



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	1.753 36%	2.336 48%	649 13%	106 2%	4.844
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	1.326 27%	2.409 50%	904 19%	205 4%	4.844
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	740 15%	2.366 49%	1.373 28%	364 8%	4.843
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	981 20%	2.474 51%	1.110 23%	279 6%	4.844
SALAS DE AULA : limpeza e ventilação.	1.194 29%	1.842 44%	899 22%	245 6%	4.180
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	763 18%	2.024 48%	1.107 26%	287 7%	4.181
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	611 13%	1.679 35%	1.672 35%	882 18%	4.844
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	578 12%	2.139 44%	1.625 34%	501 10%	4.843

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	1.262 30%	1.922 46%	801 19%	194 5%	4.179
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	1.083 35%	1.577 52%	341 11%	56 2%	3.057
O COORDENADOR: é acessível ao aluno?	1.938 46%	1.593 38%	516 12%	135 3%	4.182
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	1.807 37%	2.108 44%	716 15%	212 4%	4.843
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	671 22%	1.637 54%	593 19%	157 5%	3.058
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	3.998 83%	719 15%	105 2%	20 0%	4.842
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	2.730 65%	1.337 32%	97 2%	15 0%	4.179
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	3.059 63%	1.656 34%	111 2%	18 0%	4.844
OS PROFESSORES: fazem chamada?	3.762 90%	381 9%	25 1%	12 0%	4.180
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	2.318 55%	1.722 41%	126 3%	16 0%	4.182
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	2.288 55%	1.732 41%	140 3%	20 0%	4.180
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	914 24%	1.733 46%	797 21%	344 9%	3.788
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	910 22%	1.934 46%	986 24%	349 8%	4.179
Você acessa o aluno online frequentemente?	1.858 61%	1.013 33%	171 6%	17 1%	3.059
Você acessa o Office365 (email) frequentemente?	886 29%	762 25%	763 25%	646 21%	3.057
Você acessa o portal frequentemente?	1.654 54%	1.150 38%	223 7%	29 1%	3.056
Você se sente apto para utilizar os recursos de TI?	952 31%	1.467 48%	500 16%	137 4%	3.056
Você utiliza o Moodlerooms (AVA) frequentemente?	1.558 51%	1.147 38%	270 9%	81 3%	3.056
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	448 15%	754 25%	1.242 41%	614 20%	3.058
Você utiliza o recurso de internet frequente?	1.402 46%	935 31%	534 17%	187 6%	3.058
Você utiliza o recurso de WIFI frequentemente?	707 23%	525 17%	745 24%	1.082 35%	3.059

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	7.946 21%	17.269 46%	9.339 25%	2.869 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	36.205 46%	27.804 36%	9.802 13%	4.341 6%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	2.154	52%
Localização	609	15%
Preço	427	10%
Prestígio da Faculdade	86	2%
Qualidade do curso	829	20%
Outros	75	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	1	0%
Obter diploma	180	4%
Obter melhor emprego	1.350	32%
Obter melhor salário	285	7%
Ter um bom ambiente de convivência	9	0%
Ter um ensino de qualidade	2.272	54%
Outros	82	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	189	5%
Não estou trabalhando	1.161	28%
Estagiário	811	19%
Auxiliar	1.046	25%
Assistente	469	11%
Analista	146	3%
Supervisor	57	1%
Coordenador	26	1%
Gerente	36	1%
Diretor	11	0%
Outros	227	5%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	4.517	93%
INSATISFEITO	250	5%
NÃO SEI RESPONDER	75	2%

Qual a sua renda mensal atual?

Não possuo renda	346	8%
De 0 até 880	1.621	39%
De 881 até 1760	1.506	36%
De 1761 até 3720	343	8%
De 3721 até 5000	43	1%
De 5001 até 8800	16	0%

Qual a renda mensal da sua família?

Não possuo renda	98	6%
De 0 até 880	293	16%
De 881 até 1760	417	23%
De 1761 até 3720	968	55%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	72	2%
Atendimento - Telefônico	22	0%
Comunicação com o aluno	79	2%
Coordenador	192	4%
Currículo do curso (disciplinas)	552	12%
Incentivo financeiro (bolsas variadas)	263	6%
Infraestrutura física	88	2%
Infraestrutura Tecnológica	64	1%
Localização	1.101	23%
Mensalidade	364	8%
Professor	1.935	41%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	1.186	25%
Atendimento - Telefônico	397	8%
Comunicação com o aluno	749	16%
Coordenador	260	6%
Currículo do curso (disciplinas)	126	3%
Incentivo financeiro (bolsas variadas)	422	9%
Infraestrutura física	571	12%
Infraestrutura Tecnológica	332	7%
Localização	93	2%
Mensalidade	323	7%
Professor	225	5%

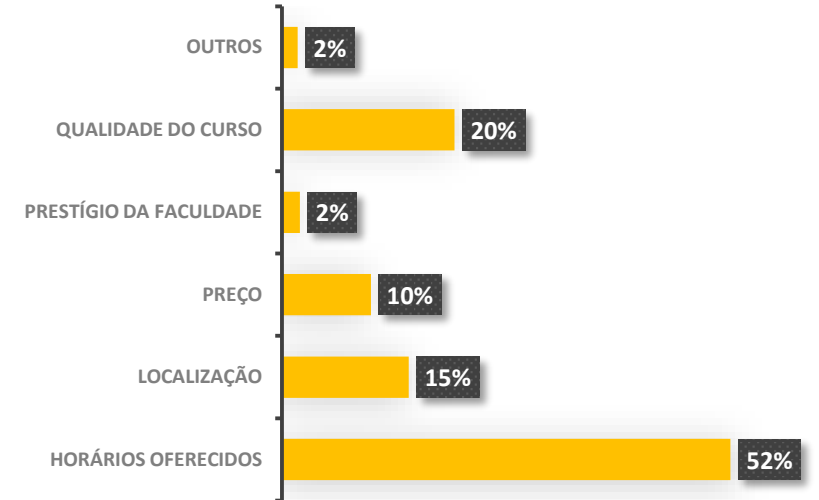
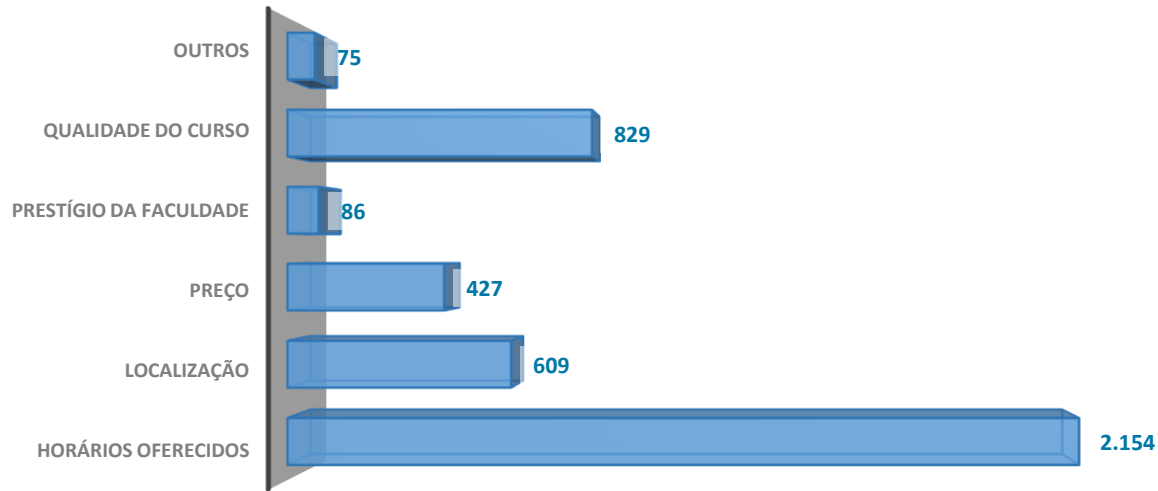
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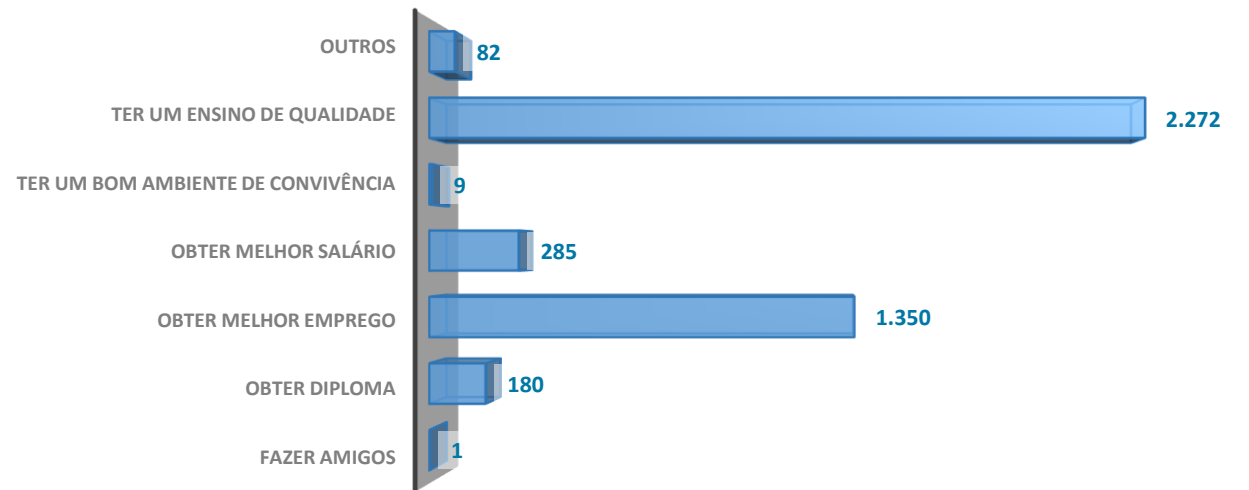
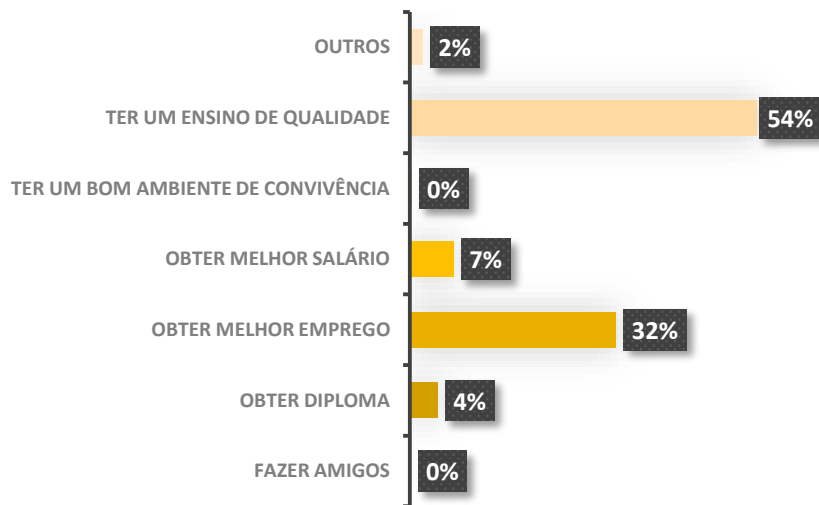
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

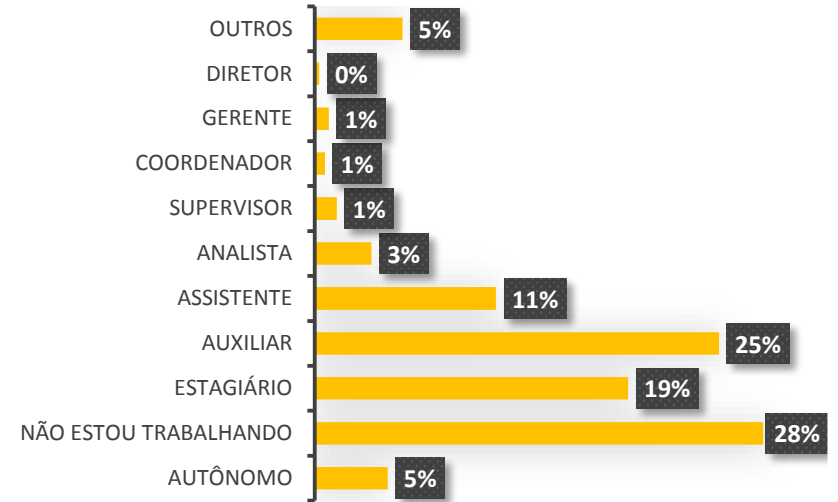
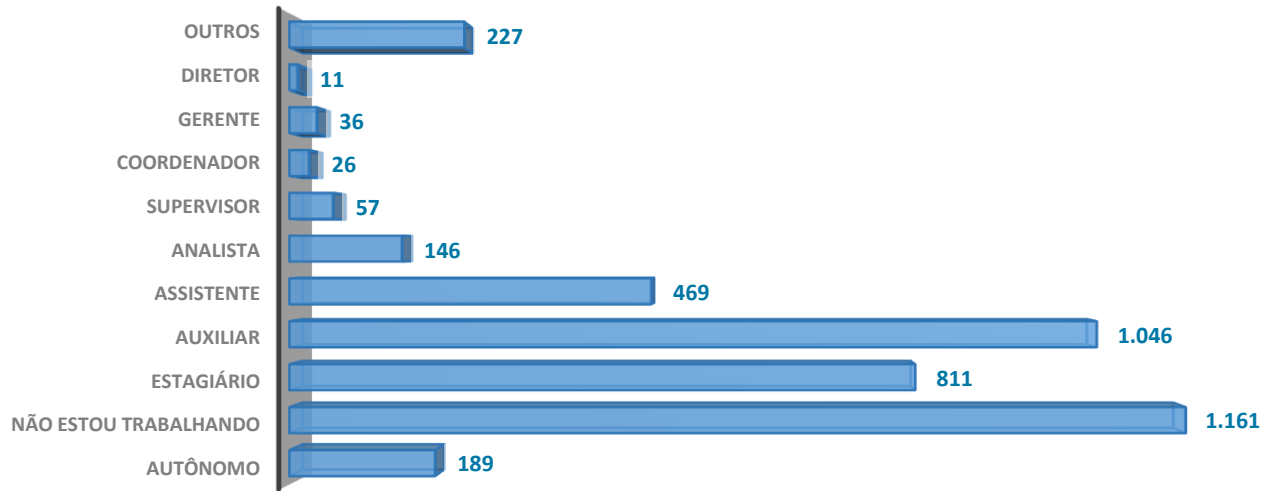


O que é mais importante para você ao cursar uma faculdade?

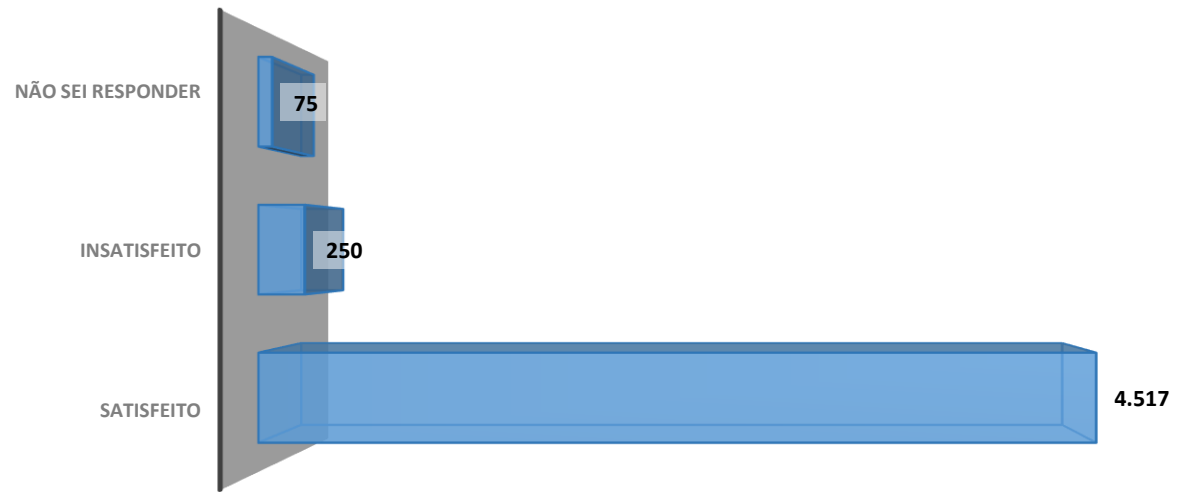
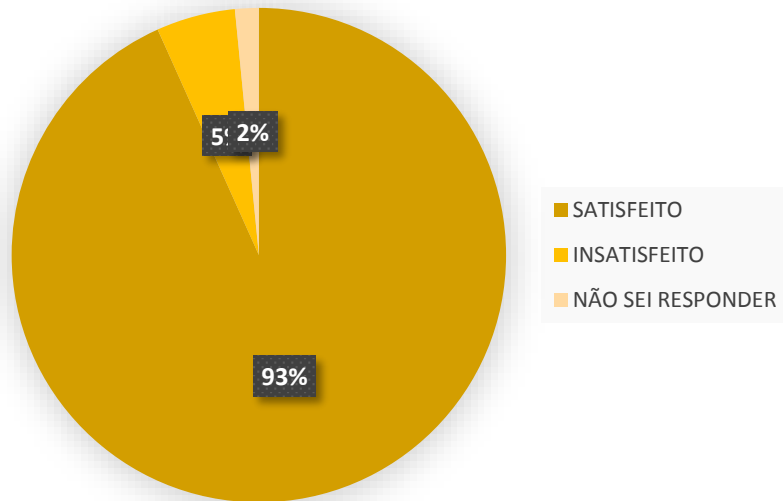




Qual o cargo que você ocupa na empresa em que trabalha?

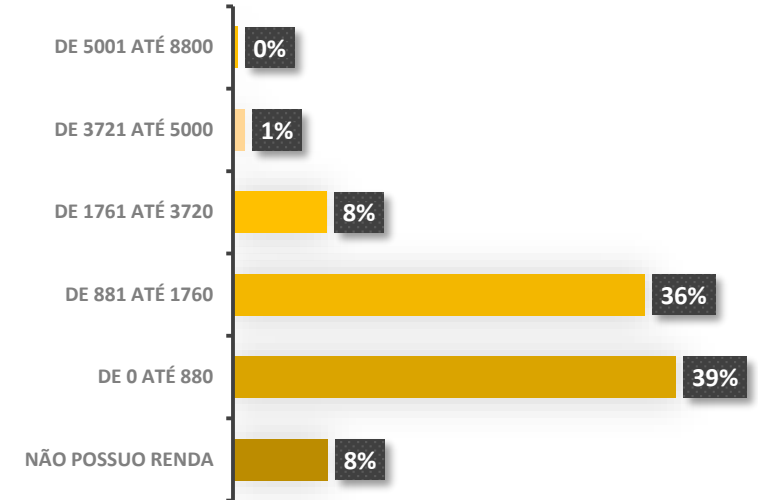
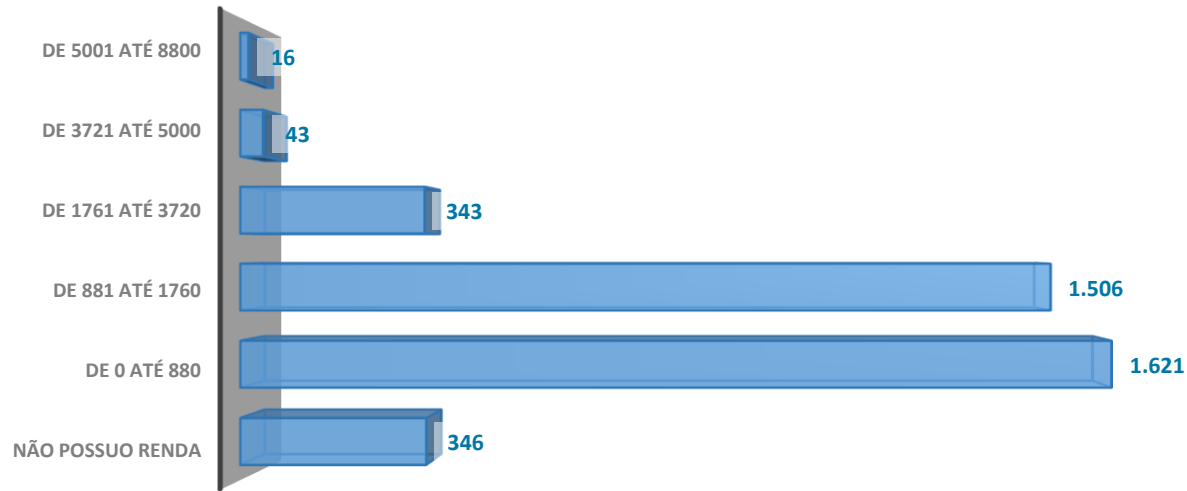


O CURSO - Em relação ao seu curso, você se considera:

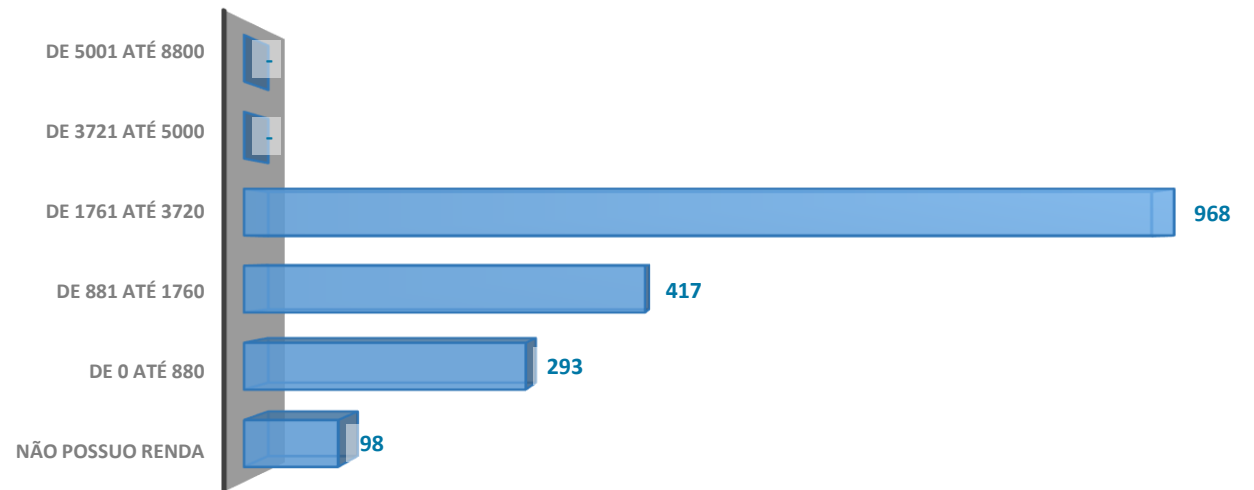
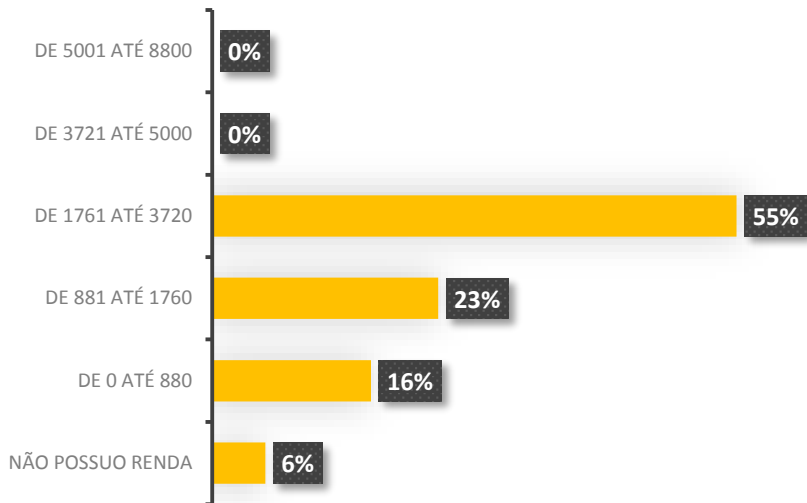




Qual a sua renda mensal atual?

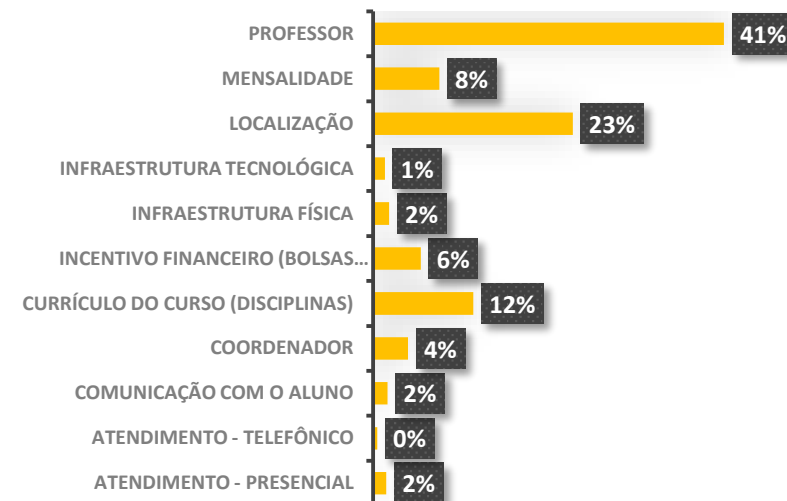
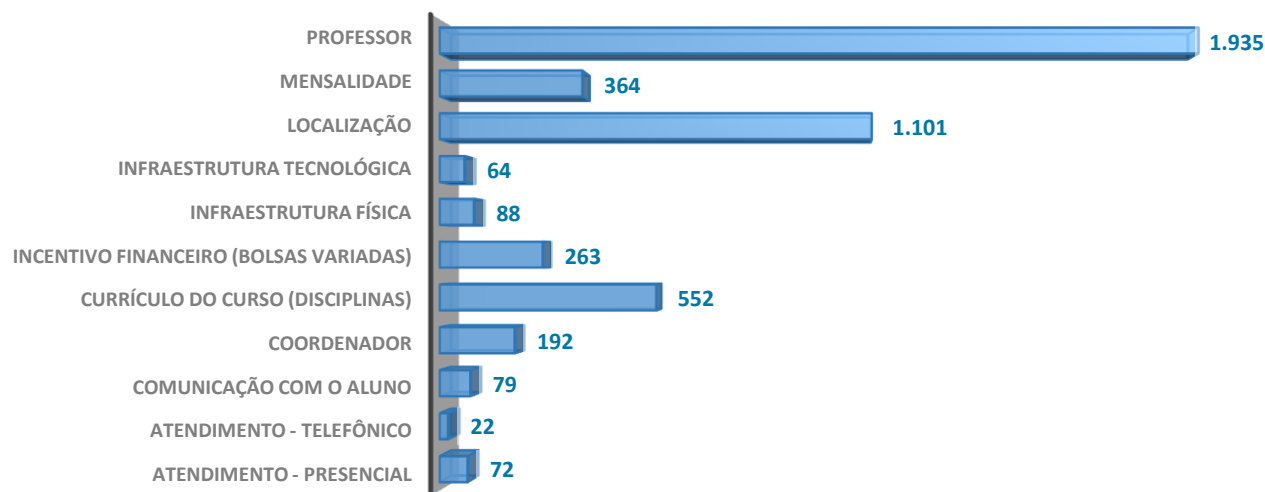


Qual a renda mensal da sua família?

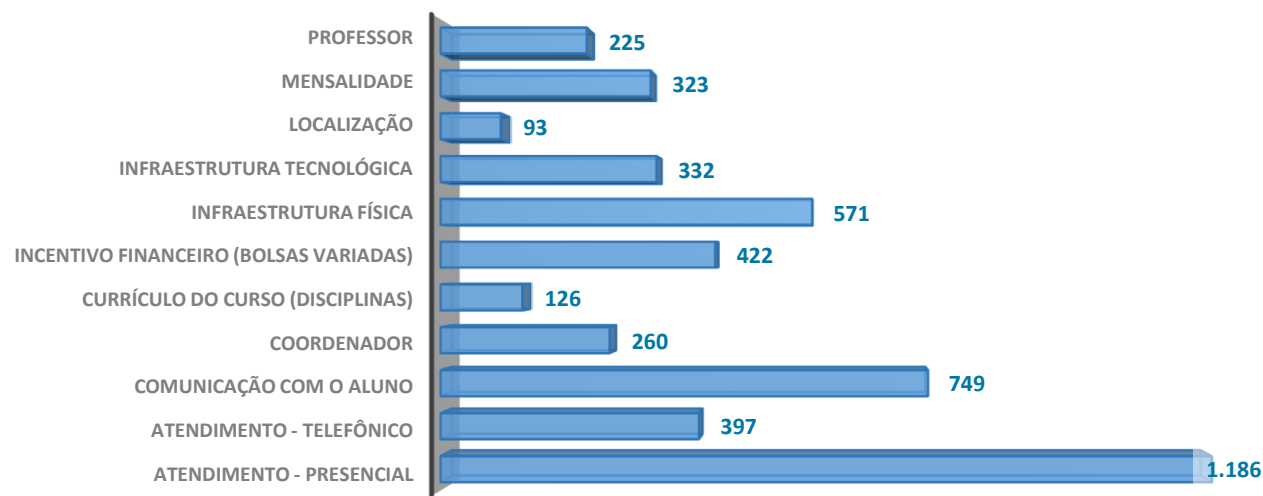
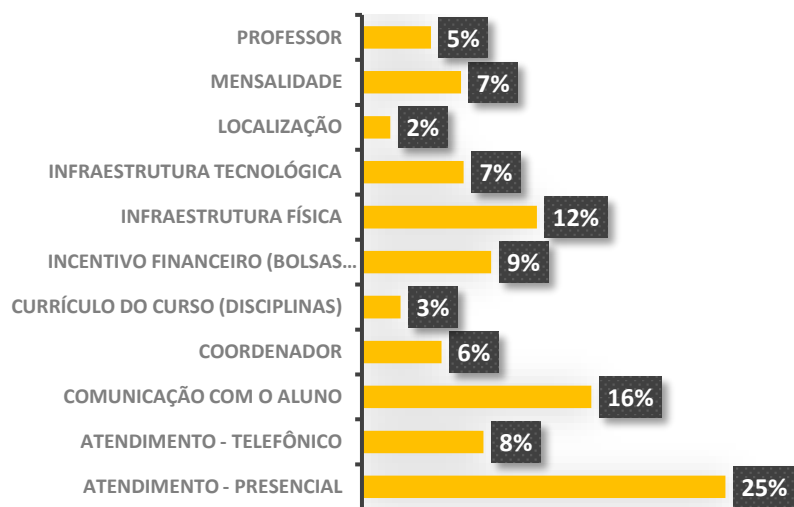




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

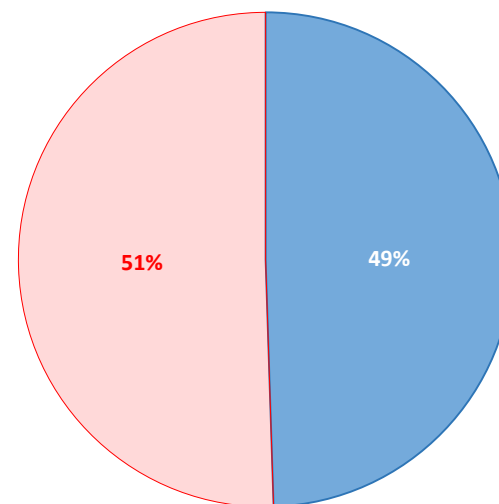
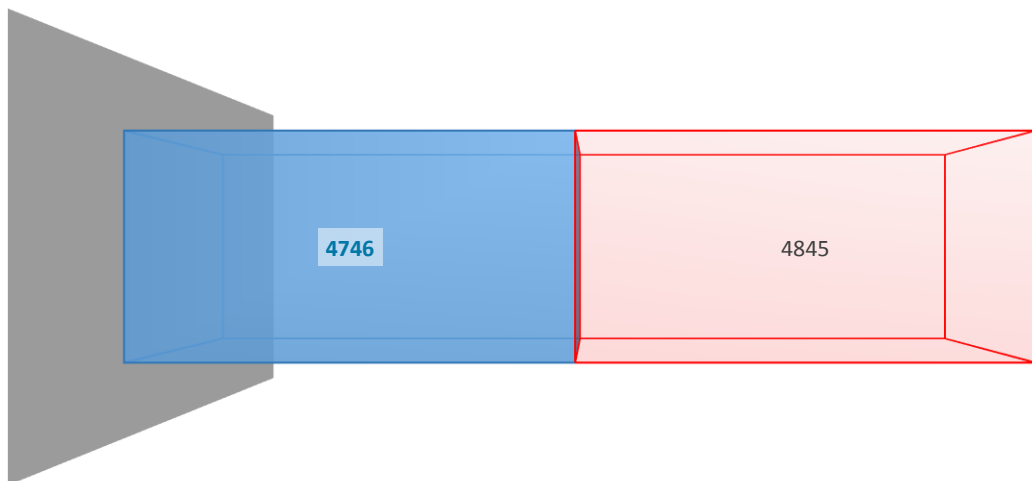


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



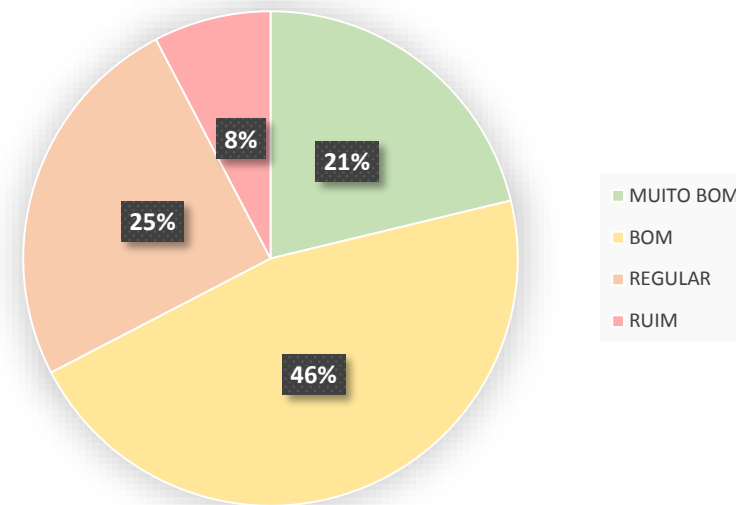
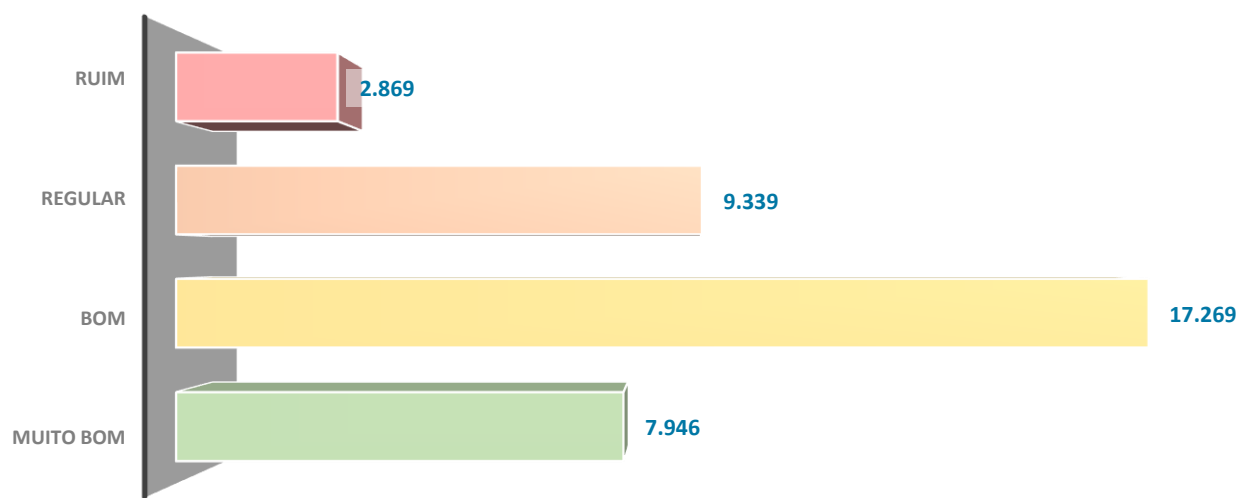


