



| QUESTÃO | MUITO BOM | BOM | REGULAR | RUIM | TOTAL |
|---|-----------|-----------|-----------|---------|-------|
| BIBLIOTECA: atendimento e serviços prestados. | 942 28% | 1.749 53% | 542 16% | 88 3% | 3.321 |
| BIBLIOTECA: disponibilidade de livros e atualização do acervo. | 820 25% | 1.665 50% | 720 22% | 117 4% | 3.322 |
| FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro. | 535 16% | 1.683 51% | 886 27% | 217 7% | 3.321 |
| LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico. | 618 19% | 1.534 46% | 900 27% | 268 8% | 3.320 |
| SALAS DE AULA : limpeza e ventilação. | 912 34% | 1.180 44% | 475 18% | 118 4% | 2.685 |
| SALAS DE AULA: infraestrutura e equipamentos em salas de aula. | 652 24% | 1.384 52% | 562 21% | 88 3% | 2.686 |
| SECRETARIA: atendimento e serviço prestados pelo setor da secretaria. | 525 16% | 1.256 38% | 1.069 32% | 471 14% | 3.321 |
| Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ. | 398 12% | 1.360 41% | 1.176 35% | 387 12% | 3.321 |

| QUESTÃO | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | TOTAL |
|---|-----------|--------------|-----------|---------|-------|
| As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS? | 653 24% | 1.202 45% | 668 25% | 162 6% | 2.685 |
| Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho? | 632 35% | 990 54% | 185 10% | 23 1% | 1.830 |
| O COORDENADOR: é acessível ao aluno? | 1.419 53% | 958 36% | 257 10% | 53 2% | 2.687 |
| O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados? | 1.296 39% | 1.438 43% | 486 15% | 100 3% | 3.320 |
| O tempo de espera para a solução dos problemas de infraestrutura é satisfatório? | 458 25% | 1.011 55% | 301 16% | 60 3% | 1.830 |
| OS PROFESSORES: apresentam o plano de ensino no início do semestre? | 2.477 75% | 705 21% | 123 4% | 16 0% | 3.321 |
| OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas? | 1.539 57% | 1.051 39% | 85 3% | 11 0% | 2.686 |
| OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados? | 1.802 54% | 1.378 41% | 126 4% | 15 0% | 3.321 |
| OS PROFESSORES: fazem chamada? | 2.387 89% | 254 9% | 37 1% | 8 0% | 2.686 |
| OS PROFESSORES: possuem didática e contribuem para a aprendizagem? | 1.267 47% | 1.283 48% | 123 5% | 14 1% | 2.687 |
| OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo? | 1.222 45% | 1.321 49% | 129 5% | 14 1% | 2.686 |
| SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento? | 680 28% | 1.148 48% | 423 18% | 143 6% | 2.394 |
| SECRETARIA: os funcionários da secretaria prestam atendimento eficaz? | 712 27% | 1.252 47% | 548 20% | 174 6% | 2.686 |
| Você acessa o aluno online frequentemente? | 998 55% | 729 40% | 95 5% | 7 0% | 1.829 |
| Você acessa o Office365 (email) frequentemente? | 451 25% | 463 25% | 471 26% | 449 24% | 1.834 |
| Você acessa o portal frequentemente? | 925 51% | 775 42% | 117 6% | 13 1% | 1.830 |
| Você se sente apto para utilizar os recursos de TI? | 540 29% | 913 50% | 302 16% | 76 4% | 1.831 |
| Você utiliza o Moodlerooms (AVA) frequentemente? | 838 46% | 790 43% | 146 8% | 57 3% | 1.831 |
| Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente? | 258 14% | 513 28% | 761 42% | 299 16% | 1.831 |
| Você utiliza o recurso de internet frequente? | 844 46% | 609 33% | 274 15% | 104 6% | 1.831 |
| Você utiliza o recurso de WIFI frequentemente? | 508 28% | 244 13% | 160 9% | 917 50% | 1.829 |

| | MUITO BOM | BOM | REGULAR | RUIM | |
|-----------------|-----------|------------|-----------|----------|--|
| RESULTADO GERAL | 5.402 21% | 11.811 47% | 6.330 25% | 1.754 7% | |

| | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | |
|-----------------|------------|--------------|-----------|----------|--|
| RESULTADO GERAL | 21.906 44% | 19.027 38% | 5.817 12% | 2.715 5% | |

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

| | | |
|------------------------|-------|-----|
| Horários oferecidos | 1.671 | 62% |
| Localização | 177 | 7% |
| Preço | 403 | 15% |
| Prestígio da Faculdade | 47 | 2% |
| Qualidade do curso | 313 | 12% |
| Outros | 75 | 3% |

O que é mais importante para você ao cursar uma faculdade?

| | | |
|------------------------------------|-------|-----|
| Fazer amigos | 1 | 0% |
| Obter diploma | 152 | 6% |
| Obter melhor emprego | 956 | 36% |
| Obter melhor salário | 277 | 10% |
| Ter um bom ambiente de convivência | 8 | 0% |
| Ter um ensino de qualidade | 1.235 | 46% |
| Outros | 58 | 2% |

Qual o cargo que você ocupa na empresa em que trabalha?

| | | |
|-----------------------|-----|-----|
| Autônomo | 91 | 3% |
| Não estou trabalhando | 560 | 21% |
| Estagiário | 381 | 14% |
| Auxiliar | 560 | 21% |
| Assistente | 511 | 19% |
| Analista | 246 | 9% |
| Supervisor | 63 | 2% |
| Coordenador | 51 | 2% |
| Gerente | 60 | 2% |
| Diretor | 5 | 0% |
| Outros | 158 | 6% |

O CURSO - Em relação ao seu curso, você se considera:

| | | |
|-------------------|-------|-----|
| SATISFEITO | 2.930 | 88% |
| INSATISFEITO | 309 | 9% |
| NÃO SEI RESPONDER | 81 | 2% |

Qual a sua renda mensal atual?

| | | |
|------------------|-------|-----|
| Não possuo renda | 138 | 5% |
| De 0 até 880 | 708 | 26% |
| De 881 até 1760 | 1.104 | 41% |
| De 1761 até 3720 | 468 | 17% |
| De 3721 até 5000 | 57 | 2% |
| De 5001 até 8800 | 23 | 1% |

Qual a renda mensal da sua família?

| | | |
|------------------|-----|-----|
| Não possuo renda | 63 | 5% |
| De 0 até 880 | 150 | 12% |
| De 881 até 1760 | 331 | 26% |
| De 1761 até 3720 | 714 | 57% |
| De 3721 até 5000 | - | 0% |
| De 5001 até 8800 | - | 0% |

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

| | | |
|--|-------|-----|
| Atendimento - Presencial | 58 | 2% |
| Atendimento - Telefônico | 16 | 0% |
| Comunicação com o aluno | 58 | 2% |
| Coordenador | 194 | 6% |
| Currículo do curso (disciplinas) | 252 | 8% |
| Incentivo financeiro (bolsas variadas) | 271 | 8% |
| Infraestrutura física | 160 | 5% |
| Infraestrutura Tecnológica | 54 | 2% |
| Localização | 690 | 22% |
| Mensalidade | 371 | 12% |
| Professor | 1.081 | 34% |

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

| | | |
|--|-----|-----|
| Atendimento - Presencial | 661 | 21% |
| Atendimento - Telefônico | 319 | 10% |
| Comunicação com o aluno | 469 | 15% |
| Coordenador | 132 | 4% |
| Currículo do curso (disciplinas) | 170 | 5% |
| Incentivo financeiro (bolsas variadas) | 250 | 8% |
| Infraestrutura física | 196 | 6% |
| Infraestrutura Tecnológica | 307 | 10% |
| Localização | 94 | 3% |
| Mensalidade | 204 | 7% |
| Professor | 317 | 10% |

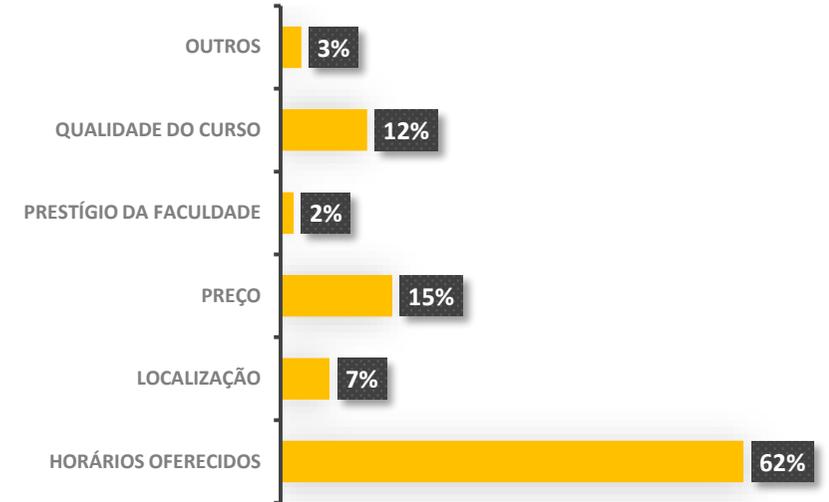
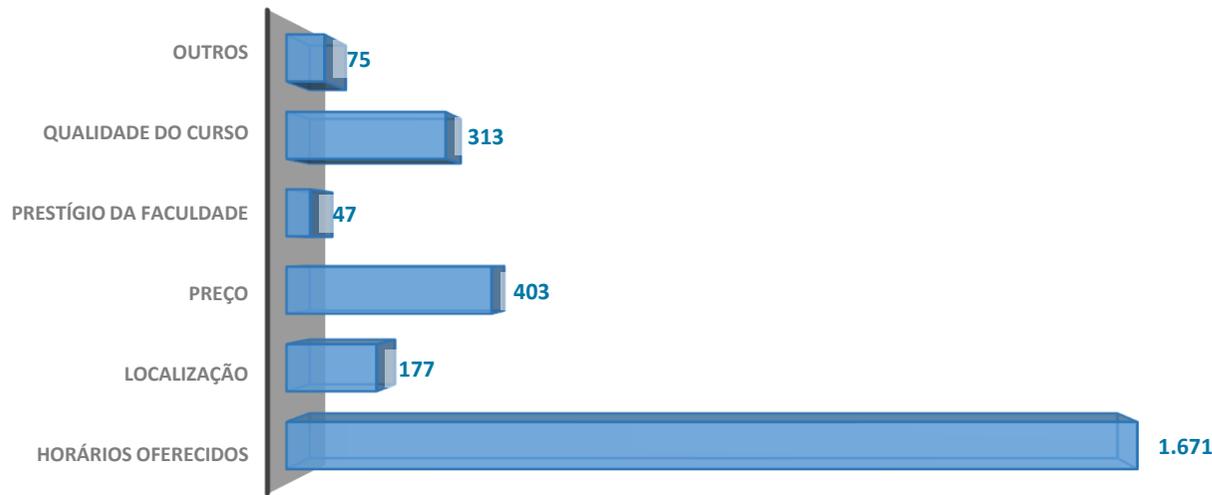
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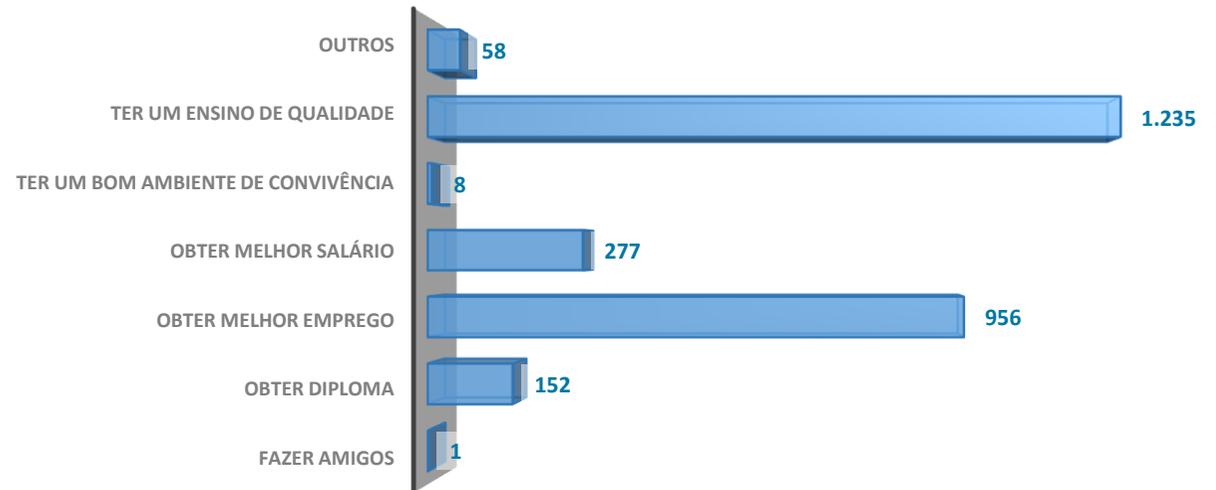
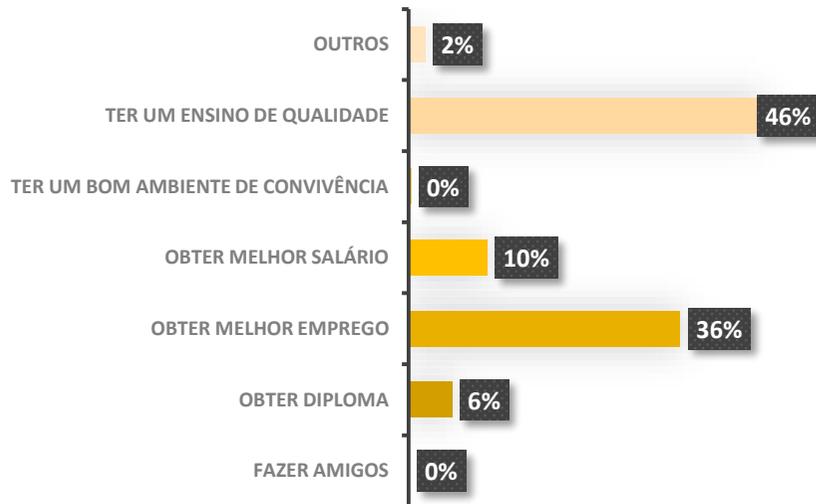
51,80%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

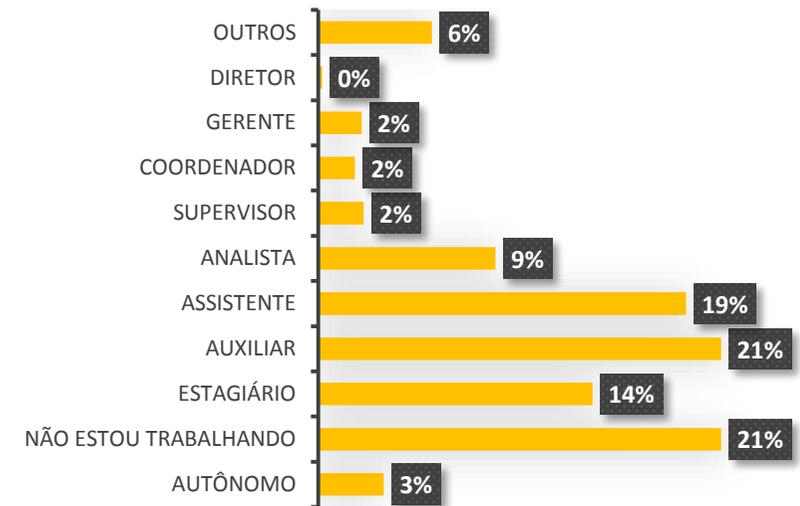
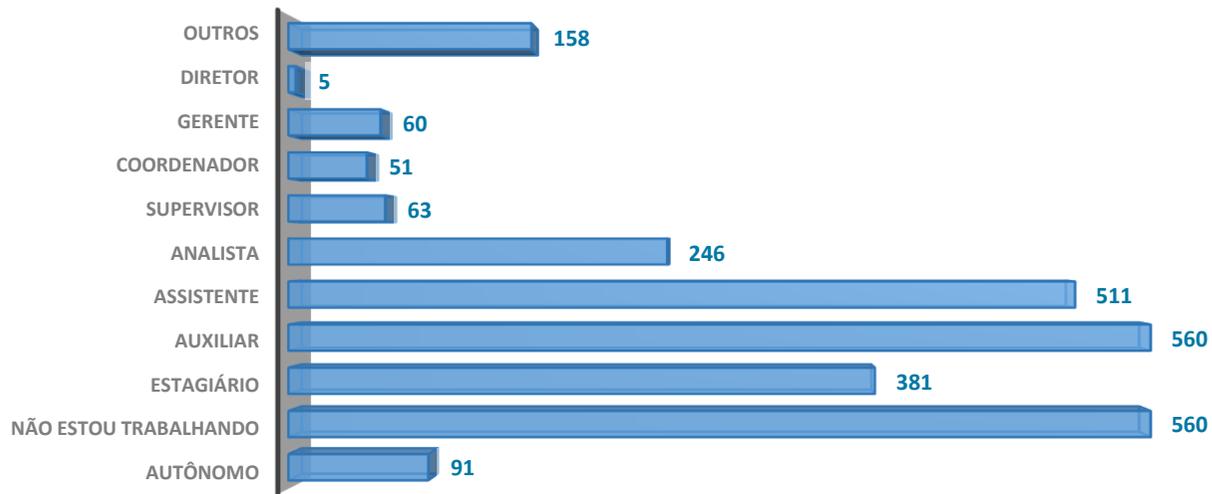


O que é mais importante para você ao cursar uma faculdade?

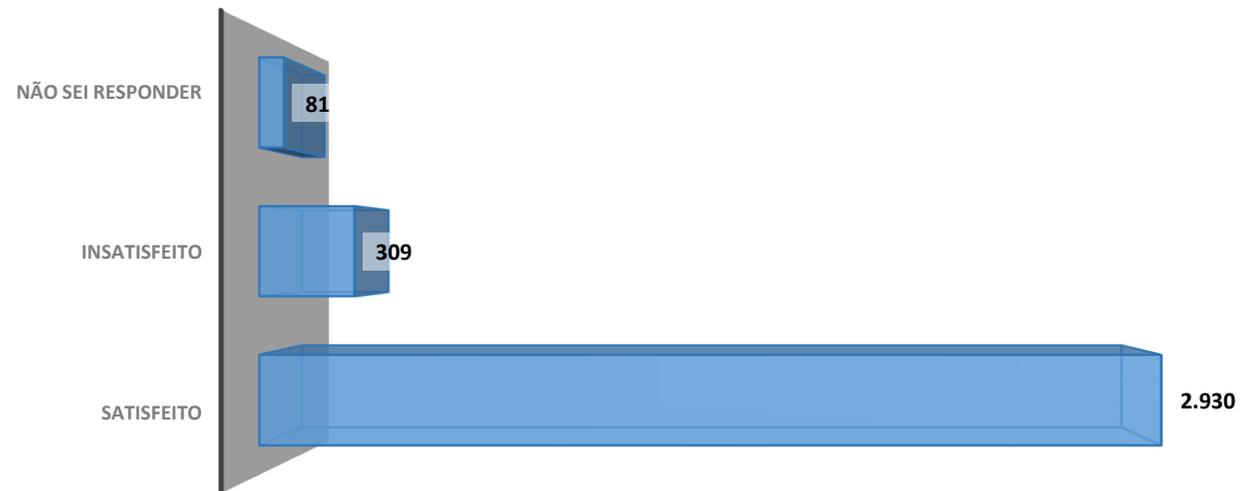
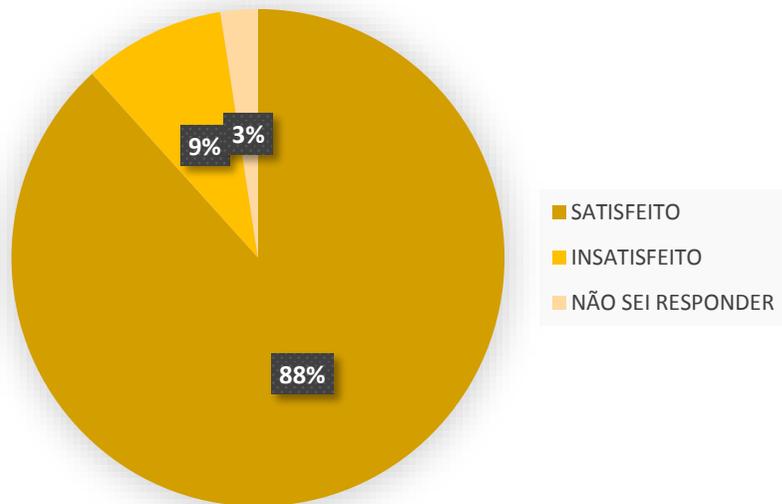




Qual o cargo que você ocupa na empresa em que trabalha?

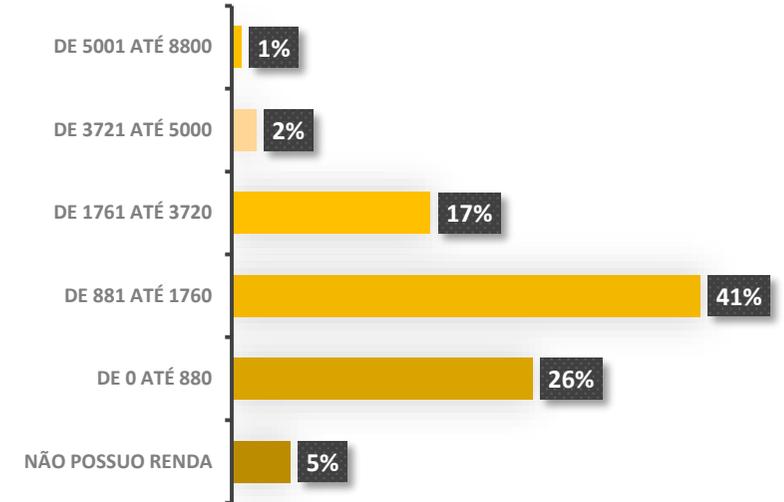
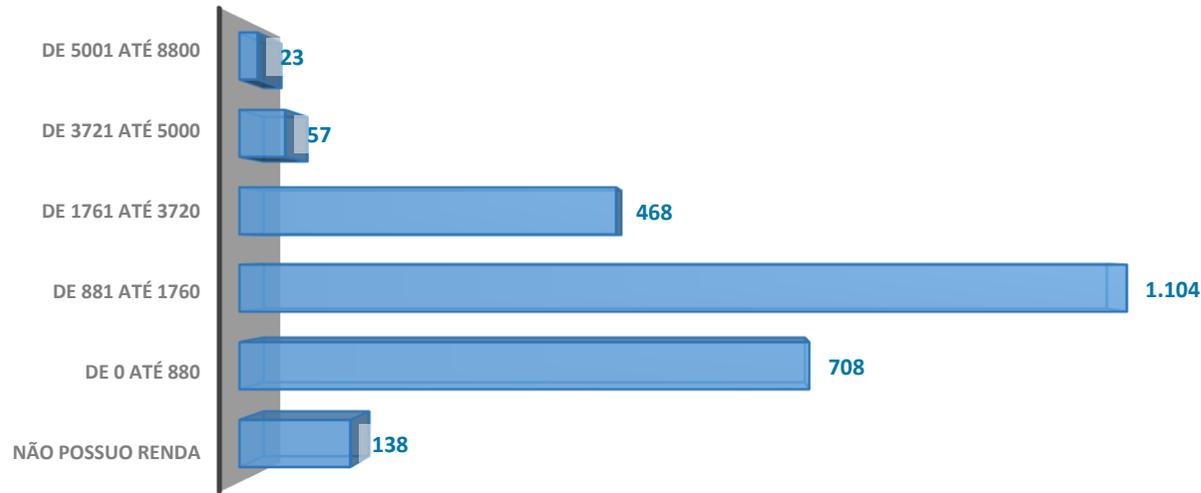


O CURSO - Em relação ao seu curso, você se considera:

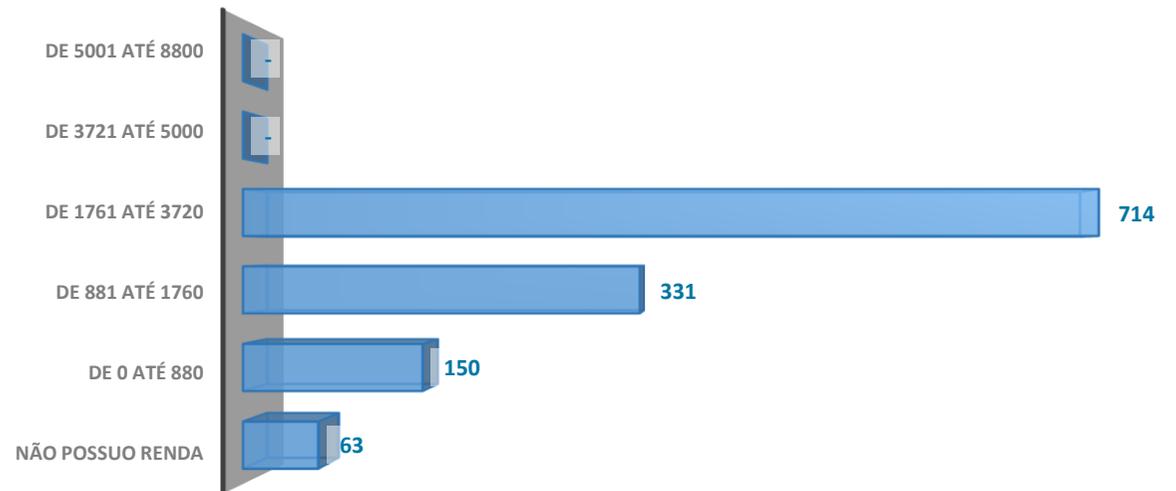
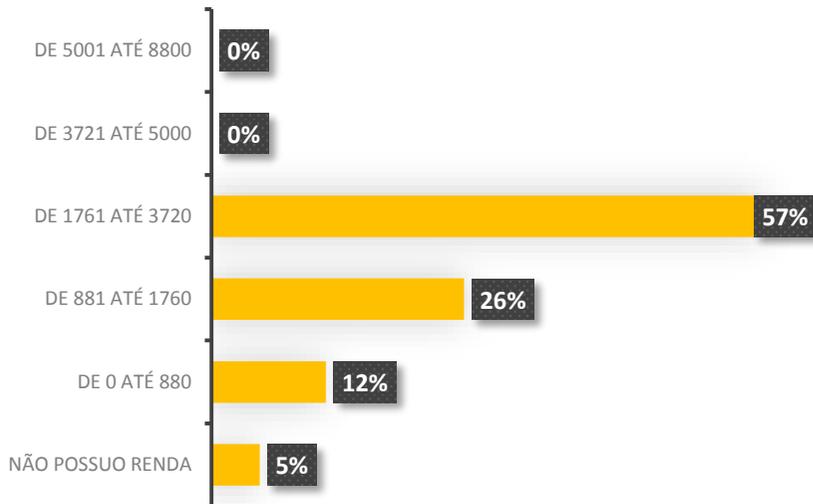




Qual a sua renda mensal atual?

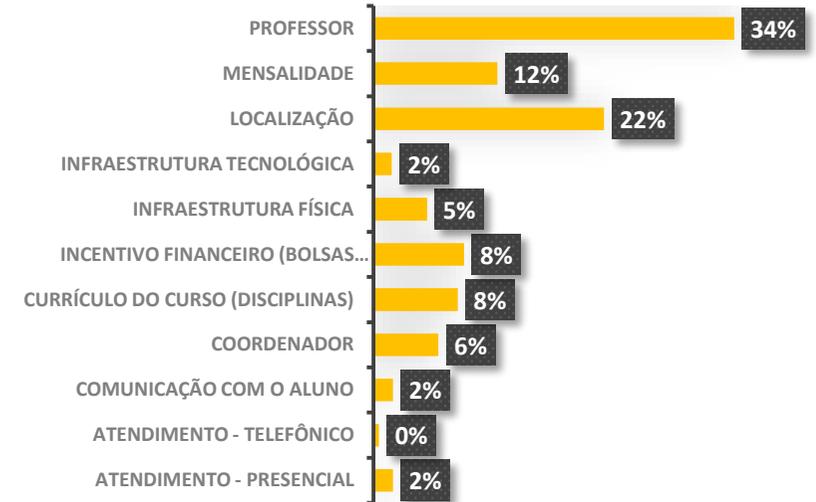
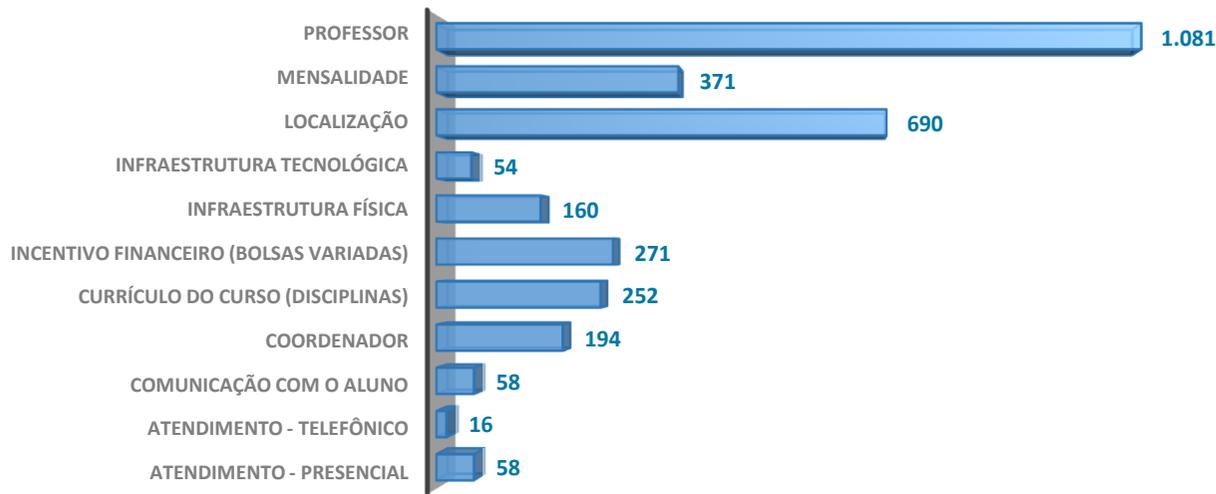


Qual a renda mensal da sua família?

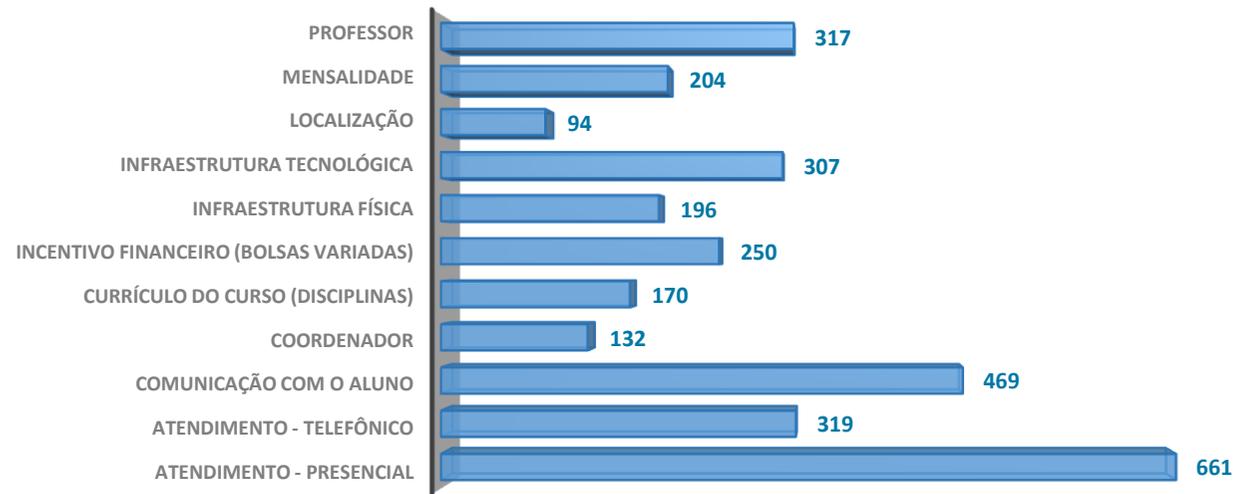
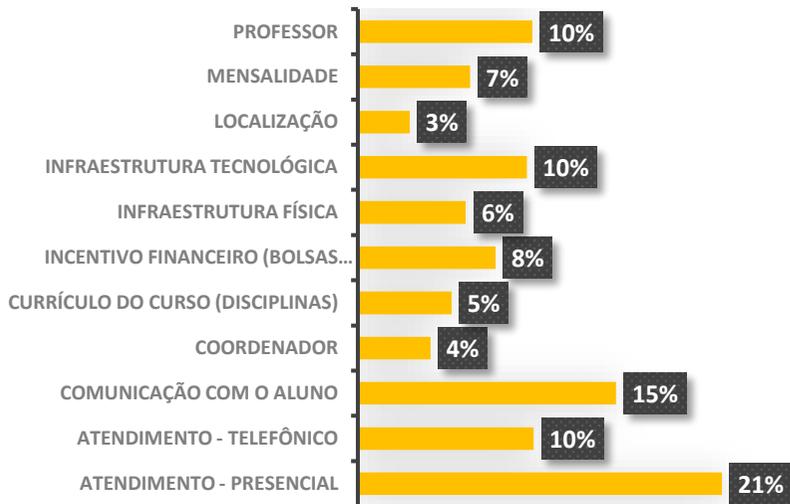




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

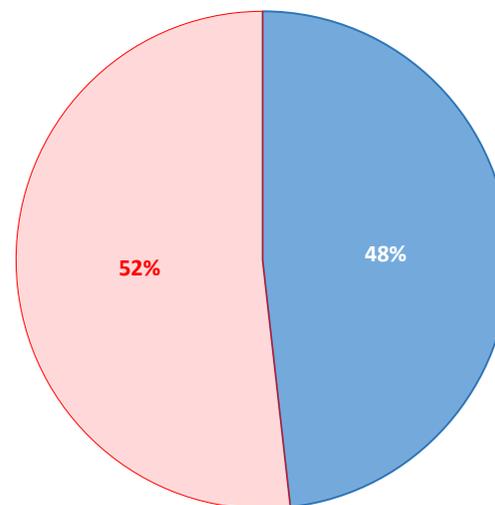
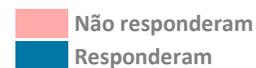
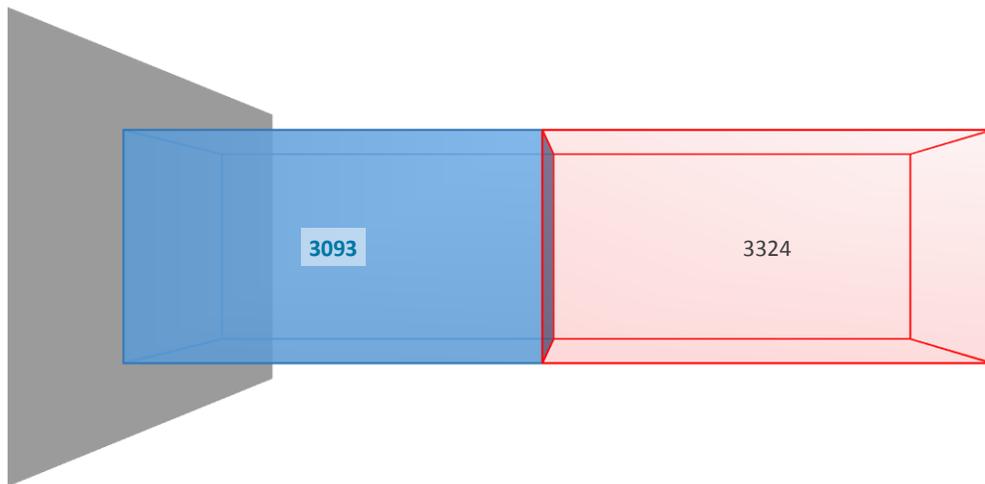


