CPA - AUTO AVALIAÇÃO

Unidade: **Belém**
Curso: **RH**
Período de Avaliação: **2016-2**

Sumaré FACULDADE

QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	23 14%	96 58%	39 23%	8 5%	**166**
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	26 16%	105 63%	31 19%	4 2%	**166**
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	9 5%	86 52%	55 33%	16 10%	**166**
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	21 13%	75 45%	52 31%	18 11%	**166**
SALAS DE AULA : limpeza e ventilação.	22 13%	77 46%	53 32%	14 8%	**166**
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	21 13%	82 49%	46 28%	17 10%	**166**
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	8 5%	51 31%	62 37%	45 27%	**166**
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	11 7%	58 35%	67 40%	30 18%	**166**

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	29 17%	88 53%	43 26%	6 4%	**166**
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	33 20%	97 58%	34 20%	2 1%	**166**
O COORDENADOR: é acessível ao aluno?	53 32%	81 49%	29 17%	3 2%	**166**
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	37 22%	78 47%	45 27%	6 4%	**166**
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	18 11%	73 44%	59 36%	16 10%	**166**
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	108 65%	49 30%	9 5%	- 0%	**166**
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	89 54%	68 41%	9 5%	- 0%	**166**
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	81 49%	74 45%	11 7%	- 0%	**166**
OS PROFESSORES: fazem chamada?	144 87%	19 11%	3 2%	- 0%	**166**
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	75 45%	80 48%	11 7%	- 0%	**166**
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	74 45%	85 51%	7 4%	- 0%	**166**
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	19 11%	75 45%	53 32%	19 11%	**166**
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	27 16%	72 43%	50 30%	17 10%	**166**
Você acessa o aluno online frequentemente?	68 41%	82 49%	16 10%	- 0%	**166**
Você acessa o Office365 (email) frequentemente?	30 18%	47 28%	46 28%	43 26%	**166**
Você acessa o portal frequentemente?	64 39%	78 47%	24 14%	- 0%	**166**
Você se sente apto para utilizar os recursos de TI?	30 18%	83 50%	47 28%	6 4%	**166**
Você utiliza o Moodlerooms (AVA) frequentemente?	50 30%	87 52%	22 13%	7 4%	**166**
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	13 8%	48 29%	74 45%	31 19%	**166**
Você utiliza o recurso de internet frequentente?	64 39%	53 32%	40 24%	9 5%	**166**
Você utiliza o recurso de WIFI frequentemente?	32 19%	19 11%	21 13%	94 57%	**166**

	MUITO BOM	BOM	REGULAR	RUIM
RESULTADO GERAL	141 11%	630 47%	405 30%	152 11%

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA
RESULTADO GERAL	1.138 33%	1.436 41%	653 19%	259 7%

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Unidade: **Belém**
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Sumaré FACULDADE

Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?		
Horários oferecidos	91	55%
Localização	14	8%
Preço	47	28%
Prestígio da Faculdade	2	1%
Qualidade do curso	12	7%
Outros	-	0%

O que é mais importante para você ao cursar uma faculdade?		
Fazer amigos	-	0%
Obter diploma	9	5%
Obter melhor emprego	70	42%
Obter melhor salário	15	9%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	72	43%
Outros	-	0%

Qual o cargo que você ocupa na empresa em que trabalha?		
Autônomo	5	3%
Não estou trabalhando	48	29%
Estagiário	7	4%
Auxiliar	48	29%
Assistente	26	16%
Analista	20	12%
Supervisor	4	2%
Coordenador	3	2%
Gerente	5	3%
Diretor	-	0%
Outros	-	0%

O CURSO - Em relação ao seu curso, você se considera:		
SATISFEITO	155	93%
INSATISFEITO	11	7%
NÃO SEI RESPONDER	-	0%

Qual a sua renda mensal atual?		
Não possuo renda	17	10%
De 0 até 880	49	30%
De 881 até 1760	74	45%
De 1761 até 3720	23	14%
De 3721 até 5000	2	1%
De 5001 até 8800	1	1%

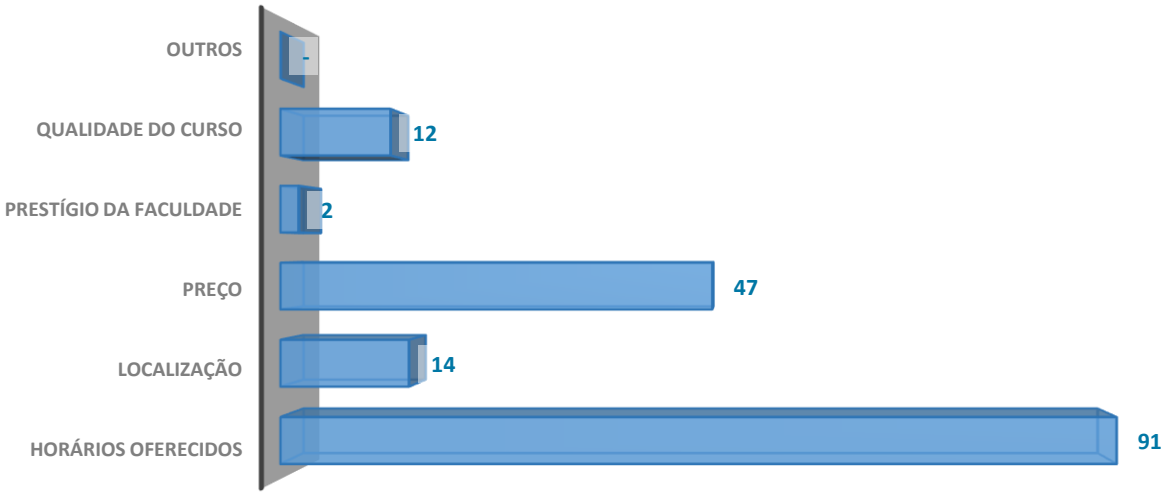
Qual a renda mensal da sua família?		
Não possuo renda	-	0%
De 0 até 880	-	0%
De 881 até 1760	-	0%
De 1761 até 3720	60	100%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

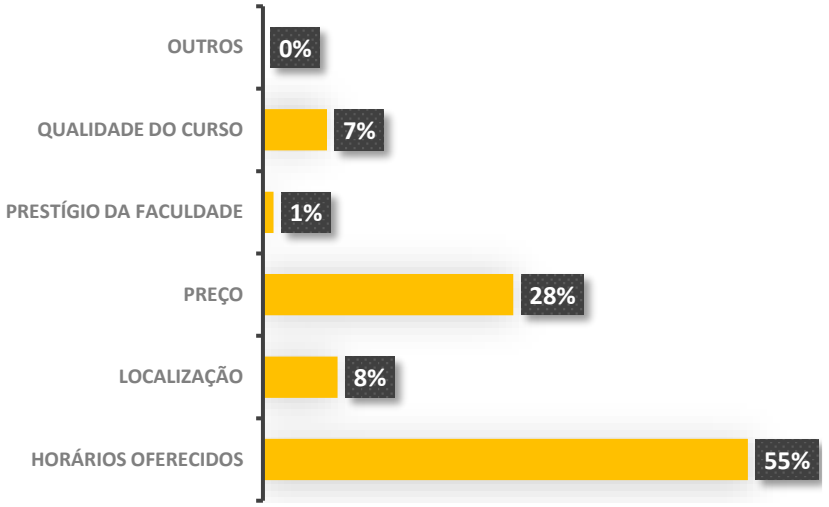
Assinale 3 PONTOS FORTES da Faculdade Sumaré.		
Atendimento - Presencial	3	2%
Atendimento - Telefônico	1	1%
Comunicação com o aluno	3	2%
Coordenador	7	4%
Currículo do curso (disciplinas)	8	5%
Incentivo financeiro (bolsas variadas)	14	8%
Infraestrutura física	5	3%
Infraestrutura Tecnológica	1	1%
Localização	28	17%
Mensalidade	31	19%
Professor	65	39%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.		
Atendimento - Presencial	38	23%
Atendimento - Telefônico	21	13%
Comunicação com o aluno	28	17%
Coordenador	8	5%
Currículo do curso (disciplinas)	7	4%
Incentivo financeiro (bolsas variadas)	11	7%
Infraestrutura física	16	10%
Infraestrutura Tecnológica	10	6%
Localização	7	4%
Mensalidade	7	4%
Professor	13	8%

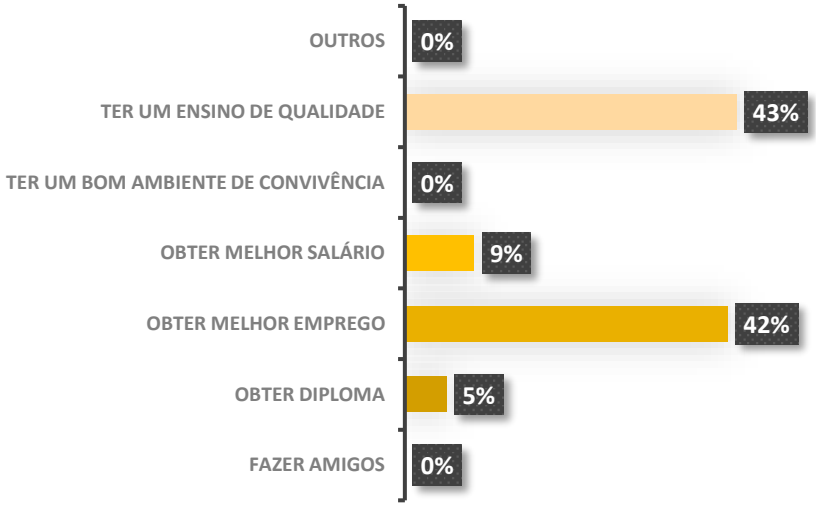
ÍNDICE DE ADESÃO: **166** **15,74%**

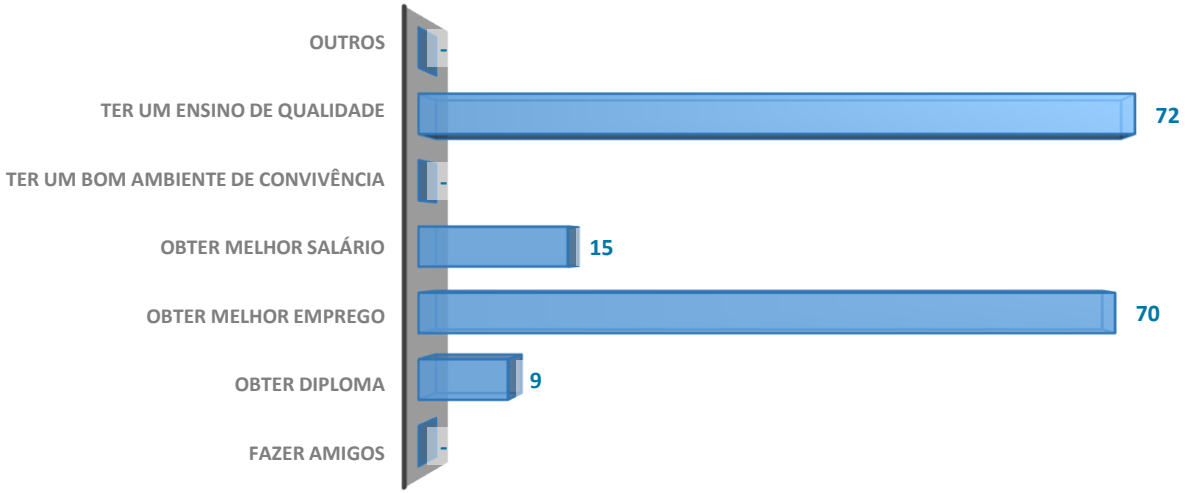
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



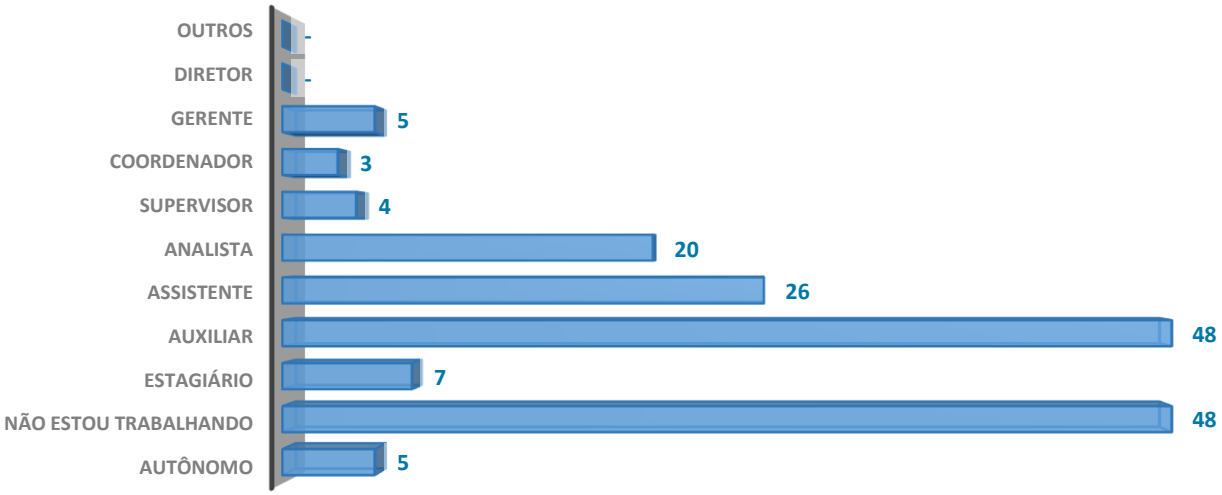


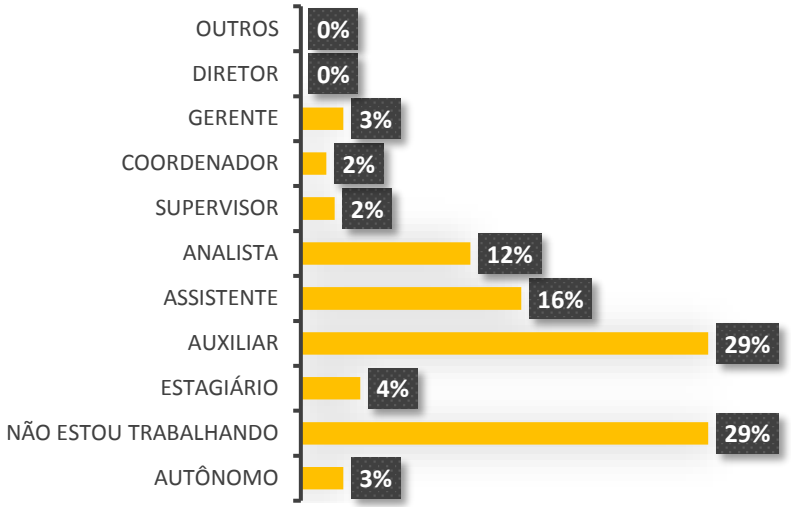
O que é mais importante para você ao cursar uma faculdade?



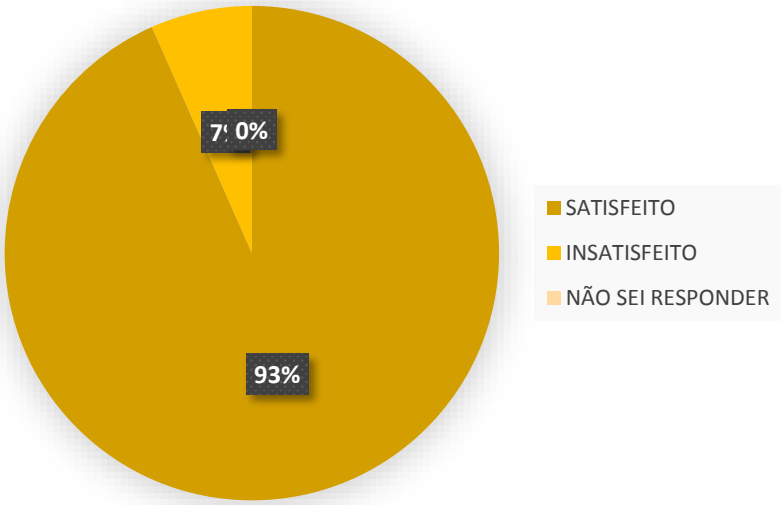


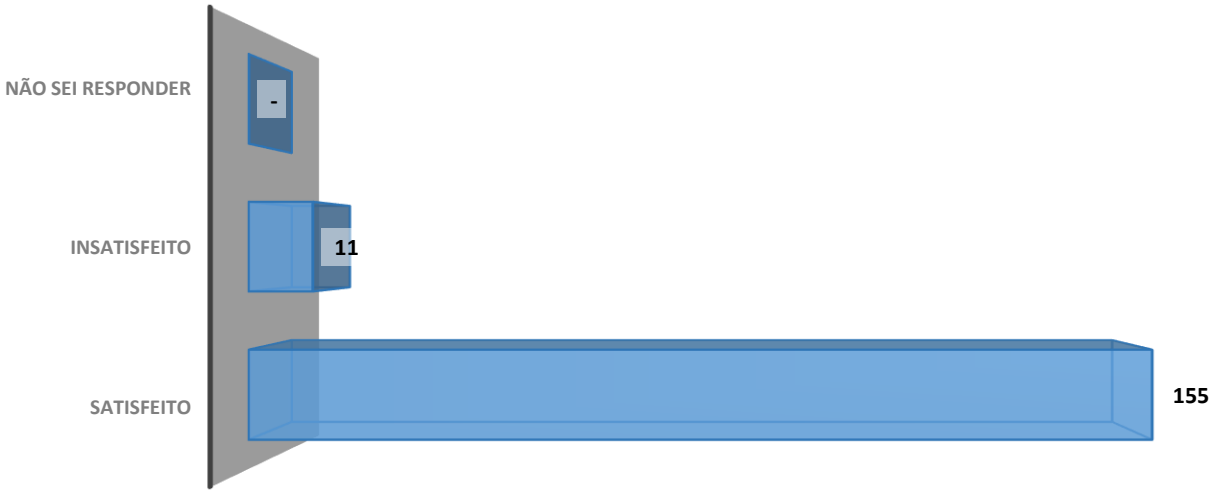
Qual o cargo que você ocupa na empresa em que trabalha?



