



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	1.135 34%	1.630 49%	476 14%	80 2%	3.321
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	851 26%	1.635 49%	669 20%	165 5%	3.320
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	516 16%	1.616 49%	944 28%	244 7%	3.320
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	701 21%	1.685 51%	761 23%	173 5%	3.320
SALAS DE AULA : limpeza e ventilação.	869 30%	1.250 43%	601 21%	171 6%	2.891
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	529 18%	1.387 48%	780 27%	195 7%	2.891
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	421 13%	1.159 35%	1.154 35%	586 18%	3.320
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	397 12%	1.508 45%	1.066 32%	349 11%	3.320

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	989 34%	1.354 47%	433 15%	114 4%	2.890
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	764 36%	1.074 51%	236 11%	43 2%	2.117
O COORDENADOR: é acessível ao aluno?	1.528 53%	1.053 36%	255 9%	55 2%	2.891
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	1.420 43%	1.402 42%	405 12%	93 3%	3.320
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	469 22%	1.141 54%	412 19%	96 5%	2.118
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	2.899 87%	371 11%	40 1%	9 0%	3.319
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	1.911 66%	910 31%	60 2%	9 0%	2.890
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	2.235 67%	1.024 31%	53 2%	8 0%	3.320
OS PROFESSORES: fazem chamada?	2.651 92%	223 8%	13 0%	5 0%	2.892
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	1.648 57%	1.168 40%	66 2%	9 0%	2.891
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	1.585 55%	1.192 41%	99 3%	14 0%	2.890
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	668 25%	1.204 46%	549 21%	209 8%	2.630
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	632 22%	1.386 48%	660 23%	212 7%	2.890
Você acessa o aluno online frequentemente?	1.338 63%	669 32%	102 5%	10 0%	2.119
Você acessa o Office365 (email) frequentemente?	636 30%	531 25%	539 25%	412 19%	2.118
Você acessa o portal frequentemente?	1.179 56%	771 36%	146 7%	21 1%	2.117
Você se sente apto para utilizar os recursos de TI?	660 31%	1.007 48%	356 17%	95 4%	2.118
Você utiliza o Moodlerooms (AVA) frequentemente?	1.144 54%	772 36%	153 7%	48 2%	2.117
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	303 14%	485 23%	881 42%	449 21%	2.118
Você utiliza o recurso de internet frequente?	989 47%	661 31%	354 17%	114 5%	2.118
Você utiliza o recurso de WIFI frequentemente?	511 24%	373 18%	529 25%	706 33%	2.119

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	5.419 21%	11.870 46%	6.451 25%	1.963 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	26.159 48%	18.771 35%	6.341 12%	2.731 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	1.507	52%
Localização	375	13%
Preço	237	8%
Prestígio da Faculdade	60	2%
Qualidade do curso	663	23%
Outros	49	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	1	0%
Obter diploma	116	4%
Obter melhor emprego	827	29%
Obter melhor salário	153	5%
Ter um bom ambiente de convivência	6	0%
Ter um ensino de qualidade	1.729	60%
Outros	59	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	148	5%
Não estou trabalhando	873	30%
Estagiário	703	24%
Auxiliar	716	25%
Assistente	191	7%
Analista	51	2%
Supervisor	15	1%
Coordenador	12	0%
Gerente	8	0%
Diretor	10	0%
Outros	163	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	3.166	95%
INSATISFEITO	116	3%
NÃO SEI RESPONDER	38	1%

Qual a sua renda mensal atual?

Não possuo renda	275	10%
De 0 até 880	1.286	44%
De 881 até 1760	922	32%
De 1761 até 3720	152	5%
De 3721 até 5000	22	1%
De 5001 até 8800	4	0%

Qual a renda mensal da sua família?

Não possuo renda	65	6%
De 0 até 880	236	20%
De 881 até 1760	281	24%
De 1761 até 3720	579	50%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	59	2%
Atendimento - Telefônico	16	0%
Comunicação com o aluno	52	2%
Coordenador	155	5%
Currículo do curso (disciplinas)	453	14%
Incentivo financeiro (bolsas variadas)	173	5%
Infraestrutura física	40	1%
Infraestrutura Tecnológica	31	1%
Localização	624	19%
Mensalidade	189	6%
Professor	1.461	45%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	855	27%
Atendimento - Telefônico	308	10%
Comunicação com o aluno	503	16%
Coordenador	112	3%
Currículo do curso (disciplinas)	65	2%
Incentivo financeiro (bolsas variadas)	318	10%
Infraestrutura física	417	13%
Infraestrutura Tecnológica	241	7%
Localização	62	2%
Mensalidade	228	7%
Professor	107	3%

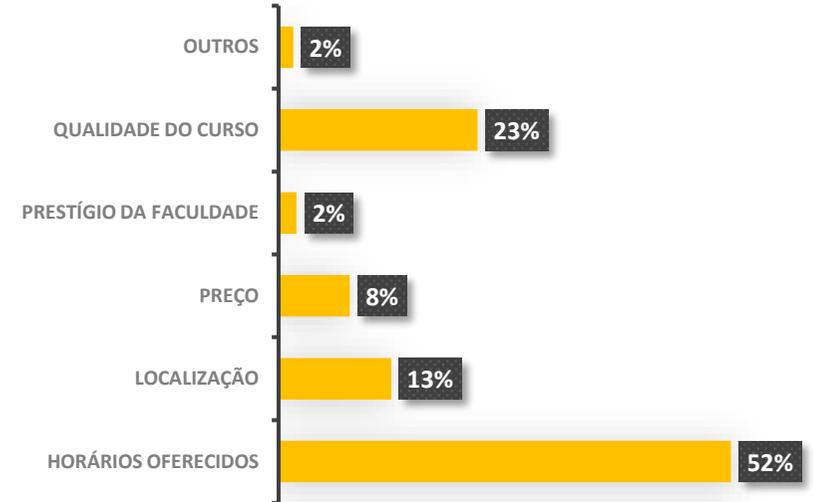
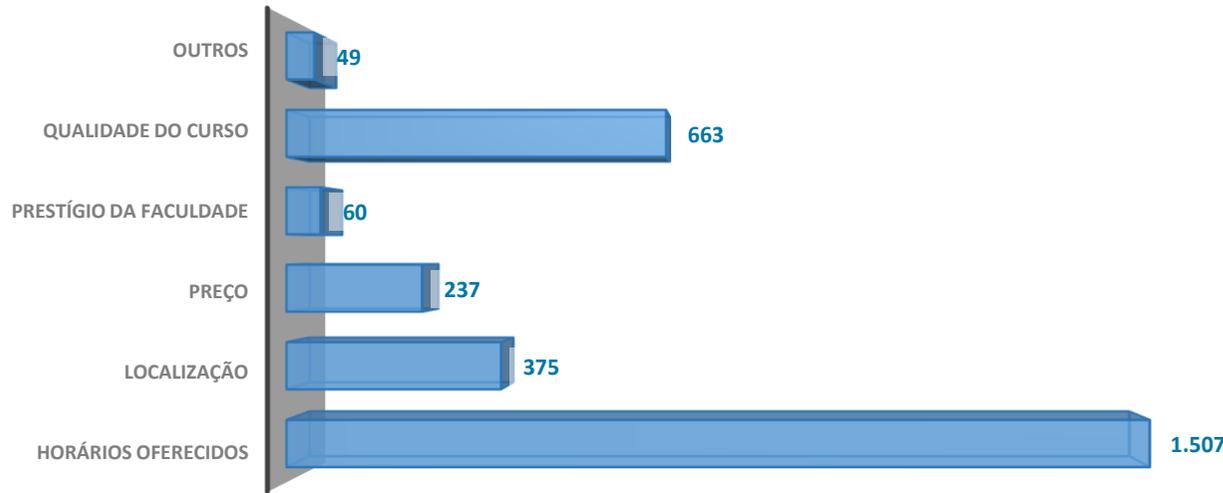
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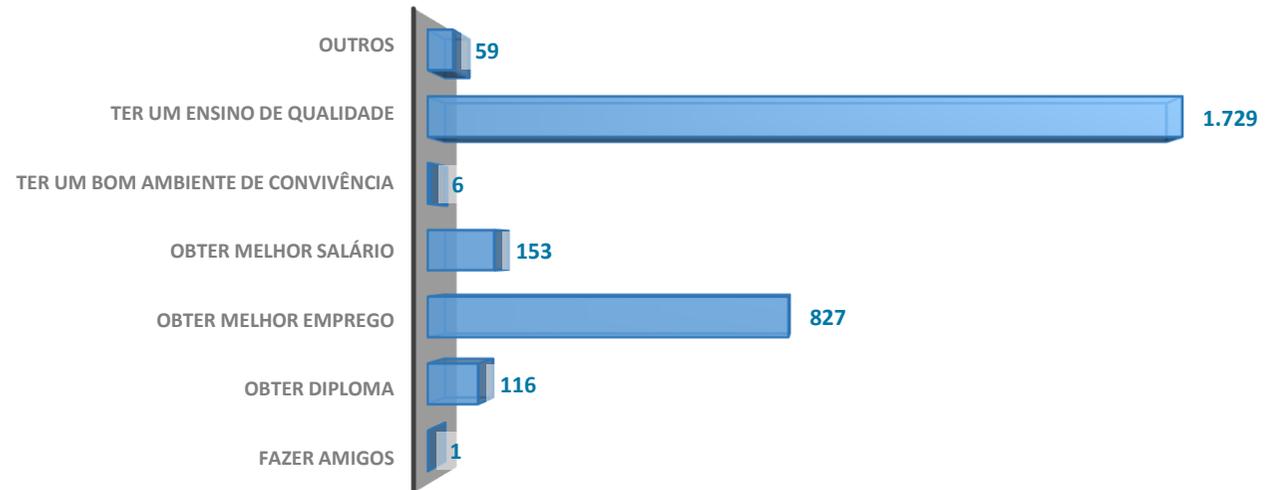
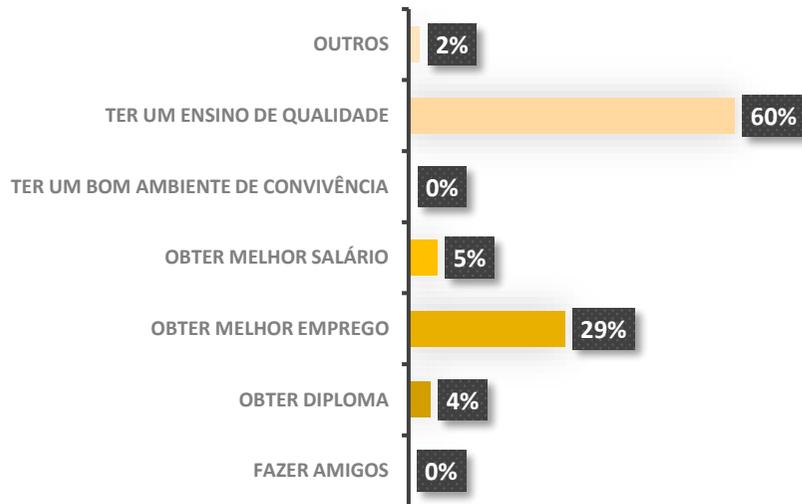
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

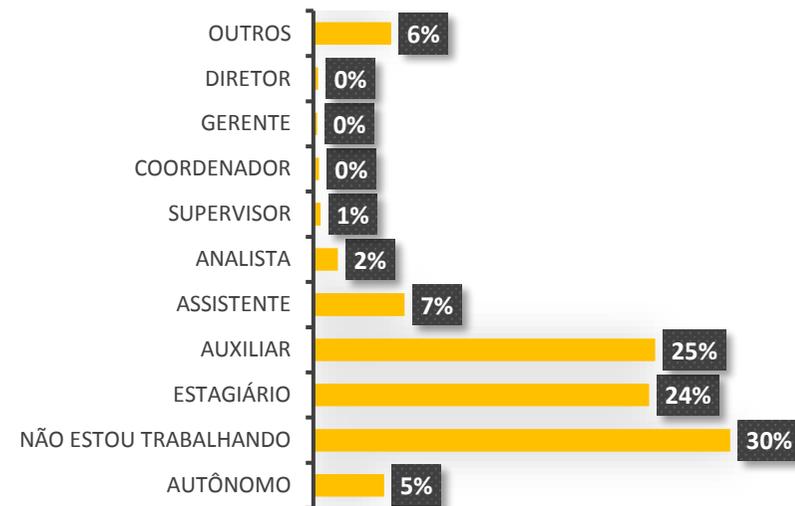
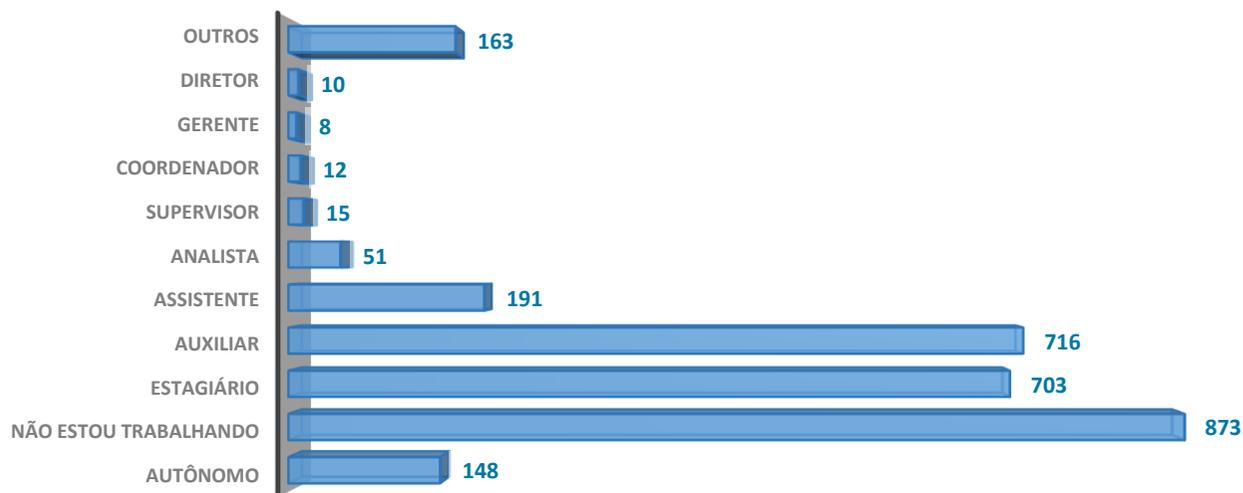


O que é mais importante para você ao cursar uma faculdade?

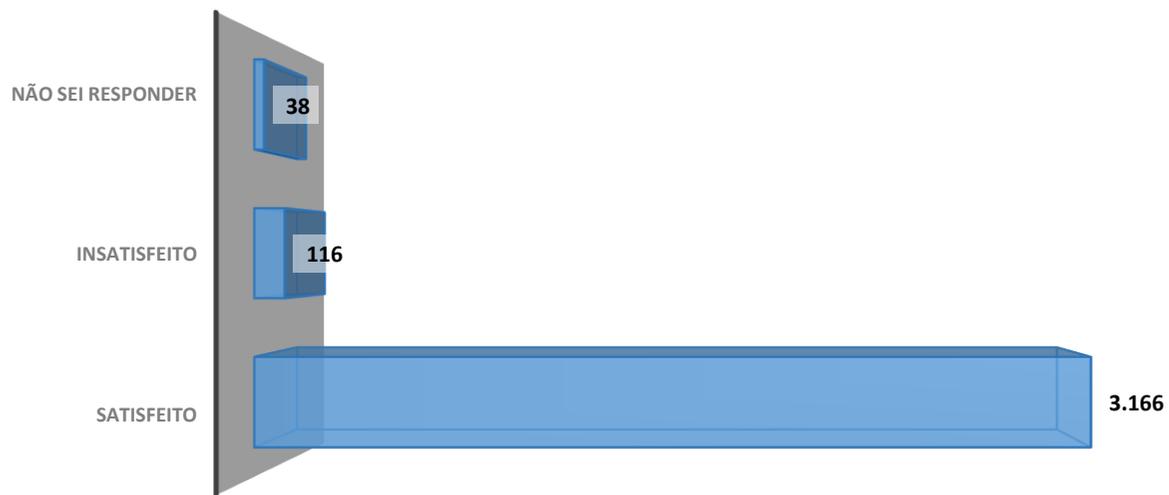
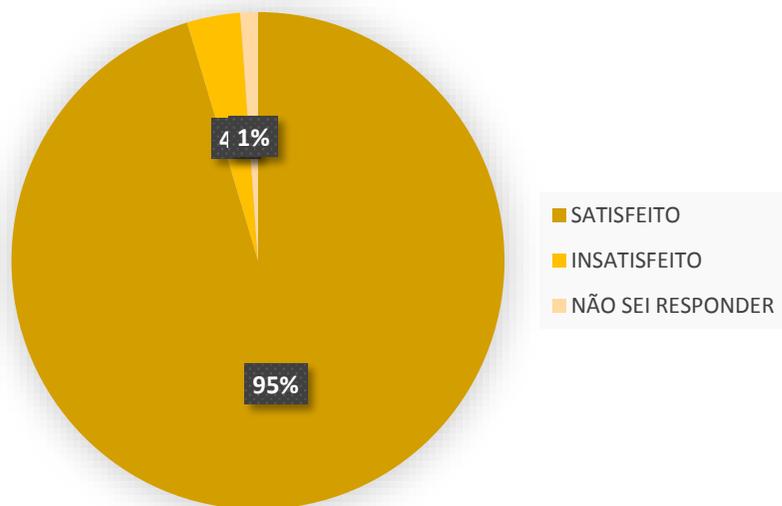




Qual o cargo que você ocupa na empresa em que trabalha?

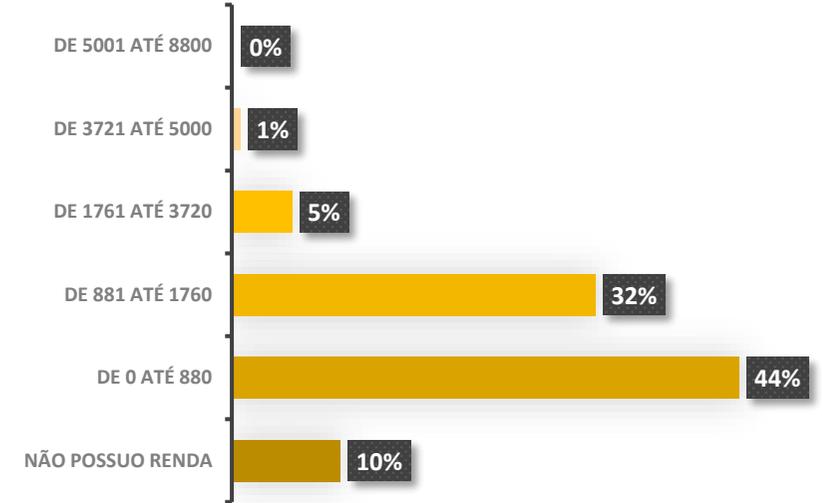
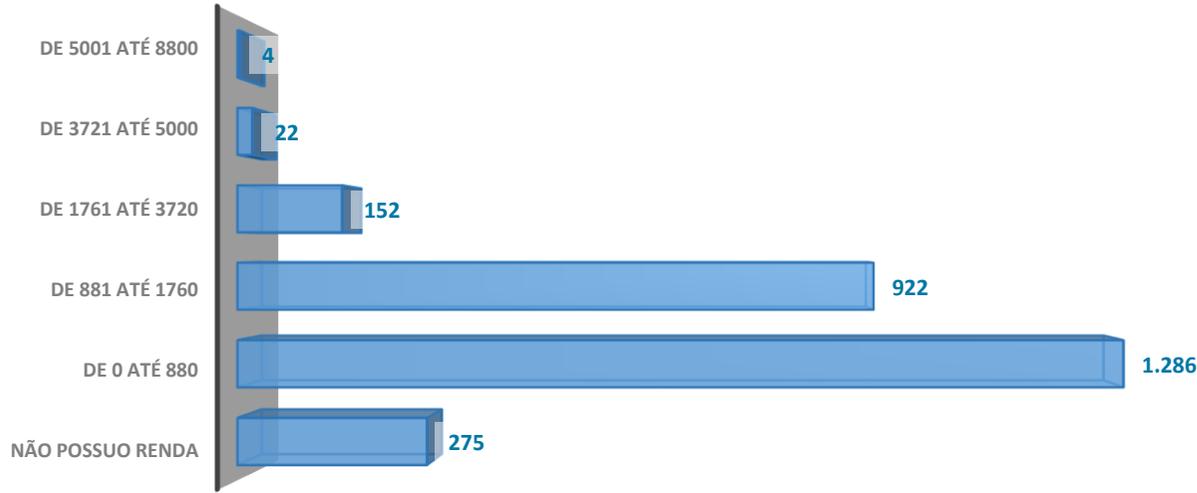


O CURSO - Em relação ao seu curso, você se considera:

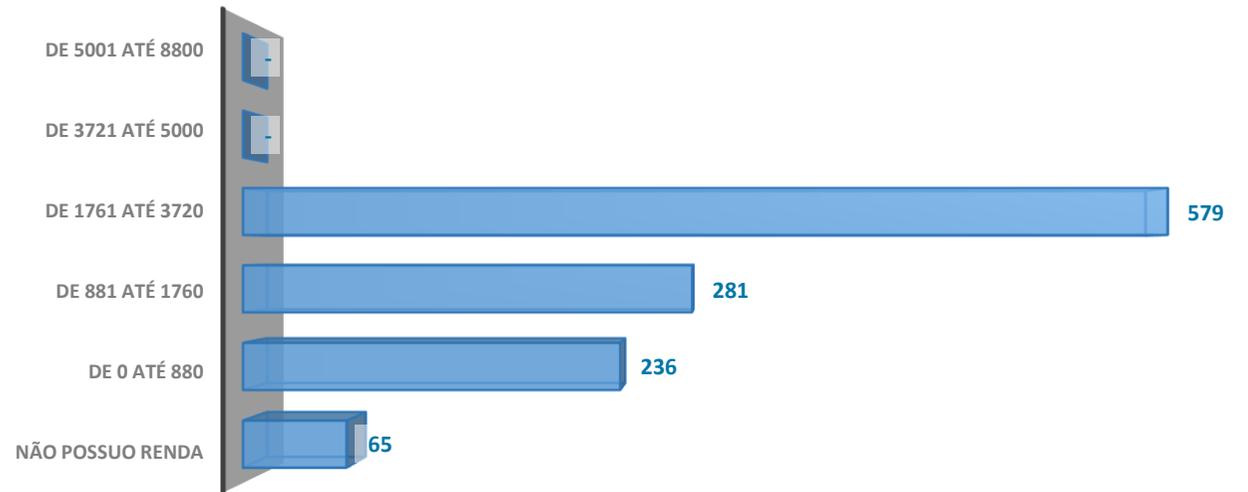
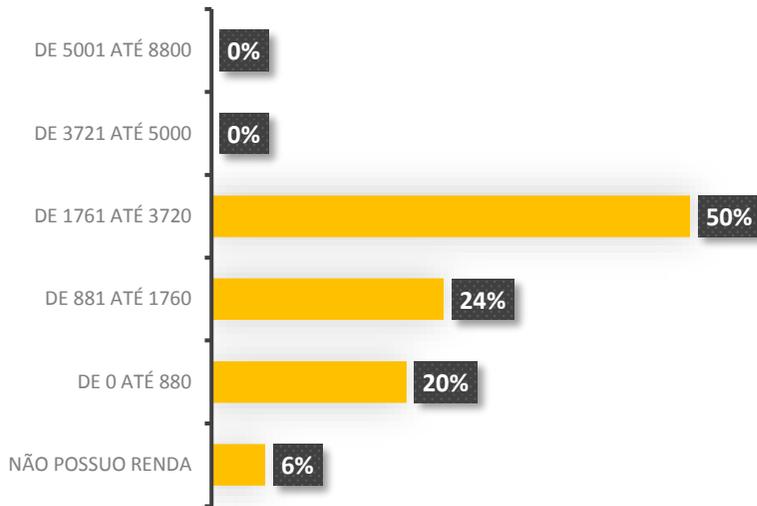




Qual a sua renda mensal atual?

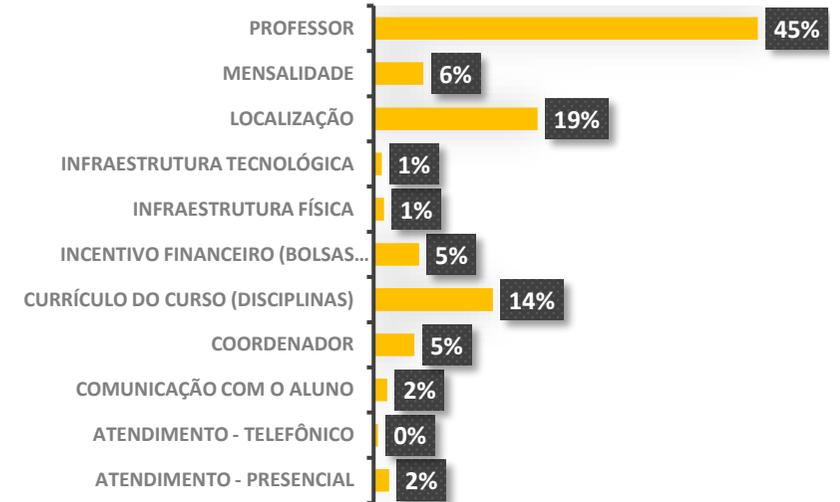
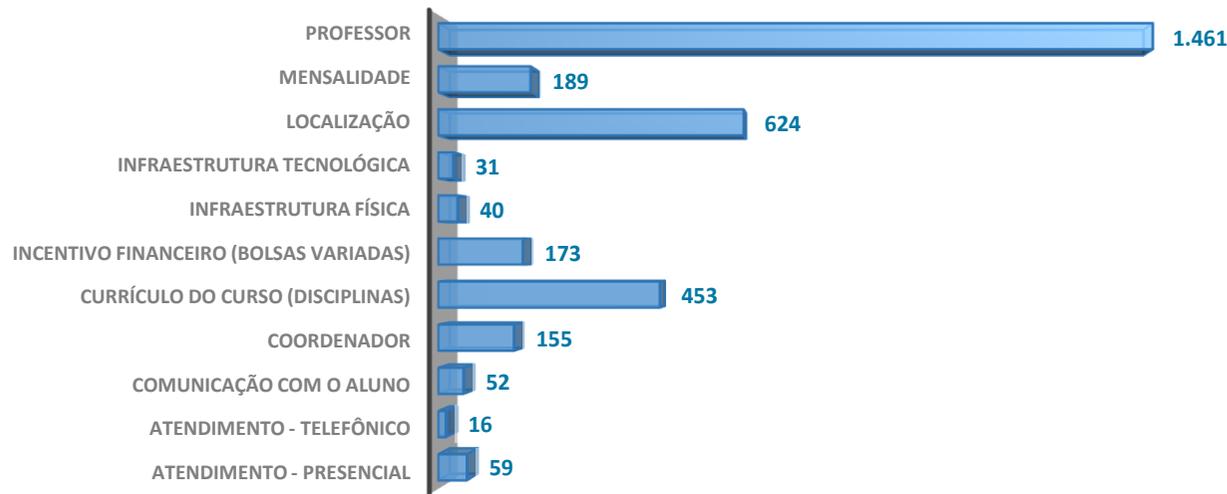


Qual a renda mensal da sua família?

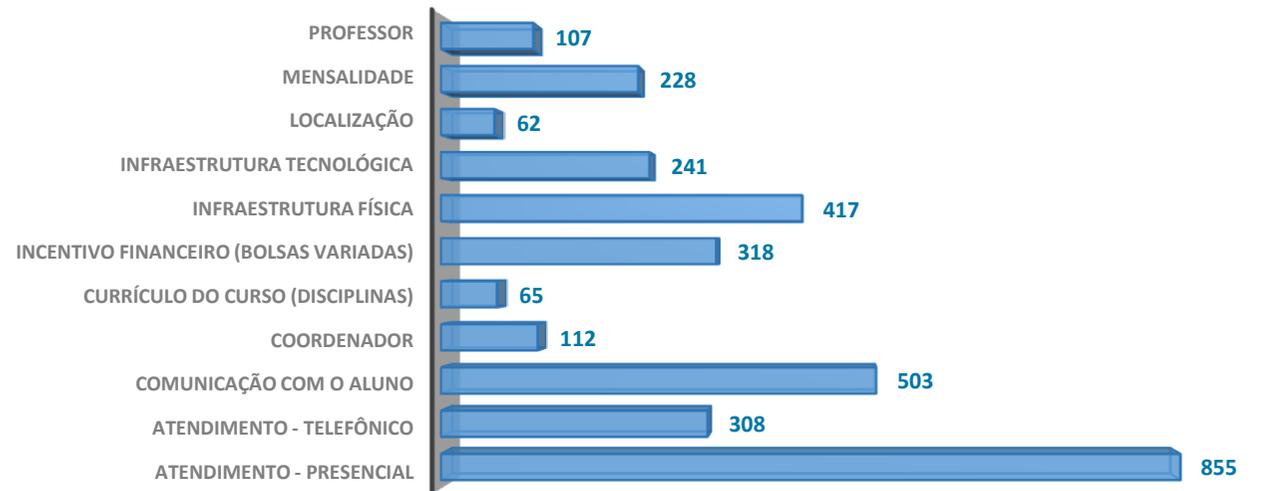
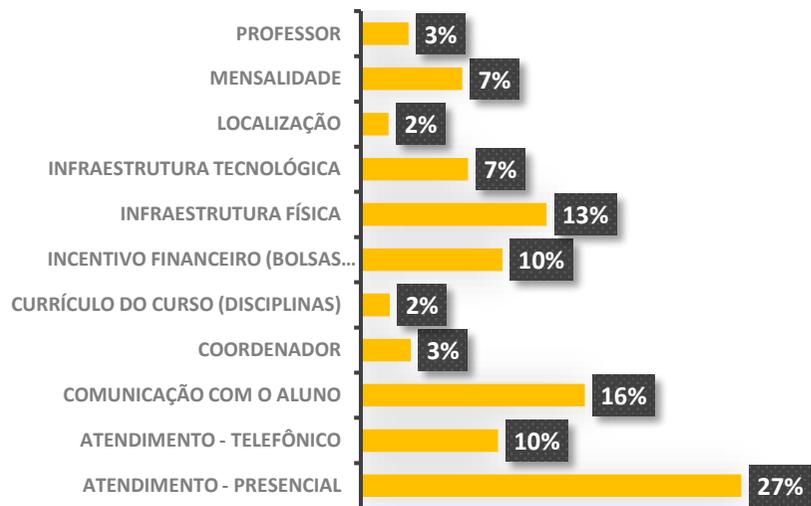




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

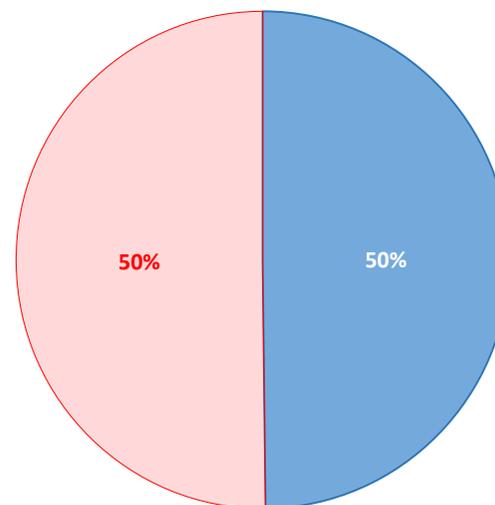
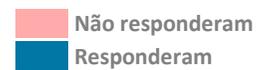
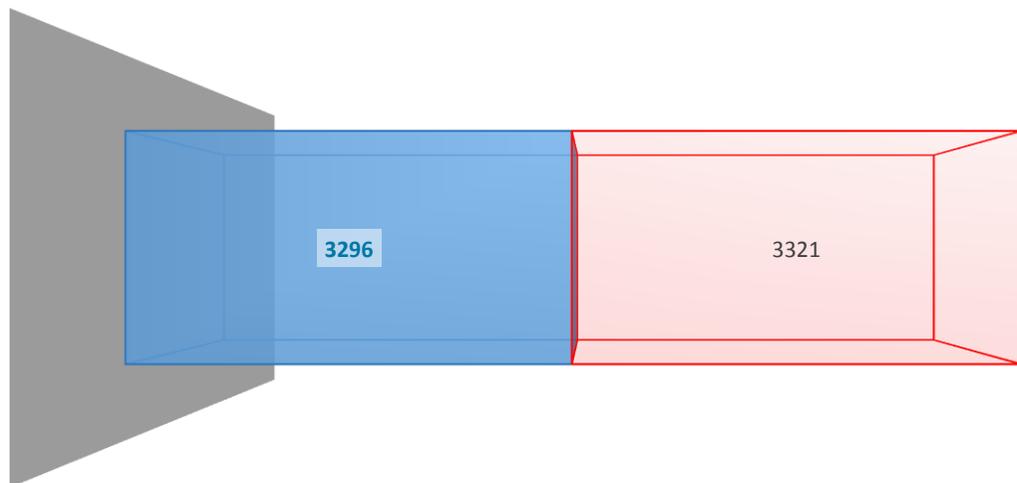


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



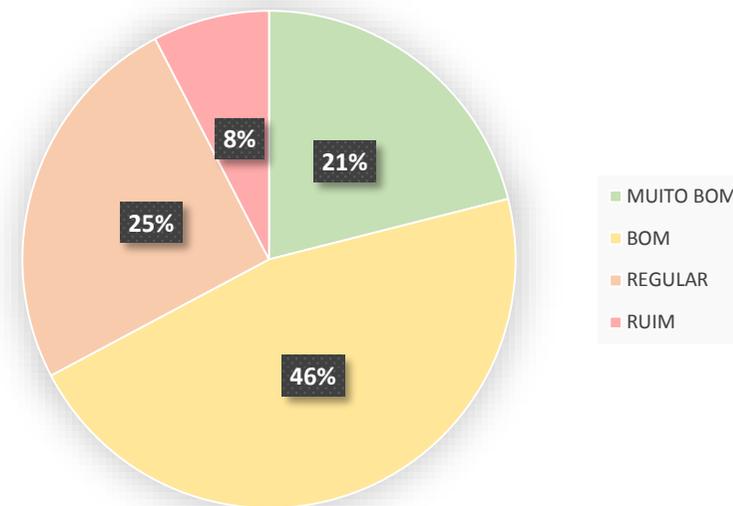
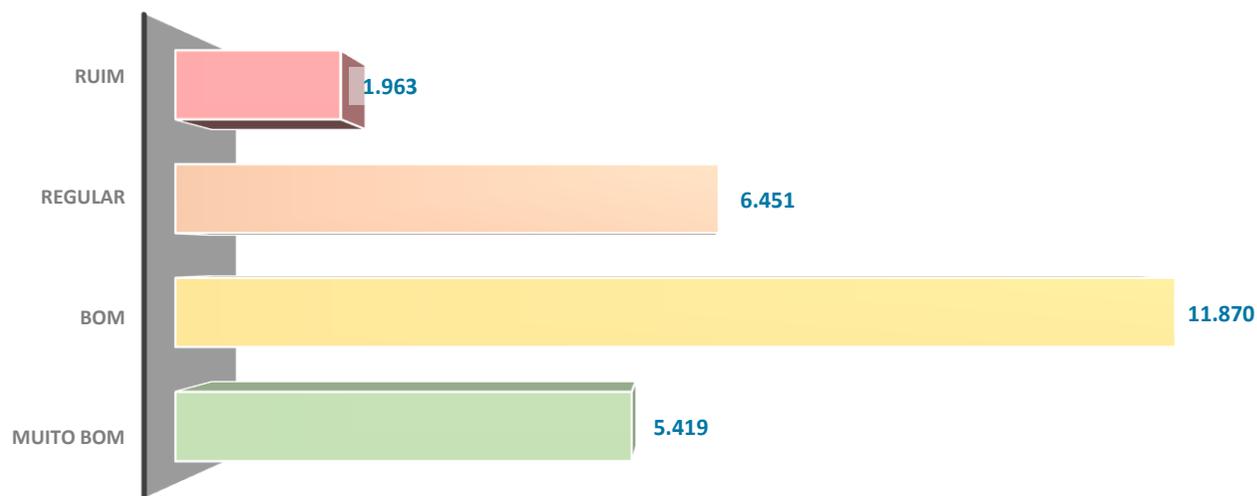


