



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	140 46%	134 44%	25 8%	3 1%	302
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	123 41%	151 50%	25 8%	3 1%	302
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	81 27%	161 53%	47 16%	14 5%	303
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	78 26%	159 52%	60 20%	6 2%	303
SALAS DE AULA : limpeza e ventilação.	138 50%	105 38%	33 12%	1 0%	277
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	103 37%	128 46%	42 15%	4 1%	277
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	84 28%	140 46%	62 21%	16 5%	302
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	54 18%	149 49%	71 24%	28 9%	302

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	67 24%	130 47%	62 22%	18 6%	277
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	125 53%	100 42%	10 4%	1 0%	236
O COORDENADOR: é acessível ao aluno?	116 42%	122 44%	30 11%	9 3%	277
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	119 39%	138 46%	34 11%	12 4%	303
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	85 36%	120 51%	30 13%	2 1%	237
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	220 73%	71 24%	11 4%	- 0%	302
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	174 63%	89 32%	11 4%	3 1%	277
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	190 63%	105 35%	6 2%	1 0%	302
OS PROFESSORES: fazem chamada?	241 87%	33 12%	3 1%	- 0%	277
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	147 53%	115 42%	14 5%	1 0%	277
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	162 58%	100 36%	14 5%	1 0%	277
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	121 44%	112 41%	34 12%	6 2%	273
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	123 44%	108 39%	39 14%	7 3%	277
Você acessa o aluno online frequentemente?	108 46%	108 46%	20 8%	- 0%	236
Você acessa o Office365 (email) frequentemente?	43 18%	62 26%	58 24%	74 31%	237
Você acessa o portal frequentemente?	95 40%	118 50%	22 9%	1 0%	236
Você se sente apto para utilizar os recursos de TI?	102 43%	107 45%	24 10%	4 2%	237
Você utiliza o Moodlerooms (AVA) frequentemente?	84 36%	122 52%	24 10%	6 3%	236
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	41 17%	85 36%	72 31%	38 16%	236
Você utiliza o recurso de internet frequente?	97 41%	73 31%	56 24%	10 4%	236
Você utiliza o recurso de WIFI frequentemente?	62 26%	42 18%	64 27%	68 29%	236

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	801 34%	1.127 48%	365 15%	75 3%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	2.522 46%	2.060 38%	638 12%	262 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	164	59%
Localização	25	9%
Preço	44	16%
Prestígio da Faculdade	9	3%
Qualidade do curso	31	11%
Outros	4	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	13	5%
Obter melhor emprego	91	33%
Obter melhor salário	21	8%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	151	55%
Outros	1	0%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	24	9%
Não estou trabalhando	52	19%
Estagiário	44	16%
Auxiliar	59	21%
Assistente	62	22%
Analista	15	5%
Supervisor	6	2%
Coordenador	3	1%
Gerente	6	2%
Diretor	1	0%
Outros	6	2%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	279	92%
INSATISFEITO	21	7%
NÃO SEI RESPONDER	2	1%

Qual a sua renda mensal atual?

Não possuo renda	20	7%
De 0 até 880	67	24%
De 881 até 1760	117	42%
De 1761 até 3720	47	17%
De 3721 até 5000	6	2%
De 5001 até 8800	5	2%

Qual a renda mensal da sua família?

Não possuo renda	2	2%
De 0 até 880	6	5%
De 881 até 1760	15	11%
De 1761 até 3720	110	83%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	6	2%
Atendimento - Telefônico	1	0%
Comunicação com o aluno	13	4%
Coordenador	5	2%
Currículo do curso (disciplinas)	24	8%
Incentivo financeiro (bolsas variadas)	20	7%
Infraestrutura física	23	8%
Infraestrutura Tecnológica	6	2%
Localização	66	22%
Mensalidade	27	9%
Professor	107	36%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	36	13%
Atendimento - Telefônico	32	11%
Comunicação com o aluno	50	18%
Coordenador	9	3%
Currículo do curso (disciplinas)	12	4%
Incentivo financeiro (bolsas variadas)	38	13%
Infraestrutura física	18	6%
Infraestrutura Tecnológica	19	7%
Localização	7	2%
Mensalidade	34	12%
Professor	27	10%

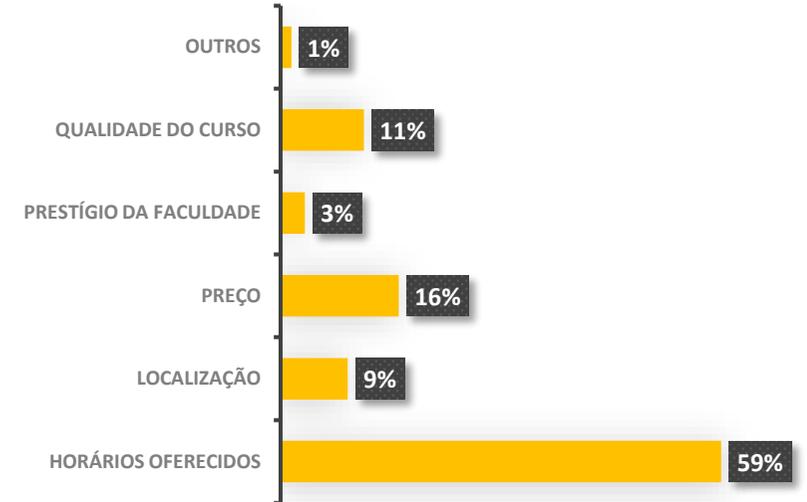
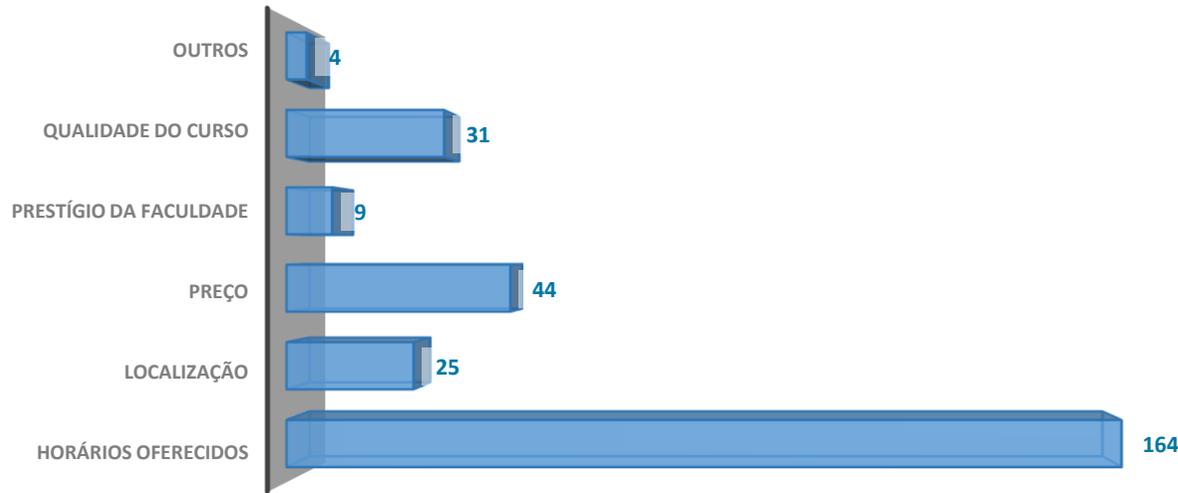
ÍNDICE DE ADEÇÃO:

302

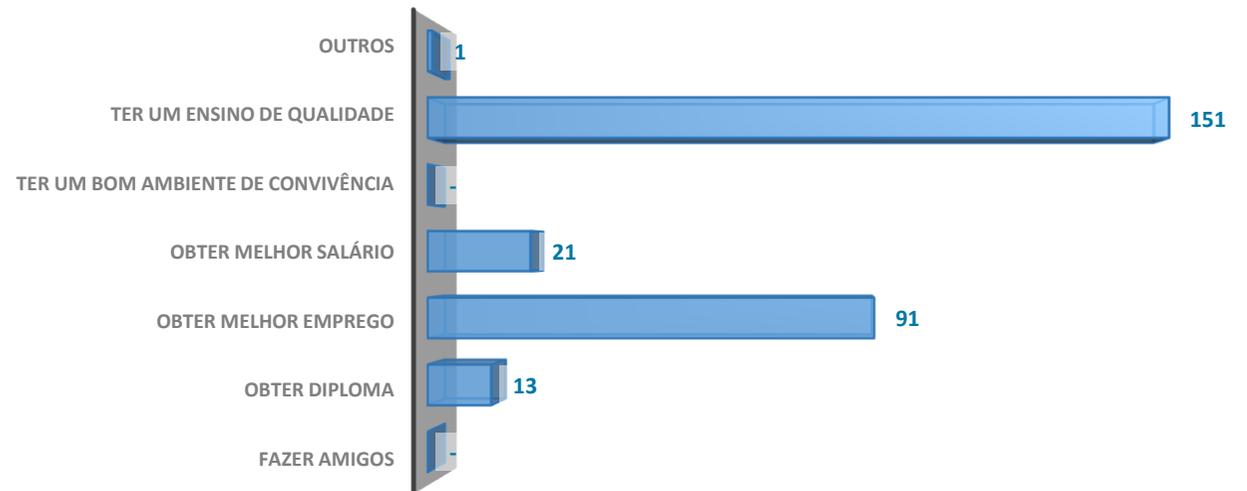
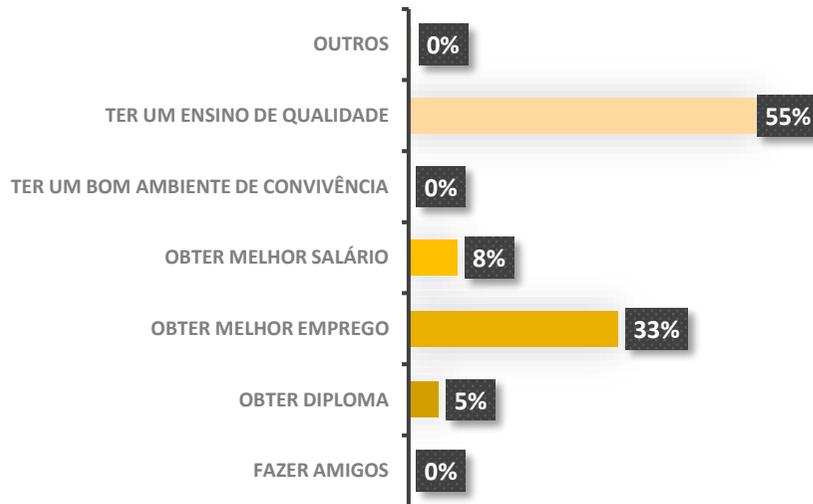
45,68%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

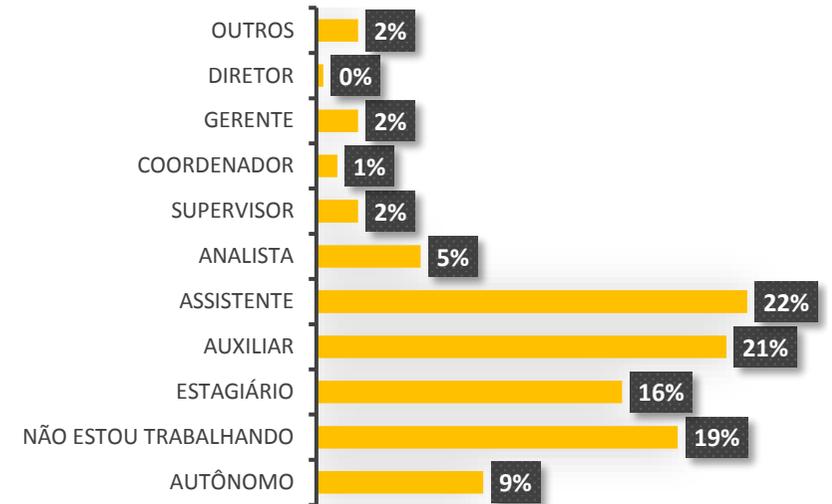
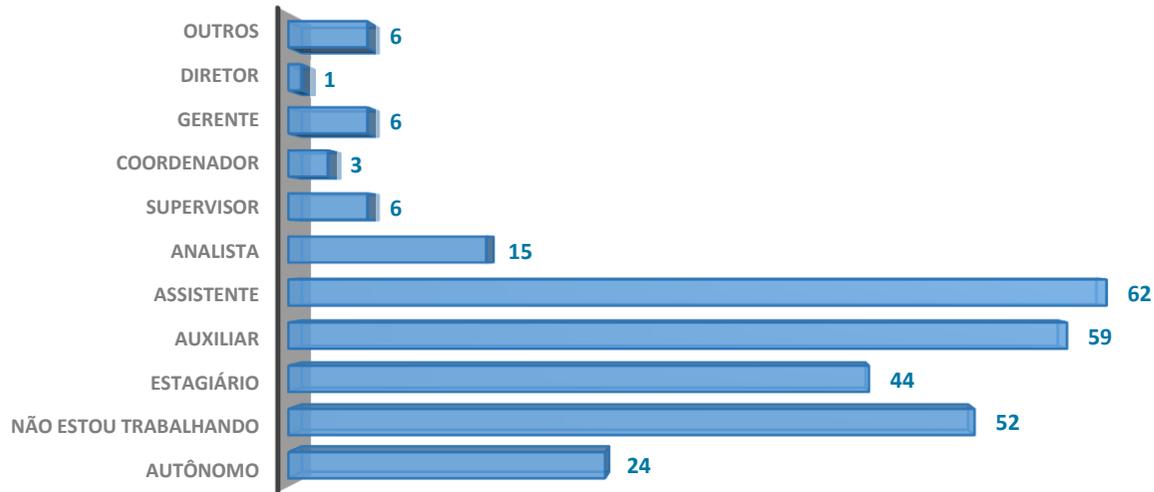


O que é mais importante para você ao cursar uma faculdade?

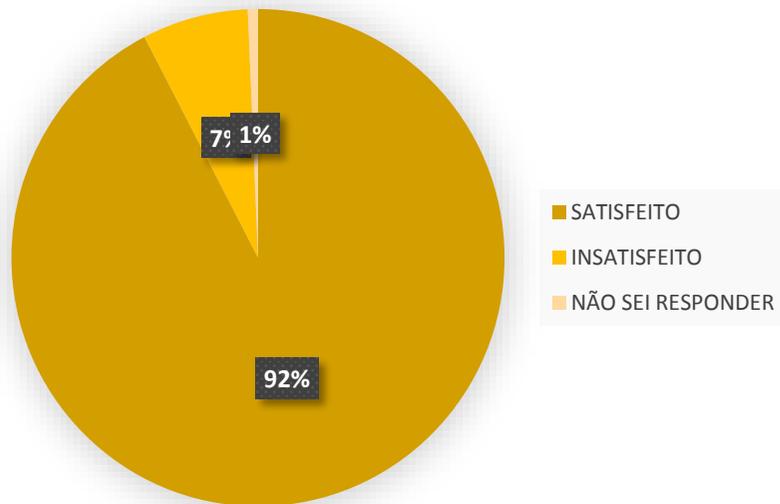




Qual o cargo que você ocupa na empresa em que trabalha?

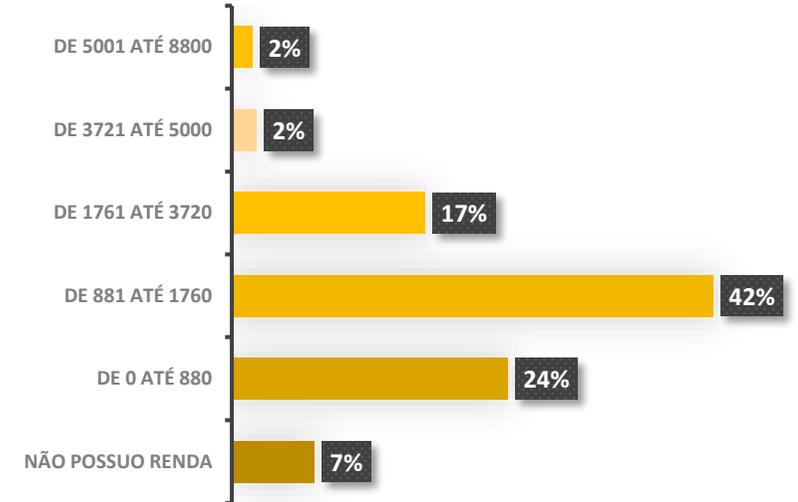
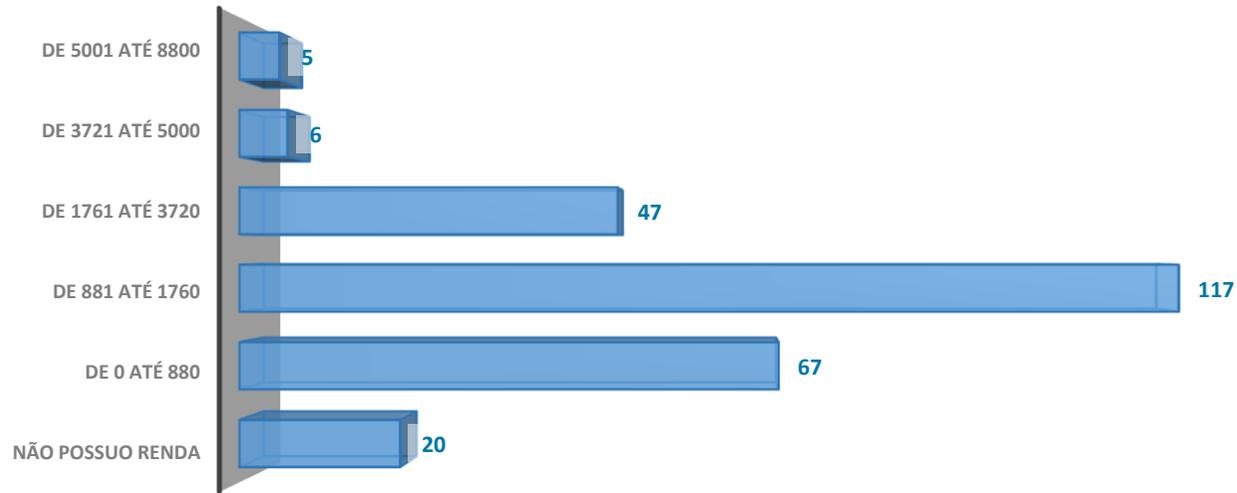


O CURSO - Em relação ao seu curso, você se considera:

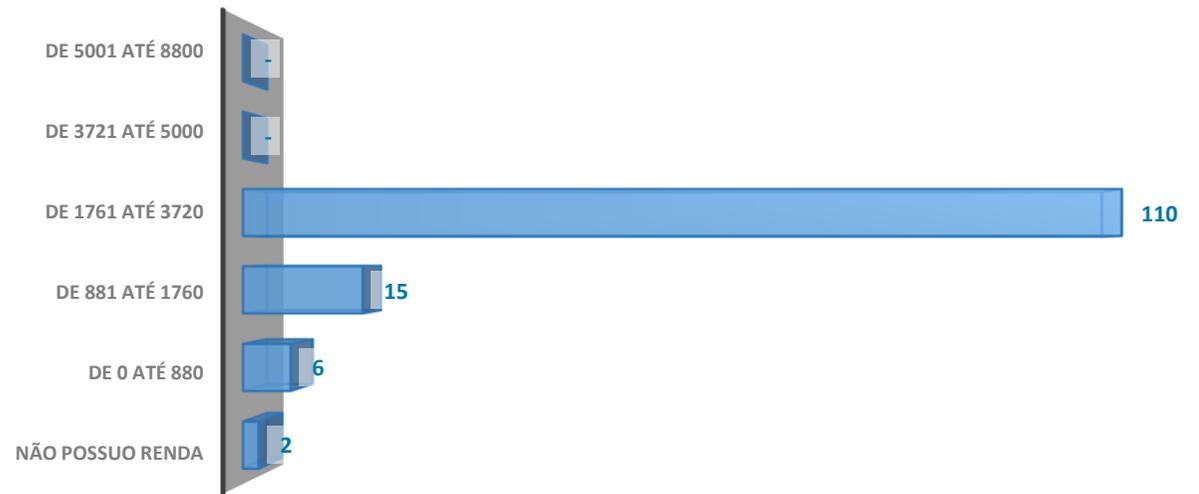
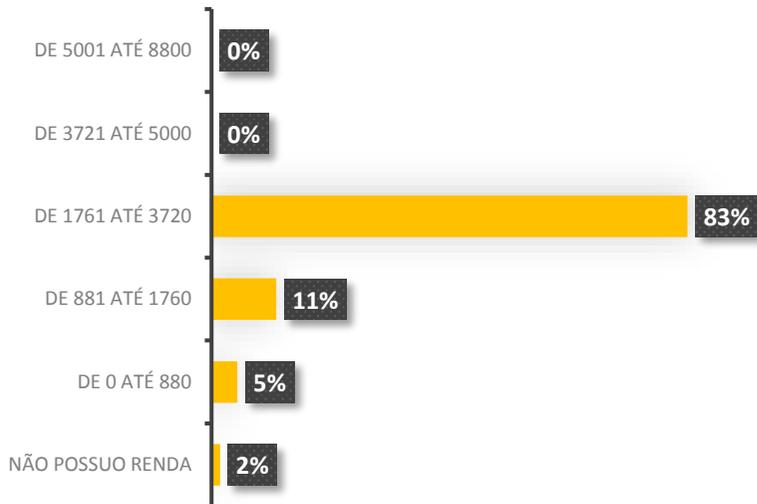




Qual a sua renda mensal atual?

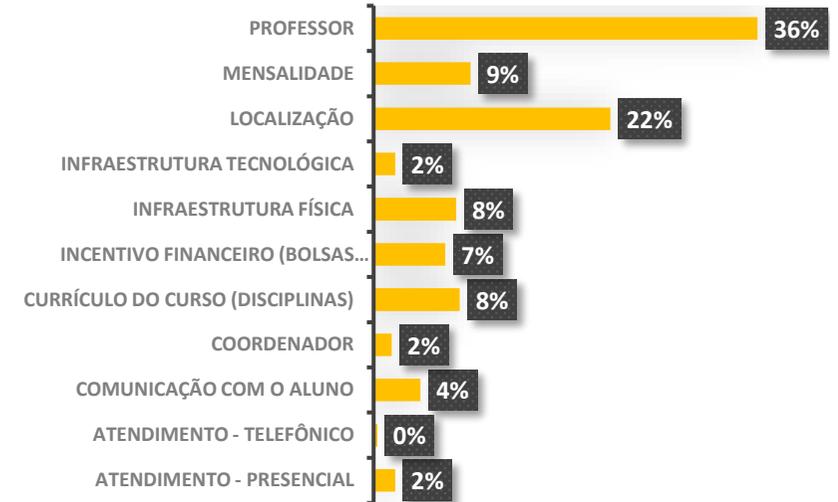
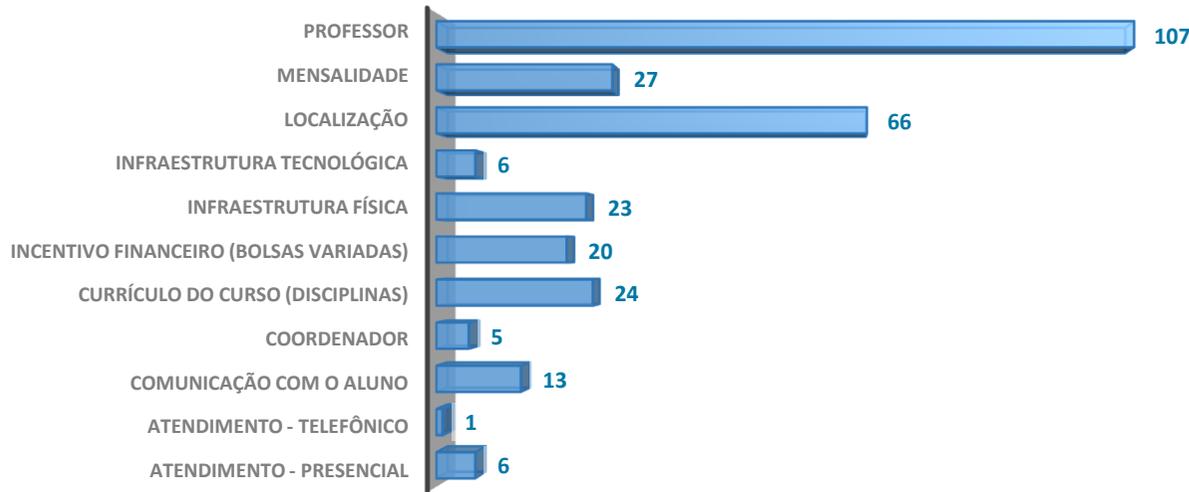


Qual a renda mensal da sua família?

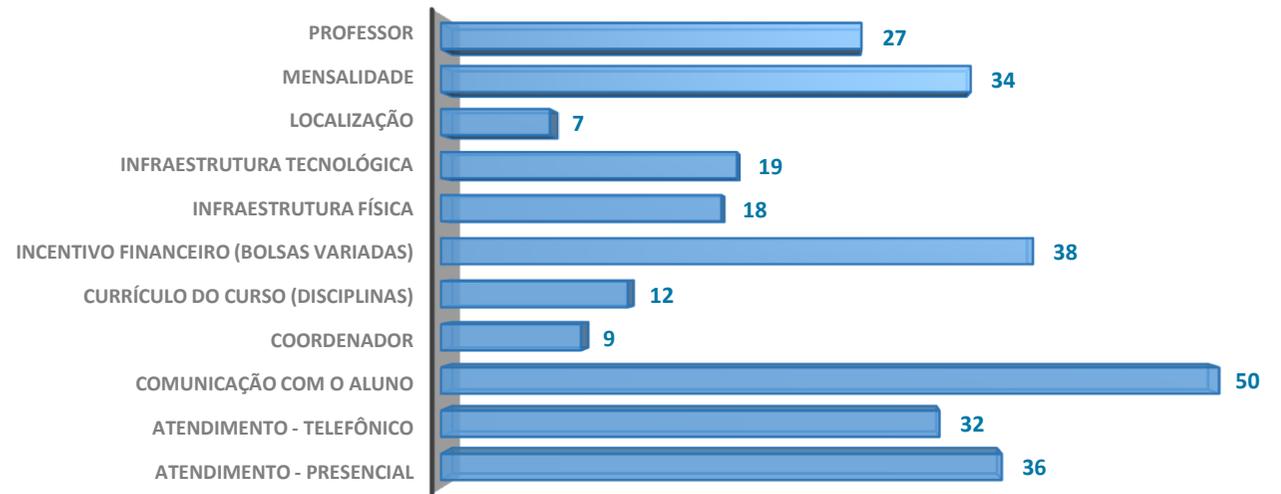
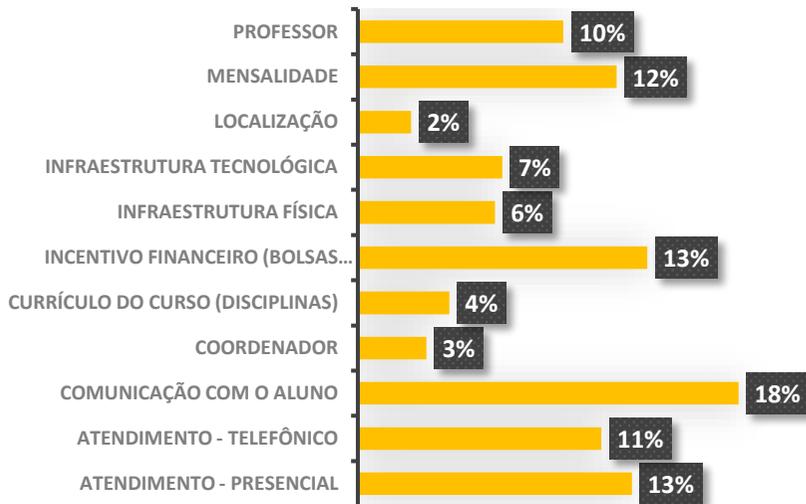




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

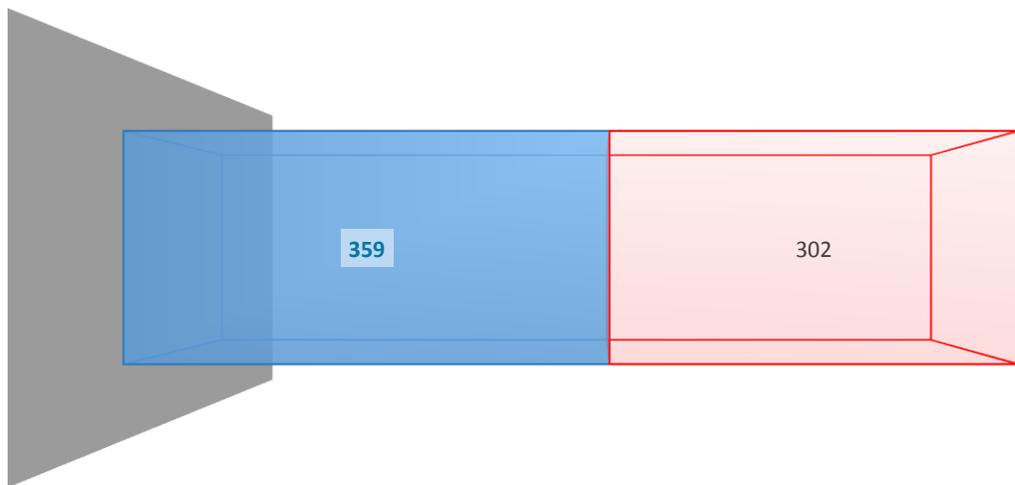


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

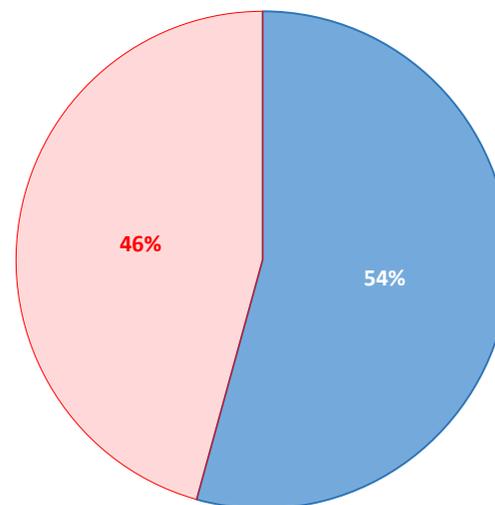




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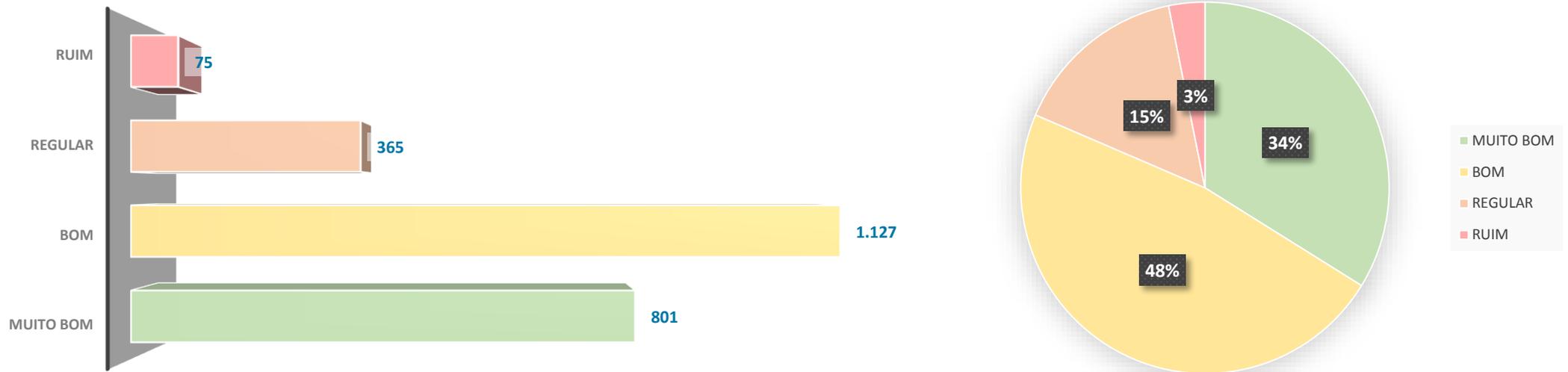


■ Não responderam
■ Responderam

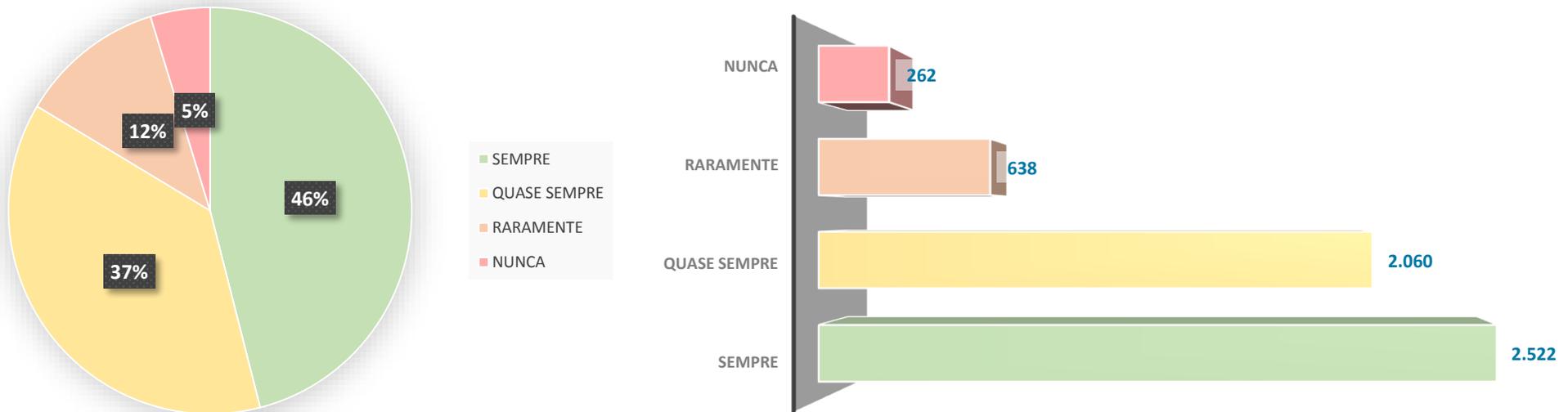




GERAL - Questões Objetivas Qualitativas

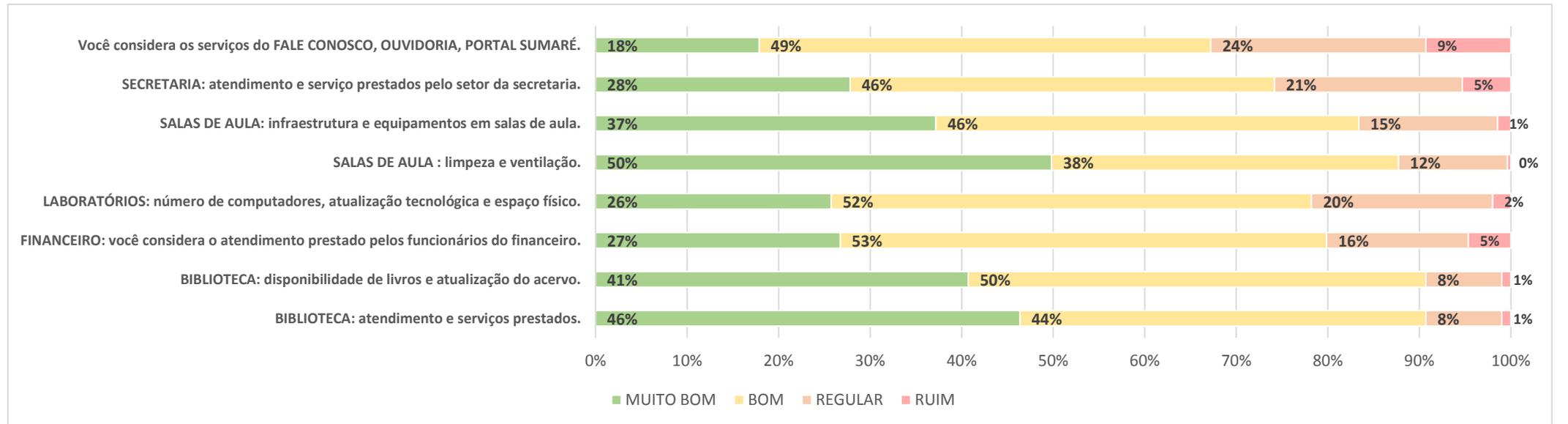
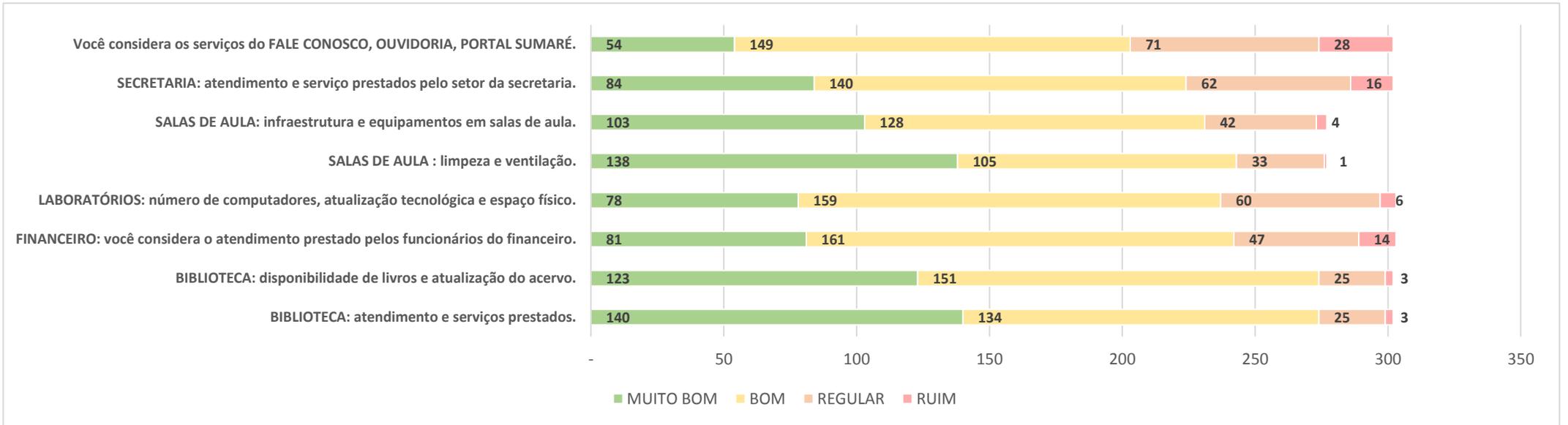