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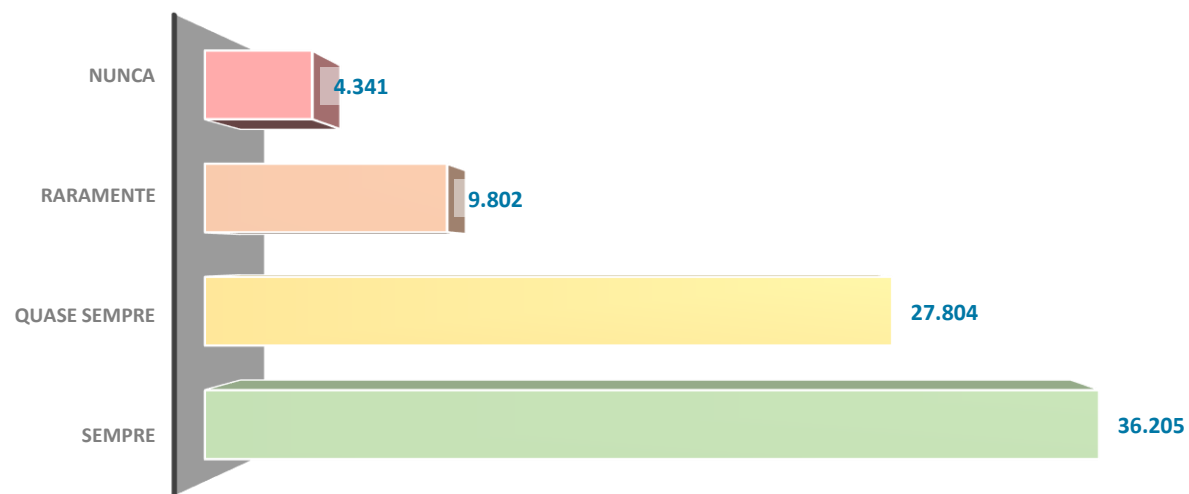
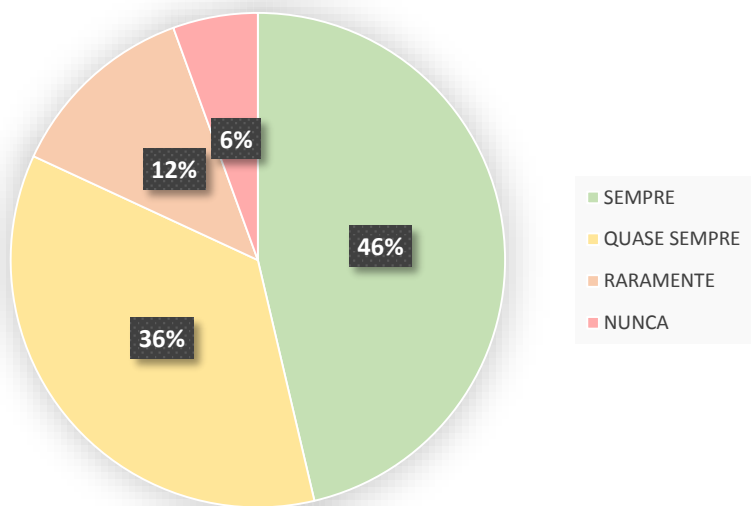




GERAL - Questões Objetivas Qualitativas

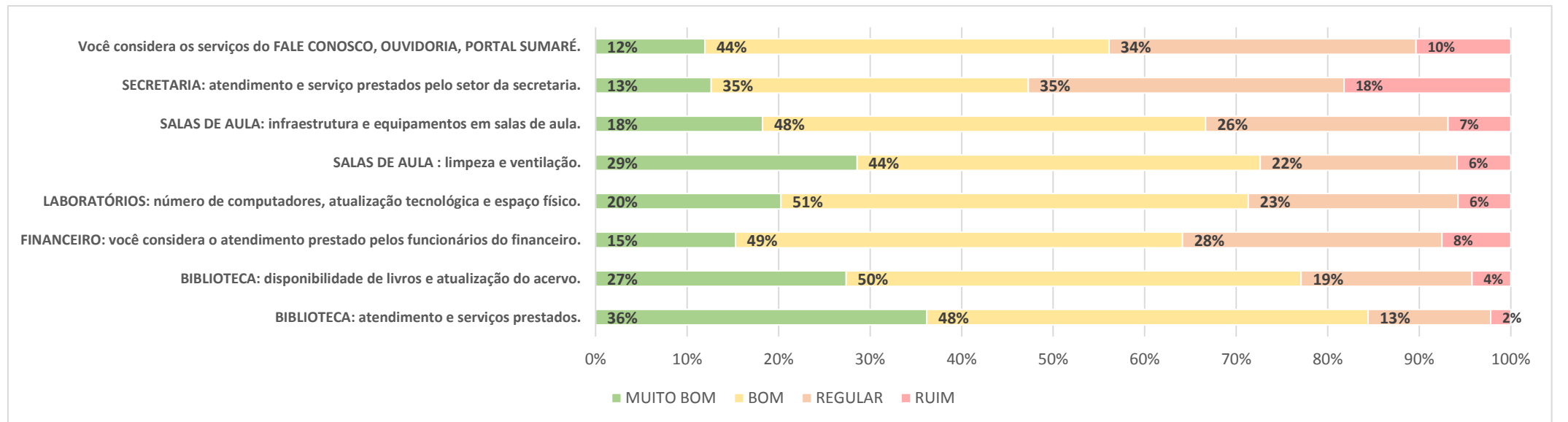
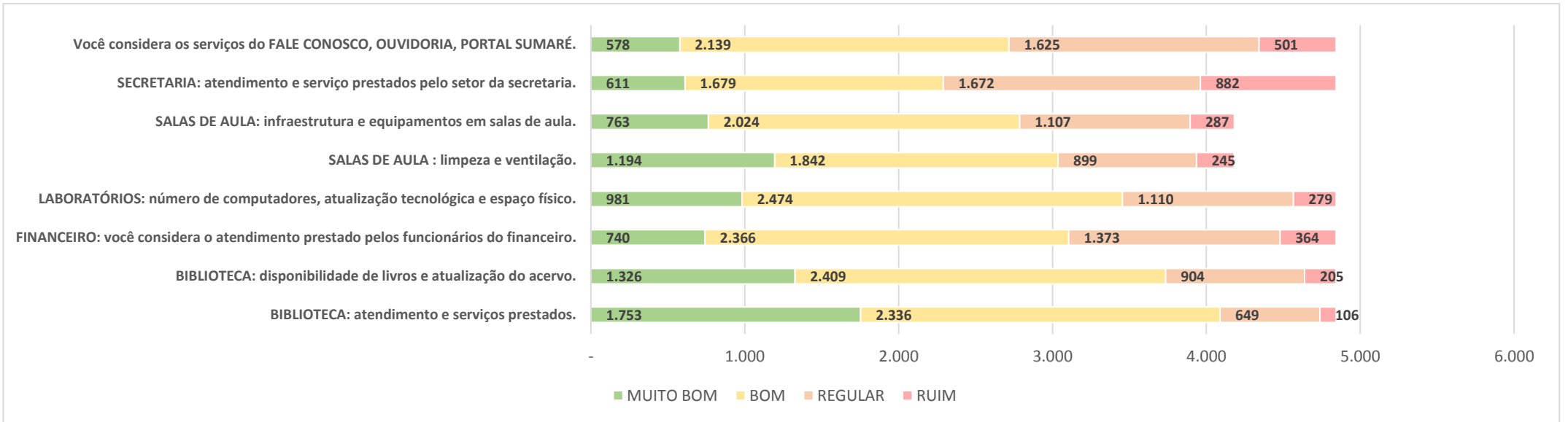


GERAL - Questões Objetivas Periodicidade



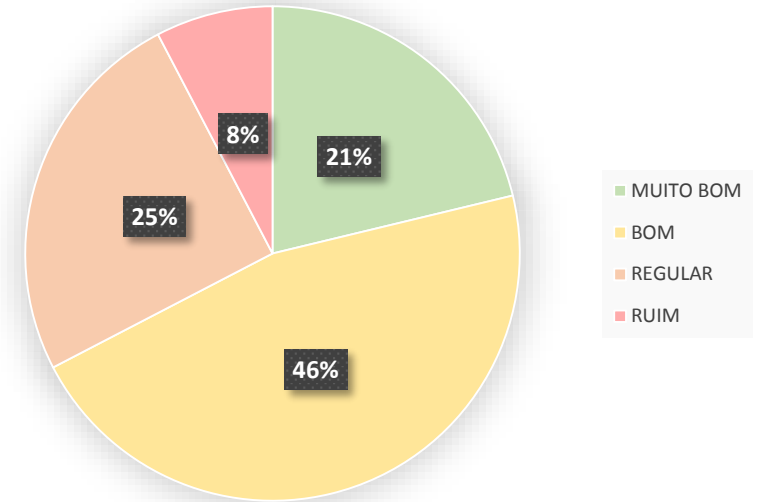
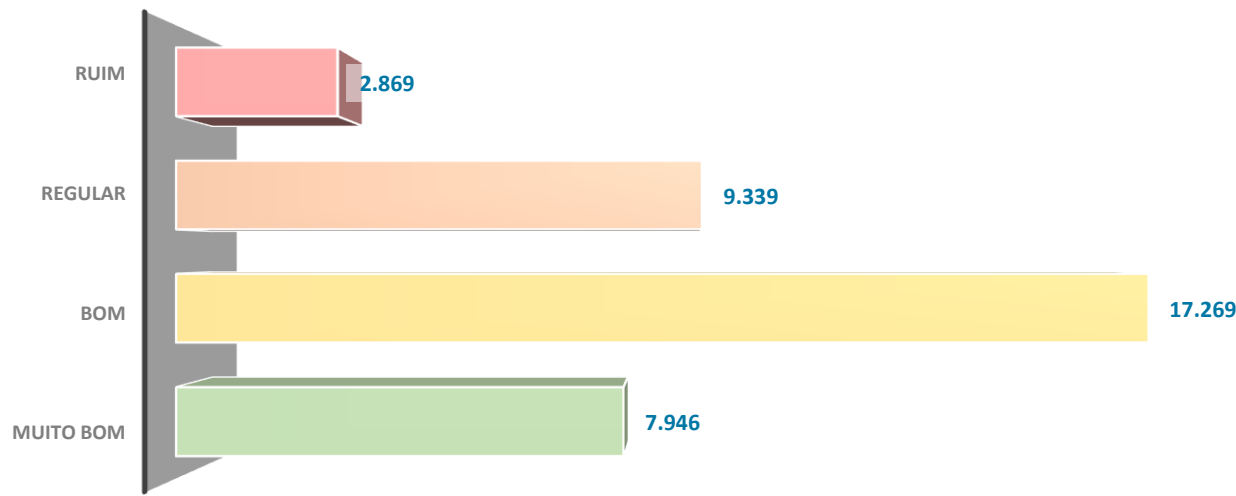


Questões Objetivas

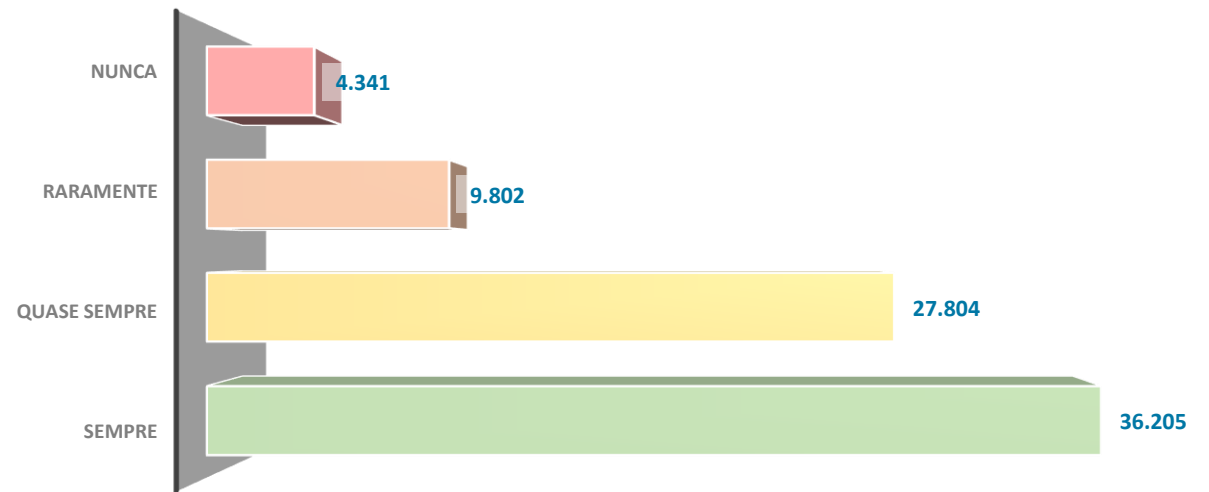
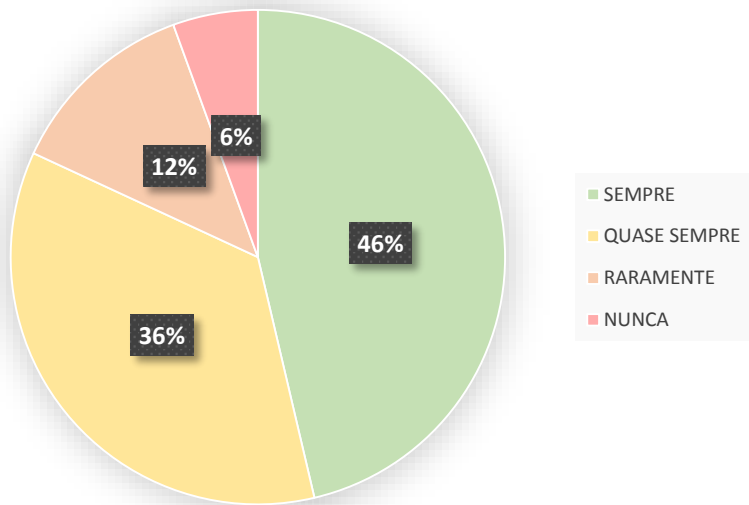




GERAL - Questões Objetivas Qualitativas

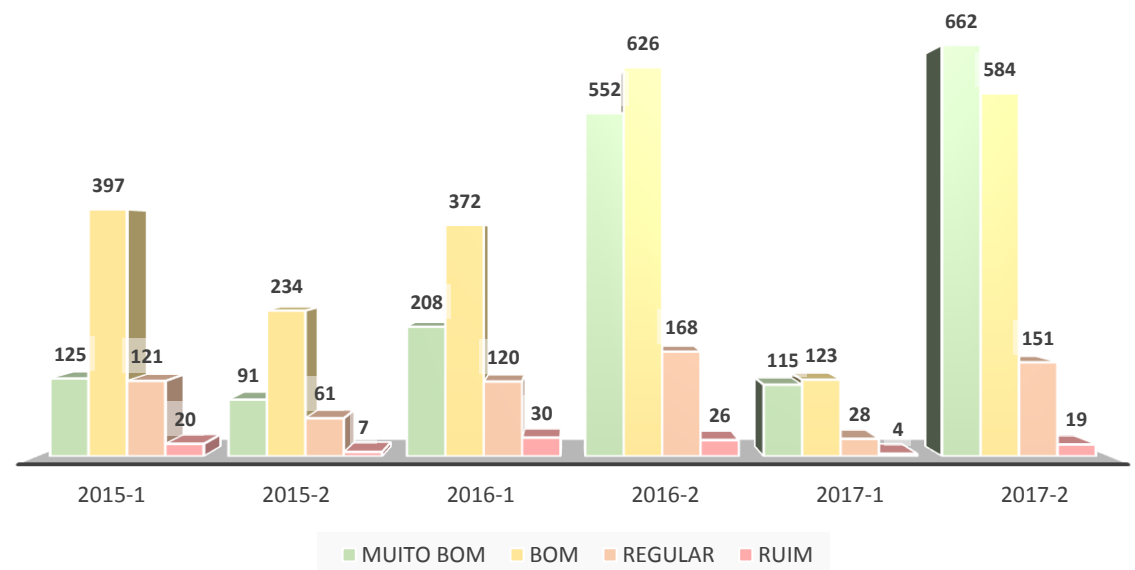
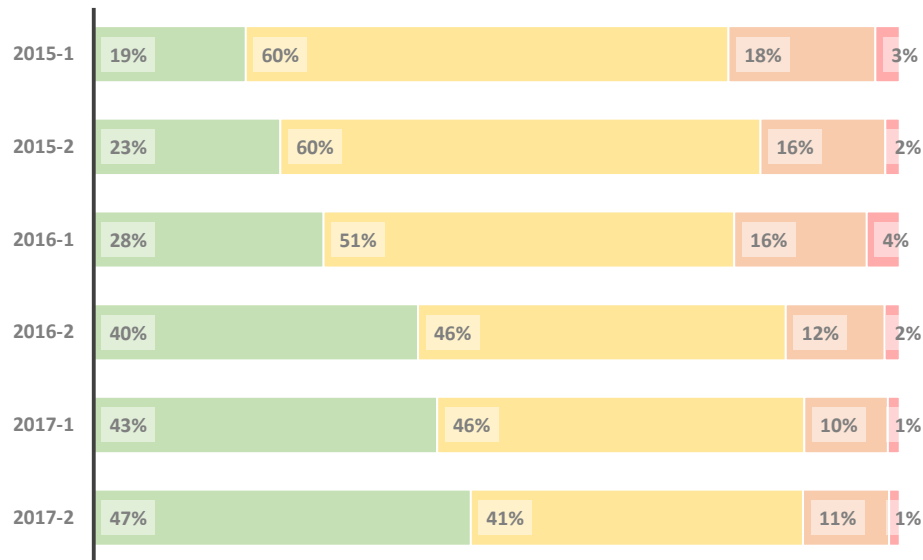
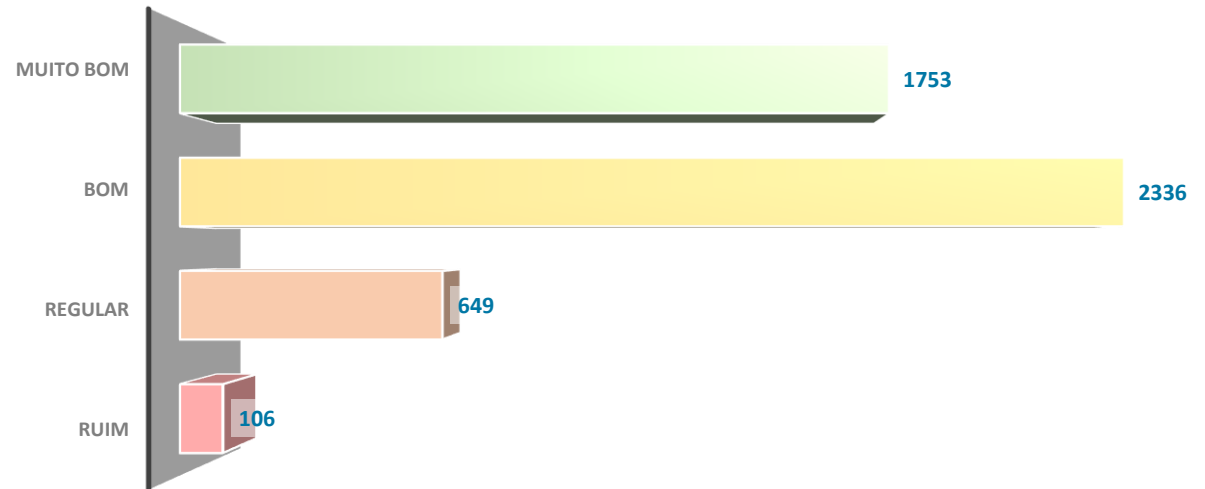
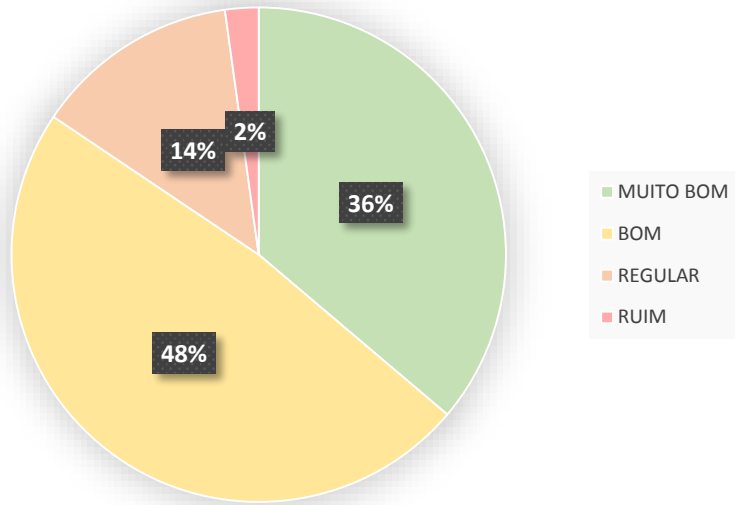


GERAL - Questões Objetivas Periodicidade



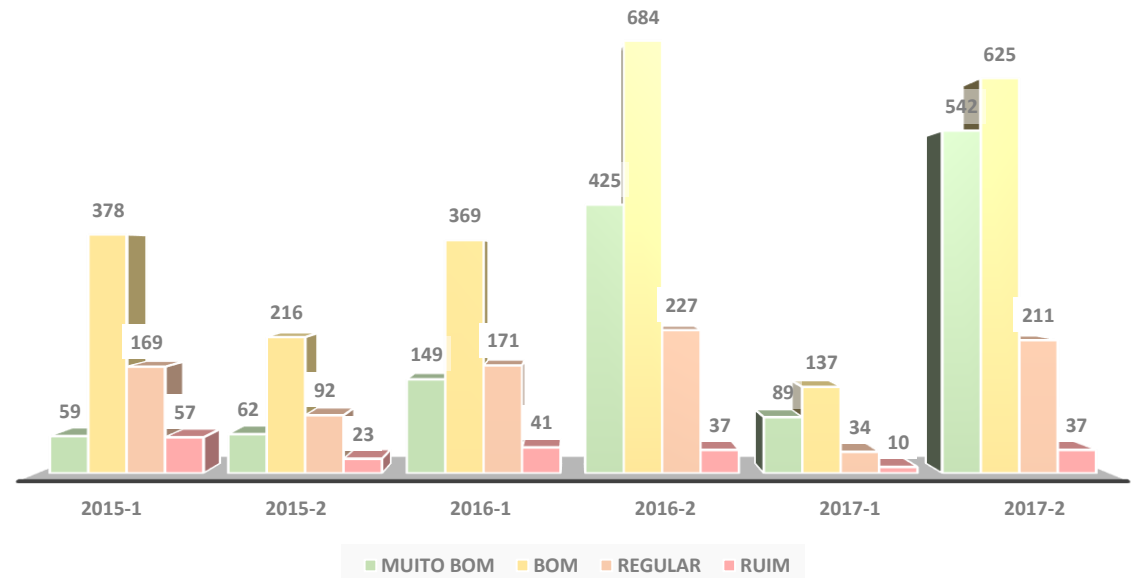
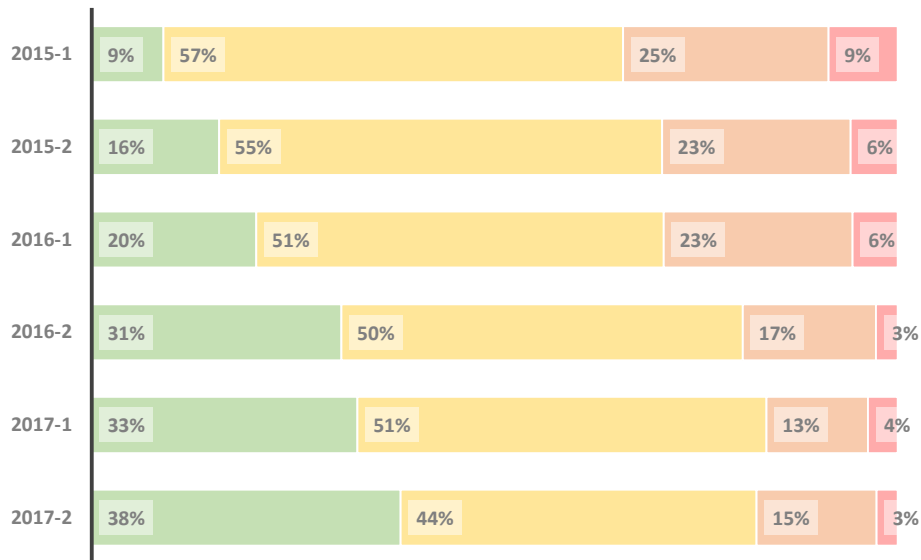
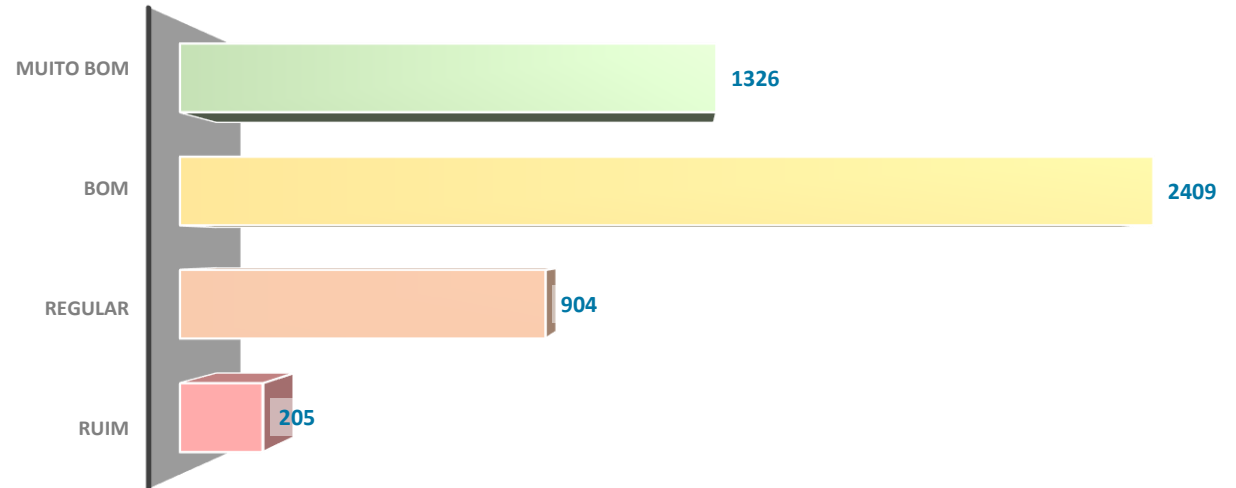
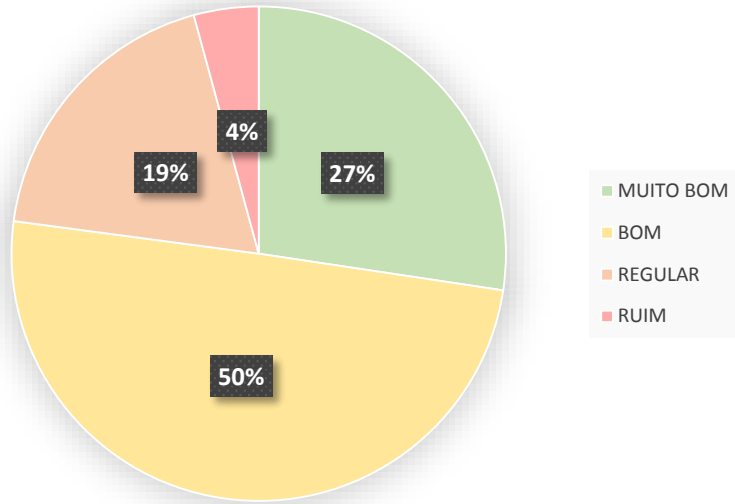


BIBLIOTECA: atendimento e serviços prestados.



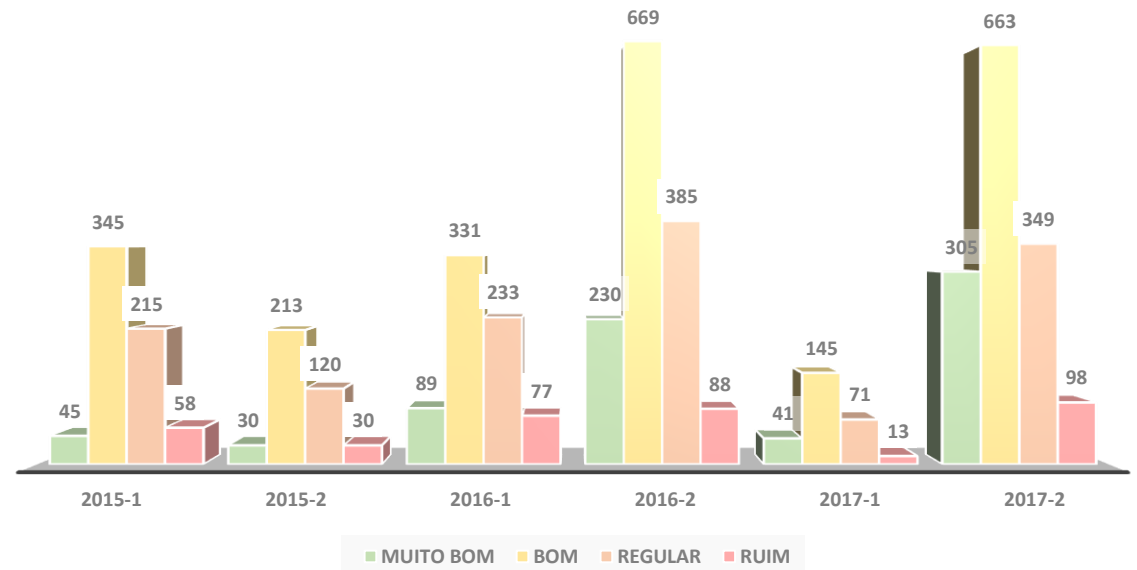
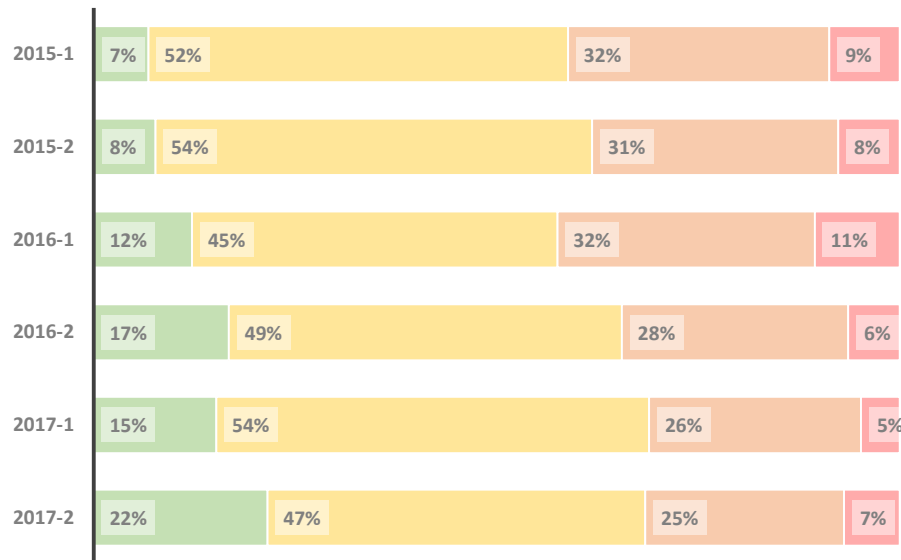
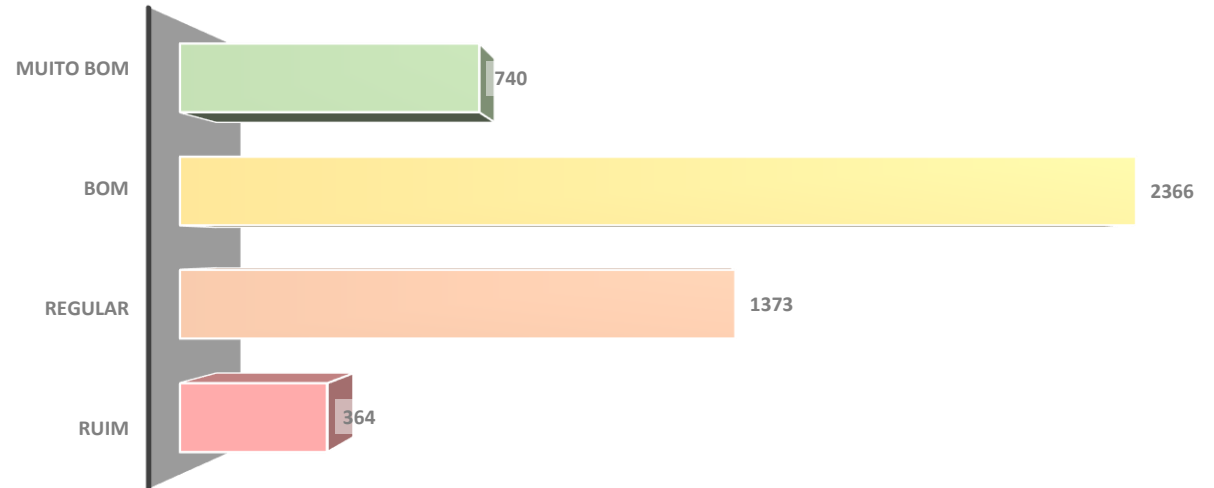
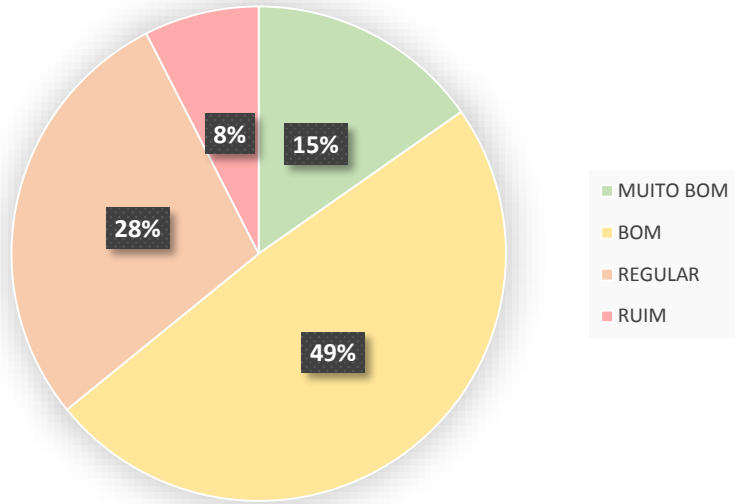


