# CPA - AUTO AVALIAÇÃO

Unidade: **Santana**
Curso: **HIST**
Período de Avaliação: **2016-2**

Sumaré FACULDADE

| QUESTÃO | MUITO BOM | BOM | REGULAR | RUIM | TOTAL |
|---|---|---|---|---|---|
| BIBLIOTECA: atendimento e serviços prestados. | 50 43% | 41 35% | 20 17% | 5 4% | **116** |
| BIBLIOTECA: disponibilidade de livros e atualização do acervo. | 36 31% | 45 39% | 26 22% | 9 8% | **116** |
| FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro. | 27 23% | 60 52% | 25 22% | 4 3% | **116** |
| LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico. | 33 28% | 62 53% | 13 11% | 8 7% | **116** |
| SALAS DE AULA : limpeza e ventilação. | 60 52% | 44 38% | 10 9% | 2 2% | **116** |
| SALAS DE AULA: infraestrutura e equipamentos em salas de aula. | 46 40% | 47 41% | 20 17% | 3 3% | **116** |
| SECRETARIA: atendimento e serviço prestados pelo setor da secretaria. | 55 47% | 40 34% | 17 15% | 4 3% | **116** |
| Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ. | 12 10% | 47 41% | 45 39% | 12 10% | **116** |

| QUESTÃO | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | TOTAL |
|---|---|---|---|---|---|
| As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS? | 29 25% | 51 44% | 29 25% | 7 6% | **116** |
| Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho? | 46 40% | 58 50% | 10 9% | 2 2% | **116** |
| O COORDENADOR: é acessível ao aluno? | 42 36% | 55 47% | 14 12% | 5 4% | **116** |
| O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados? | 36 31% | 56 48% | 16 14% | 8 7% | **116** |
| O tempo de espera para a solução dos problemas de infraestrutura é satisfatório? | 32 28% | 61 53% | 20 17% | 3 3% | **116** |
| OS PROFESSORES: apresentam o plano de ensino no início do semestre? | 105 91% | 9 8% | 2 2% | - 0% | **116** |
| OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas? | 65 56% | 39 34% | 7 6% | 5 4% | **116** |
| OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados? | 56 48% | 52 45% | 7 6% | 1 1% | **116** |
| OS PROFESSORES: fazem chamada? | 109 94% | 6 5% | 1 1% | - 0% | **116** |
| OS PROFESSORES: possuem didática e contribuem para a aprendizagem? | 53 46% | 50 43% | 12 10% | 1 1% | **116** |
| OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo? | 49 42% | 53 46% | 10 9% | 4 3% | **116** |
| SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento? | 63 54% | 41 35% | 9 8% | 3 3% | **116** |
| SECRETARIA: os funcionários da secretaria prestam atendimento eficaz? | 71 61% | 34 29% | 9 8% | 2 2% | **116** |
| Você acessa o aluno online frequentemente? | 60 52% | 47 41% | 9 8% | - 0% | **116** |
| Você acessa o Office365 (email) frequentemente? | 23 20% | 19 16% | 39 34% | 35 30% | **116** |
| Você acessa o portal frequentemente? | 52 45% | 55 47% | 9 8% | - 0% | **116** |
| Você se sente apto para utilizar os recursos de TI? | 37 32% | 53 46% | 22 19% | 4 3% | **116** |
| Você utiliza o Moodlerooms (AVA) frequentemente? | 43 37% | 50 43% | 21 18% | 2 2% | **116** |
| Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente? | 13 11% | 22 19% | 50 43% | 31 27% | **116** |
| Você utiliza o recurso de internet frequentente? | 53 46% | 43 37% | 17 15% | 3 3% | **116** |
| Você utiliza o recurso de WIFI frequentemente? | 29 25% | 24 21% | 35 30% | 28 24% | **116** |

| | MUITO BOM | BOM | REGULAR | RUIM |
|---|---|---|---|---|
| RESULTADO GERAL | 319 34% | 386 42% | 176 19% | 47 5% |

| | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA |
|---|---|---|---|---|
| RESULTADO GERAL | 1.066 44% | 878 36% | 348 14% | 144 6% |

# CPA - AUTO AVALIAÇÃO

Unidade: **Santana**
Curso: **HIST**
Período de Avaliação: **2016-2**

Sumaré FACULDADE

| Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré? | | |
|---|---|---|
| Horários oferecidos | 58 | 50% |
| Localização | 16 | 14% |
| Preço | 32 | 28% |
| Prestígio da Faculdade | 2 | 2% |
| Qualidade do curso | 8 | 7% |
| Outros | - | 0% |

| O que é mais importante para você ao cursar uma faculdade? | | |
|---|---|---|
| Fazer amigos | - | 0% |
| Obter diploma | 13 | 11% |
| Obter melhor emprego | 21 | 18% |
| Obter melhor salário | 5 | 4% |
| Ter um bom ambiente de convivência | - | 0% |
| Ter um ensino de qualidade | 77 | 66% |
| Outros | - | 0% |

| Qual o cargo que você ocupa na empresa em que trabalha? | | |
|---|---|---|
| Autônomo | 11 | 9% |
| Não estou trabalhando | 45 | 39% |
| Estagiário | 8 | 7% |
| Auxiliar | 19 | 16% |
| Assistente | 19 | 16% |
| Analista | 9 | 8% |
| Supervisor | 1 | 1% |
| Coordenador | 2 | 2% |
| Gerente | 2 | 2% |
| Diretor | - | 0% |
| Outros | - | 0% |

| O CURSO - Em relação ao seu curso, você se considera: | | |
|---|---|---|
| SATISFEITO | 90 | 78% |
| INSATISFEITO | 26 | 22% |
| NÃO SEI RESPONDER | - | 0% |

| Qual a sua renda mensal atual? | | |
|---|---|---|
| Não possuo renda | 19 | 16% |
| De 0 até 880 | 31 | 27% |
| De 881 até 1760 | 44 | 38% |
| De 1761 até 3720 | 18 | 16% |
| De 3721 até 5000 | 3 | 3% |
| De 5001 até 8800 | - | 0% |

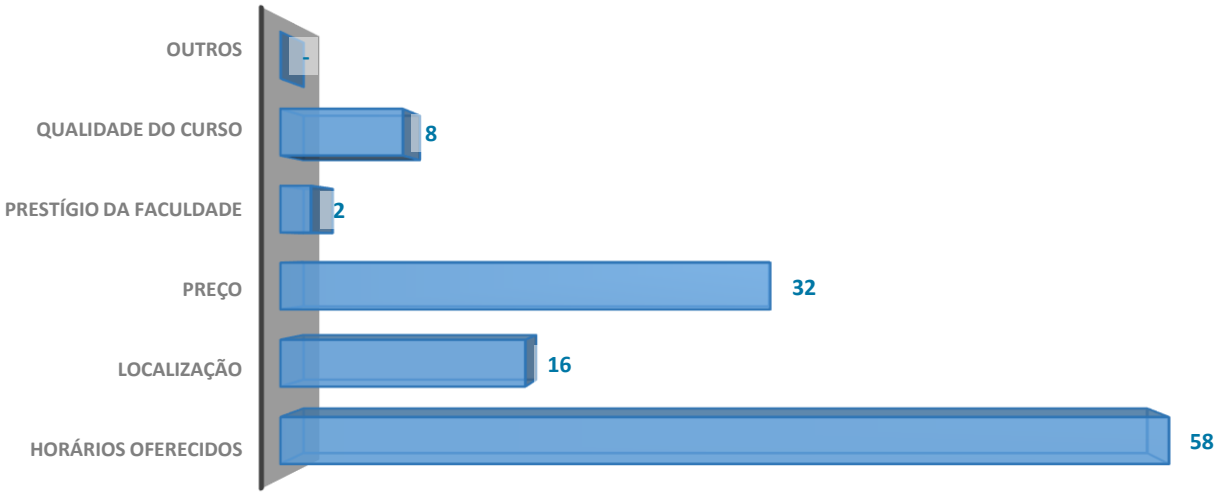
| Qual a renda mensal da sua família? | | |
|---|---|---|
| Não possuo renda | - | 0% |
| De 0 até 880 | - | 0% |
| De 881 até 1760 | - | 0% |
| De 1761 até 3720 | 51 | 100% |
| De 3721 até 5000 | - | 0% |
| De 5001 até 8800 | - | 0% |

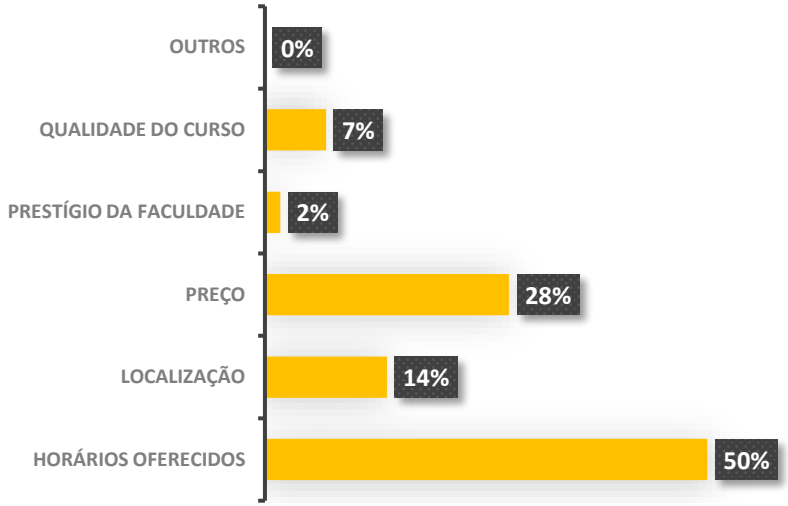
| Assinale 3 PONTOS FORTES da Faculdade Sumaré. | | |
|---|---|---|
| Atendimento - Presencial | 4 | 3% |
| Atendimento - Telefônico | 2 | 2% |
| Comunicação com o aluno | 1 | 1% |
| Coordenador | 5 | 4% |
| Currículo do curso (disciplinas) | 5 | 4% |
| Incentivo financeiro (bolsas variadas) | 7 | 6% |
| Infraestrutura física | 3 | 3% |
| Infraestrutura Tecnológica | 2 | 2% |
| Localização | 22 | 19% |
| Mensalidade | 16 | 14% |
| Professor | 49 | 42% |

| Assinale 3 PONTOS FRACOS da Faculdade Sumaré. | | |
|---|---|---|
| Atendimento - Presencial | 5 | 4% |
| Atendimento - Telefônico | 15 | 13% |
| Comunicação com o aluno | 22 | 19% |
| Coordenador | 15 | 13% |
| Currículo do curso (disciplinas) | 12 | 10% |
| Incentivo financeiro (bolsas variadas) | 9 | 8% |
| Infraestrutura física | 12 | 10% |
| Infraestrutura Tecnológica | 10 | 9% |
| Localização | 5 | 4% |
| Mensalidade | 3 | 3% |
| Professor | 8 | 7% |

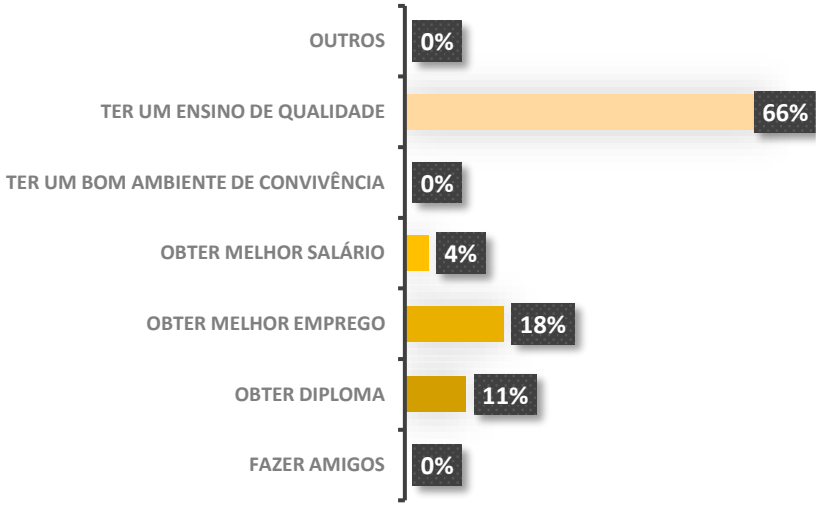
**ÍNDICE DE ADESÃO: 116 17,73%**

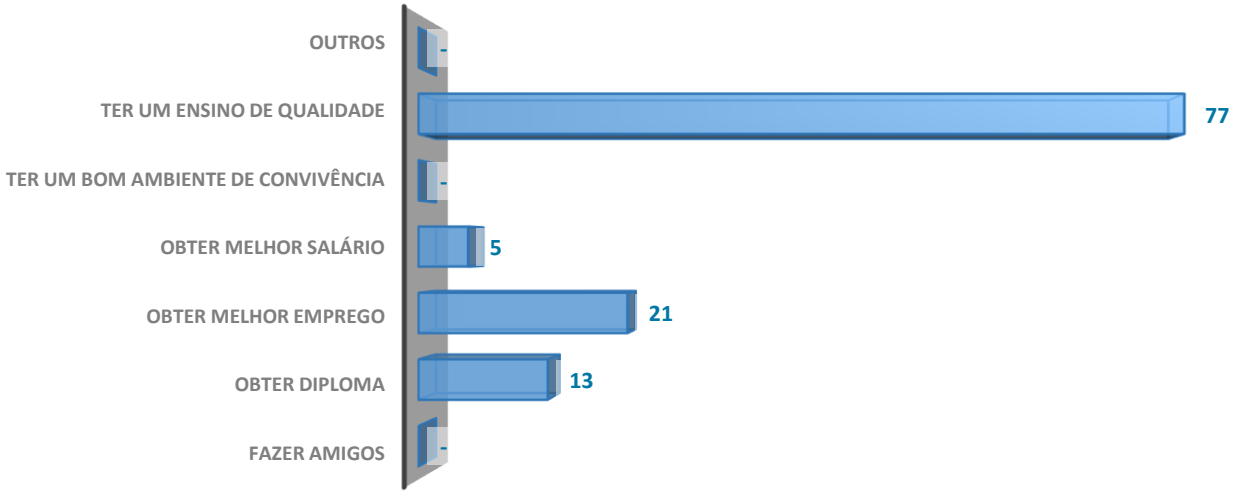
## Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



