



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	45 28%	78 49%	29 18%	6 4%	158
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	38 24%	75 47%	39 25%	6 4%	158
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	18 11%	74 47%	49 31%	17 11%	158
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	25 16%	70 44%	46 29%	17 11%	158
SALAS DE AULA : limpeza e ventilação.	23 21%	44 41%	37 34%	4 4%	108
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	21 19%	53 49%	28 26%	6 6%	108
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	20 13%	62 39%	52 33%	24 15%	158
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	15 9%	57 36%	62 39%	24 15%	158

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	19 18%	42 39%	38 35%	9 8%	108
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	18 30%	35 57%	7 11%	1 2%	61
O COORDENADOR: é acessível ao aluno?	63 58%	37 34%	6 6%	2 2%	108
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	58 37%	64 41%	28 18%	8 5%	158
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	10 16%	37 61%	12 20%	2 3%	61
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	108 68%	43 27%	5 3%	2 1%	158
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	65 60%	41 38%	2 2%	- 0%	108
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	80 51%	68 43%	8 5%	2 1%	158
OS PROFESSORES: fazem chamada?	104 96%	3 3%	1 1%	- 0%	108
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	63 58%	42 39%	2 2%	1 1%	108
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	48 44%	55 51%	5 5%	- 0%	108
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	25 28%	43 49%	19 22%	1 1%	88
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	24 22%	56 52%	27 25%	1 1%	108
Você acessa o aluno online frequentemente?	33 54%	21 34%	7 11%	- 0%	61
Você acessa o Office365 (email) frequentemente?	16 26%	22 36%	15 25%	8 13%	61
Você acessa o portal frequentemente?	28 46%	25 41%	8 13%	- 0%	61
Você se sente apto para utilizar os recursos de TI?	17 28%	34 56%	9 15%	1 2%	61
Você utiliza o Moodlerooms (AVA) frequentemente?	26 43%	27 44%	7 11%	1 2%	61
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	5 8%	19 31%	30 49%	7 11%	61
Você utiliza o recurso de internet frequente?	28 46%	17 28%	11 18%	5 8%	61
Você utiliza o recurso de WIFI frequentemente?	18 30%	5 8%	4 7%	34 56%	61

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	205 18%	513 44%	342 29%	104 9%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	856 44%	736 38%	251 13%	85 4%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	80	74%
Localização	10	9%
Preço	9	8%
Prestígio da Faculdade	2	2%
Qualidade do curso	5	5%
Outros	2	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	2	2%
Obter melhor emprego	50	46%
Obter melhor salário	11	10%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	43	40%
Outros	2	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	2	2%
Não estou trabalhando	20	19%
Estagiário	4	4%
Auxiliar	32	30%
Assistente	25	23%
Analista	3	3%
Supervisor	3	3%
Coordenador	2	2%
Gerente	5	5%
Diretor	-	0%
Outros	12	11%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	130	82%
INSATISFEITO	20	13%
NÃO SEI RESPONDER	8	5%

Qual a sua renda mensal atual?

Não possuo renda	5	5%
De 0 até 880	33	31%
De 881 até 1760	52	48%
De 1761 até 3720	6	6%
De 3721 até 5000	6	6%
De 5001 até 8800	-	0%

Qual a renda mensal da sua família?

Não possuo renda	1	2%
De 0 até 880	11	21%
De 881 até 1760	19	36%
De 1761 até 3720	22	42%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	2	1%
Atendimento - Telefônico	-	0%
Comunicação com o aluno	2	1%
Coordenador	6	4%
Currículo do curso (disciplinas)	9	6%
Incentivo financeiro (bolsas variadas)	6	4%
Infraestrutura física	8	6%
Infraestrutura Tecnológica	2	1%
Localização	40	28%
Mensalidade	18	12%
Professor	52	36%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	23	15%
Atendimento - Telefônico	7	5%
Comunicação com o aluno	24	16%
Coordenador	12	8%
Currículo do curso (disciplinas)	15	10%
Incentivo financeiro (bolsas variadas)	14	9%
Infraestrutura física	10	7%
Infraestrutura Tecnológica	11	7%
Localização	3	2%
Mensalidade	18	12%
Professor	12	8%

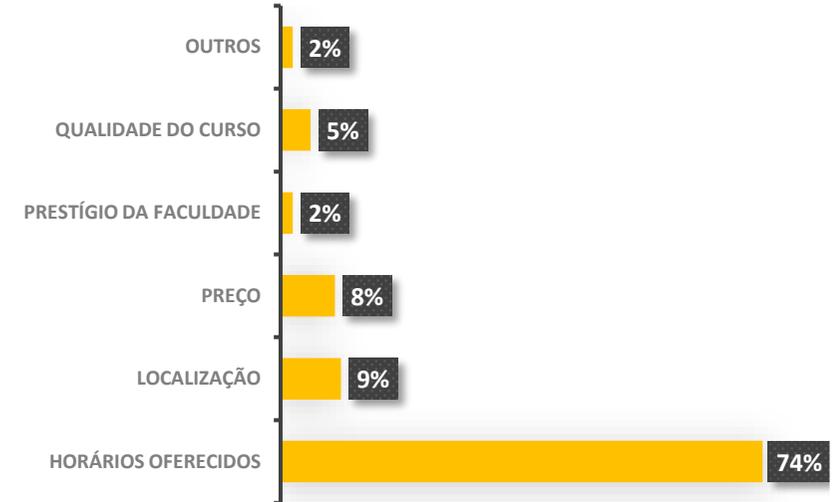
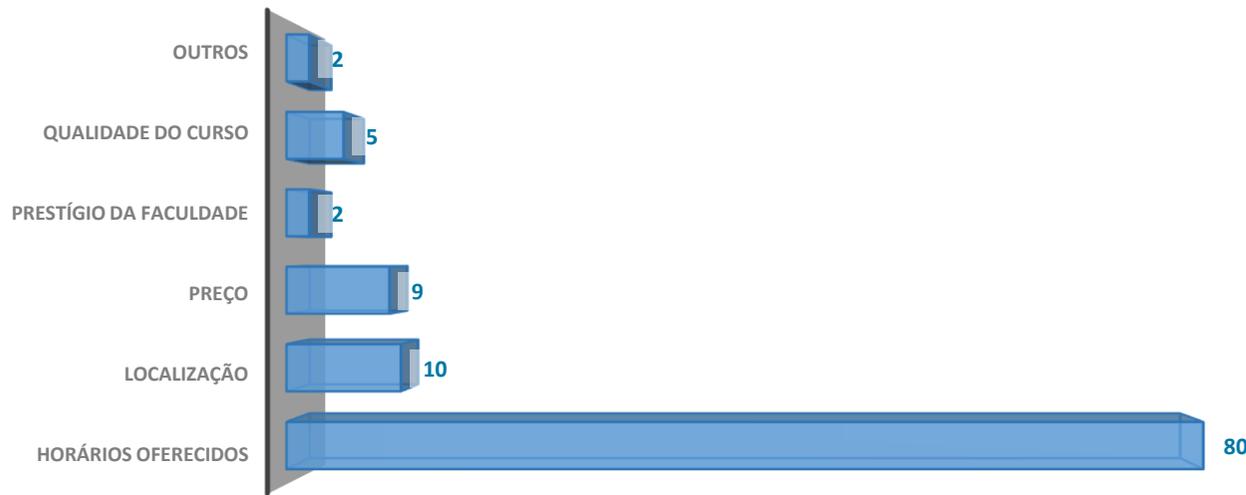
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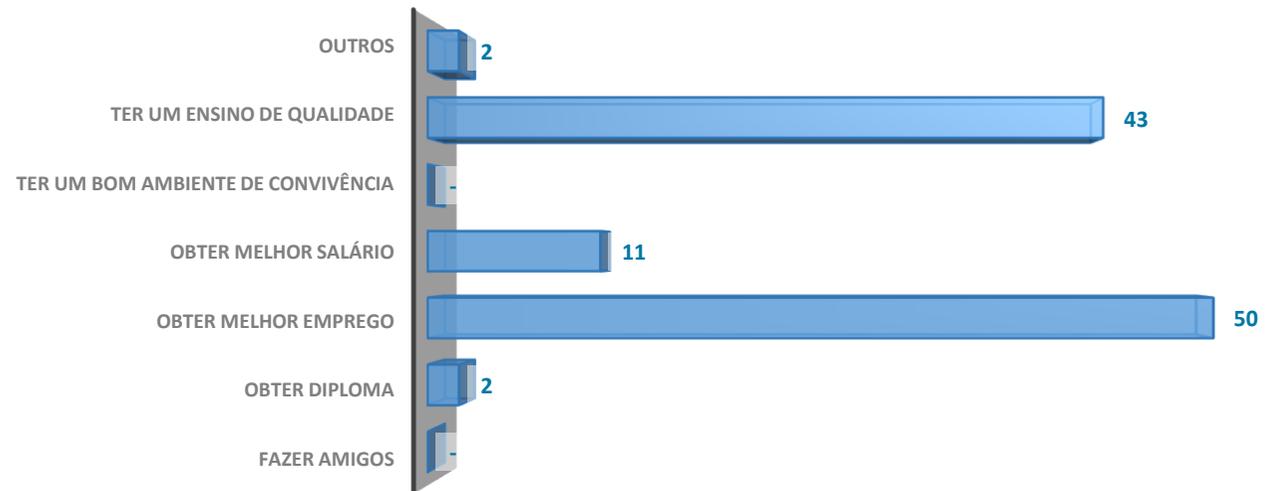
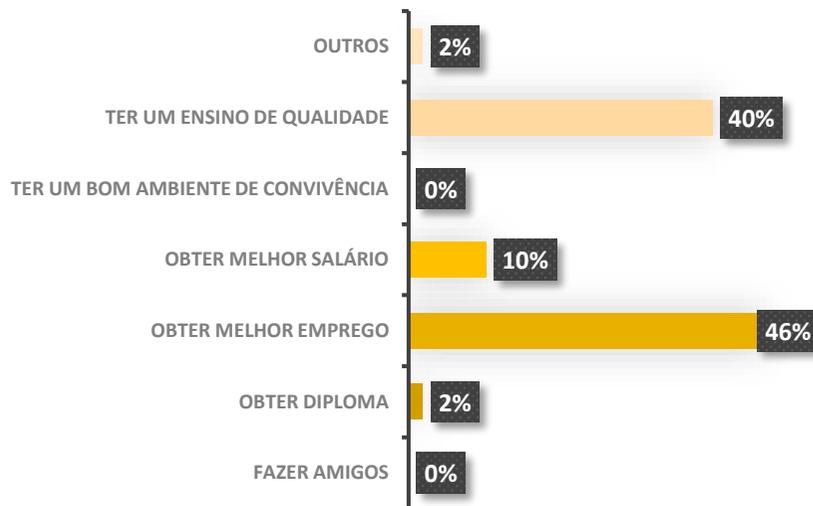
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

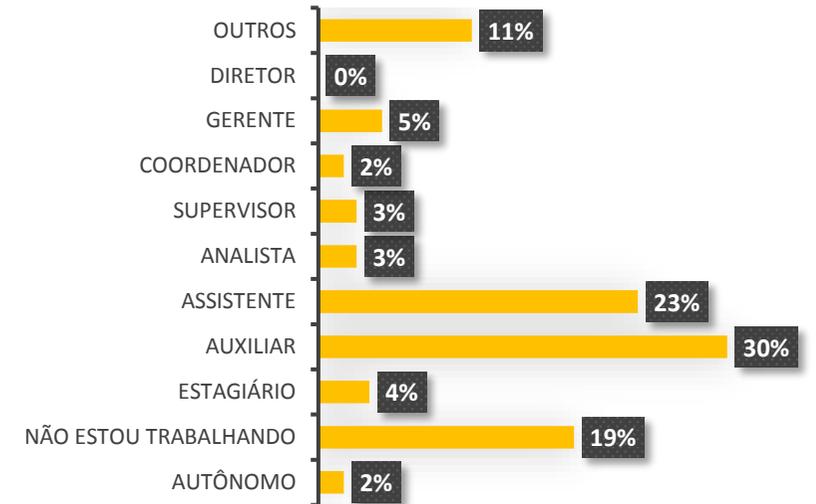
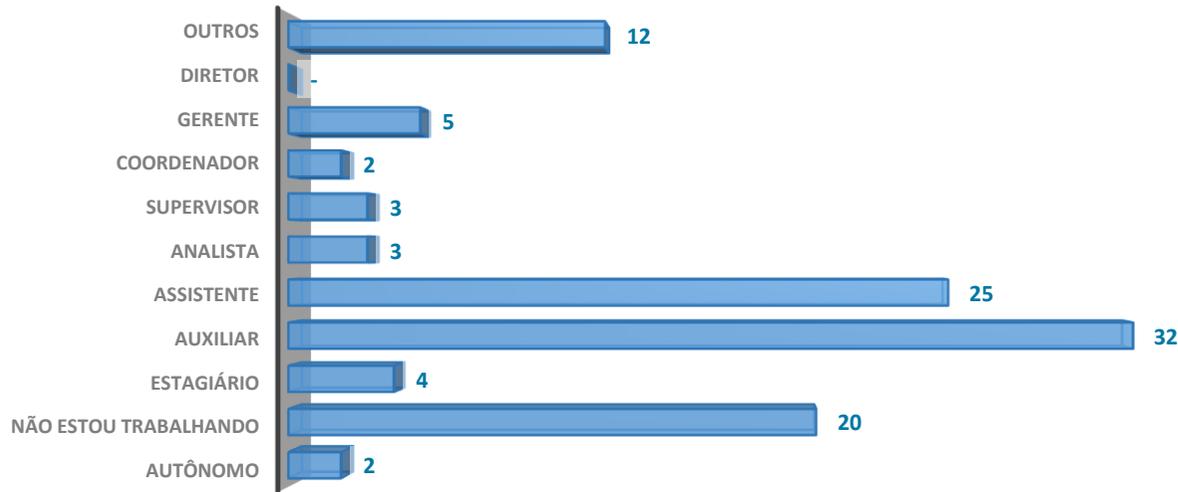


O que é mais importante para você ao cursar uma faculdade?

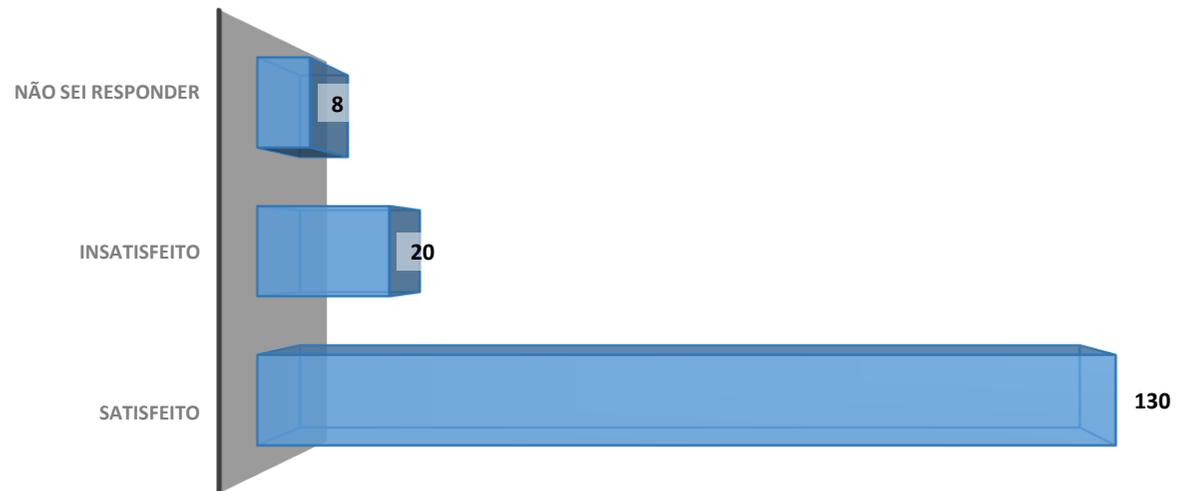
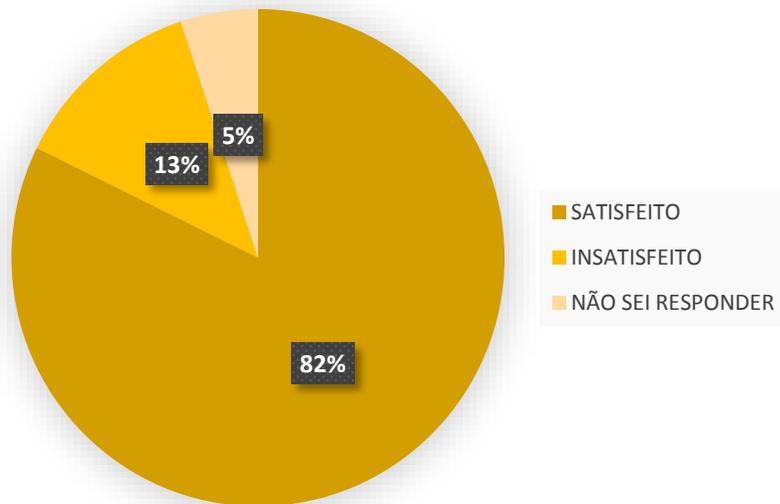




Qual o cargo que você ocupa na empresa em que trabalha?

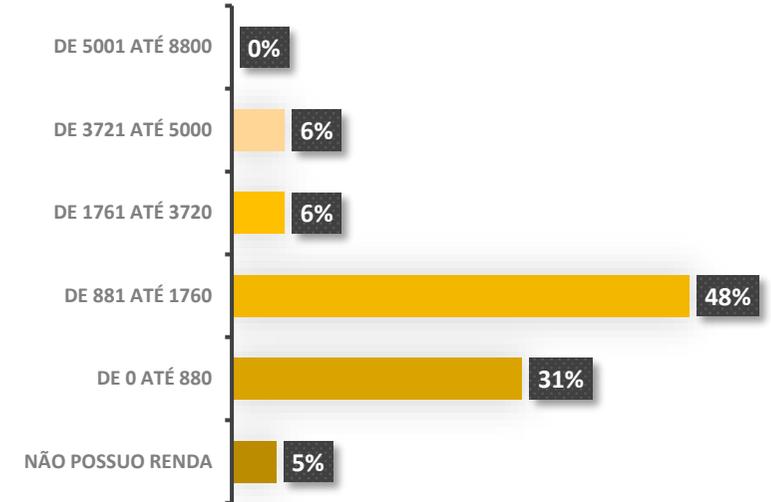
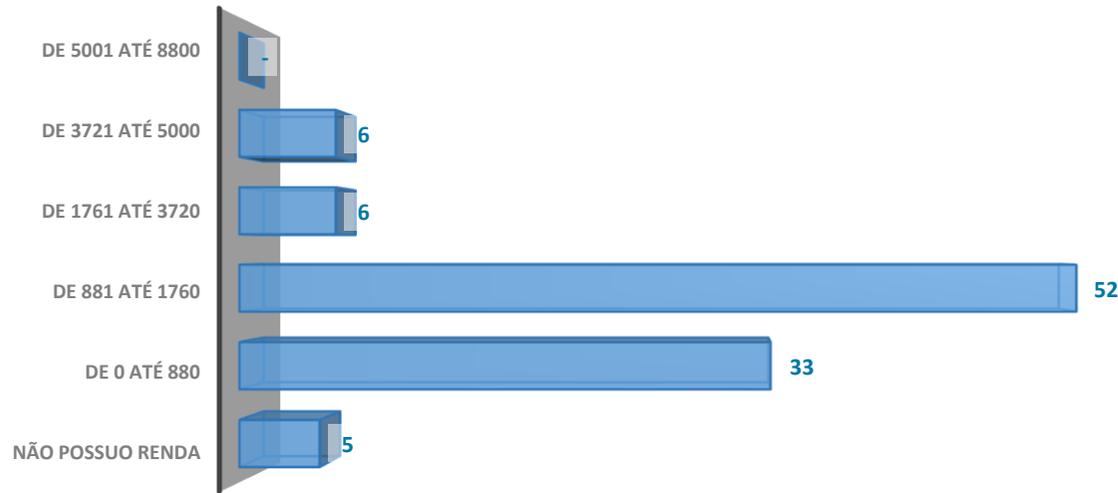


O CURSO - Em relação ao seu curso, você se considera:

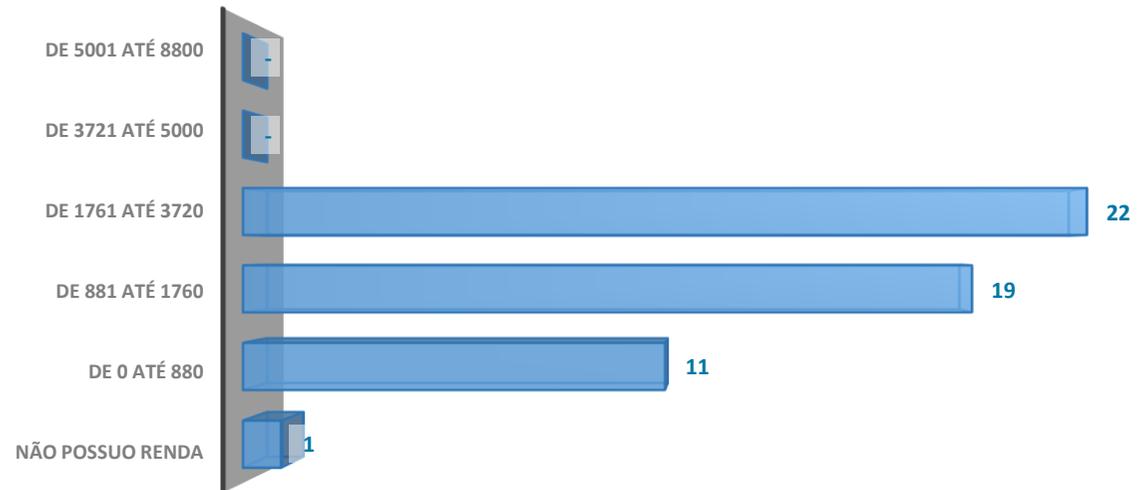
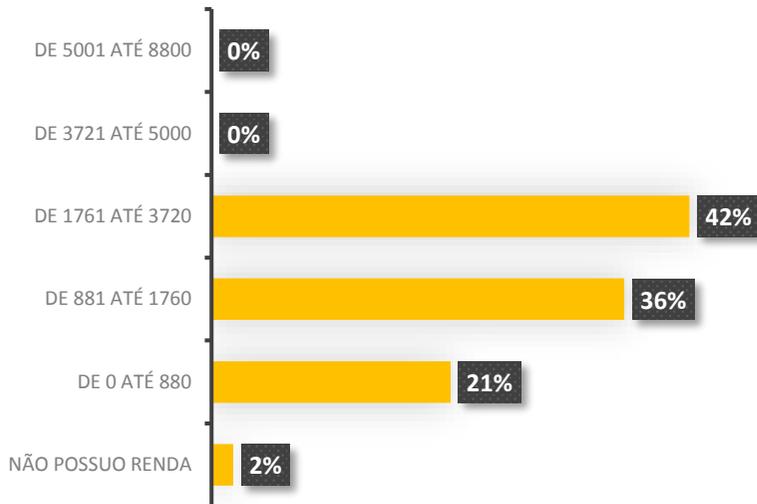




Qual a sua renda mensal atual?

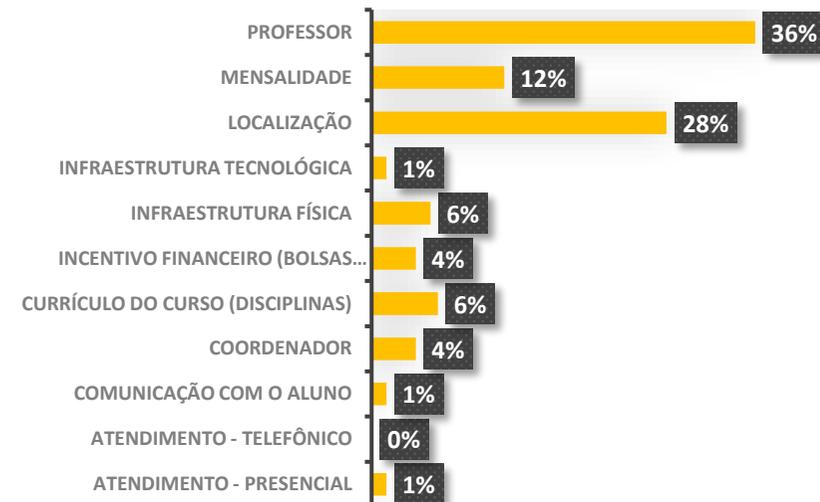


Qual a renda mensal da sua família?

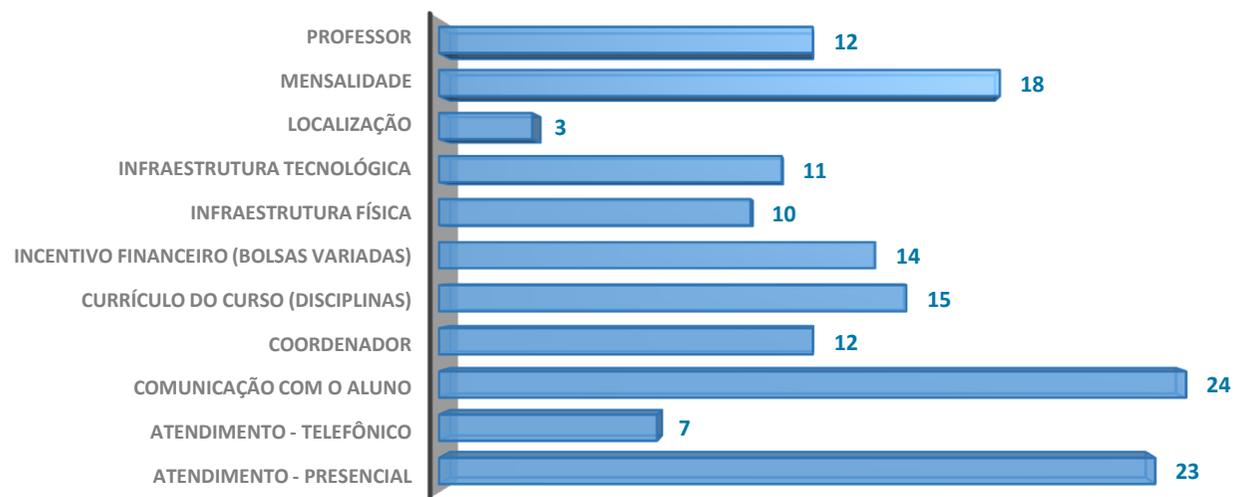
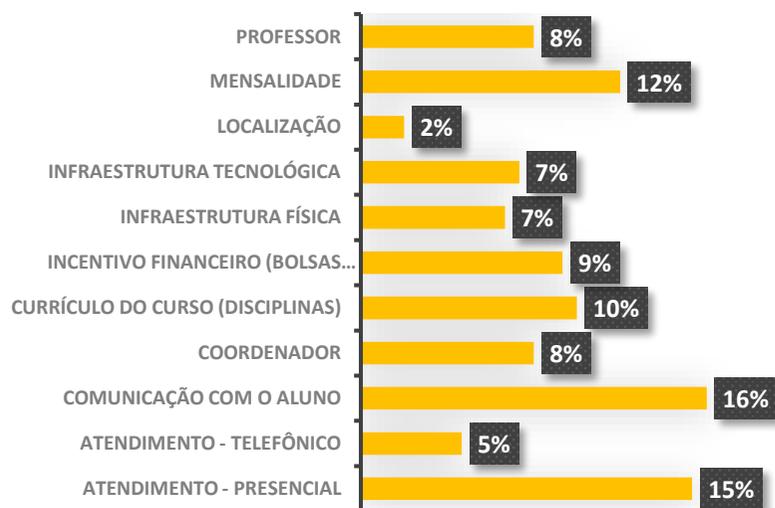




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

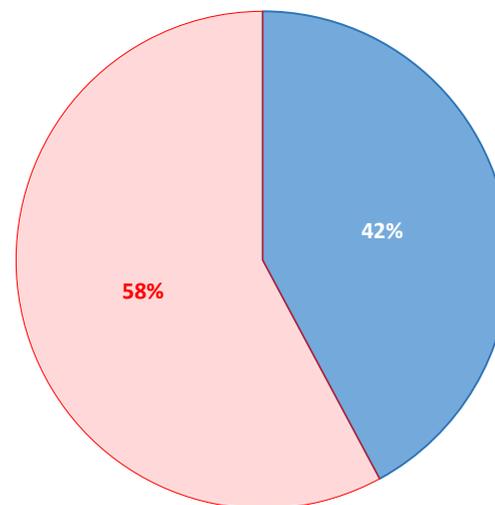
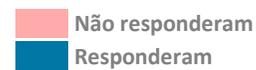
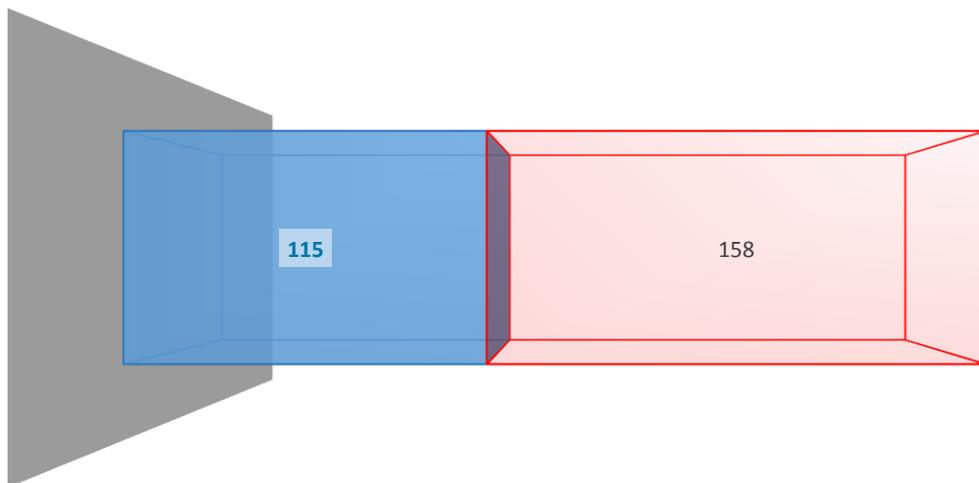


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



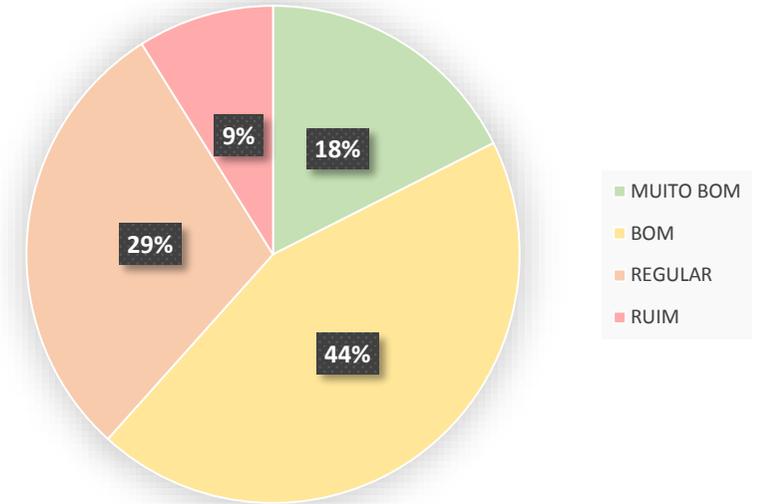
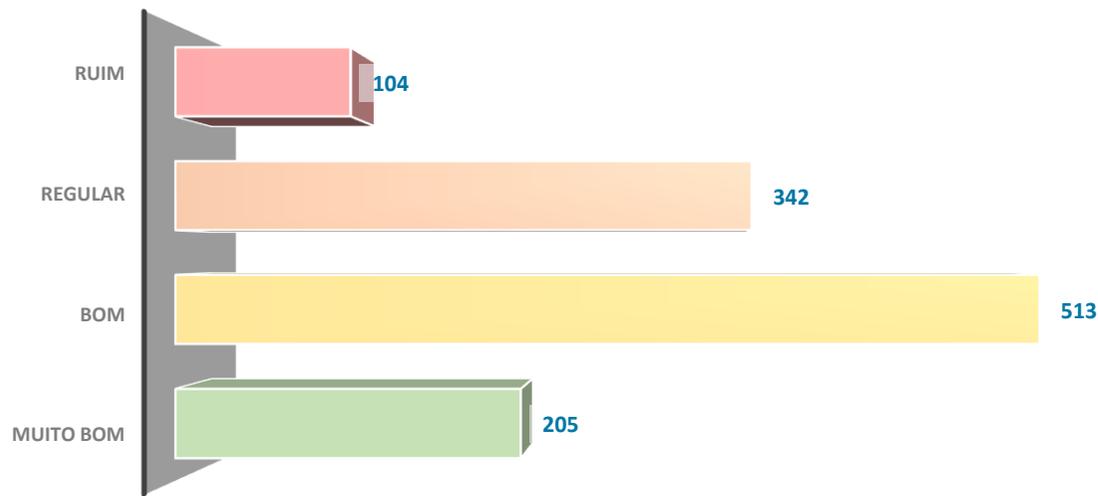


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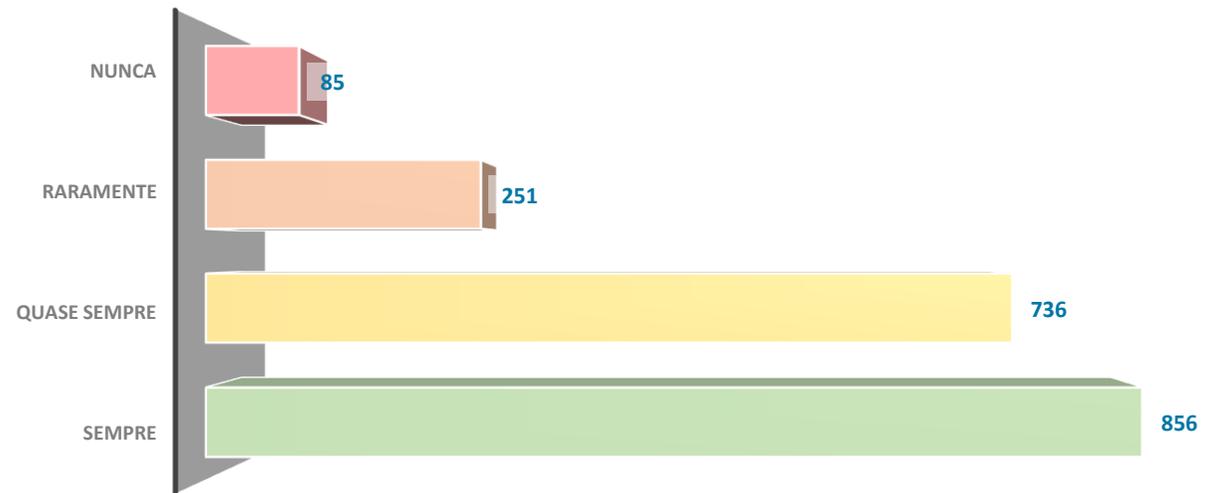
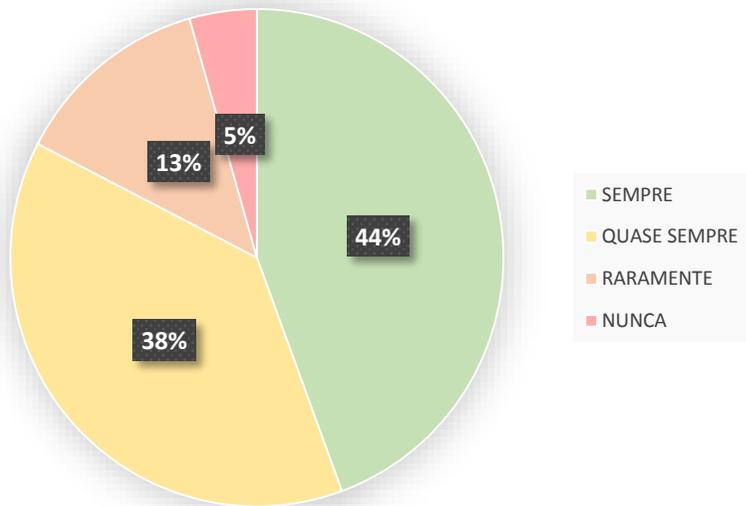