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



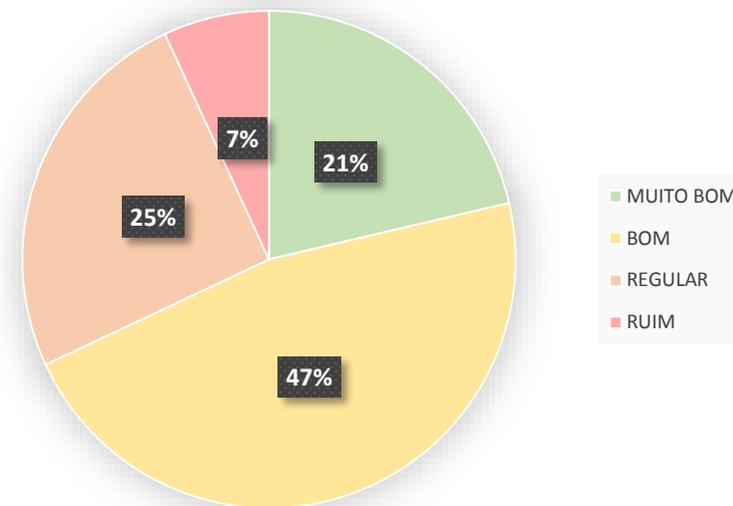
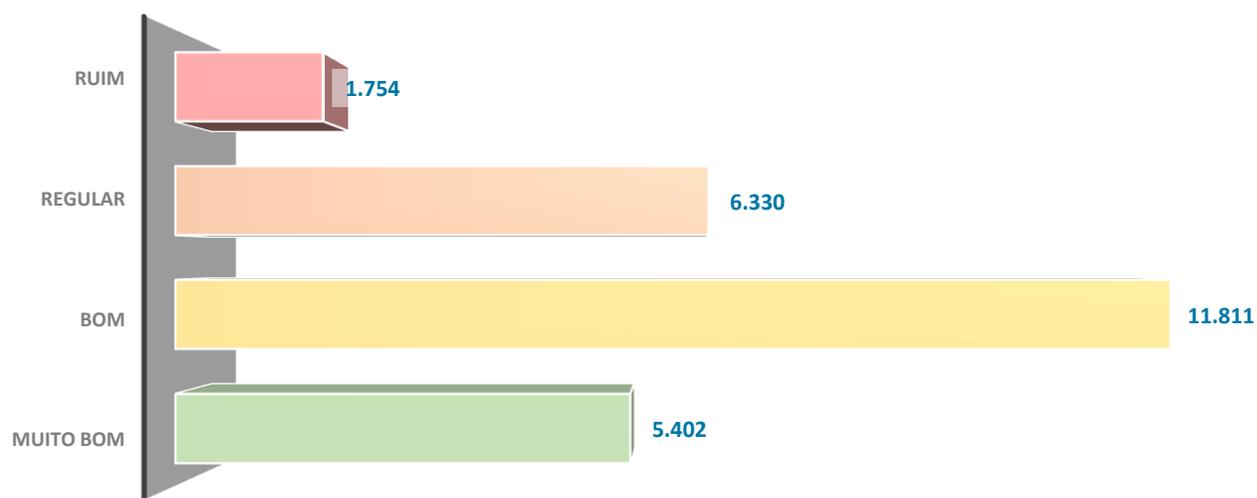


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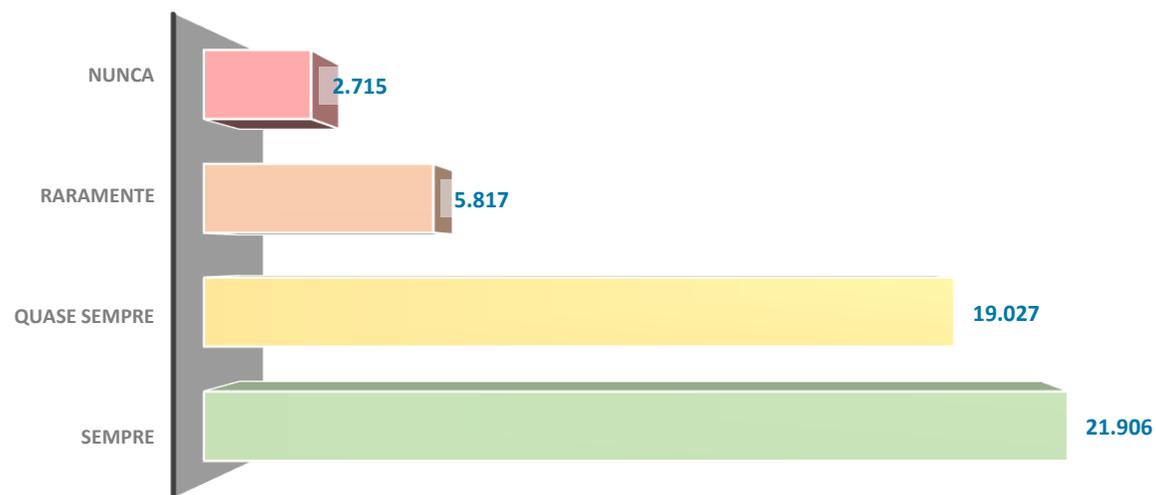
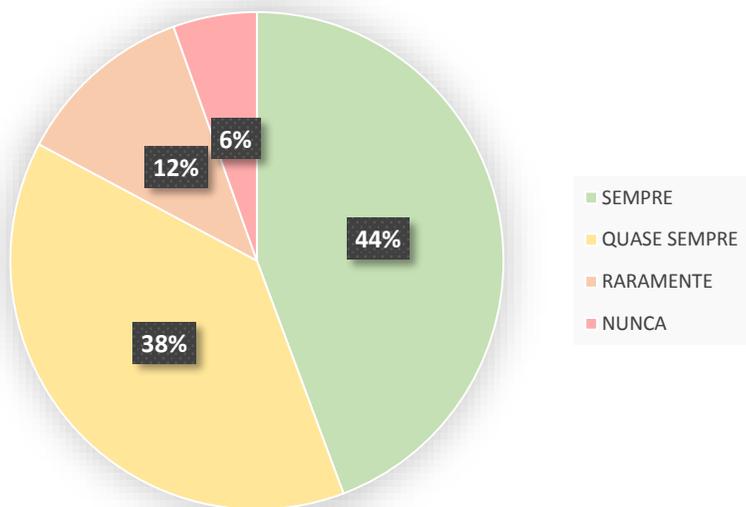




GERAL - Questões Objetivas Qualitativas

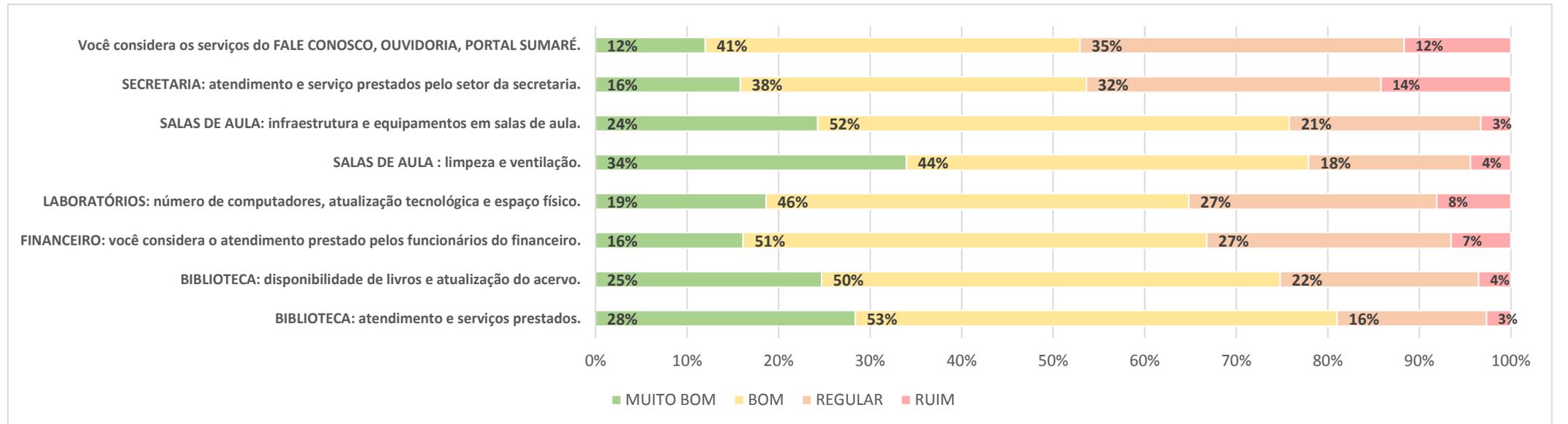
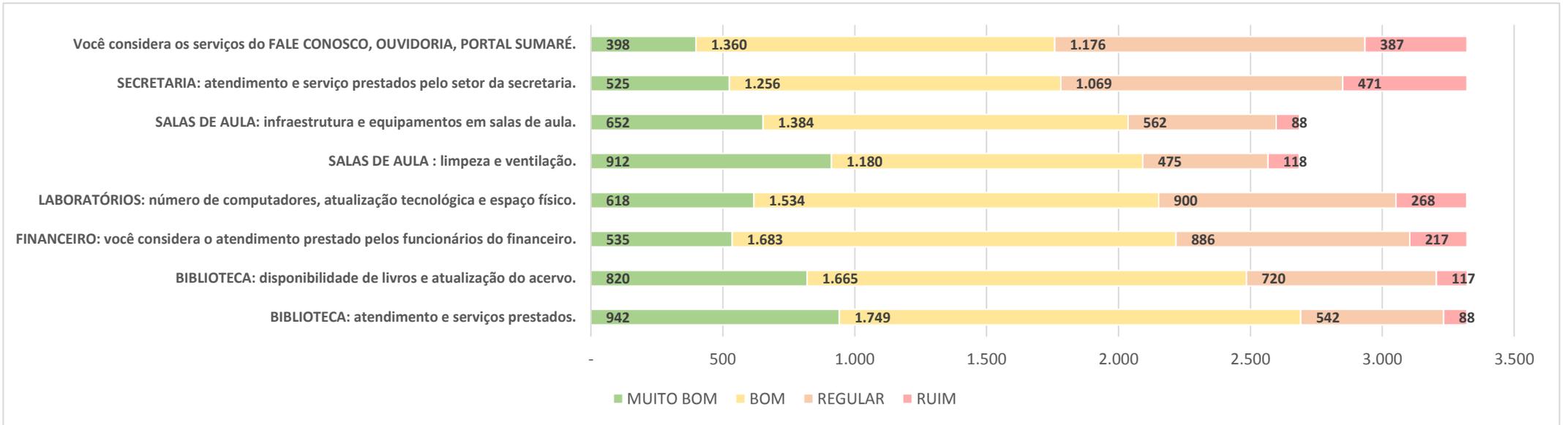


GERAL - Questões Objetivas Periodicidade



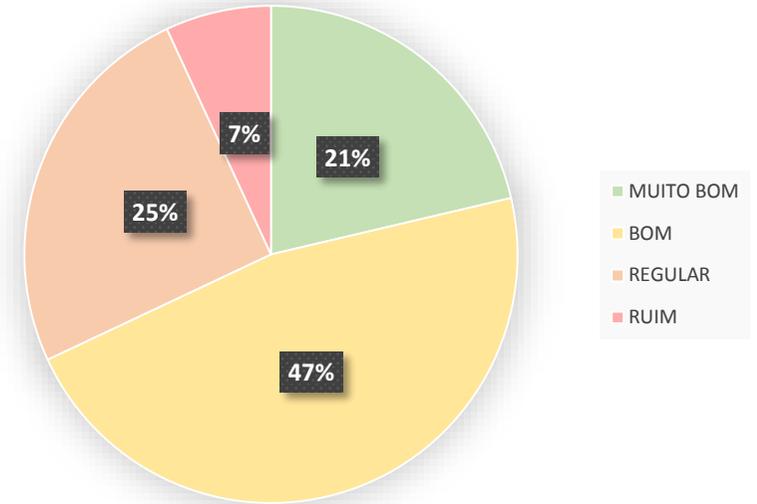
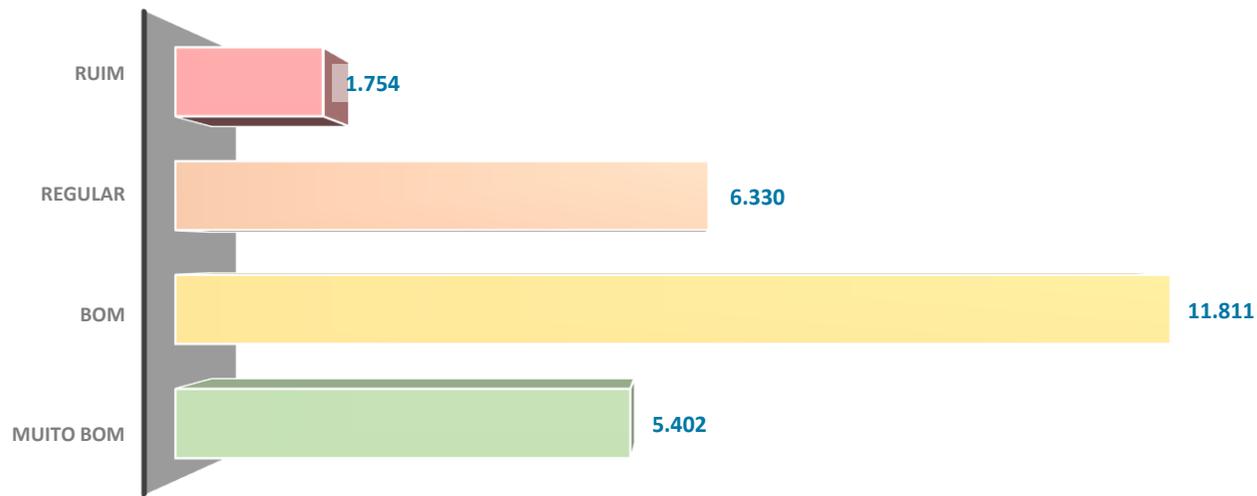


Questões Objetivas

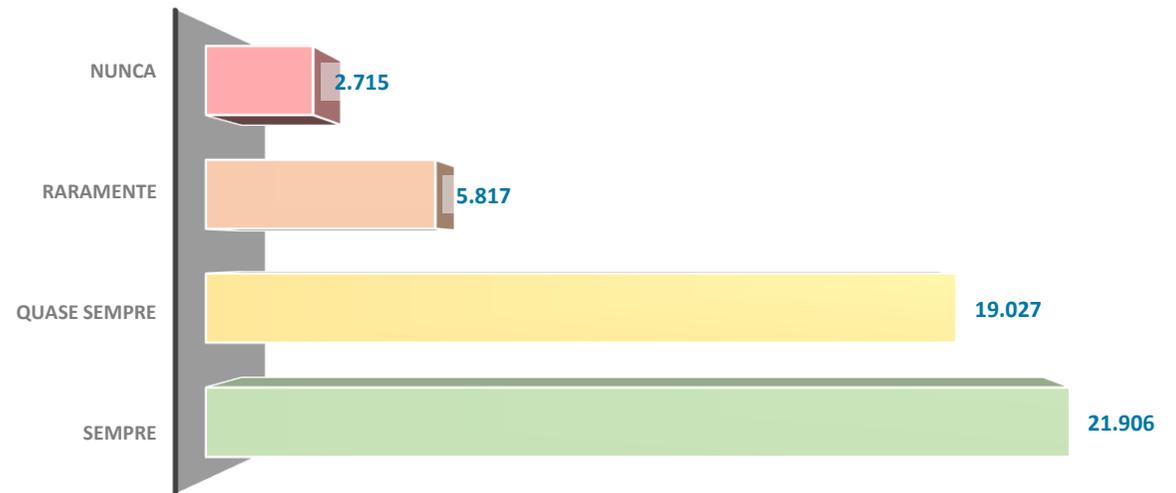
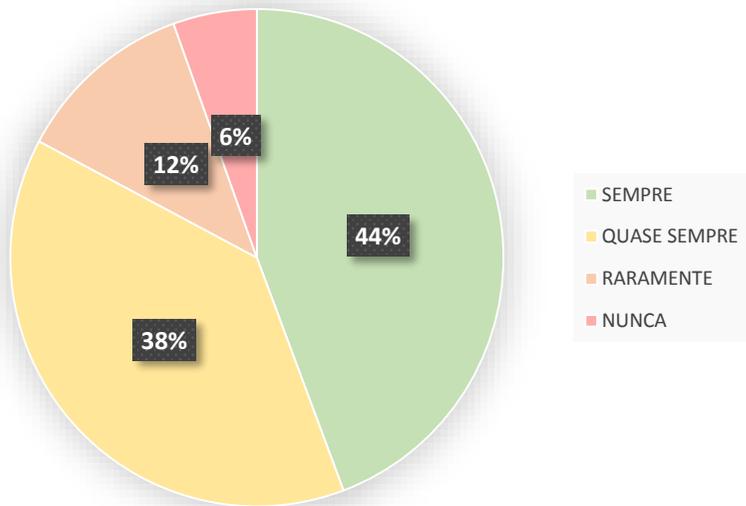




GERAL - Questões Objetivas Qualitativas

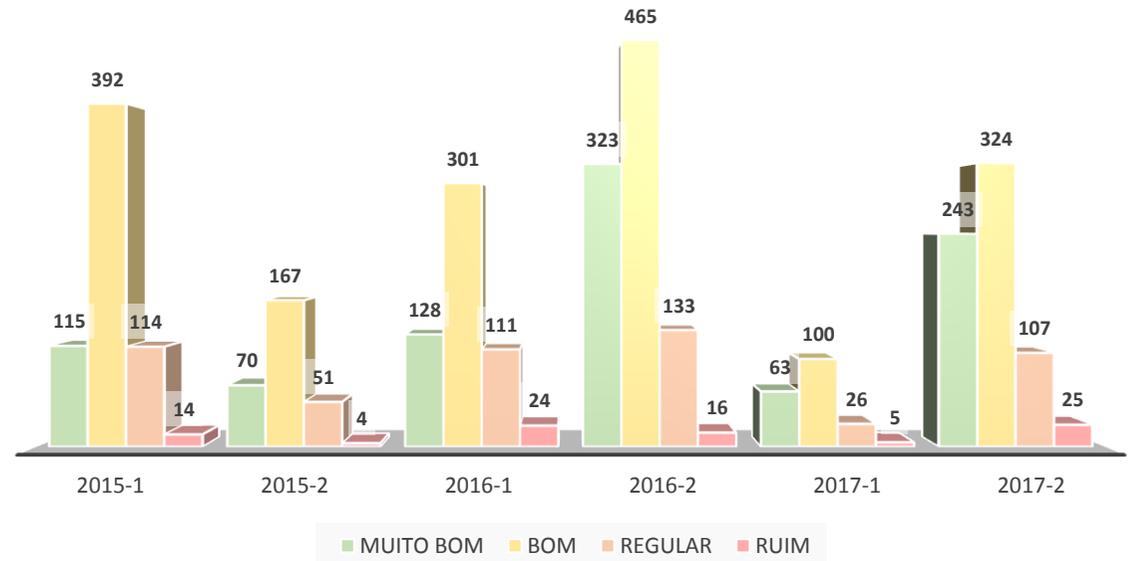
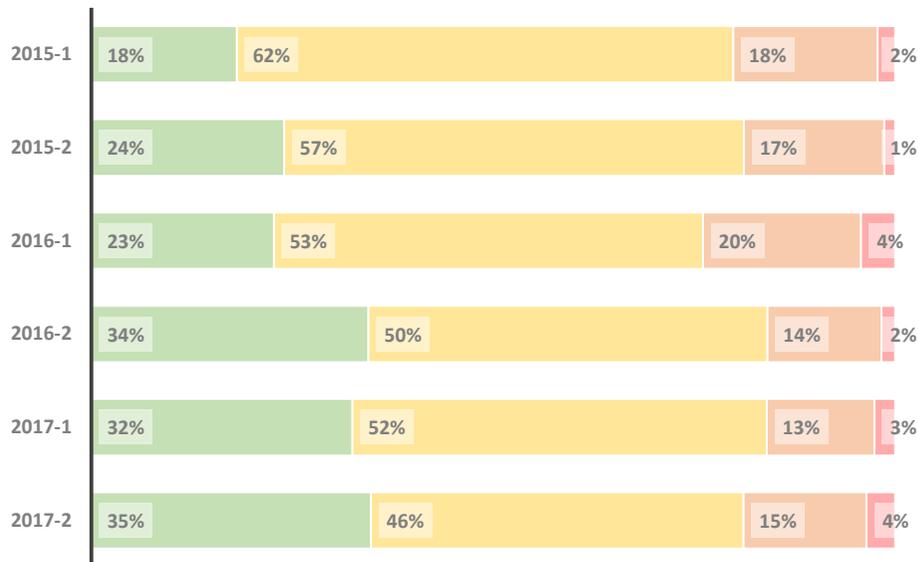
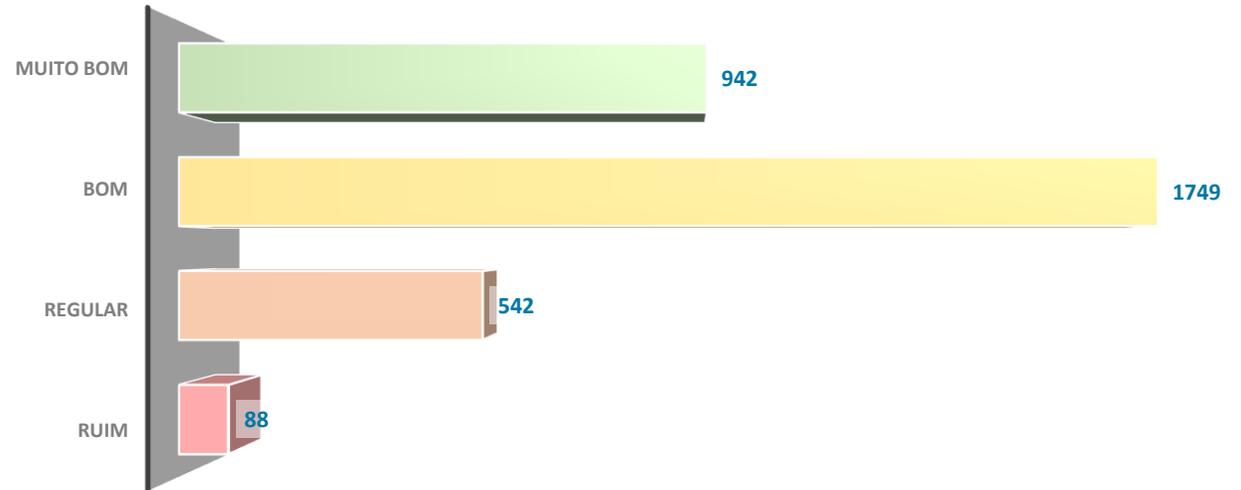
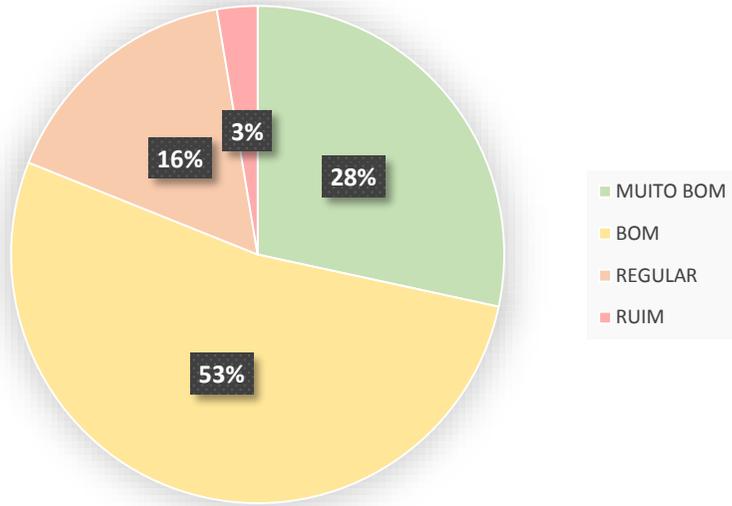


GERAL - Questões Objetivas Periodicidade



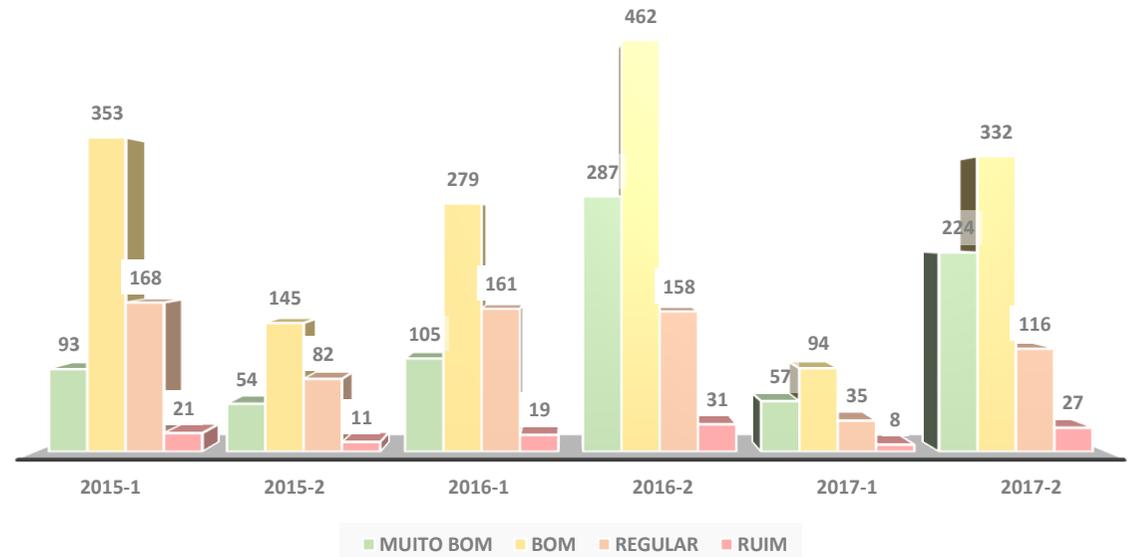
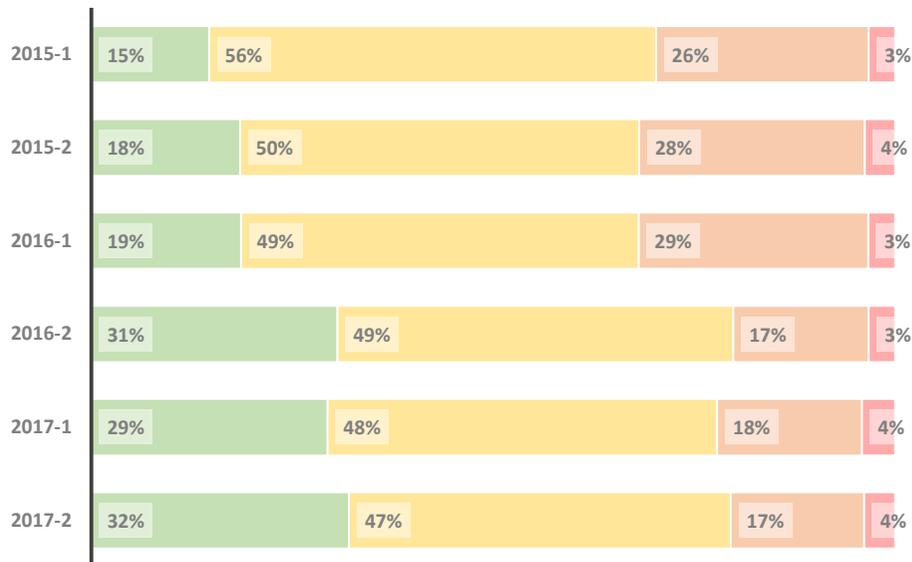
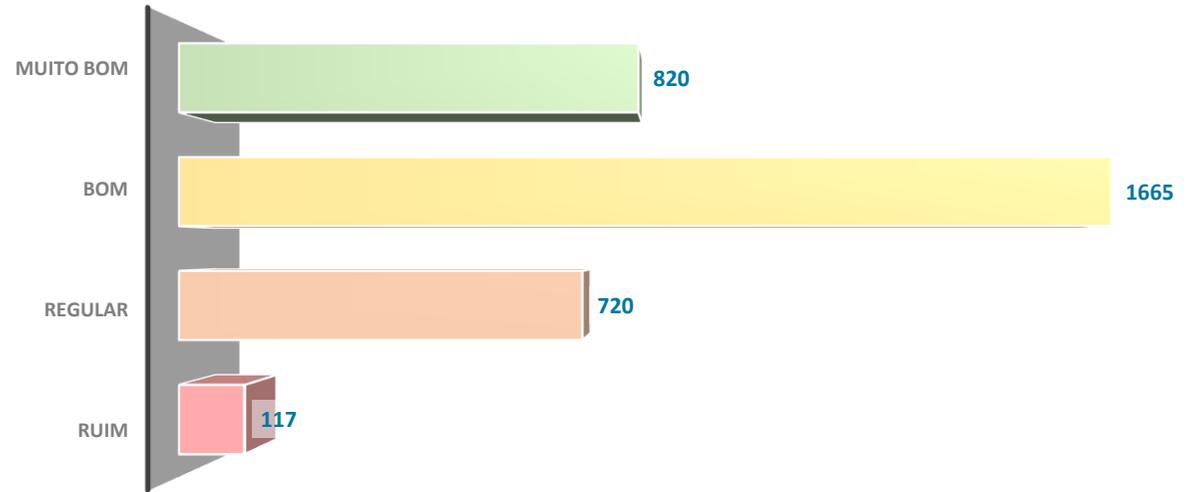
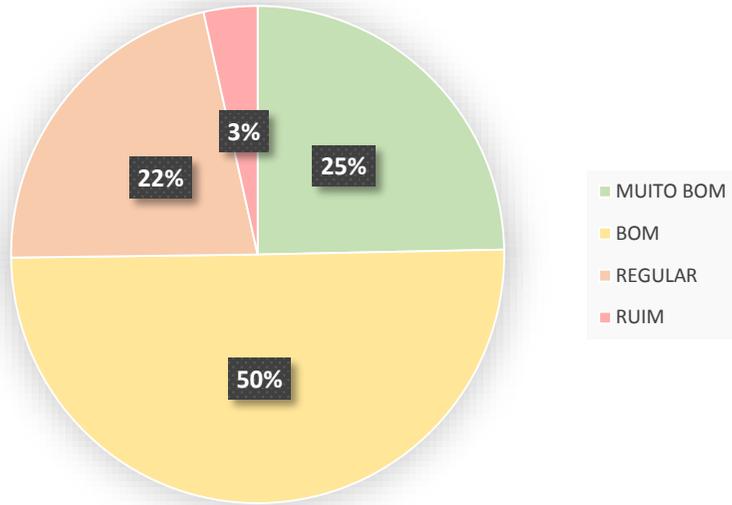


BIBLIOTECA: atendimento e serviços prestados.



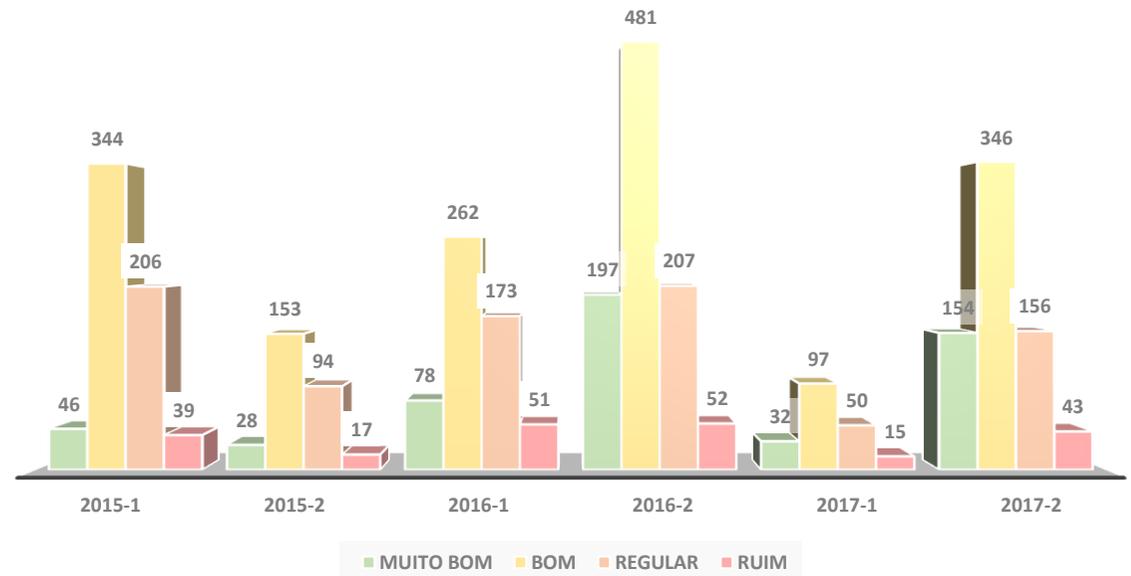
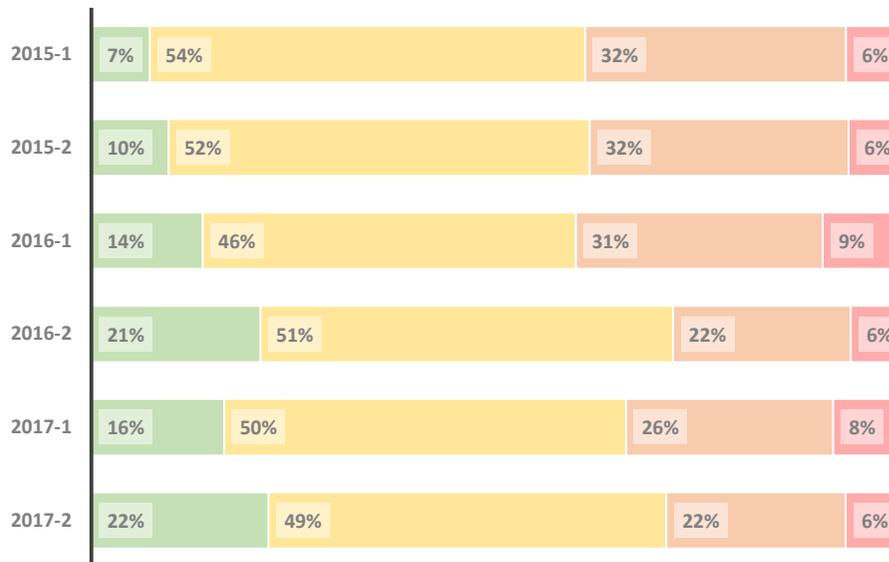
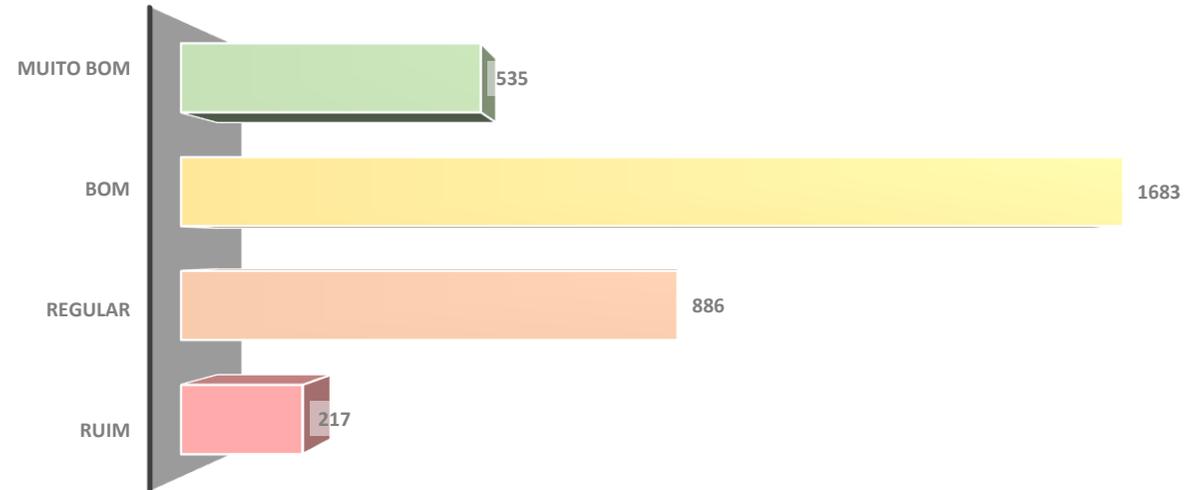
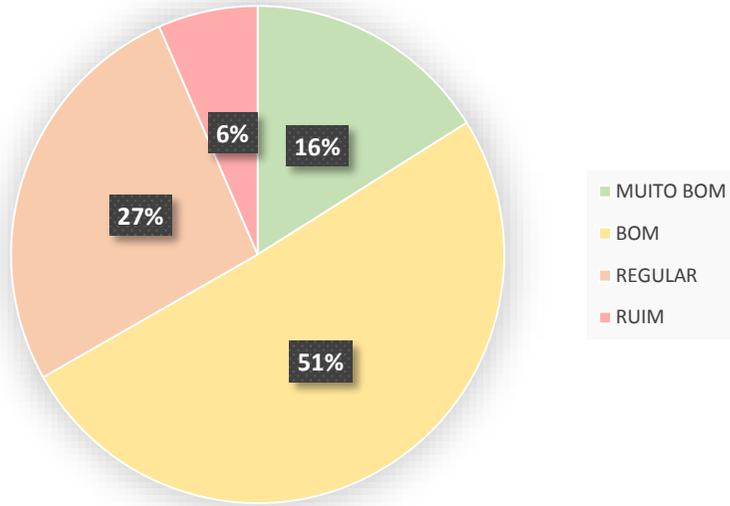


