



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	118 42%	138 49%	22 8%	3 1%	281
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	90 32%	157 56%	32 11%	2 1%	281
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	49 17%	144 51%	71 25%	17 6%	281
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	72 26%	141 50%	56 20%	12 4%	281
SALAS DE AULA : limpeza e ventilação.	106 46%	101 44%	20 9%	3 1%	230
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	76 33%	130 57%	22 10%	2 1%	230
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	65 23%	114 41%	67 24%	35 12%	281
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	31 11%	140 50%	82 29%	28 10%	281

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	41 18%	118 51%	63 27%	8 3%	230
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	80 50%	71 44%	9 6%	- 0%	160
O COORDENADOR: é acessível ao aluno?	87 38%	93 40%	47 20%	3 1%	230
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	80 28%	132 47%	54 19%	15 5%	281
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	44 28%	88 55%	21 13%	7 4%	160
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	177 63%	85 30%	14 5%	5 2%	281
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	127 55%	95 41%	7 3%	1 0%	230
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	131 47%	140 50%	9 3%	1 0%	281
OS PROFESSORES: fazem chamada?	202 88%	26 11%	1 0%	1 0%	230
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	87 38%	136 59%	5 2%	2 1%	230
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	90 39%	133 58%	6 3%	1 0%	230
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	73 34%	97 46%	28 13%	14 7%	212
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	84 37%	90 39%	40 17%	16 7%	230
Você acessa o aluno online frequentemente?	80 50%	68 43%	12 8%	- 0%	160
Você acessa o Office365 (email) frequentemente?	35 22%	40 25%	41 26%	44 28%	160
Você acessa o portal frequentemente?	77 48%	71 44%	11 7%	1 1%	160
Você se sente apto para utilizar os recursos de TI?	55 34%	76 48%	22 14%	7 4%	160
Você utiliza o Moodlerooms (AVA) frequentemente?	64 40%	79 49%	16 10%	1 1%	160
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	19 12%	35 22%	79 49%	27 17%	160
Você utiliza o recurso de internet frequente?	65 41%	55 34%	32 20%	8 5%	160
Você utiliza o recurso de WIFI frequentemente?	28 18%	43 27%	36 23%	53 33%	160

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	607 28%	1.065 50%	372 17%	102 5%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.726 40%	1.771 42%	553 13%	215 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	145	63%
Localização	11	5%
Preço	45	20%
Prestígio da Faculdade	5	2%
Qualidade do curso	19	8%
Outros	5	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	19	8%
Obter melhor emprego	90	39%
Obter melhor salário	35	15%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	81	35%
Outros	5	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	11	5%
Não estou trabalhando	43	19%
Estagiário	10	4%
Auxiliar	51	22%
Assistente	59	26%
Analista	26	11%
Supervisor	14	6%
Coordenador	2	1%
Gerente	3	1%
Diretor	3	1%
Outros	8	3%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	257	91%
INSATISFEITO	18	6%
NÃO SEI RESPONDER	6	2%

Qual a sua renda mensal atual?

Não possuo renda	11	5%
De 0 até 880	42	18%
De 881 até 1760	88	38%
De 1761 até 3720	57	25%
De 3721 até 5000	11	5%
De 5001 até 8800	5	2%

Qual a renda mensal da sua família?

Não possuo renda	5	4%
De 0 até 880	14	12%
De 881 até 1760	19	17%
De 1761 até 3720	76	67%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	5	2%
Atendimento - Telefônico	3	1%
Comunicação com o aluno	-	0%
Coordenador	8	3%
Currículo do curso (disciplinas)	29	11%
Incentivo financeiro (bolsas variadas)	16	6%
Infraestrutura física	17	6%
Infraestrutura Tecnológica	7	3%
Localização	59	22%
Mensalidade	30	11%
Professor	95	35%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	41	16%
Atendimento - Telefônico	20	8%
Comunicação com o aluno	41	16%
Coordenador	16	6%
Currículo do curso (disciplinas)	8	3%
Incentivo financeiro (bolsas variadas)	33	13%
Infraestrutura física	13	5%
Infraestrutura Tecnológica	15	6%
Localização	7	3%
Mensalidade	19	8%
Professor	39	15%

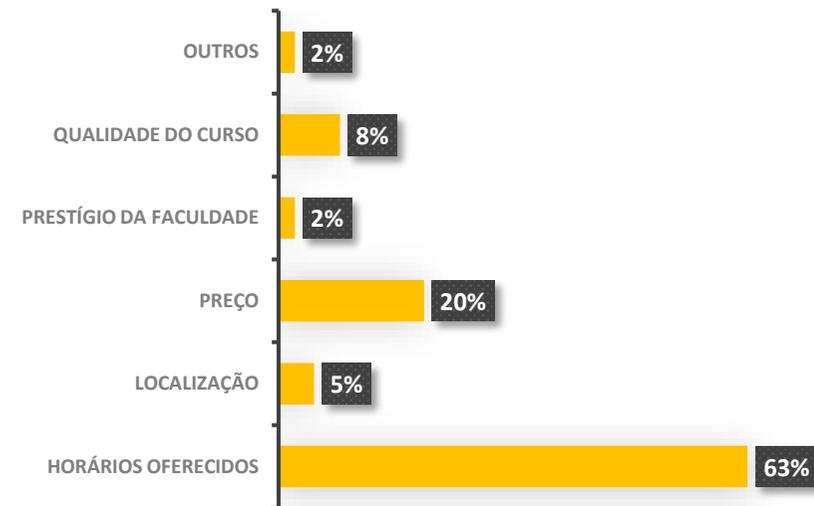
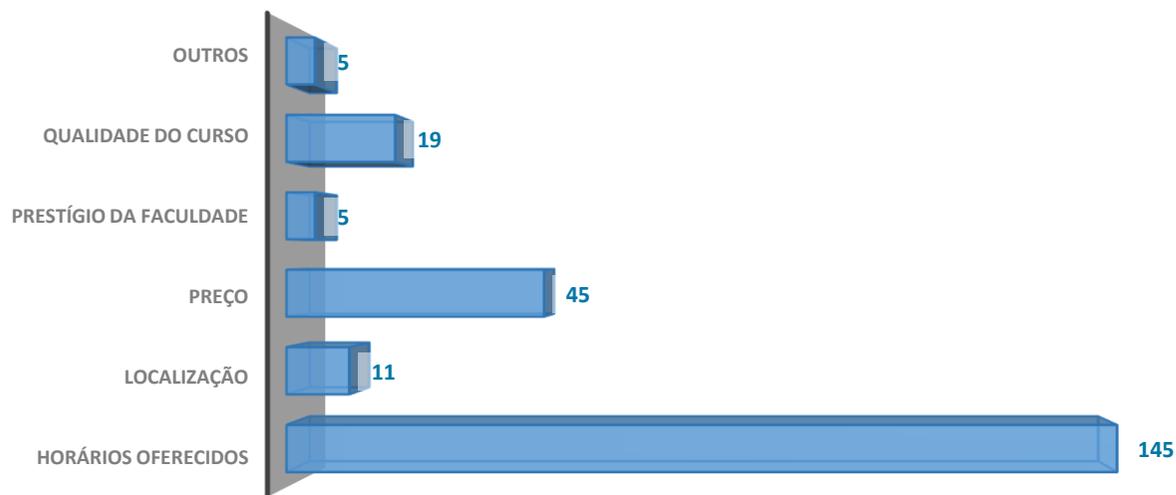
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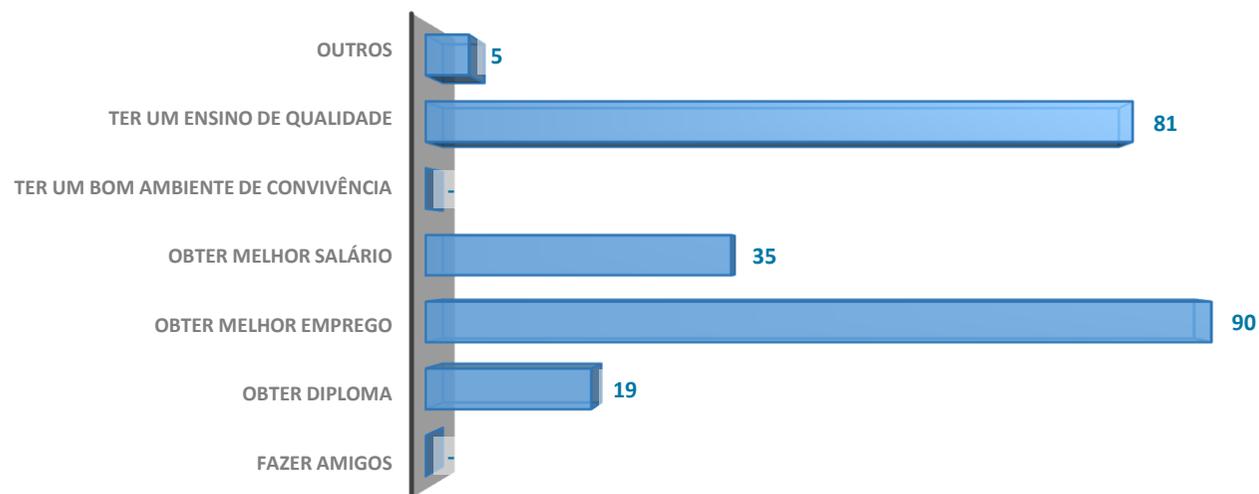
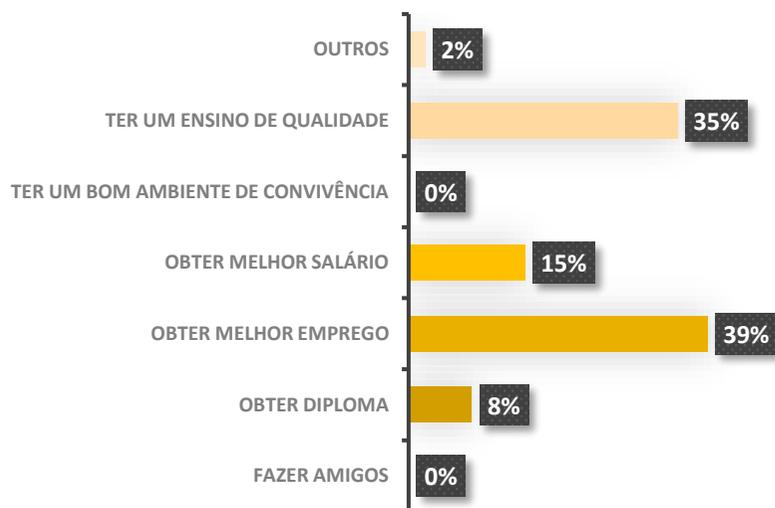
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

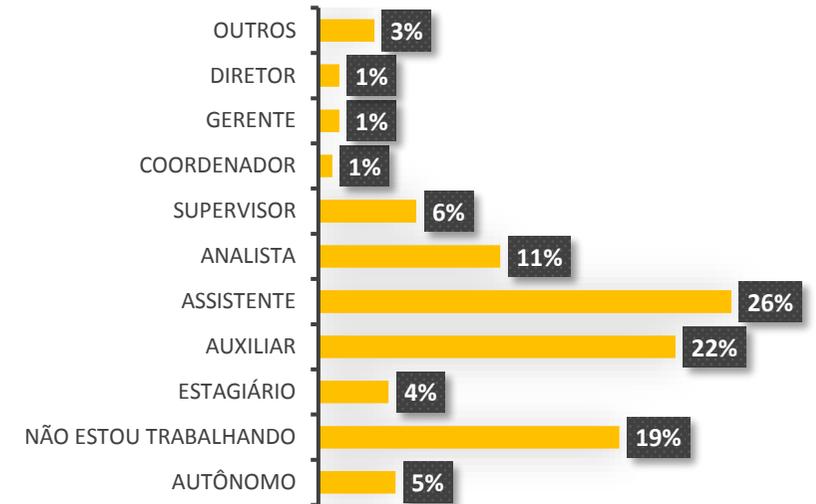
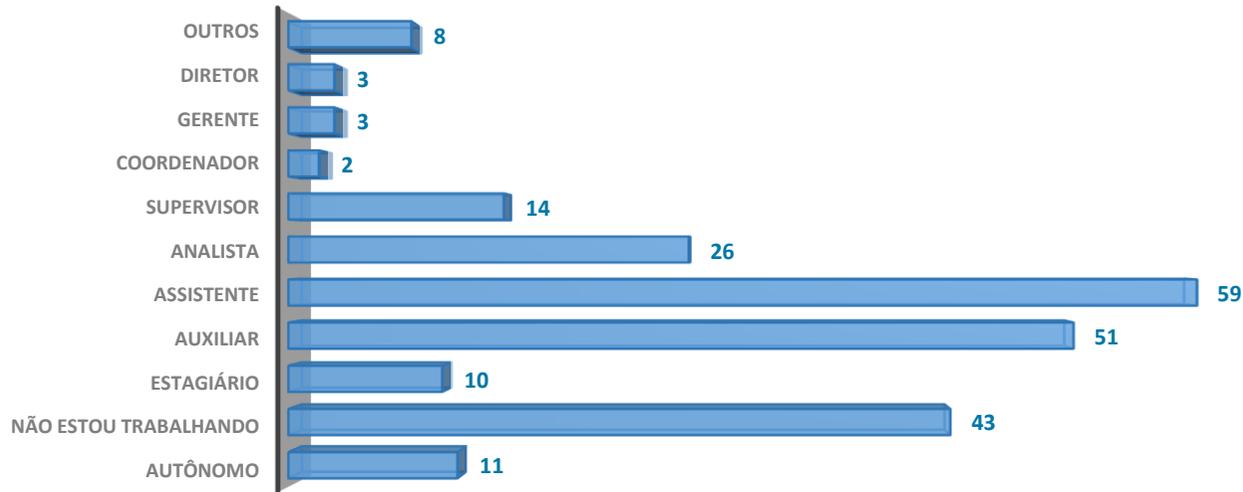


O que é mais importante para você ao cursar uma faculdade?

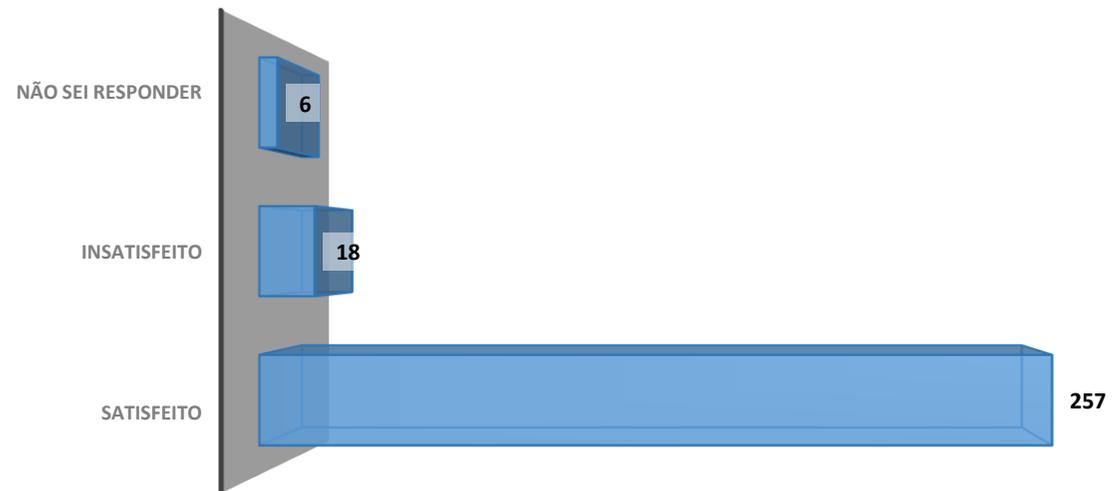
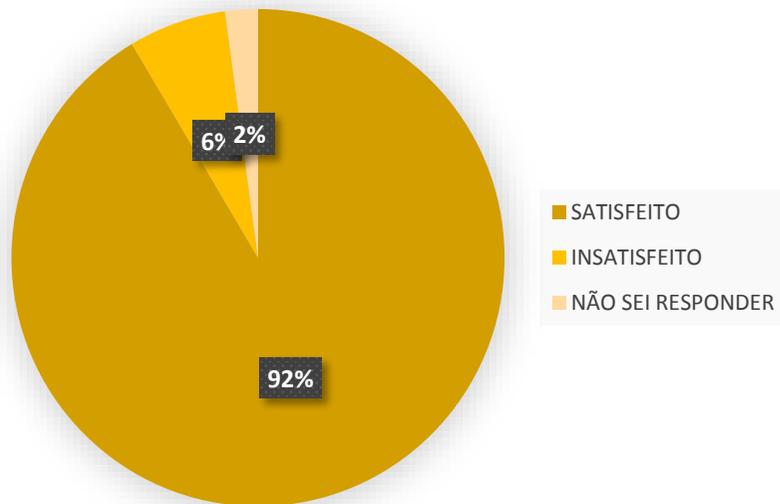




Qual o cargo que você ocupa na empresa em que trabalha?

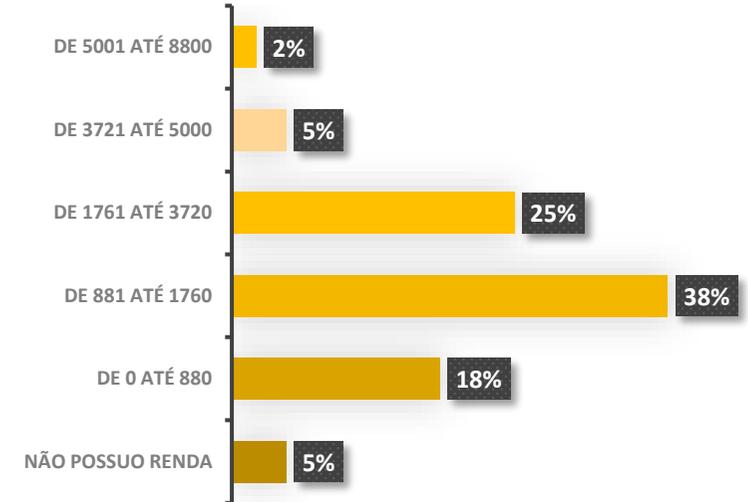
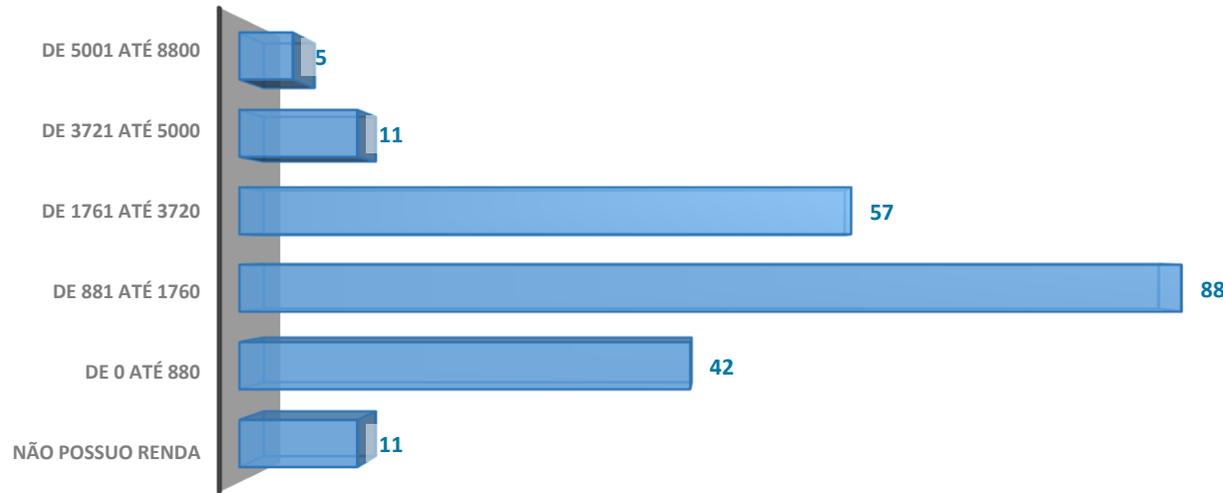


O CURSO - Em relação ao seu curso, você se considera:

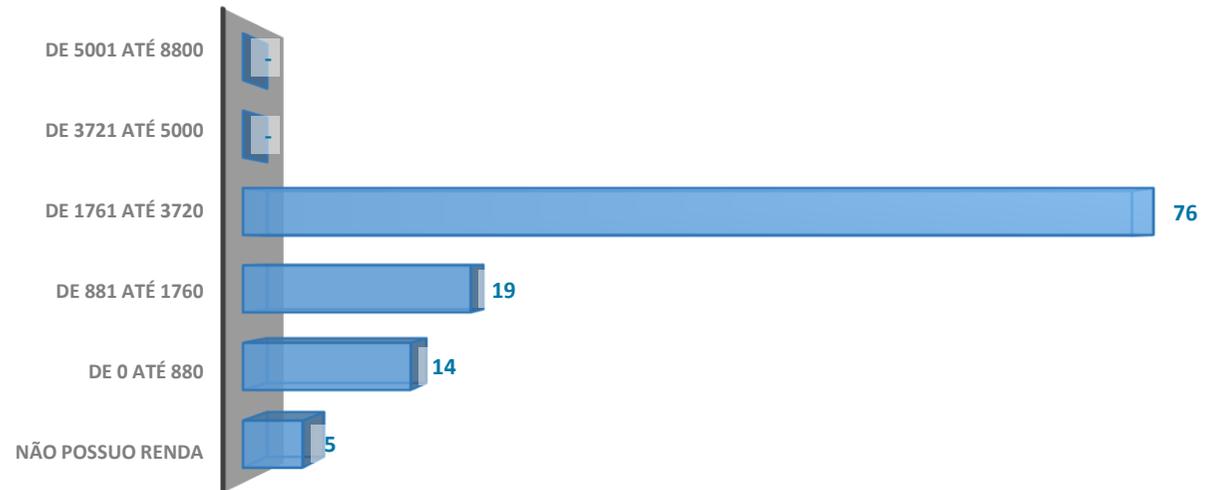
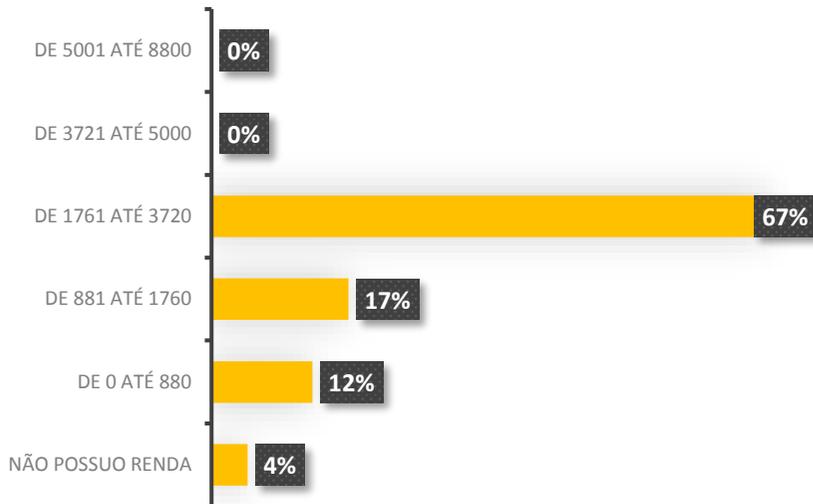




Qual a sua renda mensal atual?

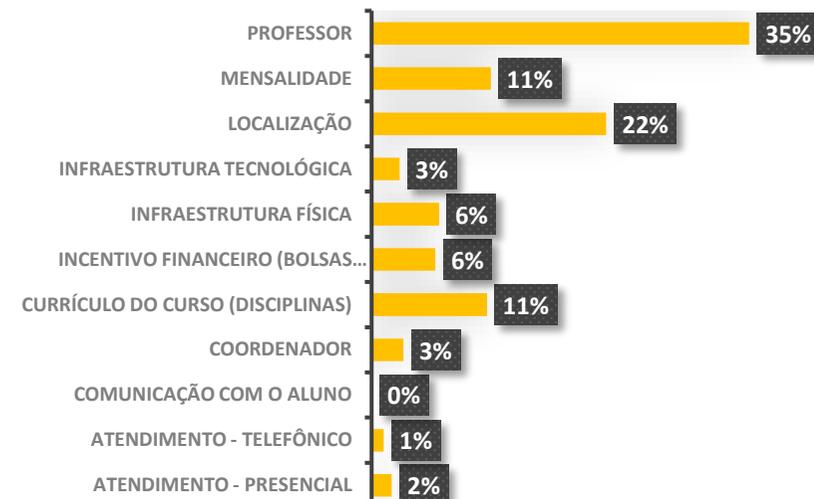
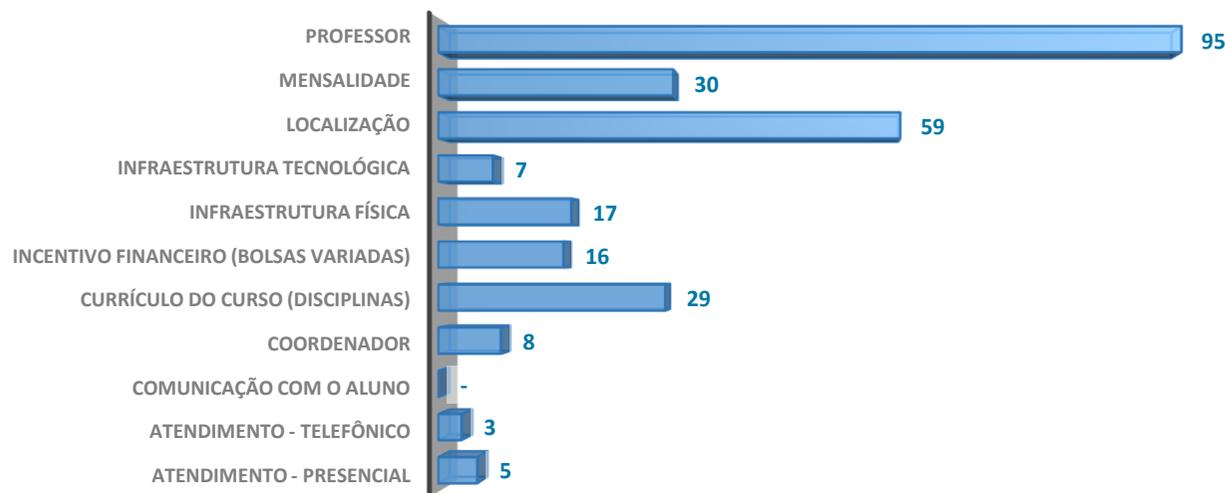


Qual a renda mensal da sua família?

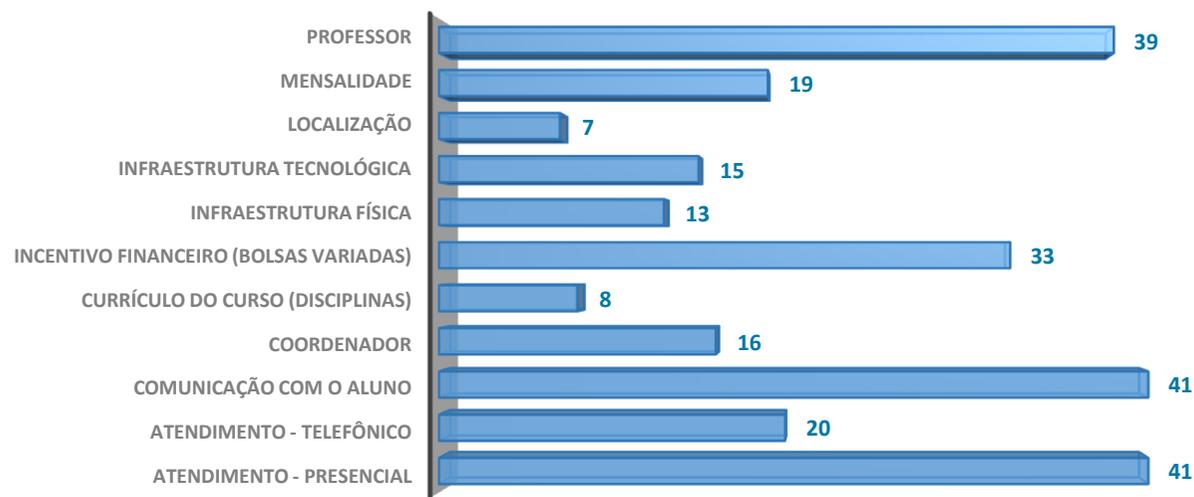
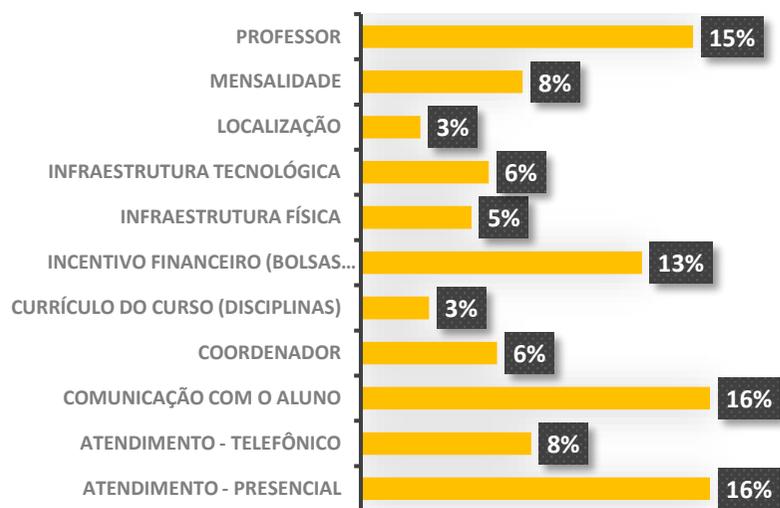




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

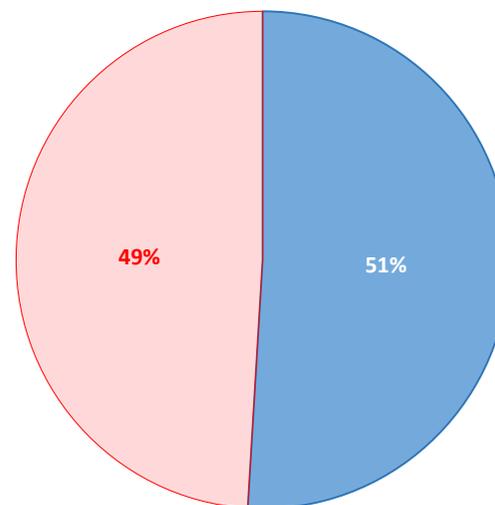
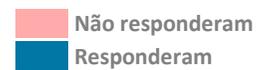
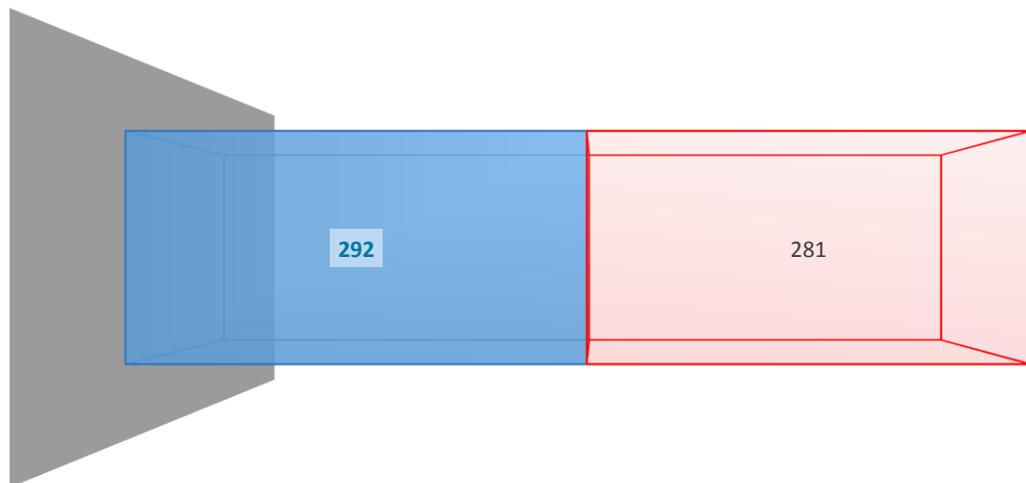


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



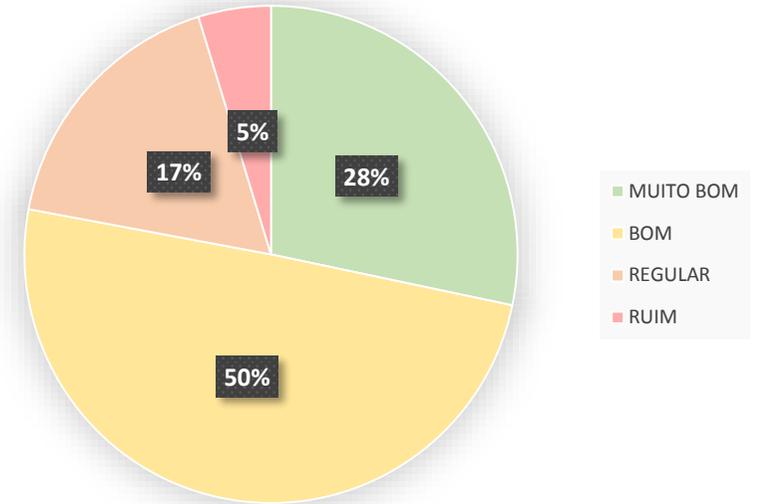
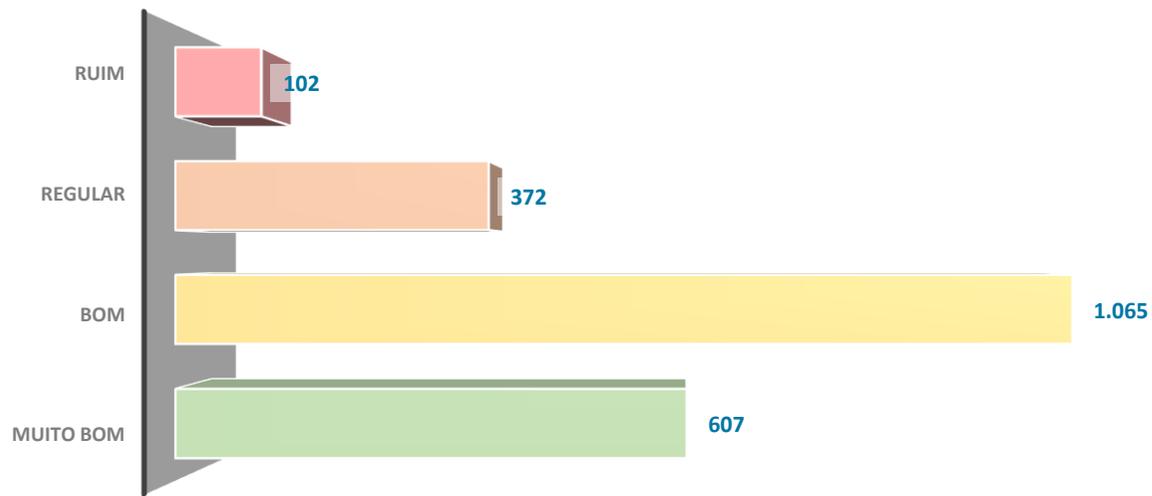


