



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	103 16%	348 52%	163 25%	50 8%	664
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	124 19%	352 53%	160 24%	28 4%	664
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	65 10%	291 44%	221 33%	87 13%	664
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	101 15%	300 45%	207 31%	56 8%	664
SALAS DE AULA : limpeza e ventilação.	118 22%	244 46%	139 26%	33 6%	534
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	85 16%	244 46%	166 31%	39 7%	534
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	62 9%	192 29%	231 35%	179 27%	664
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	49 7%	237 36%	244 37%	135 20%	665

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	109 20%	259 49%	137 26%	29 5%	534
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	88 25%	198 56%	60 17%	8 2%	354
O COORDENADOR: é acessível ao aluno?	216 40%	212 40%	83 16%	23 4%	534
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	167 25%	285 43%	174 26%	38 6%	664
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	50 14%	170 48%	107 30%	27 8%	354
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	420 63%	198 30%	36 5%	10 2%	664
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	282 53%	224 42%	26 5%	2 0%	534
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	319 48%	291 44%	51 8%	3 0%	664
OS PROFESSORES: fazem chamada?	456 85%	68 13%	9 2%	1 0%	534
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	239 45%	257 48%	37 7%	1 0%	534
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	221 41%	266 50%	42 8%	5 1%	534
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	80 17%	197 41%	138 29%	67 14%	482
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	102 19%	220 41%	155 29%	57 11%	534
Você acessa o aluno online frequentemente?	161 45%	166 47%	26 7%	1 0%	354
Você acessa o Office365 (email) frequentemente?	80 23%	92 26%	97 27%	85 24%	354
Você acessa o portal frequentemente?	149 42%	169 48%	35 10%	1 0%	354
Você se sente apto para utilizar os recursos de TI?	75 21%	177 50%	85 24%	17 5%	354
Você utiliza o Moodlerooms (AVA) frequentemente?	121 34%	165 47%	49 14%	19 5%	354
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	36 10%	101 28%	149 42%	69 19%	355
Você utiliza o recurso de internet frequente?	141 40%	117 33%	81 23%	16 5%	355
Você utiliza o recurso de WIFI frequentemente?	84 24%	46 13%	35 10%	189 53%	354

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	707 14%	2.208 44%	1.531 30%	607 12%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	3.596 37%	3.878 40%	1.612 17%	668 7%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	289	54%
Localização	33	6%
Preço	140	26%
Prestígio da Faculdade	9	2%
Qualidade do curso	51	10%
Outros	12	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	23	4%
Obter melhor emprego	218	41%
Obter melhor salário	54	10%
Ter um bom ambiente de convivência	3	1%
Ter um ensino de qualidade	228	43%
Outros	8	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	12	2%
Não estou trabalhando	149	28%
Estagiário	32	6%
Auxiliar	127	24%
Assistente	92	17%
Analista	59	11%
Supervisor	14	3%
Coordenador	6	1%
Gerente	11	2%
Diretor	-	0%
Outros	32	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	568	86%
INSATISFEITO	74	11%
NÃO SEI RESPONDER	22	3%

Qual a sua renda mensal atual?

Não possuo renda	38	7%
De 0 até 880	174	33%
De 881 até 1760	216	40%
De 1761 até 3720	61	11%
De 3721 até 5000	5	1%
De 5001 até 8800	1	0%

Qual a renda mensal da sua família?

Não possuo renda	13	5%
De 0 até 880	52	20%
De 881 até 1760	64	25%
De 1761 até 3720	125	49%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	11	2%
Atendimento - Telefônico	2	0%
Comunicação com o aluno	11	2%
Coordenador	23	4%
Currículo do curso (disciplinas)	56	9%
Incentivo financeiro (bolsas variadas)	47	8%
Infraestrutura física	14	2%
Infraestrutura Tecnológica	9	1%
Localização	122	19%
Mensalidade	100	16%
Professor	231	37%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	178	28%
Atendimento - Telefônico	44	7%
Comunicação com o aluno	82	13%
Coordenador	34	5%
Currículo do curso (disciplinas)	20	3%
Incentivo financeiro (bolsas variadas)	36	6%
Infraestrutura física	68	11%
Infraestrutura Tecnológica	35	5%
Localização	32	5%
Mensalidade	38	6%
Professor	75	12%

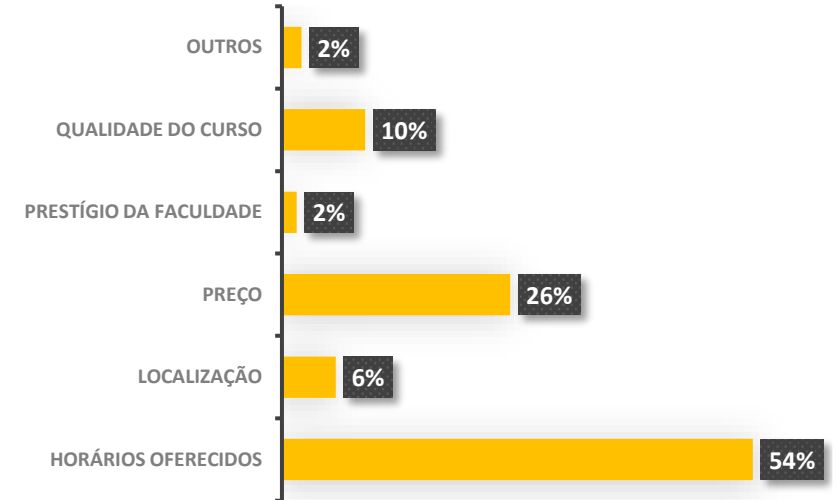
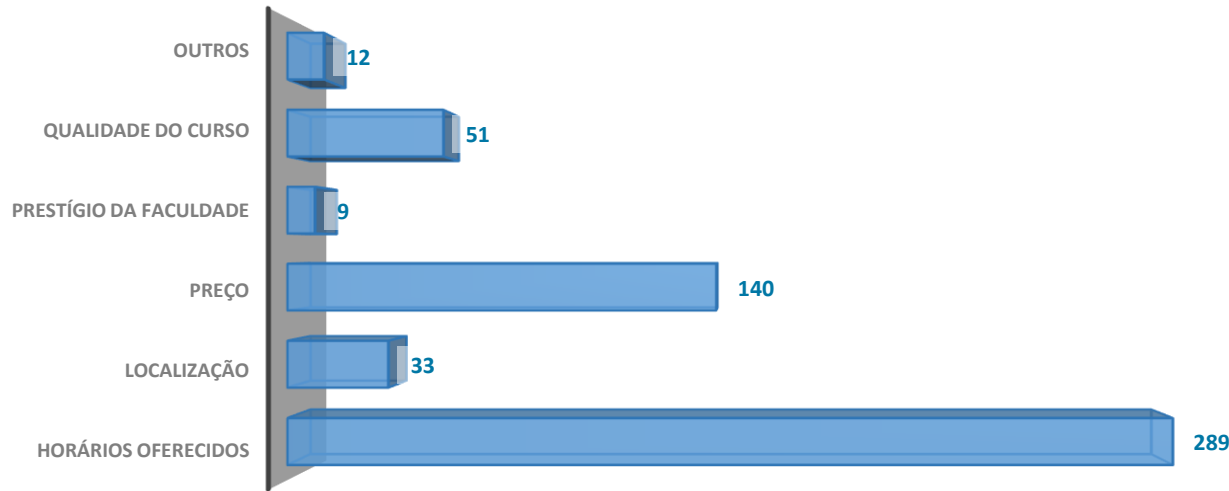
ÍNDICE DE ADEÇÃO:

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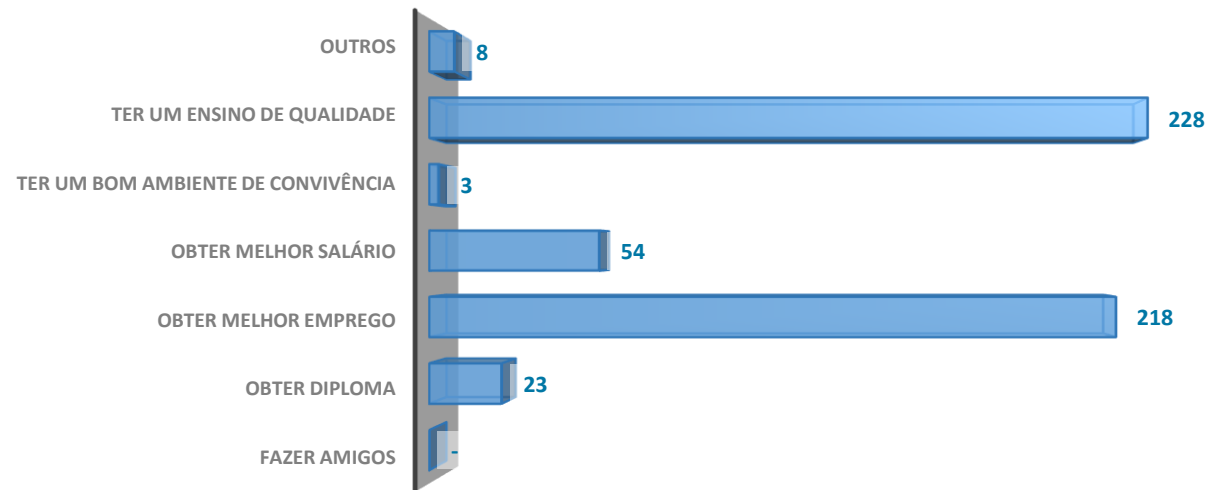
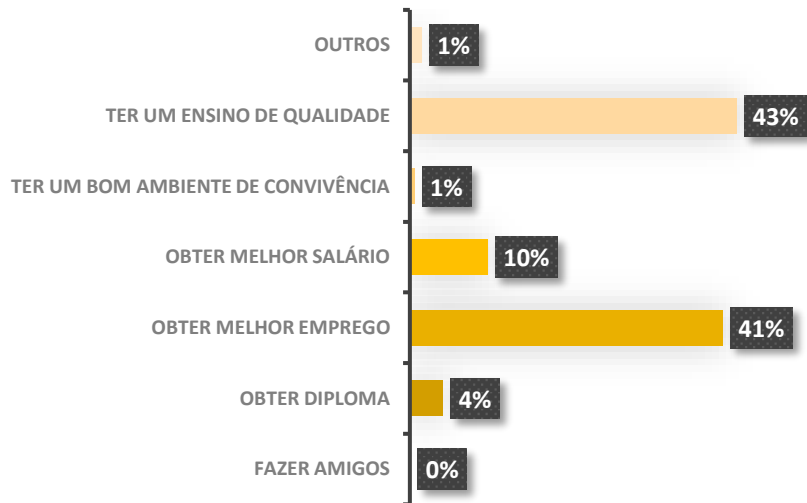
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

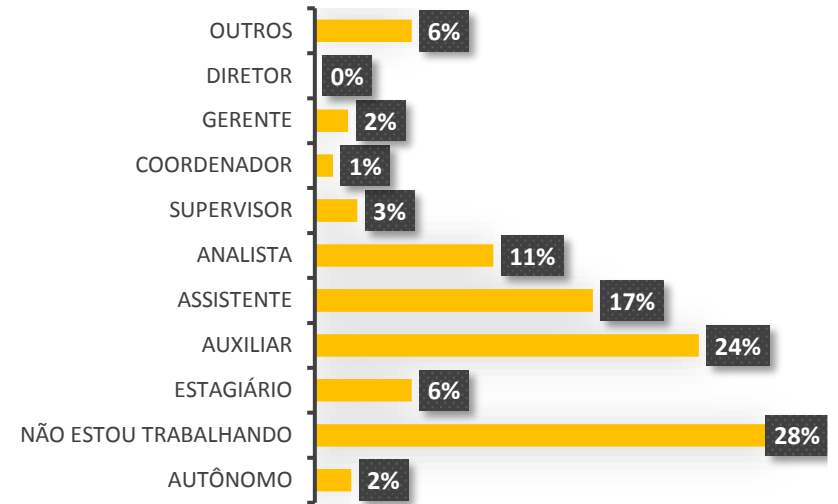
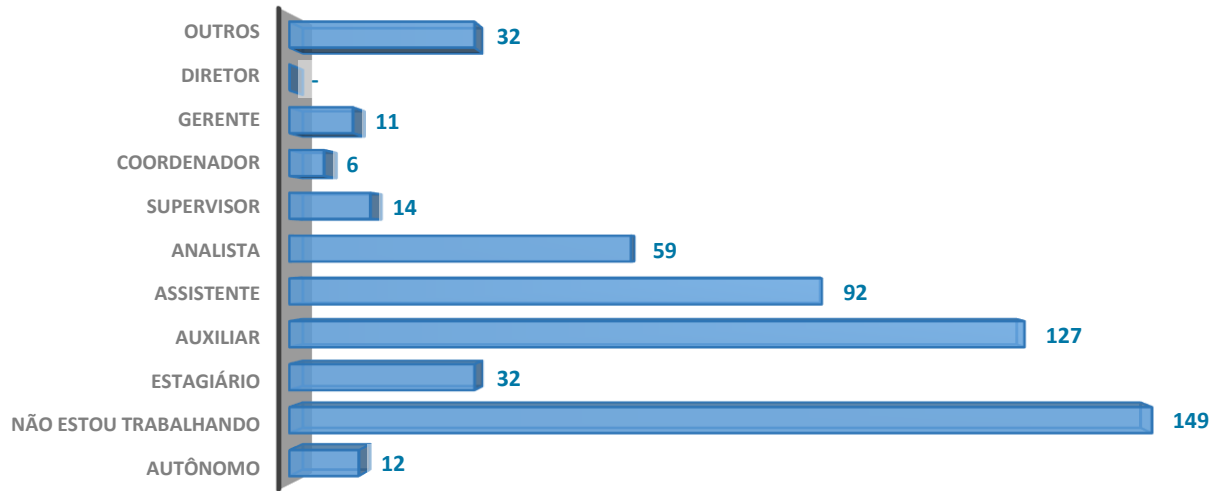


O que é mais importante para você ao cursar uma faculdade?

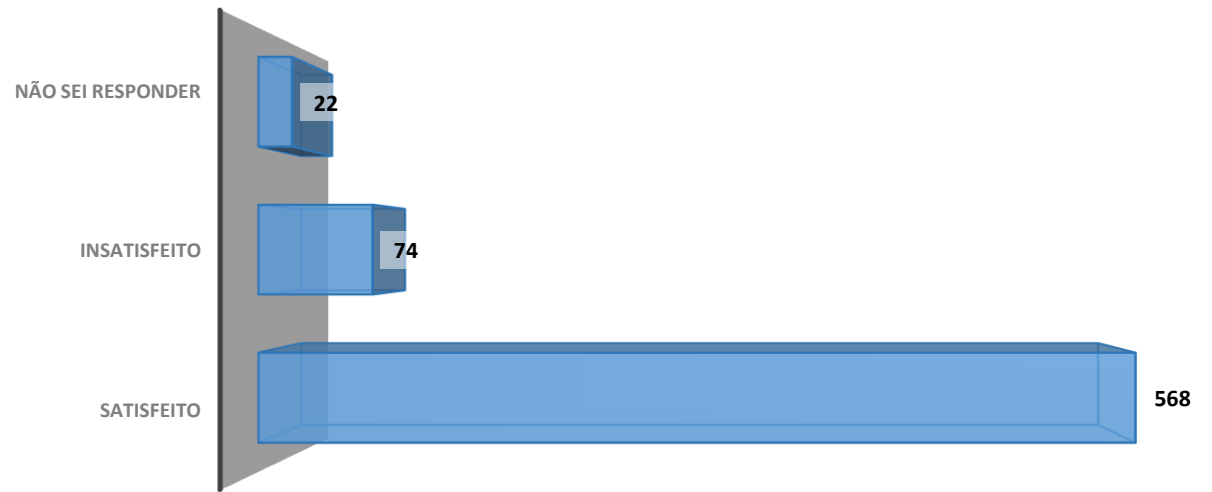
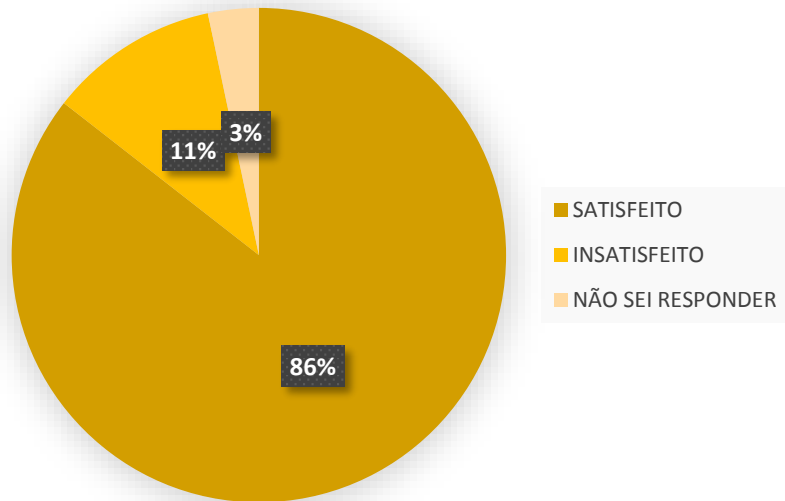




Qual o cargo que você ocupa na empresa em que trabalha?

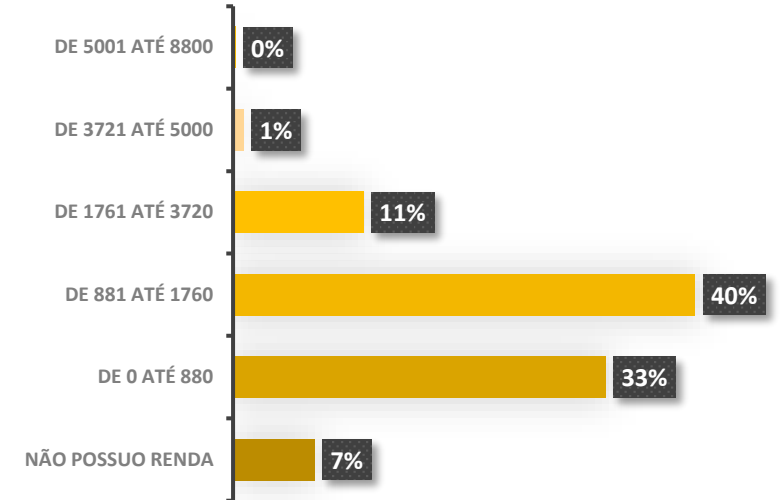
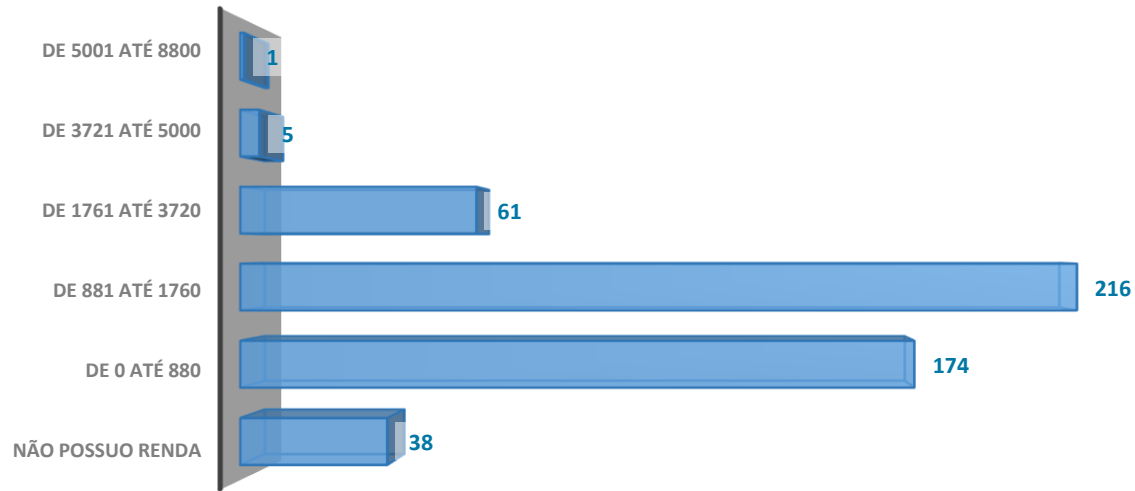


O CURSO - Em relação ao seu curso, você se considera:

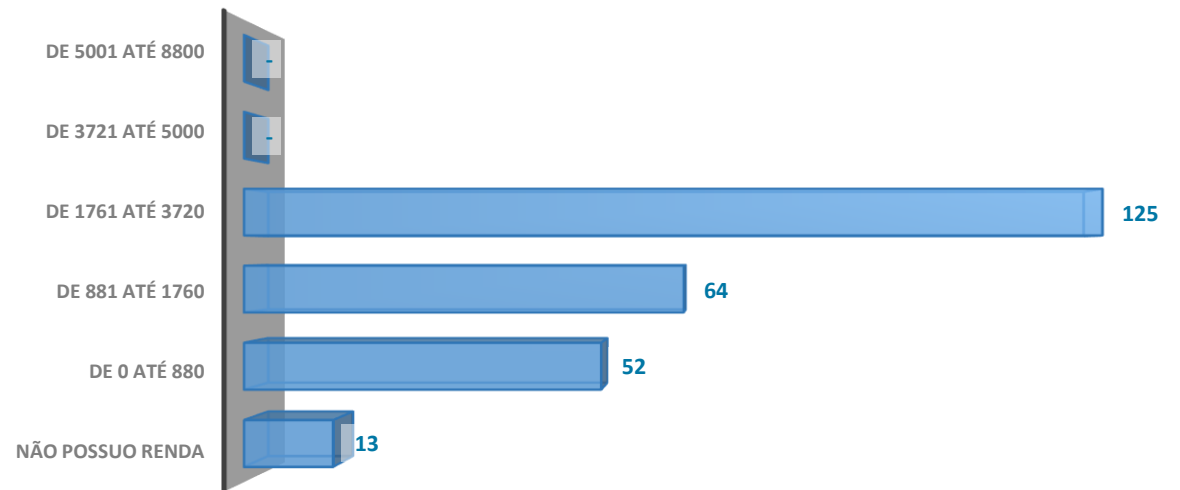
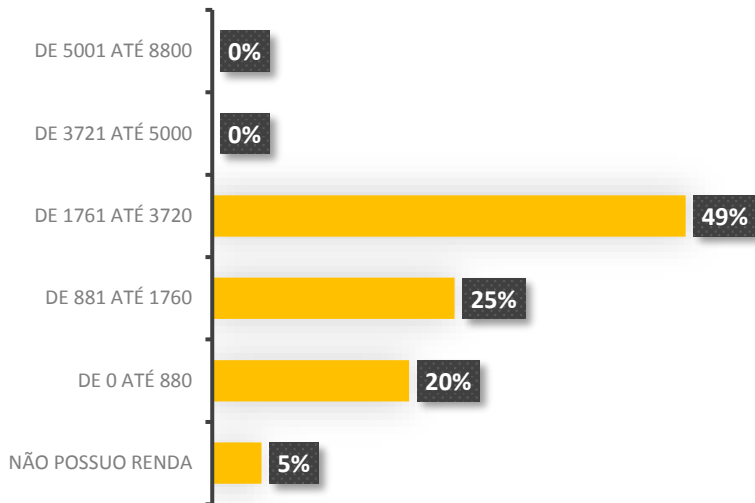




Qual a sua renda mensal atual?

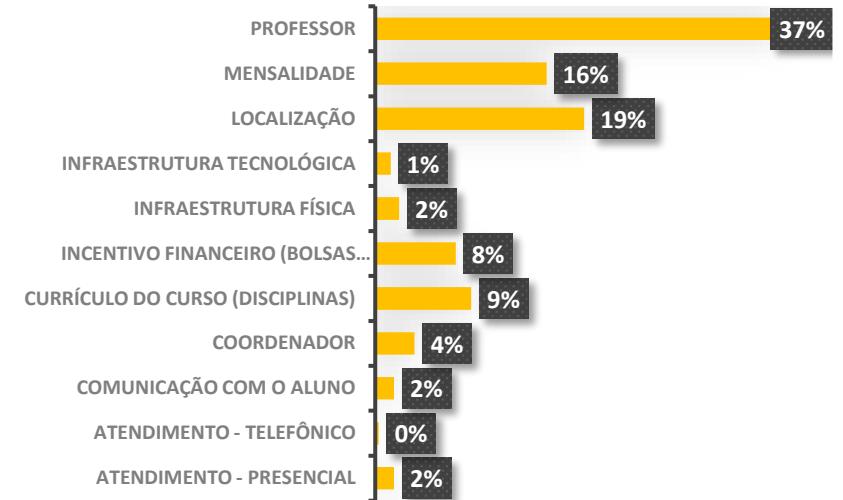
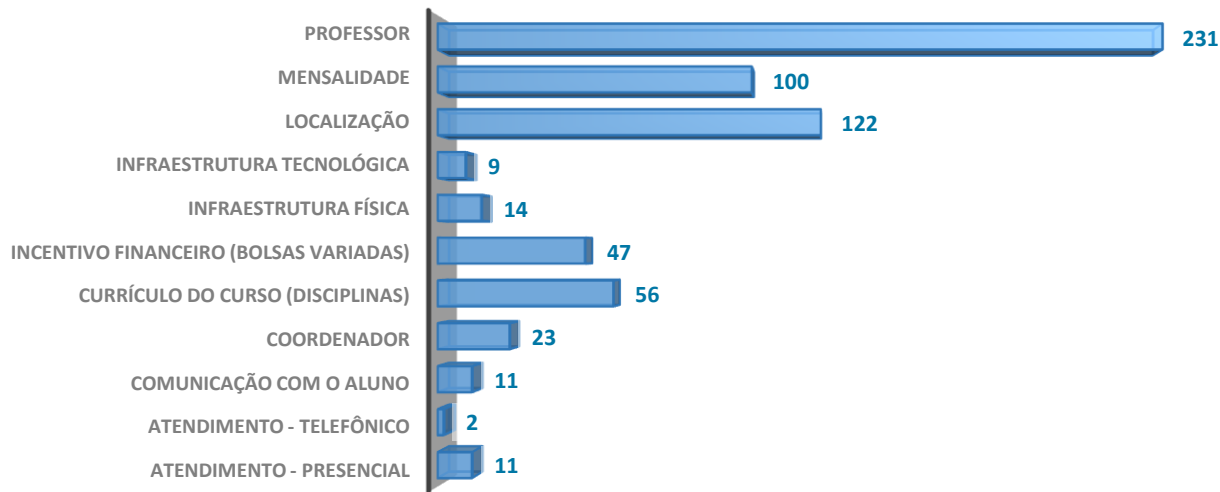


Qual a renda mensal da sua família?

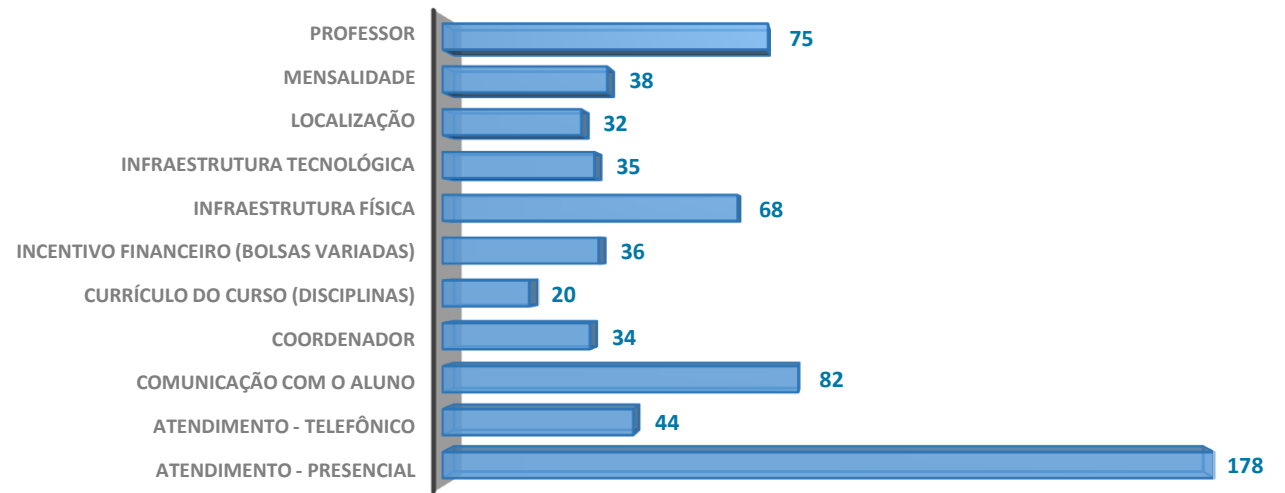
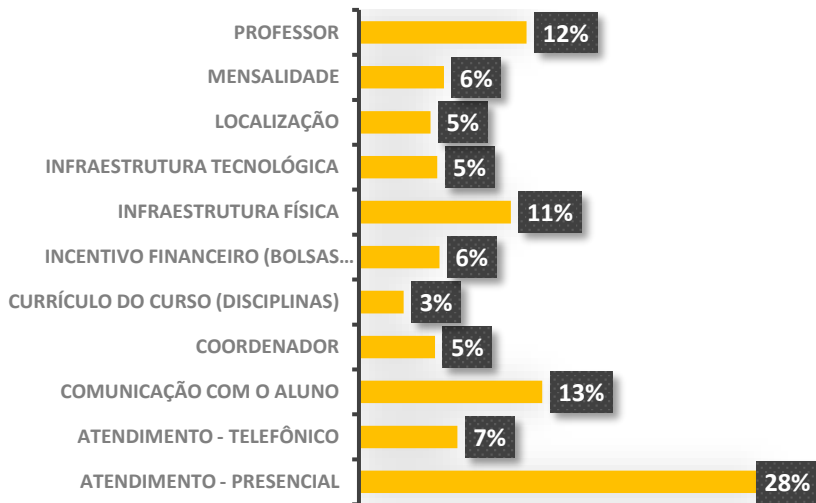




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

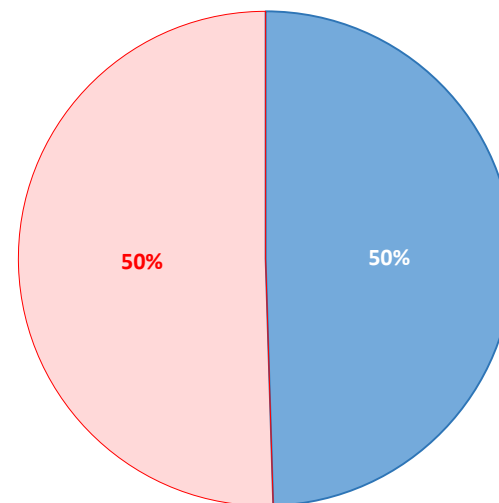
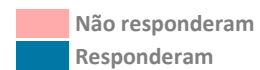
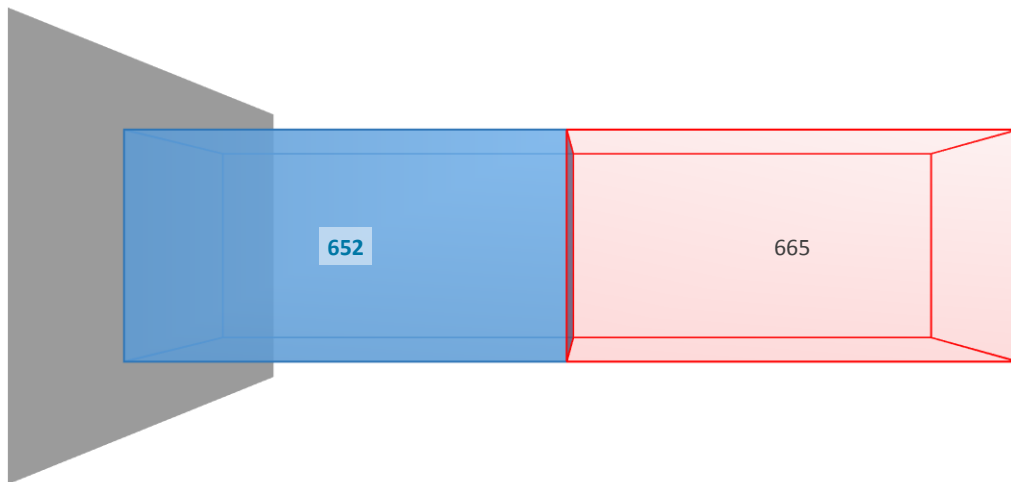


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



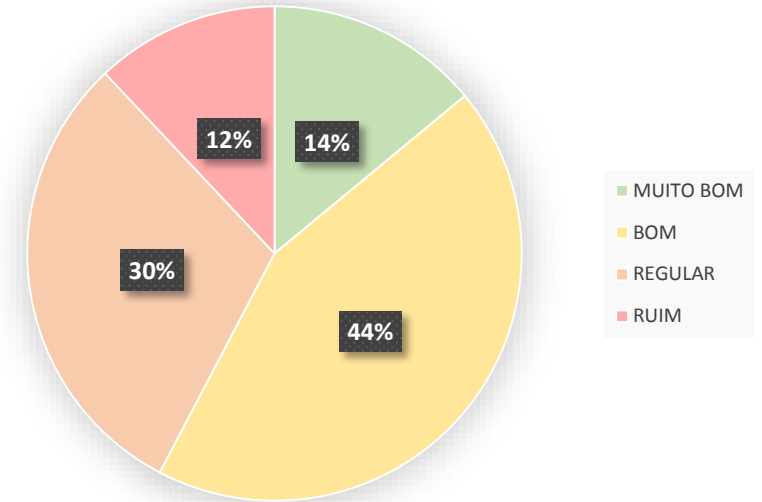
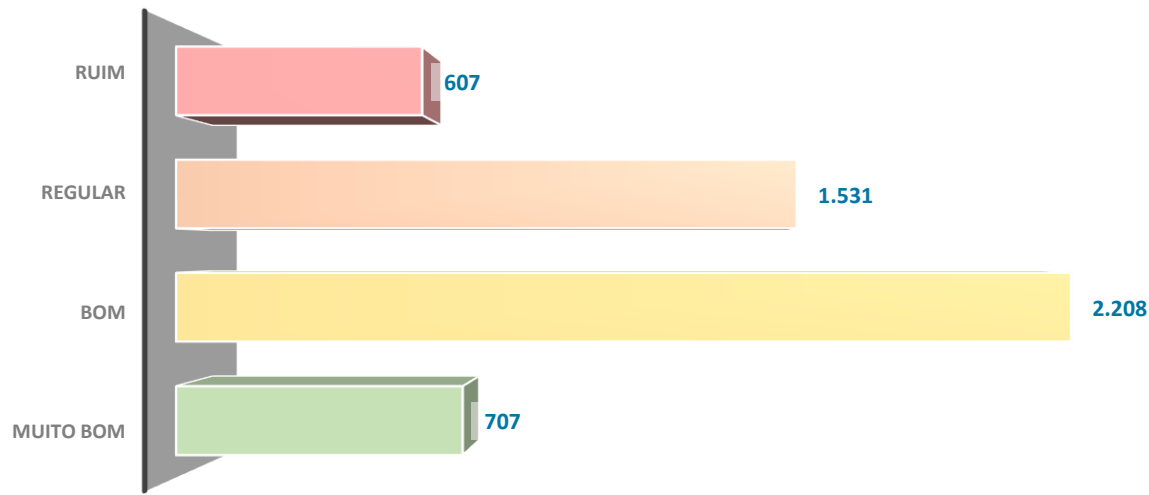