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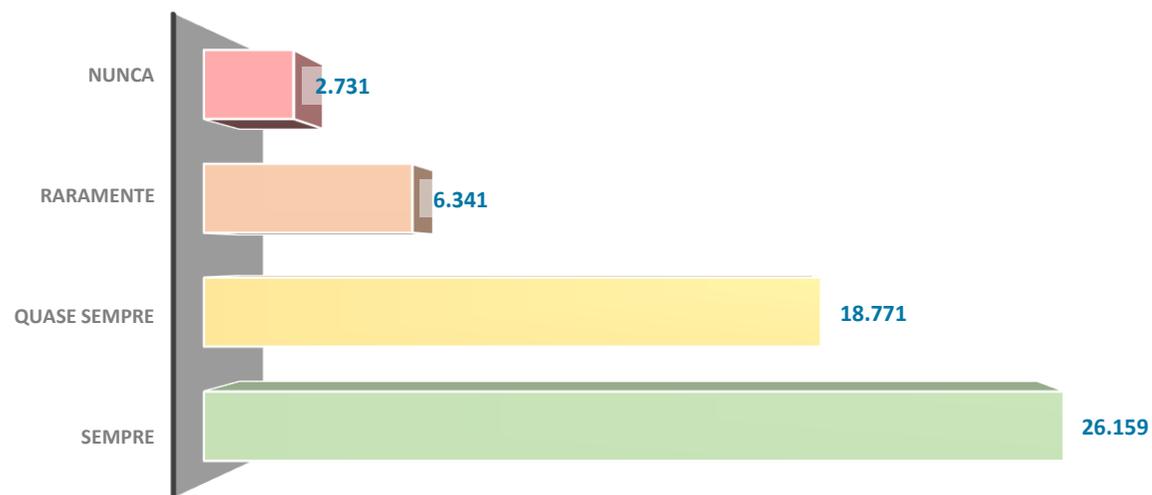
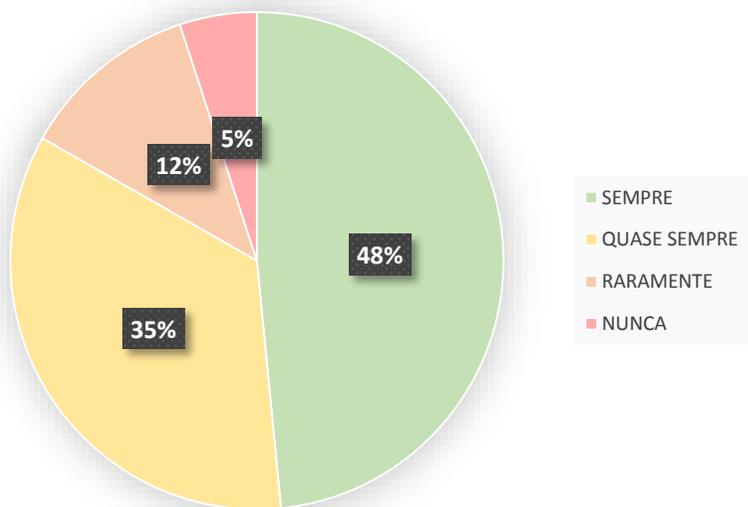




GERAL - Questões Objetivas Qualitativas

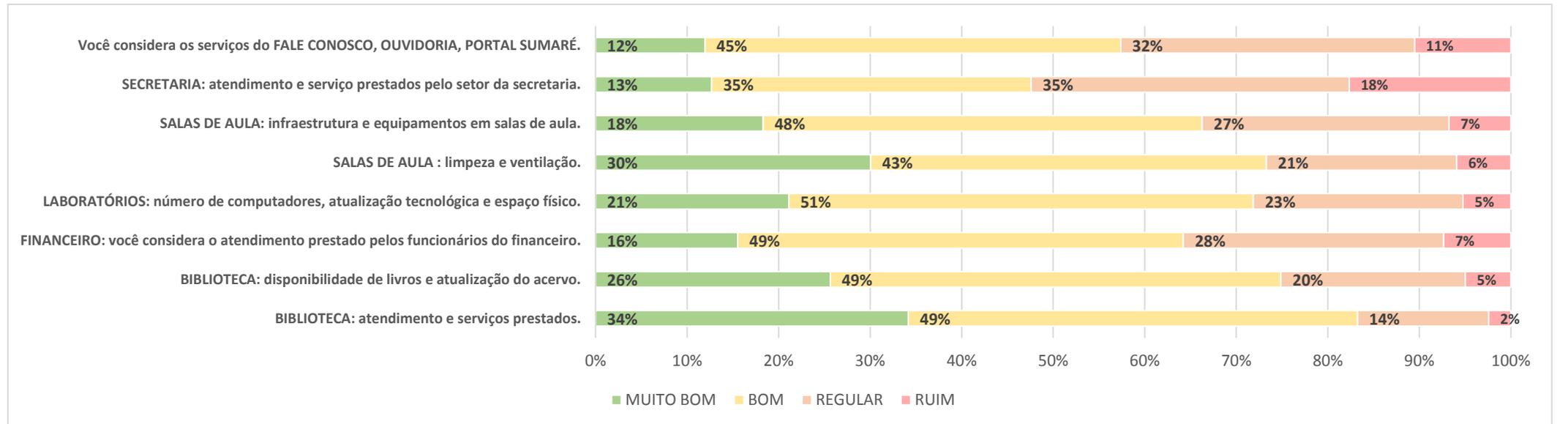


GERAL - Questões Objetivas Periodicidade



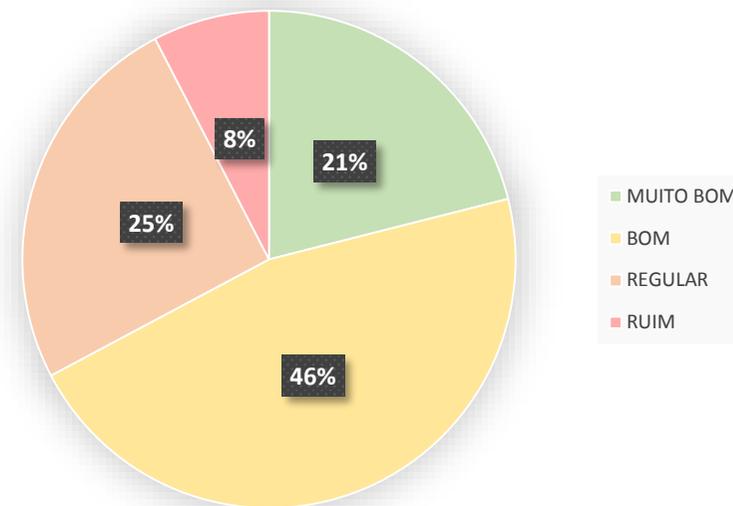
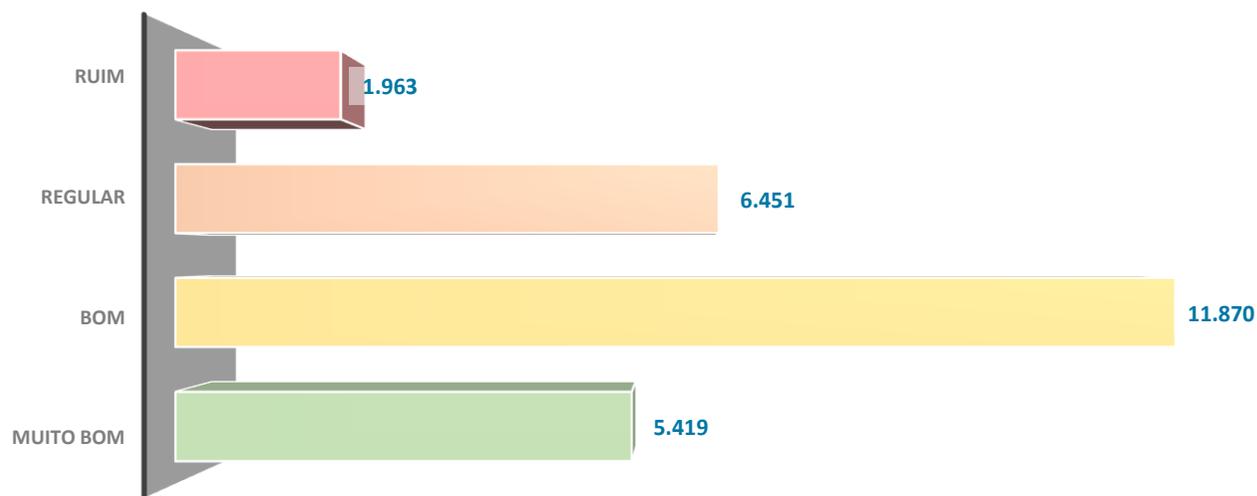


Questões Objetivas

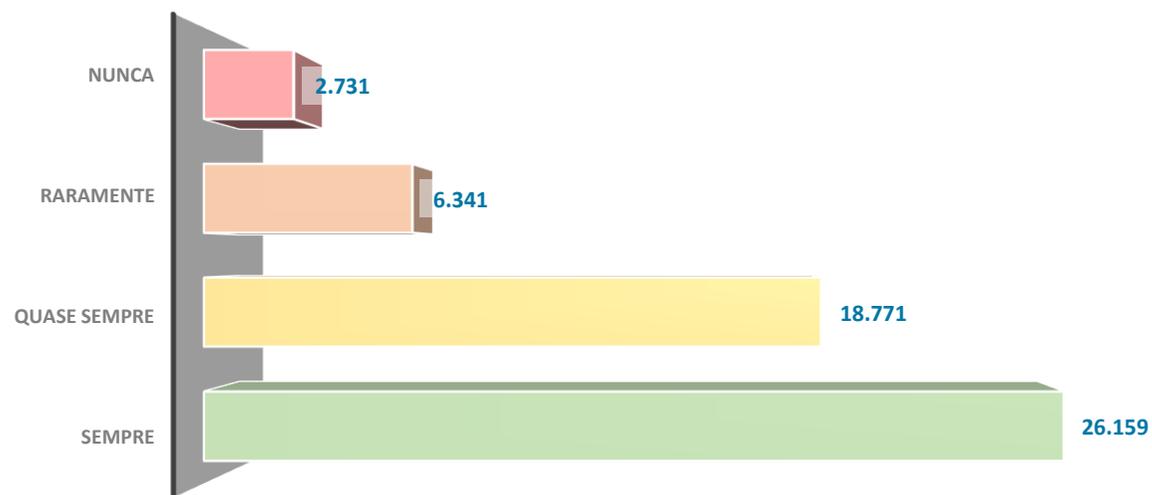
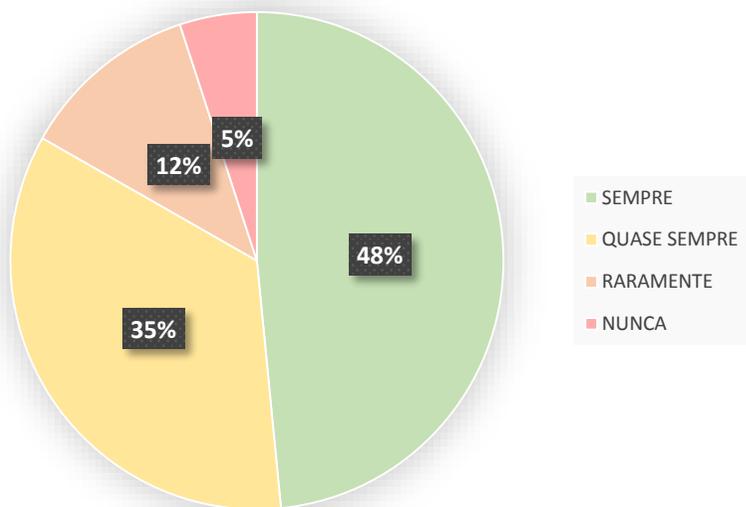




GERAL - Questões Objetivas Qualitativas

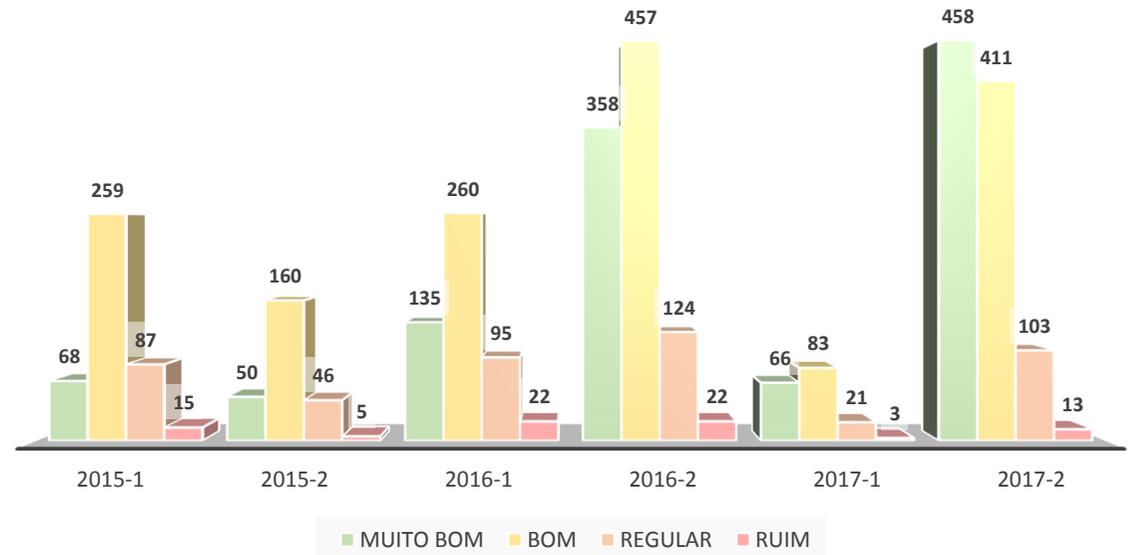
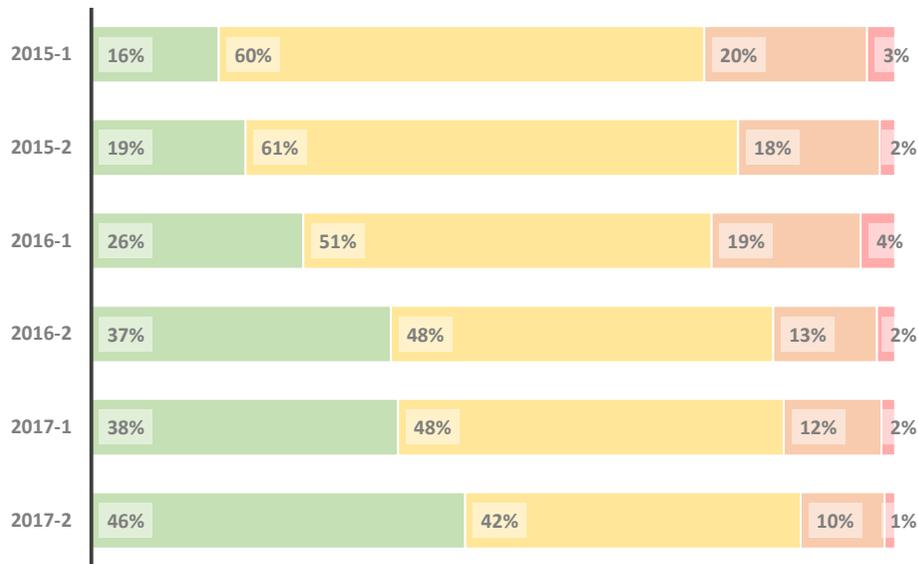
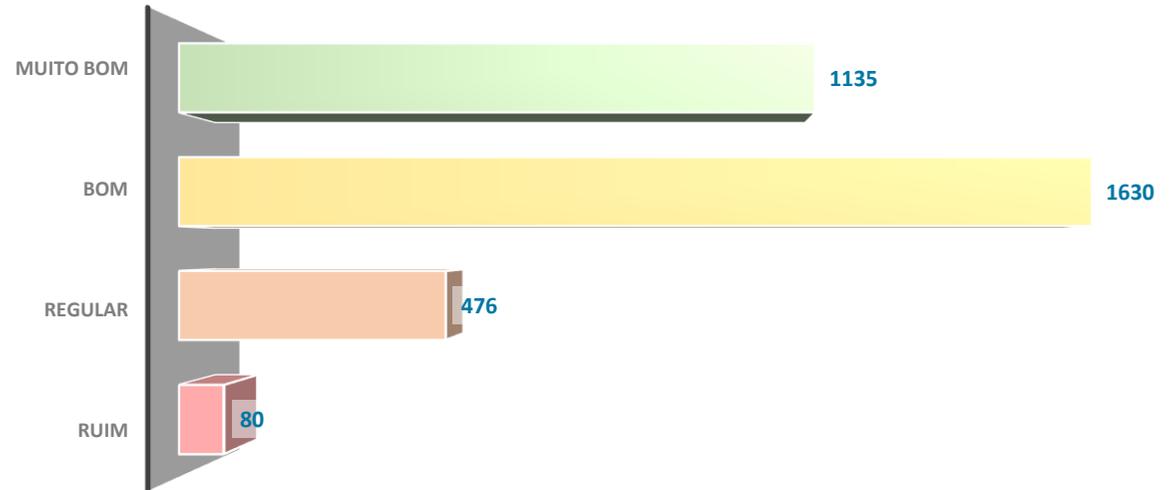
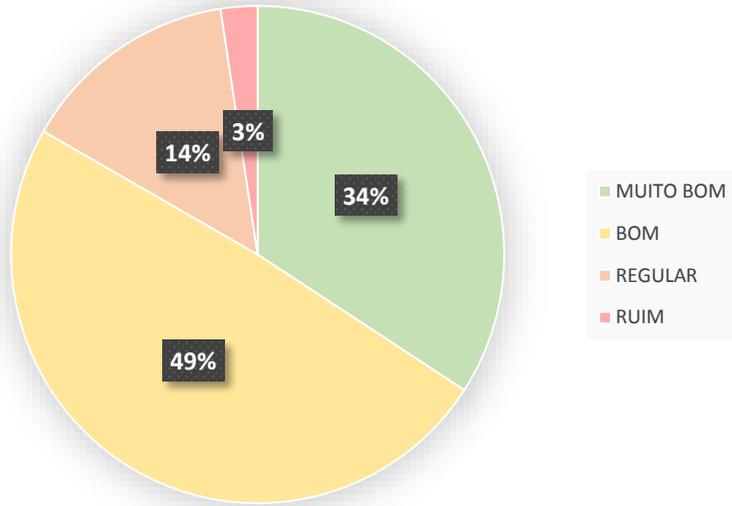


GERAL - Questões Objetivas Periodicidade



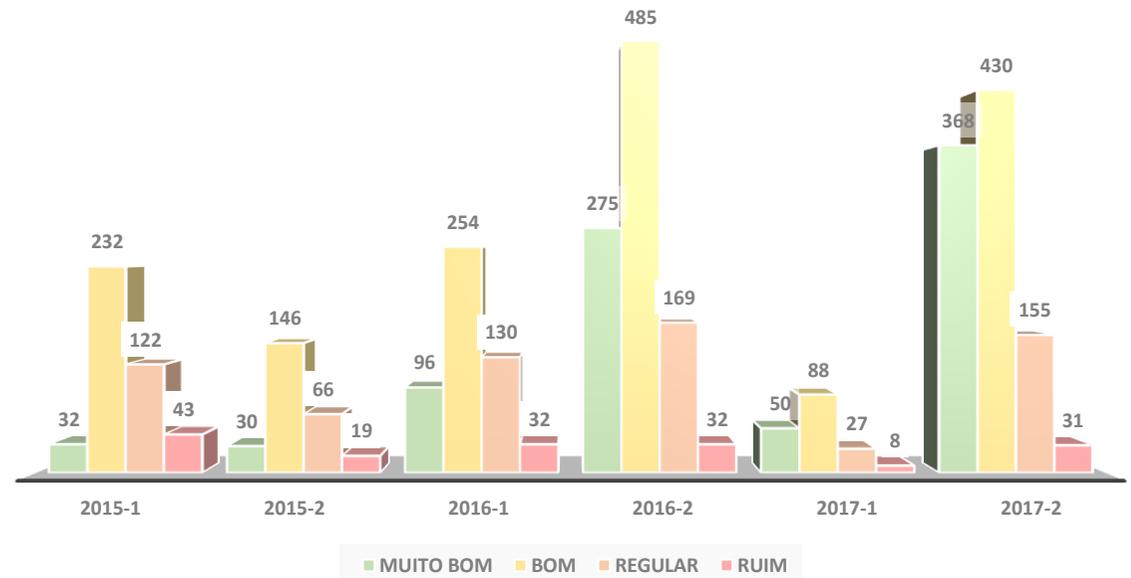
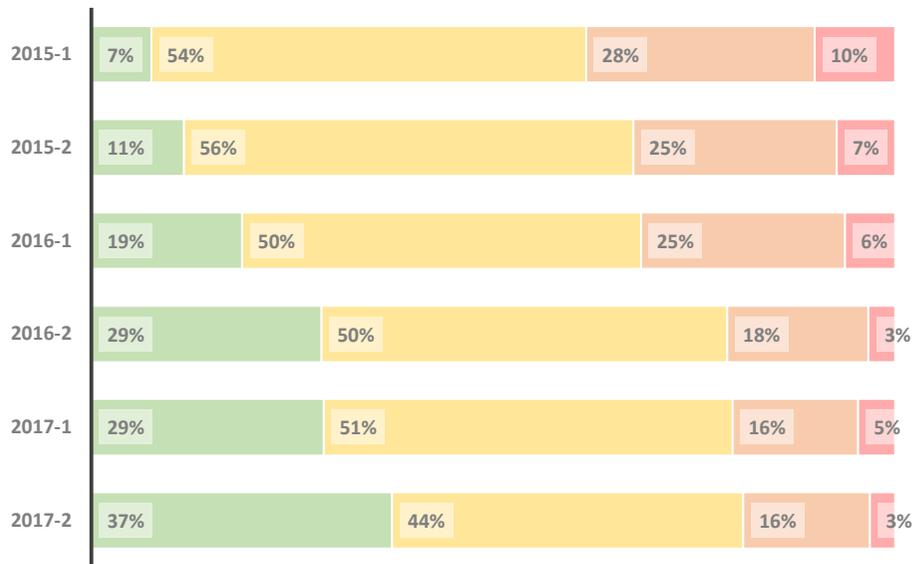
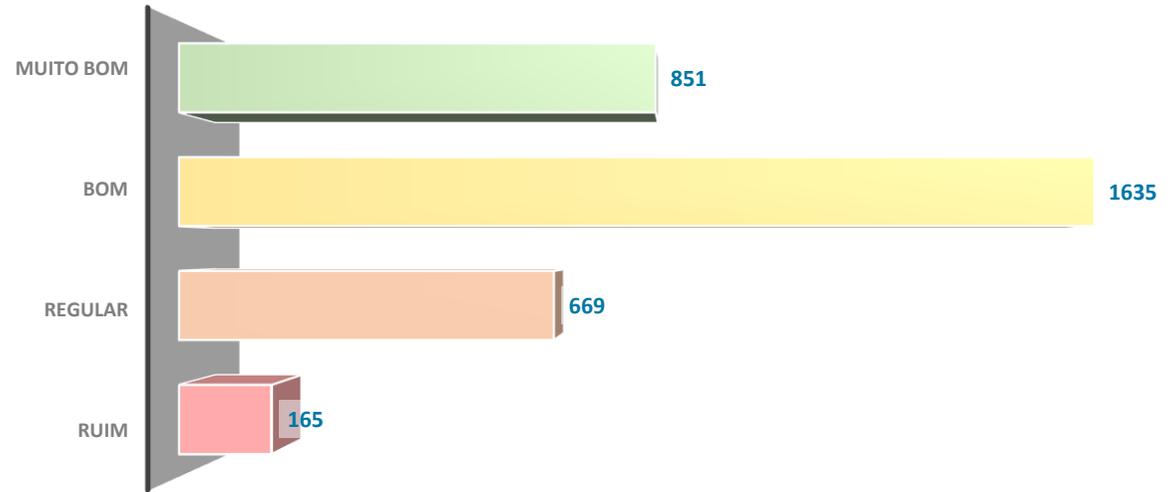
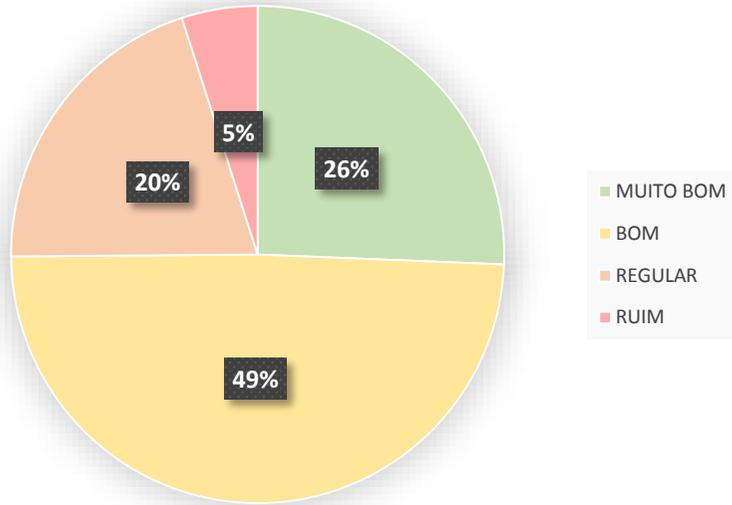


BIBLIOTECA: atendimento e serviços prestados.



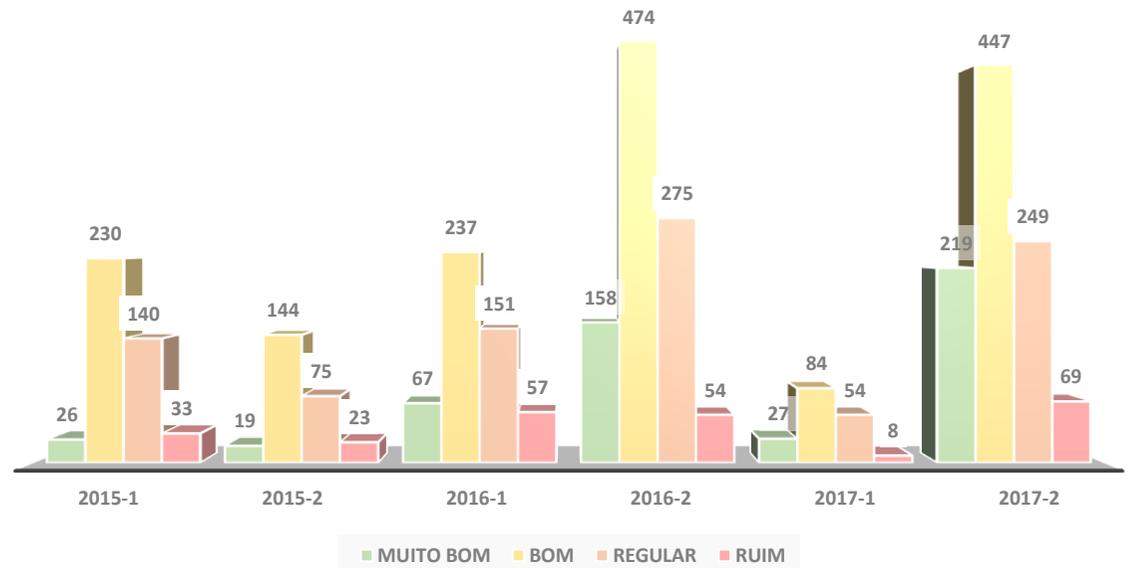
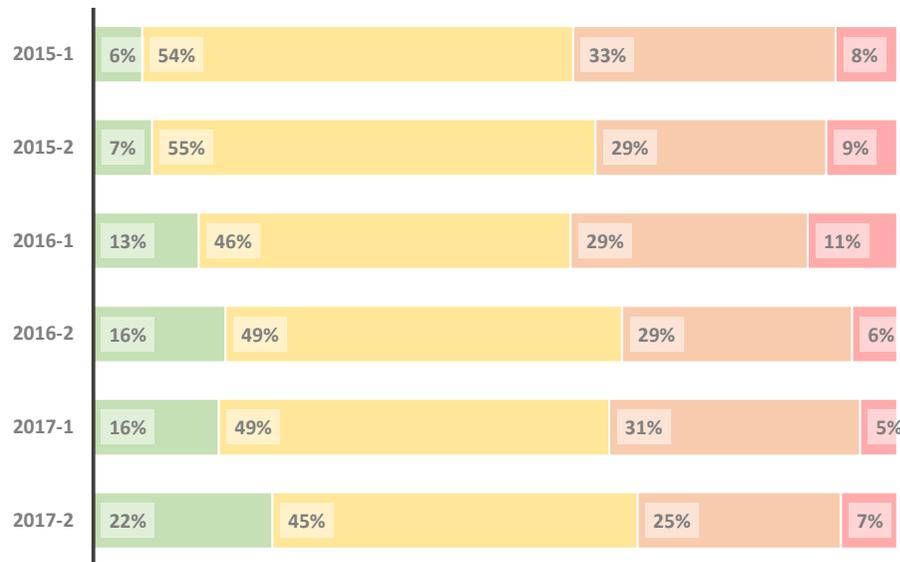
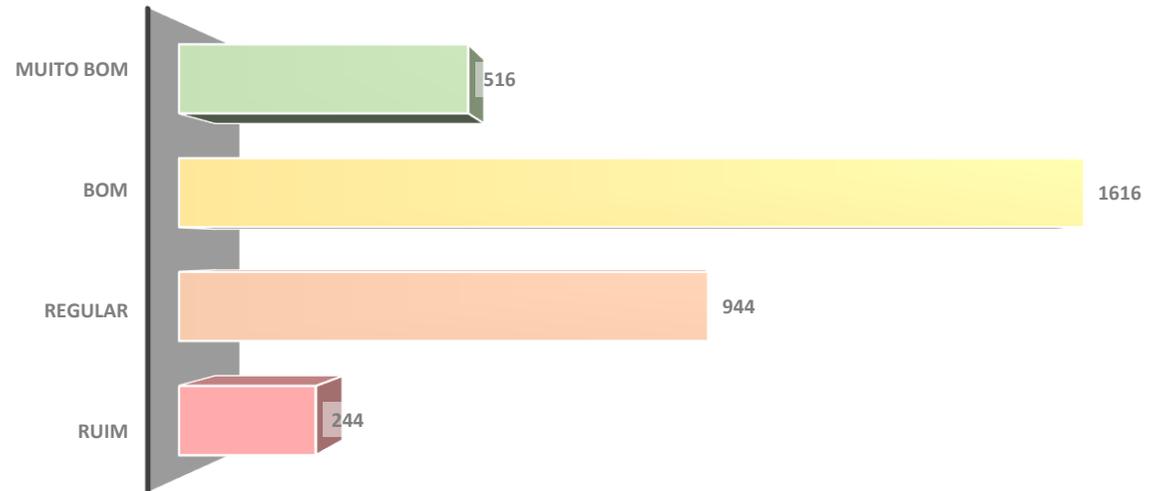
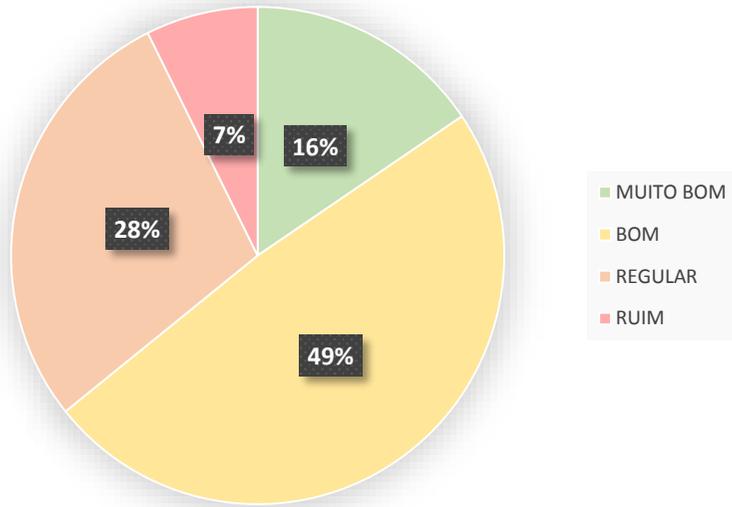