GERAL - Questões Objetivas Periodicidade



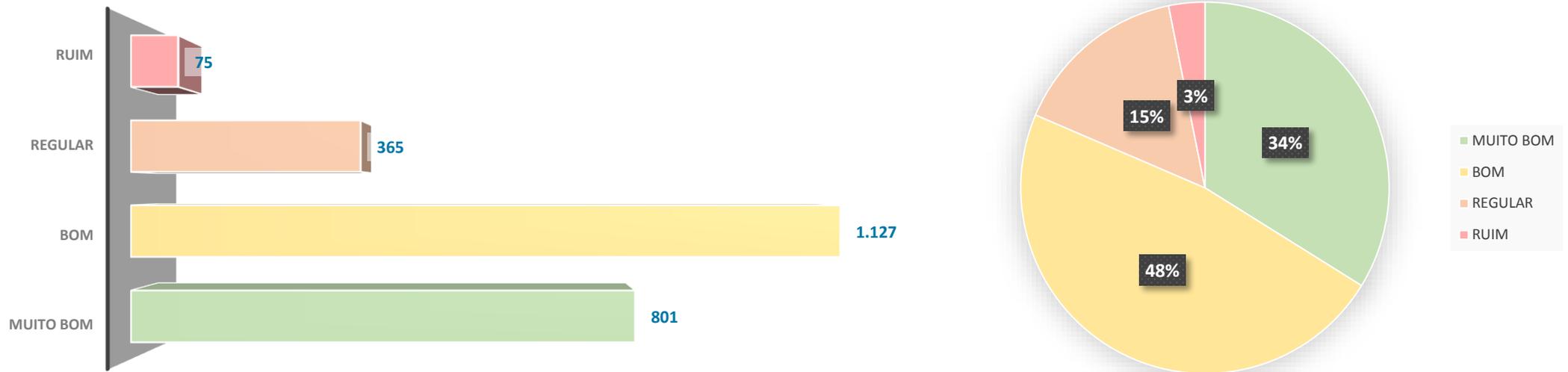


Questões Objetivas

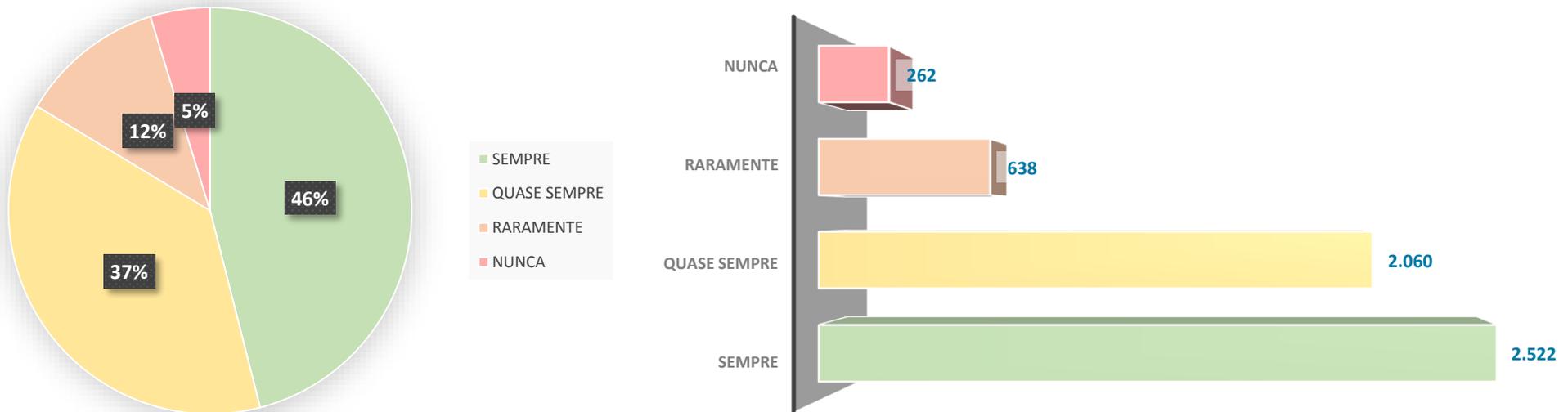




GERAL - Questões Objetivas Qualitativas

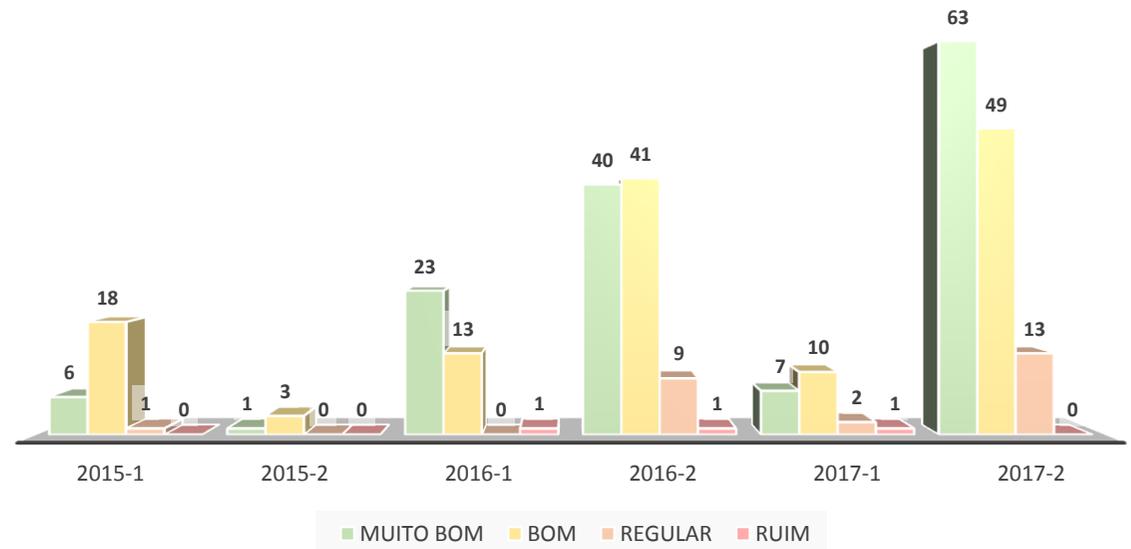
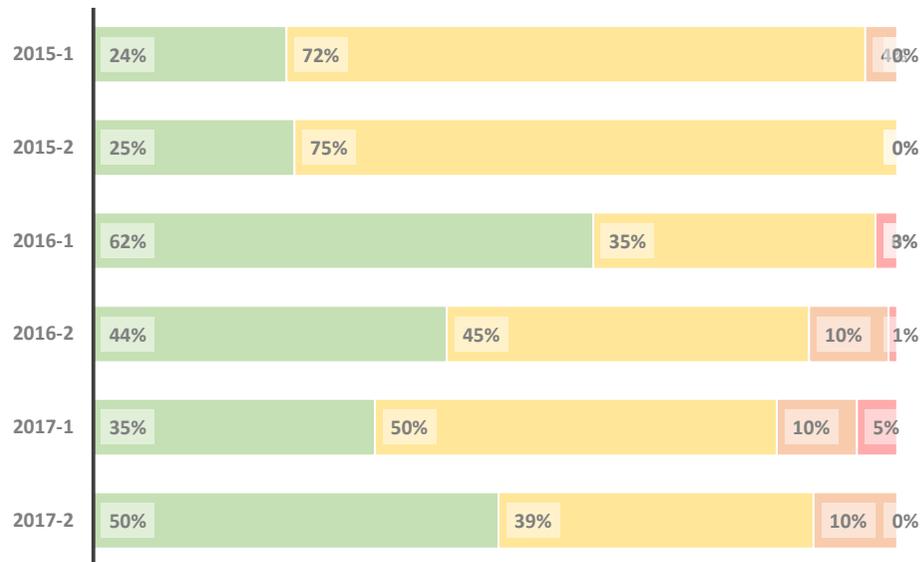
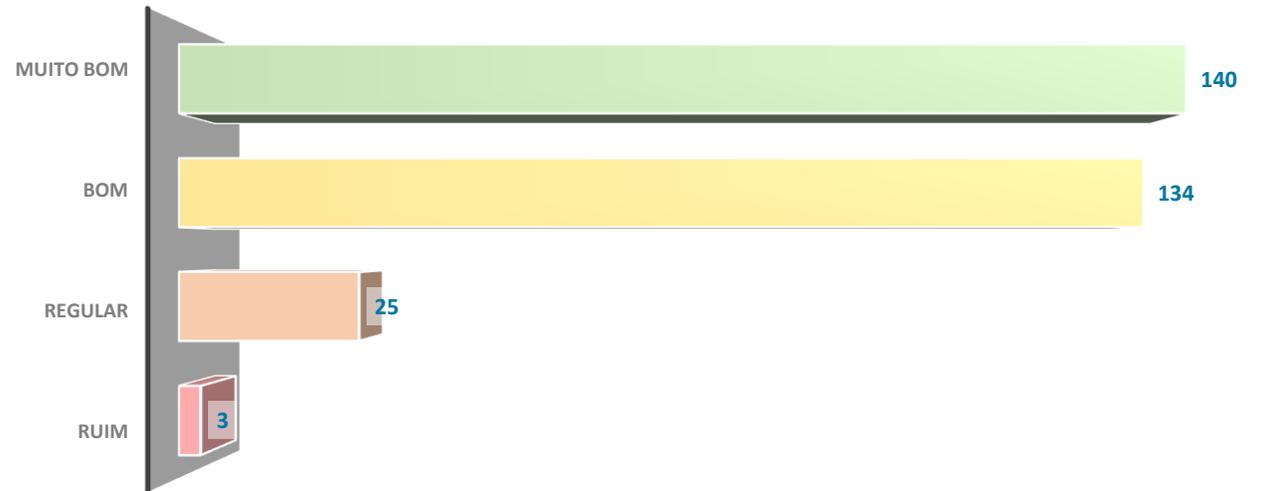
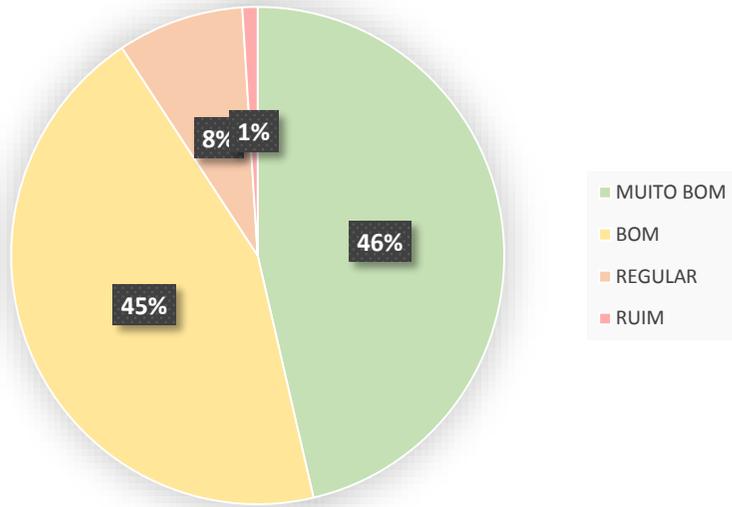


GERAL - Questões Objetivas Periodicidade



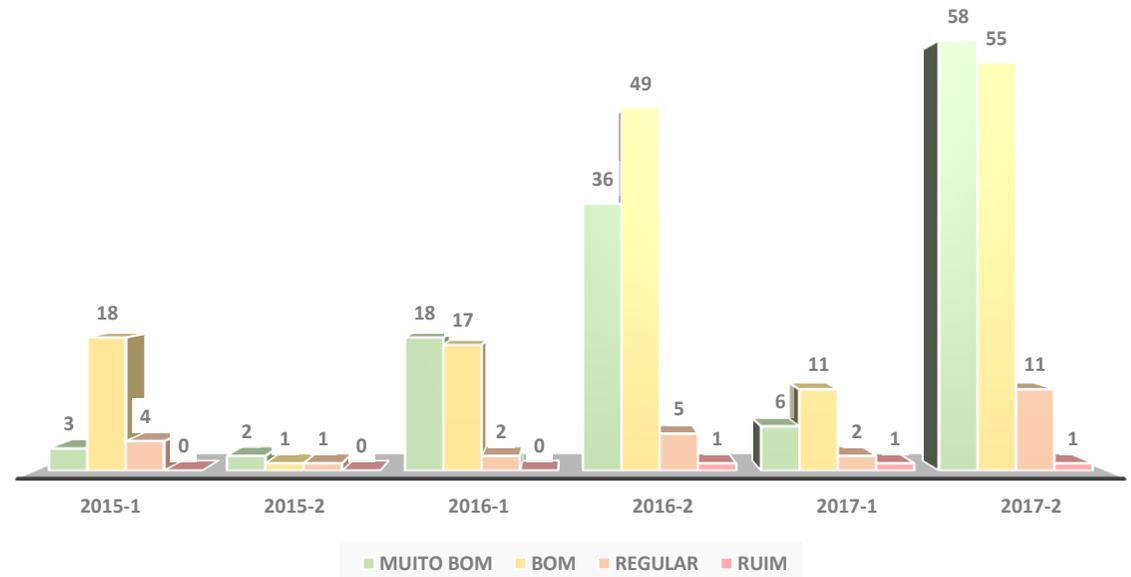
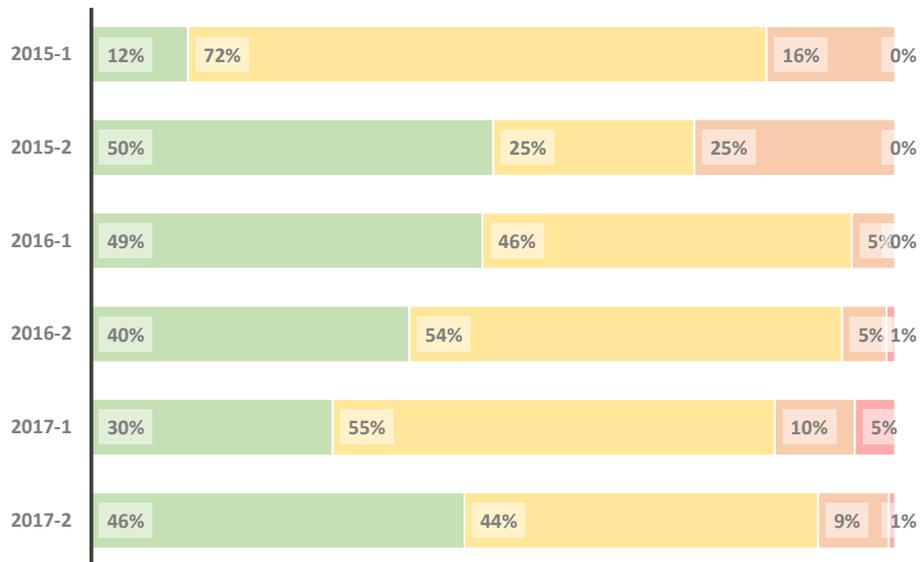
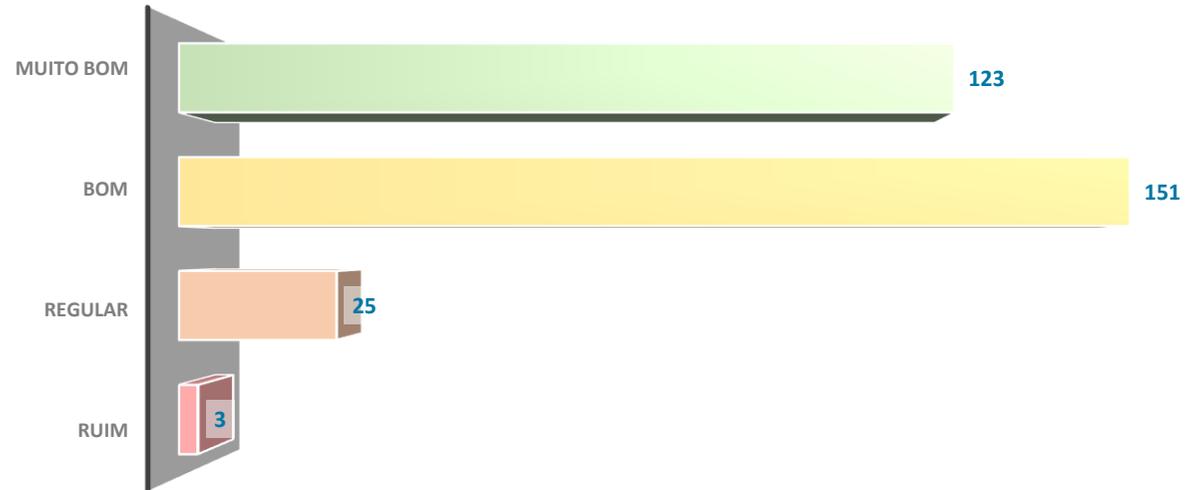
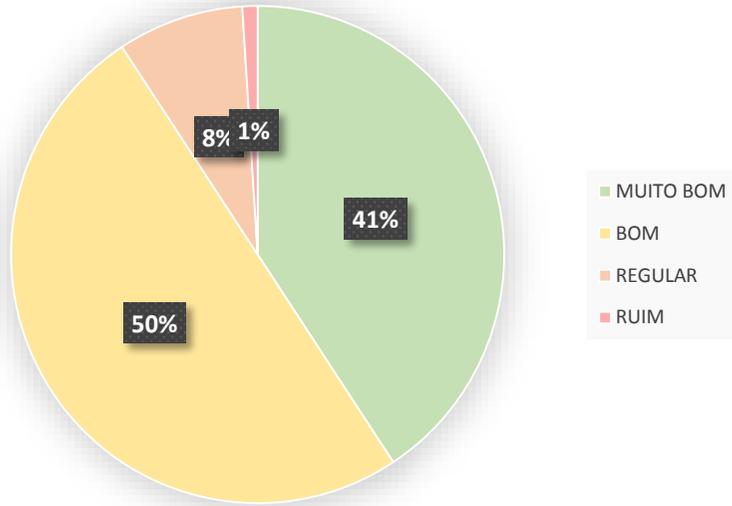


BIBLIOTECA: atendimento e serviços prestados.



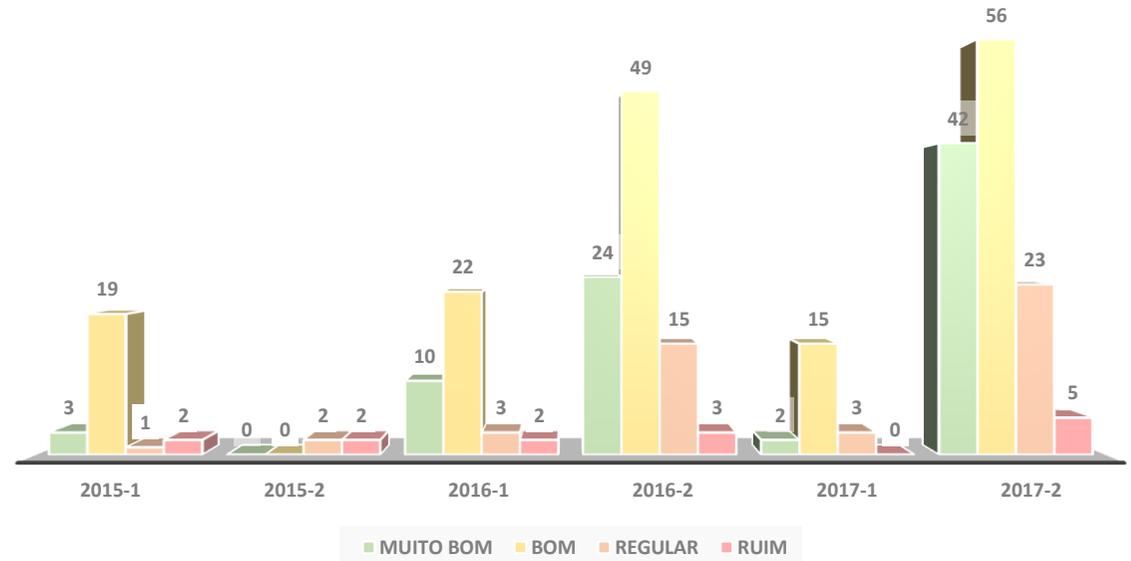
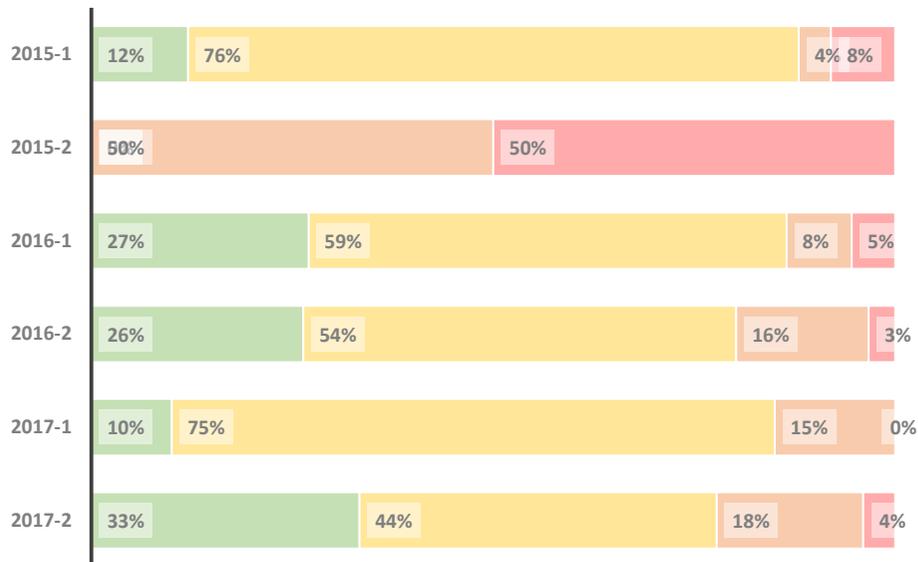
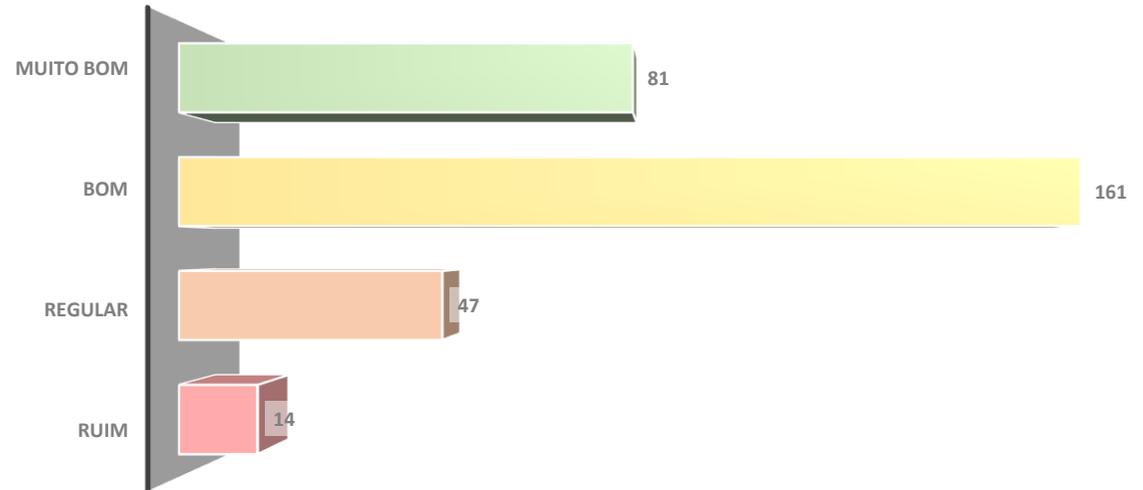
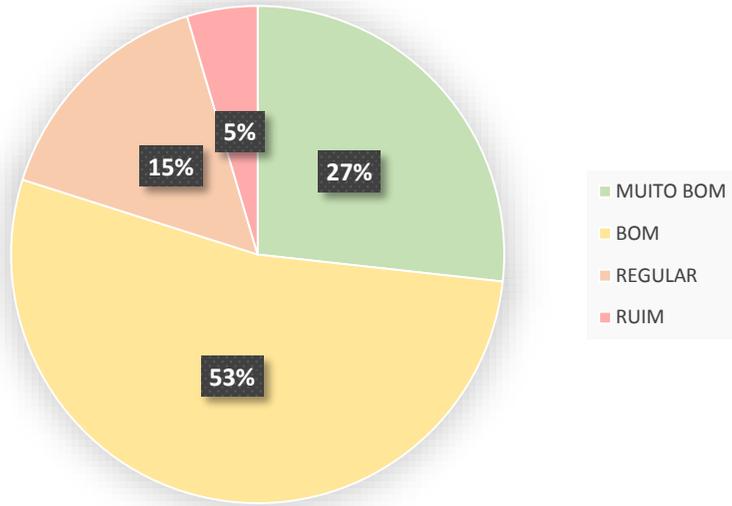


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



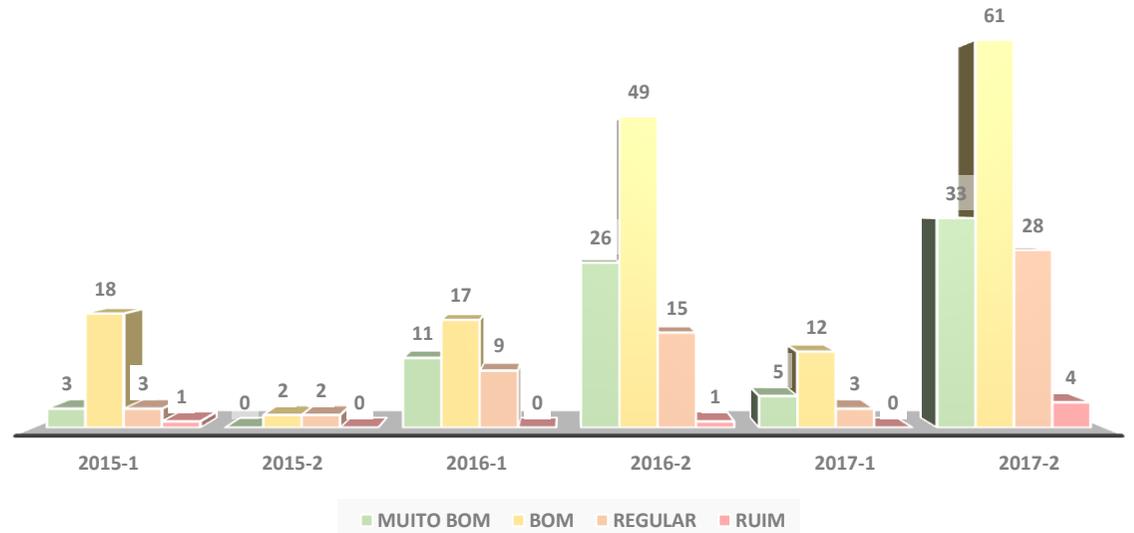
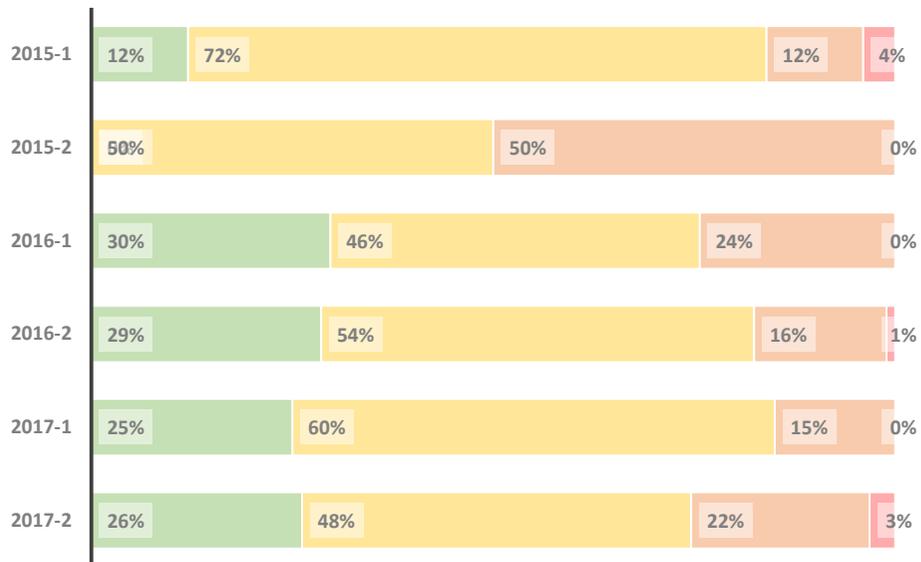
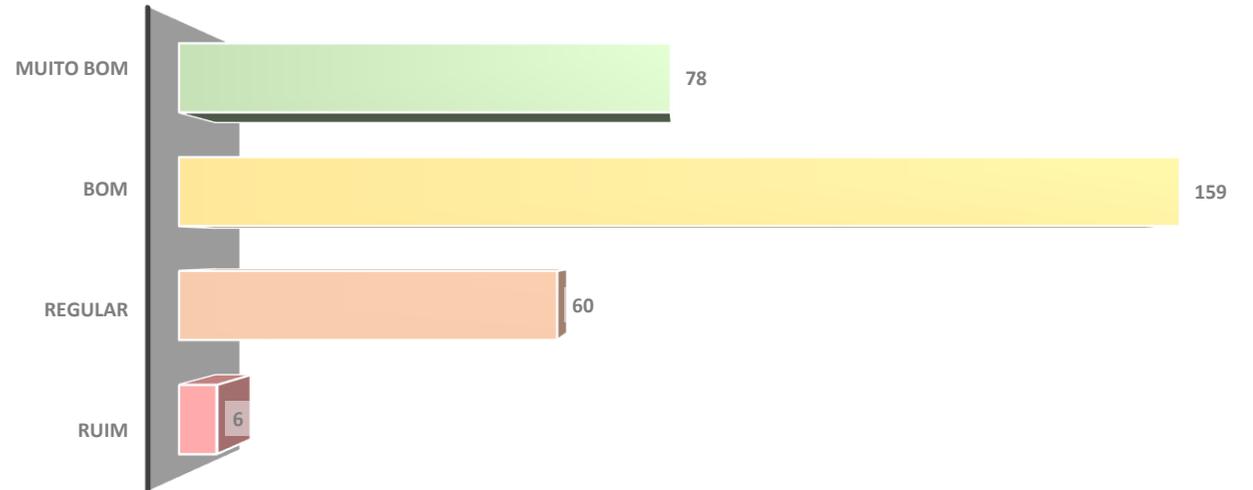
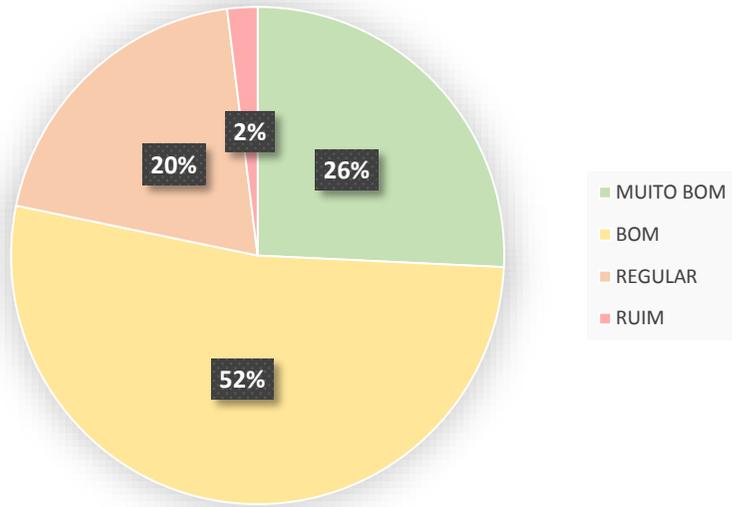