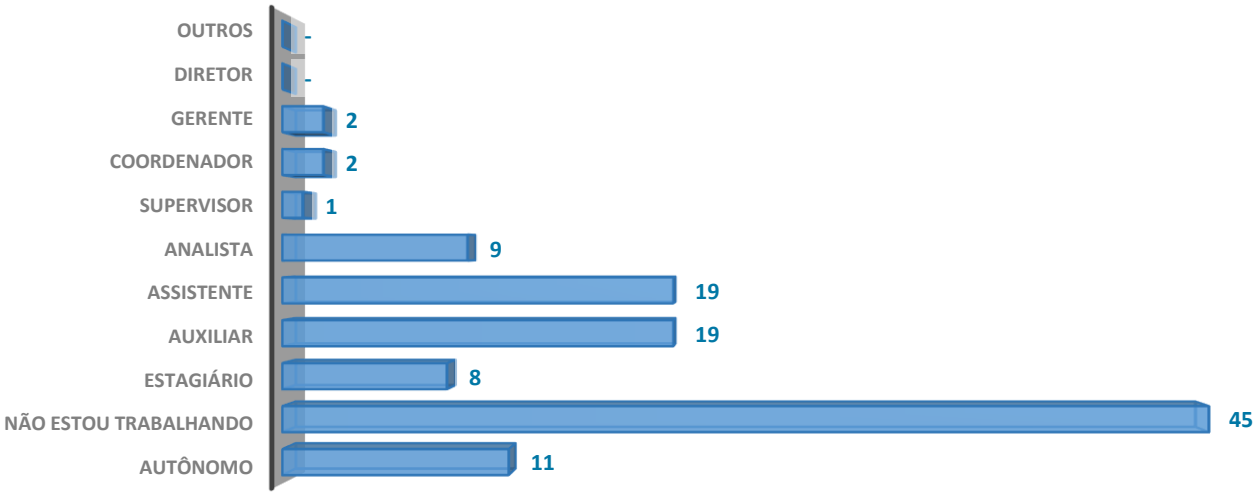



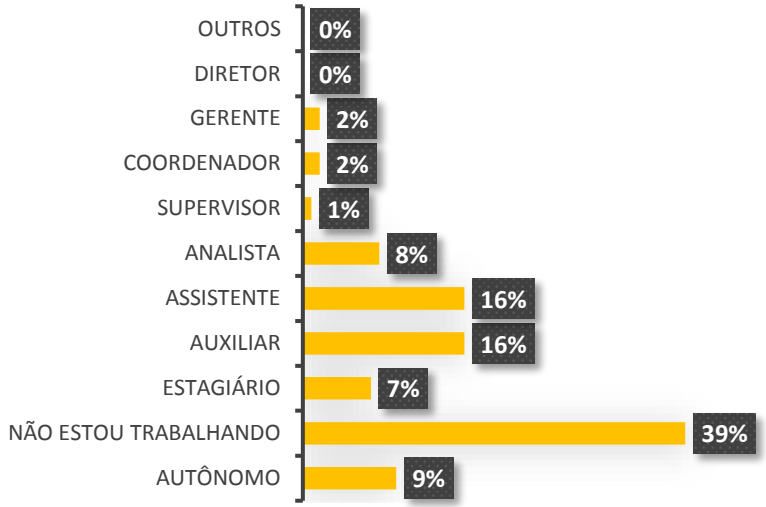

## O que é mais importante para você ao cursar uma faculdade?



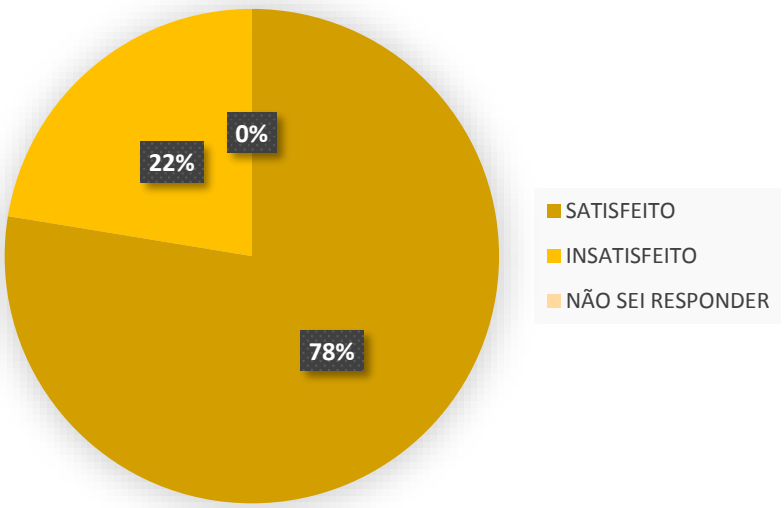



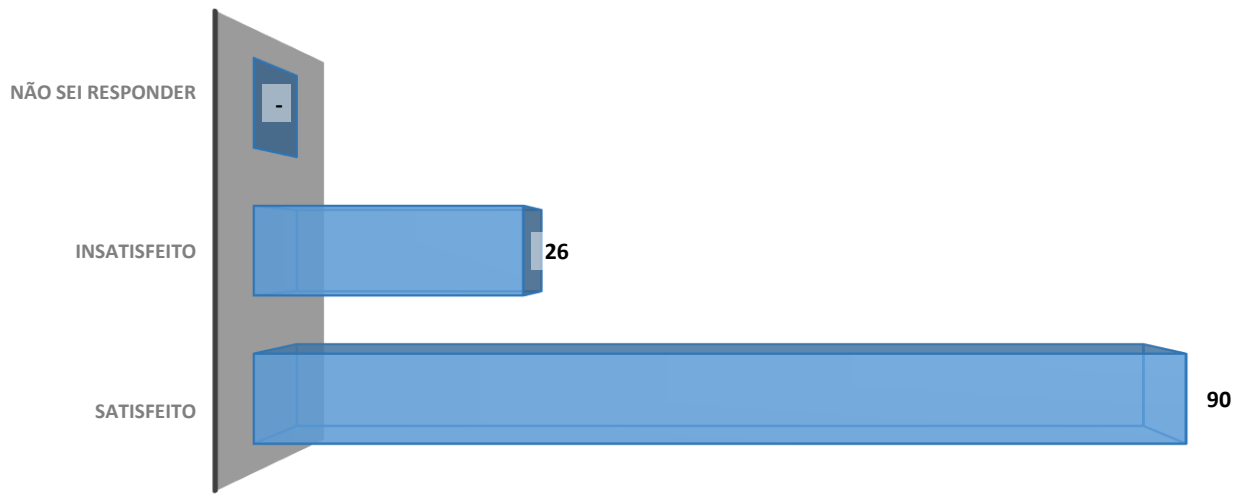
## Qual o cargo que você ocupa na empresa em que trabalha?



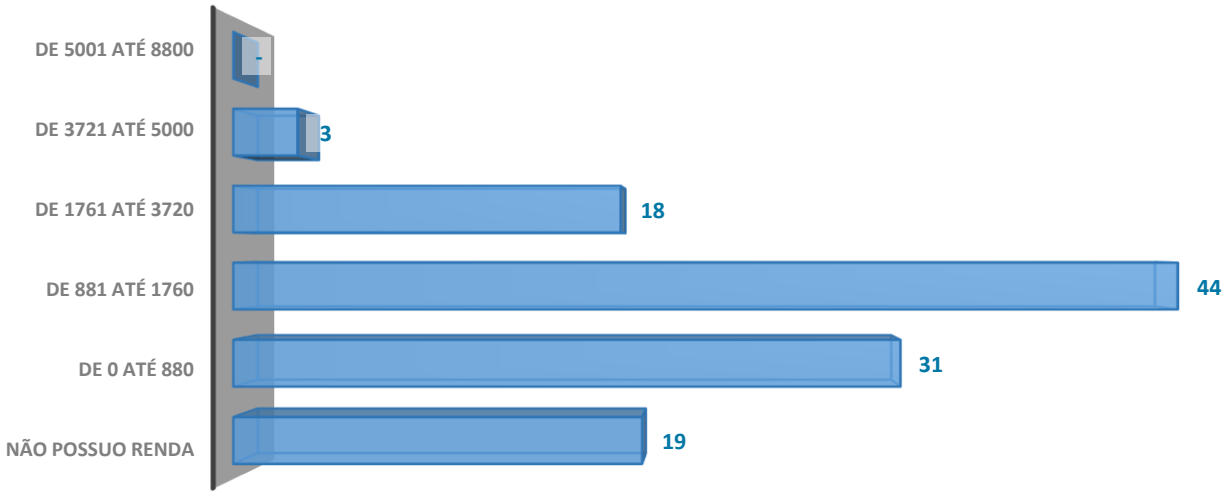



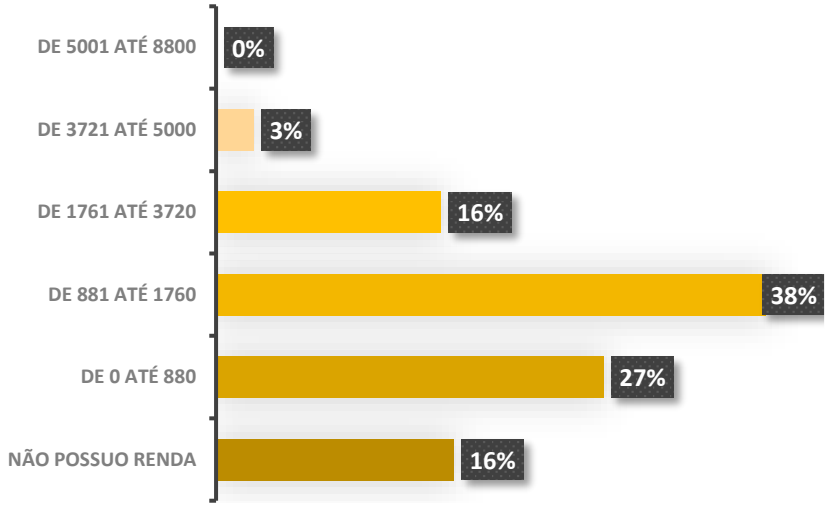

## O CURSO - Em relação ao seu curso, você se considera:



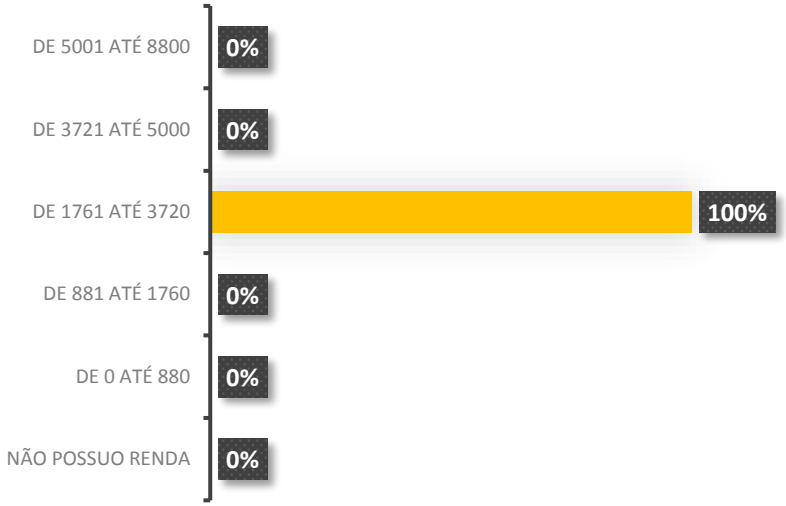



## Qual a sua renda mensal atual?




## Qual a renda mensal da sua família?



# CPA - AUTO AVALIAÇÃO

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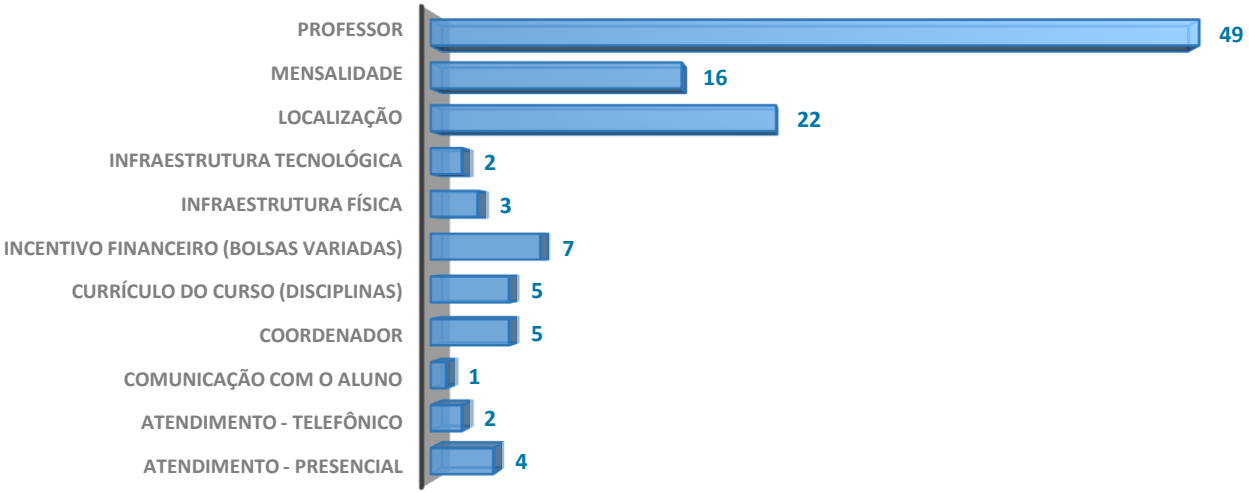
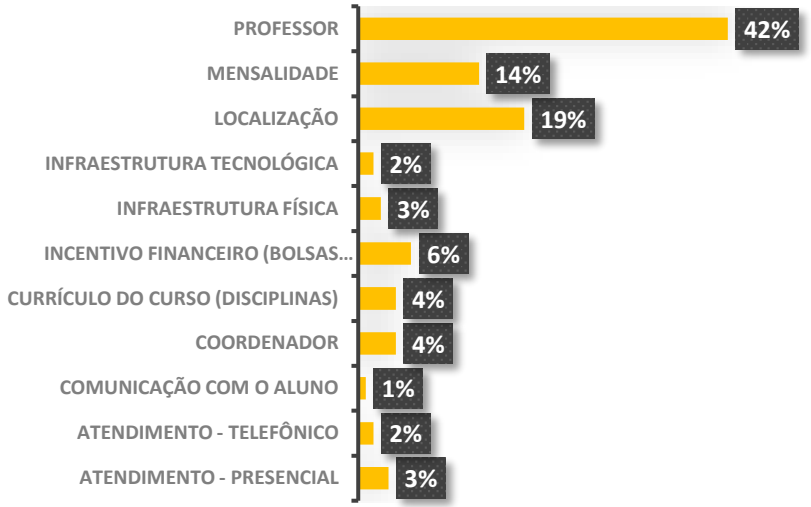
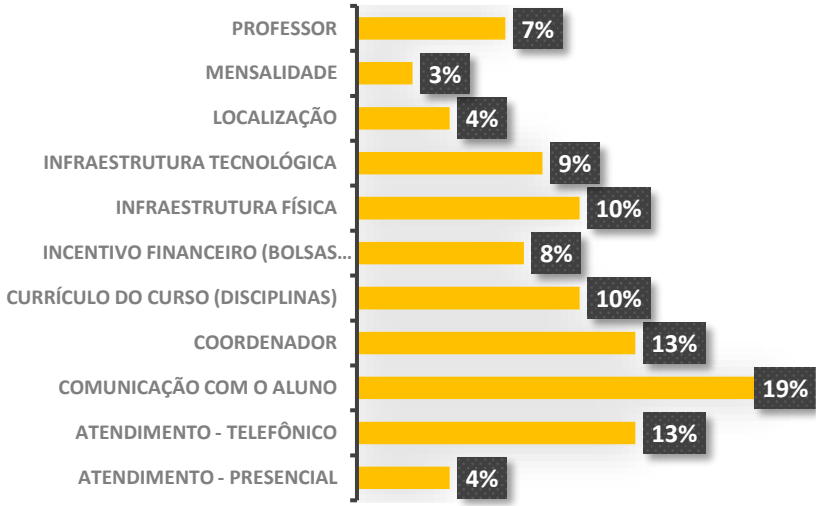
Sumaré FACULDADE

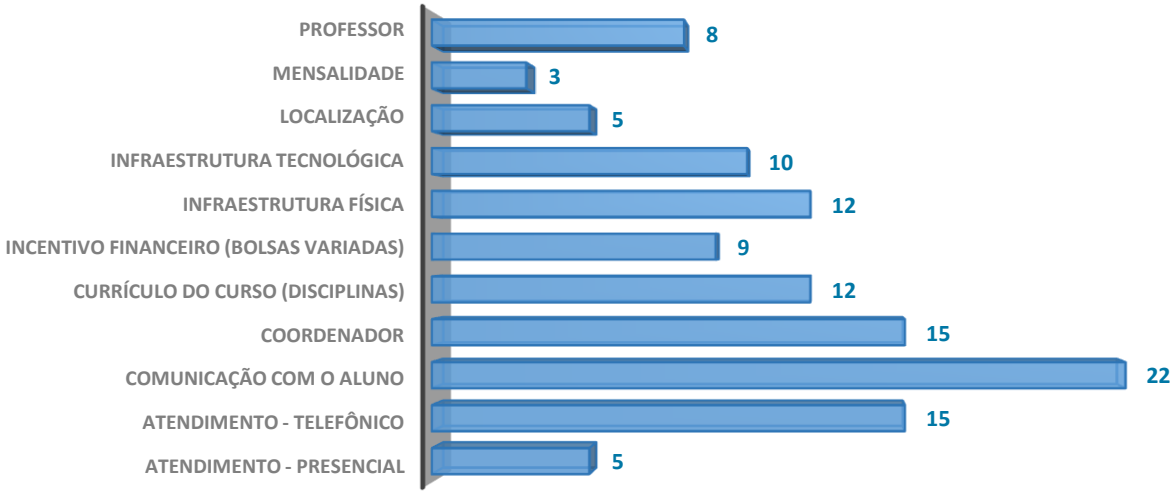
## Assinale 3 PONTOS FORTES da Faculdade Sumaré.