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



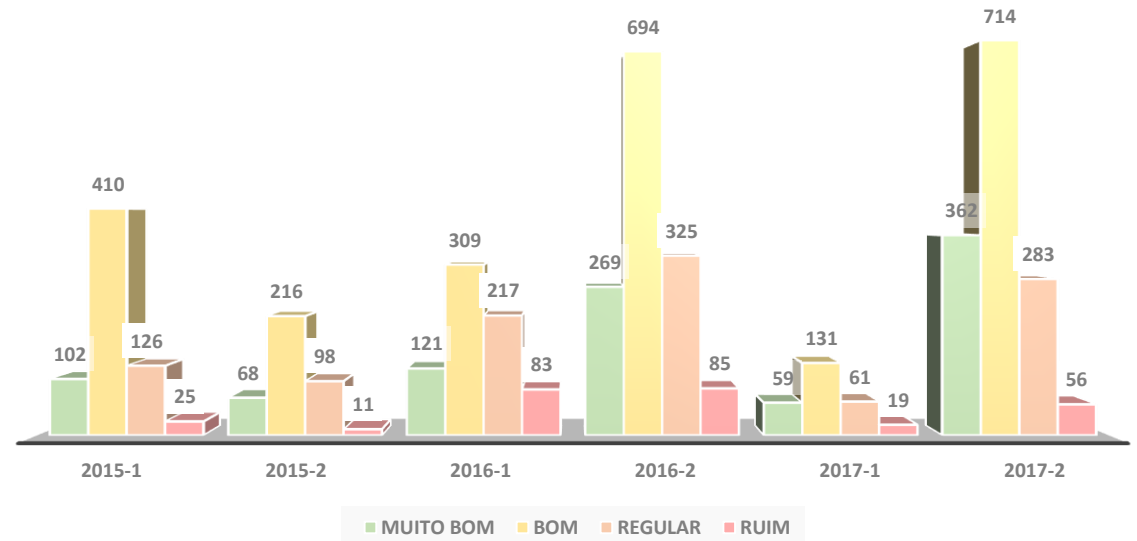
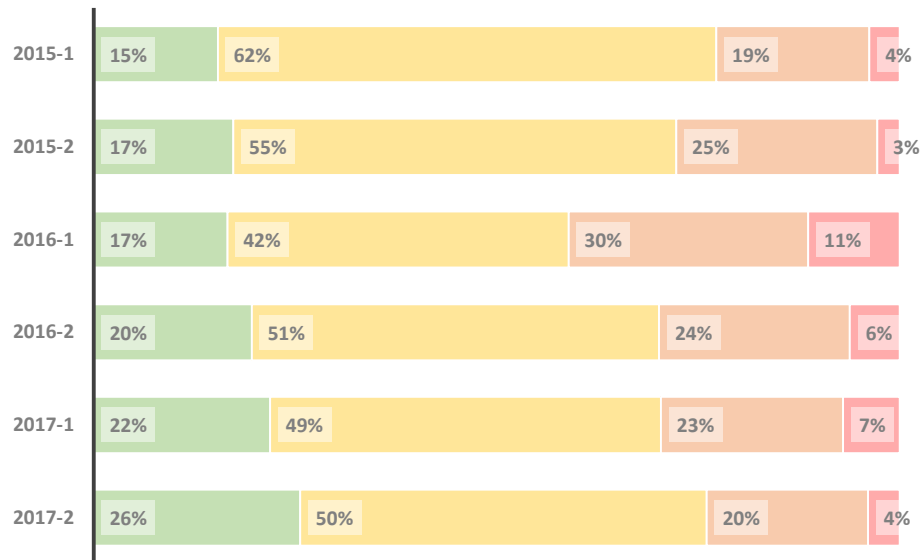
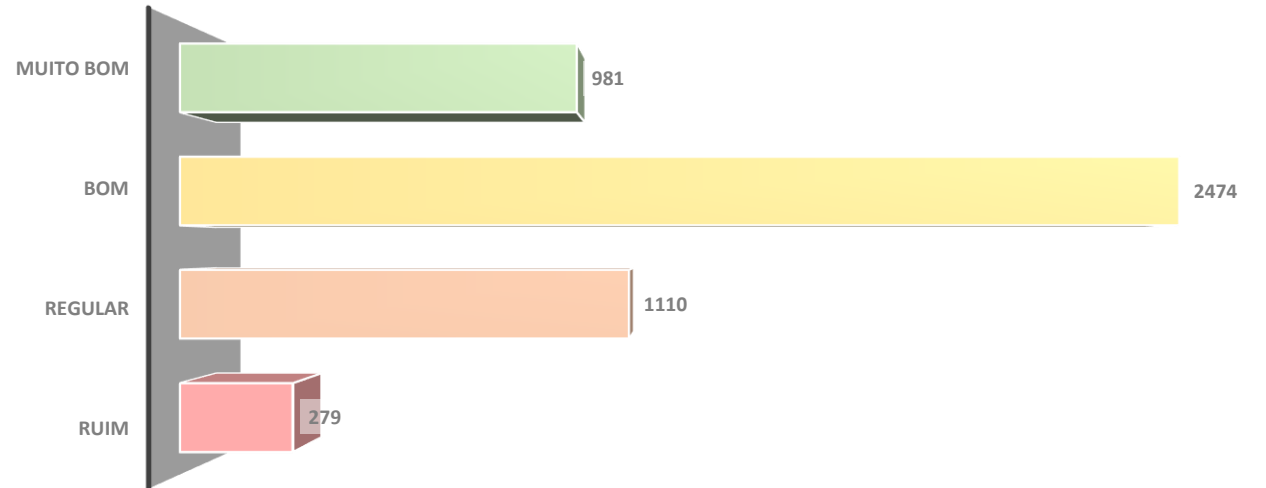
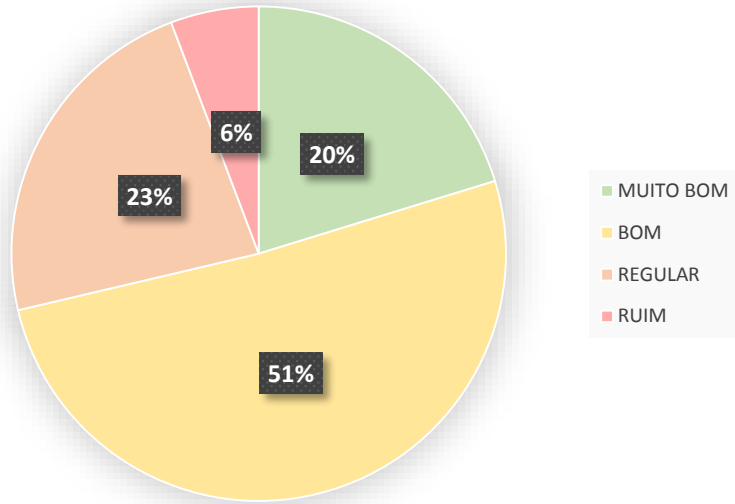


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



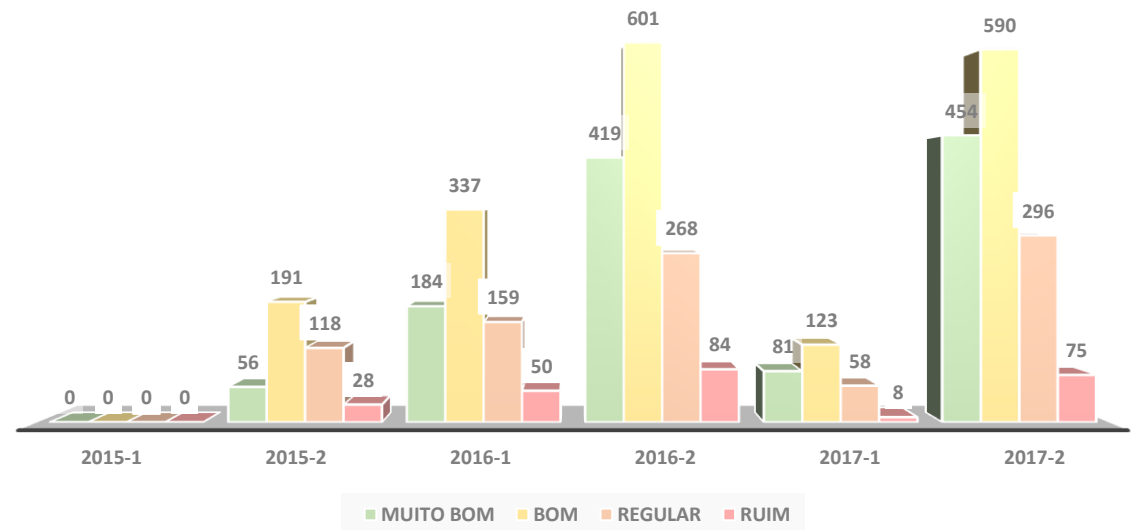
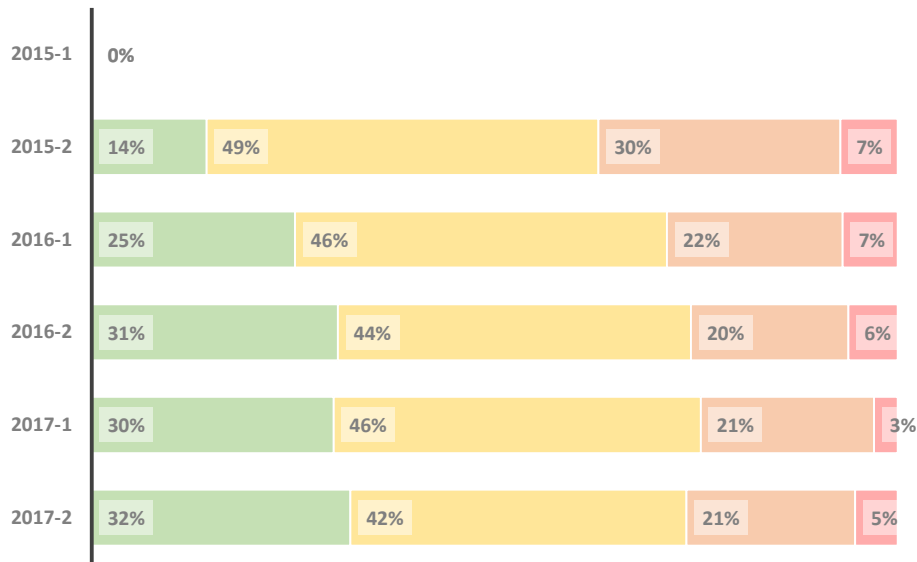
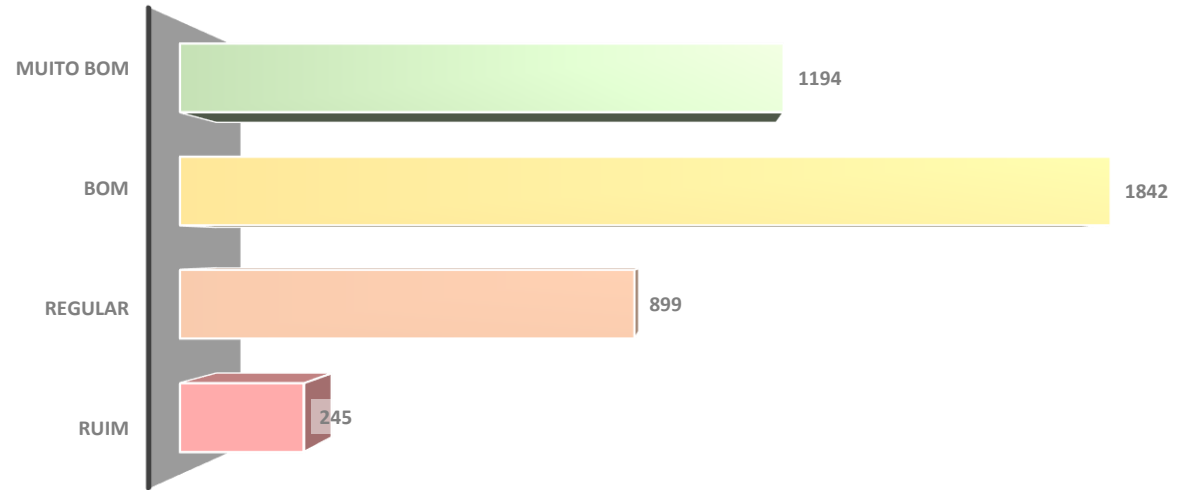
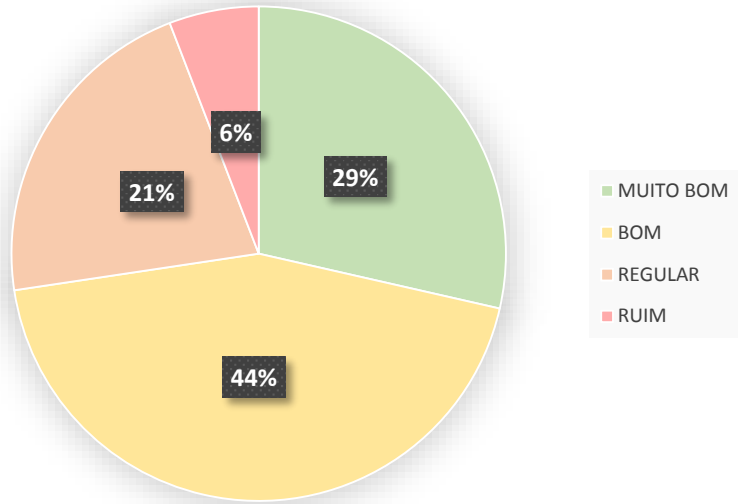


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



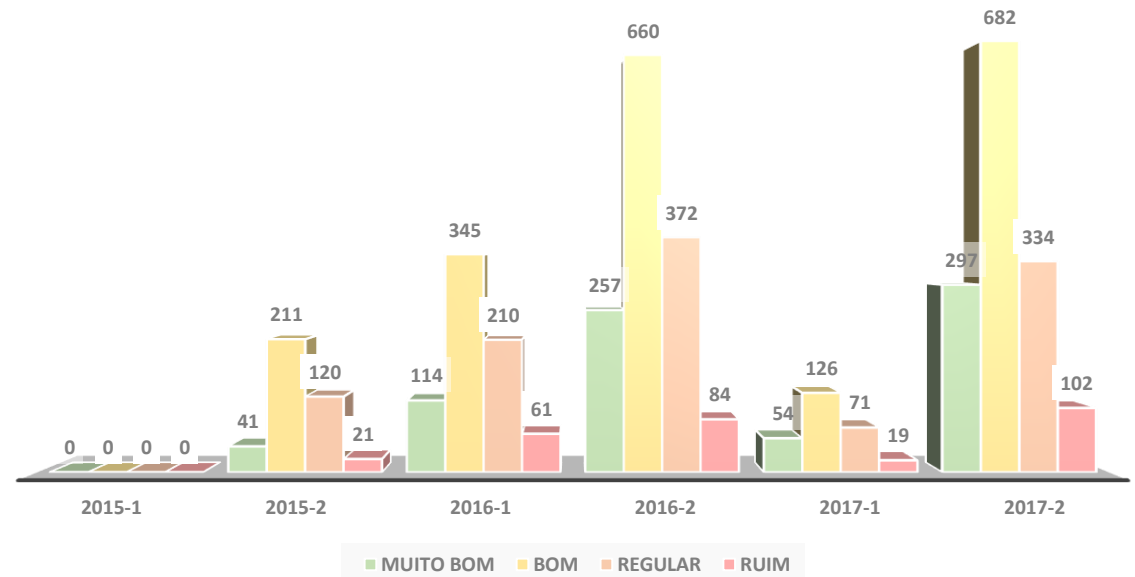
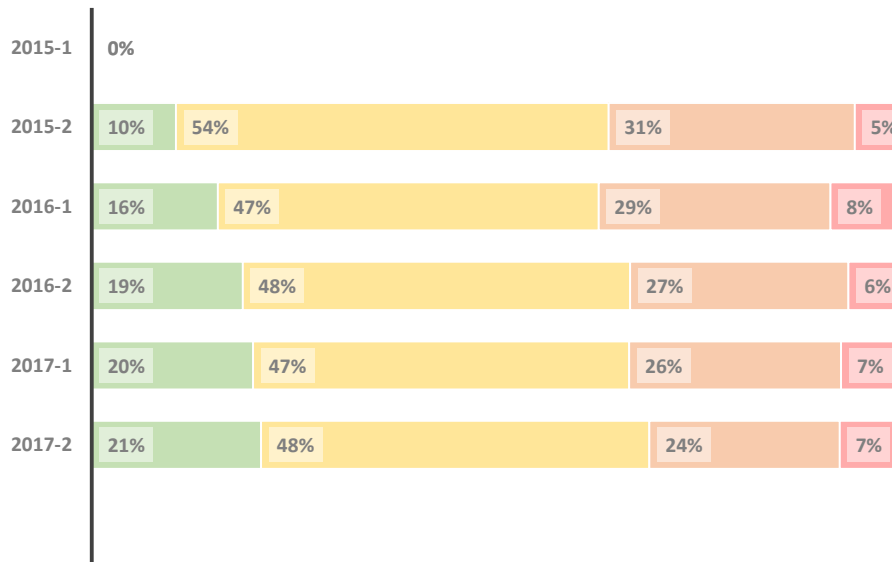
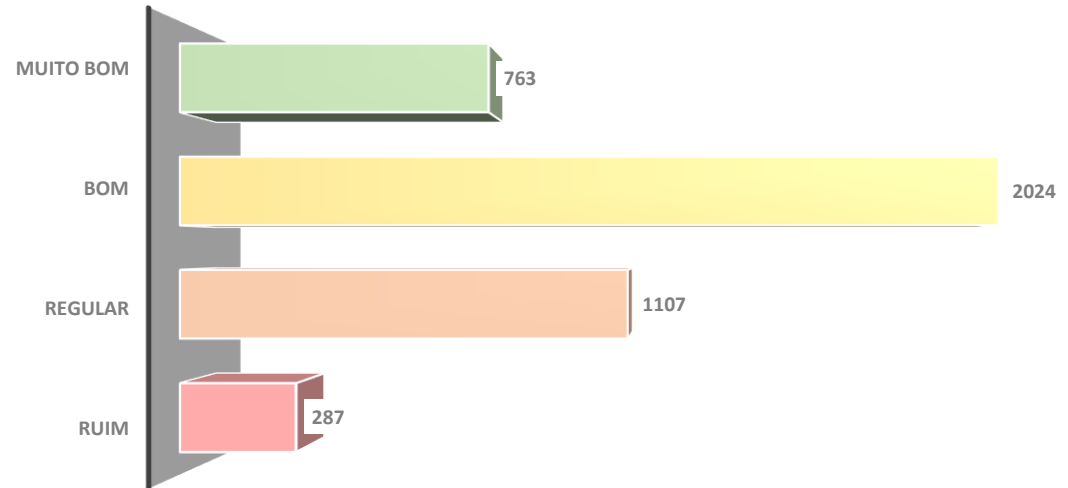
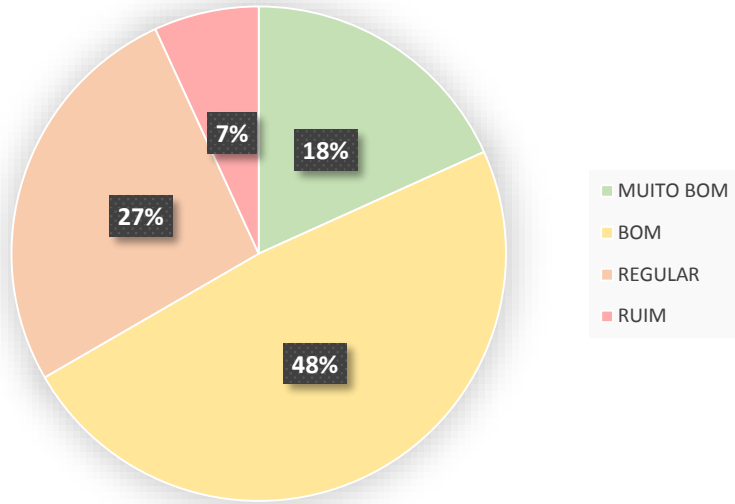


SALAS DE AULA : limpeza e ventilação.



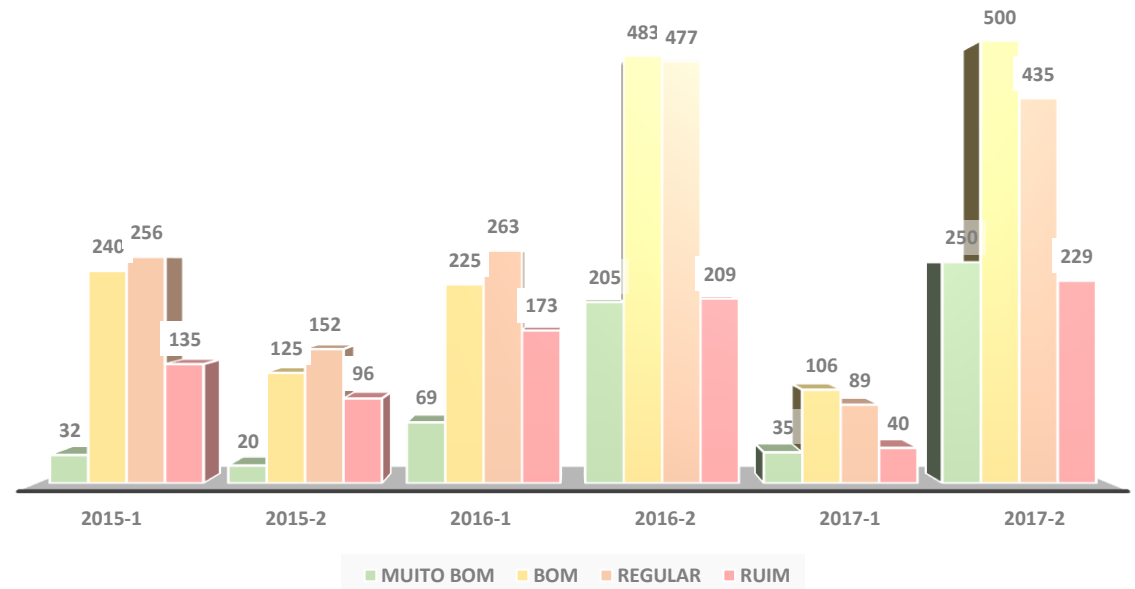
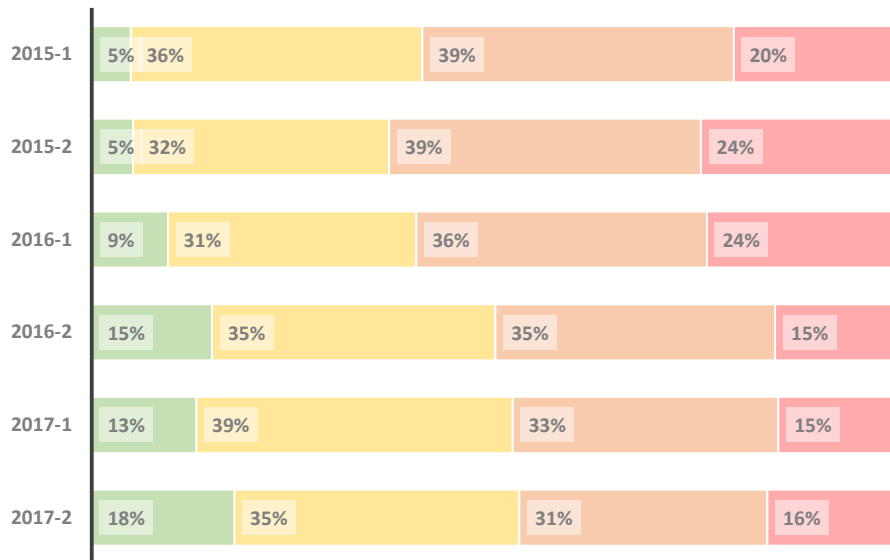
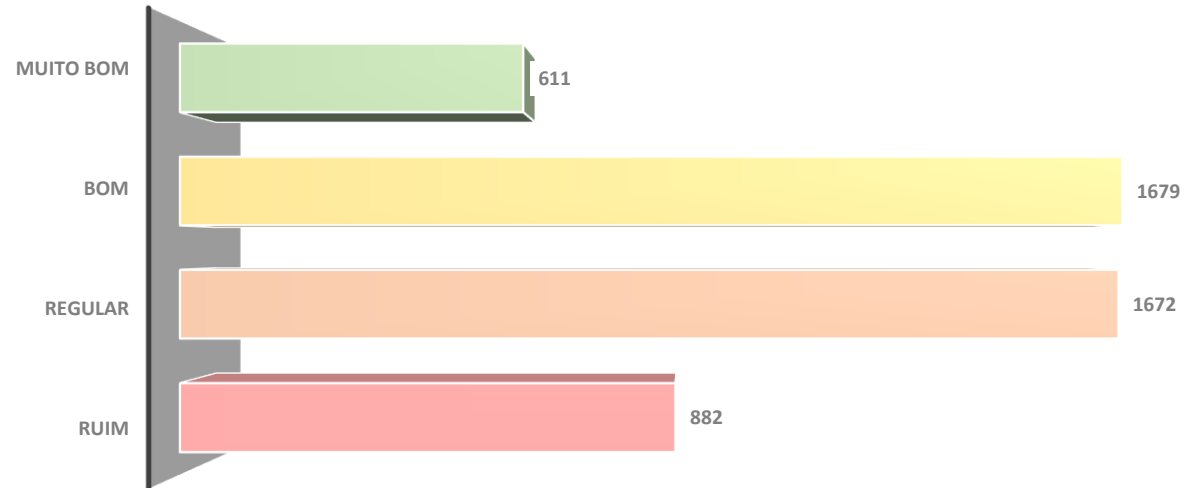
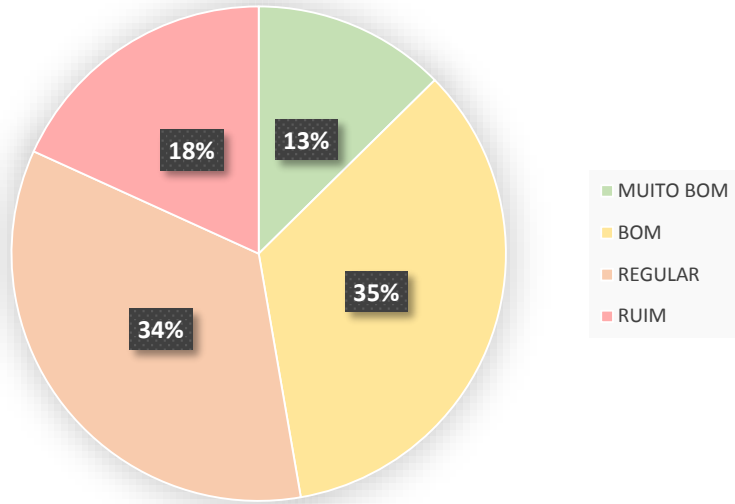


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



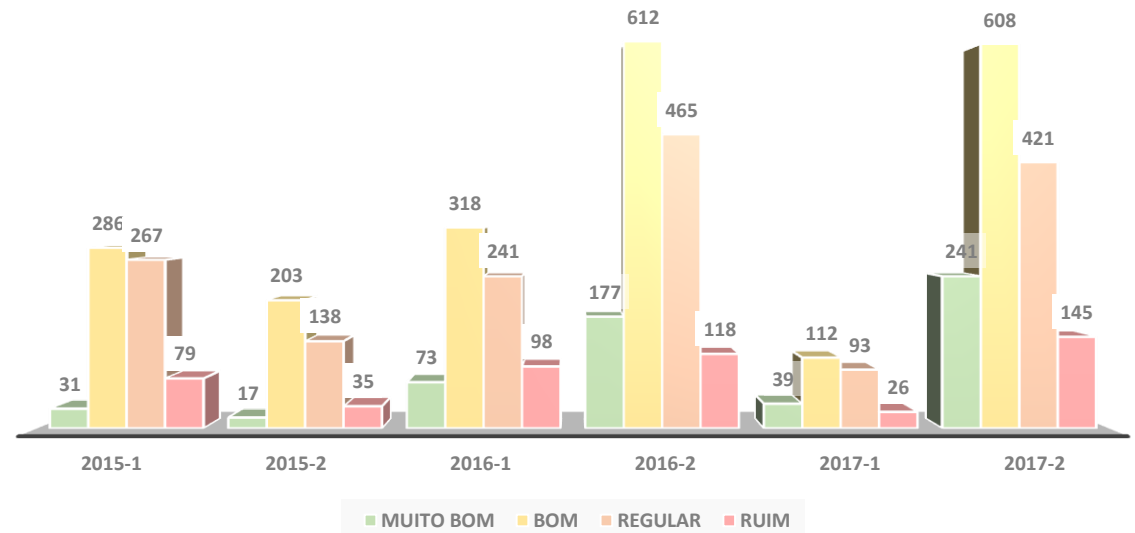
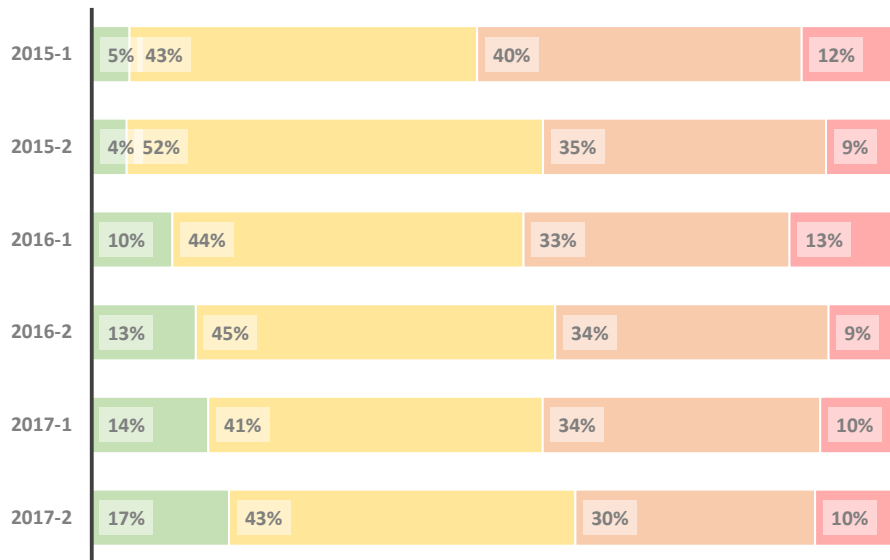
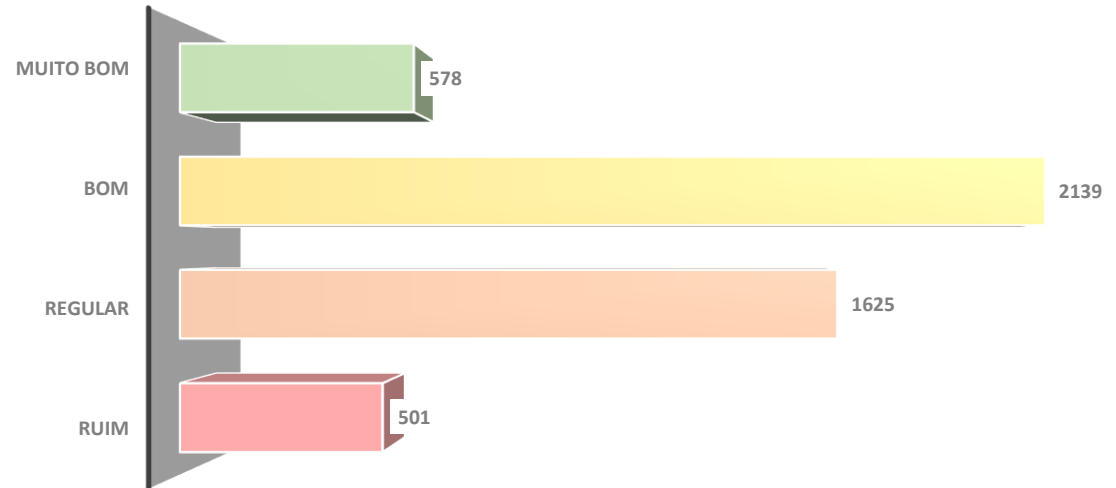
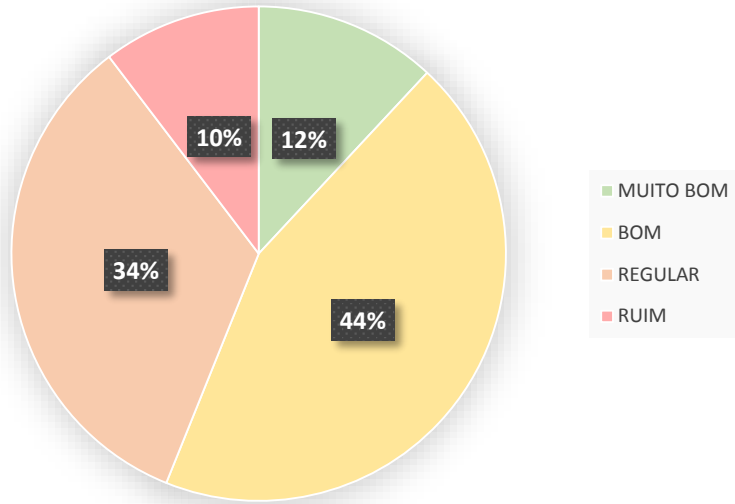


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



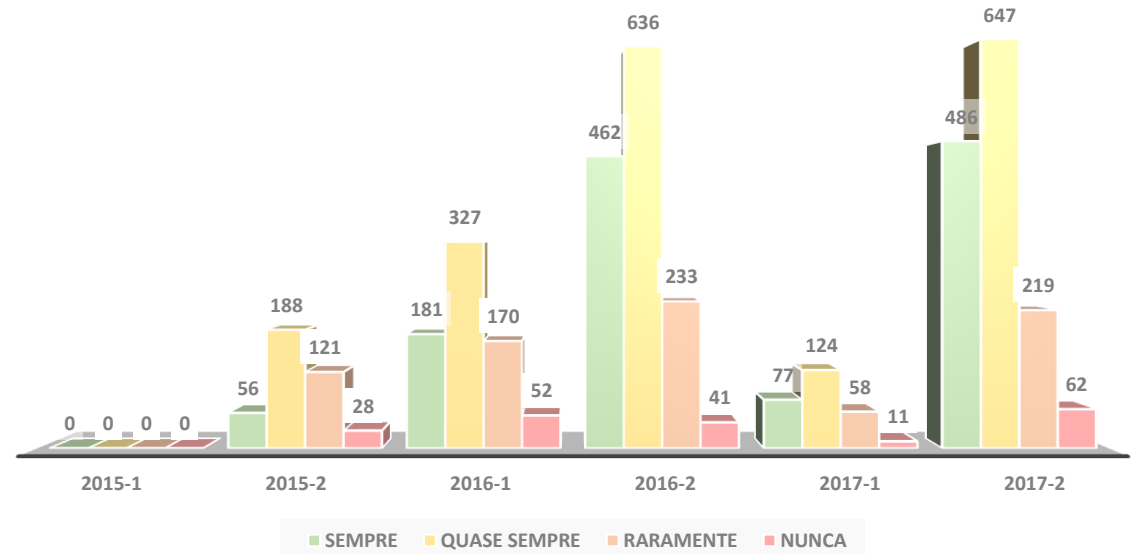
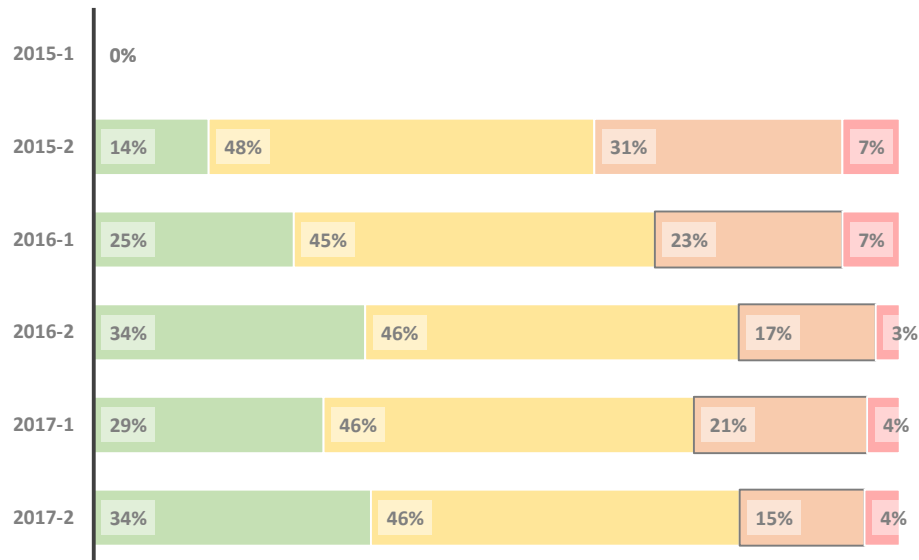
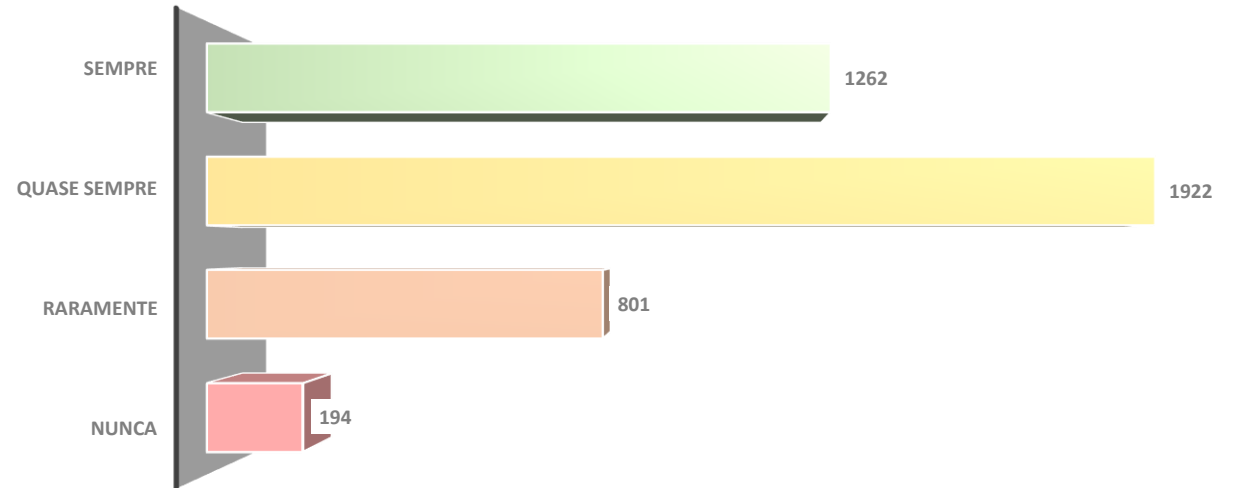
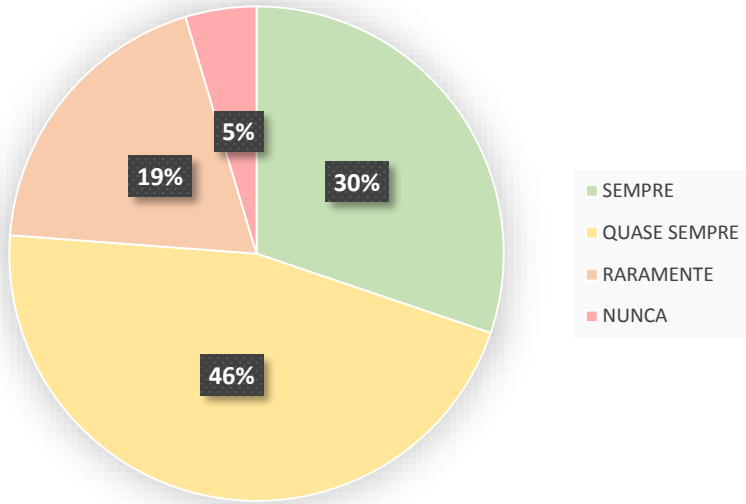