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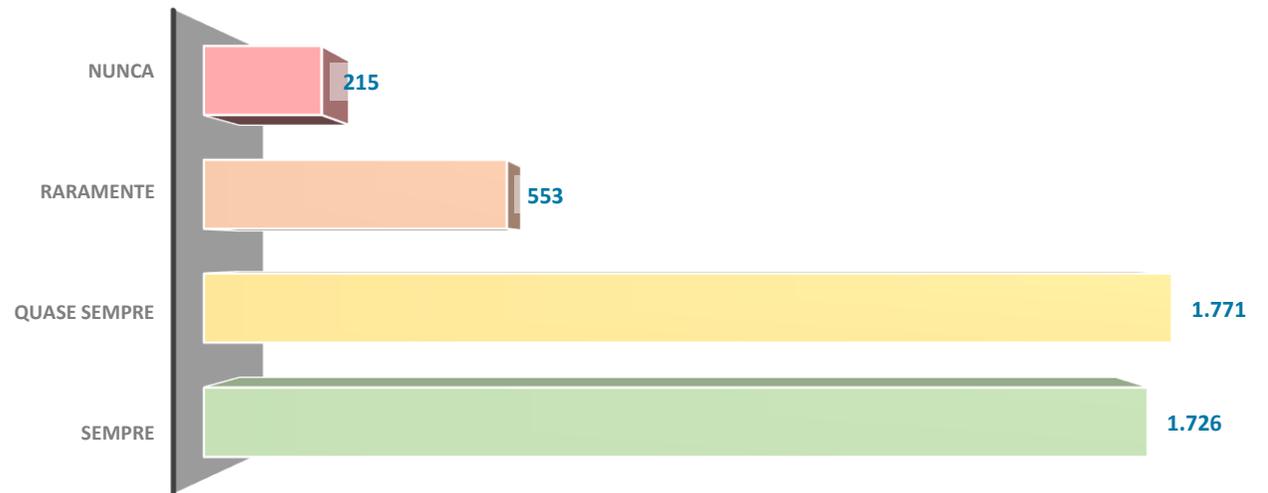
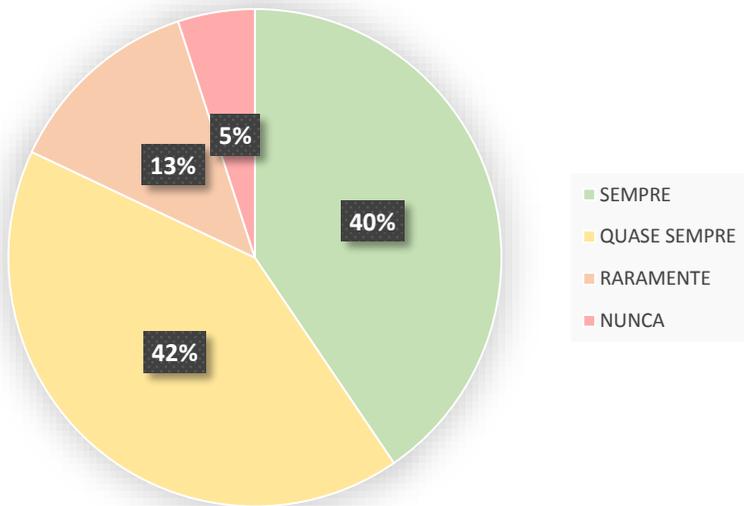




GERAL - Questões Objetivas Qualitativas

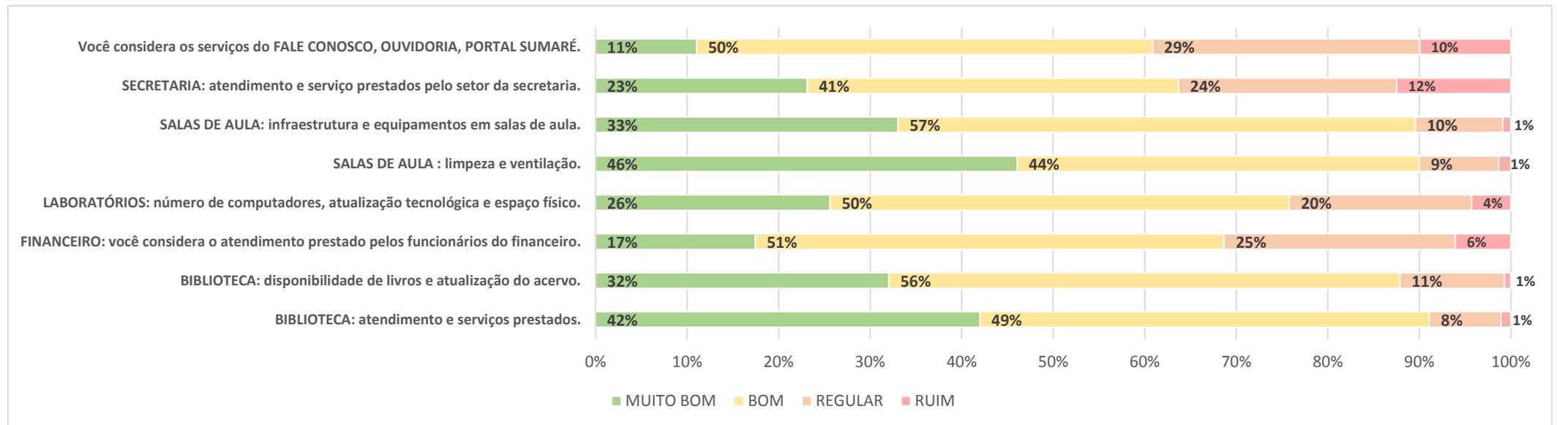
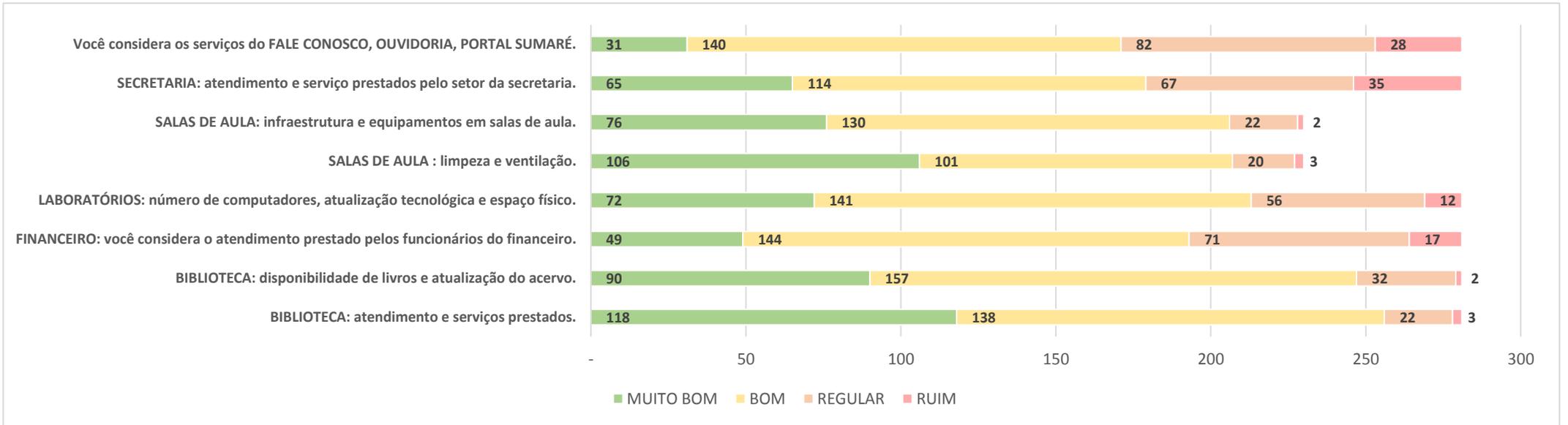


GERAL - Questões Objetivas Periodicidade



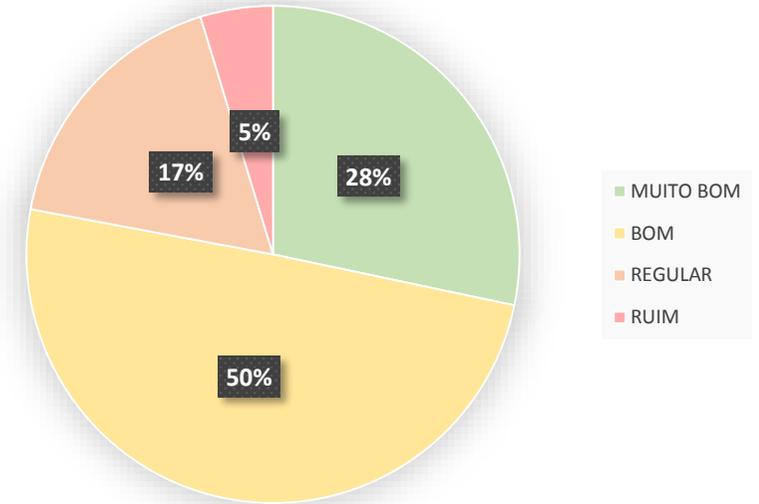
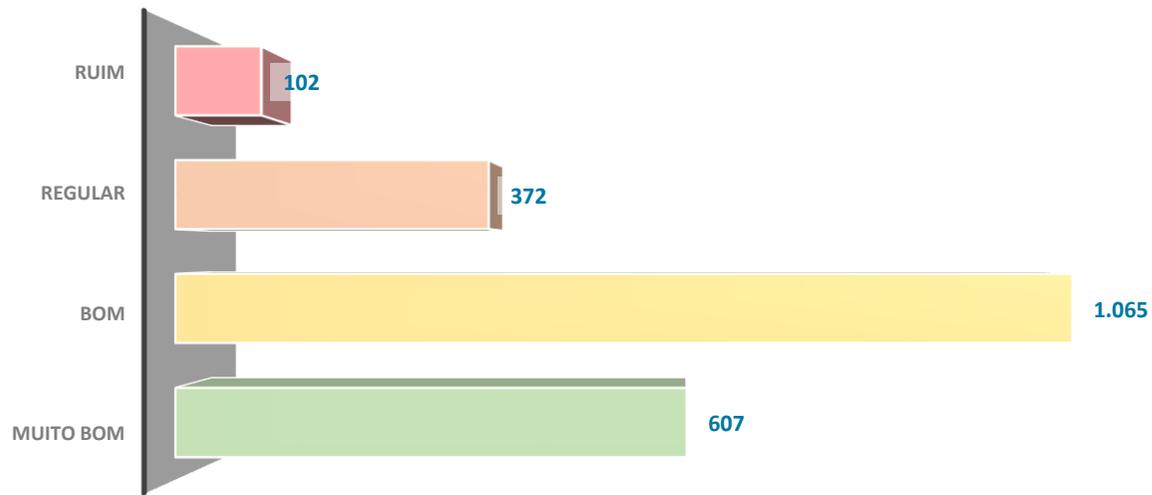


Questões Objetivas

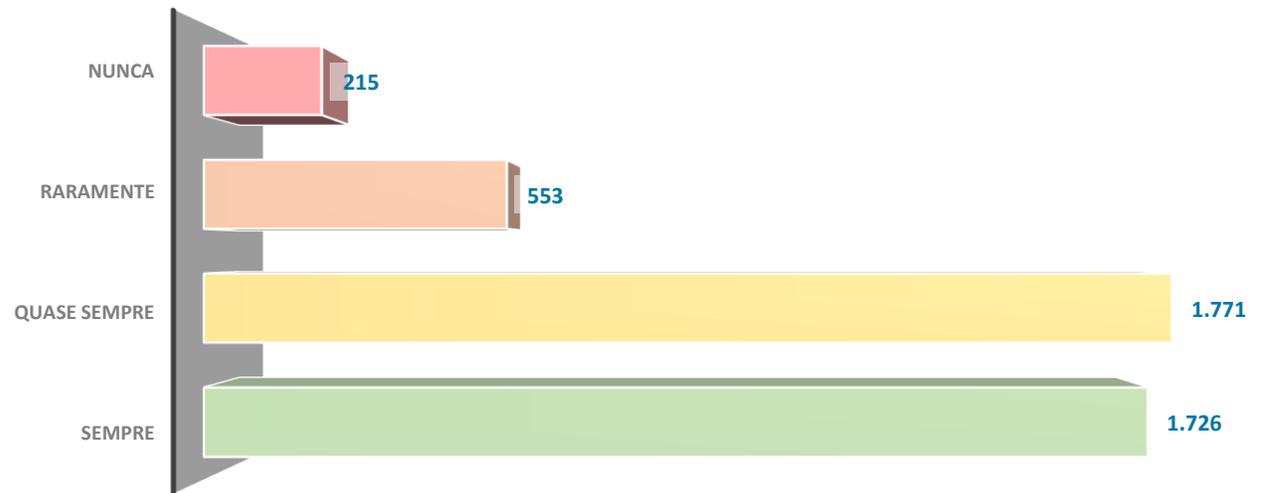
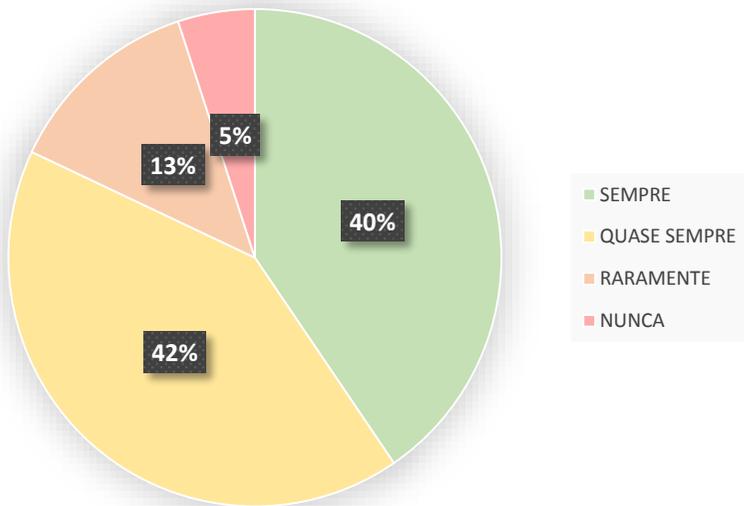




GERAL - Questões Objetivas Qualitativas

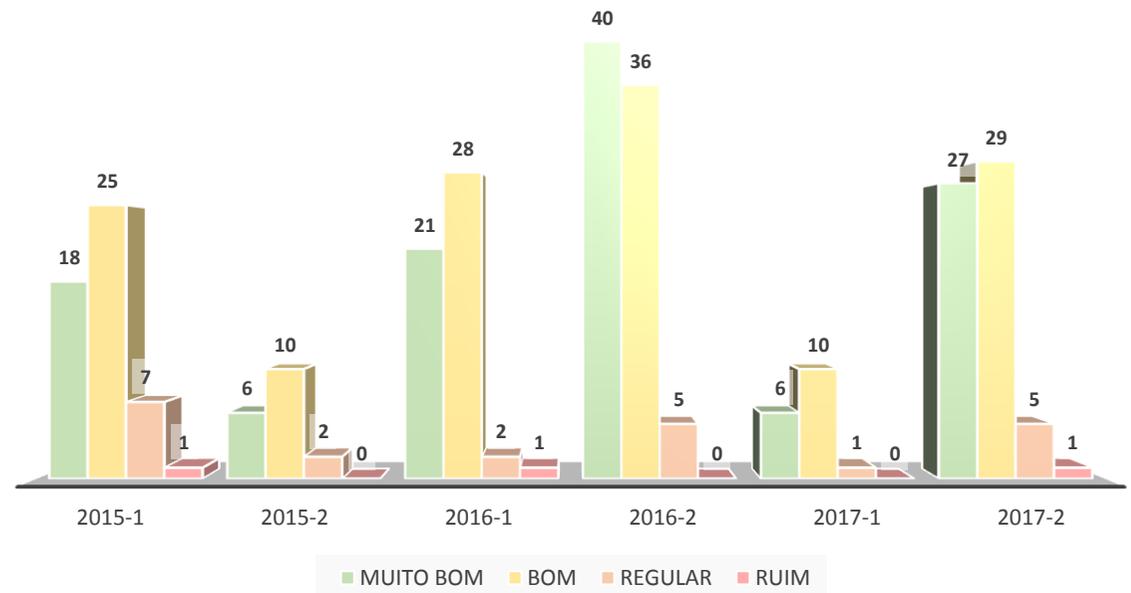
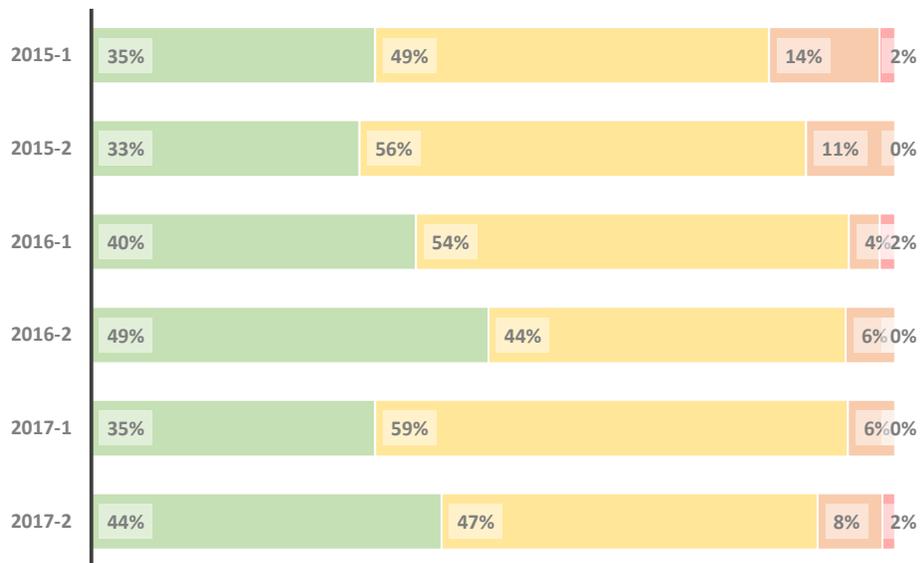
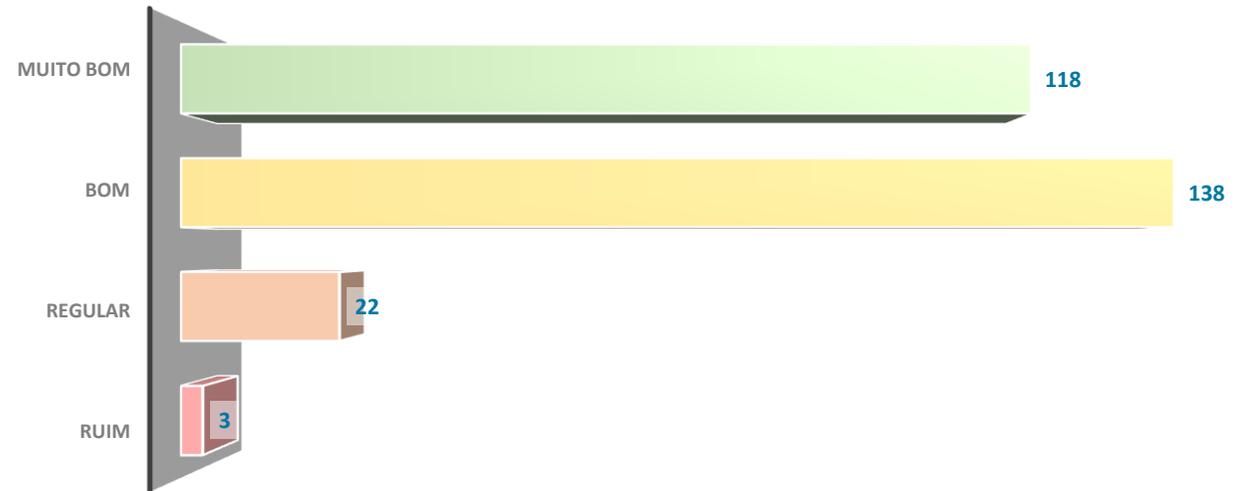
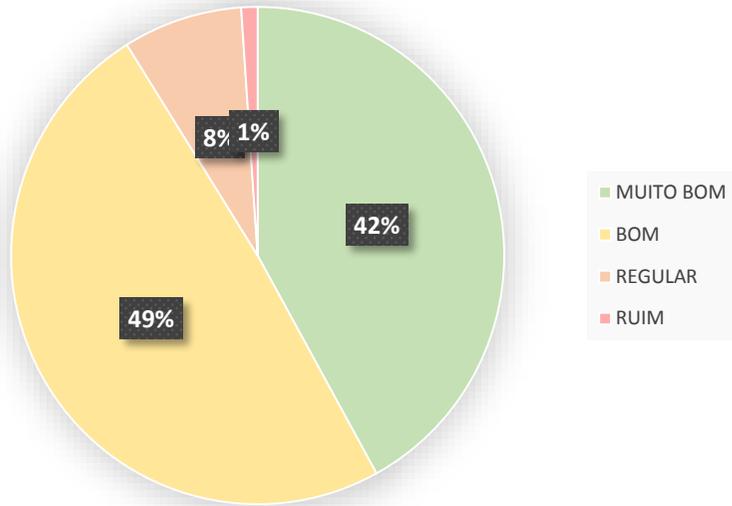


GERAL - Questões Objetivas Periodicidade



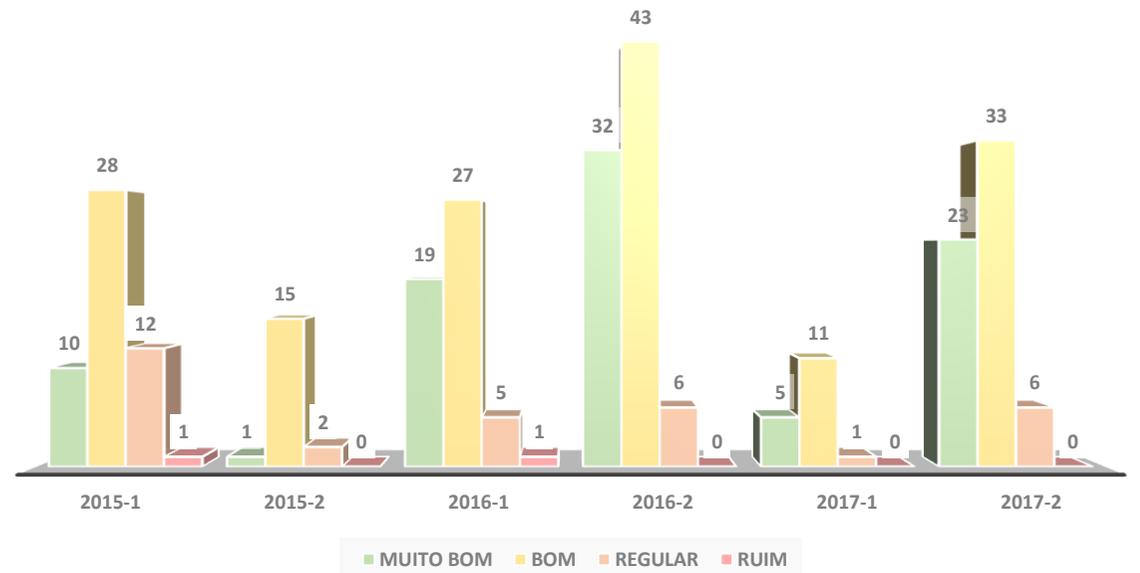
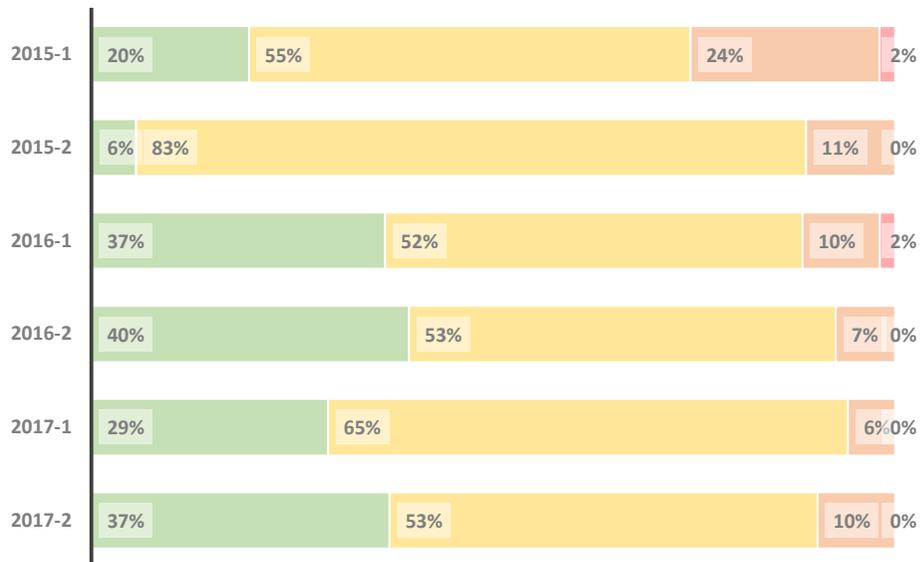
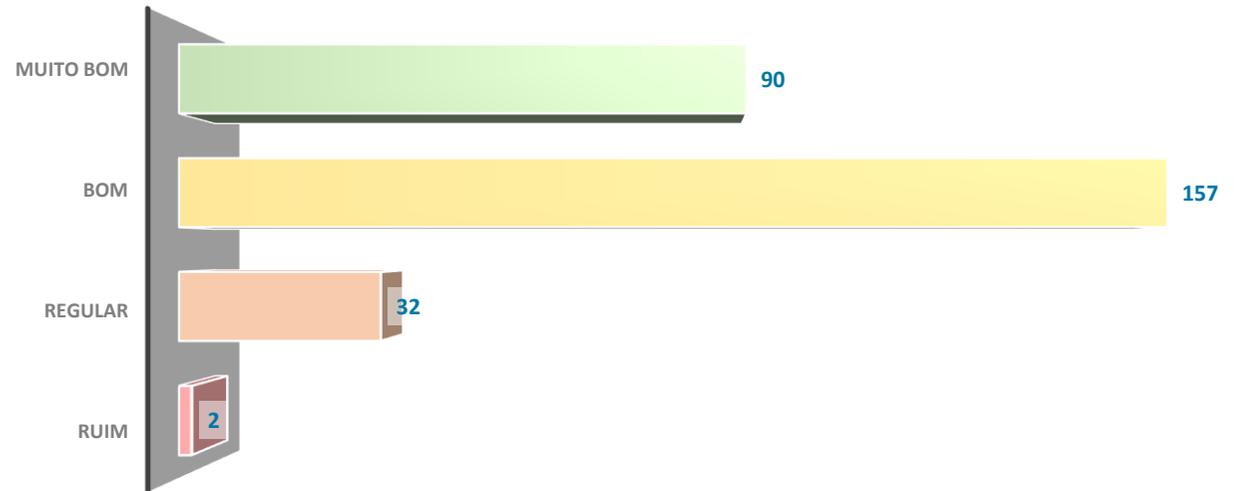
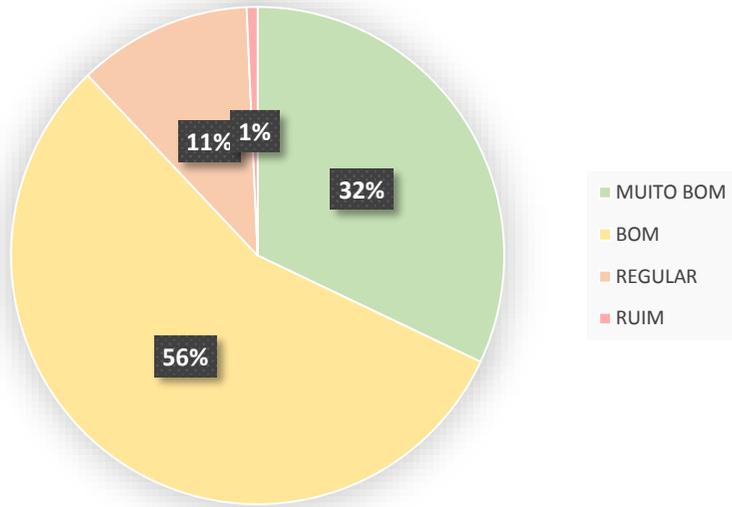


BIBLIOTECA: atendimento e serviços prestados.



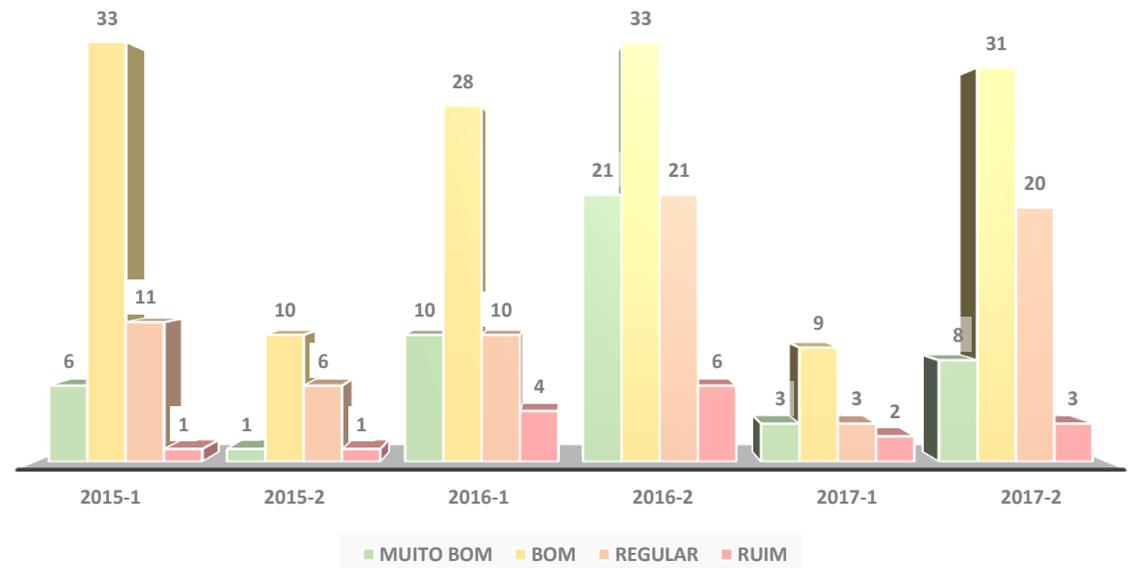
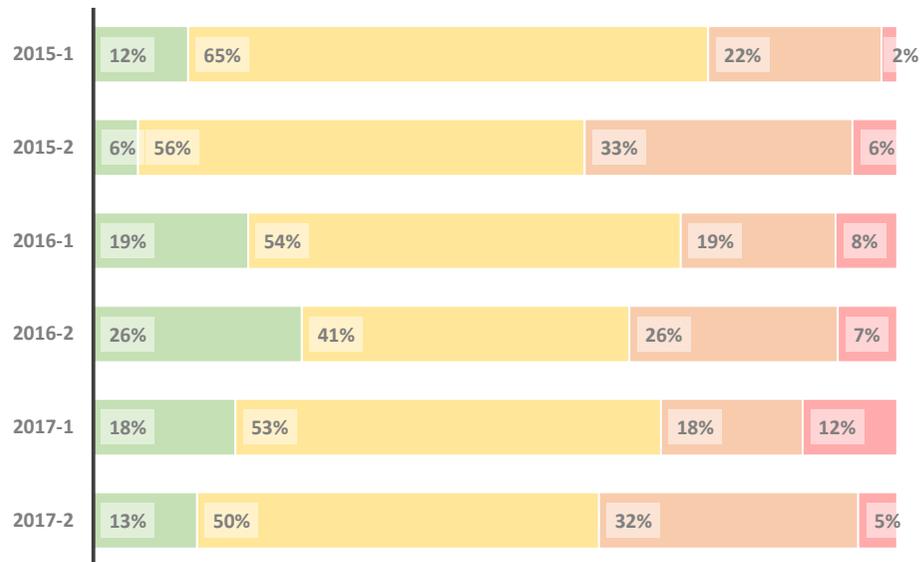
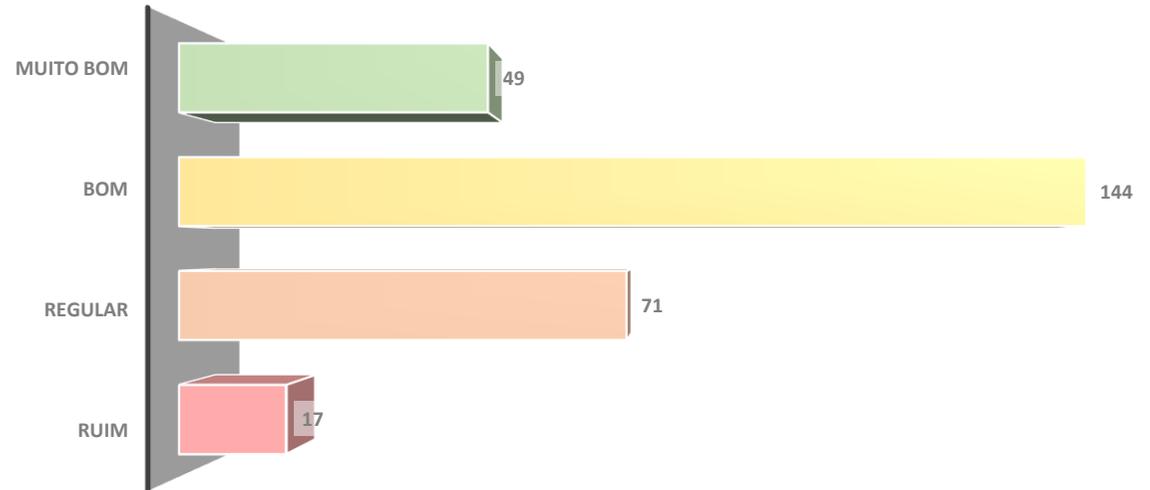
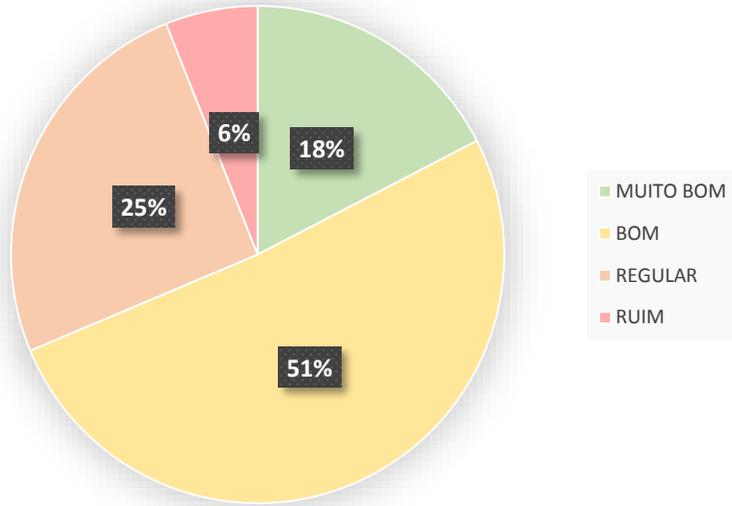