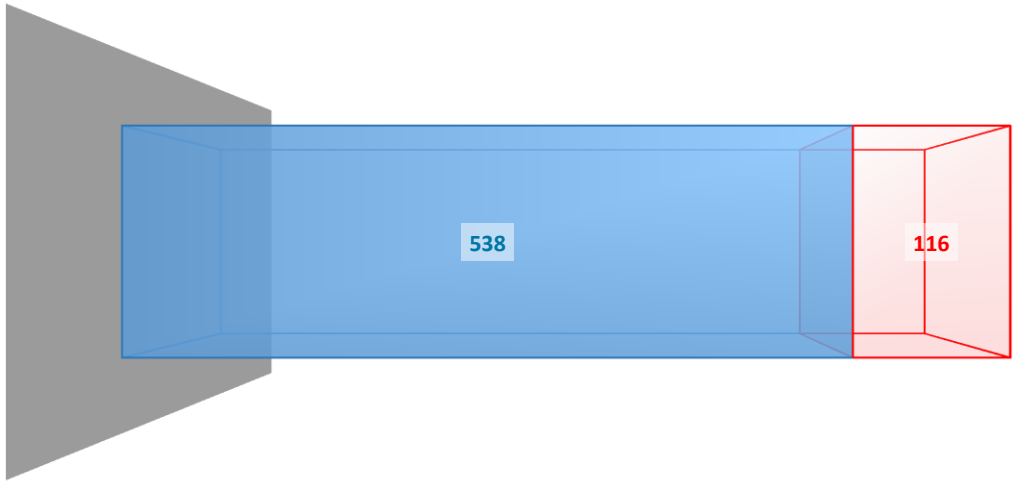



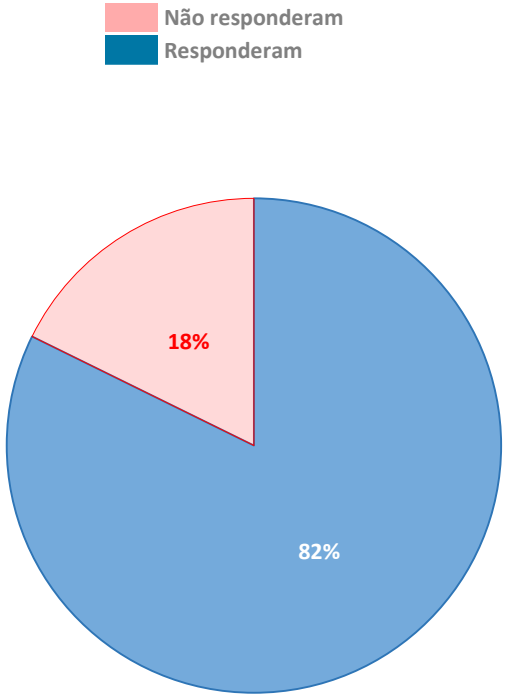

## Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



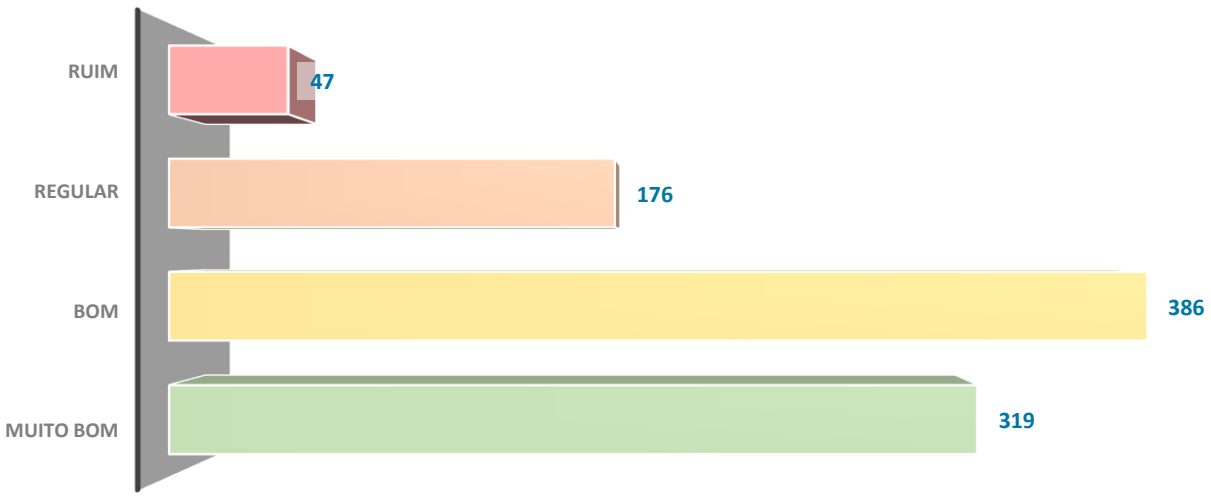



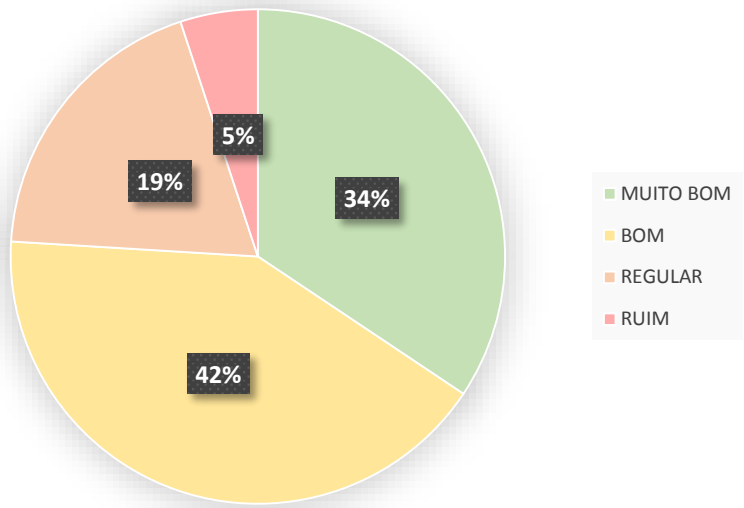
## ÍNDICE DE ADESÃO:



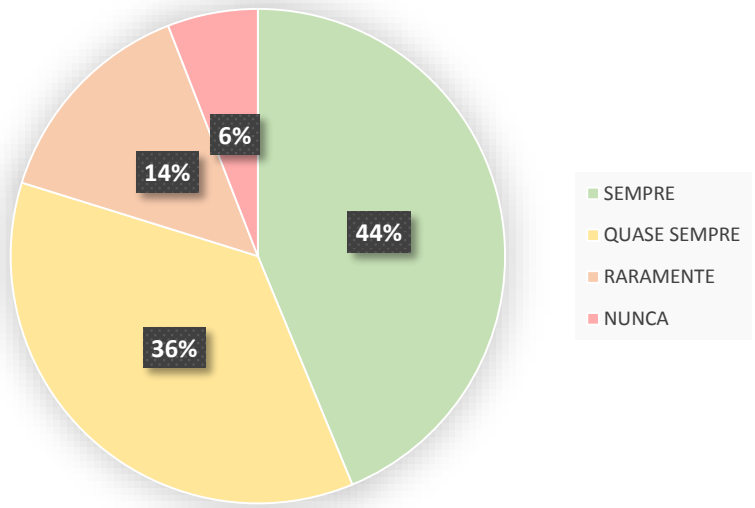



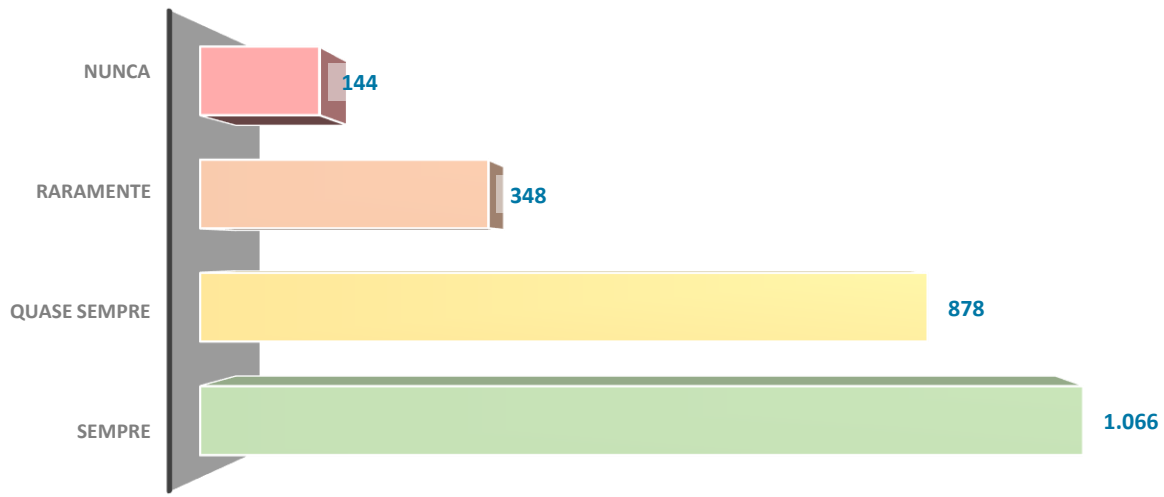
## GERAL - Questões Objetivas Qualitativas



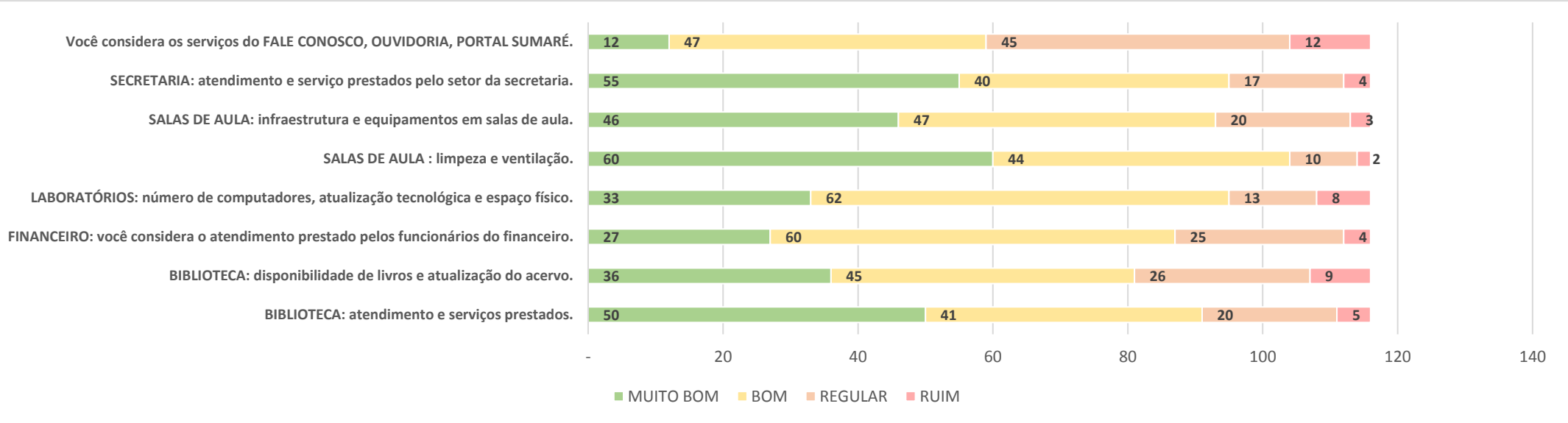



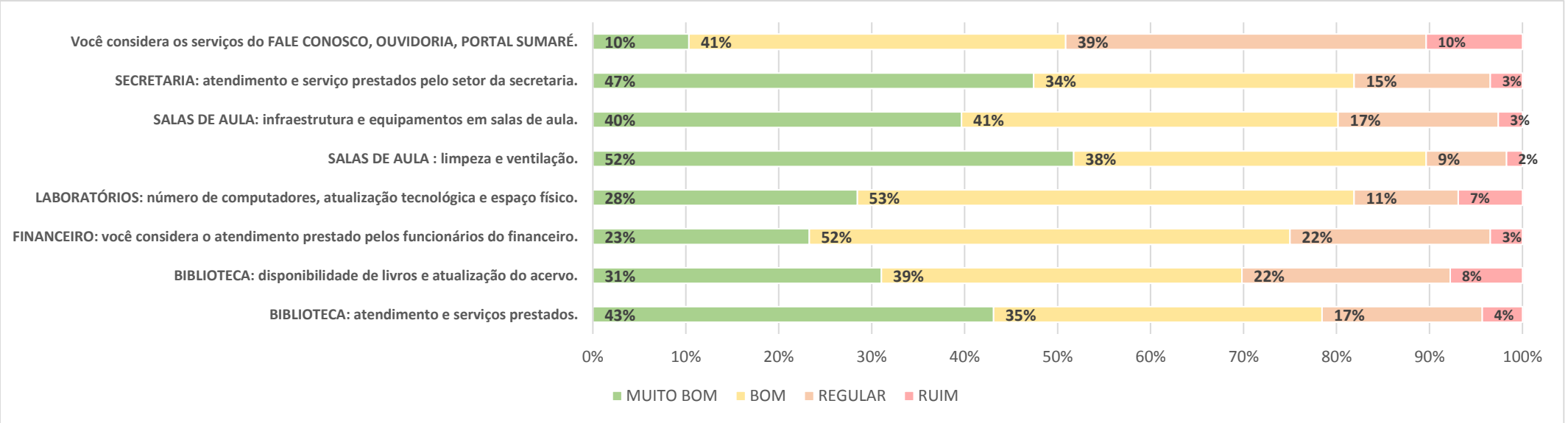

## GERAL - Questões Objetivas Periodicidade



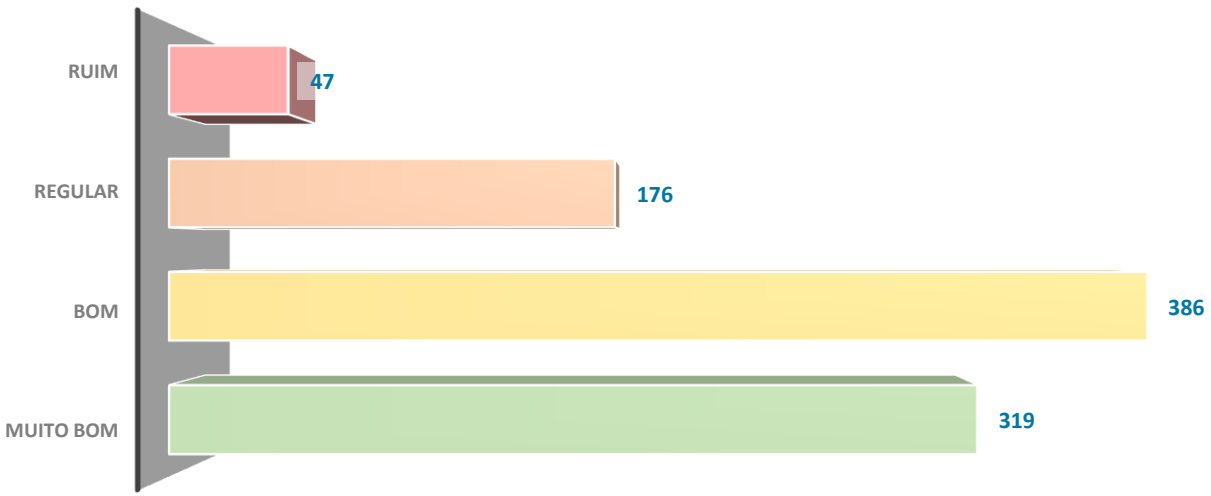



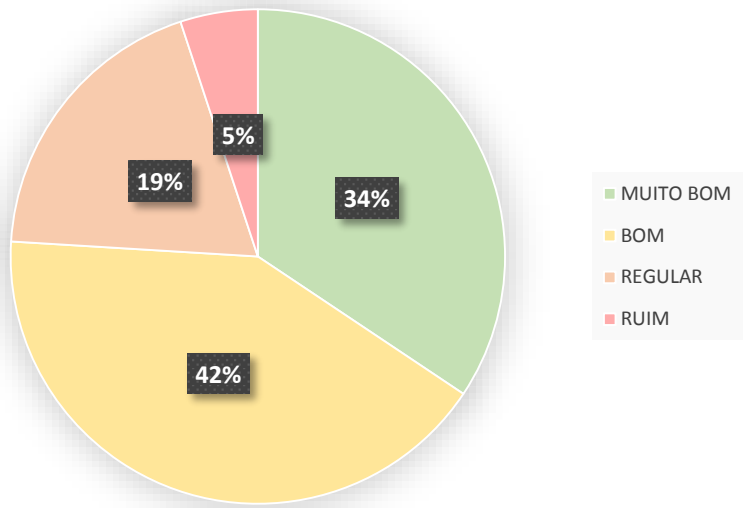
## Questões Objetivas



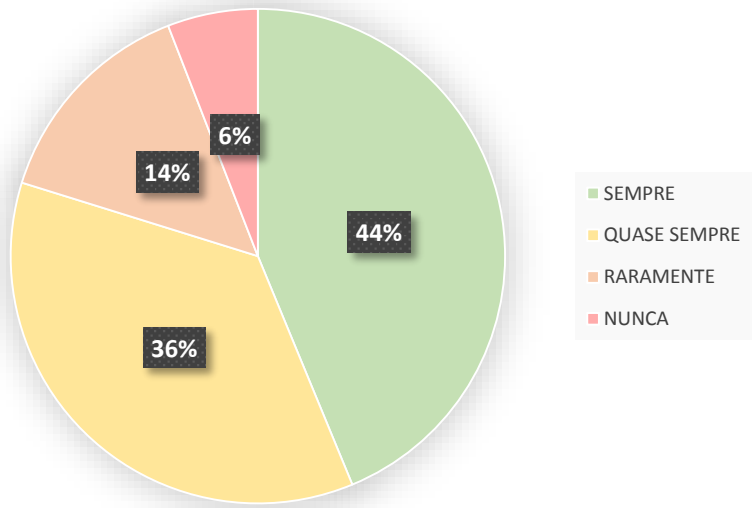



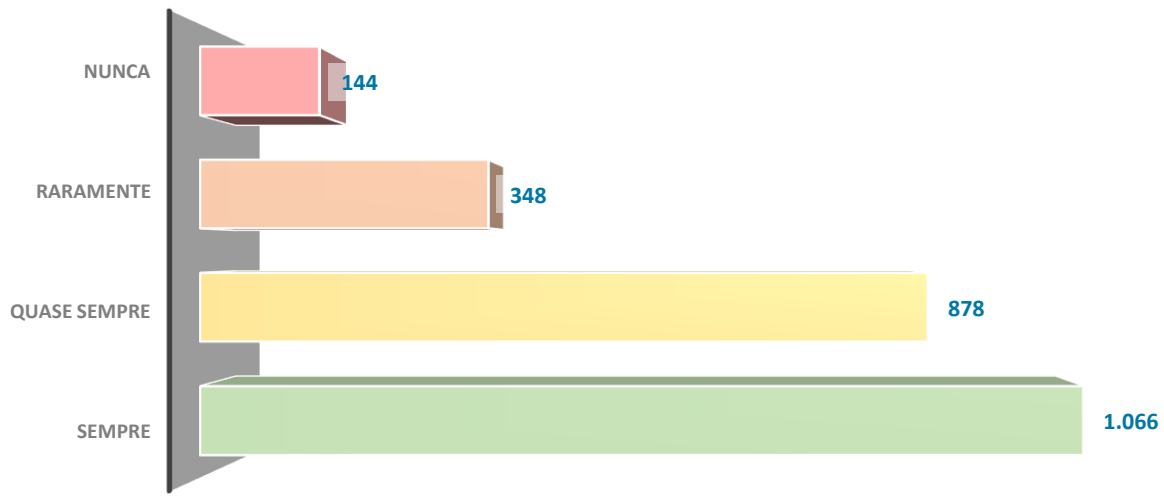
## GERAL - Questões Objetivas Qualitativas



