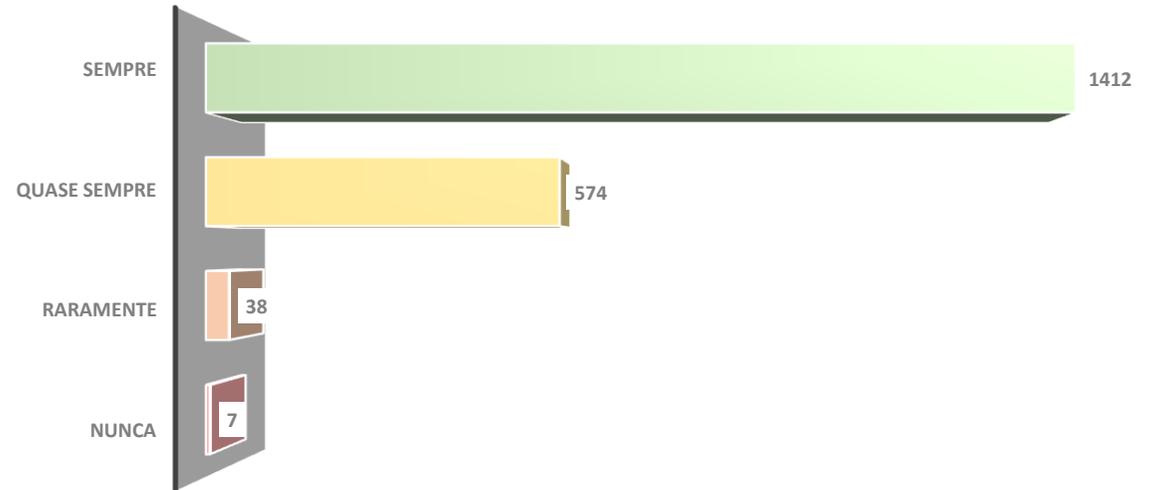
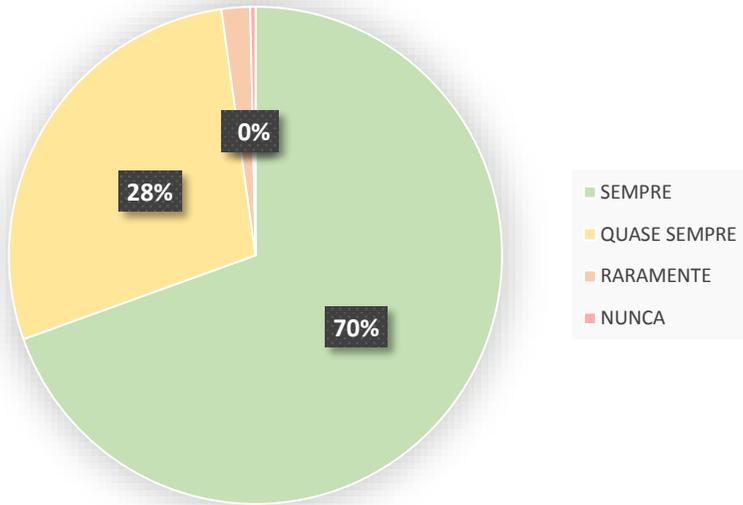


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



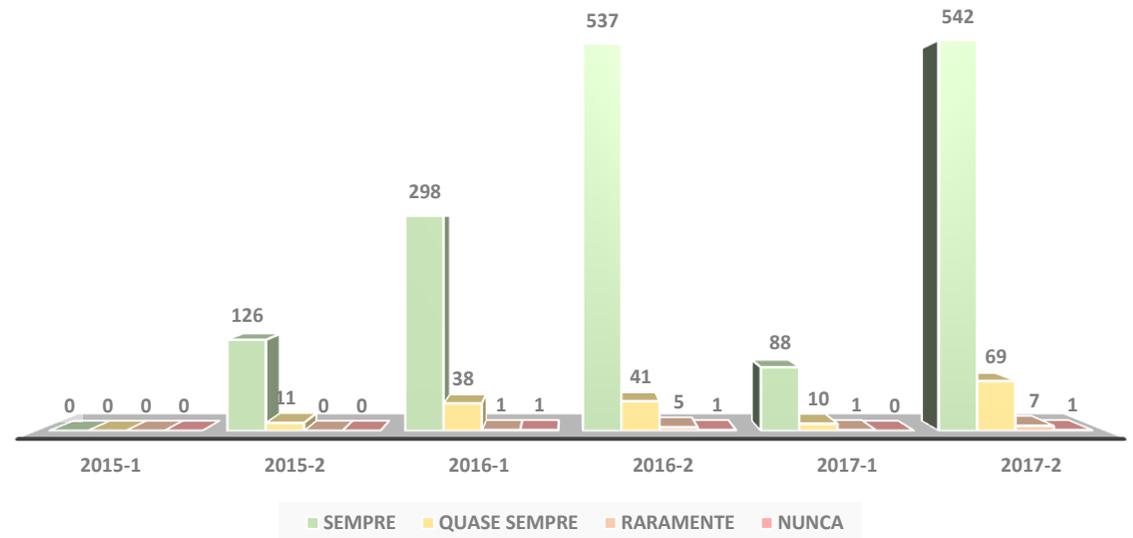
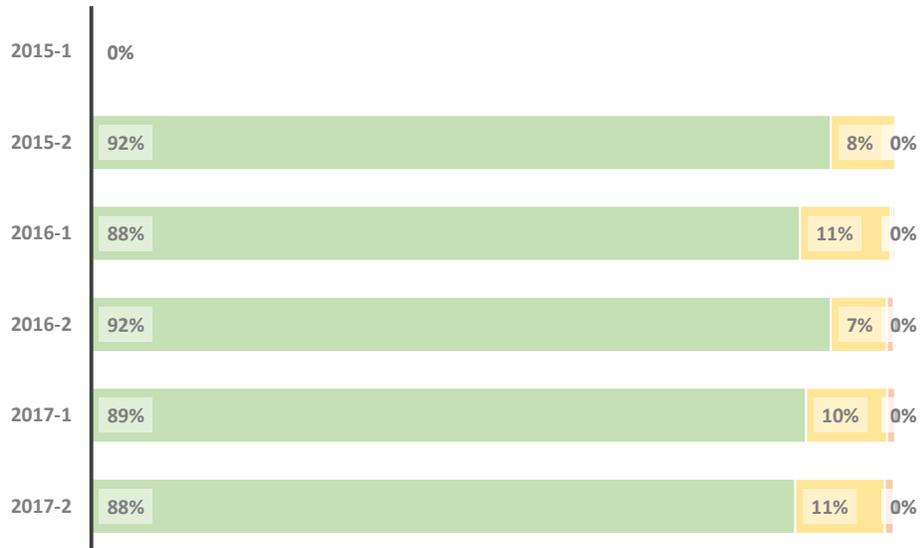
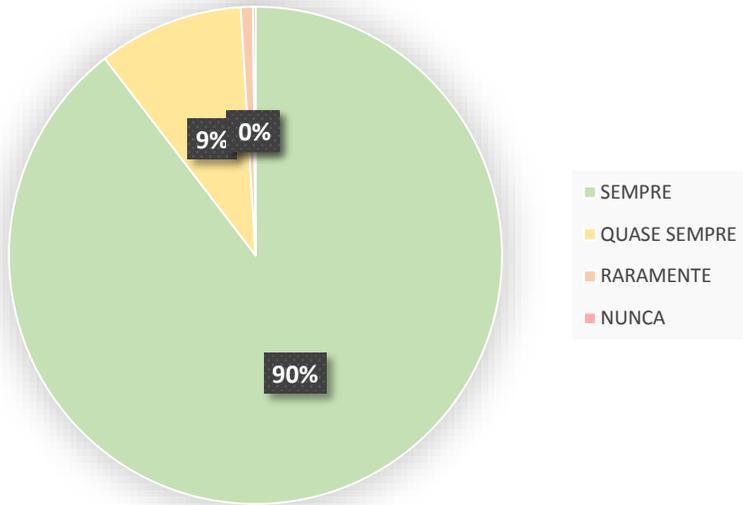


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



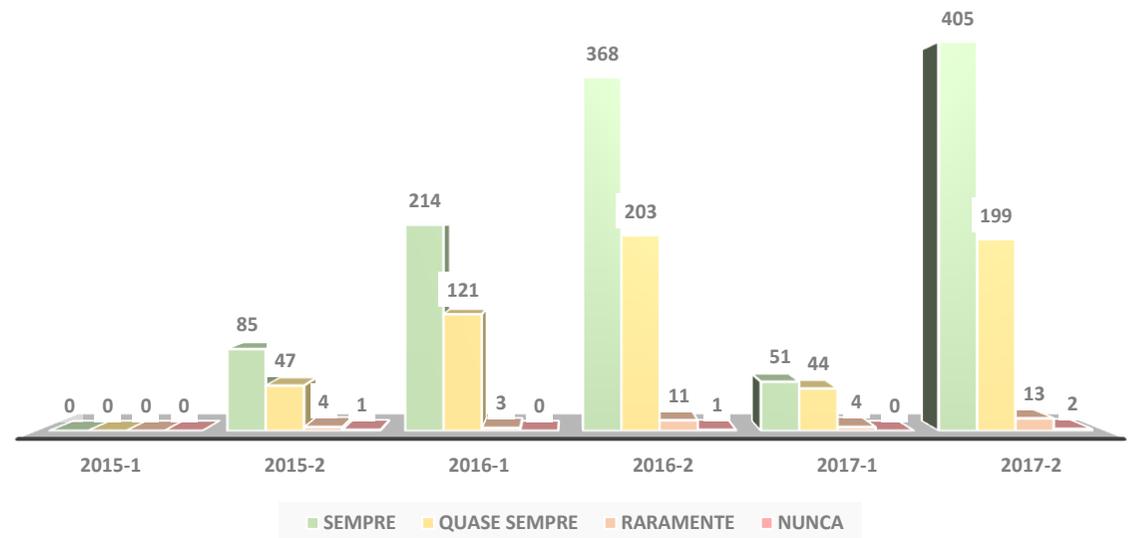
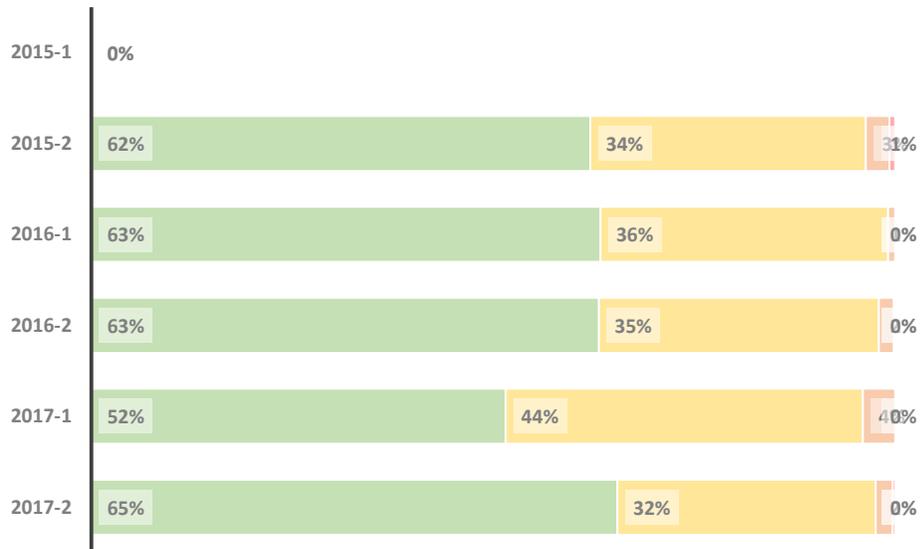
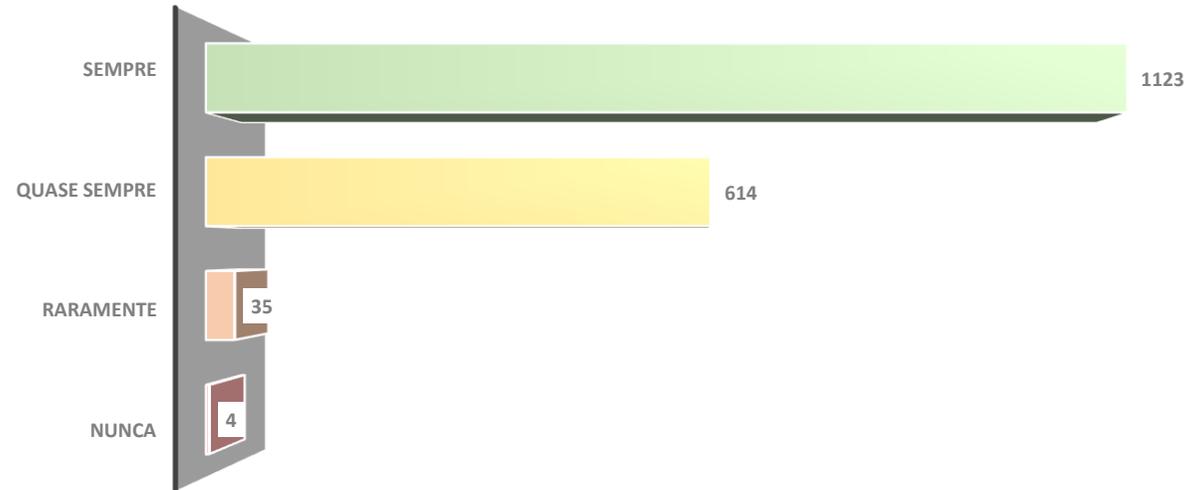
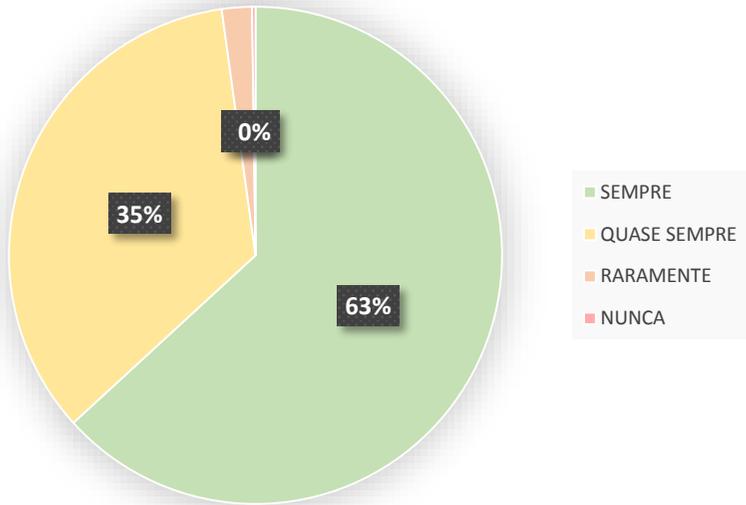


OS PROFESSORES: fazem chamada?



