



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	93 32%	153 52%	43 15%	6 2%	295
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	84 28%	149 51%	59 20%	3 1%	295
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	51 17%	120 41%	89 30%	34 12%	294
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	55 19%	132 45%	82 28%	25 9%	294
SALAS DE AULA : limpeza e ventilação.	90 40%	81 36%	34 15%	21 9%	226
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	59 26%	102 45%	57 25%	8 4%	226
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	53 18%	93 32%	102 35%	46 16%	294
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	38 13%	104 35%	116 39%	36 12%	294

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	59 26%	88 39%	69 31%	10 4%	226
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	54 39%	66 48%	15 11%	3 2%	138
O COORDENADOR: é acessível ao aluno?	128 56%	72 32%	21 9%	6 3%	227
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	129 44%	106 36%	50 17%	9 3%	294
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	38 28%	62 45%	33 24%	4 3%	137
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	206 70%	70 24%	18 6%	1 0%	295
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	126 56%	89 39%	12 5%	- 0%	227
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	152 52%	129 44%	12 4%	2 1%	295
OS PROFESSORES: fazem chamada?	194 85%	29 13%	4 2%	- 0%	227
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	104 46%	116 51%	7 3%	- 0%	227
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	108 48%	106 47%	12 5%	1 0%	227
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	54 27%	93 47%	39 20%	12 6%	198
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	62 27%	89 39%	56 25%	20 9%	227
Você acessa o aluno online frequentemente?	73 53%	53 39%	10 7%	1 1%	137
Você acessa o Office365 (email) frequentemente?	37 27%	31 22%	33 24%	37 27%	138
Você acessa o portal frequentemente?	72 52%	53 38%	11 8%	2 1%	138
Você se sente apto para utilizar os recursos de TI?	53 38%	57 41%	22 16%	6 4%	138
Você utiliza o Moodlerooms (AVA) frequentemente?	63 46%	52 38%	15 11%	8 6%	138
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	20 15%	33 24%	51 37%	33 24%	137
Você utiliza o recurso de internet frequente?	68 49%	38 28%	22 16%	10 7%	138
Você utiliza o recurso de WIFI frequentemente?	49 36%	11 8%	17 12%	60 44%	137

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	523 24%	934 42%	582 26%	179 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.849 46%	1.443 36%	529 13%	225 6%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	114	50%
Localização	20	9%
Preço	44	19%
Prestígio da Faculdade	10	4%
Qualidade do curso	31	14%
Outros	7	3%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	19	8%
Obter melhor emprego	97	43%
Obter melhor salário	24	11%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	82	36%
Outros	6	3%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	8	4%
Não estou trabalhando	28	12%
Estagiário	20	9%
Auxiliar	24	11%
Assistente	49	22%
Analista	45	20%
Supervisor	18	8%
Coordenador	6	3%
Gerente	8	4%
Diretor	-	0%
Outros	20	9%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	255	87%
INSATISFEITO	29	10%
NÃO SEI RESPONDER	10	3%

Qual a sua renda mensal atual?

Não possuo renda	4	2%
De 0 até 880	47	21%
De 881 até 1760	112	50%
De 1761 até 3720	40	18%
De 3721 até 5000	6	3%
De 5001 até 8800	3	1%

Qual a renda mensal da sua família?

Não possuo renda	8	7%
De 0 até 880	11	10%
De 881 até 1760	32	30%
De 1761 até 3720	57	53%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	3	1%
Atendimento - Telefônico	1	0%
Comunicação com o aluno	6	2%
Coordenador	15	5%
Currículo do curso (disciplinas)	12	4%
Incentivo financeiro (bolsas variadas)	14	5%
Infraestrutura física	16	6%
Infraestrutura Tecnológica	8	3%
Localização	84	30%
Mensalidade	44	16%
Professor	78	28%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	53	20%
Atendimento - Telefônico	12	4%
Comunicação com o aluno	64	24%
Coordenador	17	6%
Currículo do curso (disciplinas)	19	7%
Incentivo financeiro (bolsas variadas)	13	5%
Infraestrutura física	12	4%
Infraestrutura Tecnológica	28	10%
Localização	6	2%
Mensalidade	16	6%
Professor	31	11%

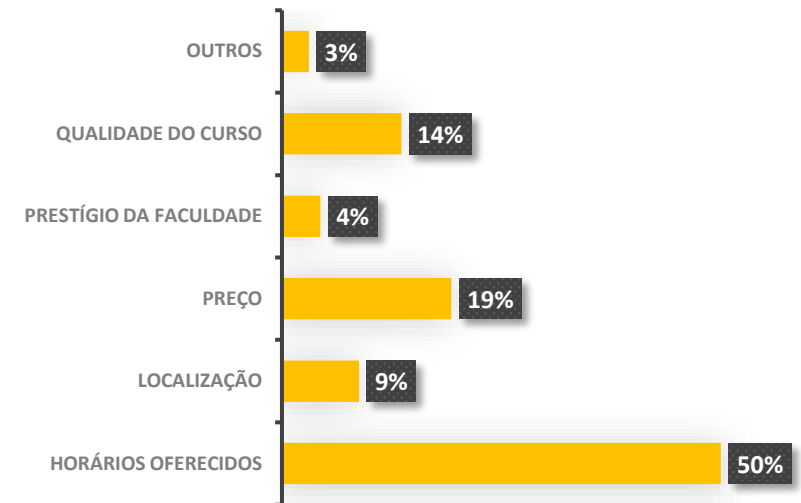
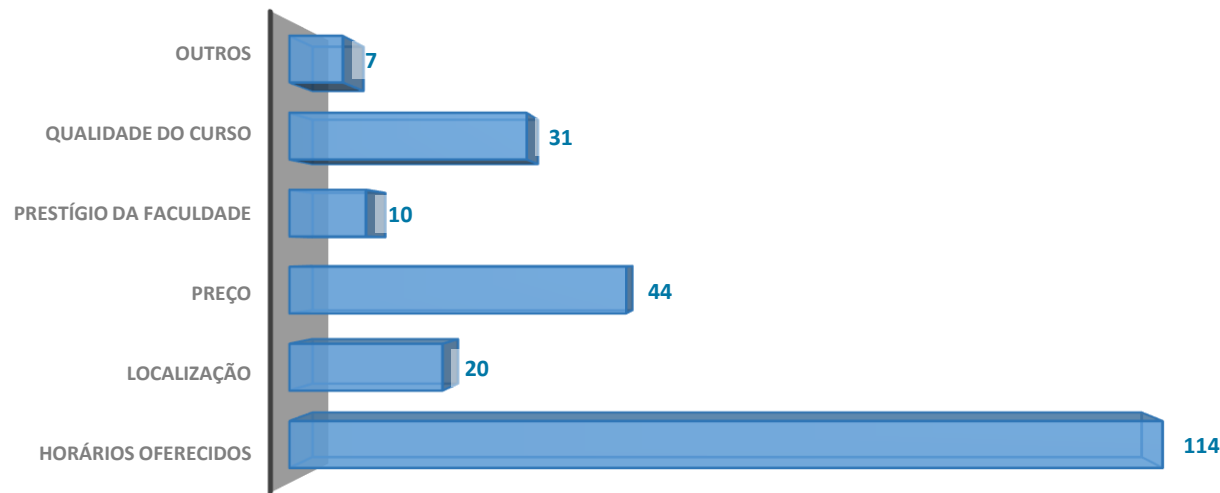
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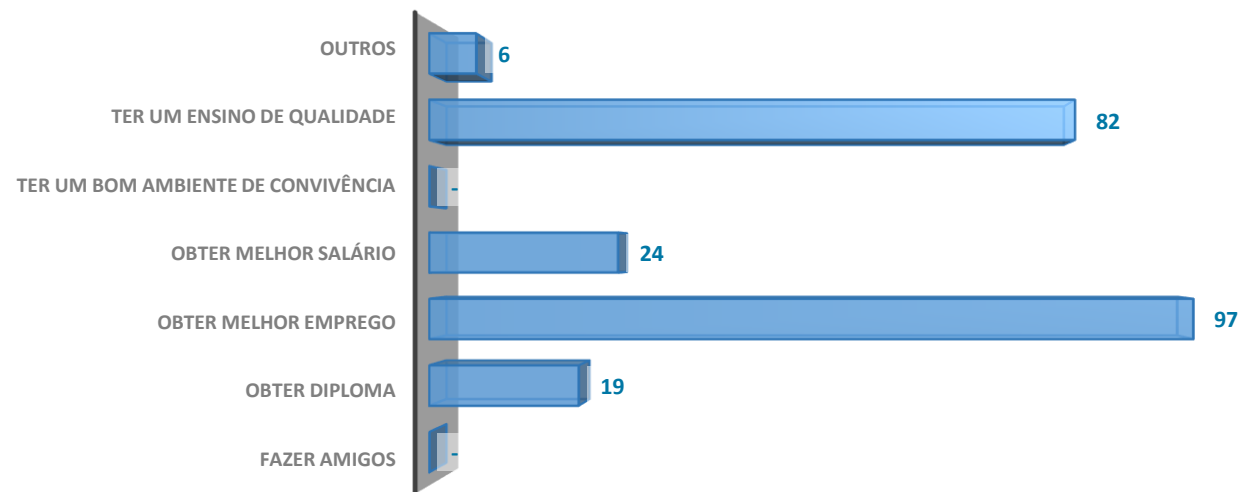
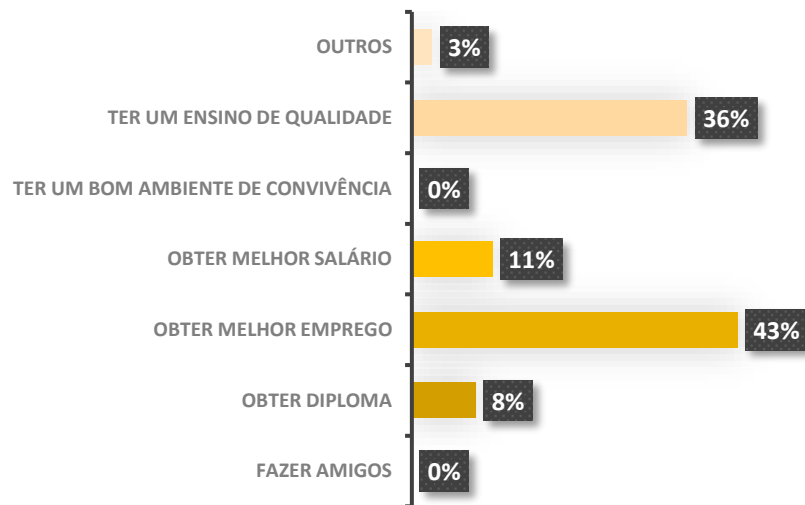
61,98%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

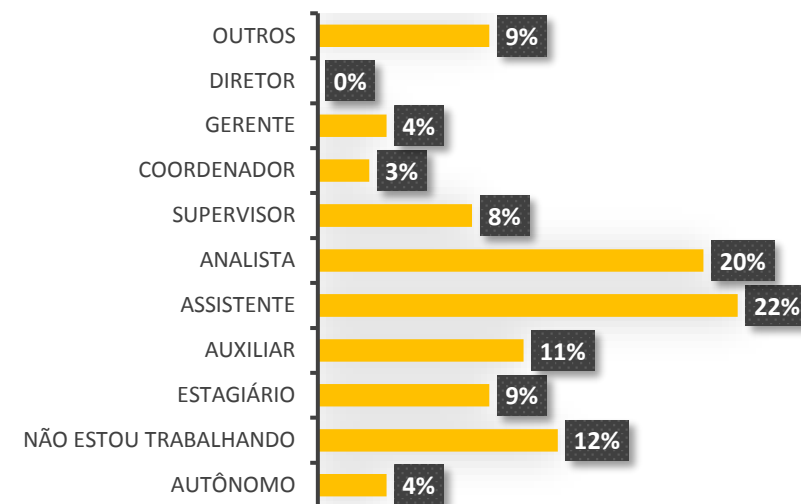
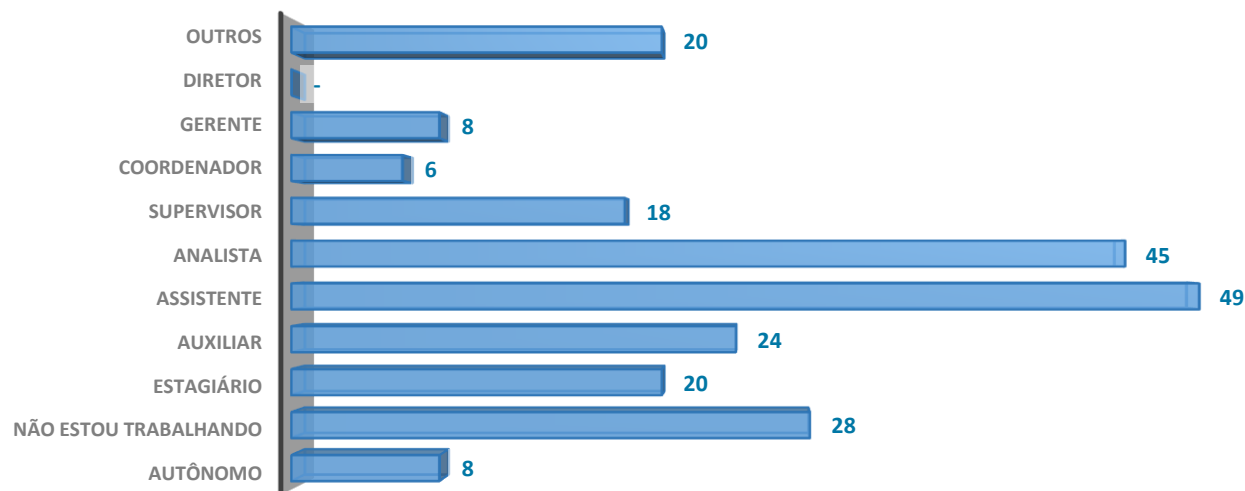


O que é mais importante para você ao cursar uma faculdade?

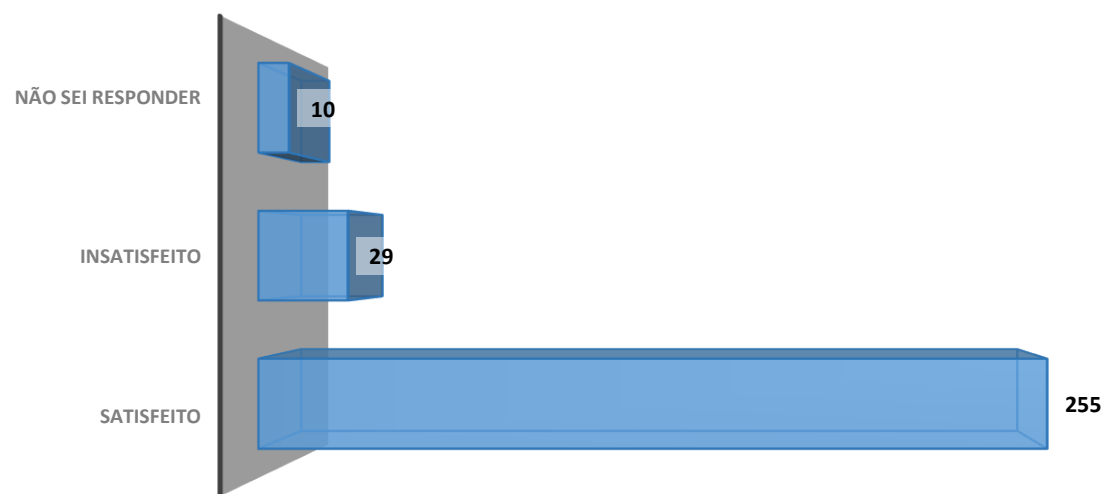
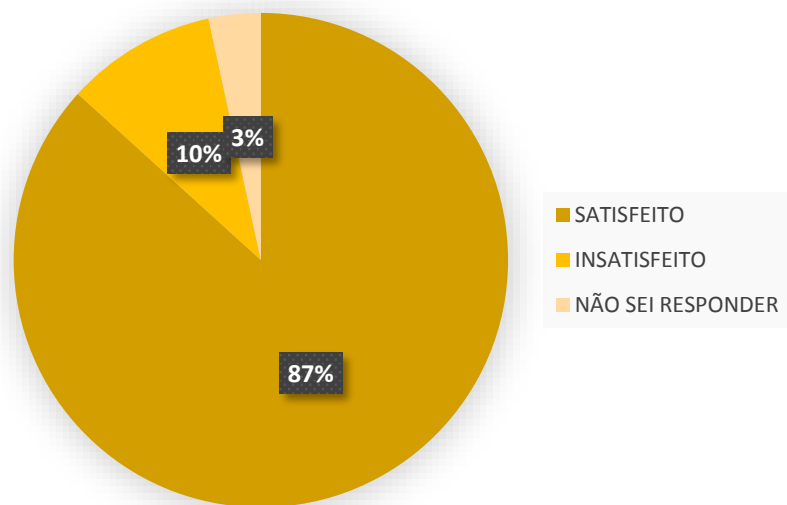




Qual o cargo que você ocupa na empresa em que trabalha?

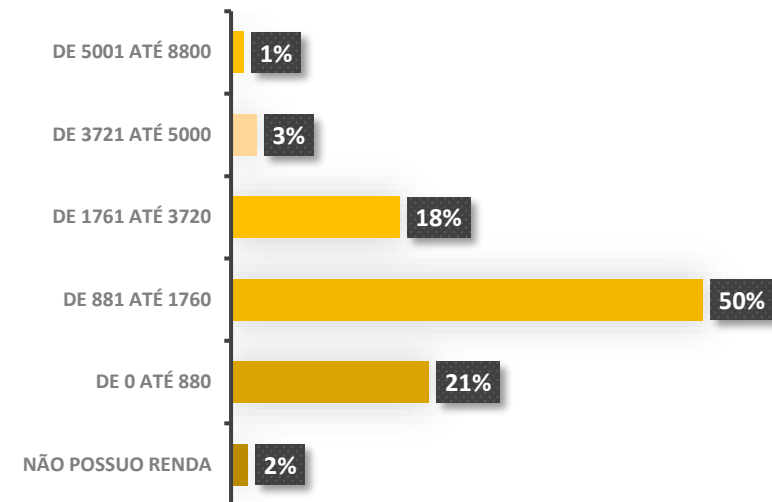
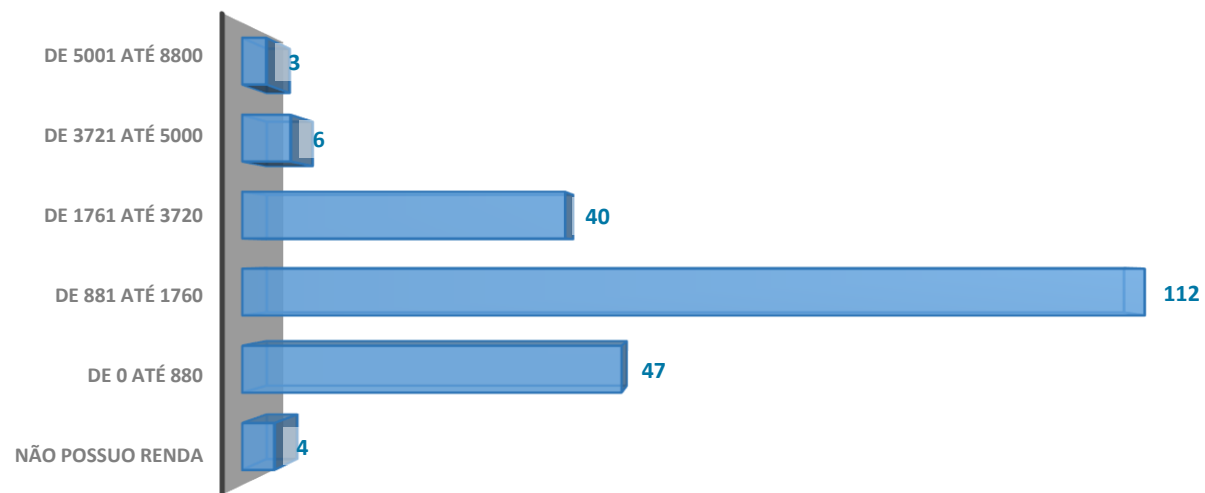


O CURSO - Em relação ao seu curso, você se considera:

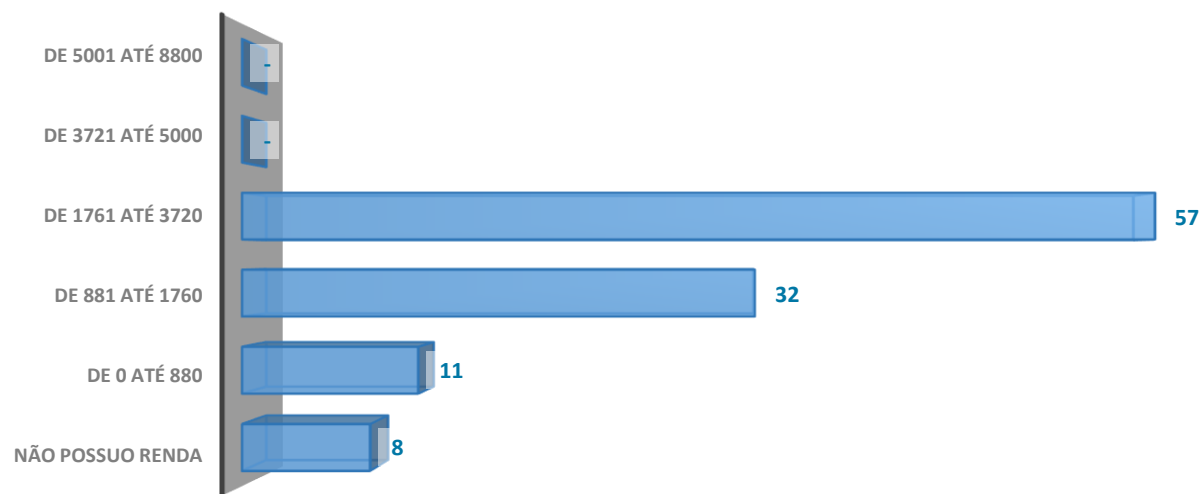
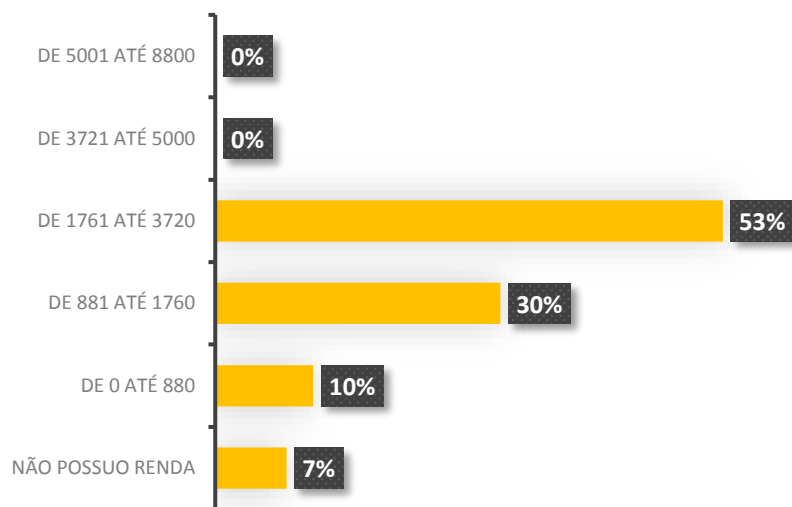




Qual a sua renda mensal atual?

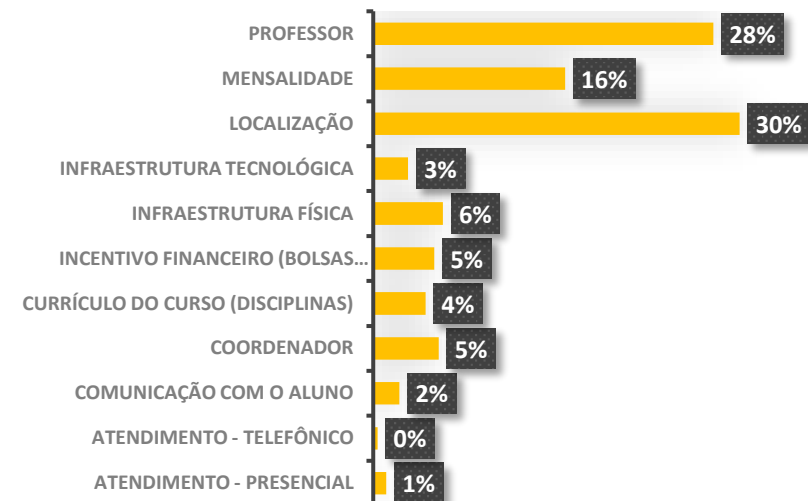
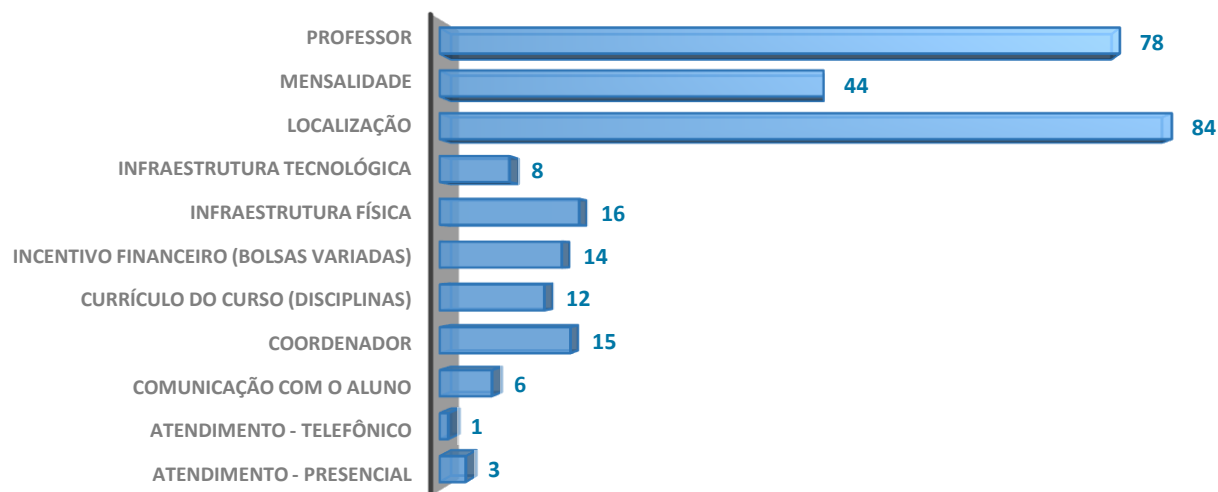


Qual a renda mensal da sua família?

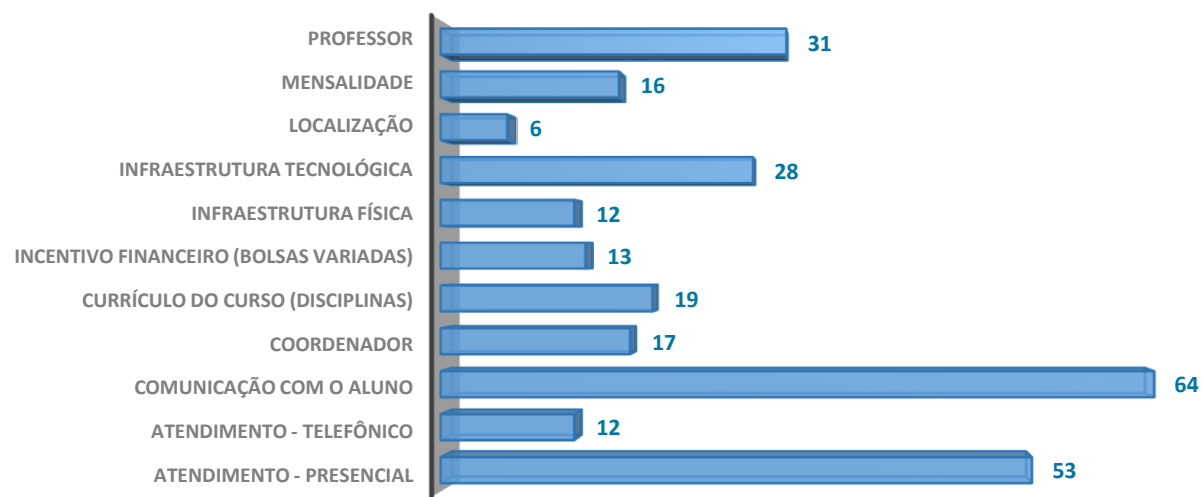
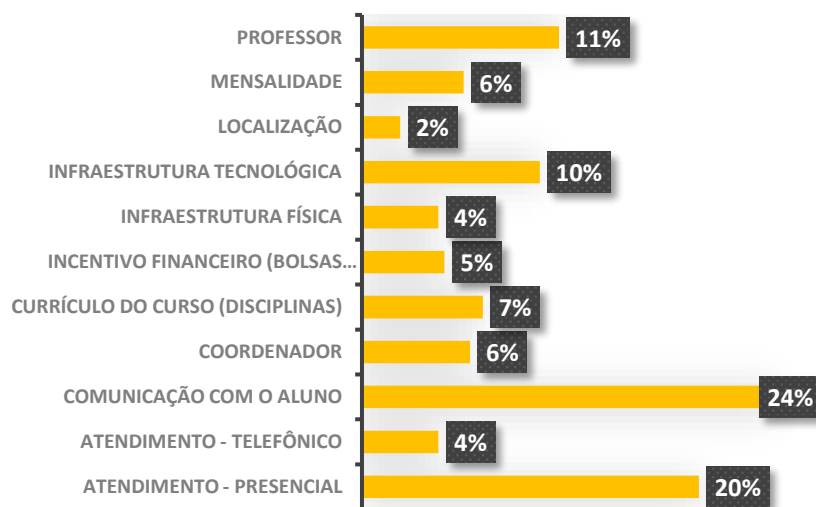




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

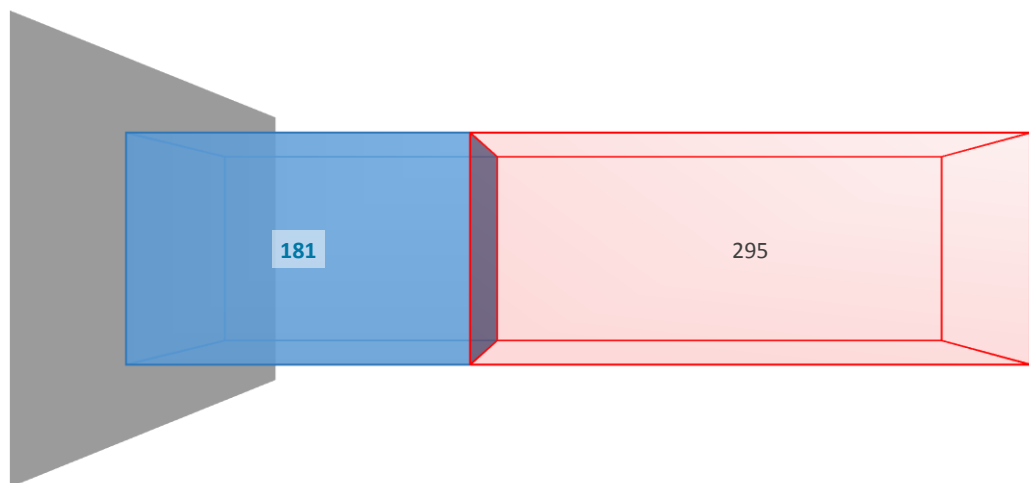


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

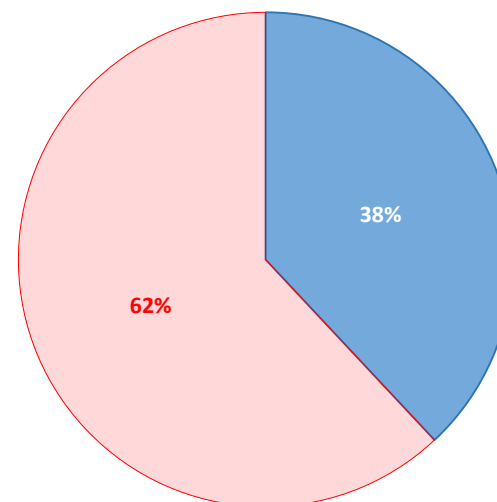




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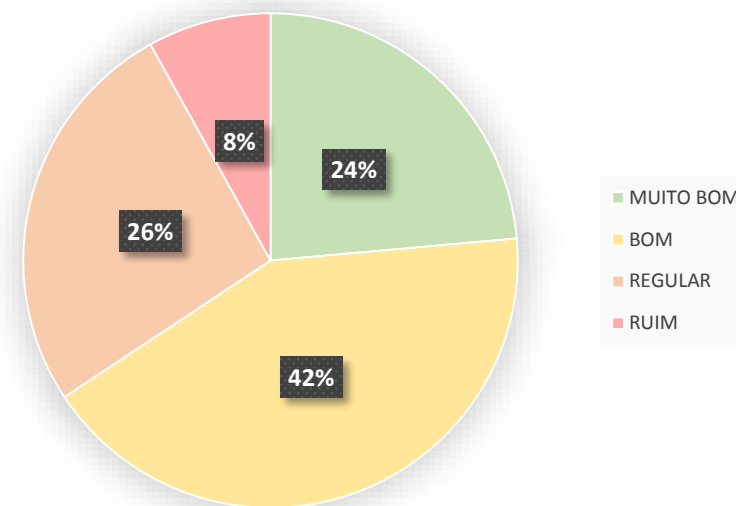
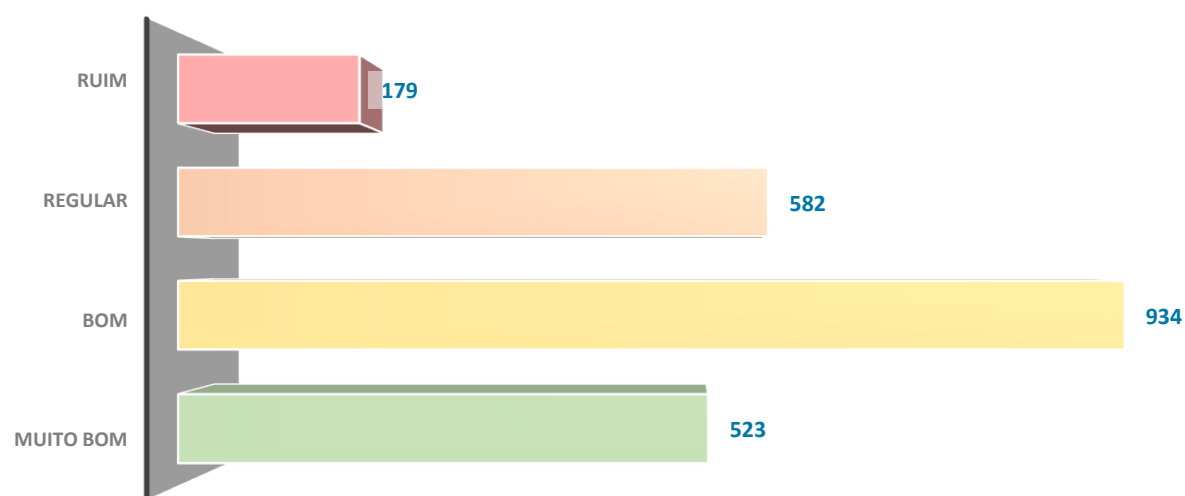