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



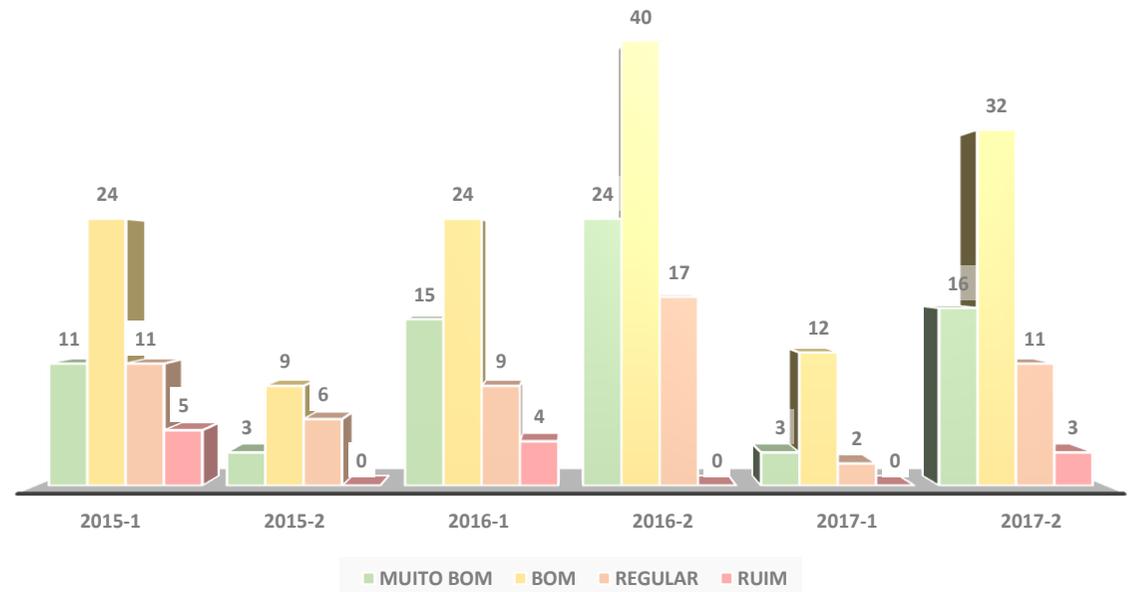
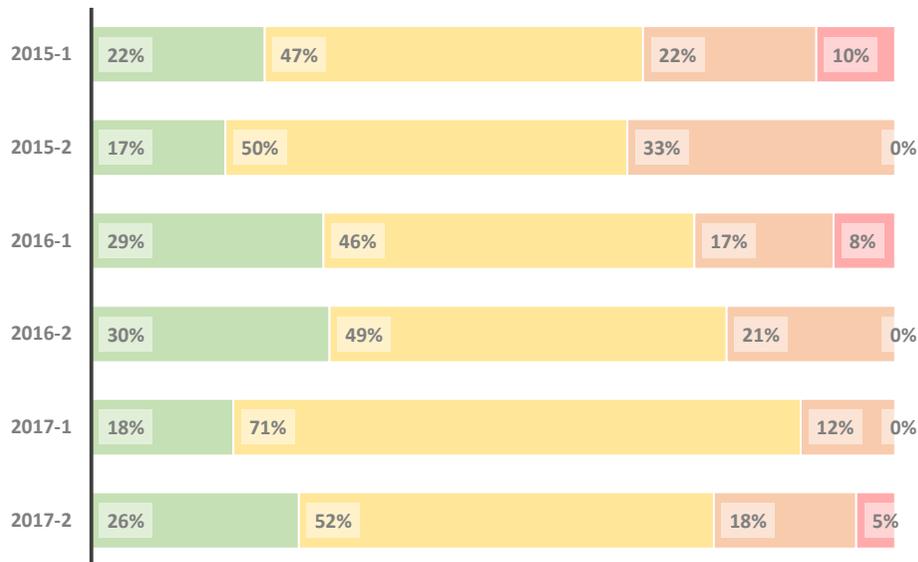
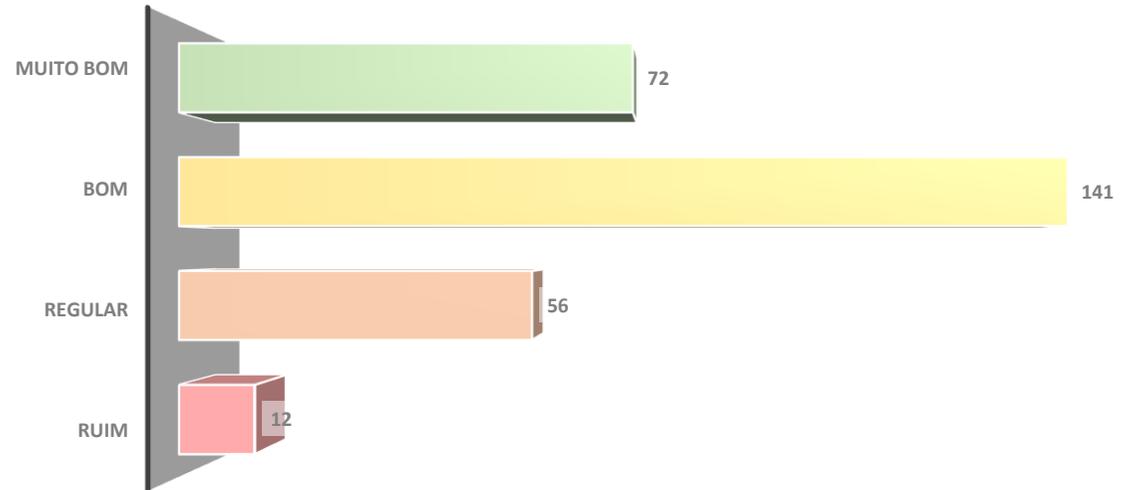
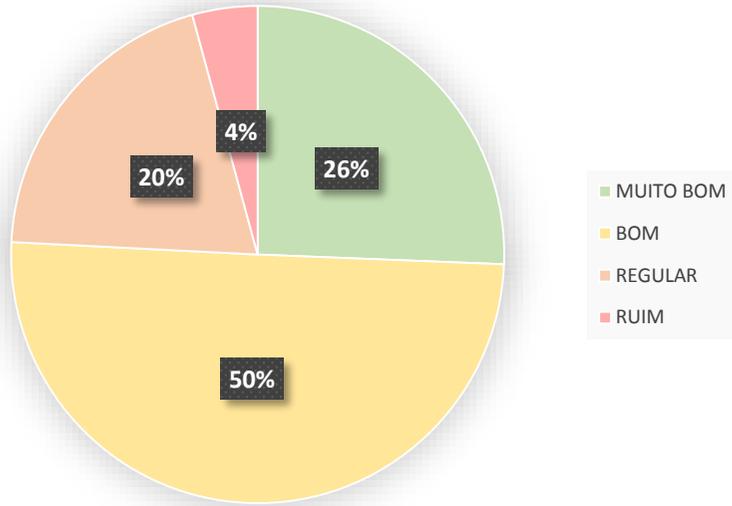


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



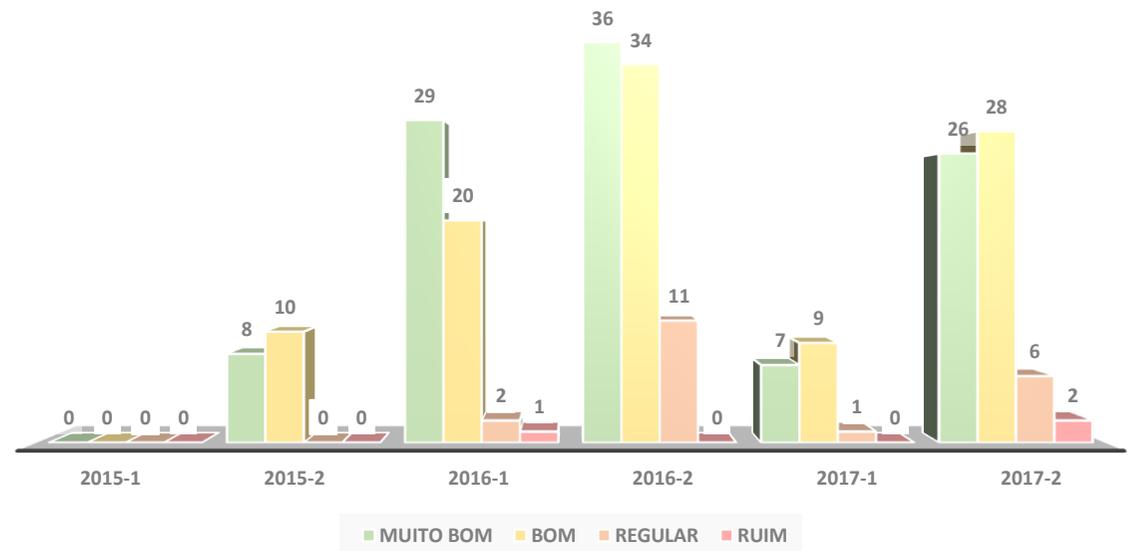
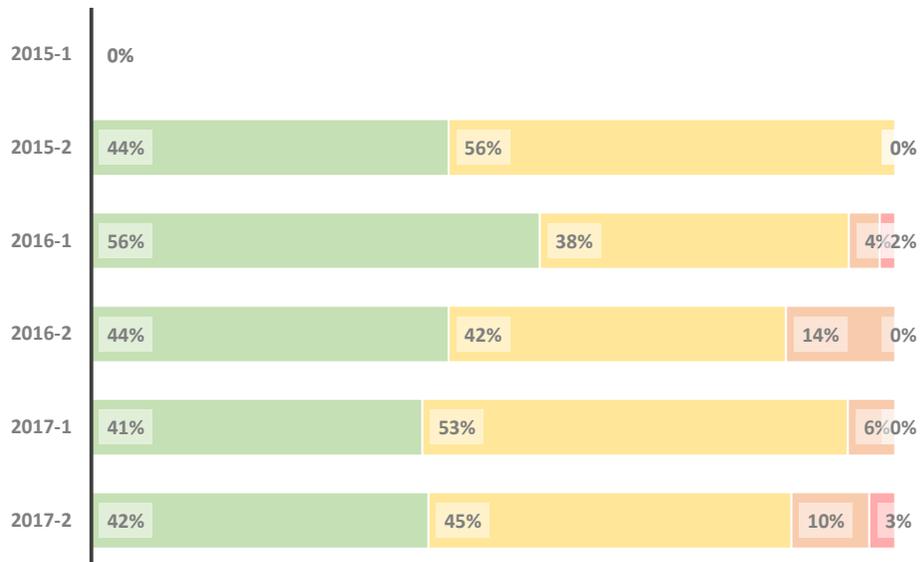
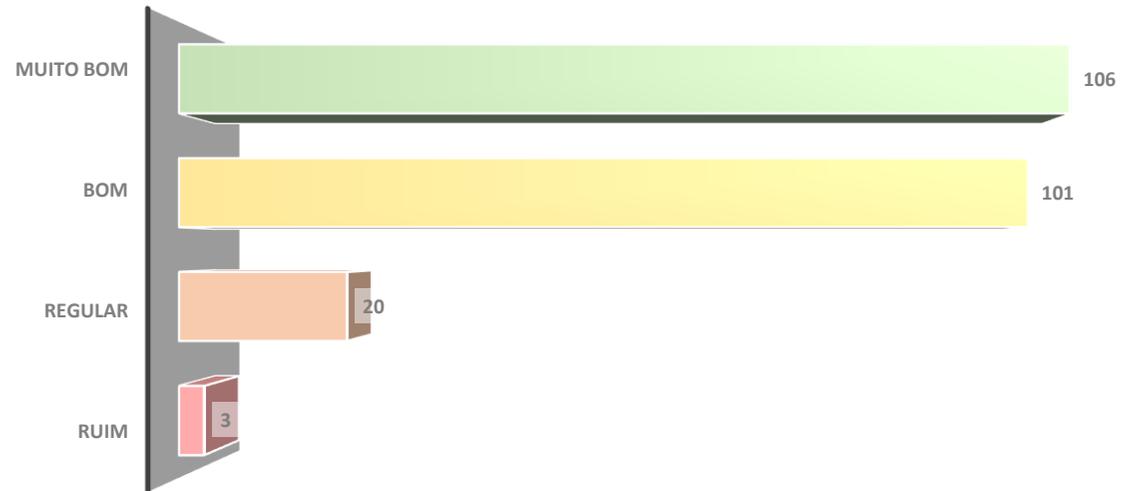
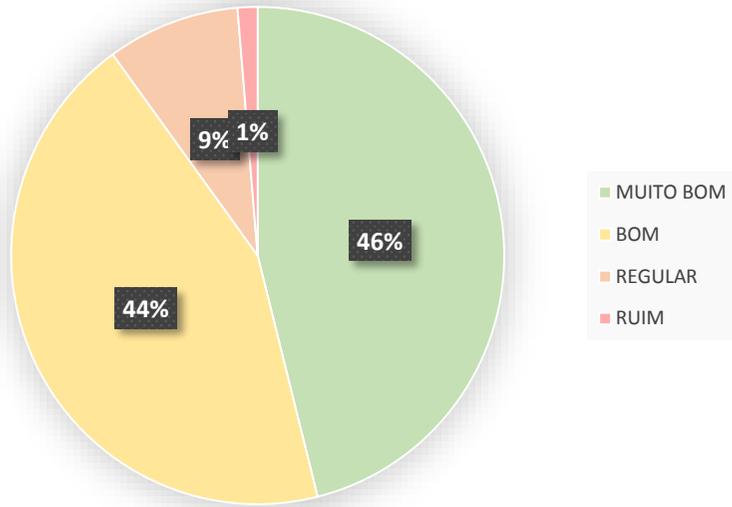


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



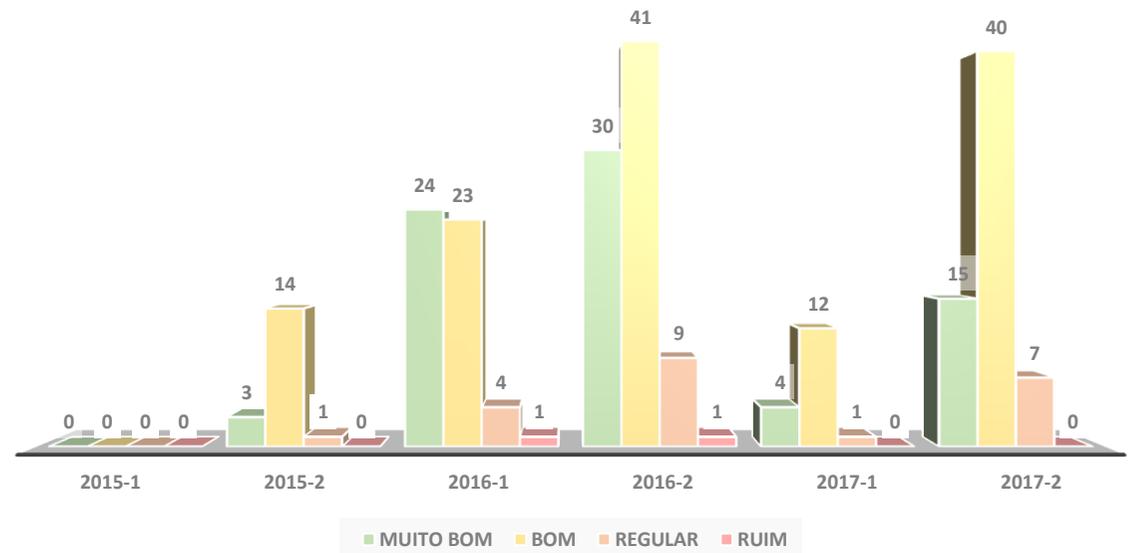
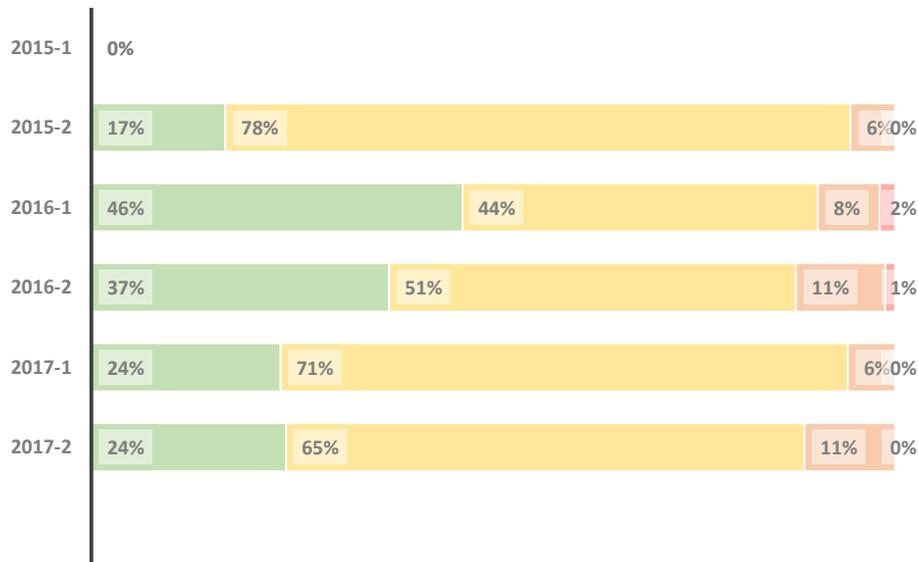
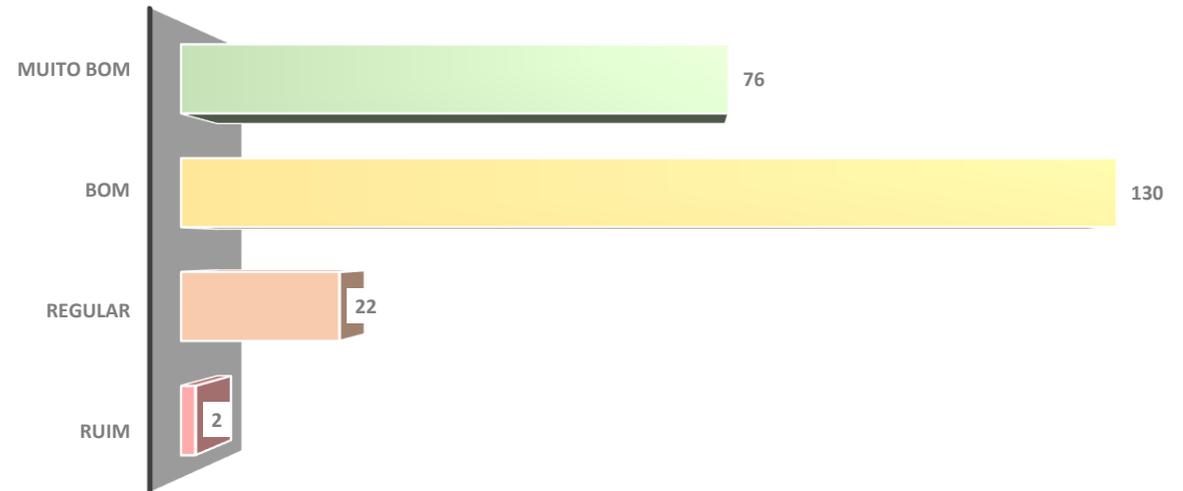
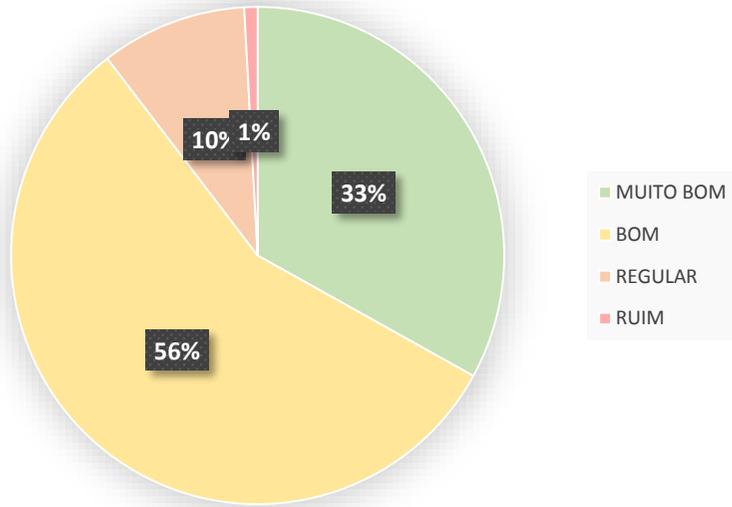


SALAS DE AULA : limpeza e ventilação.



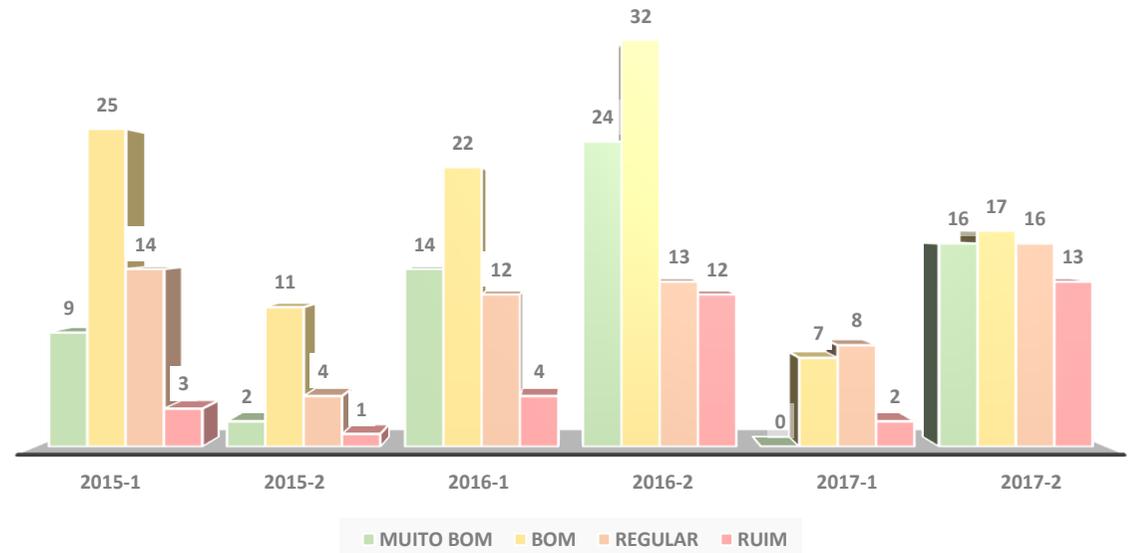
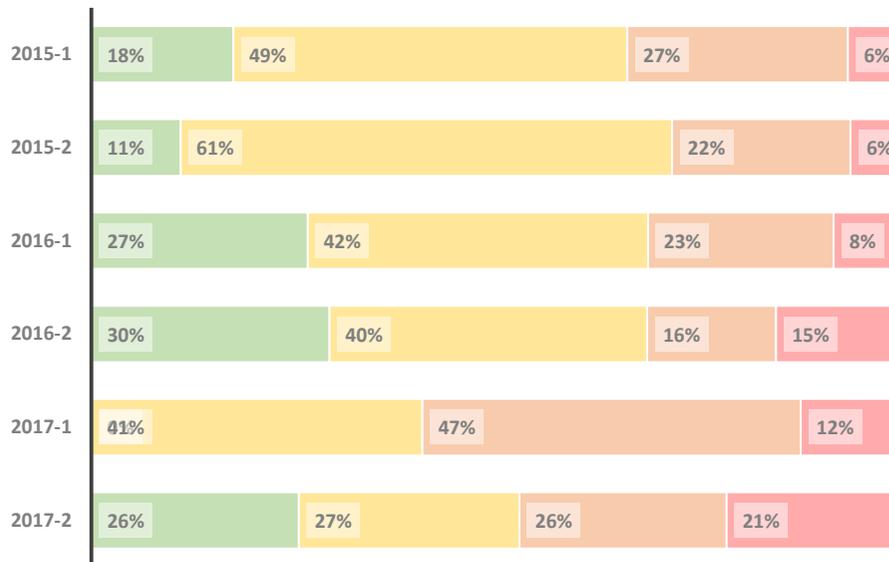
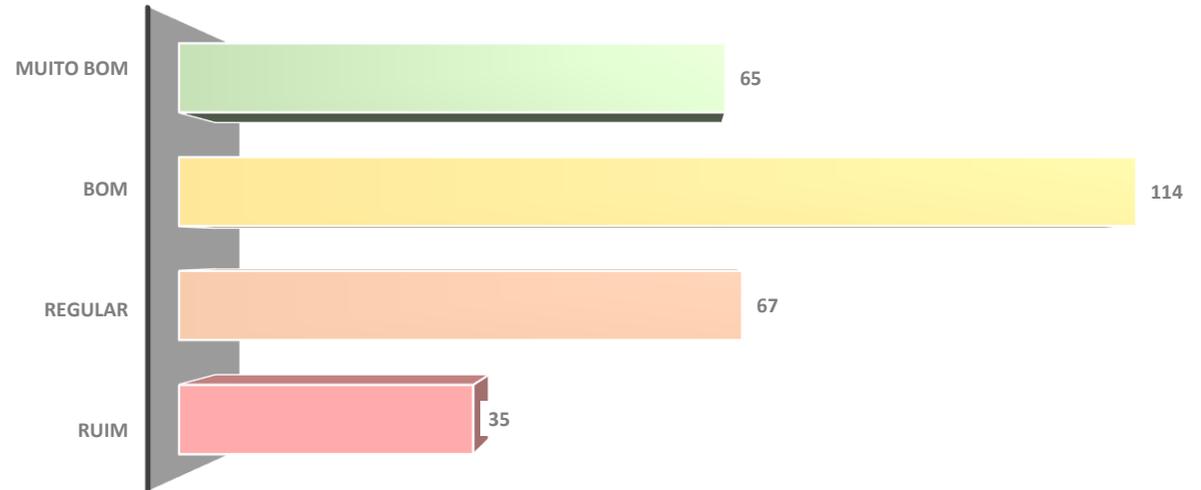
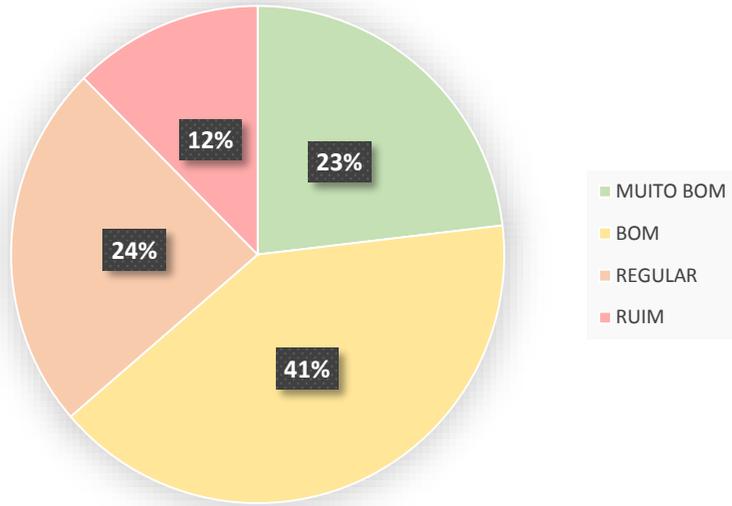


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



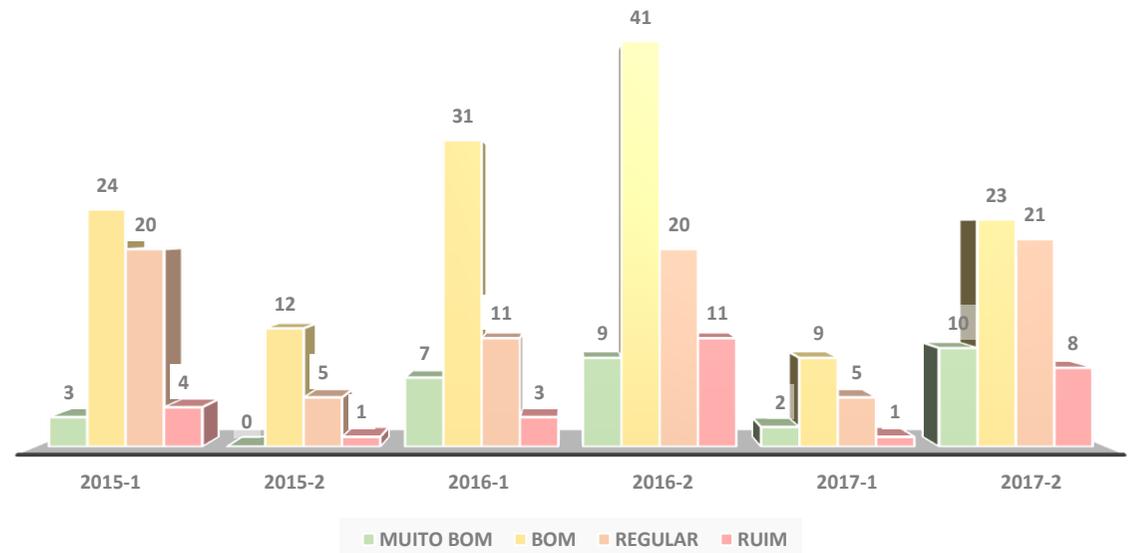
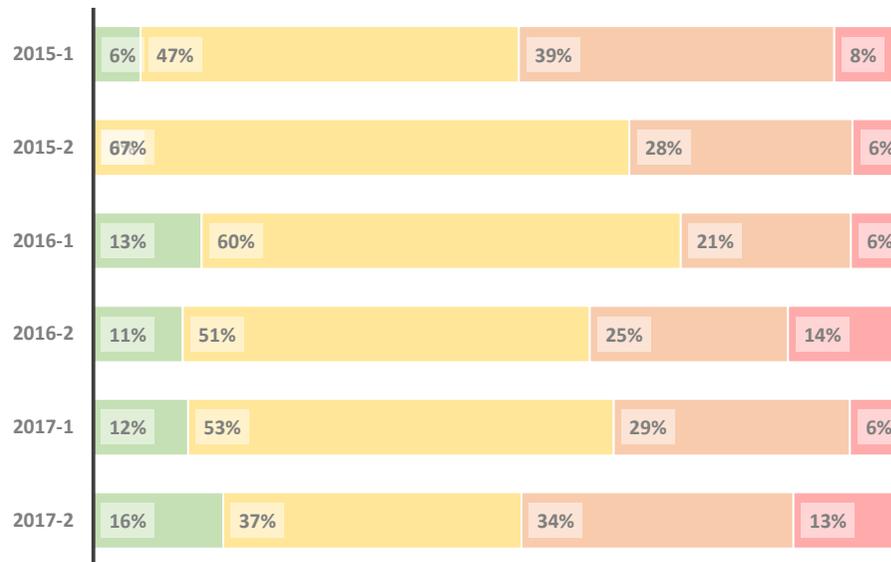
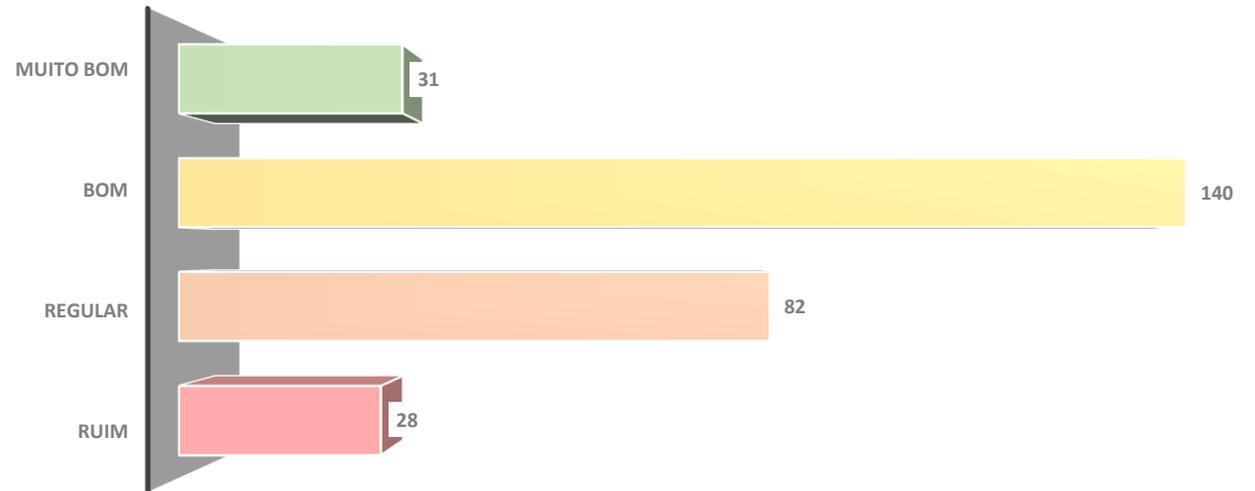
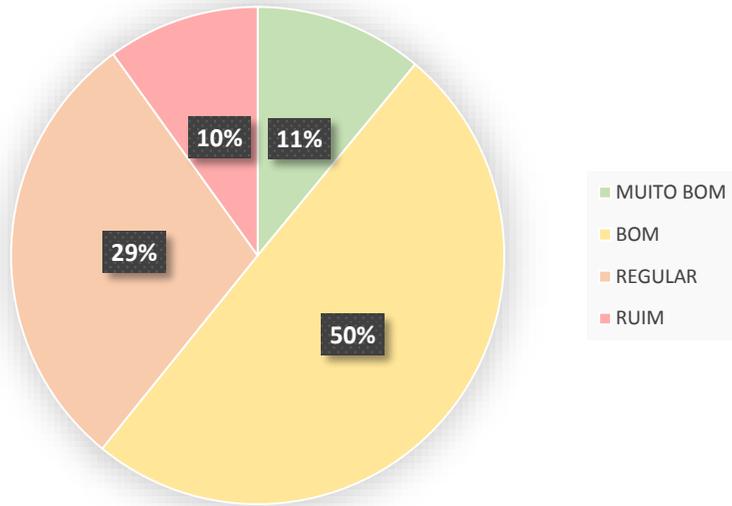


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



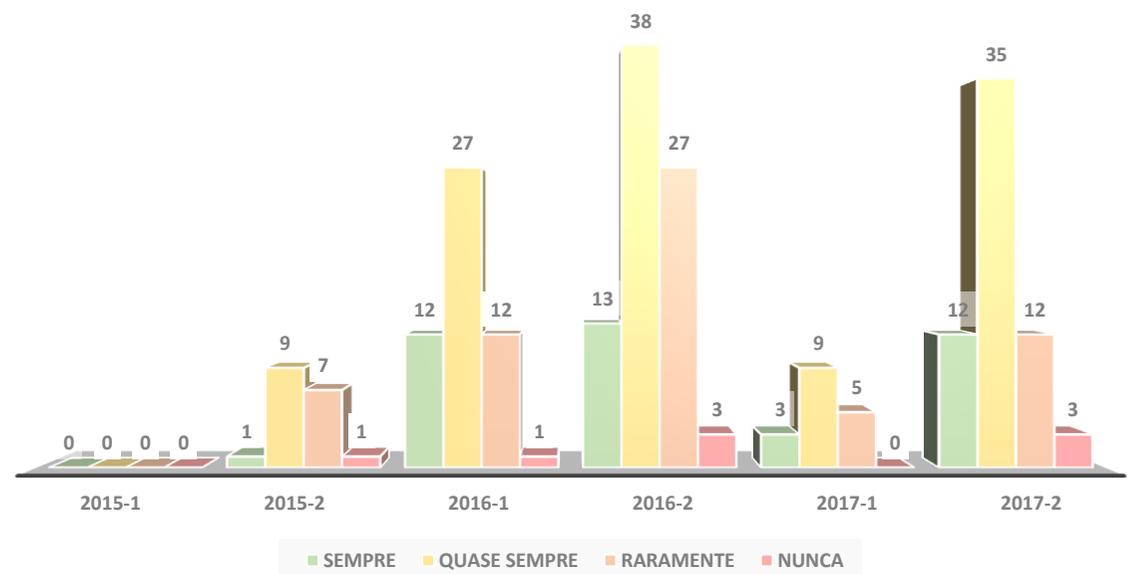
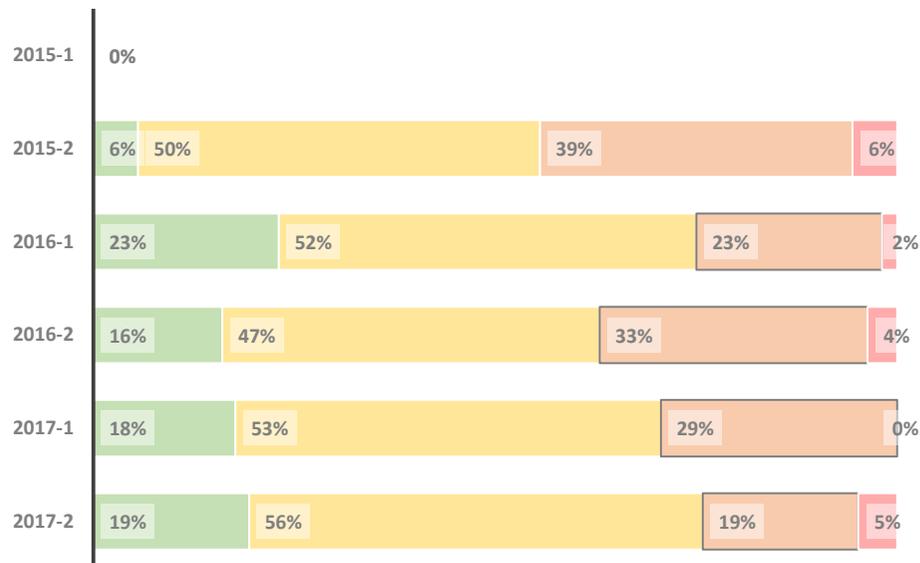
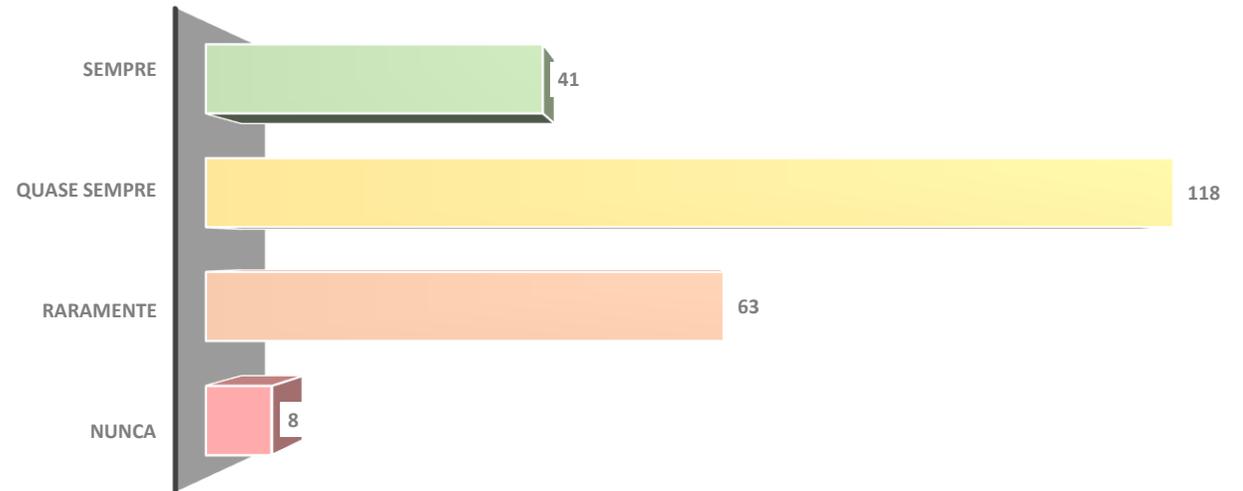
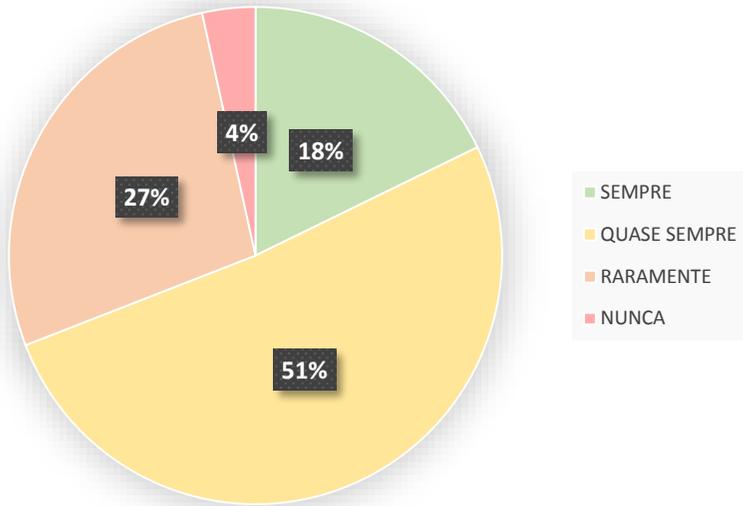