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



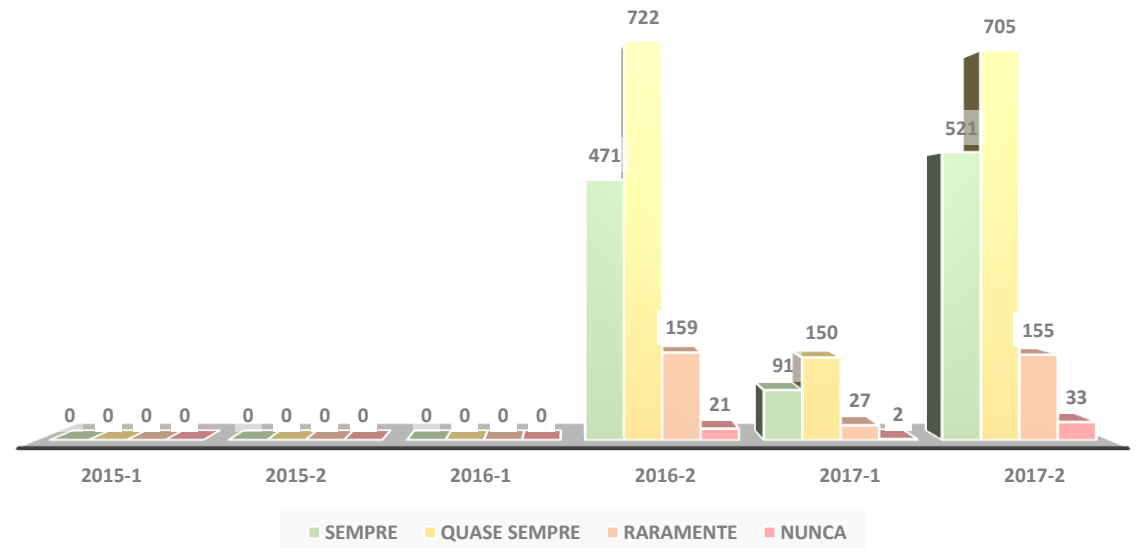
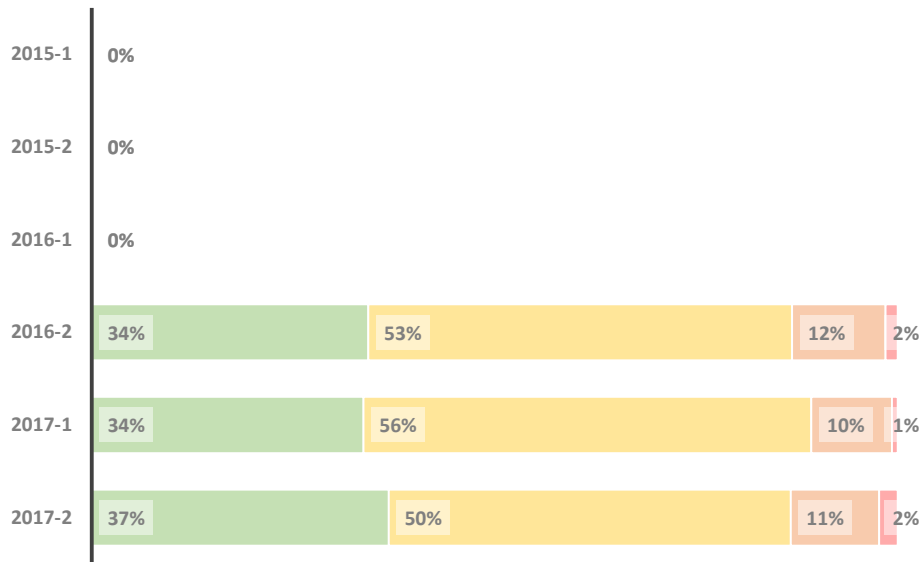
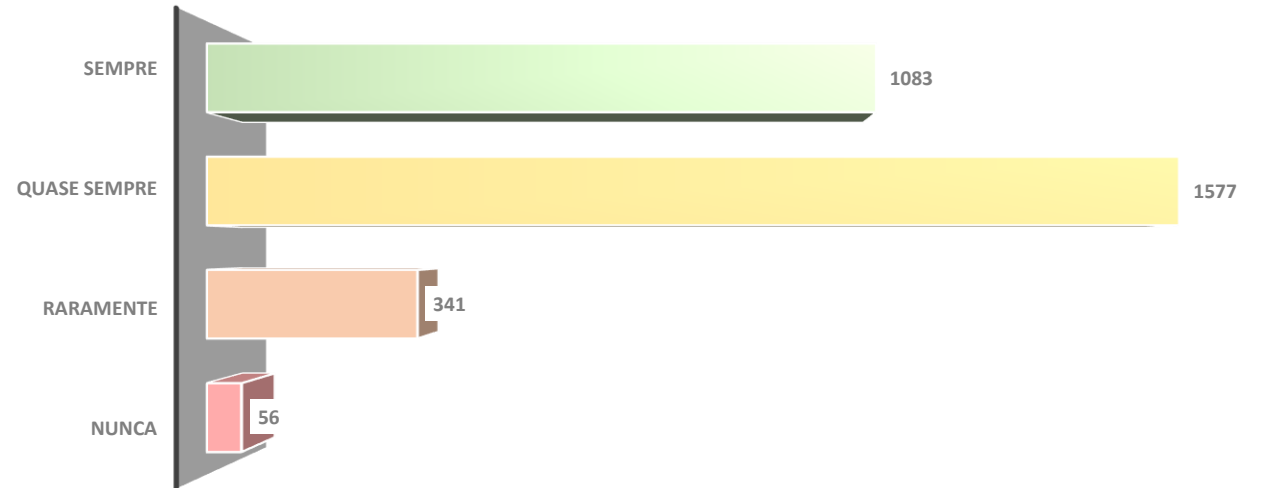
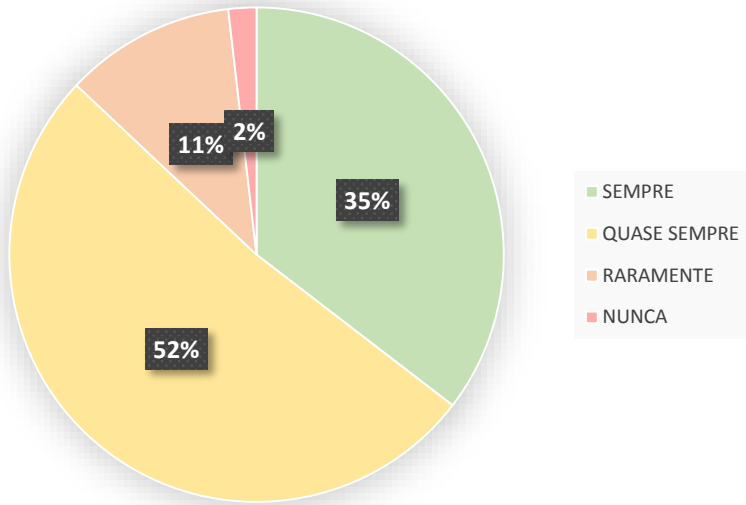


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



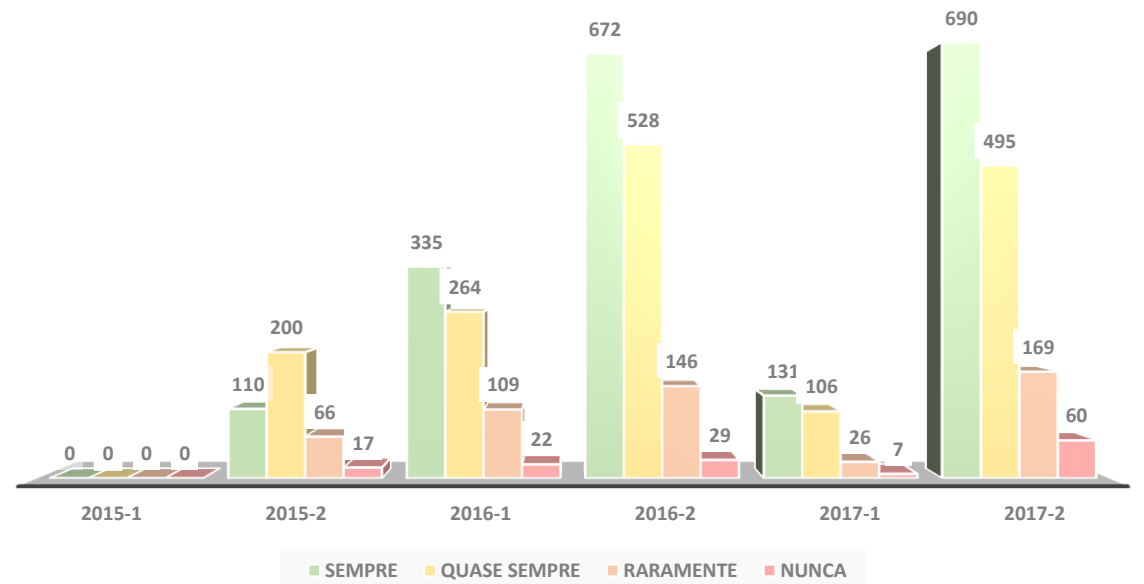
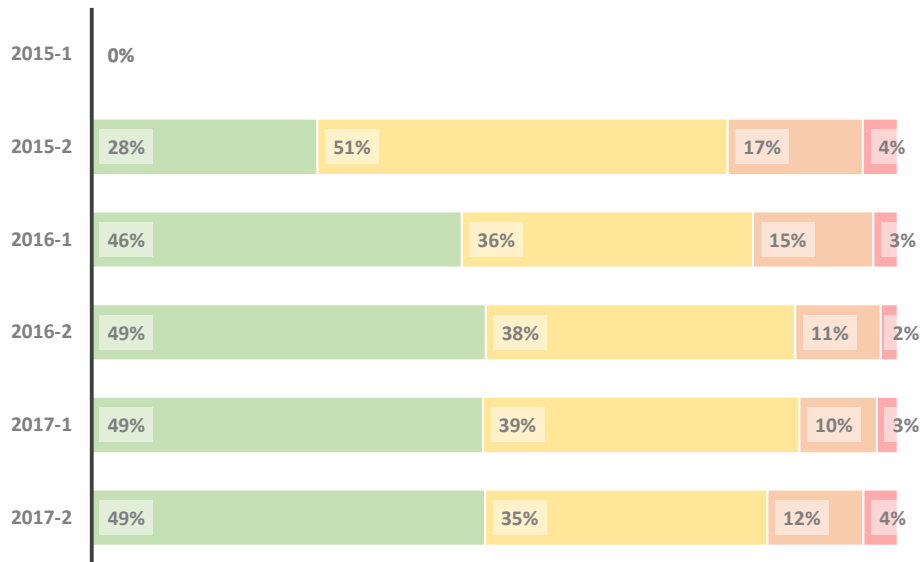
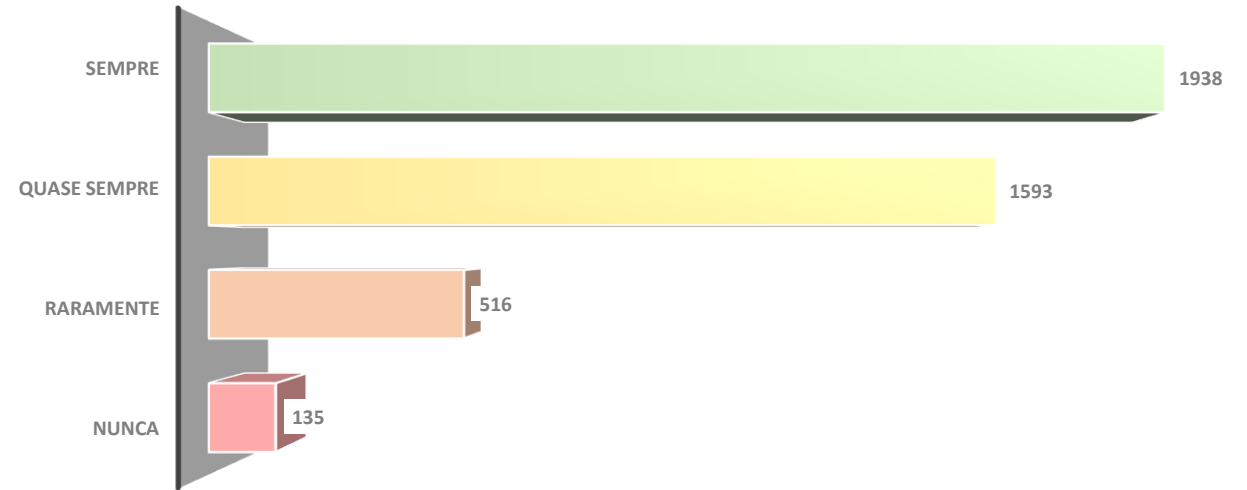
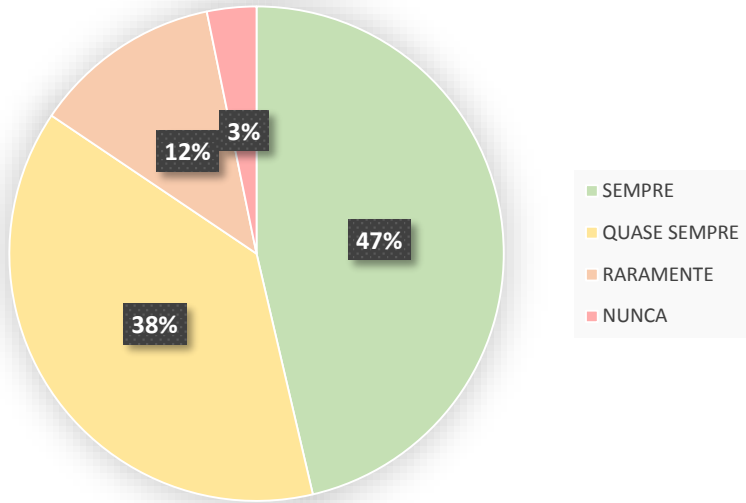


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



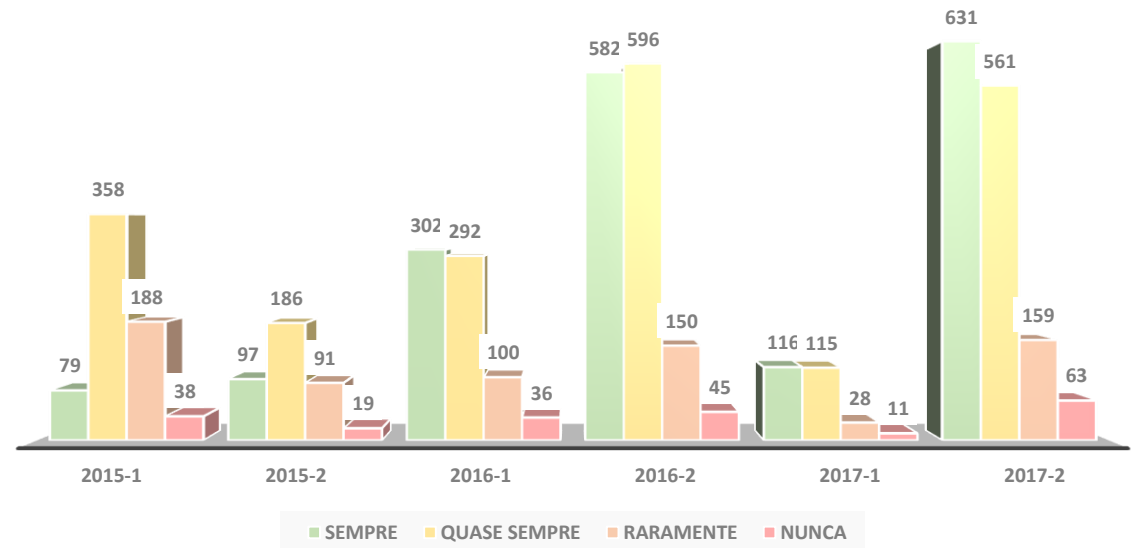
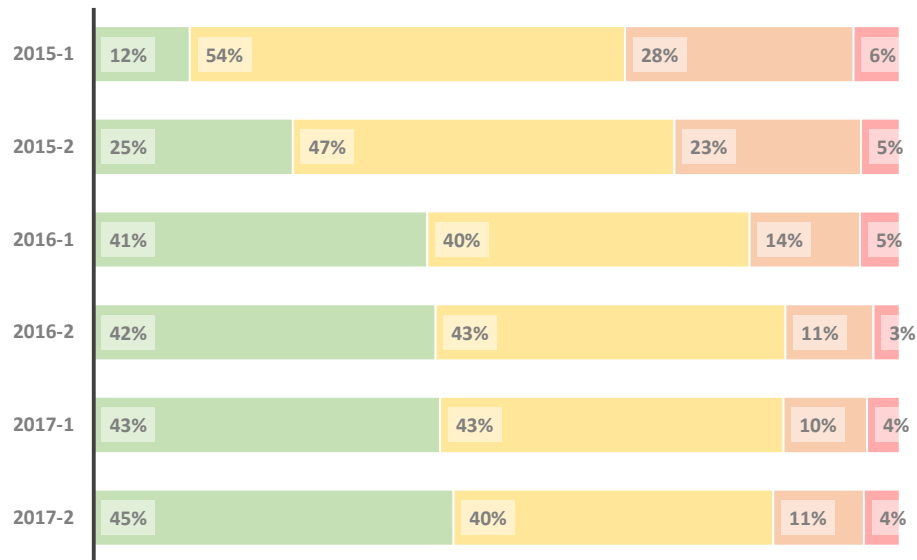
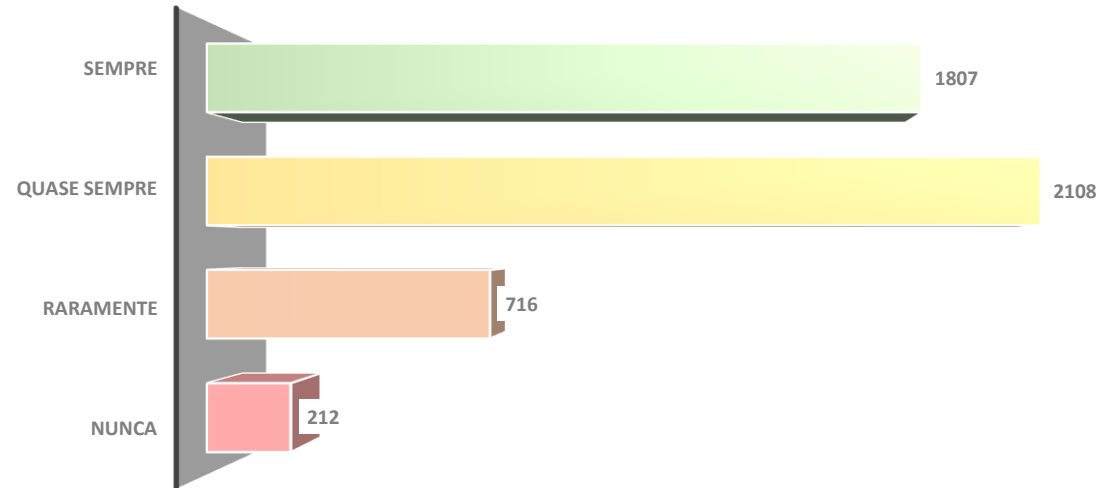
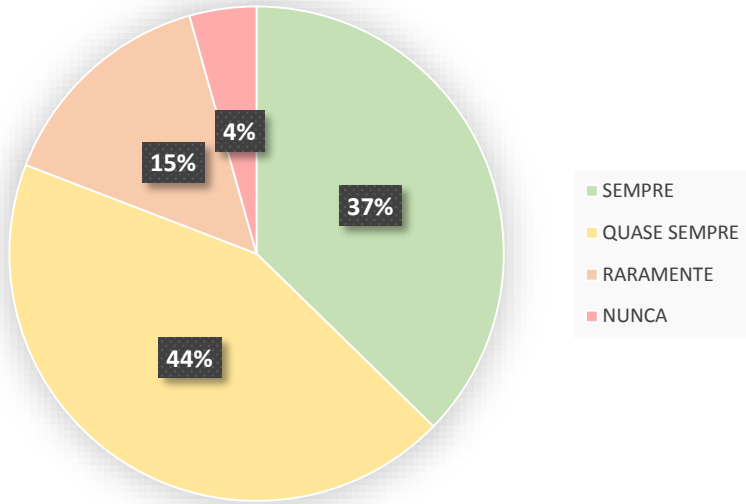


O COORDENADOR: é acessível ao aluno?



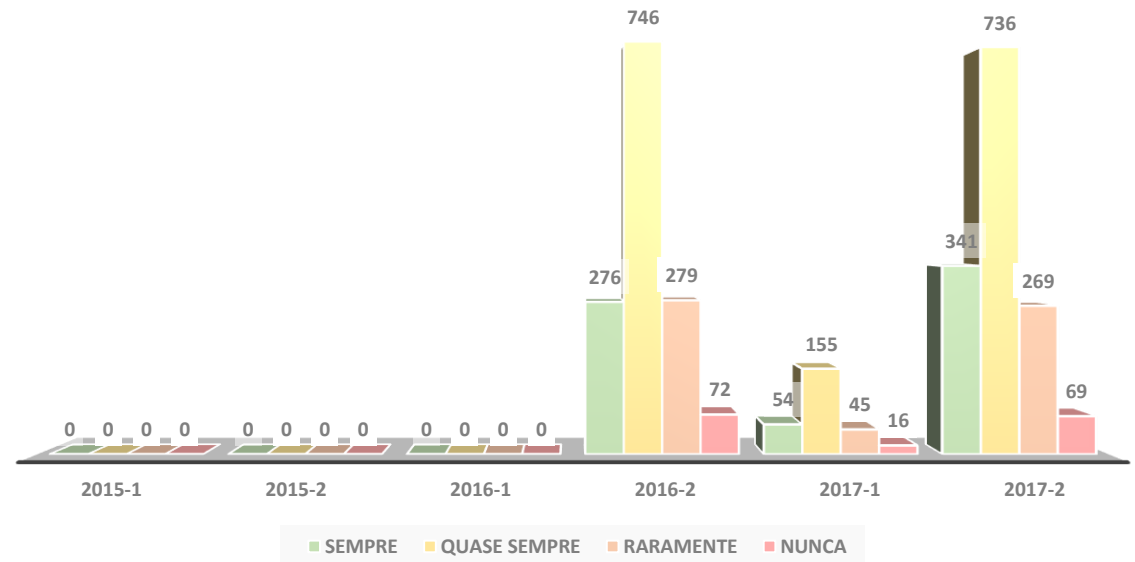
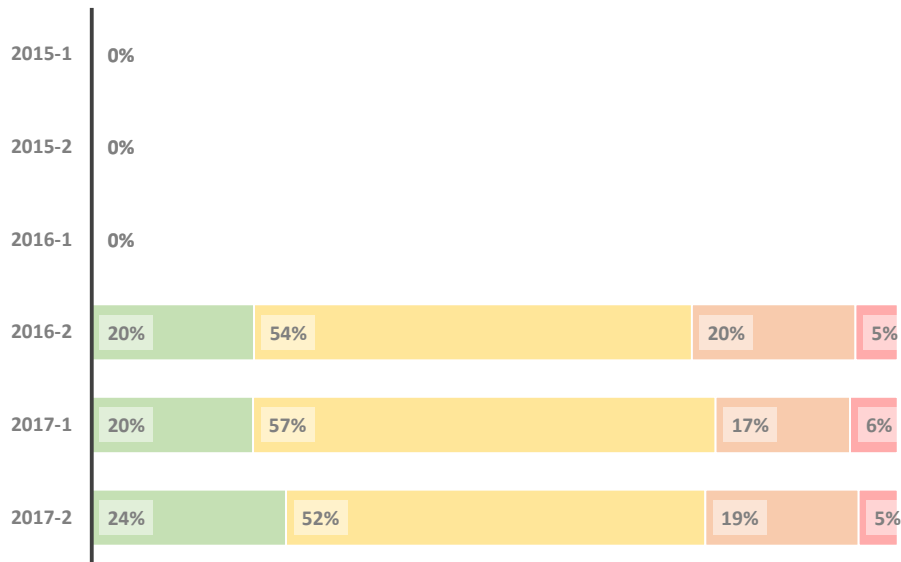
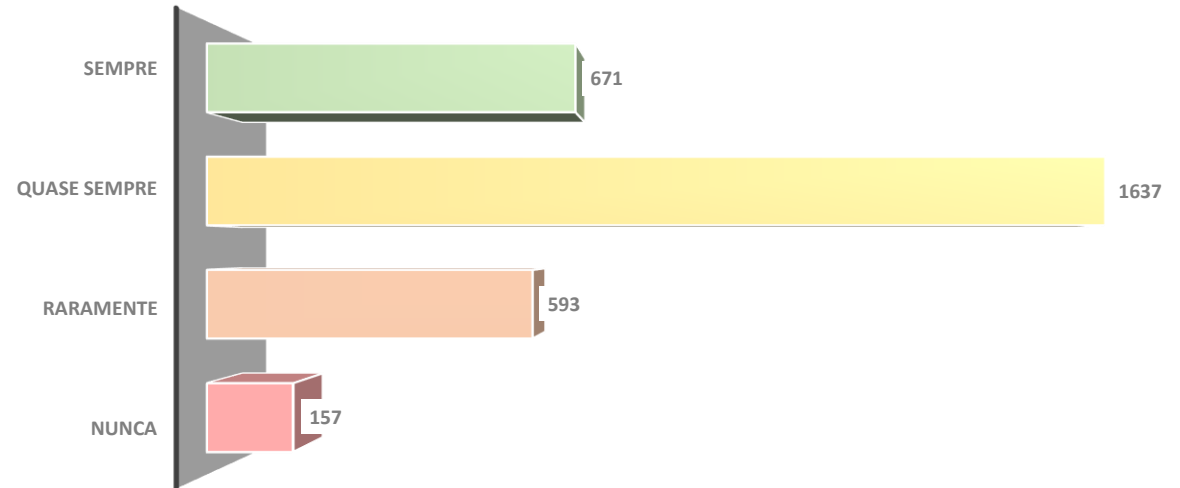
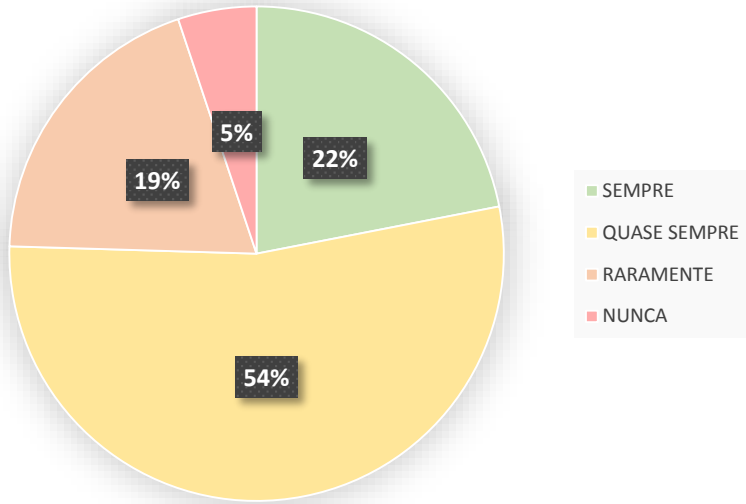


O COORDENADOR: é acessível ao aluno?



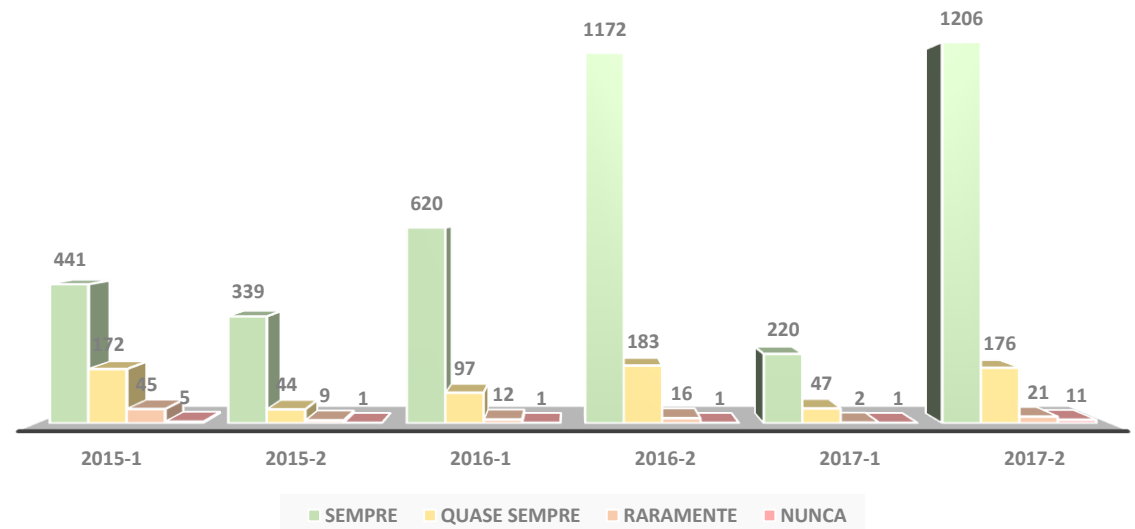
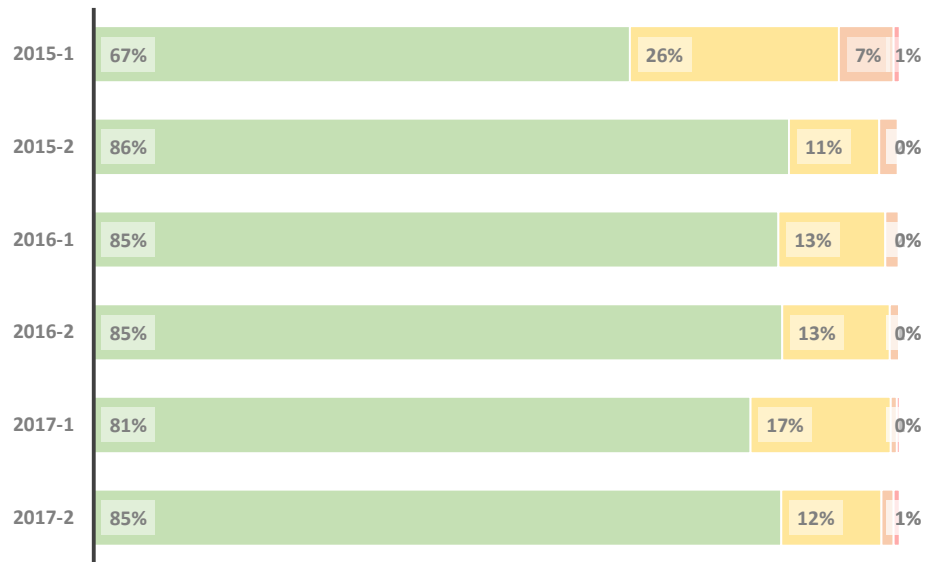
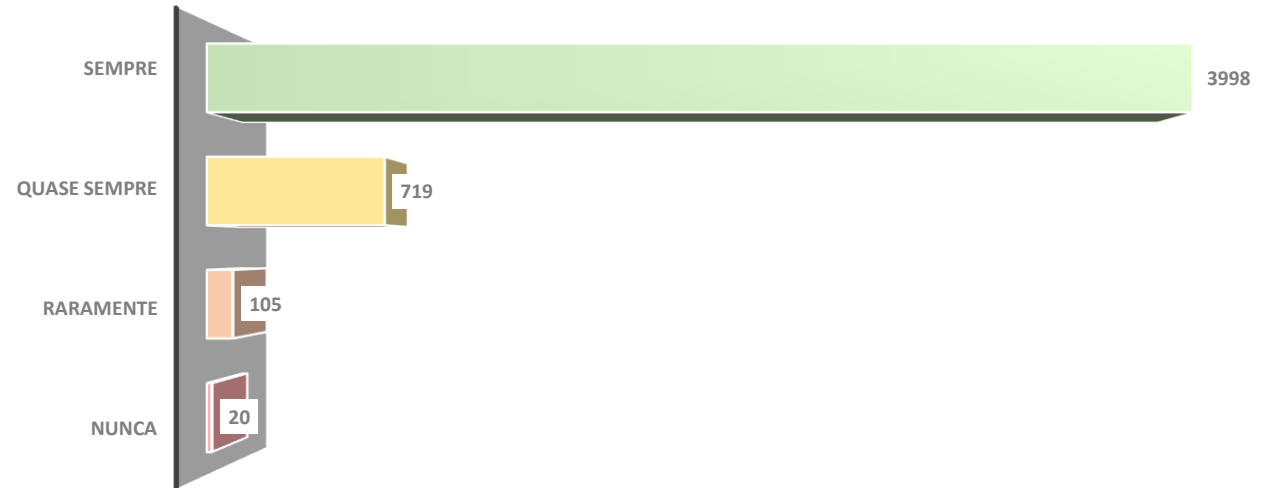
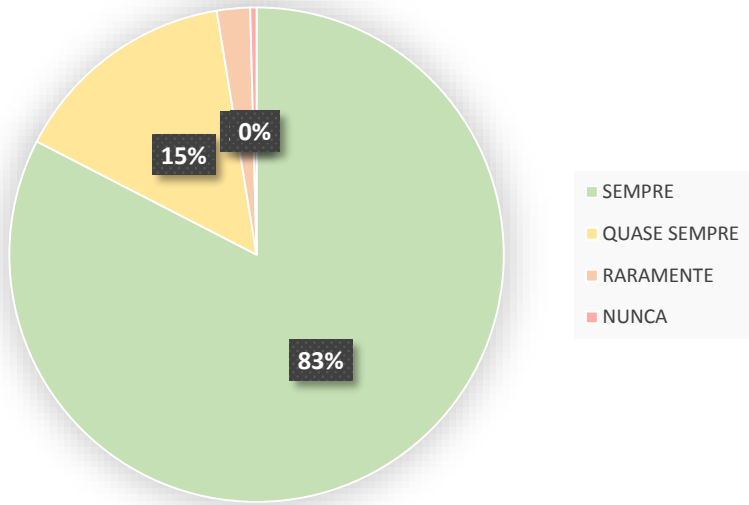


