CPA - AUTO AVALIAÇÃO

Unidade: **Bom Retiro**
Curso: **CCONT**
Período de Avaliação:

Sumaré FACULDADE

QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	200 30%	357 54%	93 14%	13 2%	**663**
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	187 28%	326 49%	127 19%	24 4%	**664**
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	106 16%	346 52%	175 26%	36 5%	**663**
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	106 16%	288 43%	207 31%	62 9%	**663**
SALAS DE AULA : limpeza e ventilação.	198 33%	264 44%	113 19%	19 3%	**594**
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	134 23%	321 54%	122 21%	17 3%	**594**
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	118 18%	261 39%	214 32%	70 11%	**663**
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	82 12%	275 41%	231 35%	75 11%	**663**

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	92 15%	228 38%	200 34%	74 12%	**594**
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	140 30%	270 58%	48 10%	5 1%	**463**
O COORDENADOR: é acessível ao aluno?	247 42%	237 40%	84 14%	26 4%	**594**
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	190 29%	327 49%	110 17%	36 5%	**663**
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	101 22%	273 59%	79 17%	11 2%	**464**
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	467 70%	163 25%	29 4%	4 1%	**663**
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	316 53%	246 41%	31 5%	1 0%	**594**
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	297 45%	324 49%	38 6%	4 1%	**663**
OS PROFESSORES: fazem chamada?	525 88%	60 10%	8 1%	1 0%	**594**
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	230 39%	309 52%	51 9%	4 1%	**594**
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	253 43%	301 51%	38 6%	2 0%	**594**
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	163 29%	286 50%	97 17%	22 4%	**568**
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	171 29%	291 49%	107 18%	25 4%	**594**
Você acessa o aluno online frequentemente?	231 50%	208 45%	23 5%	1 0%	**463**
Você acessa o Office365 (email) frequentemente?	92 20%	122 26%	109 23%	141 30%	**464**
Você acessa o portal frequentemente?	208 45%	219 47%	34 7%	2 0%	**463**
Você se sente apto para utilizar os recursos de TI?	131 28%	230 50%	88 19%	15 3%	**464**
Você utiliza o Moodlerooms (AVA) frequentemente?	187 40%	218 47%	45 10%	14 3%	**464**
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	58 13%	135 29%	179 39%	91 20%	**463**
Você utiliza o recurso de internet frequentente?	188 41%	172 37%	78 17%	26 6%	**464**
Você utiliza o recurso de WIFI frequentemente?	107 23%	78 17%	42 9%	236 51%	**463**

	MUITO BOM	BOM	REGULAR	RUIM
RESULTADO GERAL	1.131 22%	2.438 47%	1.282 25%	316 6%

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA
RESULTADO GERAL	4.394 39%	4.697 41%	1.518 13%	741 7%

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Sumaré FACULDADE

Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?		
Horários oferecidos	373	63%
Localização	39	7%
Preço	110	18%
Prestígio da Faculdade	8	1%
Qualidade do curso	56	9%
Outros	9	2%

Qual a sua renda mensal atual?		
Não possuo renda	26	4%
De 0 até 880	118	20%
De 881 até 1760	255	43%
De 1761 até 3720	152	26%
De 3721 até 5000	15	3%
De 5001 até 8800	6	1%

Qual a renda mensal da sua família?		
Não possuo renda	6	2%
De 0 até 880	14	5%
De 881 até 1760	55	19%
De 1761 até 3720	208	73%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

O que é mais importante para você ao cursar uma faculdade?		
Fazer amigos	-	0%
Obter diploma	37	6%
Obter melhor emprego	242	41%
Obter melhor salário	74	12%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	233	39%
Outros	8	1%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.		
Atendimento - Presencial	8	1%
Atendimento - Telefônico	4	1%
Comunicação com o aluno	15	2%
Coordenador	30	5%
Currículo do curso (disciplinas)	49	8%
Incentivo financeiro (bolsas variadas)	67	10%
Infraestrutura física	28	4%
Infraestrutura Tecnológica	8	1%
Localização	160	25%
Mensalidade	100	16%
Professor	174	27%

Qual o cargo que você ocupa na empresa em que trabalha?		
Autônomo	22	4%
Não estou trabalhando	93	16%
Estagiário	53	9%
Auxiliar	158	27%
Assistente	163	27%
Analista	70	12%
Supervisor	3	1%
Coordenador	8	1%
Gerente	7	1%
Diretor	-	0%
Outros	18	3%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.		
Atendimento - Presencial	93	15%
Atendimento - Telefônico	52	8%
Comunicação com o aluno	86	14%
Coordenador	33	5%
Currículo do curso (disciplinas)	53	8%
Incentivo financeiro (bolsas variadas)	43	7%
Infraestrutura física	40	6%
Infraestrutura Tecnológica	55	9%
Localização	27	4%
Mensalidade	46	7%
Professor	107	17%

O CURSO - Em relação ao seu curso, você se considera:		
SATISFEITO	552	83%
INSATISFEITO	100	15%
NÃO SEI RESPONDER	11	2%

ÍNDICE DE ADESÃO: 663 47,88%

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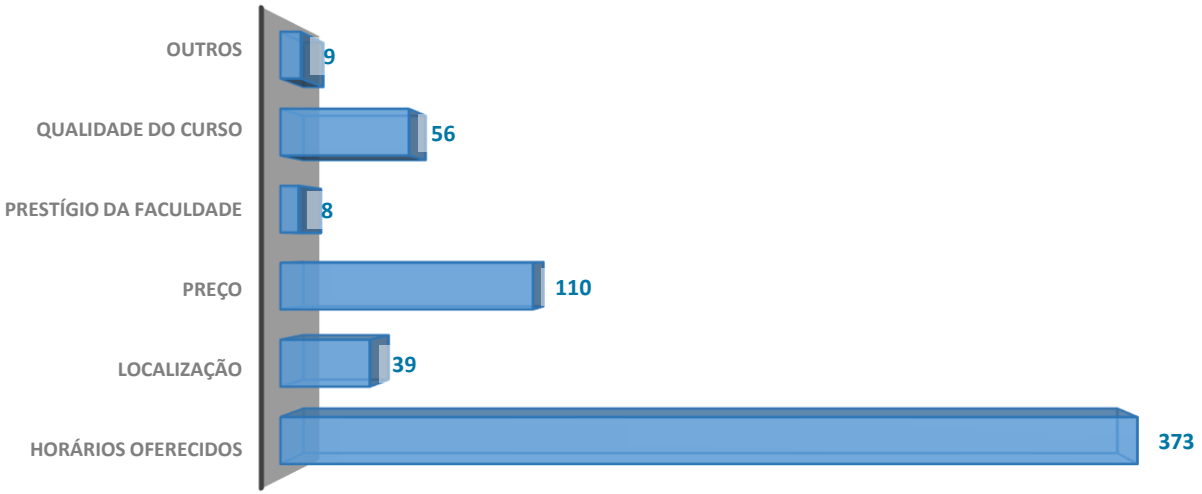
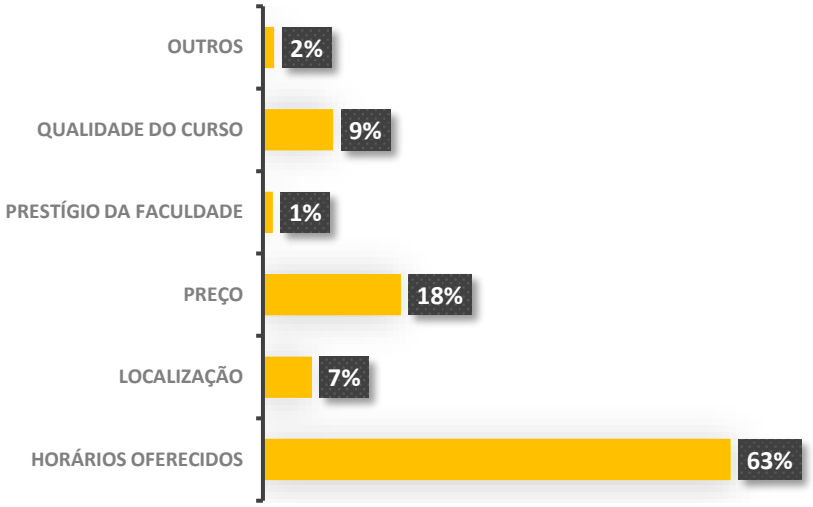
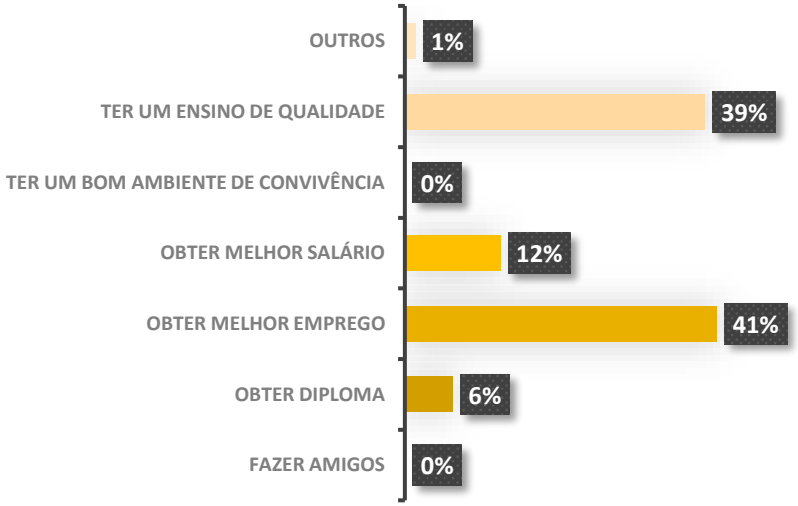
Sumaré FACULDADE

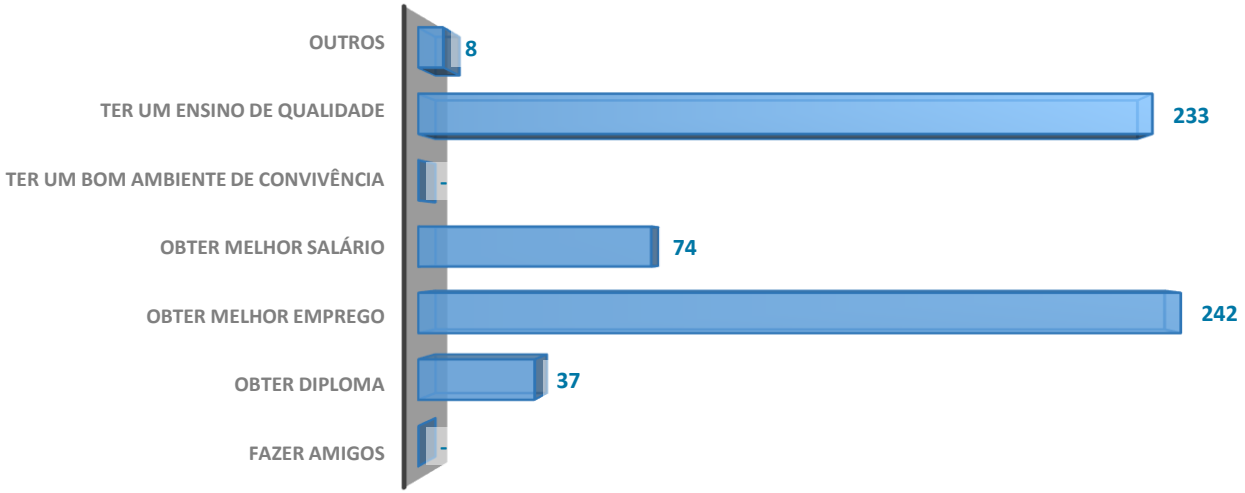
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?





O que é mais importante para você ao cursar uma faculdade?





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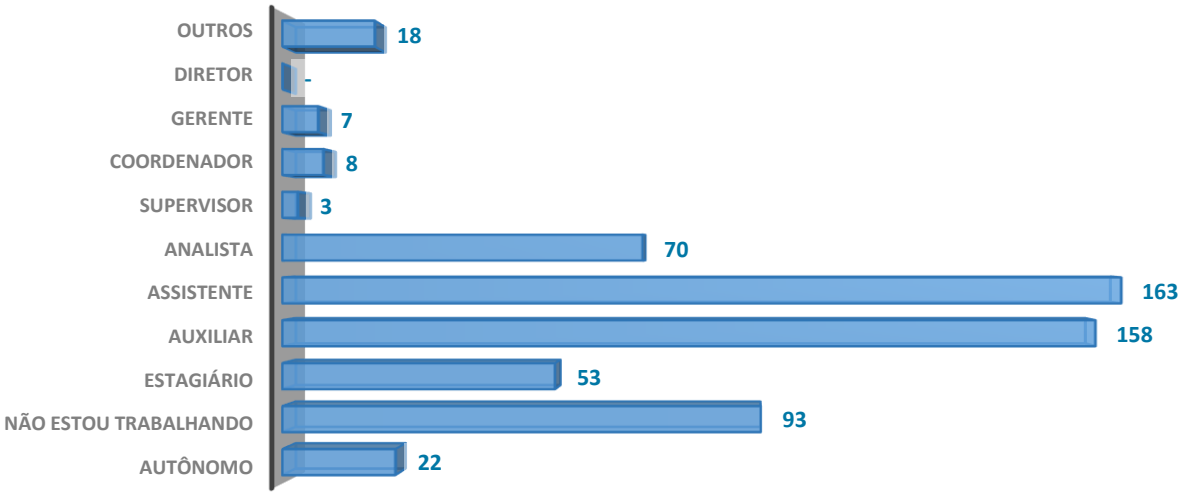
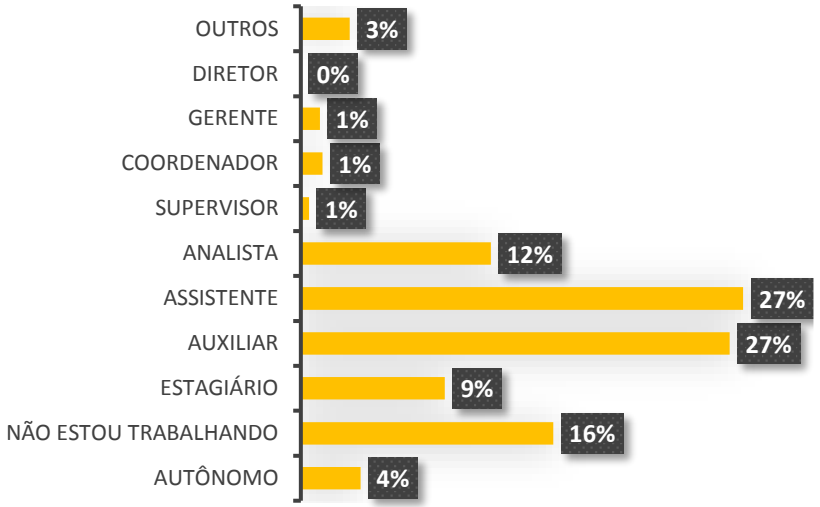
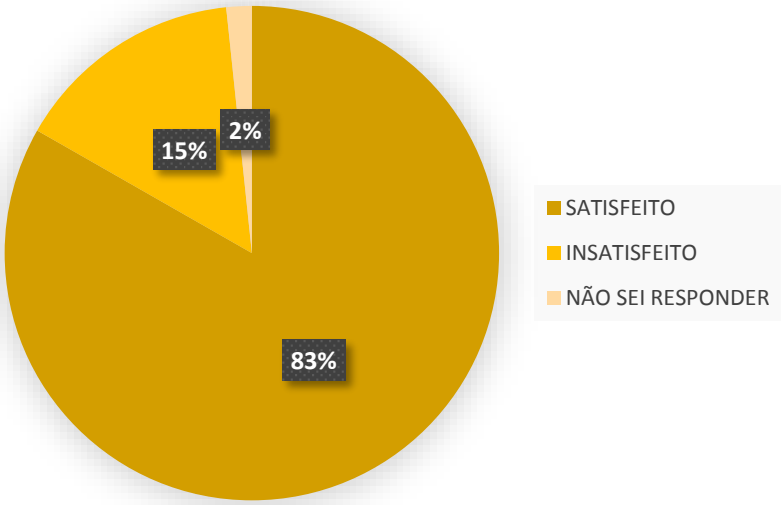
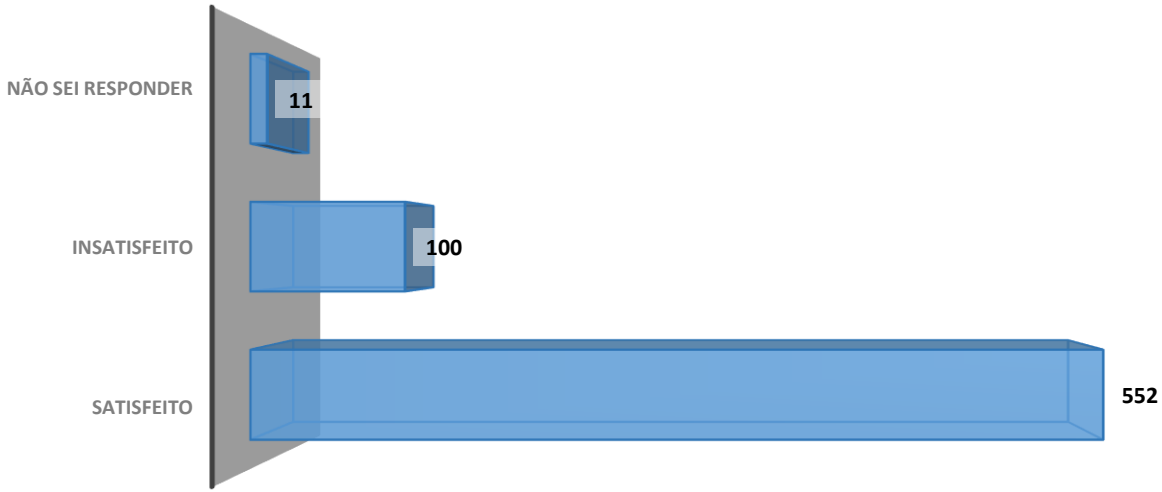


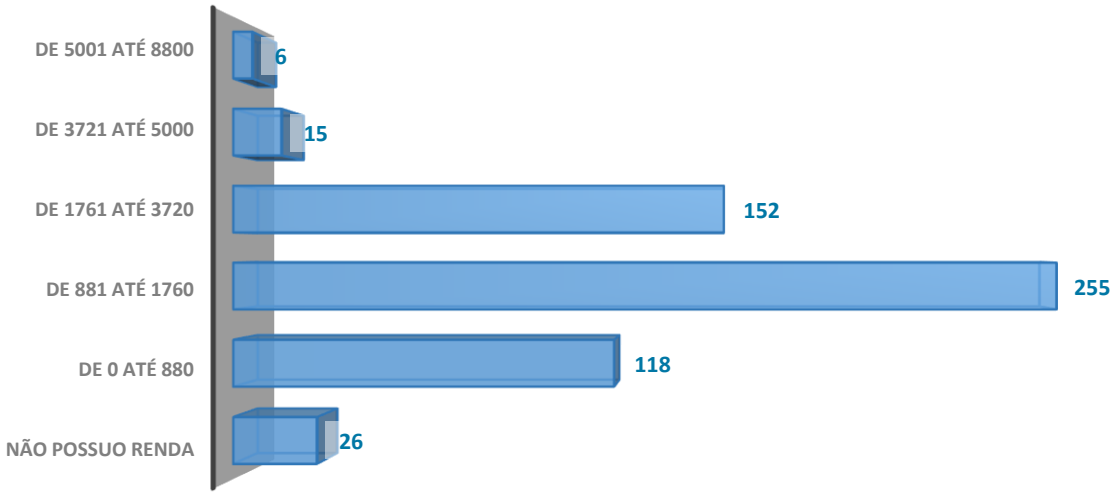


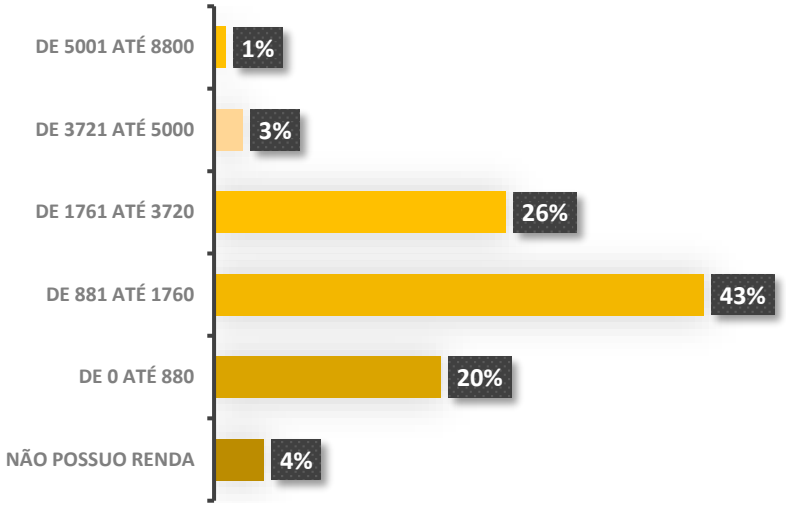
O CURSO - Em relação ao seu curso, você se considera:



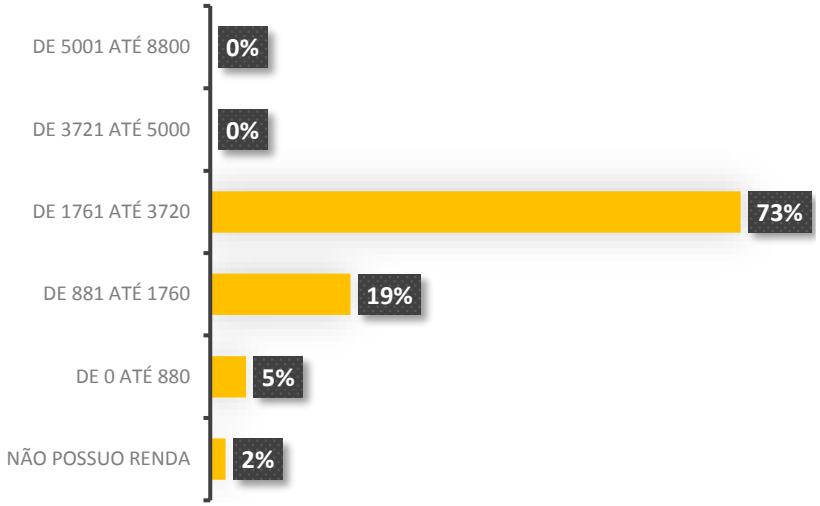


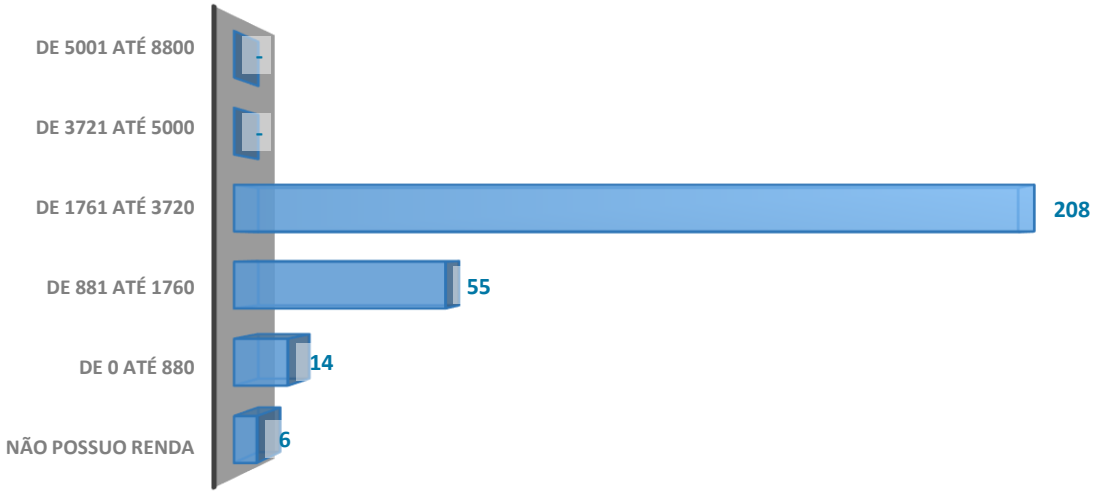
Qual a sua renda mensal atual?





Qual a renda mensal da sua família?





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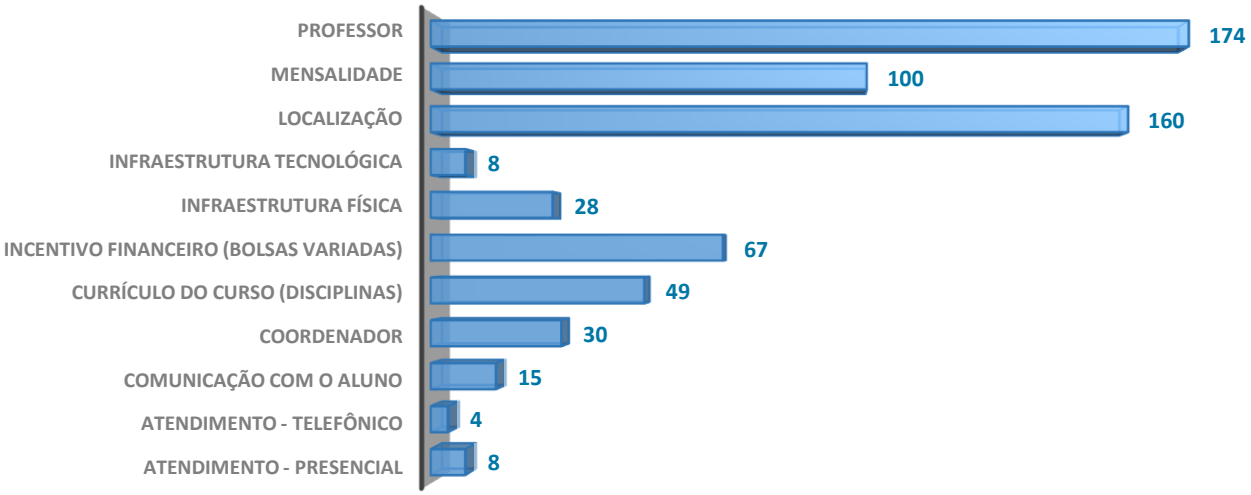
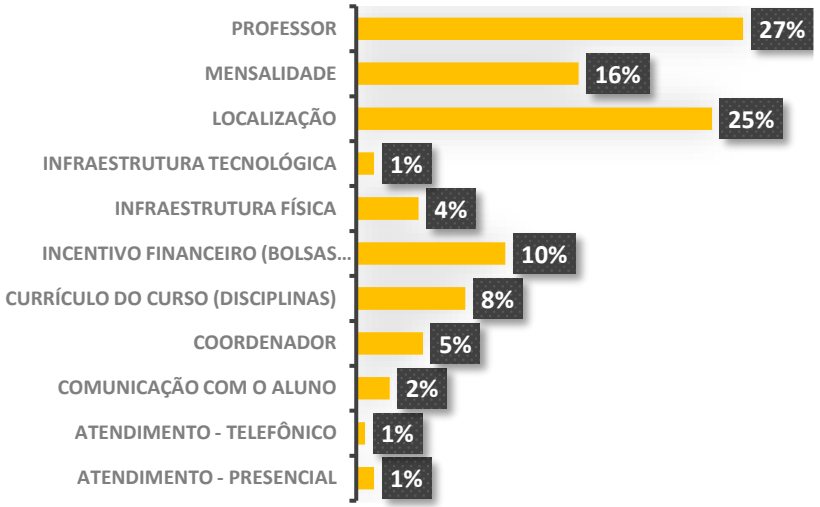
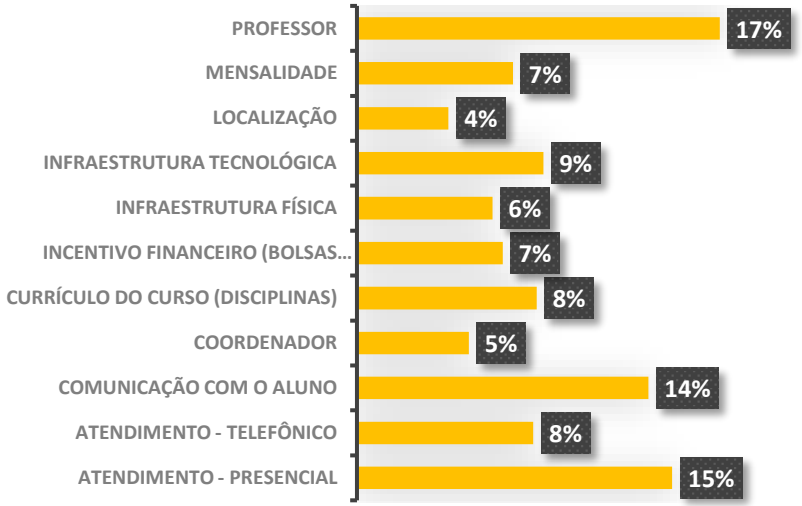
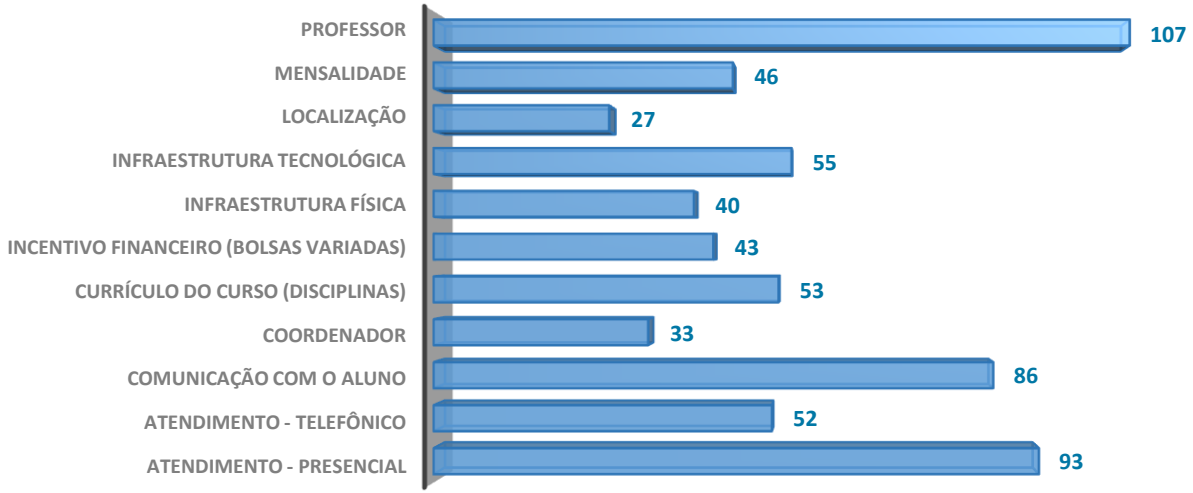
Assinale 3 PONTOS FORTES da Faculdade Sumaré.



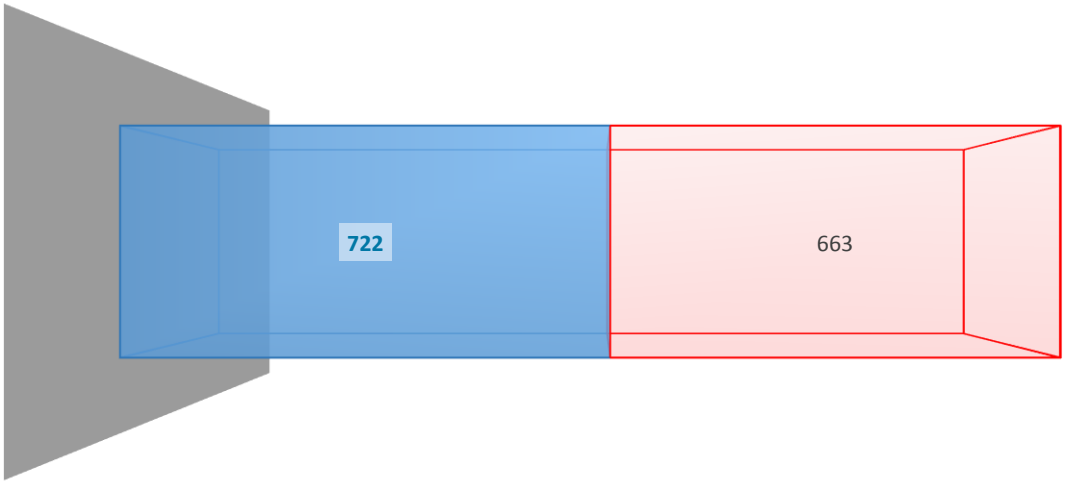


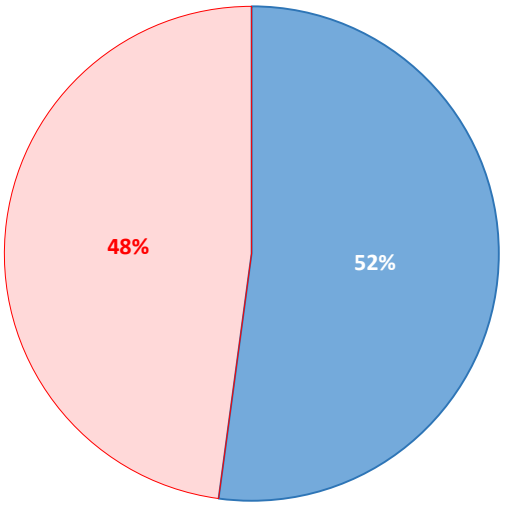
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.