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



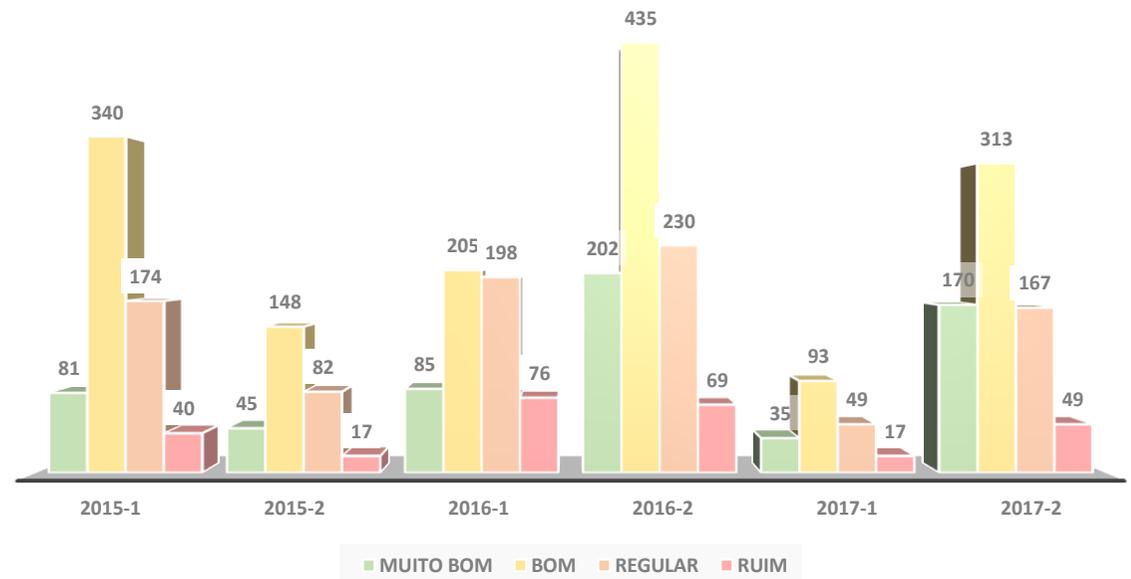
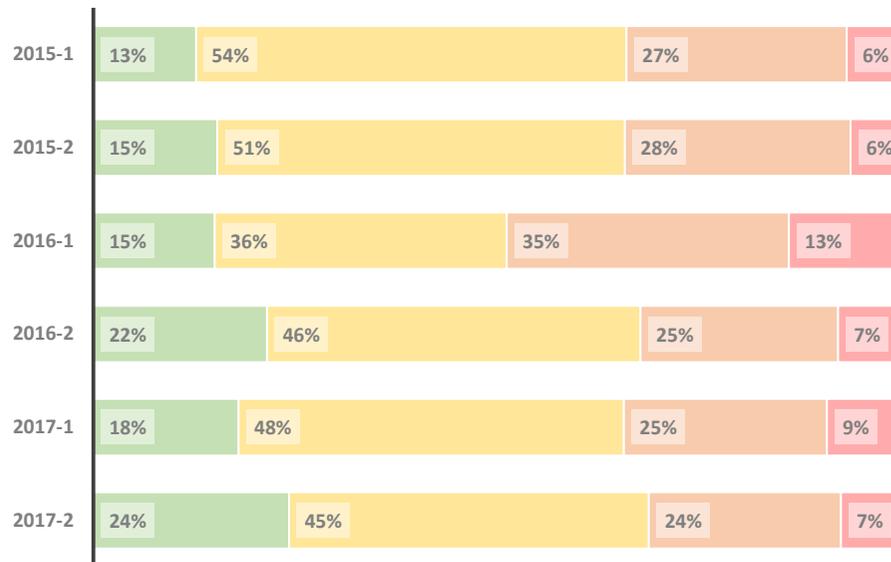
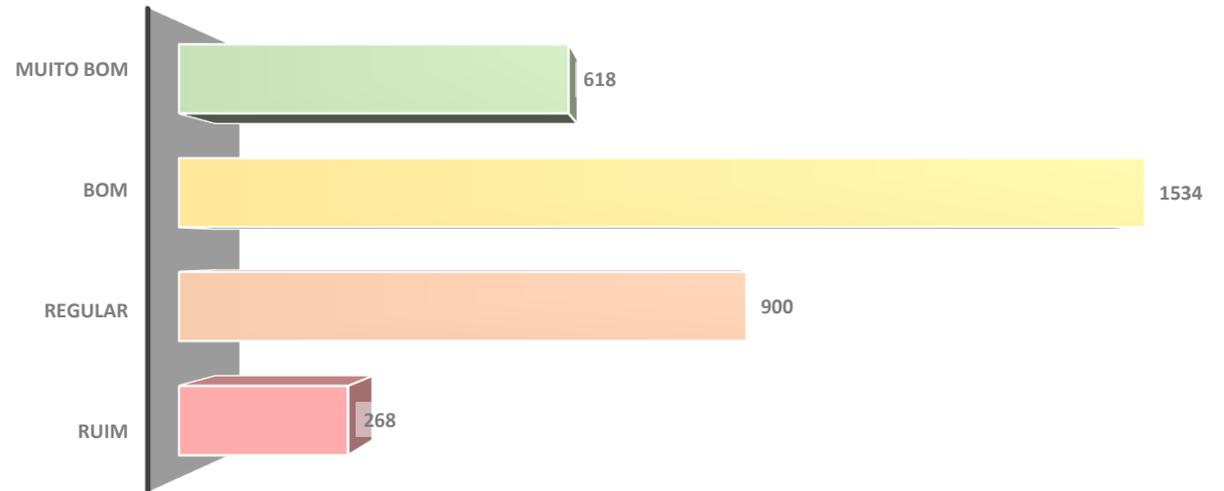
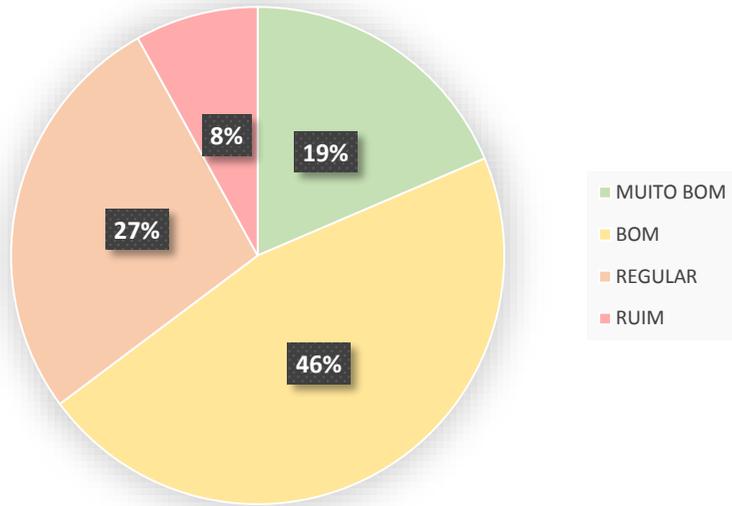


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



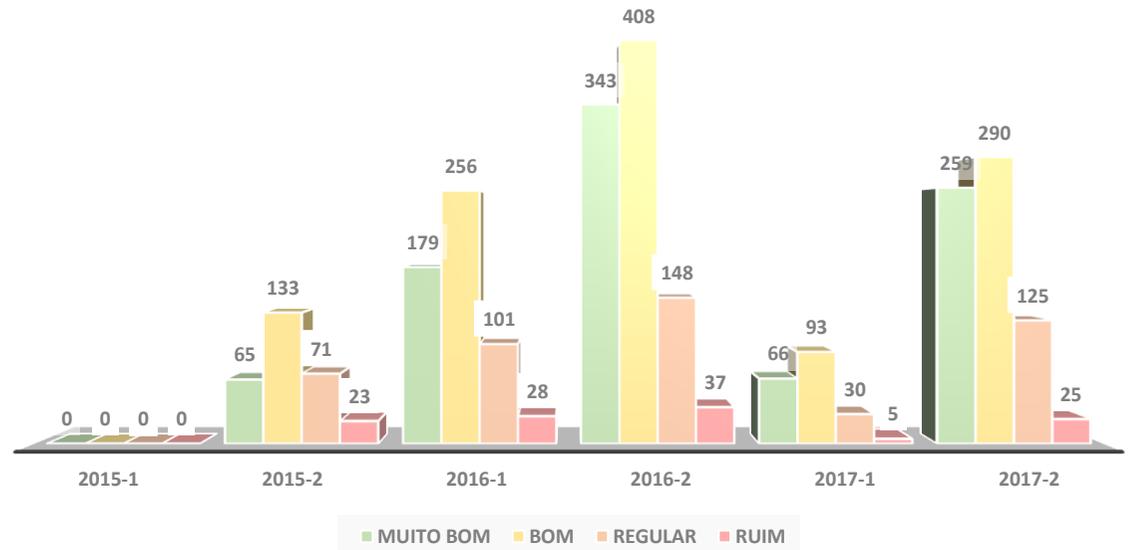
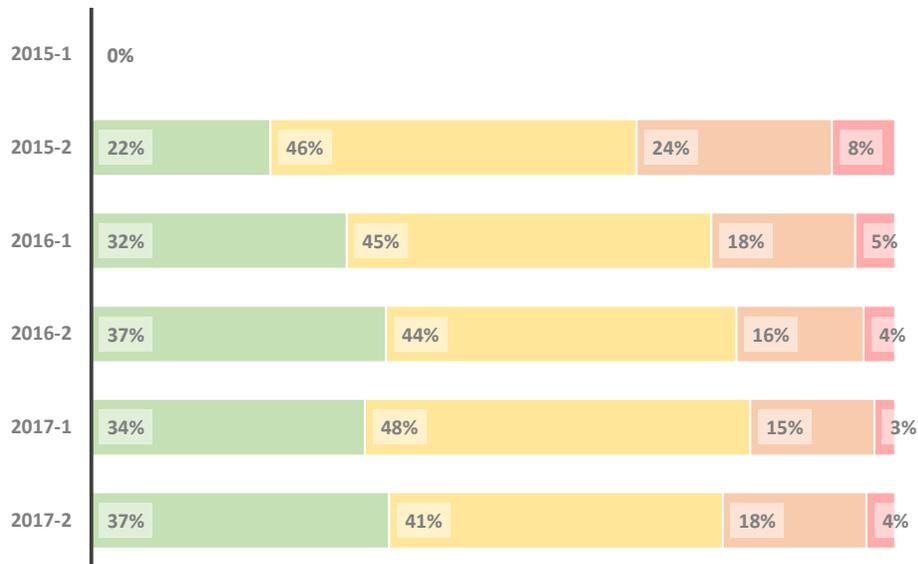
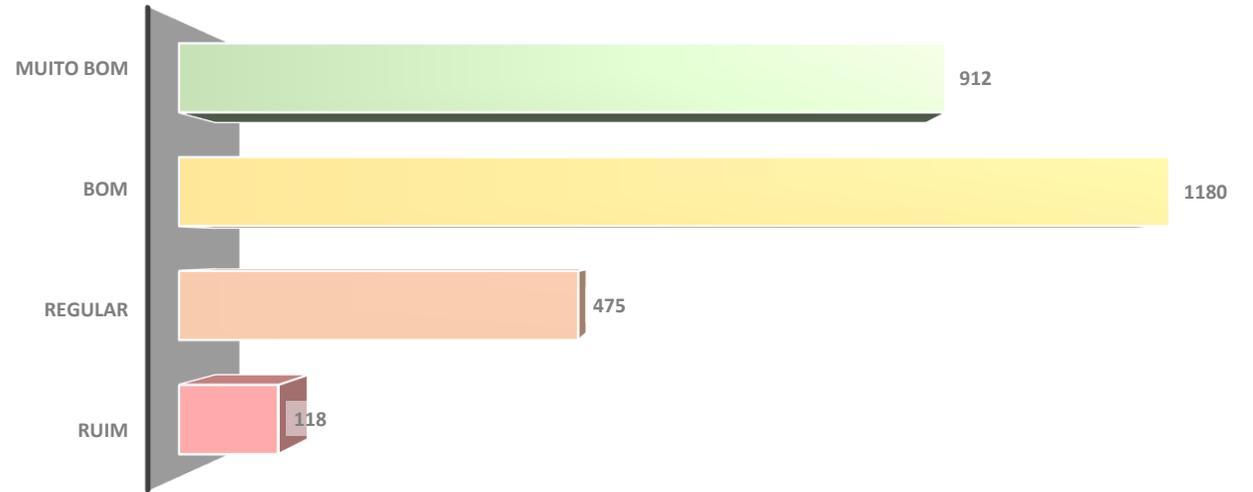
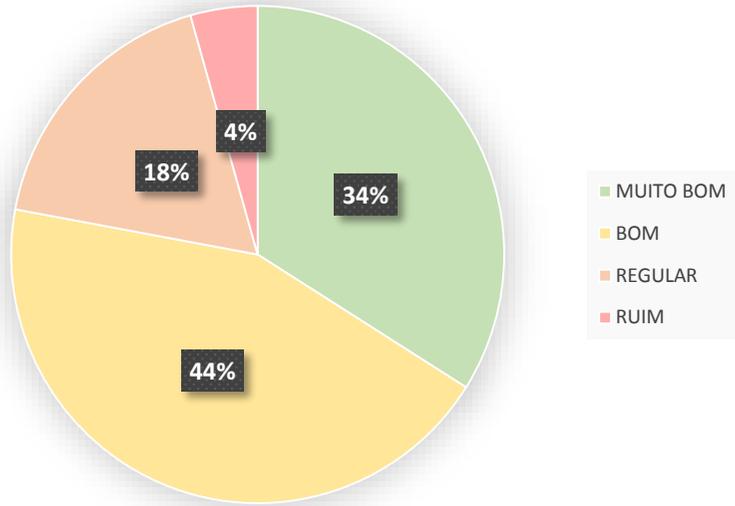


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



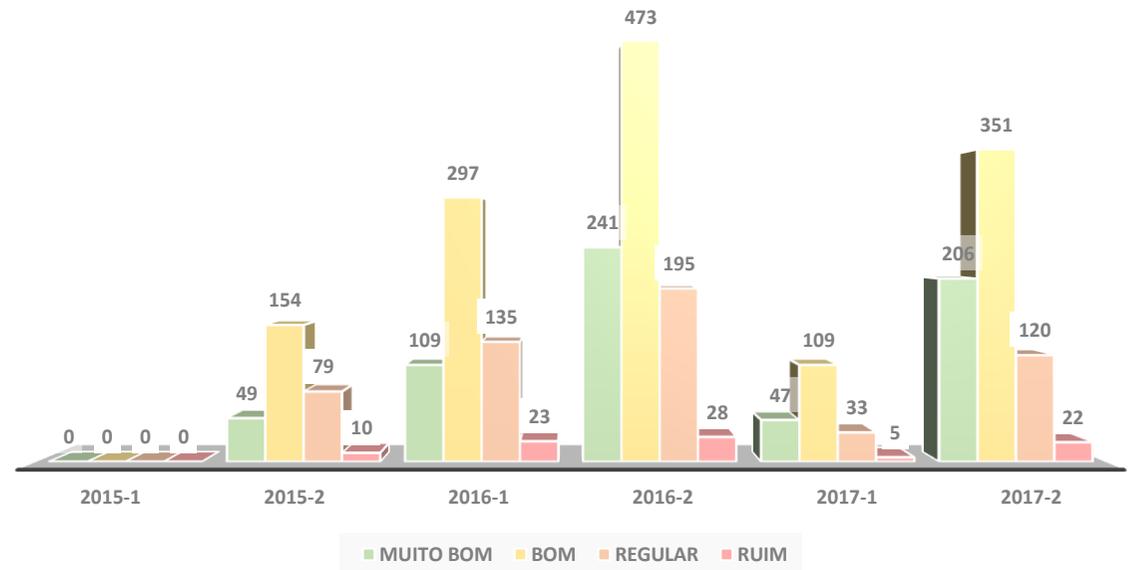
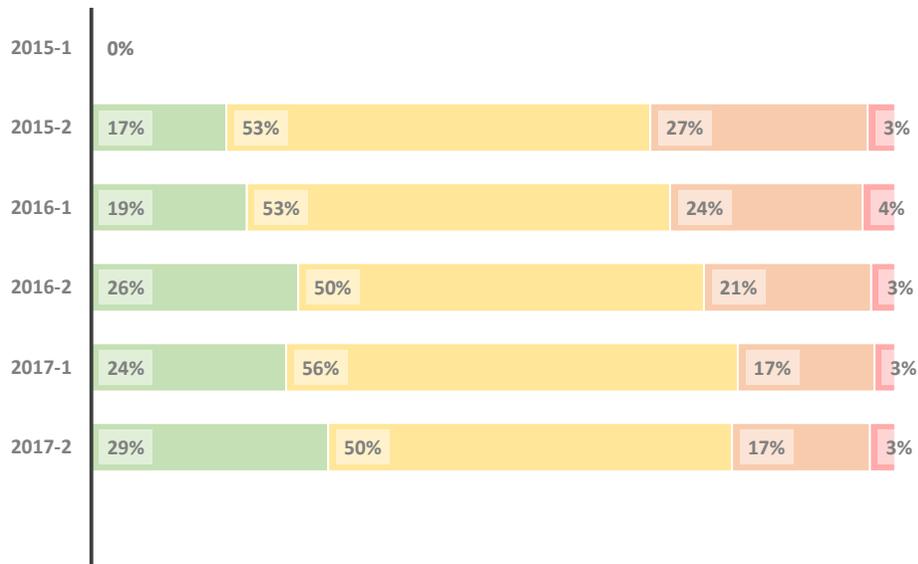
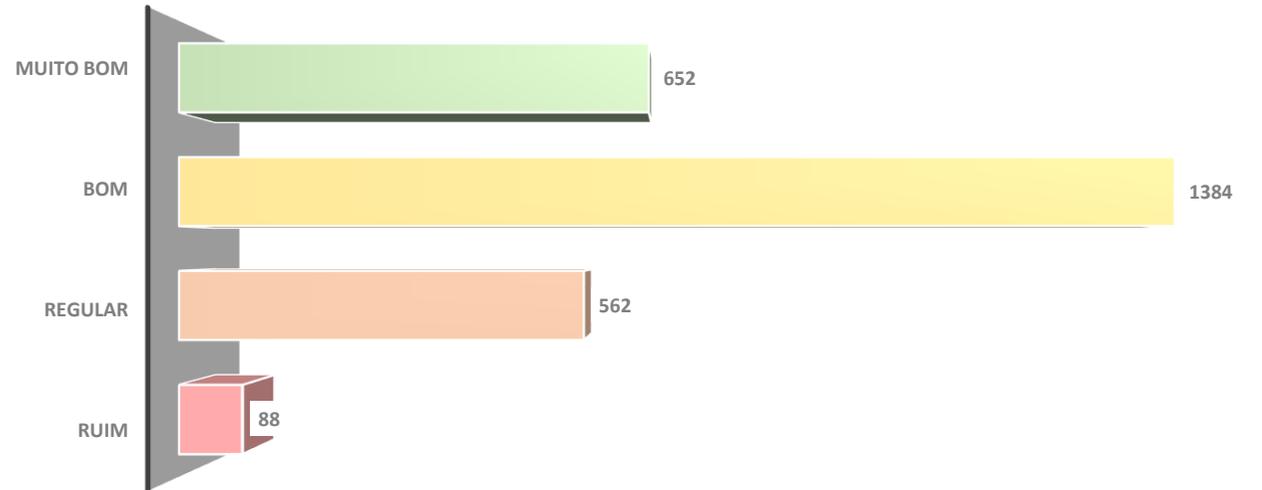
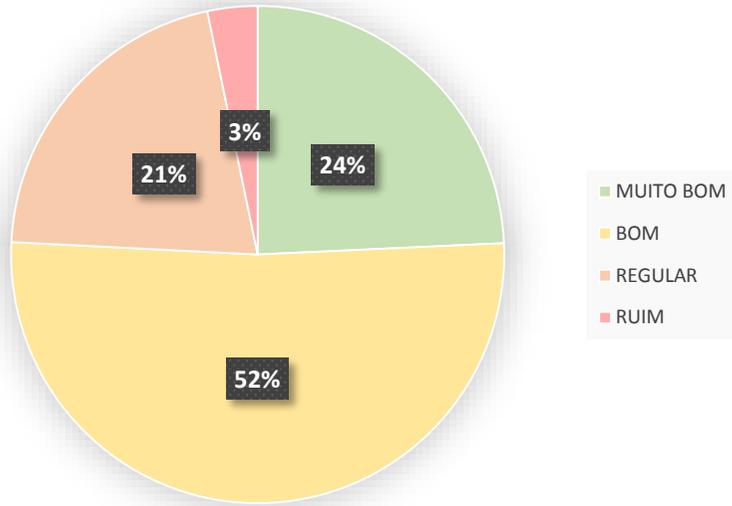


SALAS DE AULA : limpeza e ventilação.



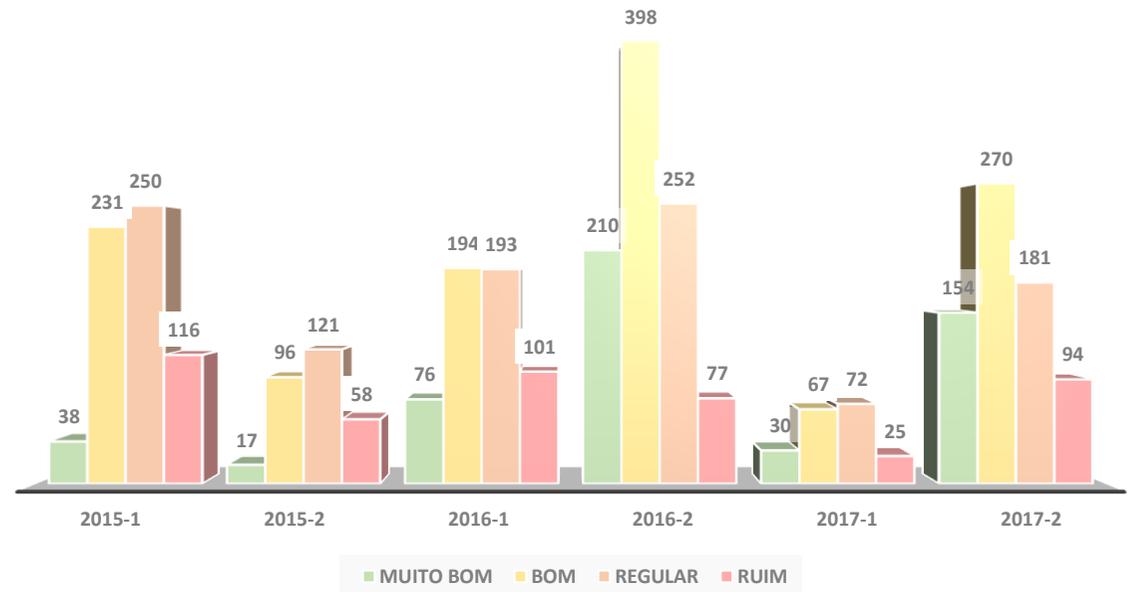
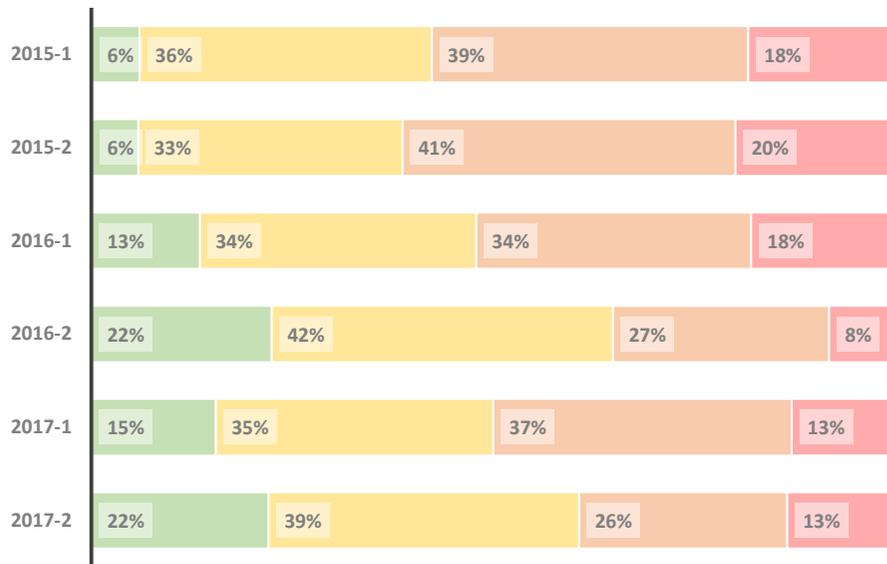
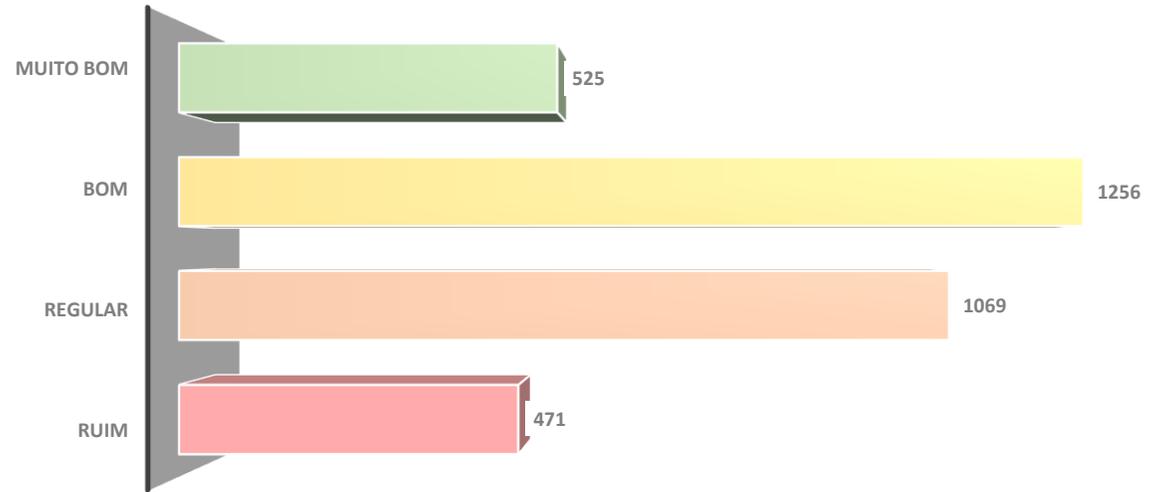
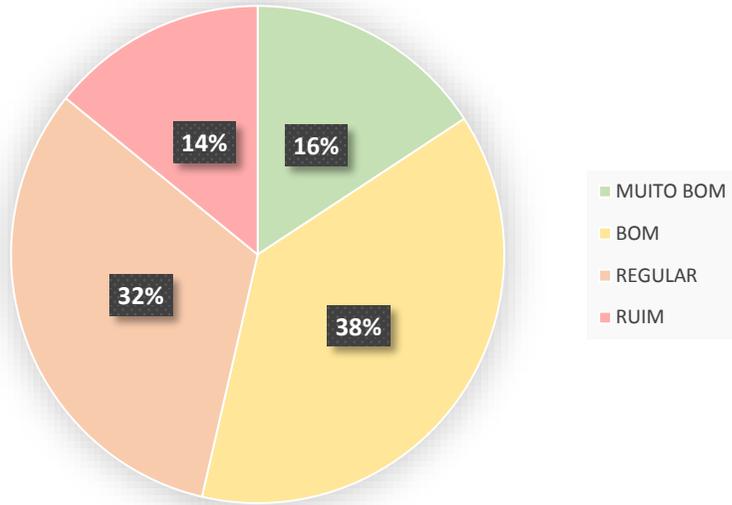


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



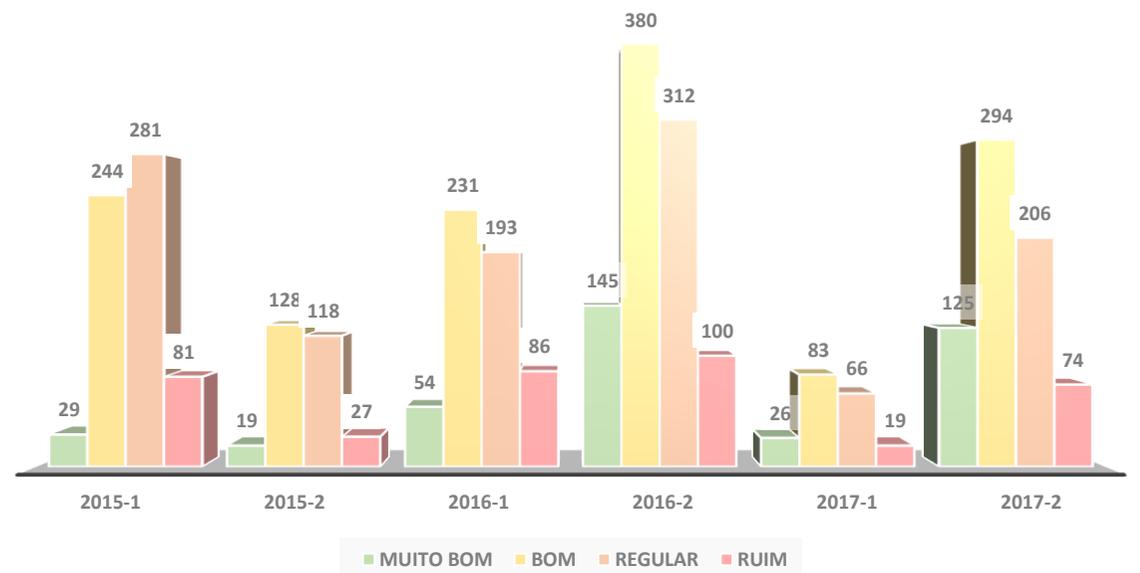
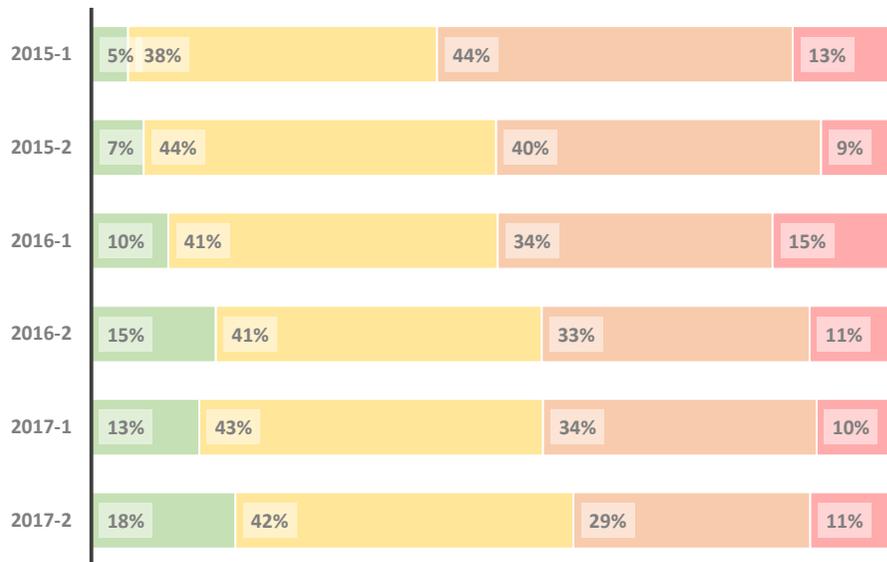
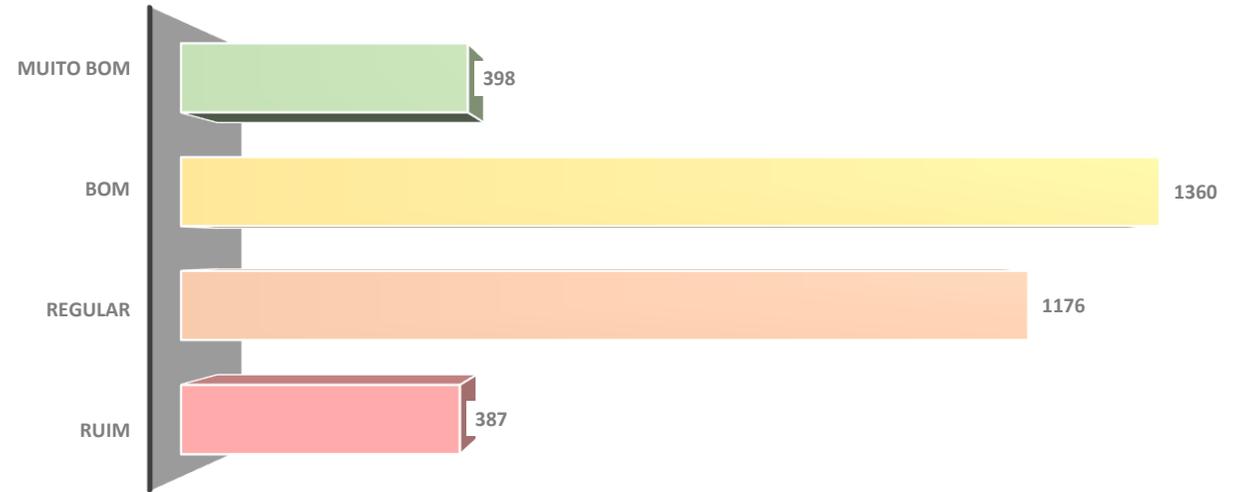
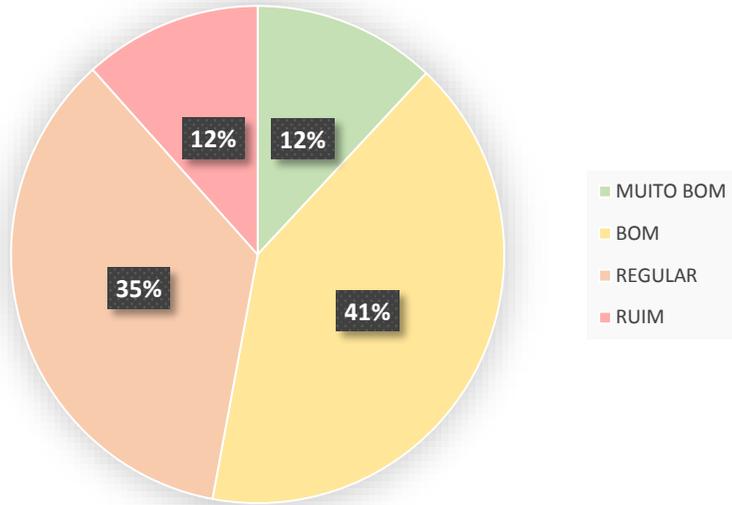