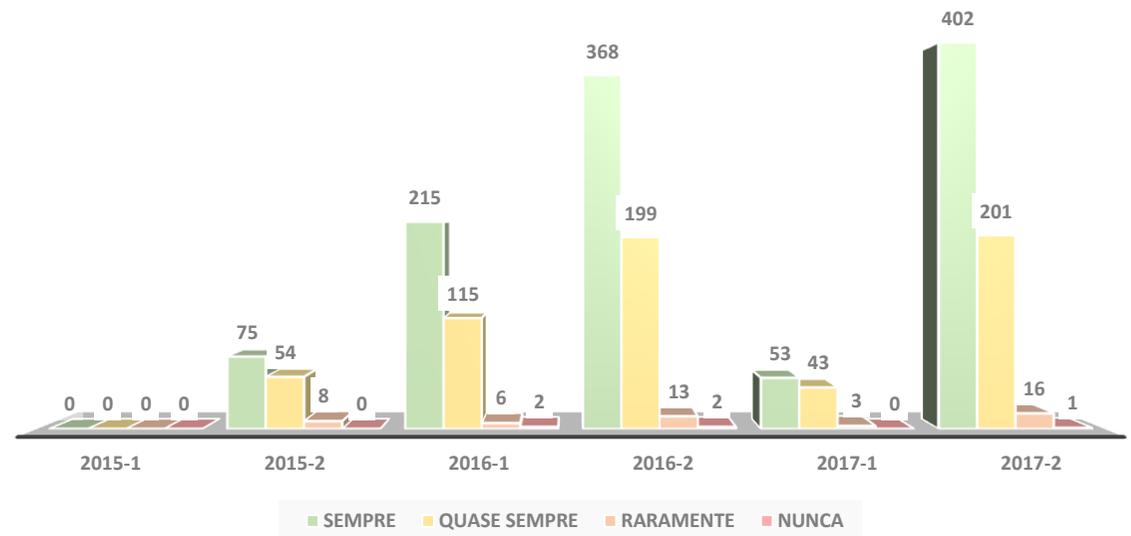
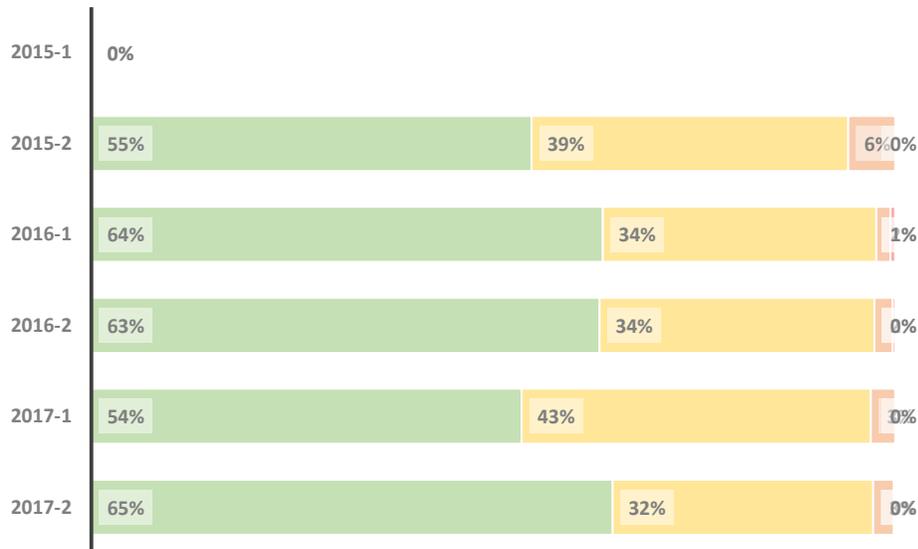
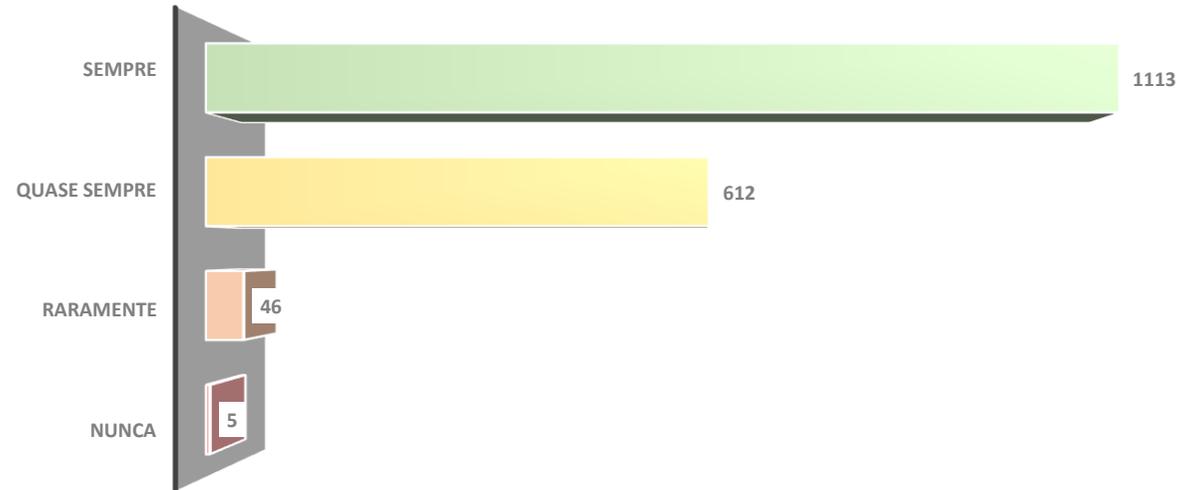
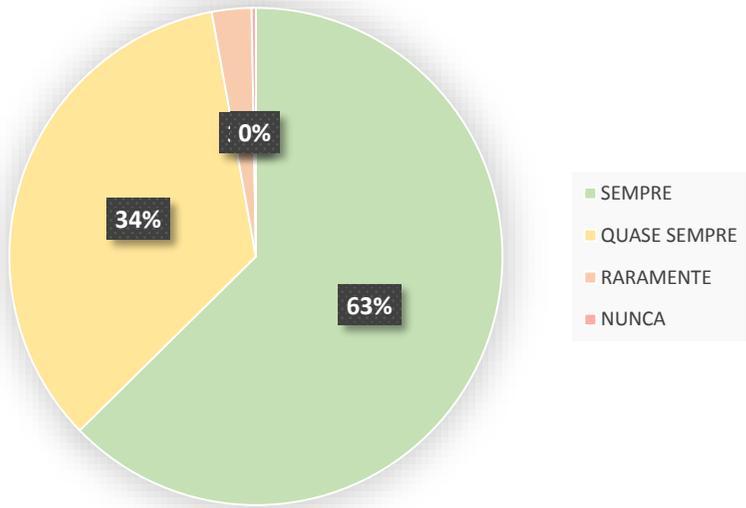


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



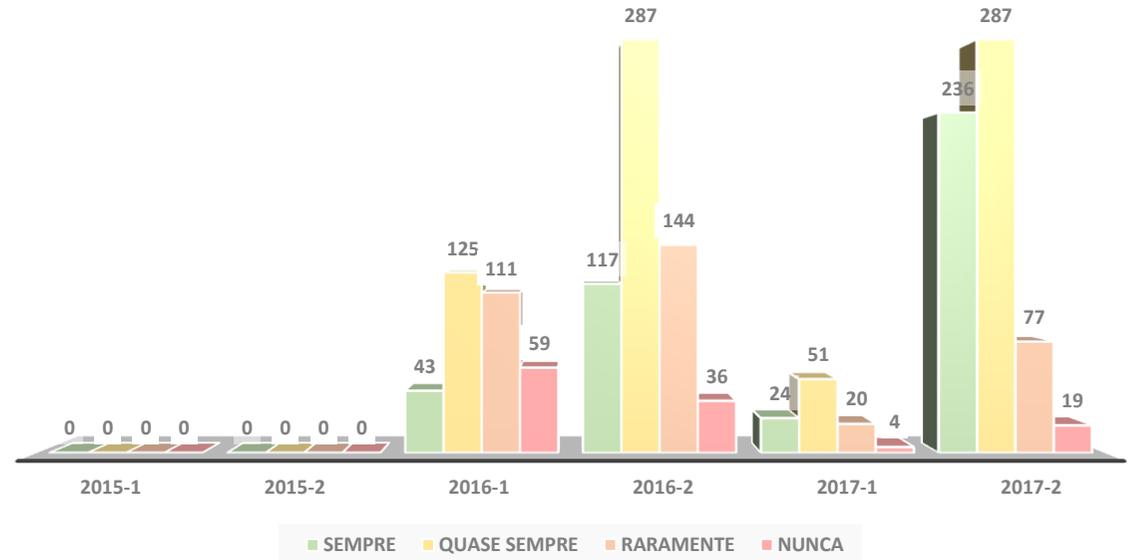
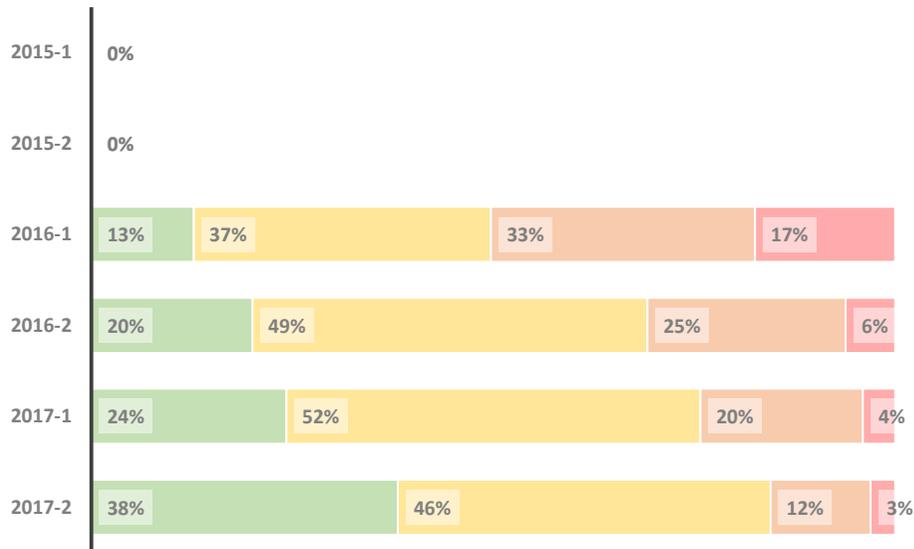
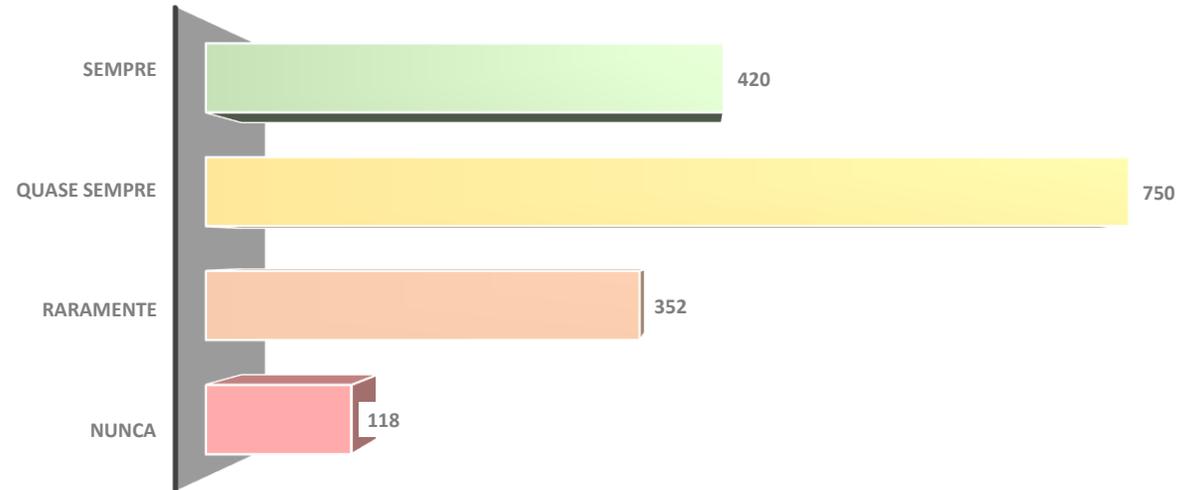
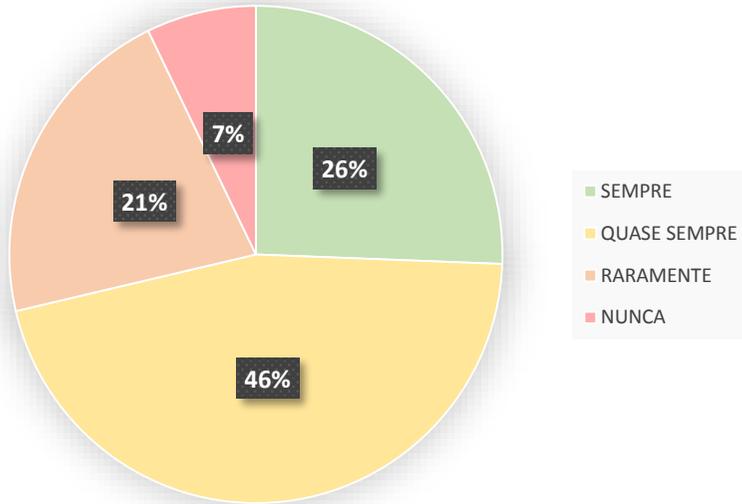


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



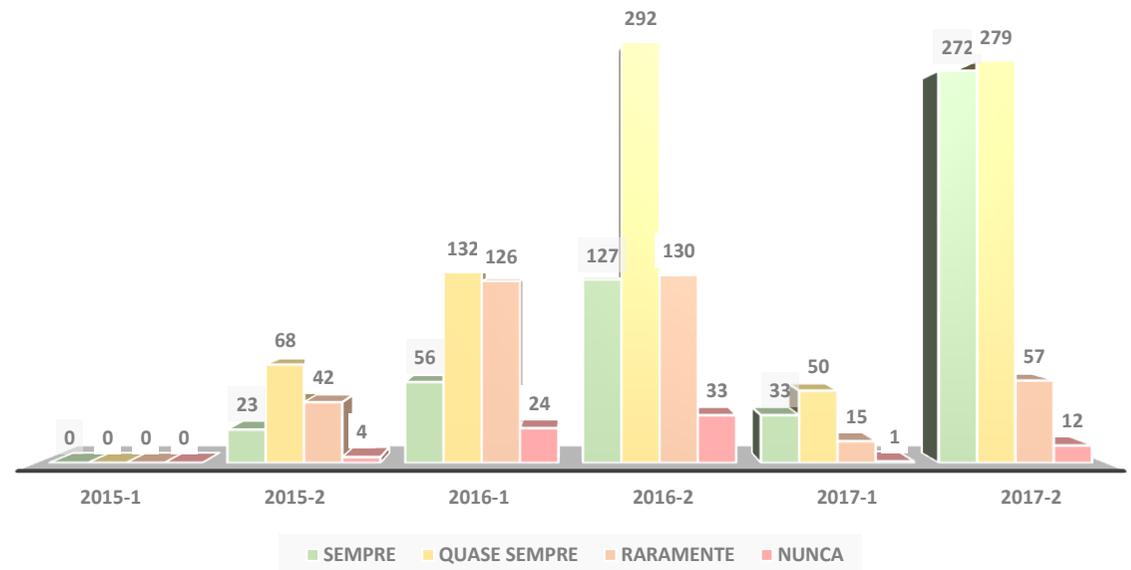
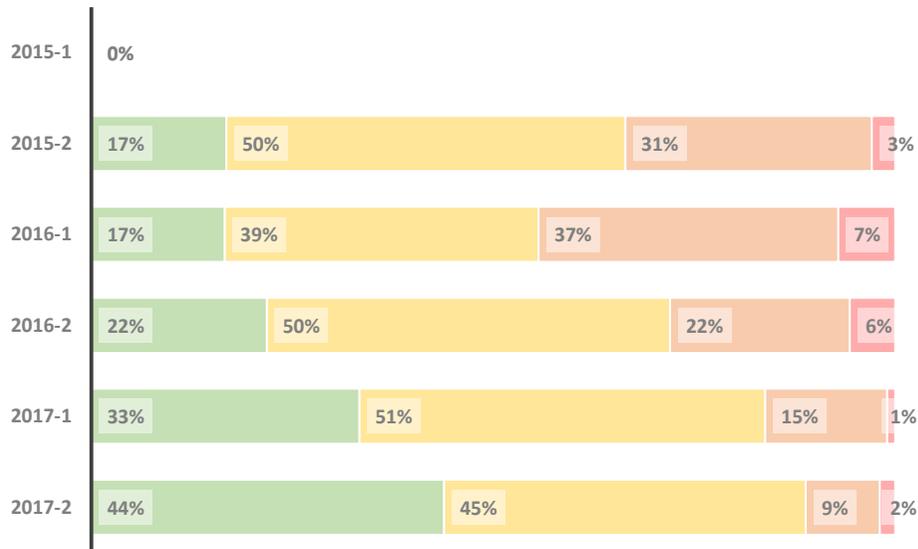
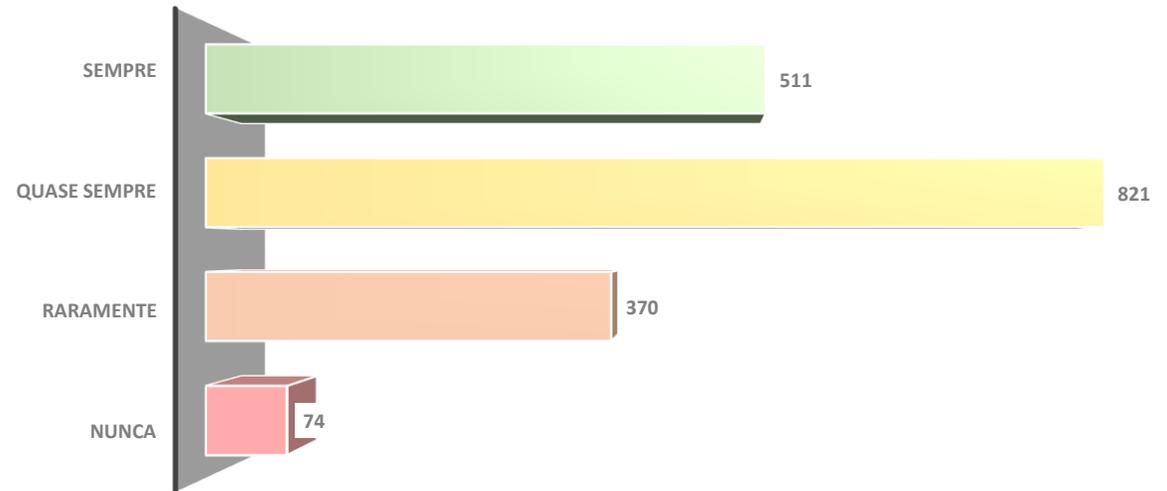
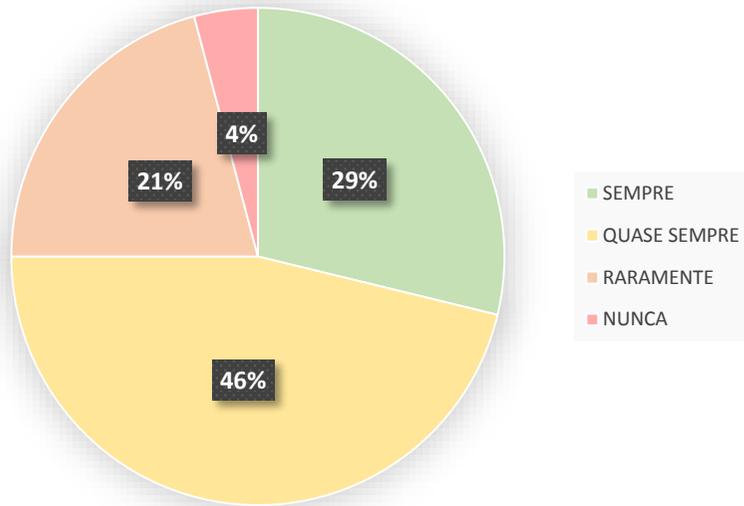