ÍNDICE DE ADESÃO:





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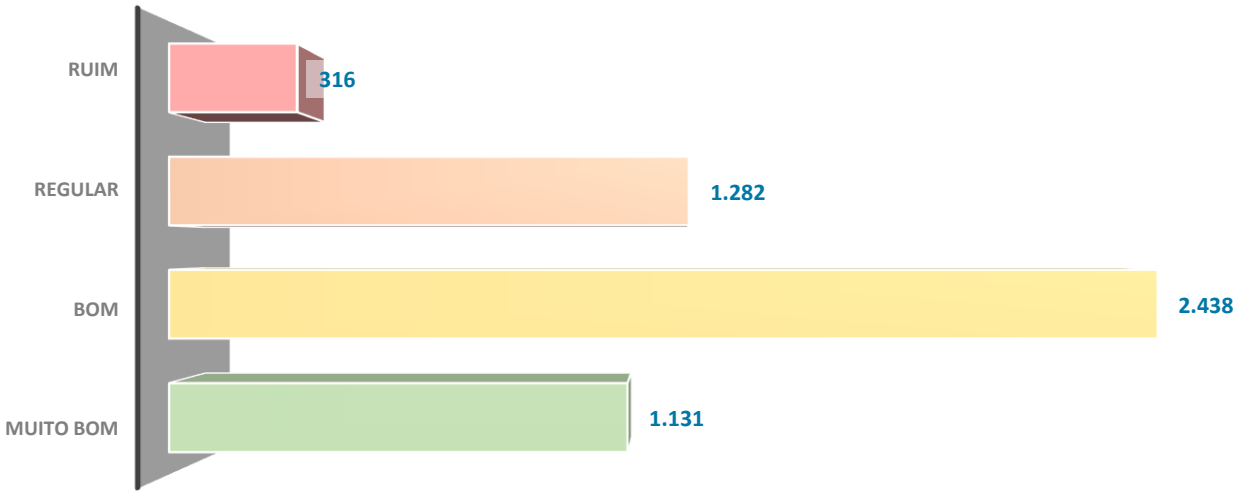
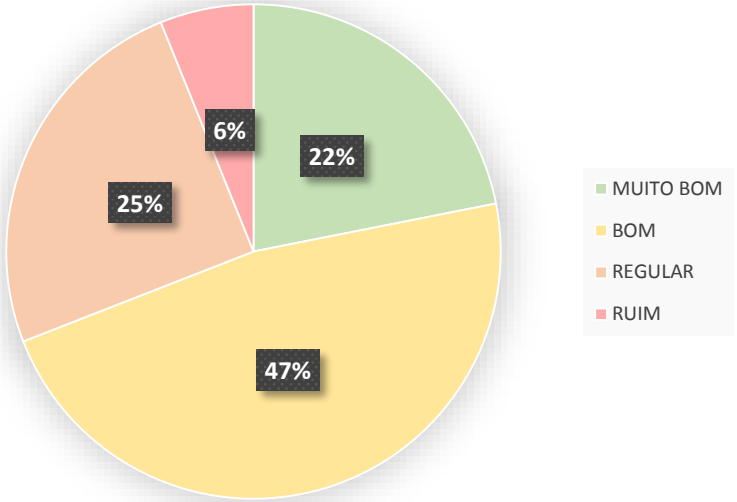
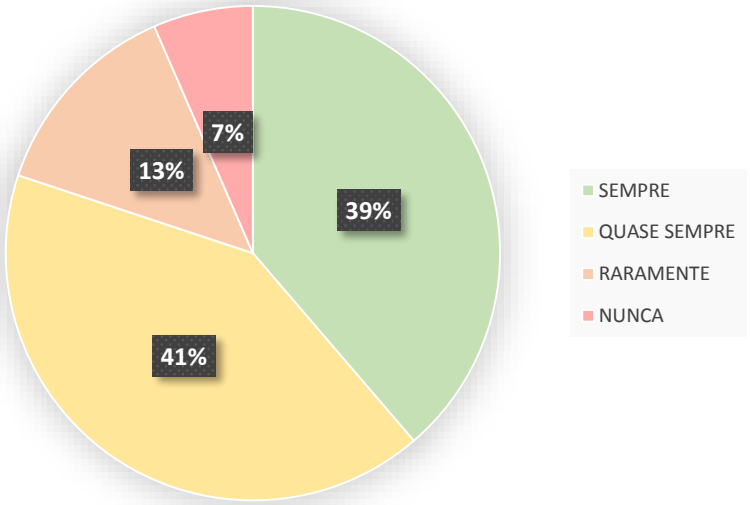
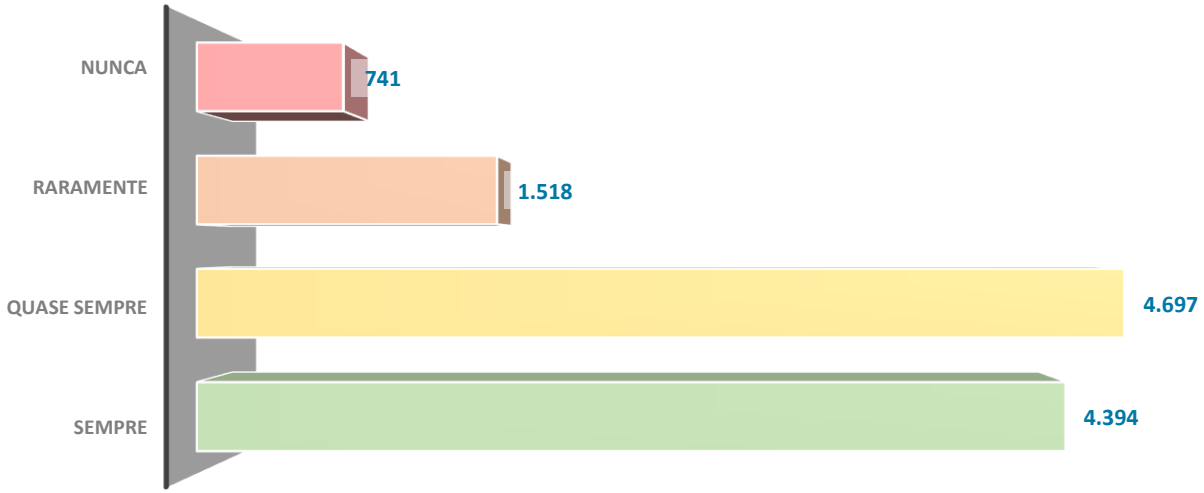
GERAL - Questões Objetivas Qualitativas



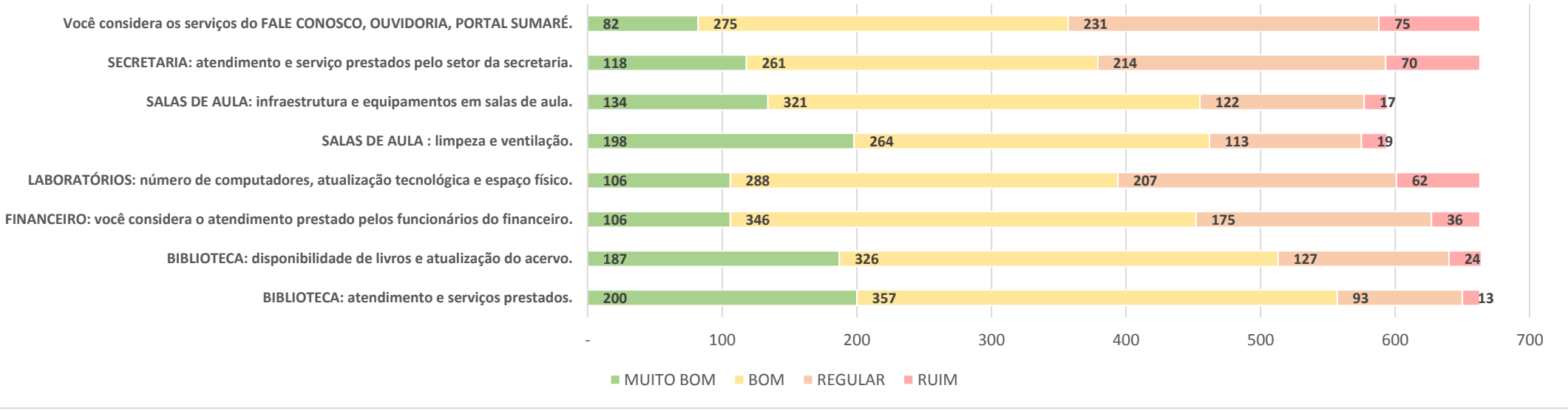


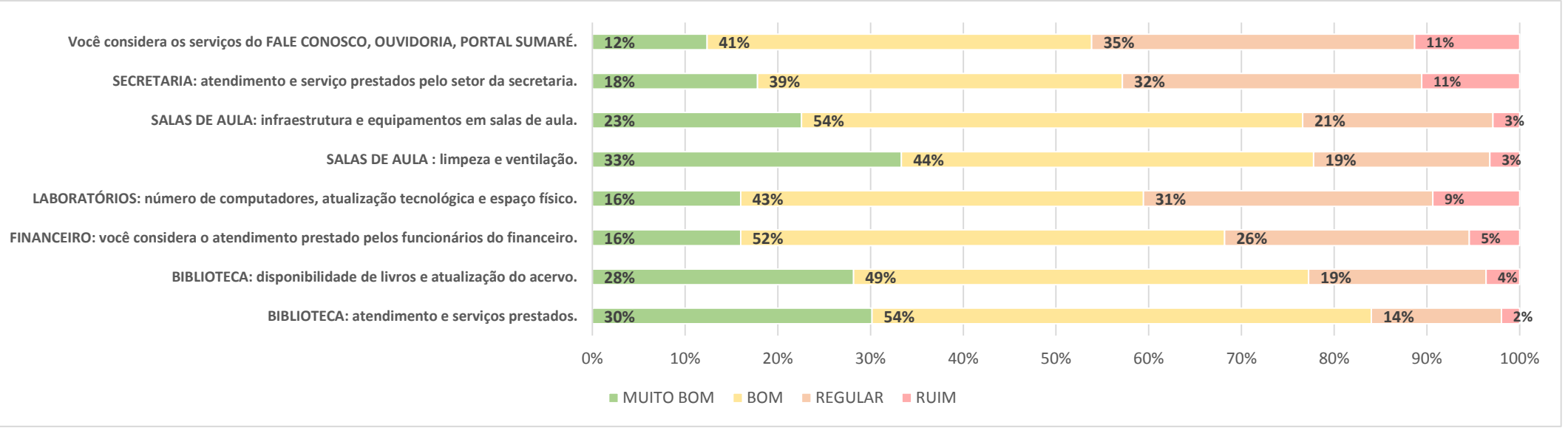
GERAL - Questões Objetivas Periodicidade





Questões Objetivas





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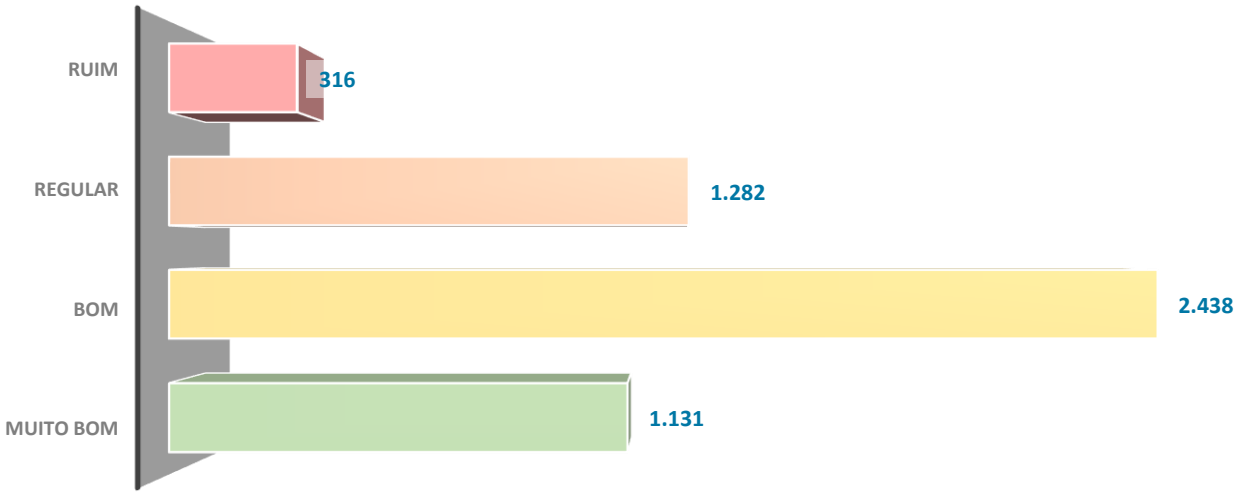
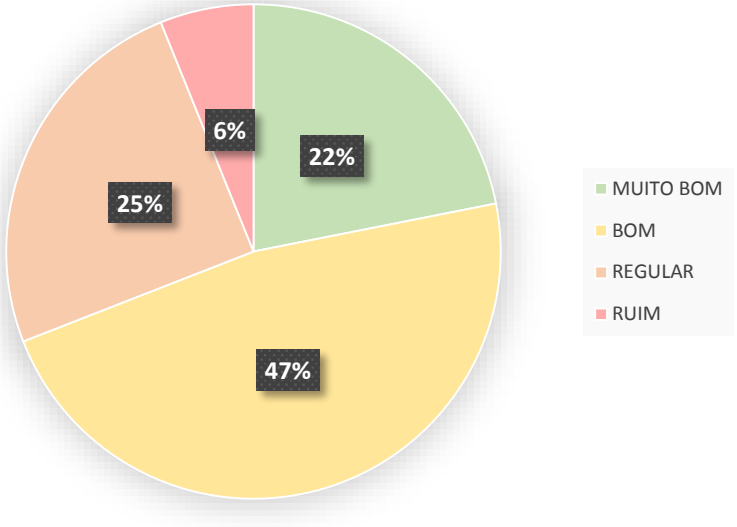
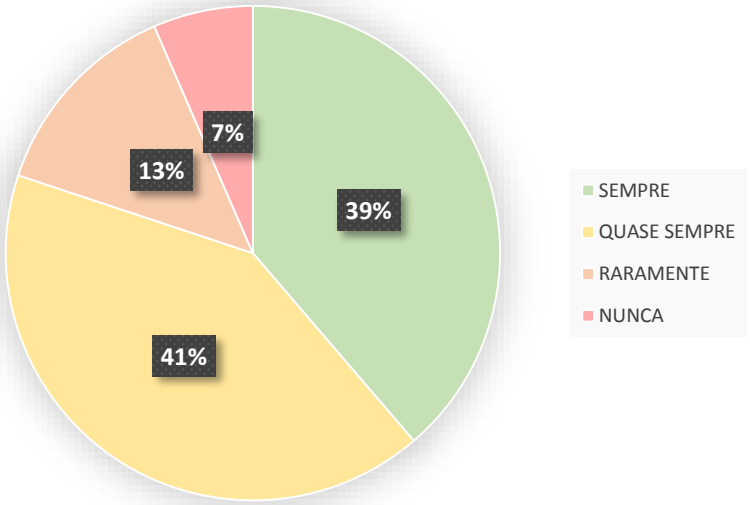
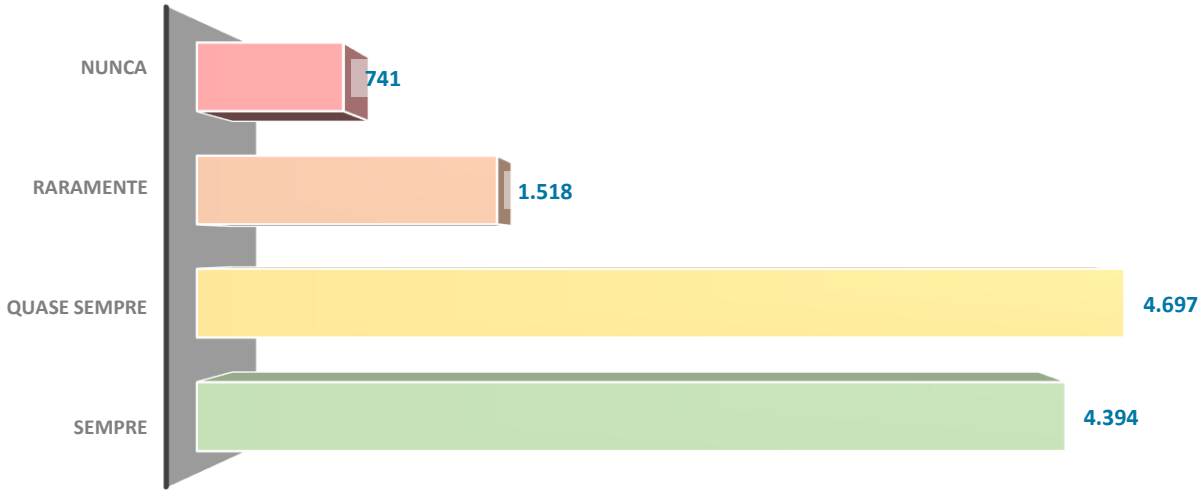
GERAL - Questões Objetivas Qualitativas



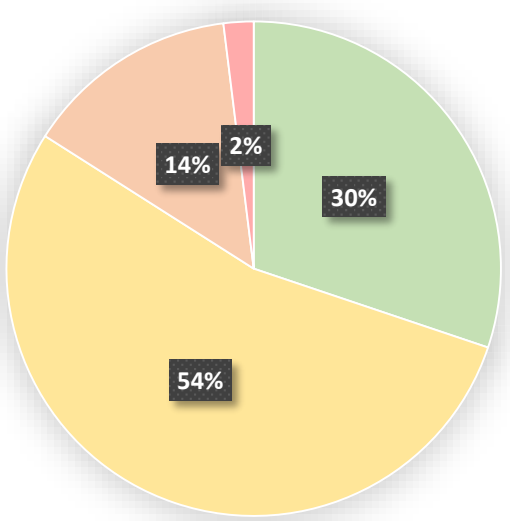


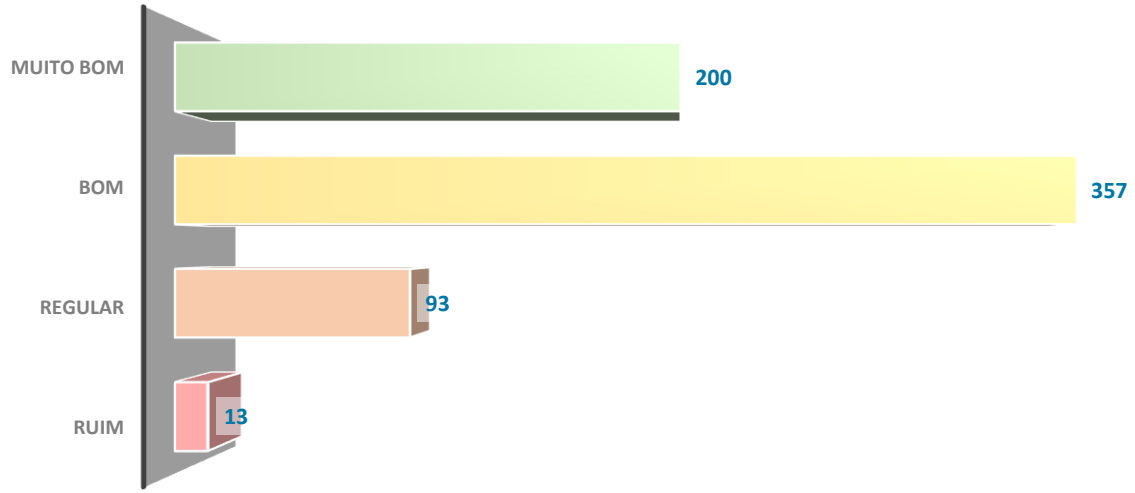
GERAL - Questões Objetivas Periodicidade

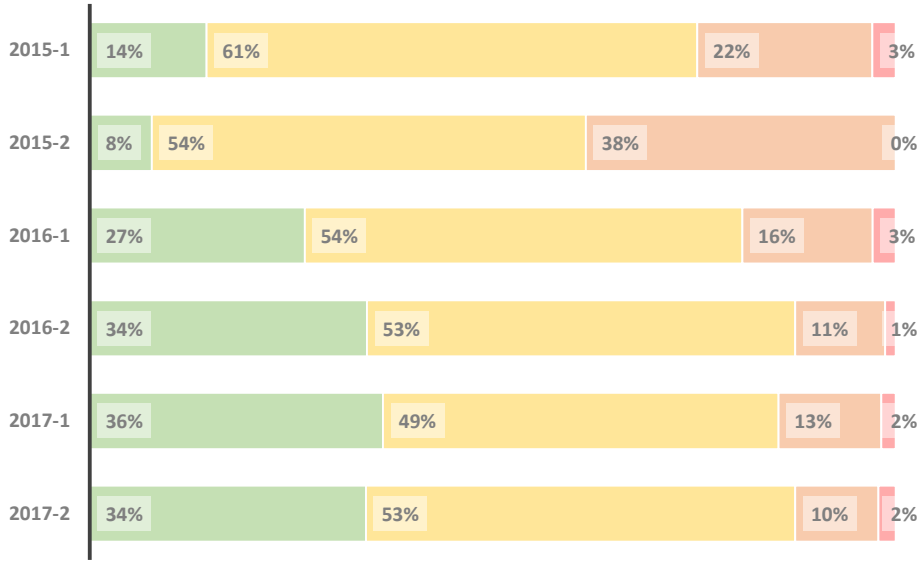


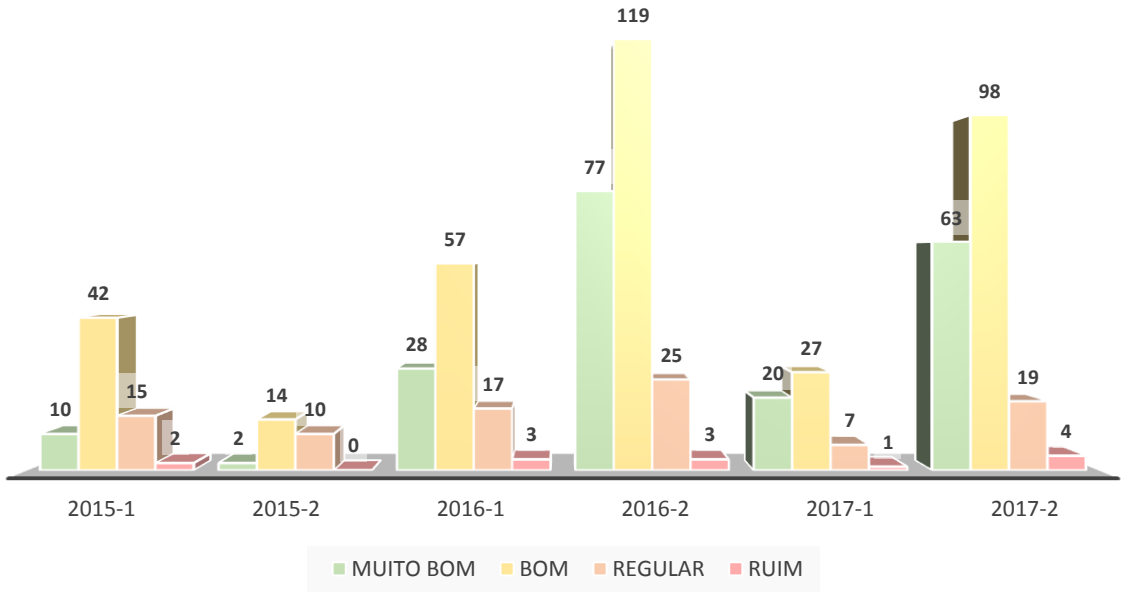


BIBLIOTECA: atendimento e serviços prestados.

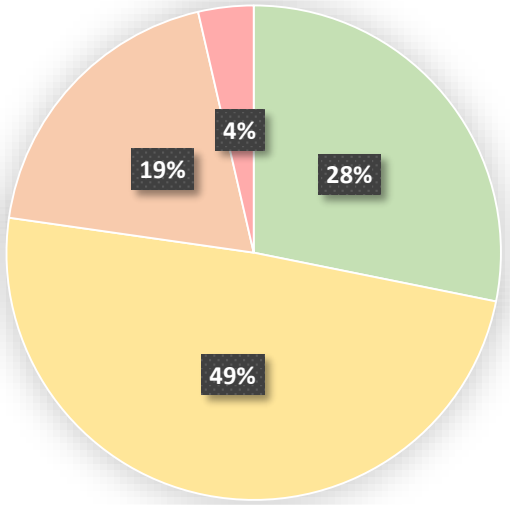


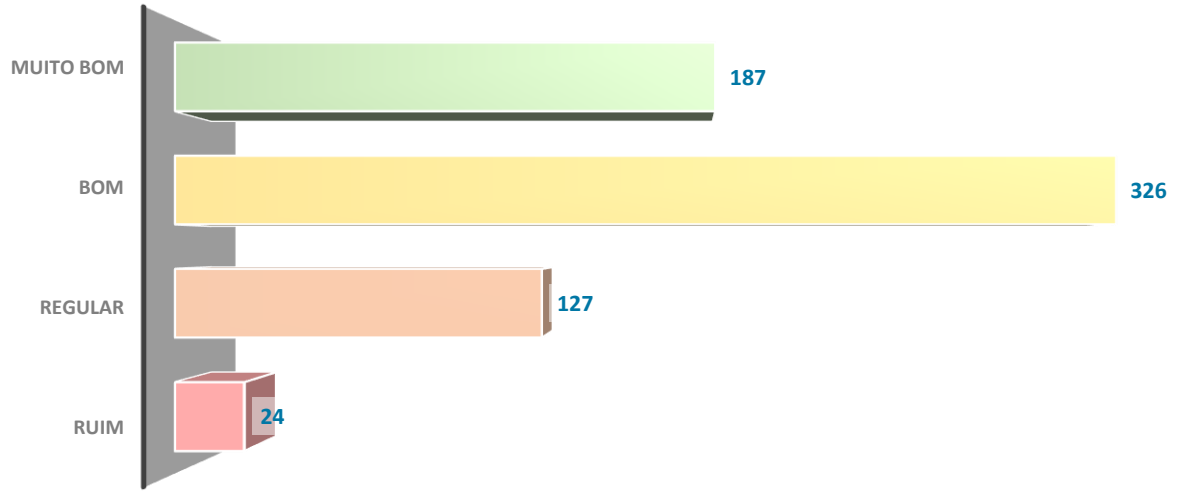


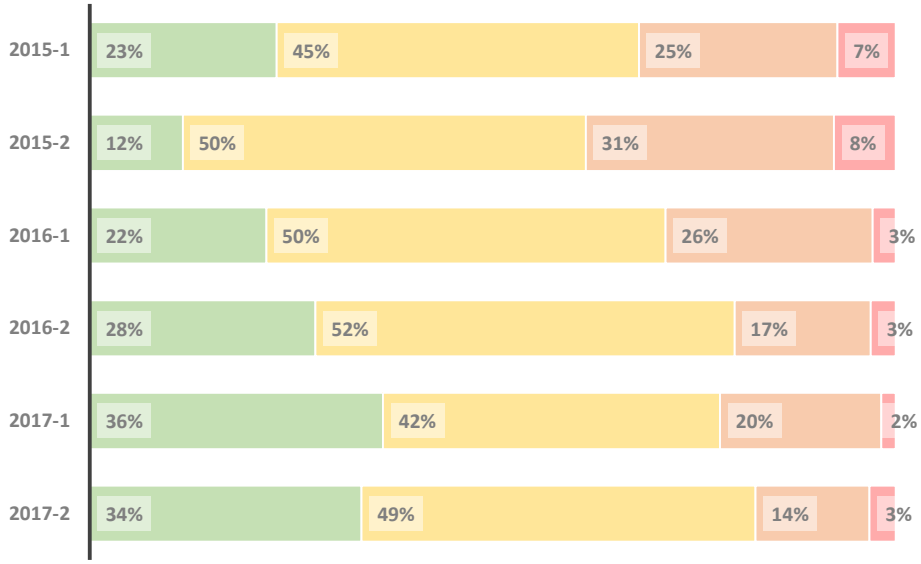


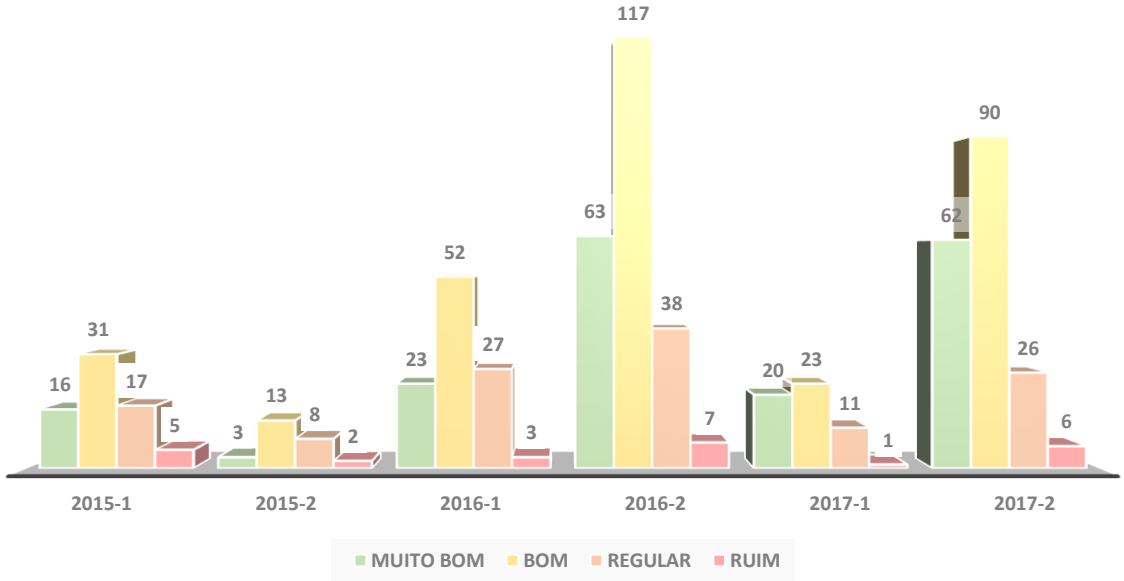


BIBLIOTECA: disponibilidade de livros e atualização do acervo.

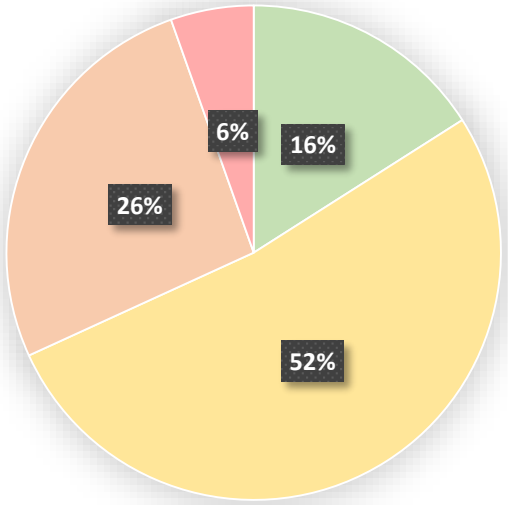


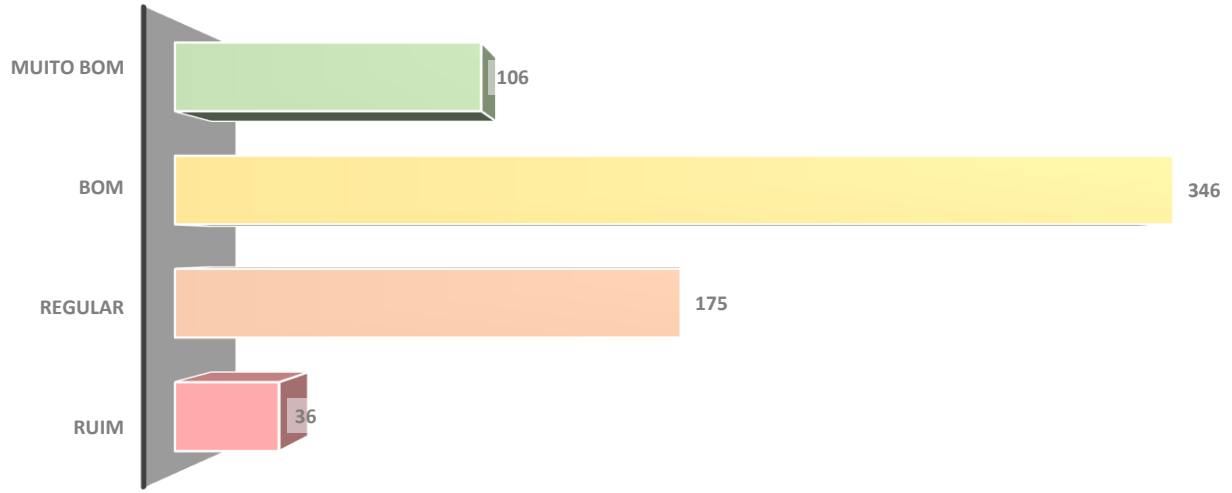


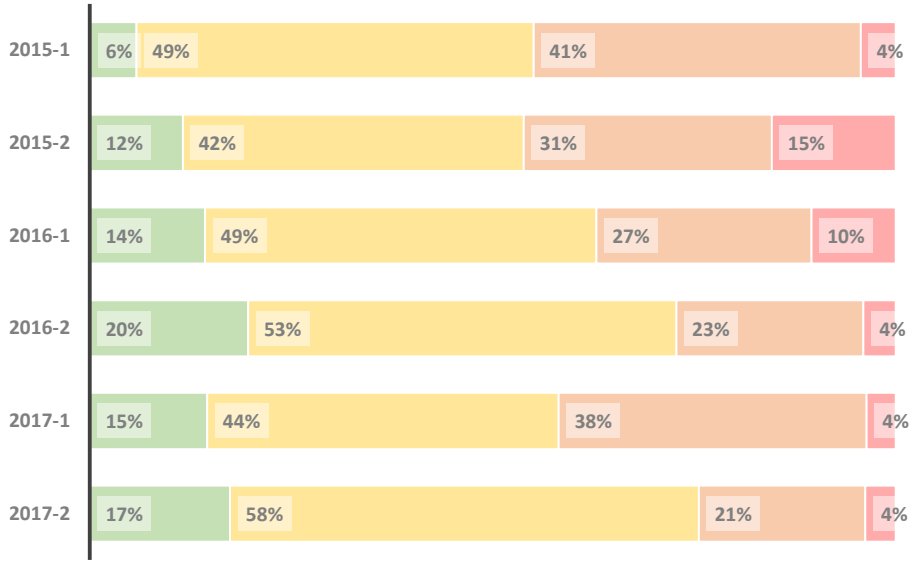


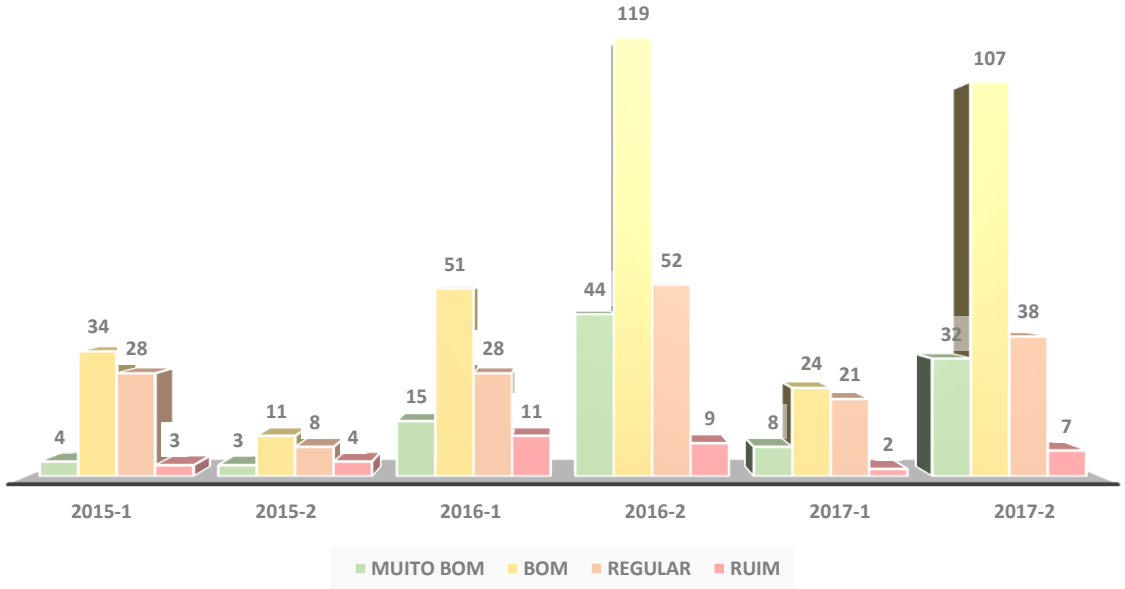


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.