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



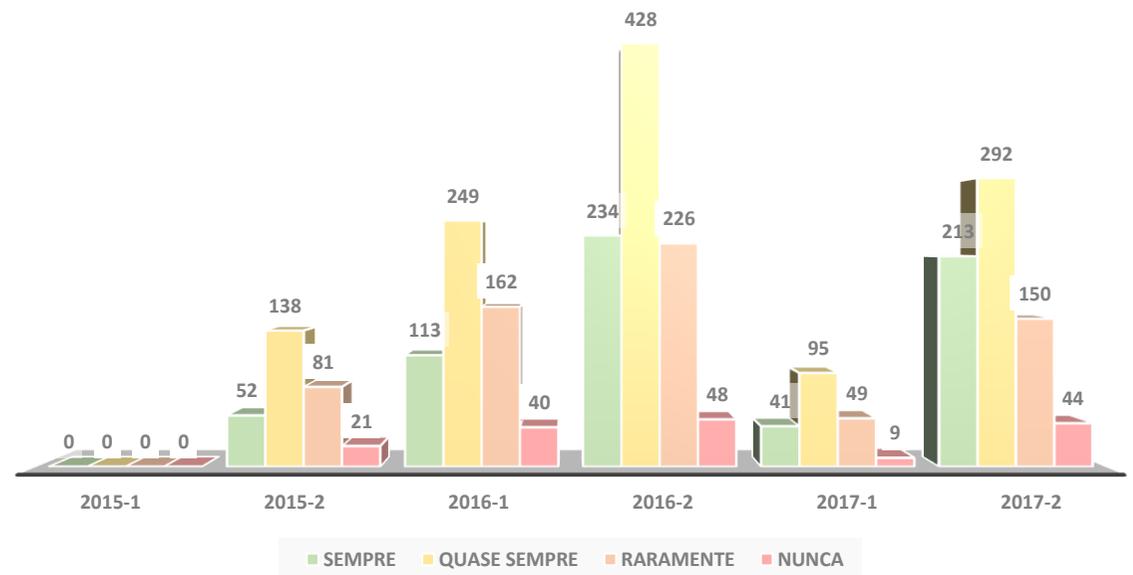
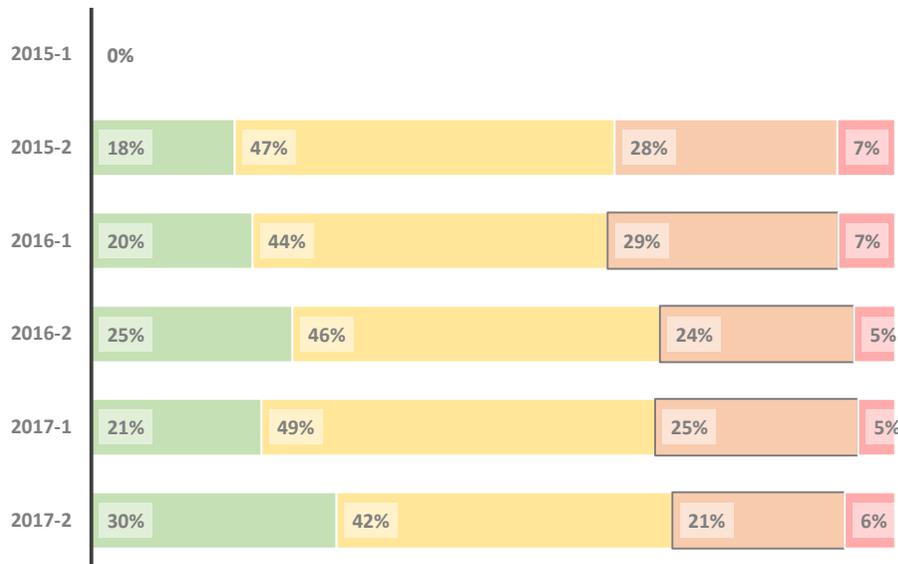
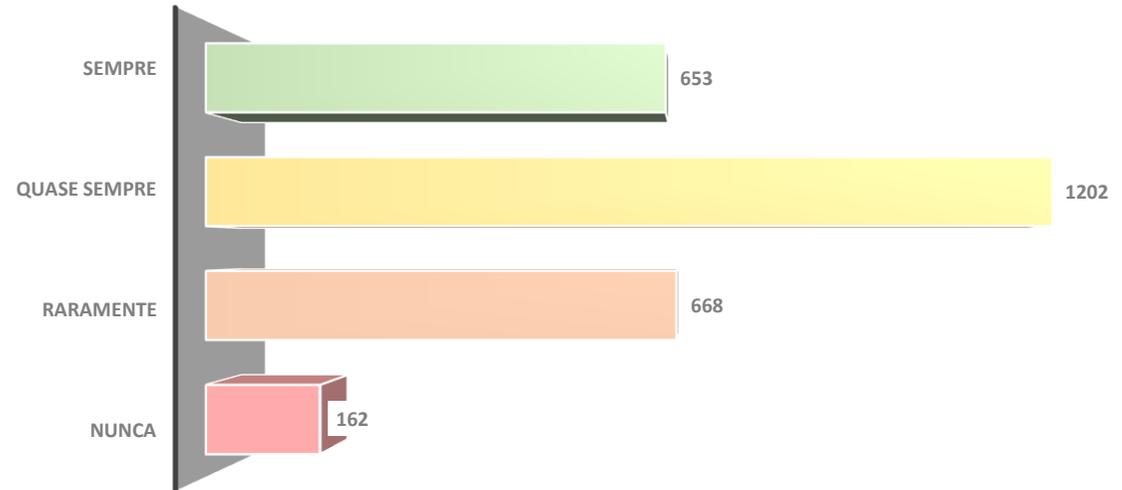
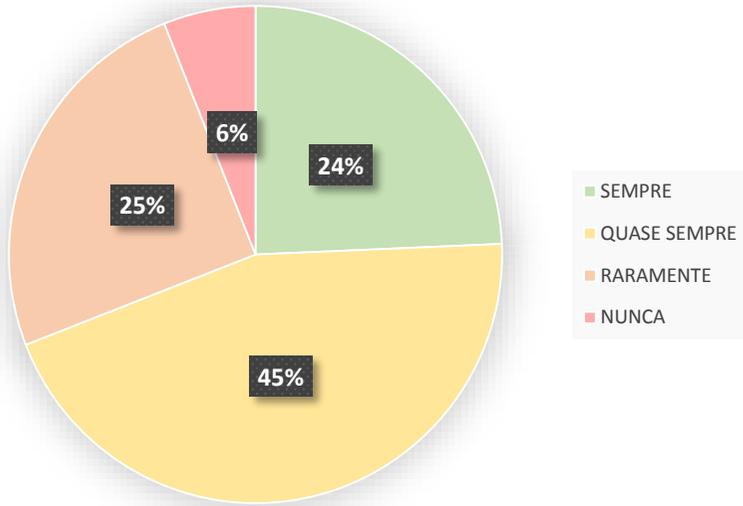


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



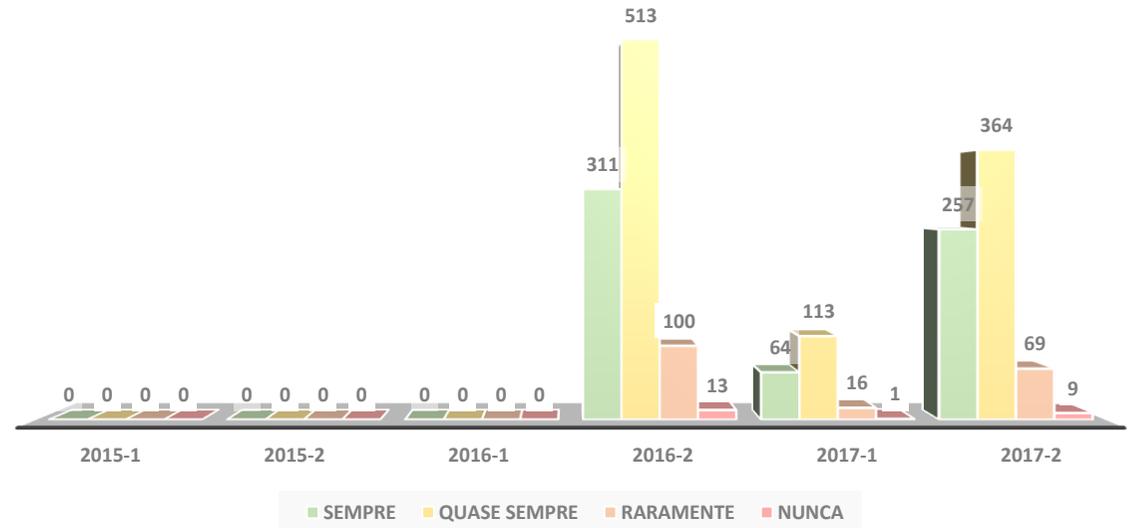
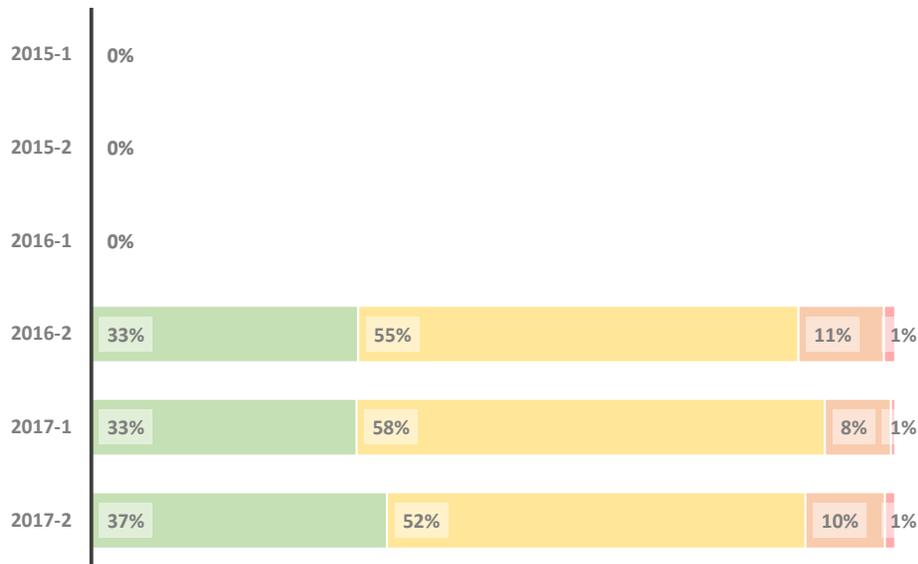
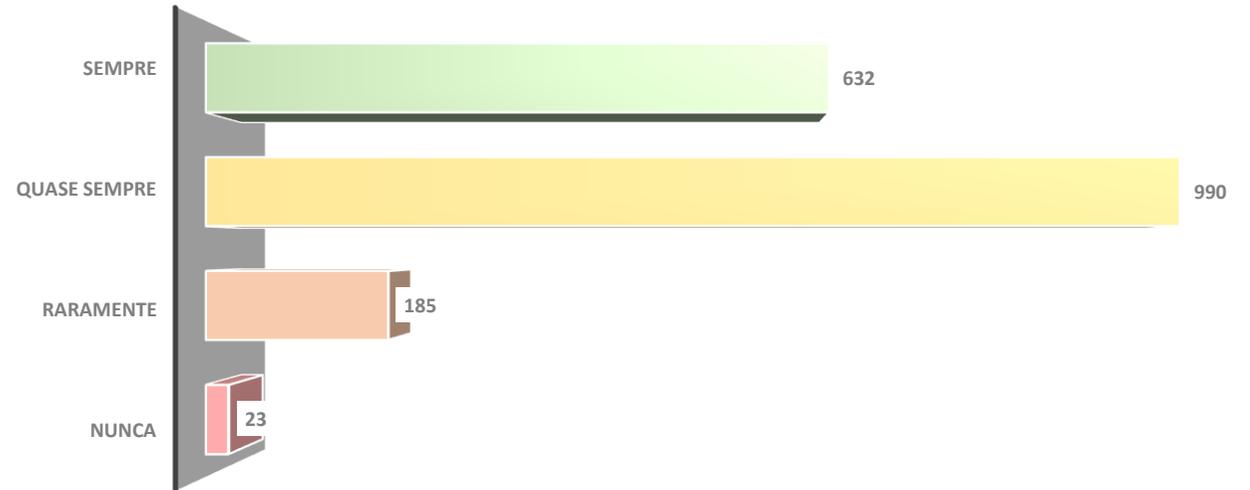
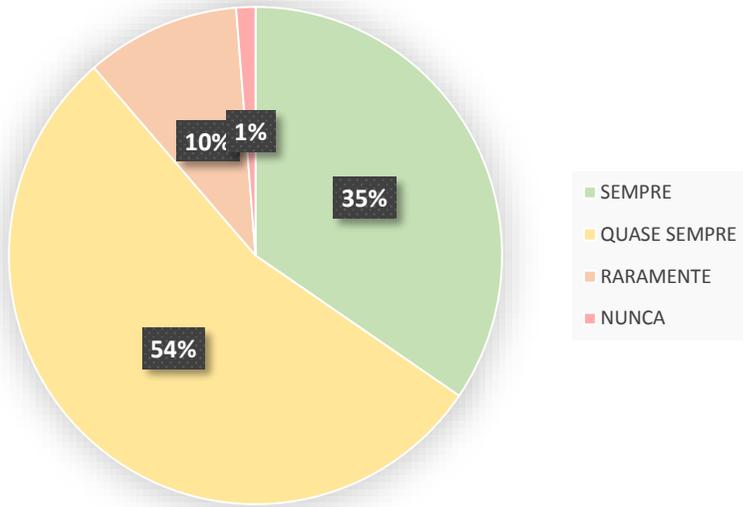


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



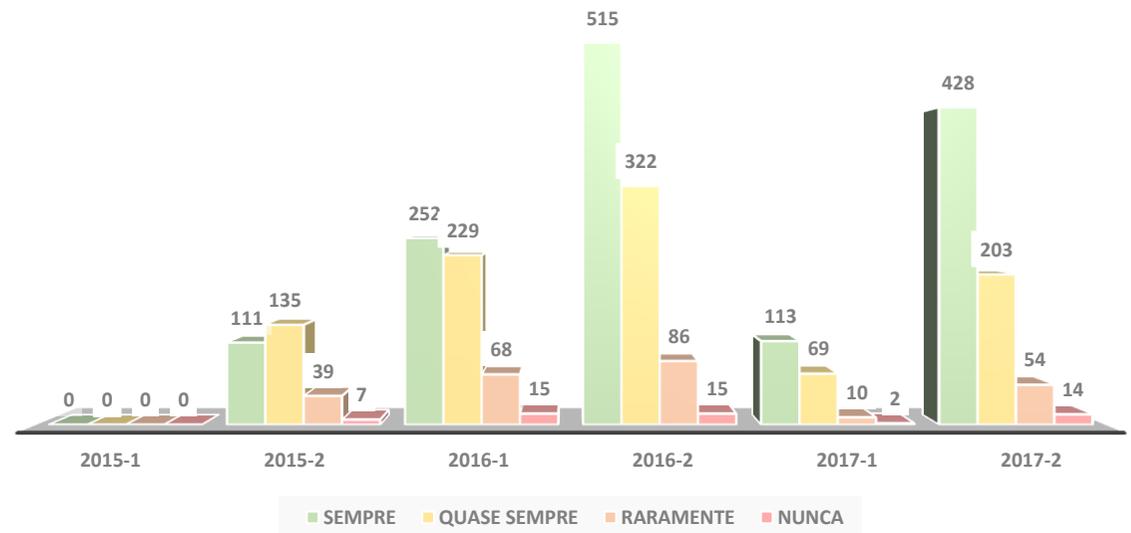
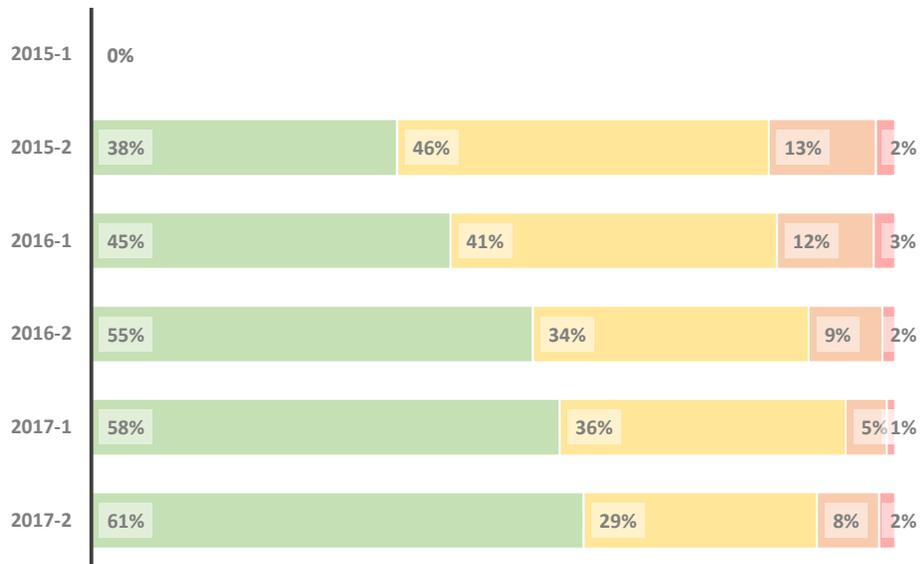
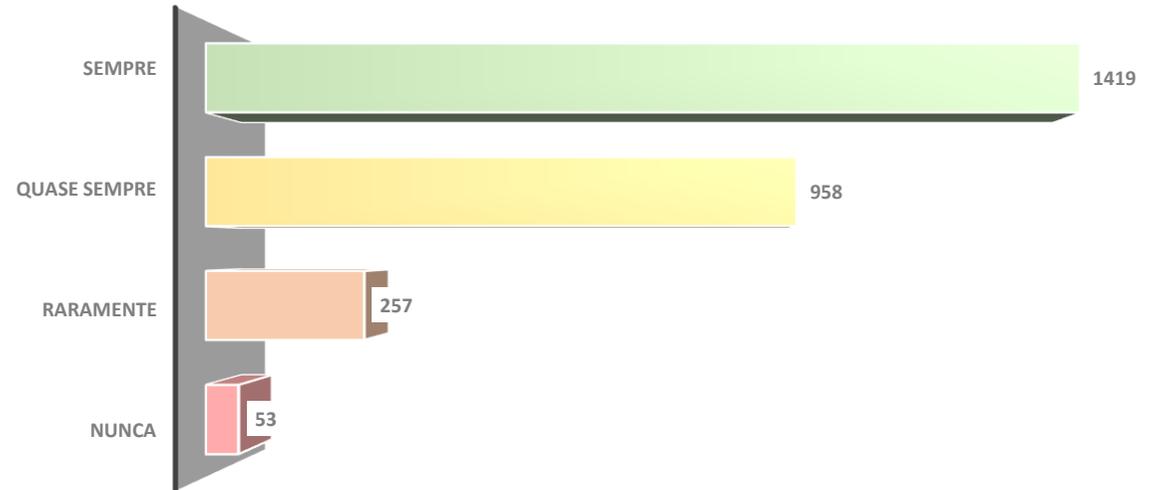
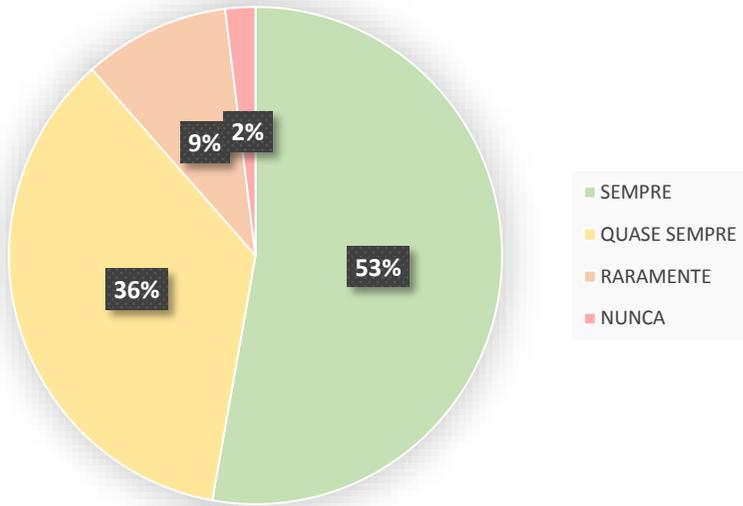


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



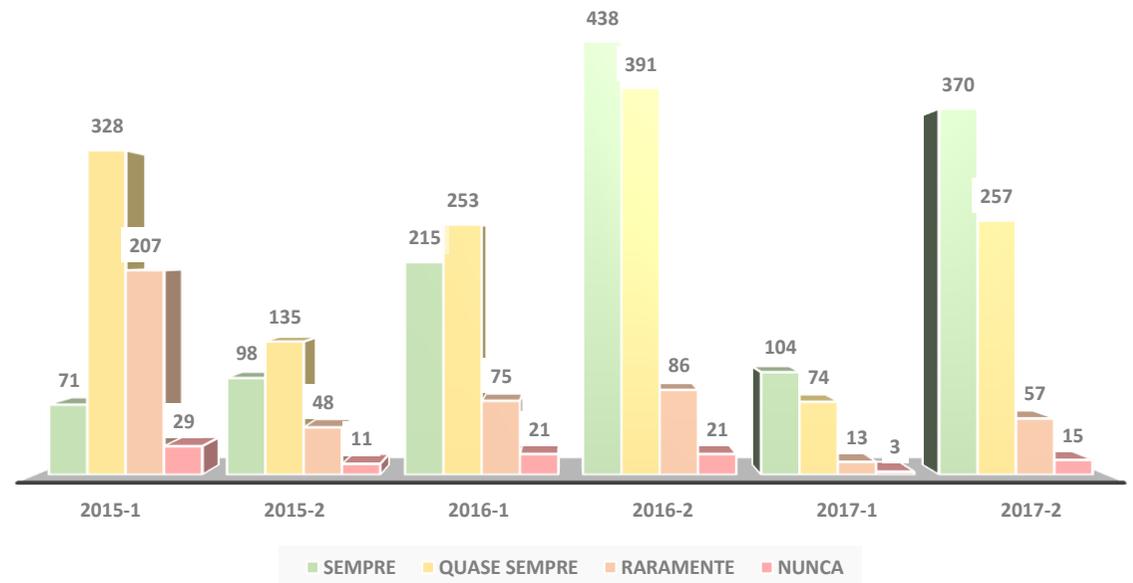
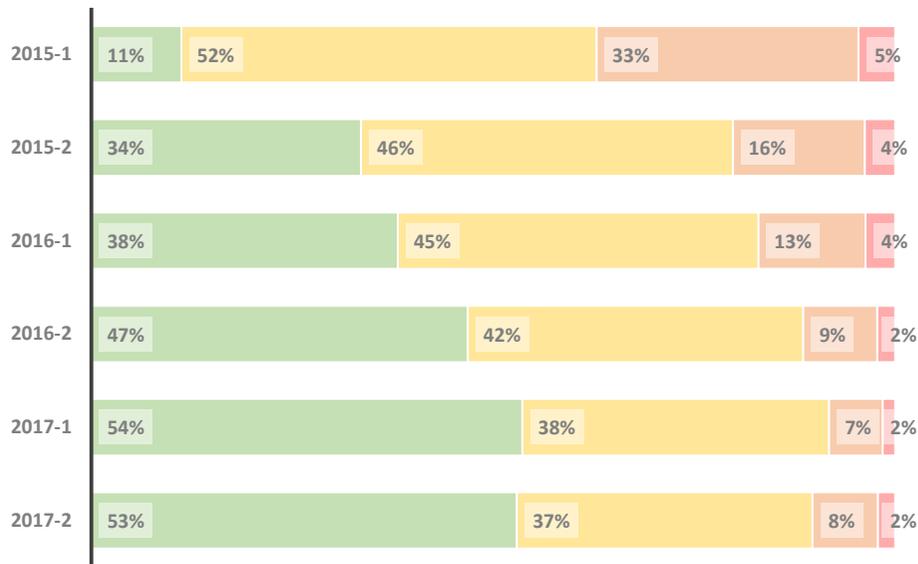
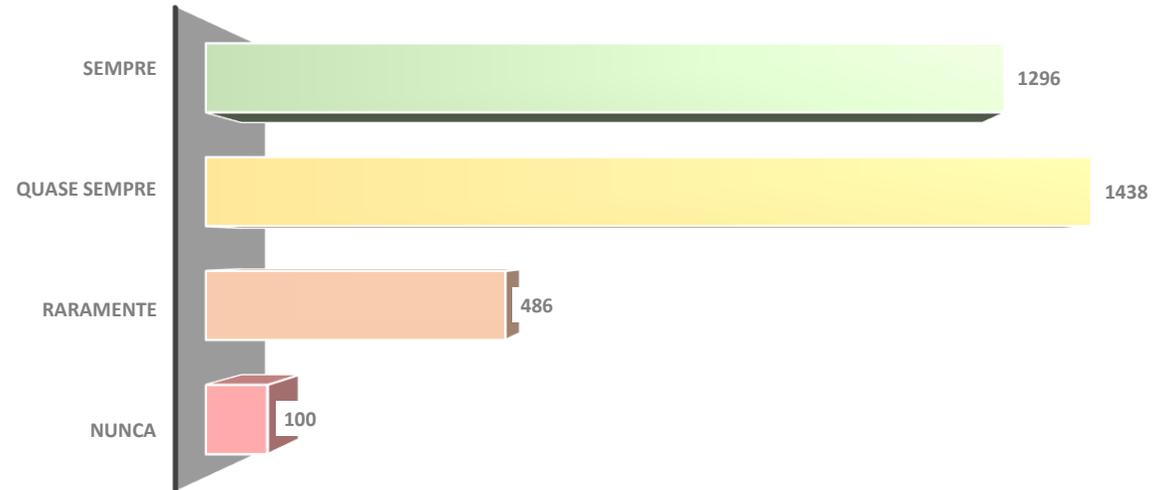
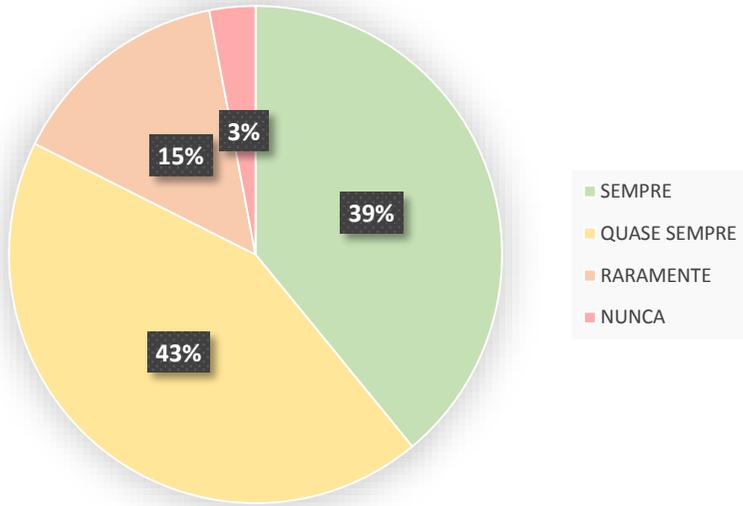


O COORDENADOR: é acessível ao aluno?



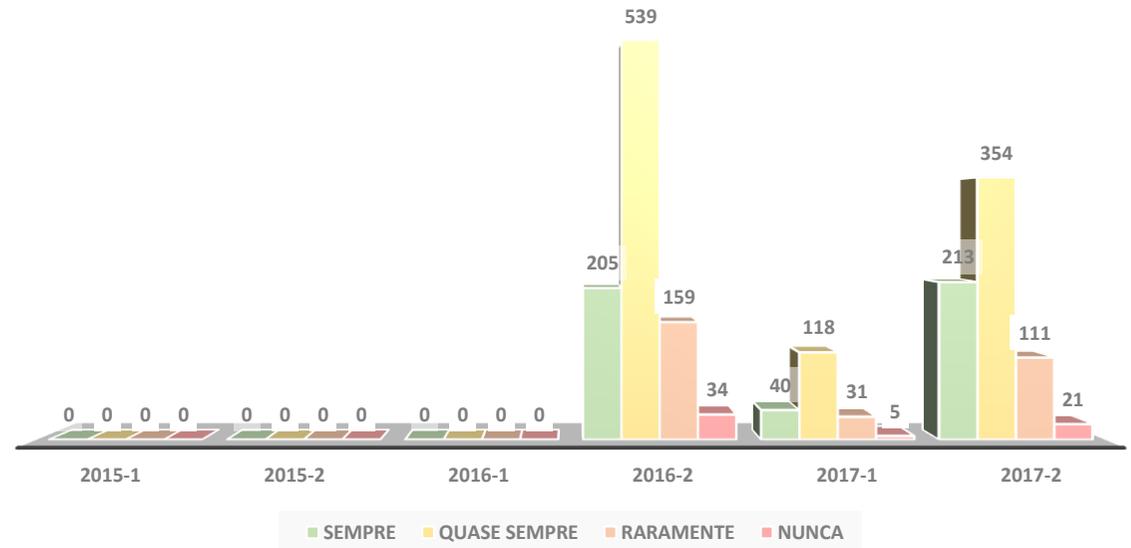
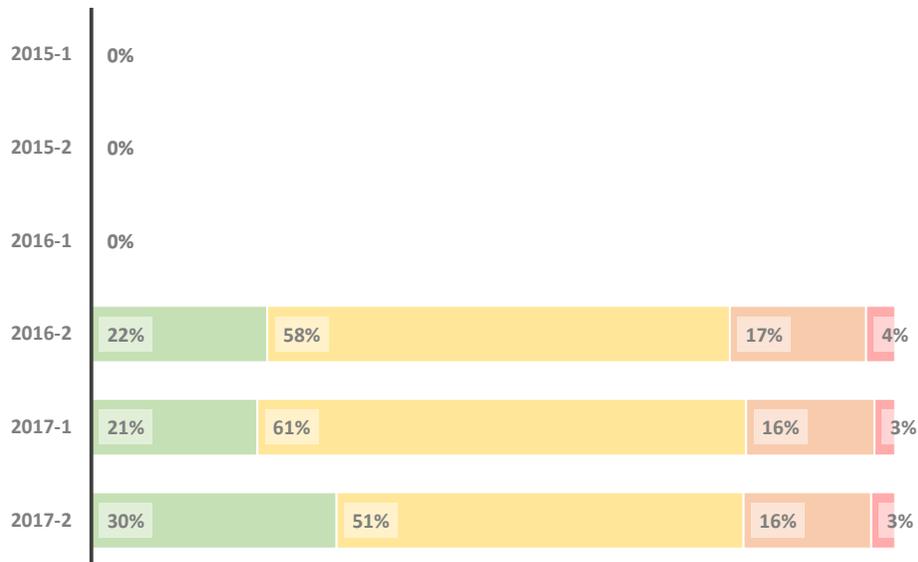
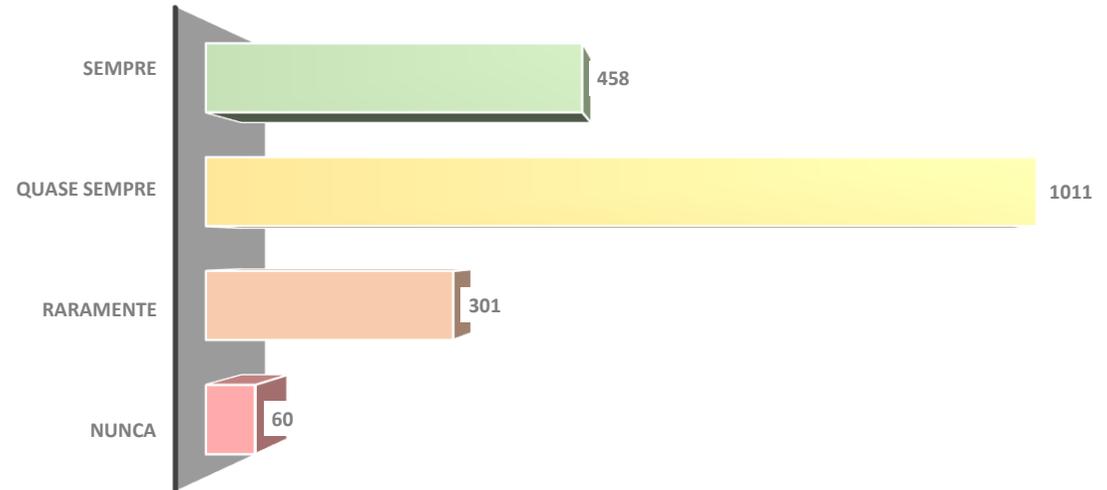
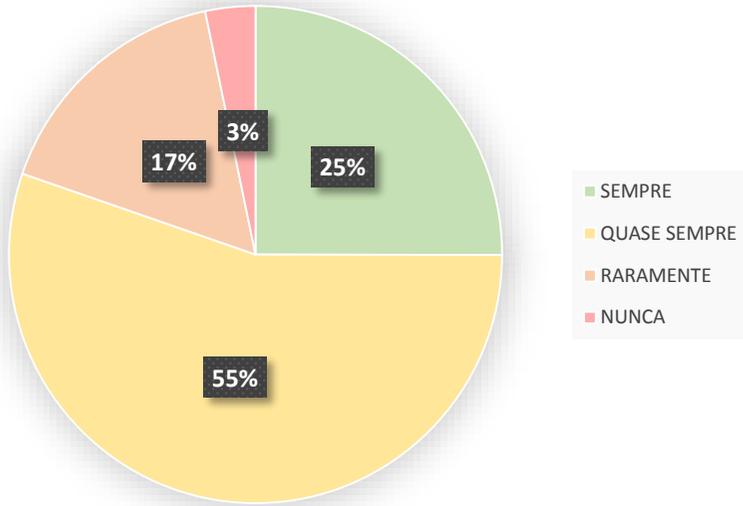


O COORDENADOR: é acessível ao aluno?