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



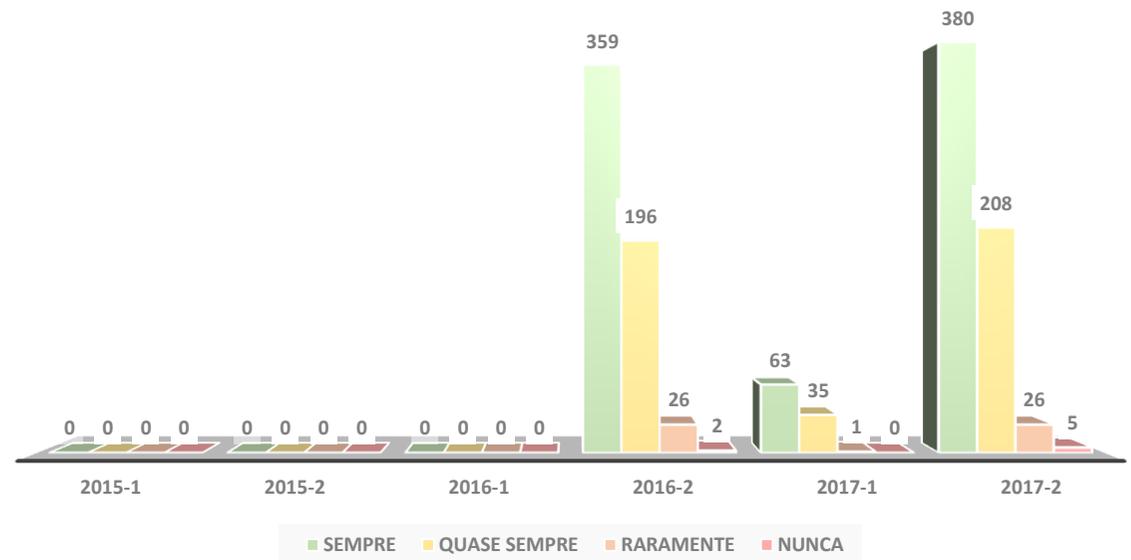
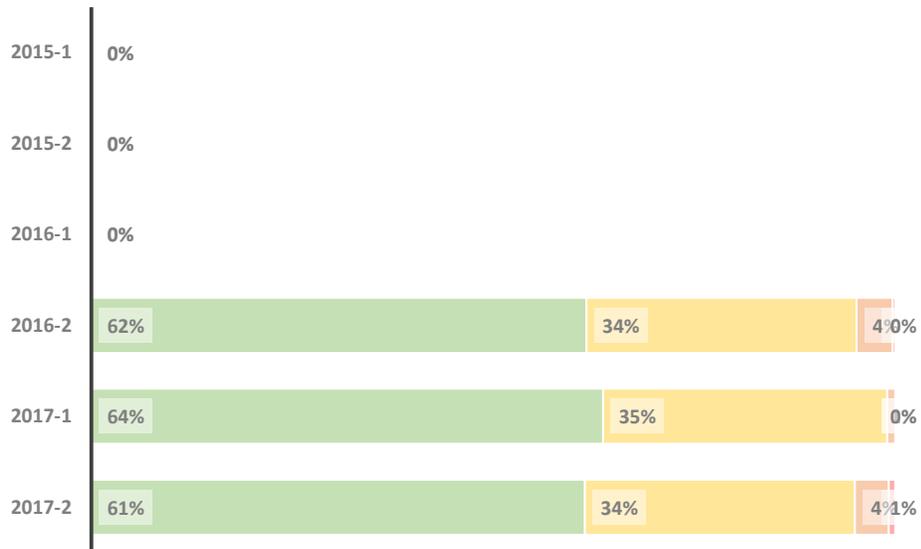
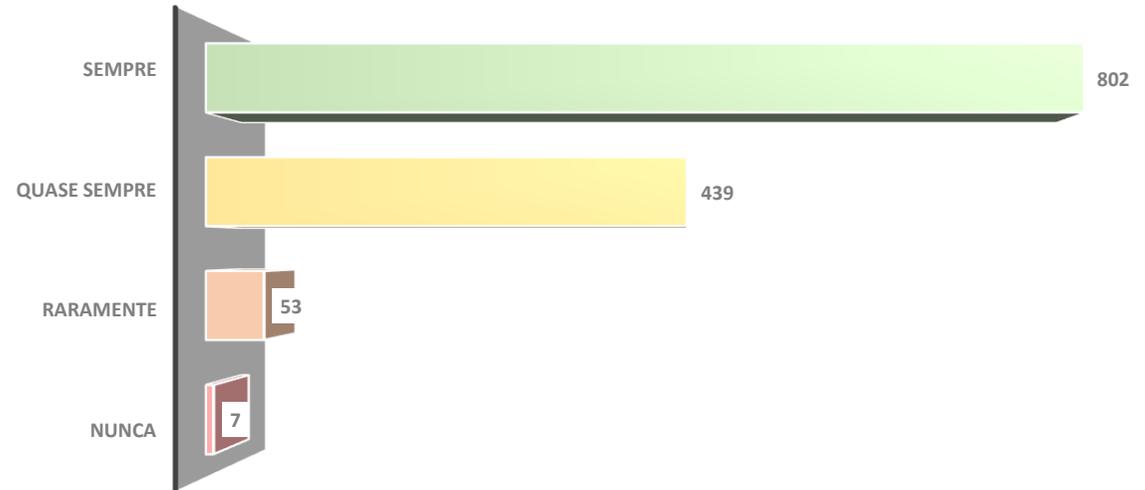
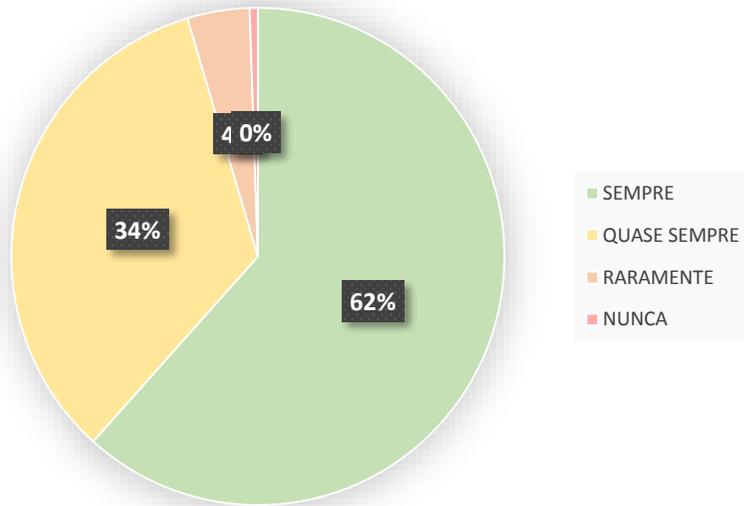


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



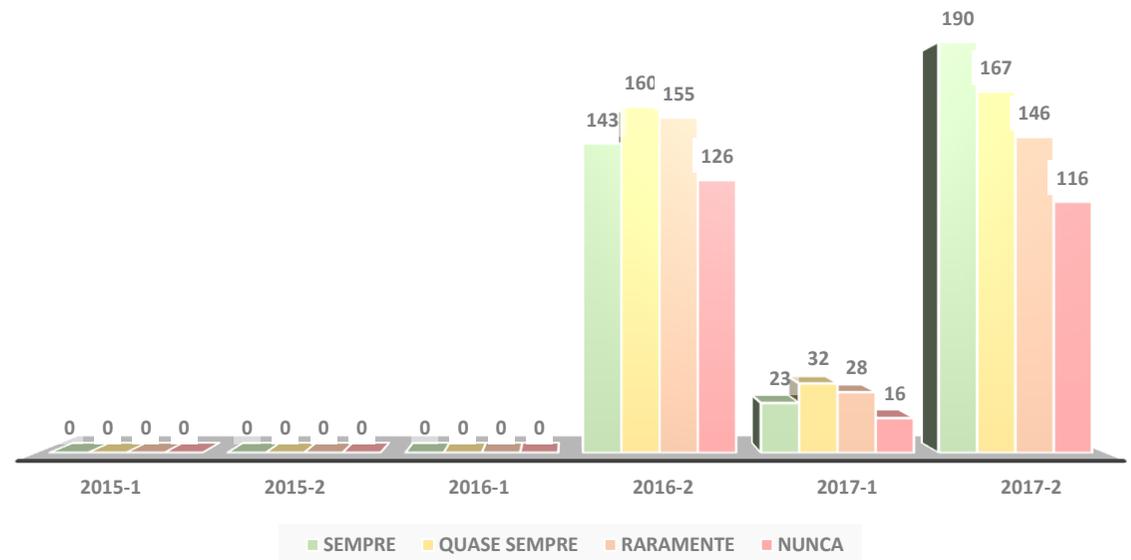
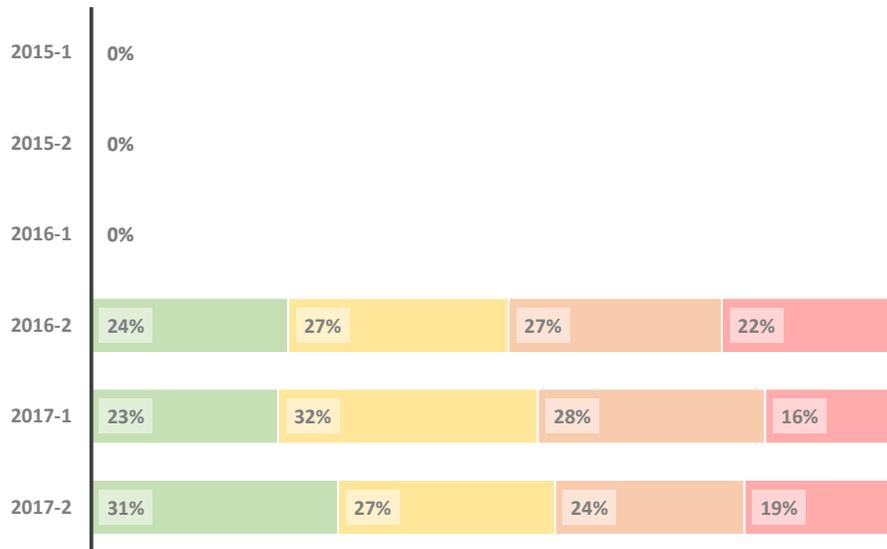
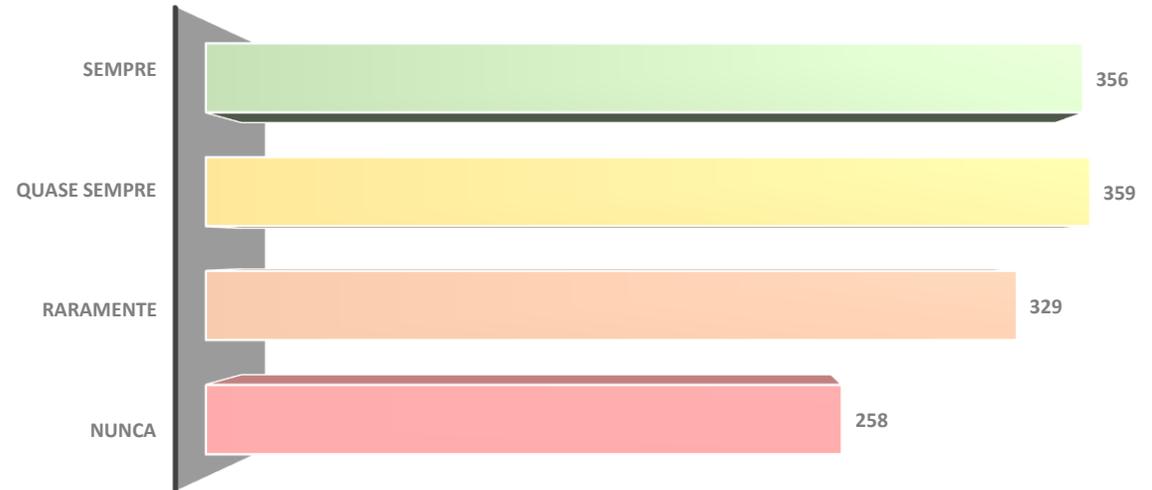
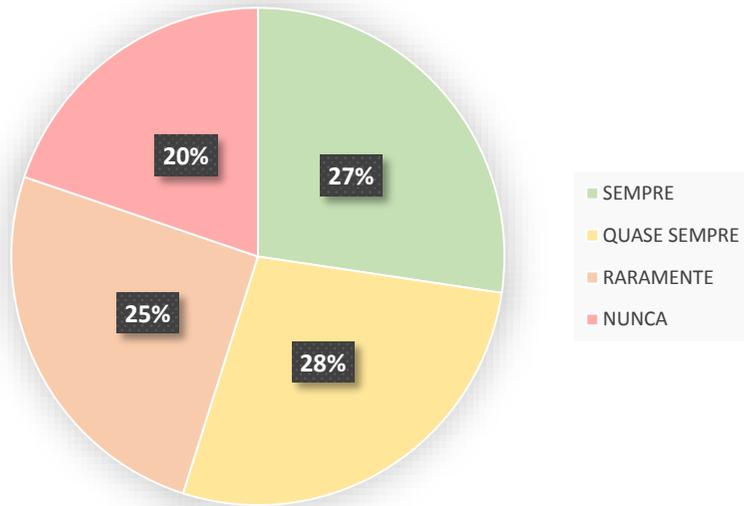


Você acessa o aluno online frequentemente?