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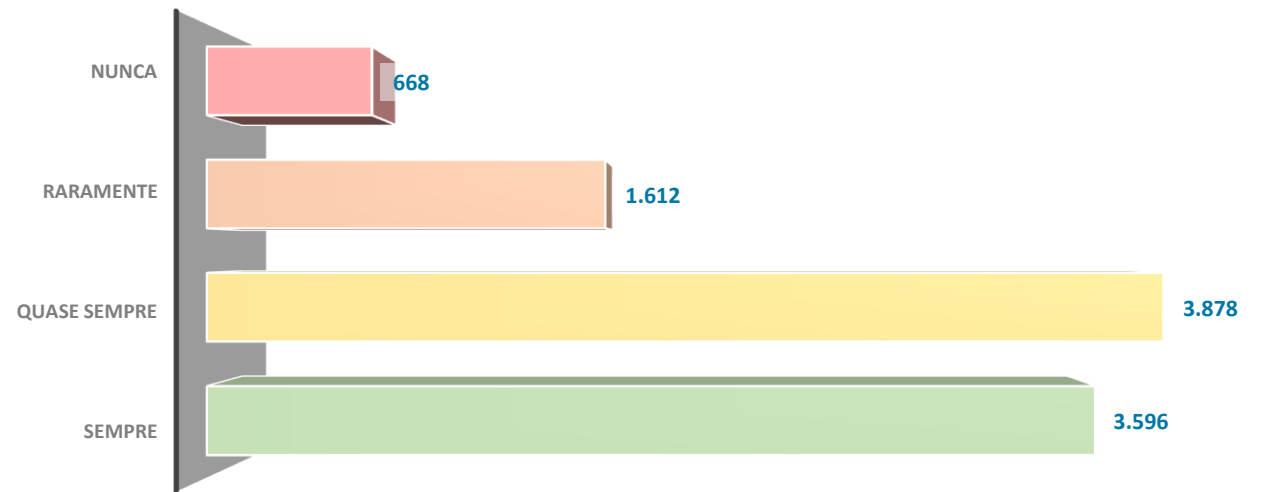
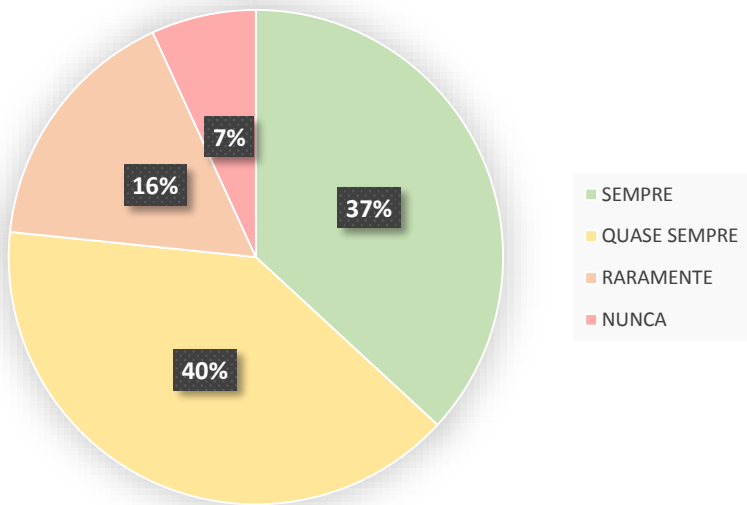




GERAL - Questões Objetivas Qualitativas

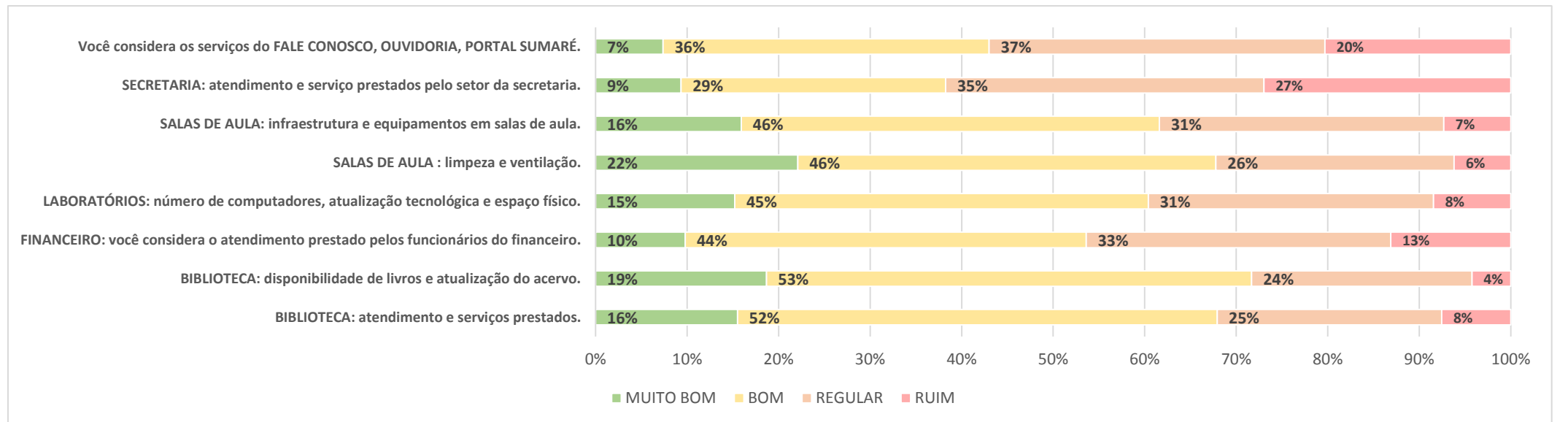
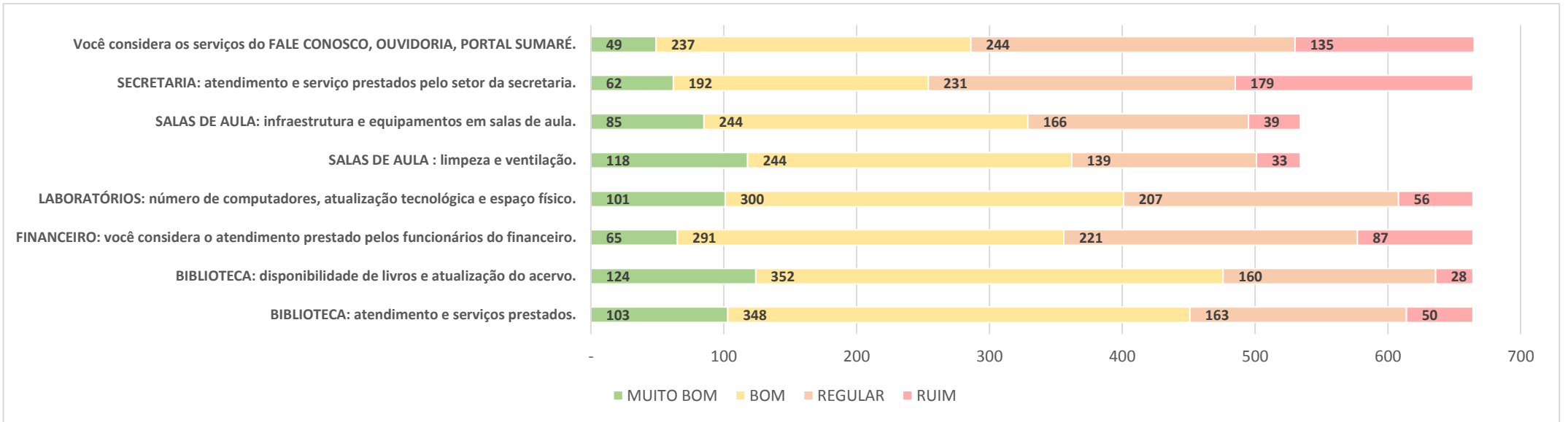


GERAL - Questões Objetivas Periodicidade



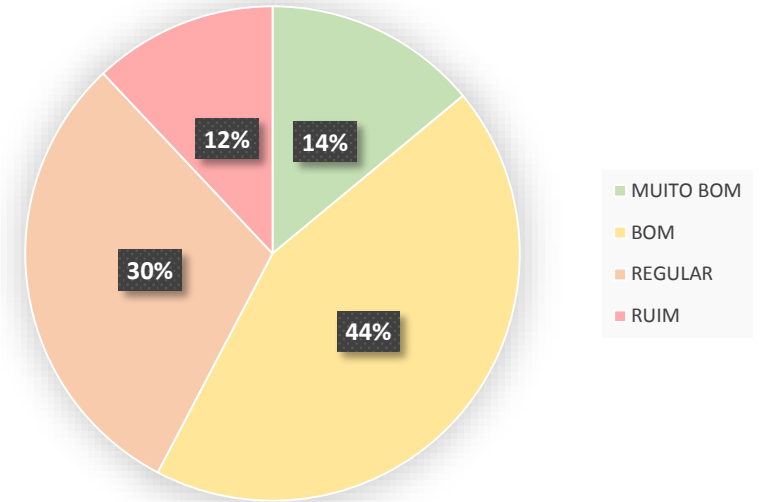
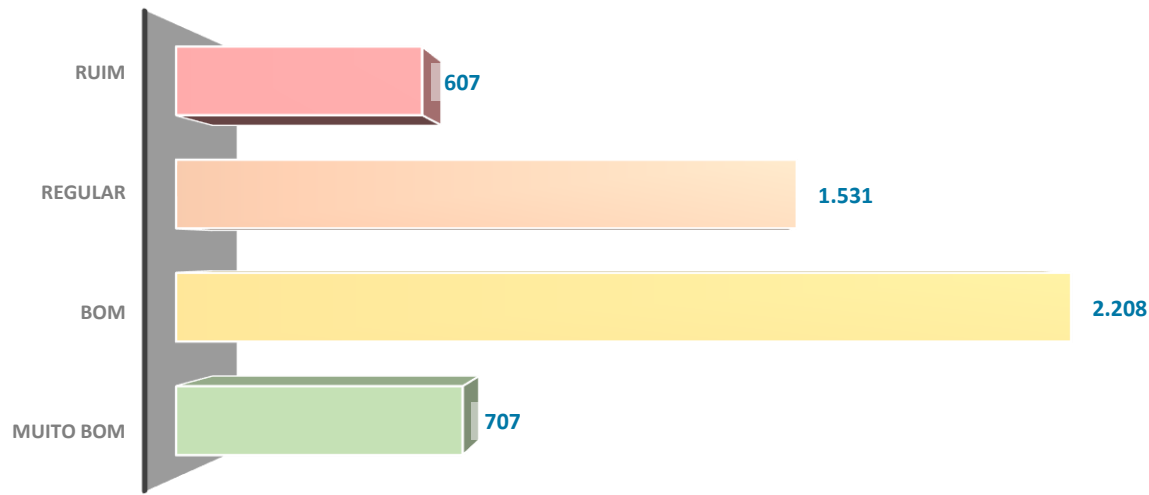


Questões Objetivas

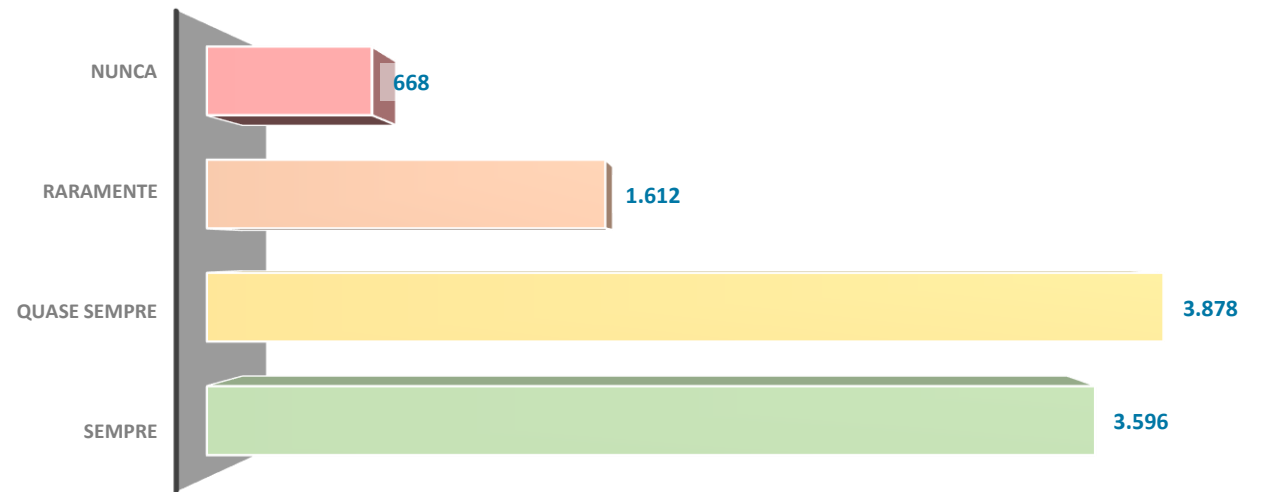
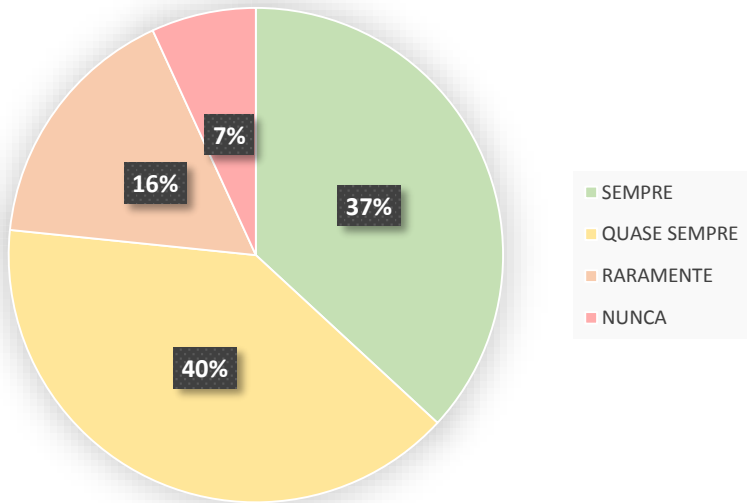




GERAL - Questões Objetivas Qualitativas

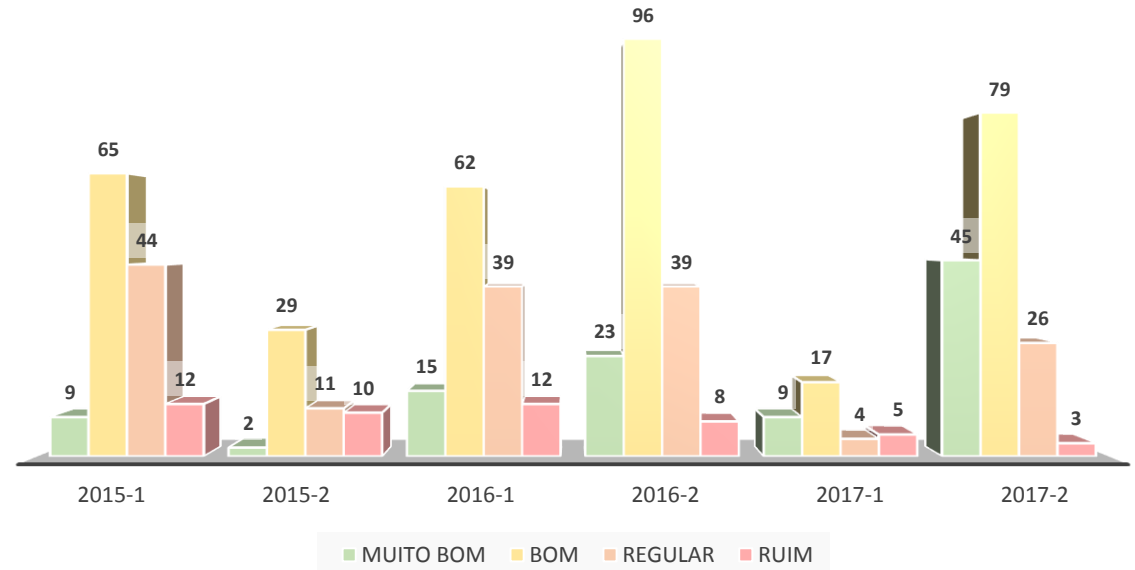
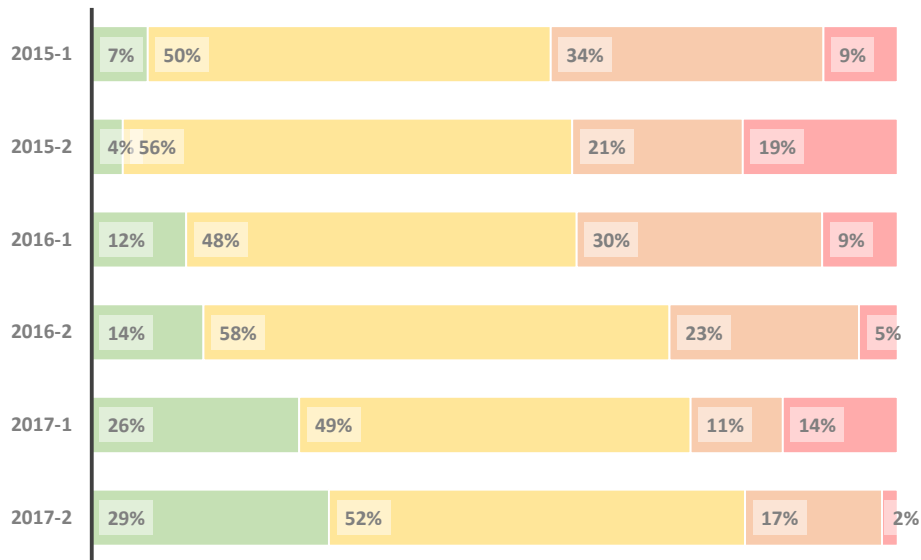
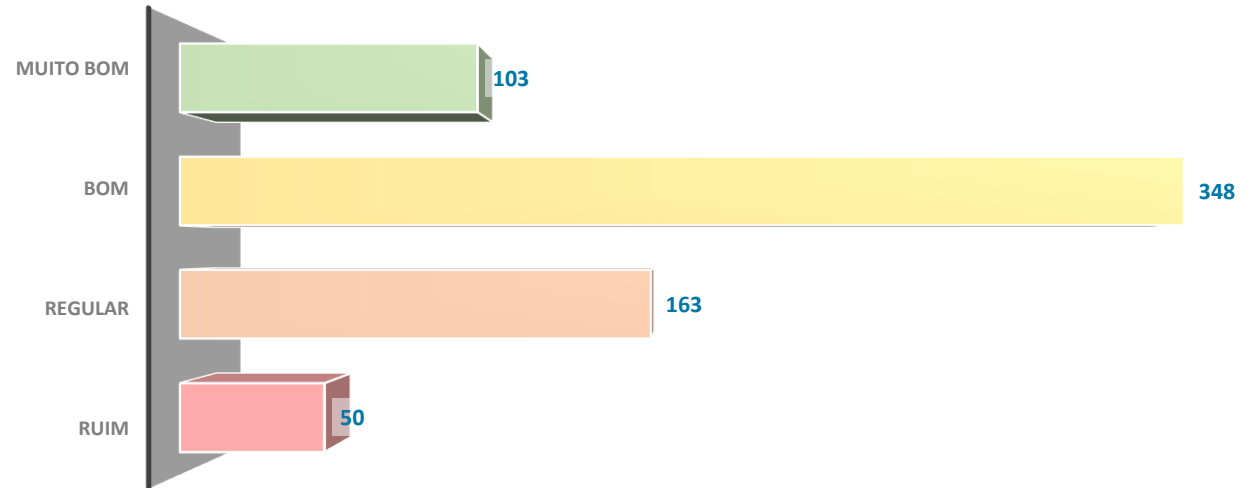
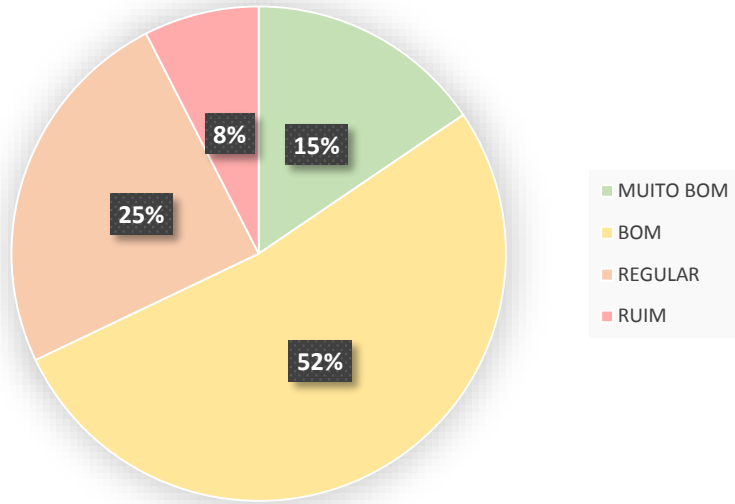


GERAL - Questões Objetivas Periodicidade



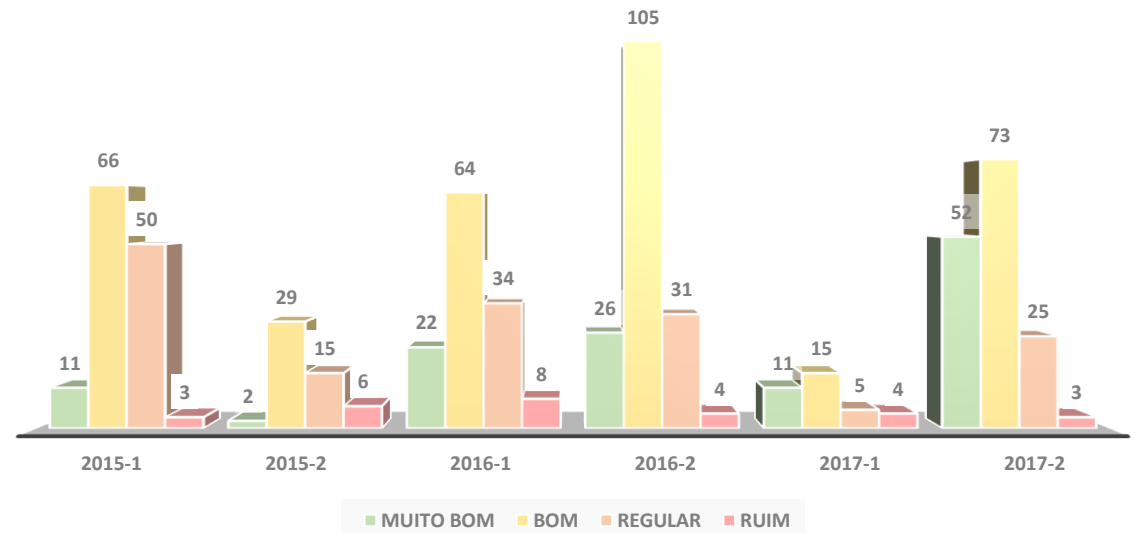
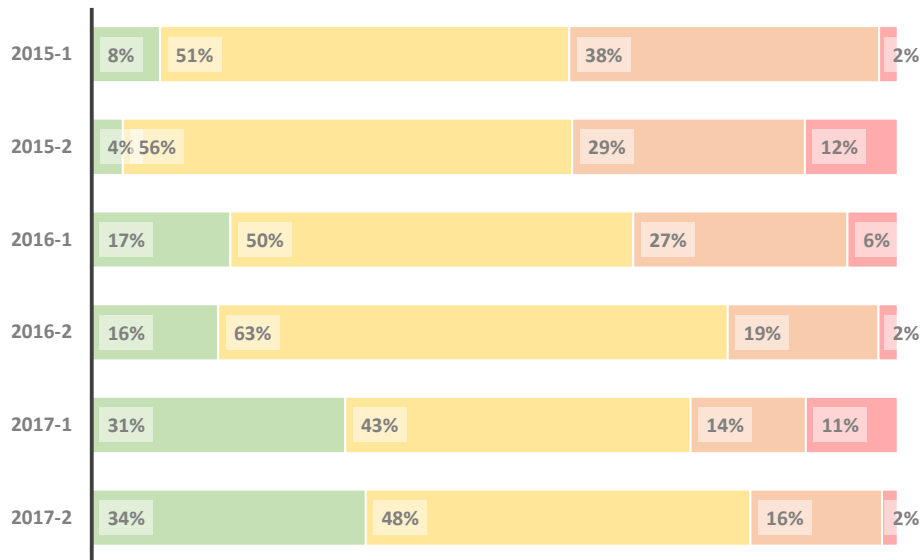
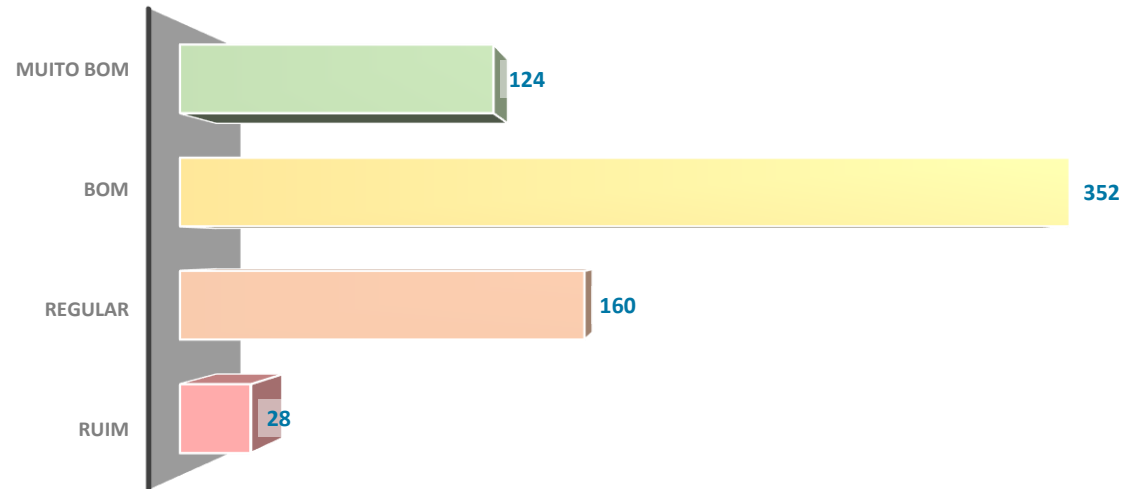
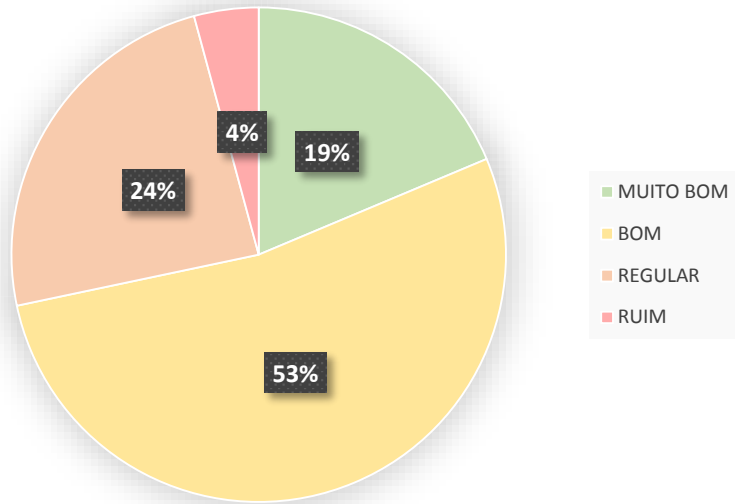


BIBLIOTECA: atendimento e serviços prestados.



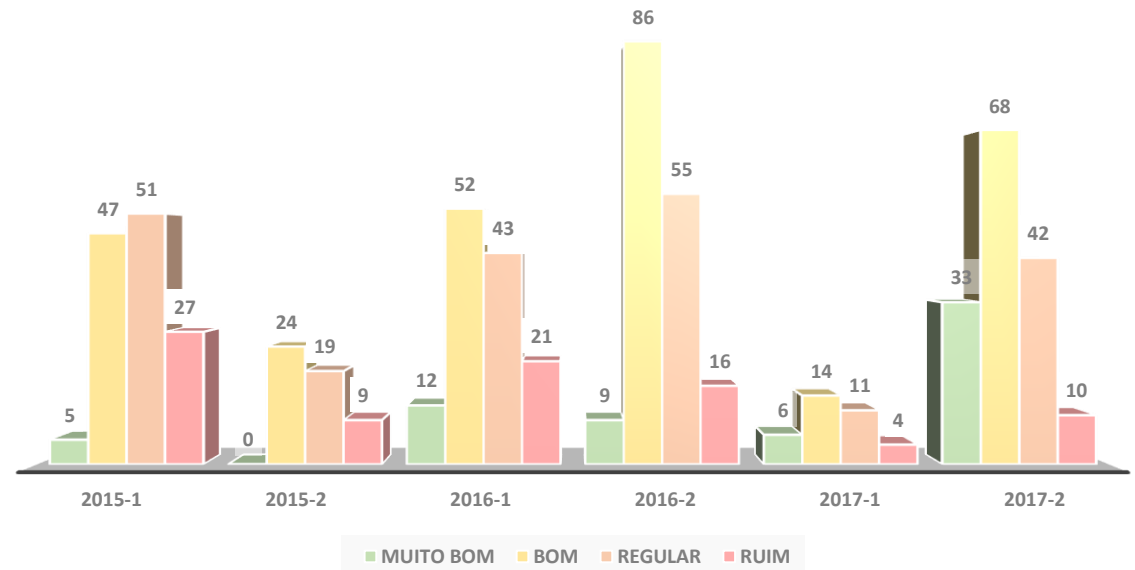
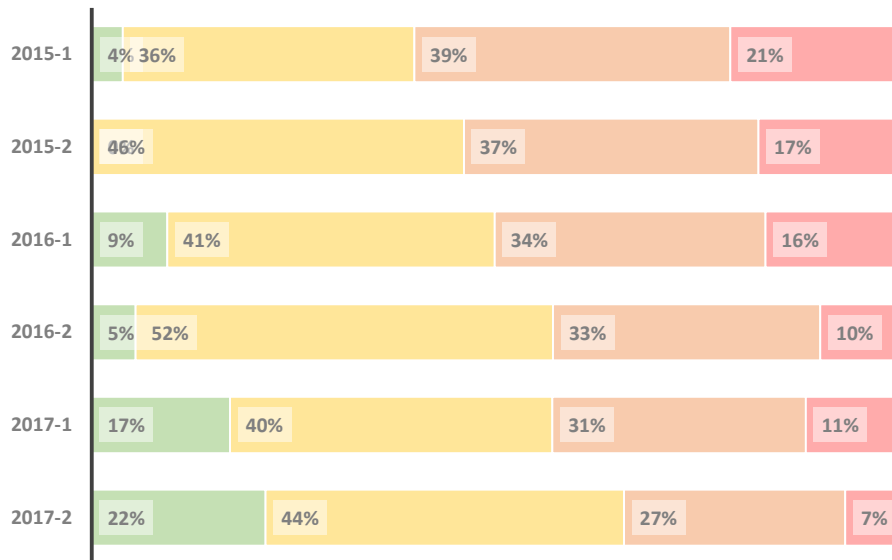
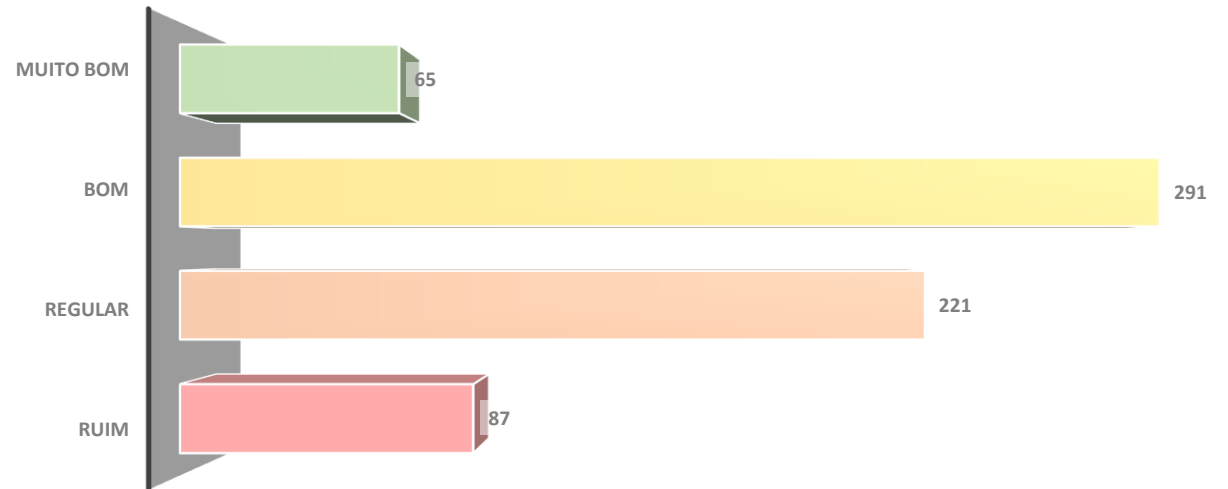
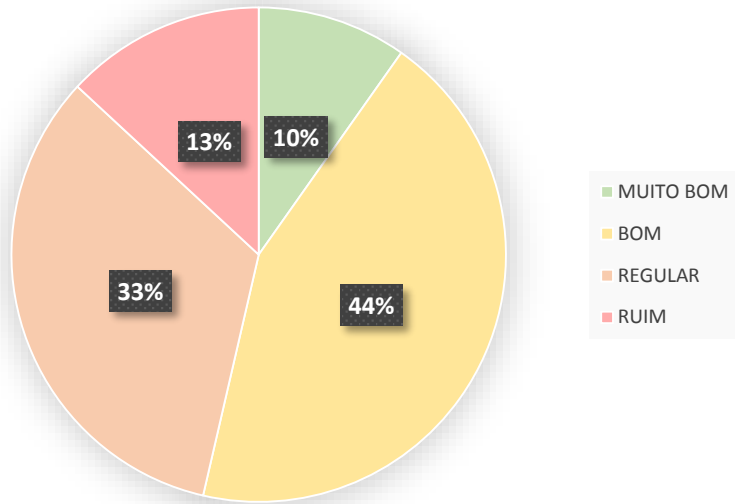


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



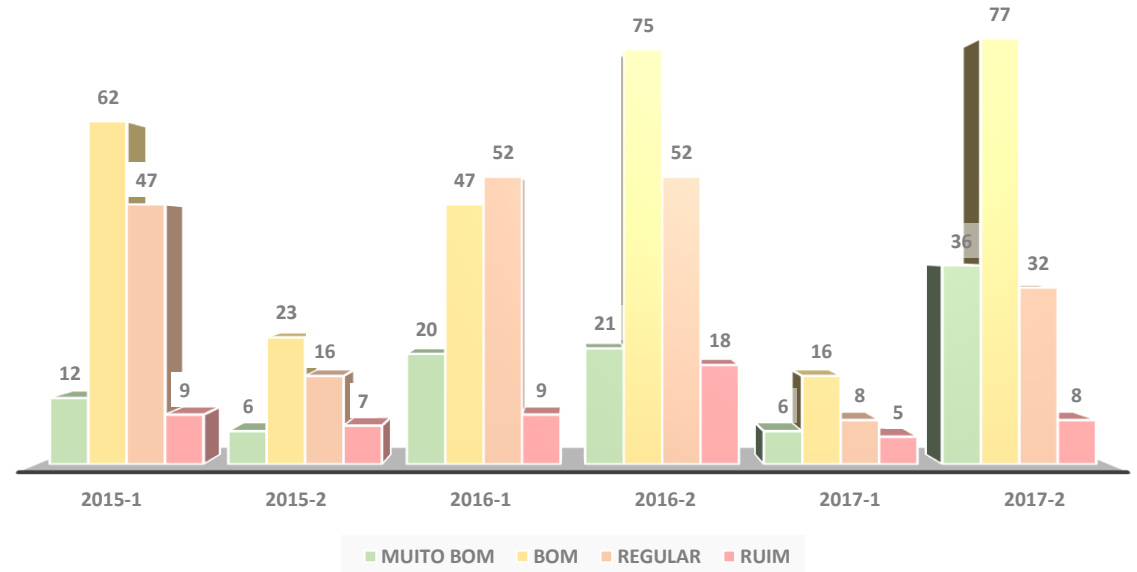
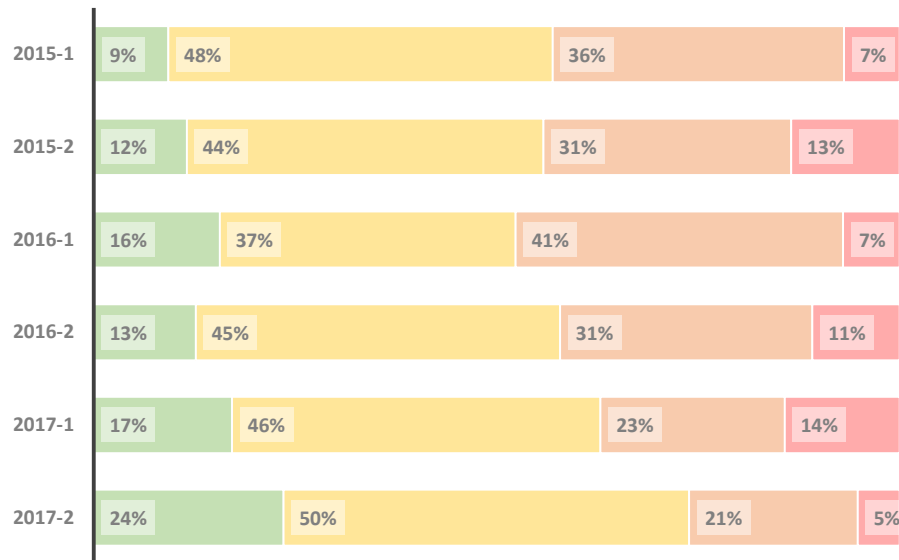
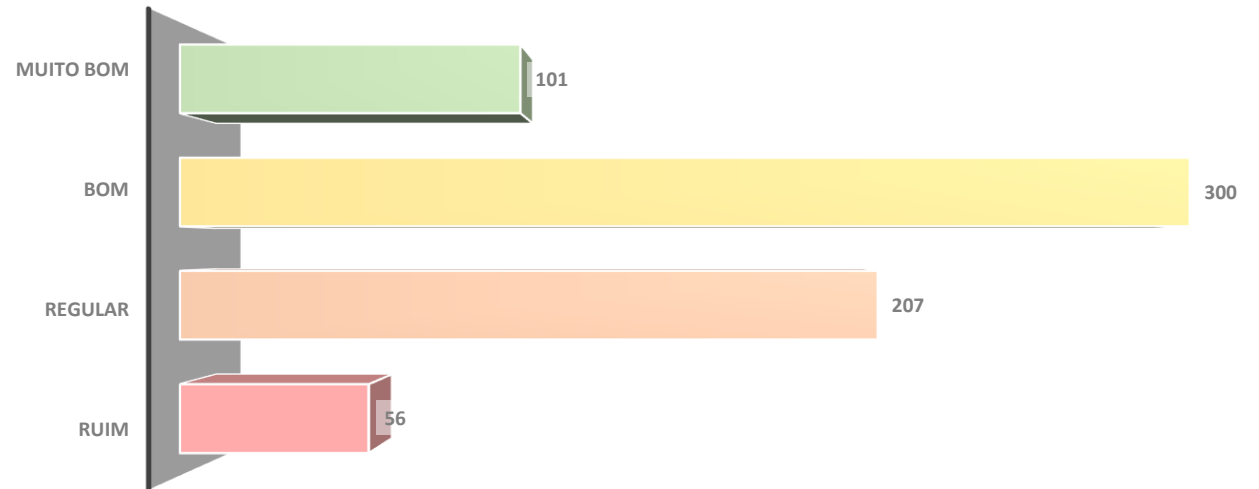
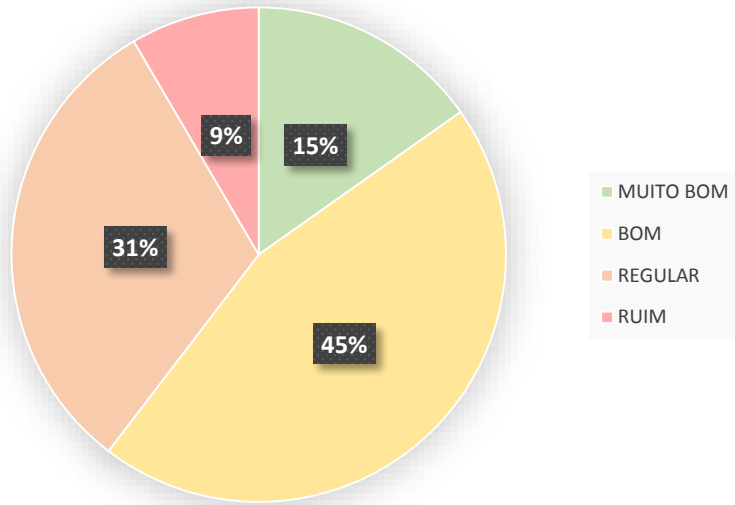


