



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	300 29%	508 49%	186 18%	39 4%	1.033
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	281 27%	503 49%	217 21%	32 3%	1.033
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	175 17%	517 50%	278 27%	63 6%	1.033
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	166 16%	422 41%	330 32%	115 11%	1.033
SALAS DE AULA : limpeza e ventilação.	281 33%	355 42%	161 19%	43 5%	840
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	210 25%	425 51%	169 20%	36 4%	840
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	137 13%	345 33%	348 34%	203 20%	1.033
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	136 13%	403 39%	375 36%	119 12%	1.033

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	187 22%	399 48%	214 25%	40 5%	840
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	198 34%	309 53%	73 12%	6 1%	586
O COORDENADOR: é acessível ao aluno?	479 57%	268 32%	80 10%	13 2%	840
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	446 43%	406 39%	156 15%	25 2%	1.033
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	148 25%	301 51%	114 19%	23 4%	586
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	775 75%	224 22%	29 3%	5 0%	1.033
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	447 53%	364 43%	23 3%	6 1%	840
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	499 48%	483 47%	46 4%	5 0%	1.033
OS PROFESSORES: fazem chamada?	715 85%	103 12%	17 2%	5 1%	840
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	327 39%	462 55%	46 5%	5 1%	840
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	303 36%	478 57%	50 6%	9 1%	840
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	190 25%	337 45%	159 21%	62 8%	748
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	188 22%	366 44%	211 25%	75 9%	840
Você acessa o aluno online frequentemente?	333 57%	218 37%	31 5%	4 1%	586
Você acessa o Office365 (email) frequentemente?	147 25%	134 23%	159 27%	147 25%	587
Você acessa o portal frequentemente?	313 53%	239 41%	27 5%	7 1%	586
Você se sente apto para utilizar os recursos de TI?	174 30%	277 47%	102 17%	33 6%	586
Você utiliza o Moodlerooms (AVA) frequentemente?	305 52%	226 39%	37 6%	18 3%	586
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	117 20%	181 31%	221 38%	68 12%	587
Você utiliza o recurso de internet frequente?	266 45%	193 33%	94 16%	33 6%	586
Você utiliza o recurso de WIFI frequentemente?	144 25%	75 13%	51 9%	316 54%	586

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	1.686 21%	3.478 44%	2.064 26%	650 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	6.701 43%	6.043 39%	1.940 12%	905 6%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	509	61%
Localização	57	7%
Preço	151	18%
Prestígio da Faculdade	14	2%
Qualidade do curso	89	11%
Outros	20	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	1	0%
Obter diploma	48	6%
Obter melhor emprego	319	38%
Obter melhor salário	105	13%
Ter um bom ambiente de convivência	3	0%
Ter um ensino de qualidade	351	42%
Outros	13	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	16	2%
Não estou trabalhando	150	18%
Estagiário	155	18%
Auxiliar	167	20%
Assistente	161	19%
Analista	89	11%
Supervisor	22	3%
Coordenador	14	2%
Gerente	31	4%
Diretor	1	0%
Outros	34	4%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	914	88%
INSATISFEITO	92	9%
NÃO SEI RESPONDER	27	3%

Qual a sua renda mensal atual?

Não possuo renda	34	4%
De 0 até 880	216	26%
De 881 até 1760	348	41%
De 1761 até 3720	154	18%
De 3721 até 5000	17	2%
De 5001 até 8800	11	1%

Qual a renda mensal da sua família?

Não possuo renda	21	5%
De 0 até 880	37	9%
De 881 até 1760	93	24%
De 1761 até 3720	241	61%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	16	2%
Atendimento - Telefônico	7	1%
Comunicação com o aluno	18	2%
Coordenador	83	8%
Currículo do curso (disciplinas)	52	5%
Incentivo financeiro (bolsas variadas)	106	11%
Infraestrutura física	71	7%
Infraestrutura Tecnológica	18	2%
Localização	263	26%
Mensalidade	122	12%
Professor	243	24%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	260	26%
Atendimento - Telefônico	104	10%
Comunicação com o aluno	124	13%
Coordenador	32	3%
Currículo do curso (disciplinas)	52	5%
Incentivo financeiro (bolsas variadas)	58	6%
Infraestrutura física	62	6%
Infraestrutura Tecnológica	104	10%
Localização	29	3%
Mensalidade	57	6%
Professor	109	11%

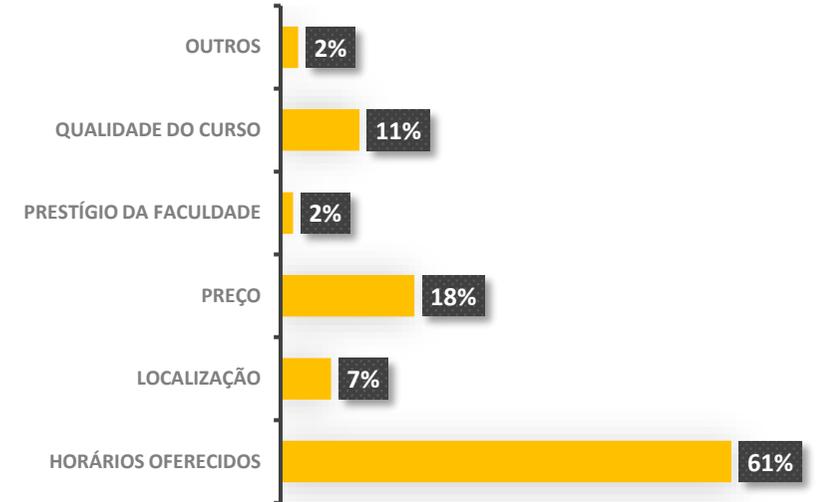
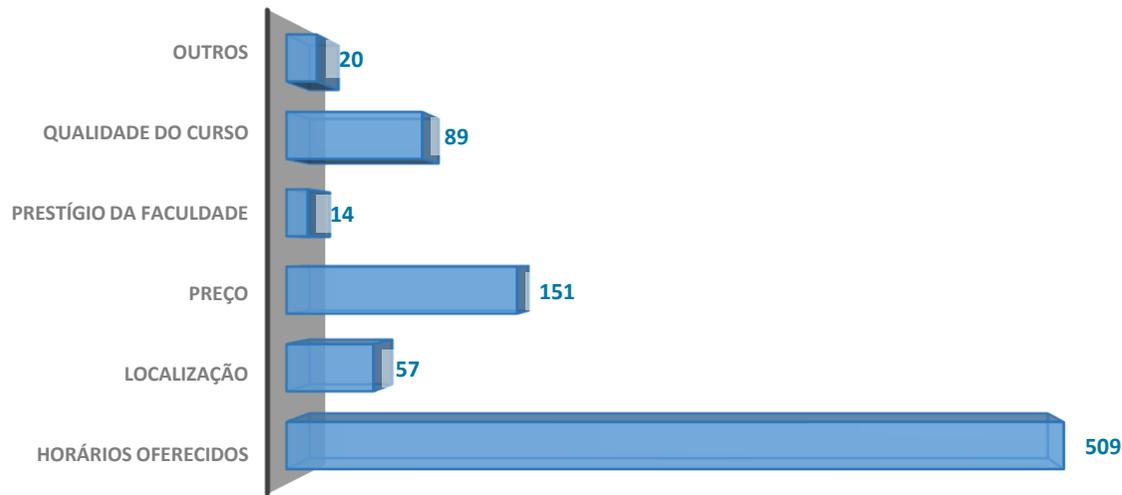
ÍNDICE DE ADEÇÃO:

1034

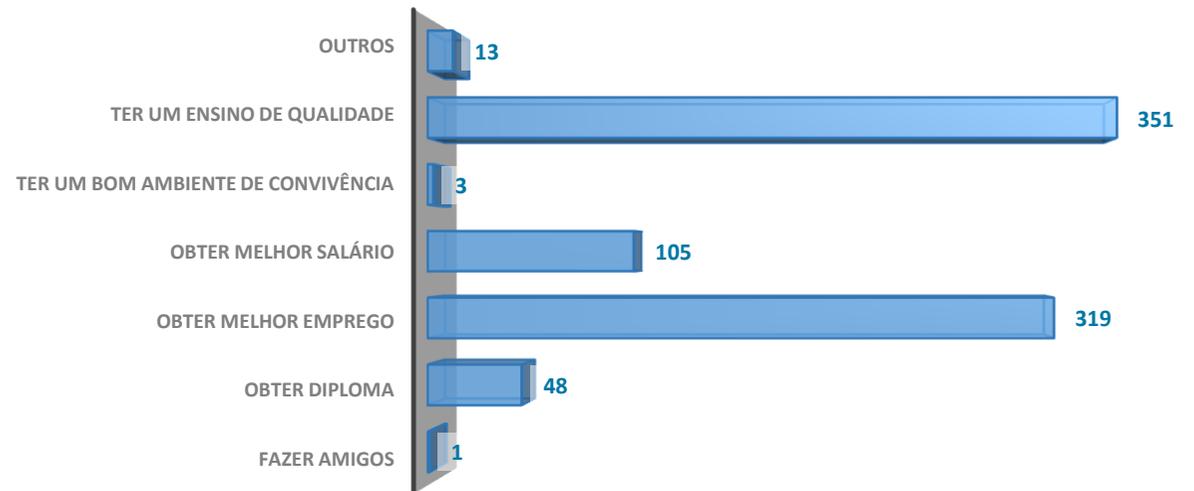
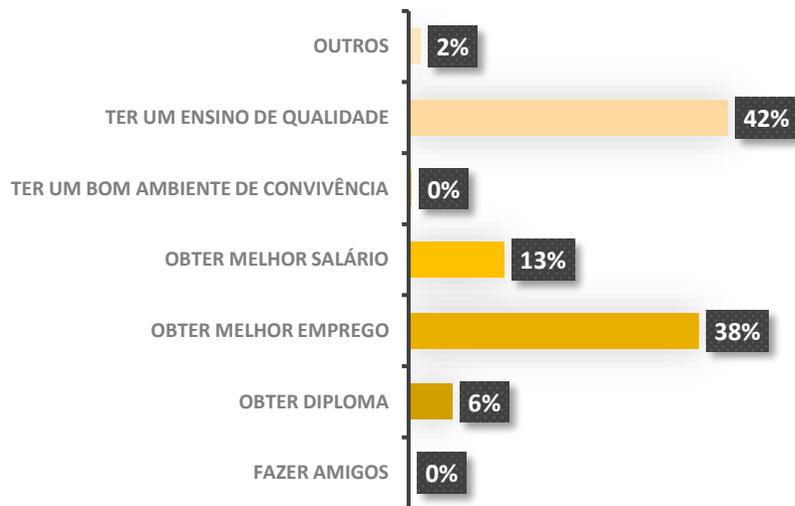
49,11%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

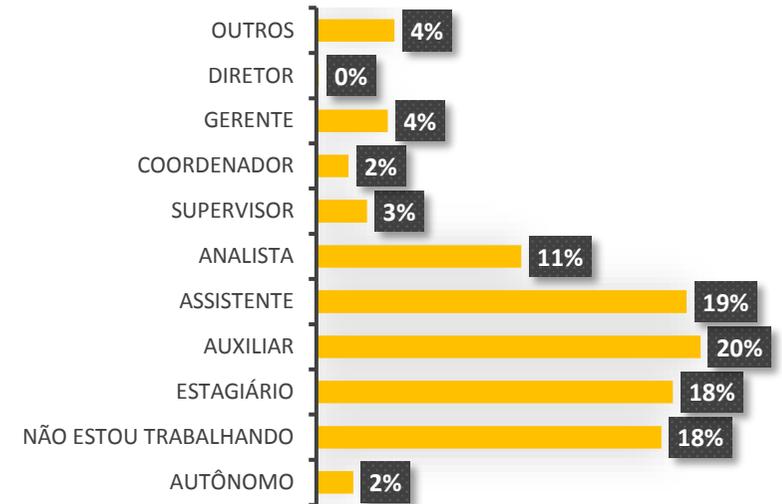
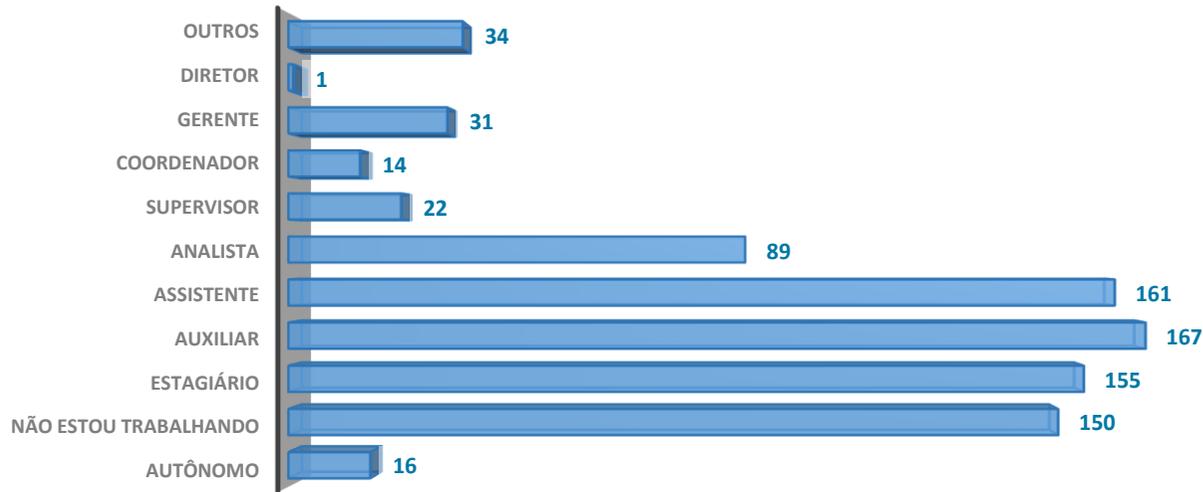


O que é mais importante para você ao cursar uma faculdade?

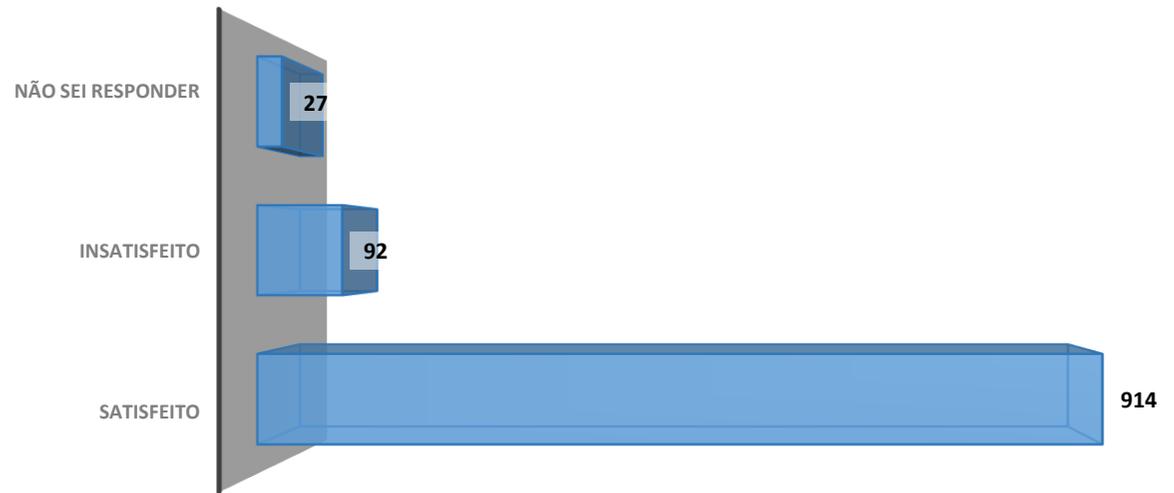
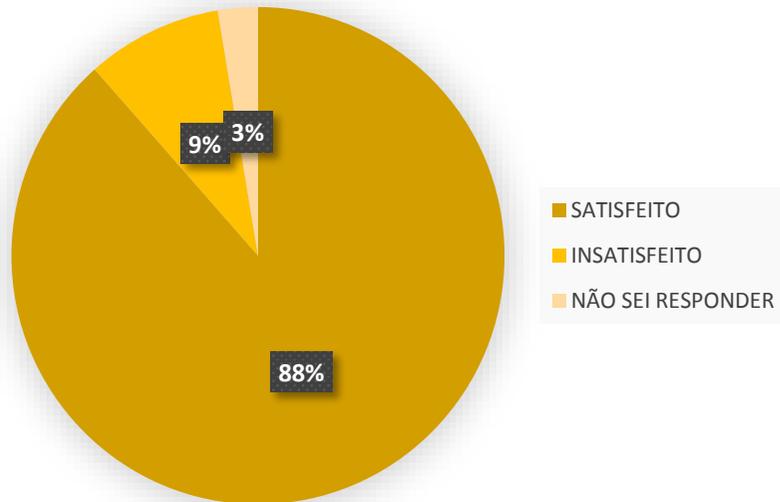




Qual o cargo que você ocupa na empresa em que trabalha?

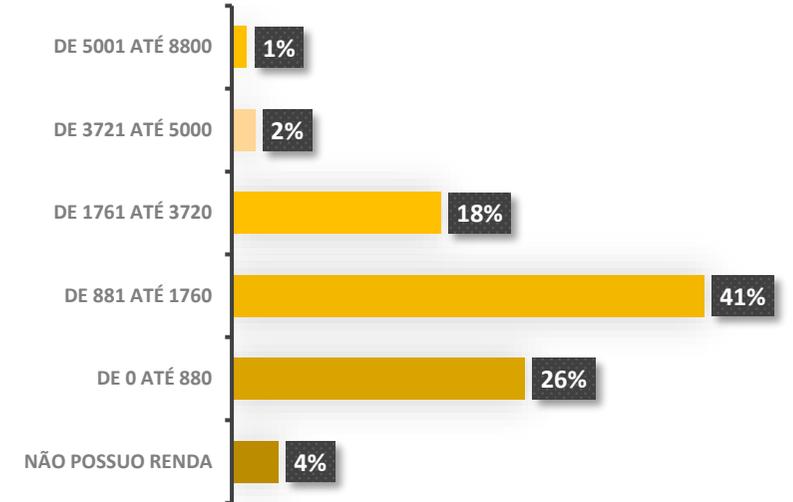
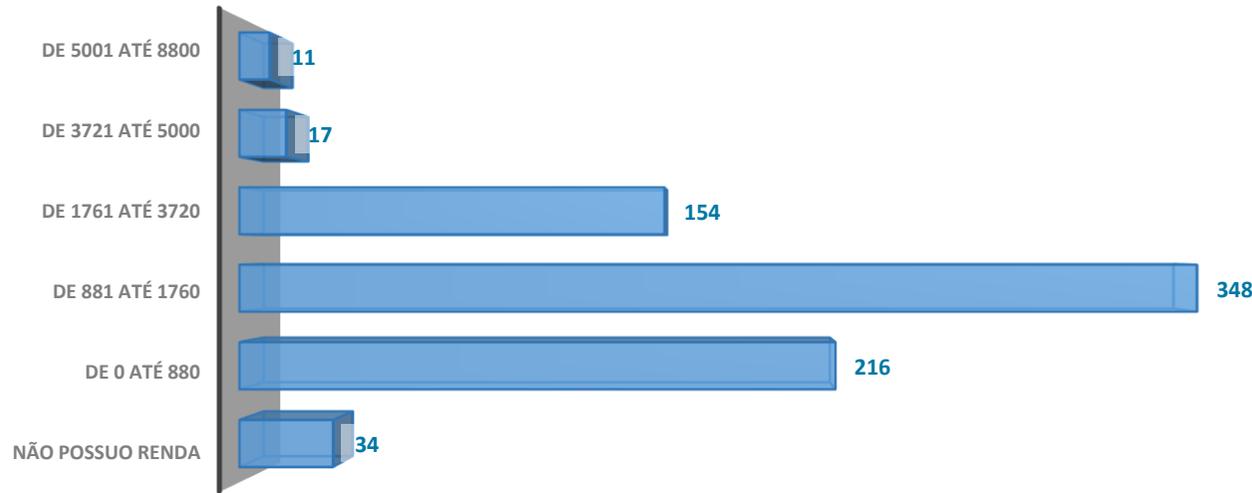


O CURSO - Em relação ao seu curso, você se considera:

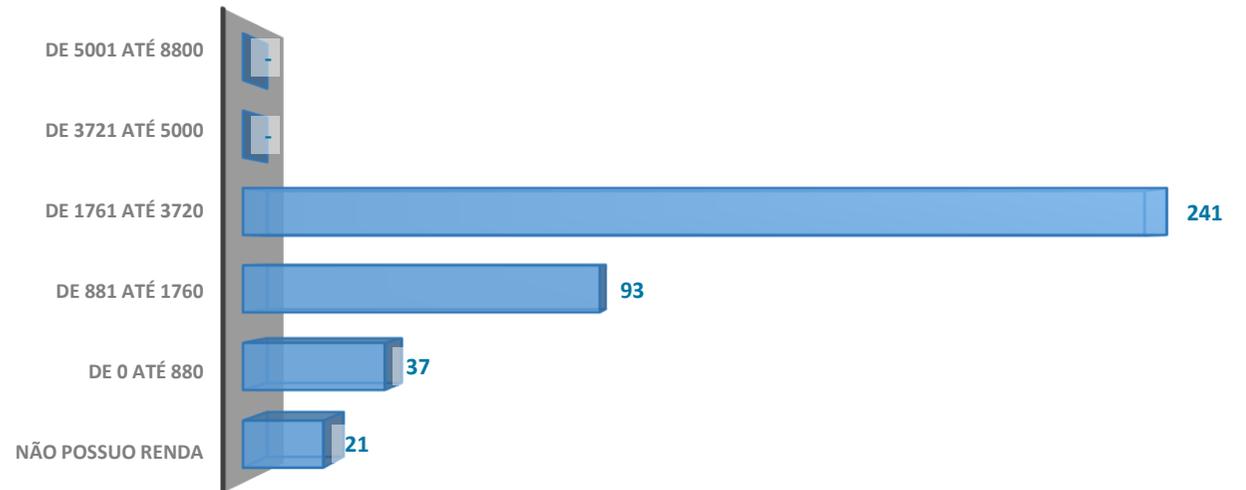
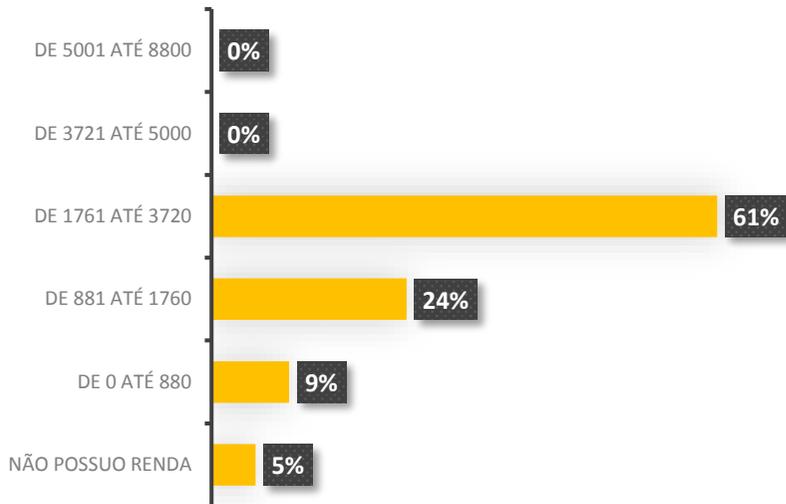




Qual a sua renda mensal atual?

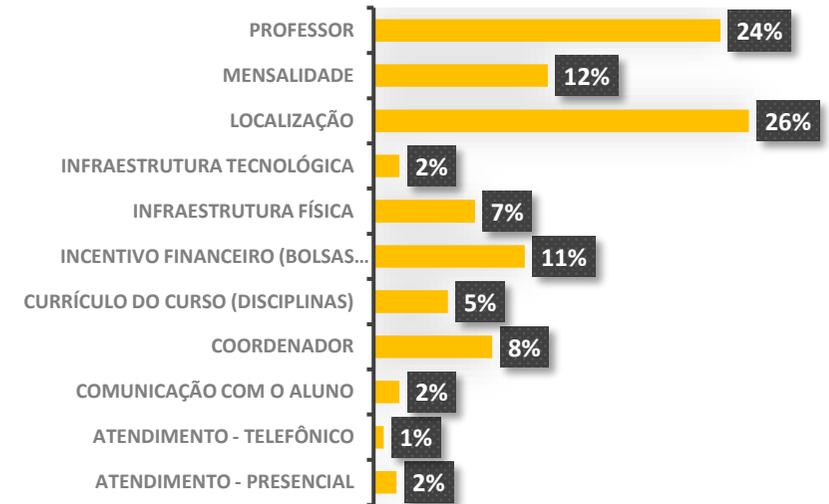
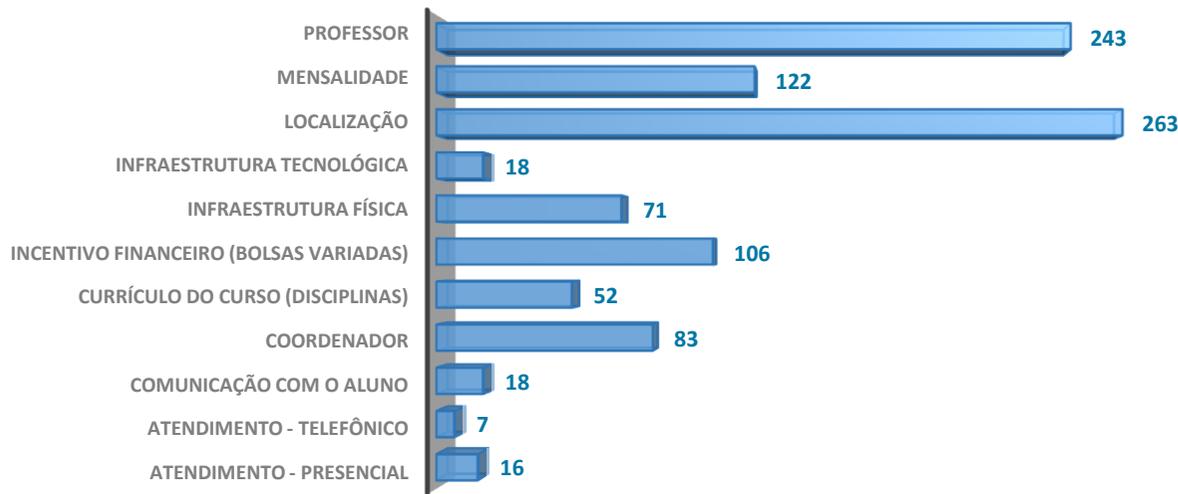


Qual a renda mensal da sua família?

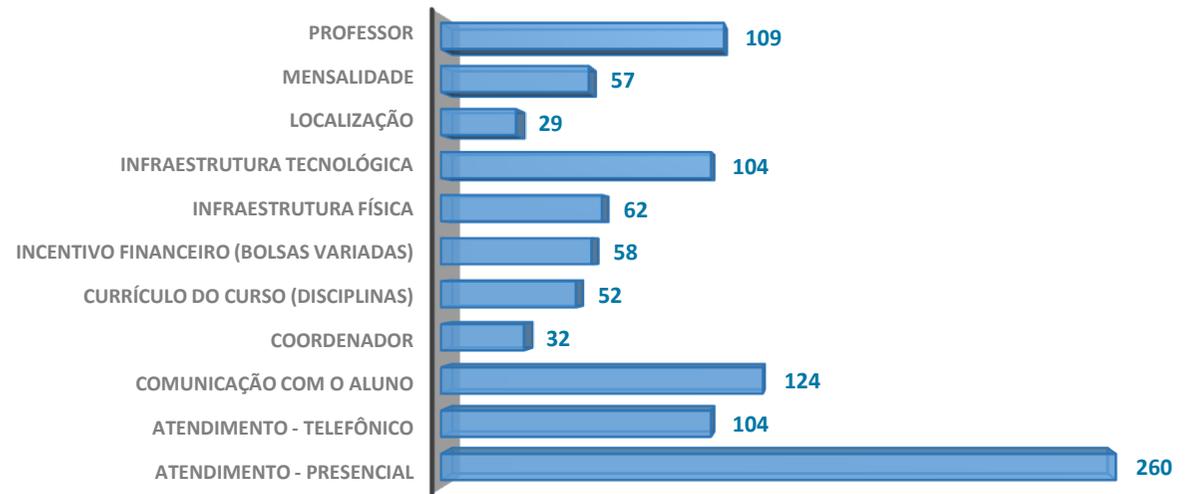
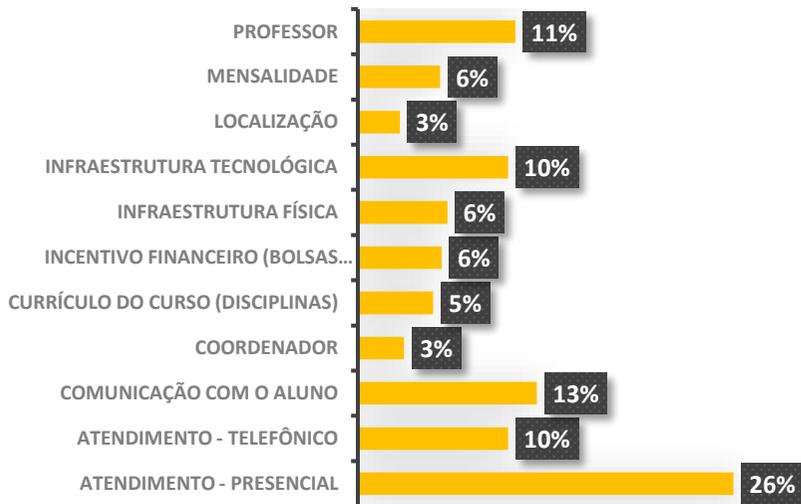




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

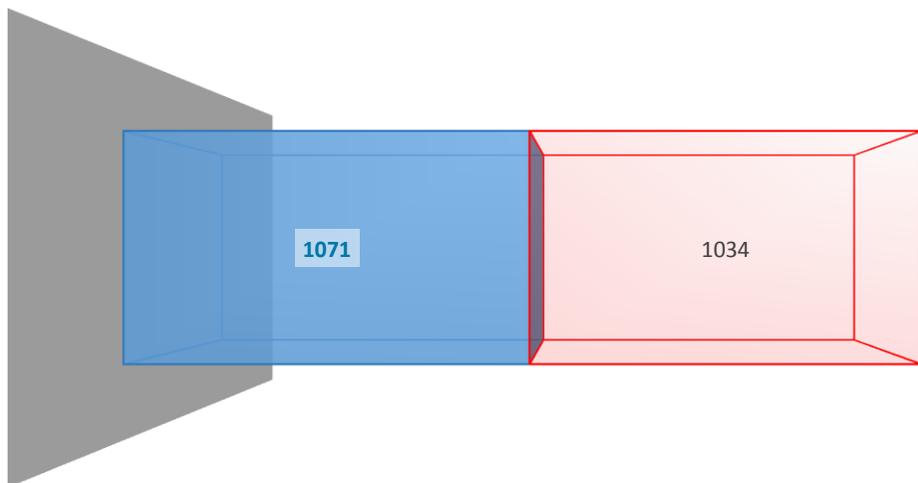


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

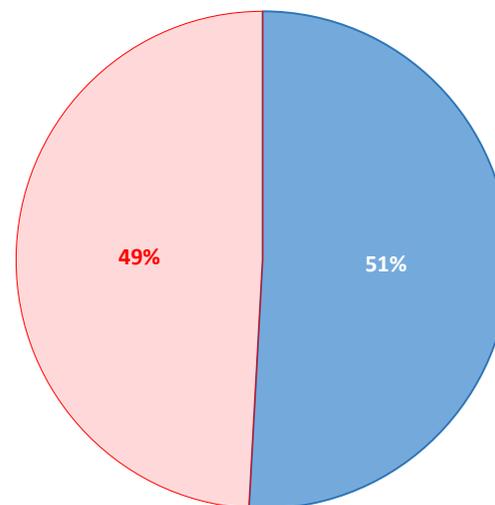




ÍNDICE DE ADEÇÃO:

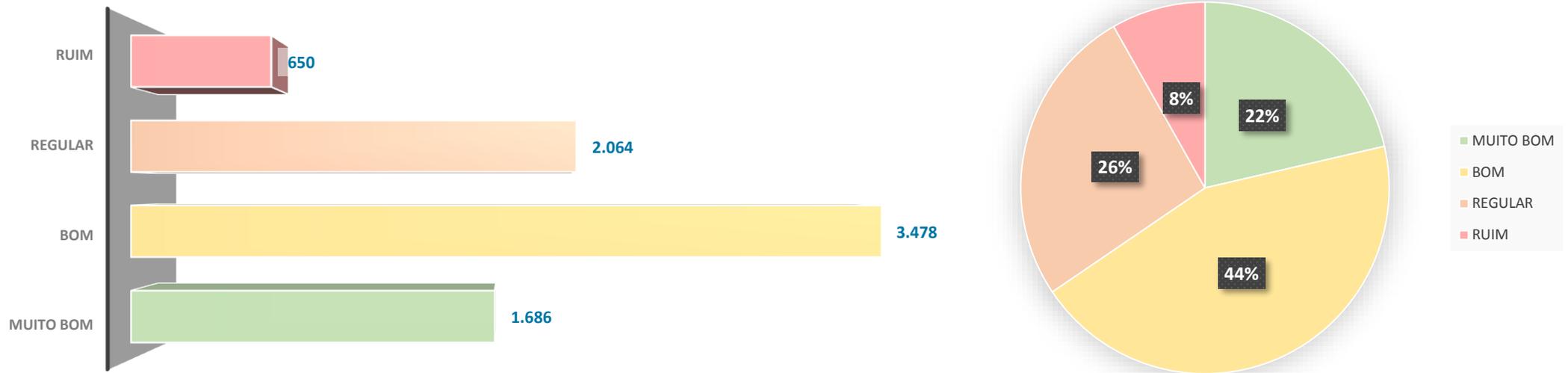


■ Não responderam
■ Responderam

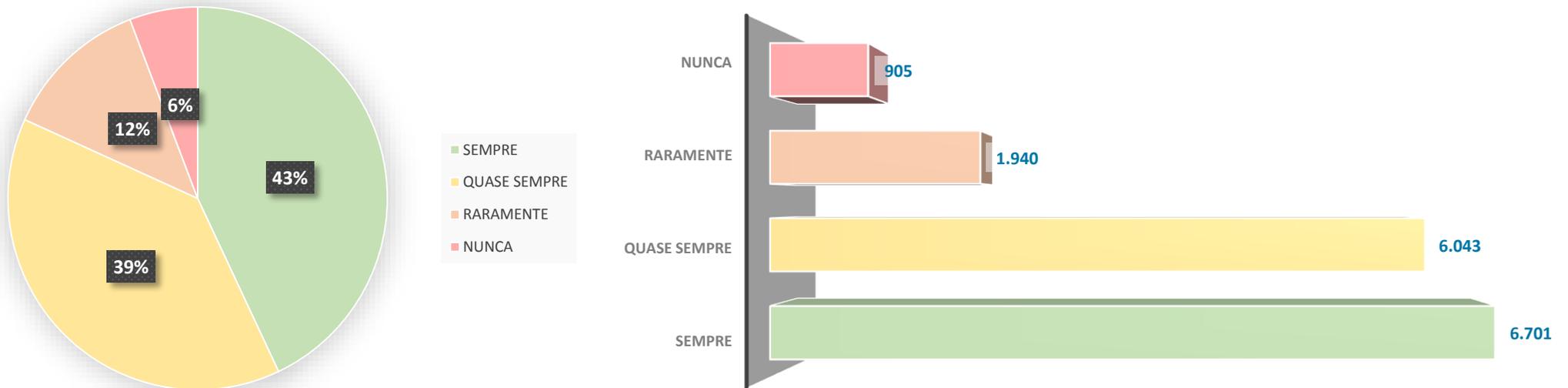




GERAL - Questões Objetivas Qualitativas

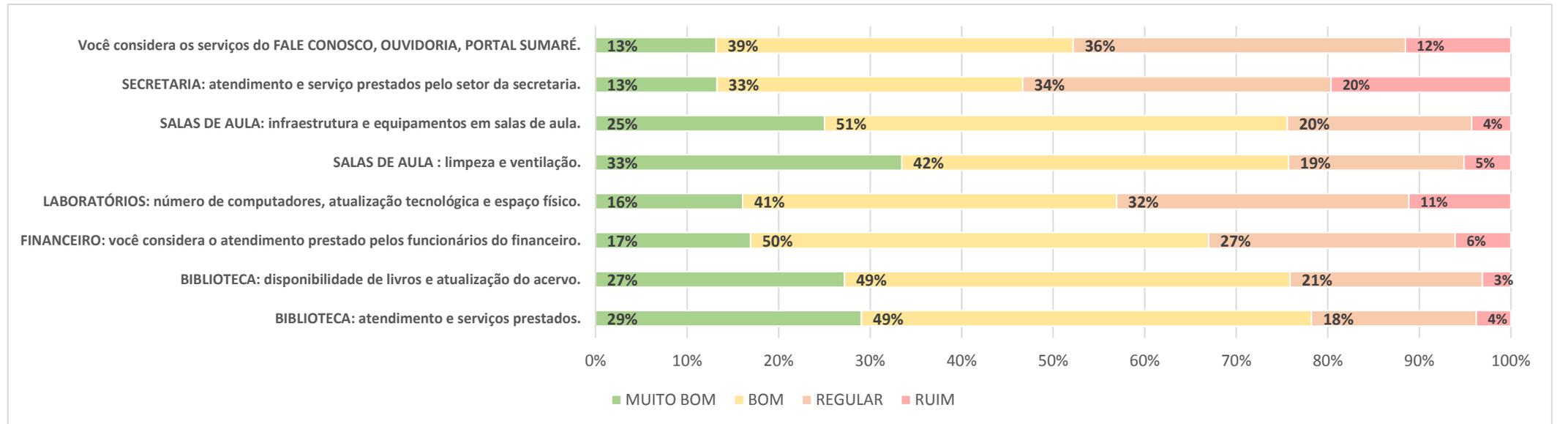


GERAL - Questões Objetivas Periodicidade



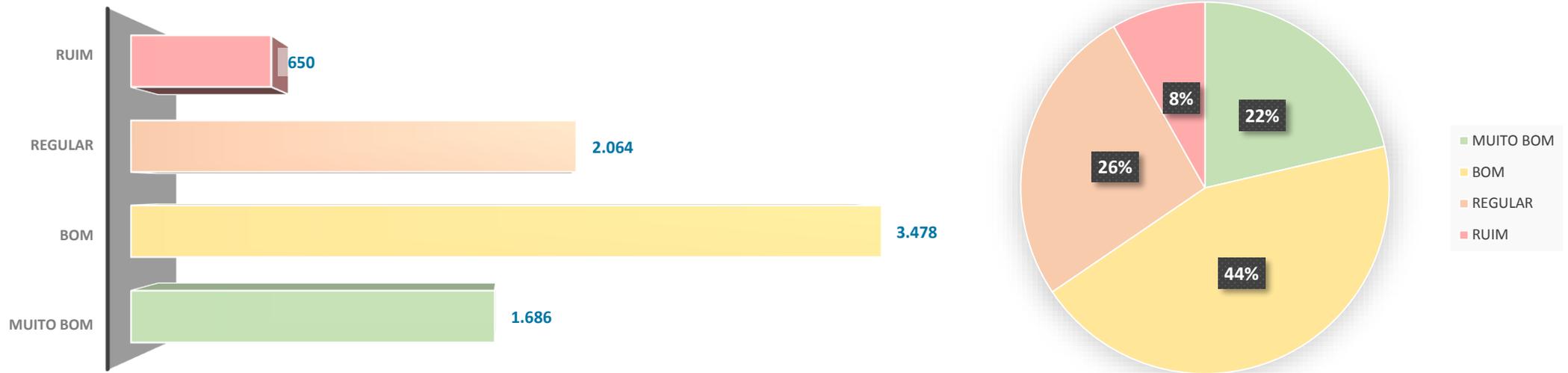


Questões Objetivas

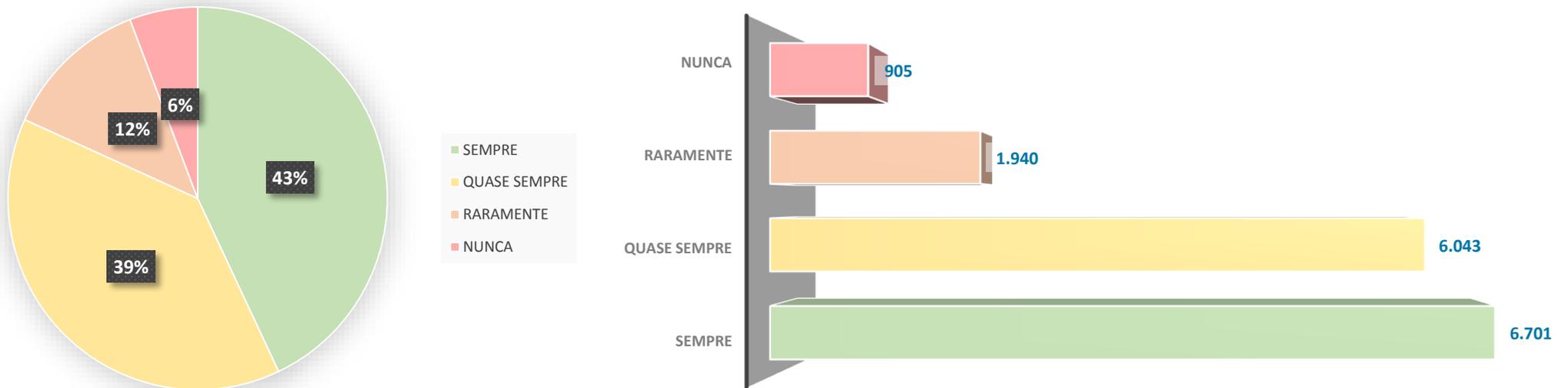




GERAL - Questões Objetivas Qualitativas

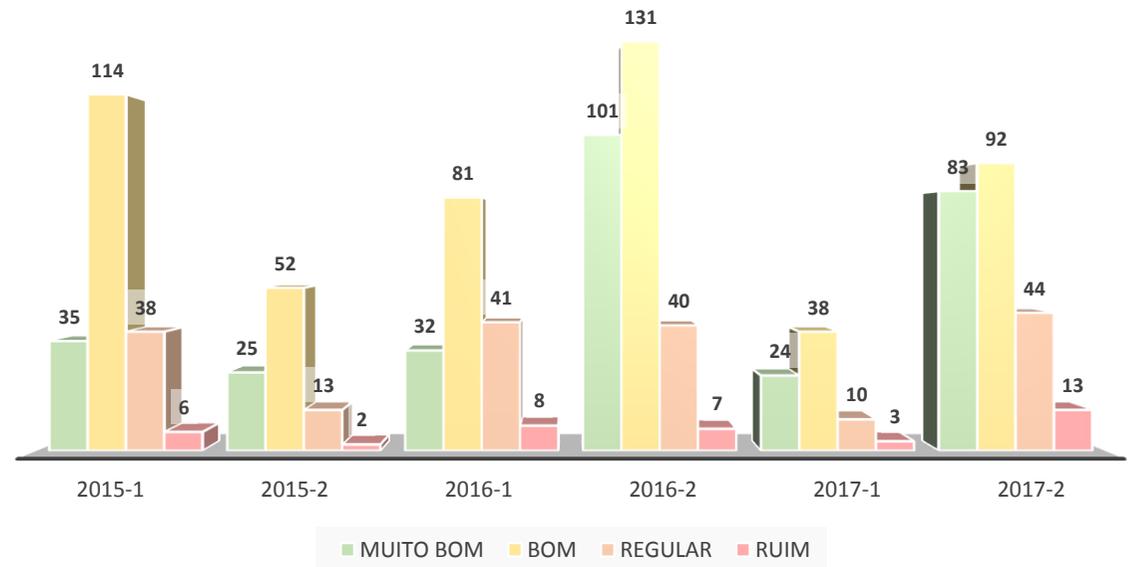
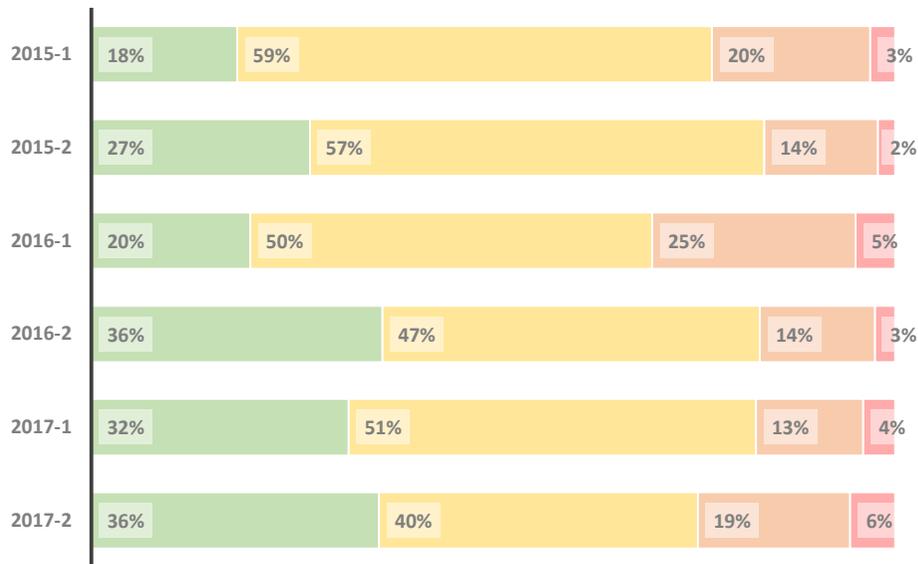
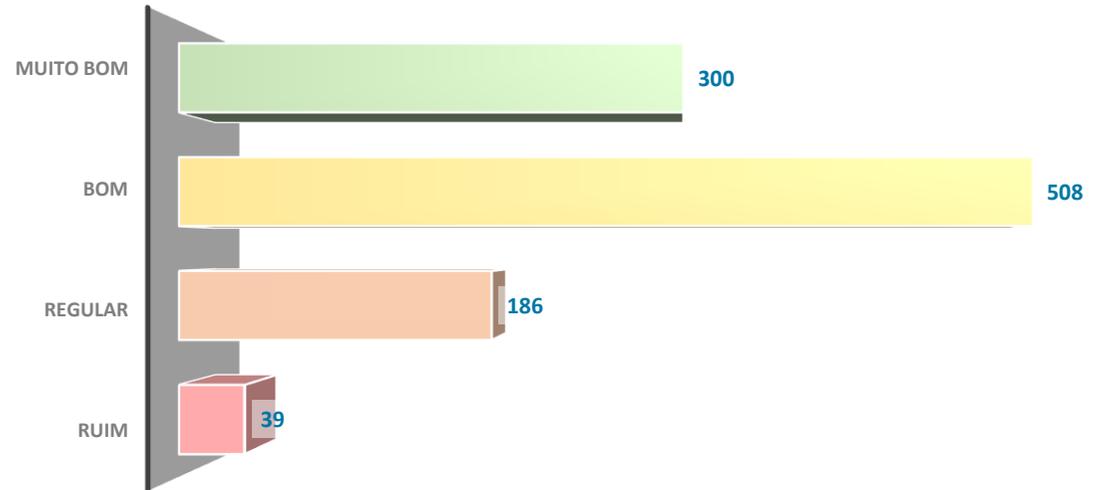
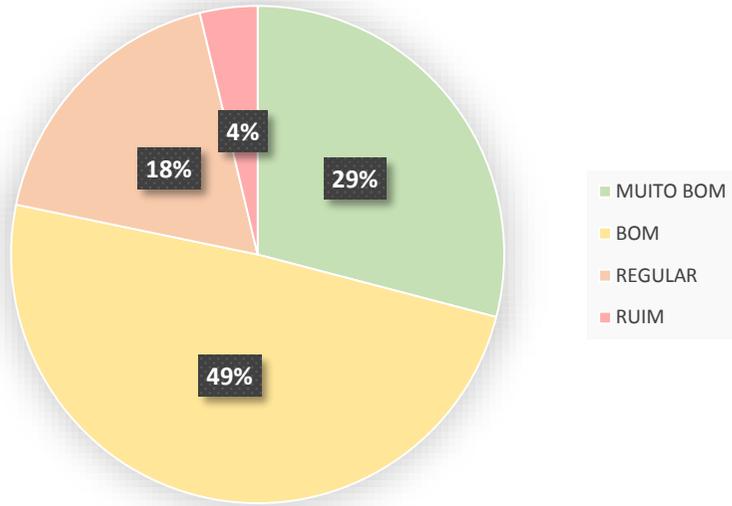


GERAL - Questões Objetivas Periodicidade



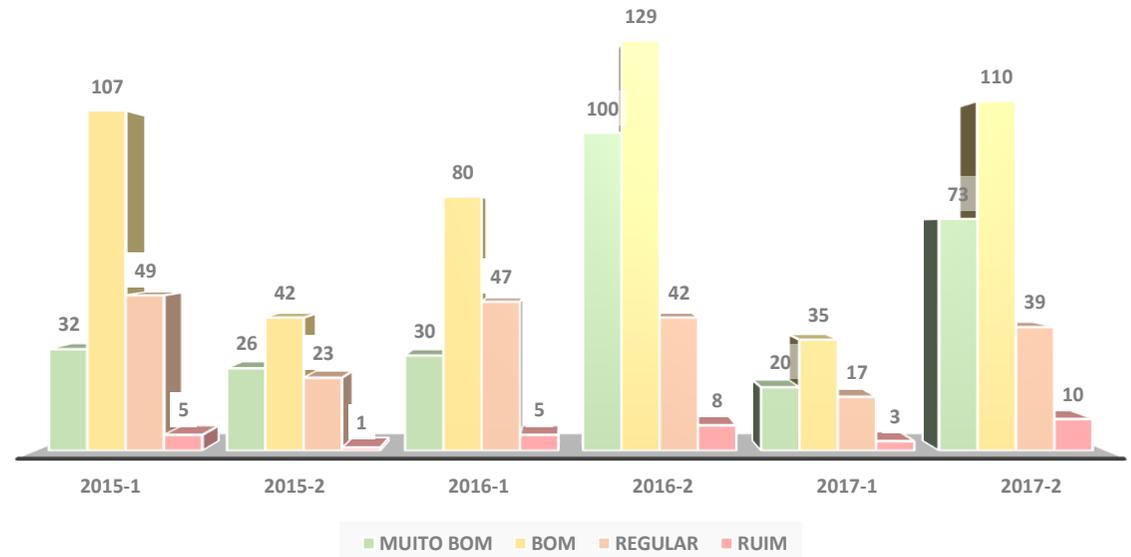
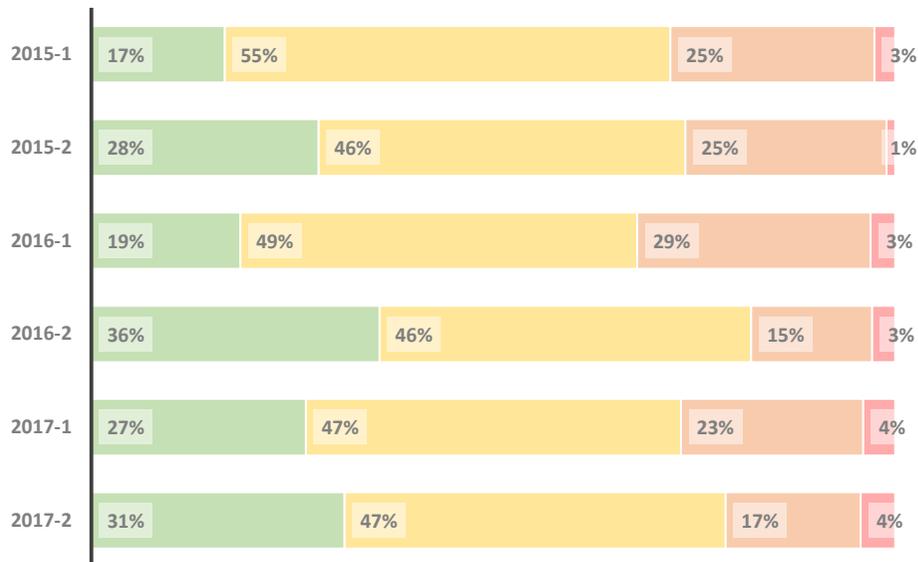
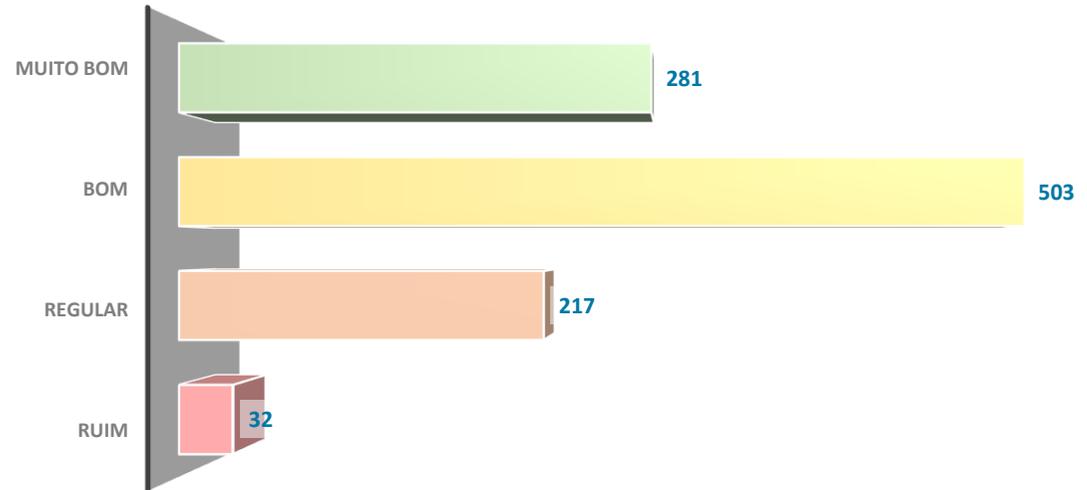
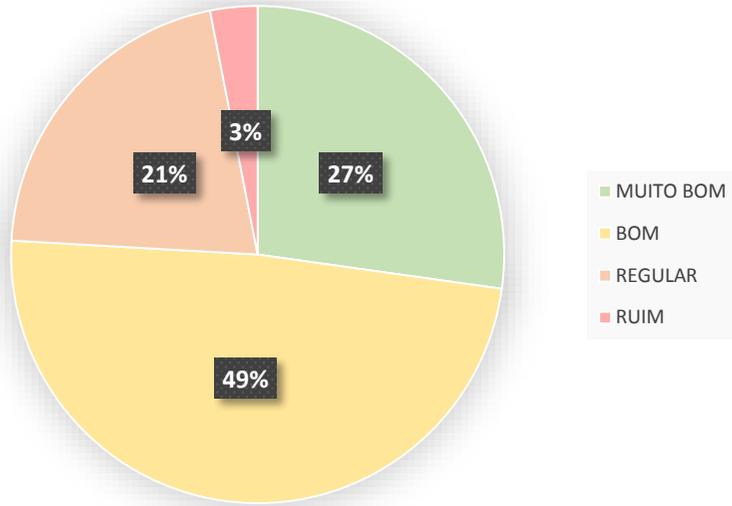


BIBLIOTECA: atendimento e serviços prestados.



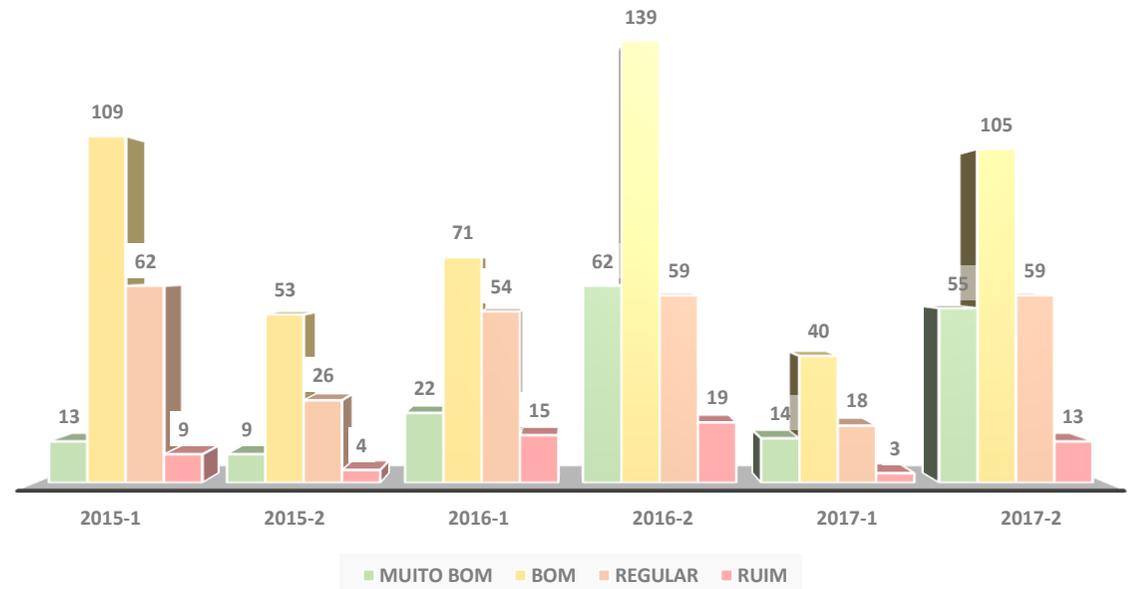
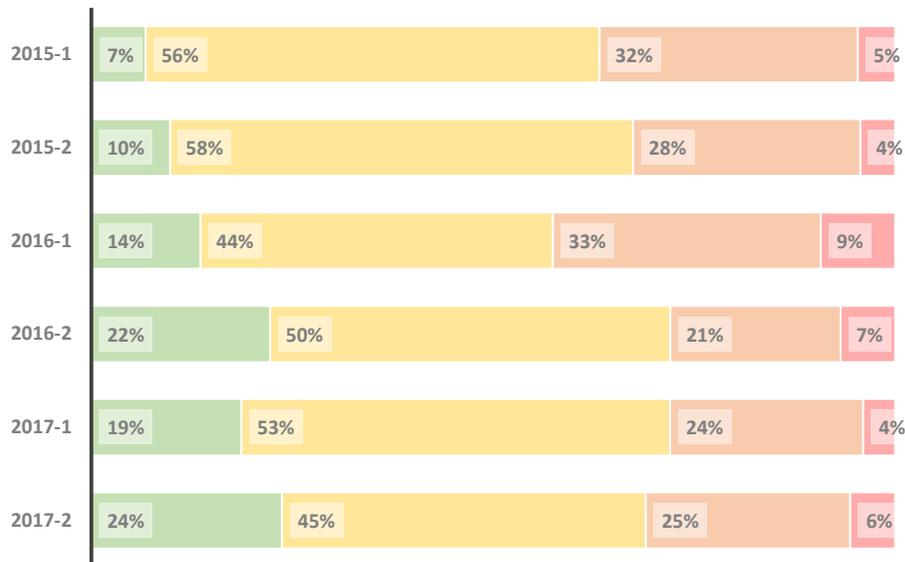
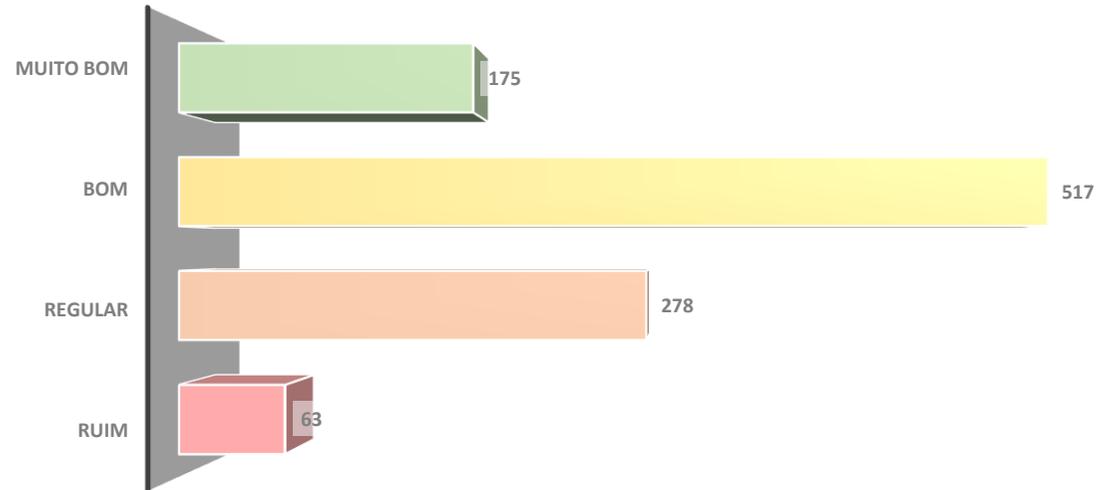
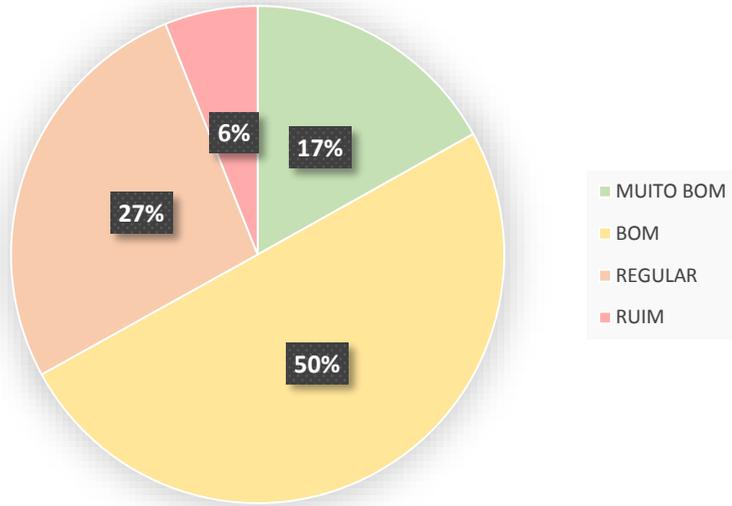


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



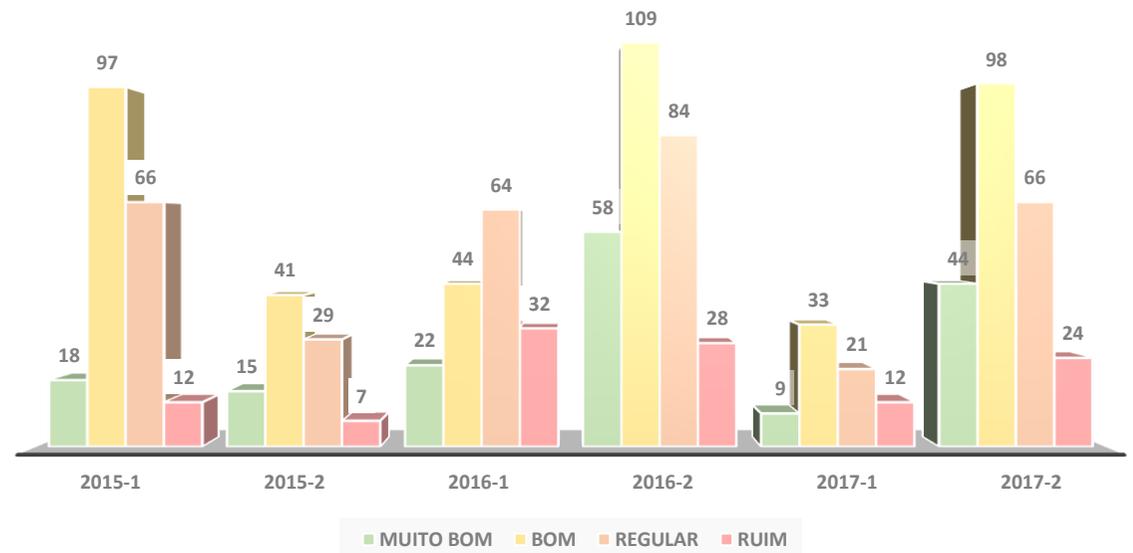
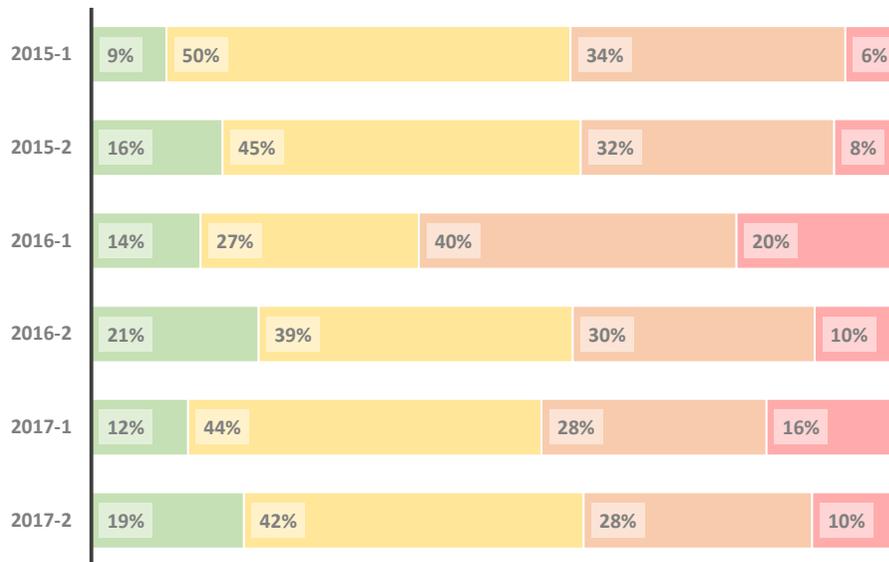
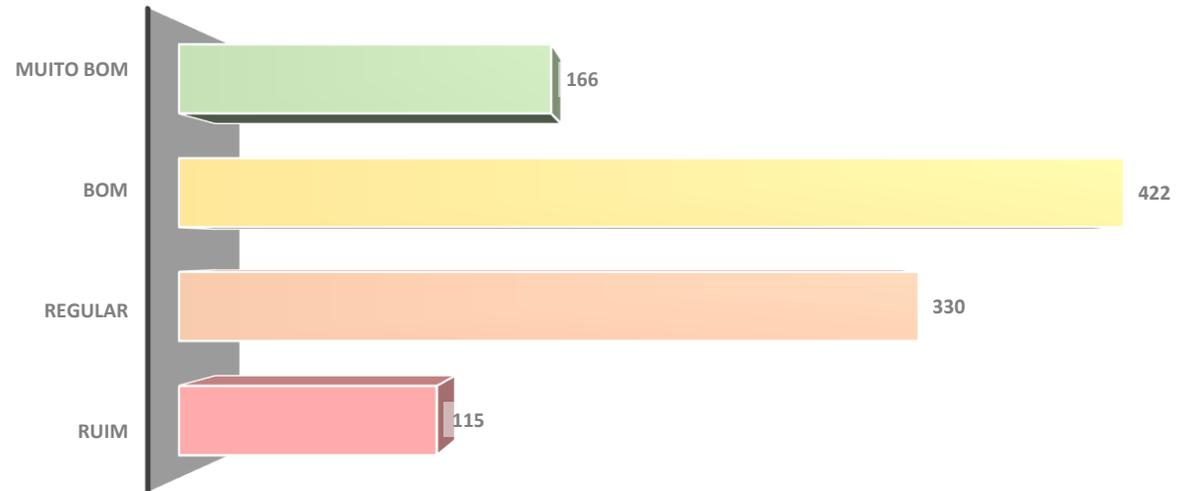
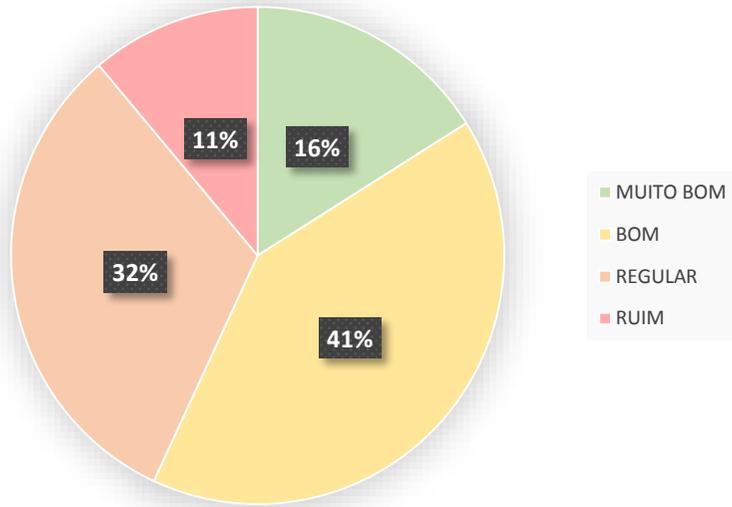