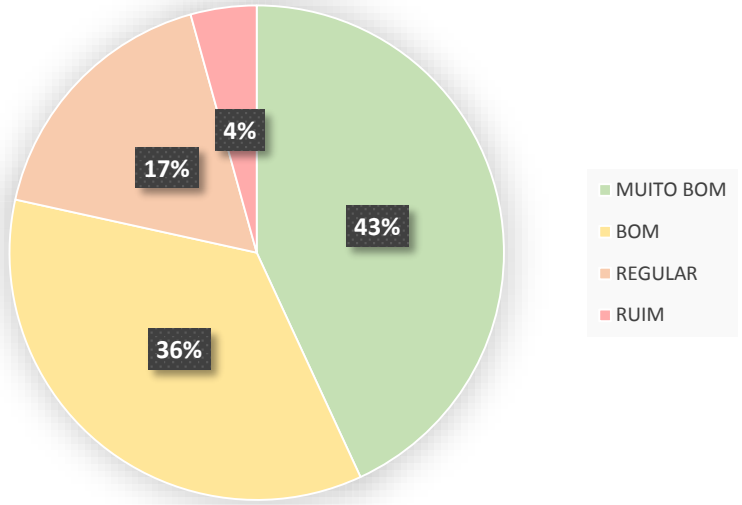



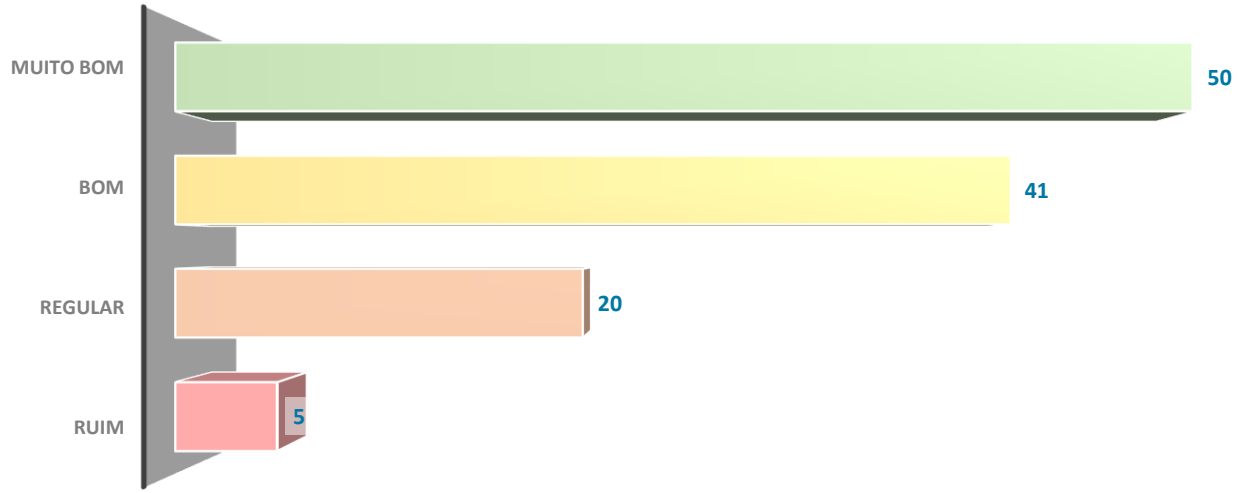

## GERAL - Questões Objetivas Periodicidade



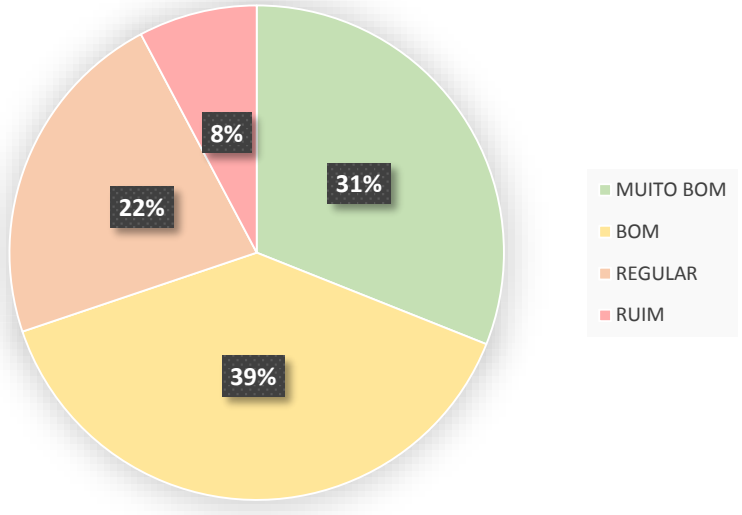



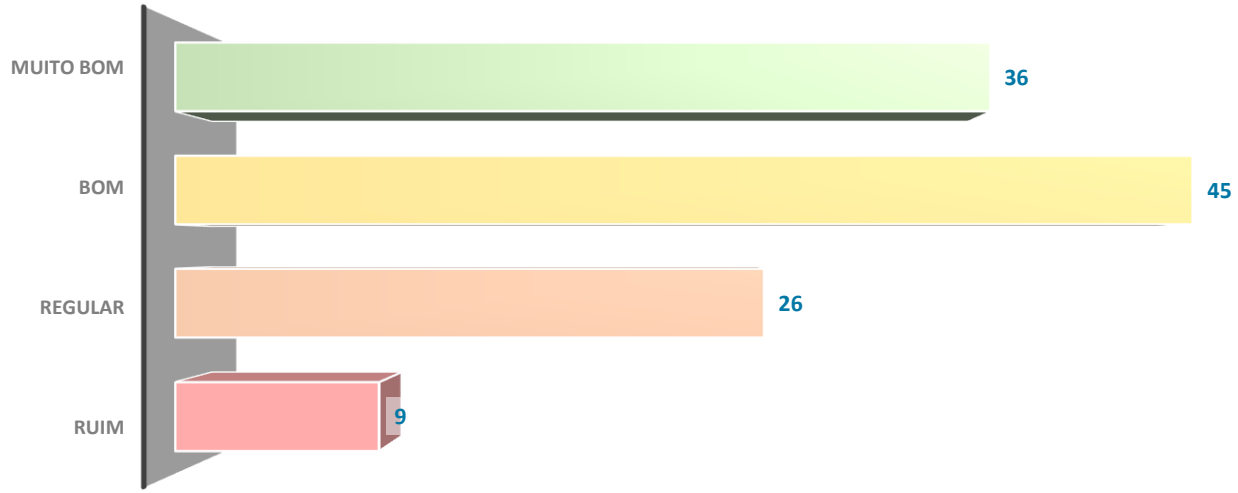
**BIBLIOTECA: atendimento e serviços prestados.**



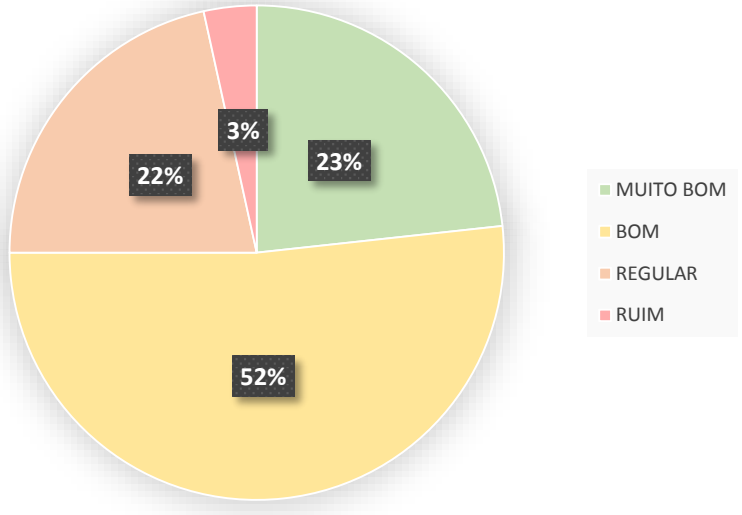



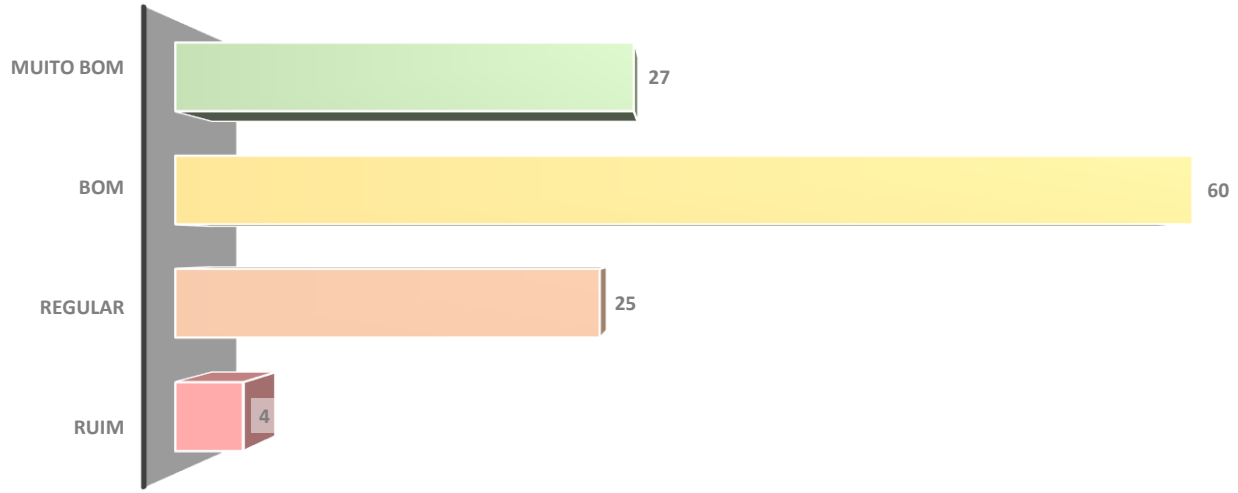
**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



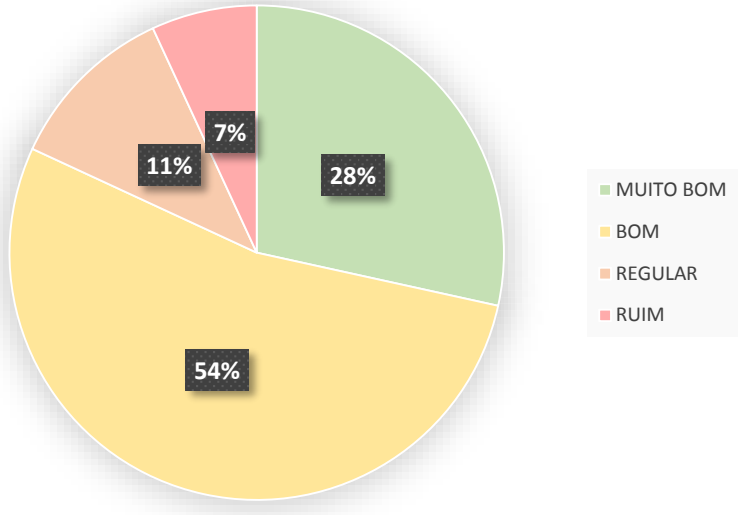



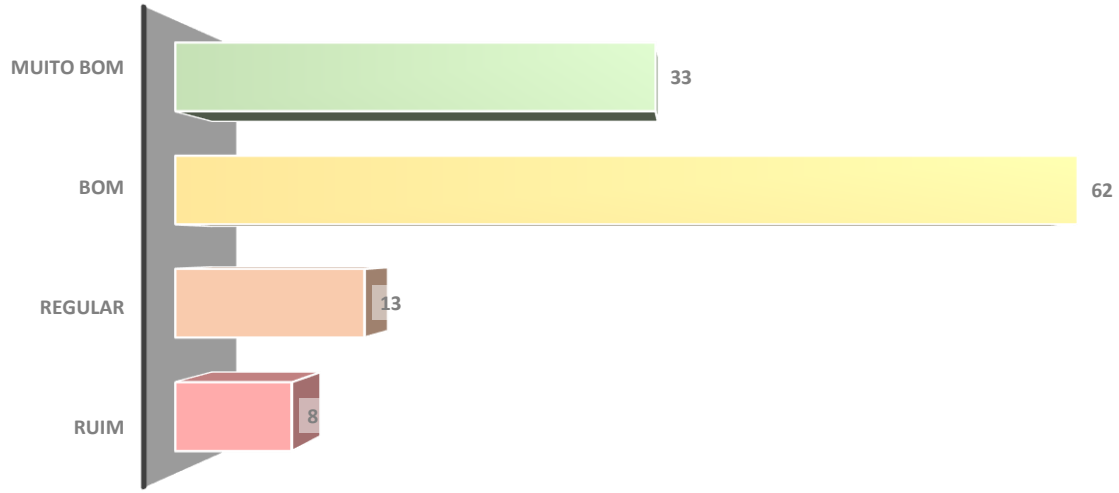
**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



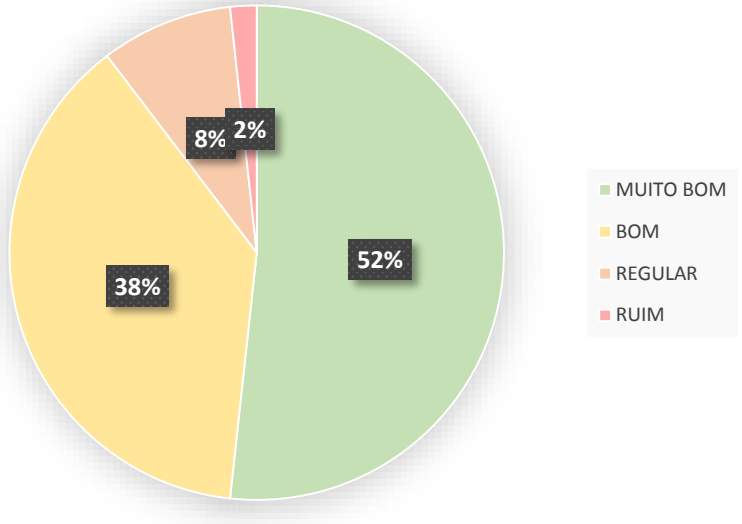



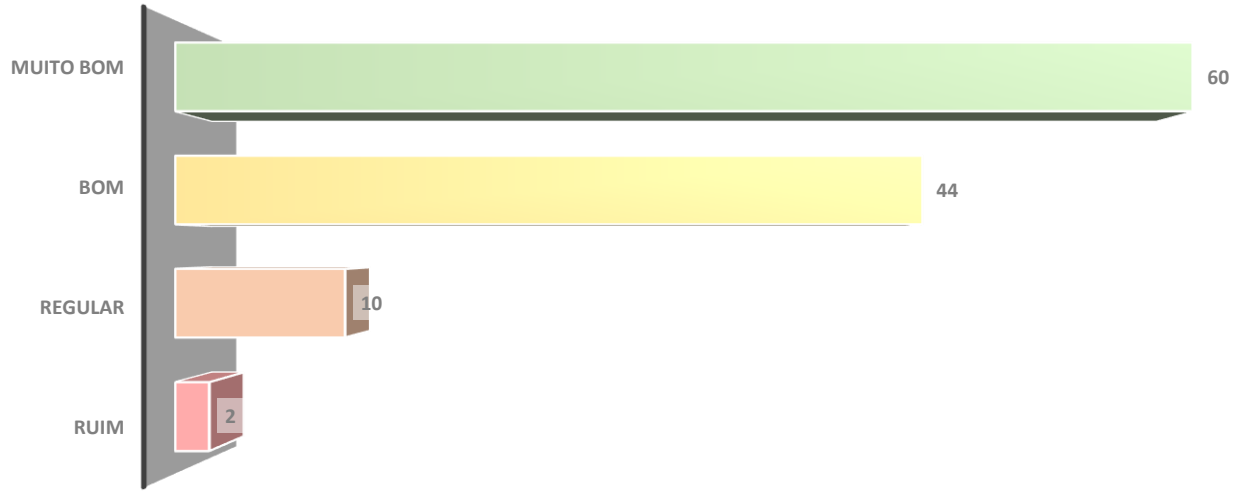
**LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.**