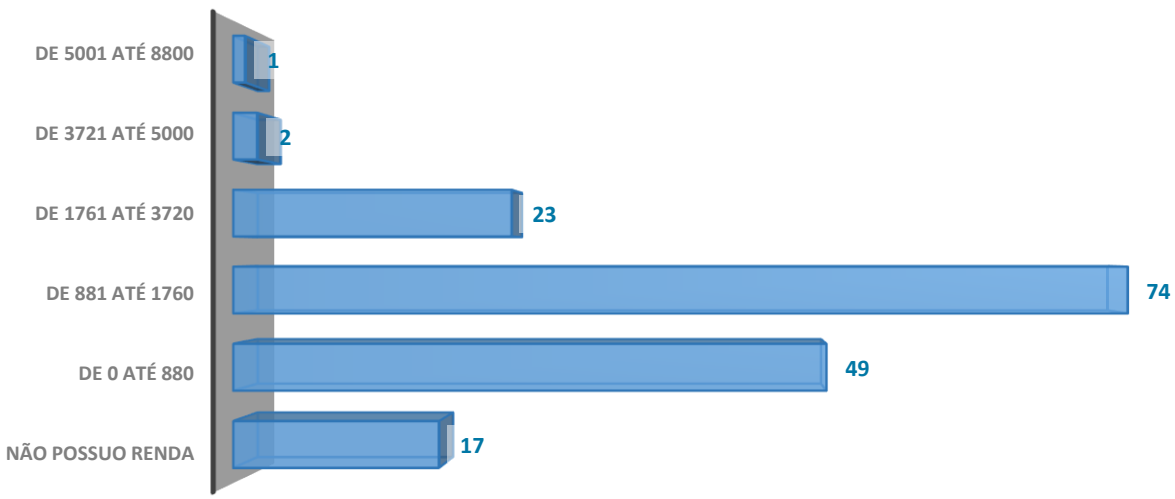


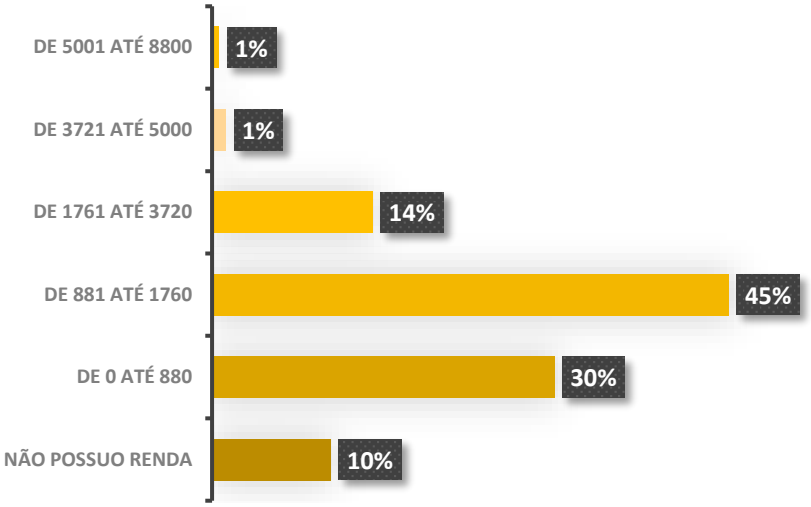
O CURSO - Em relação ao seu curso, você se considera:



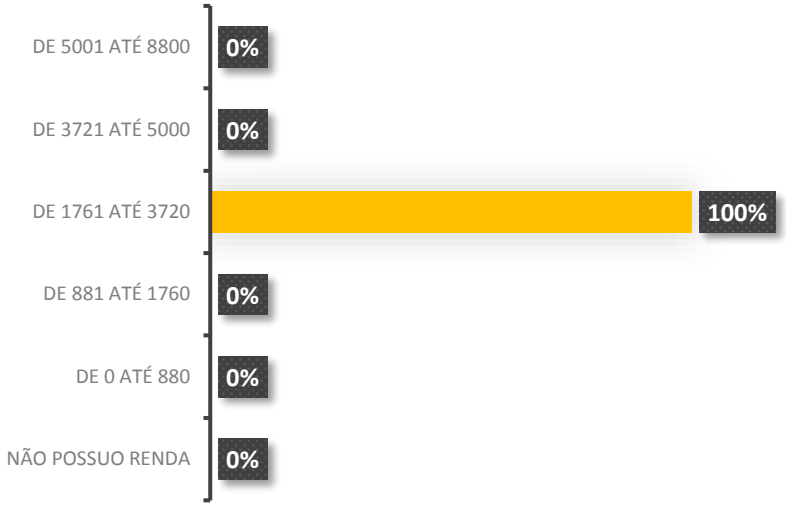


Qual a sua renda mensal atual?





Qual a renda mensal da sua família?



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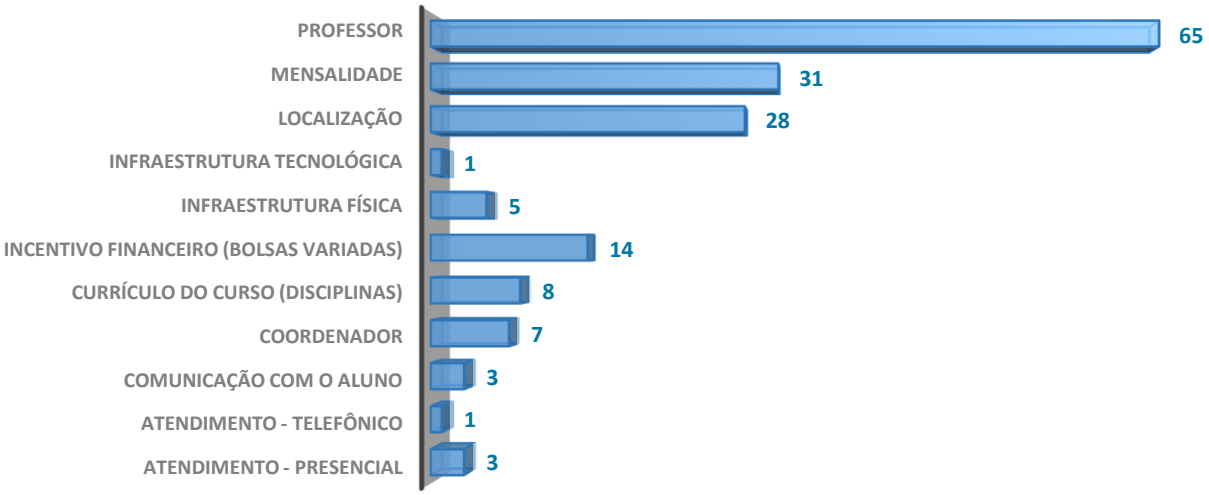
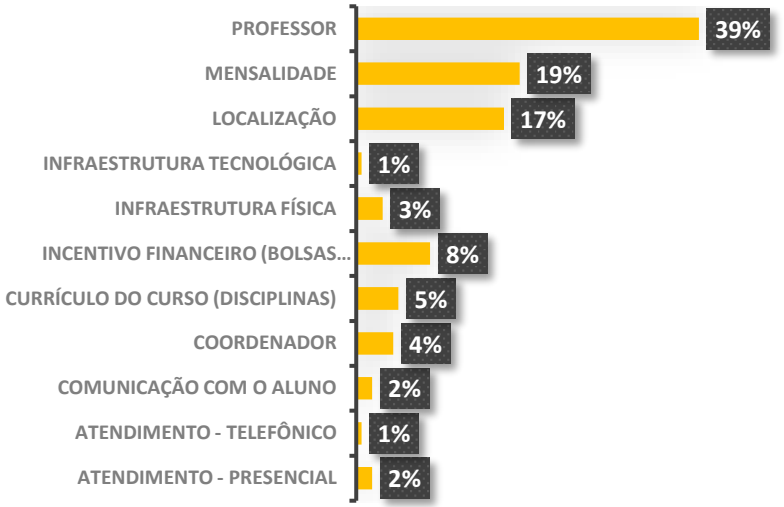
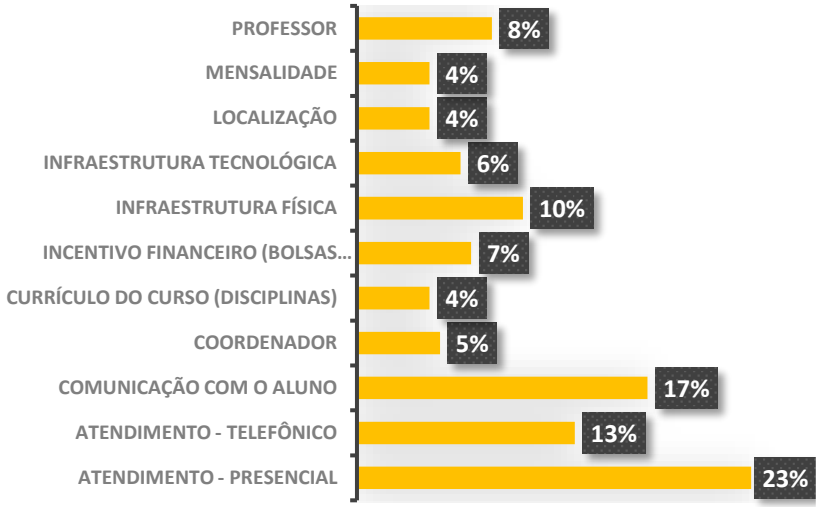
Sumaré FACULDADE

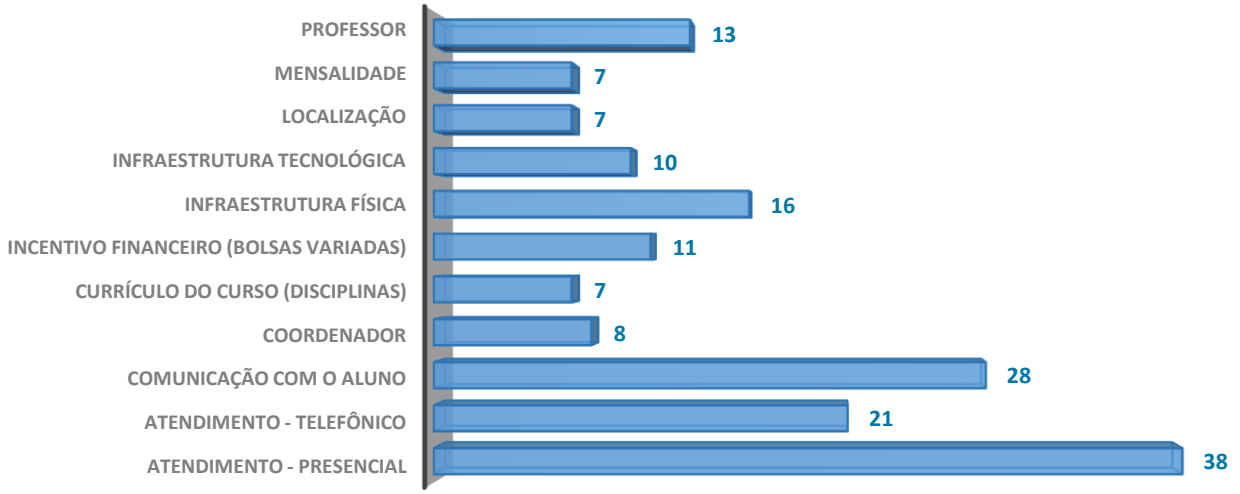
Assinale 3 PONTOS FORTES da Faculdade Sumaré.



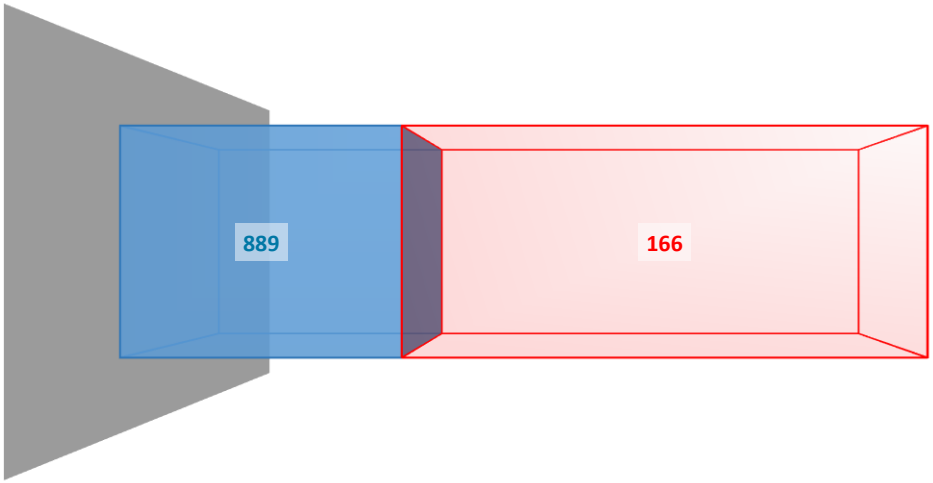


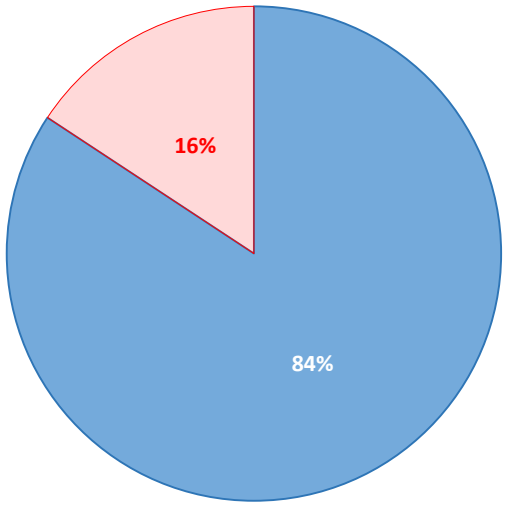
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



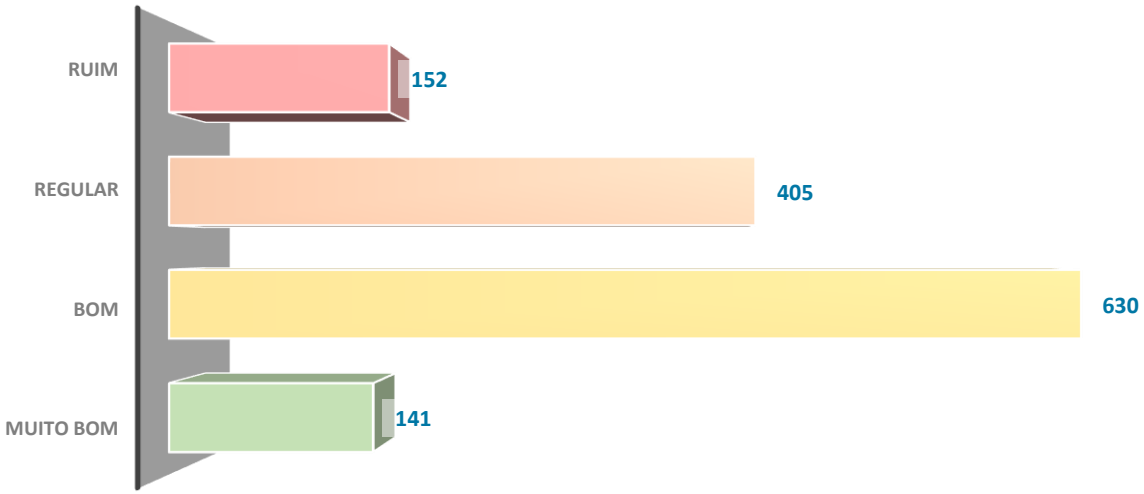


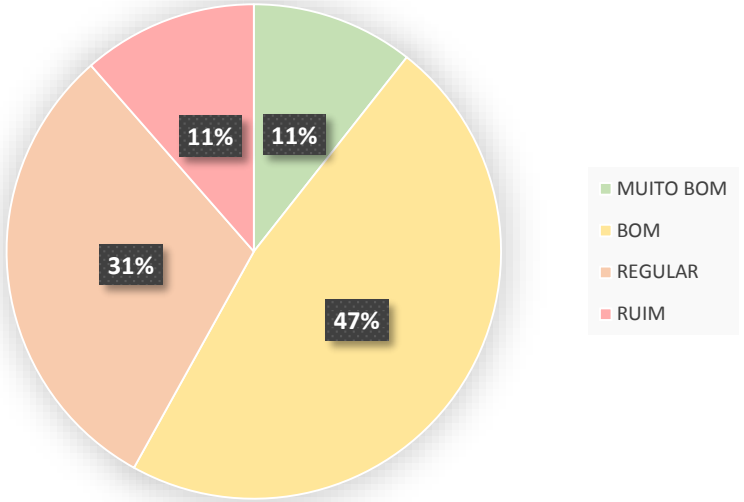
ÍNDICE DE ADESÃO:



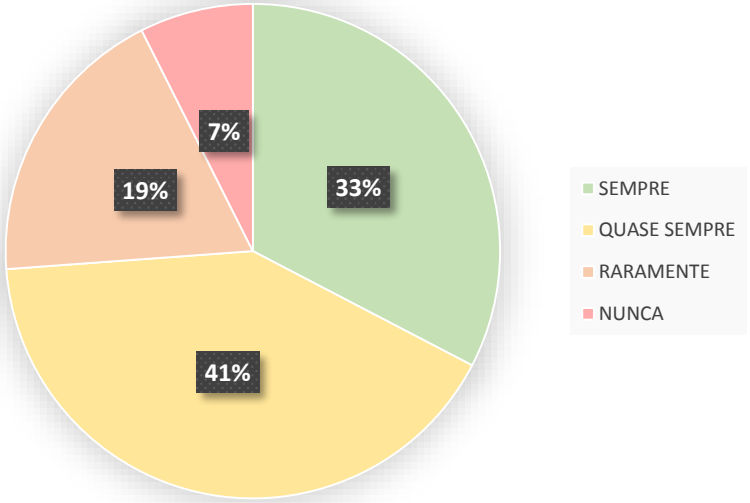


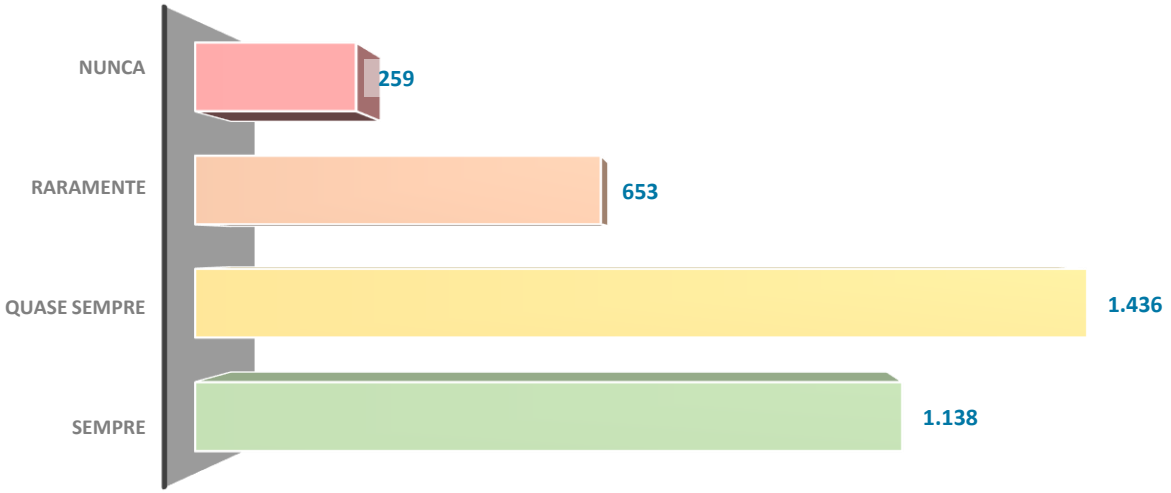
GERAL - Questões Objetivas Qualitativas



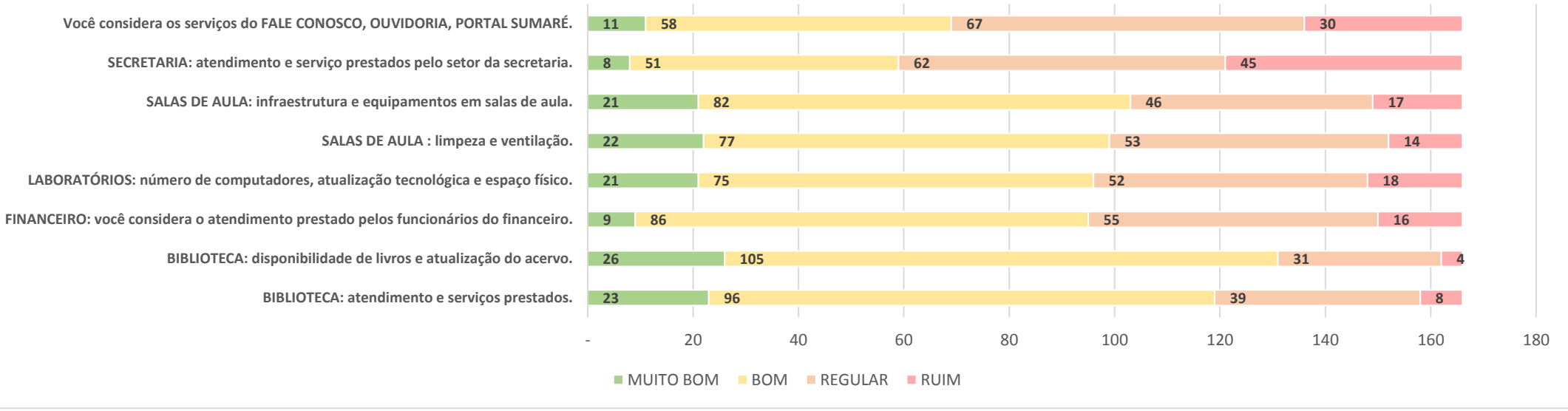


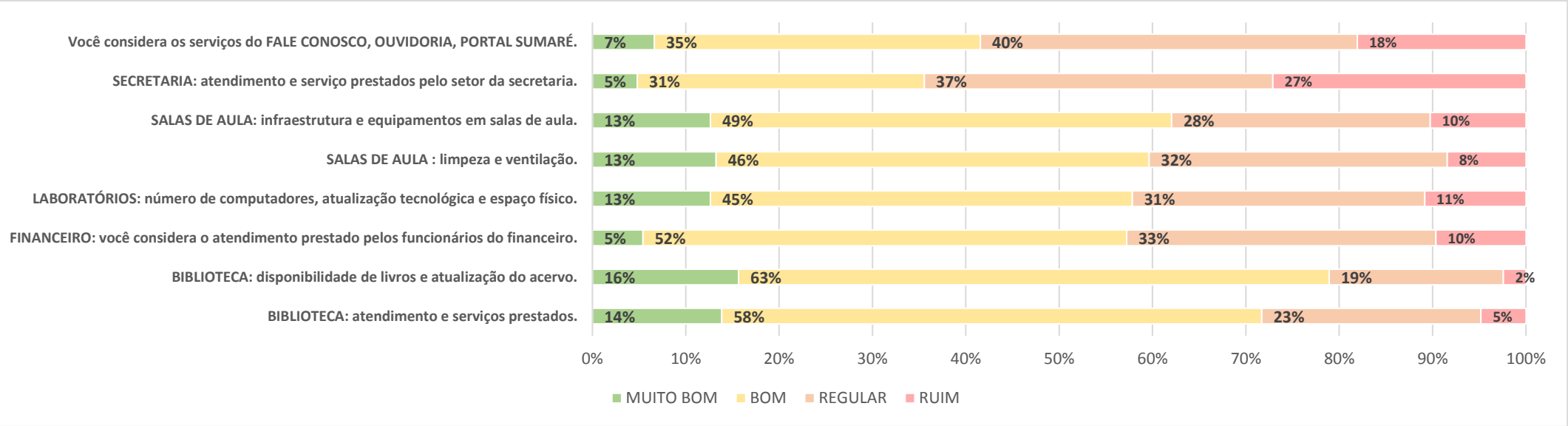
GERAL - Questões Objetivas Periodicidade



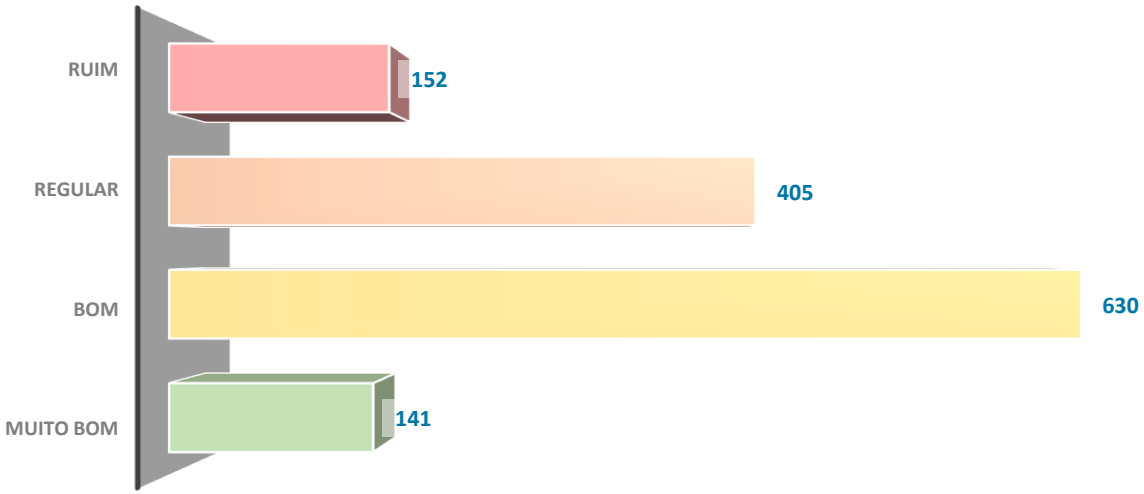


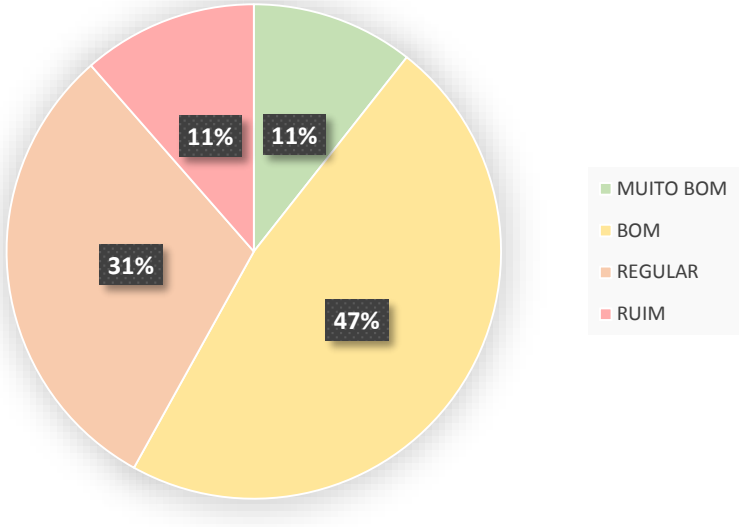
Questões Objetivas



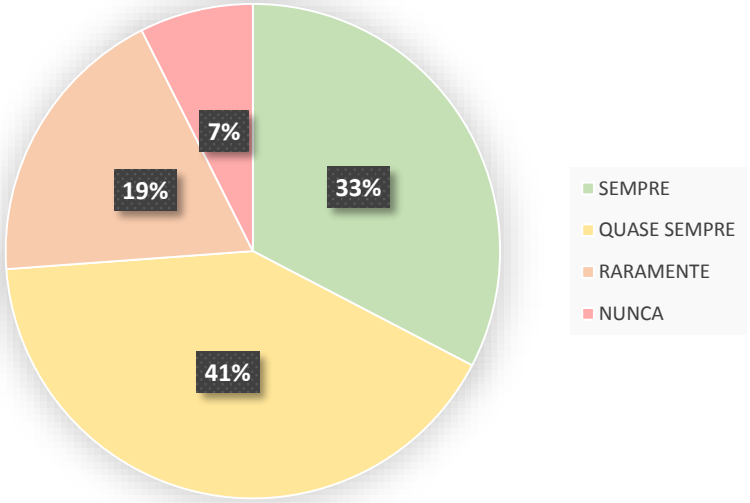


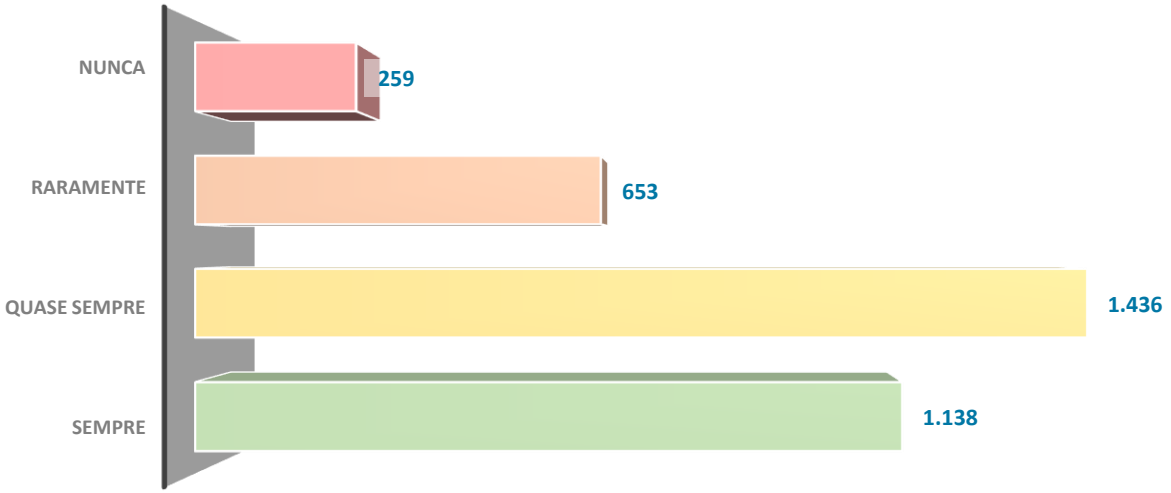
GERAL - Questões Objetivas Qualitativas



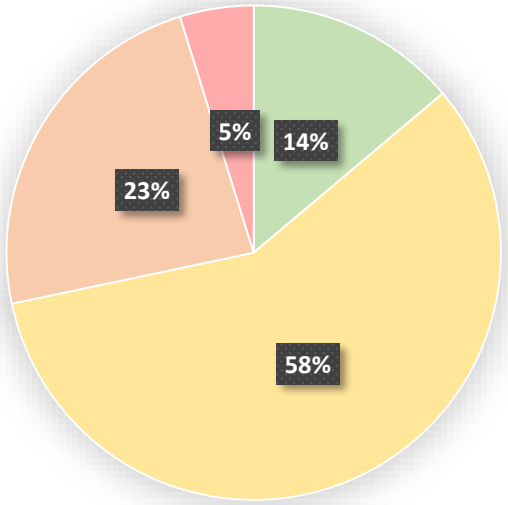


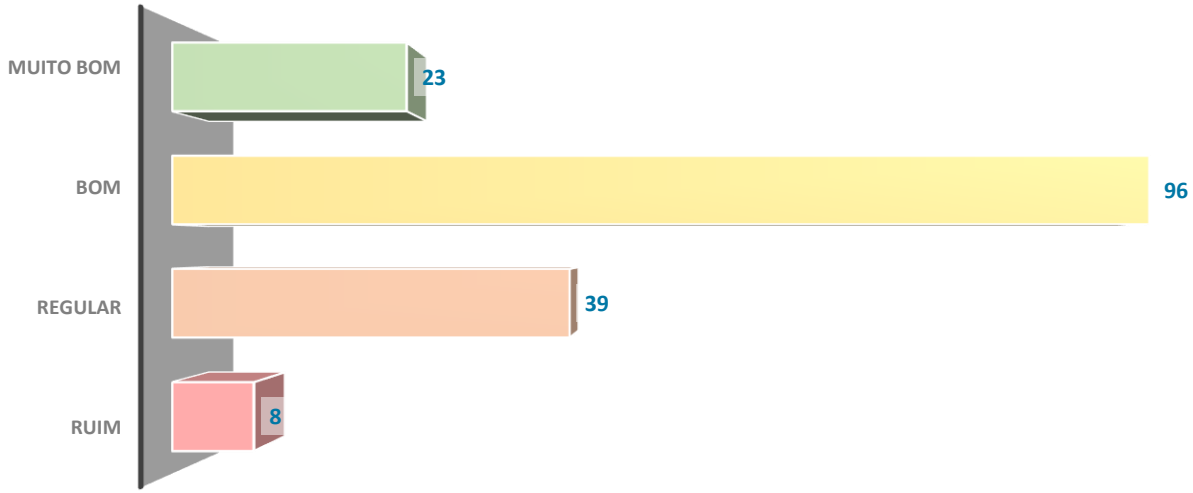
GERAL - Questões Objetivas Periodicidade



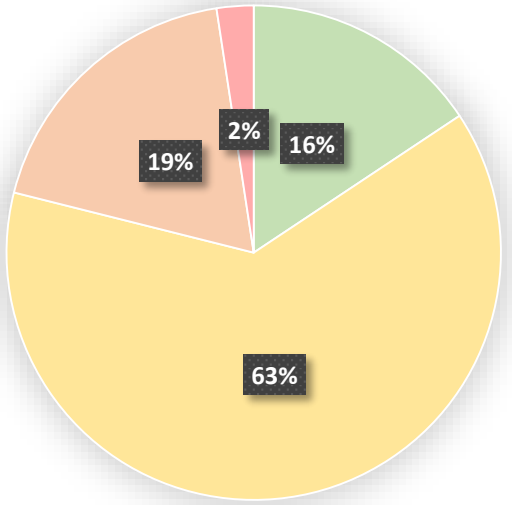


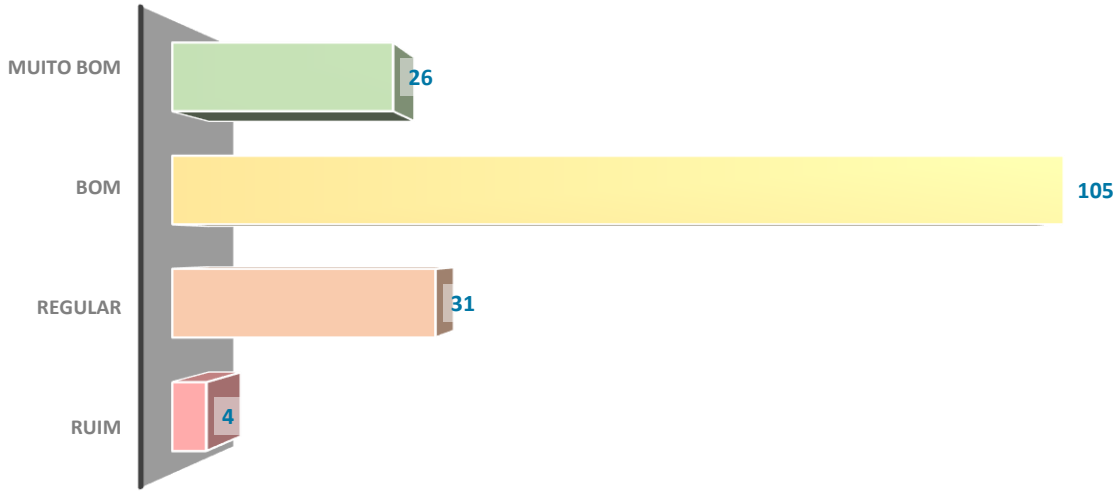
BIBLIOTECA: atendimento e serviços prestados.



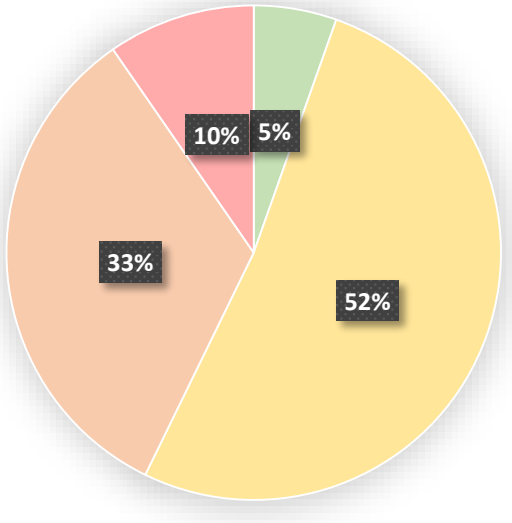


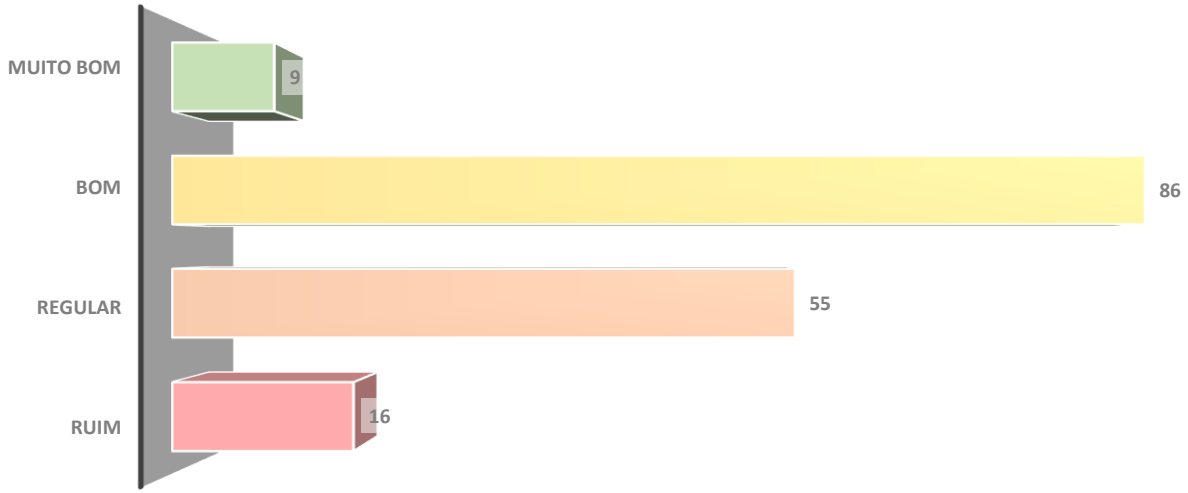
BIBLIOTECA: disponibilidade de livros e atualização do acervo.