GERAL - Questões Objetivas Qualitativas

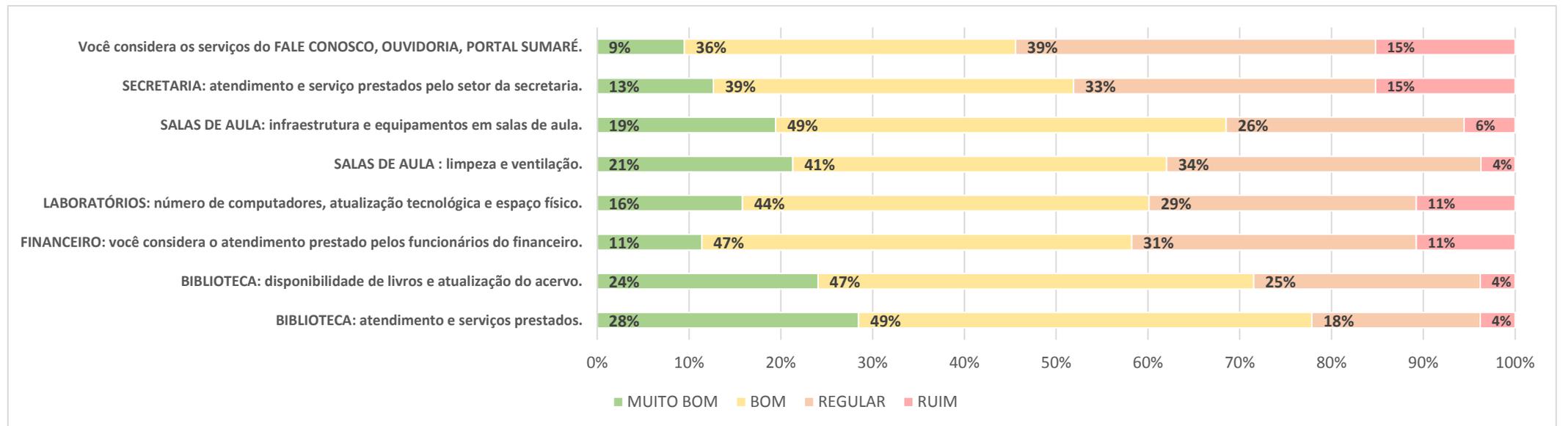
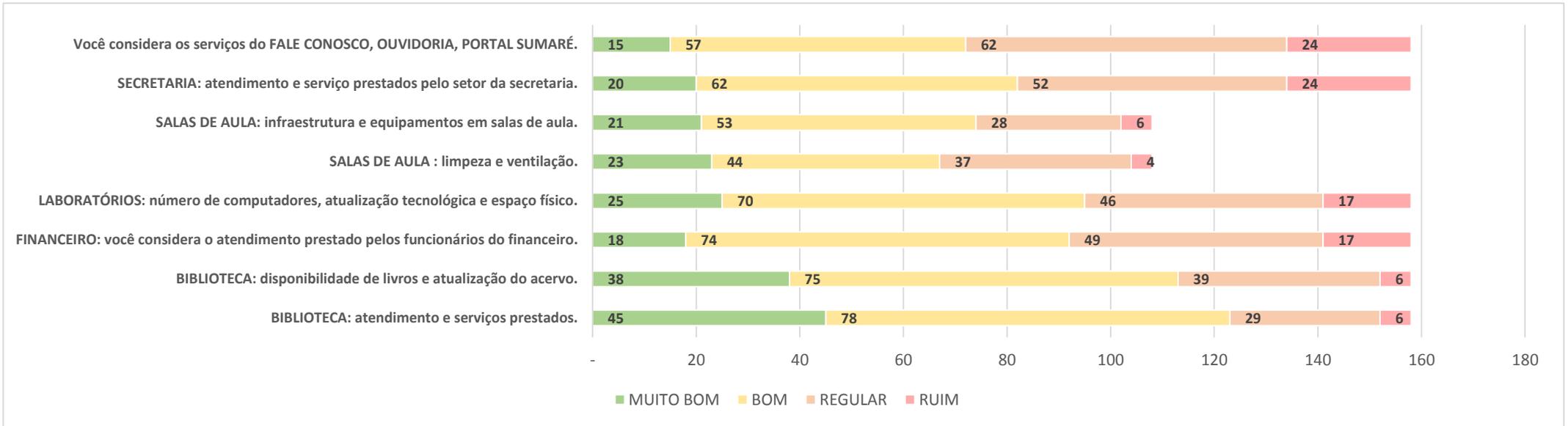


GERAL - Questões Objetivas Periodicidade



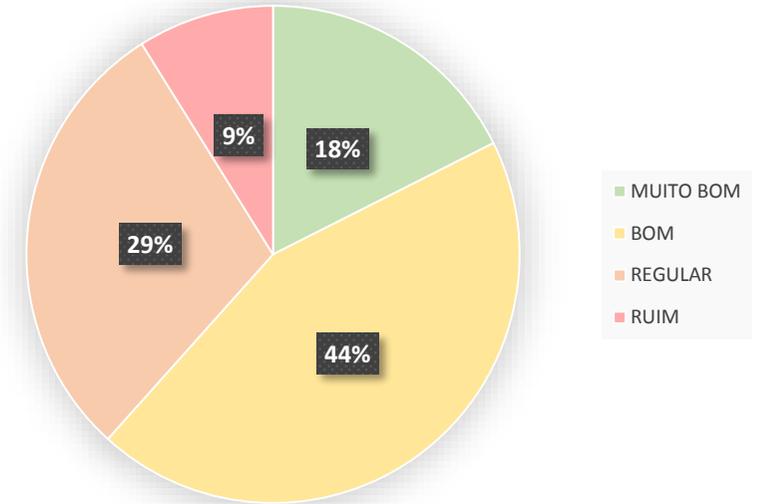
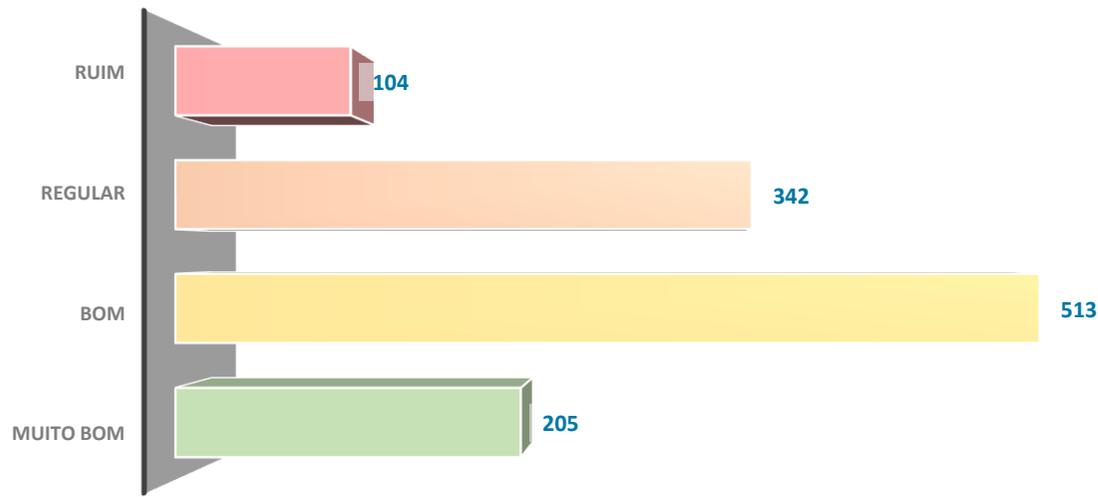


Questões Objetivas

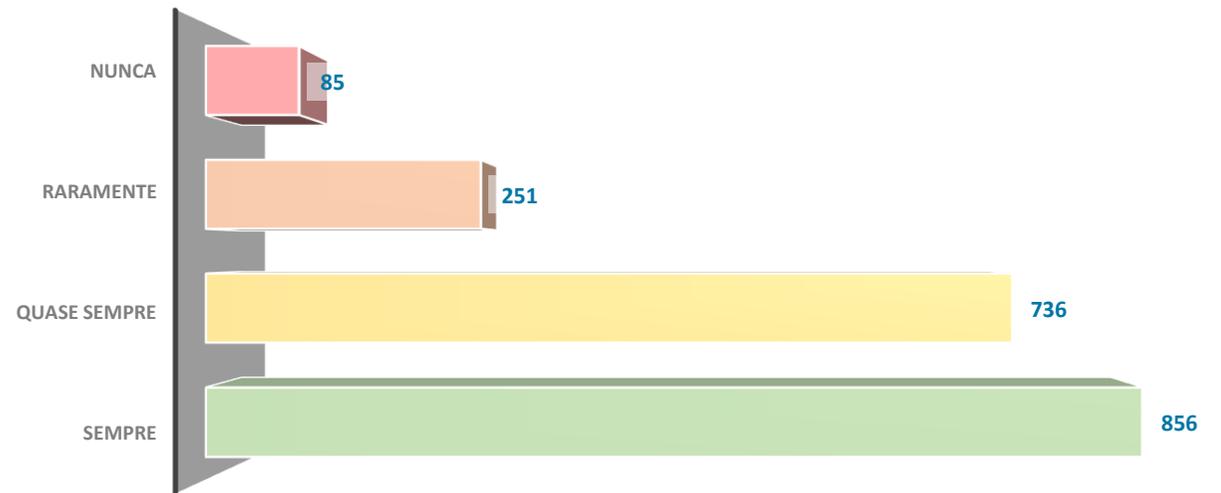
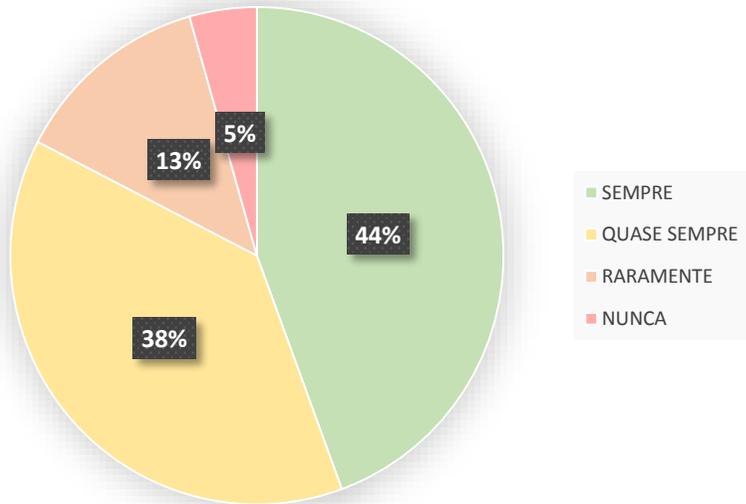




GERAL - Questões Objetivas Qualitativas

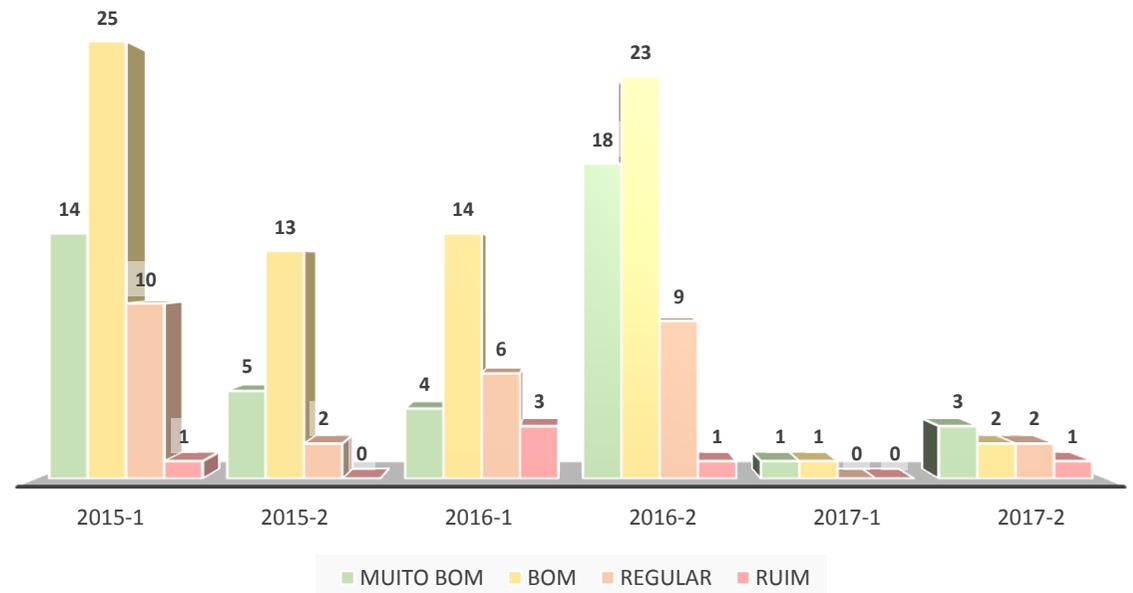
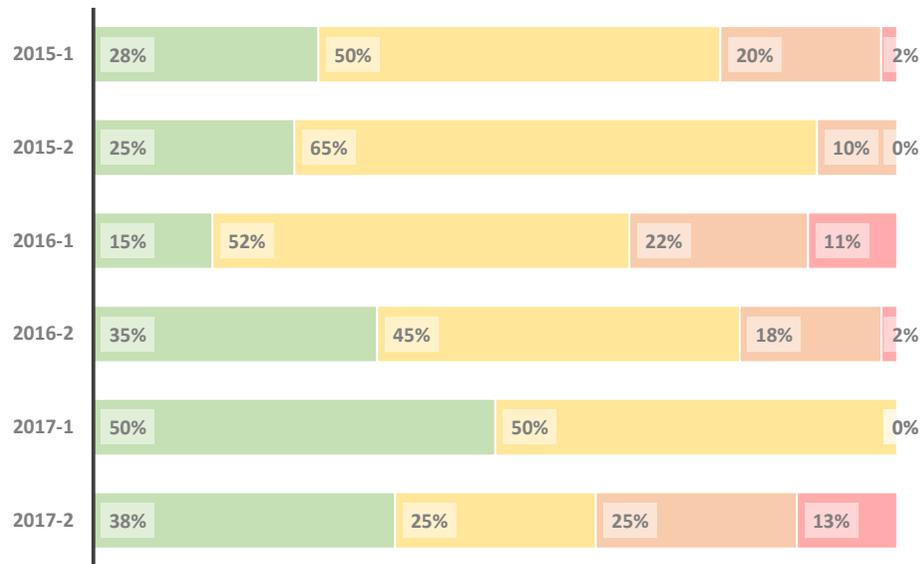
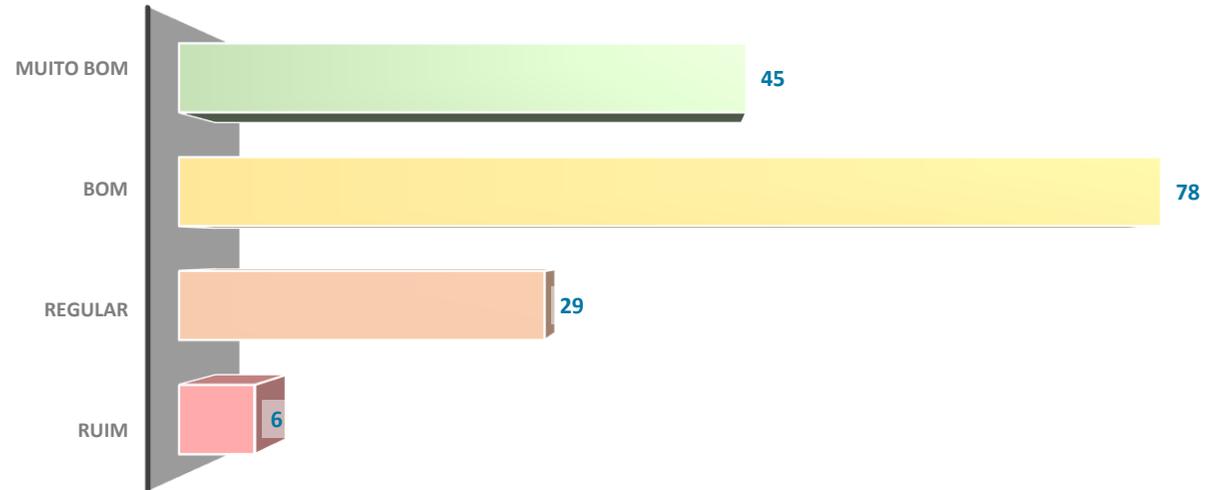
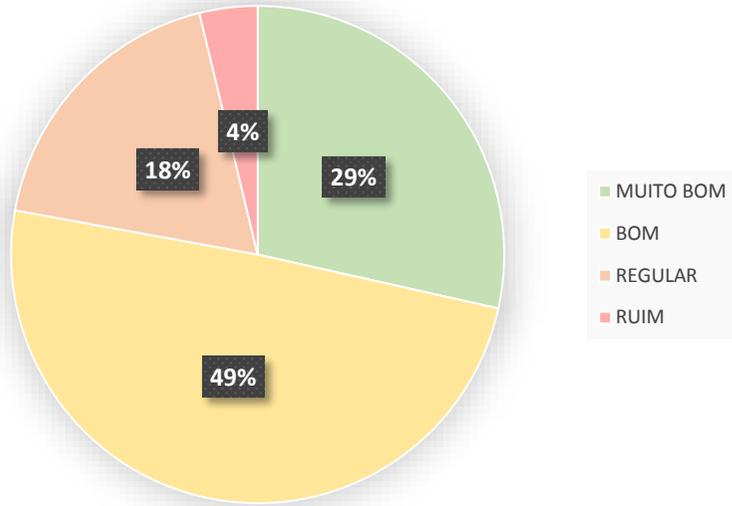


GERAL - Questões Objetivas Periodicidade



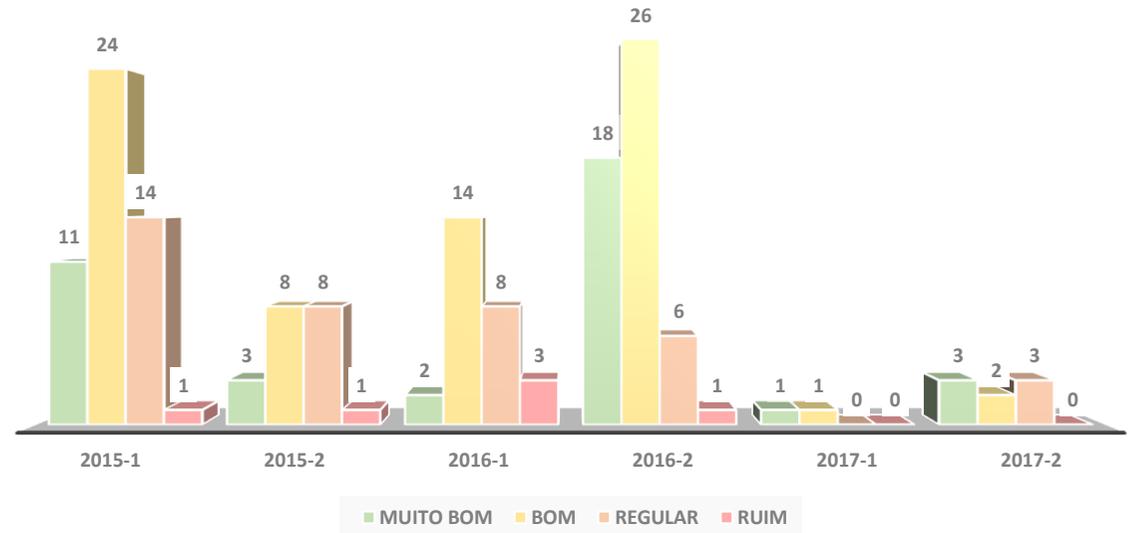
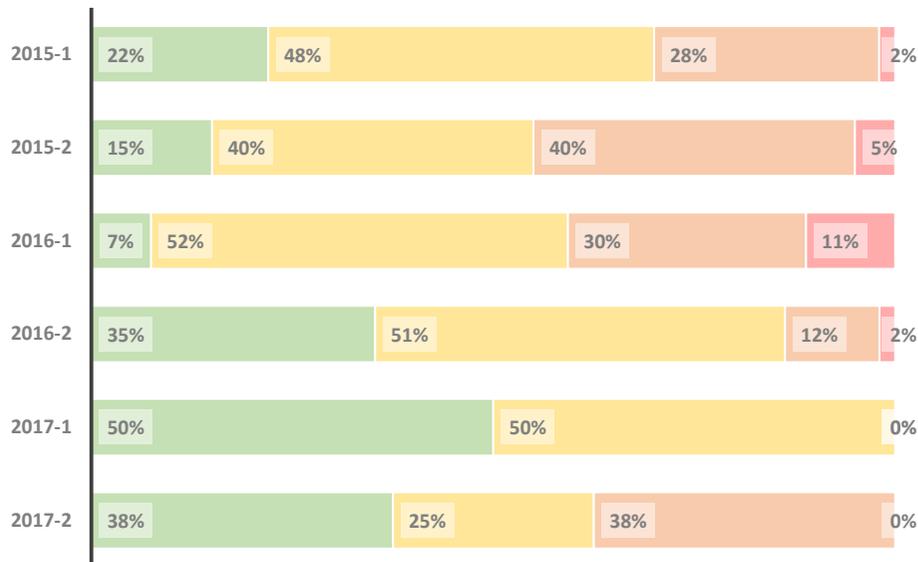
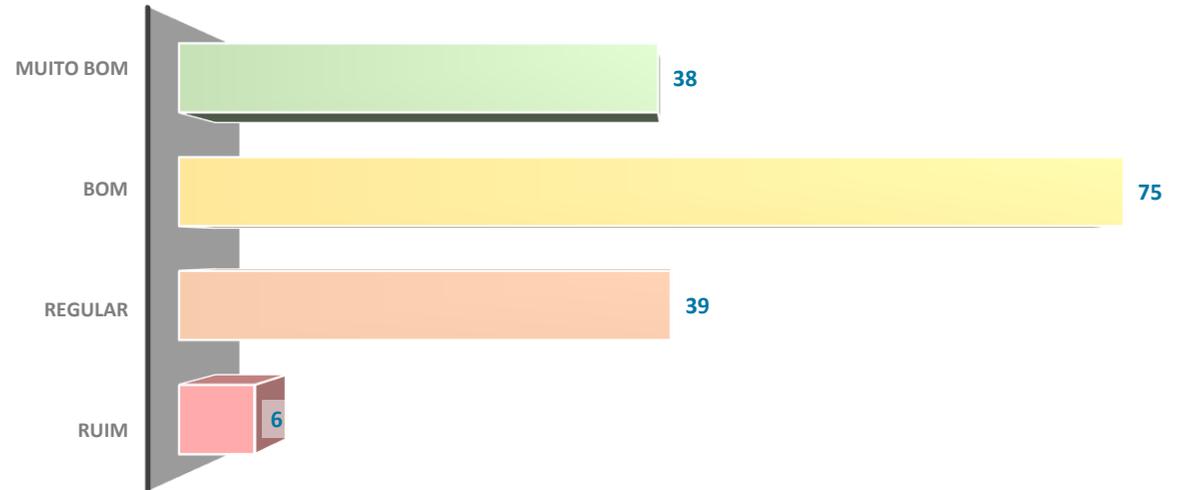
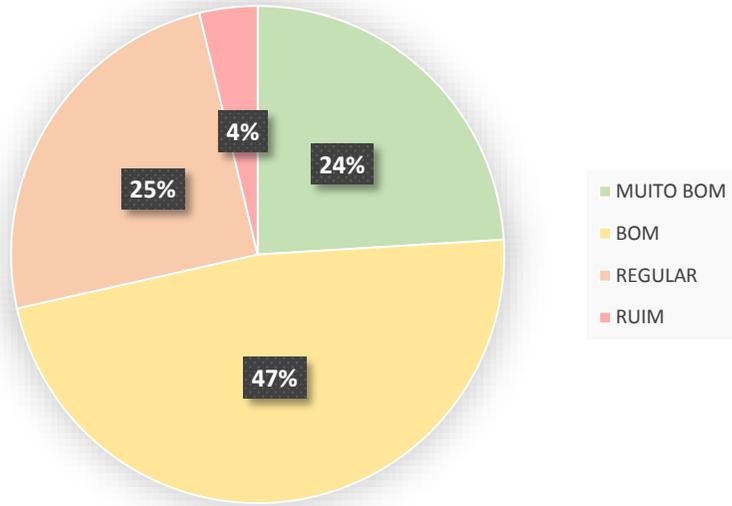


BIBLIOTECA: atendimento e serviços prestados.



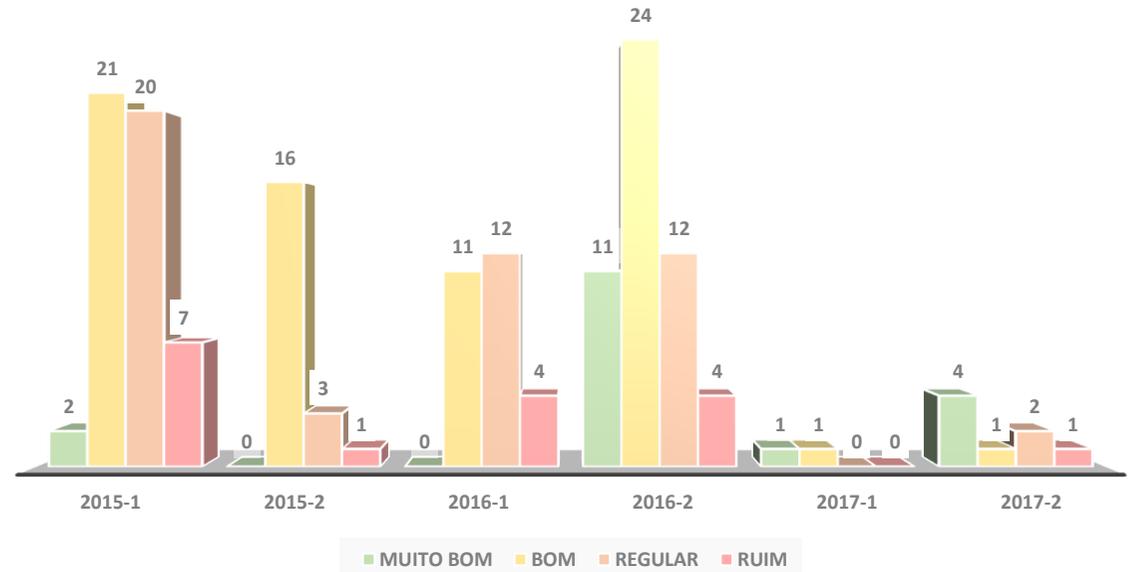
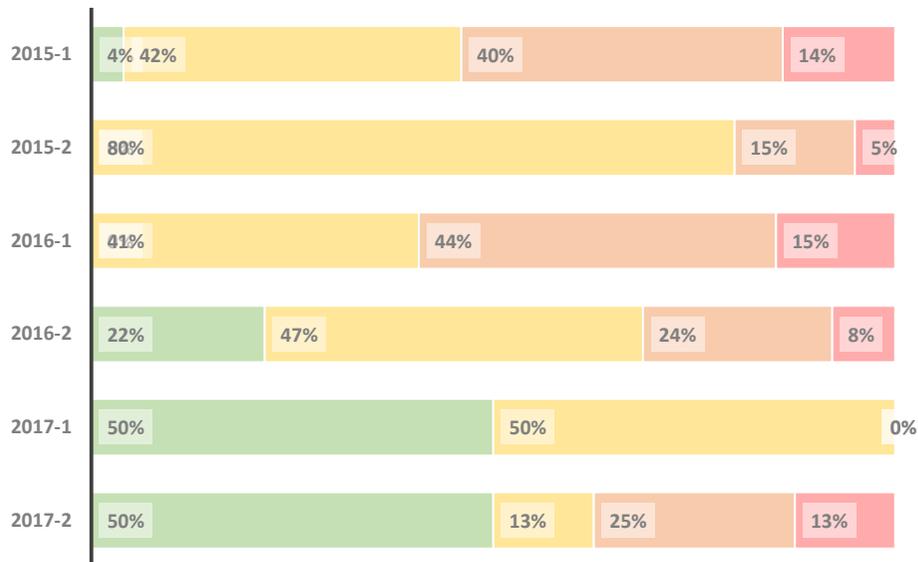
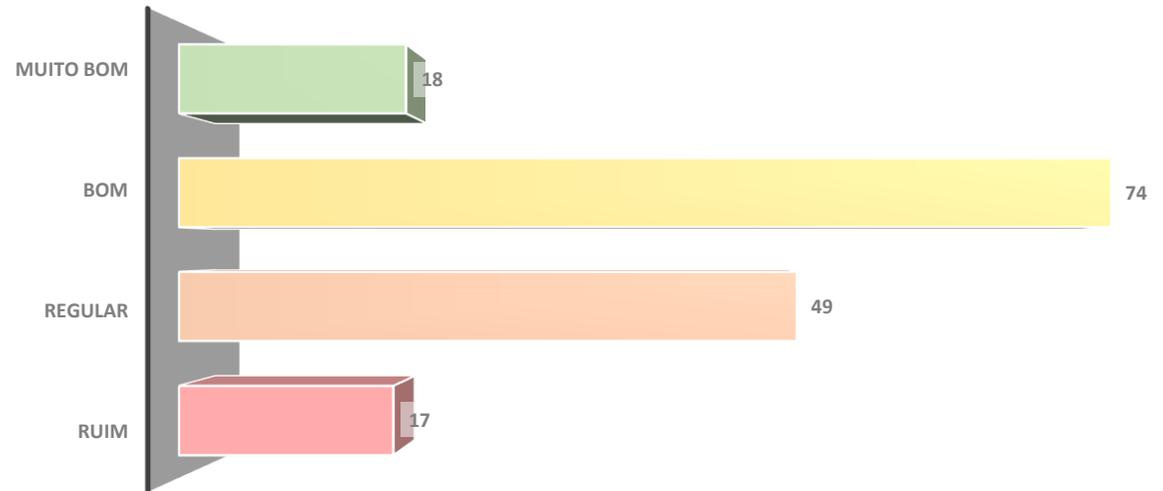
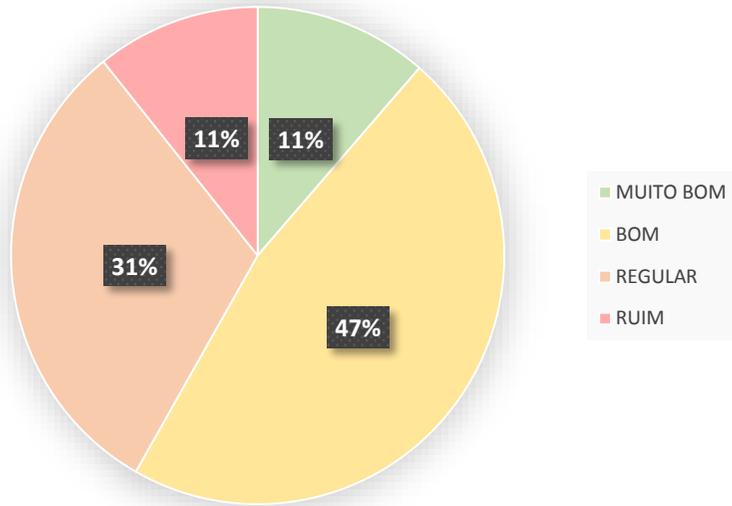


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



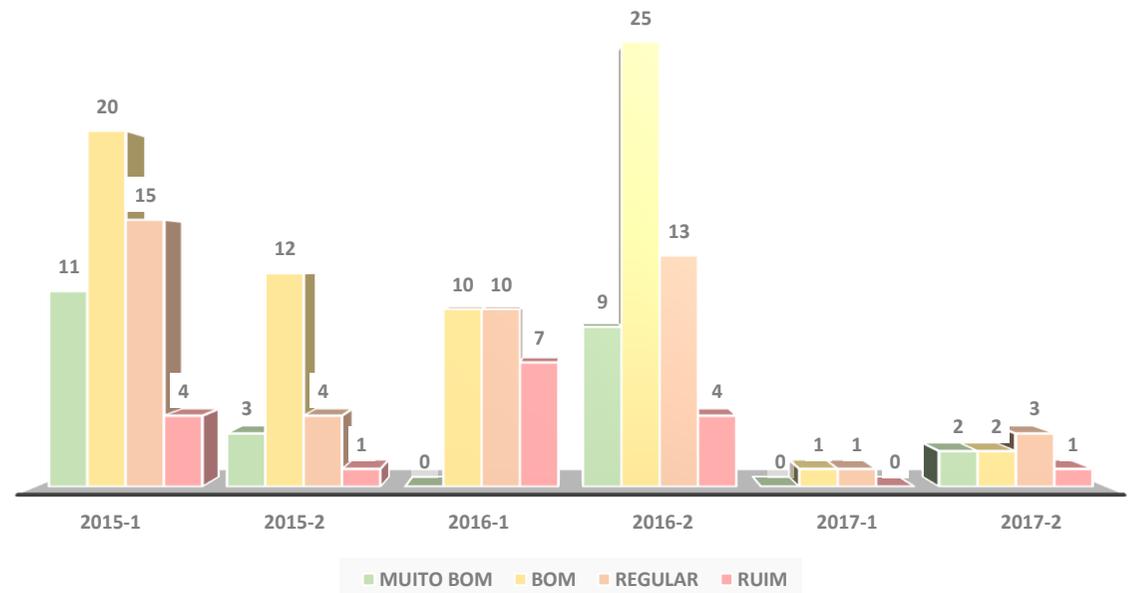
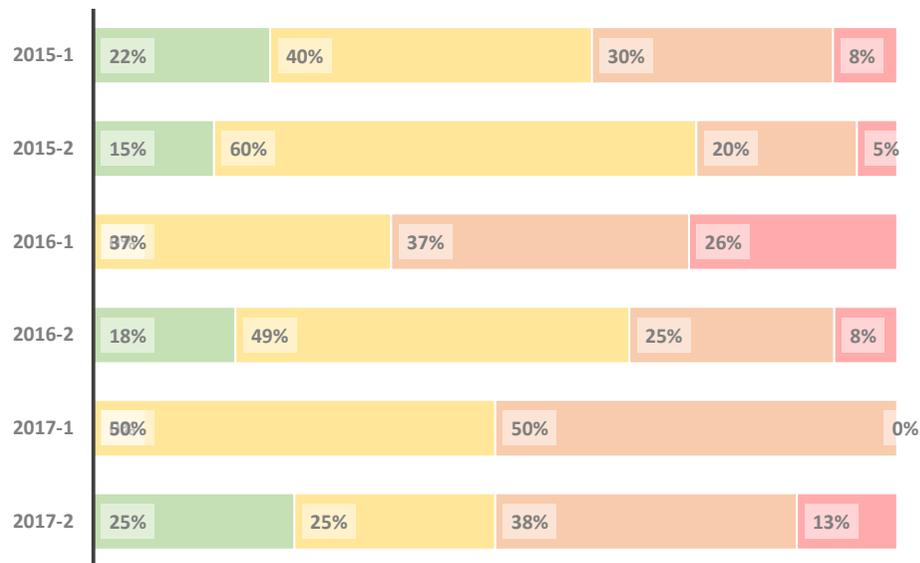
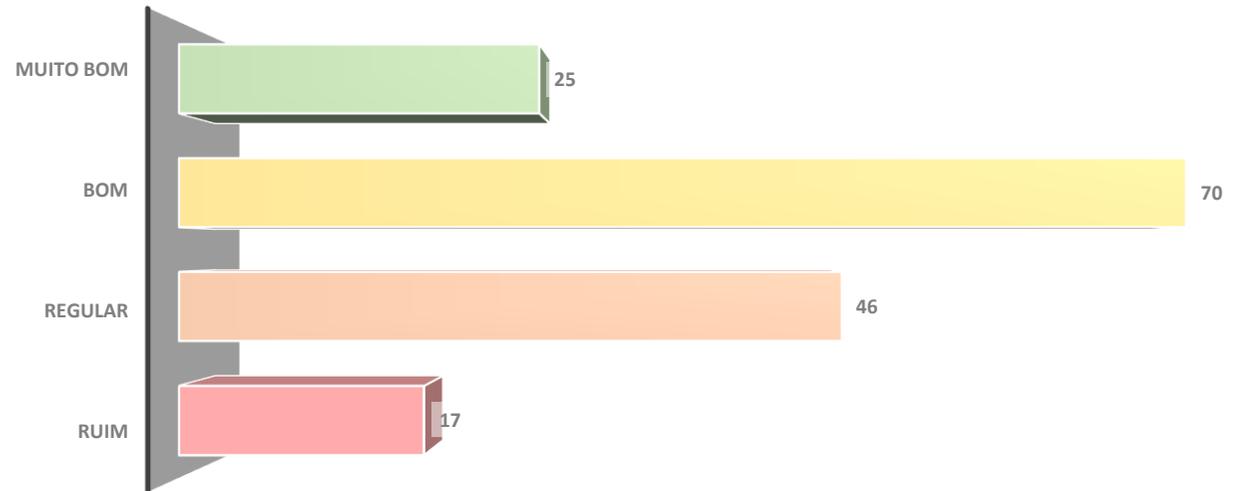
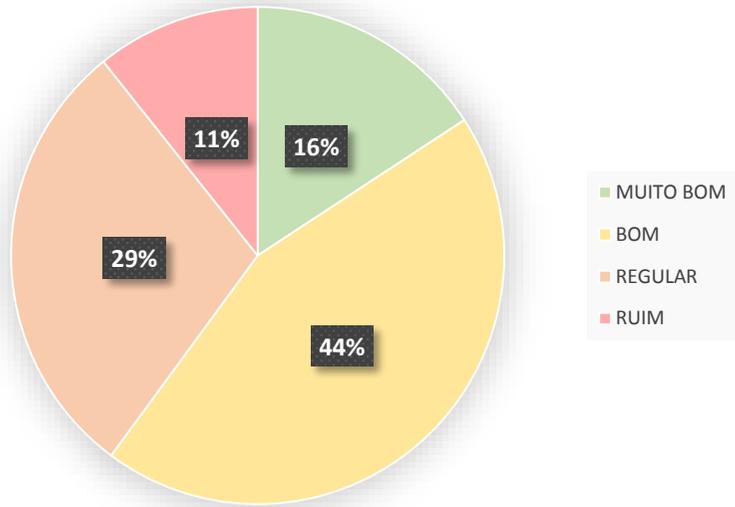