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



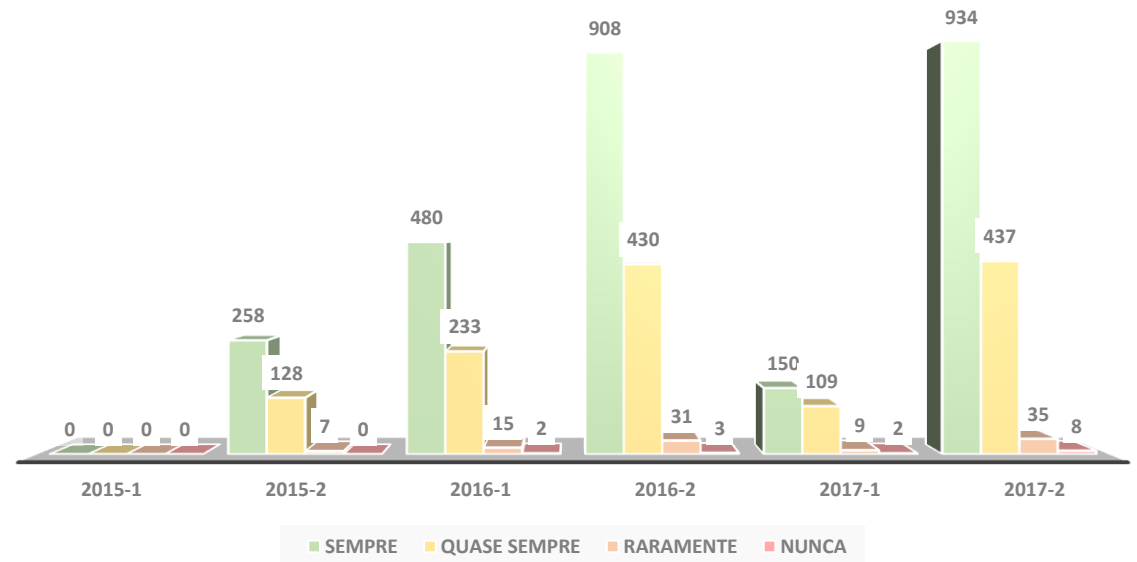
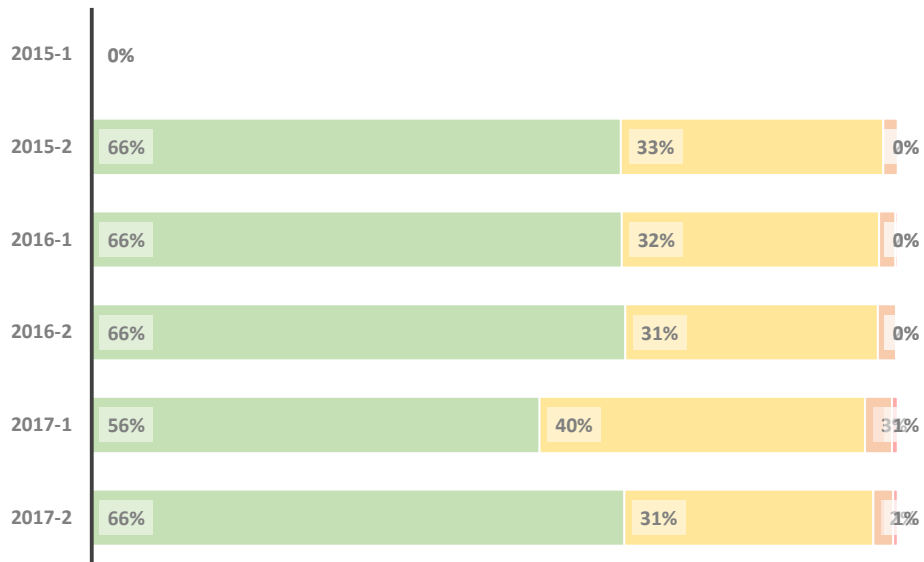
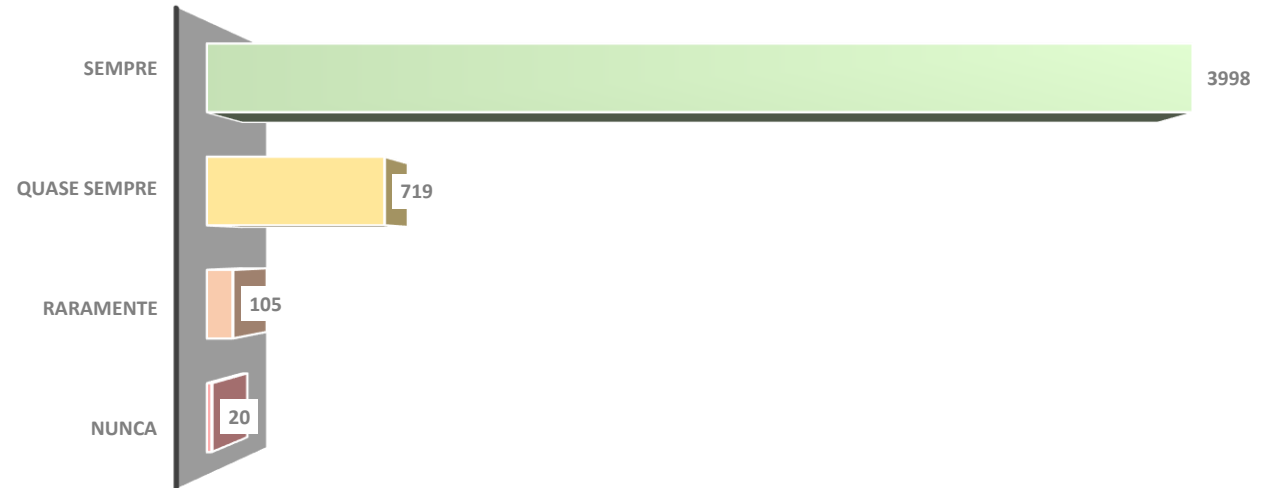
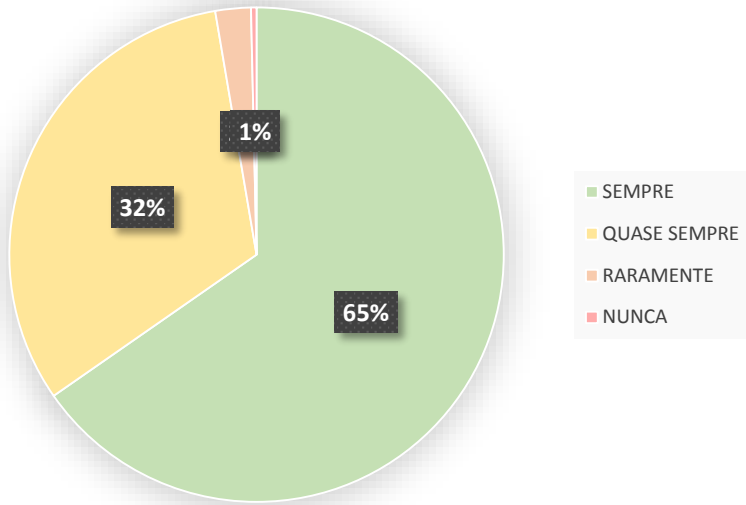


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



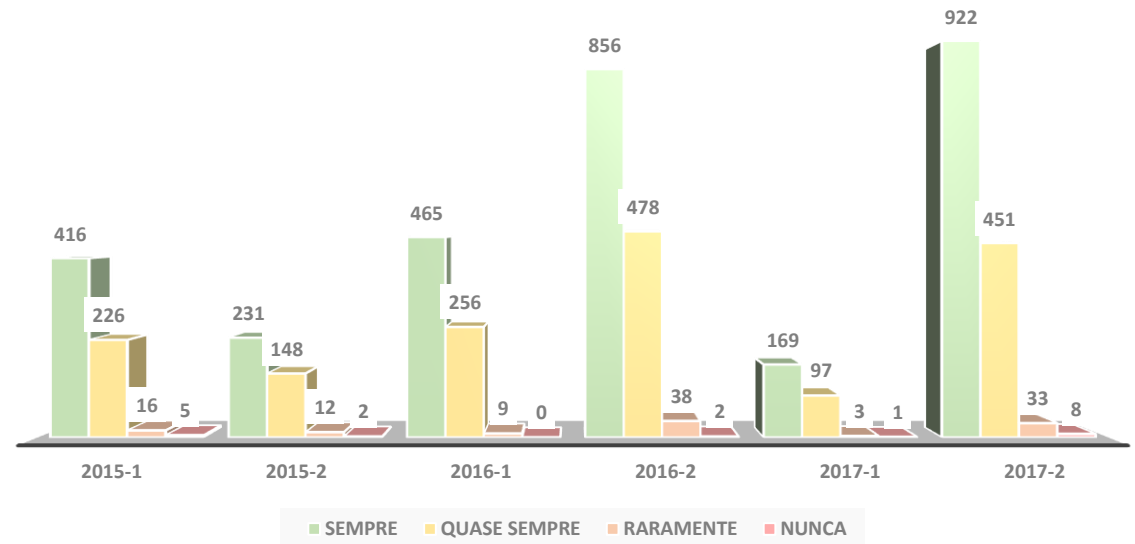
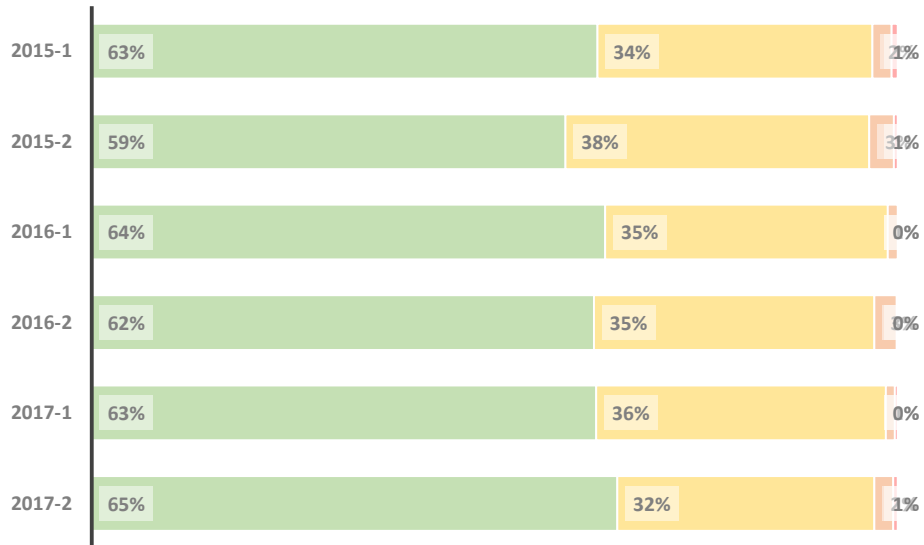
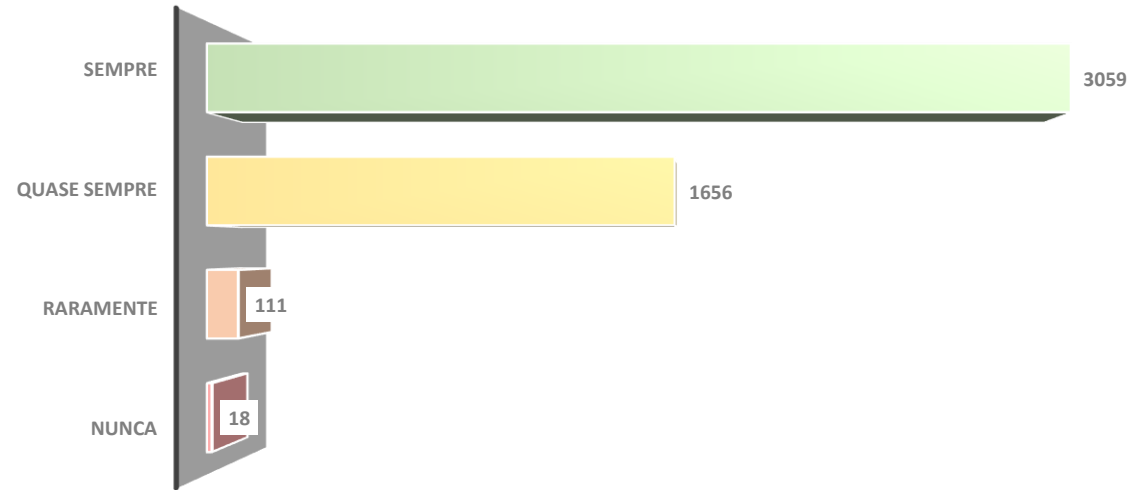
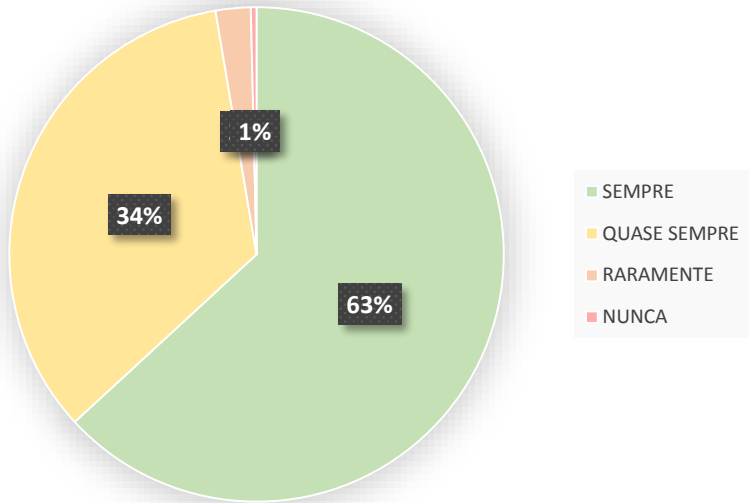


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



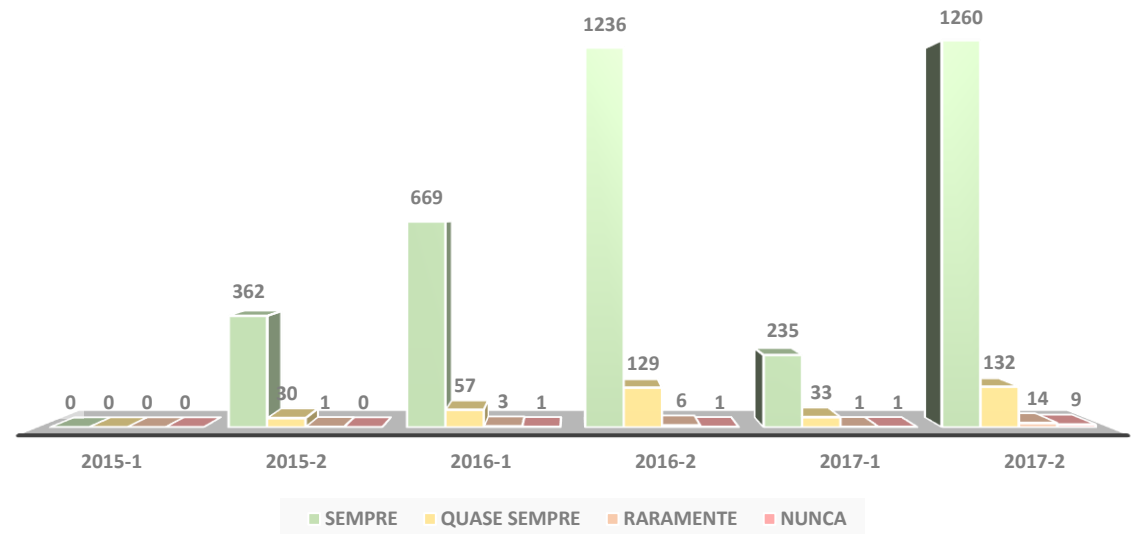
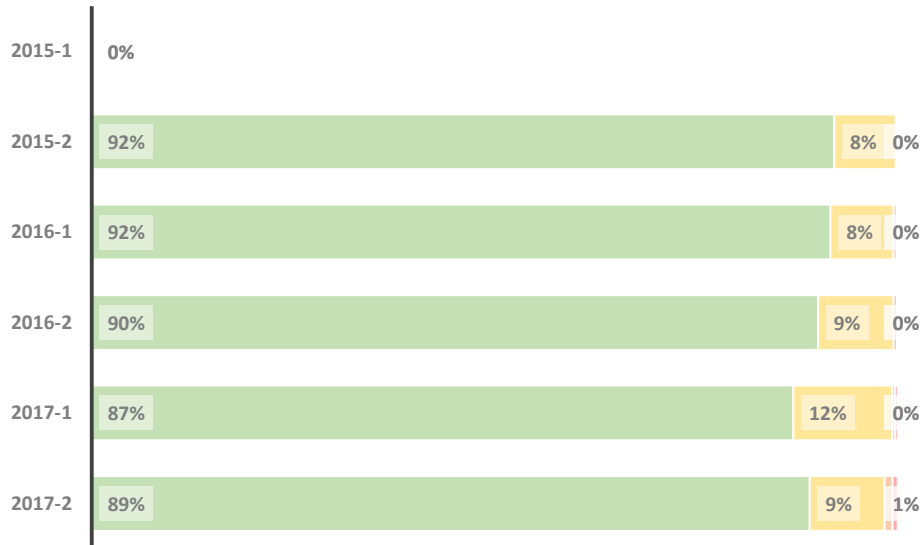
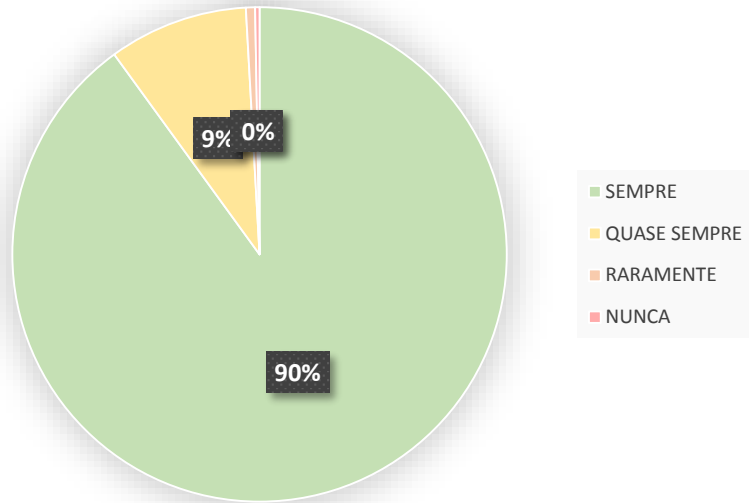


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



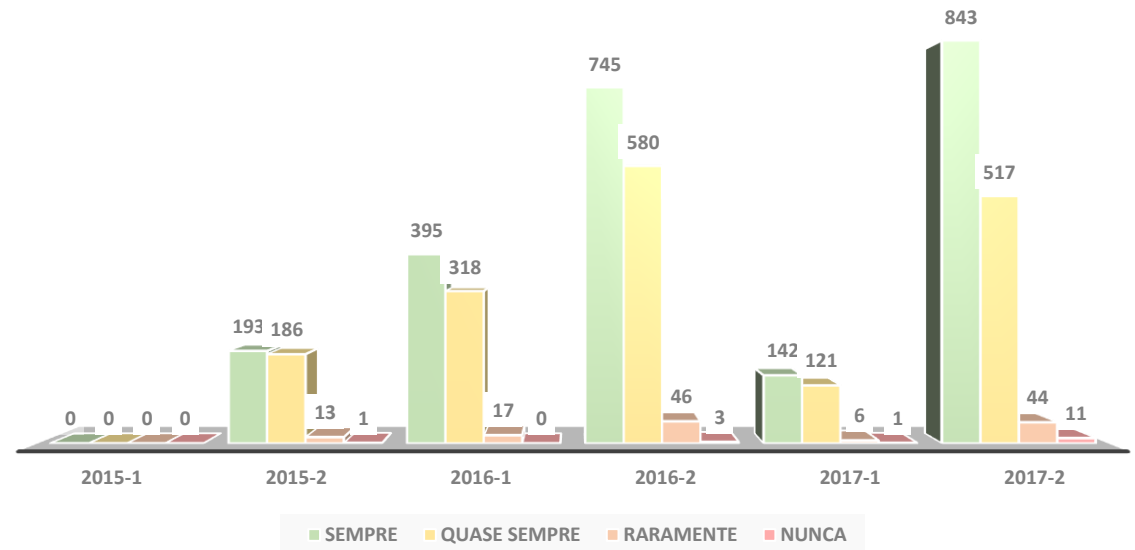
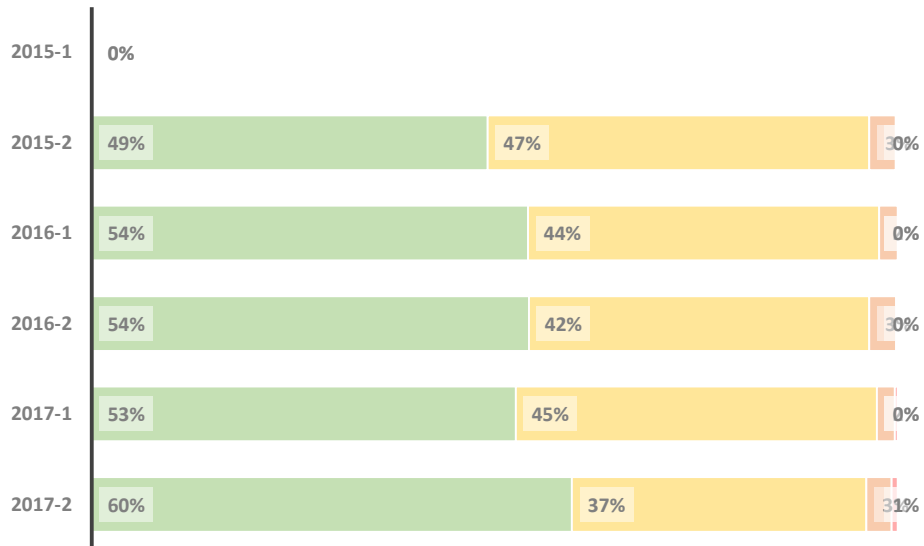
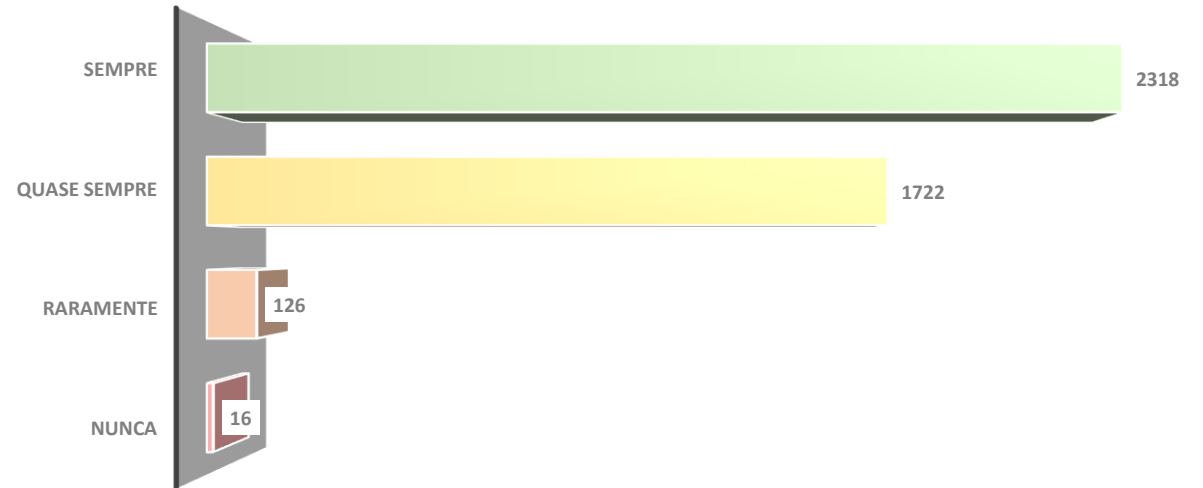
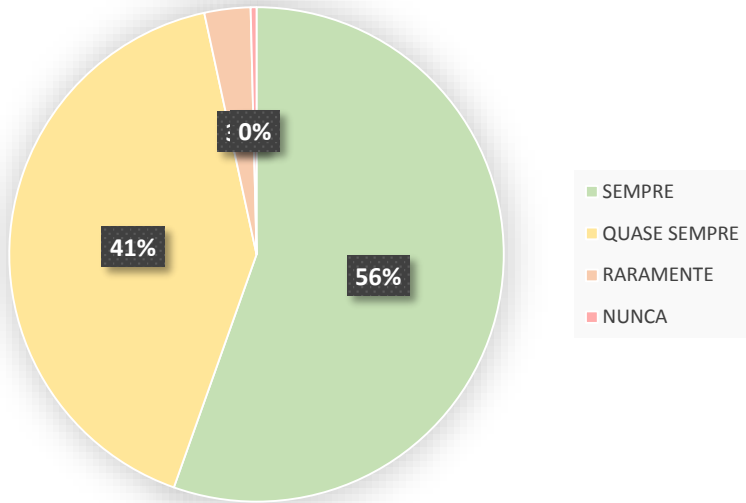


OS PROFESSORES: fazem chamada?



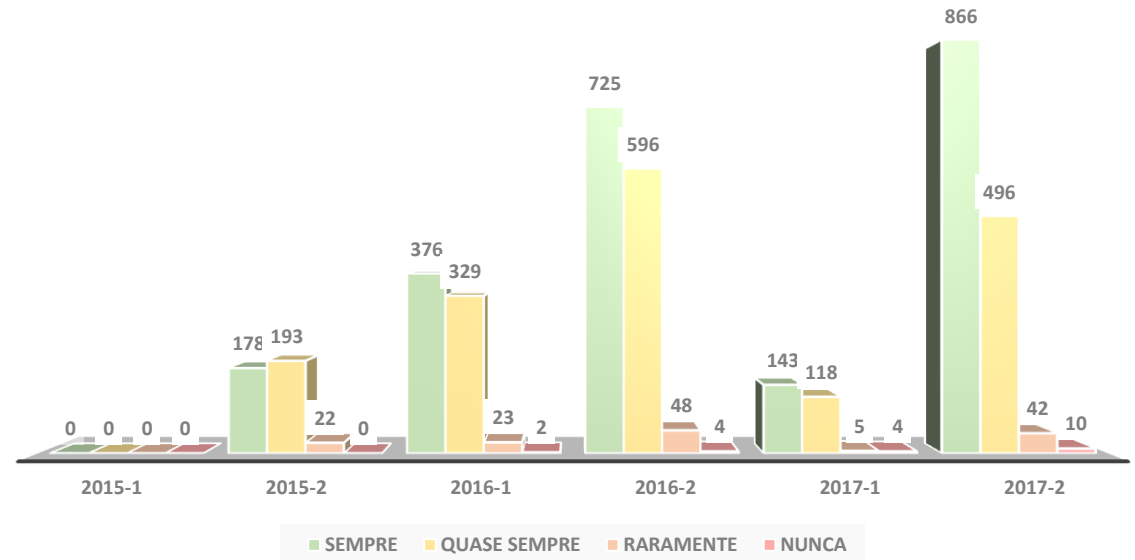
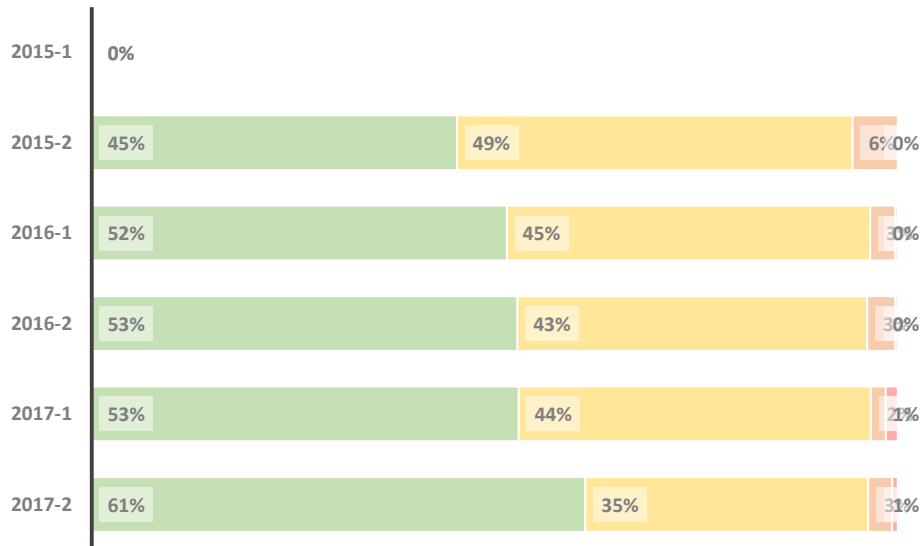
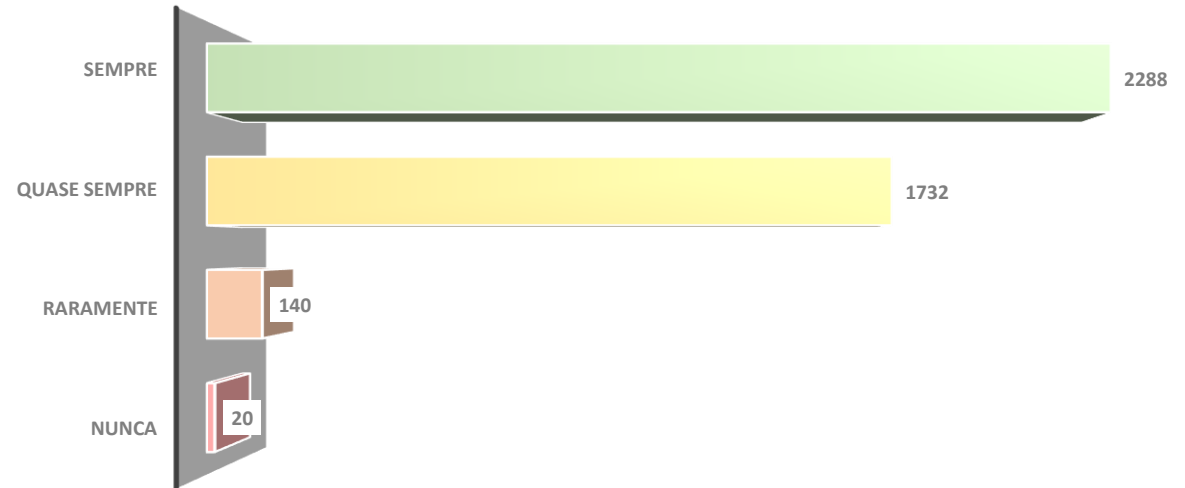
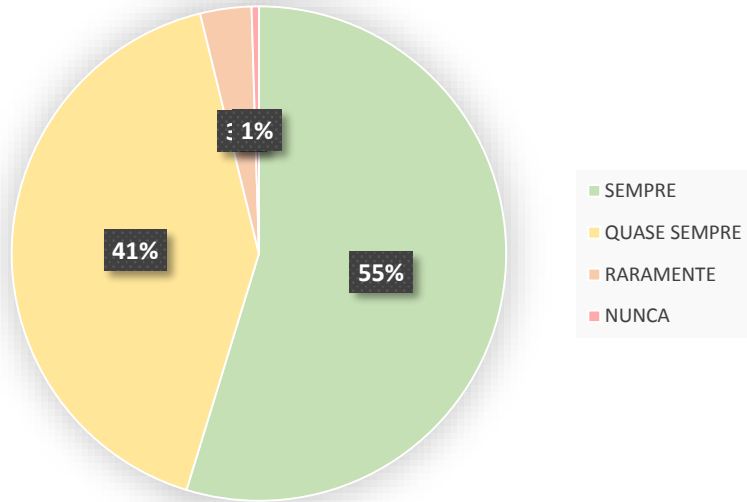


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



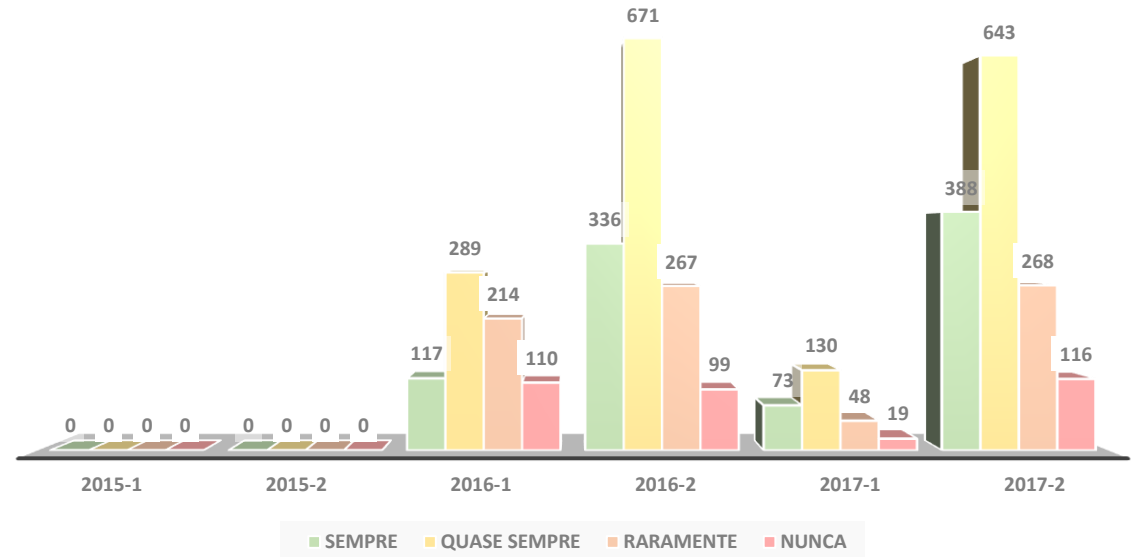
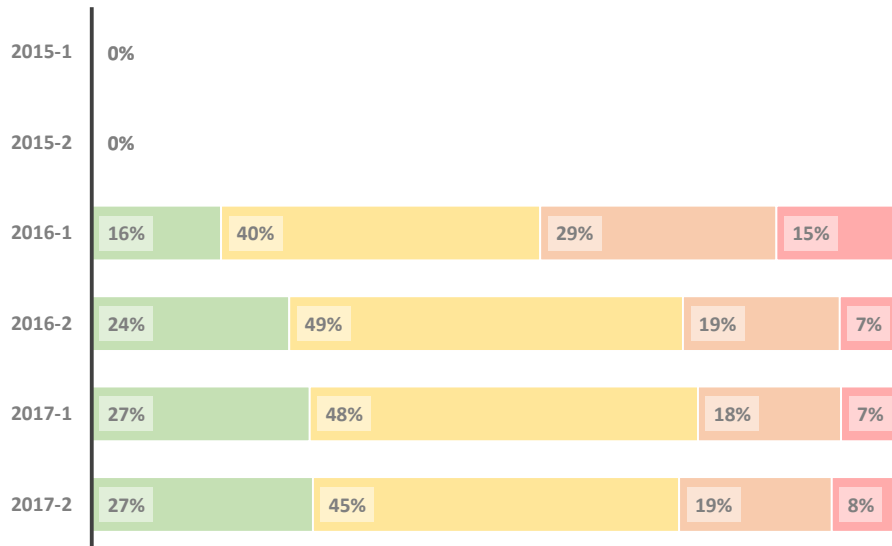
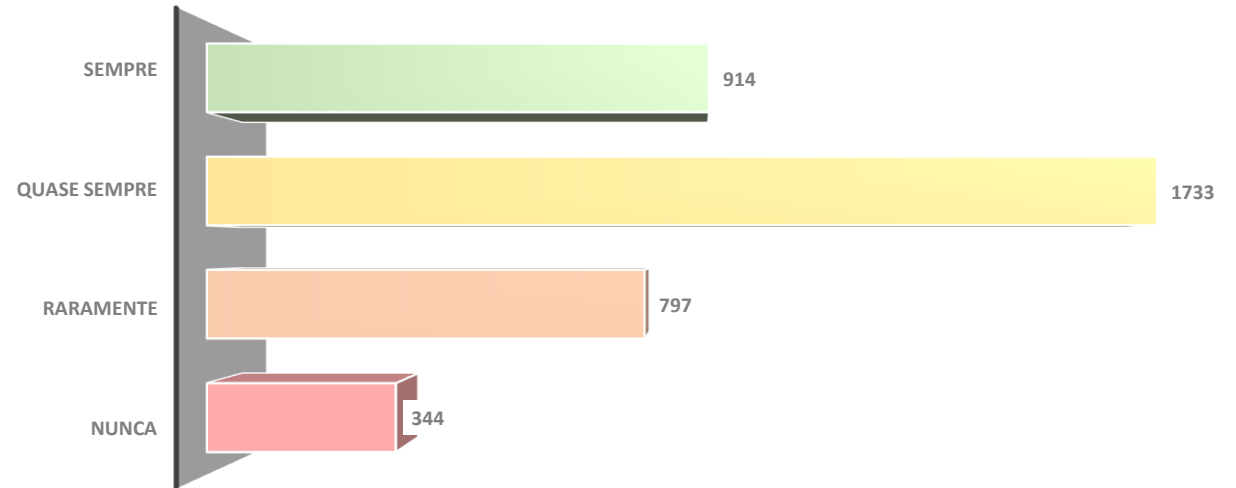
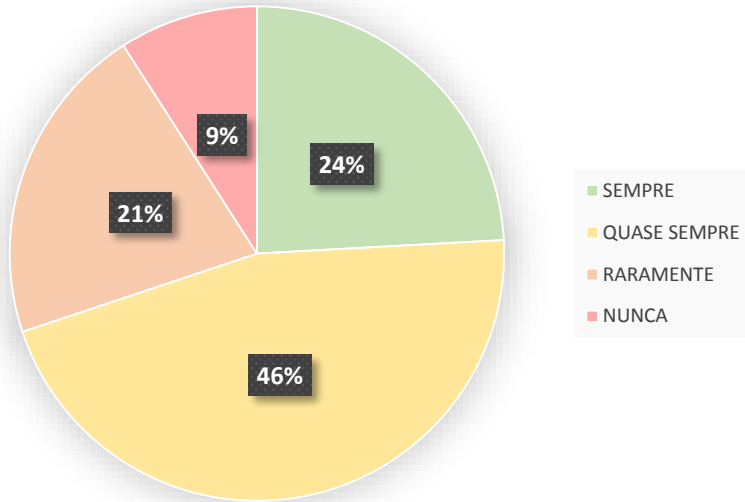