 Não responderam
 Responderam

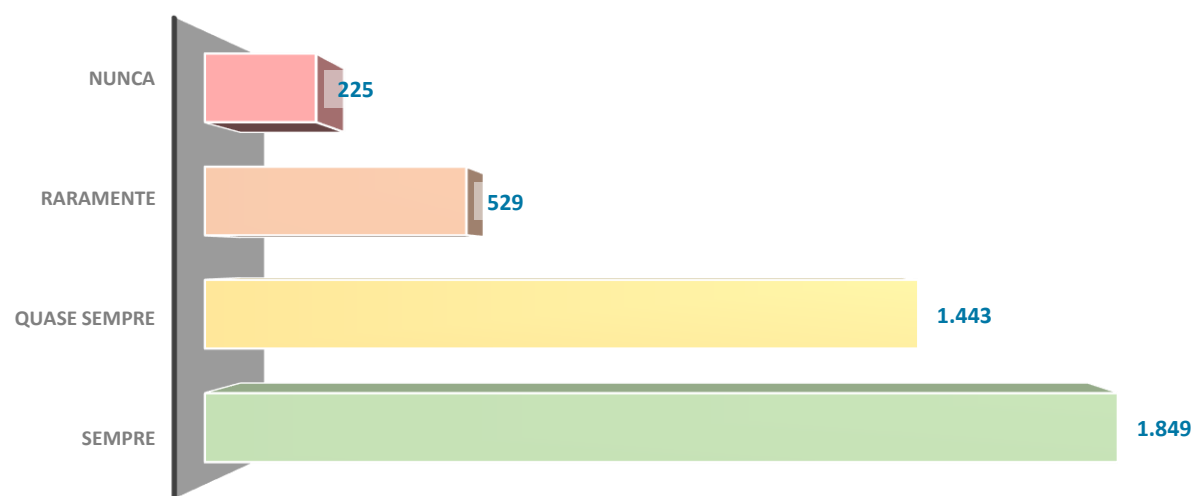
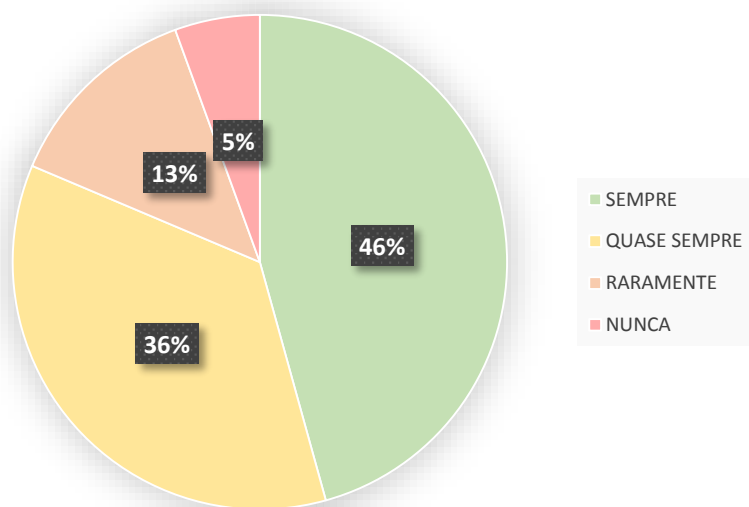




GERAL - Questões Objetivas Qualitativas

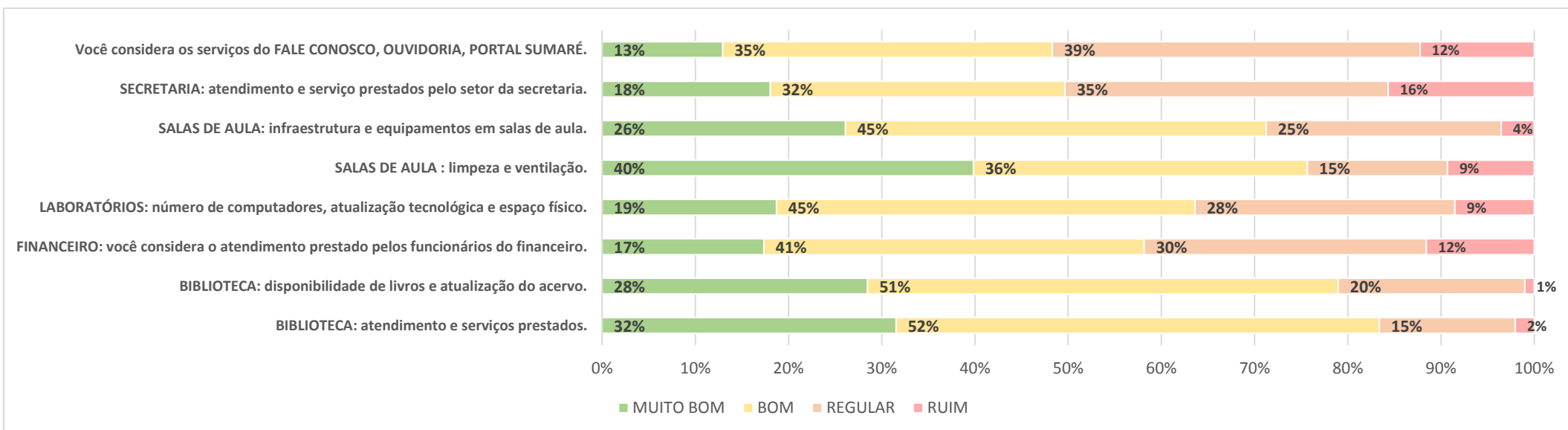
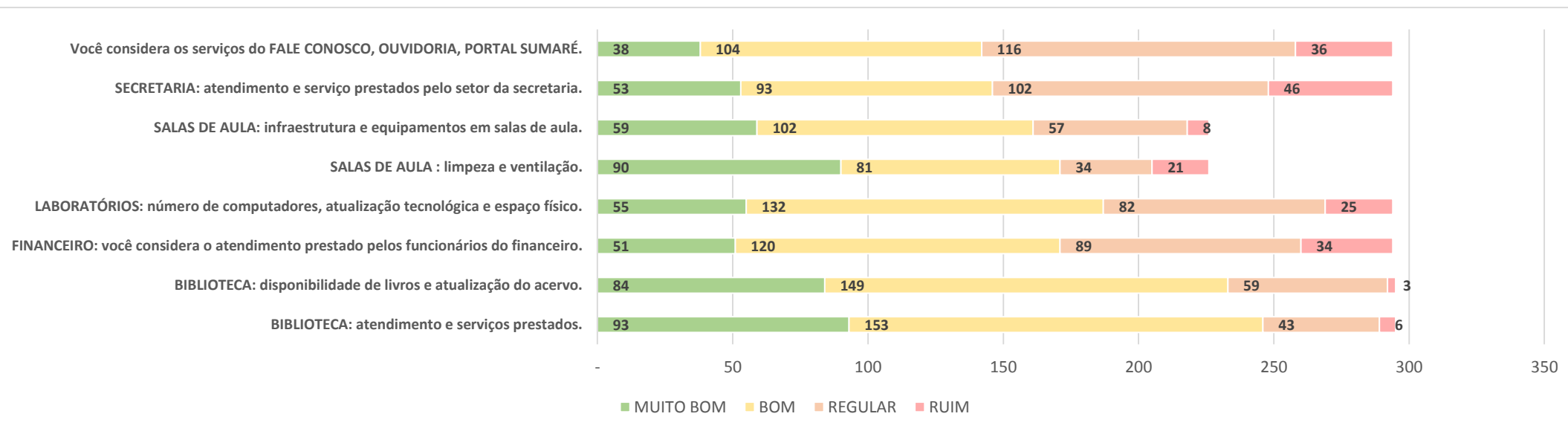


GERAL - Questões Objetivas Periodicidade



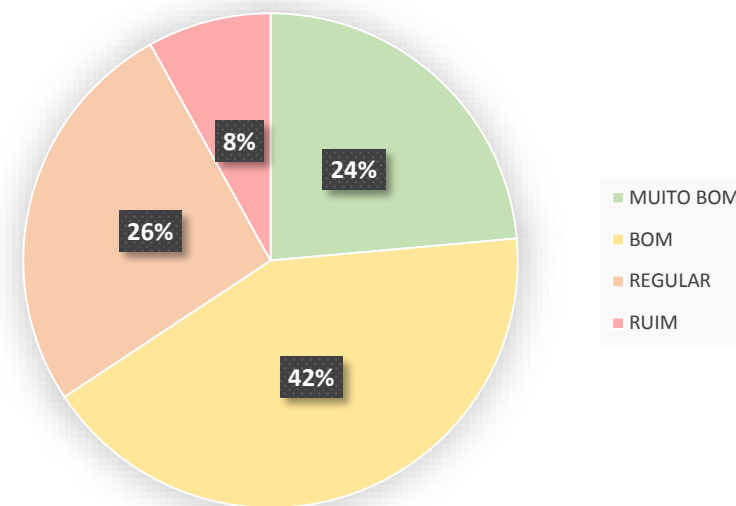
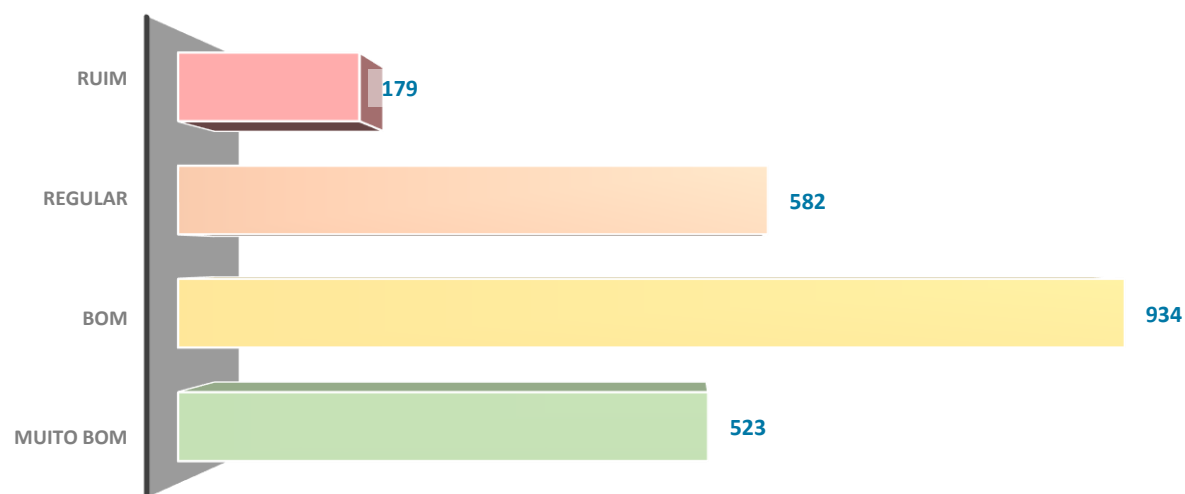


Questões Objetivas

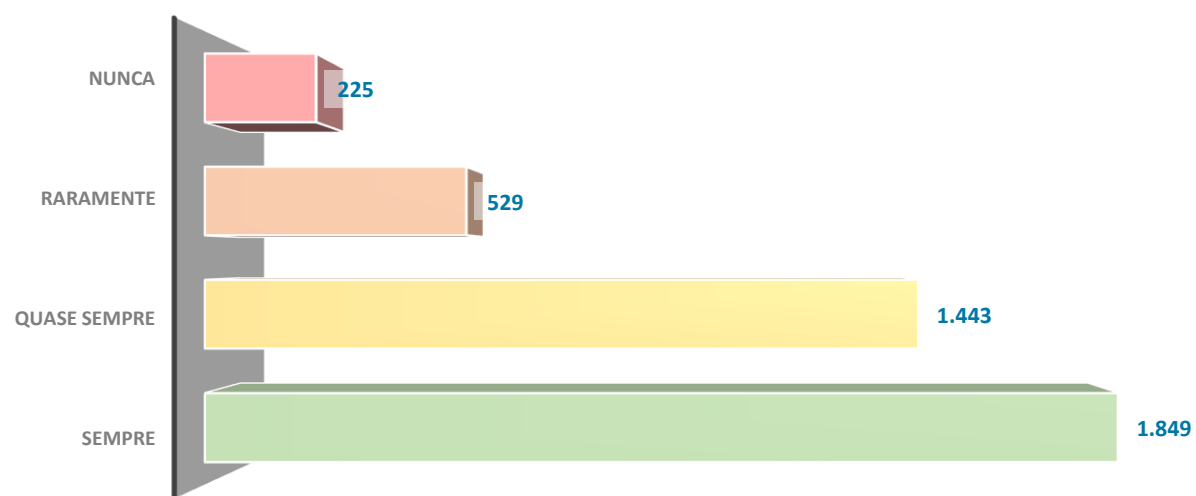
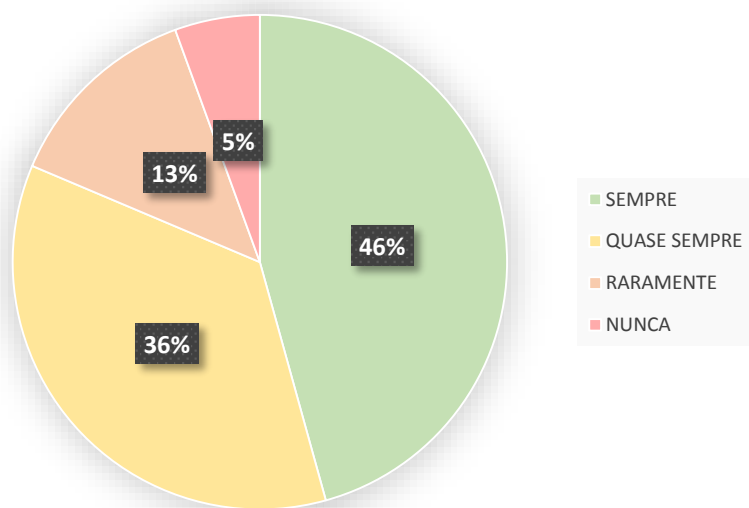




GERAL - Questões Objetivas Qualitativas

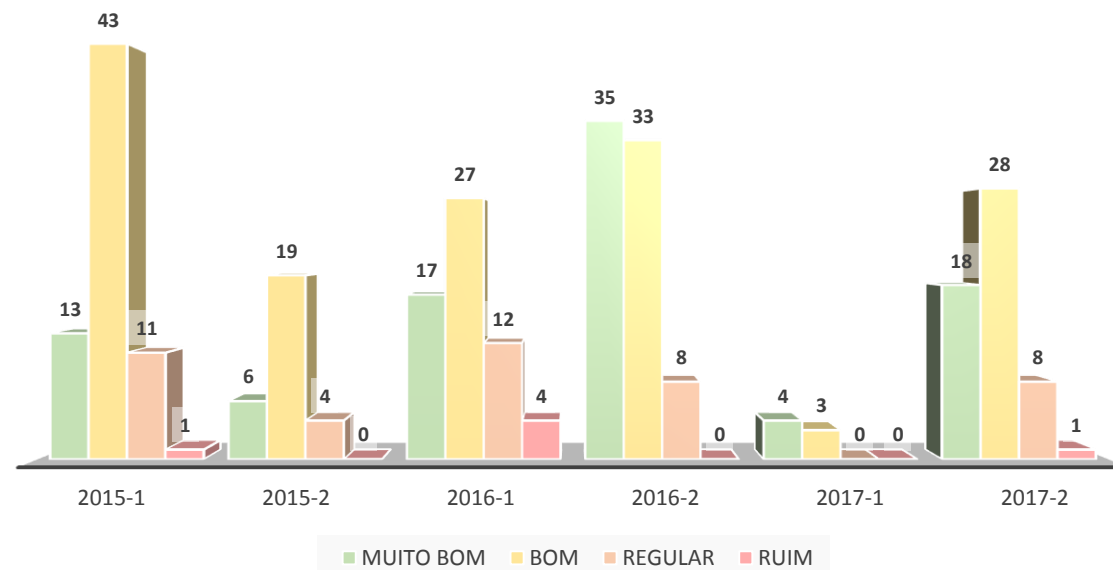
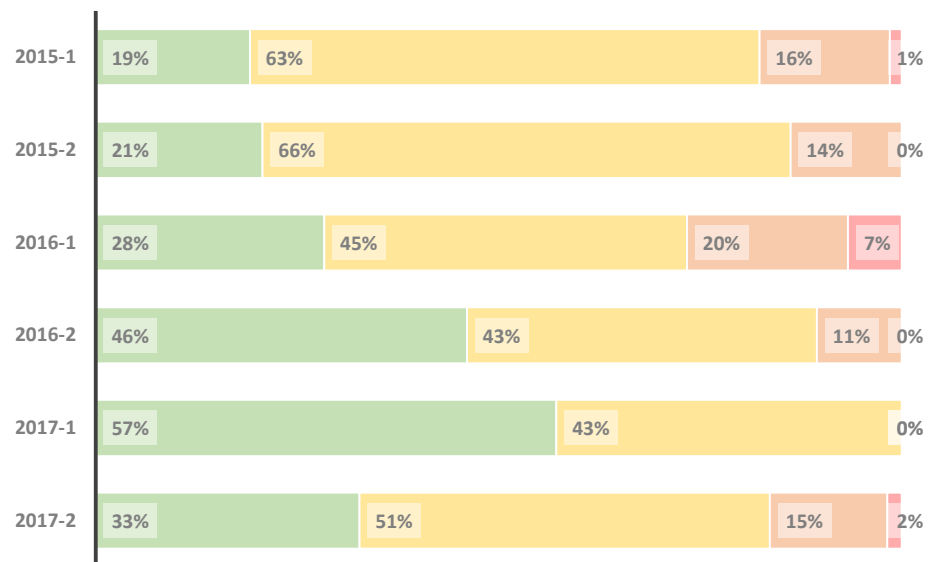
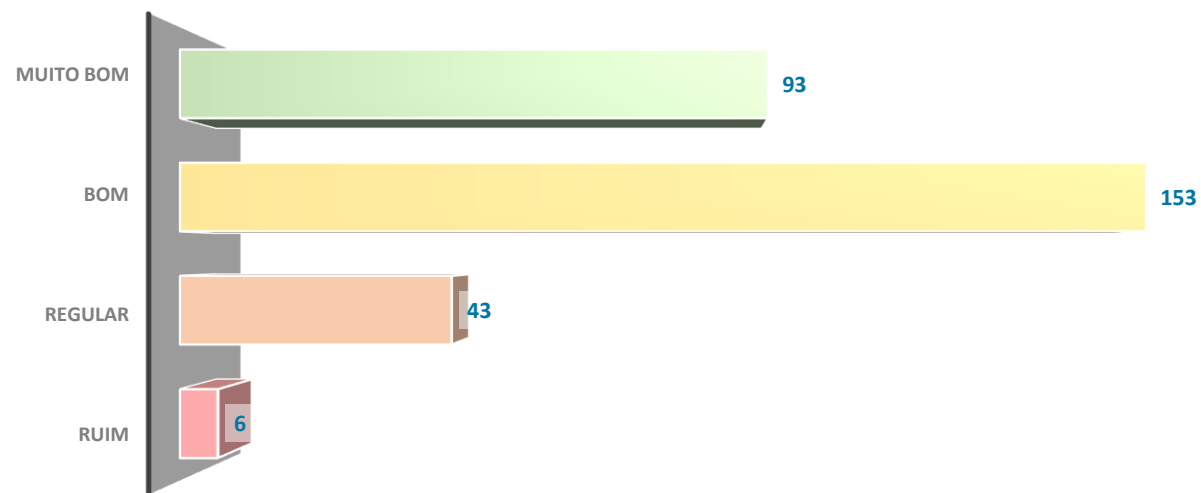
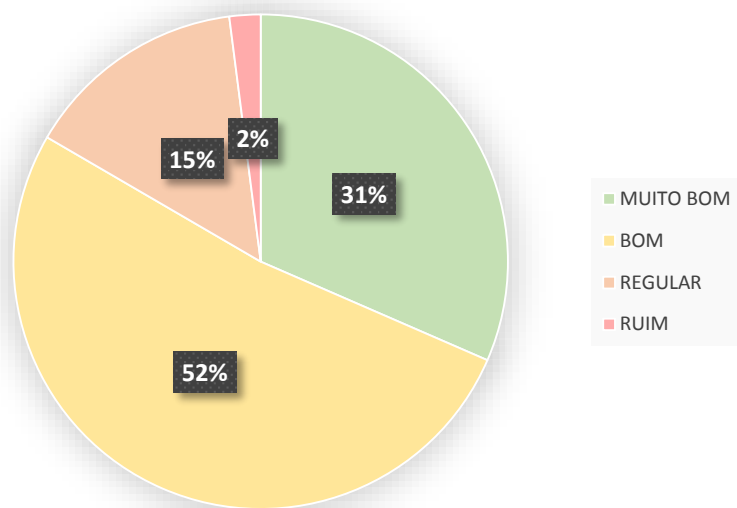


GERAL - Questões Objetivas Periodicidade



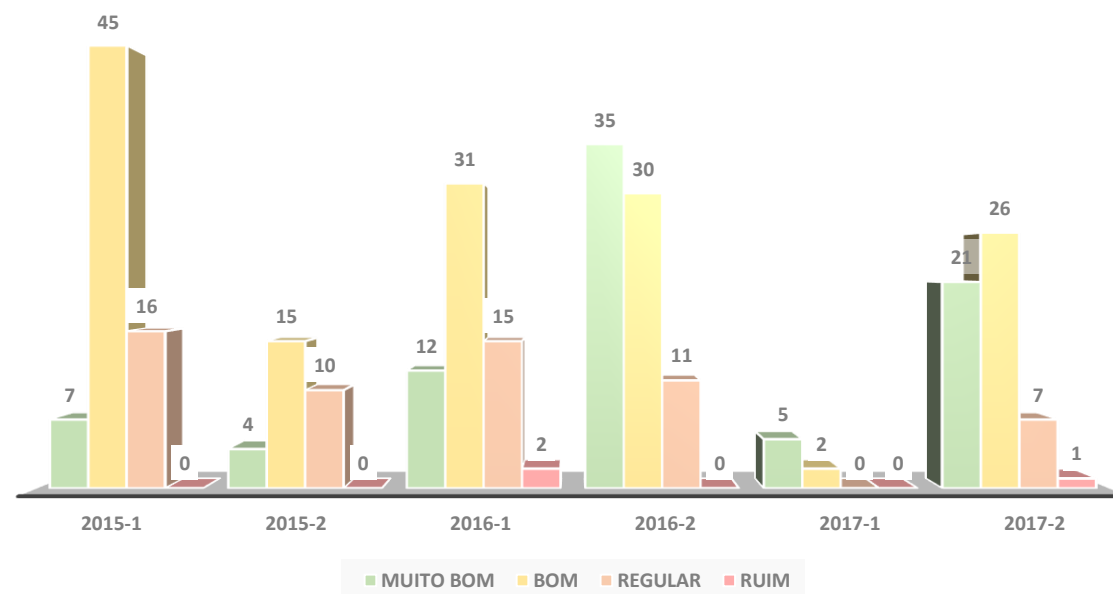
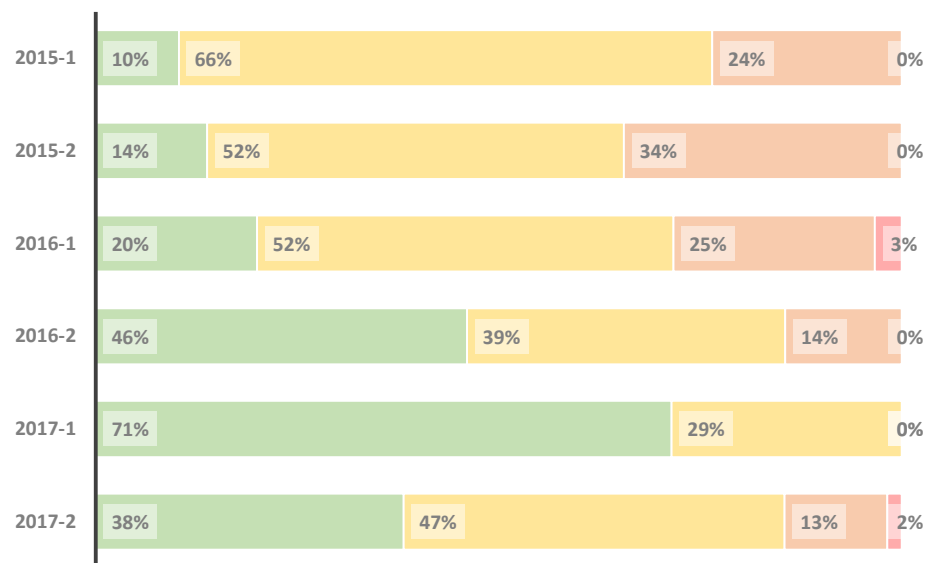
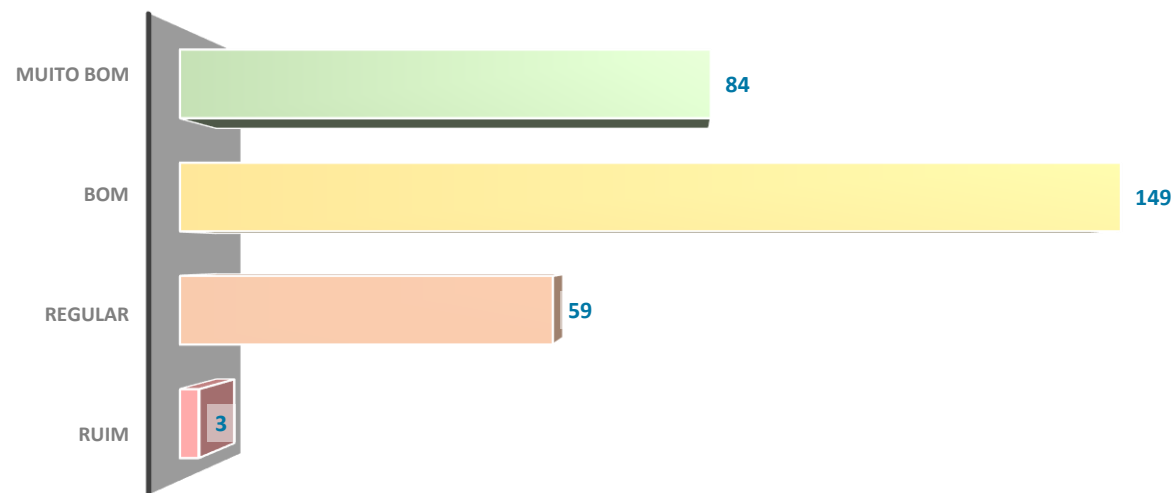
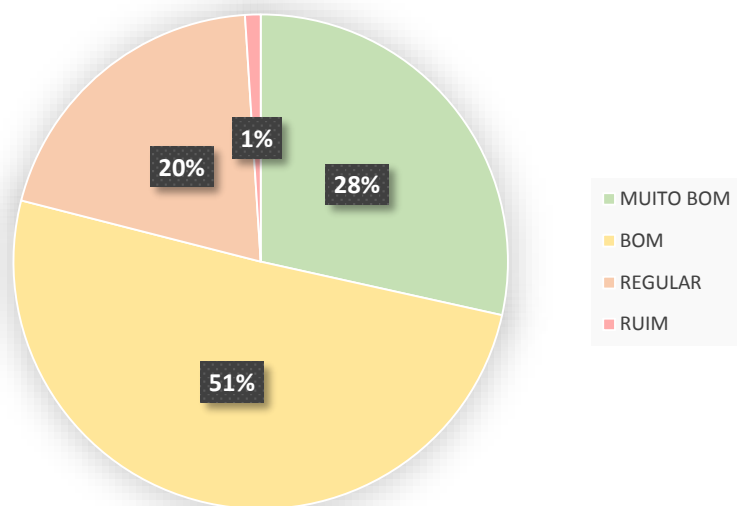


BIBLIOTECA: atendimento e serviços prestados.



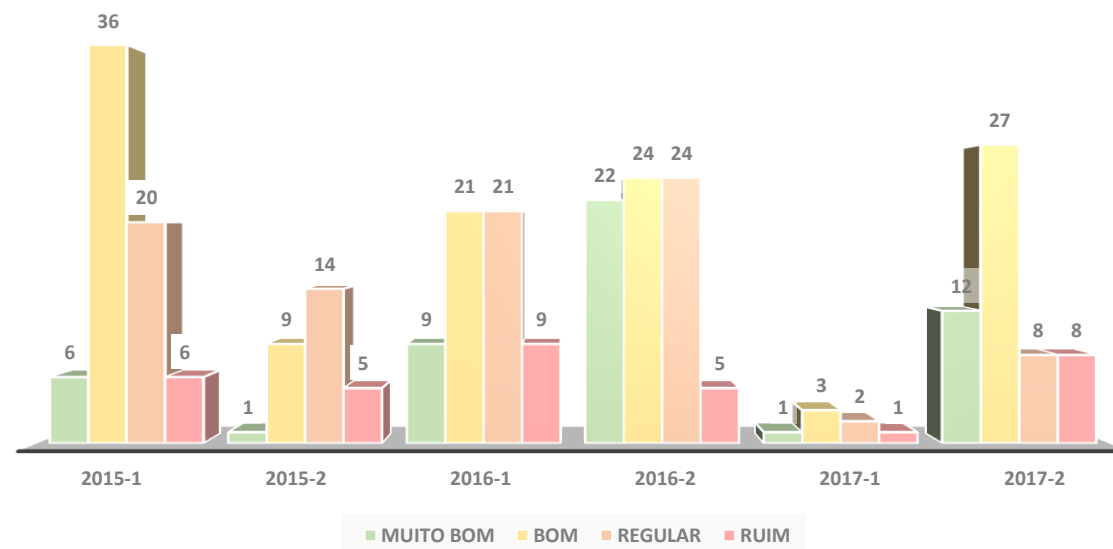
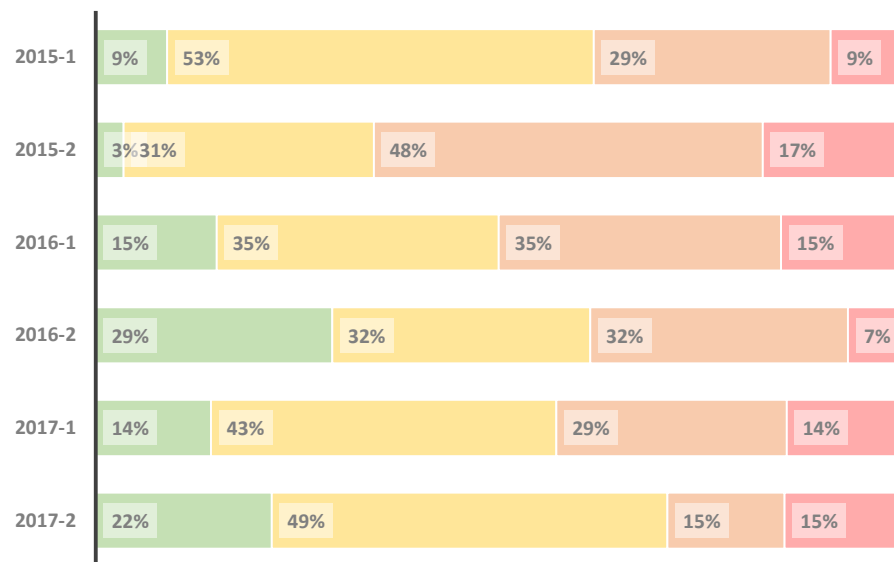
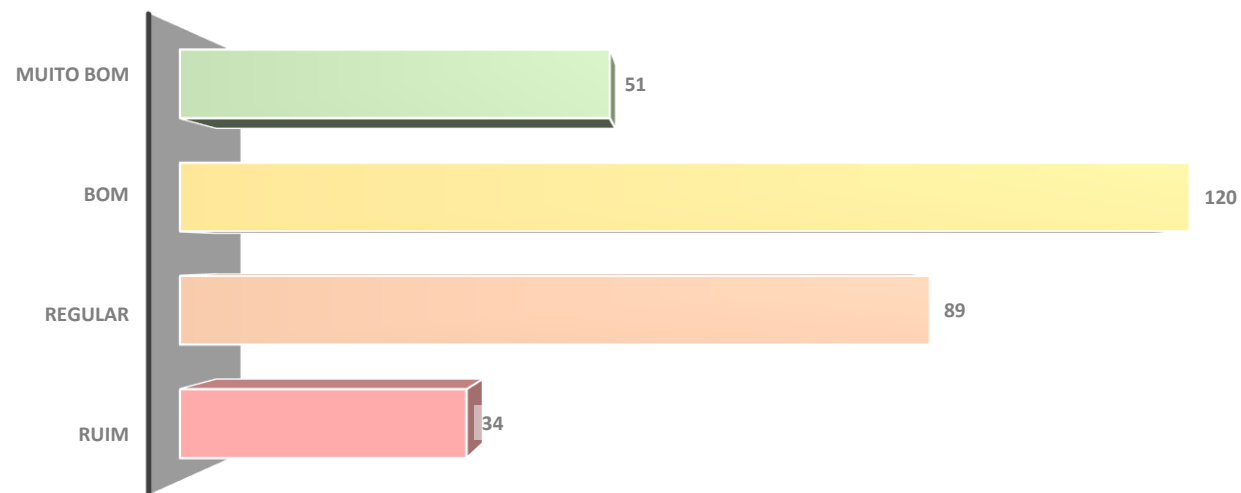
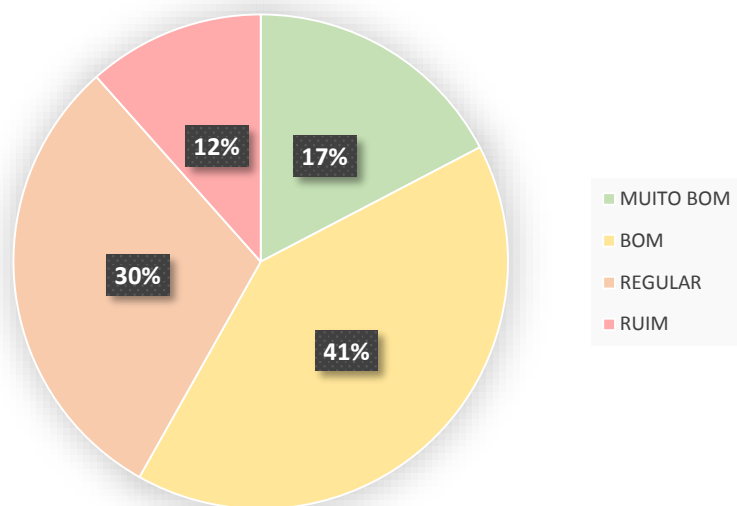


