



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	49 31%	75 47%	31 19%	5 3%	160
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	46 29%	63 40%	40 25%	10 6%	159
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	50 31%	83 52%	23 14%	4 3%	160
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	52 33%	79 49%	25 16%	4 3%	160
SALAS DE AULA : limpeza e ventilação.	53 33%	70 44%	34 21%	2 1%	159
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	36 23%	74 47%	40 25%	9 6%	159
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	63 39%	75 47%	19 12%	3 2%	160
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	37 23%	74 46%	44 28%	5 3%	160

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	51 32%	65 41%	30 19%	13 8%	159
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	58 36%	79 50%	19 12%	3 2%	159
O COORDENADOR: é acessível ao aluno?	123 77%	28 18%	7 4%	2 1%	160
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	105 66%	43 27%	9 6%	2 1%	159
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	52 33%	79 50%	23 14%	5 3%	159
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	111 69%	45 28%	2 1%	2 1%	160
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	116 73%	39 25%	3 2%	1 1%	159
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	105 66%	50 31%	4 3%	1 1%	160
OS PROFESSORES: fazem chamada?	142 89%	15 9%	1 1%	1 1%	159
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	101 63%	56 35%	2 1%	1 1%	160
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	110 69%	46 29%	3 2%	1 1%	160
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	81 51%	68 43%	10 6%	1 1%	160
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	94 59%	58 36%	5 3%	3 2%	160
Você acessa o aluno online frequentemente?	74 46%	66 41%	20 13%	- 0%	160
Você acessa o Office365 (email) frequentemente?	45 28%	36 23%	46 29%	32 20%	159
Você acessa o portal frequentemente?	71 45%	74 47%	14 9%	- 0%	159
Você se sente apto para utilizar os recursos de TI?	70 44%	66 42%	19 12%	4 3%	159
Você utiliza o Moodlerooms (AVA) frequentemente?	67 42%	58 36%	25 16%	10 6%	160
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	25 16%	30 19%	67 42%	38 24%	160
Você utiliza o recurso de internet frequente?	90 57%	41 26%	25 16%	3 2%	159
Você utiliza o recurso de WIFI frequentemente?	55 34%	23 14%	20 13%	62 39%	160

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	386 30%	593 46%	256 20%	42 3%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.746 52%	1.065 32%	354 11%	185 6%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	54	34%
Localização	31	19%
Preço	36	23%
Prestígio da Faculdade	7	4%
Qualidade do curso	31	19%
Outros	-	0%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	7	4%
Obter melhor emprego	69	43%
Obter melhor salário	13	8%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	70	44%
Outros	-	0%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	15	9%
Não estou trabalhando	46	29%
Estagiário	-	0%
Auxiliar	36	23%
Assistente	28	18%
Analista	8	5%
Supervisor	19	12%
Coordenador	4	3%
Gerente	-	0%
Diretor	3	2%
Outros	-	0%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	140	88%
INSATISFEITO	19	12%
NÃO SEI RESPONDER	-	0%

Qual a sua renda mensal atual?

Não possuo renda	14	9%
De 0 até 880	33	21%
De 881 até 1760	65	41%
De 1761 até 3720	41	26%
De 3721 até 5000	3	2%
De 5001 até 8800	3	2%

Qual a renda mensal da sua família?

Não possuo renda	-	0%
De 0 até 880	-	0%
De 881 até 1760	-	0%
De 1761 até 3720	67	100%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	2	1%
Atendimento - Telefônico	2	1%
Comunicação com o aluno	5	3%
Coordenador	8	5%
Currículo do curso (disciplinas)	12	8%
Incentivo financeiro (bolsas variadas)	14	9%
Infraestrutura física	3	2%
Infraestrutura Tecnológica	1	1%
Localização	38	24%
Mensalidade	23	14%
Professor	52	33%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	3	2%
Atendimento - Telefônico	17	11%
Comunicação com o aluno	14	9%
Coordenador	2	1%
Currículo do curso (disciplinas)	16	10%
Incentivo financeiro (bolsas variadas)	16	10%
Infraestrutura física	33	21%
Infraestrutura Tecnológica	20	13%
Localização	13	8%
Mensalidade	11	7%
Professor	14	9%

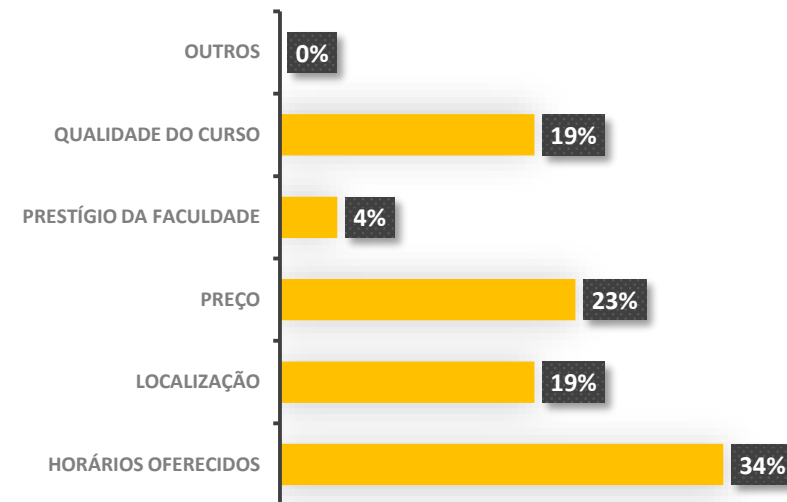
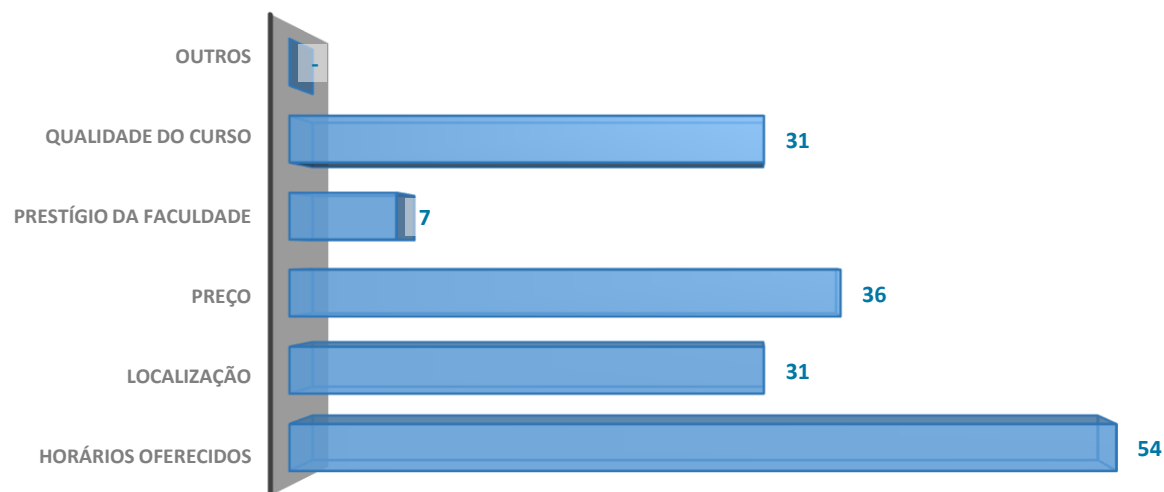
ÍNDICE DE ADESAO:

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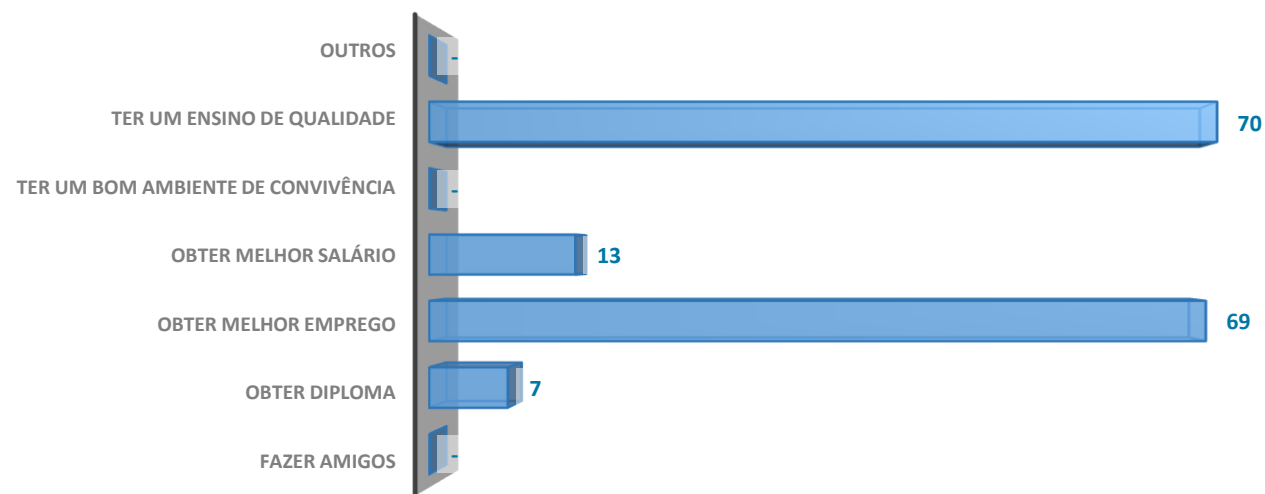
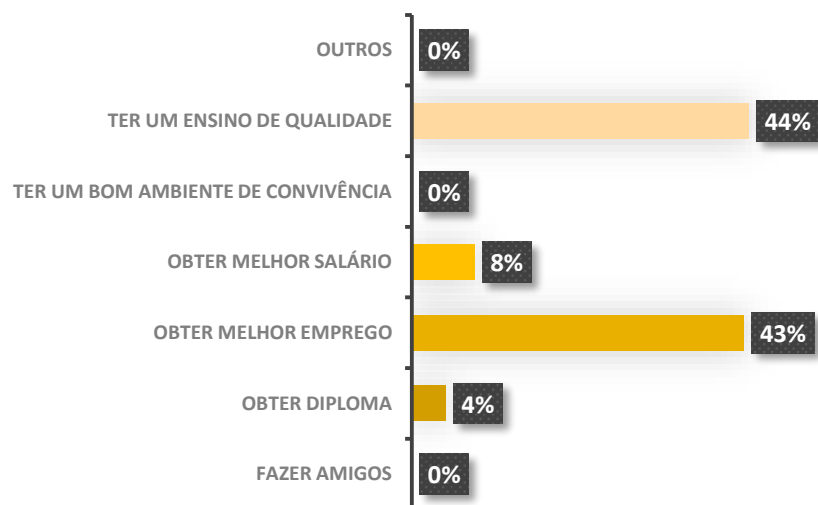
51,52%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

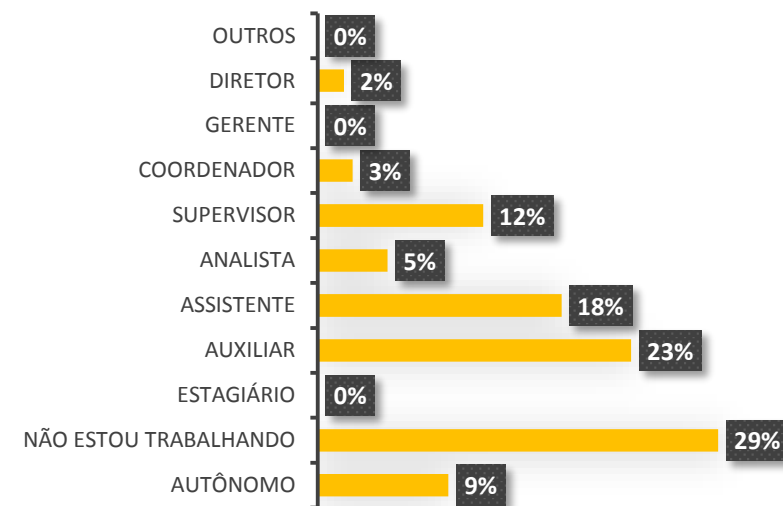
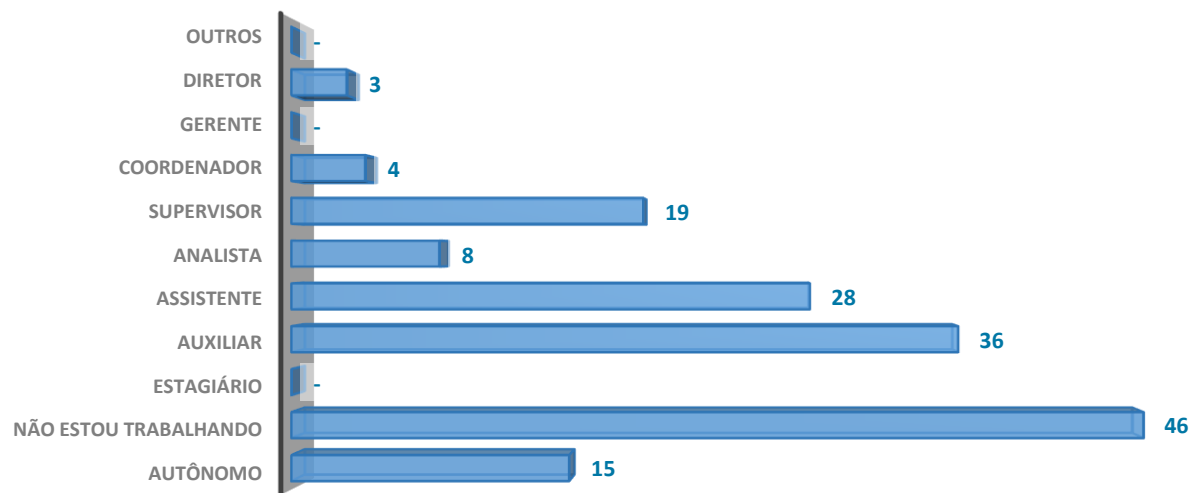


O que é mais importante para você ao cursar uma faculdade?

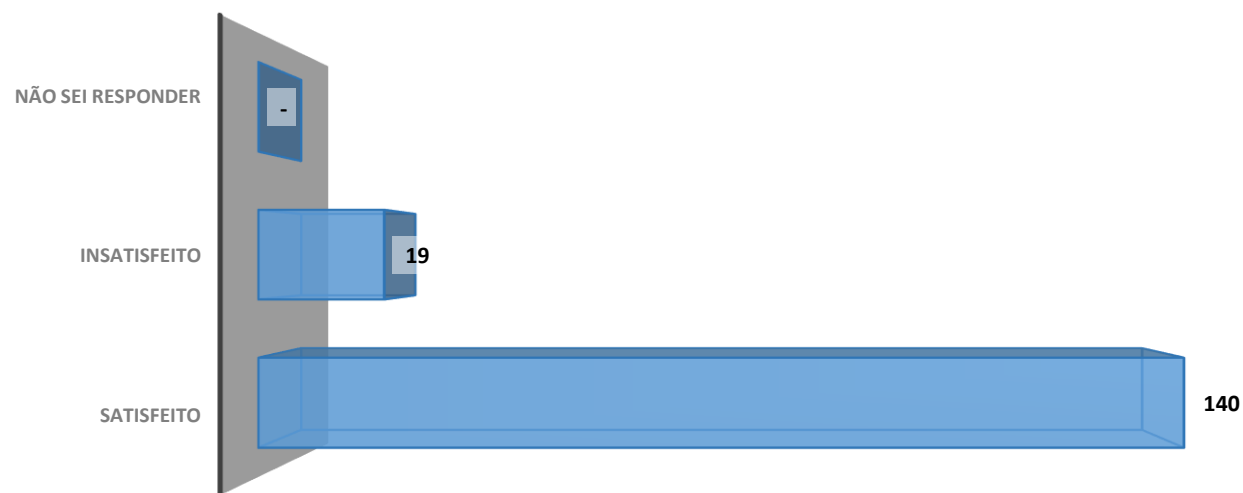
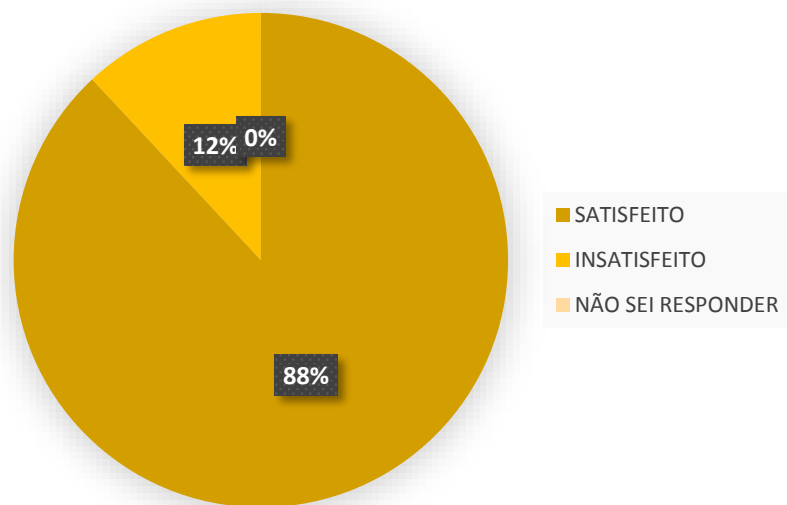




Qual o cargo que você ocupa na empresa em que trabalha?

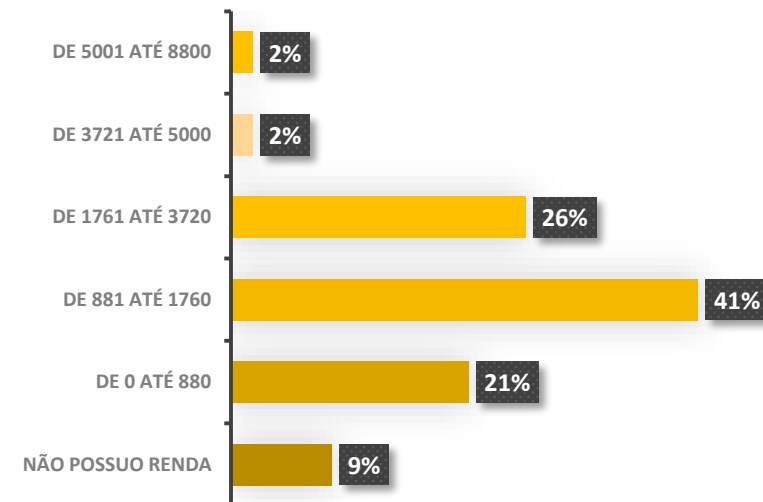
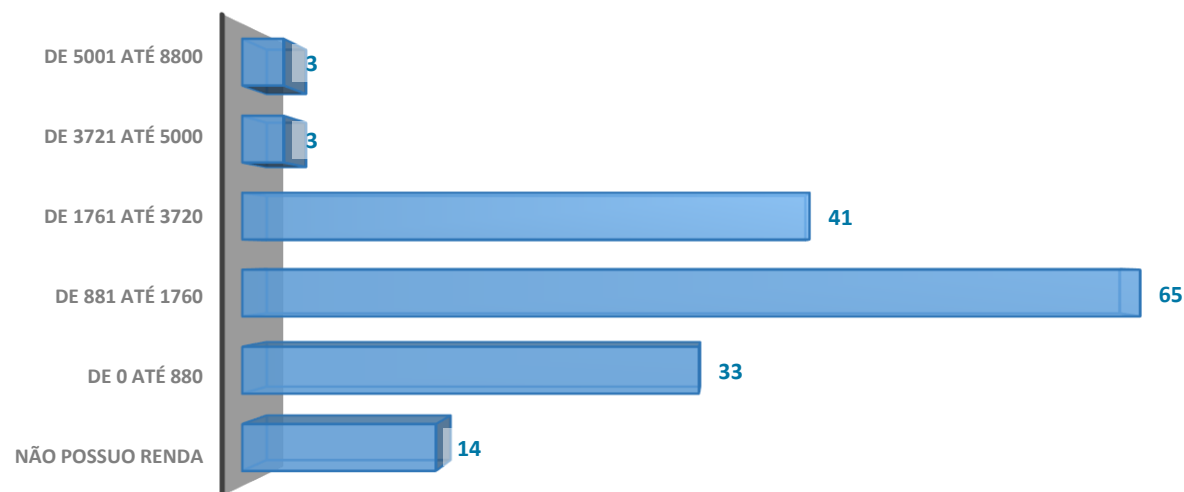


O CURSO - Em relação ao seu curso, você se considera:

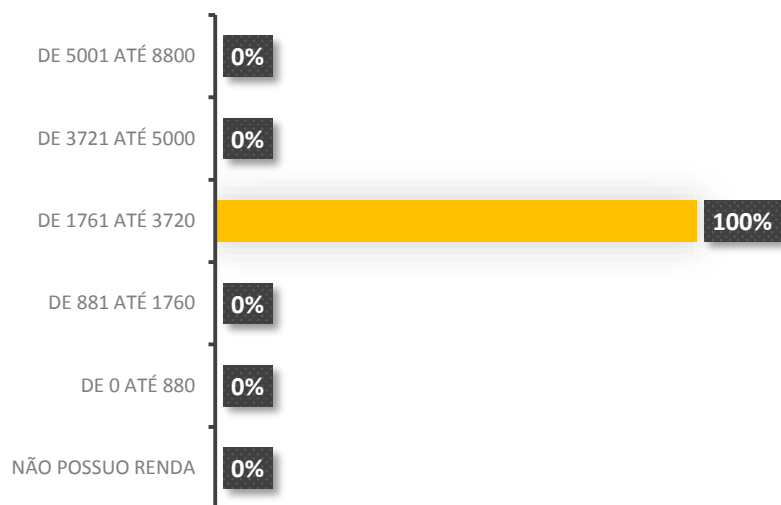




Qual a sua renda mensal atual?

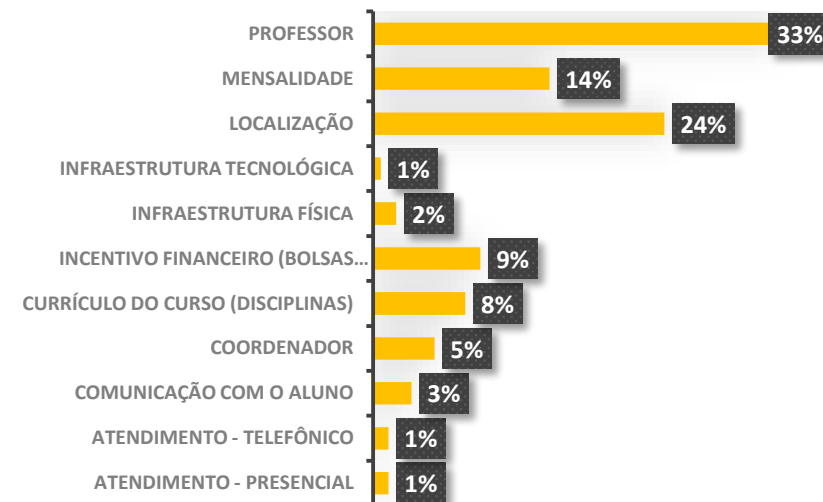
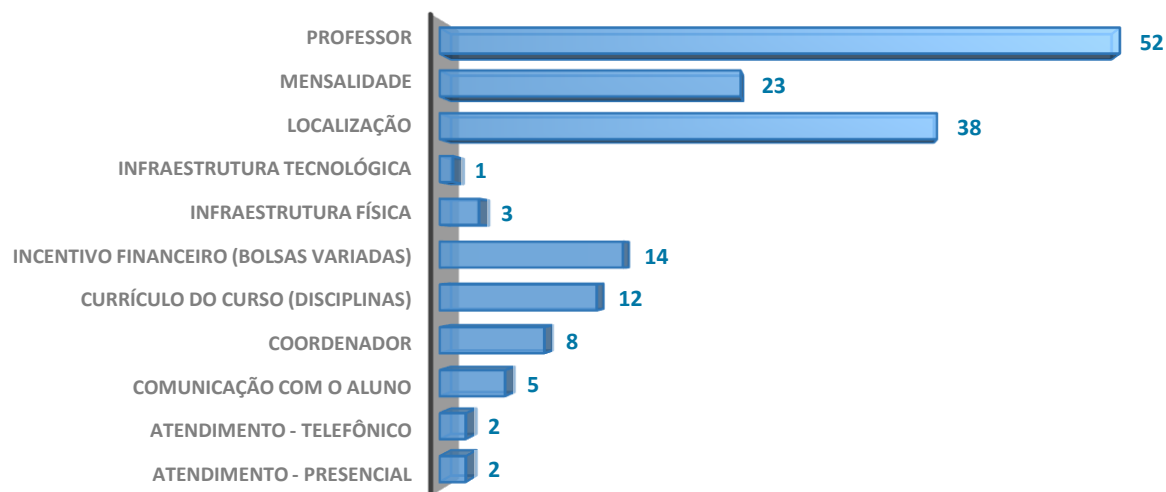


Qual a renda mensal da sua família?

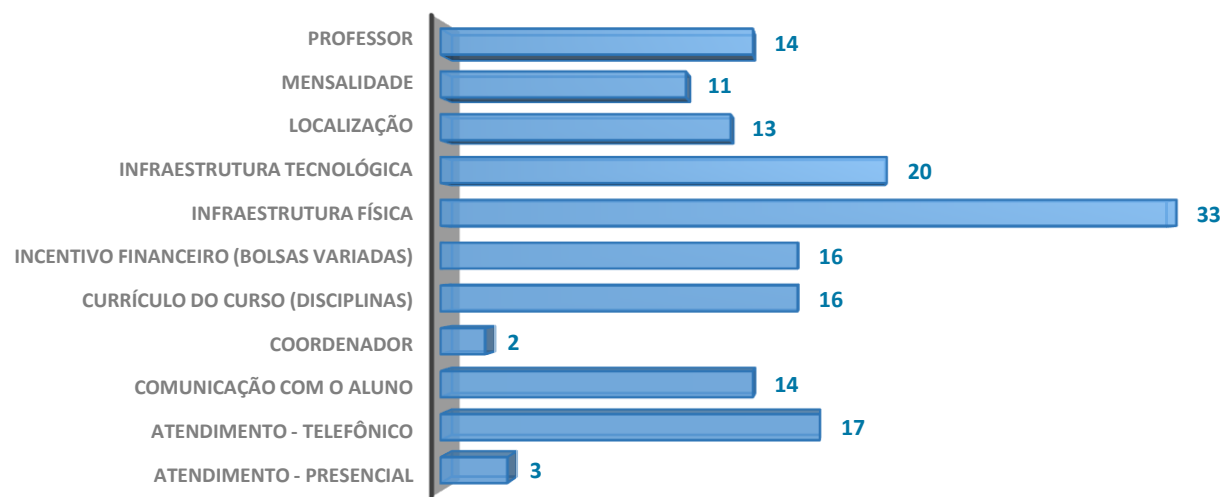
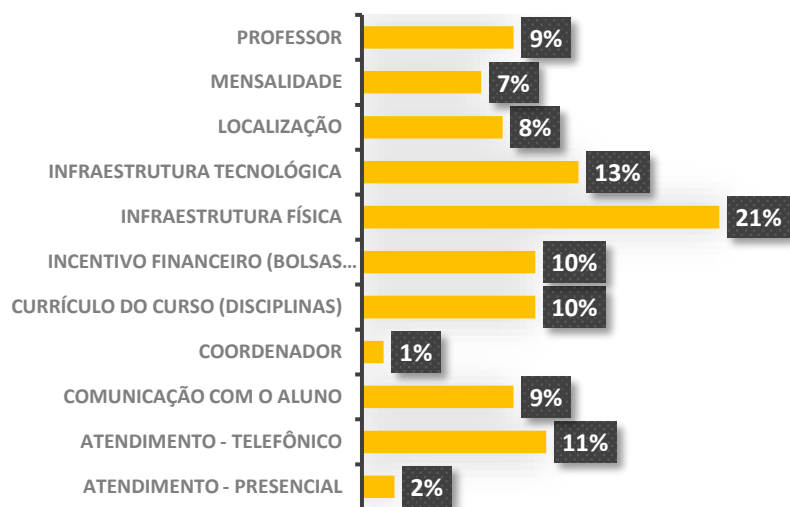




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

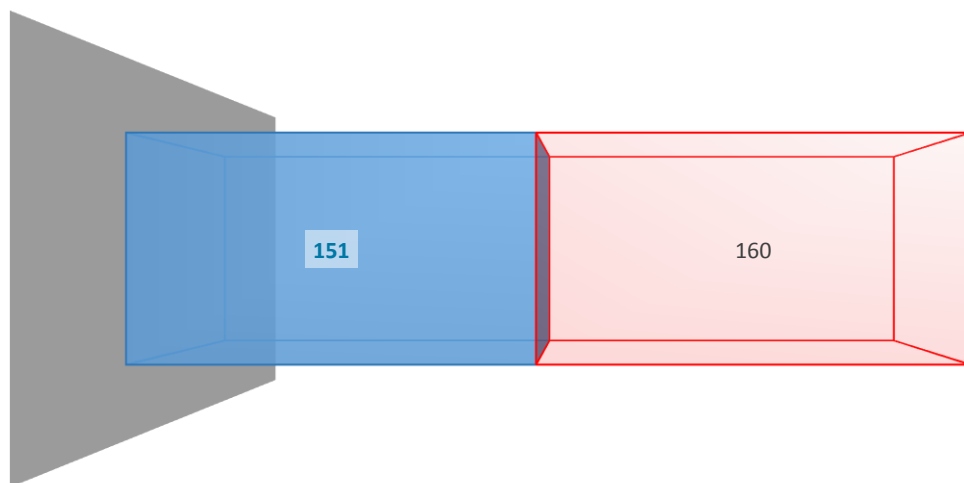


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

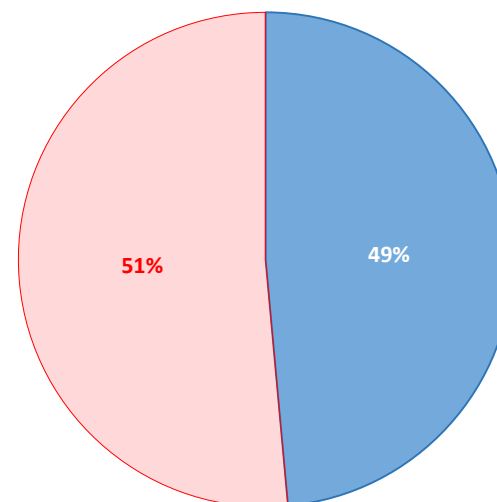




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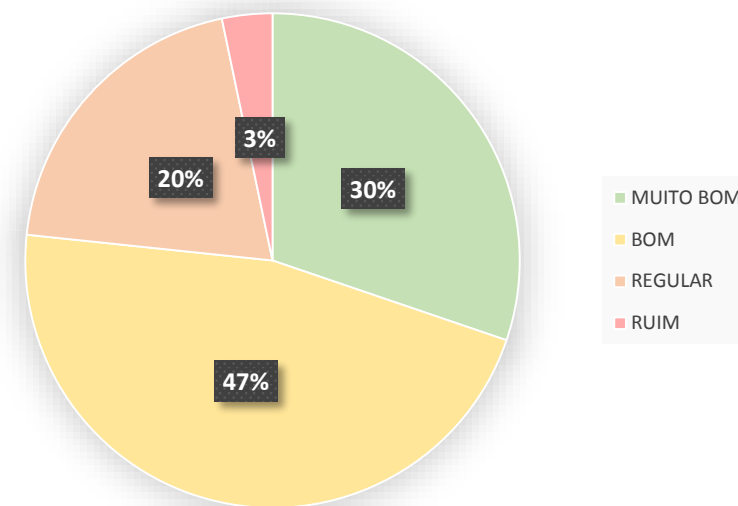
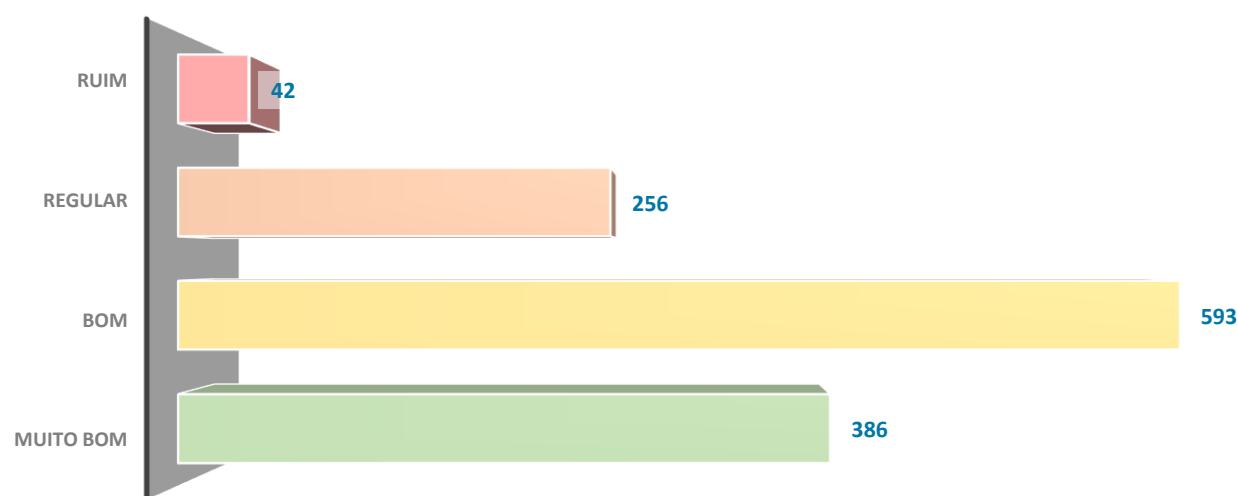


 Não responderam
 Responderam

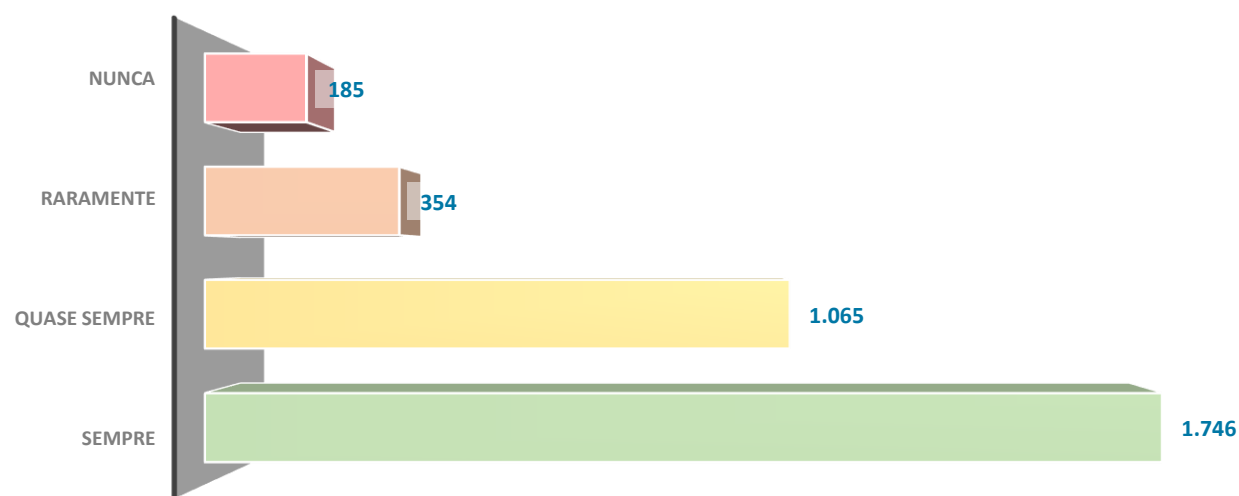
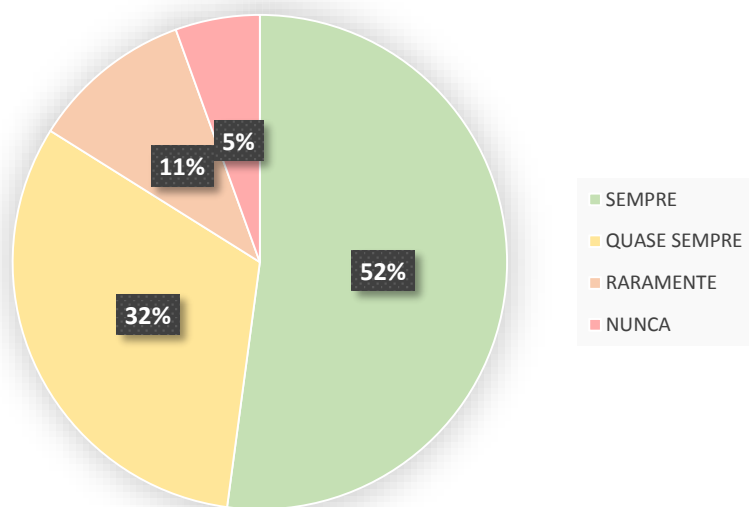