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



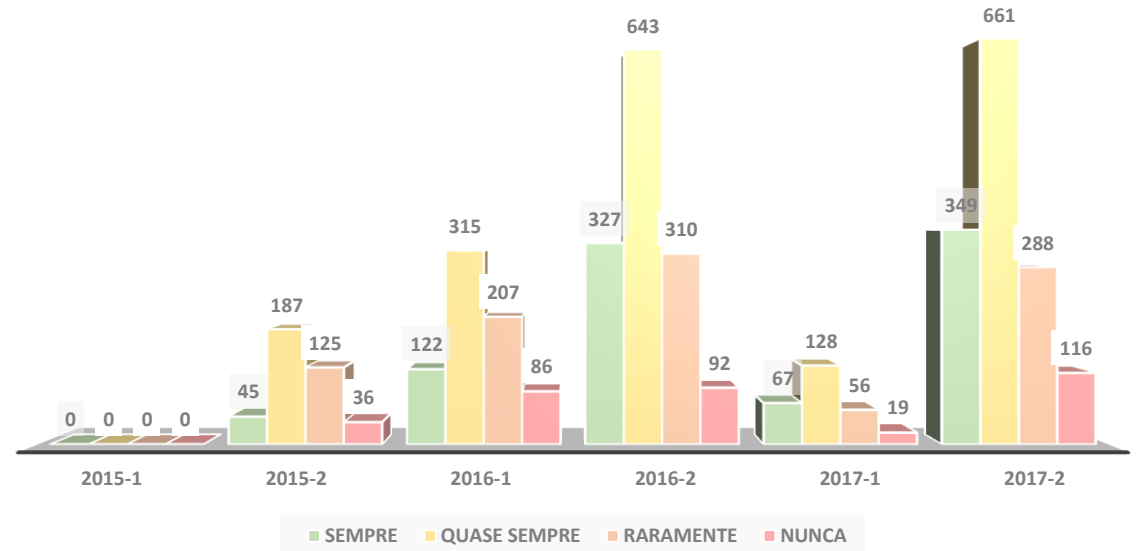
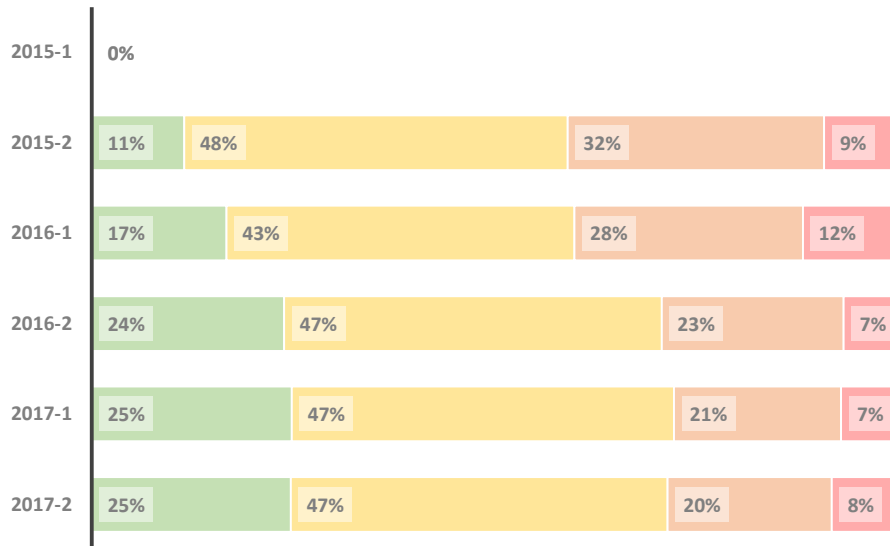
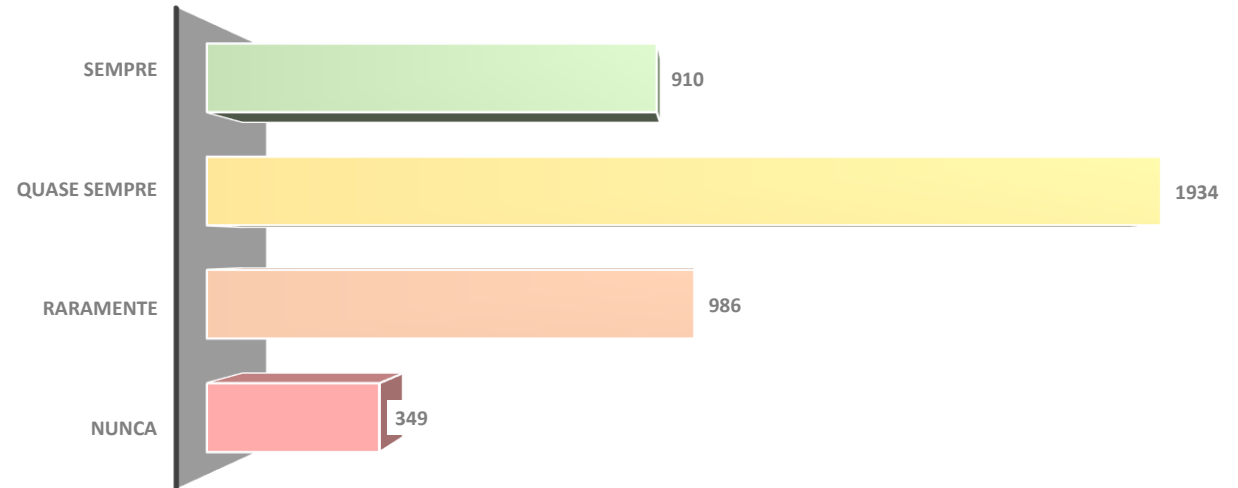
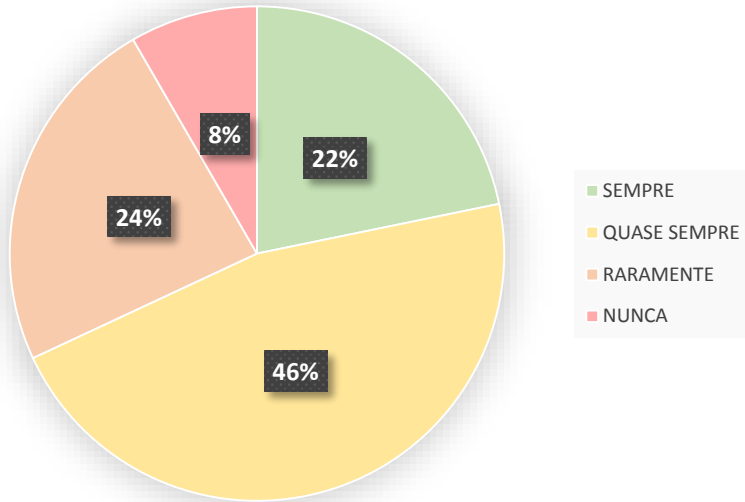


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



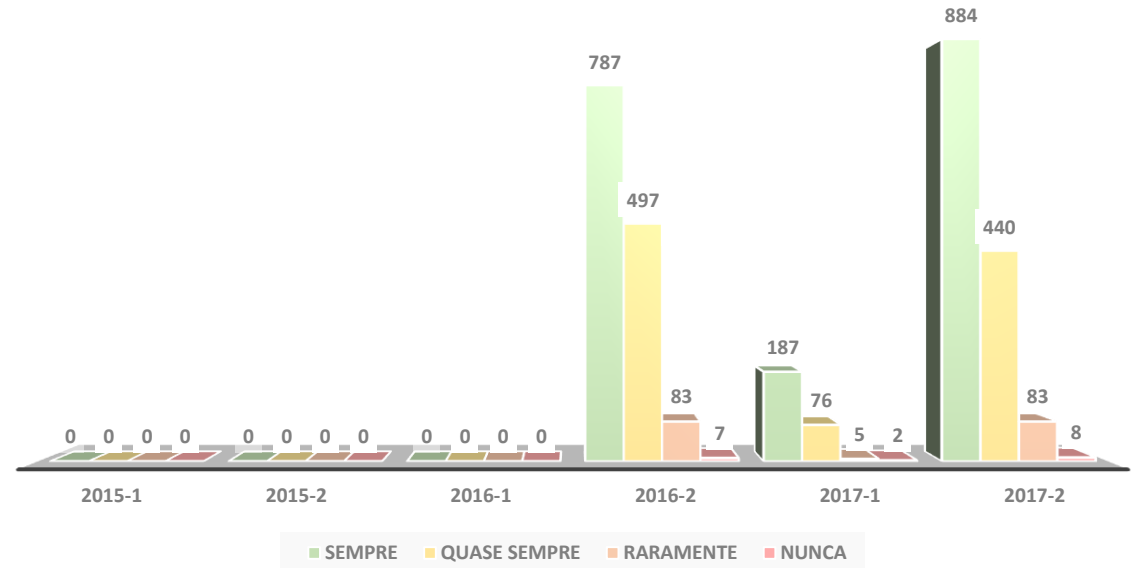
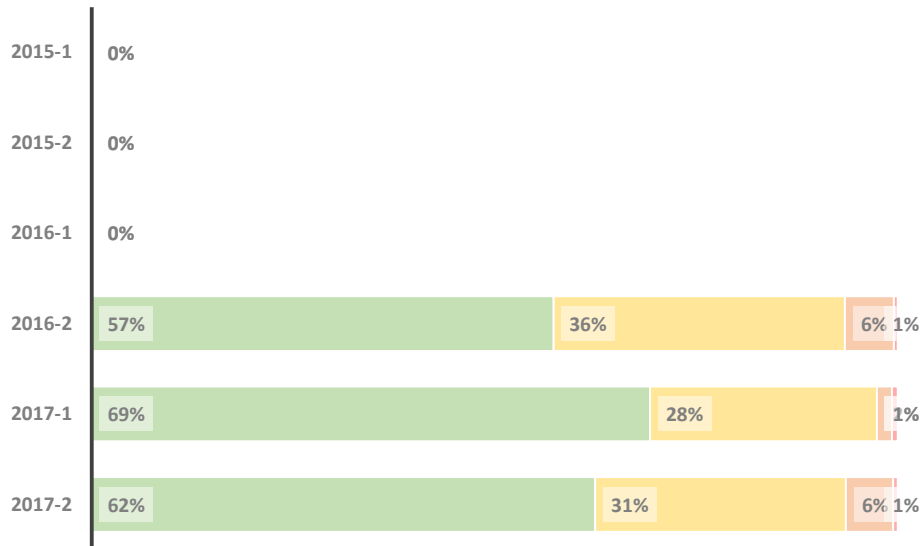
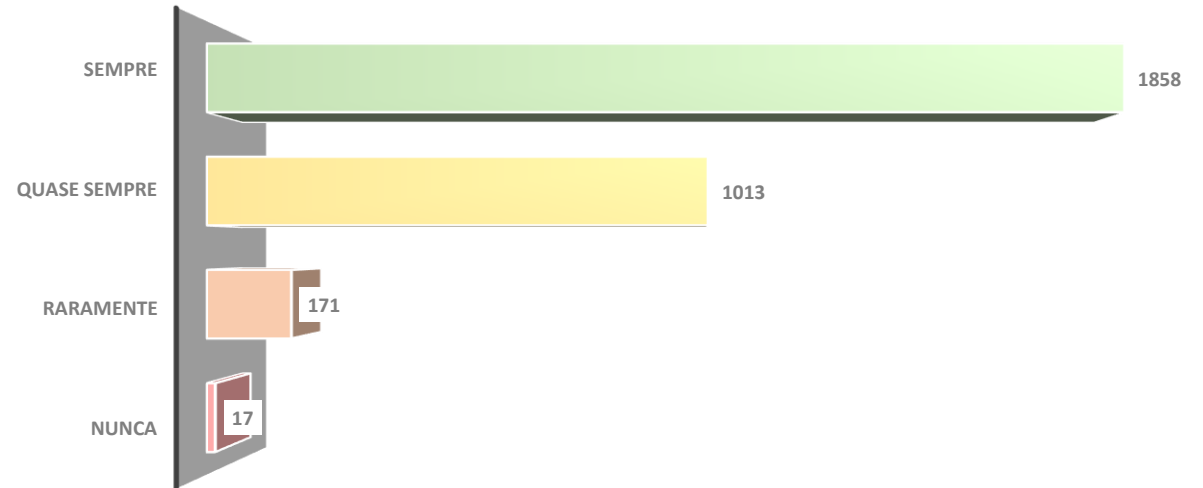
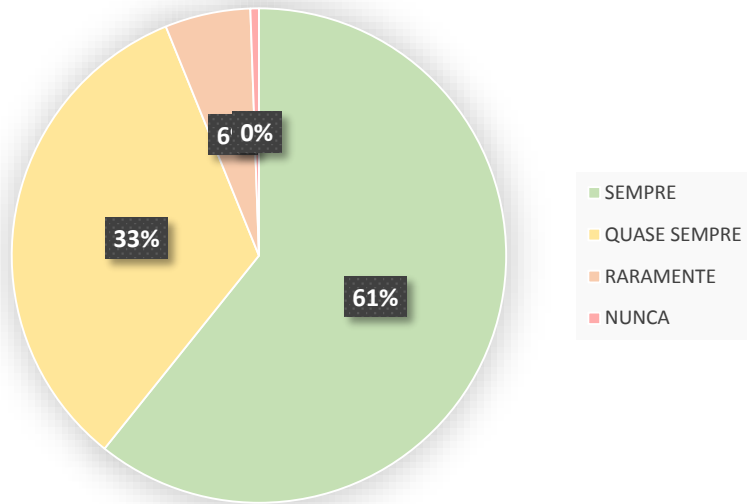


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



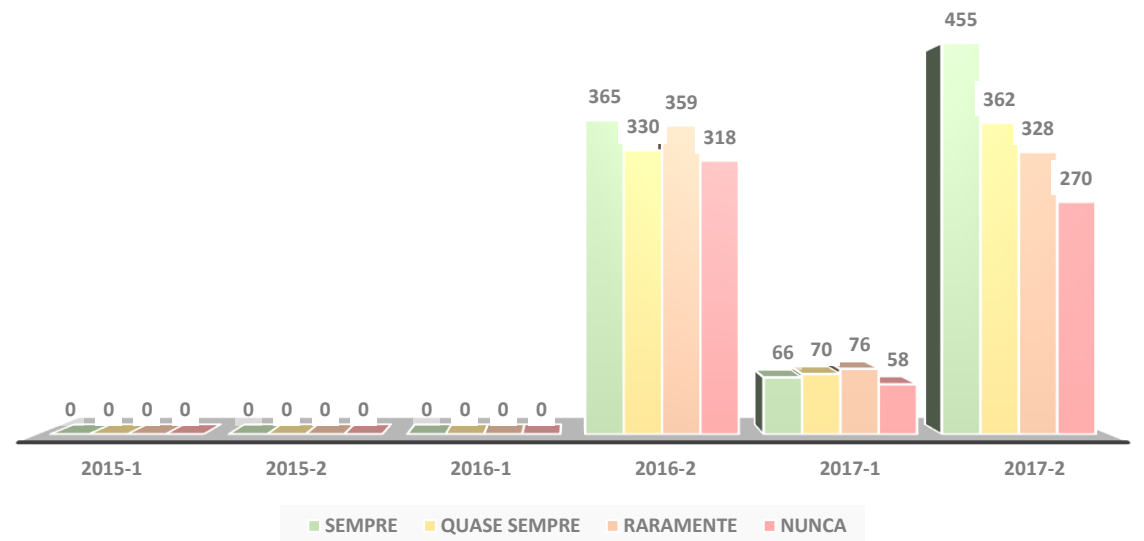
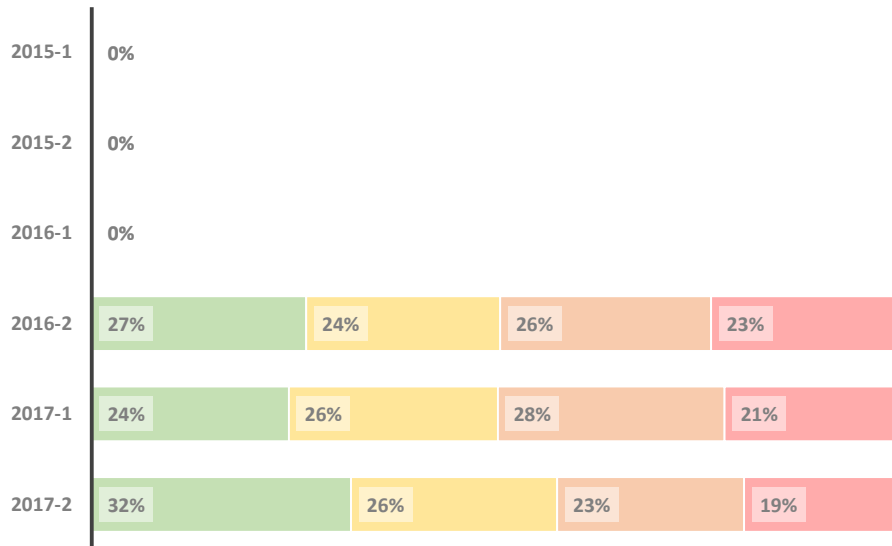
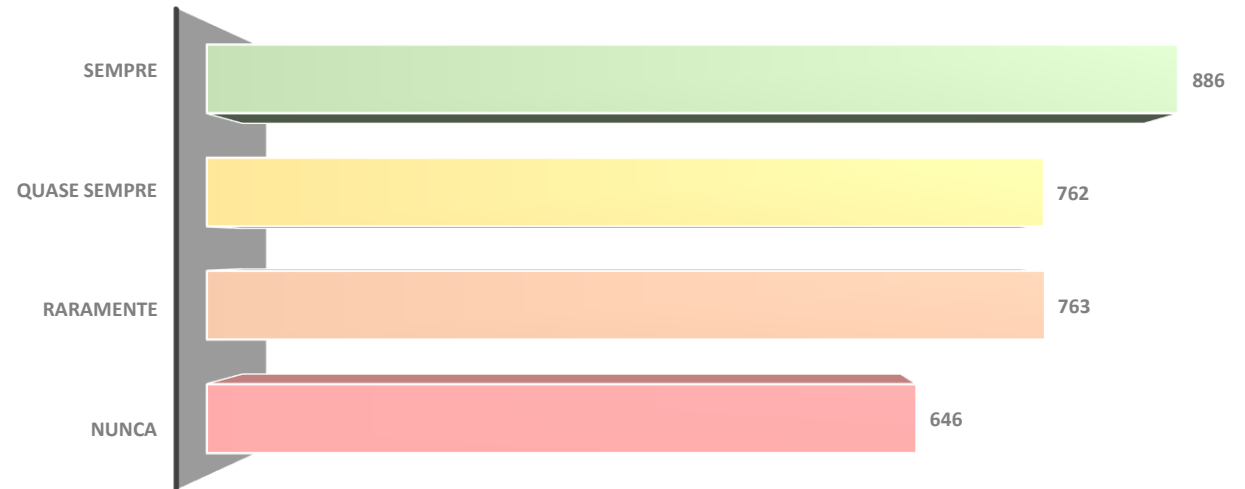
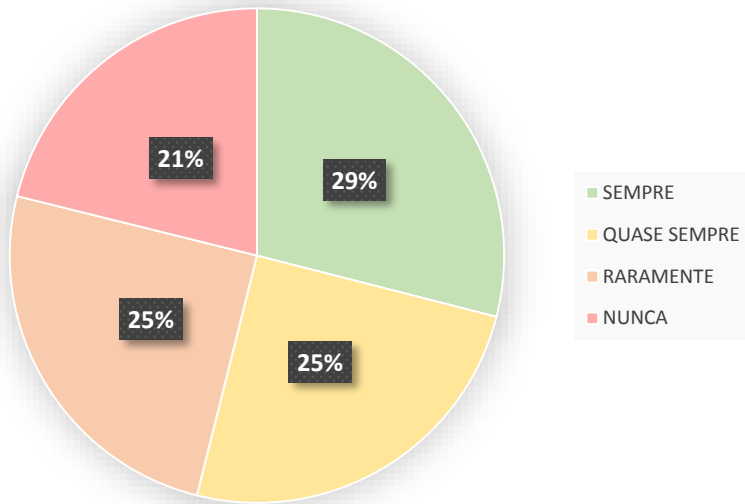


Você acessa o aluno online frequentemente?



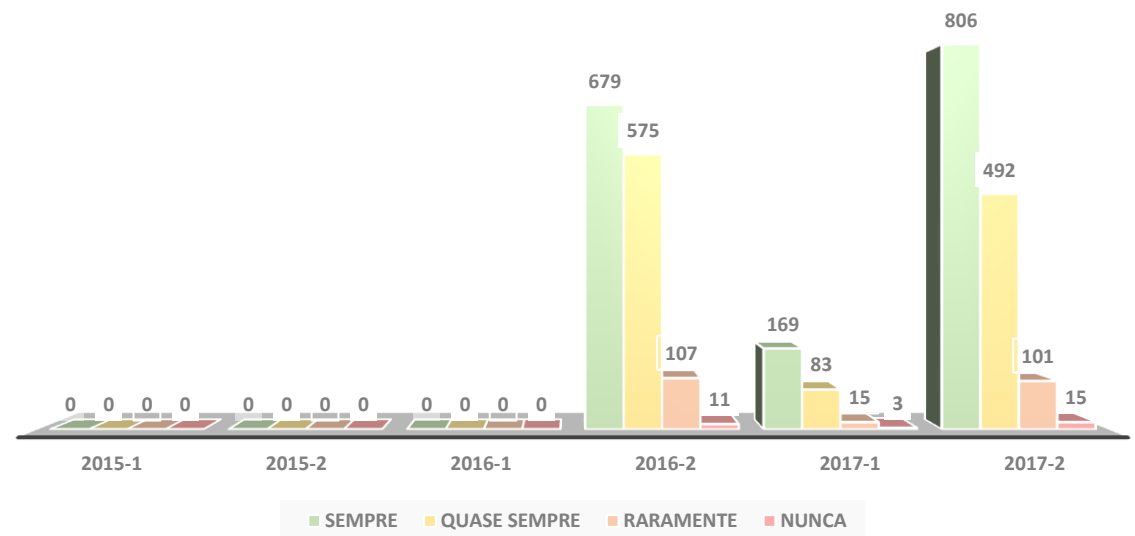
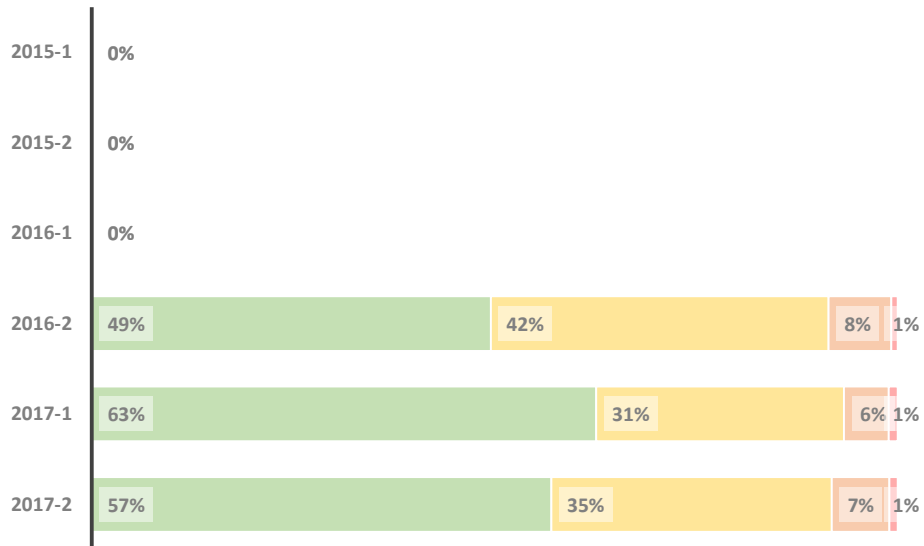
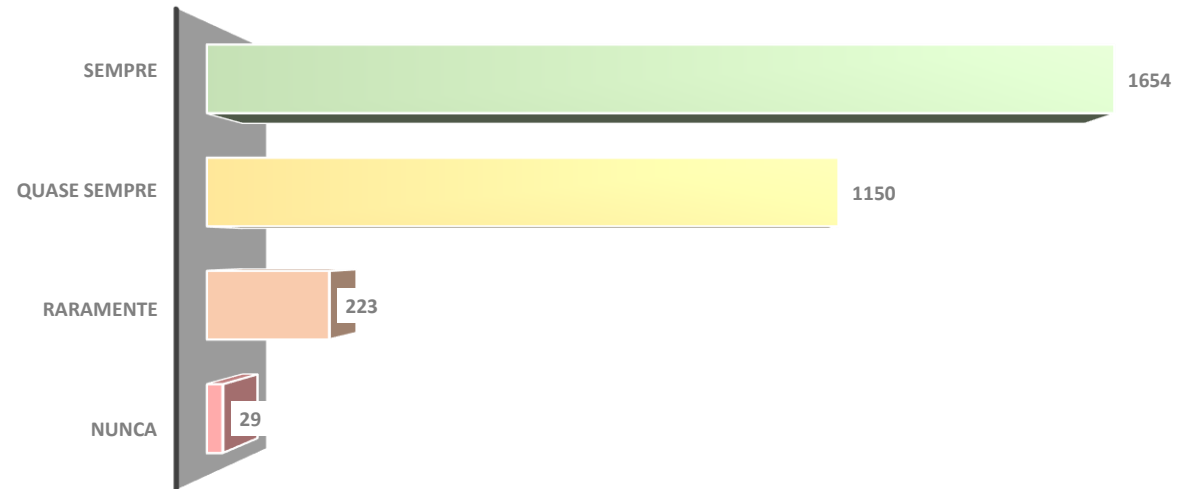
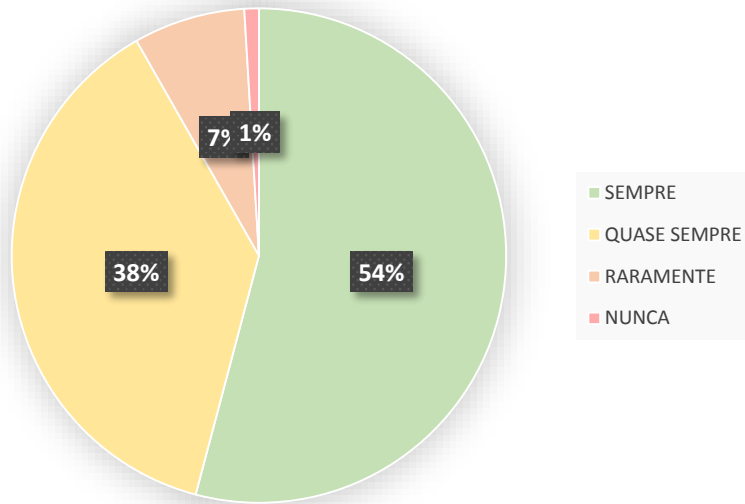


Você acessa o Office365 (email) frequentemente?



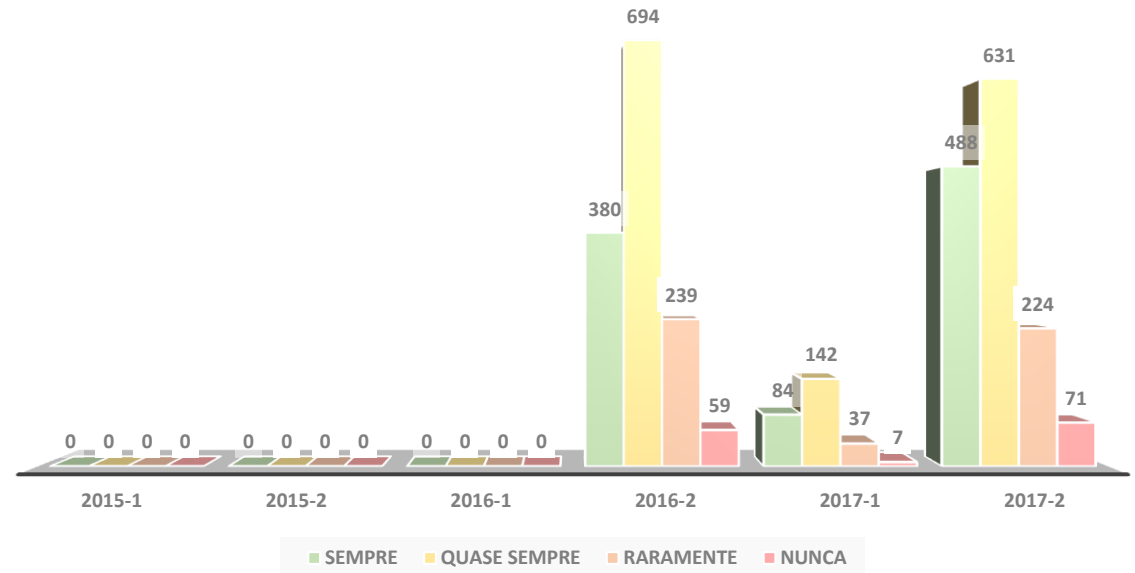
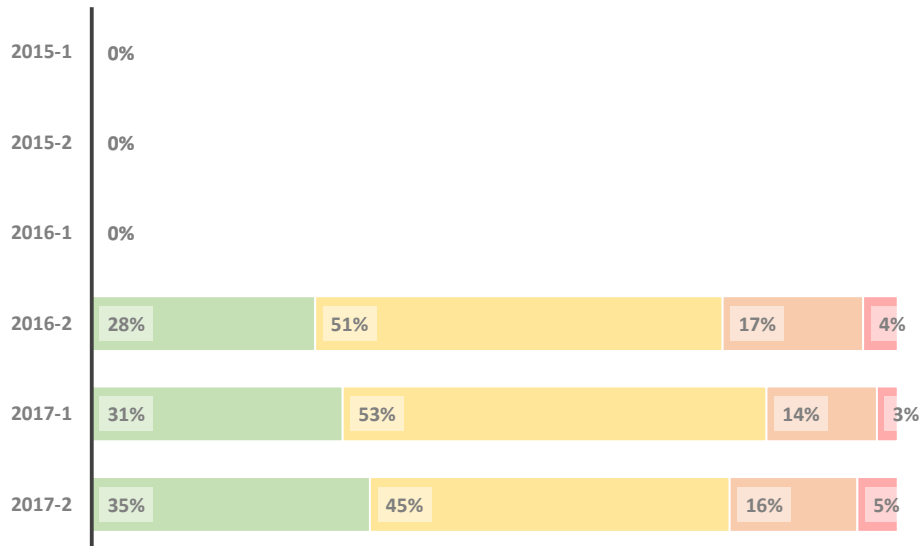
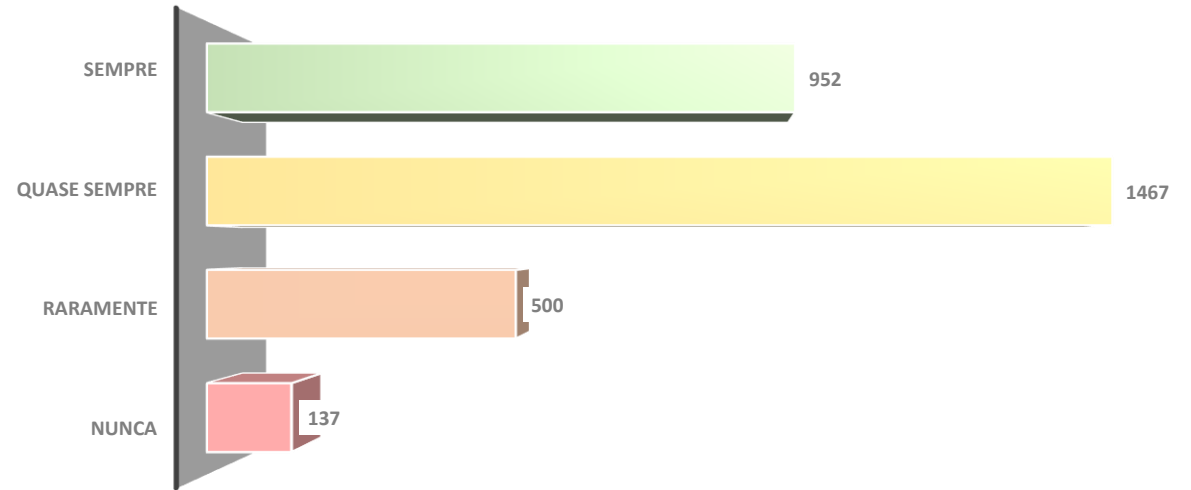
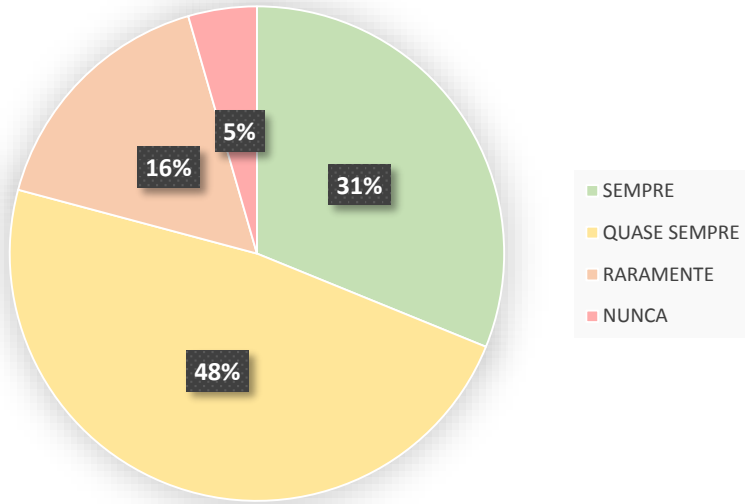


Você acessa o portal frequentemente?