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



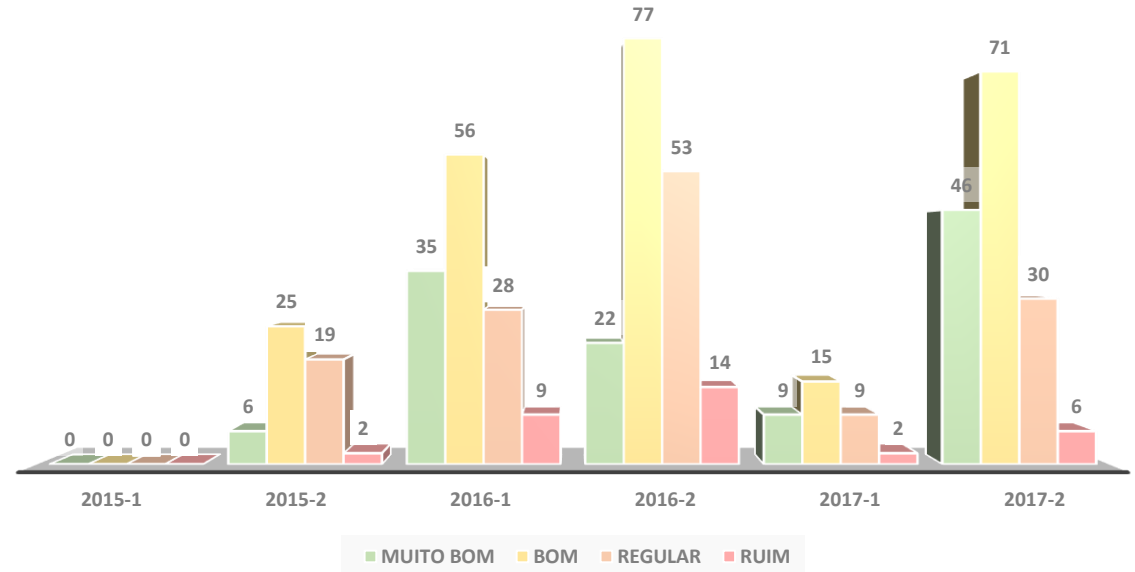
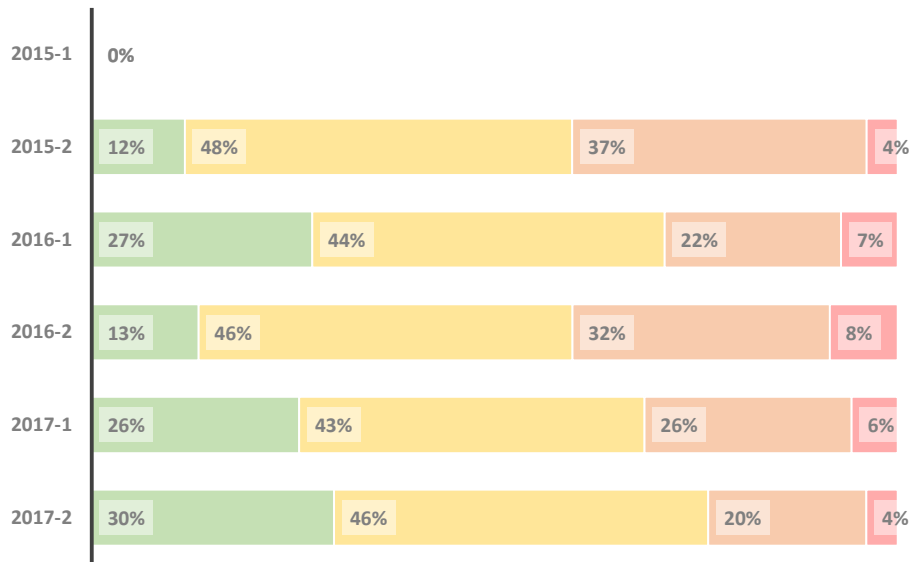
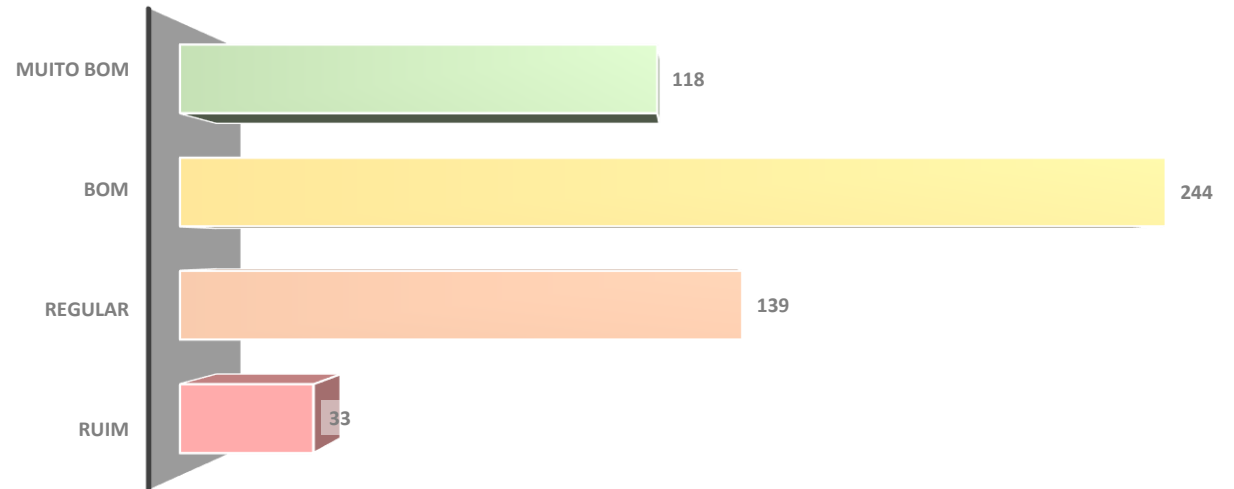
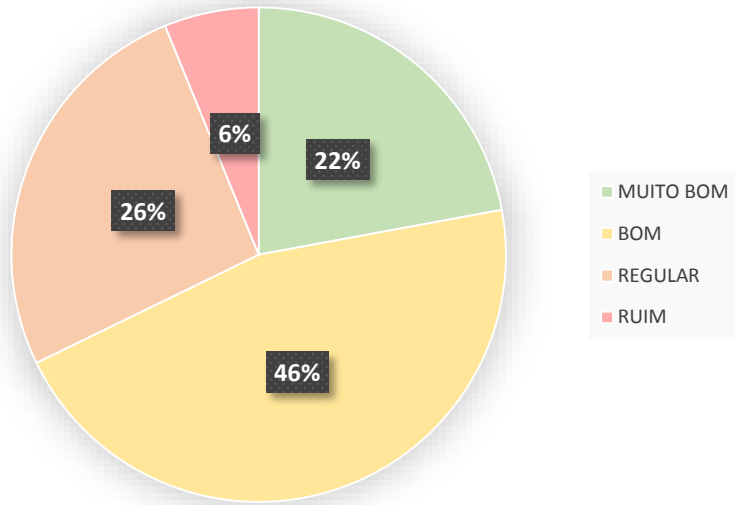


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



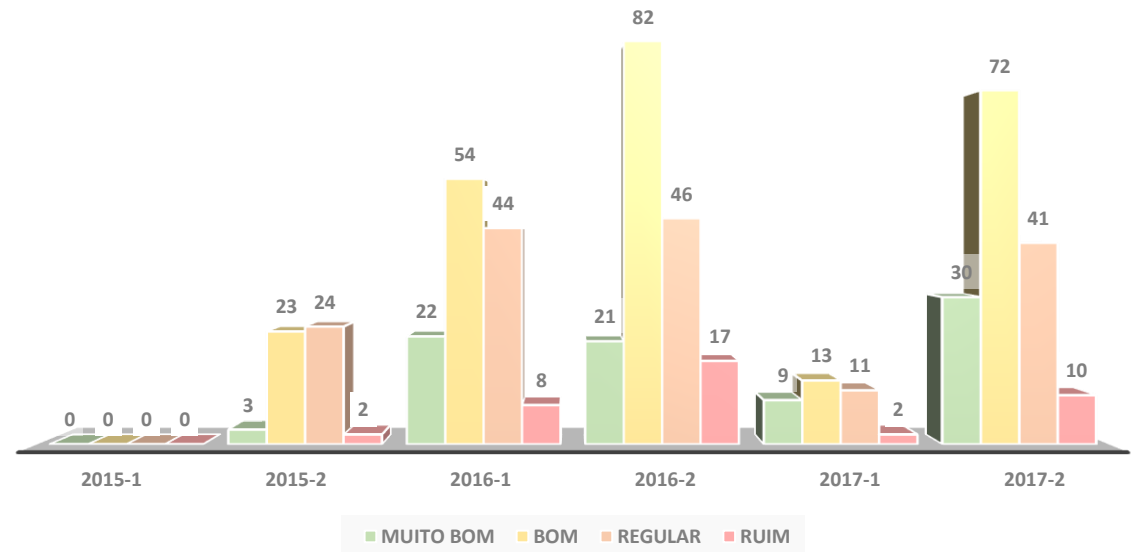
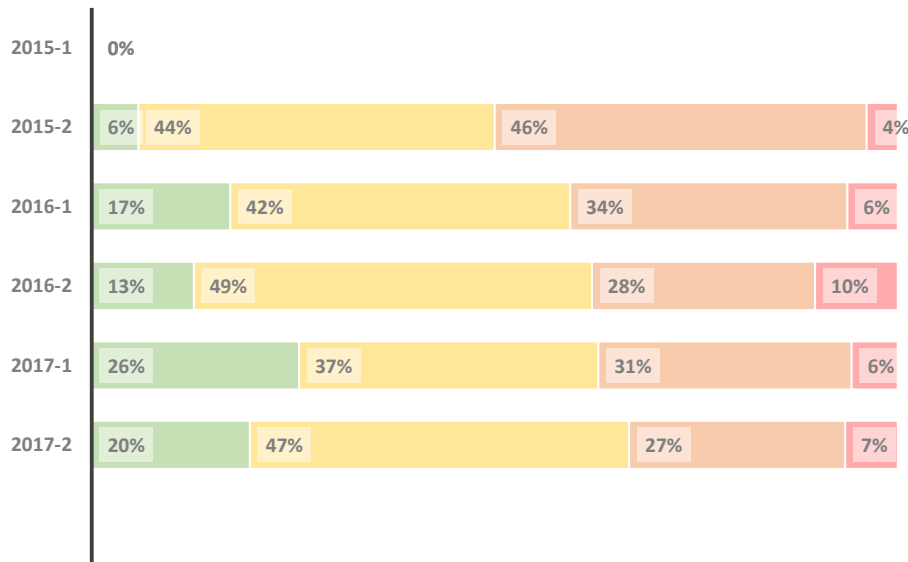
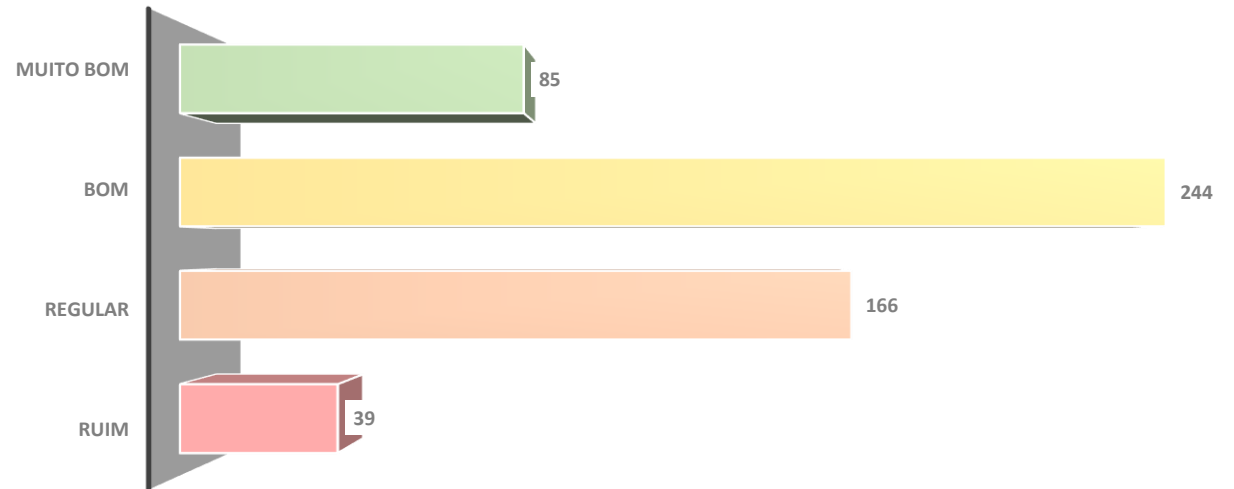
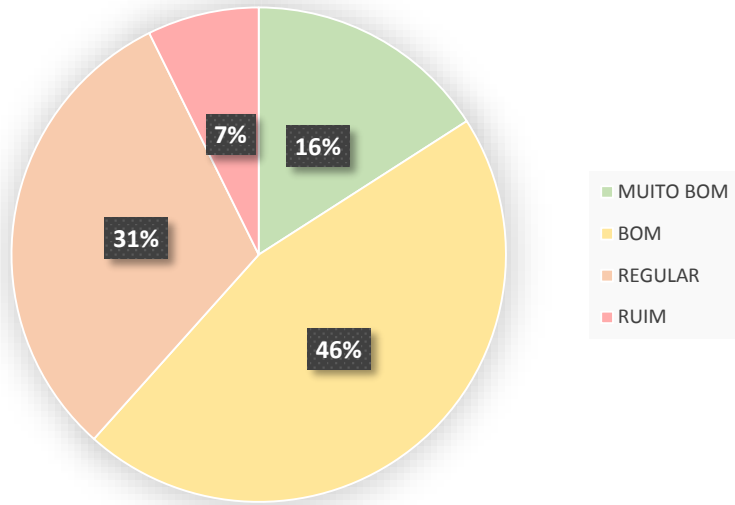


SALAS DE AULA : limpeza e ventilação.



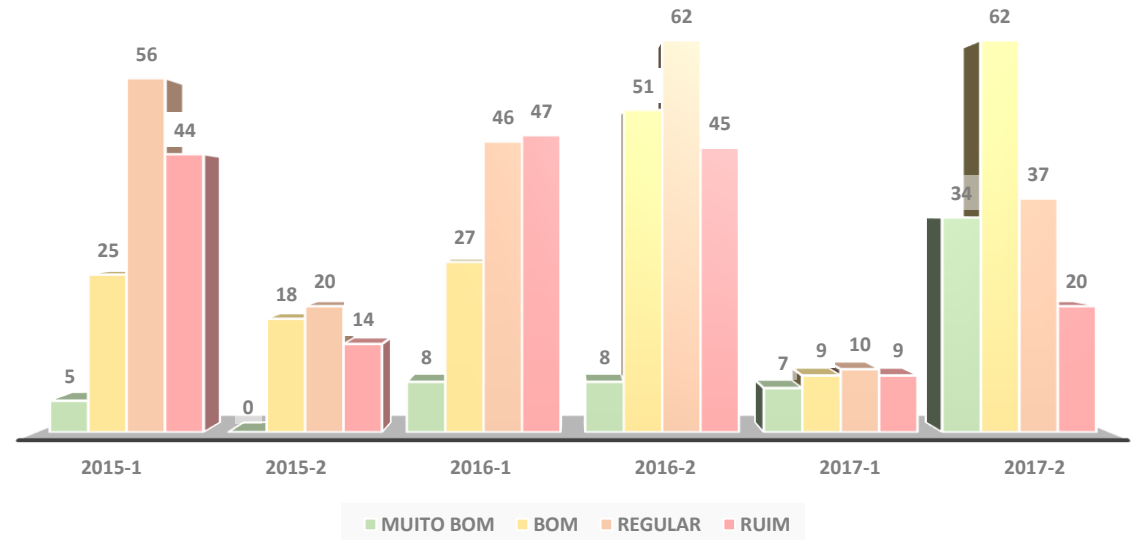
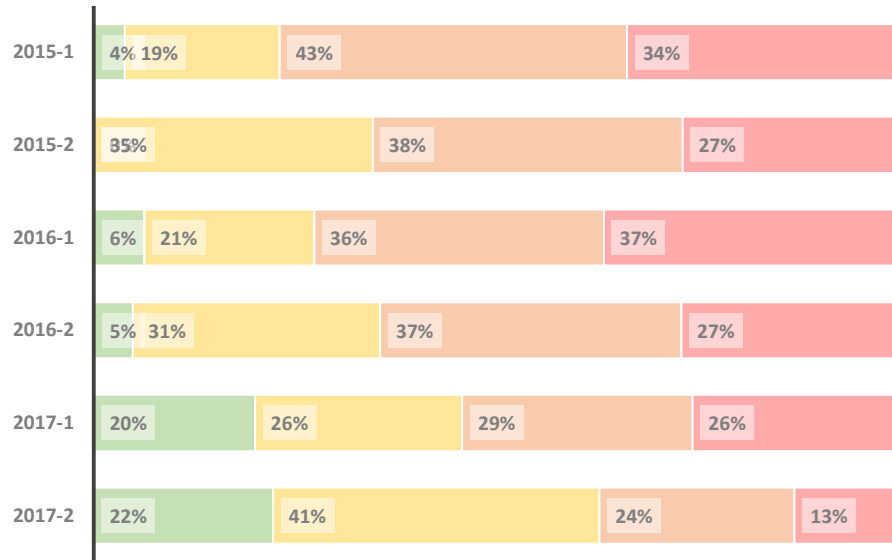
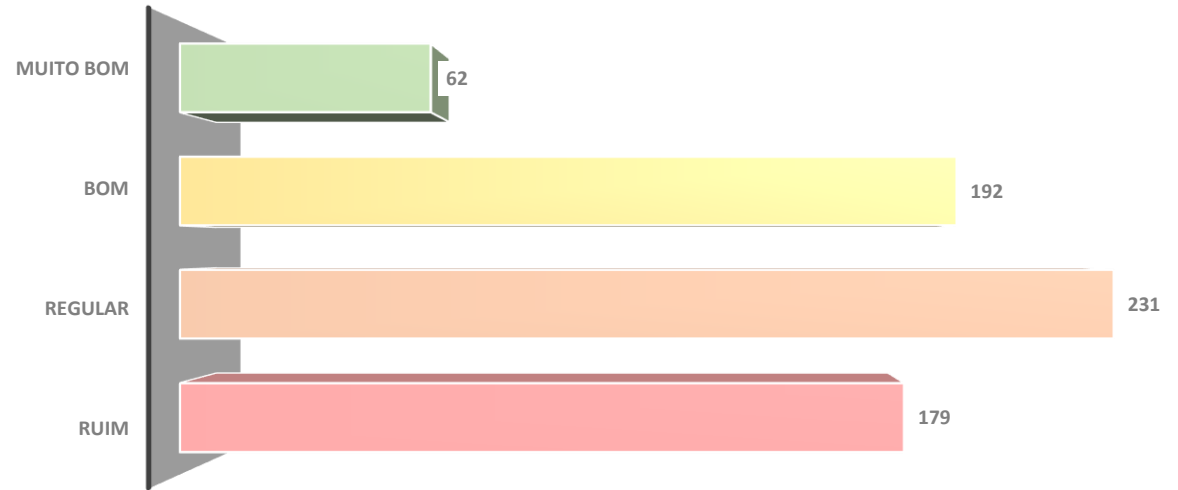
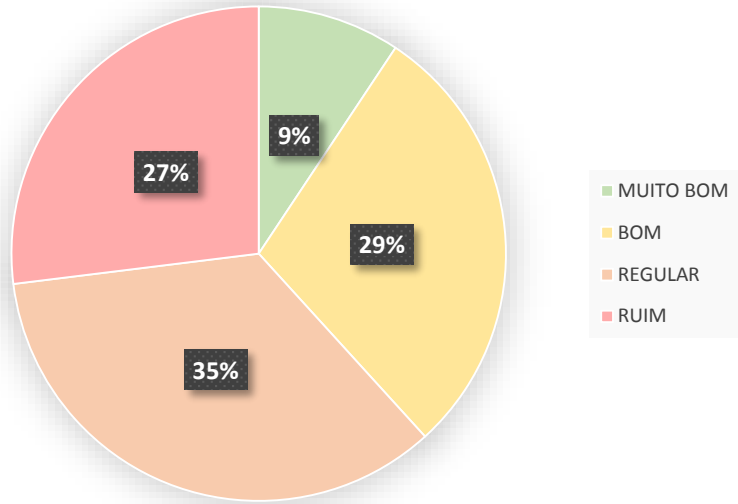


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



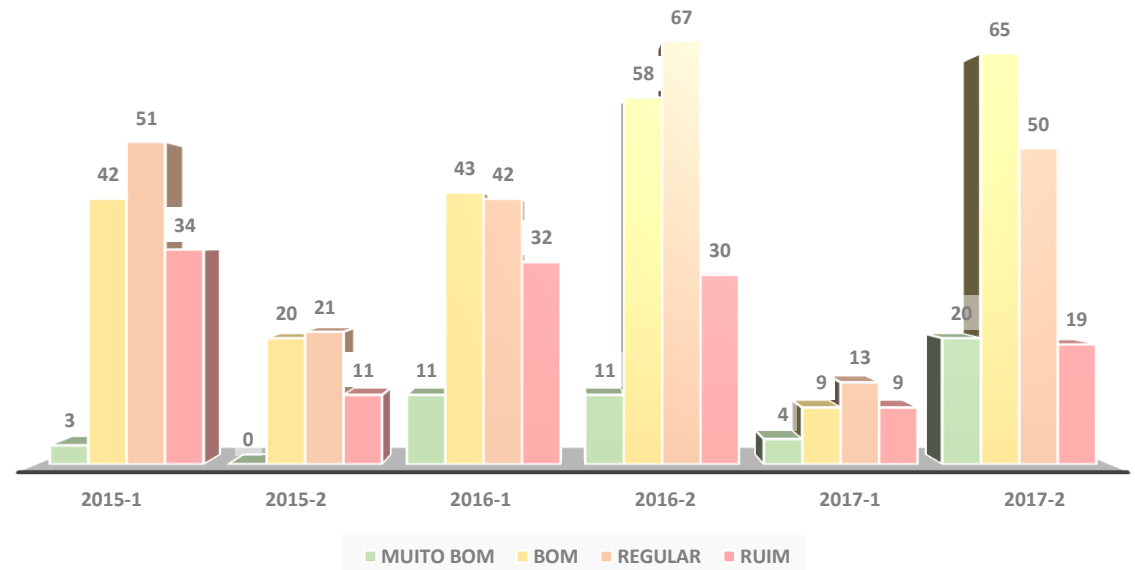
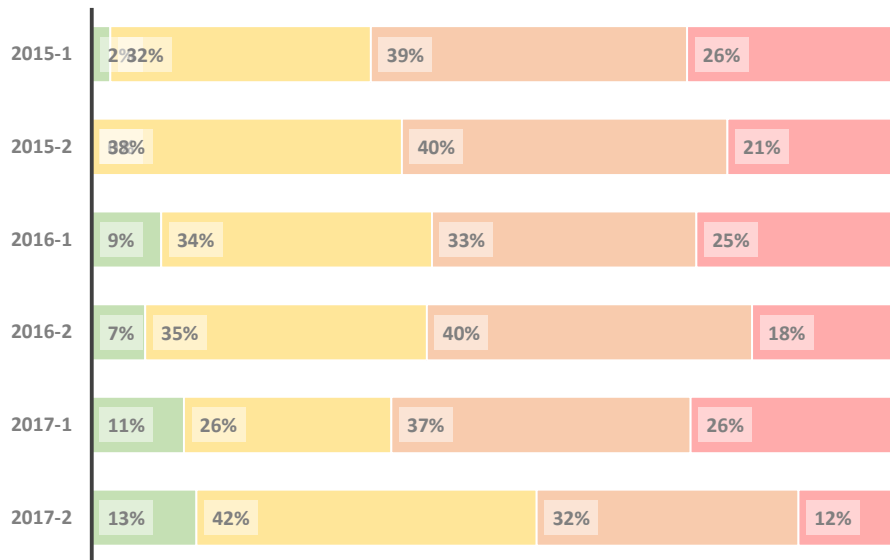
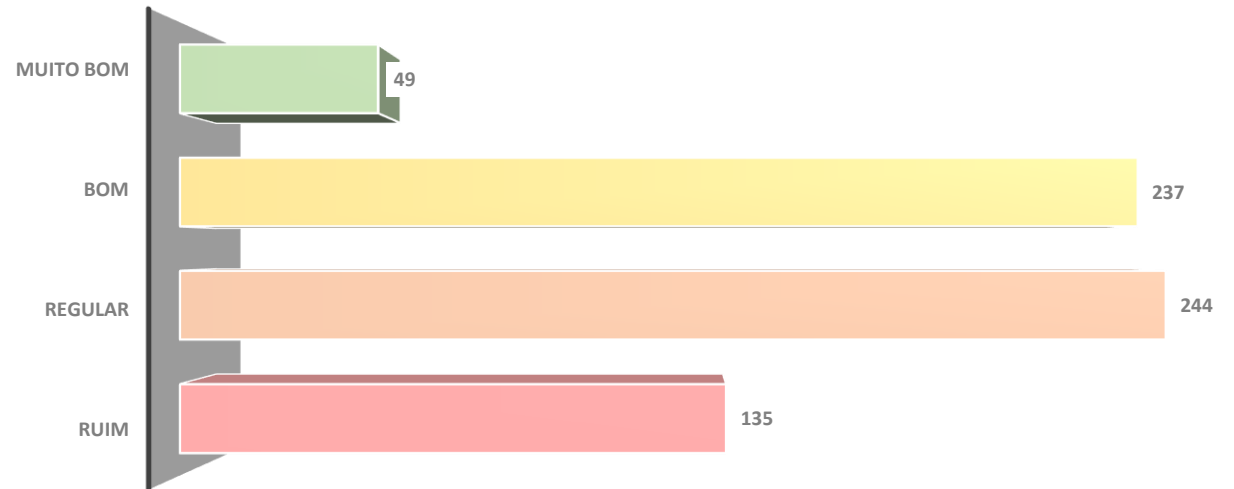
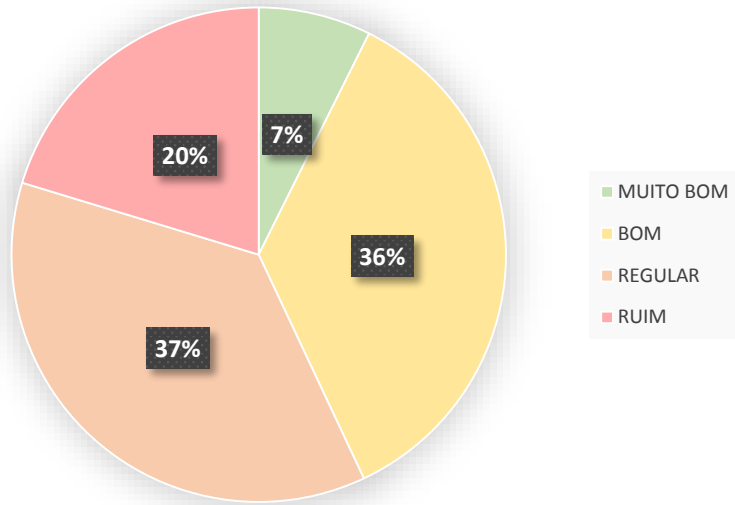


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



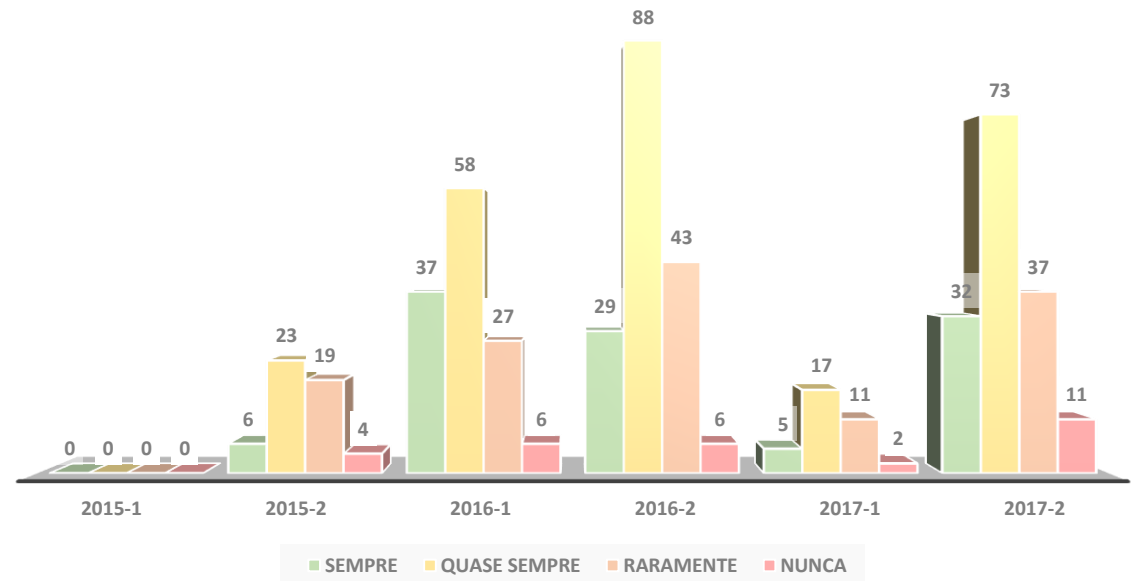
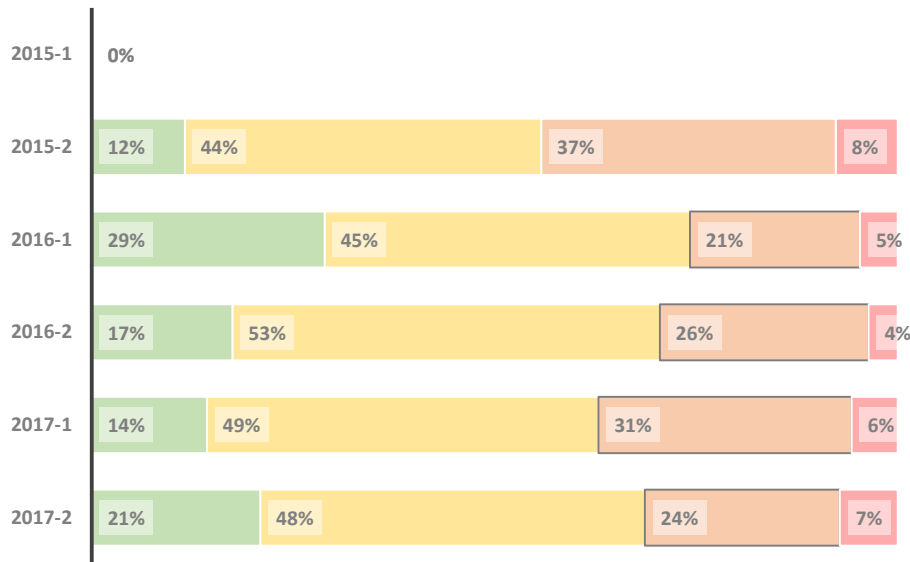
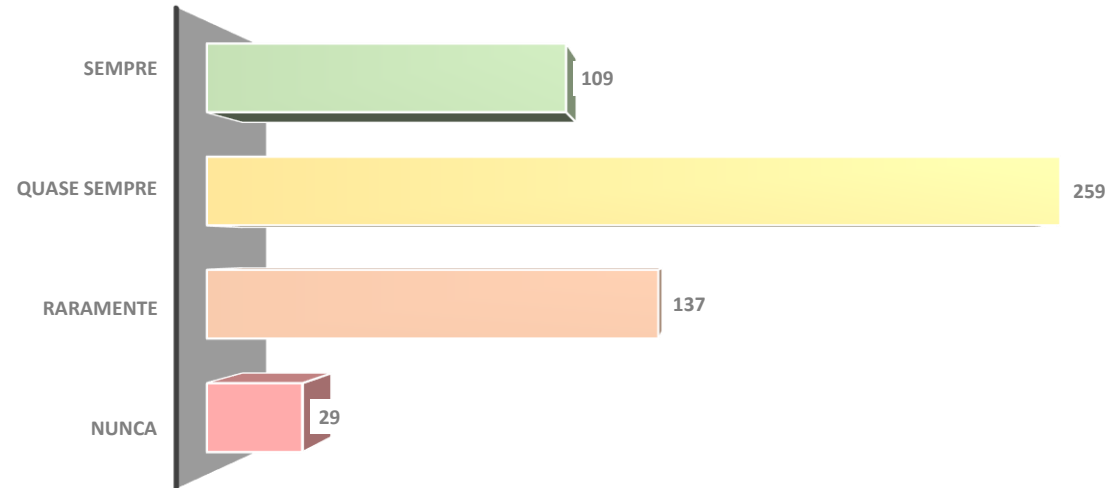
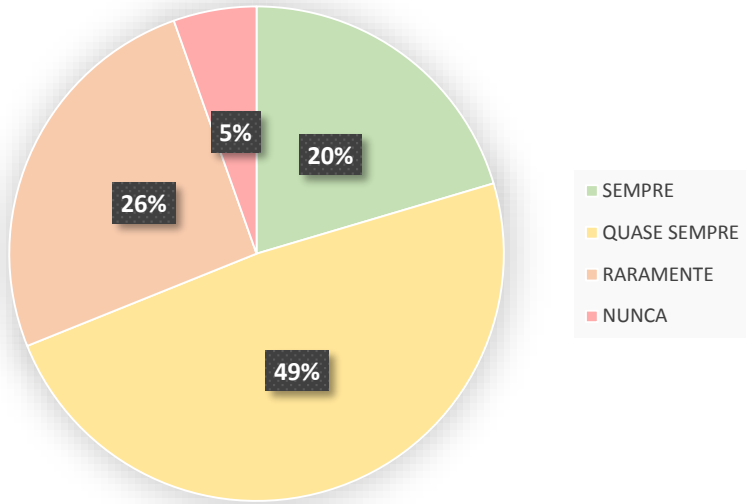