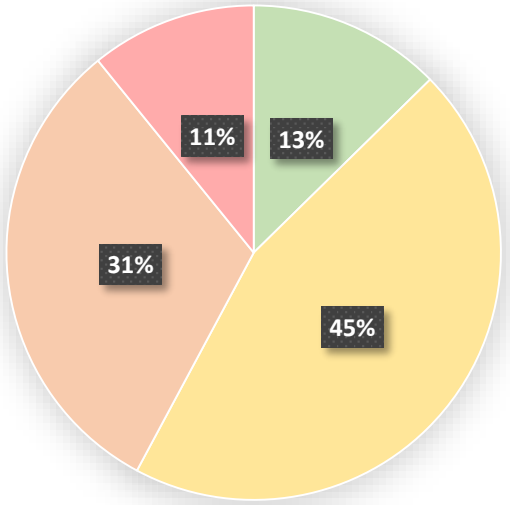


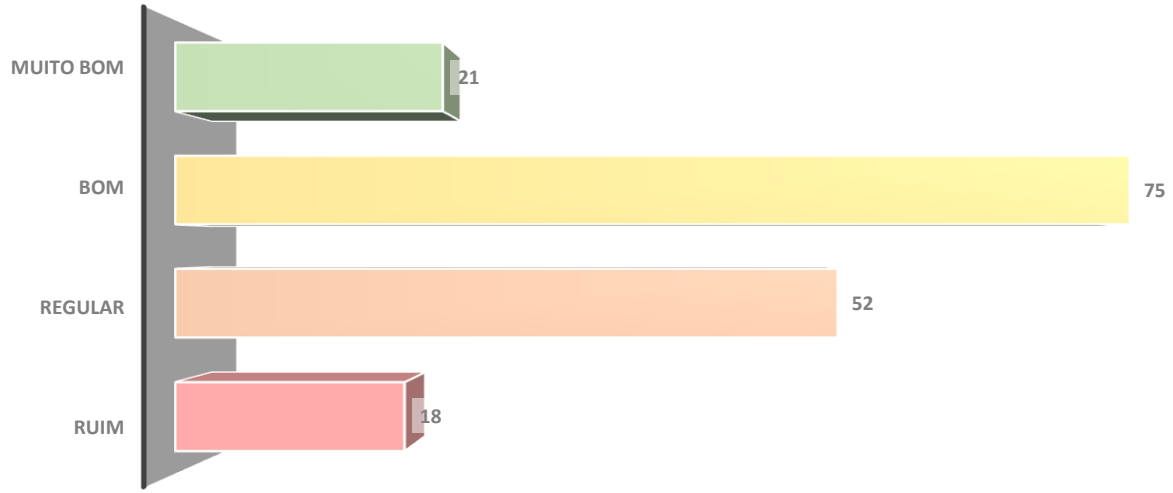
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



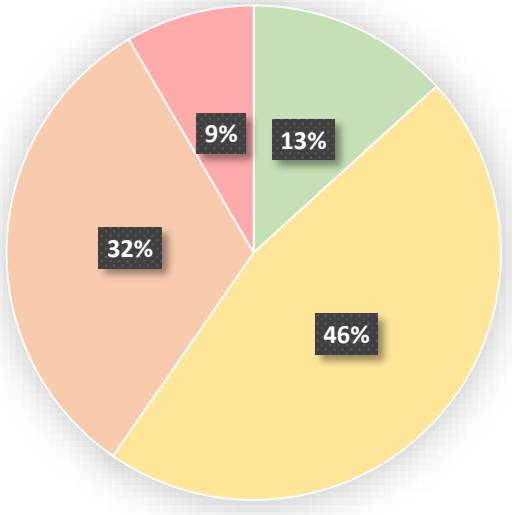


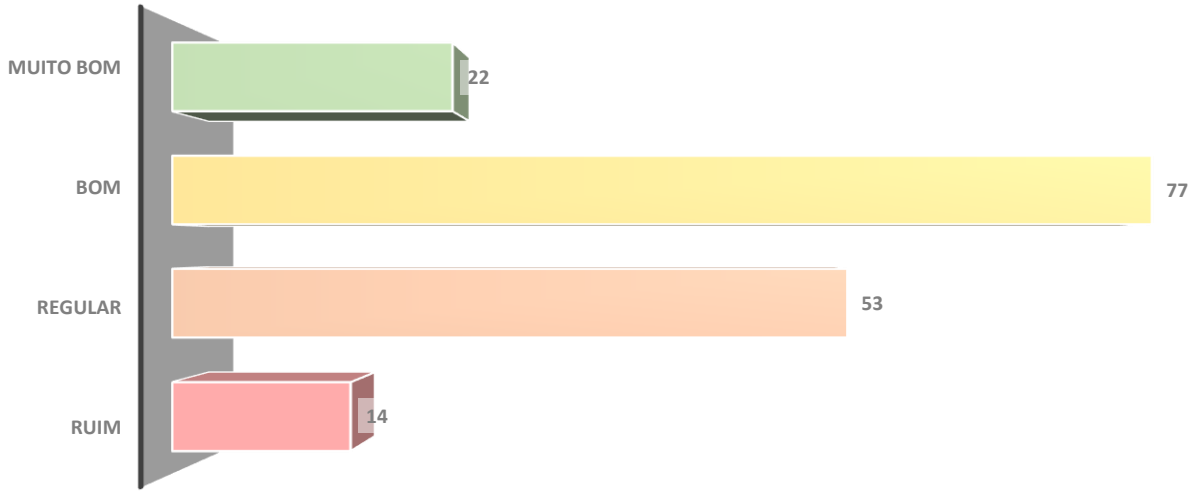
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



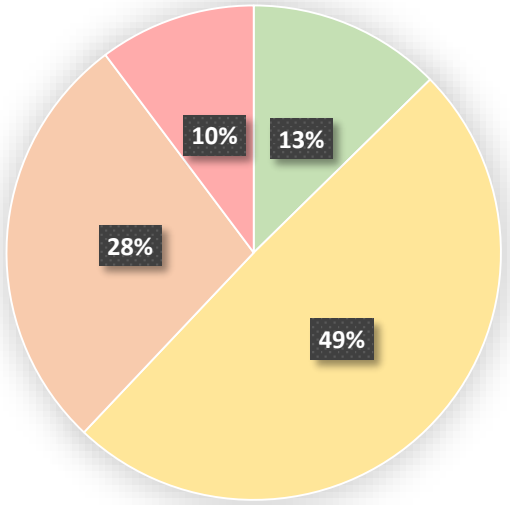


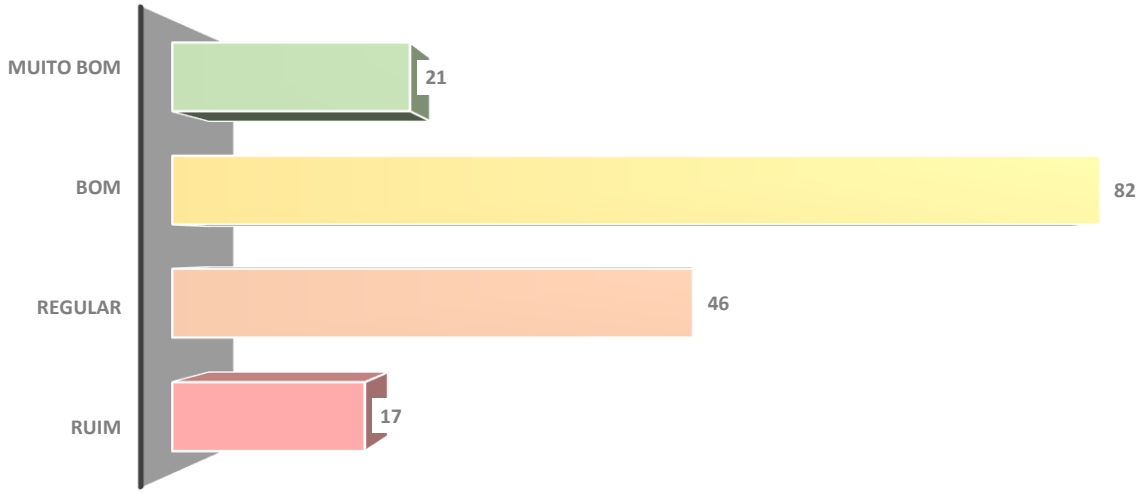
SALAS DE AULA : limpeza e ventilação.



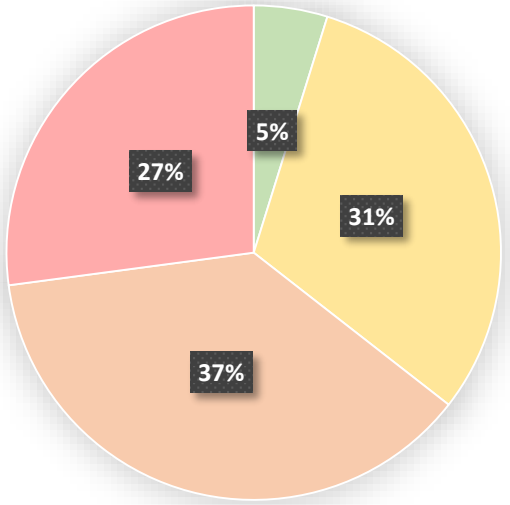


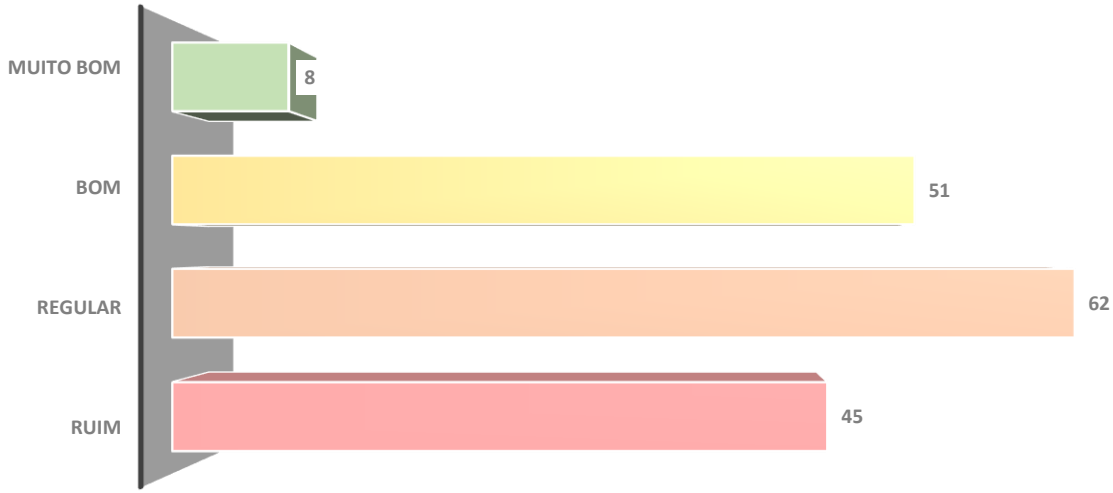
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



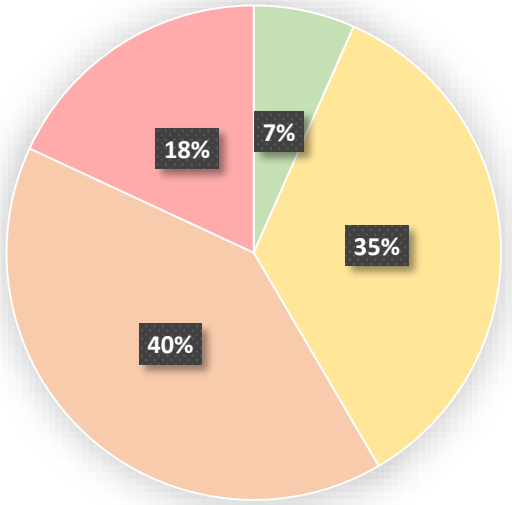


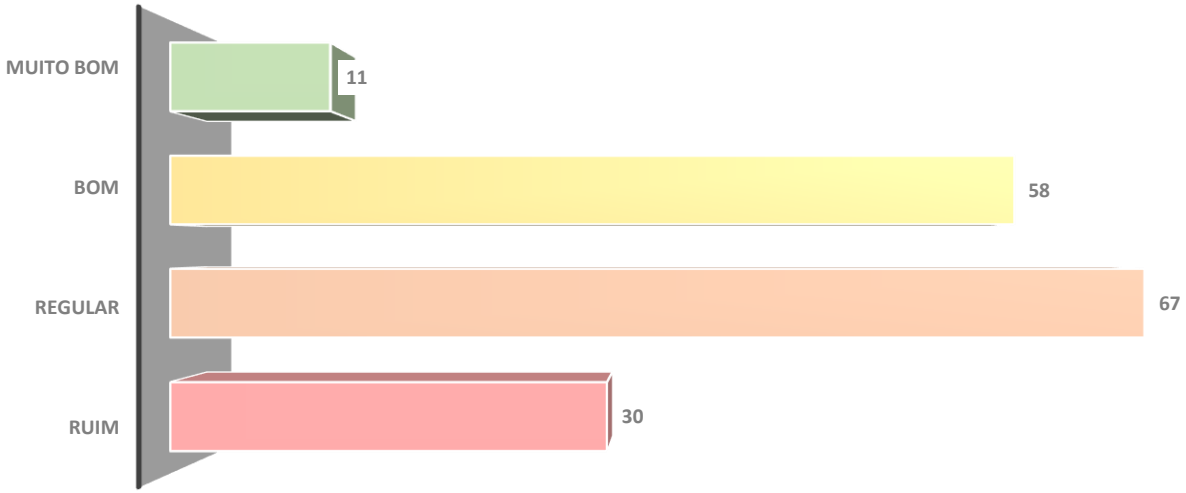
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



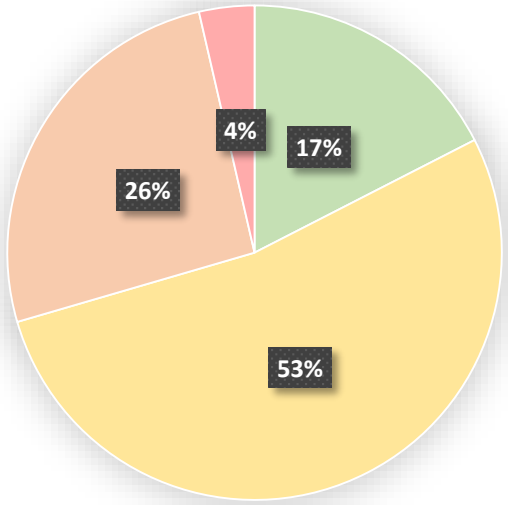


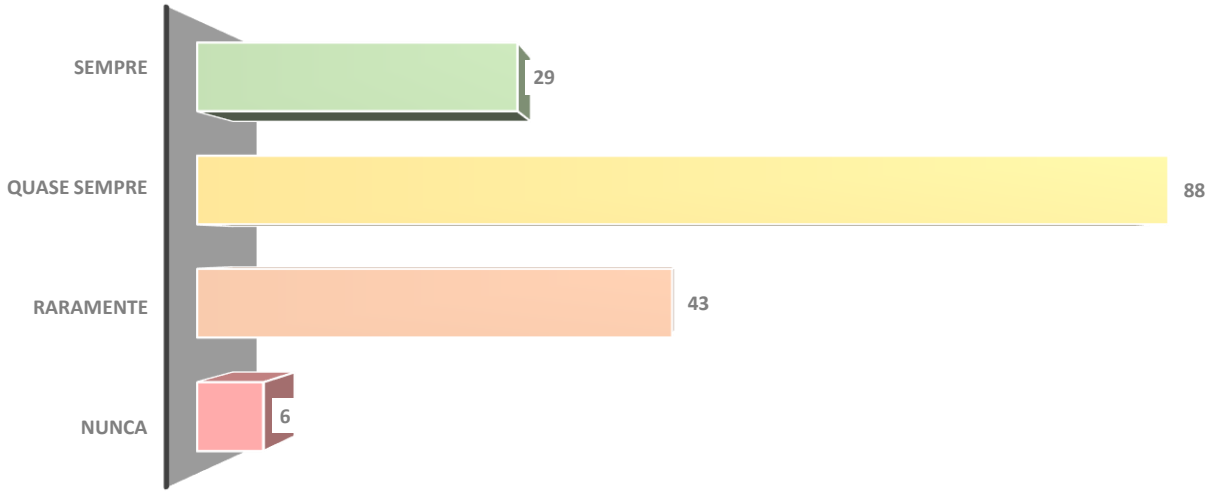
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



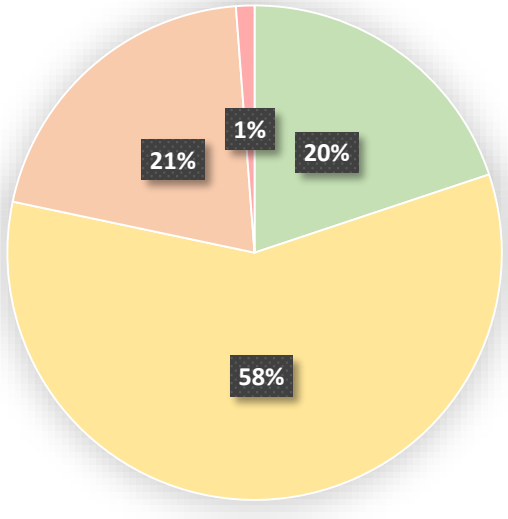


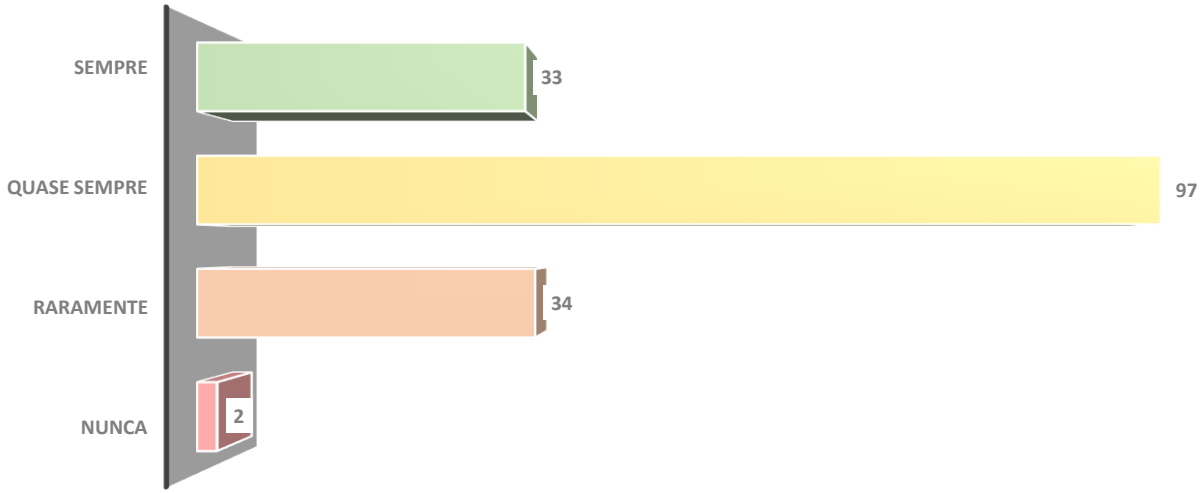
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