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



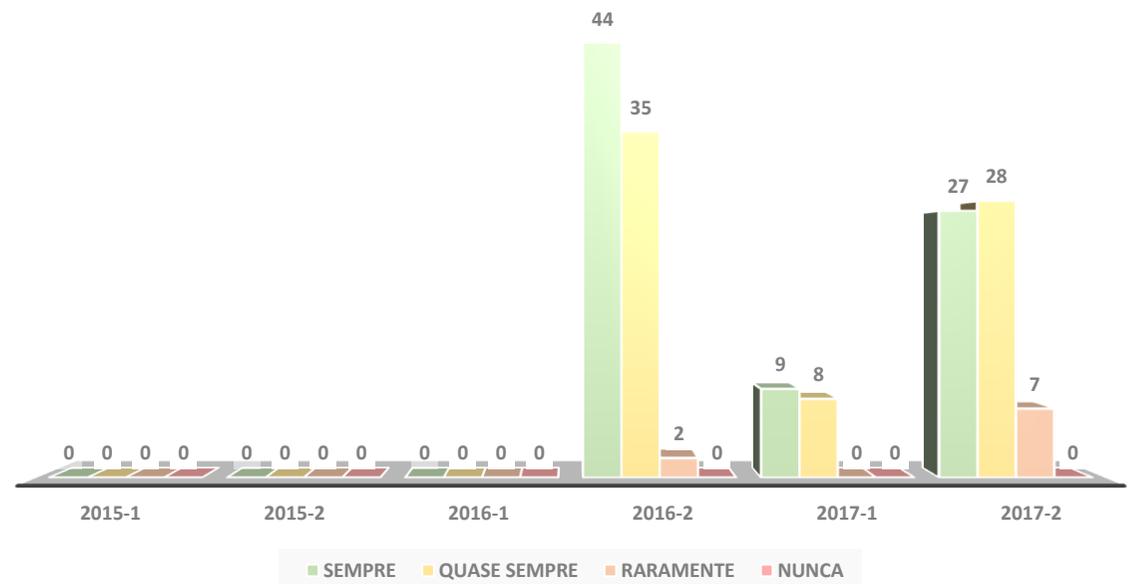
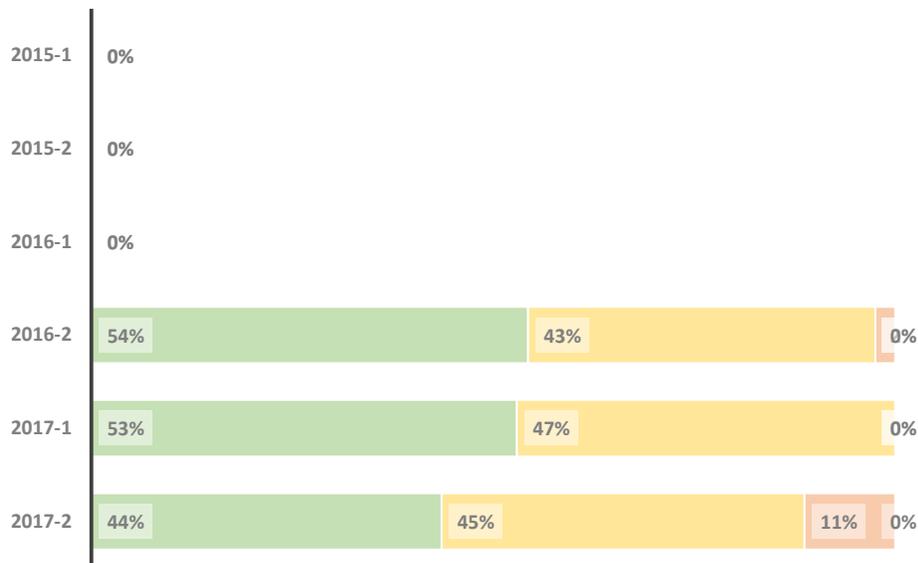
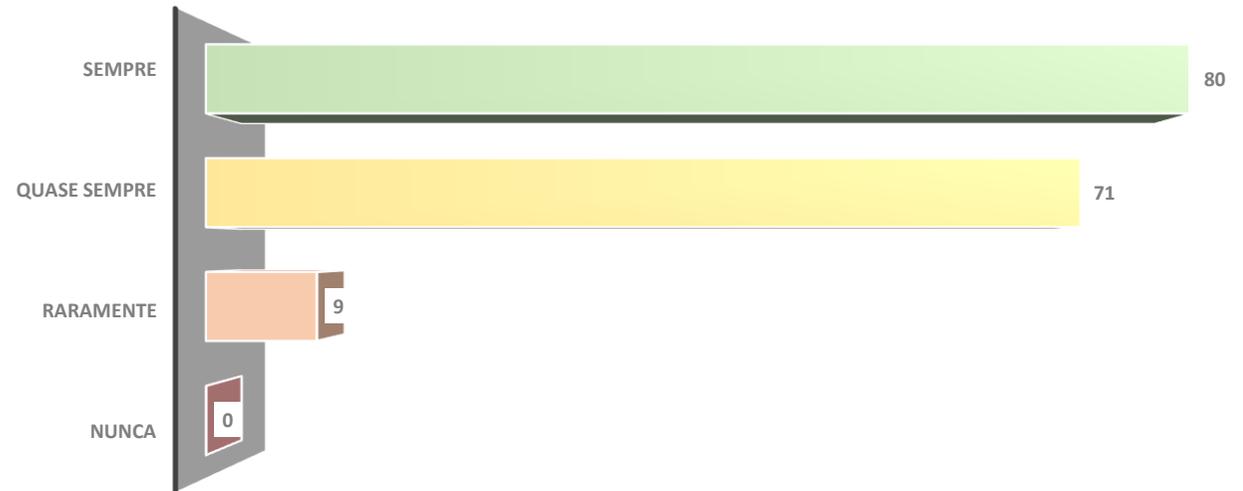
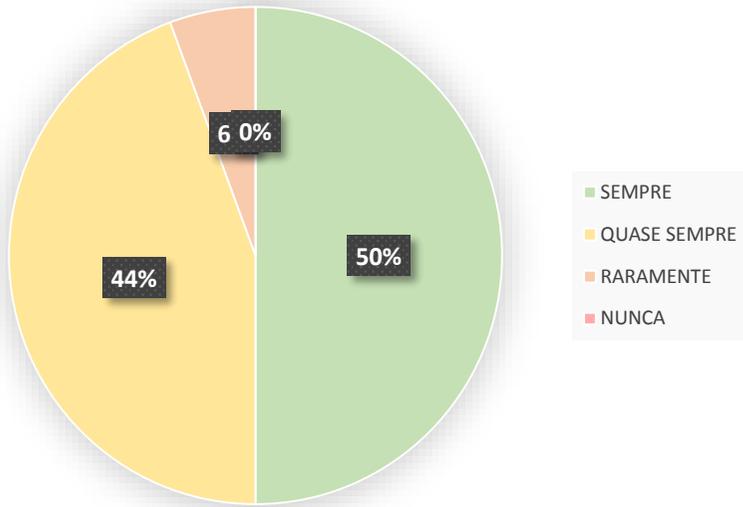


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



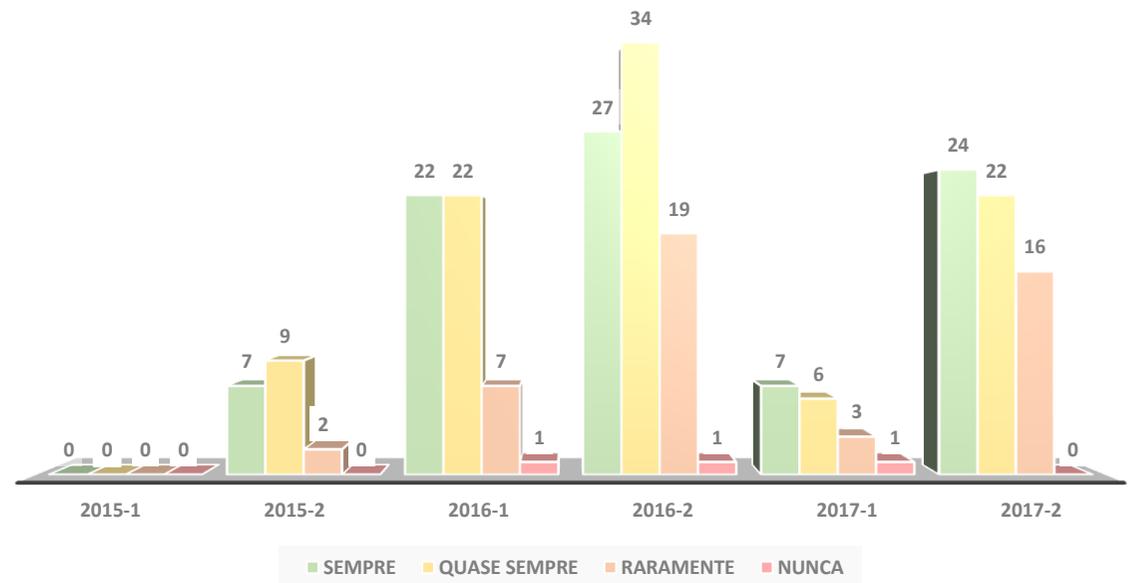
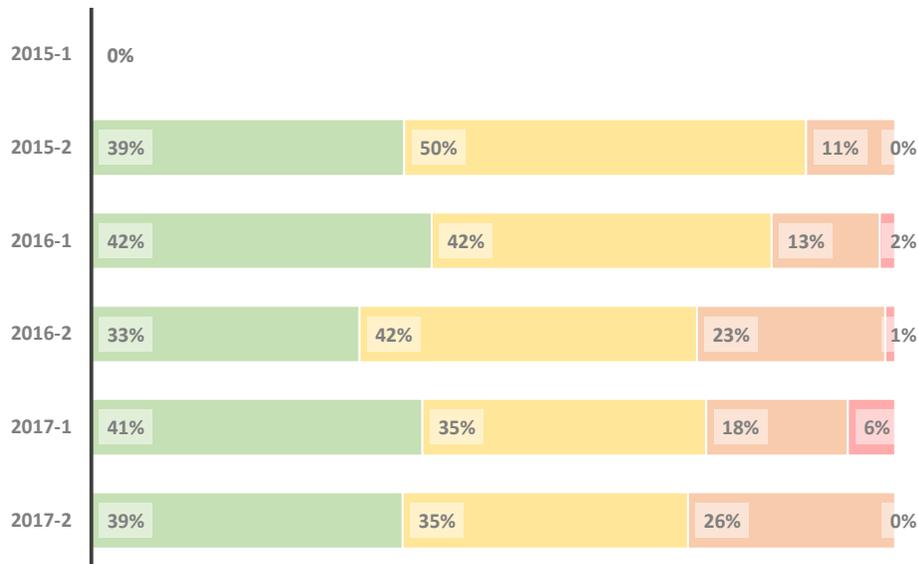
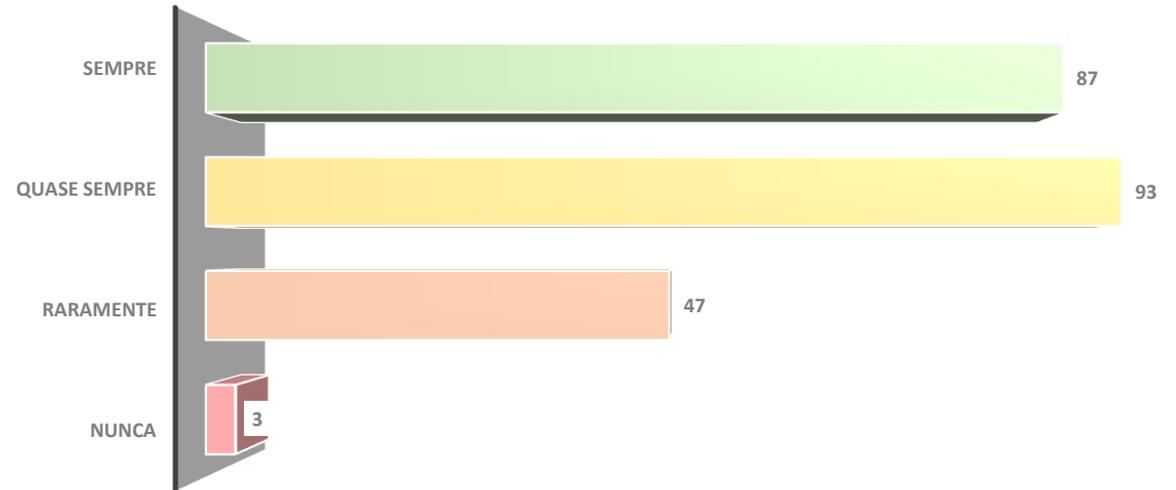
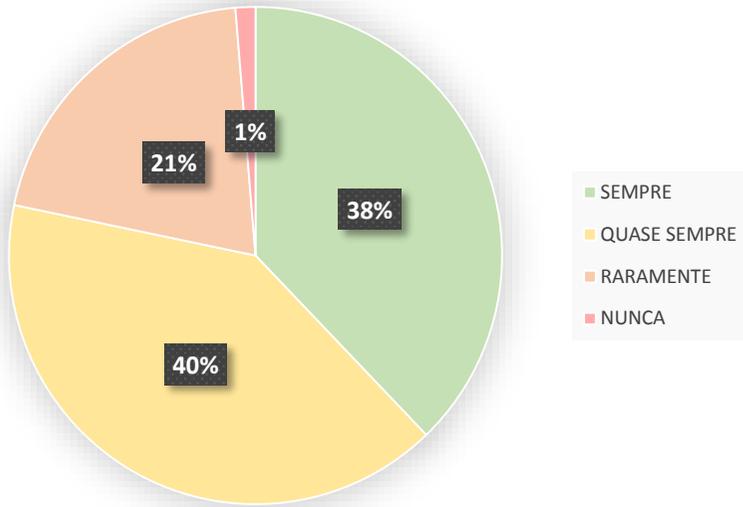


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



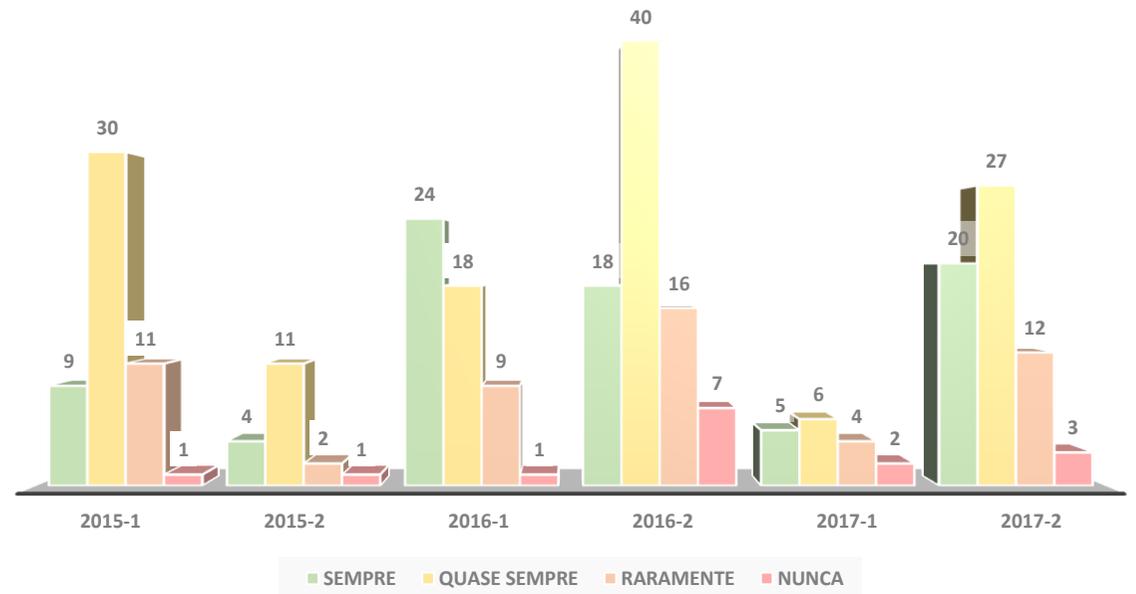
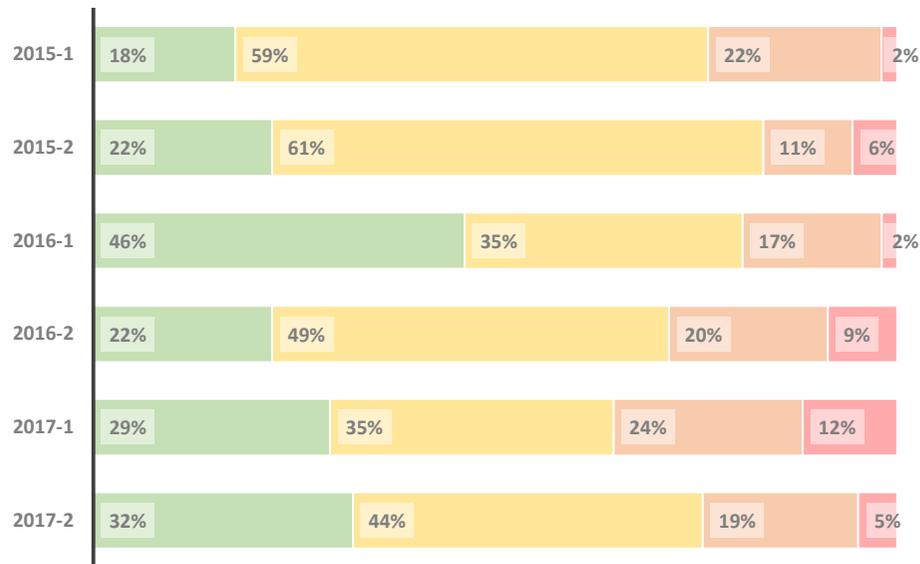
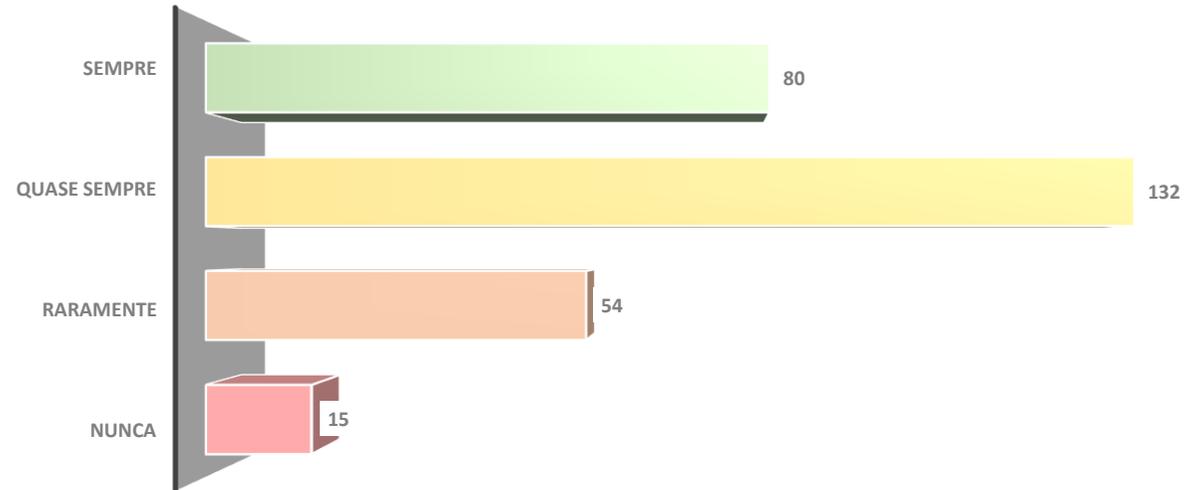
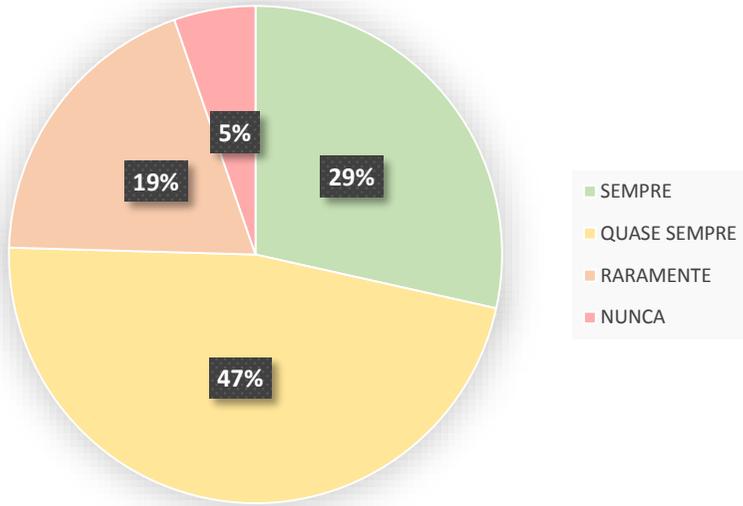


O COORDENADOR: é acessível ao aluno?



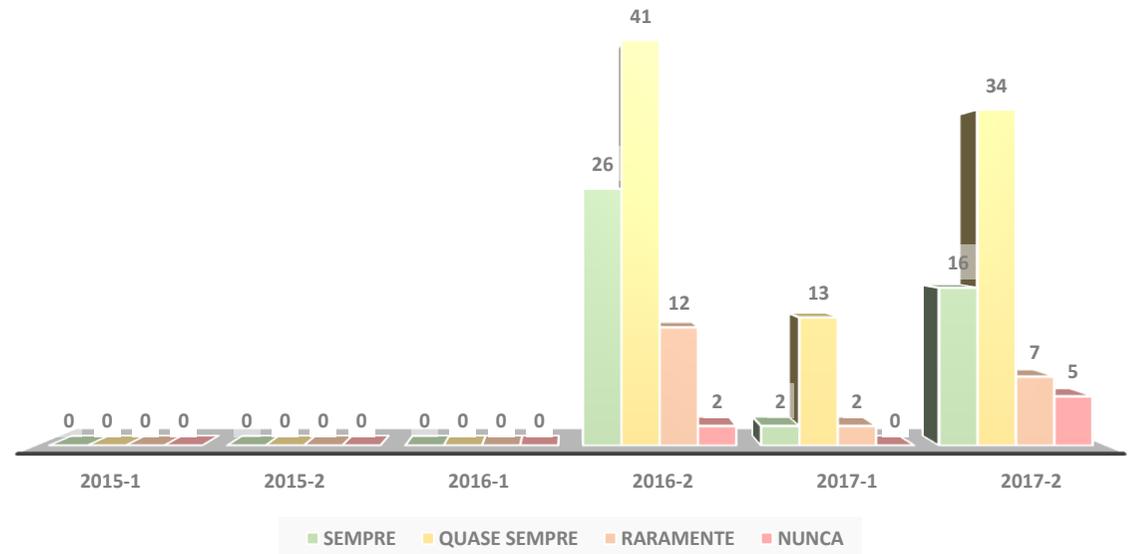
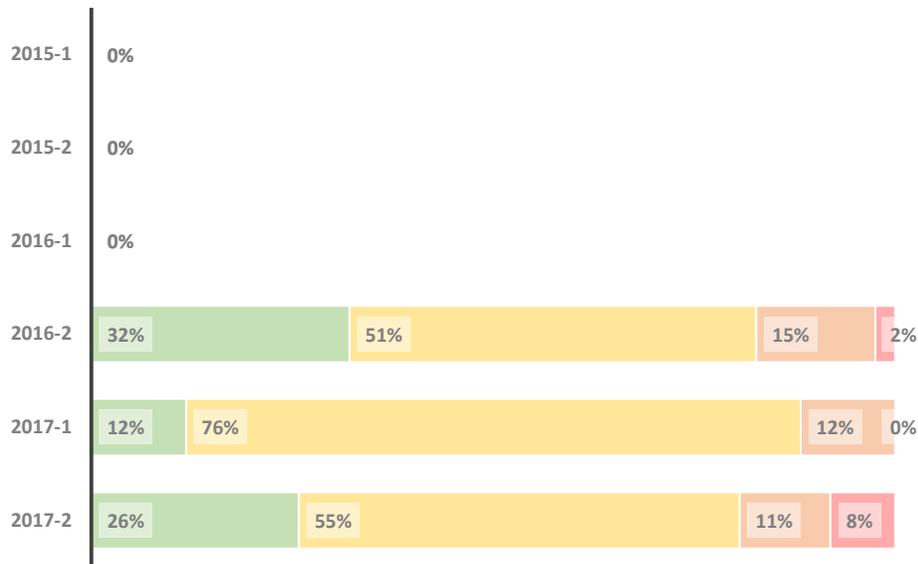
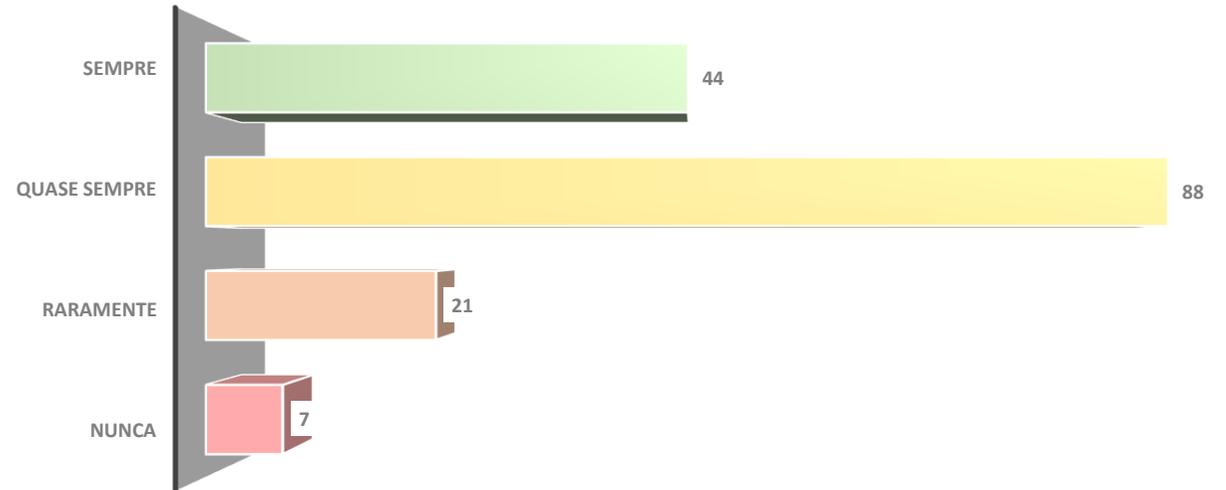
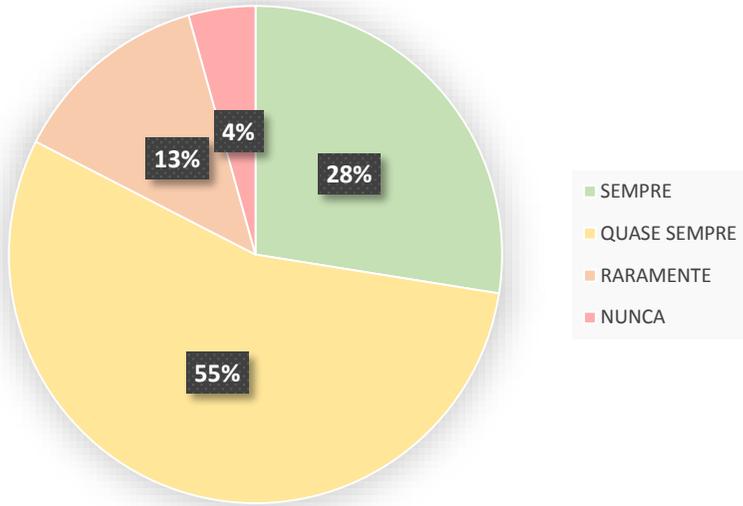


O COORDENADOR: é acessível ao aluno?



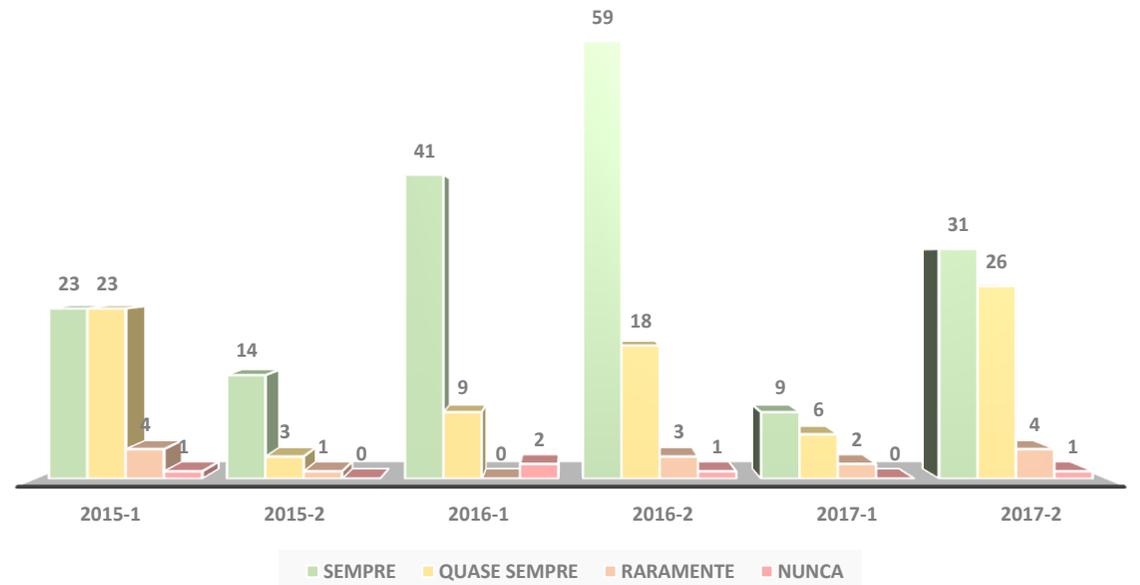
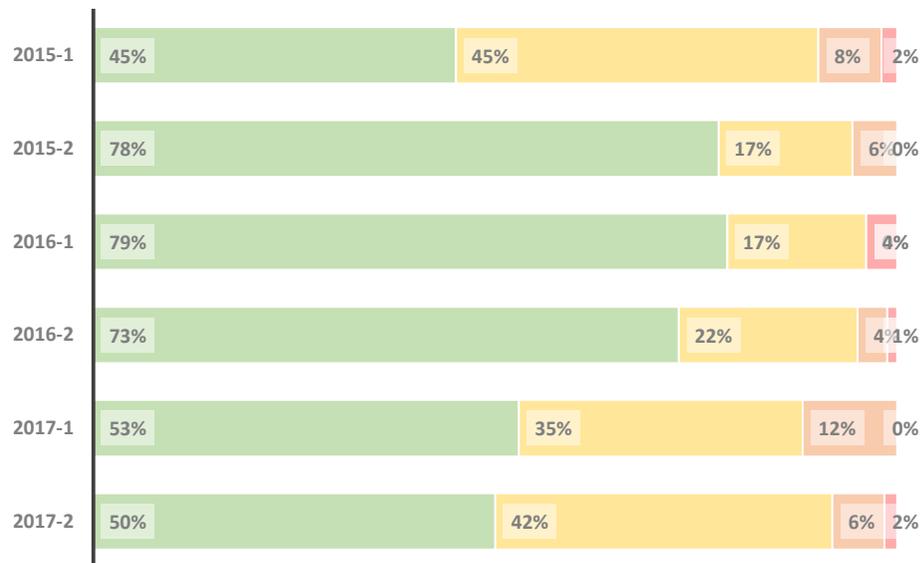
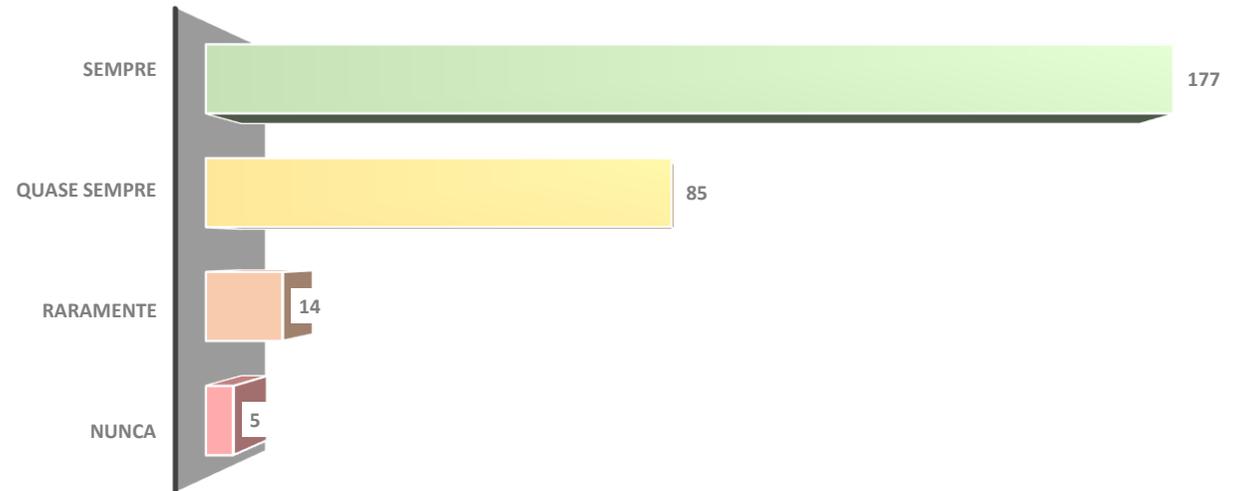
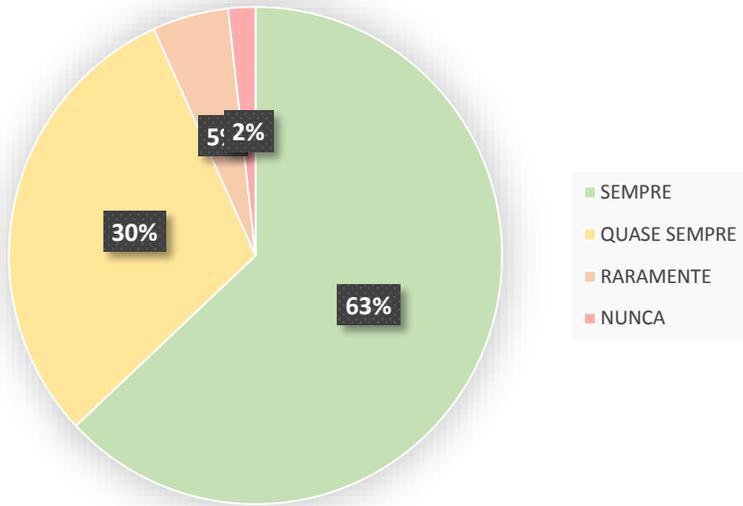