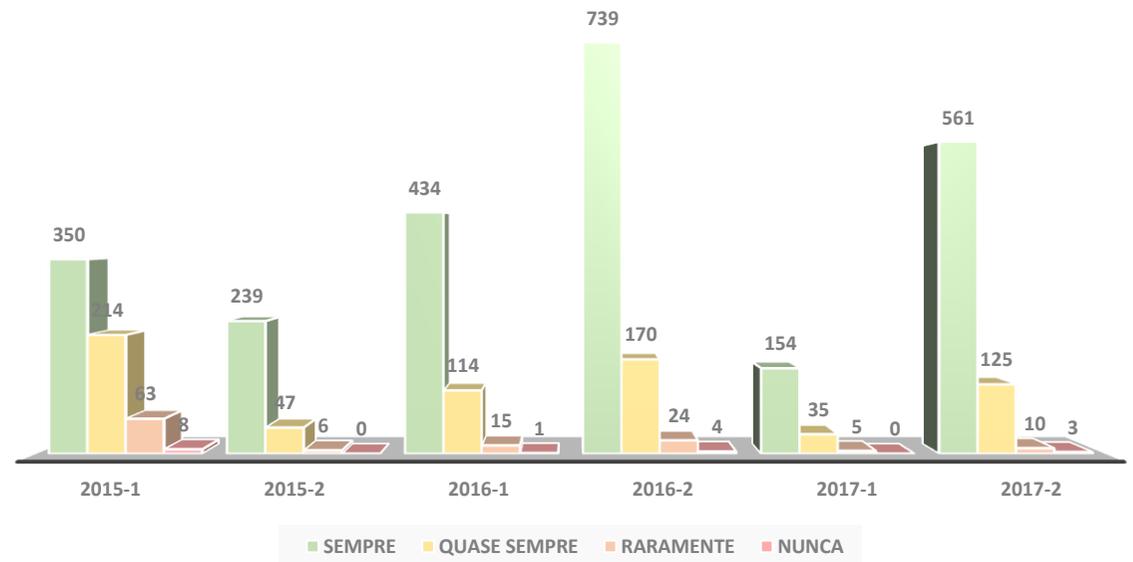
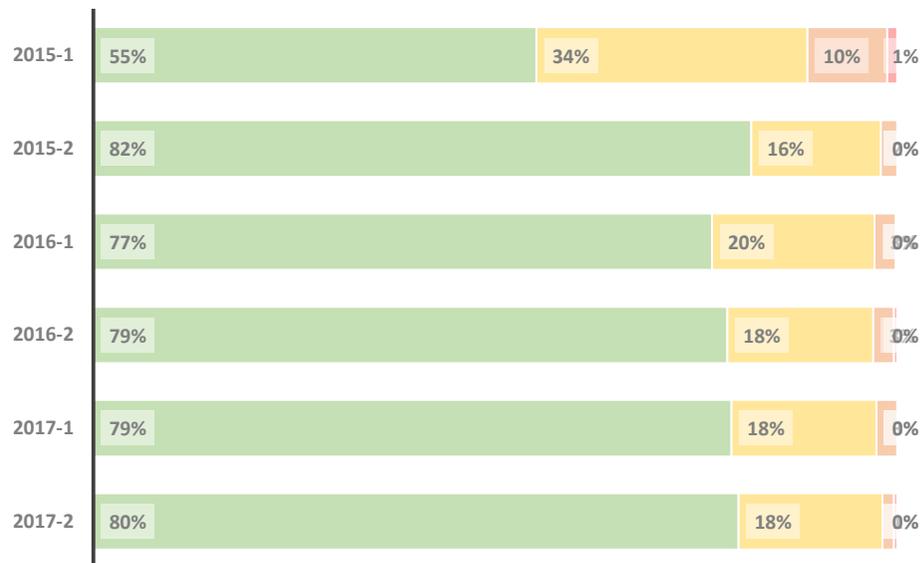
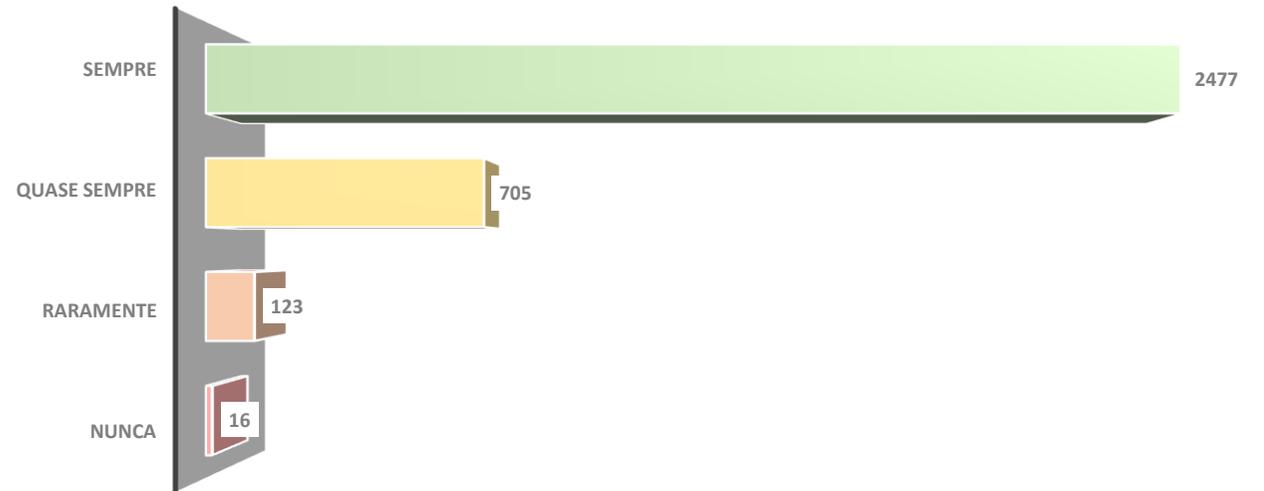
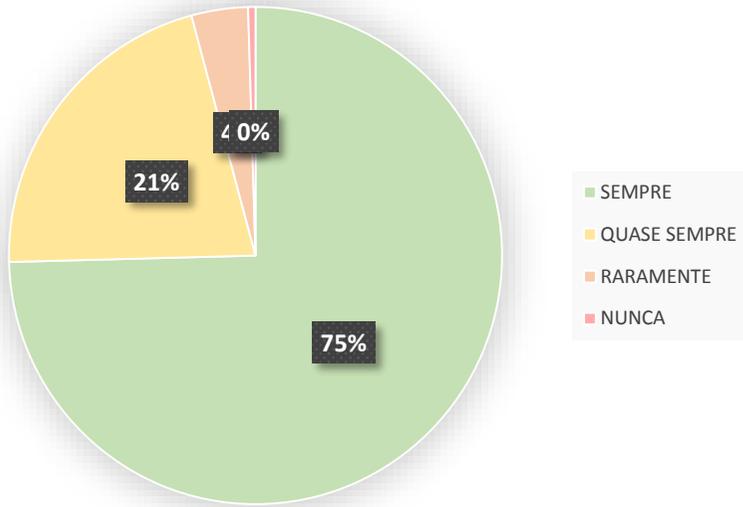


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



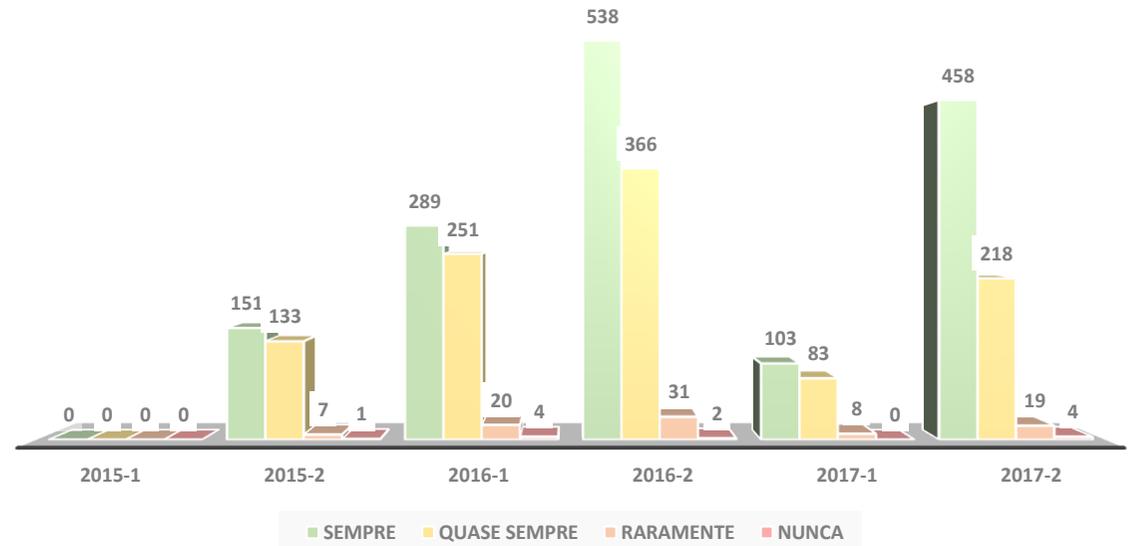
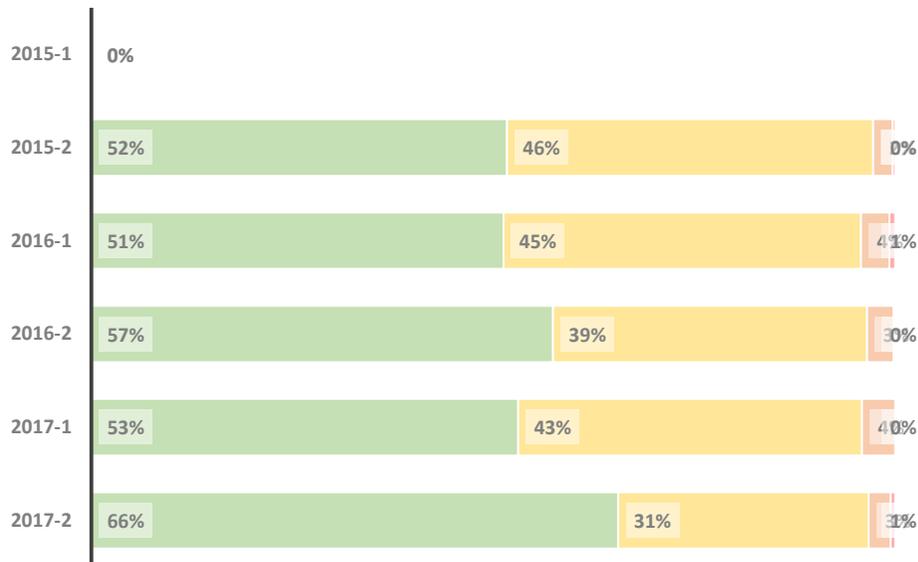
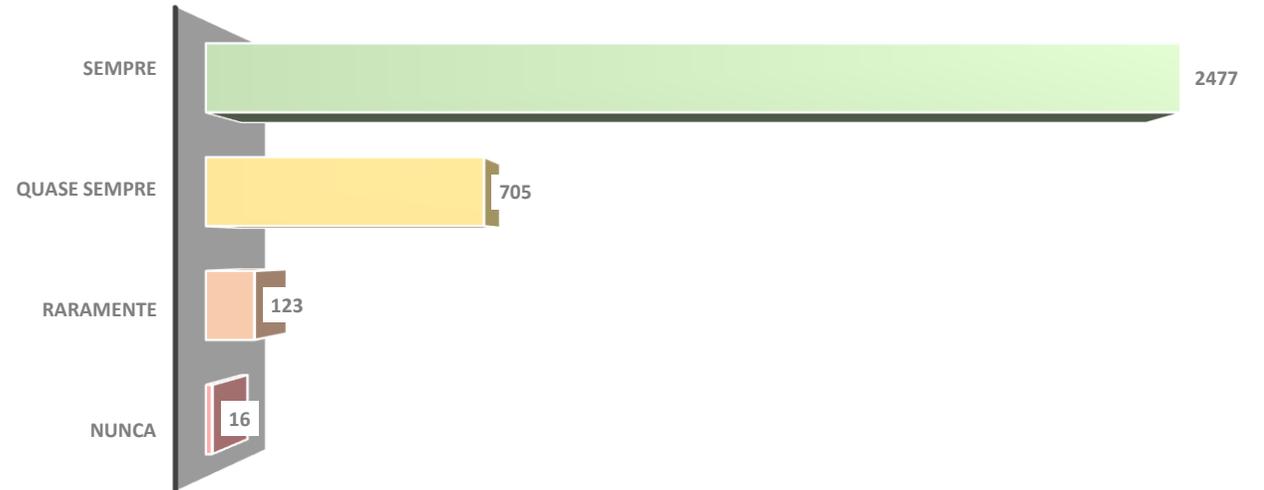
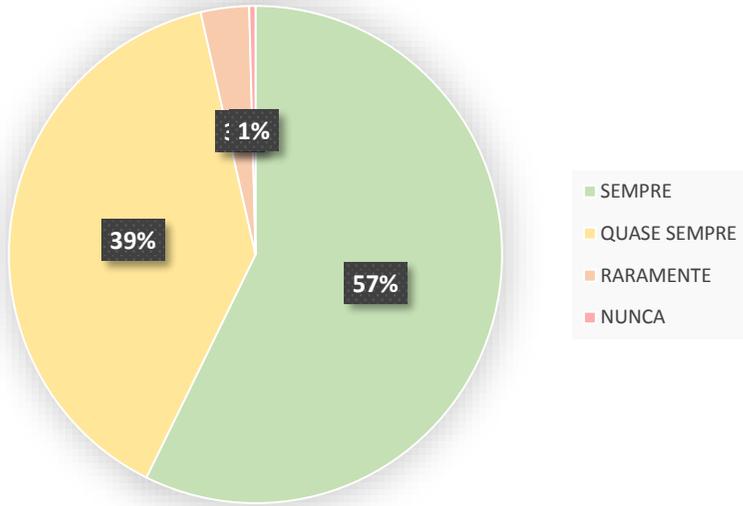


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



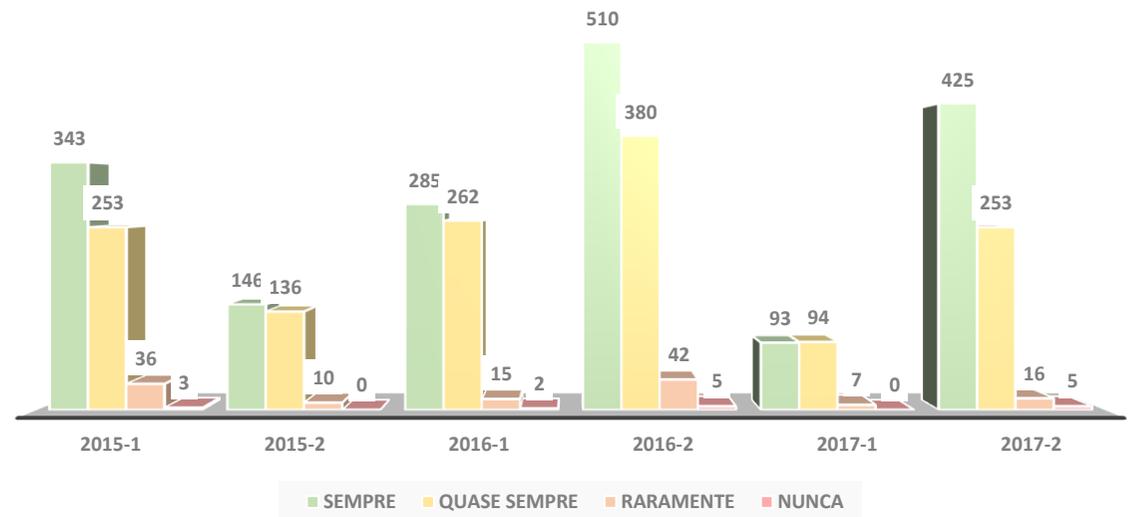
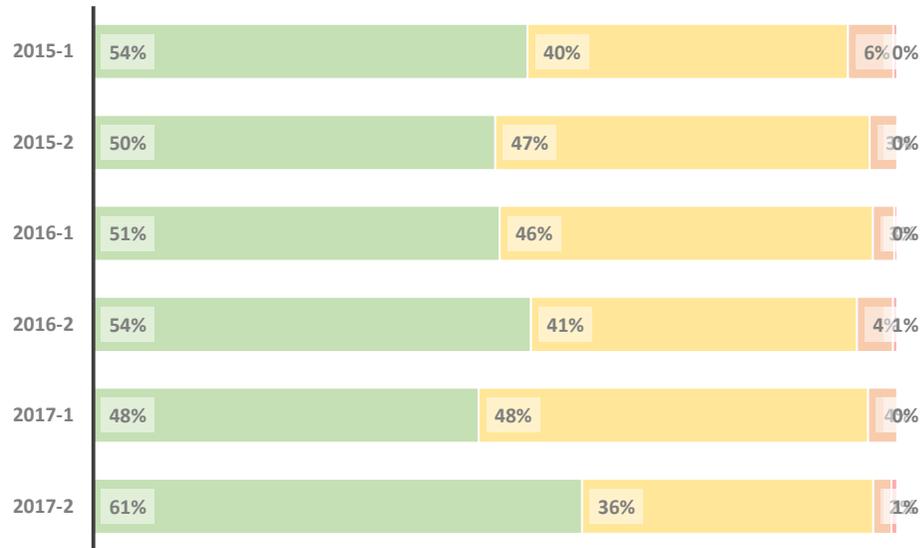
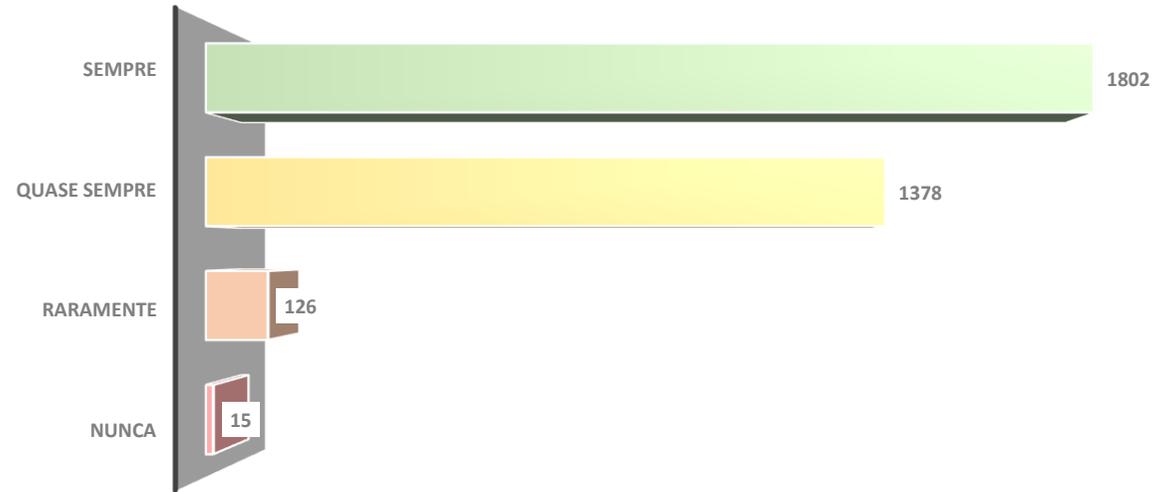
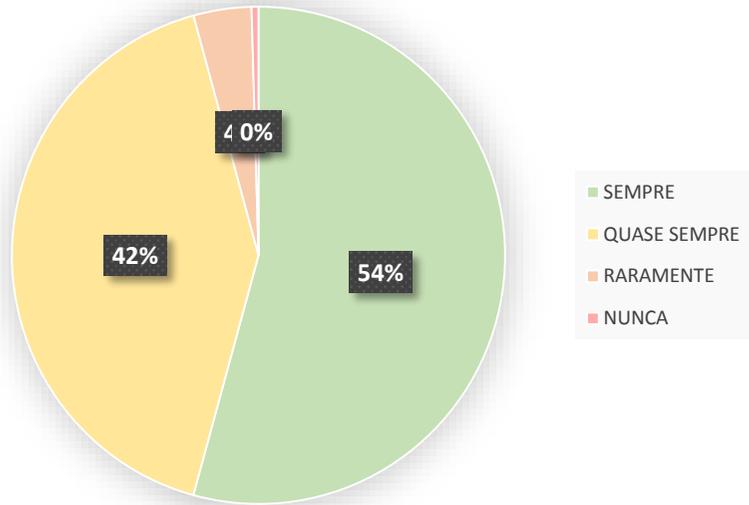


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



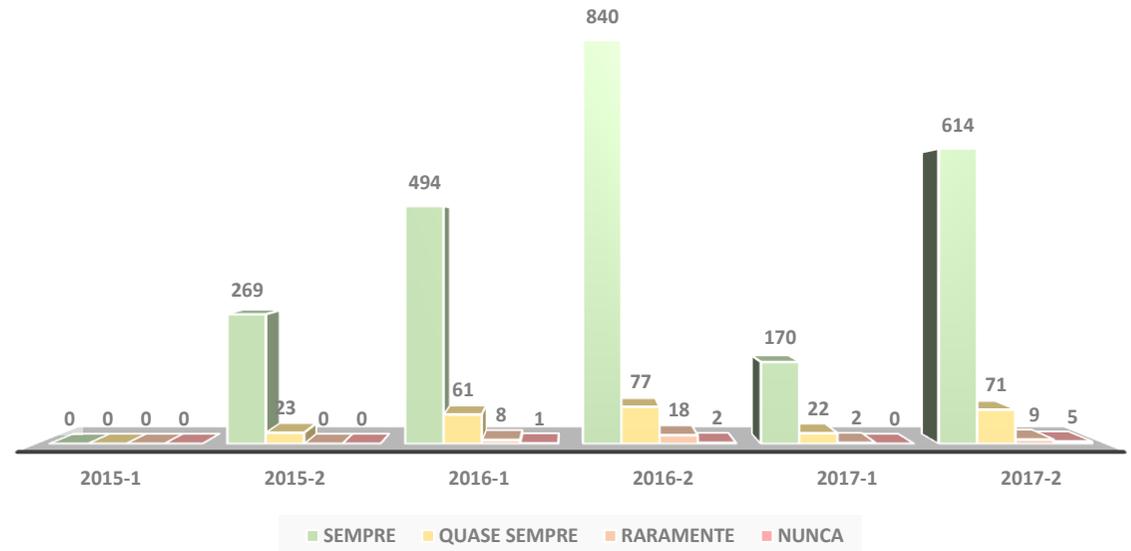
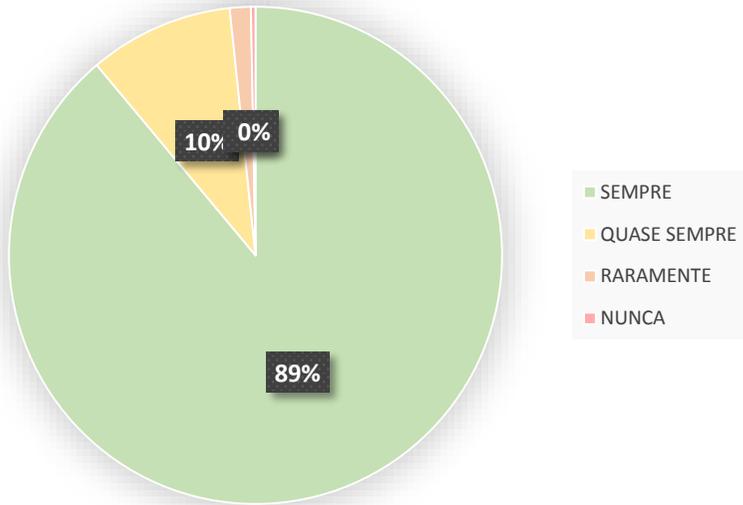


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



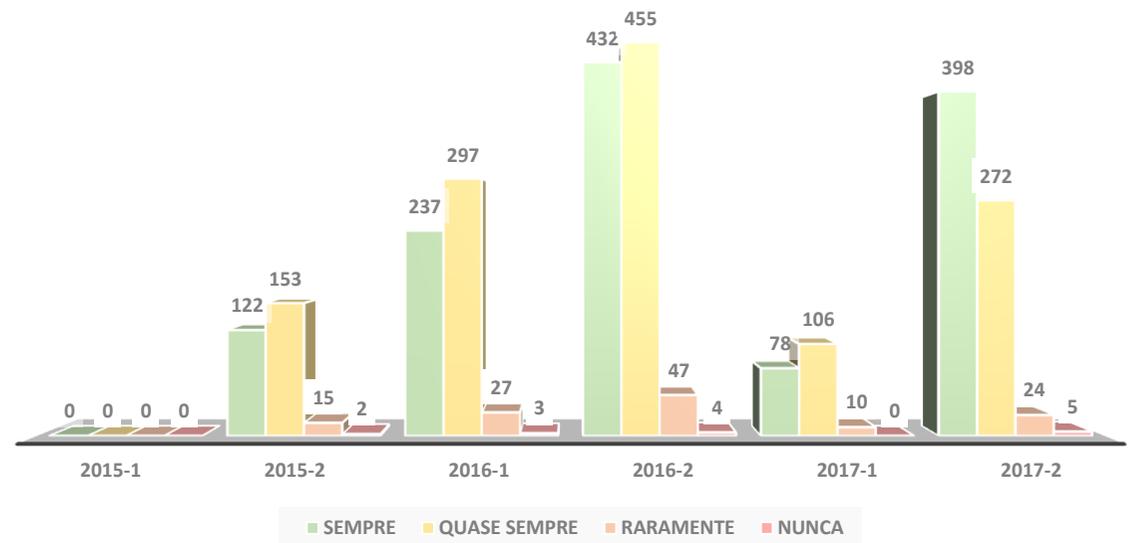
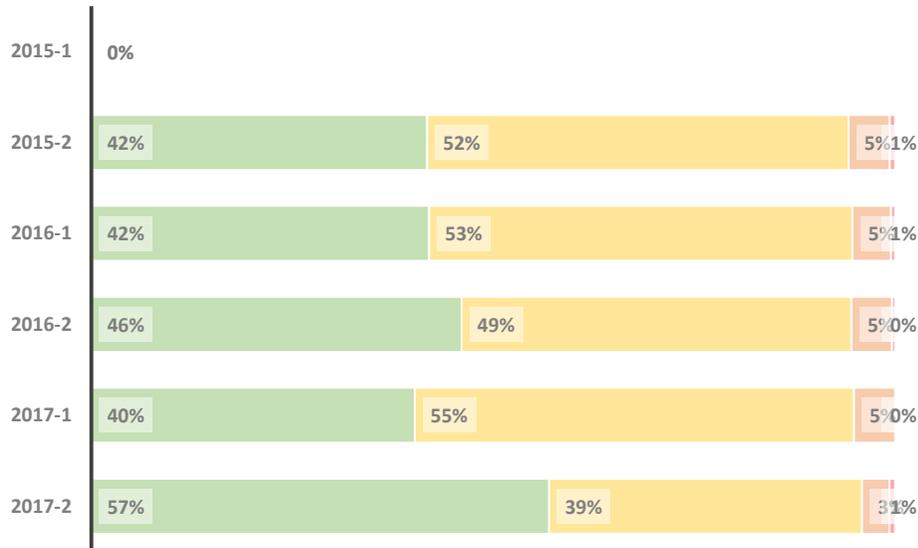
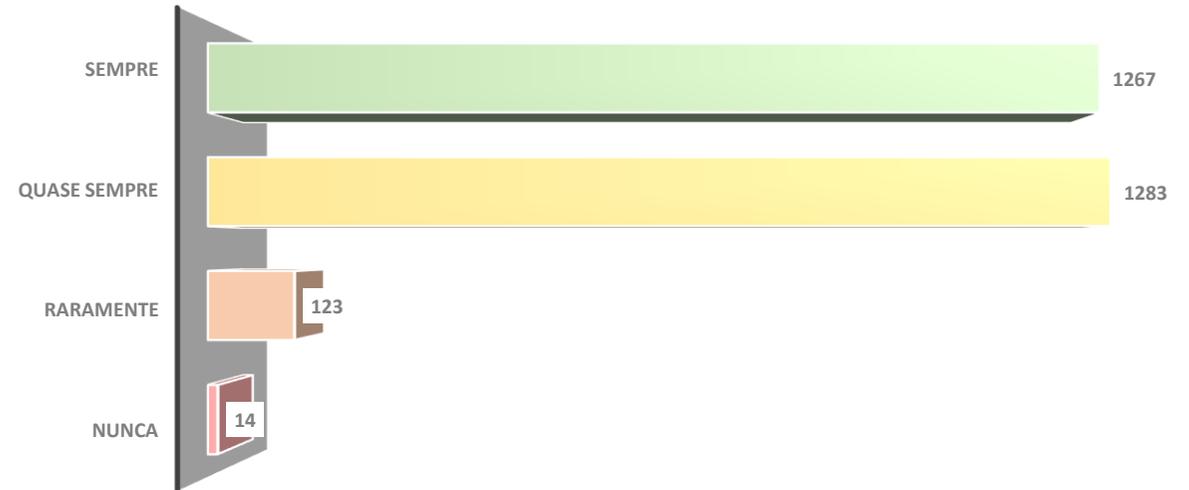
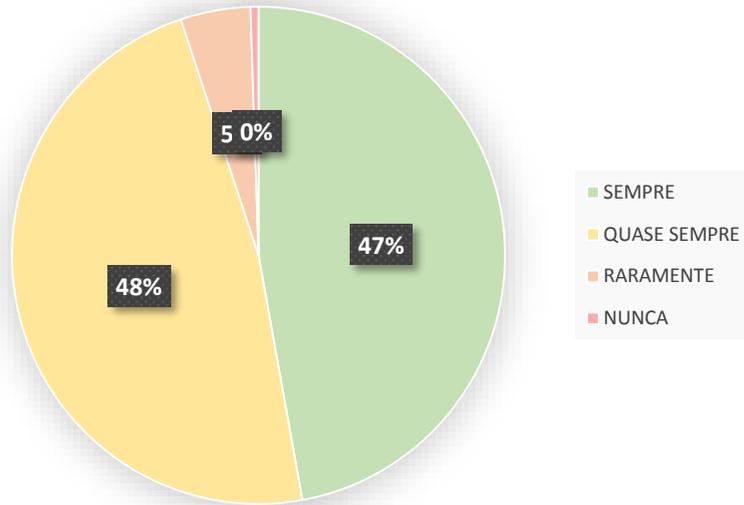


OS PROFESSORES: fazem chamada?



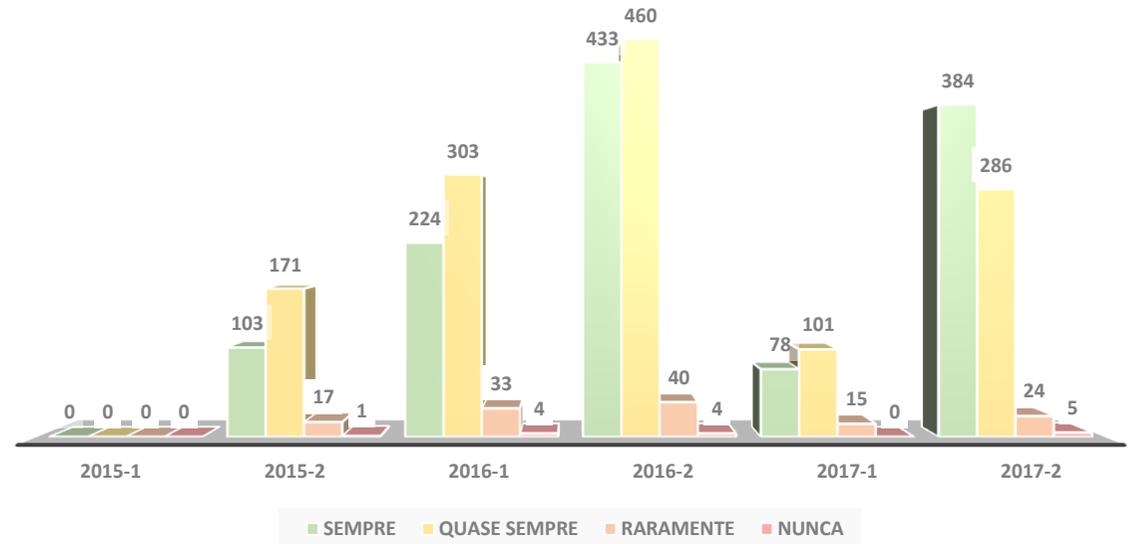
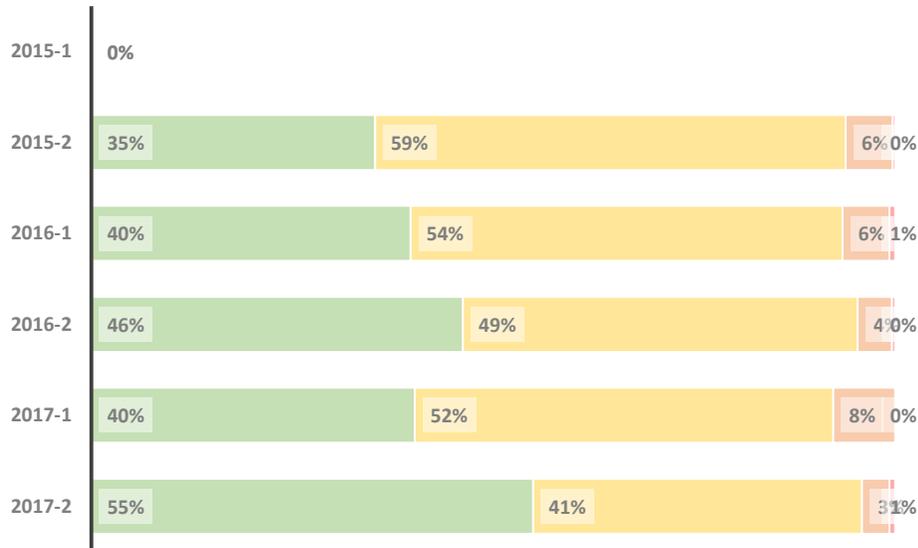
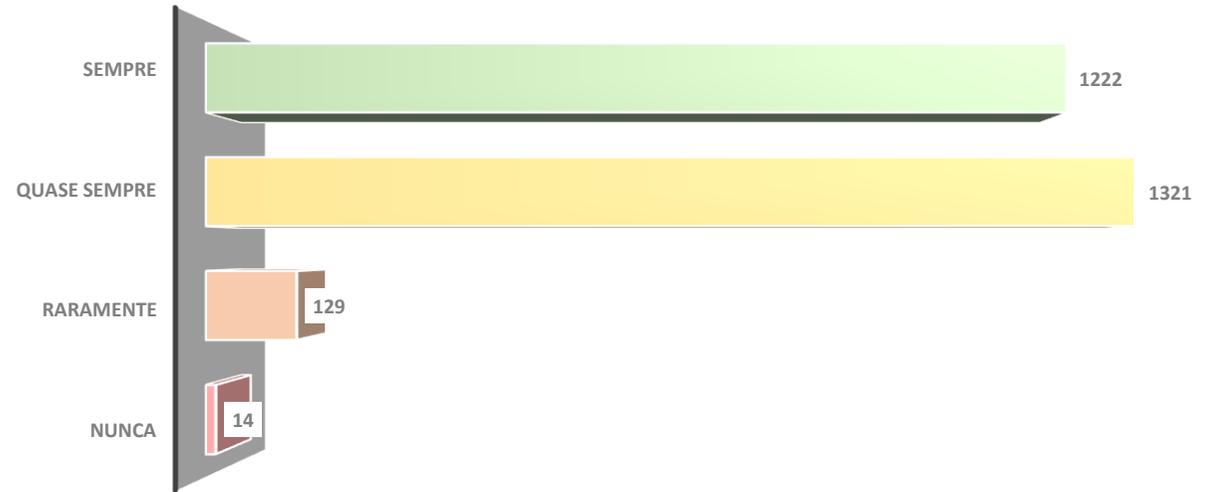
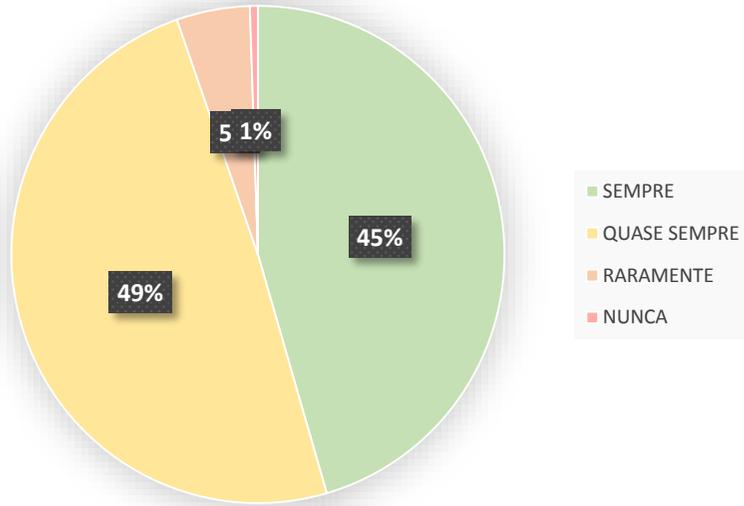


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



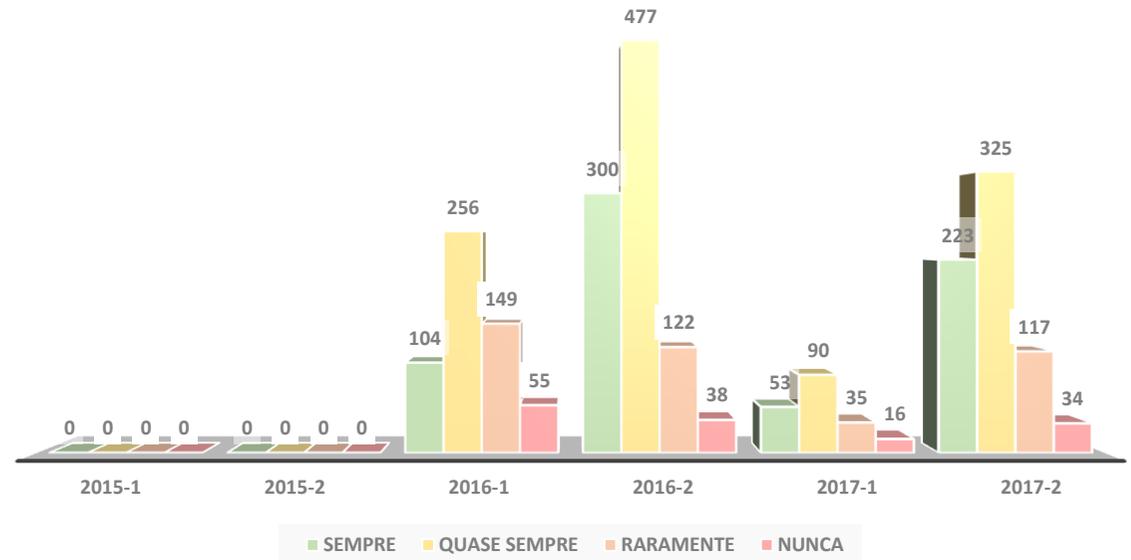
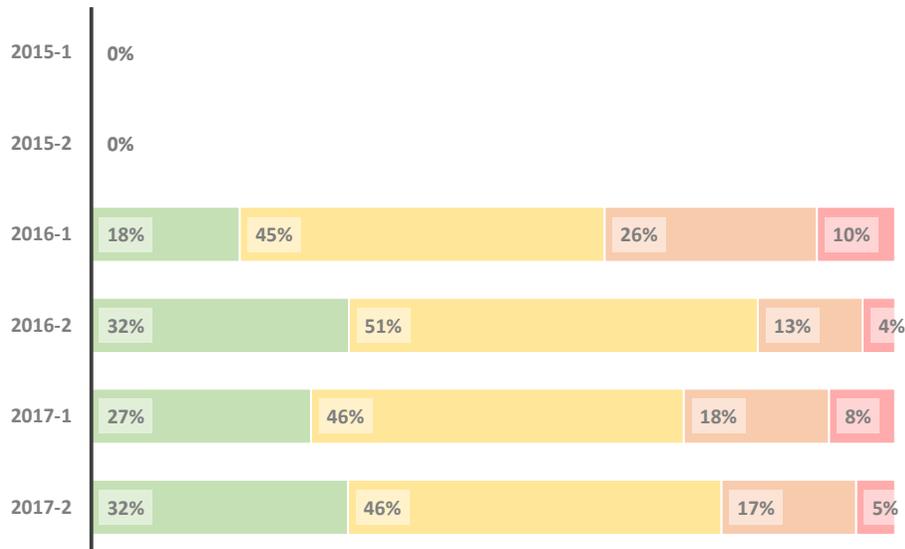
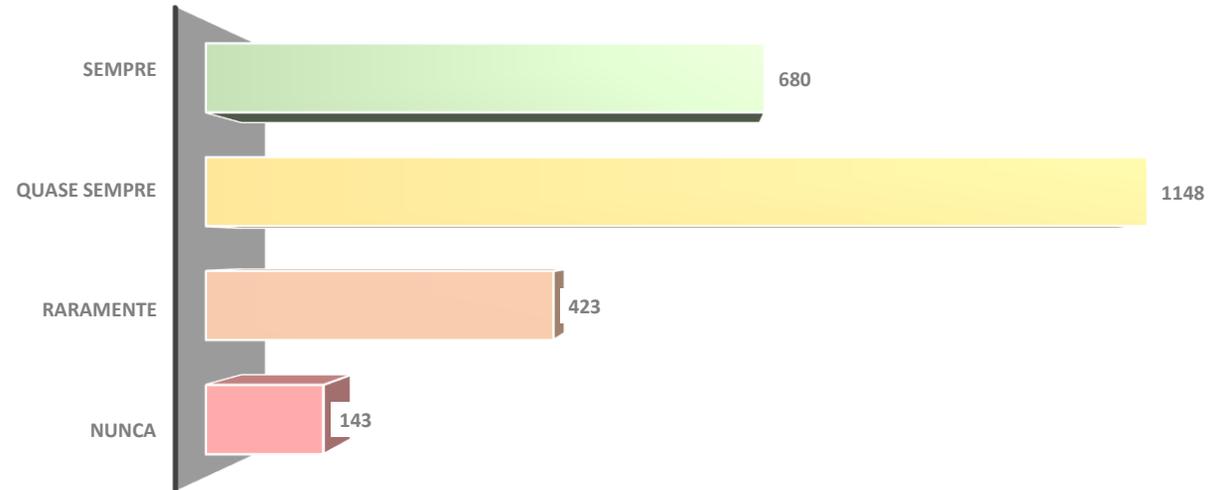
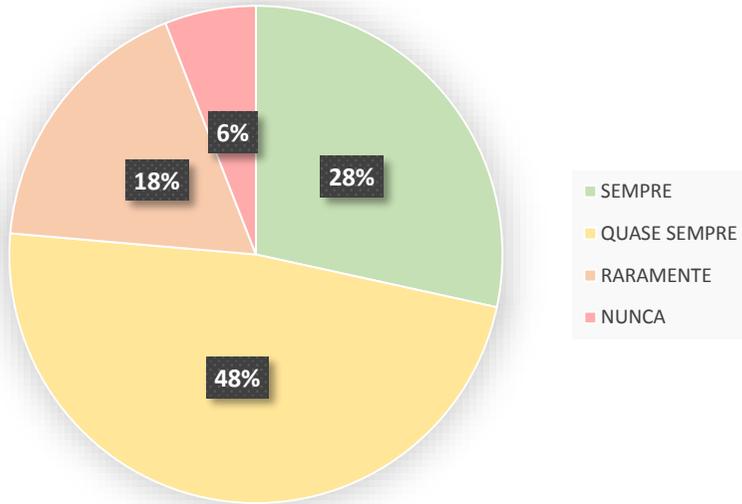