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



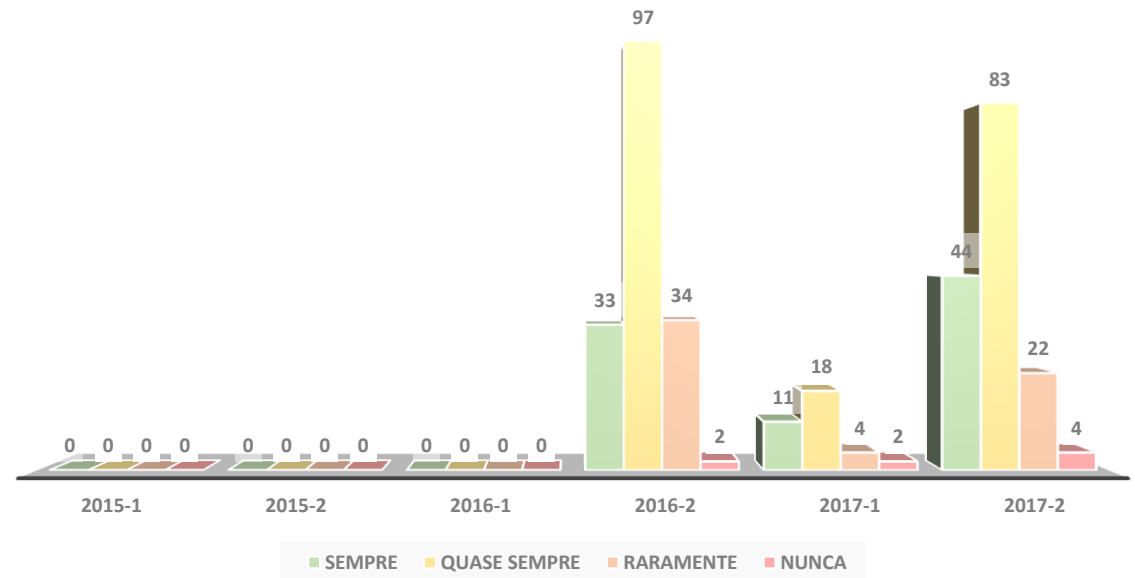
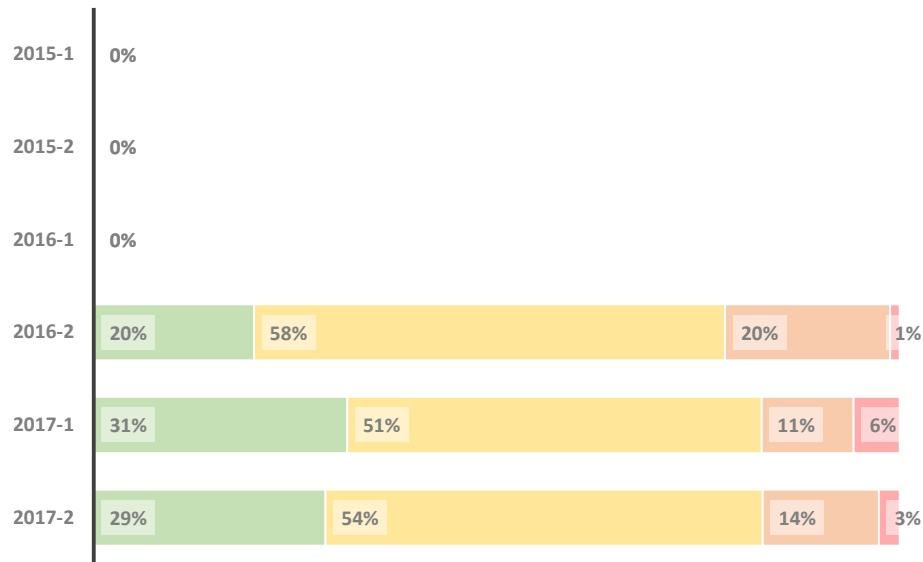
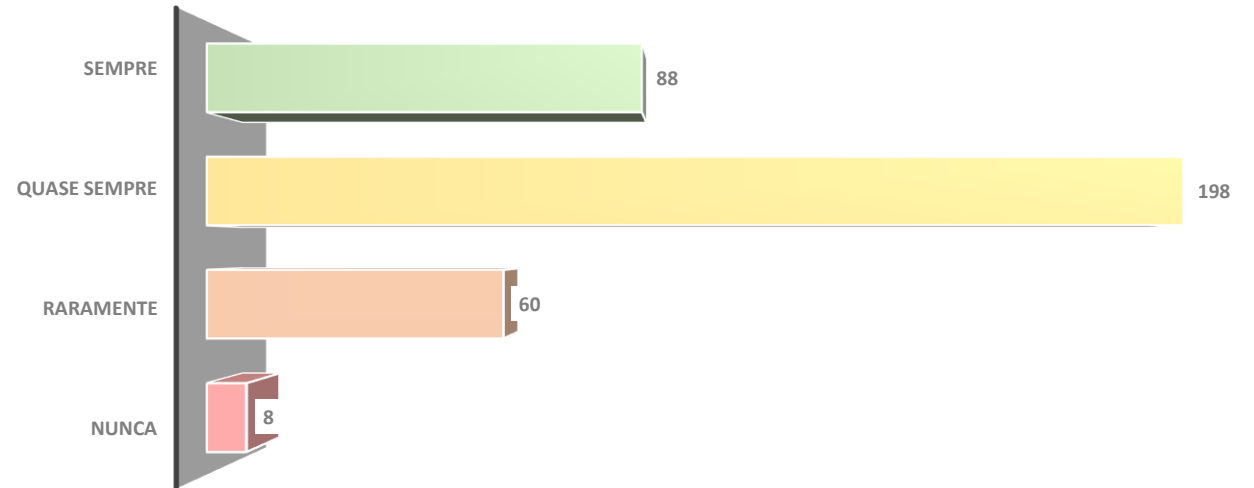
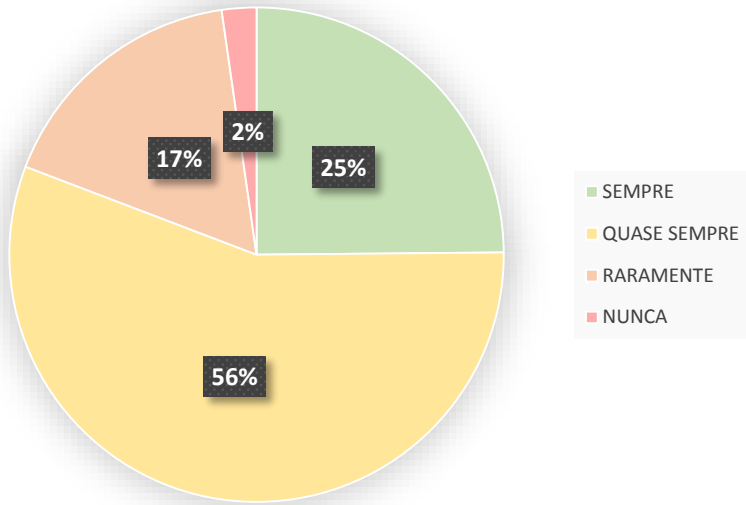


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



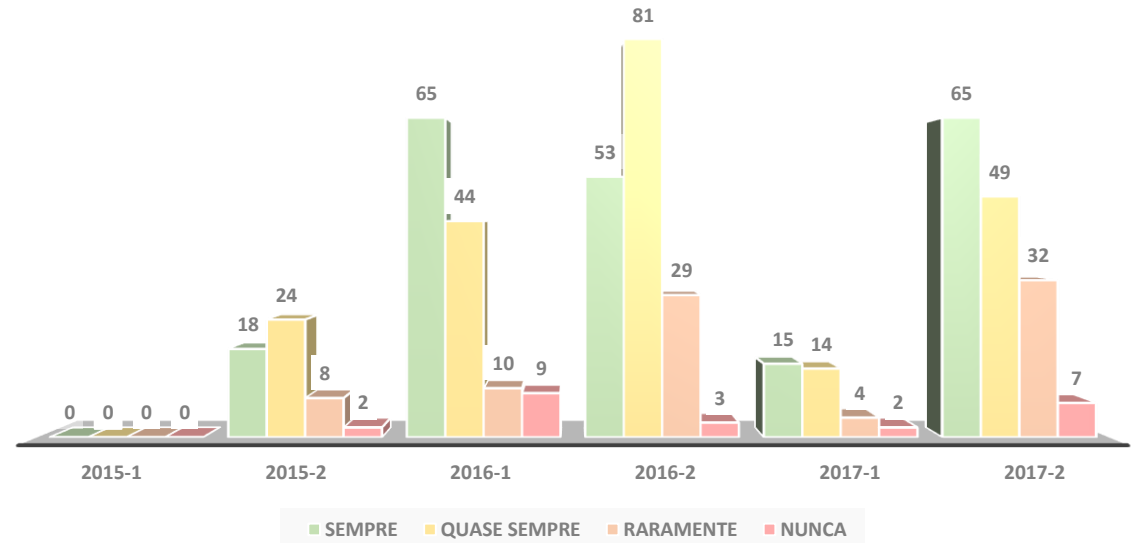
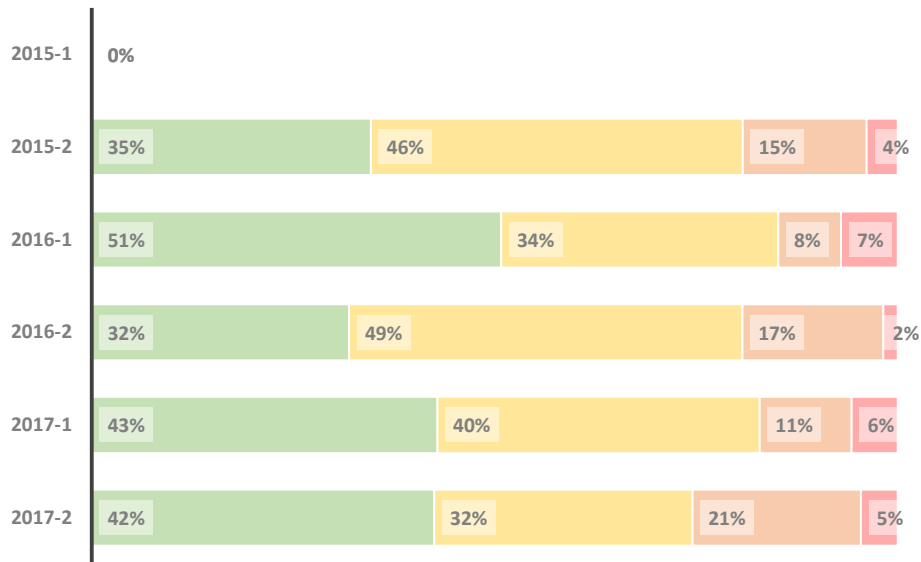
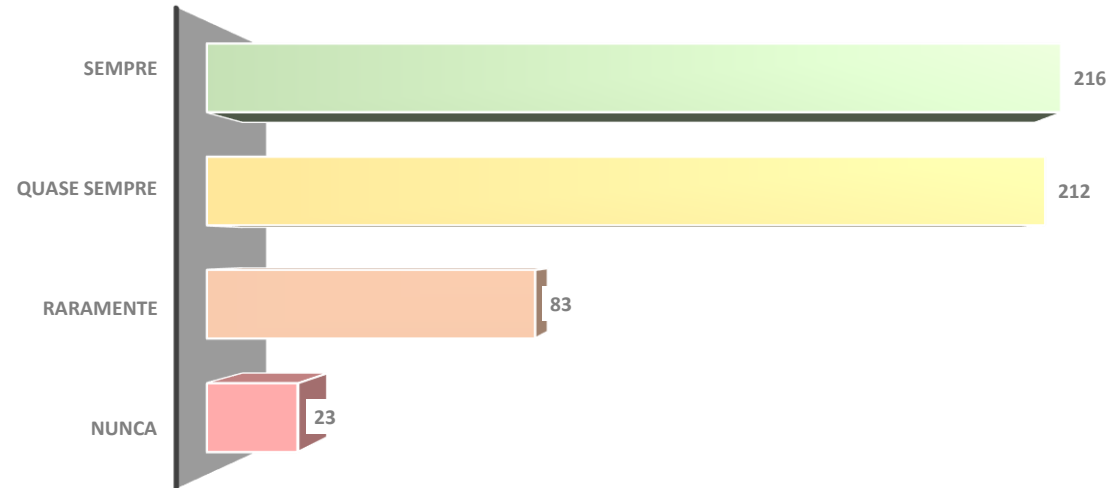
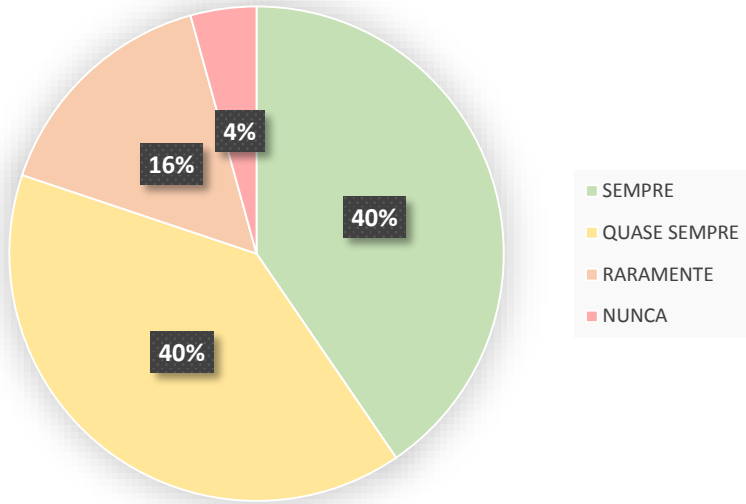


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



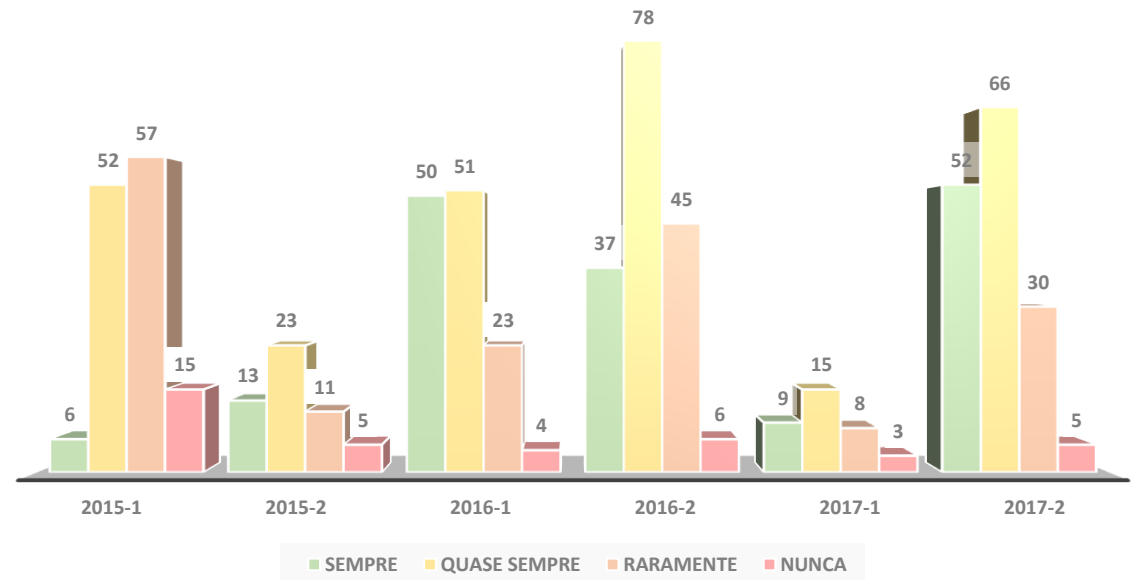
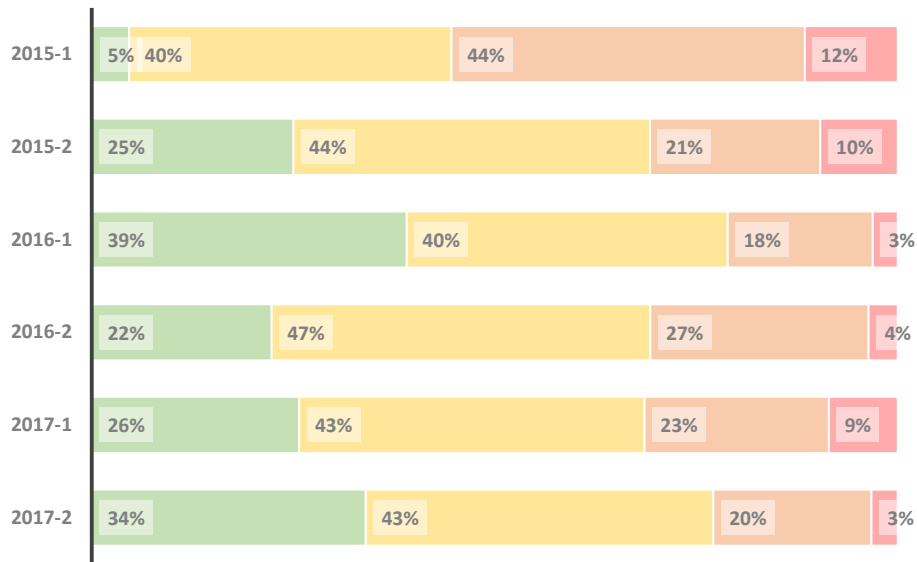
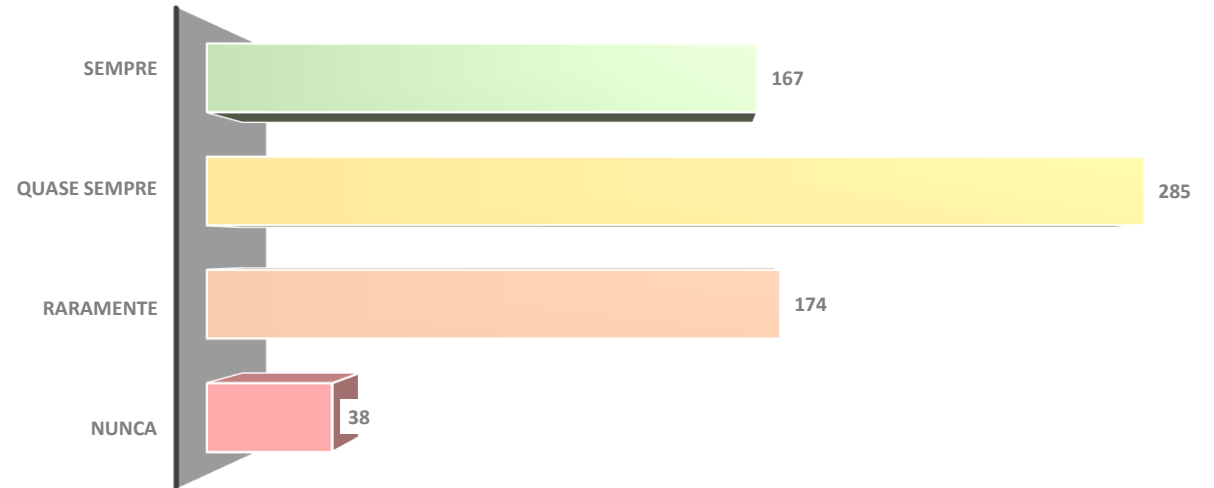
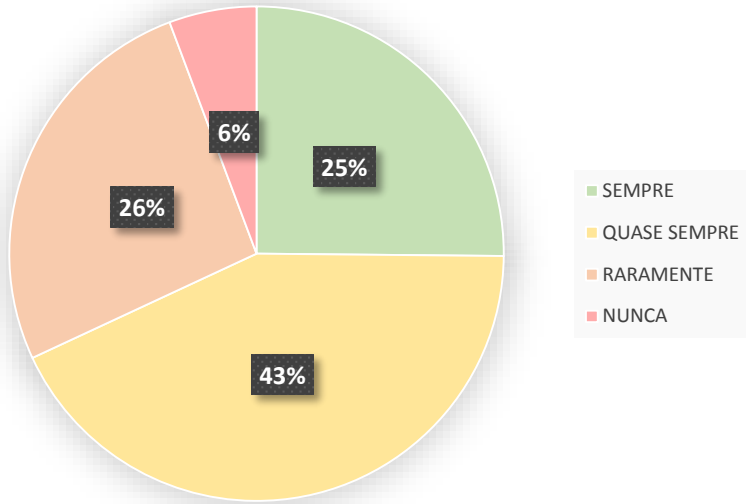


O COORDENADOR: é acessível ao aluno?



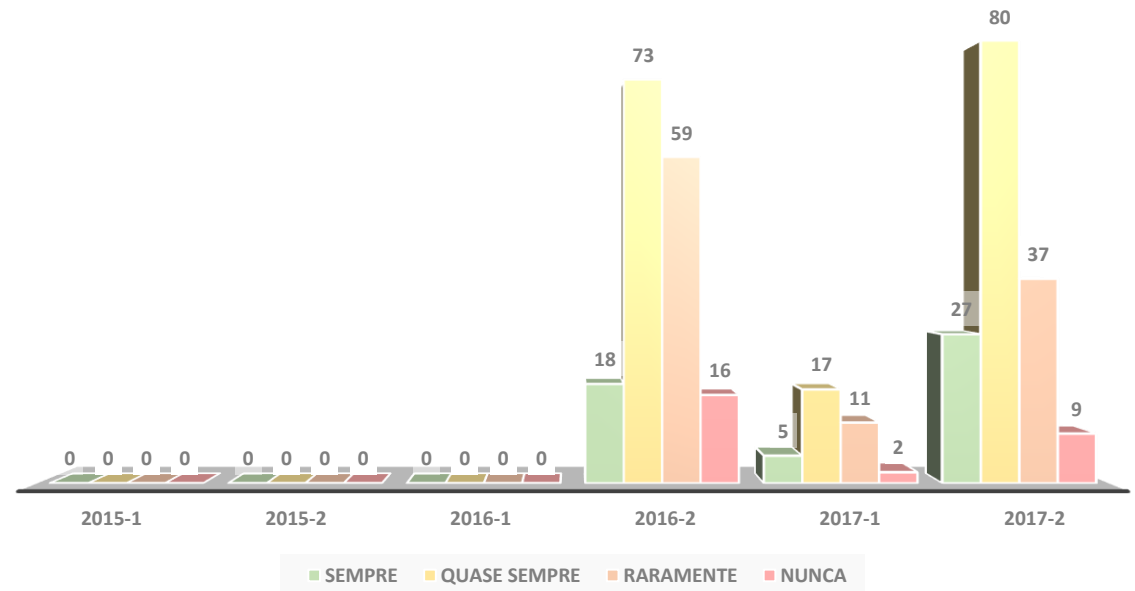
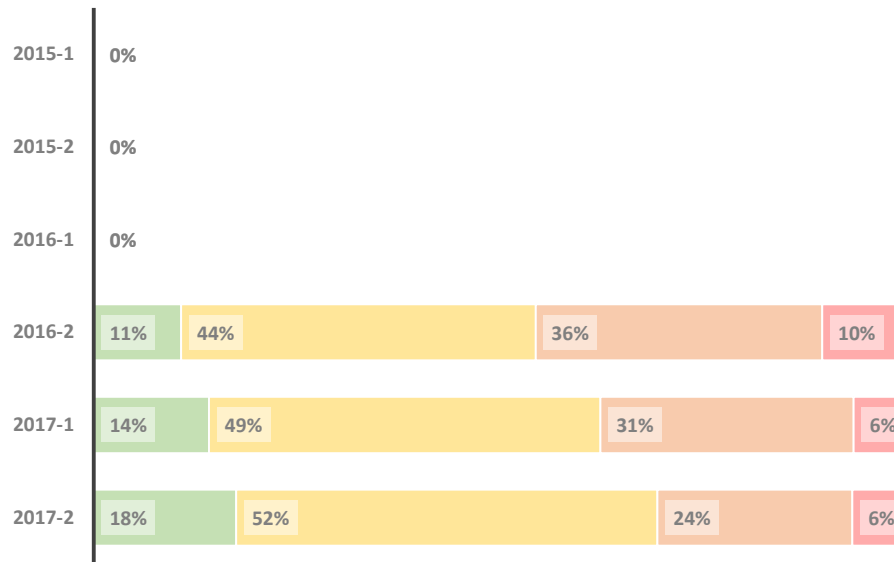
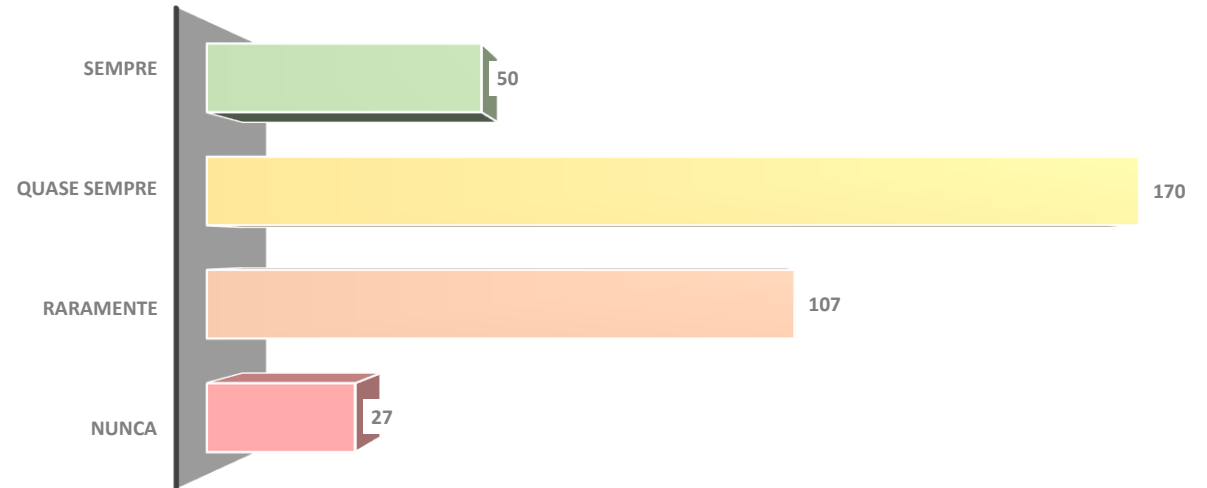
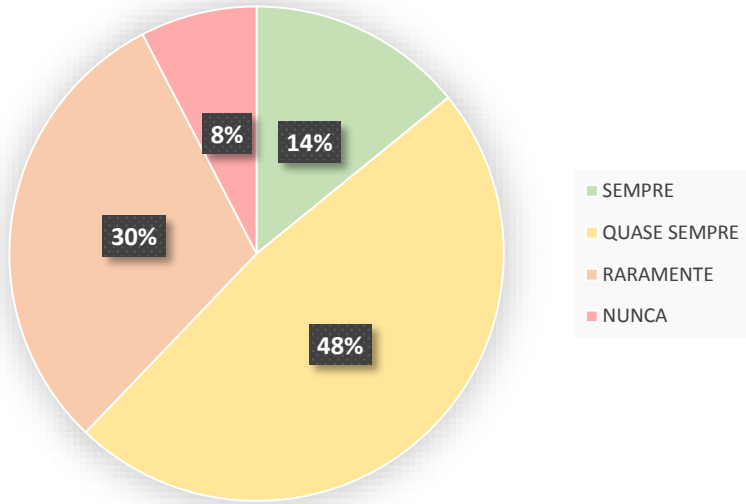


O COORDENADOR: é acessível ao aluno?



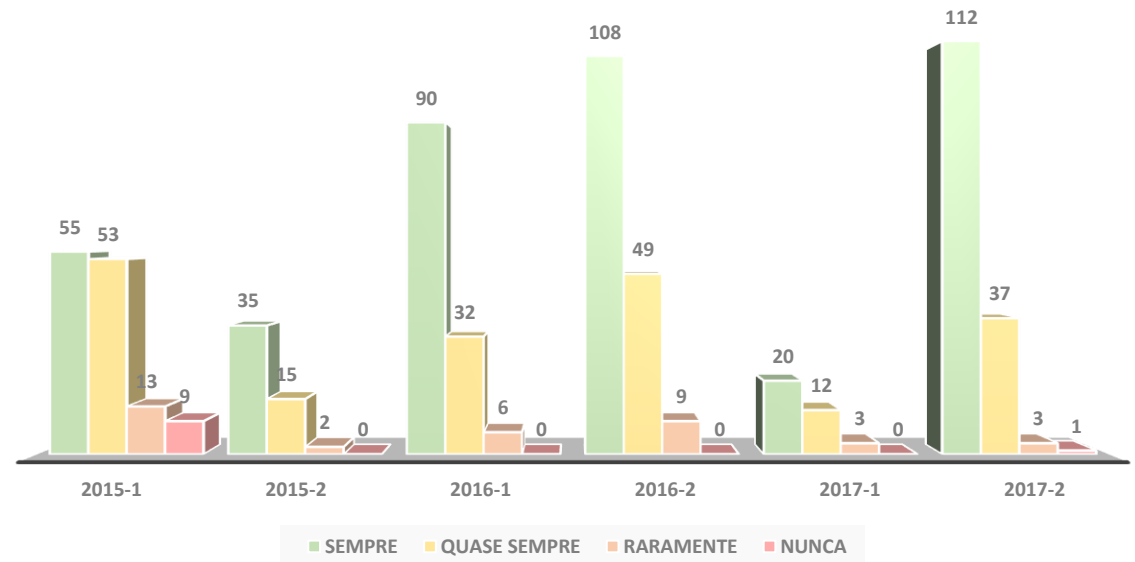
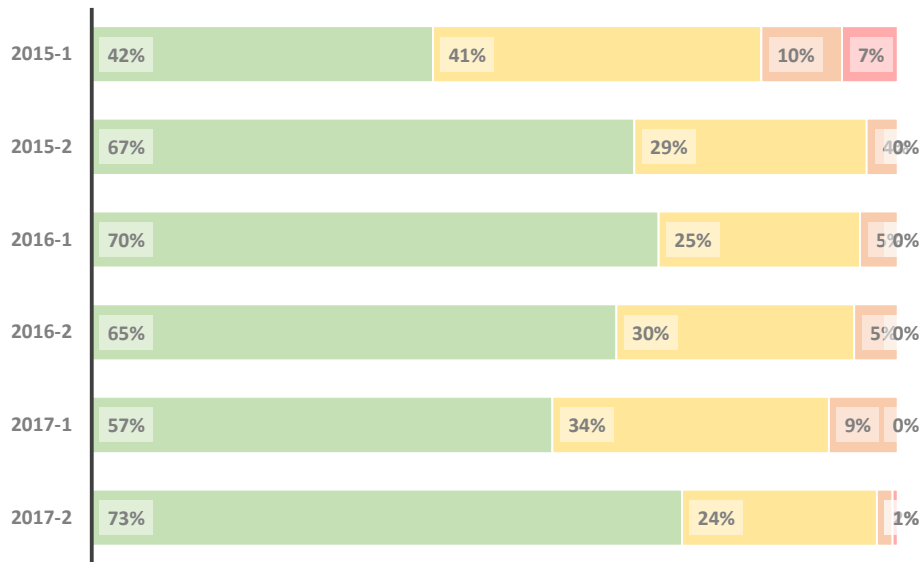
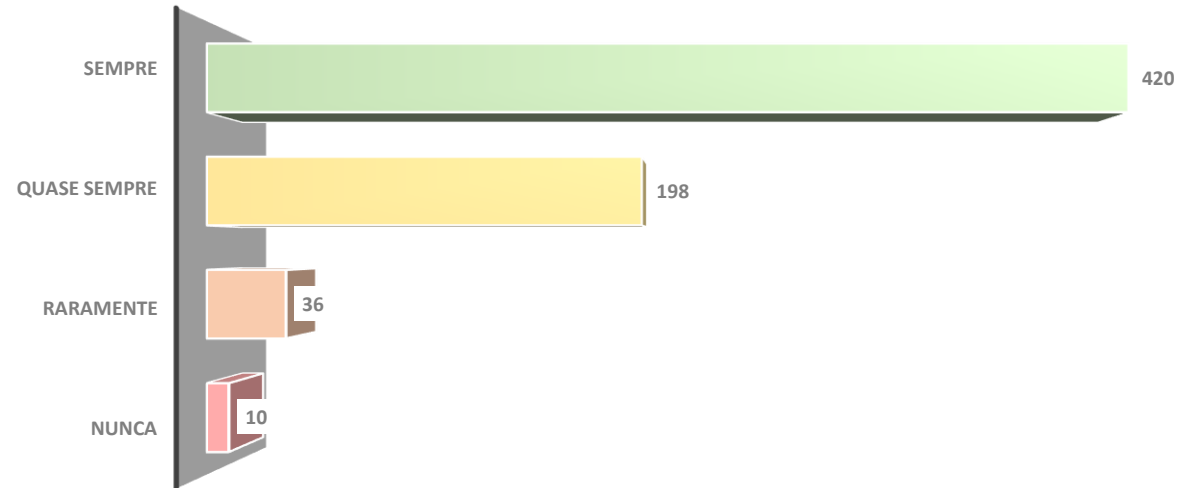
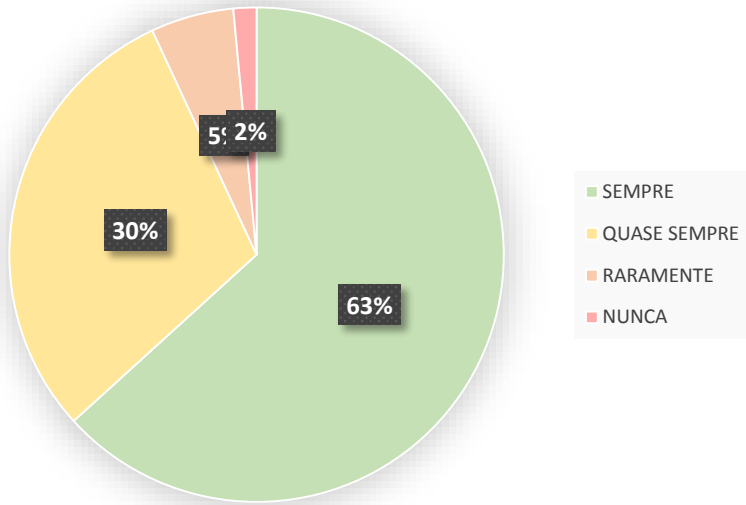