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



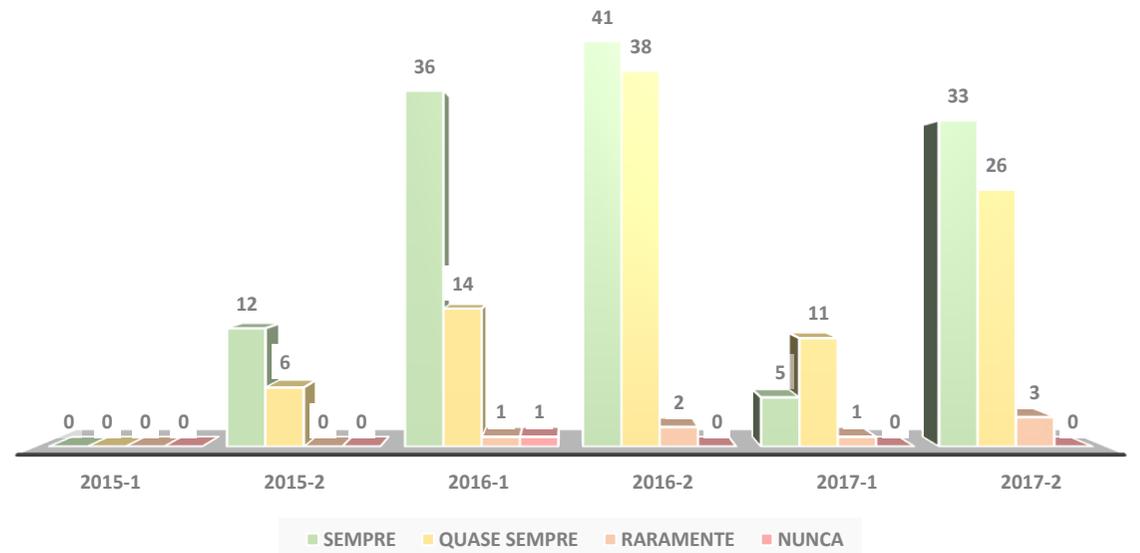
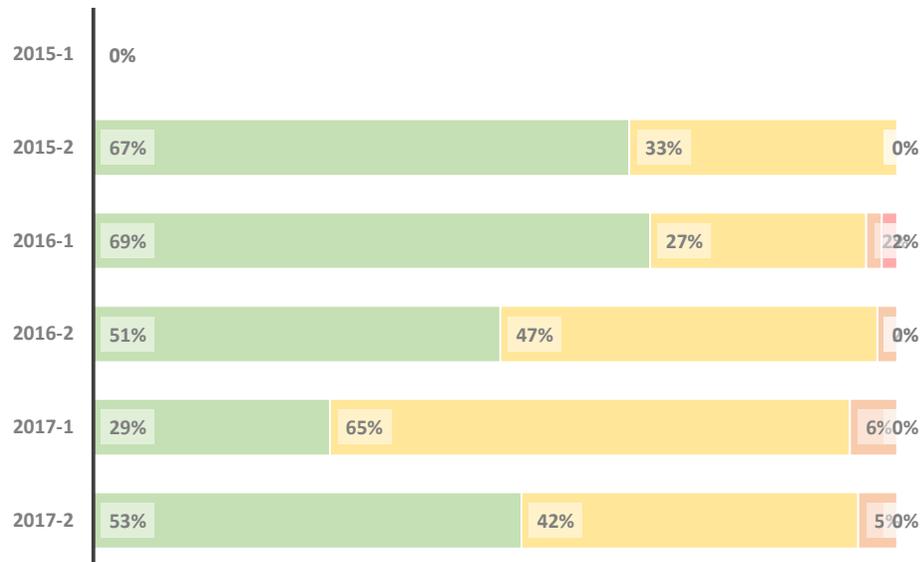
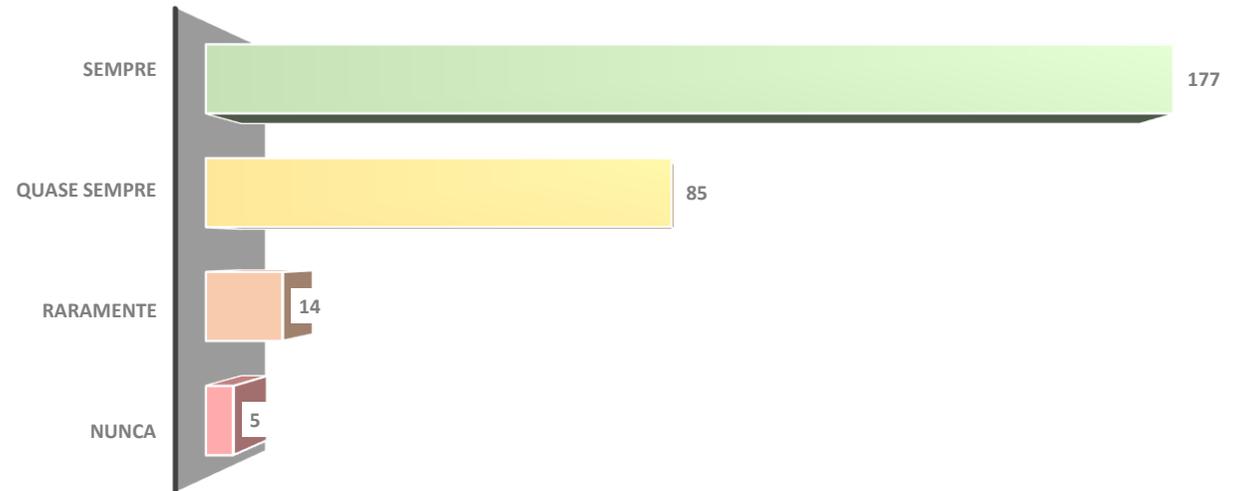
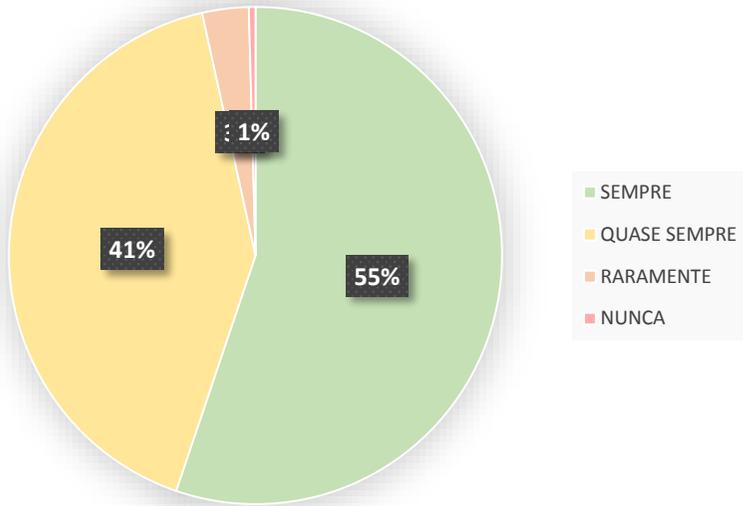


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



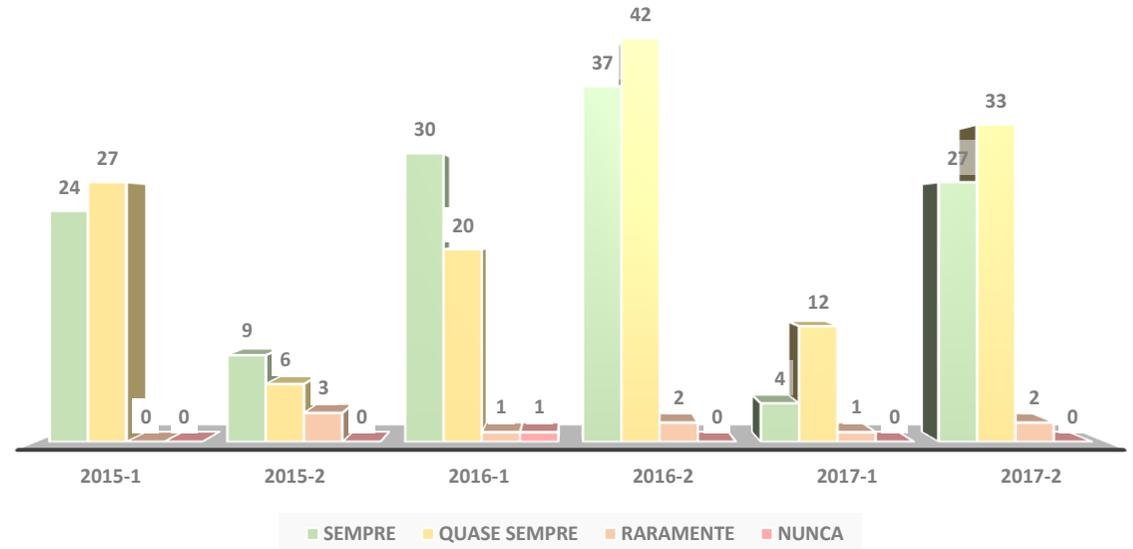
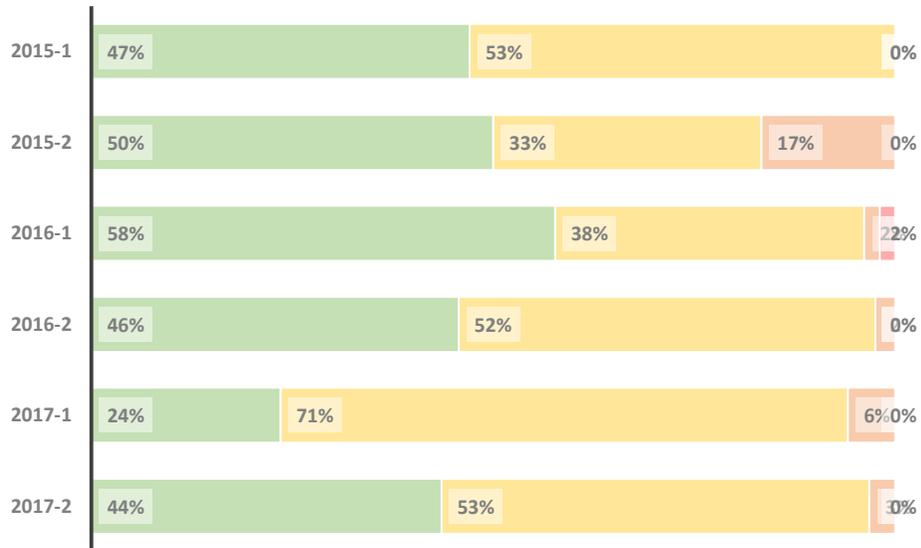
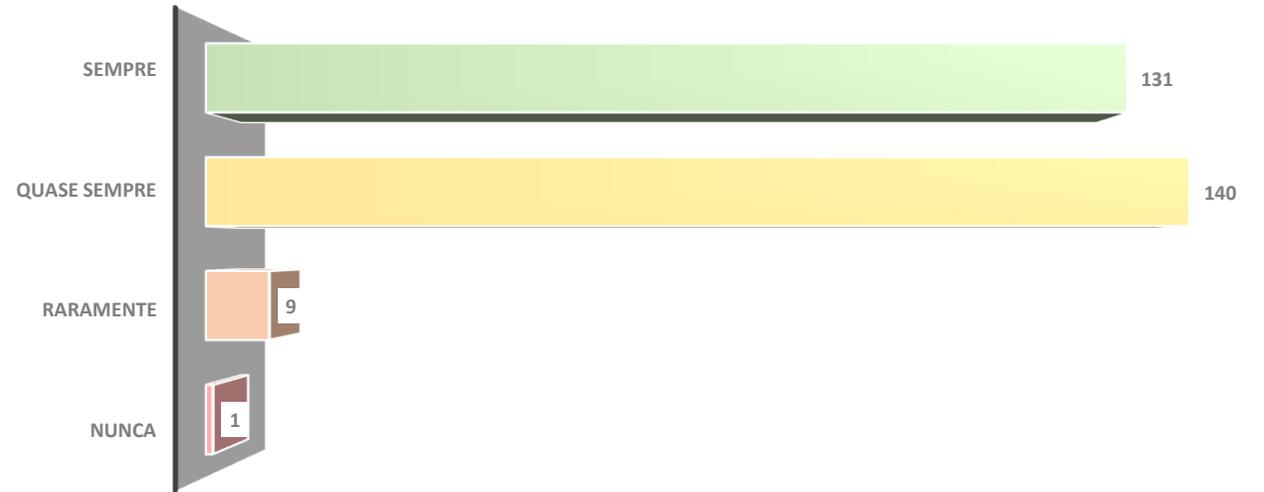
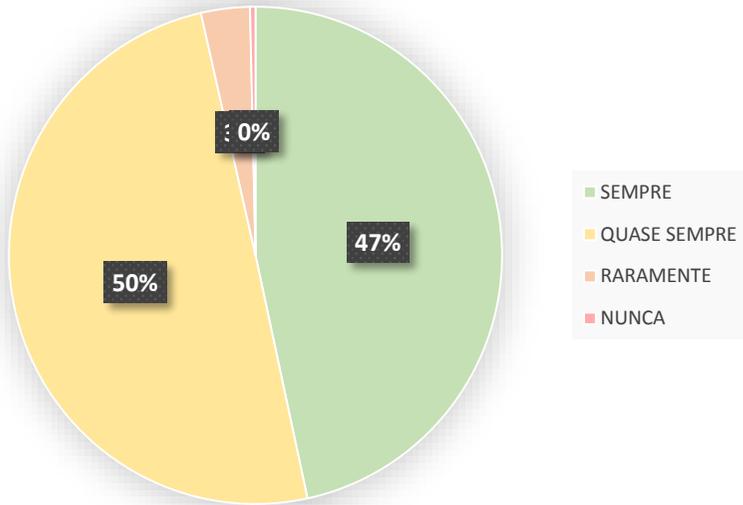


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



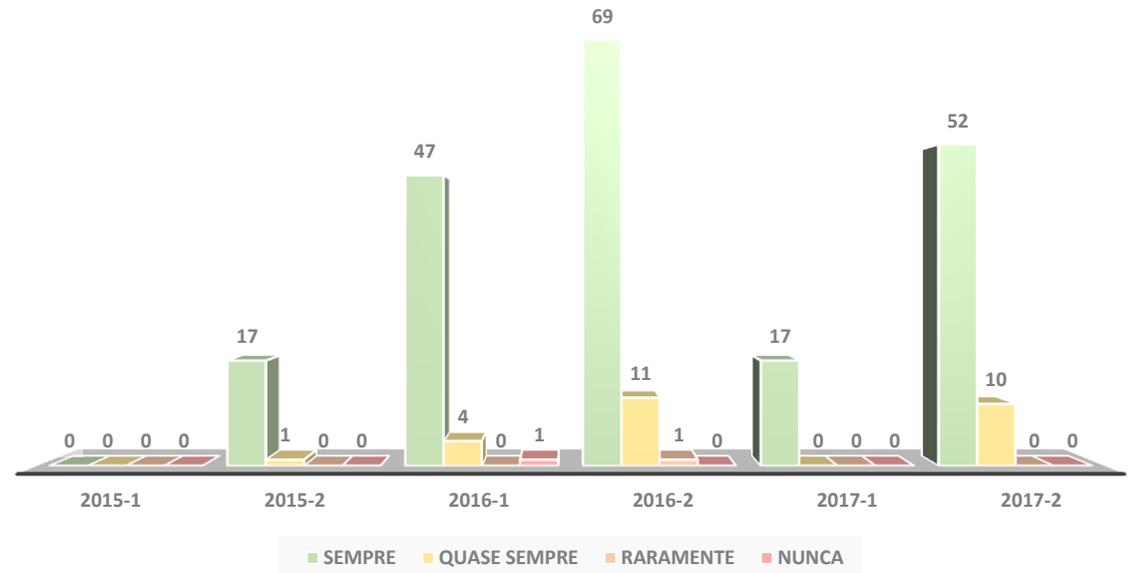
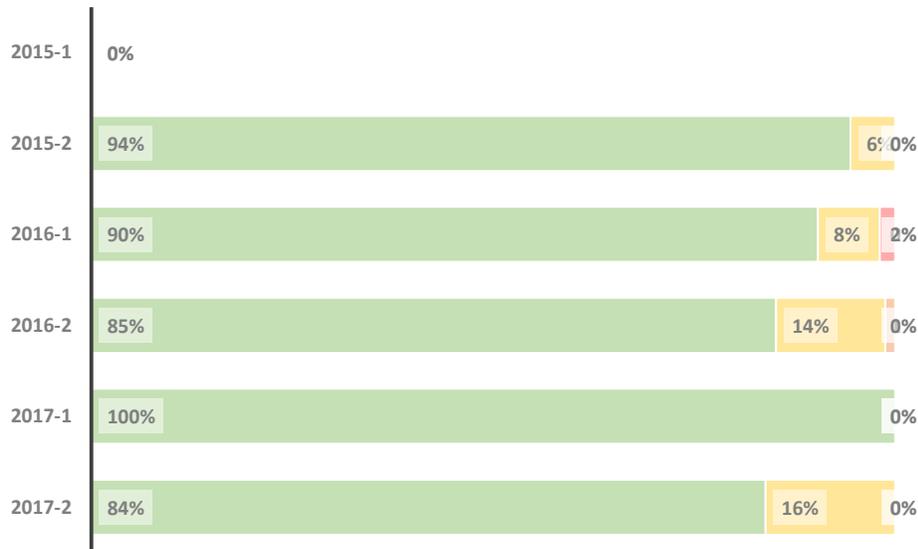
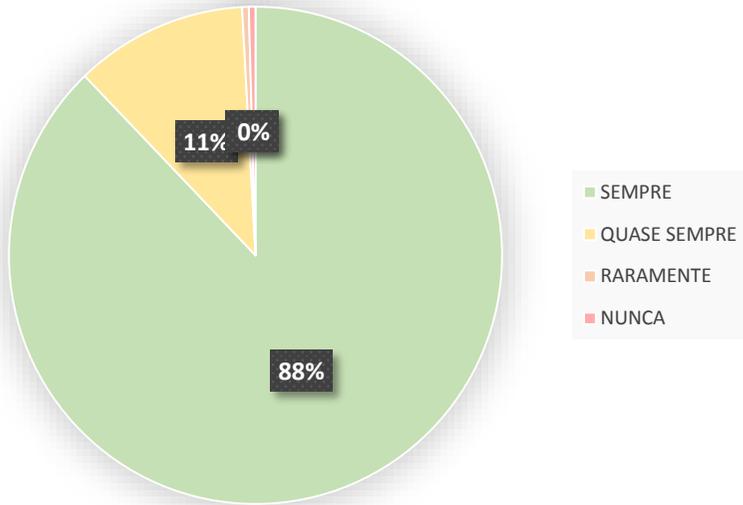


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



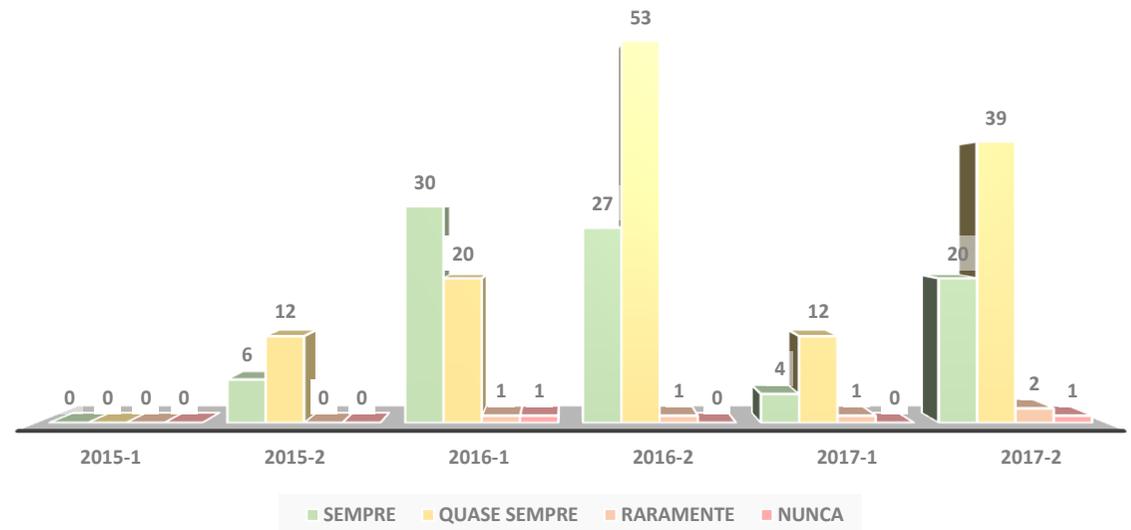
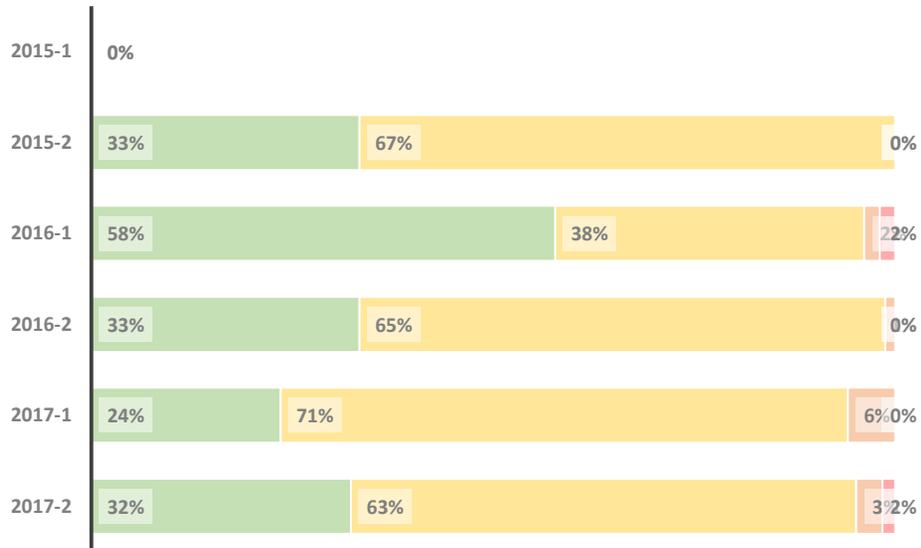
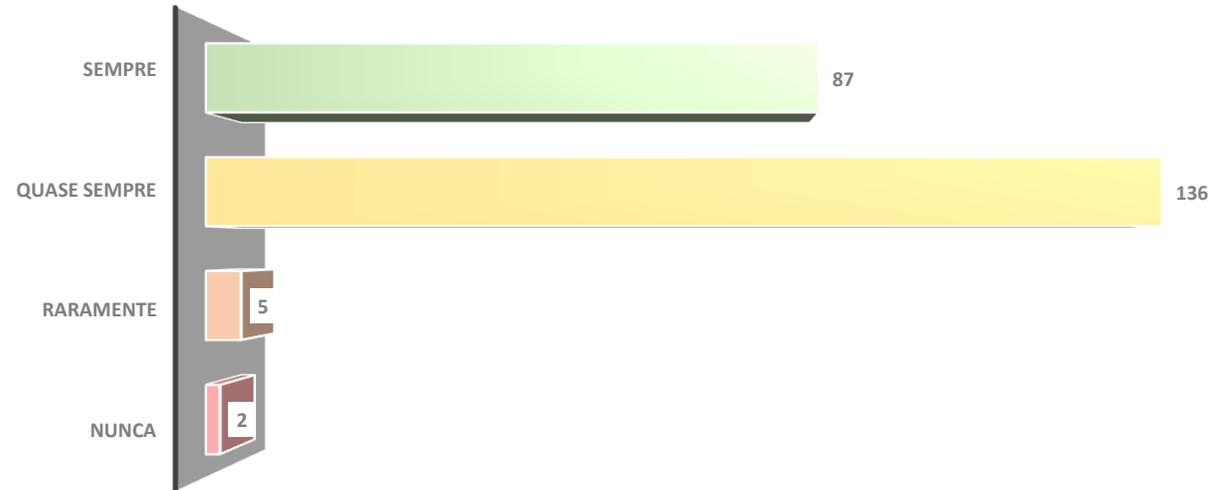
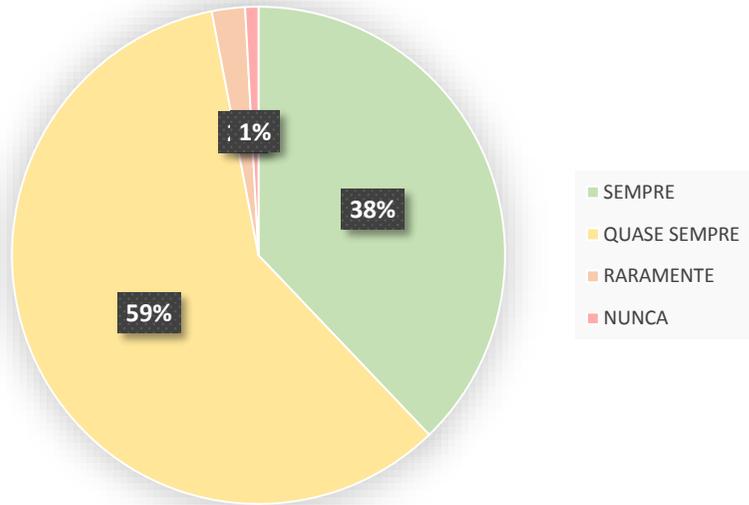


OS PROFESSORES: fazem chamada?



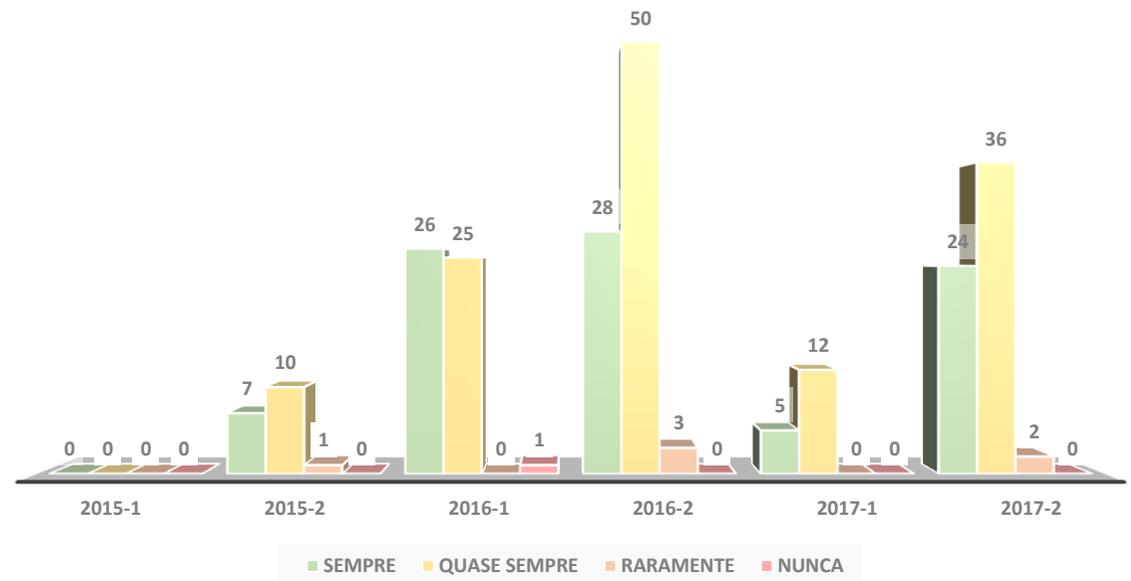
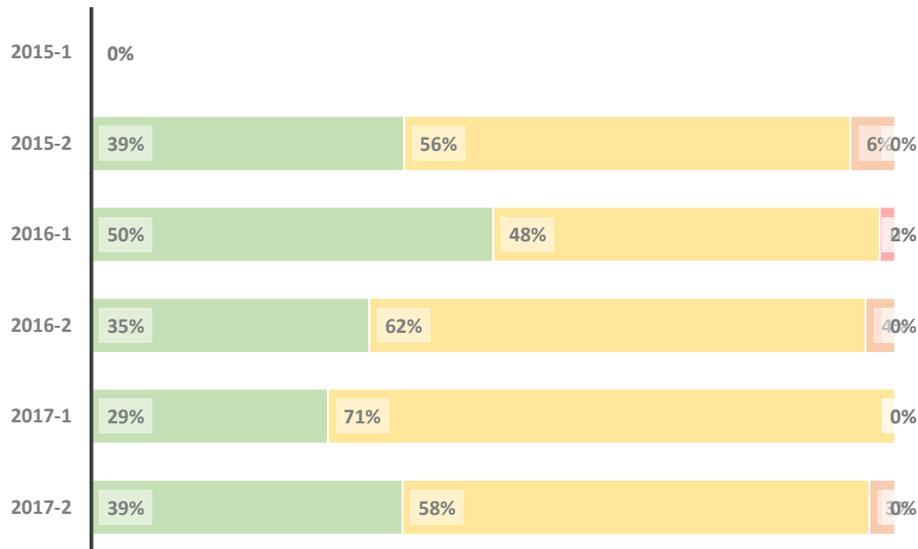
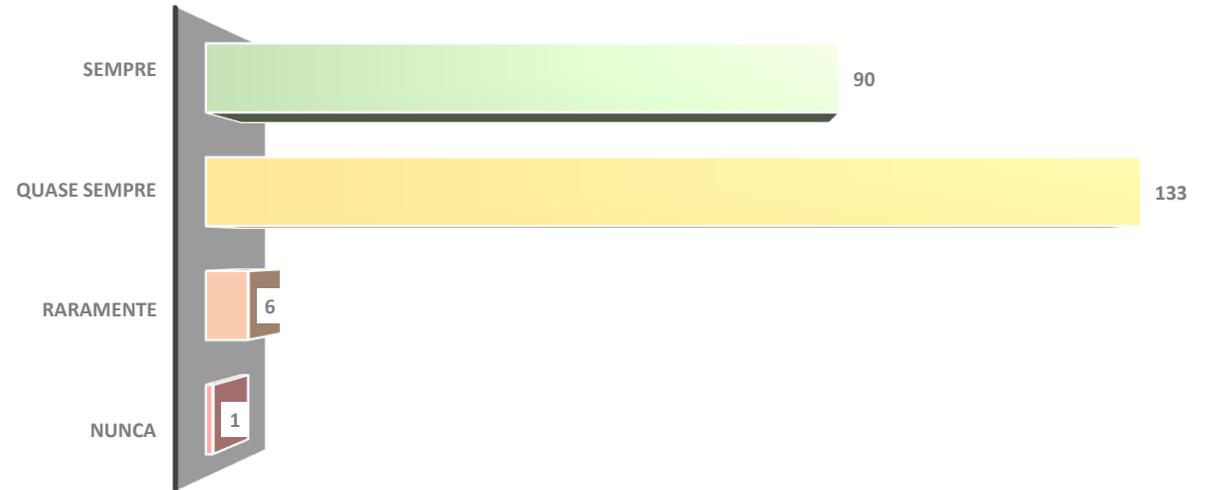
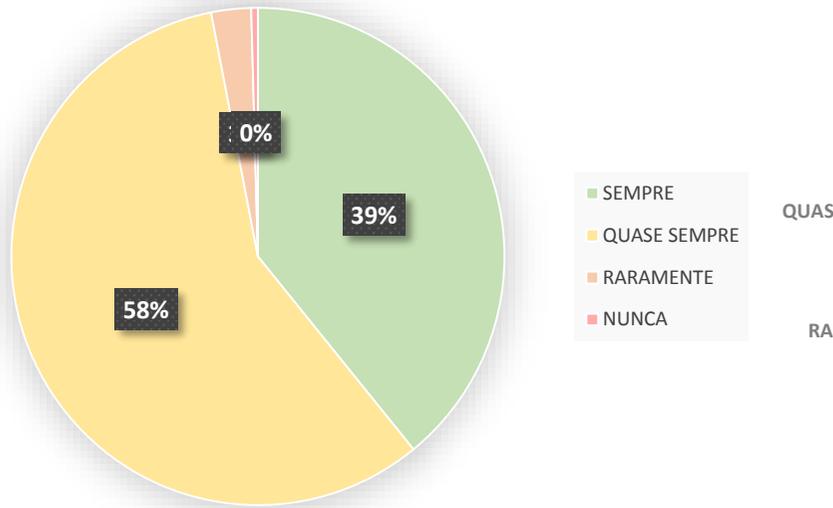


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



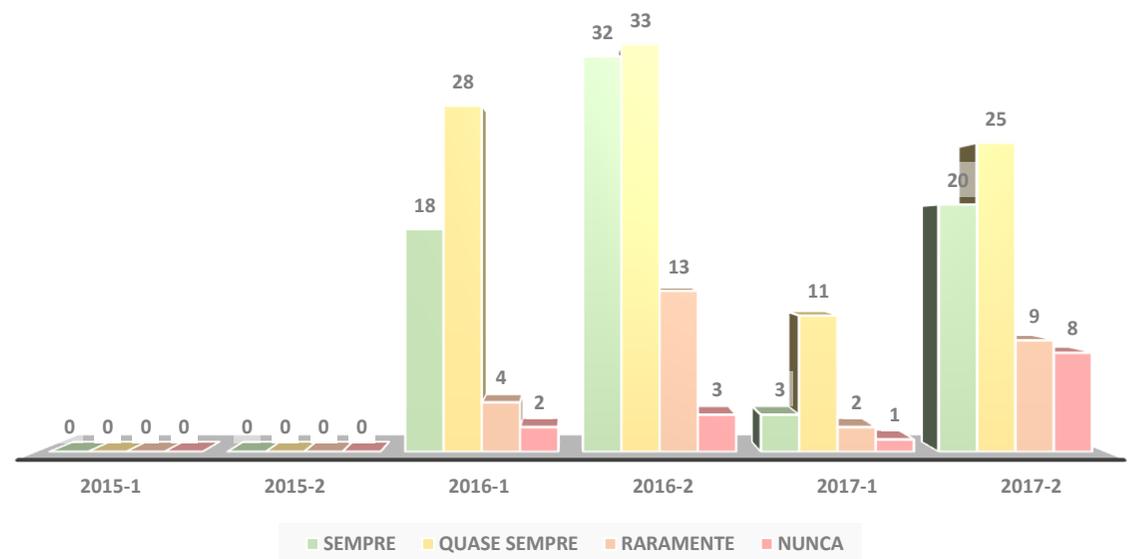
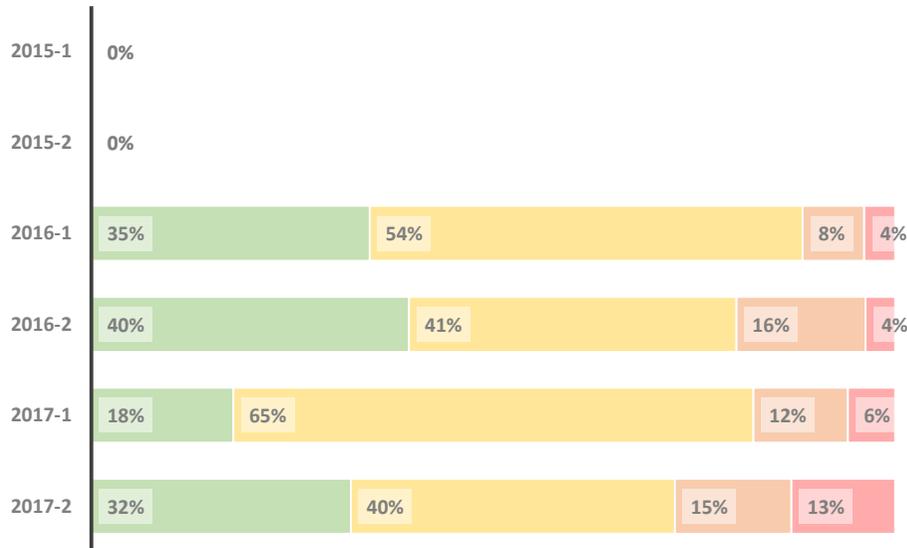
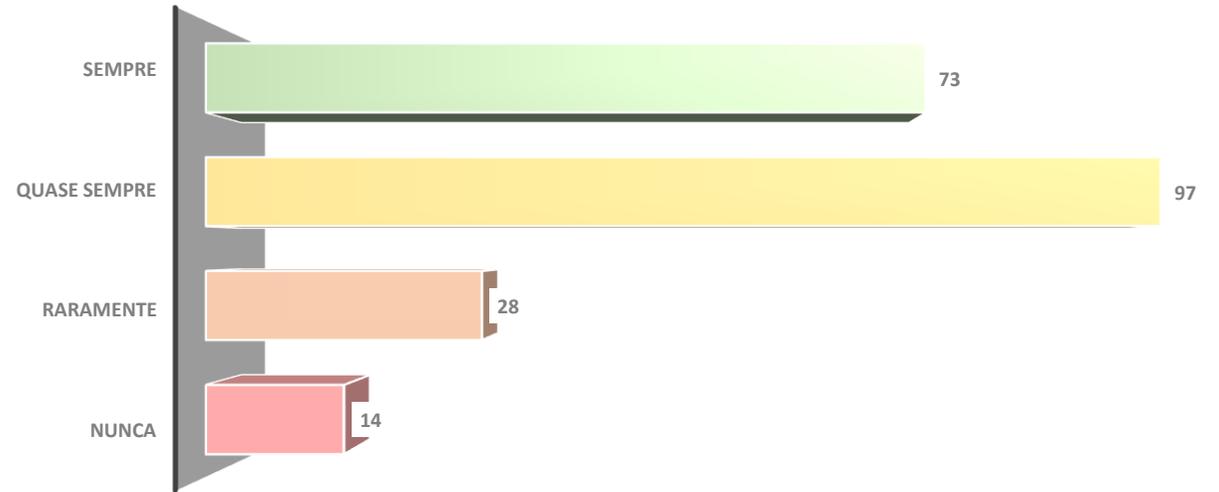
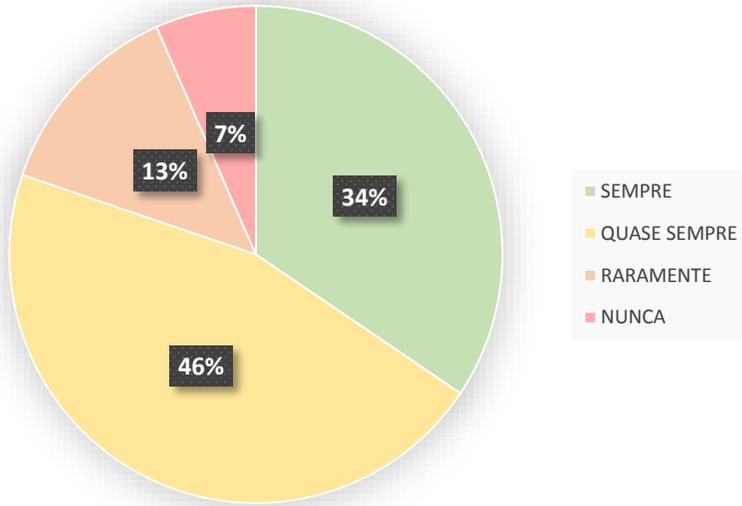