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



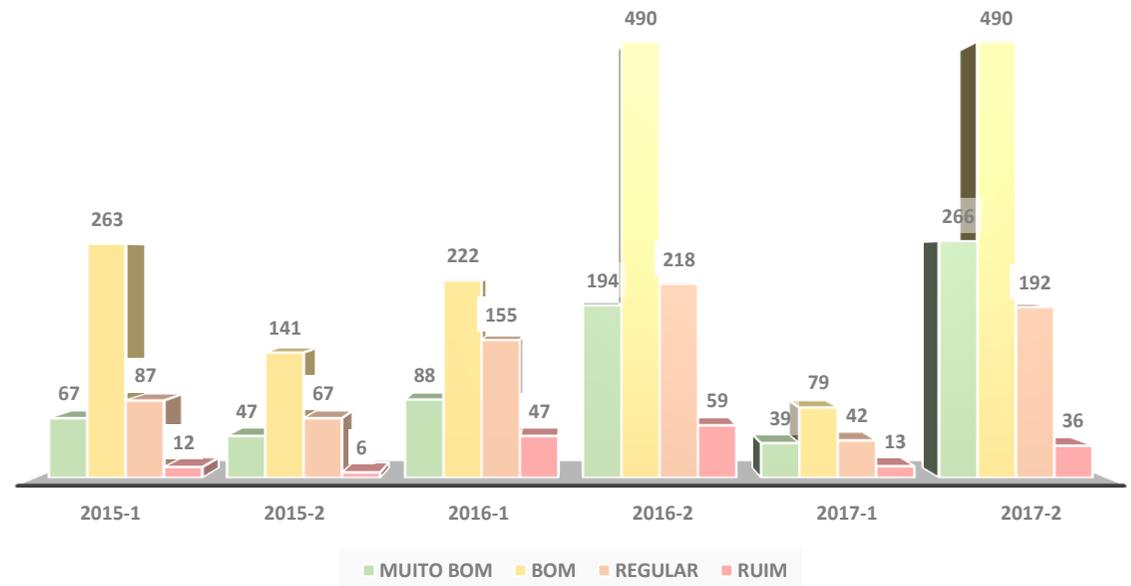
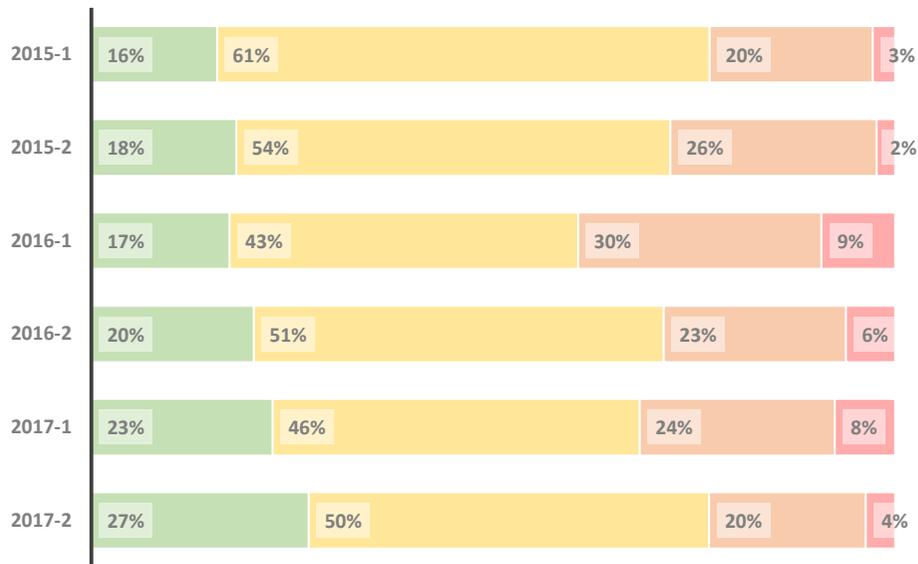
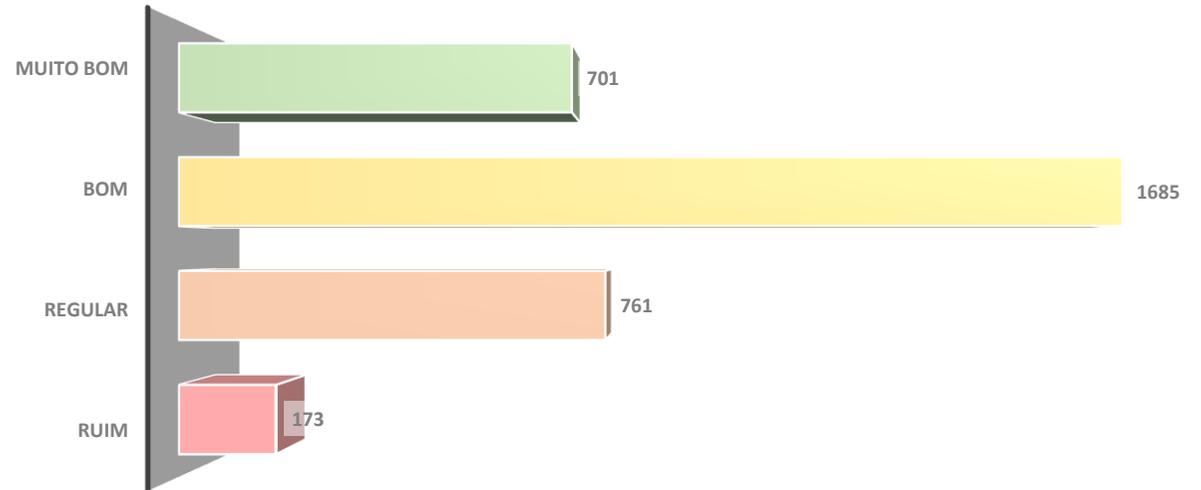
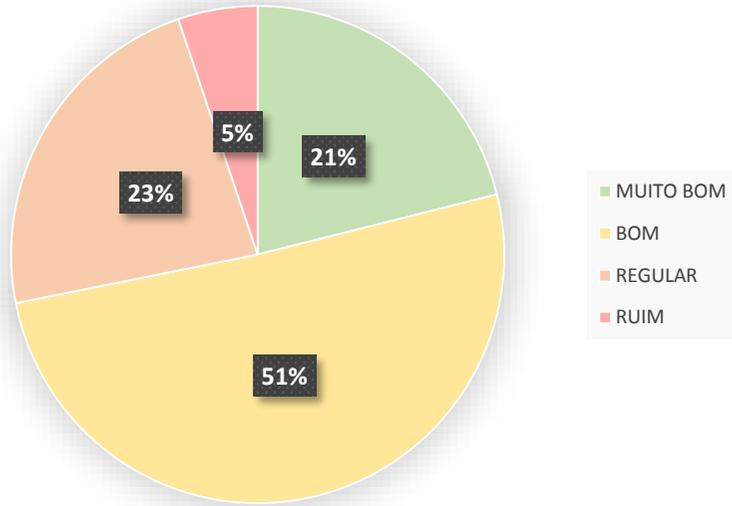


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



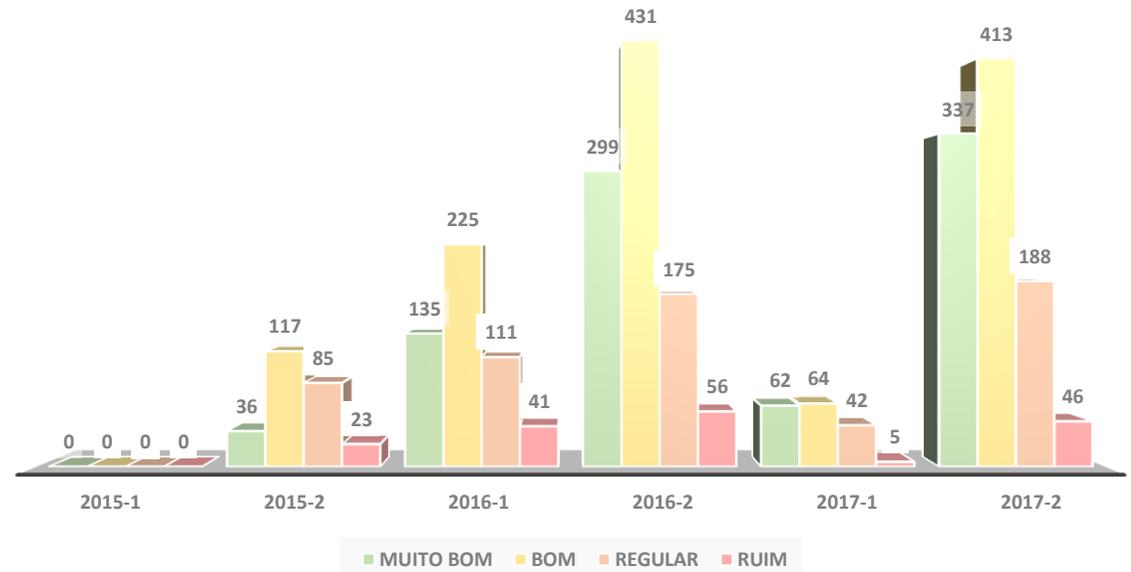
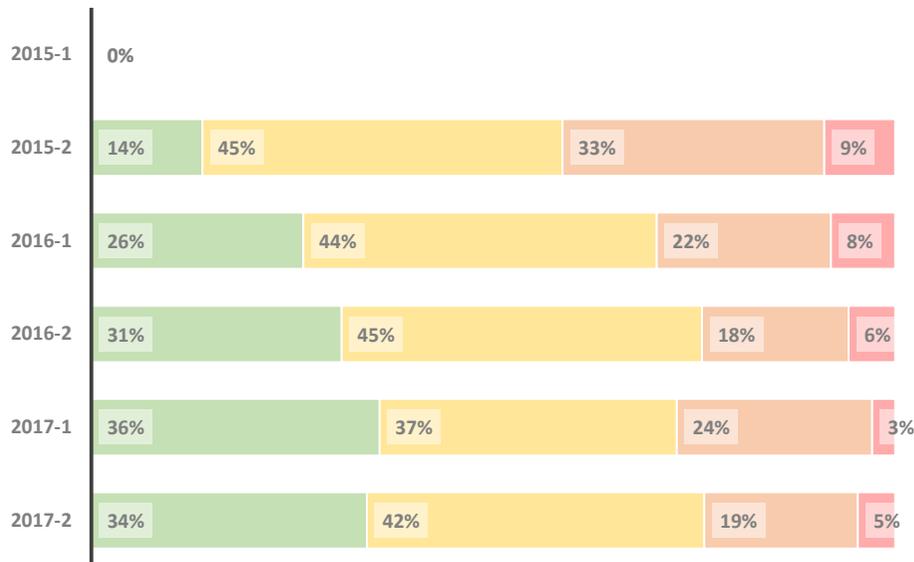
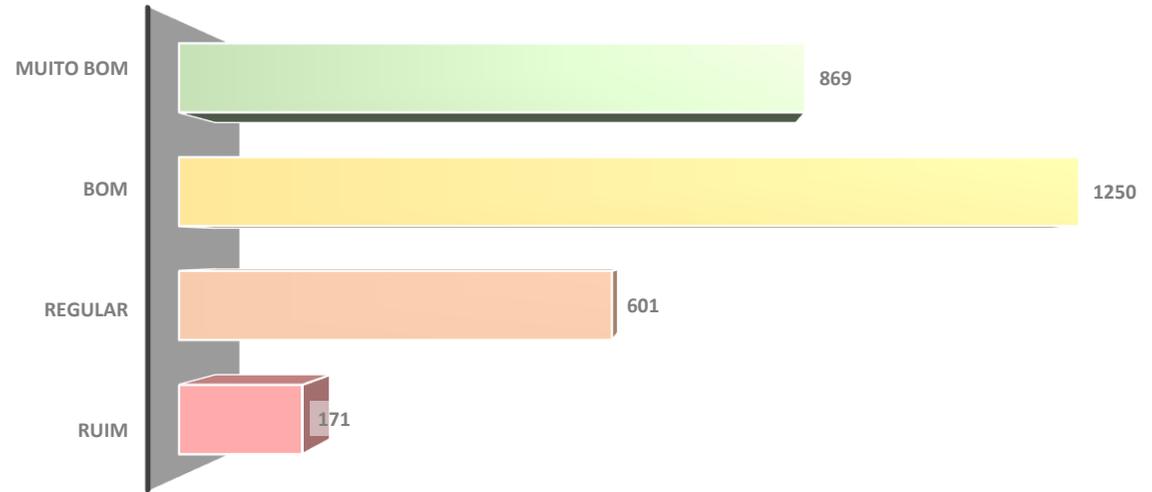
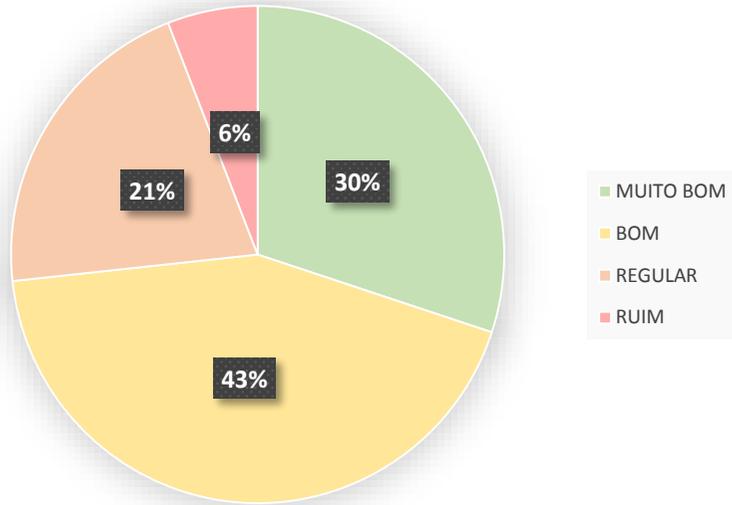


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



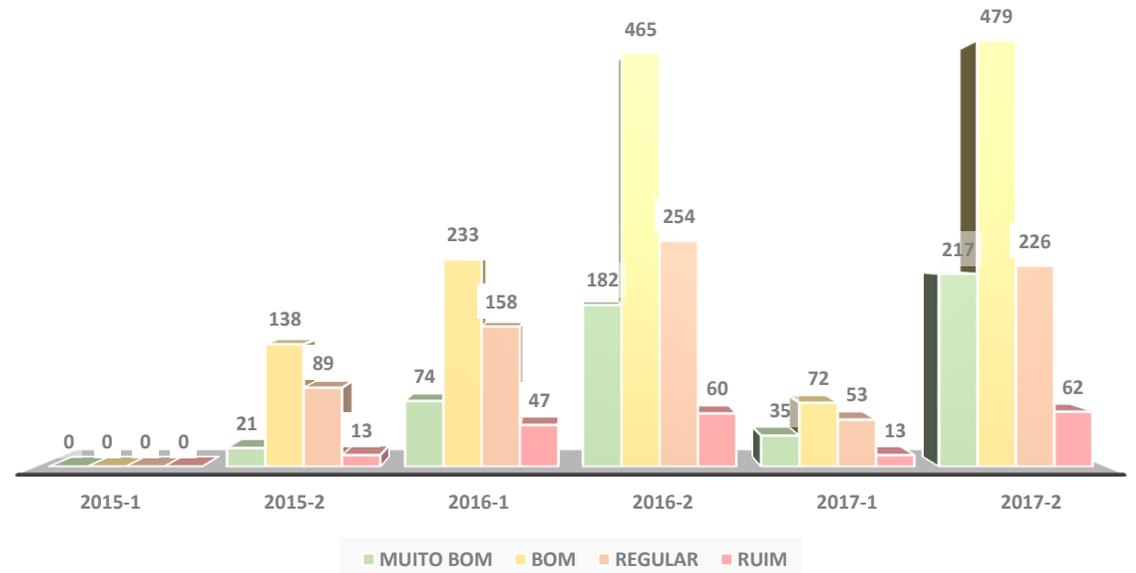
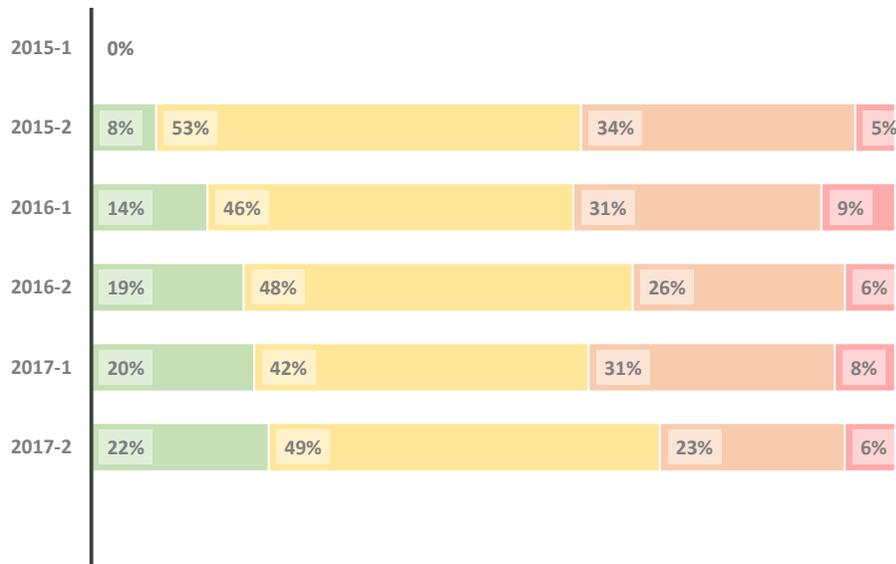
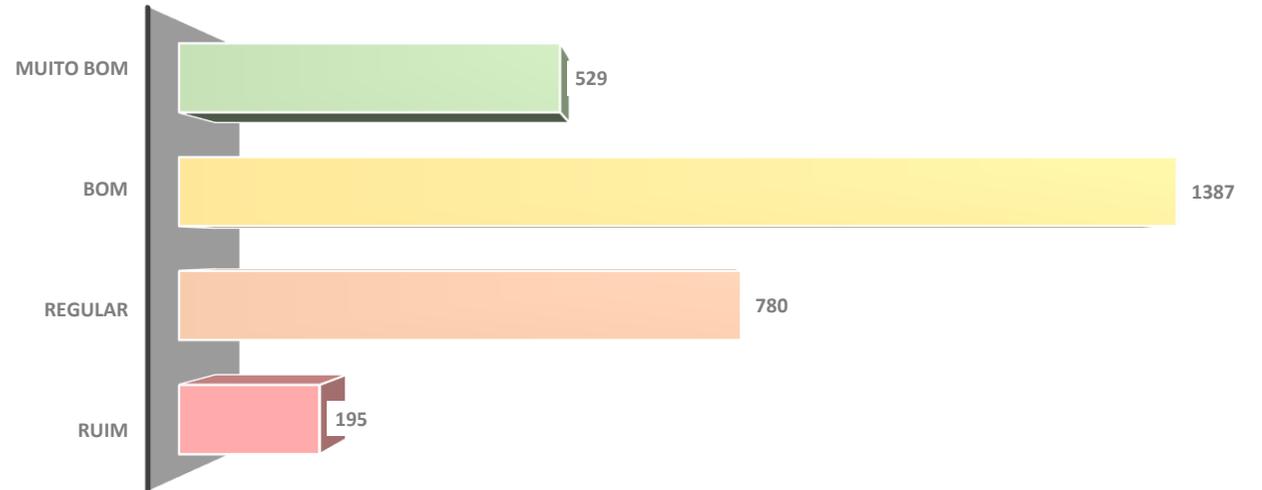
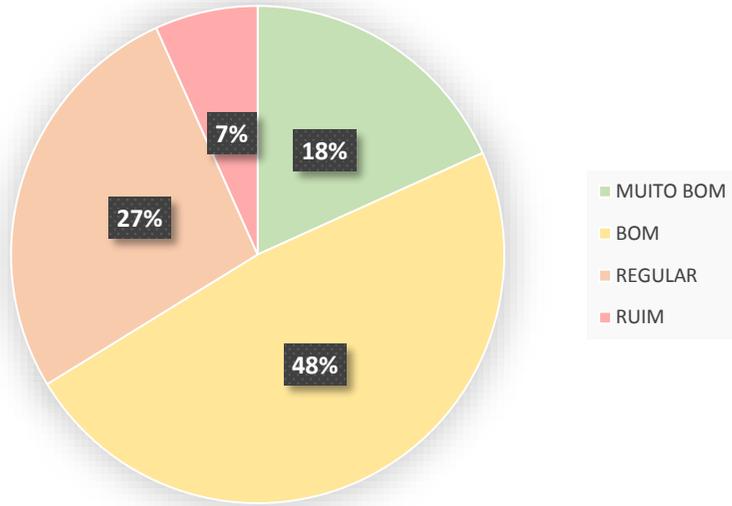


SALAS DE AULA : limpeza e ventilação.



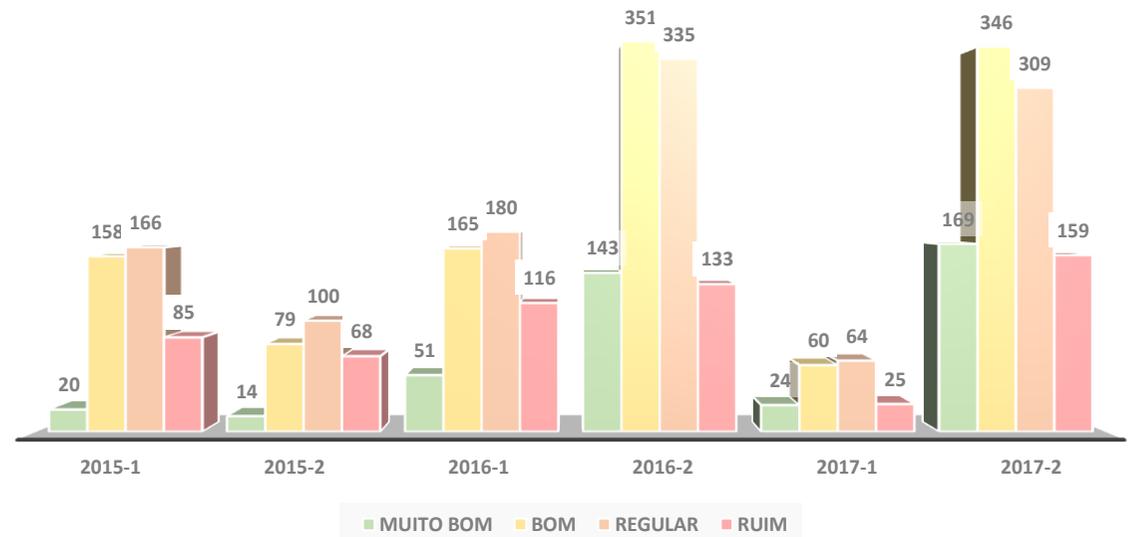
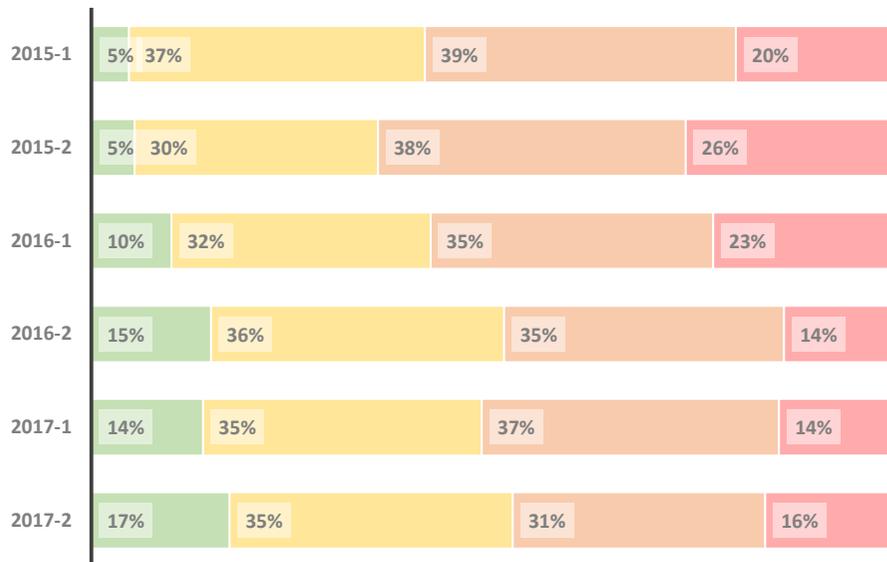
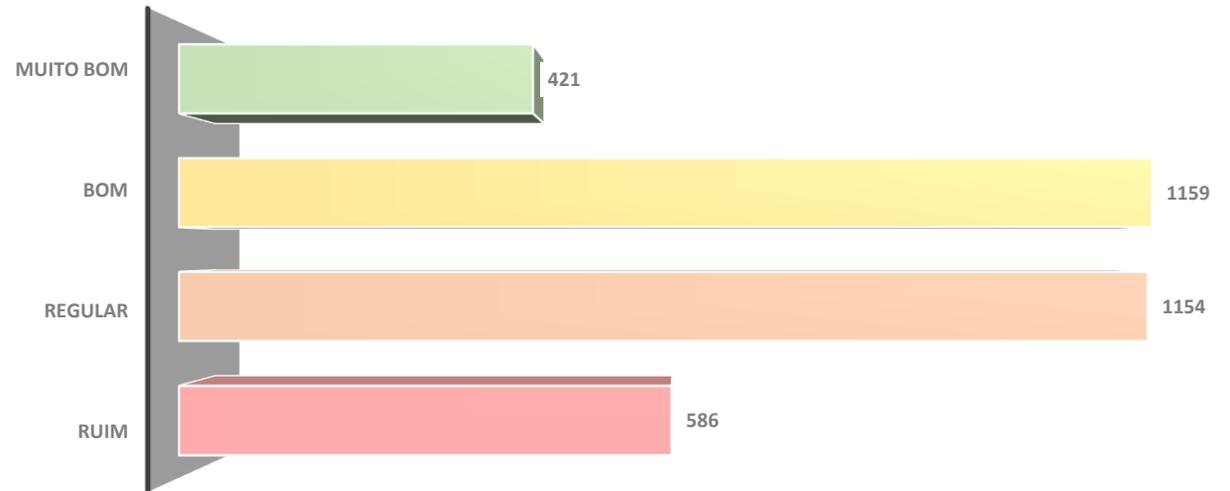
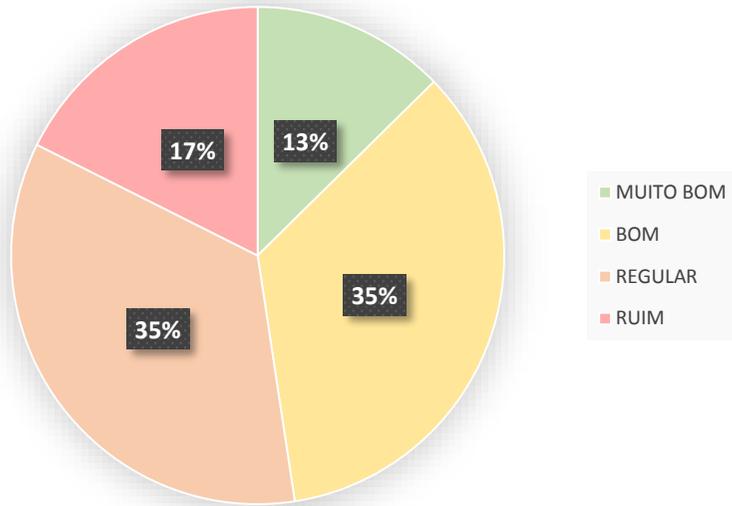


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



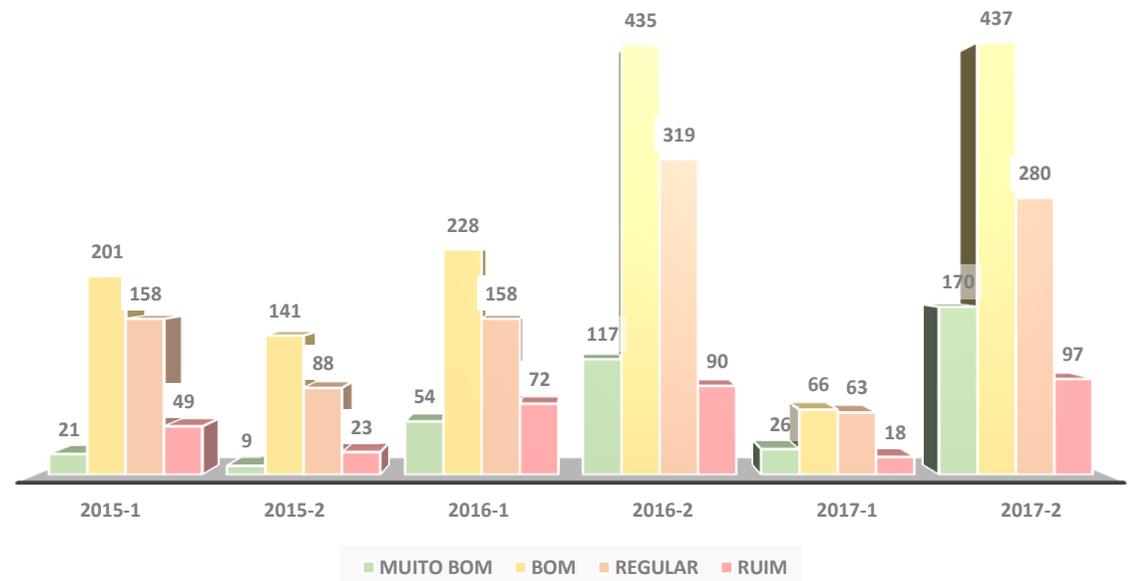
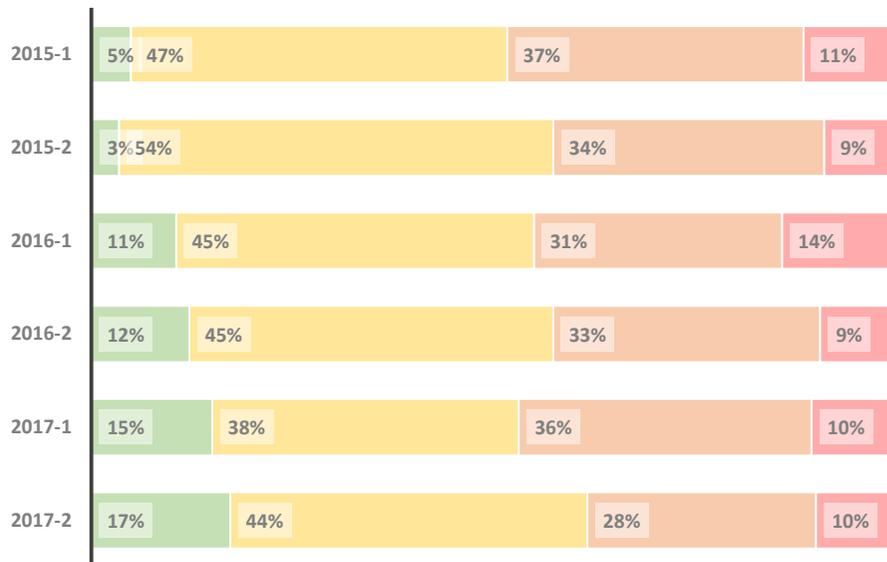
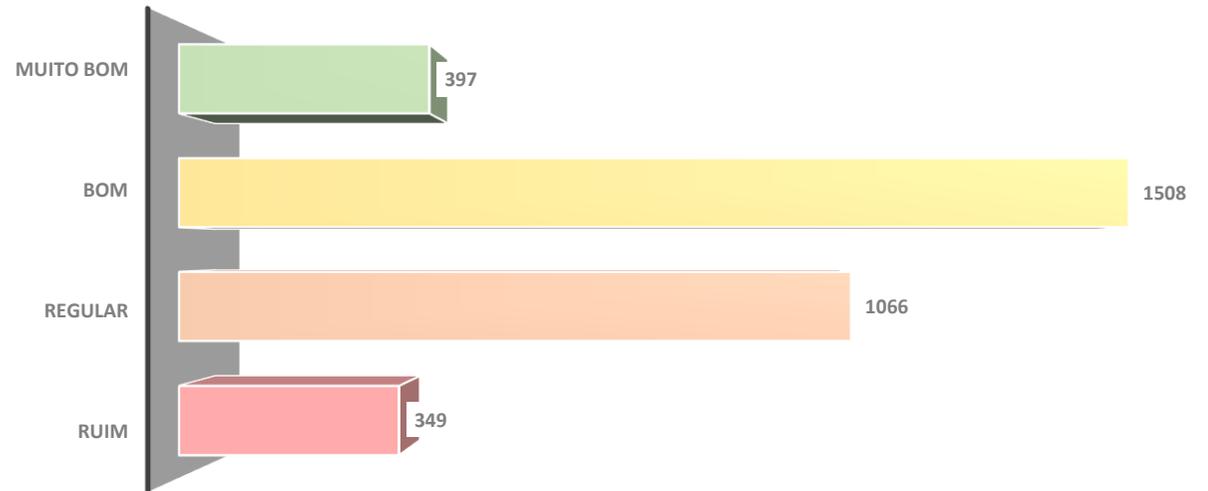
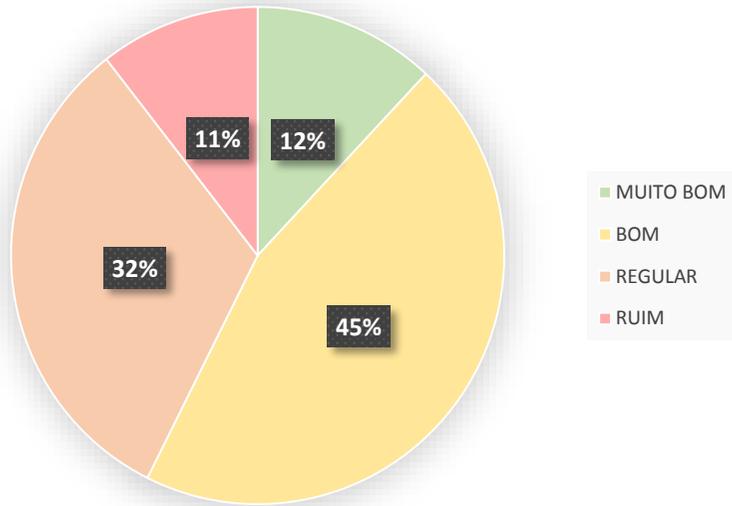


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



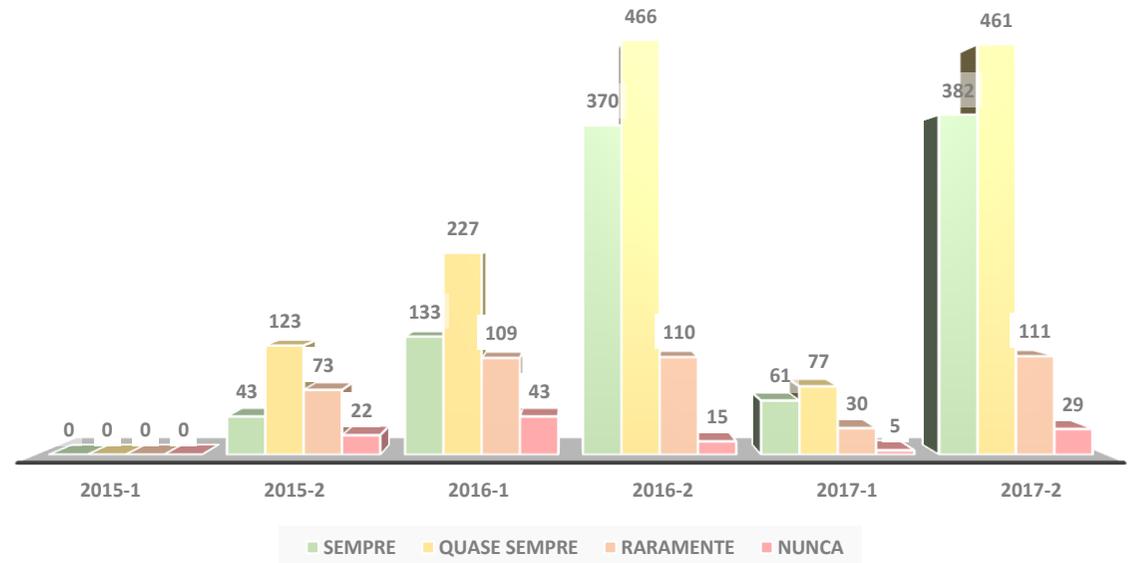
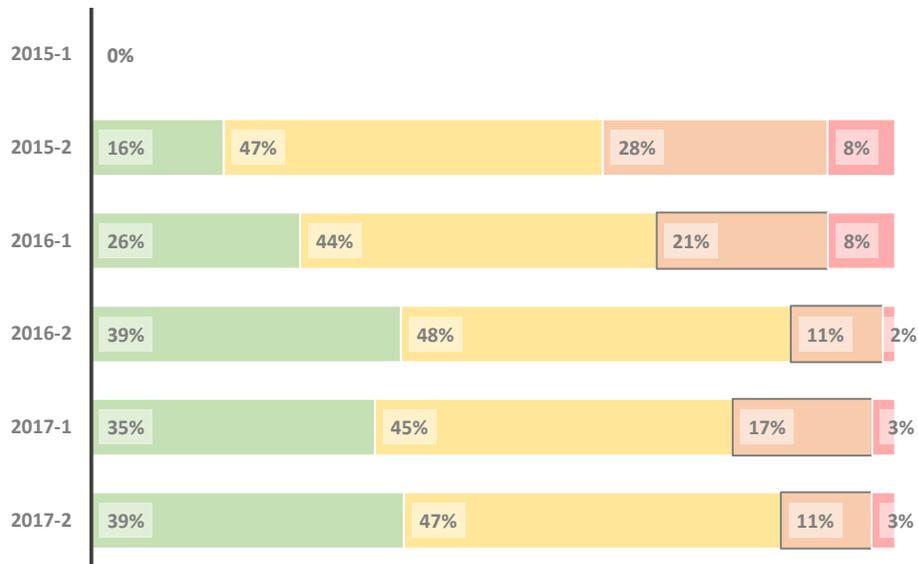
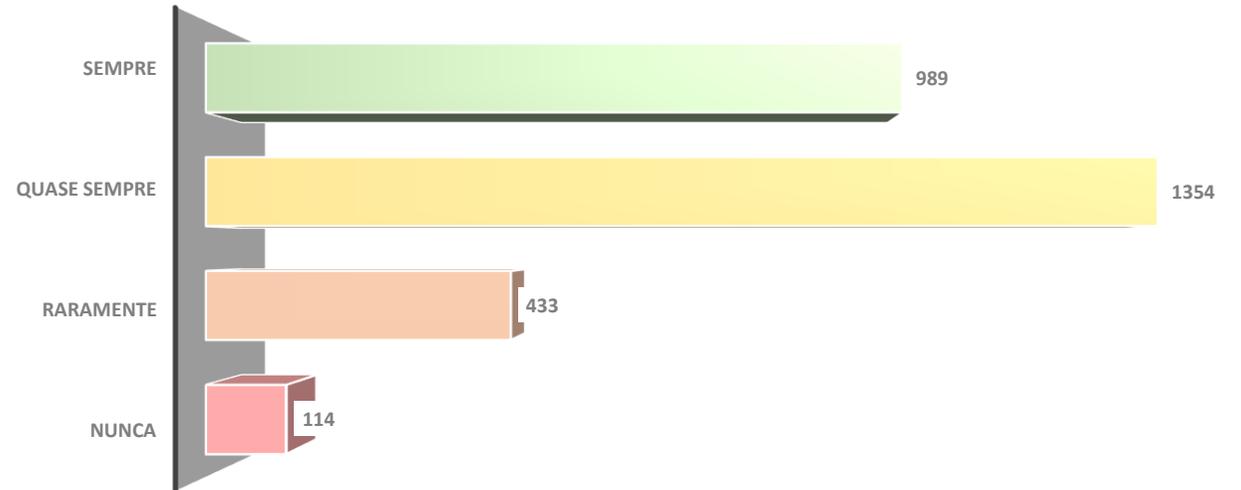
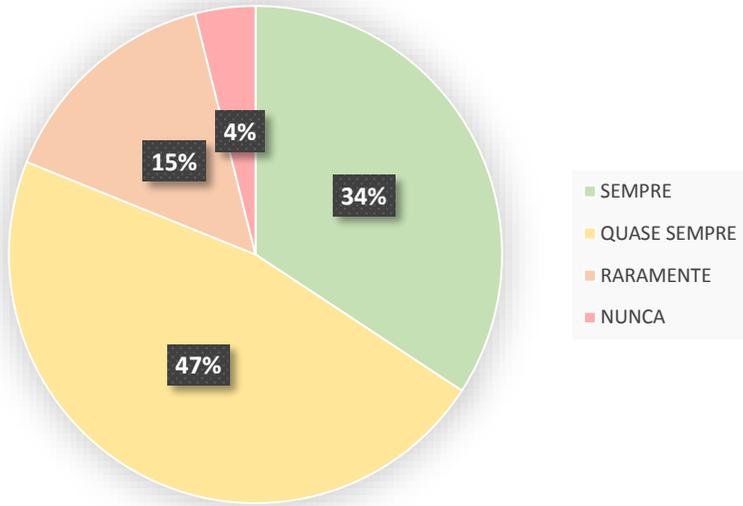