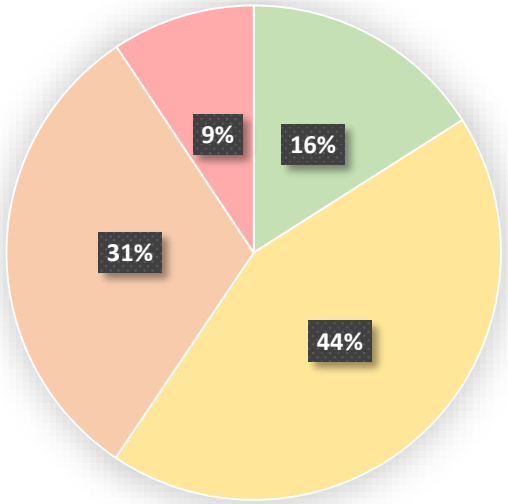


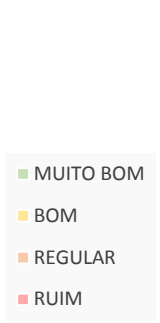


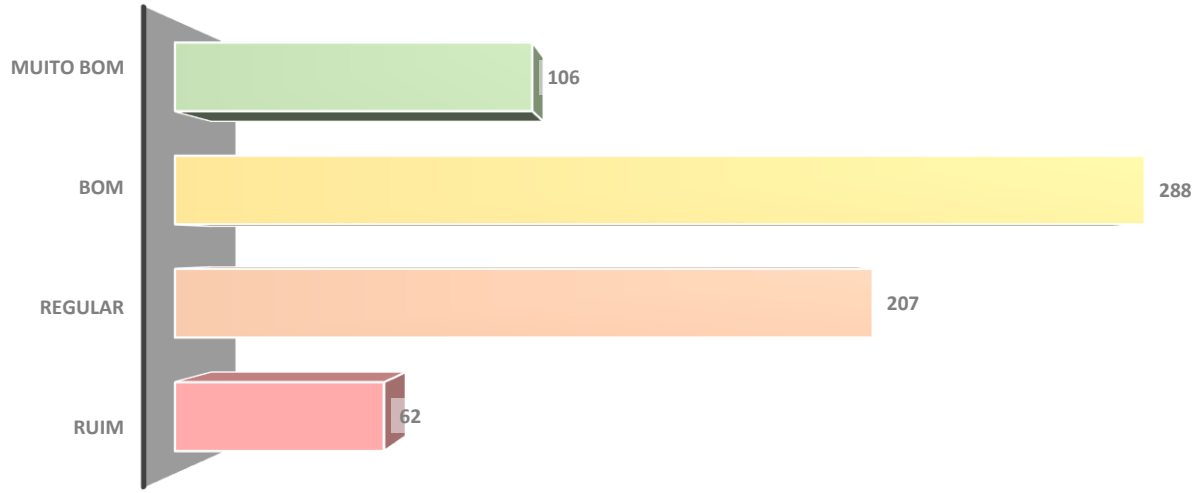


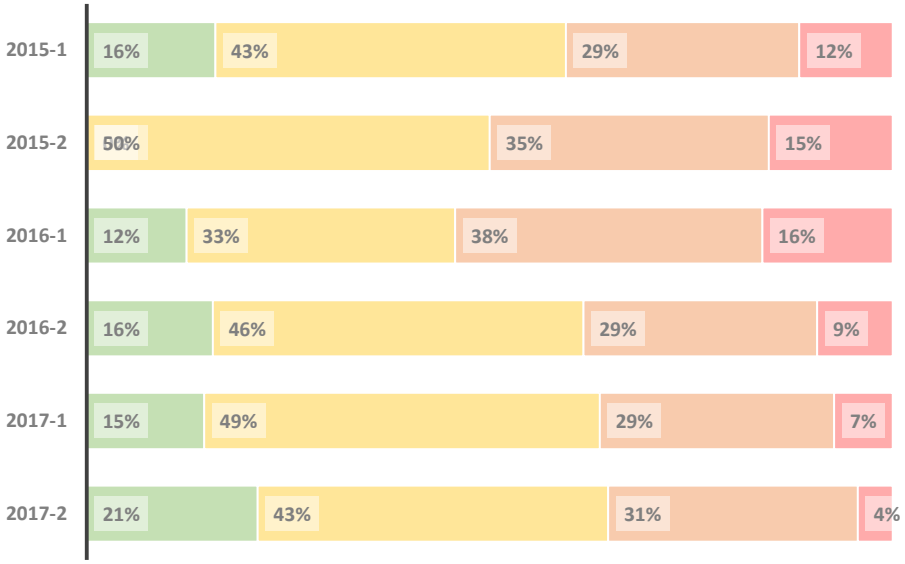


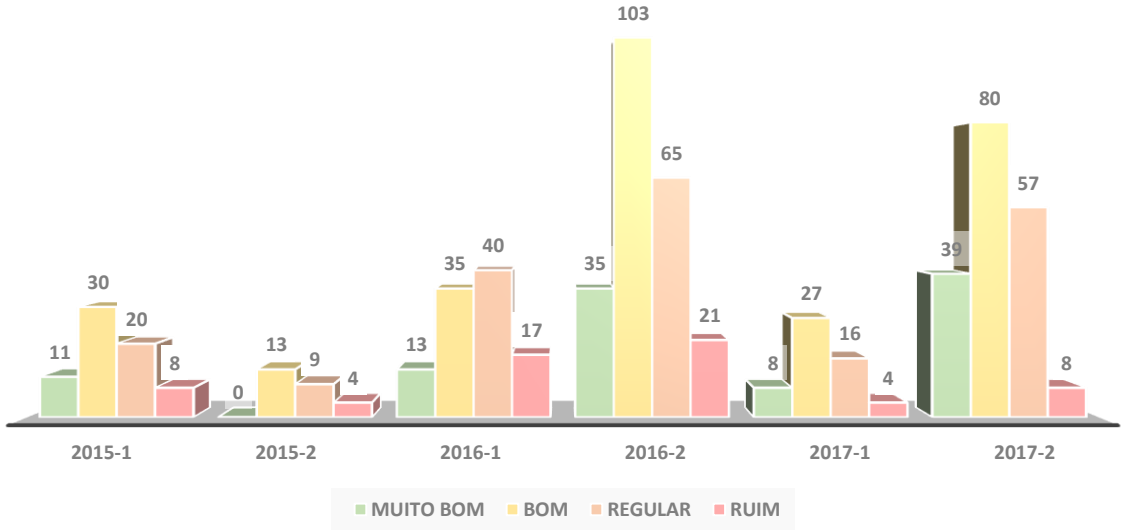
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



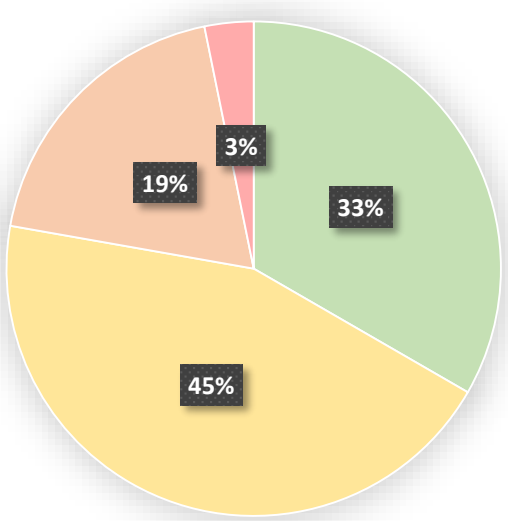


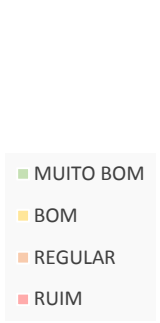


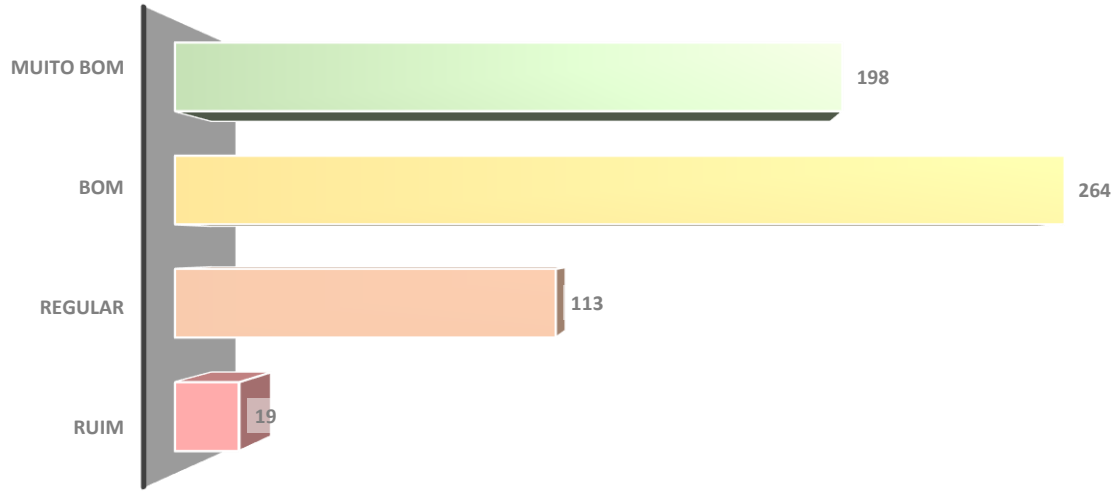


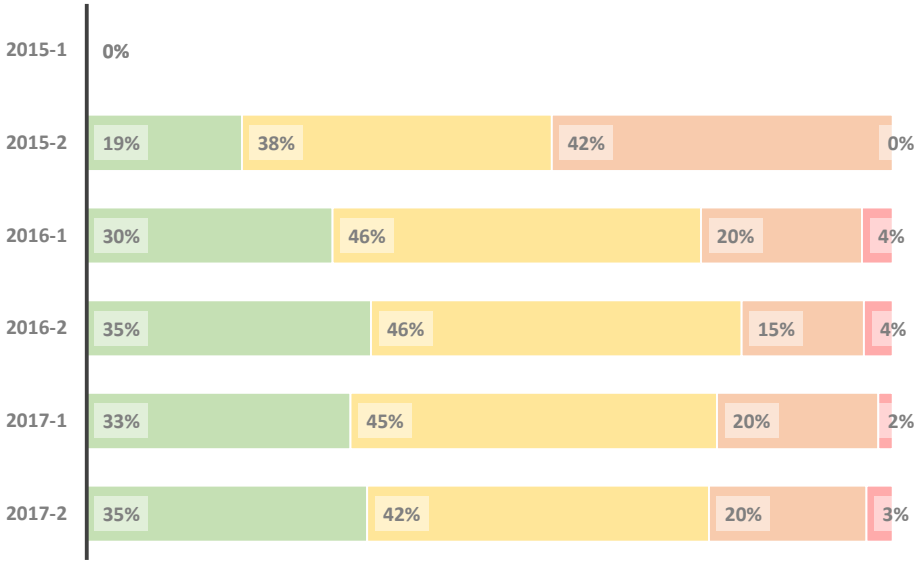


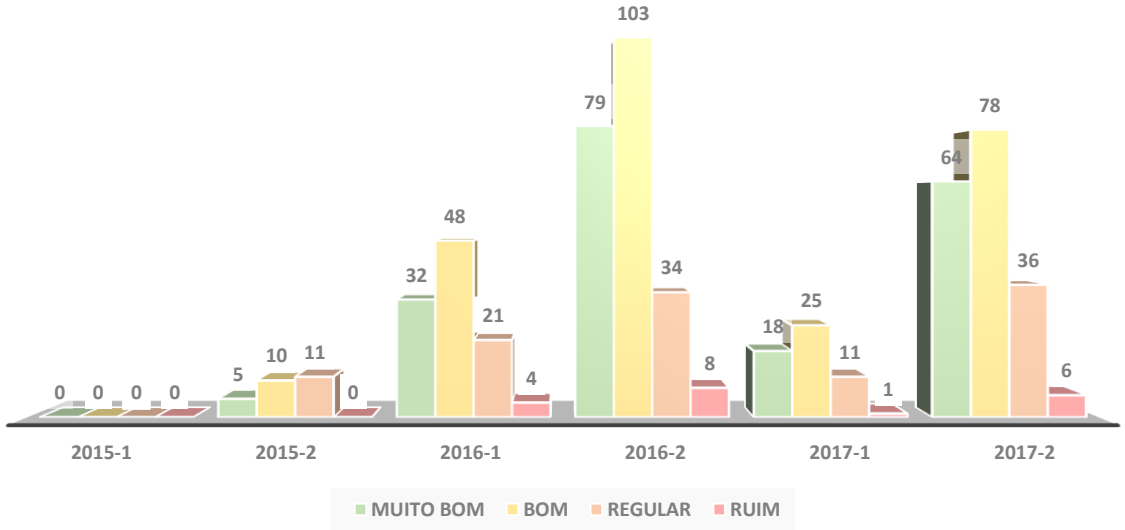
SALAS DE AULA : limpeza e ventilação.



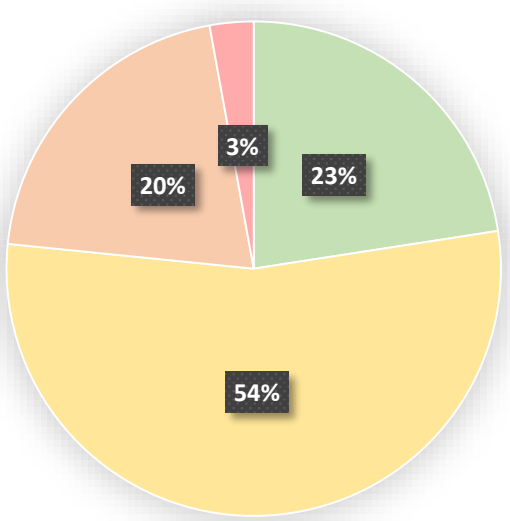


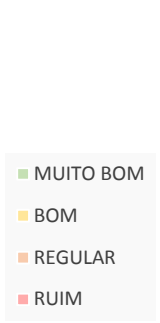


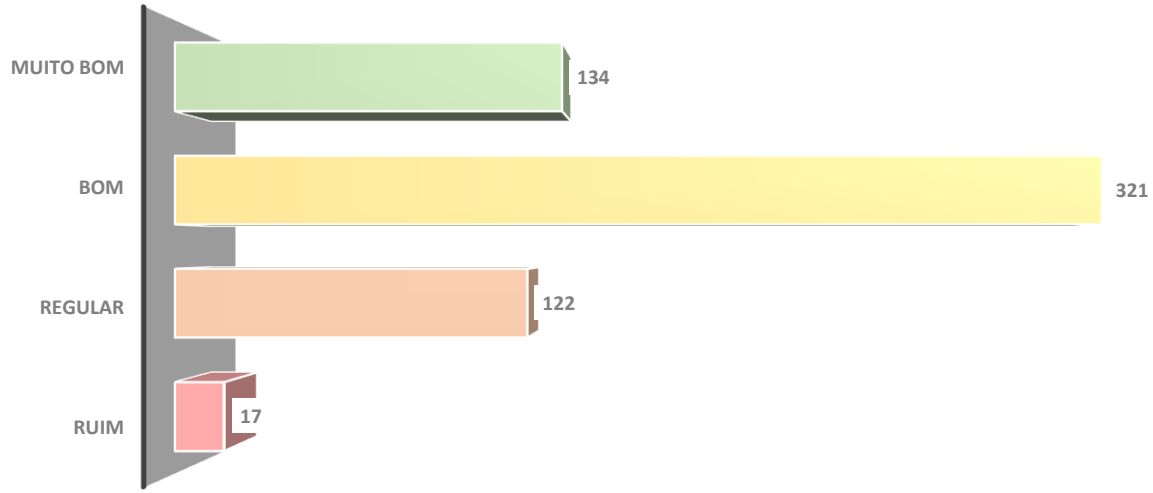


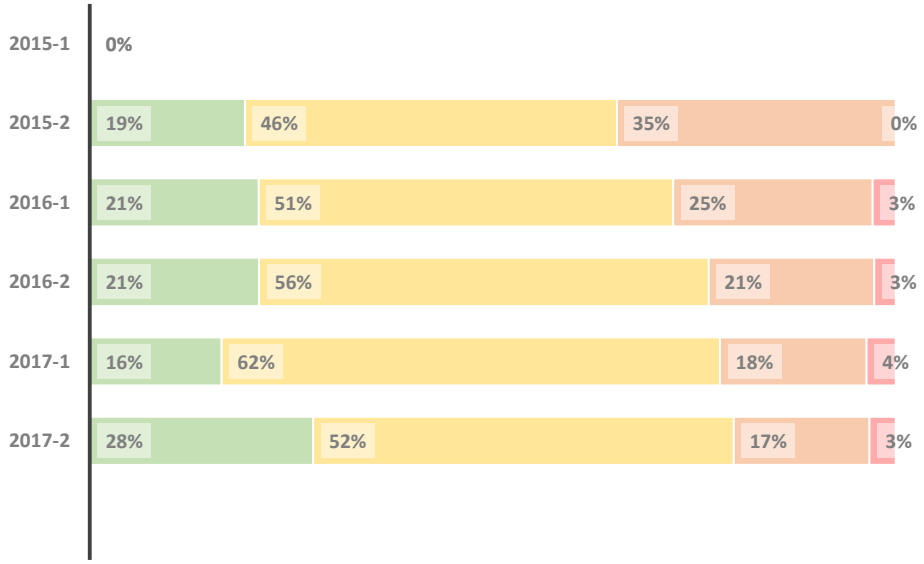


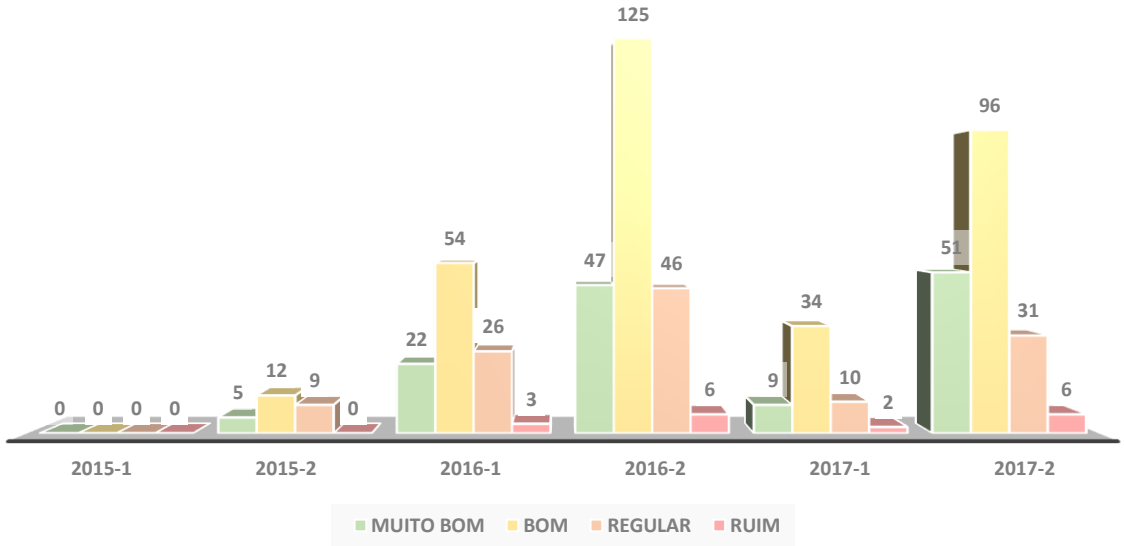
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



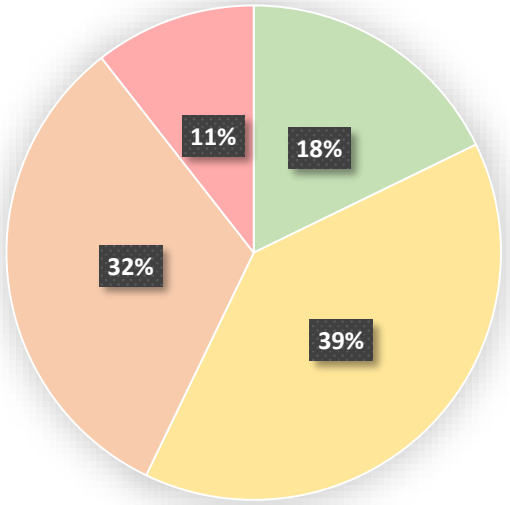


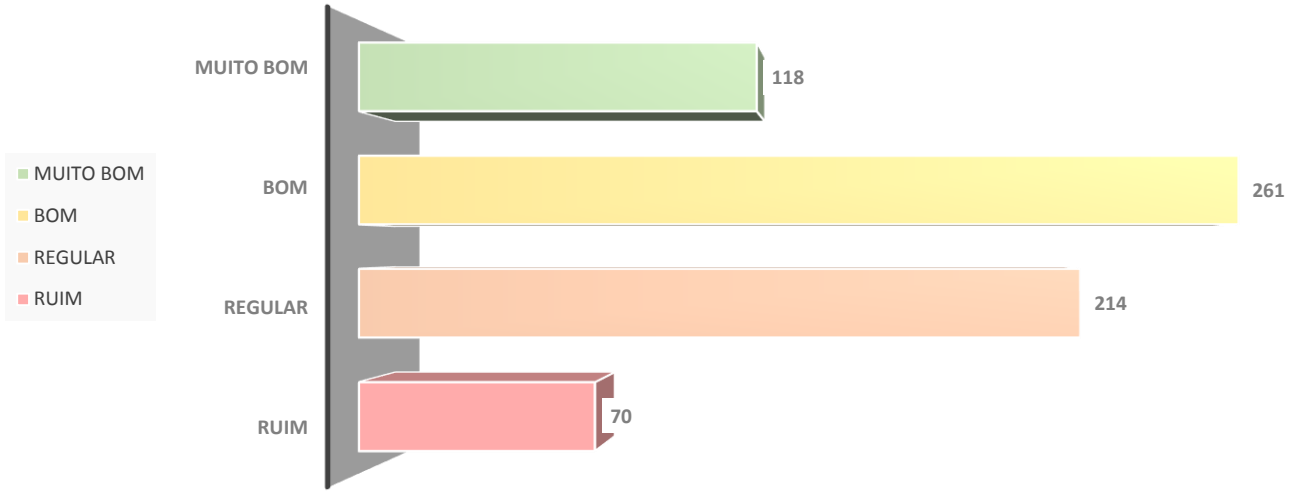


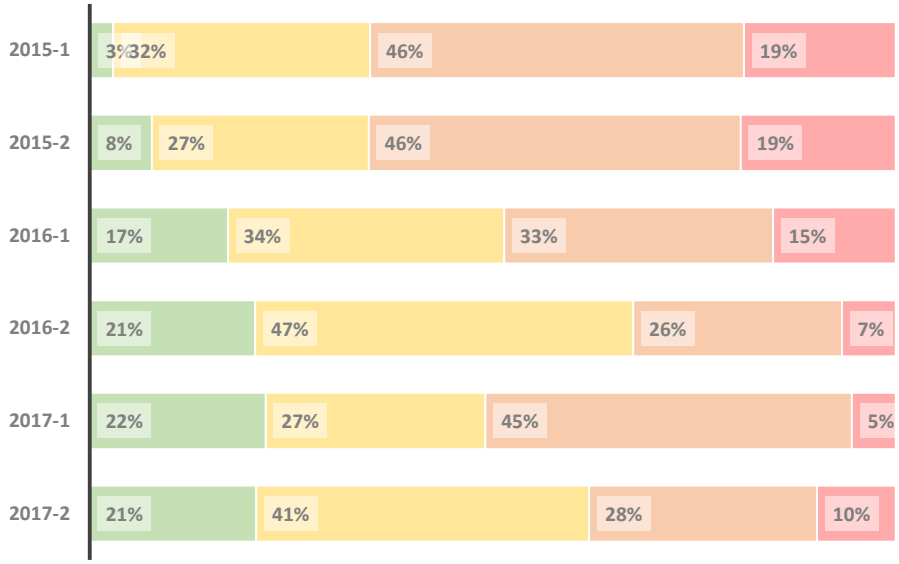


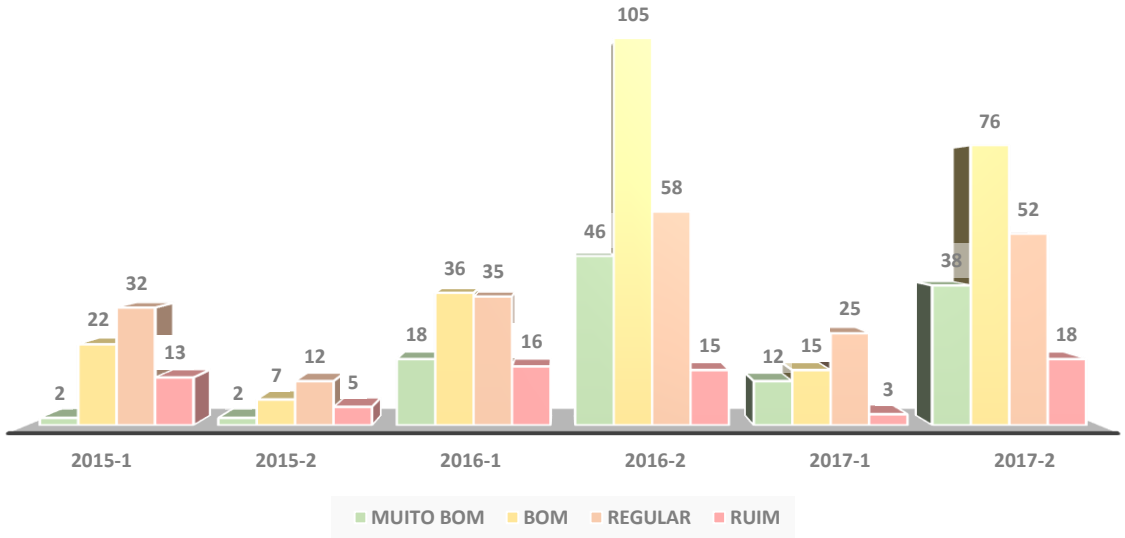


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.

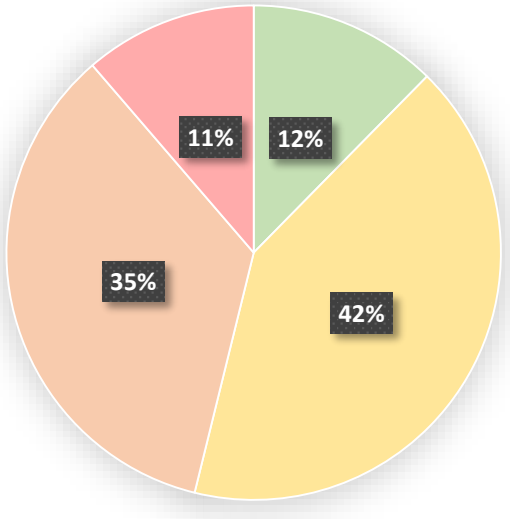


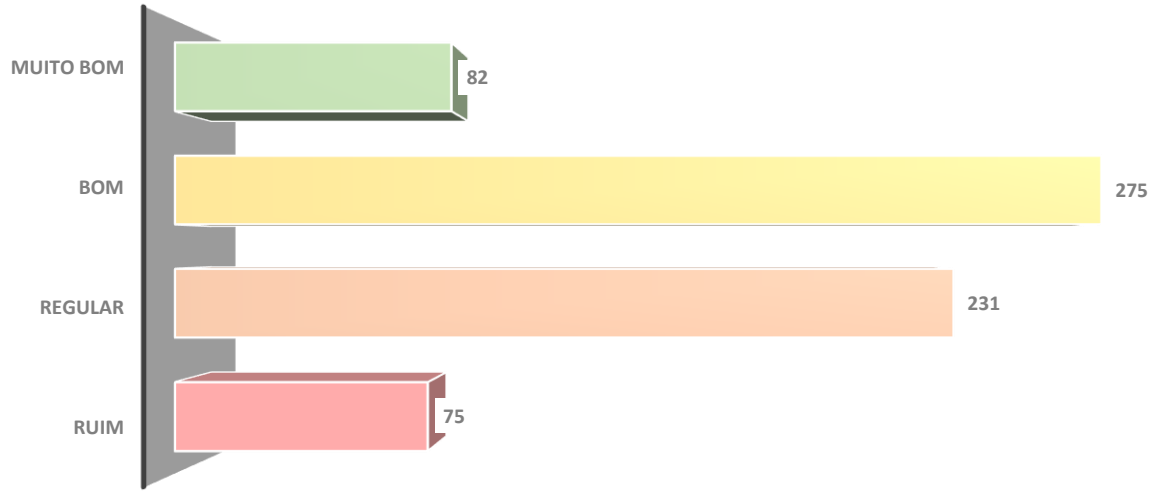


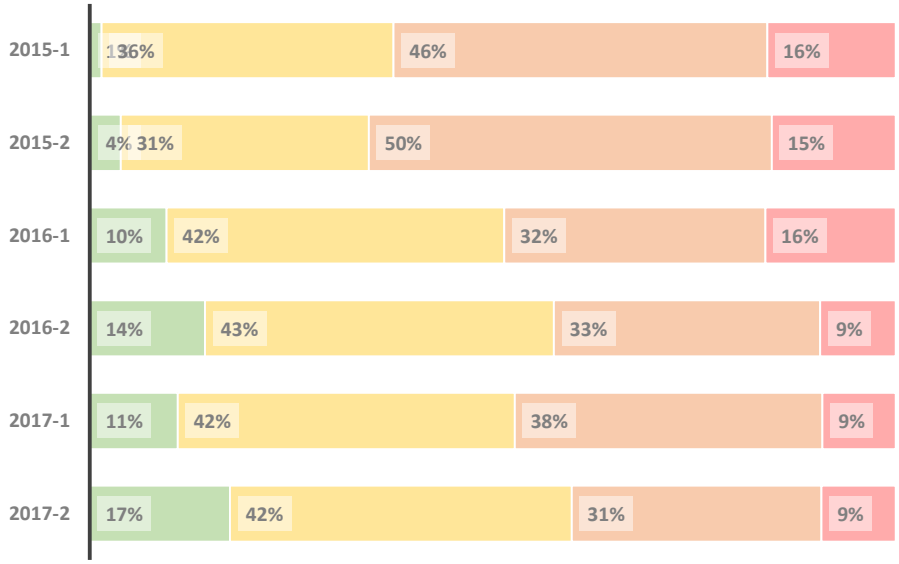


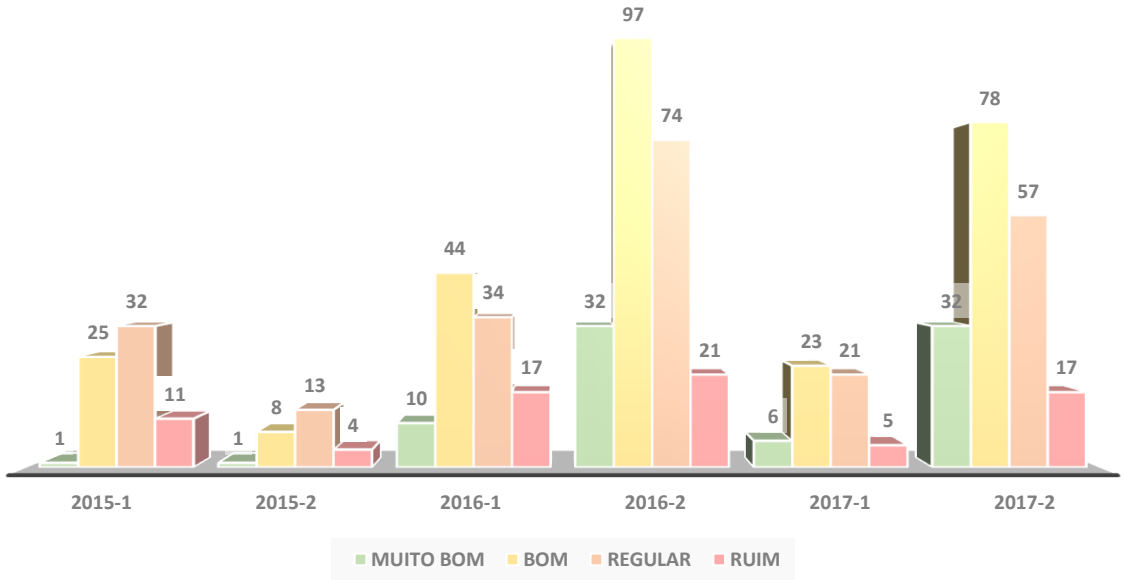


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.

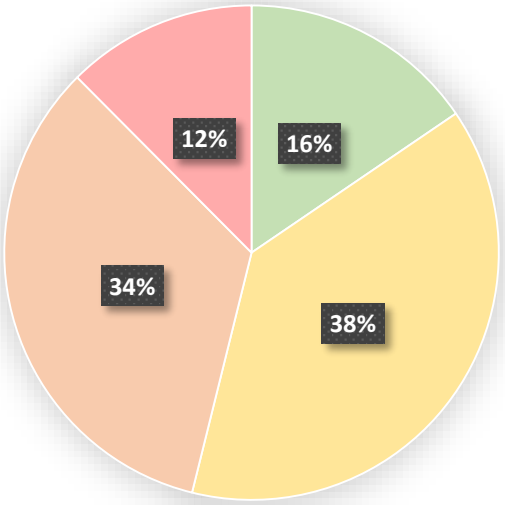


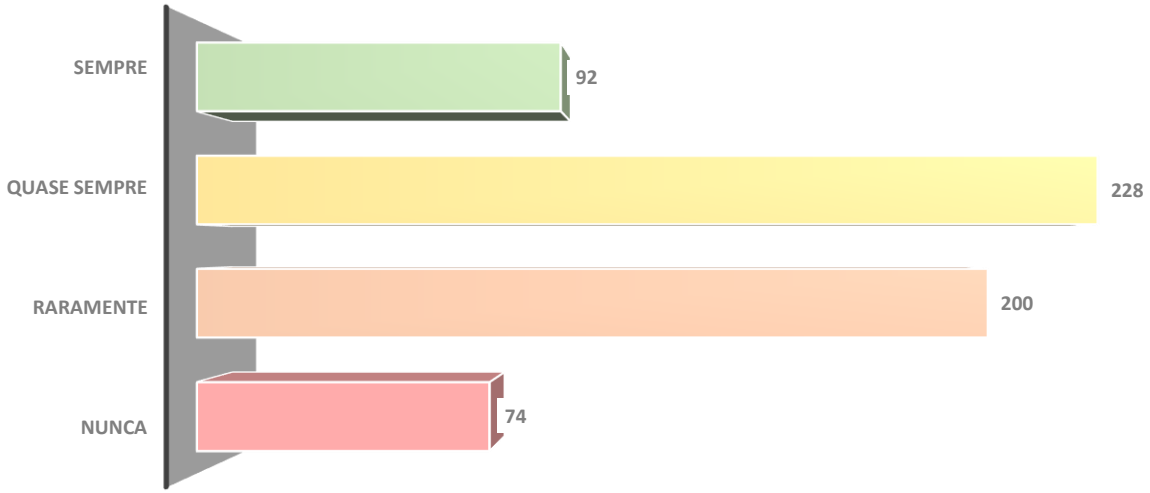


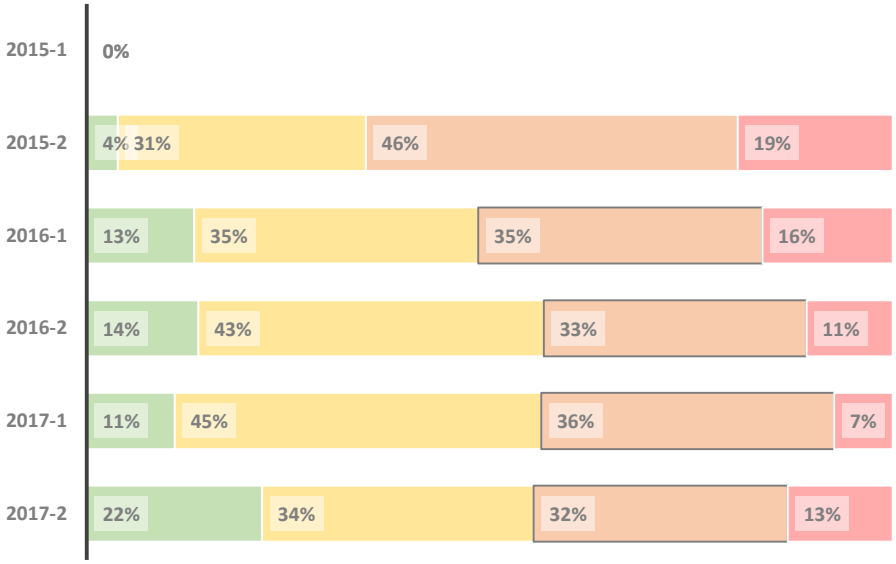


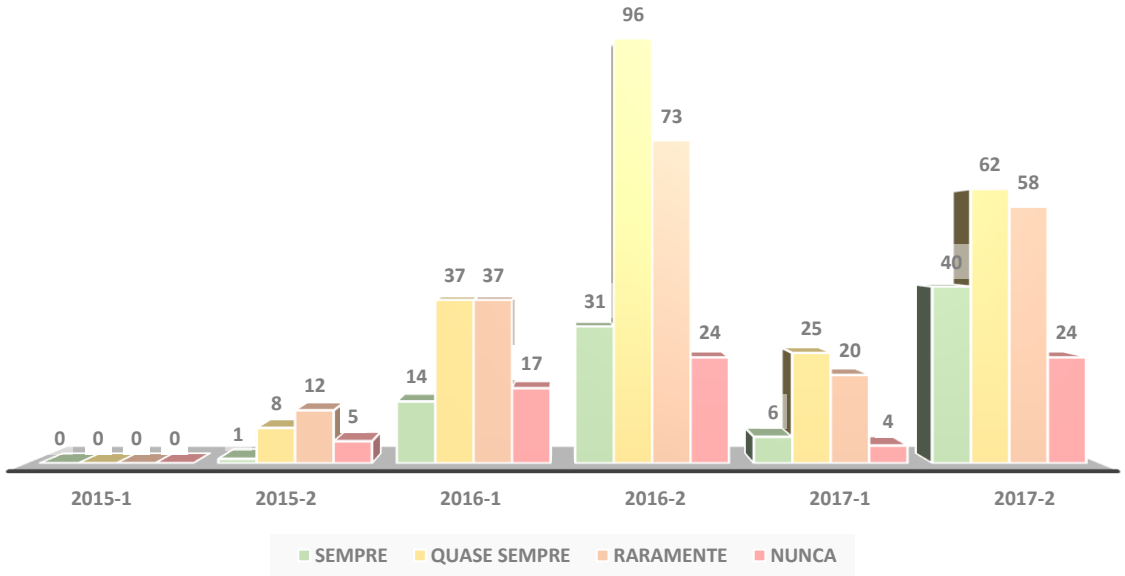


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?