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



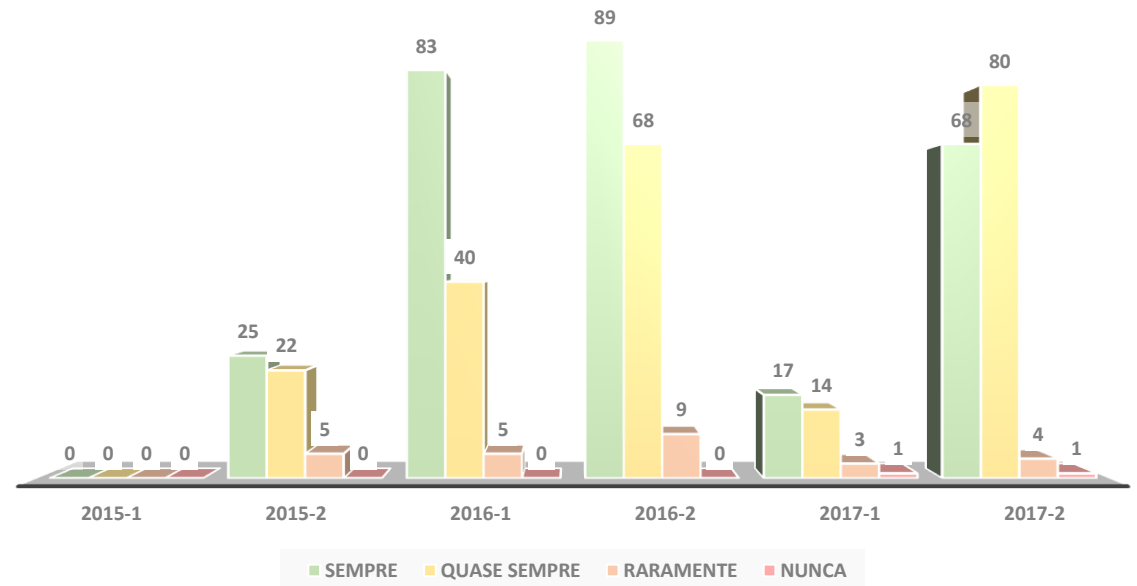
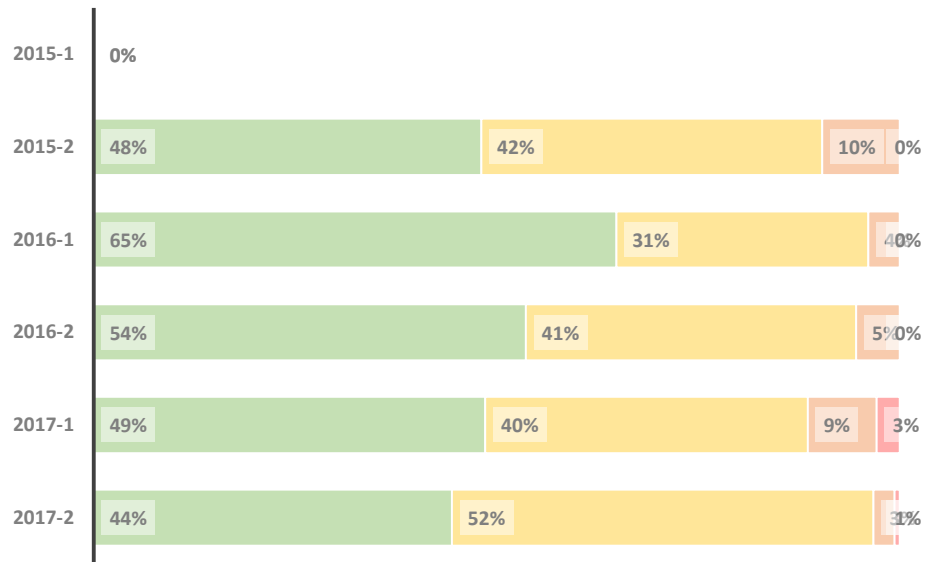
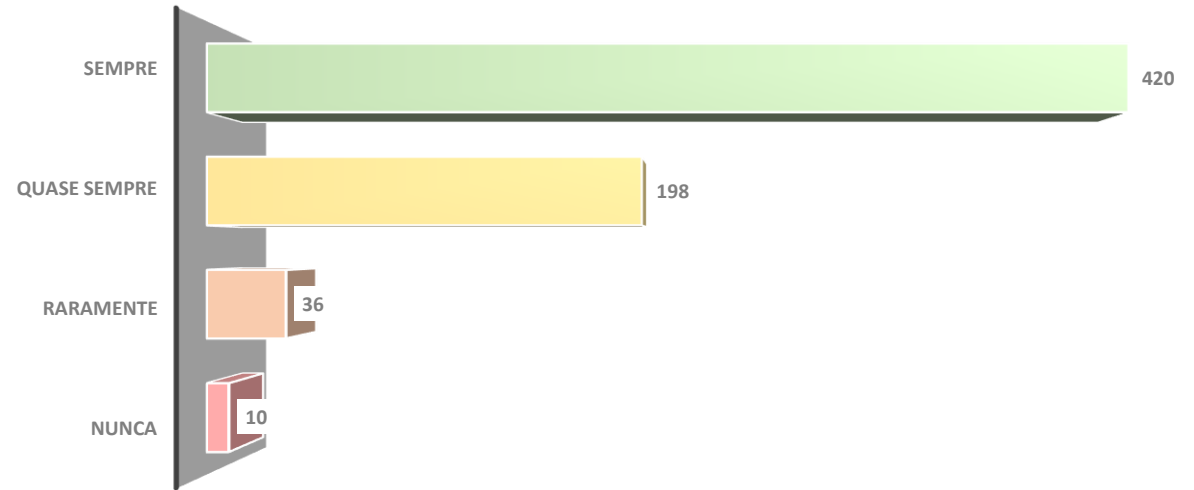
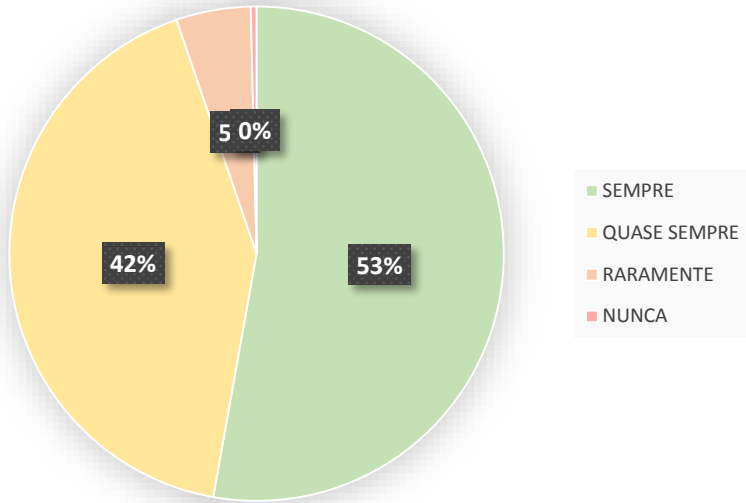


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



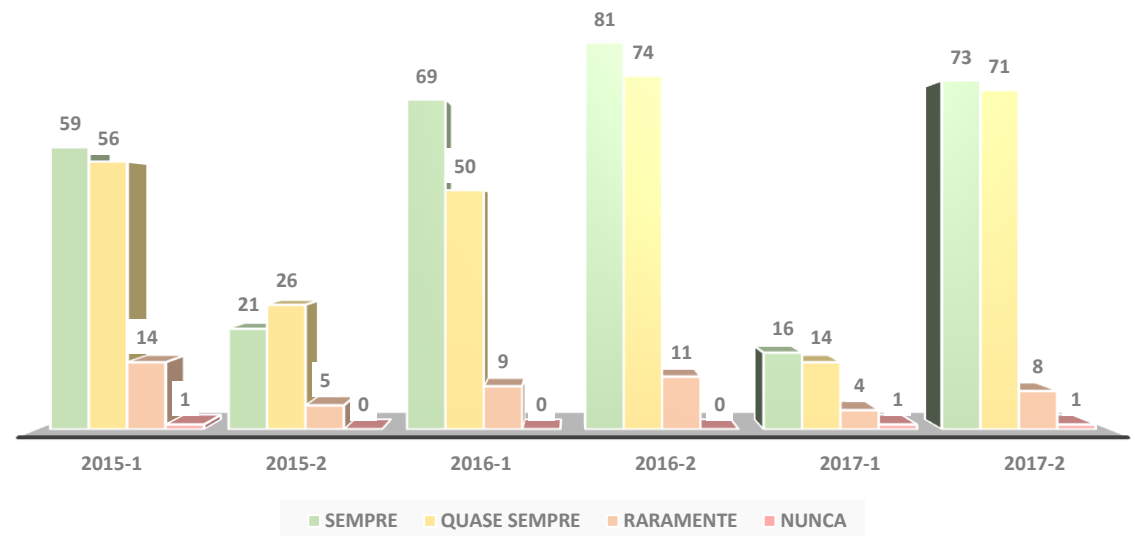
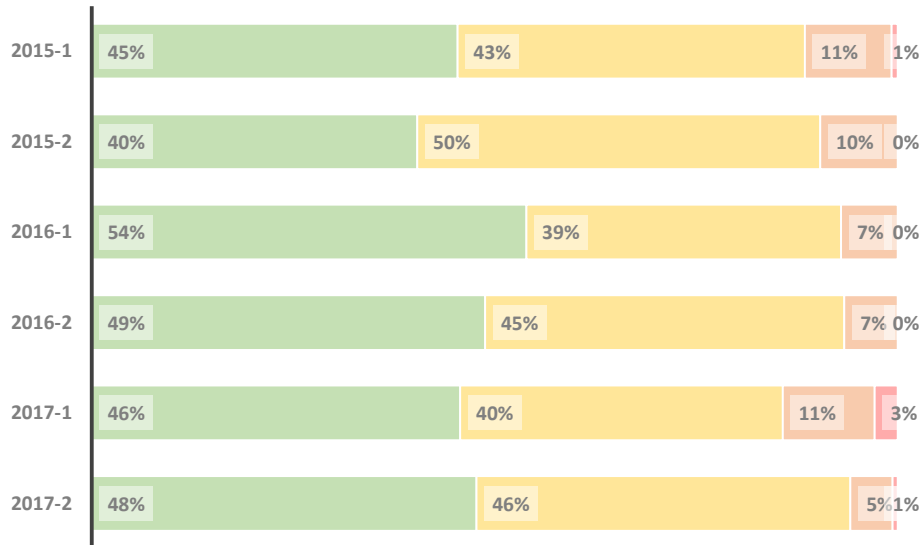
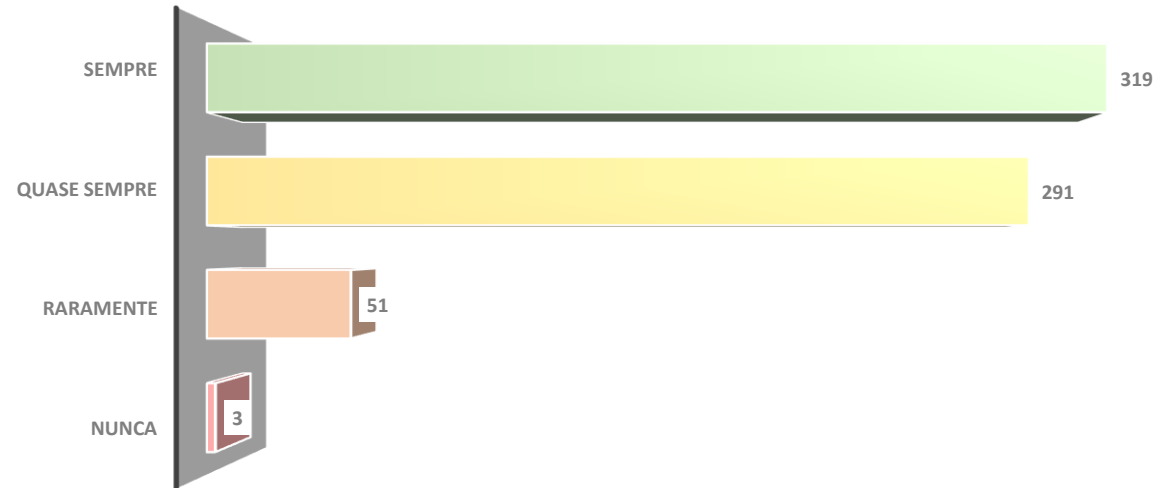
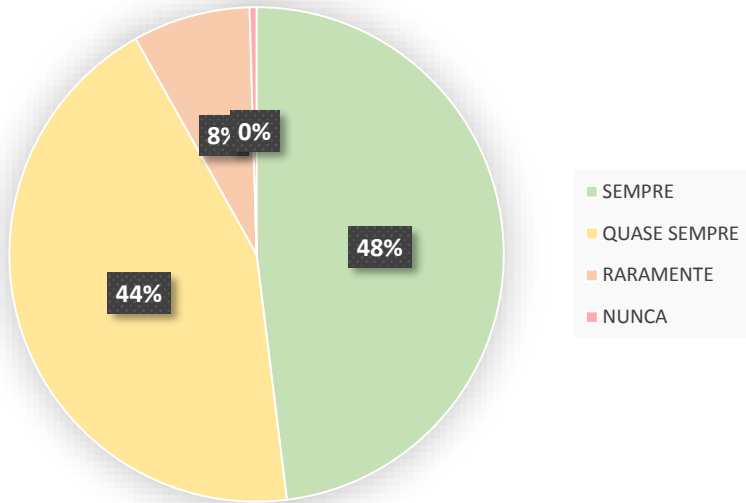


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



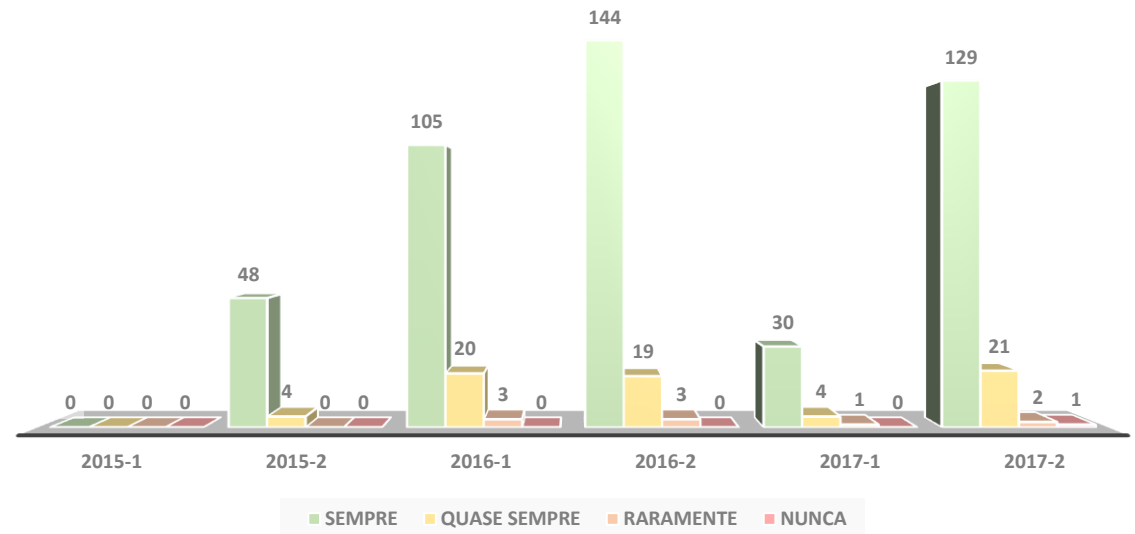
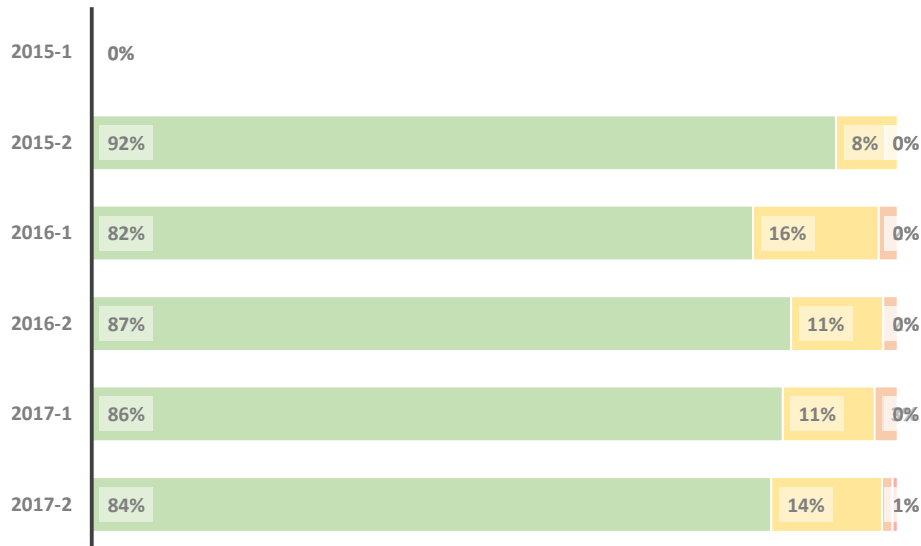
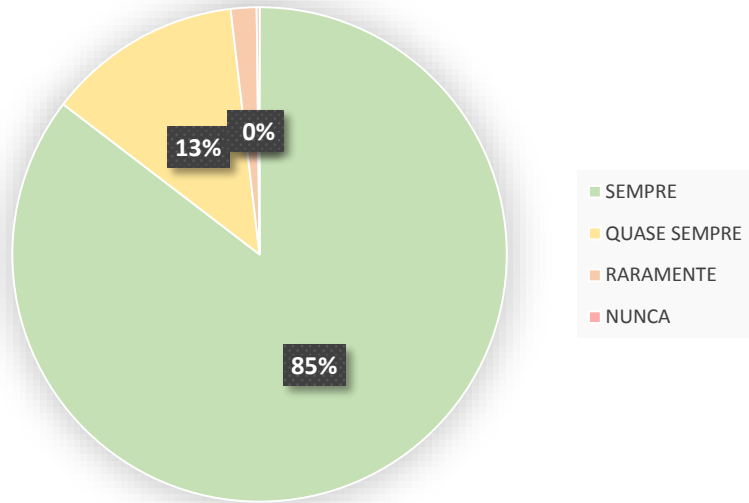


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



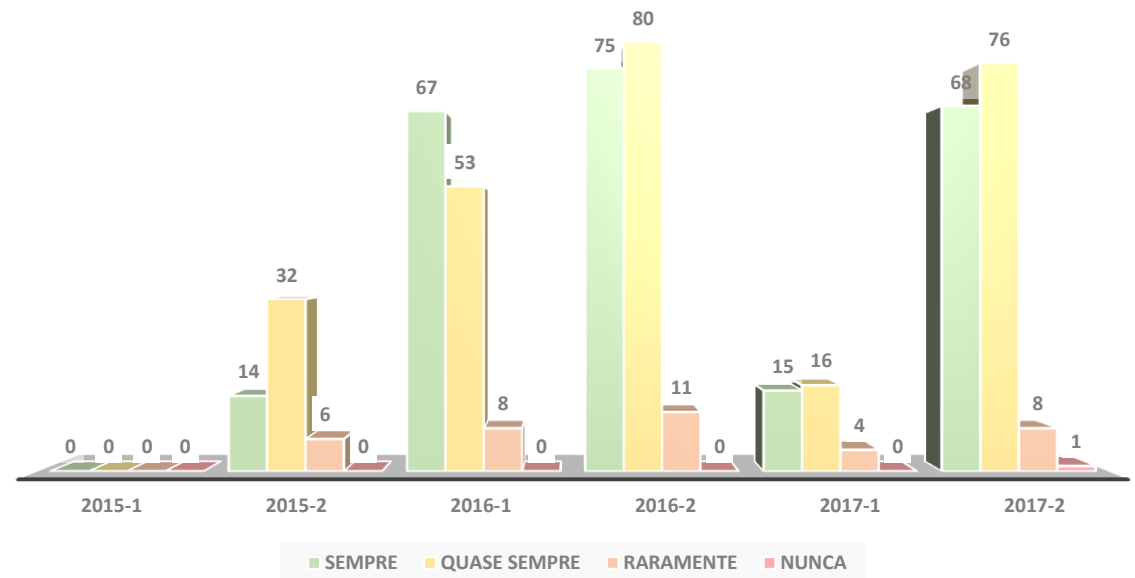
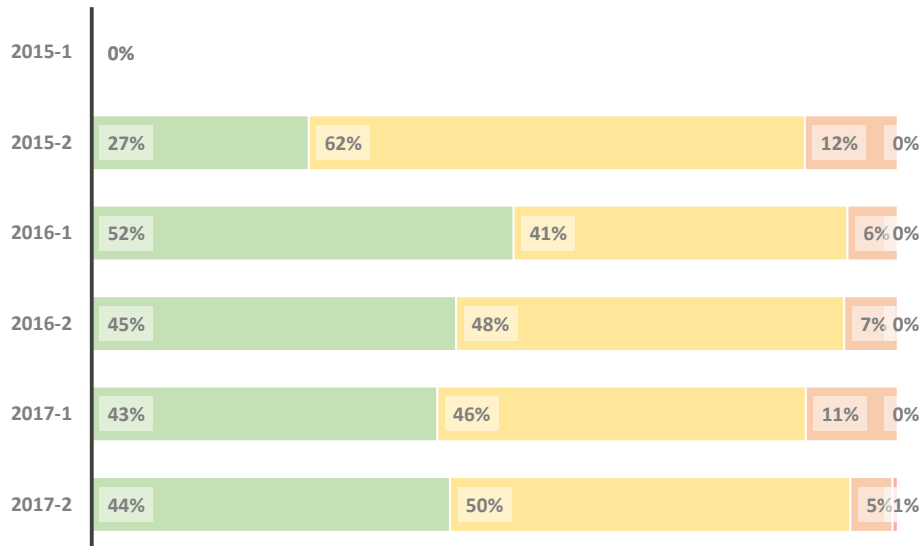
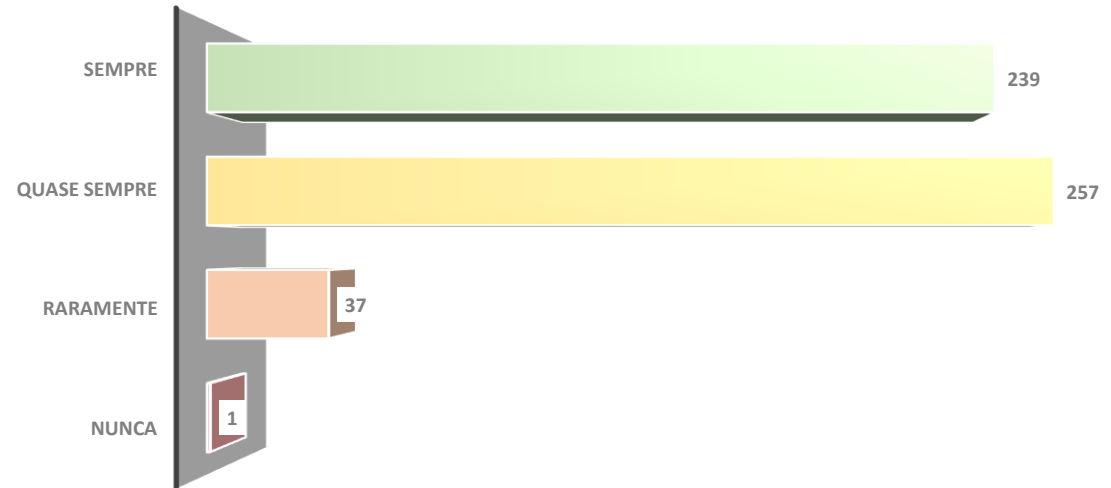
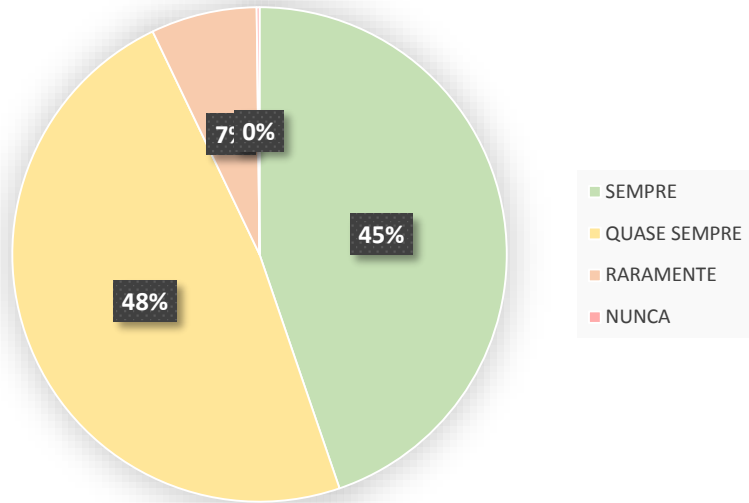


OS PROFESSORES: fazem chamada?



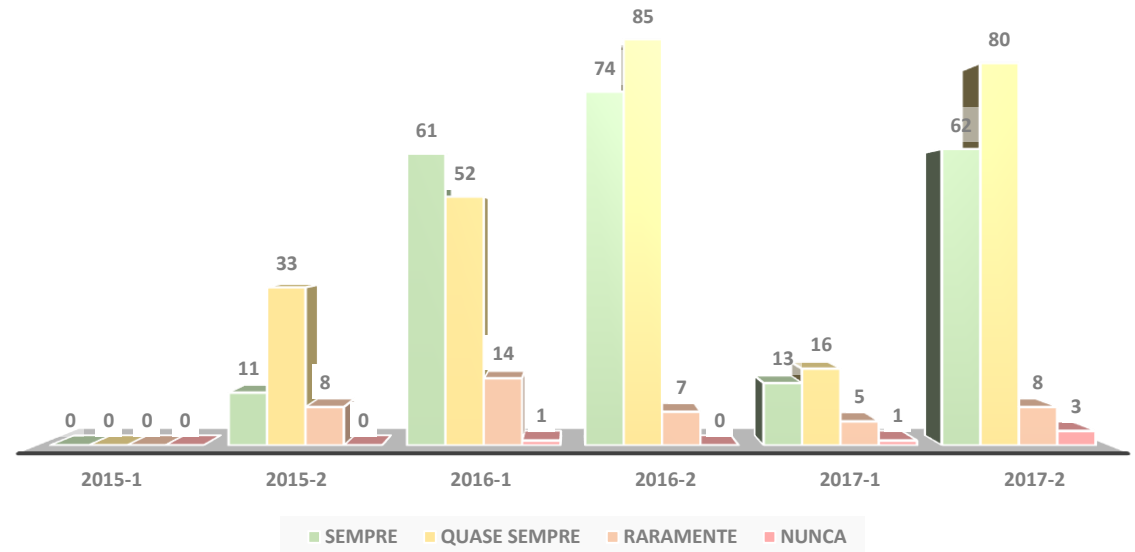
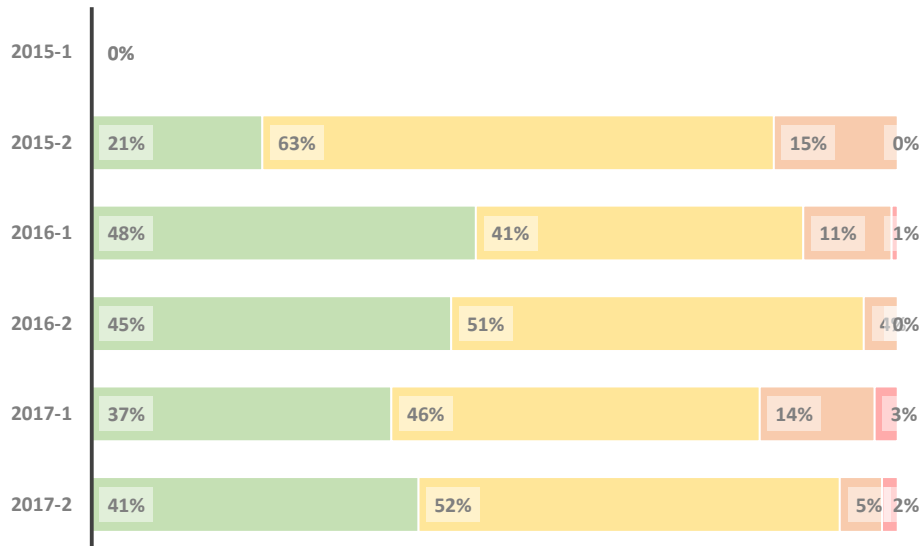
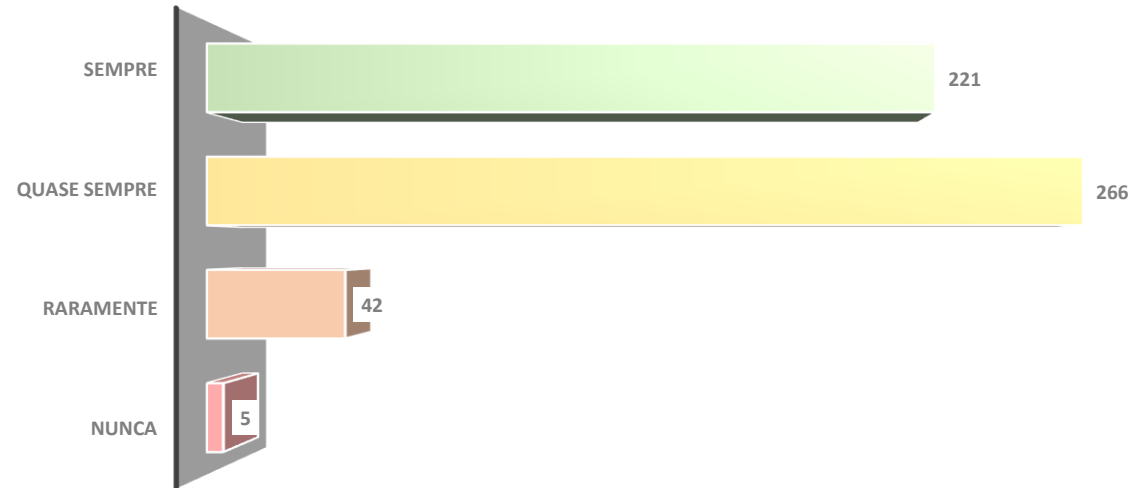
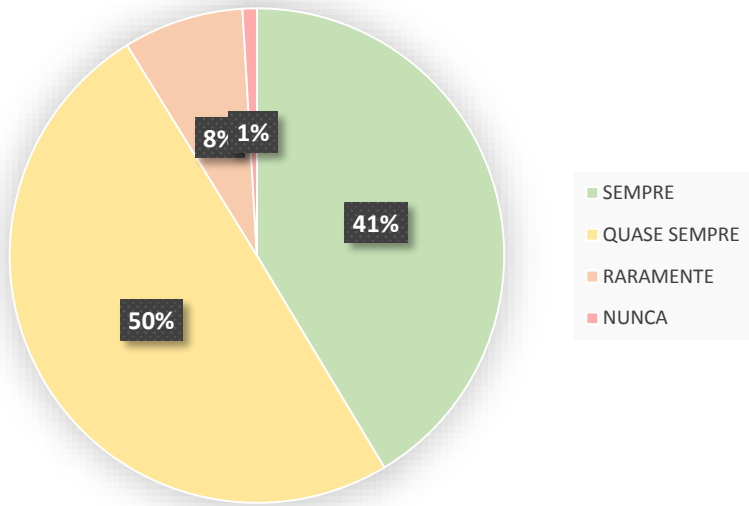


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



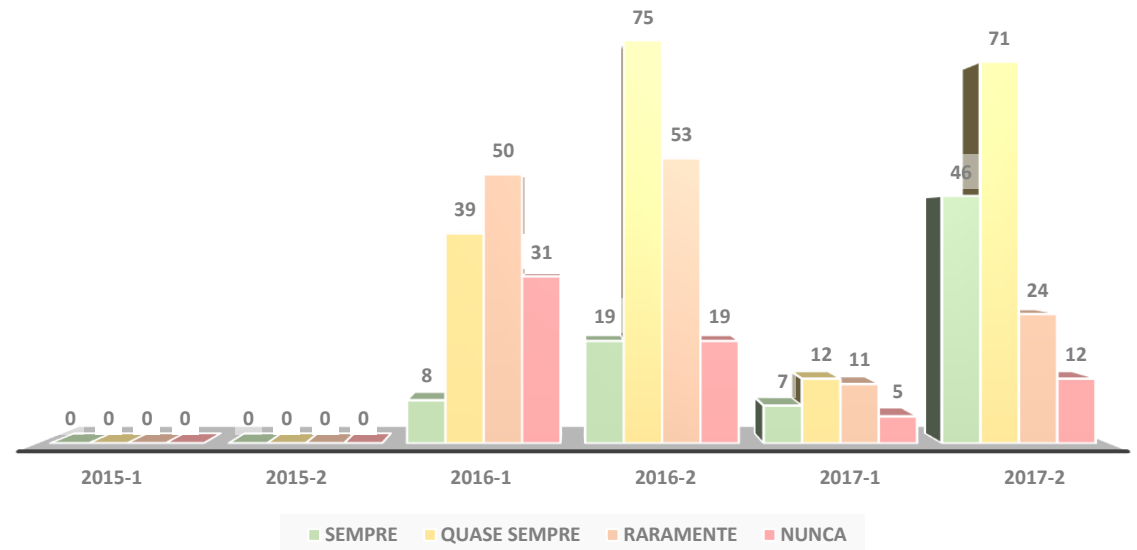
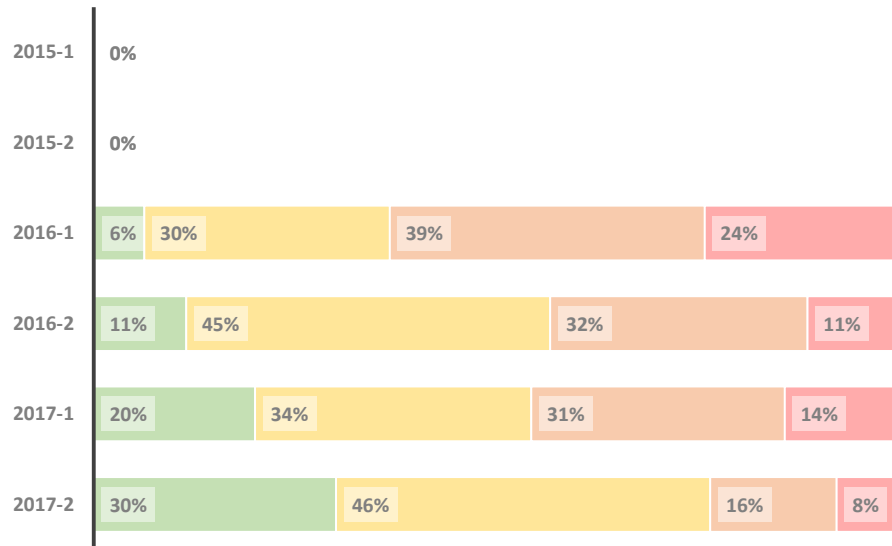
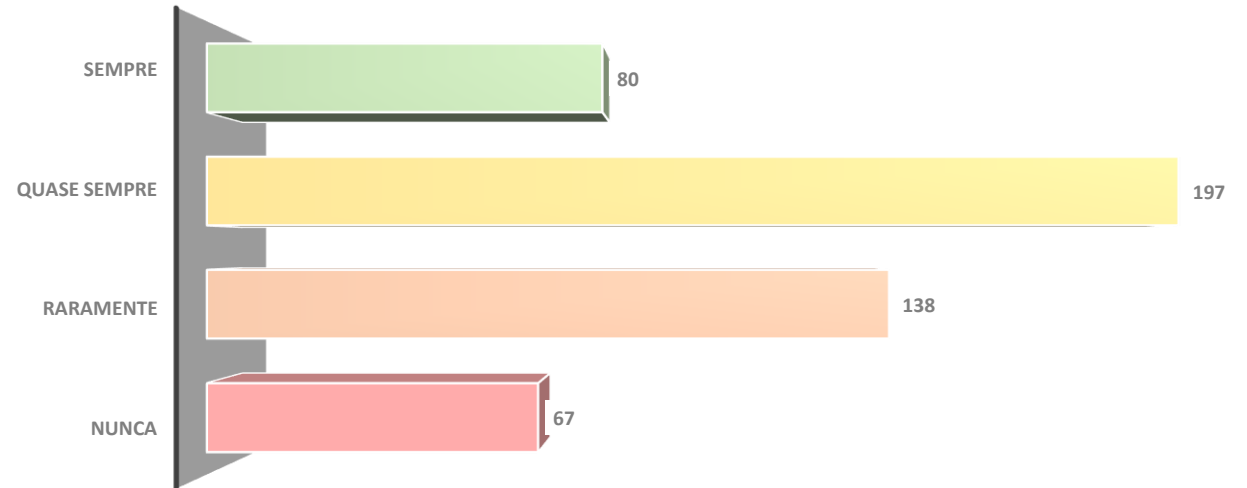
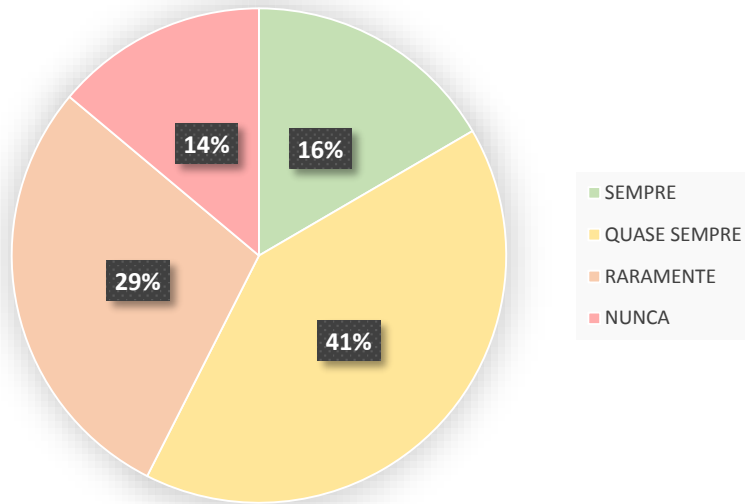