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



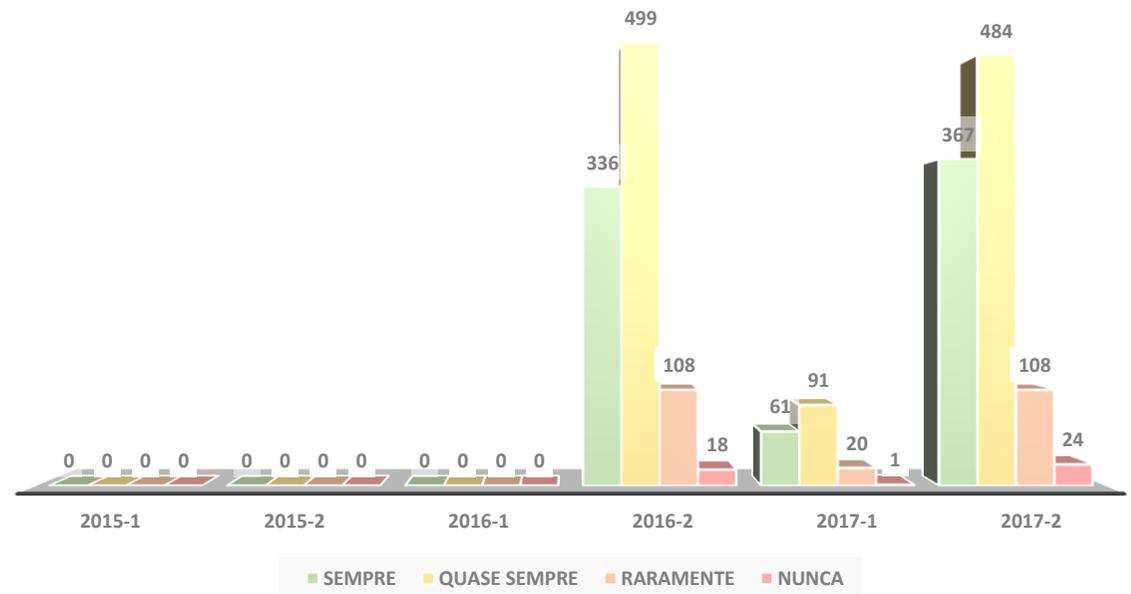
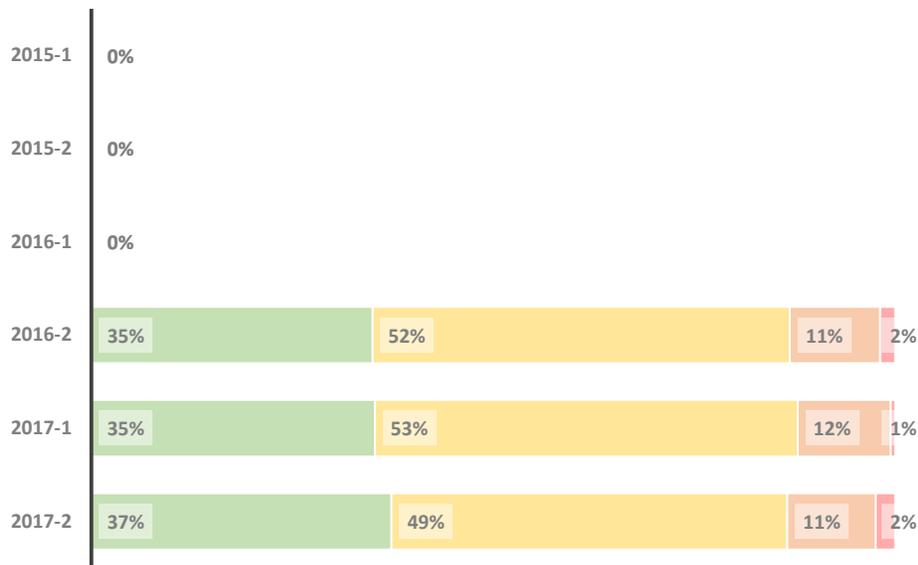
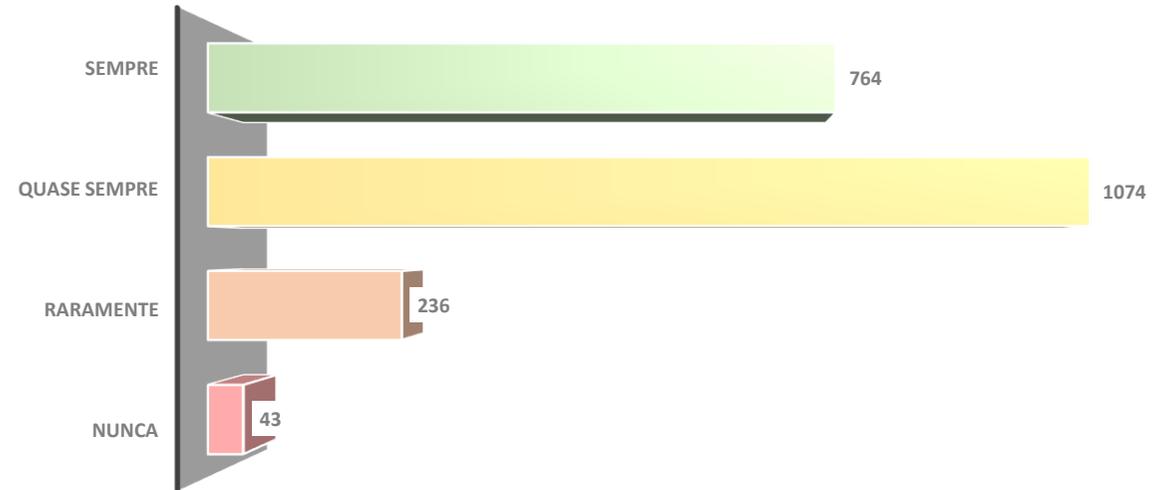
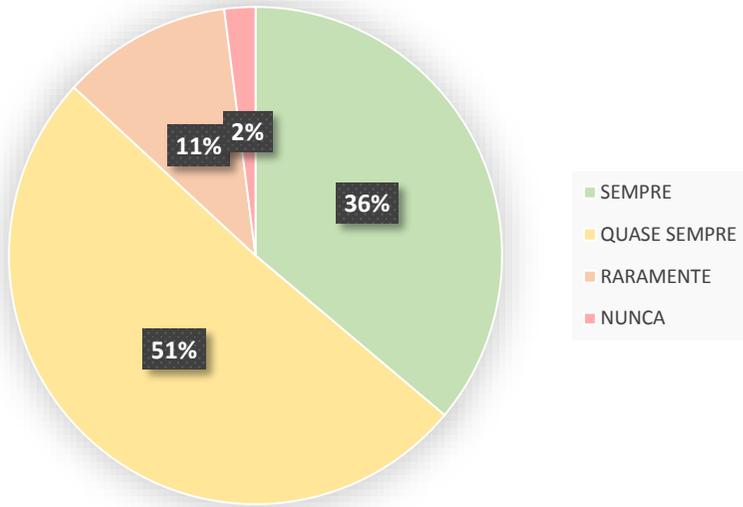


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



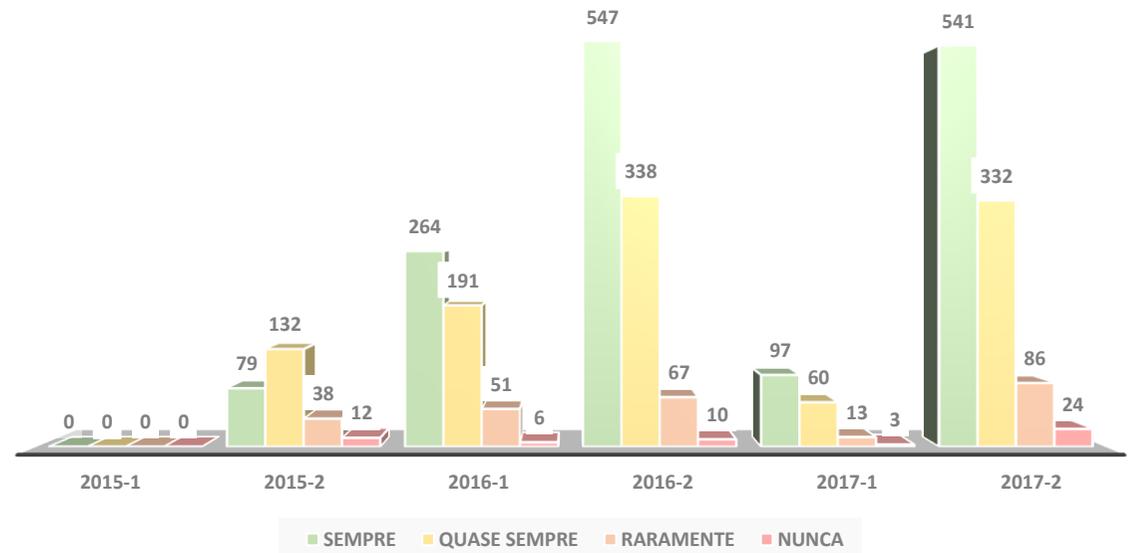
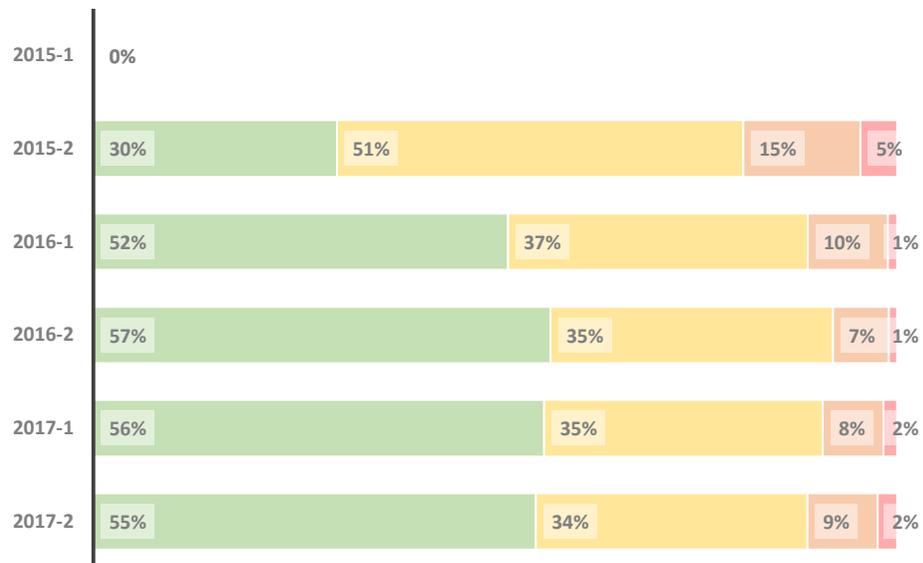
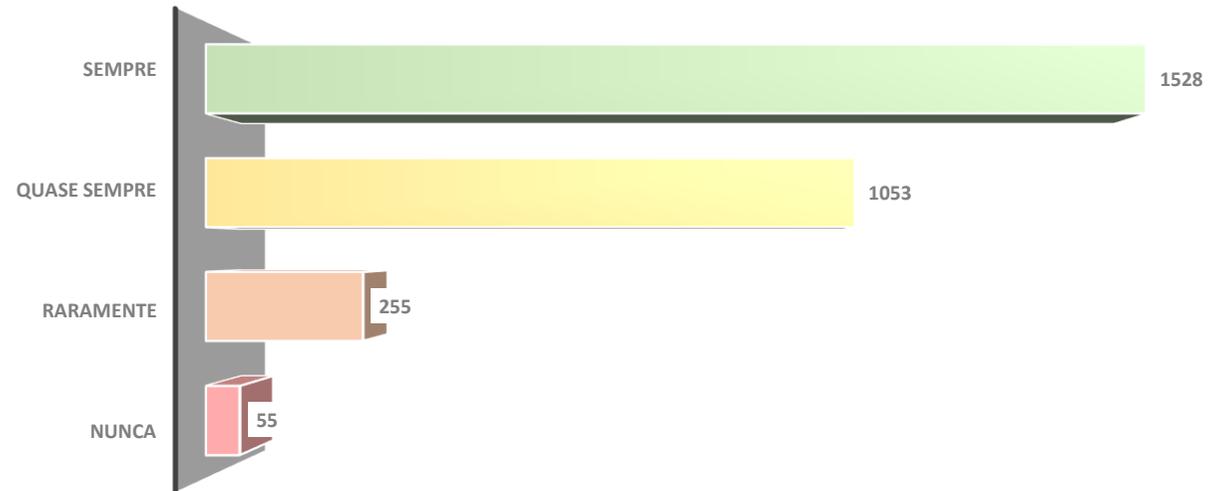
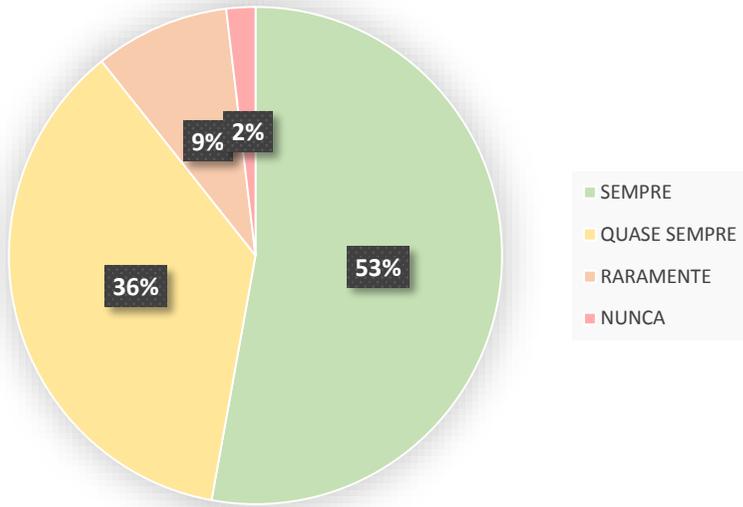


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



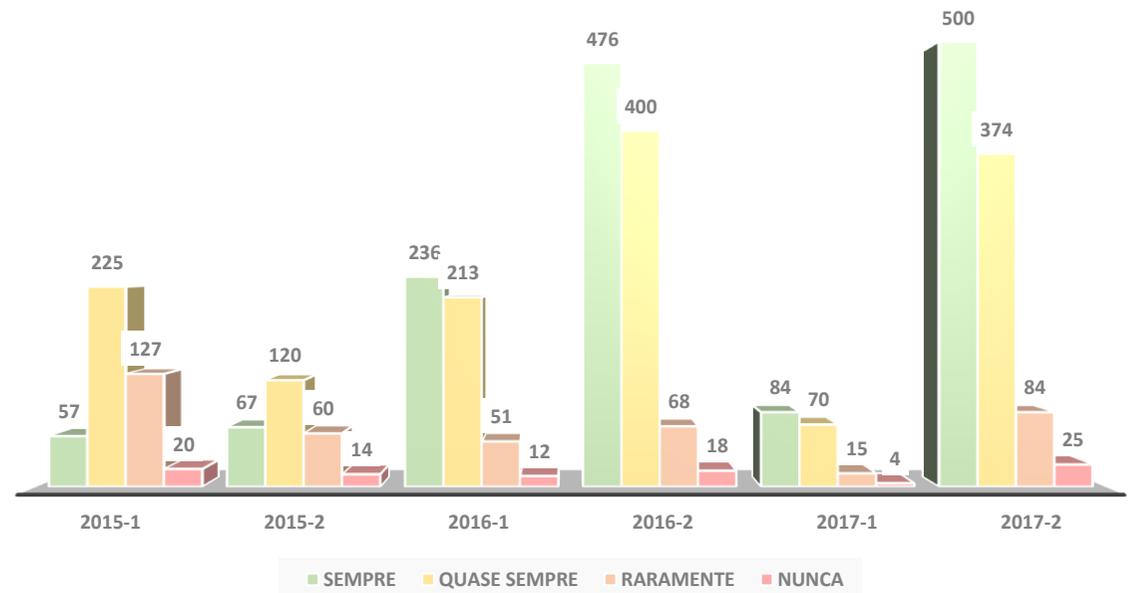
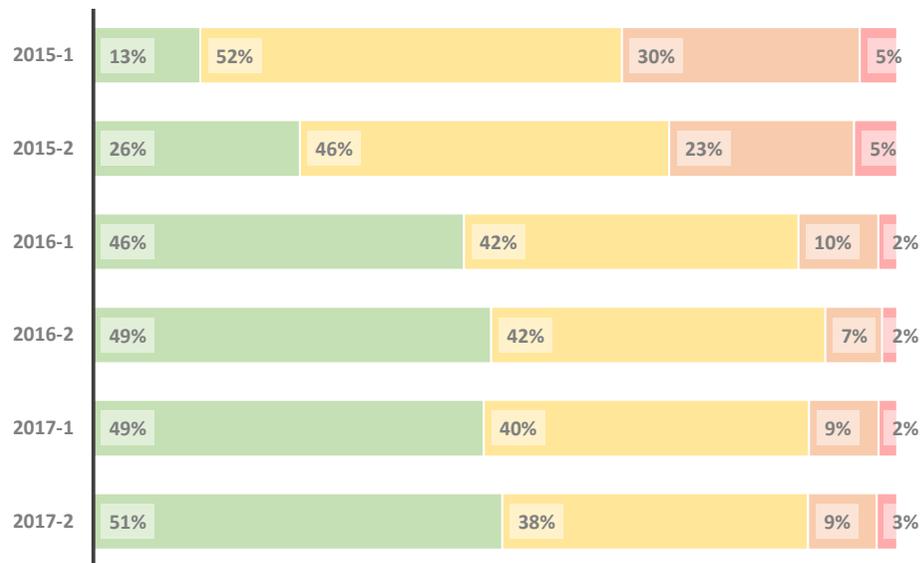
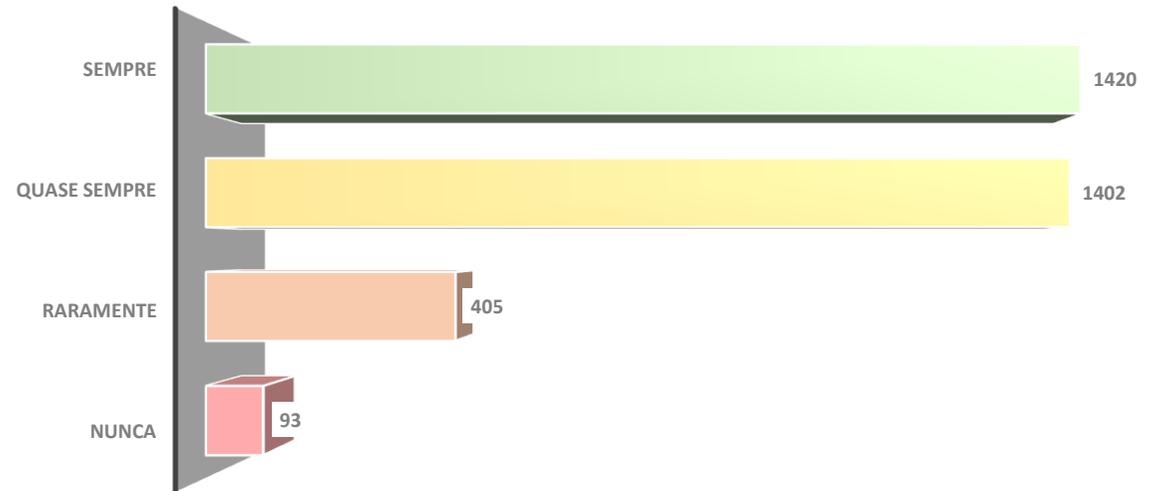
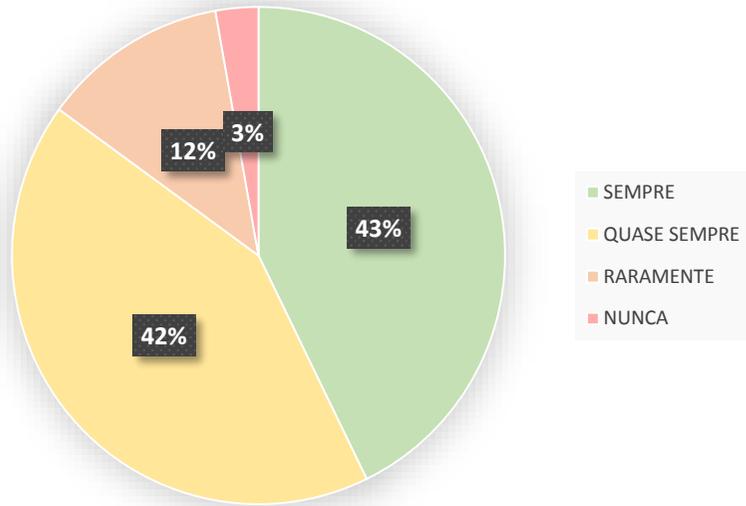


O COORDENADOR: é acessível ao aluno?



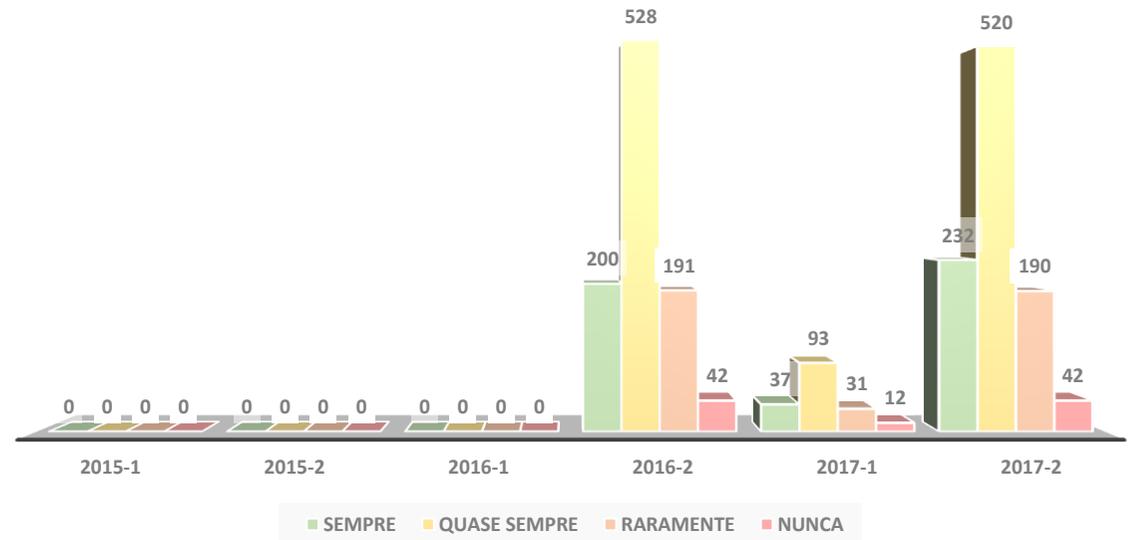
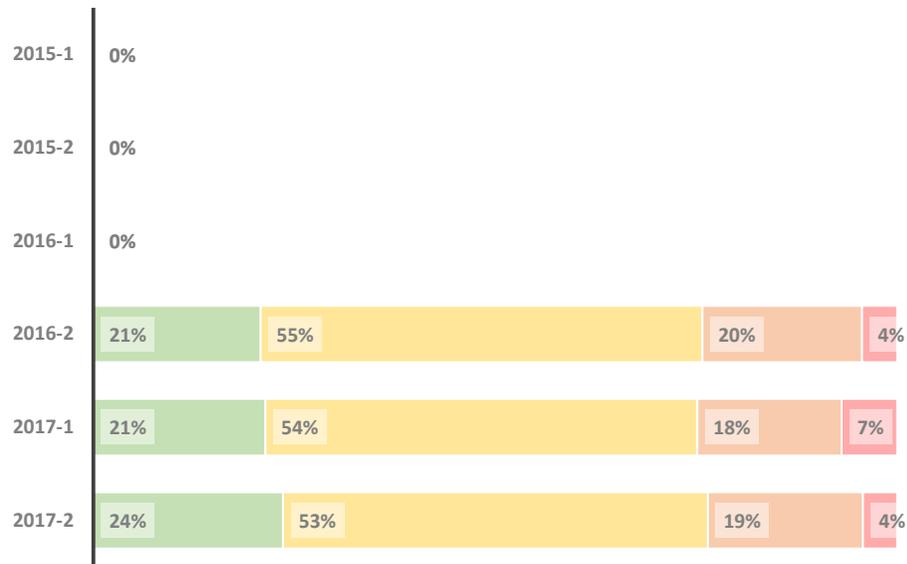
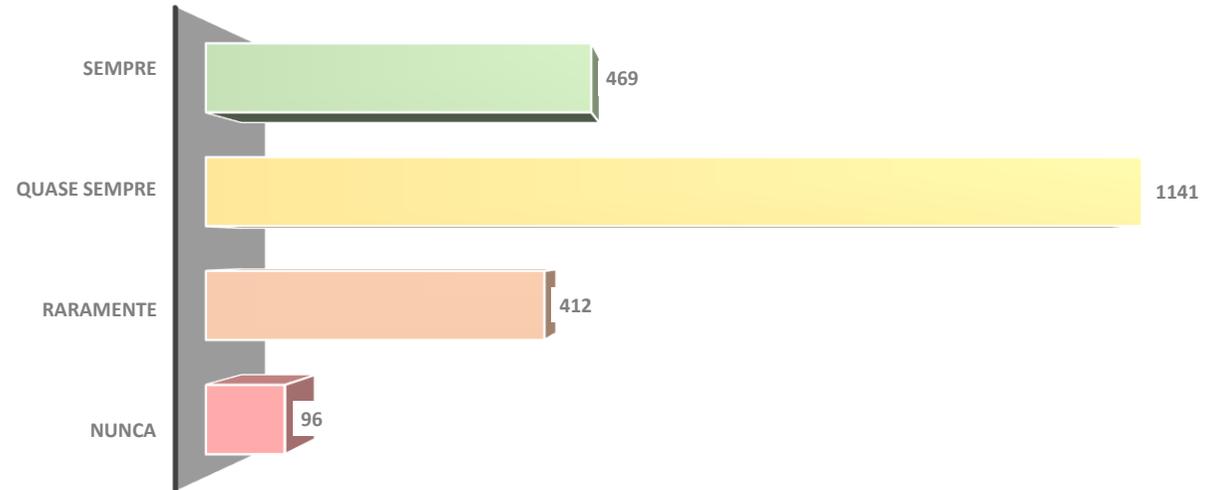
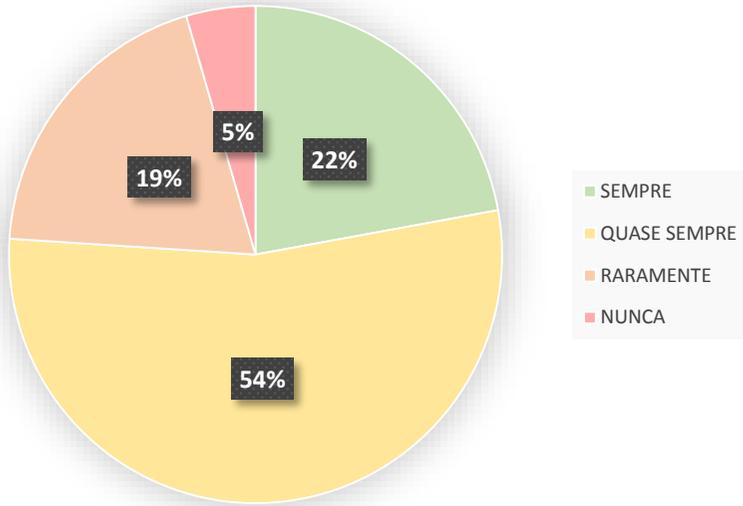


O COORDENADOR: é acessível ao aluno?



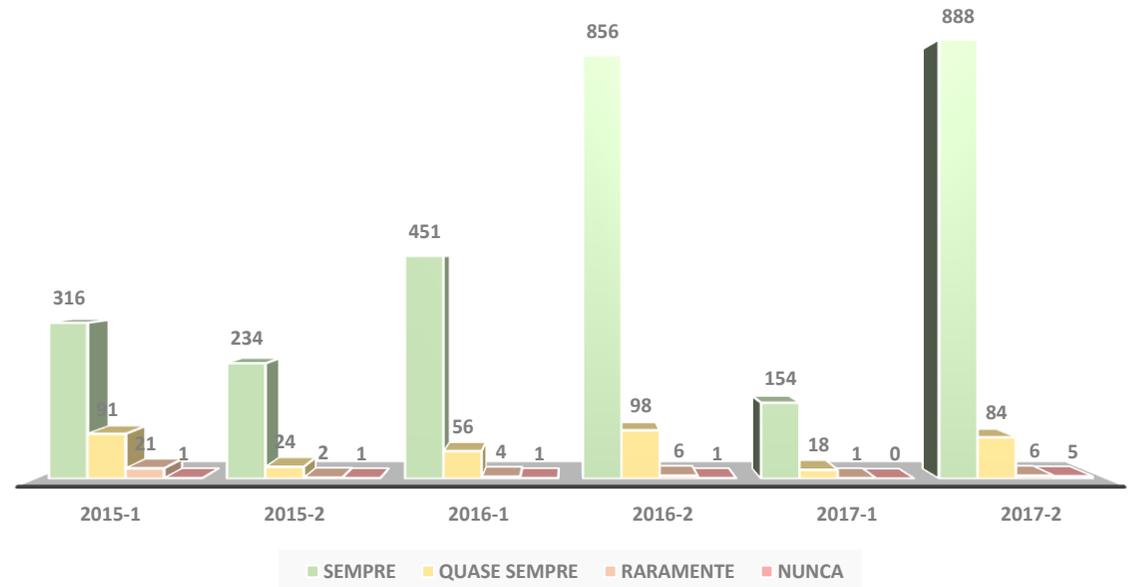
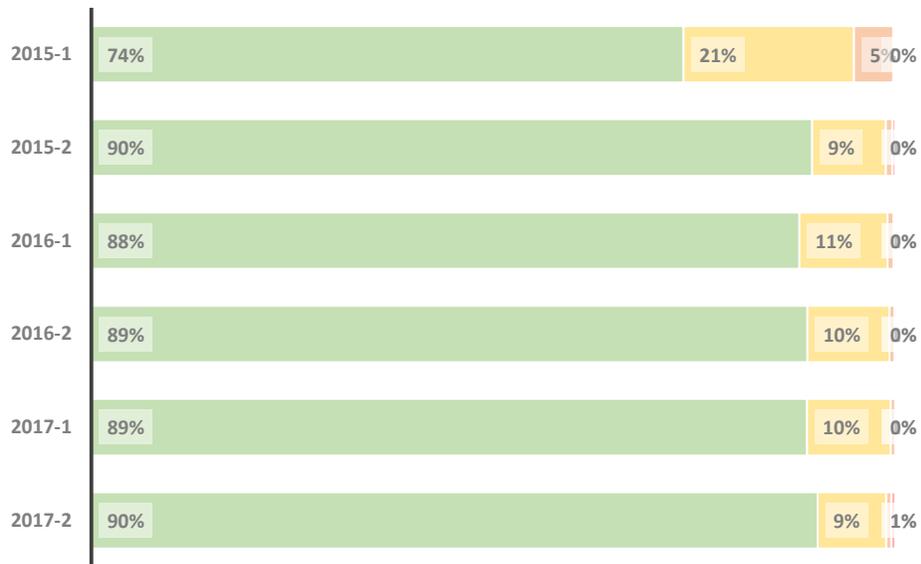
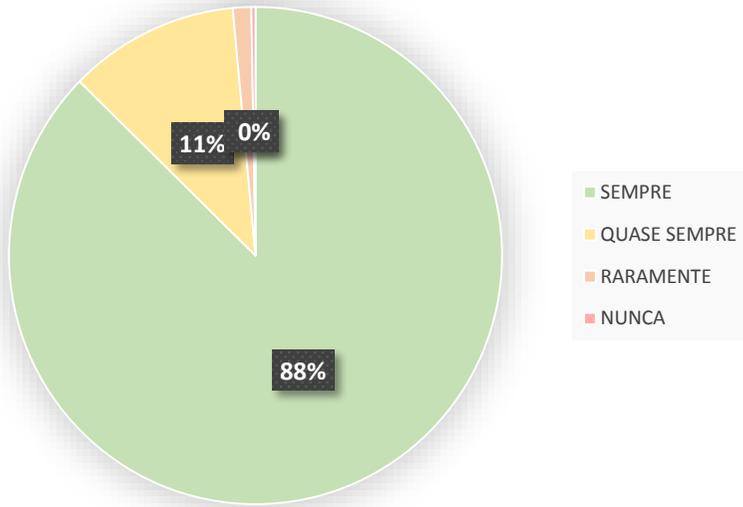