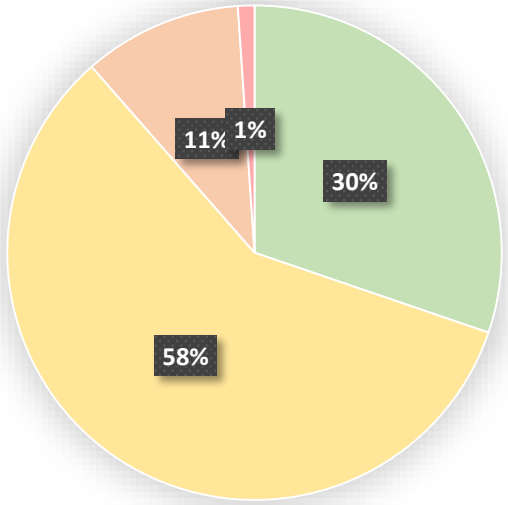


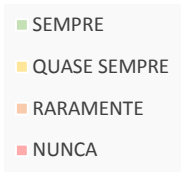


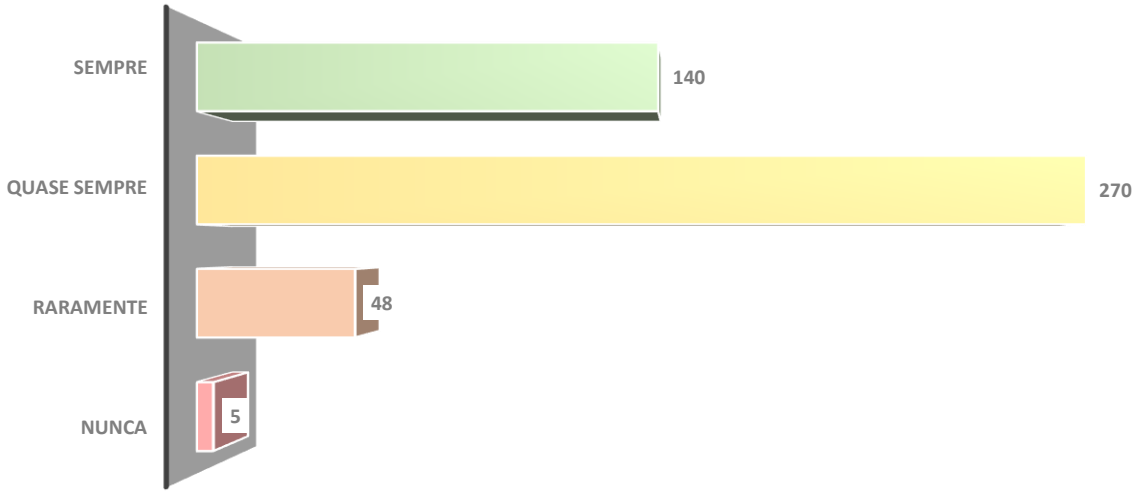


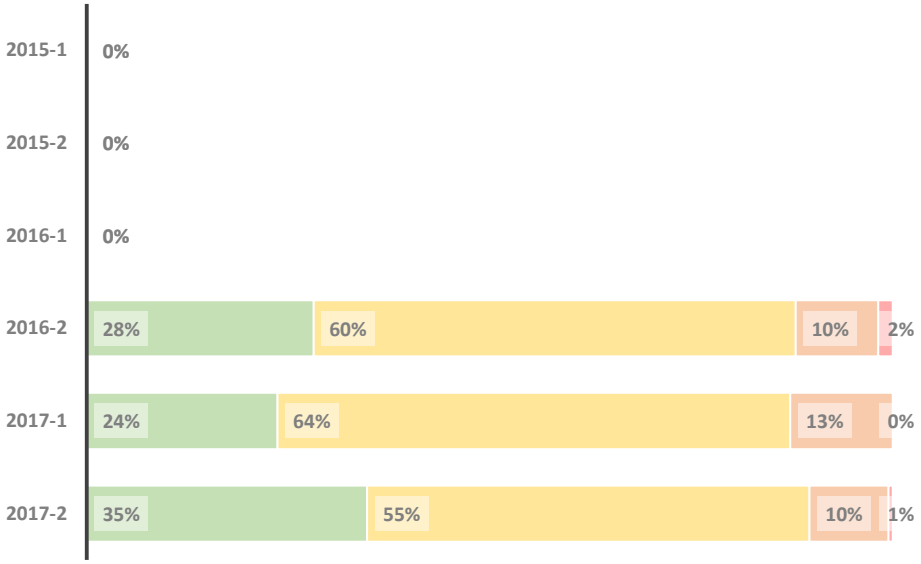


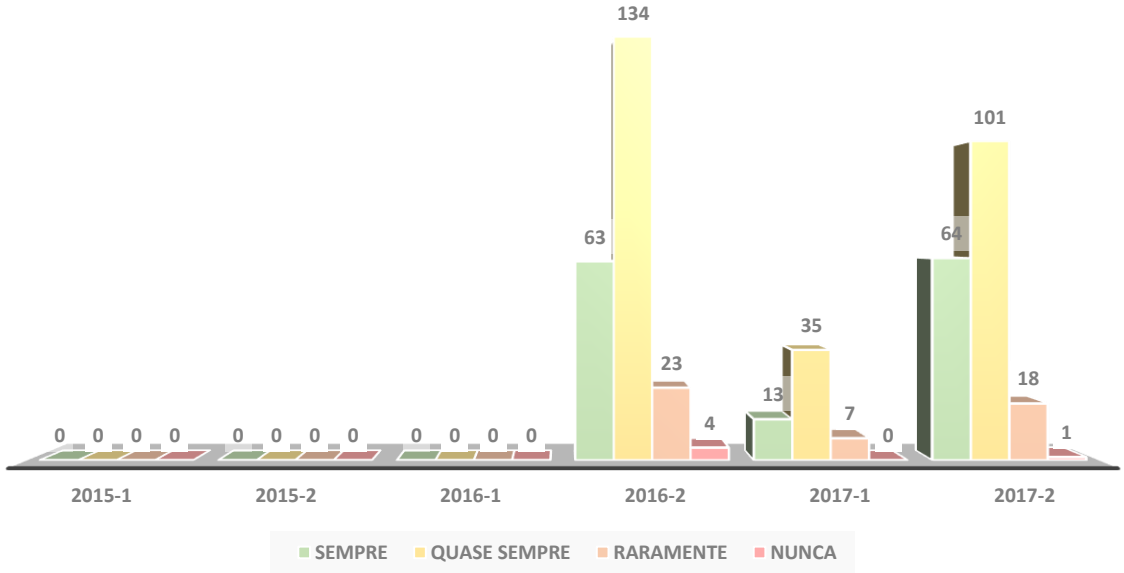
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



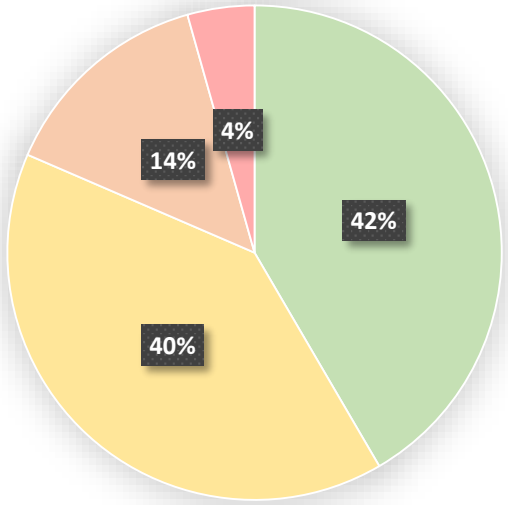


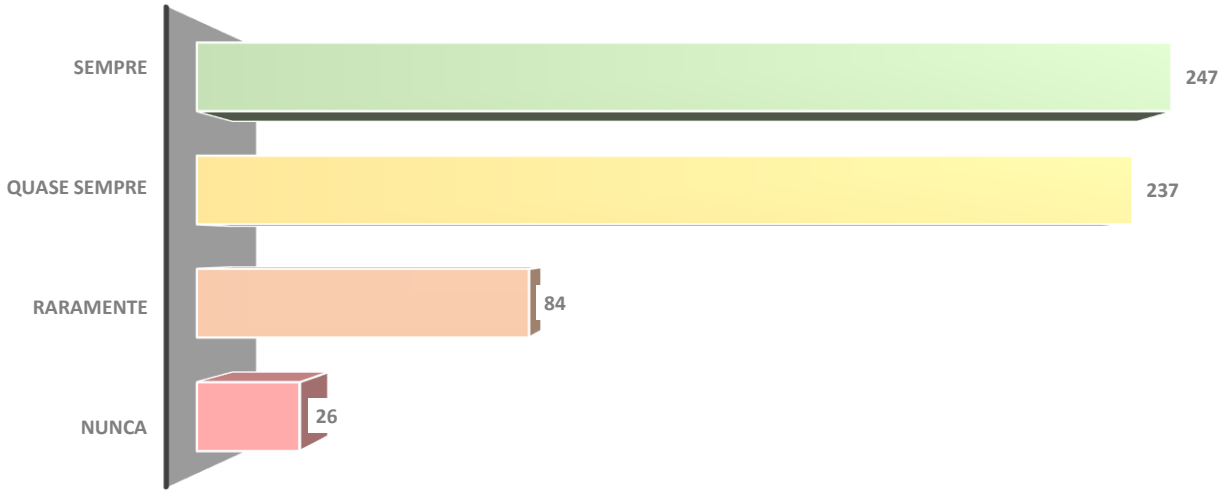


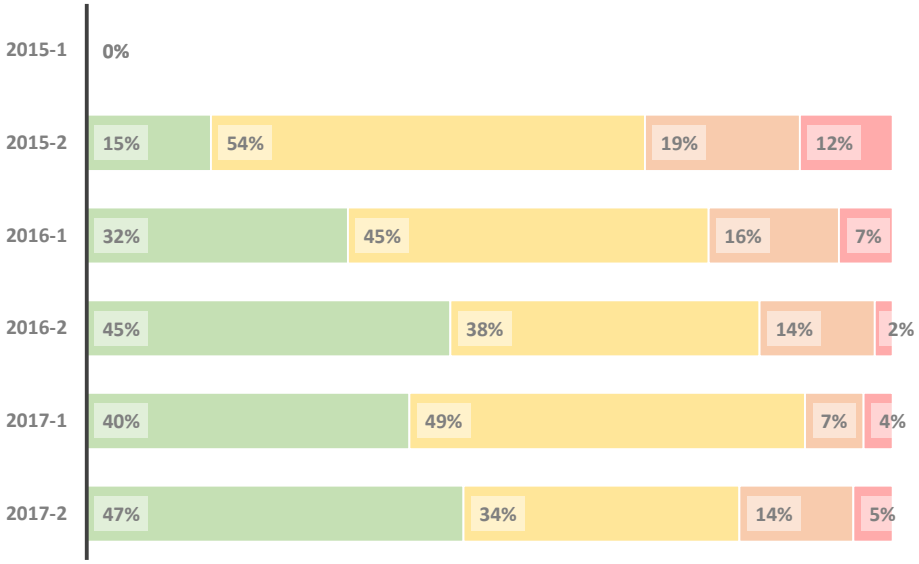


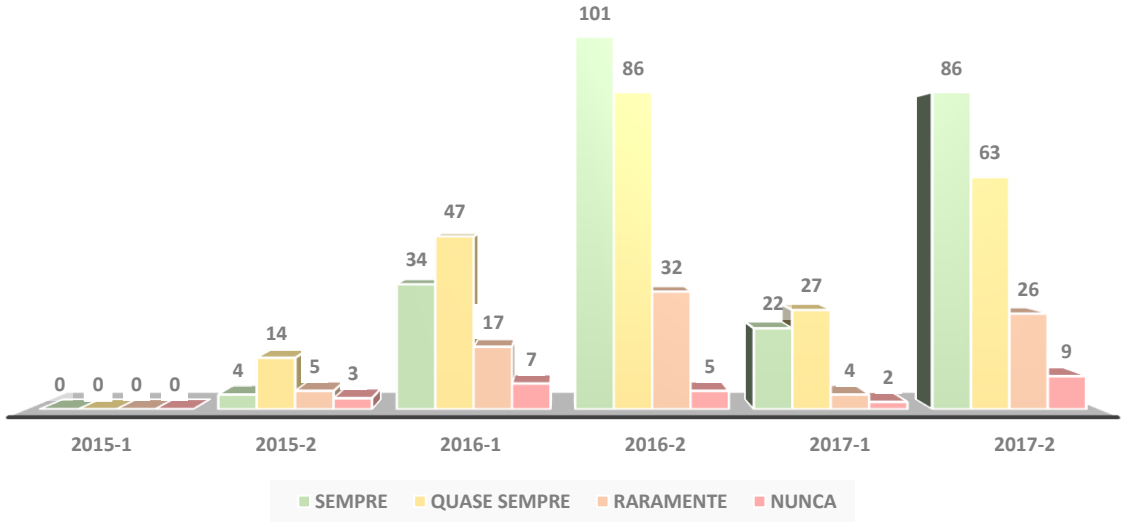


O COORDENADOR: é acessível ao aluno?

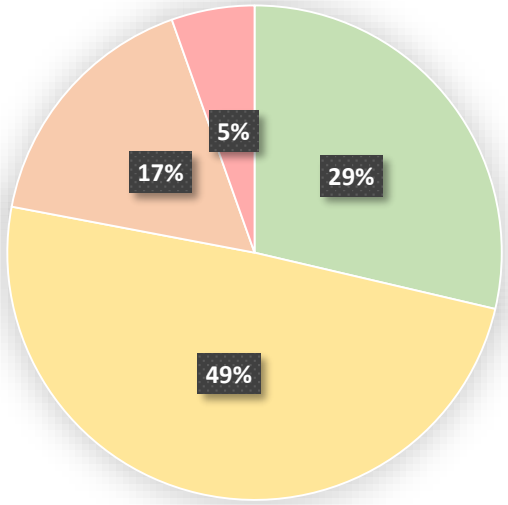


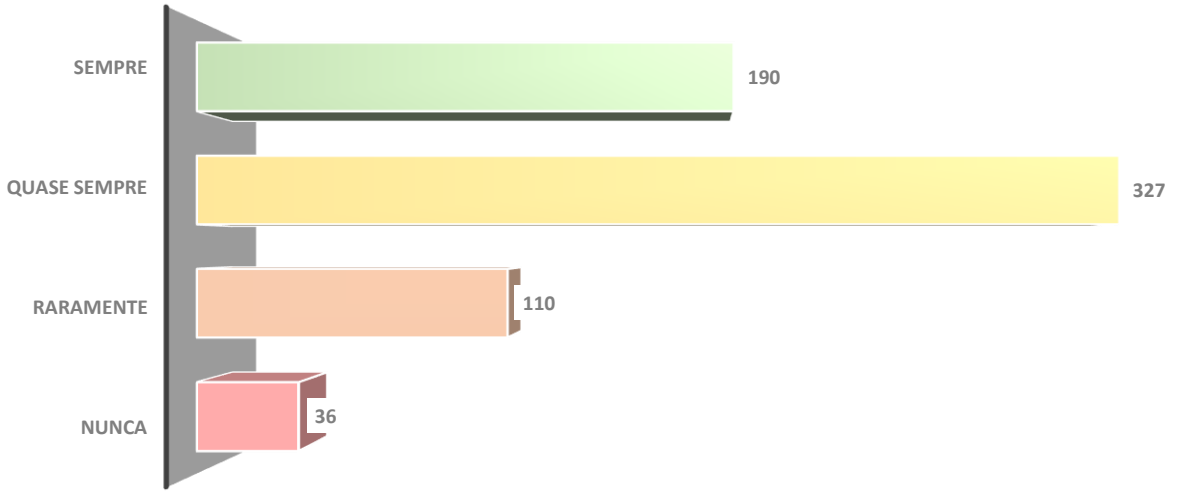


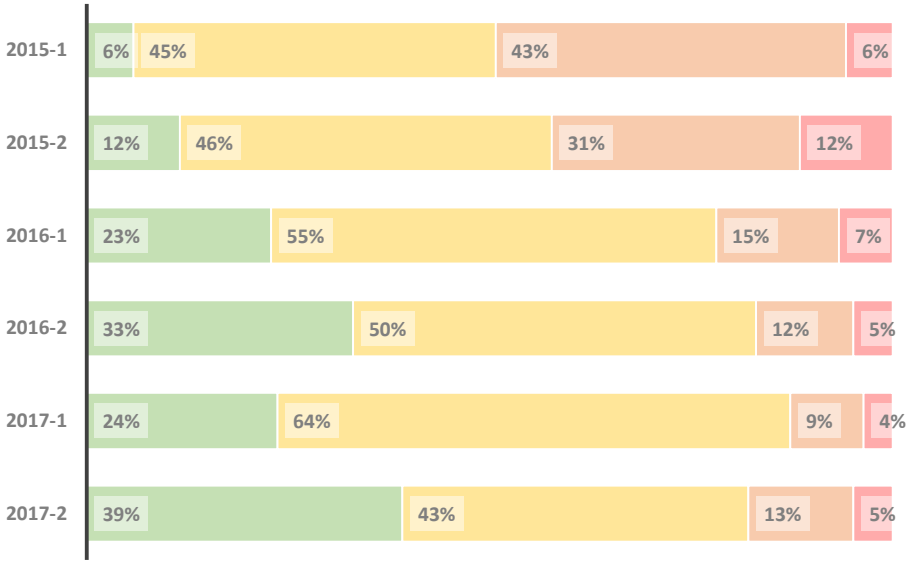


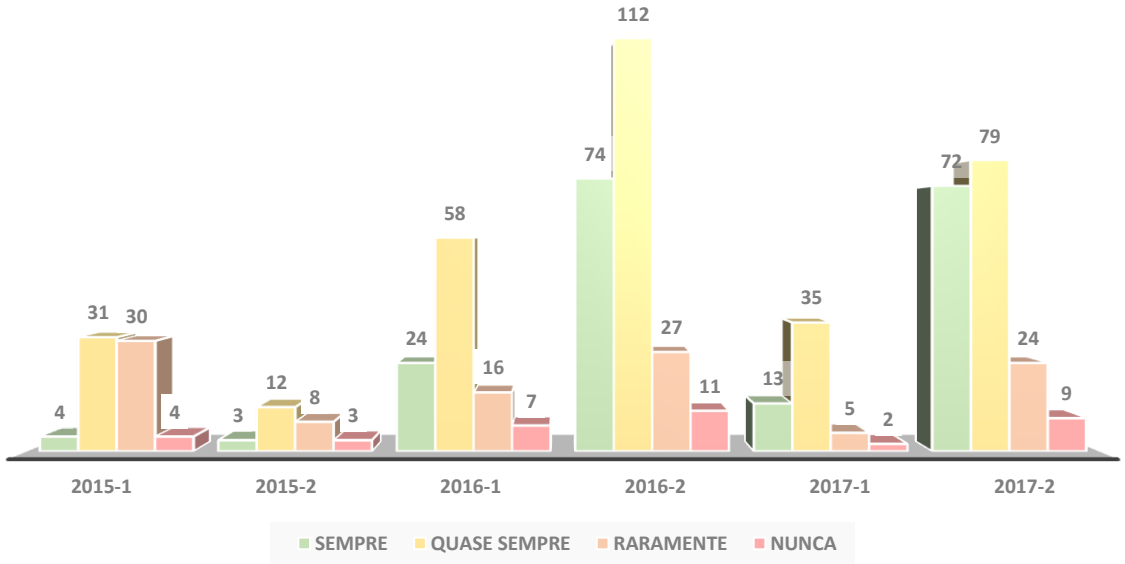


O COORDENADOR: é acessível ao aluno?

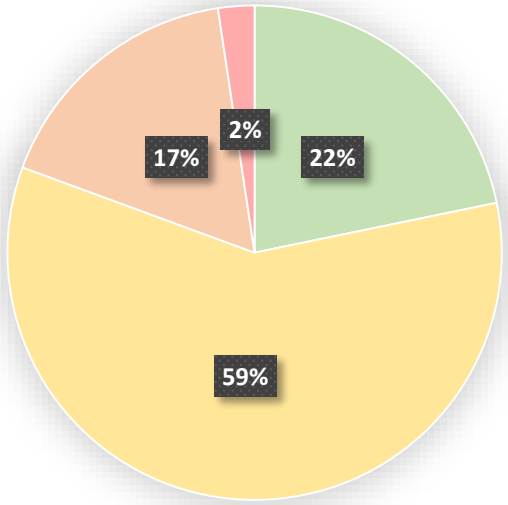


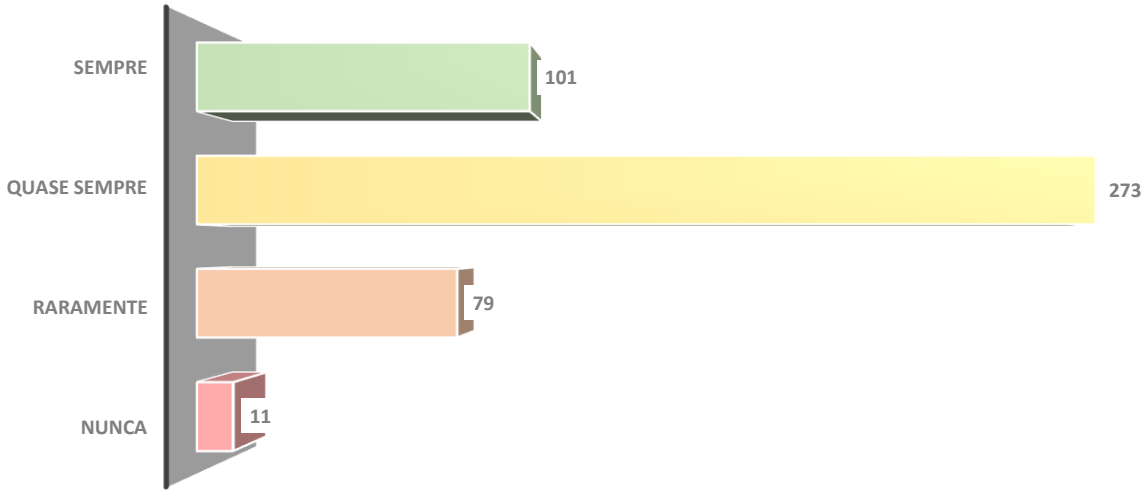


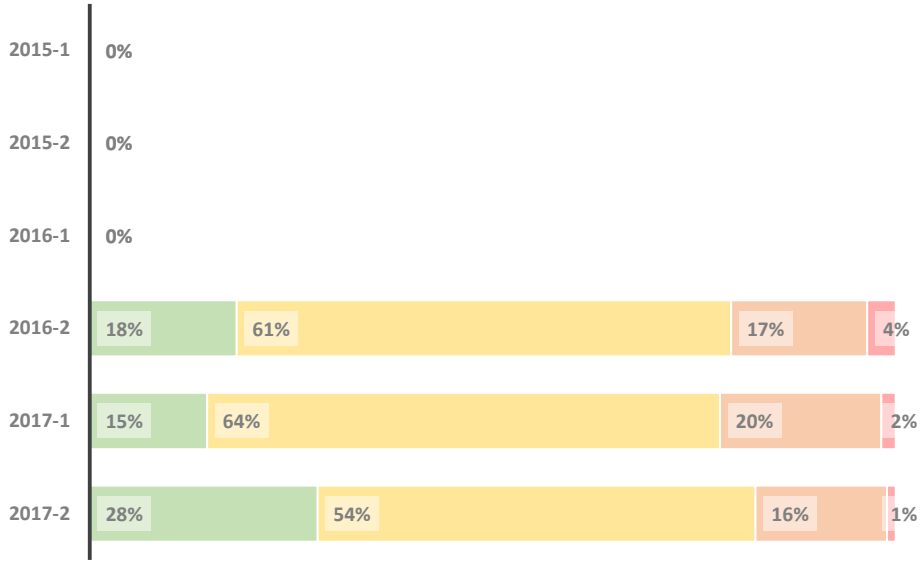


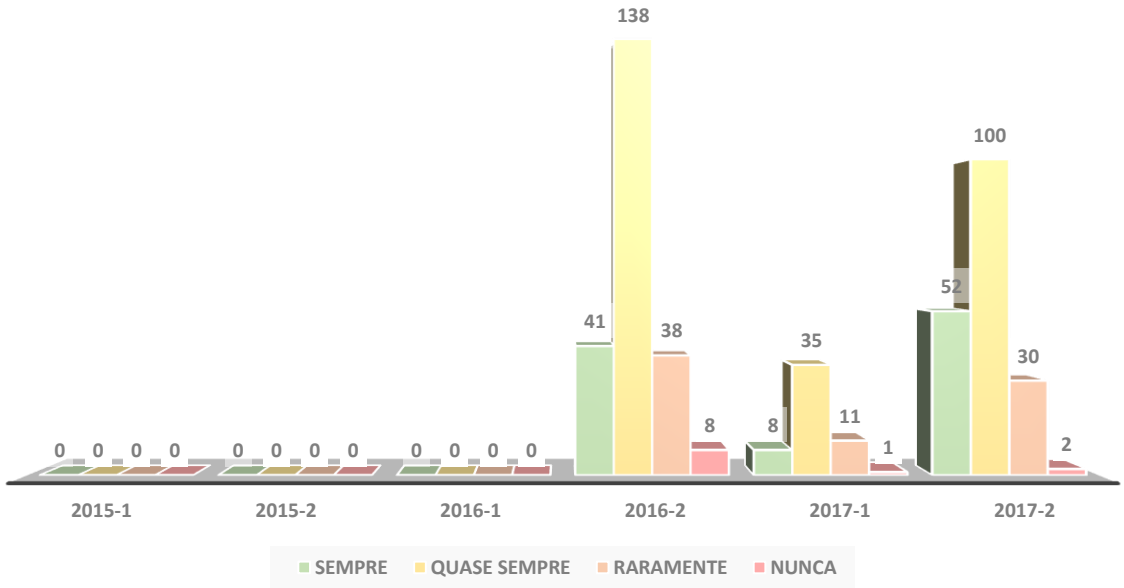


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?

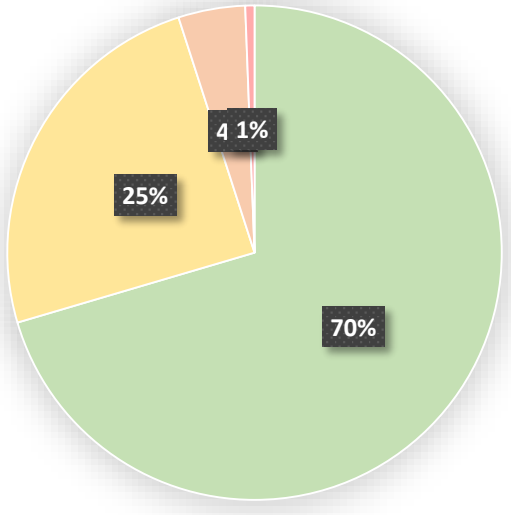


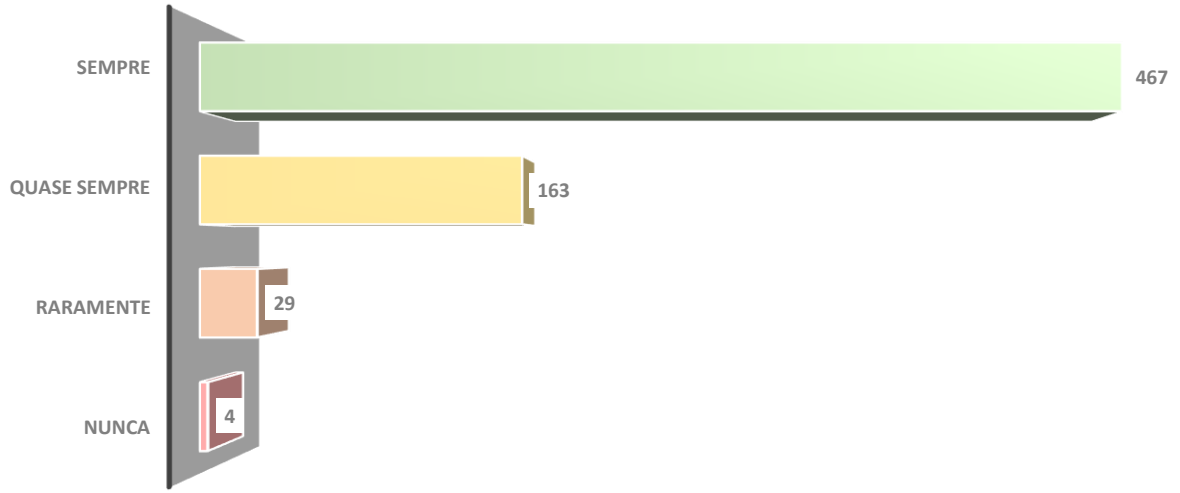


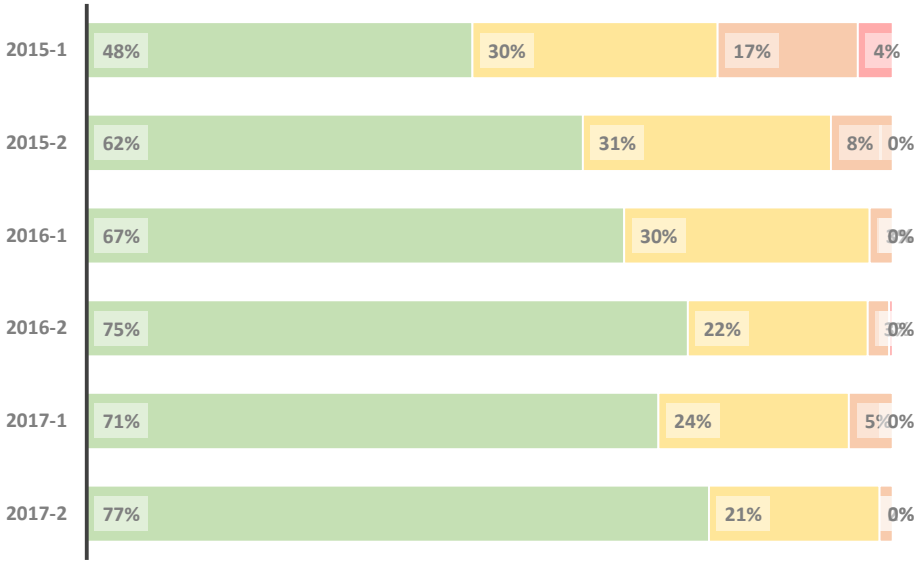


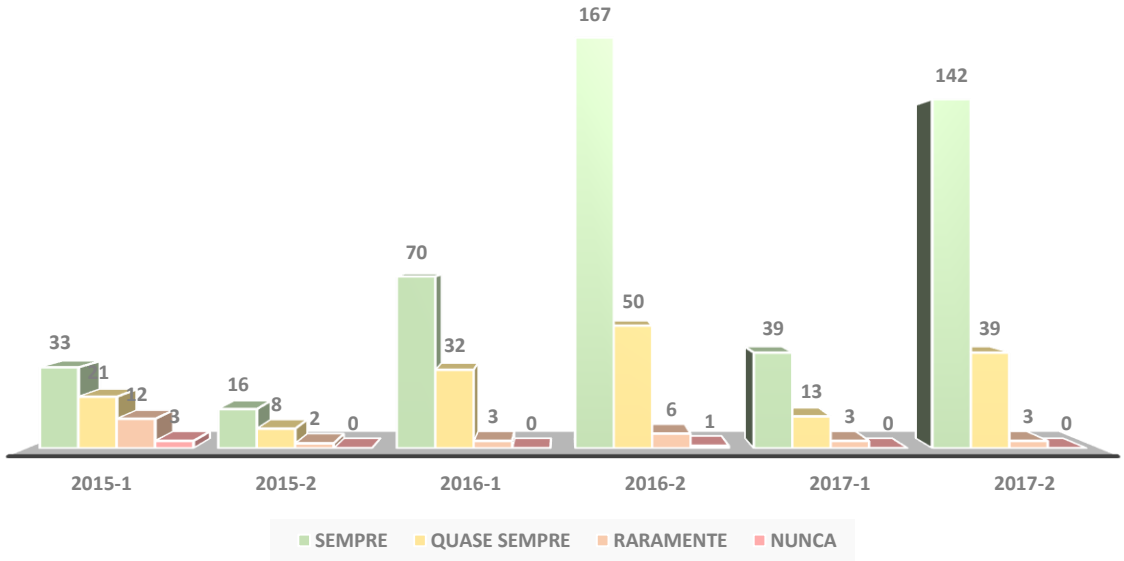


OS PROFESSORES: apresentam o plano de ensino no início do semestre?

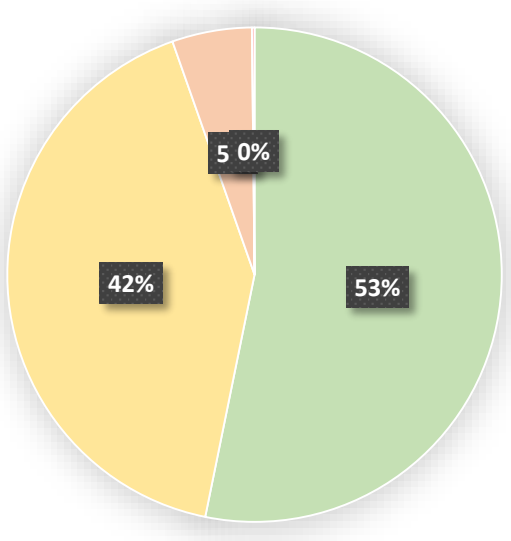


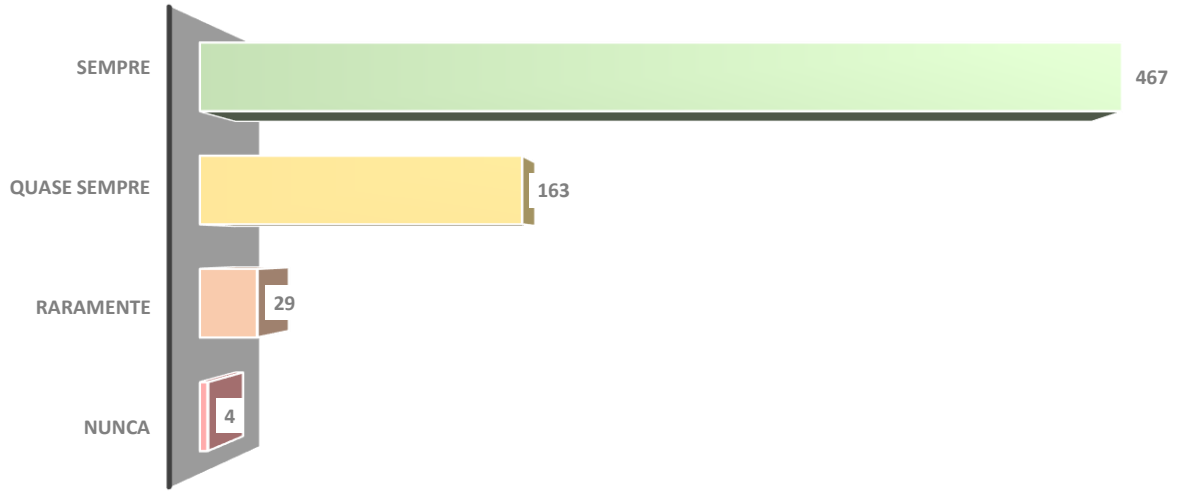


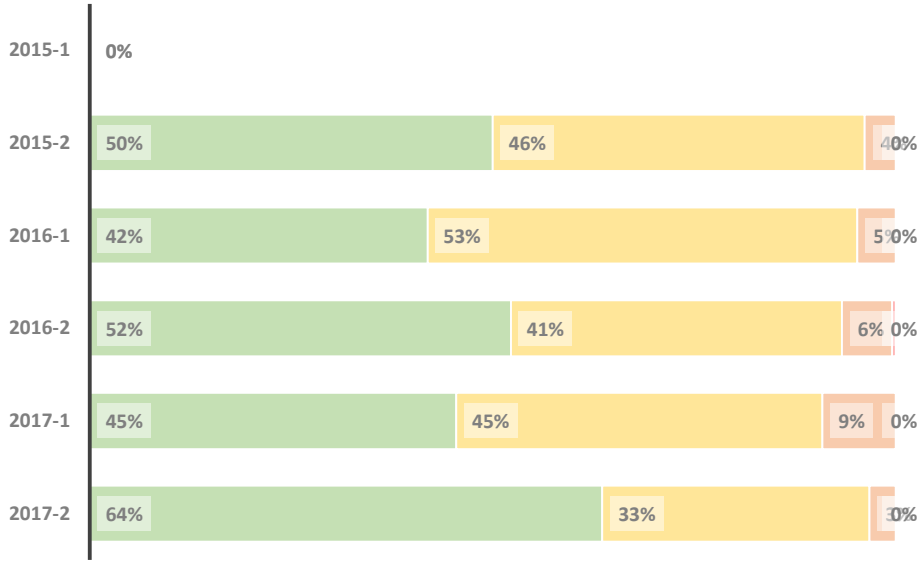


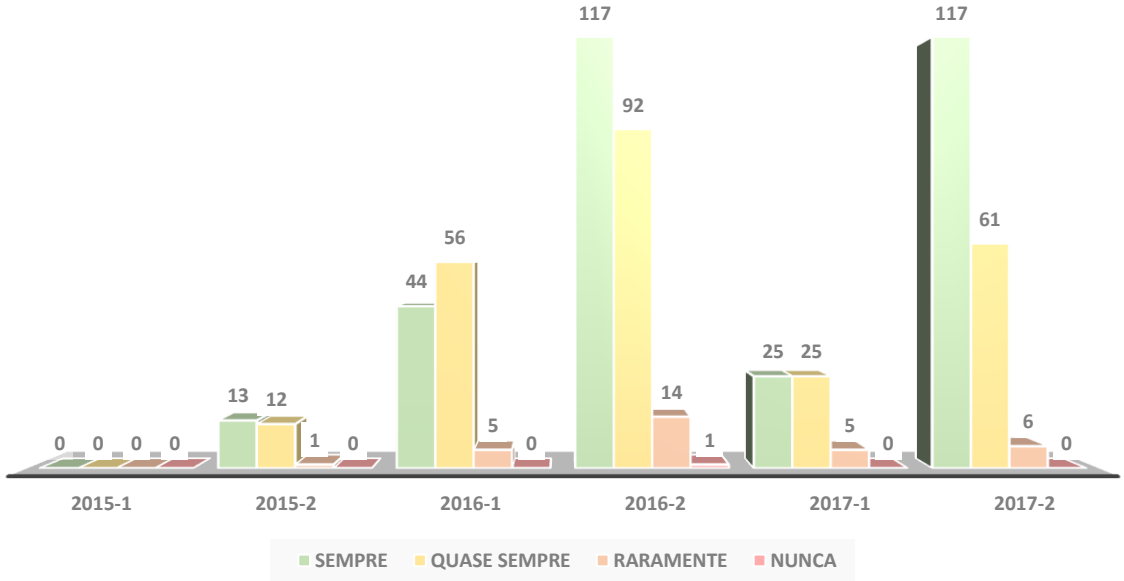


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?