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



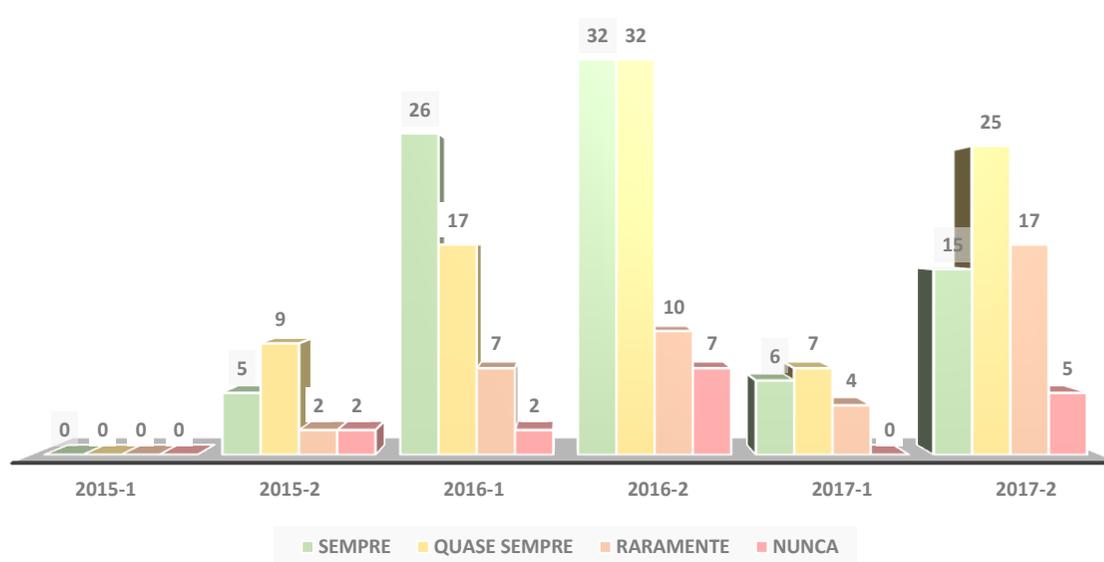
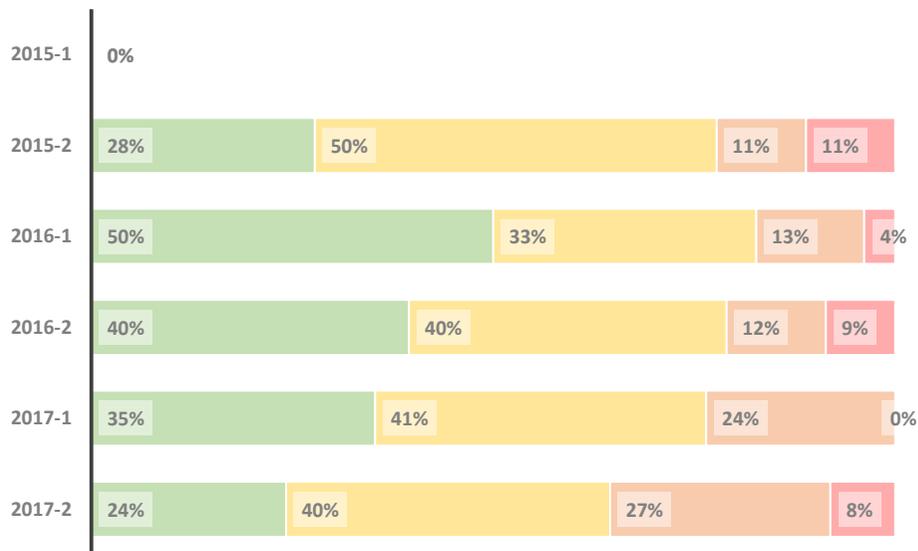
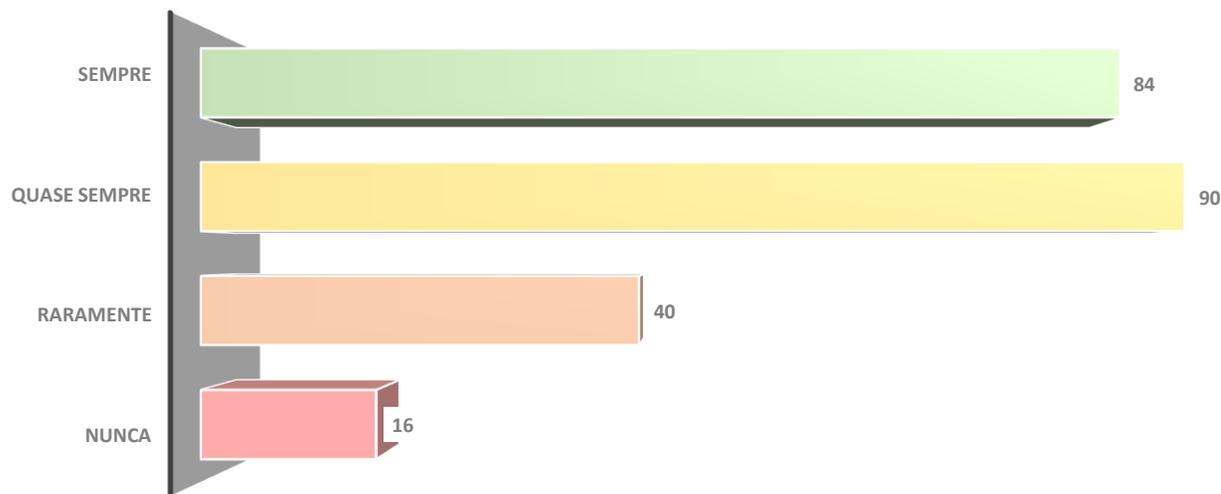
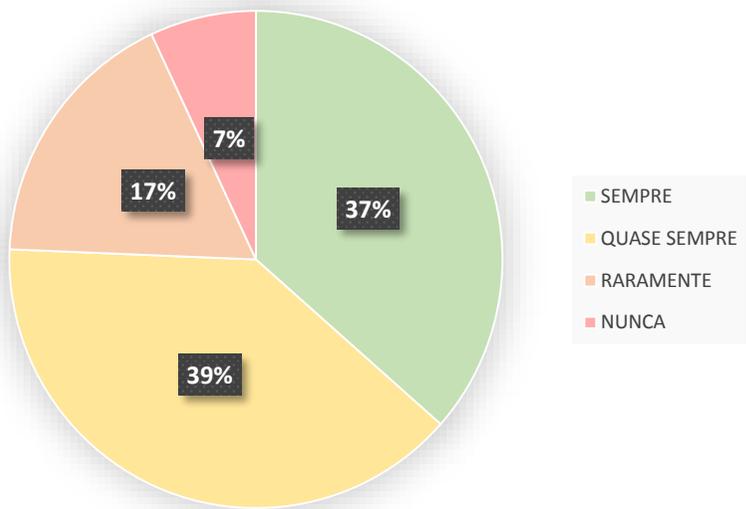


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



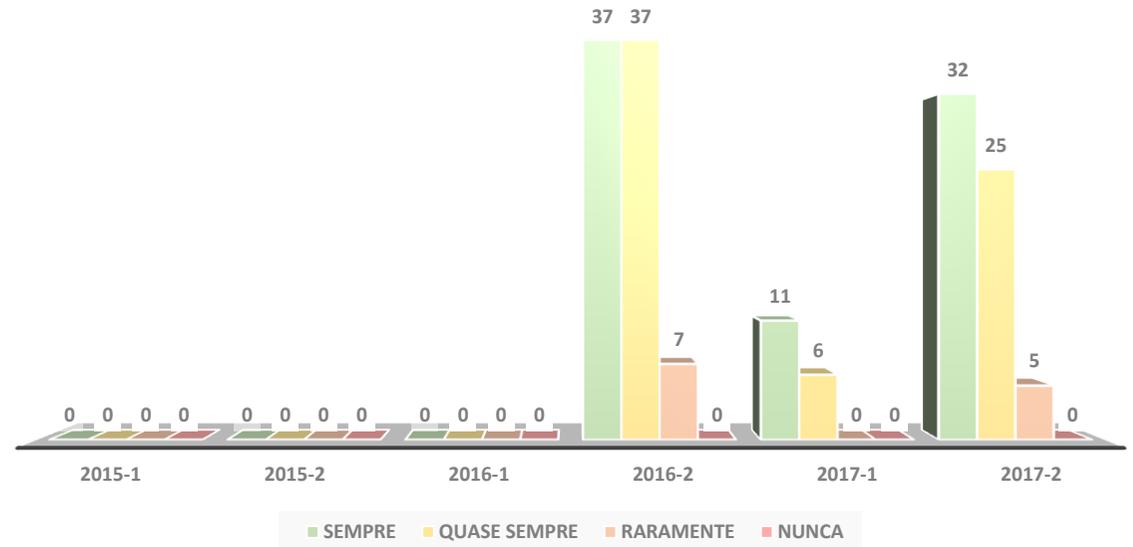
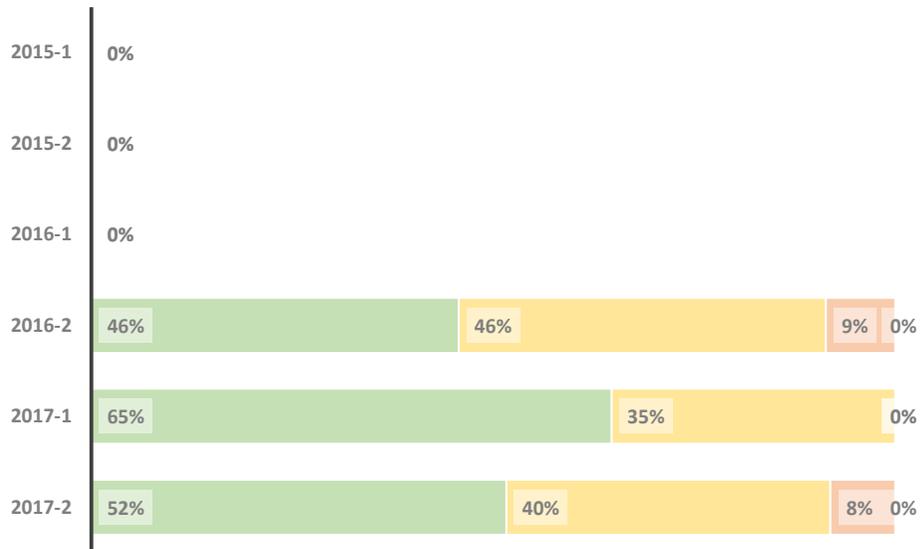
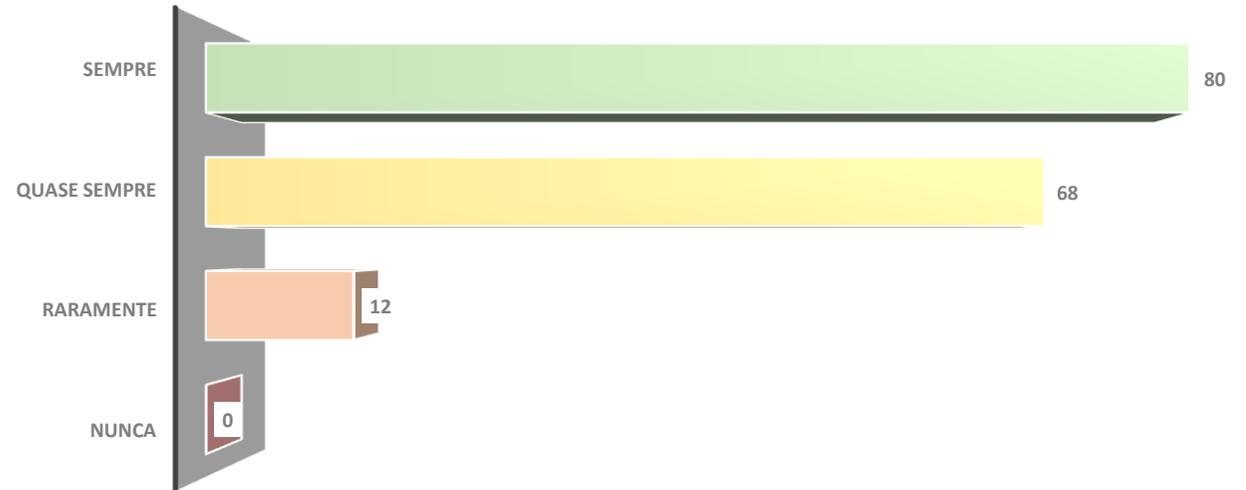
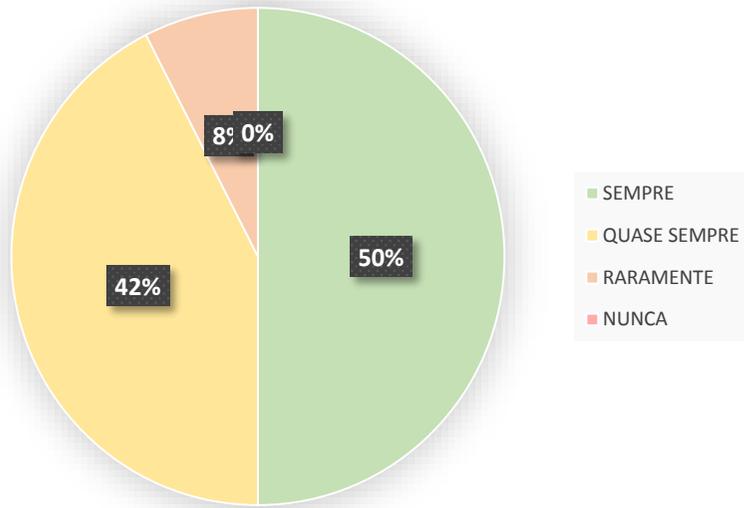


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



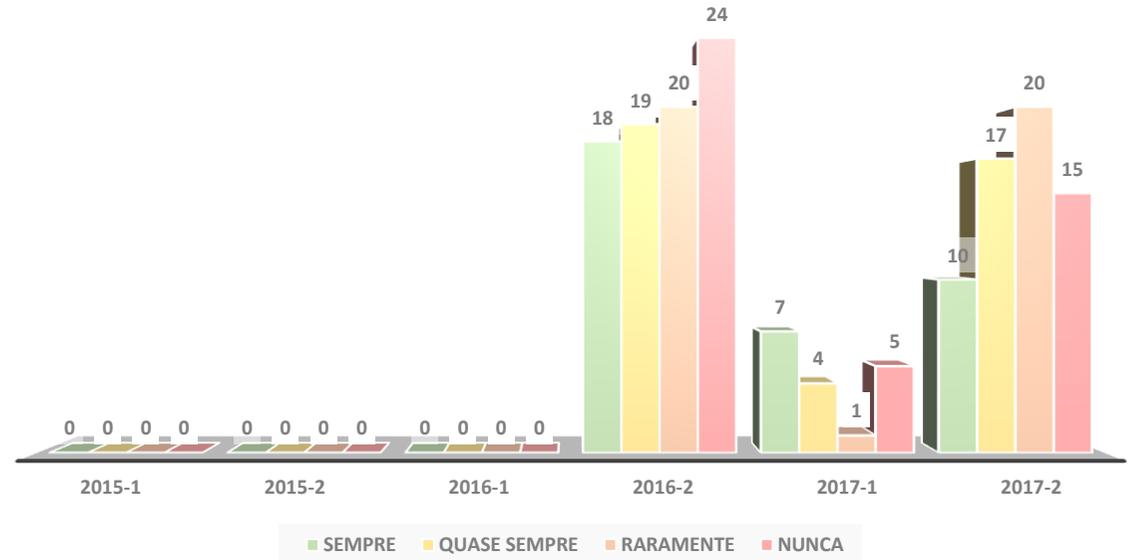
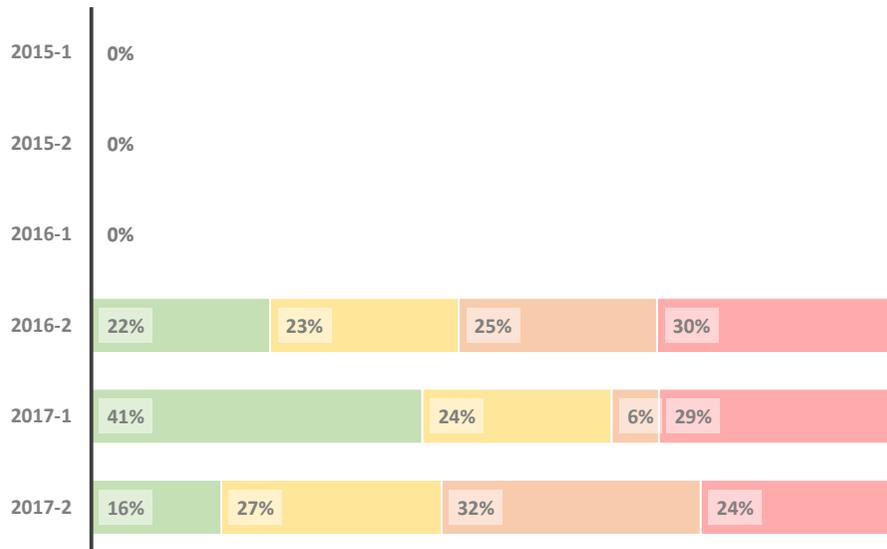
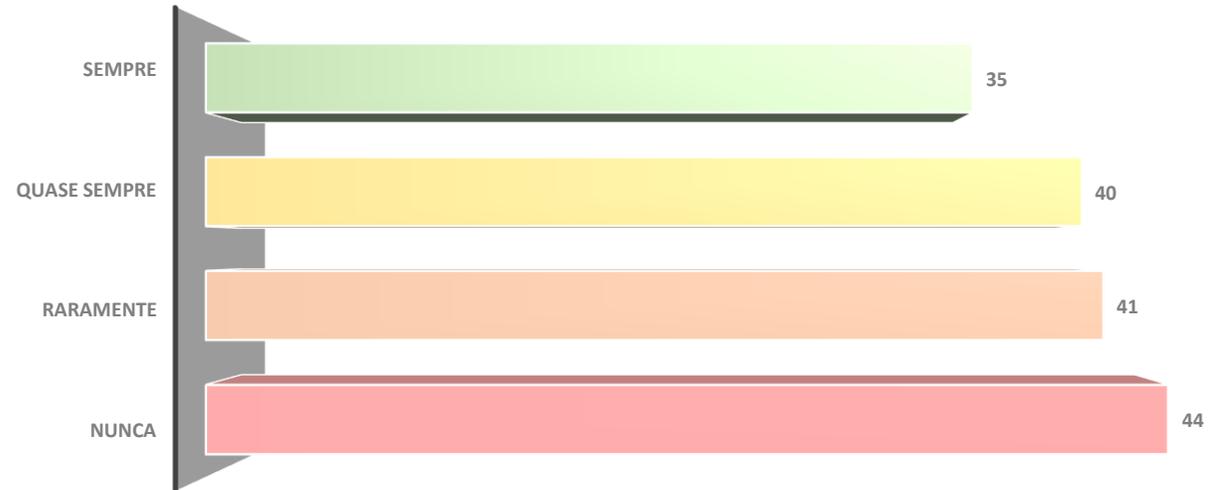
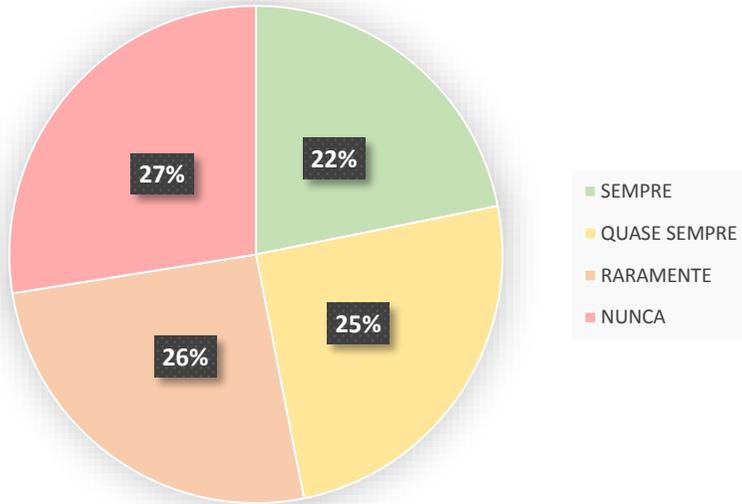


Você acessa o aluno online frequentemente?



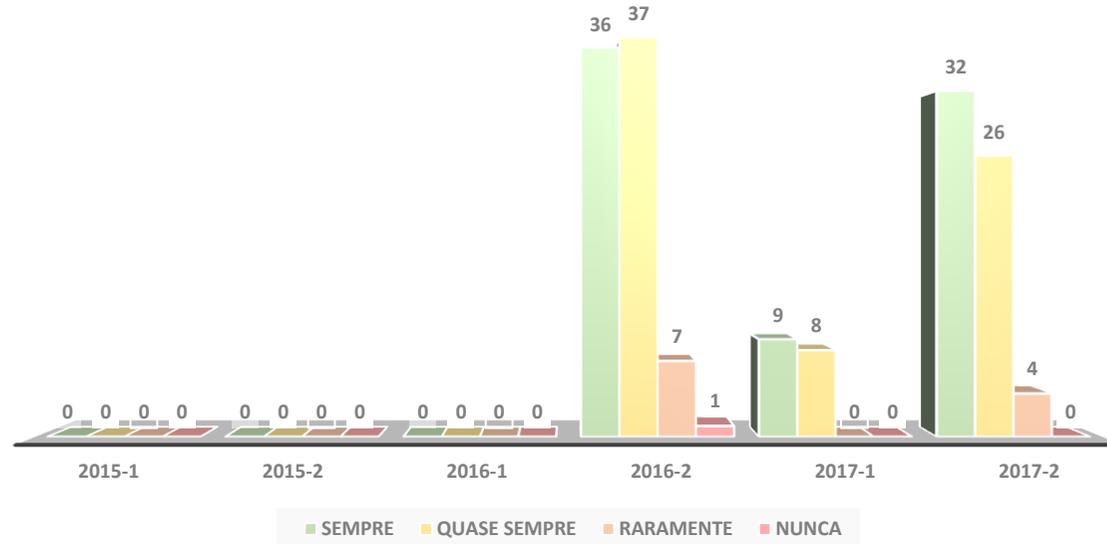
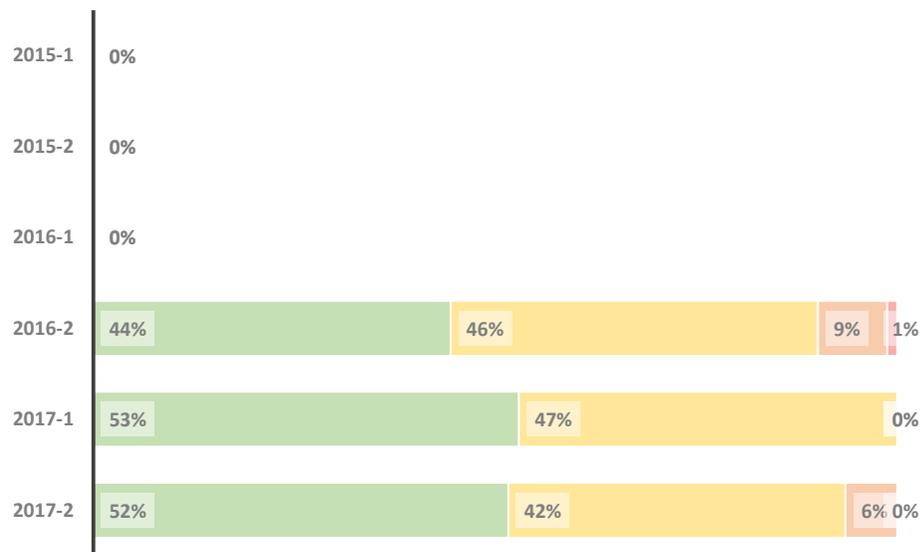
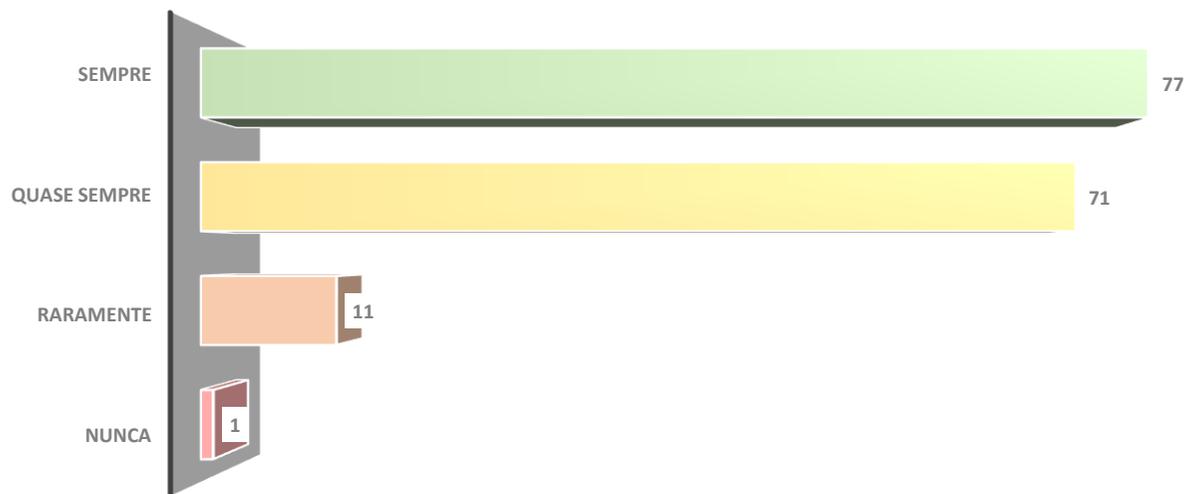
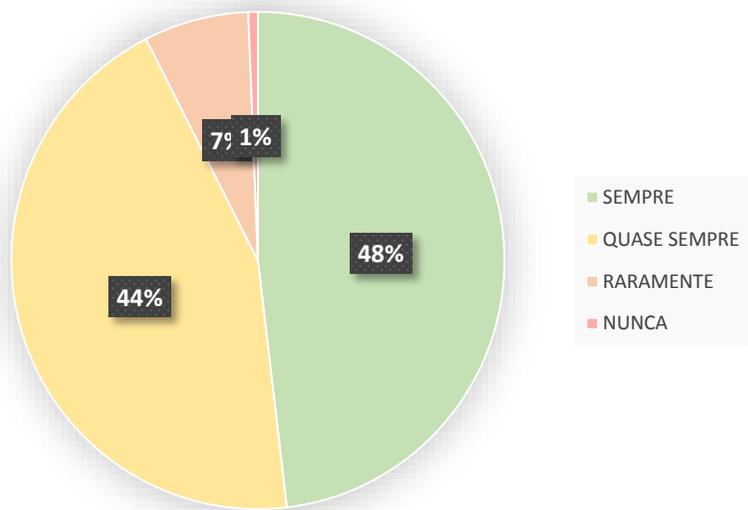


Você acessa o Office365 (email) frequentemente?



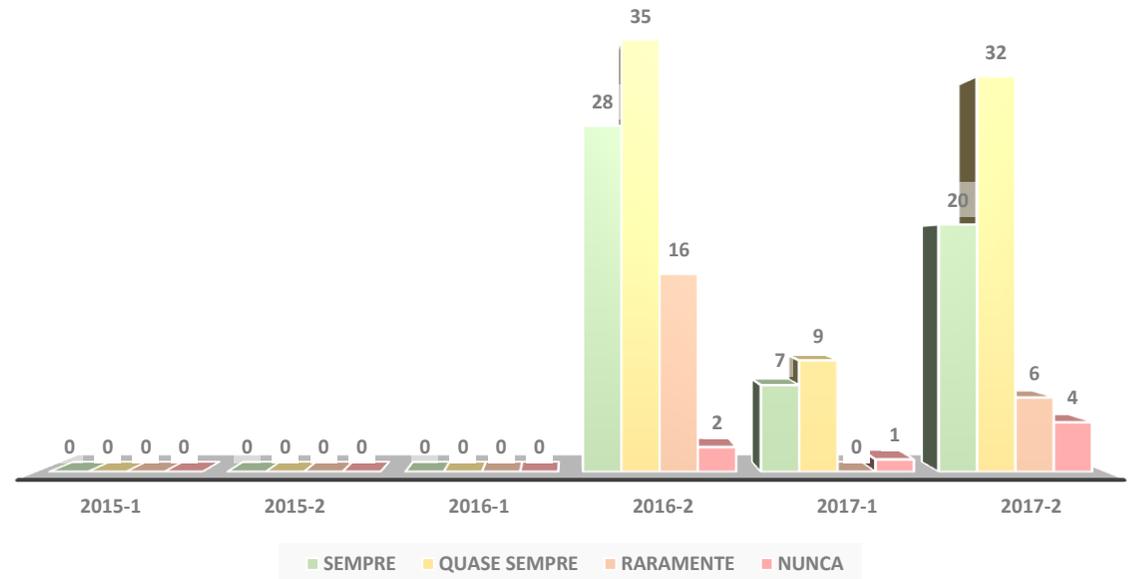
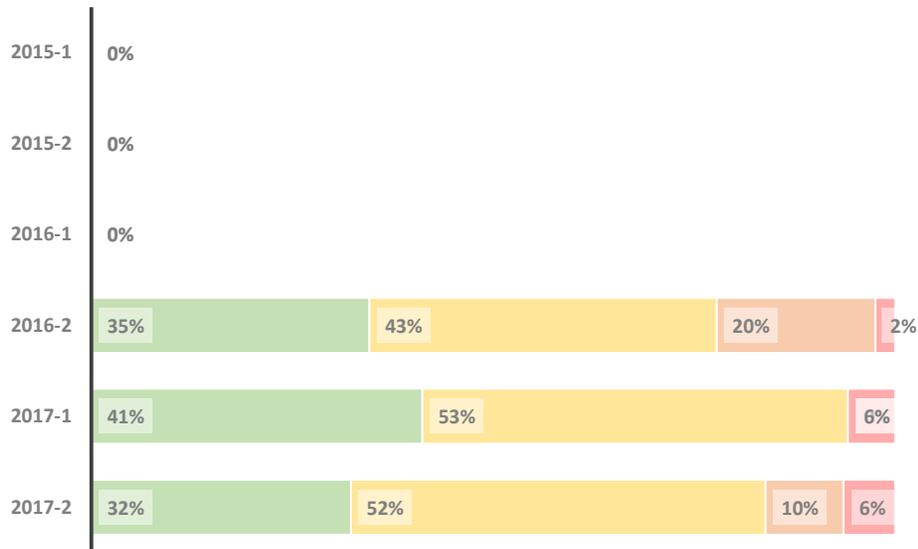
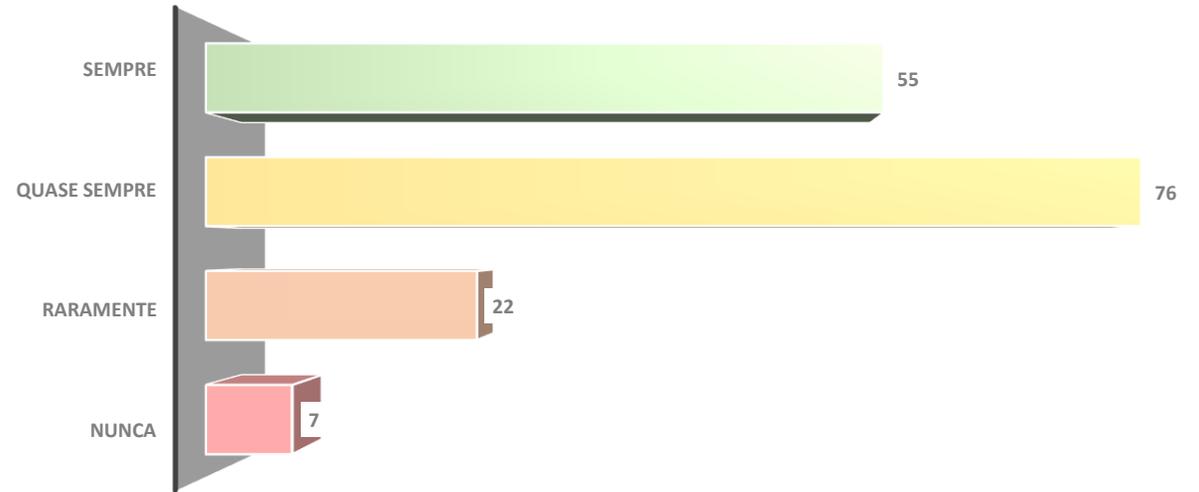
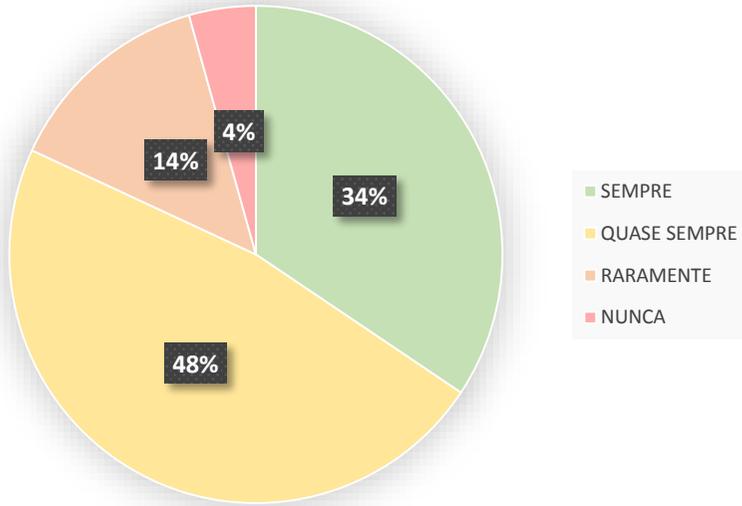


Você acessa o portal frequentemente?