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



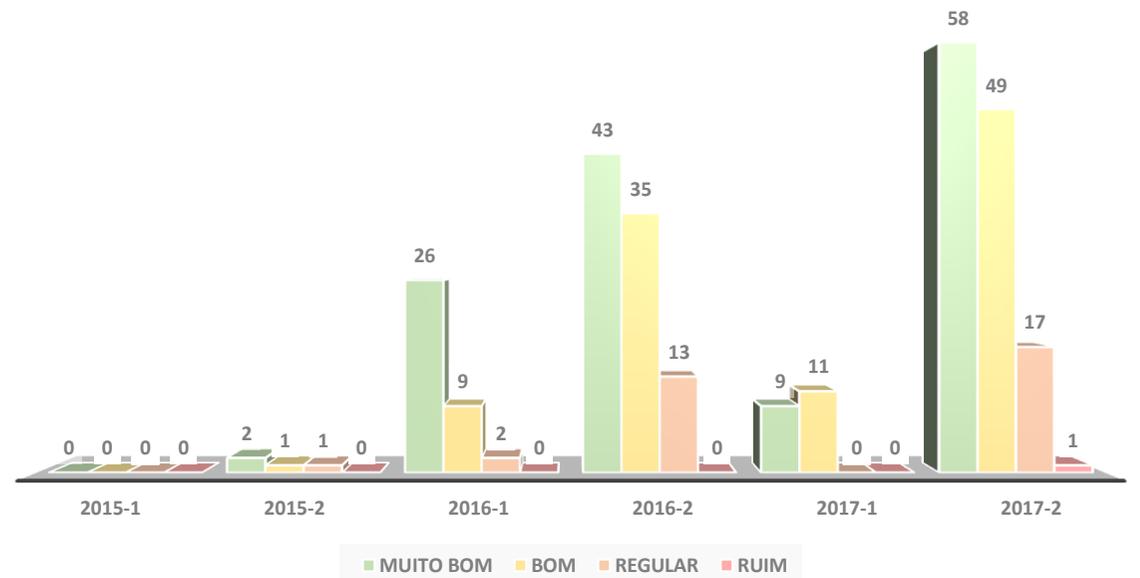
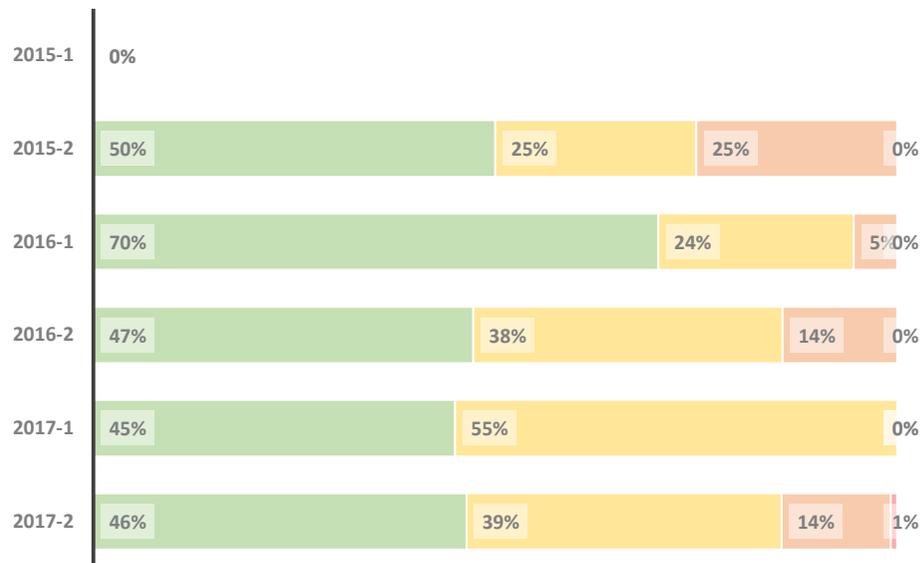
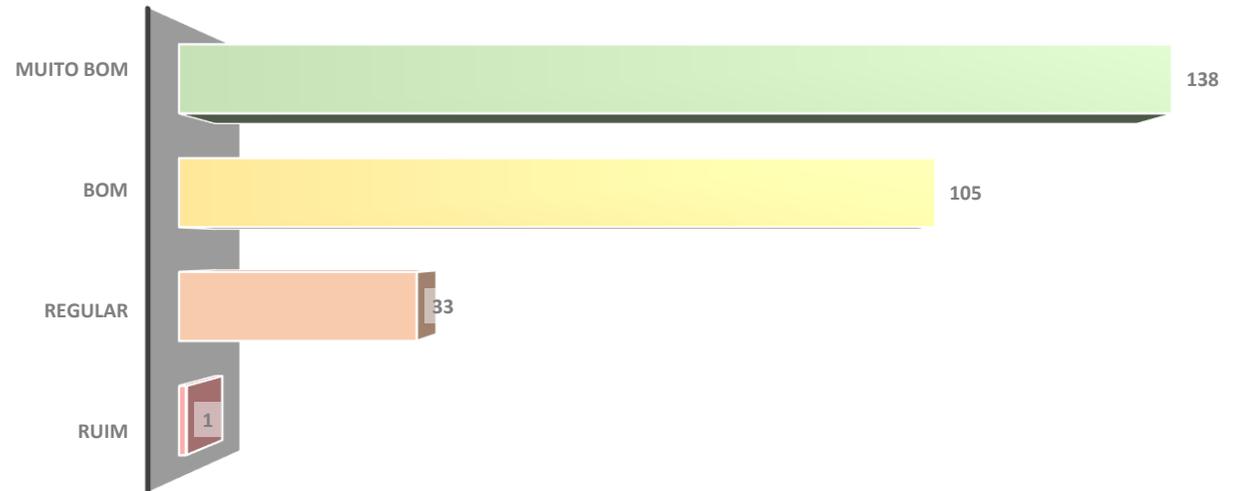
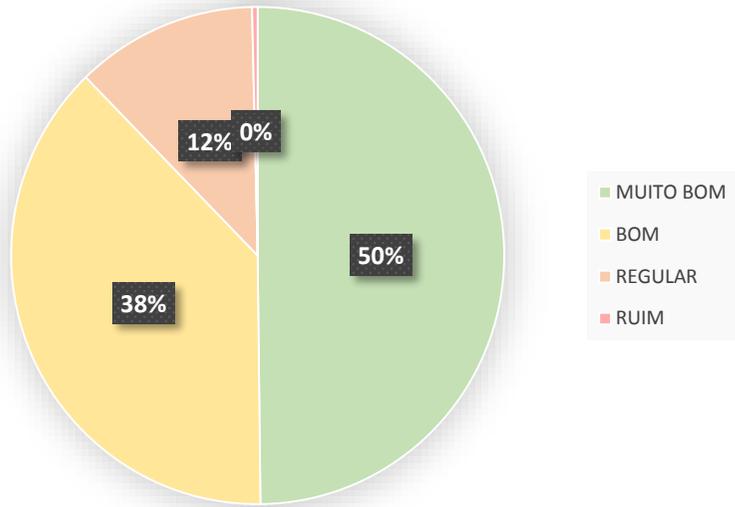


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



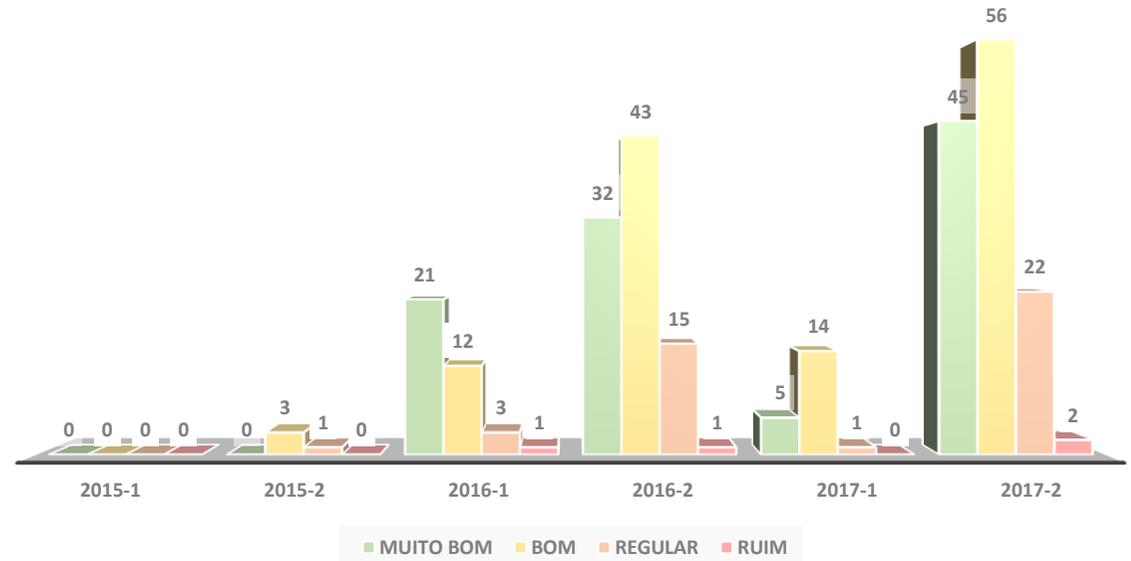
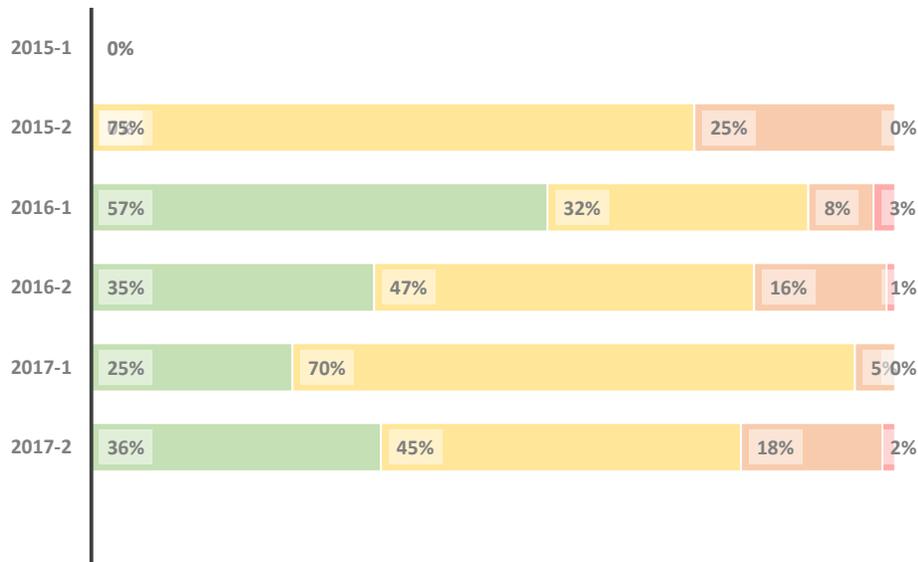
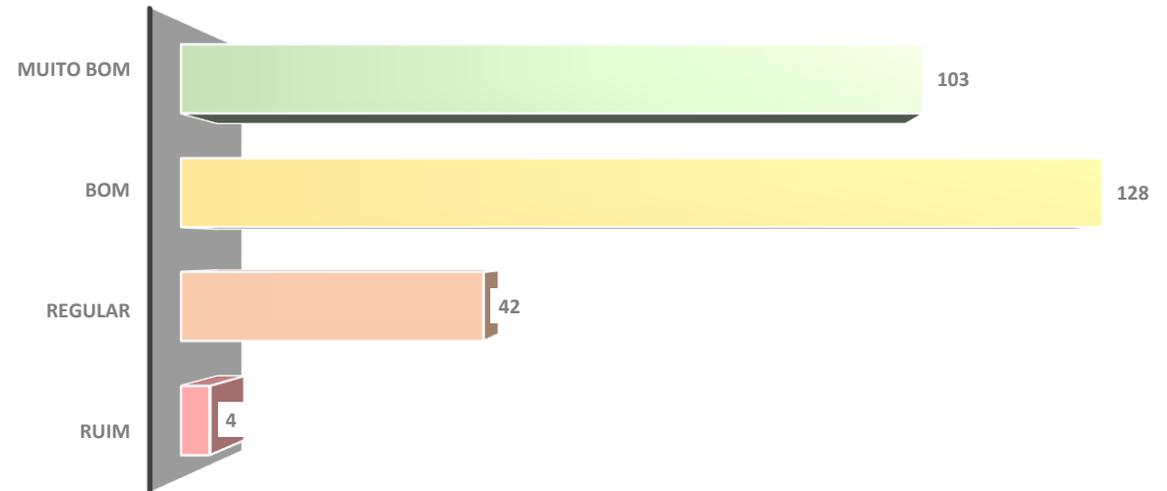
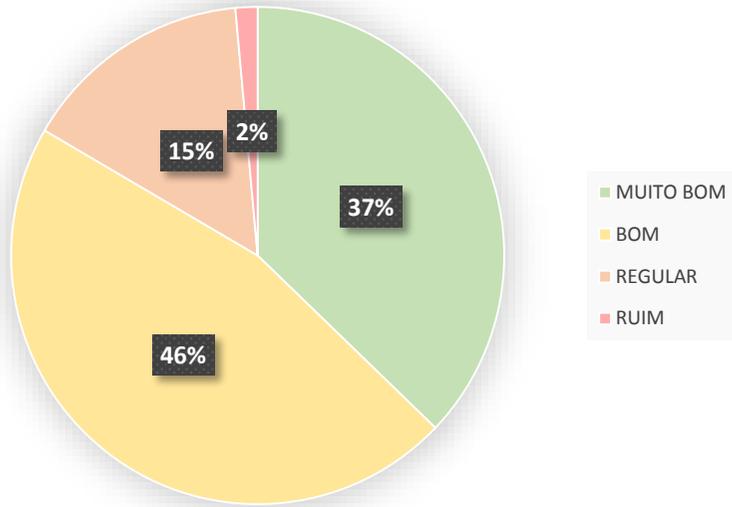


SALAS DE AULA : limpeza e ventilação.



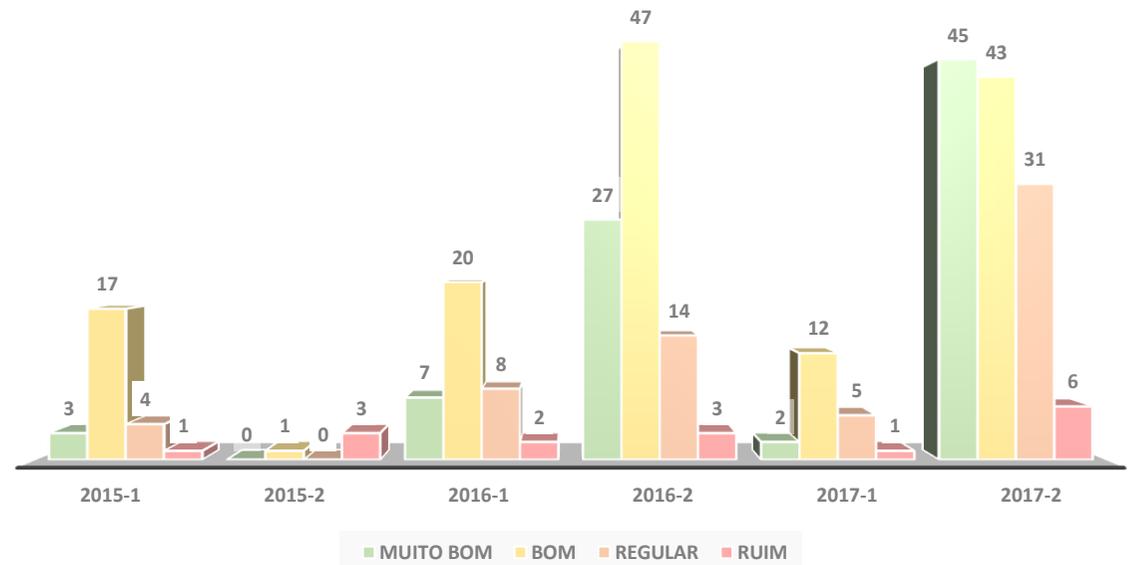
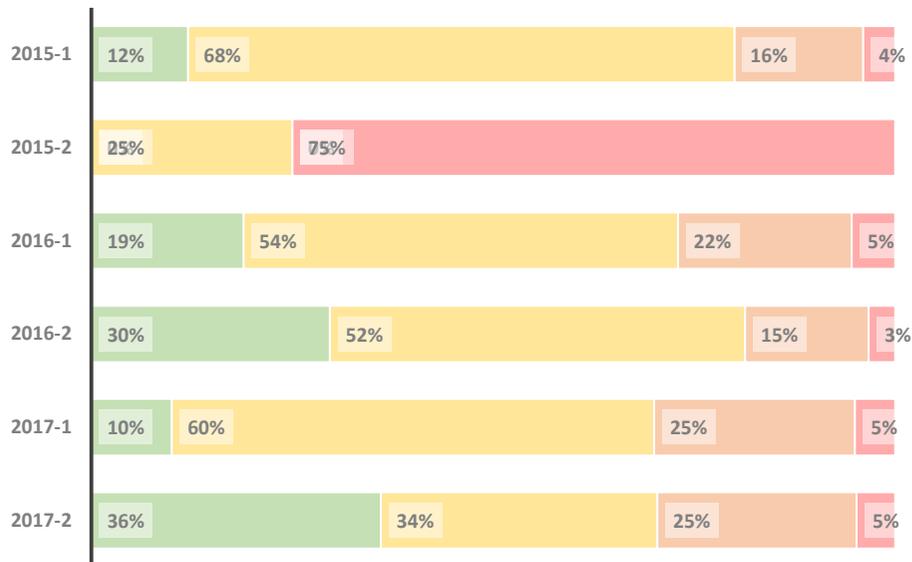
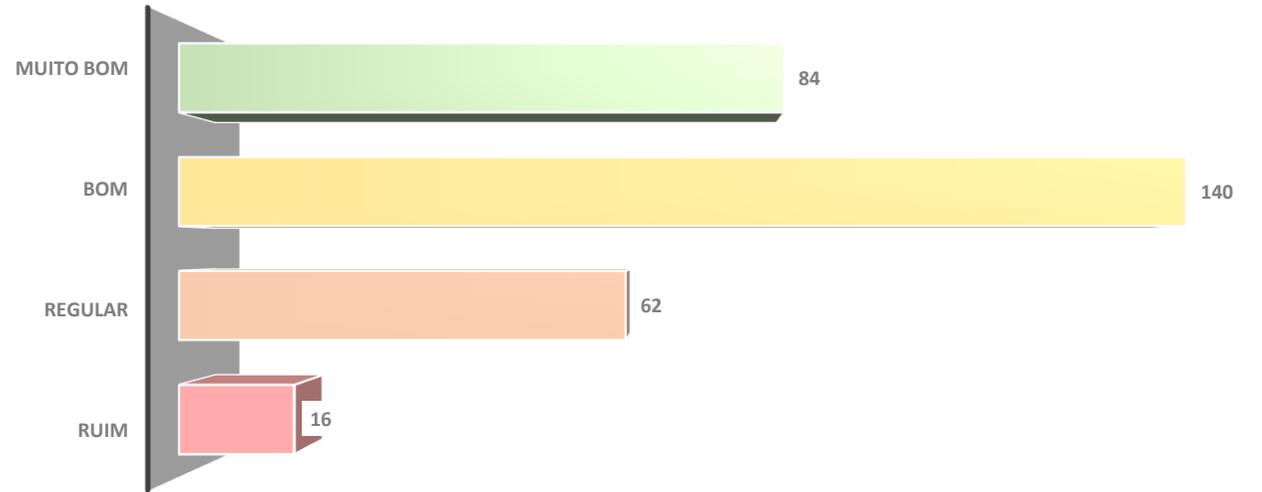
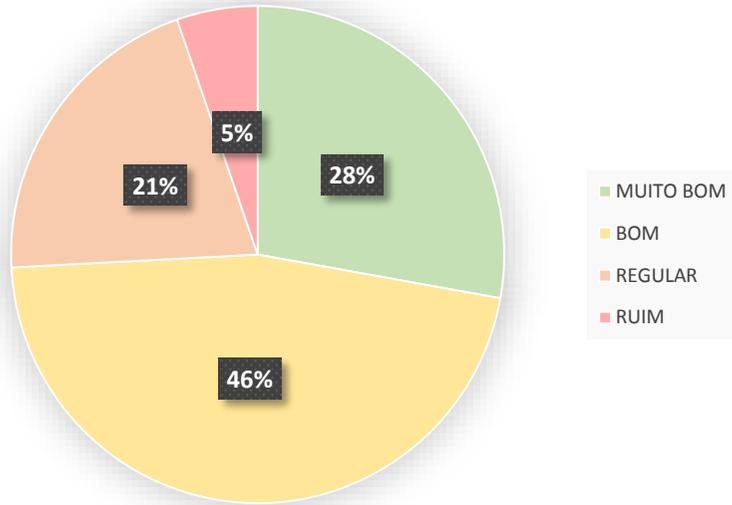


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



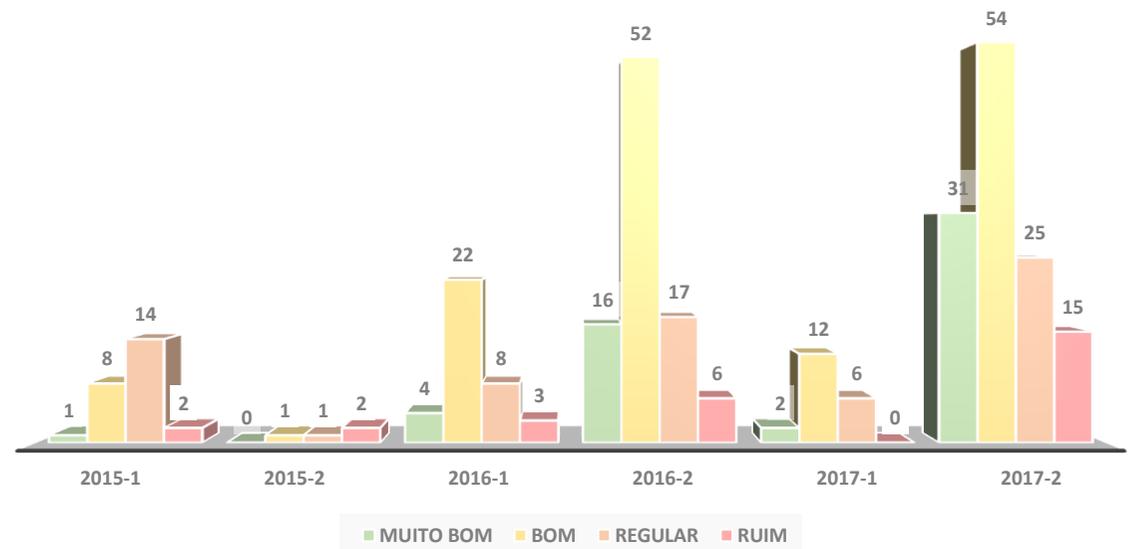
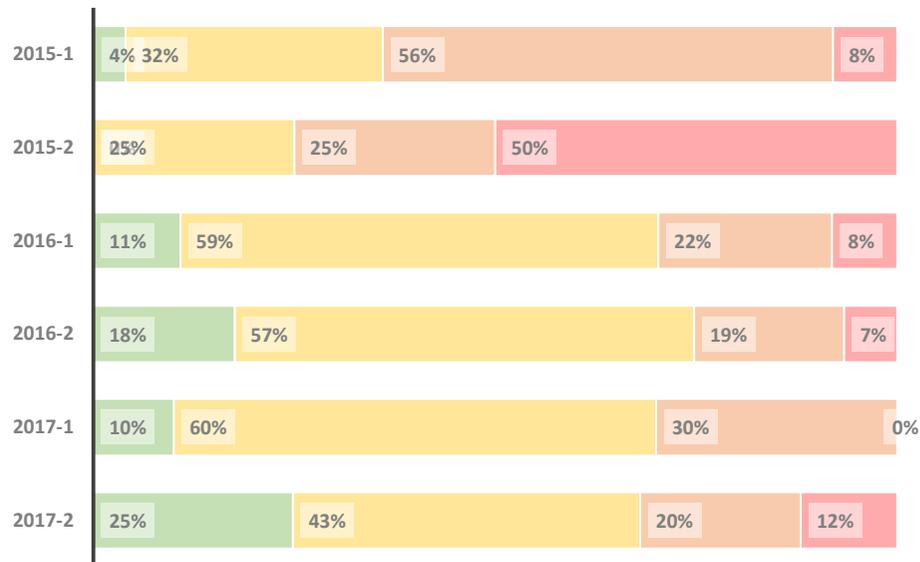
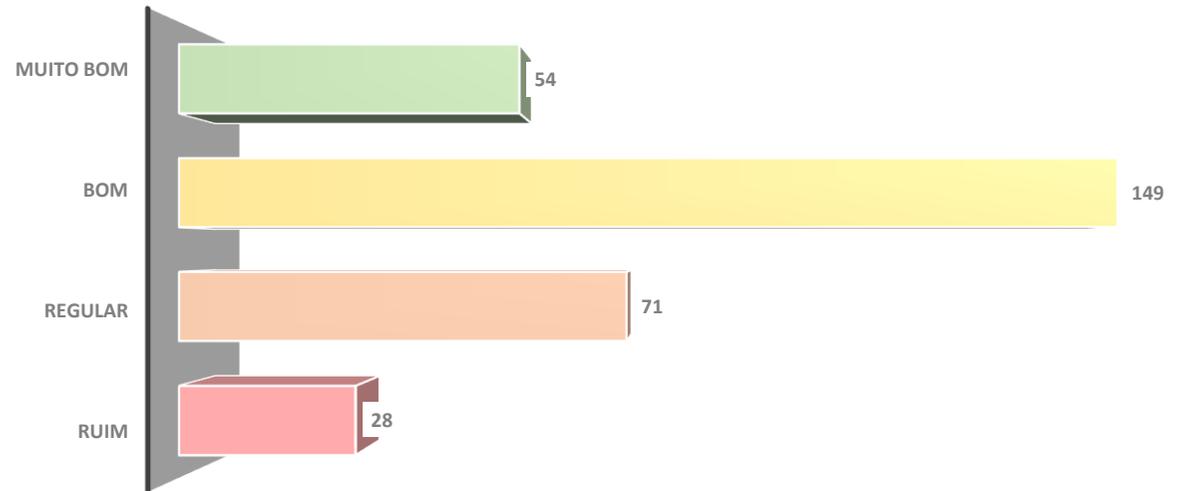
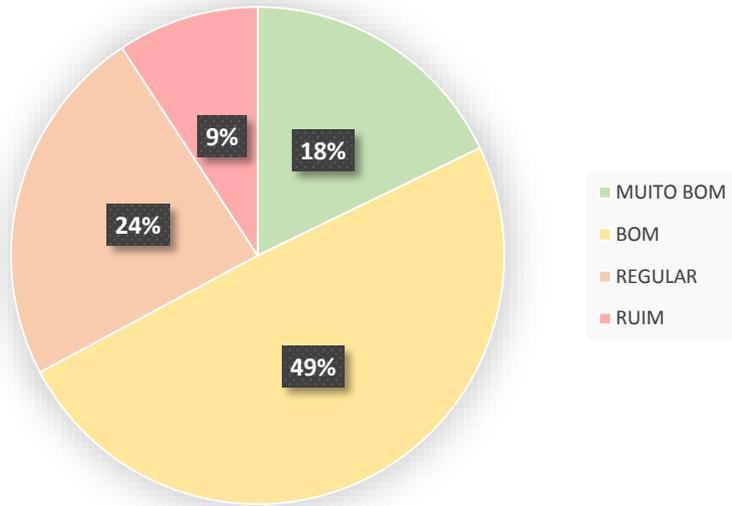


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



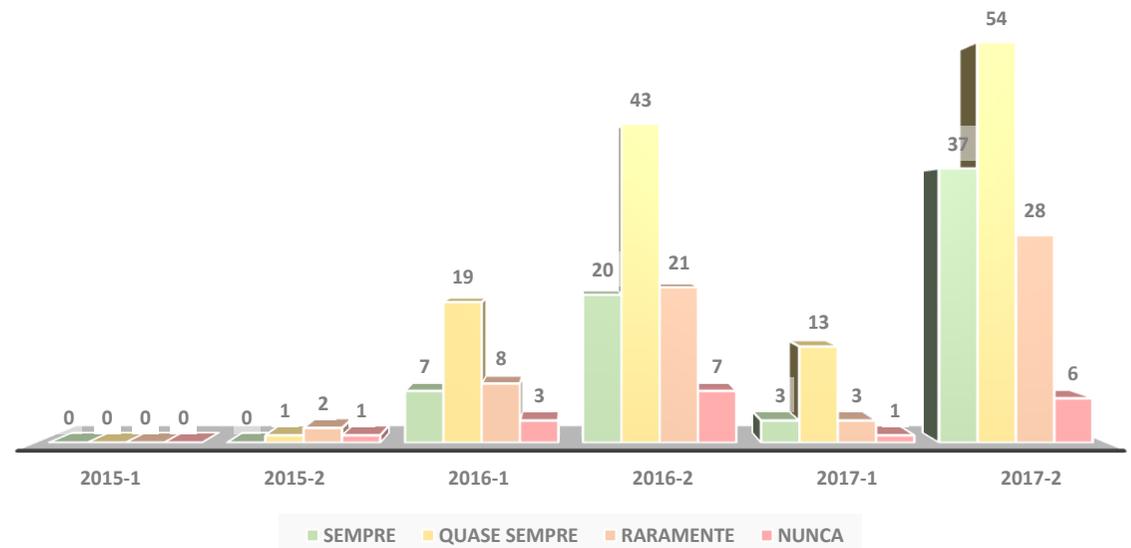
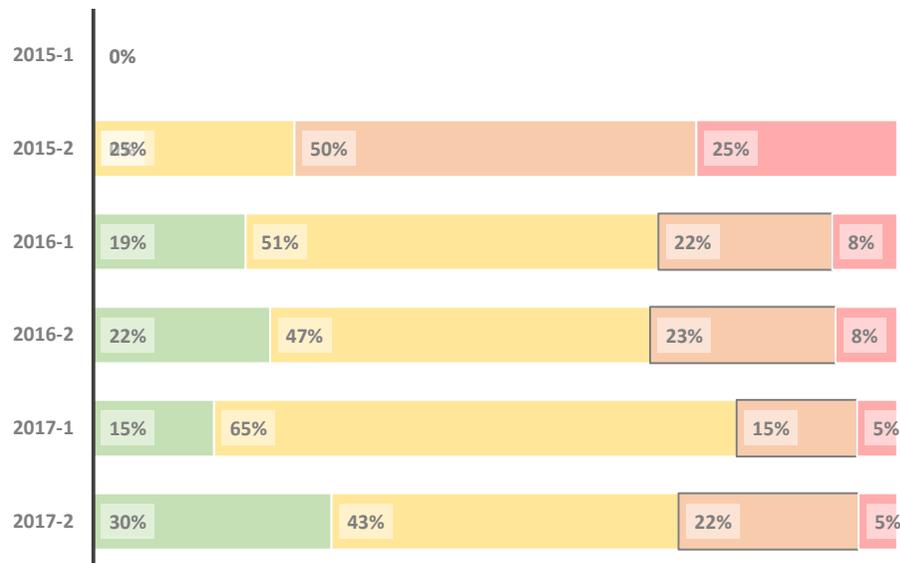
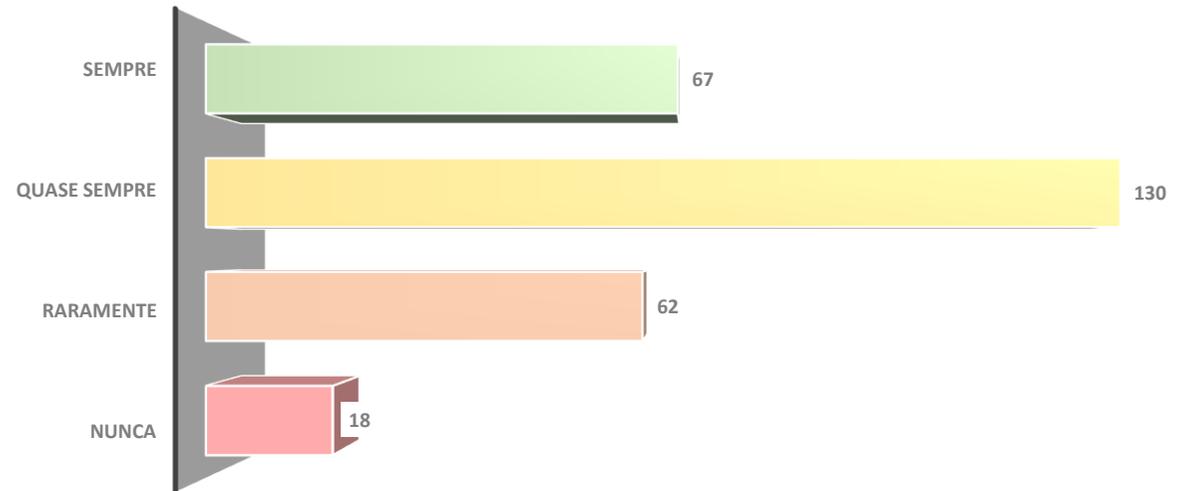
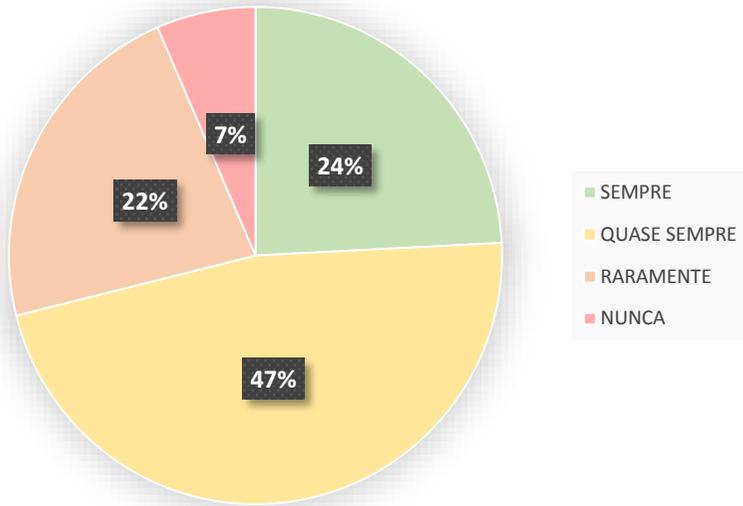