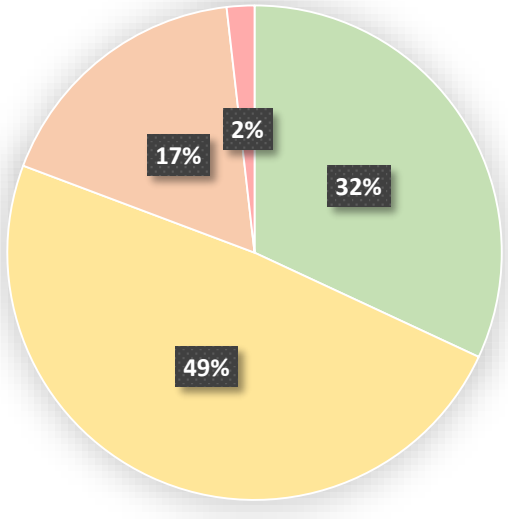


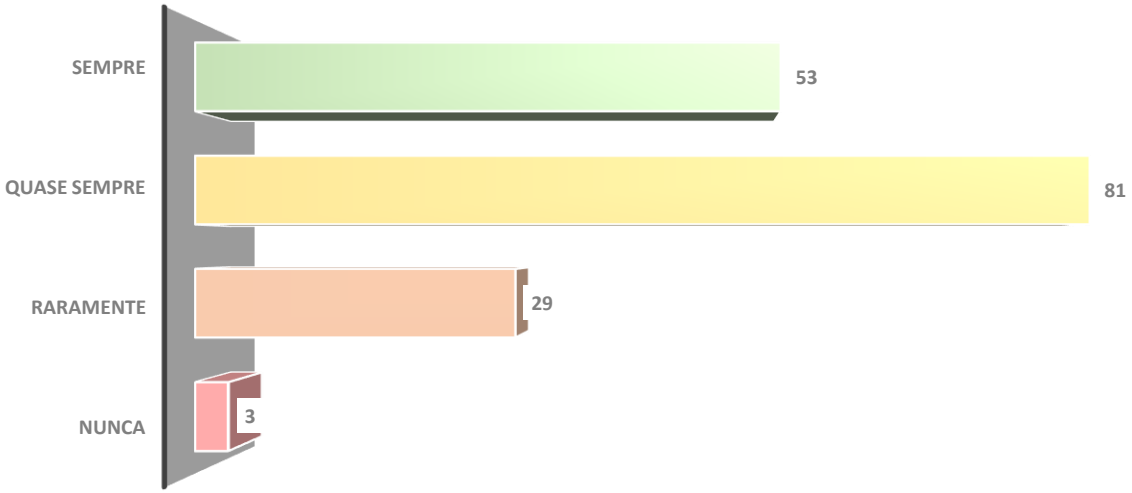
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



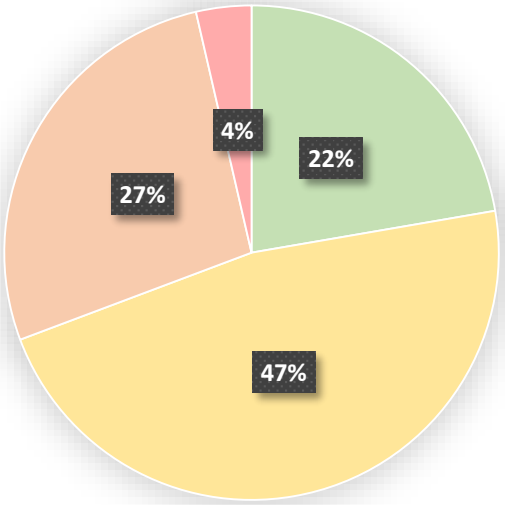


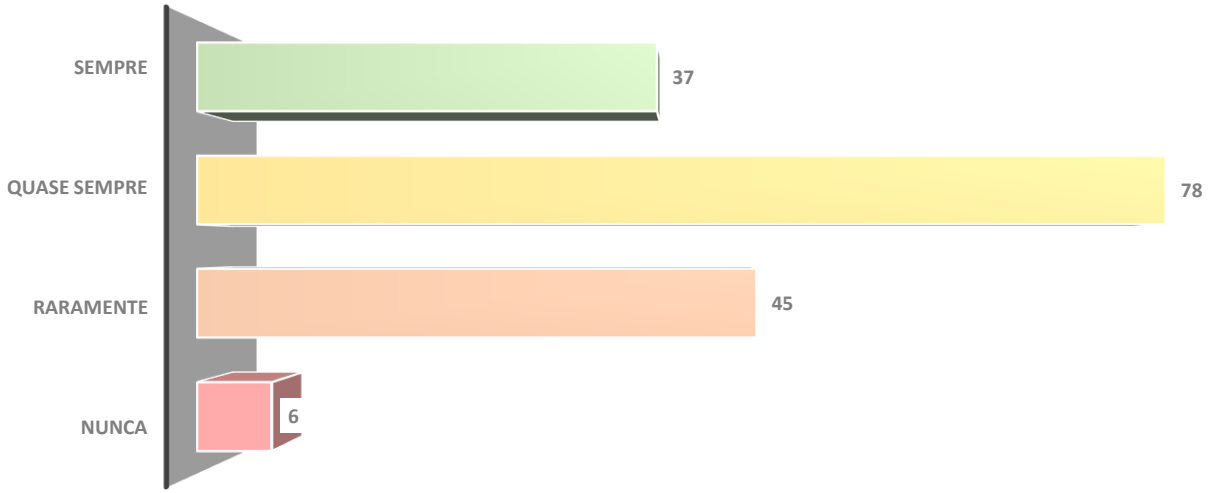
O COORDENADOR: é acessível ao aluno?



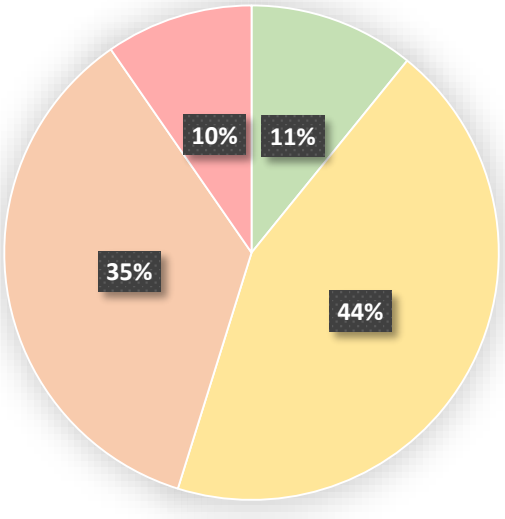


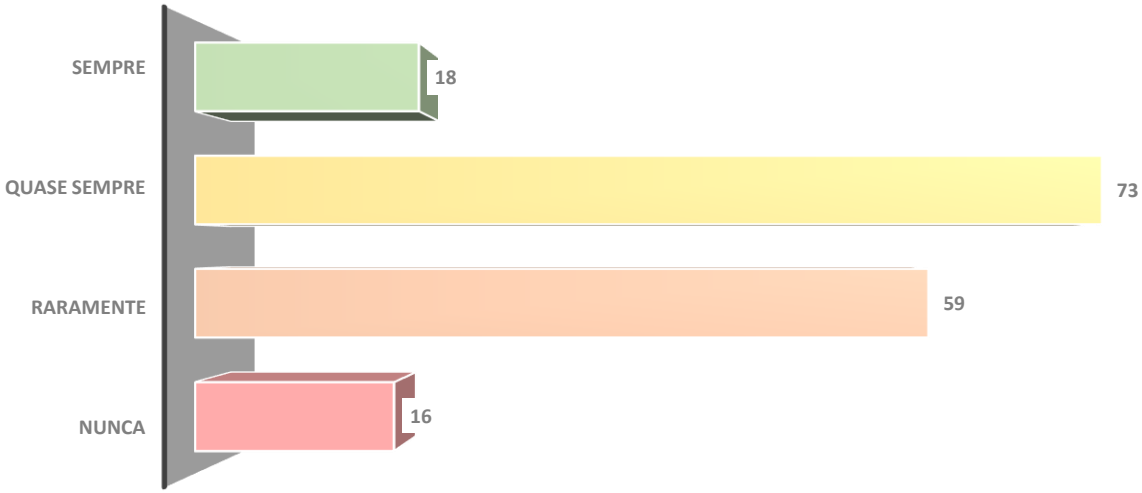
O COORDENADOR: é acessível ao aluno?



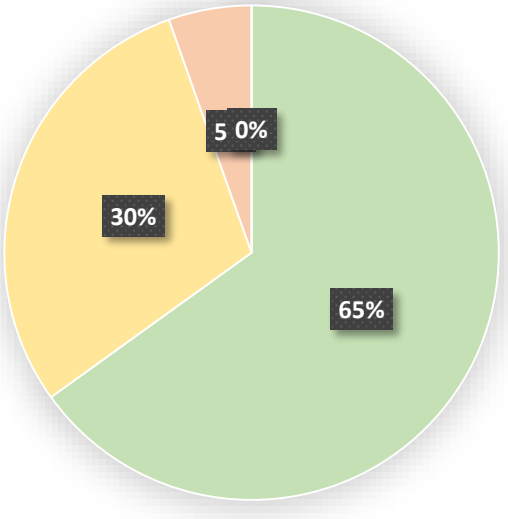


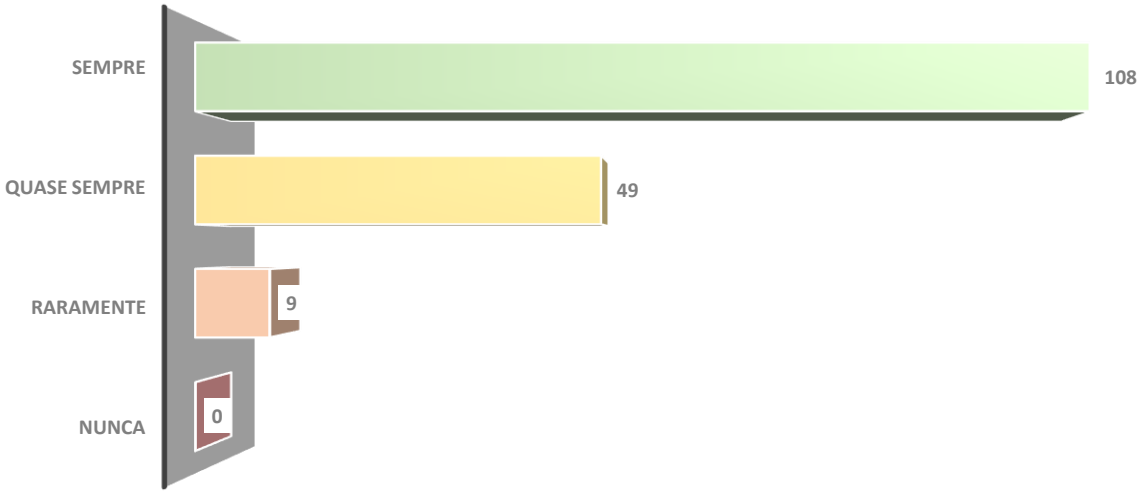
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



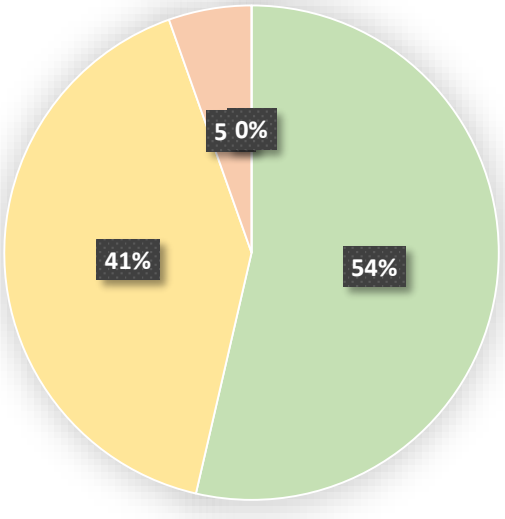


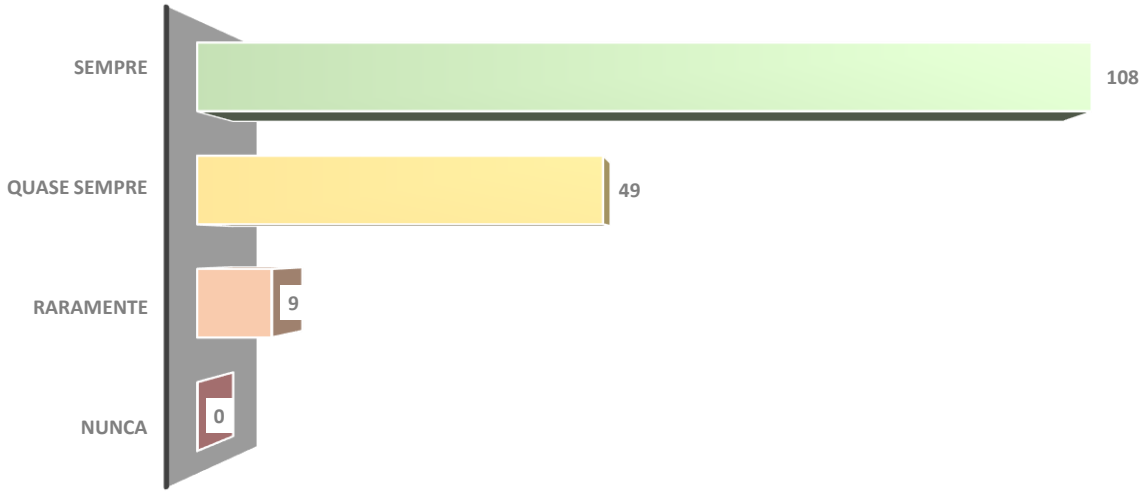
OS PROFESSORES: apresentam o plano de ensino no início do semestre?



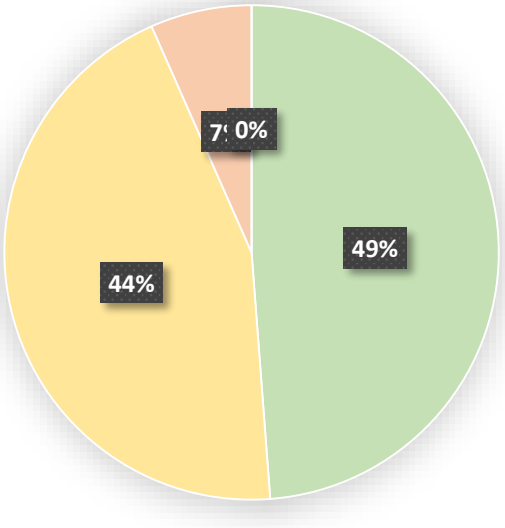


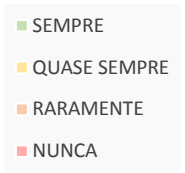
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?

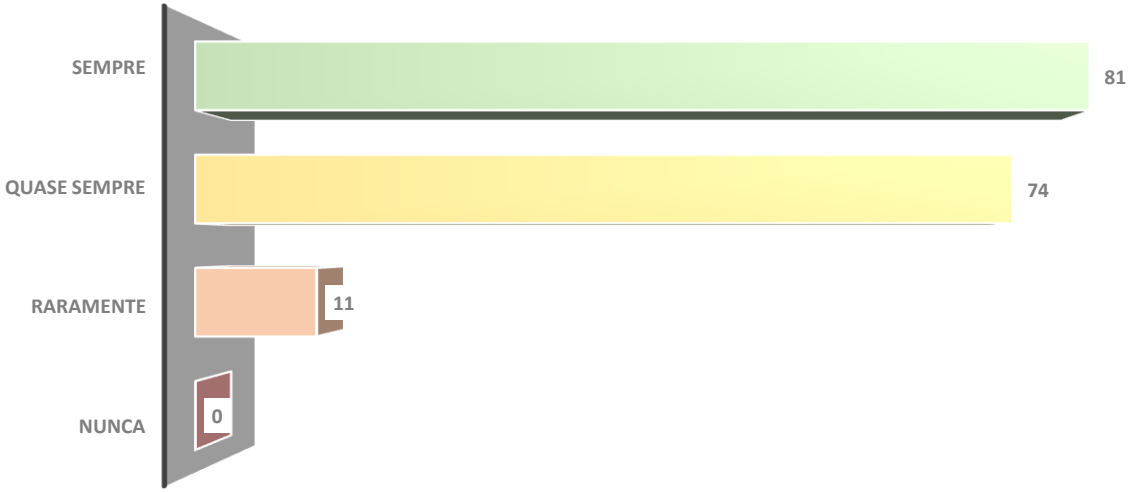




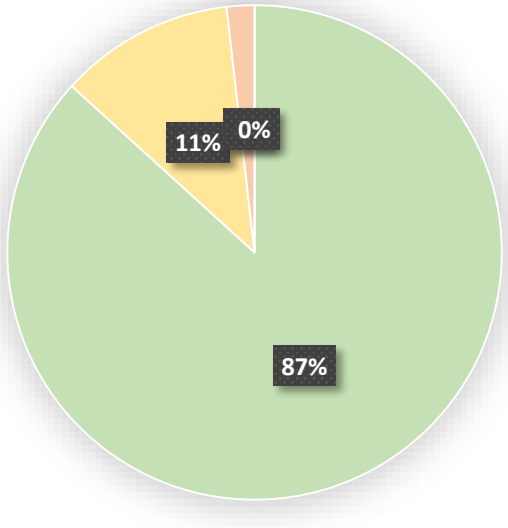
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?

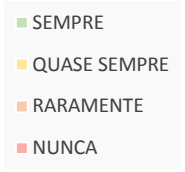


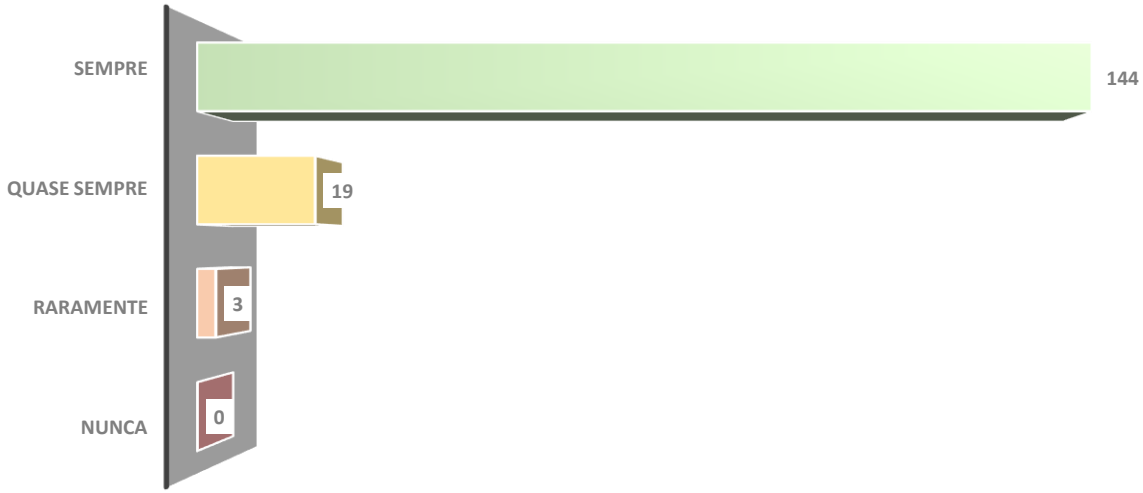




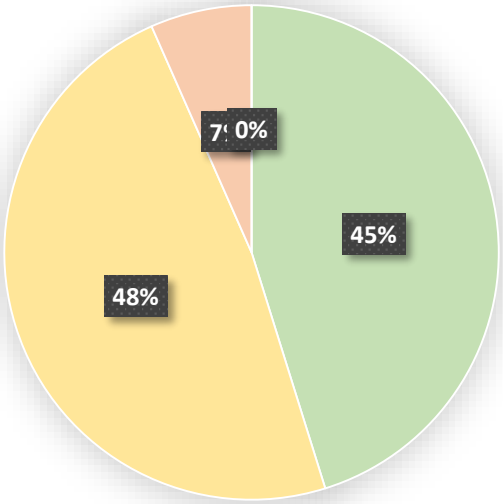
OS PROFESSORES: fazem chamada?