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



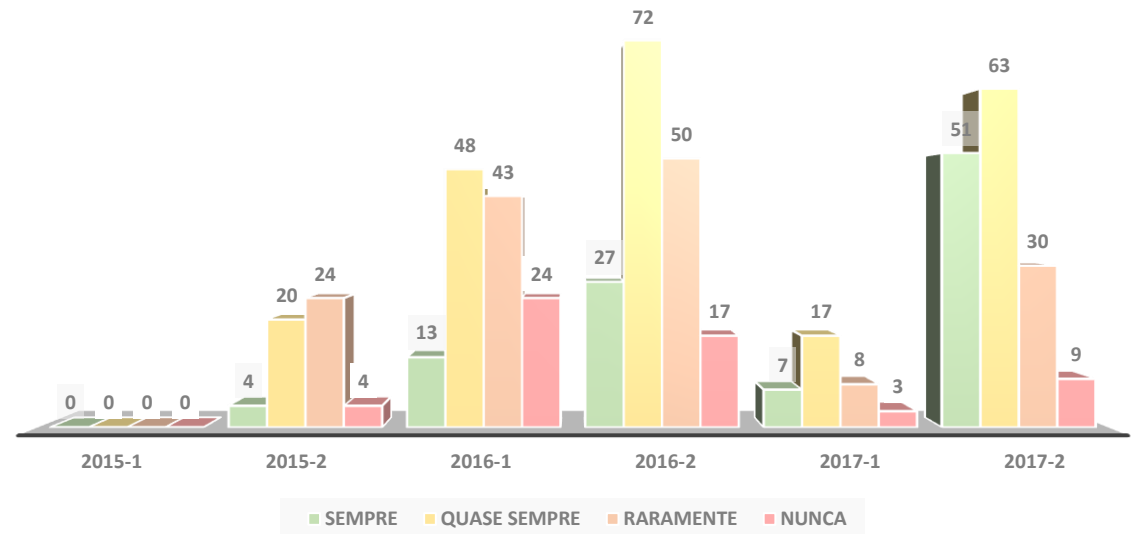
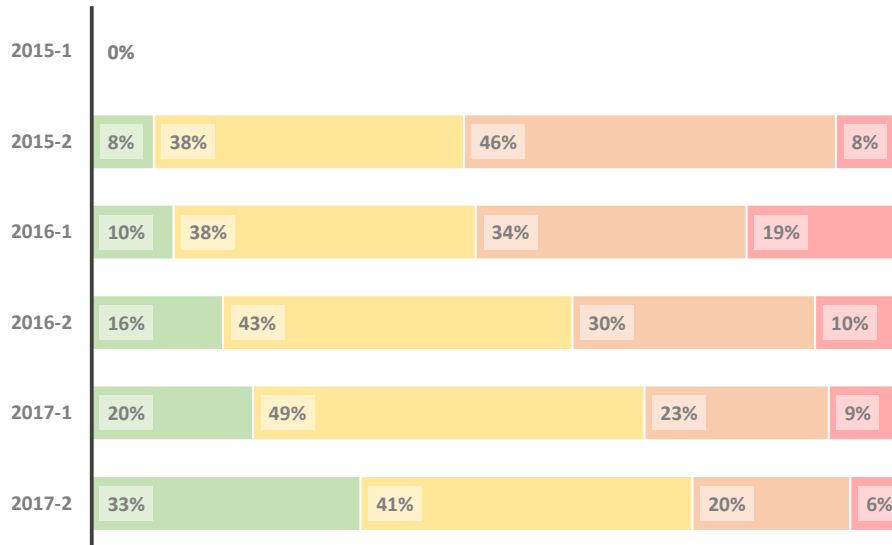
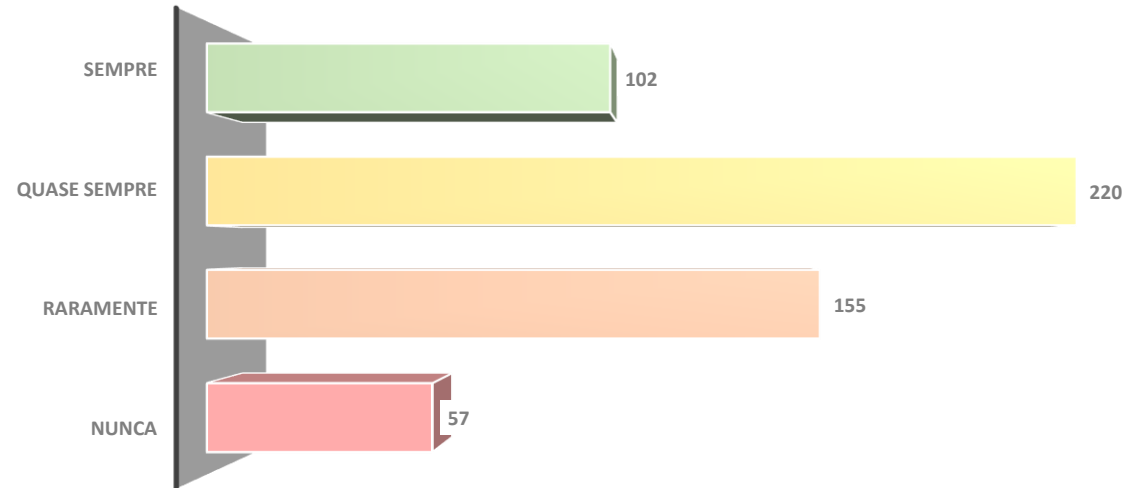
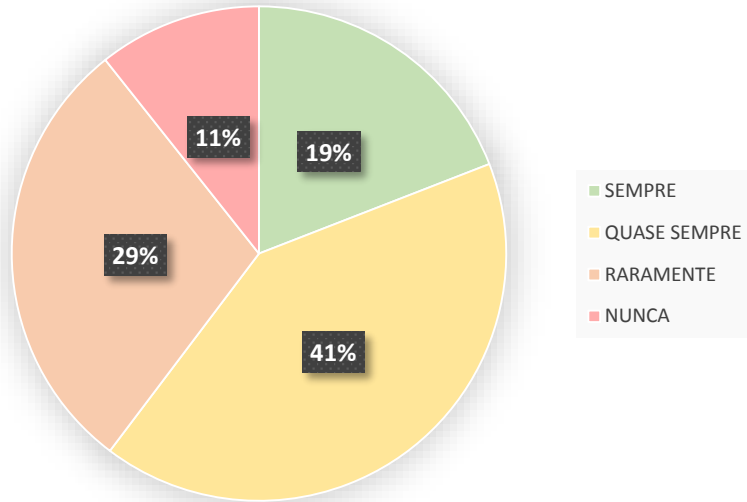


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



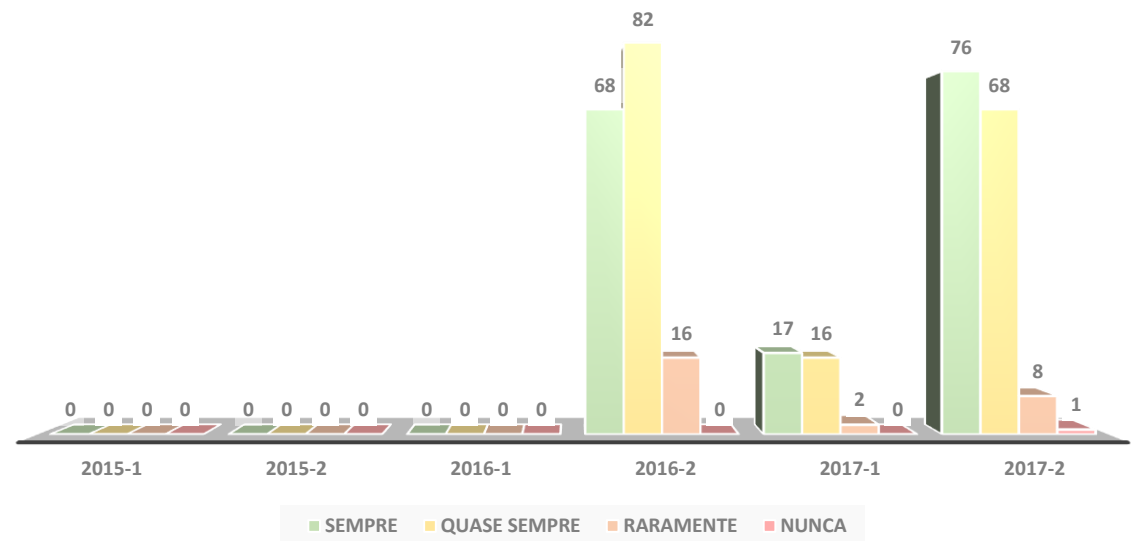
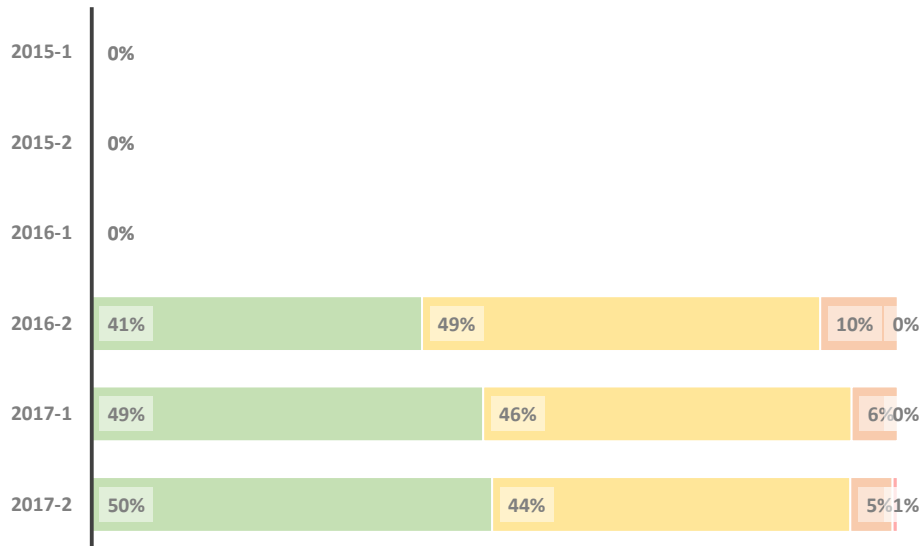
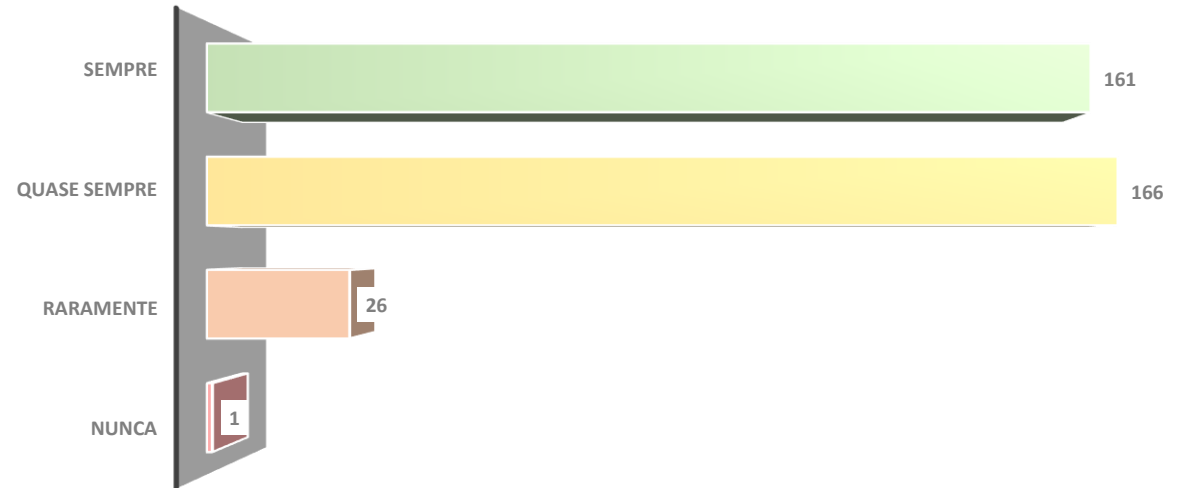
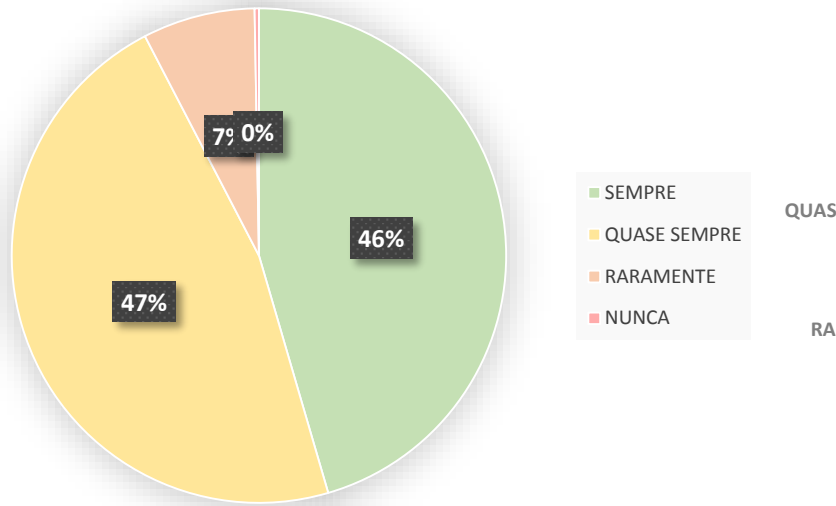


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



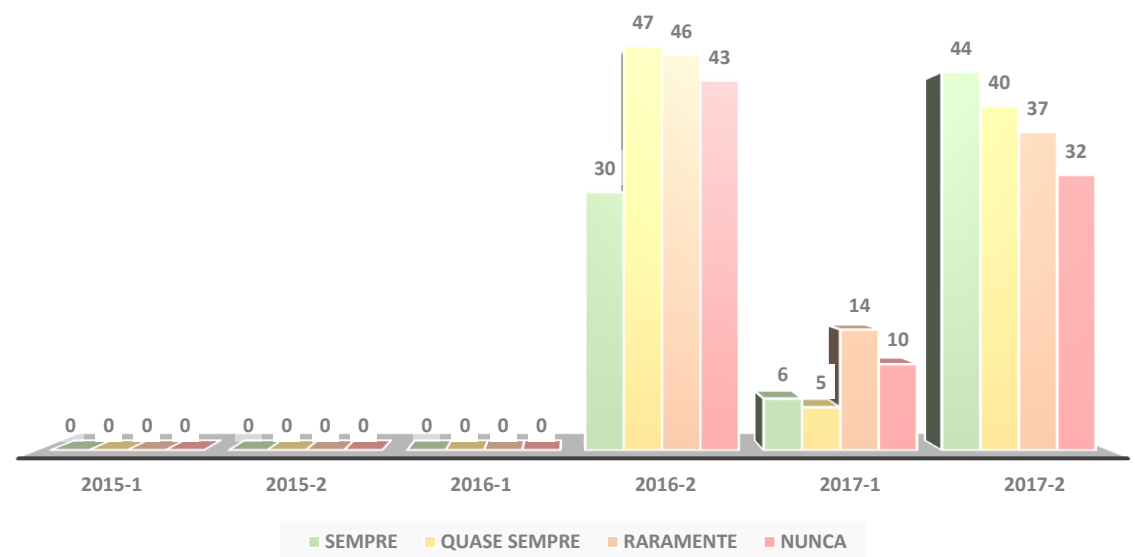
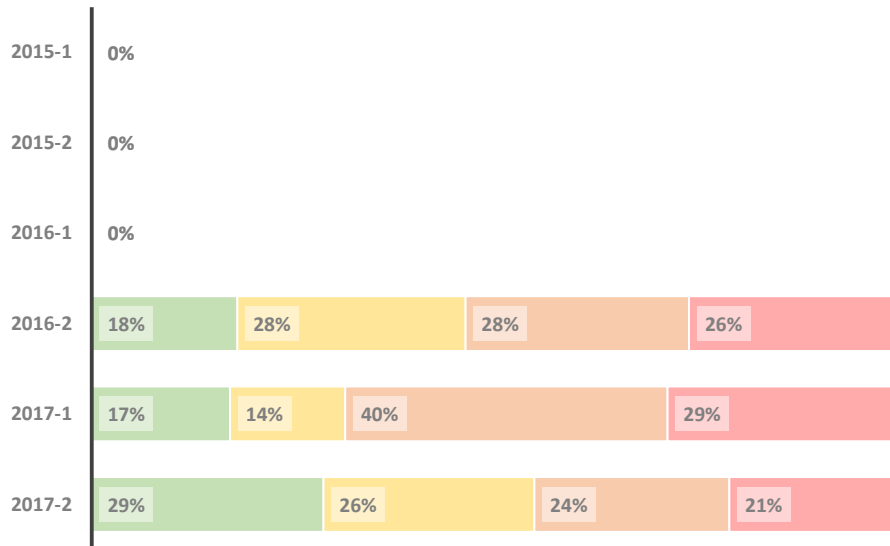
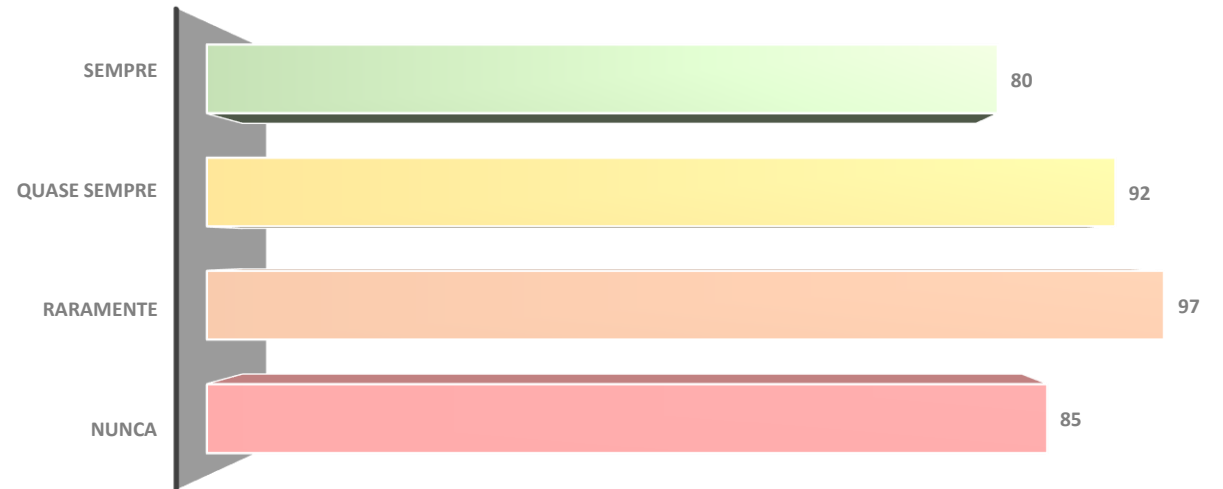
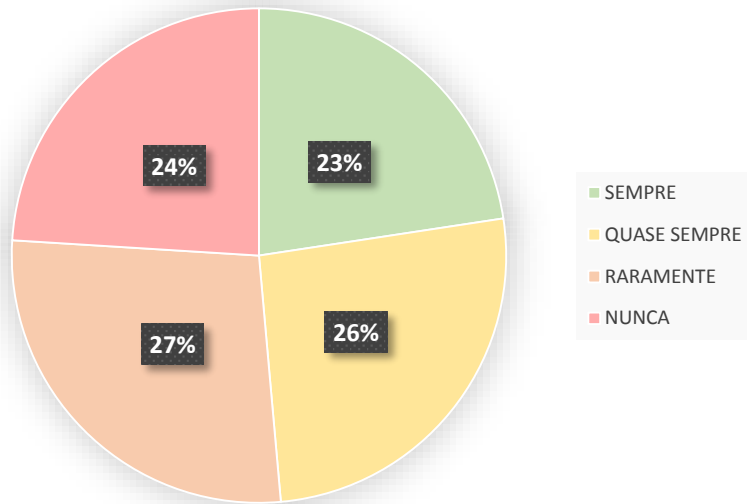


Você acessa o aluno online frequentemente?



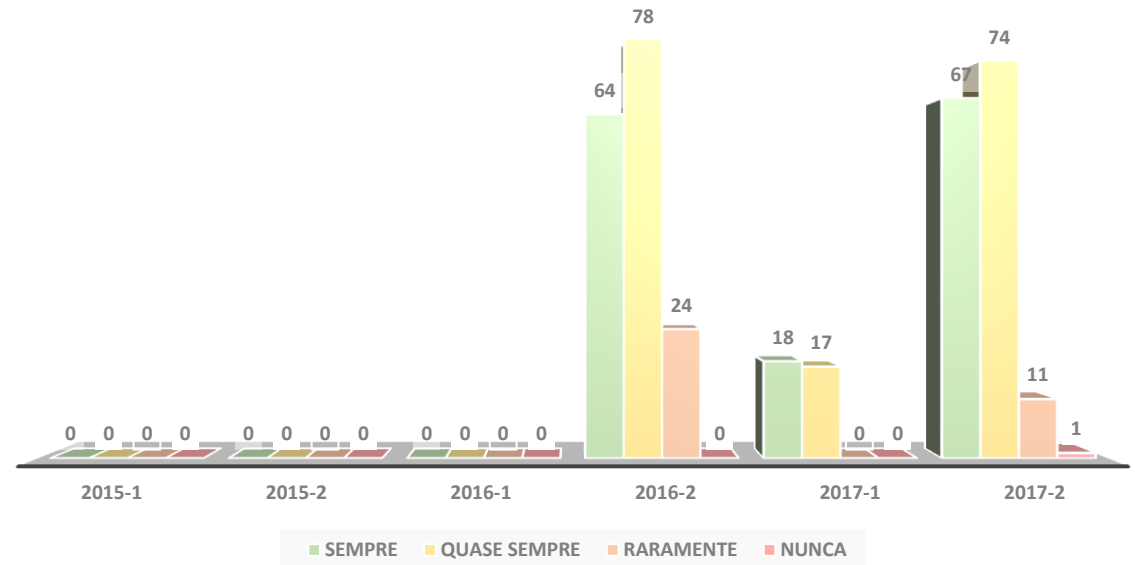
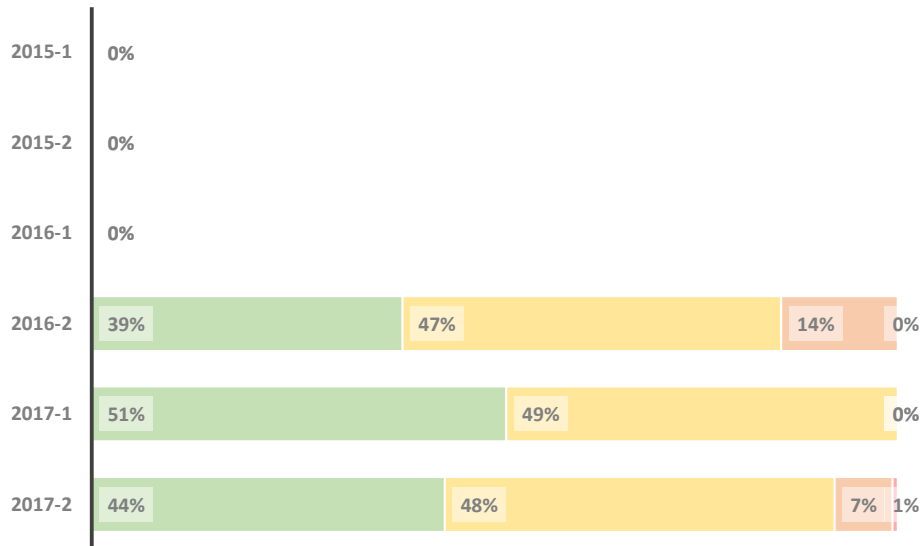
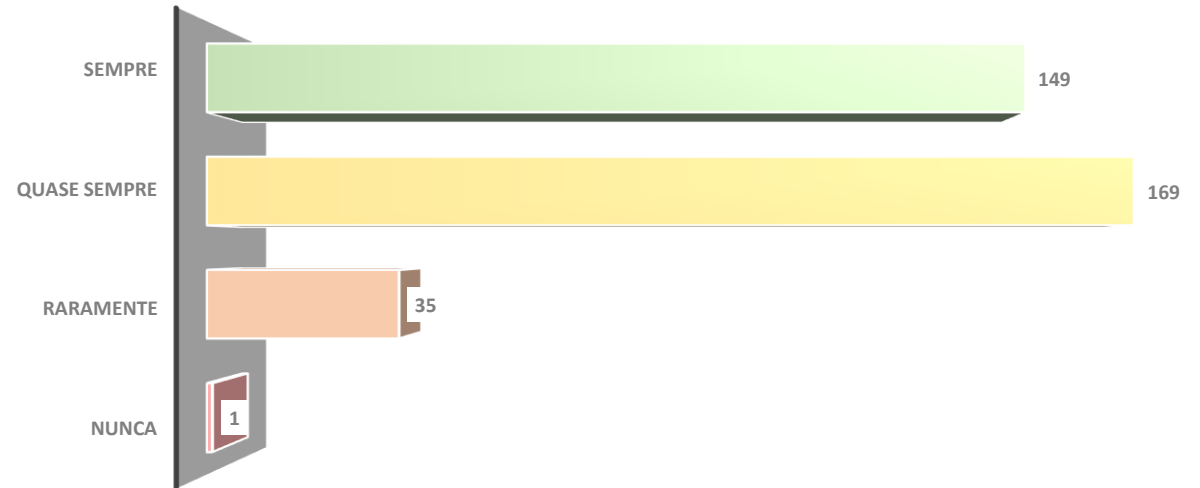
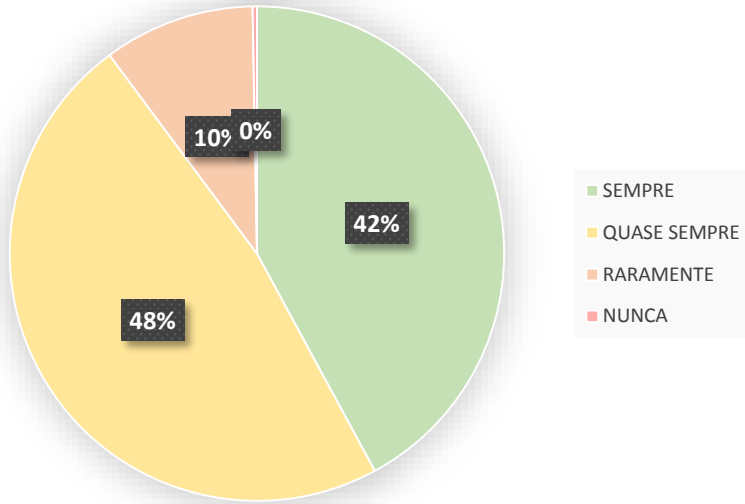


Você acessa o Office365 (email) frequentemente?



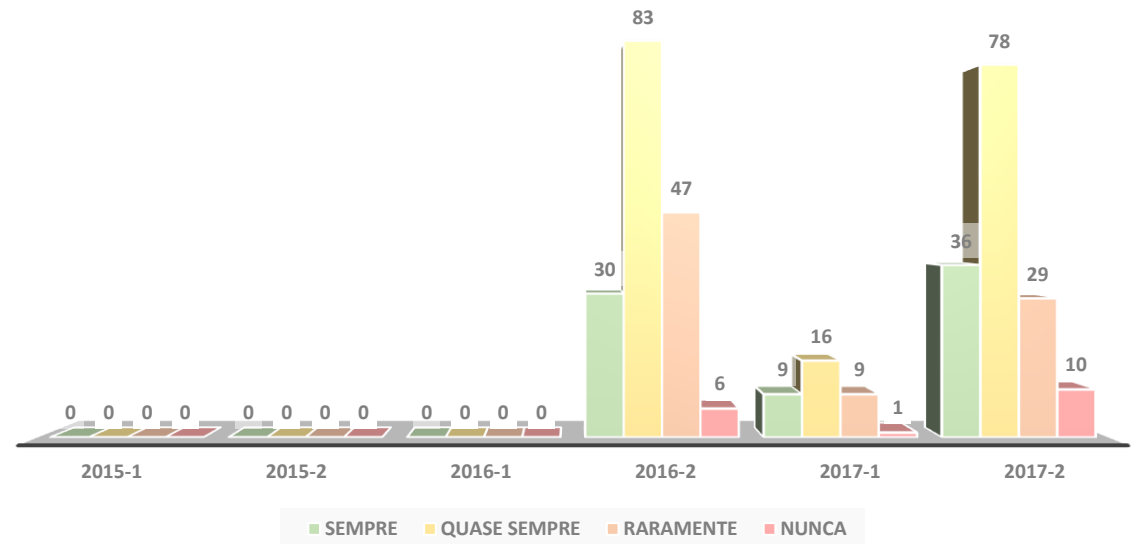
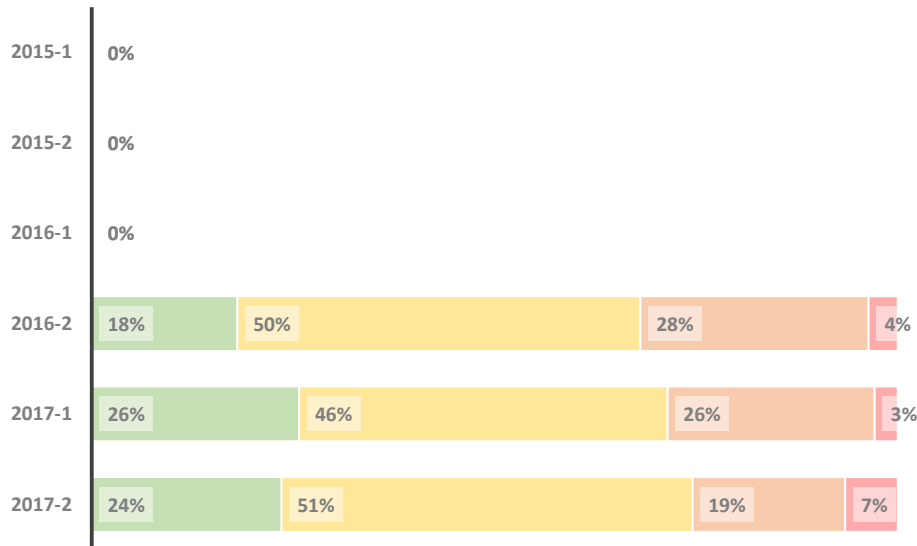
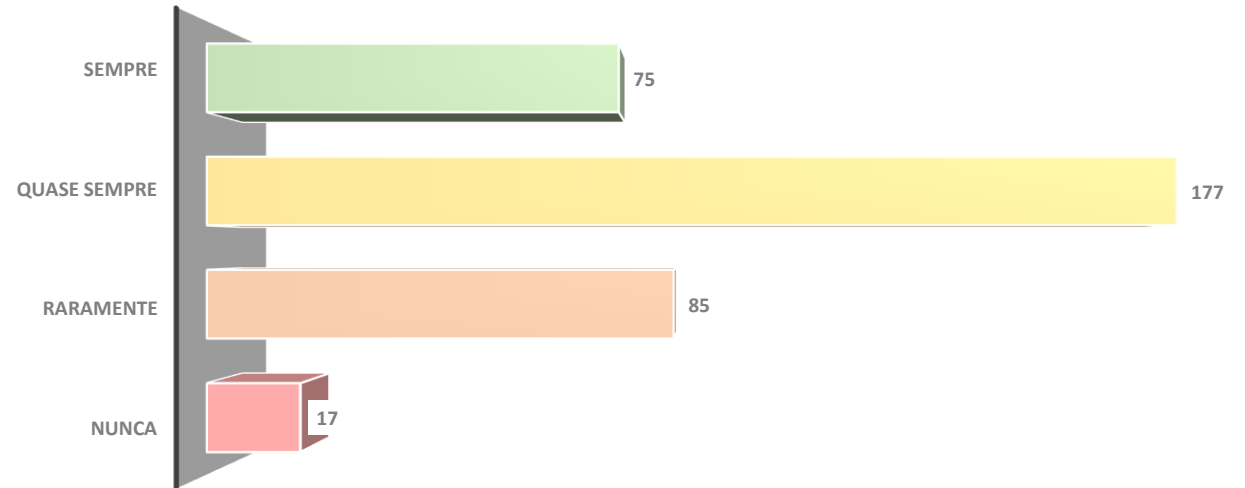
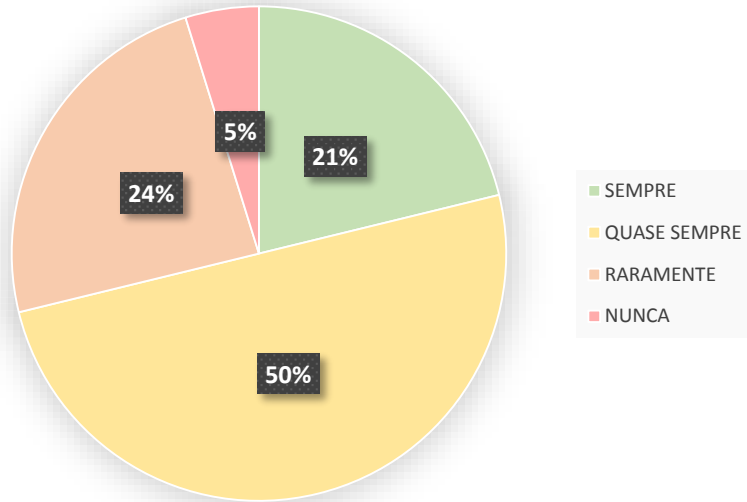


Você acessa o portal frequentemente?