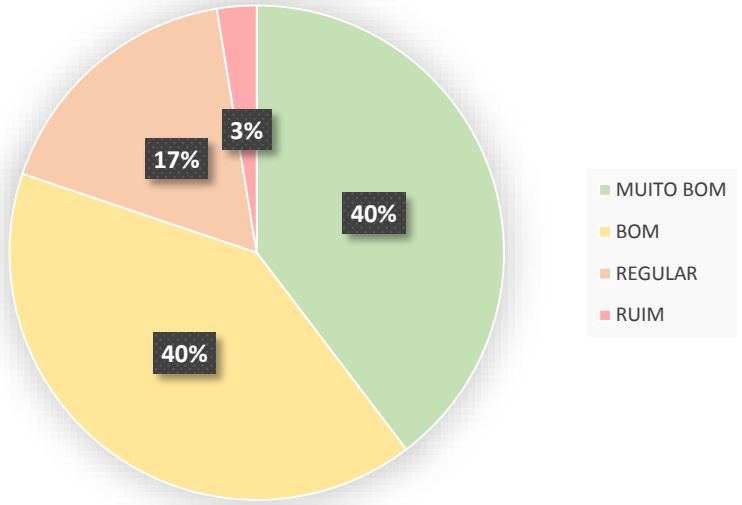



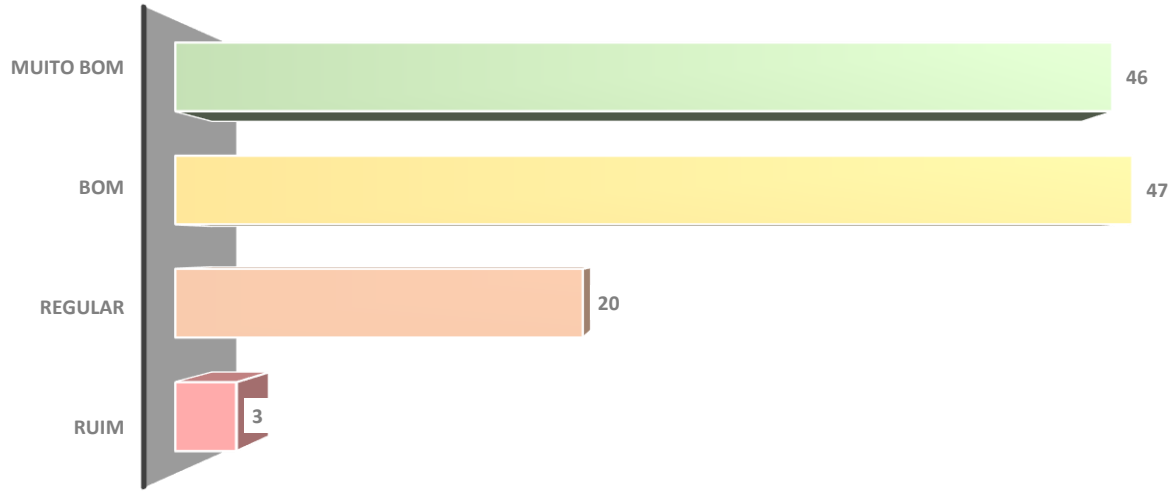
**SALAS DE AULA : limpeza e ventilação.**



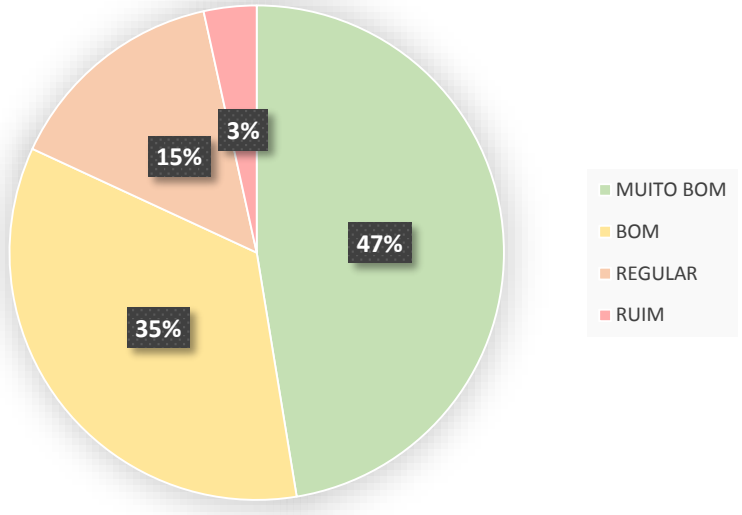



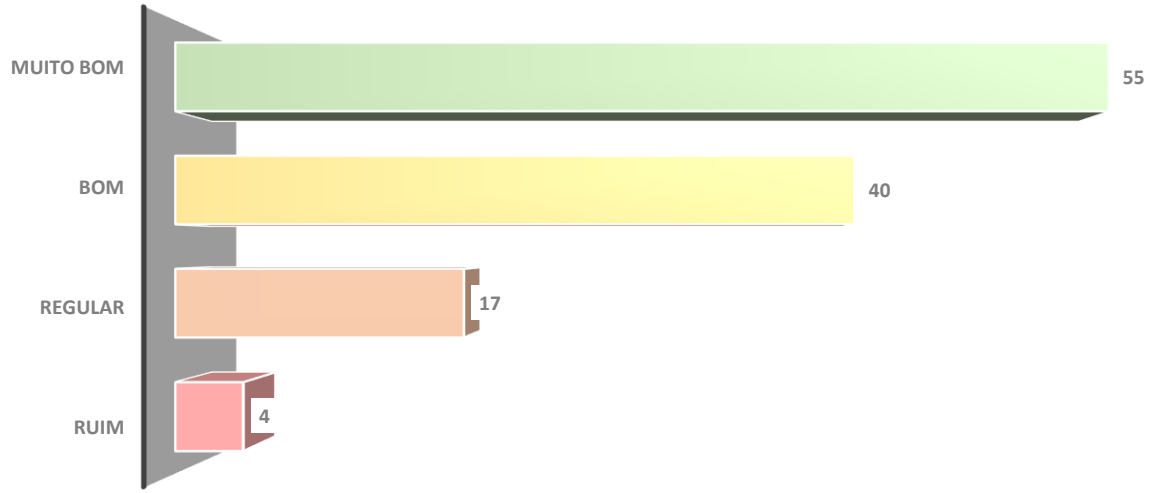
**SALAS DE AULA: infraestrutura e equipamentos em salas de aula.**



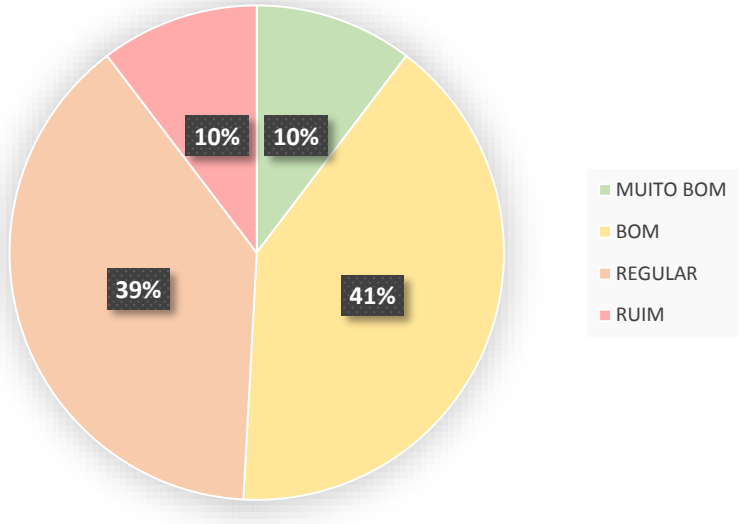



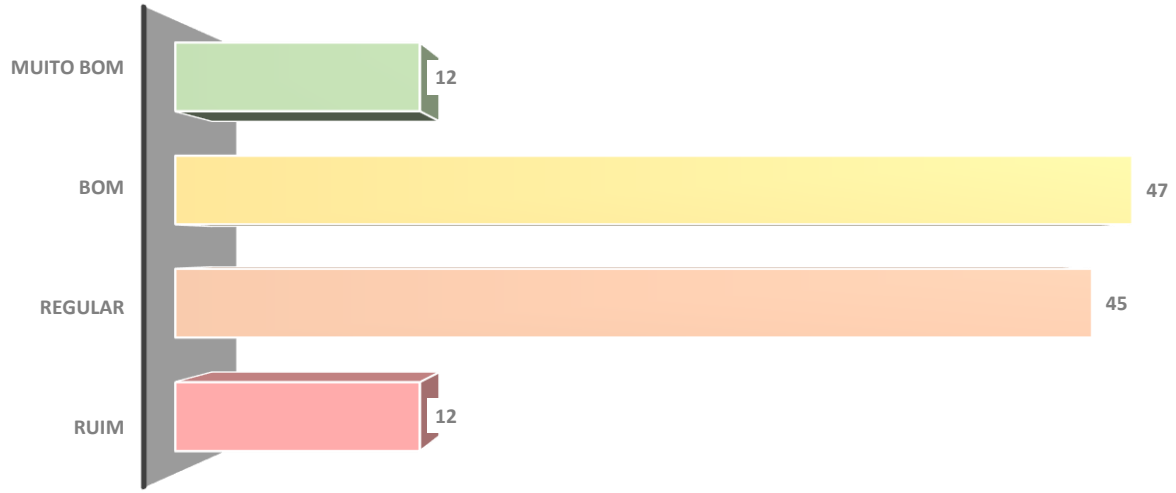
**SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.**



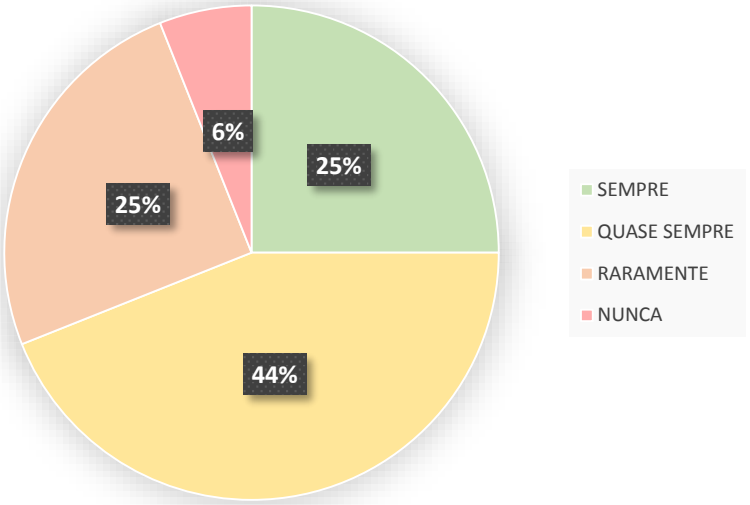



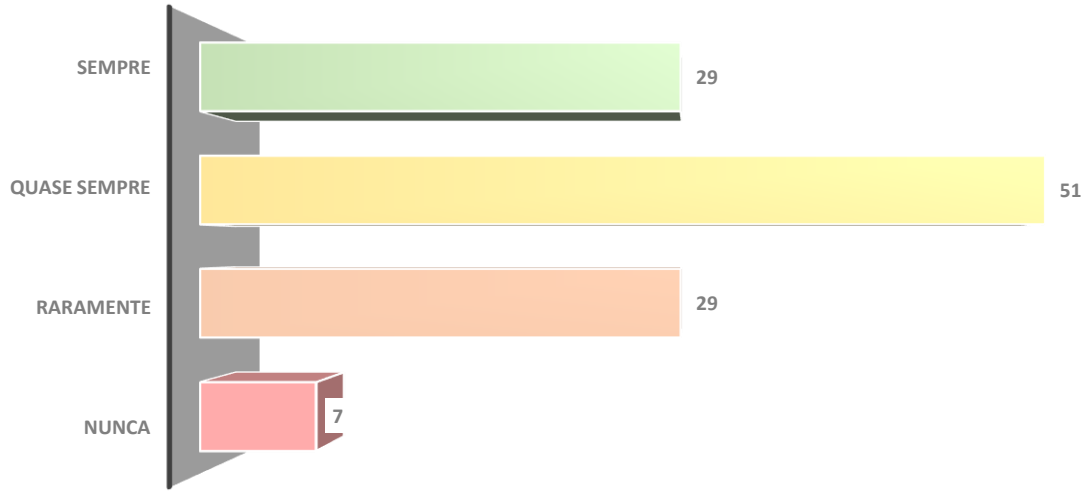
**Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.**



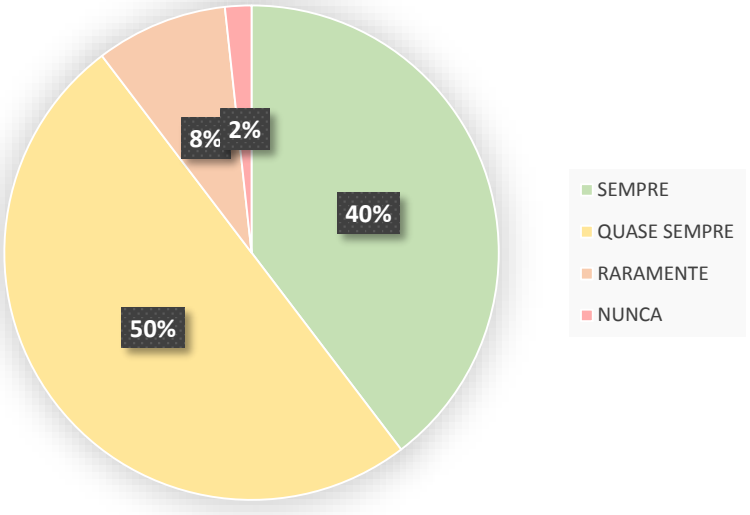



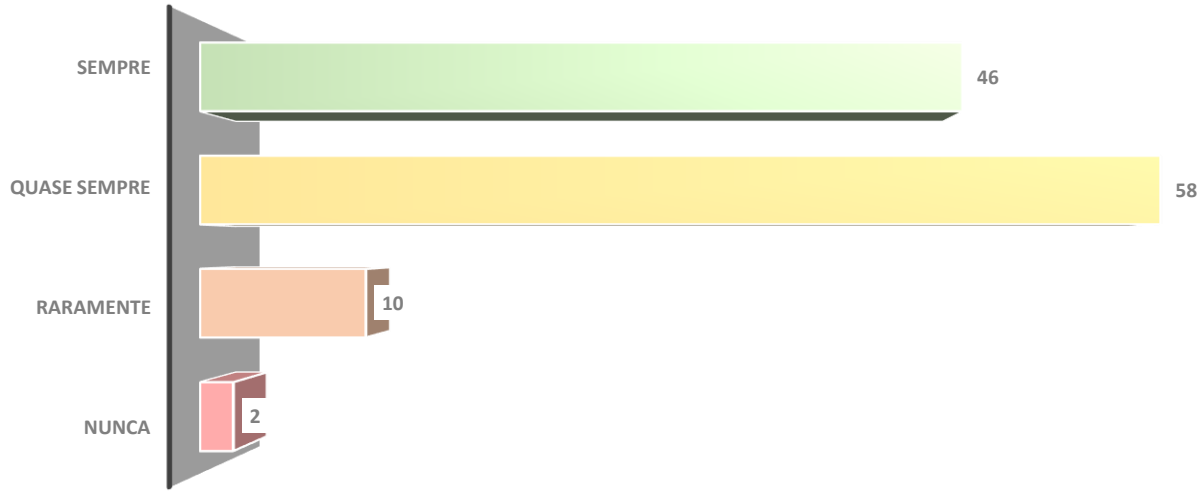
**As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?**



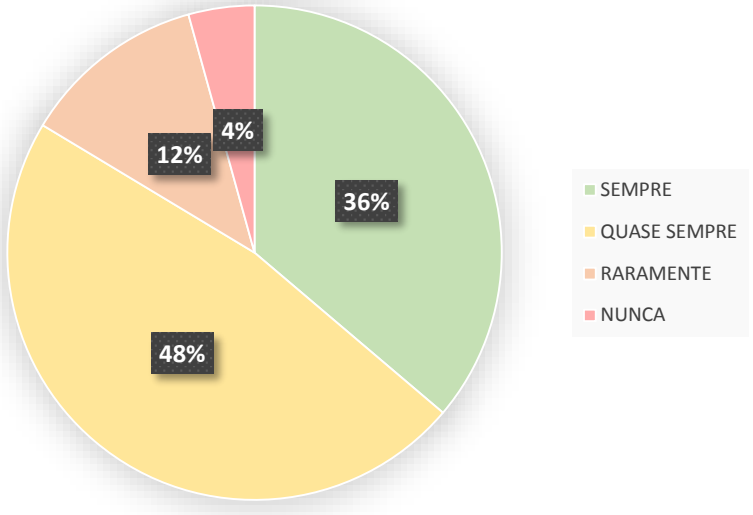



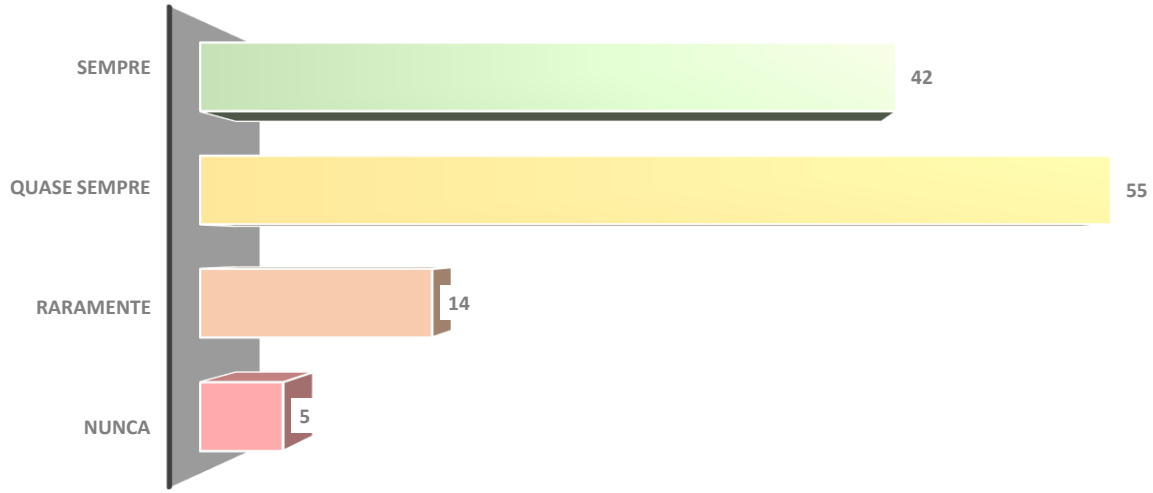
**Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?**