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



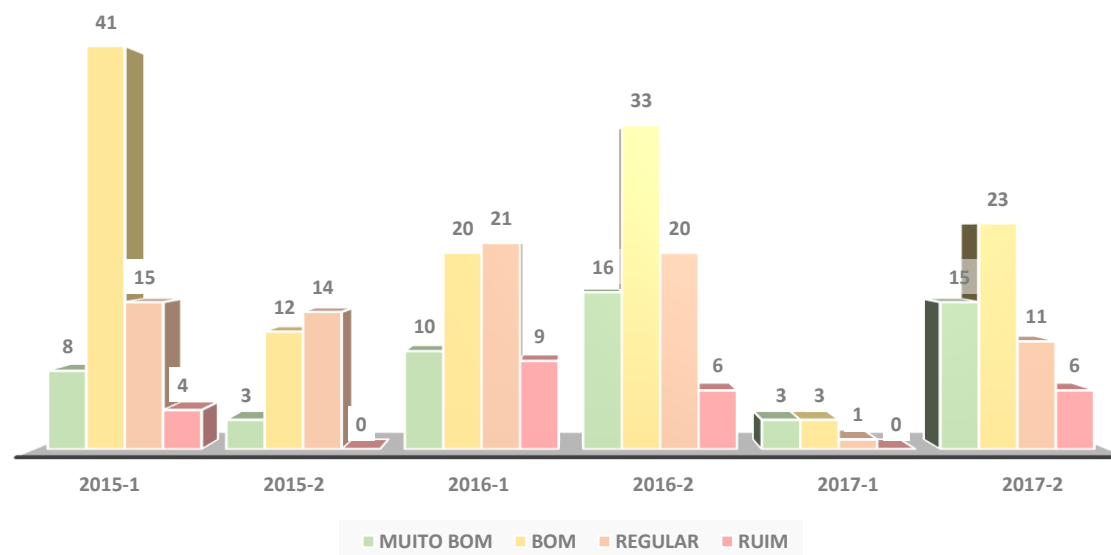
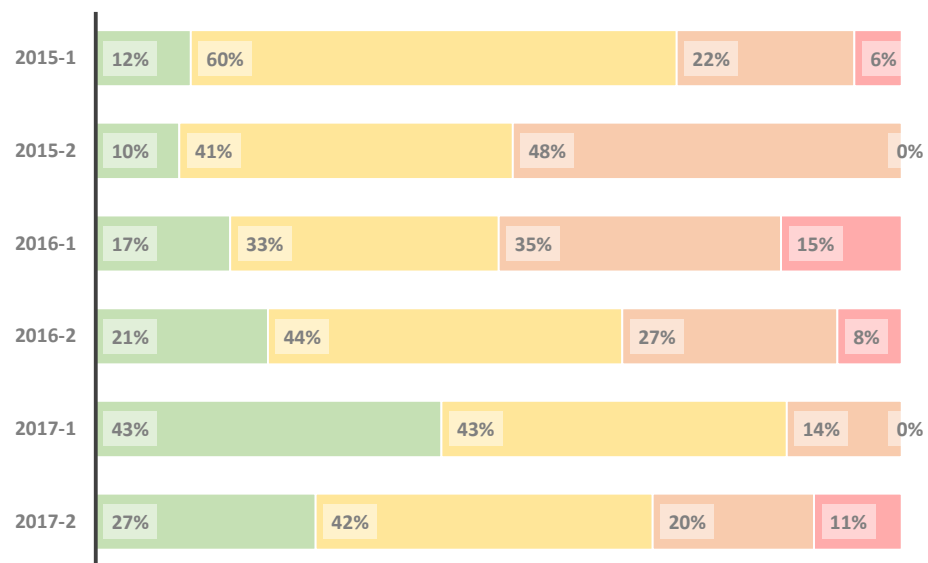
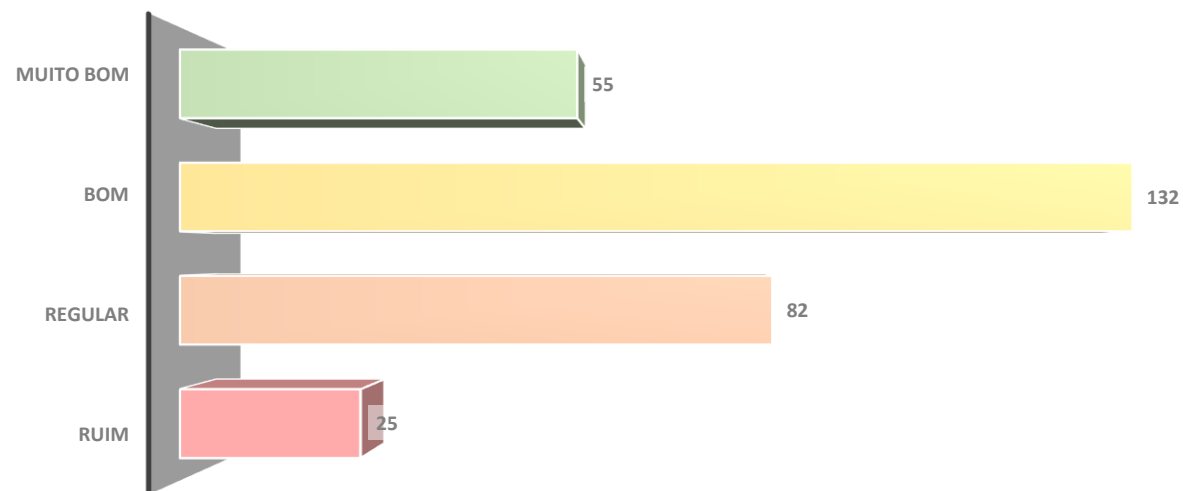
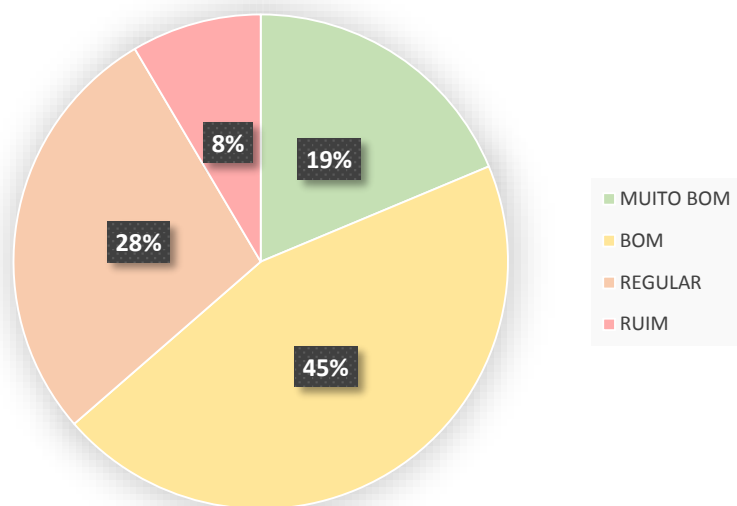


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



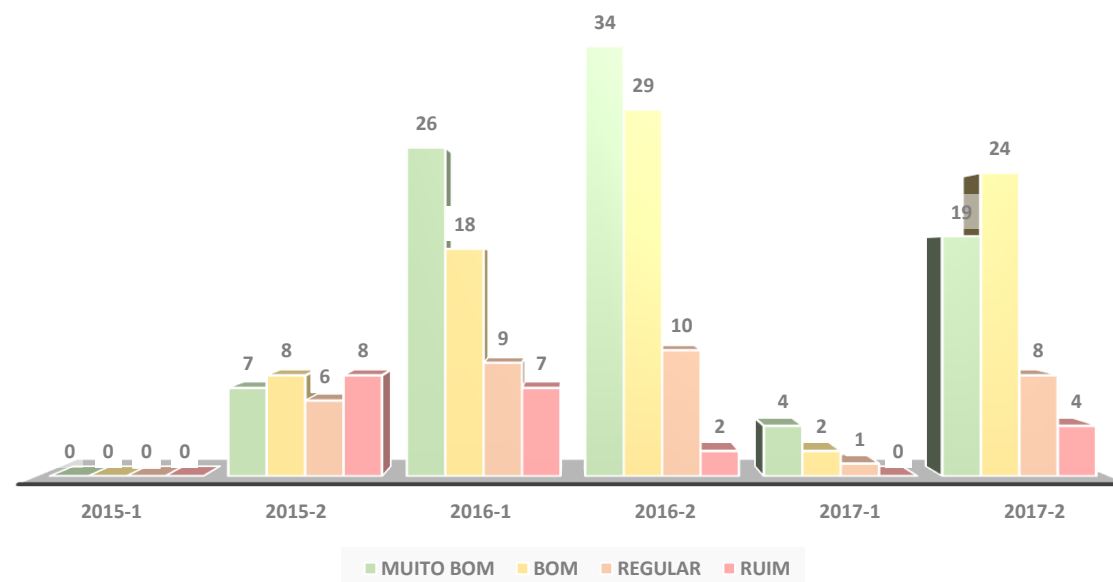
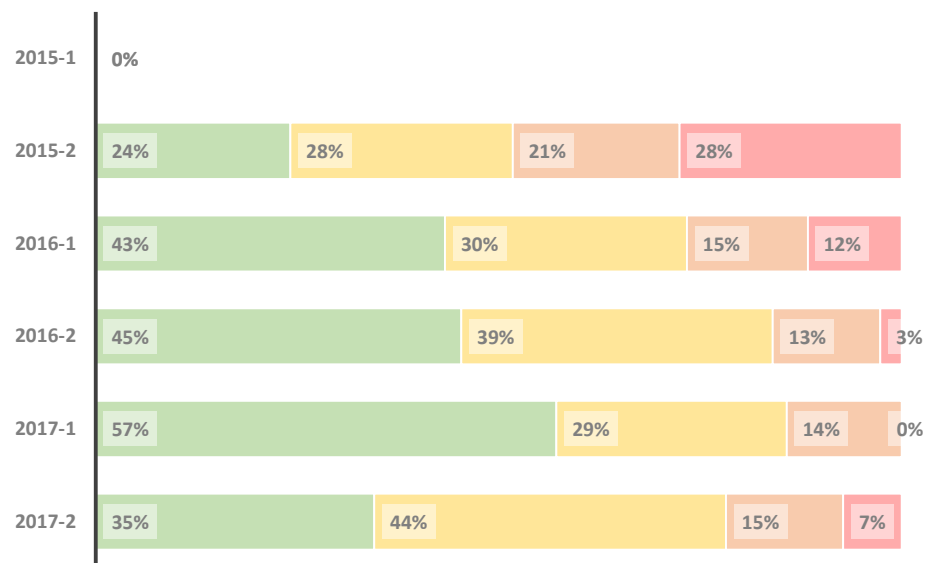
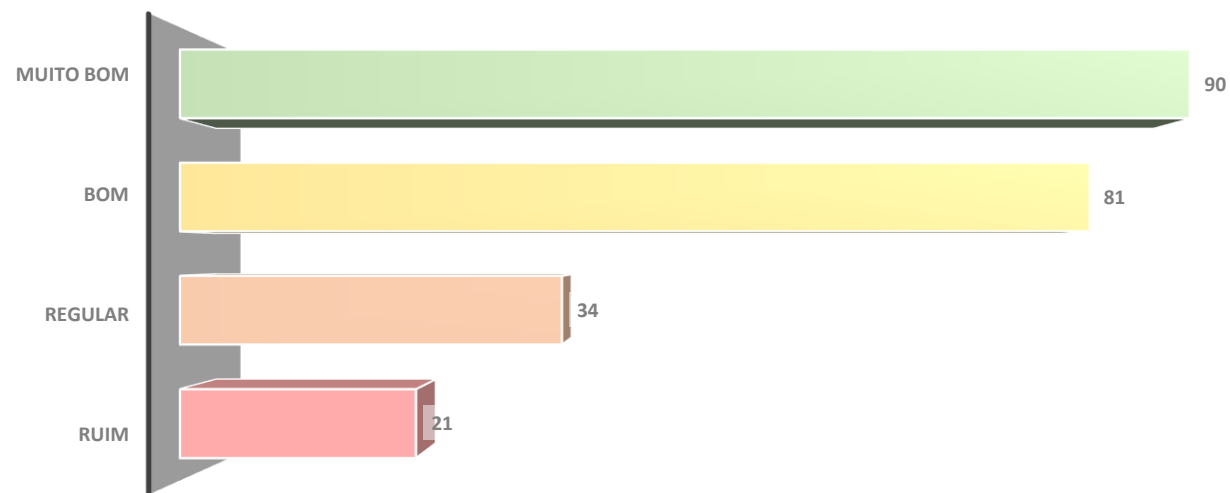
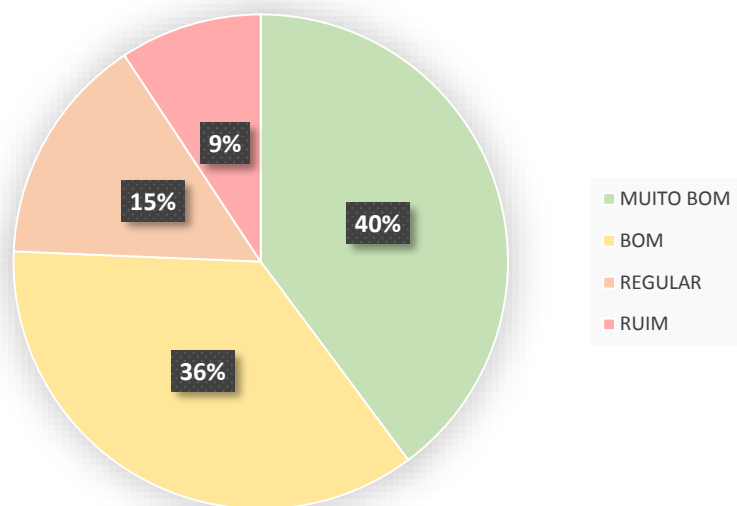


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



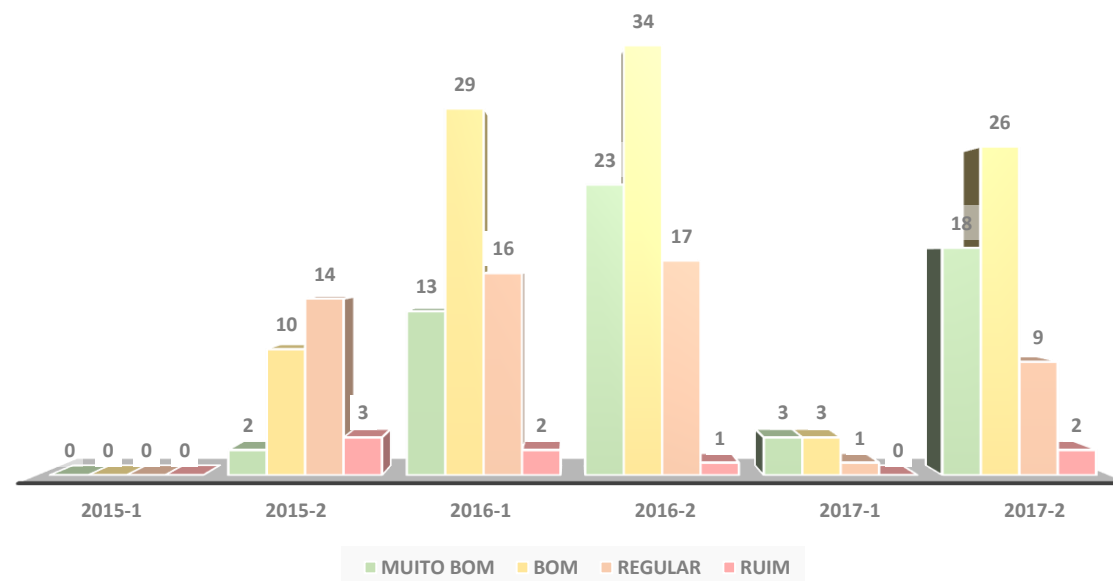
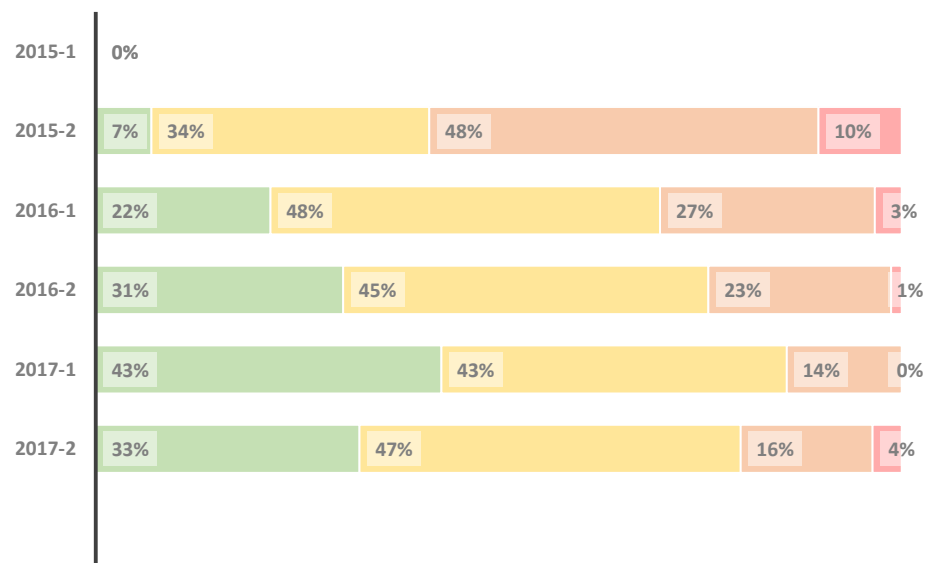
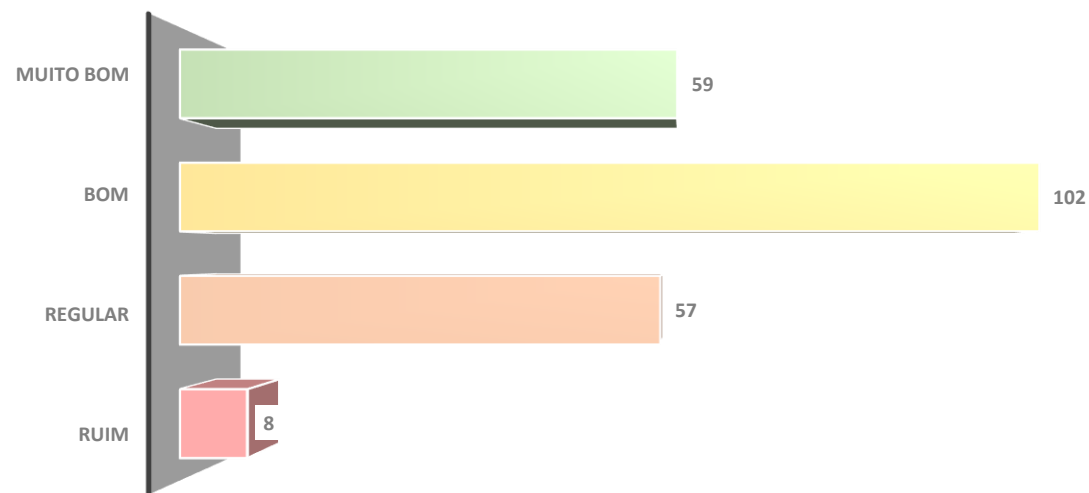
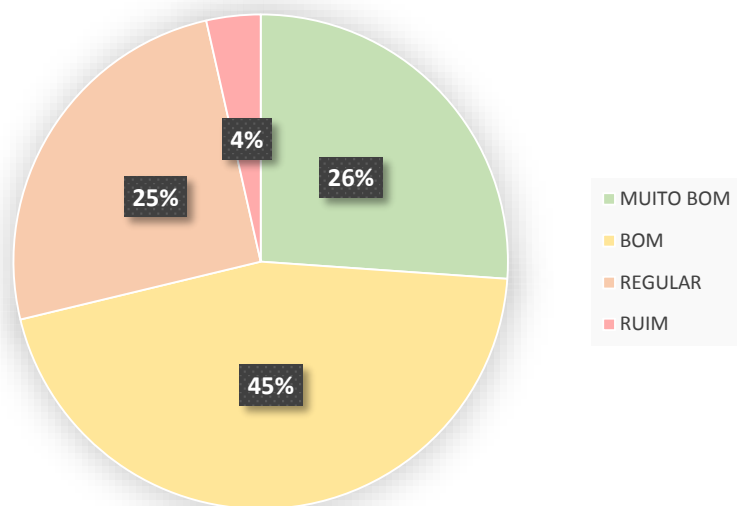


SALAS DE AULA : limpeza e ventilação.



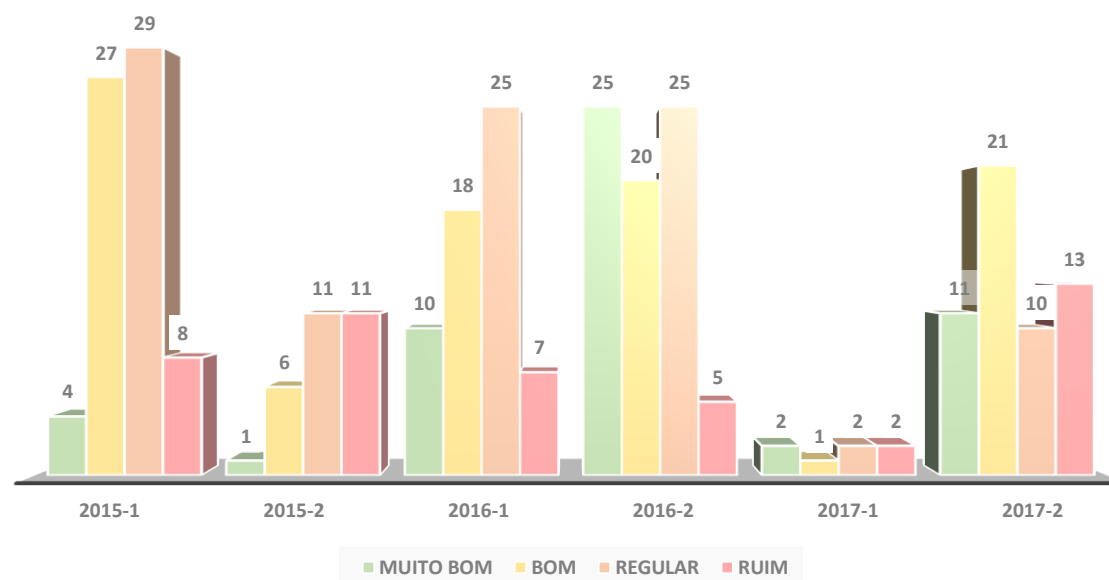
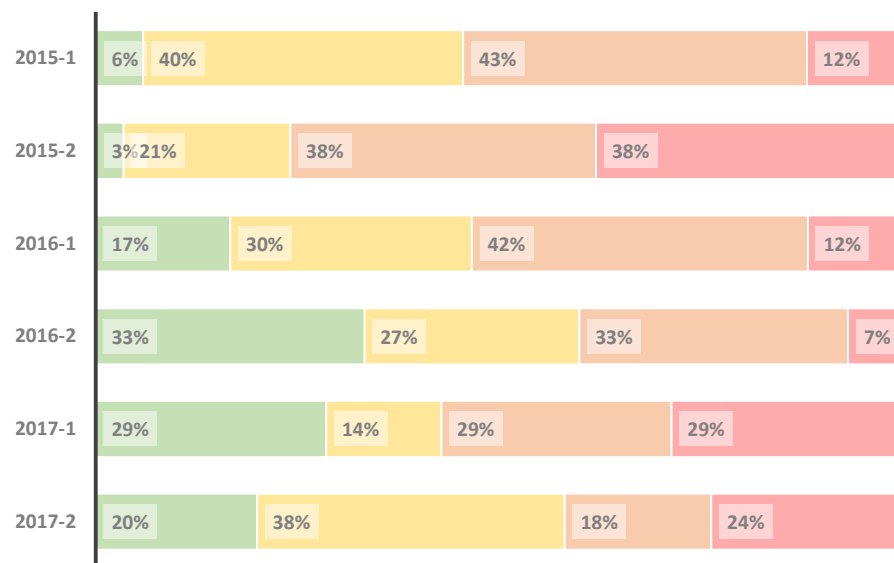
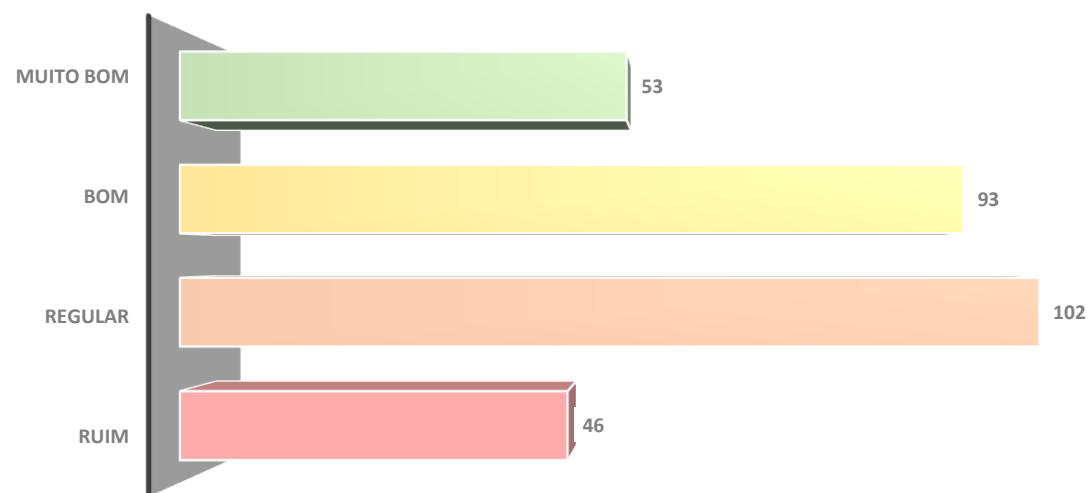
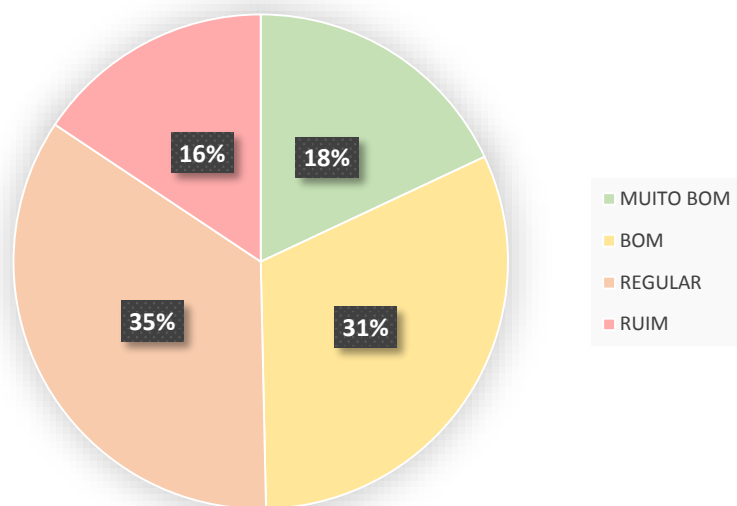


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



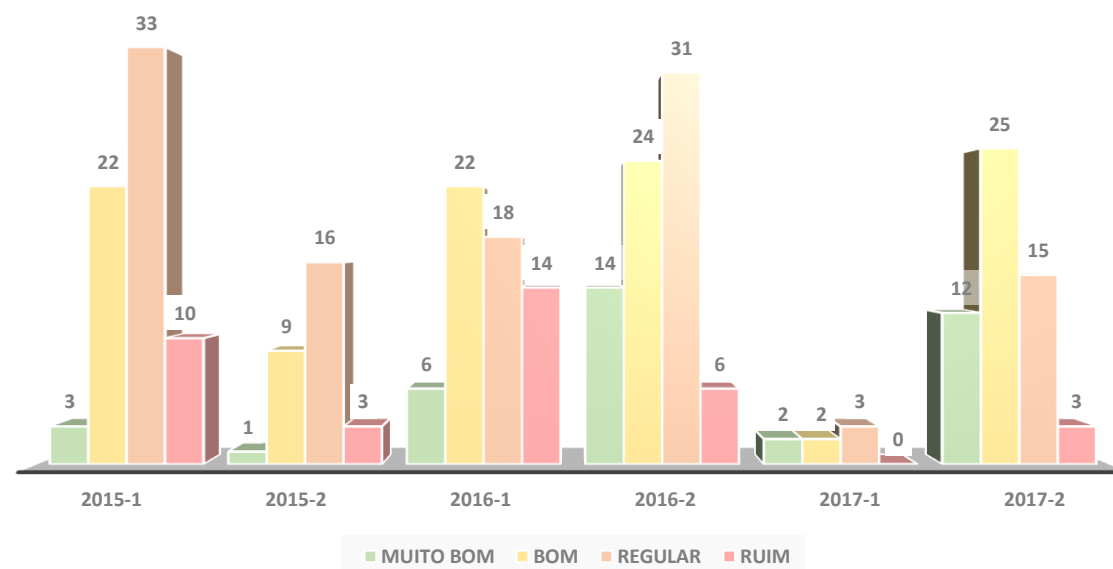
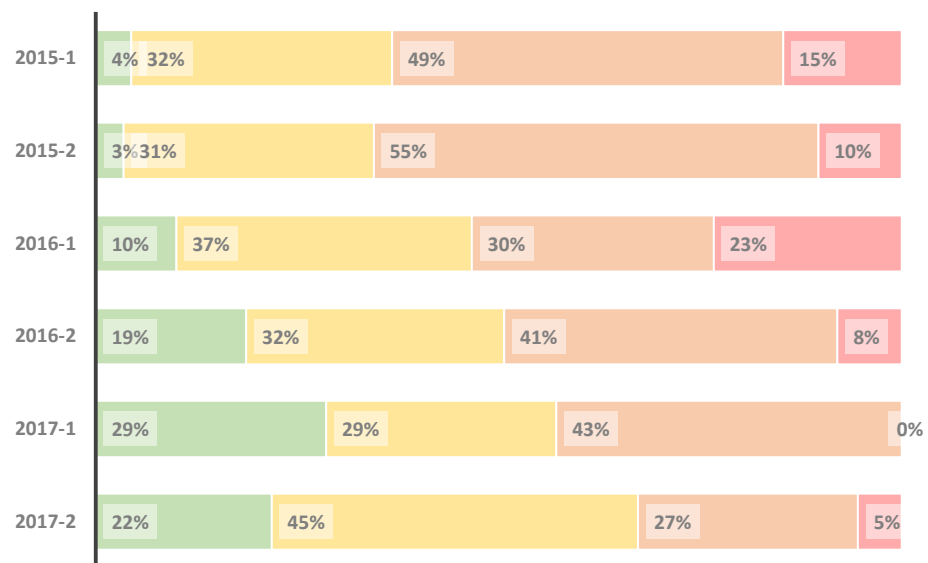
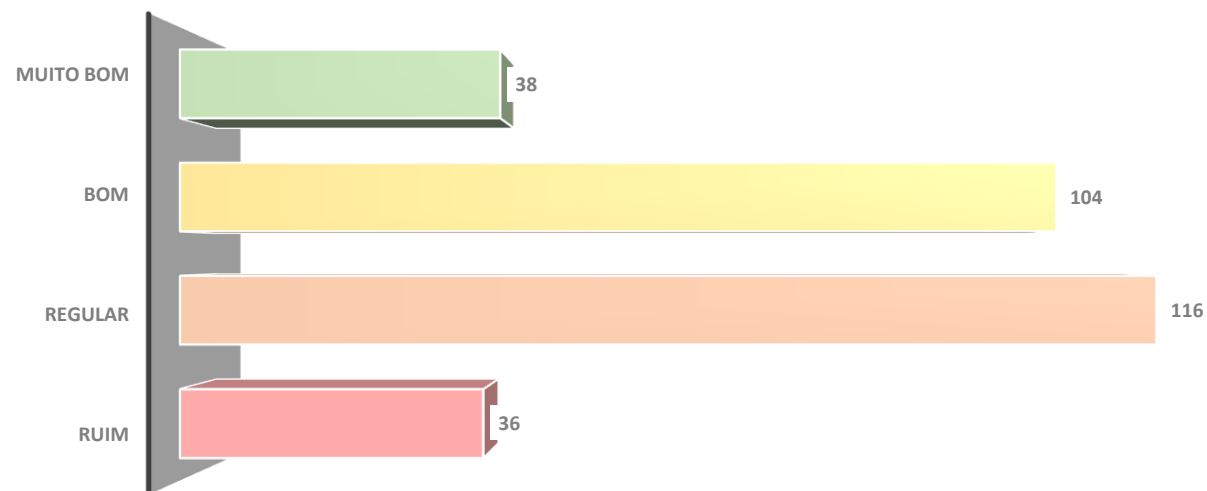
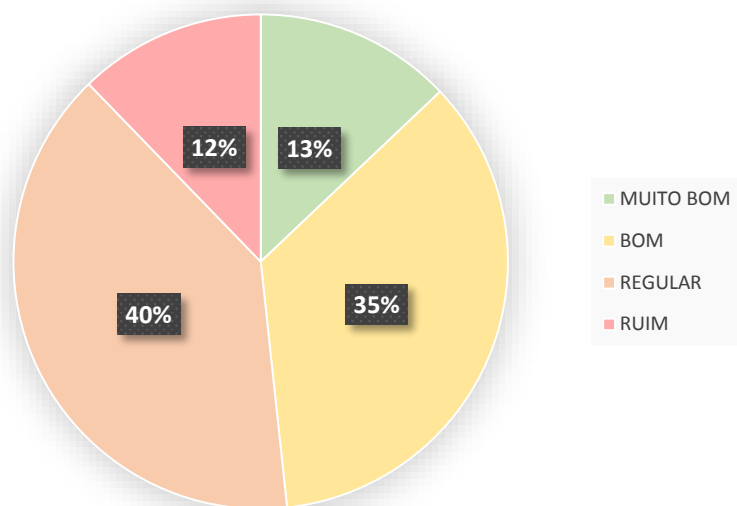


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



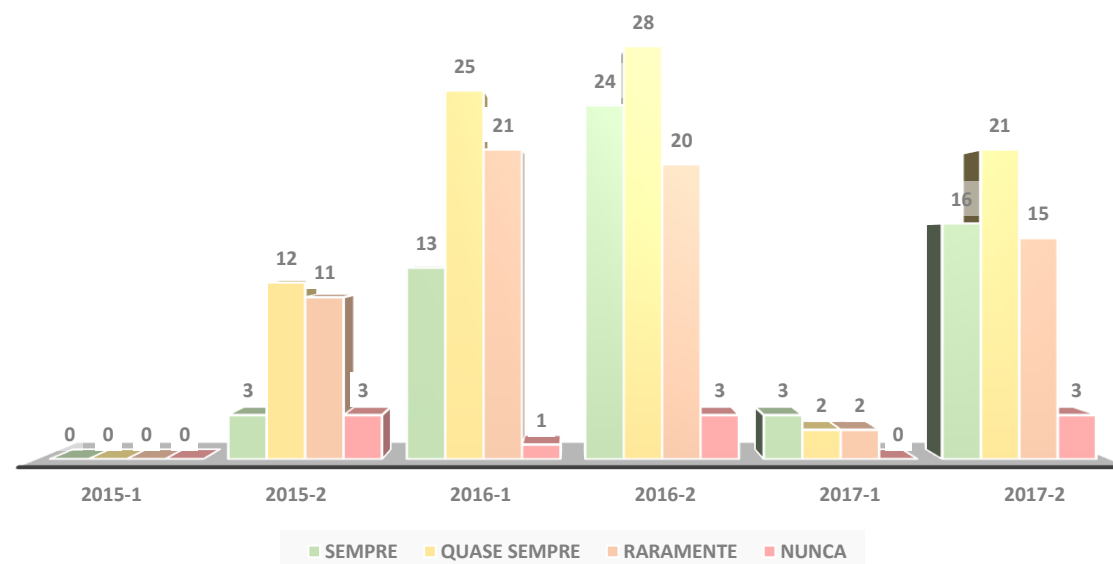
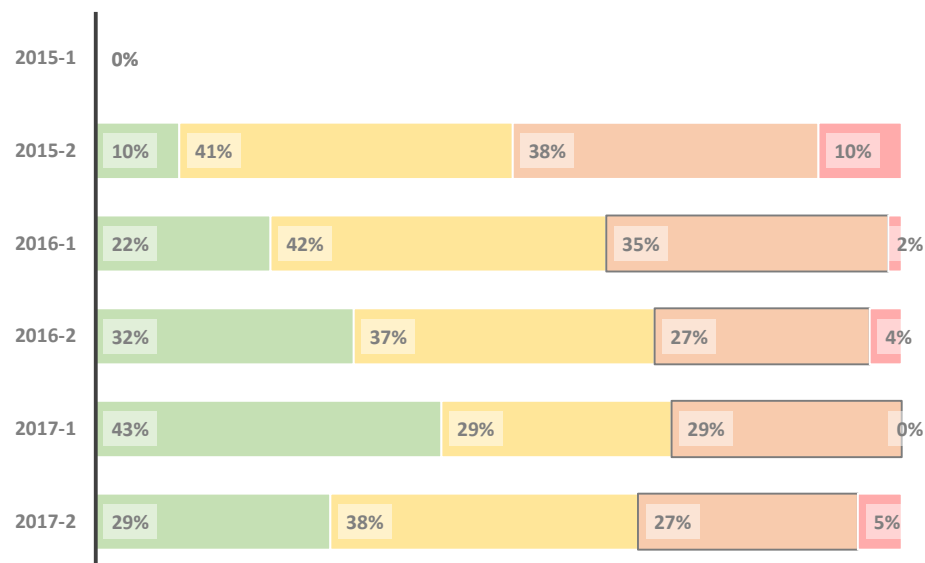
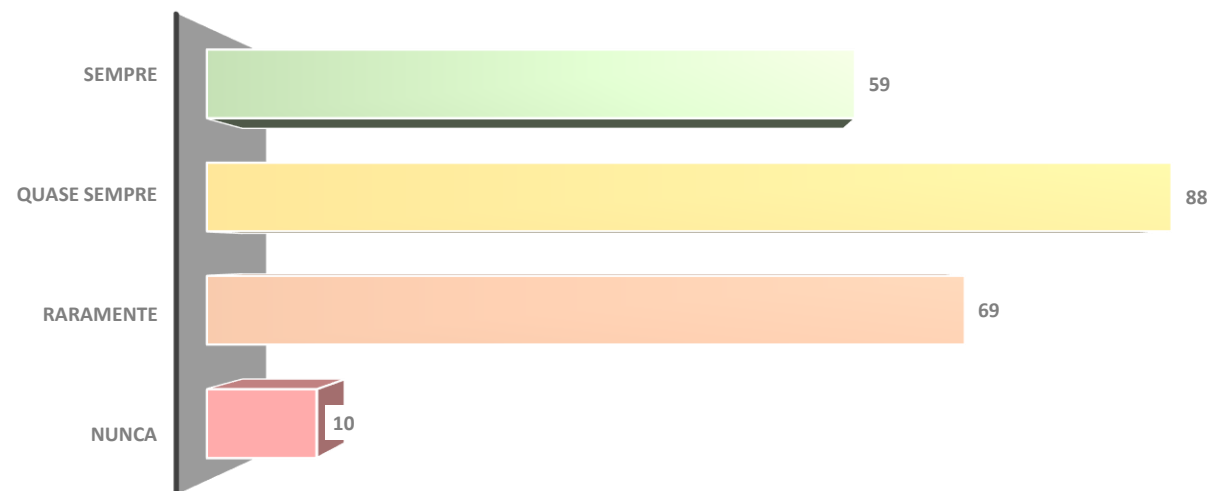
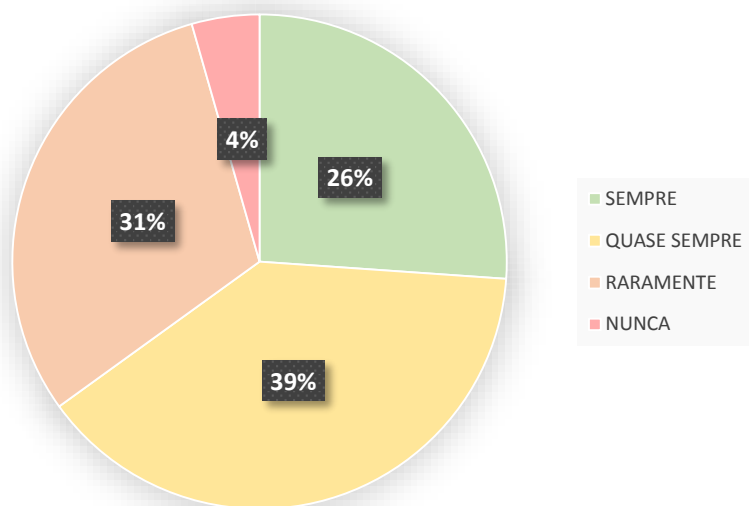