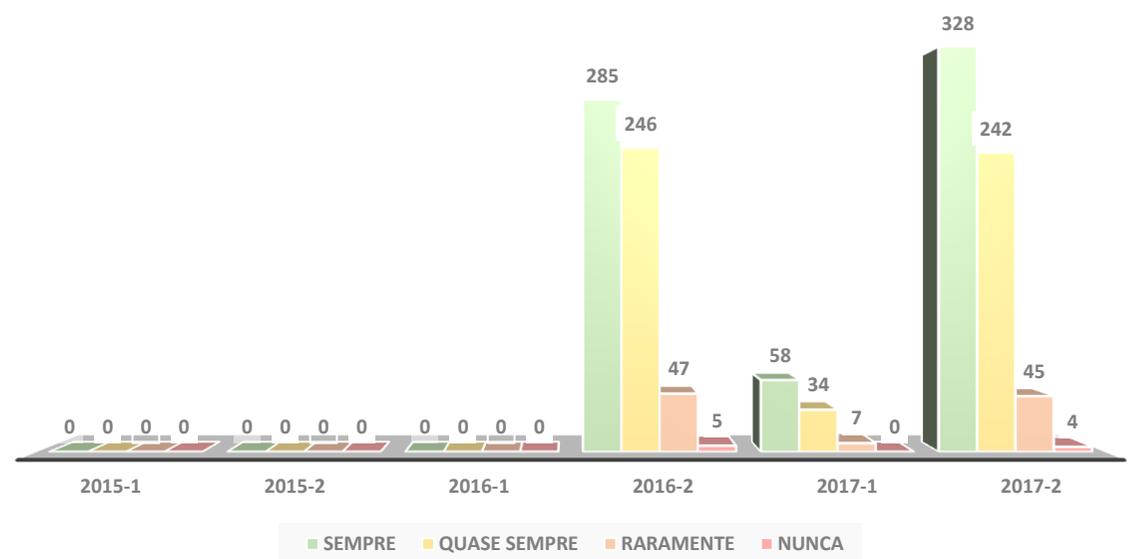
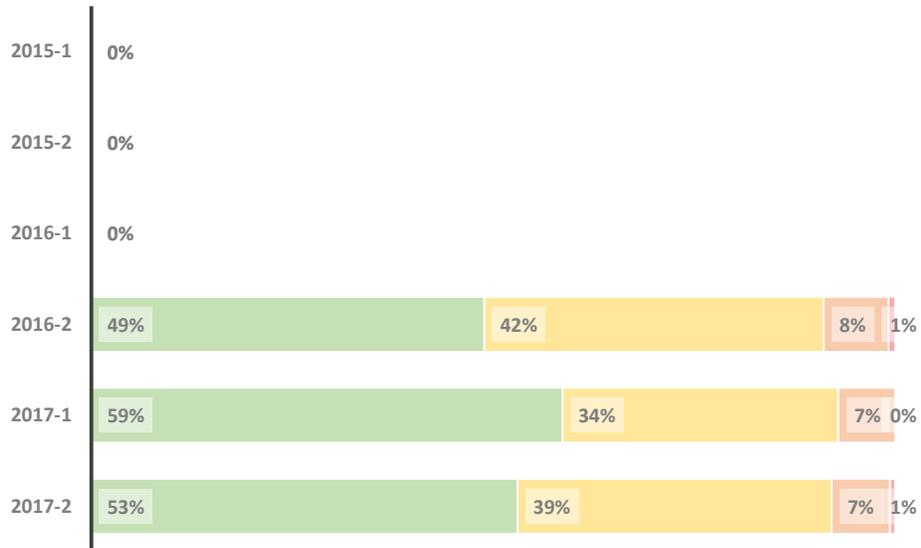
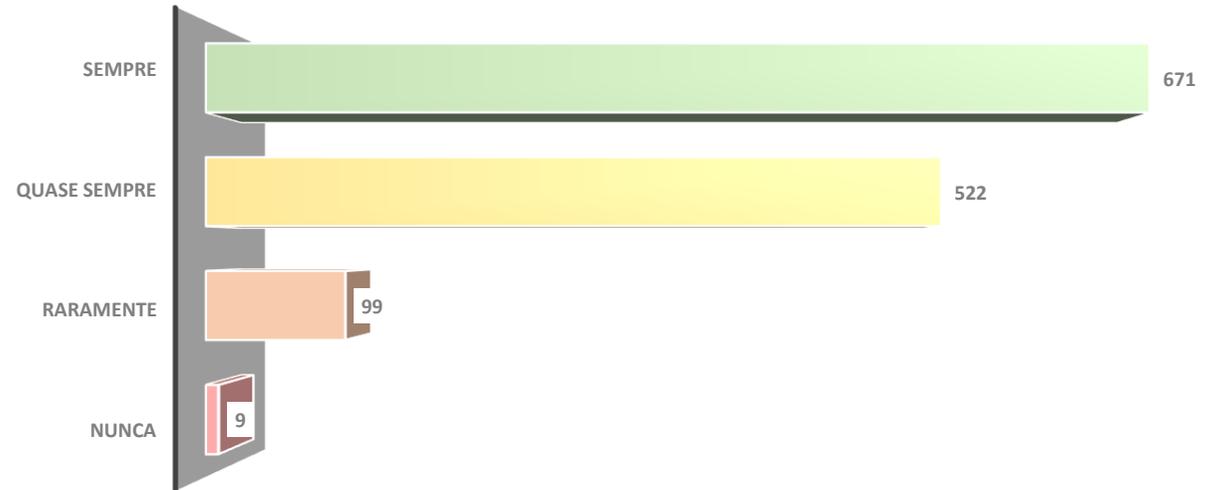
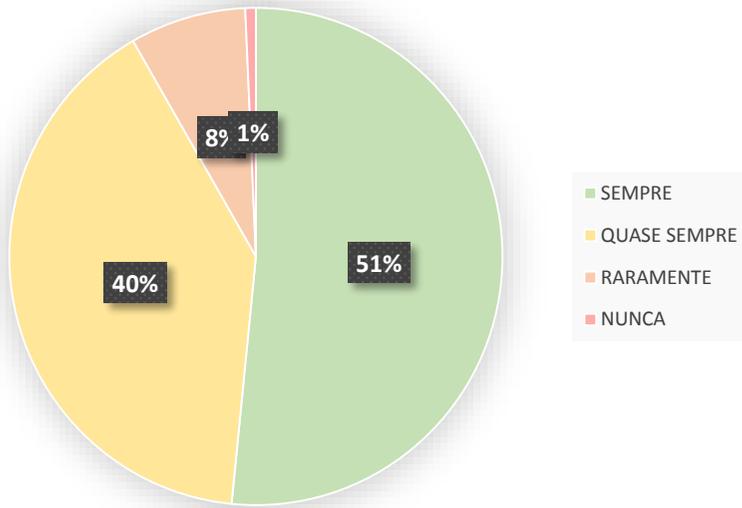


Você acessa o Office365 (email) frequentemente?



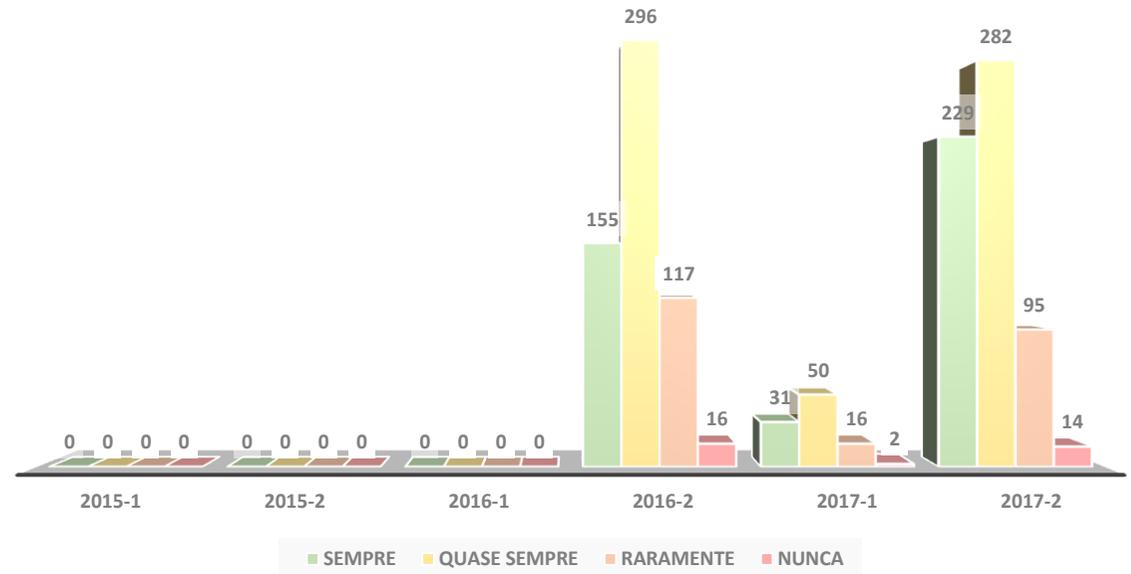
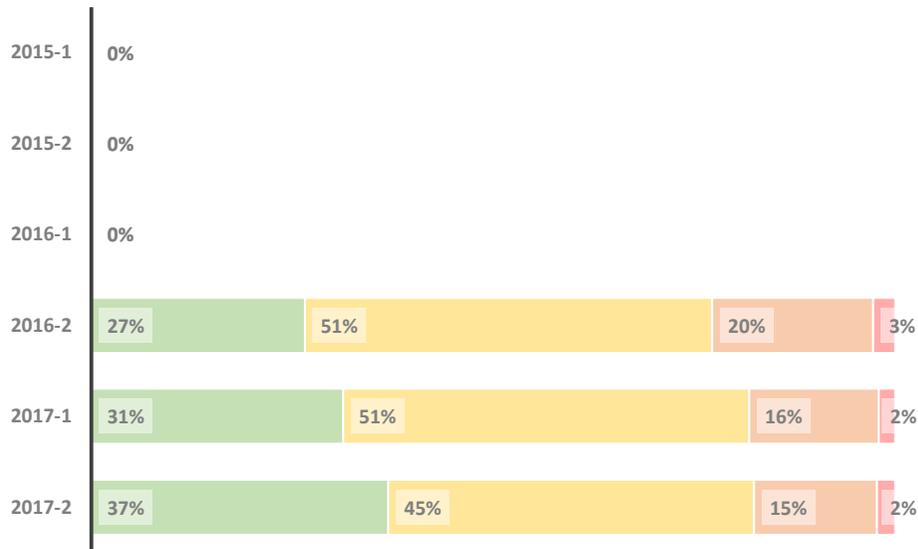
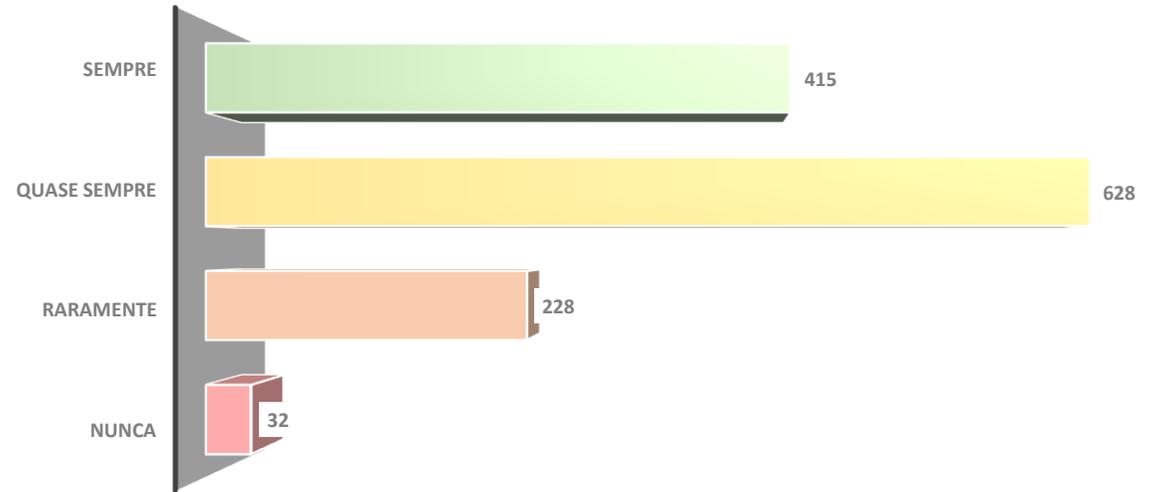
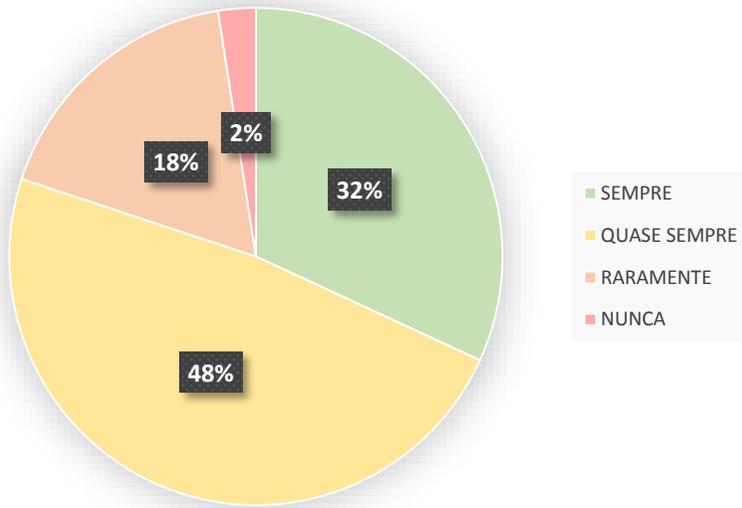


Você acessa o portal frequentemente?



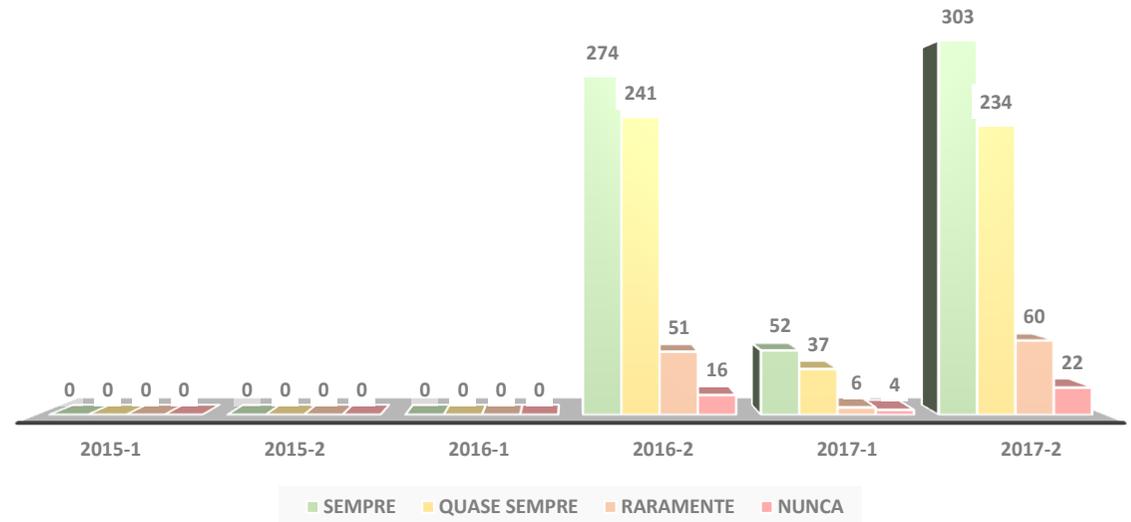
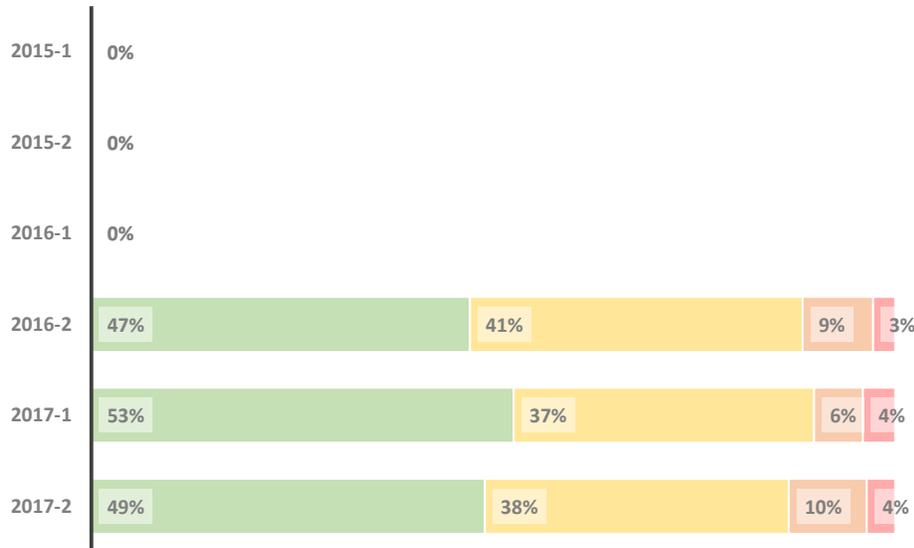
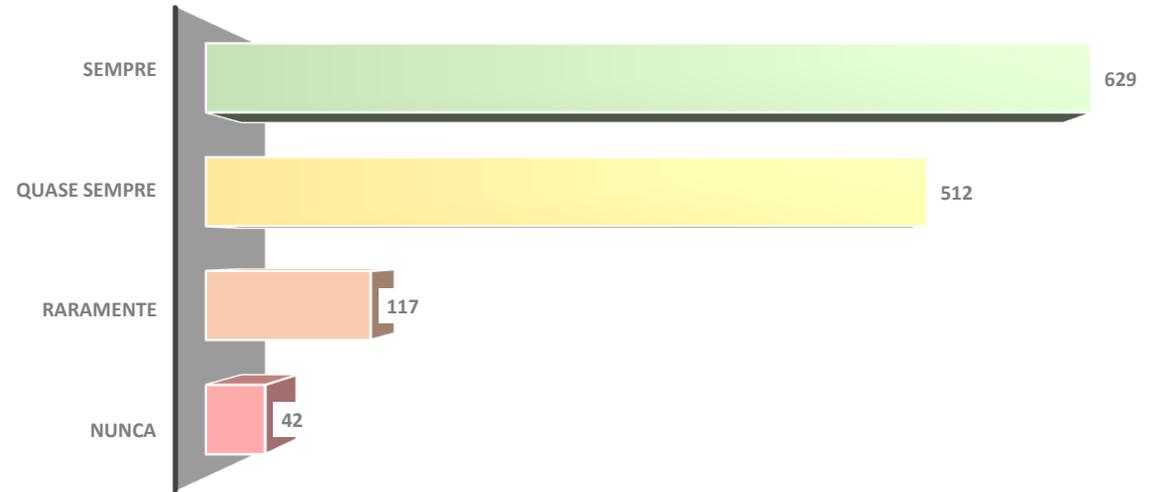
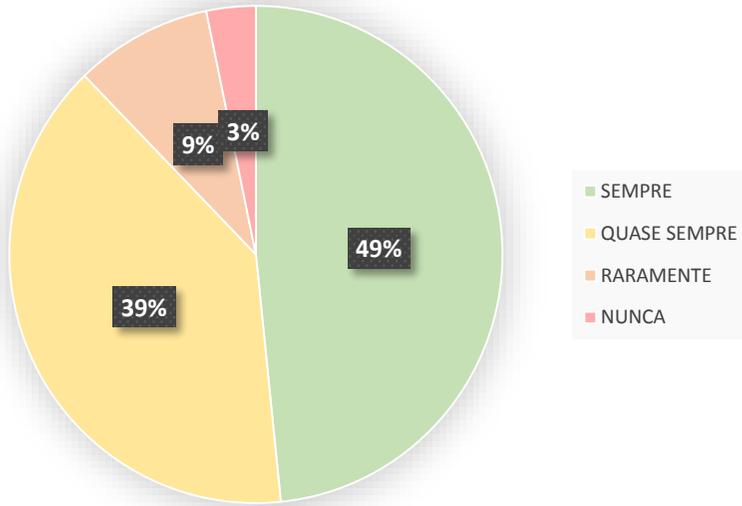


Você se sente apto para utilizar os recursos de TI?