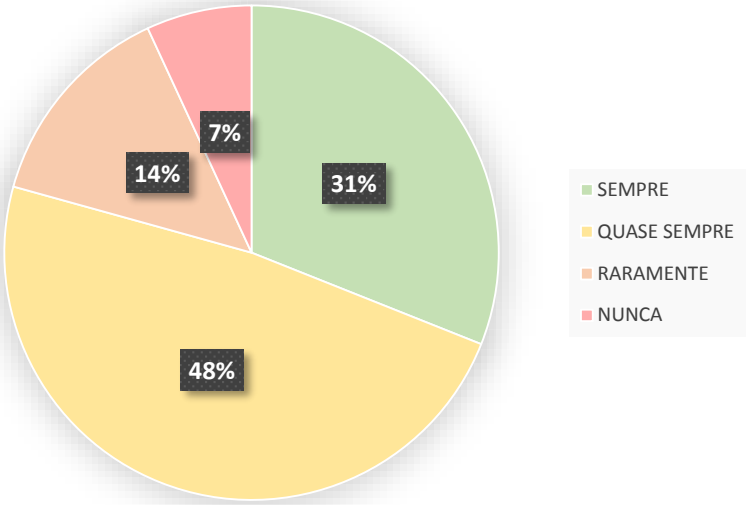



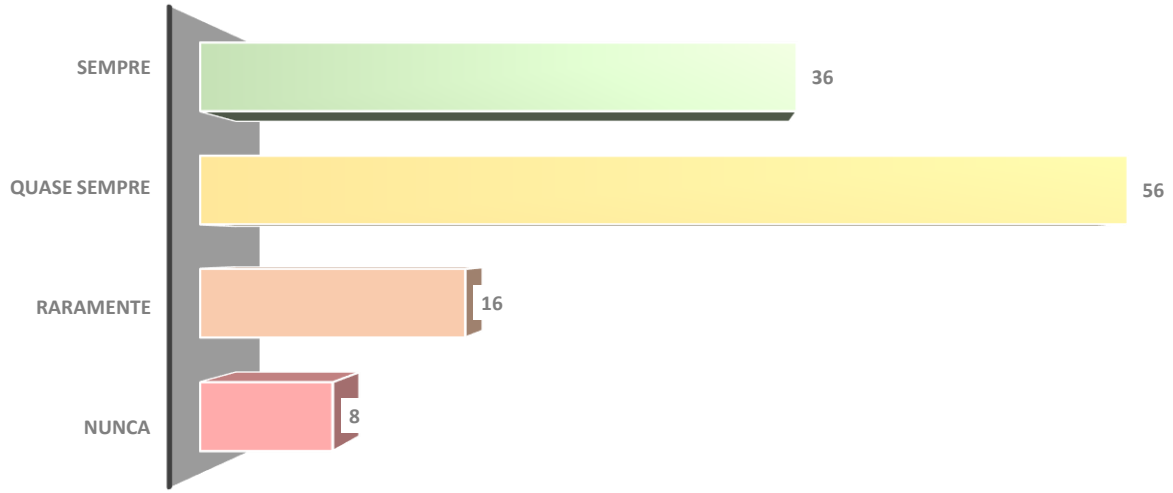
**O COORDENADOR: é acessível ao aluno?**



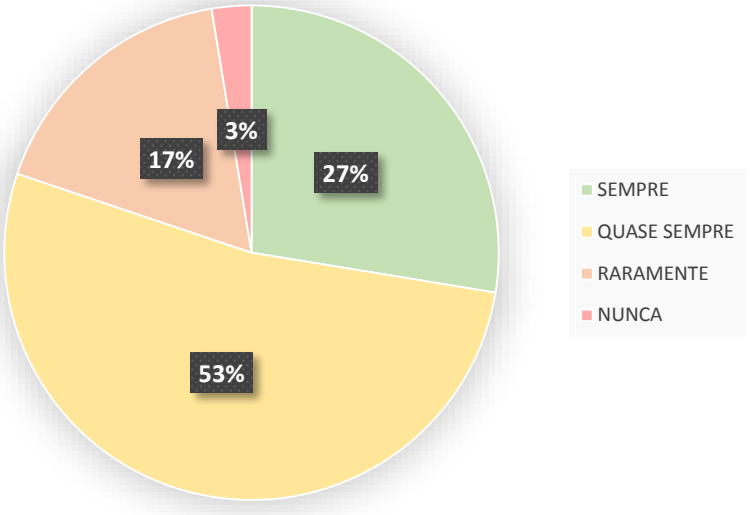



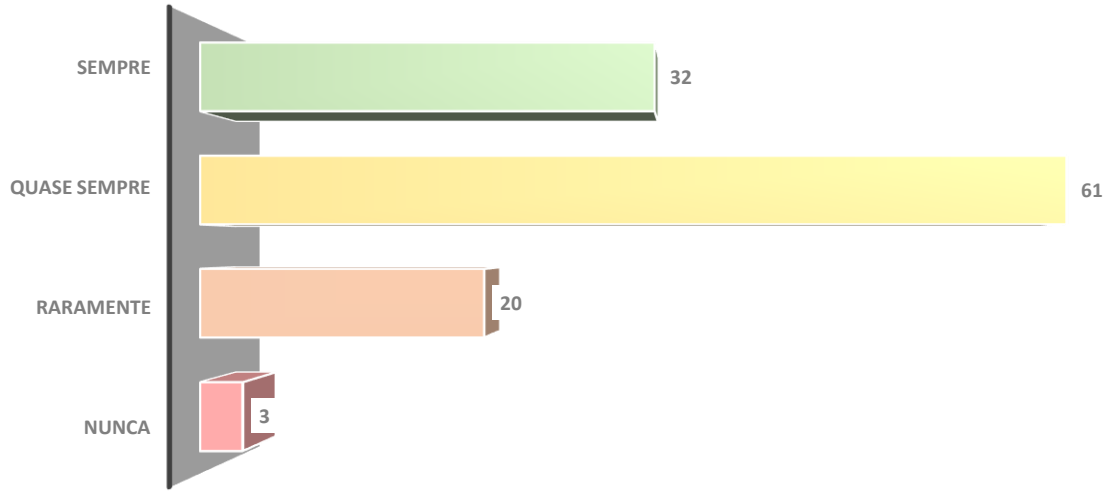
**O COORDENADOR: é acessível ao aluno?**



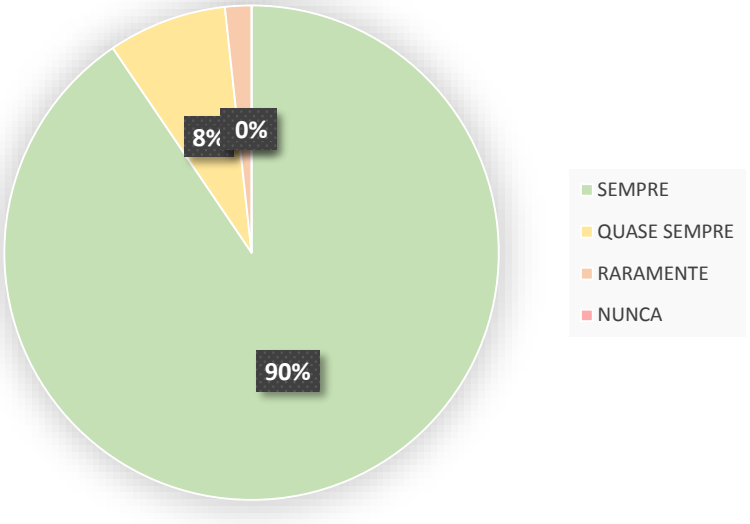



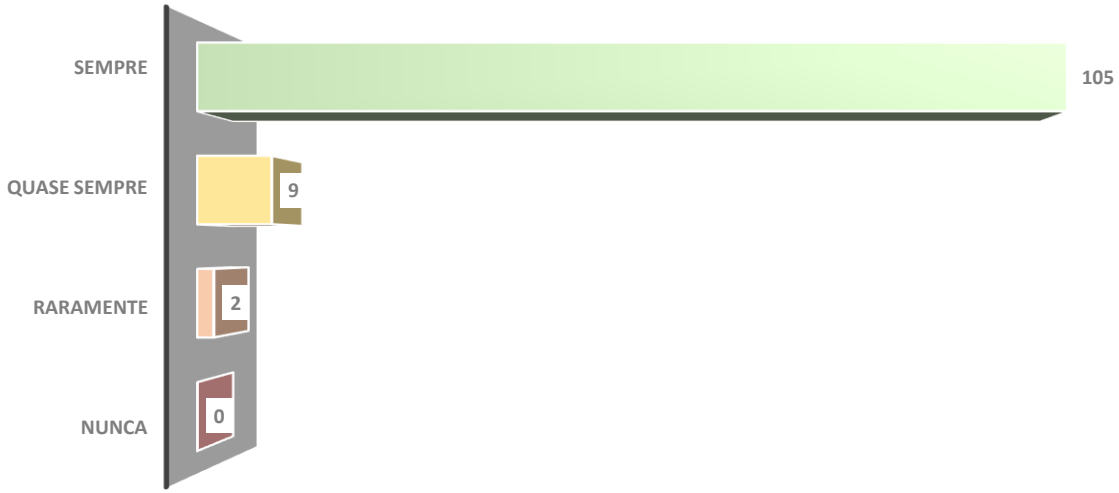
**O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?**



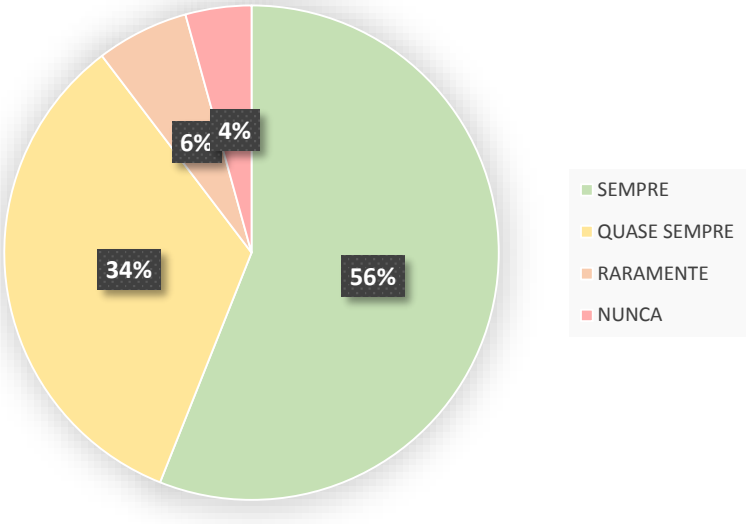



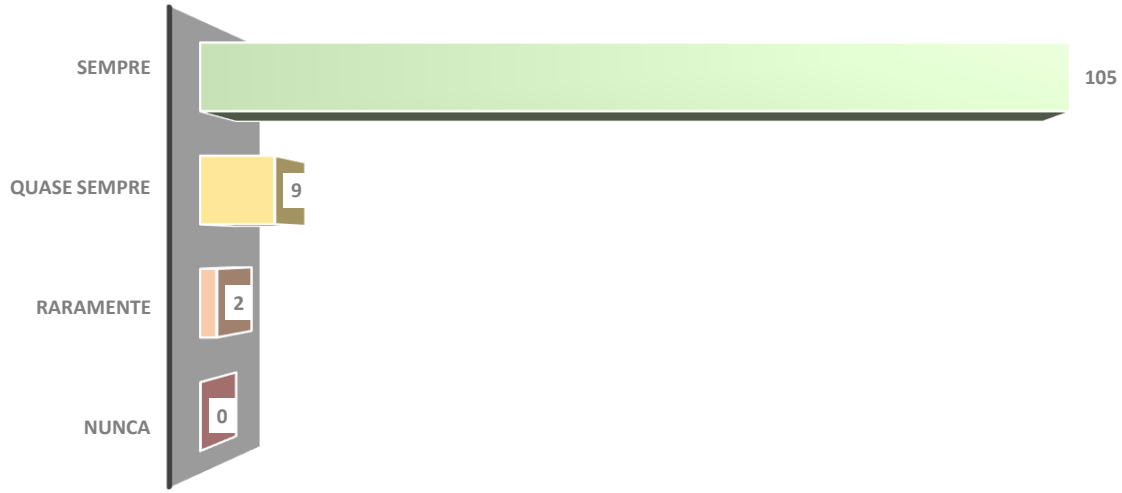
**OS PROFESSORES: apresentam o plano de ensino no início do semestre?**



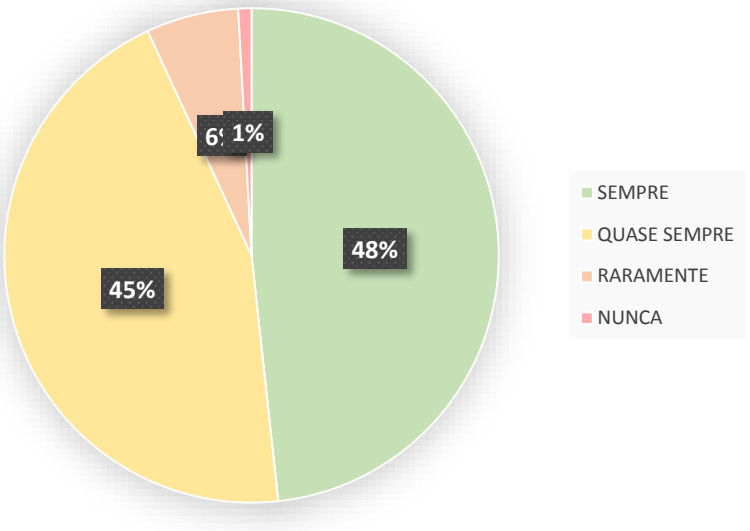



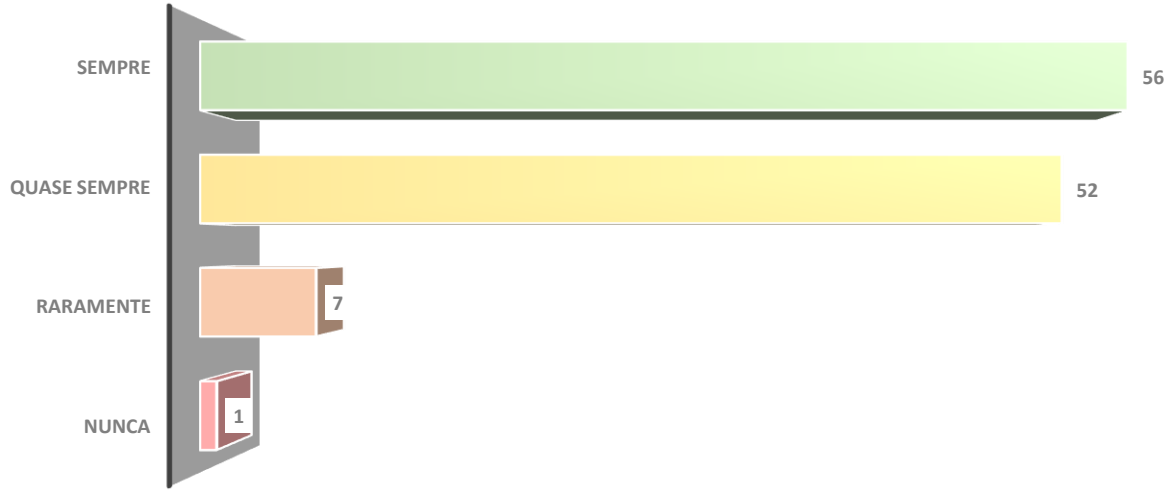
**OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?**