GERAL - Questões Objetivas Qualitativas

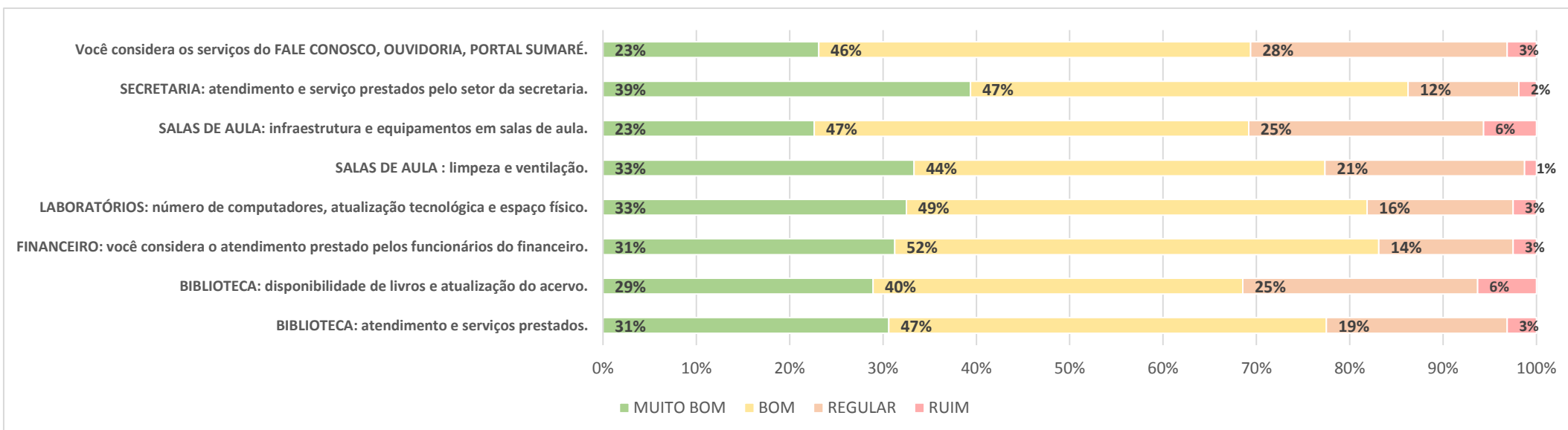
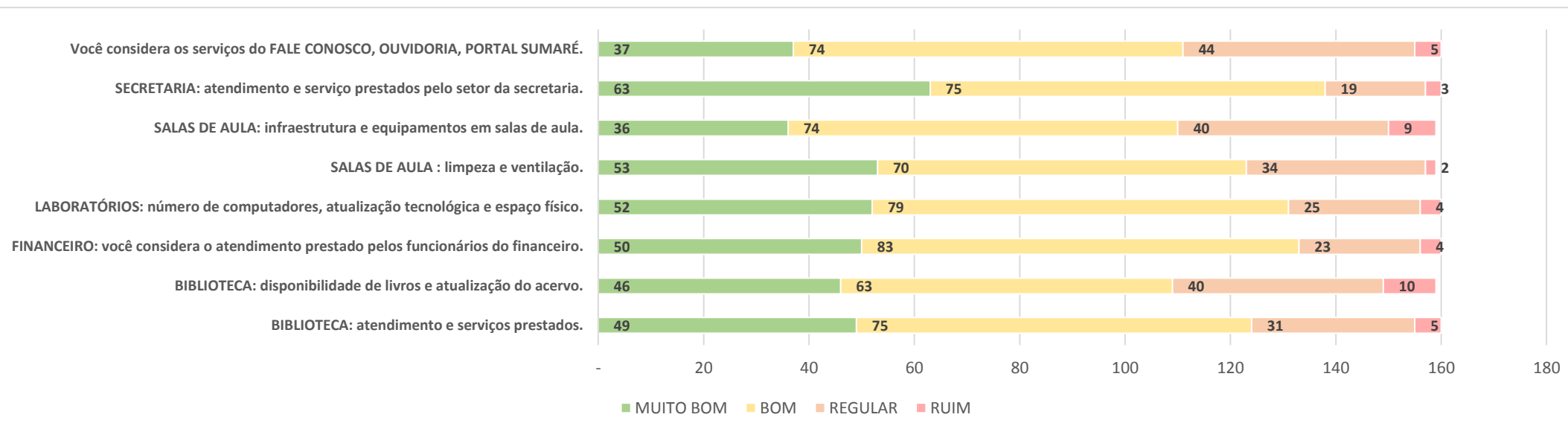


GERAL - Questões Objetivas Periodicidade



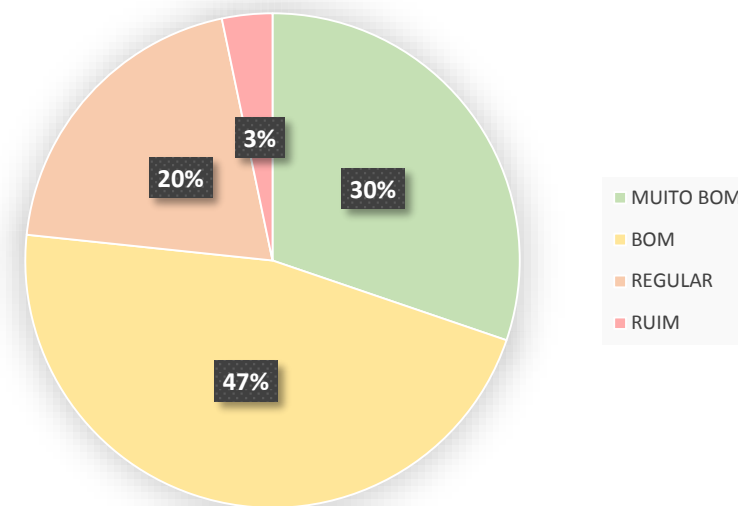
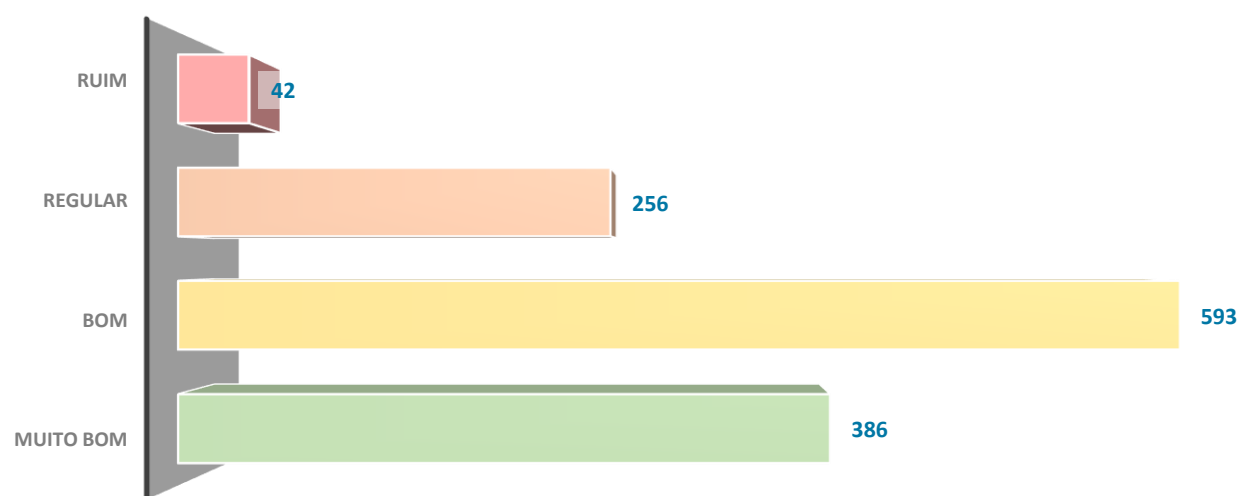


Questões Objetivas

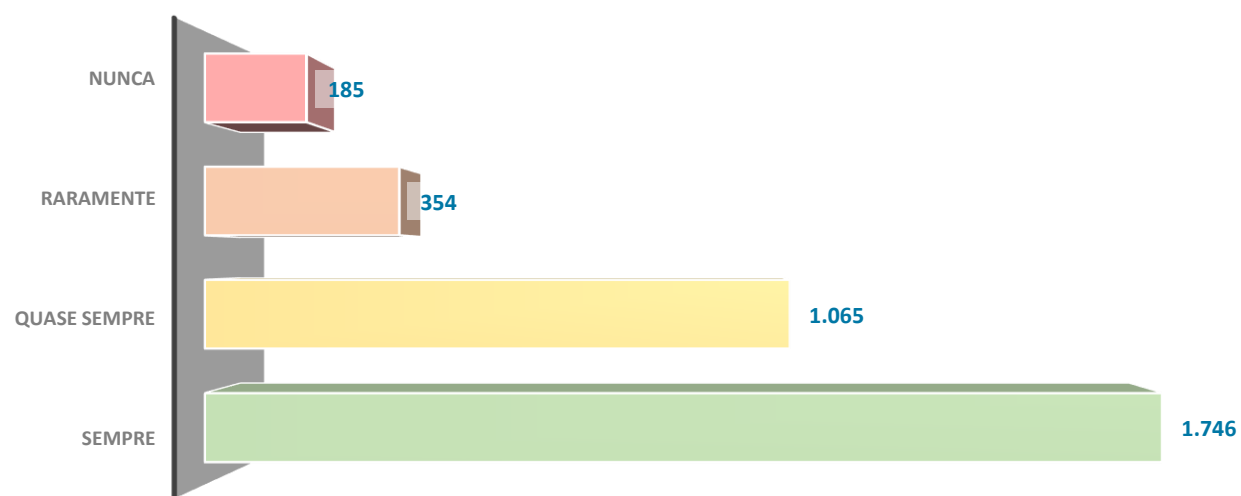
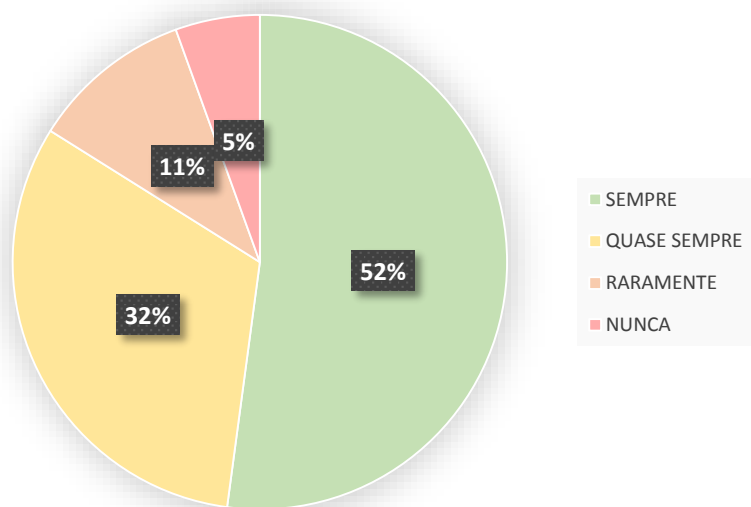




GERAL - Questões Objetivas Qualitativas

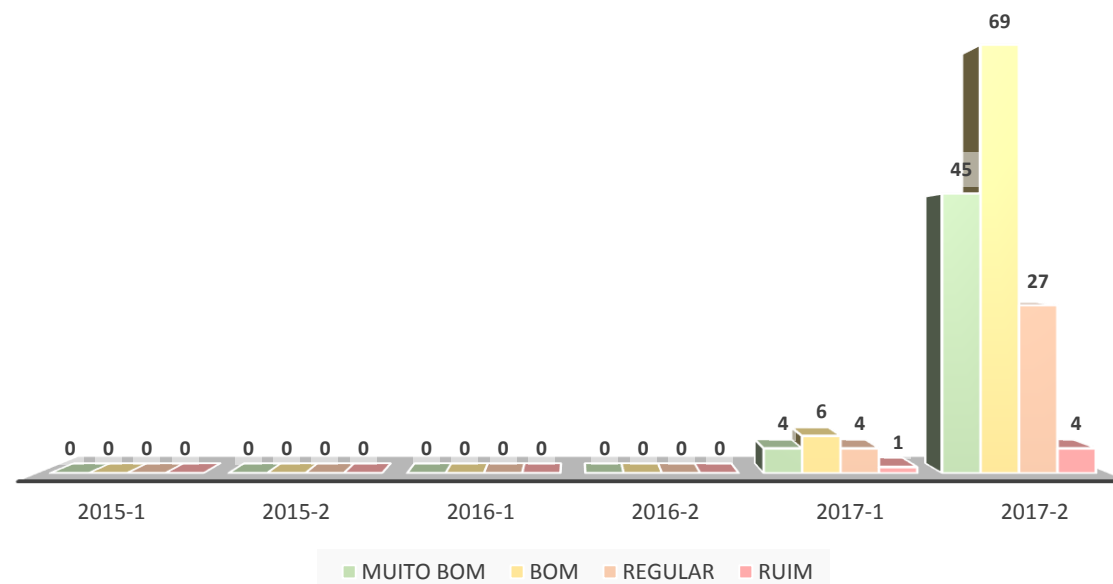
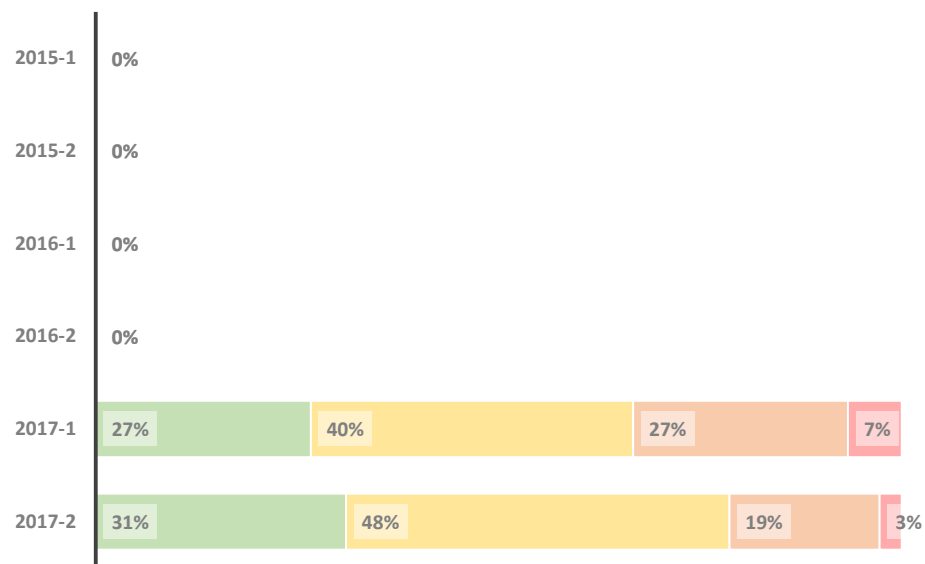
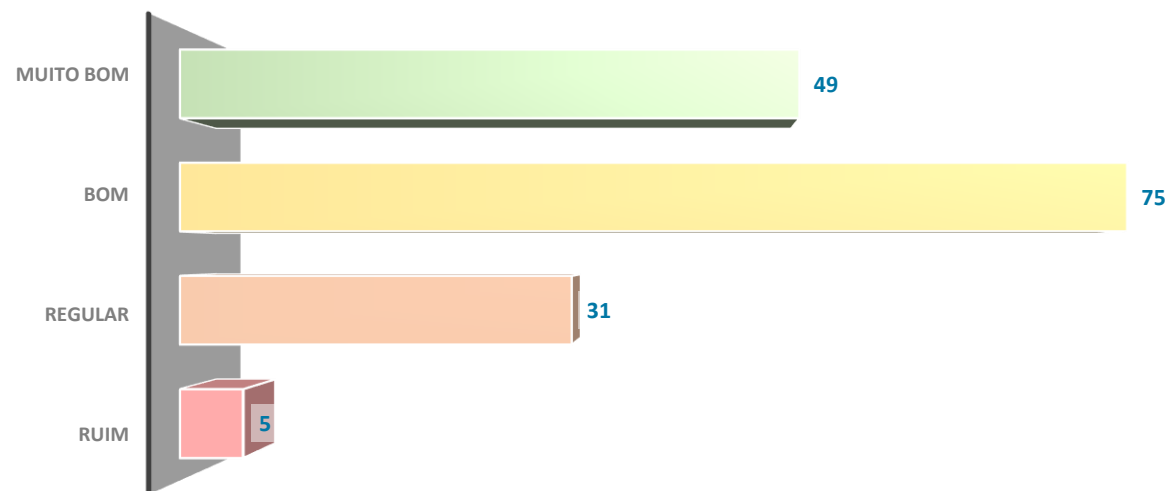
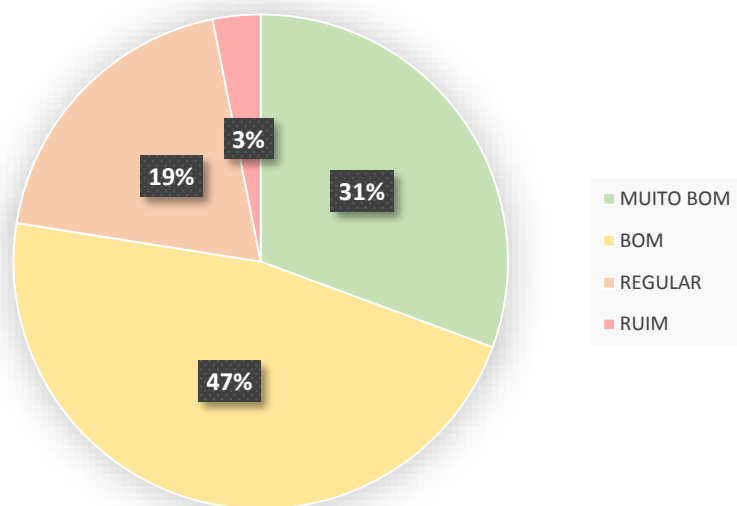


GERAL - Questões Objetivas Periodicidade



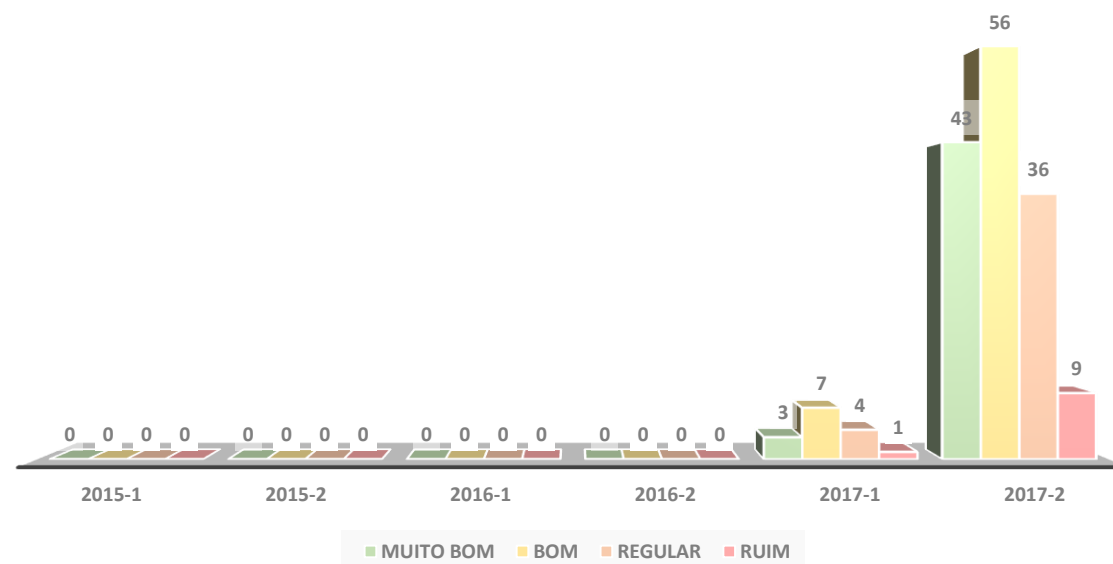
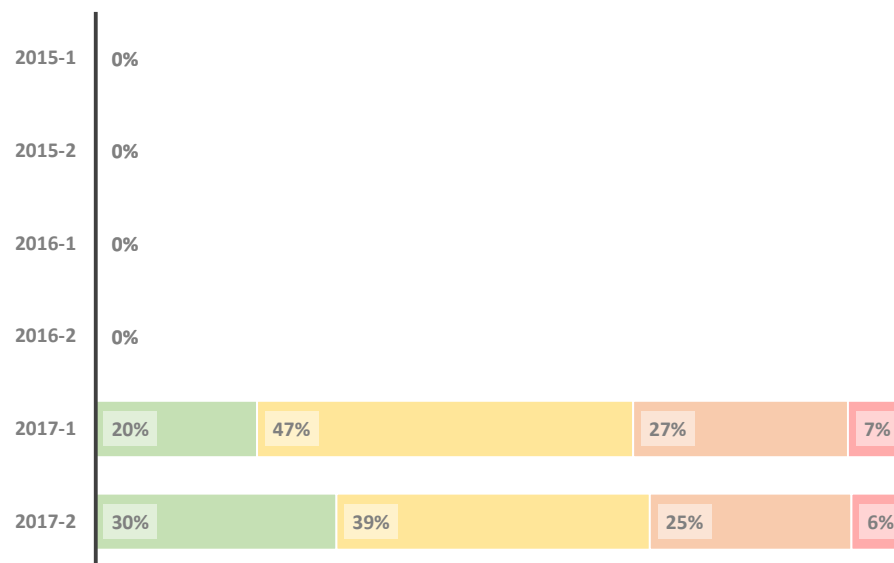
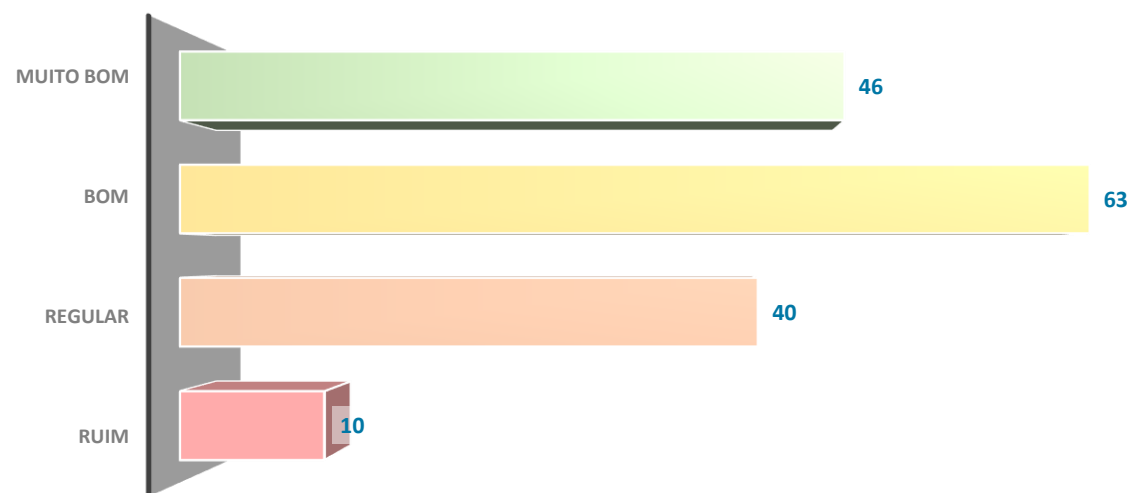
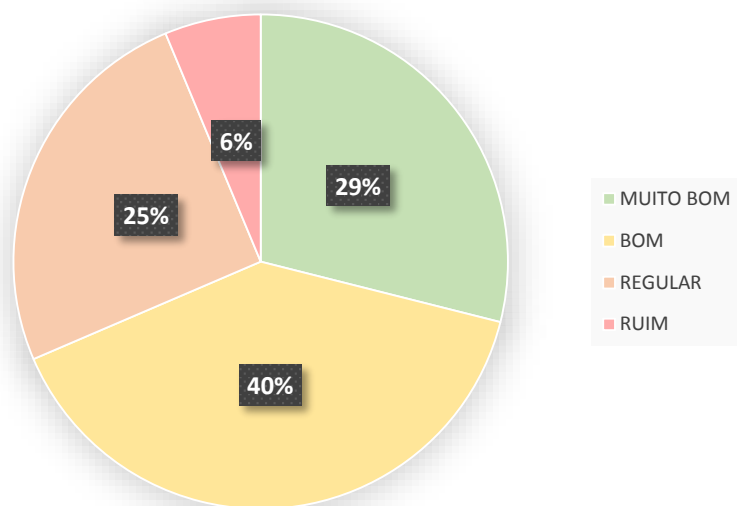


BIBLIOTECA: atendimento e serviços prestados.



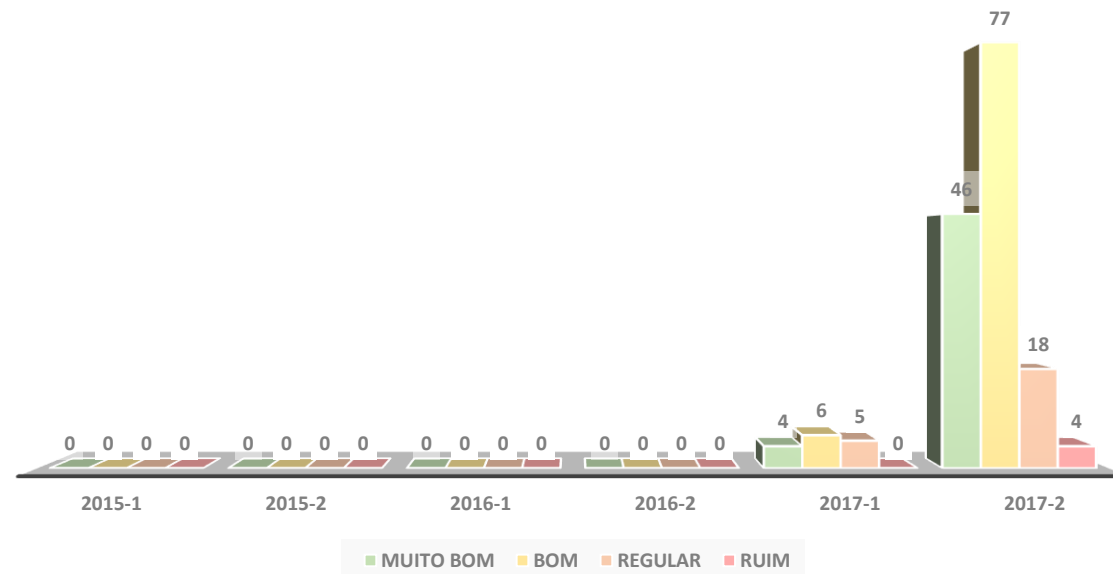
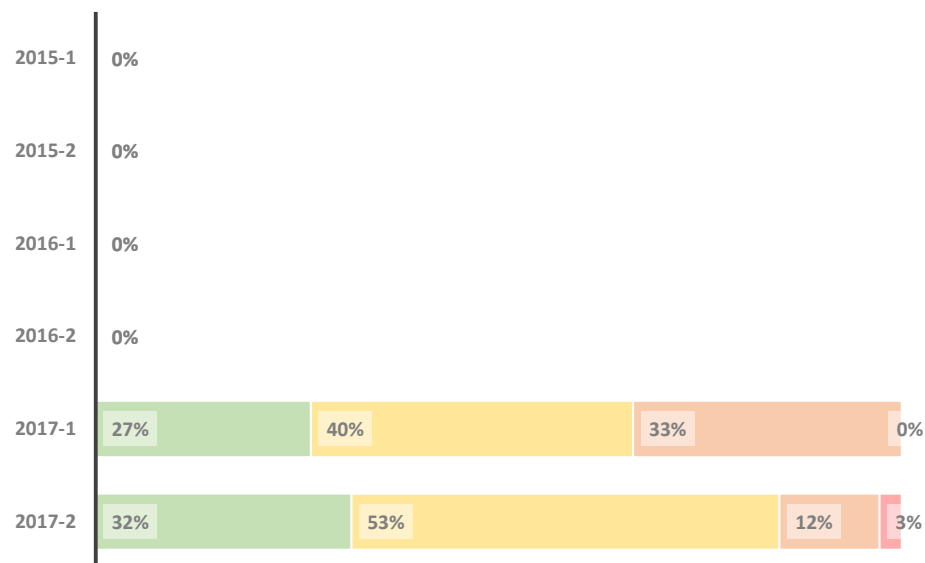
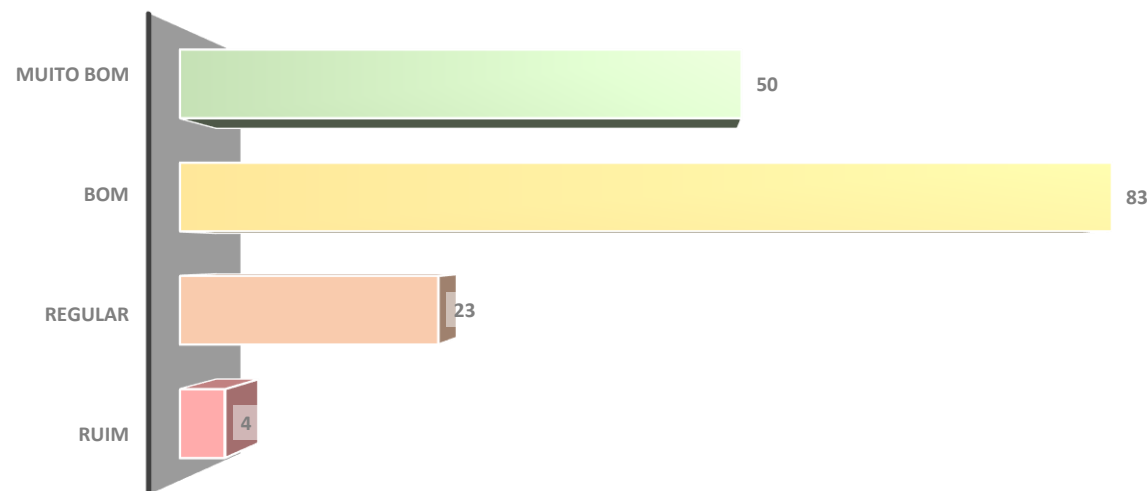
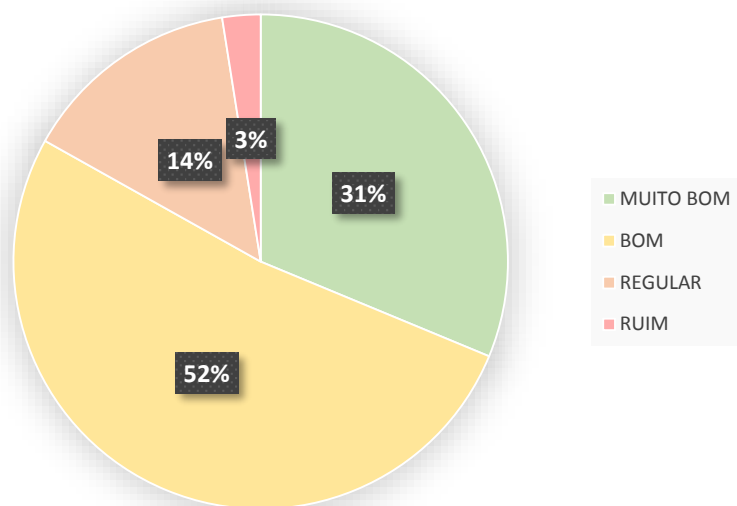


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



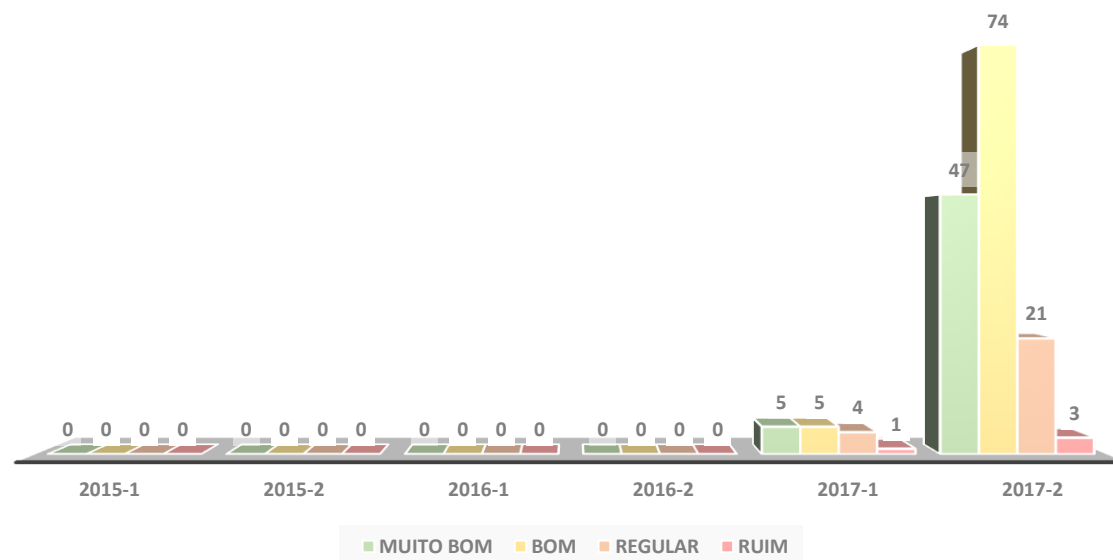
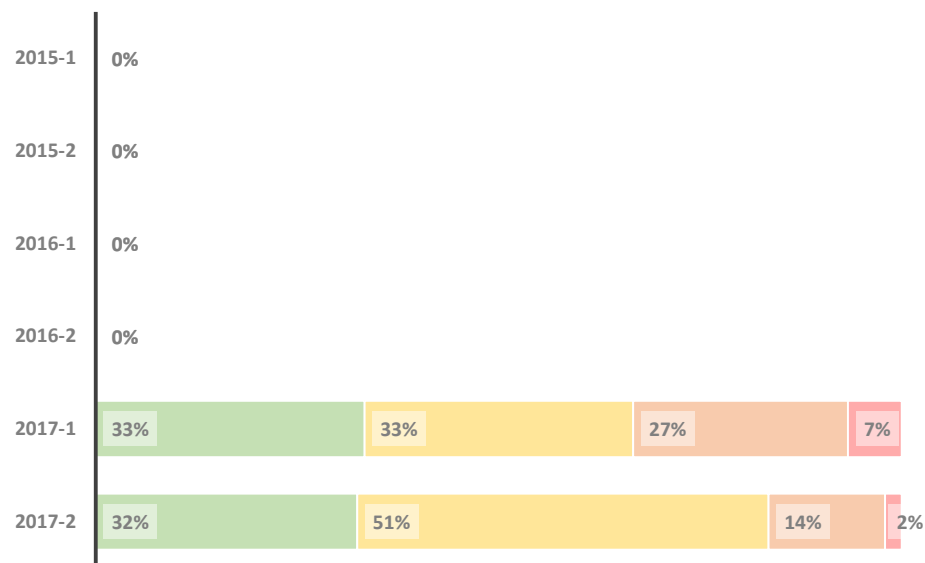
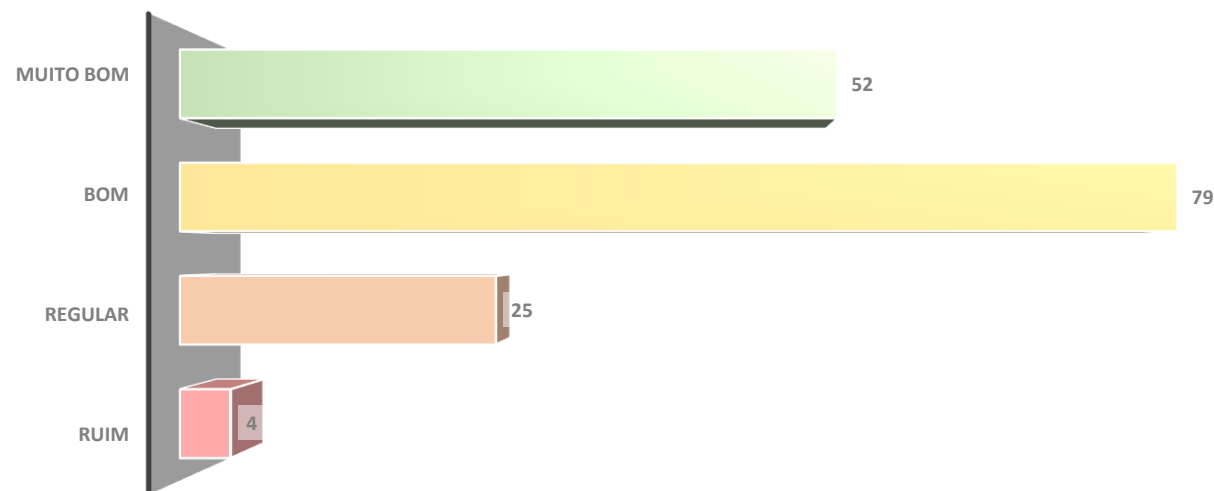
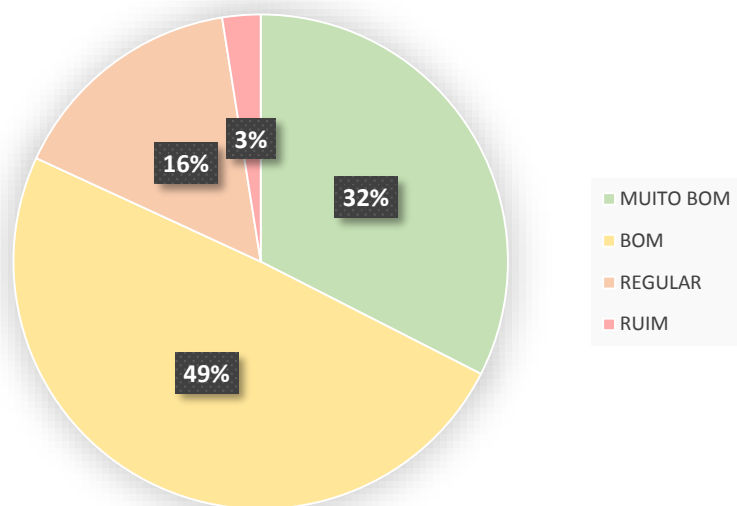