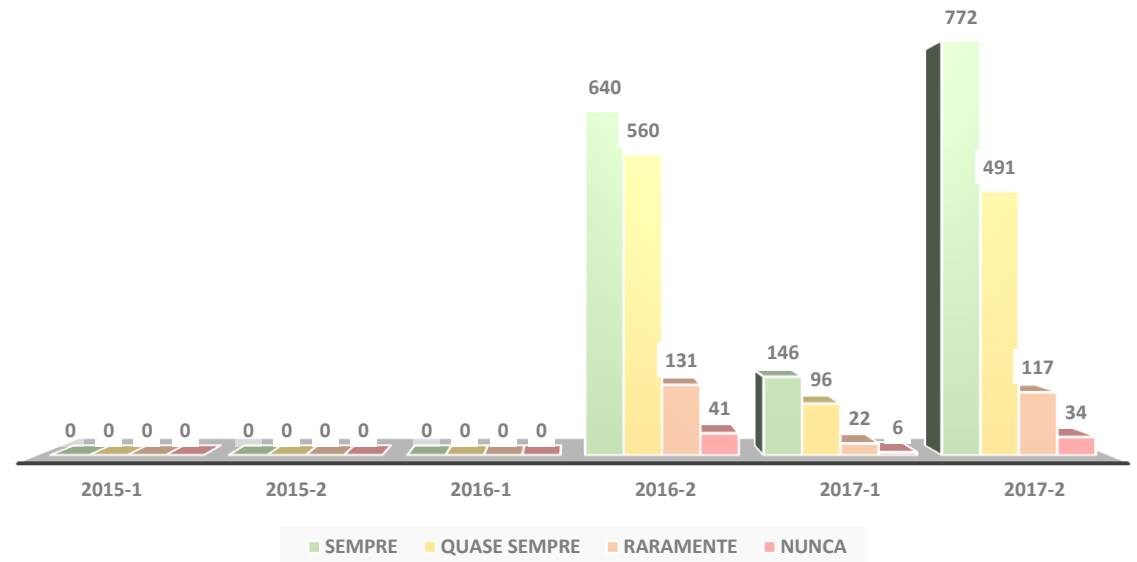
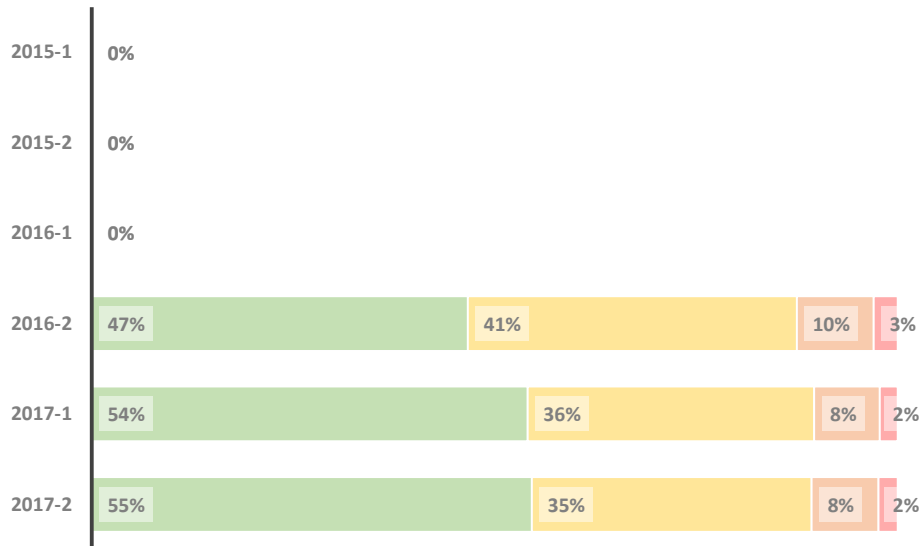
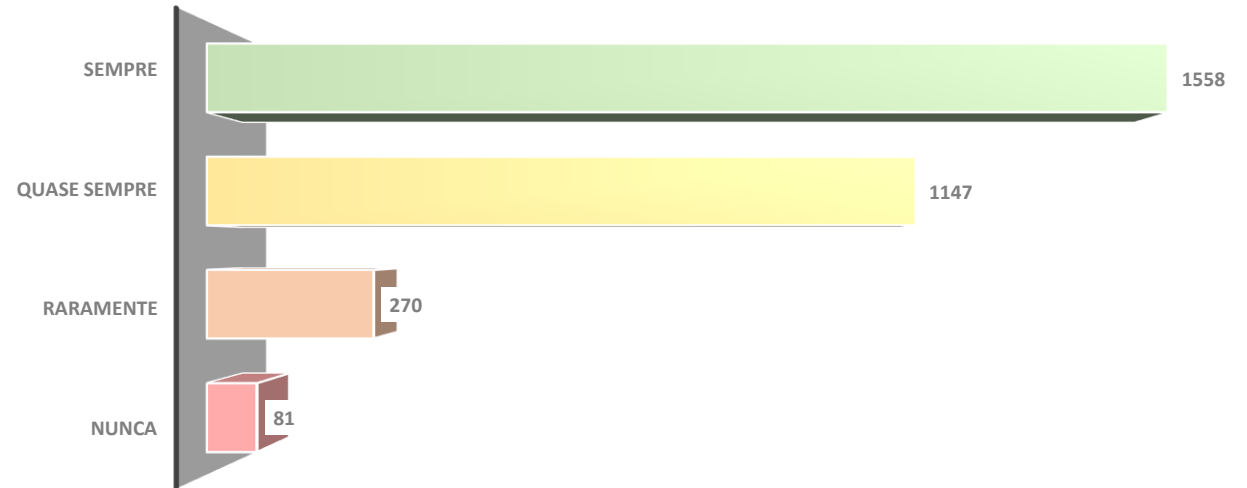
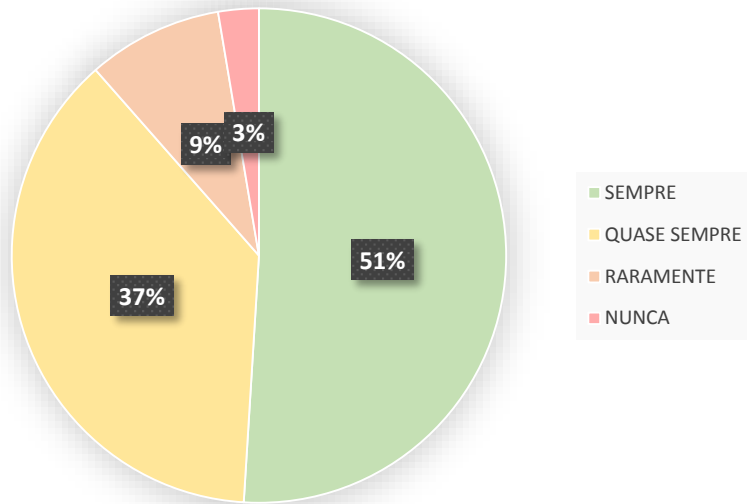


Você se sente apto para utilizar os recursos de TI?



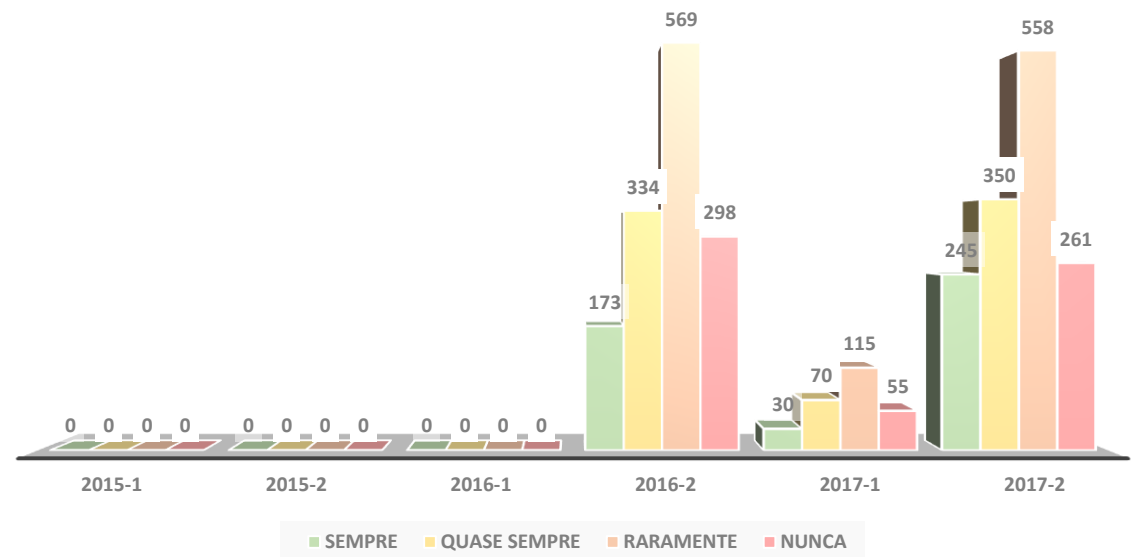
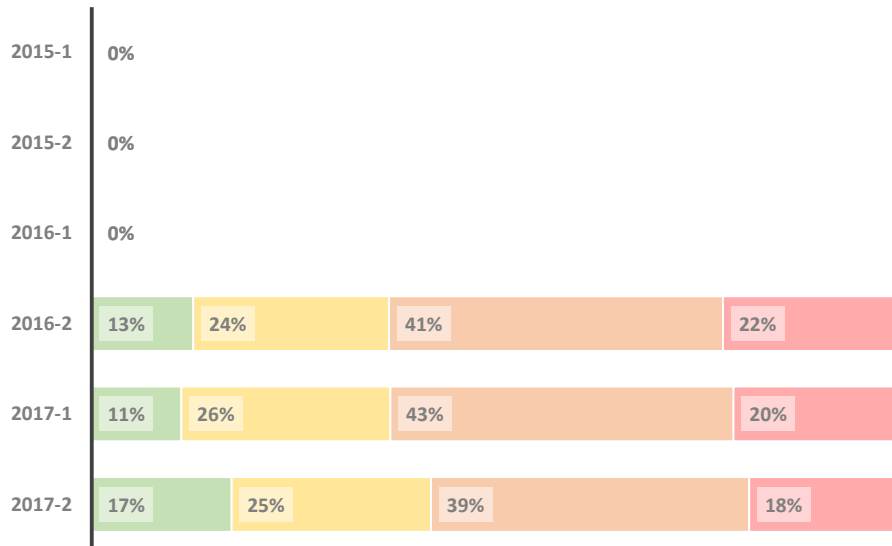
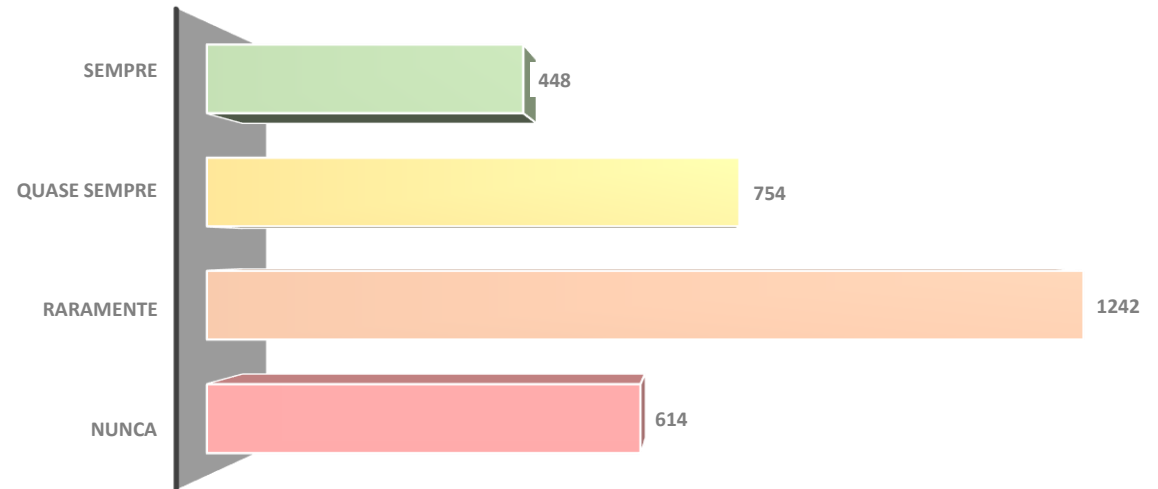
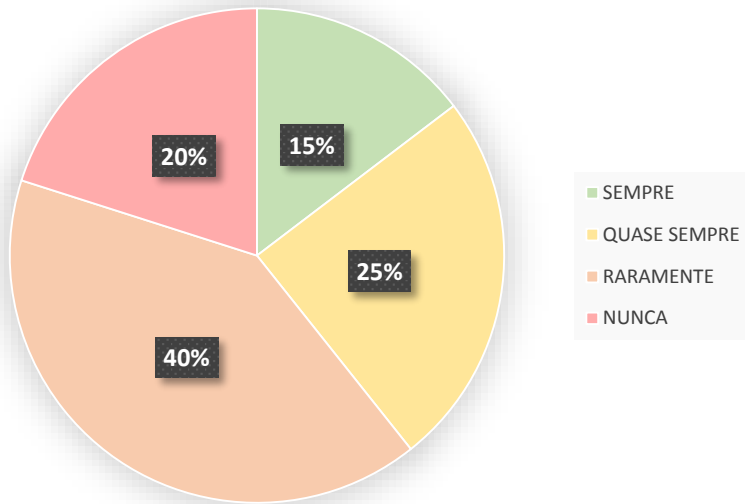


Você utiliza o Moodlerooms (AVA) frequentemente?



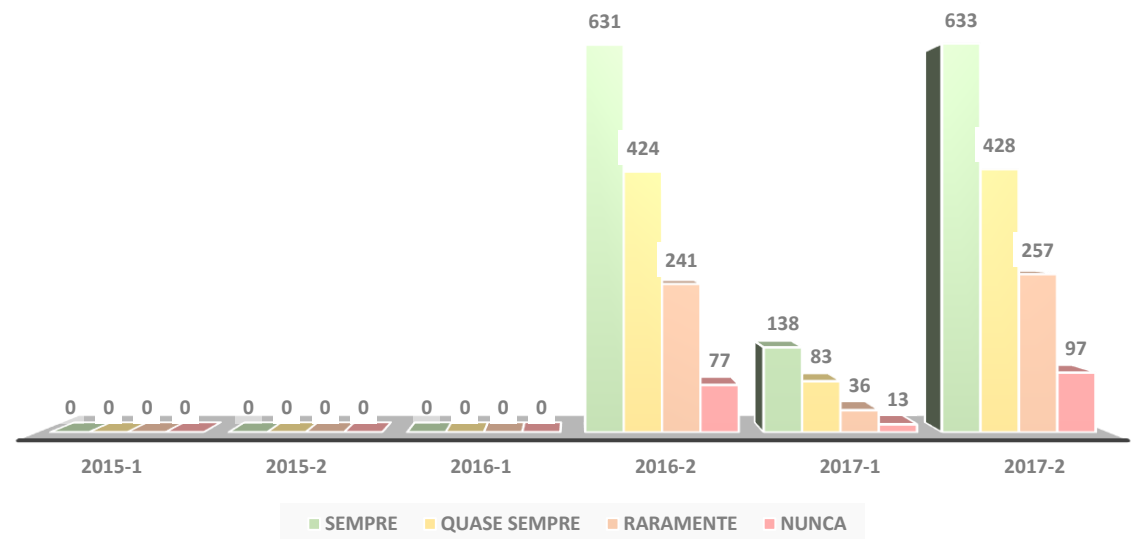
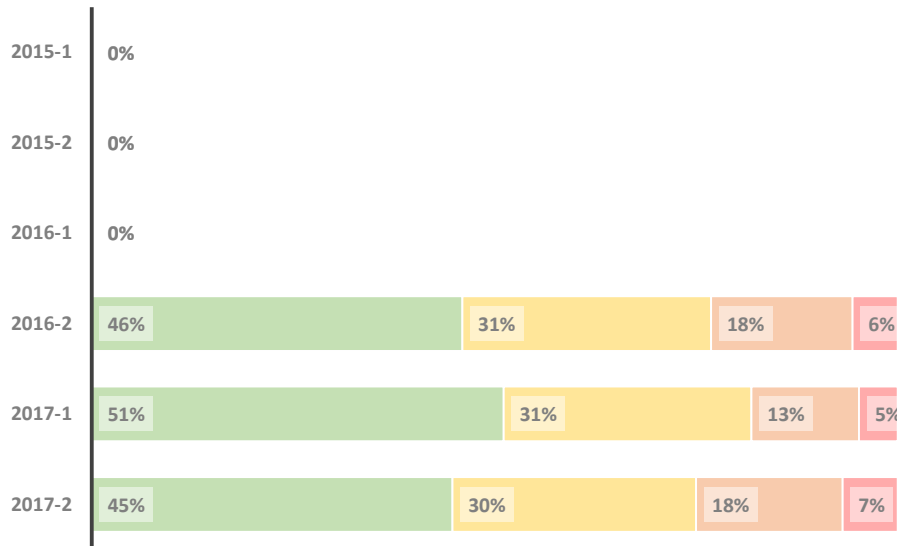
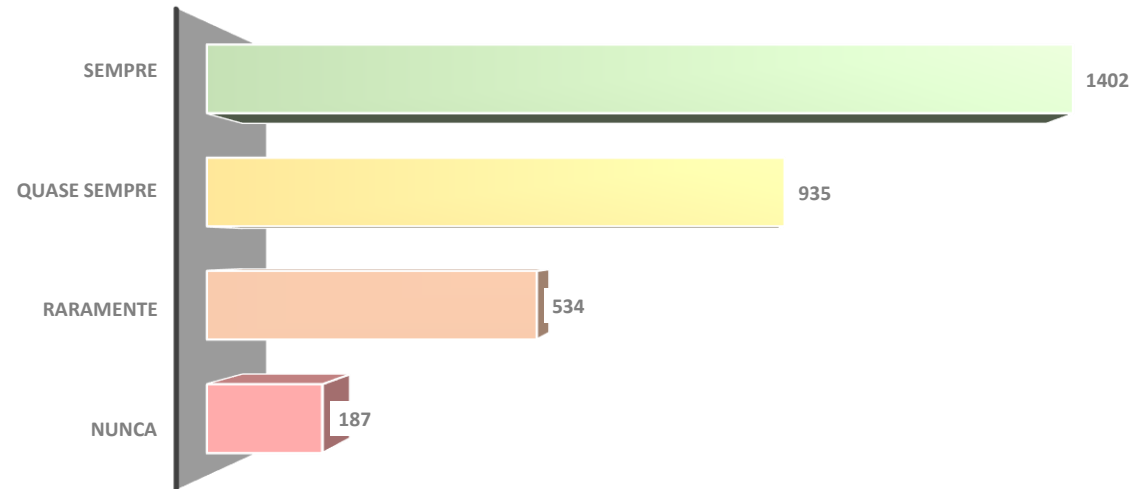
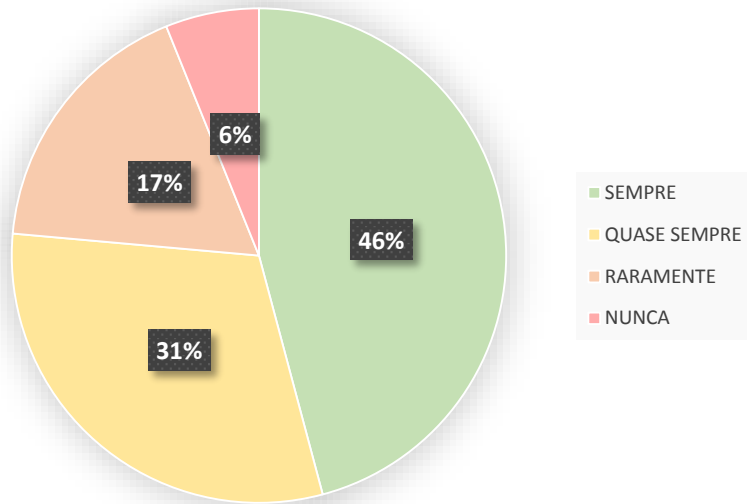


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



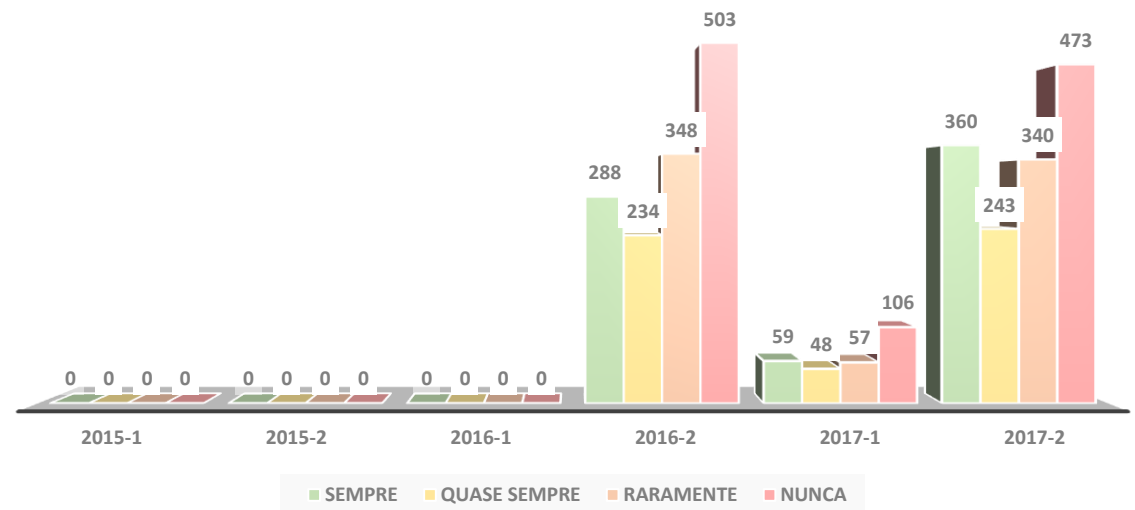
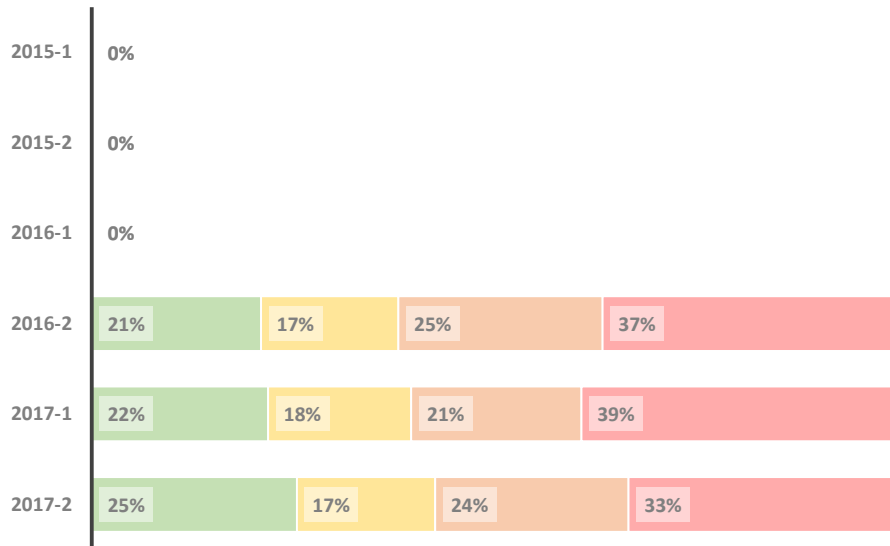
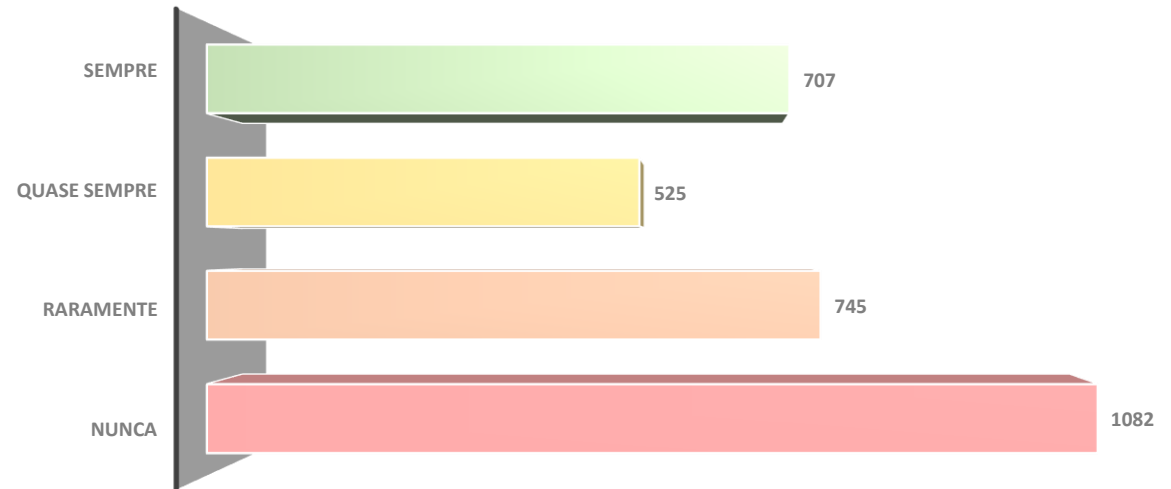
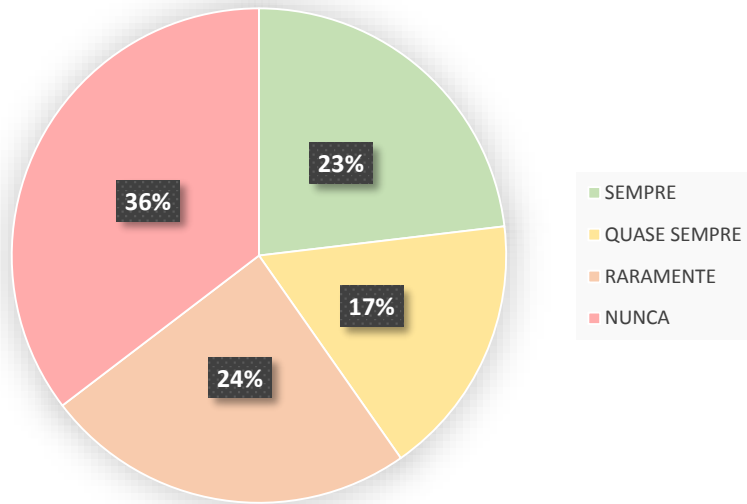


Você utiliza o recurso de internet frequente?



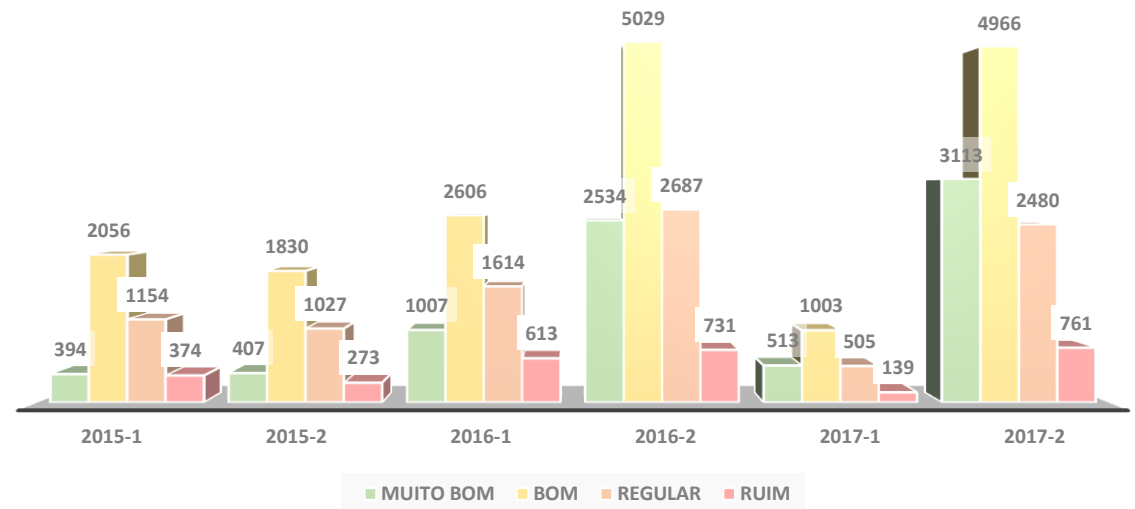
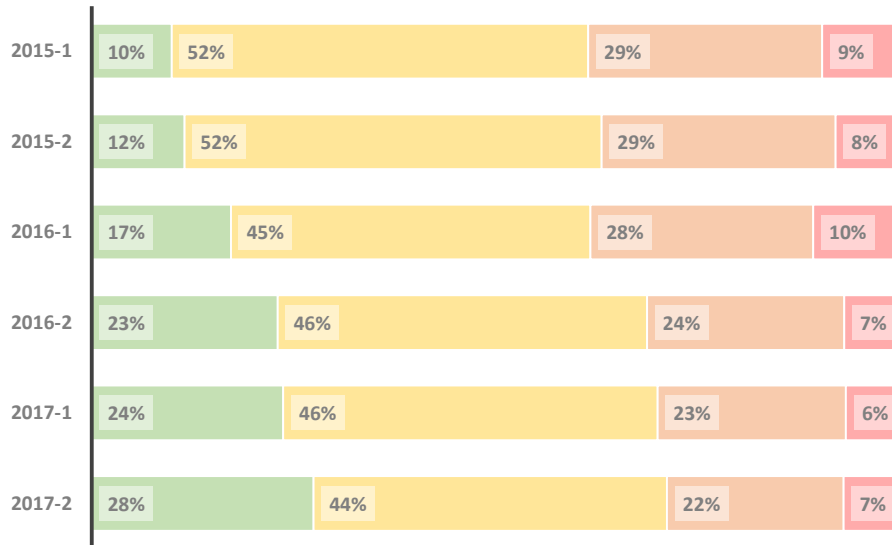
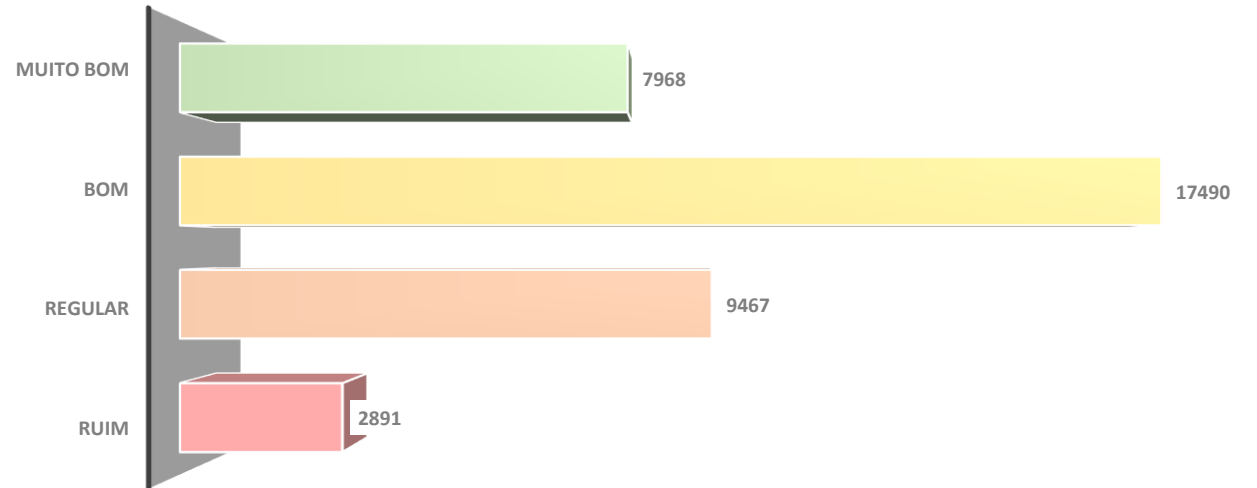
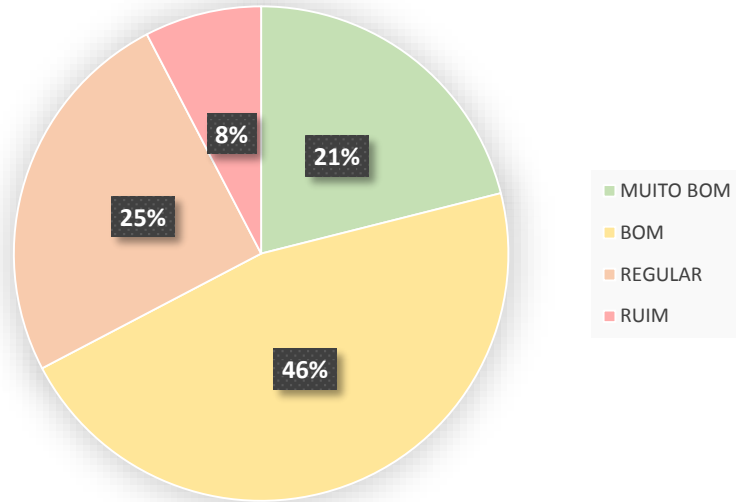


Você utiliza o recurso de WIFI frequentemente?



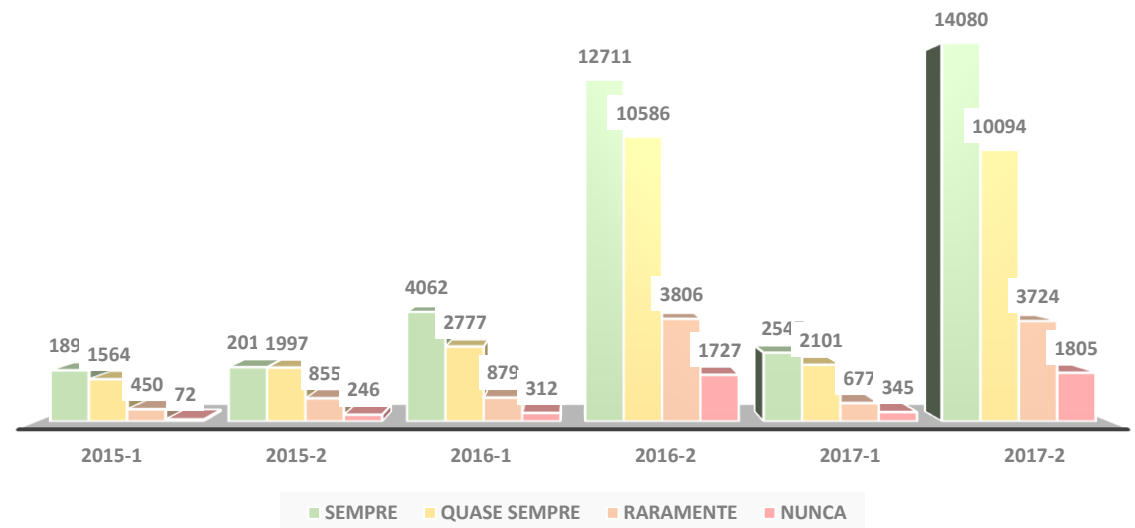
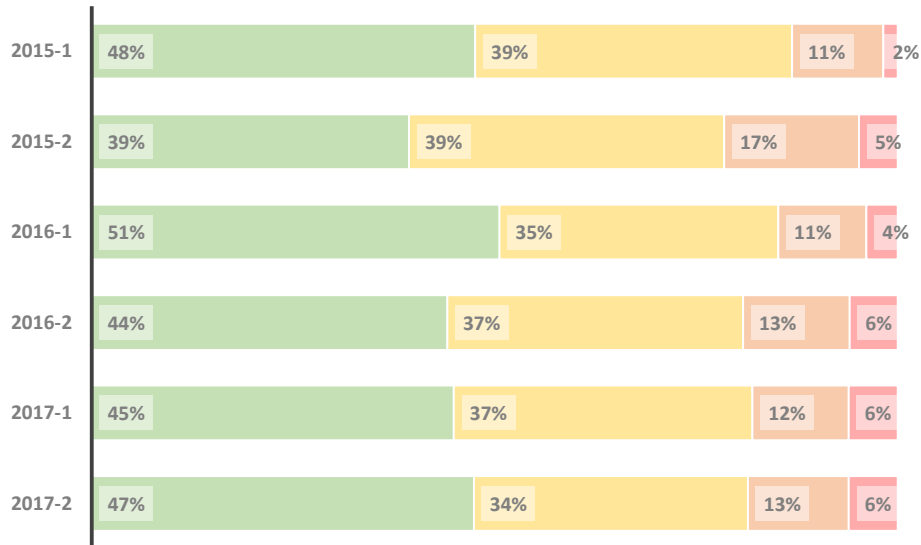
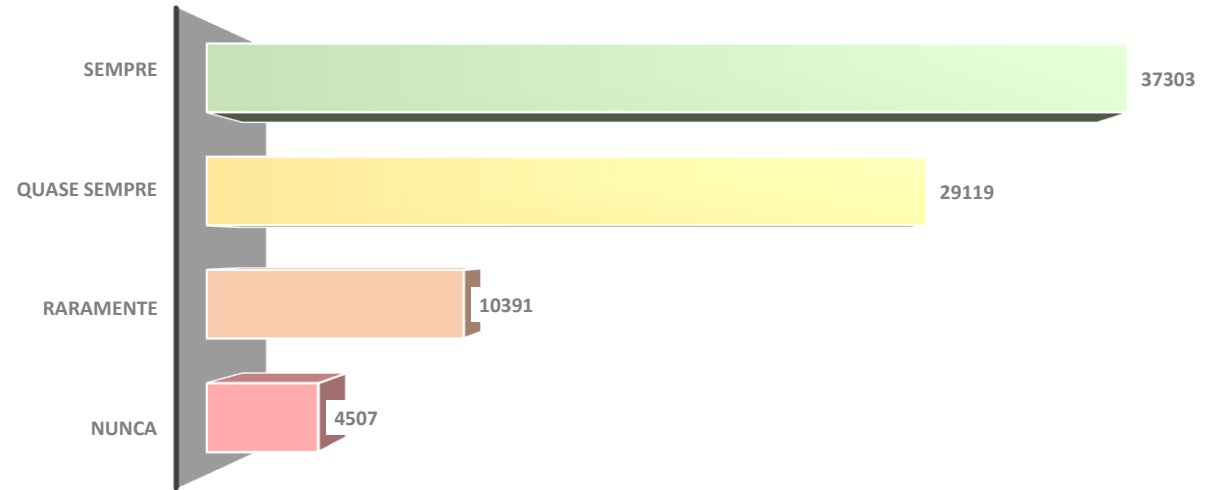
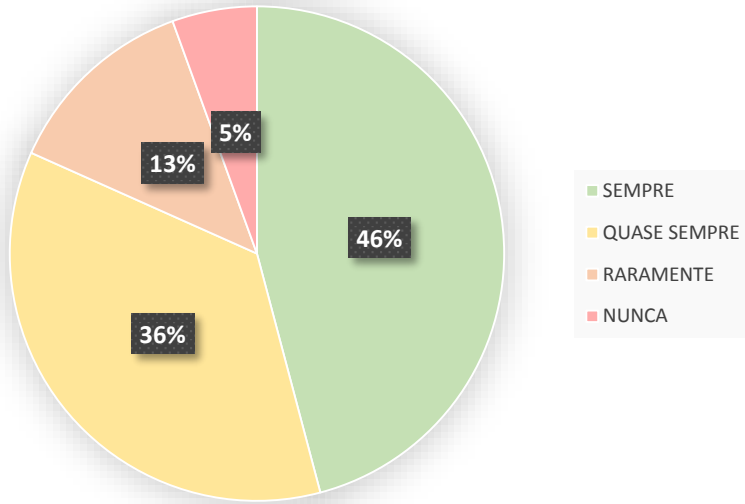