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



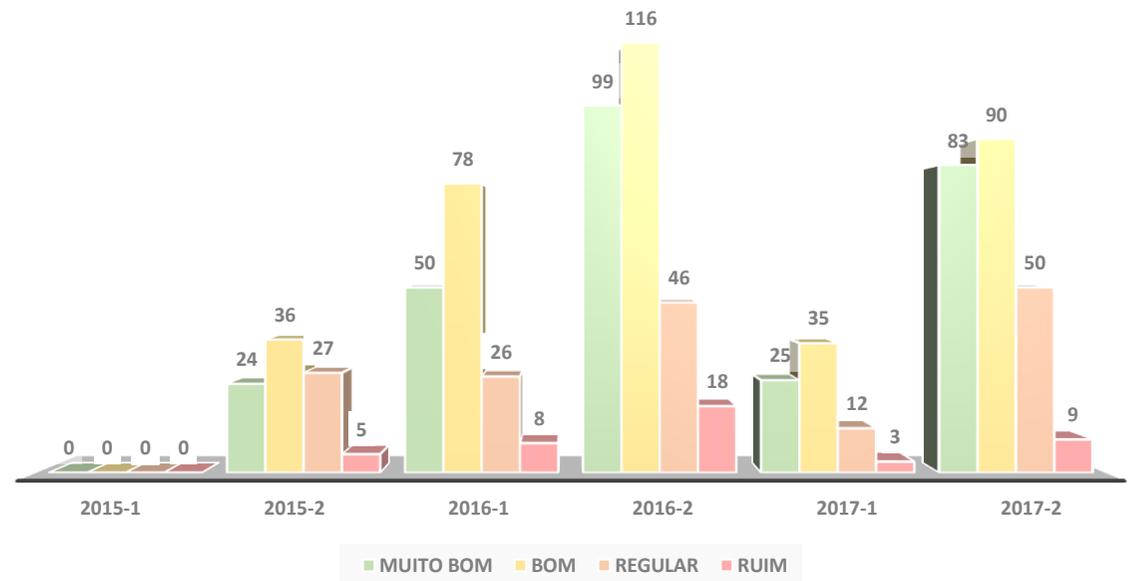
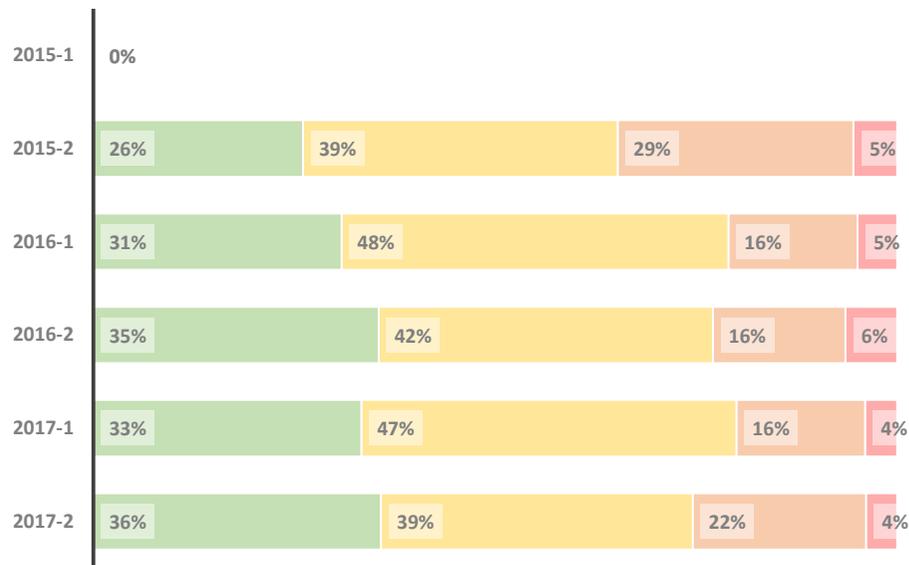
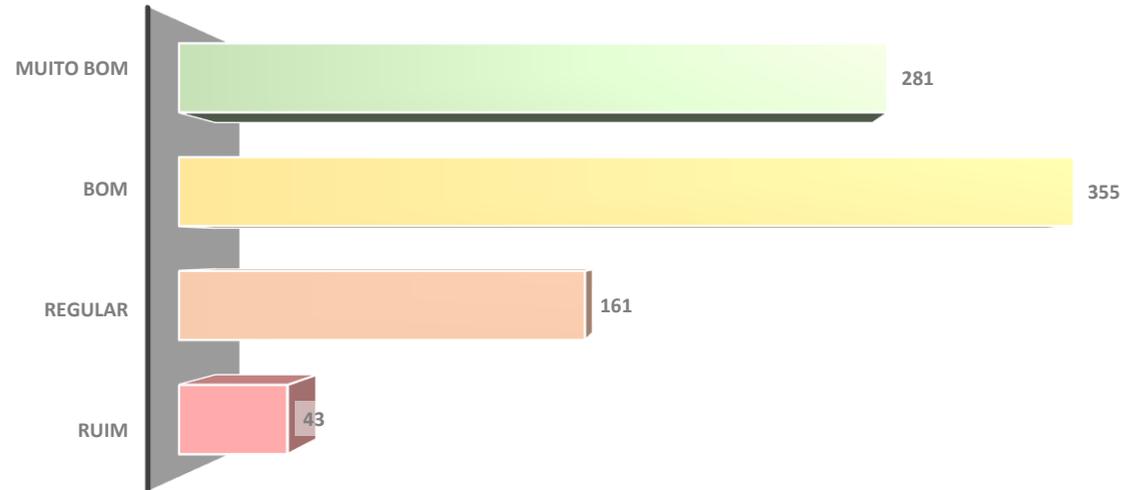
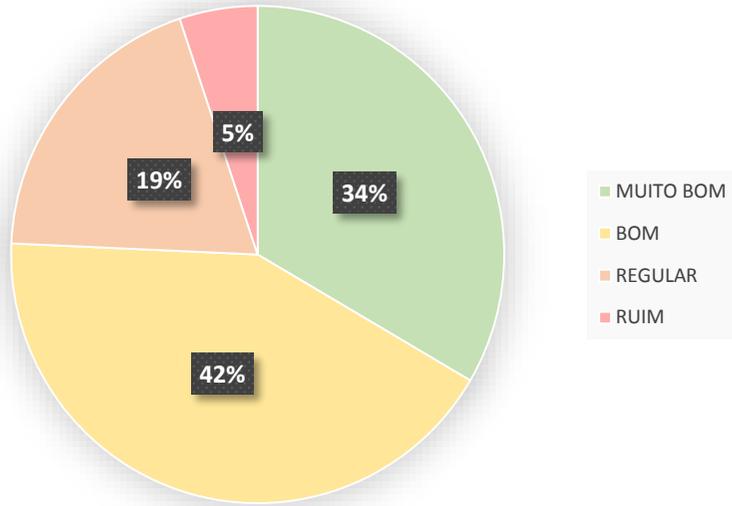


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



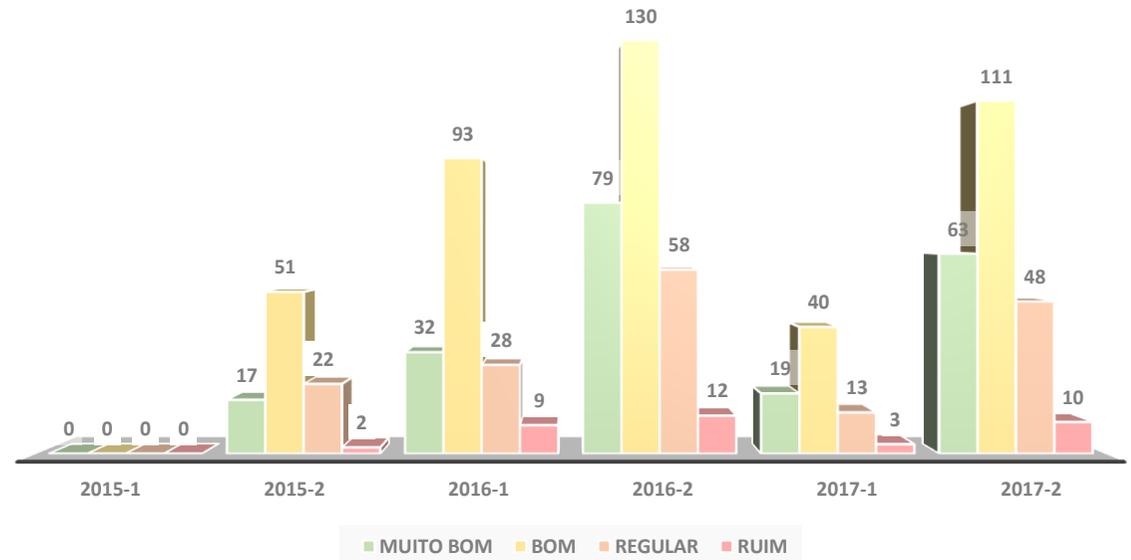
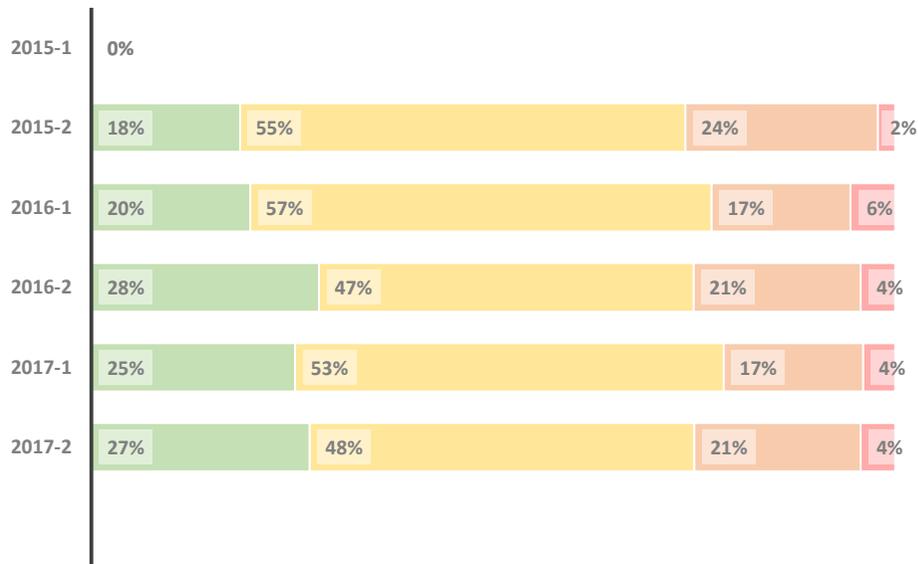
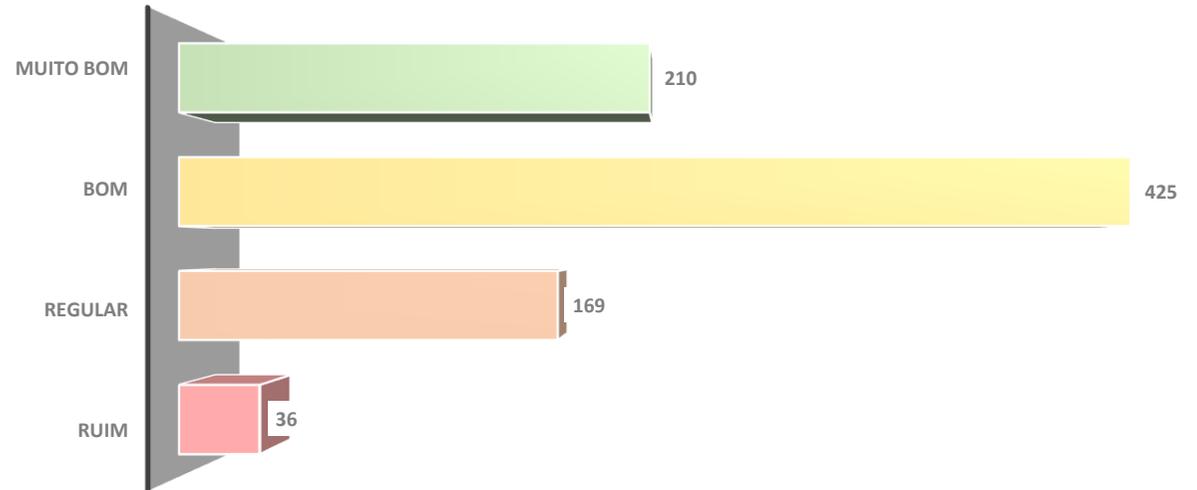
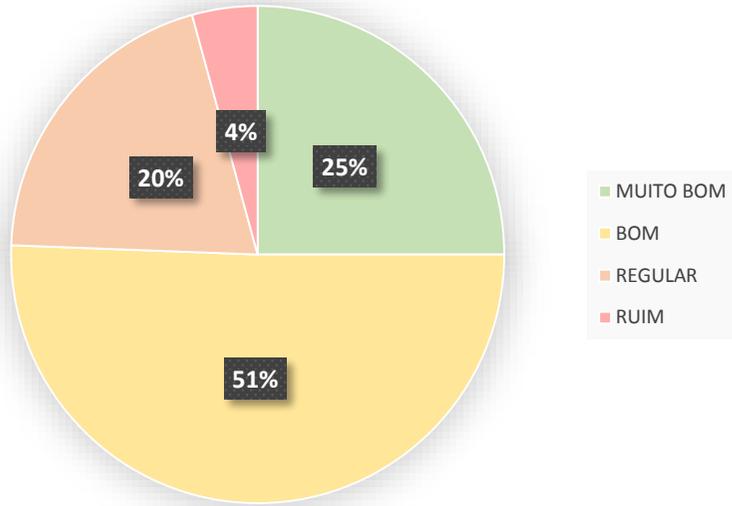


SALAS DE AULA : limpeza e ventilação.



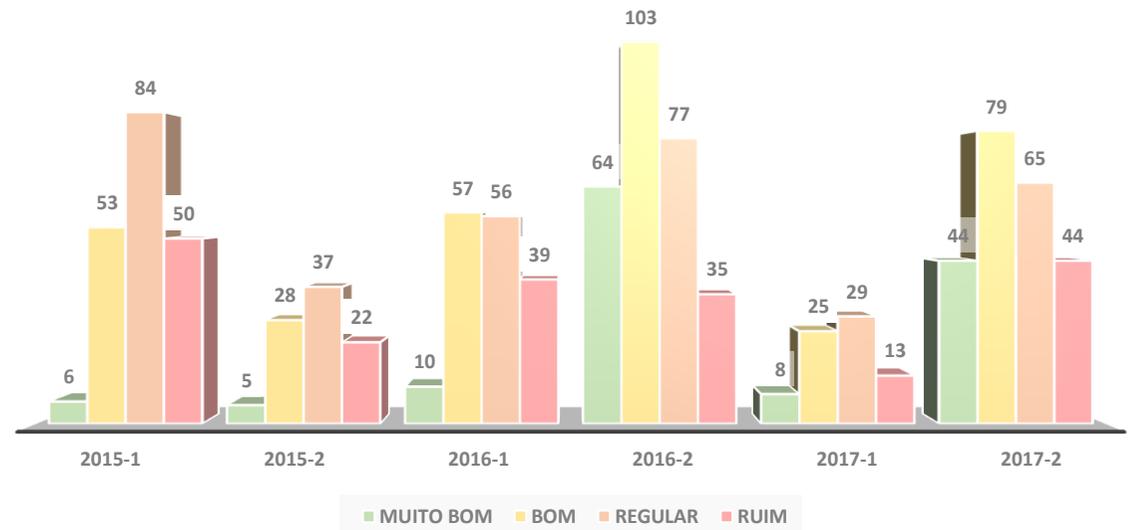
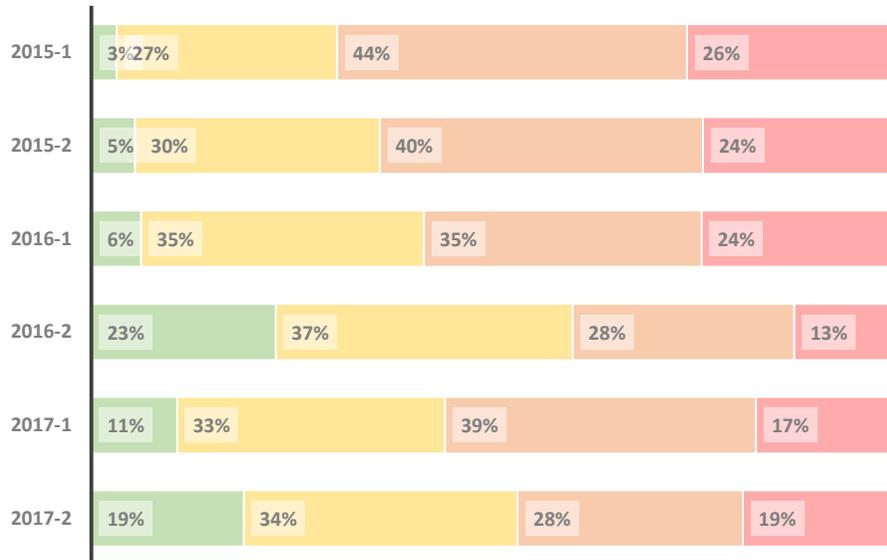
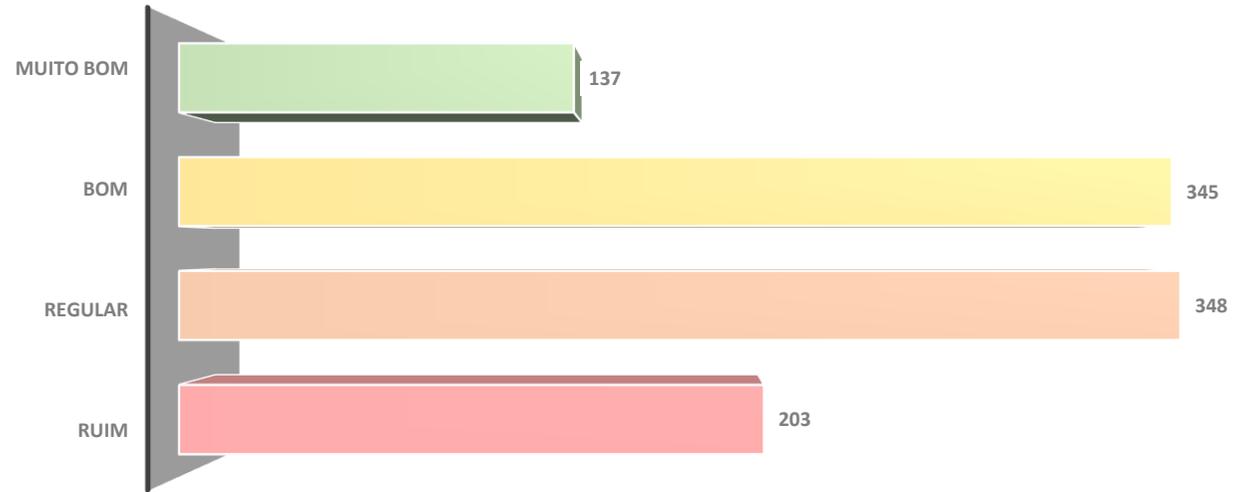
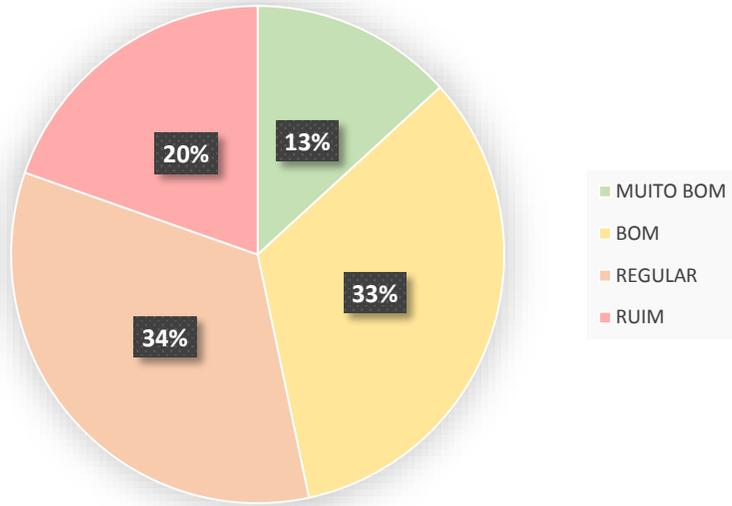


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



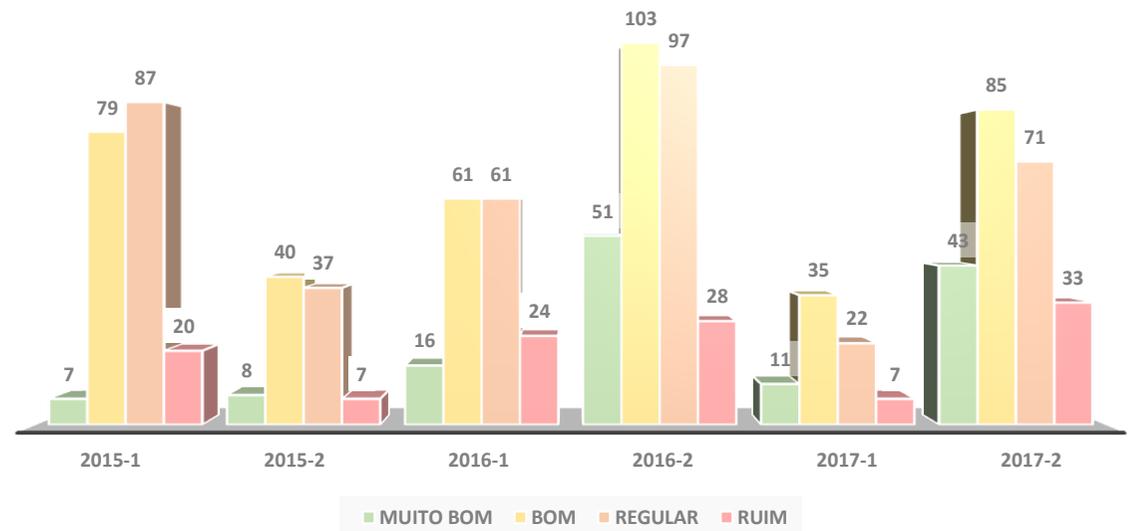
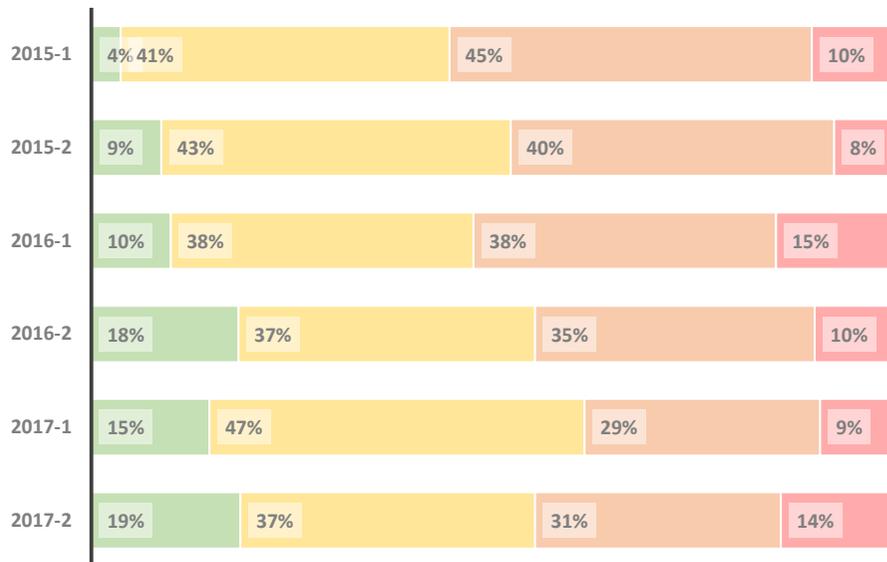
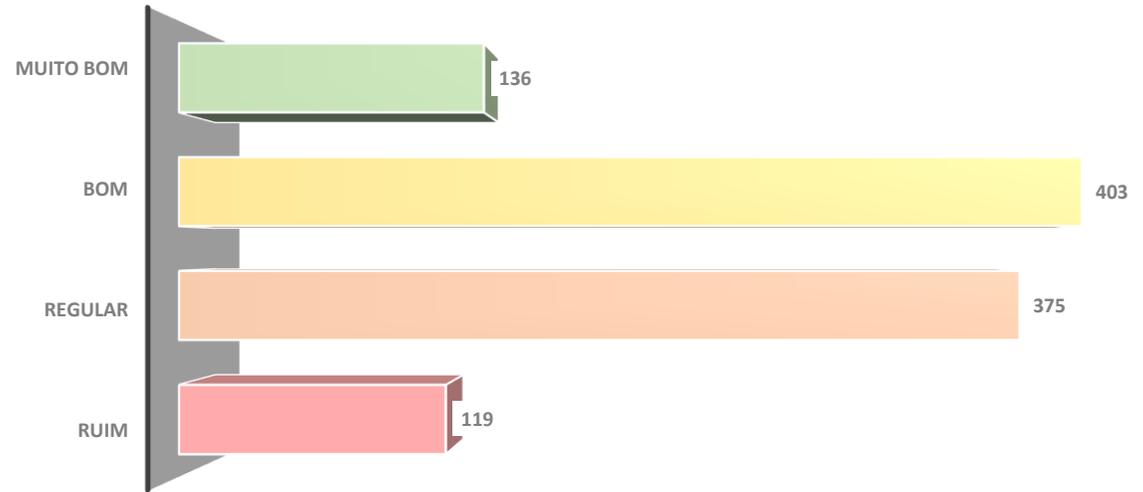
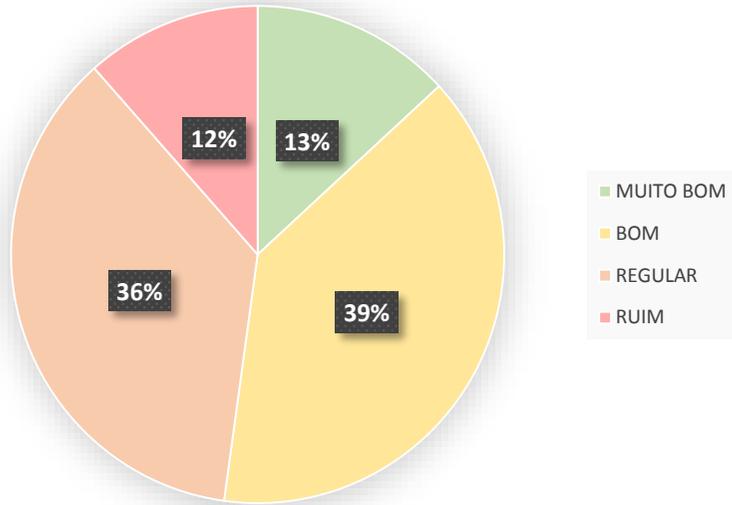


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



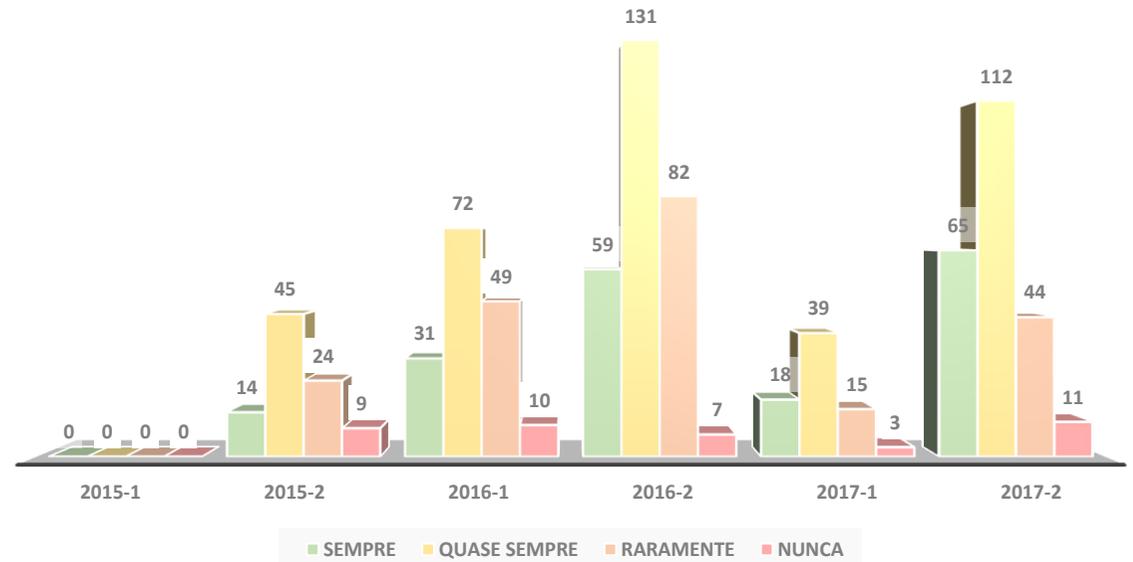
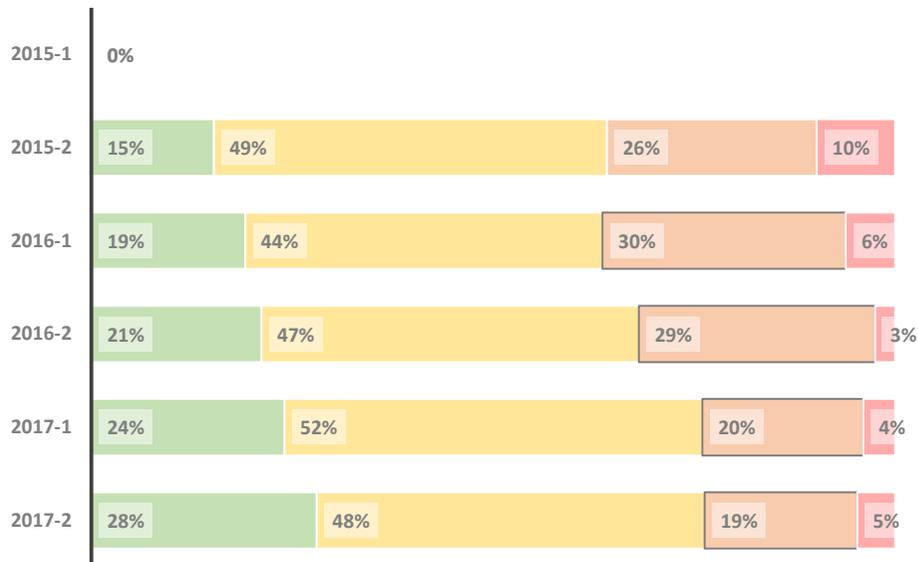
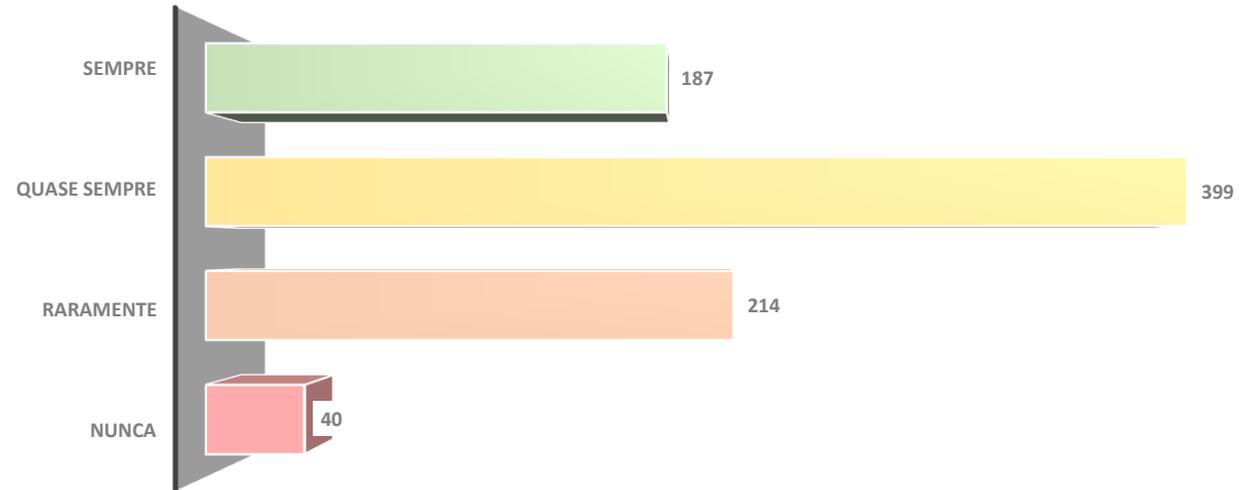
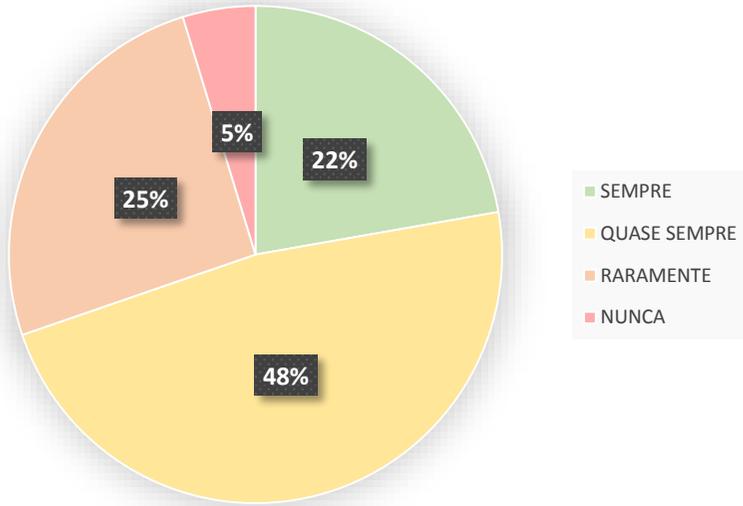


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



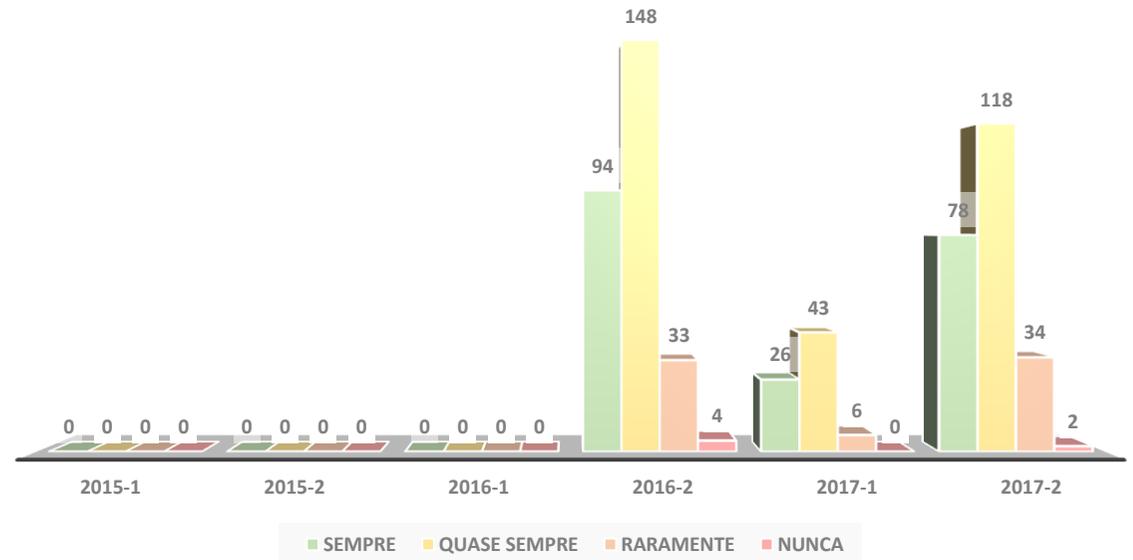
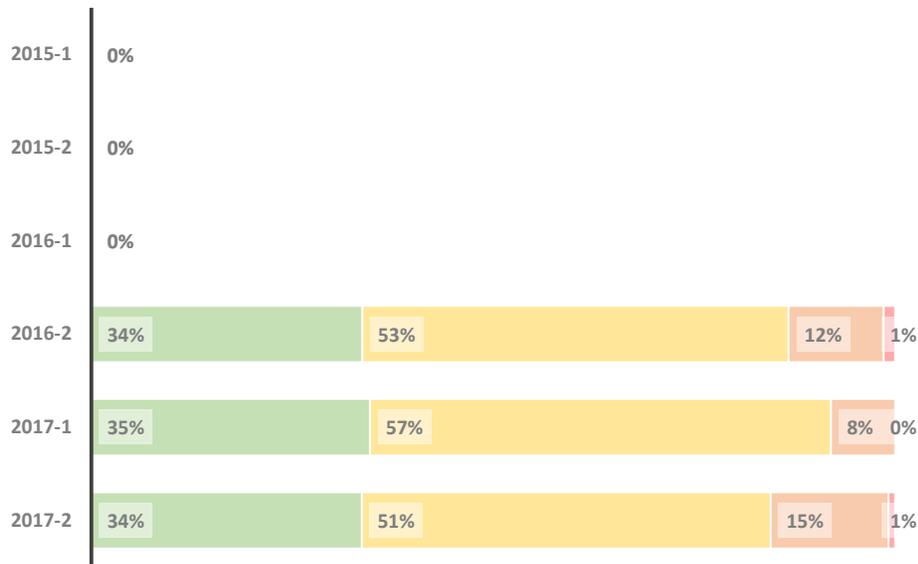
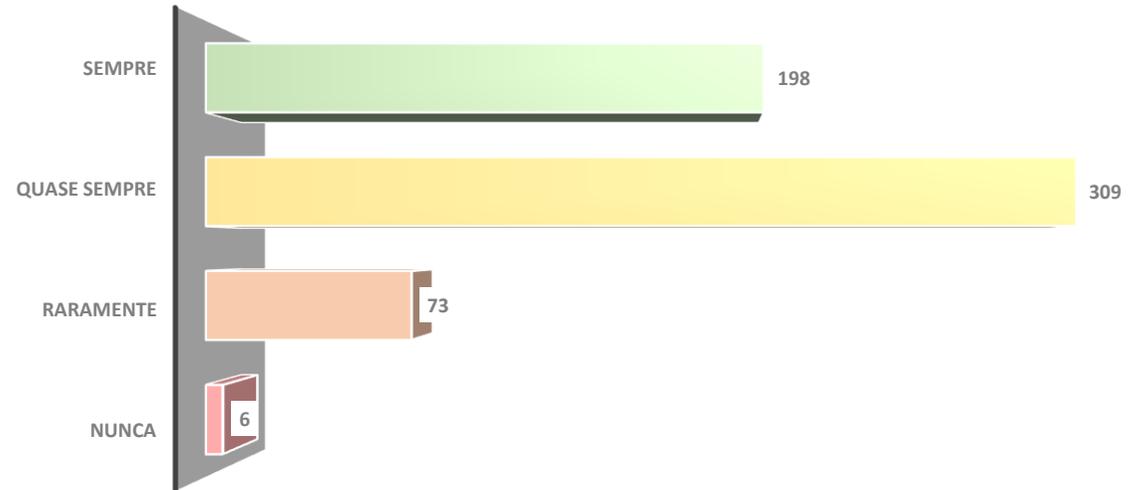
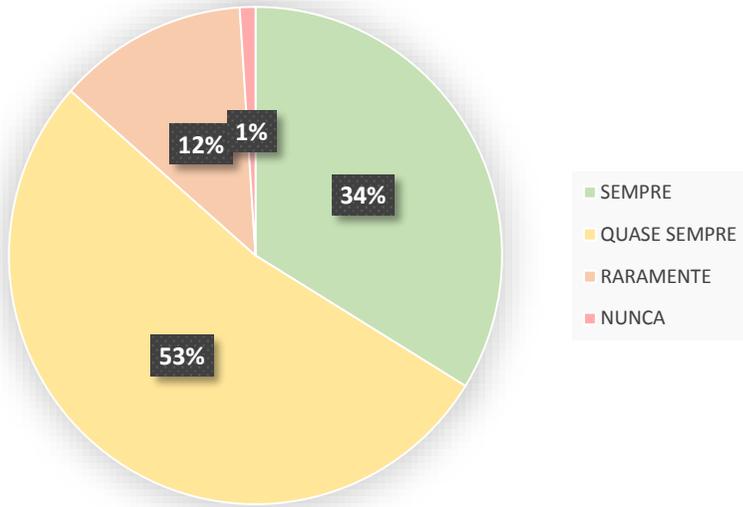