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



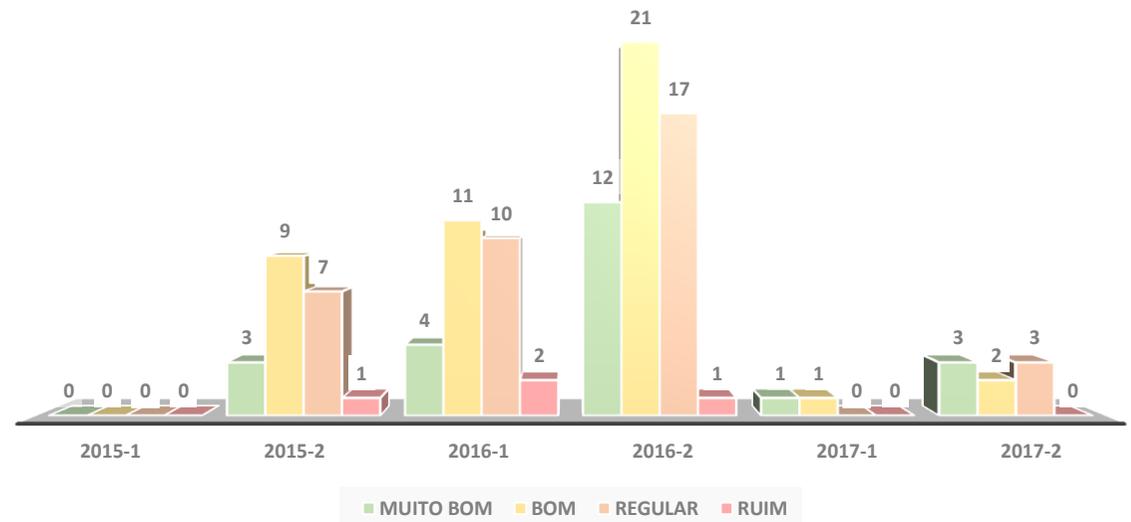
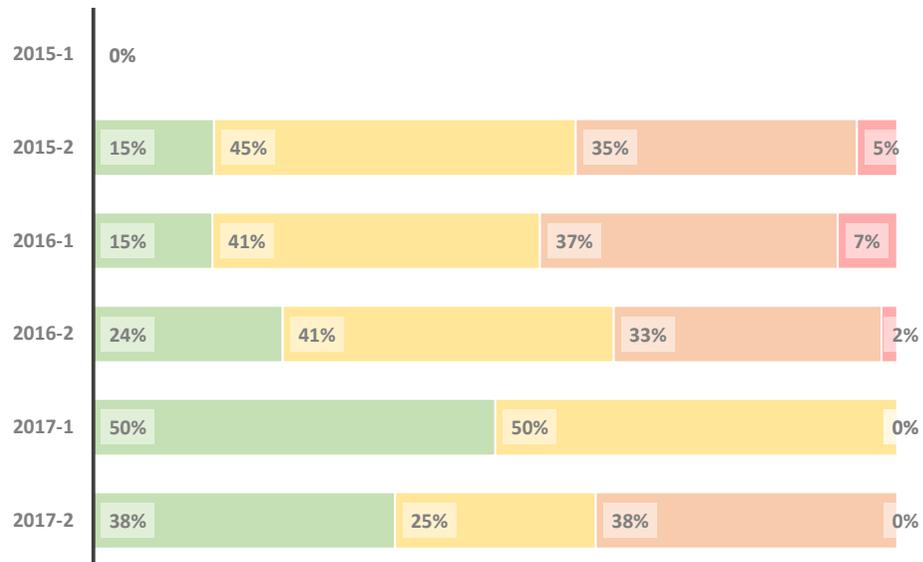
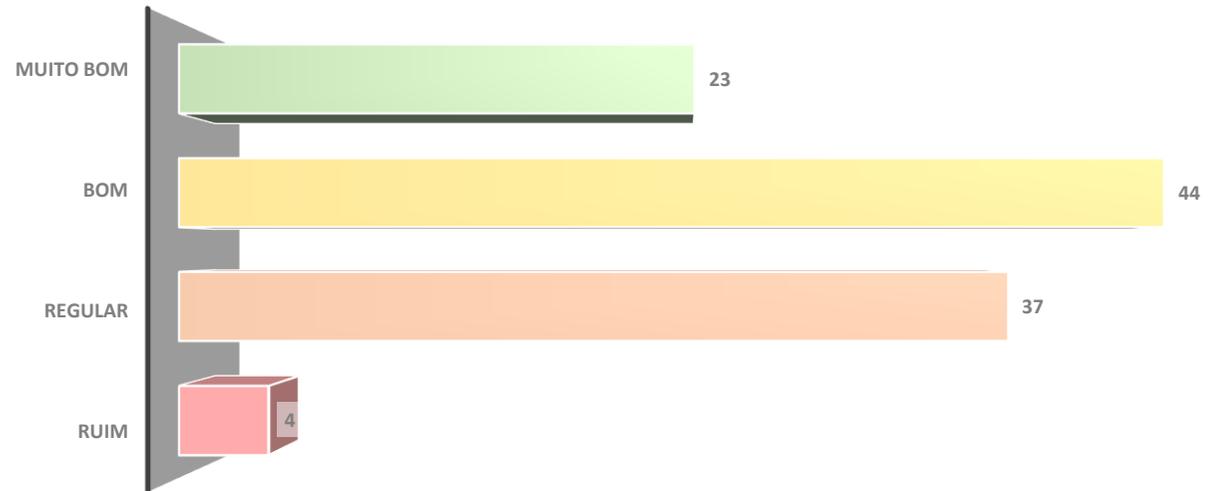
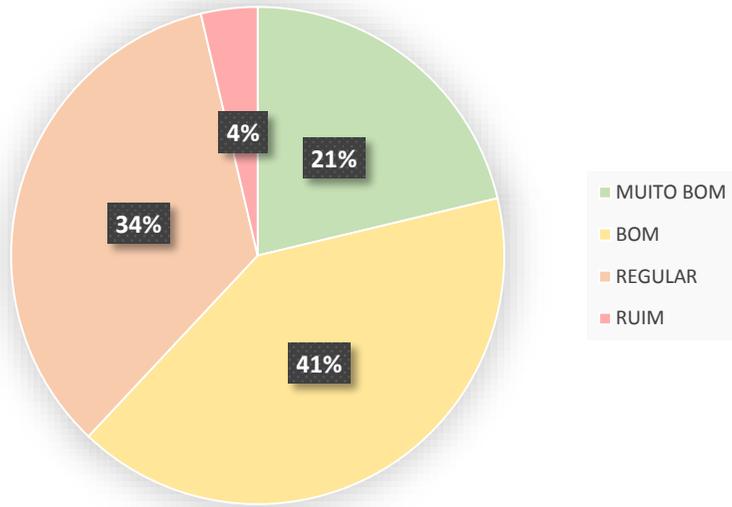


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



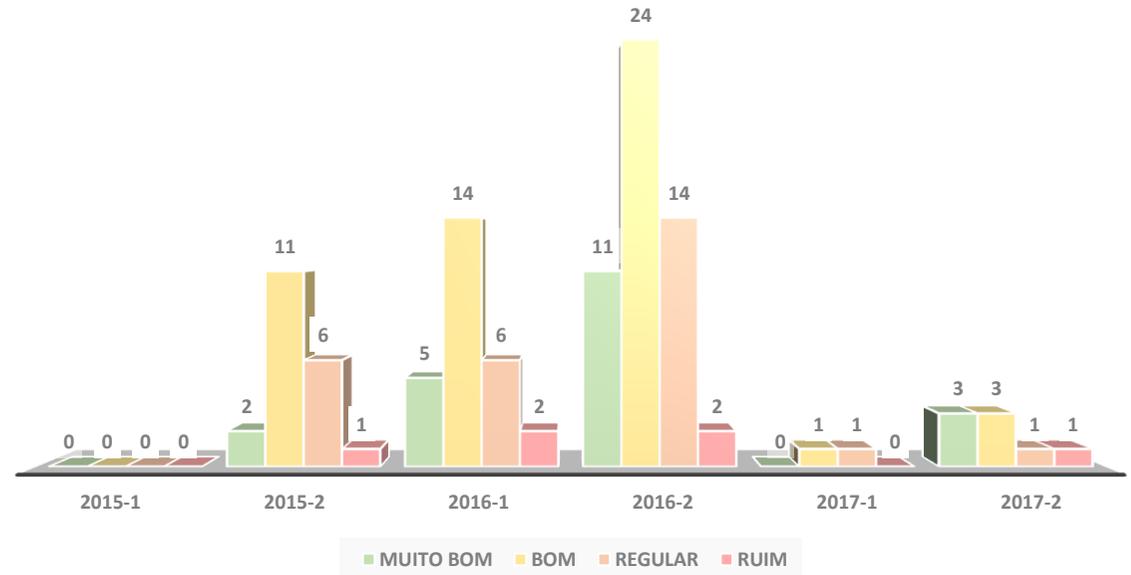
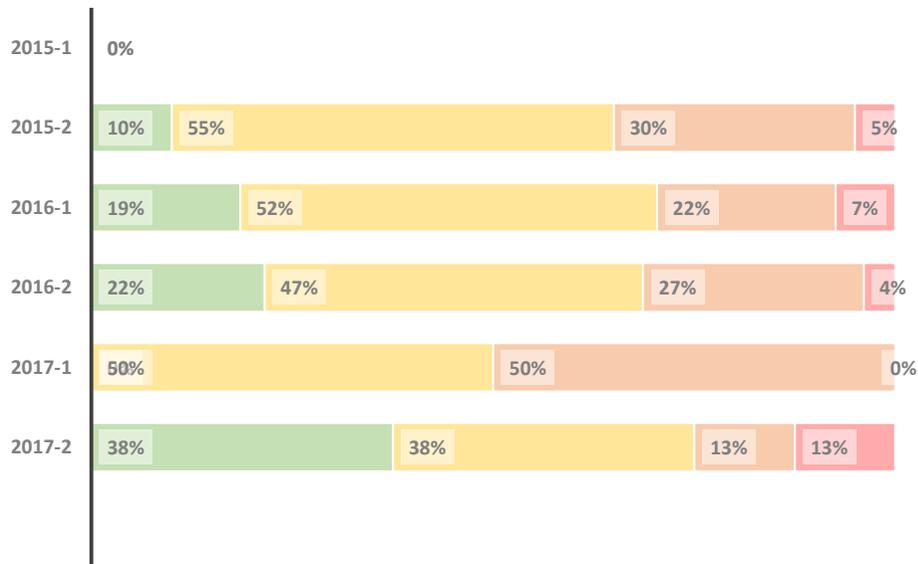
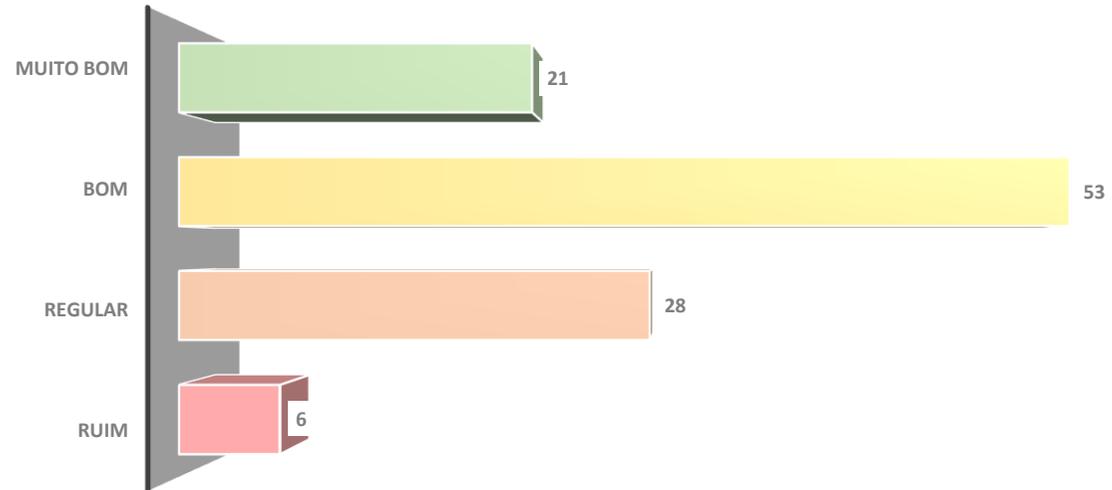
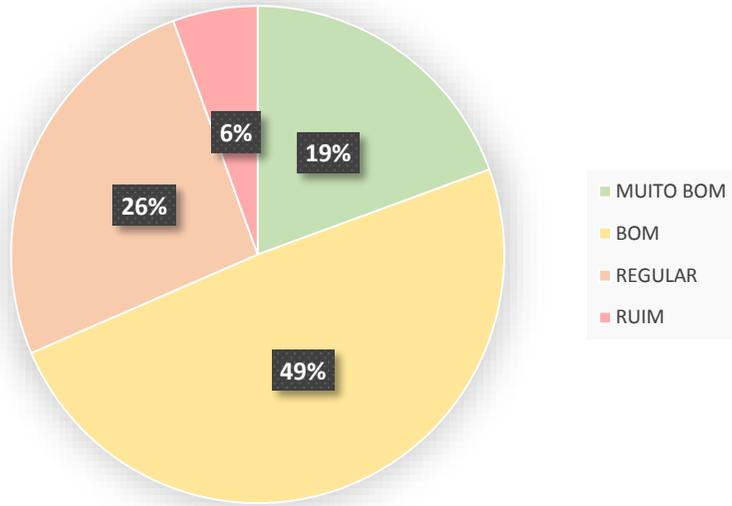


SALAS DE AULA : limpeza e ventilação.



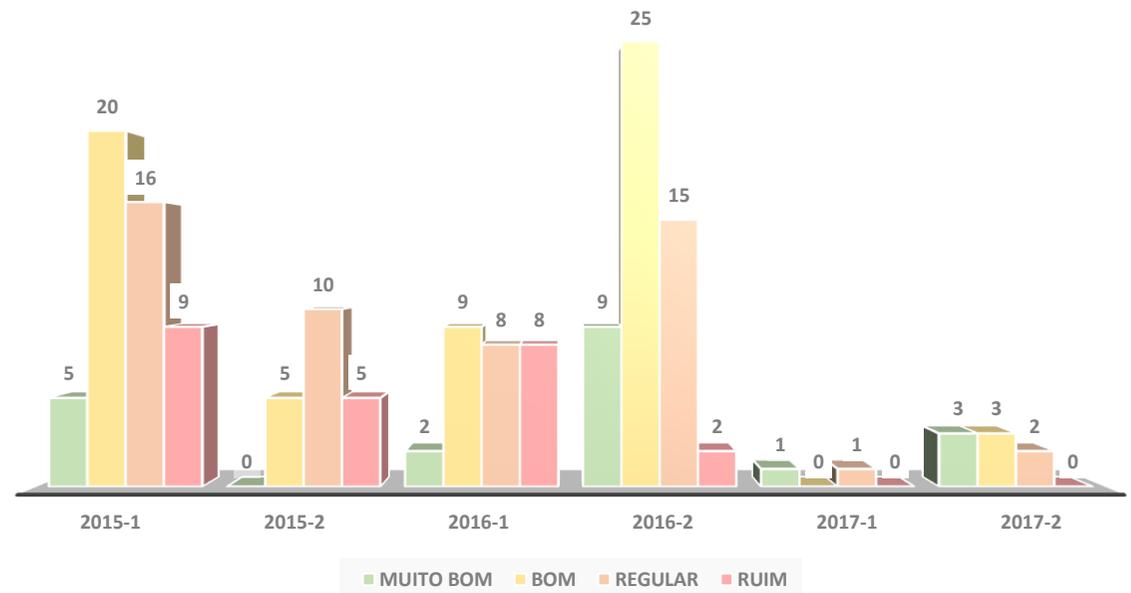
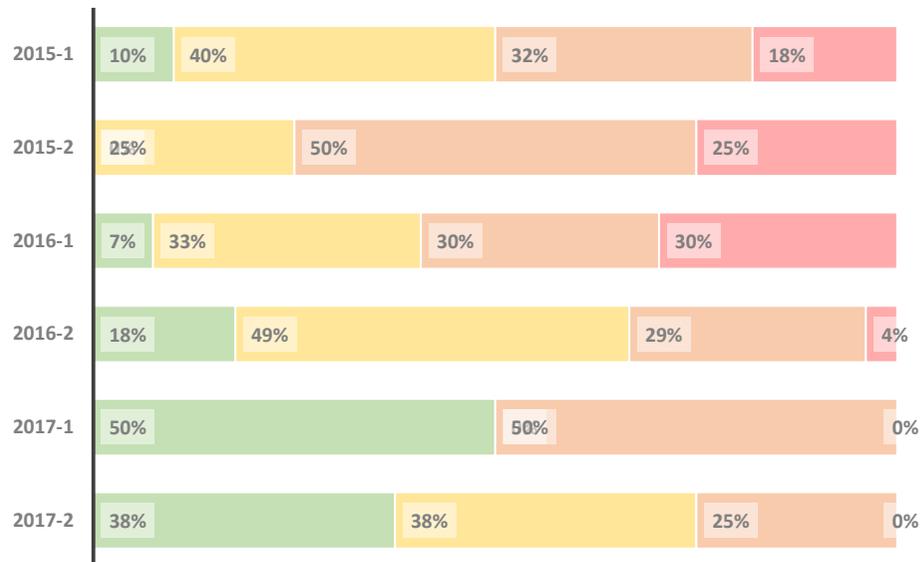
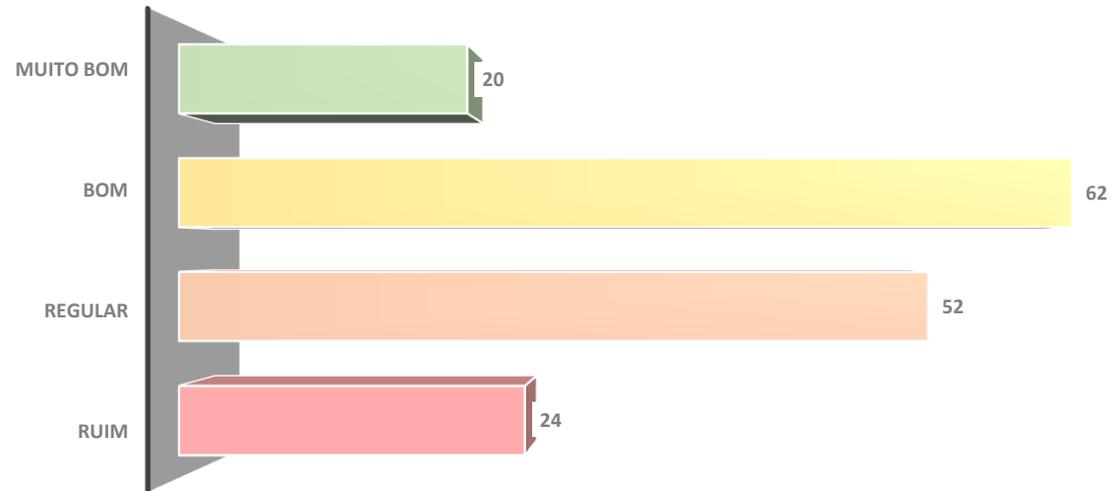
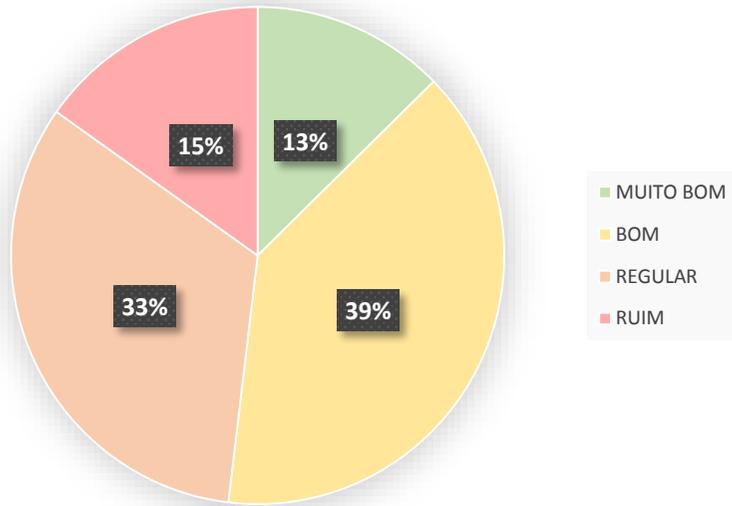


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



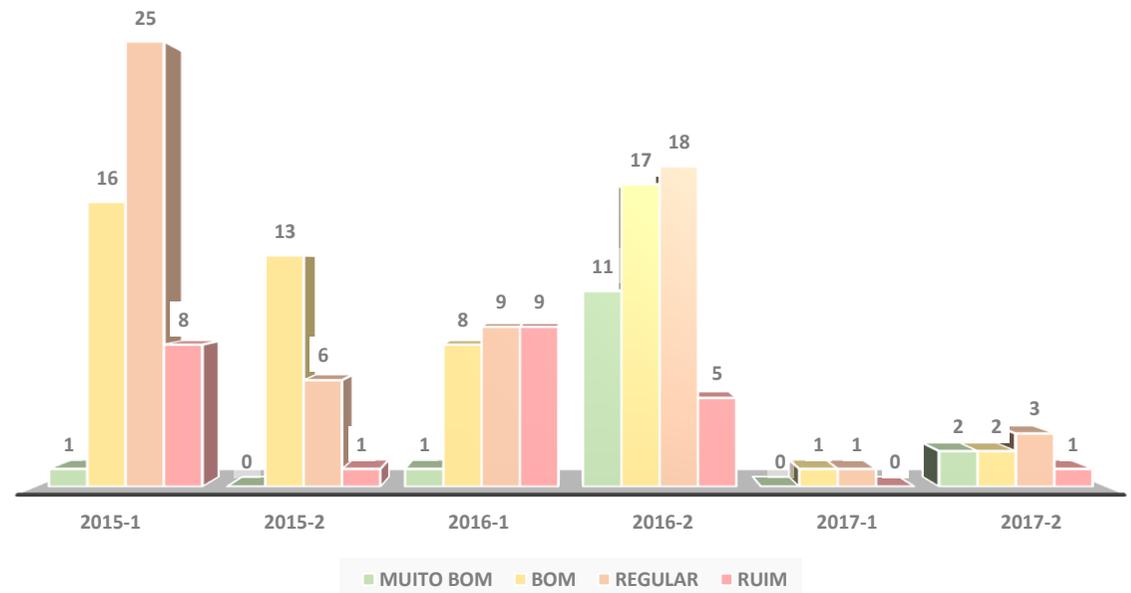
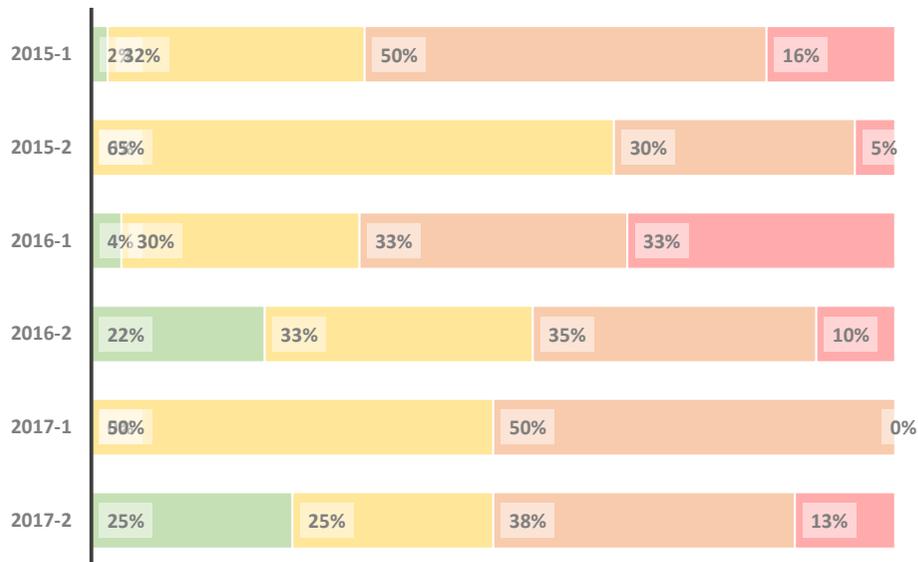
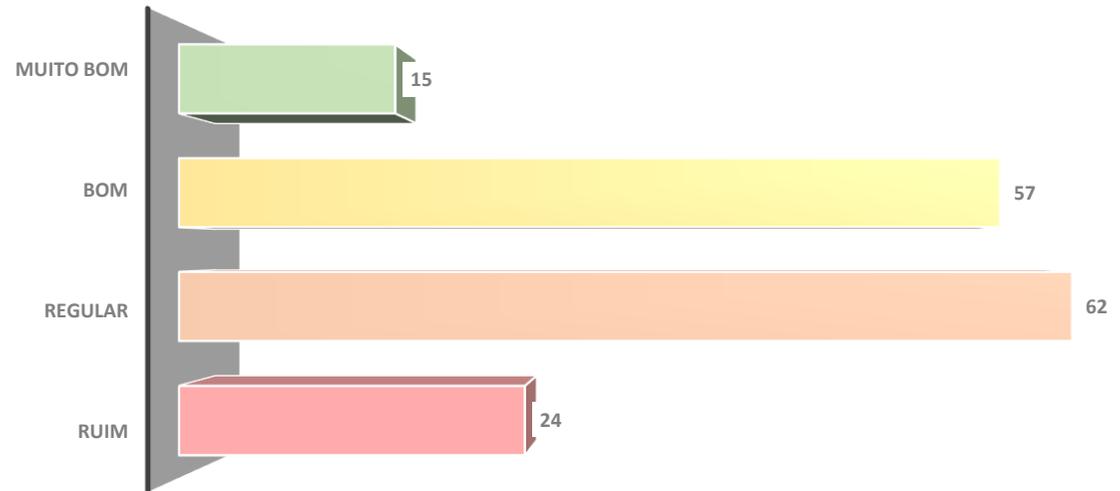
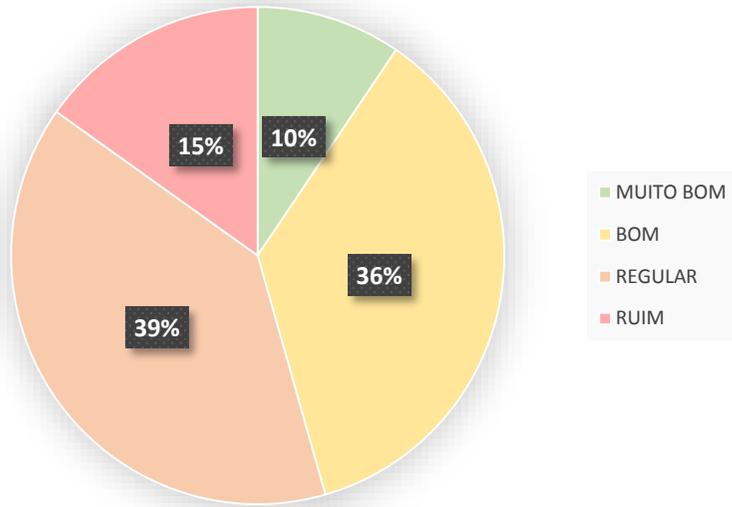


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



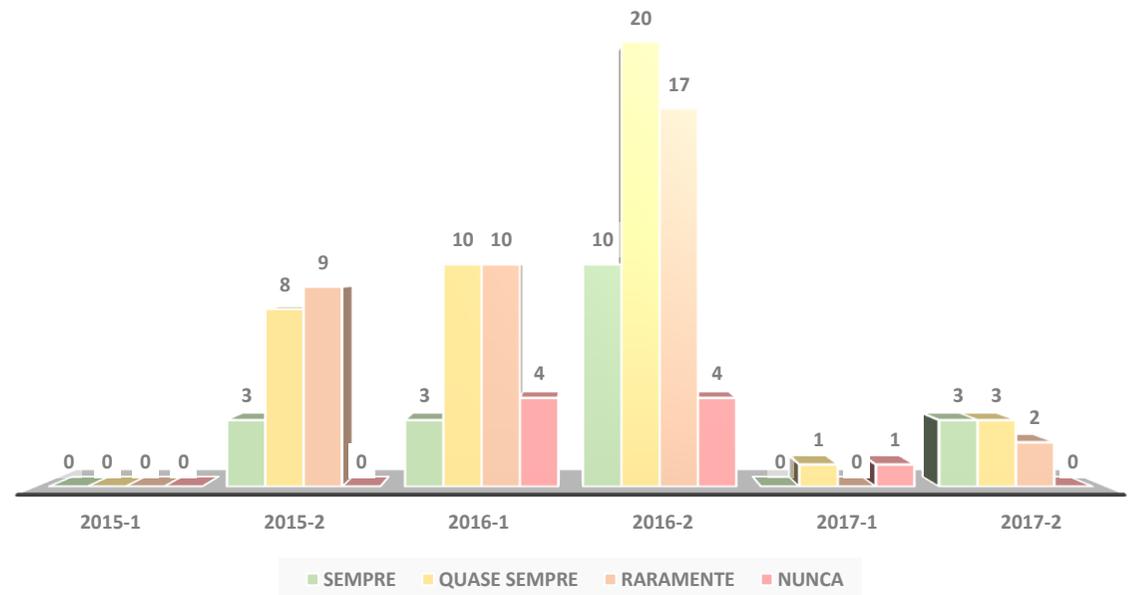
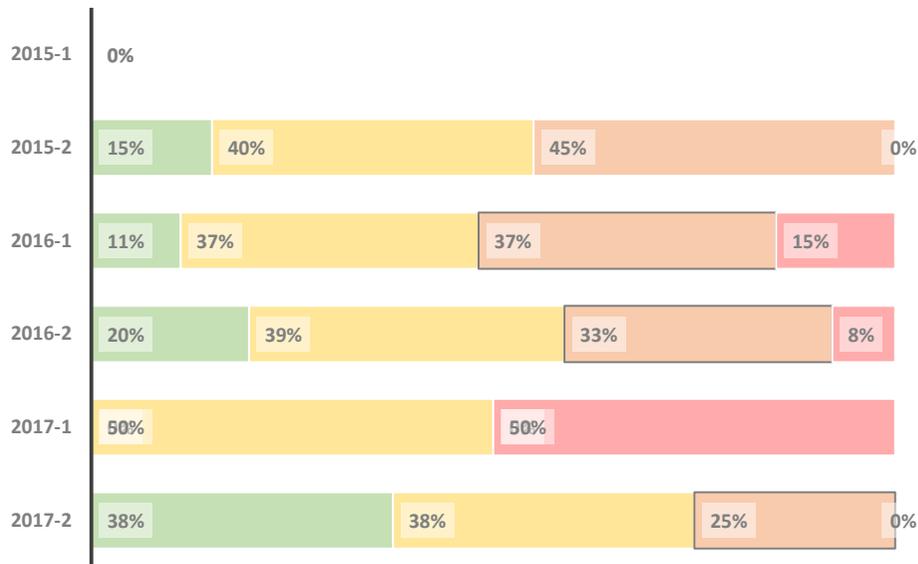
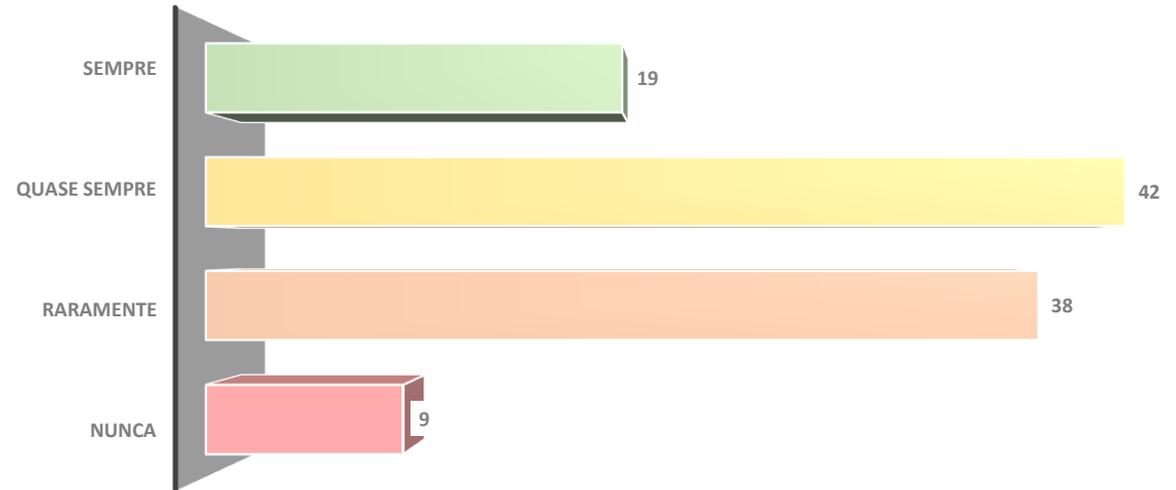
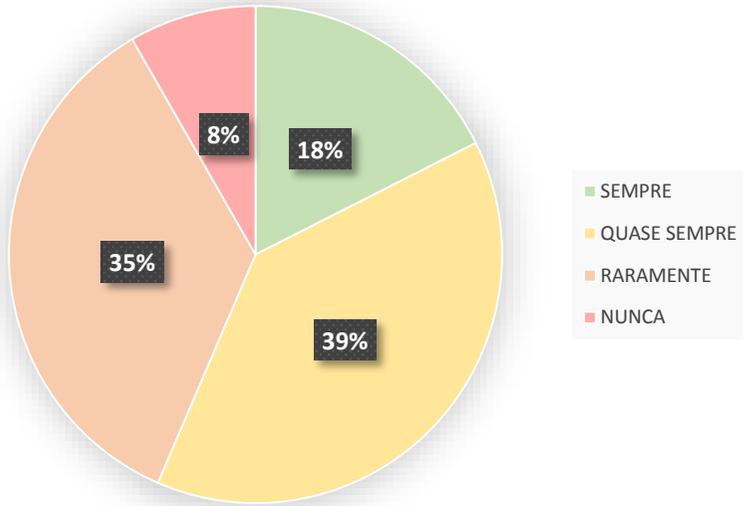