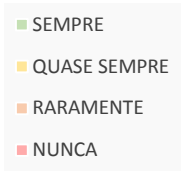


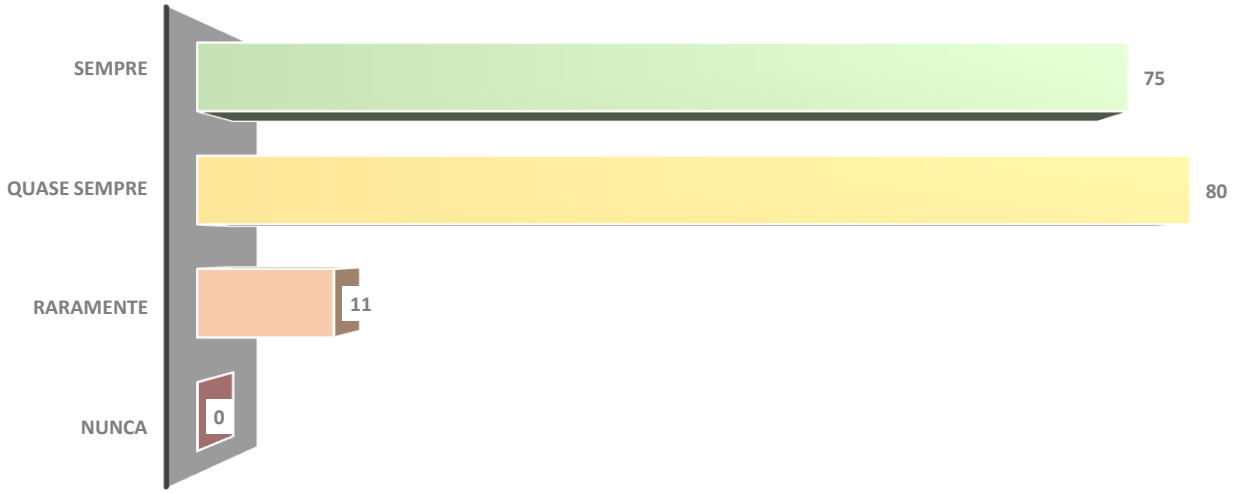




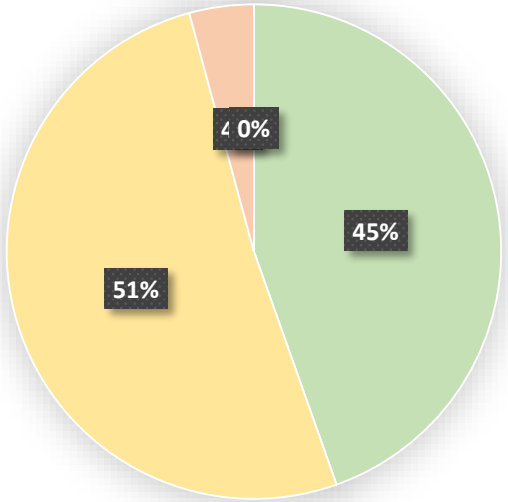
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?

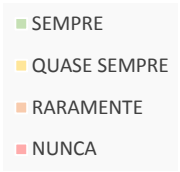


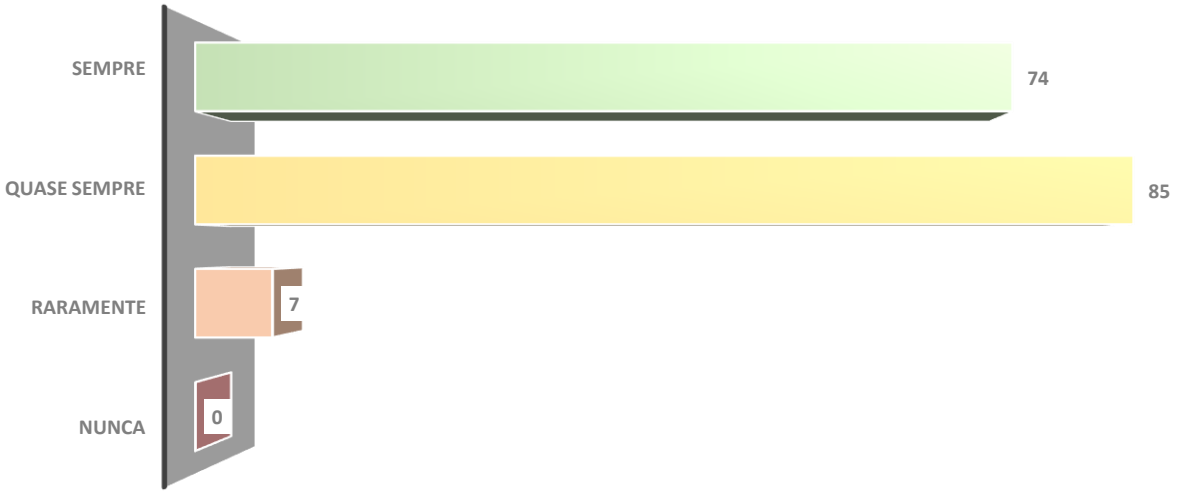




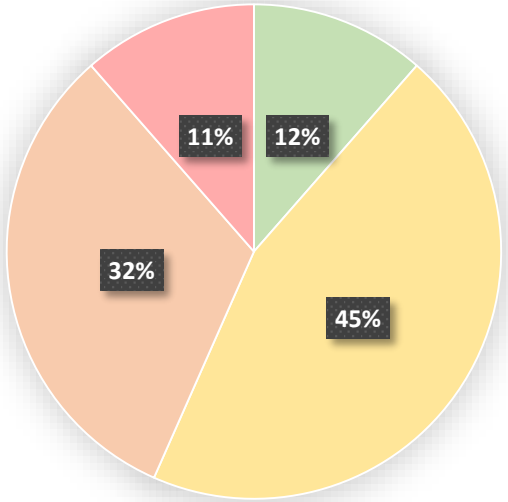
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?

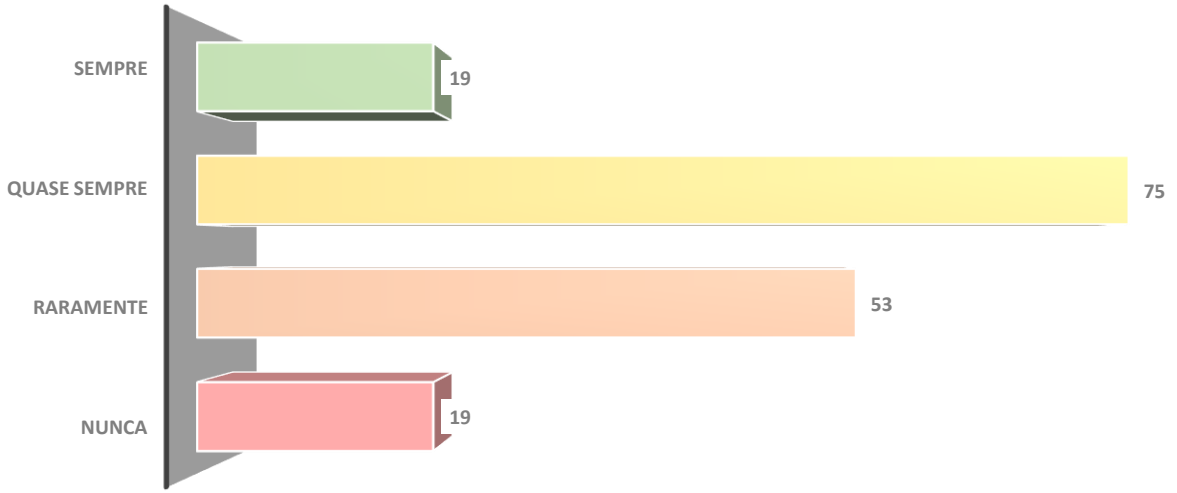




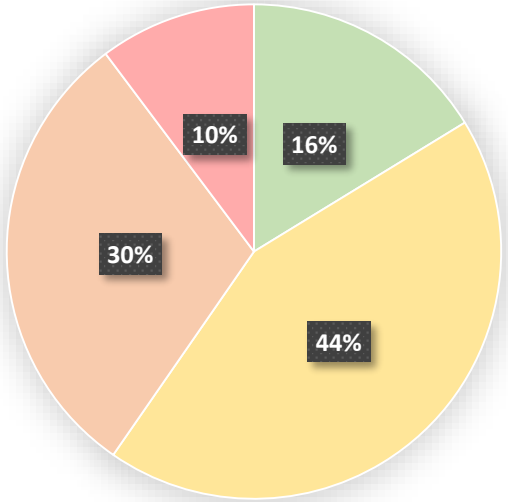


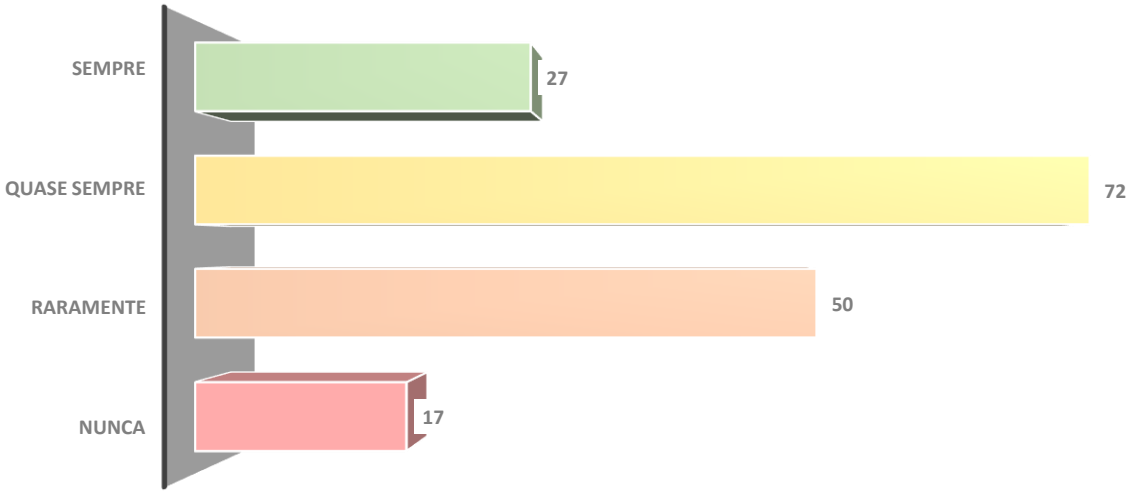
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



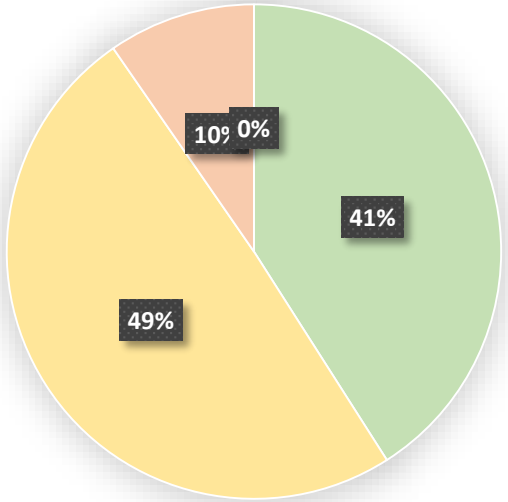


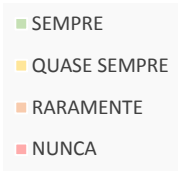
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?

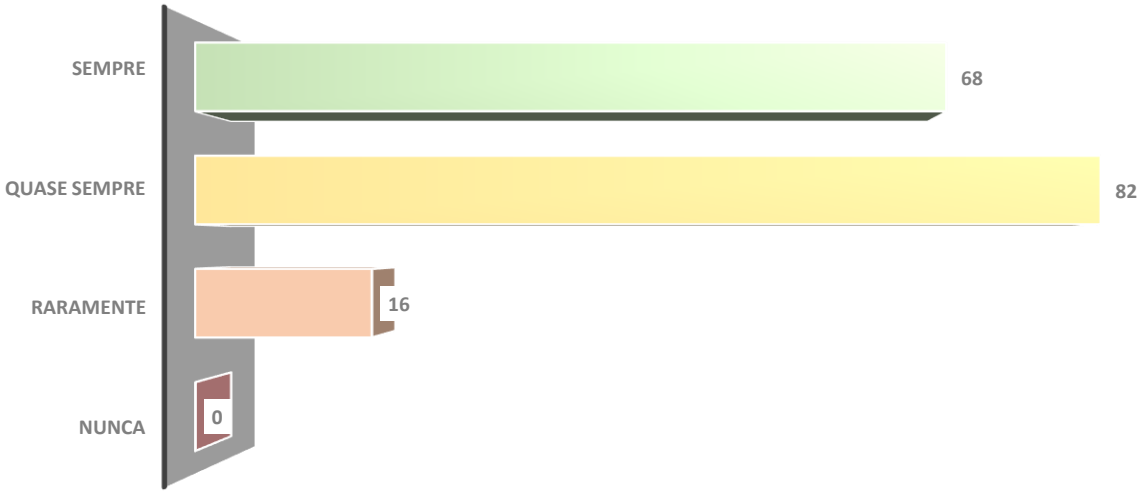




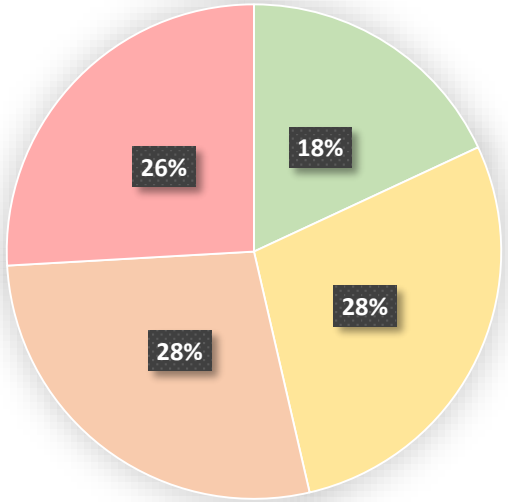
Você acessa o aluno online frequentemente?

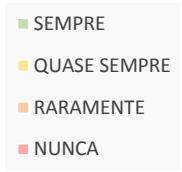


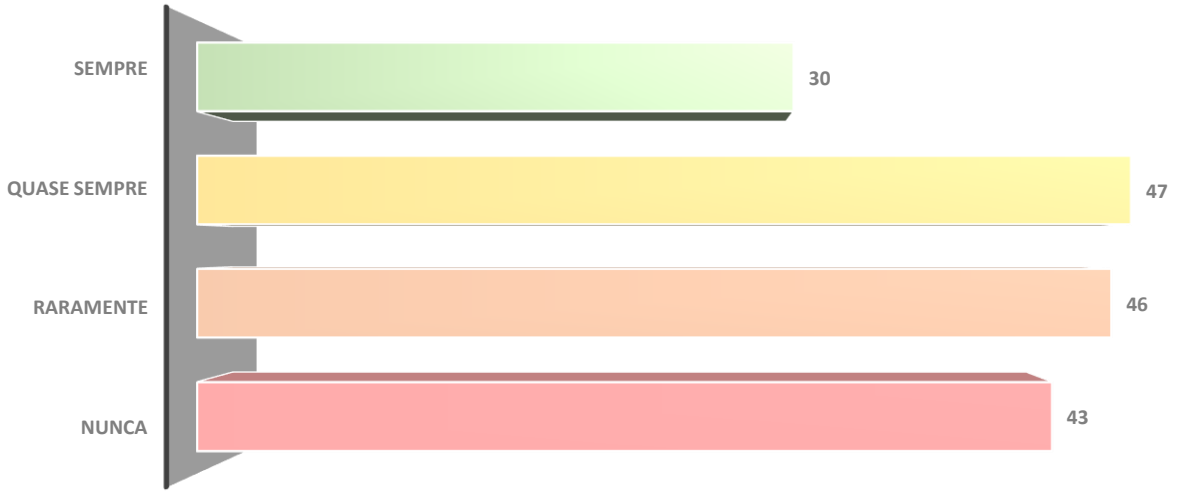




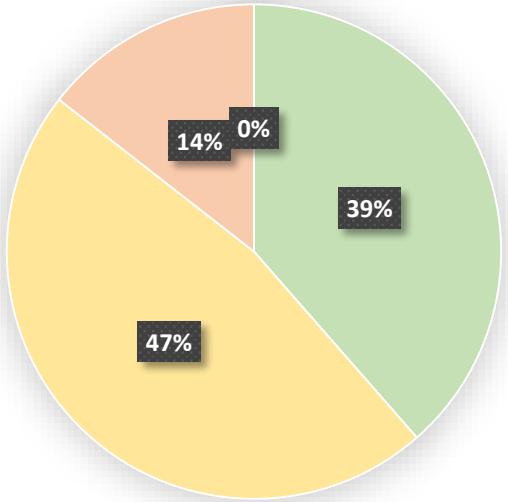
Você acessa o Office365 (email) frequentemente?

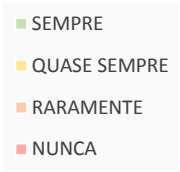


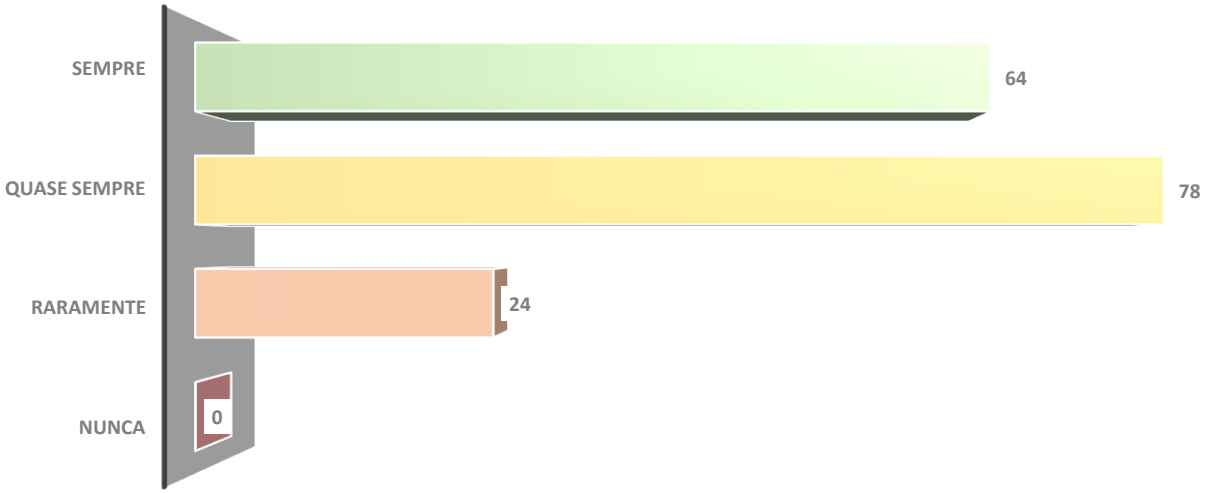




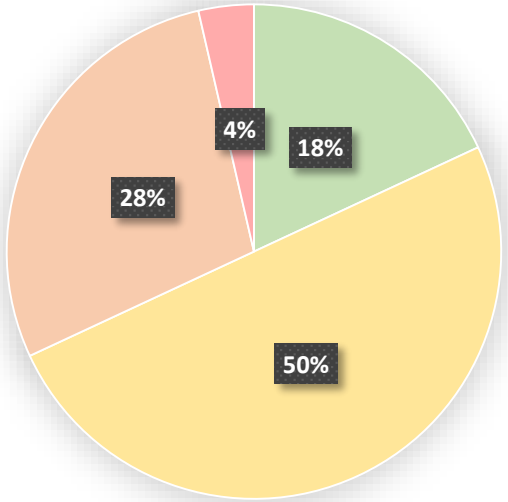
Você acessa o portal frequentemente?