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



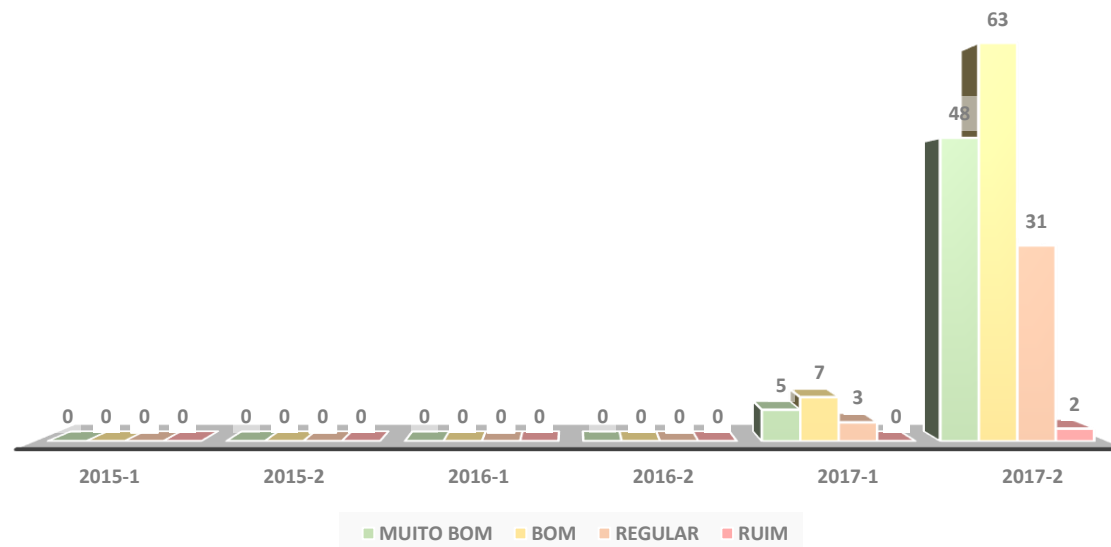
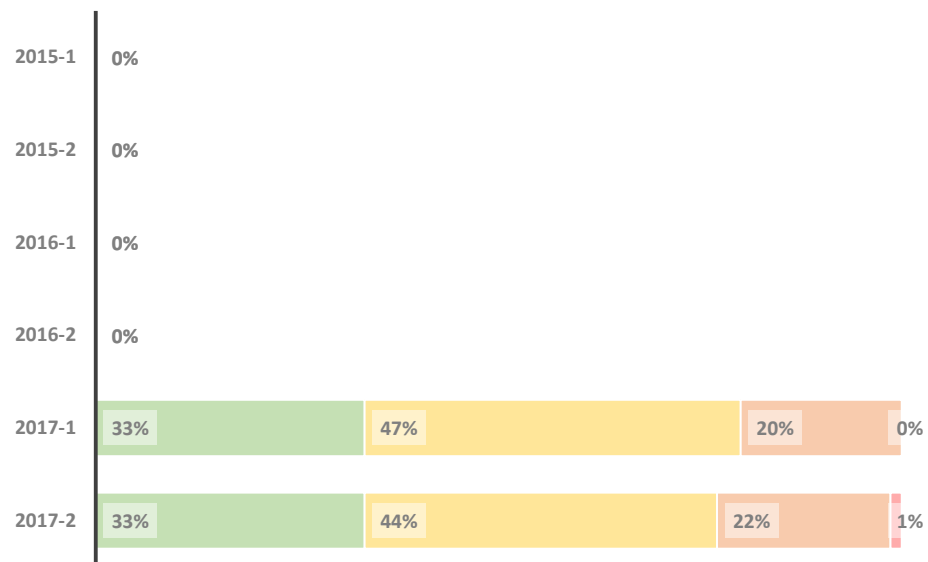
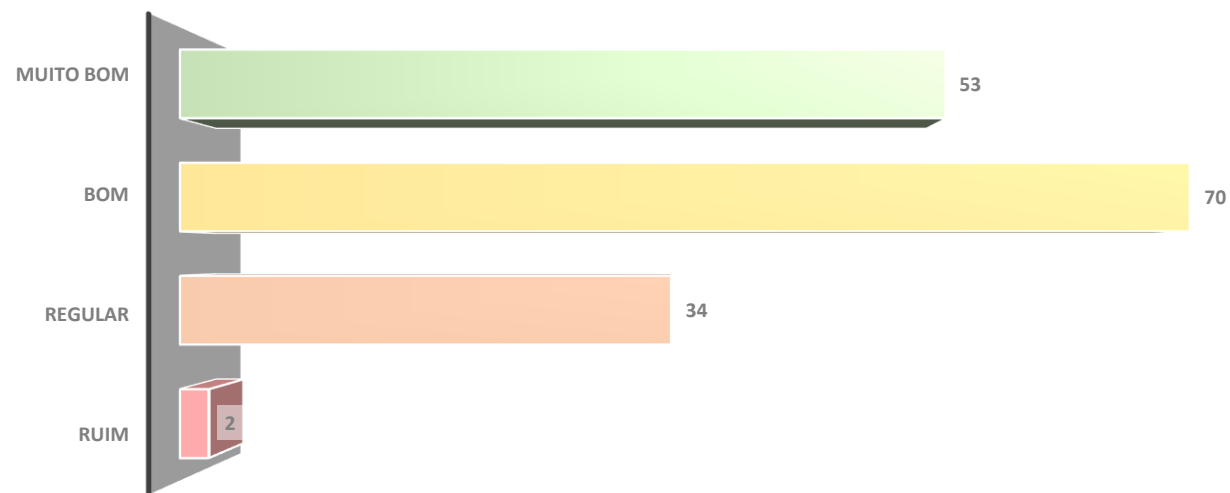
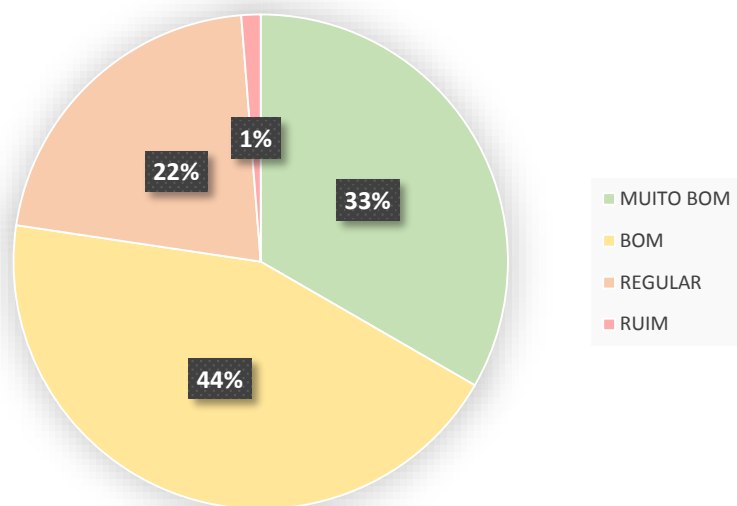


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



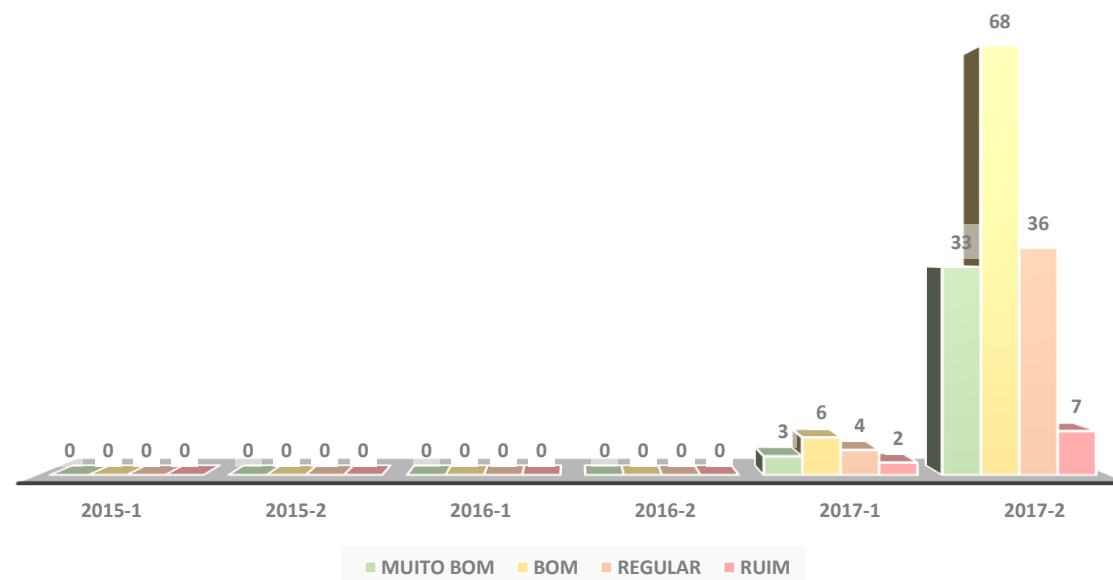
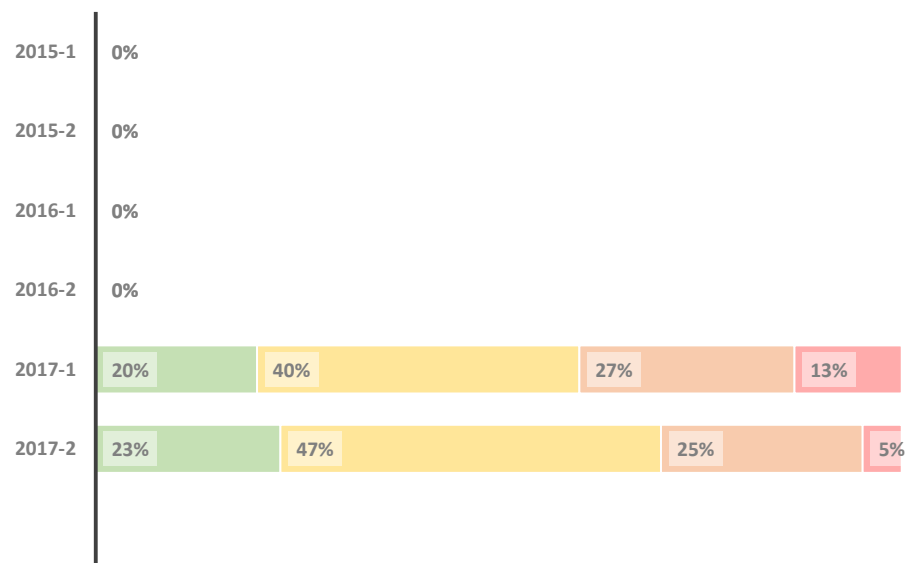
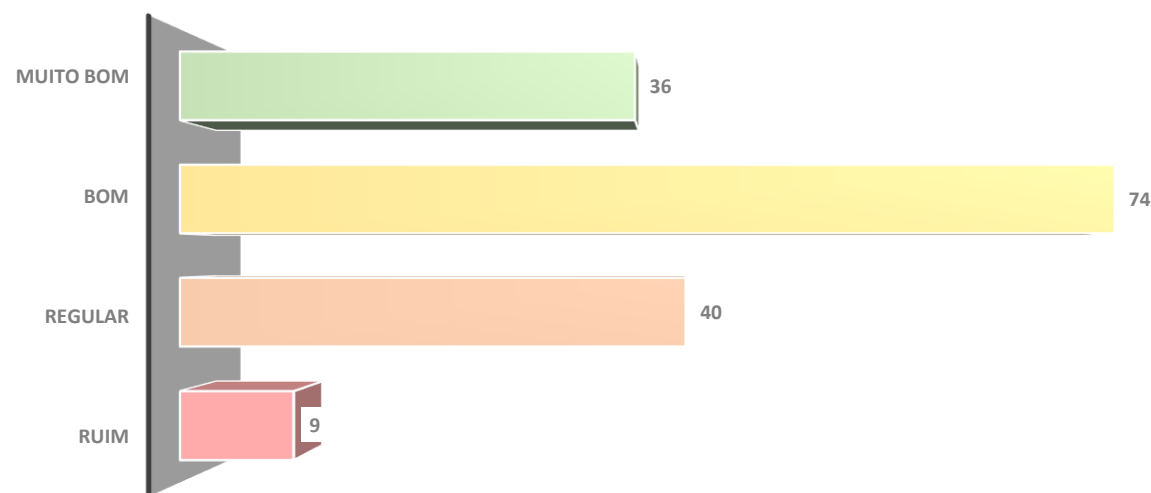
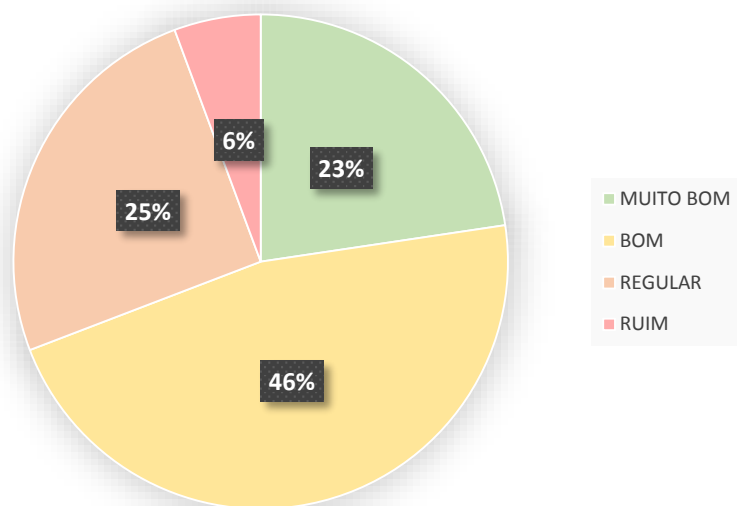


SALAS DE AULA : limpeza e ventilação.



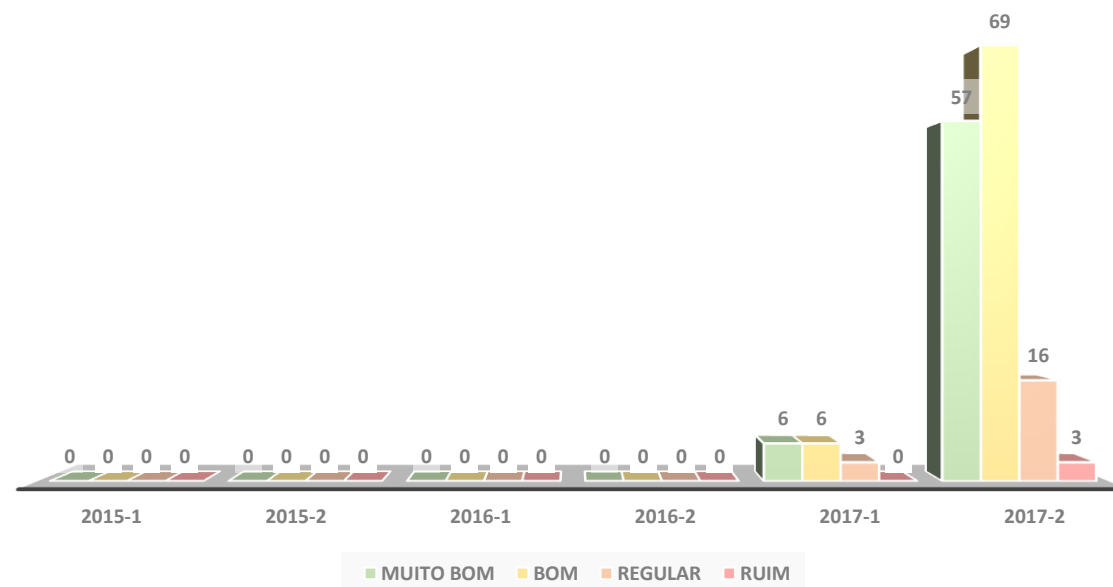
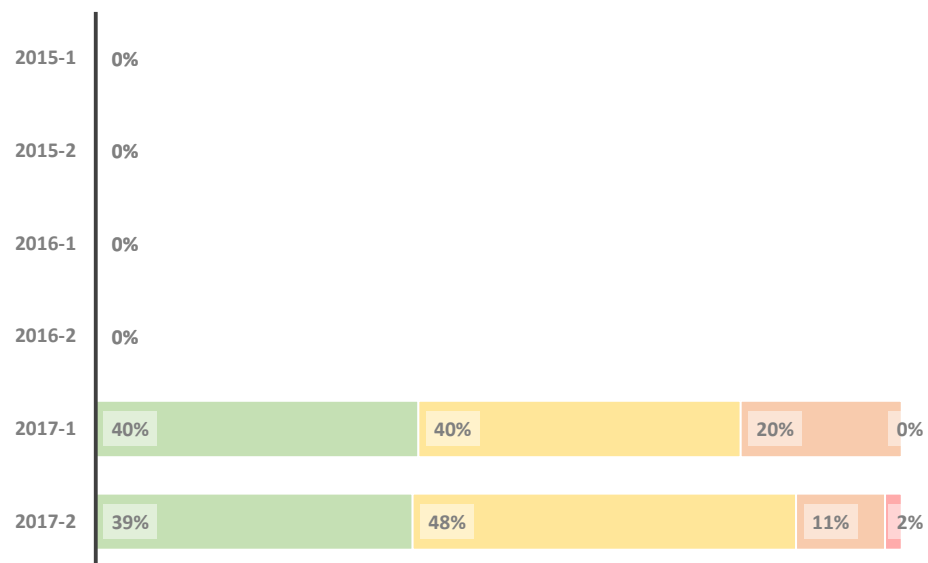
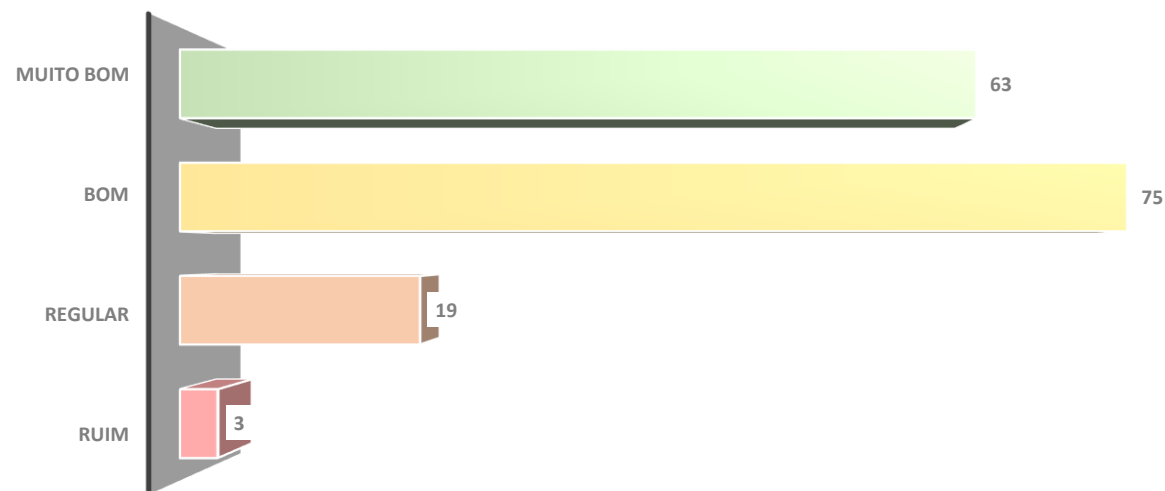
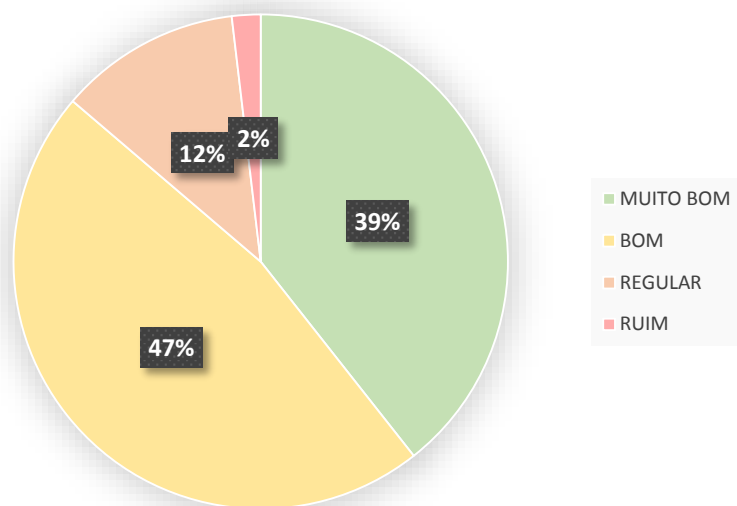


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



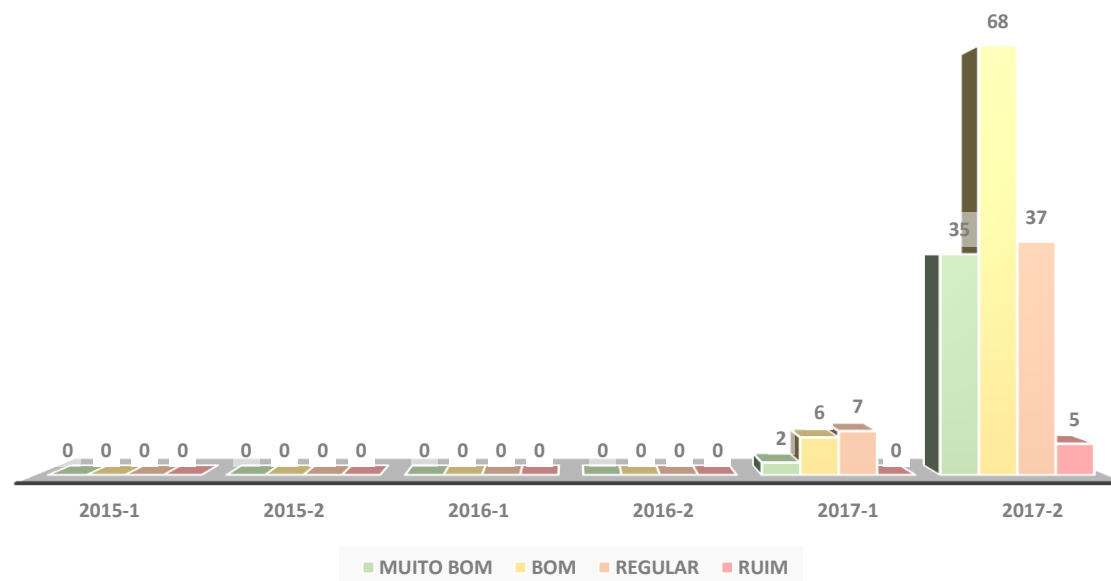
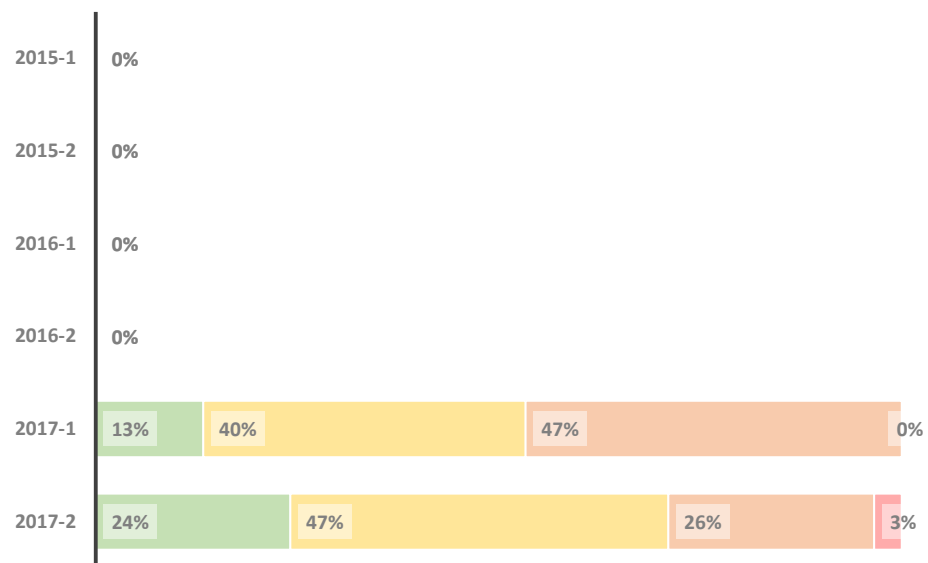
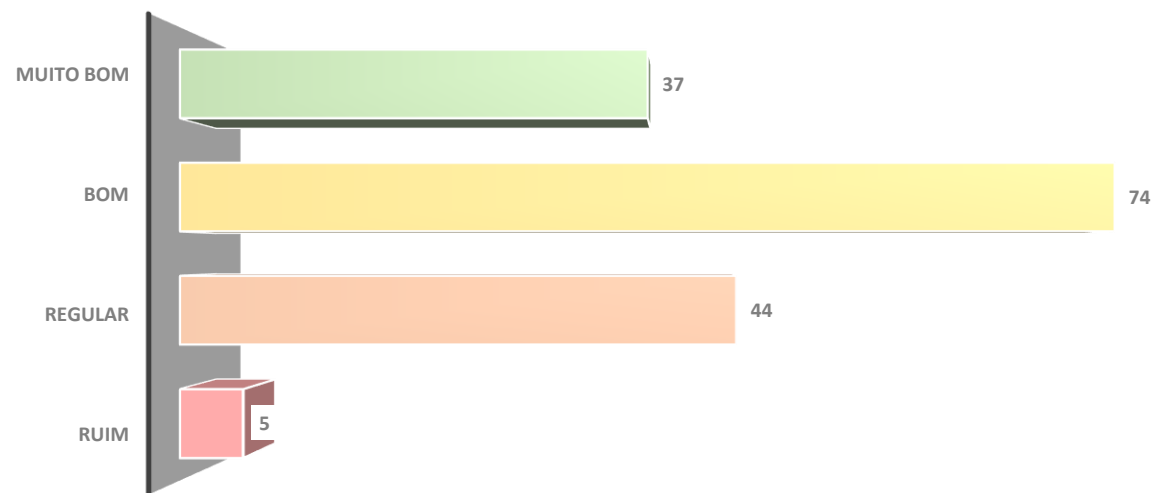
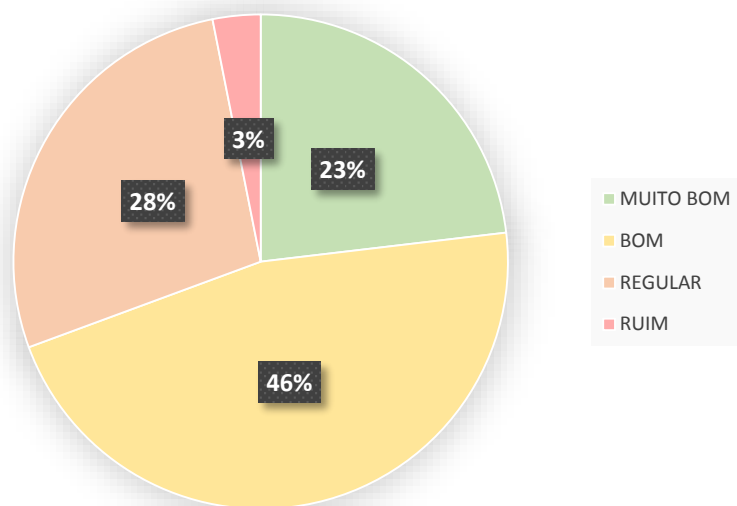


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



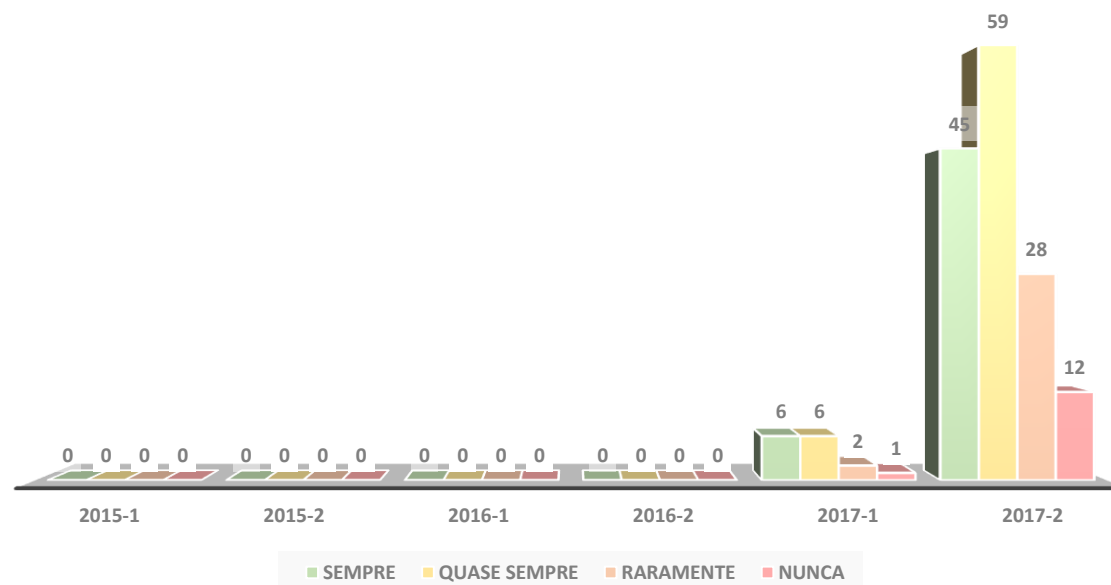
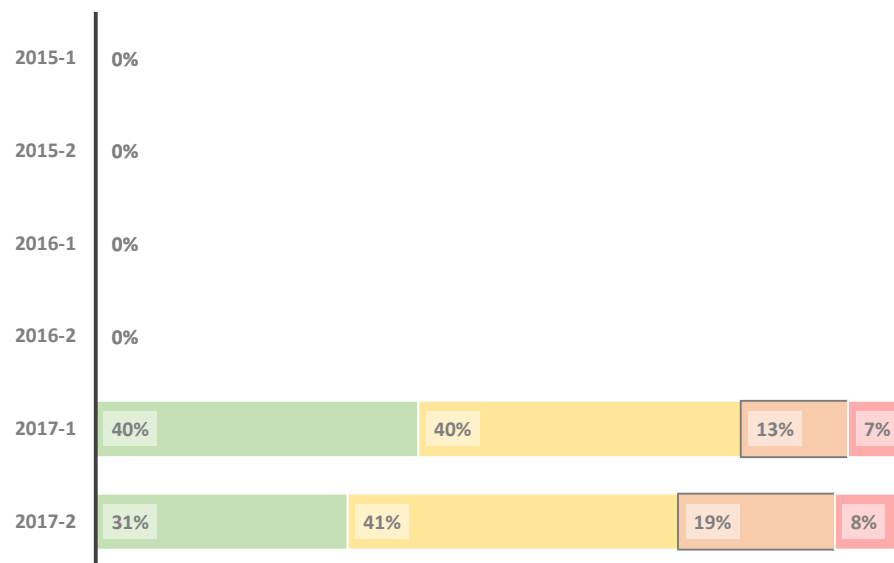
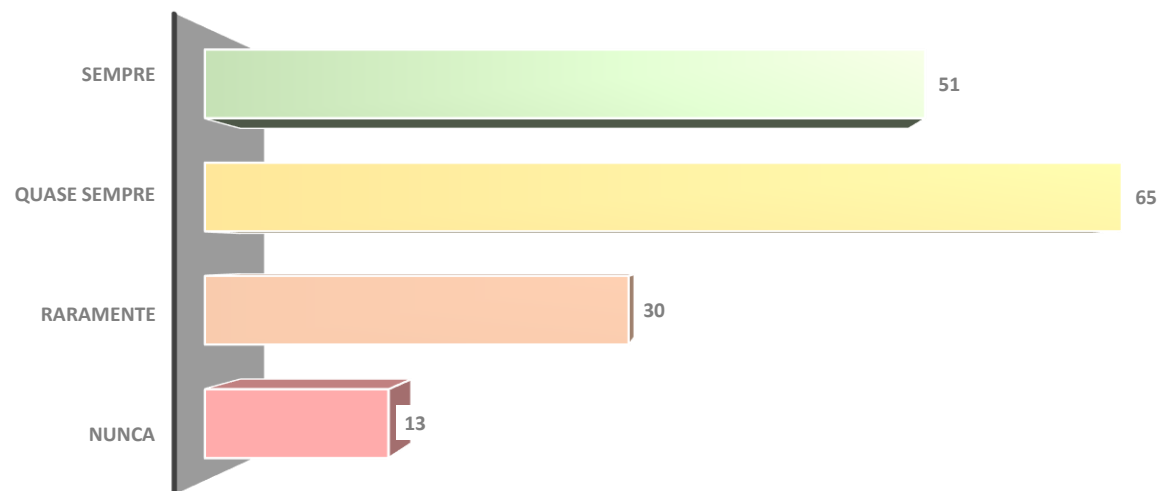
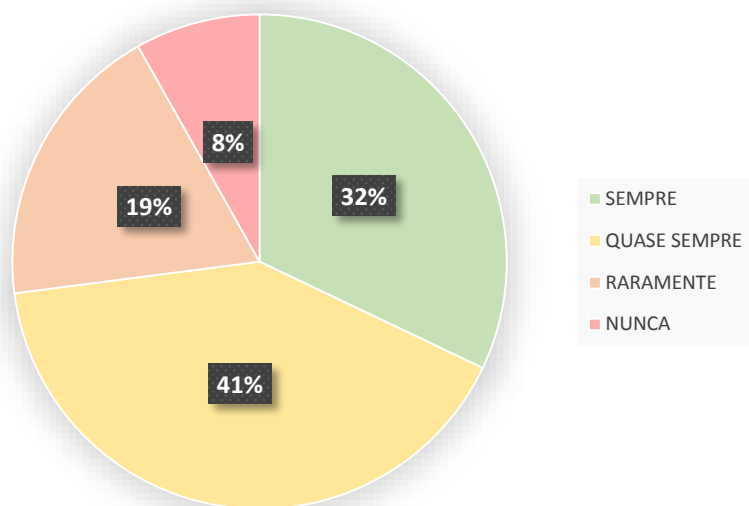