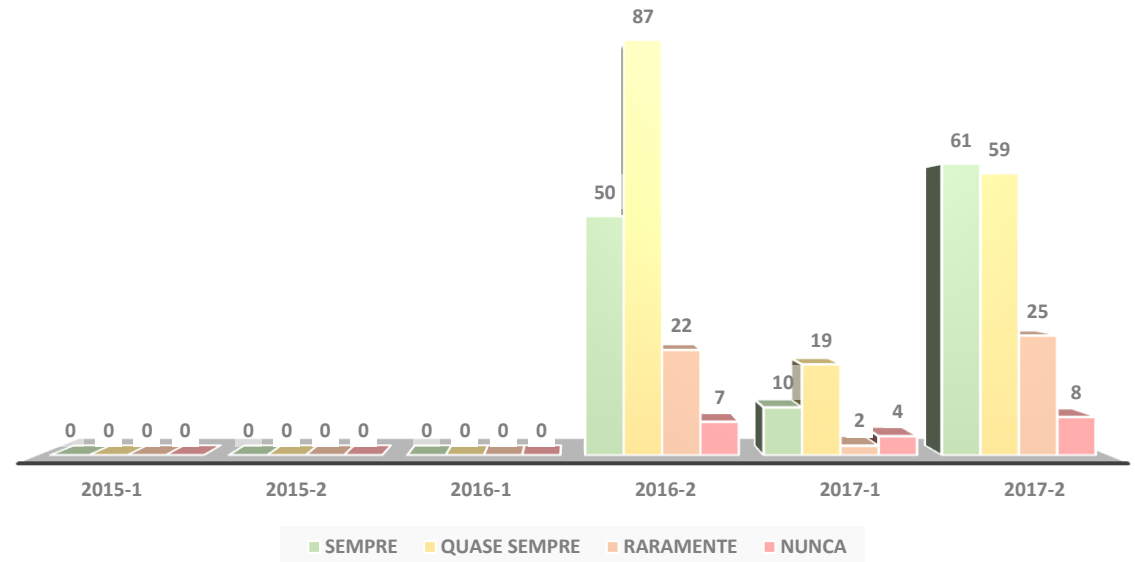
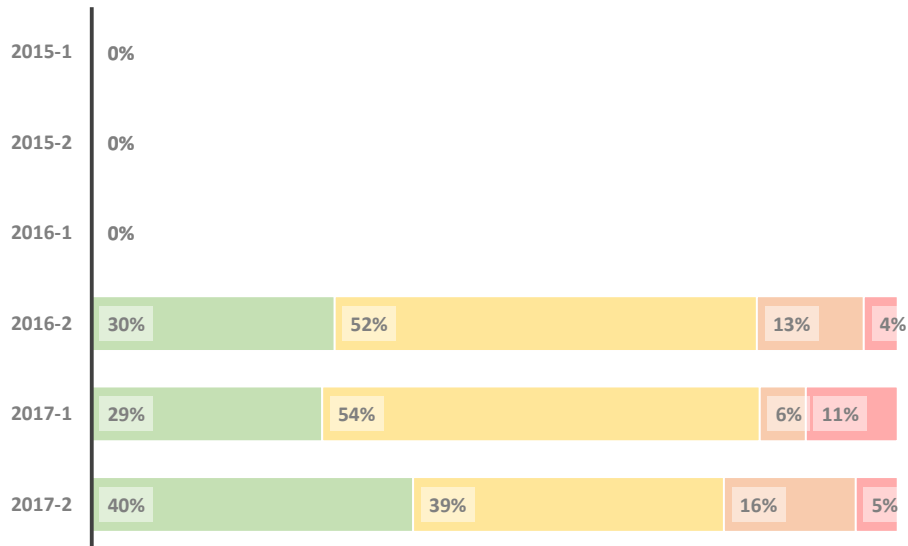
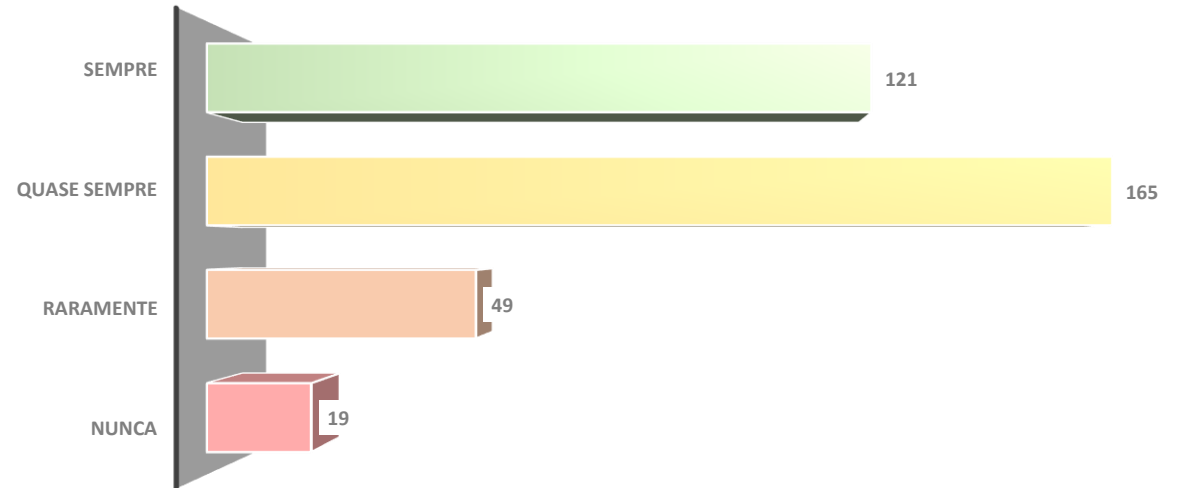
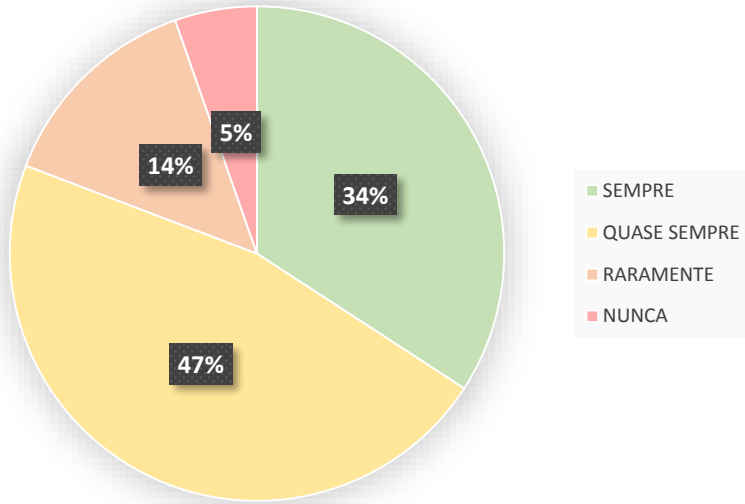


Você se sente apto para utilizar os recursos de TI?



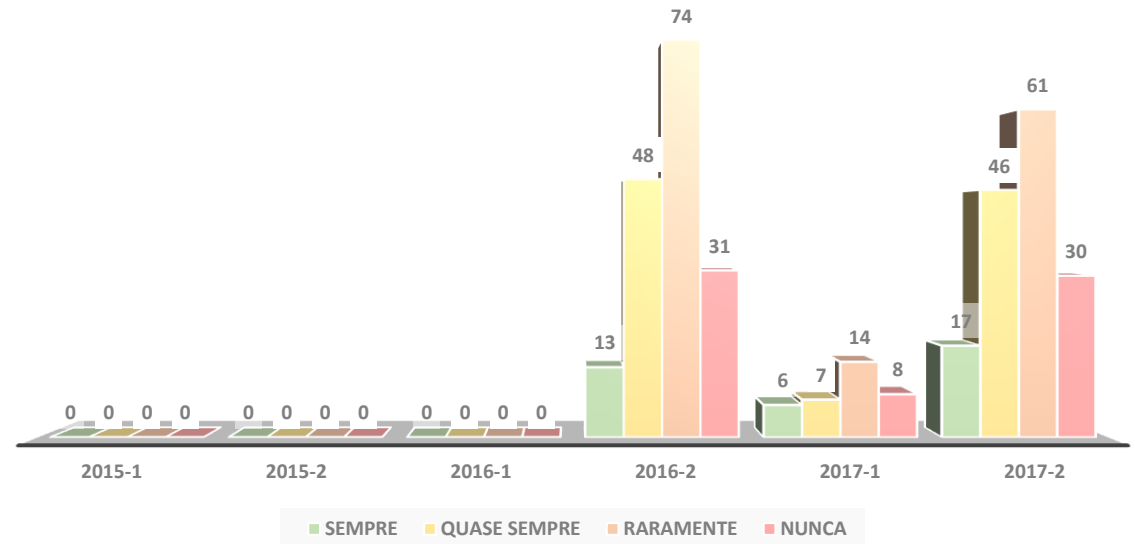
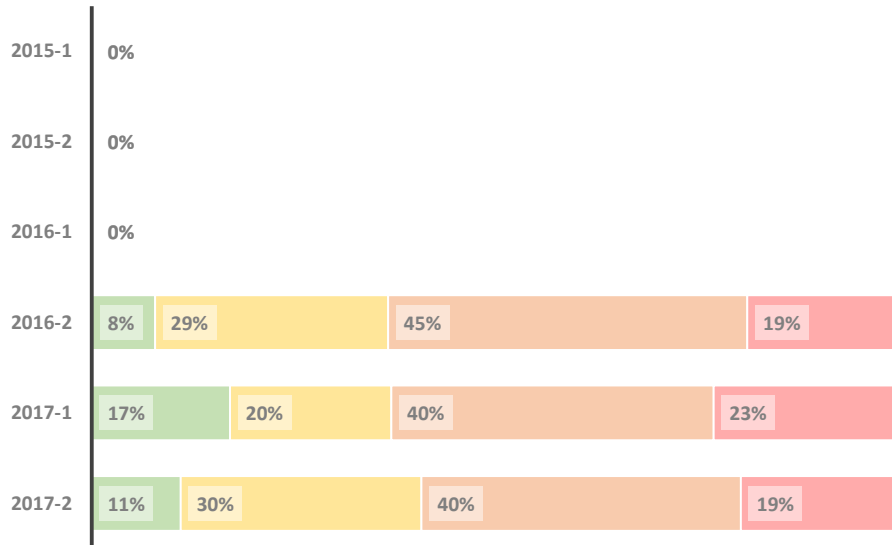
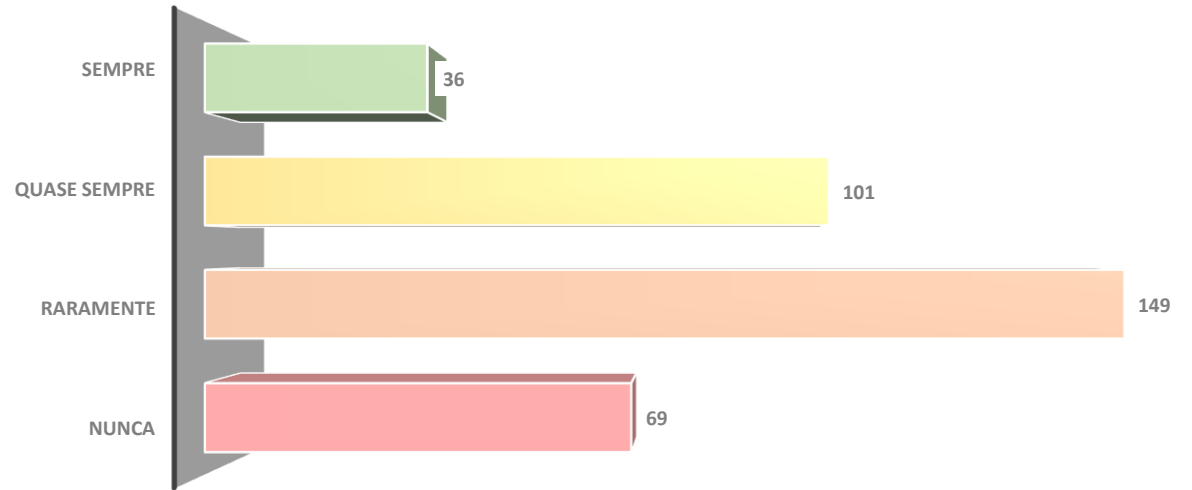
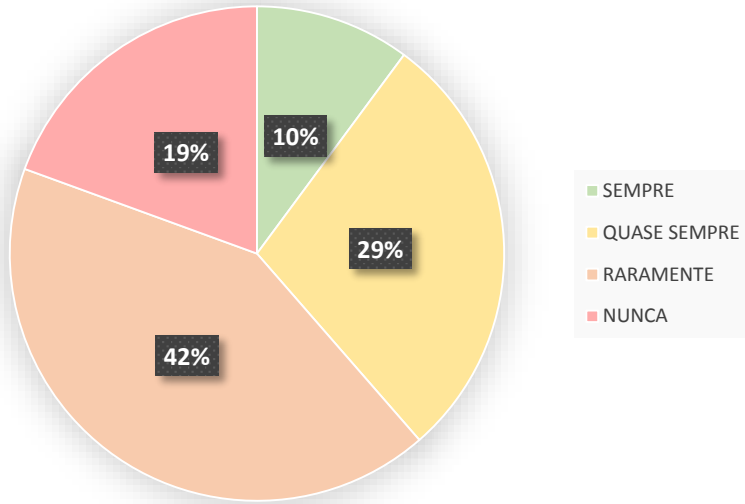


Você utiliza o Moodlerooms (AVA) frequentemente?



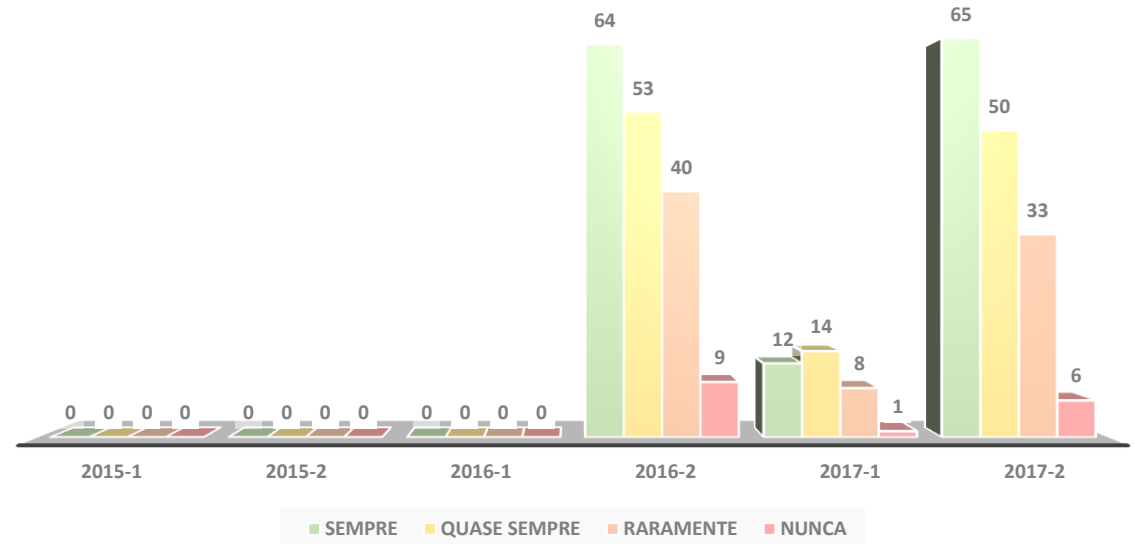
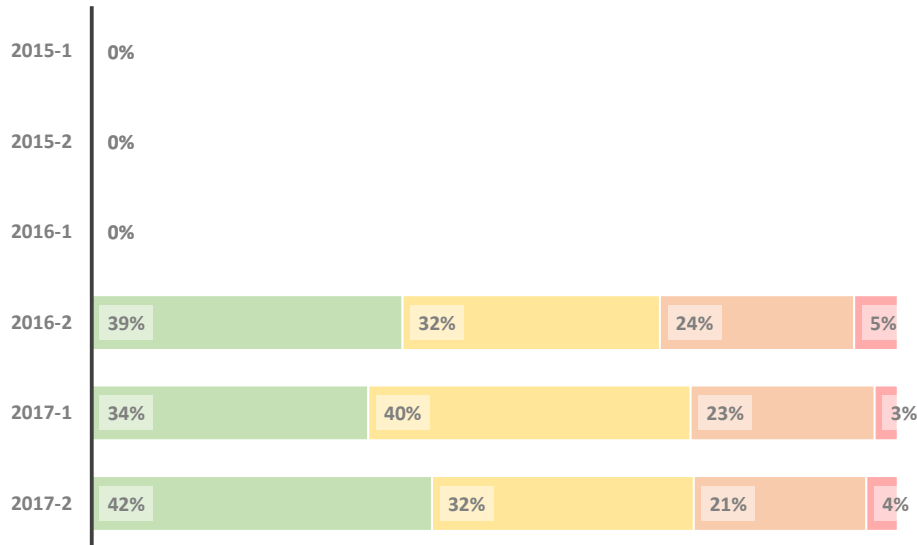
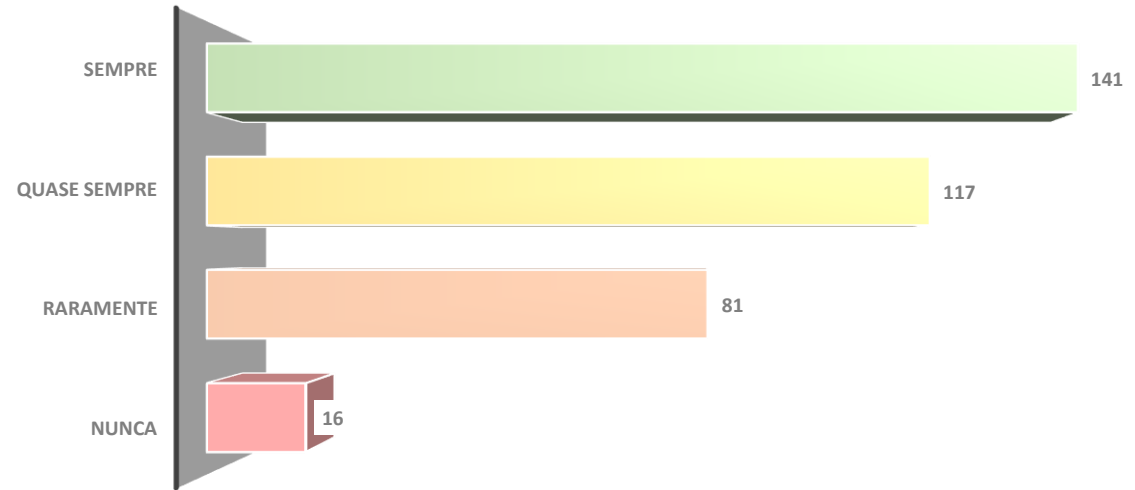
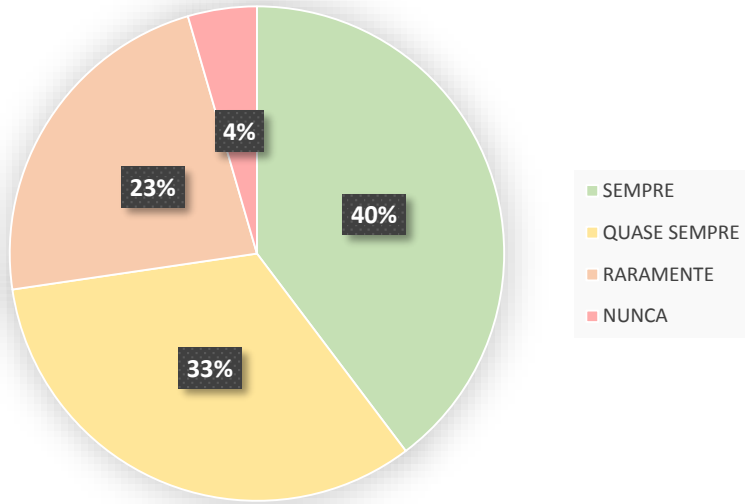


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



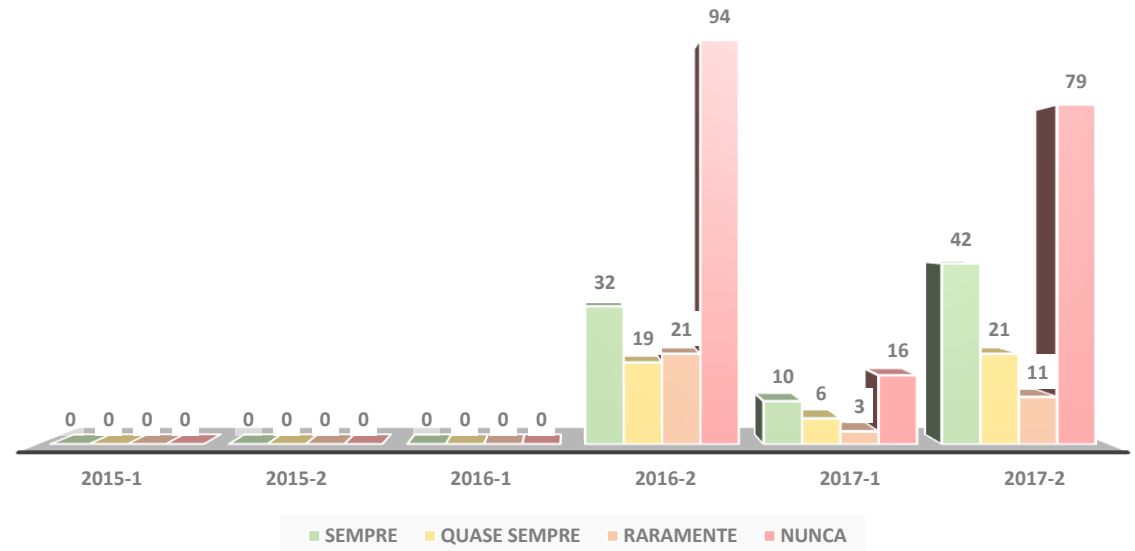
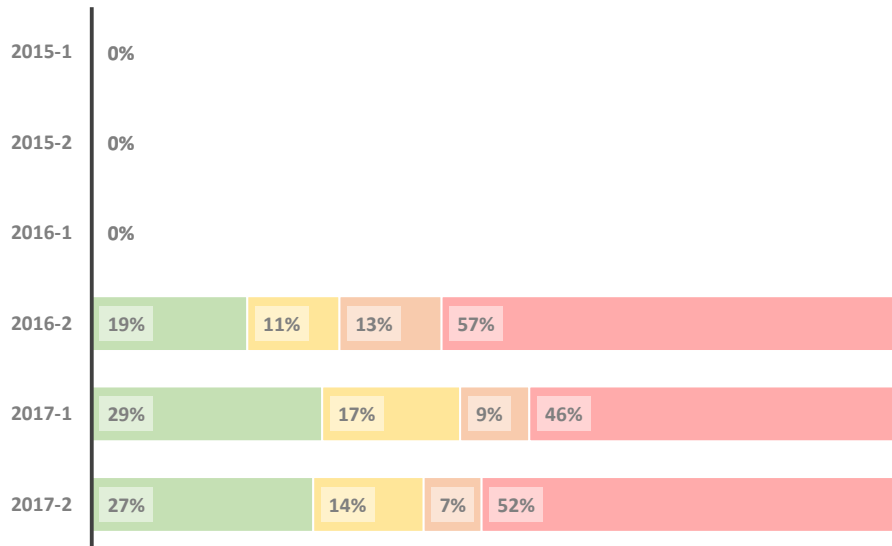
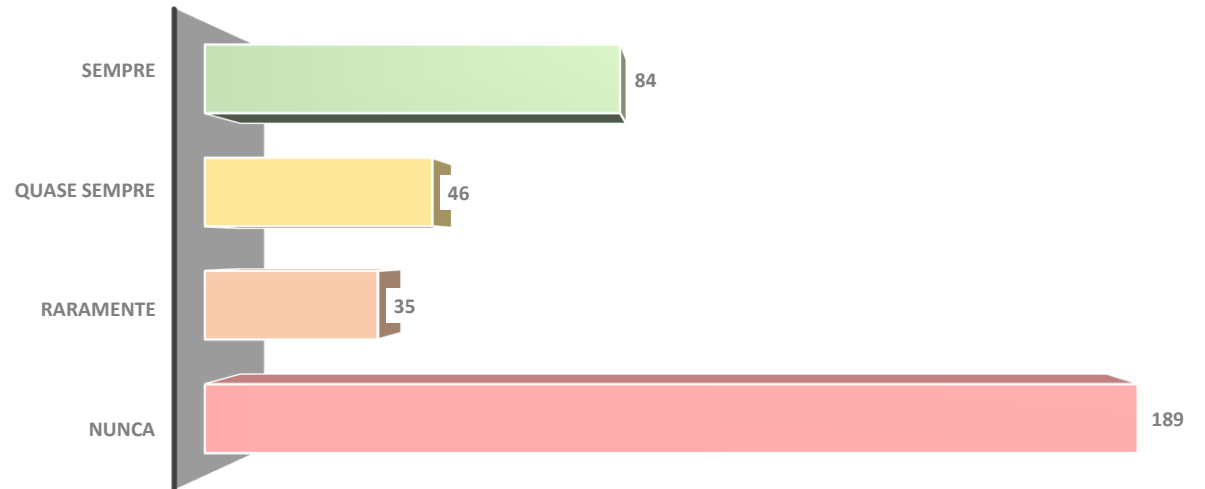
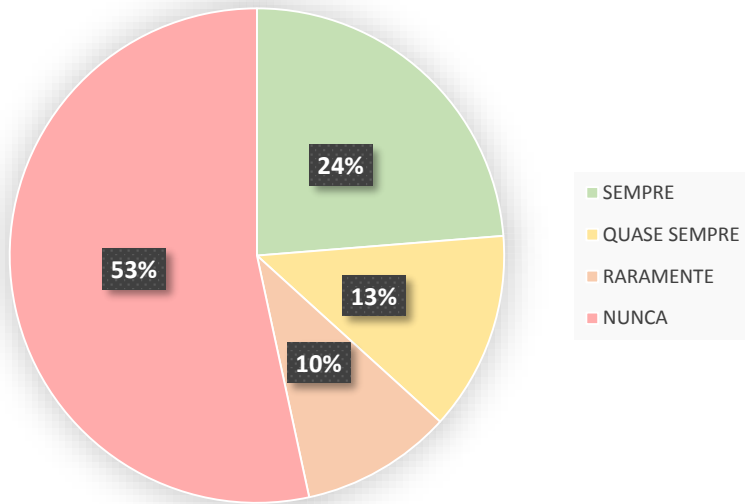


Você utiliza o recurso de internet frequente?



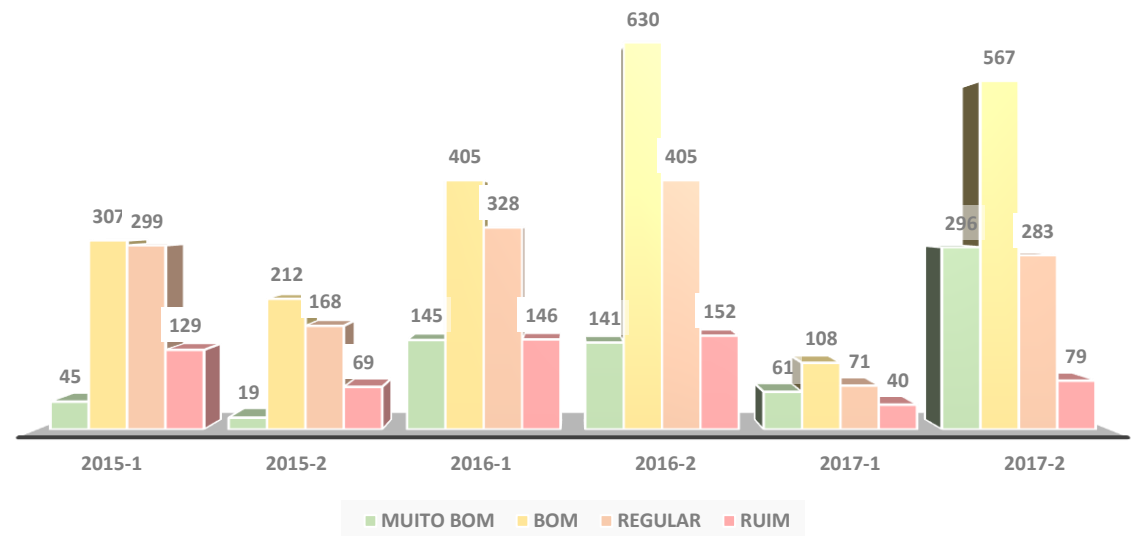
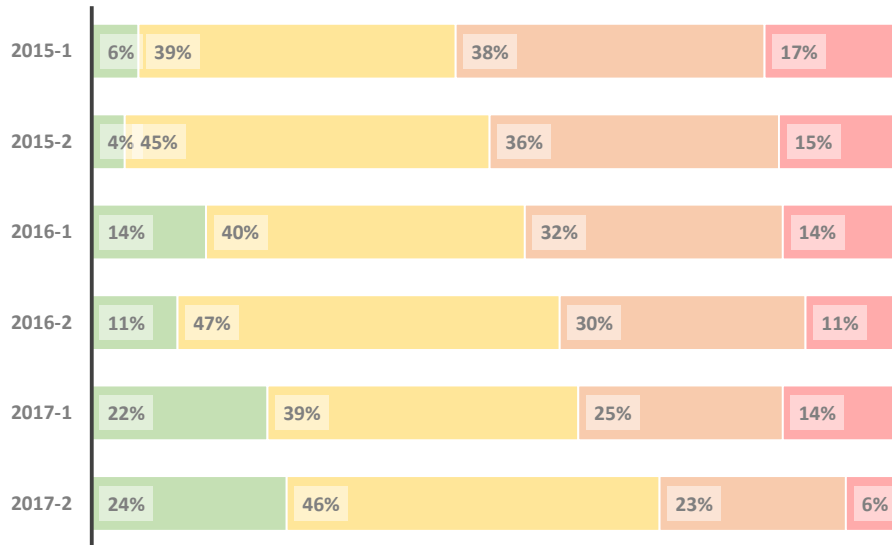
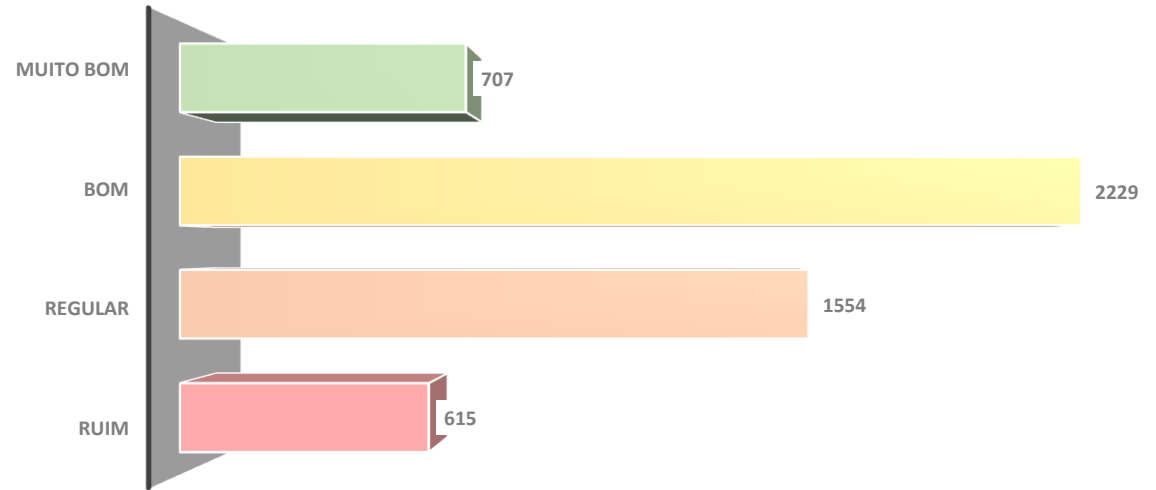
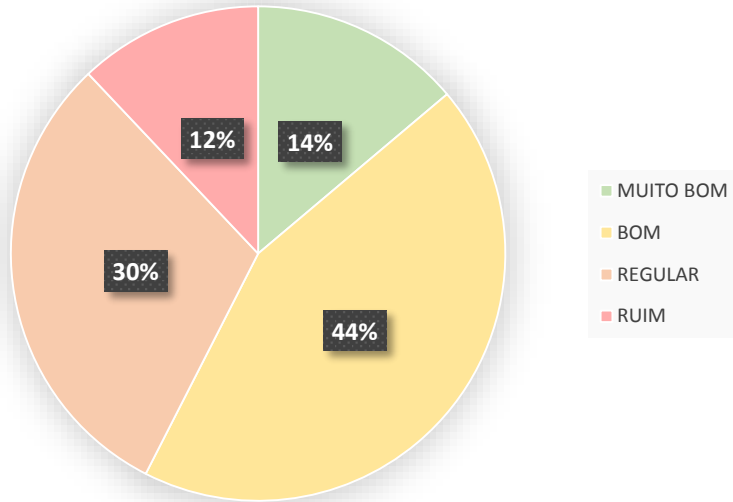


Você utiliza o recurso de WIFI frequentemente?



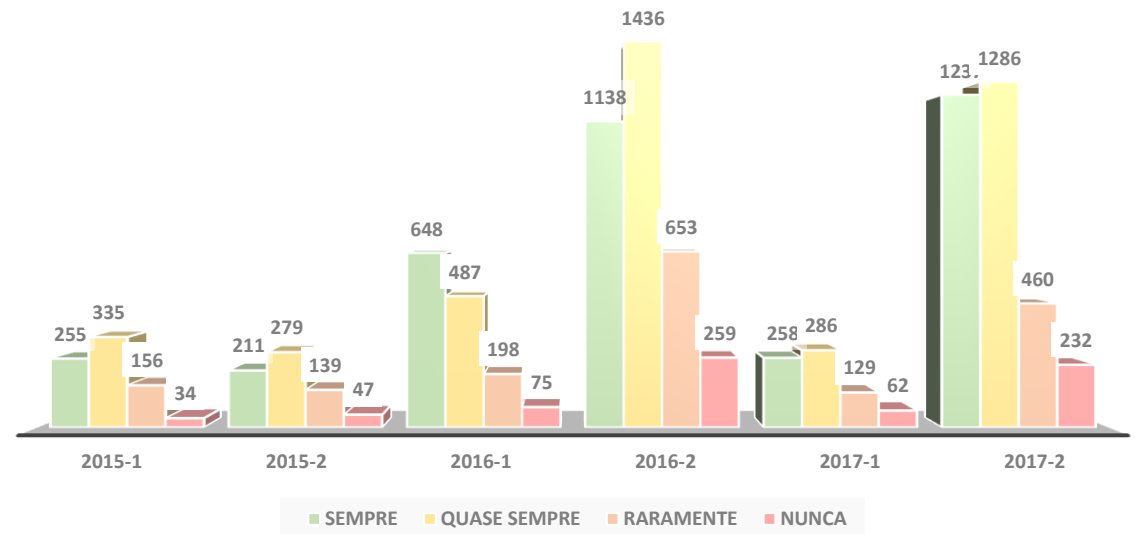
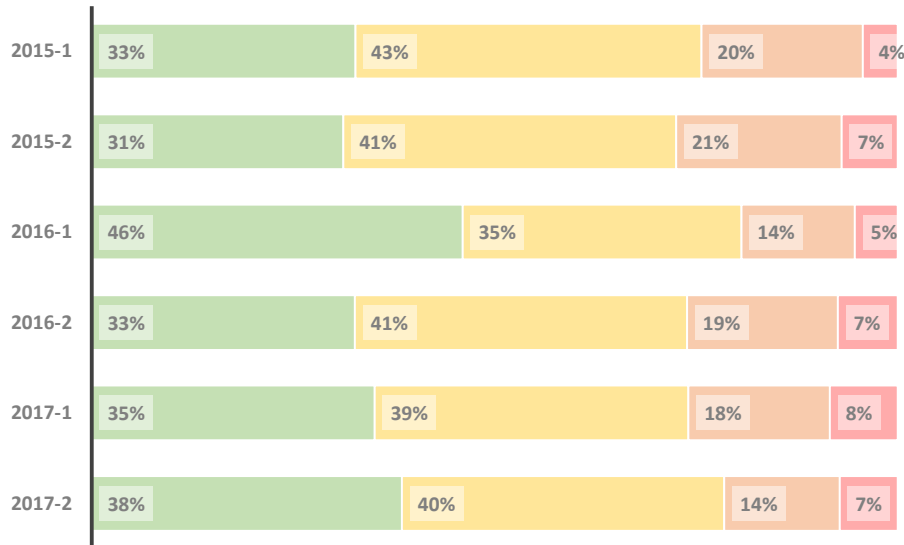
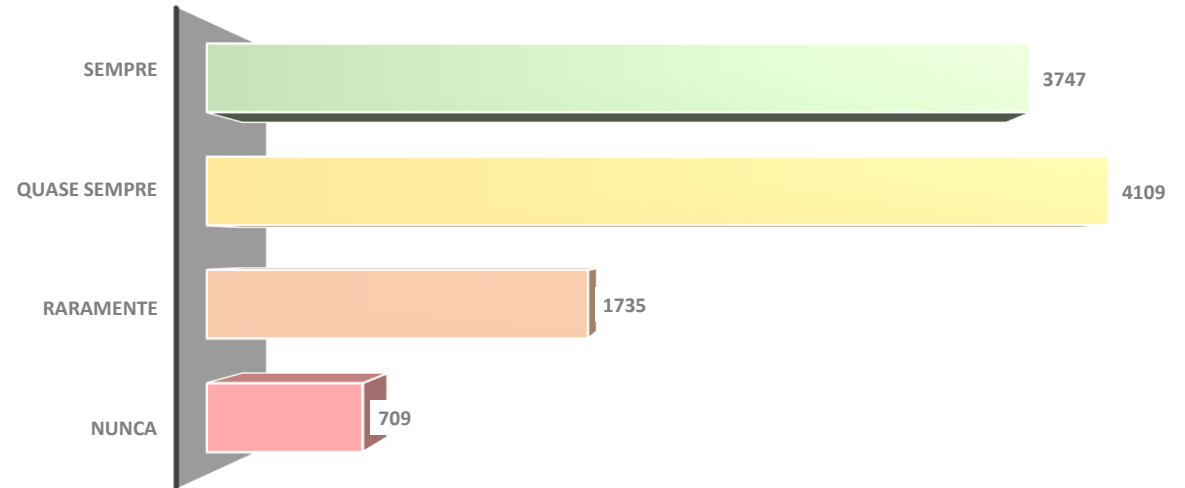
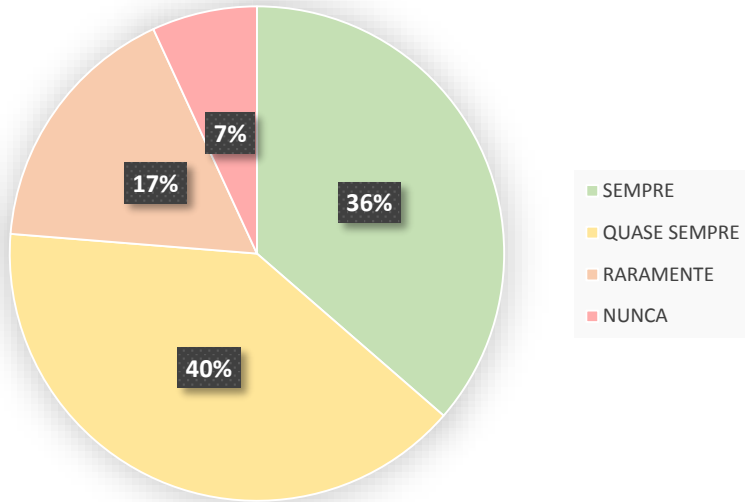