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



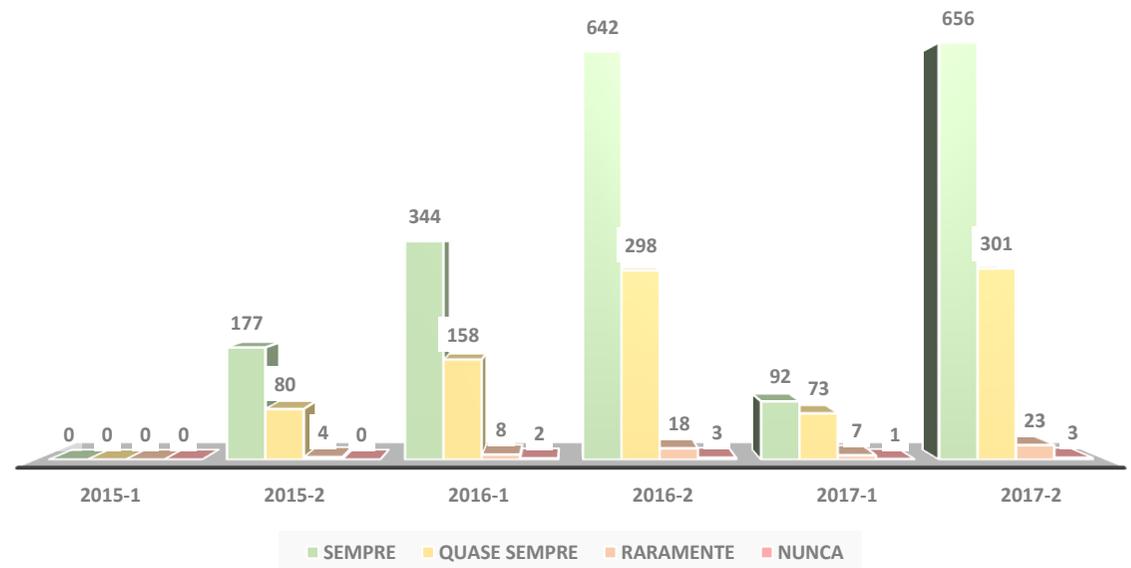
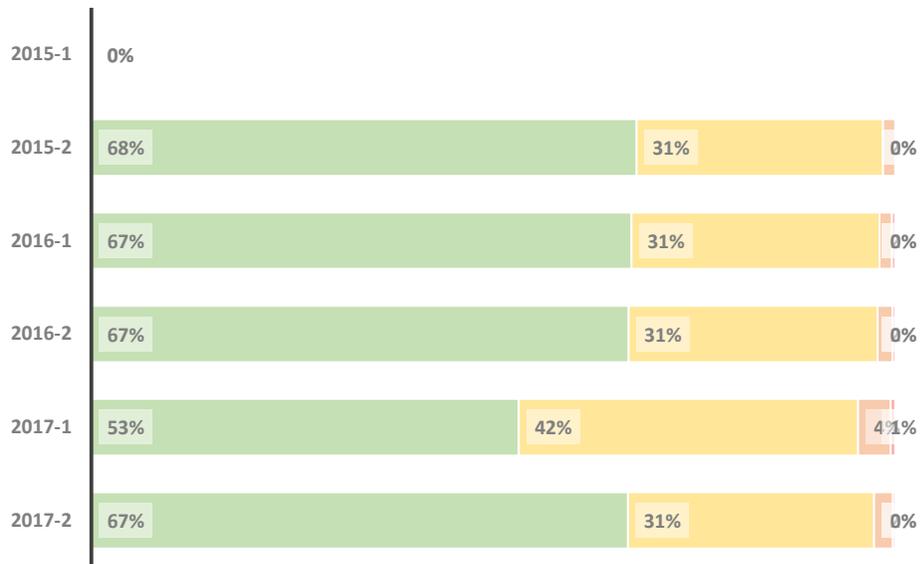
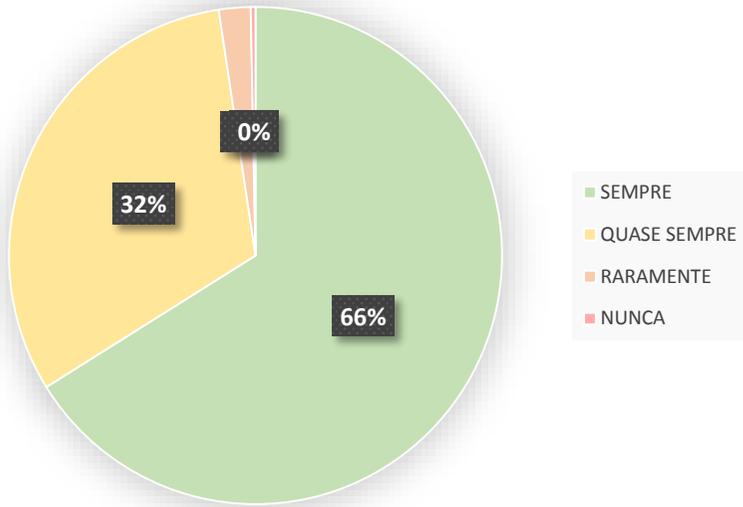


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



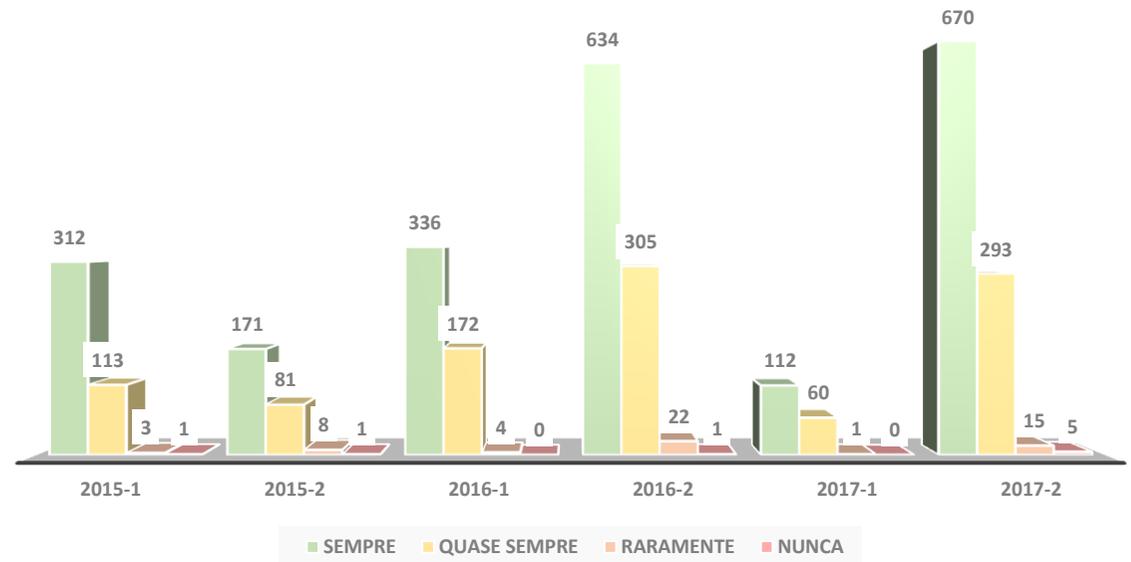
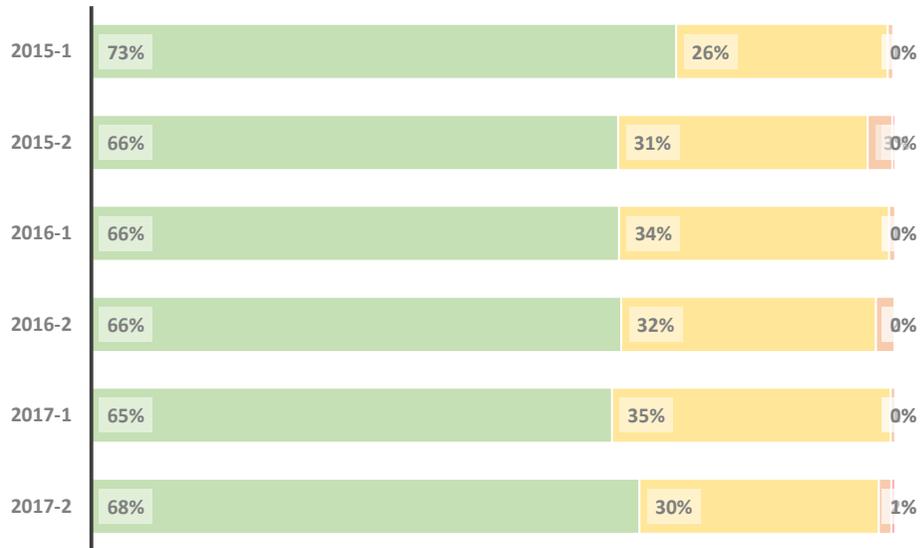
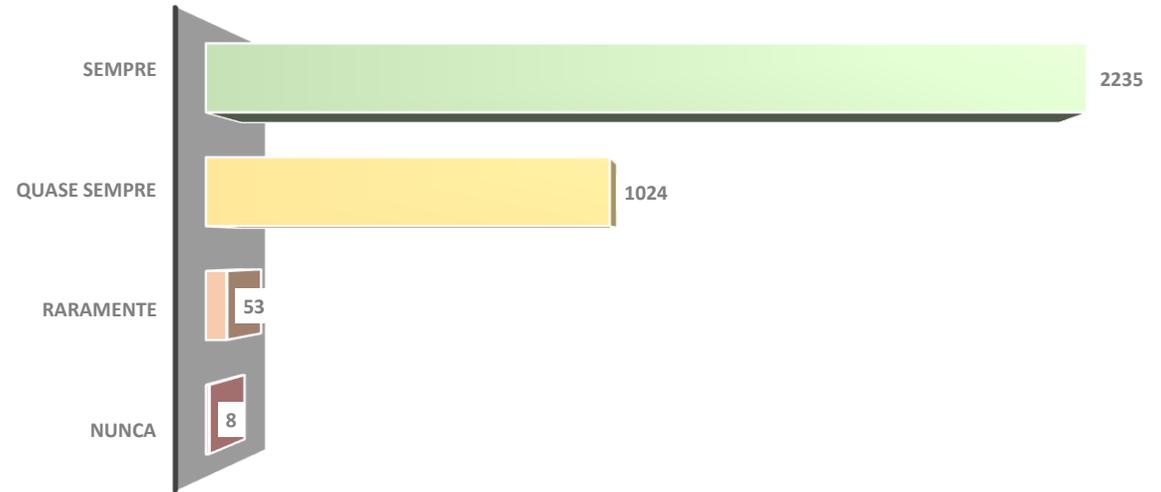
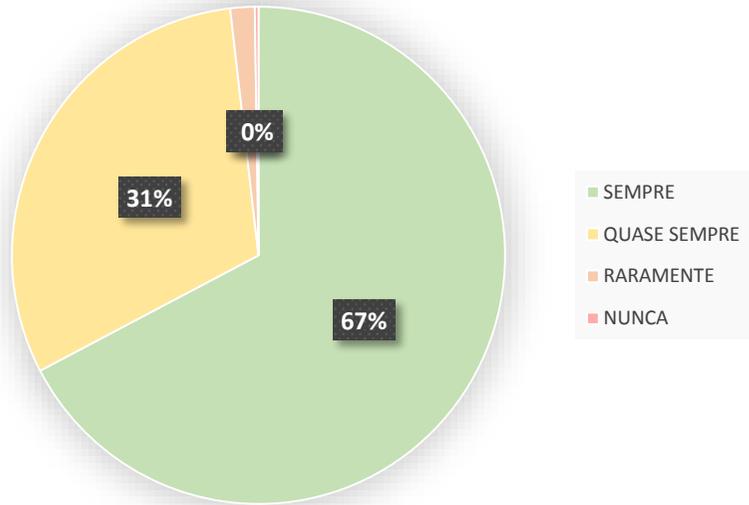


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



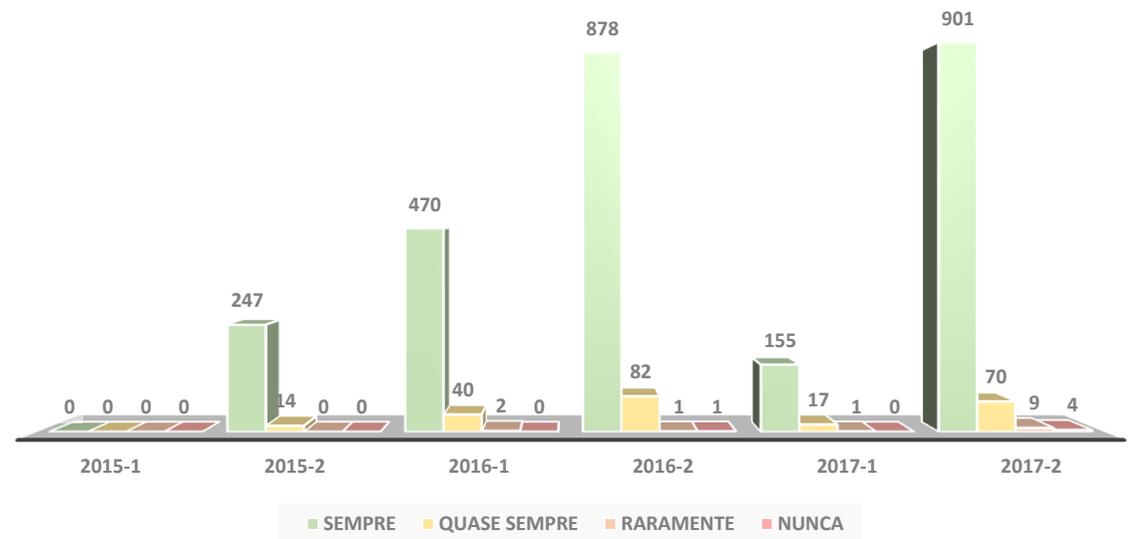
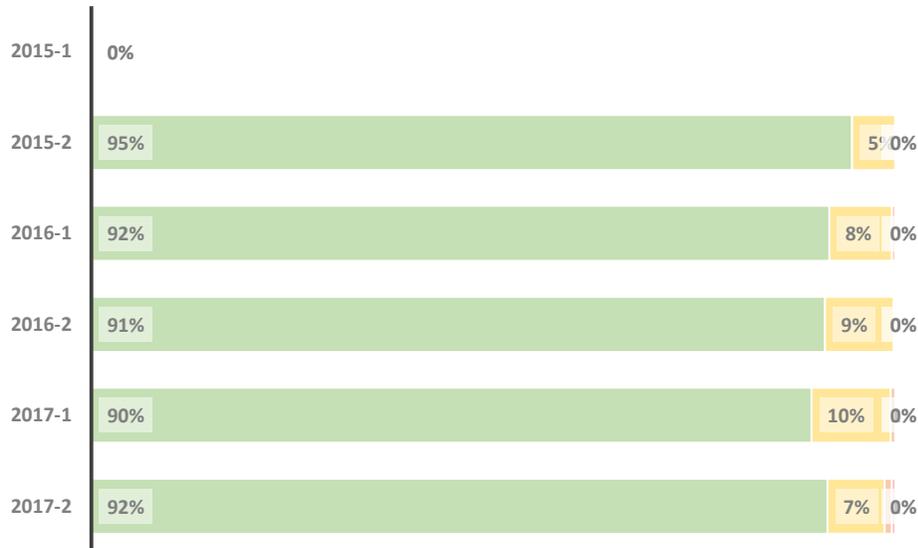
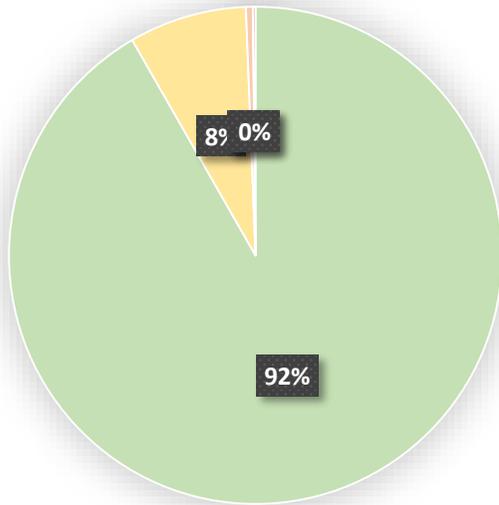


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



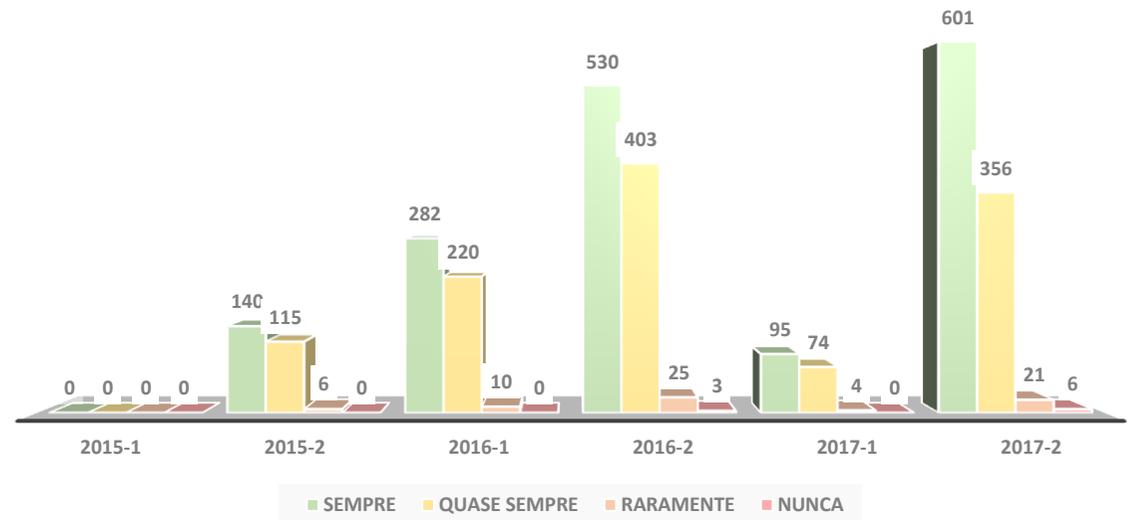
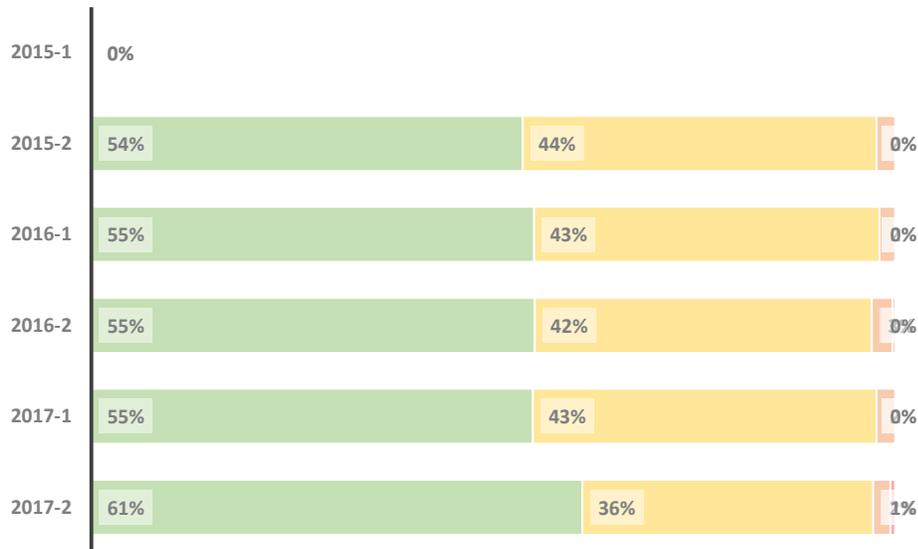
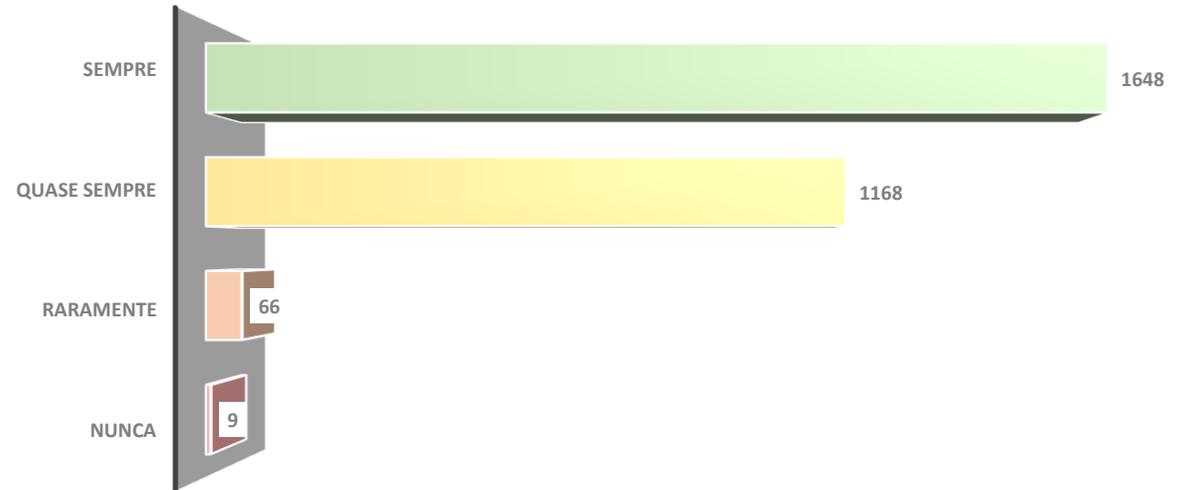
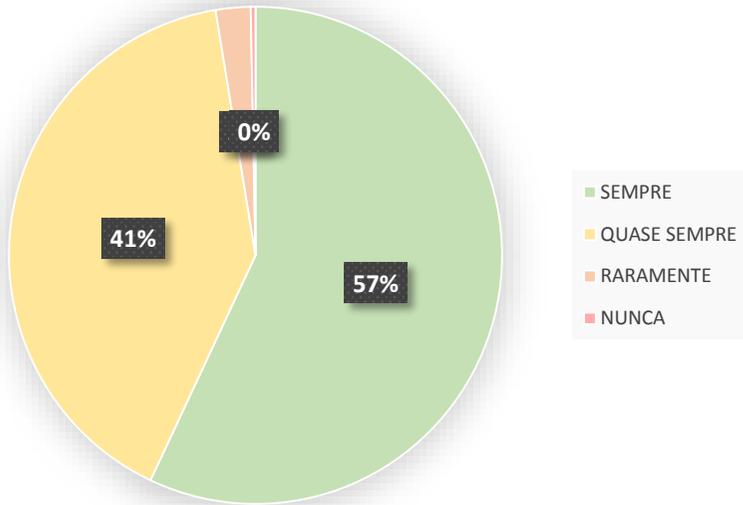


OS PROFESSORES: fazem chamada?



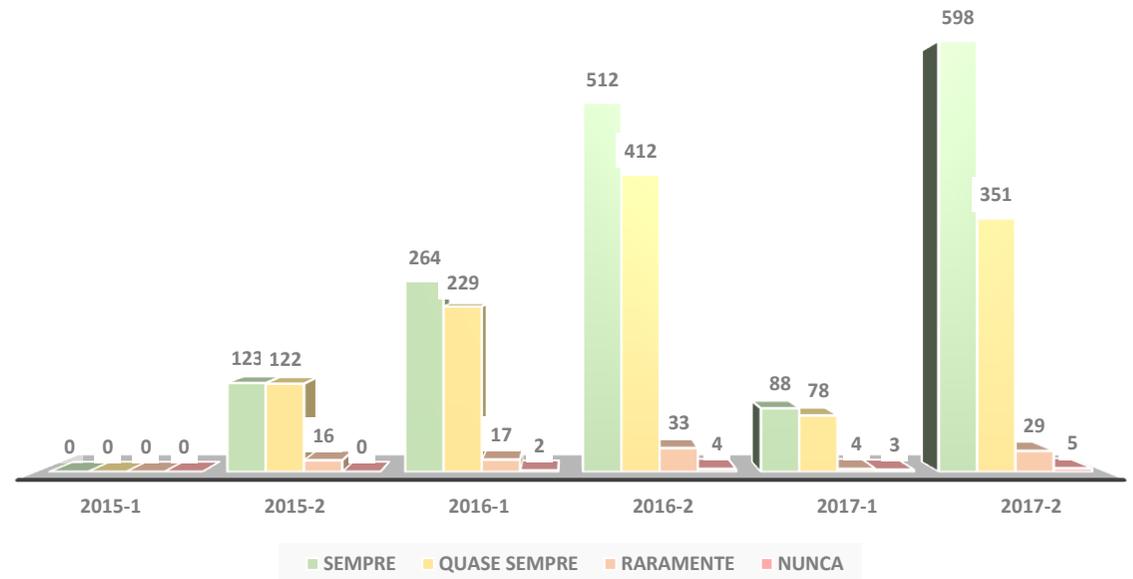
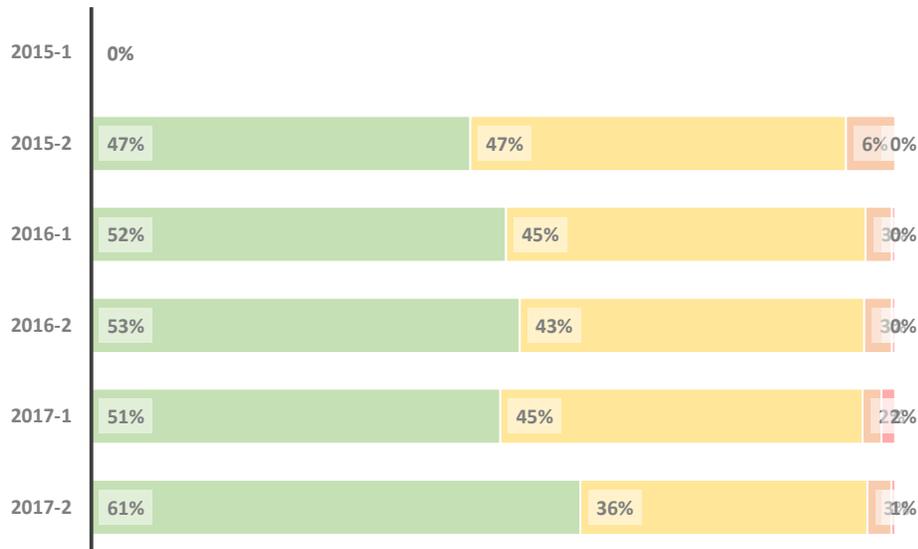
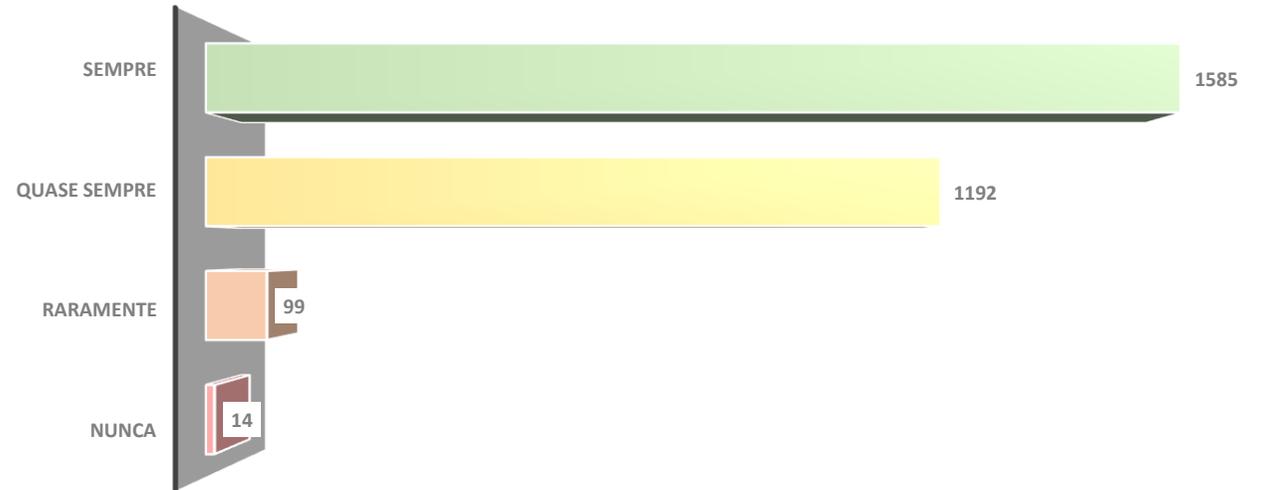
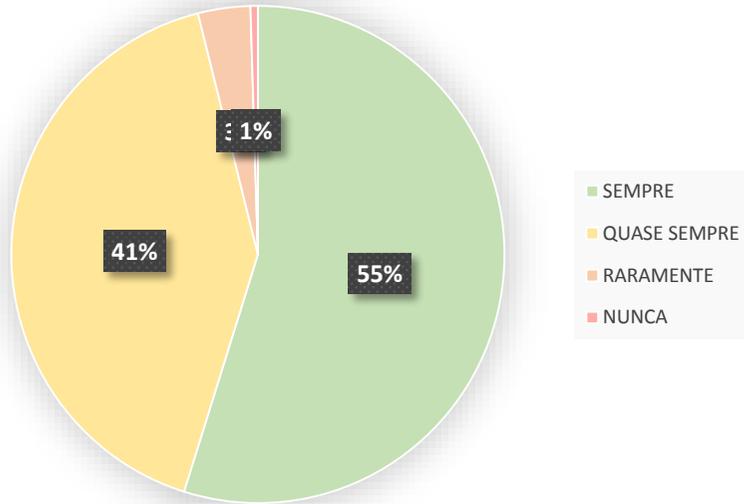


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



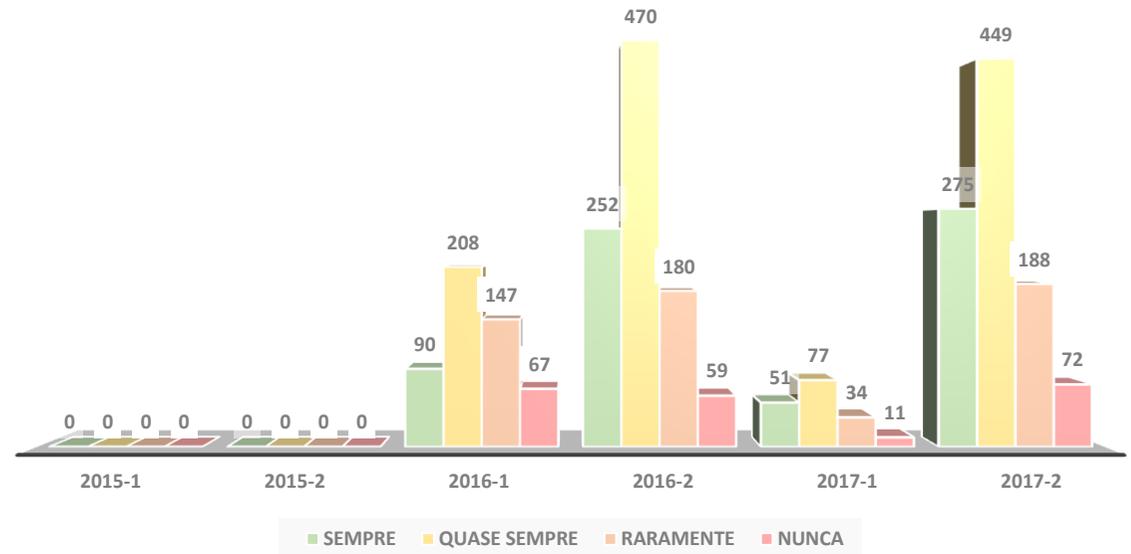
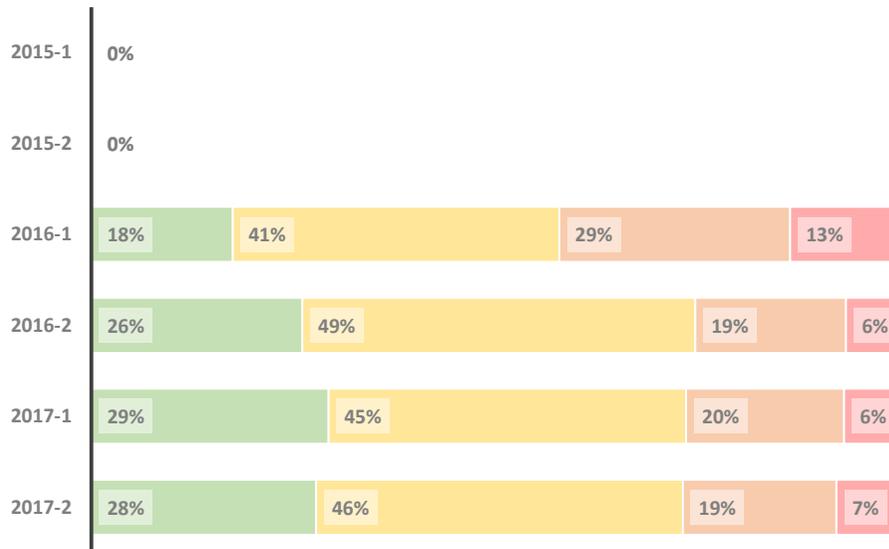
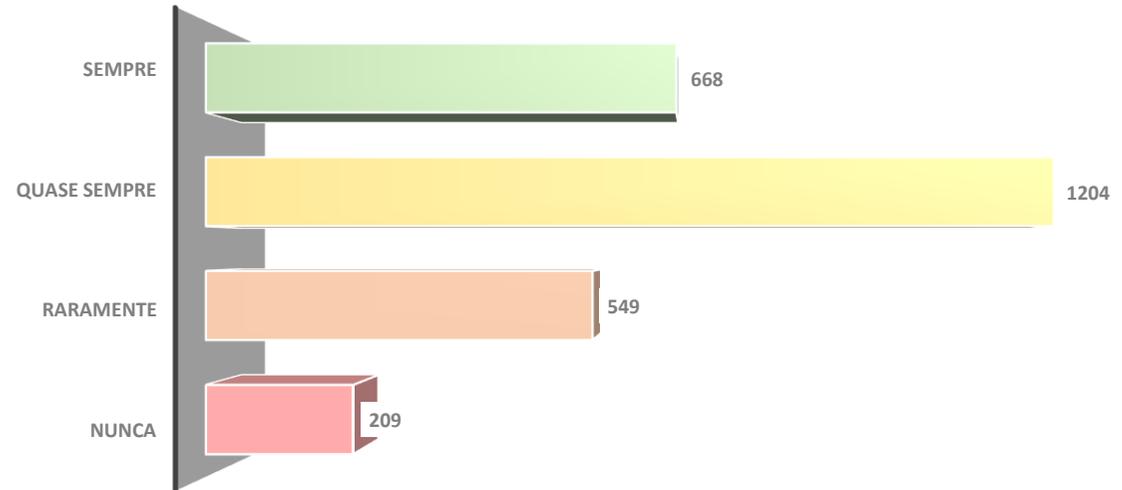
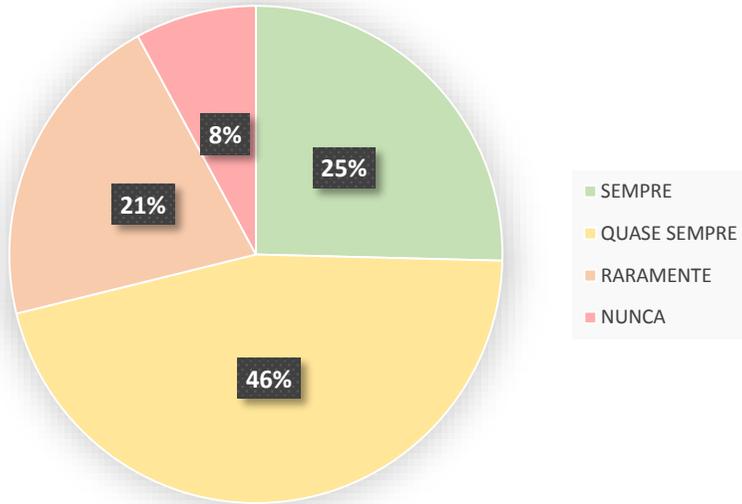