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



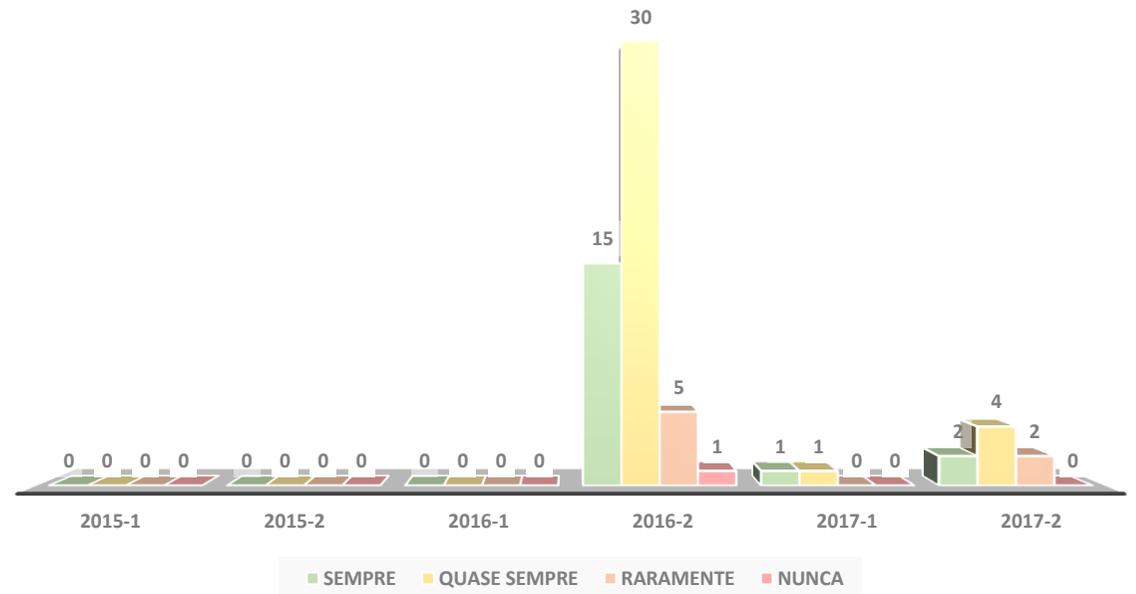
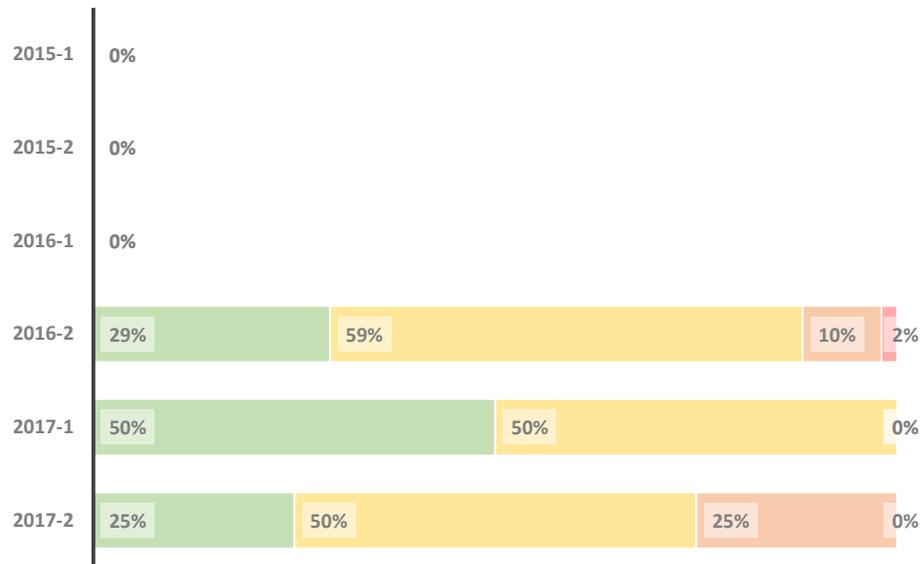
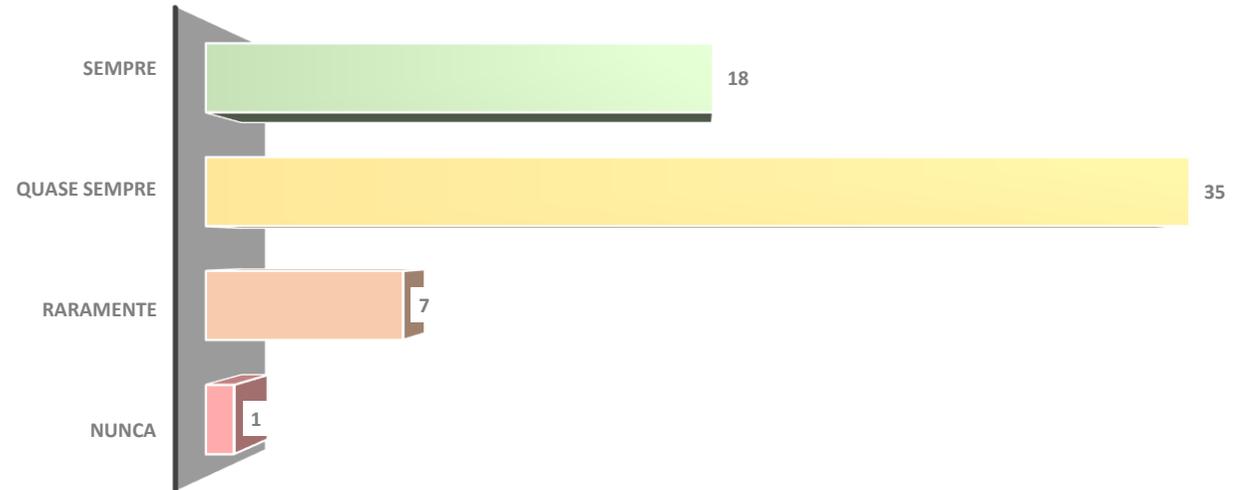
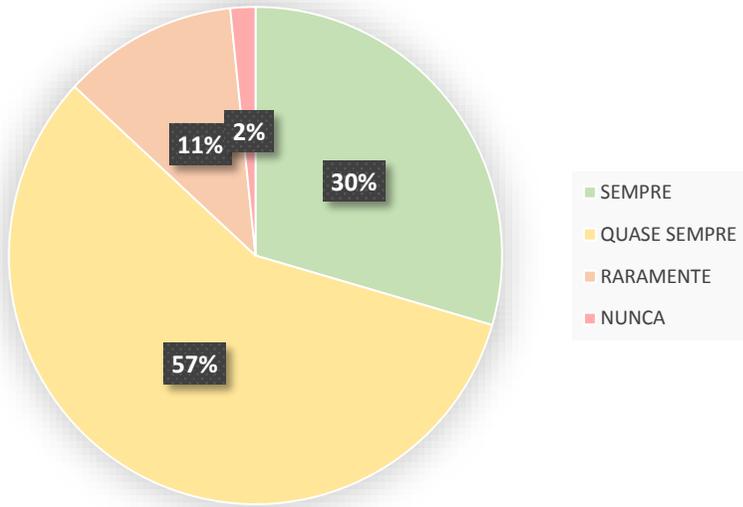


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



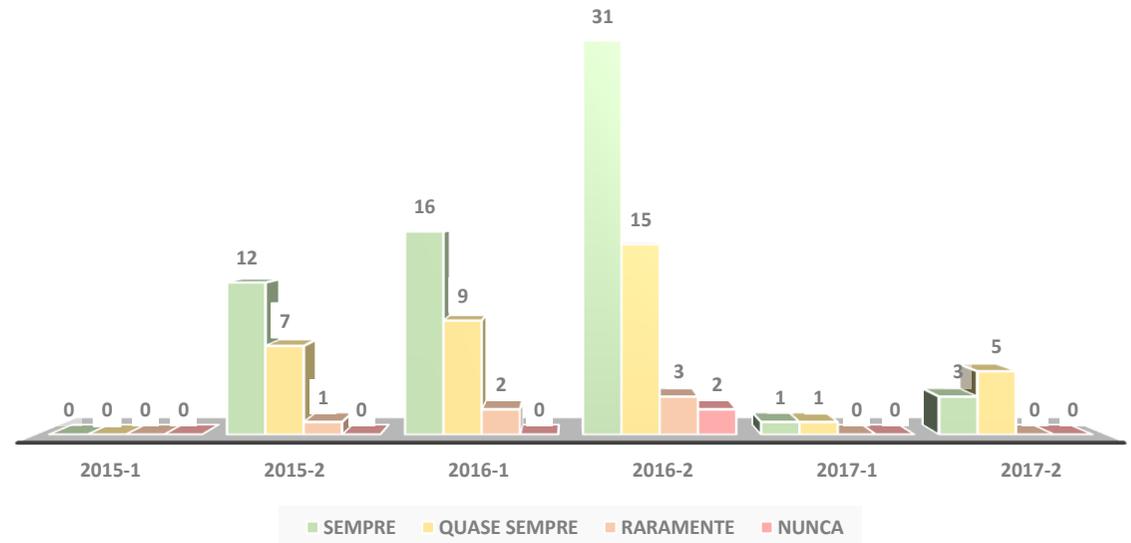
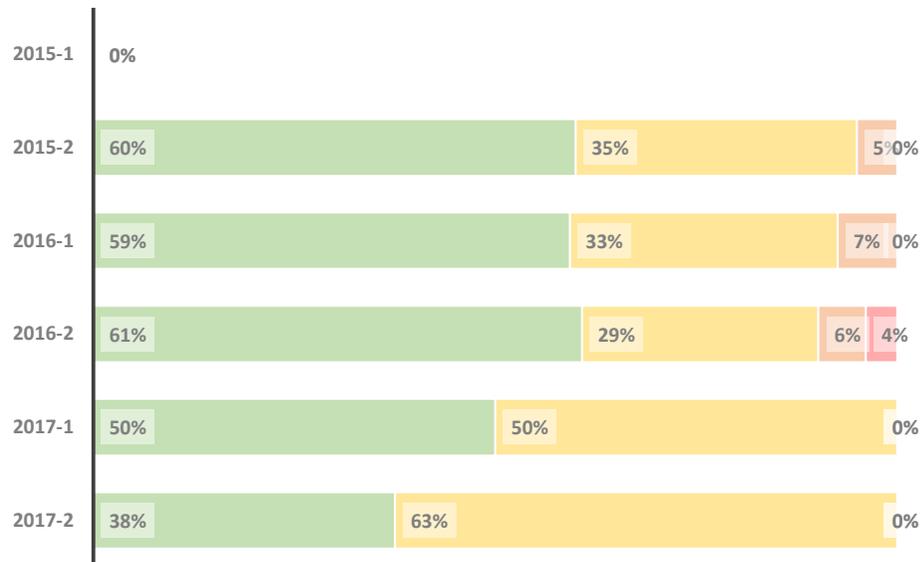
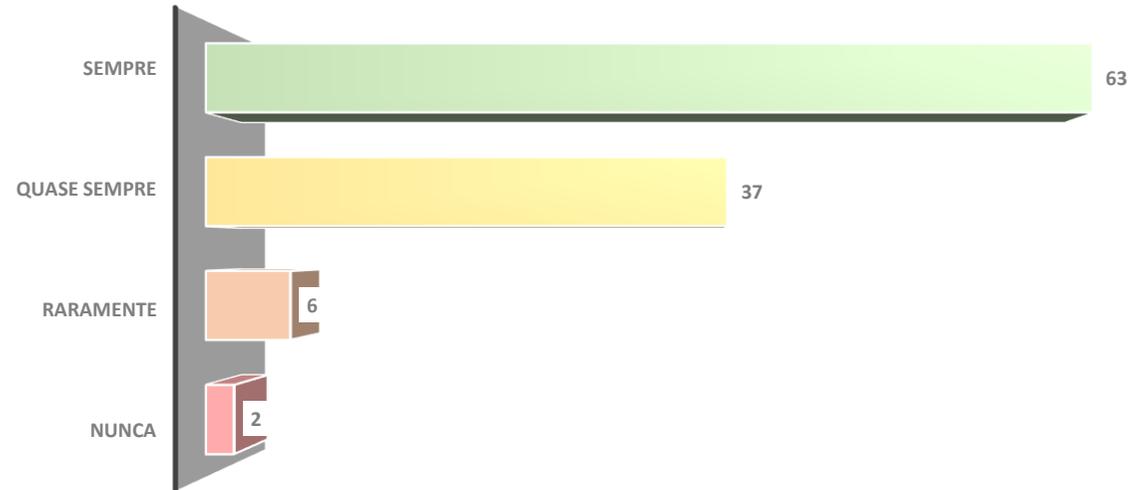
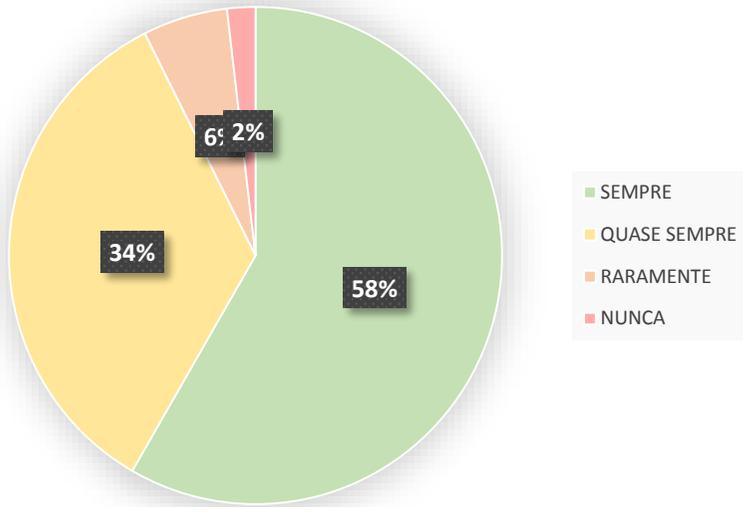


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



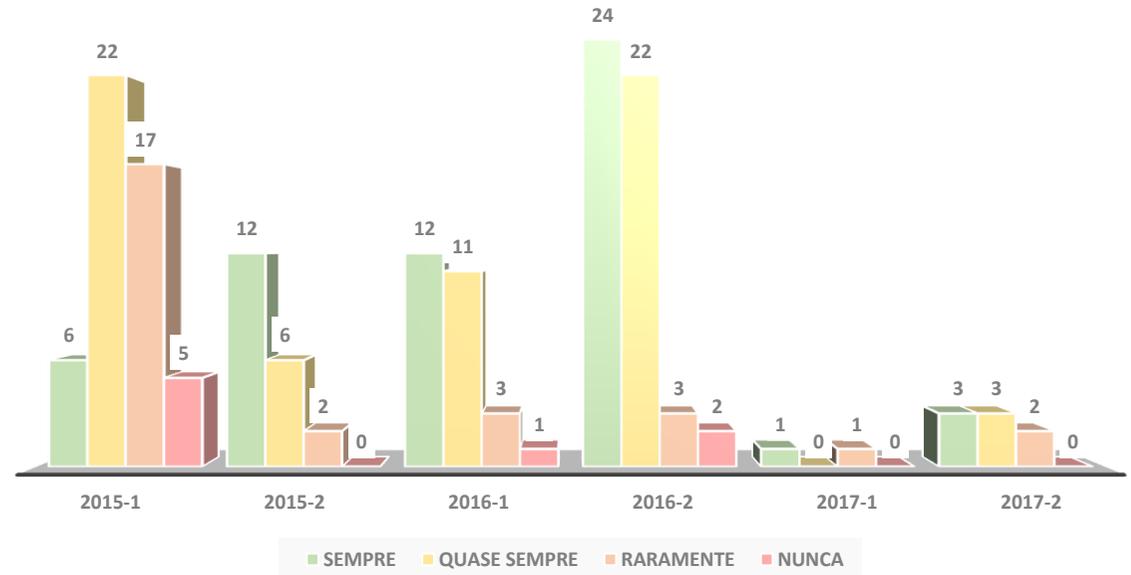
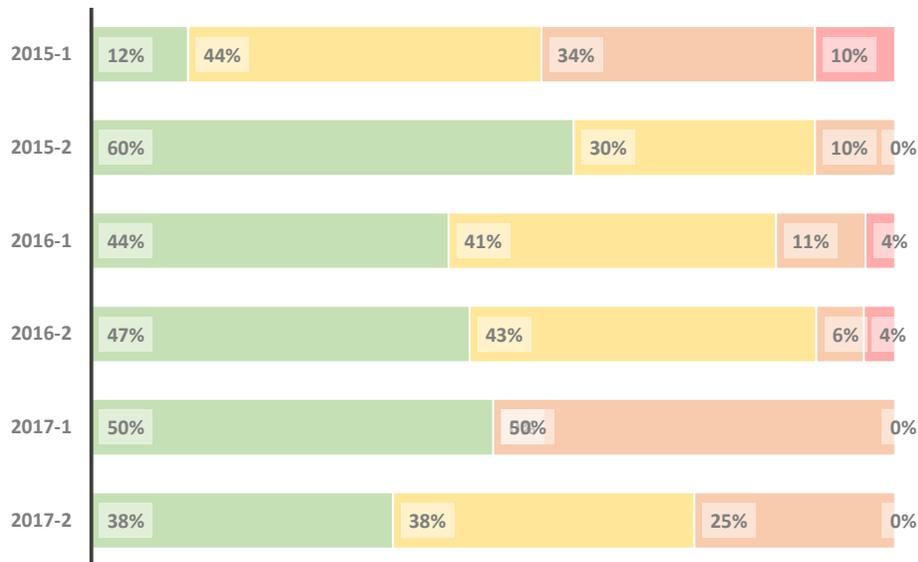
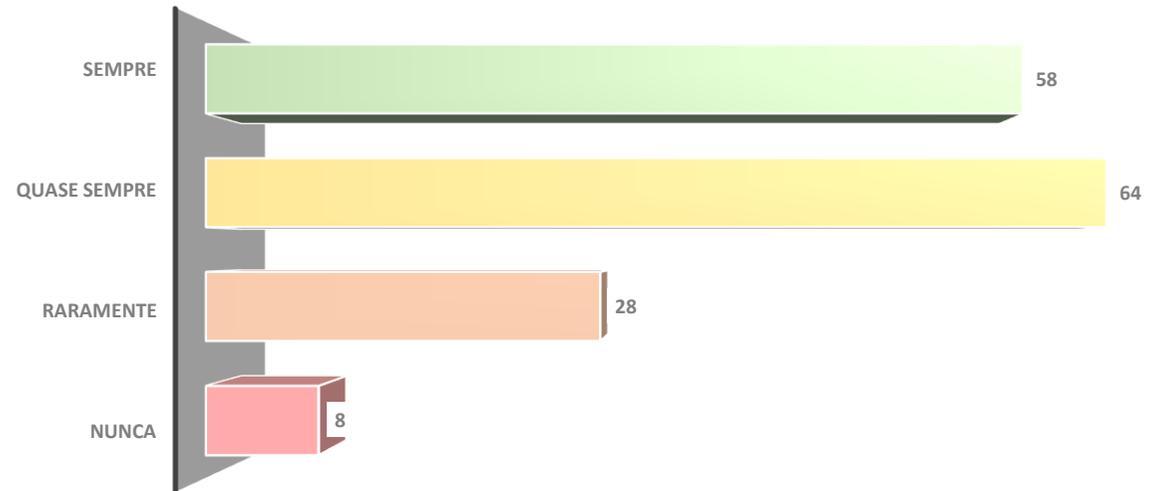
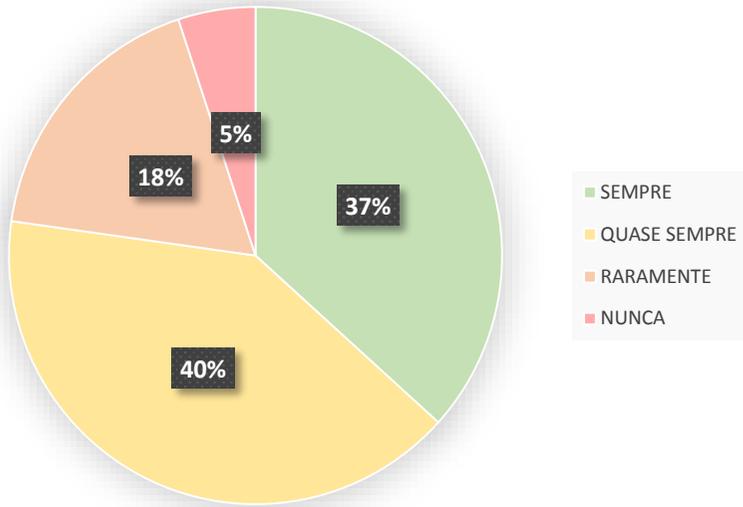


O COORDENADOR: é acessível ao aluno?



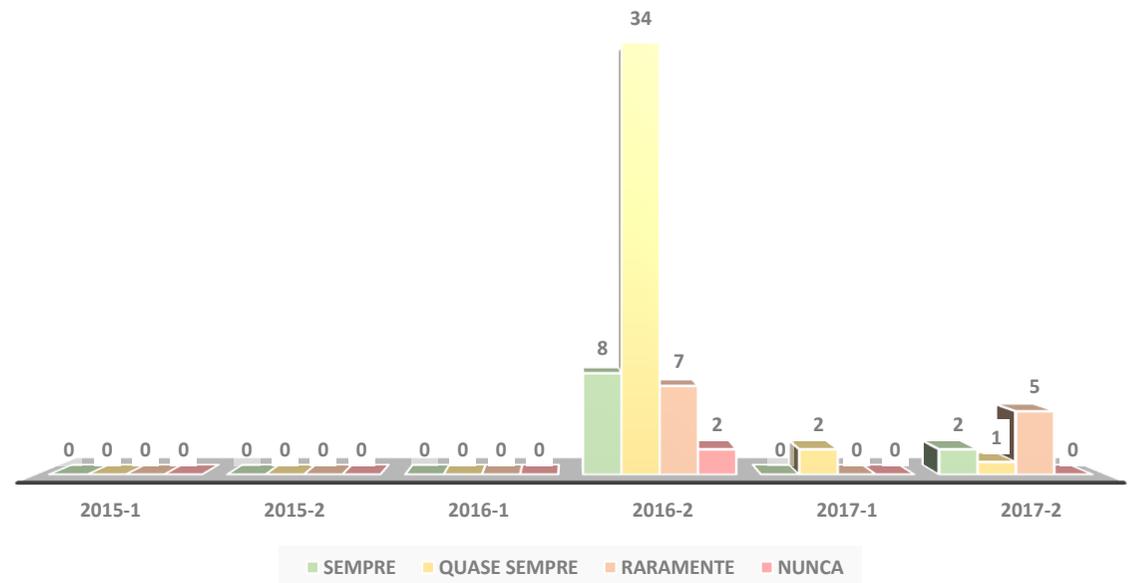
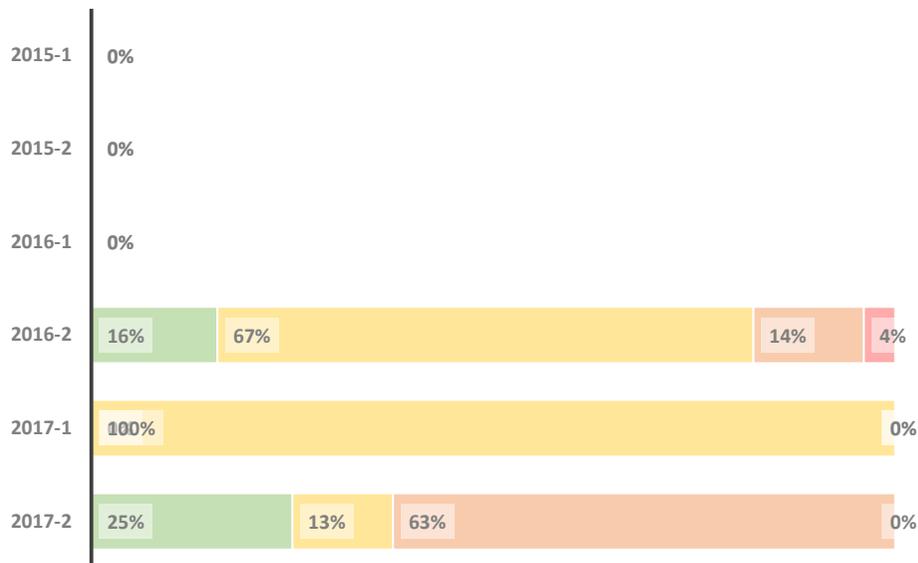
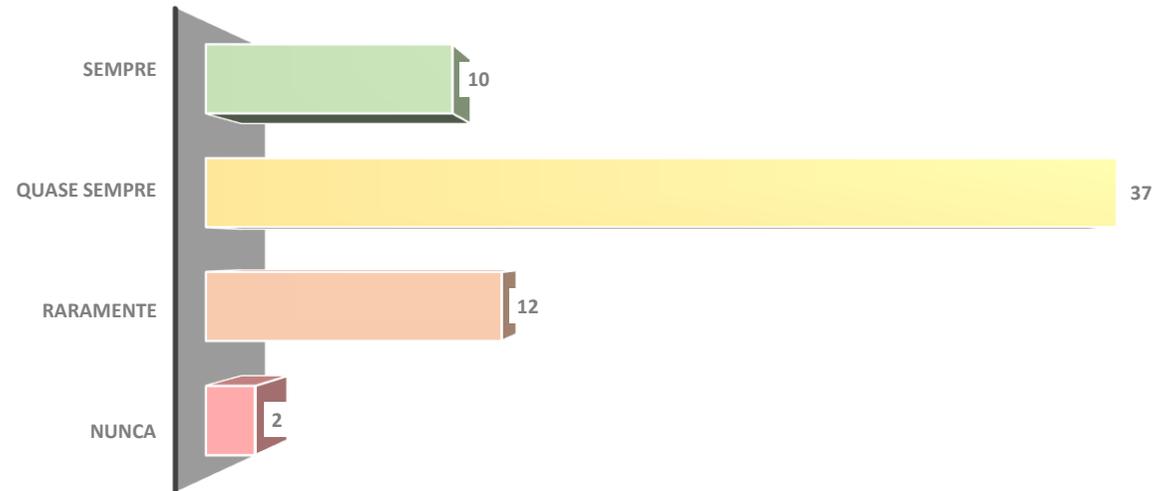
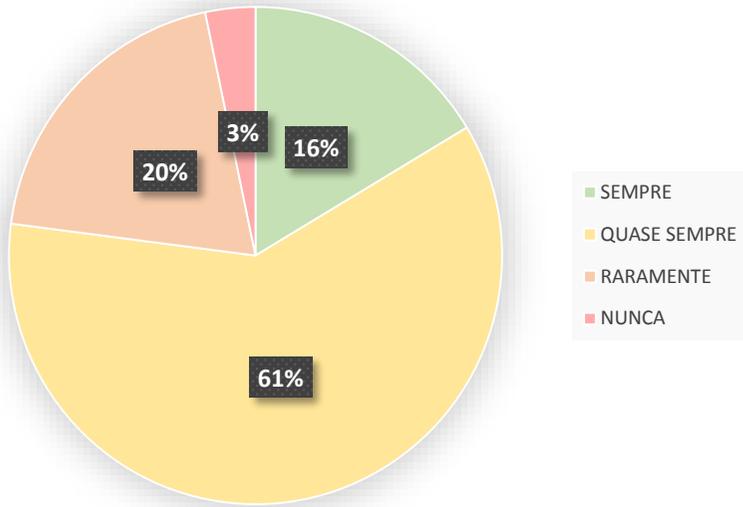


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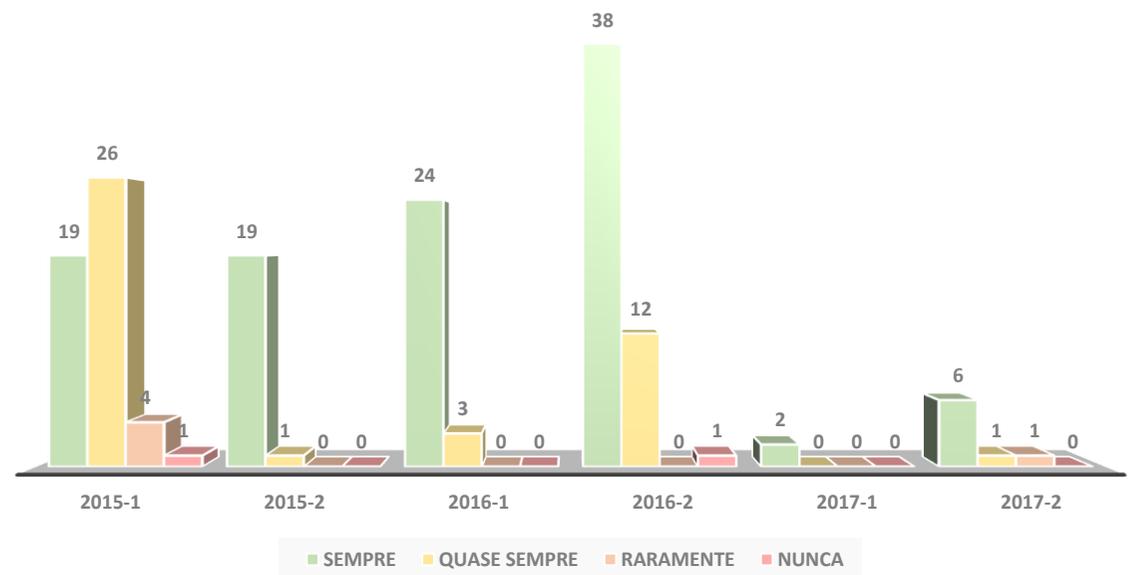
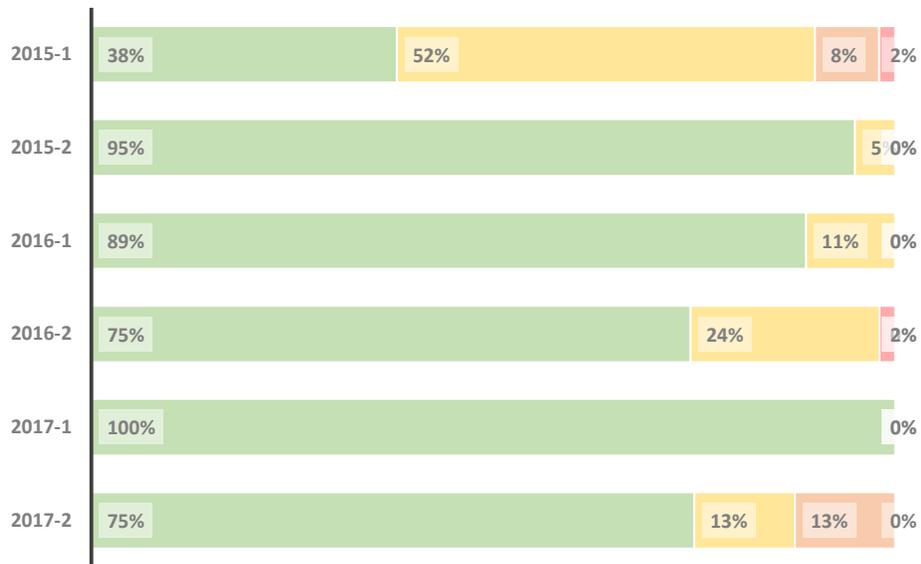
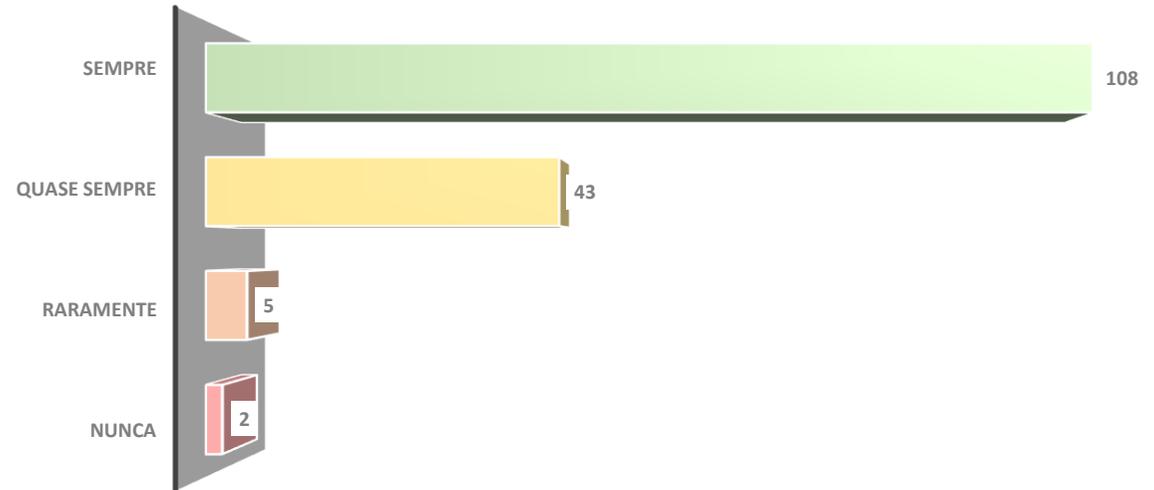
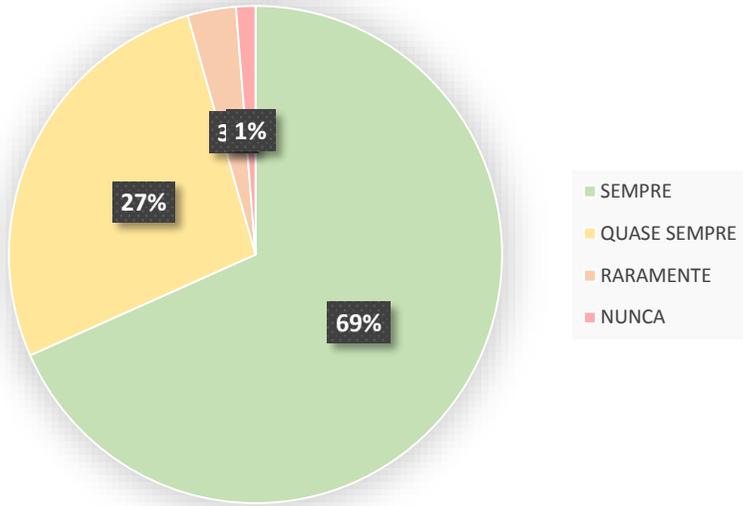