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



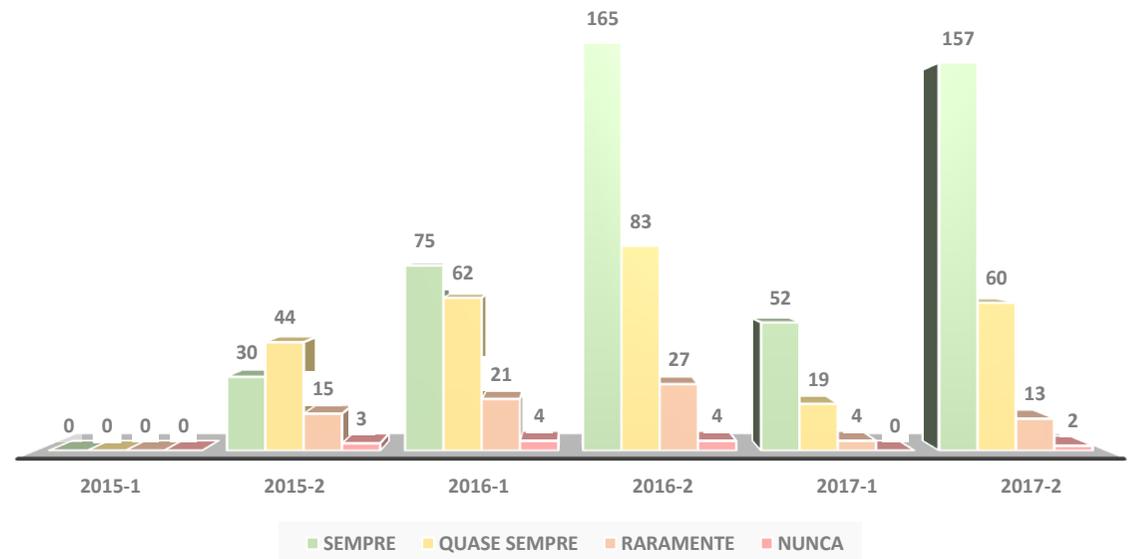
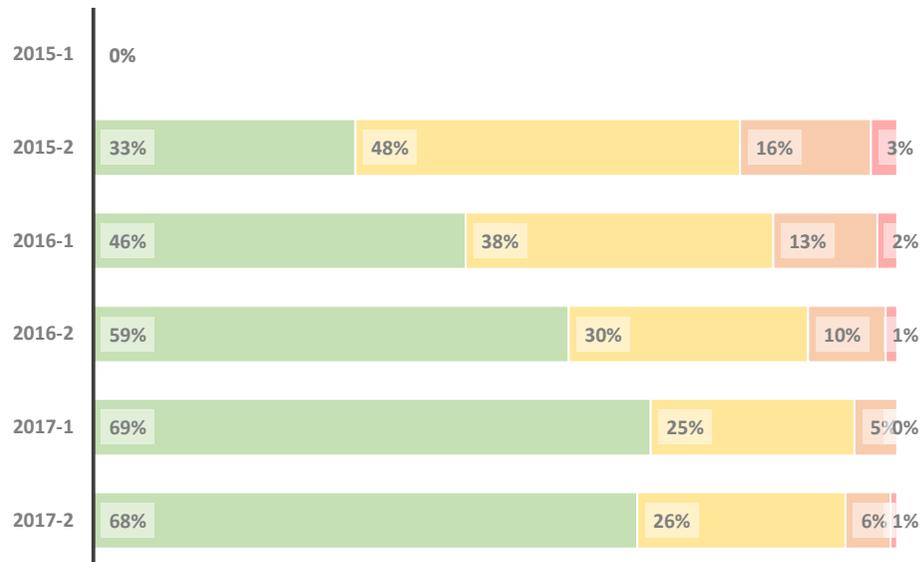
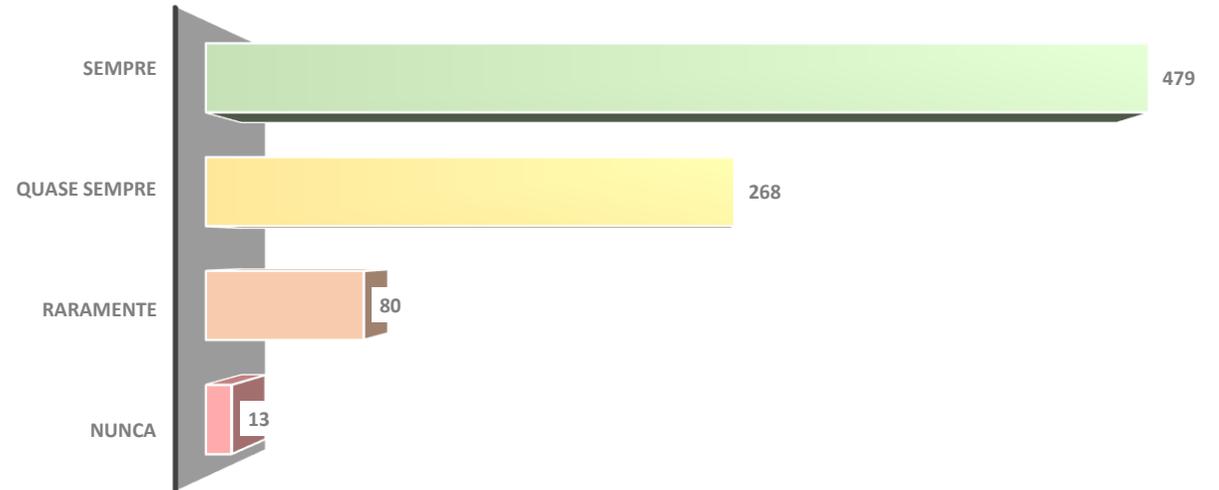
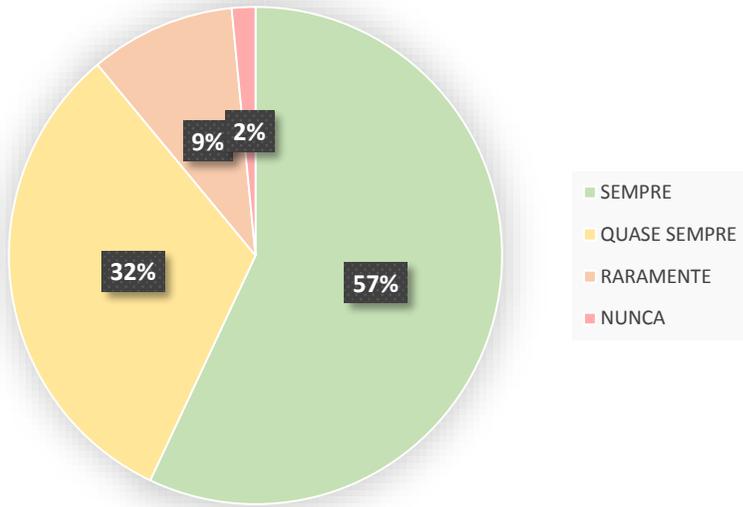


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



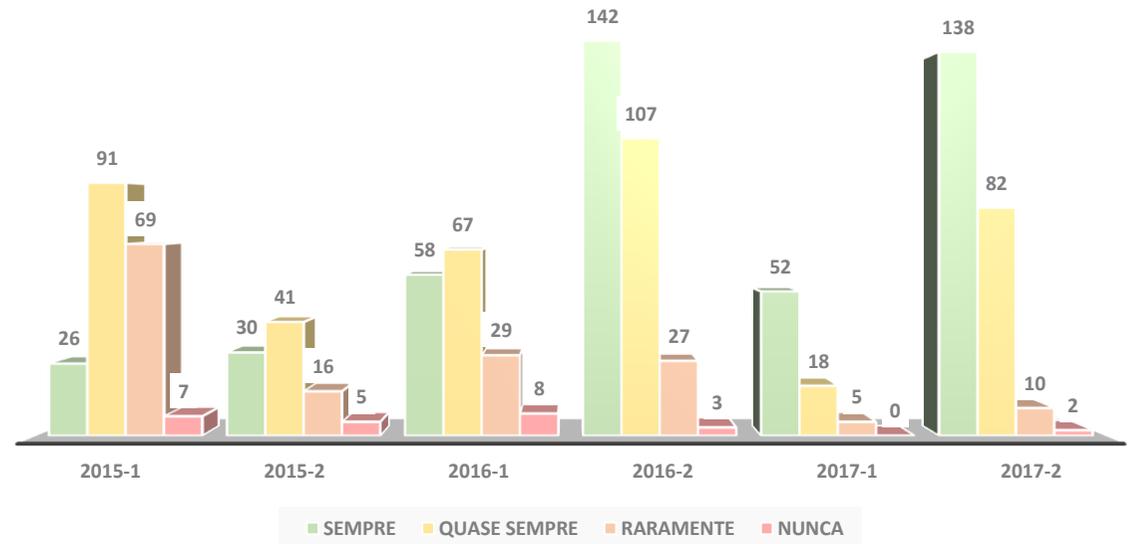
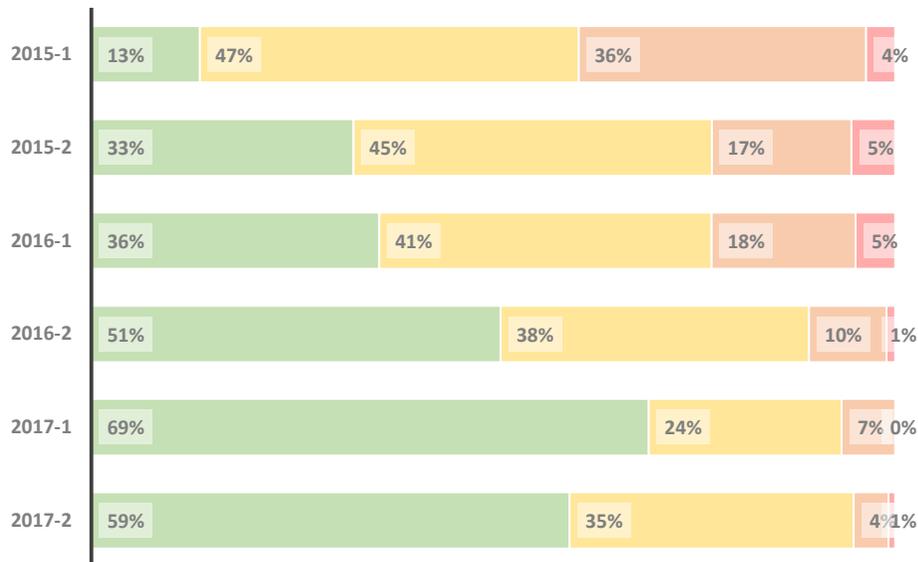
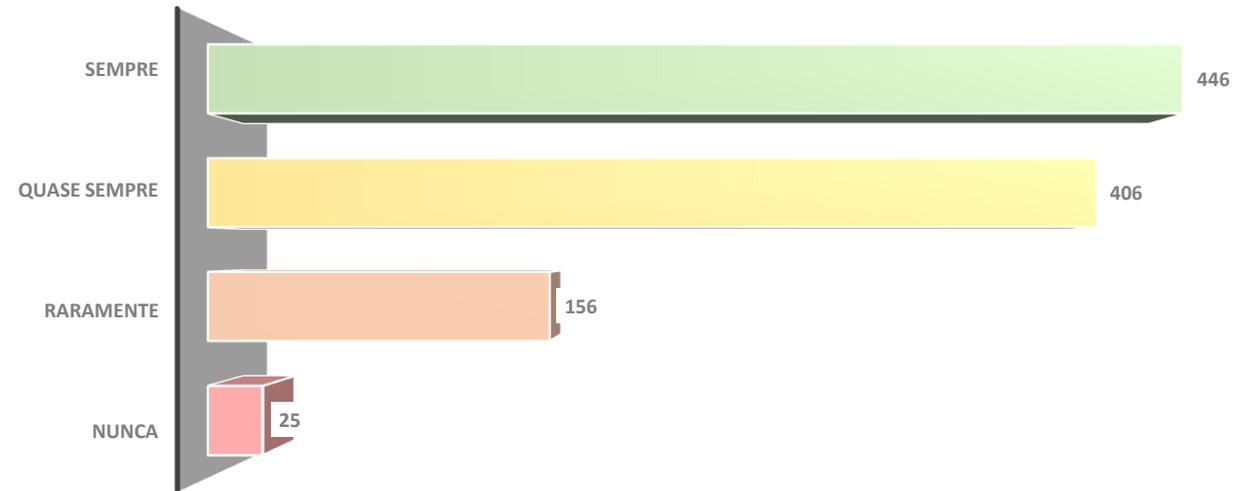
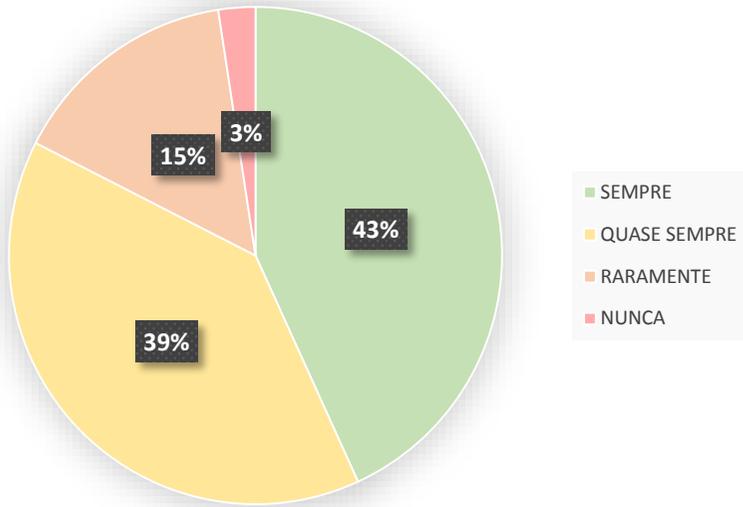


O COORDENADOR: é acessível ao aluno?



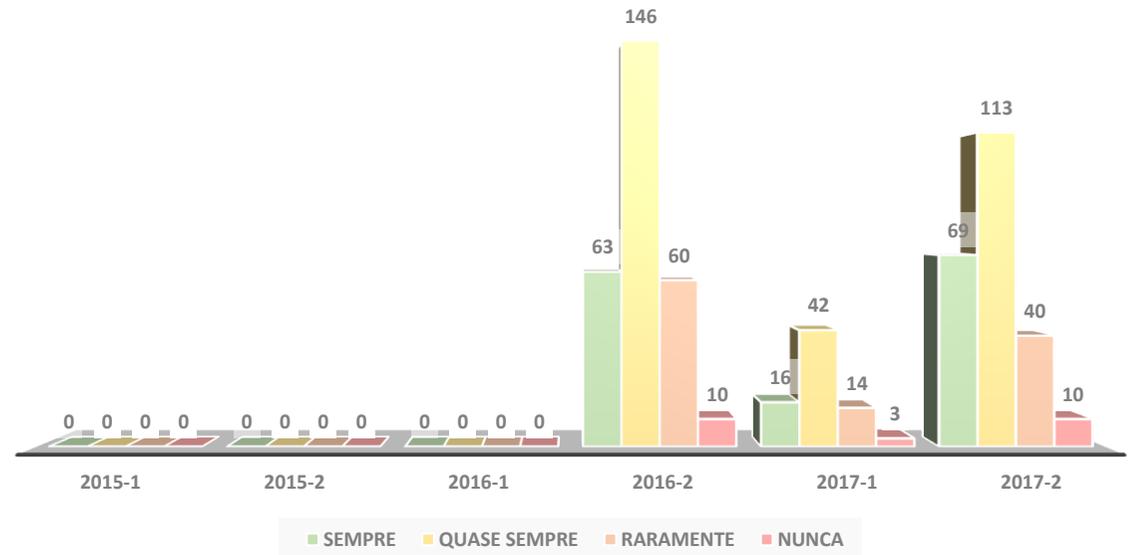
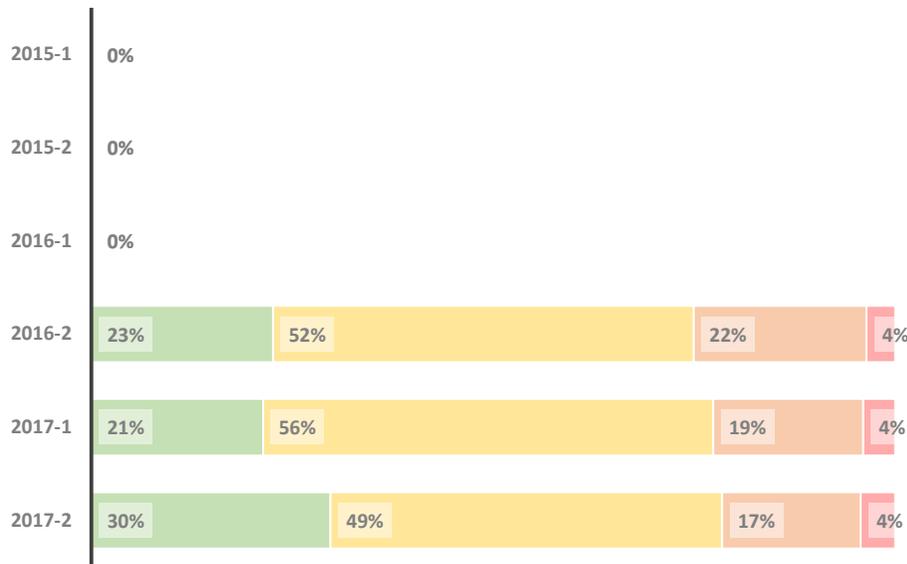
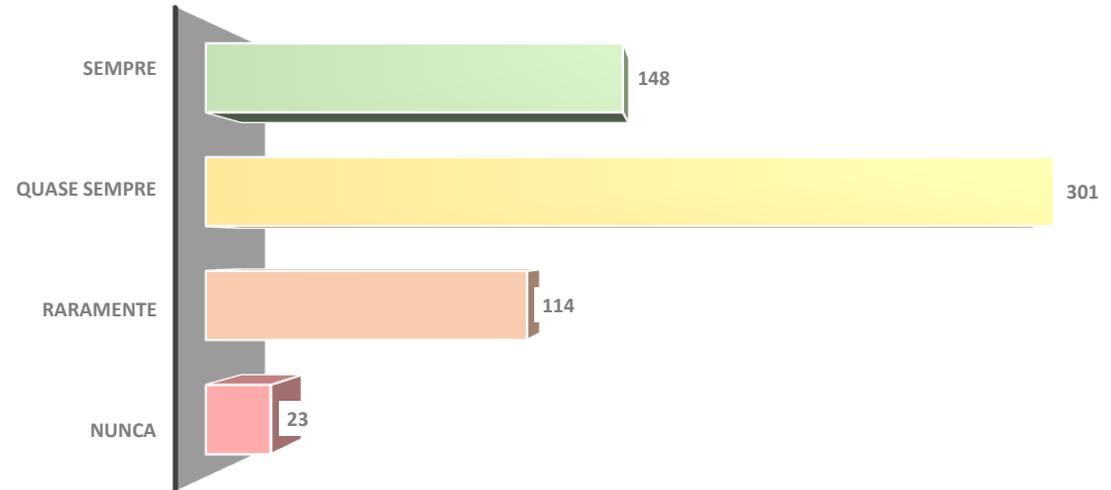
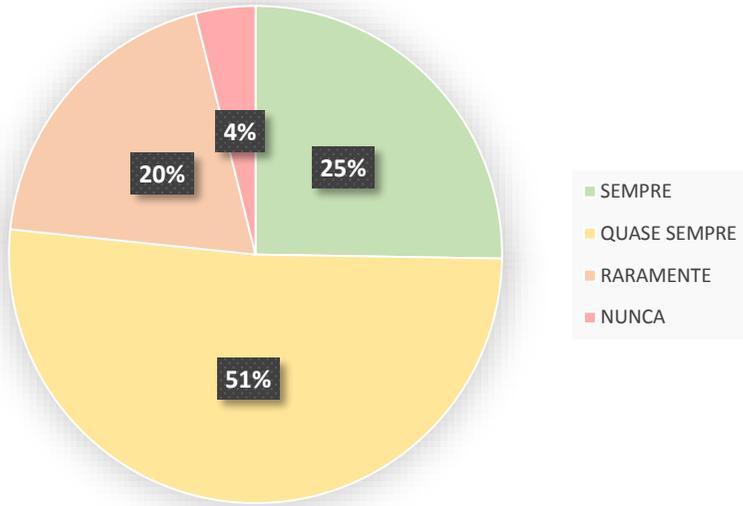


O COORDENADOR: é acessível ao aluno?



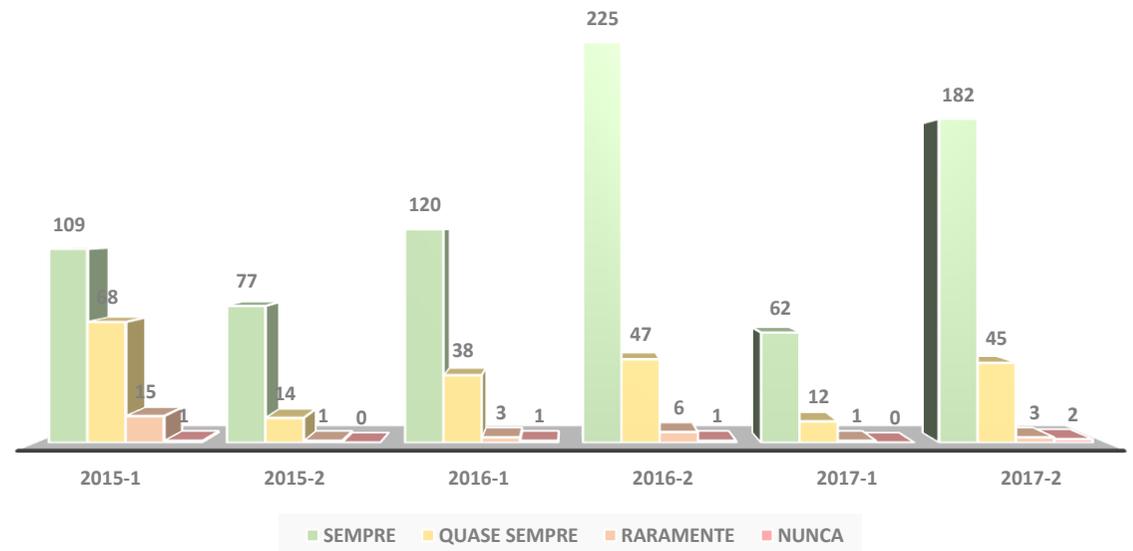
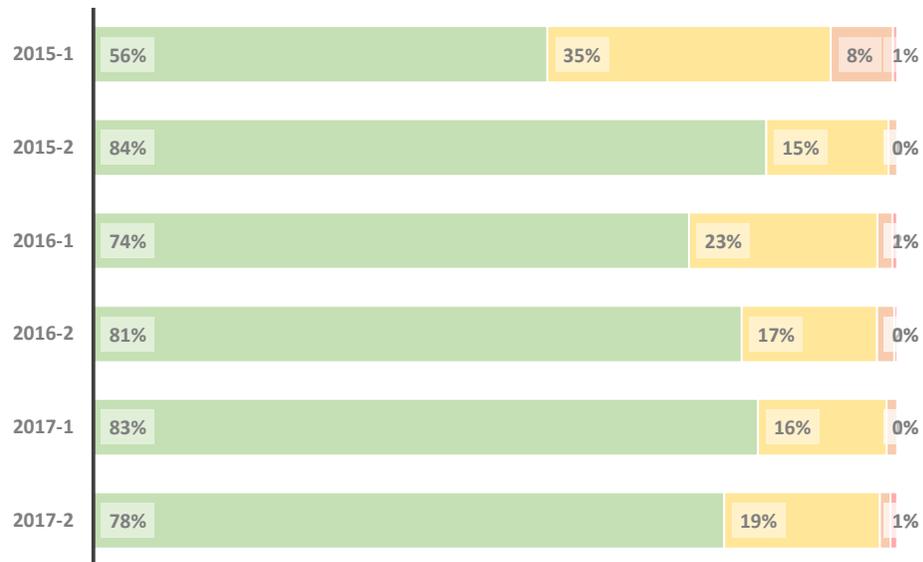
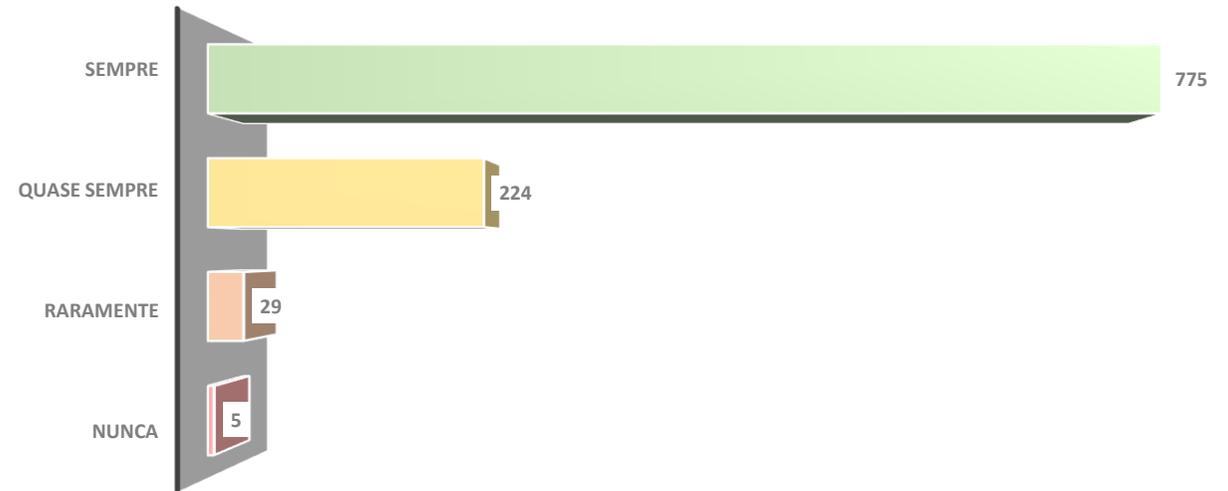
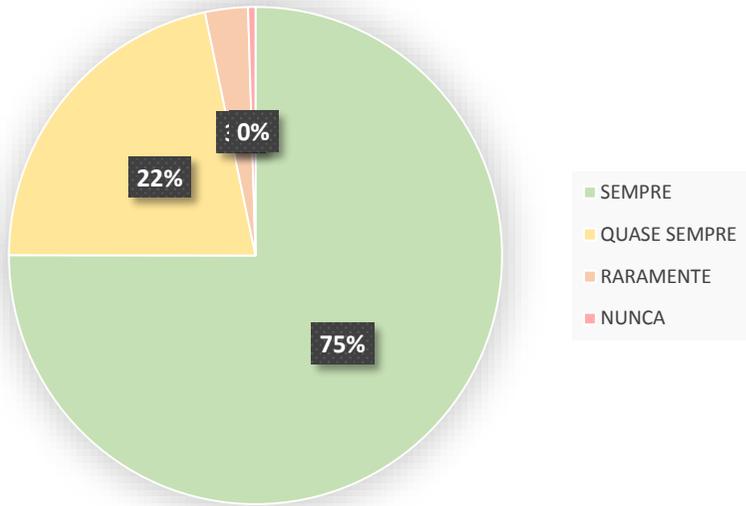


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



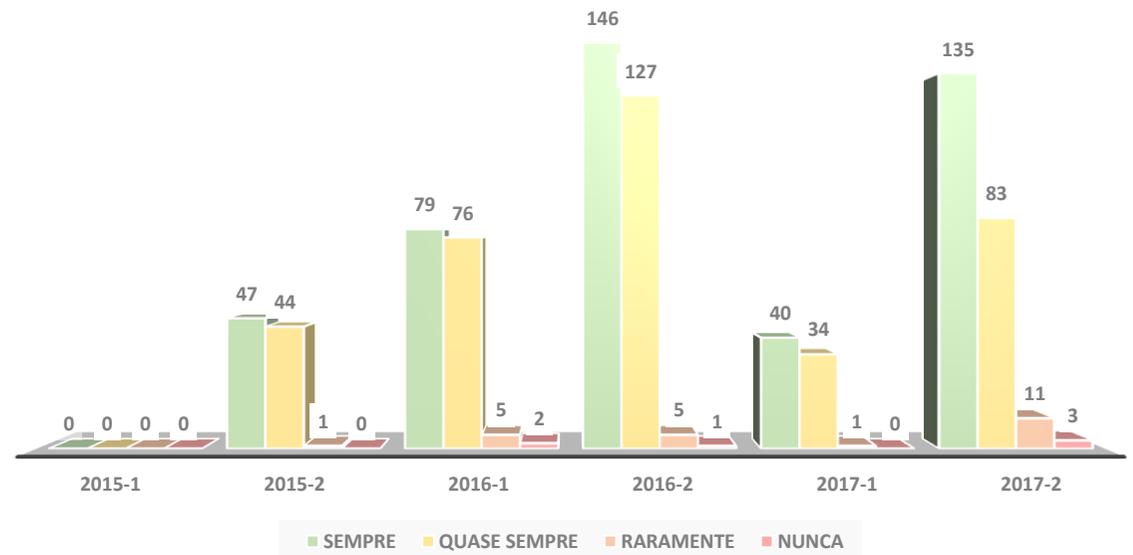
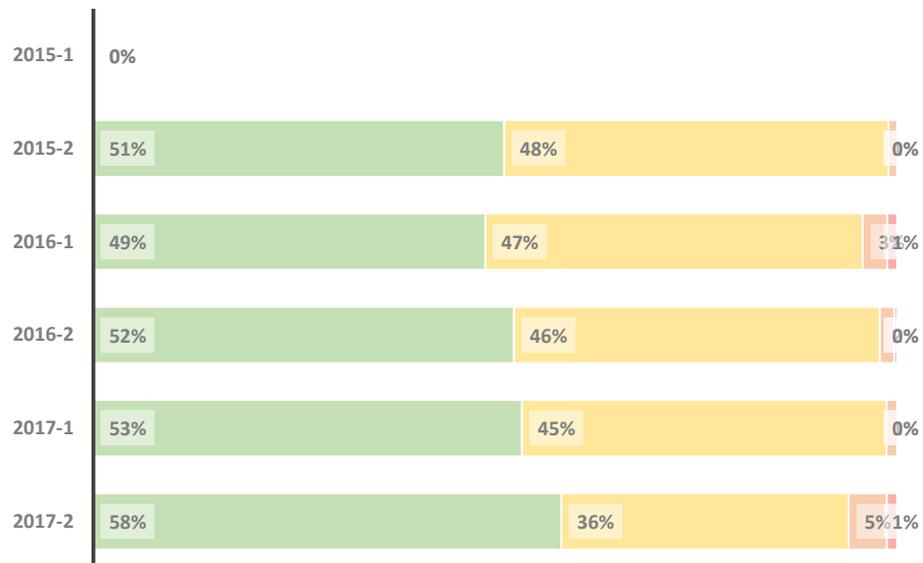
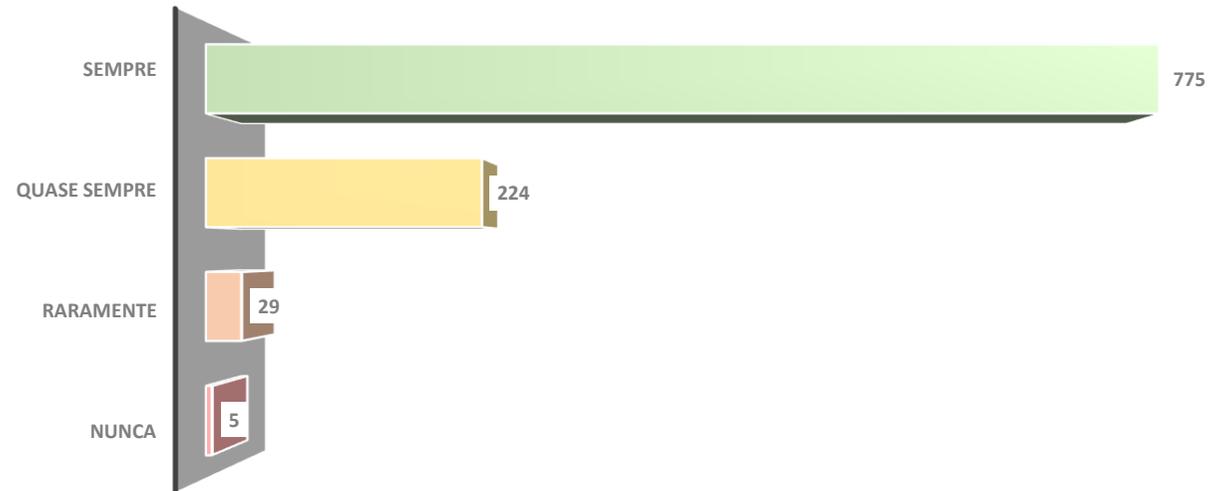
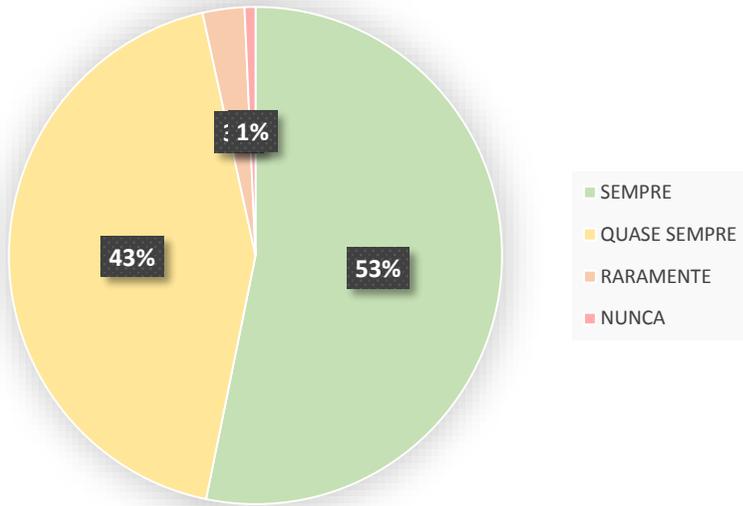