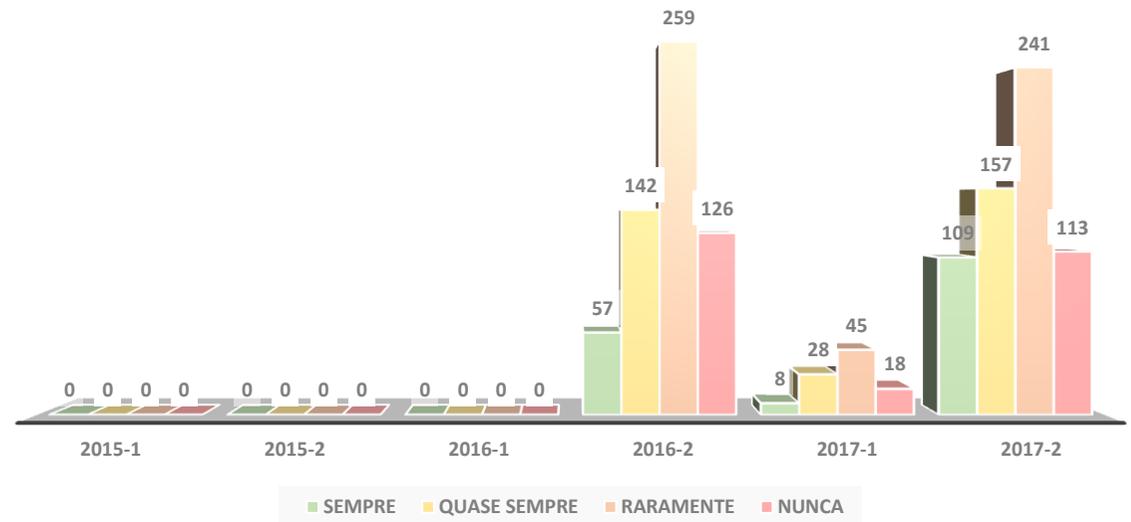
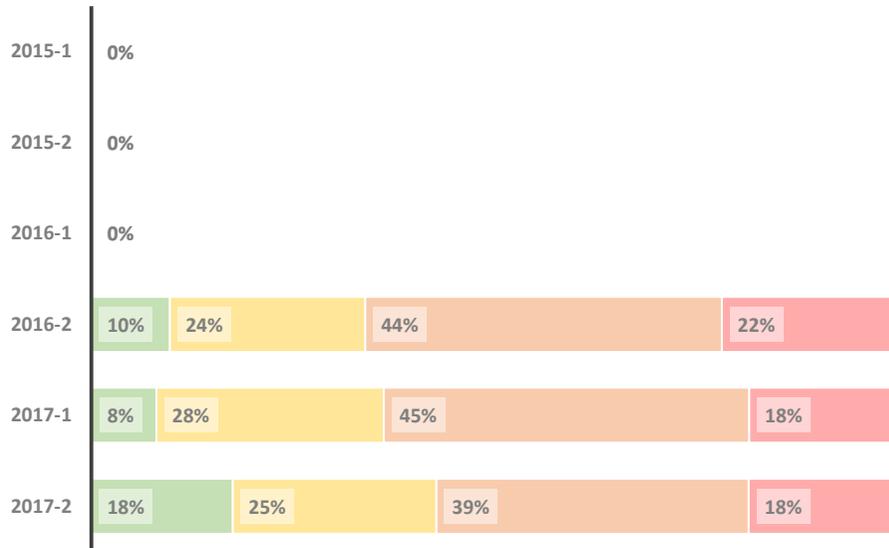
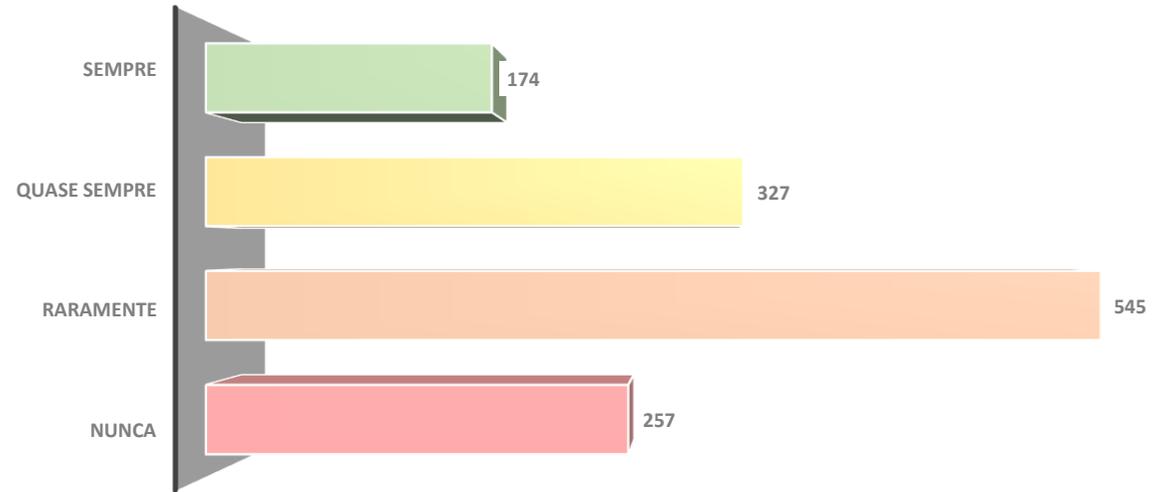
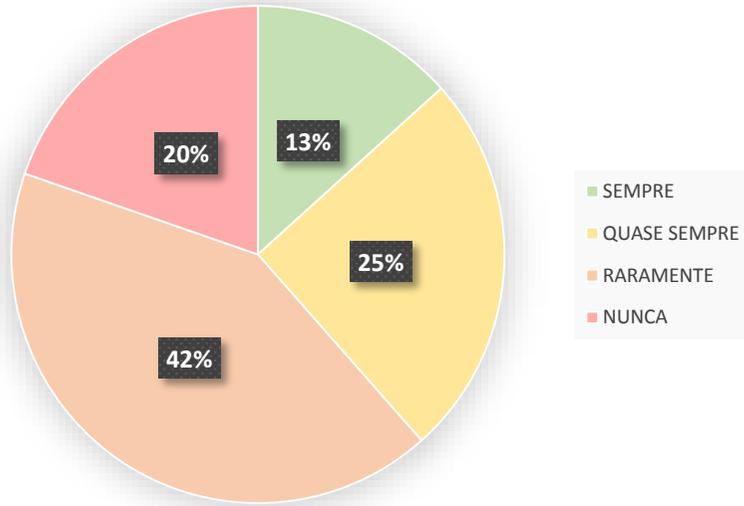


Você utiliza o Moodlerooms (AVA) frequentemente?



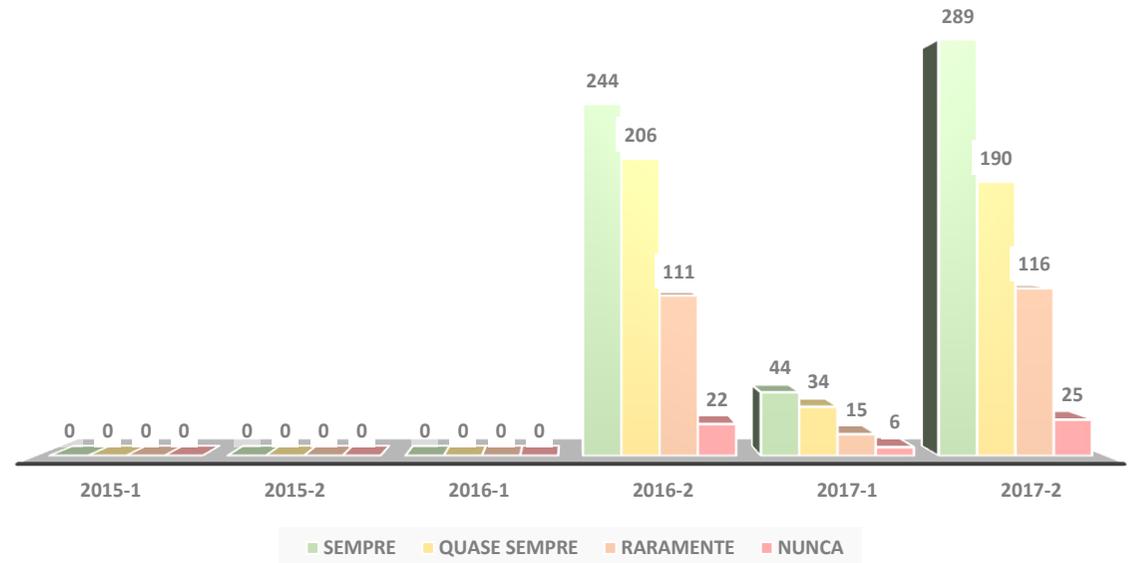
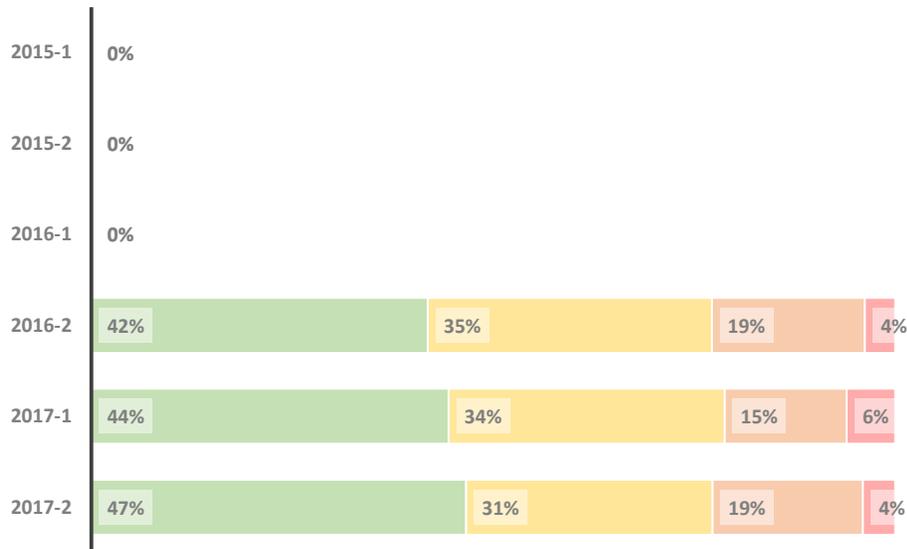
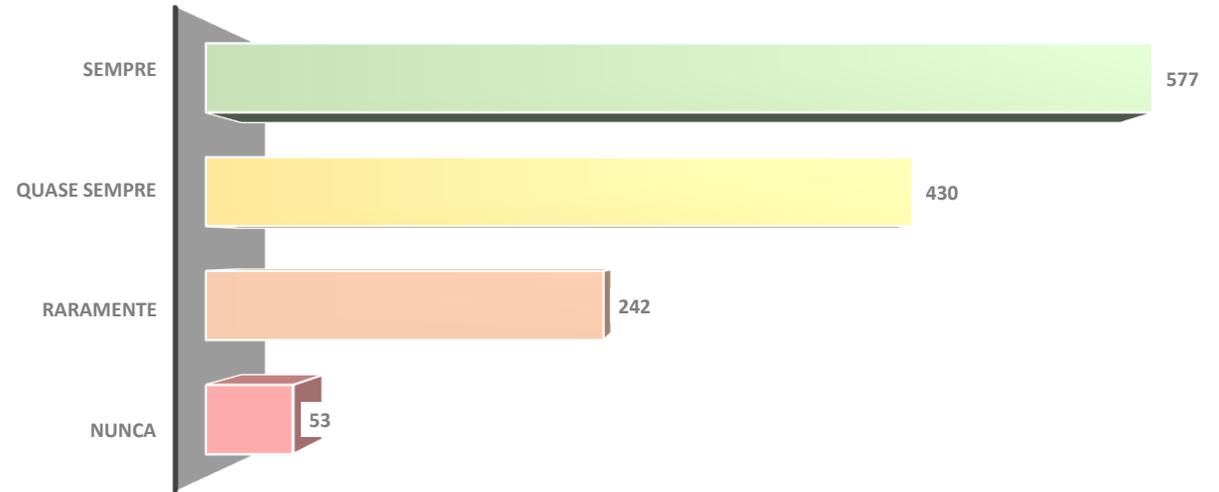
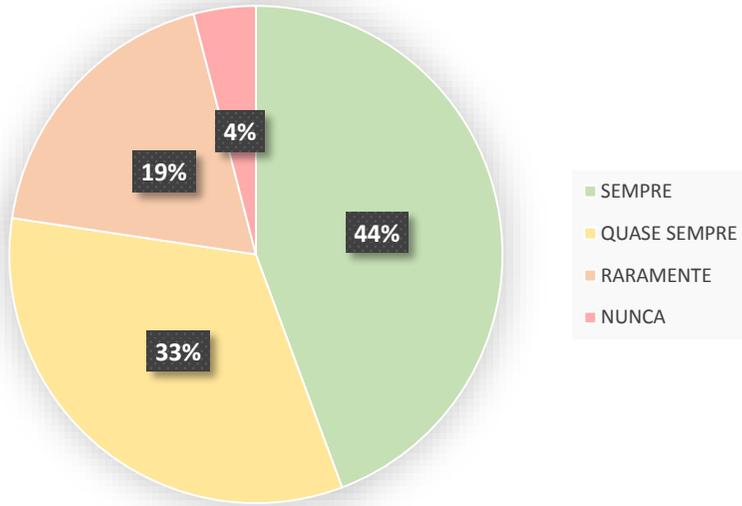


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



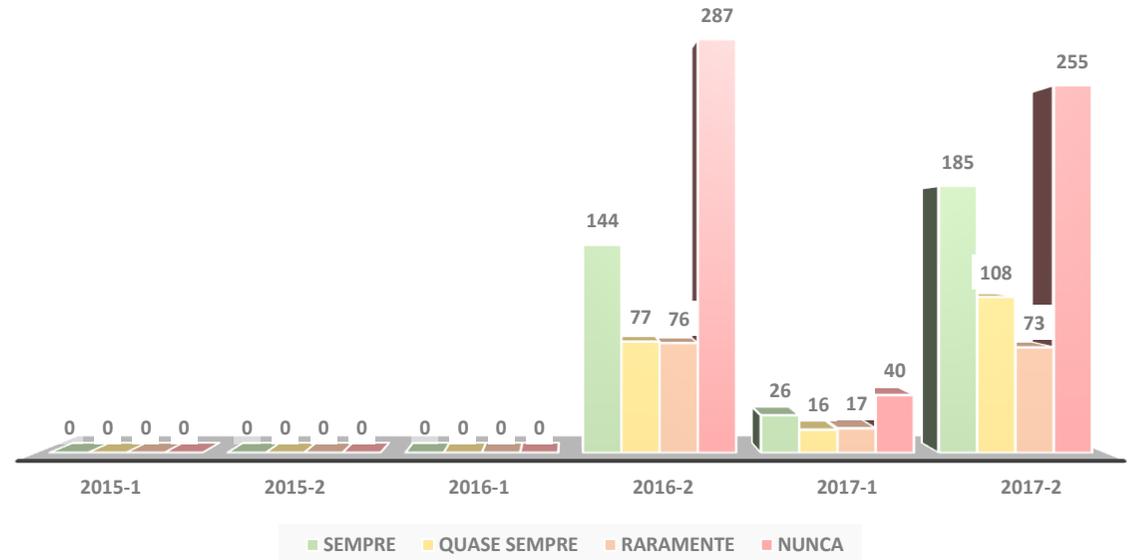
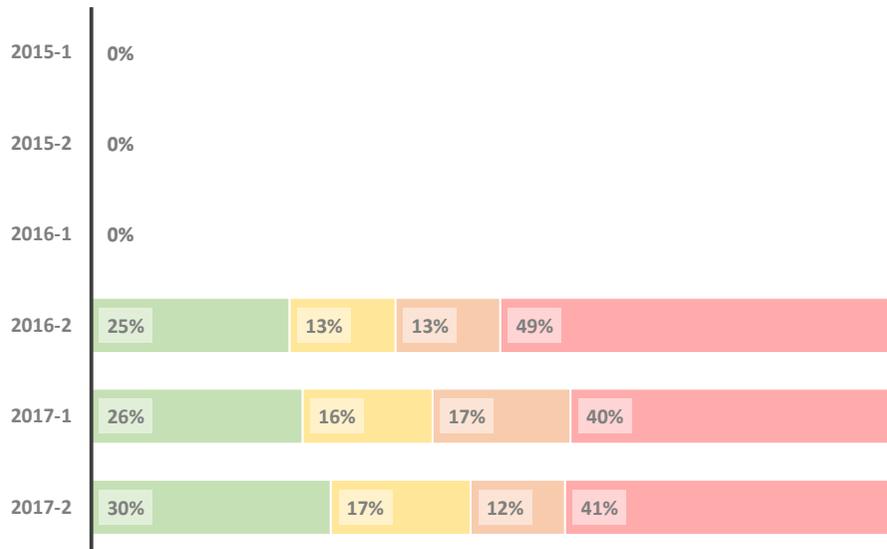
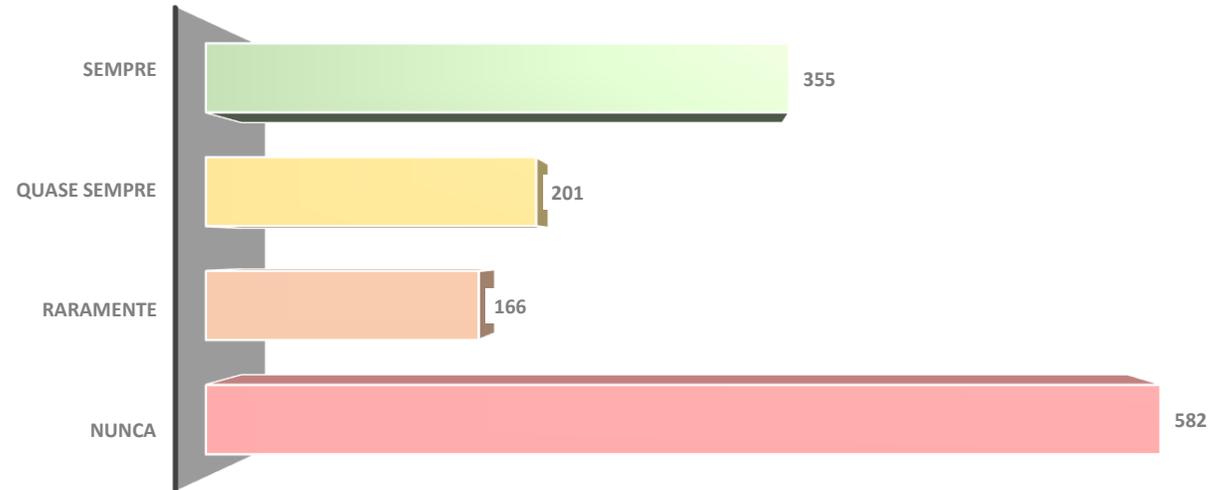
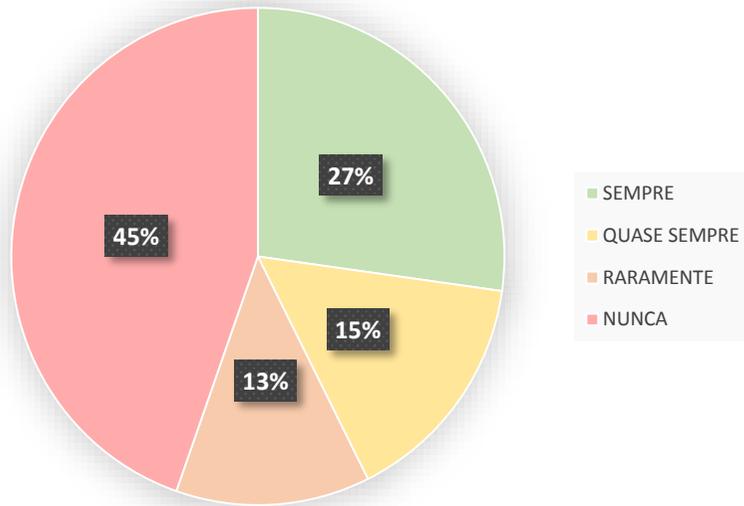