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



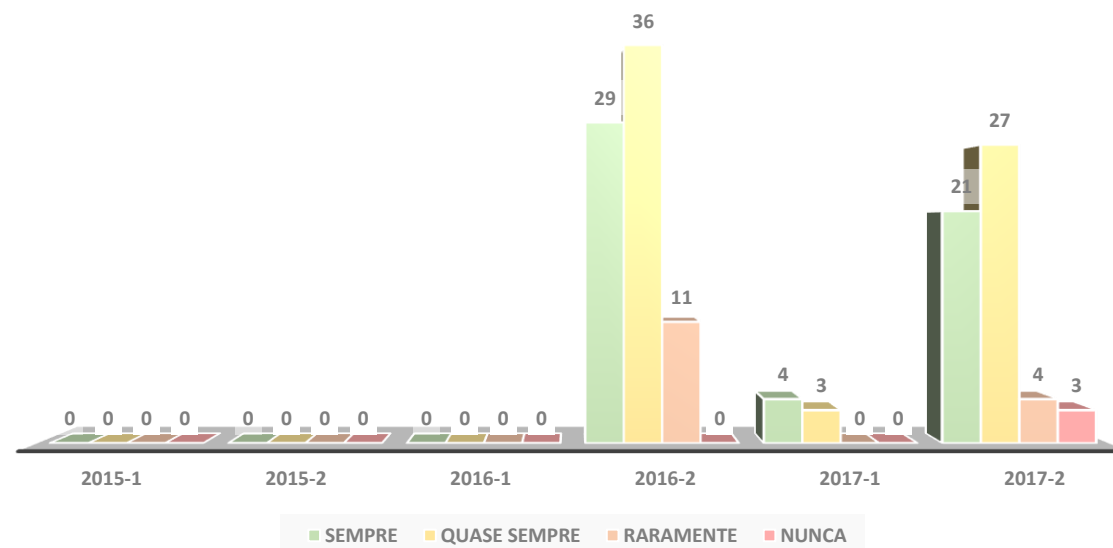
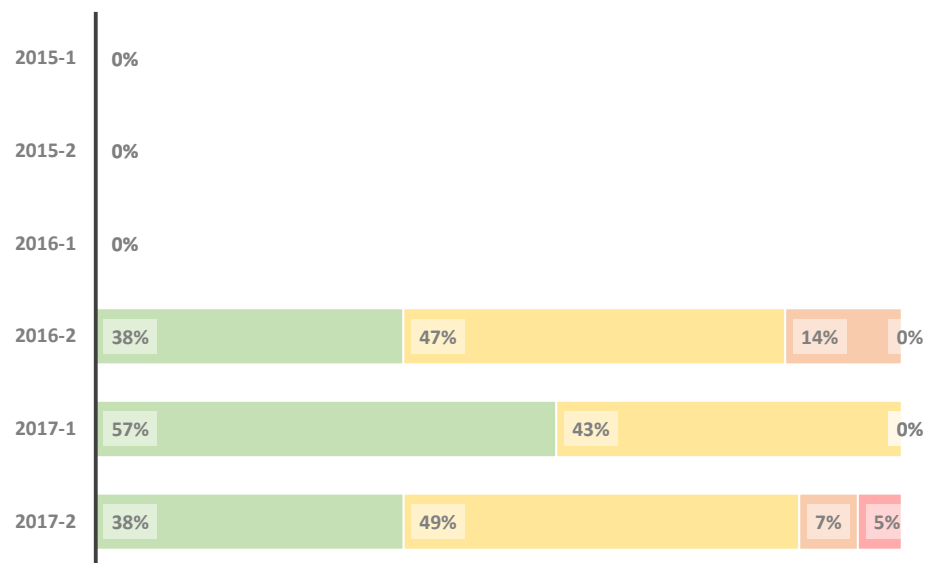
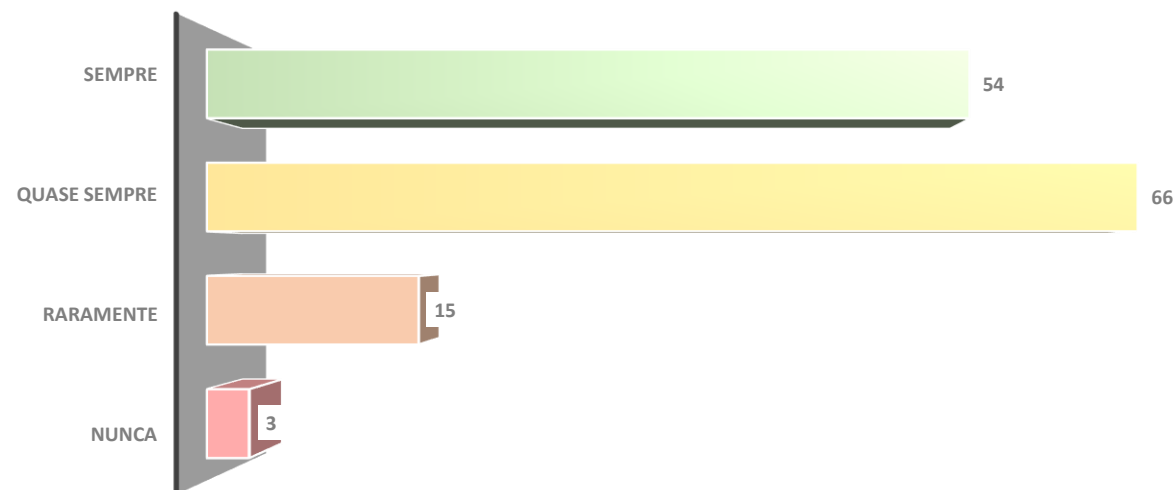
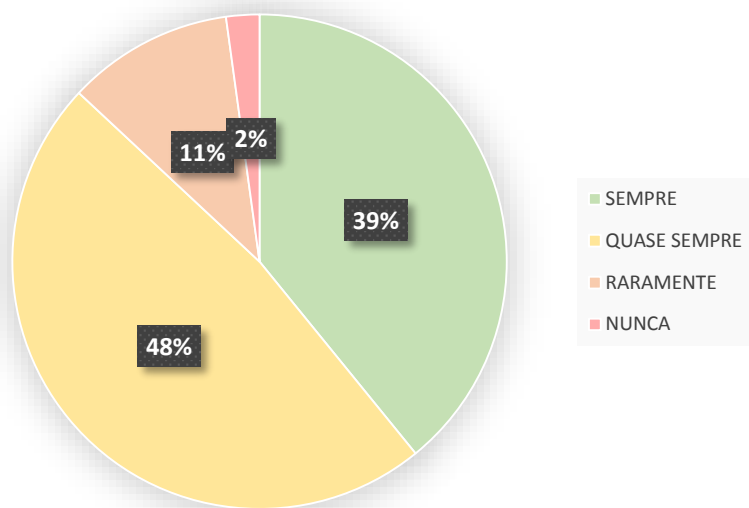


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



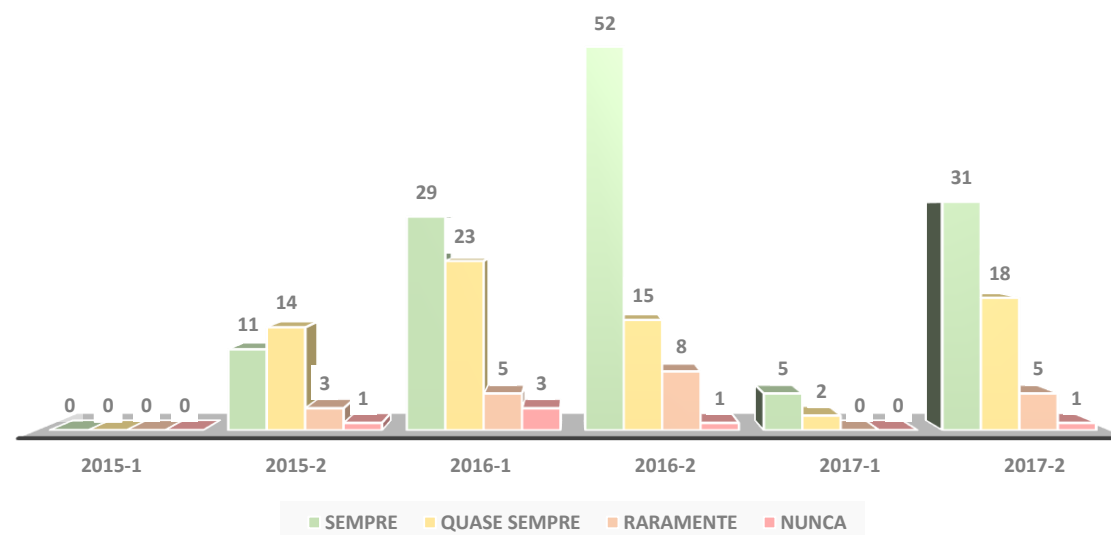
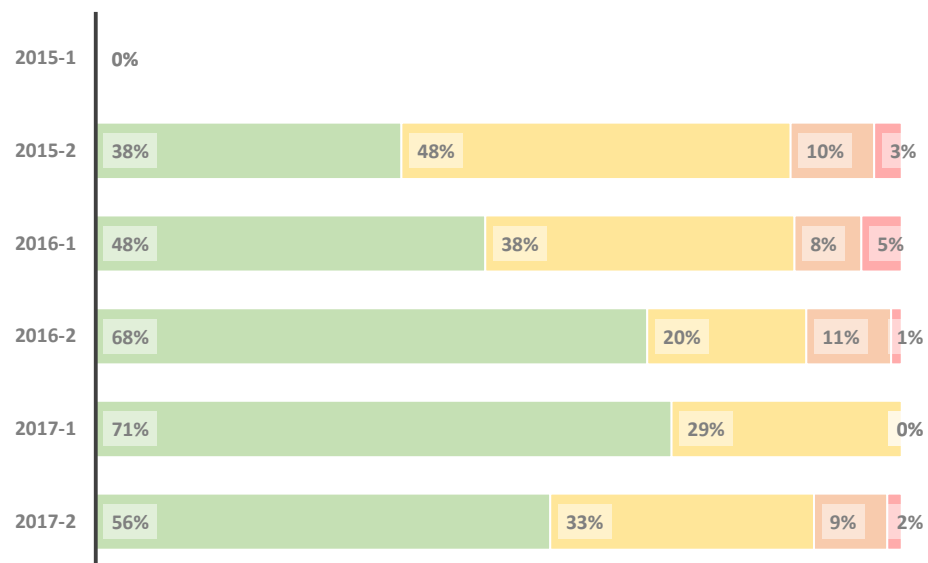
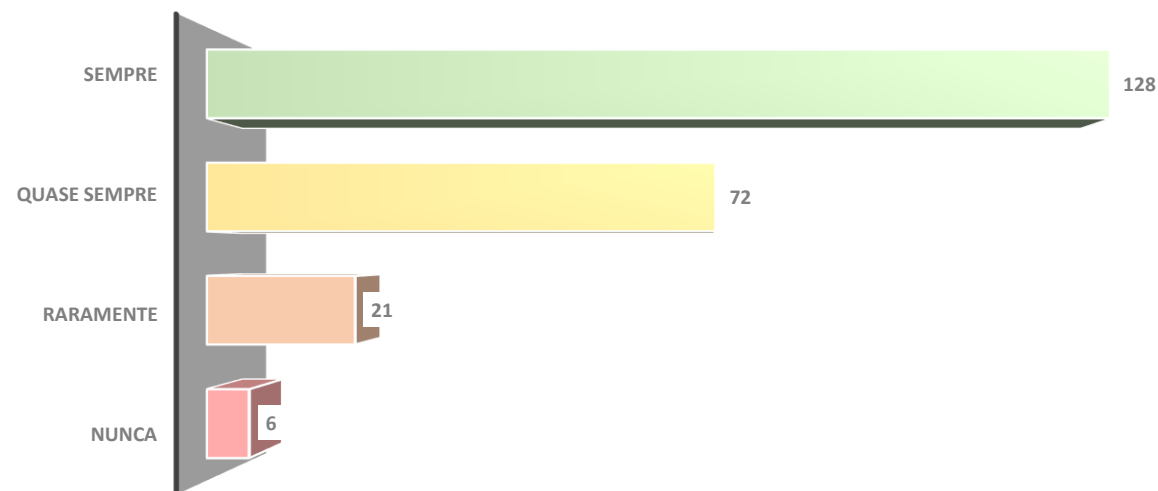
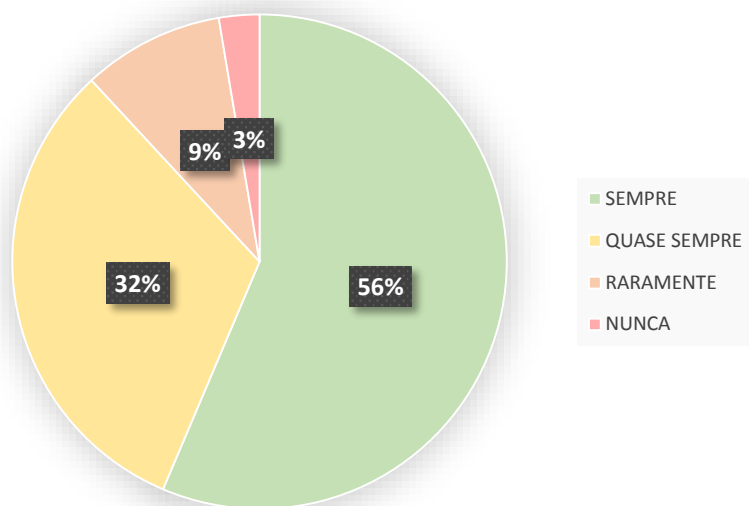


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



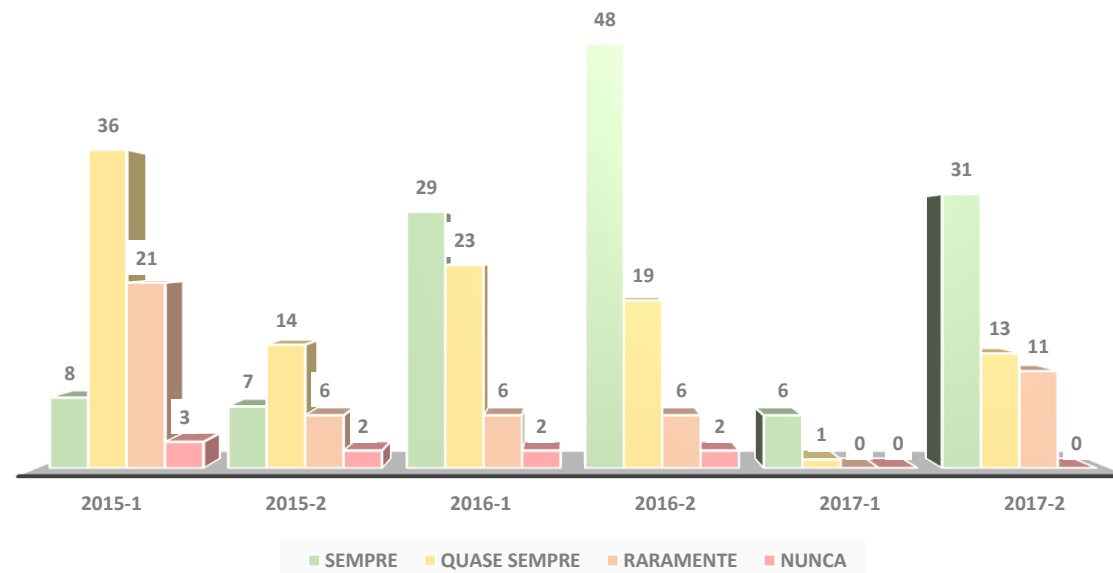
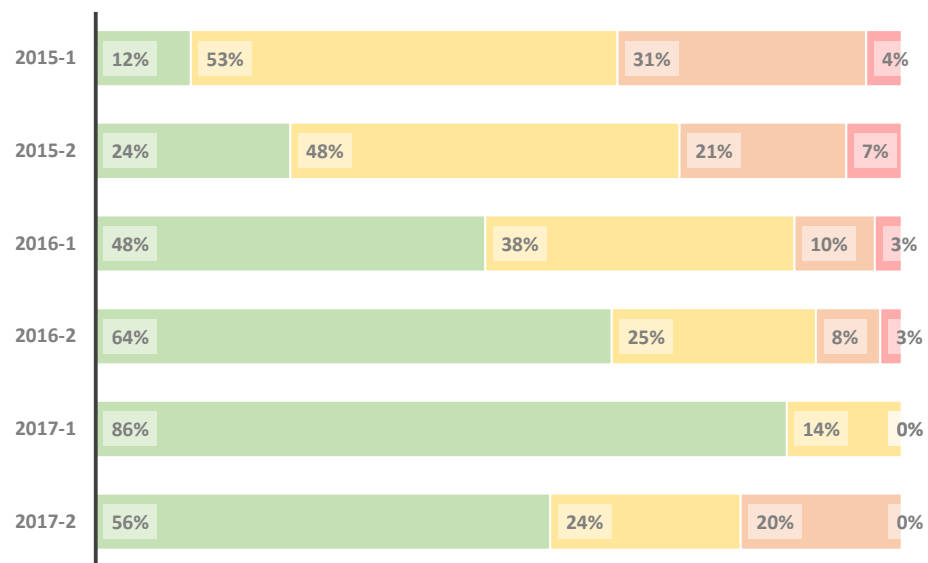
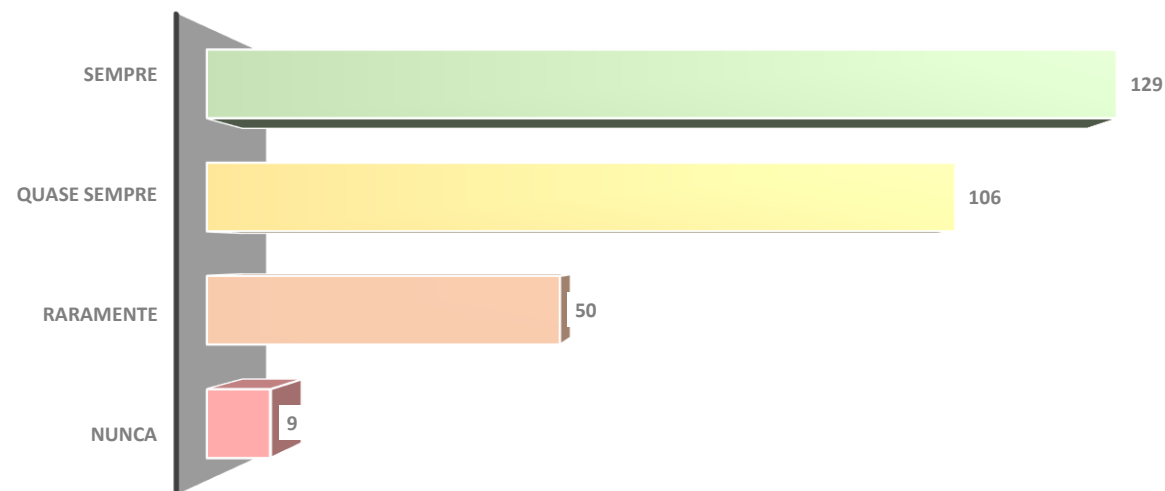
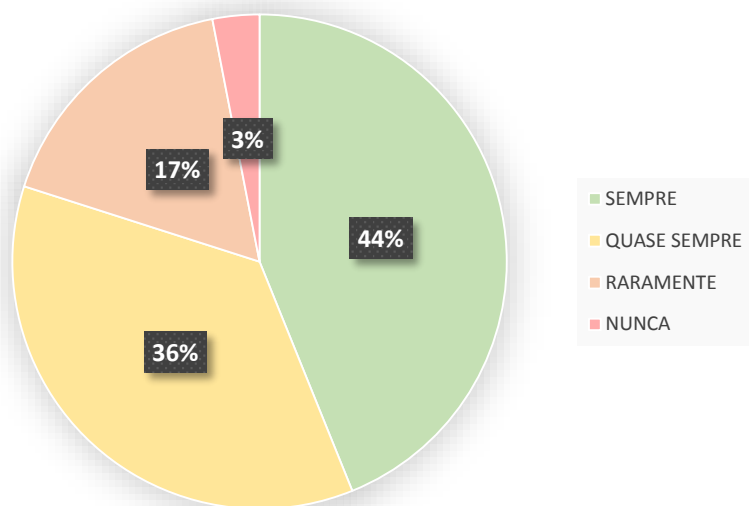


O COORDENADOR: é acessível ao aluno?



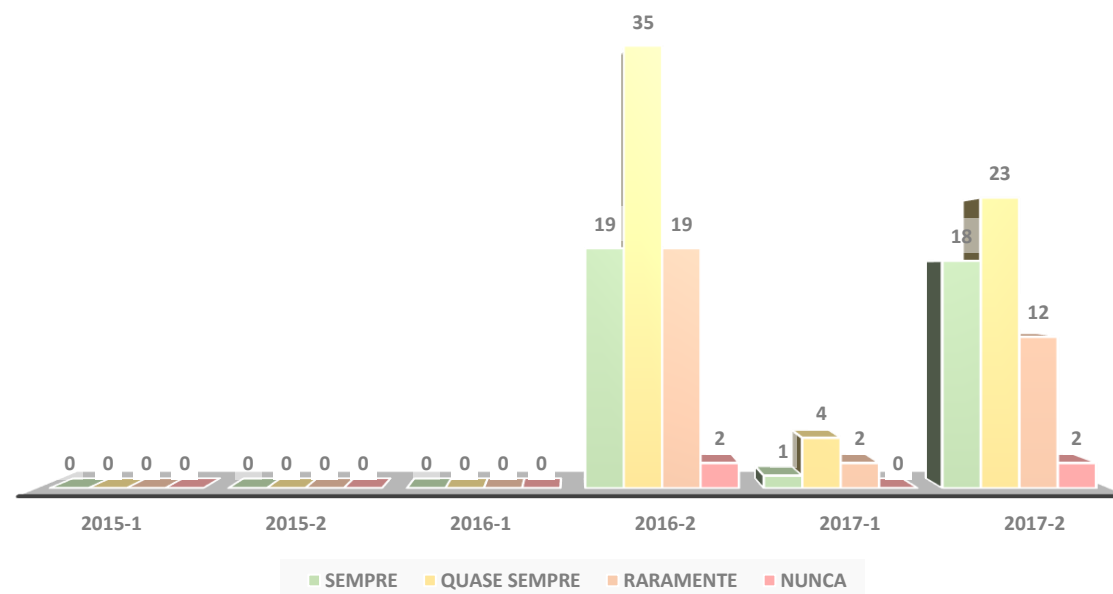
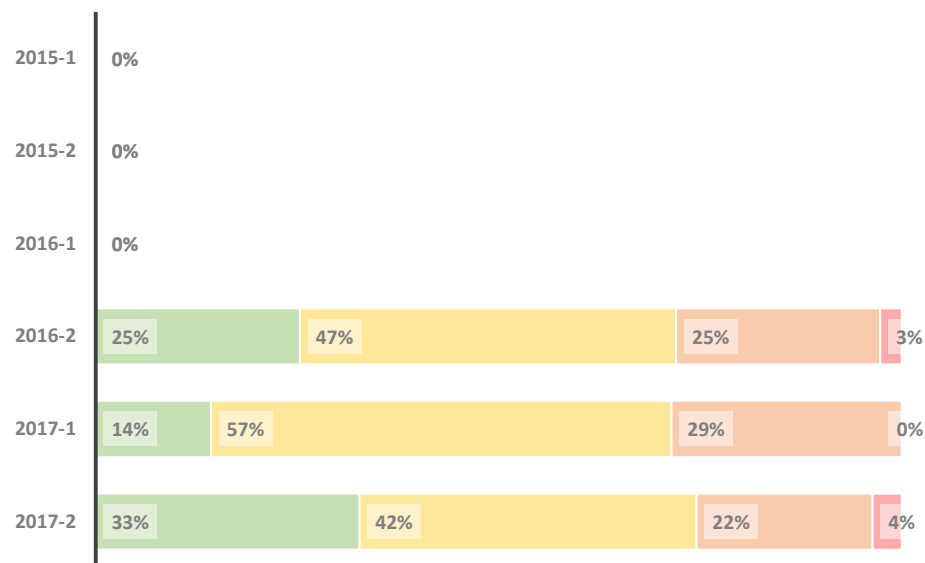
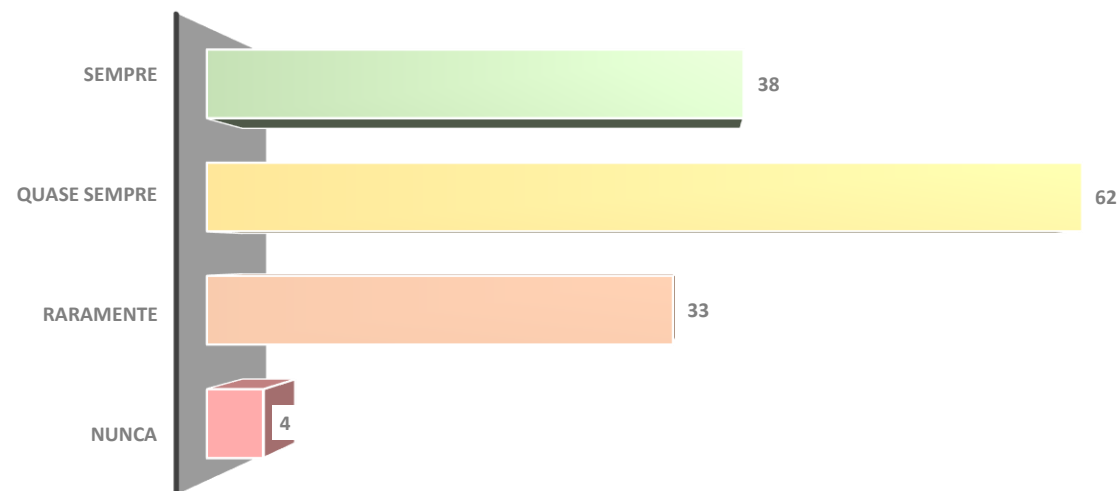
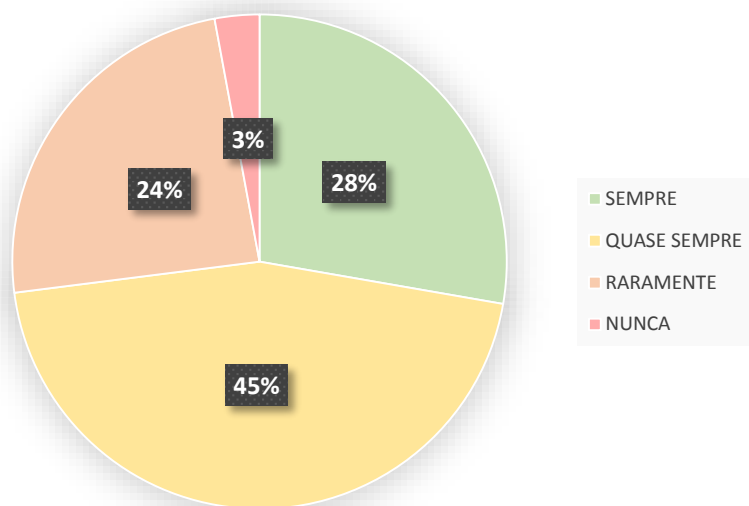


O COORDENADOR: é acessível ao aluno?



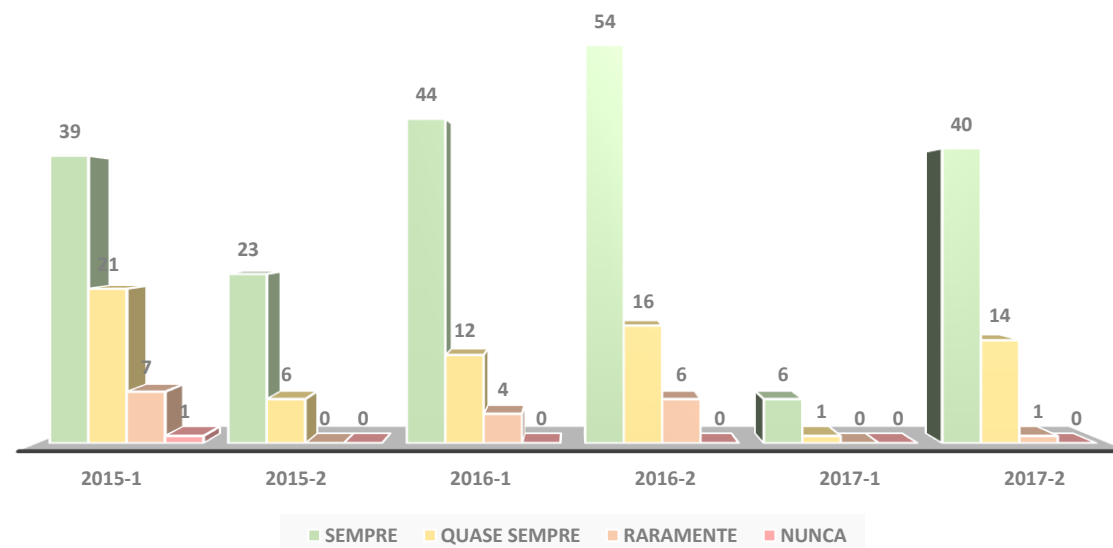
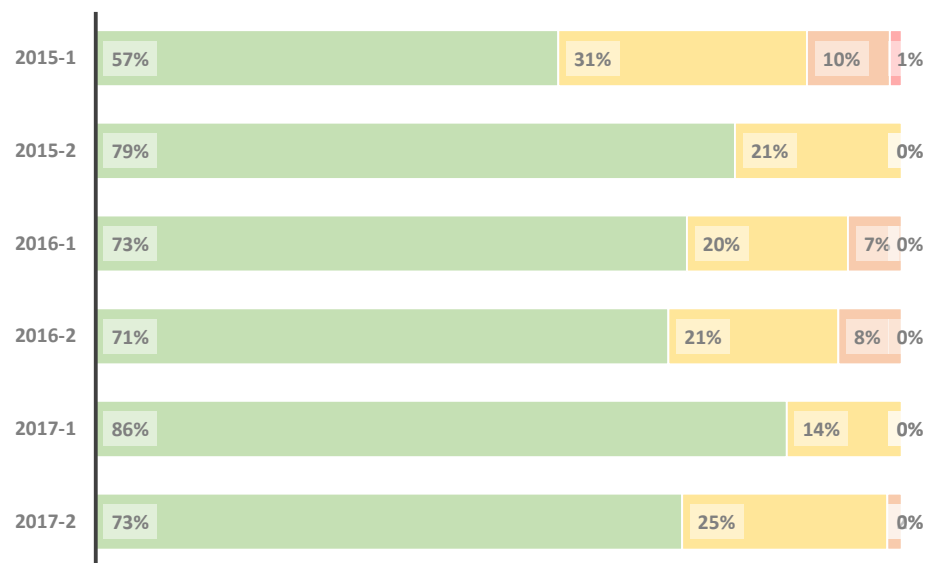
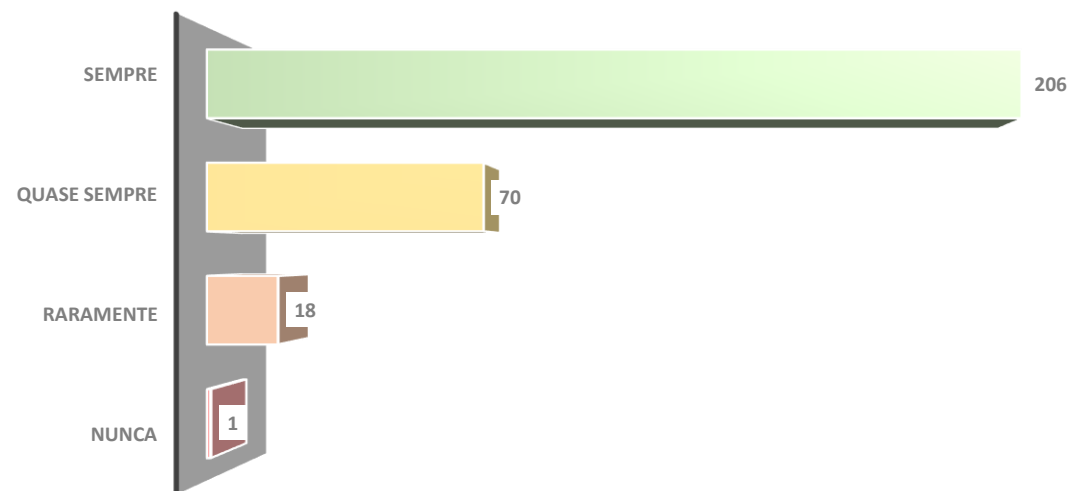
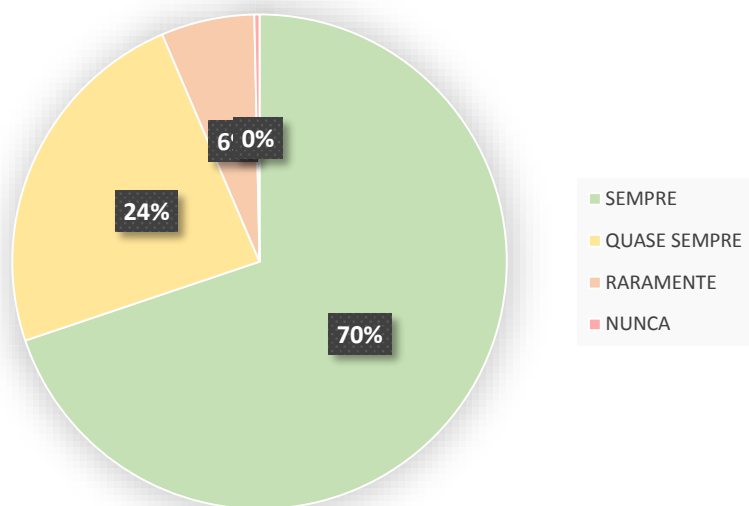