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



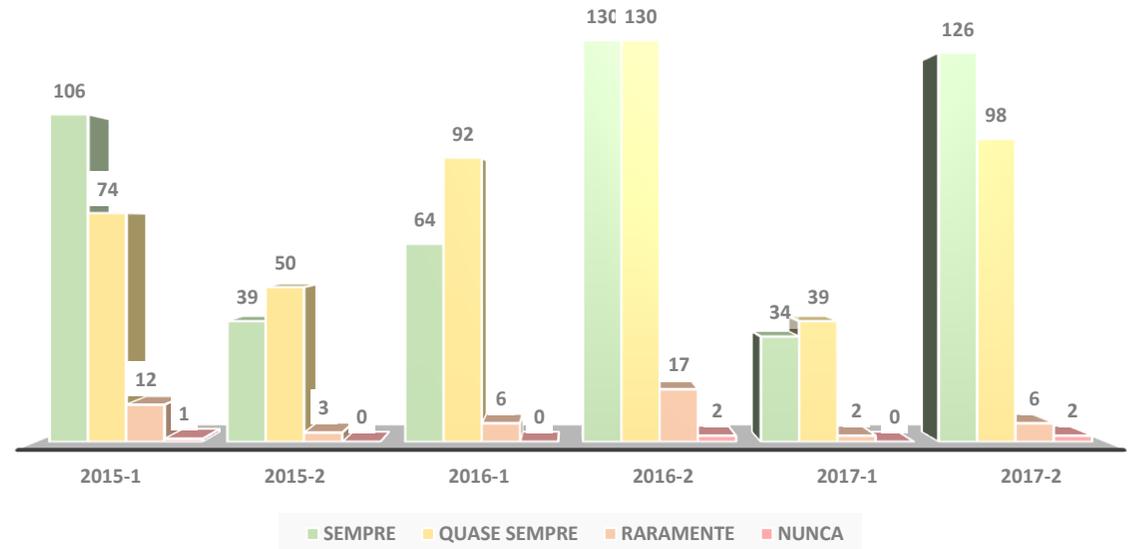
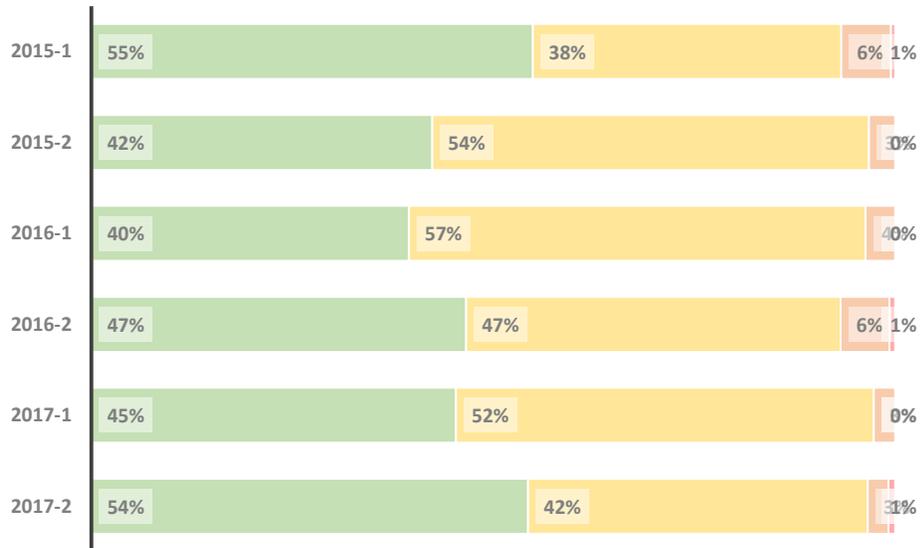
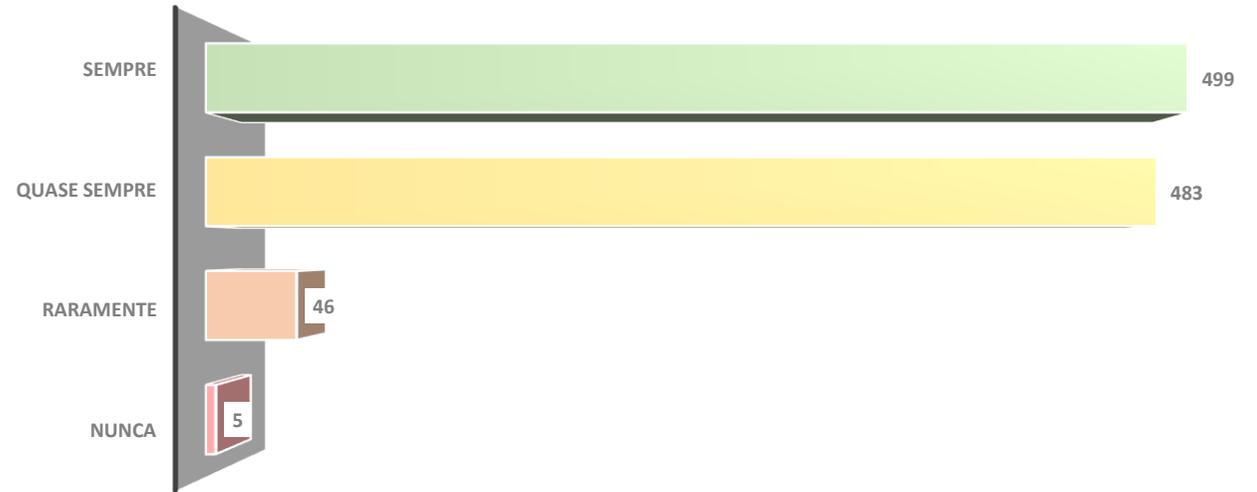
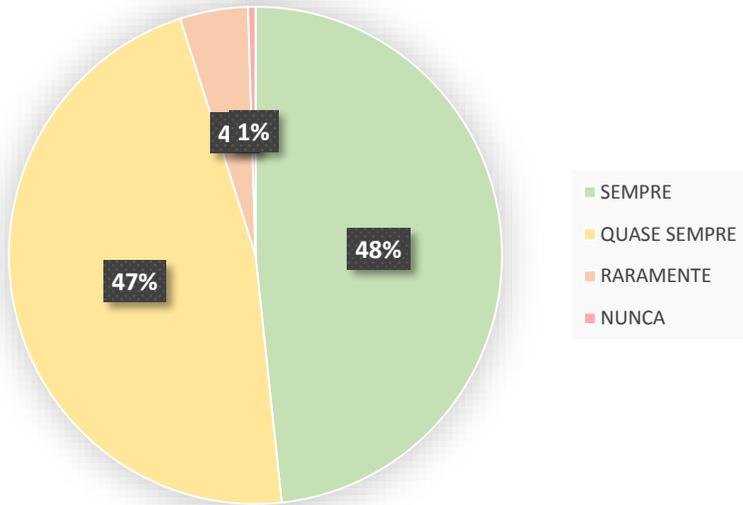


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



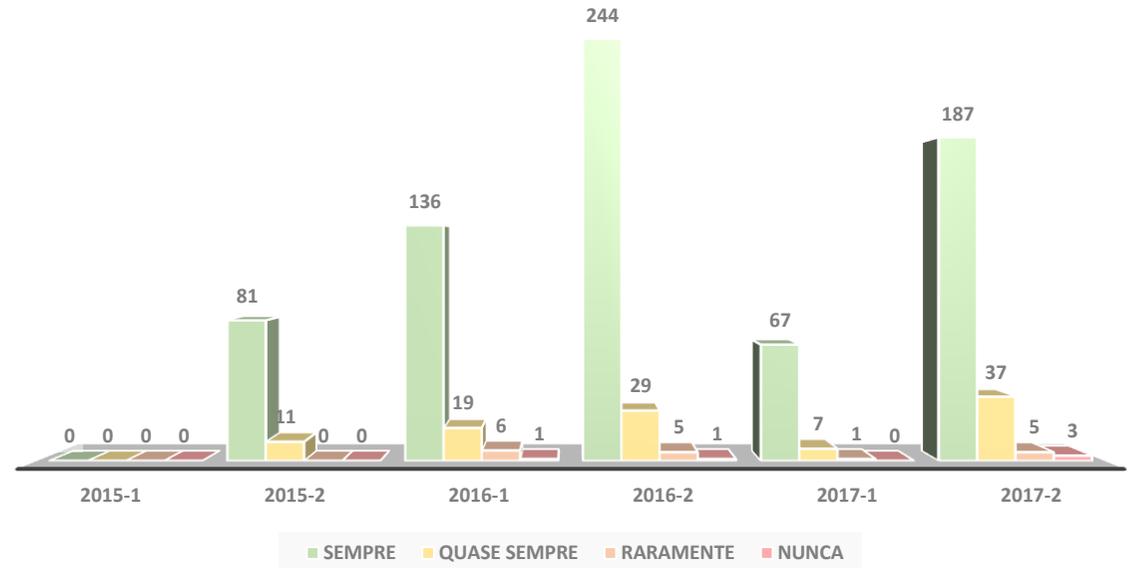
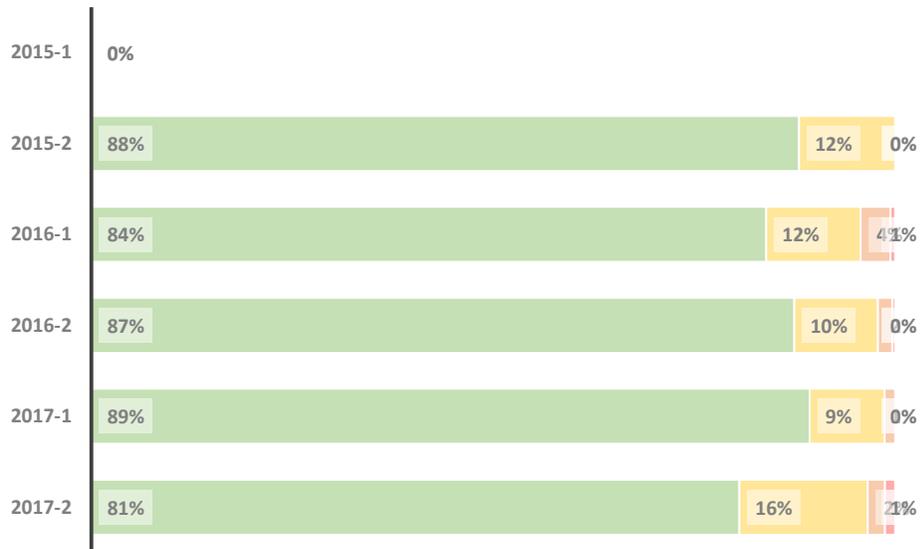
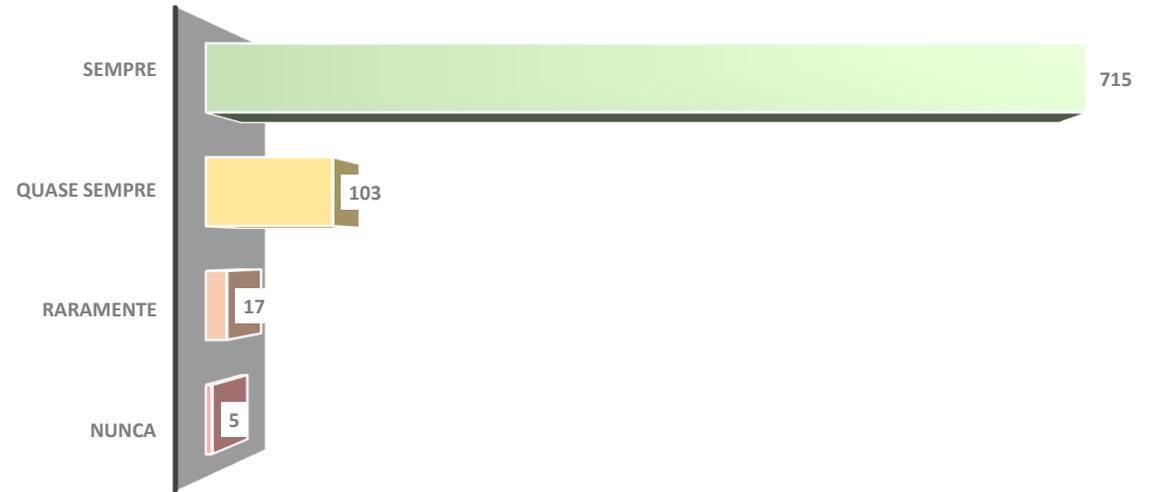
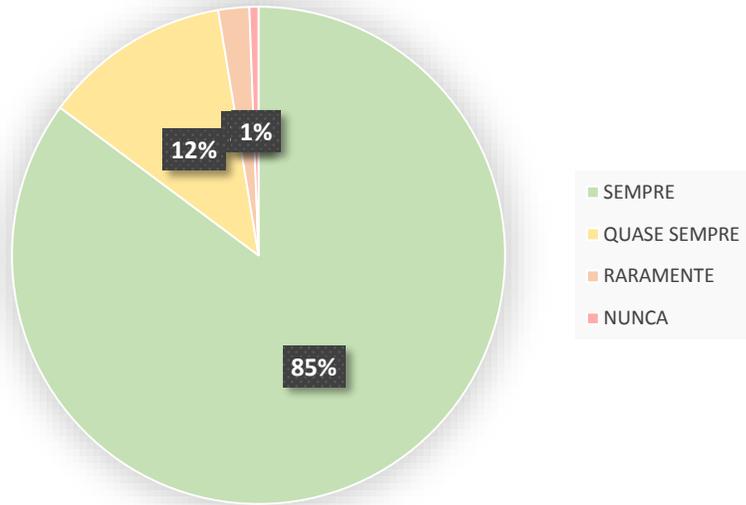


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



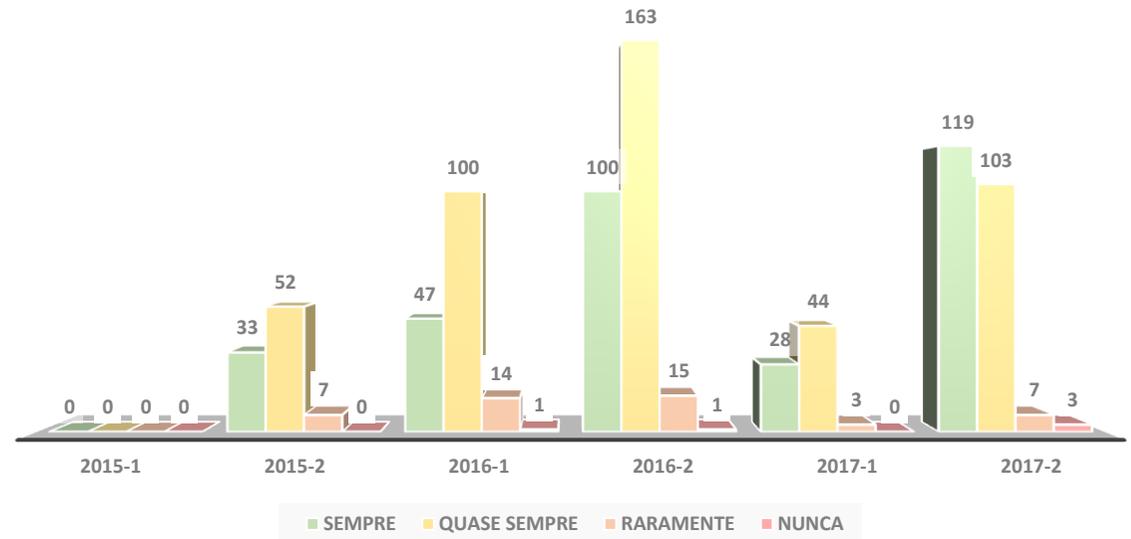
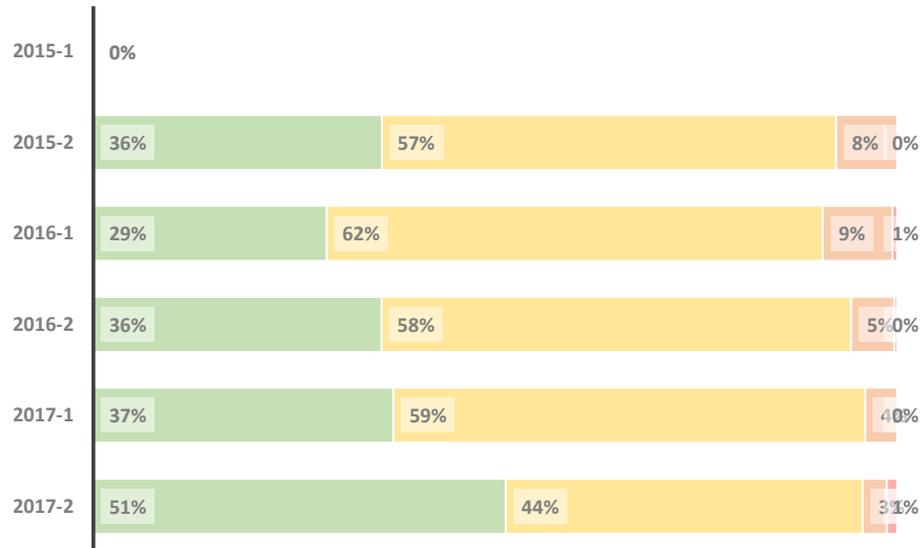
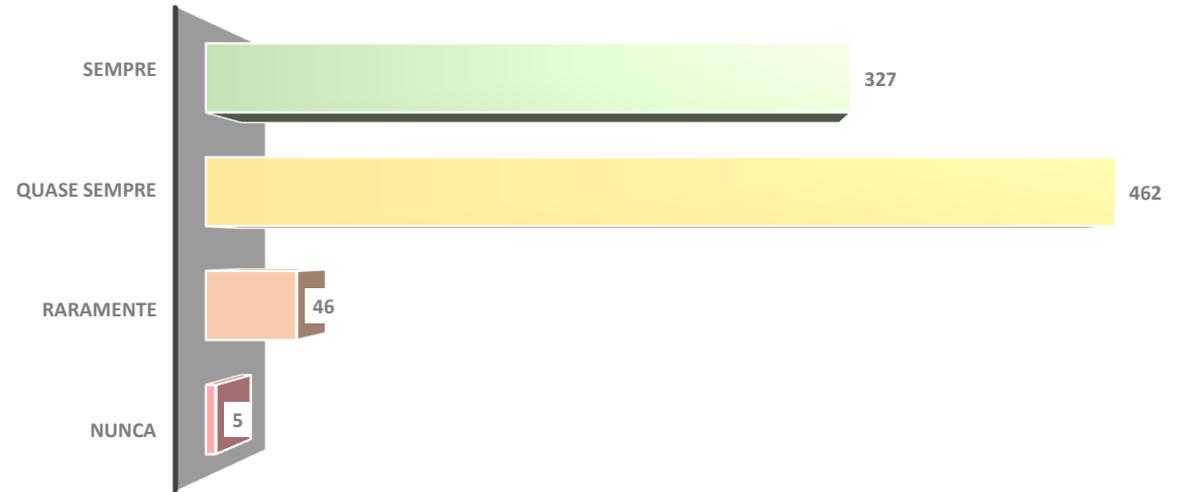
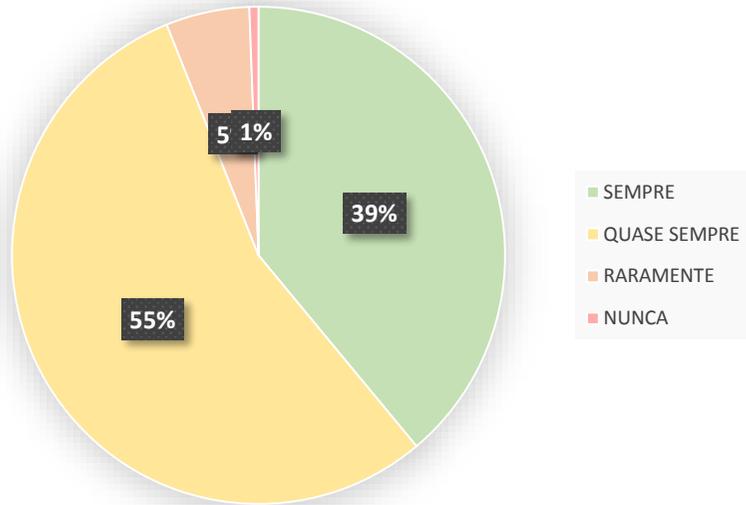


OS PROFESSORES: fazem chamada?



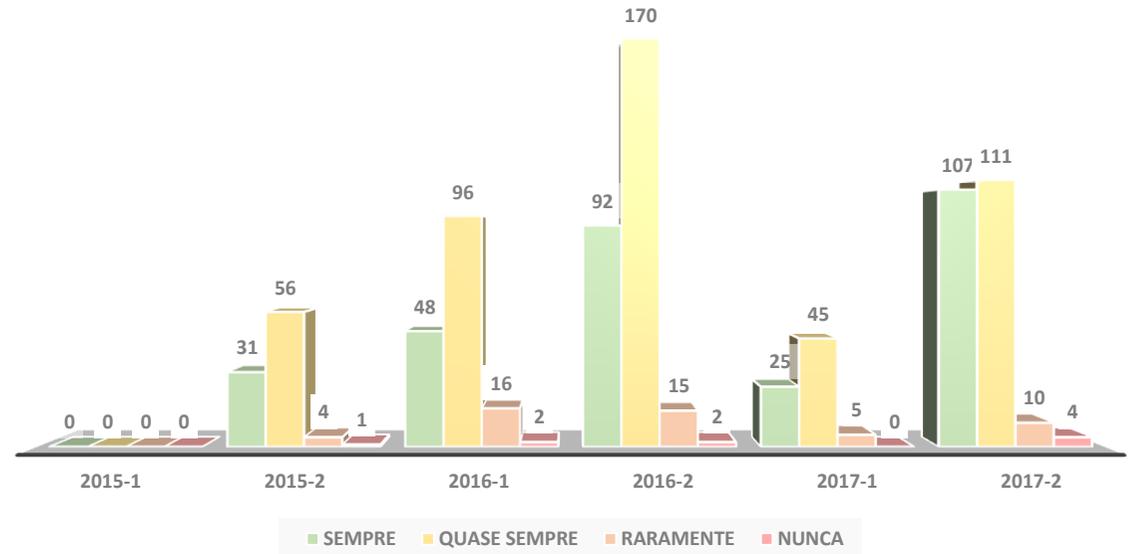
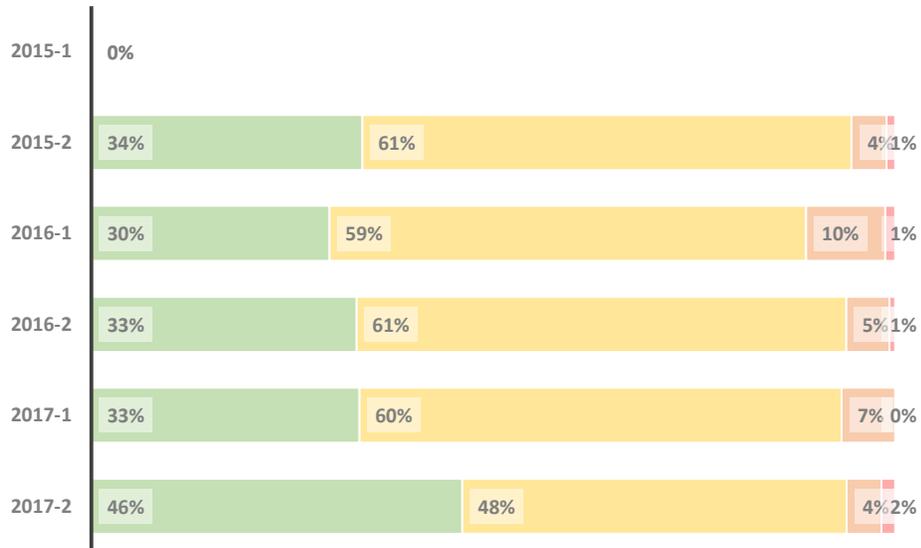
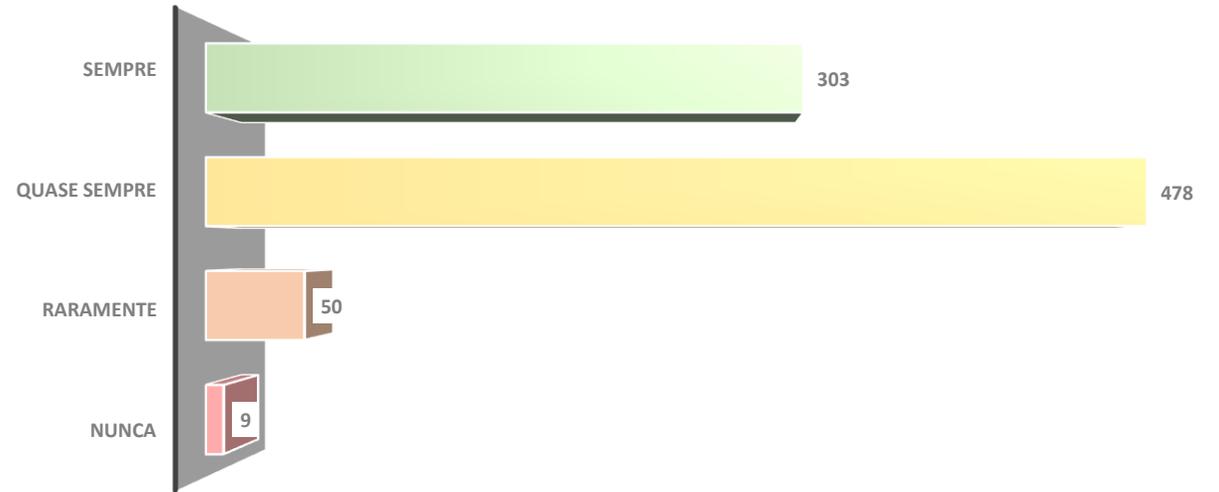
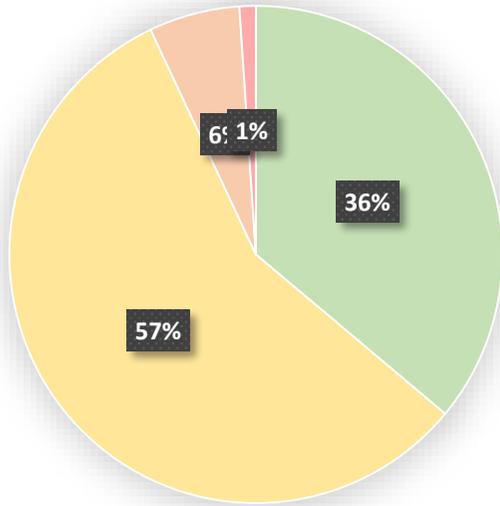


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



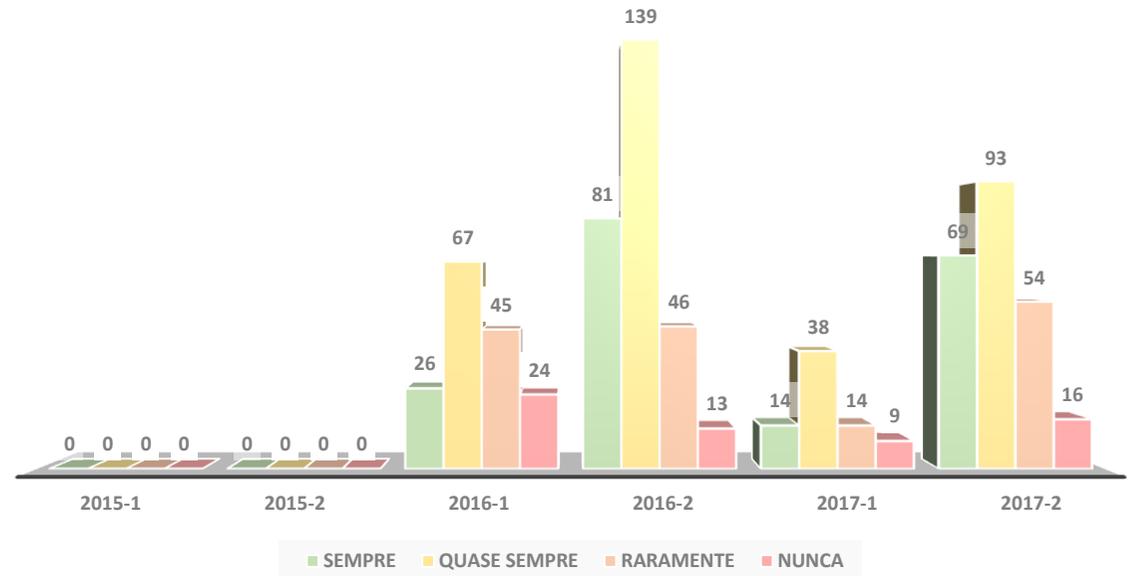
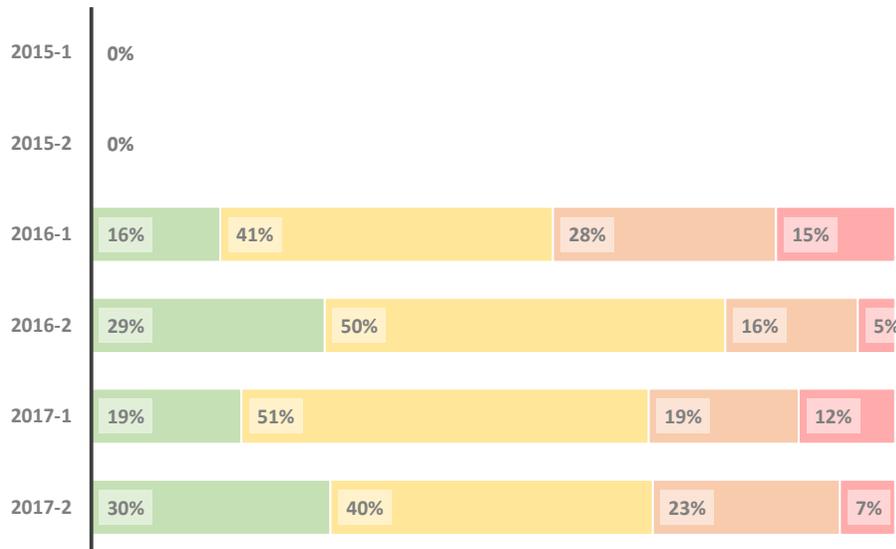
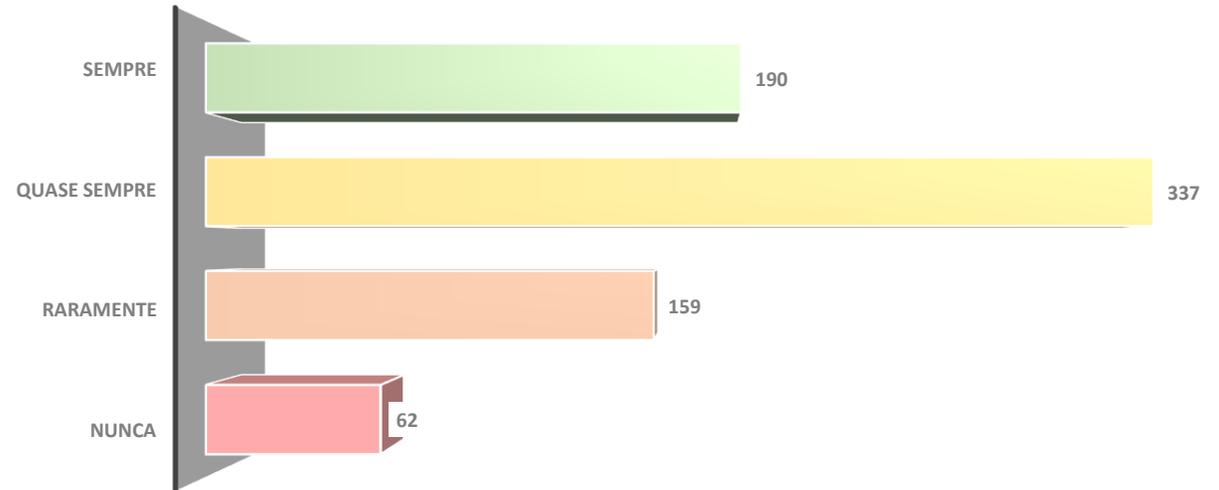
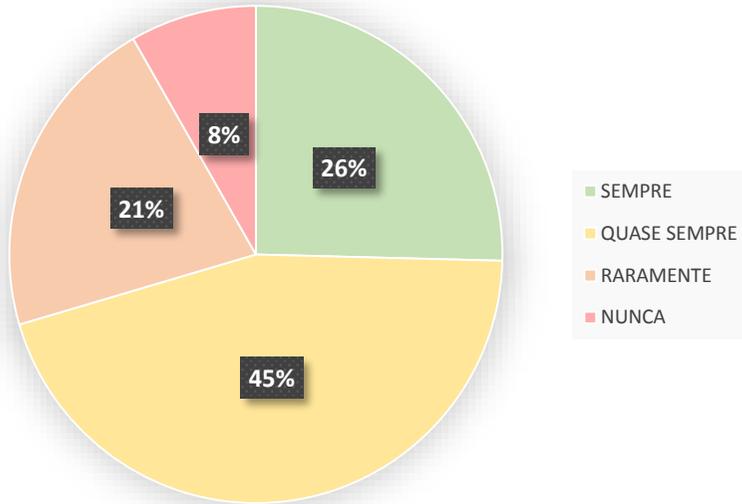