Você utiliza o recurso de internet frequente?



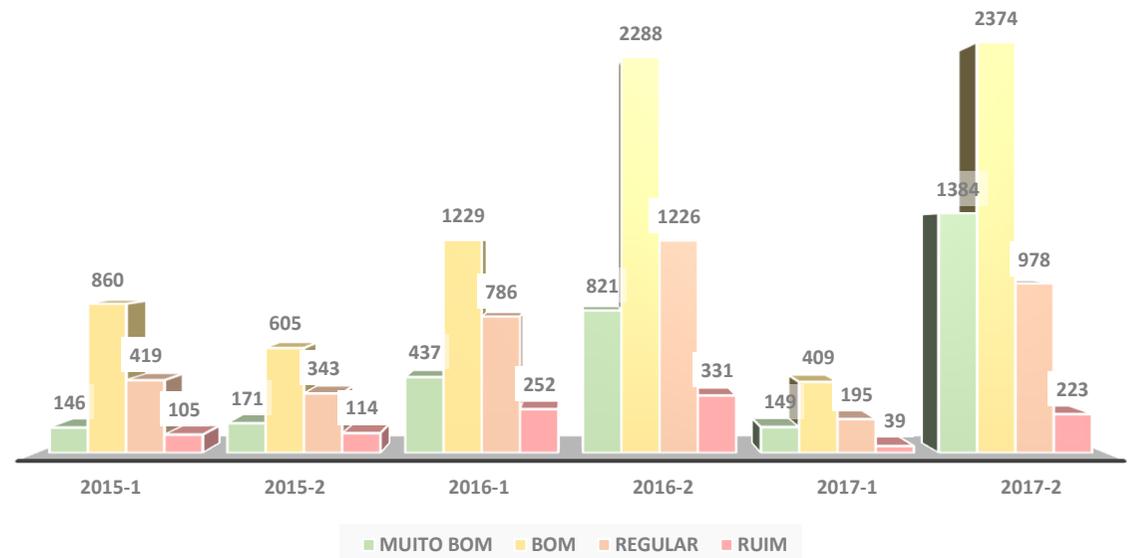
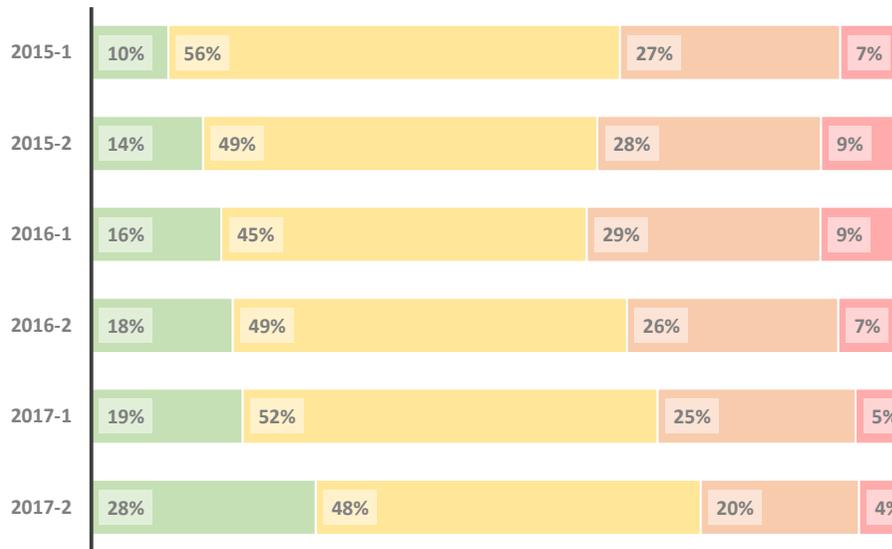
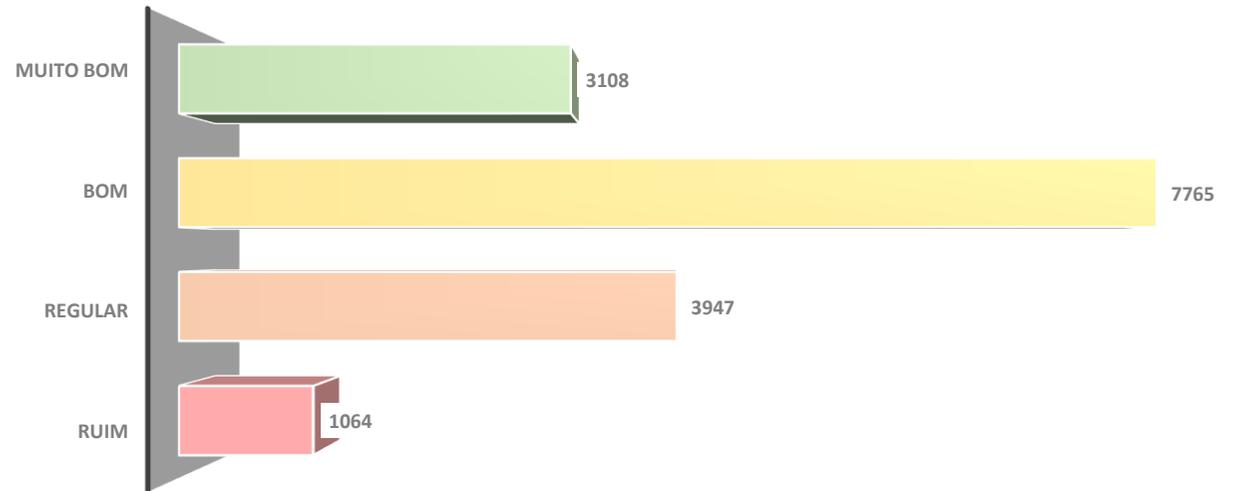
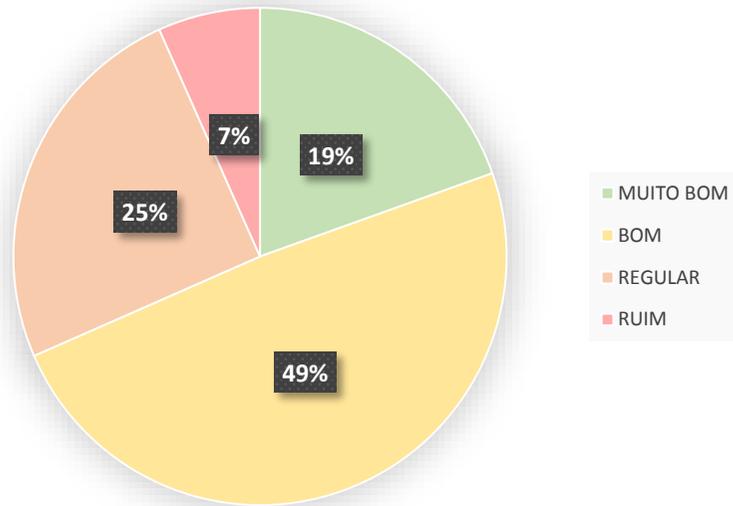


Você utiliza o recurso de WIFI frequentemente?



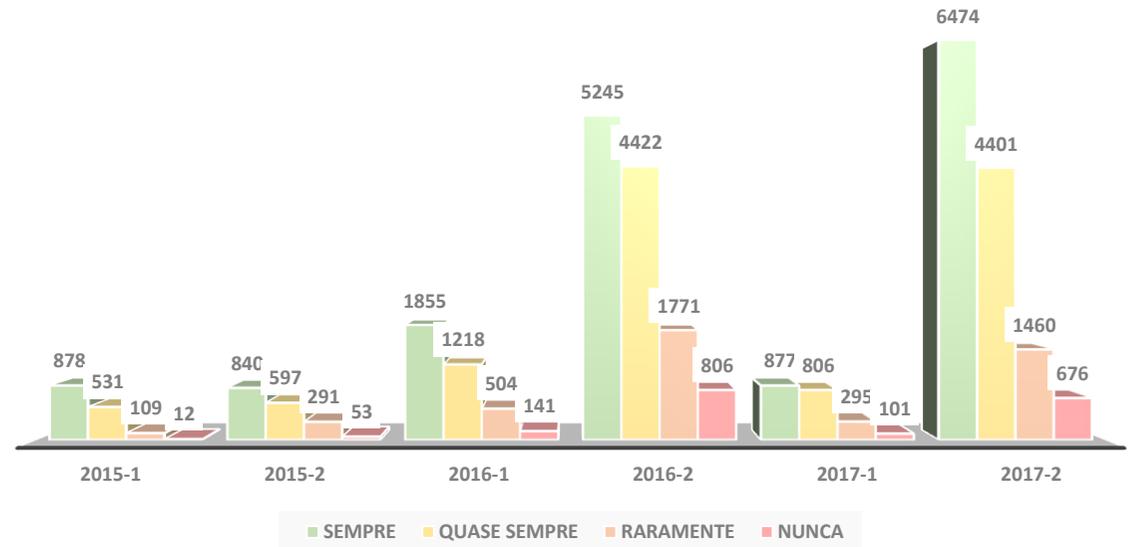
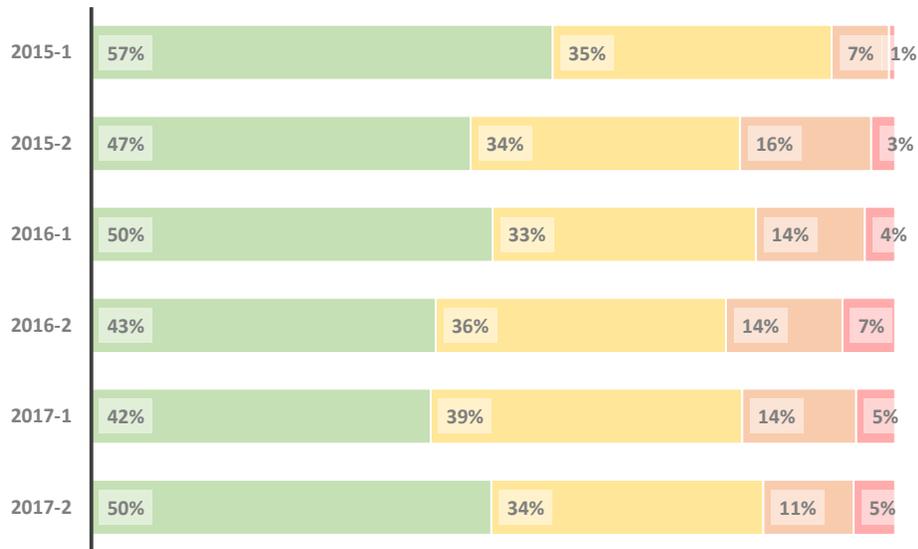
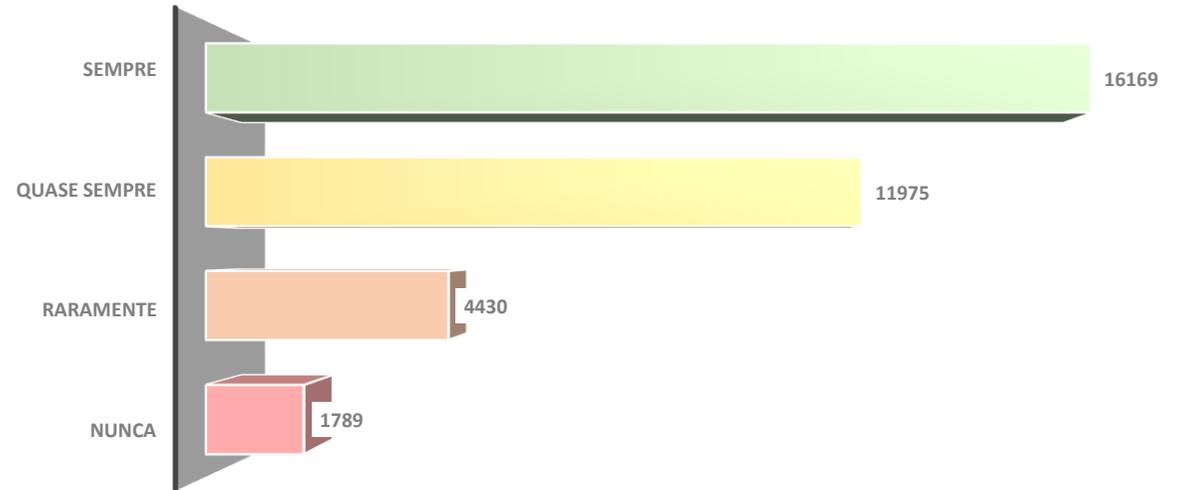
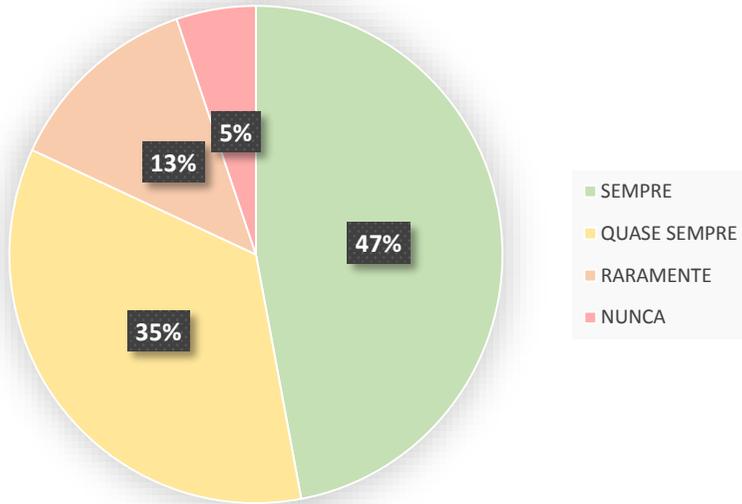