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



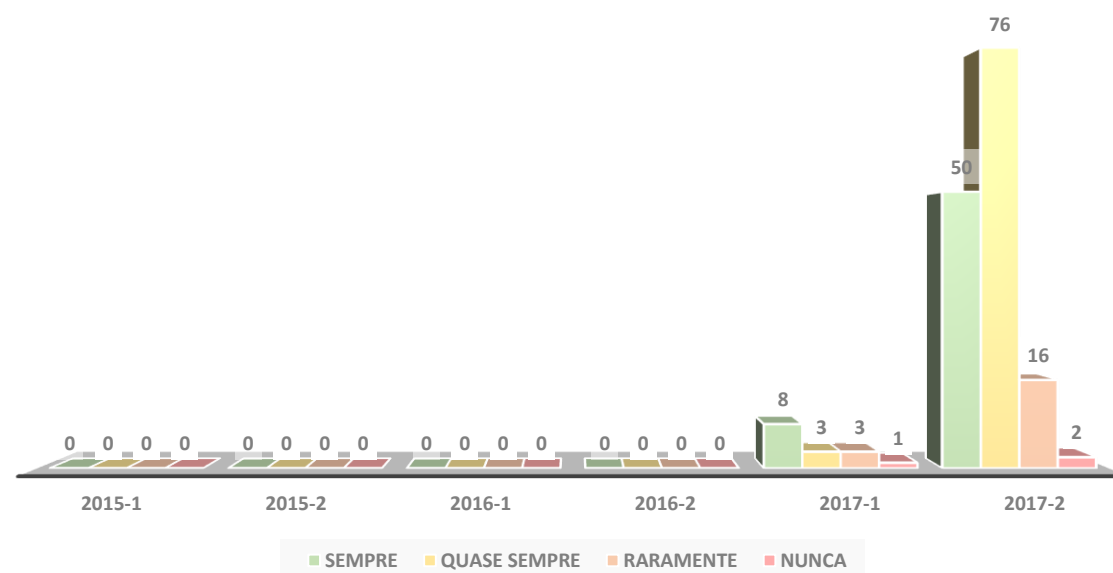
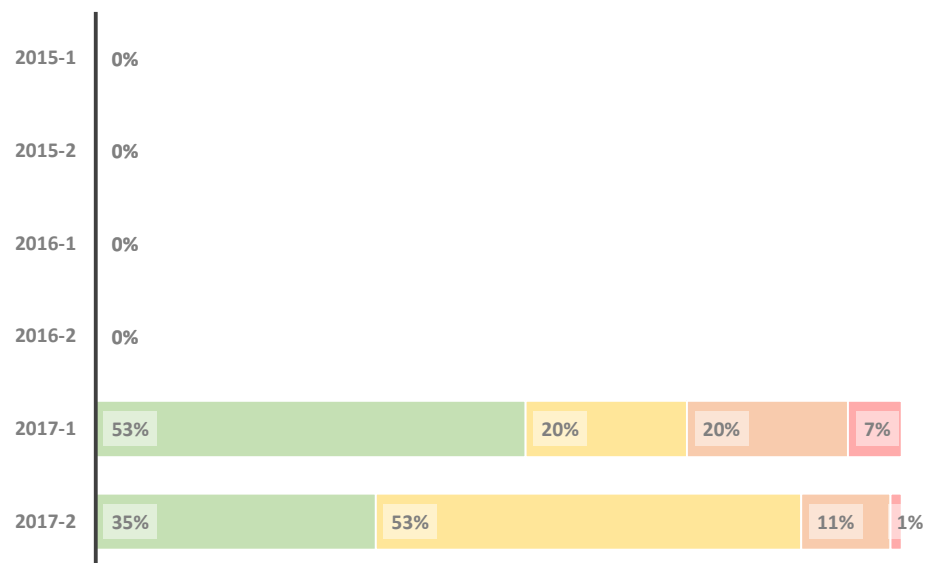
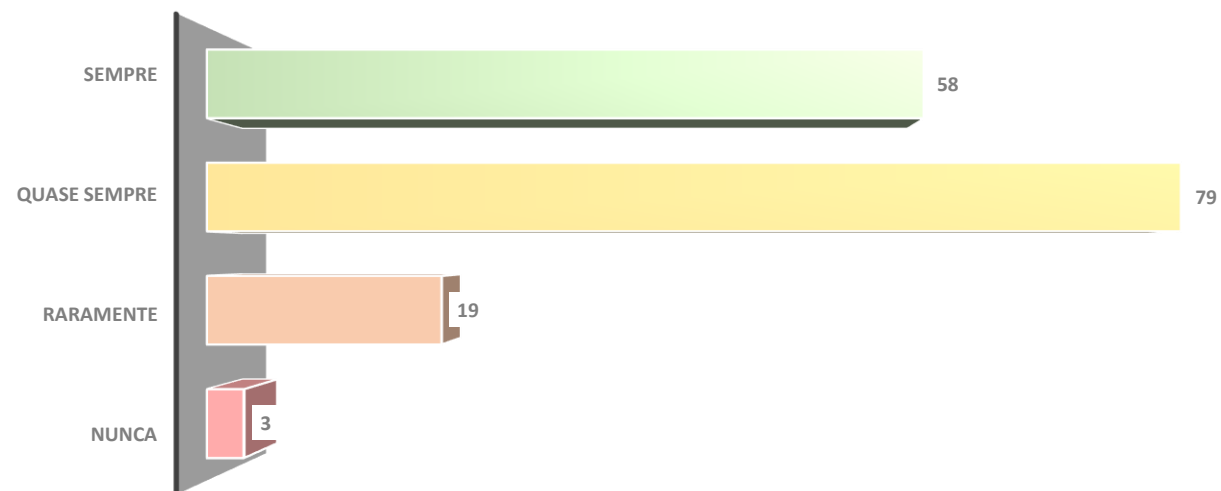
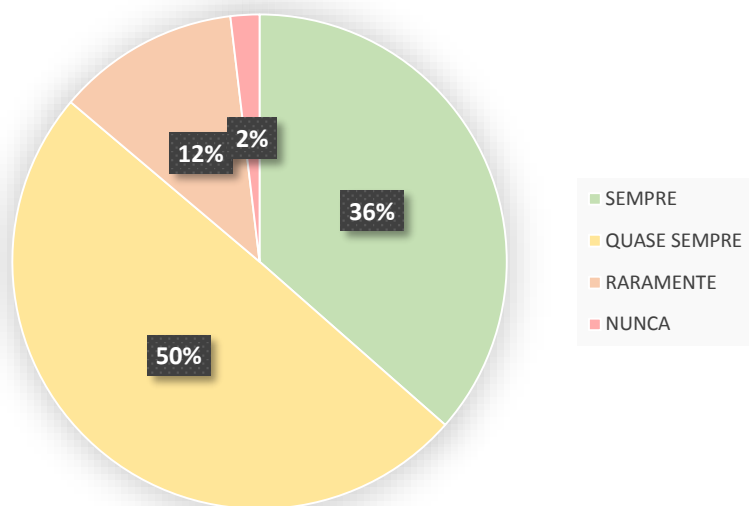


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



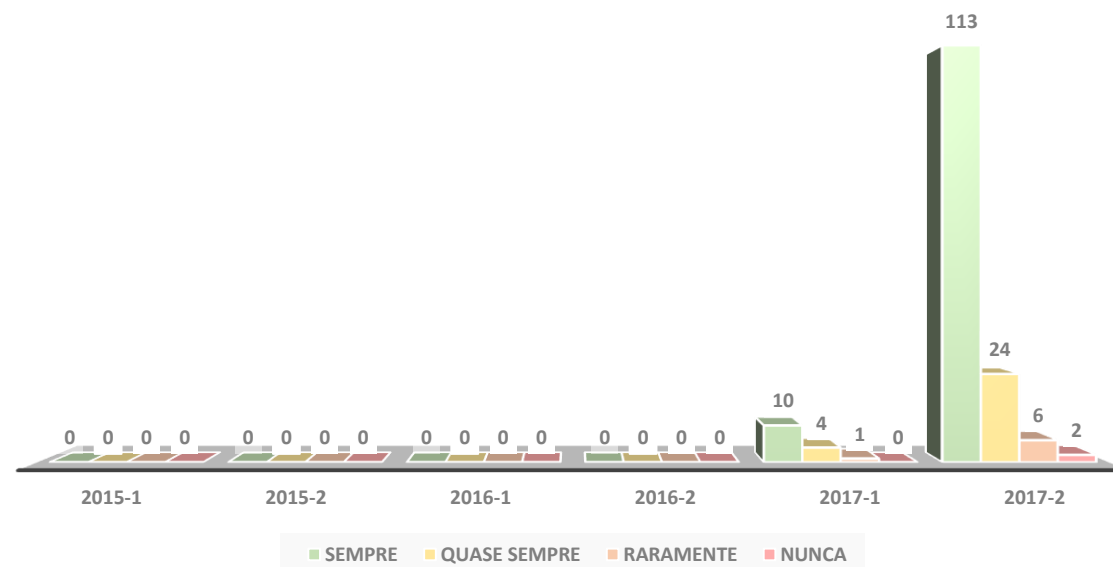
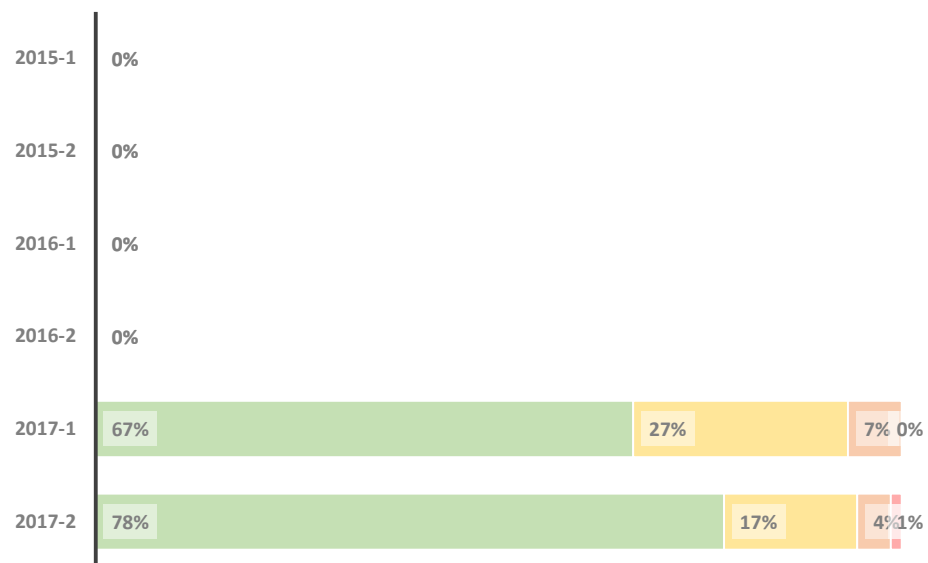
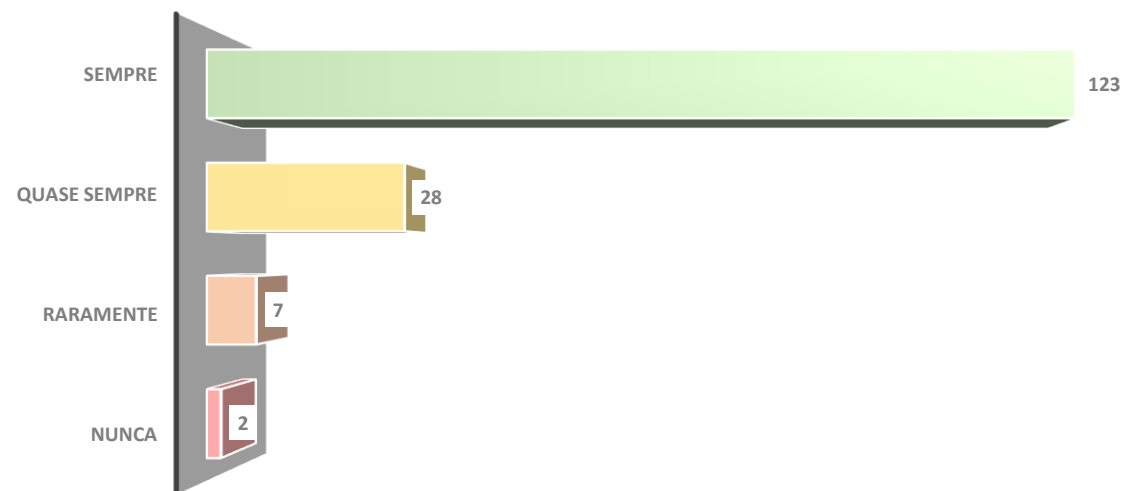
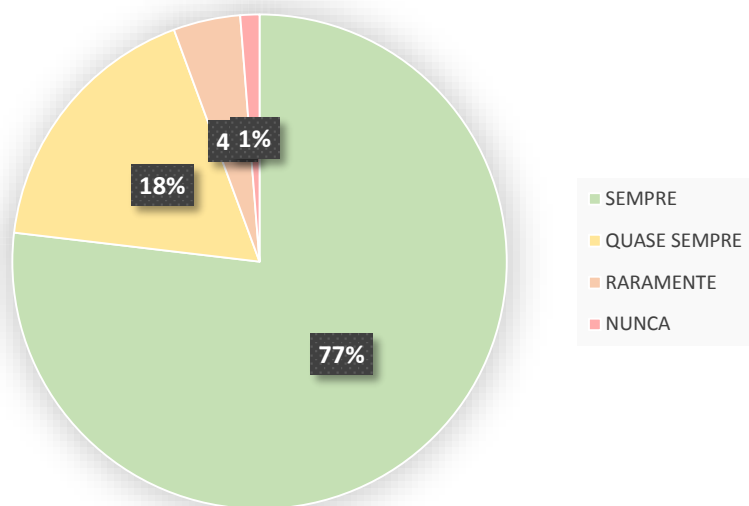


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



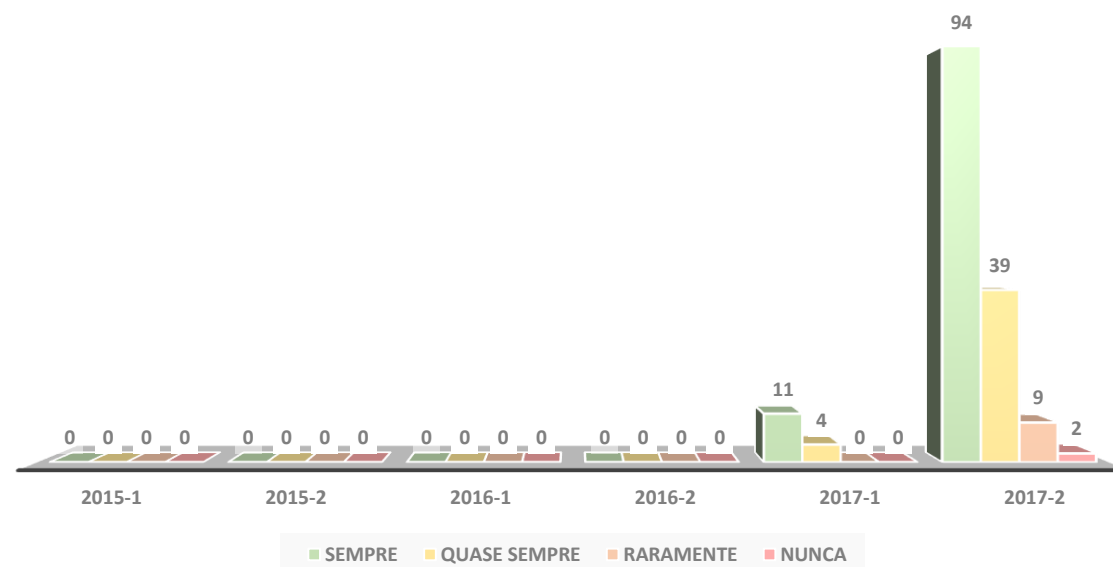
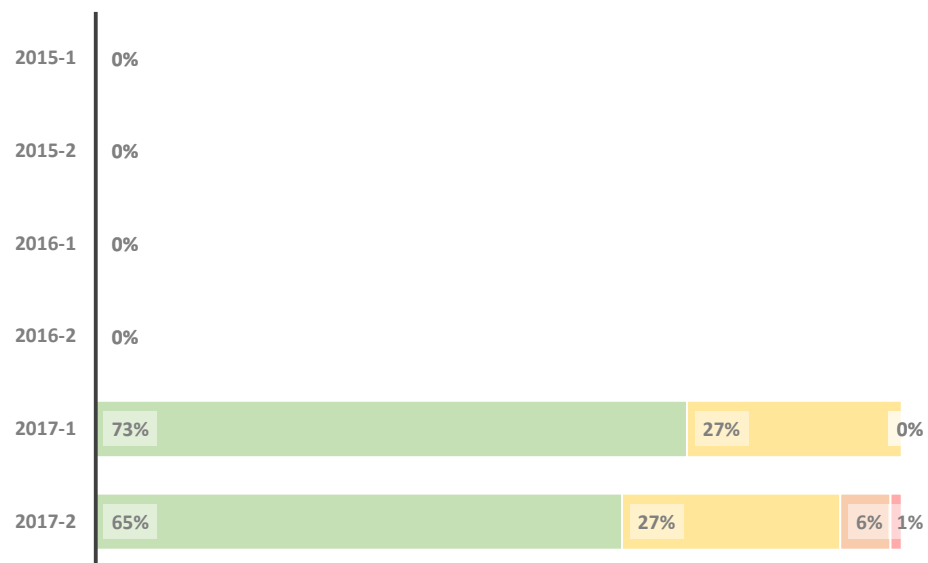
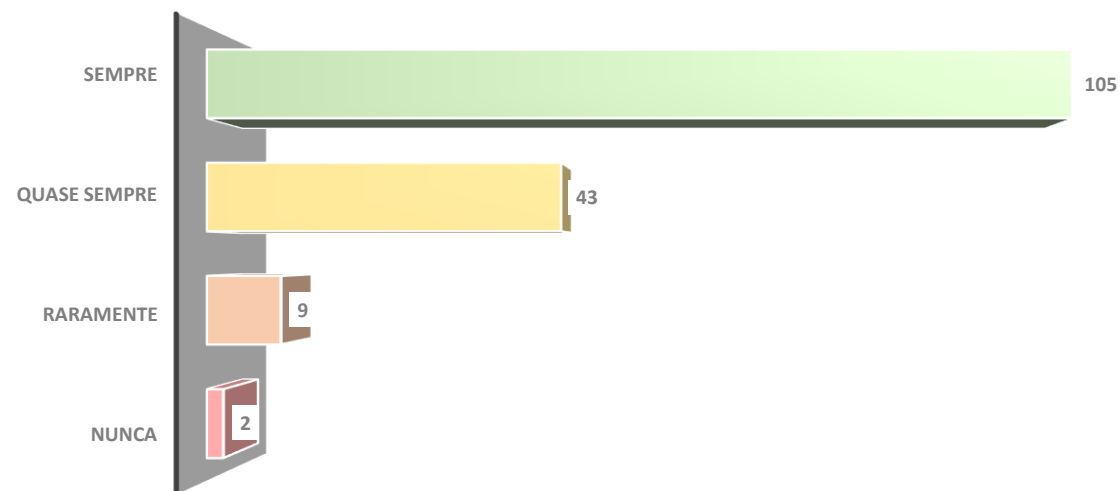
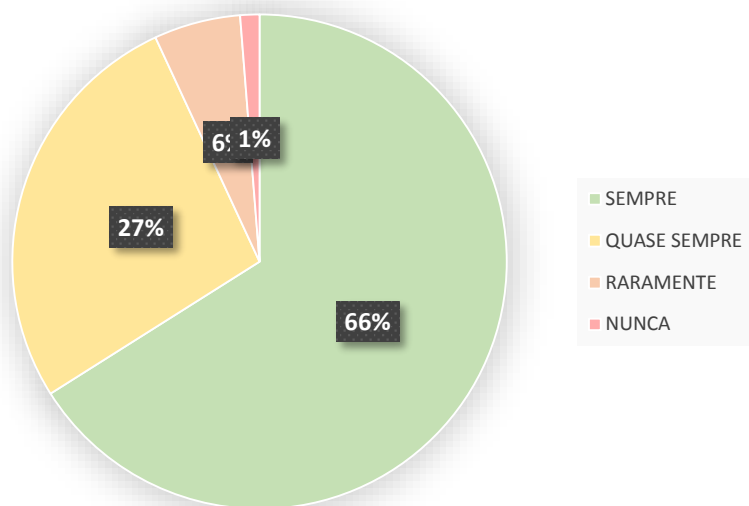


O COORDENADOR: é acessível ao aluno?



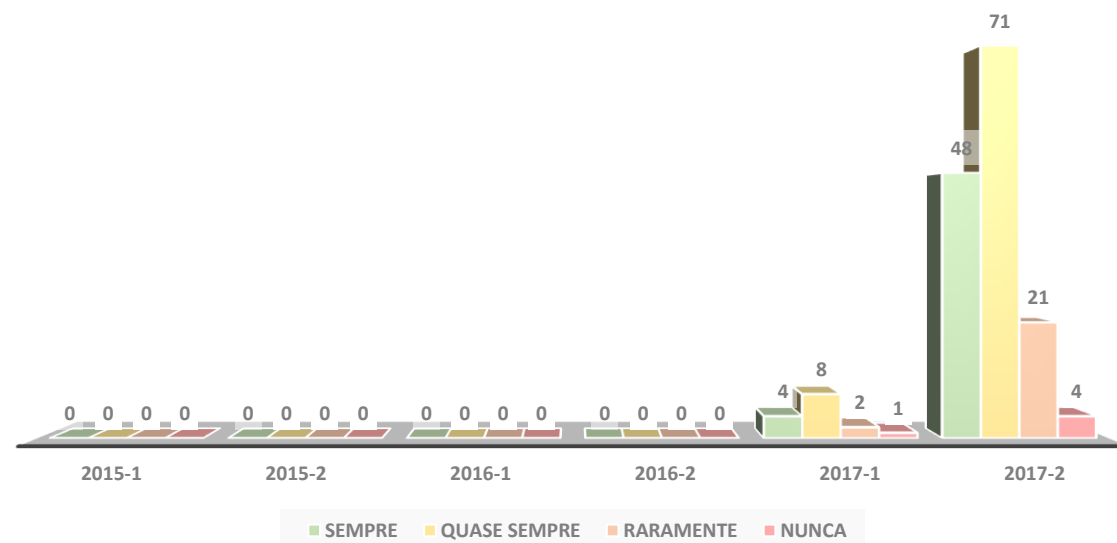
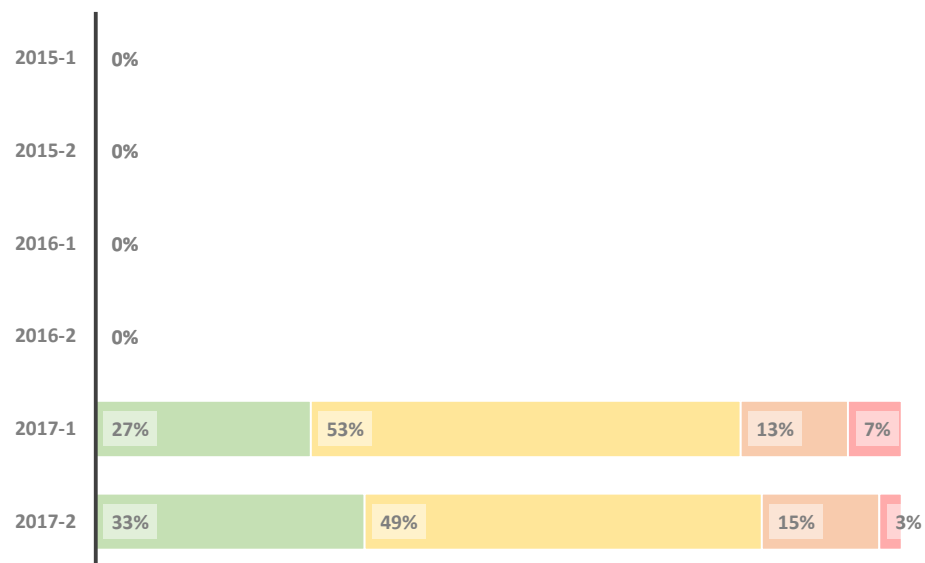
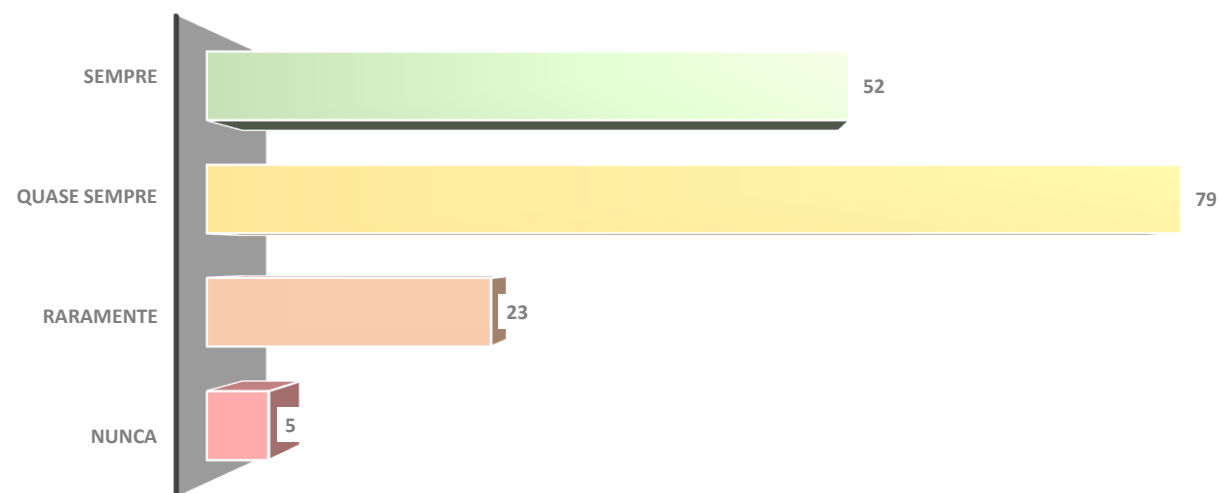
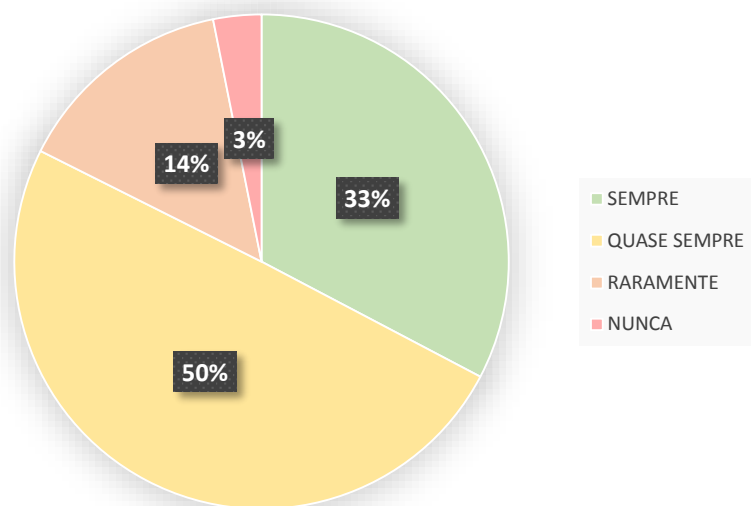


O COORDENADOR: é acessível ao aluno?



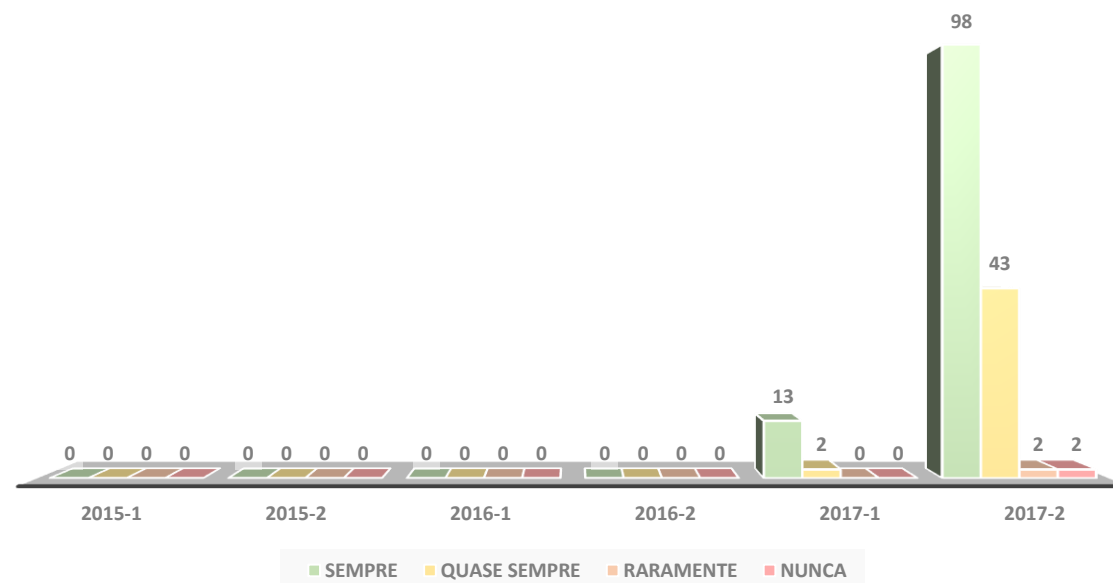
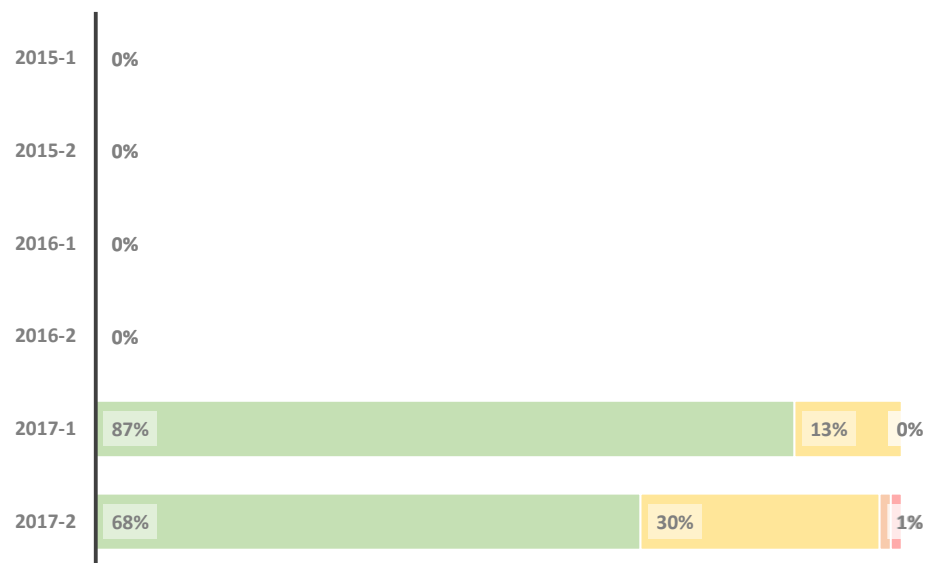
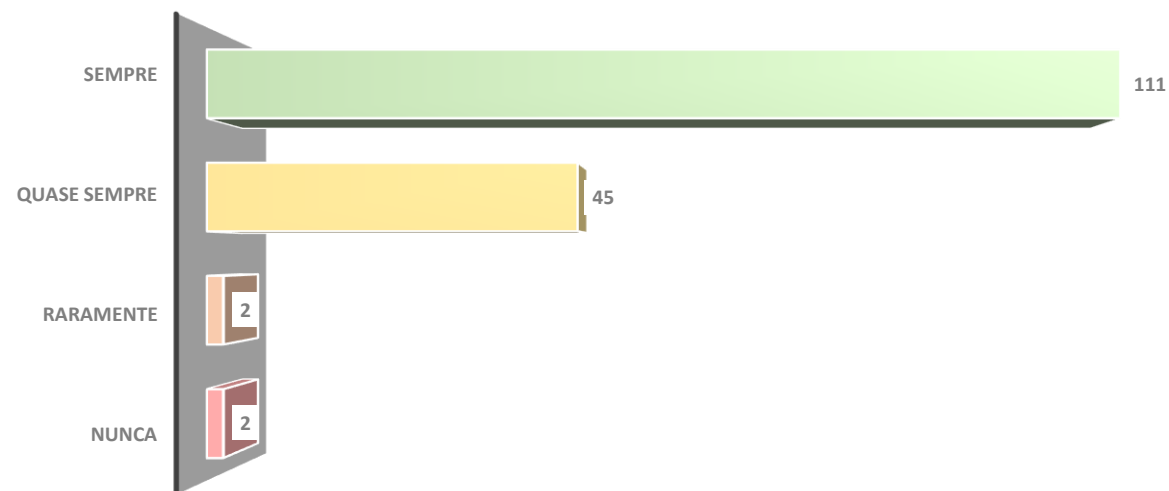
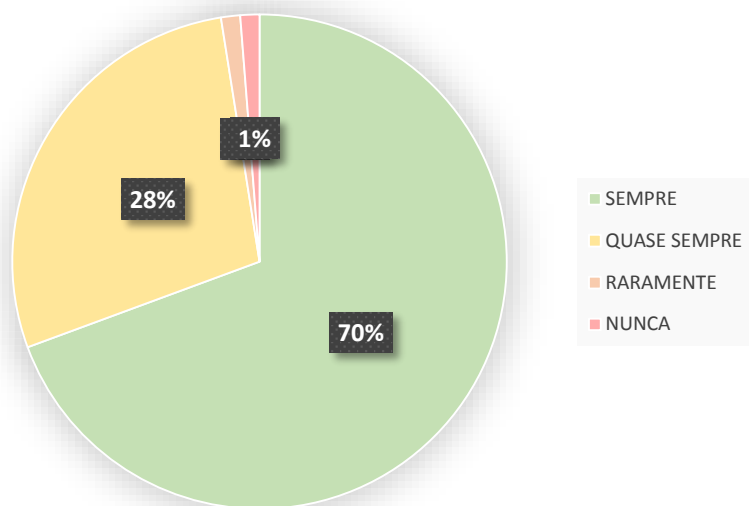