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



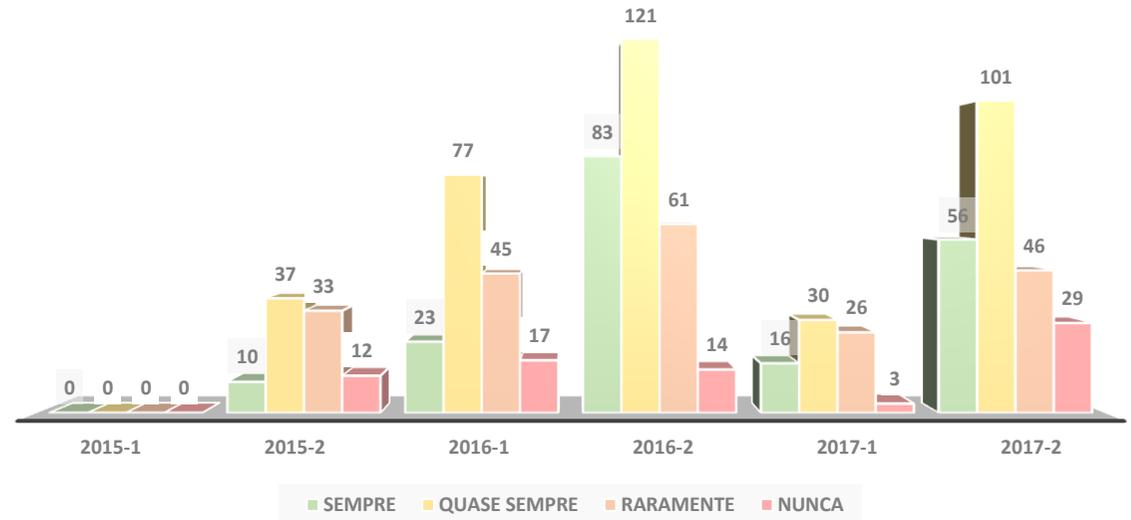
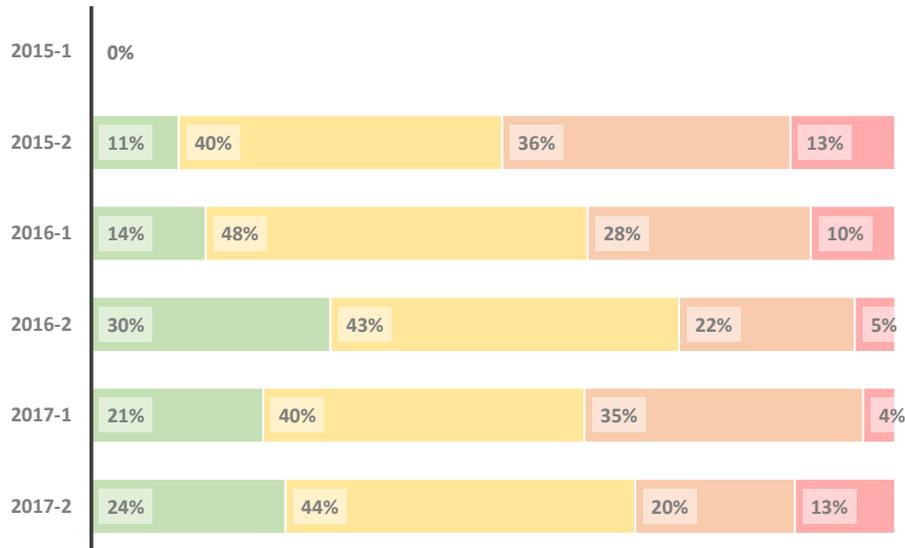
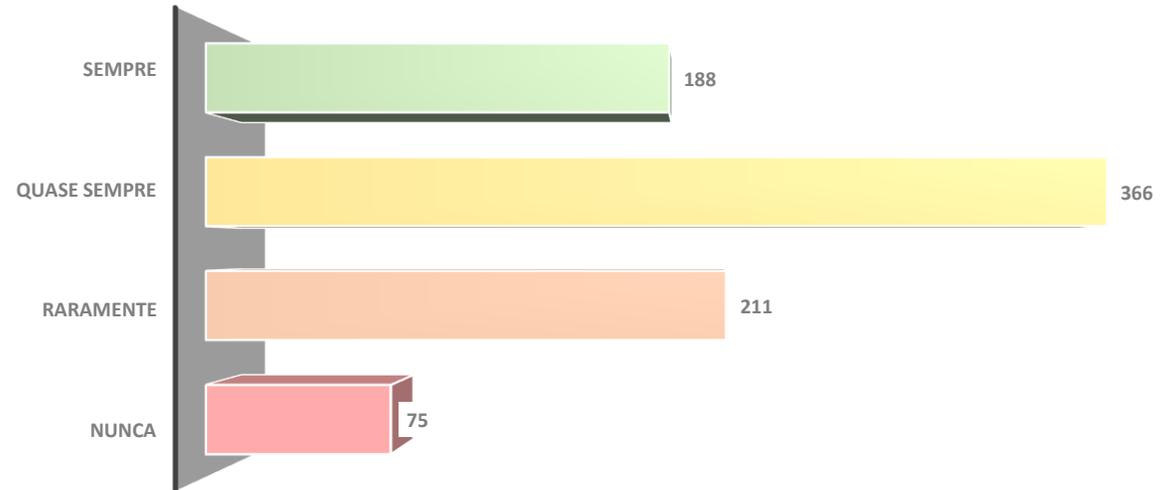
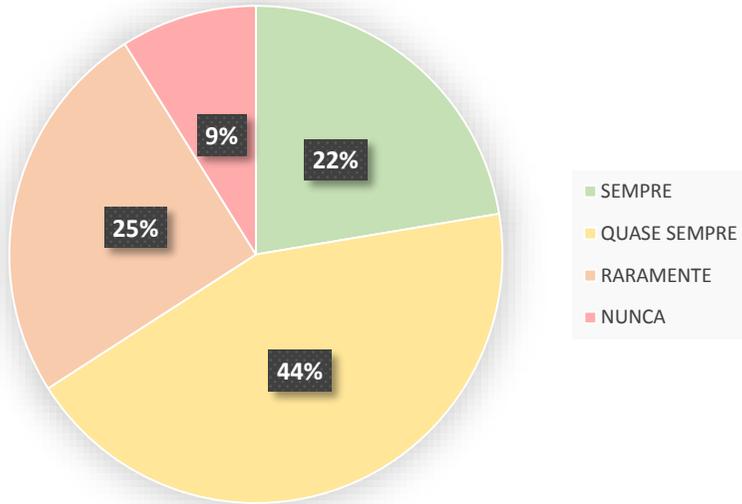


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



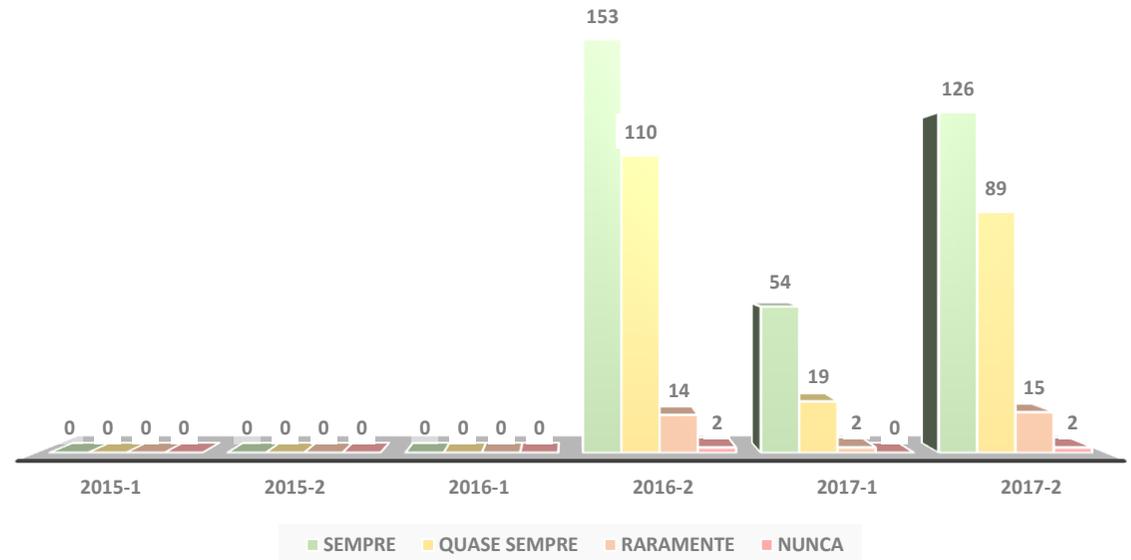
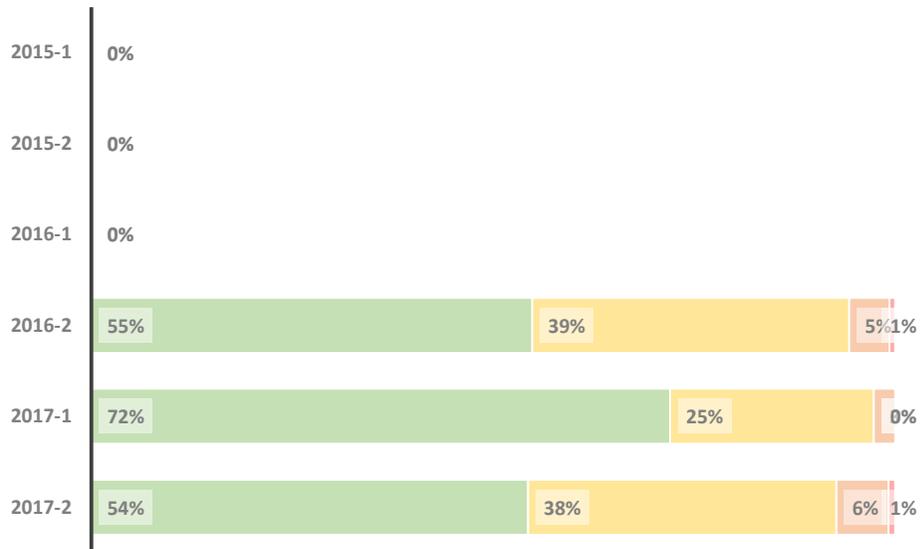
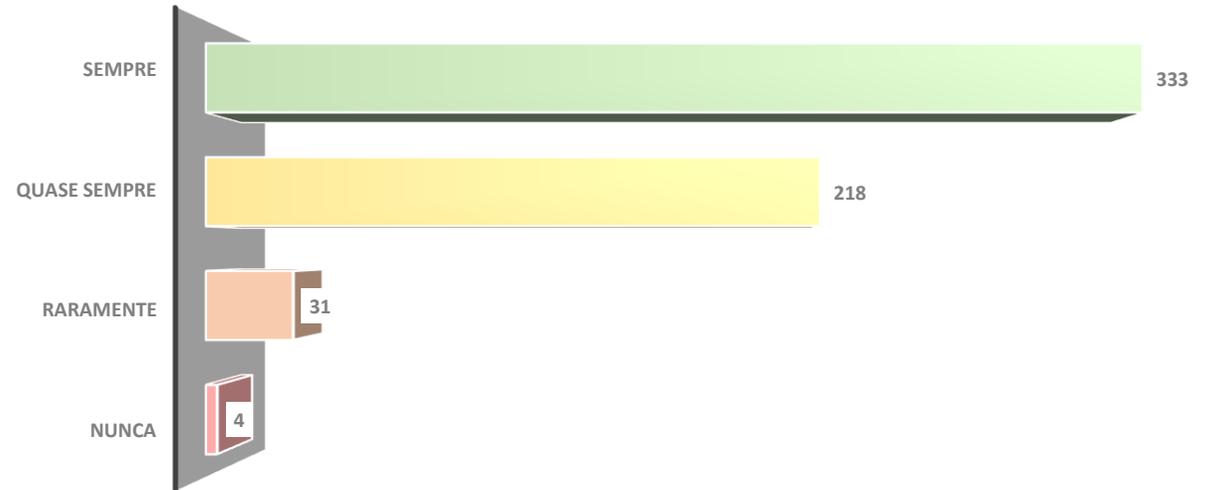
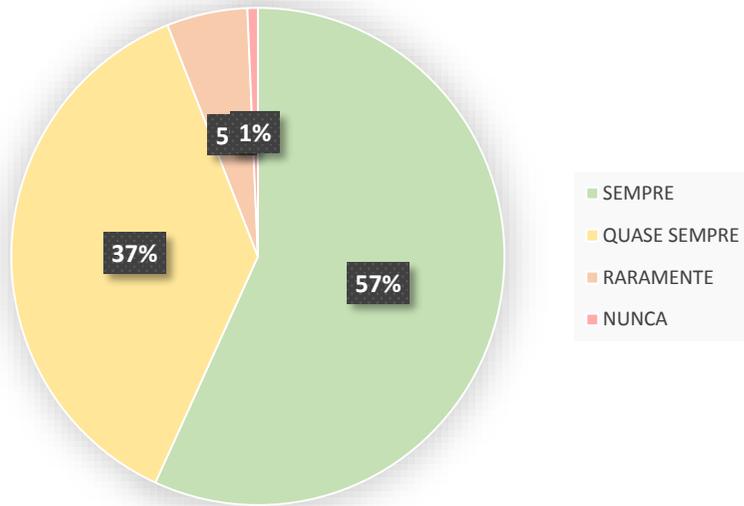


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



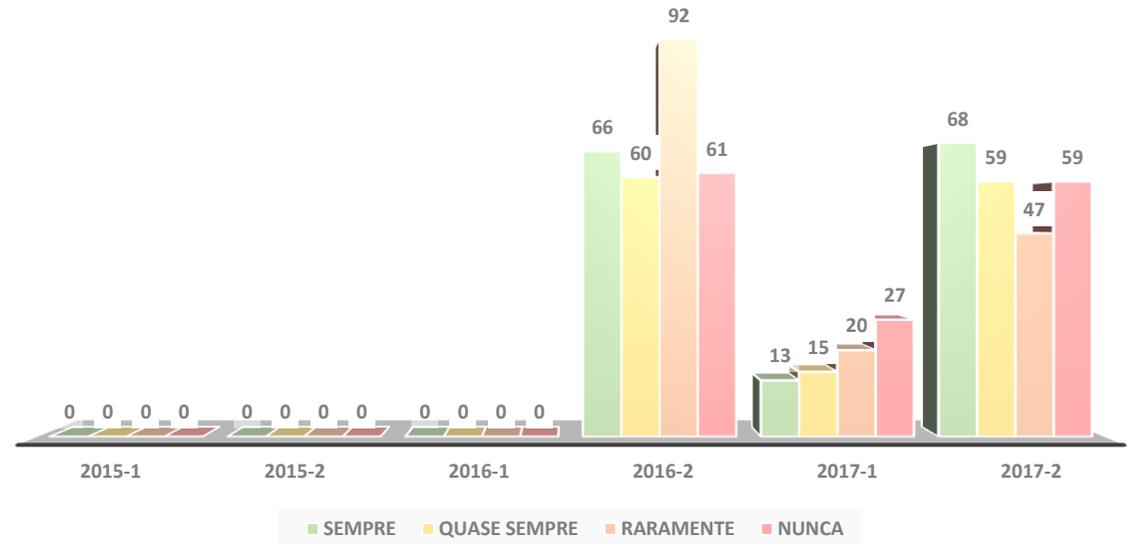
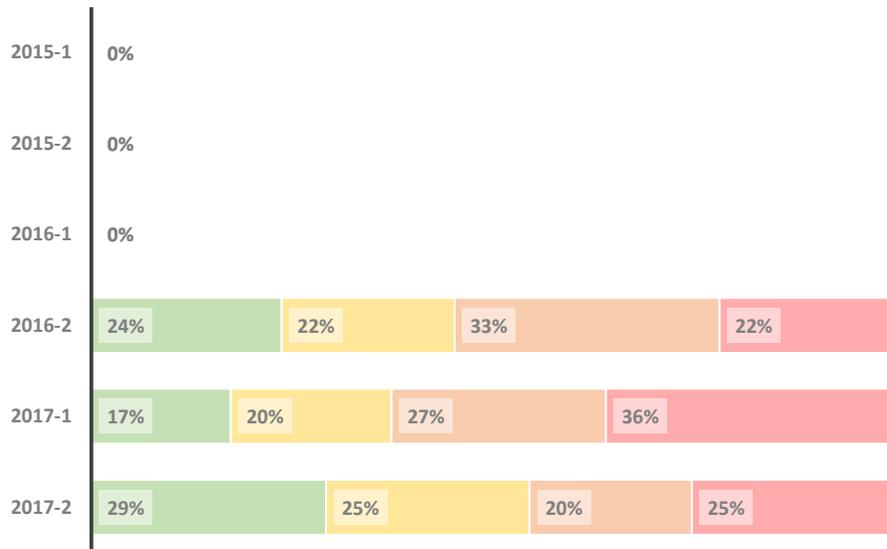
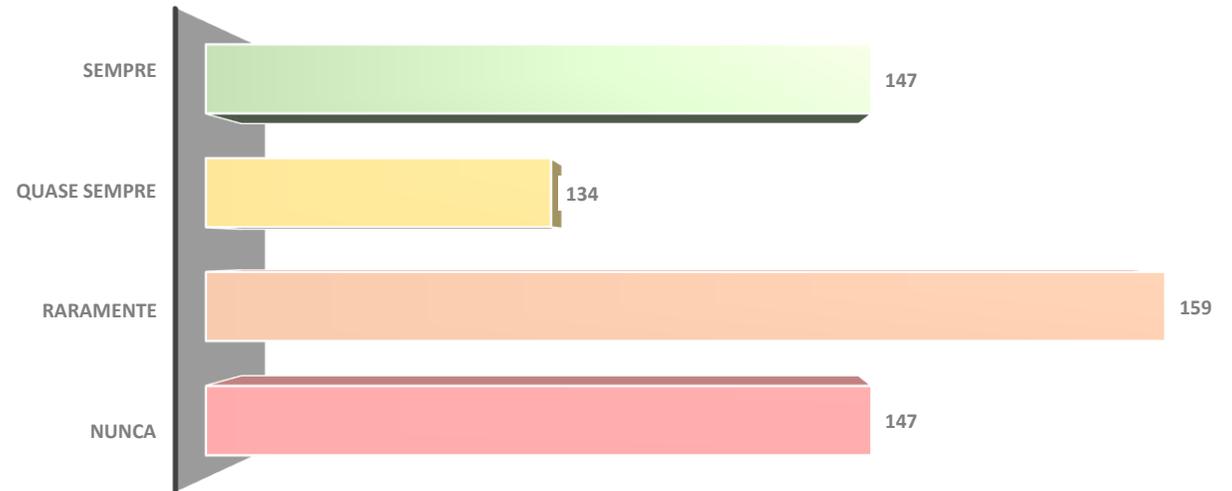
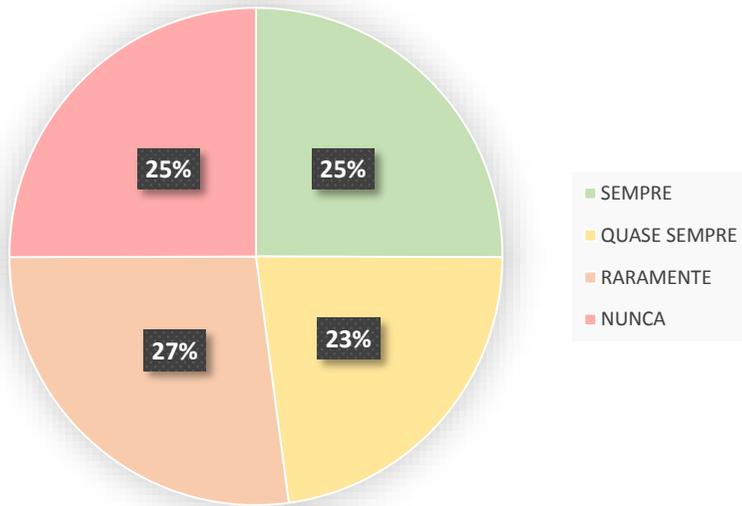


Você acessa o aluno online frequentemente?



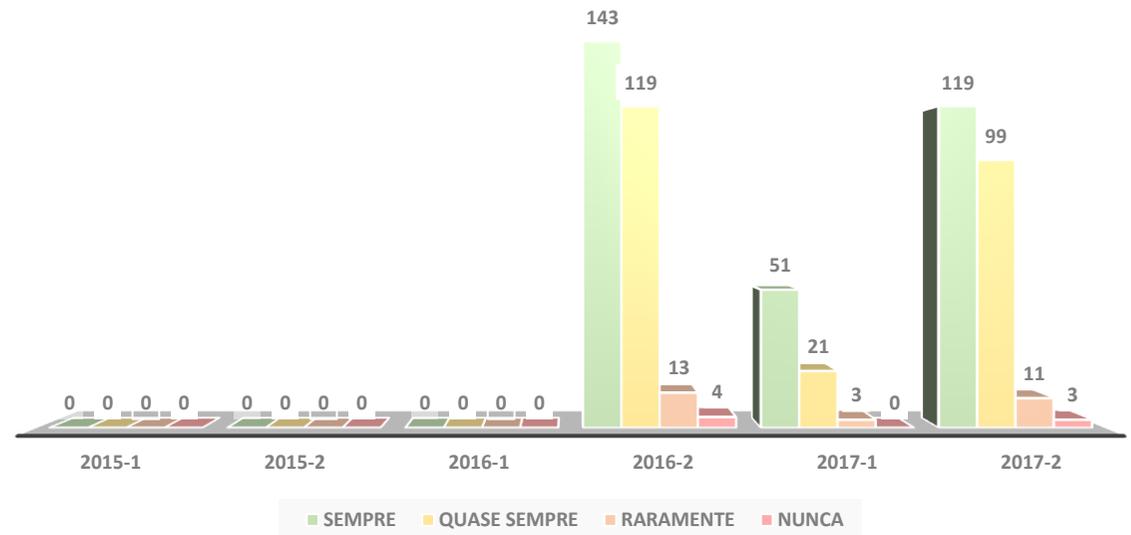
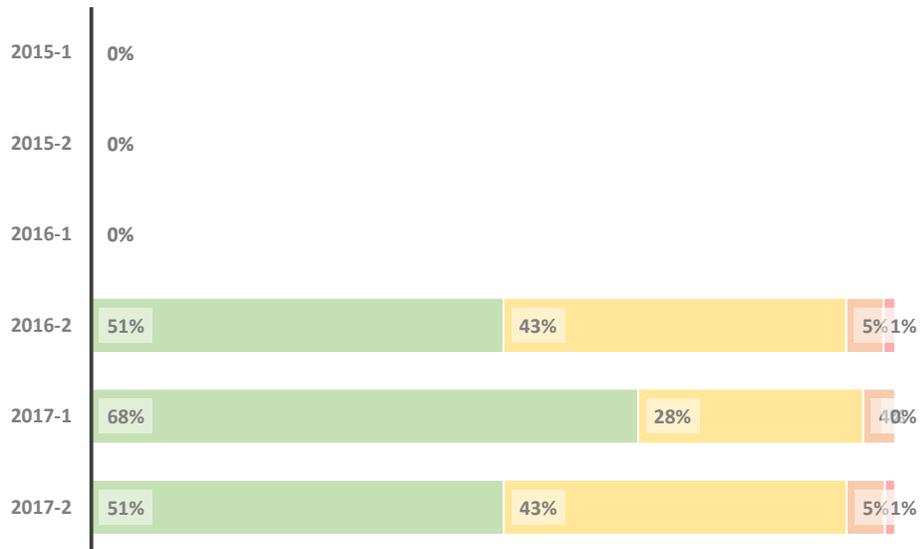
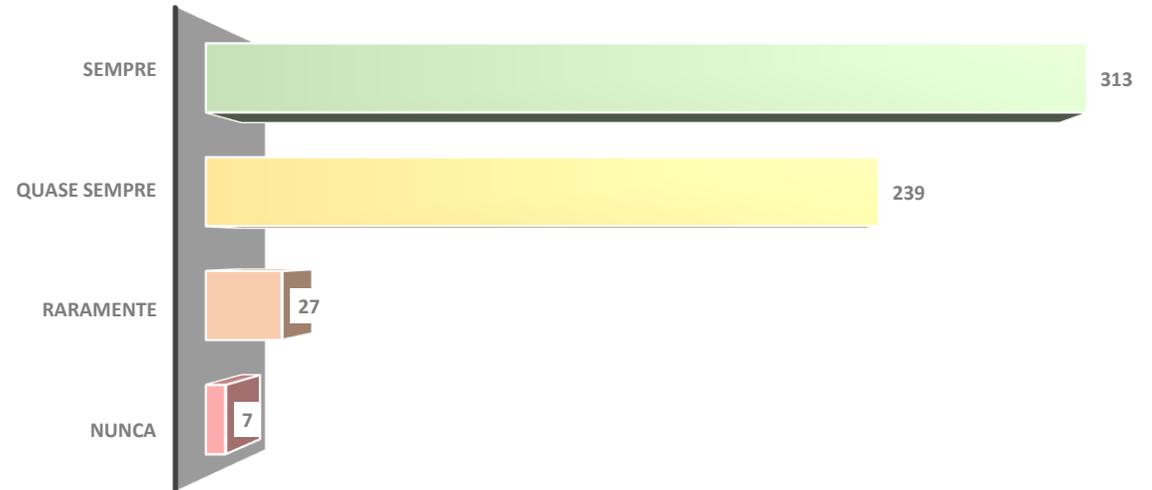
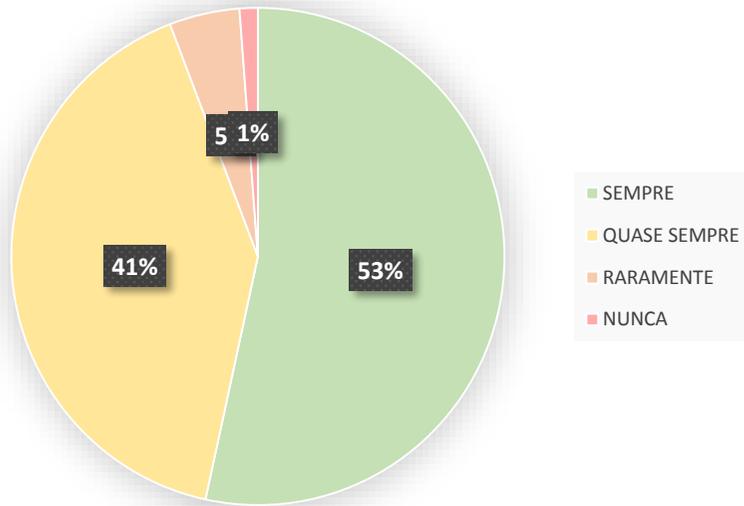


Você acessa o Office365 (email) frequentemente?



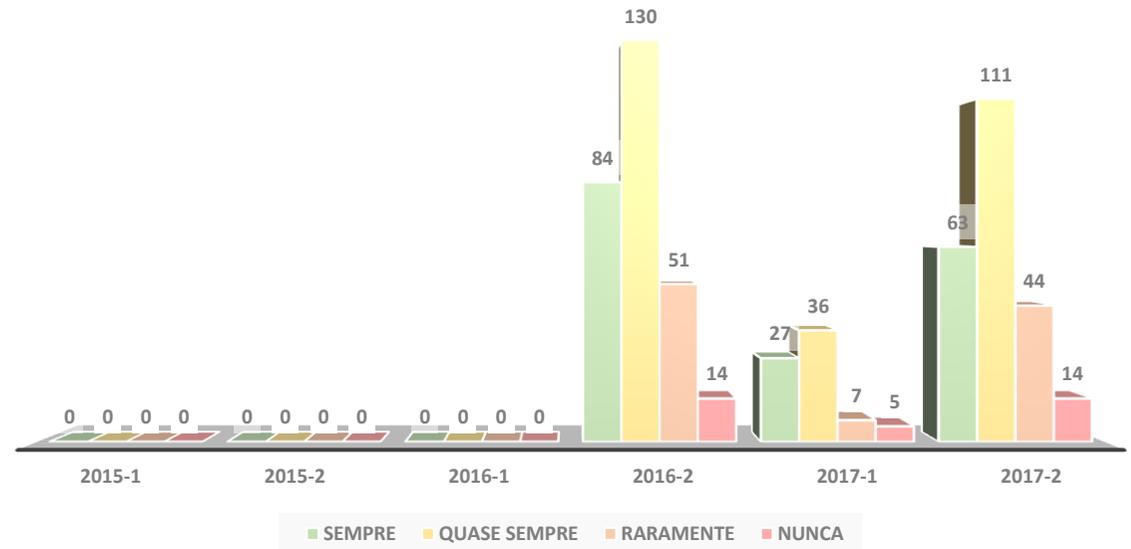
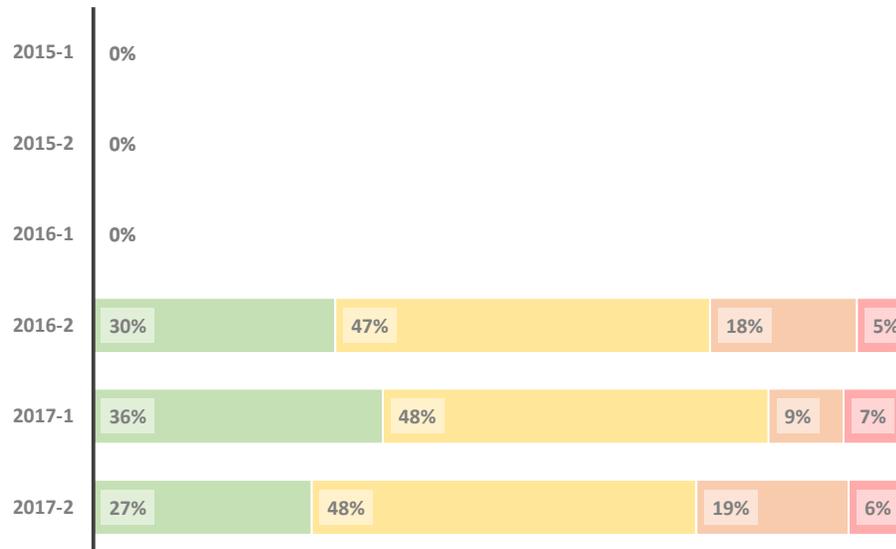
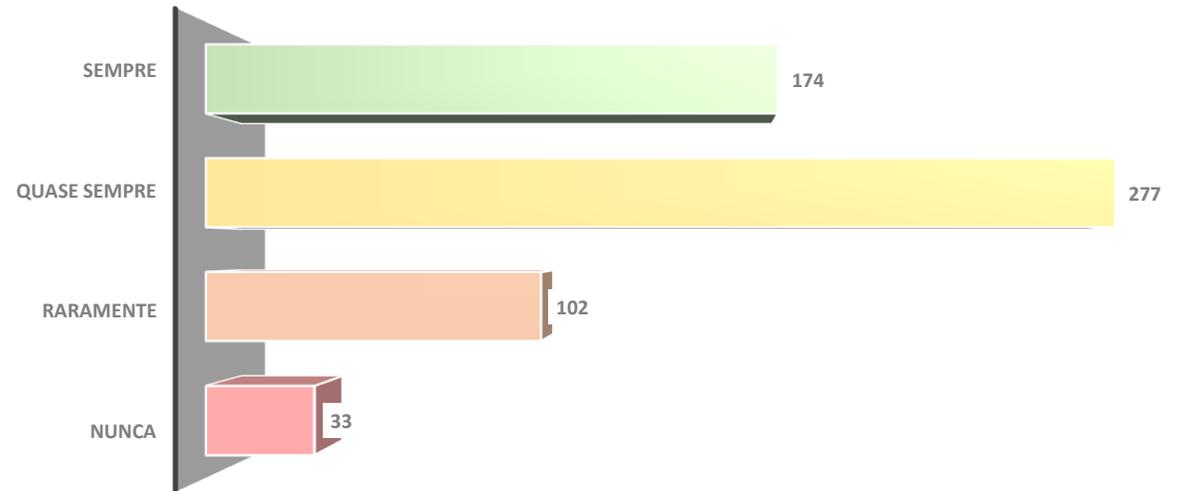
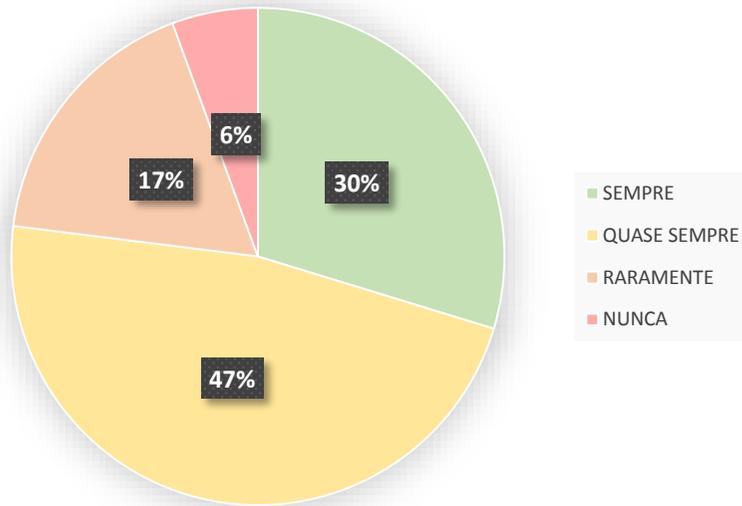


Você acessa o portal frequentemente?



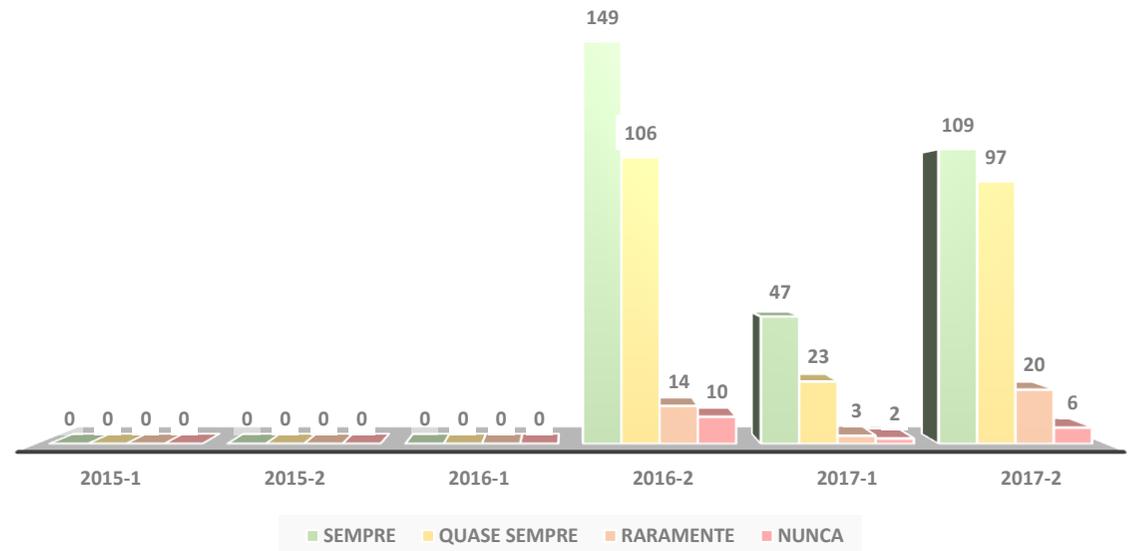
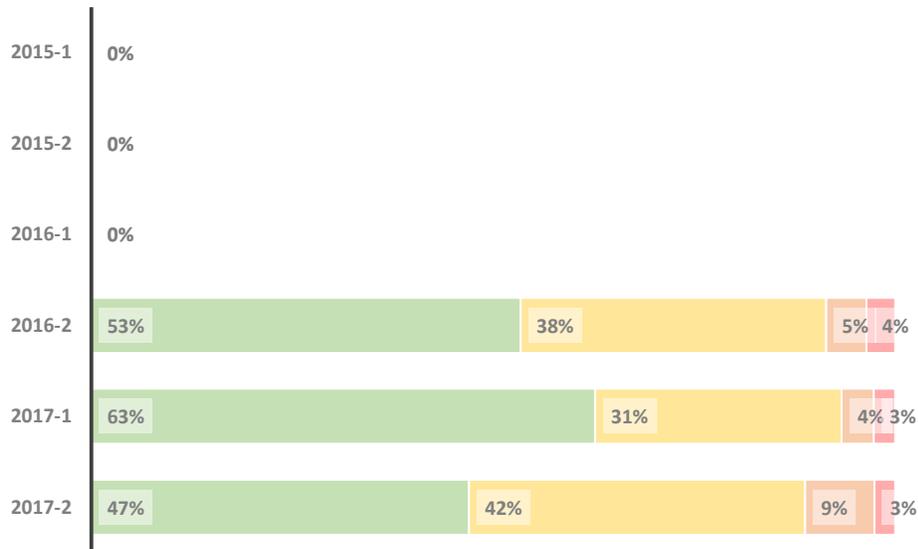
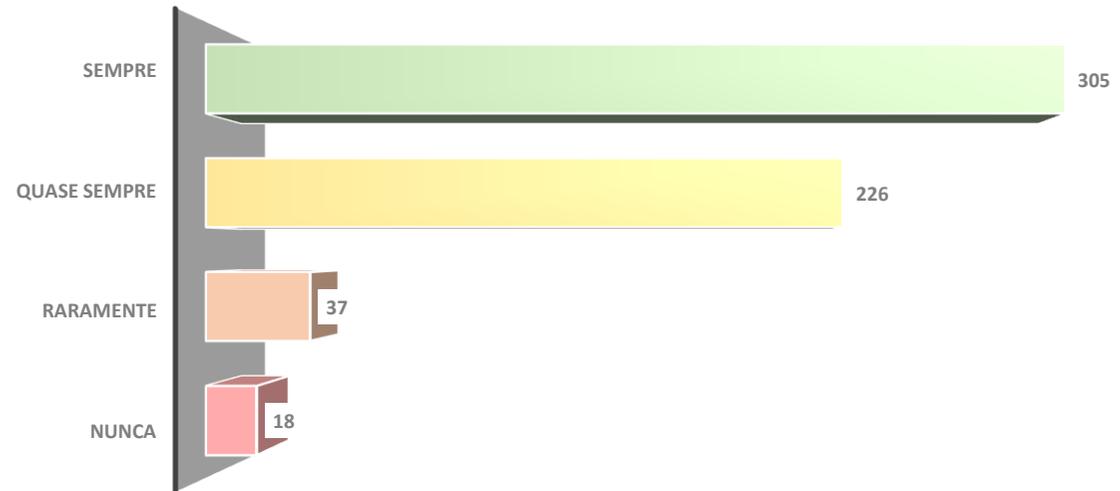
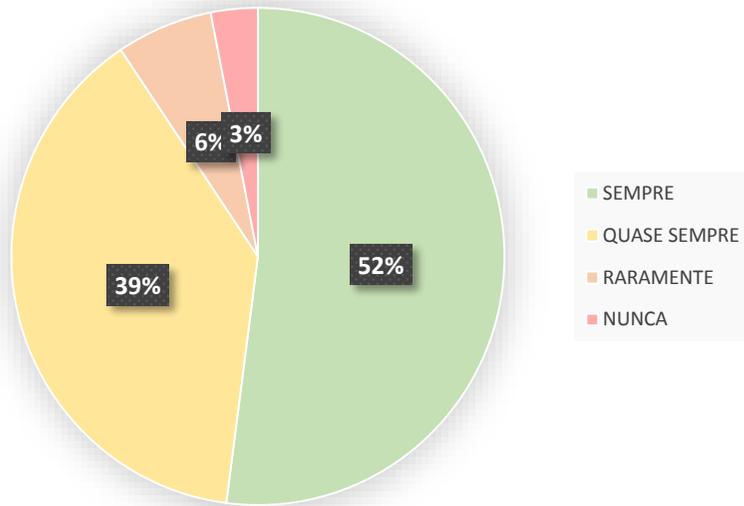


Você se sente apto para utilizar os recursos de TI?