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



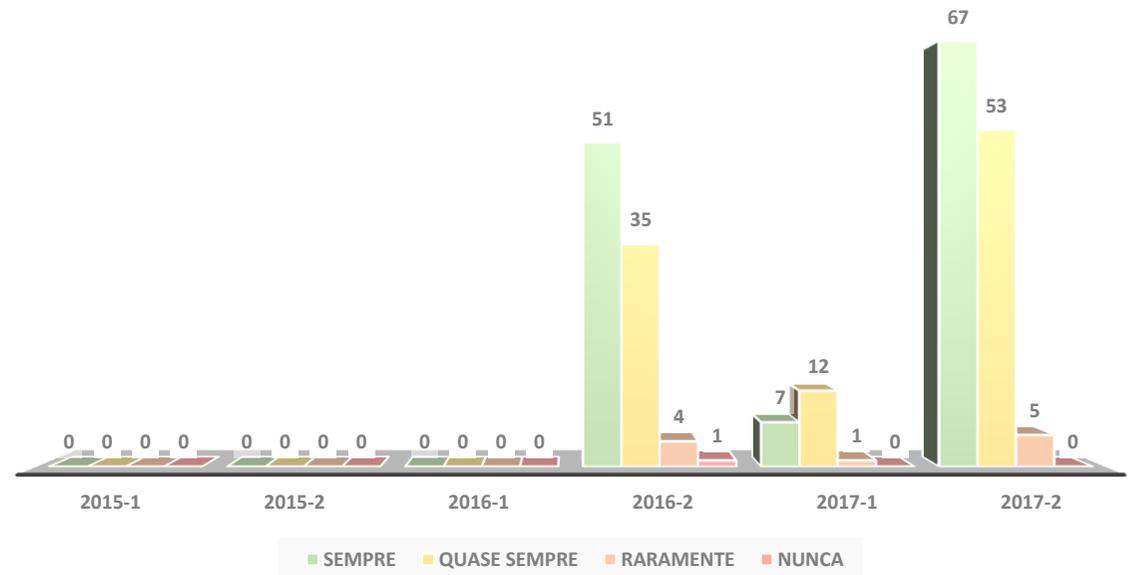
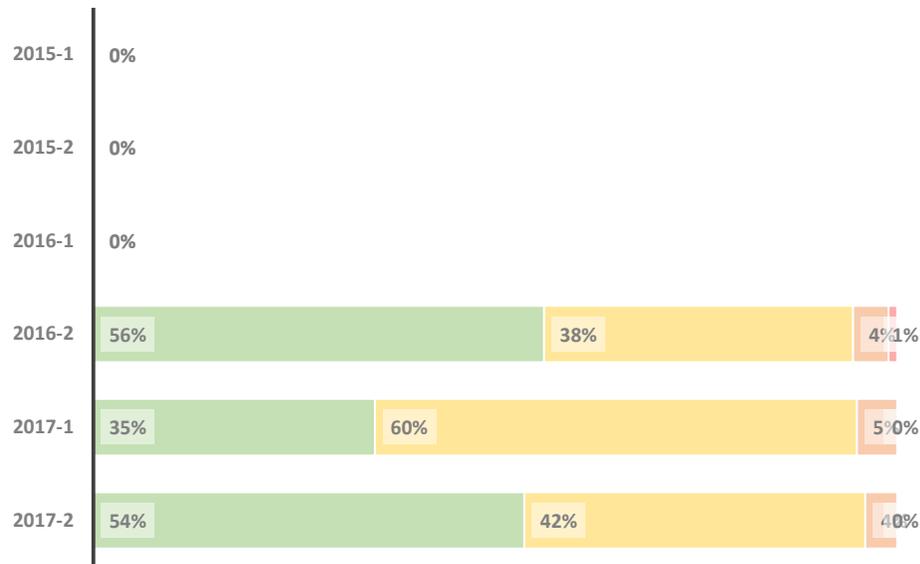
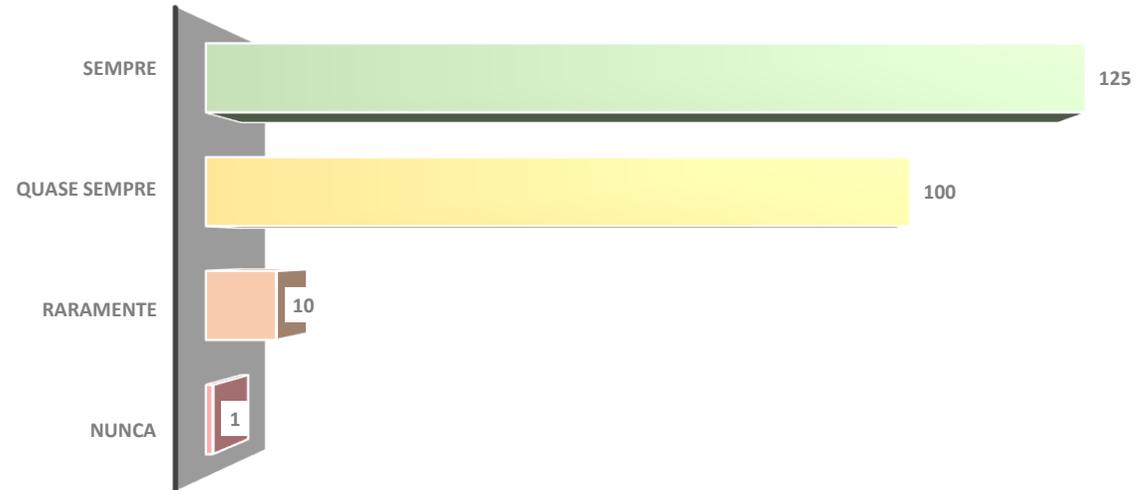
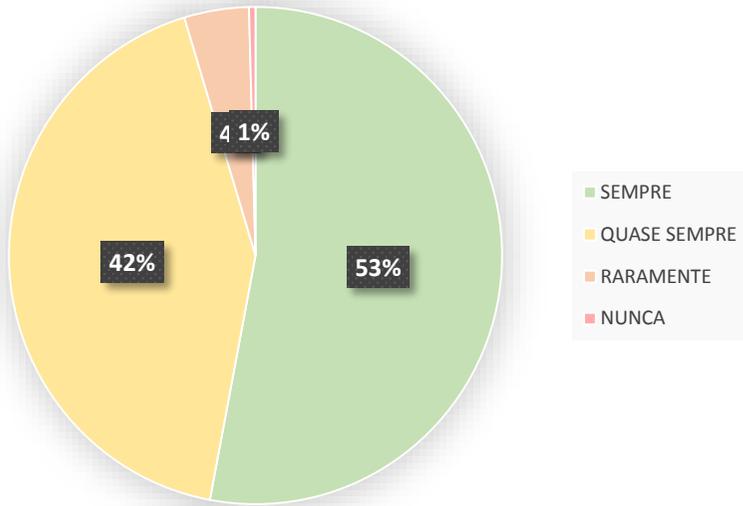


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



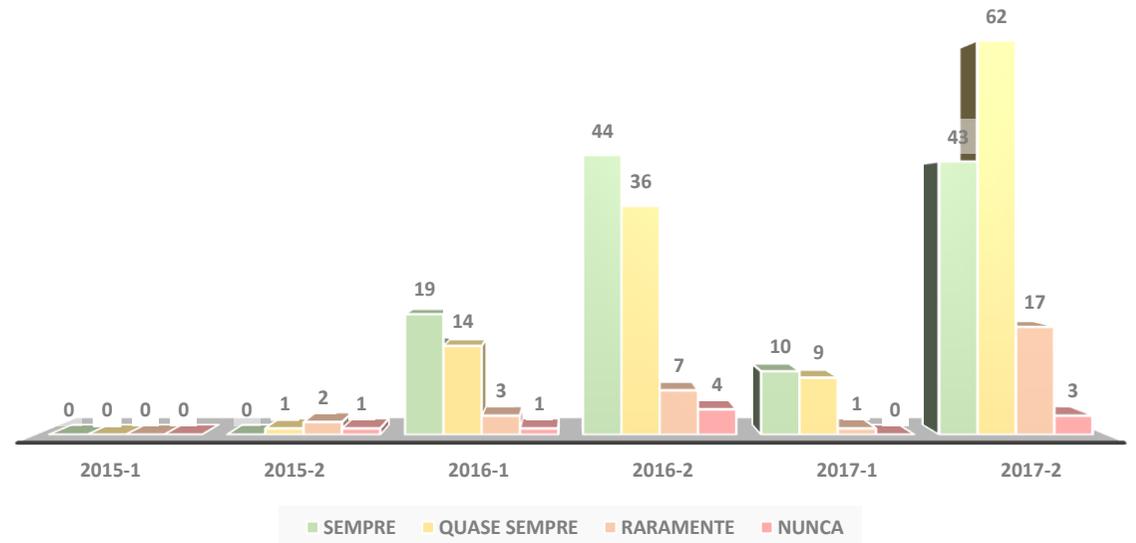
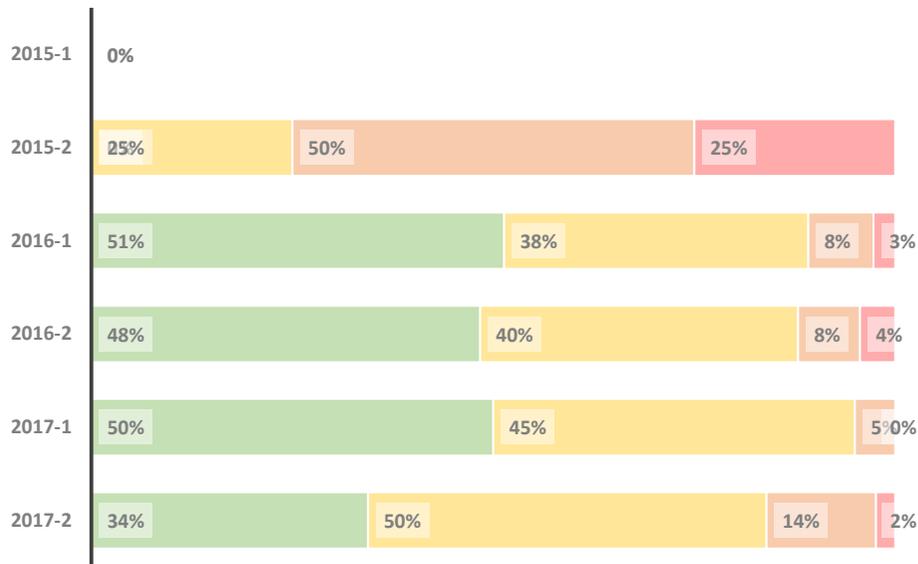
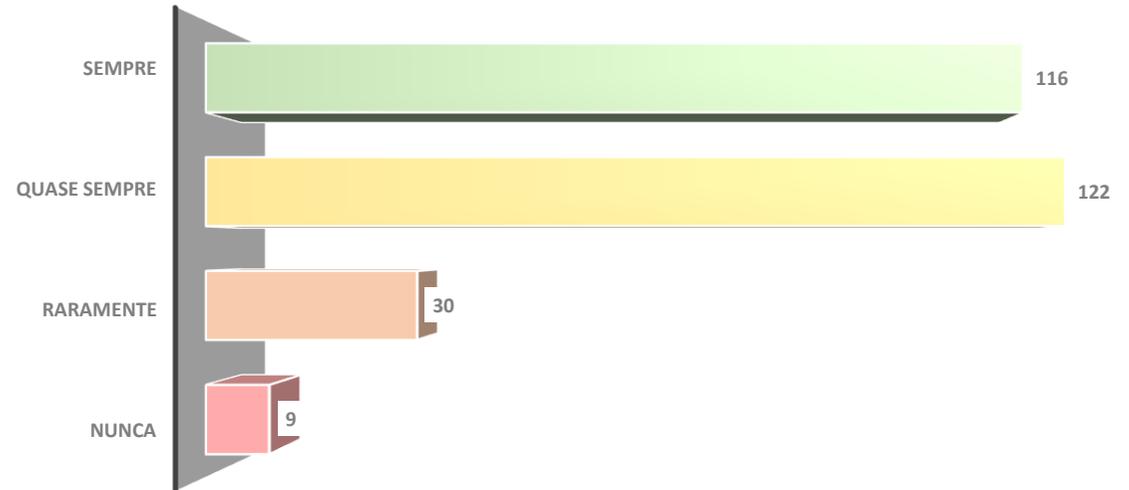
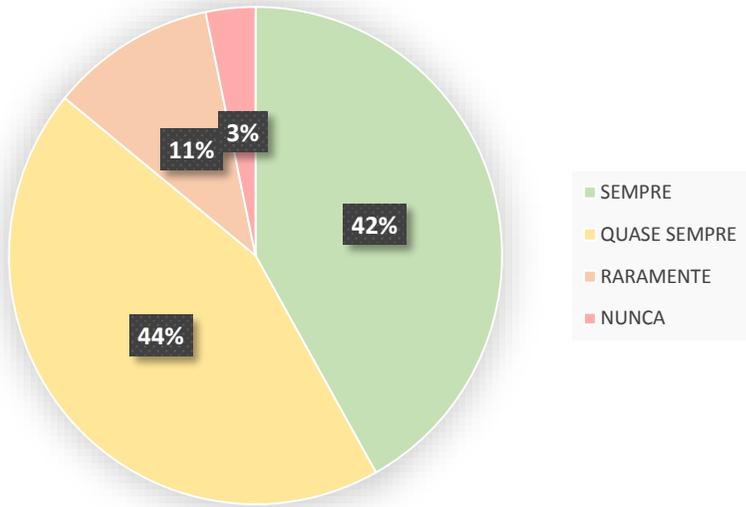


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



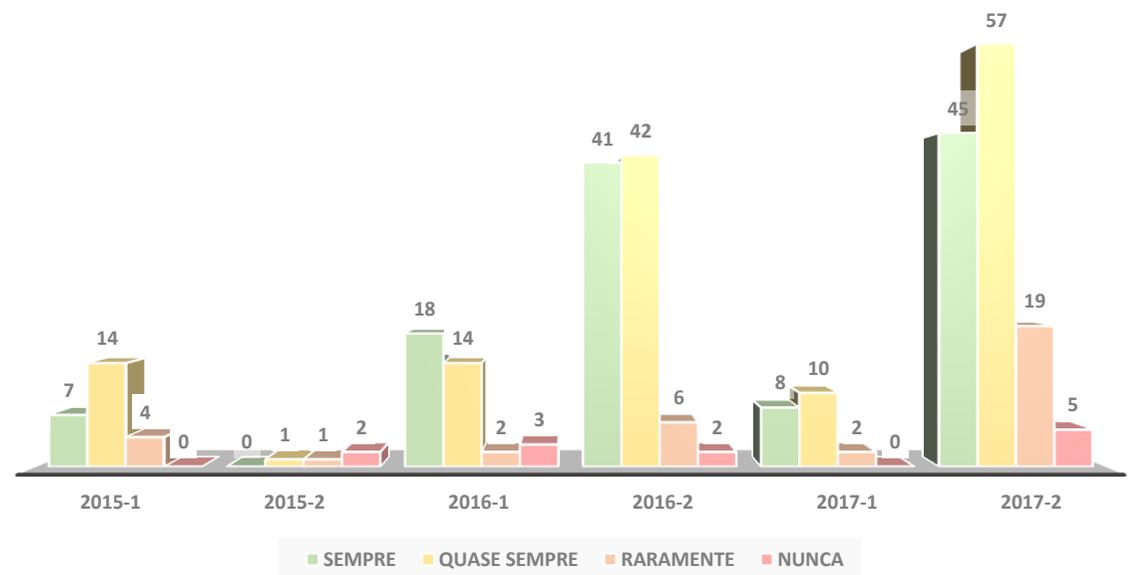
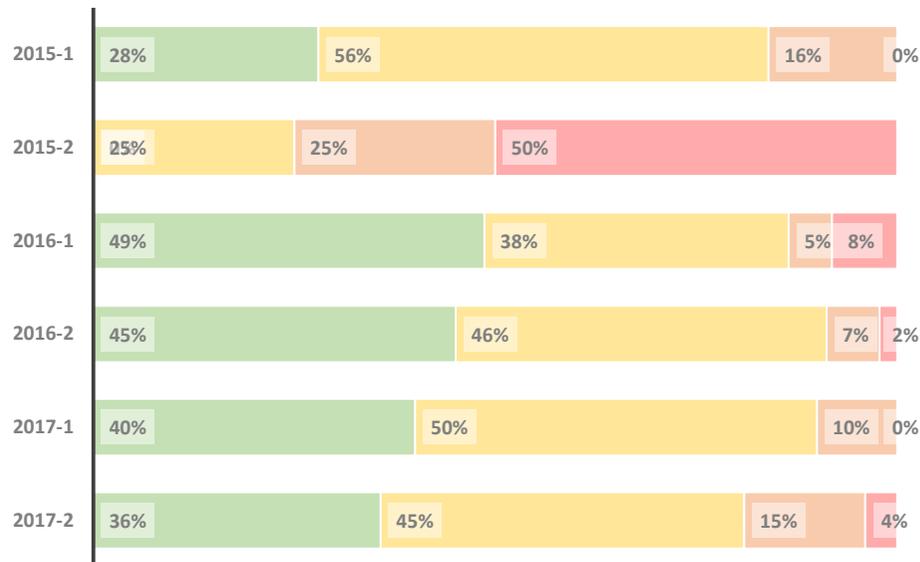
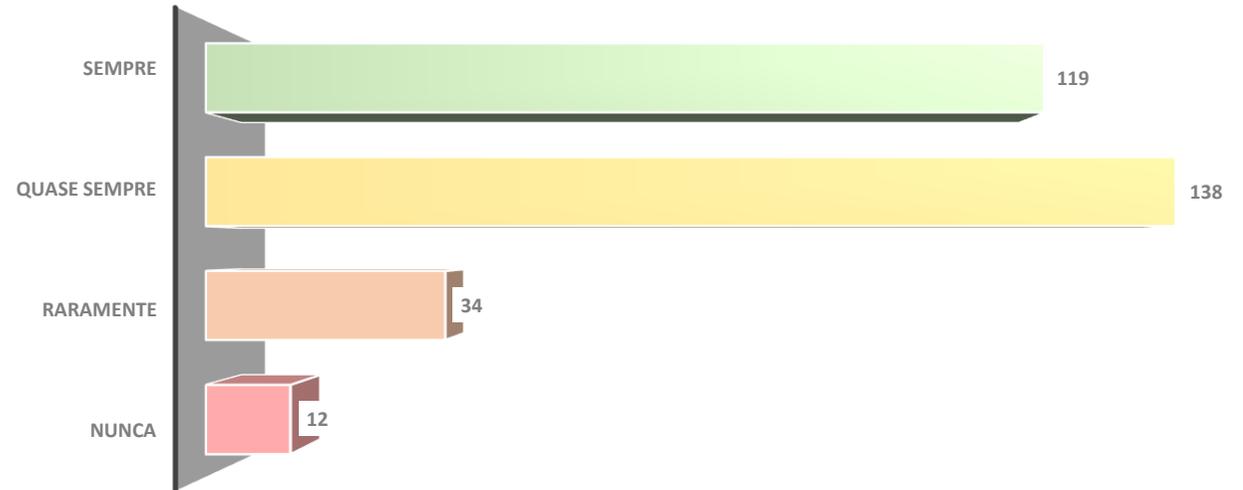
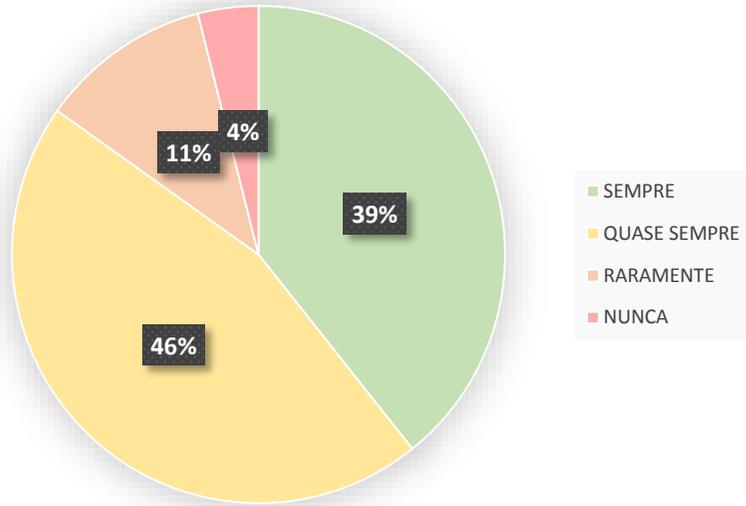


O COORDENADOR: é acessível ao aluno?



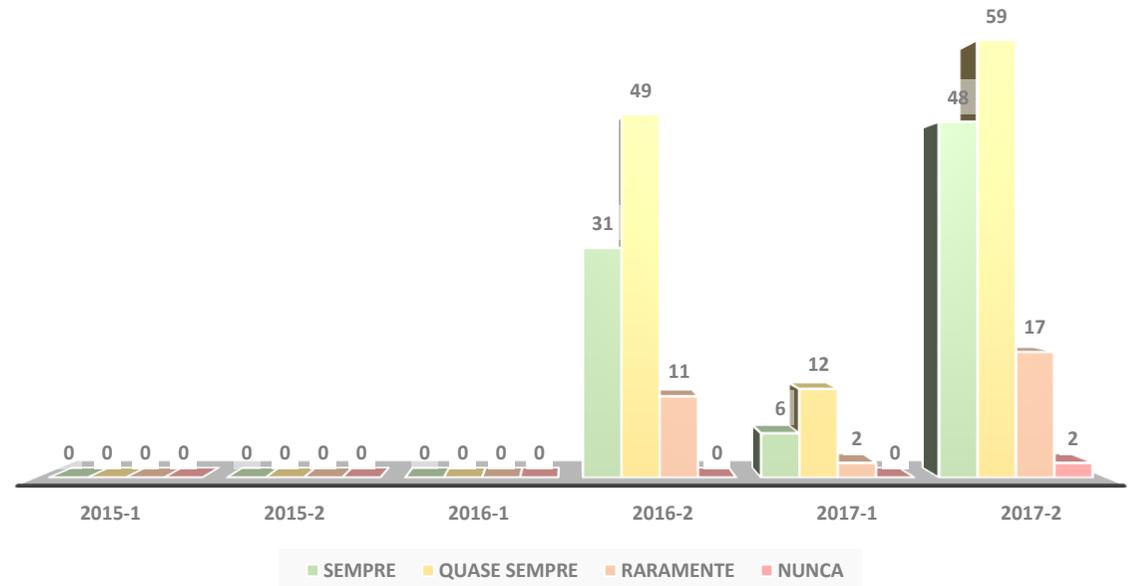
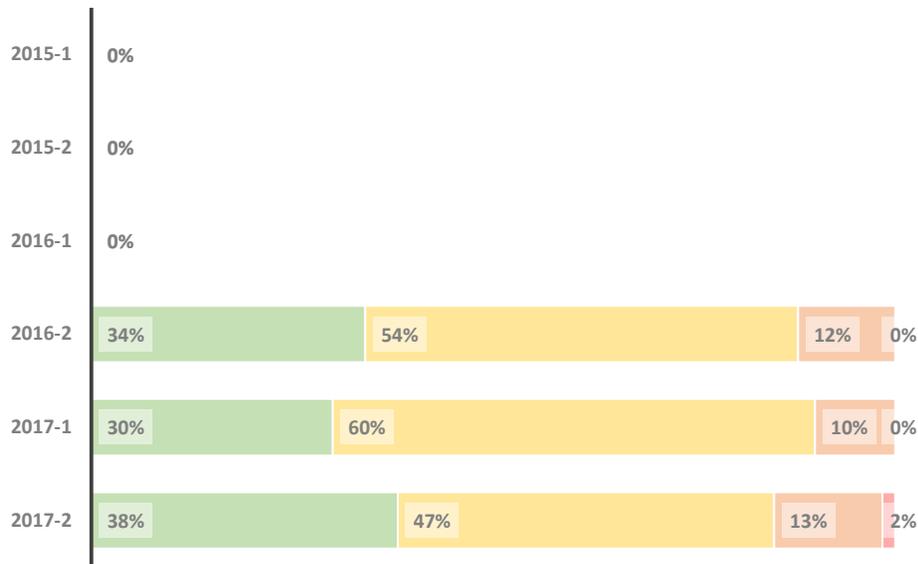
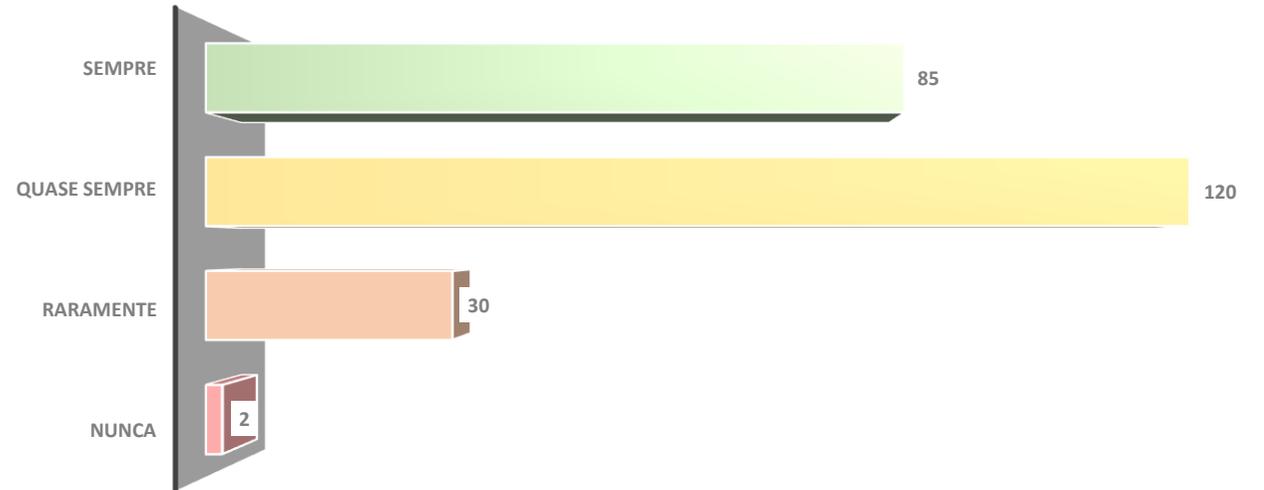
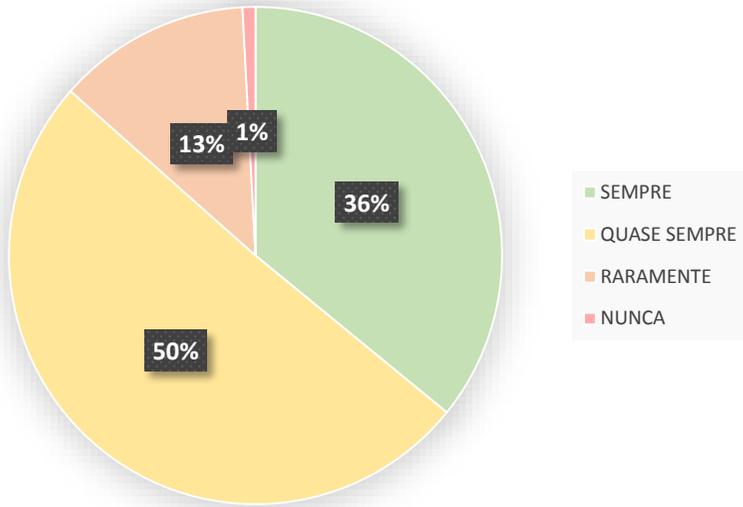


O COORDENADOR: é acessível ao aluno?



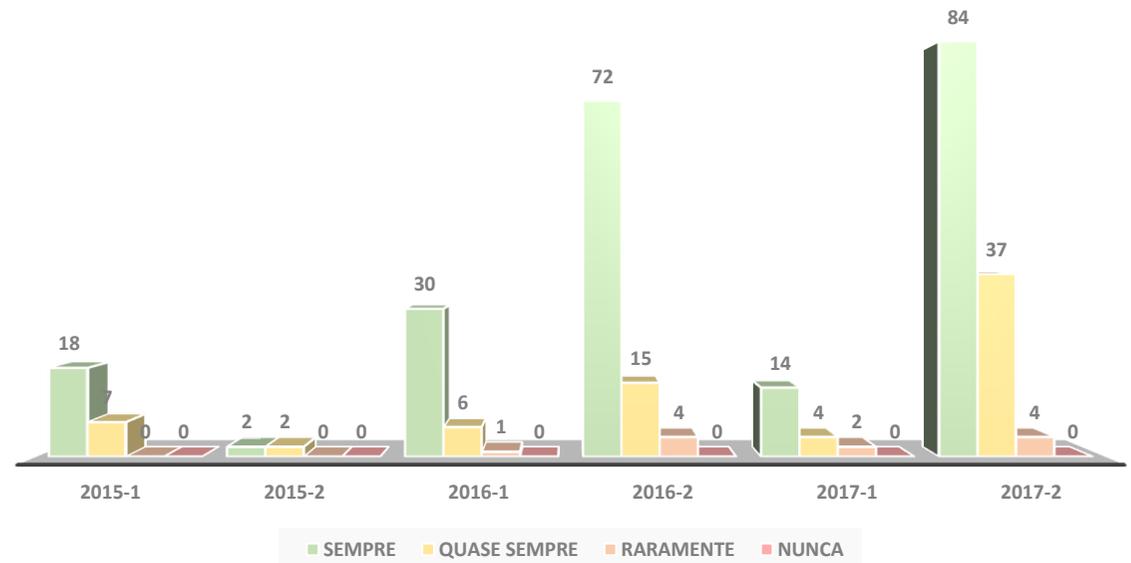
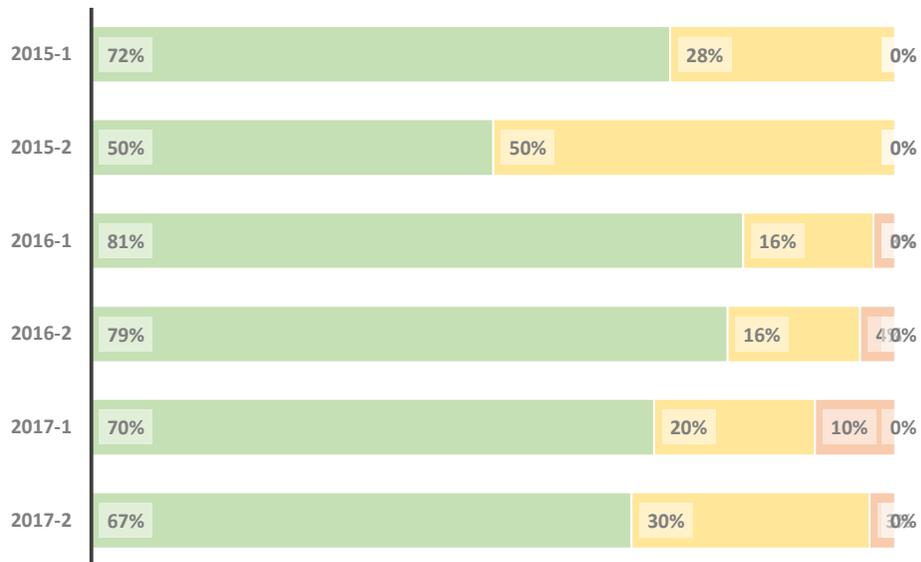
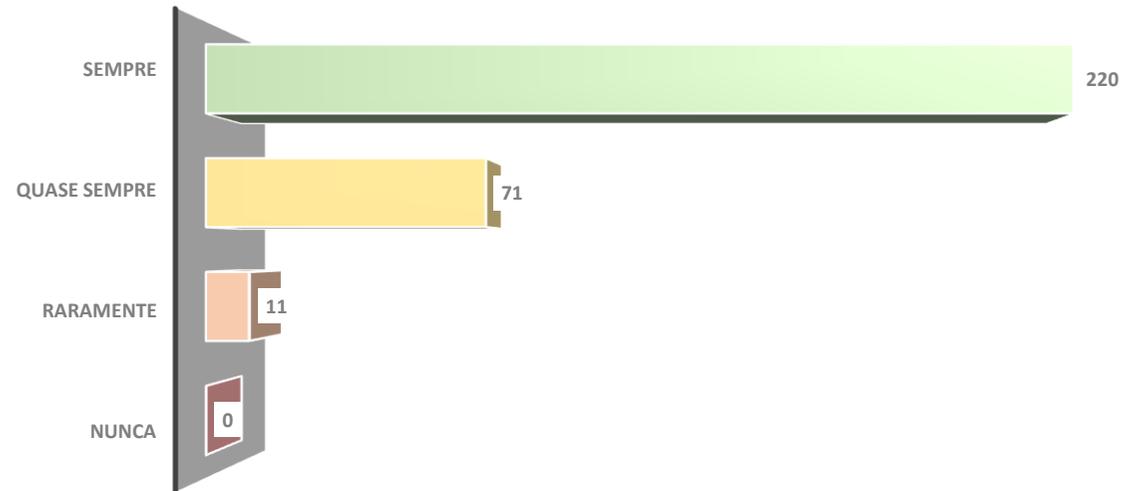
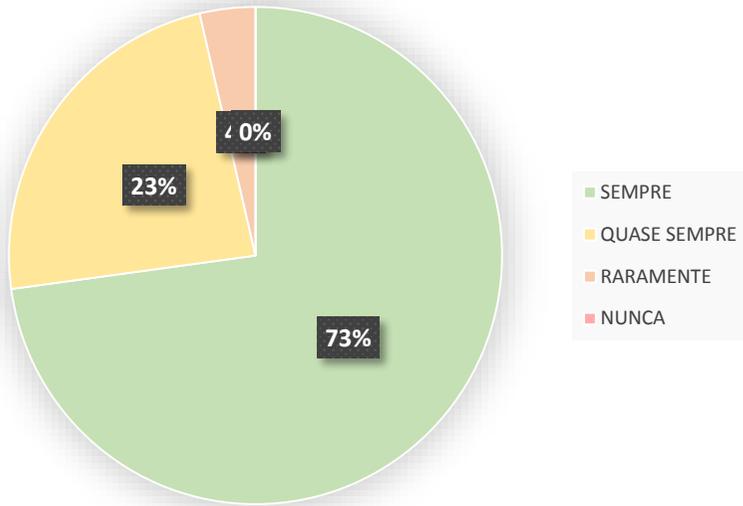