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



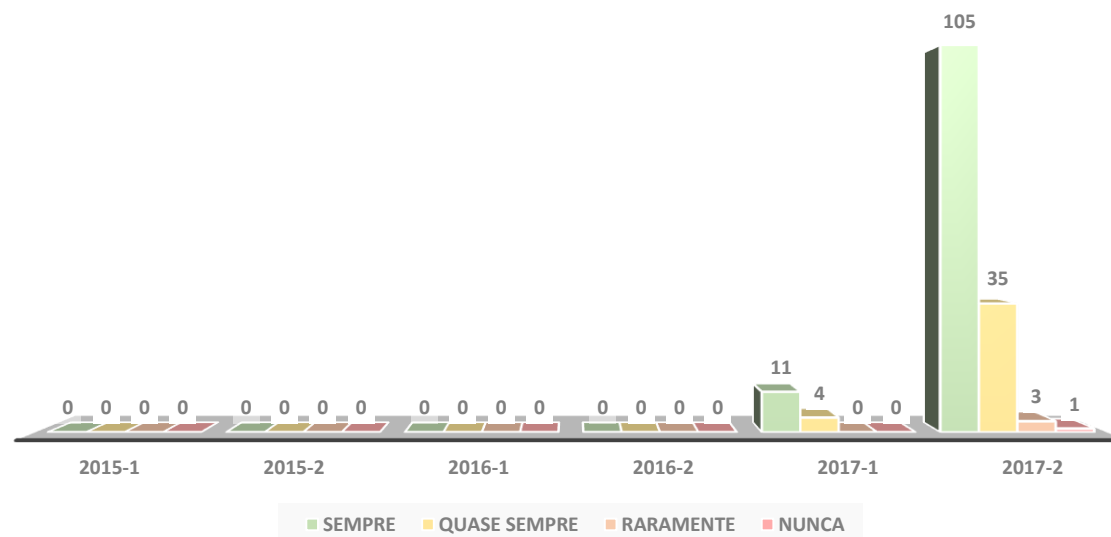
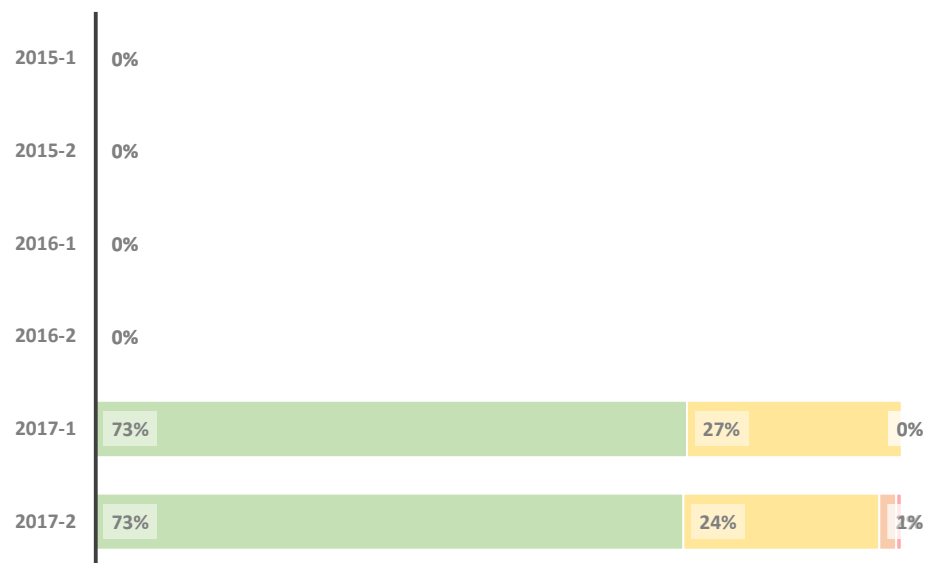
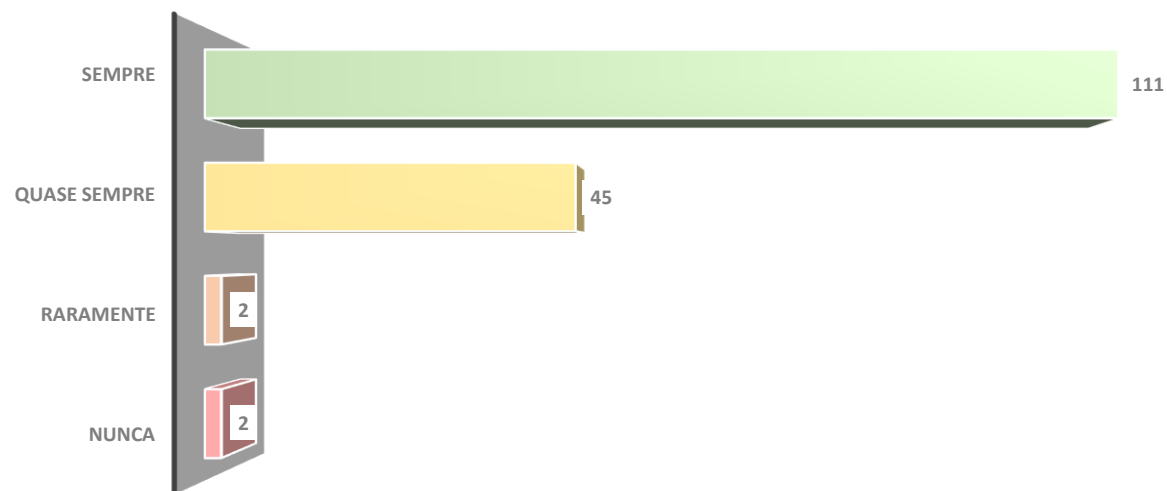
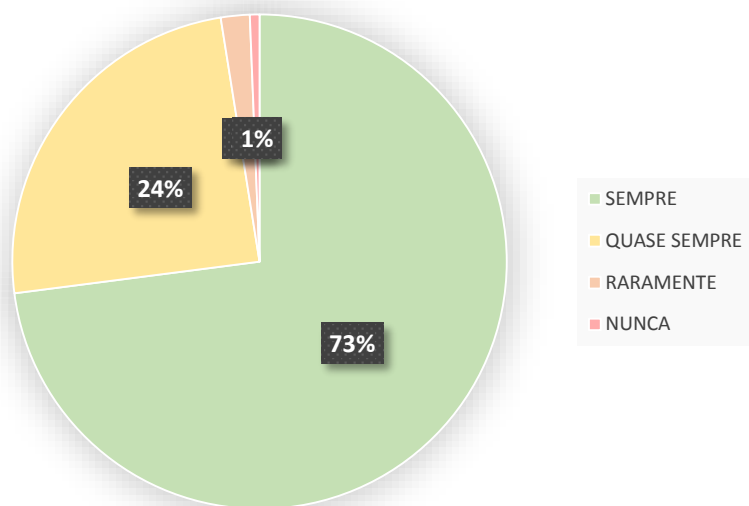


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



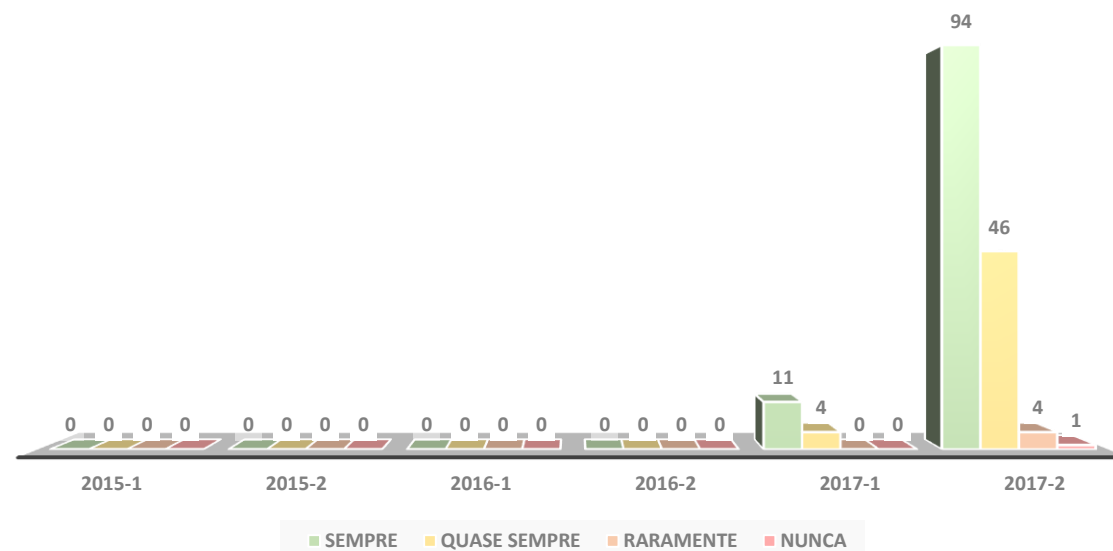
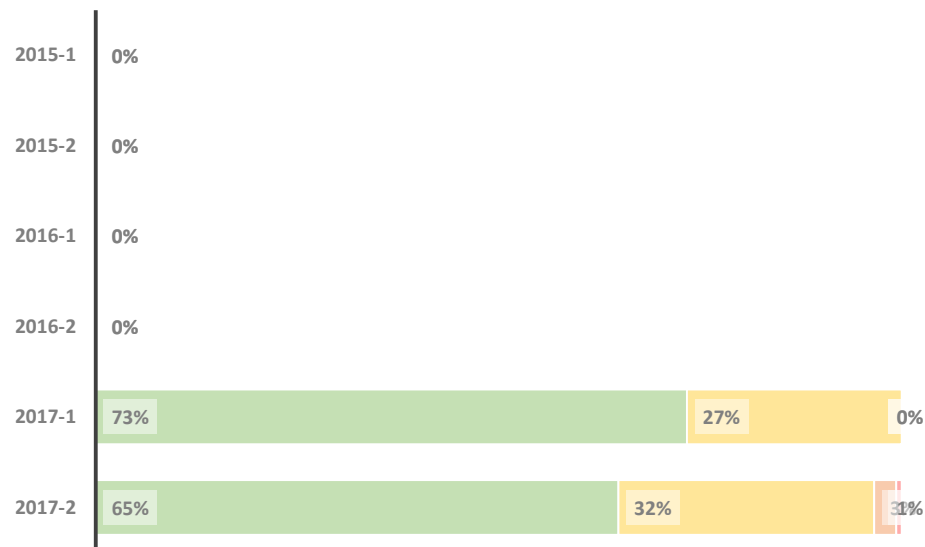
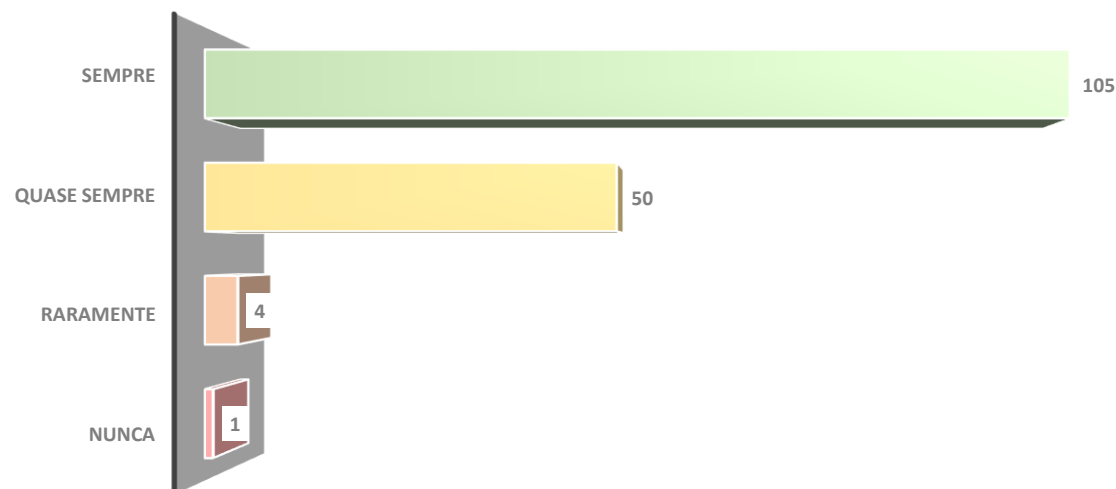
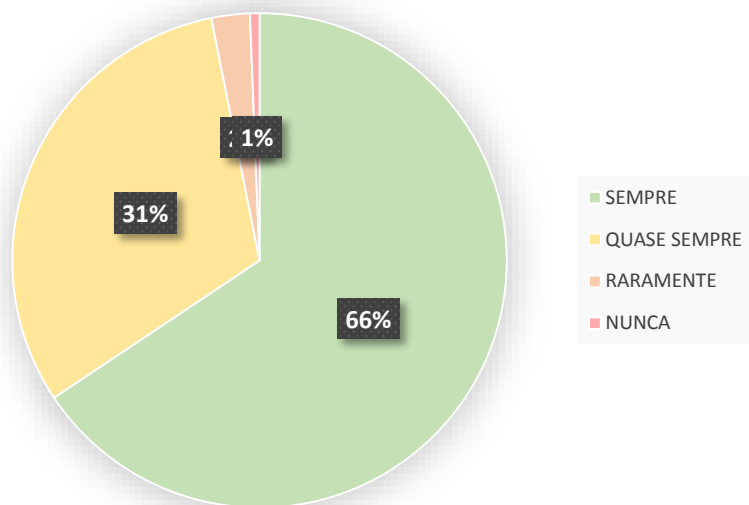


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



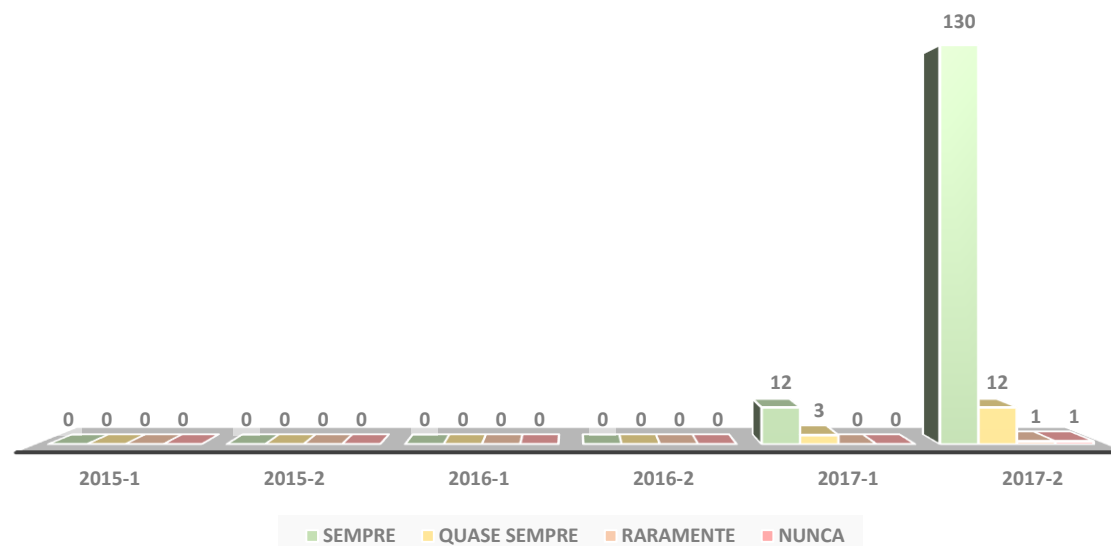
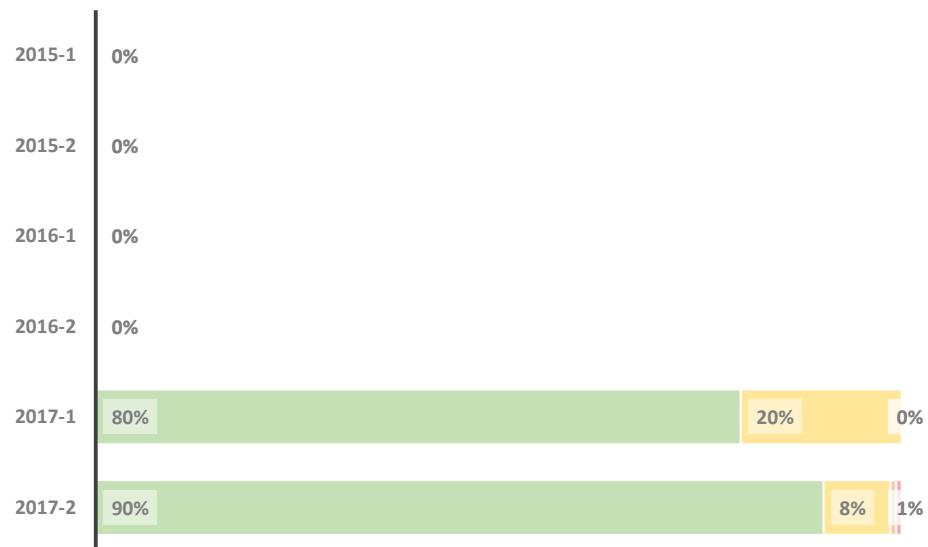
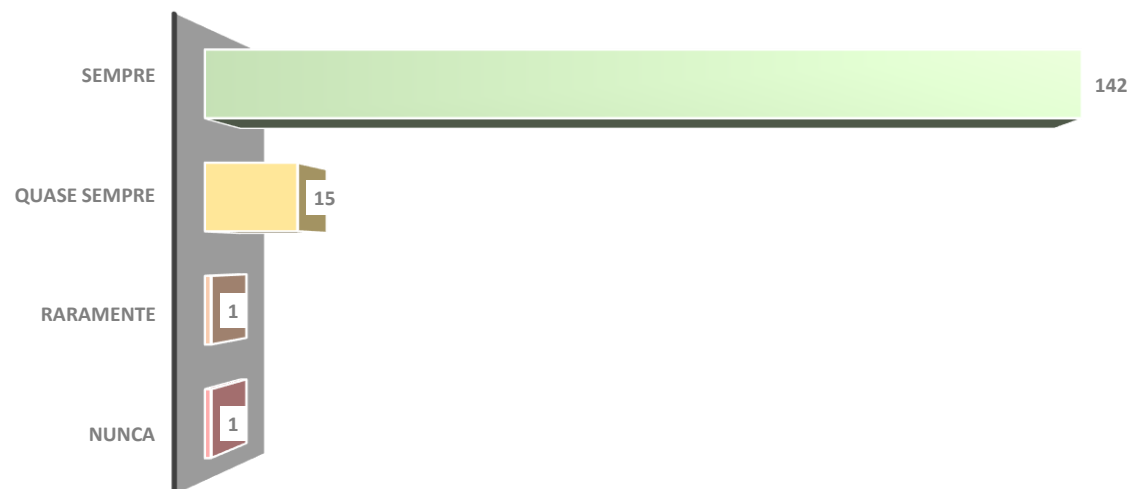
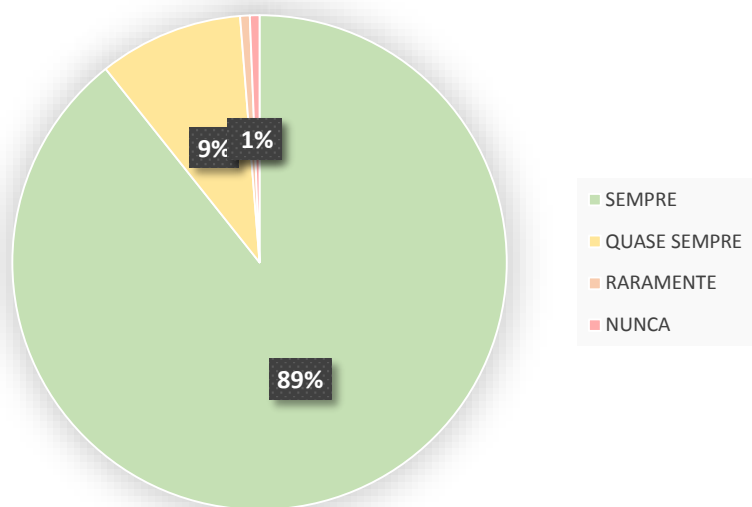


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



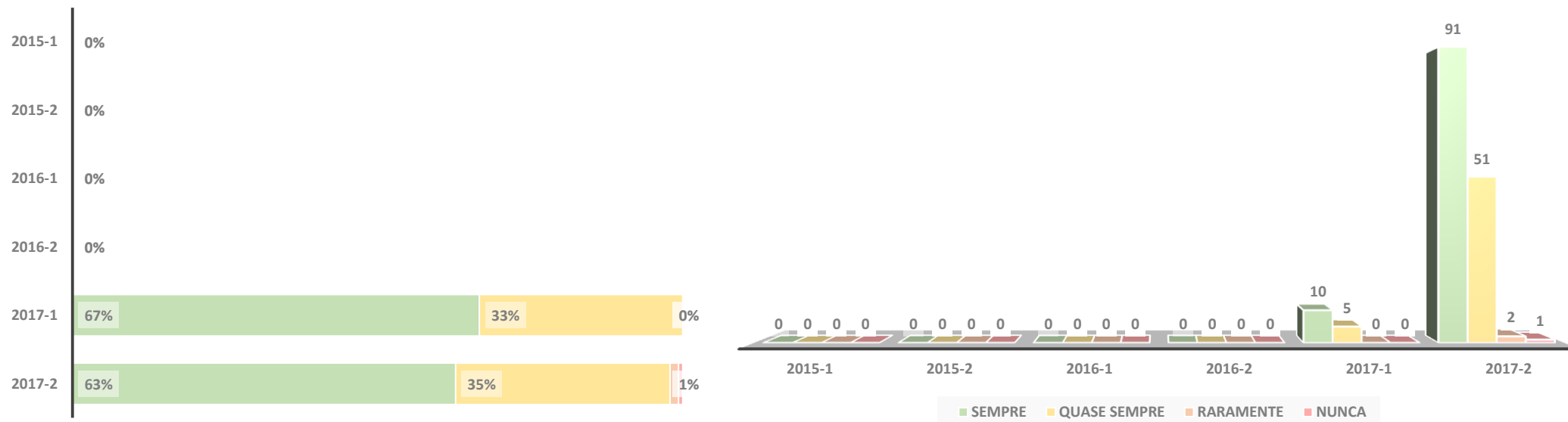
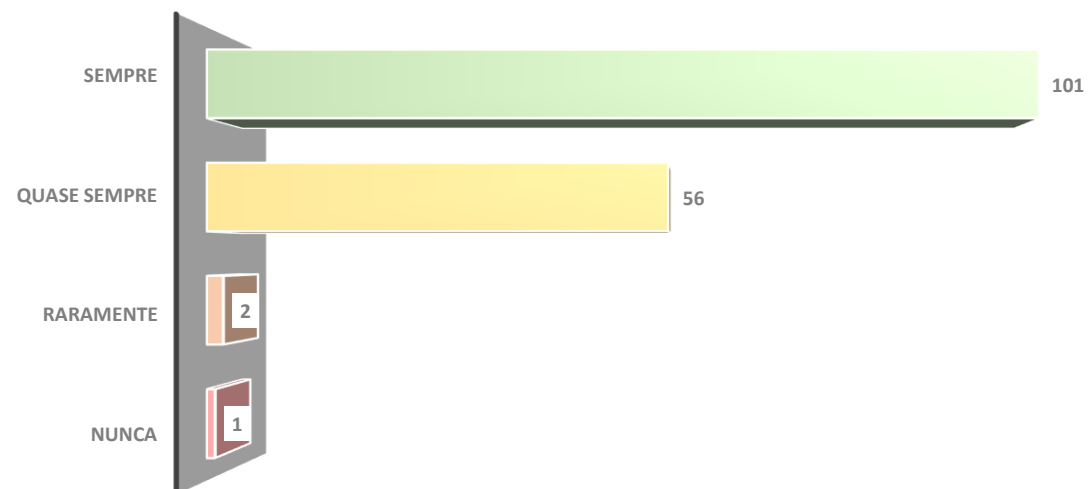
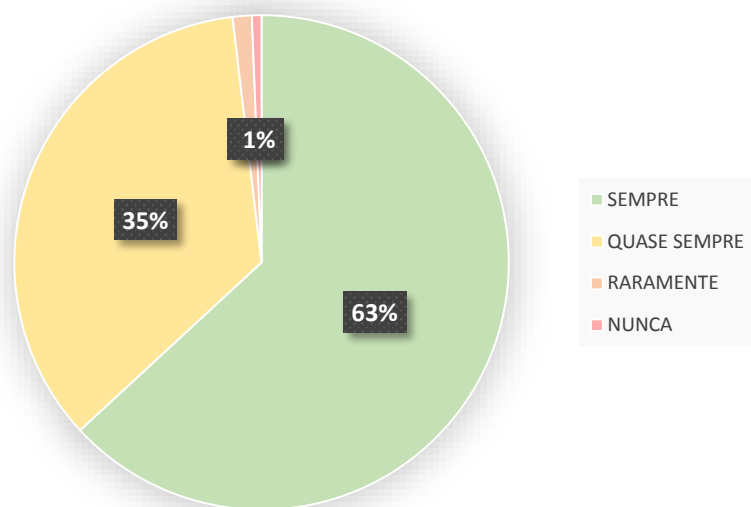


OS PROFESSORES: fazem chamada?



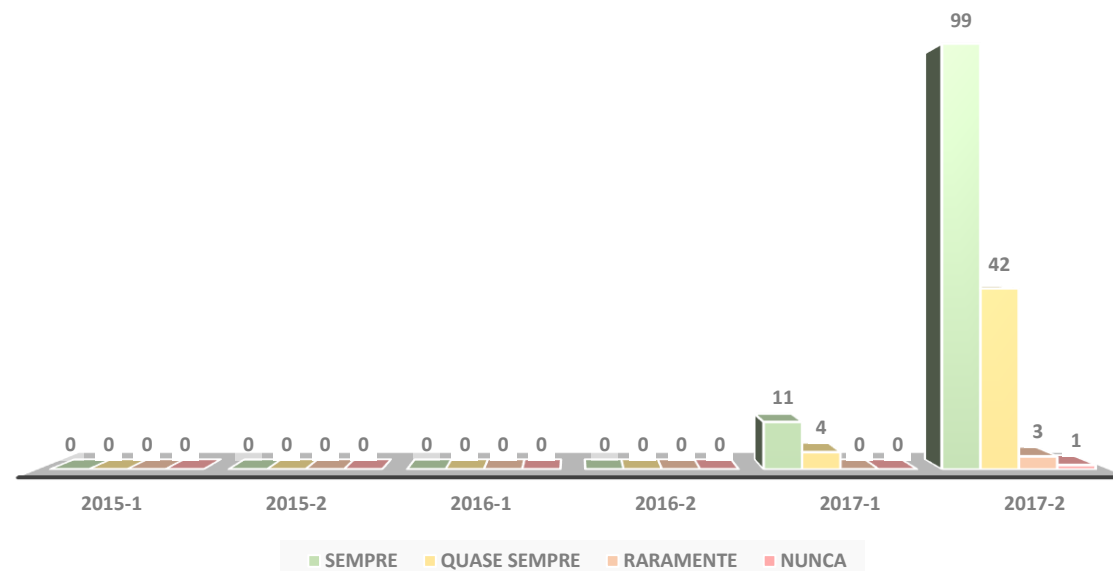
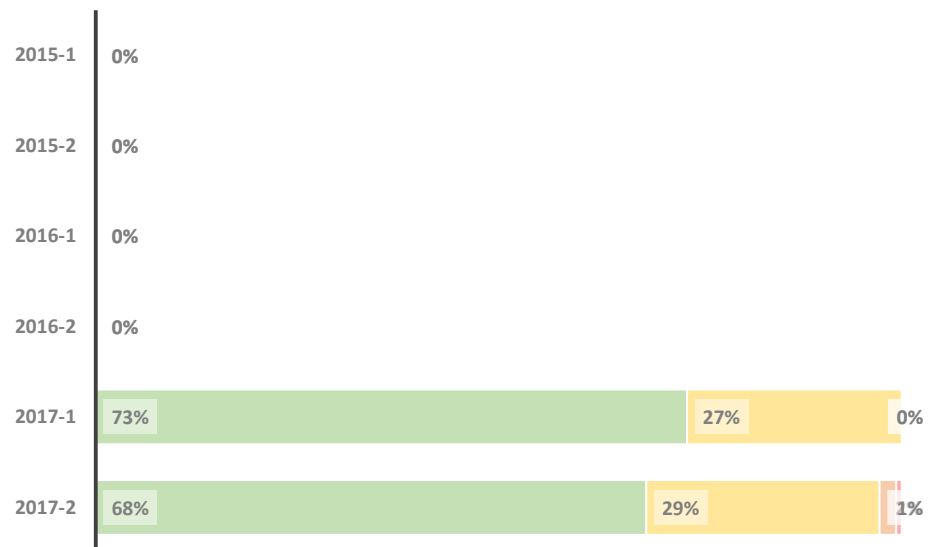
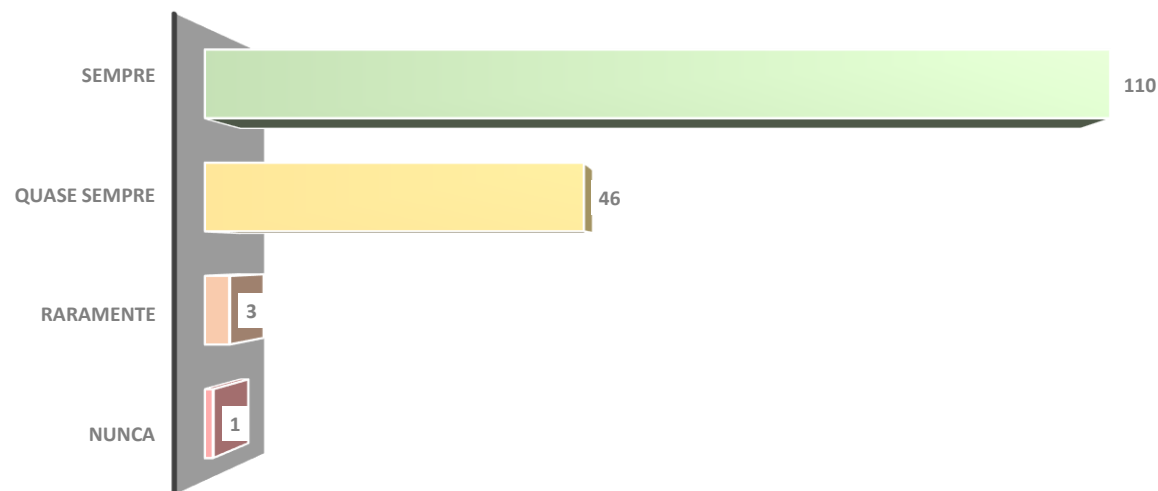
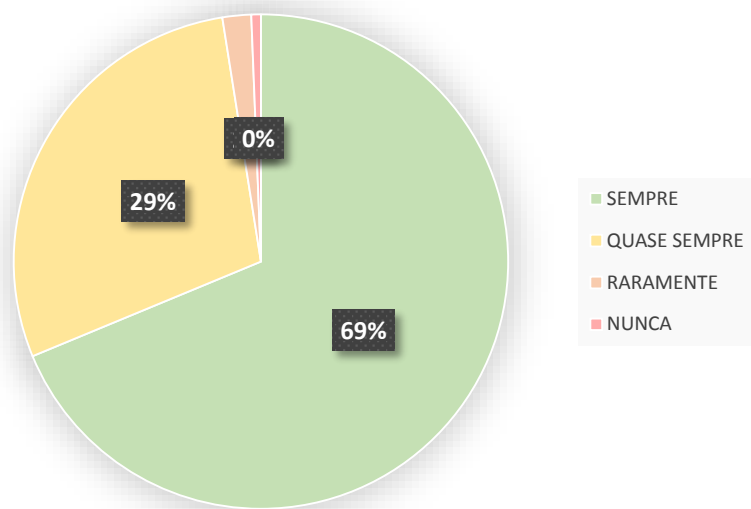


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



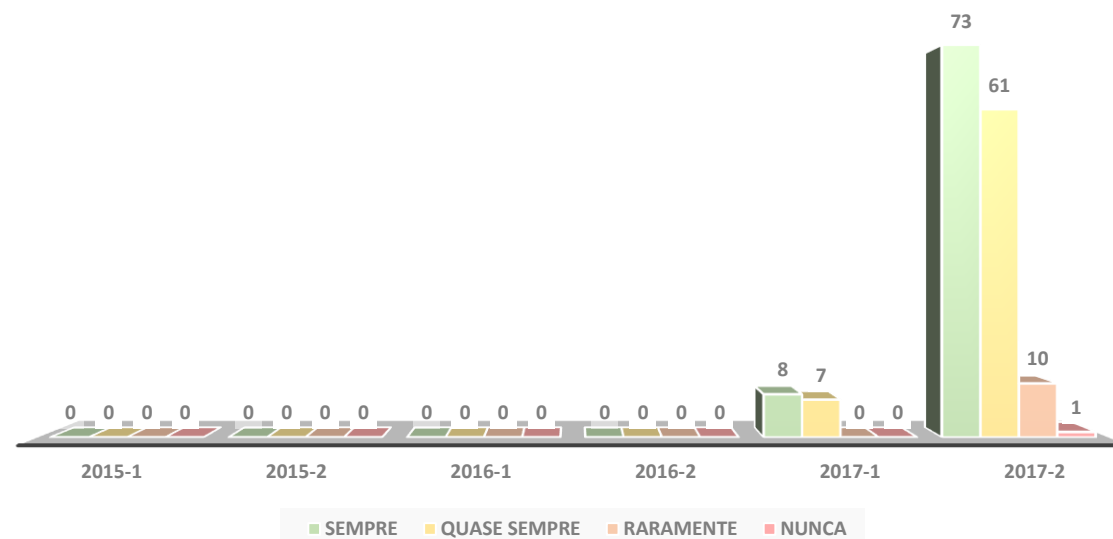
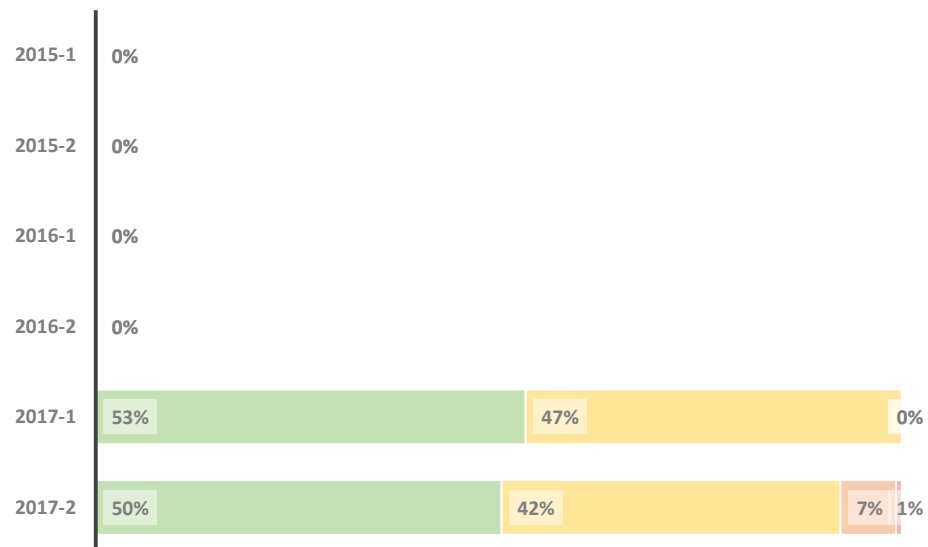
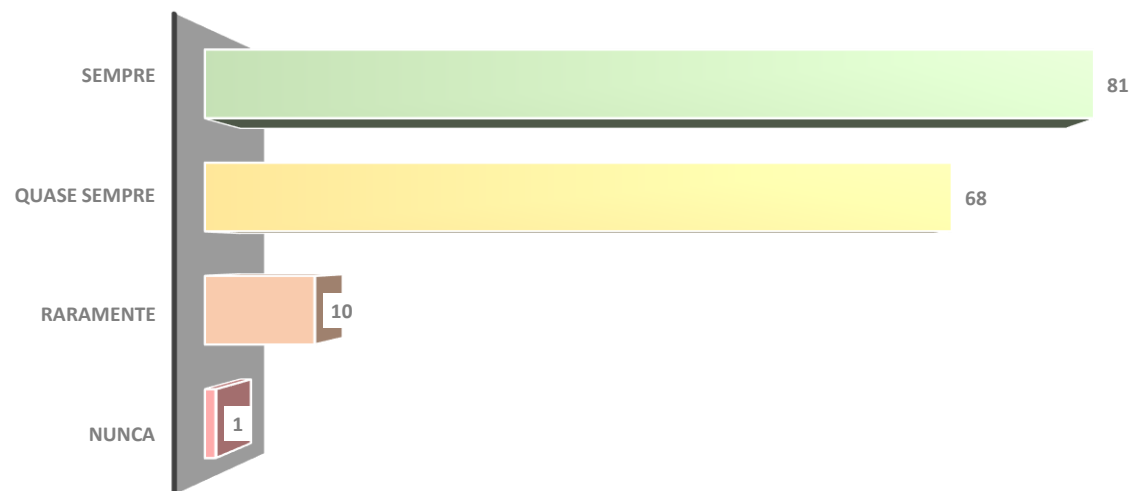
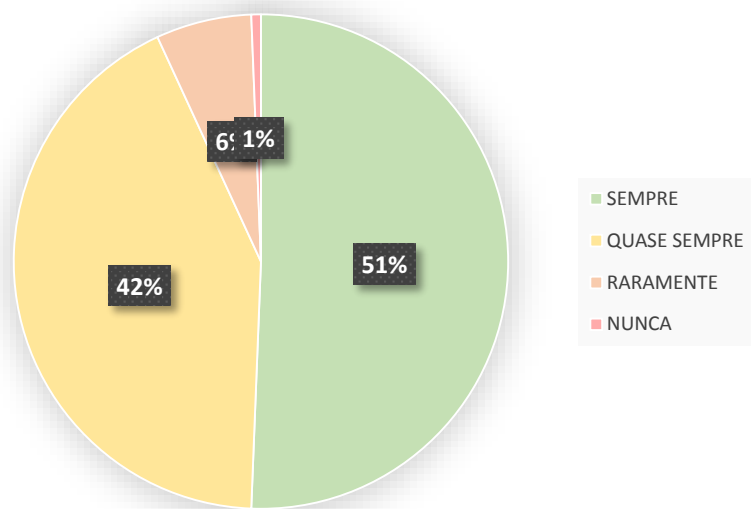