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



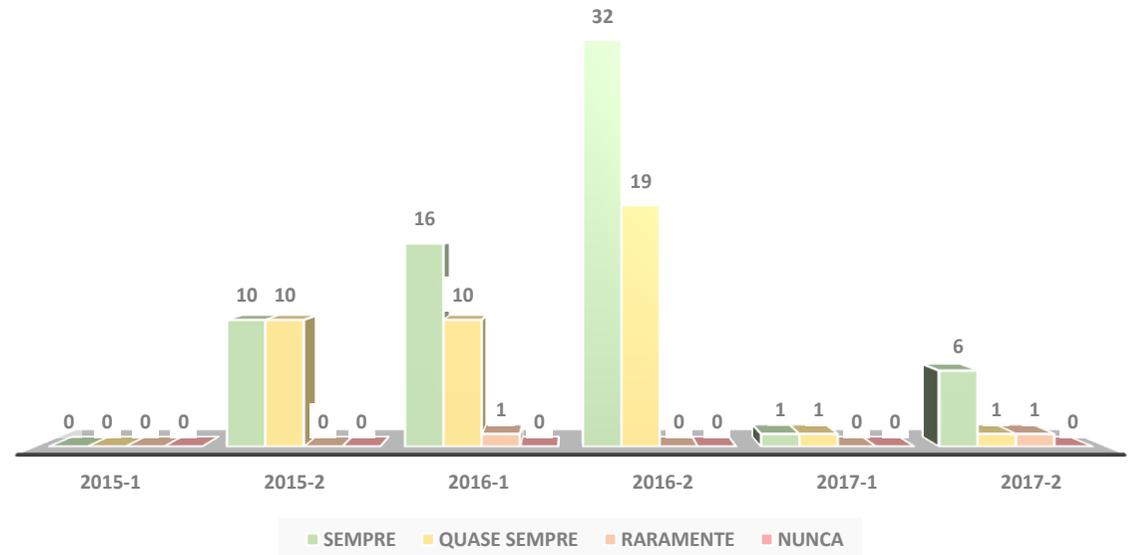
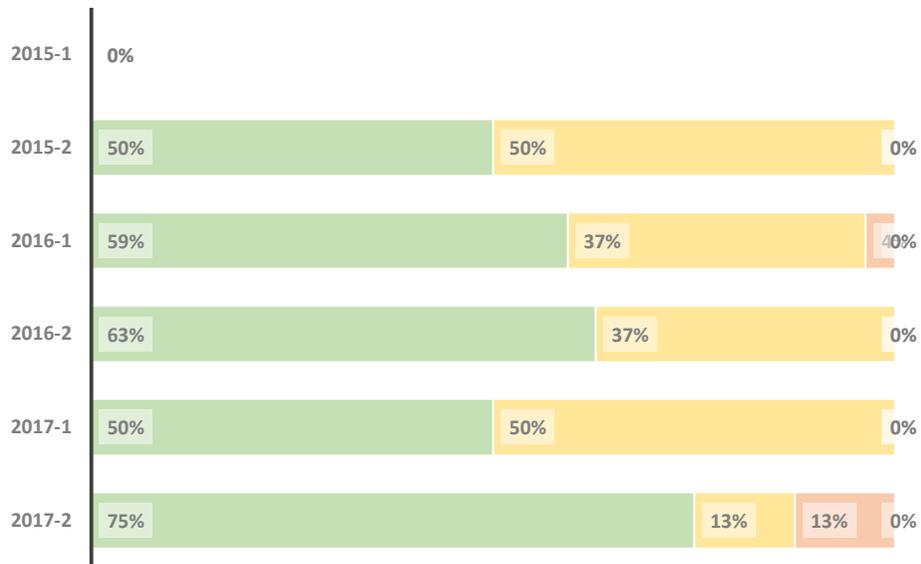
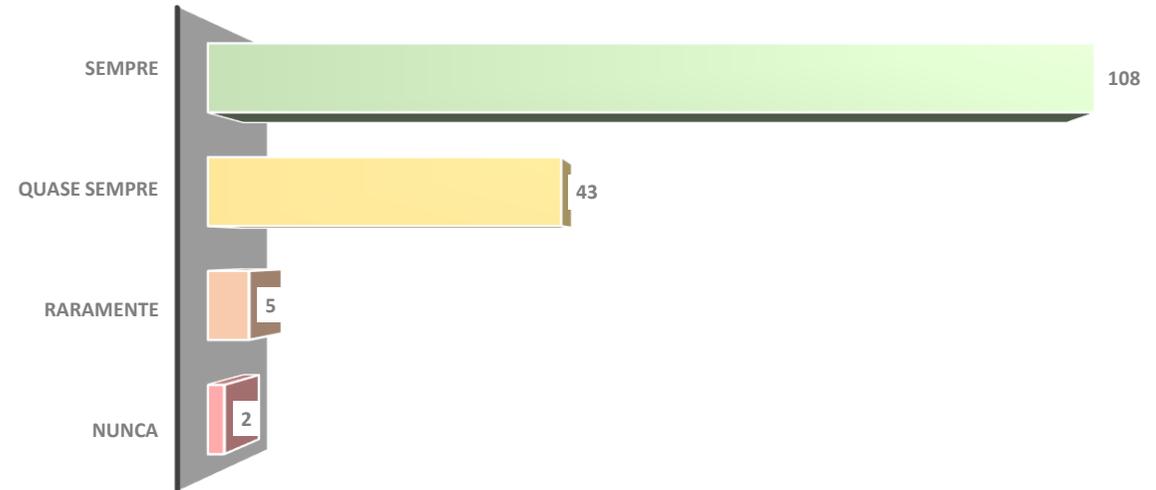
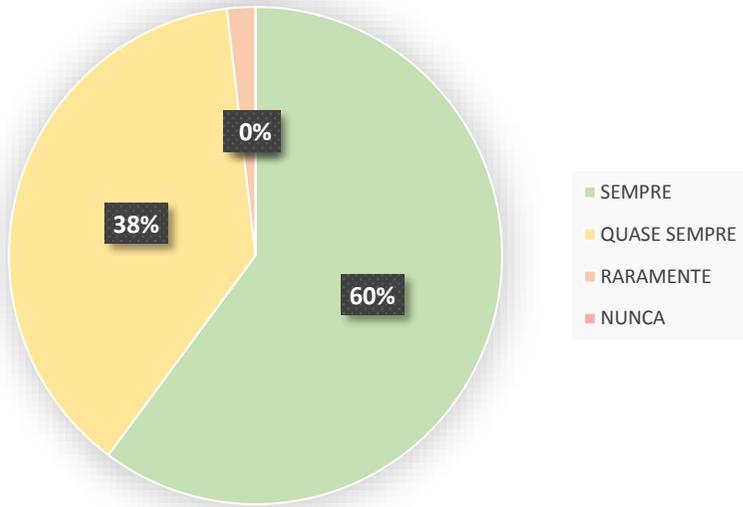


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



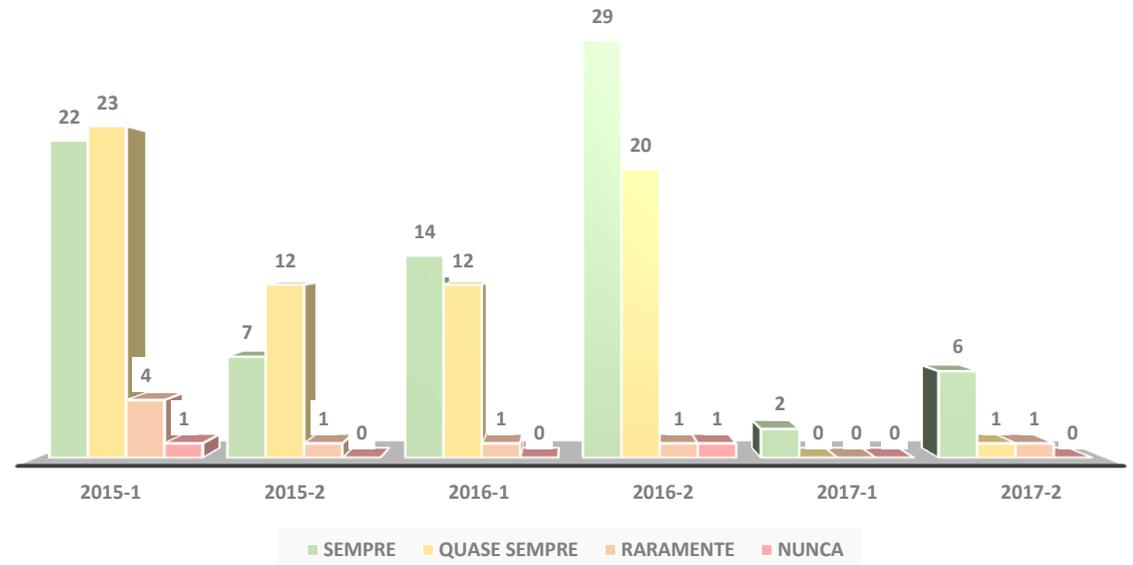
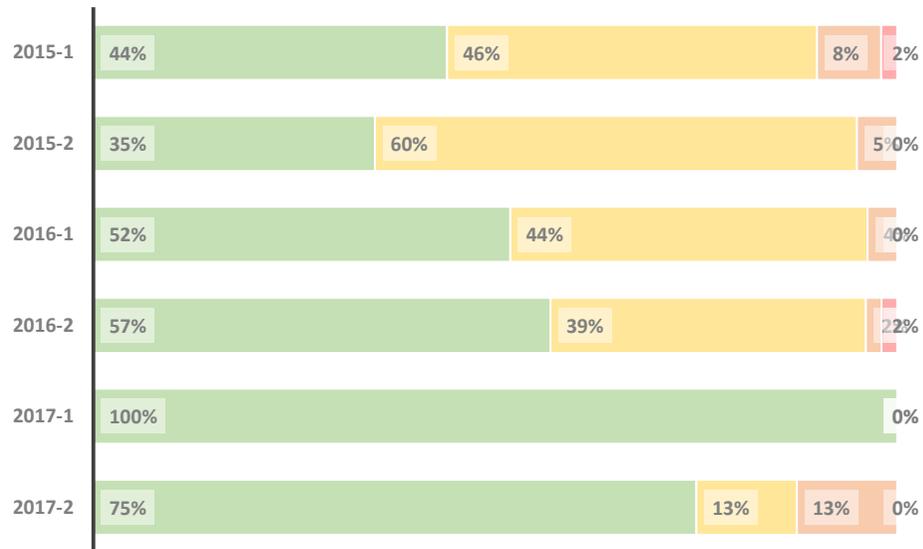
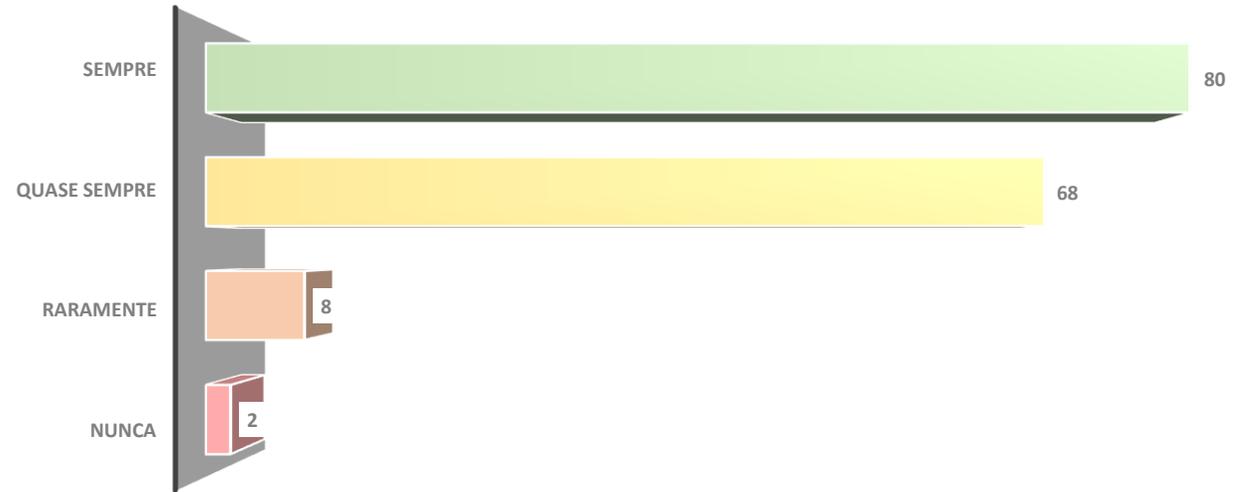
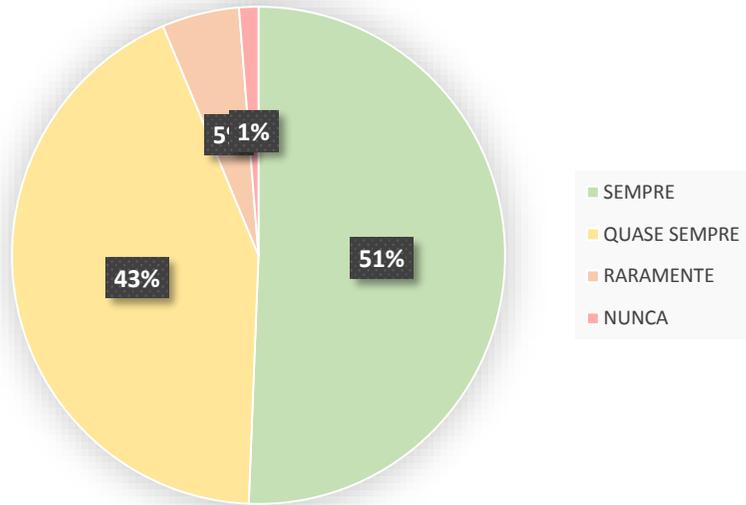


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



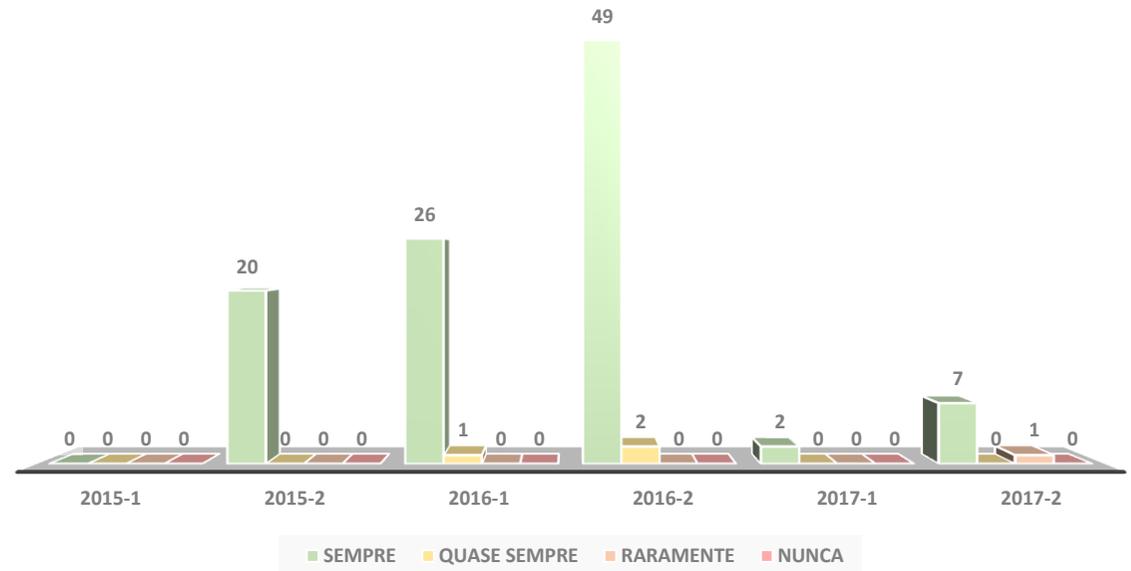
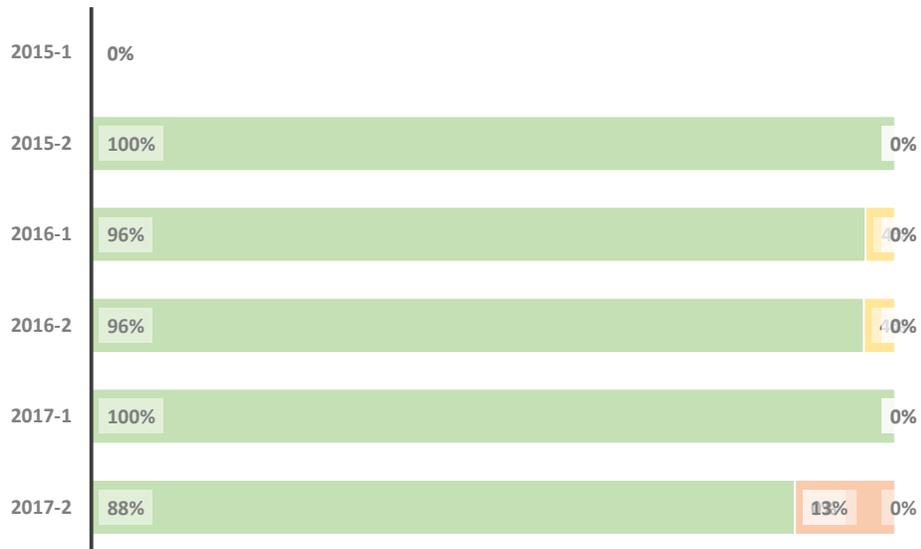
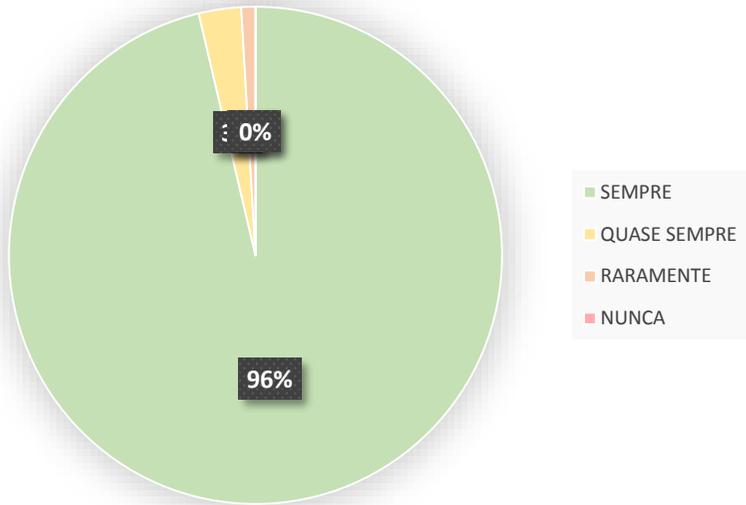


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



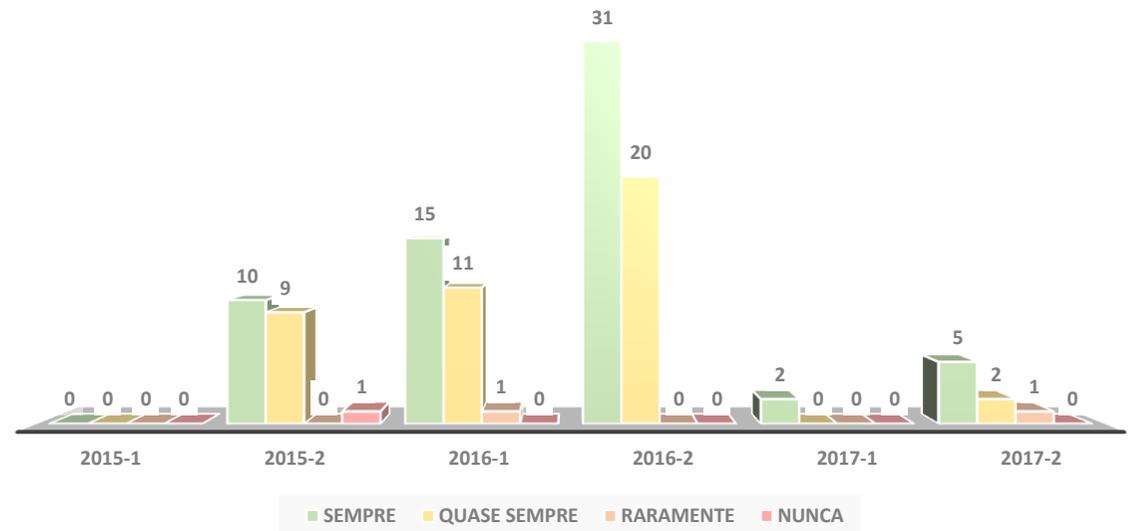
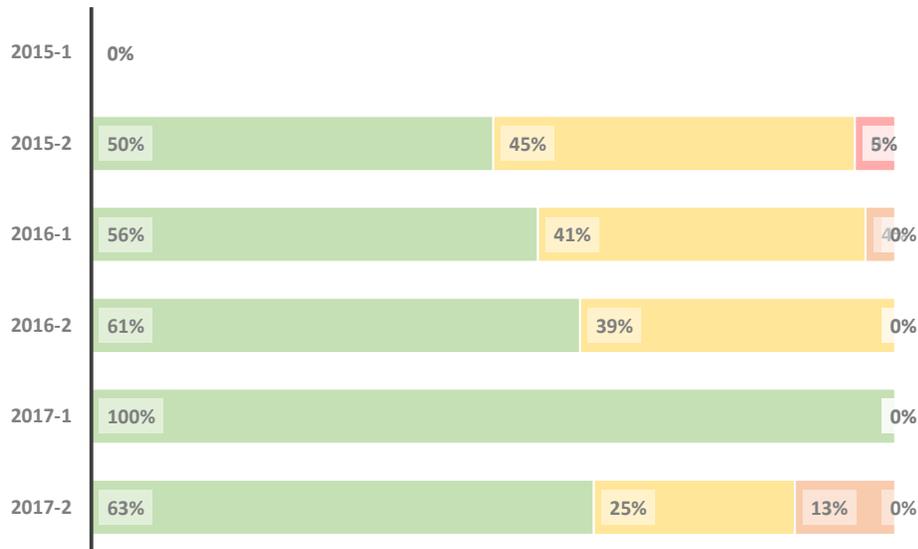
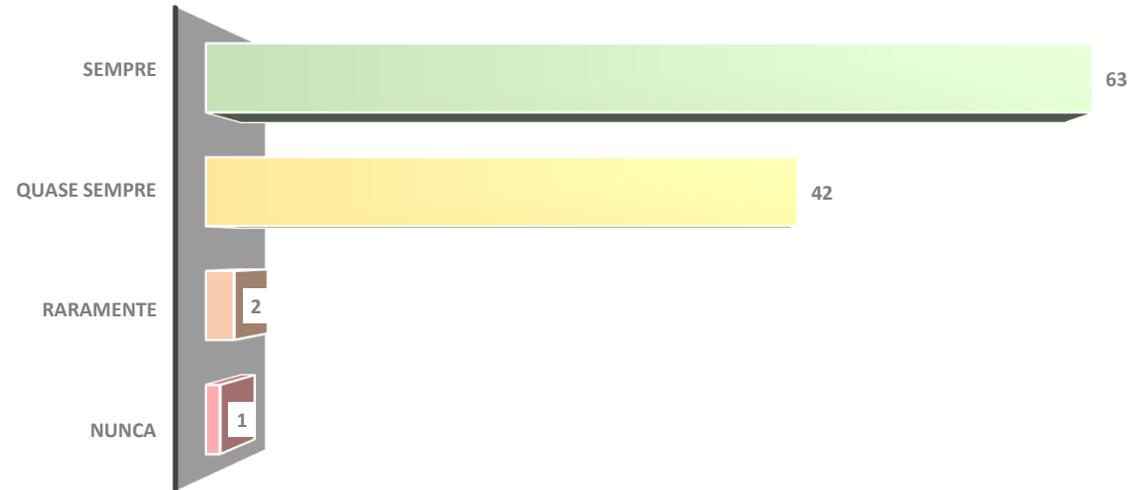
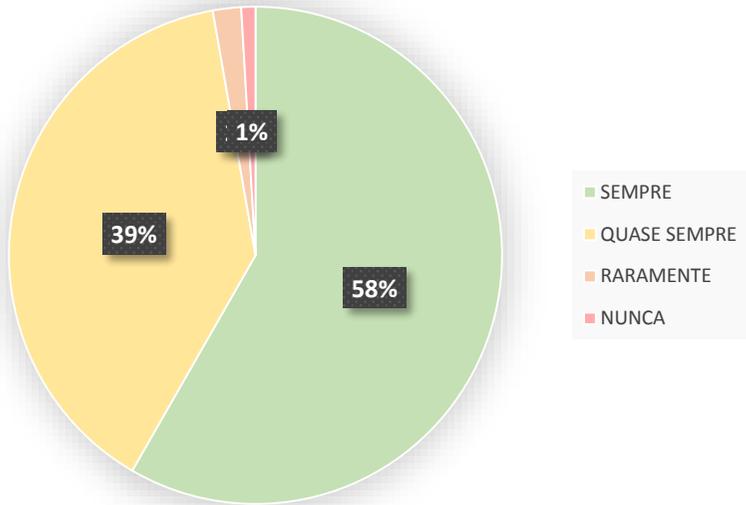


OS PROFESSORES: fazem chamada?



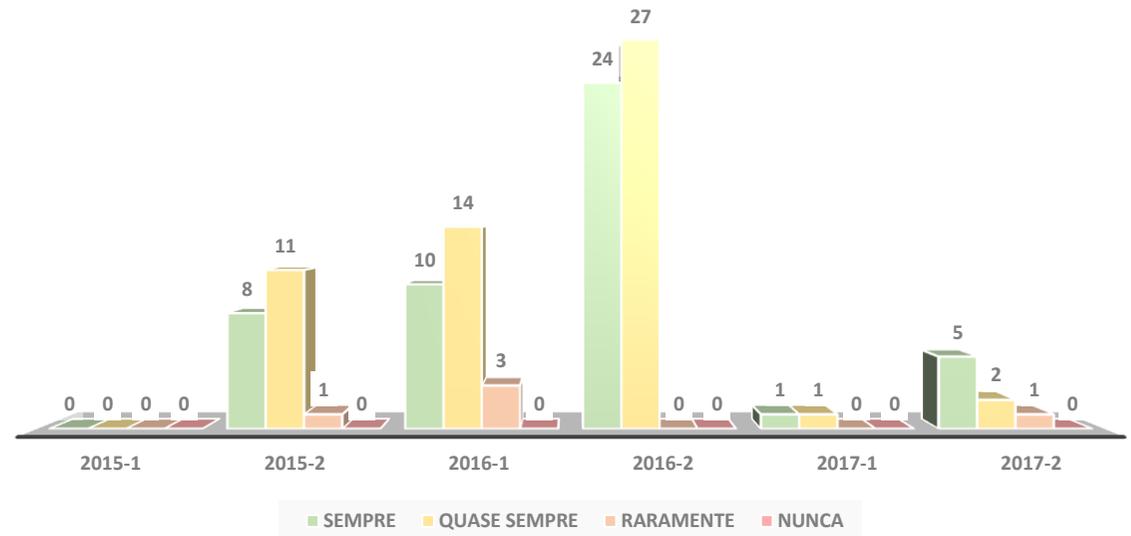
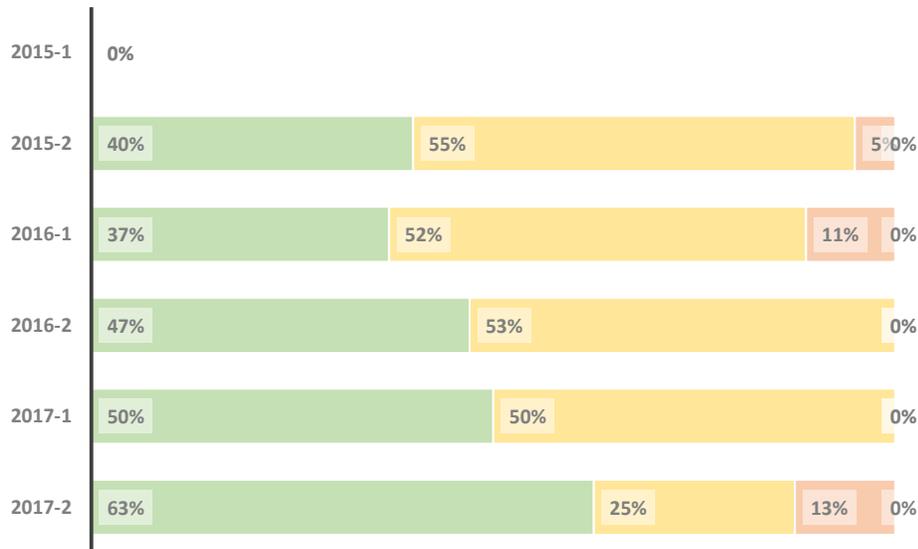
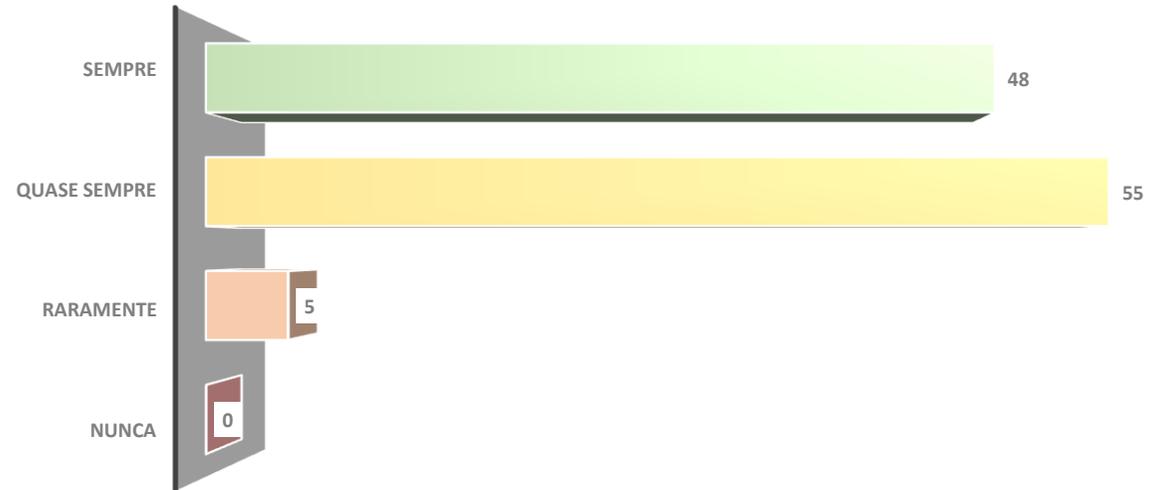
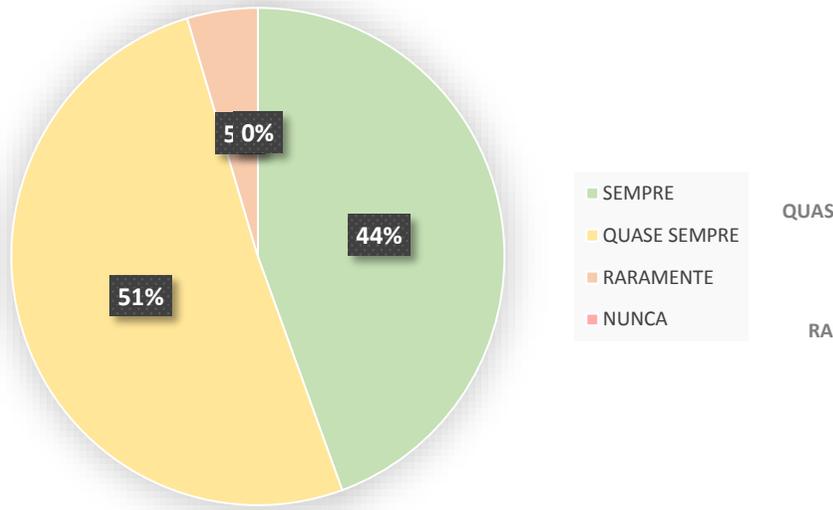


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



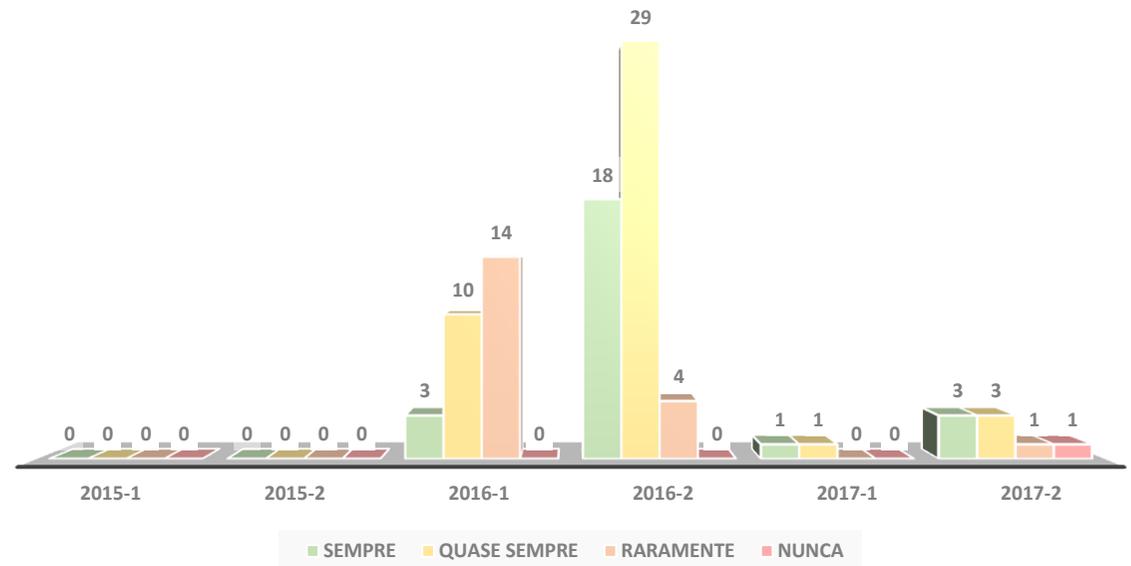
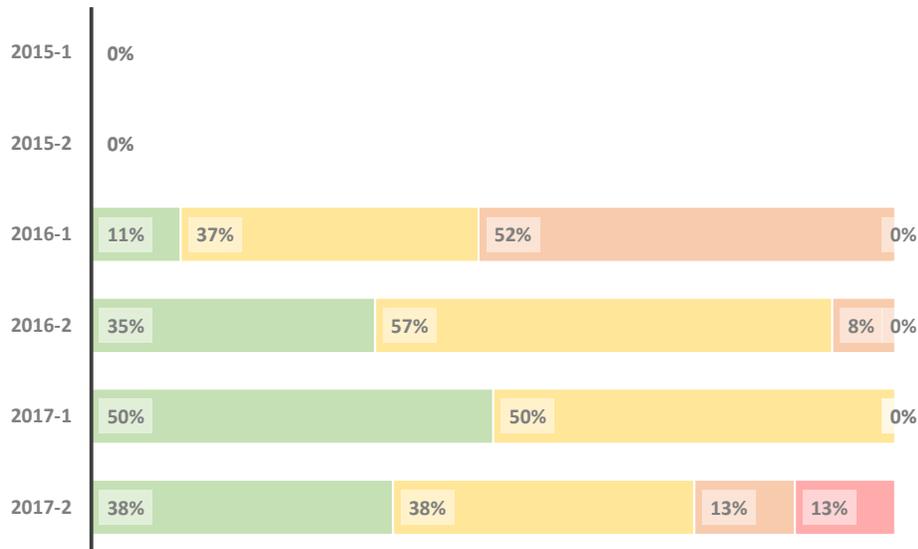
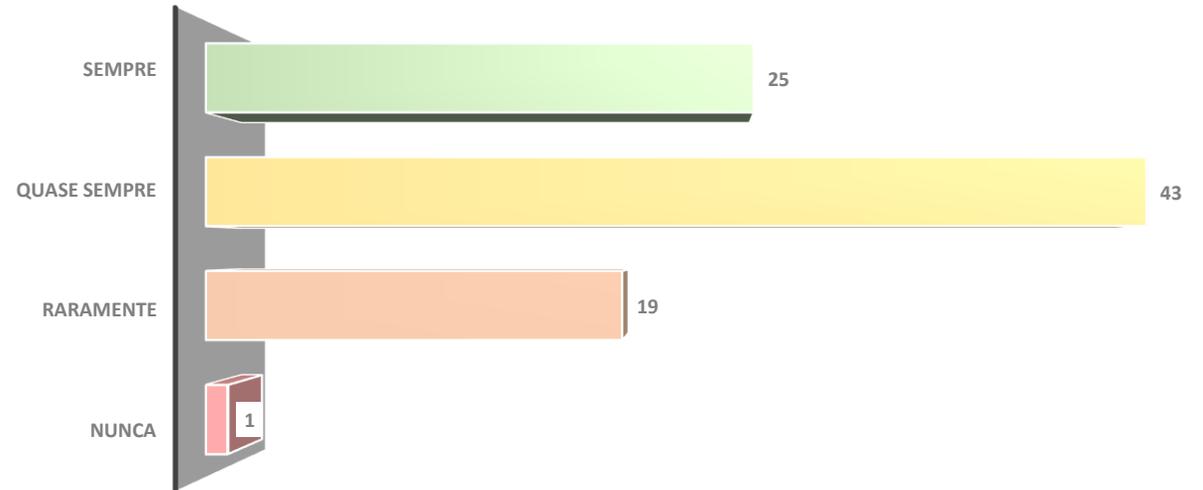
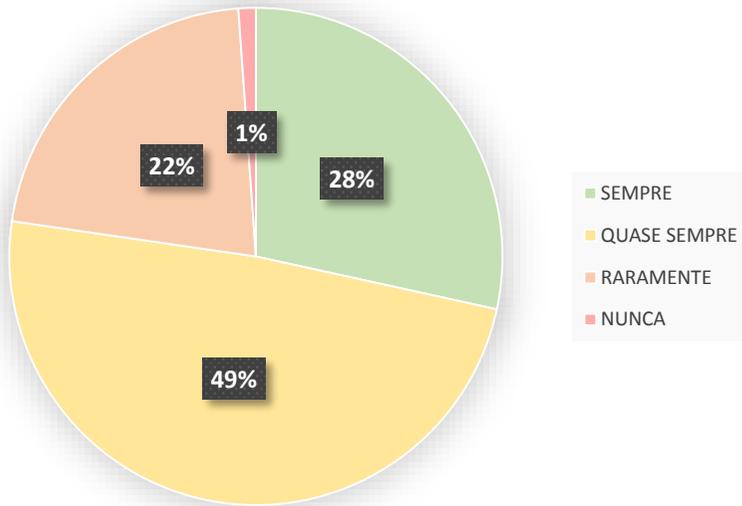