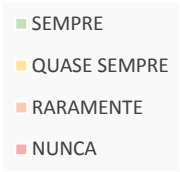


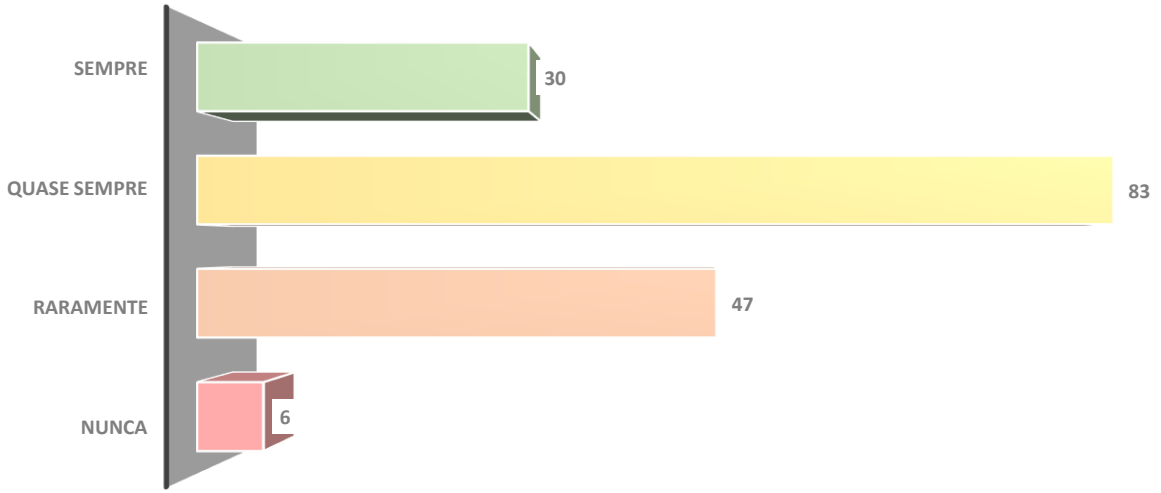




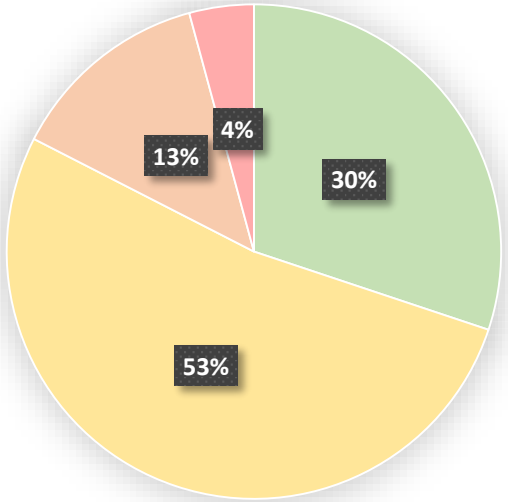
Você se sente apto para utilizar os recursos de TI?

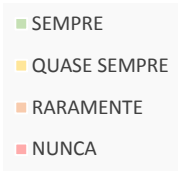


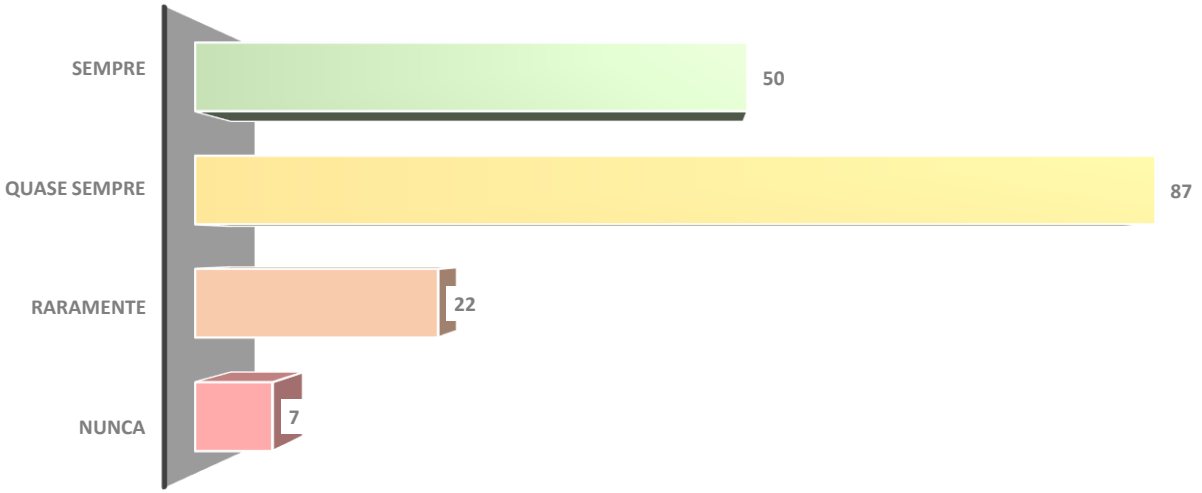




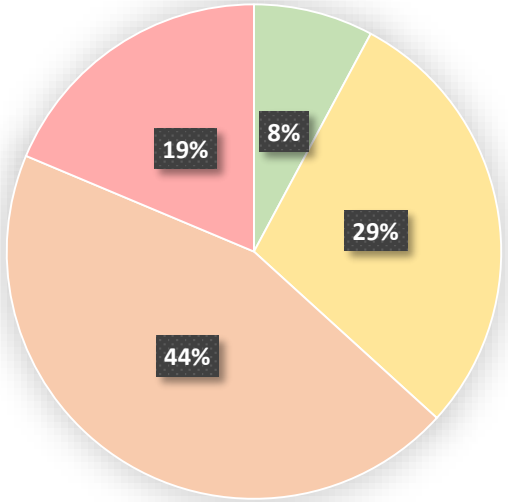
Você utiliza o Moodlerooms (AVA) frequentemente?

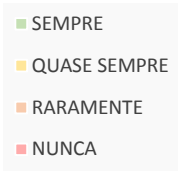


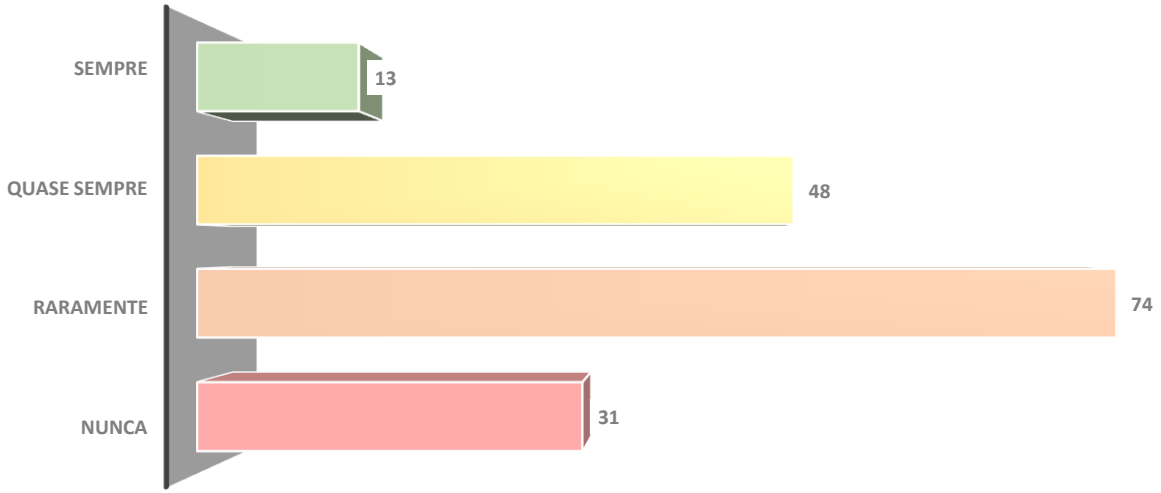




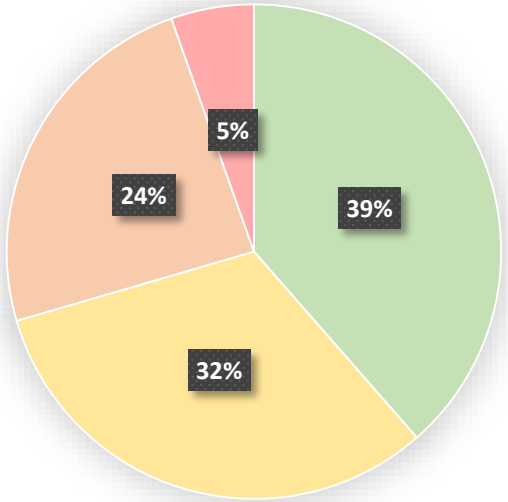
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?

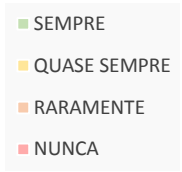


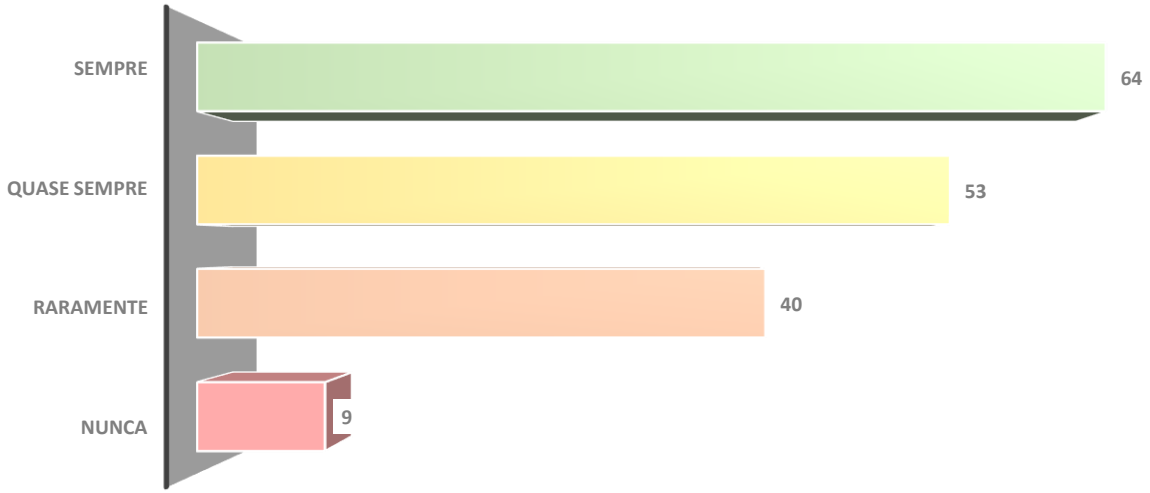




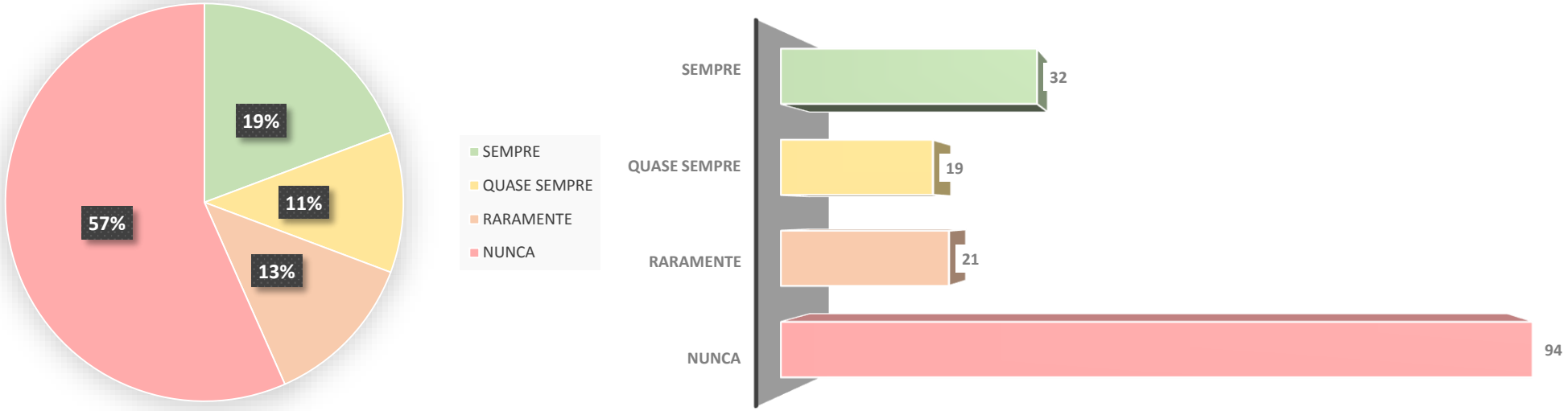
Você utiliza o recurso de internet frequentente?



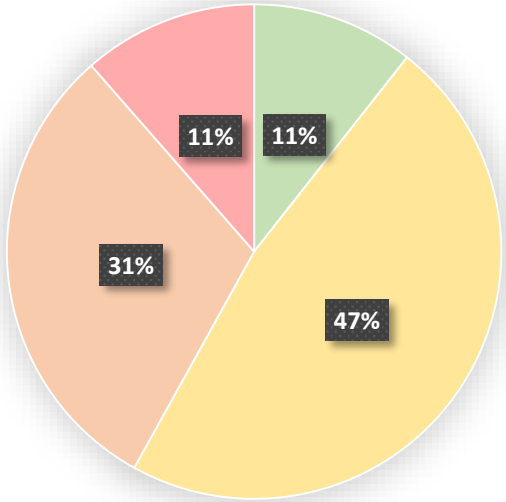


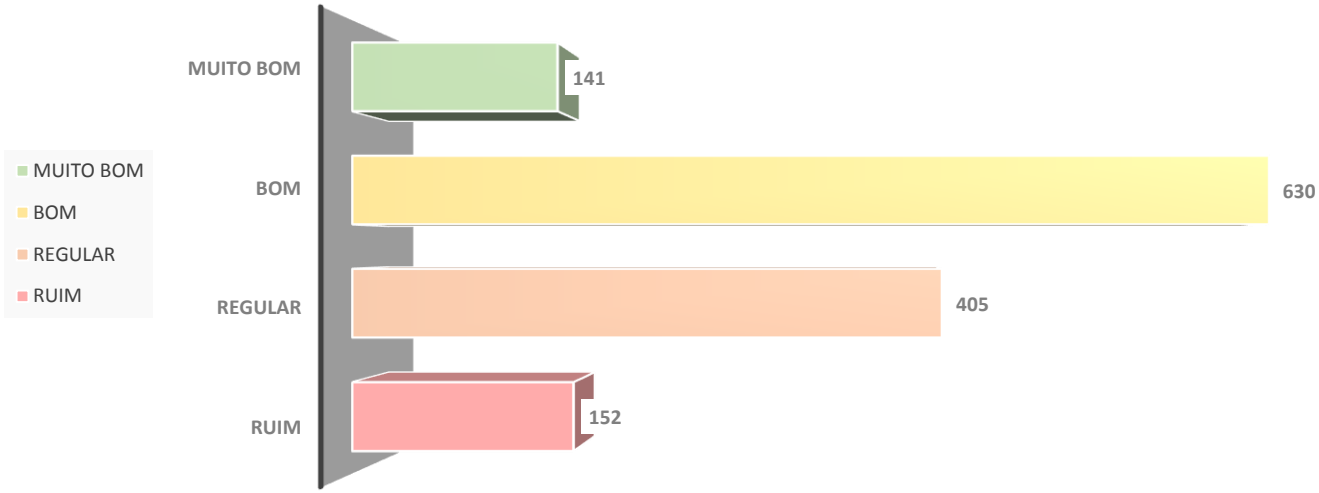


Você utiliza o recurso de WIFI frequentemente?