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



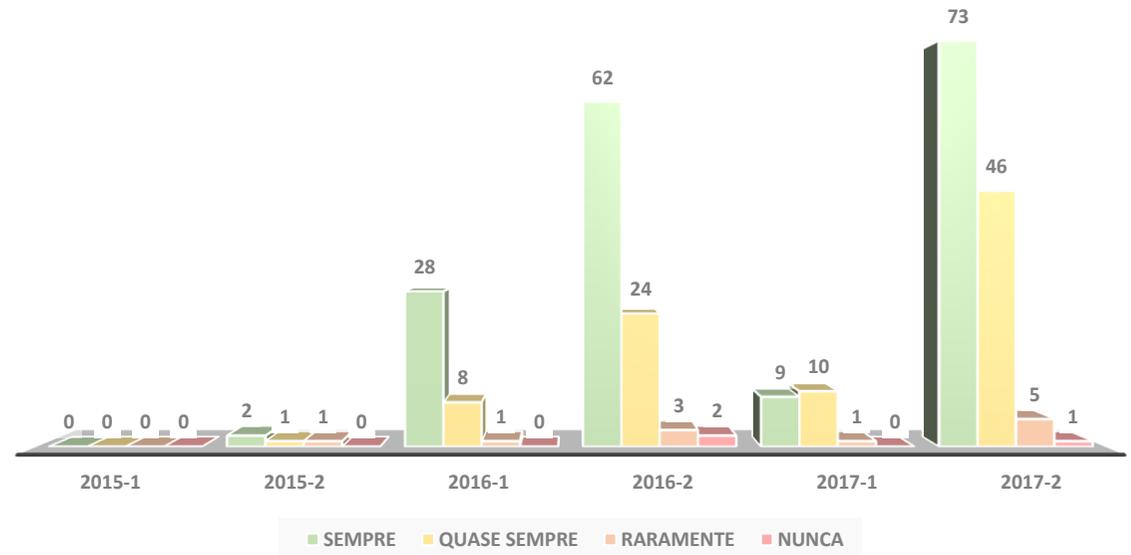
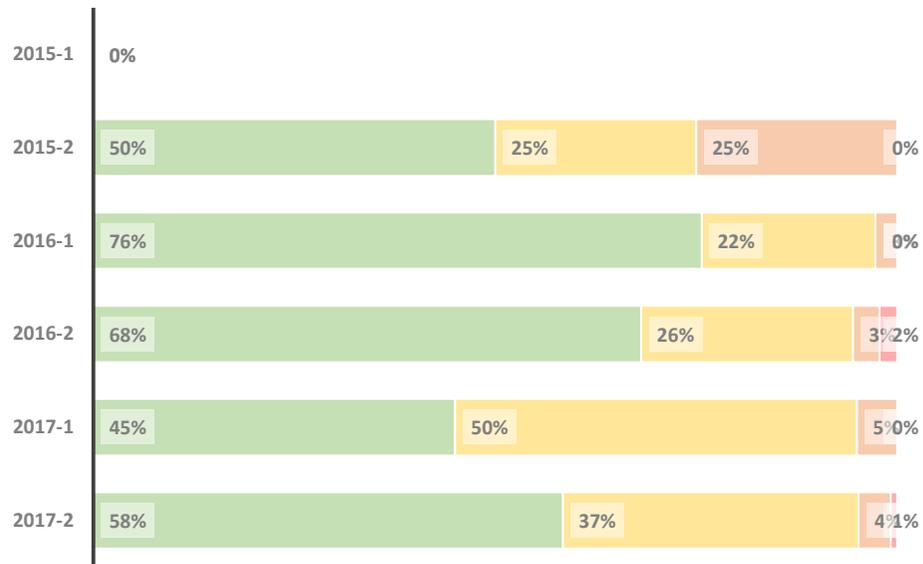
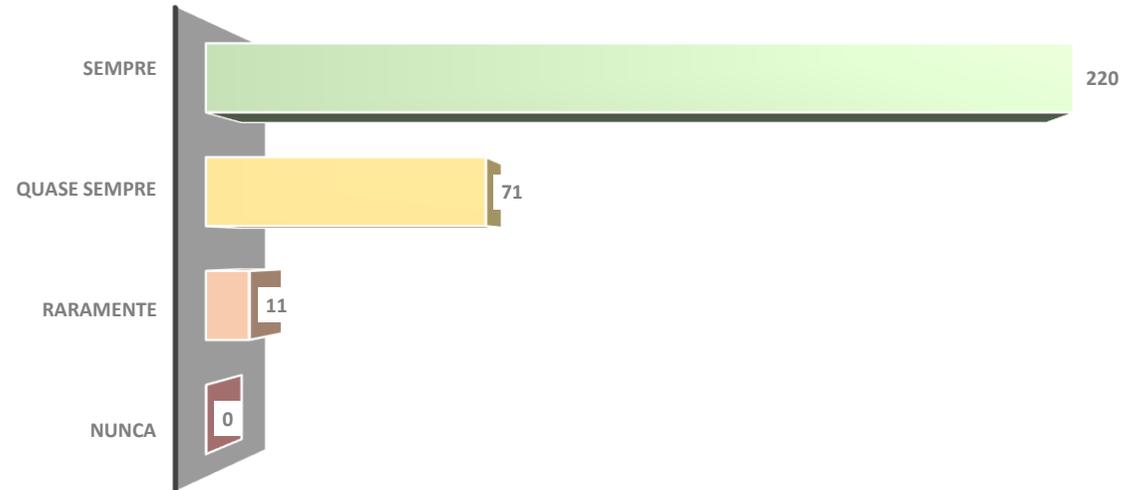
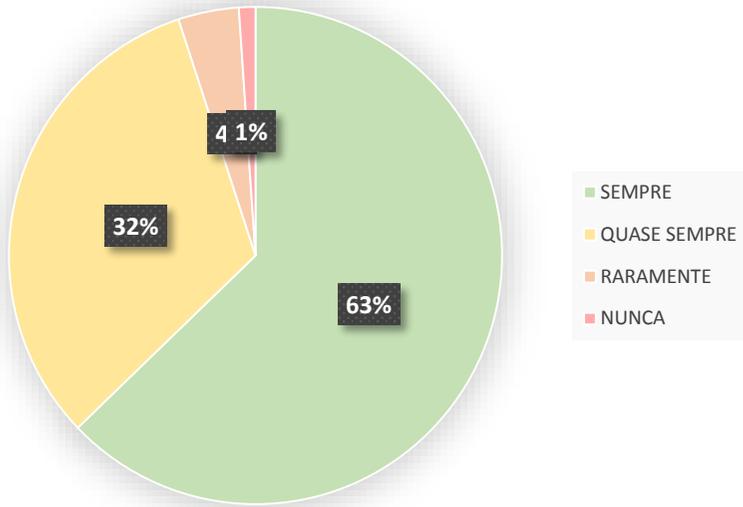


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



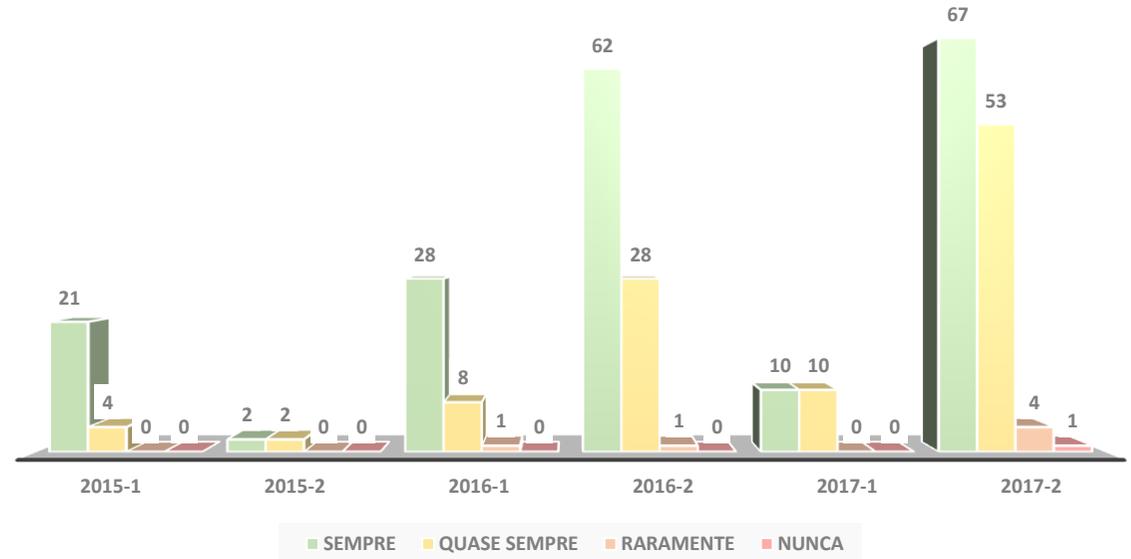
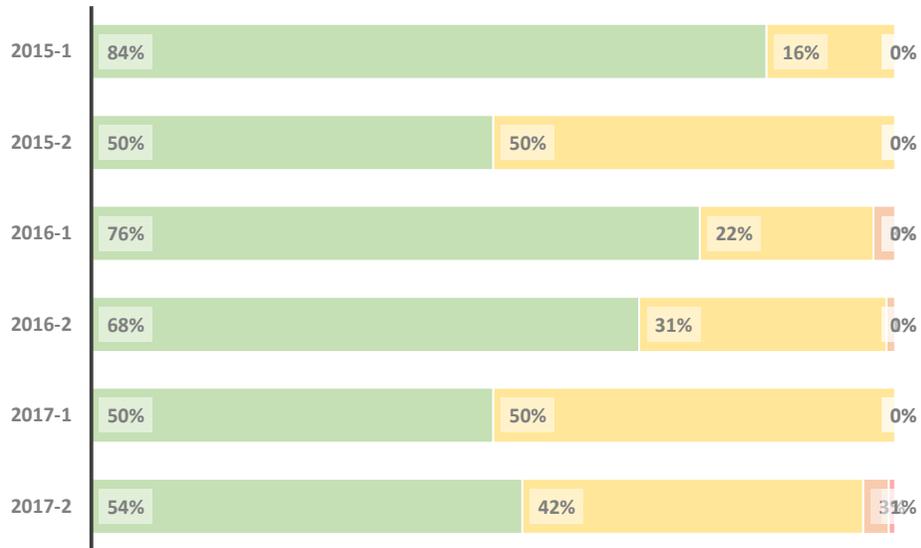
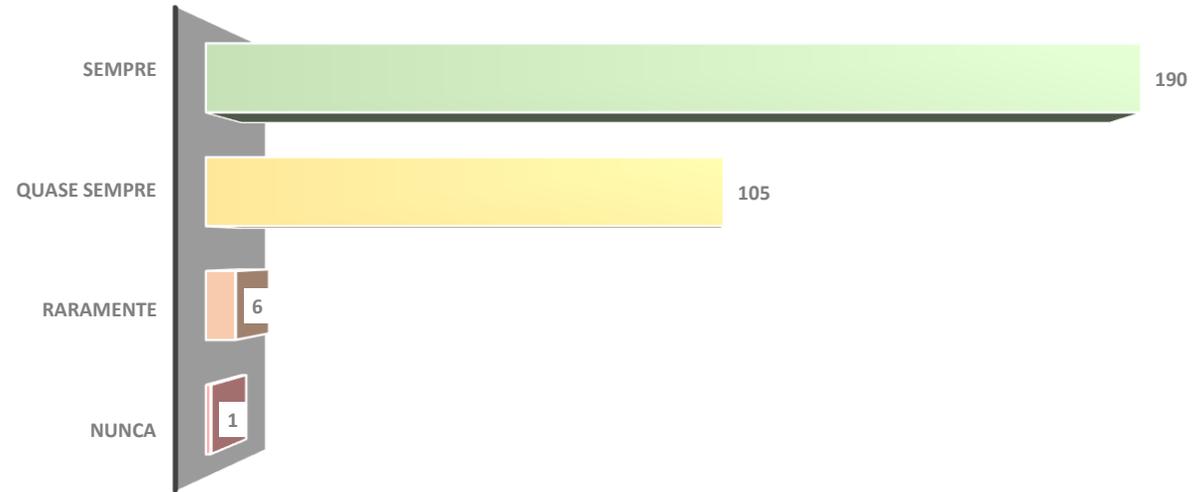
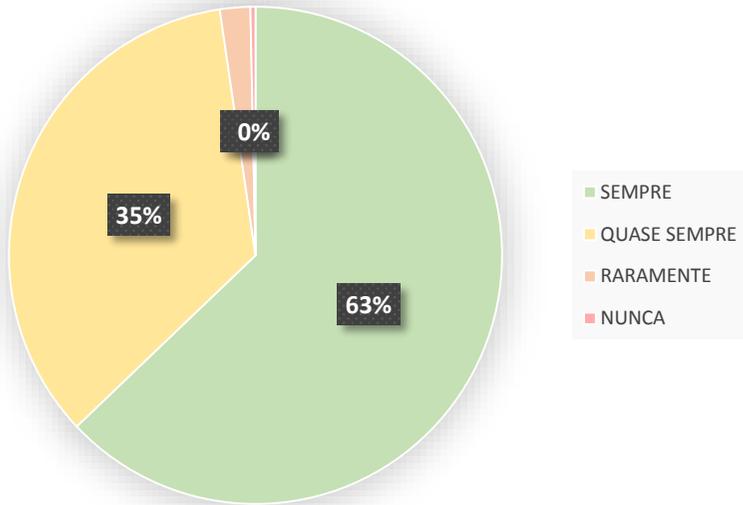


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



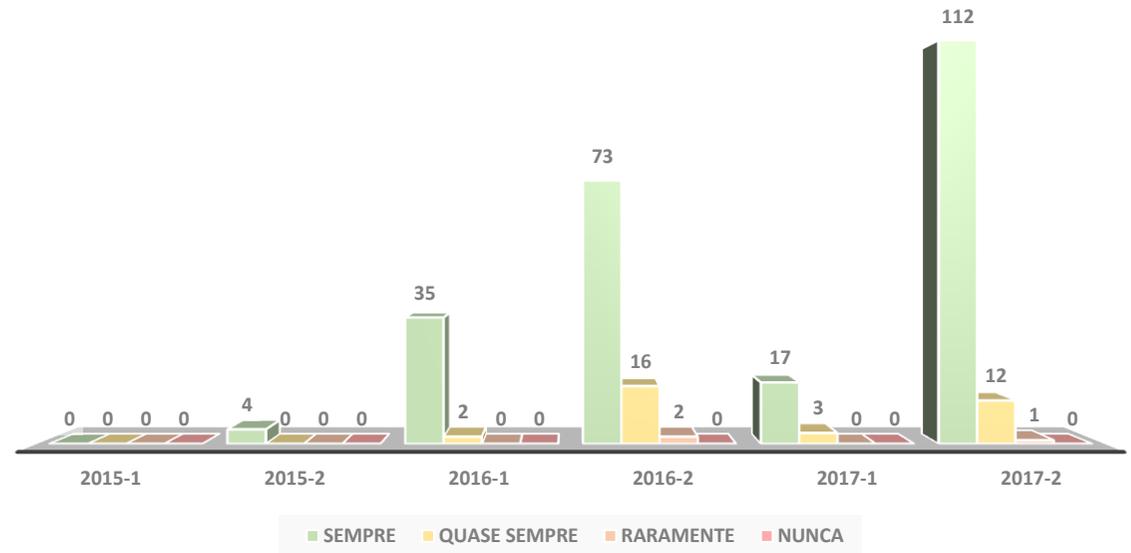
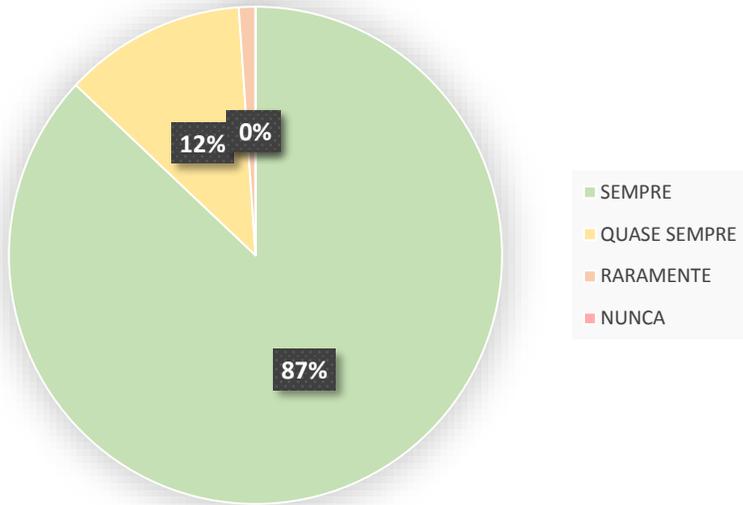


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



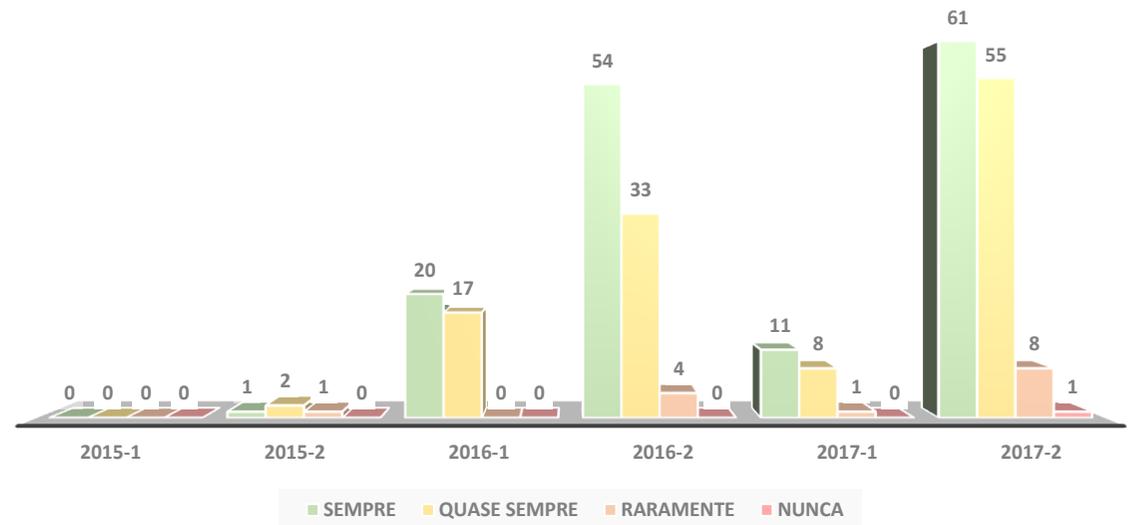
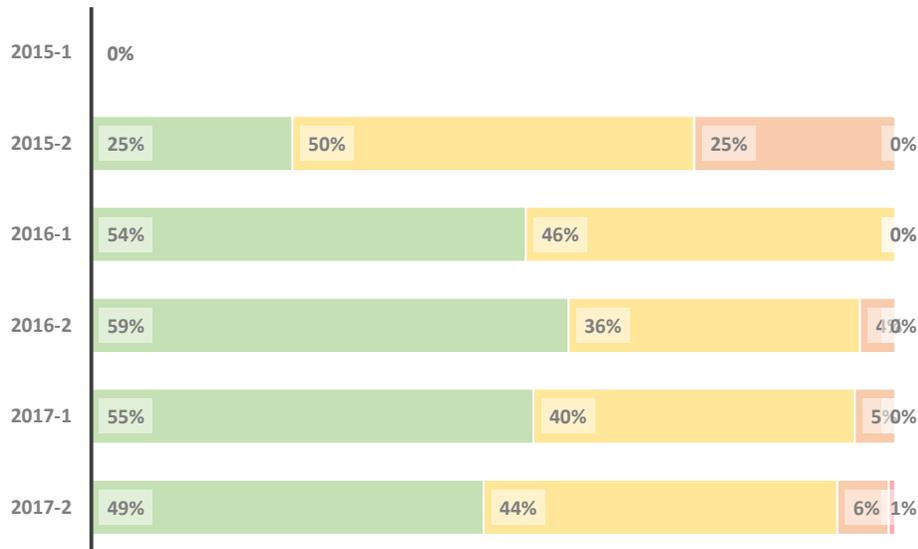
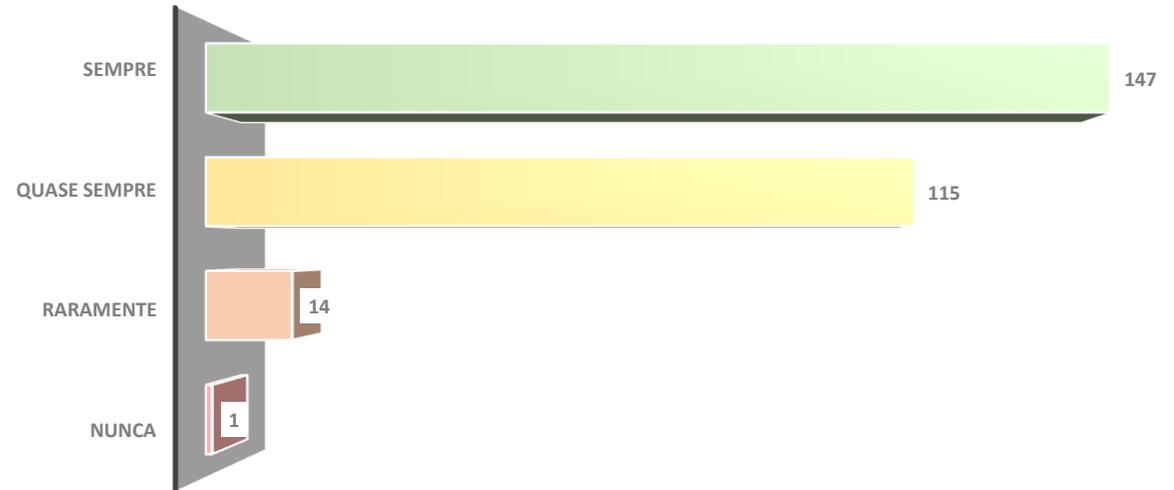
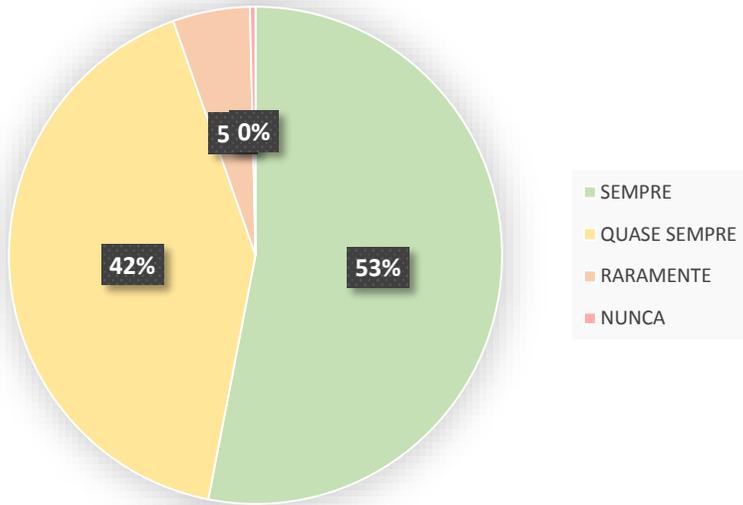


OS PROFESSORES: fazem chamada?



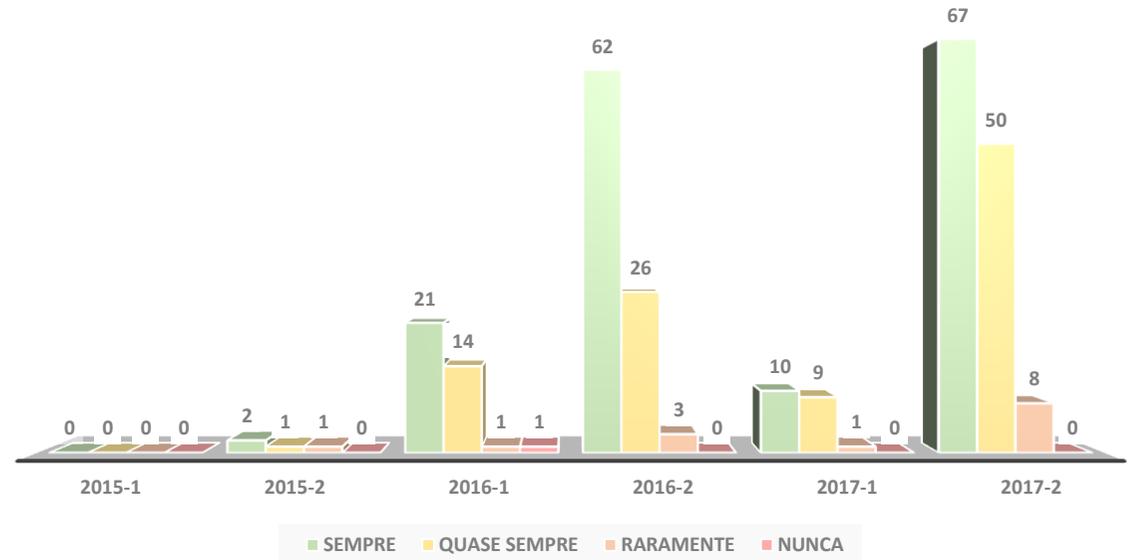
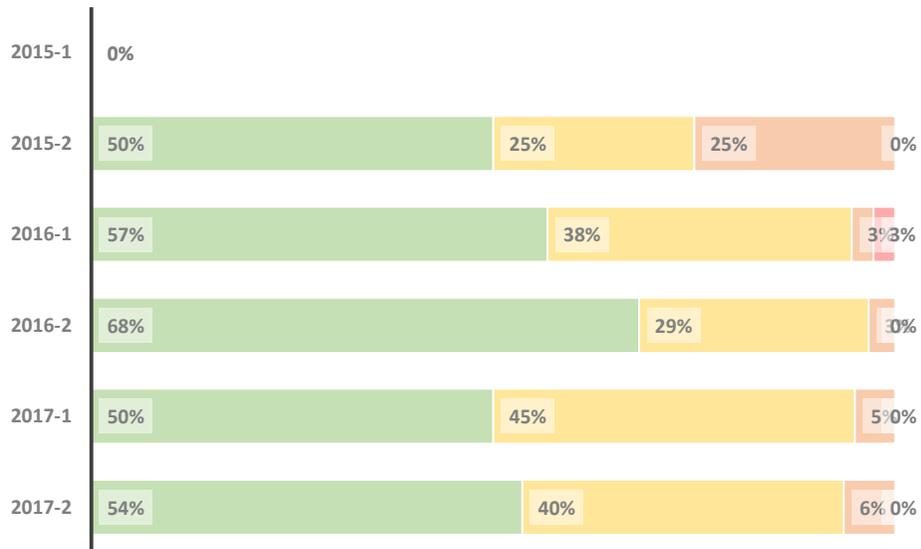
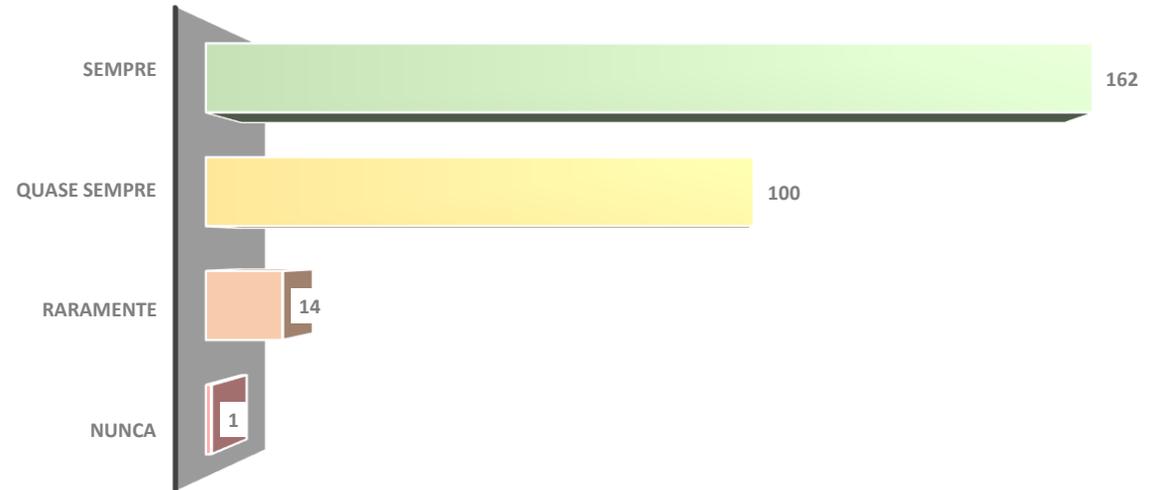
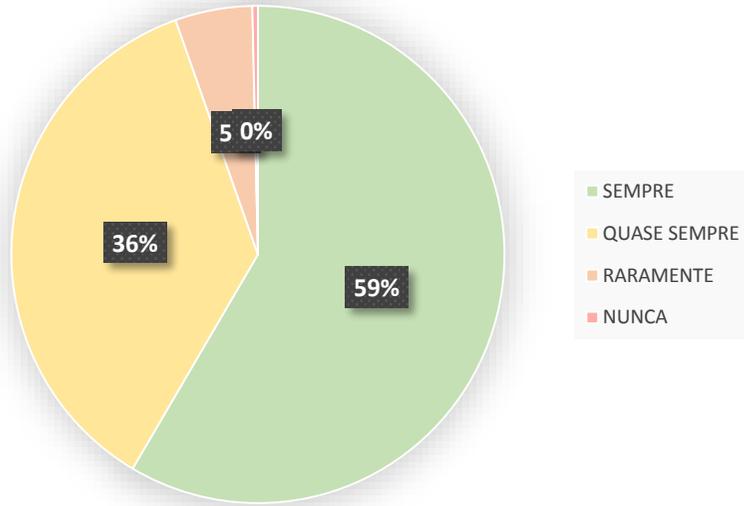


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



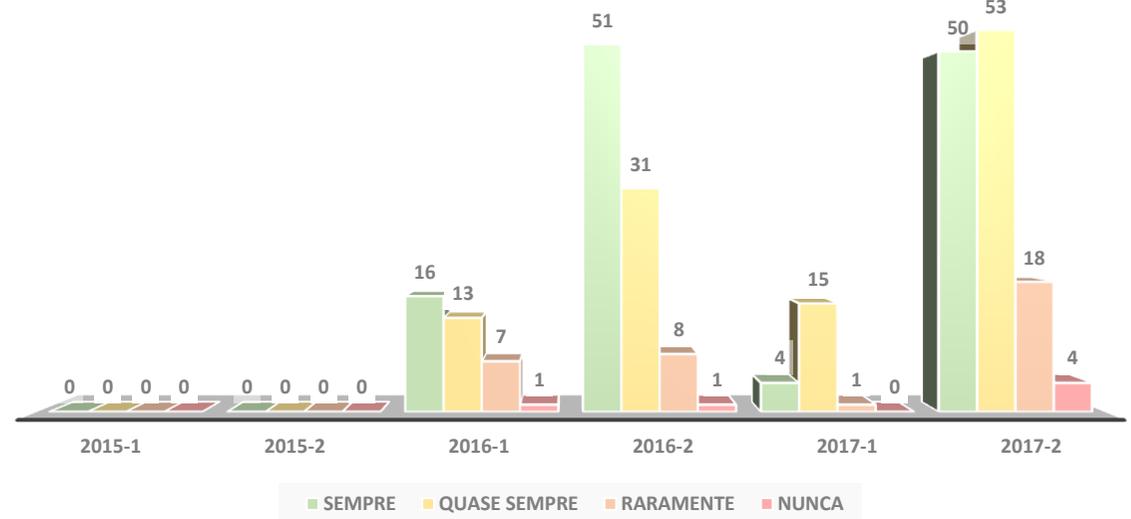
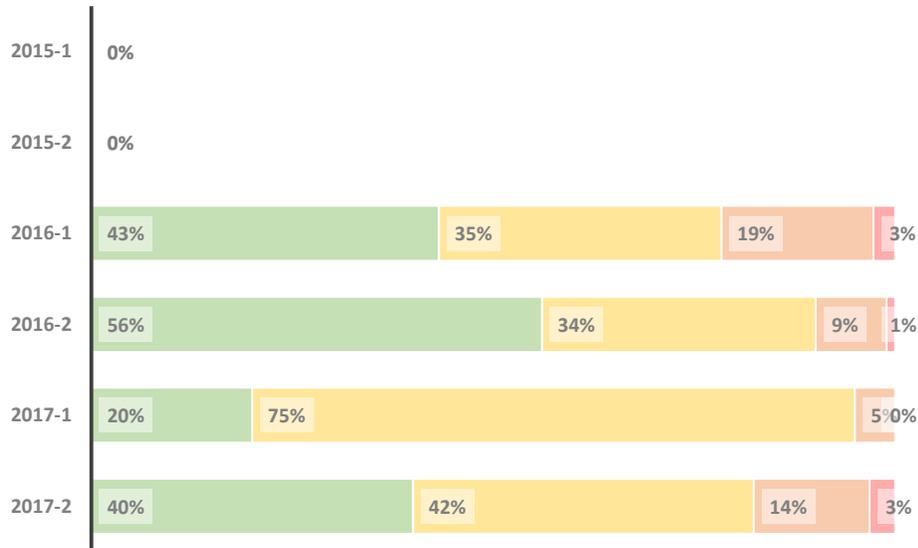
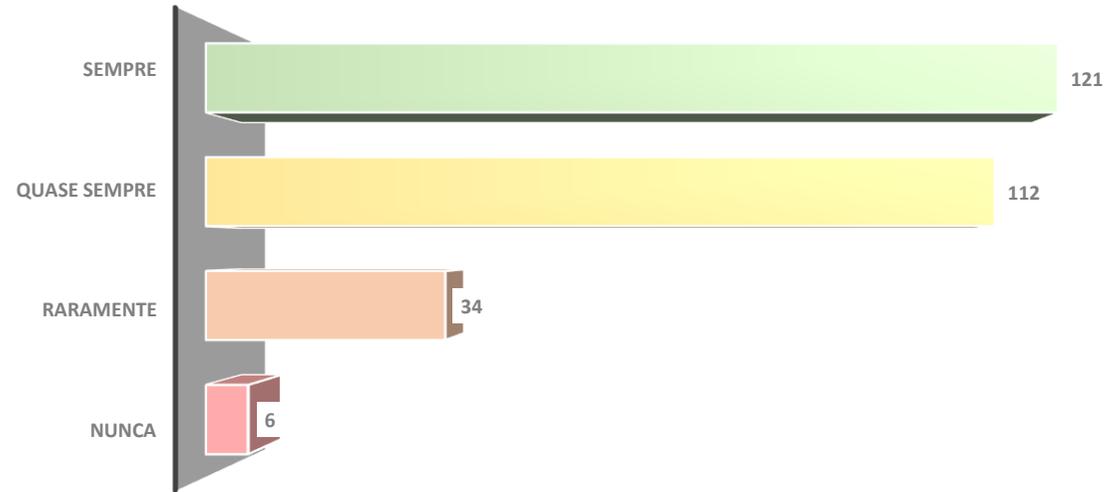
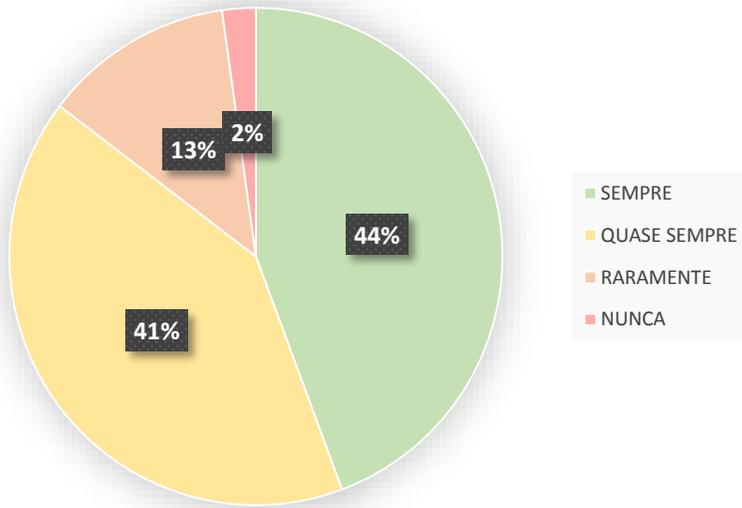