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



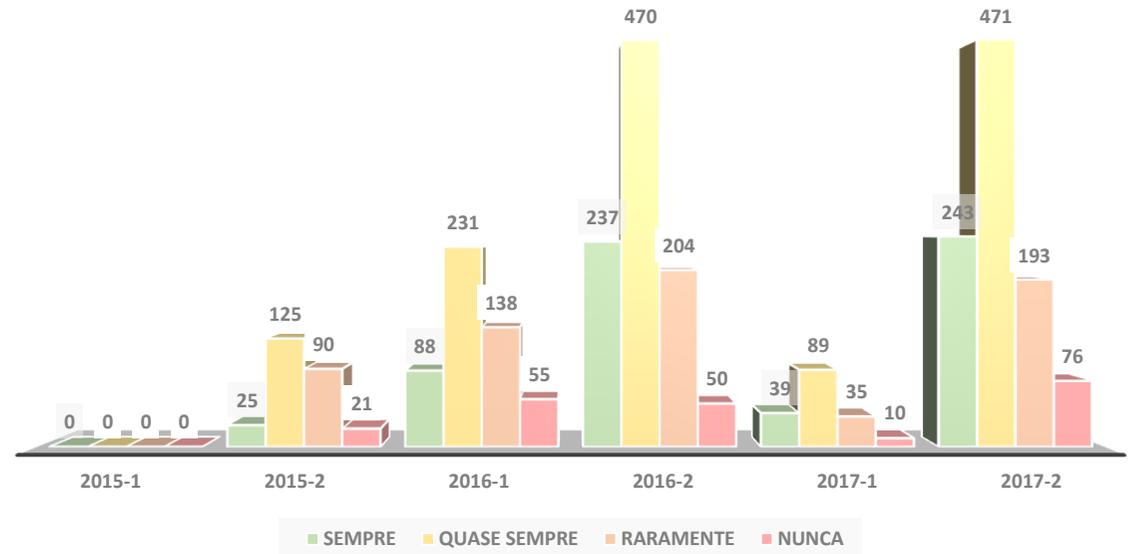
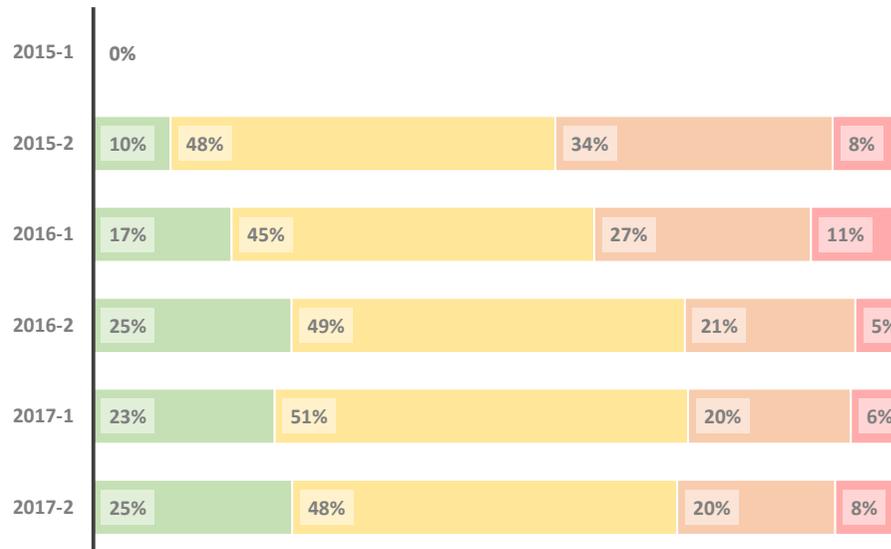
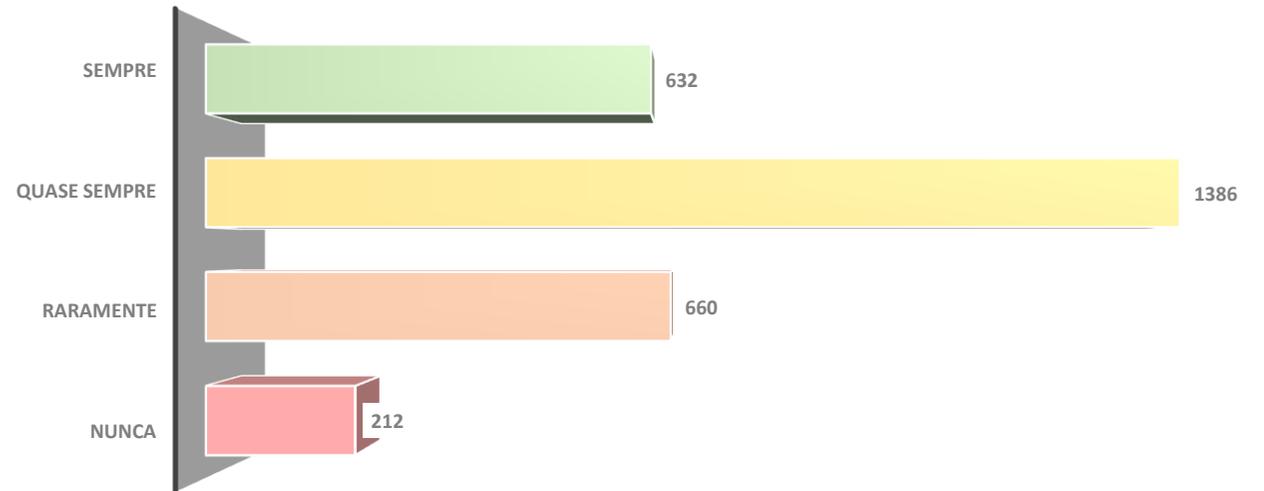
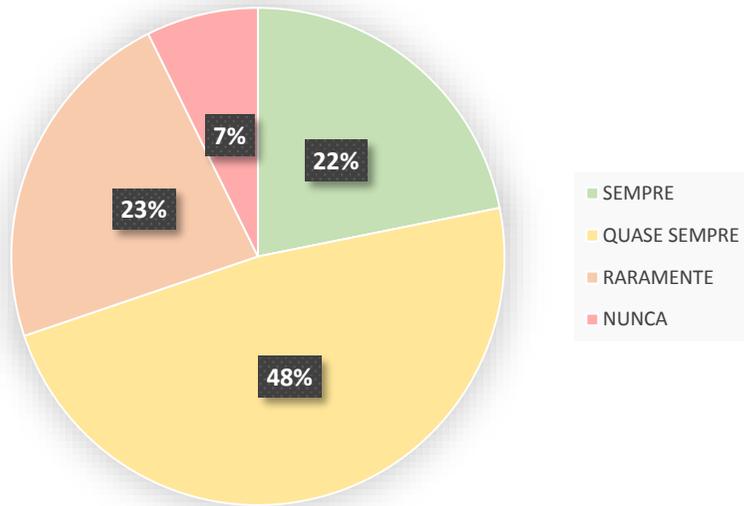


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



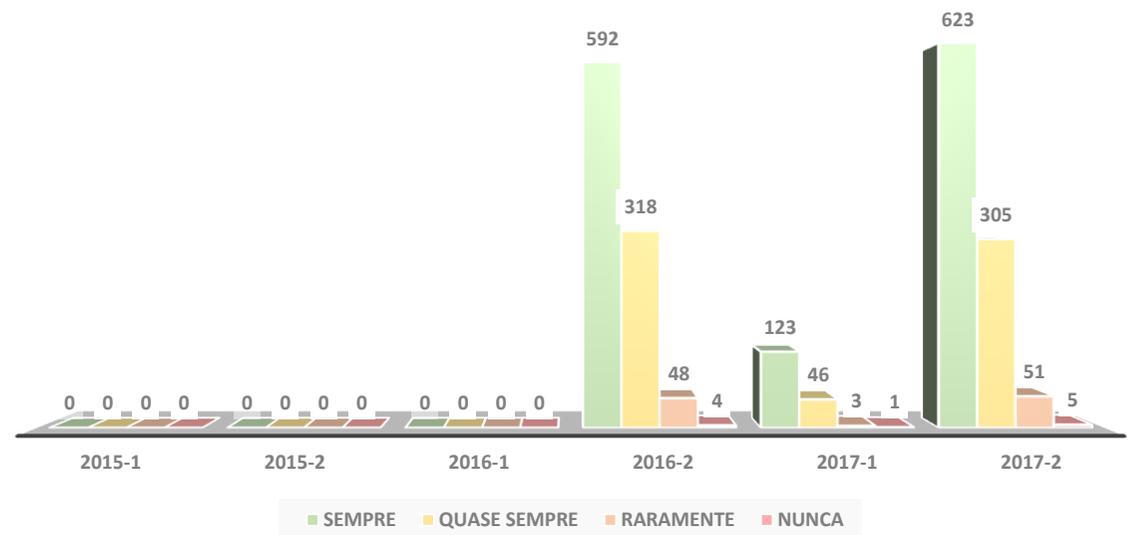
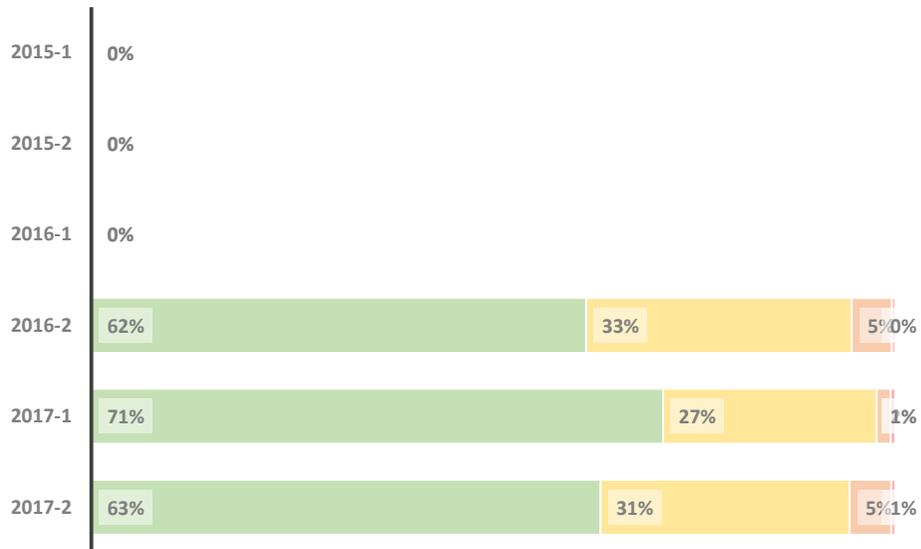
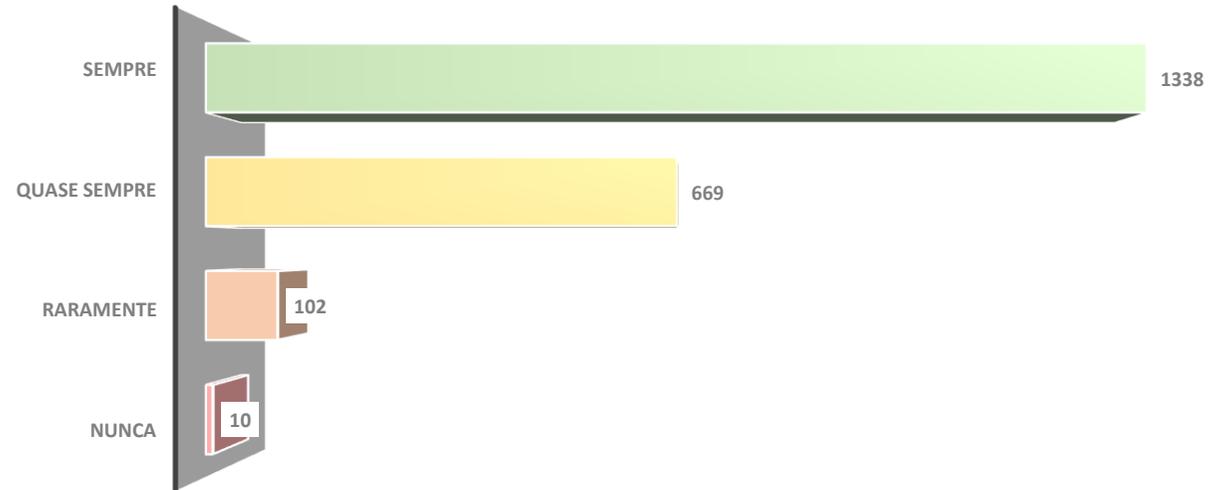
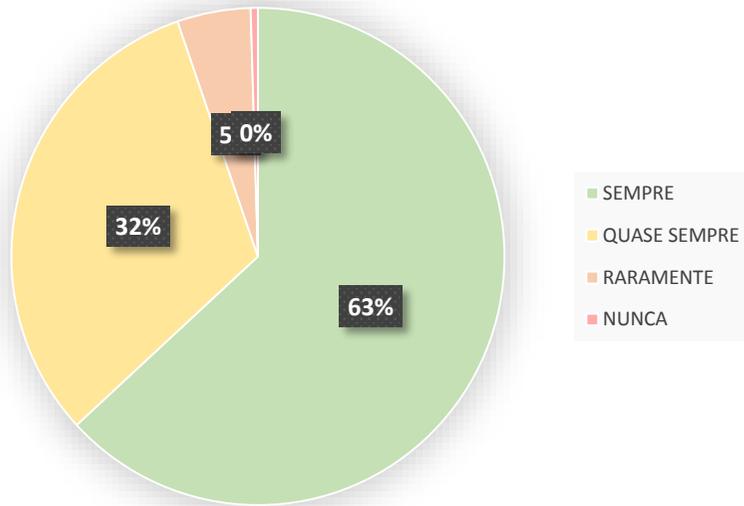


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



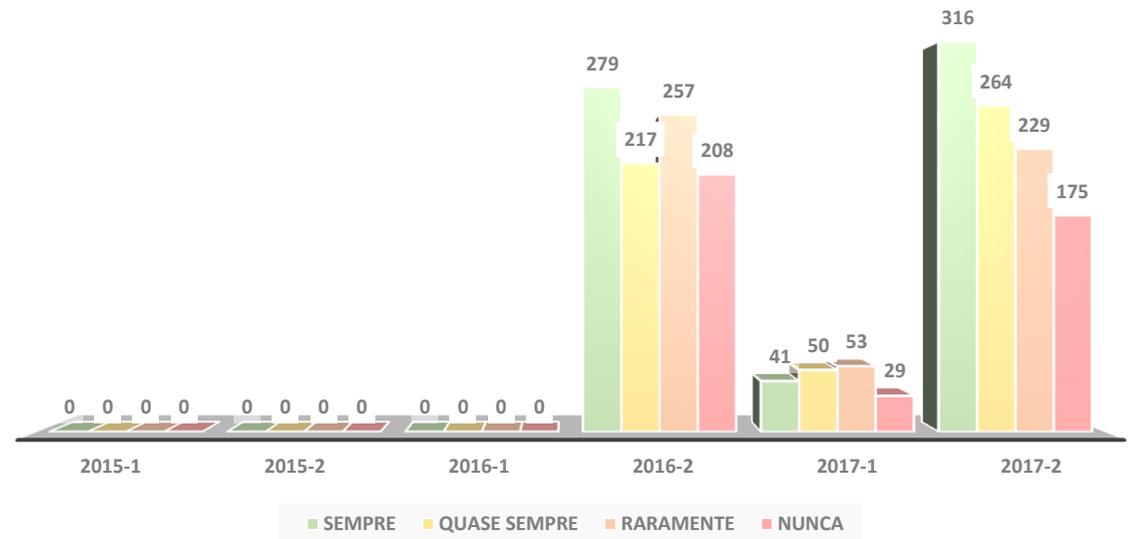
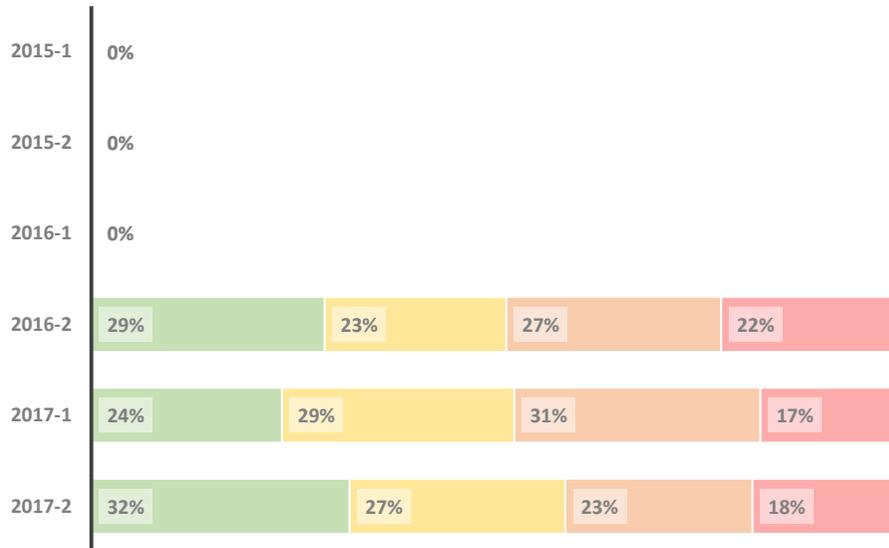
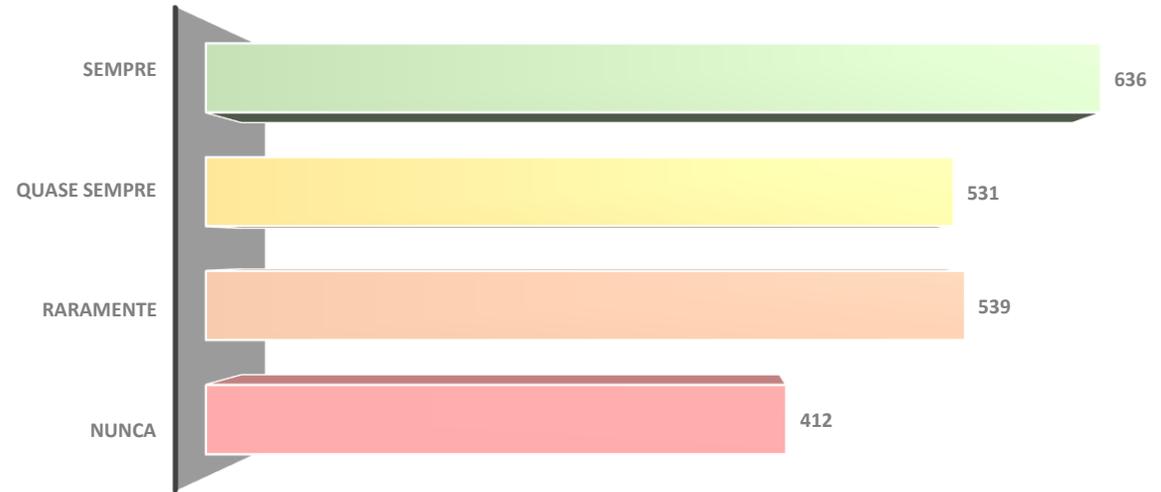
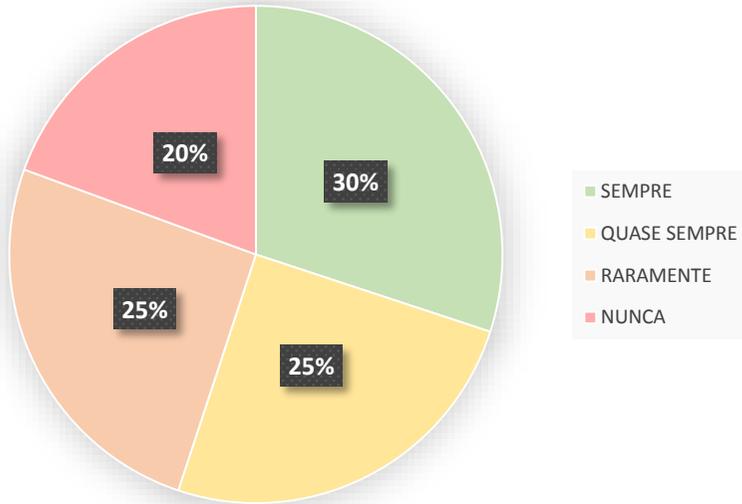


Você acessa o aluno online frequentemente?



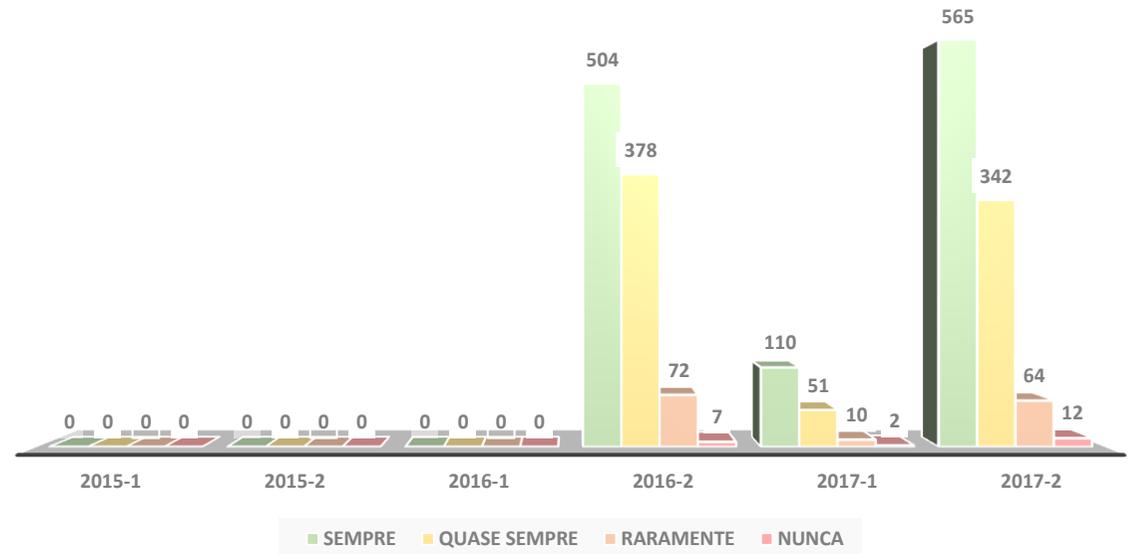
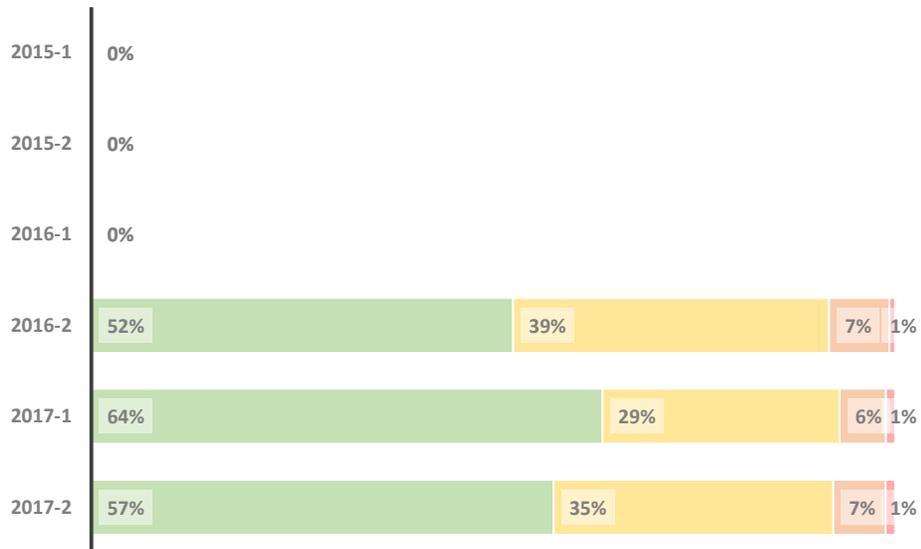
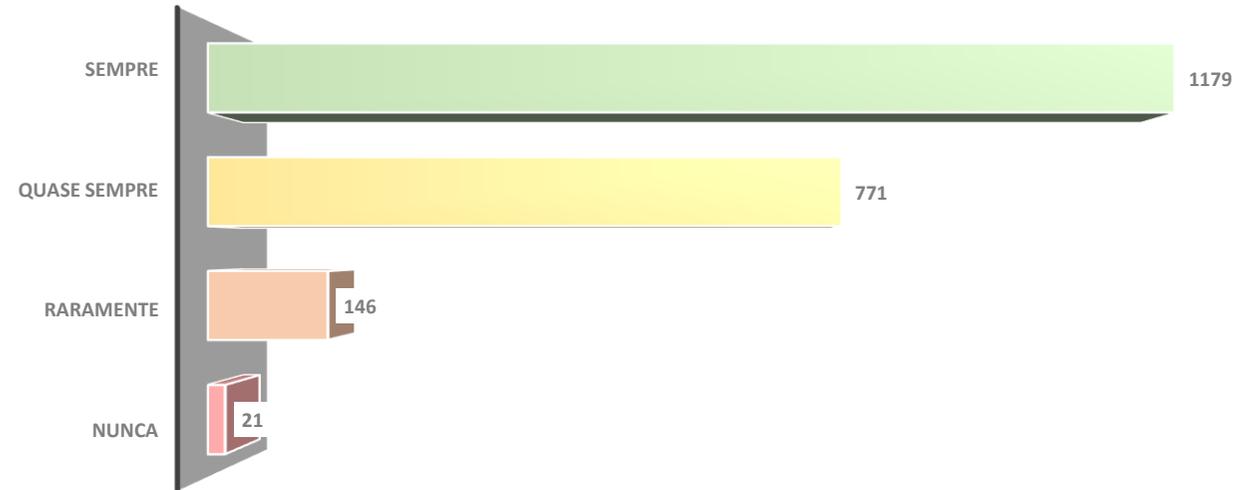
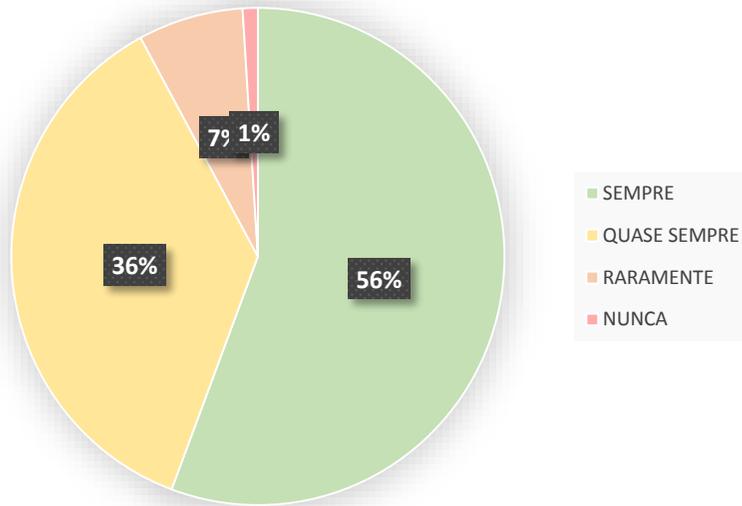


Você acessa o Office365 (email) frequentemente?



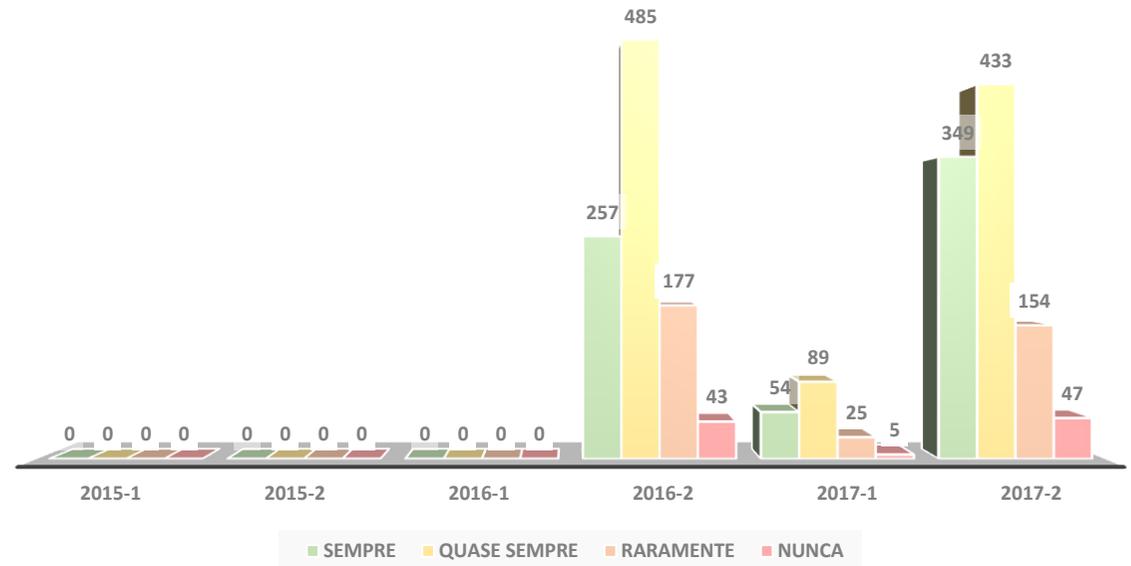
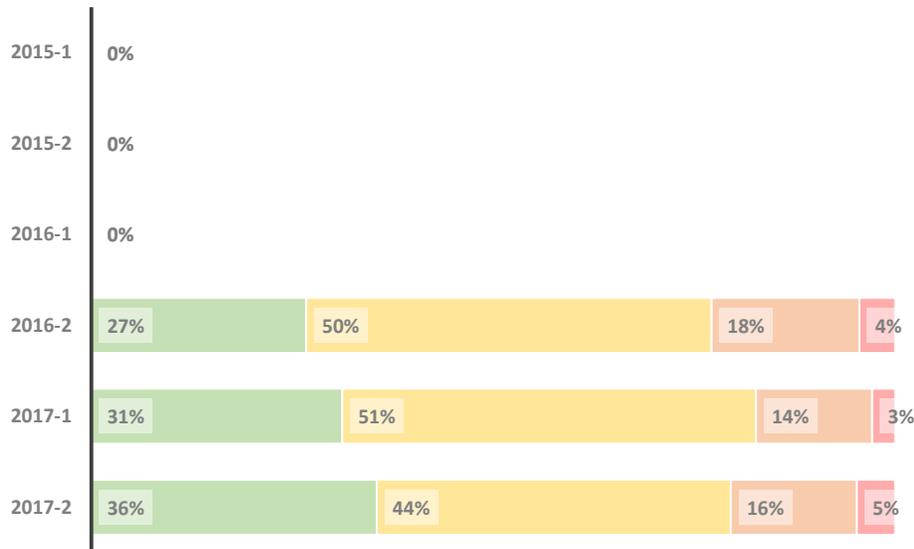
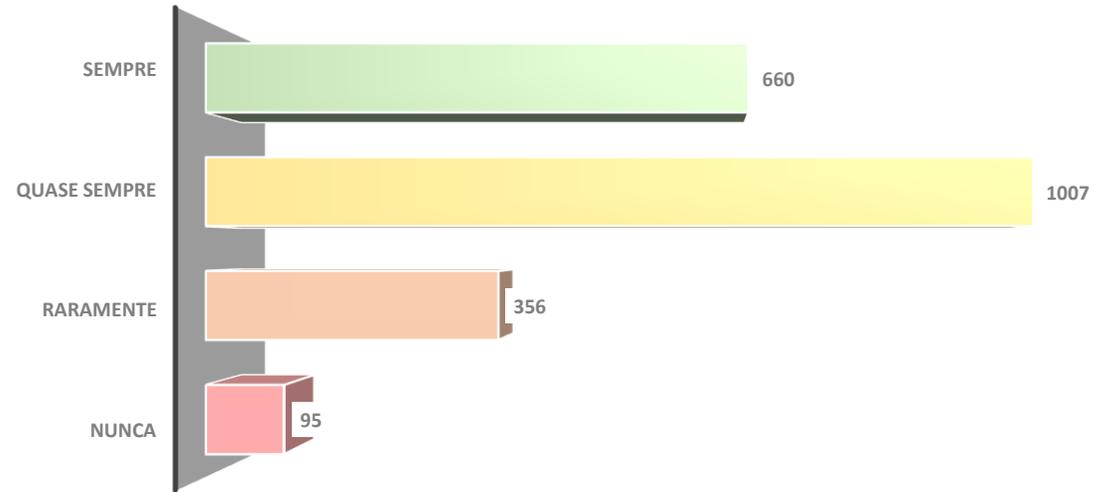
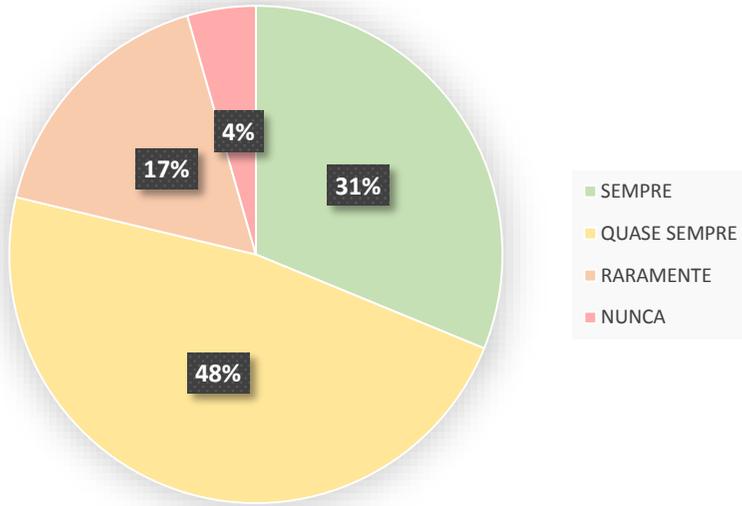


Você acessa o portal frequentemente?