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



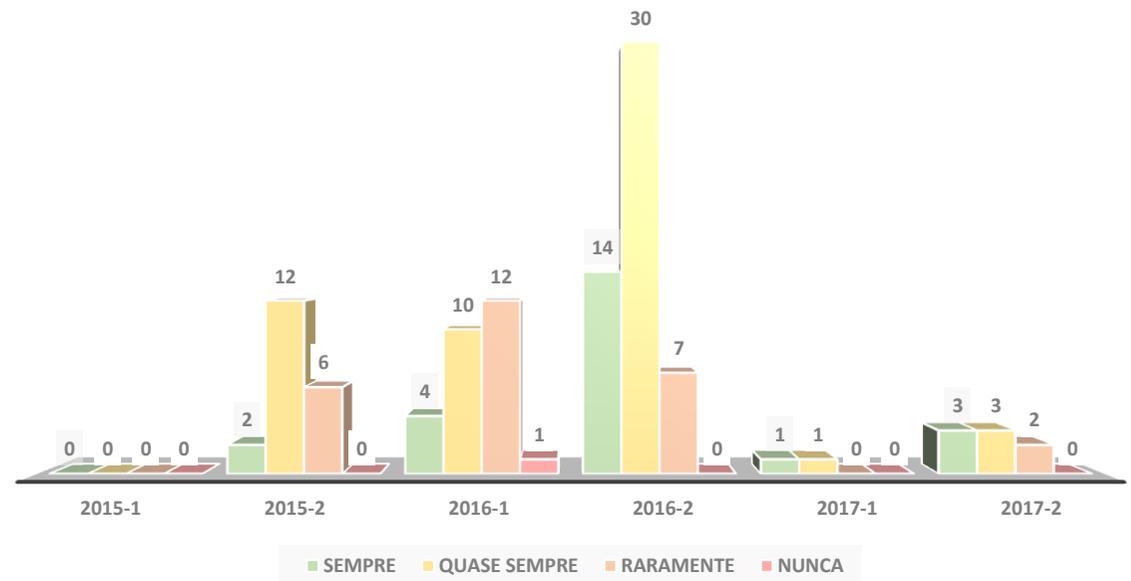
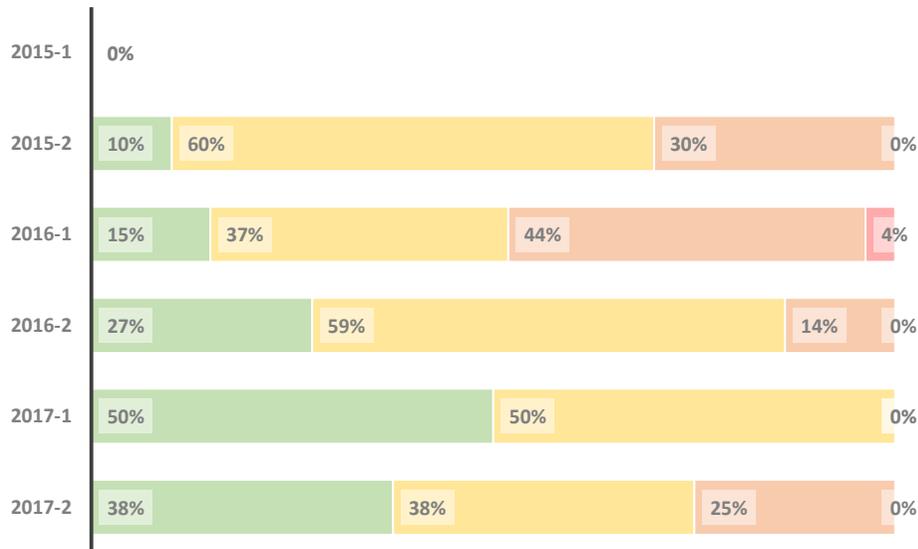
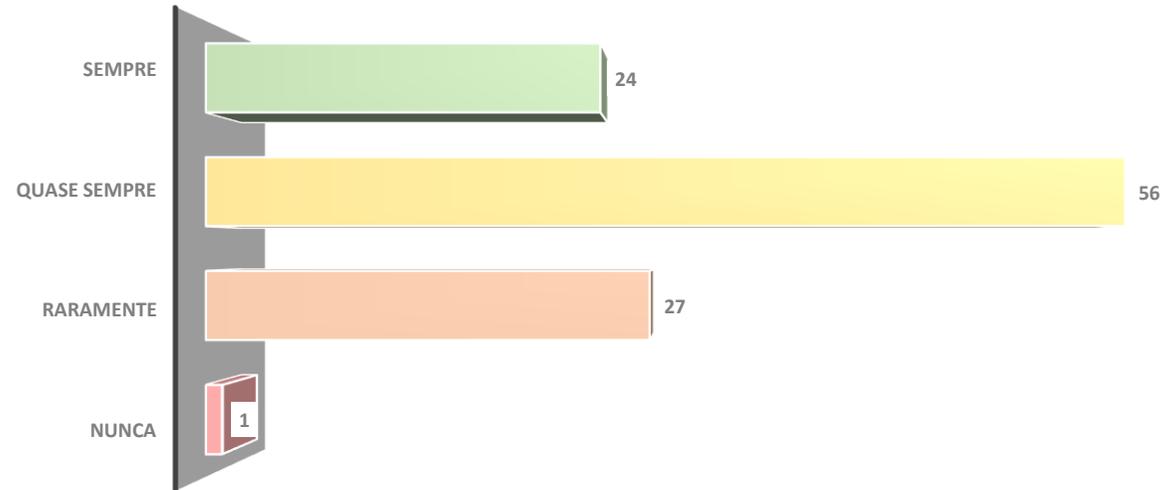
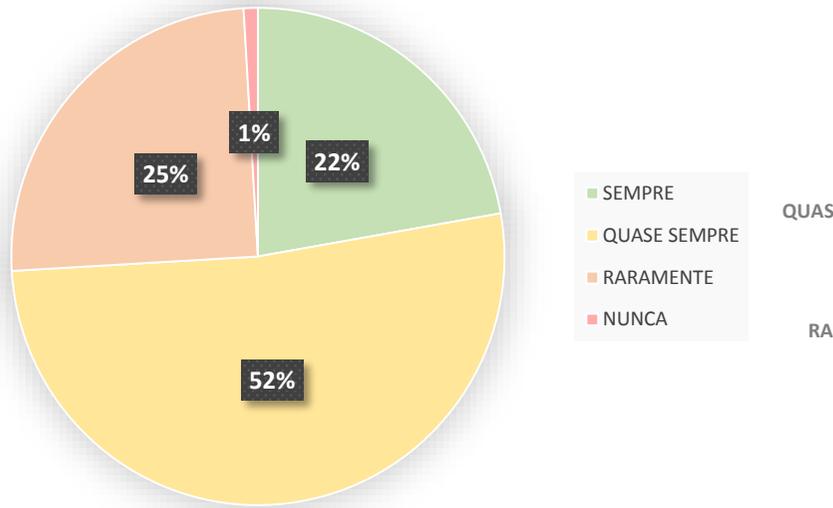


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



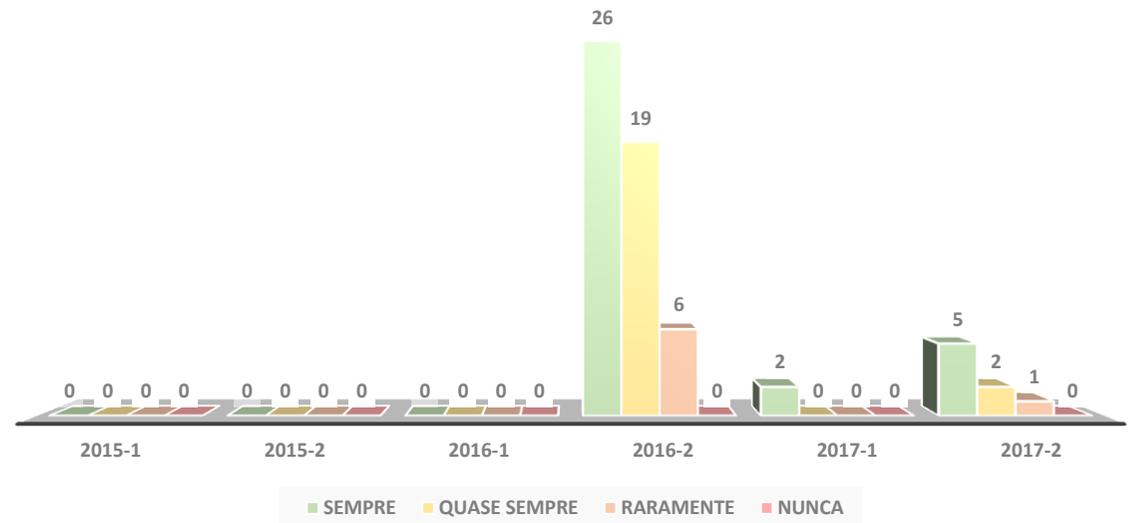
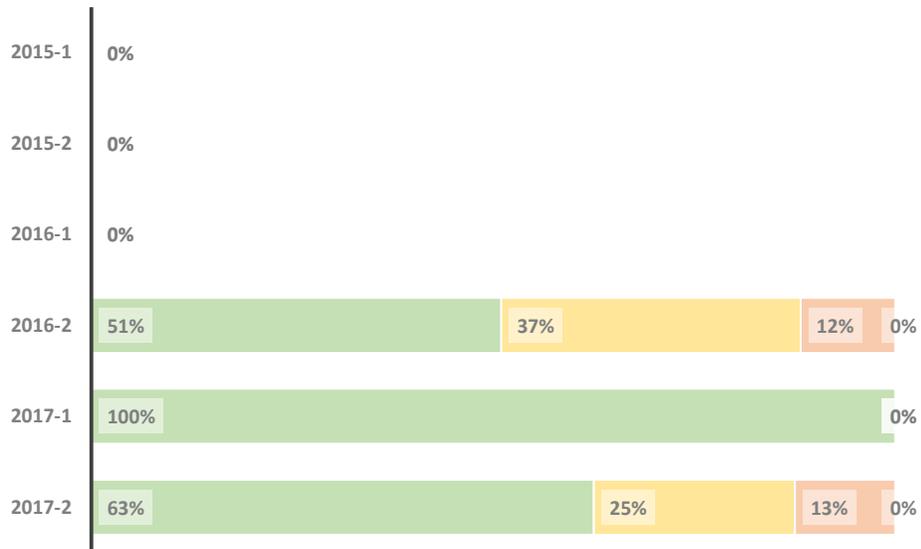
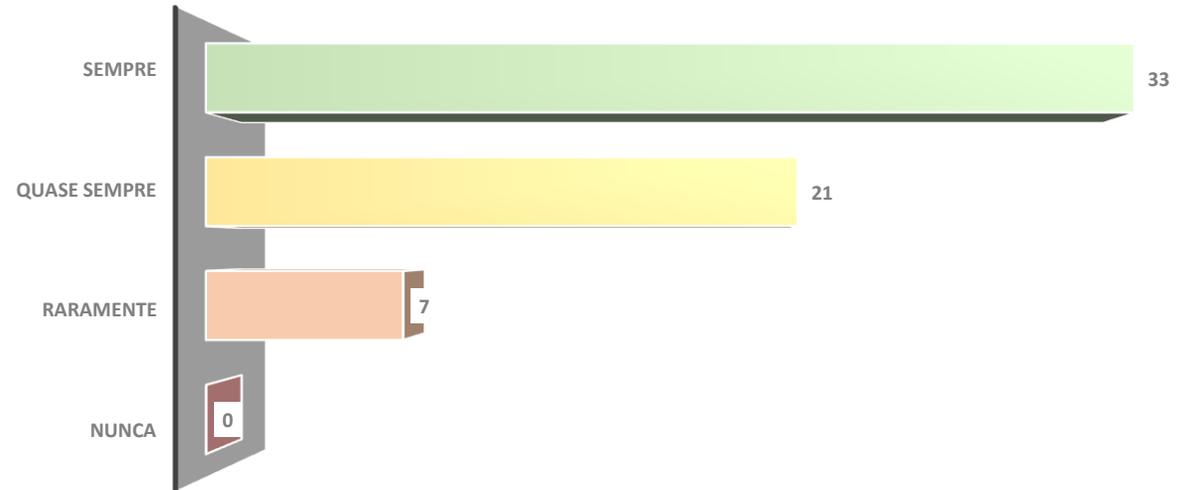
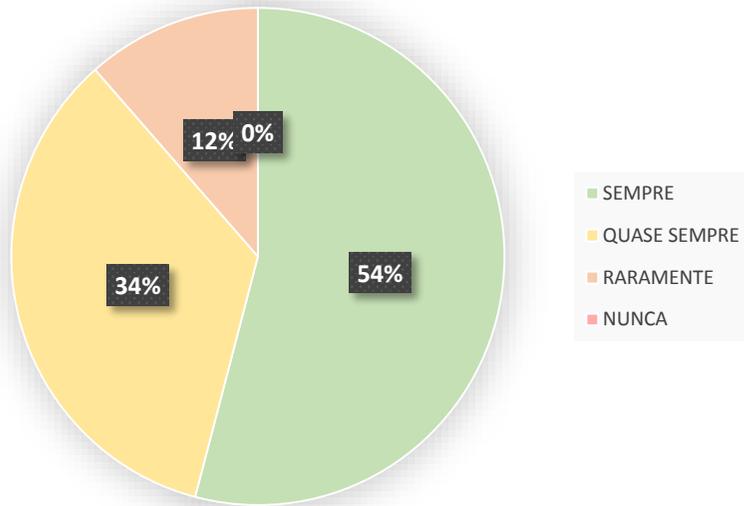


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



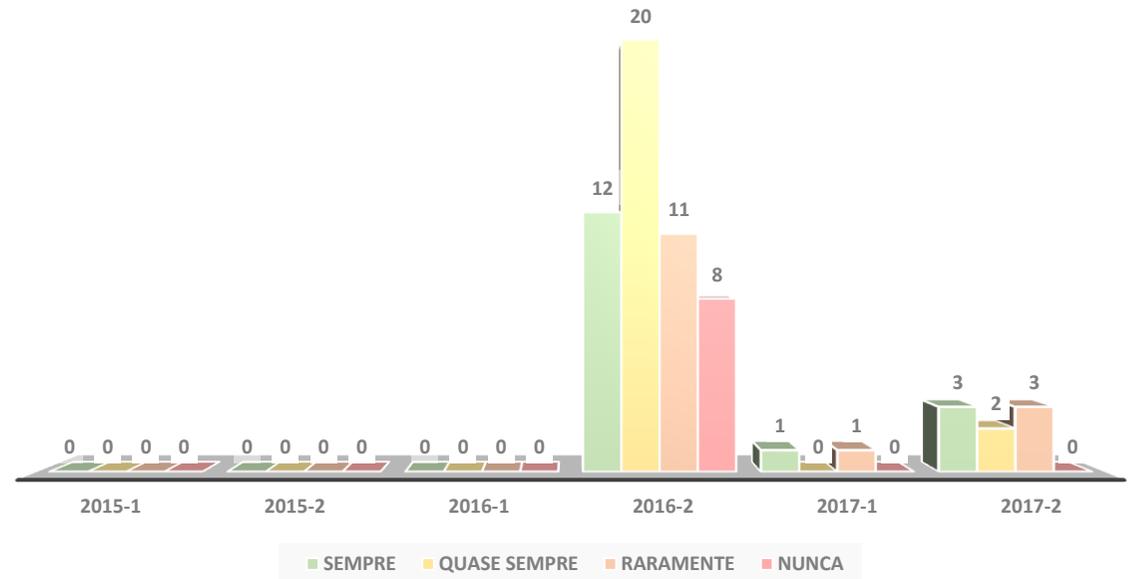
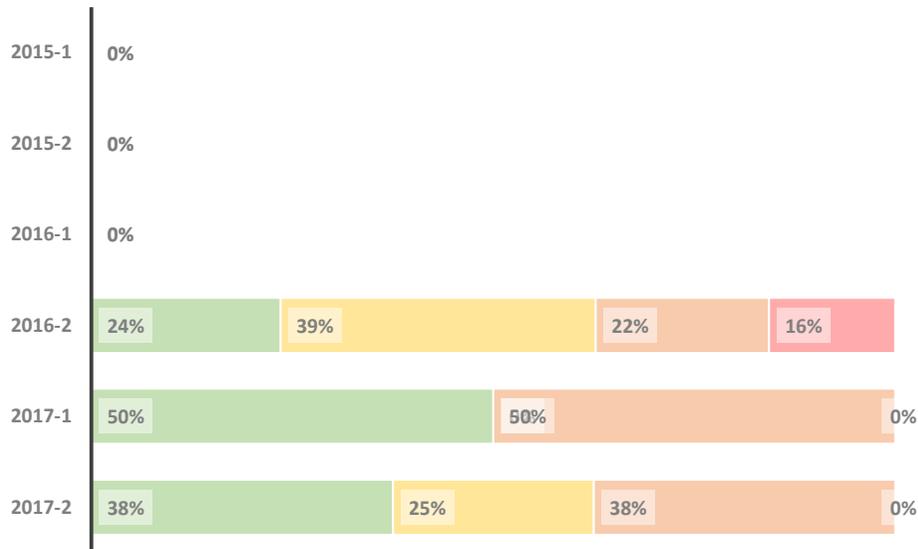
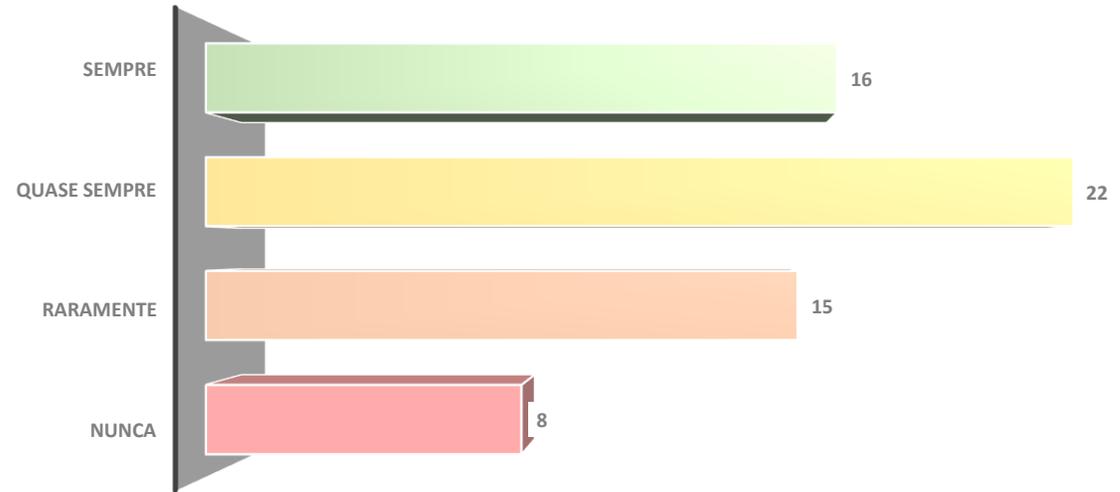
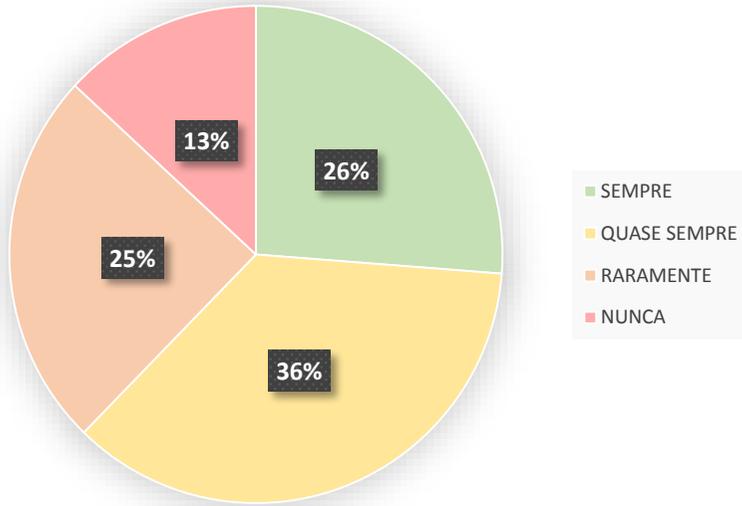


Você acessa o aluno online frequentemente?



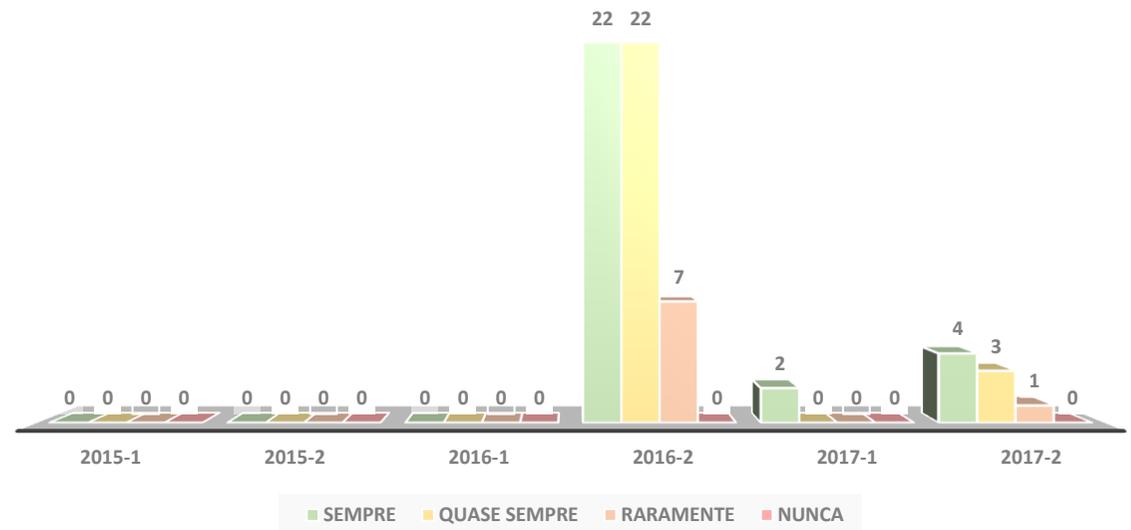
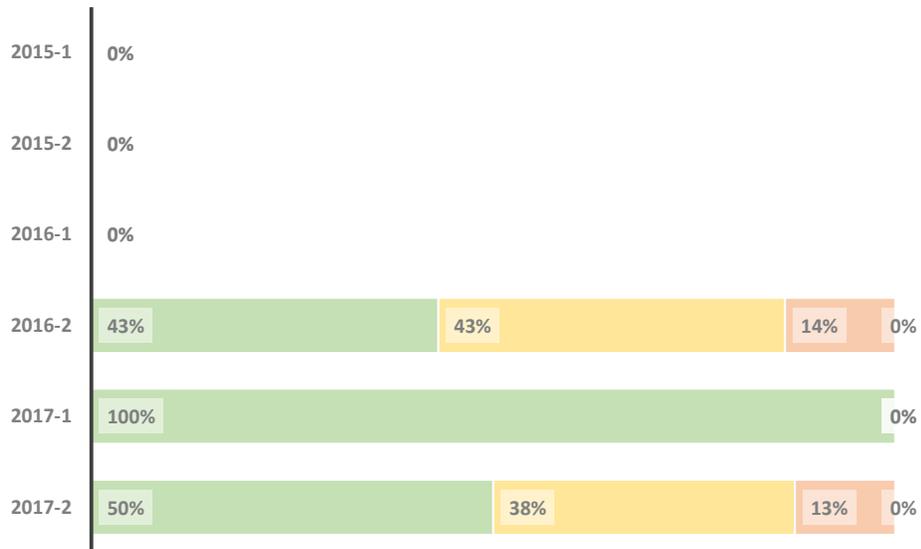
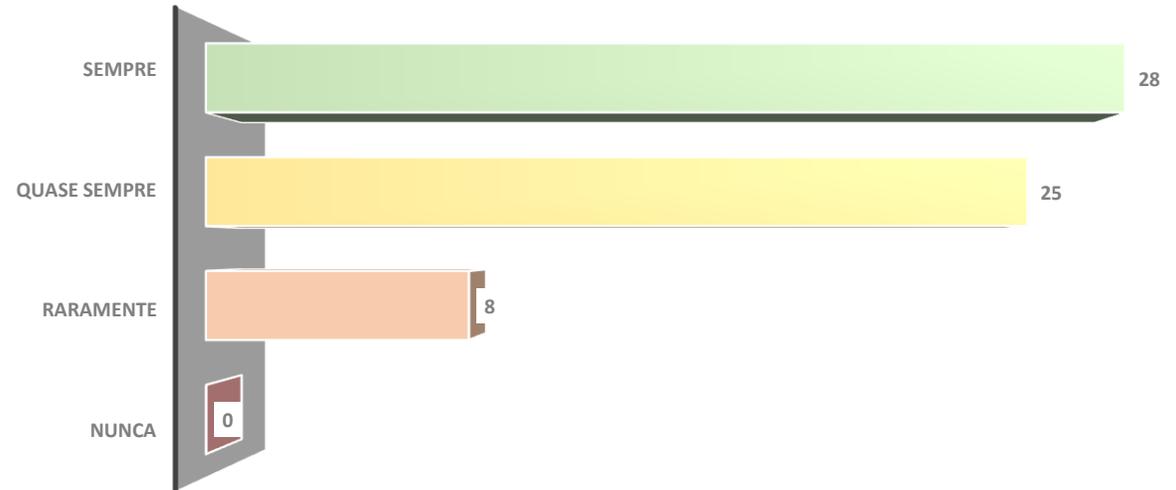
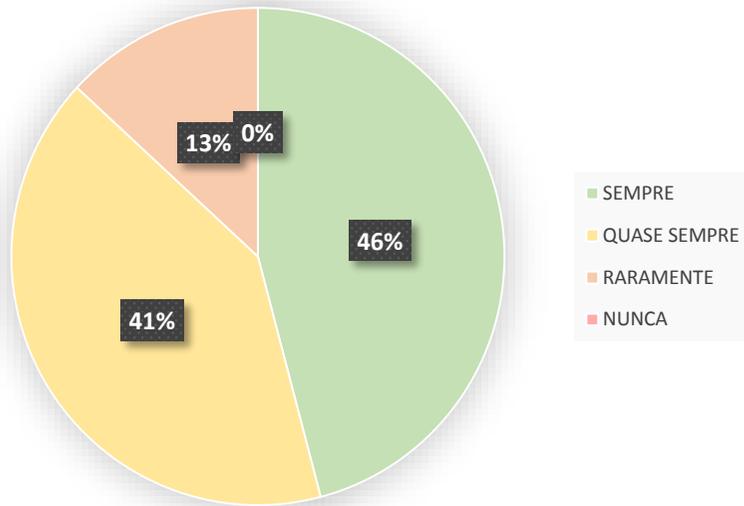


Você acessa o Office365 (email) frequentemente?



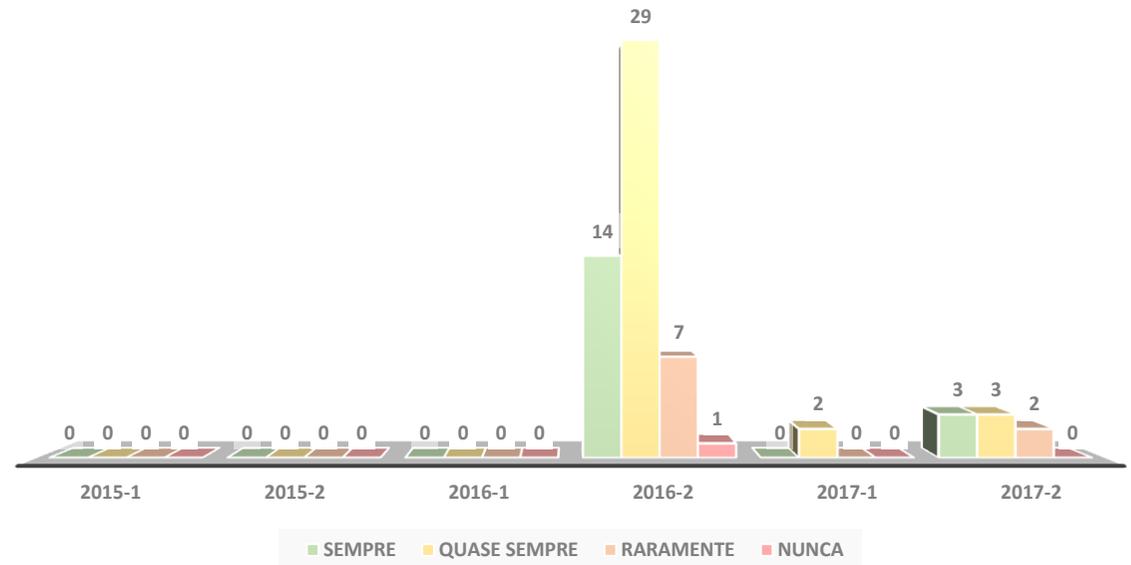
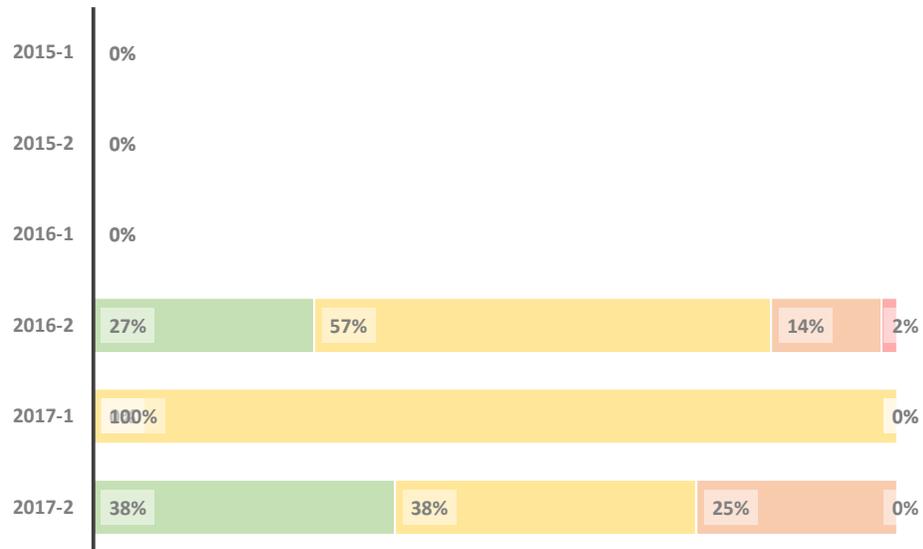
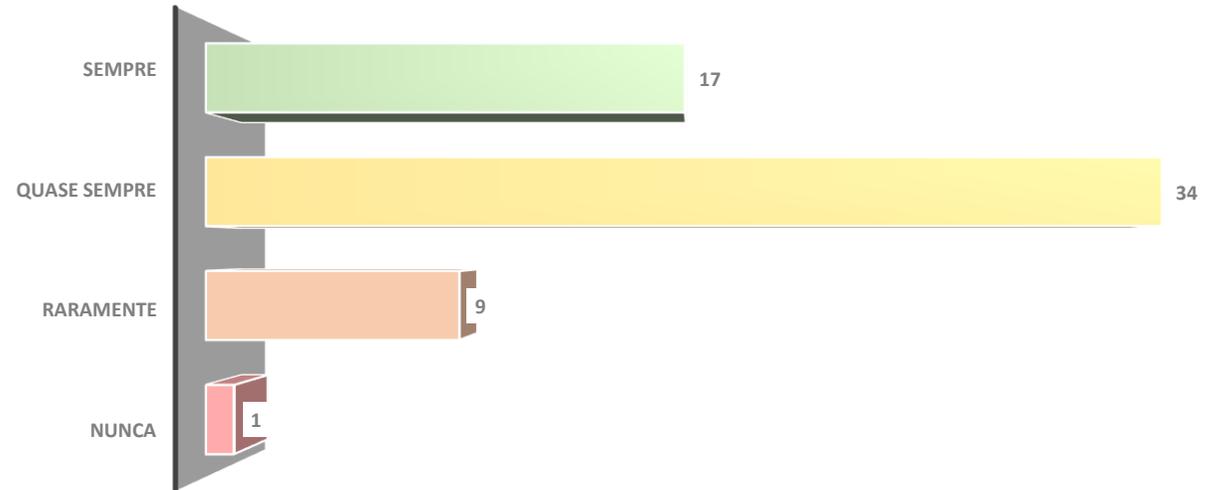
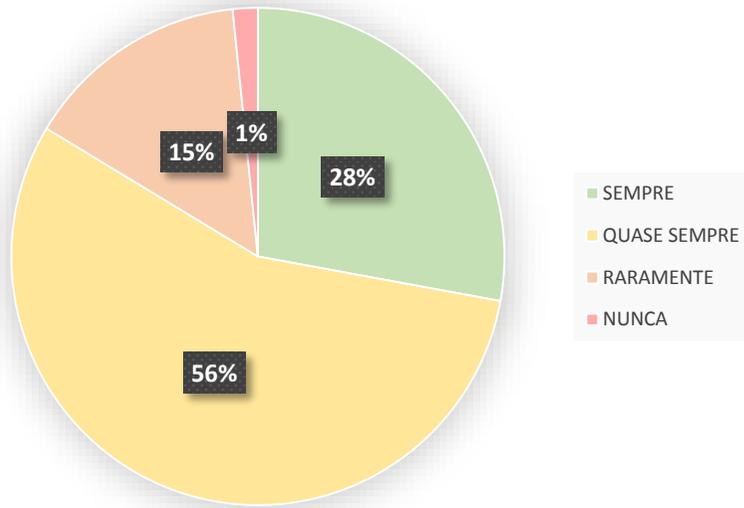


Você acessa o portal frequentemente?