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



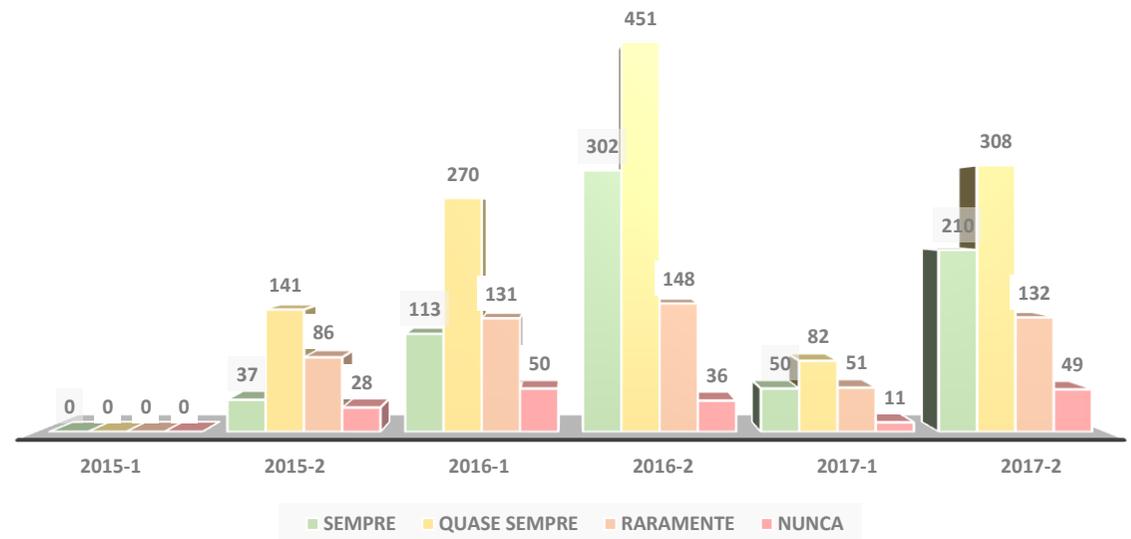
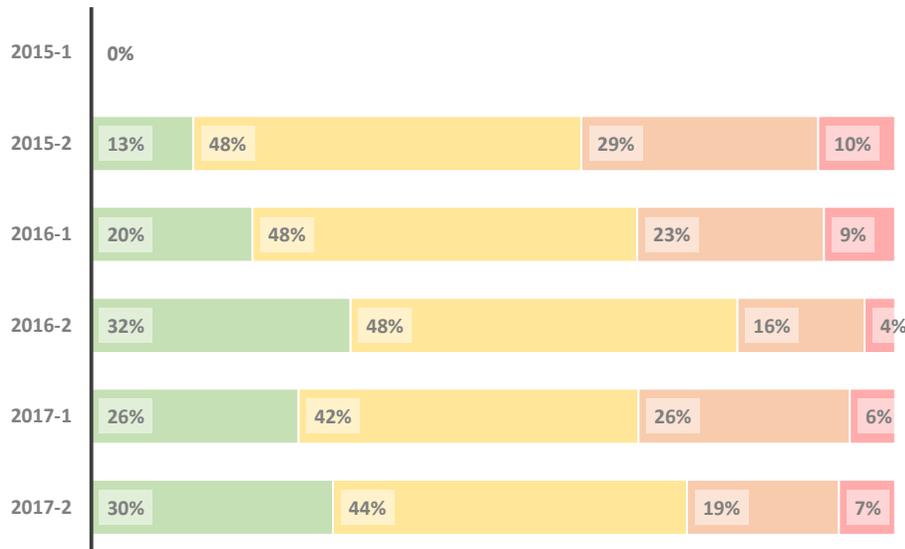
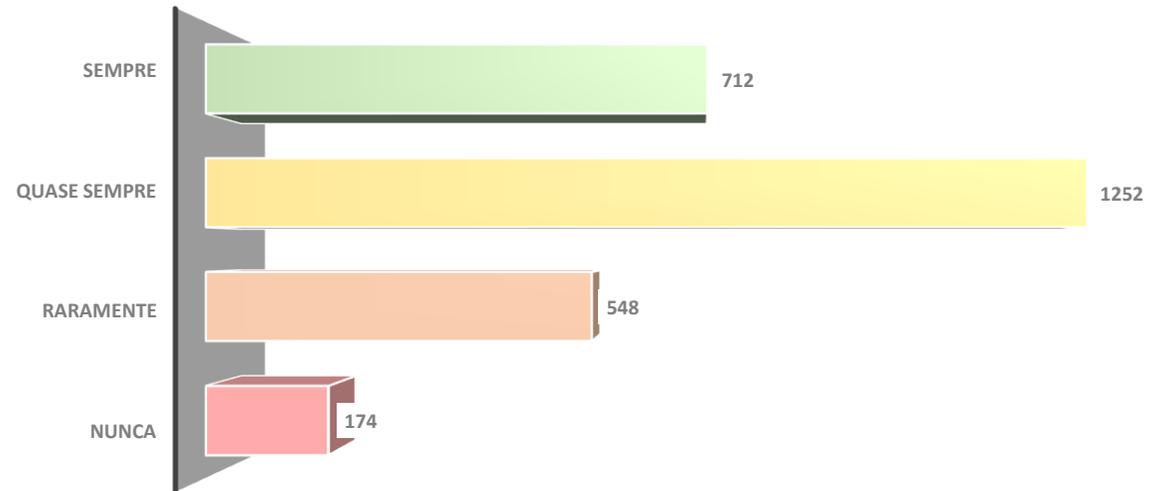
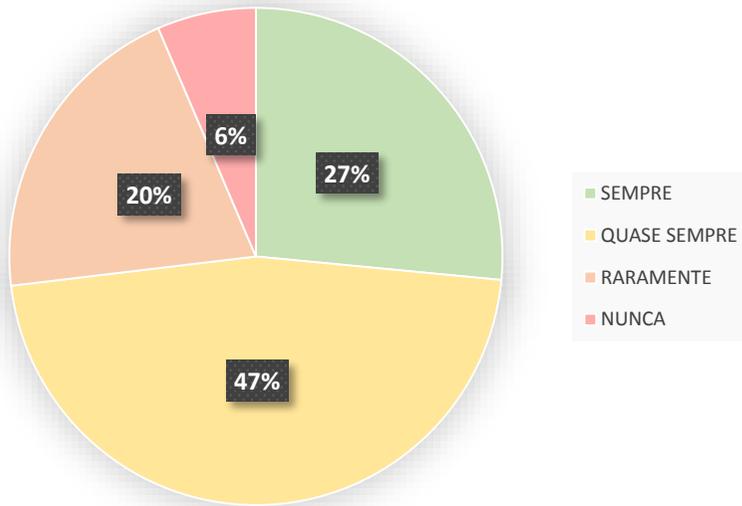


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



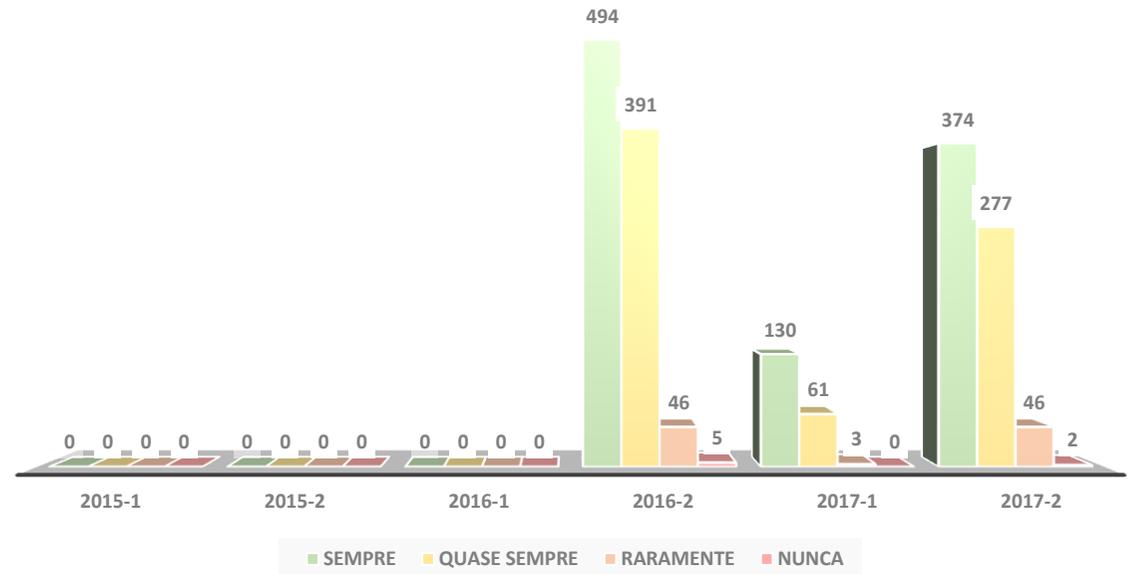
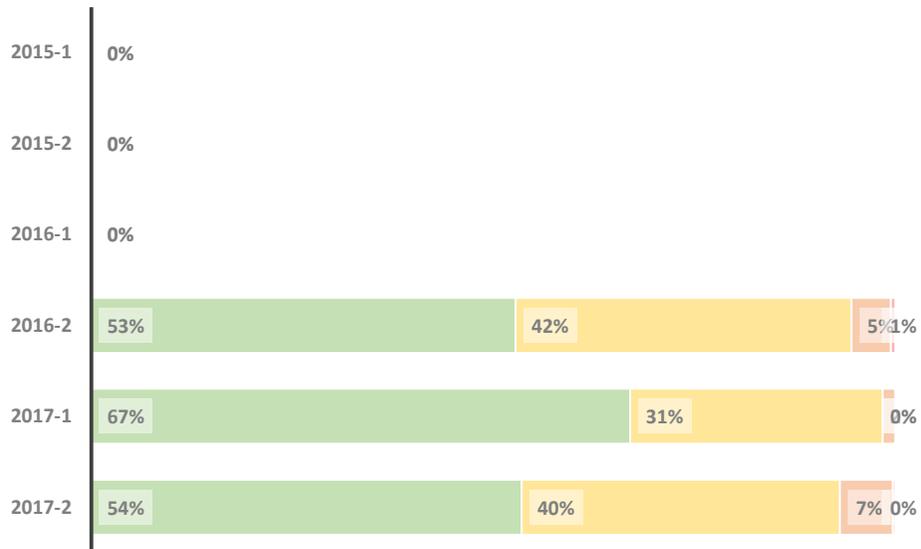
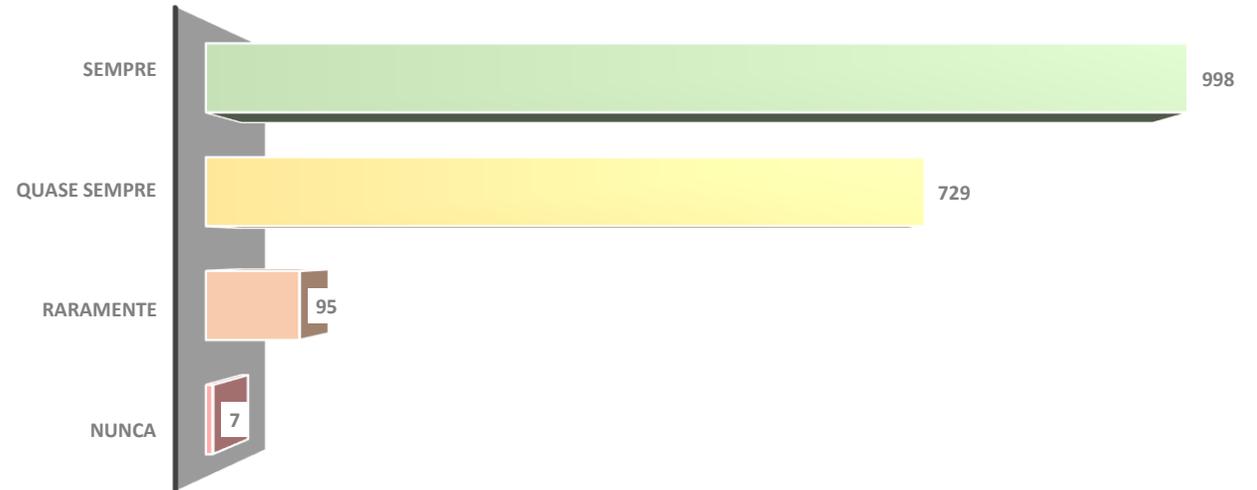
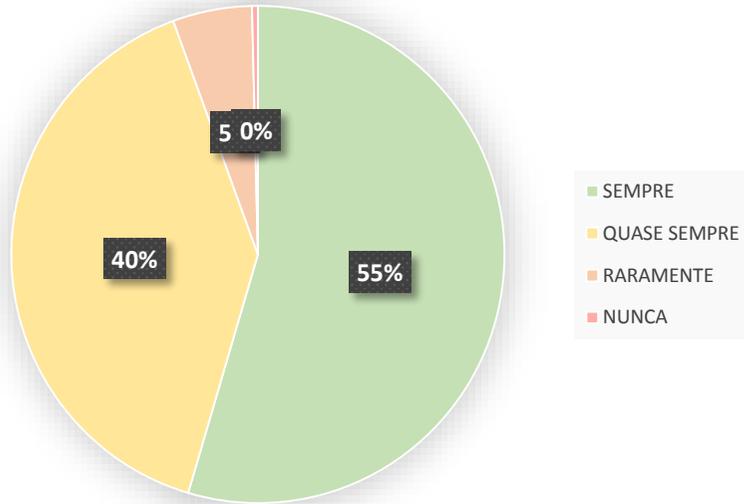


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



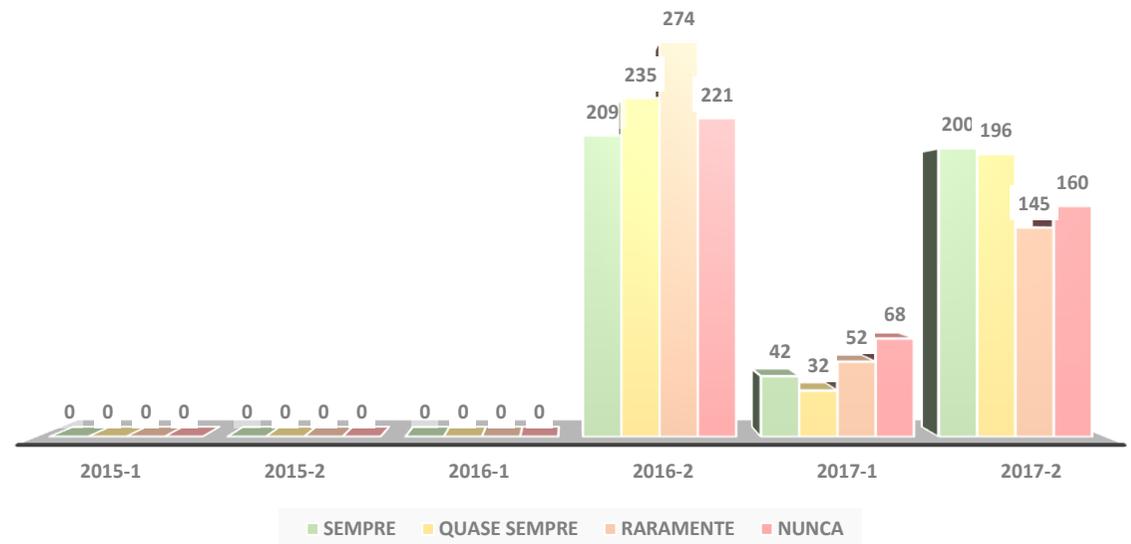
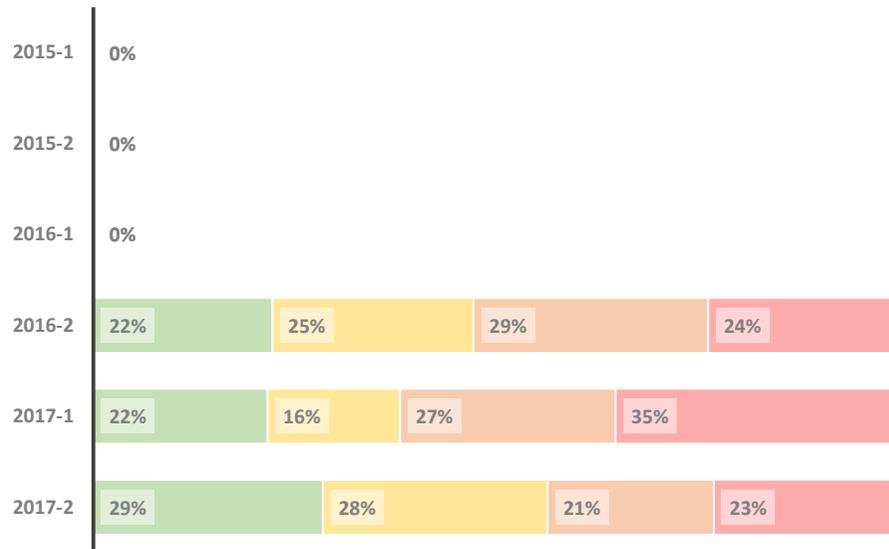
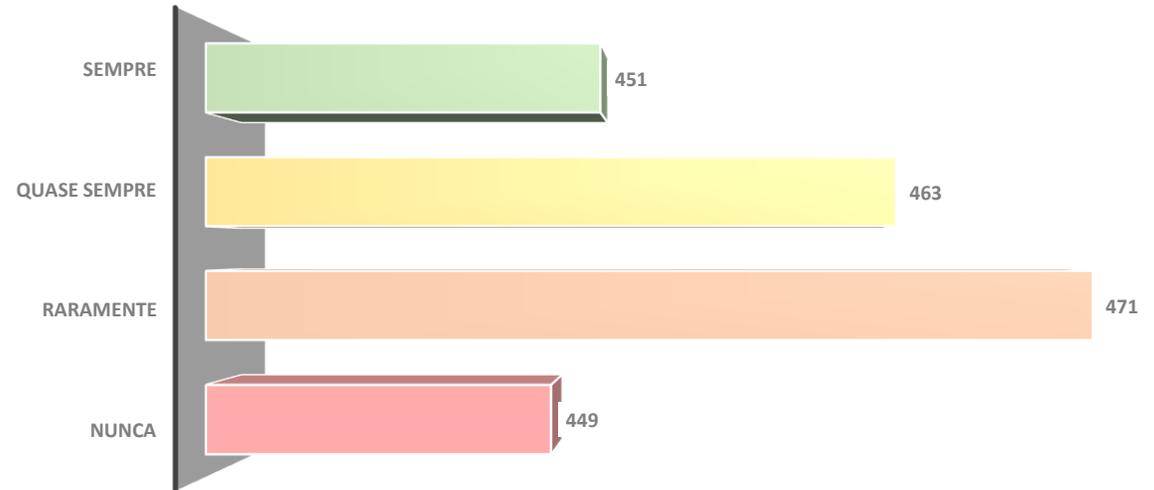
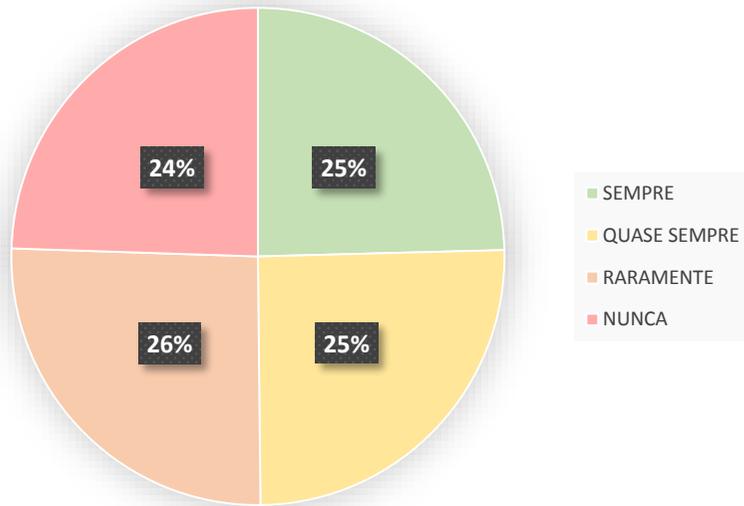


Você acessa o aluno online frequentemente?



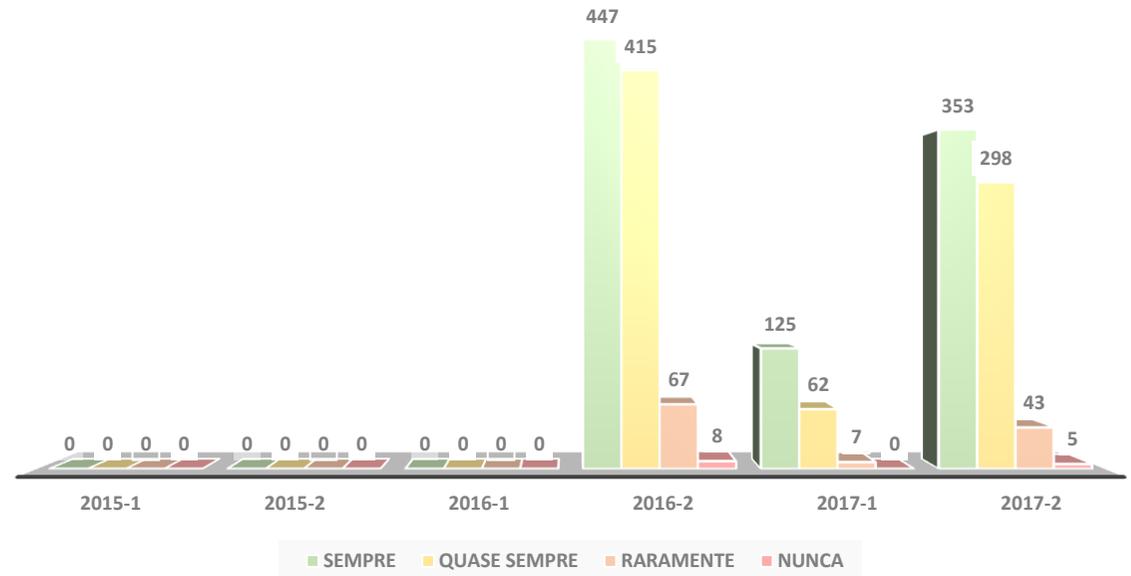
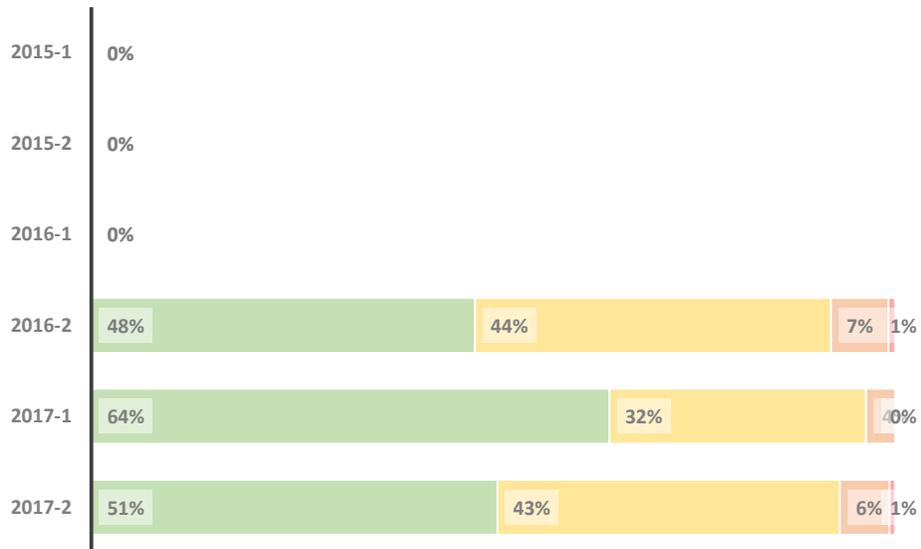
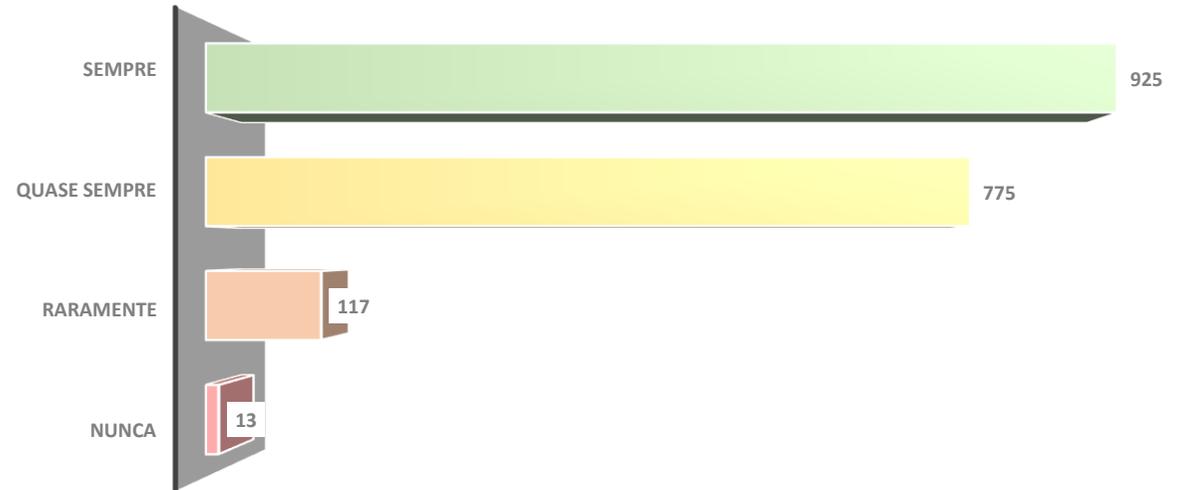
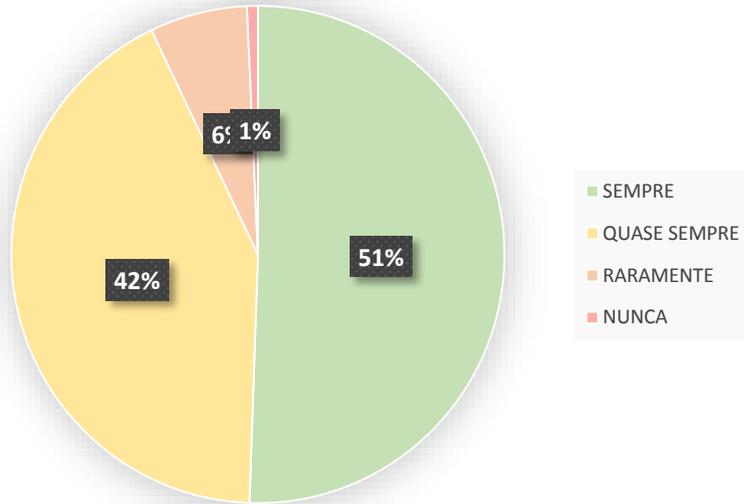


Você acessa o Office365 (email) frequentemente?



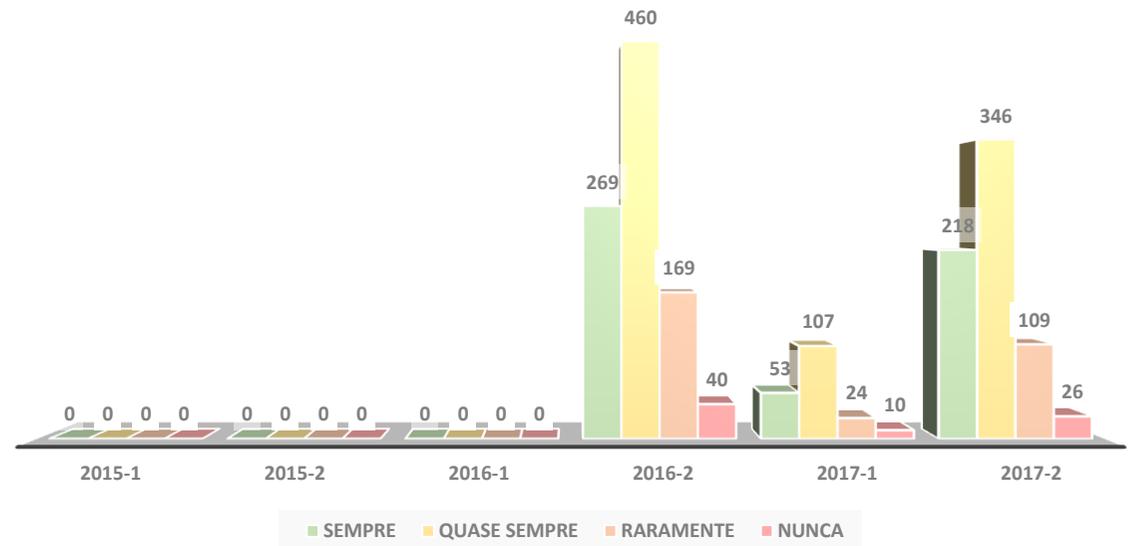
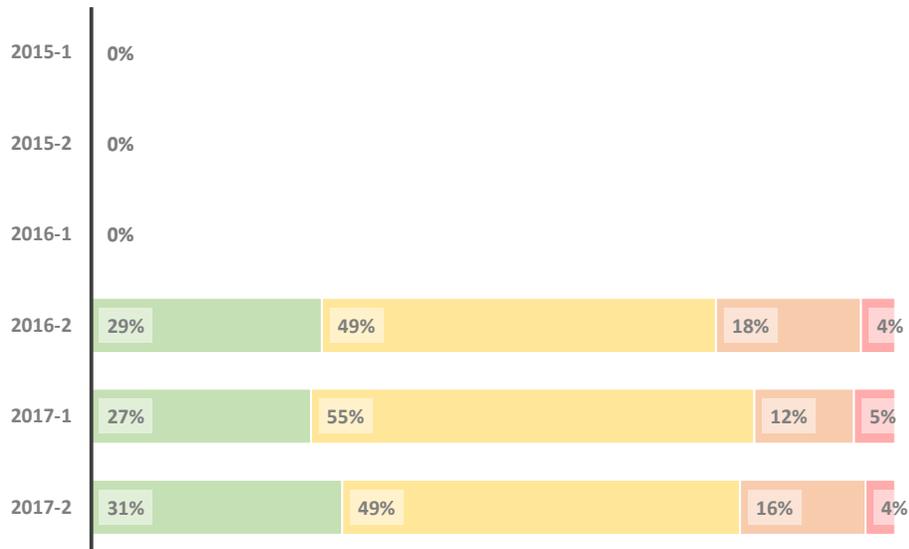
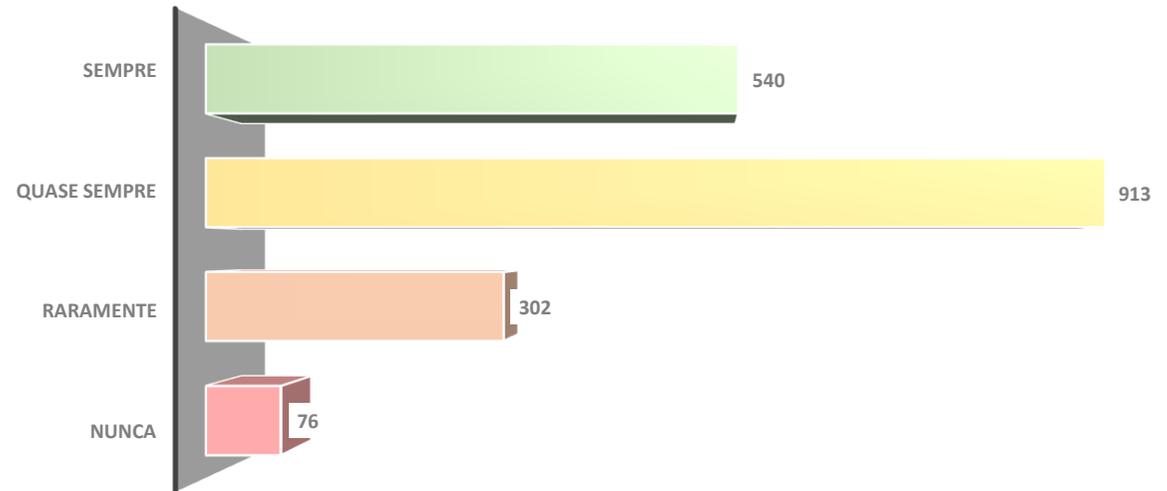
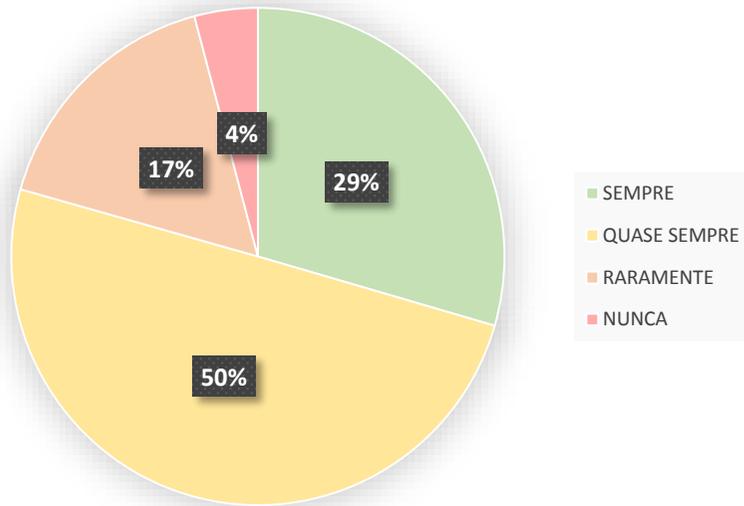


Você acessa o portal frequentemente?