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



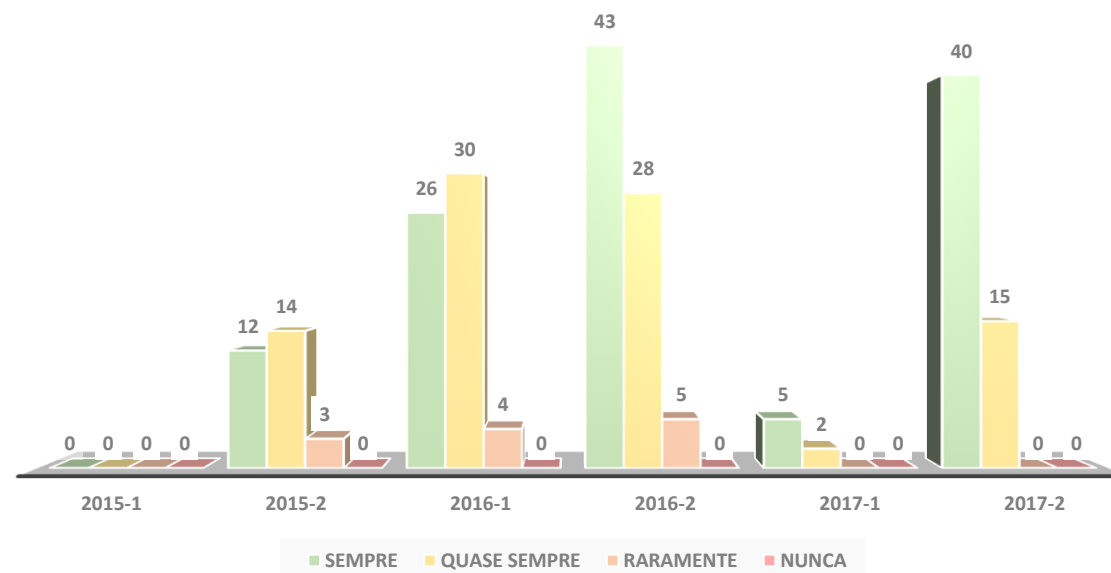
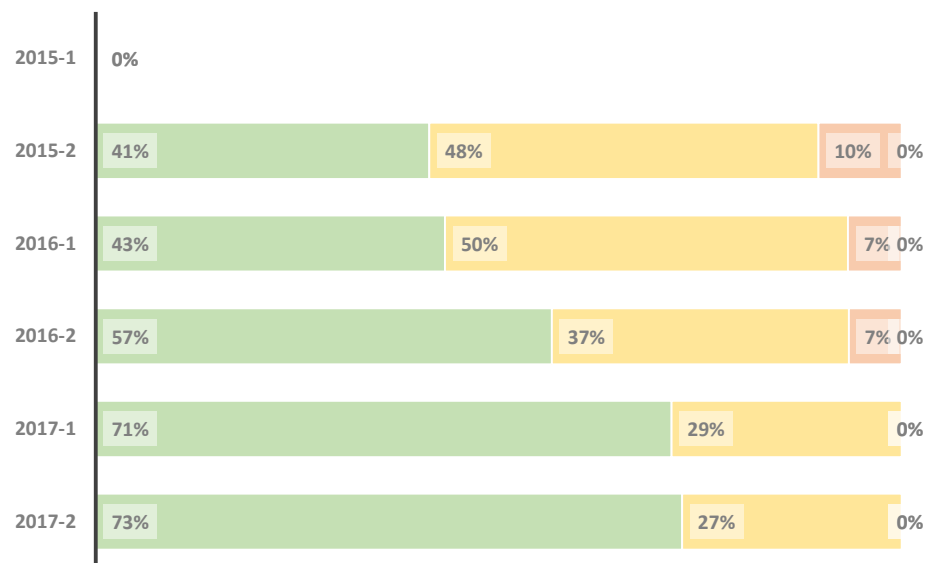
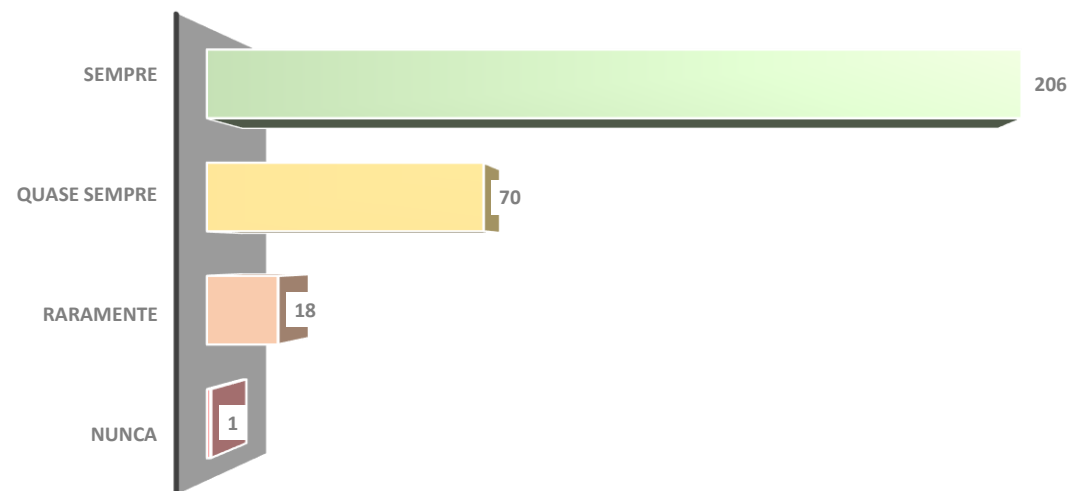
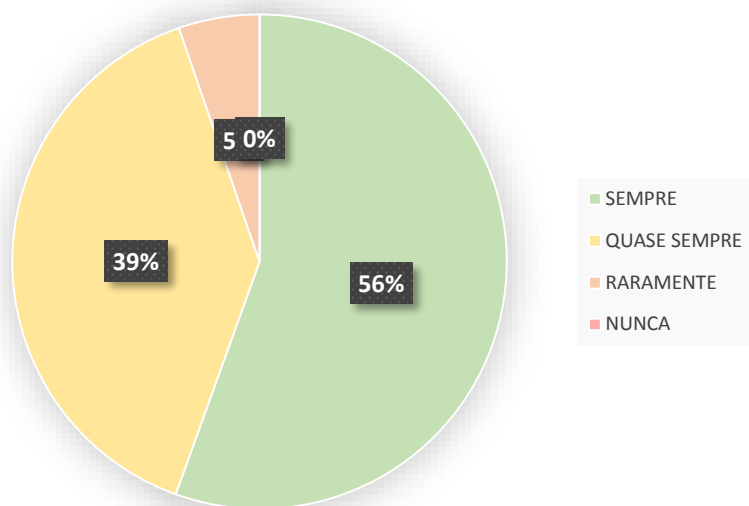


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



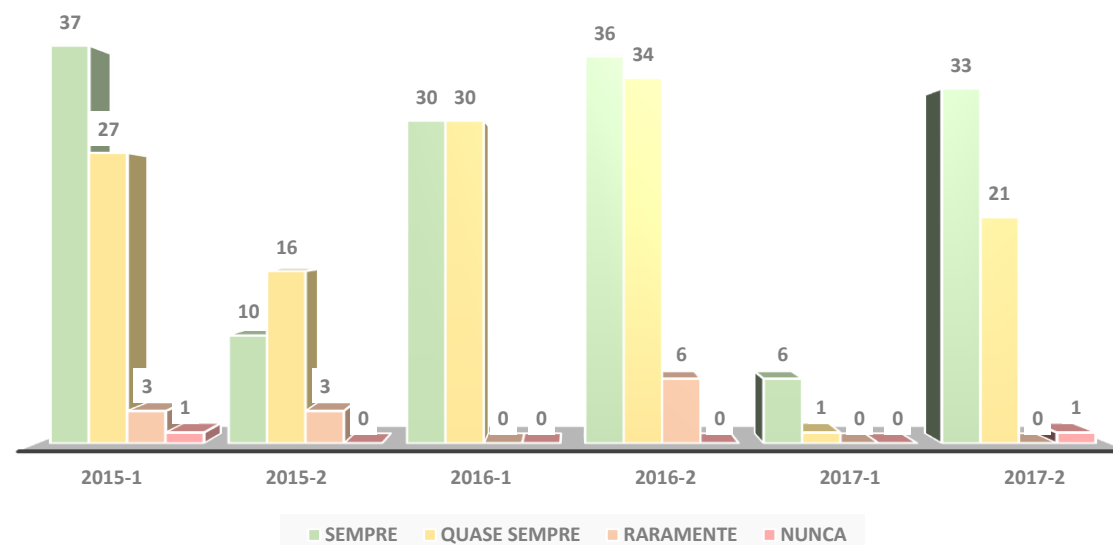
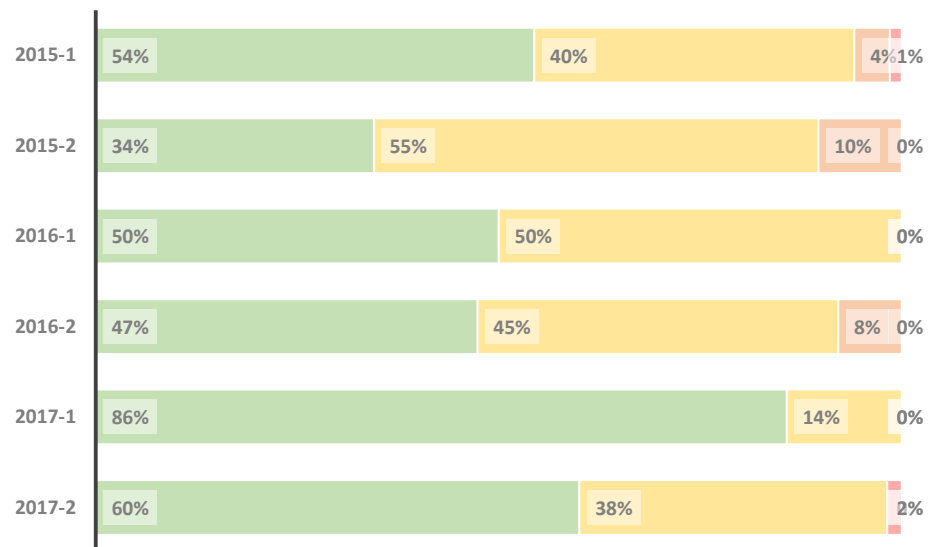
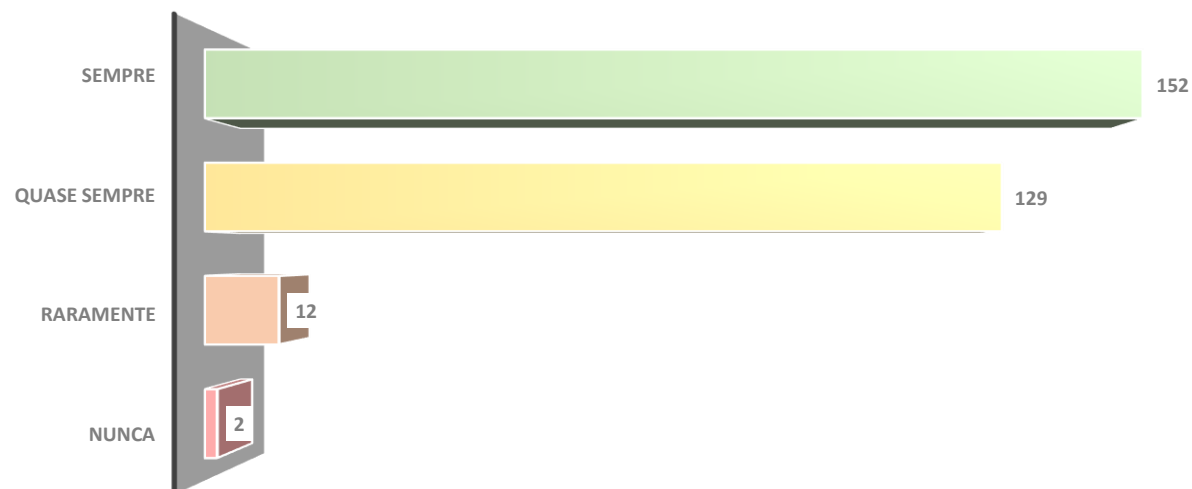
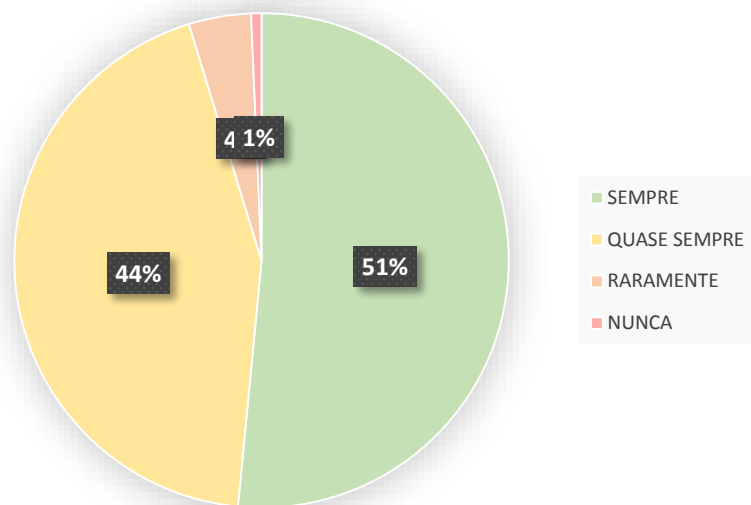


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



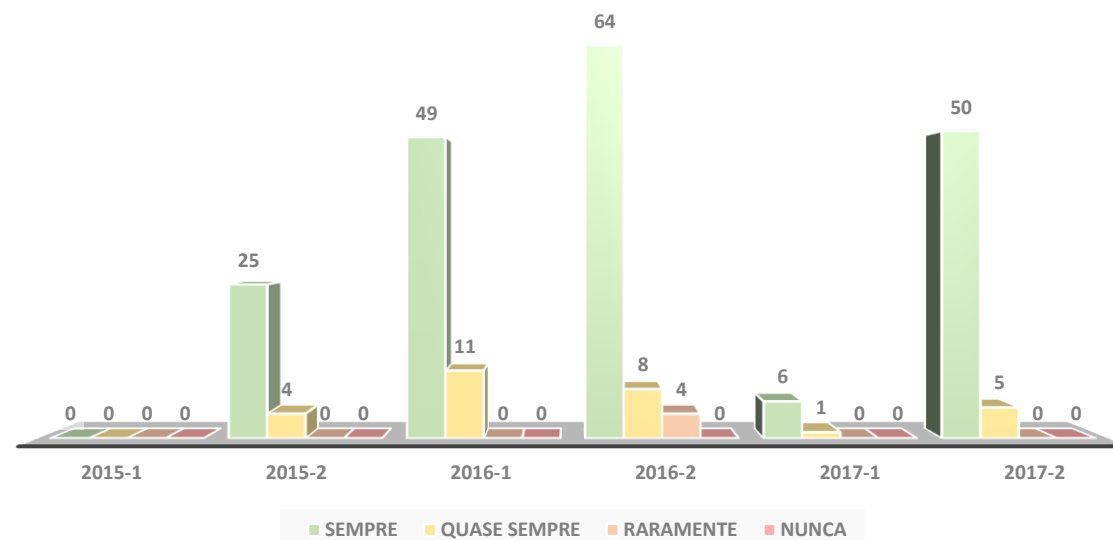
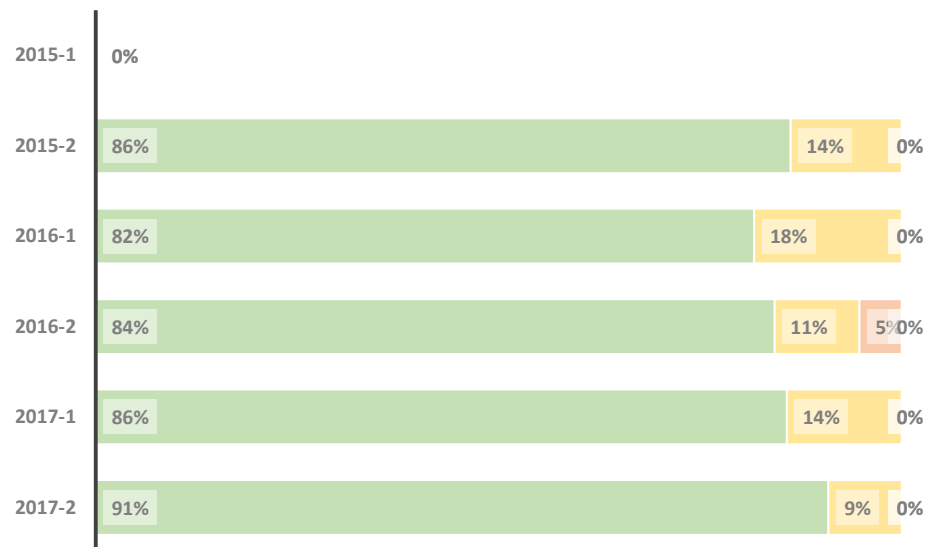
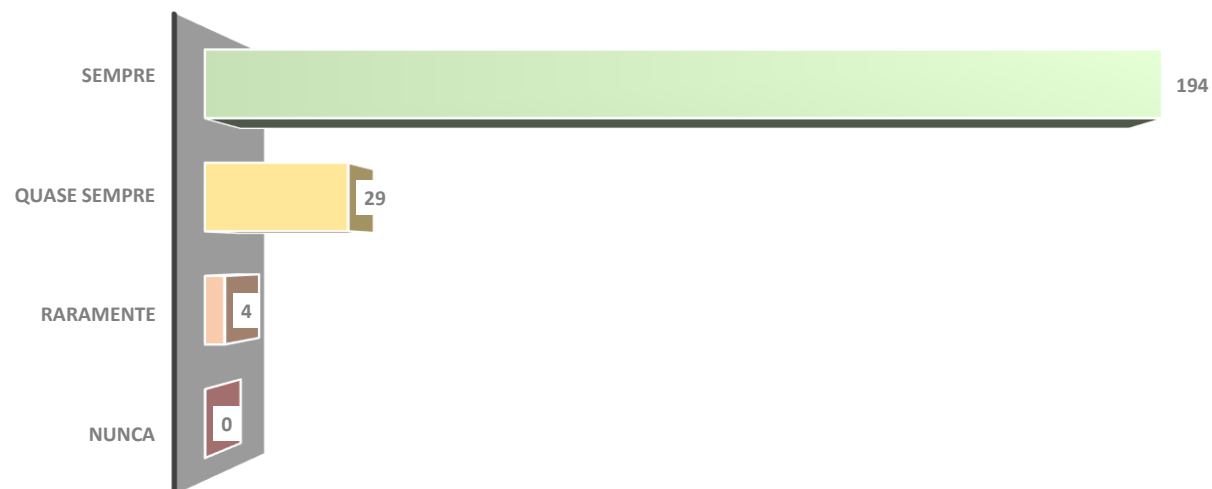
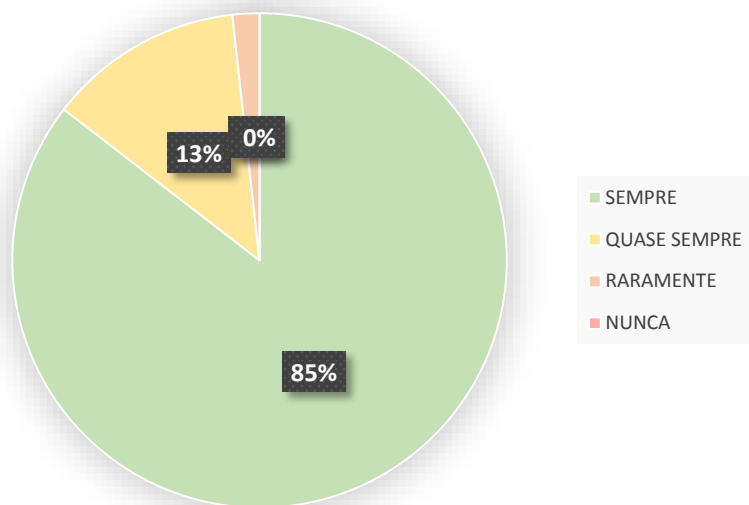


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



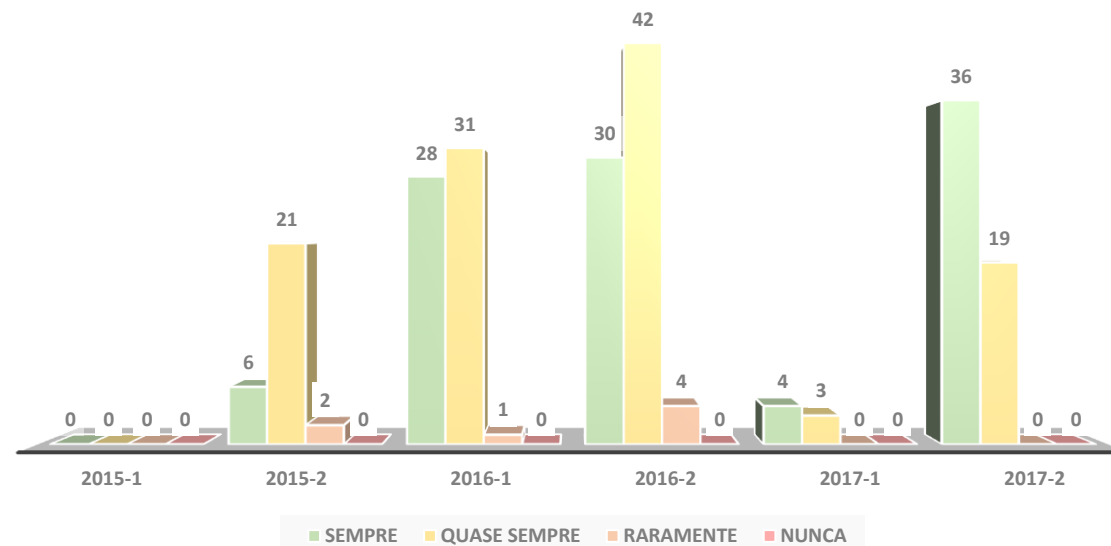
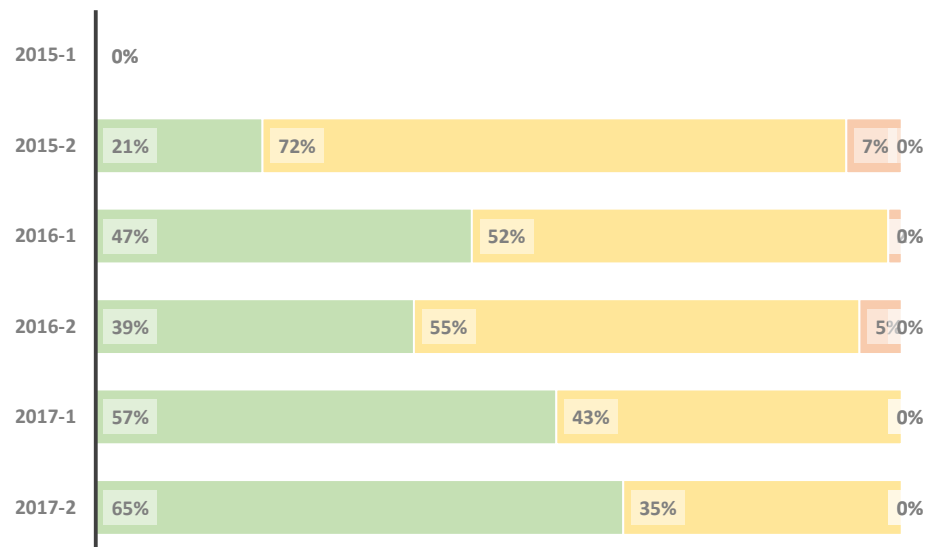
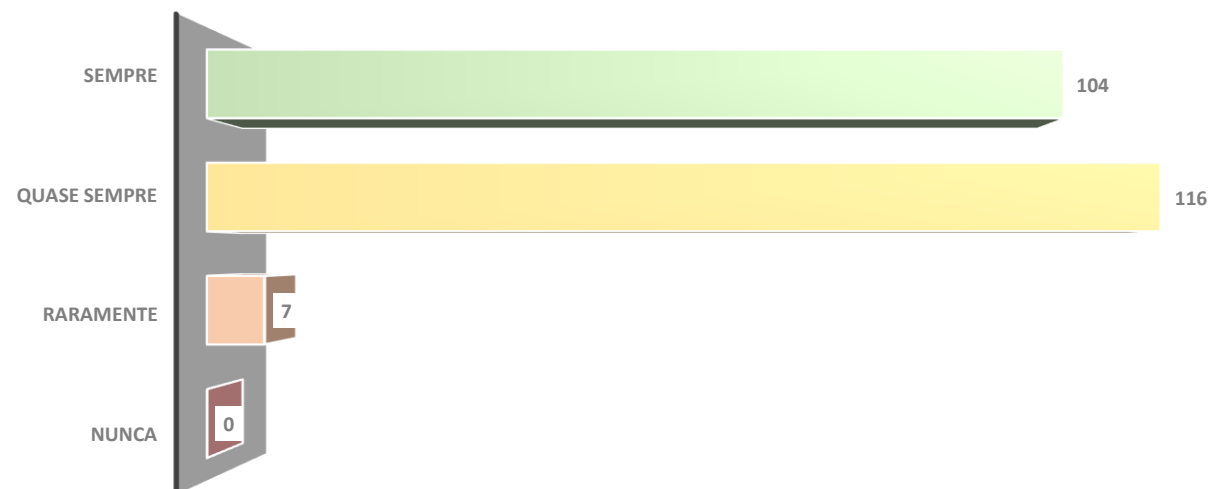
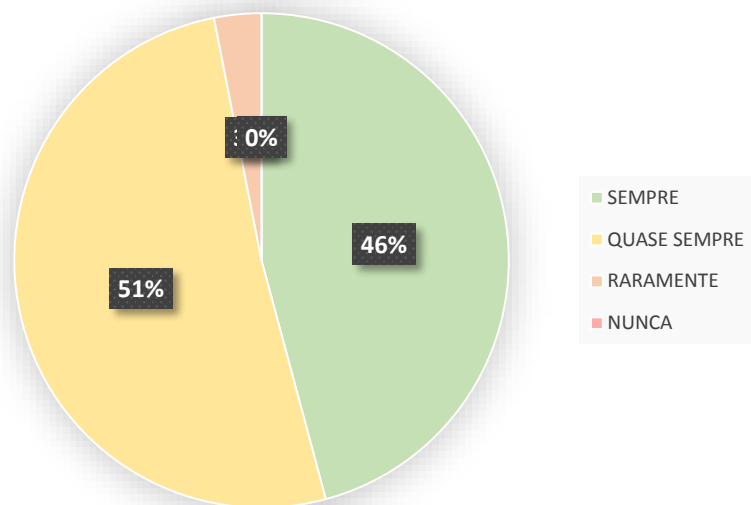


OS PROFESSORES: fazem chamada?



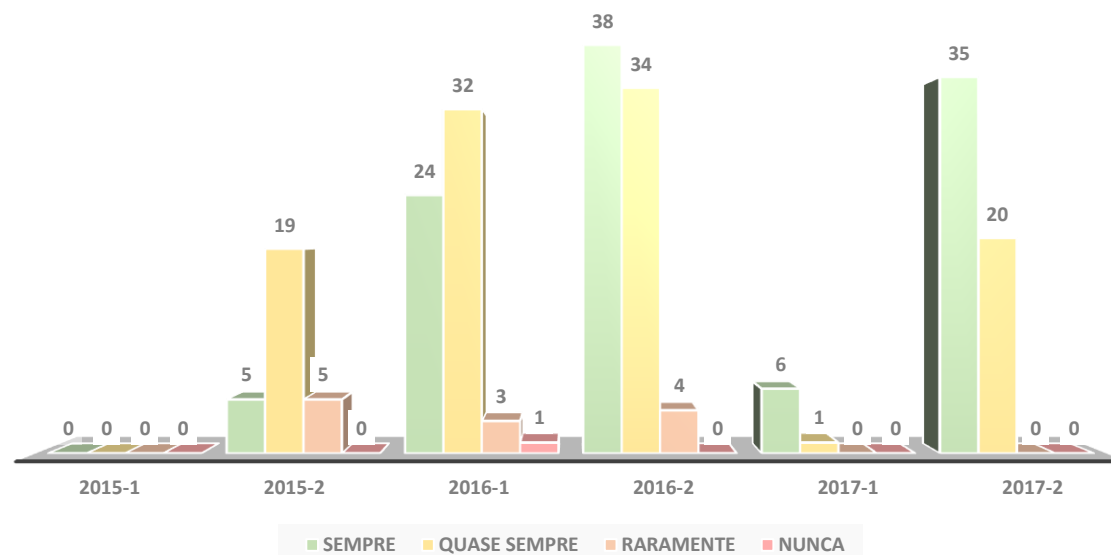
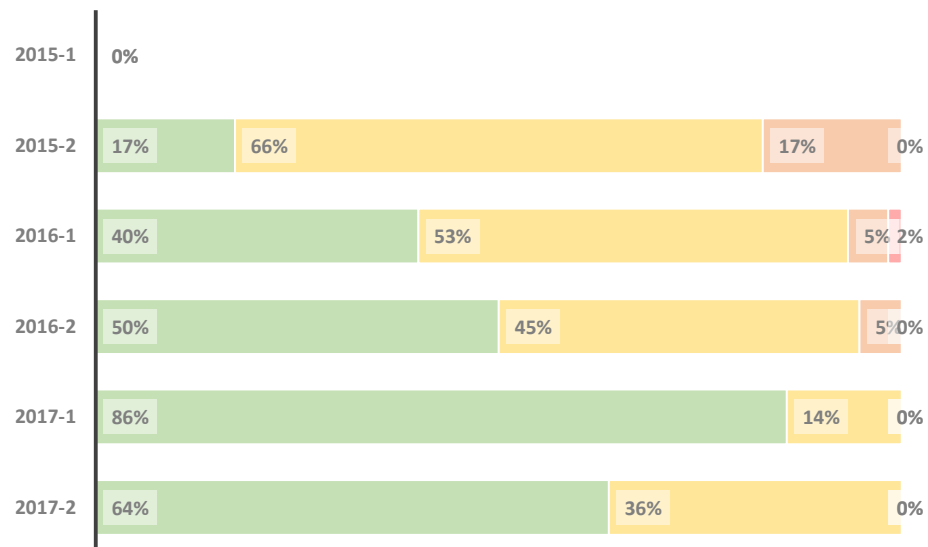
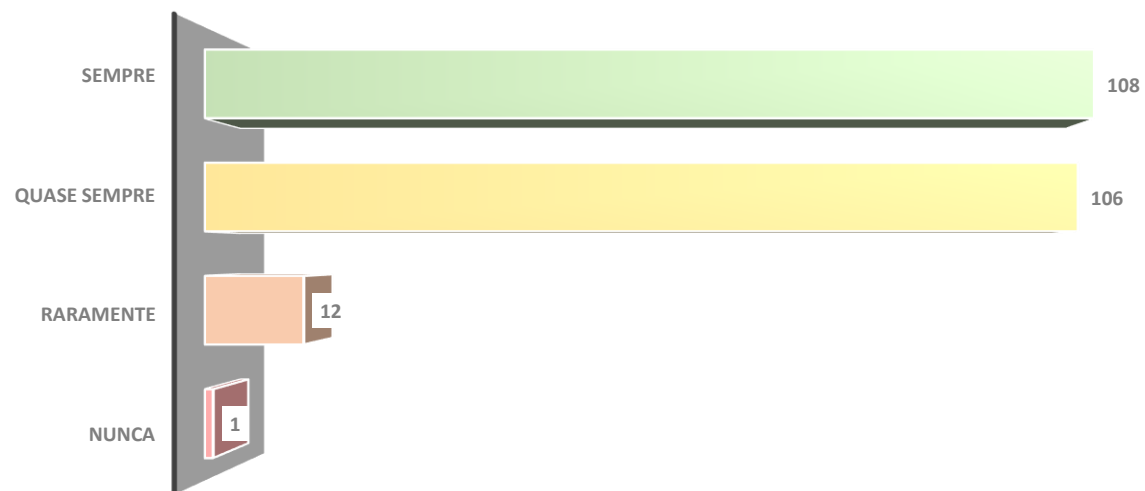
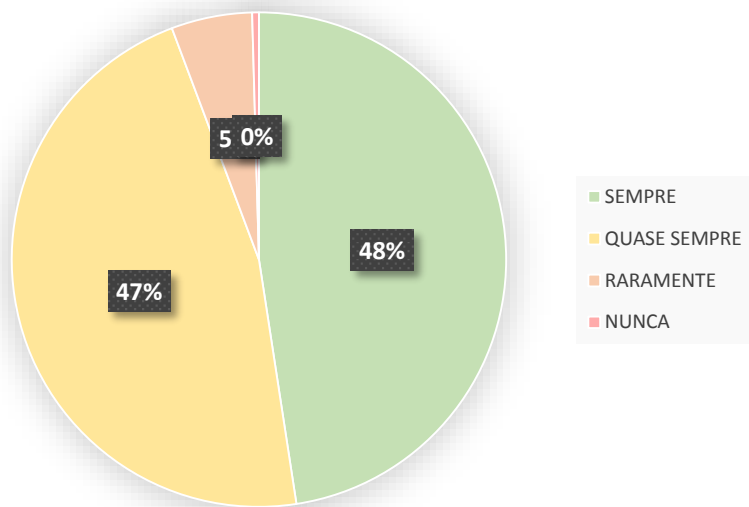