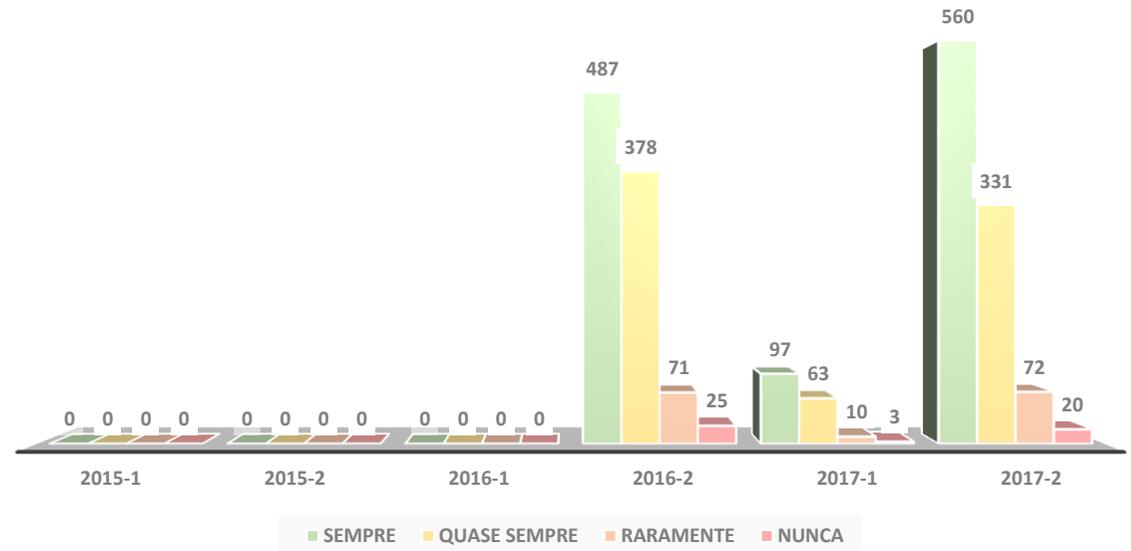
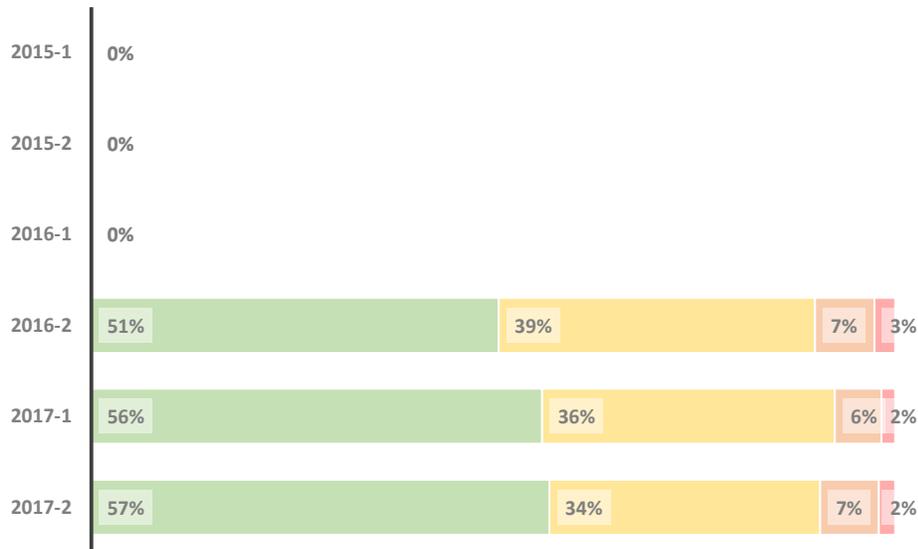
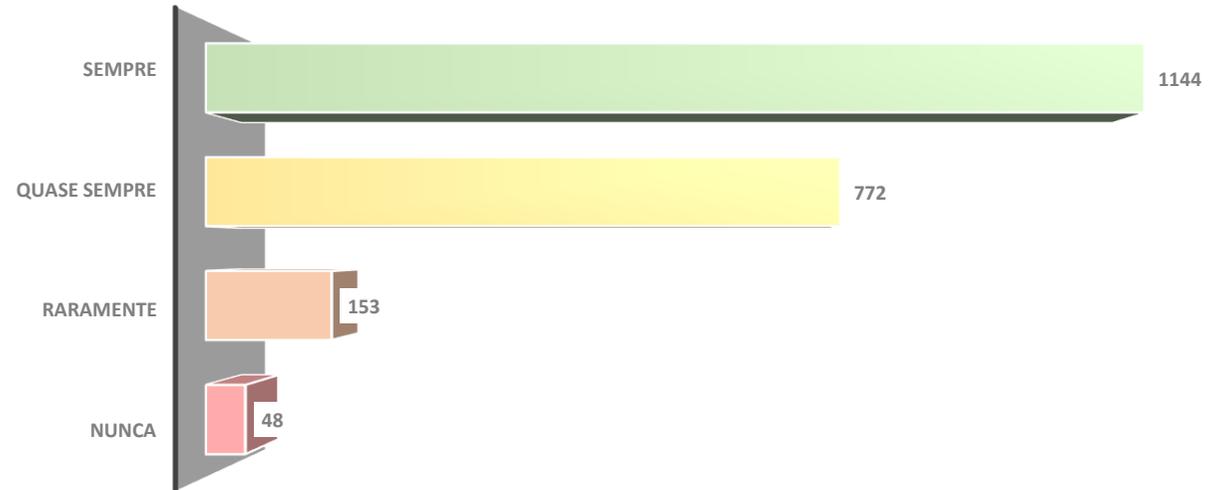
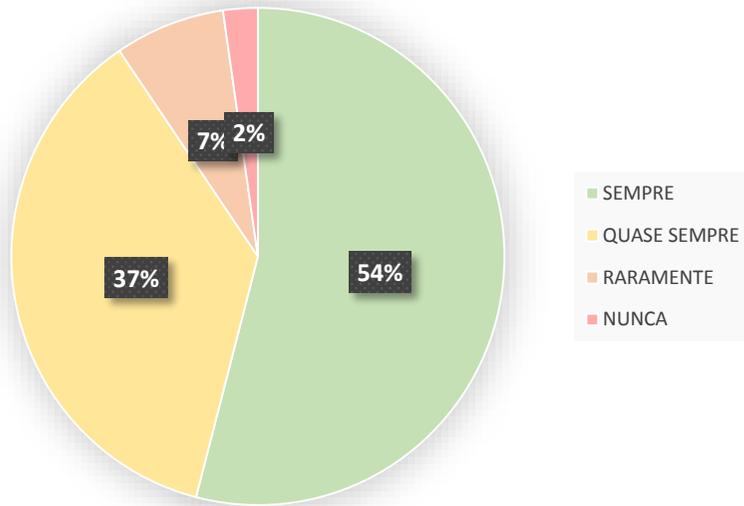


Você se sente apto para utilizar os recursos de TI?



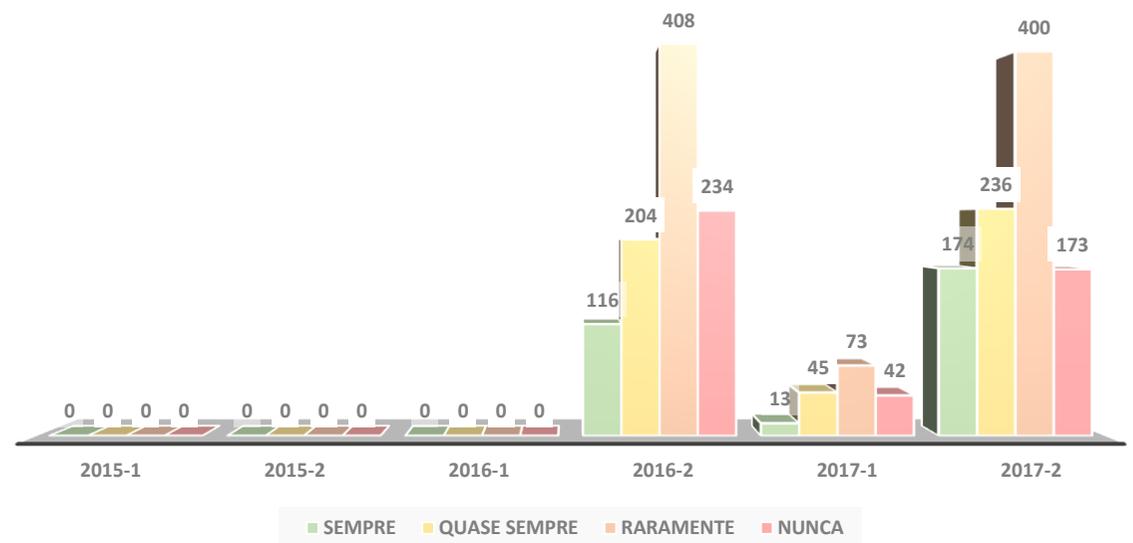
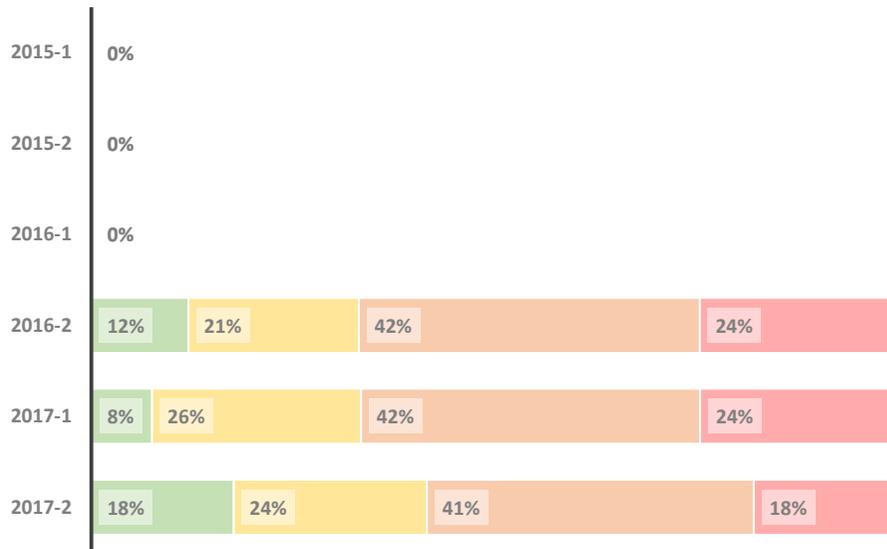
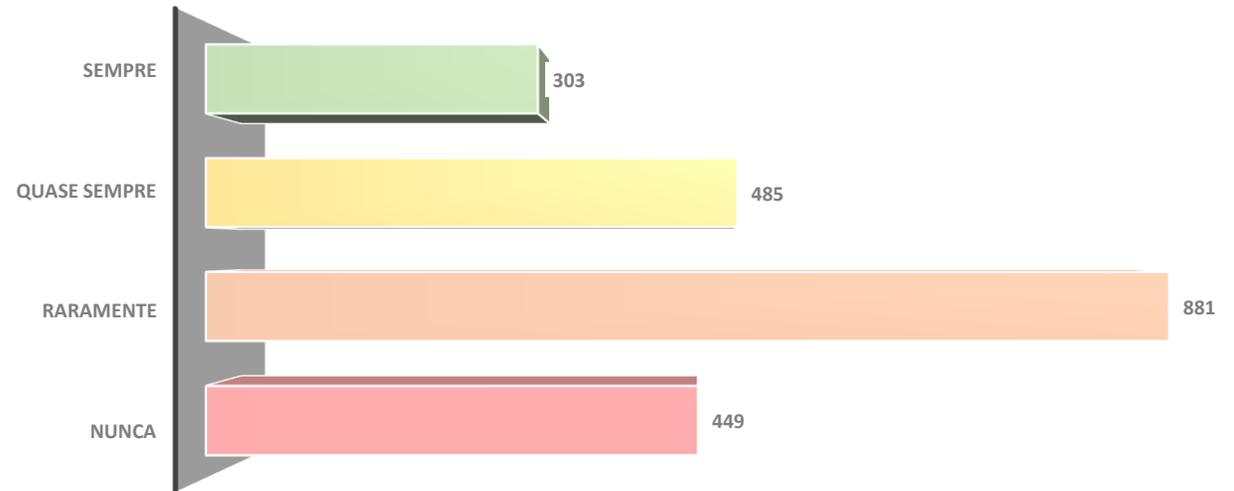
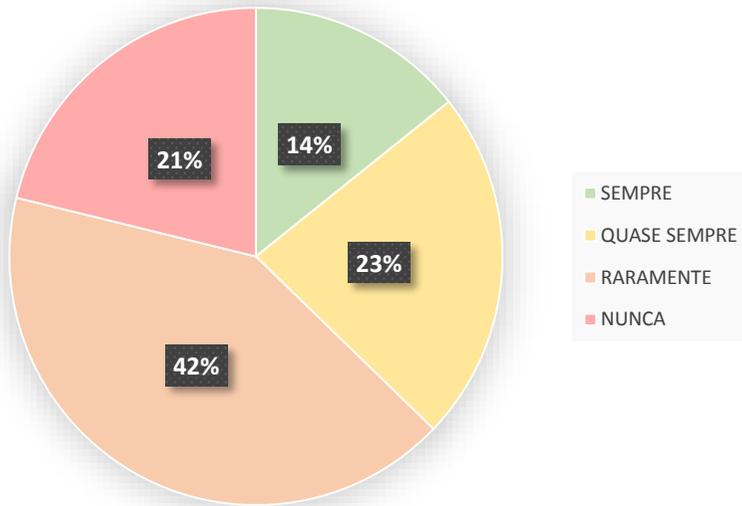


Você utiliza o Moodlerooms (AVA) frequentemente?



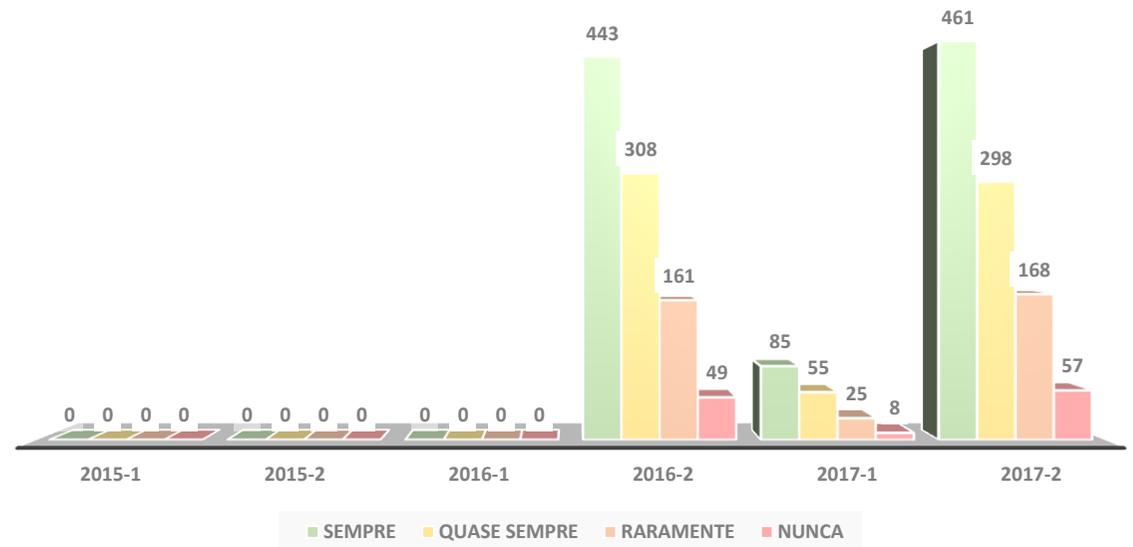
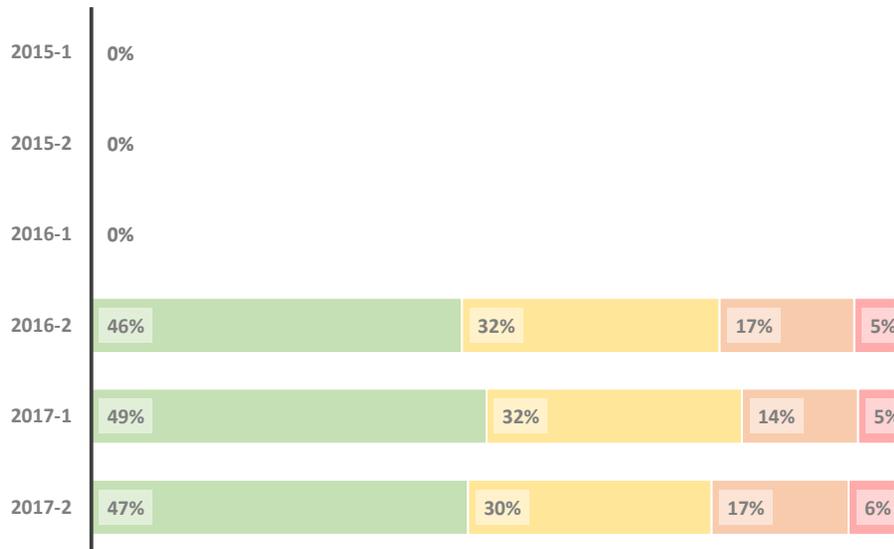
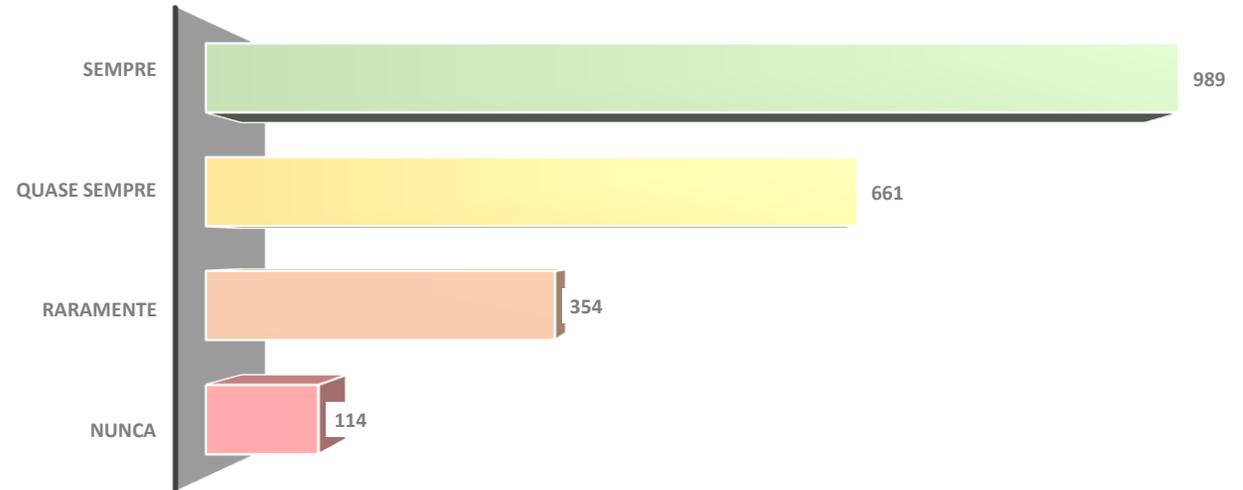
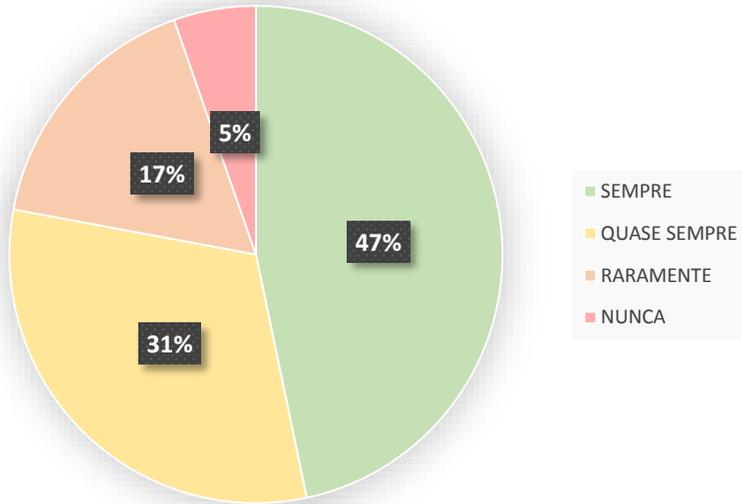


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



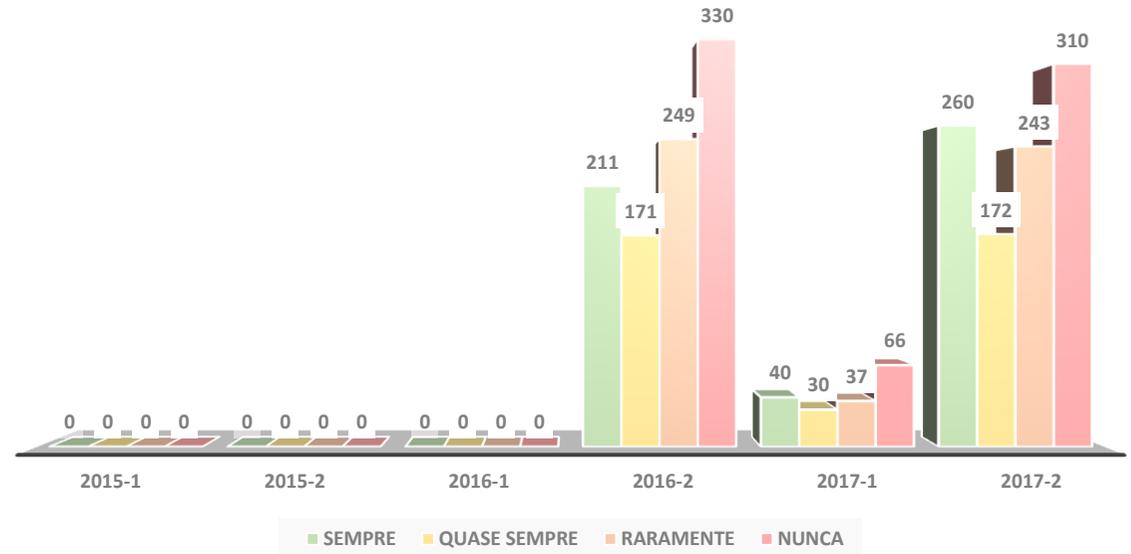
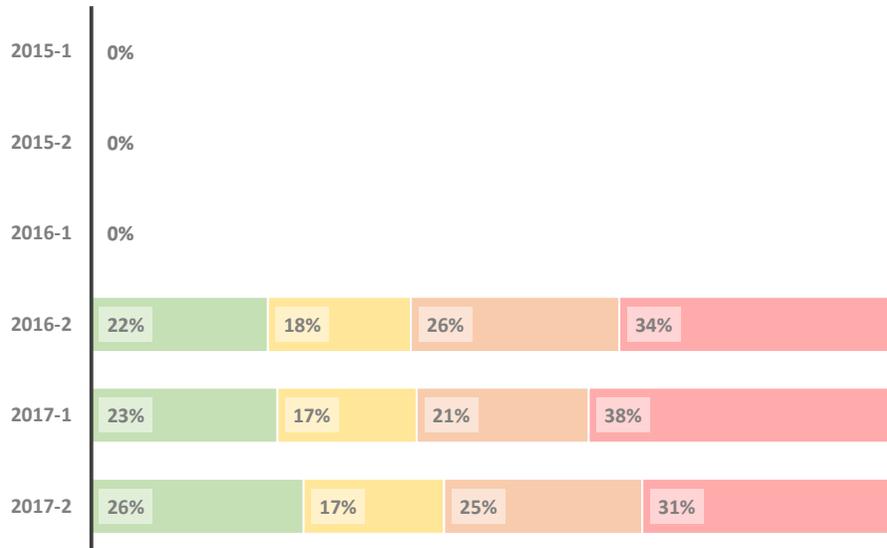
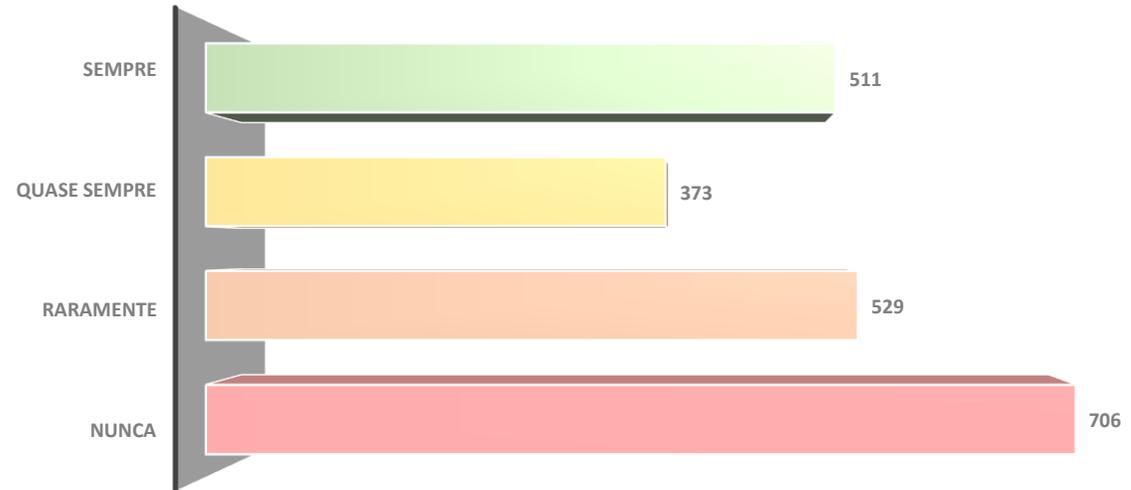
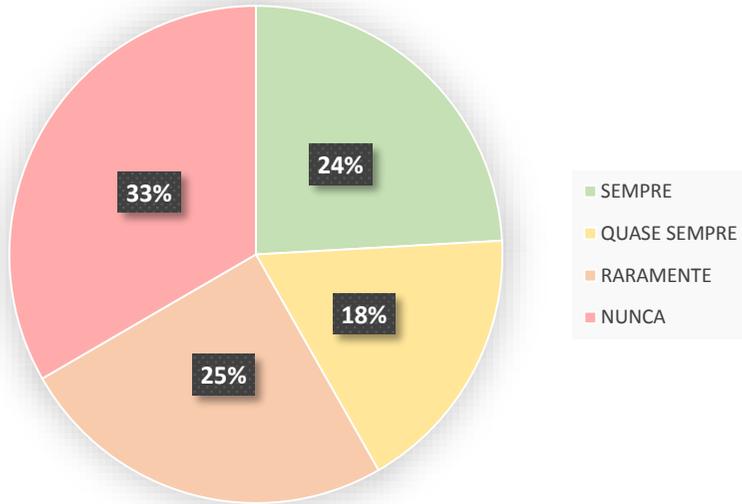


Você utiliza o recurso de internet frequente?



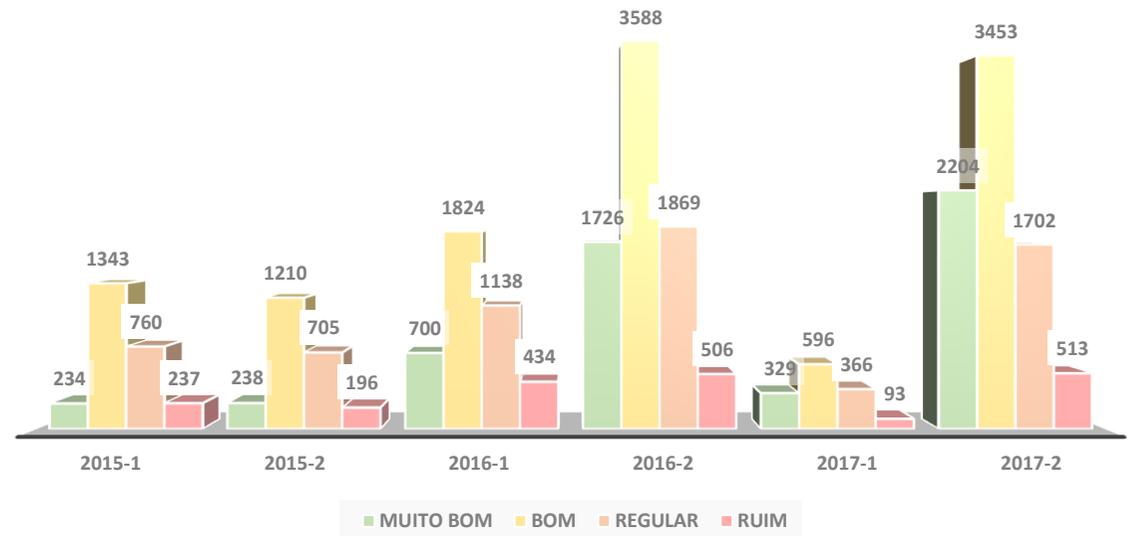
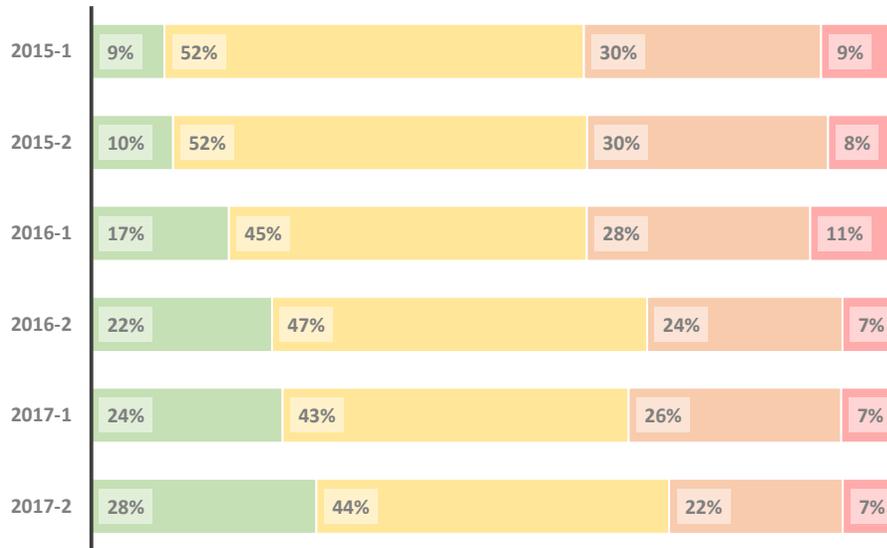
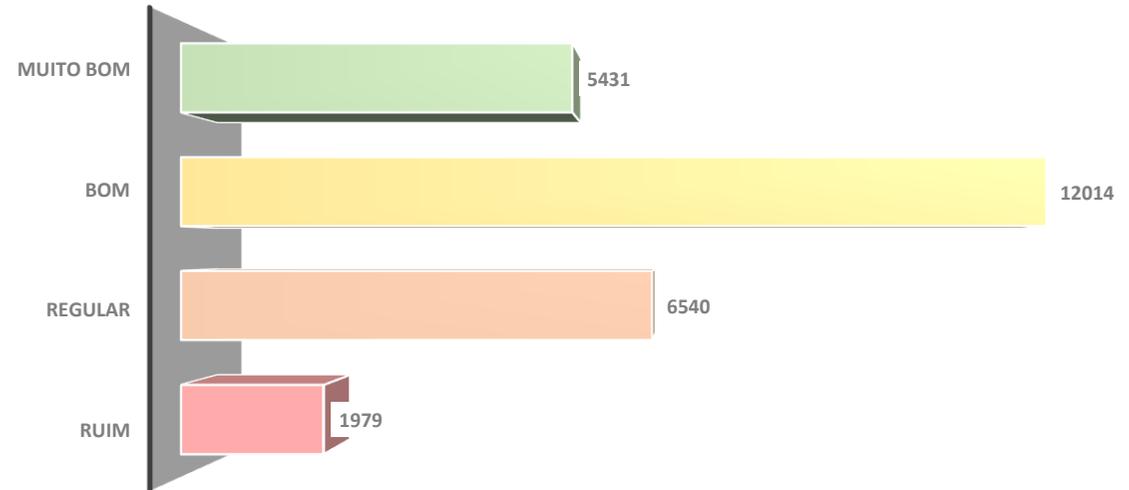
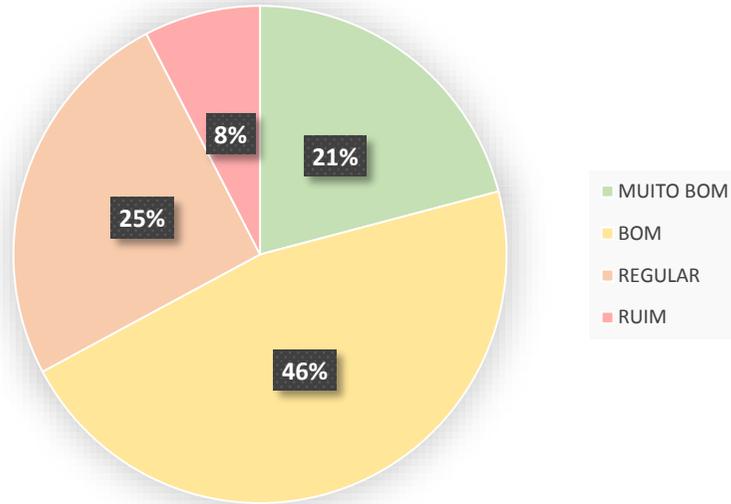


Você utiliza o recurso de WIFI frequentemente?