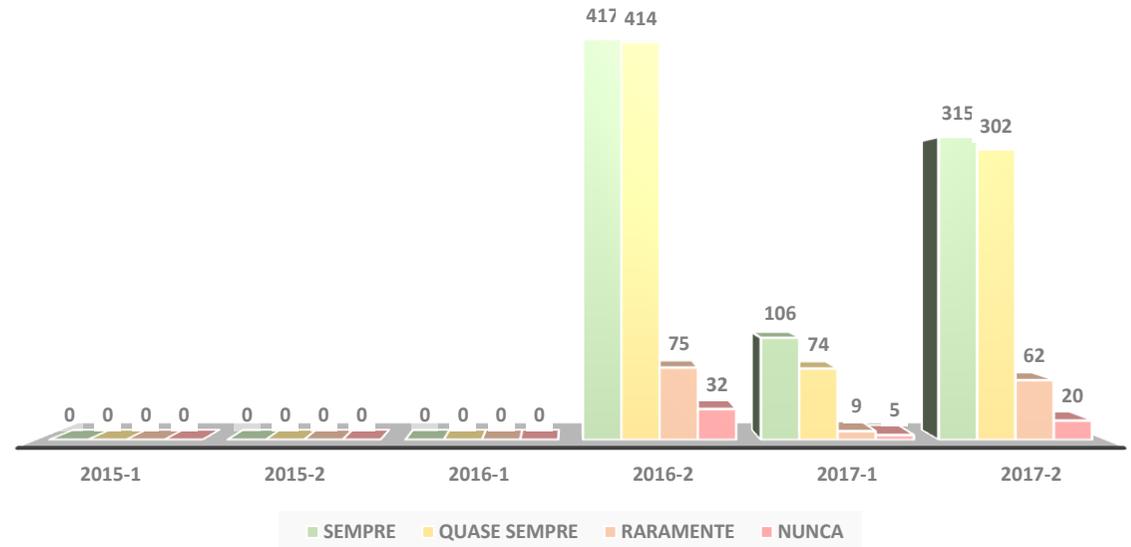
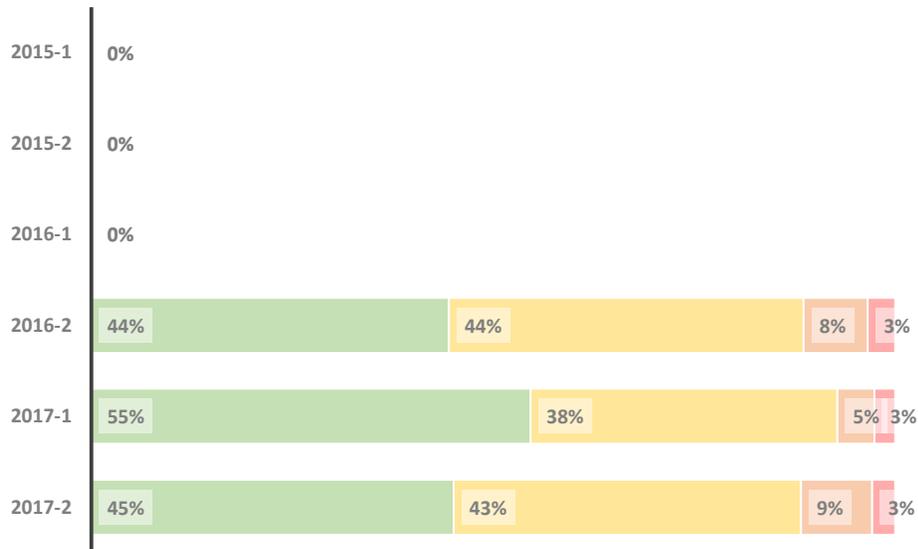
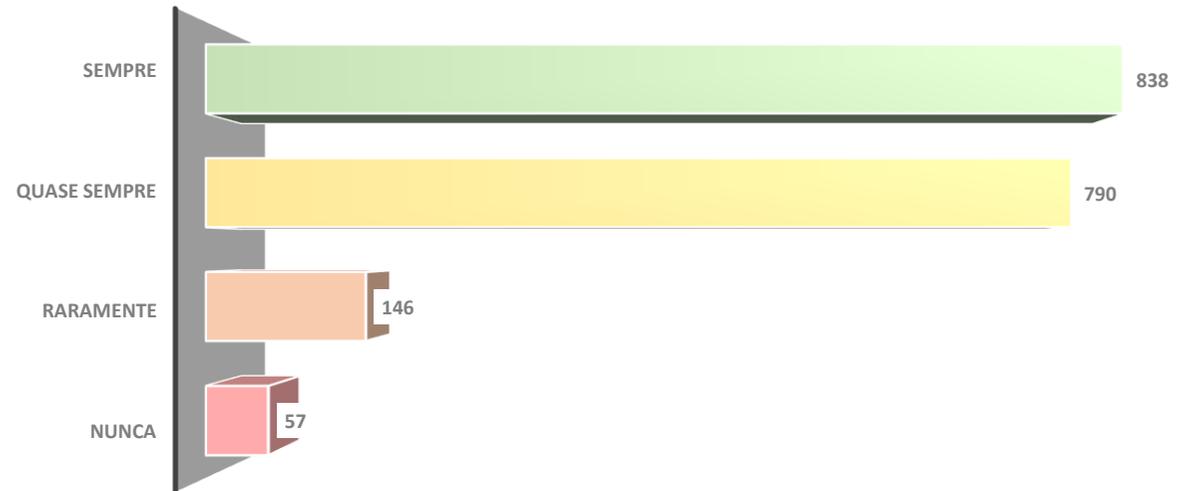
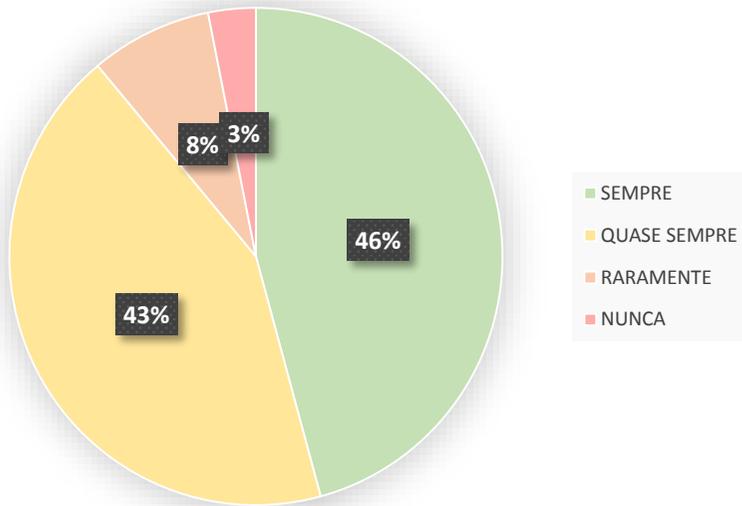


Você se sente apto para utilizar os recursos de TI?



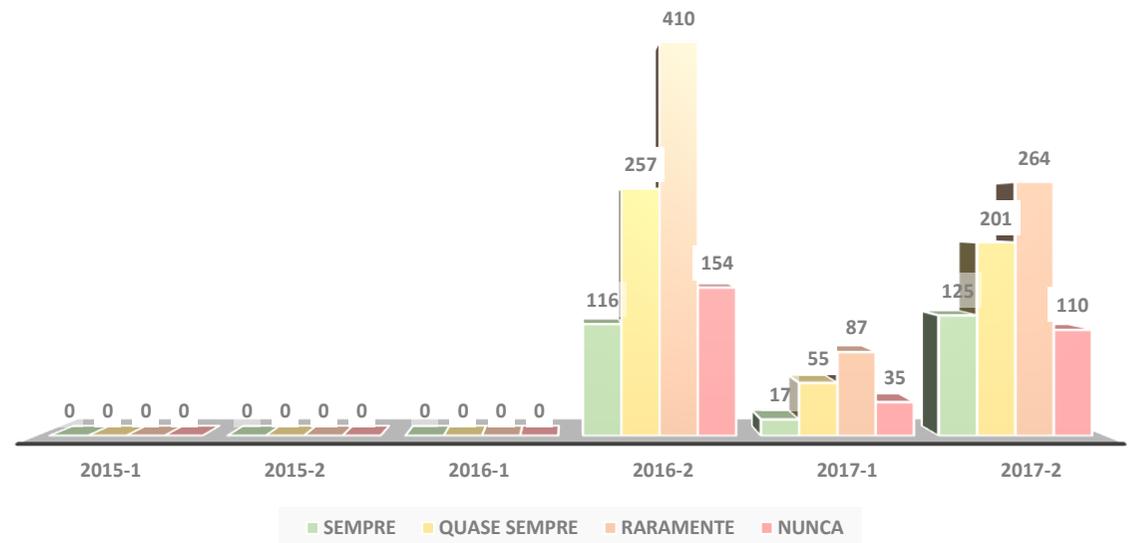
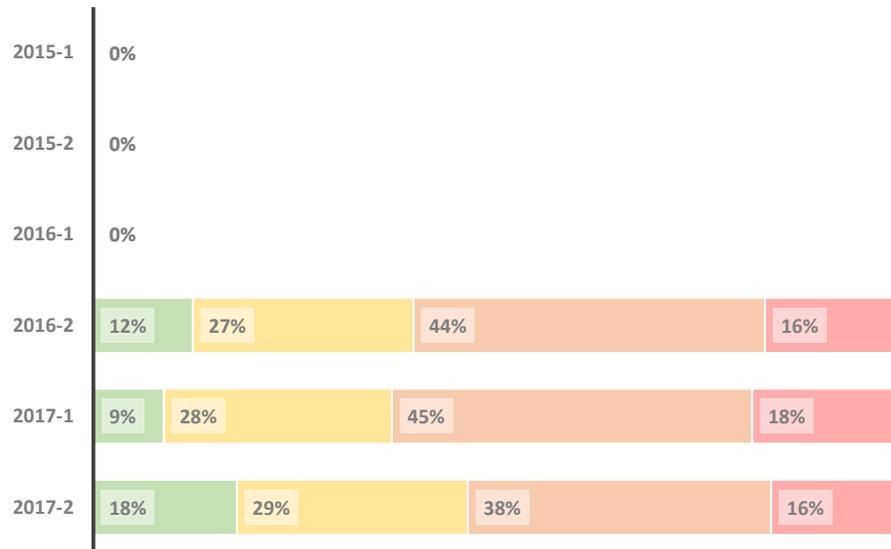
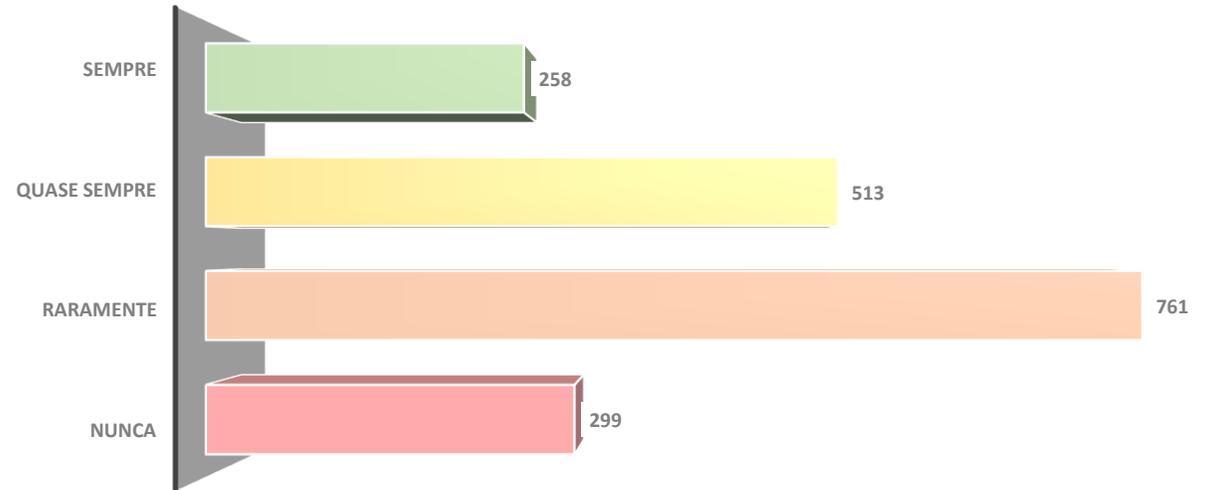
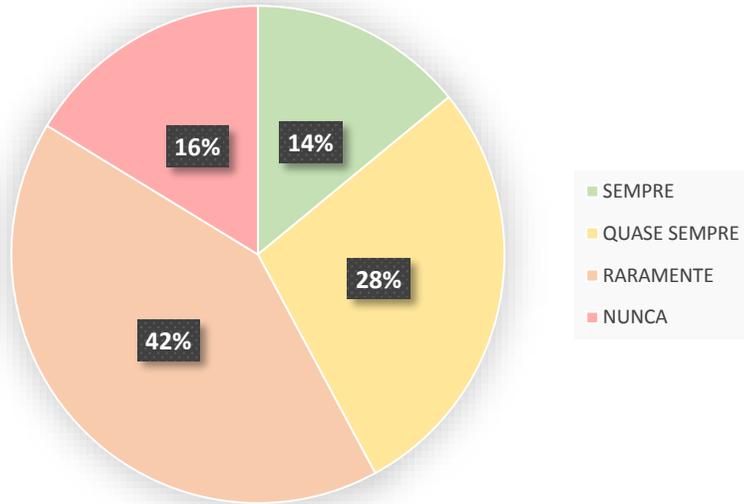


Você utiliza o Moodlerooms (AVA) frequentemente?



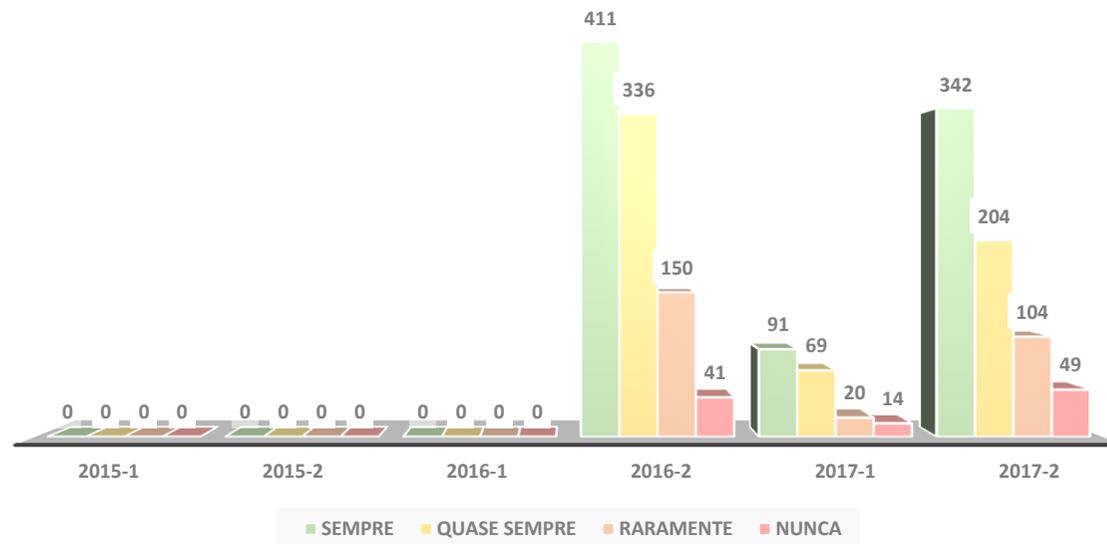
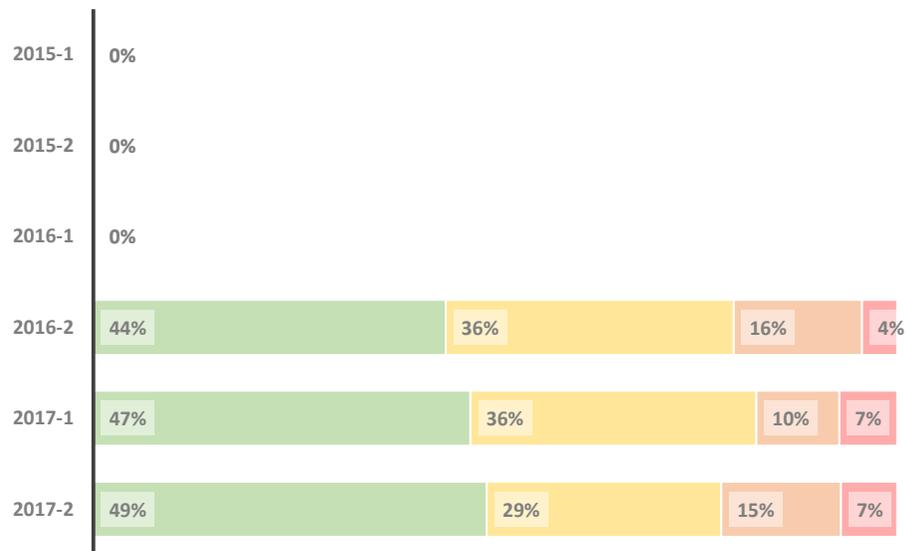
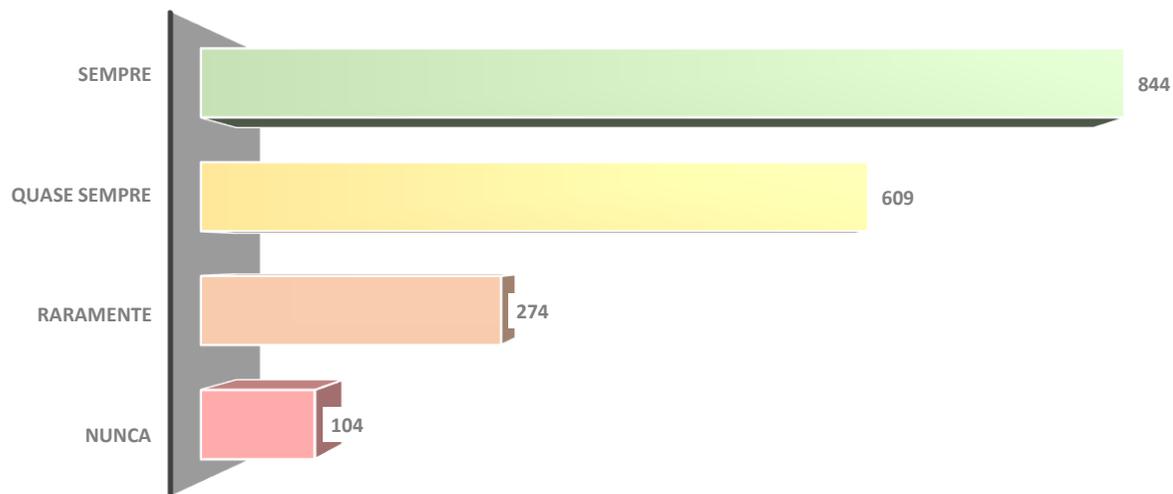
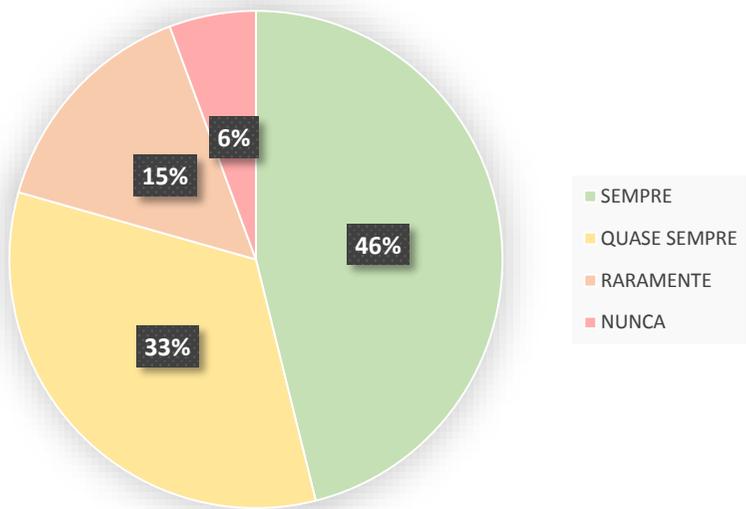


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



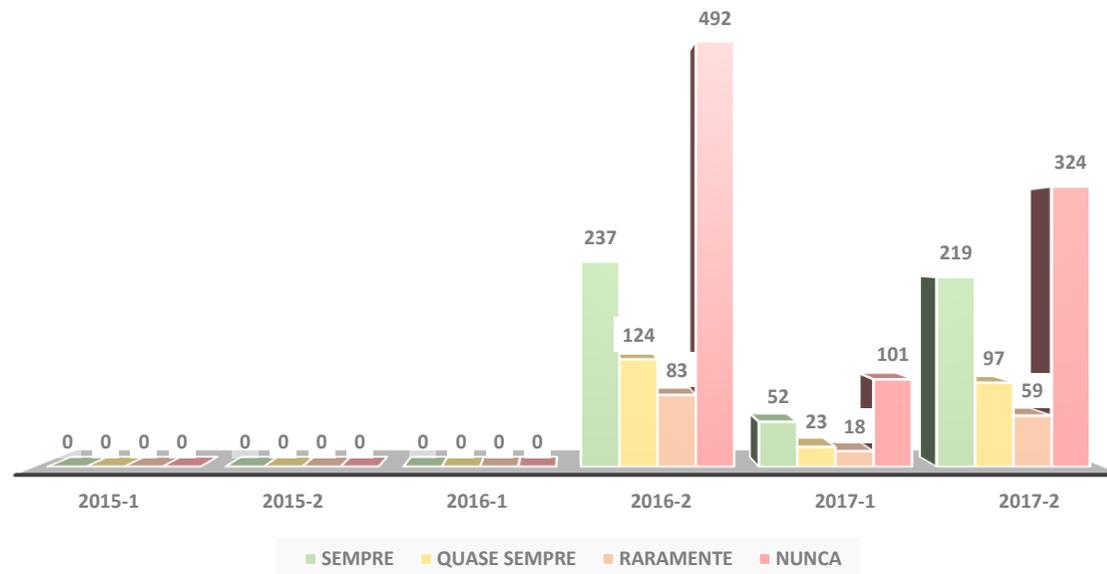
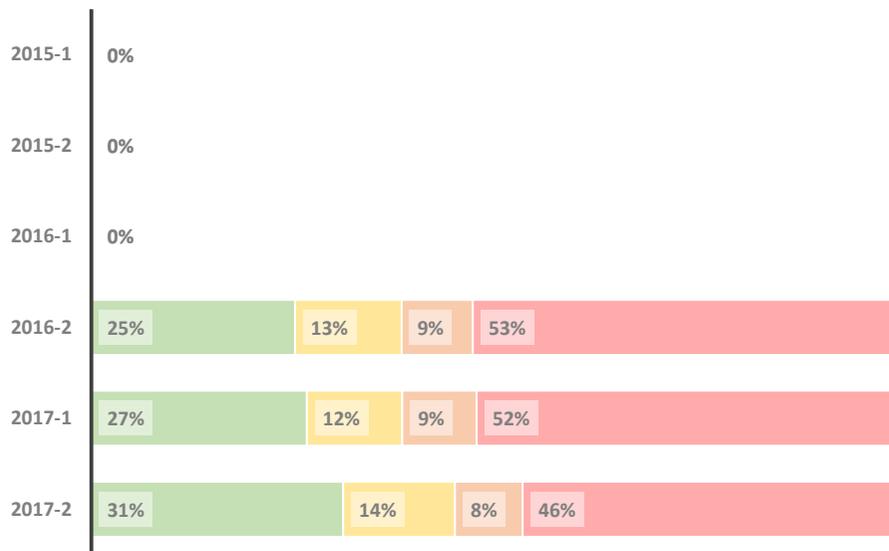
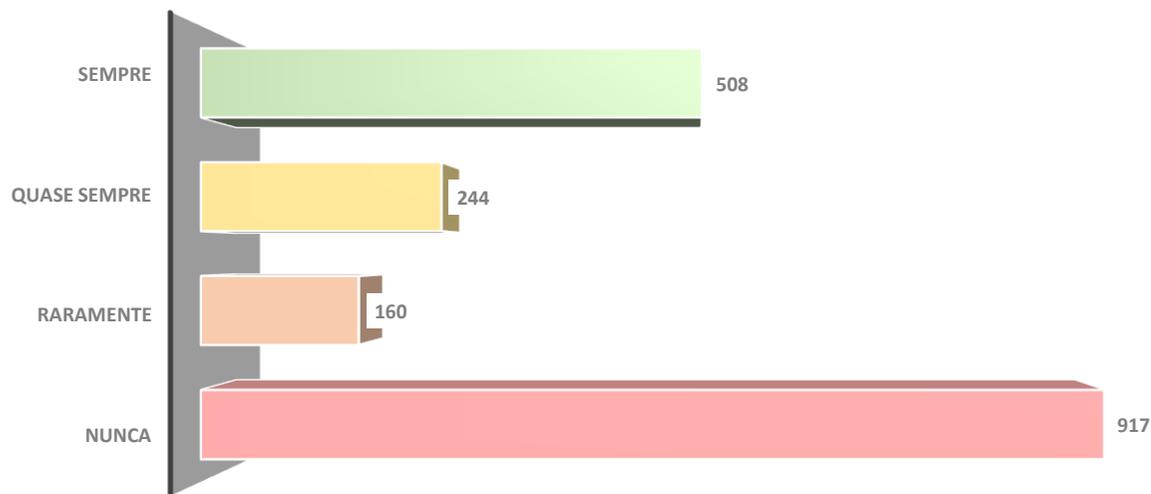
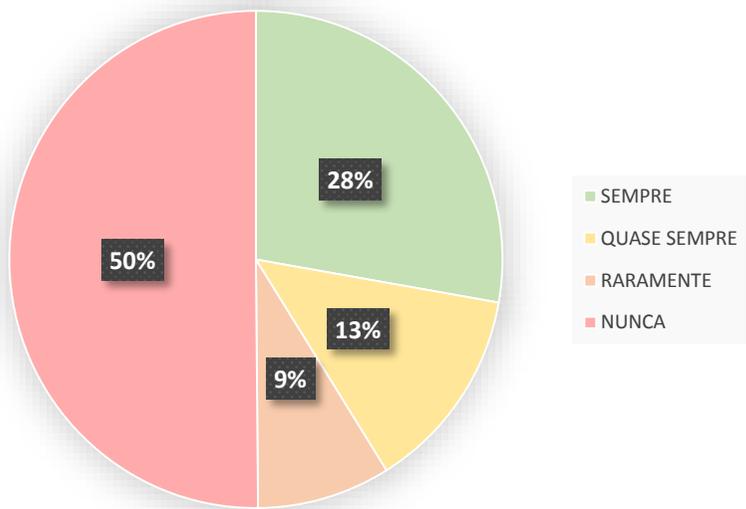


Você utiliza o recurso de internet frequente?



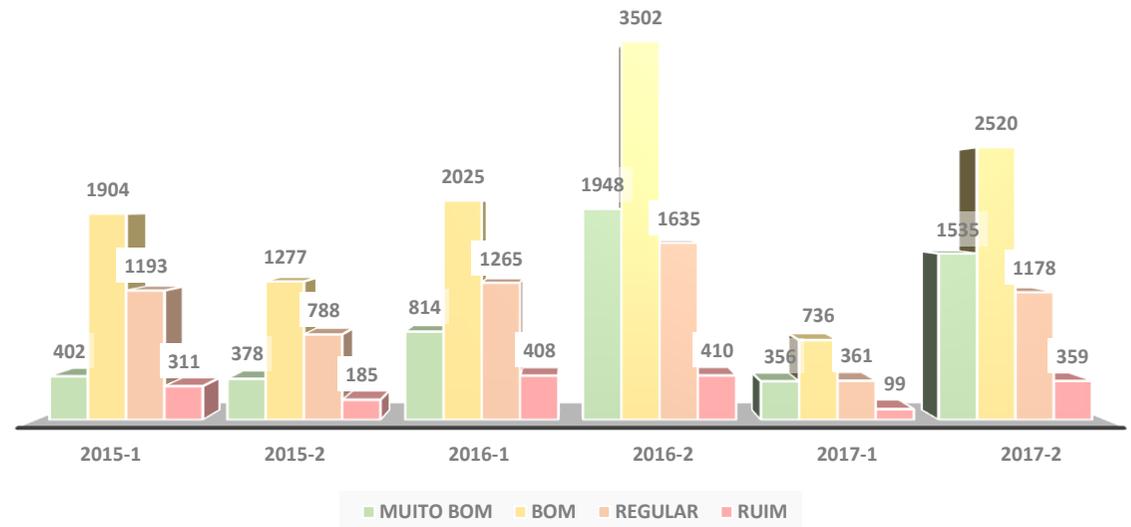
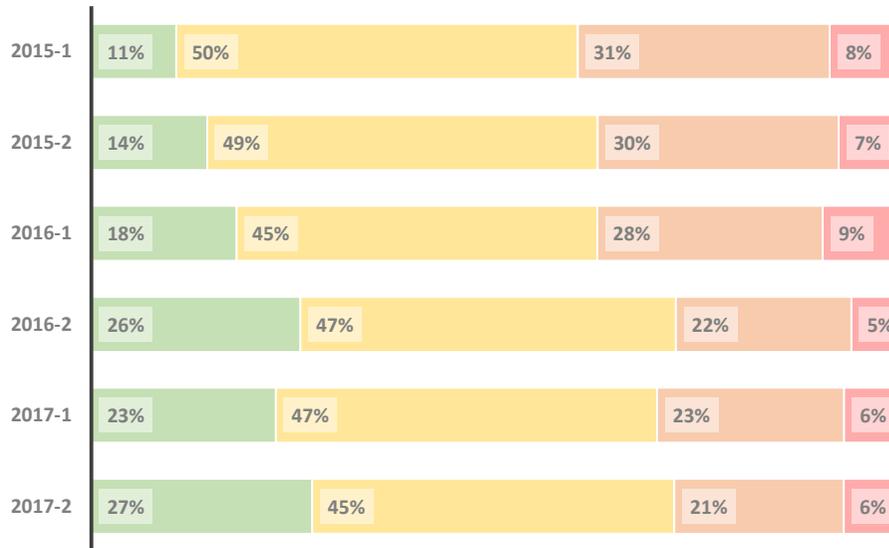
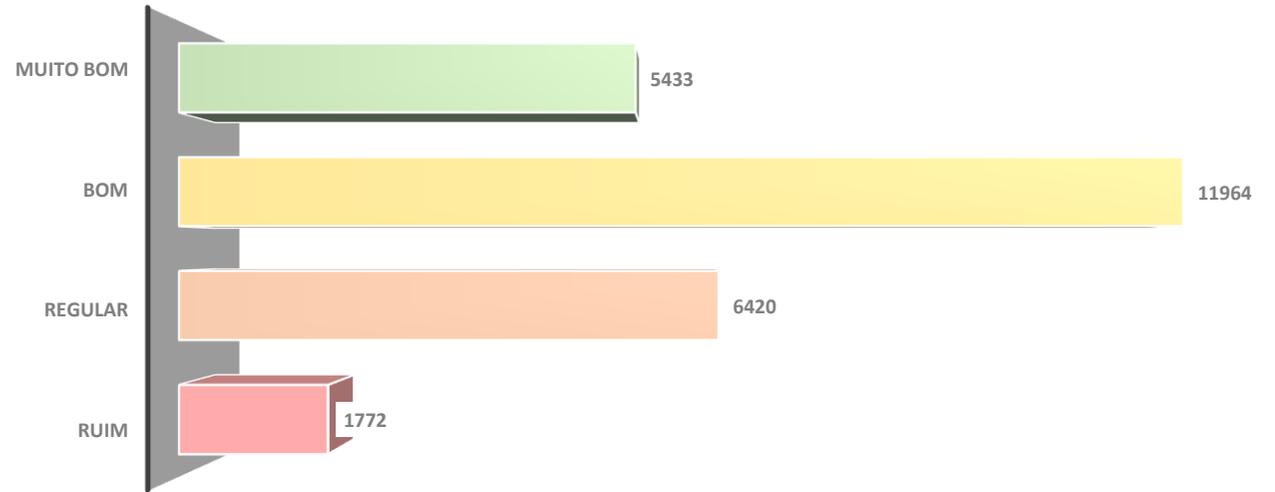
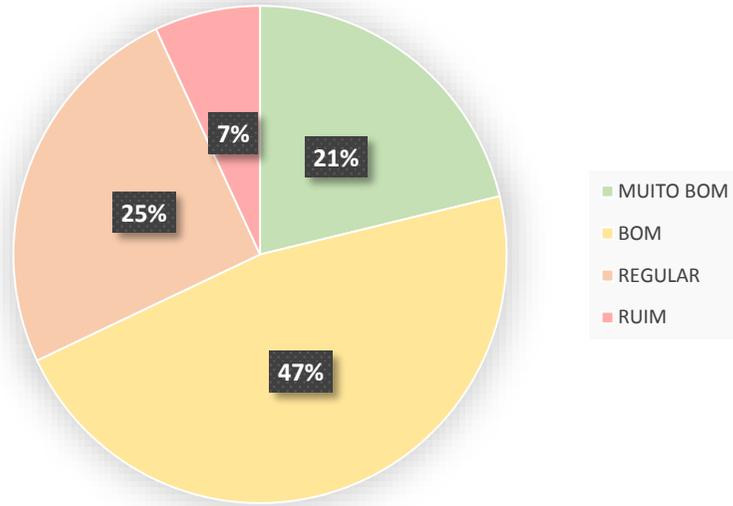


Você utiliza o recurso de WIFI frequentemente?