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



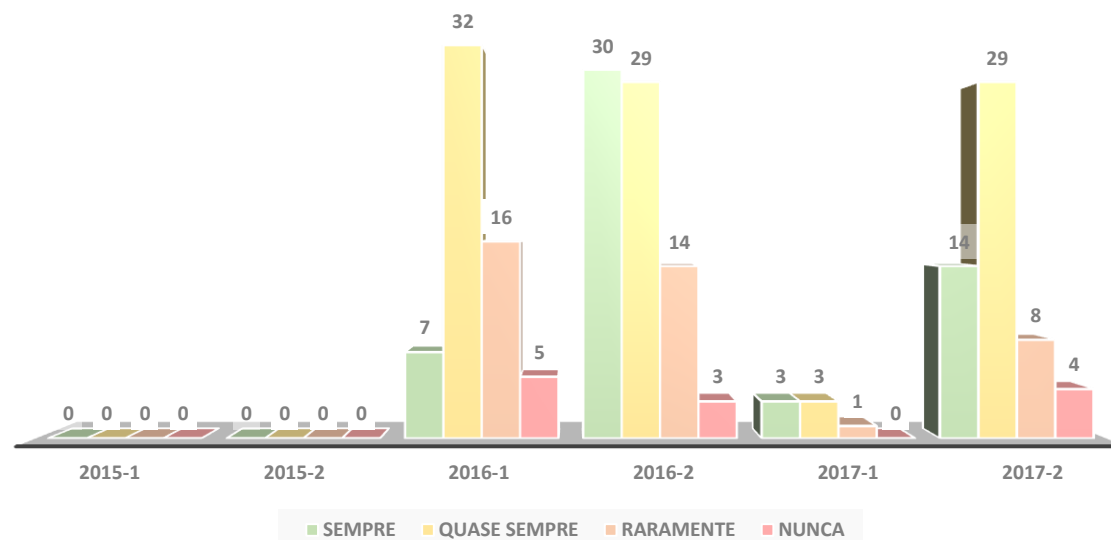
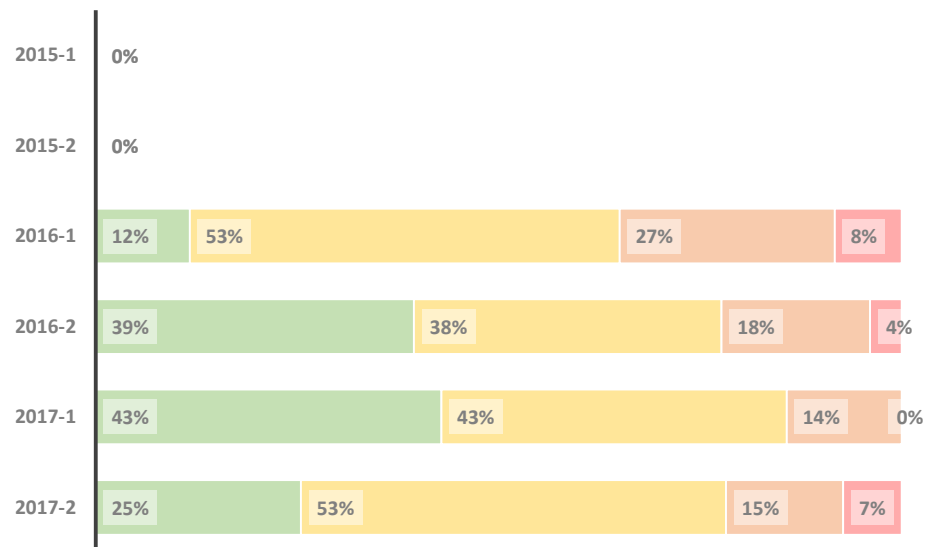
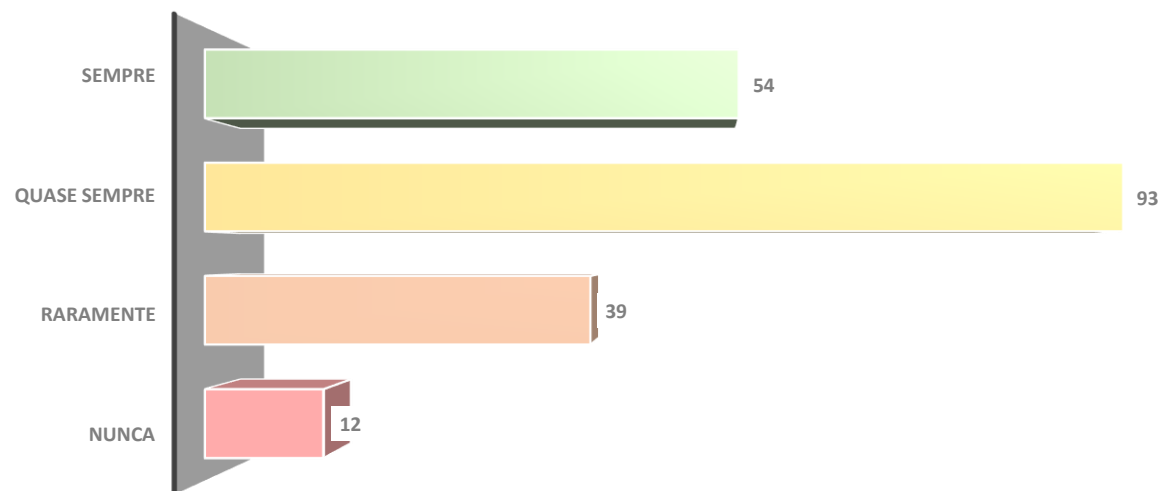
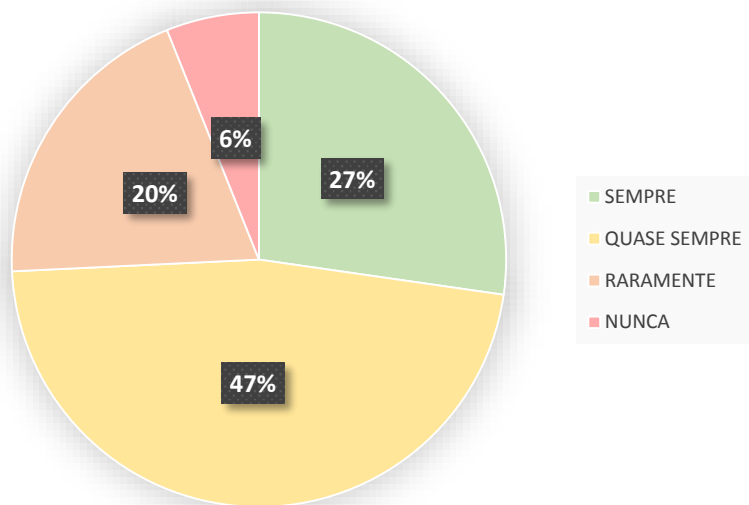


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



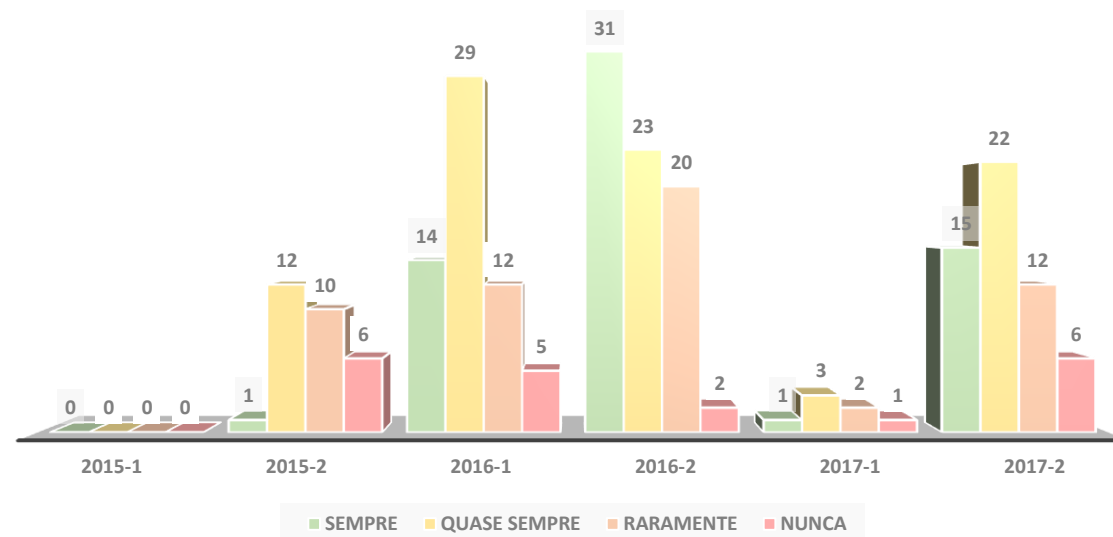
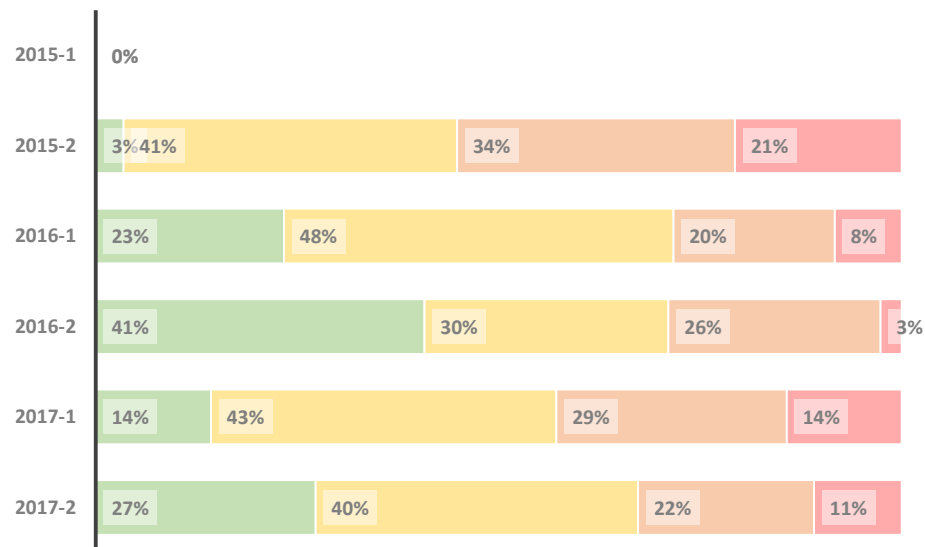
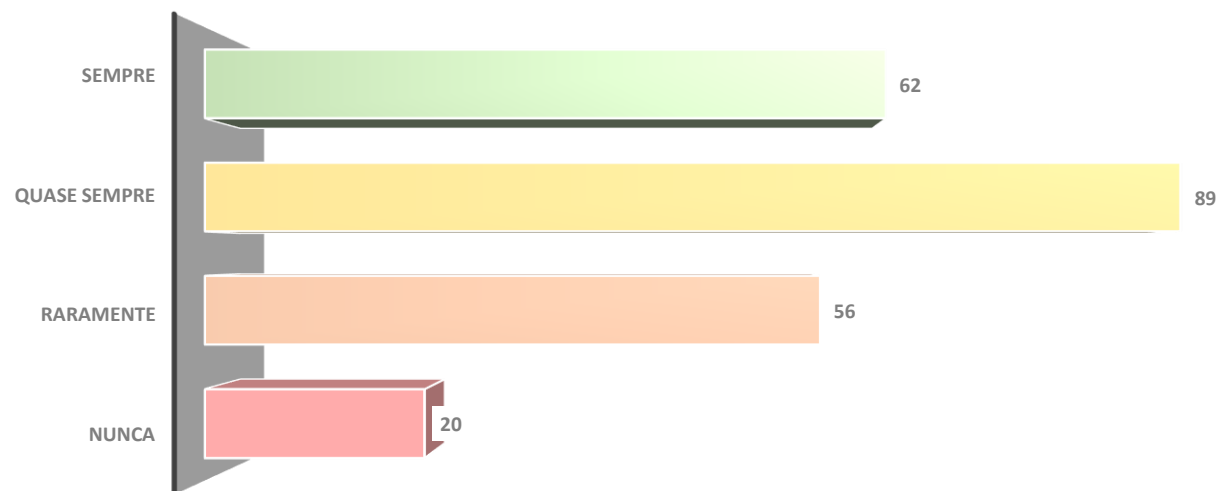
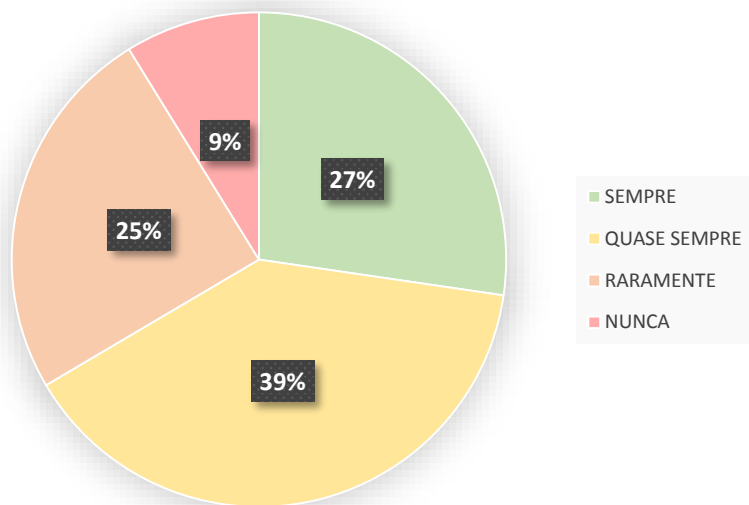


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



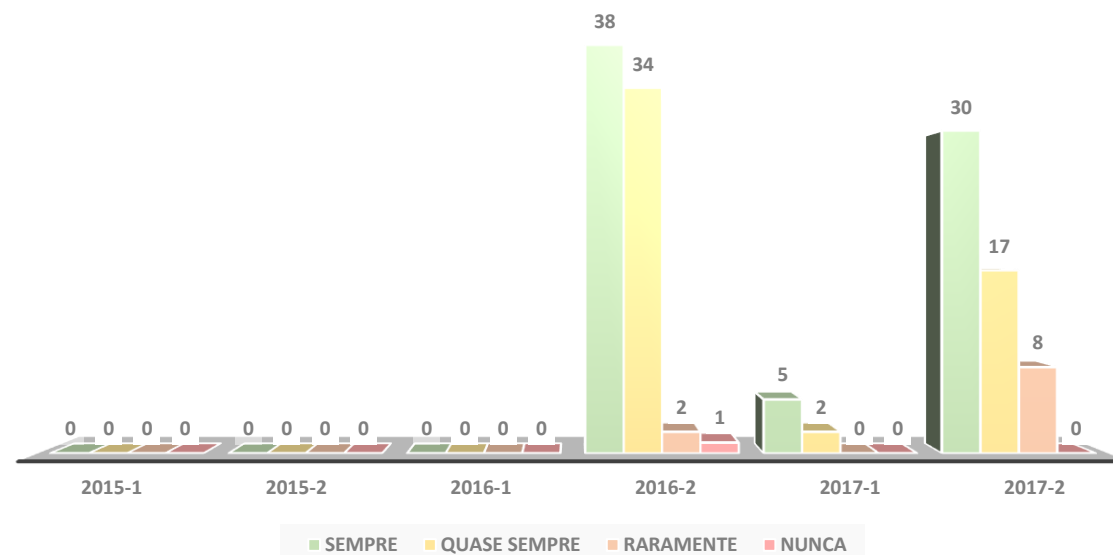
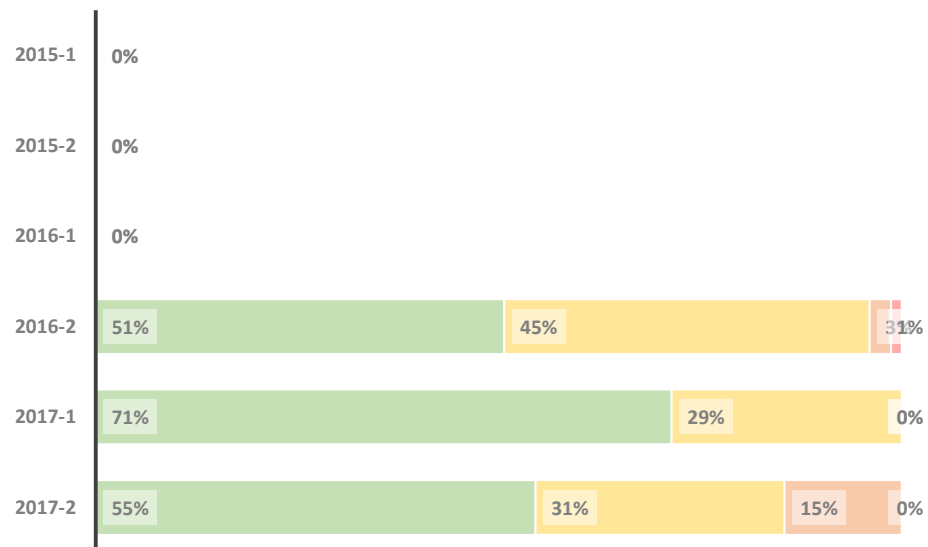
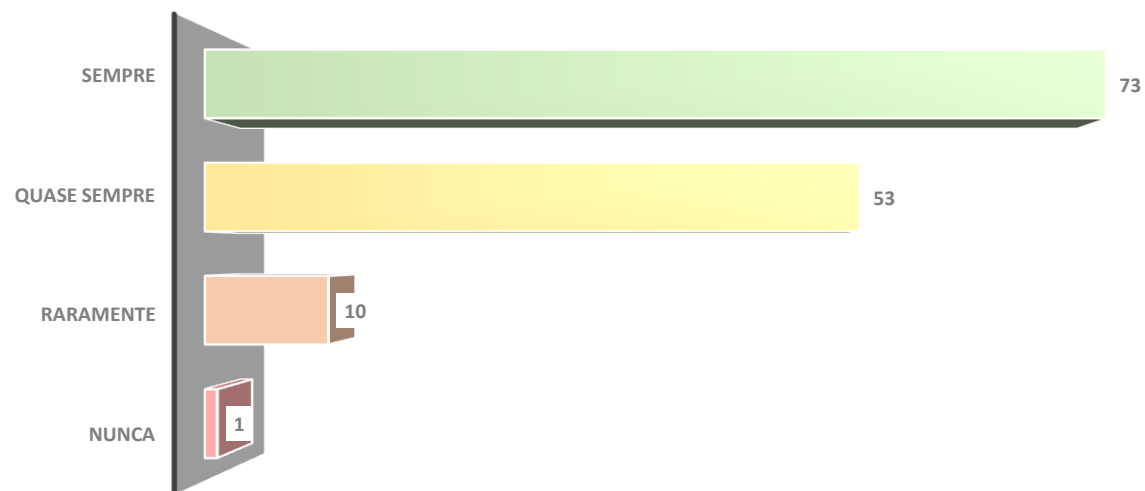
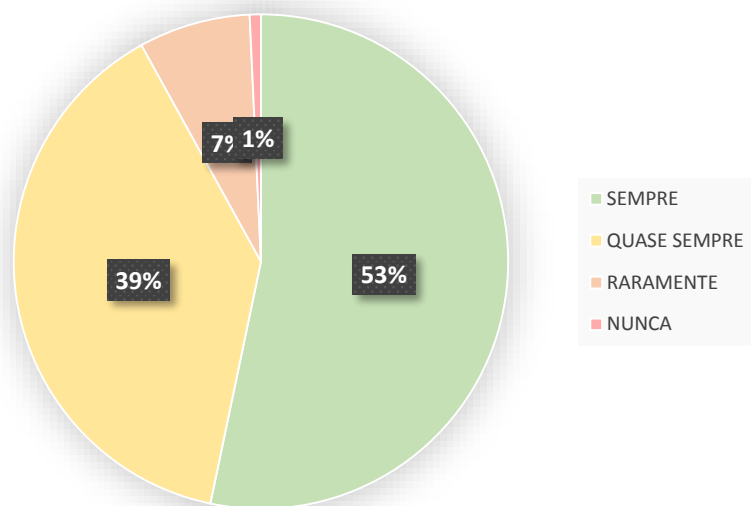


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



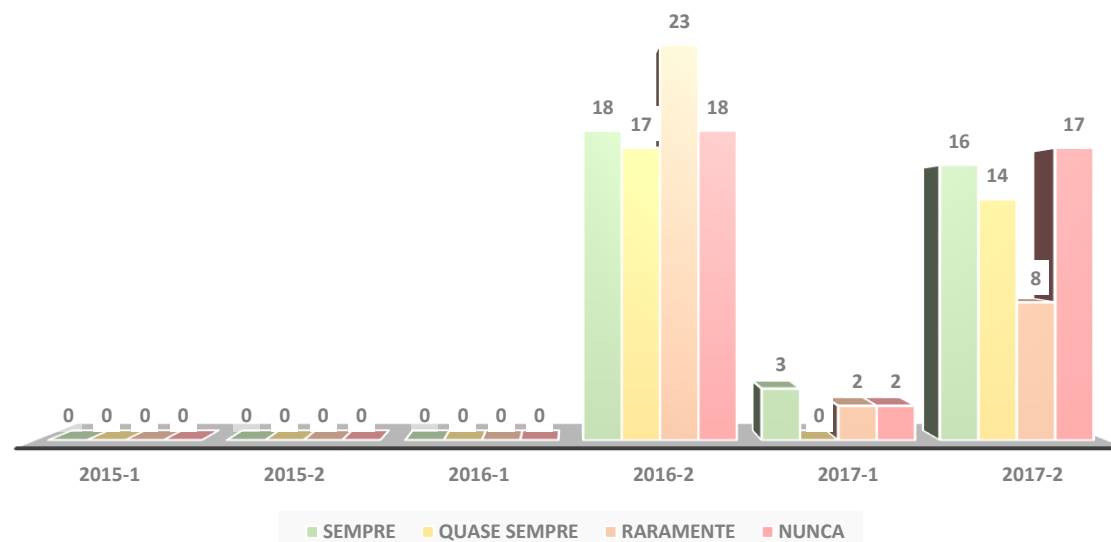
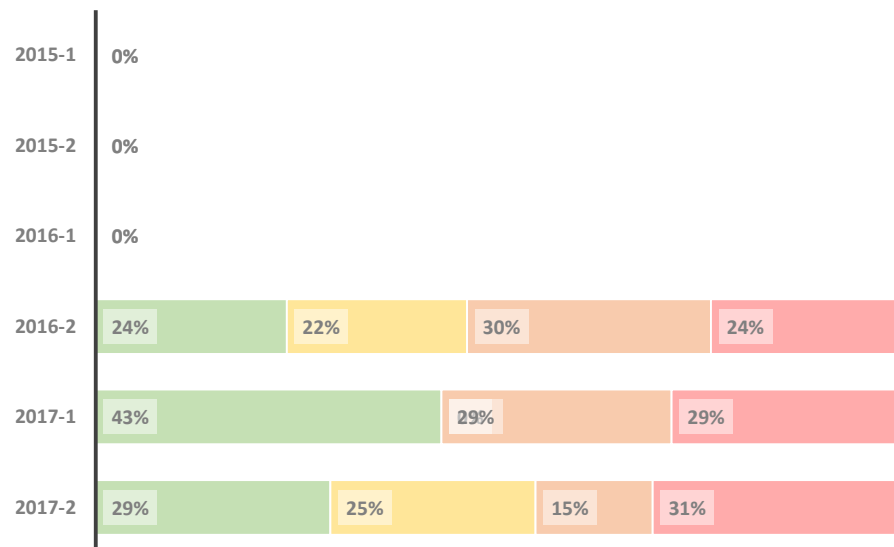
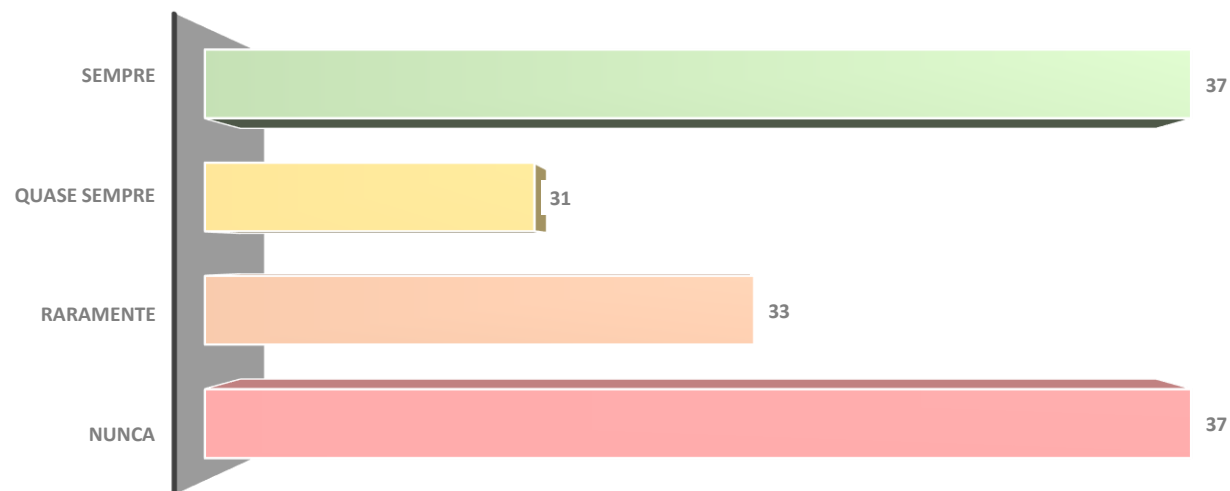
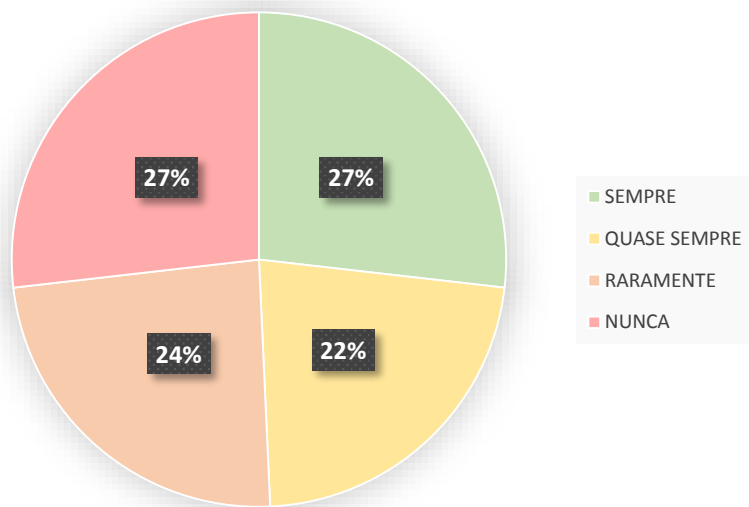


Você acessa o aluno online frequentemente?



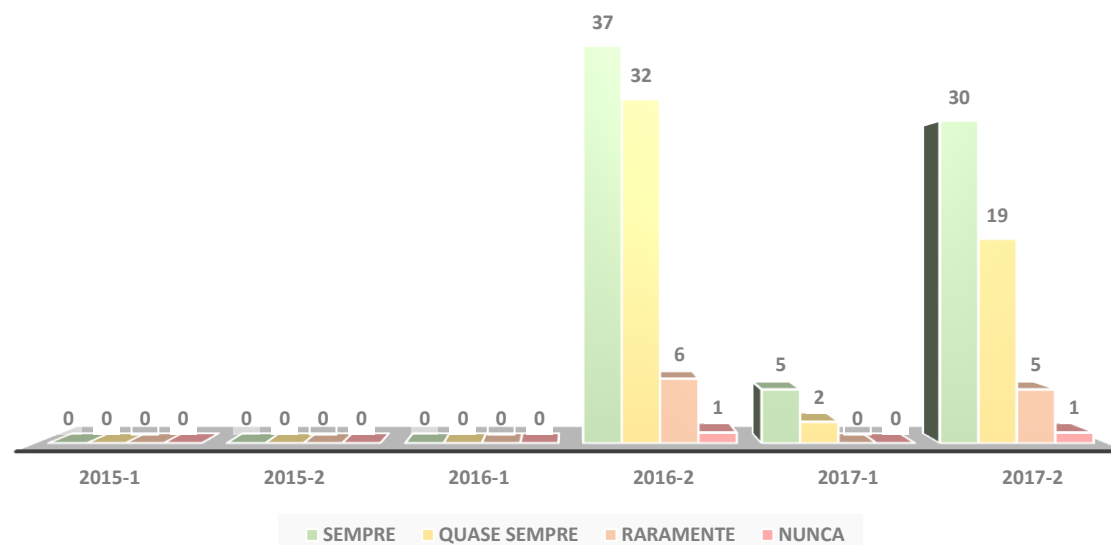
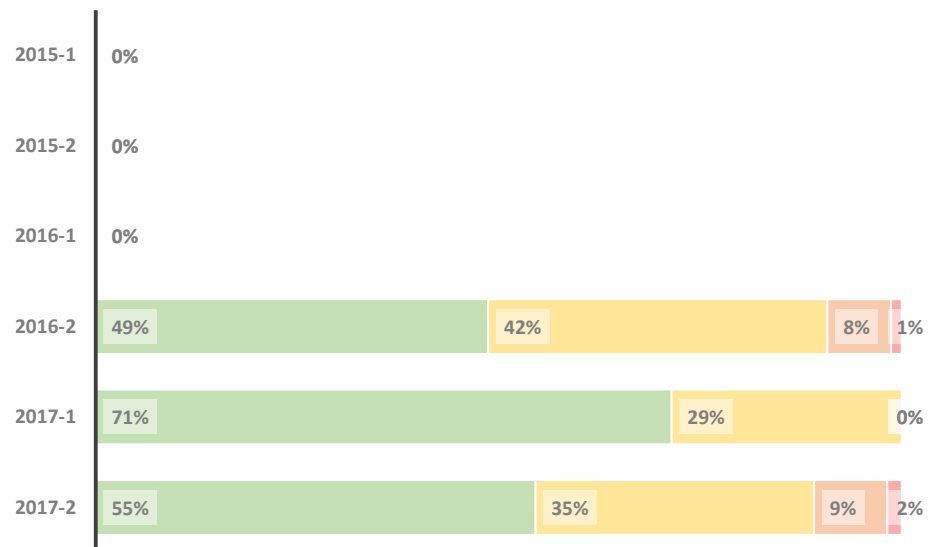
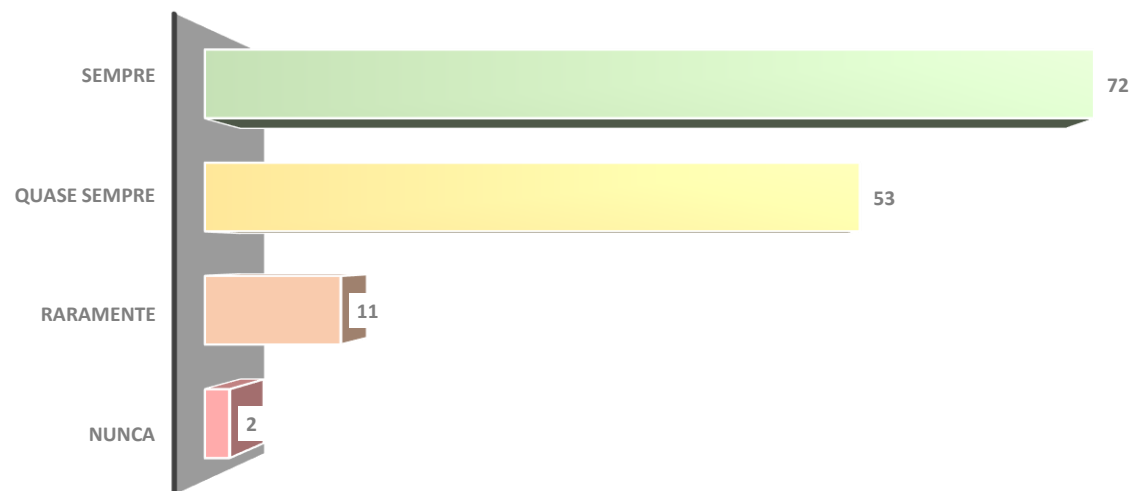
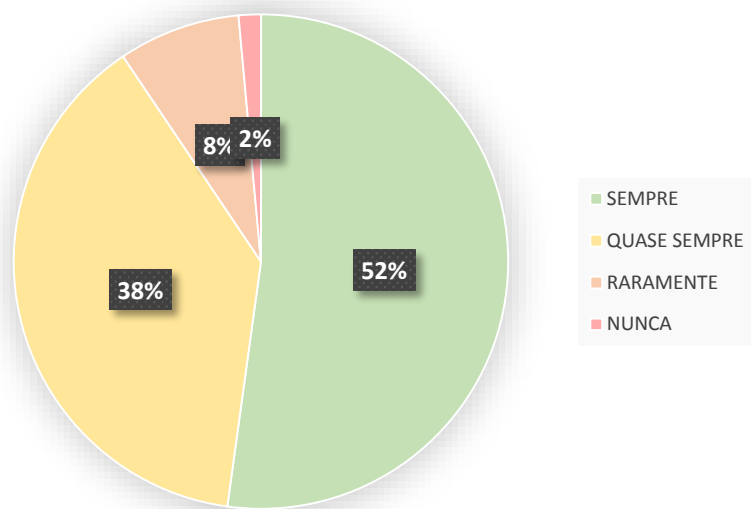


Você acessa o Office365 (email) frequentemente?



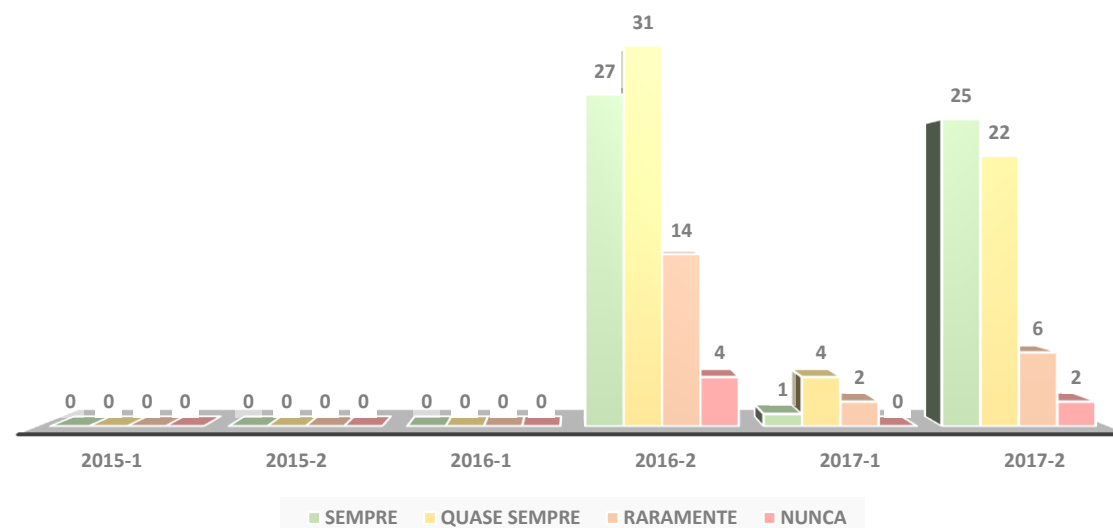
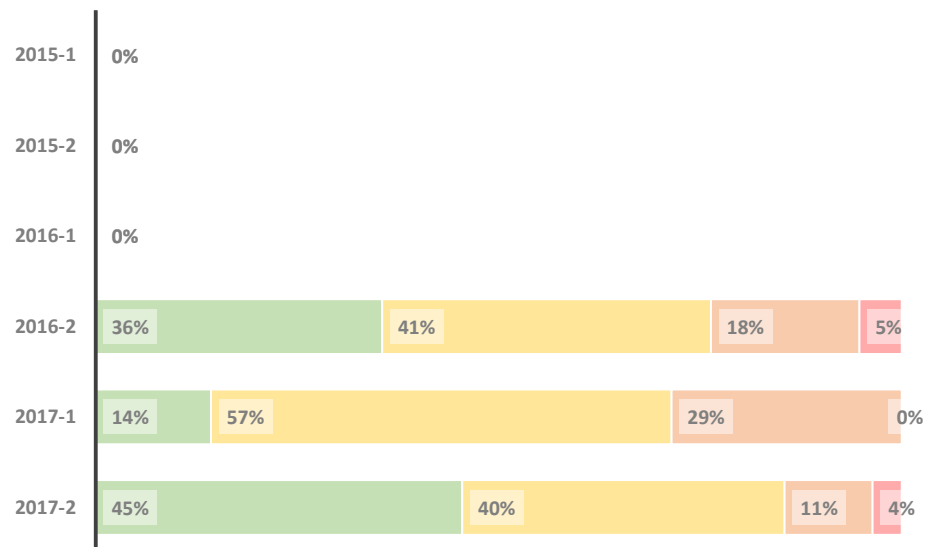
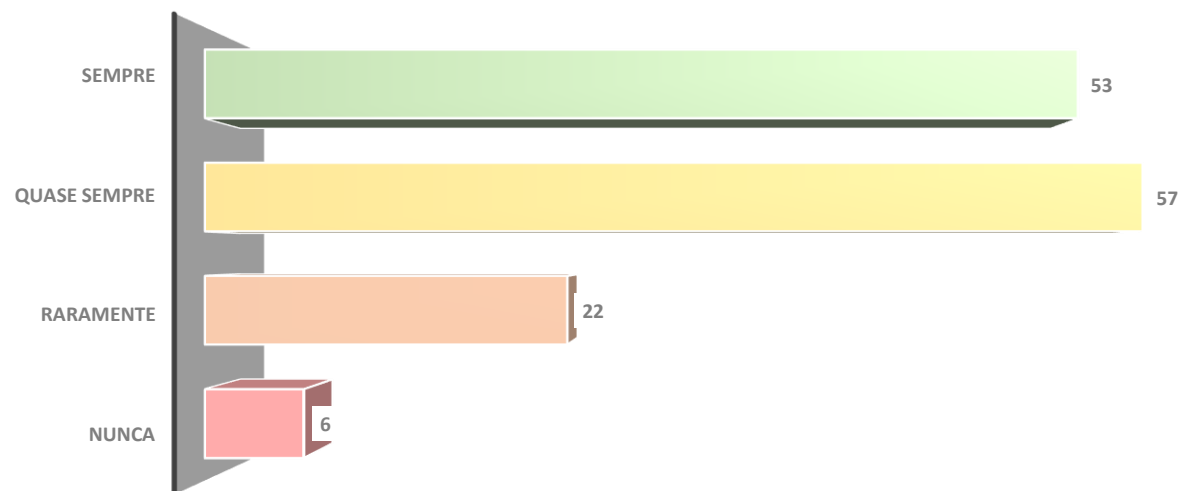
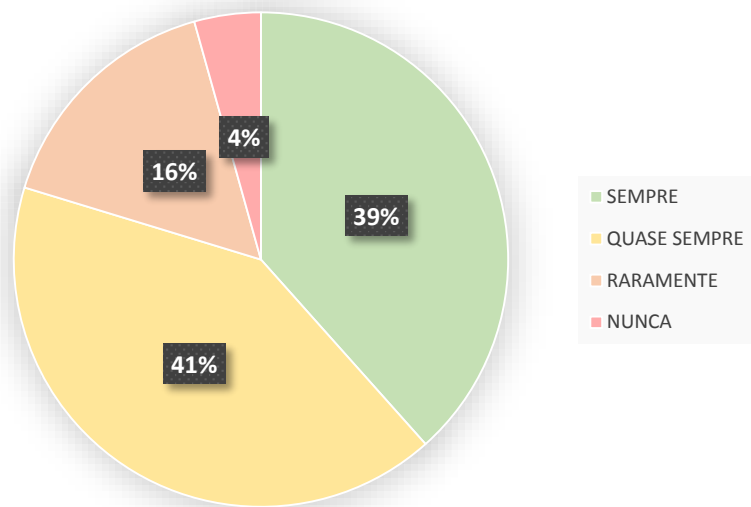


Você acessa o portal frequentemente?