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



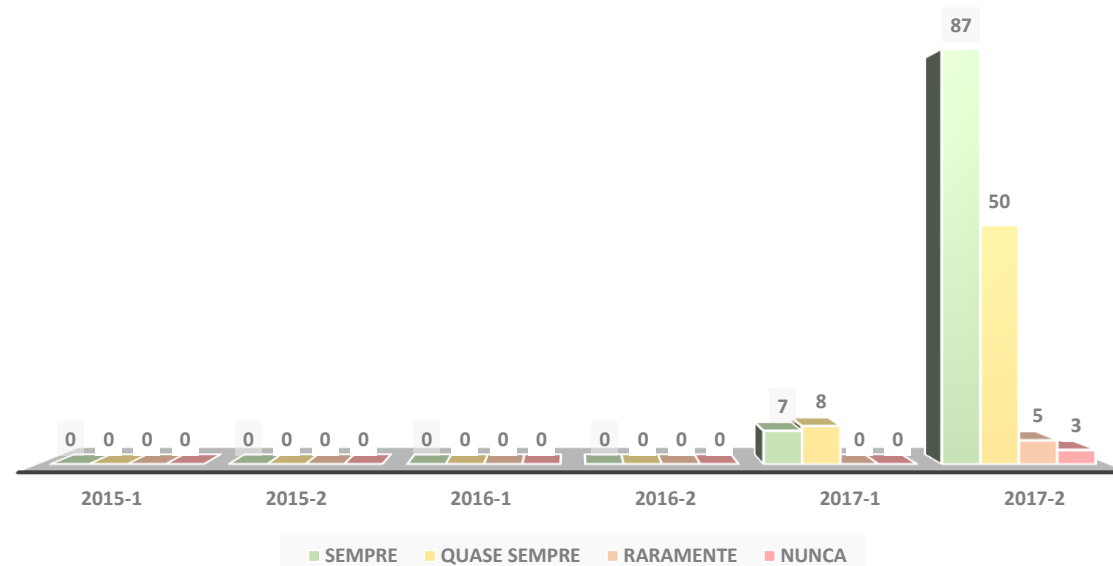
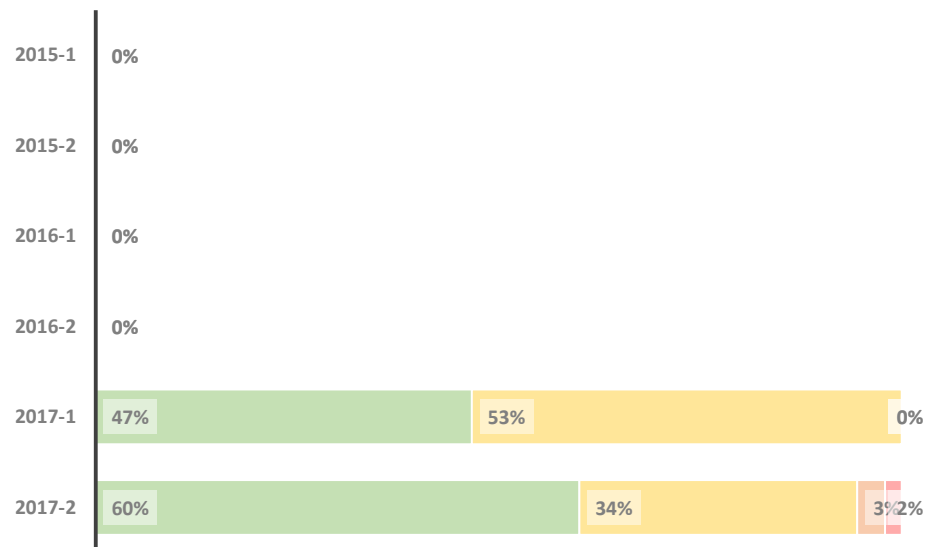
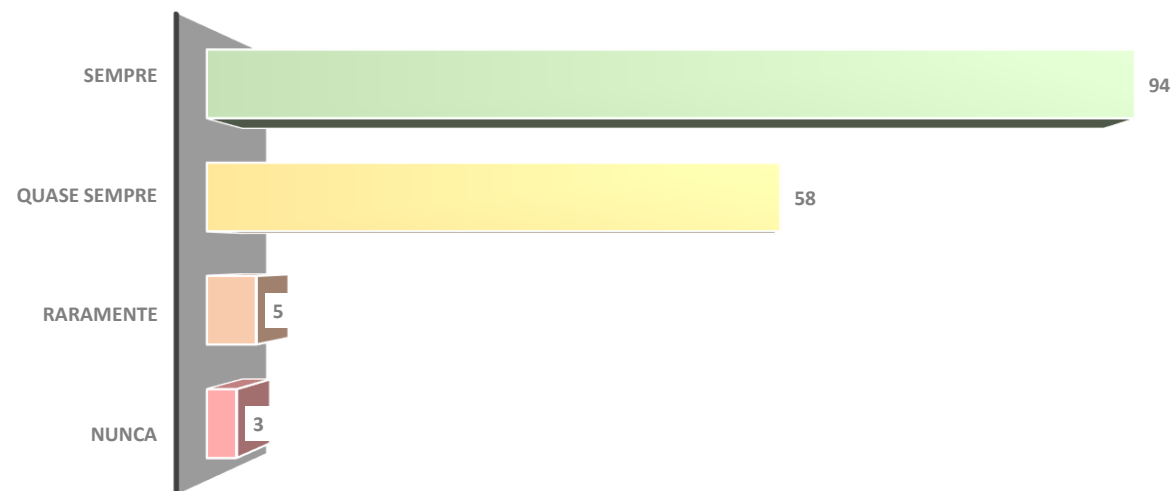
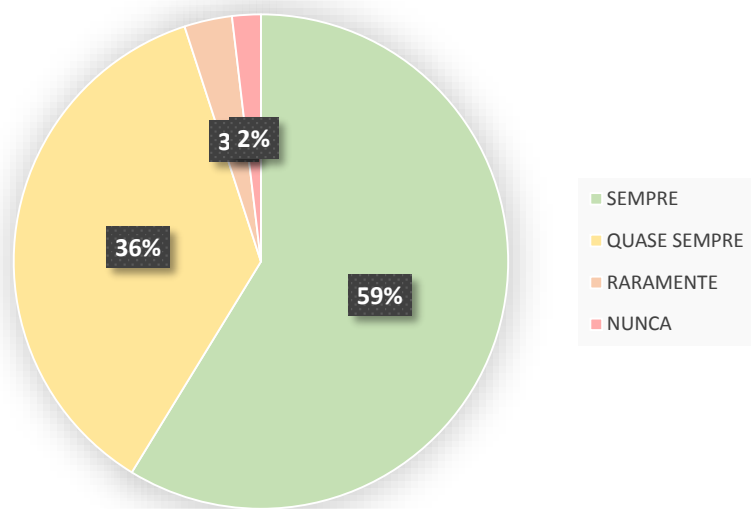


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



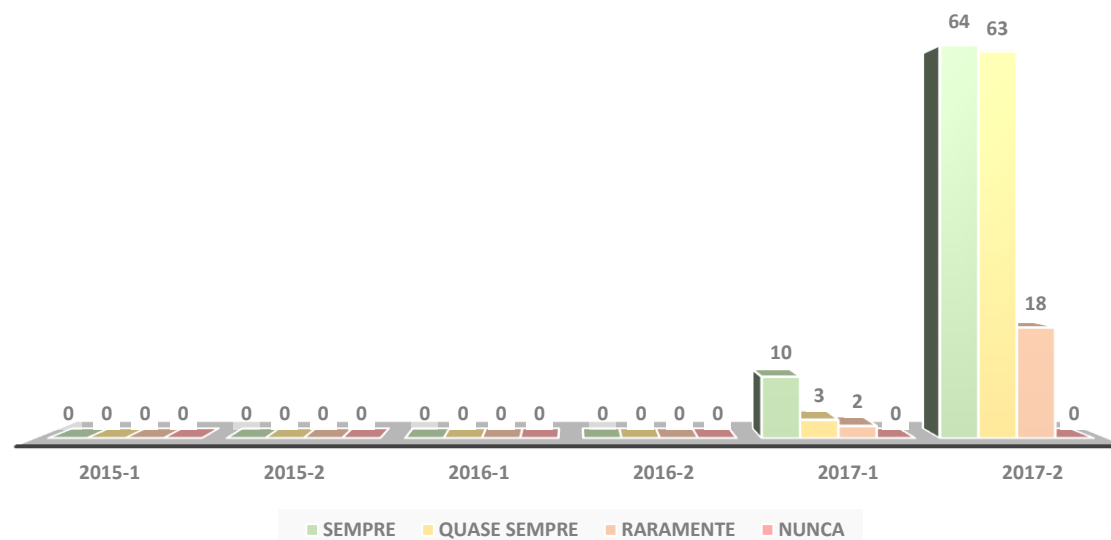
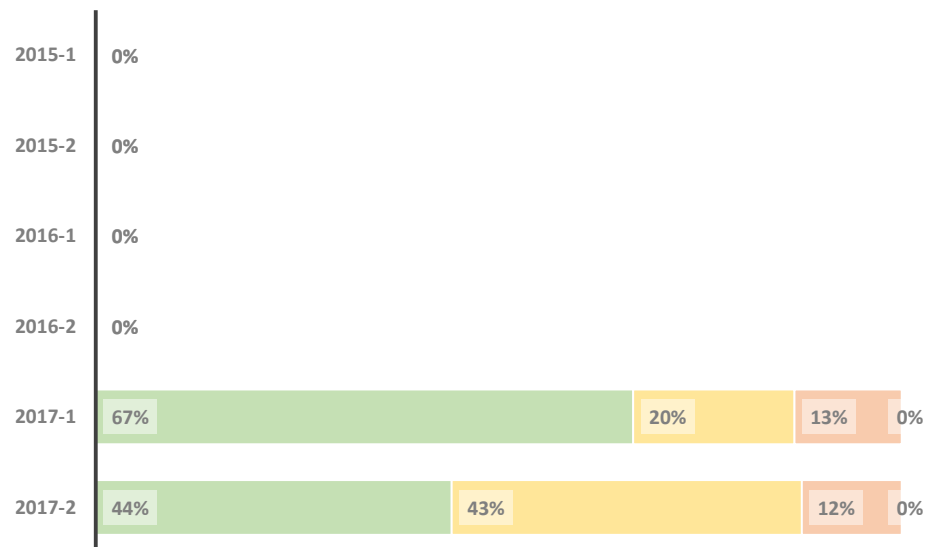
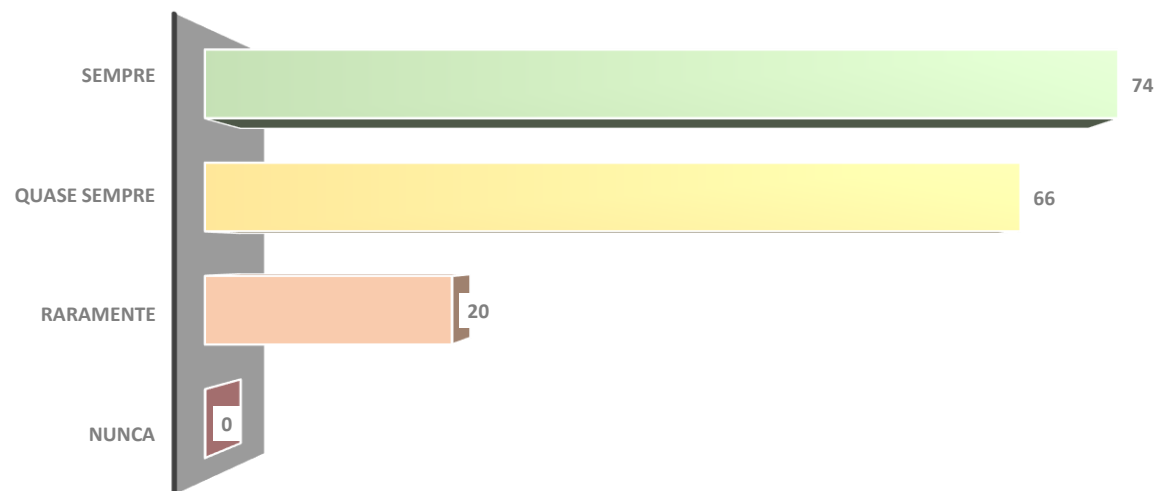
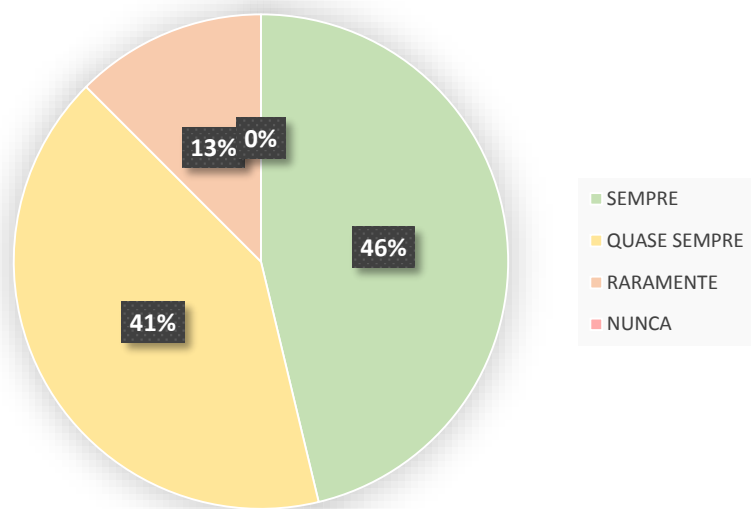


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



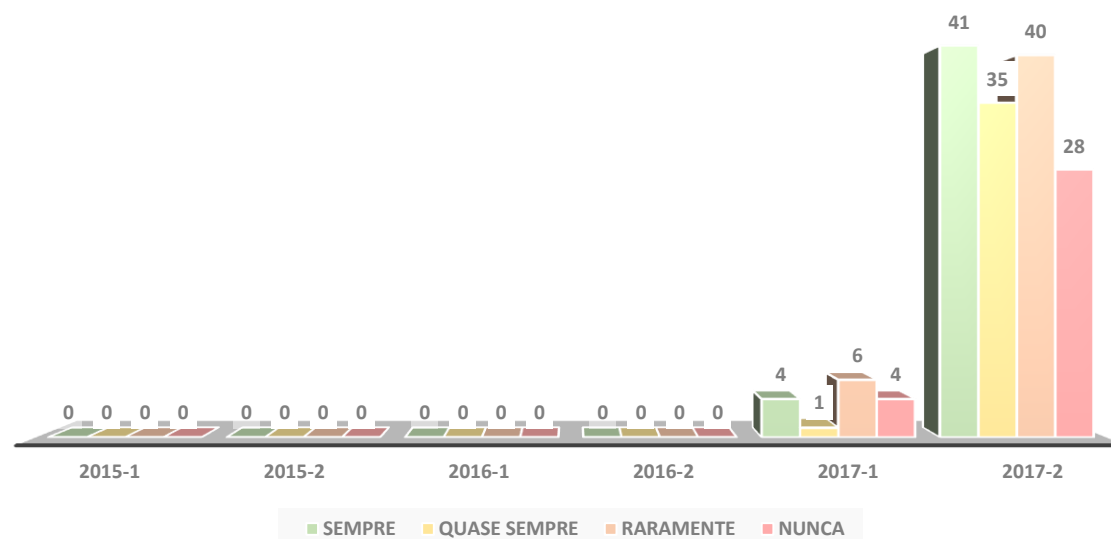
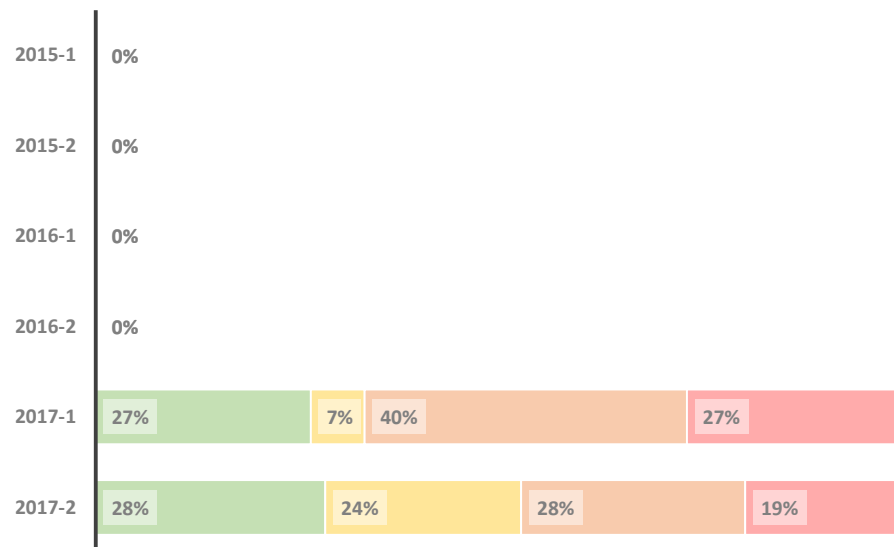
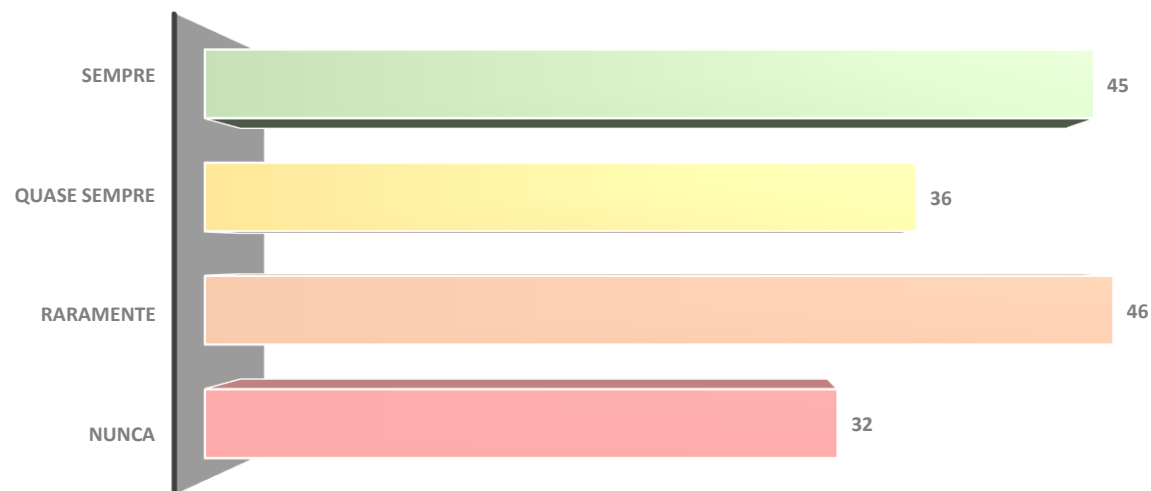
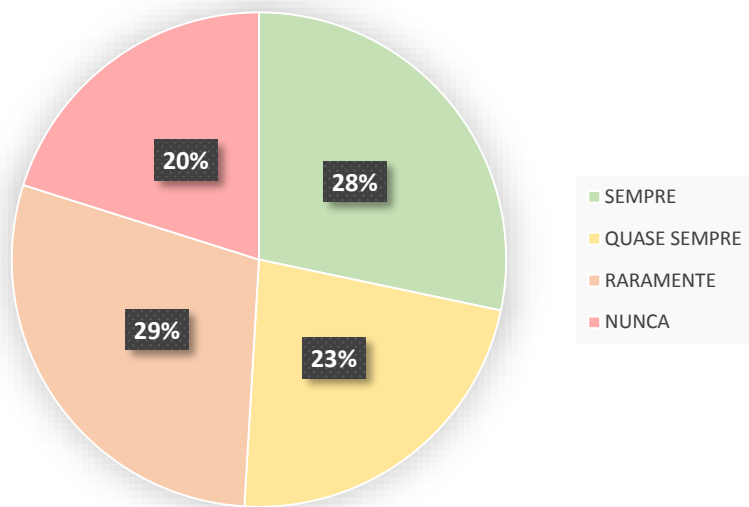


Você acessa o aluno online frequentemente?



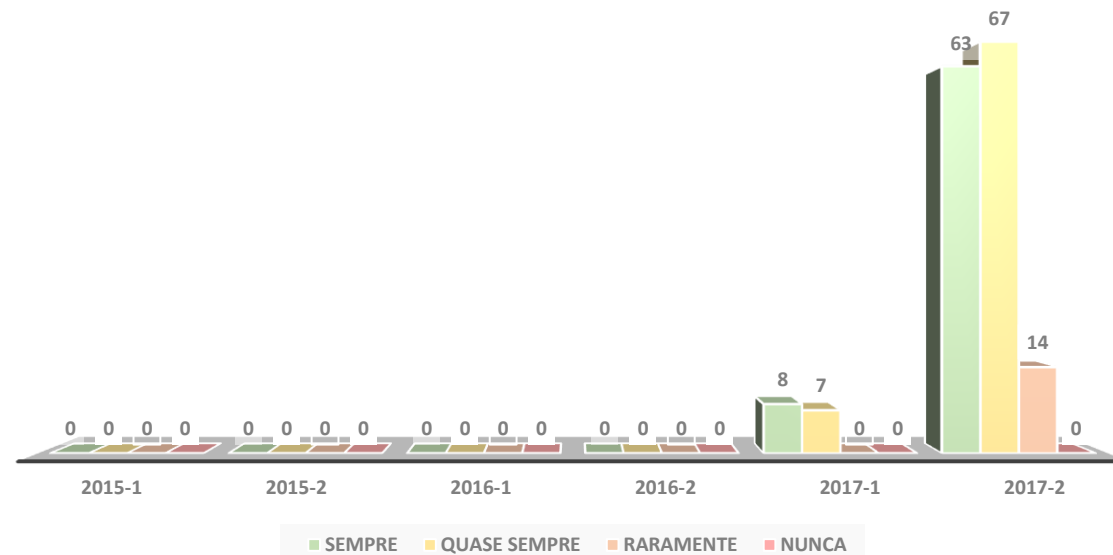
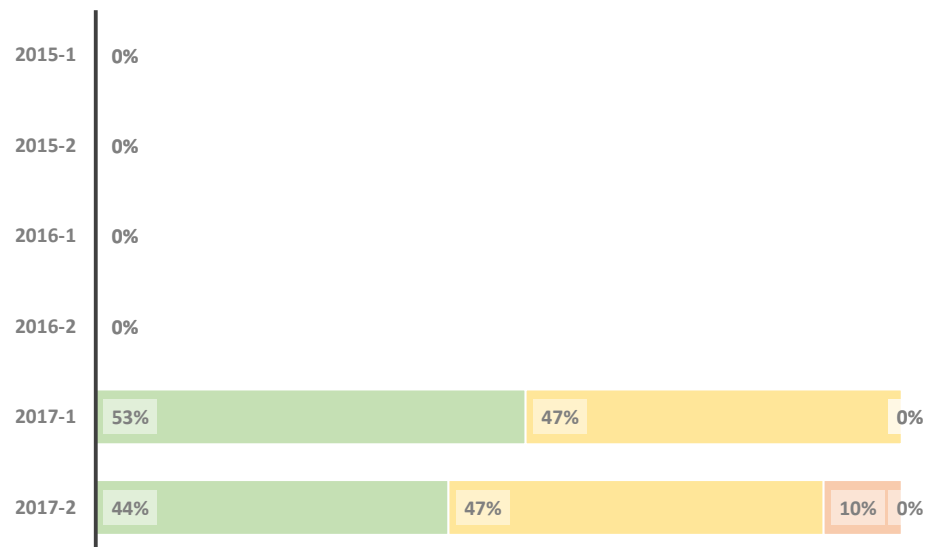
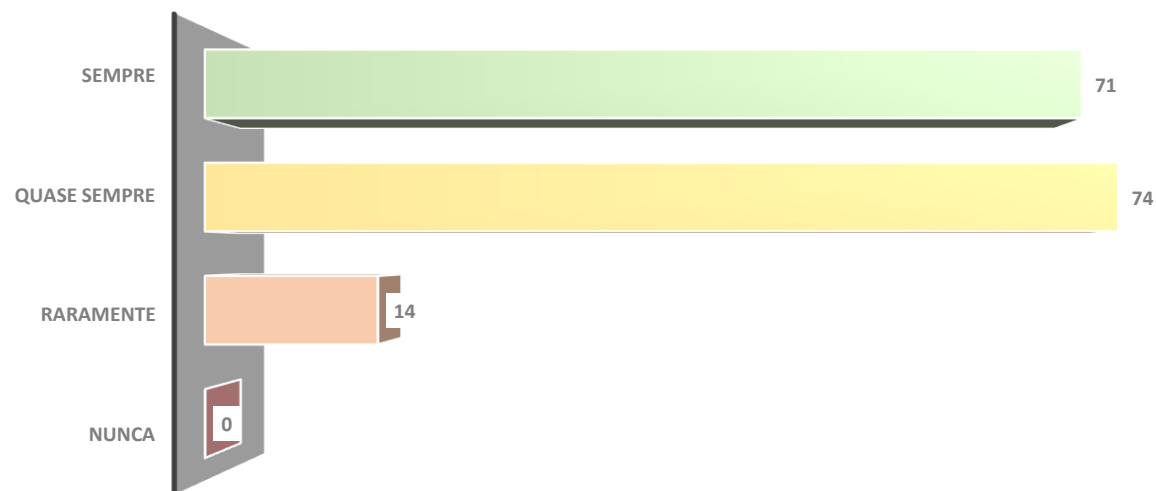
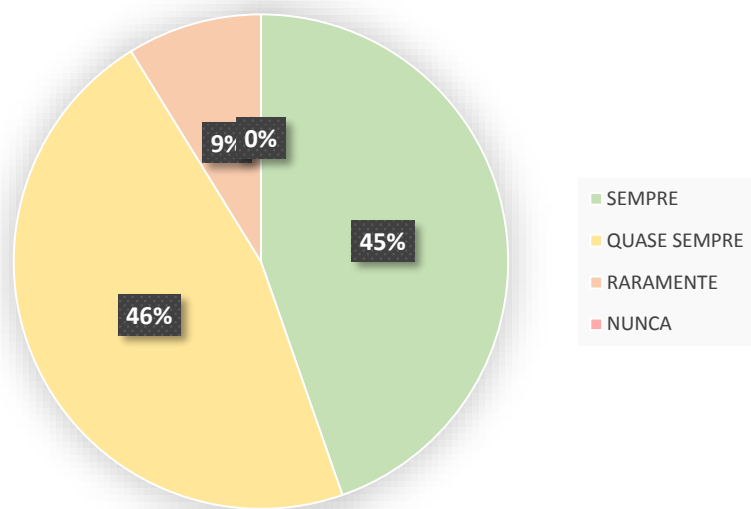


Você acessa o Office365 (email) frequentemente?



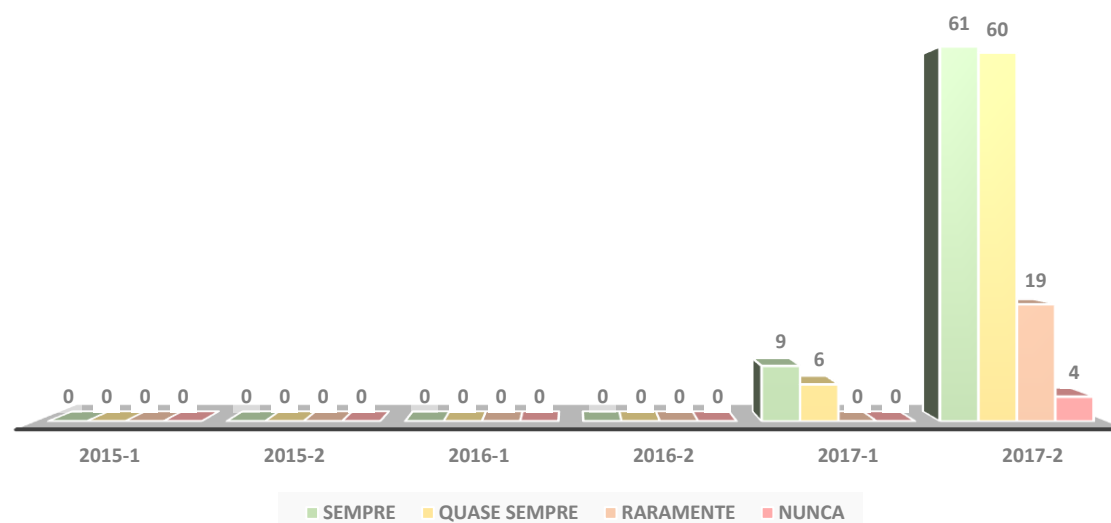
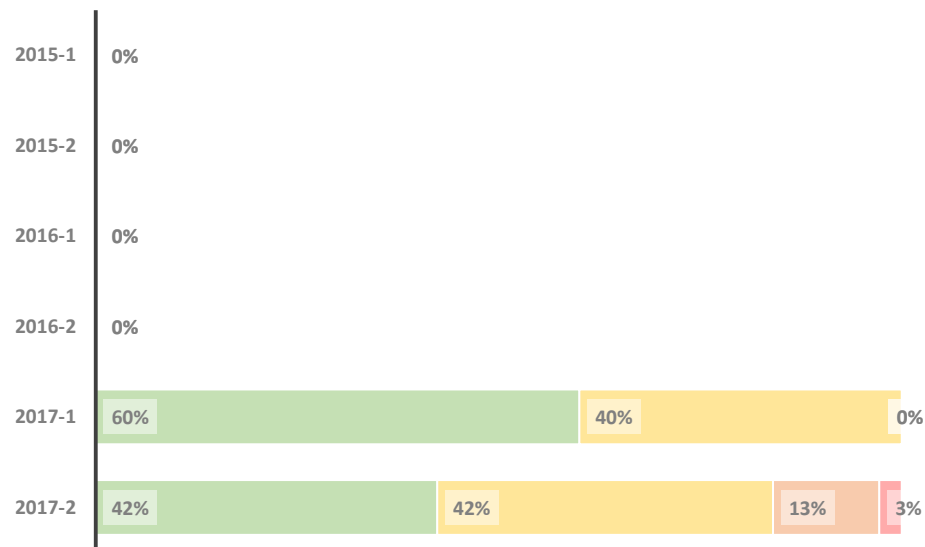
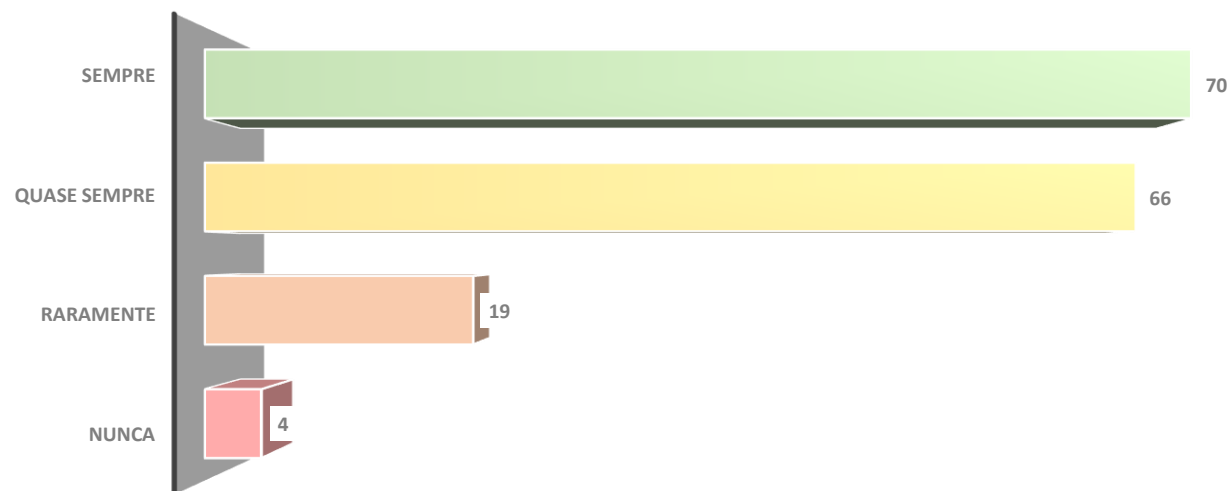
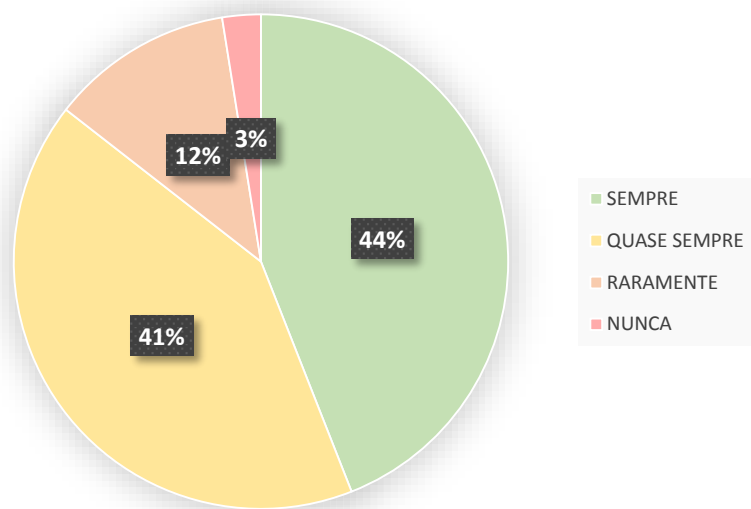


Você acessa o portal frequentemente?