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



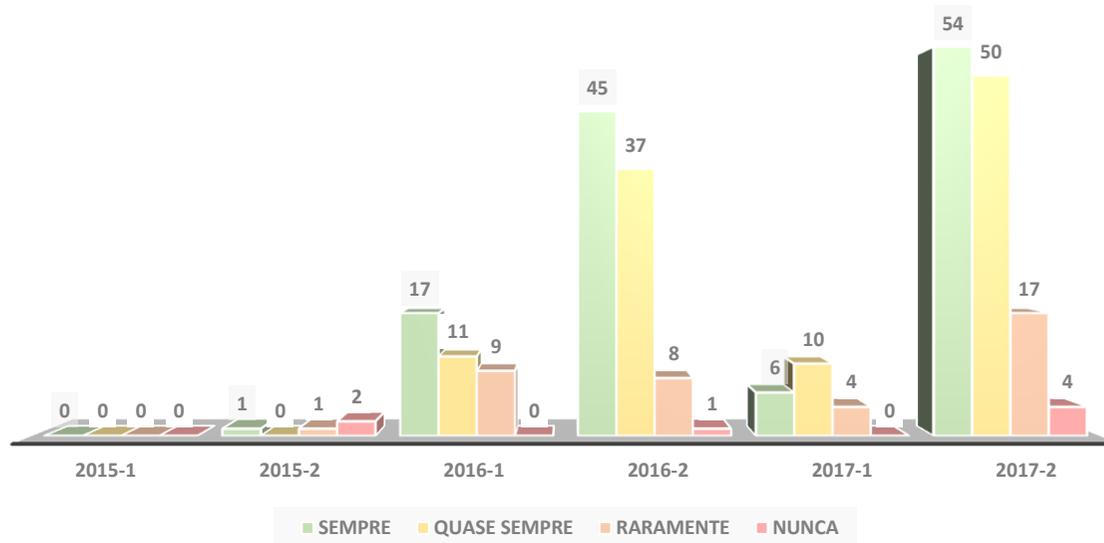
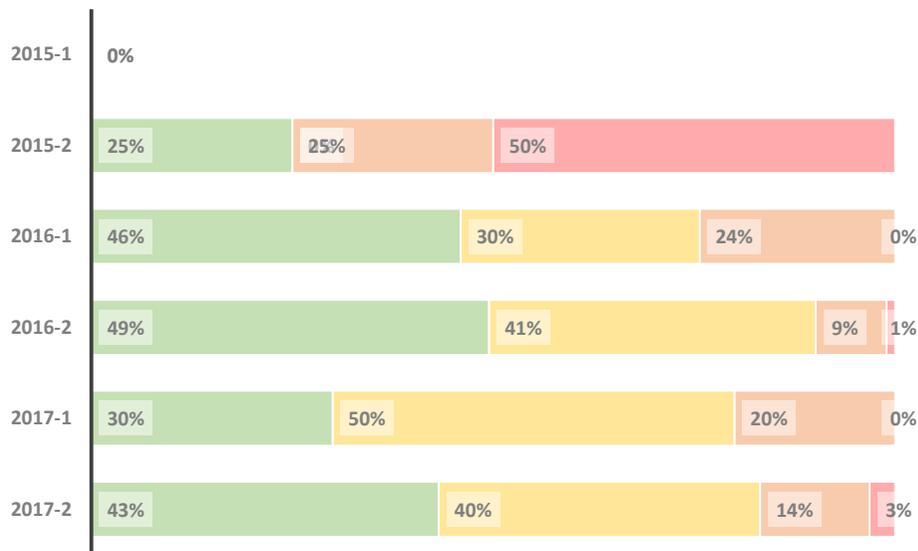
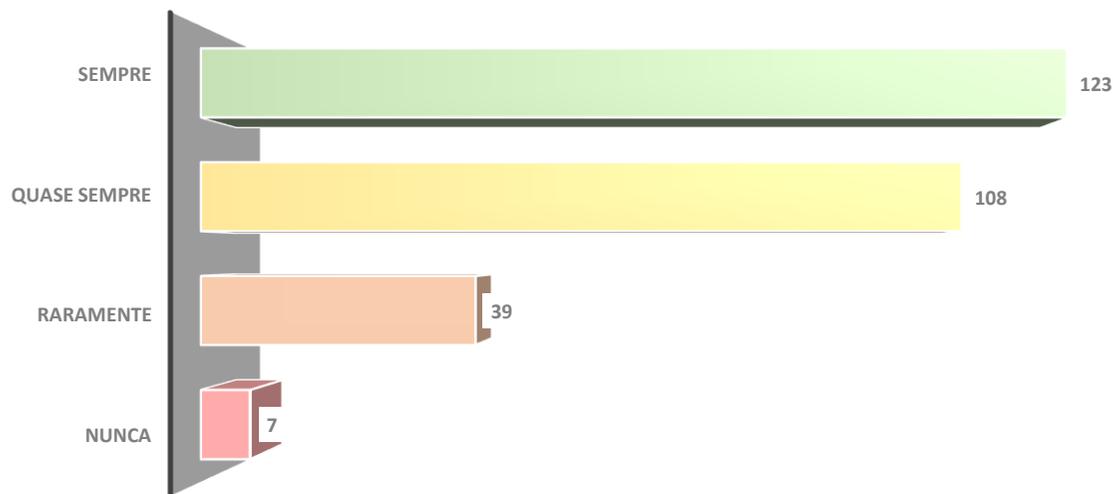
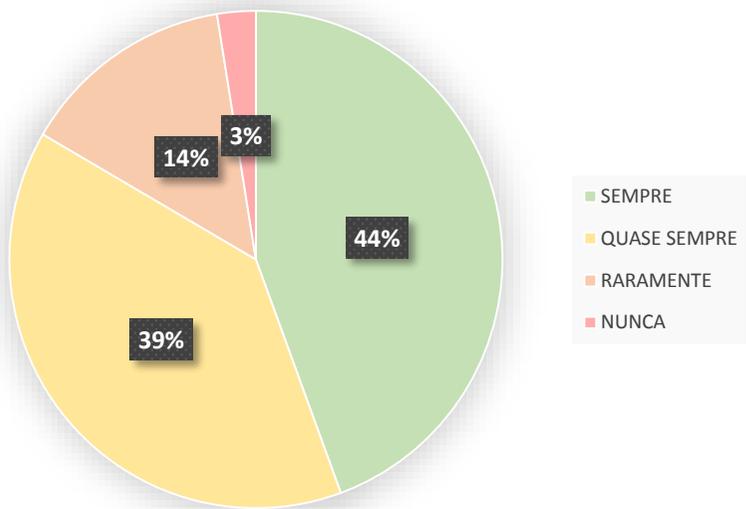


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



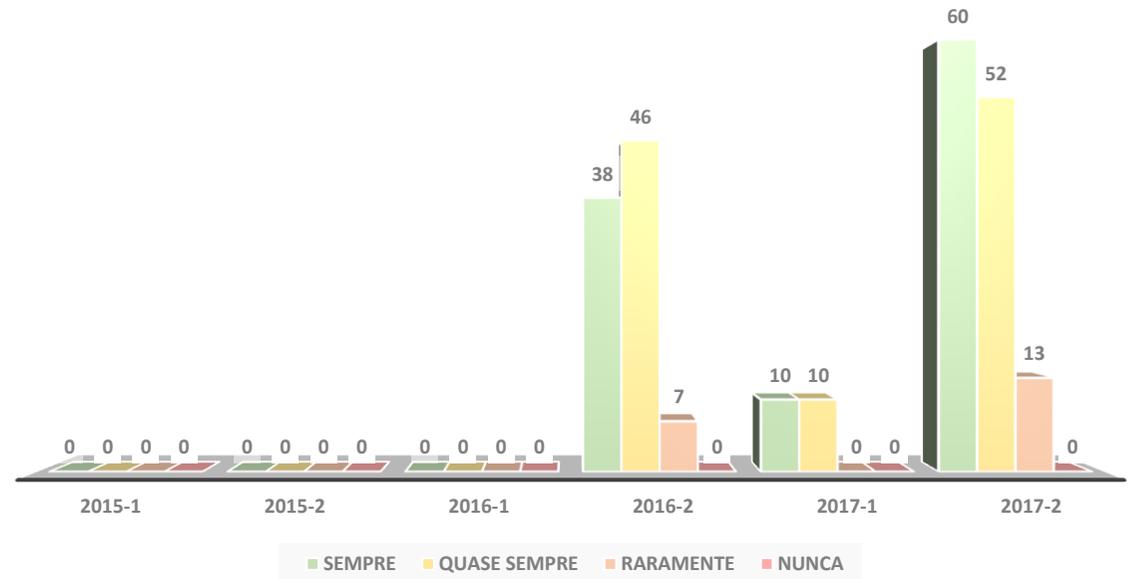
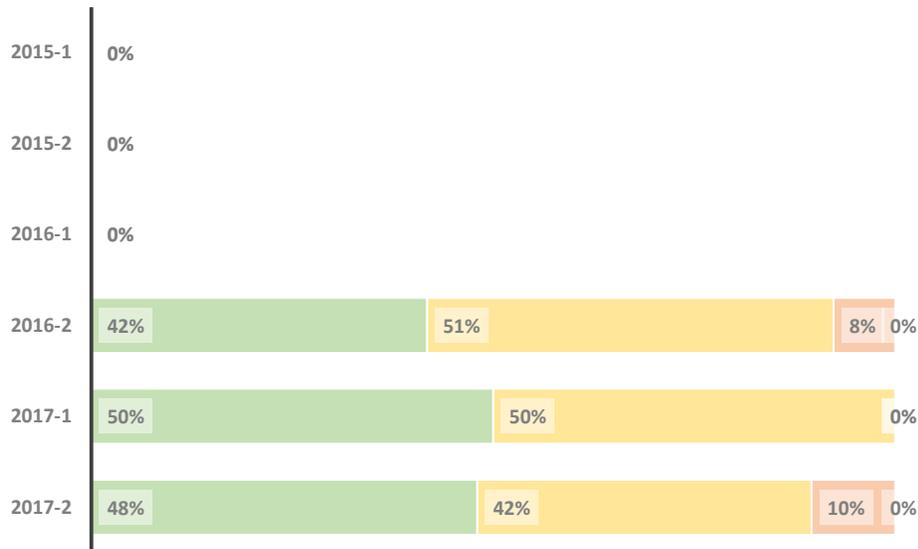
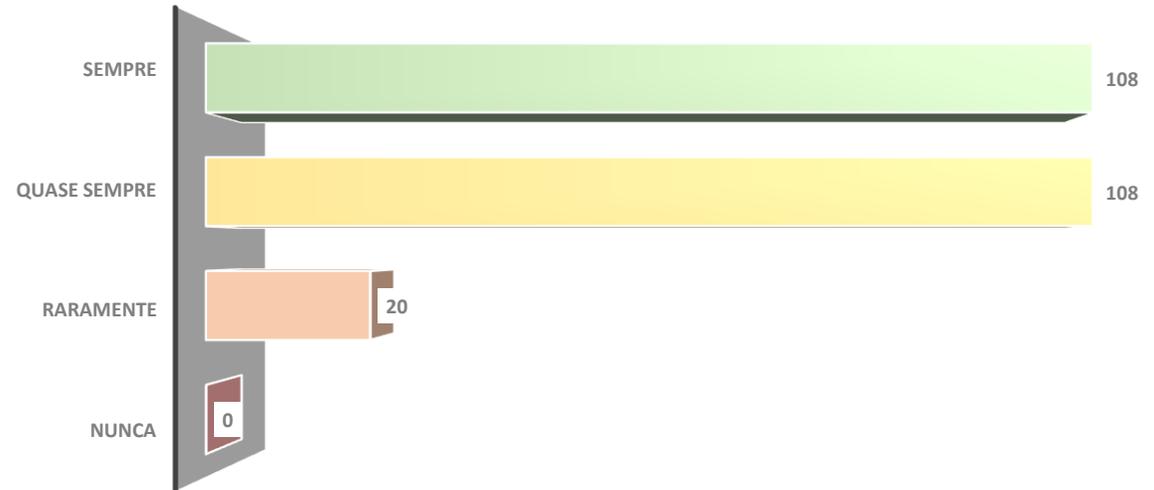
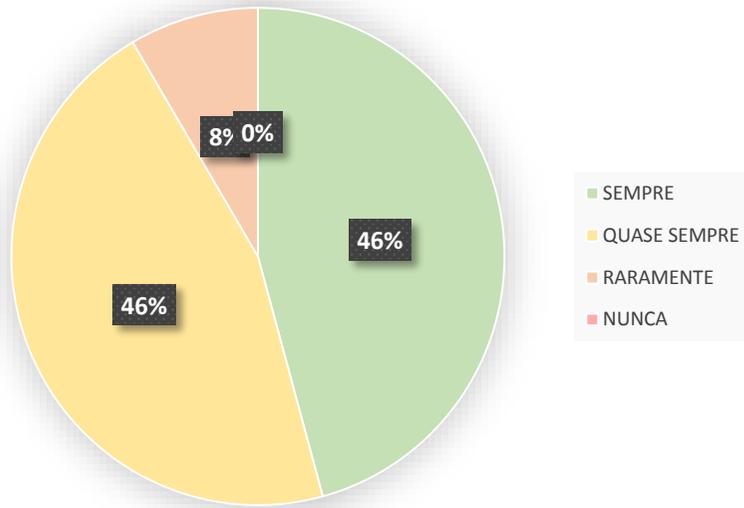


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



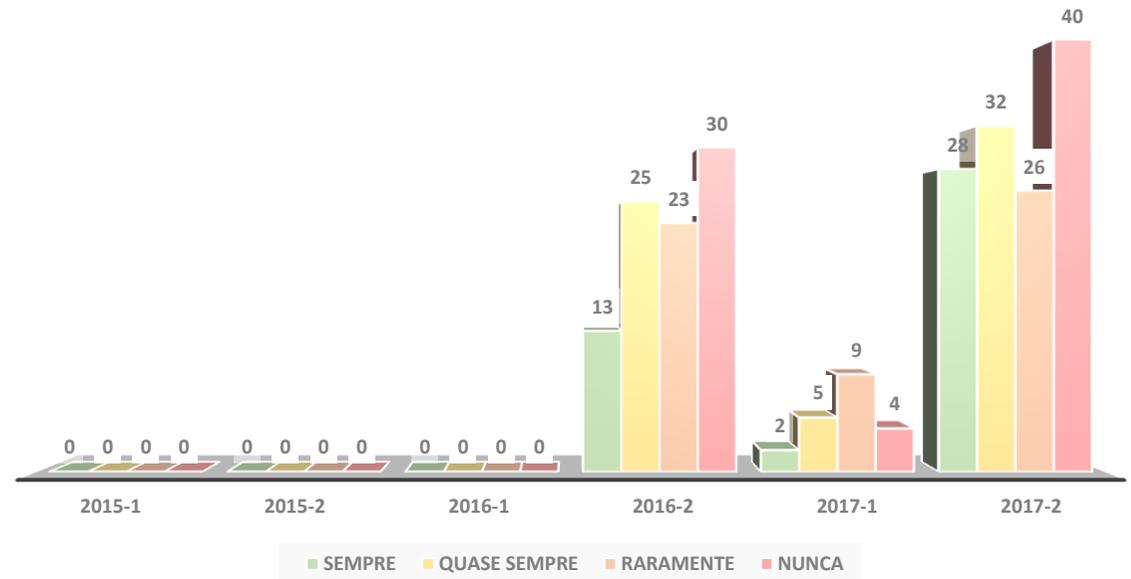
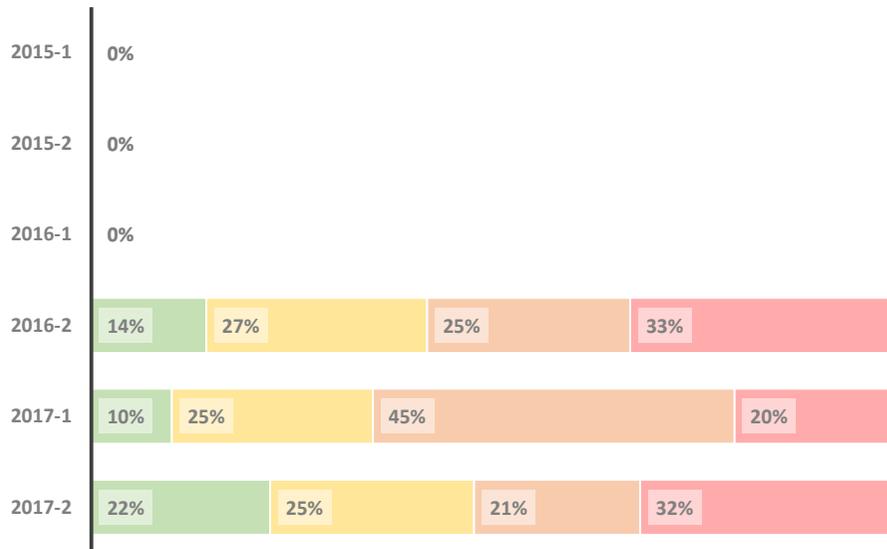
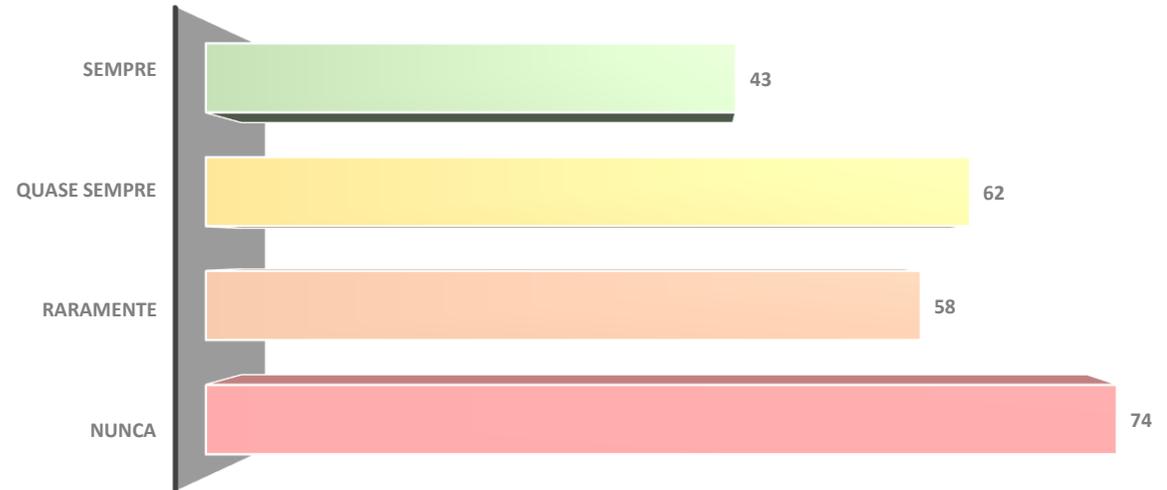
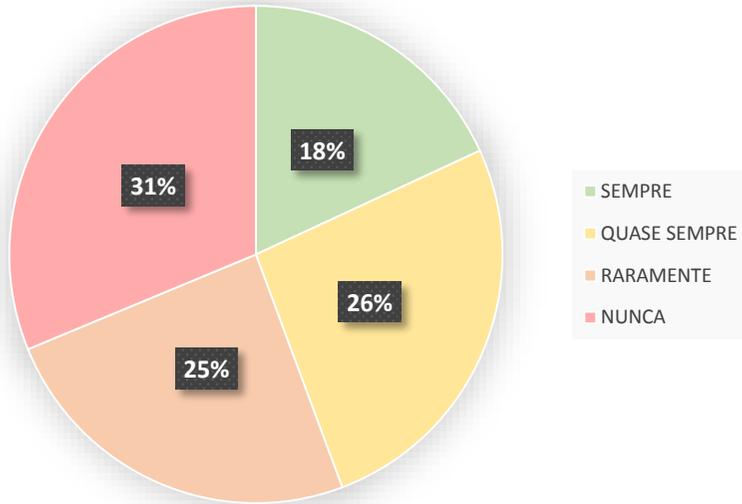


Você acessa o aluno online frequentemente?



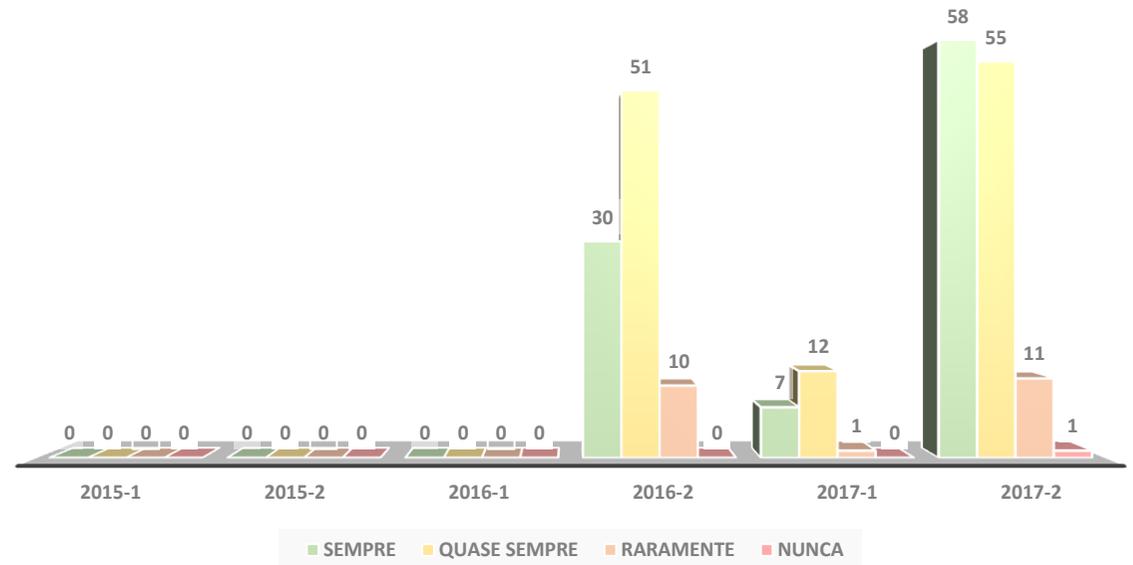
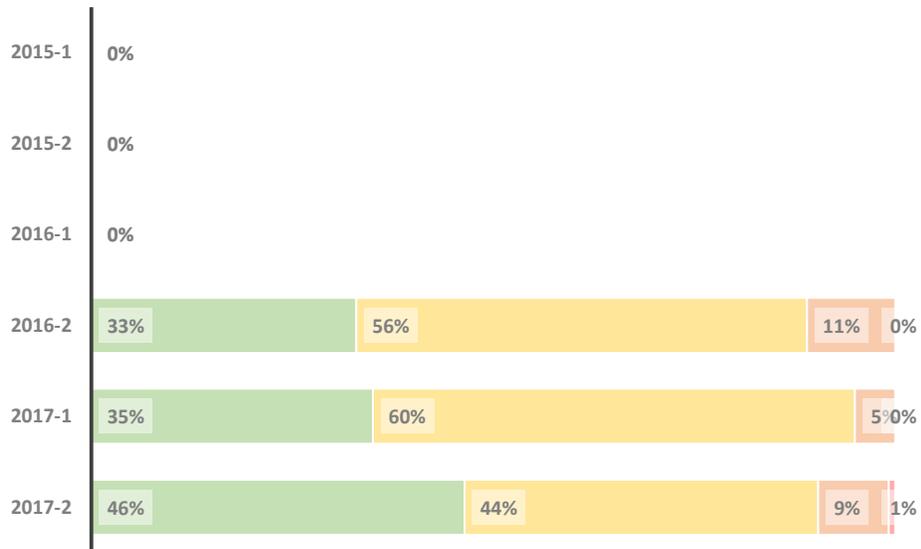
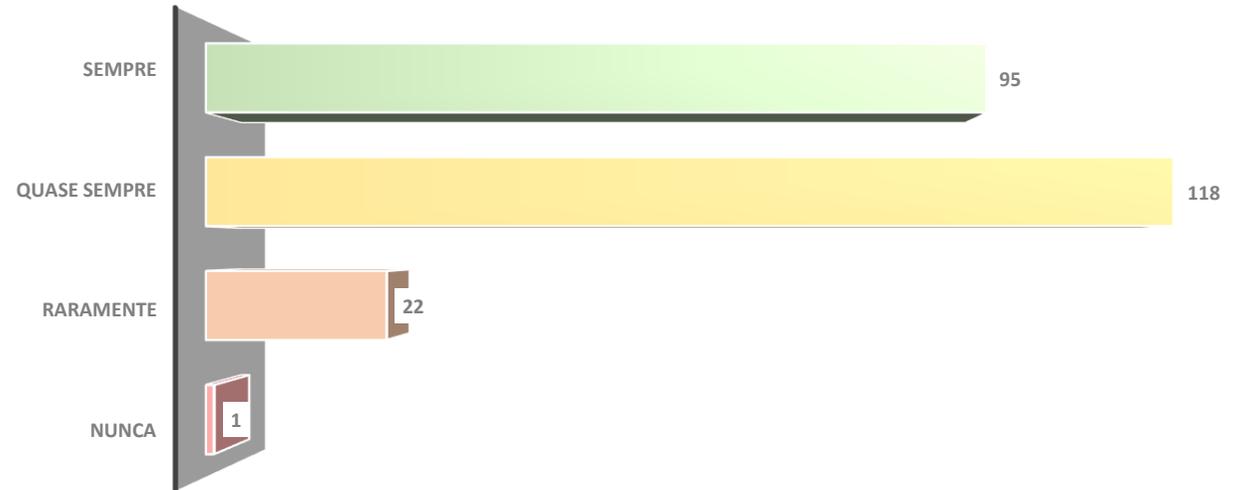
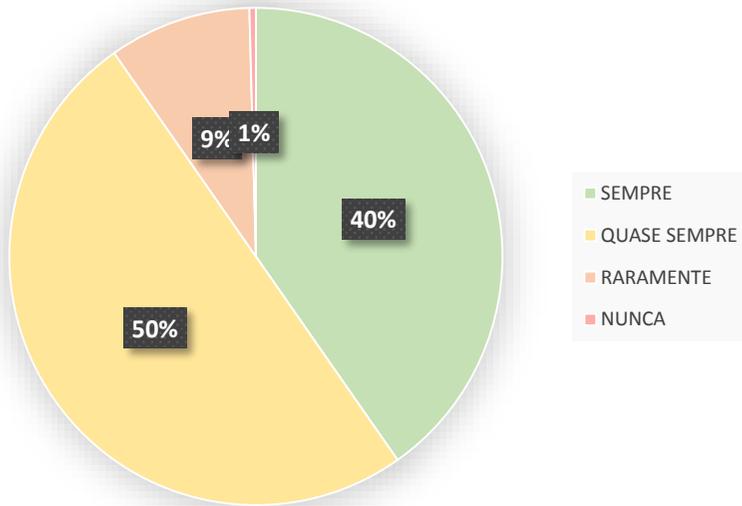


Você acessa o Office365 (email) frequentemente?



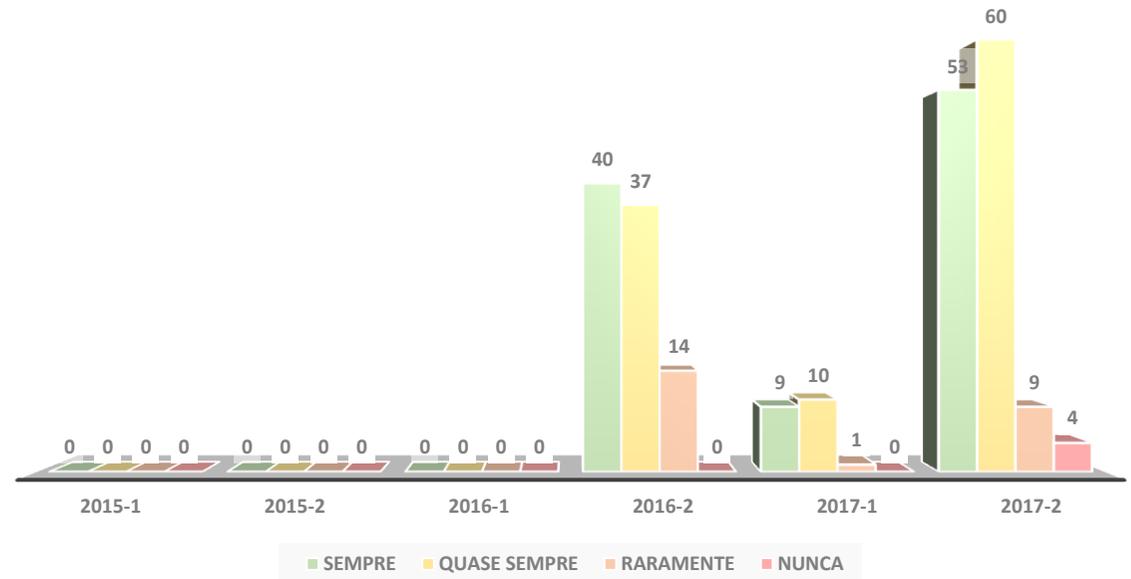
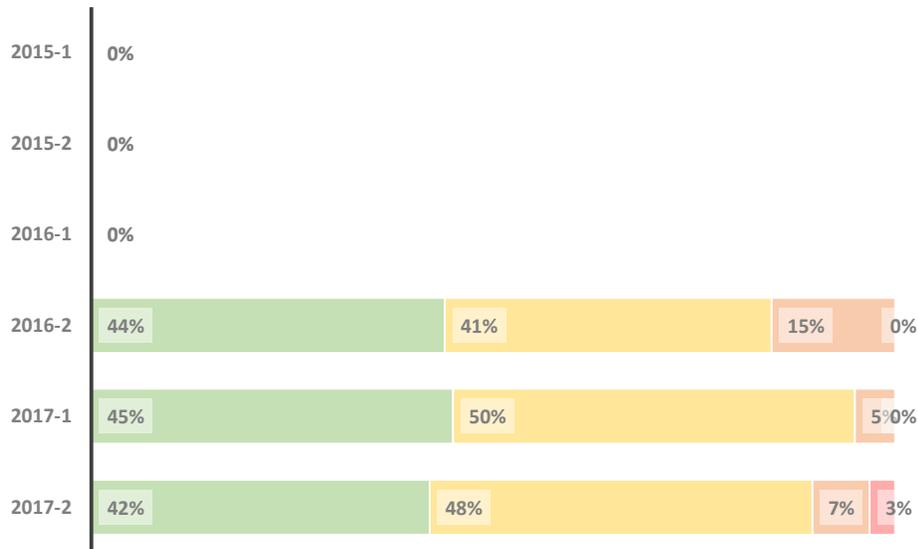
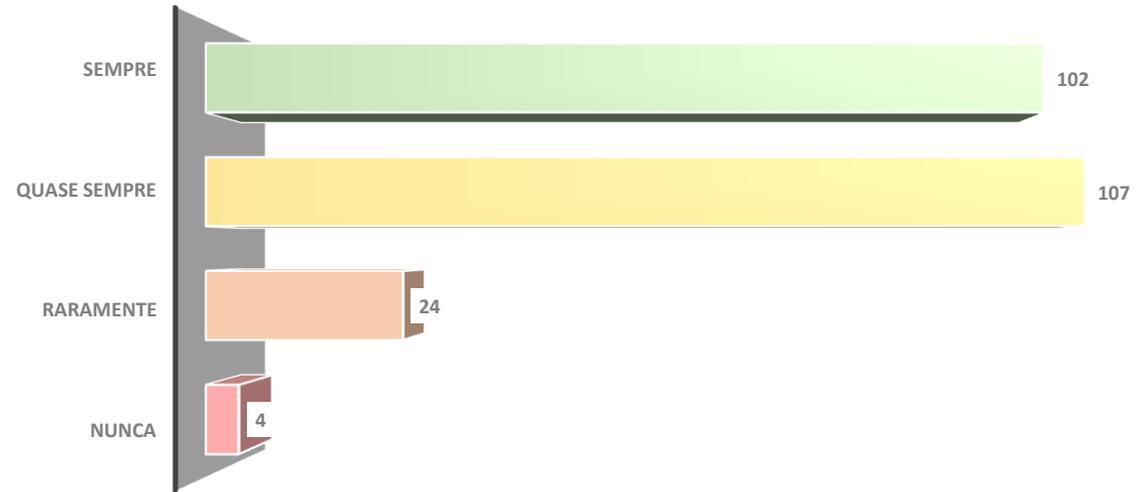
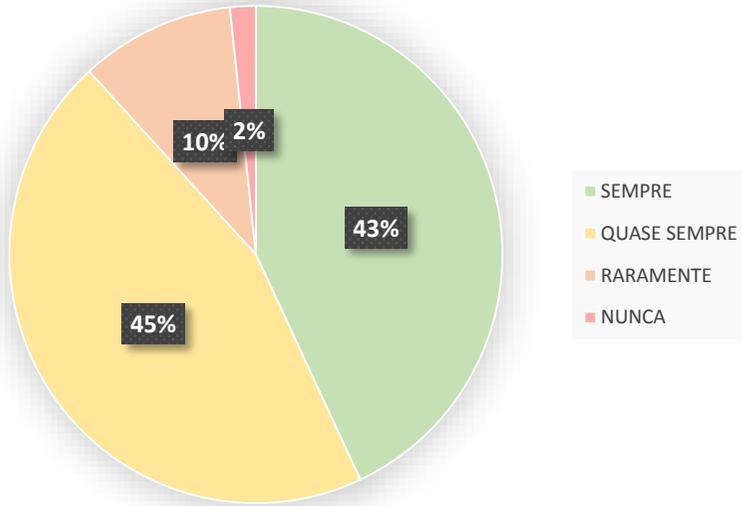


Você acessa o portal frequentemente?



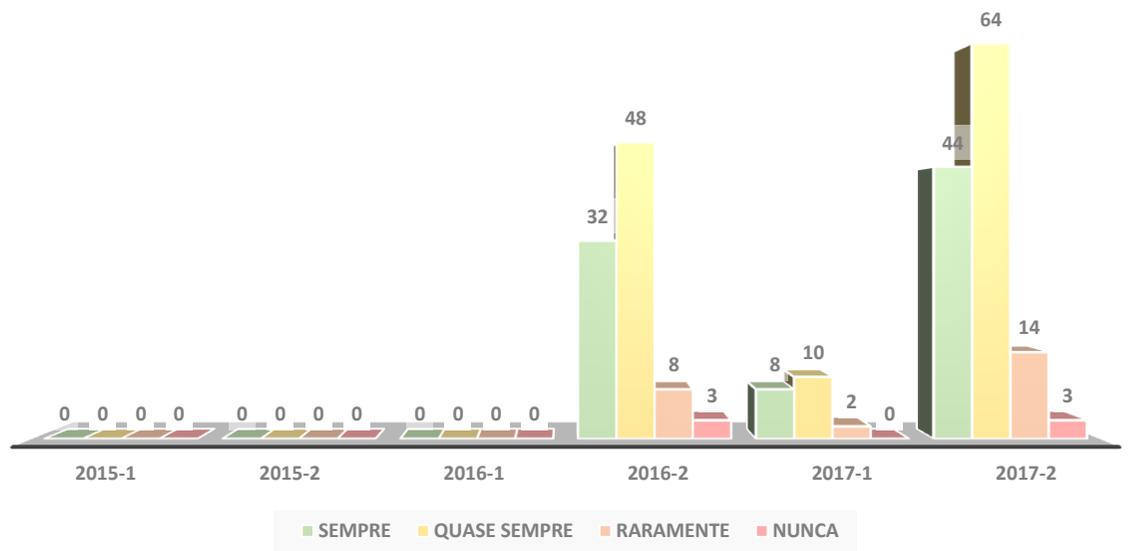
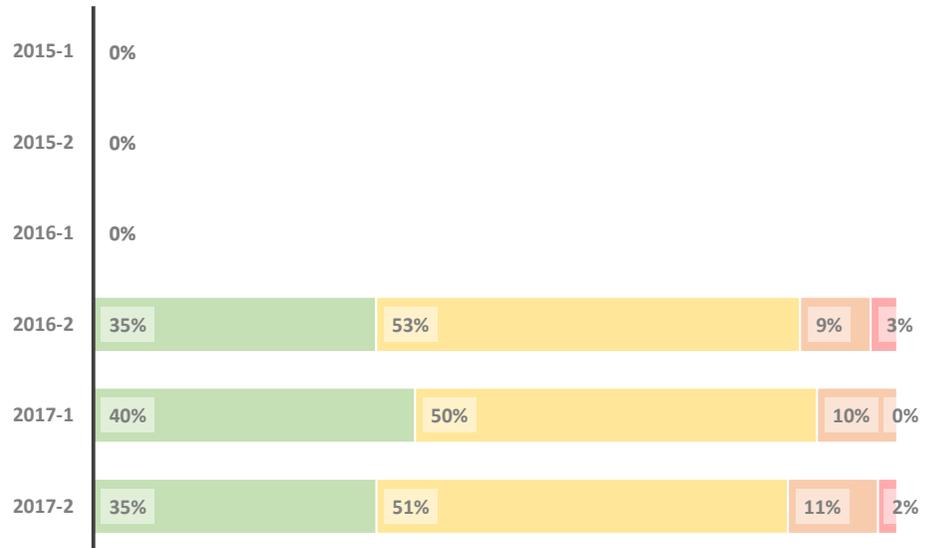
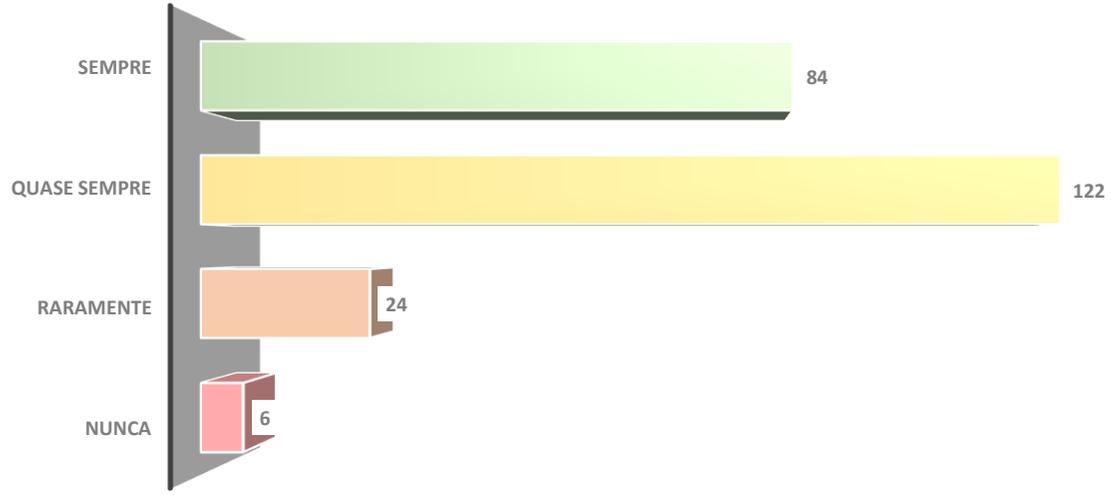
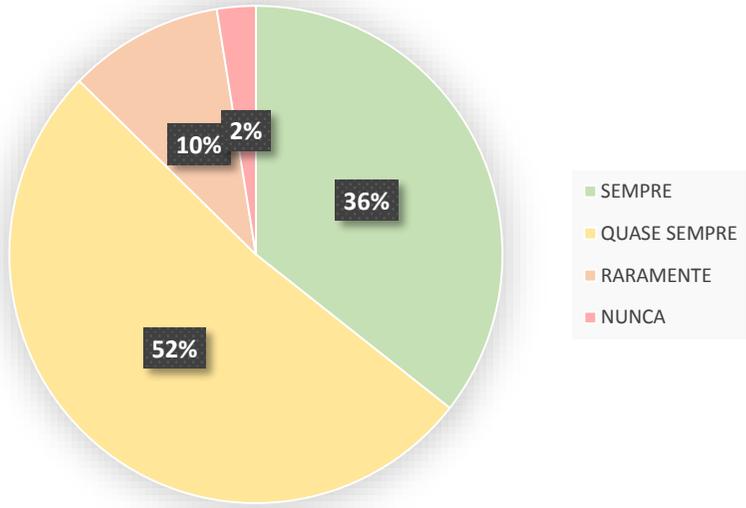


Você se sente apto para utilizar os recursos de TI?