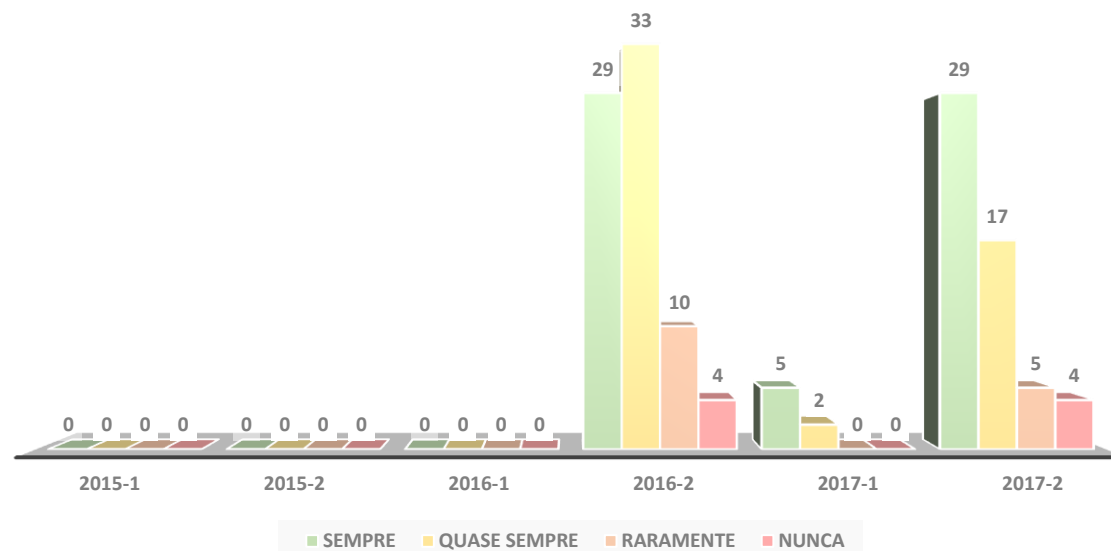
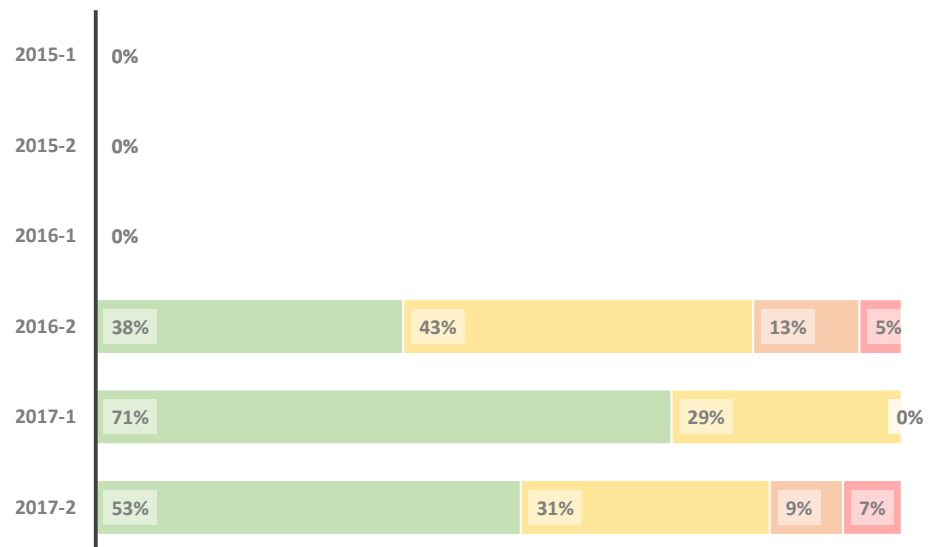
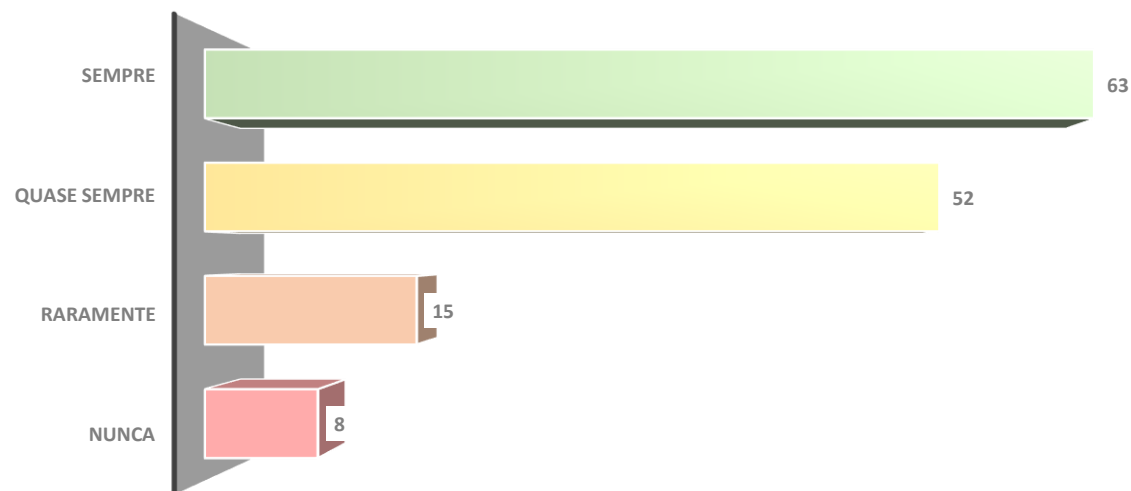
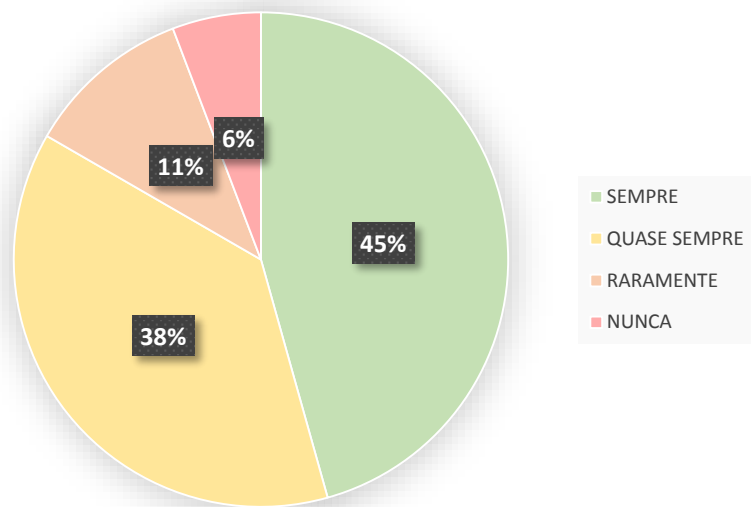


Você se sente apto para utilizar os recursos de TI?



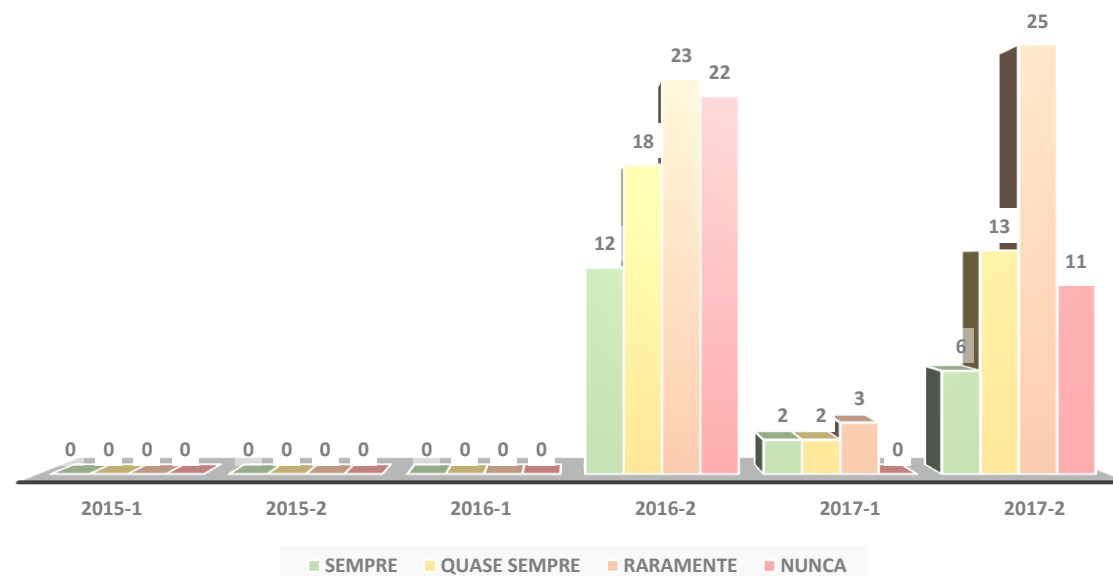
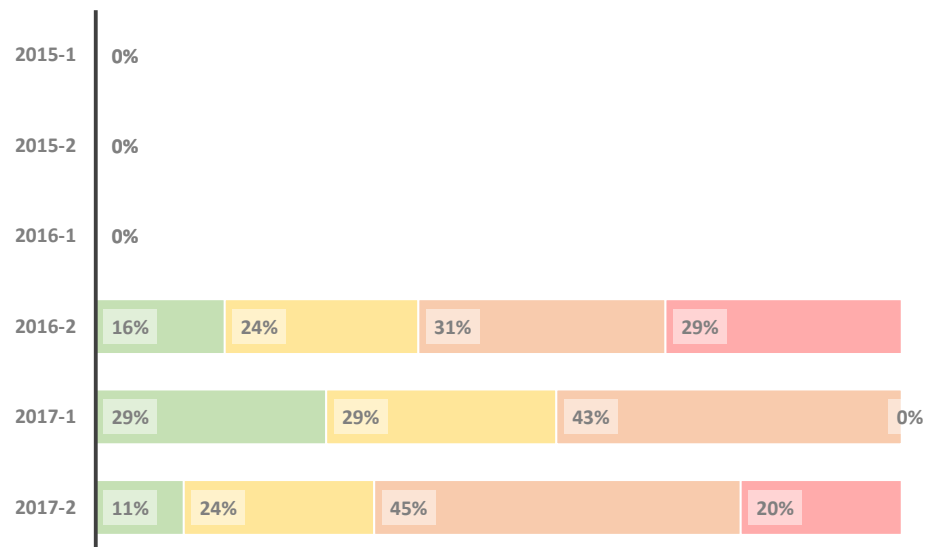
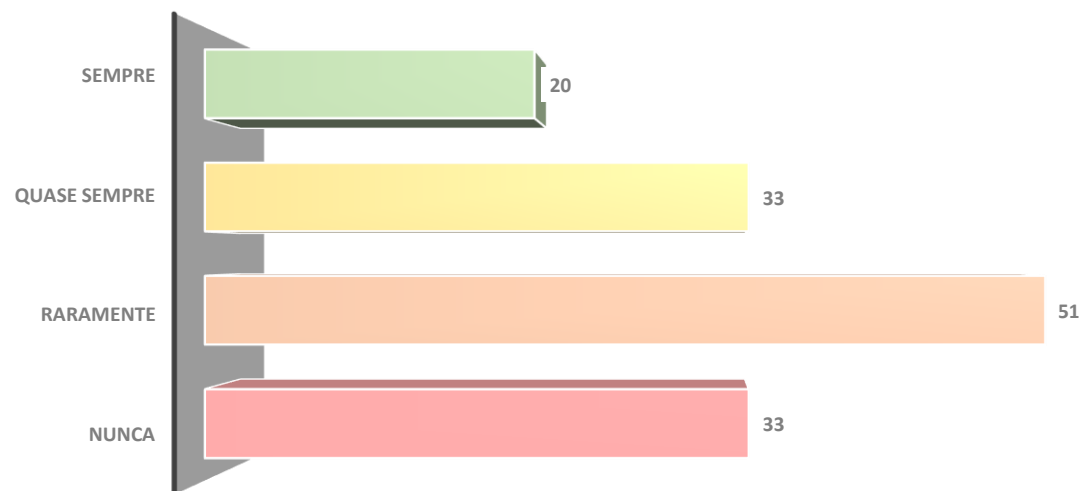
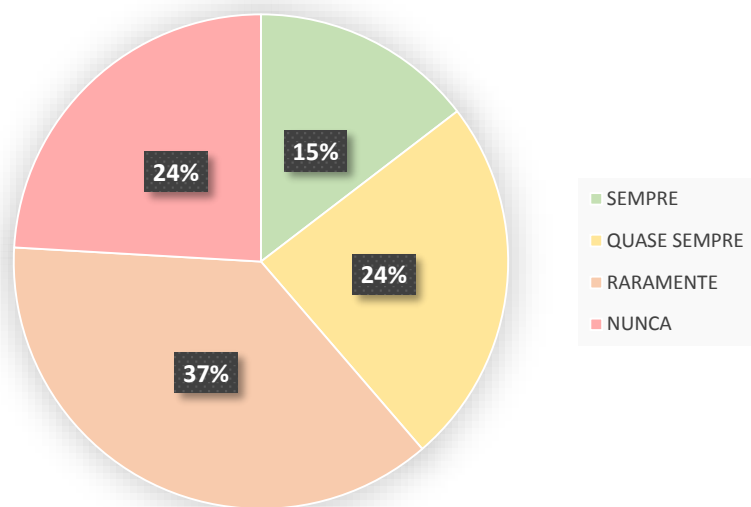


Você utiliza o Moodlerooms (AVA) frequentemente?



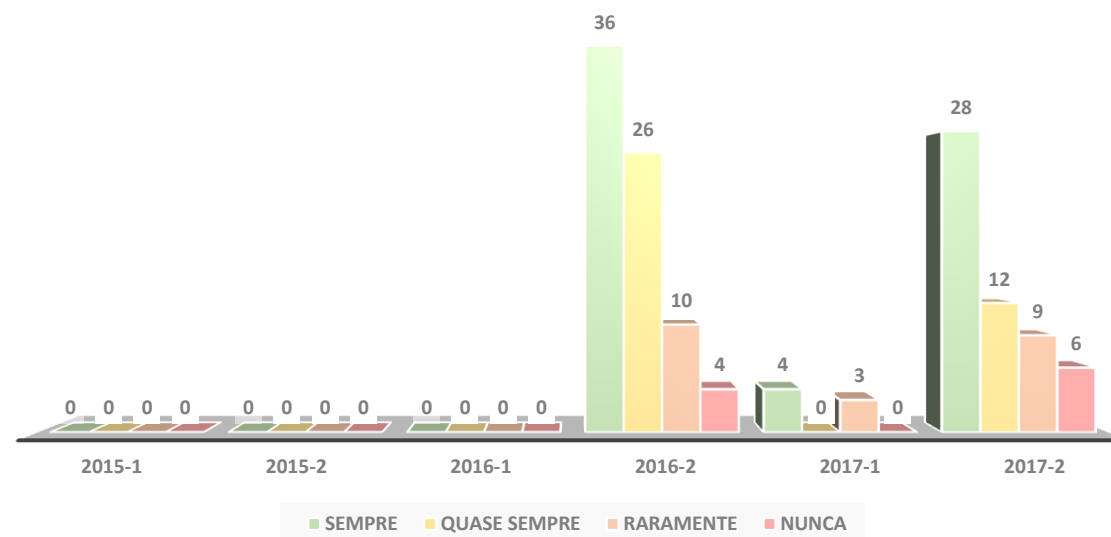
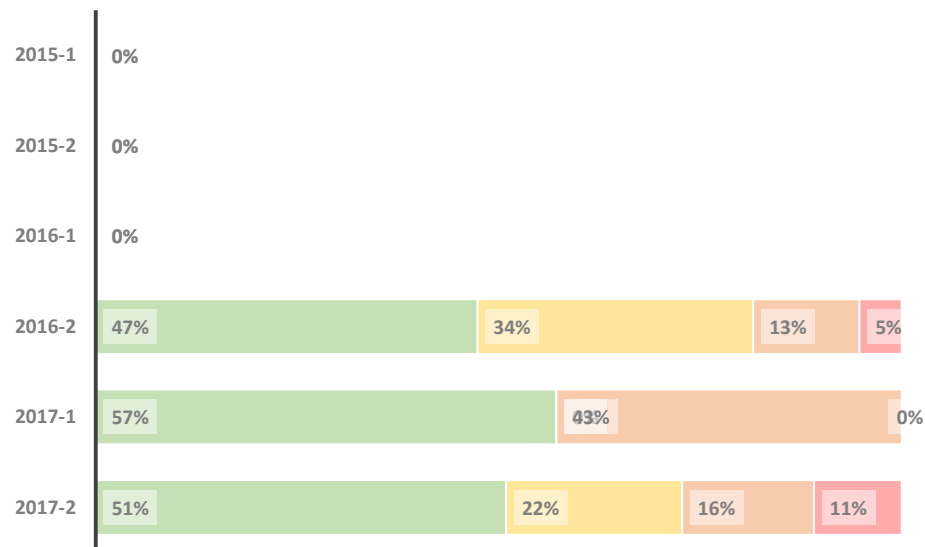
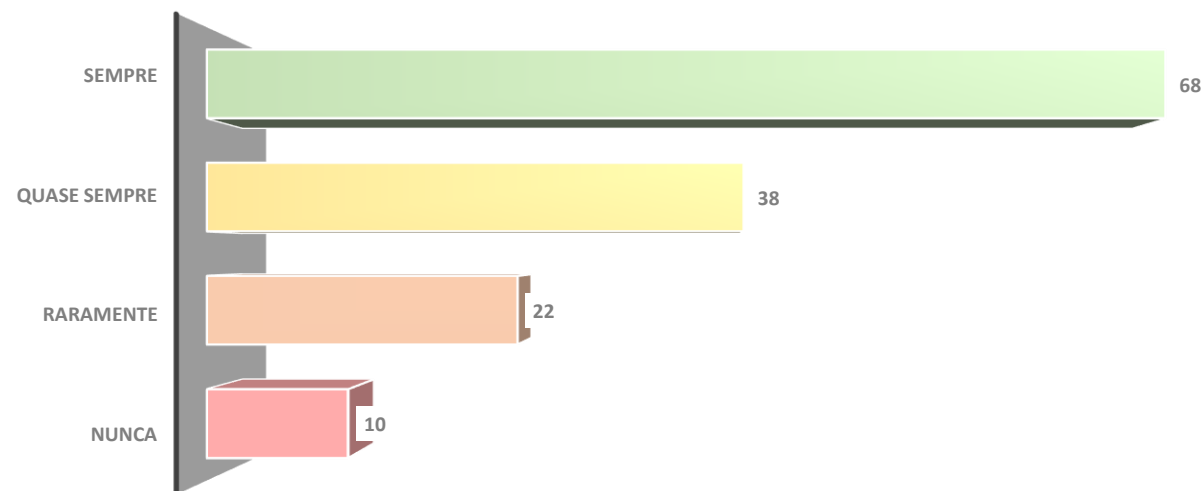
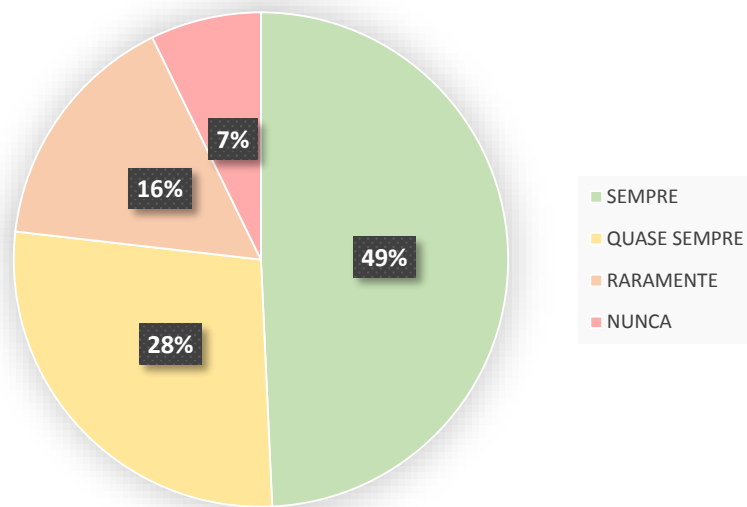


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



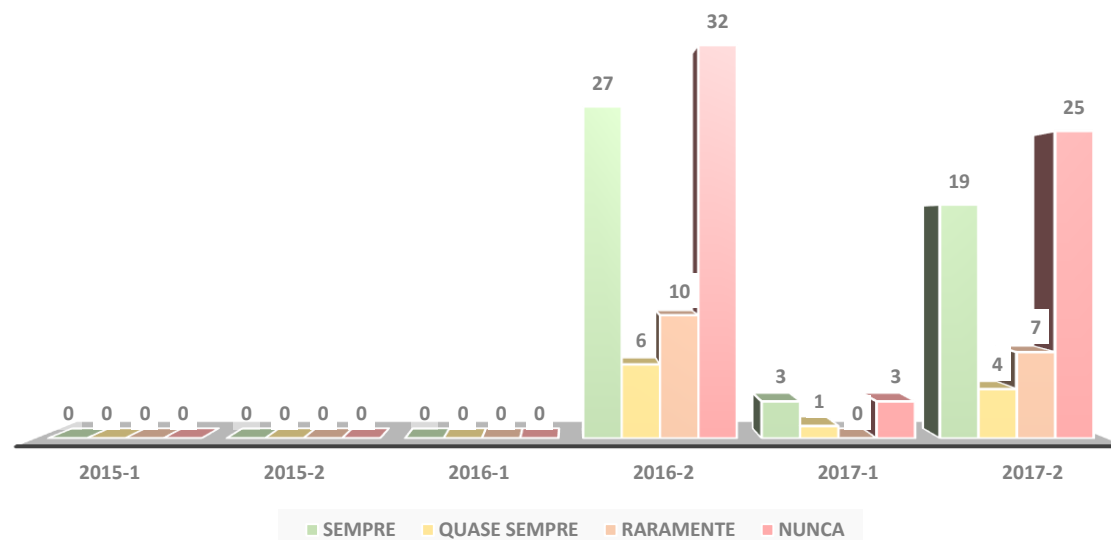
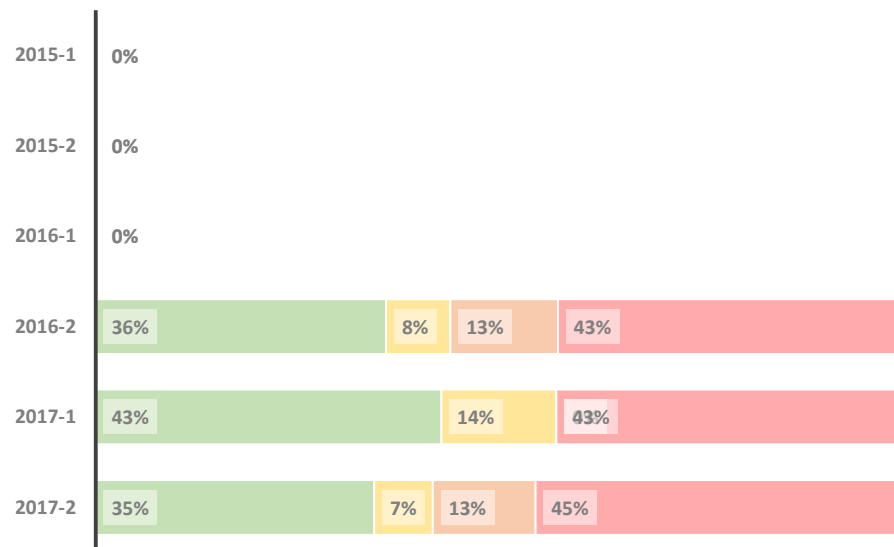
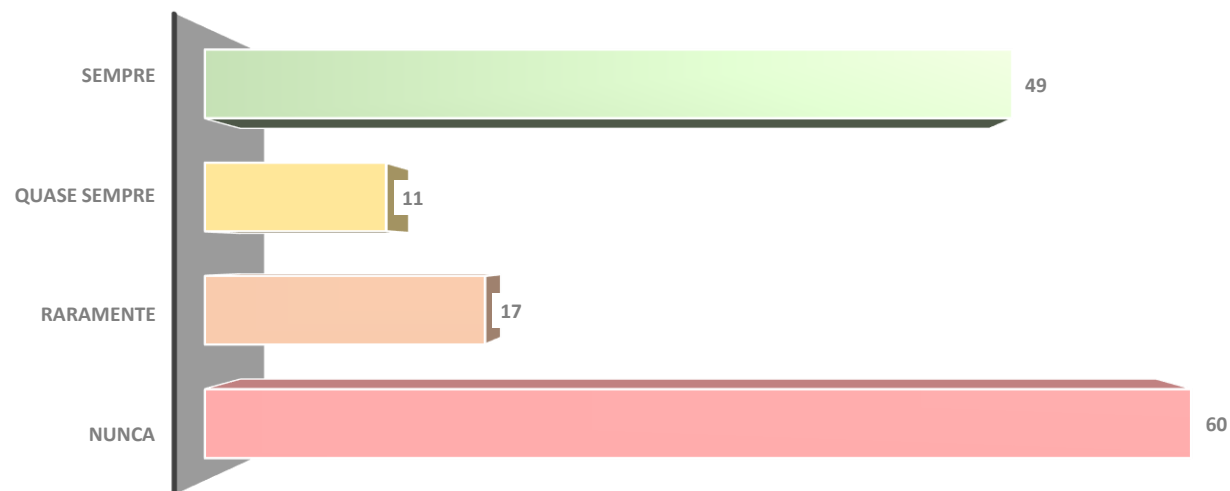
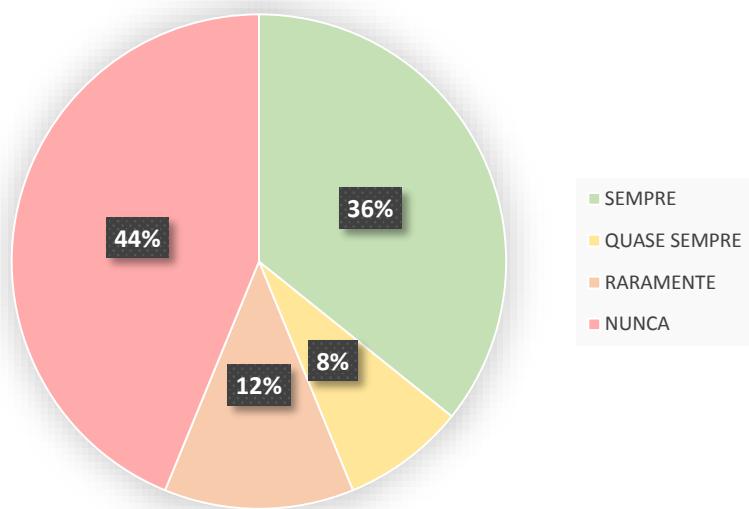


Você utiliza o recurso de internet frequente?



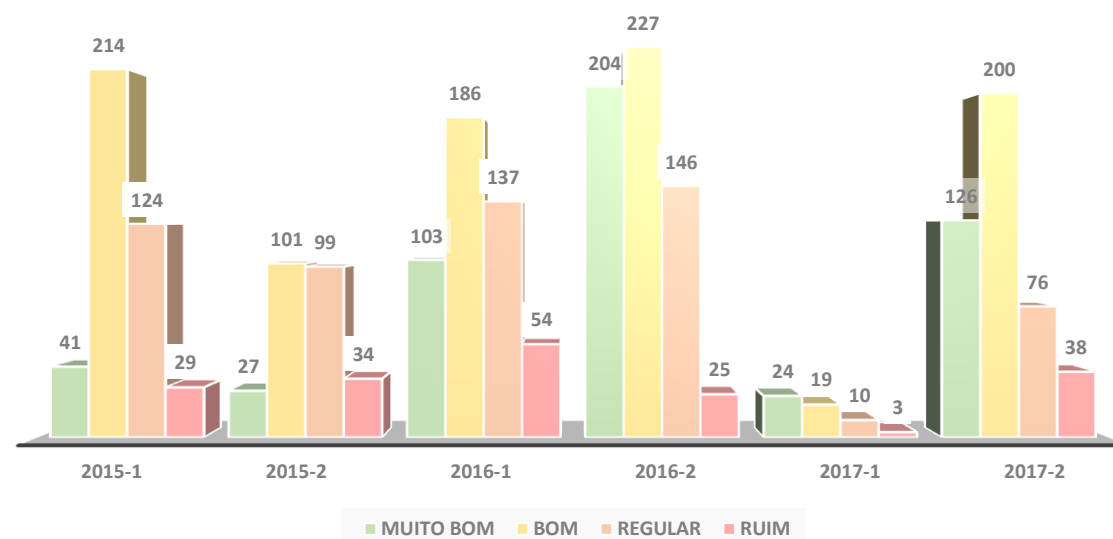
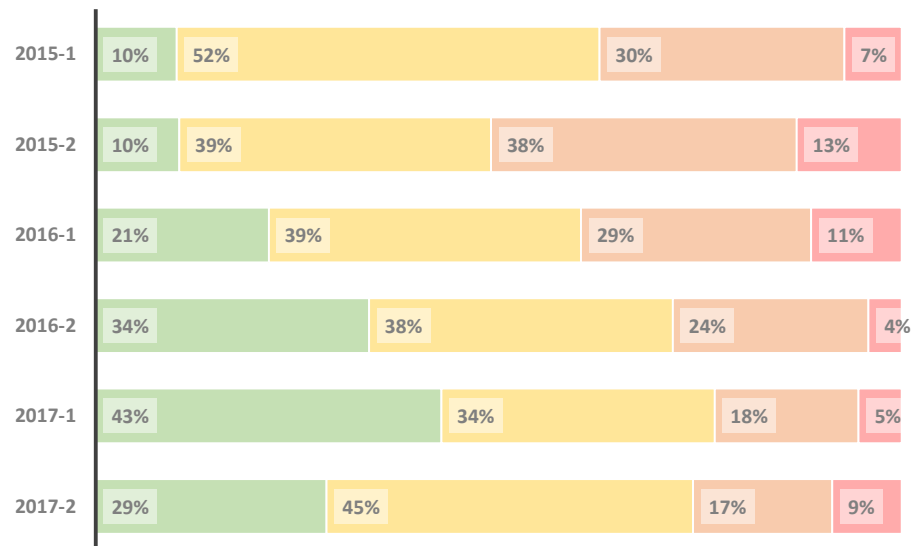
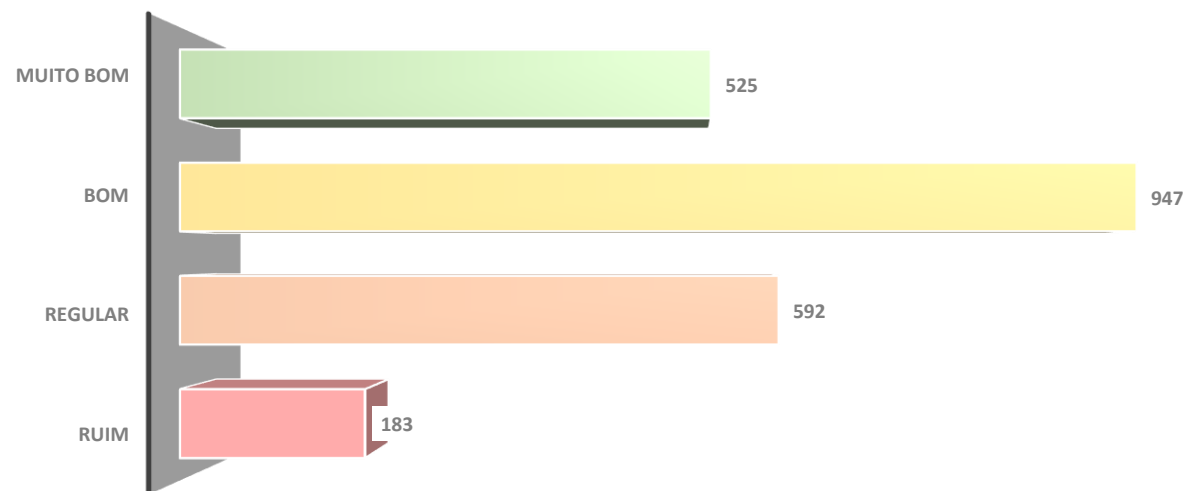
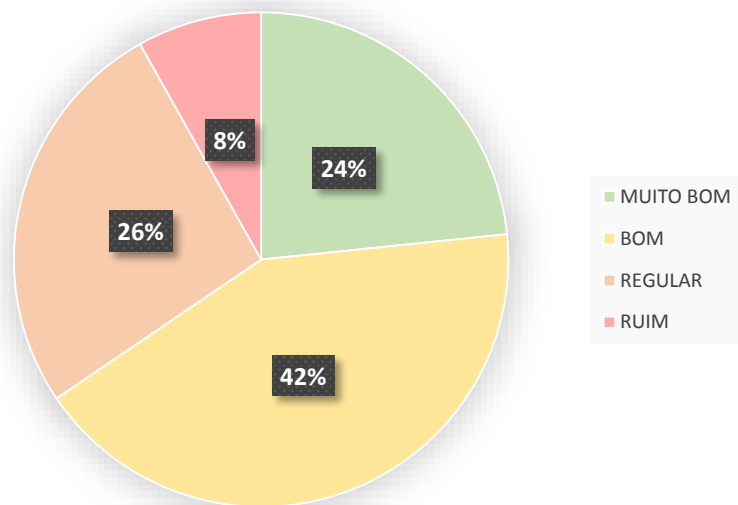


Você utiliza o recurso de WIFI frequentemente?