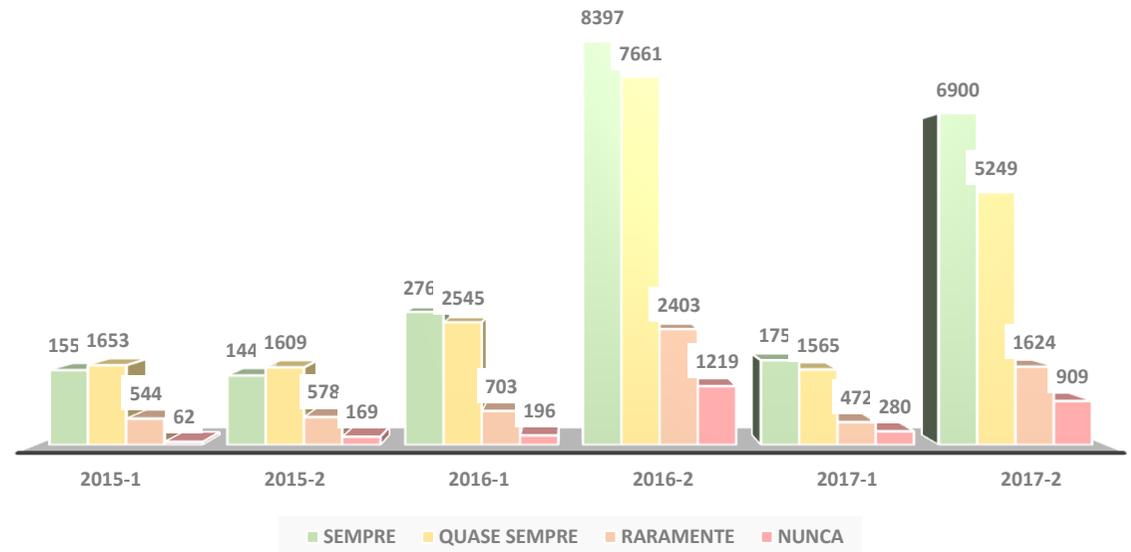
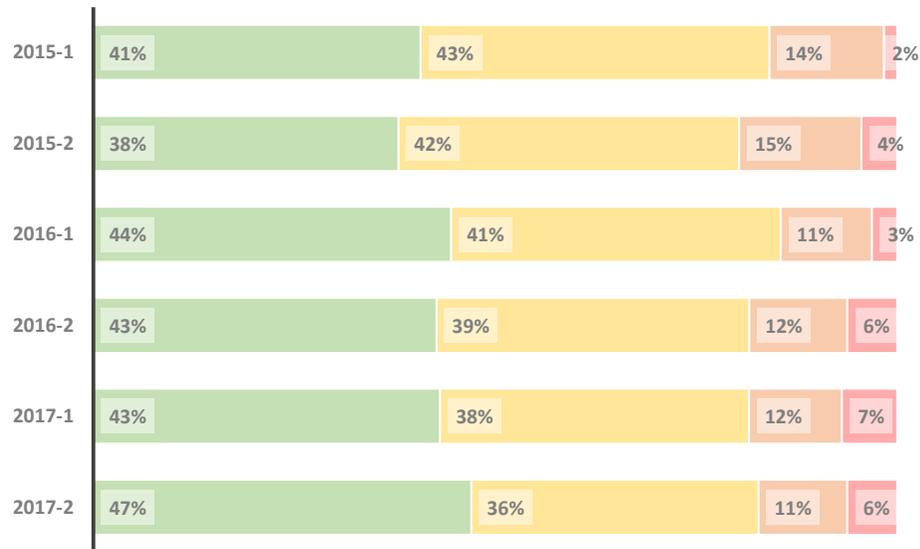
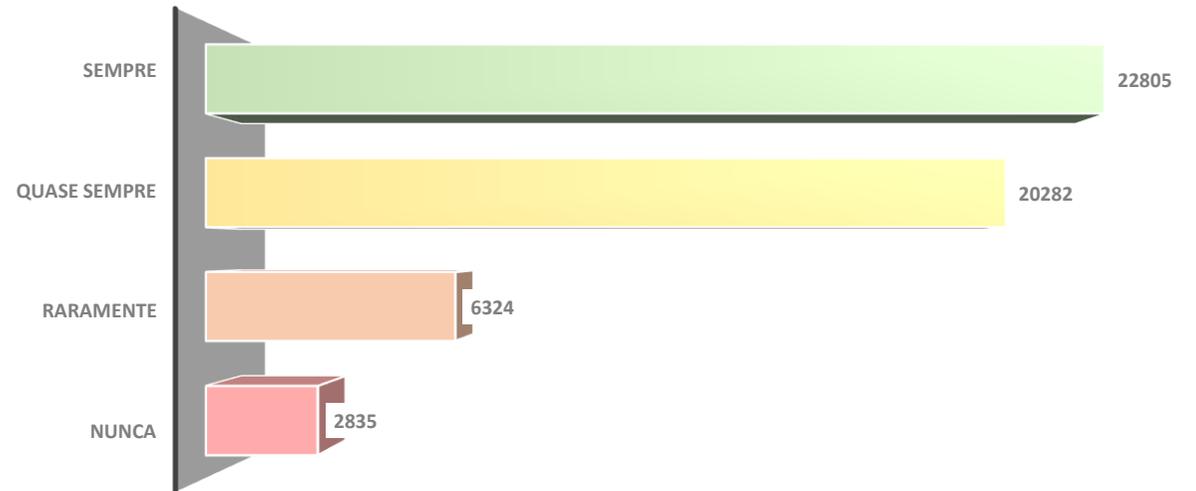
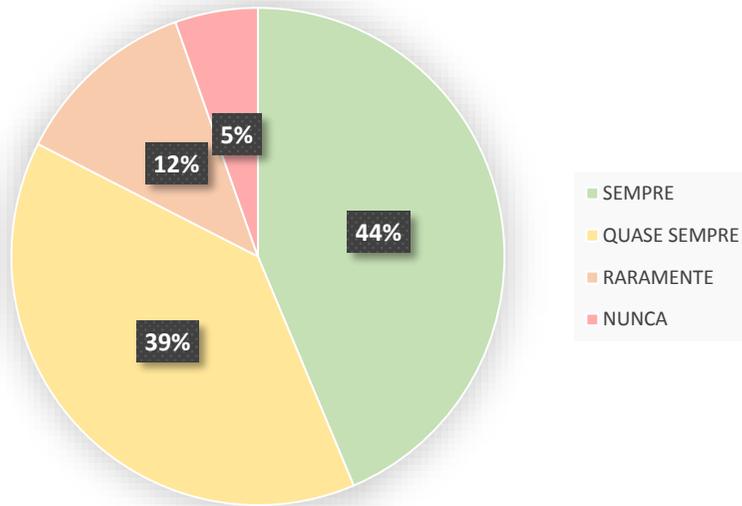


QUESTÕES OBJETIVAS - Qualitativas



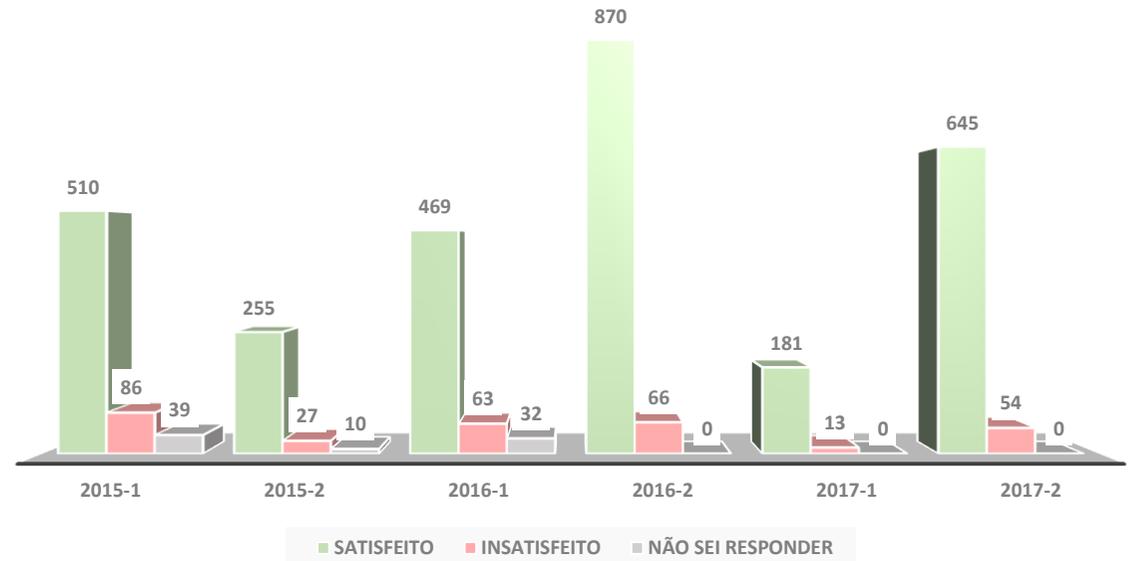
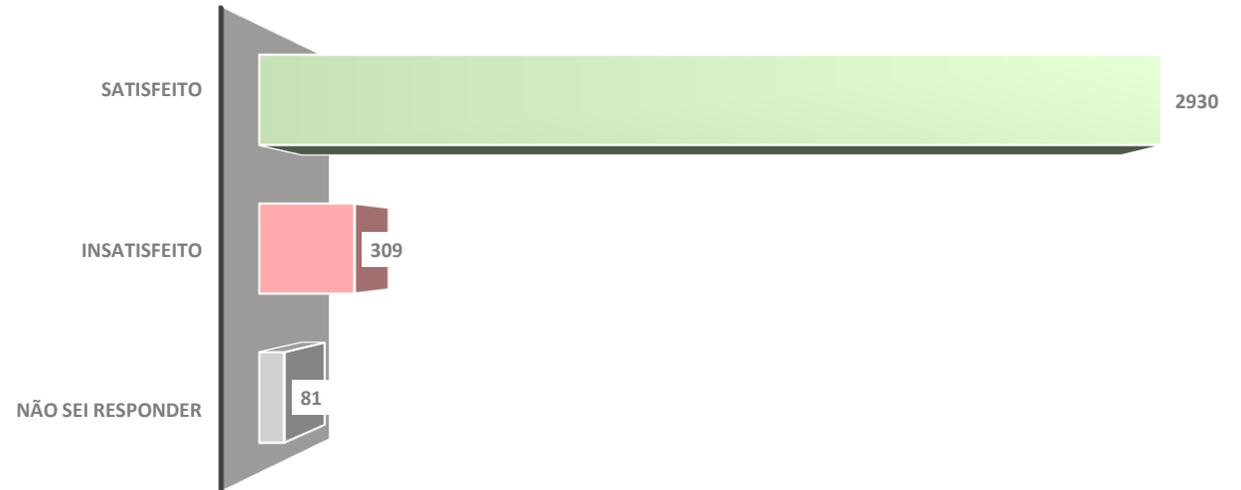
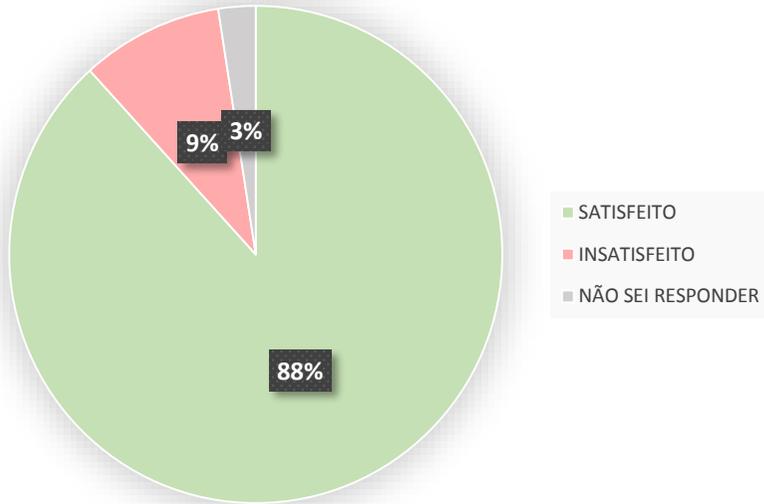


QUESTÕES OBJETIVAS - Periodicidade



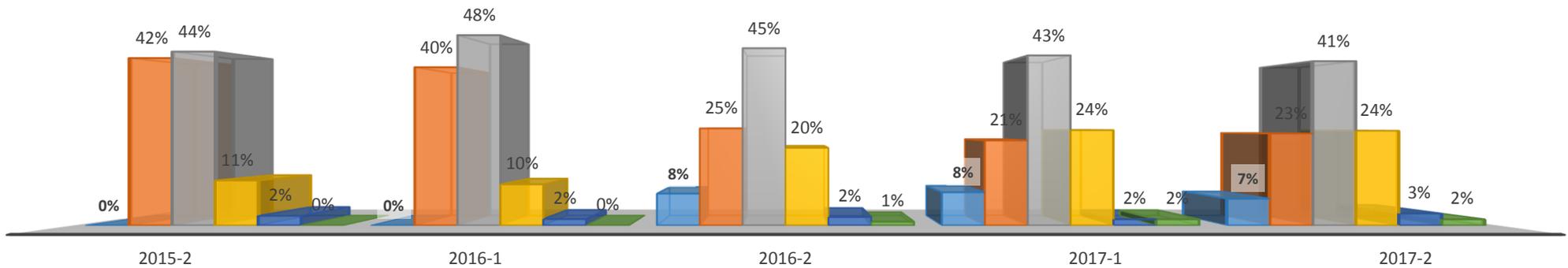
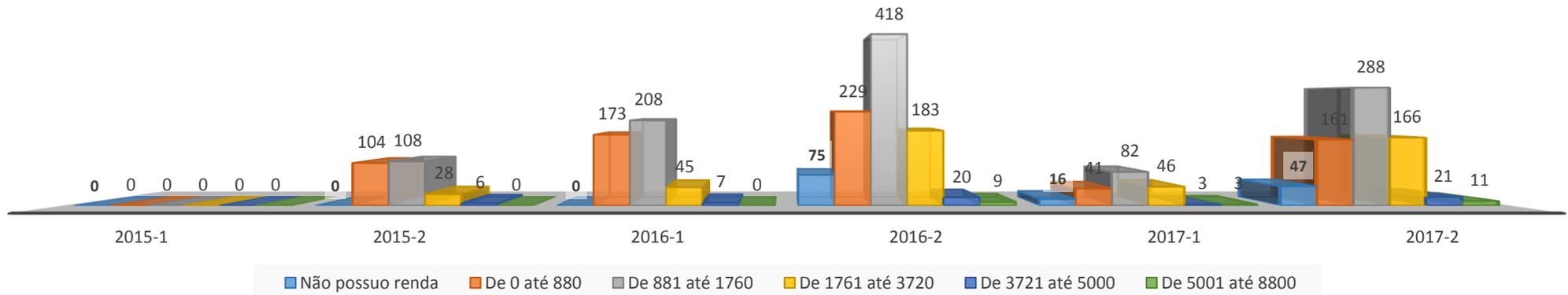
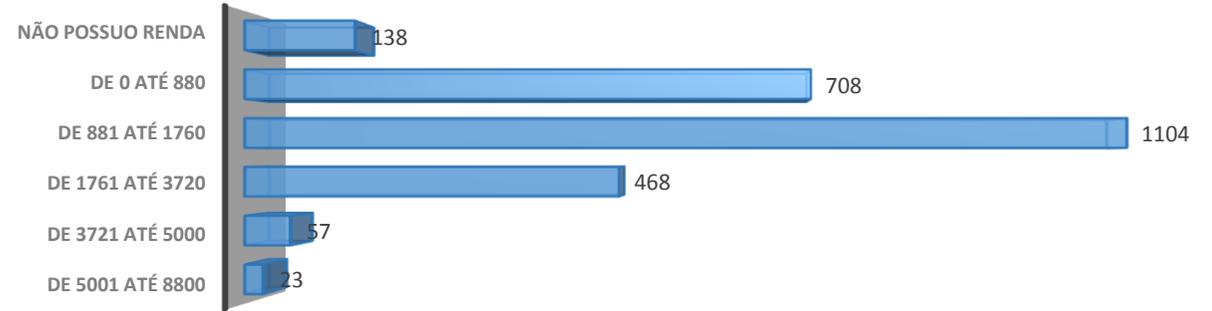
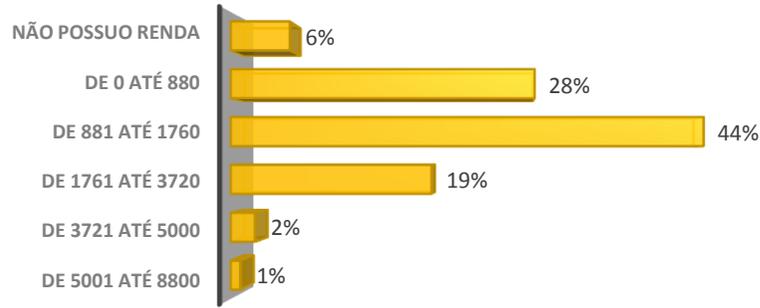


O CURSO - Em relação ao seu curso, você se considera:



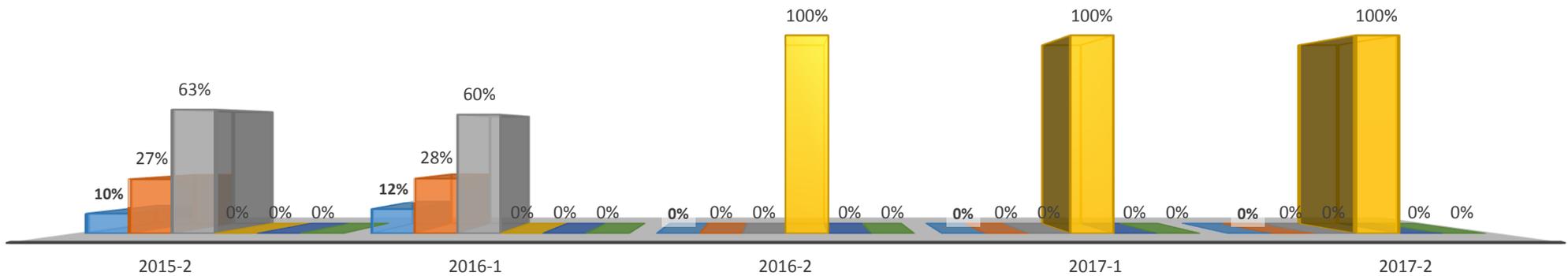
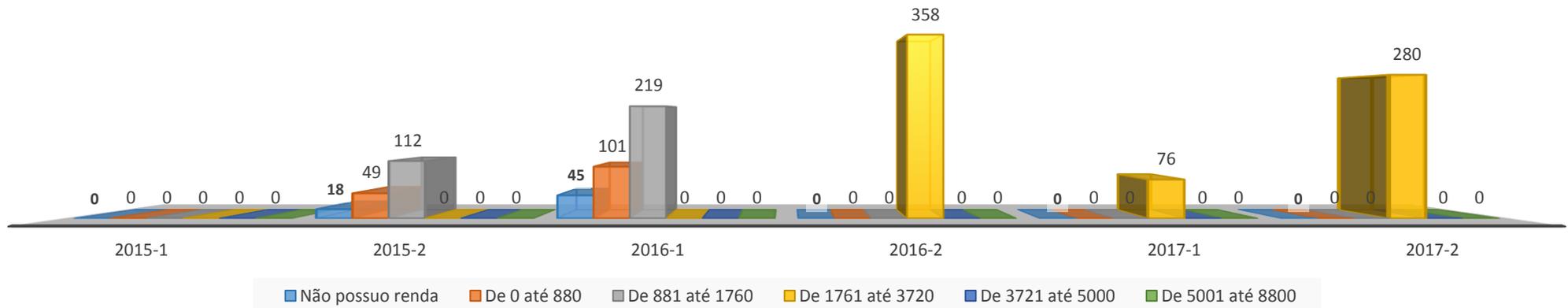
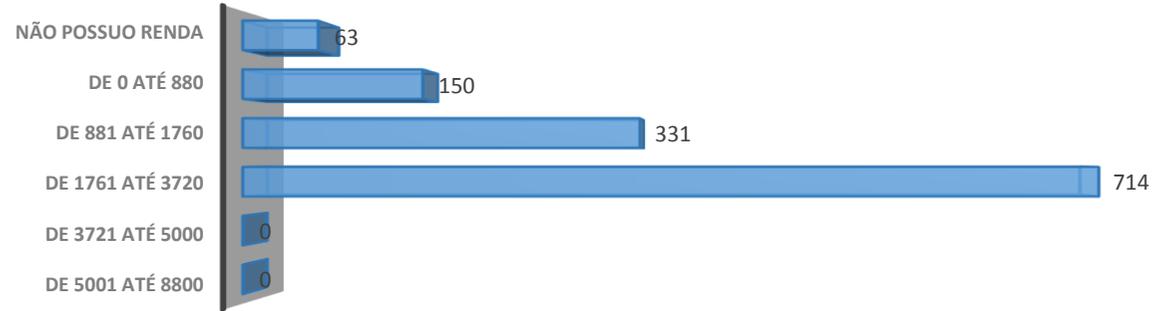
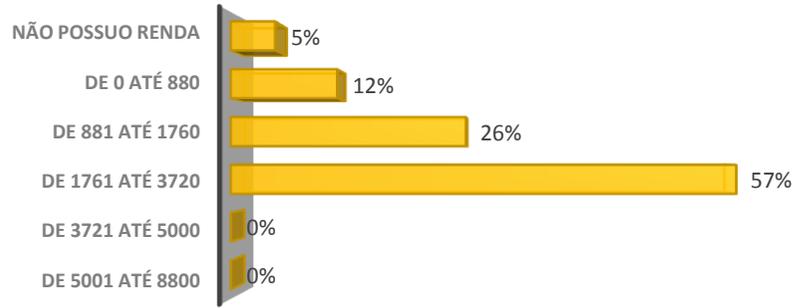


Qual a sua renda mensal atual?



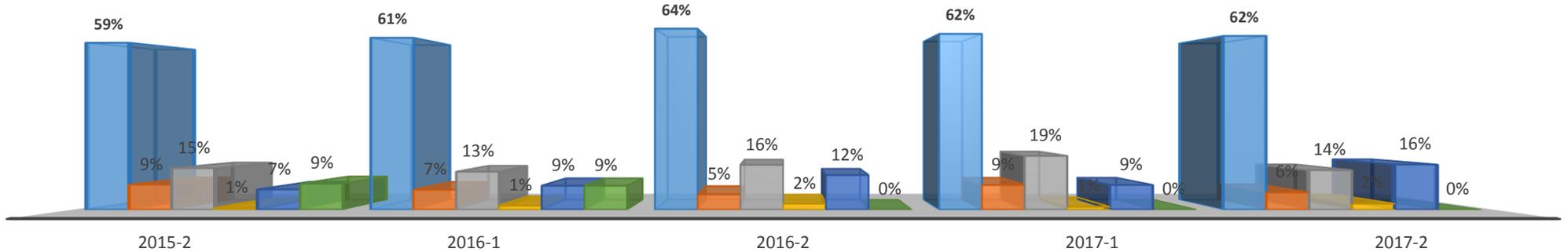
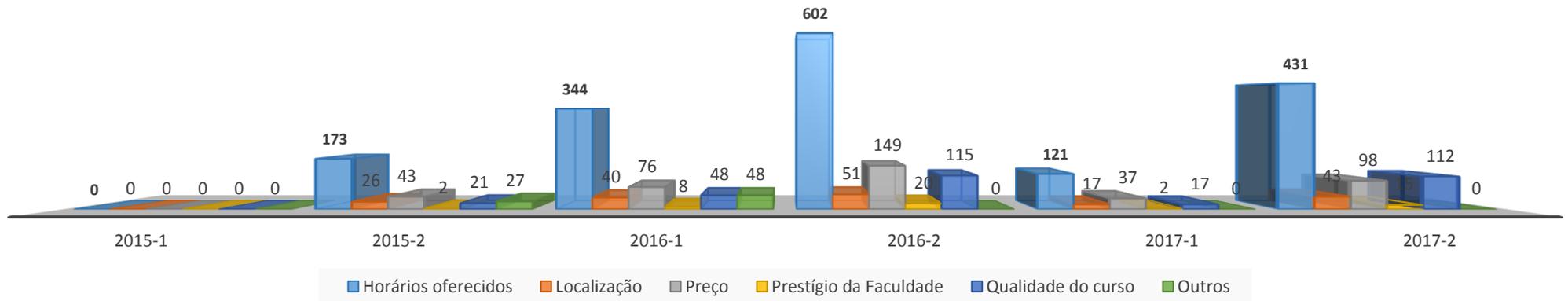
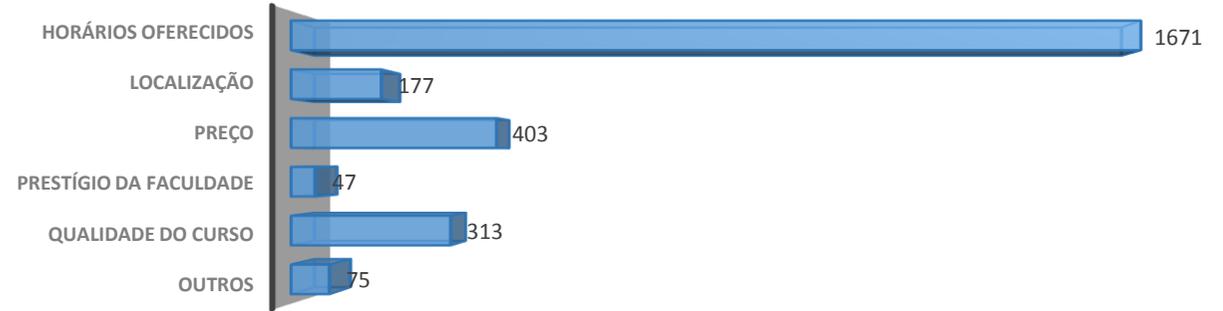
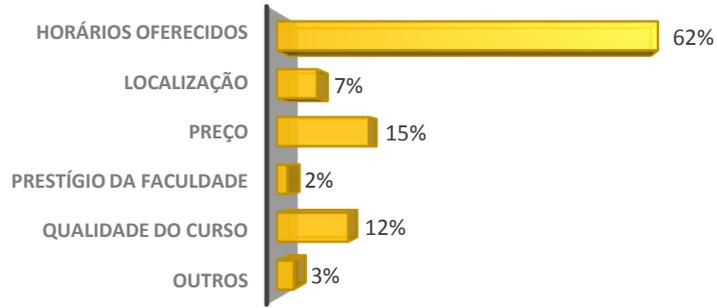


Qual a renda mensal da sua família?



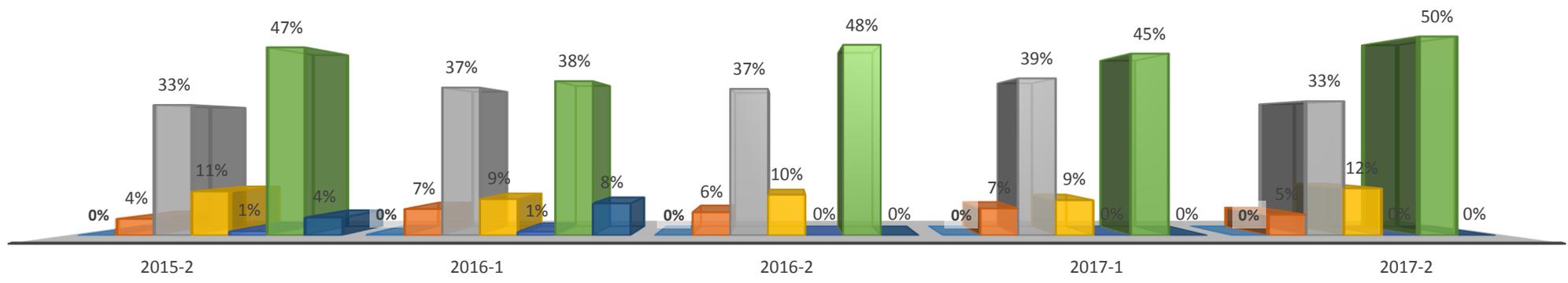
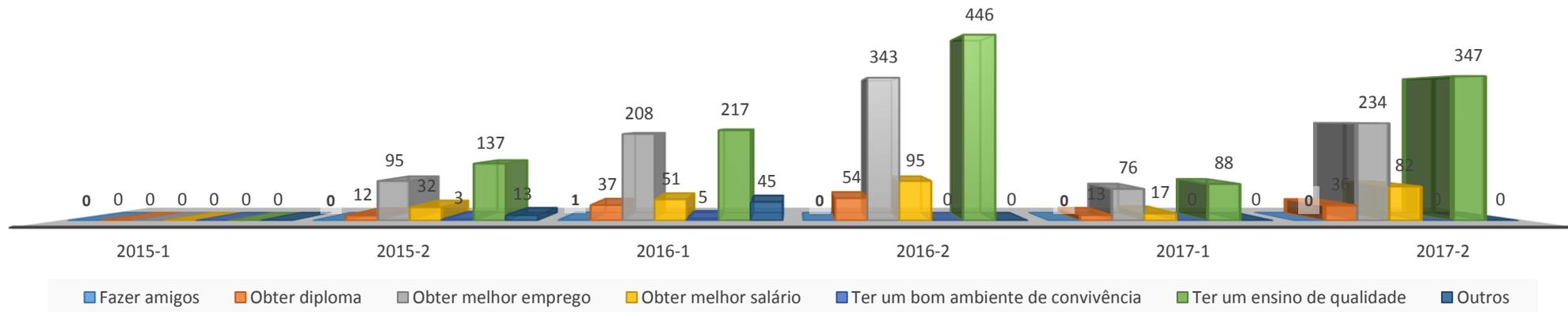
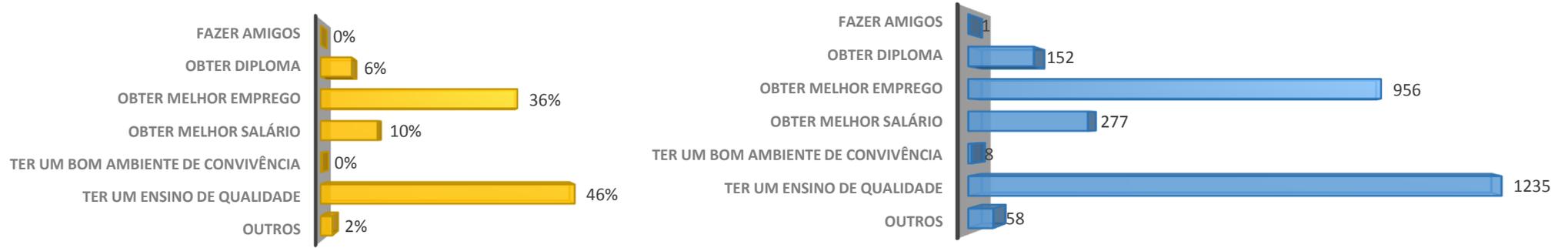


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



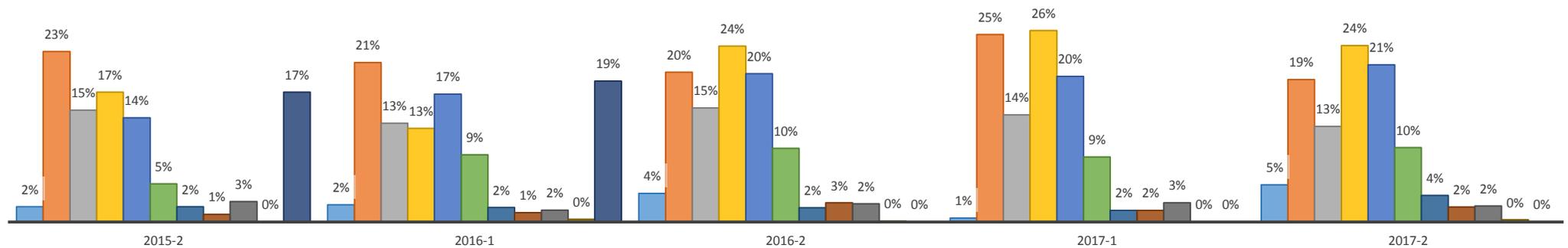
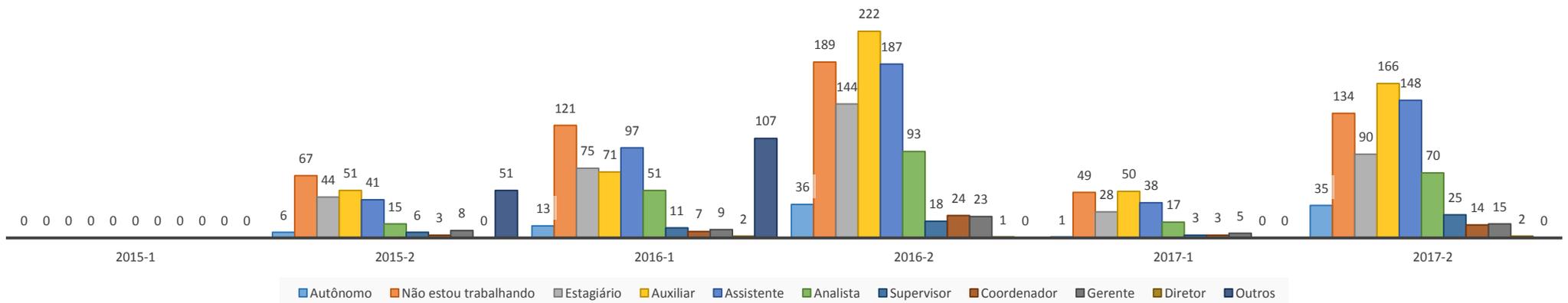
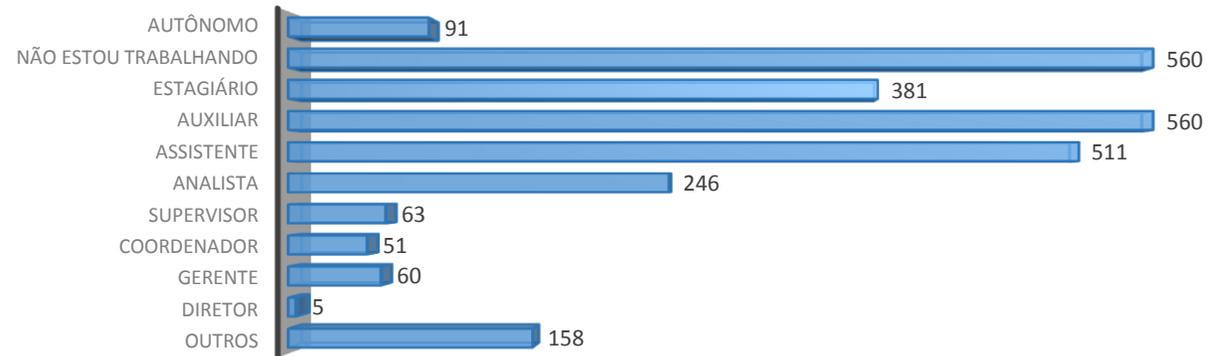
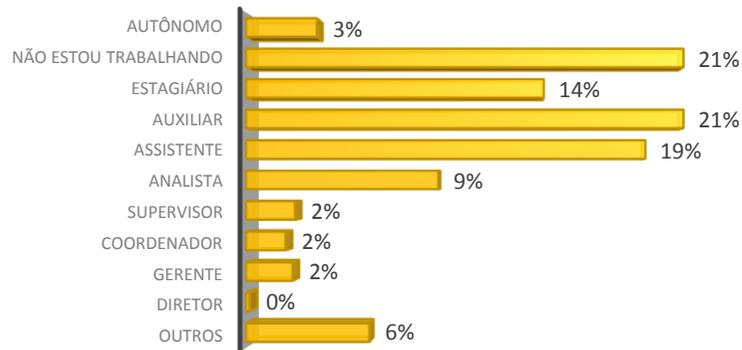


O que é mais importante para você ao cursar uma faculdade?



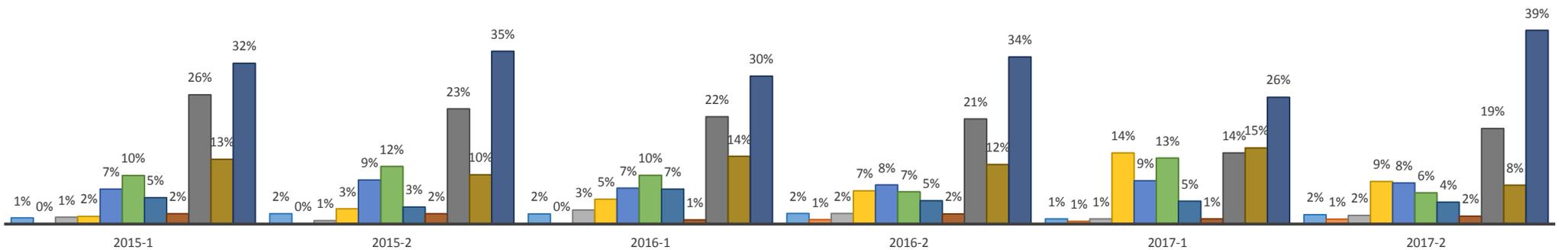
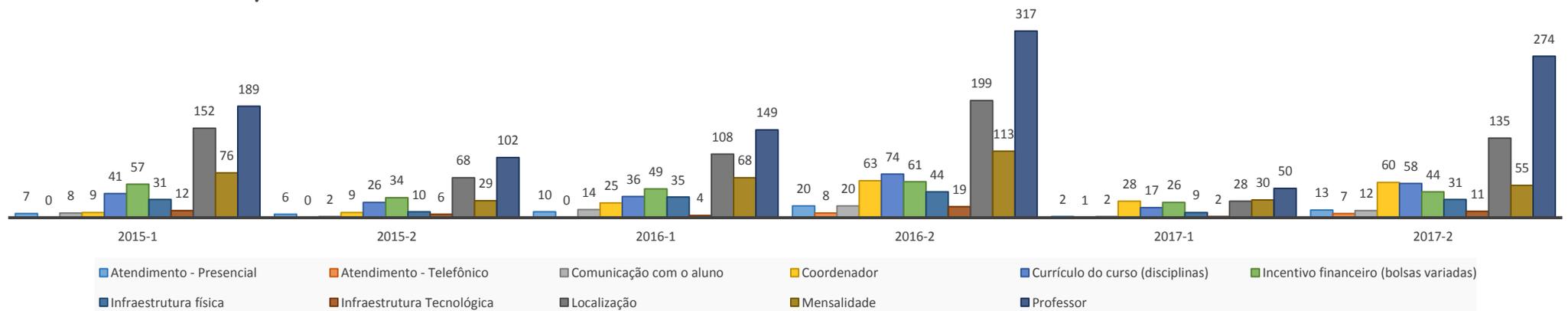
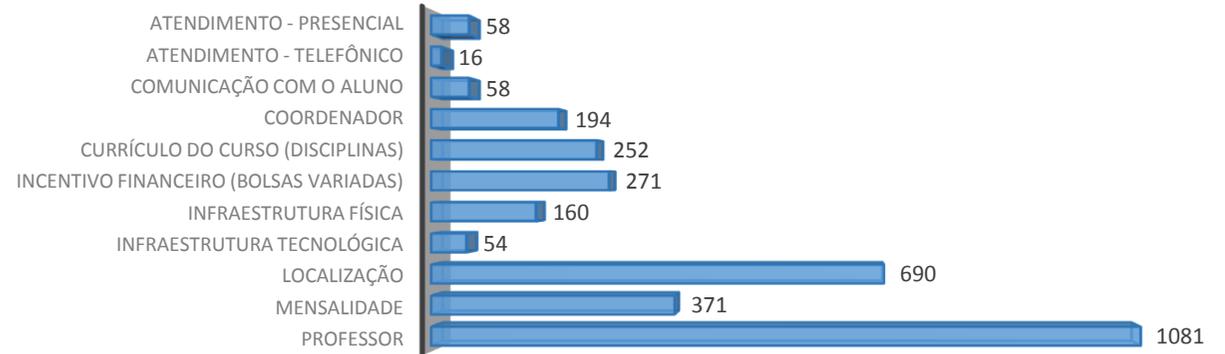
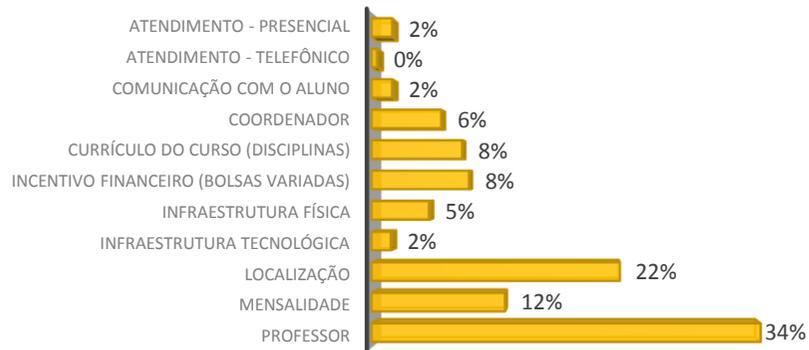


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