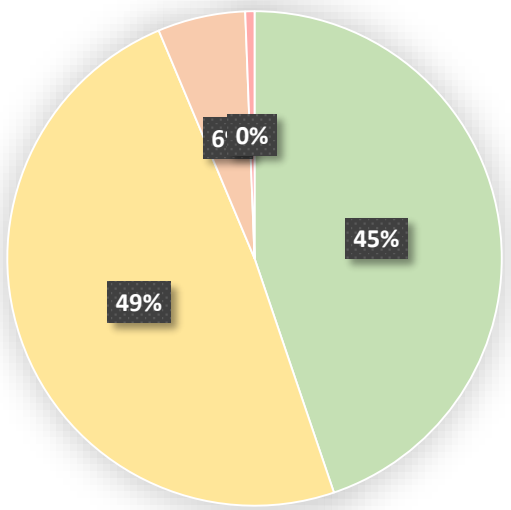


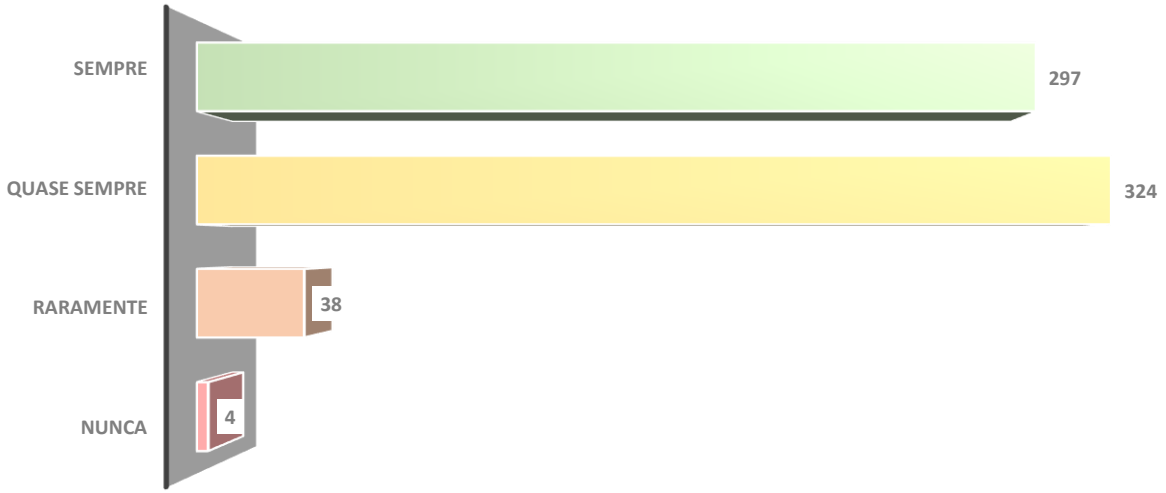


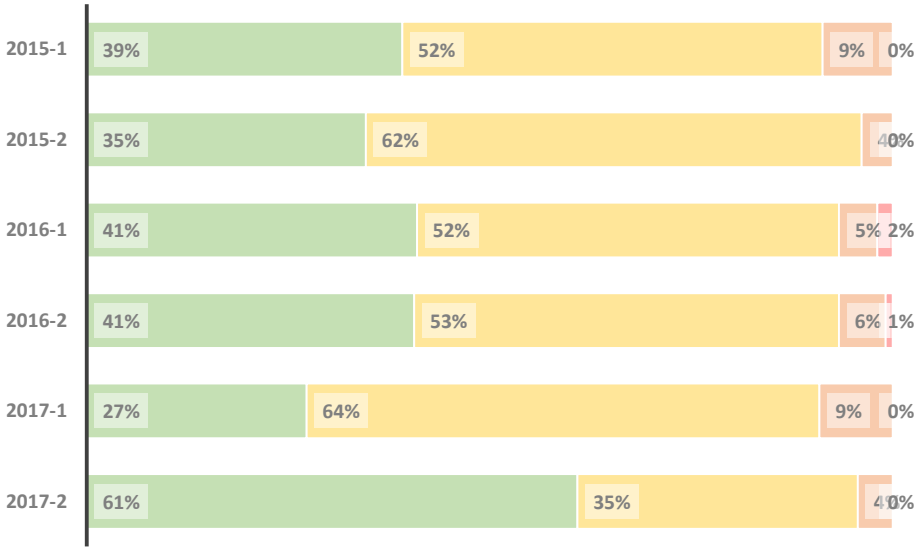


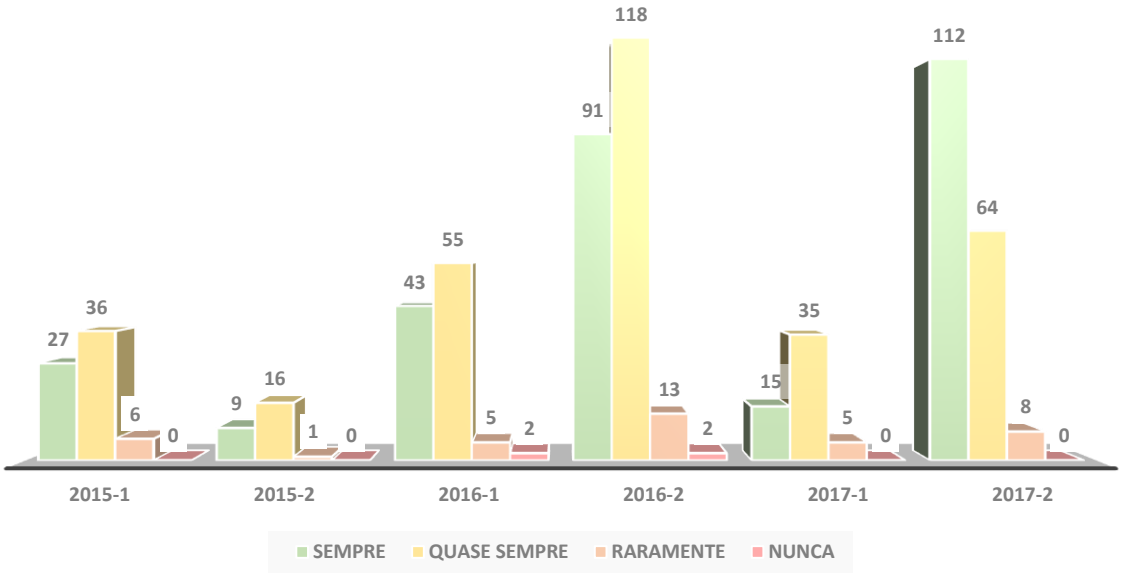


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?

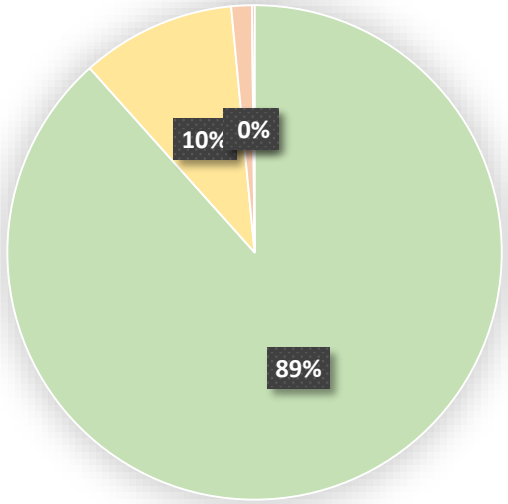


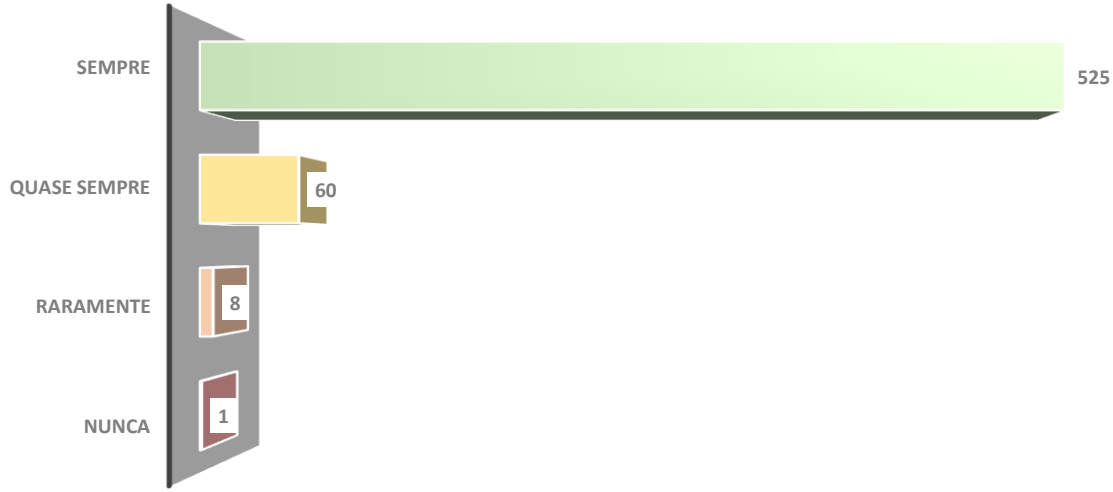


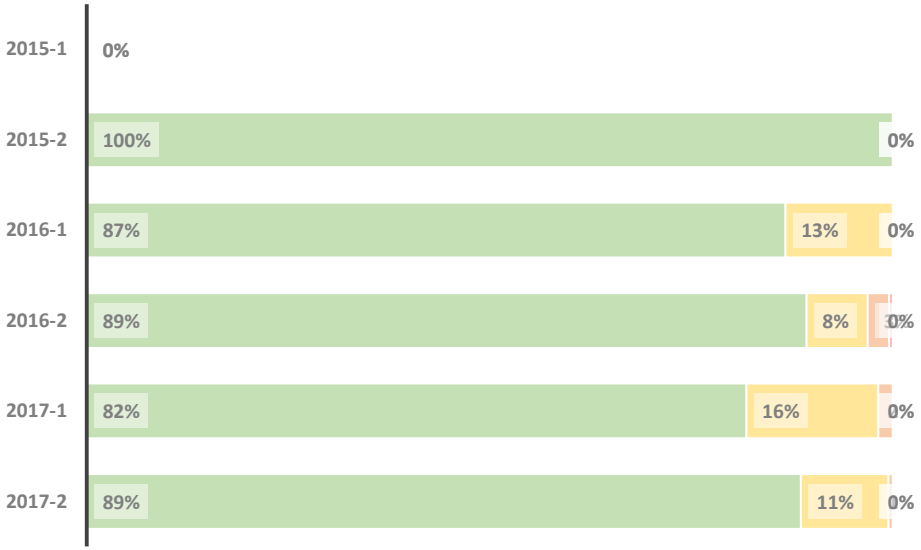


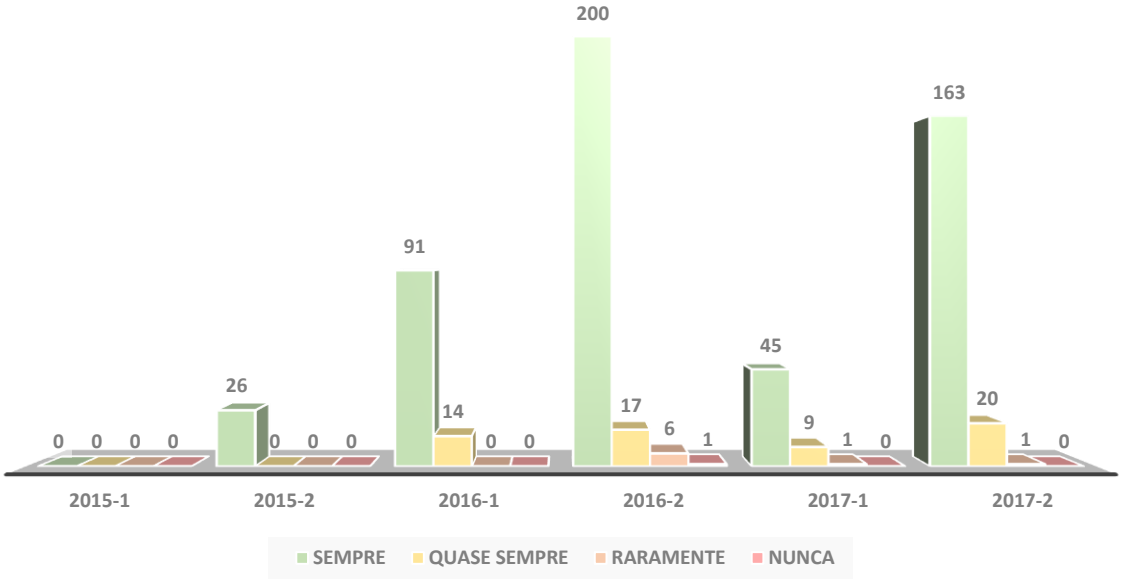


OS PROFESSORES: fazem chamada?

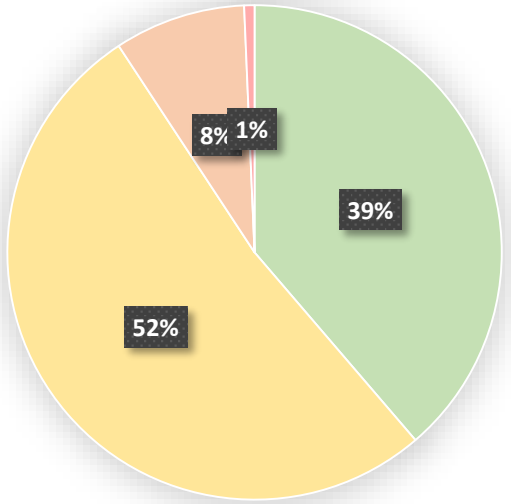


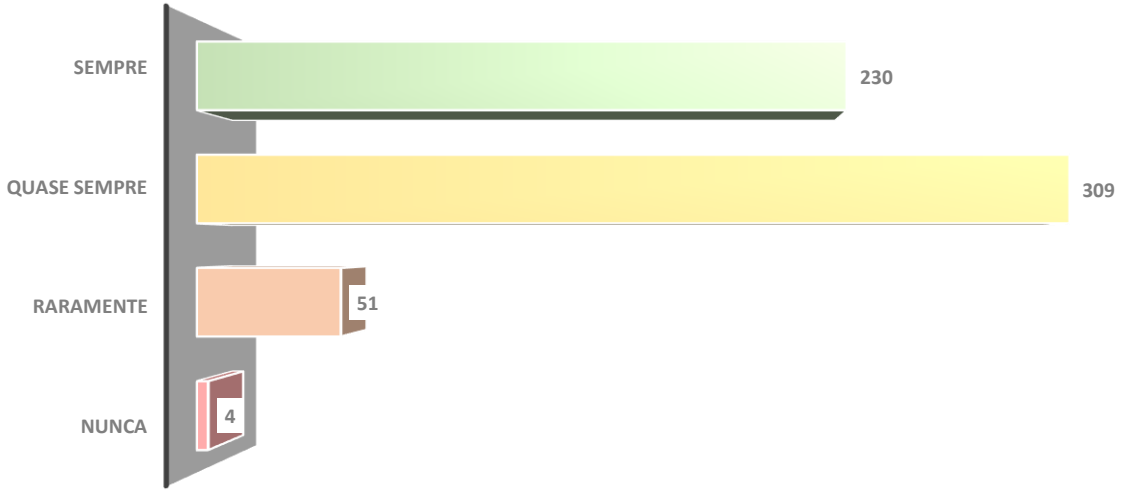


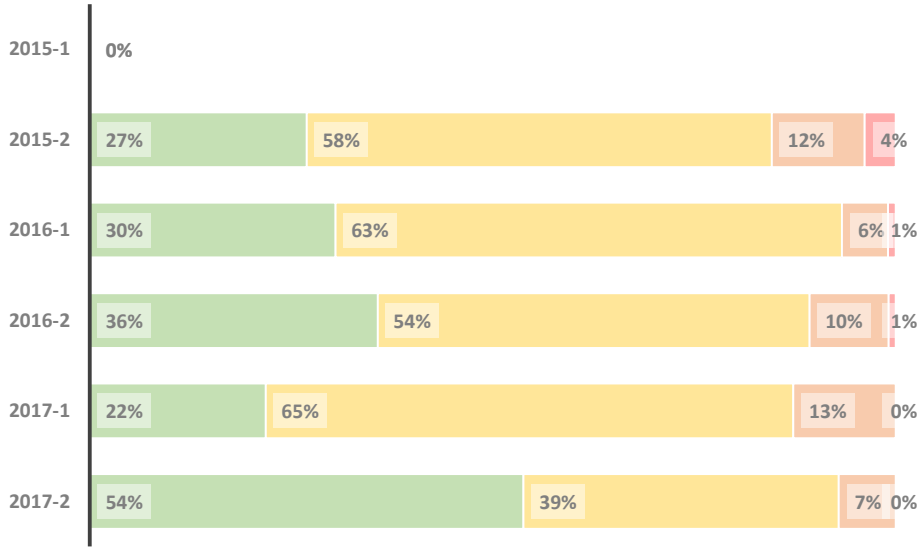


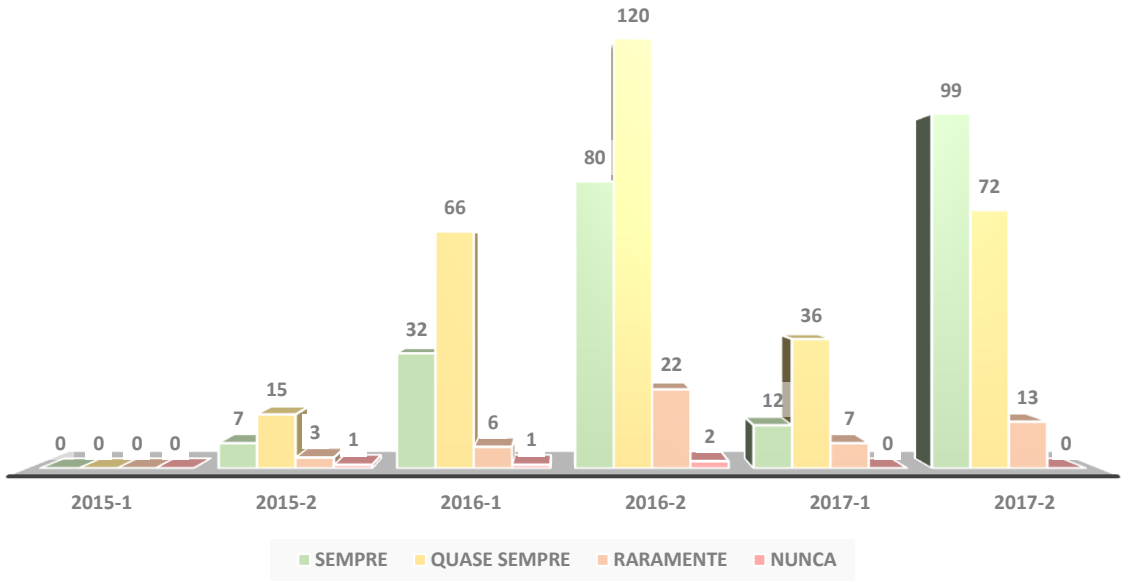


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?

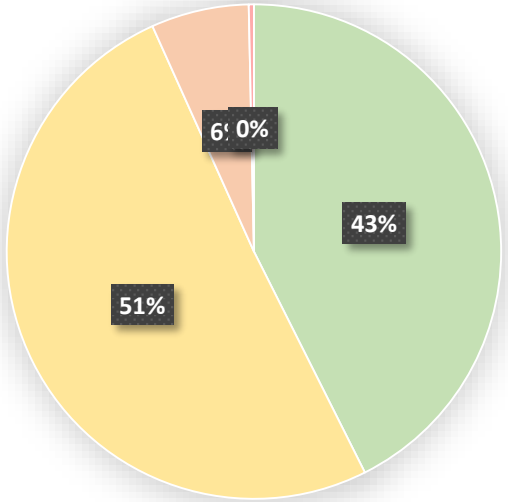


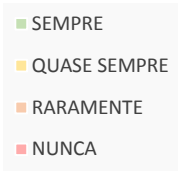


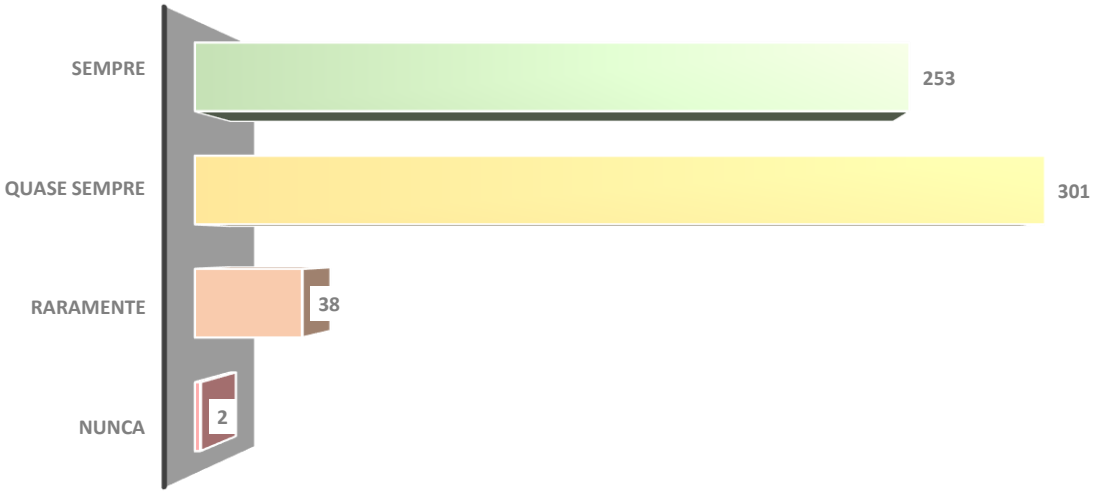


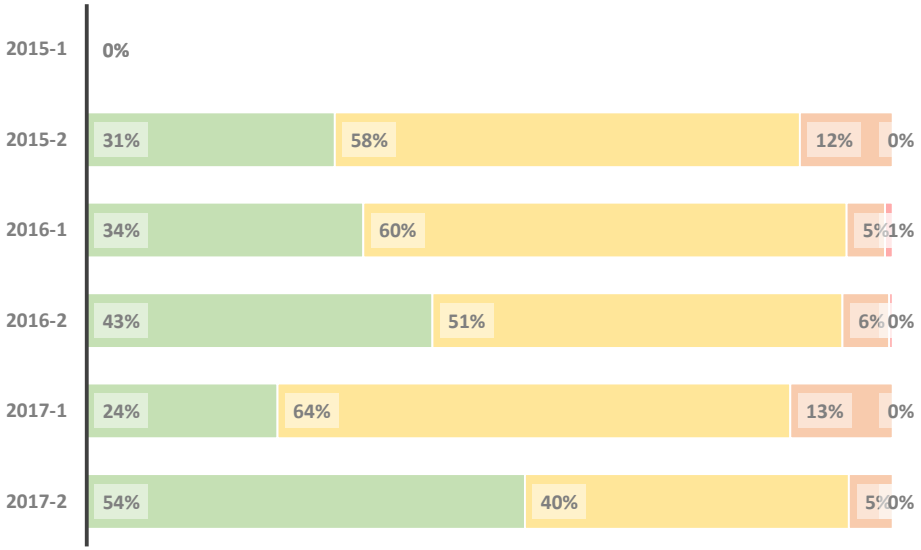


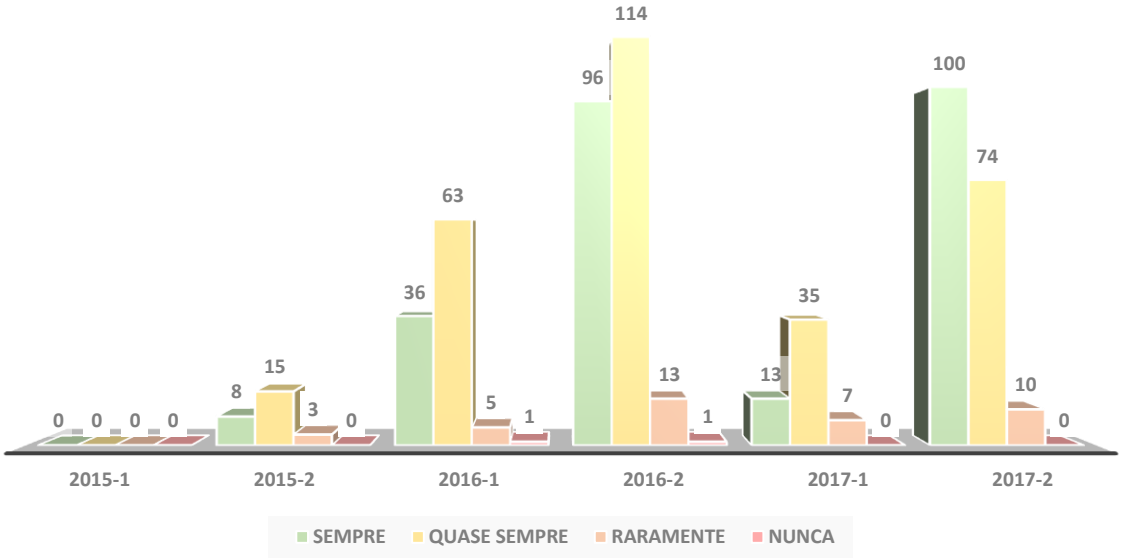
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



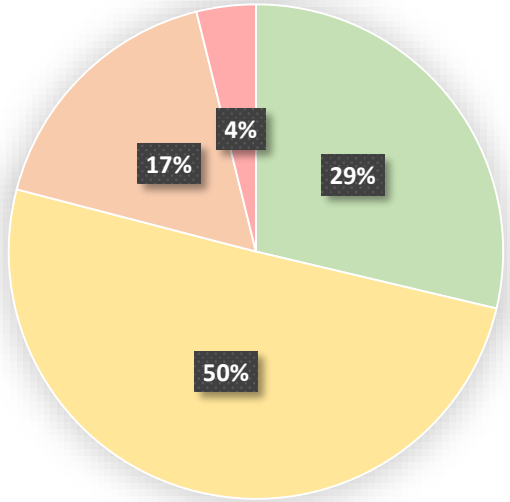


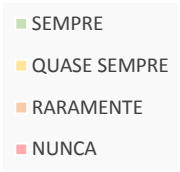


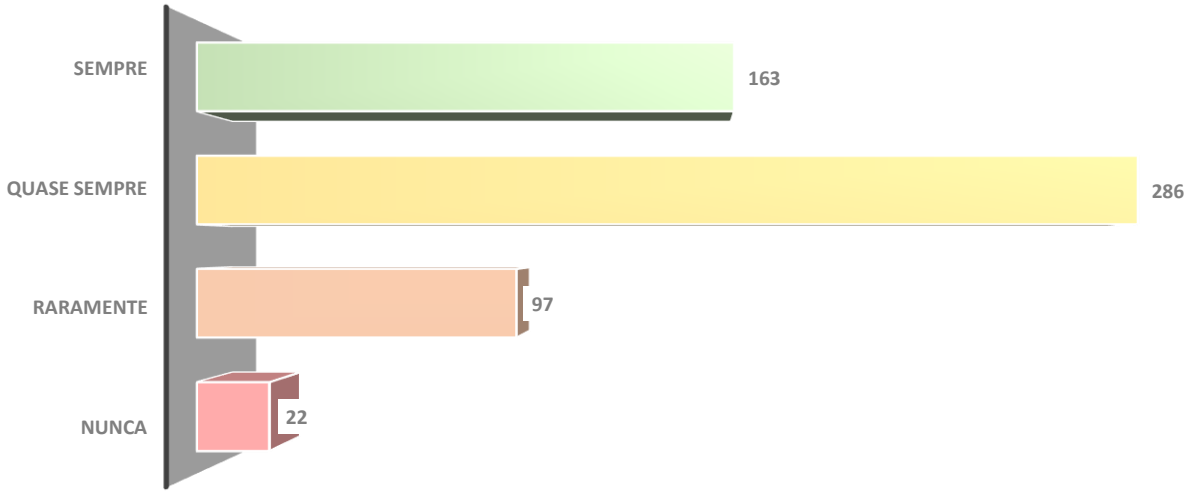


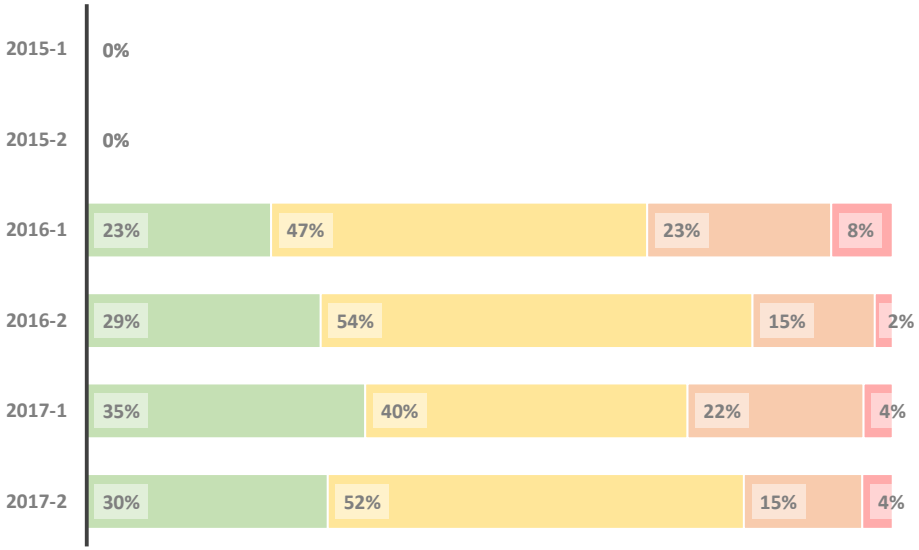


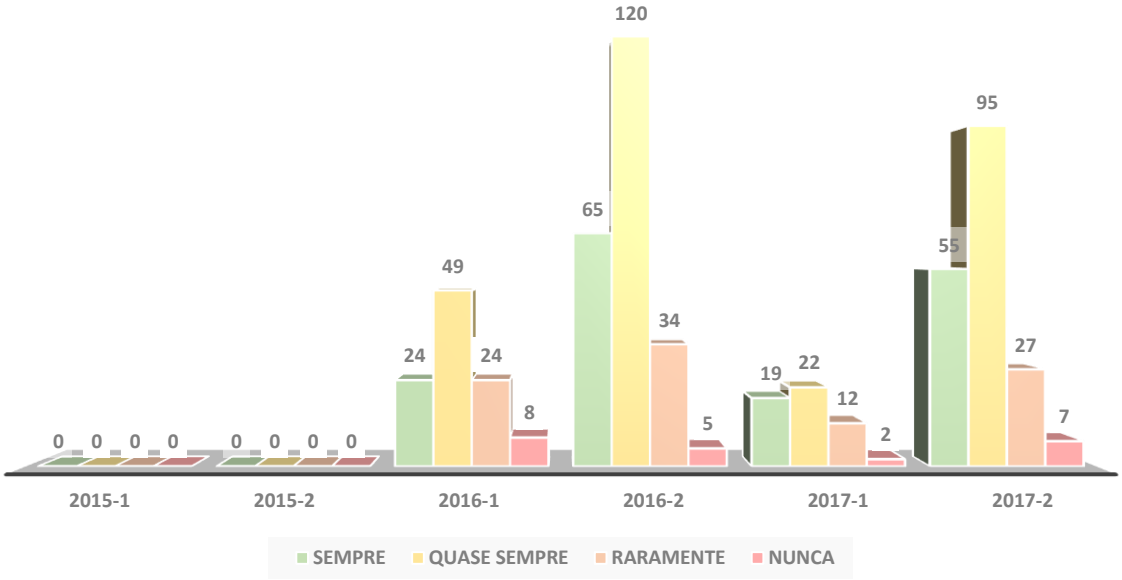
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



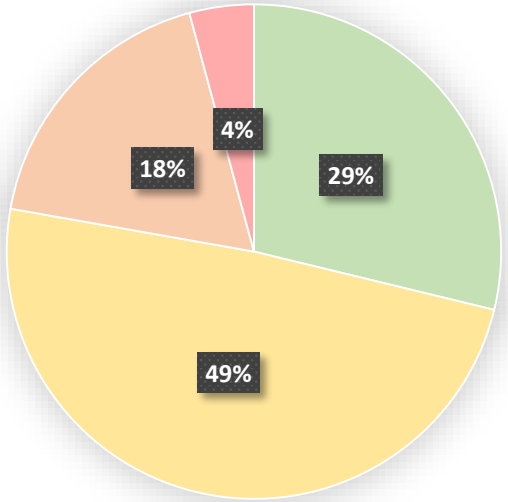


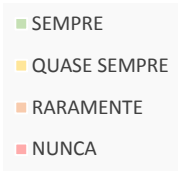


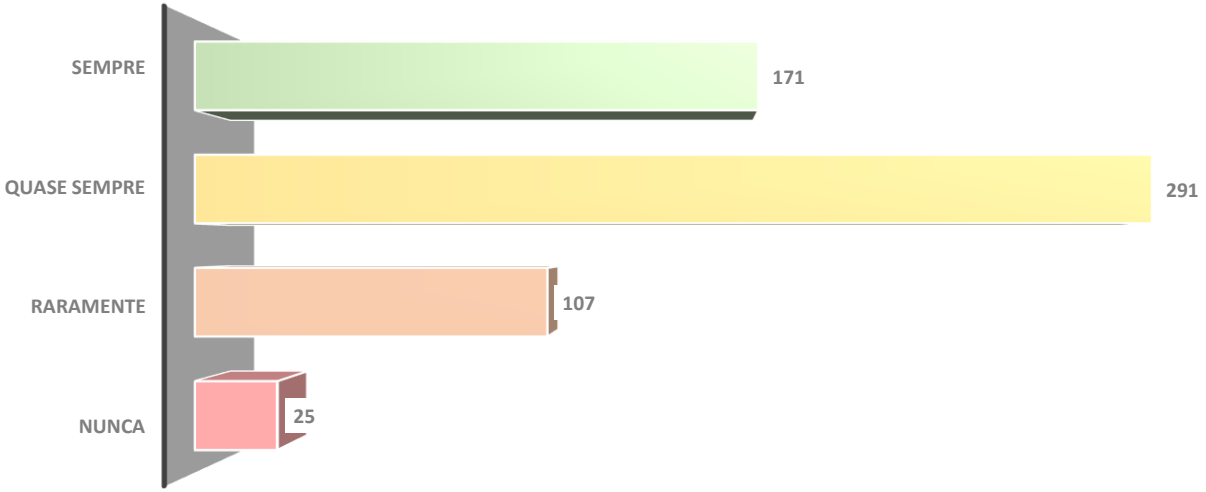


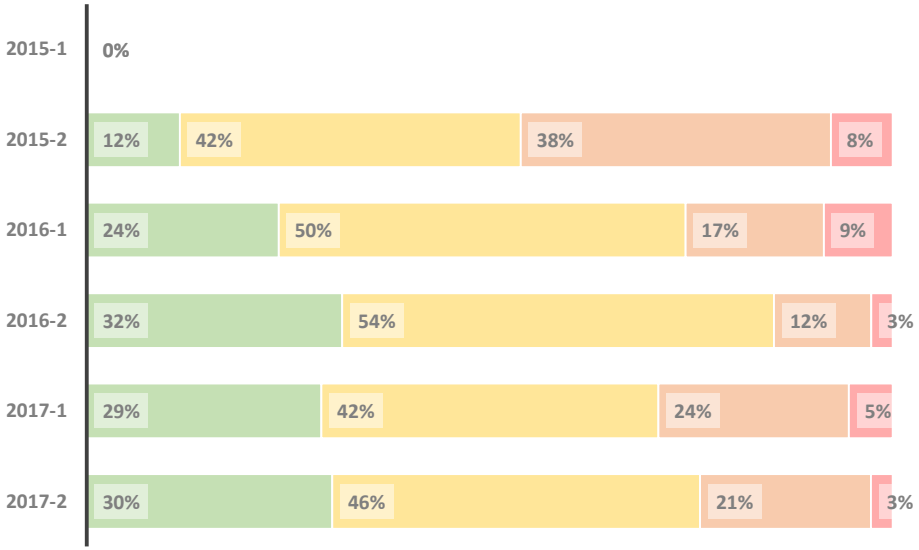


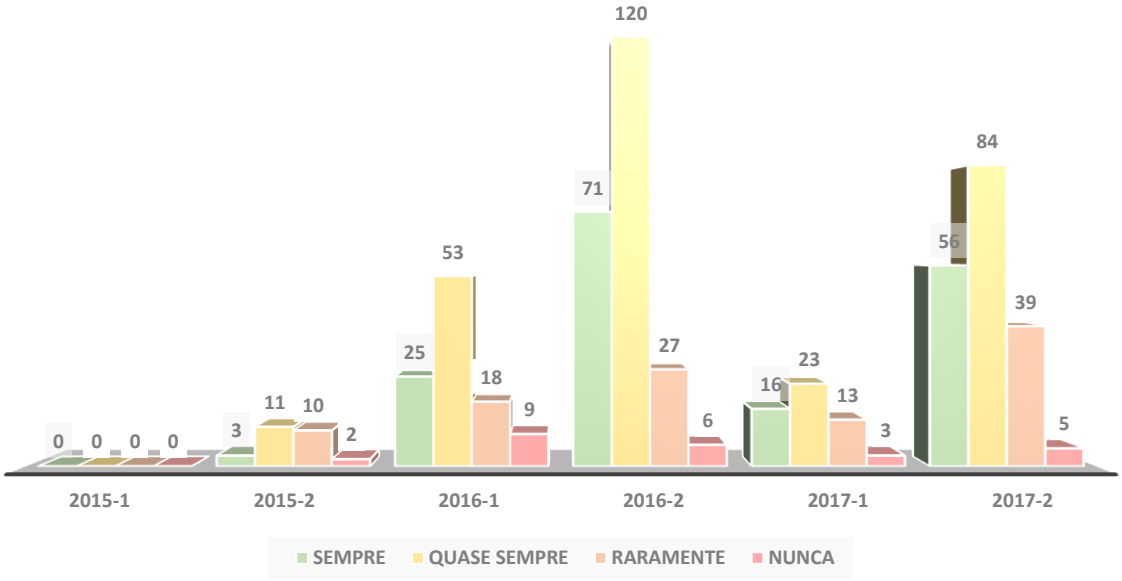
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