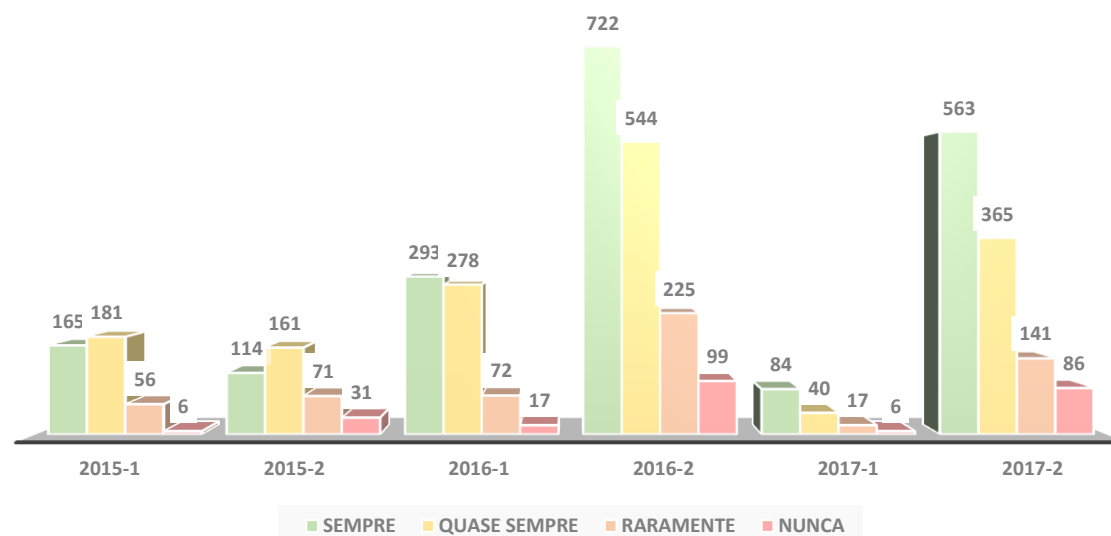
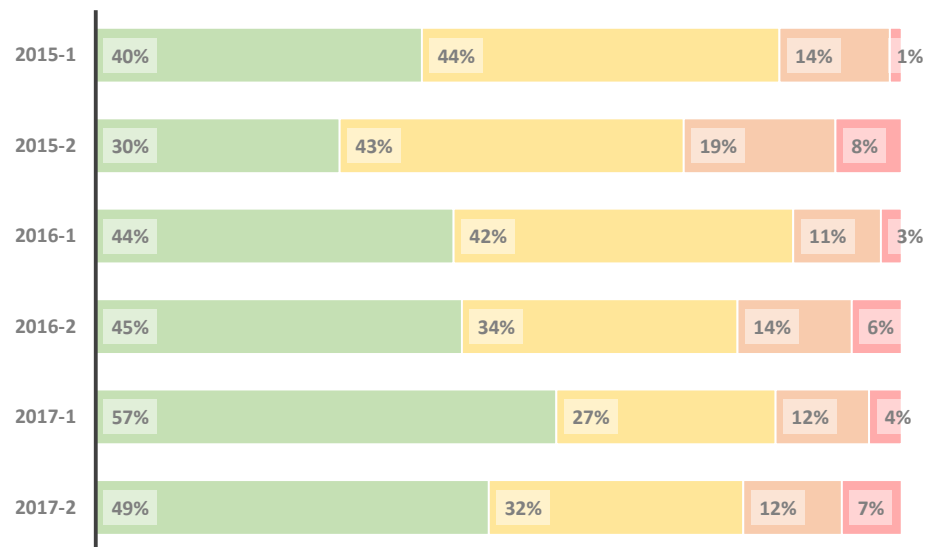
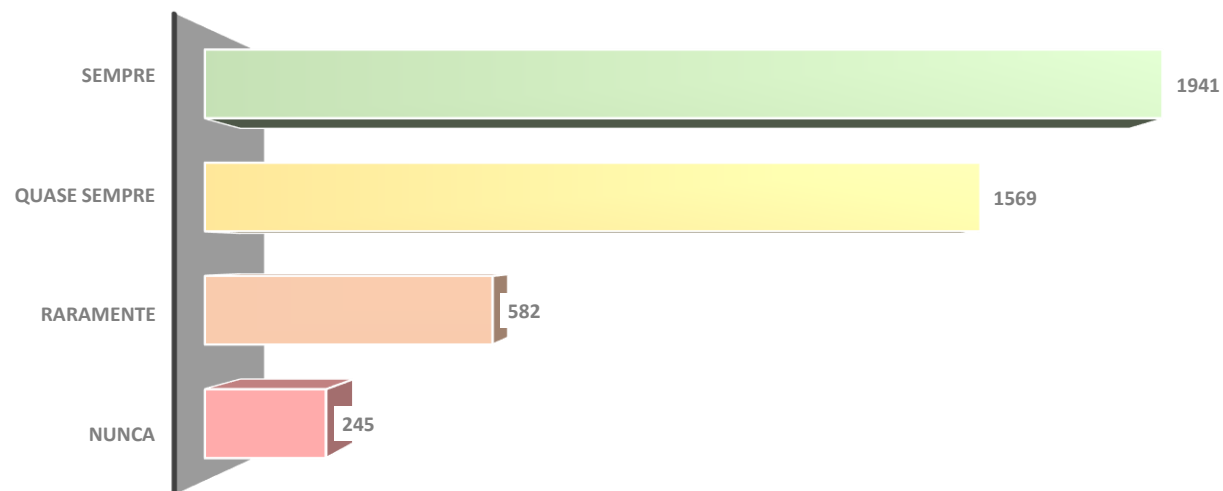
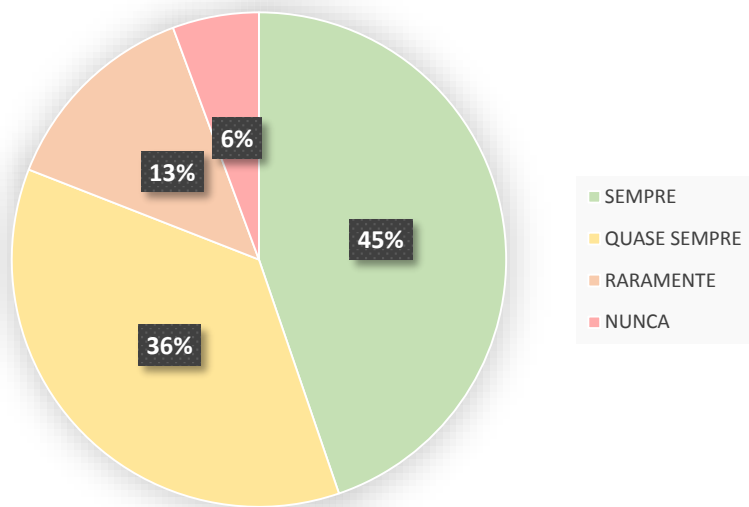


QUESTÕES OBJETIVAS - Qualitativas



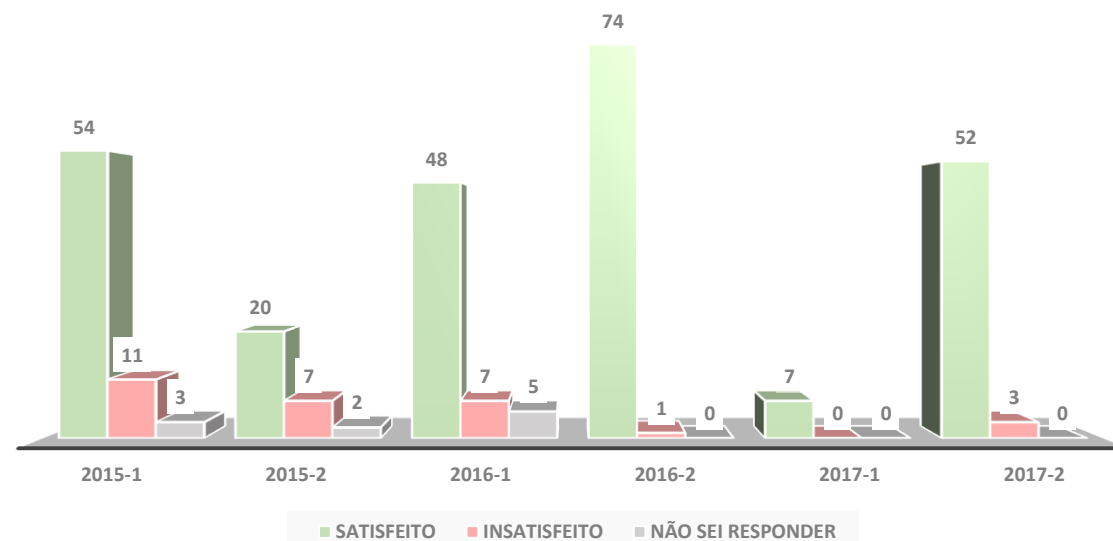
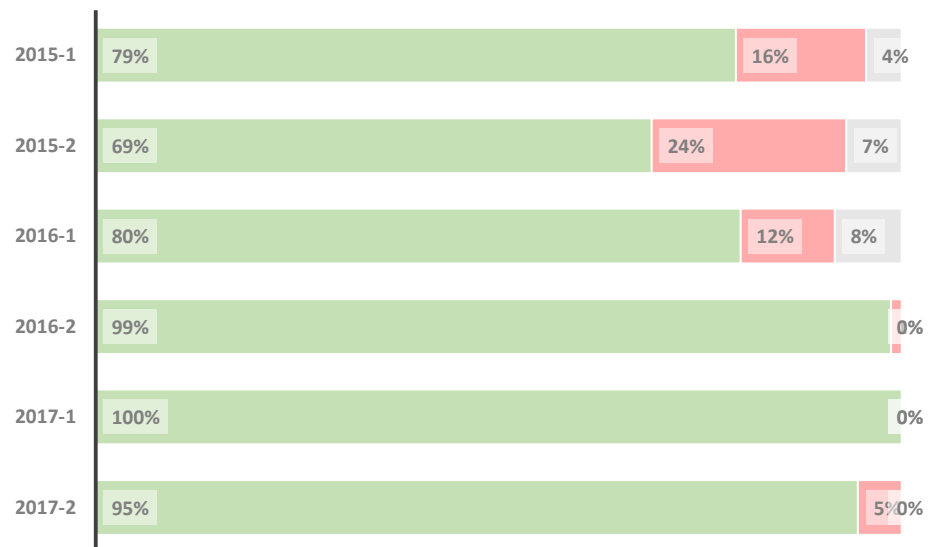
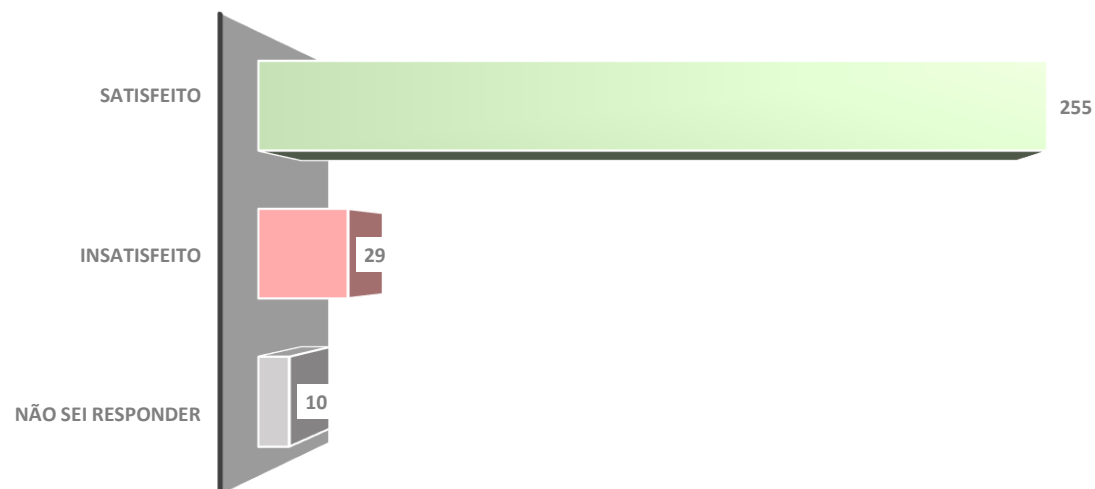
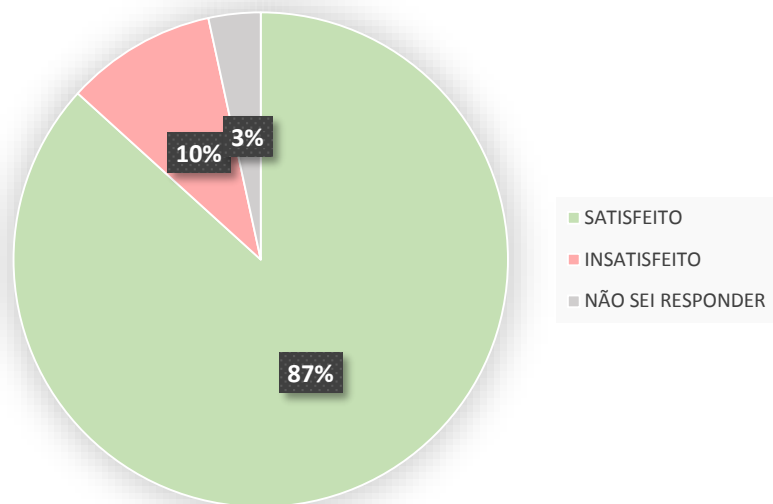


QUESTÕES OBJETIVAS - Periodicidade



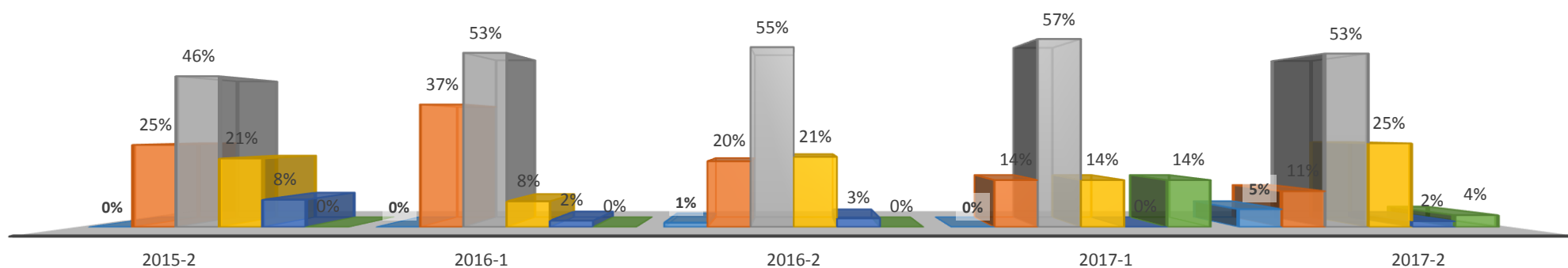
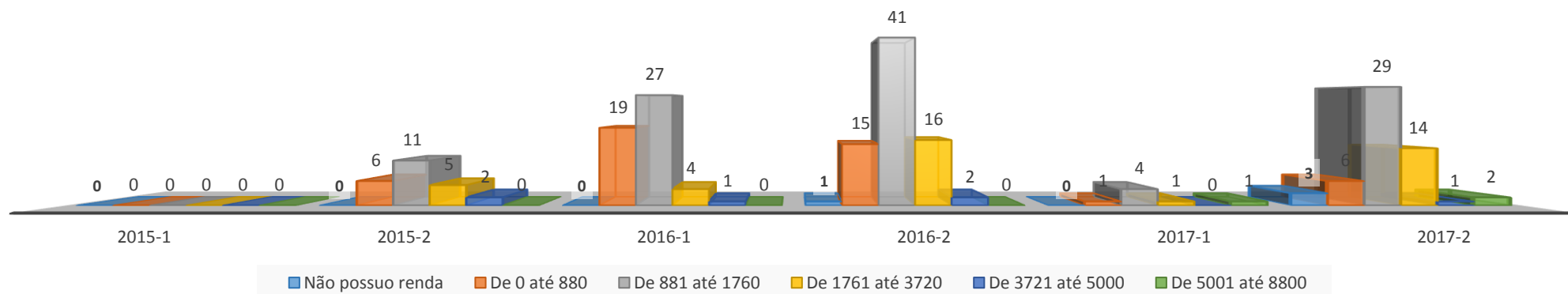
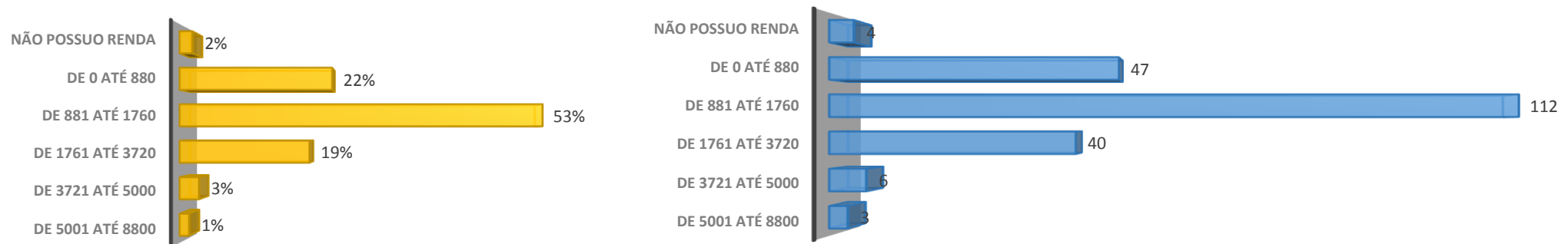


O CURSO - Em relação ao seu curso, você se considera:



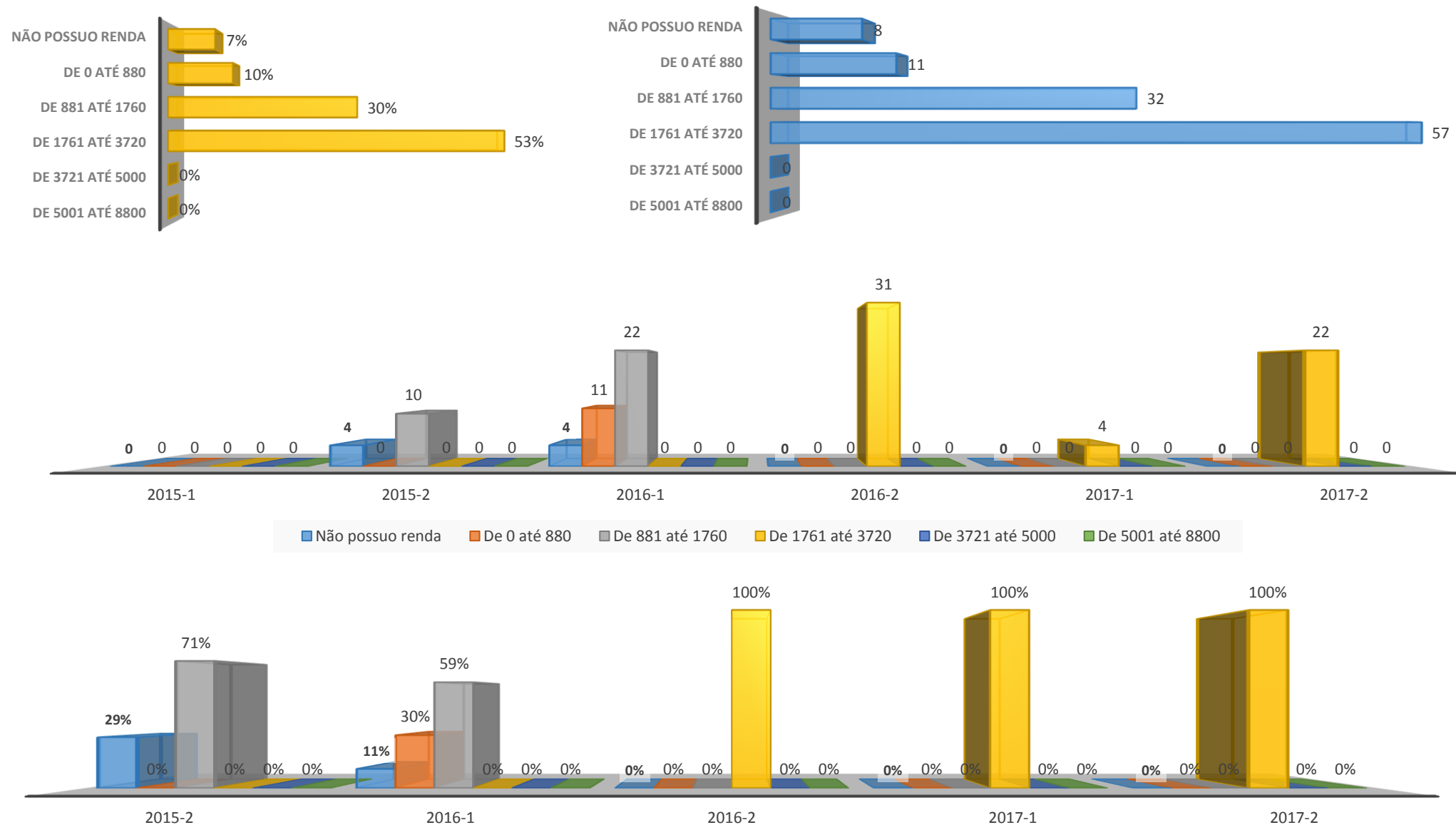


Qual a sua renda mensal atual?



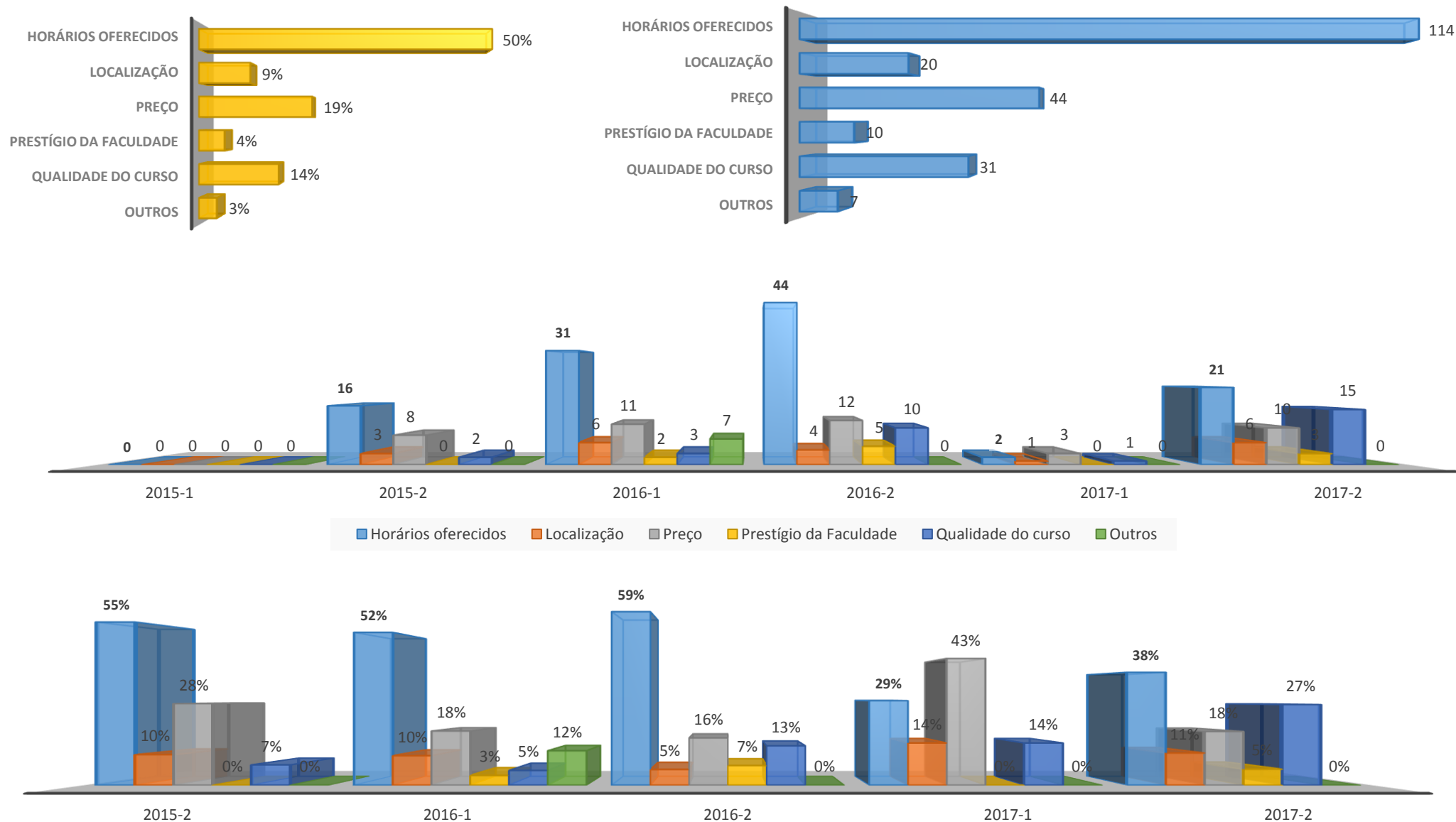


Qual a renda mensal da sua família?



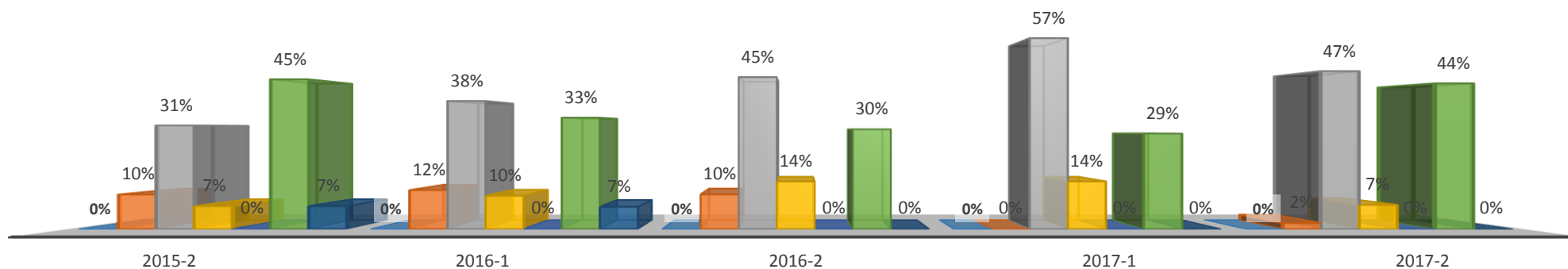
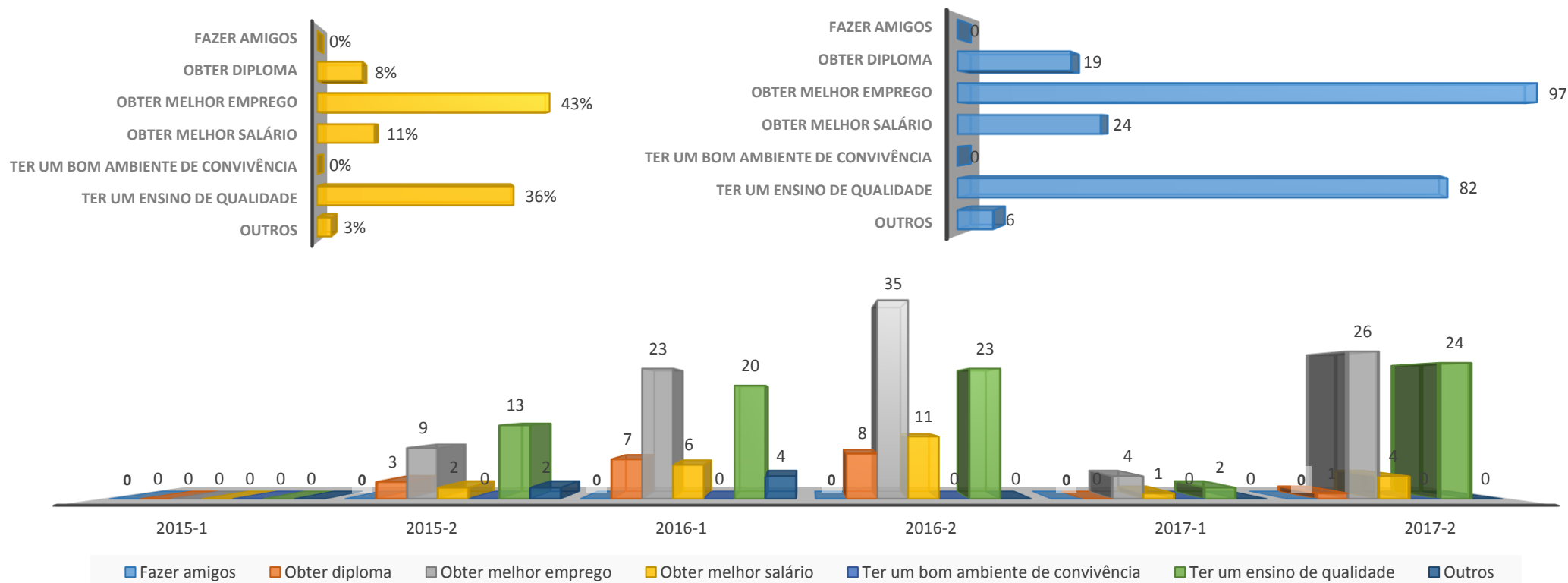


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



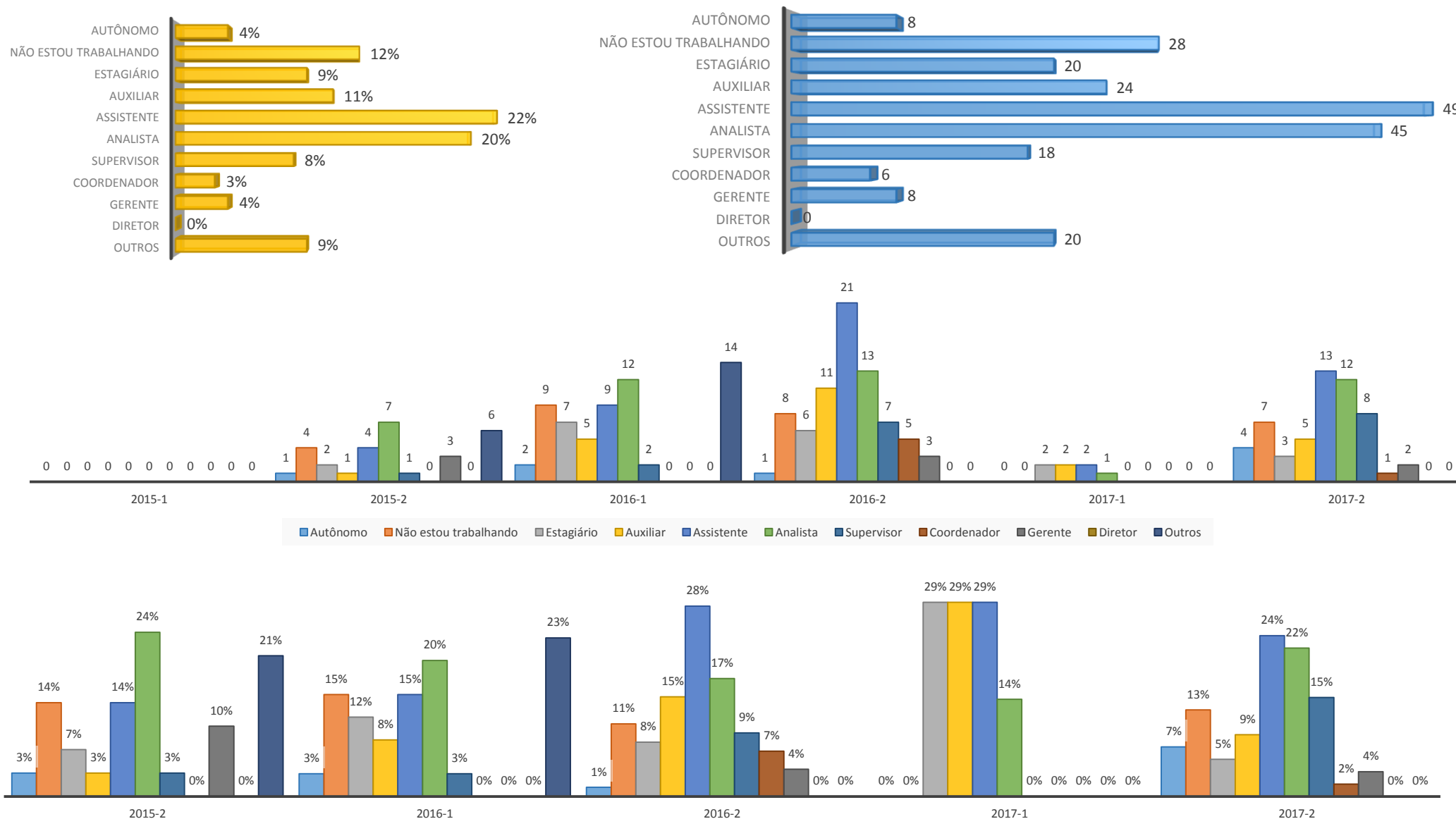


O que é mais importante para você ao cursar uma faculdade?



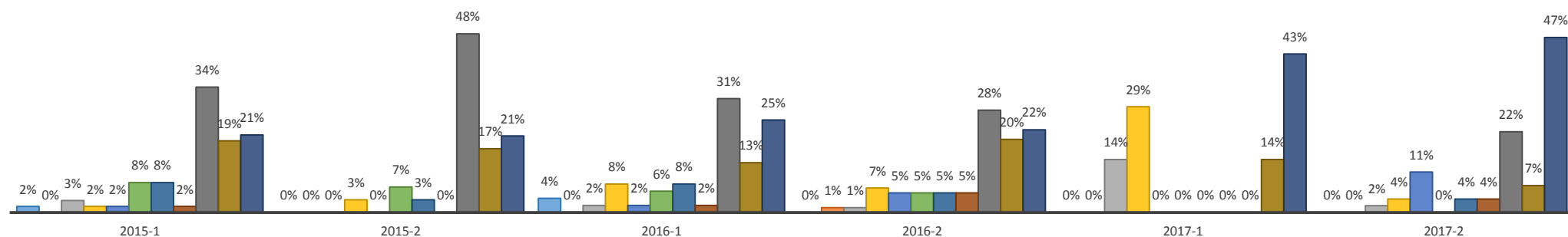
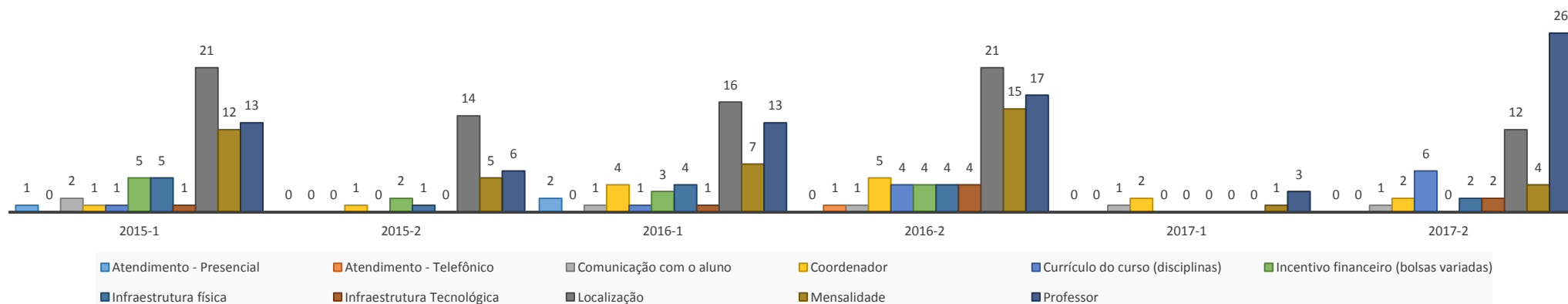
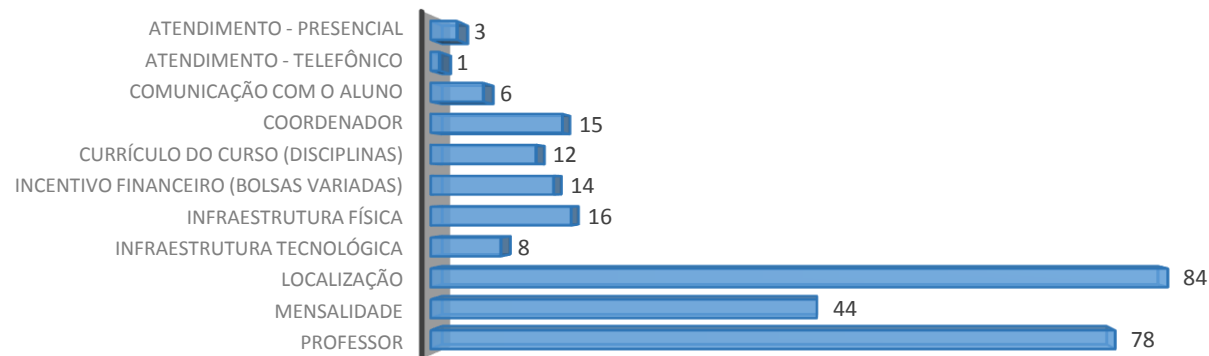
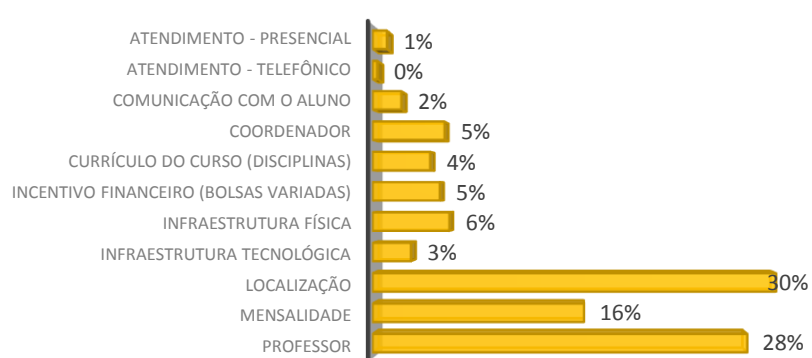


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