QUESTÕES OBJETIVAS - Qualitativas



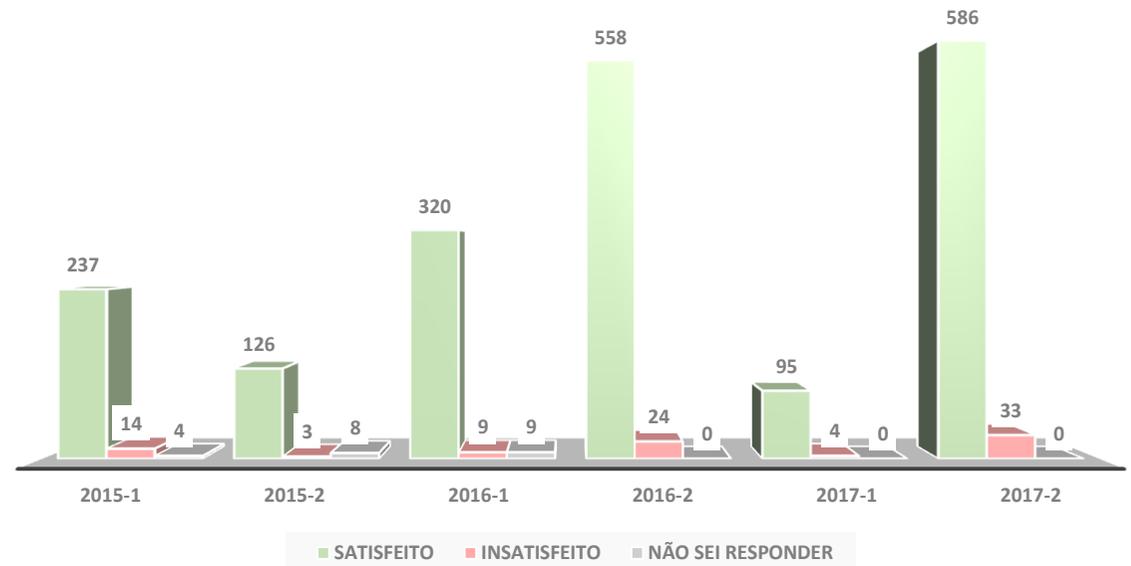
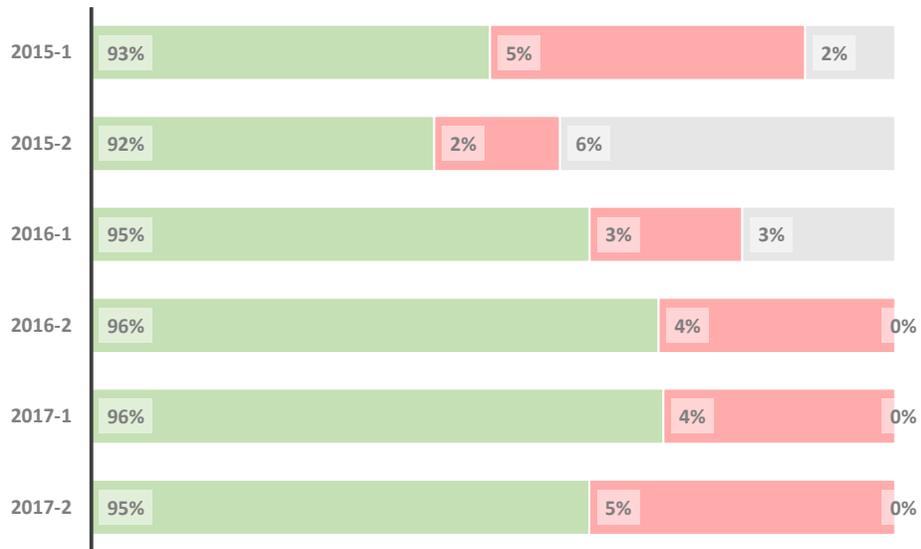
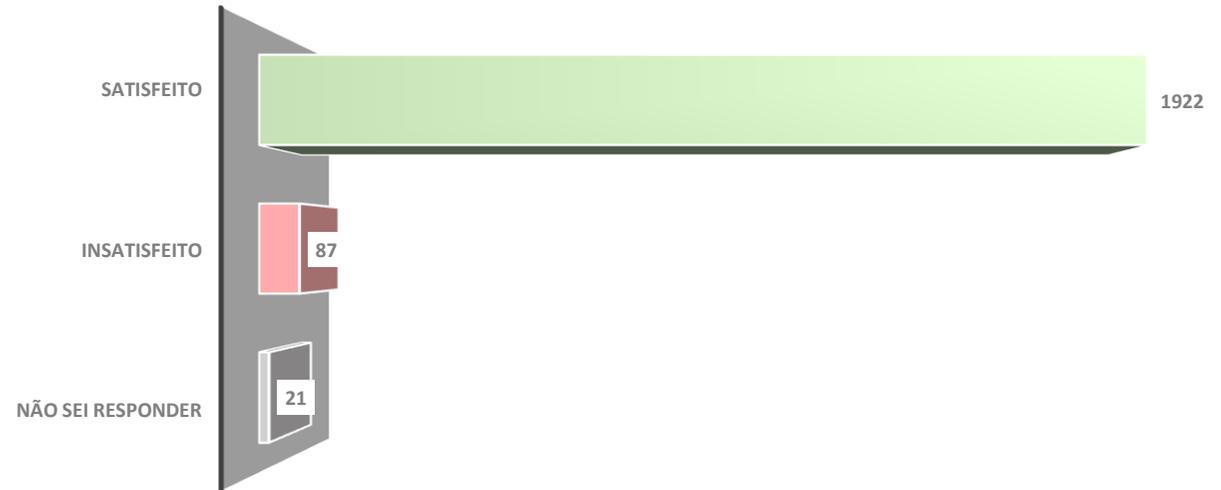
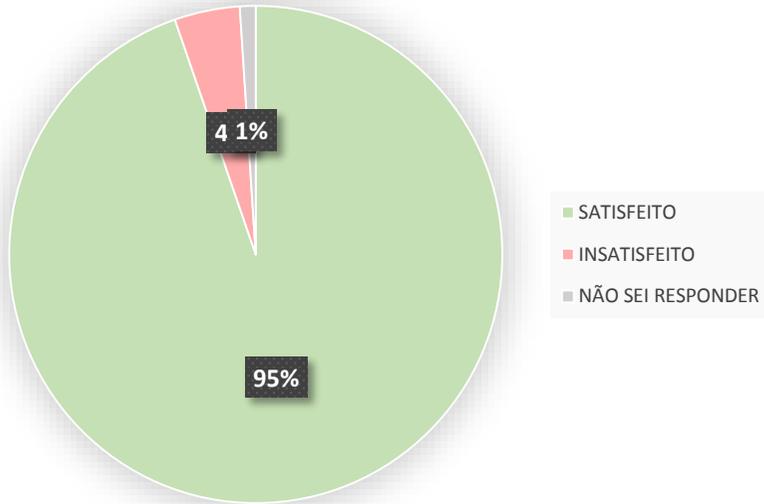


QUESTÕES OBJETIVAS - Periodicidade



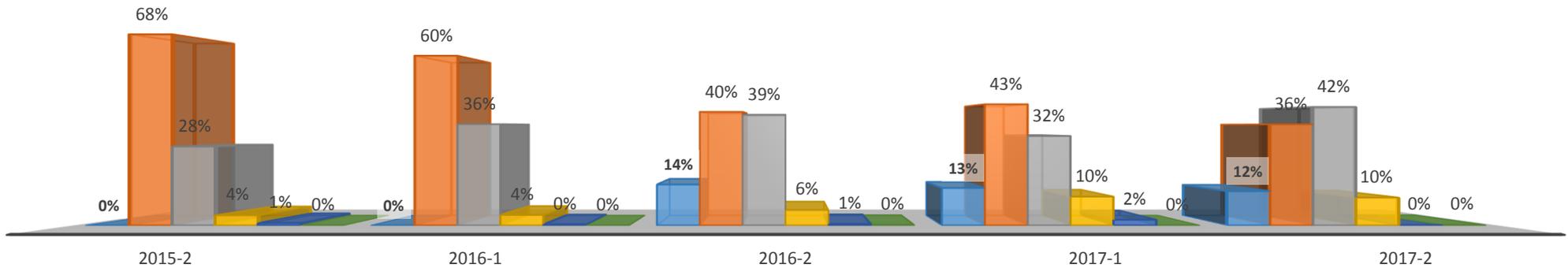
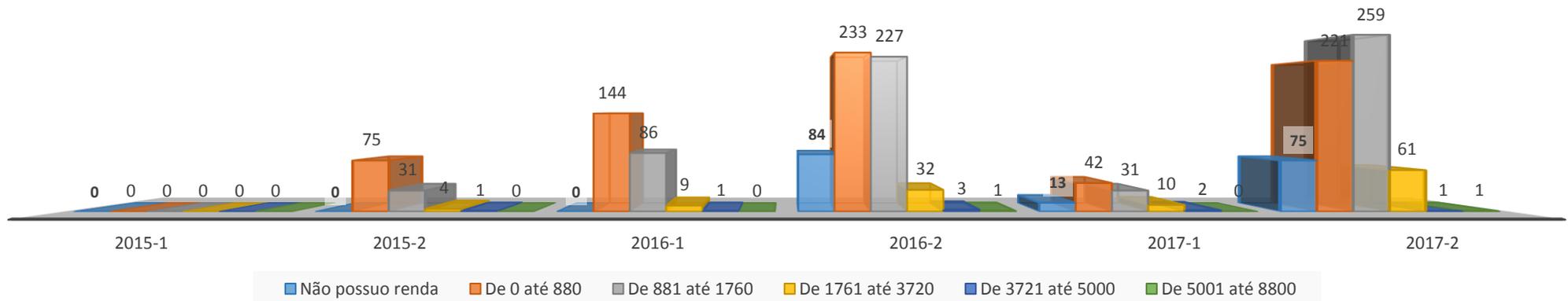
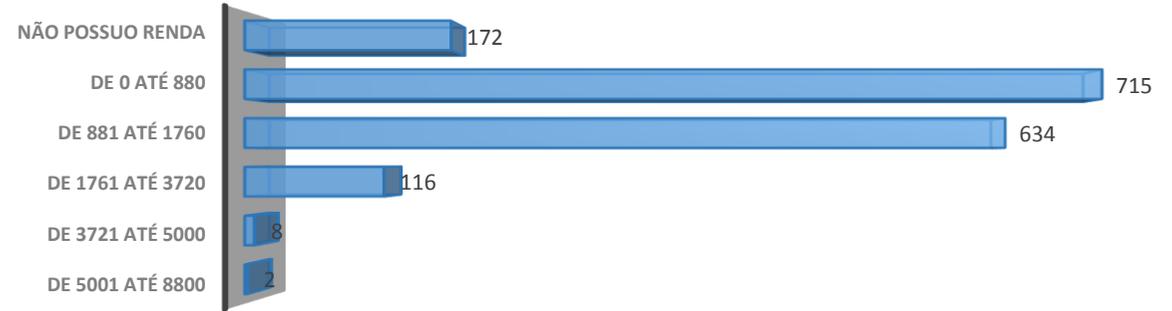
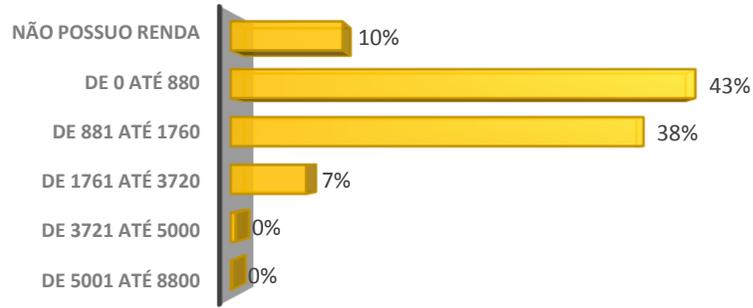


O CURSO - Em relação ao seu curso, você se considera:



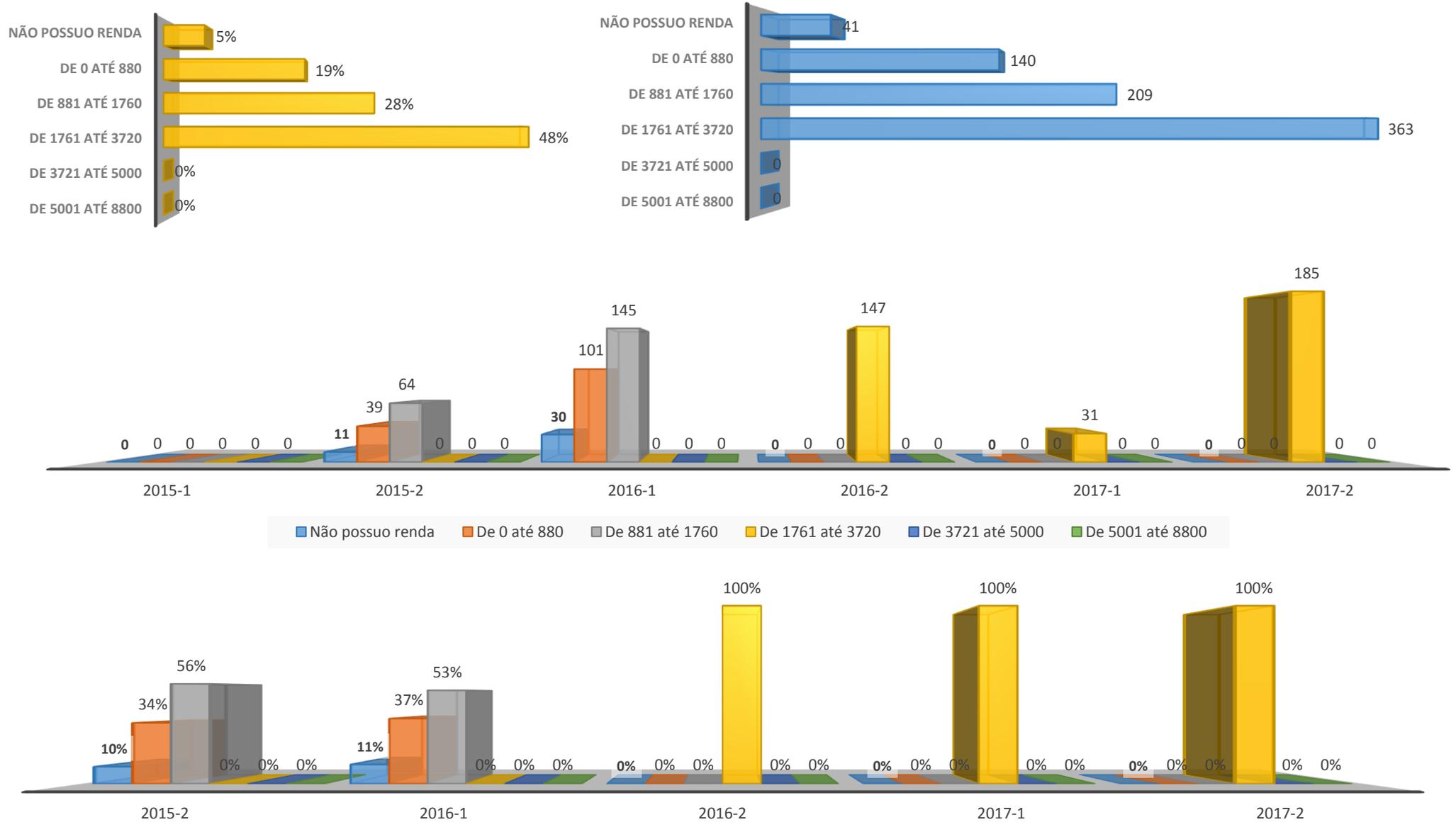


Qual a sua renda mensal atual?