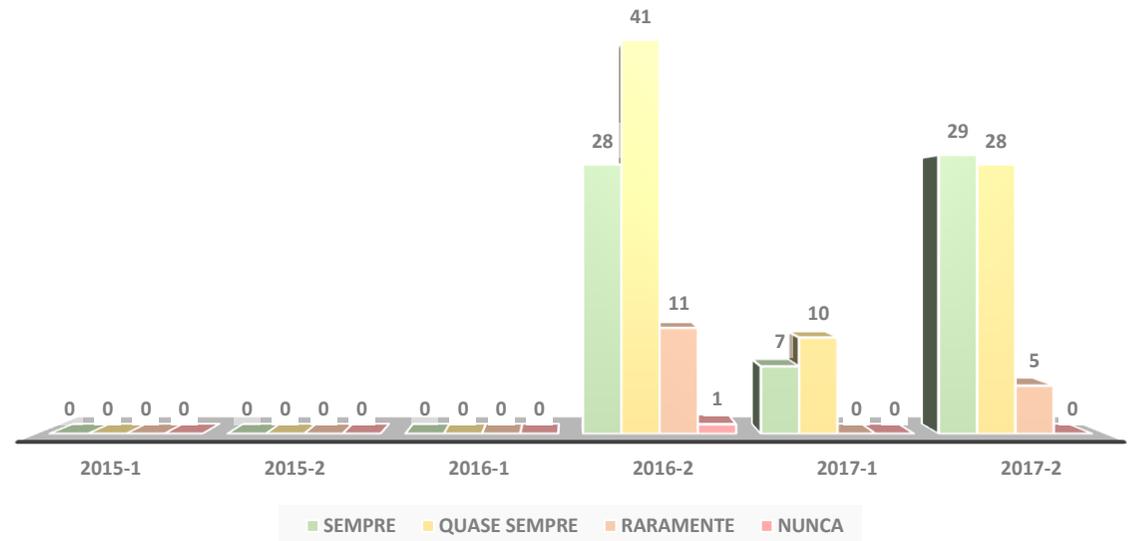
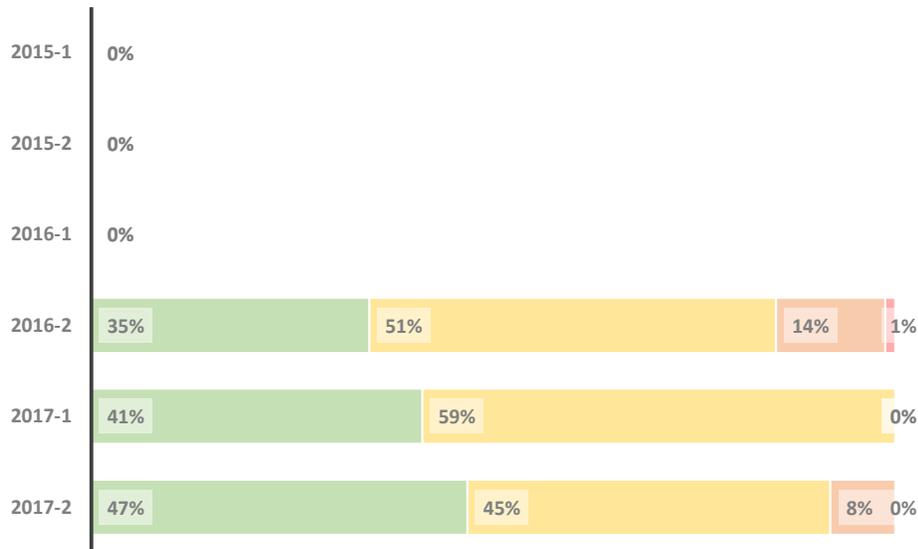
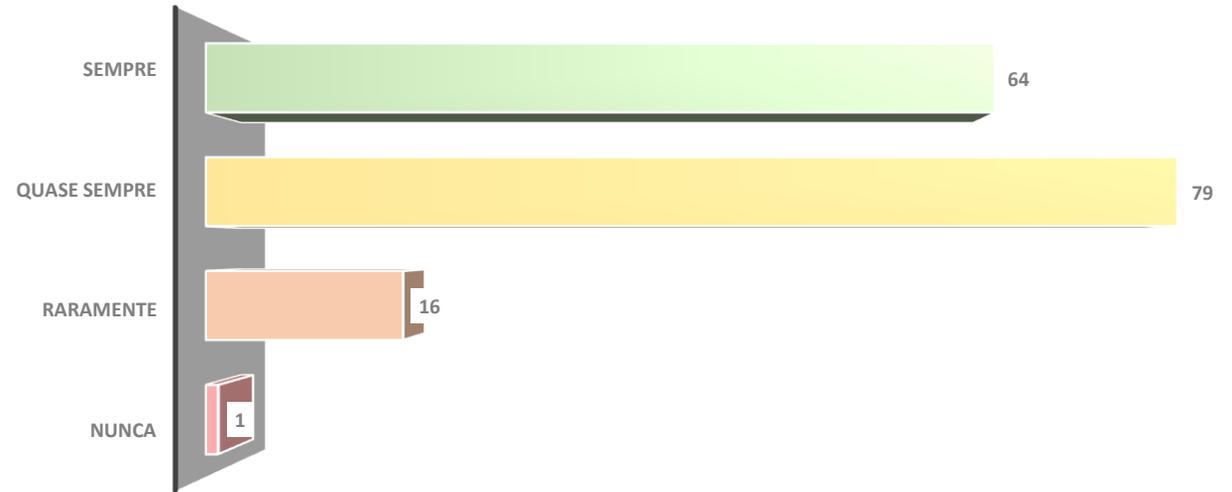
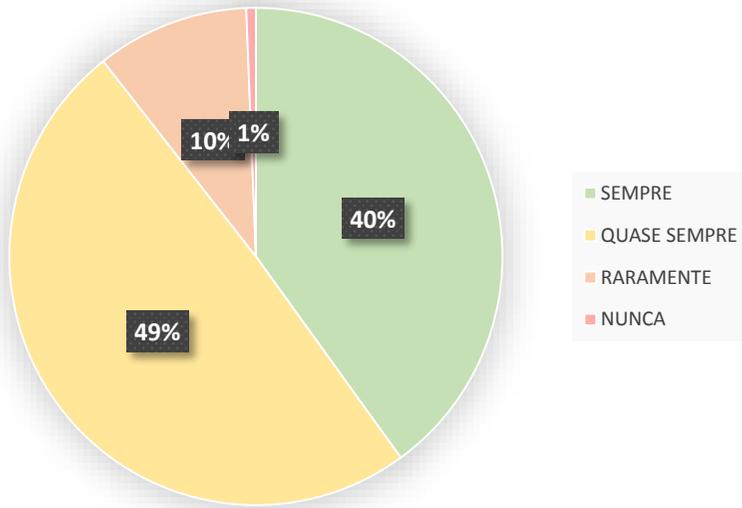


Você se sente apto para utilizar os recursos de TI?



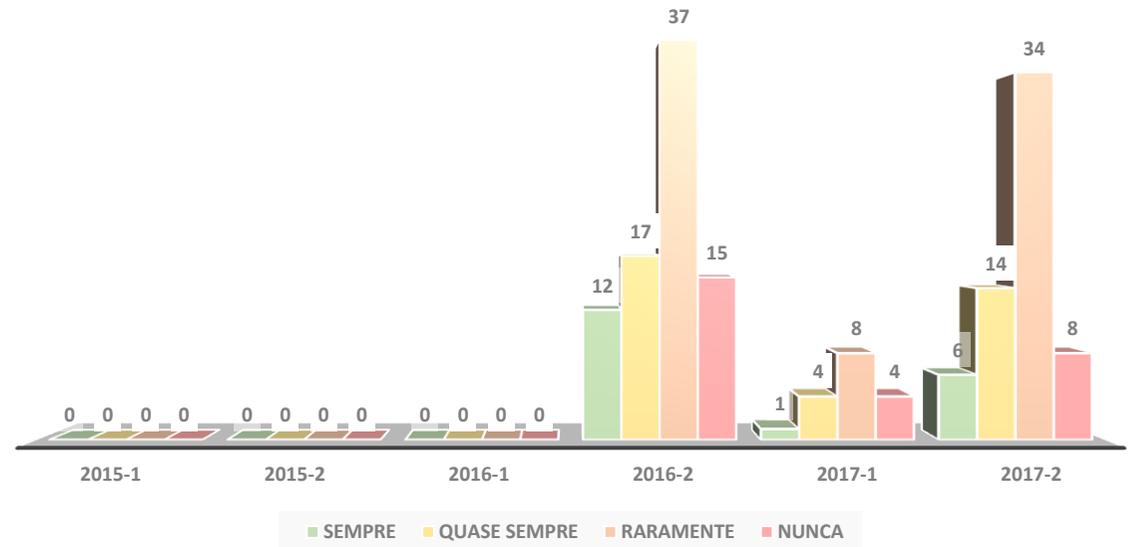
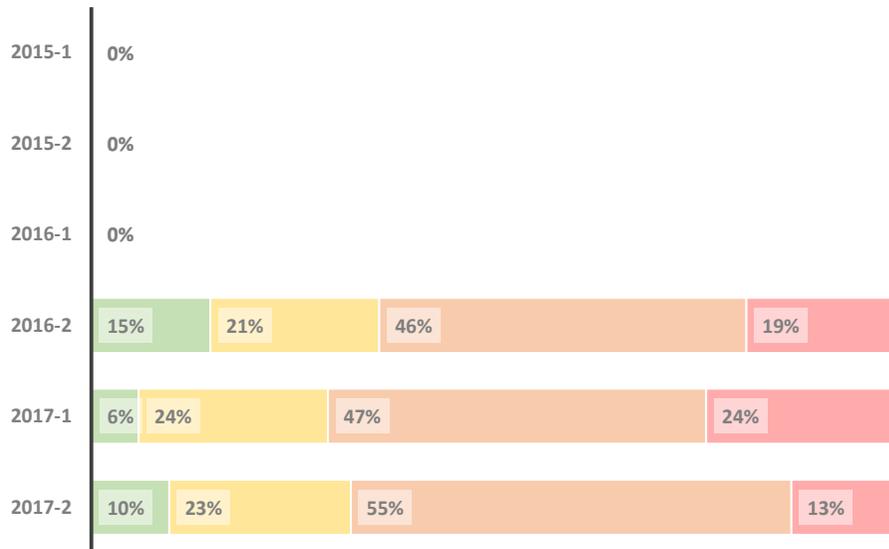
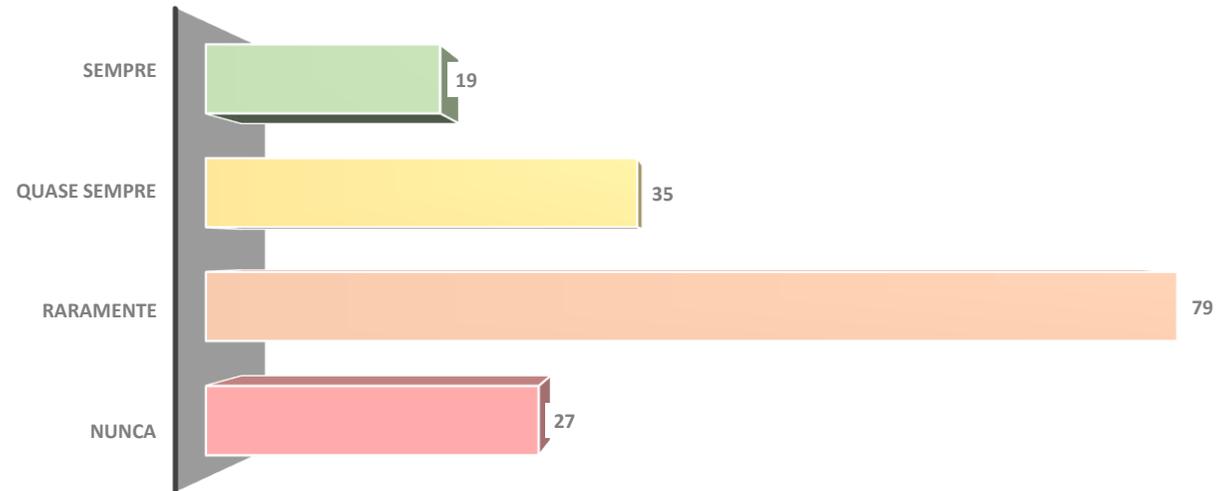
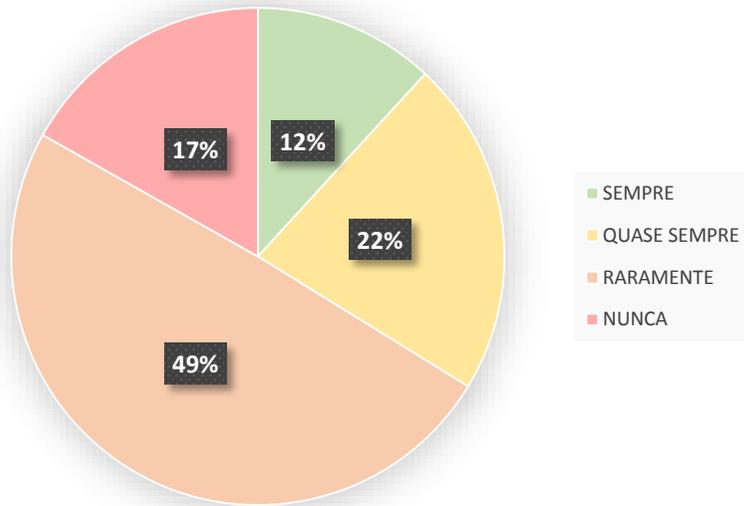


Você utiliza o Moodlerooms (AVA) frequentemente?



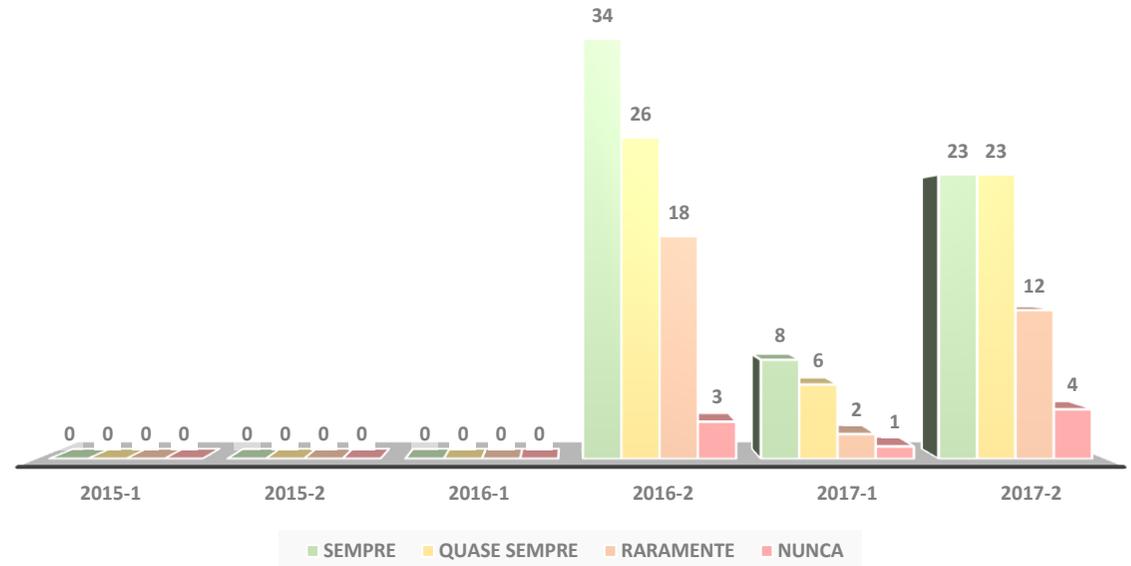
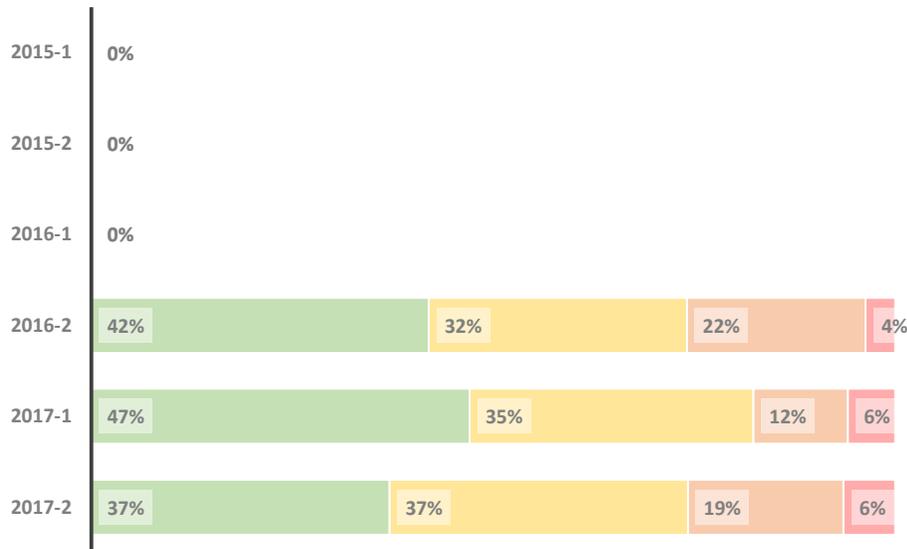
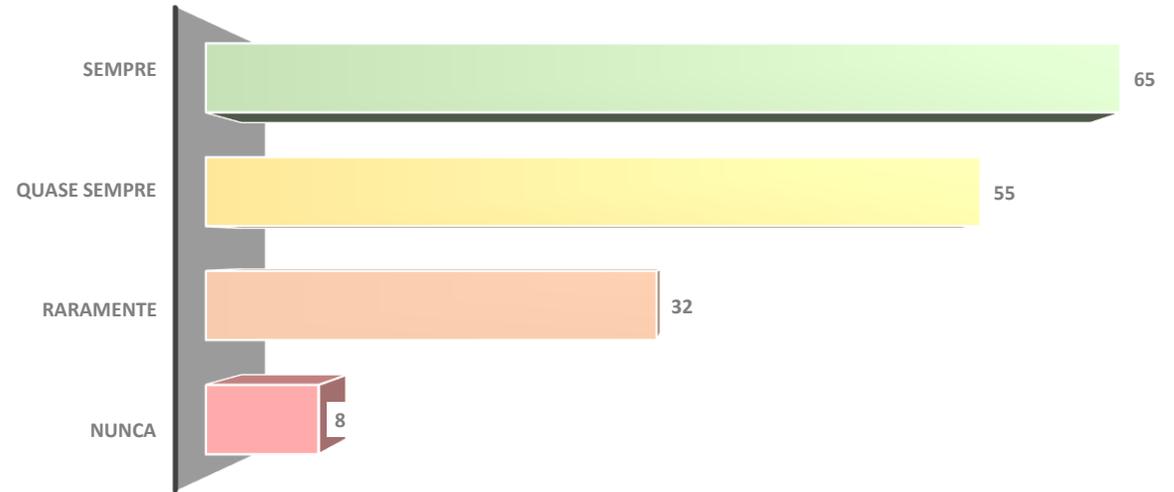
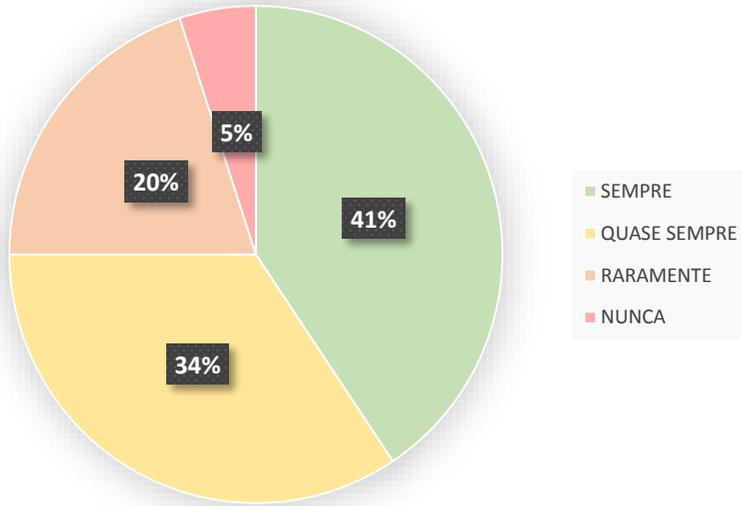


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



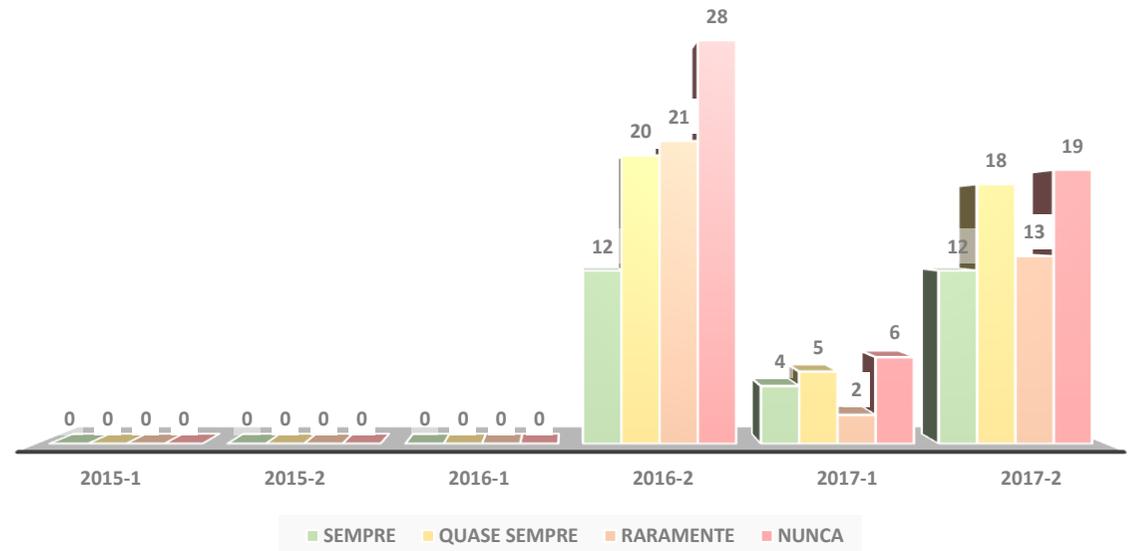
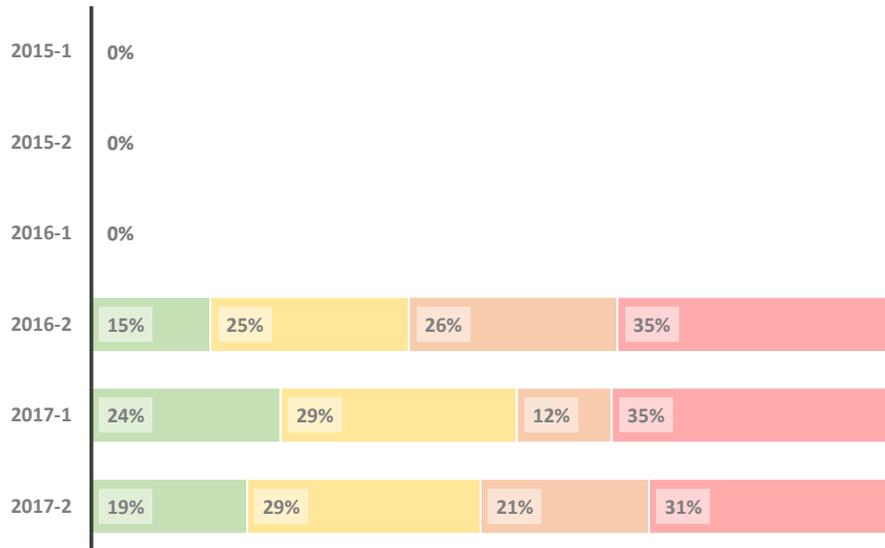
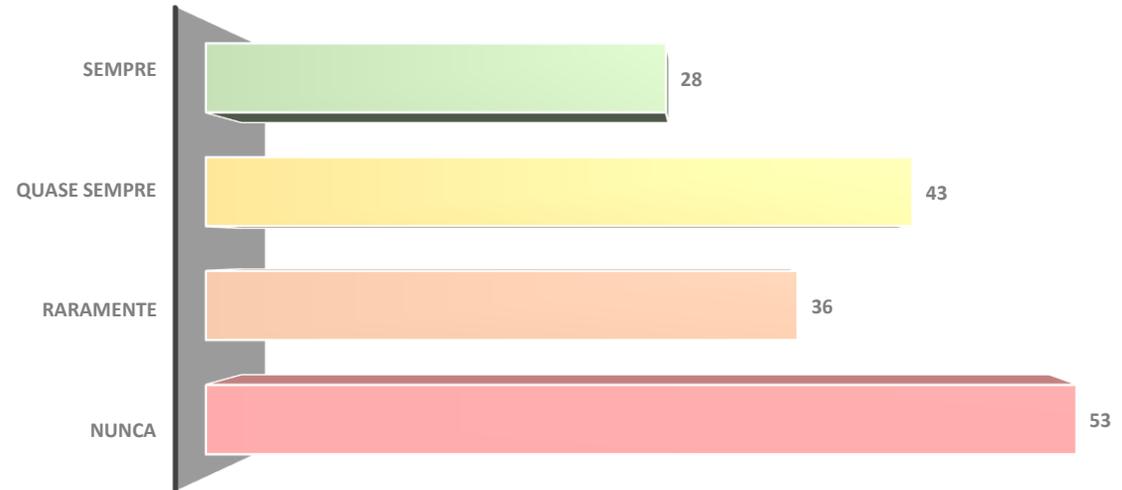
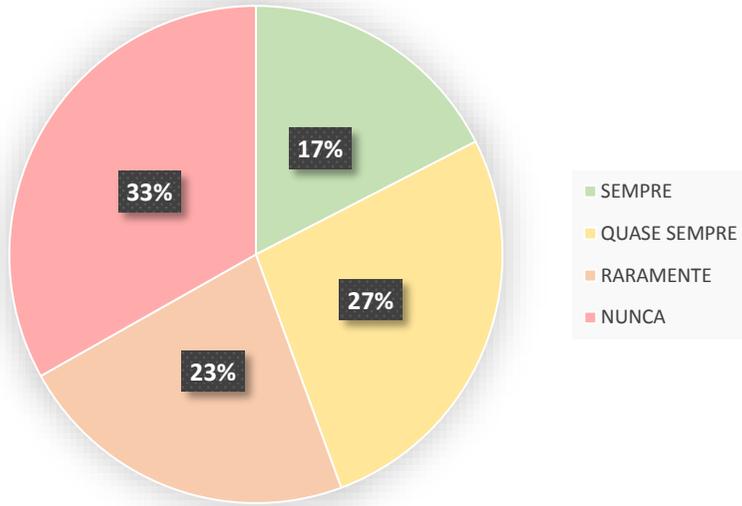


Você utiliza o recurso de internet frequente?



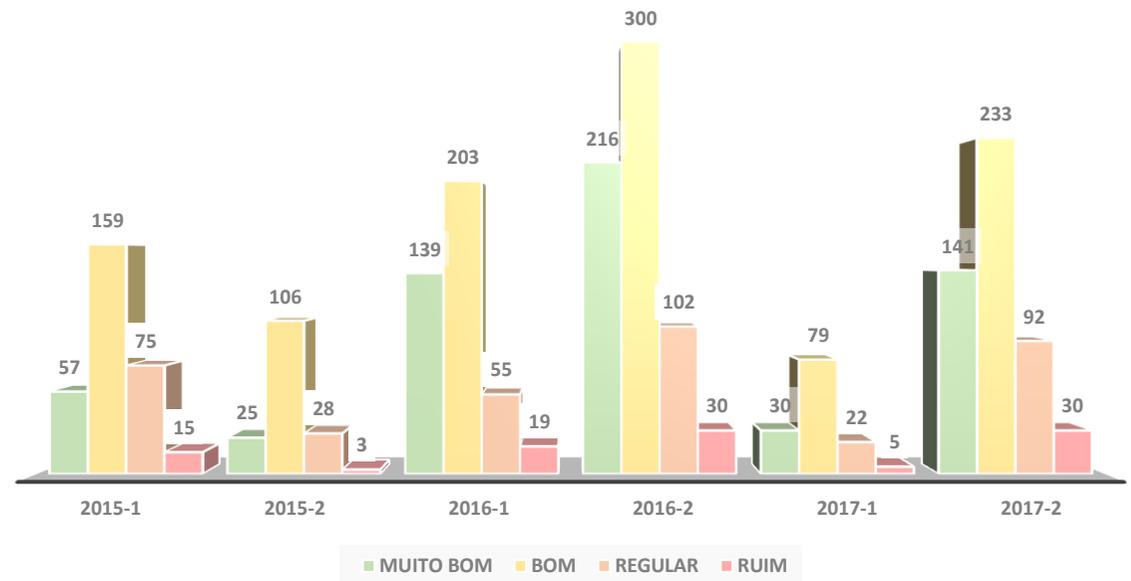
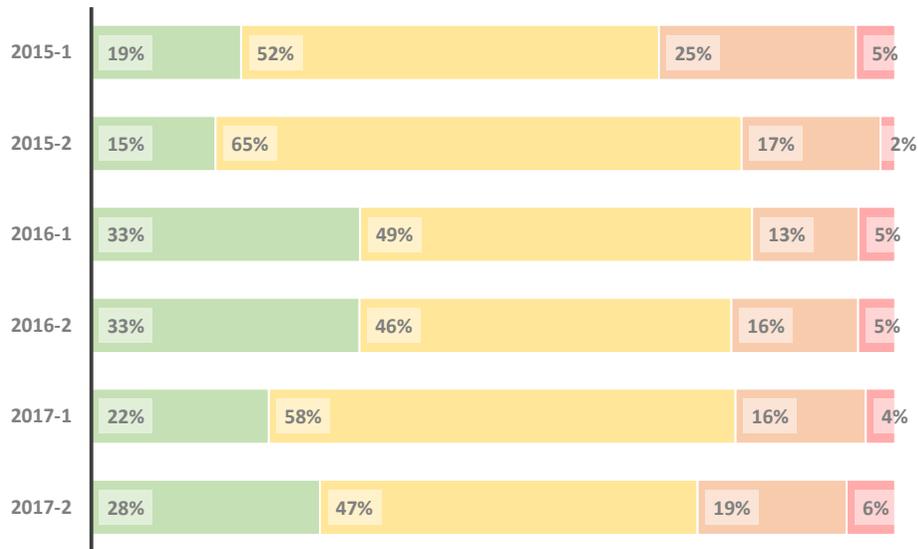
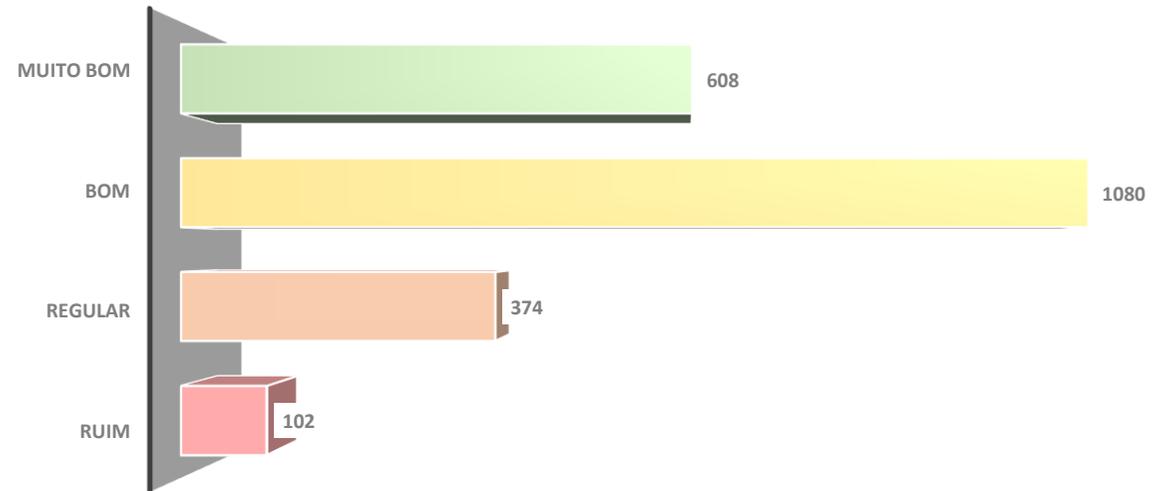
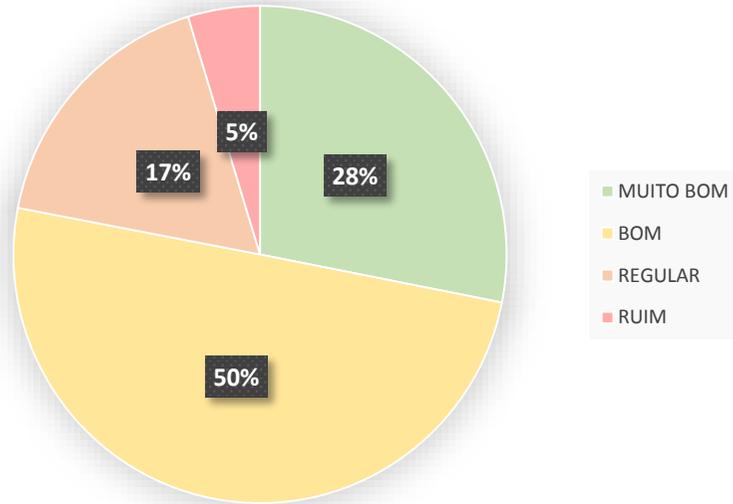


Você utiliza o recurso de WIFI frequentemente?