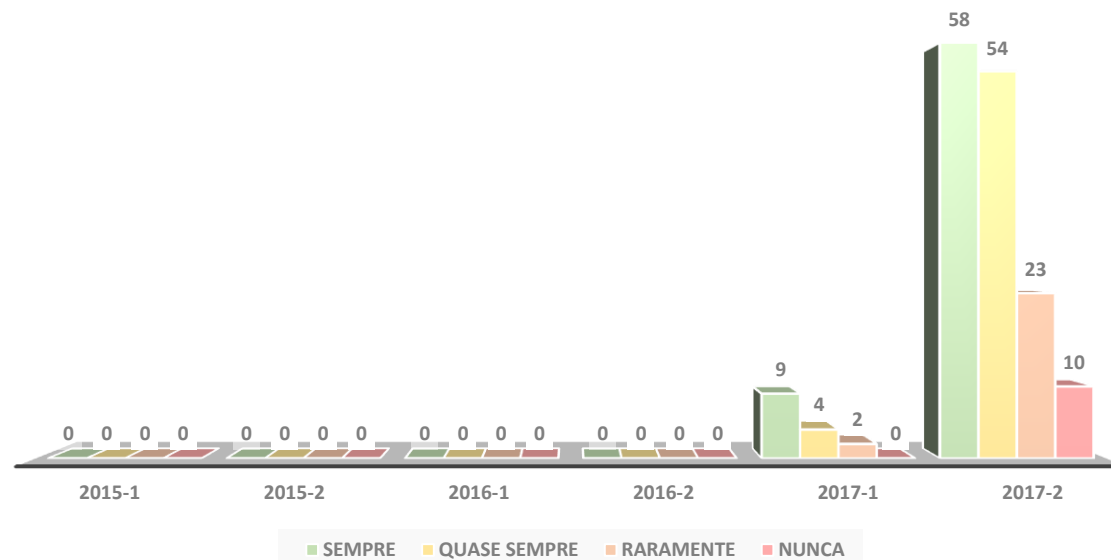
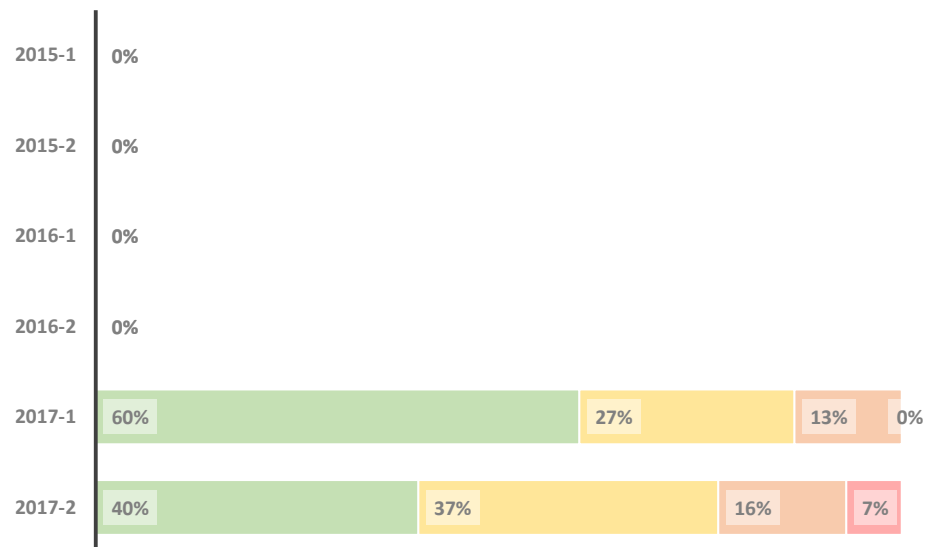
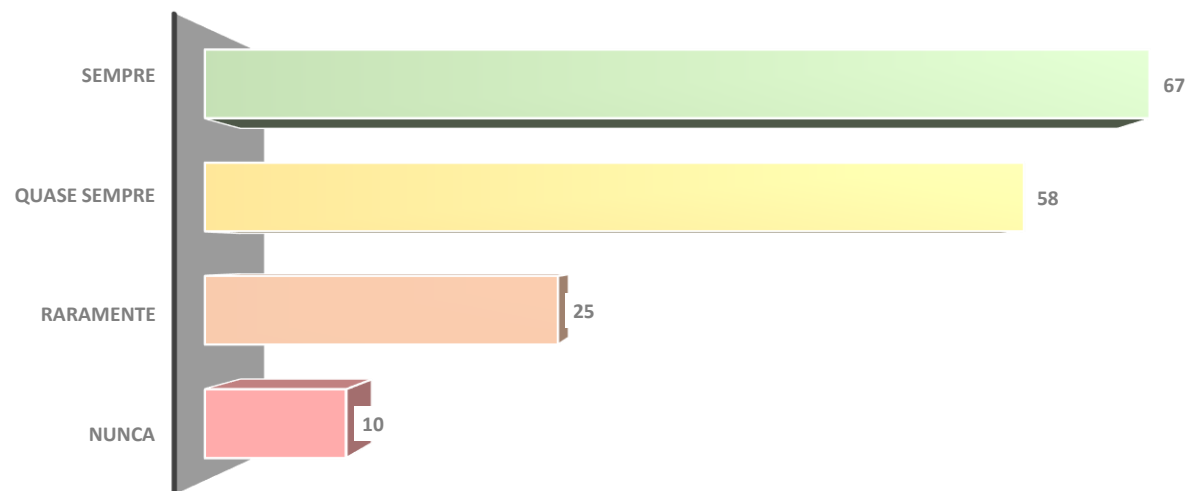
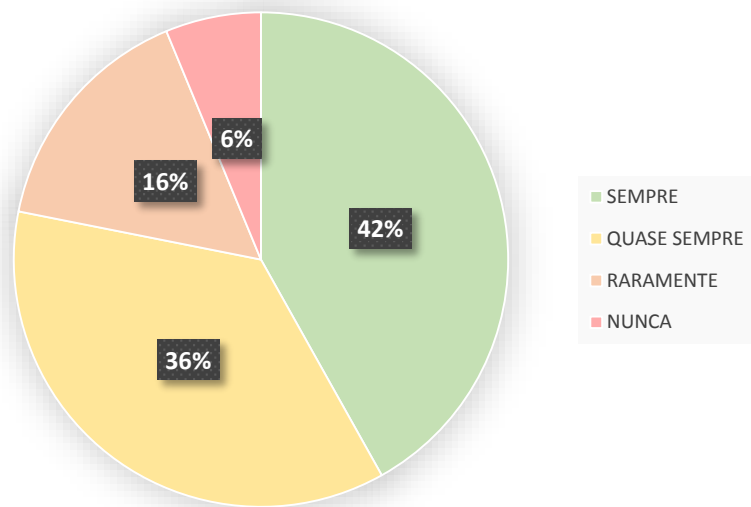


Você se sente apto para utilizar os recursos de TI?



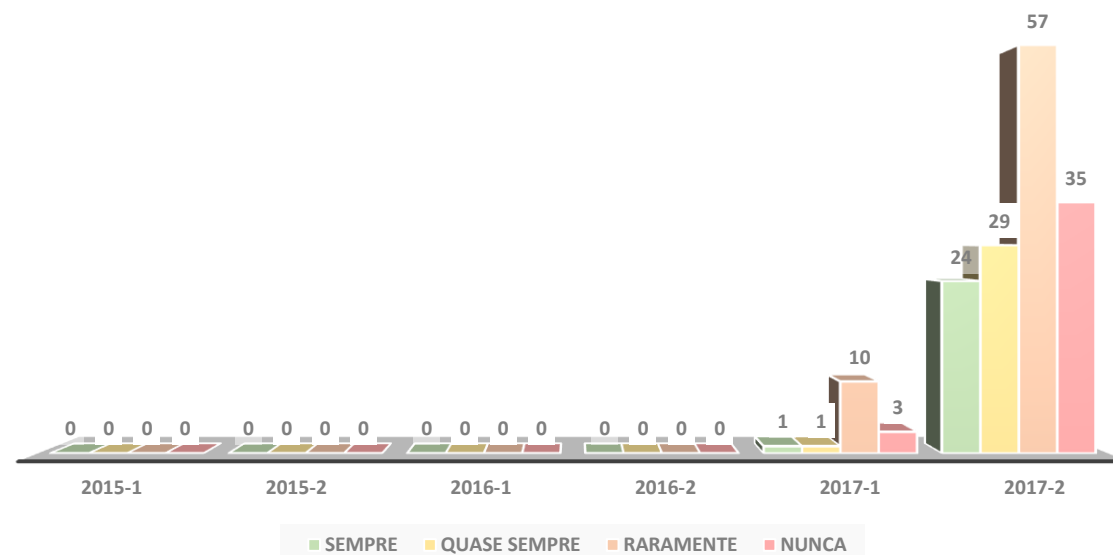
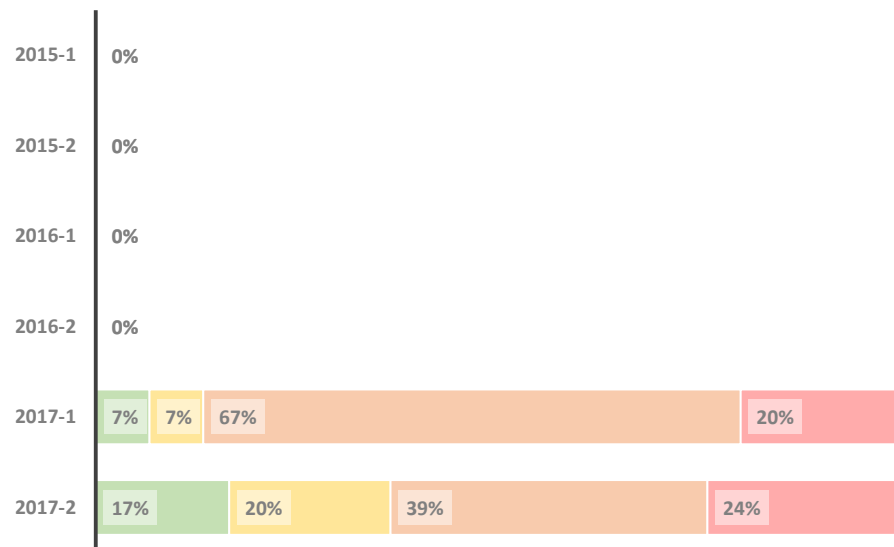
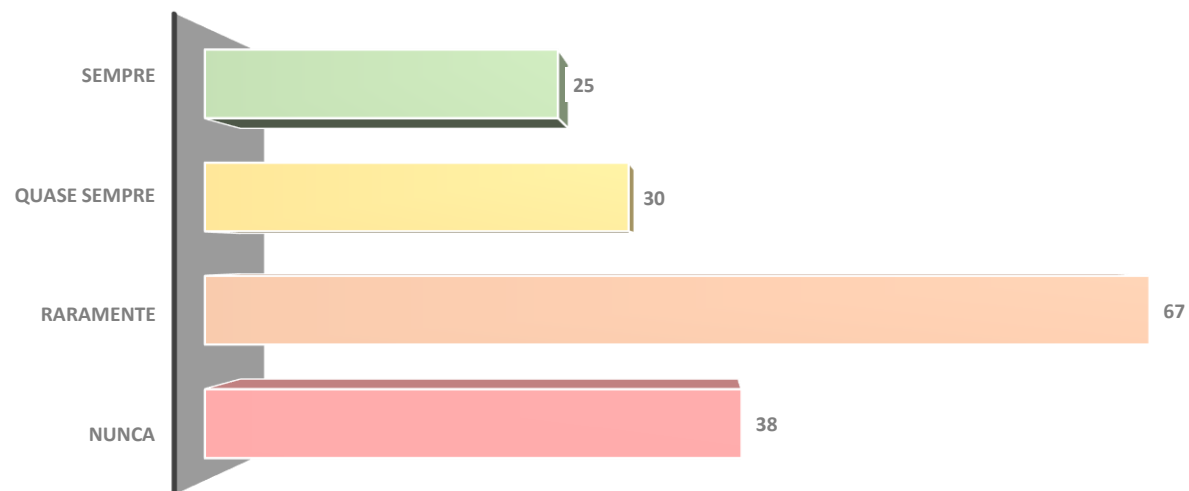
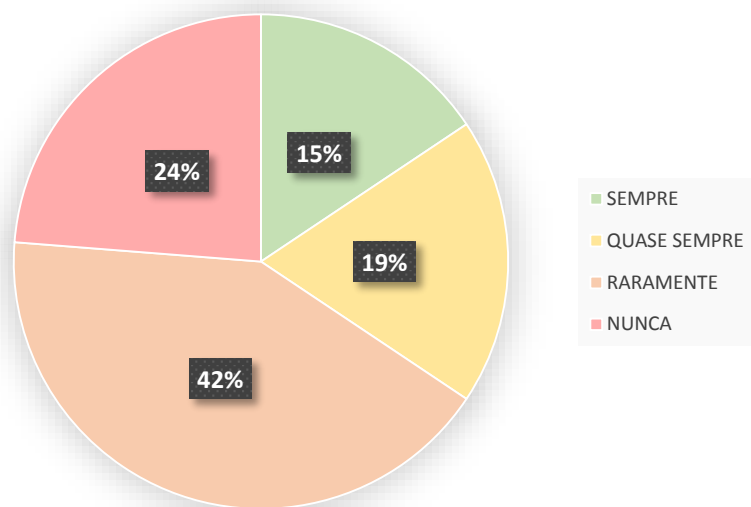


Você utiliza o Moodlerooms (AVA) frequentemente?



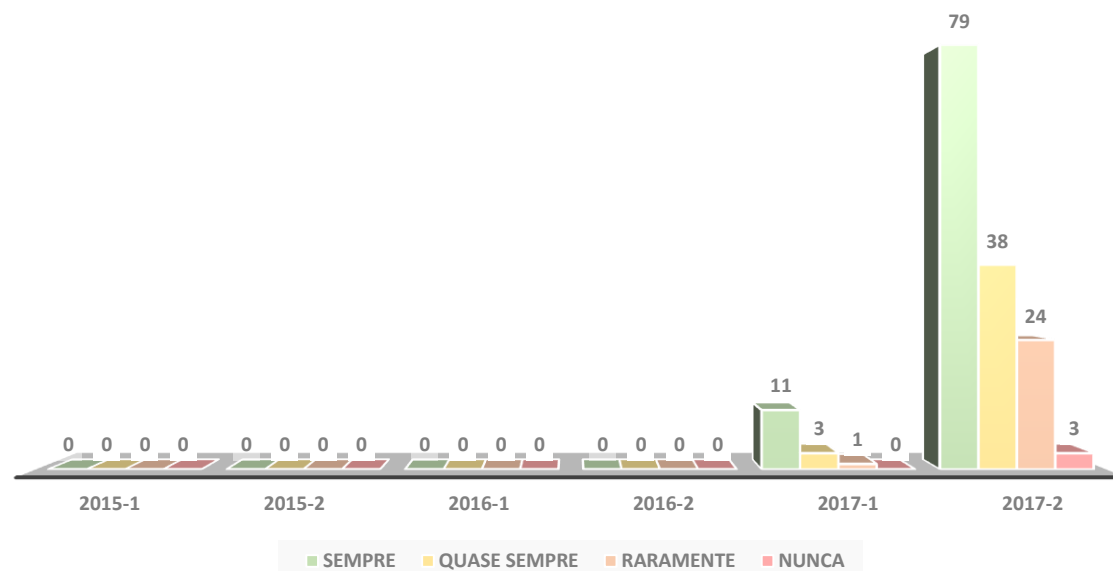
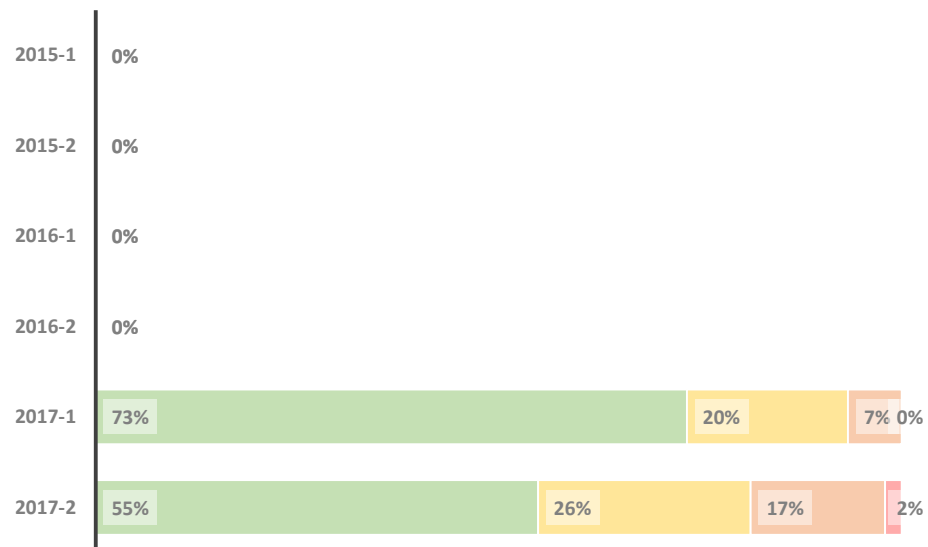
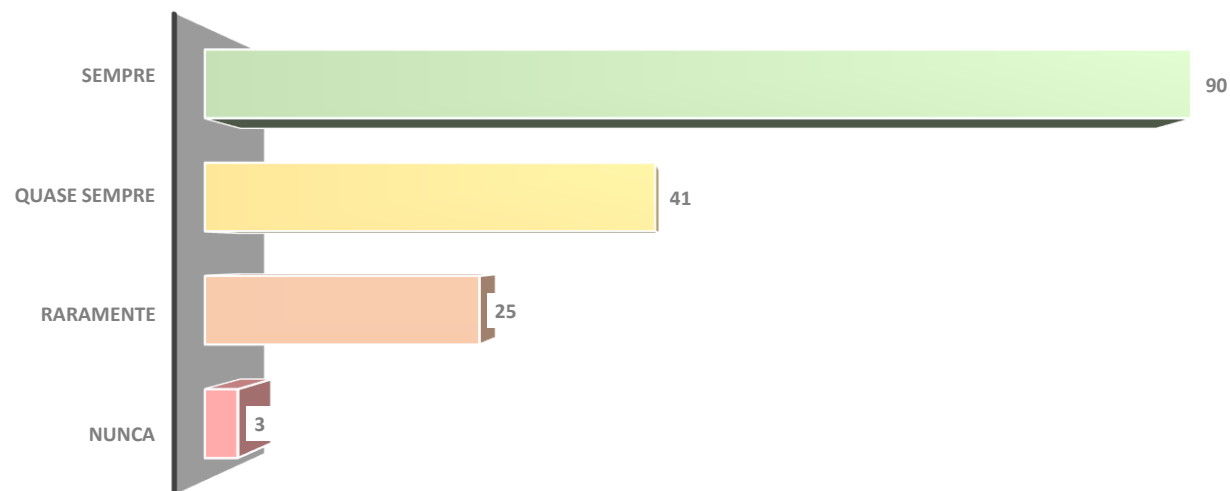
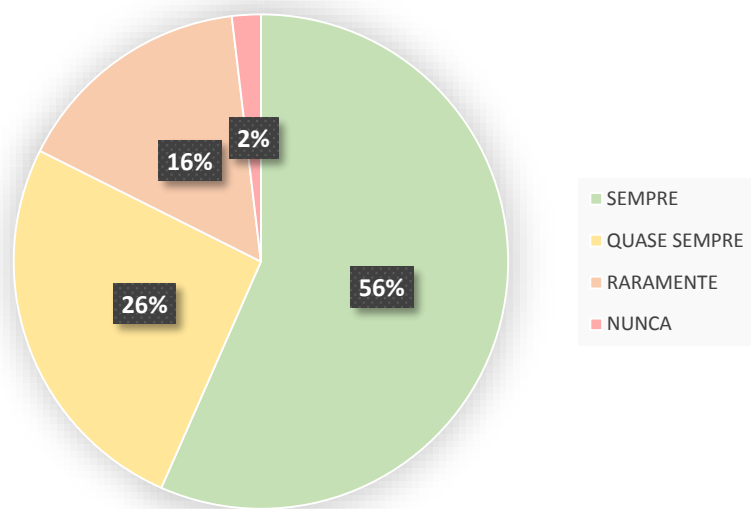


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



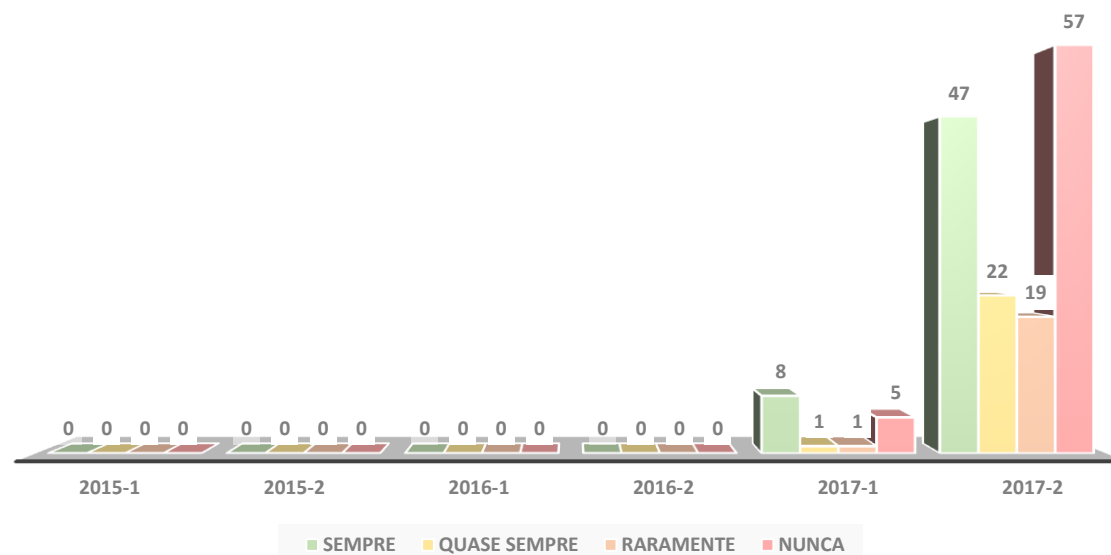
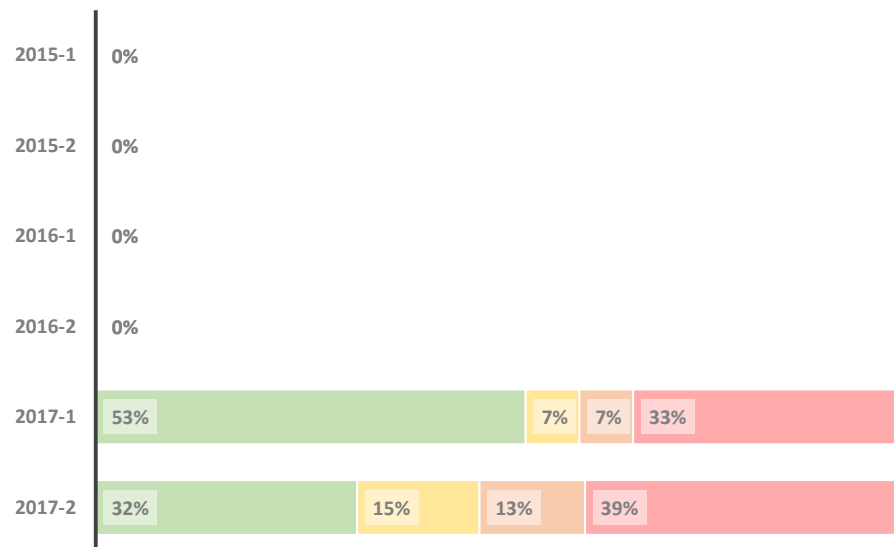
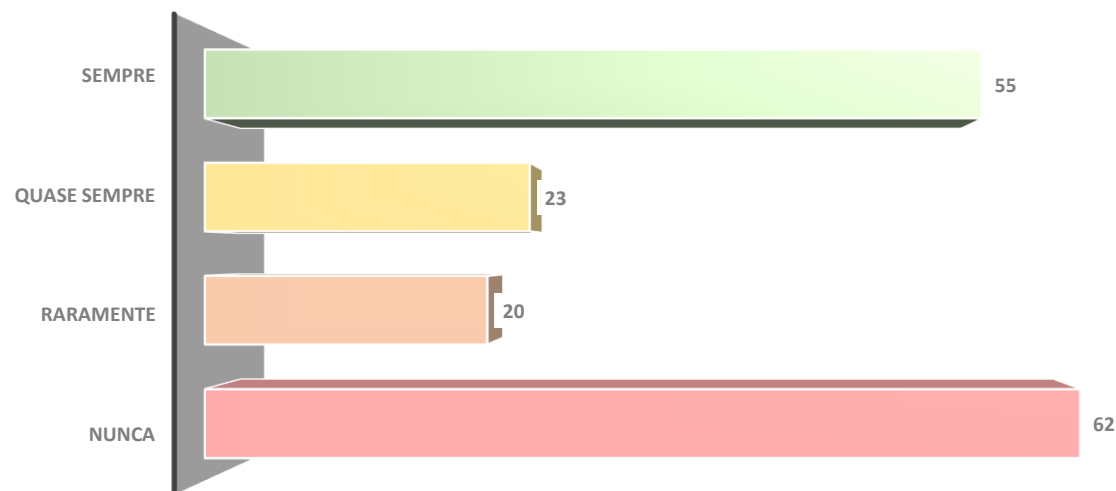
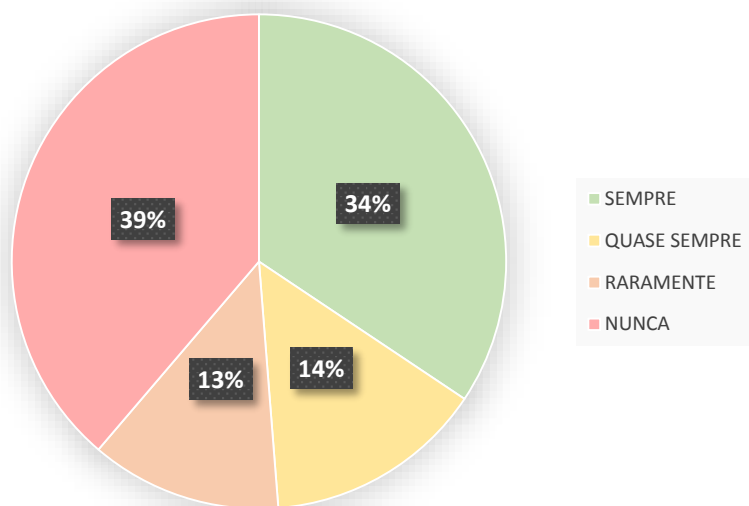


Você utiliza o recurso de internet frequente?



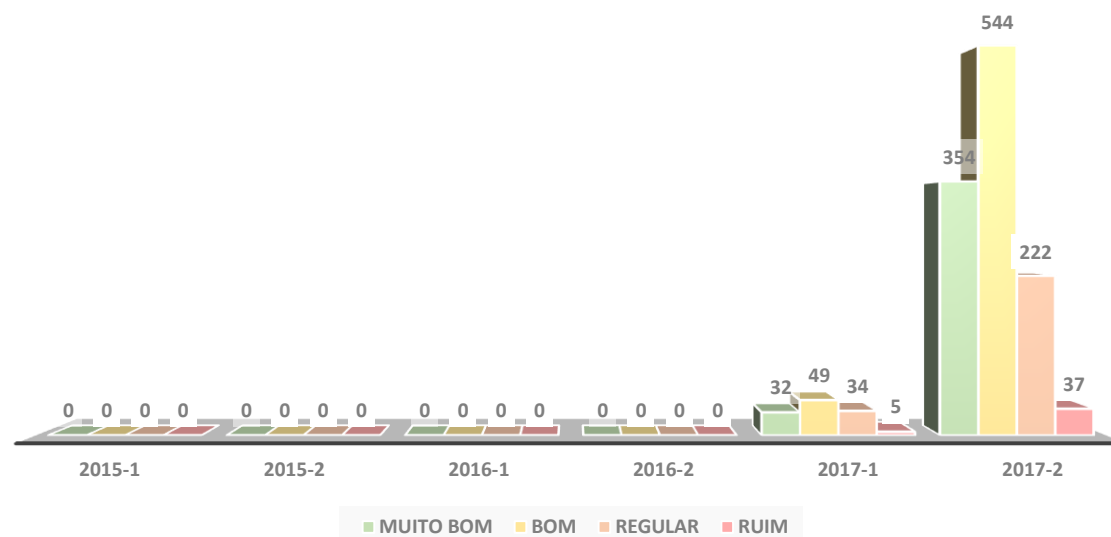
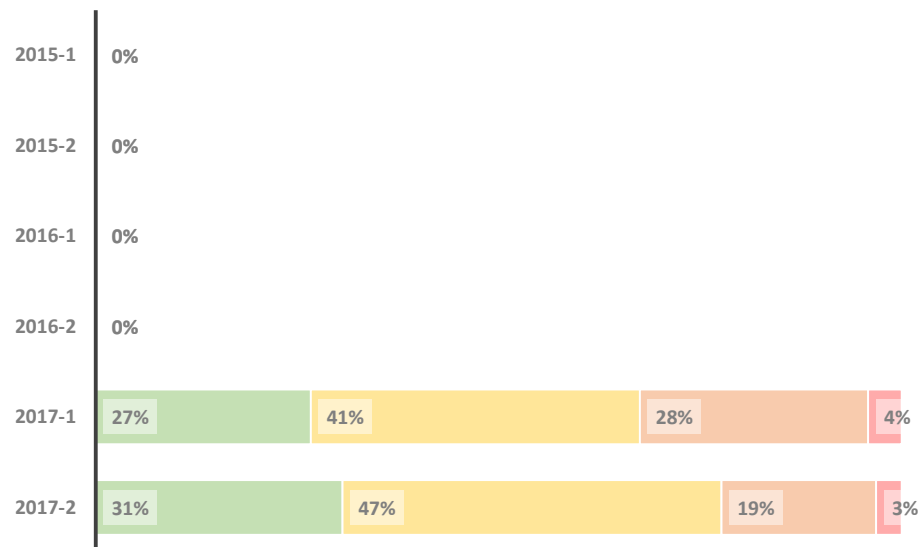
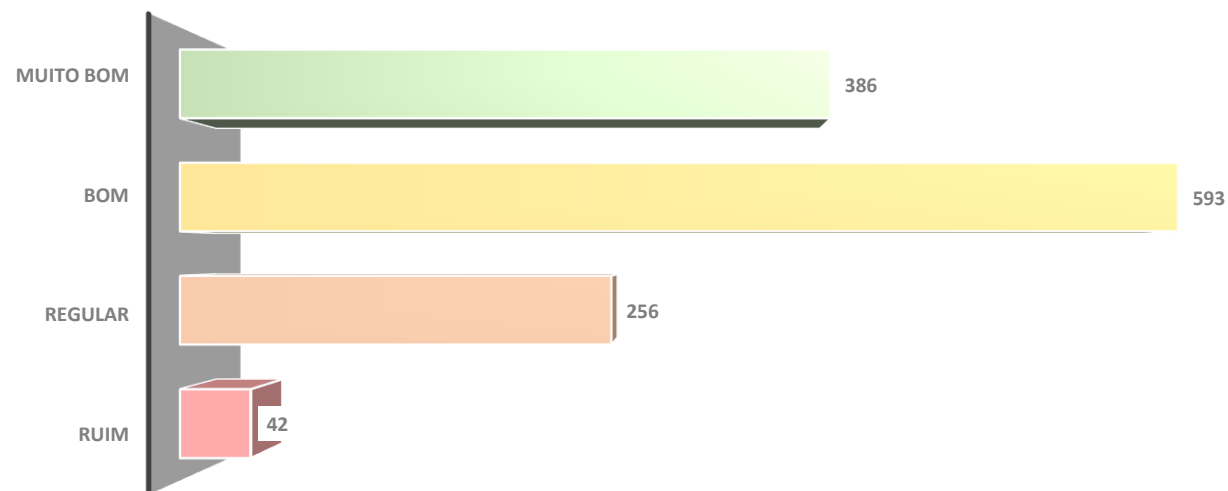
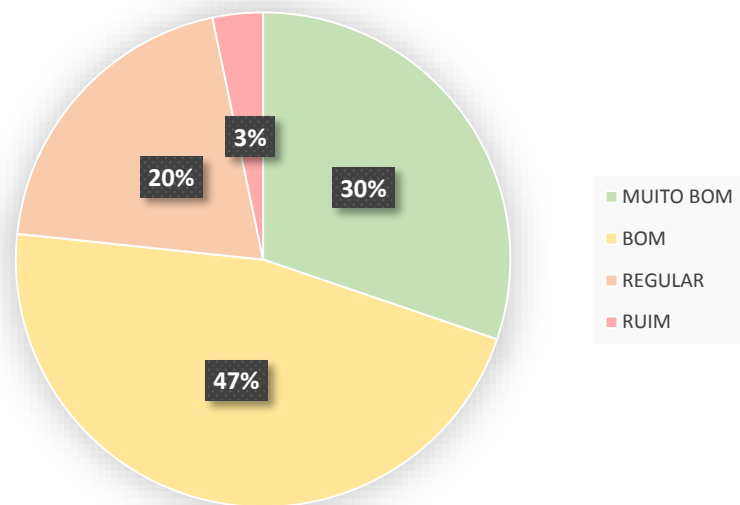


Você utiliza o recurso de WIFI frequentemente?