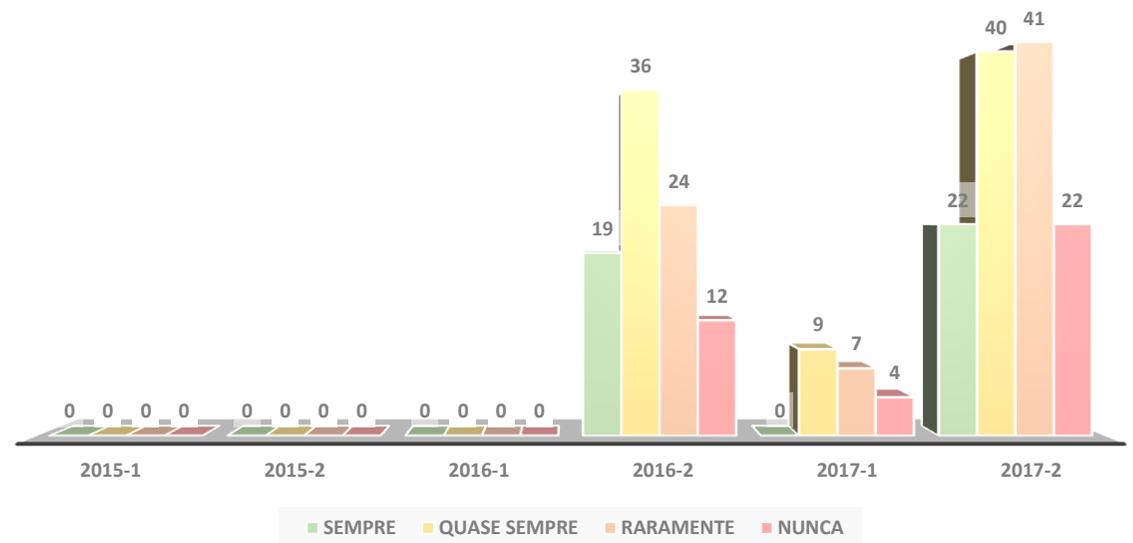
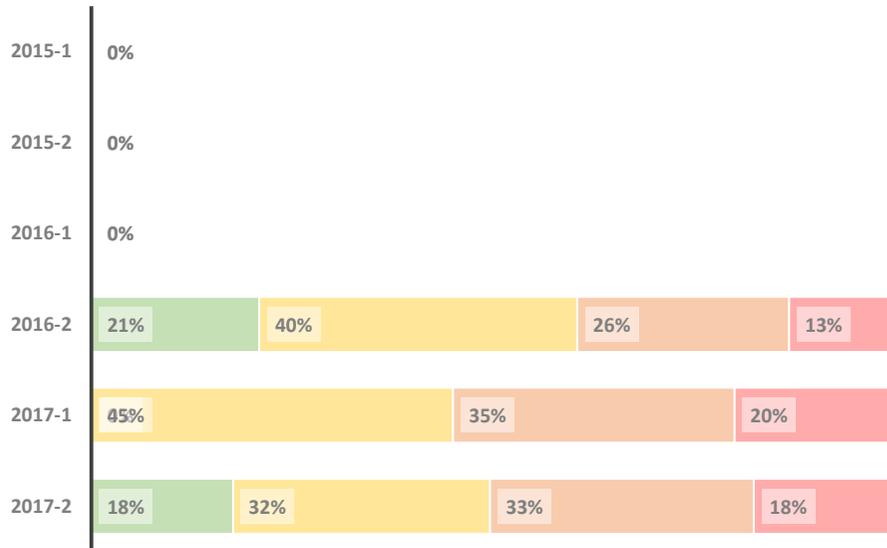
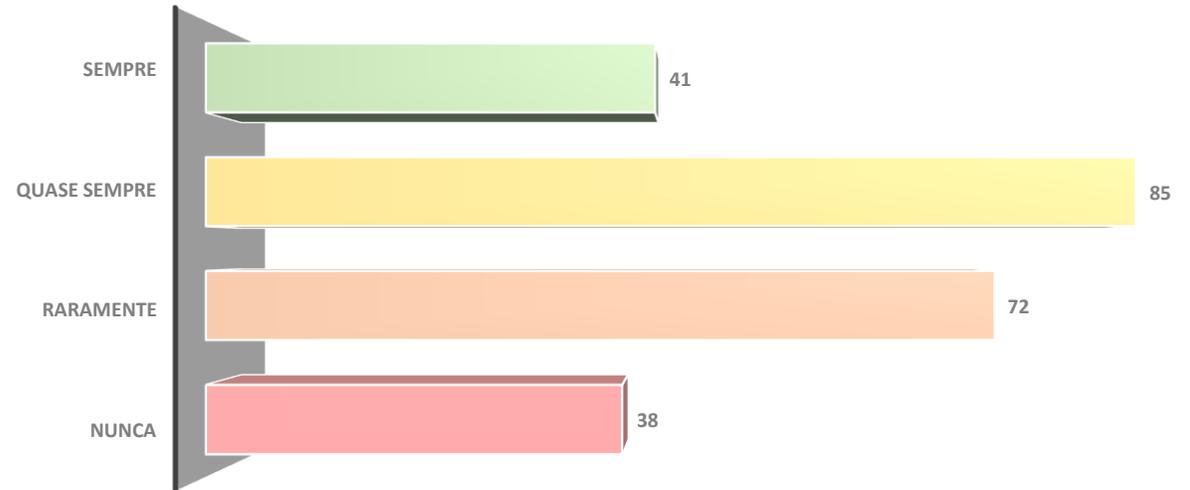
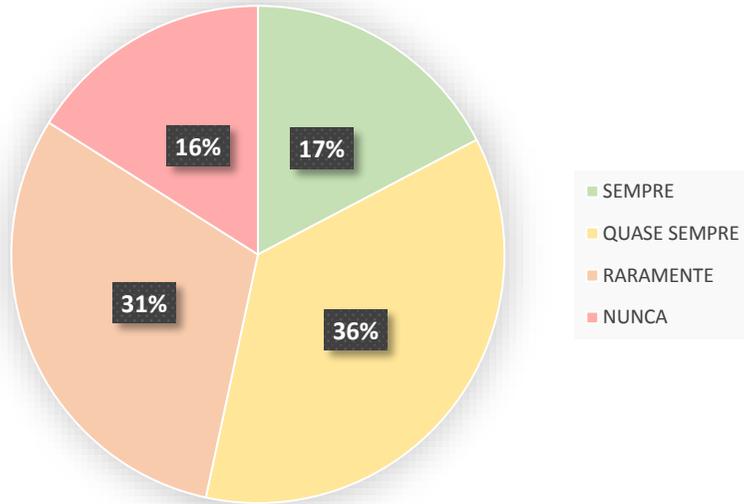


Você utiliza o Moodlerooms (AVA) frequentemente?



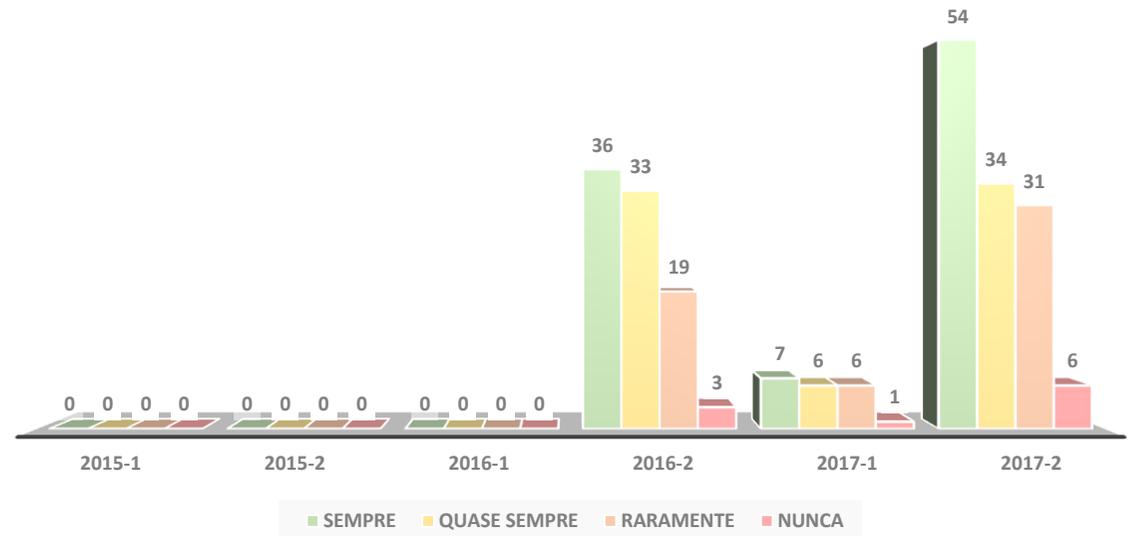
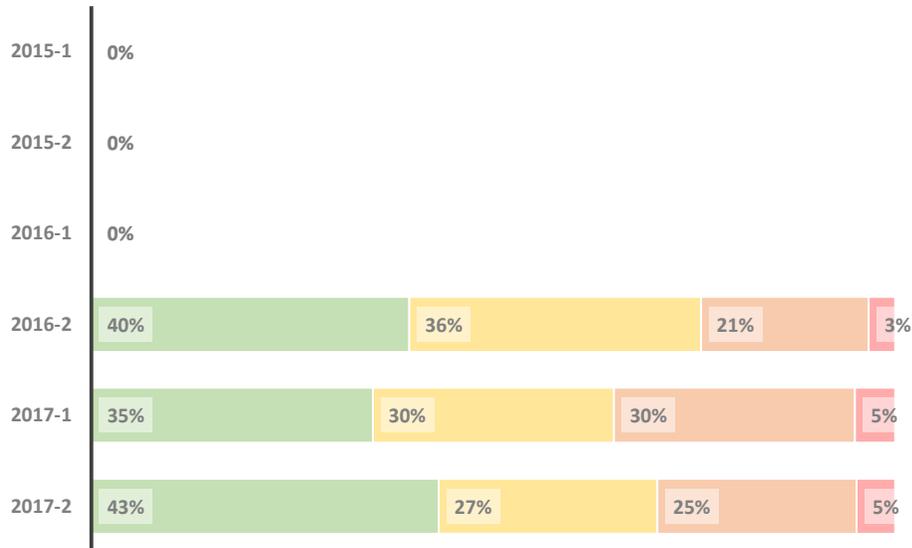
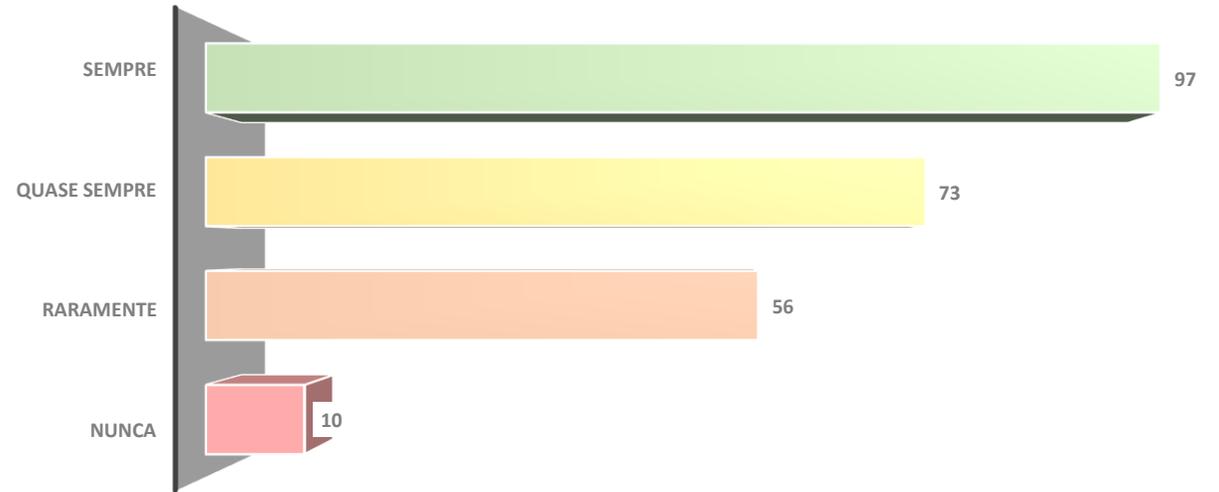
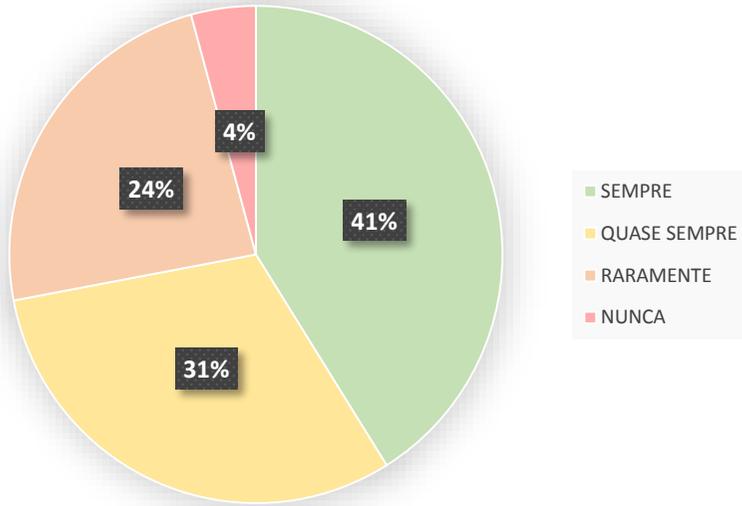


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



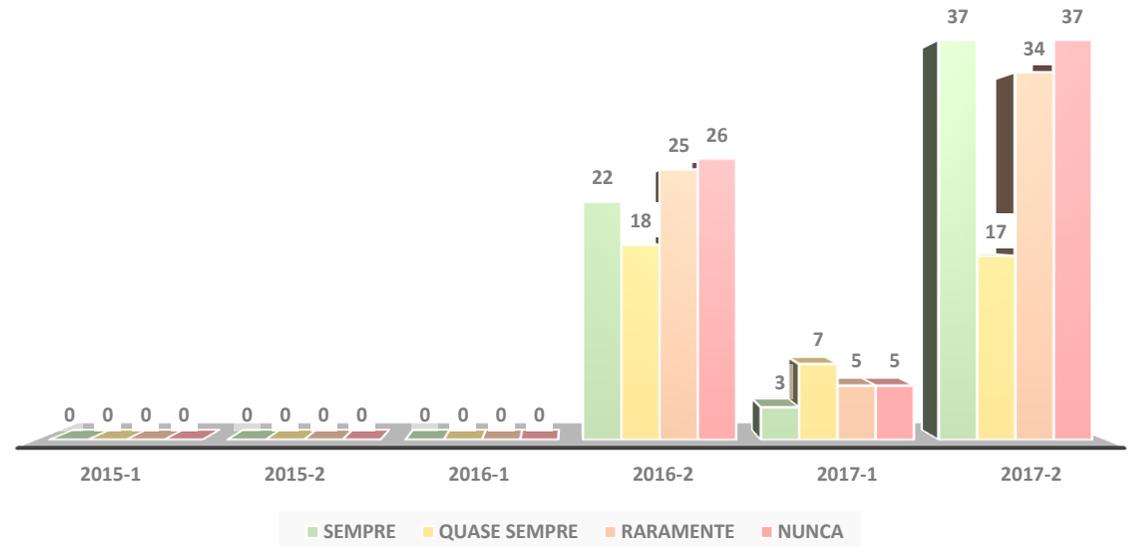
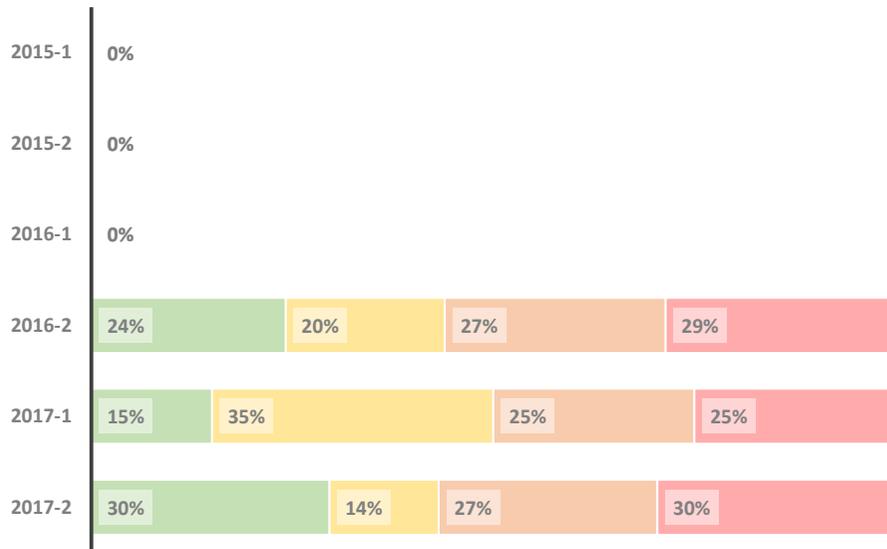
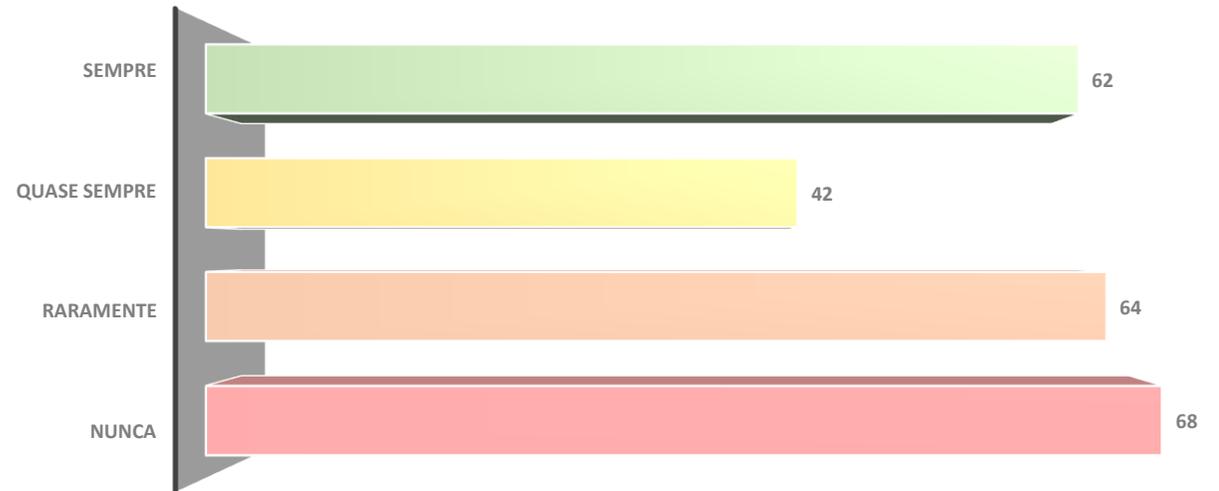
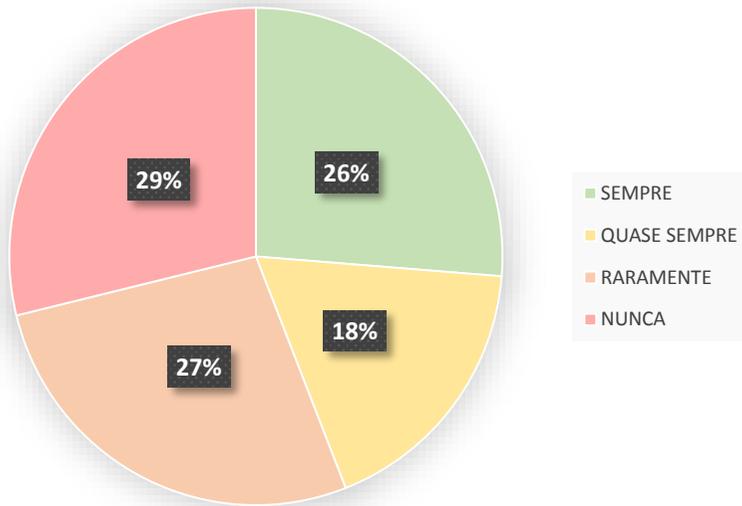


Você utiliza o recurso de internet frequente?



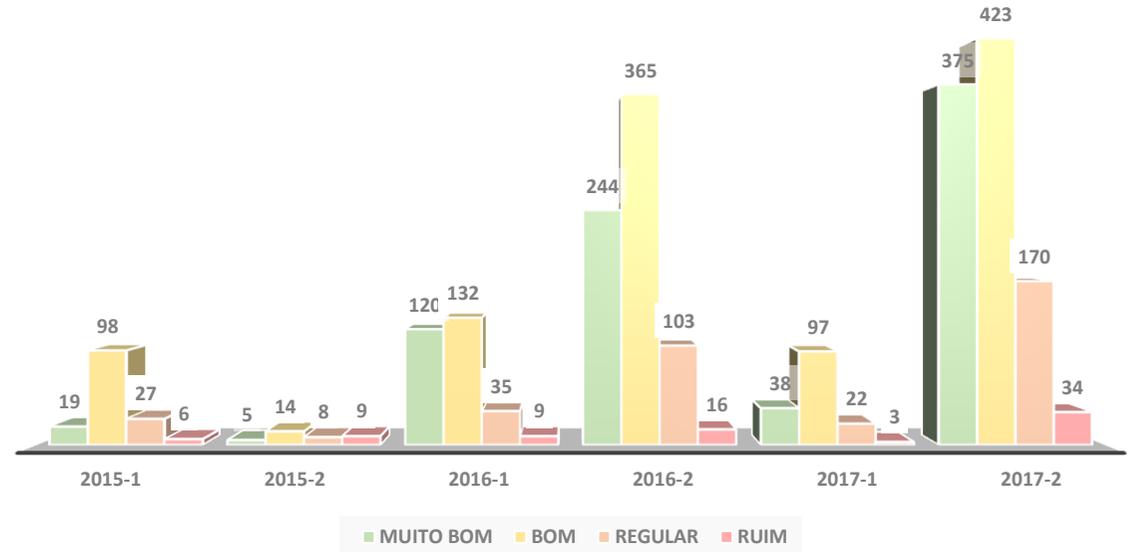
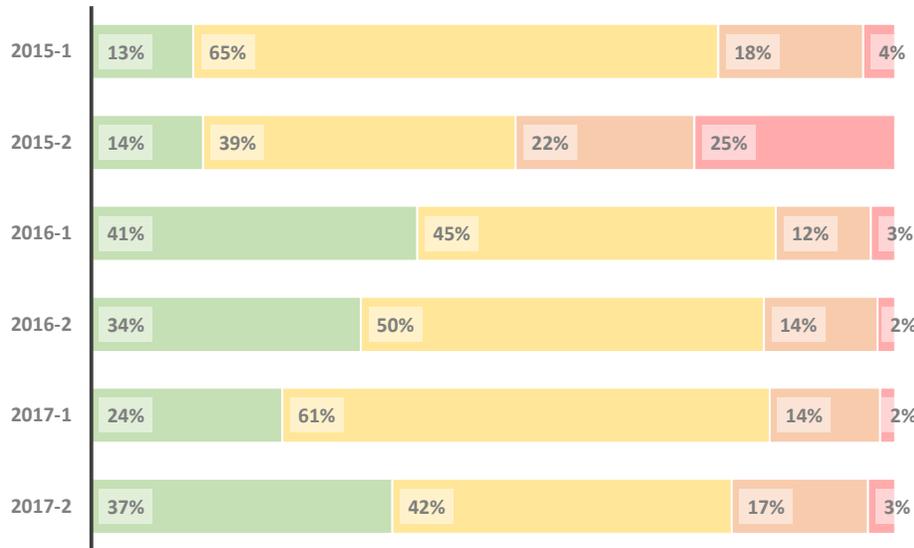
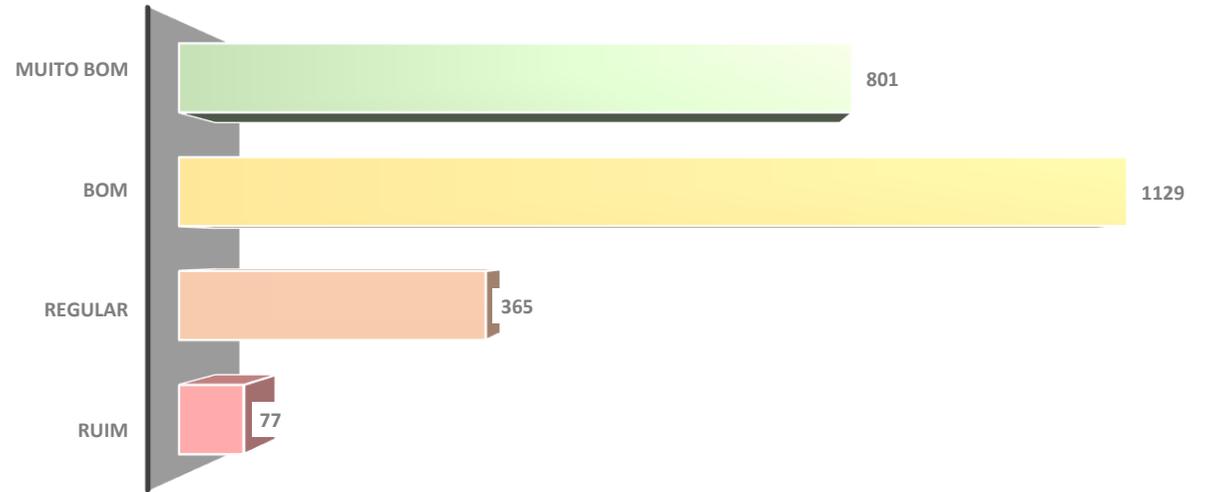
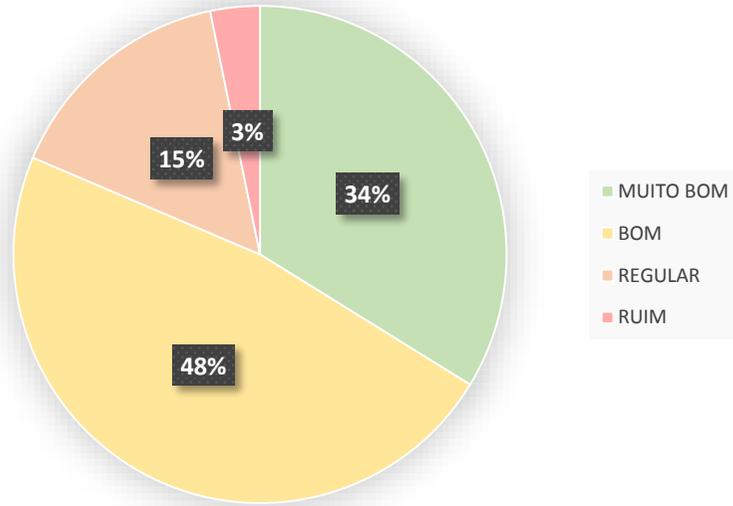


Você utiliza o recurso de WIFI frequentemente?



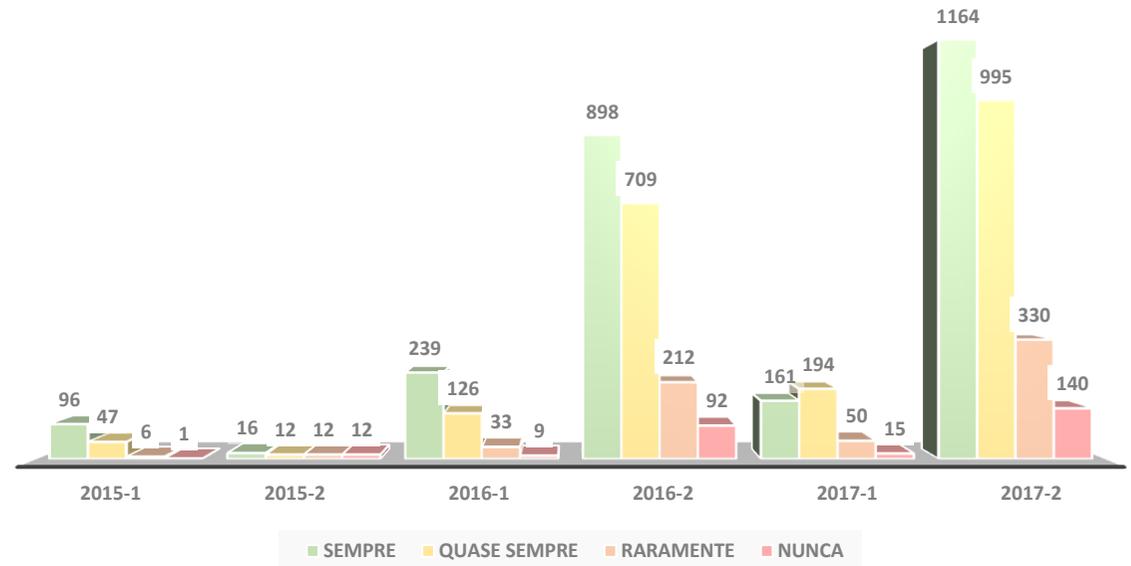
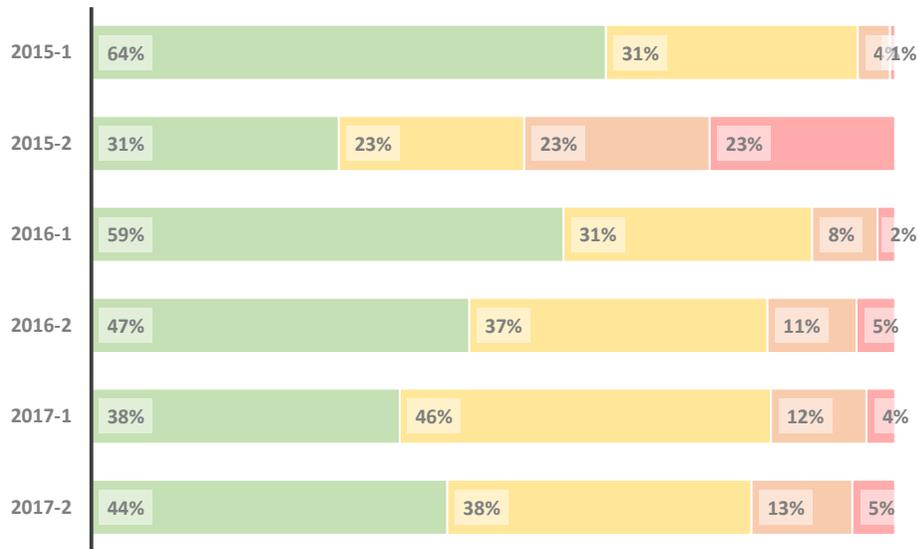
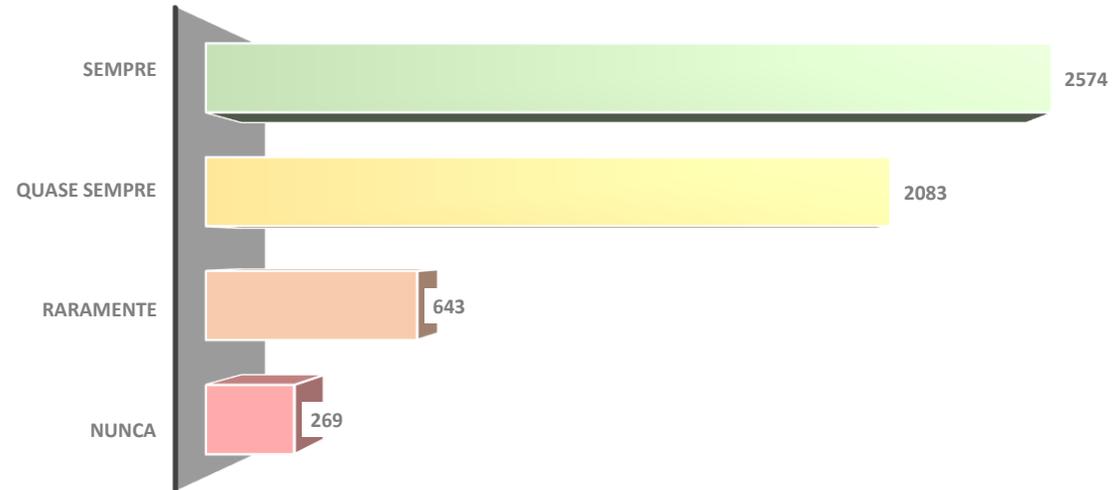
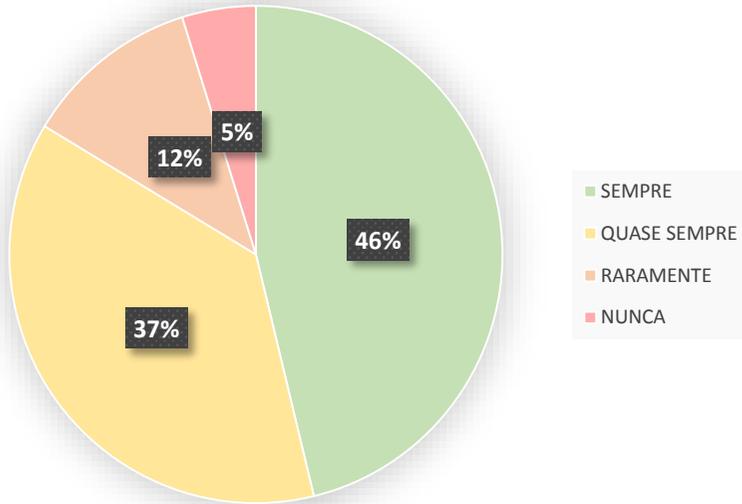