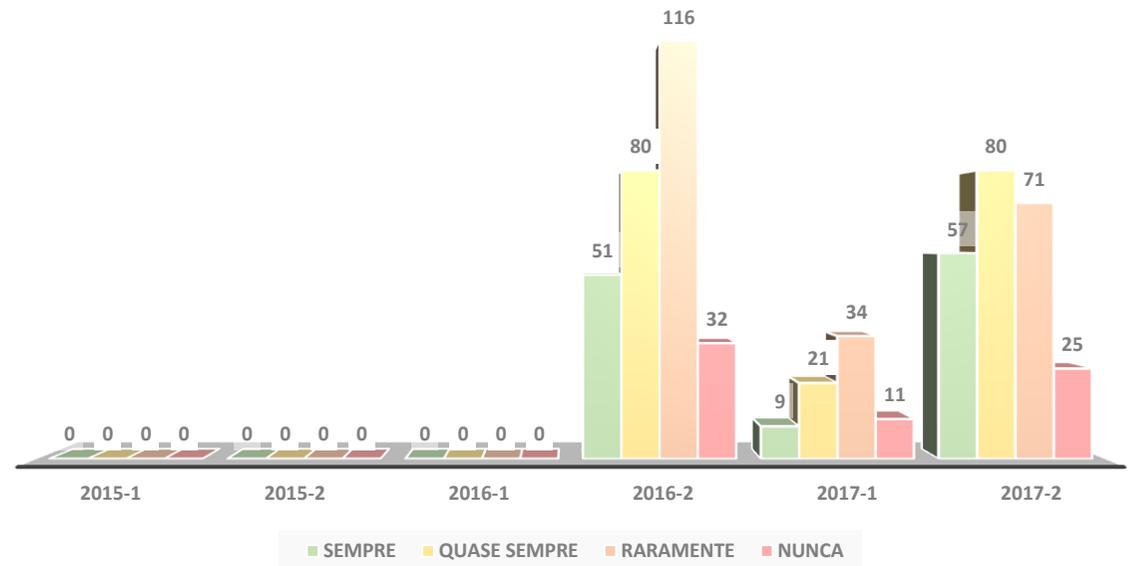
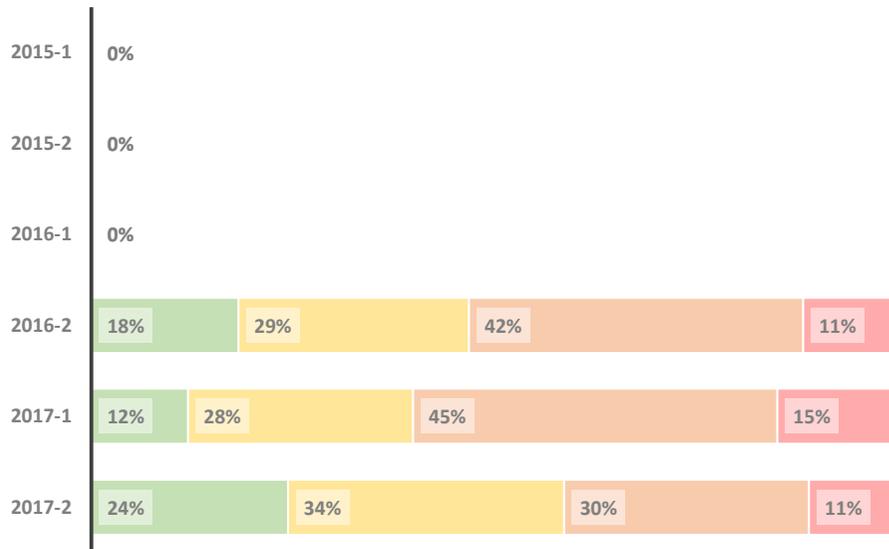
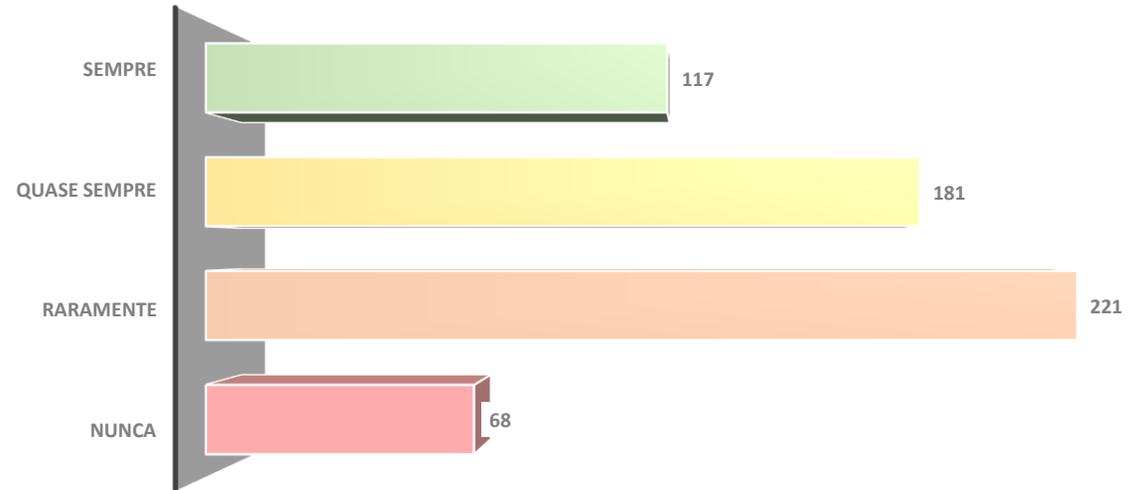
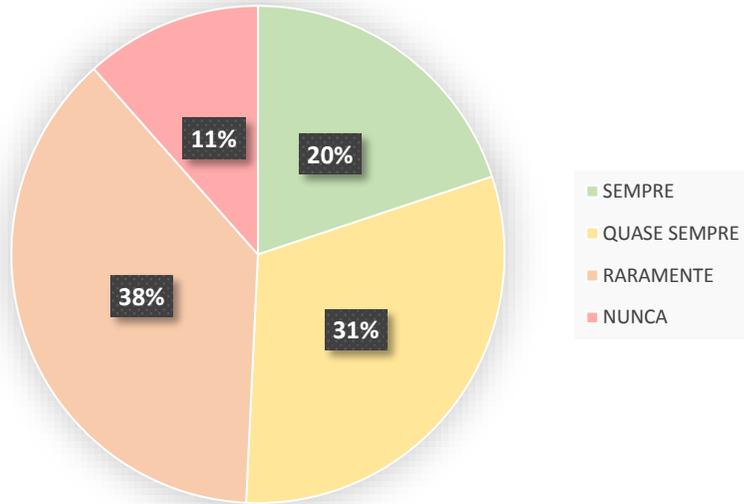


Você utiliza o Moodlerooms (AVA) frequentemente?



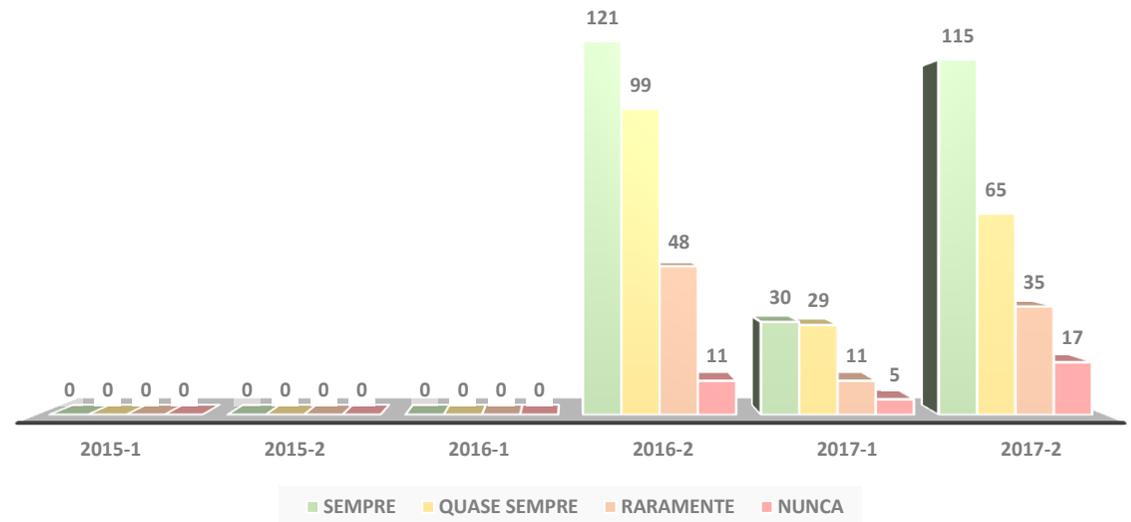
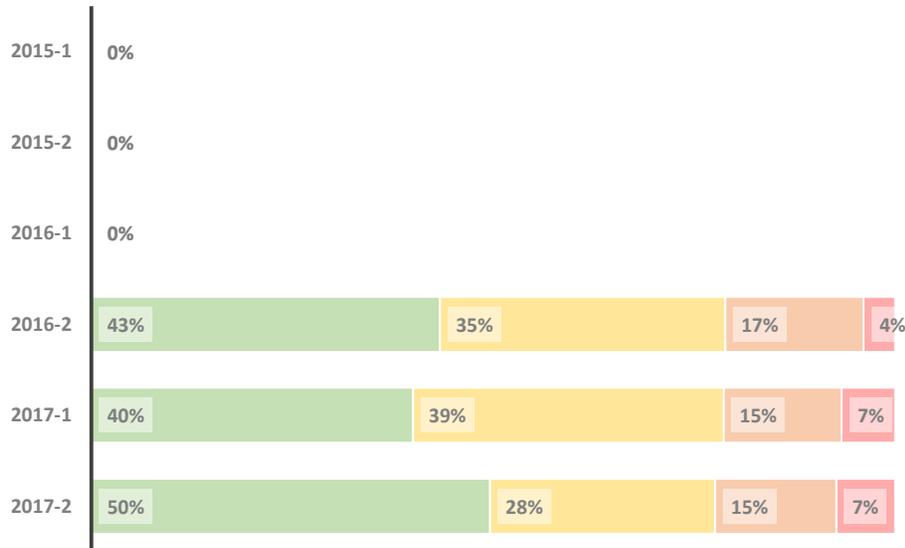
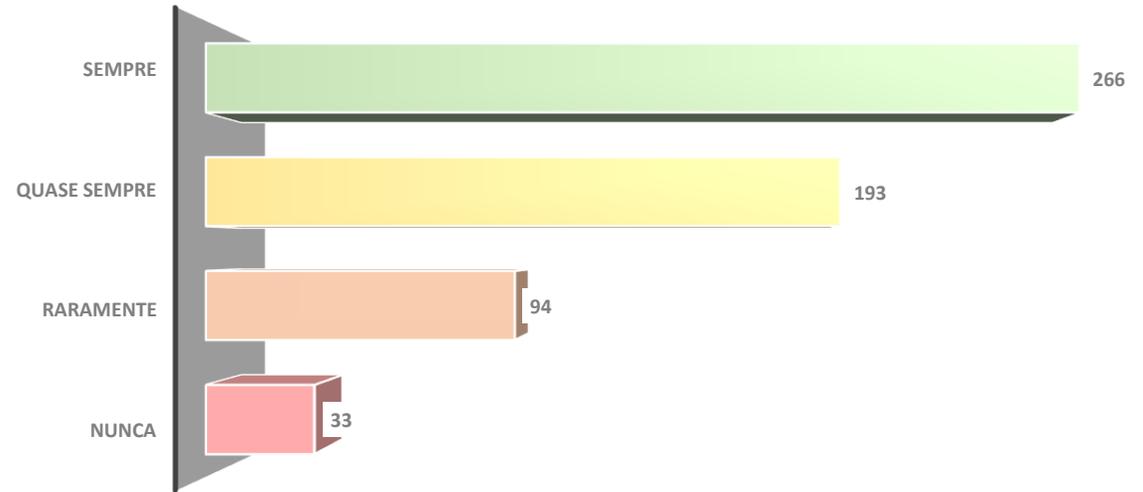
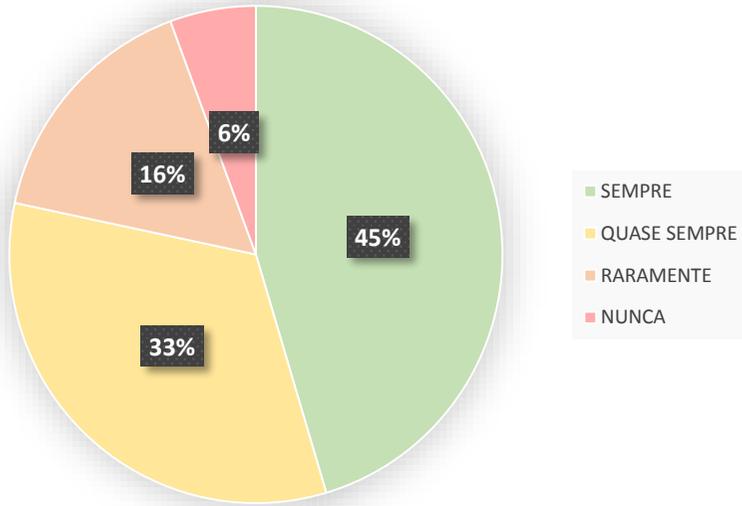


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



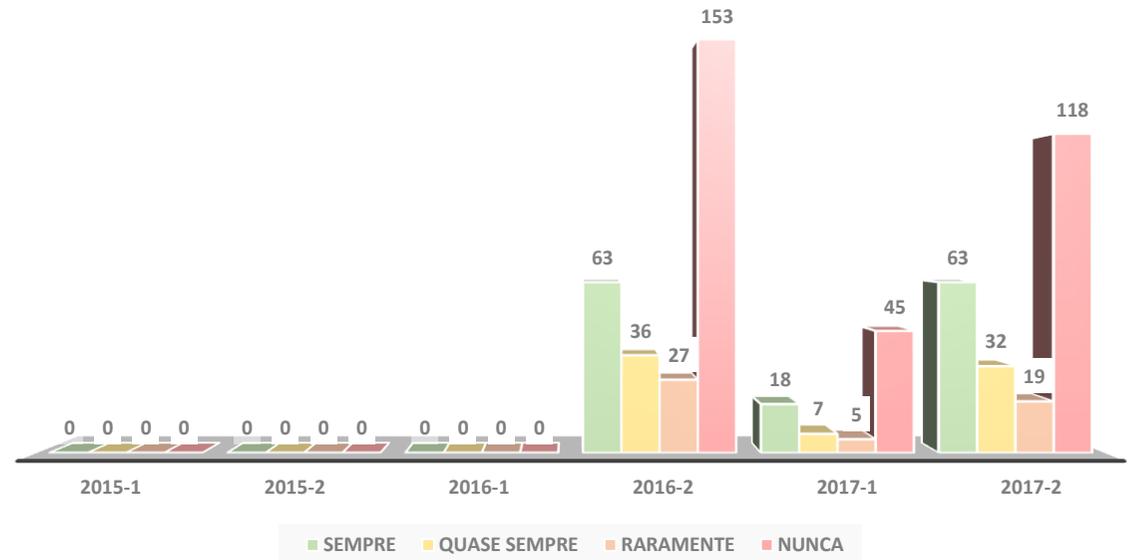
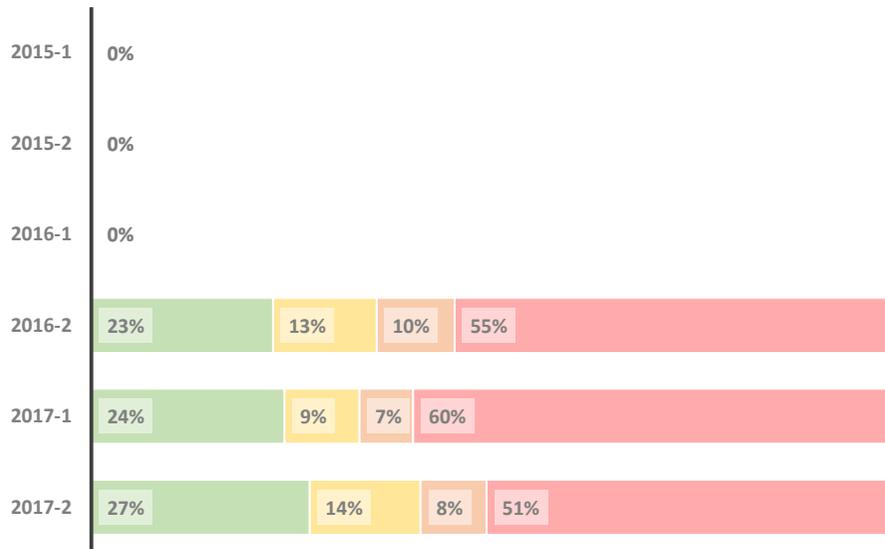
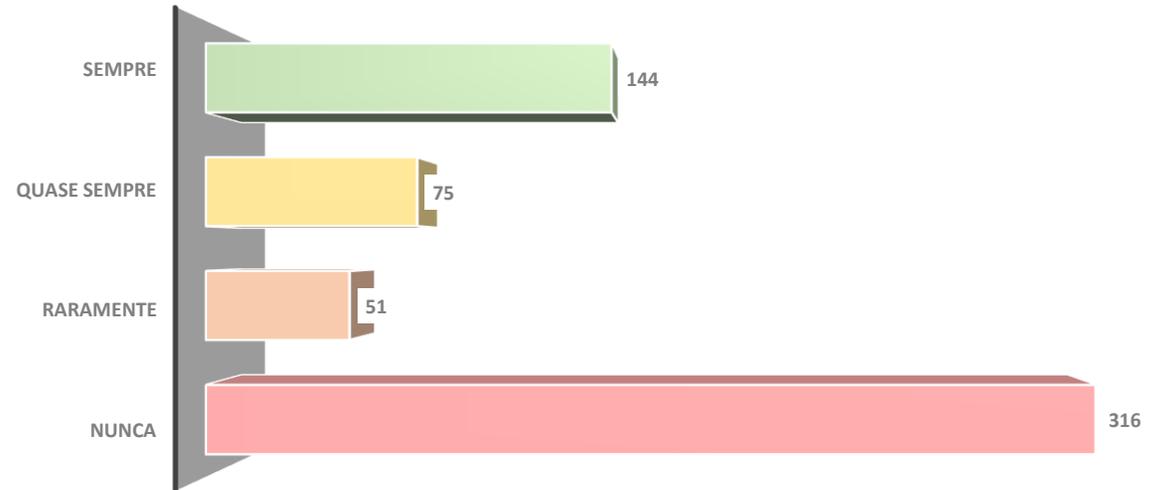
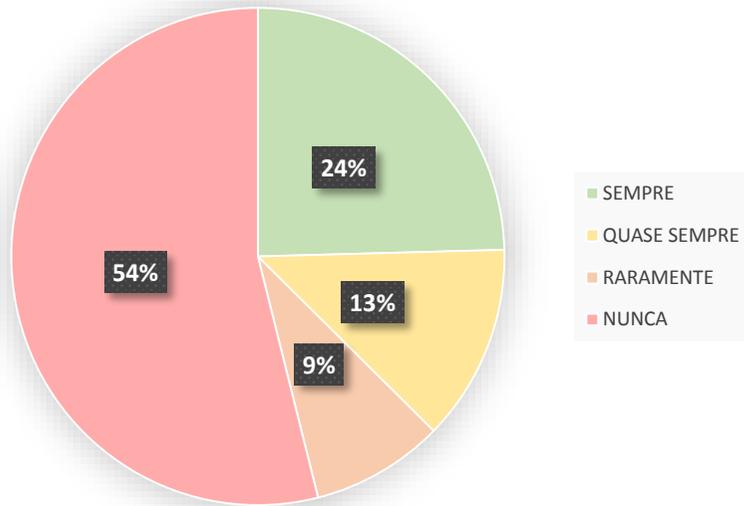


Você utiliza o recurso de internet frequente?



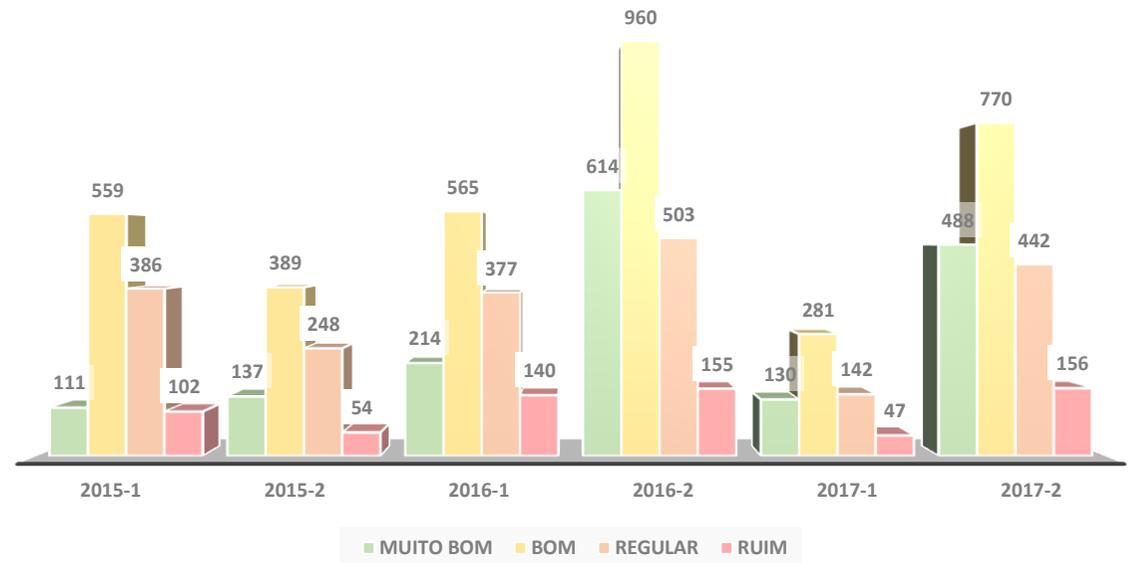
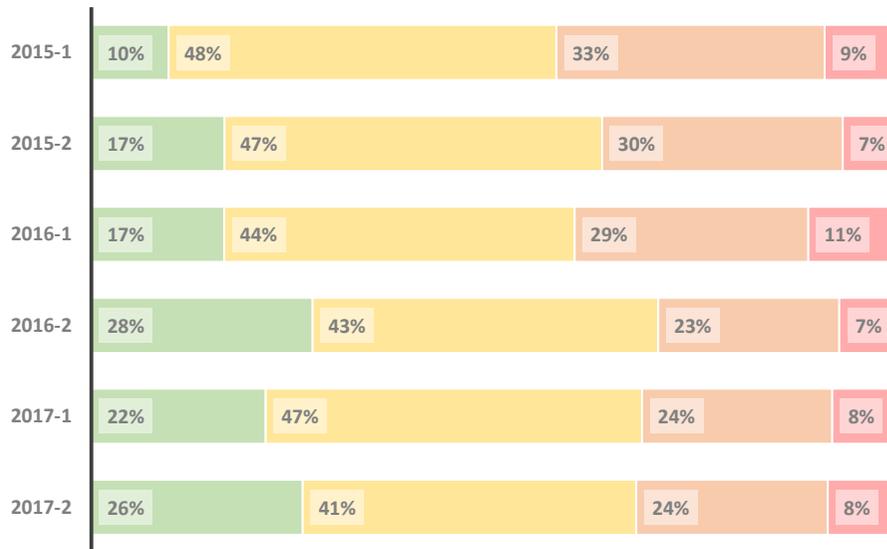
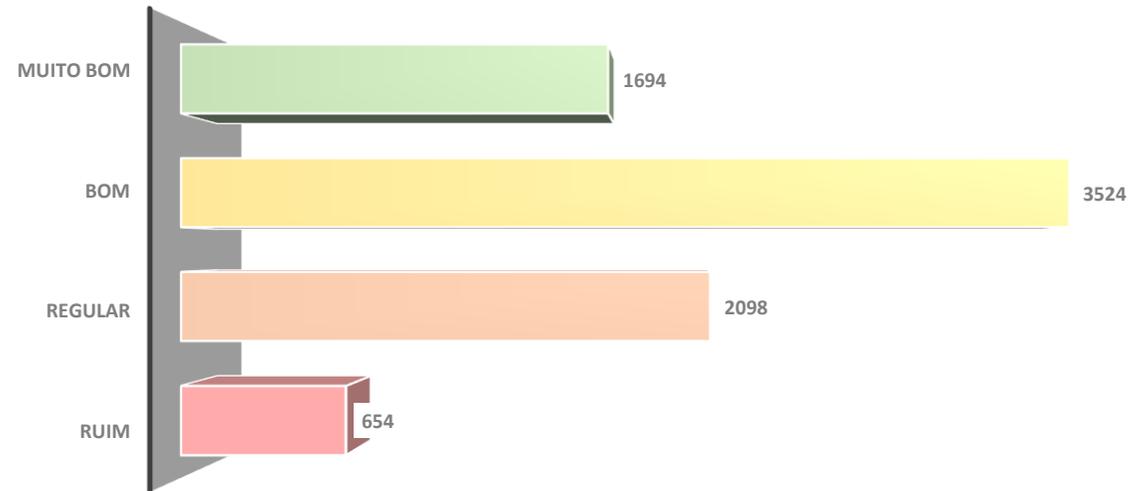
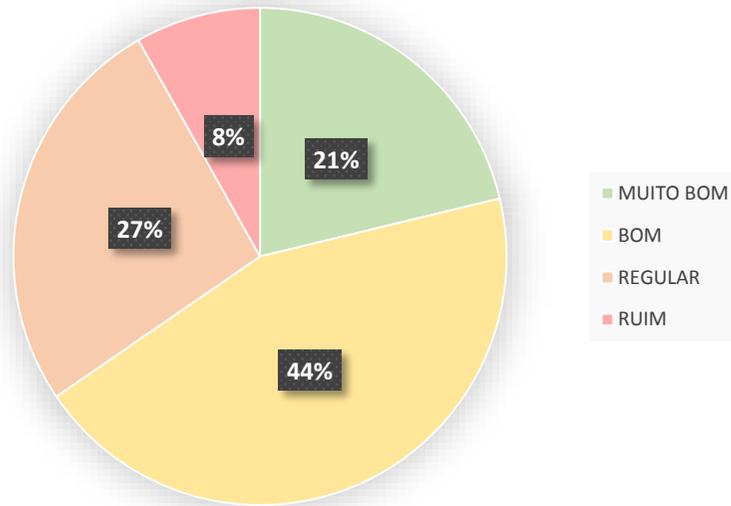


Você utiliza o recurso de WIFI frequentemente?



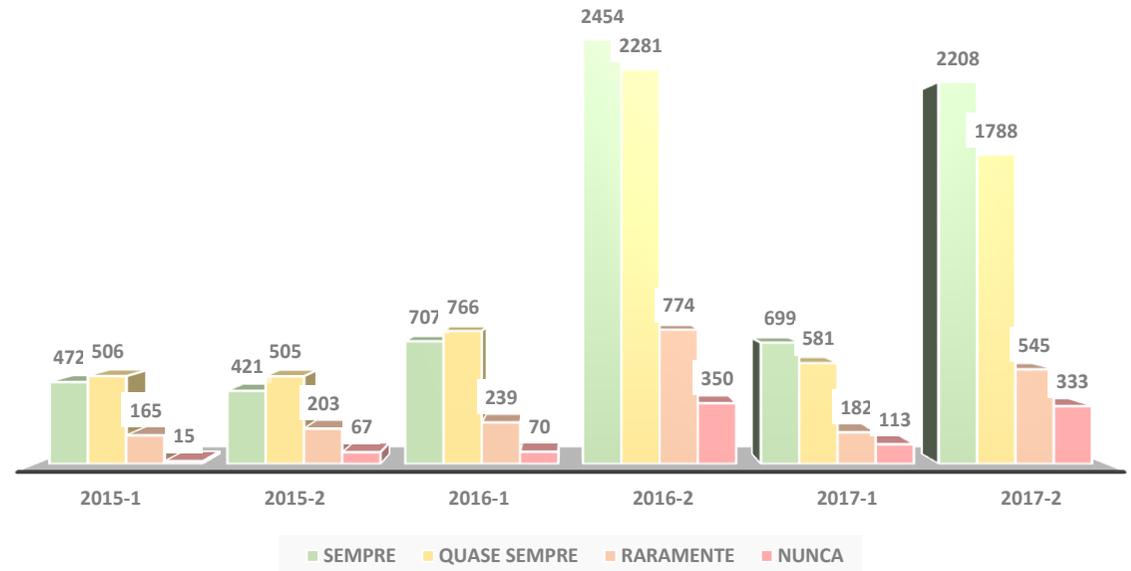
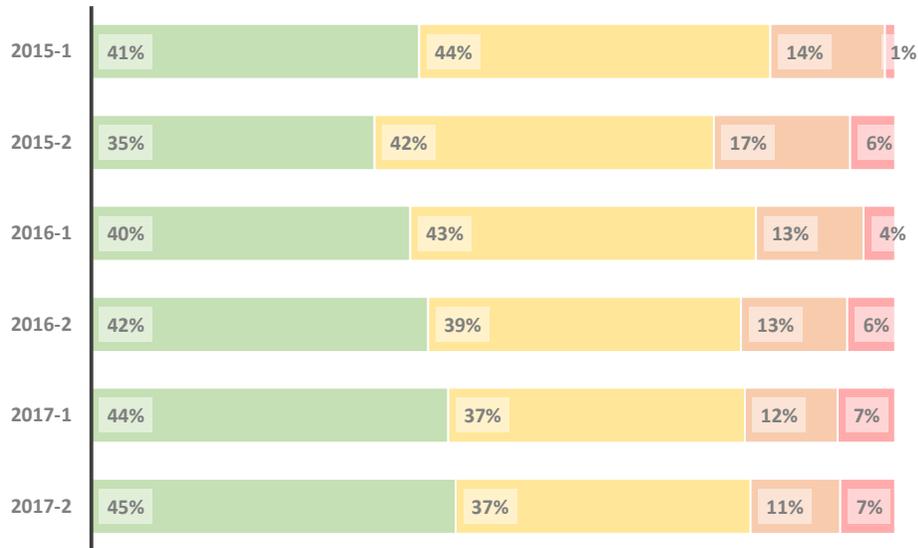
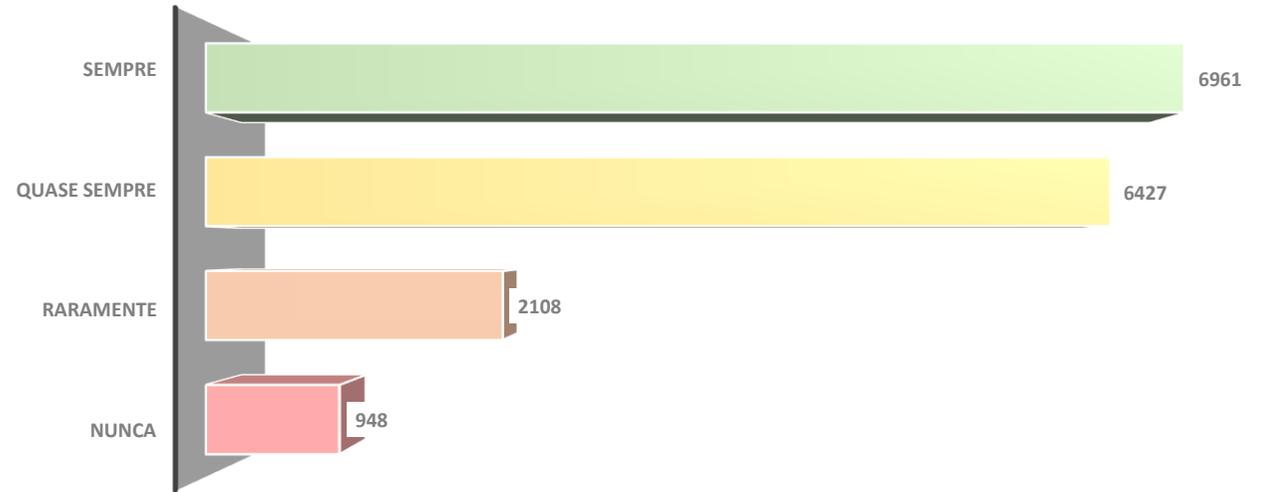
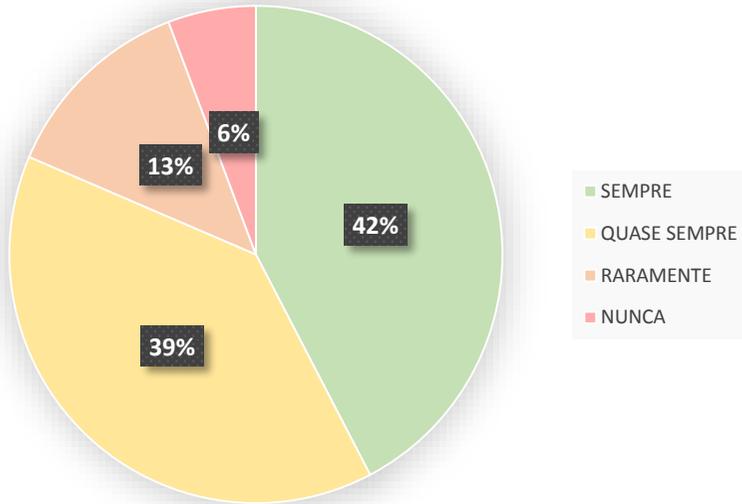