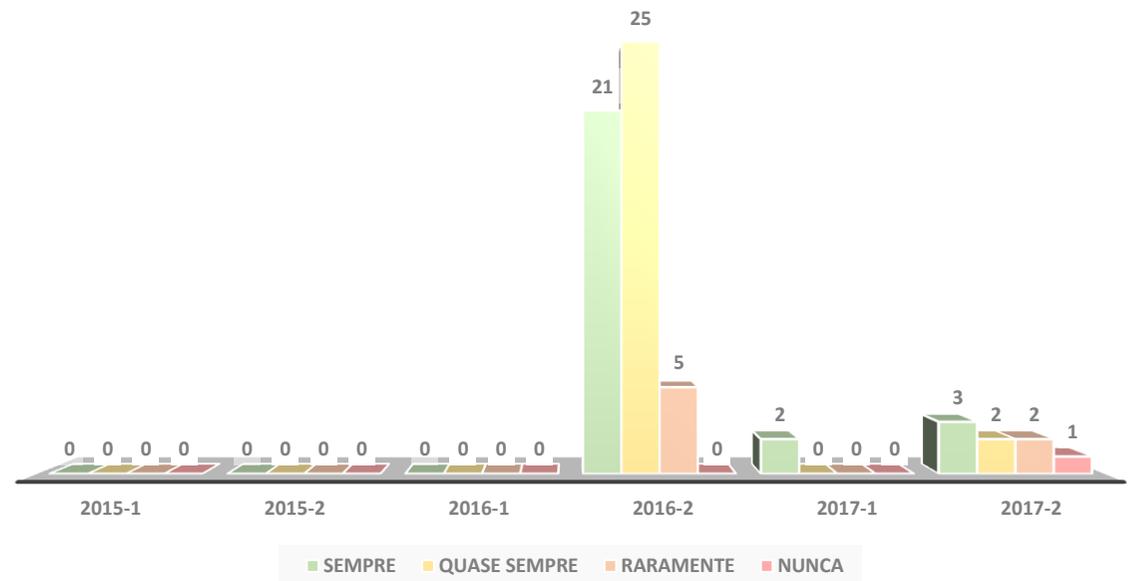
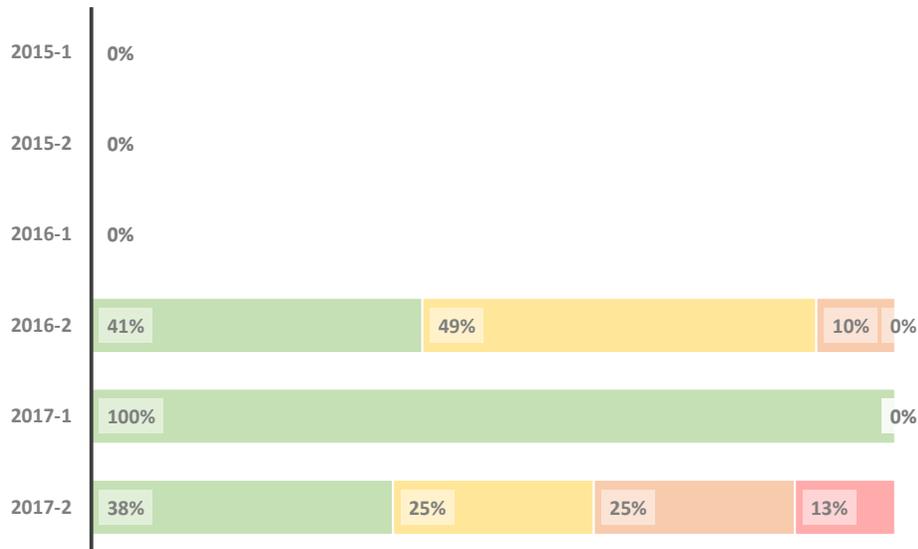
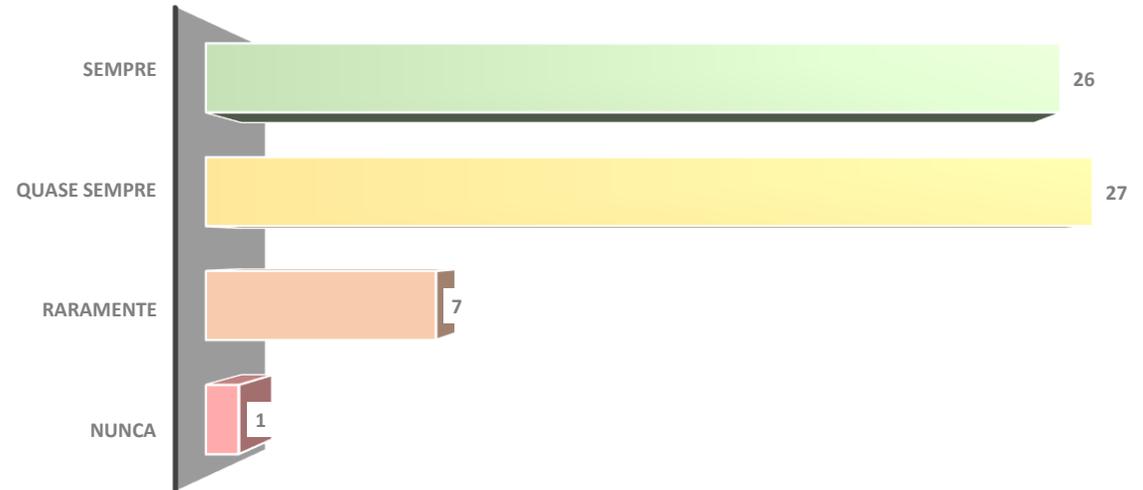
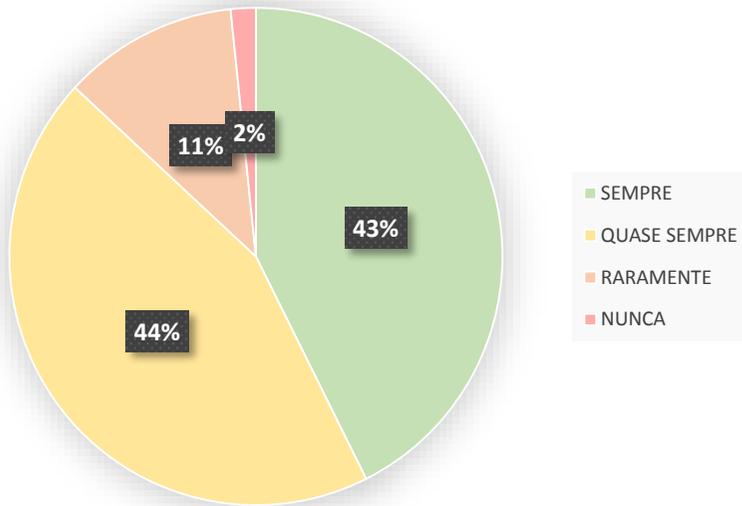


Você se sente apto para utilizar os recursos de TI?



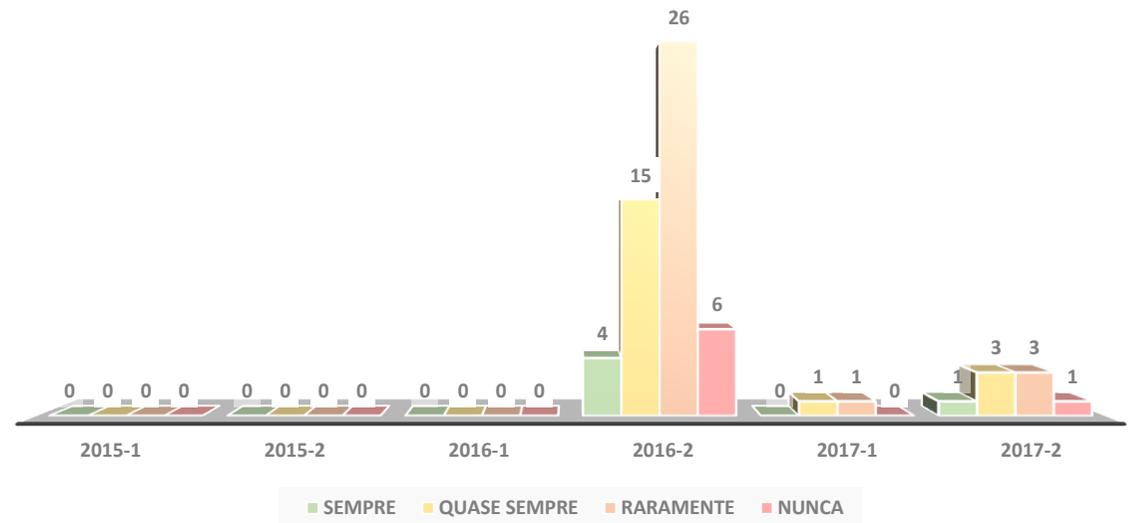
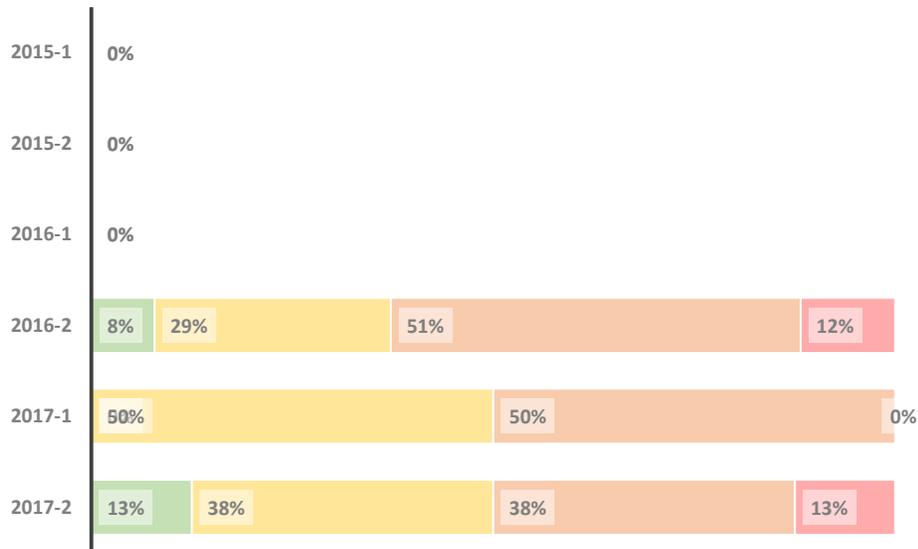
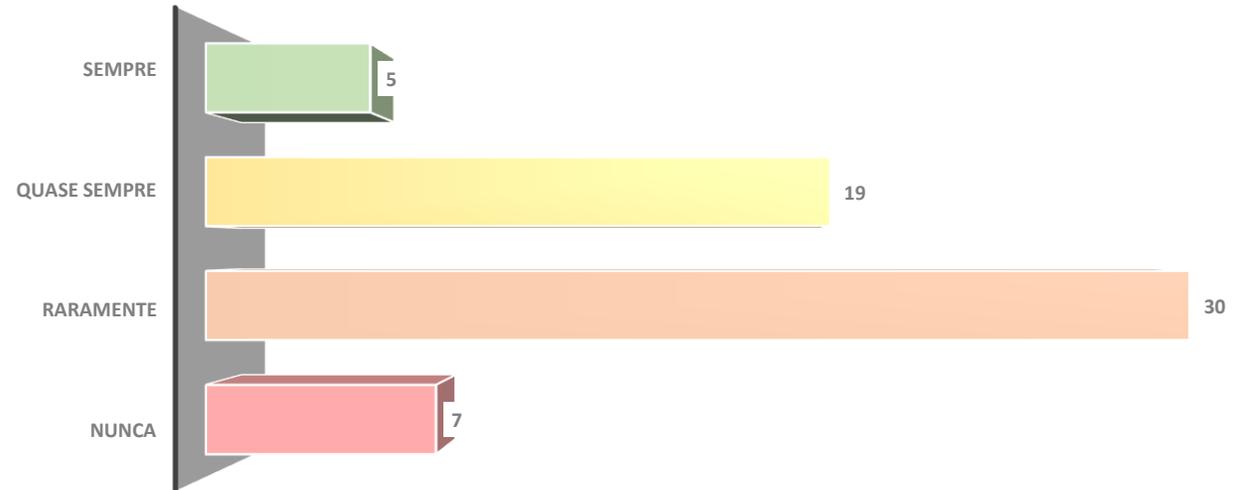
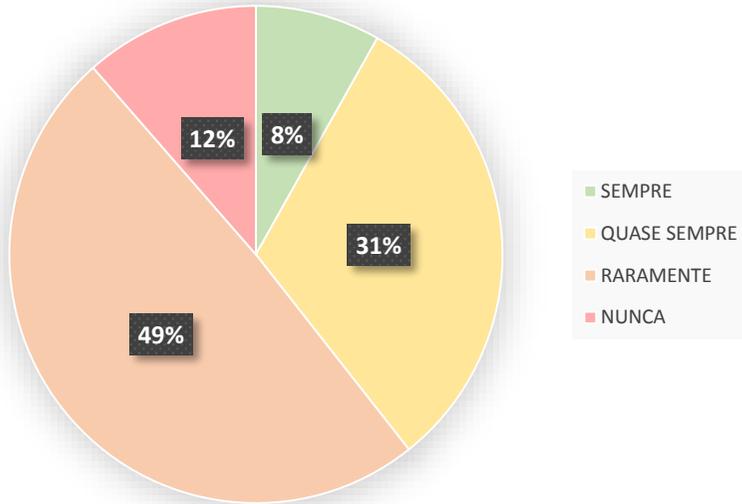


Você utiliza o Moodlerooms (AVA) frequentemente?



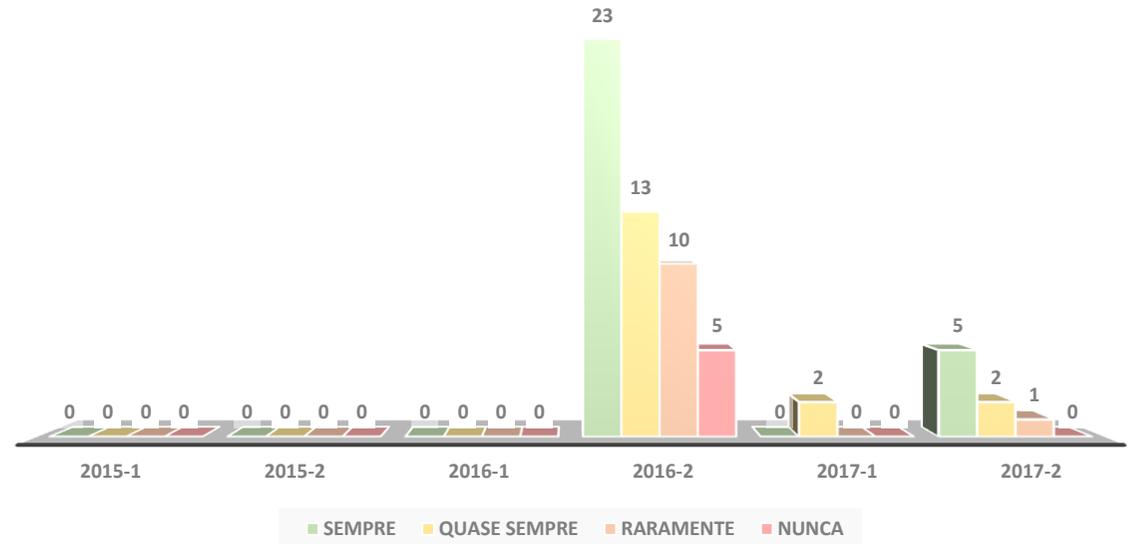
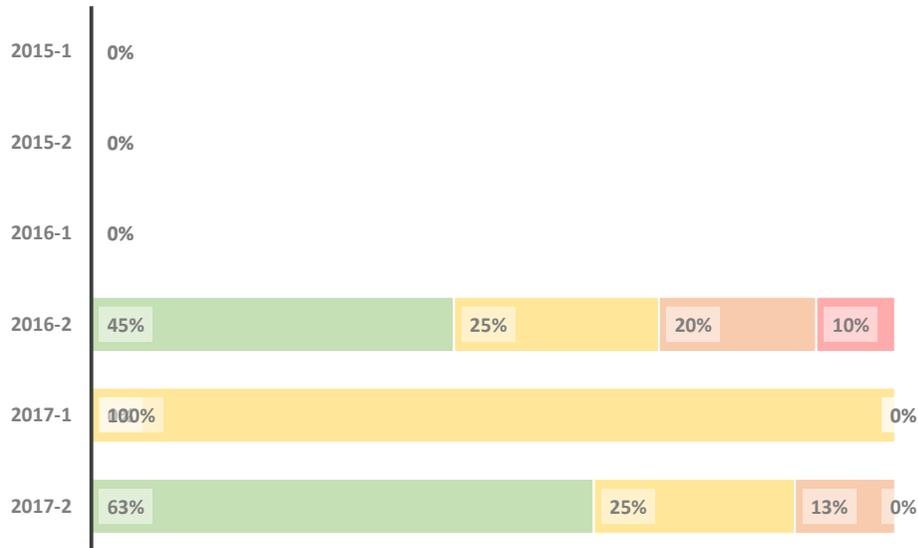
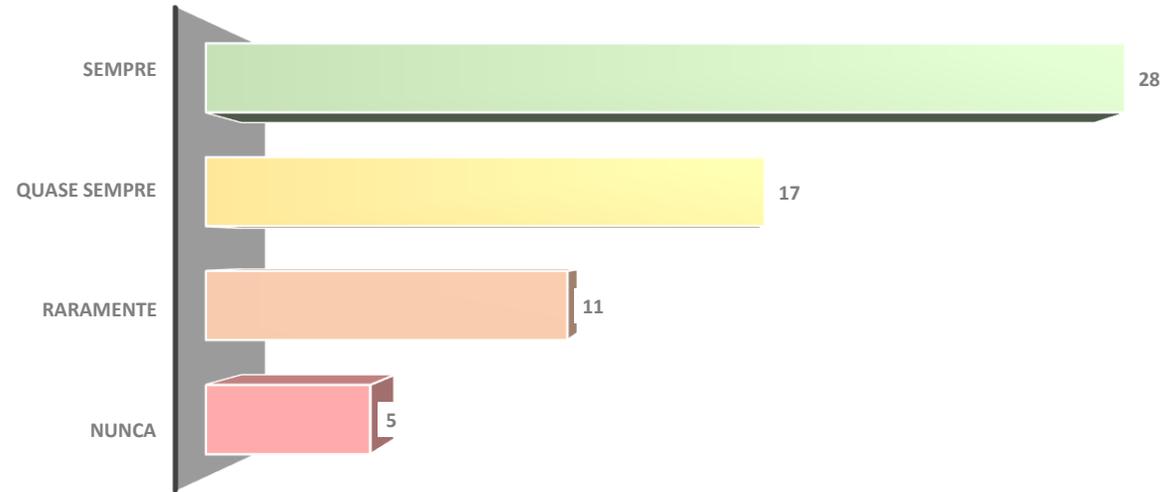
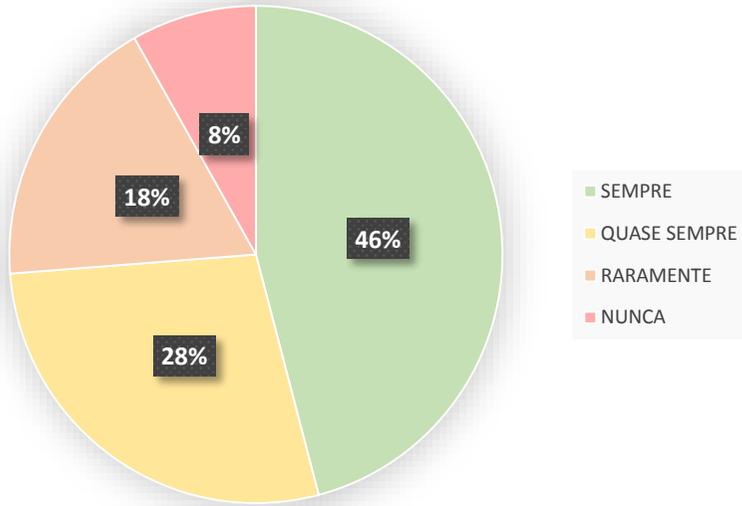


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



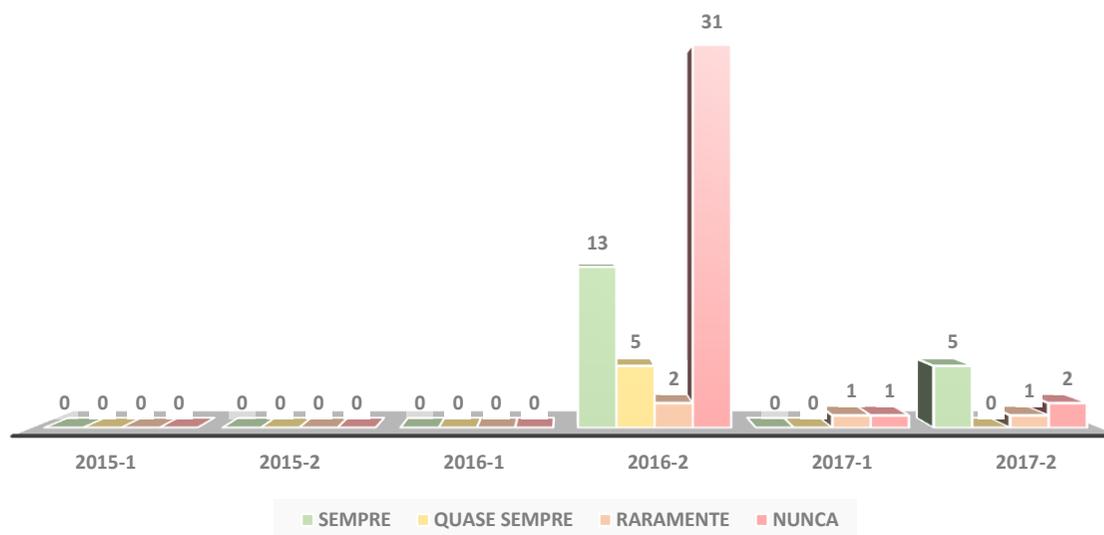
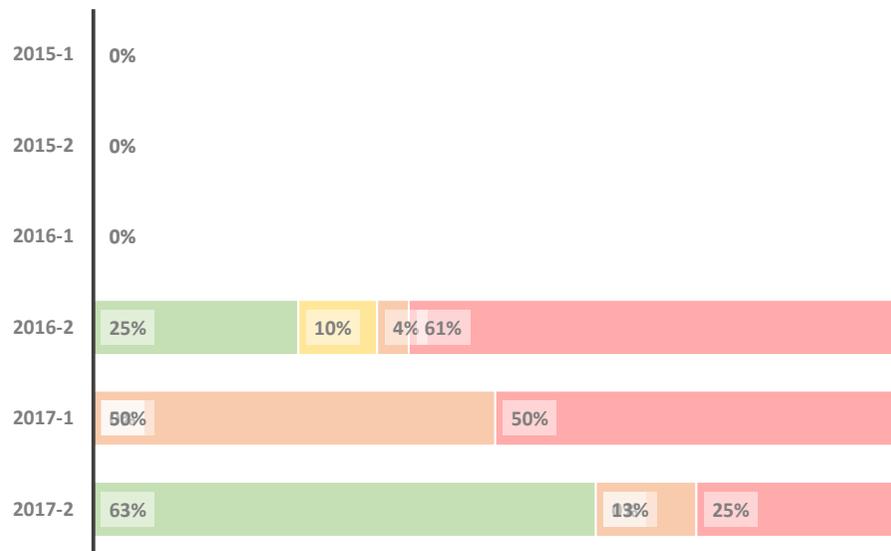
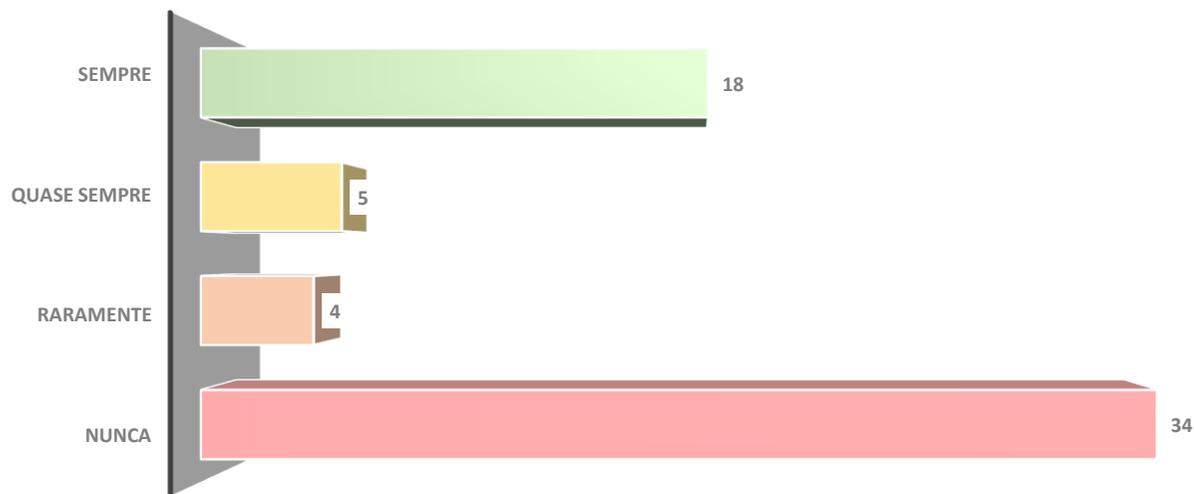
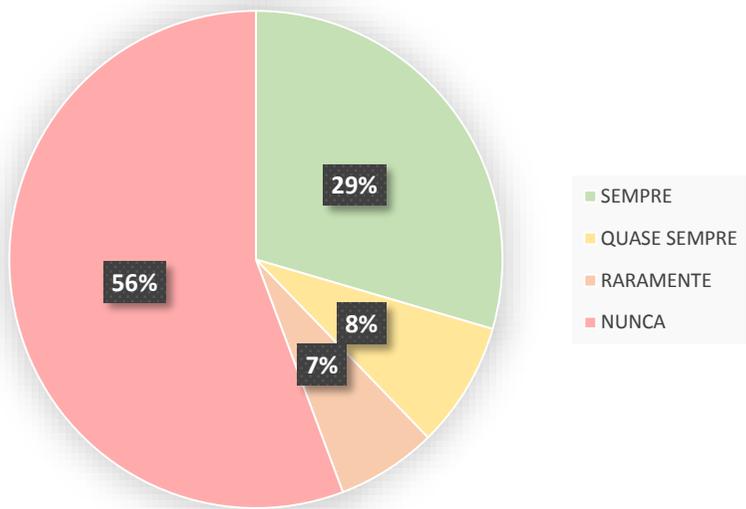


Você utiliza o recurso de internet frequente?



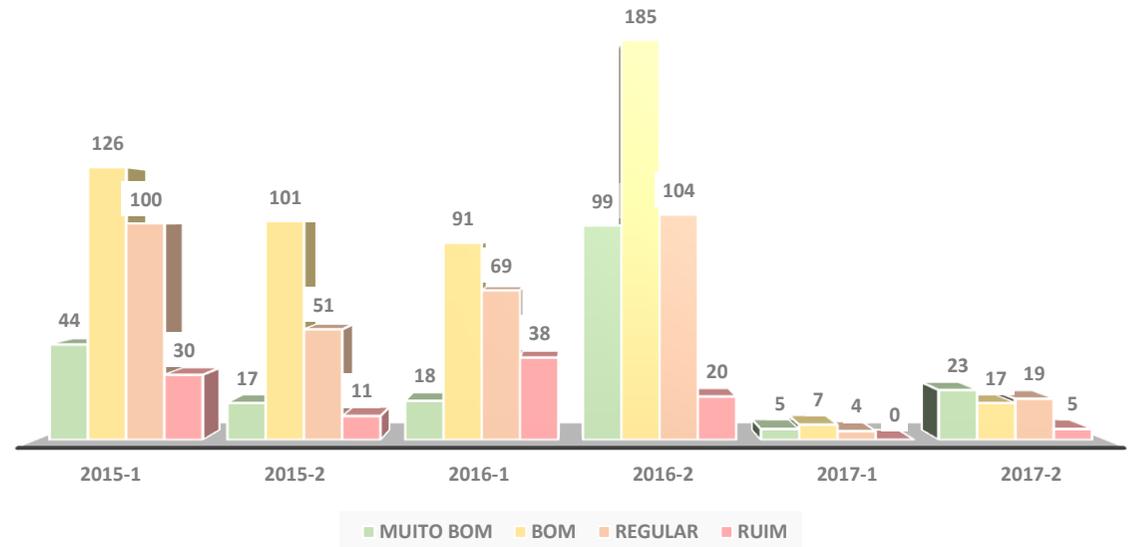
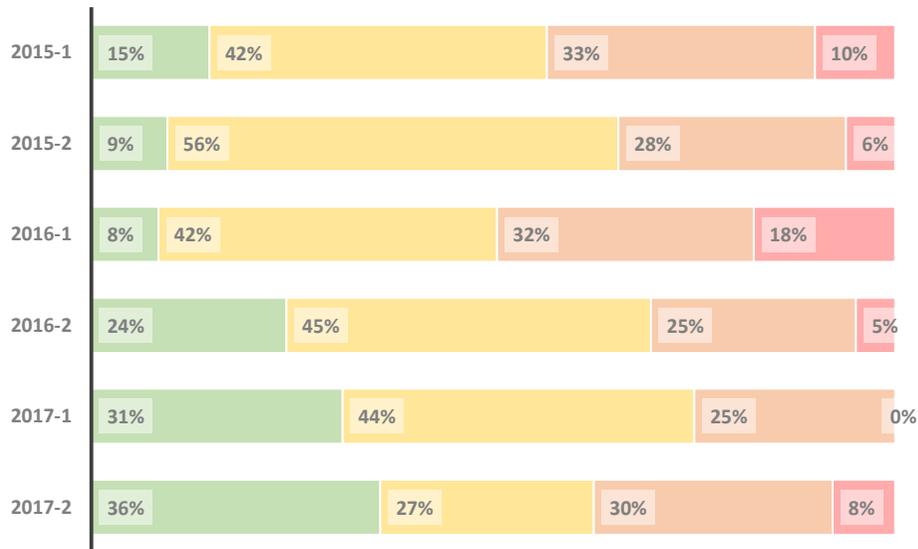
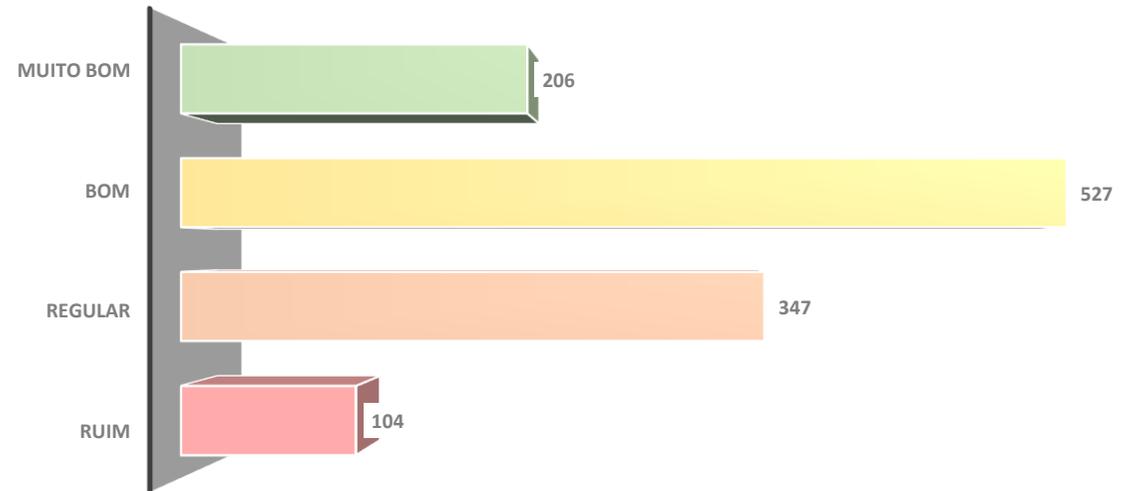
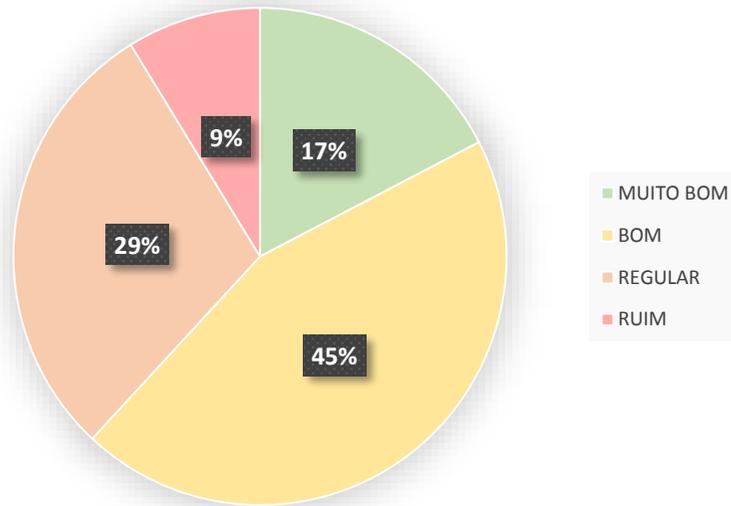


Você utiliza o recurso de WIFI frequentemente?