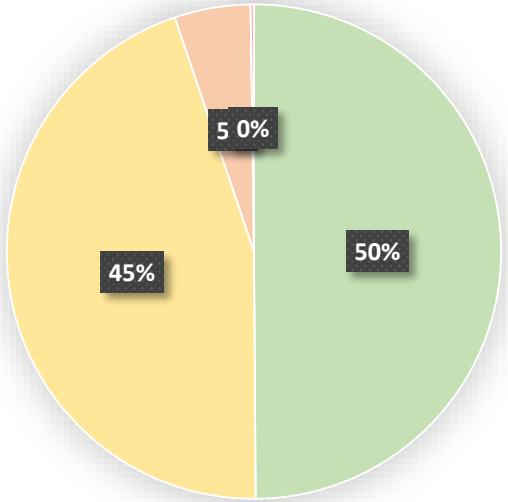


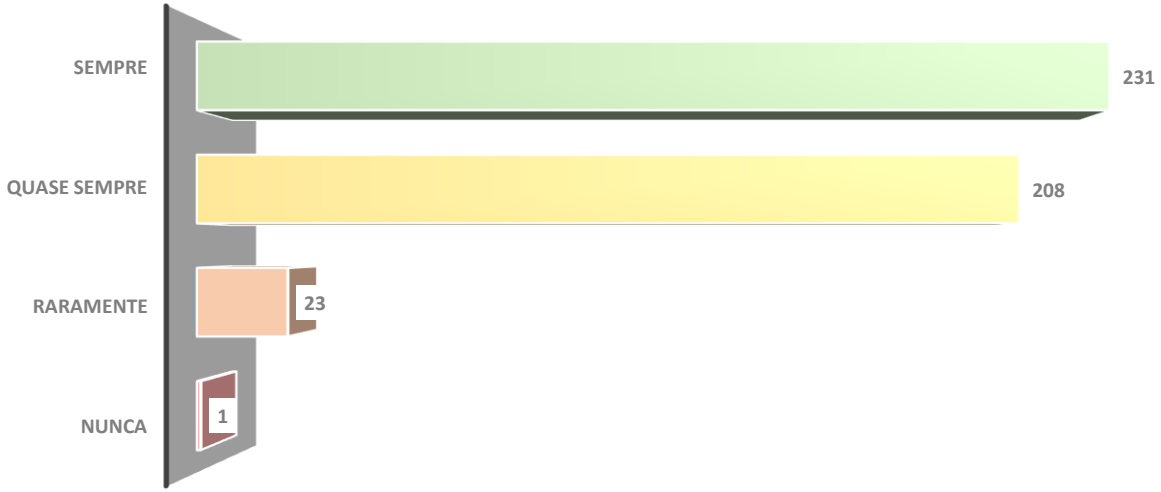


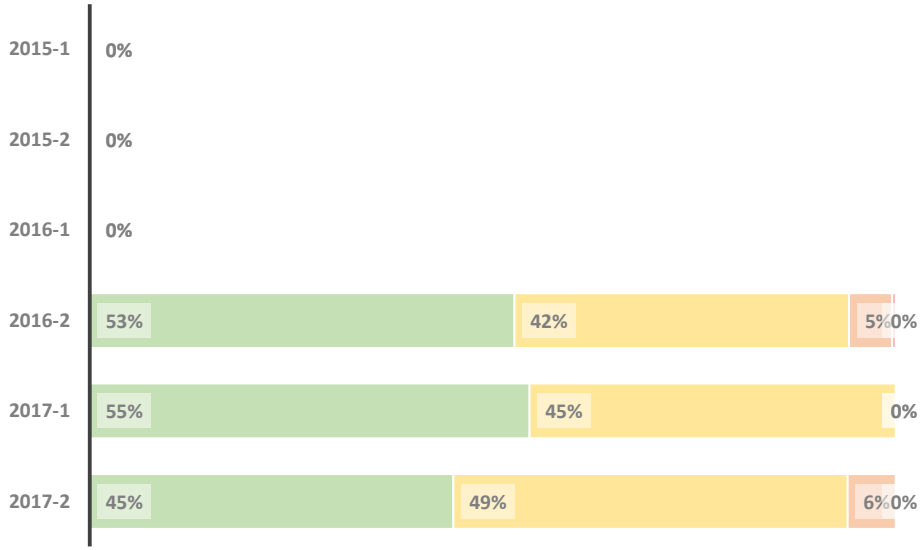


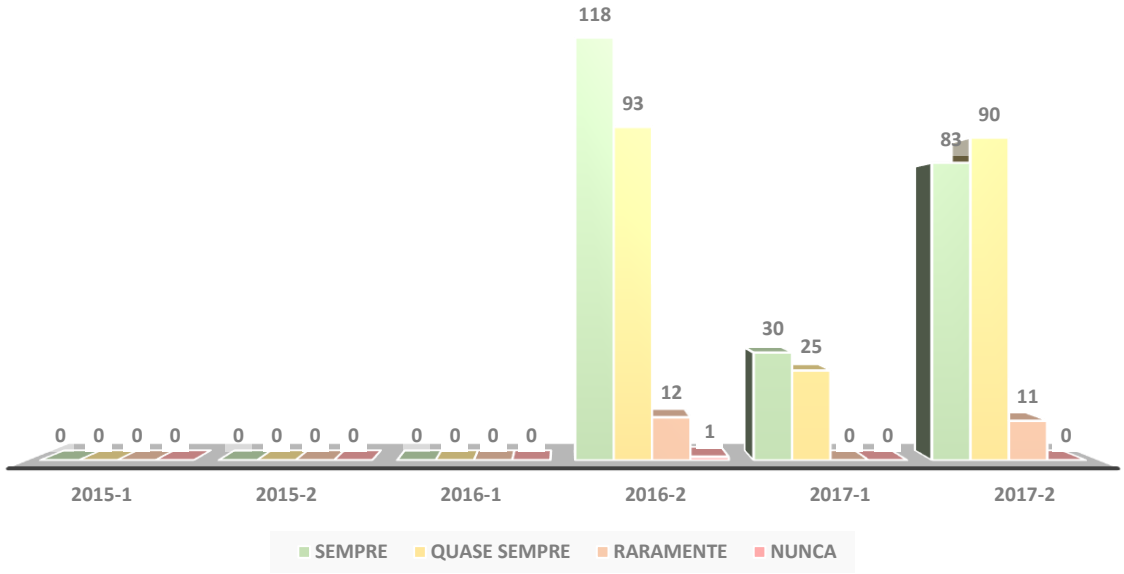


Você acessa o aluno online frequentemente?

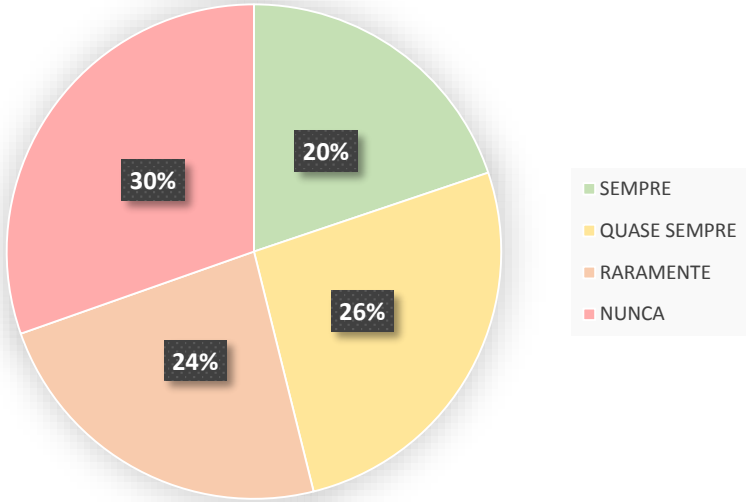


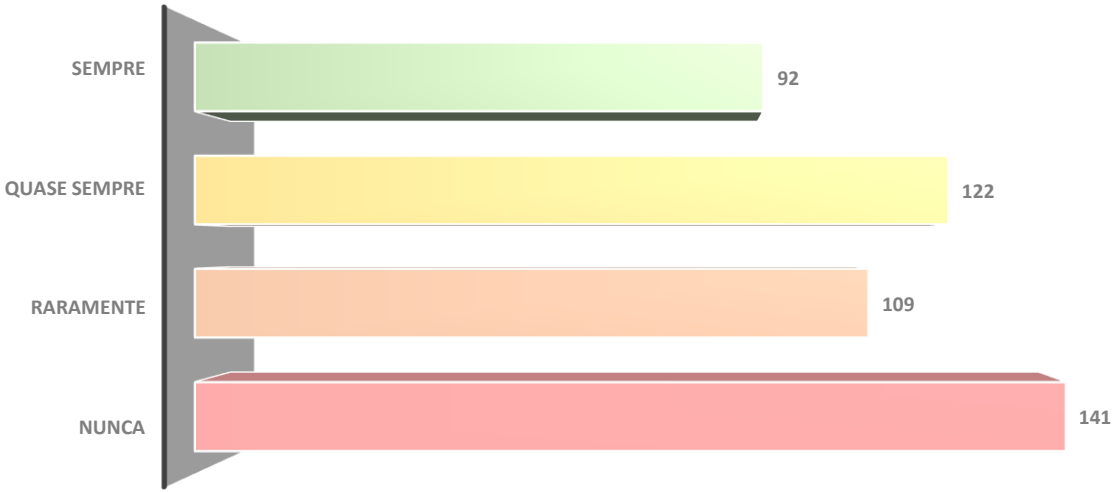


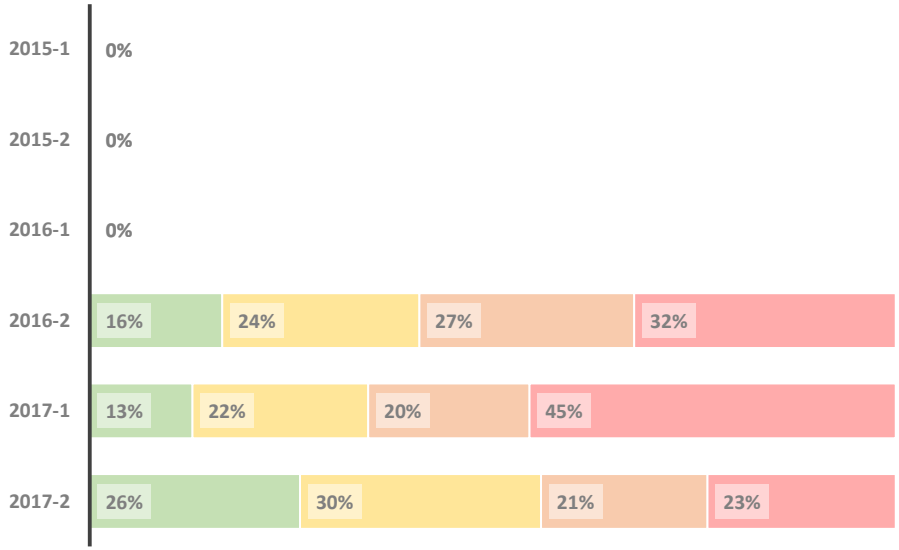


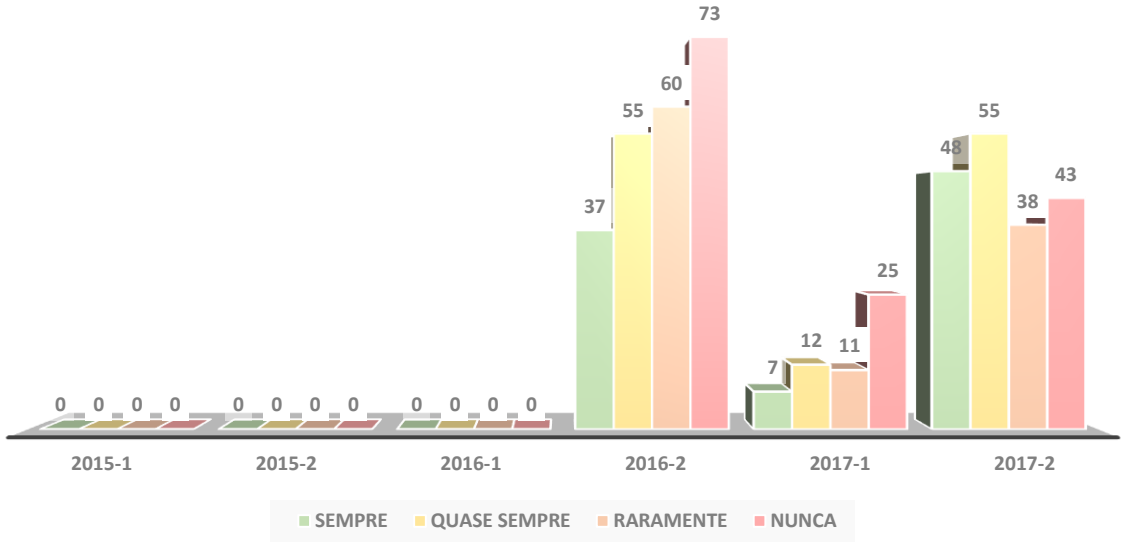


Você acessa o Office365 (email) frequentemente?

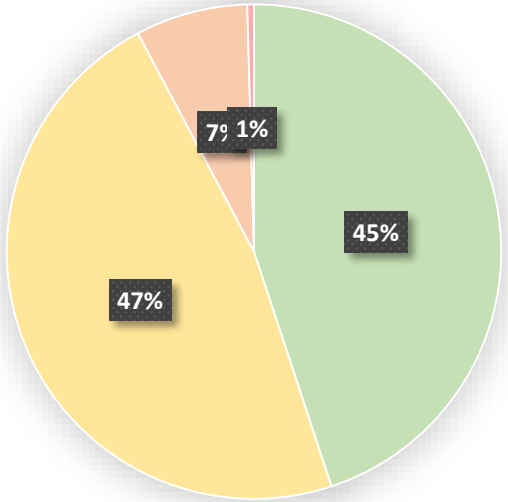


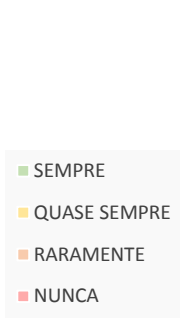


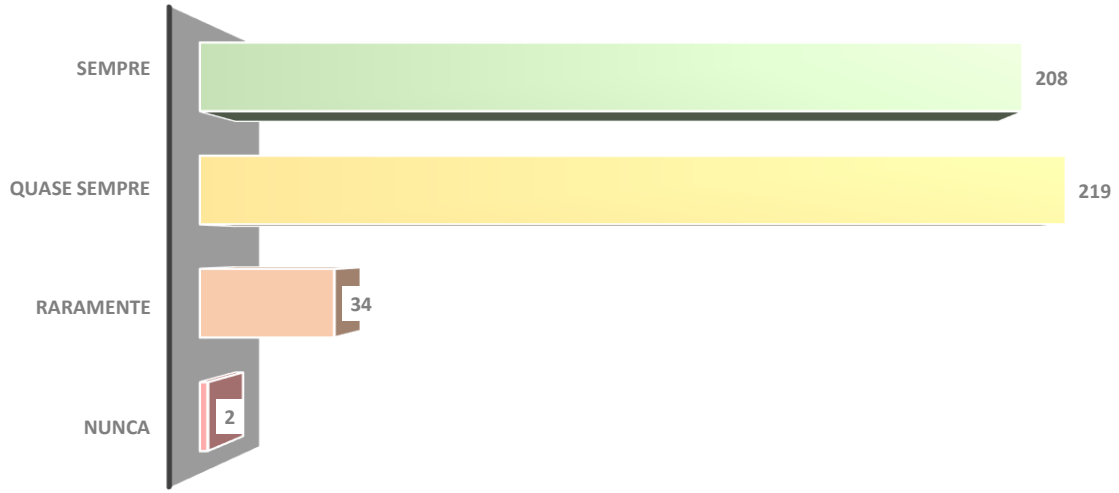


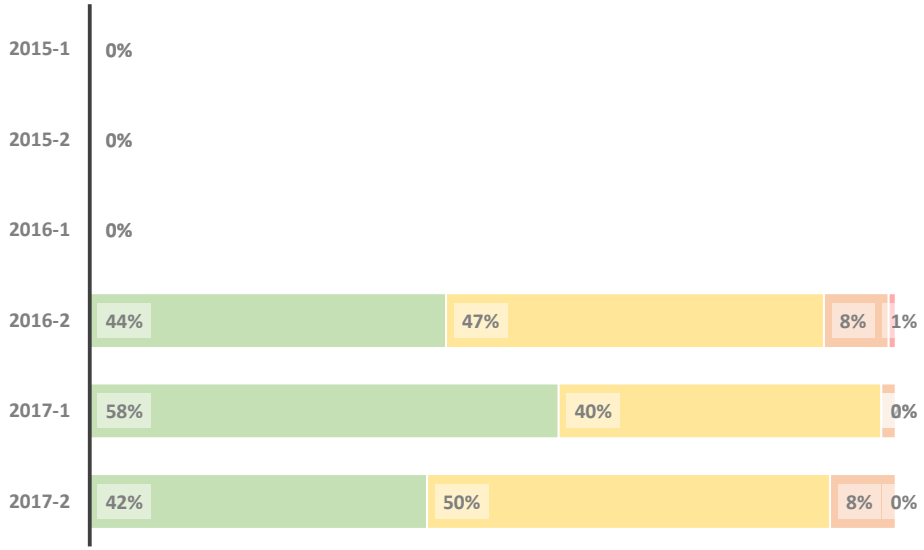


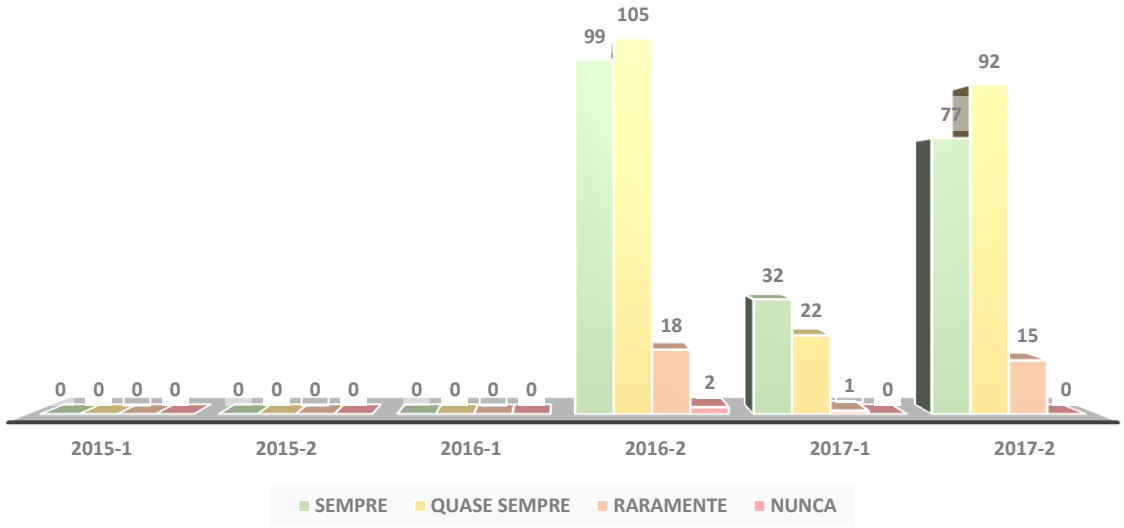
Você acessa o portal frequentemente?



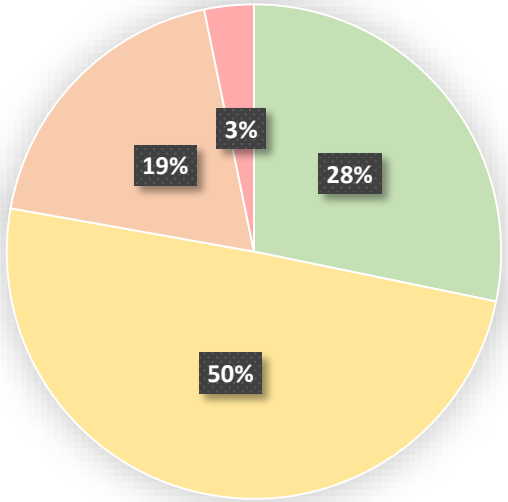


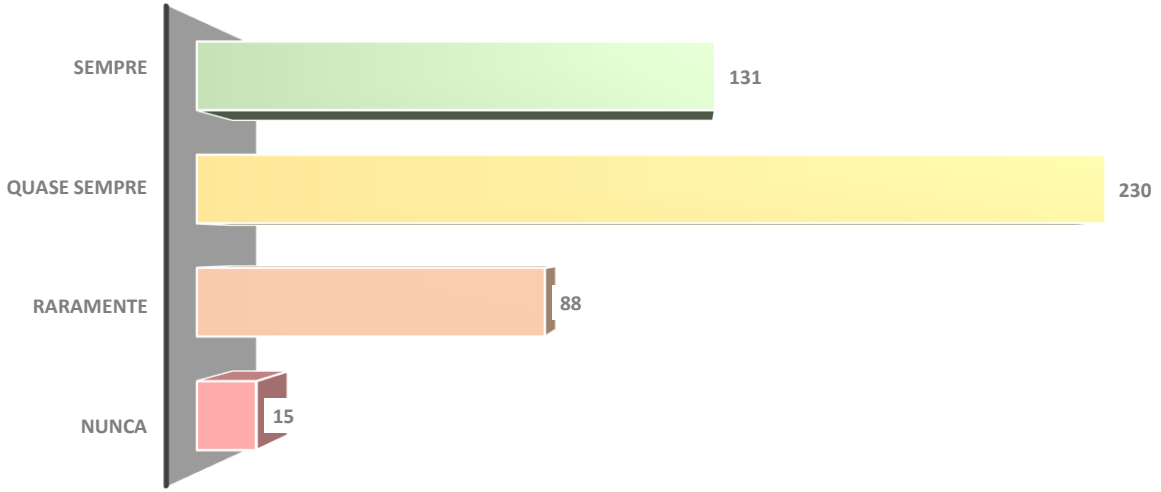


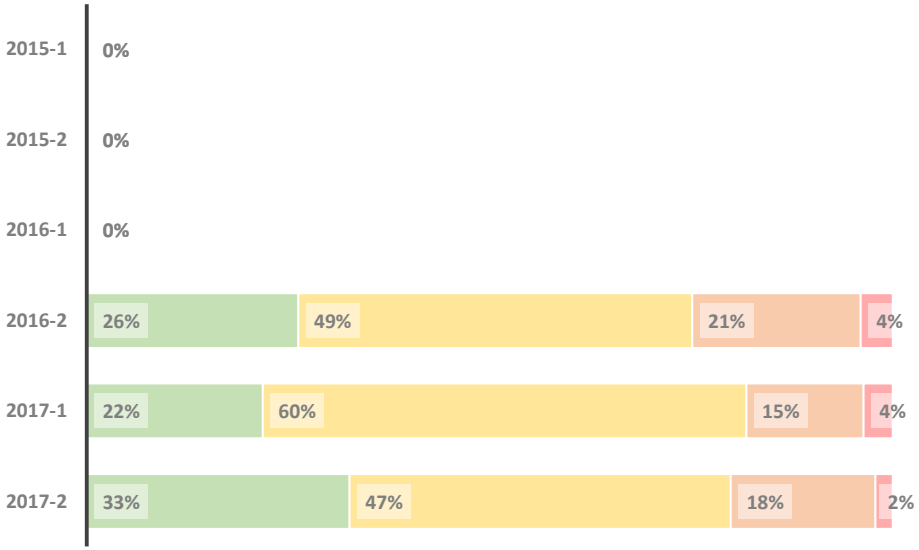


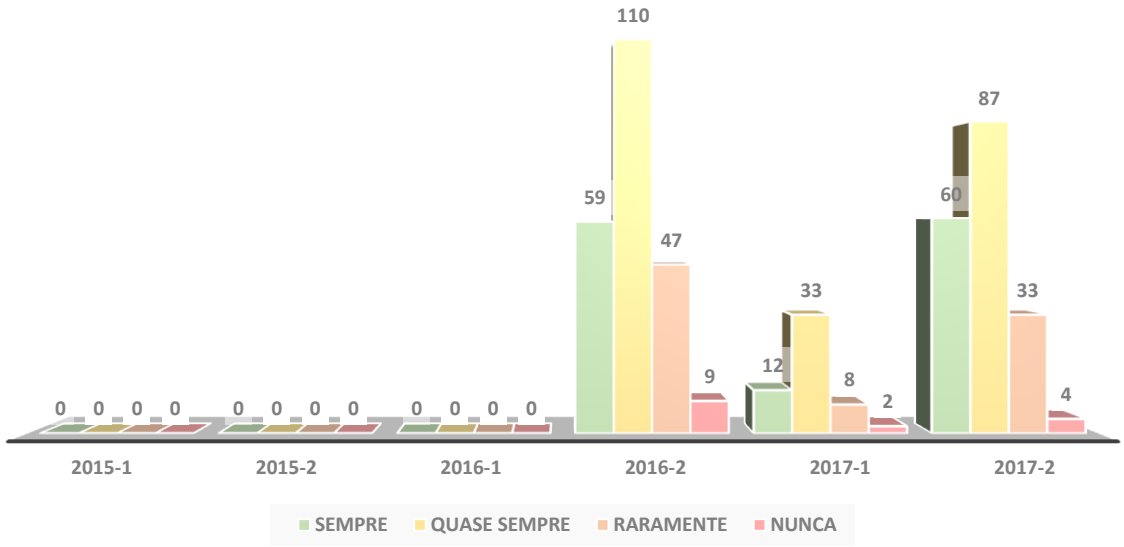


Você se sente apto para utilizar os recursos de TI?

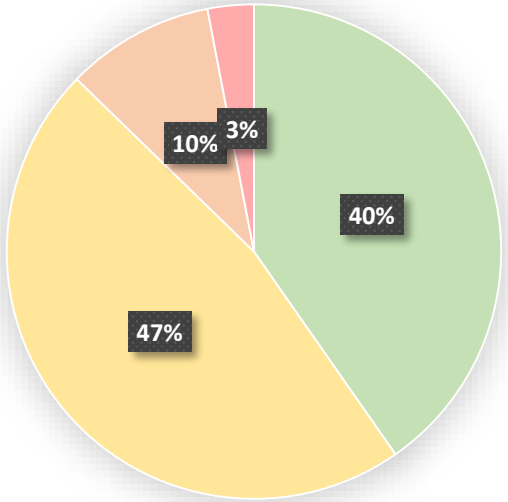


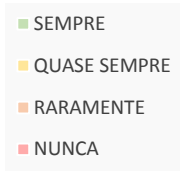


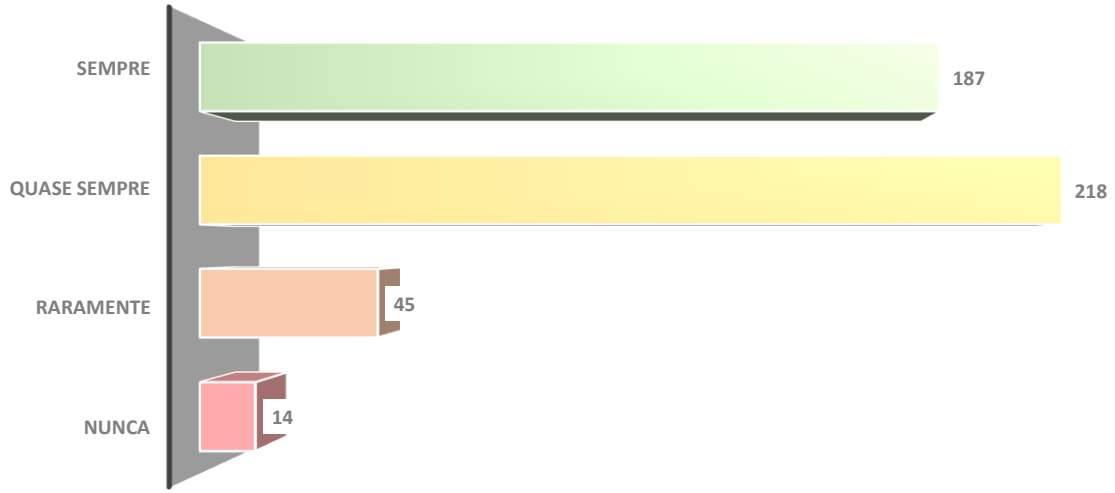


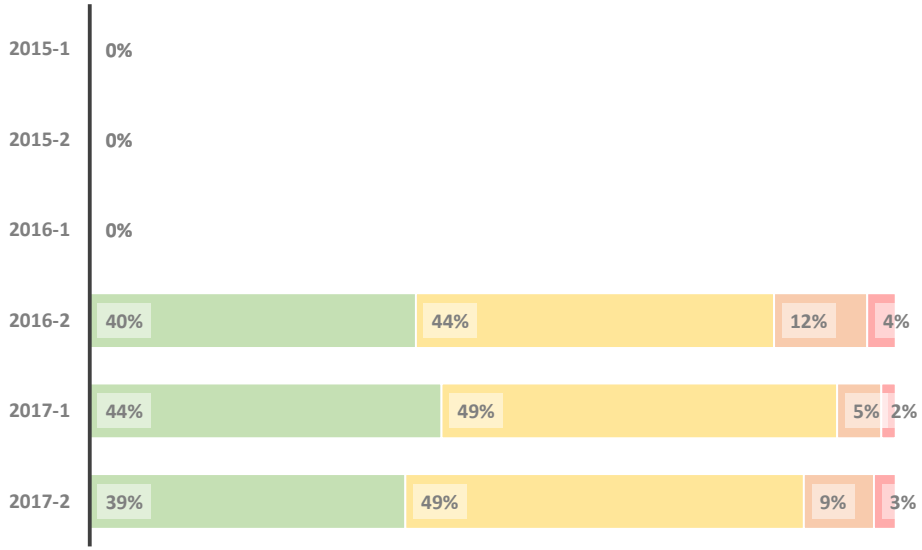


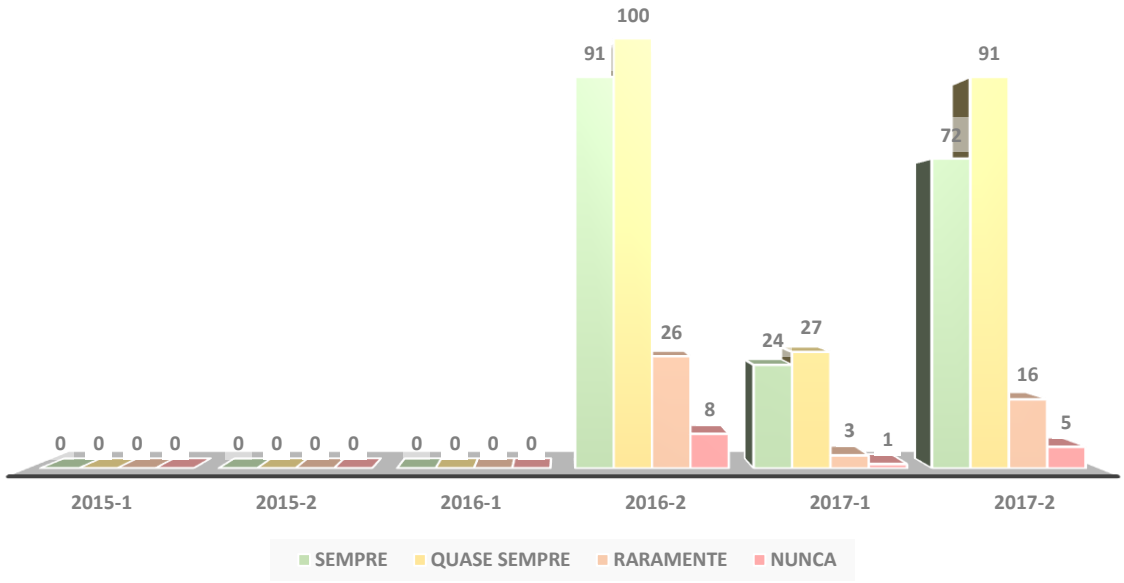
Você utiliza o Moodlerooms (AVA) frequentemente?