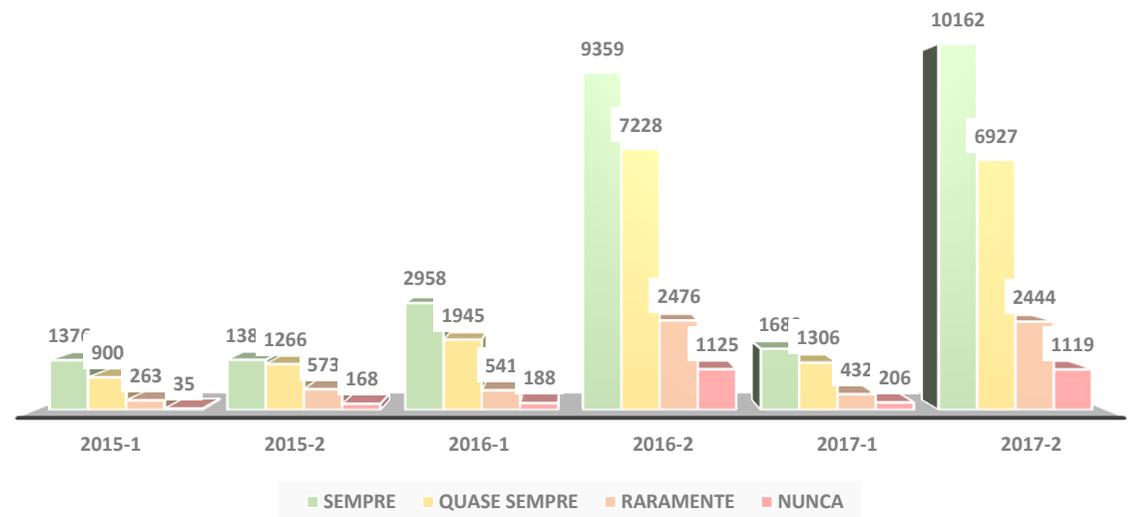
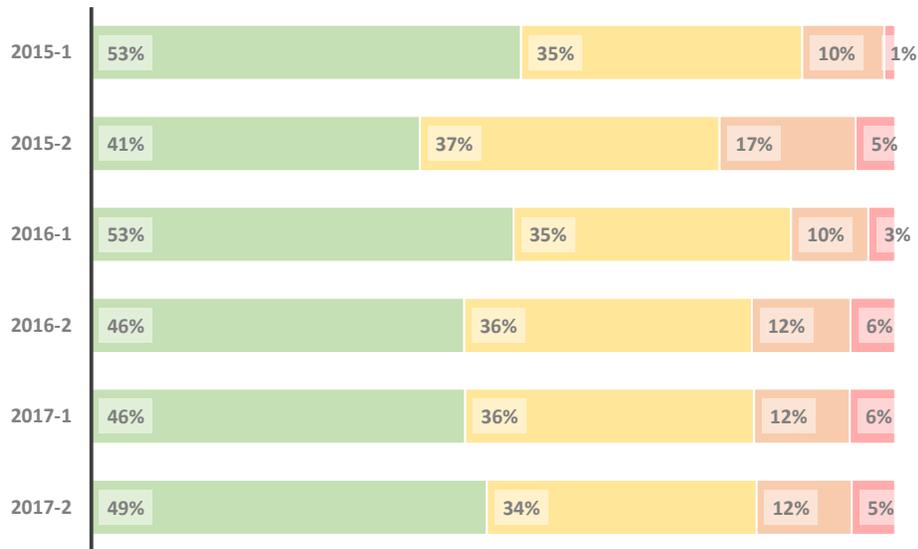
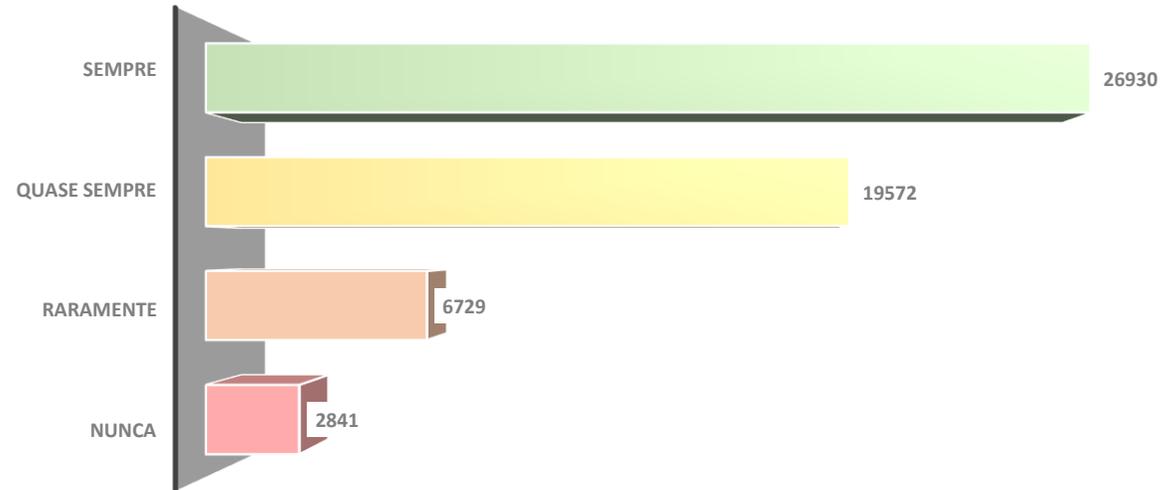
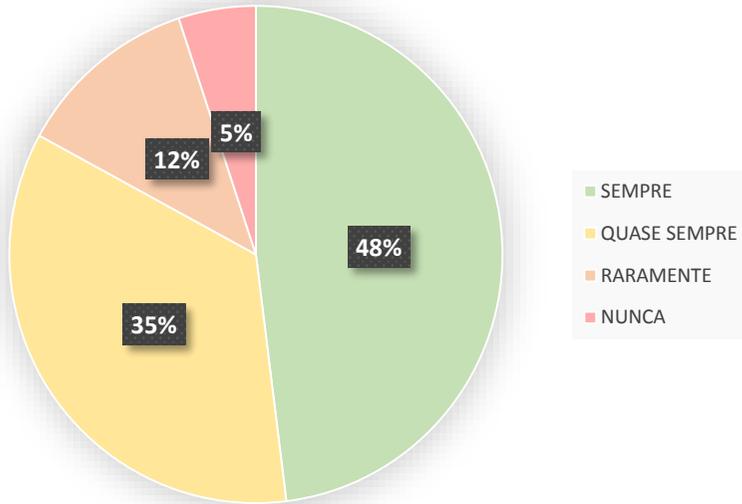


QUESTÕES OBJETIVAS - Qualitativas



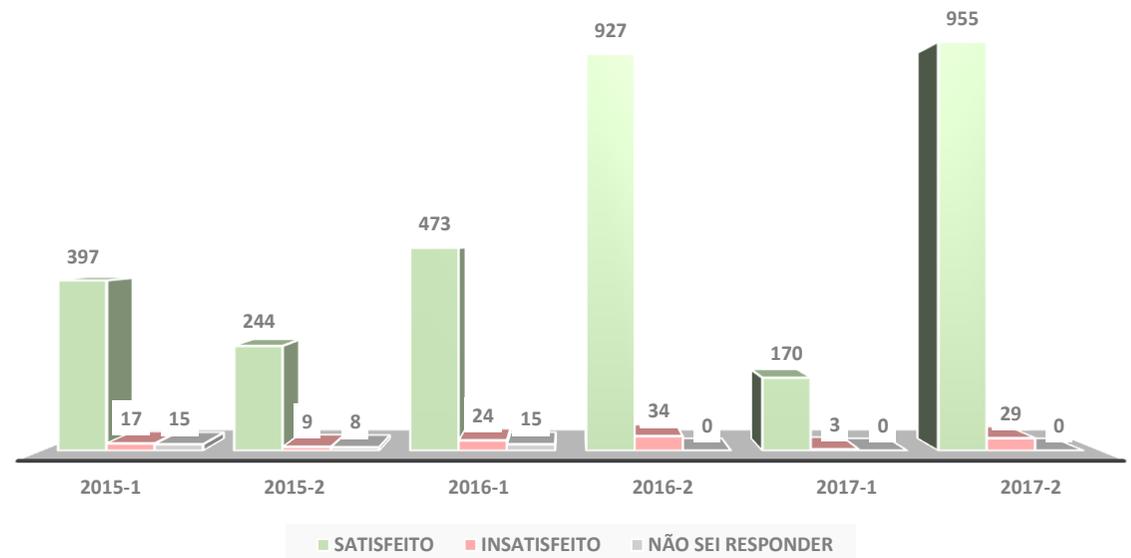
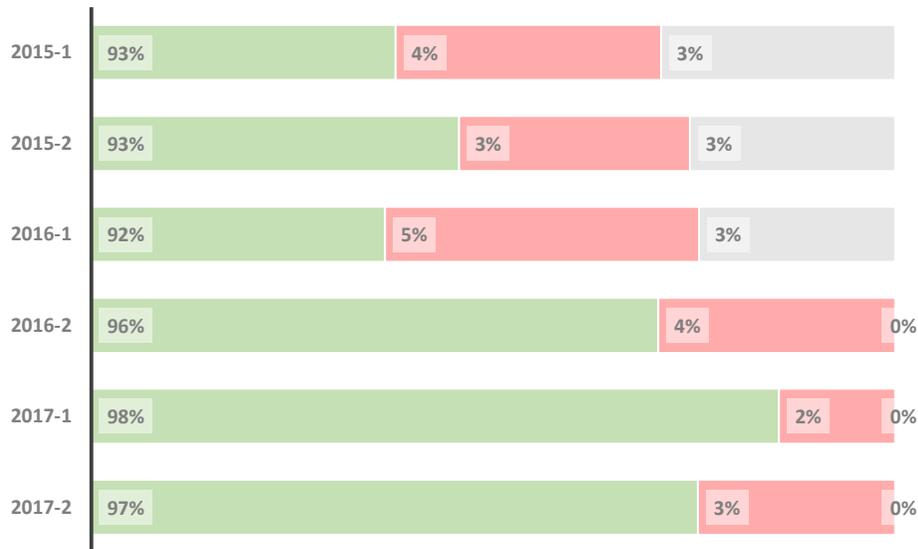
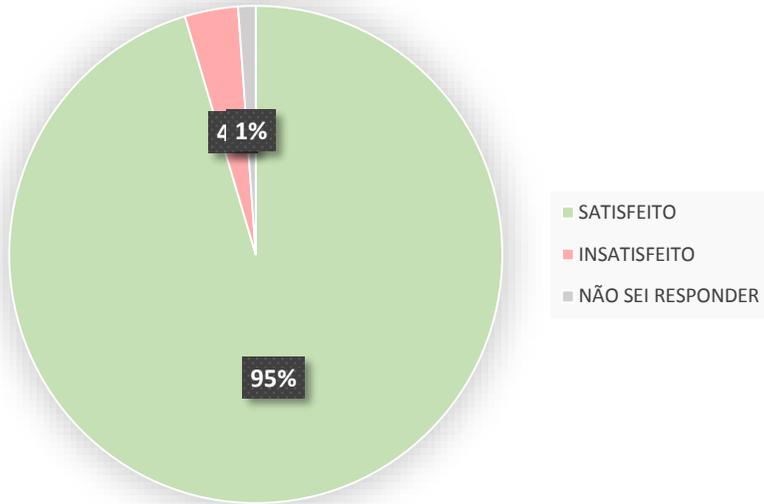


QUESTÕES OBJETIVAS - Periodicidade



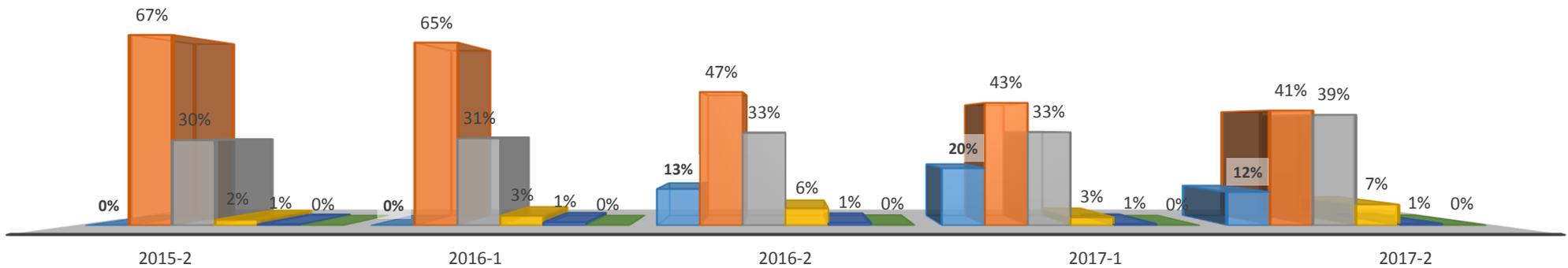
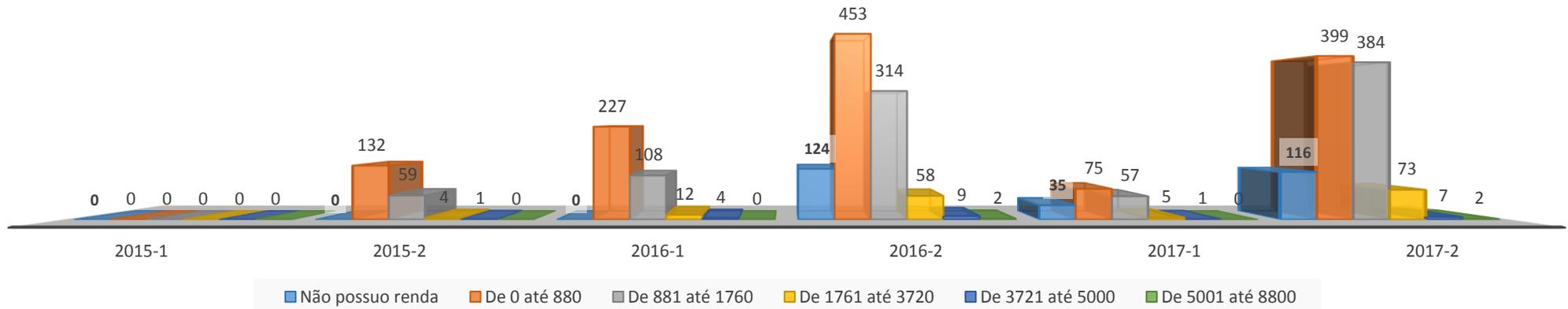
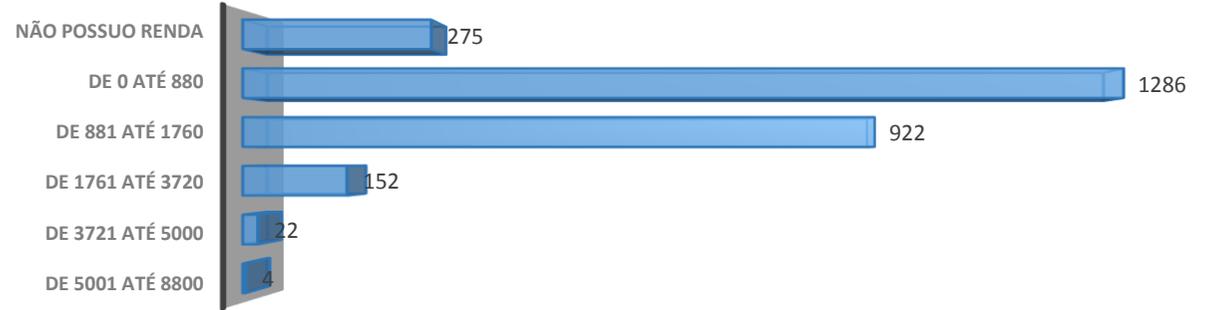
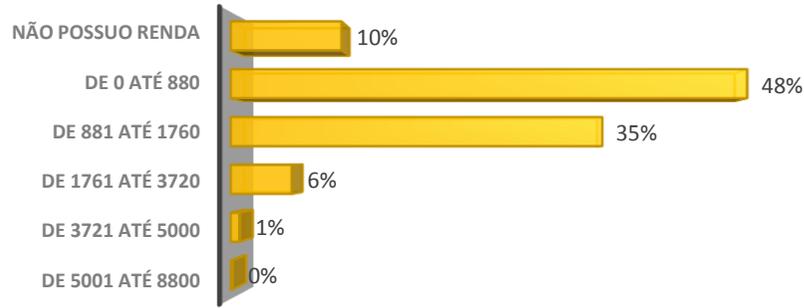


O CURSO - Em relação ao seu curso, você se considera:



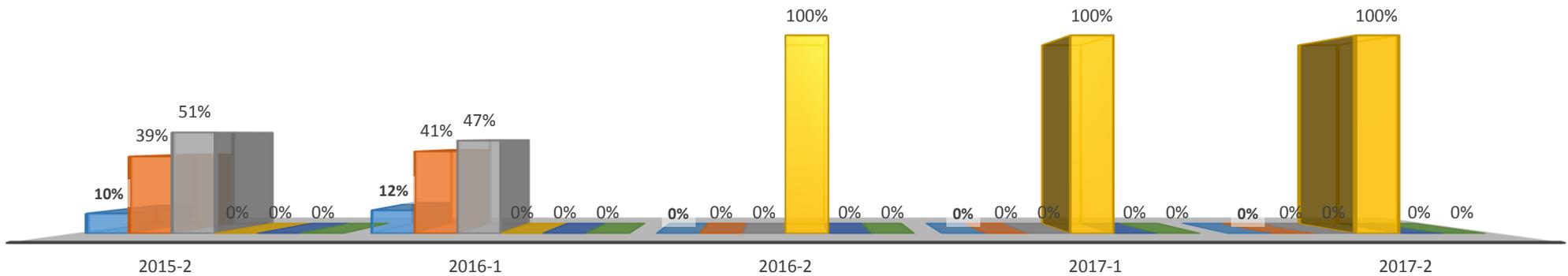
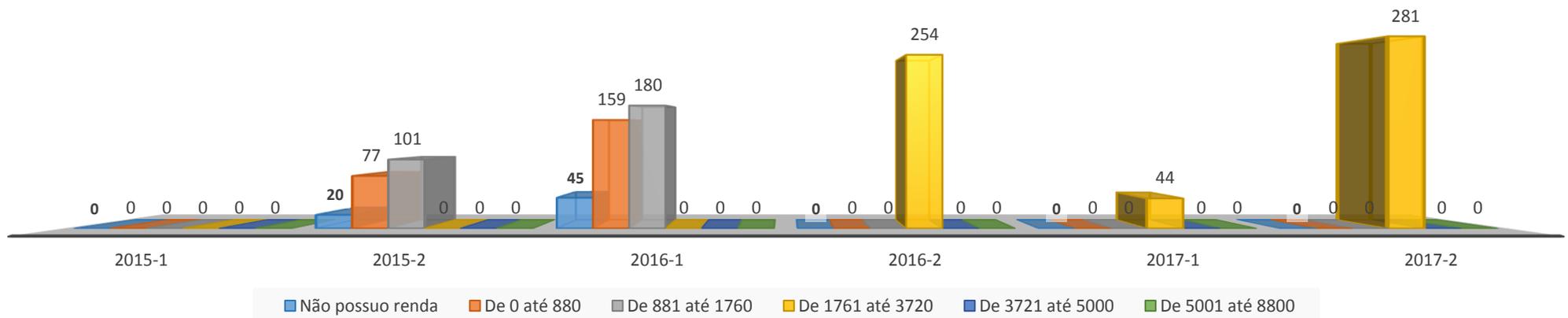
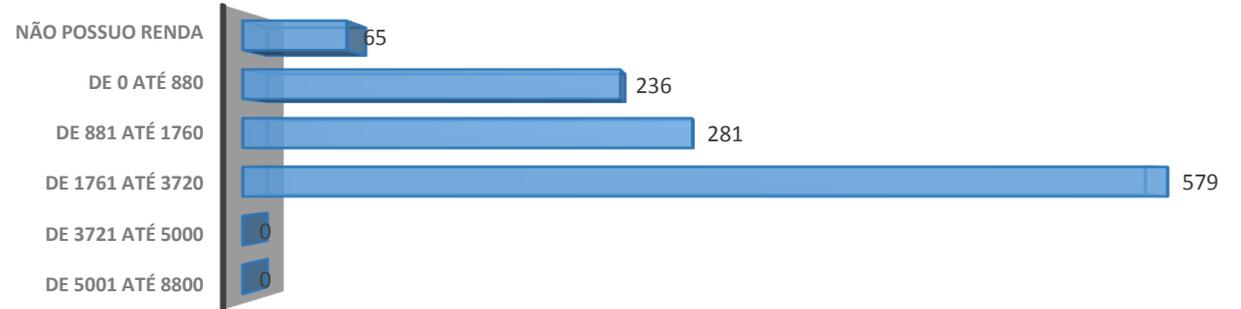
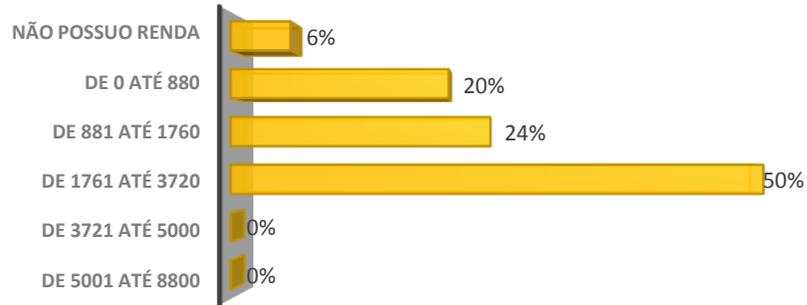


Qual a sua renda mensal atual?



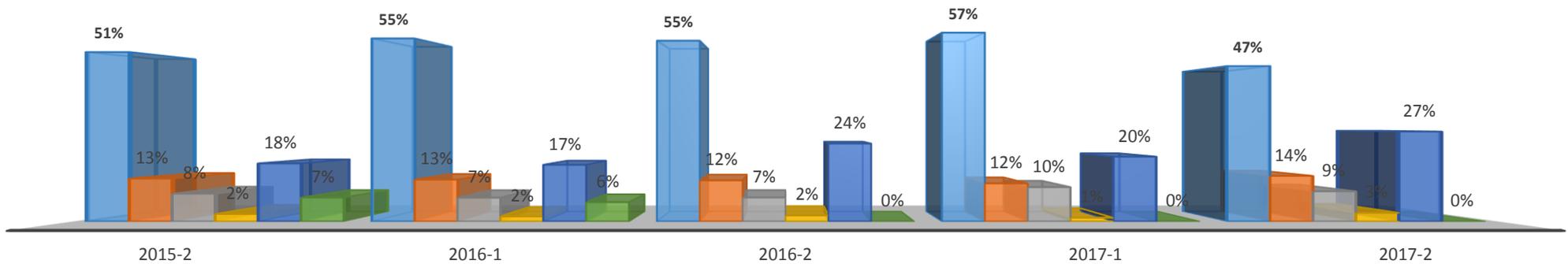
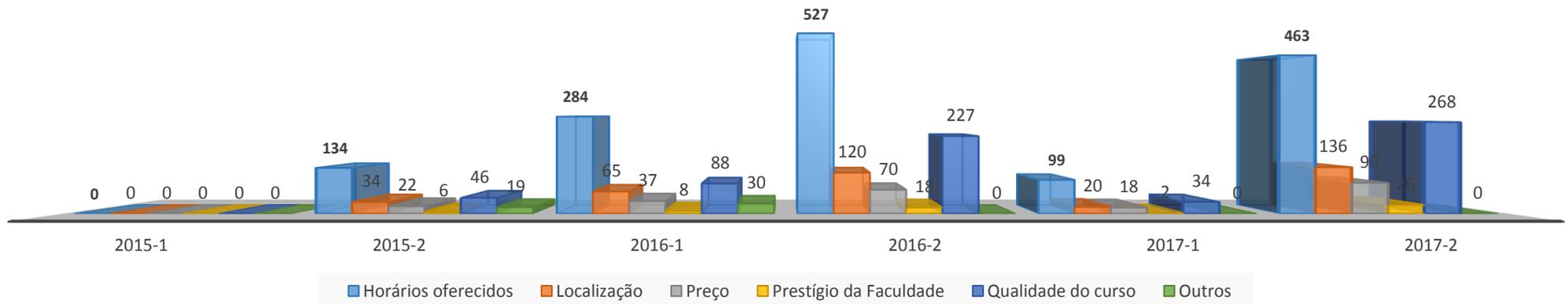
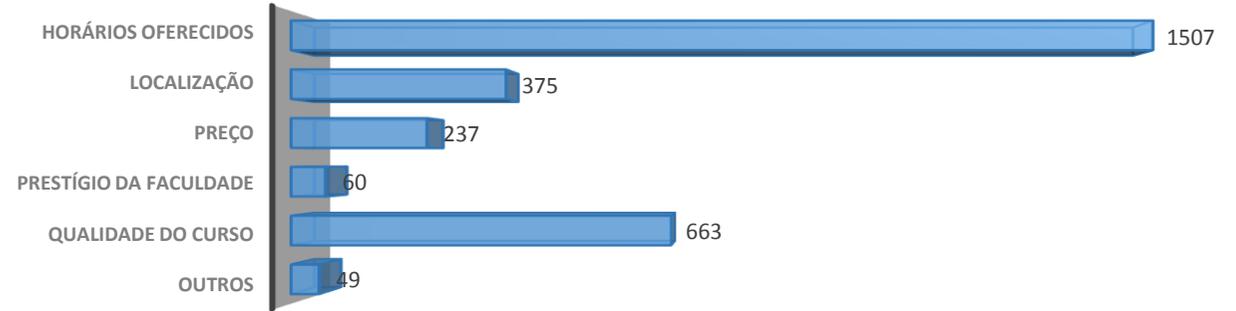
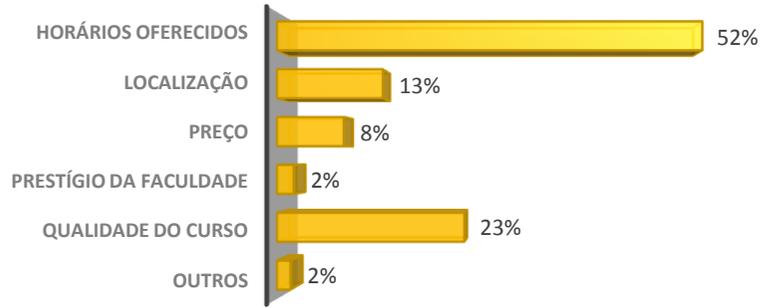


Qual a renda mensal da sua família?



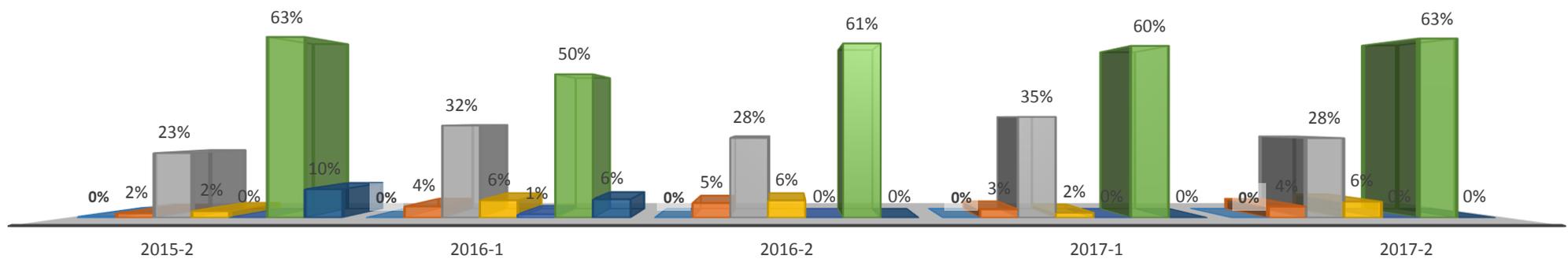
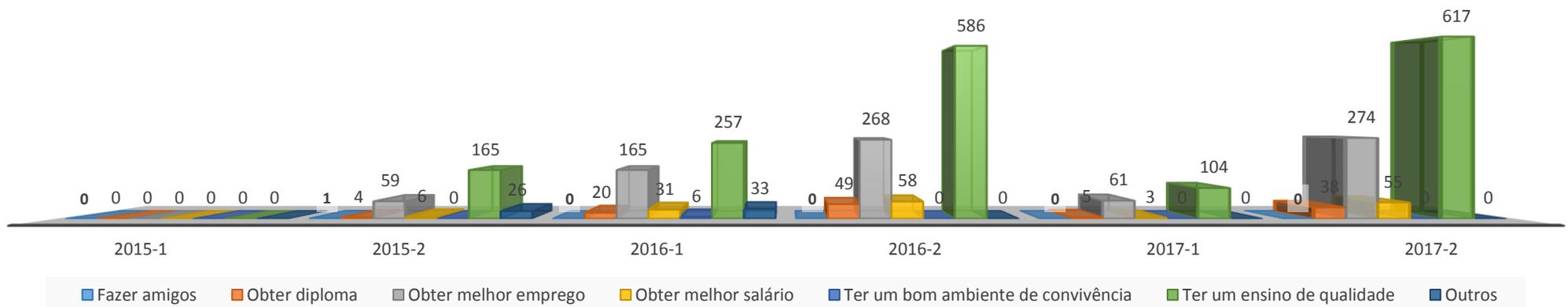
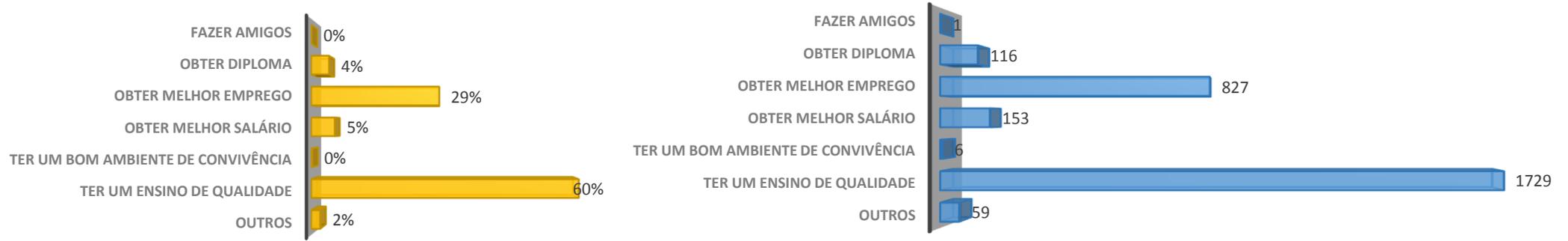


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



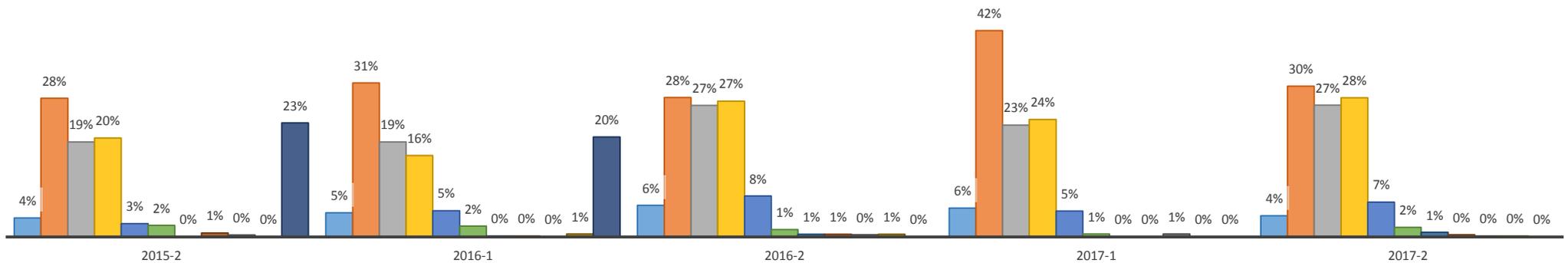
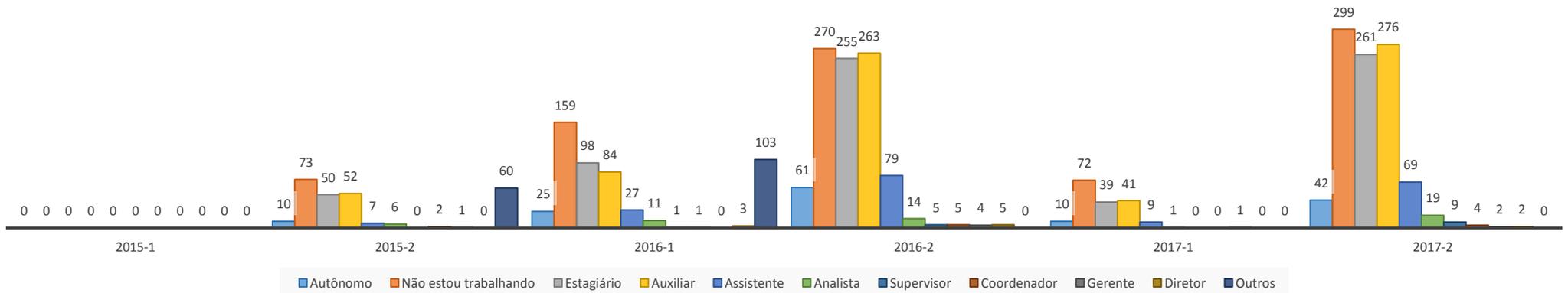
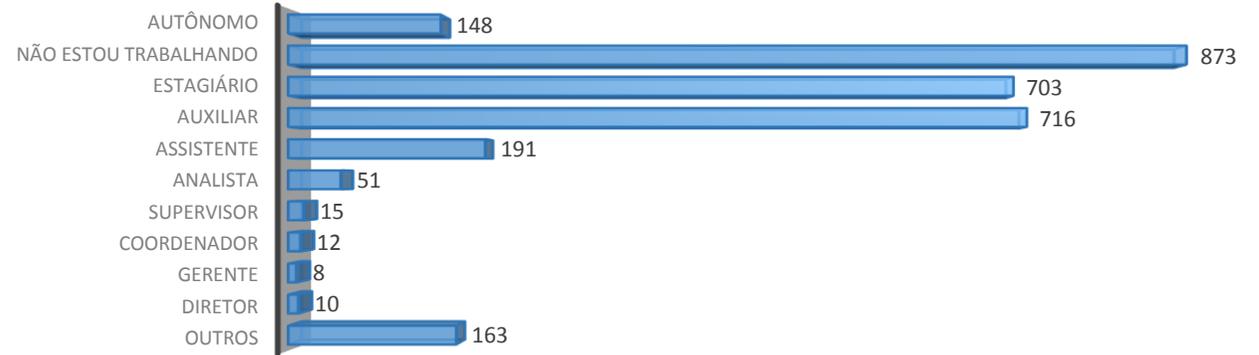
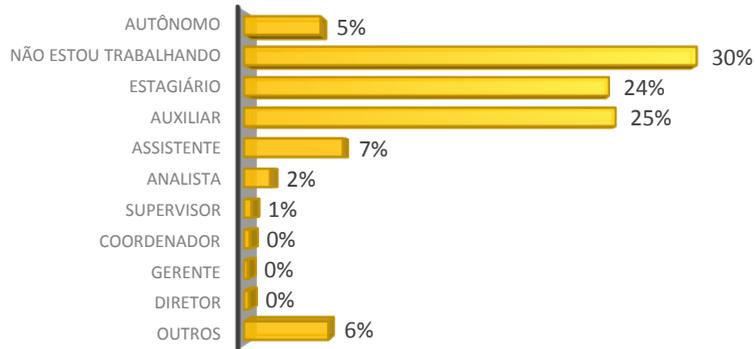


O que é mais importante para você ao cursar uma faculdade?



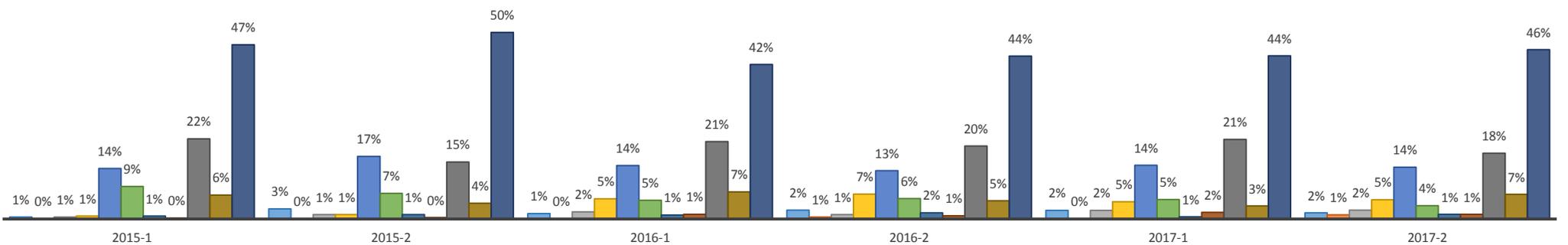
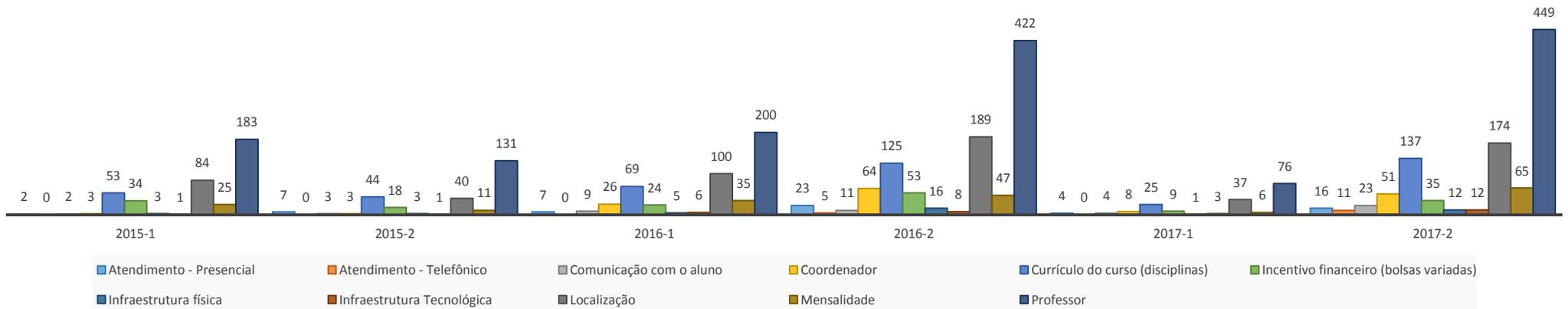
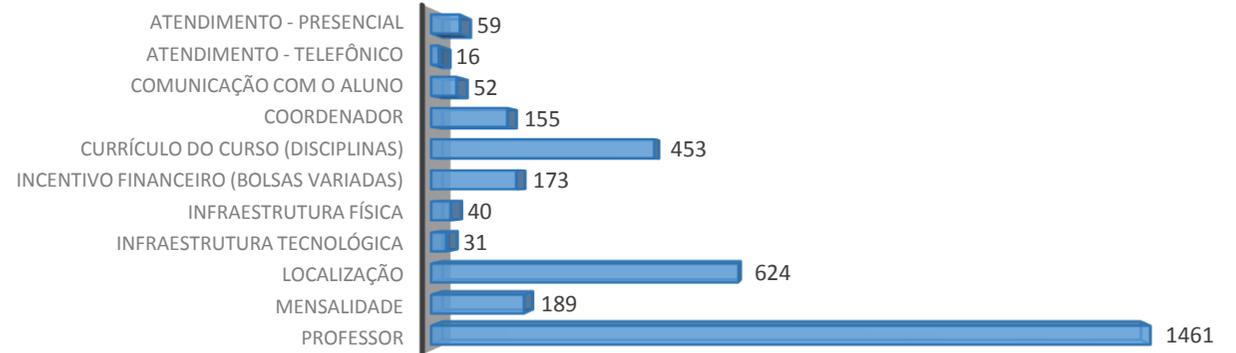
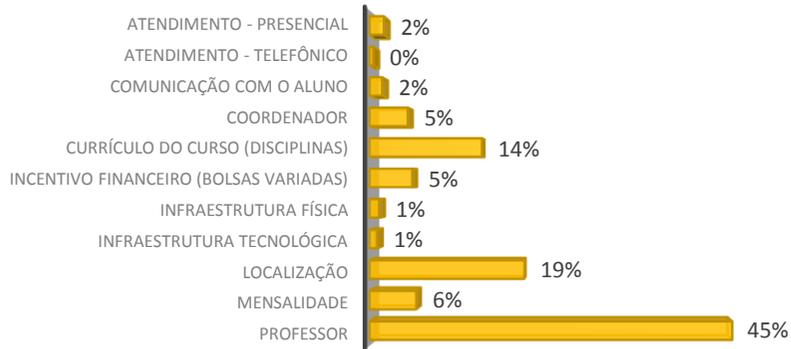


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