QUESTÕES OBJETIVAS - Qualitativas



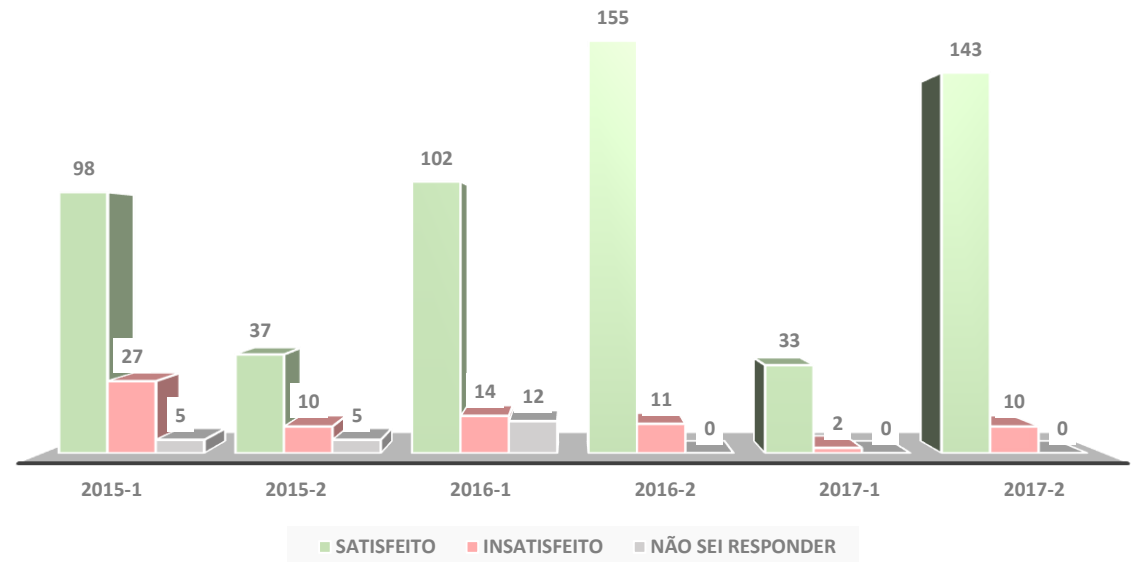
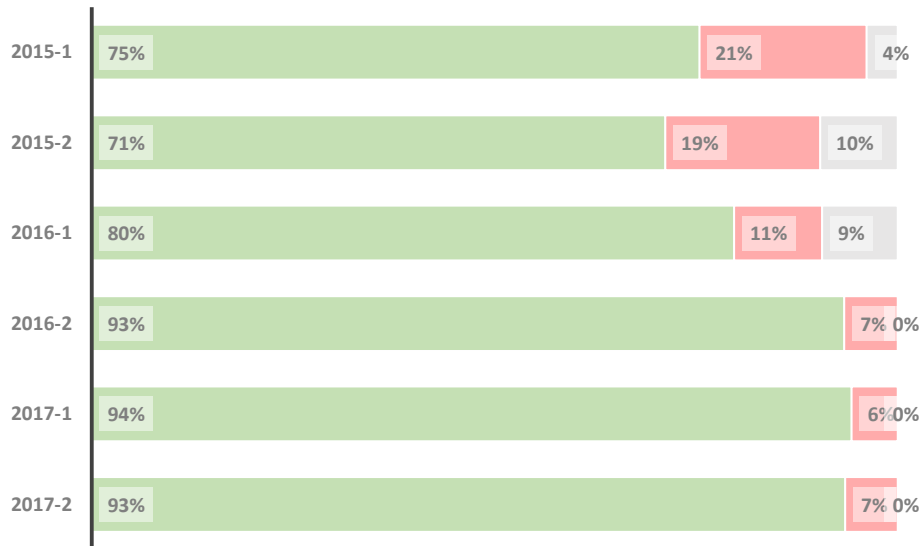
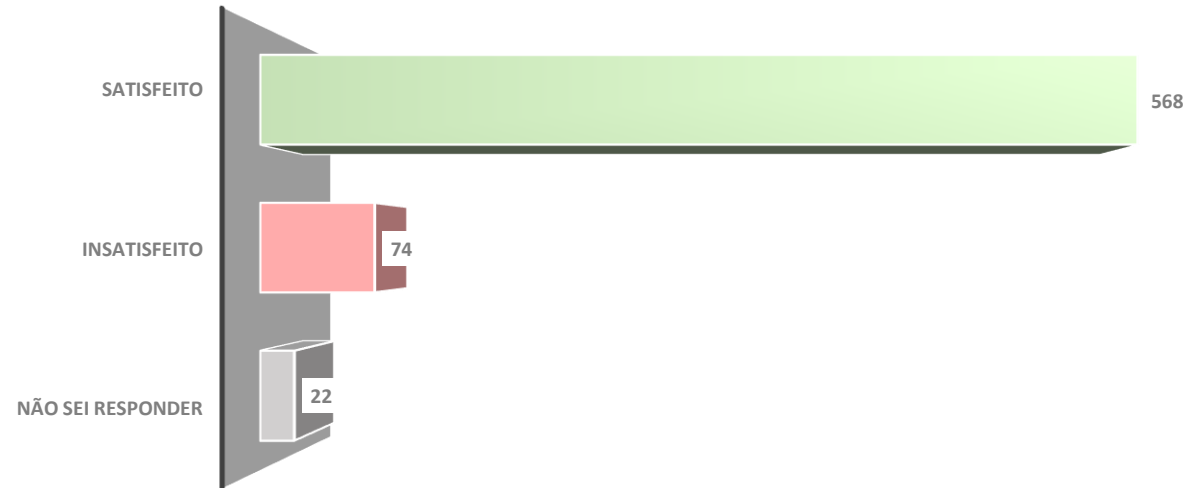
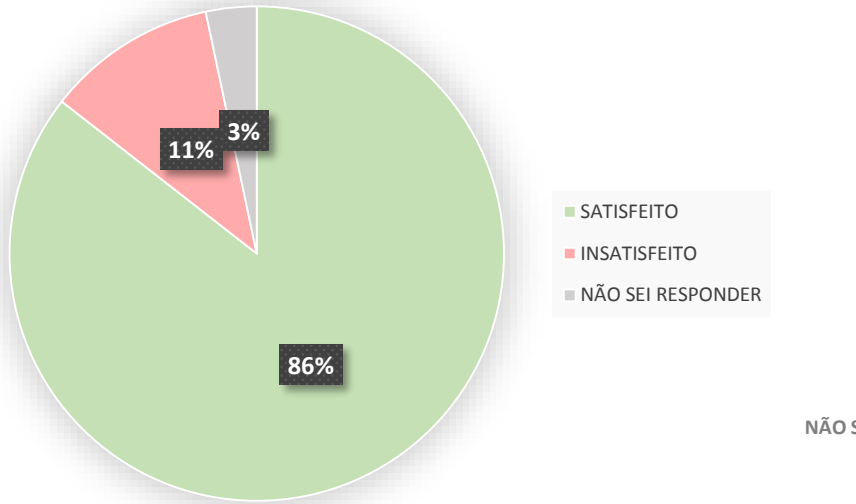


QUESTÕES OBJETIVAS - Periodicidade



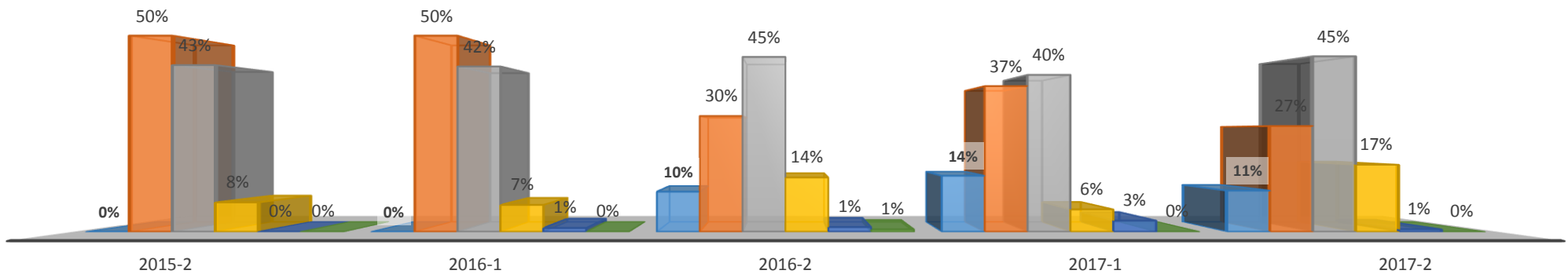
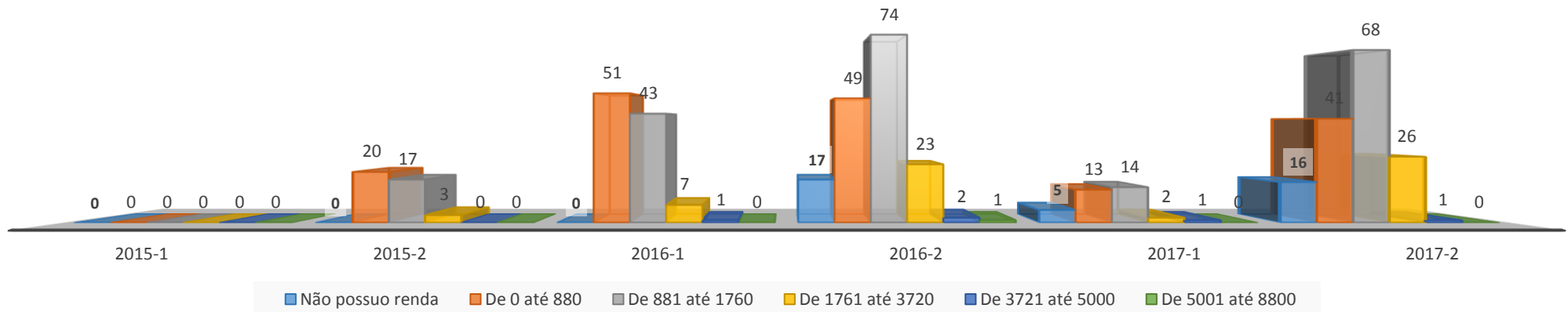
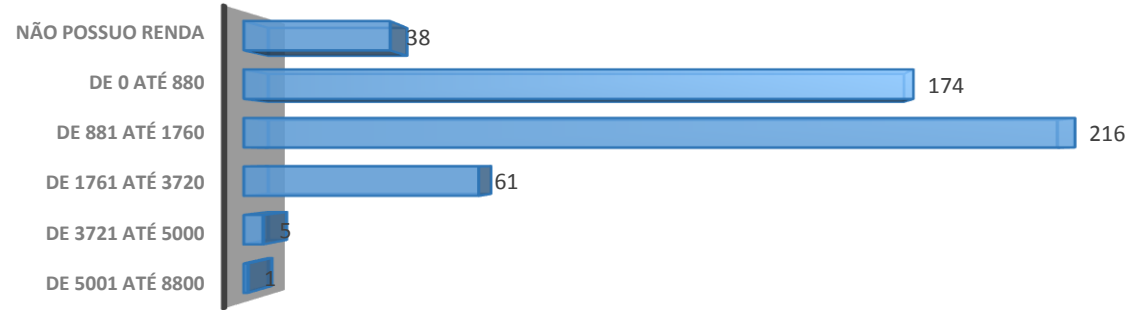
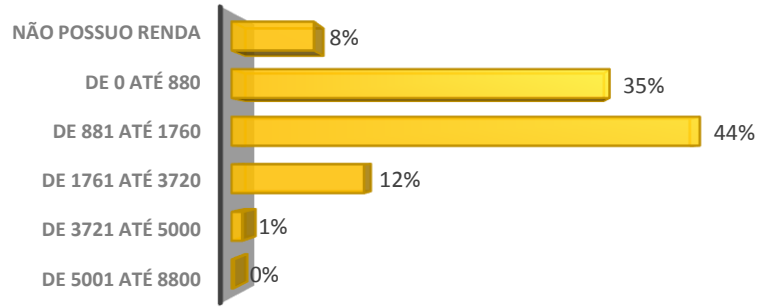


O CURSO - Em relação ao seu curso, você se considera:



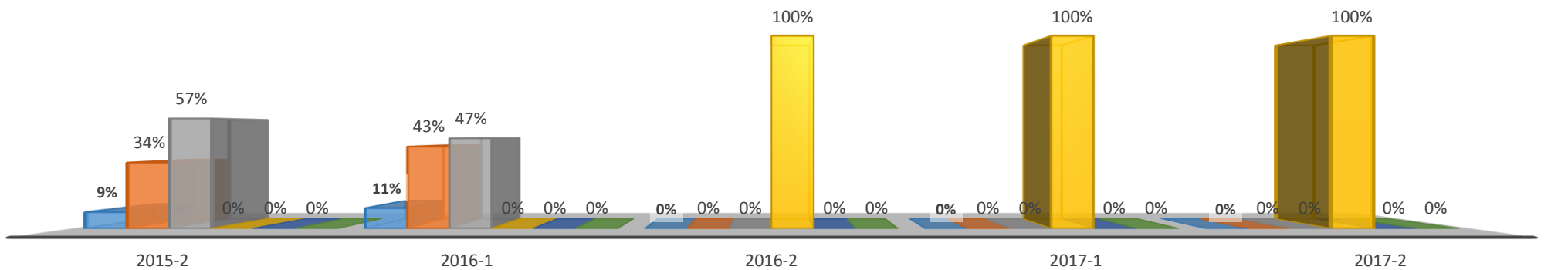
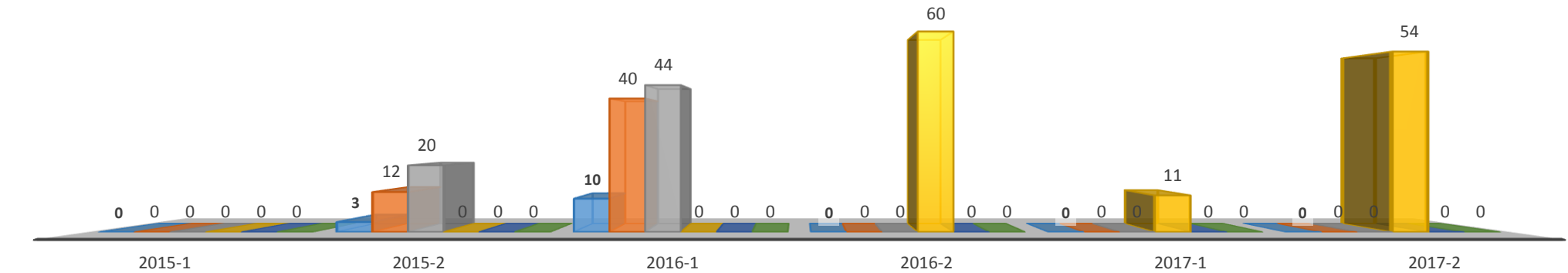
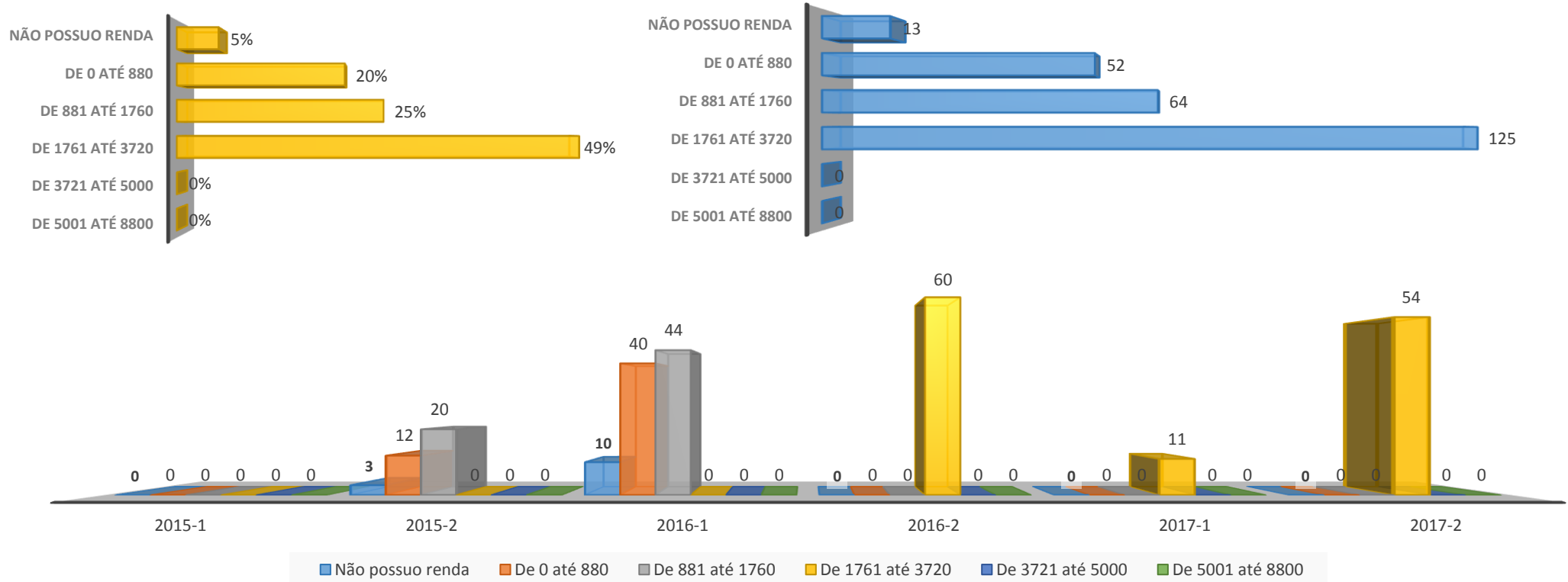


Qual a sua renda mensal atual?



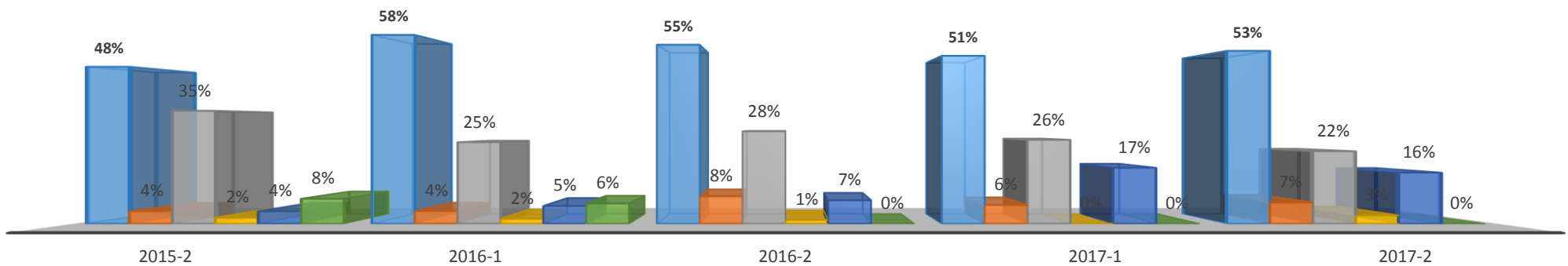
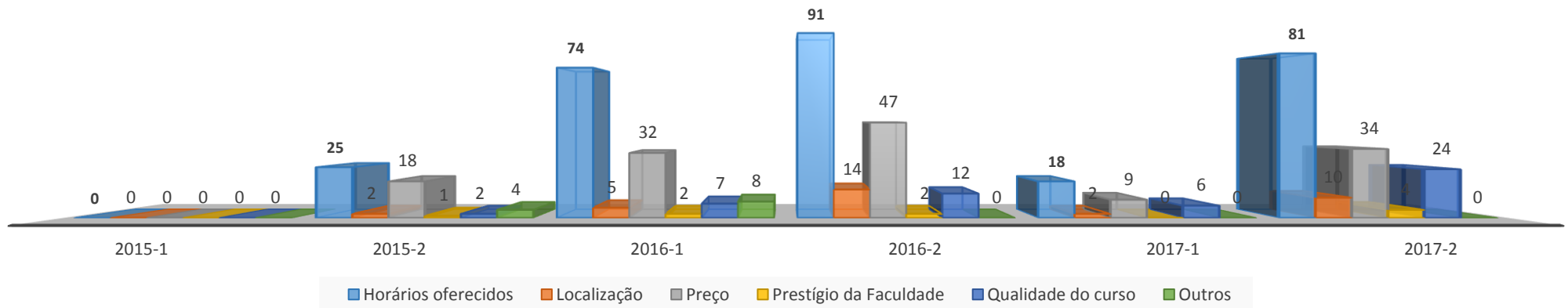
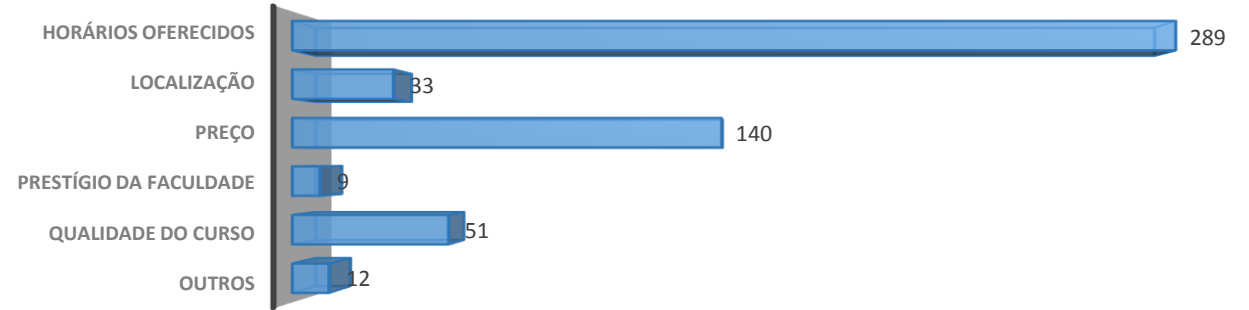
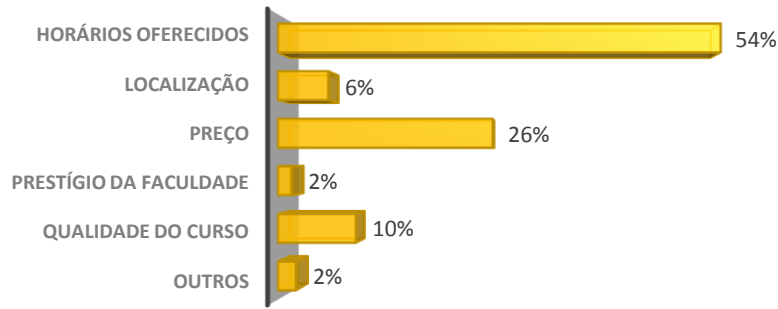


Qual a renda mensal da sua família?



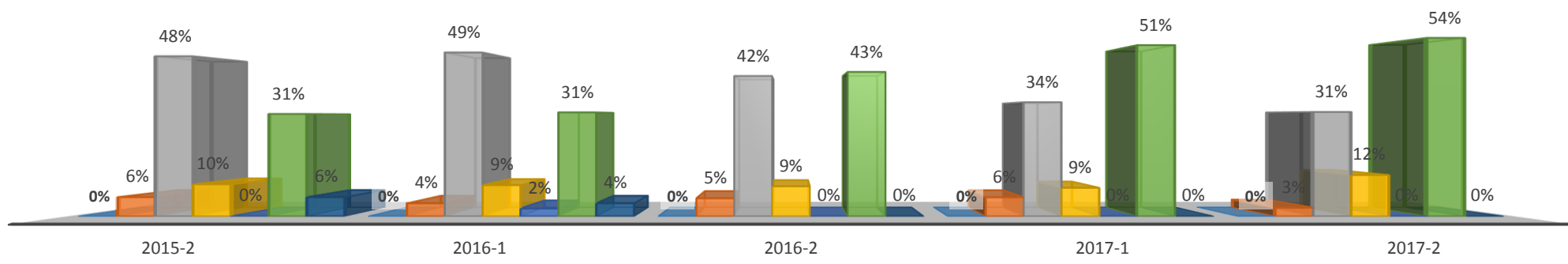
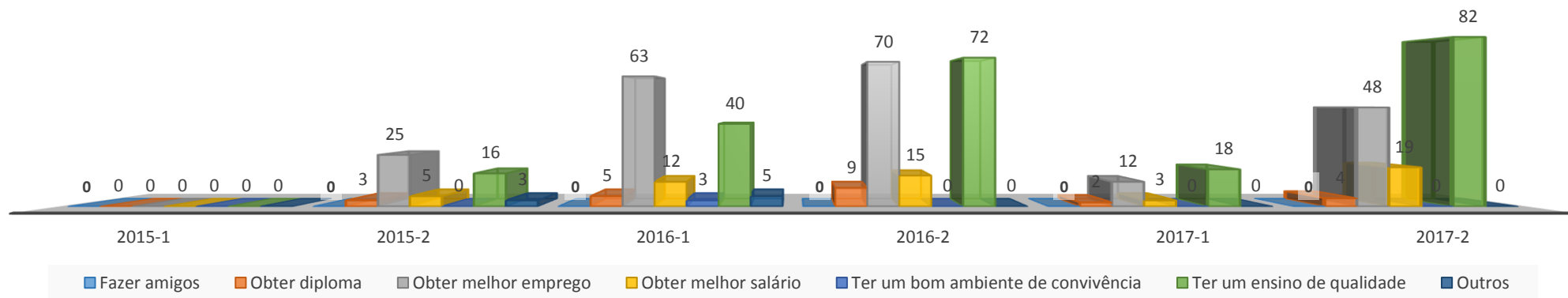
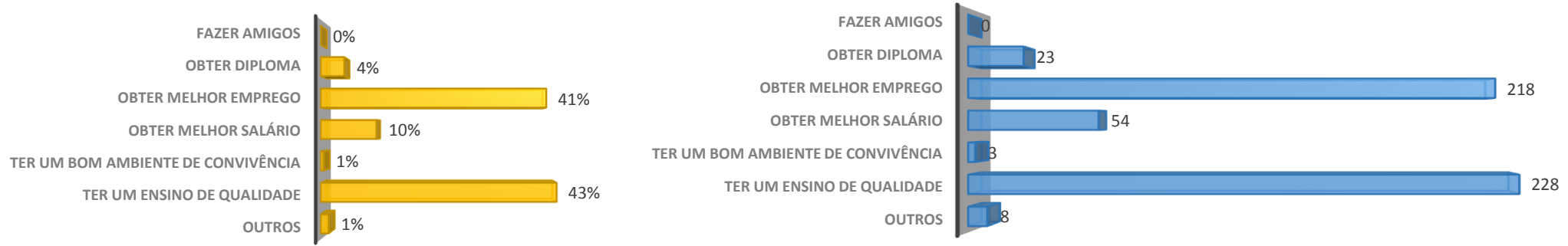


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



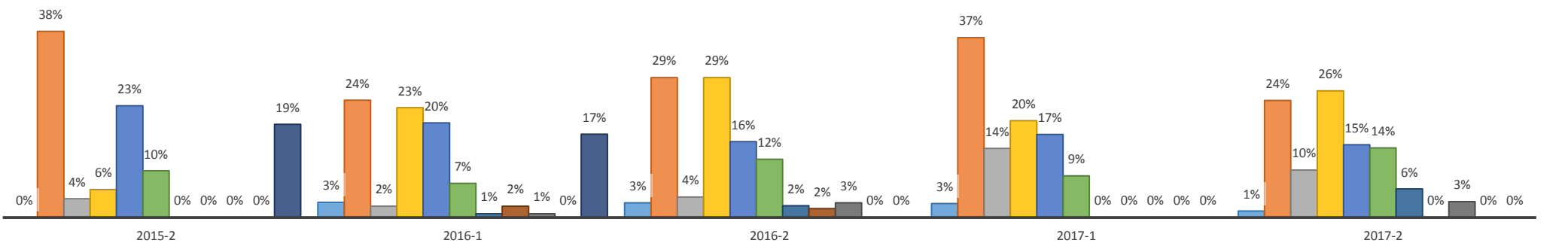
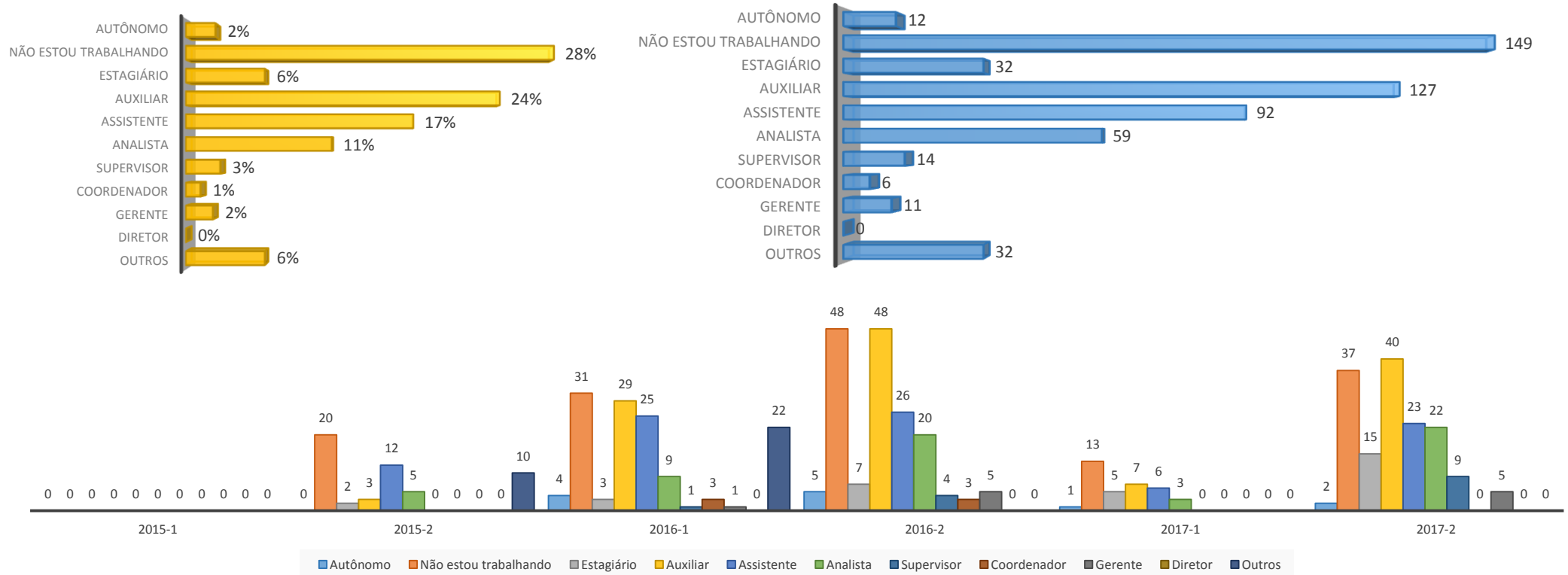


O que é mais importante para você ao cursar uma faculdade?



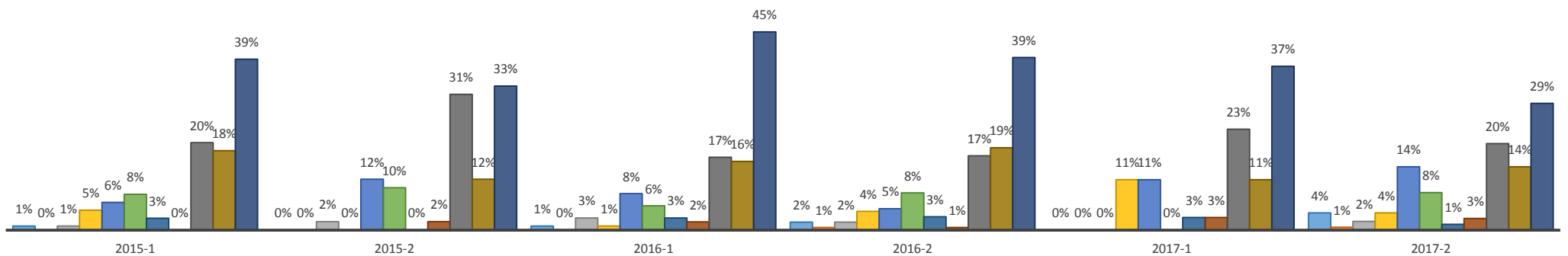
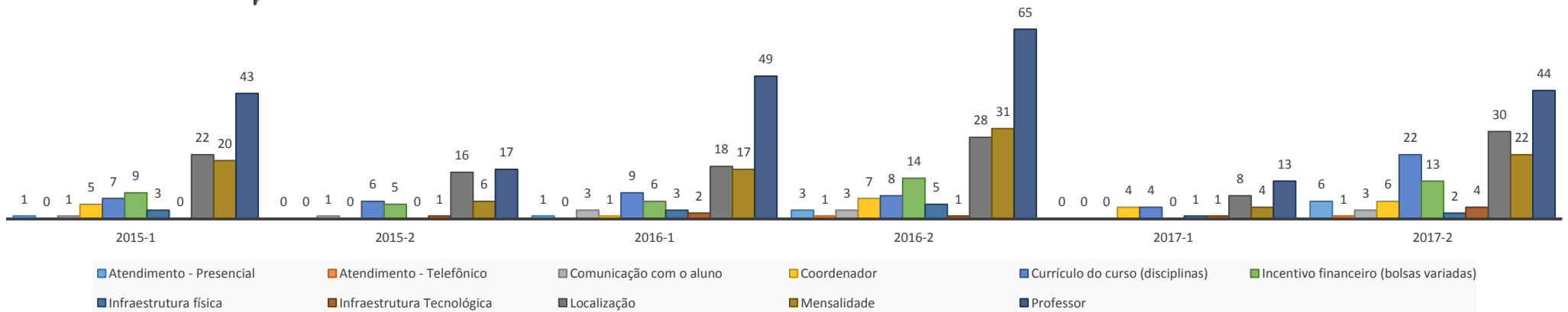
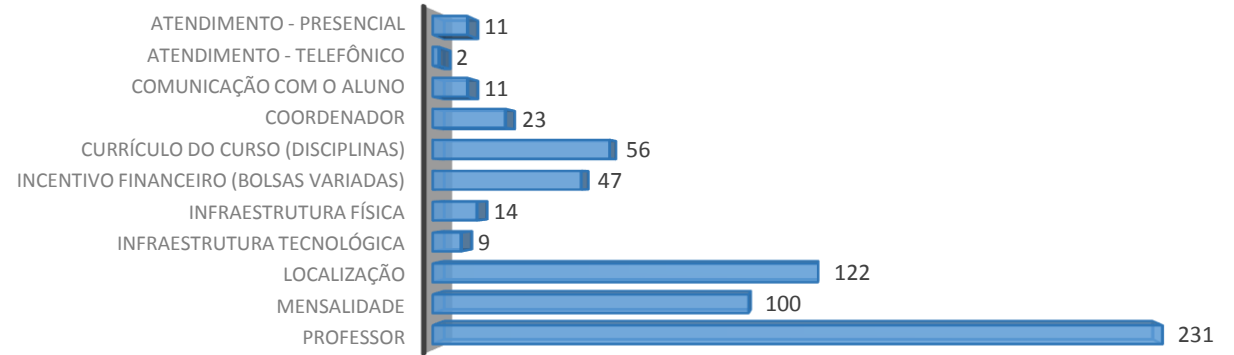
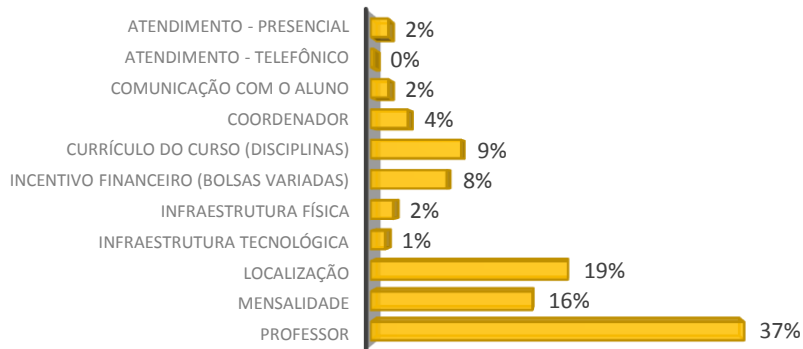


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