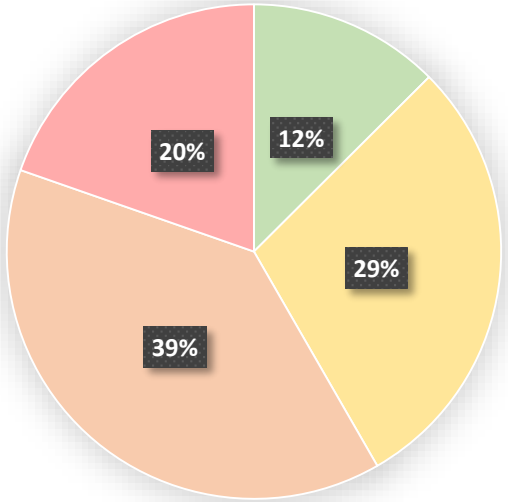


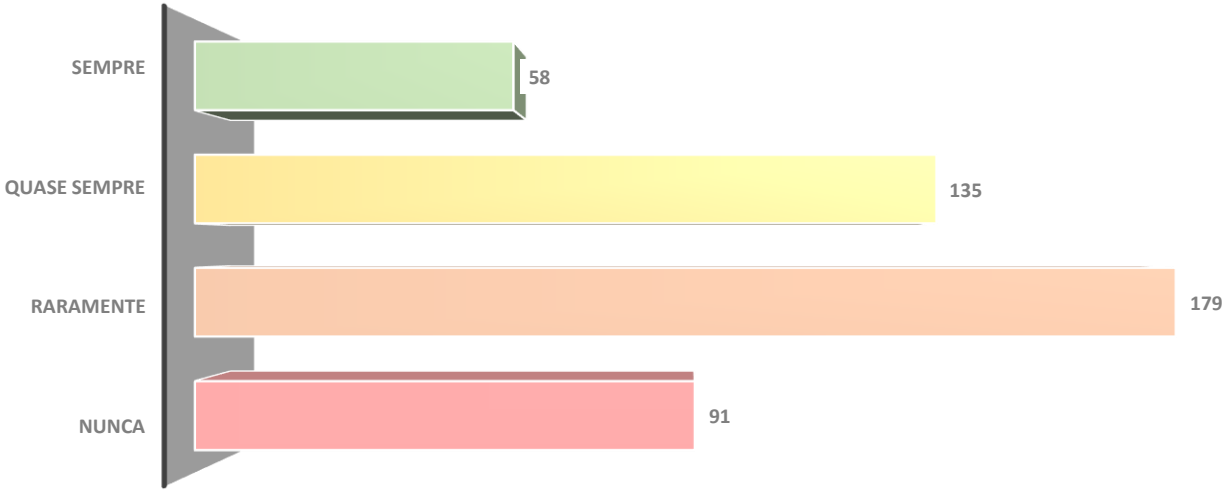


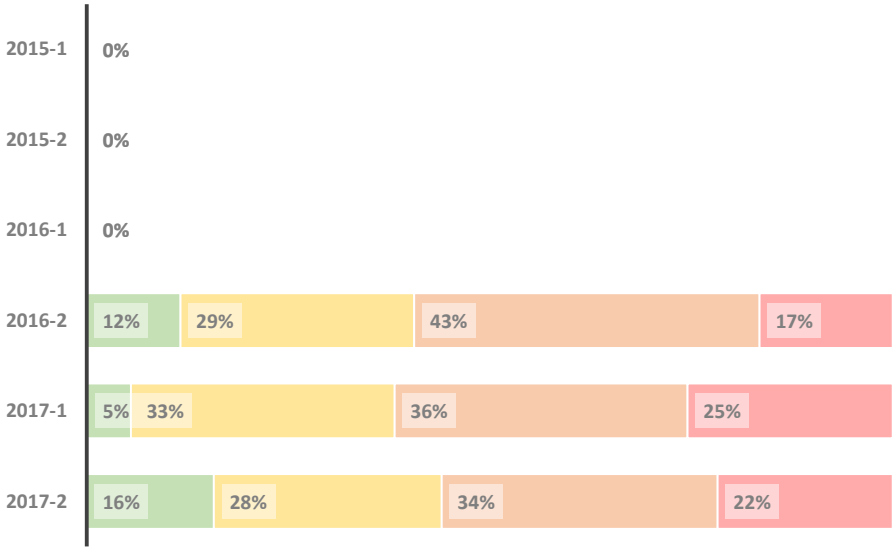


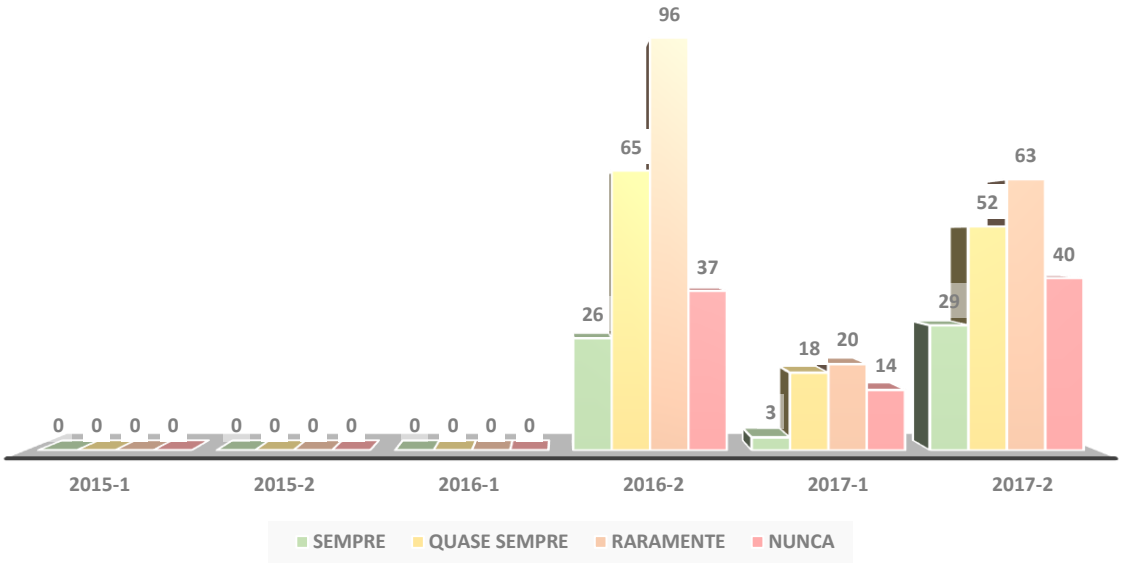


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?

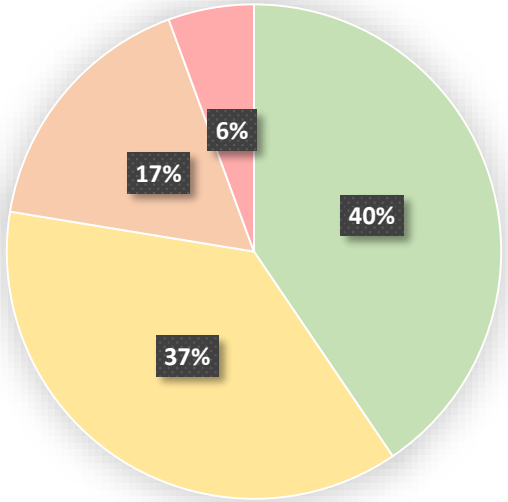


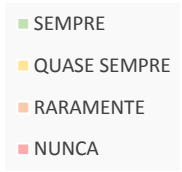


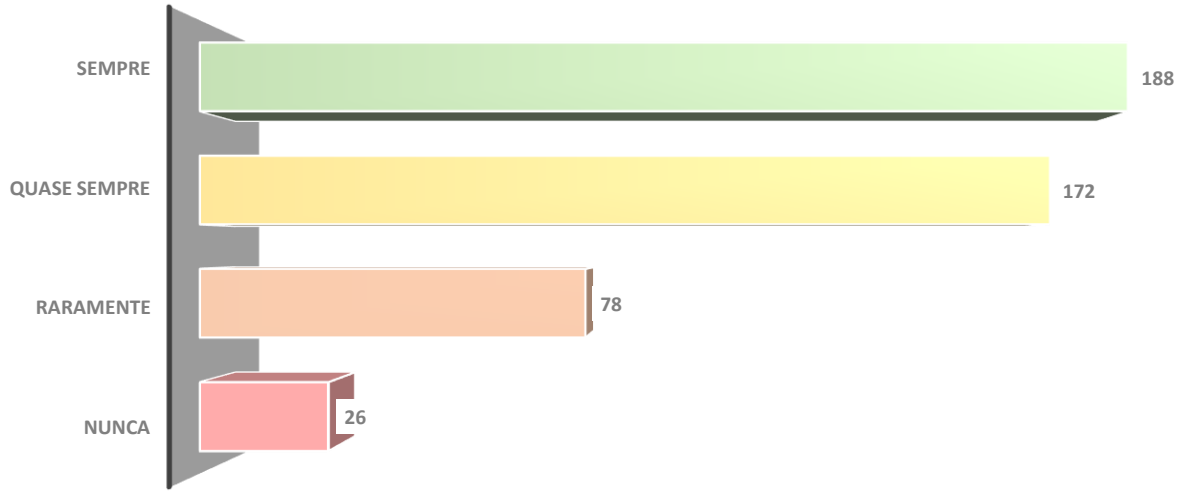


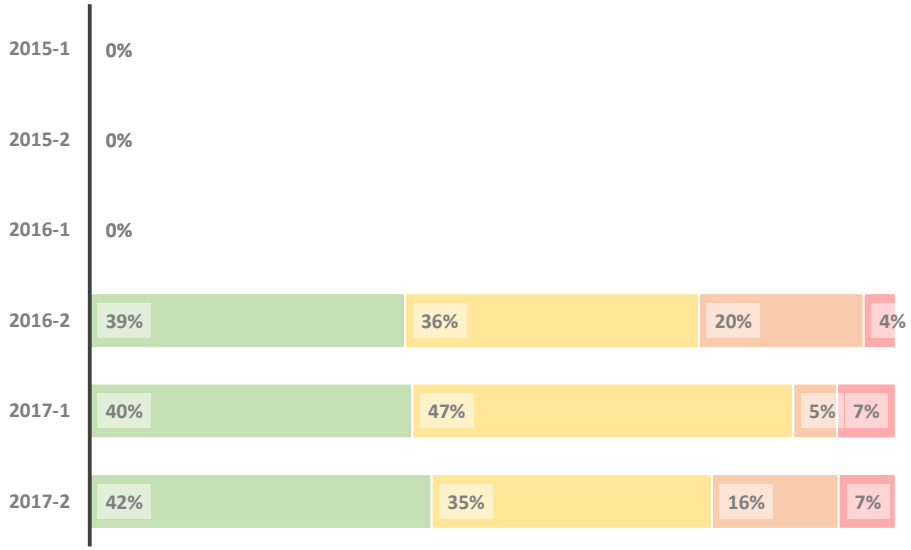


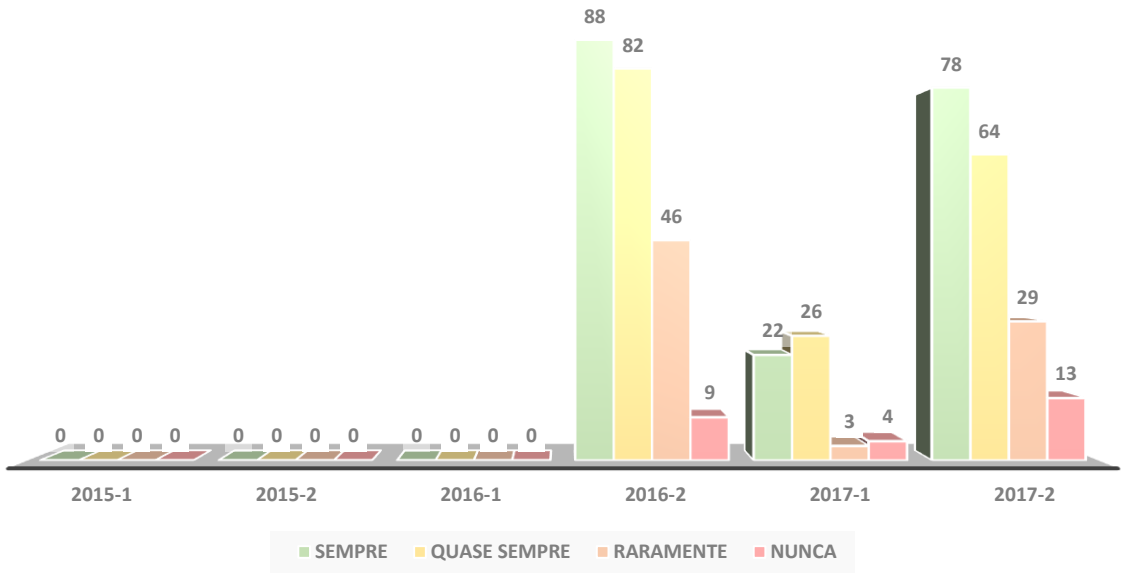
Você utiliza o recurso de internet frequentente?



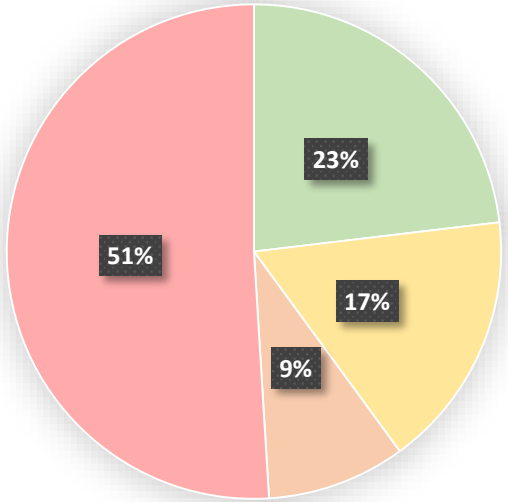


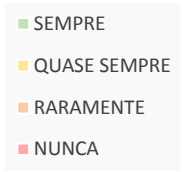


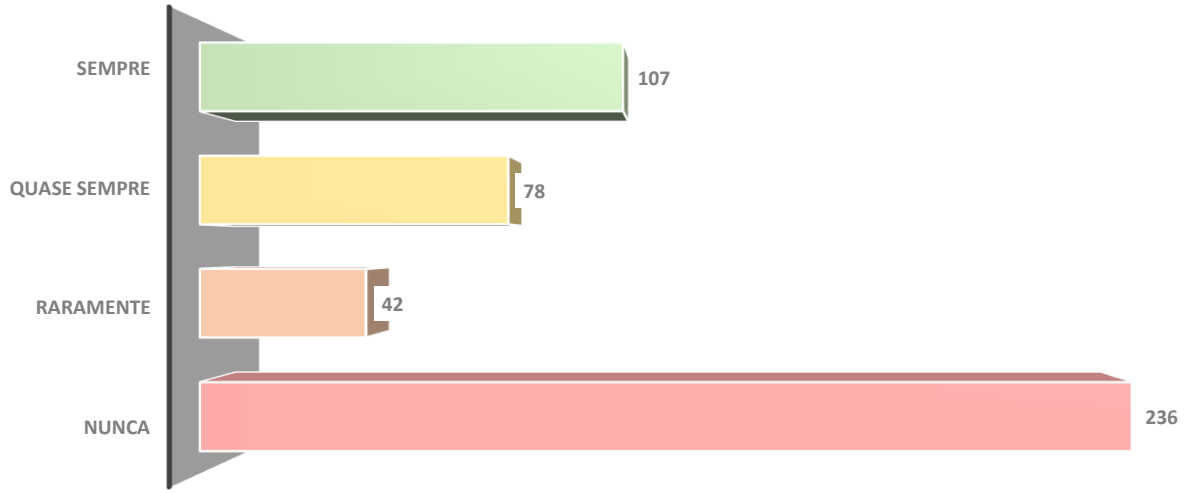


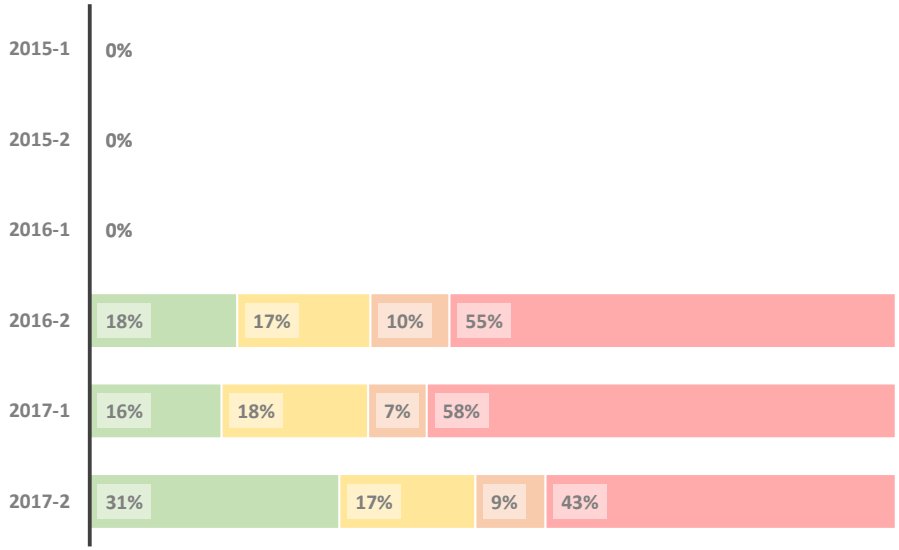


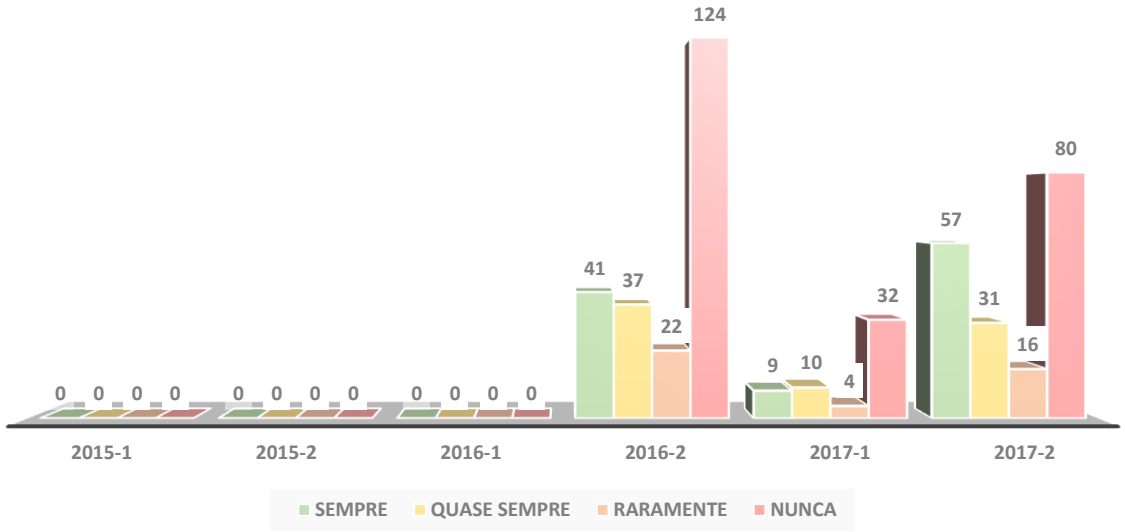
Você utiliza o recurso de WIFI frequentemente?



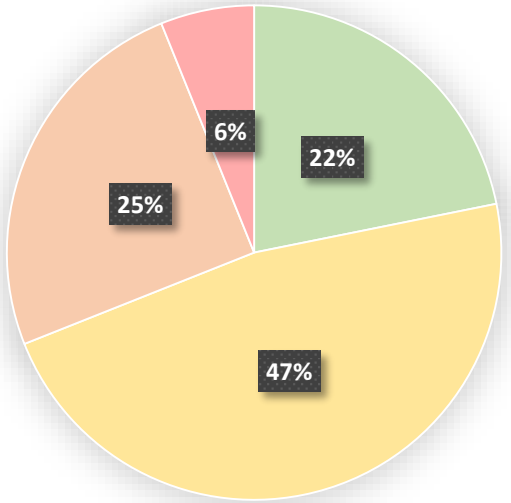


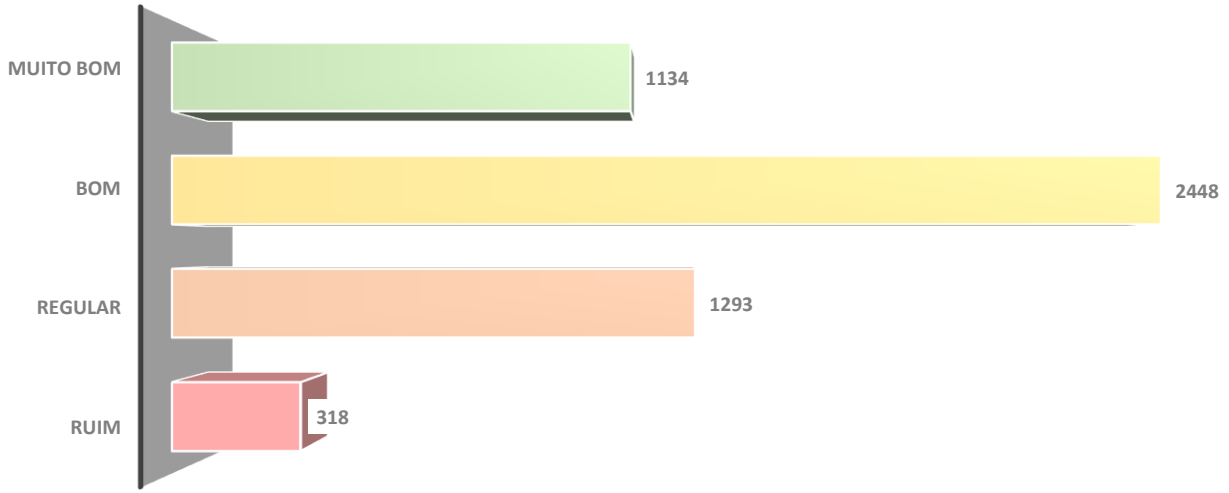


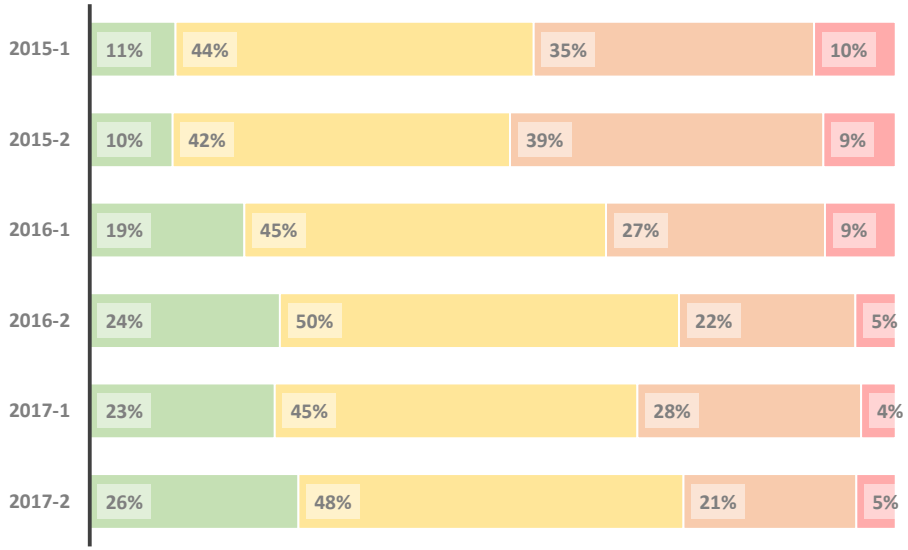


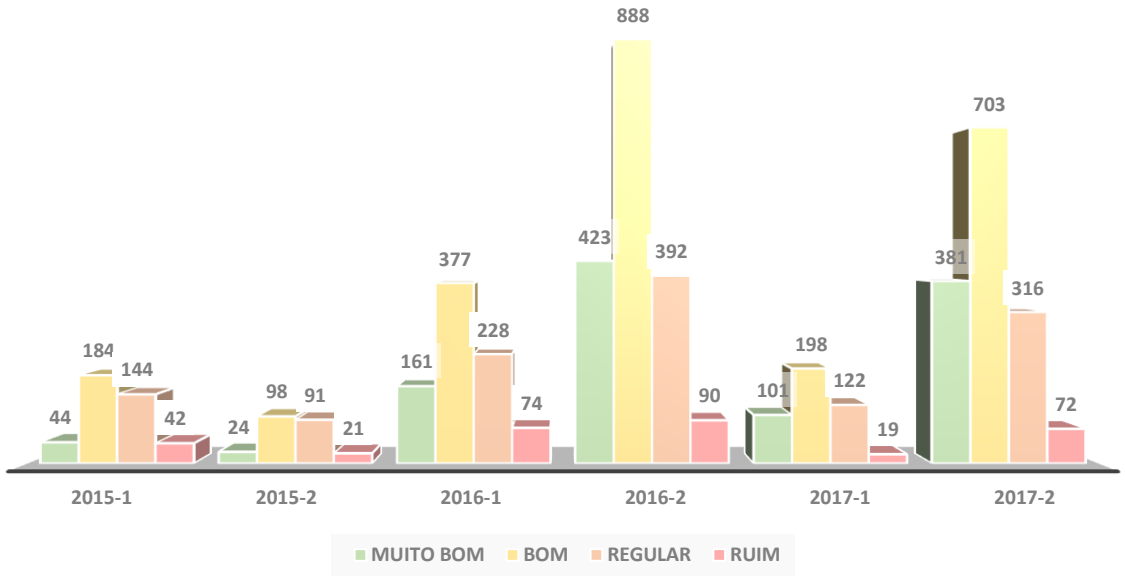


QUESTÕES OBJETIVAS - Qualitativas

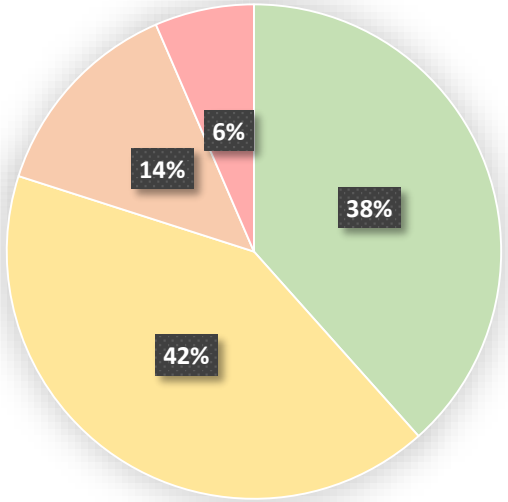


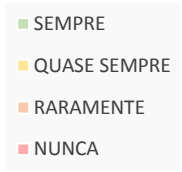


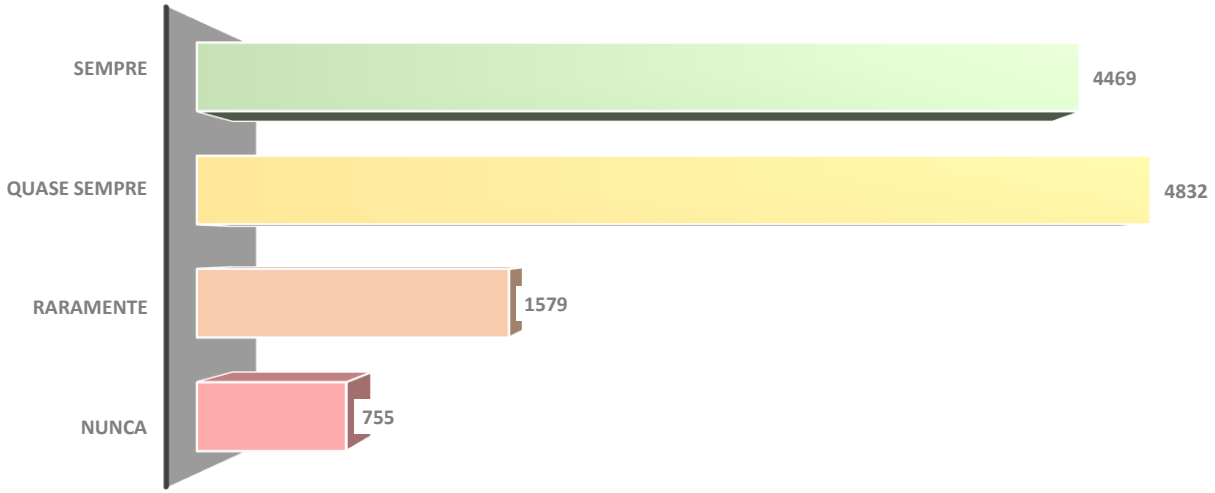


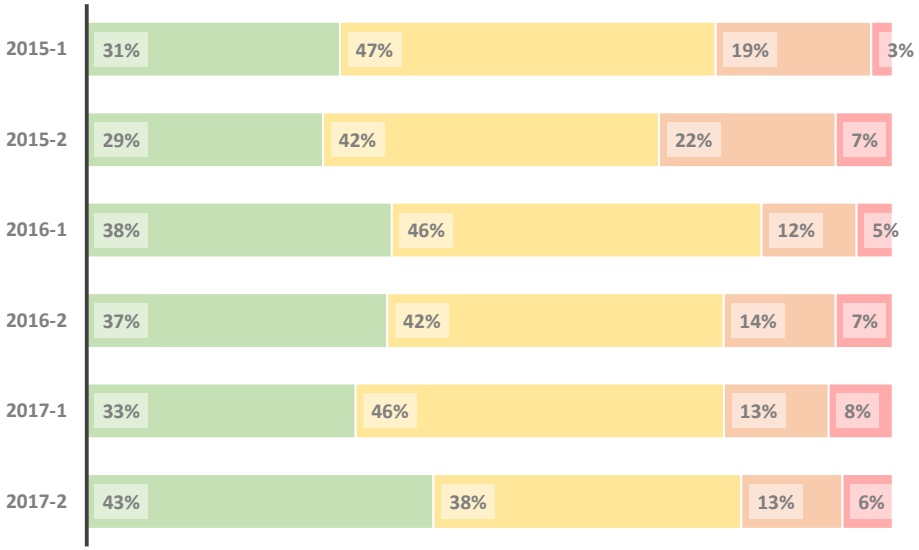


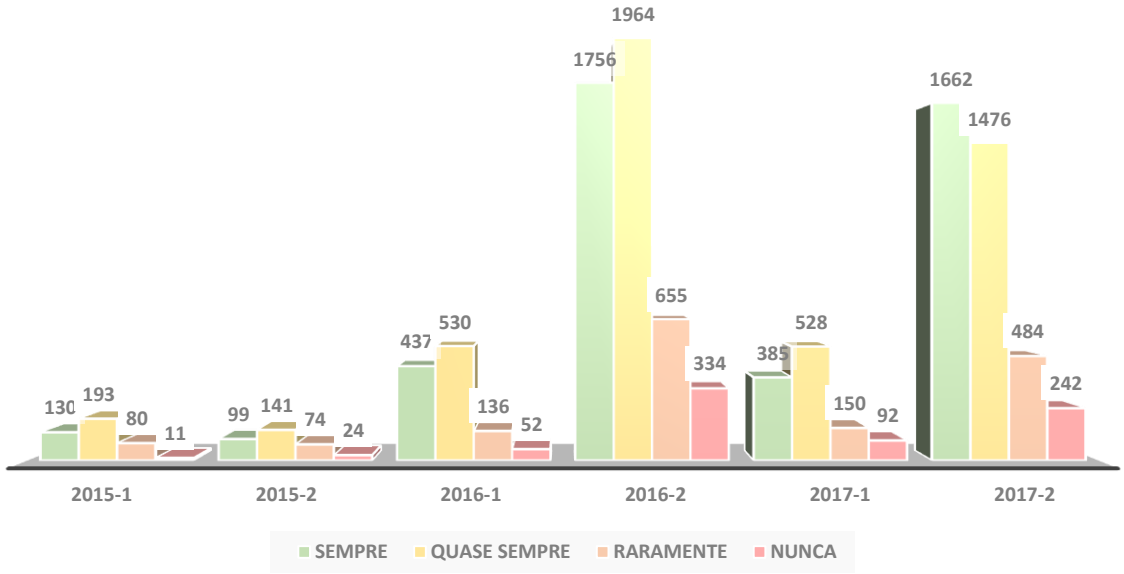
QUESTÕES OBJETIVAS - Periodicidade



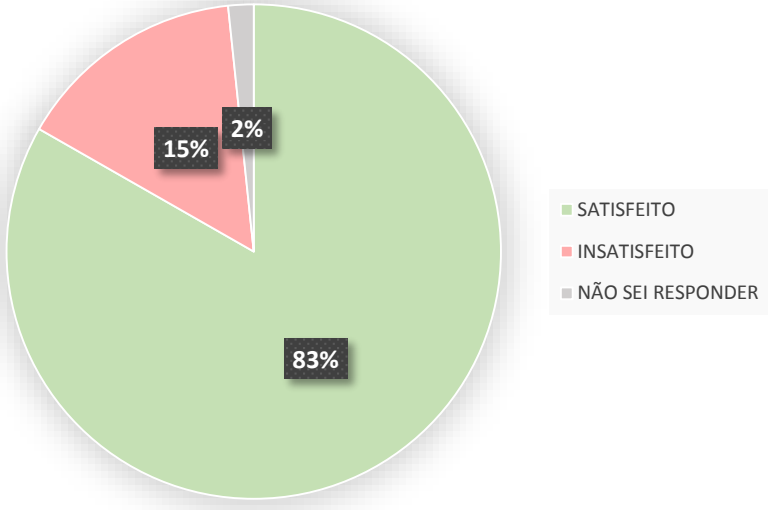


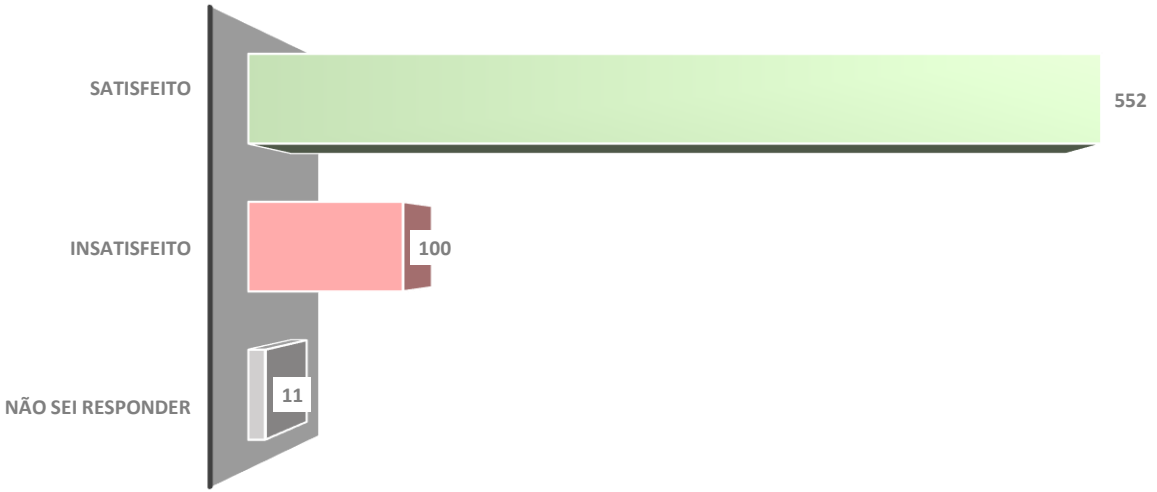


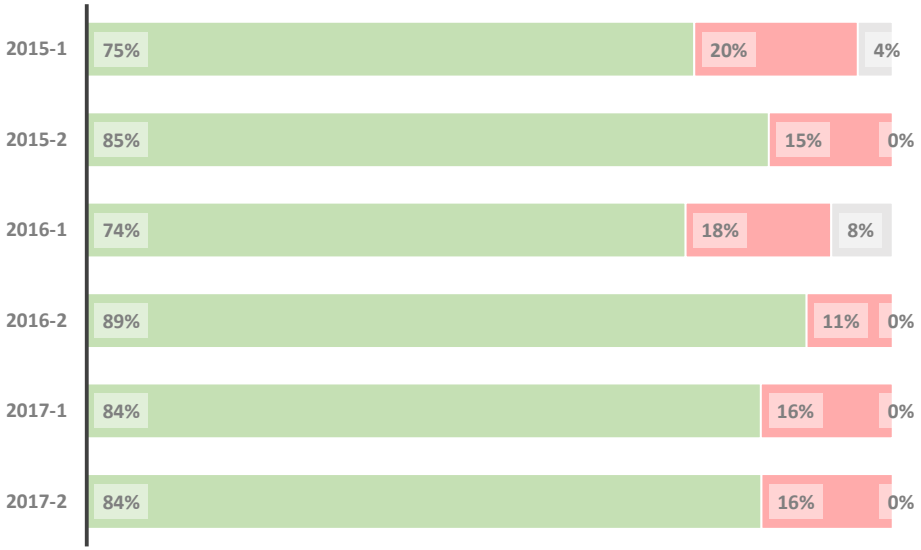


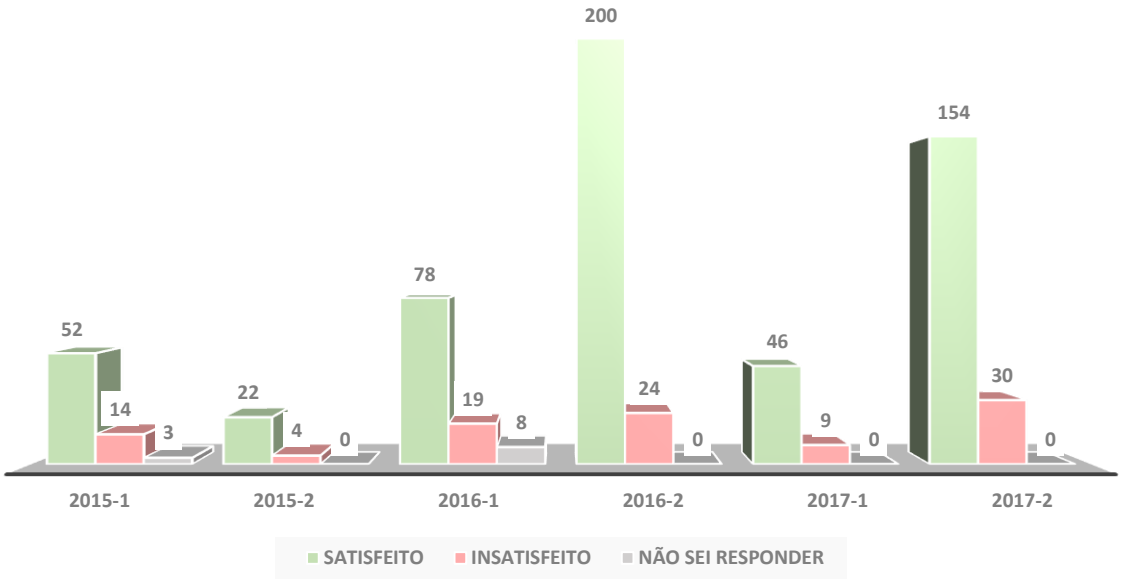


O CURSO - Em relação ao seu curso, você se considera:

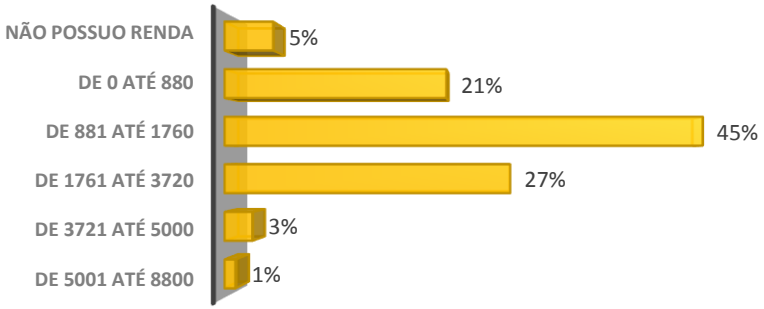


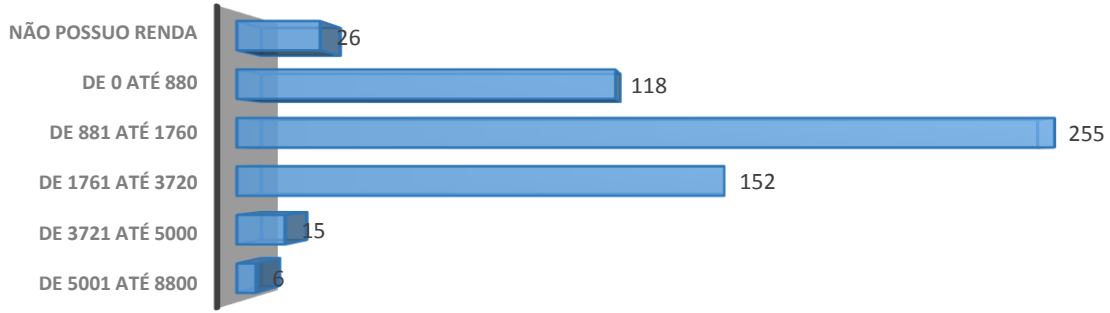


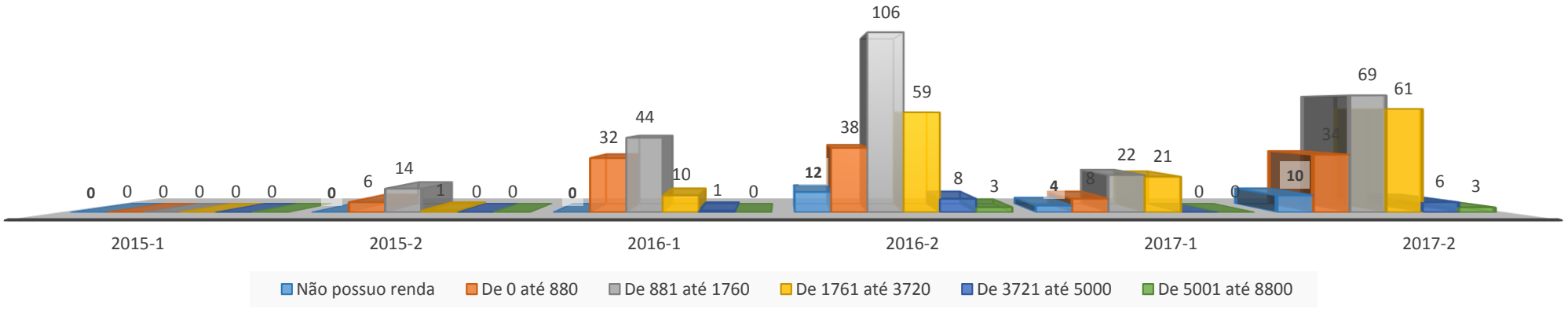


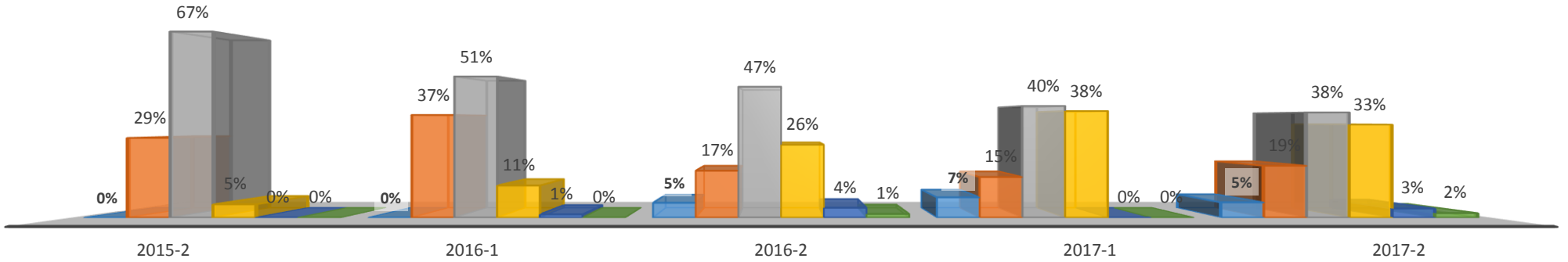


Qual a sua renda mensal atual?

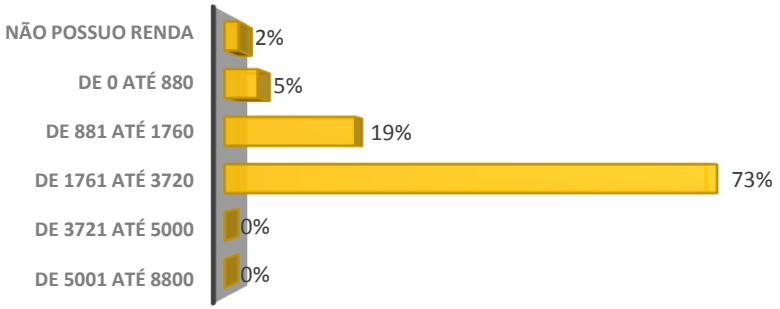


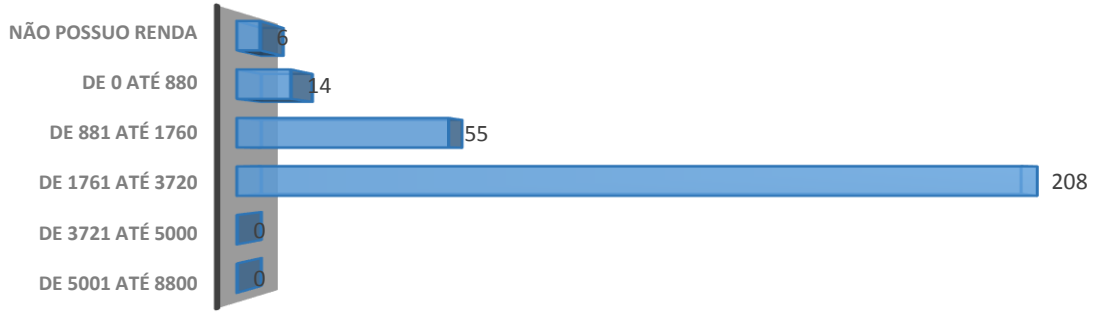


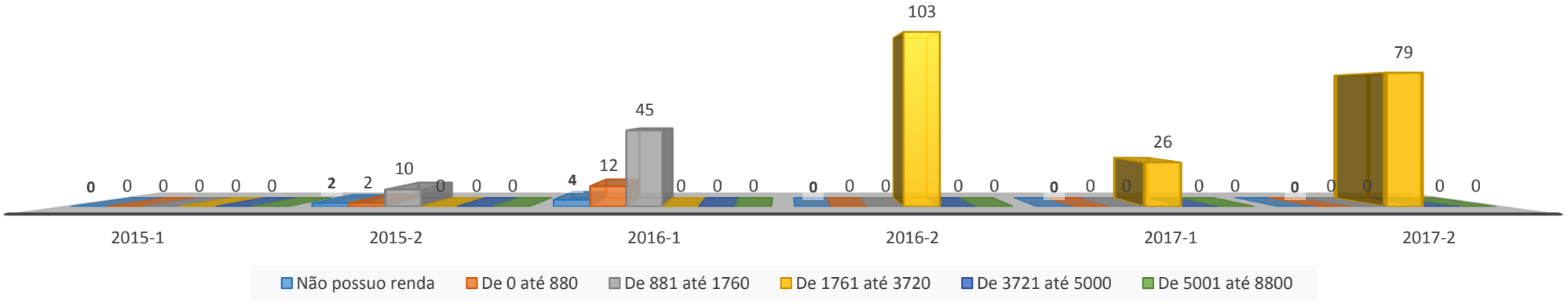


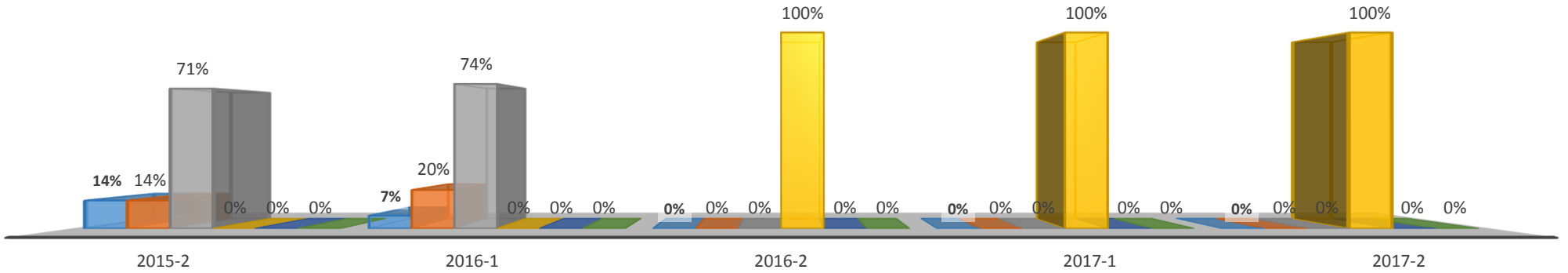


Qual a renda mensal da sua família?

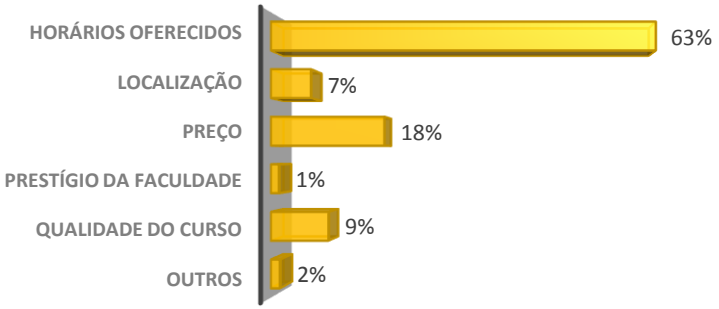


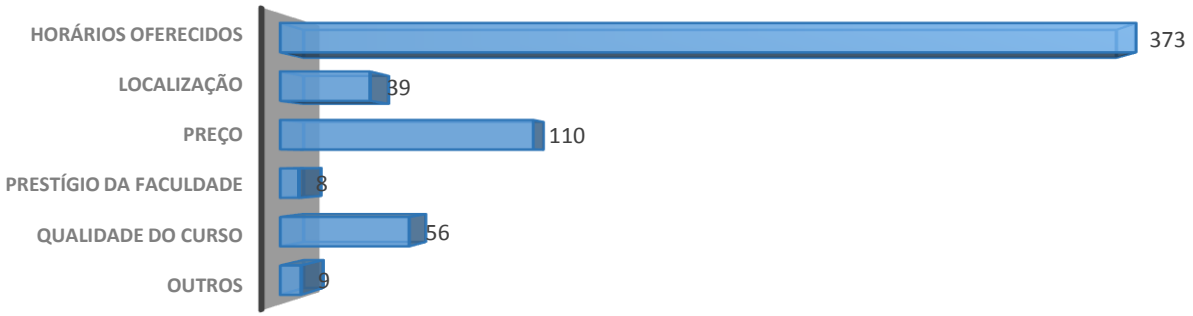


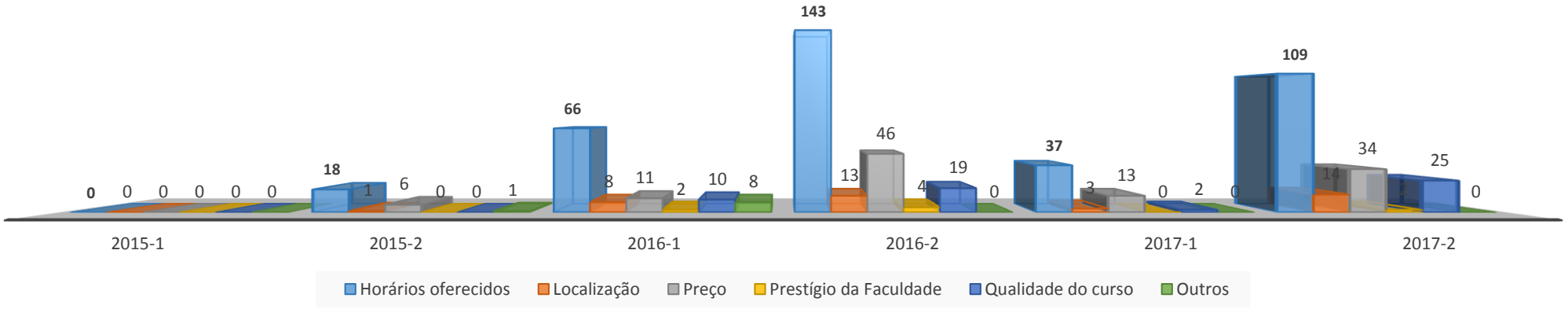


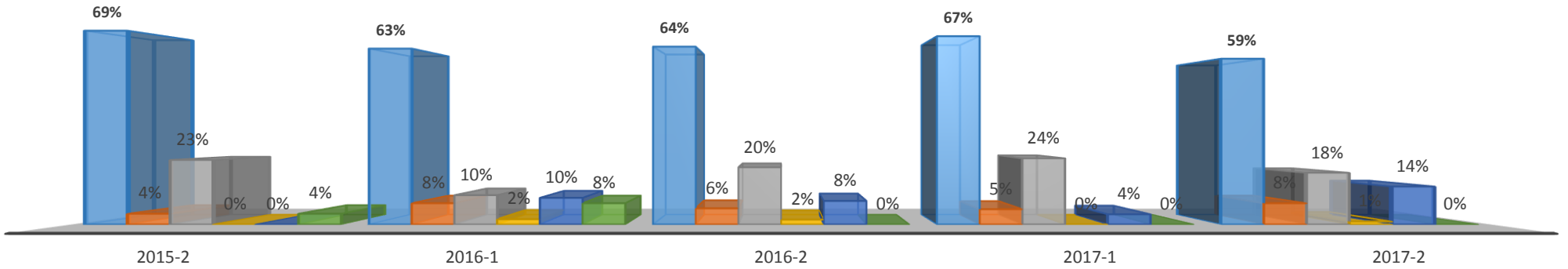


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

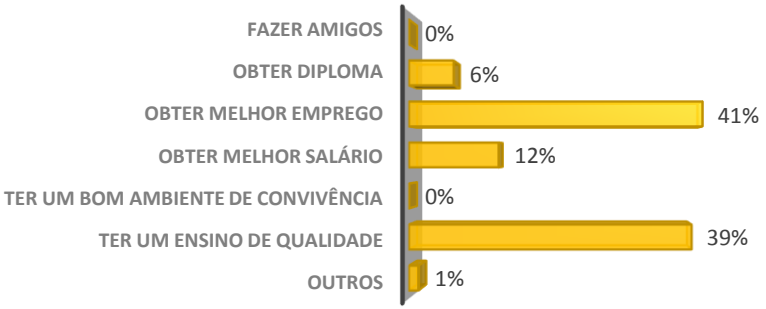


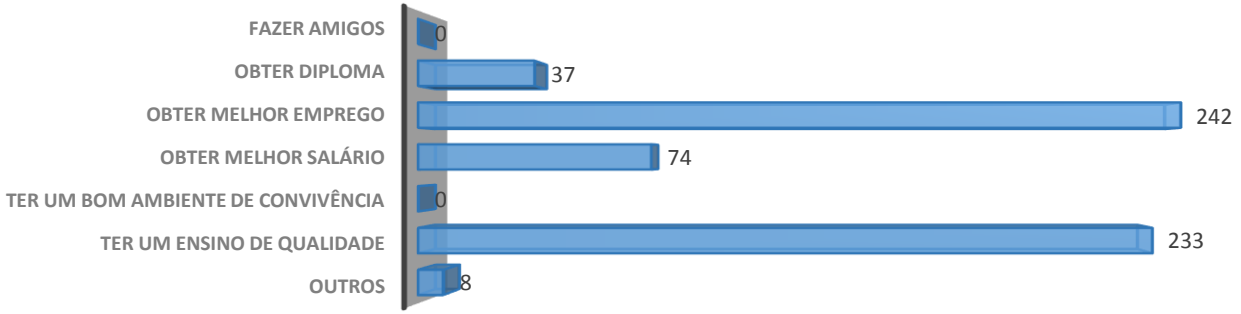


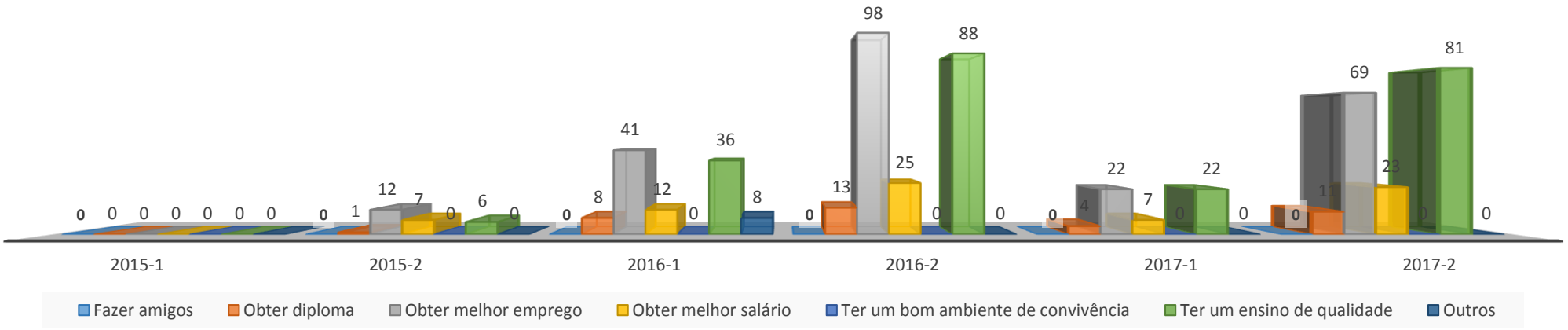


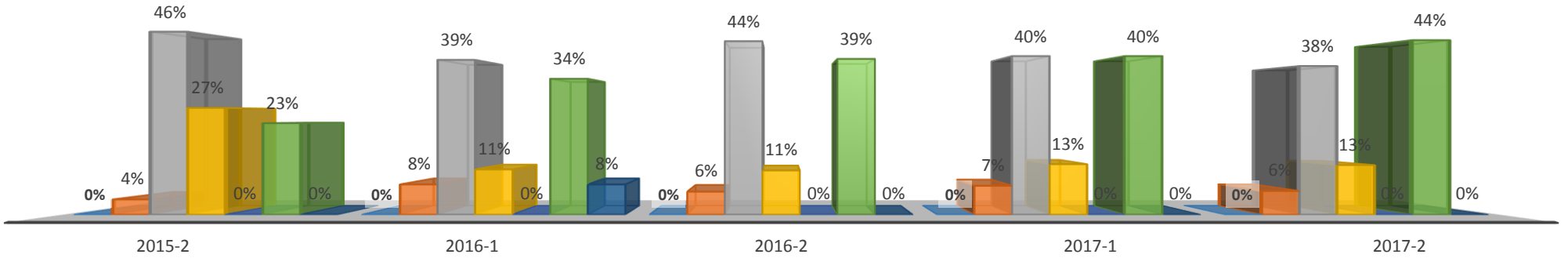


O que é mais importante para você ao cursar uma faculdade?

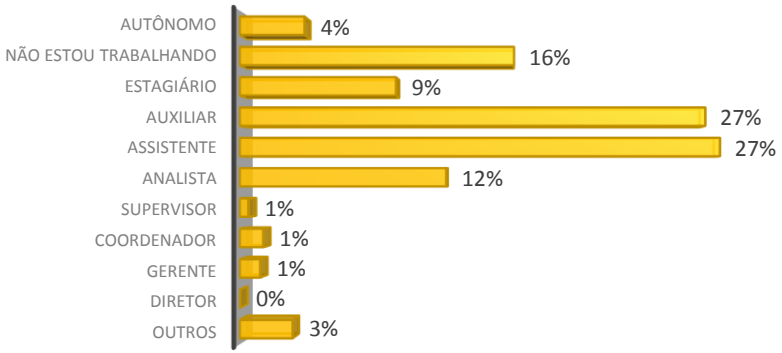


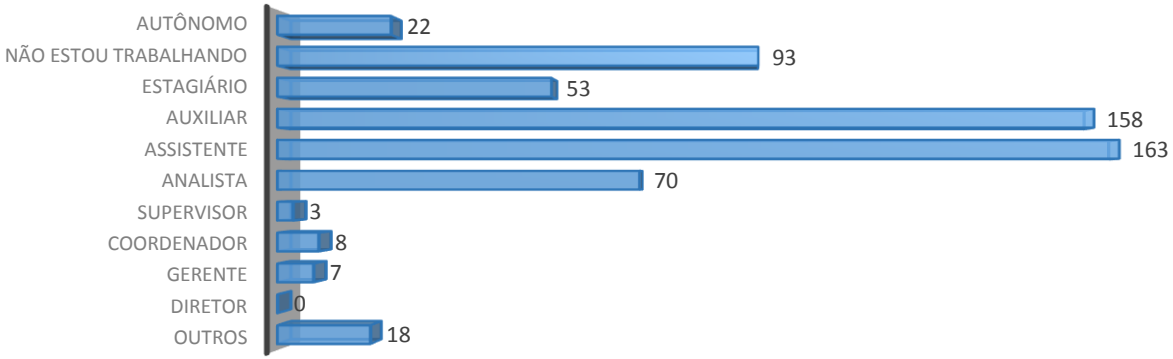


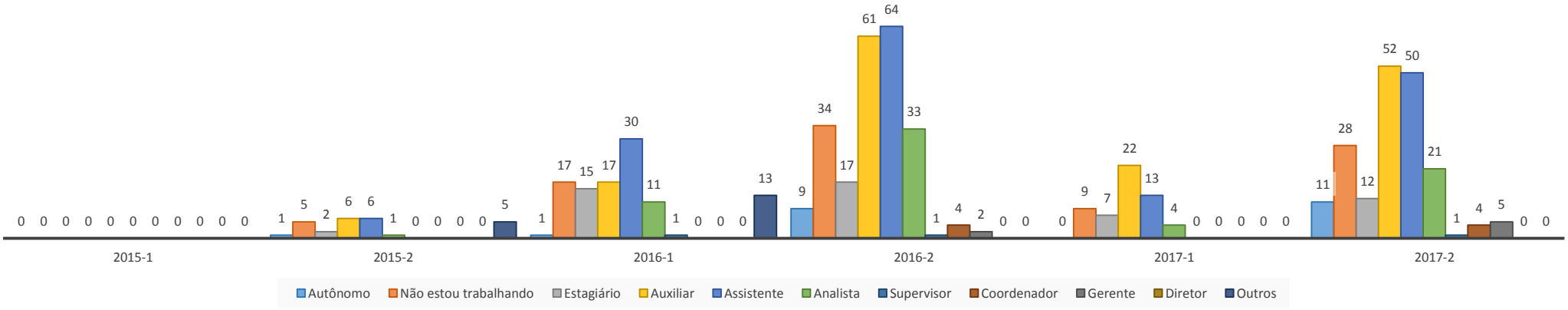


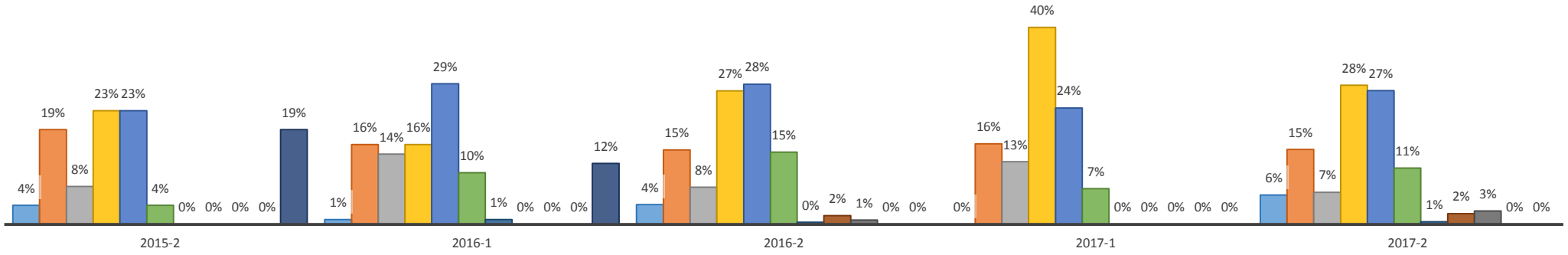


Qual o cargo que você ocupa na empresa em que trabalha?

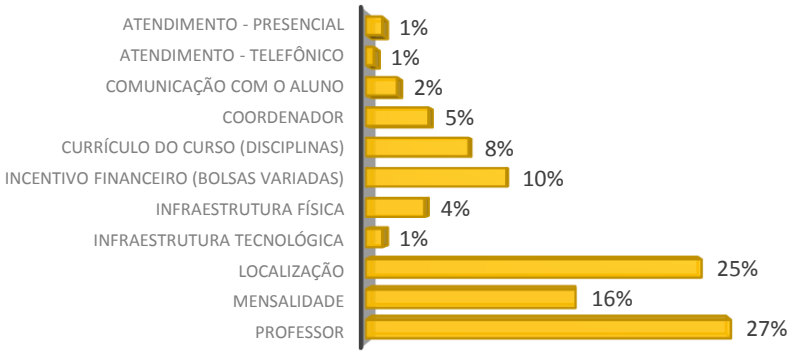


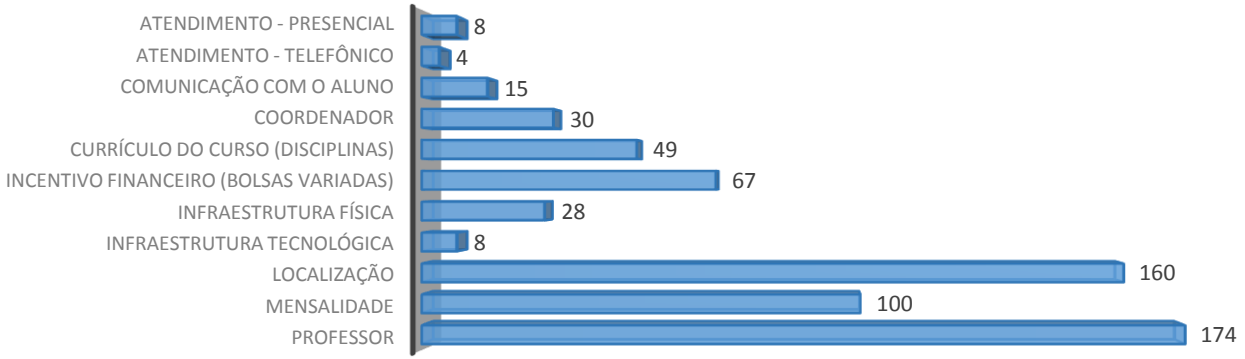


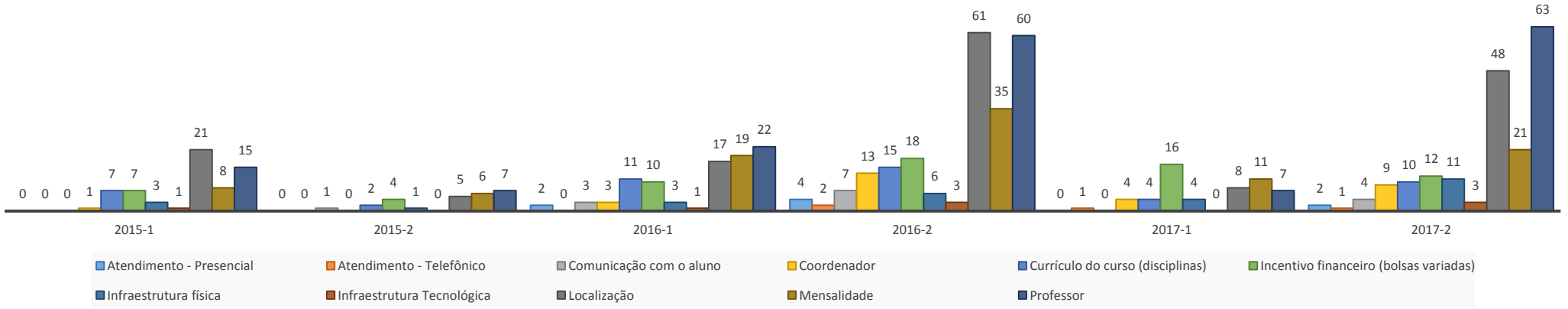


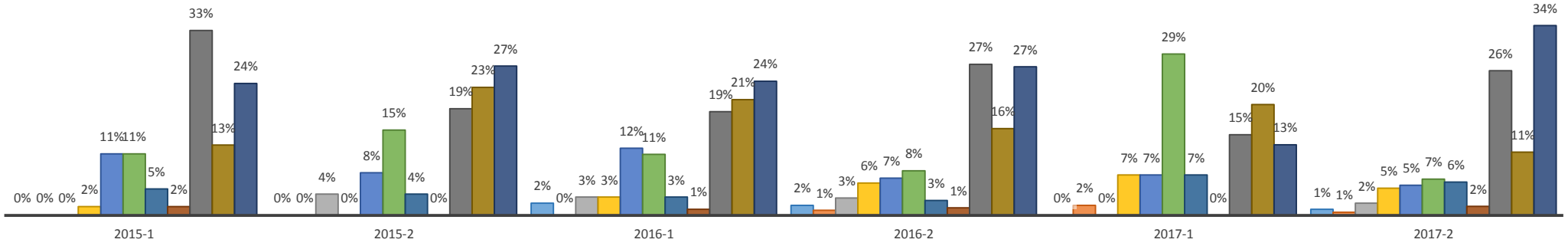
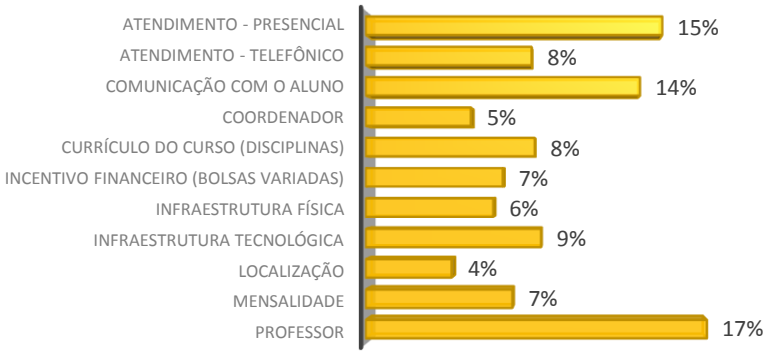
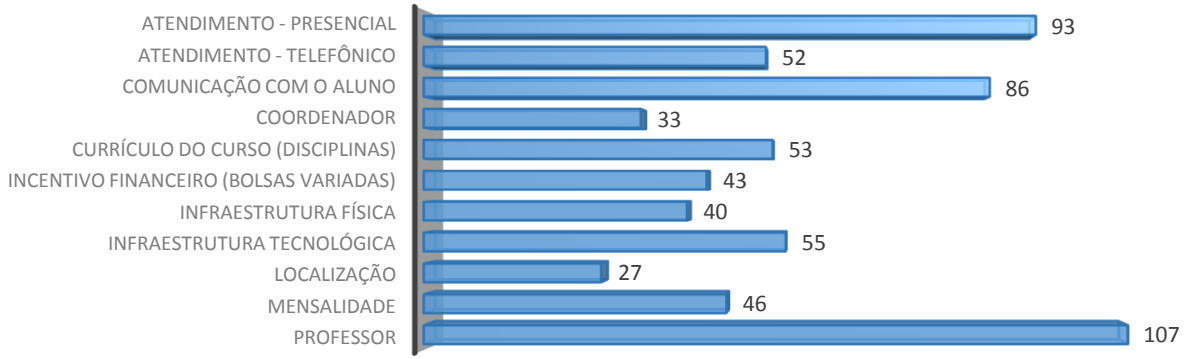
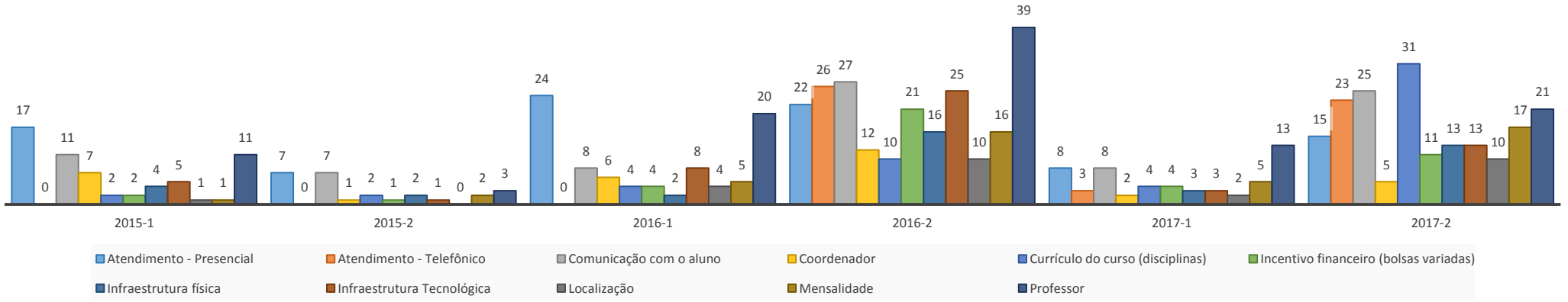
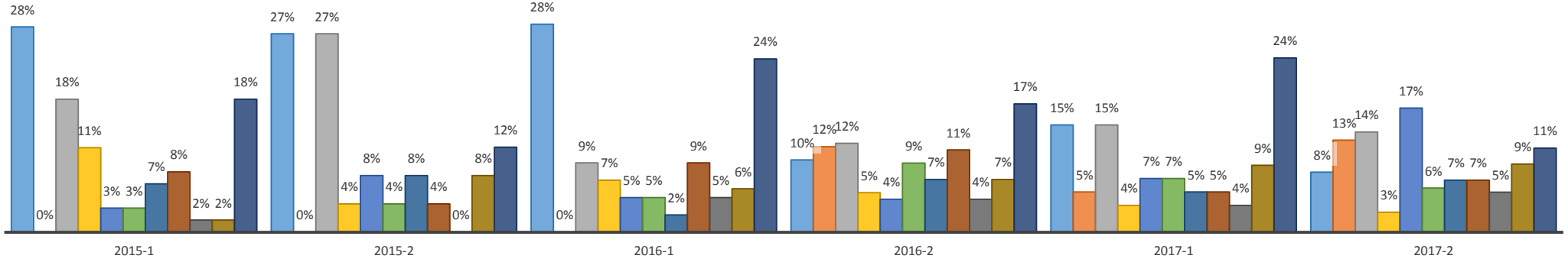


Assinale 3 PONTOS FORTES da Faculdade Sumaré.









Assinale 3 PONTOS FRACOS da Faculdade Sumaré.