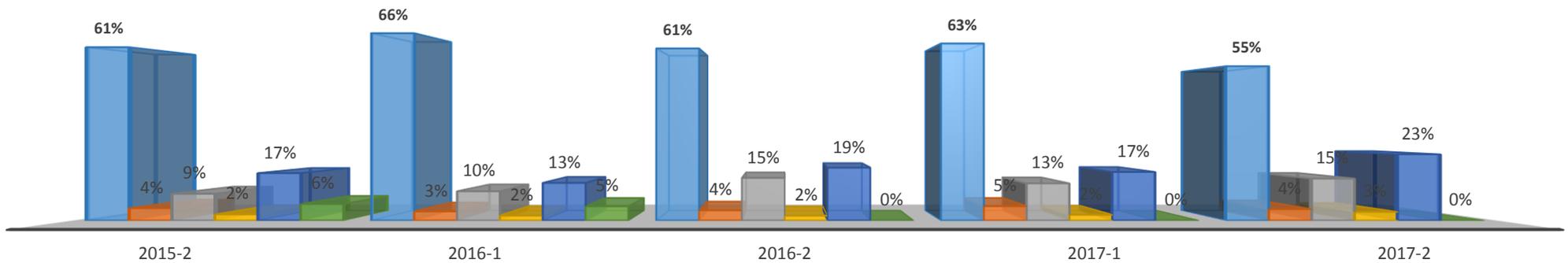
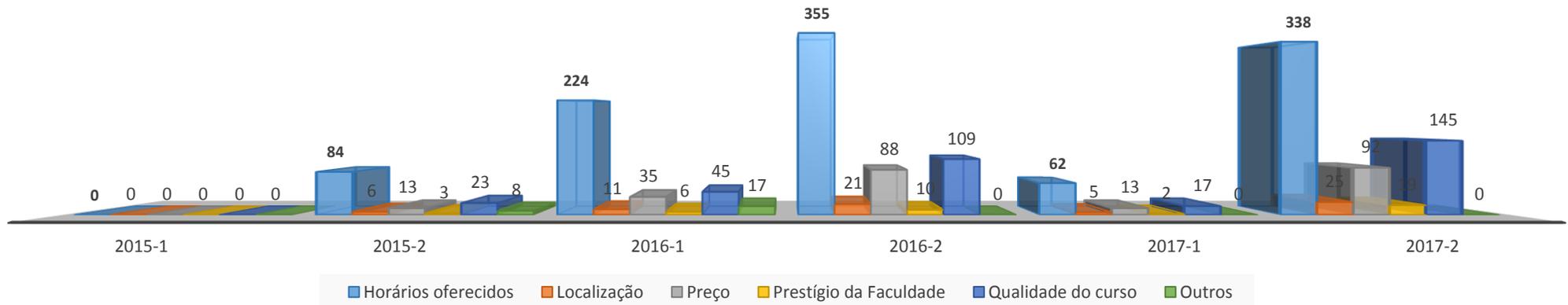
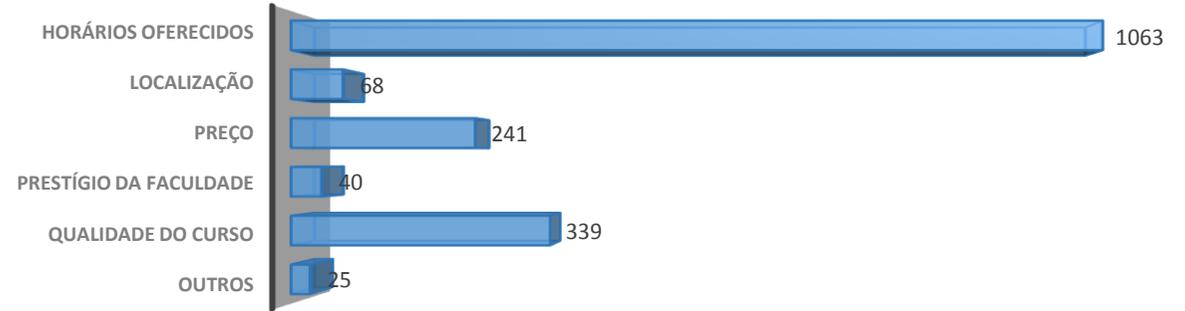
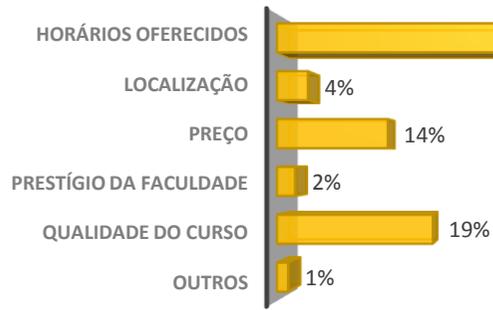


Qual a renda mensal da sua família?



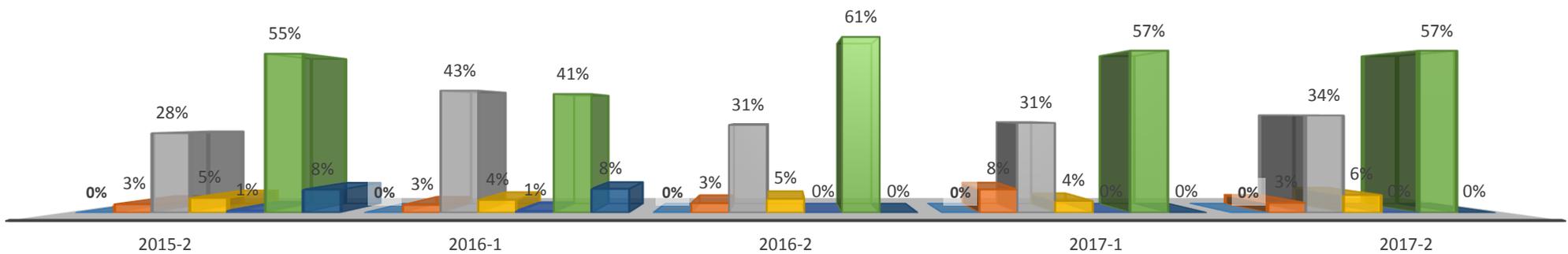
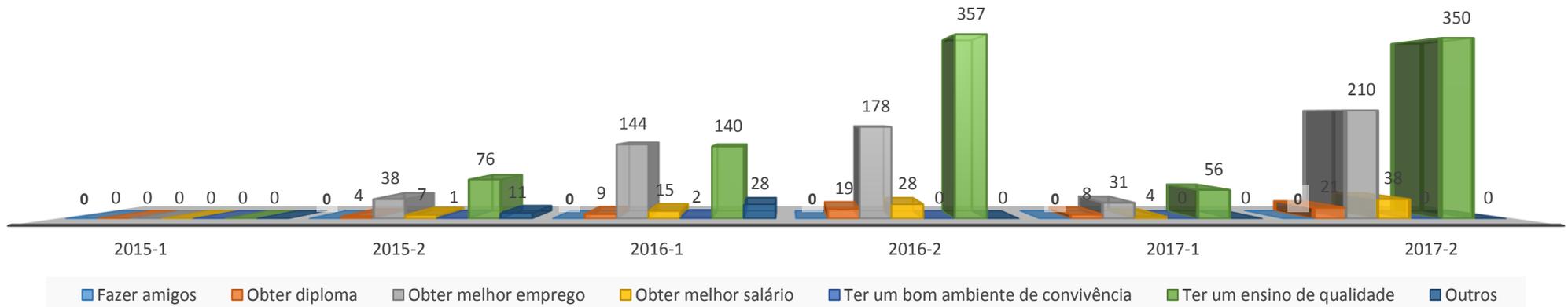
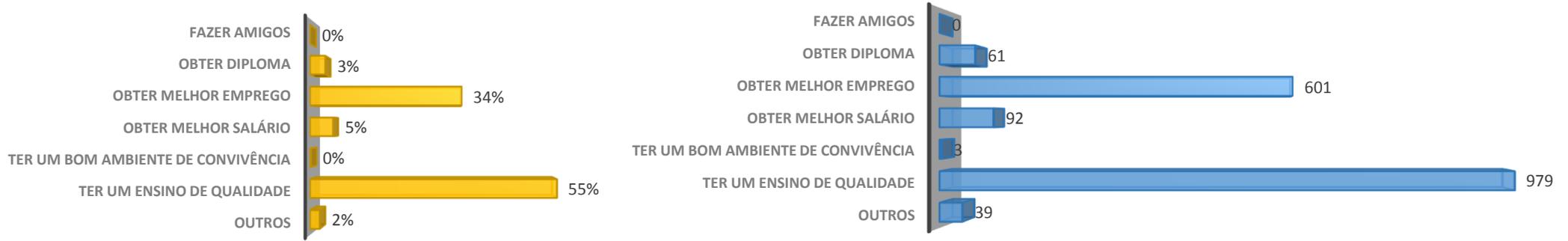


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



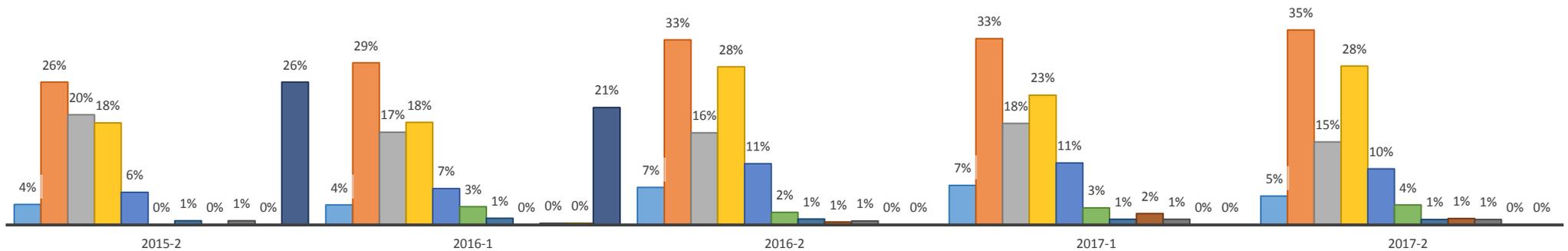
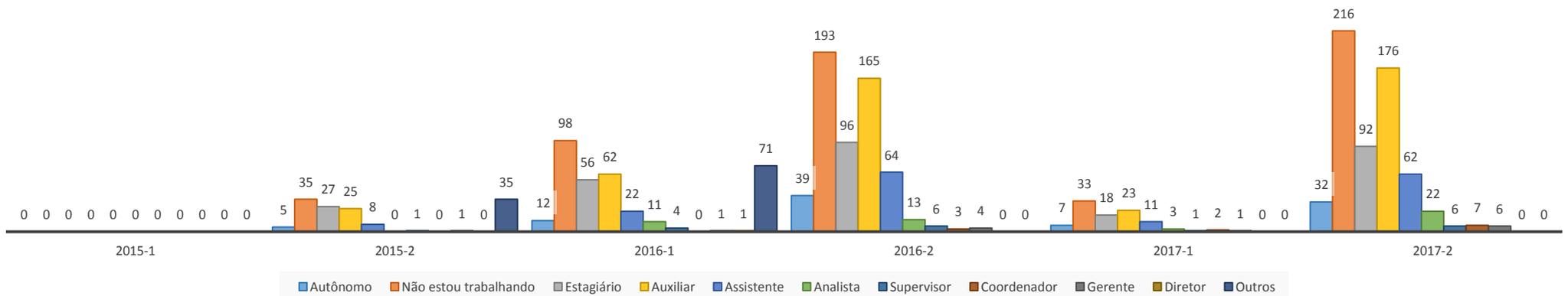
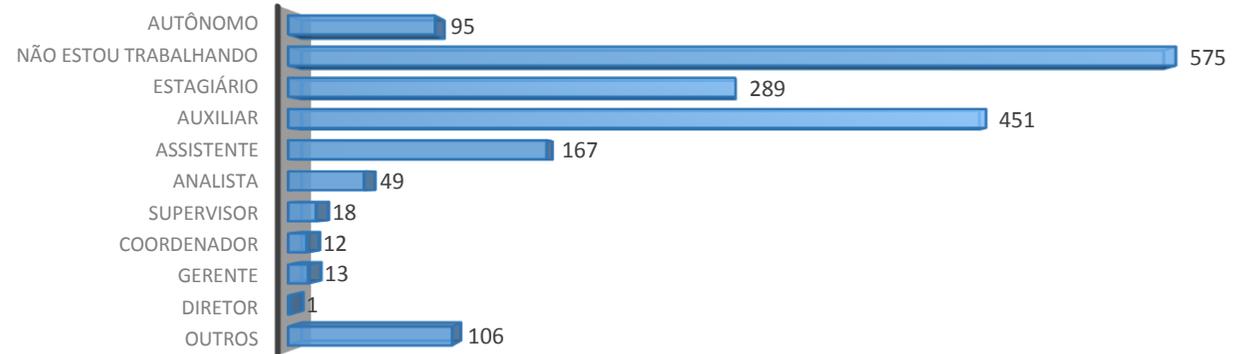
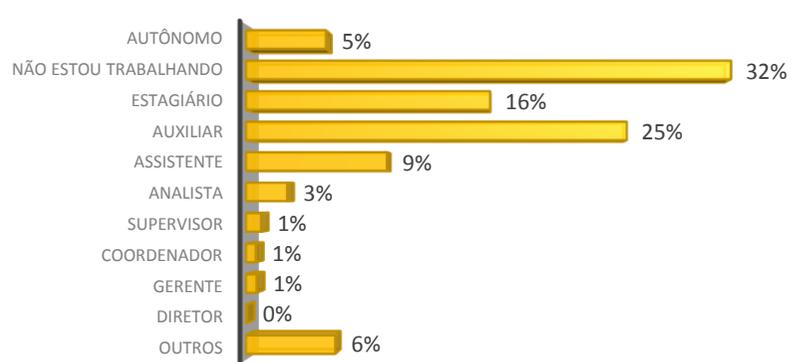


O que é mais importante para você ao cursar uma faculdade?



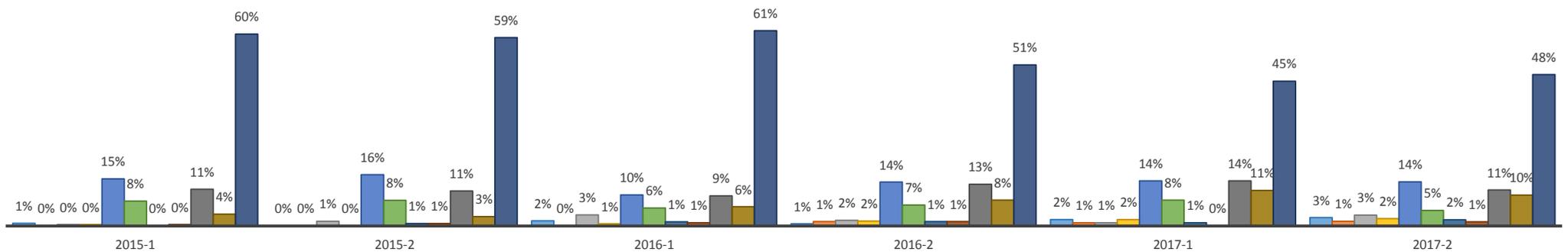
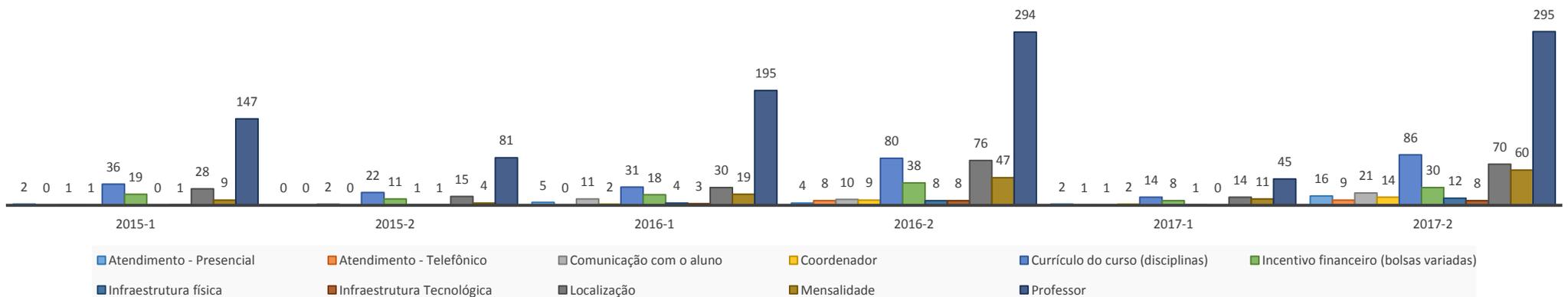
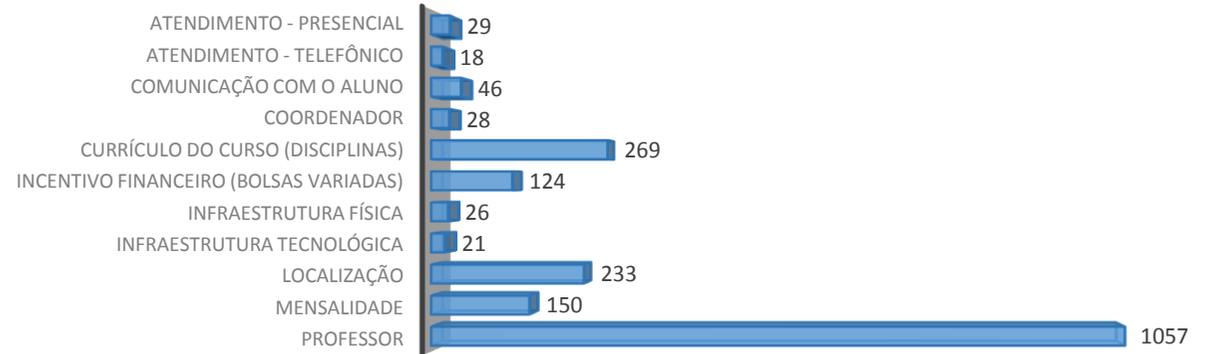
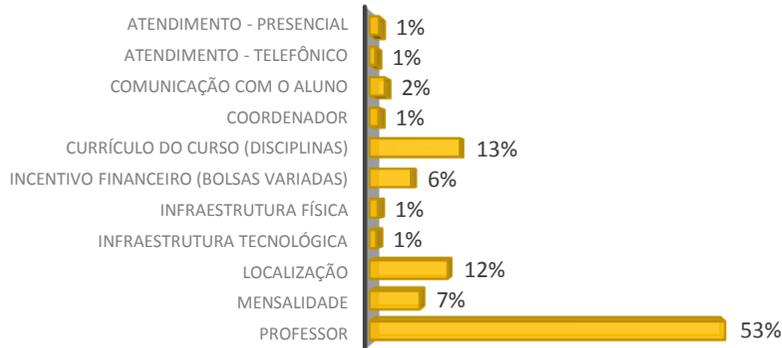


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