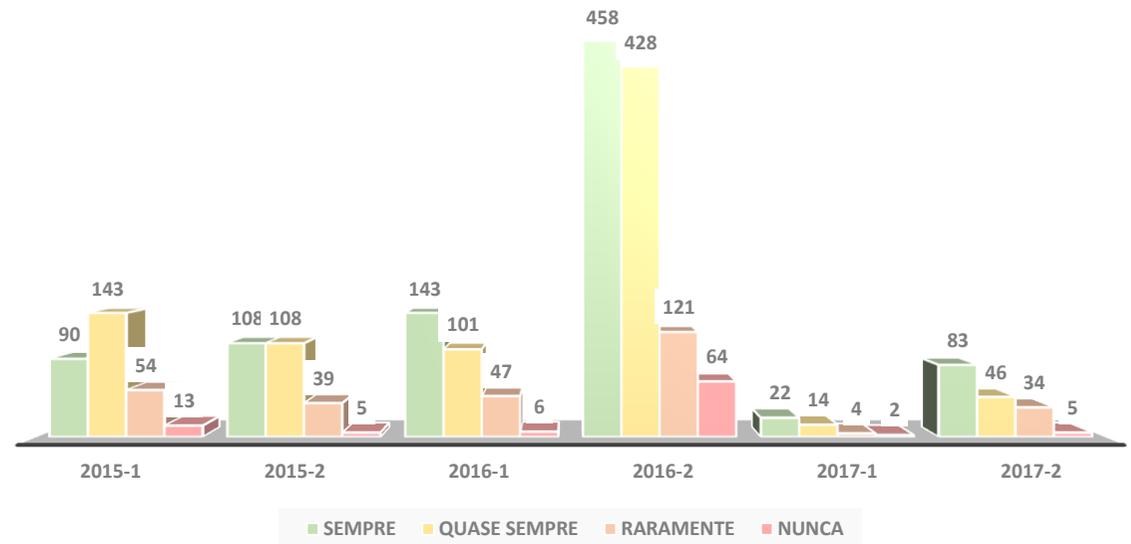
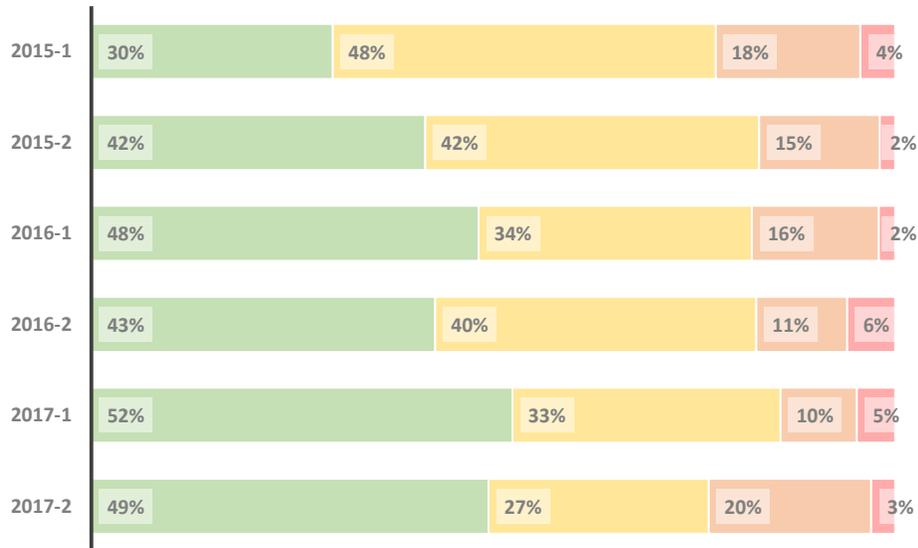
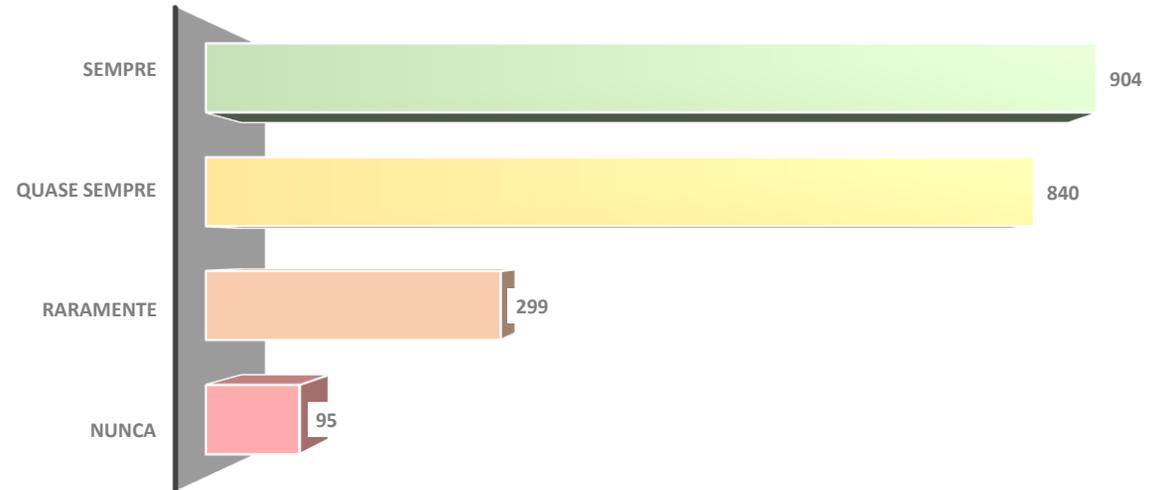
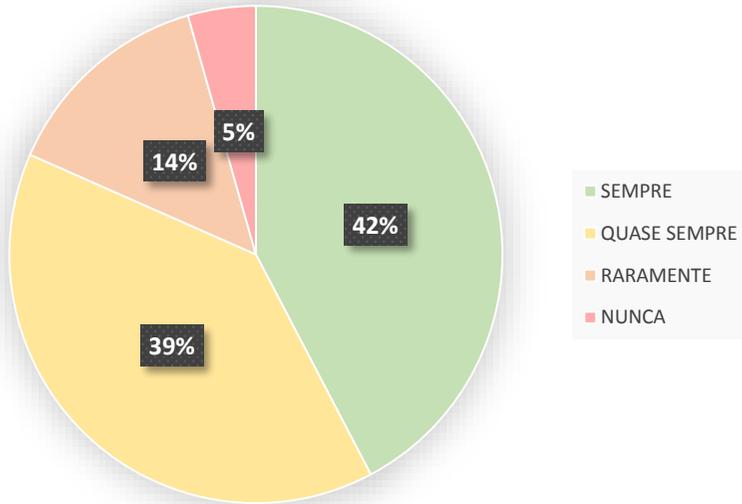


QUESTÕES OBJETIVAS - Qualitativas



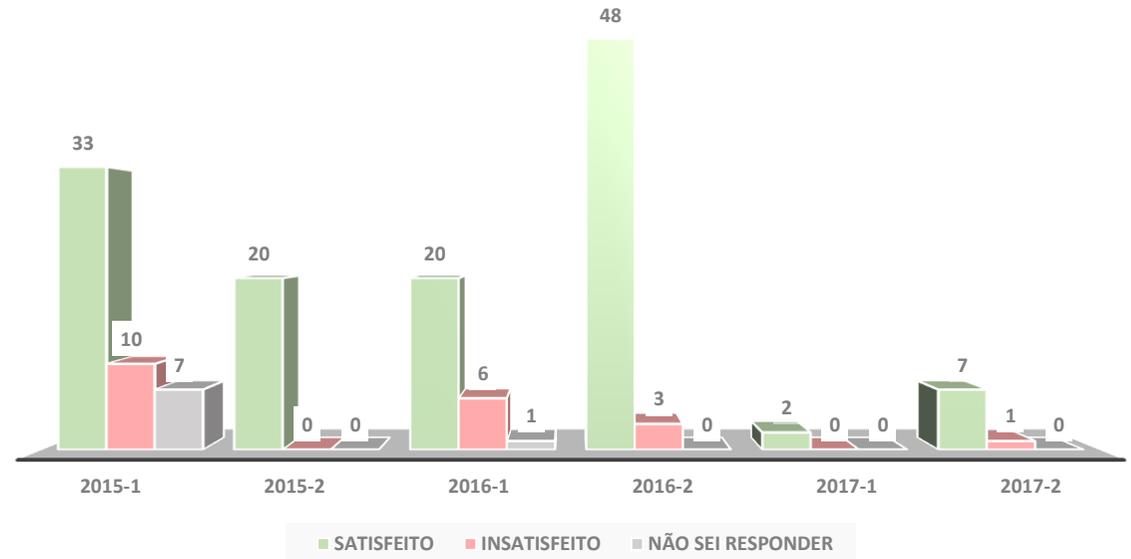
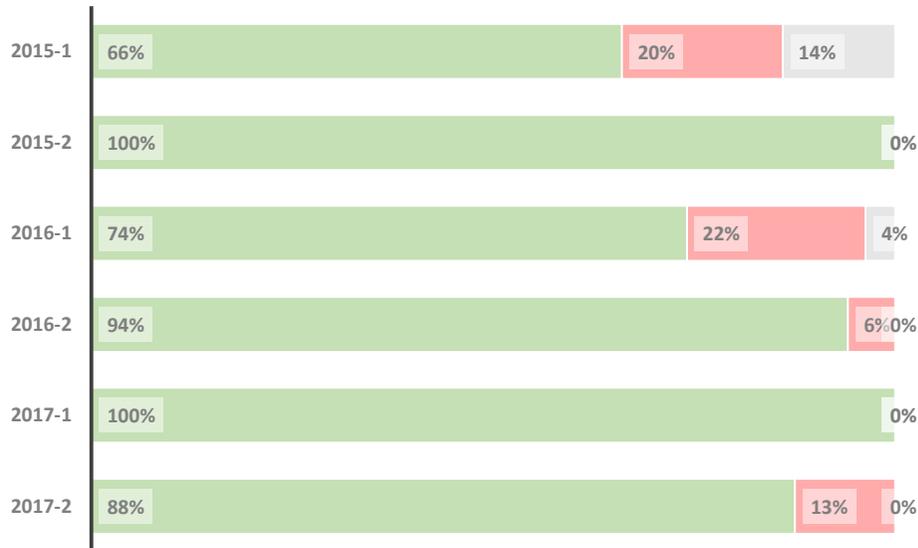
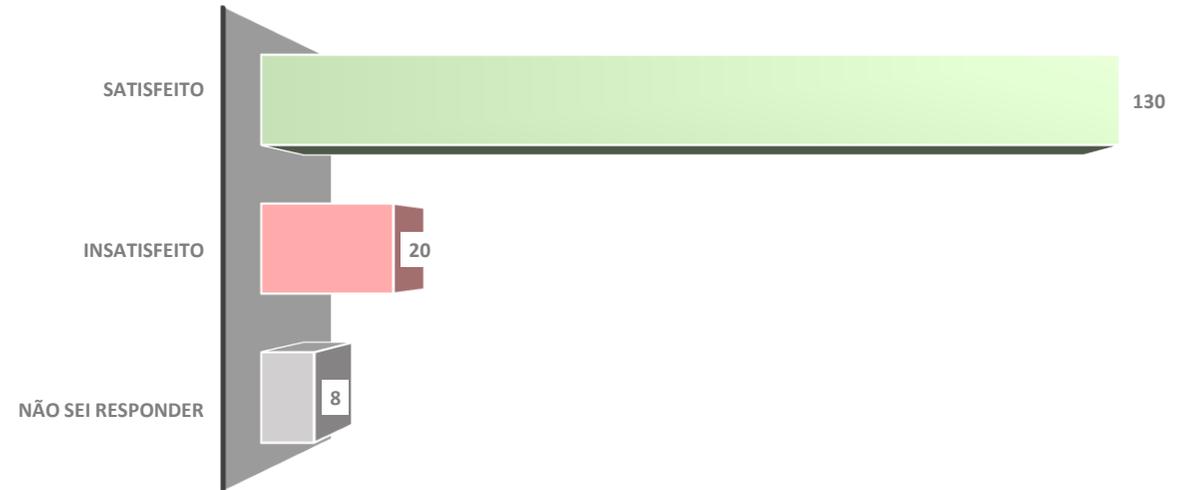
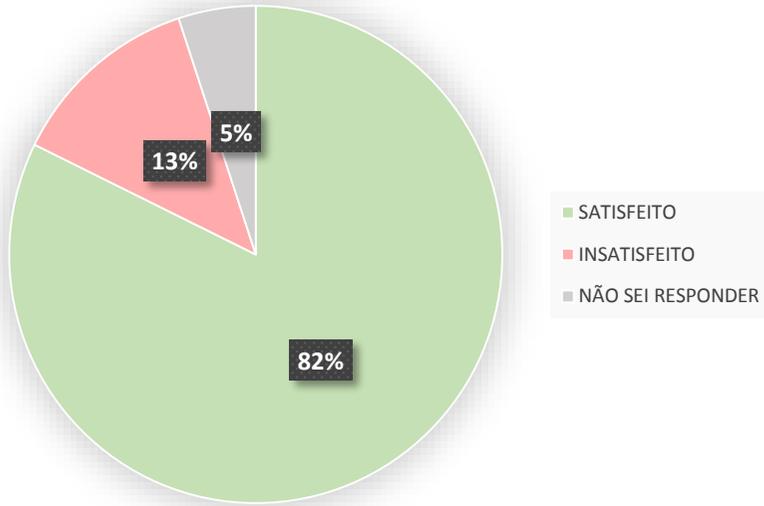


QUESTÕES OBJETIVAS - Periodicidade



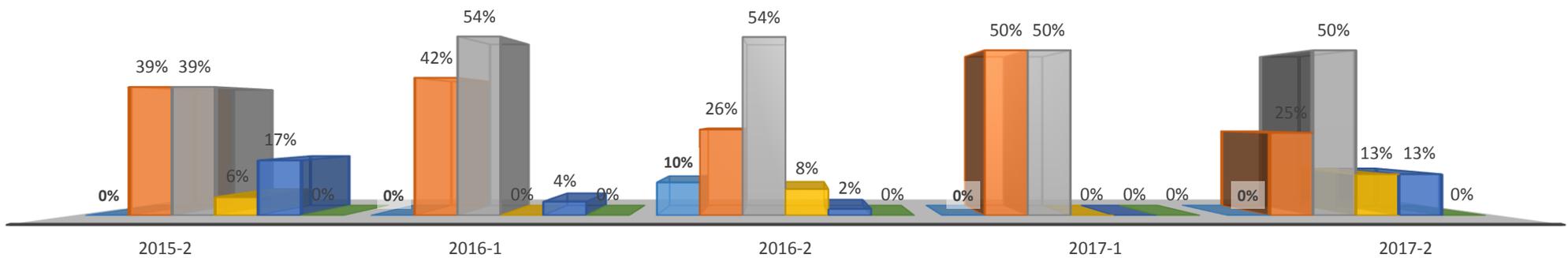
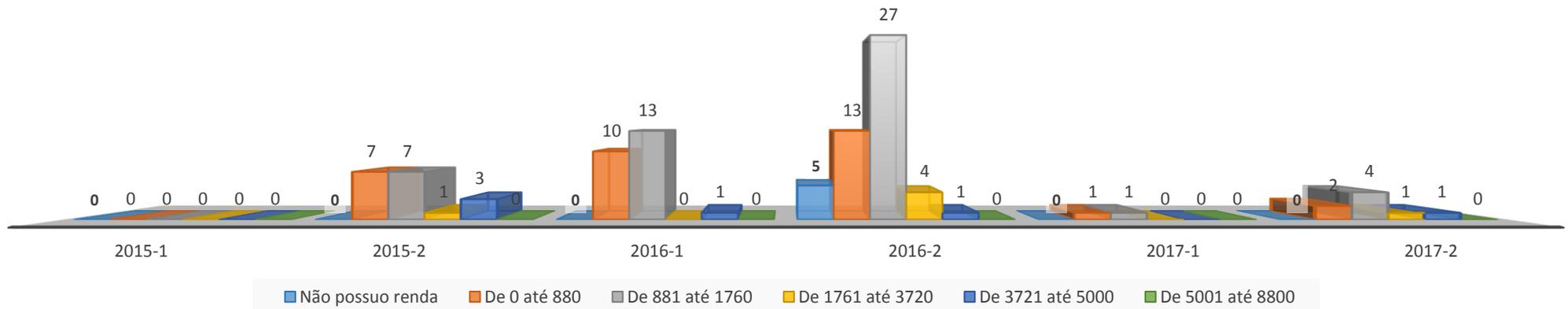
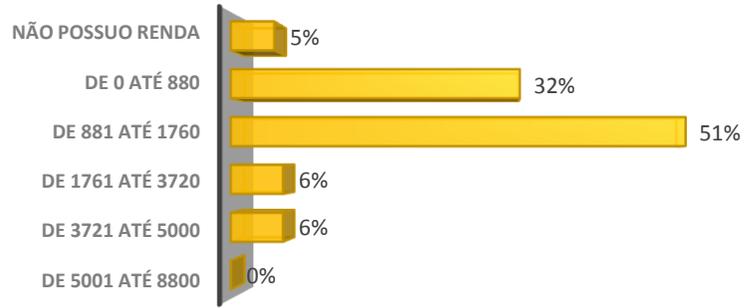


O CURSO - Em relação ao seu curso, você se considera:



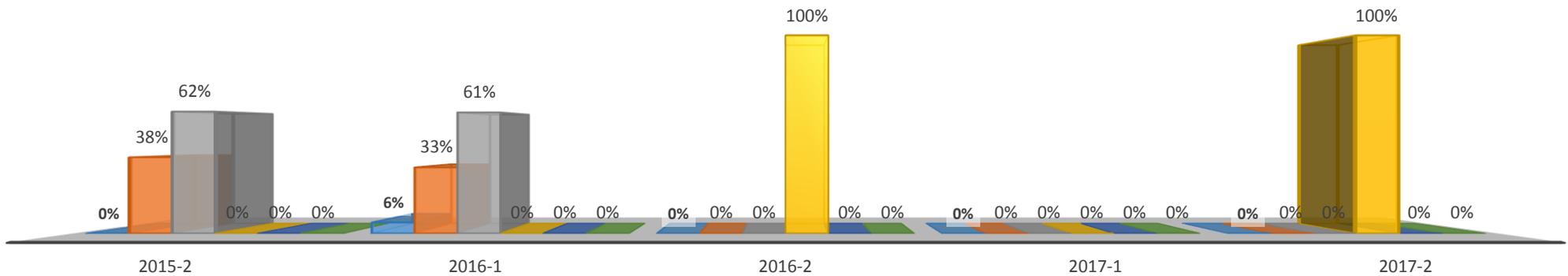
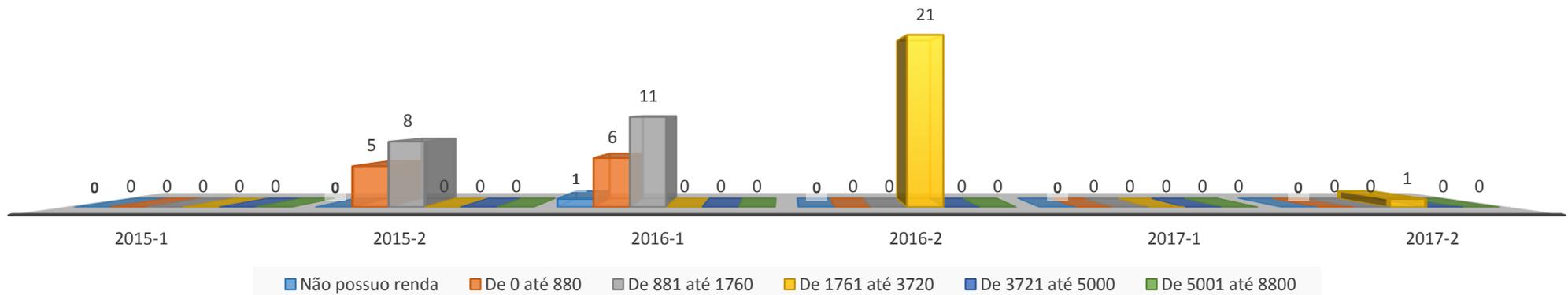
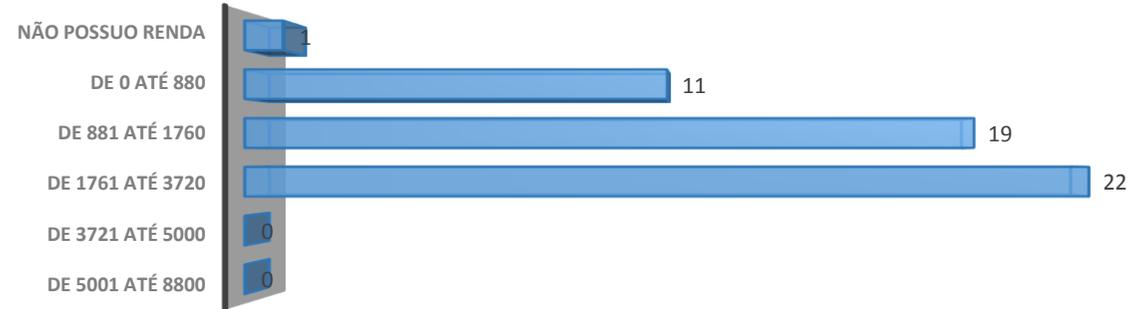
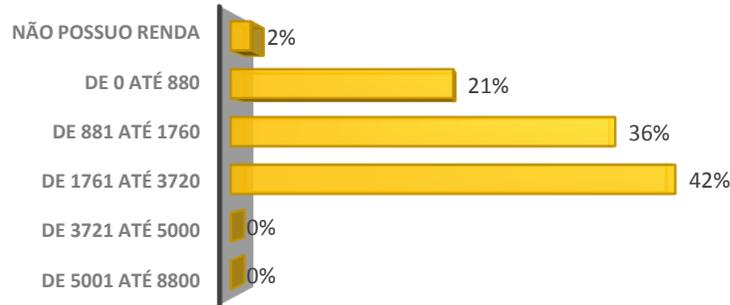


Qual a sua renda mensal atual?



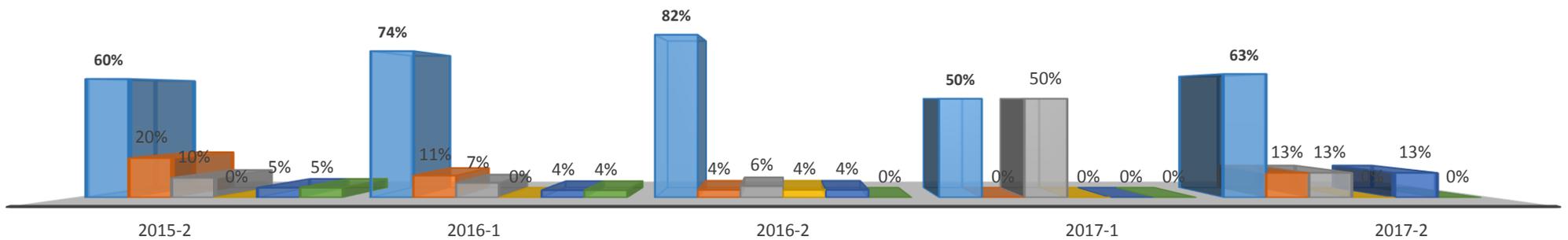
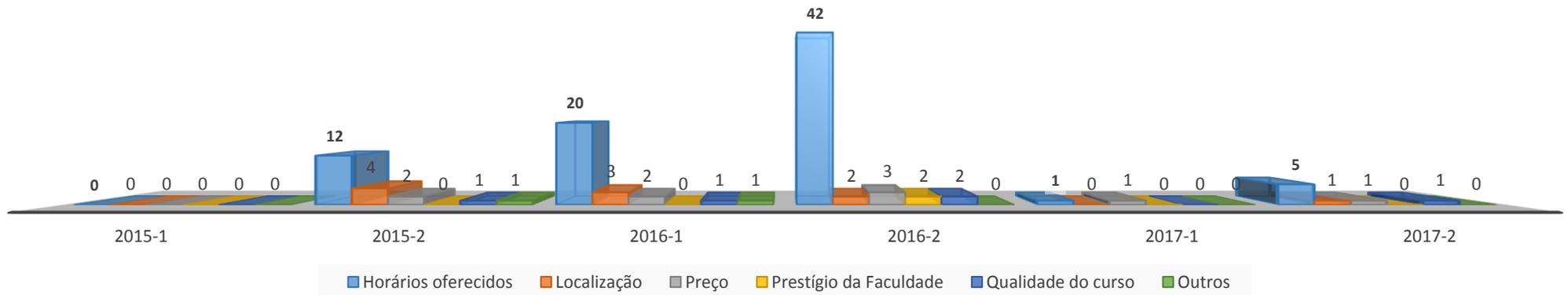
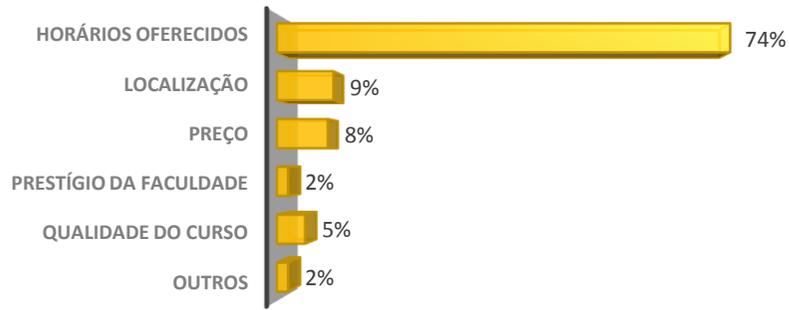


Qual a renda mensal da sua família?



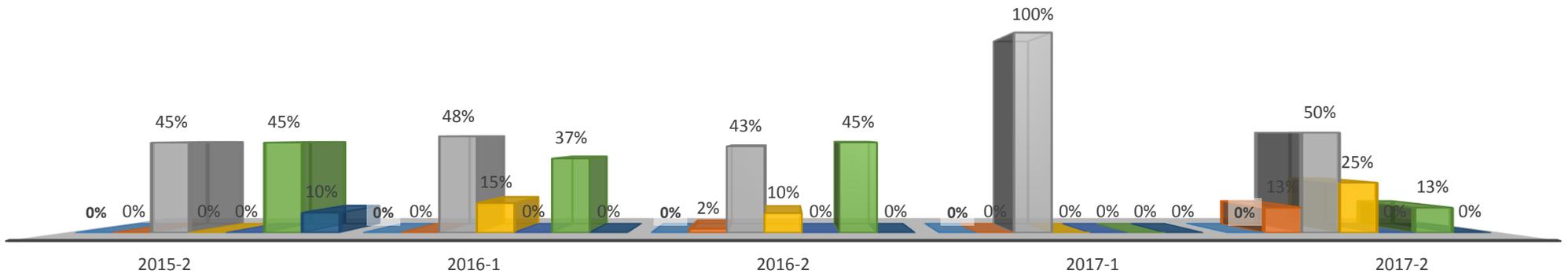
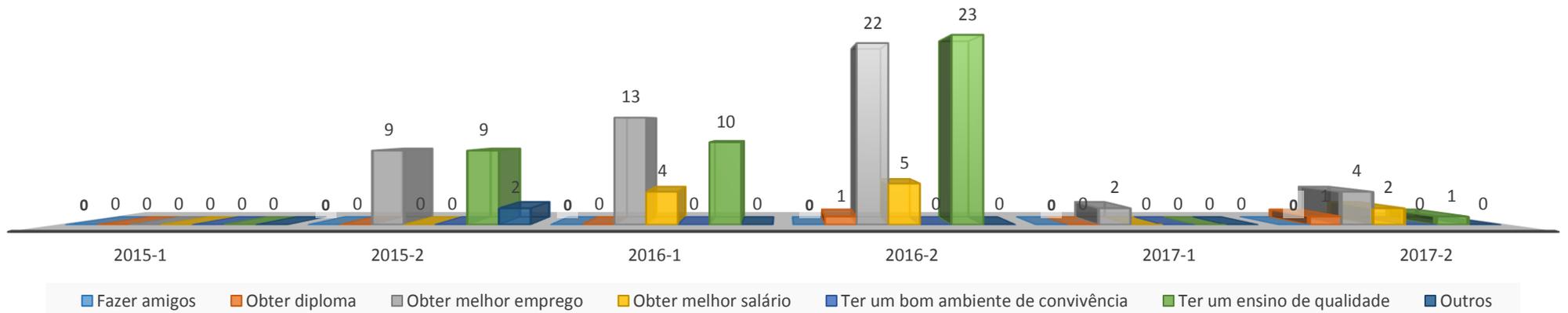
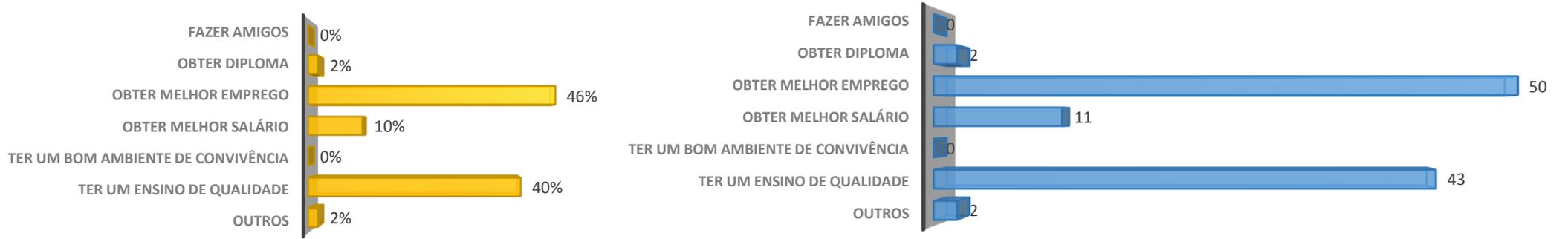


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



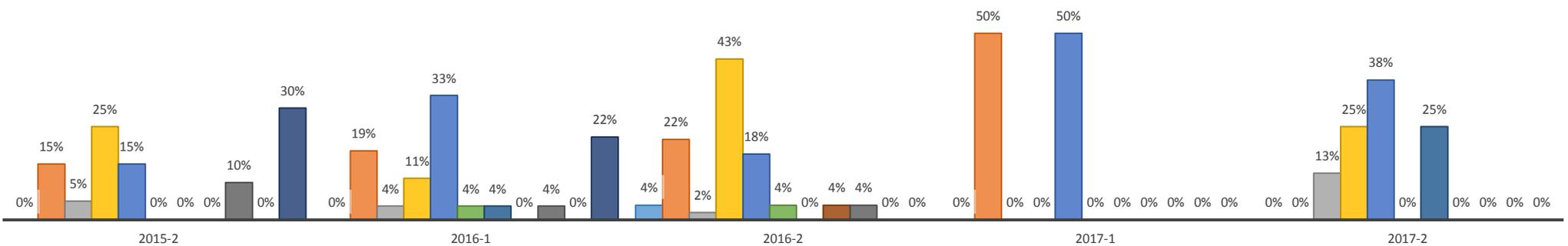
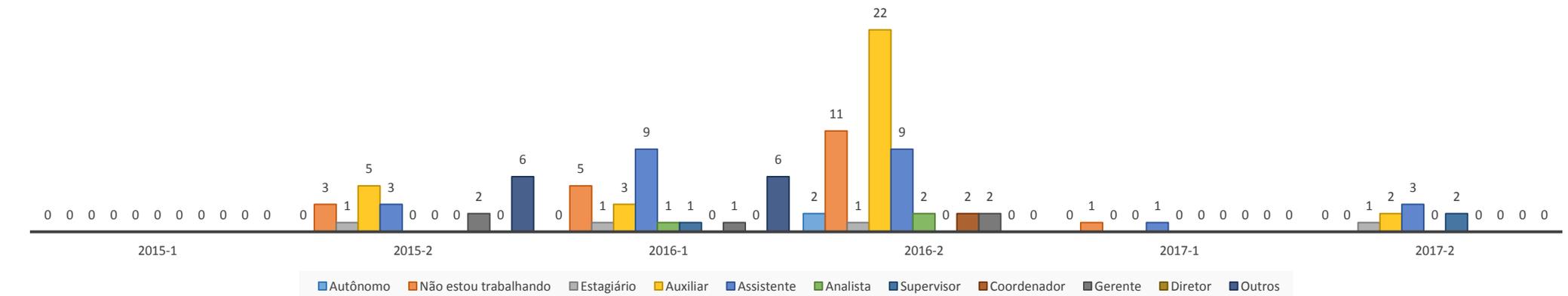
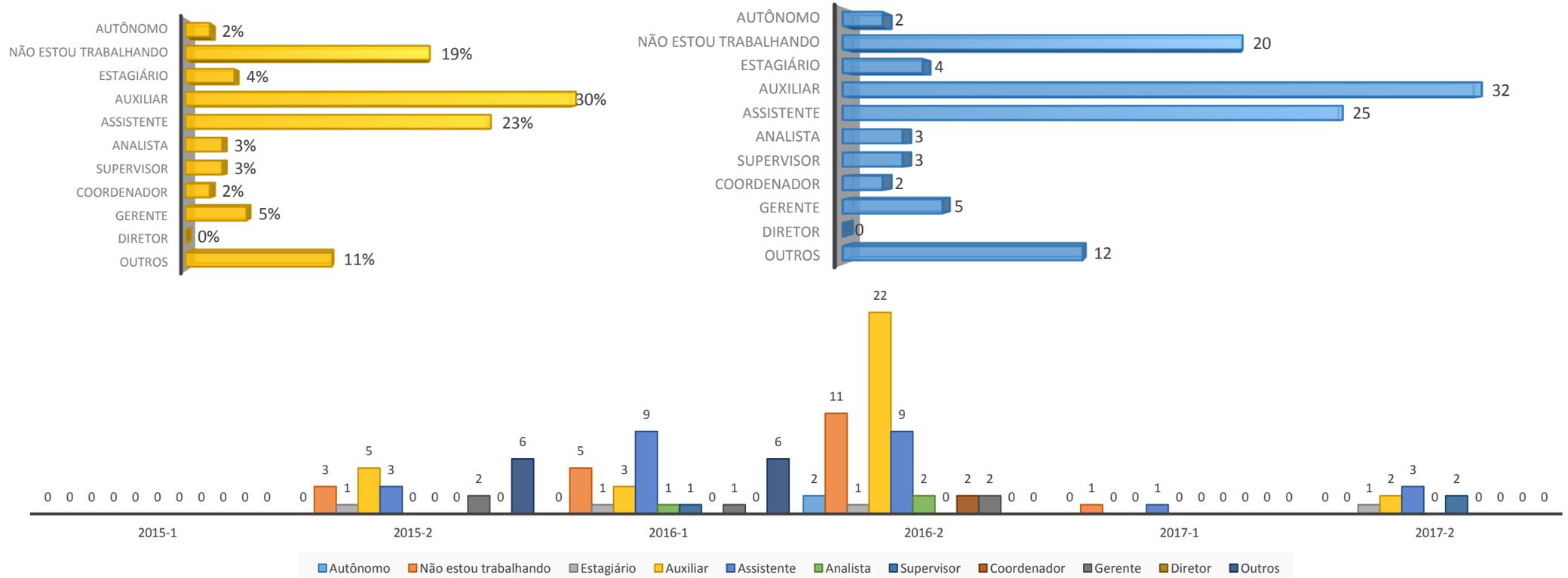


O que é mais importante para você ao cursar uma faculdade?



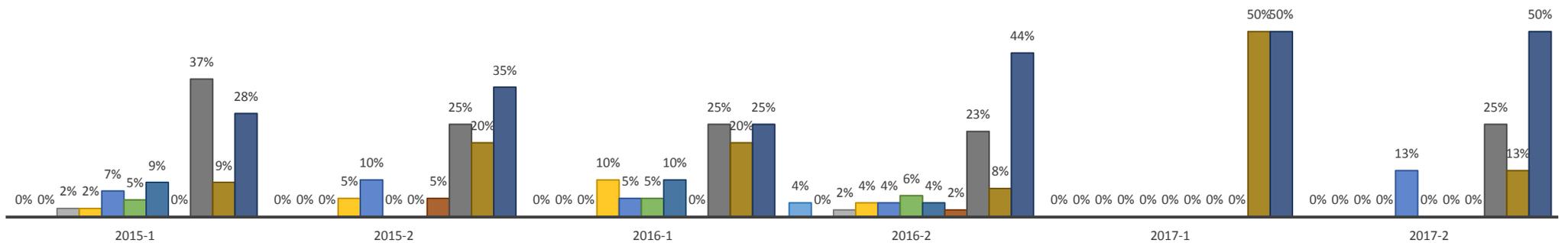
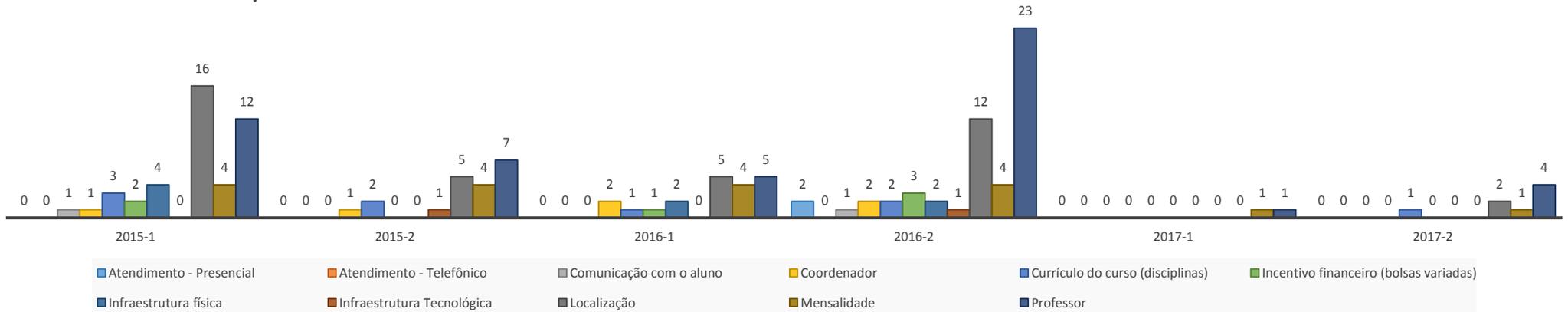
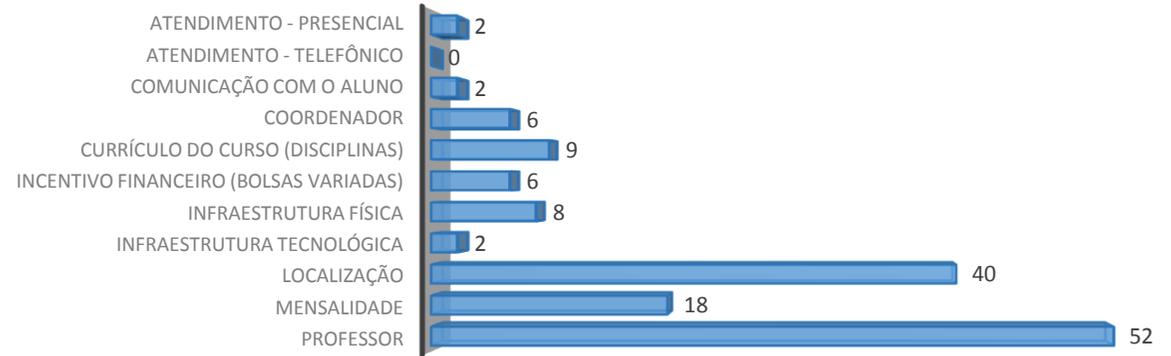


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