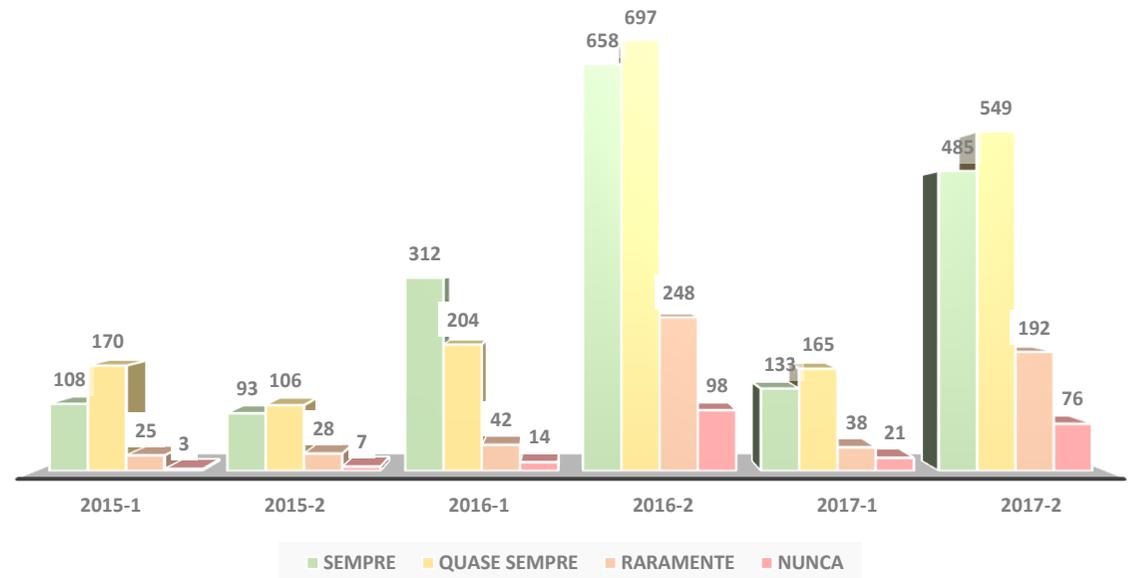
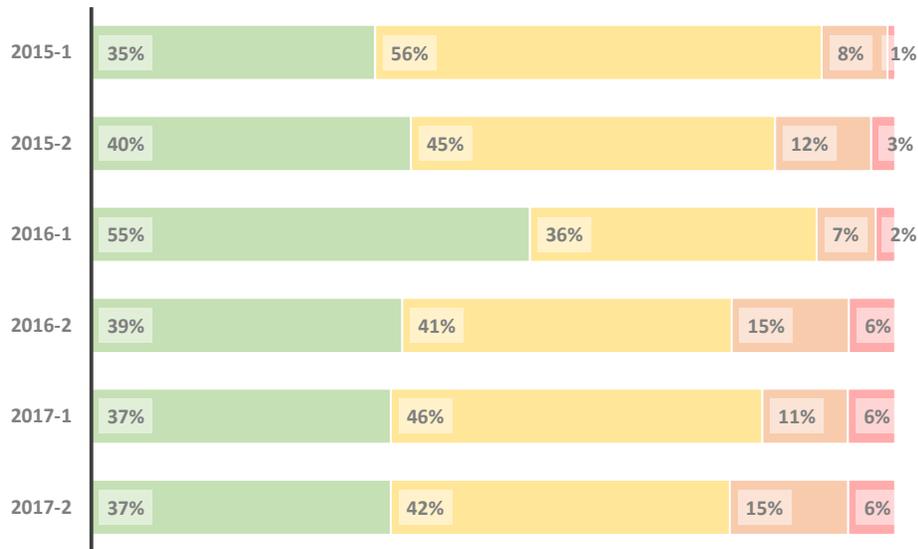
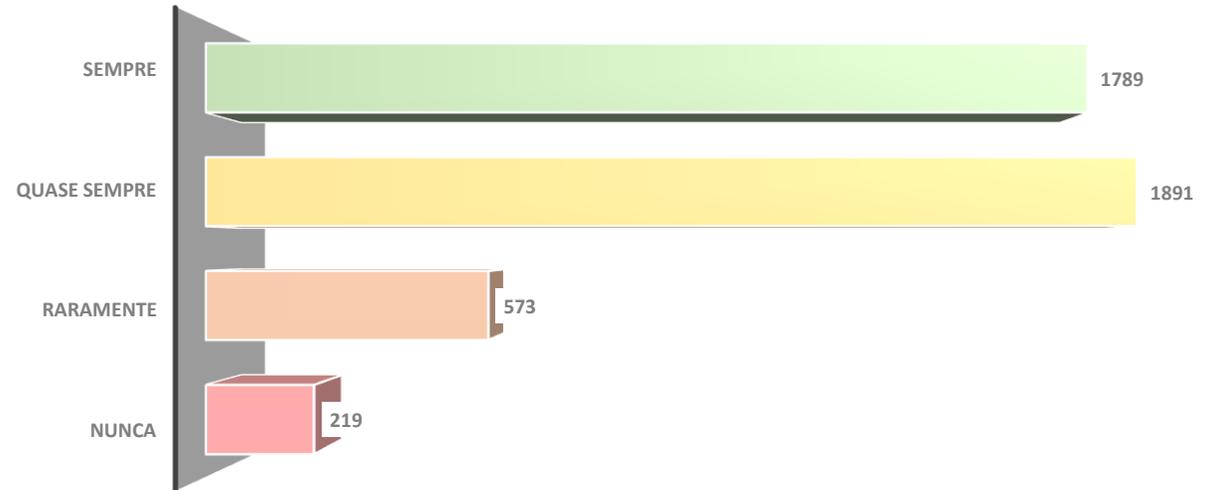
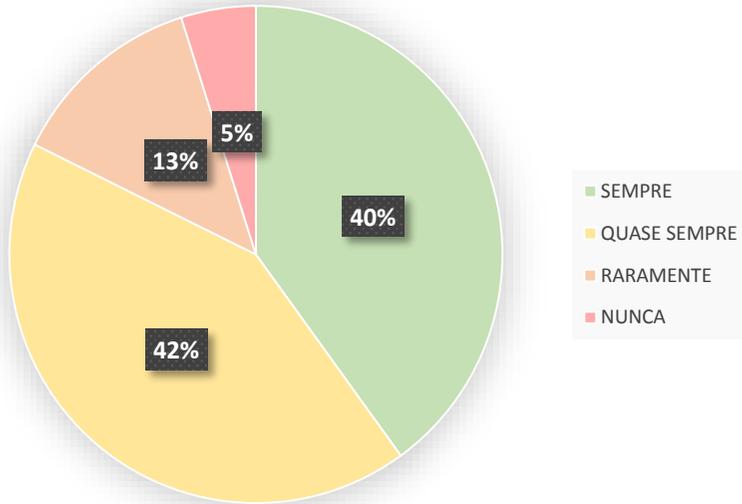


QUESTÕES OBJETIVAS - Qualitativas



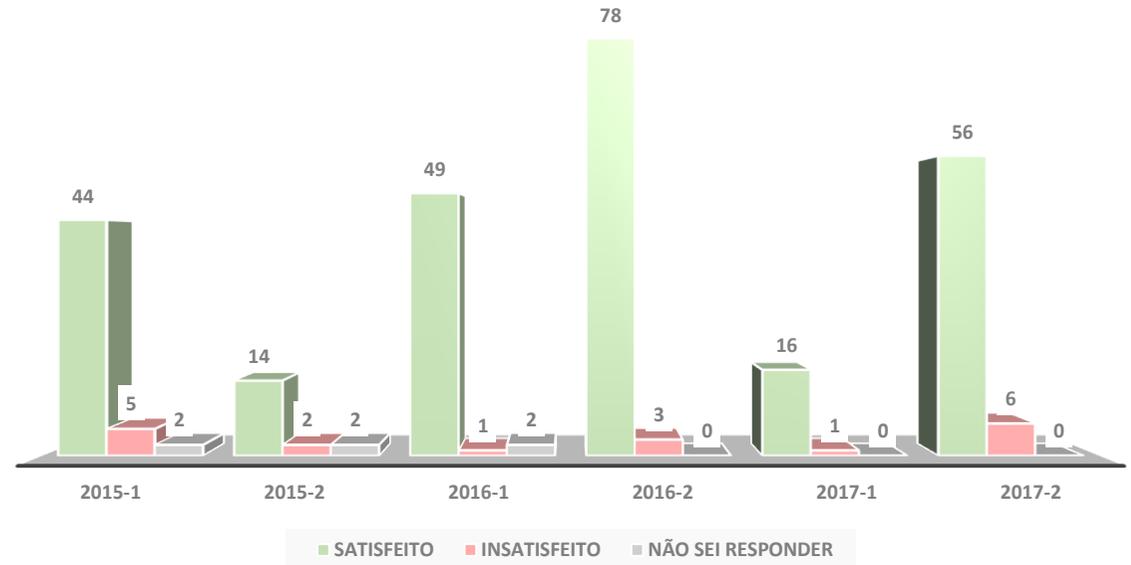
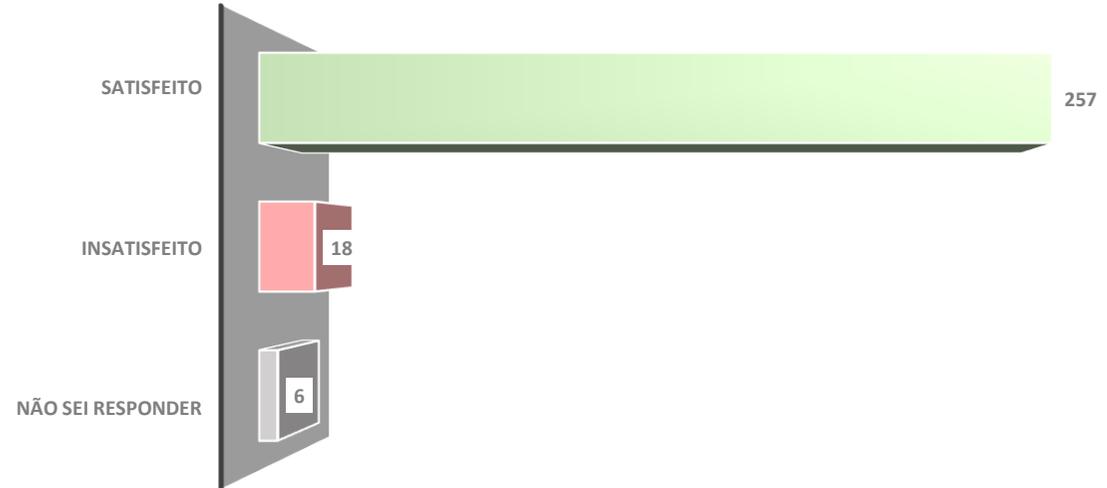
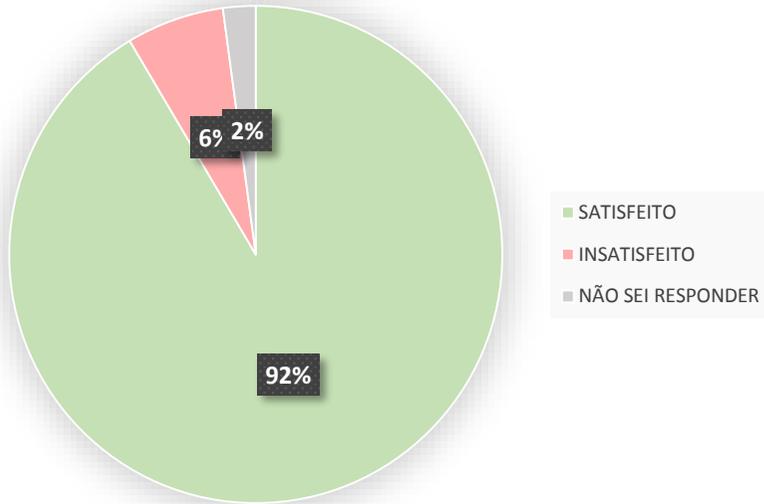


QUESTÕES OBJETIVAS - Periodicidade



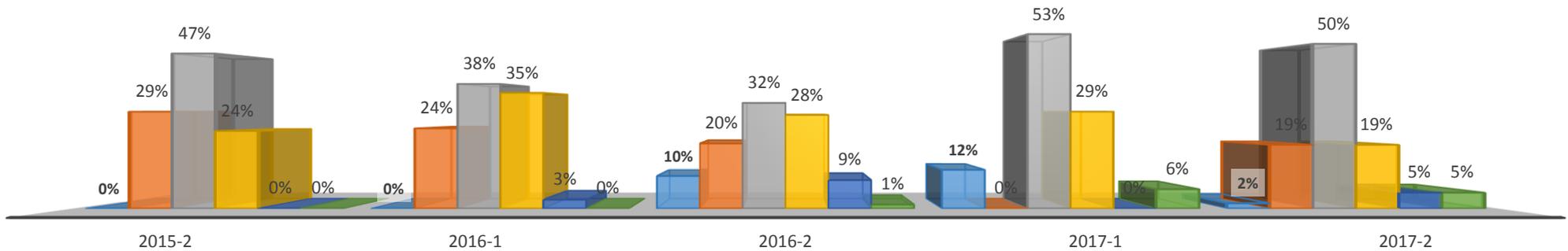
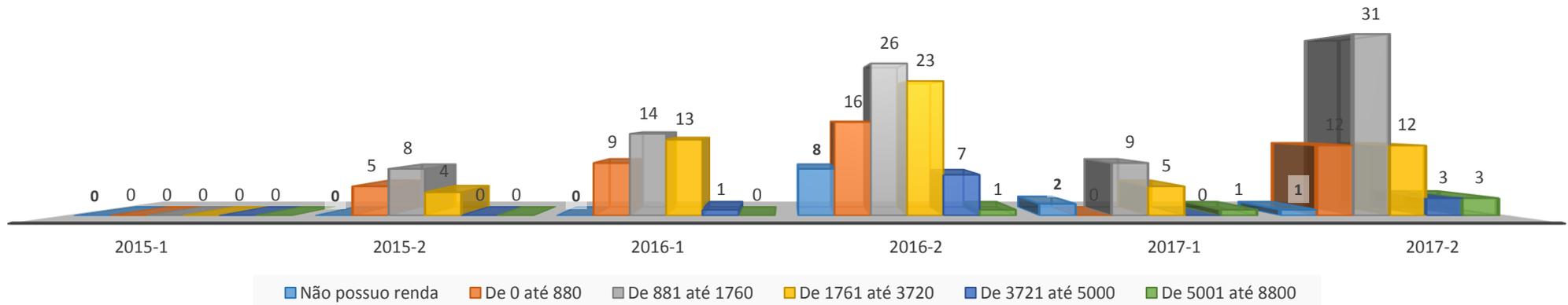
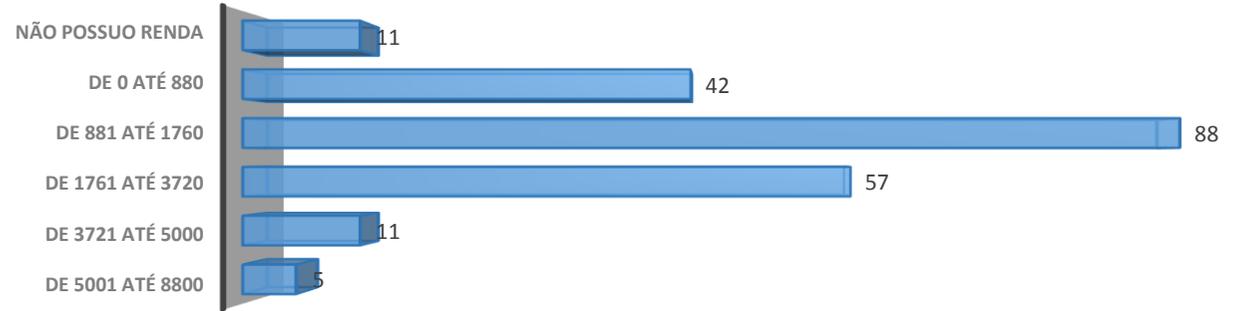
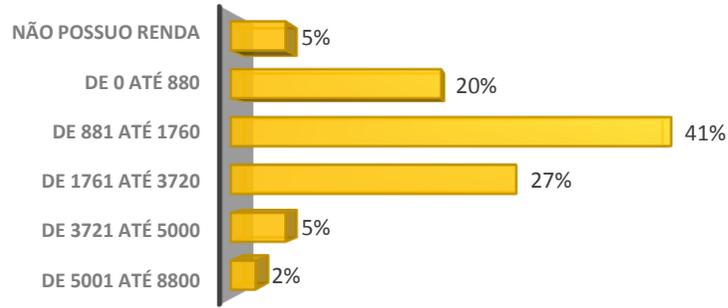


O CURSO - Em relação ao seu curso, você se considera:



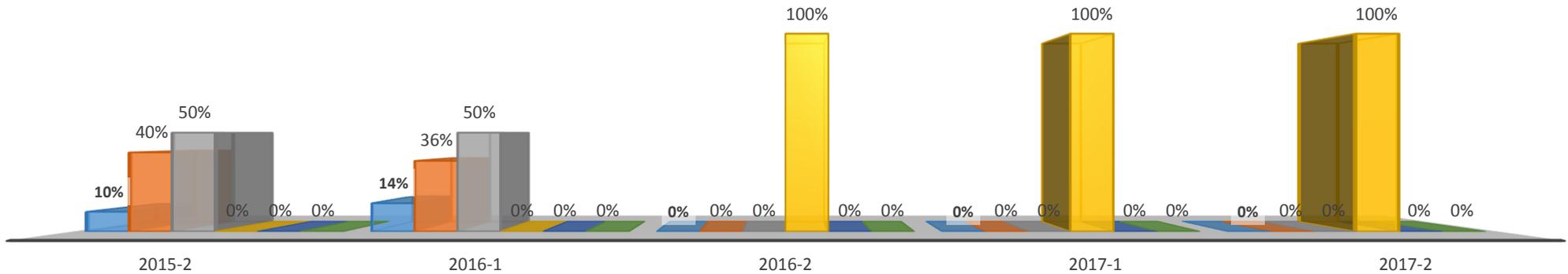
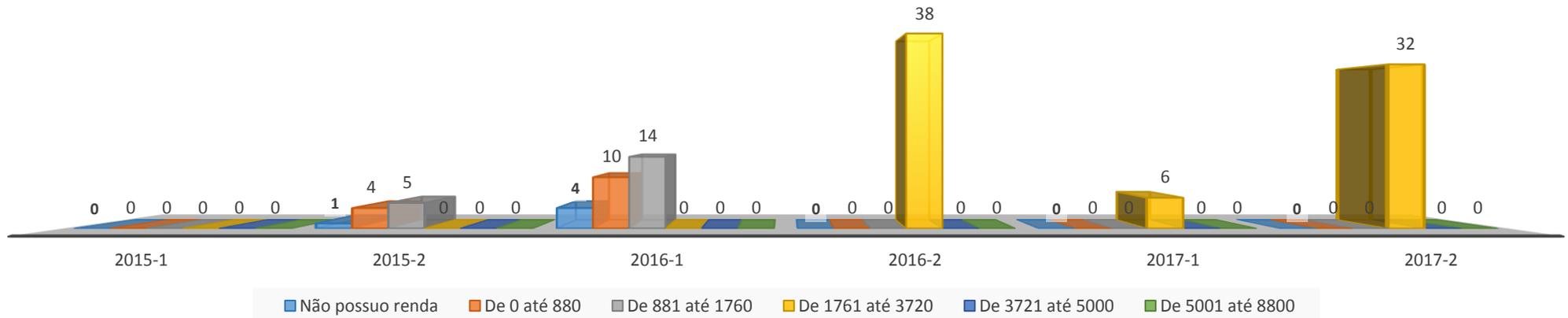
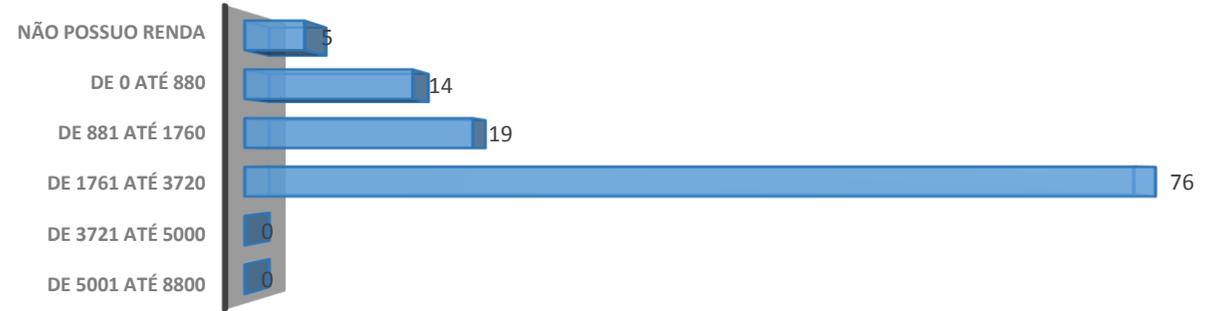
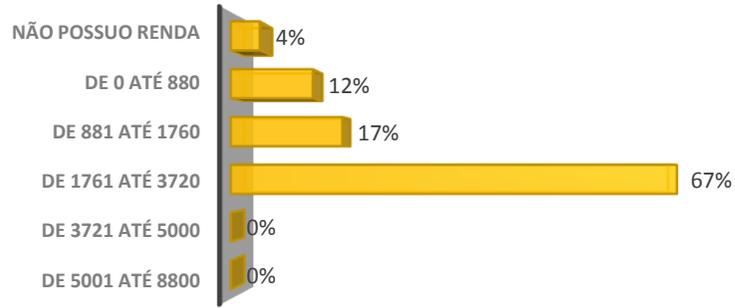


Qual a sua renda mensal atual?



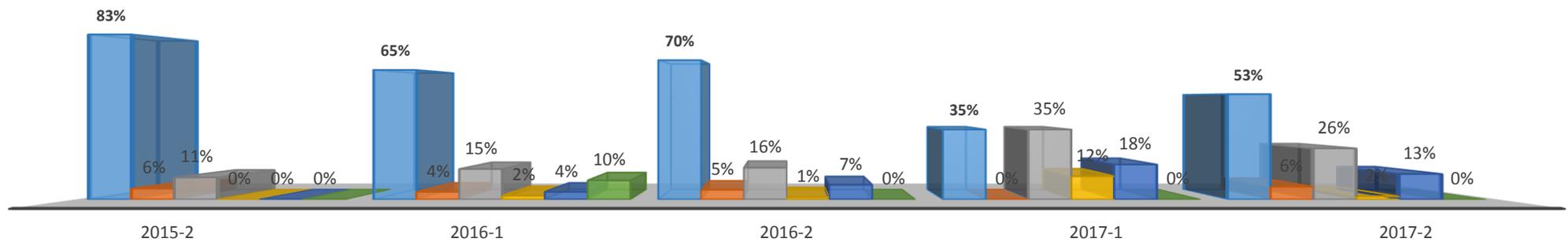
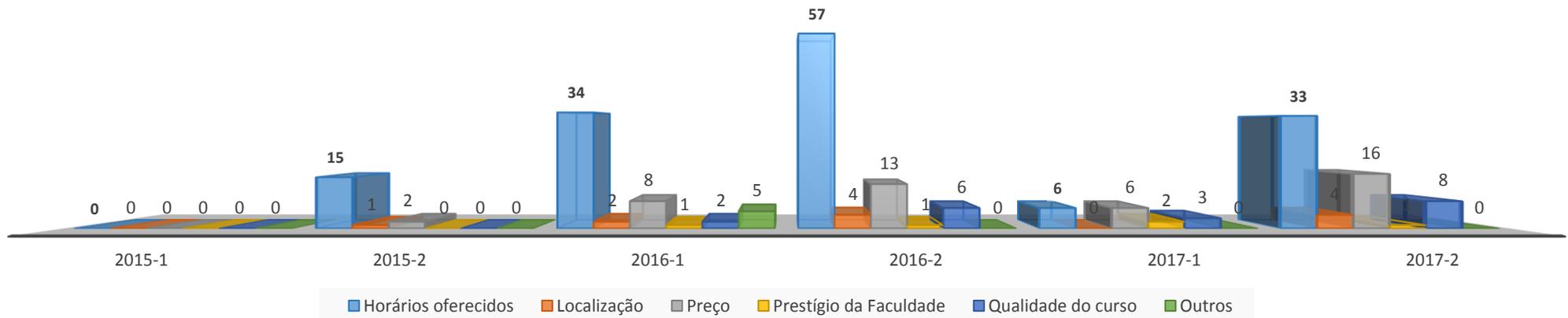
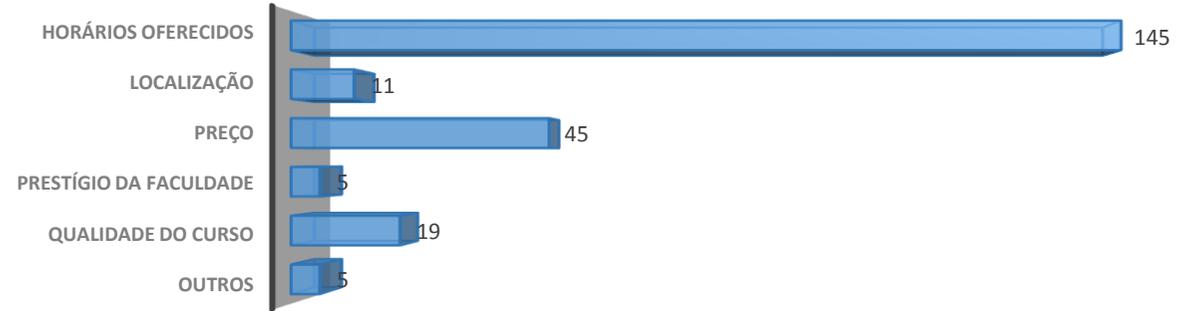
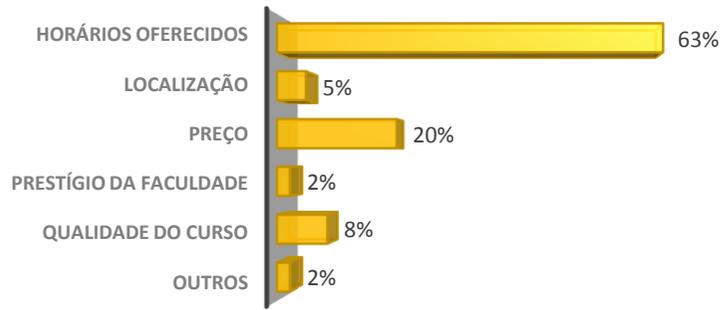


Qual a renda mensal da sua família?



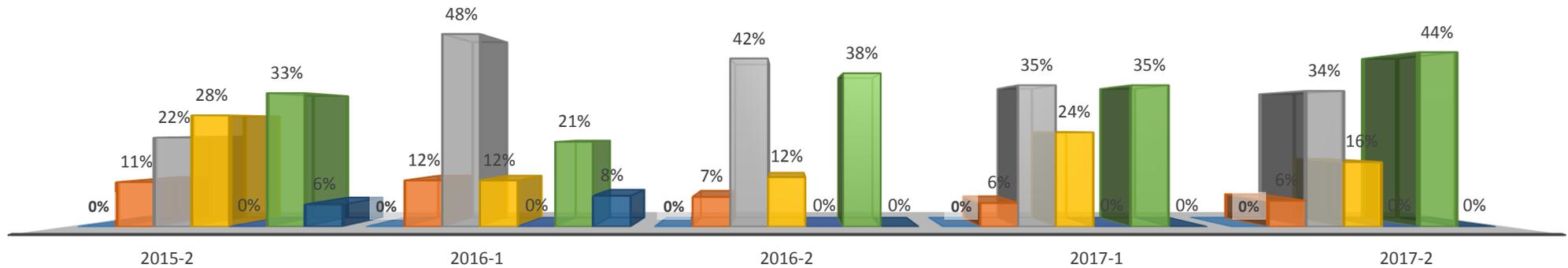
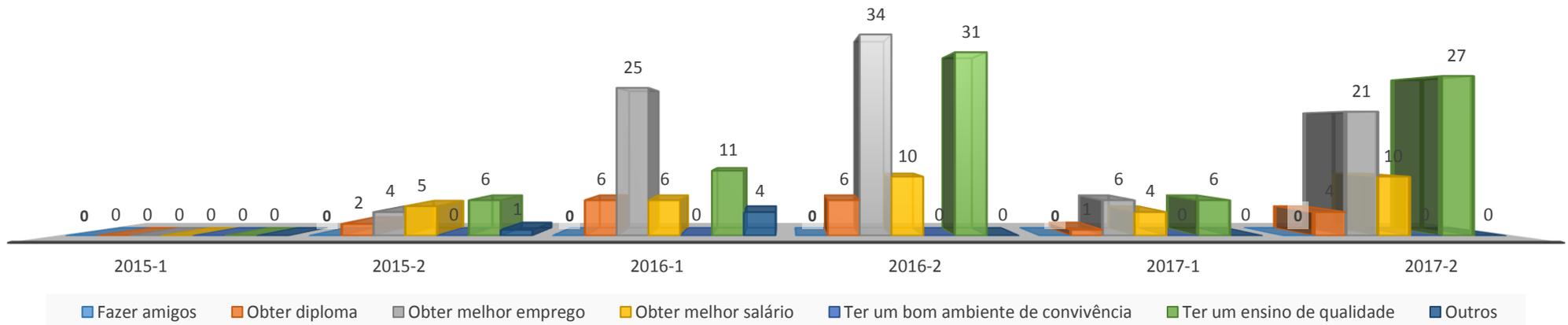
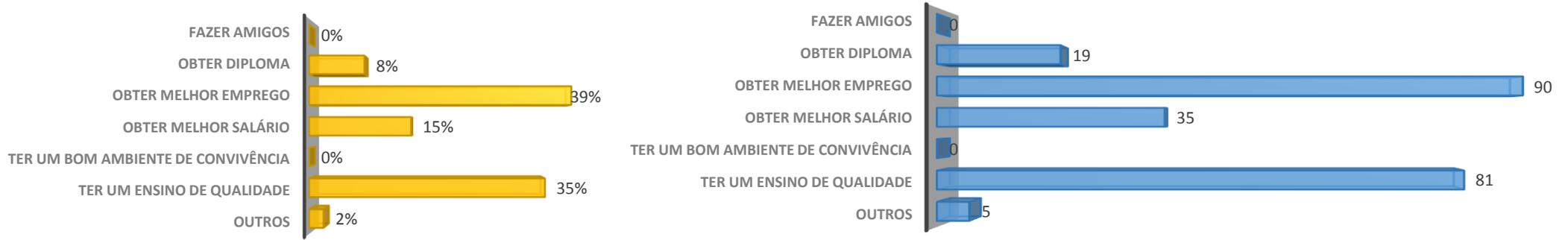


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



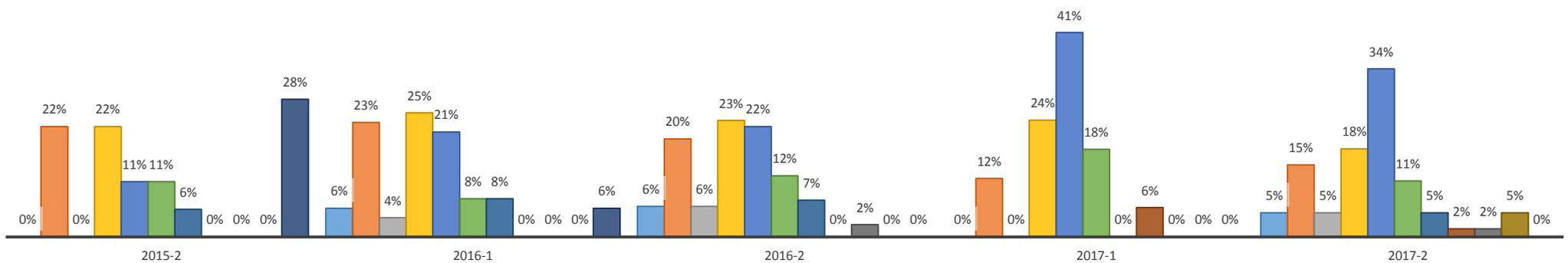
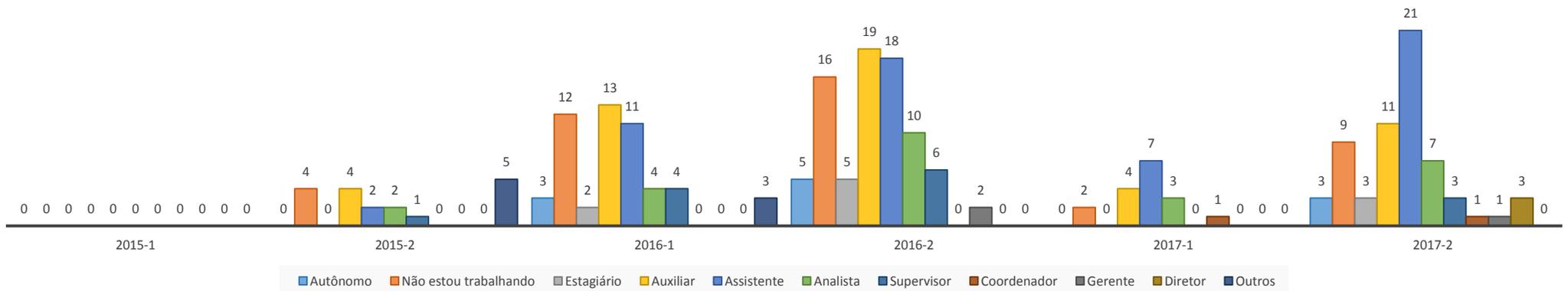
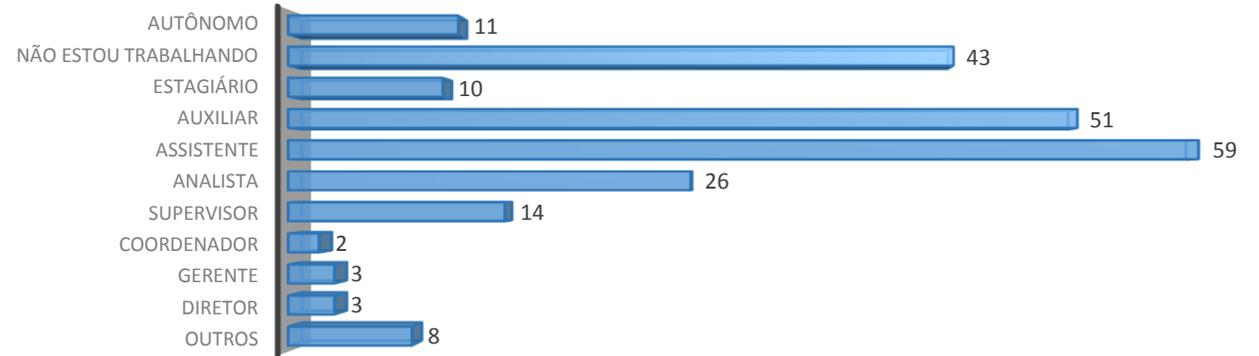
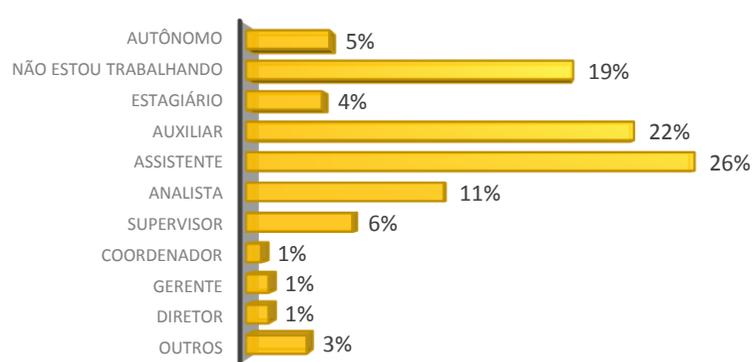


O que é mais importante para você ao cursar uma faculdade?



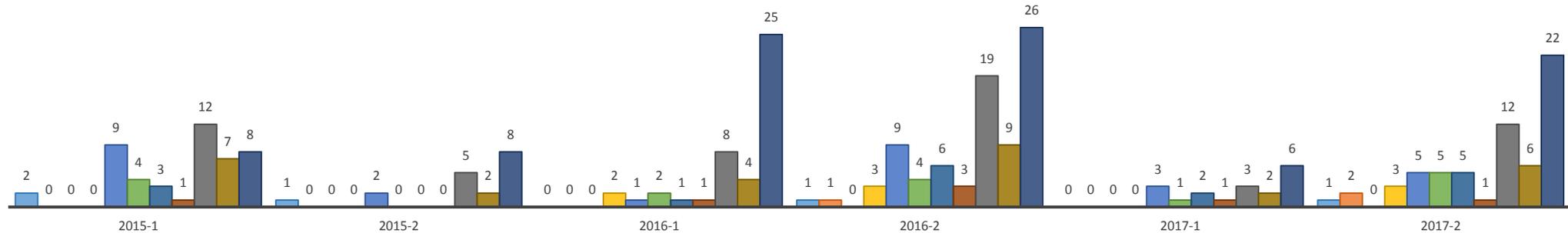
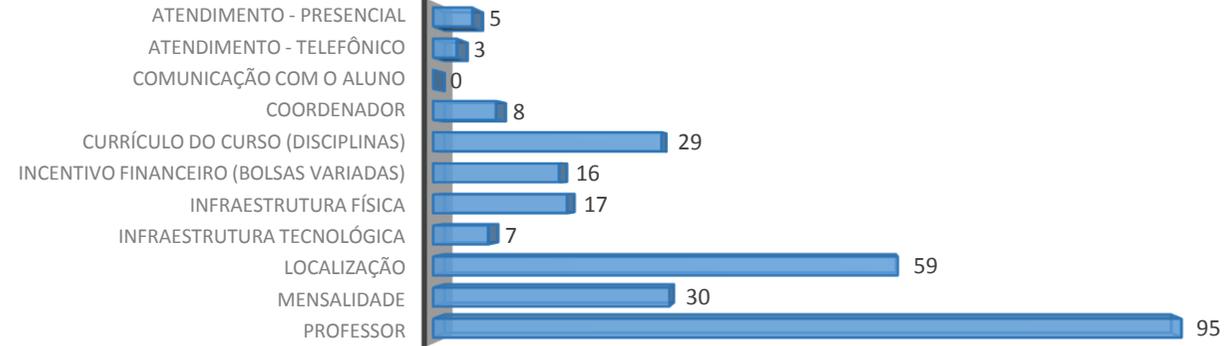


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