QUESTÕES OBJETIVAS - Qualitativas



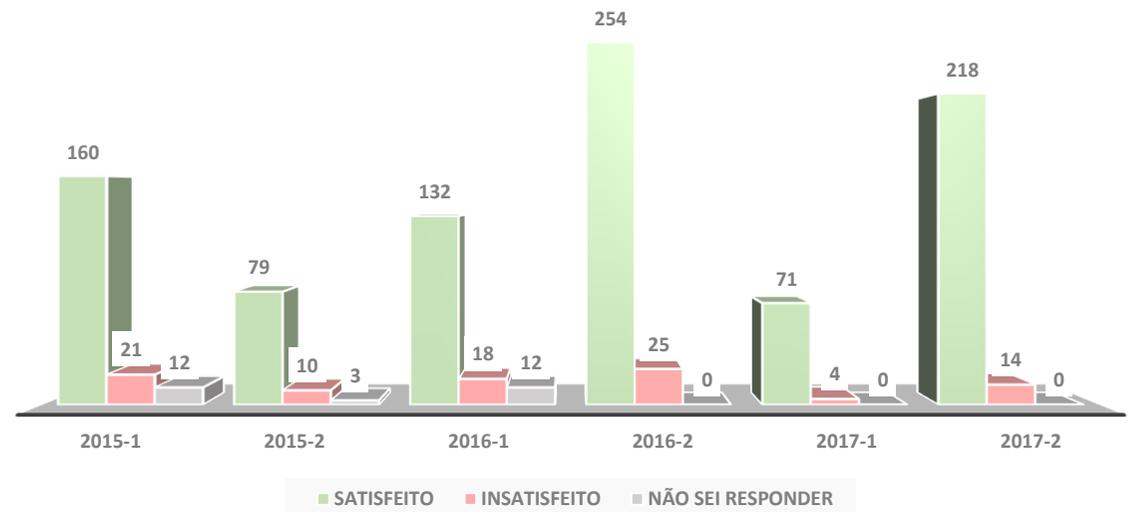
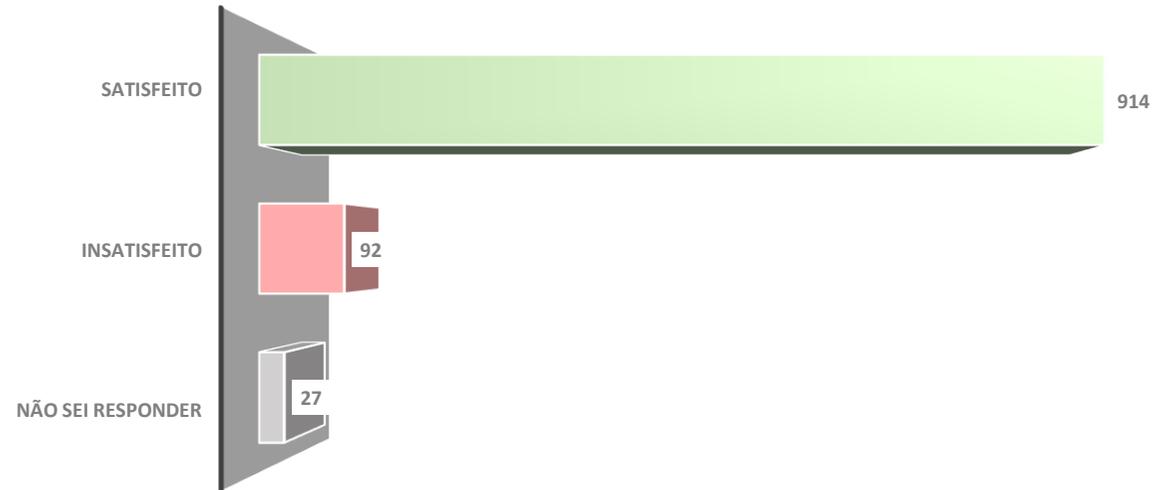
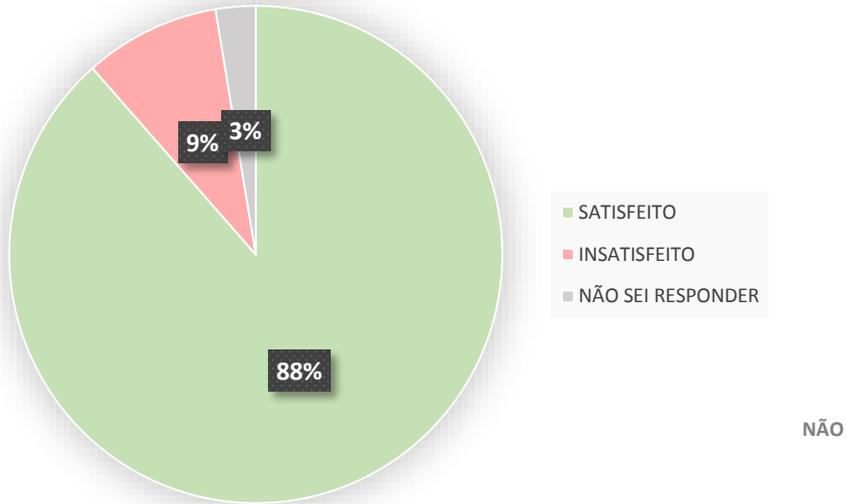


QUESTÕES OBJETIVAS - Periodicidade



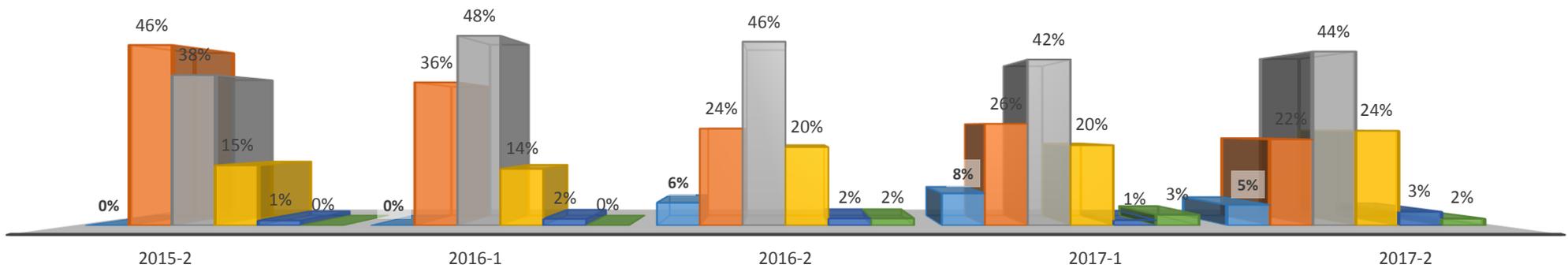
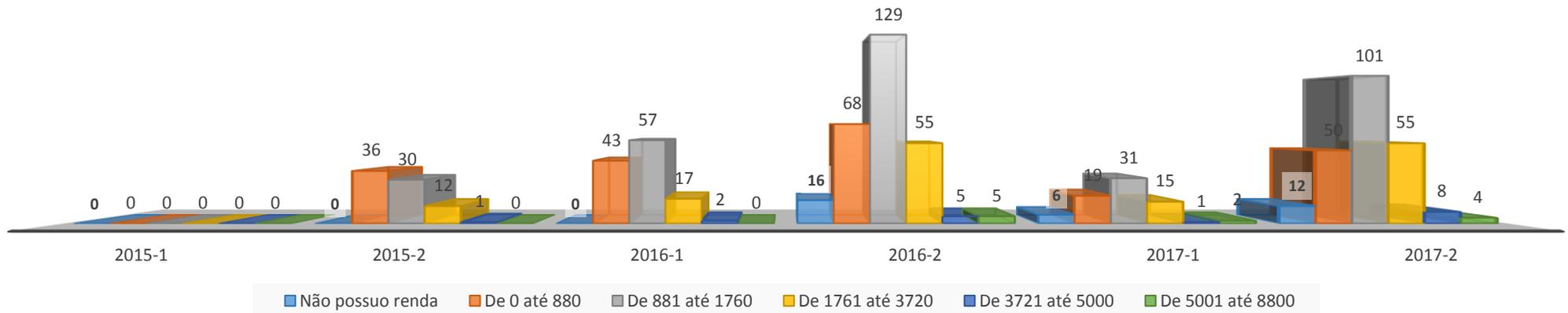
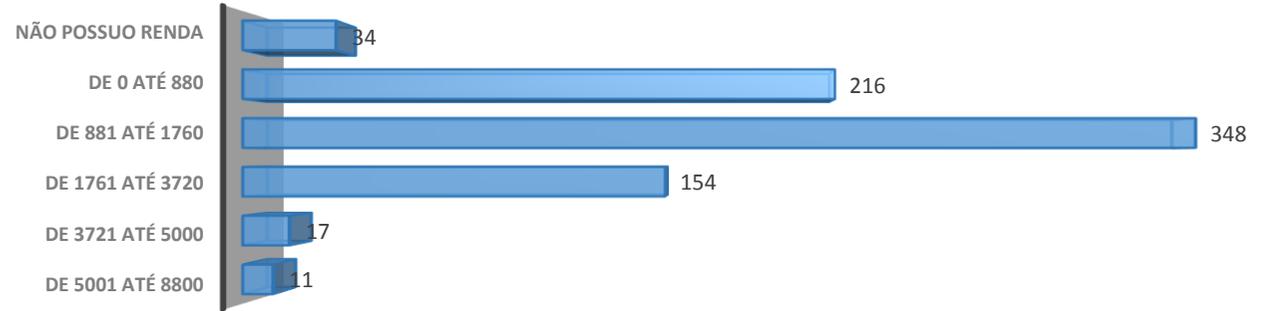
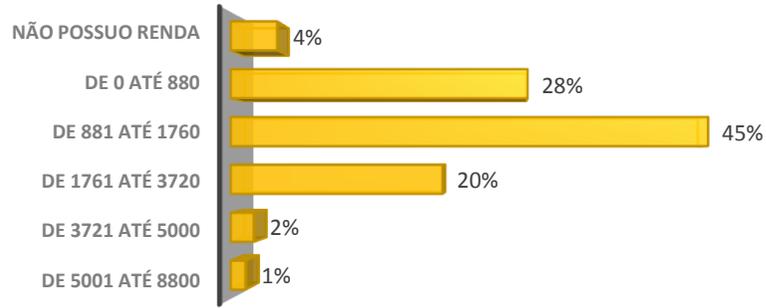


O CURSO - Em relação ao seu curso, você se considera:



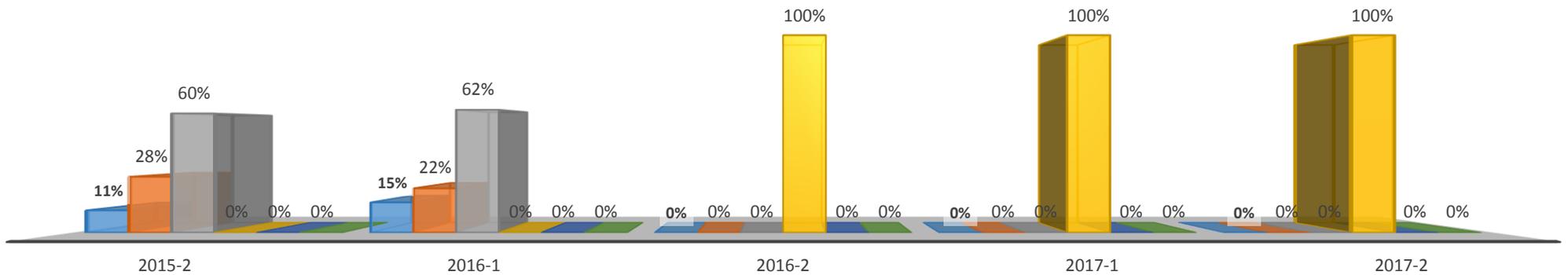
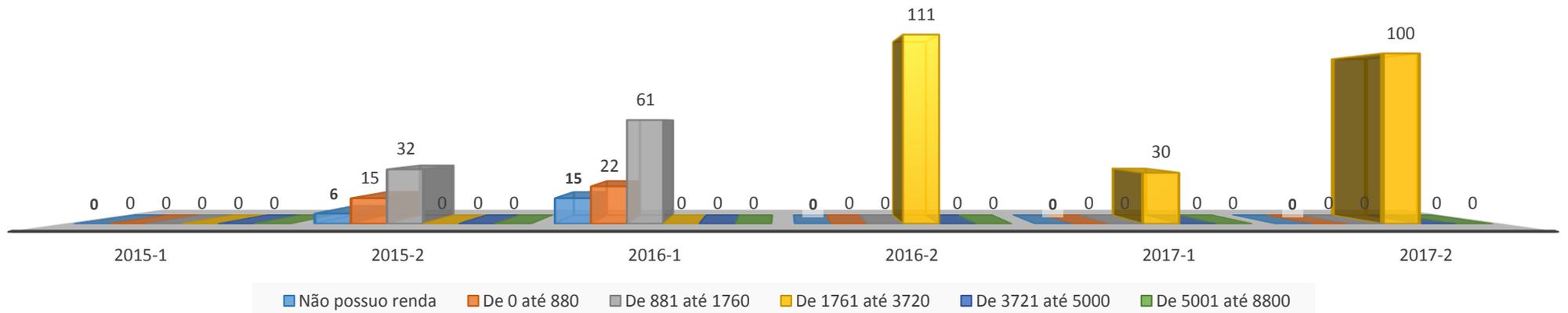
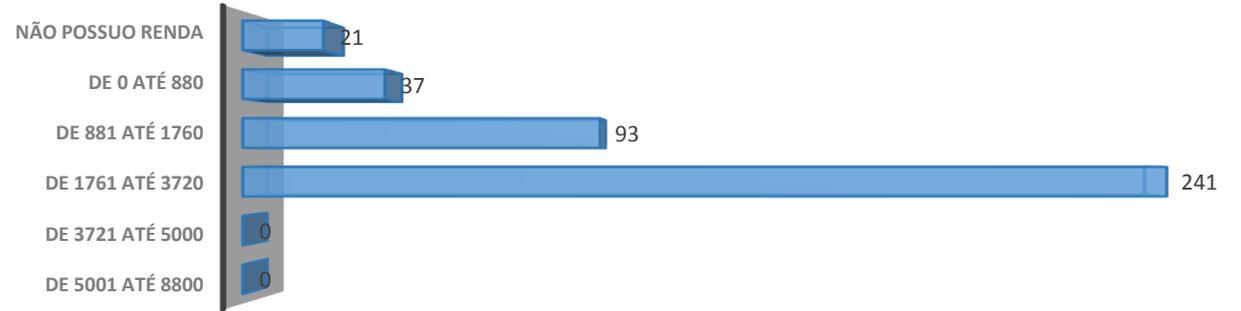
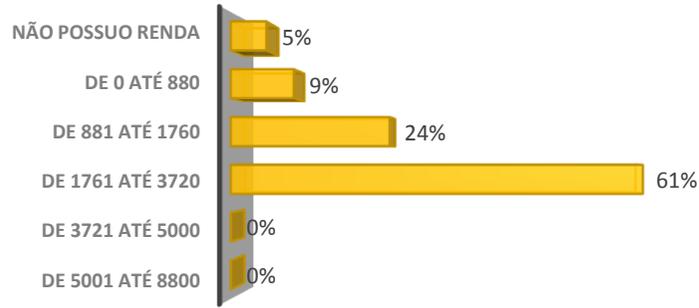


Qual a sua renda mensal atual?



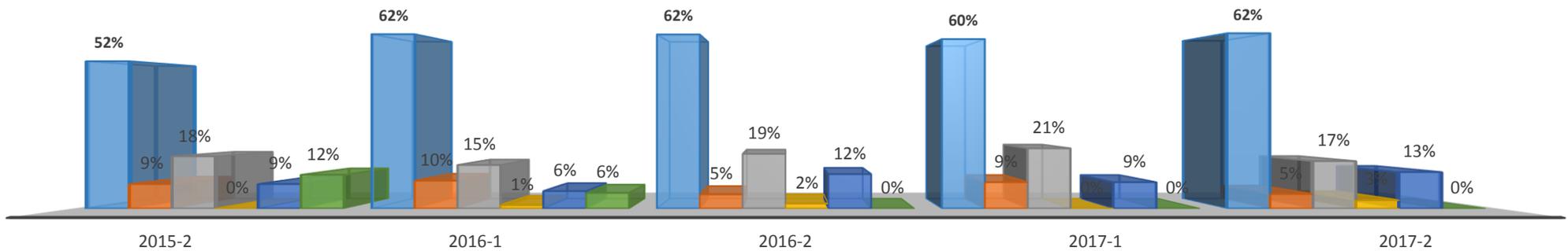
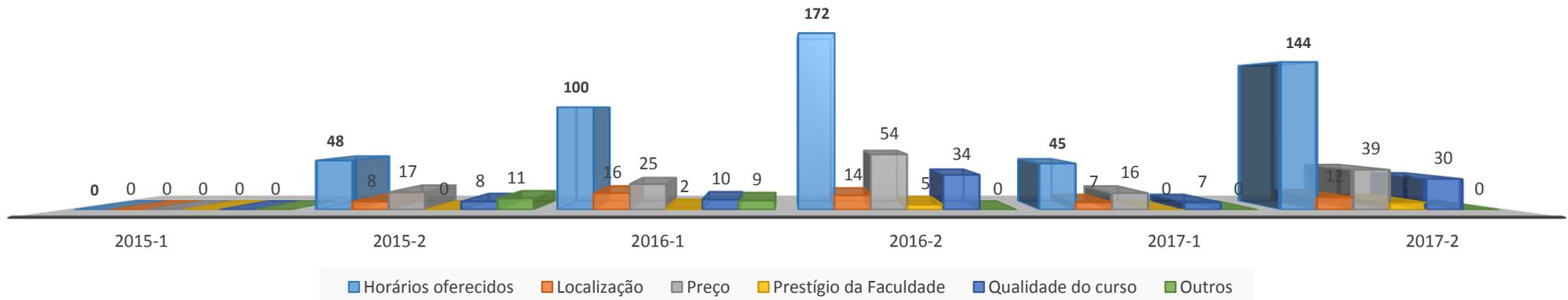
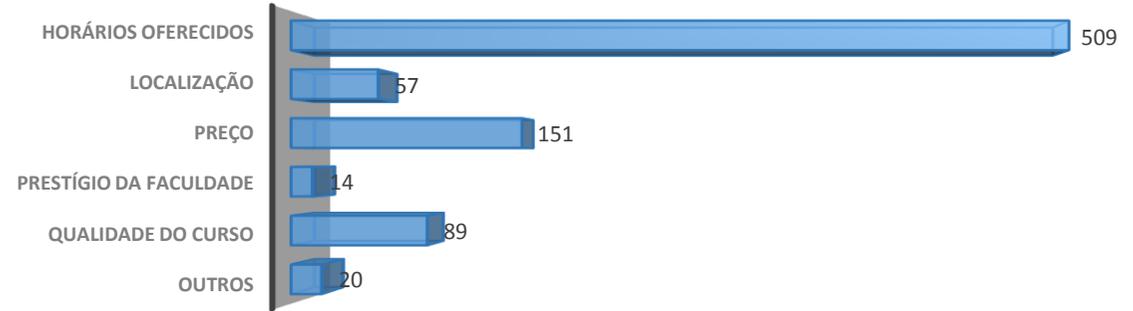
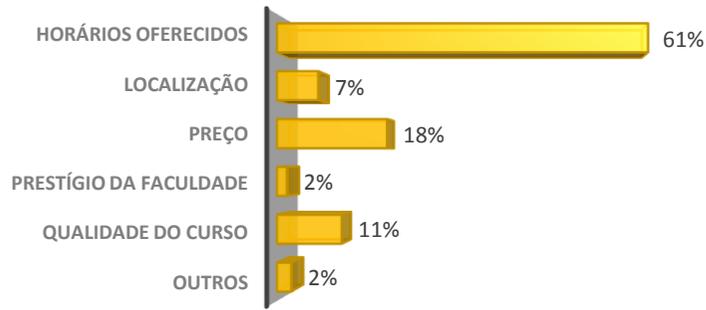


Qual a renda mensal da sua família?



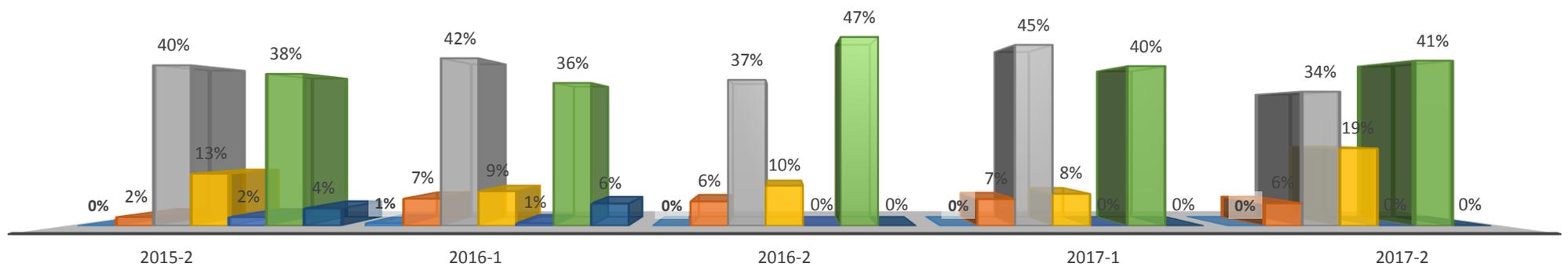
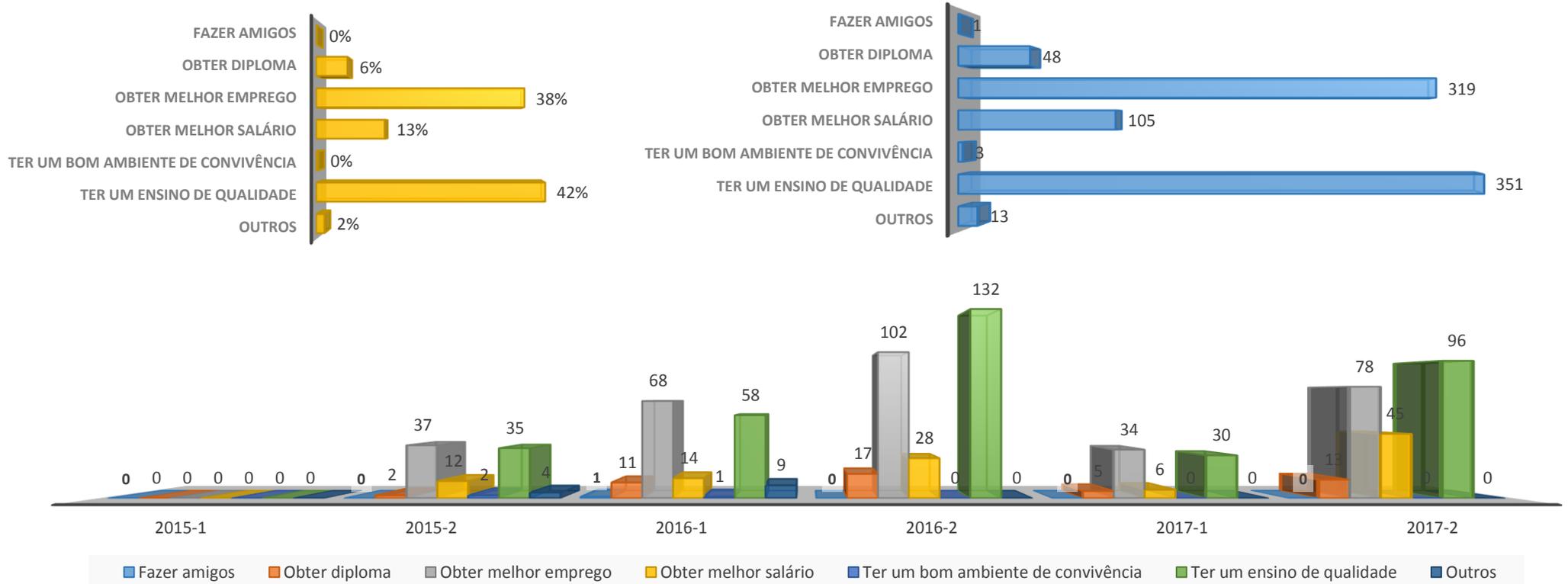


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



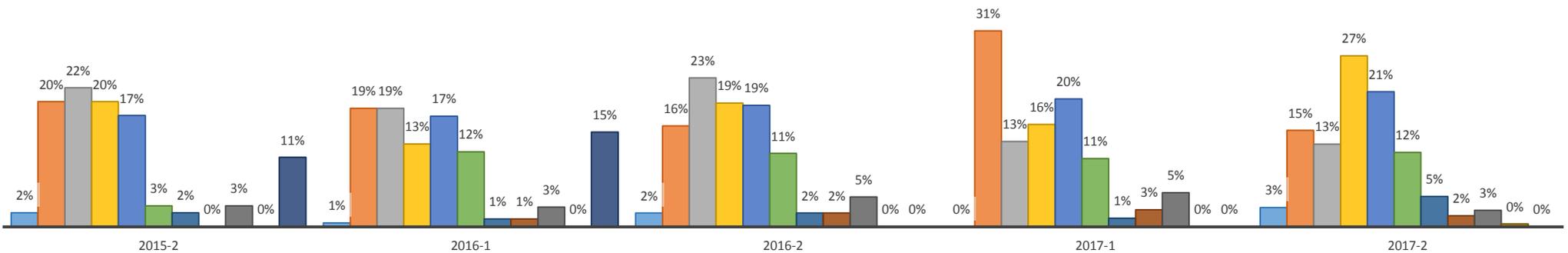
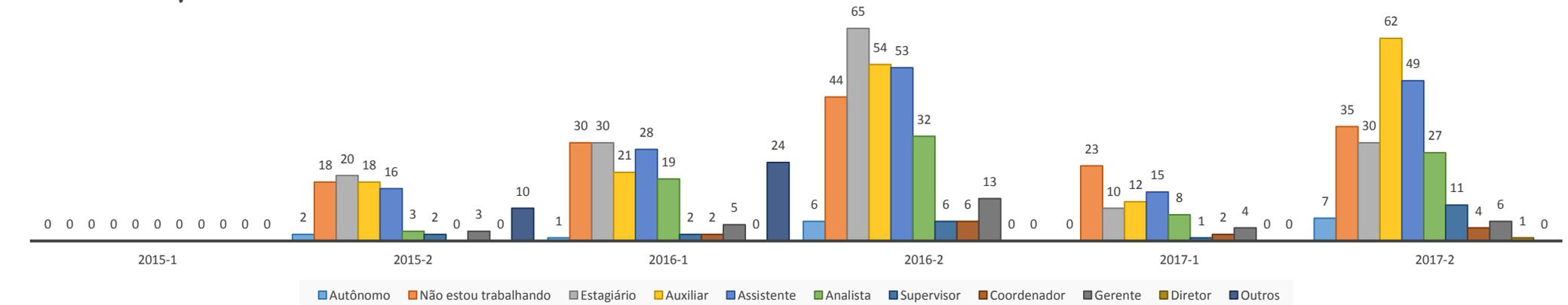
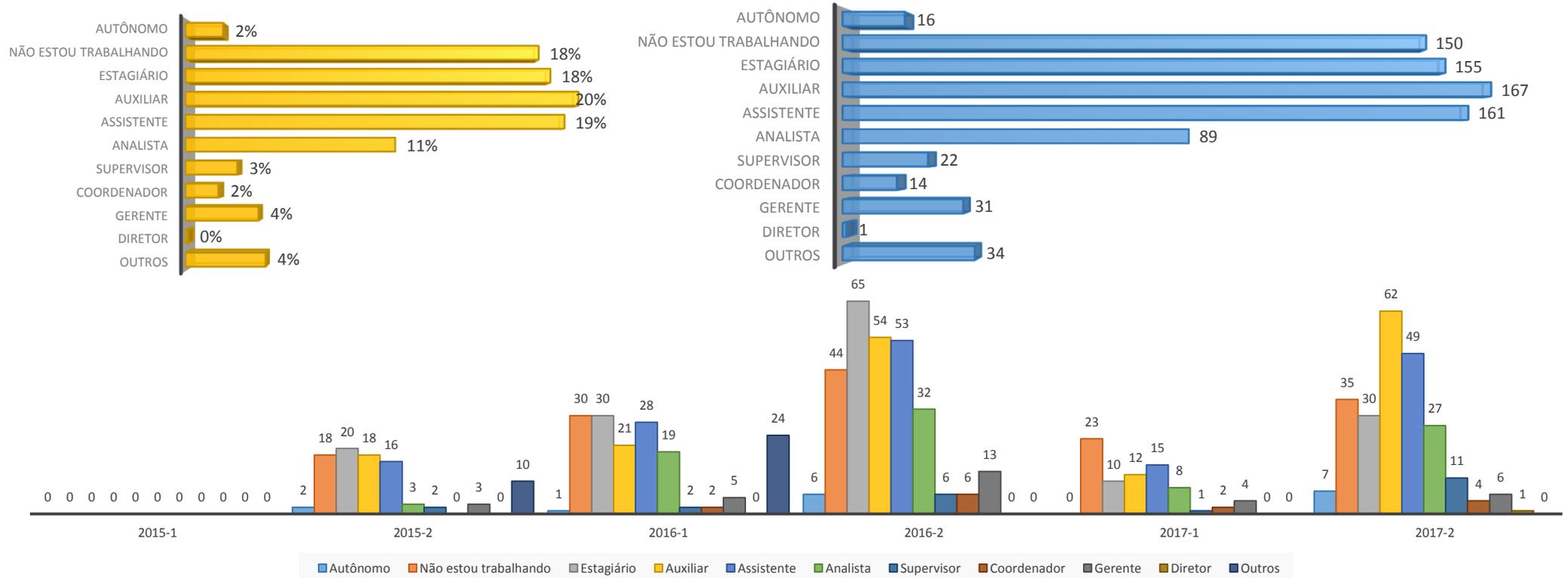


O que é mais importante para você ao cursar uma faculdade?



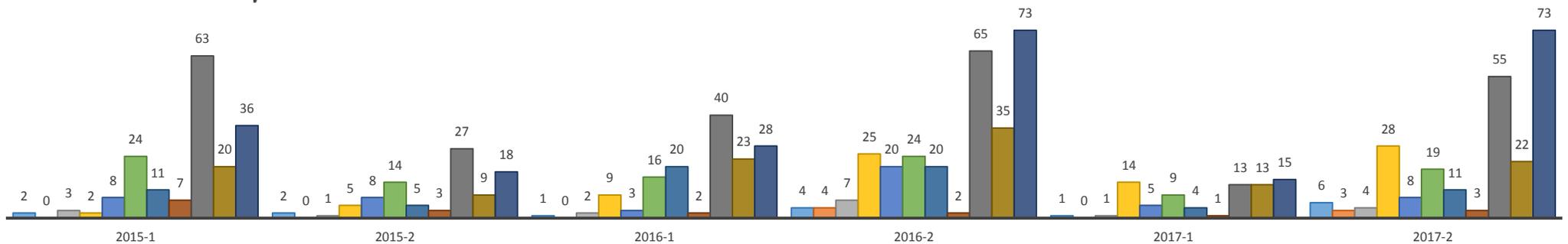
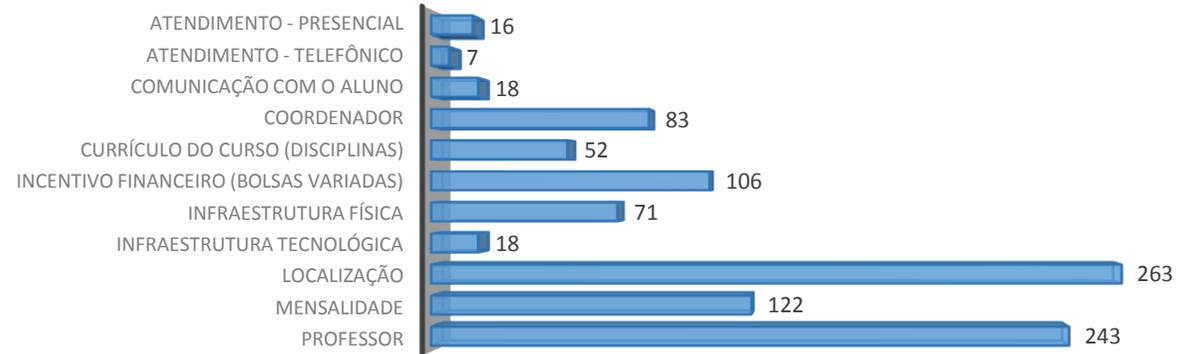
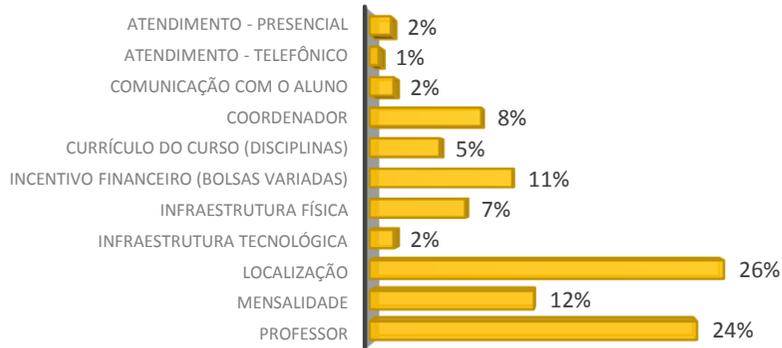


Qual o cargo que você ocupa na empresa em que trabalha?

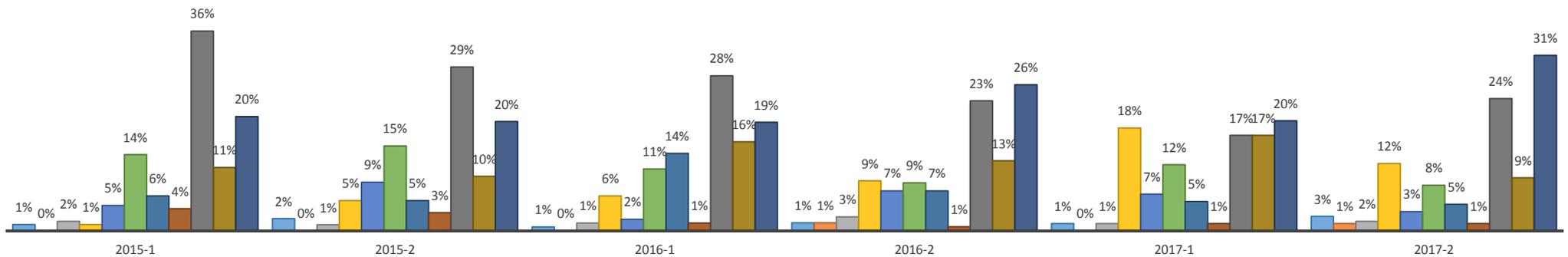




Assinale 3 PONTOS FORTES da Faculdade Sumaré.



■ Atendimento - Presencial
 ■ Atendimento - Telefônico
 ■ Comunicação com o aluno
 ■ Coordenador
 ■ Currículo do curso (disciplinas)
 ■ Incentivo financeiro (bolsas variadas)
■ Infraestrutura física
 ■ Infraestrutura Tecnológica
 ■ Localização
 ■ Mensalidade
 ■ Professor





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