QUESTÕES OBJETIVAS - Qualitativas



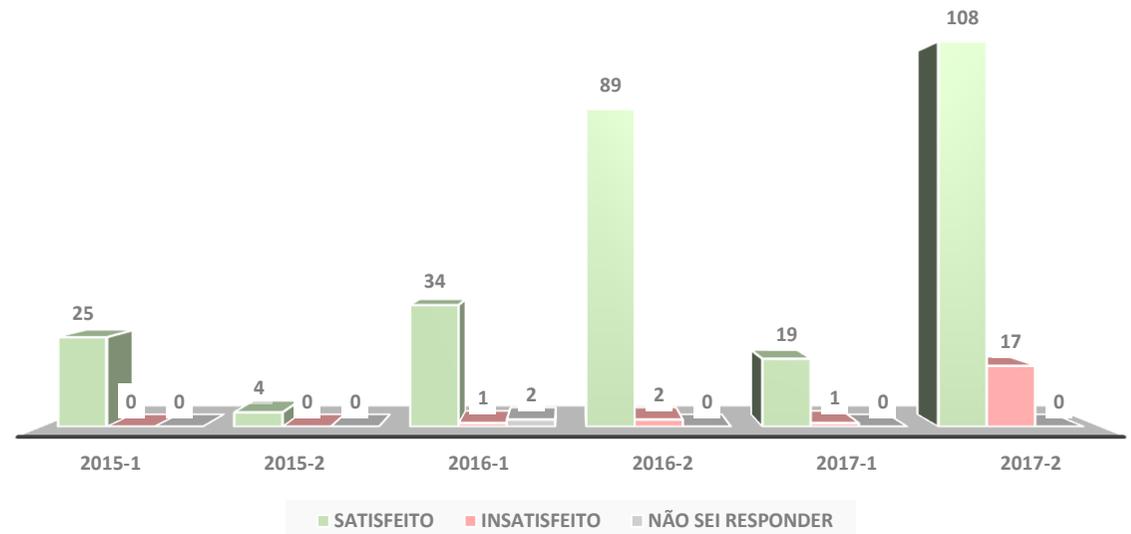
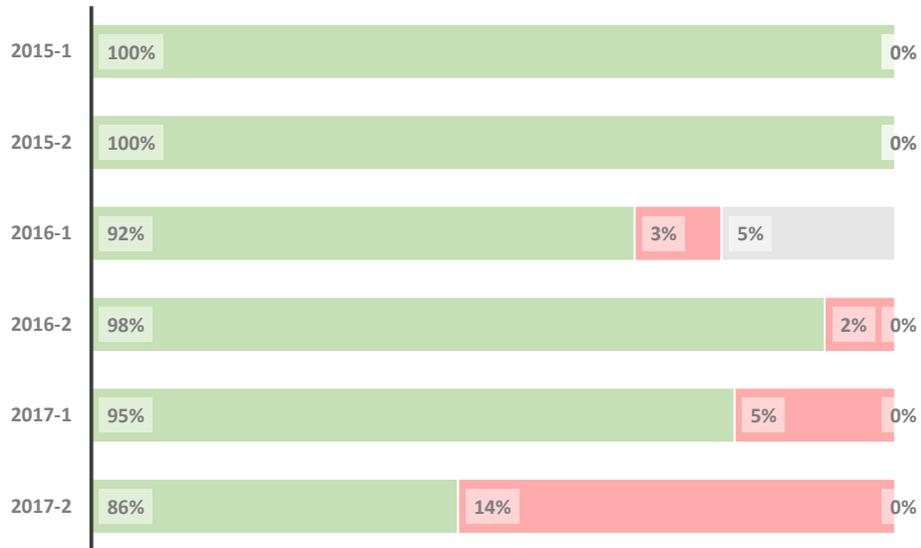
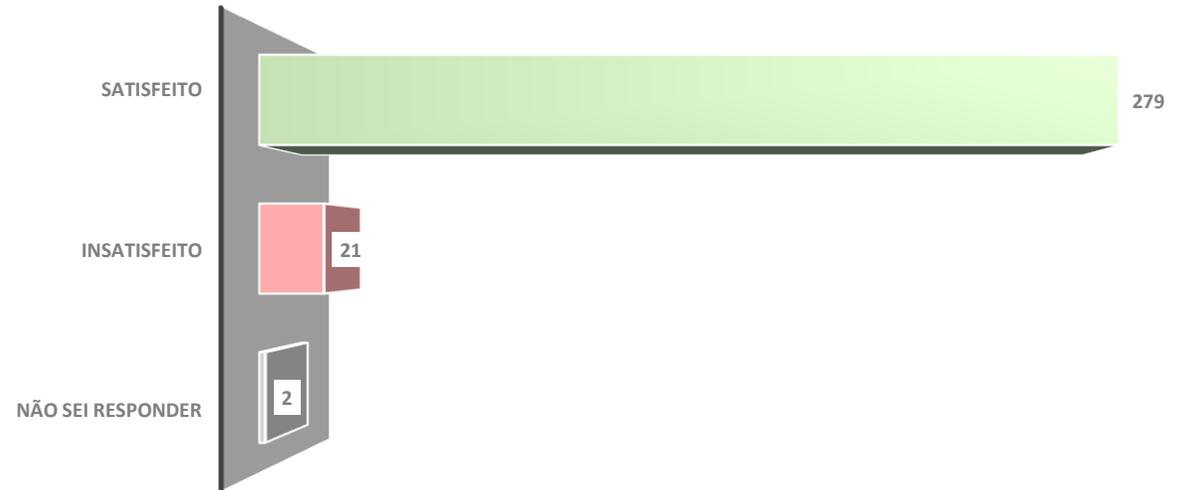
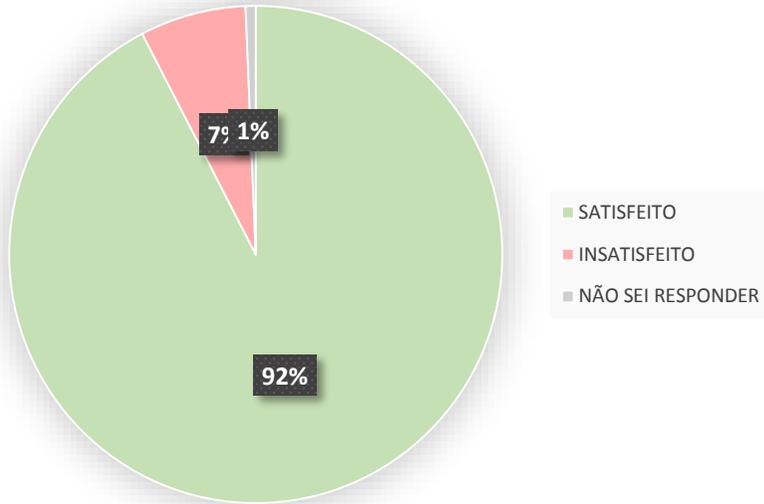


QUESTÕES OBJETIVAS - Periodicidade



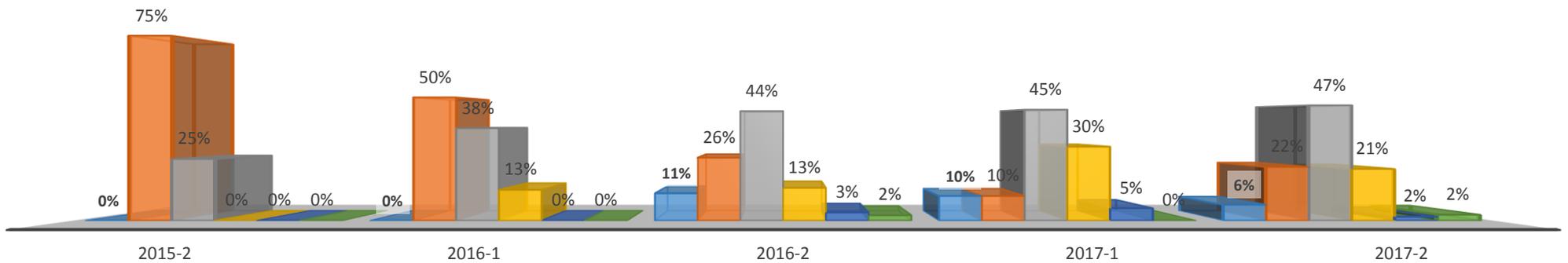
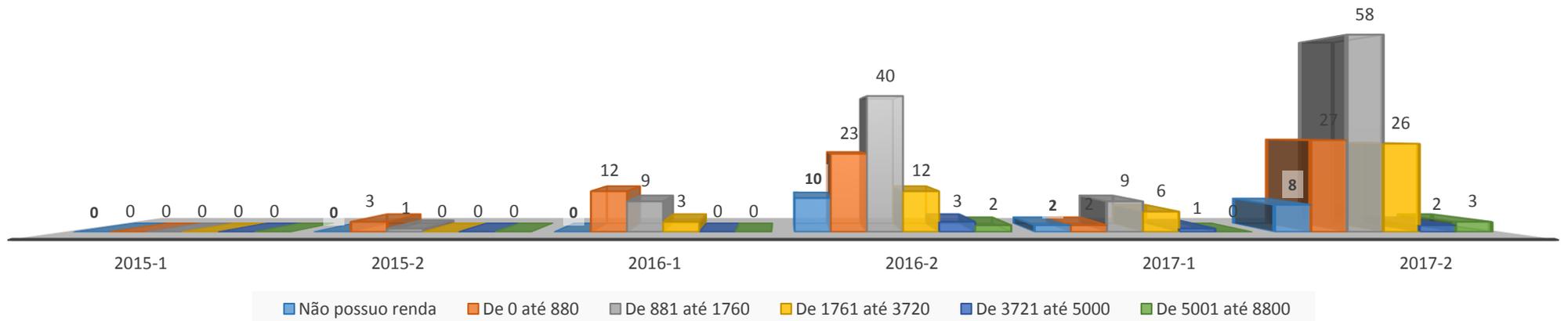
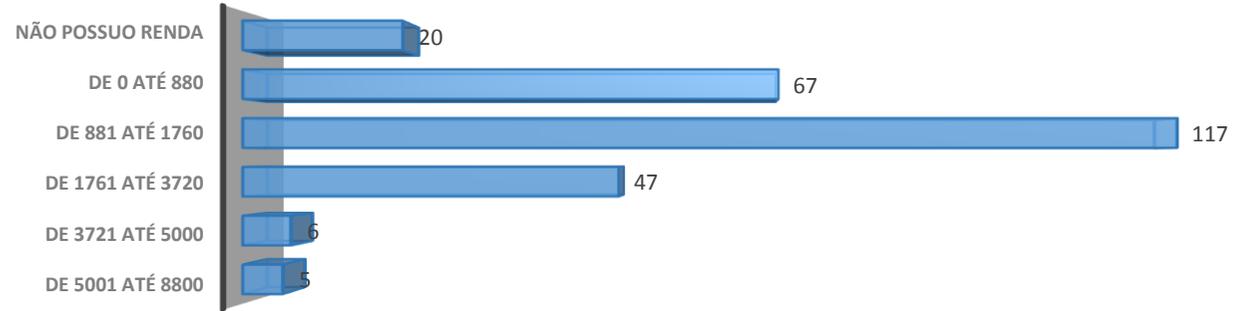
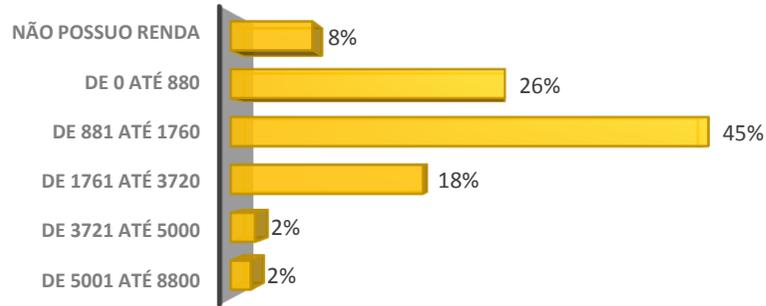


O CURSO - Em relação ao seu curso, você se considera:



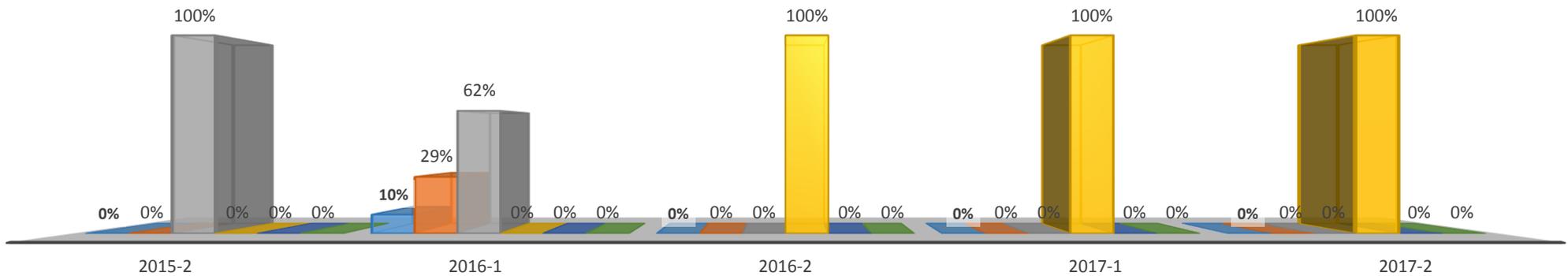
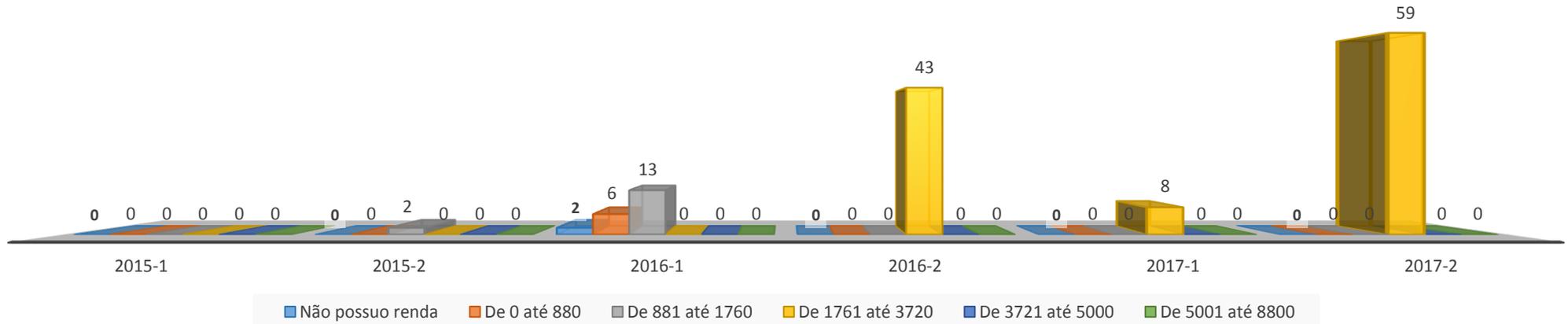
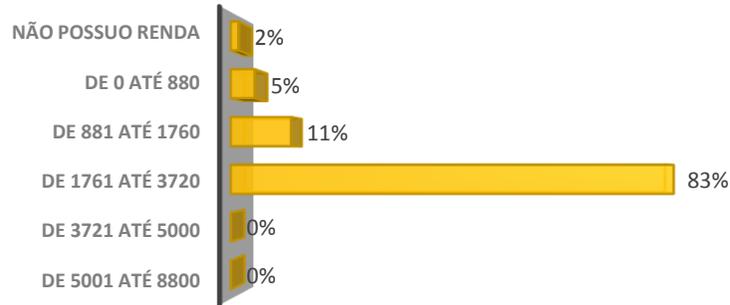


Qual a sua renda mensal atual?



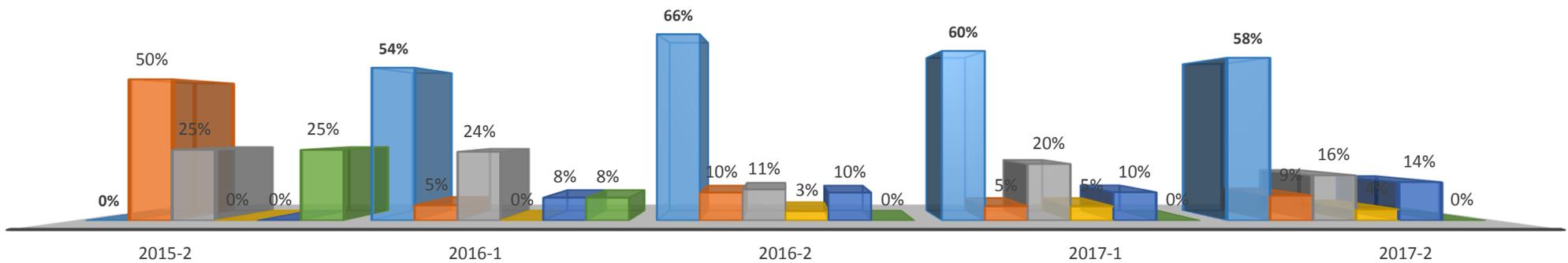
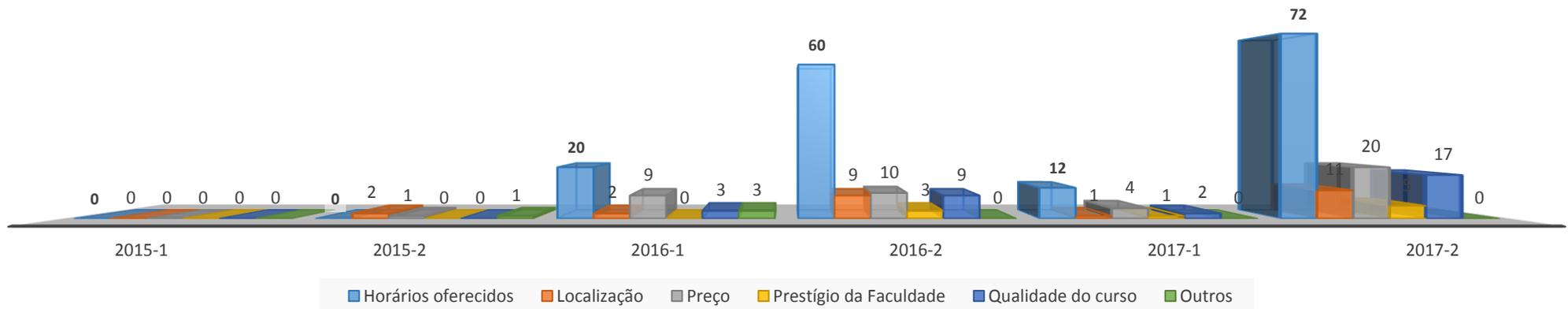
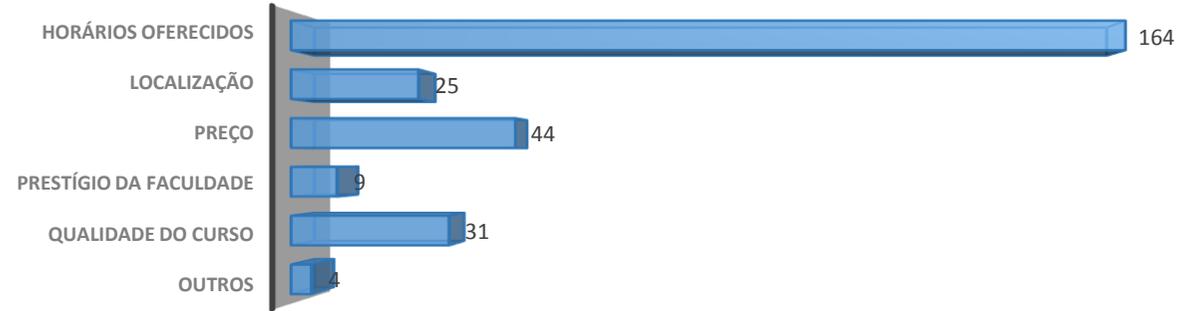
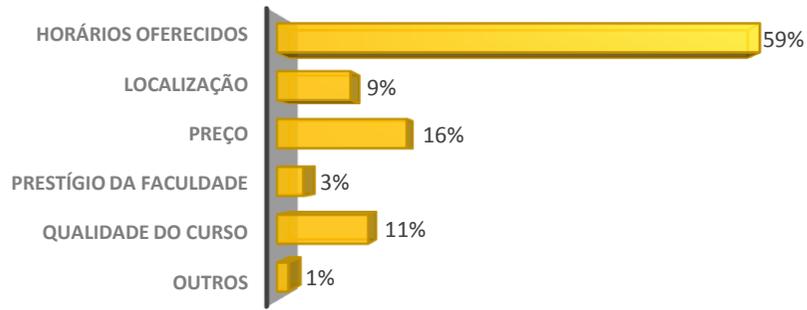


Qual a renda mensal da sua família?



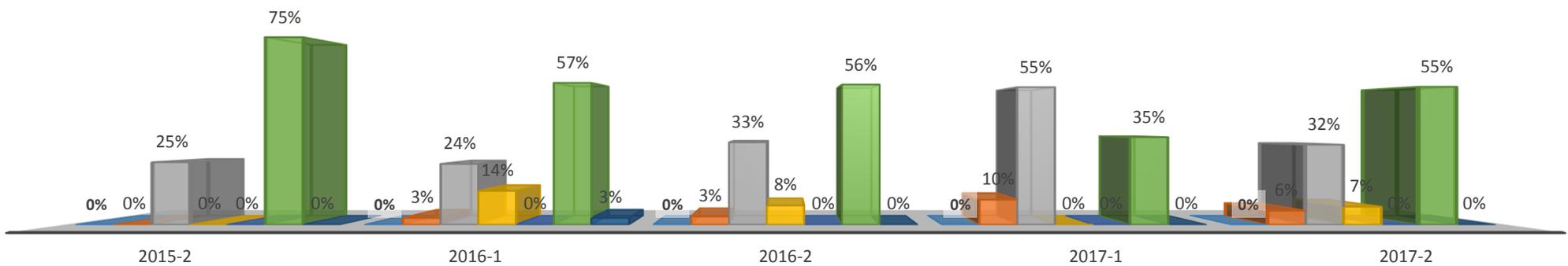
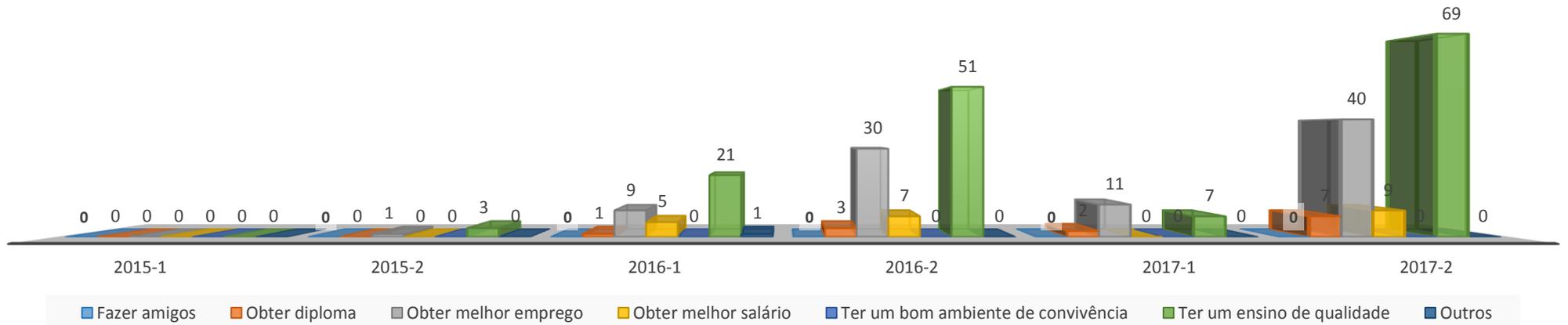
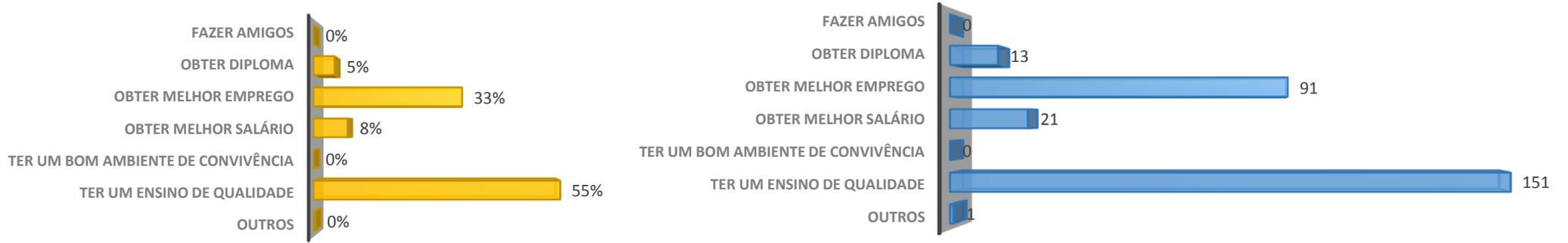


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



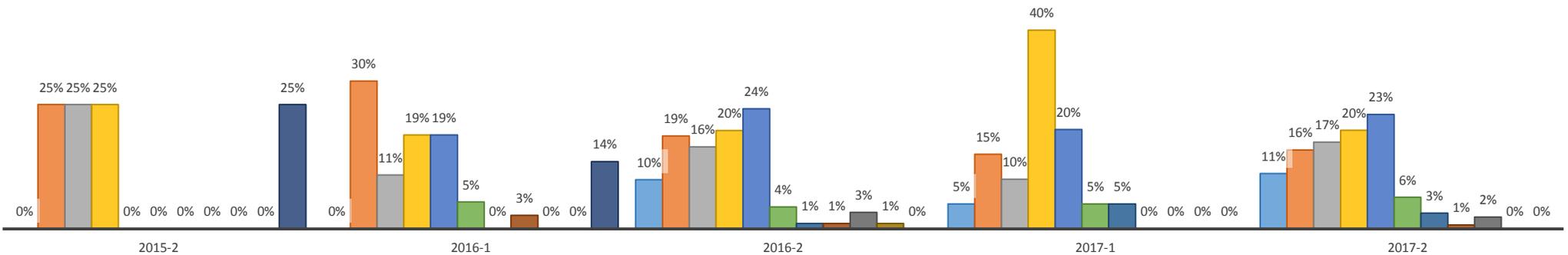
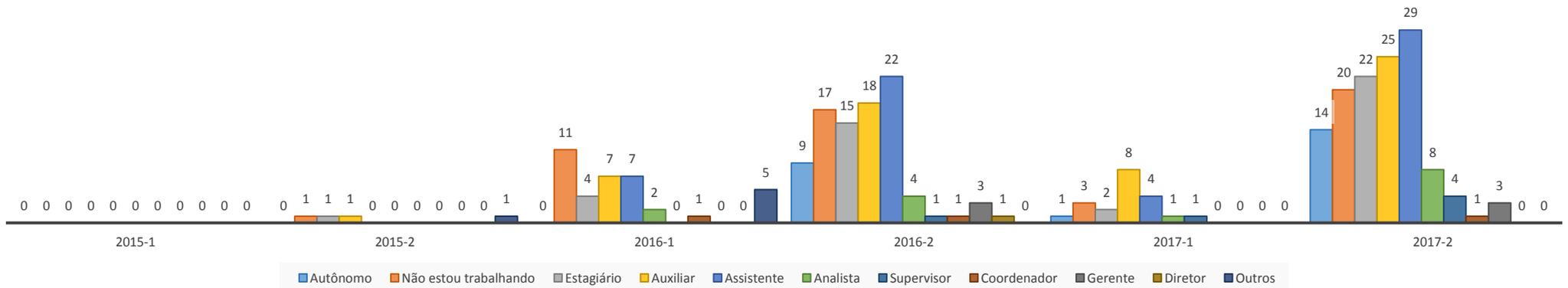
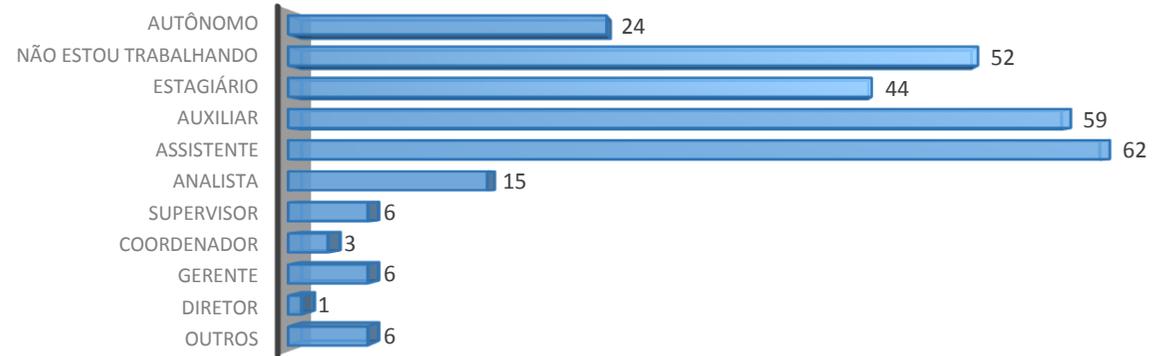
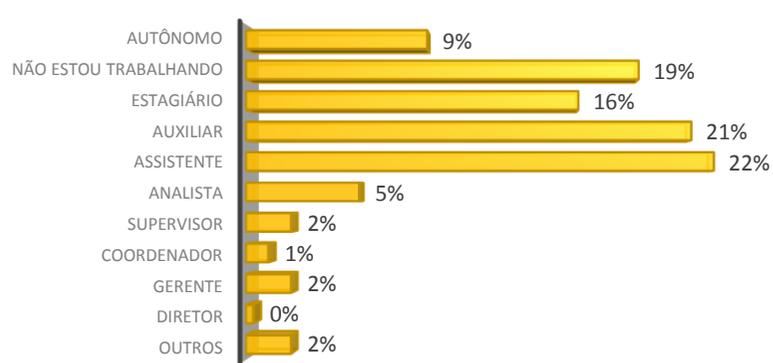


O que é mais importante para você ao cursar uma faculdade?



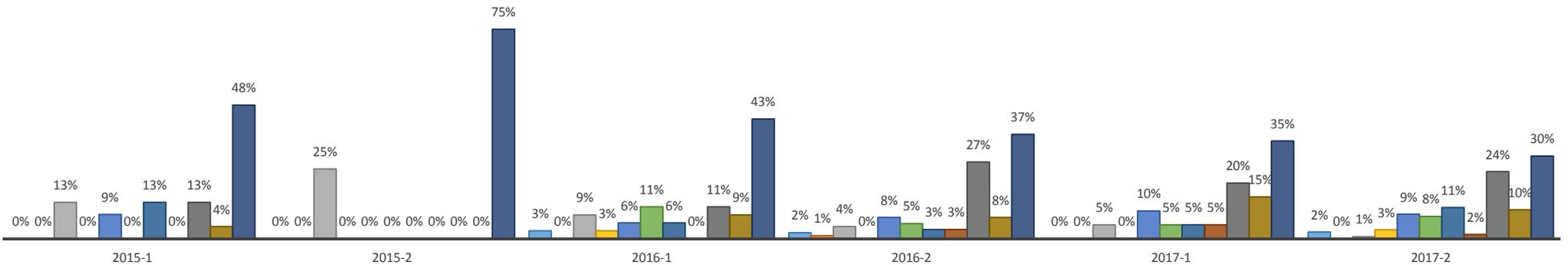
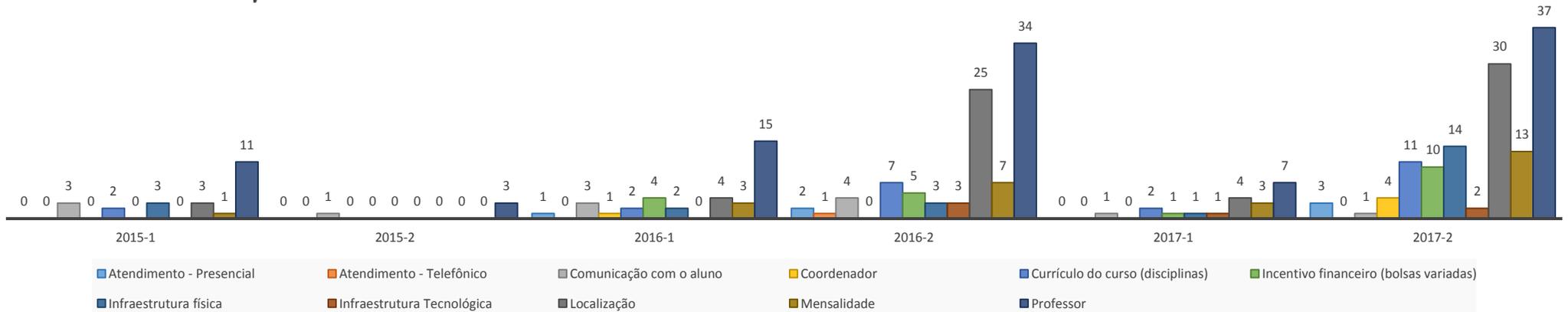
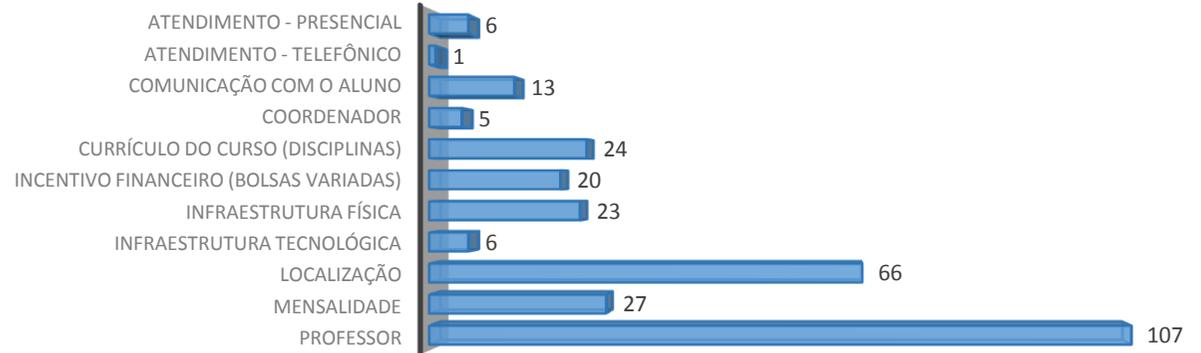
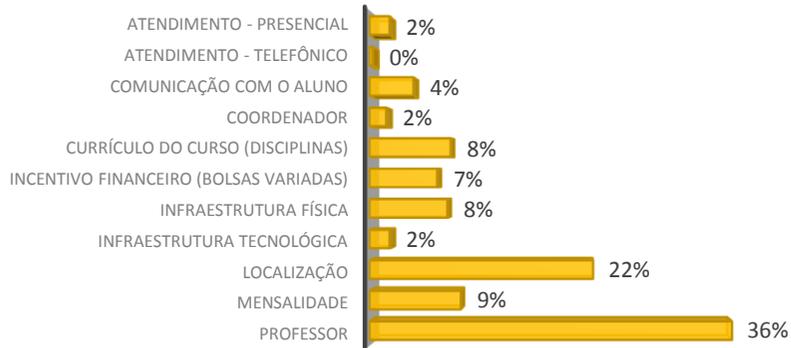


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