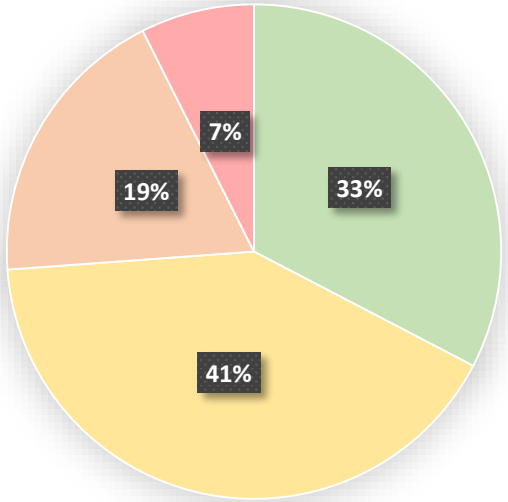


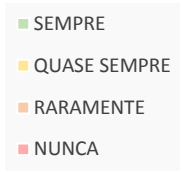
QUESTÕES OBJETIVAS - Qualitativas

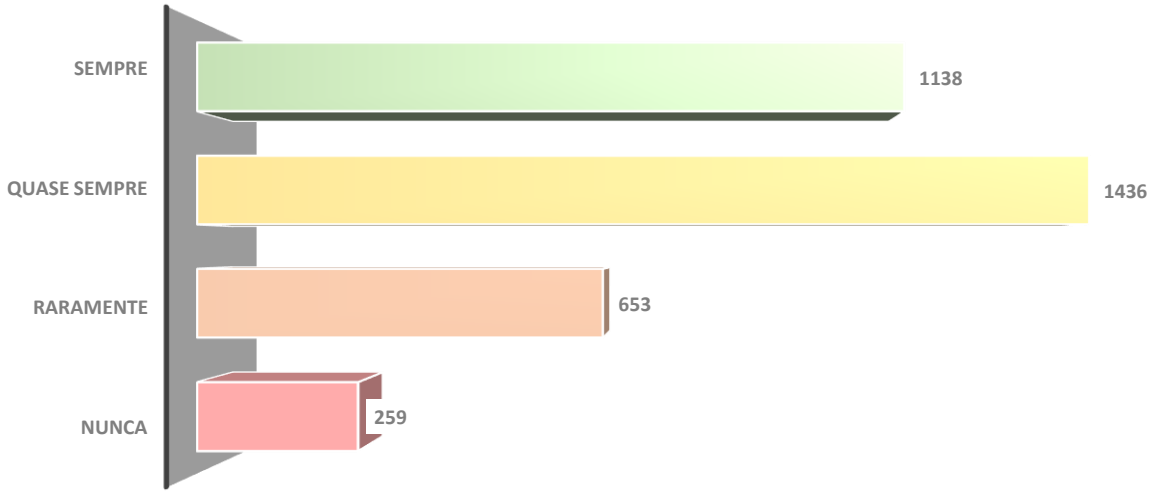




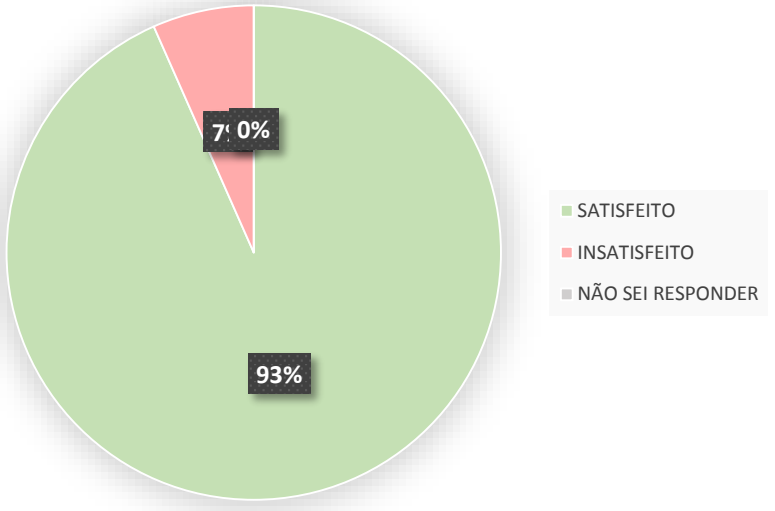
QUESTÕES OBJETIVAS - Periodicidade

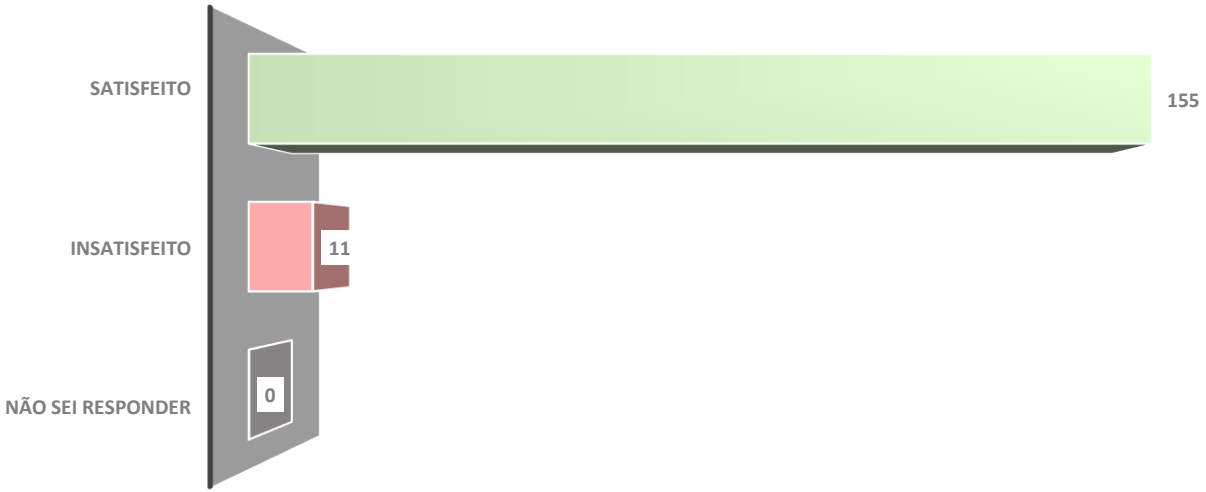




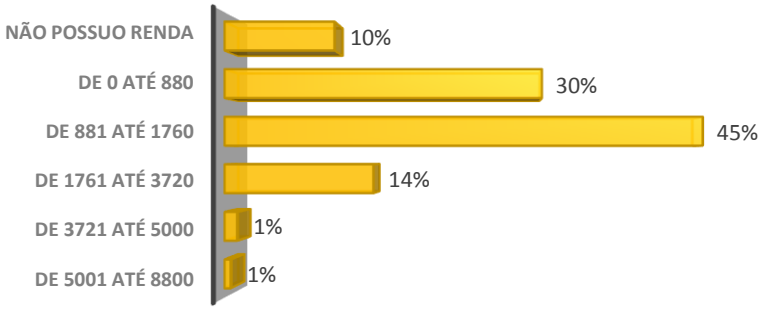


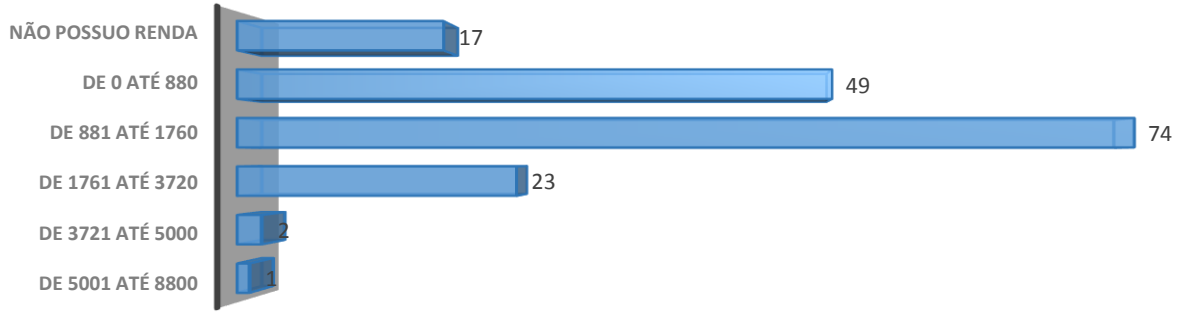
O CURSO - Em relação ao seu curso, você se considera:



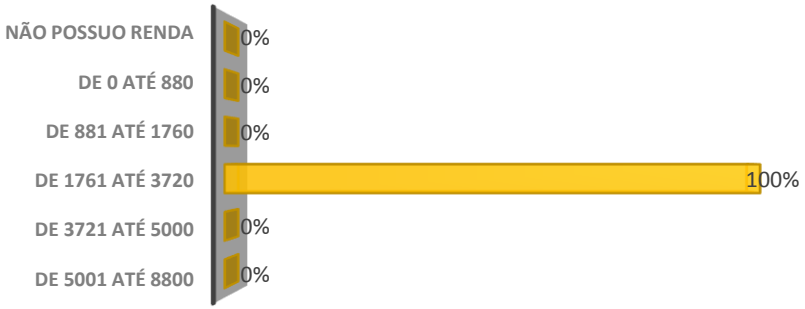


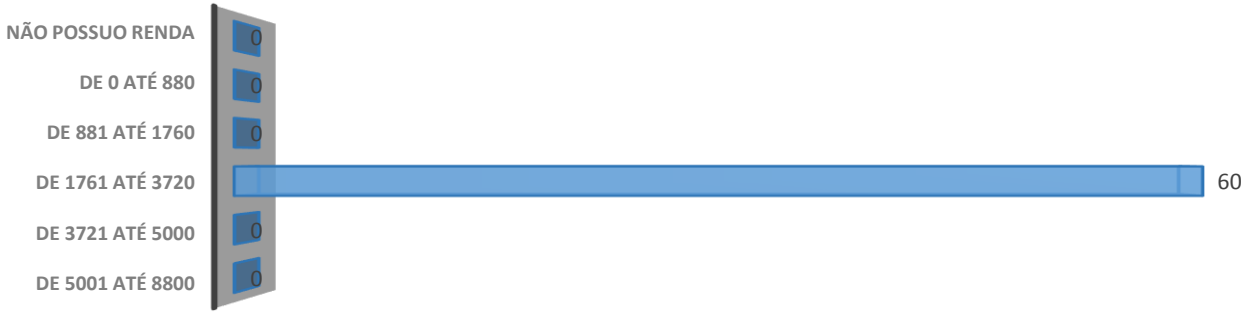
Qual a sua renda mensal atual?



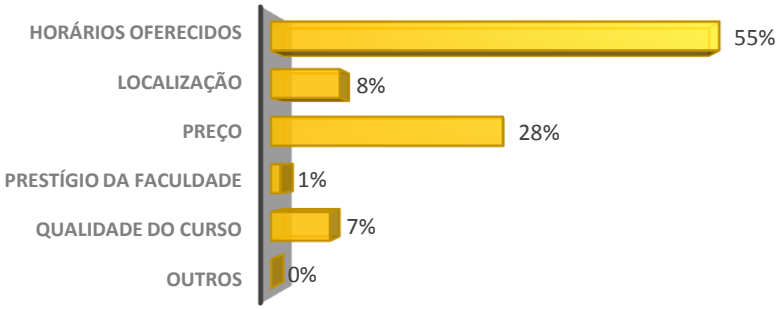


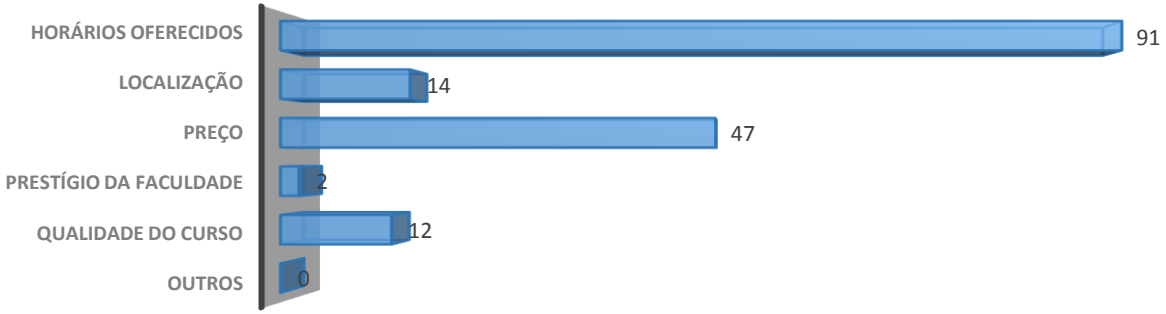
Qual a renda mensal da sua família?



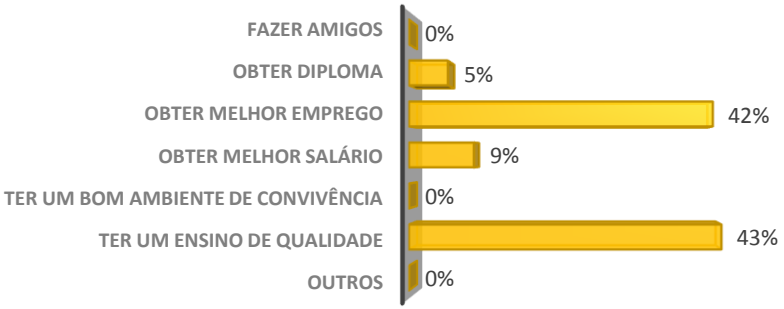


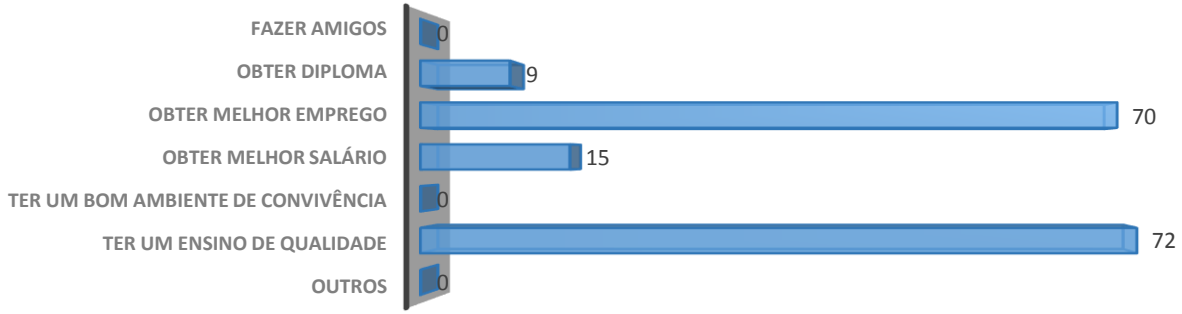
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



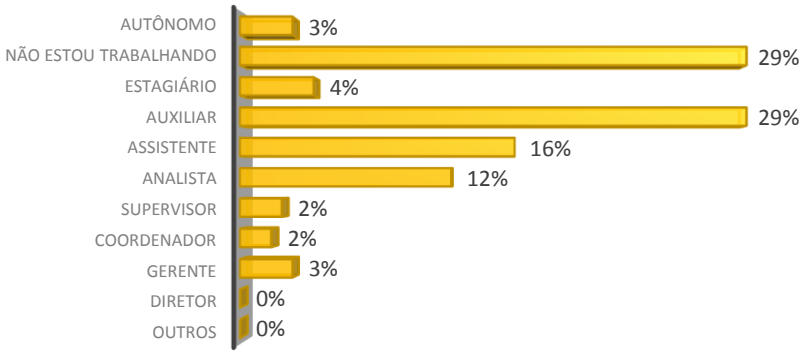


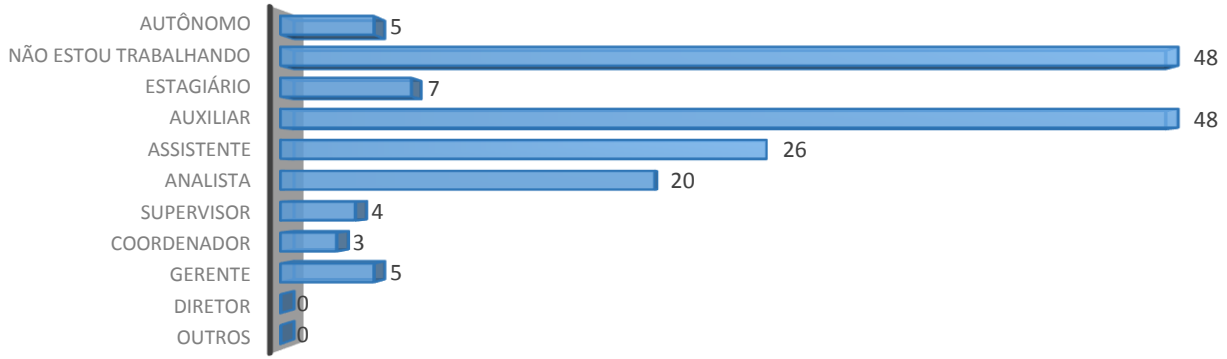
O que é mais importante para você ao cursar uma faculdade?



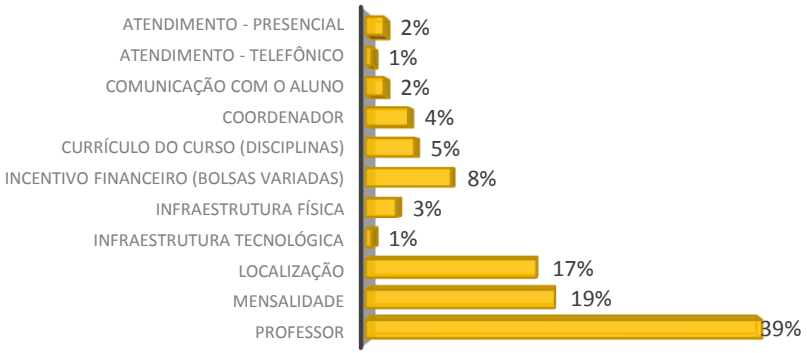


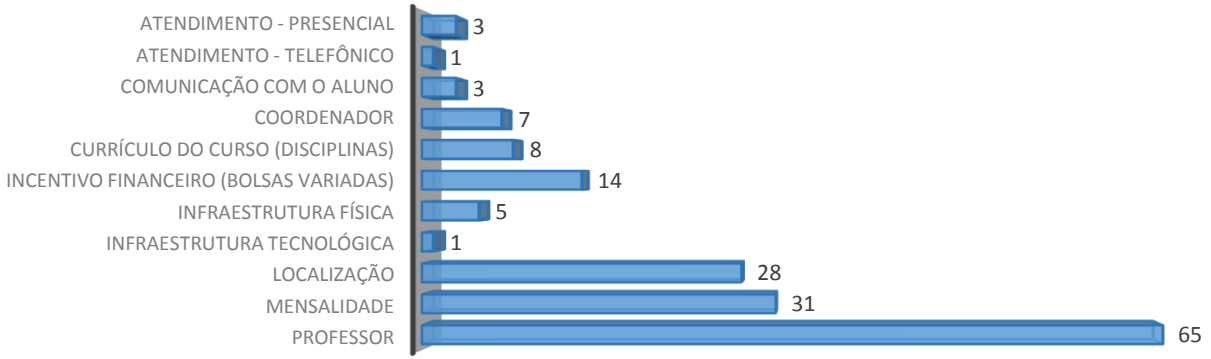
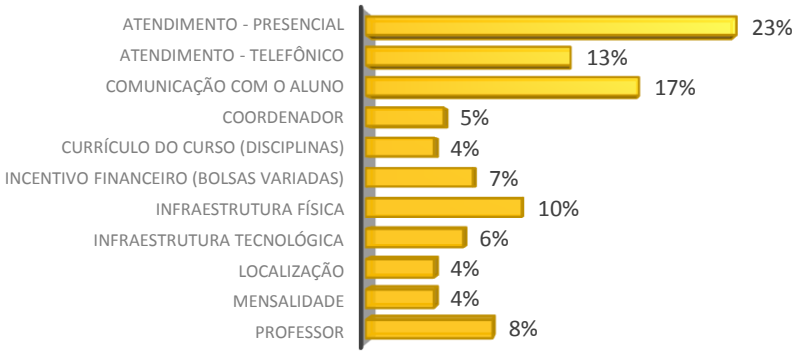
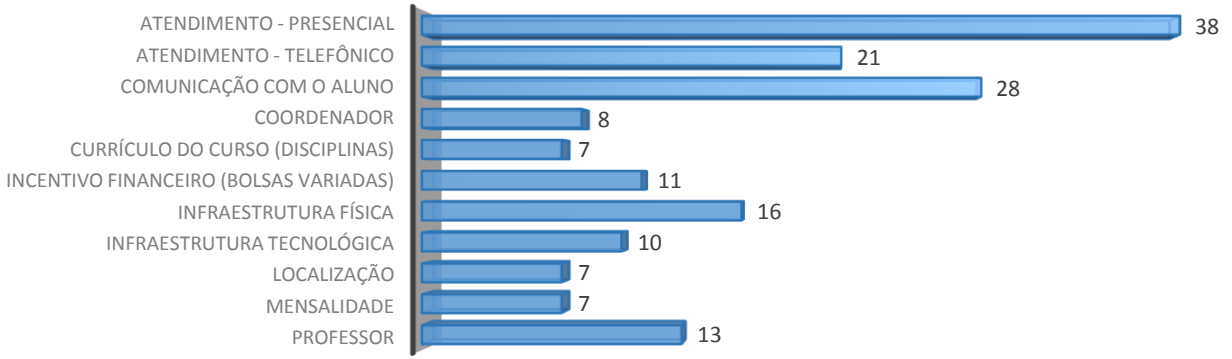
Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.