QUESTÕES OBJETIVAS - Qualitativas



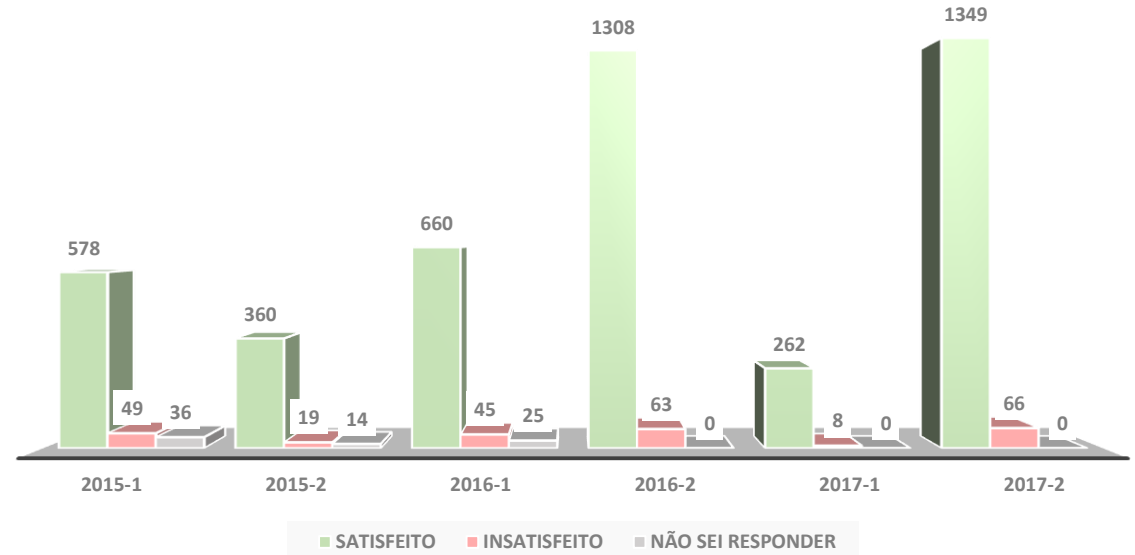
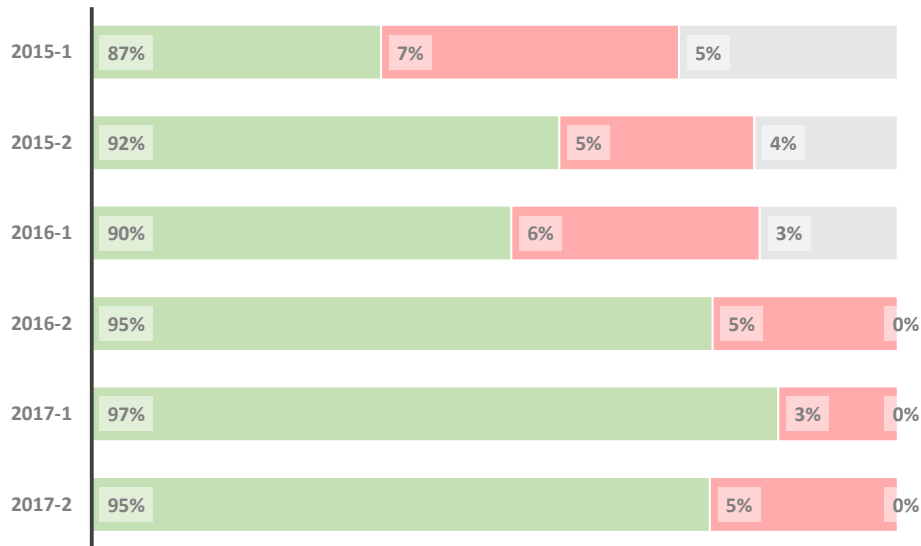
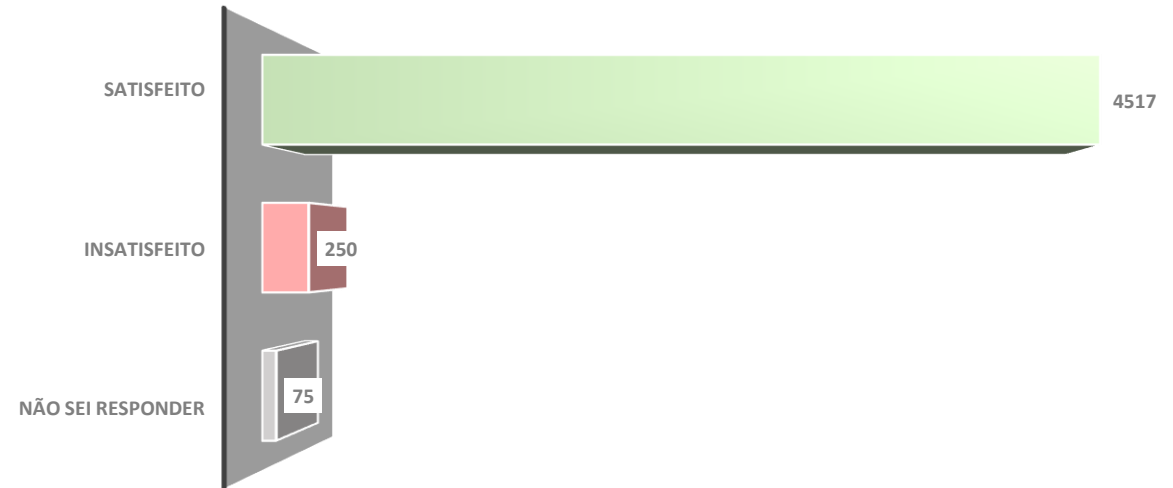
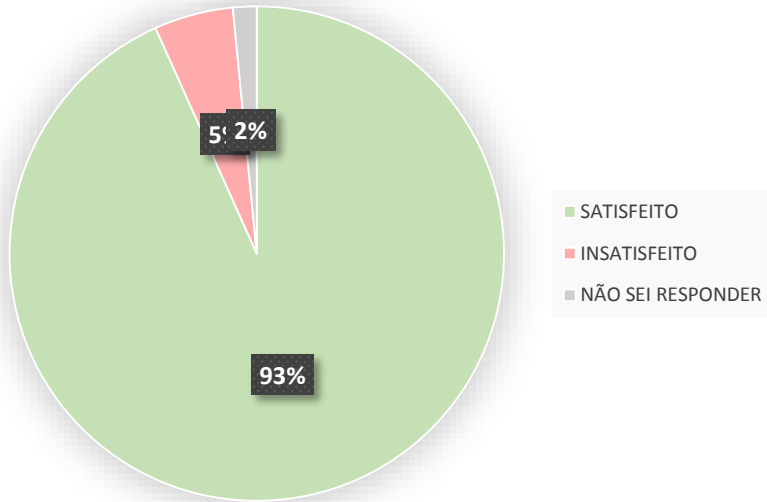


QUESTÕES OBJETIVAS - Periodicidade



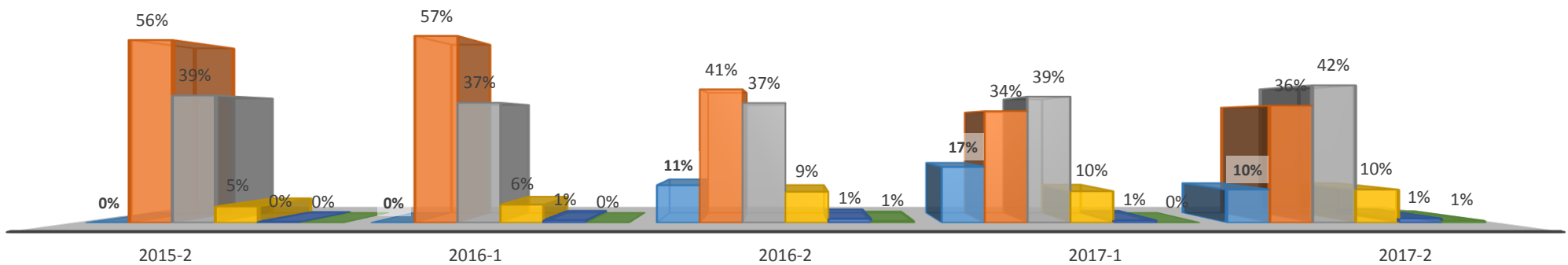
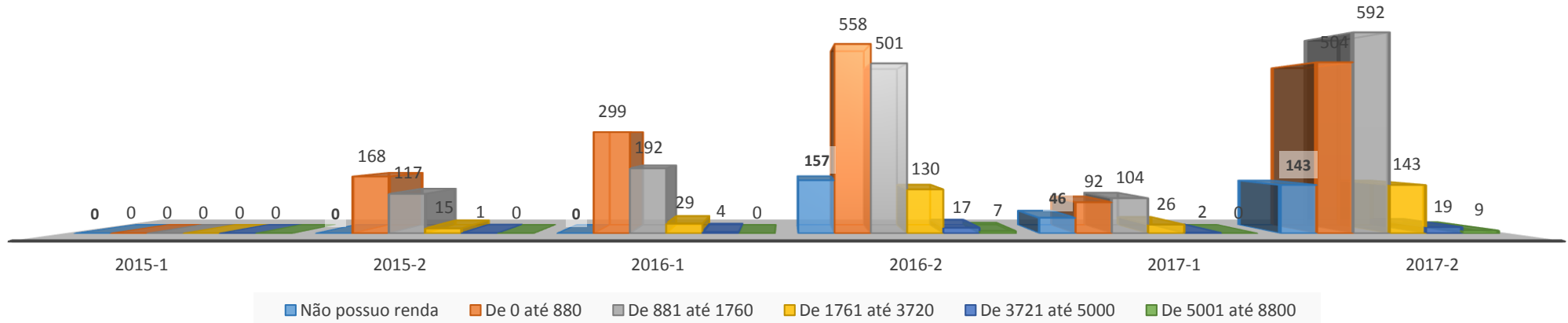
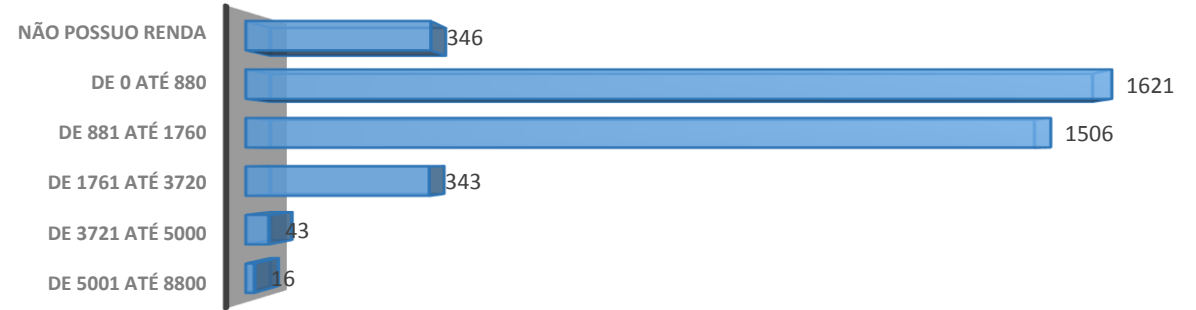
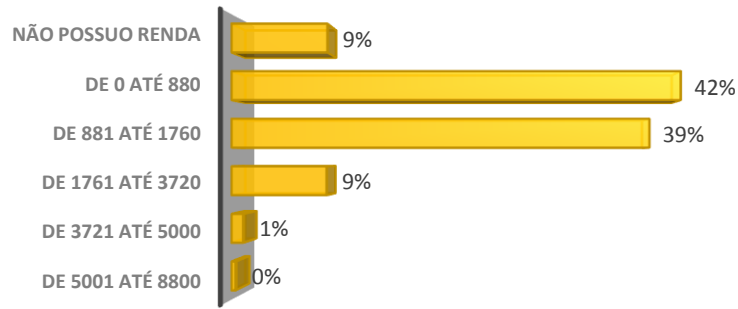


O CURSO - Em relação ao seu curso, você se considera:



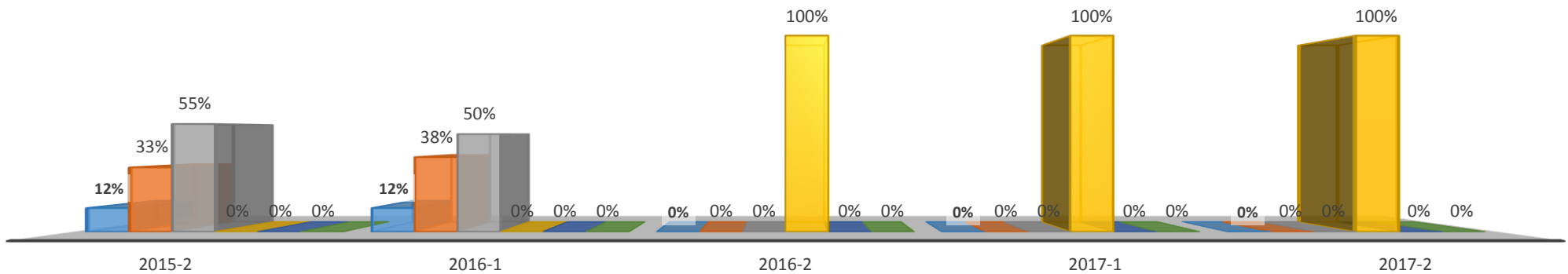
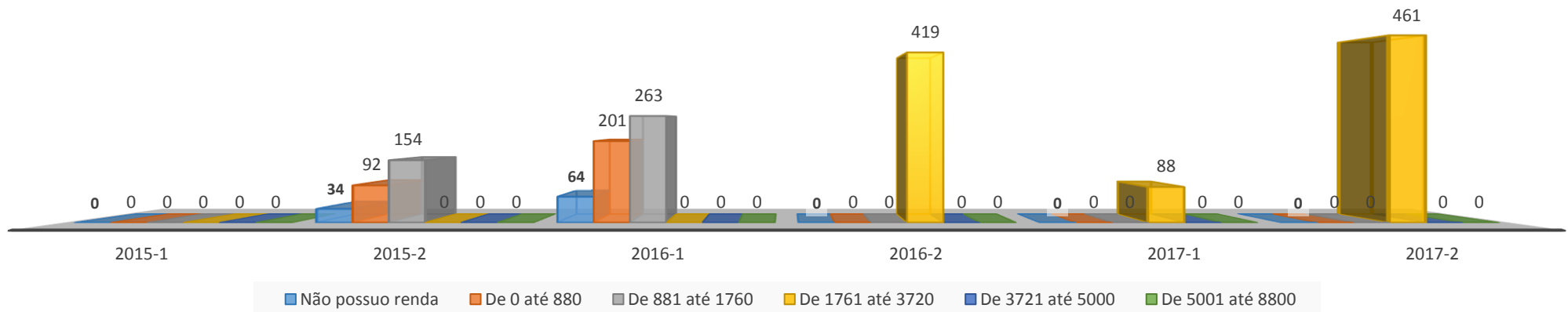
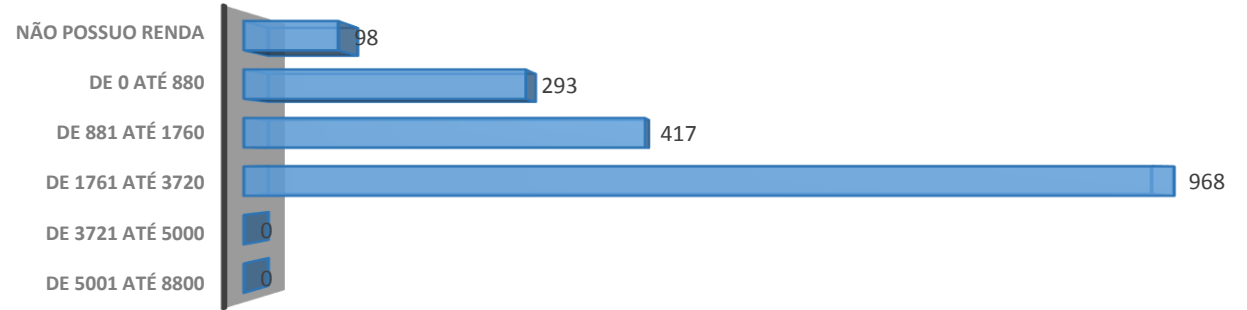
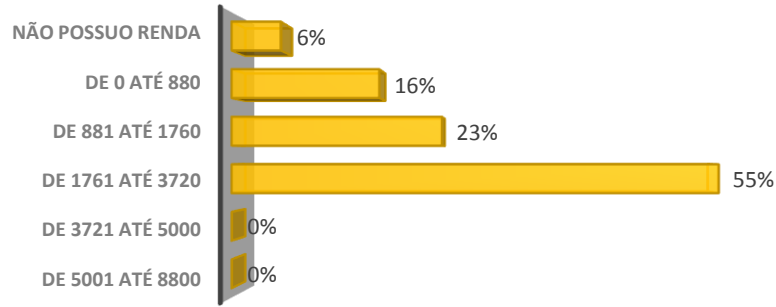


Qual a sua renda mensal atual?



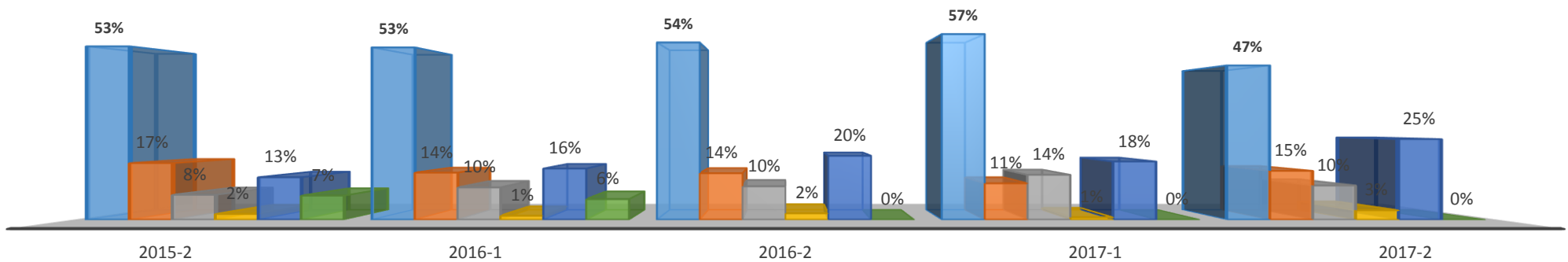
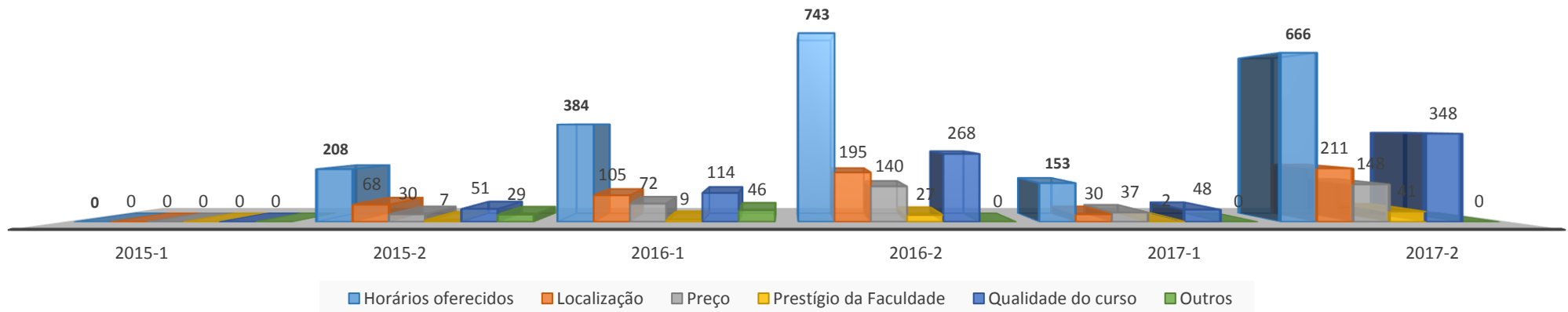
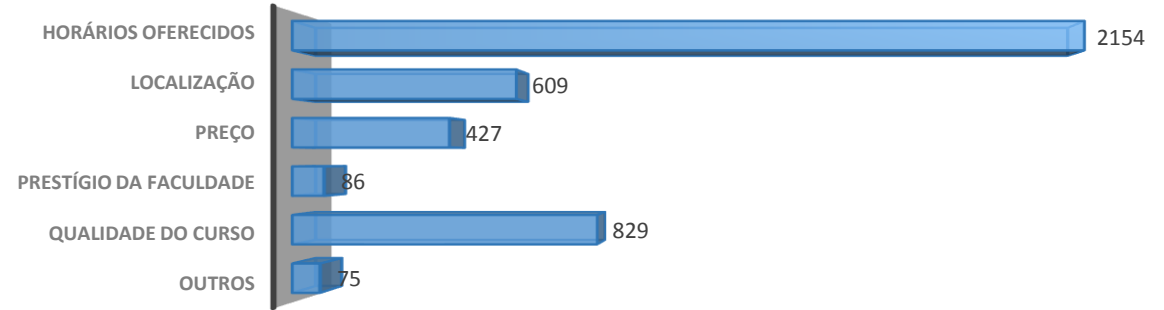
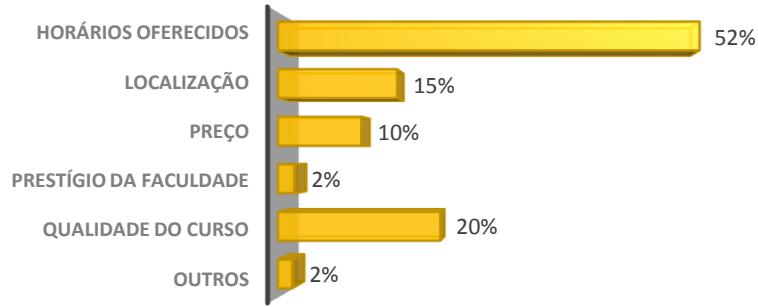


Qual a renda mensal da sua família?



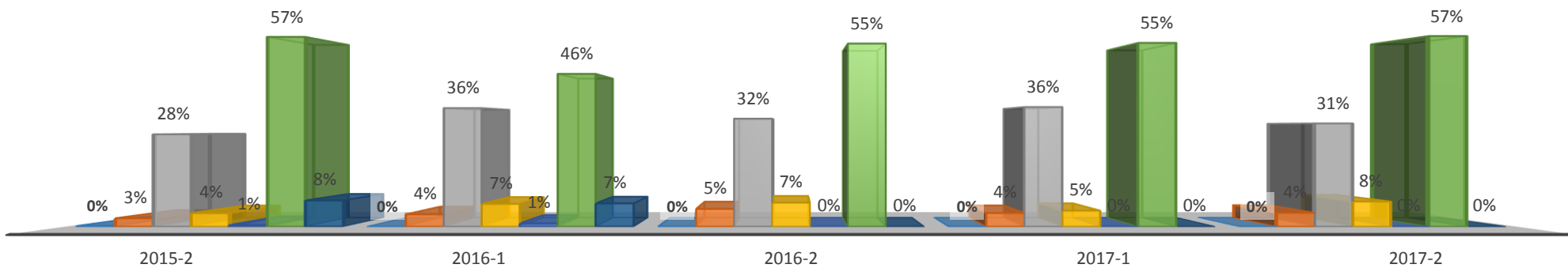
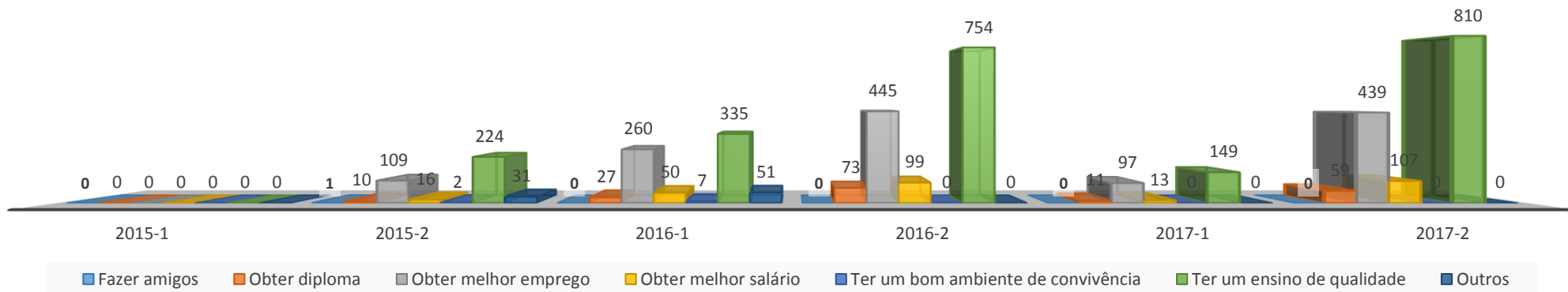
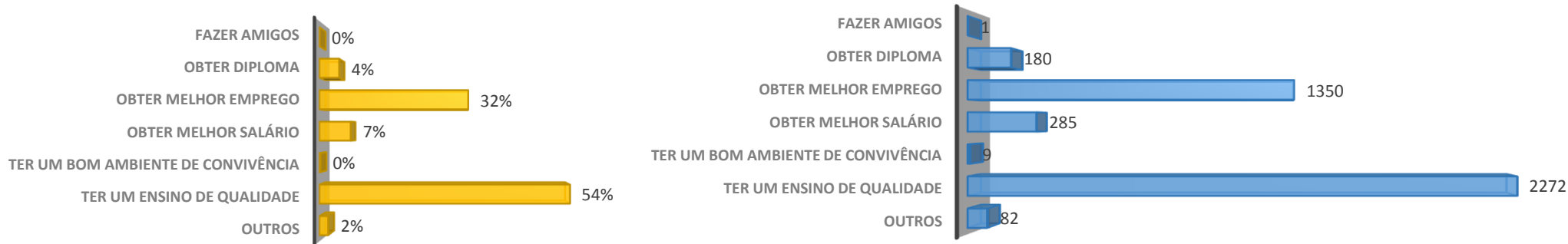


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



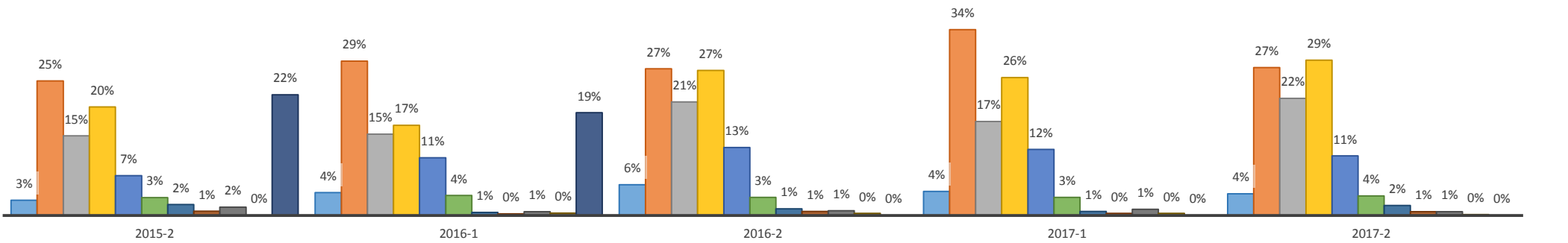
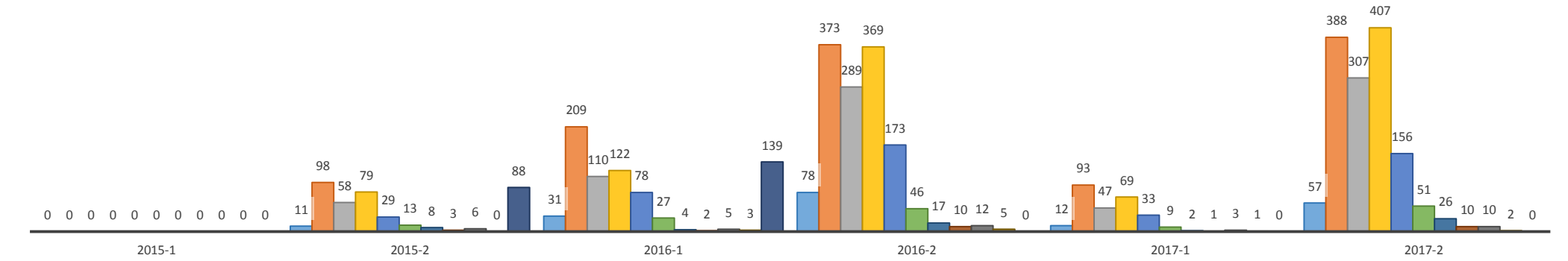
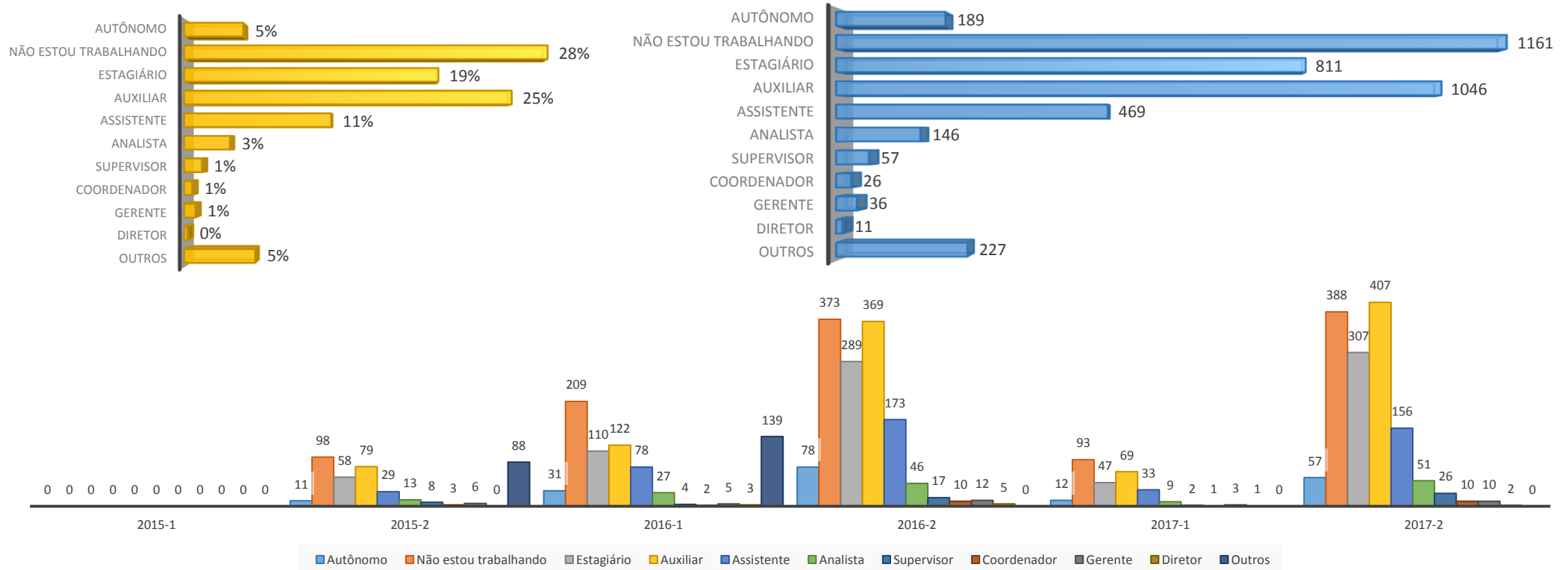


O que é mais importante para você ao cursar uma faculdade?



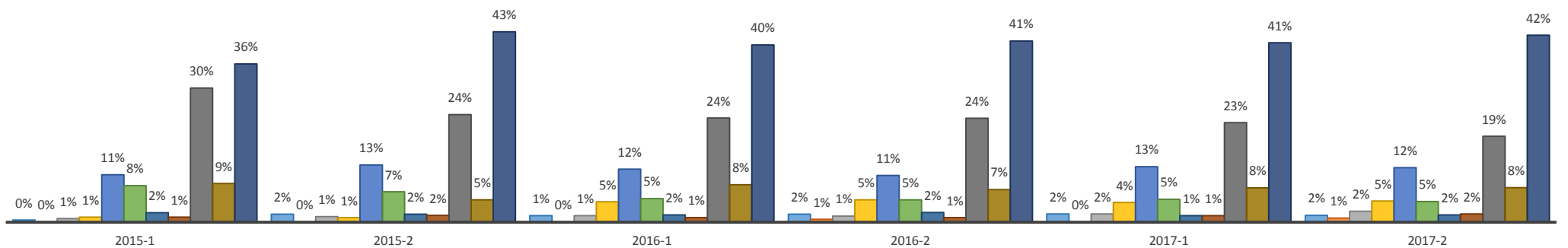
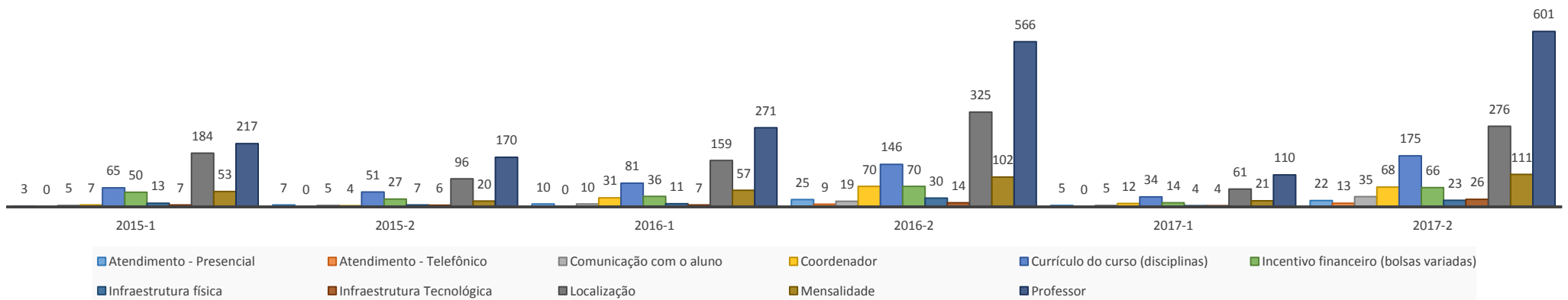
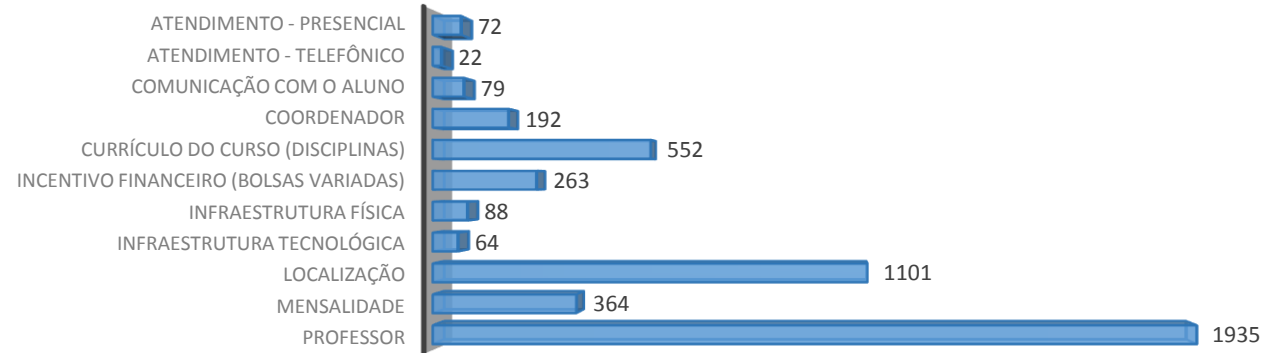
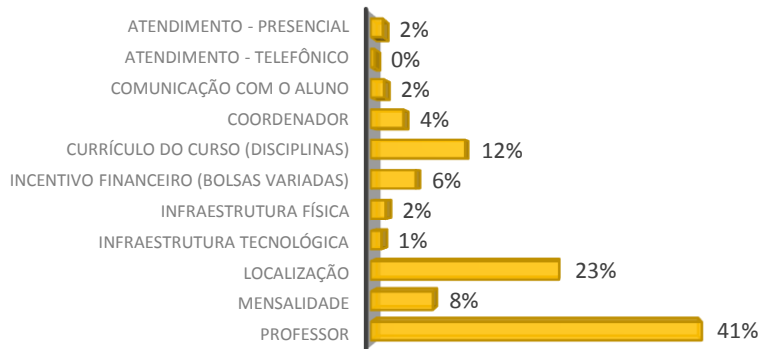


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