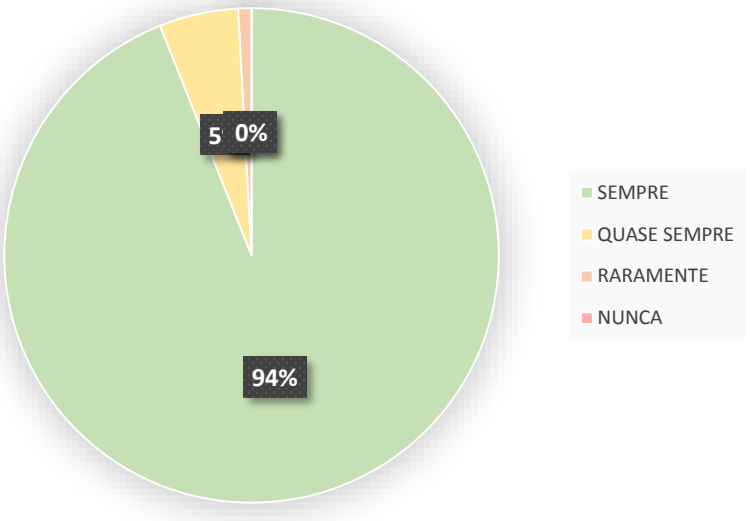



**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**

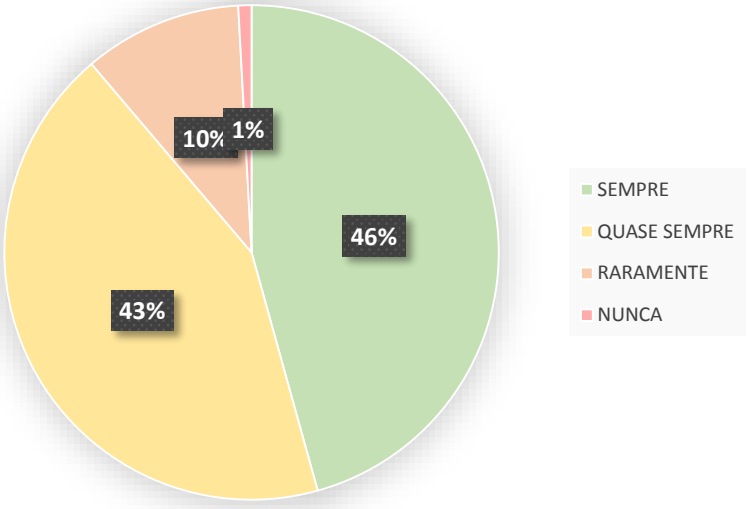


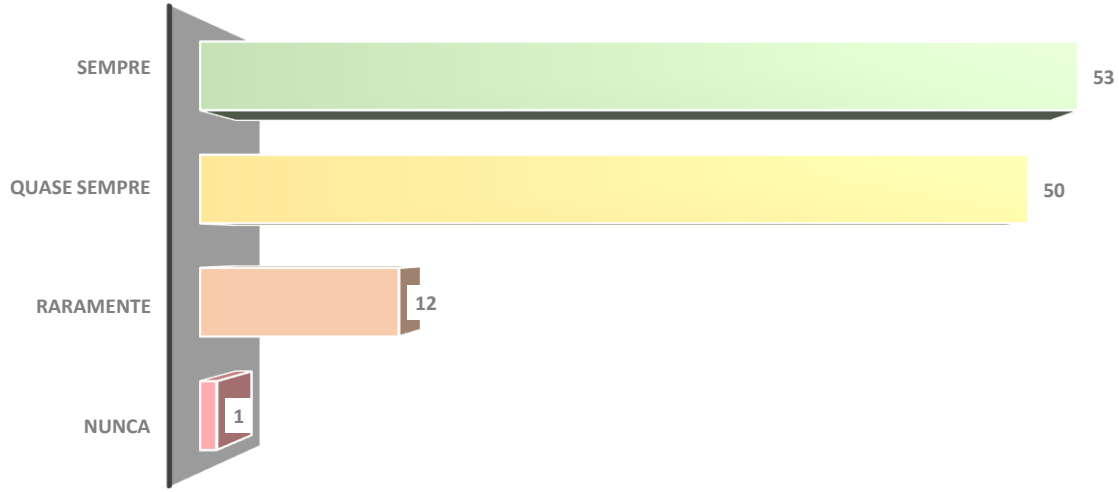



**OS PROFESSORES: fazem chamada?**

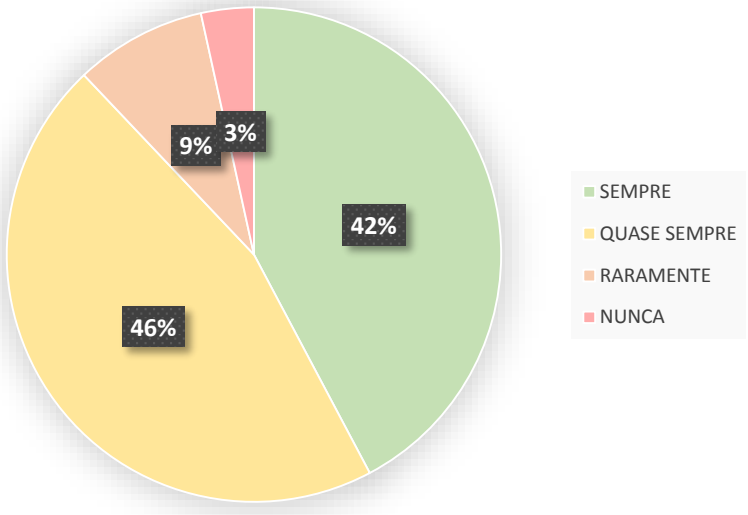


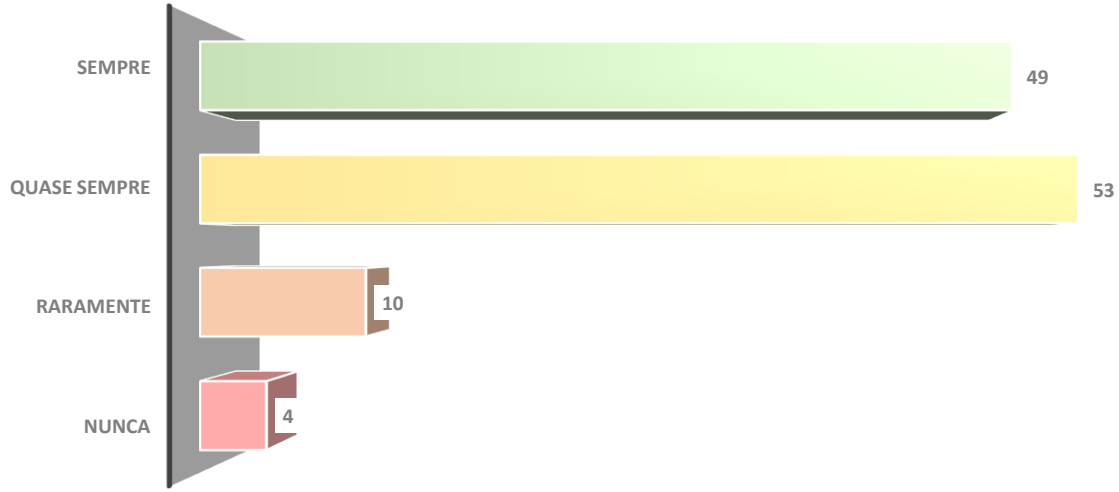
**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**



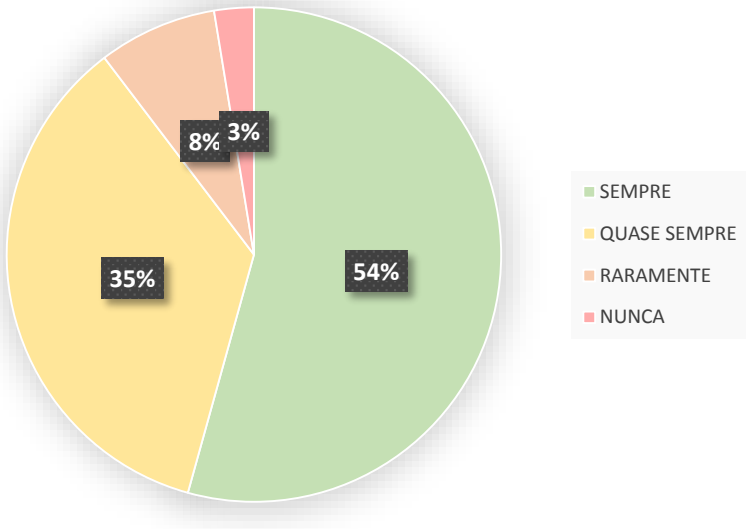



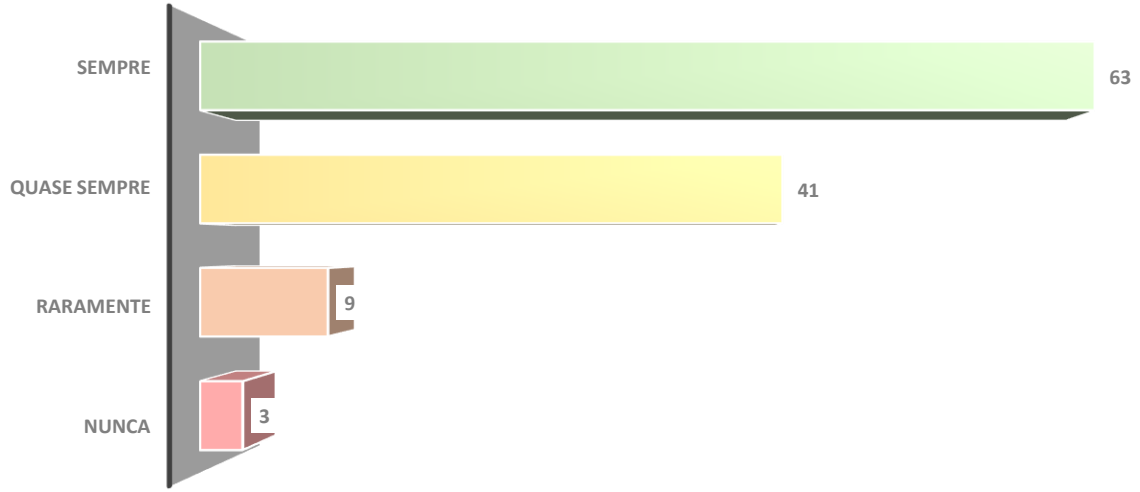
**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



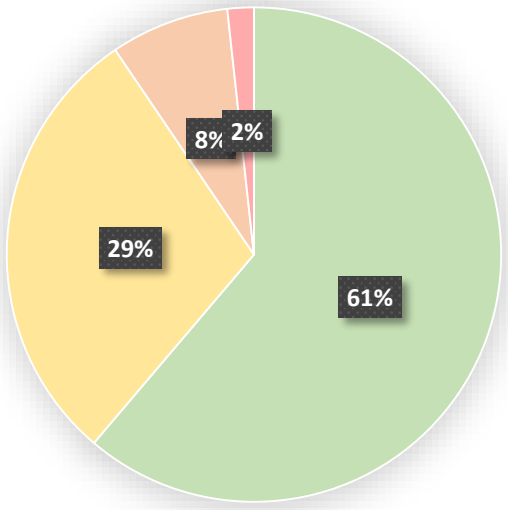



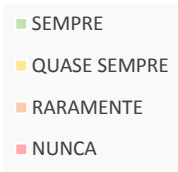
**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**

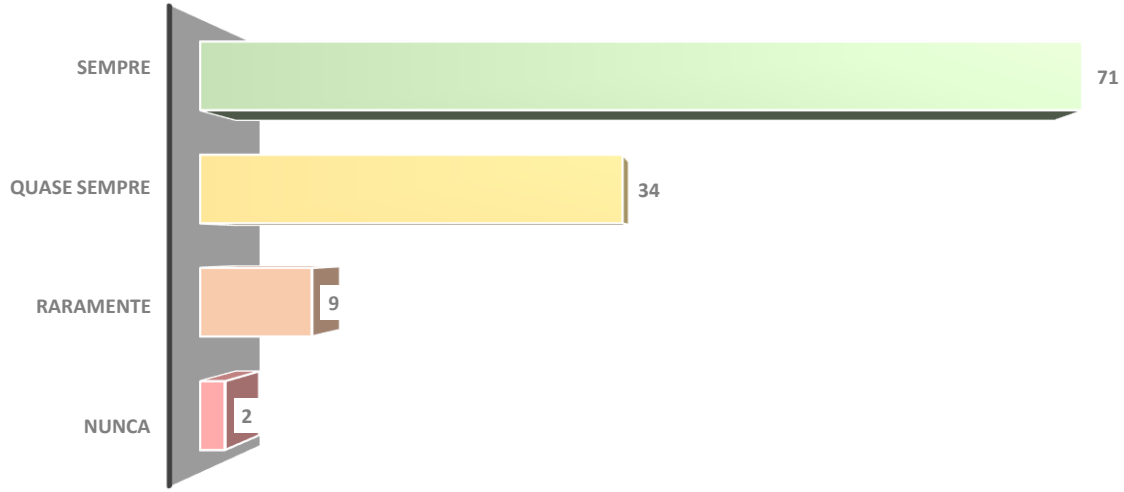


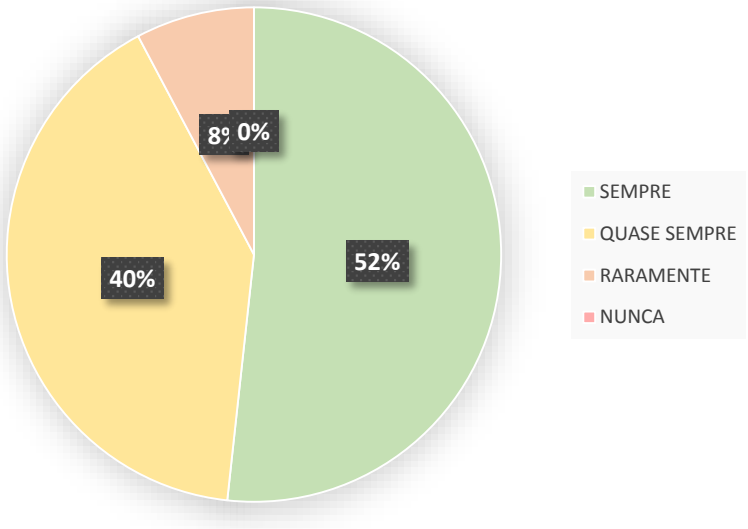
**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**

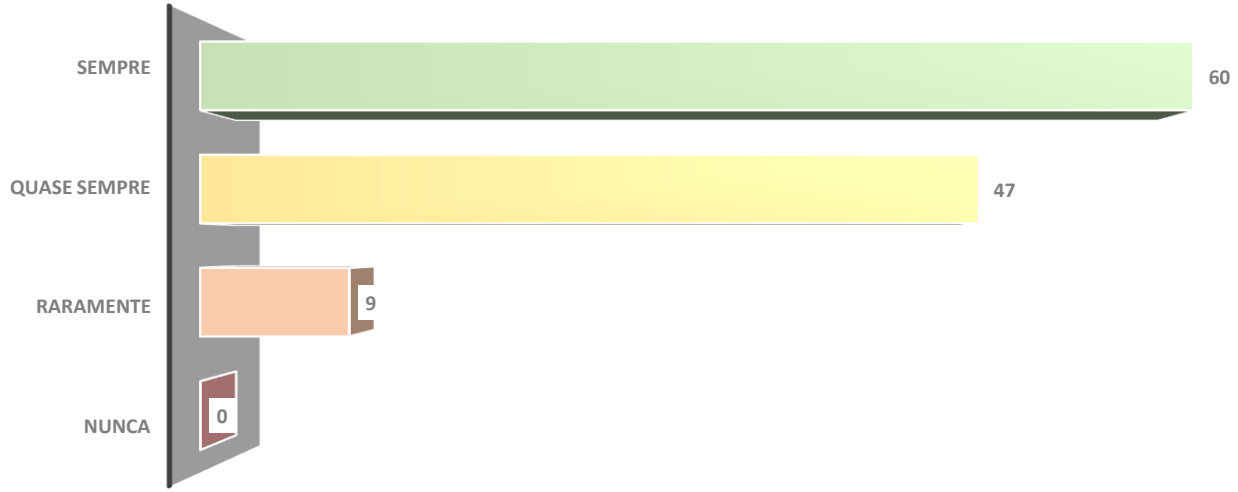


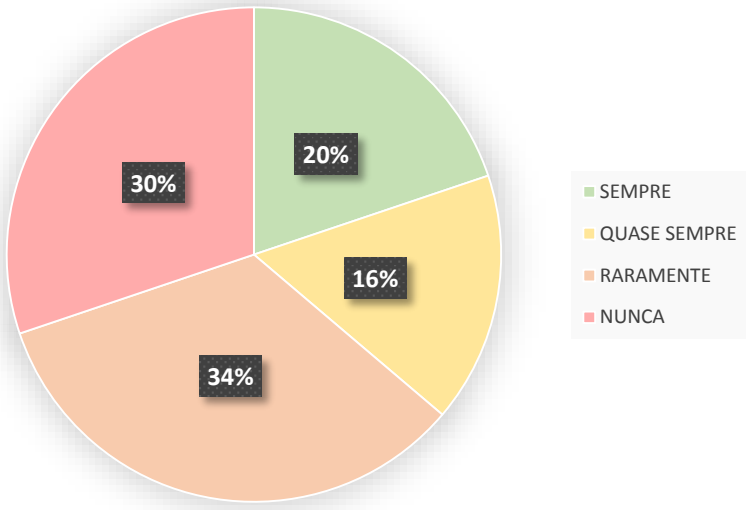



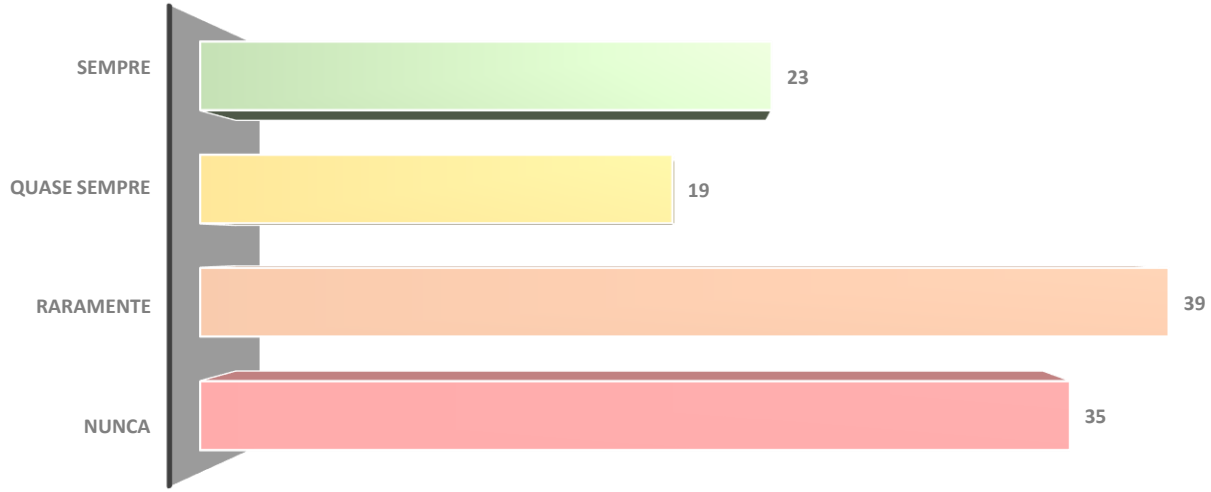
**Você acessa o aluno online frequentemente?**