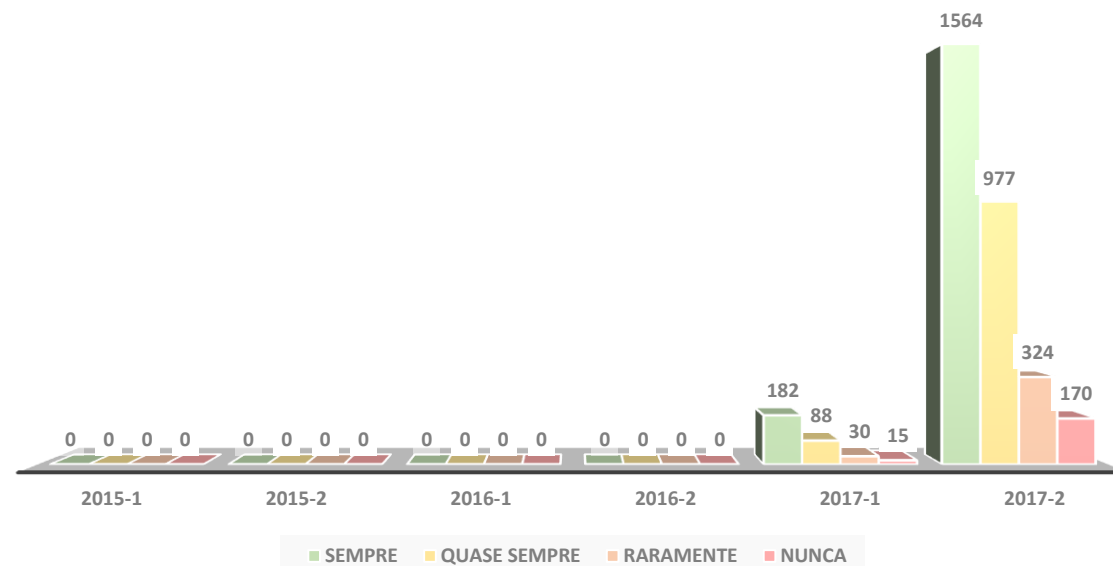
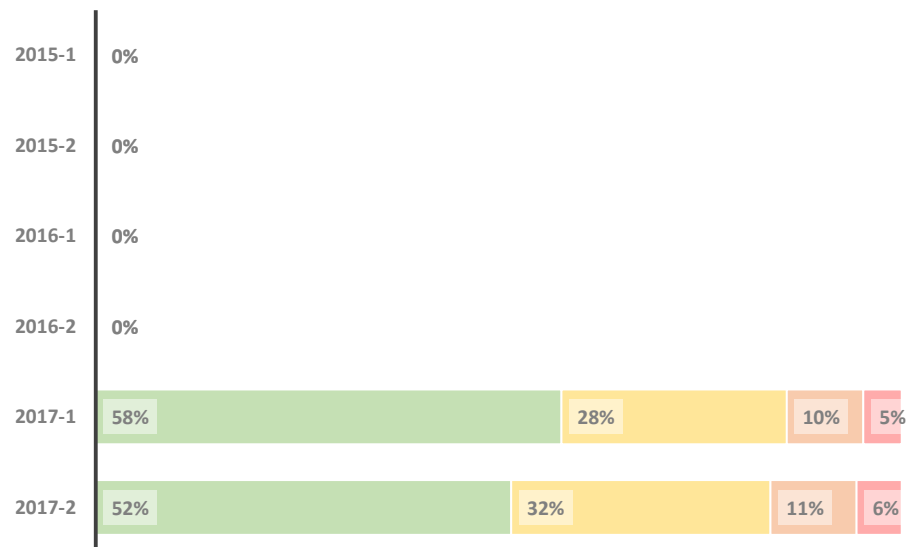
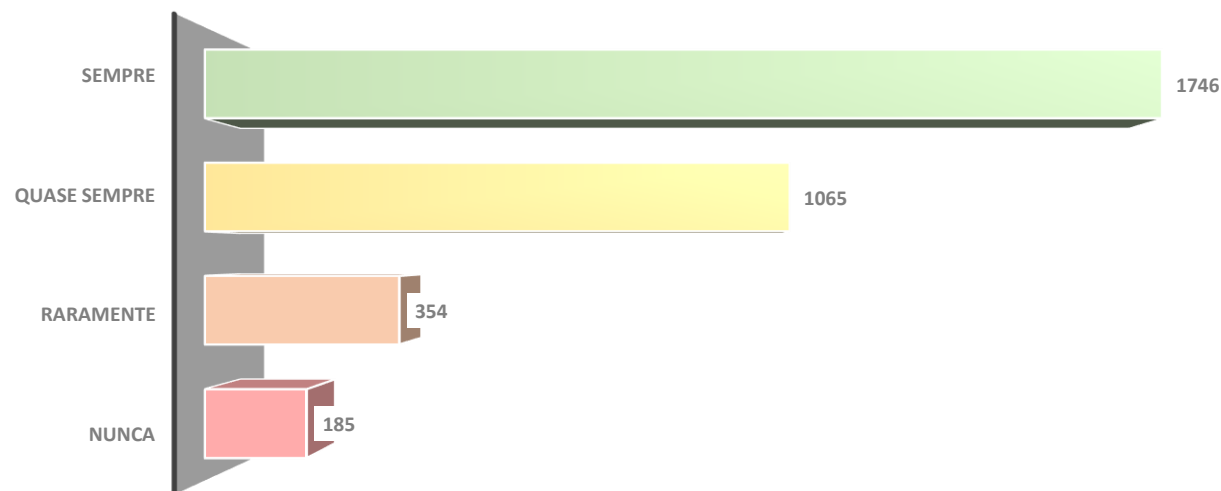
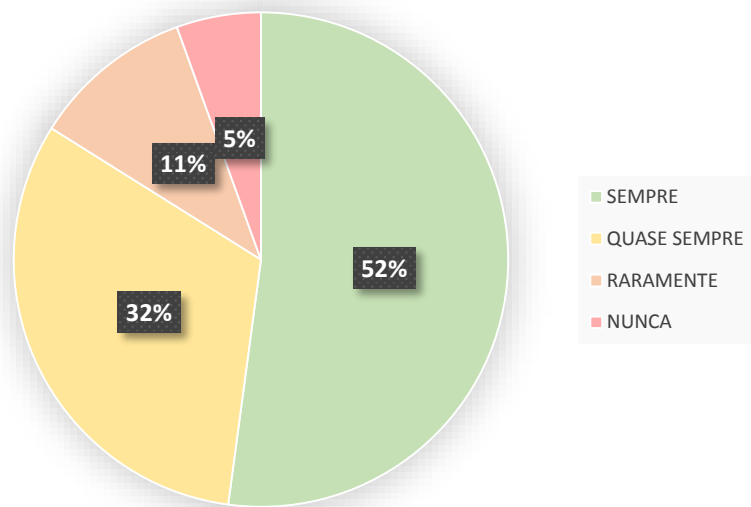


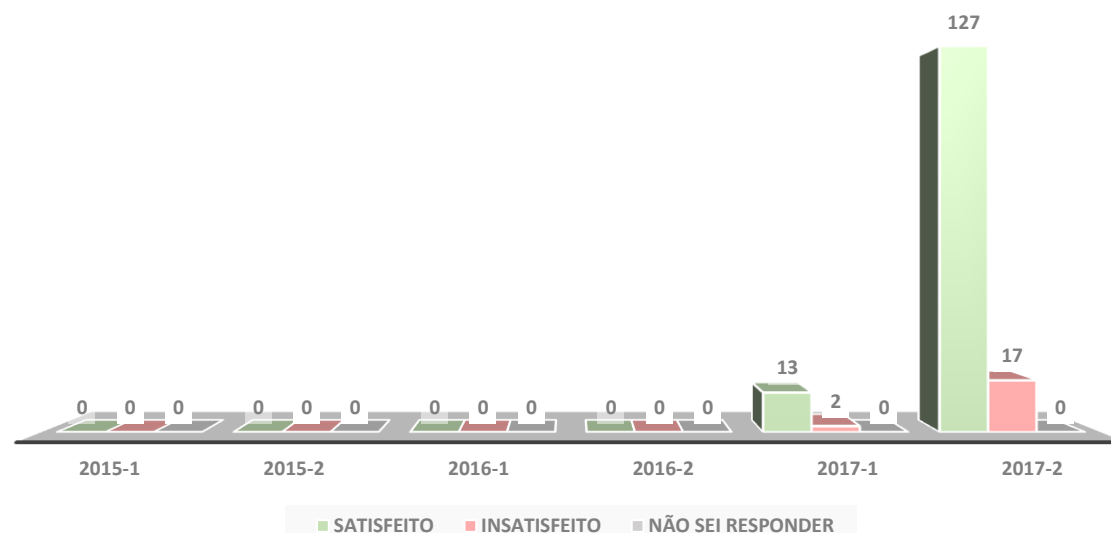
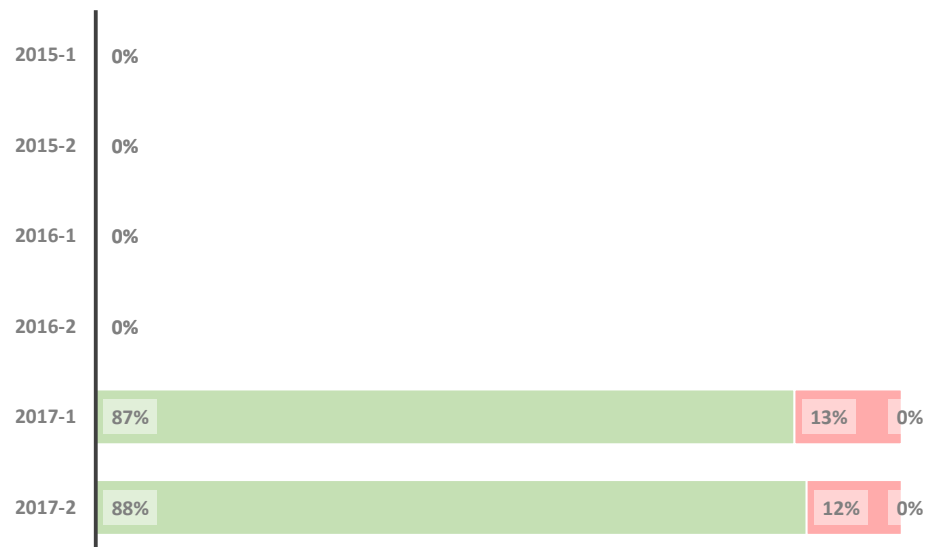
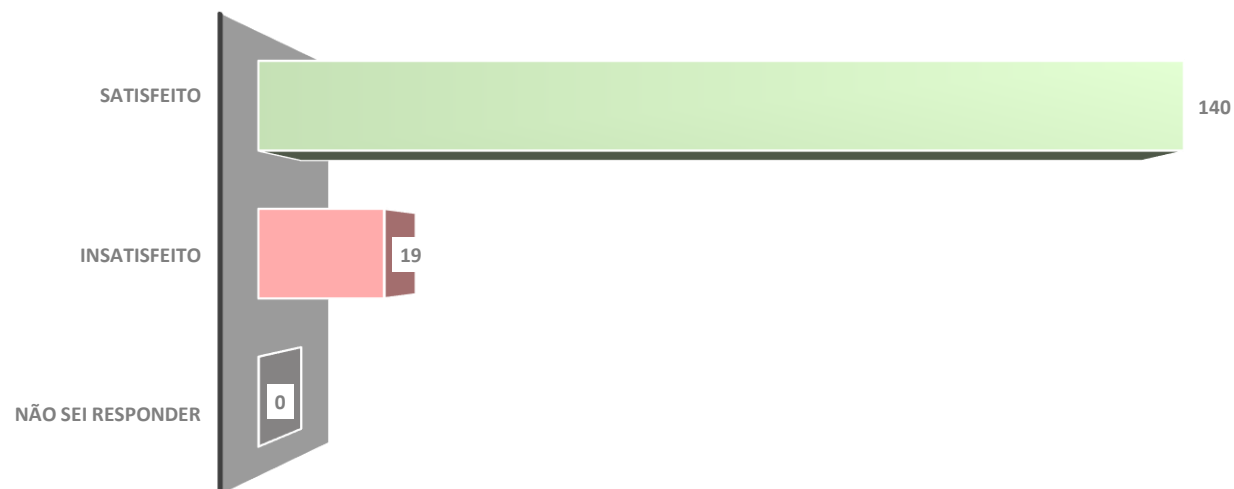
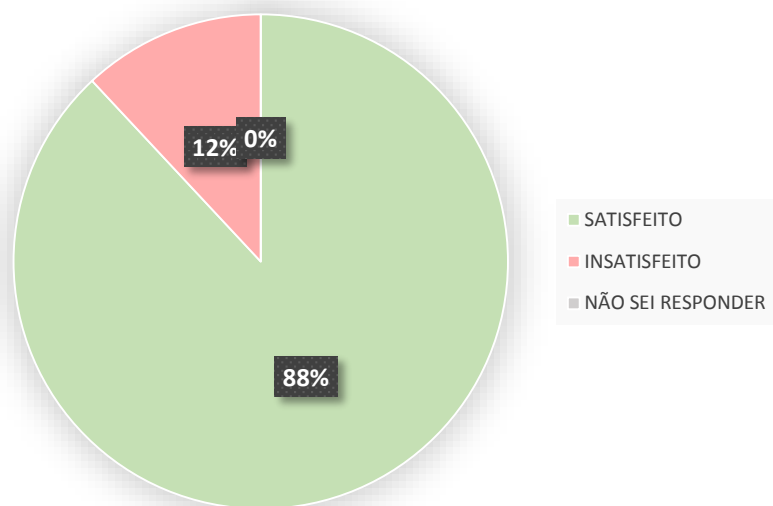
QUESTÕES OBJETIVAS - Qualitativas





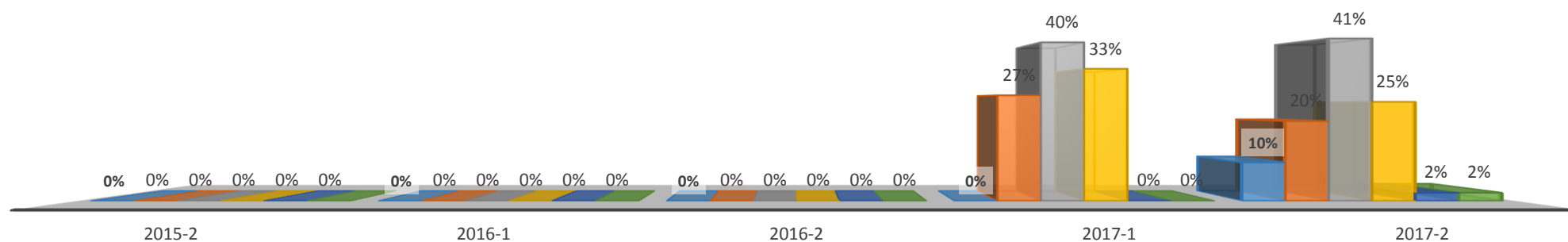
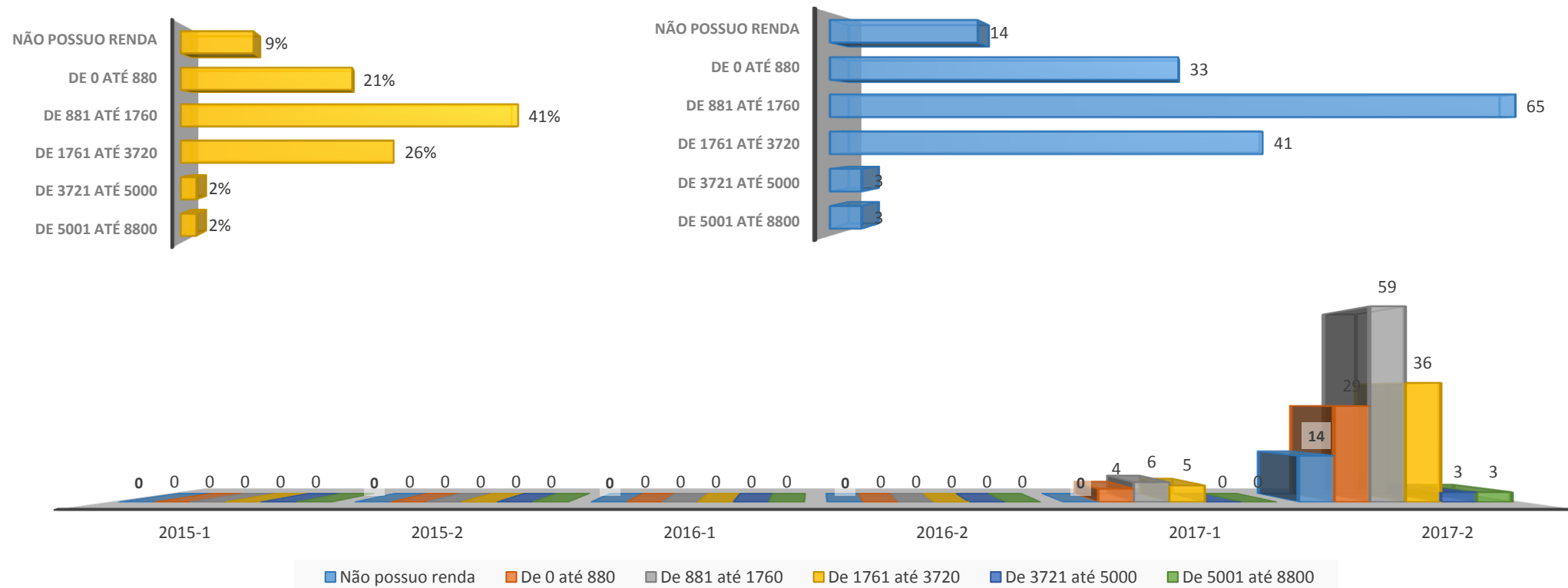
QUESTÕES OBJETIVAS - Periodicidade



**O CURSO - Em relação ao seu curso, você se considera:**

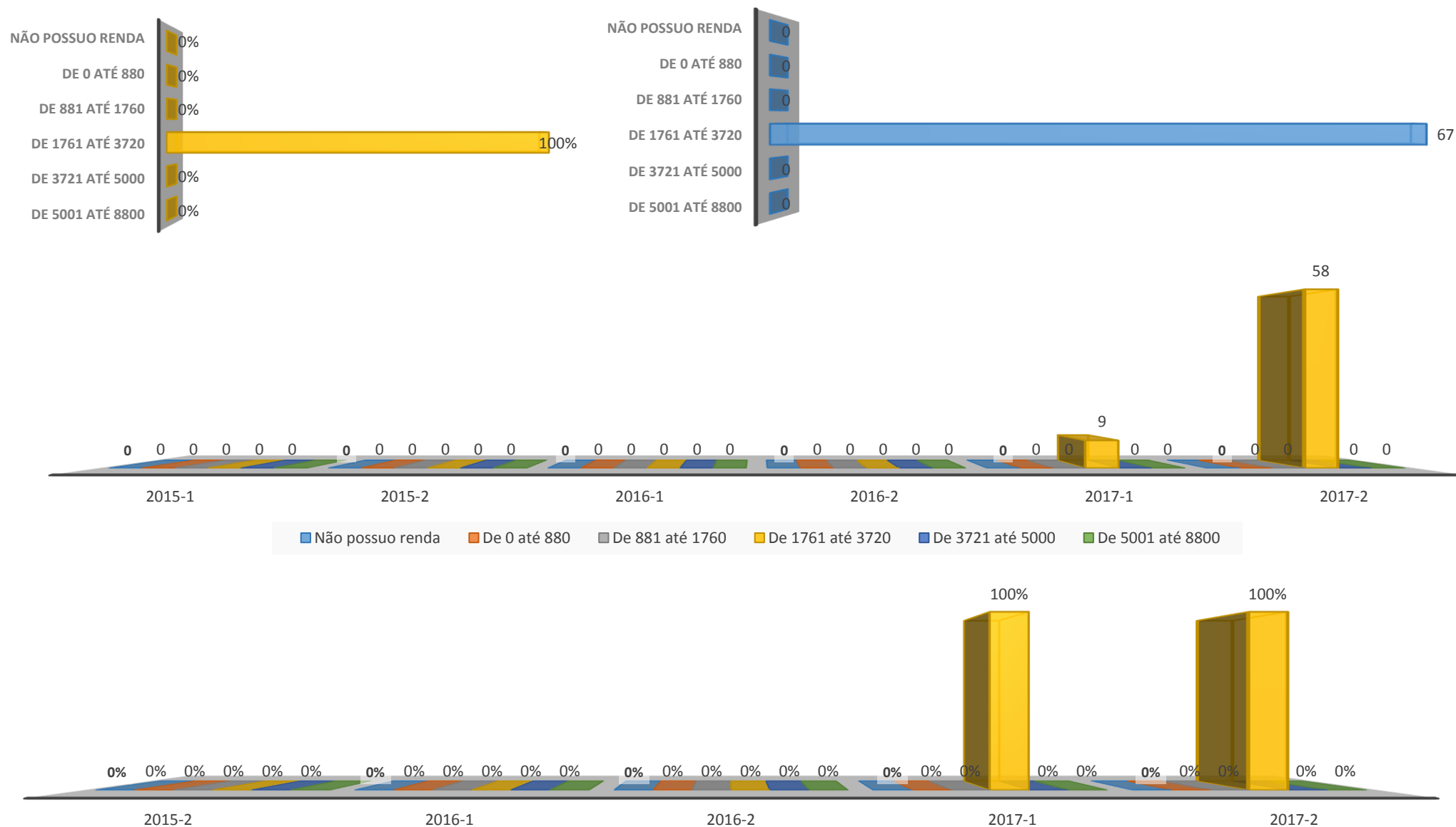


Qual a sua renda mensal atual?



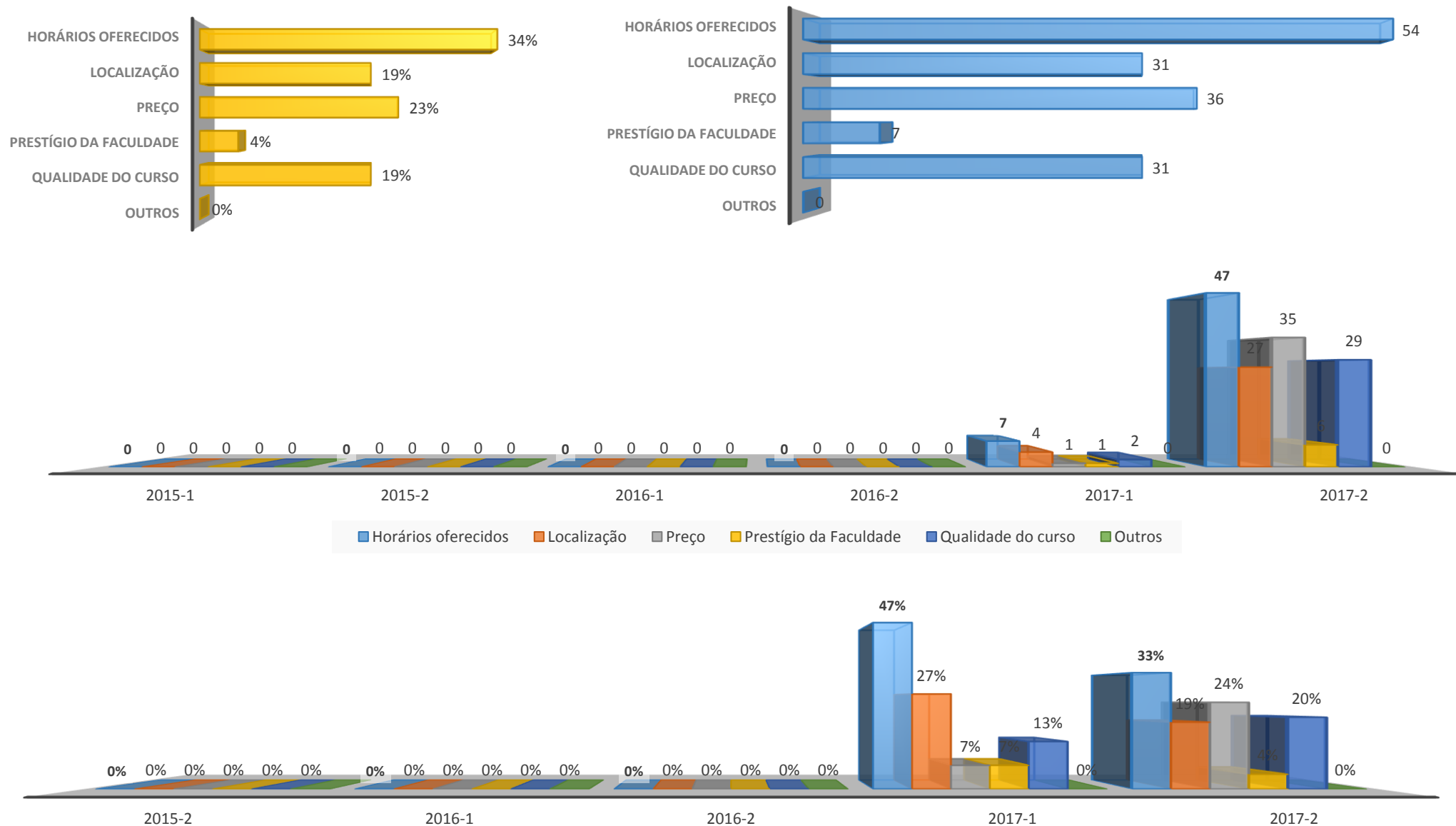


Qual a renda mensal da sua família?



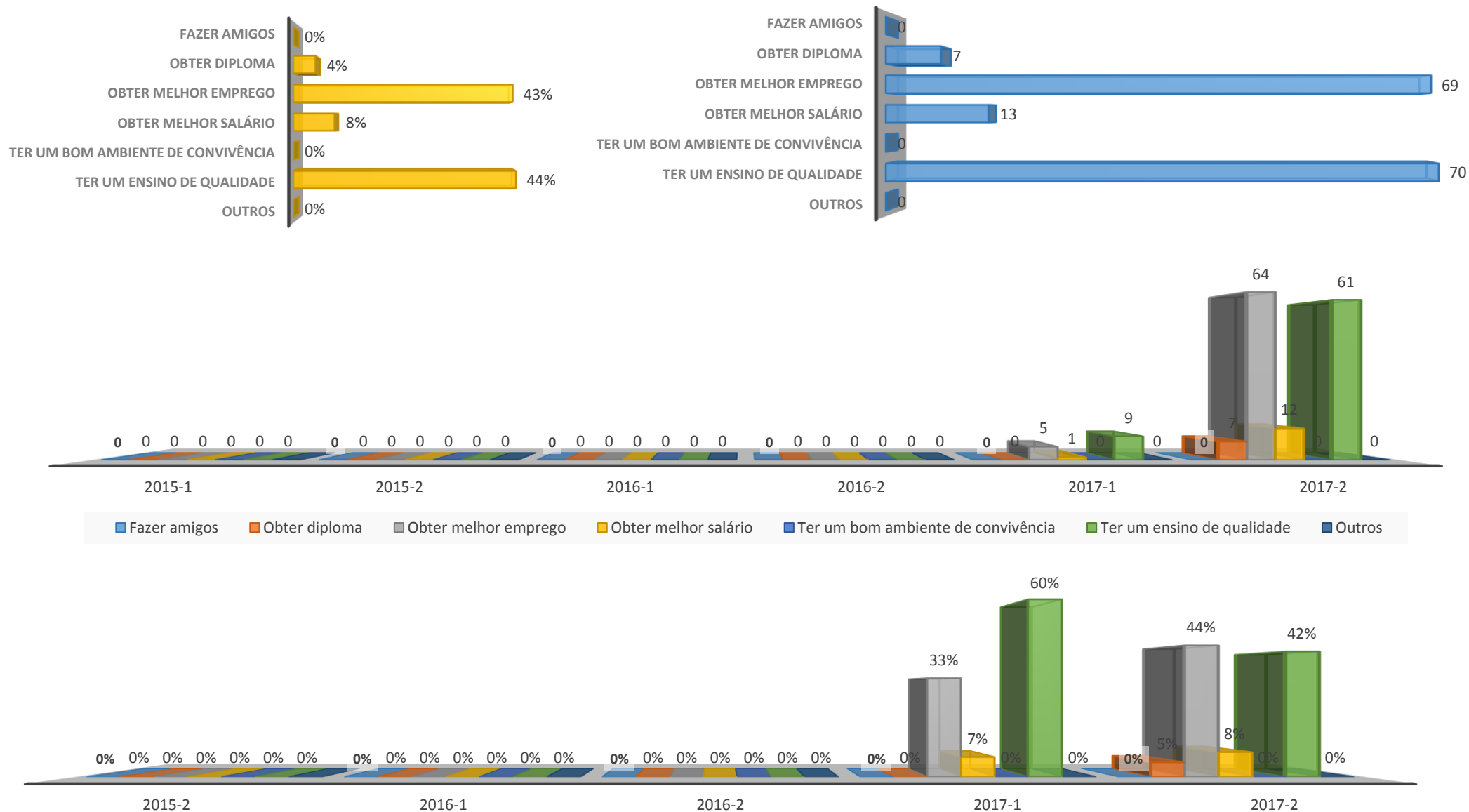


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



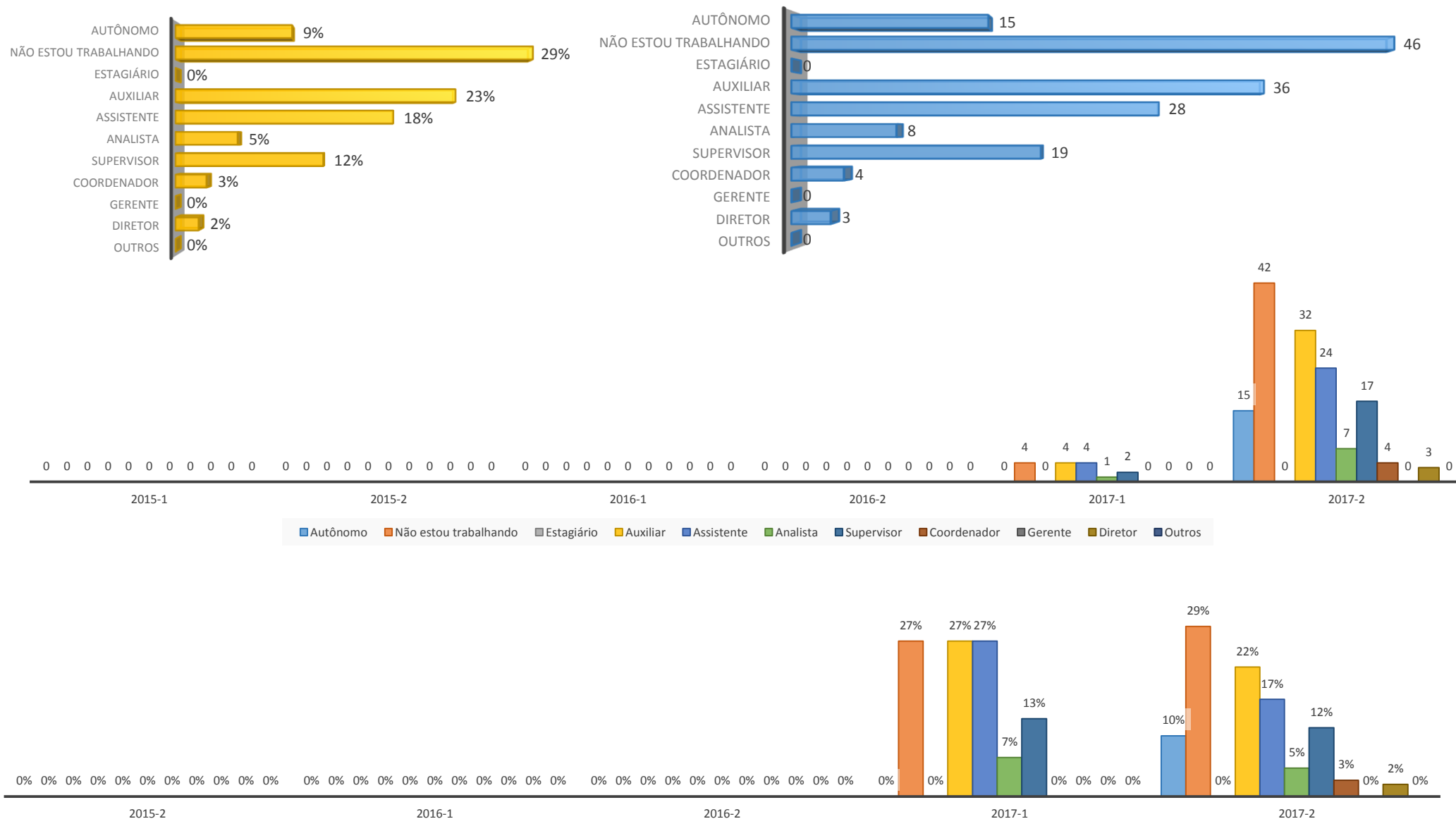


O que é mais importante para você ao cursar uma faculdade?



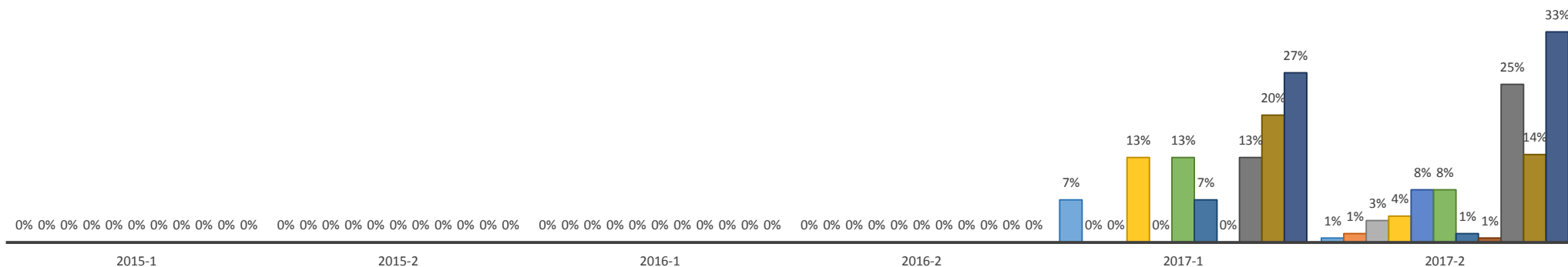
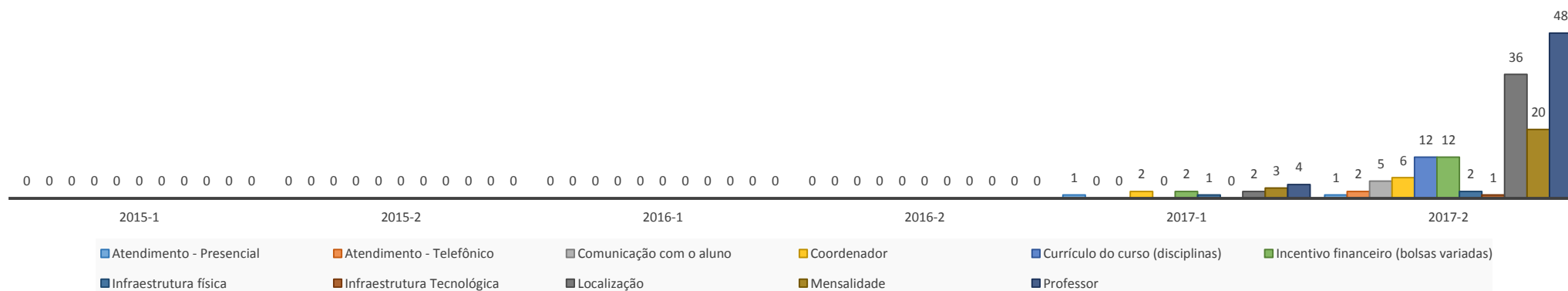
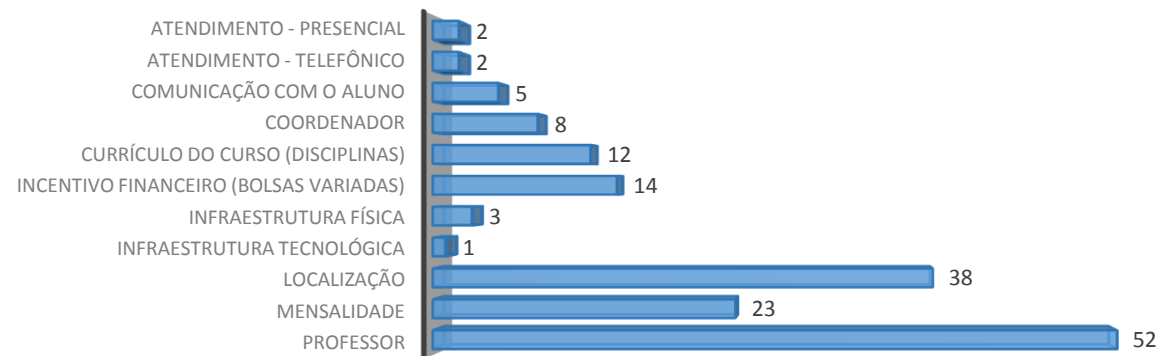
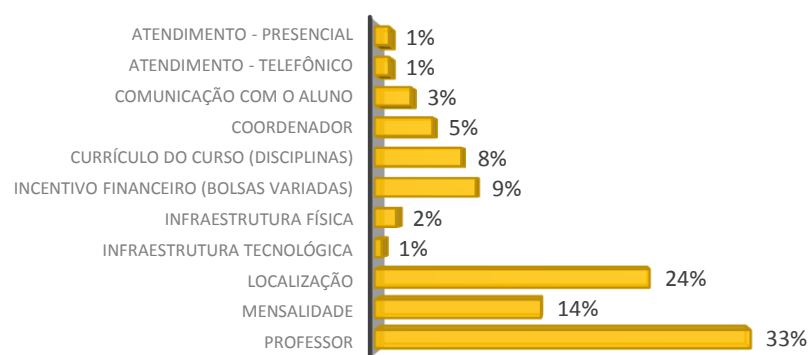


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