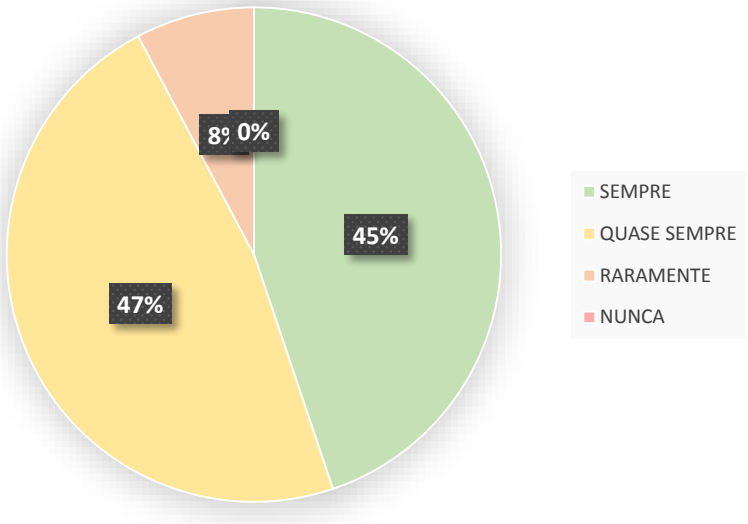



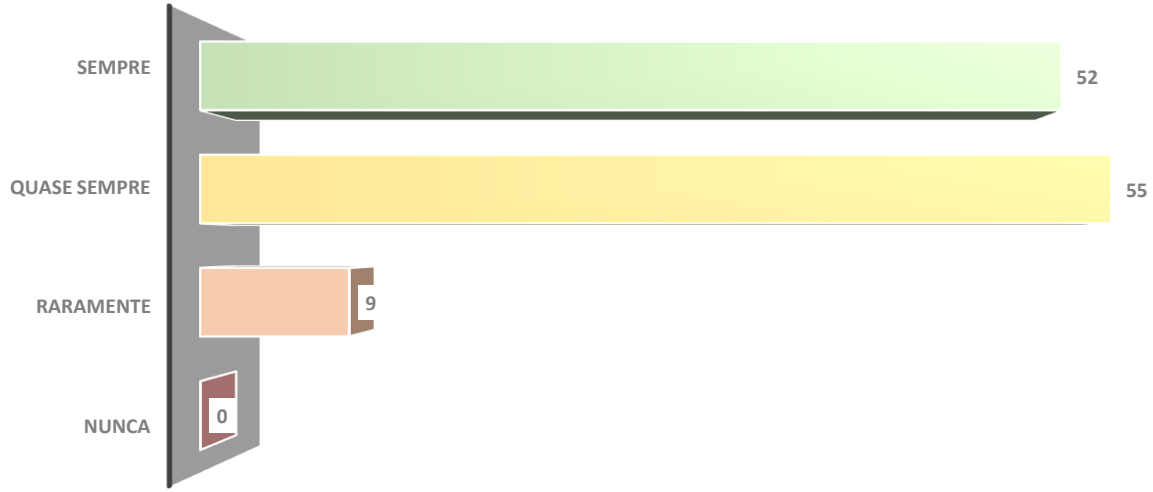
**Você acessa o Office365 (email) frequentemente?**



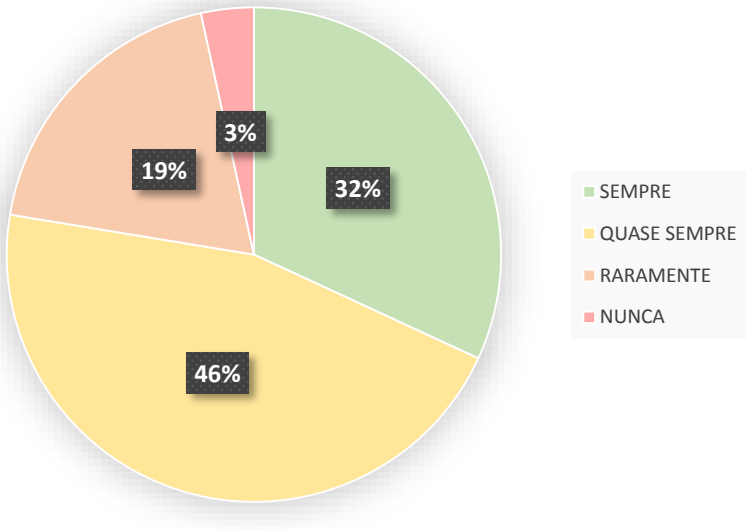



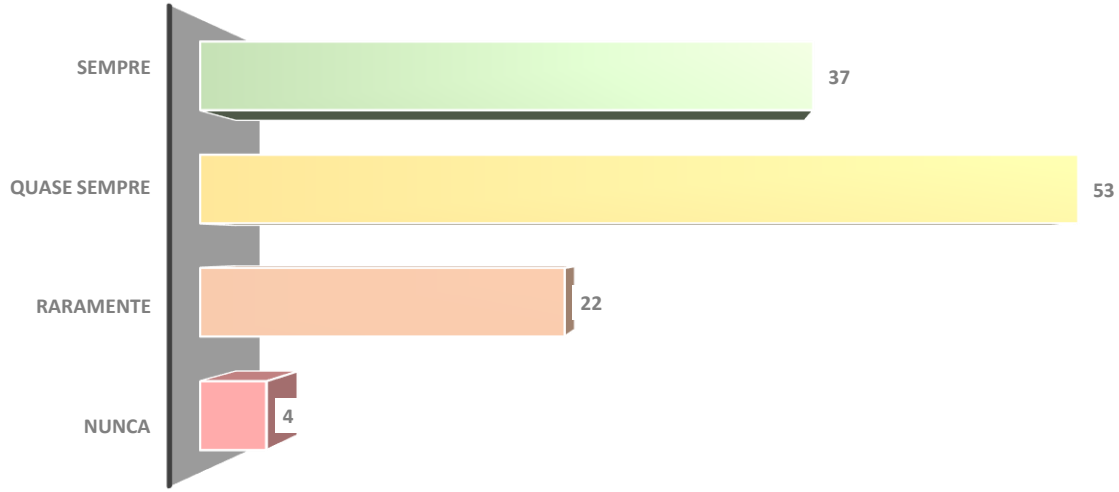
**Você acessa o portal frequentemente?**



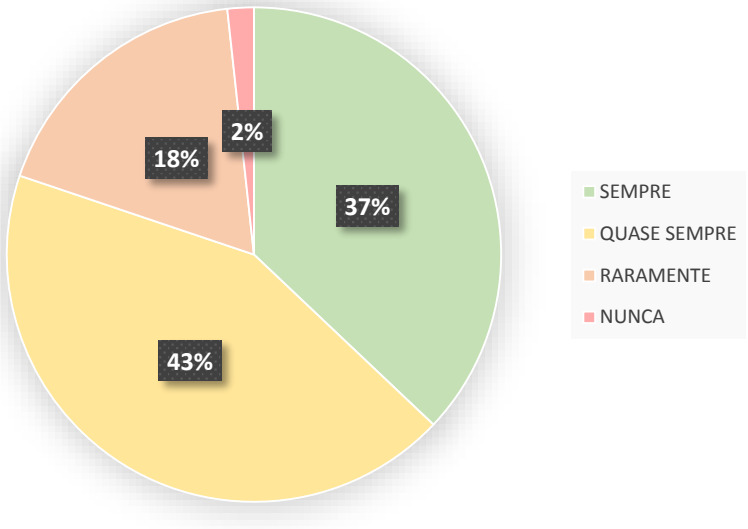



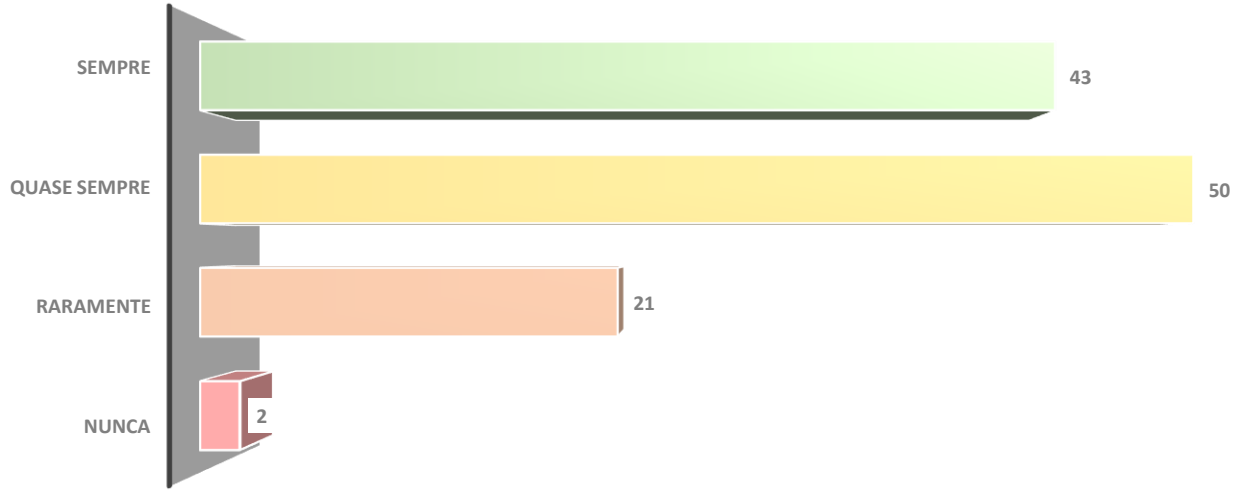
**Você se sente apto para utilizar os recursos de TI?**



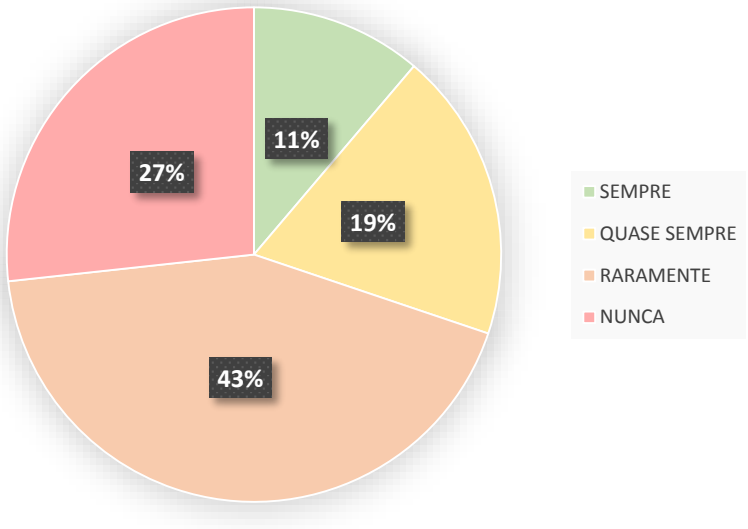



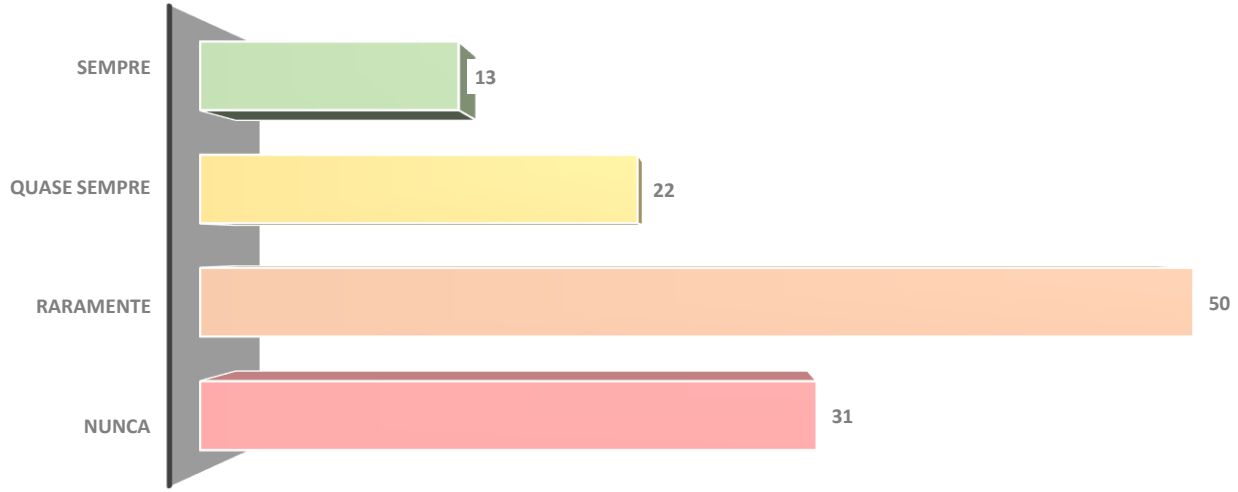
**Você utiliza o Moodlerooms (AVA) frequentemente?**



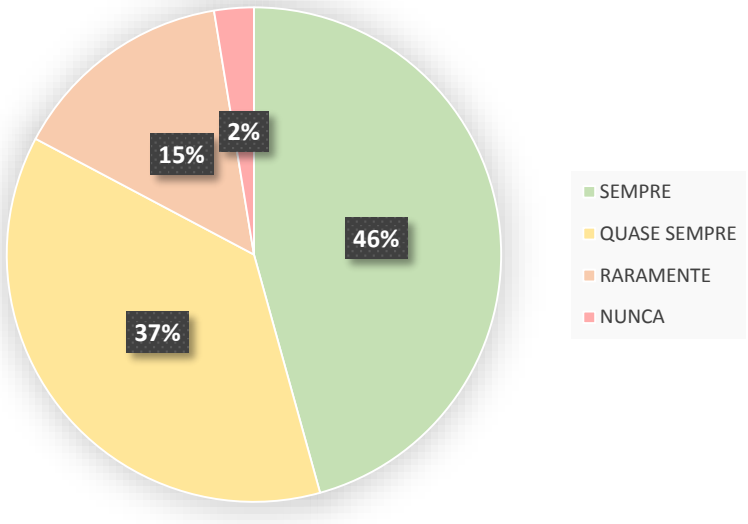



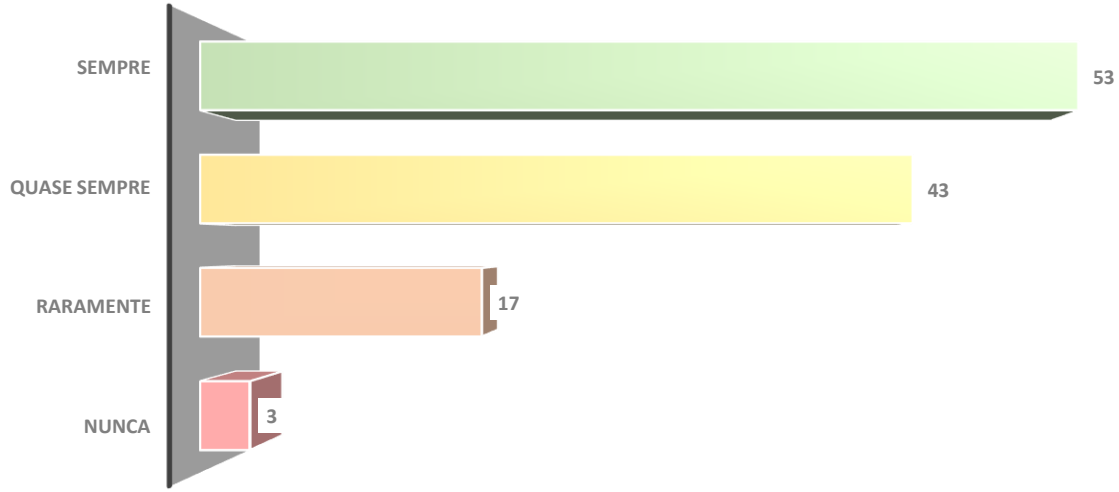
**Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?**



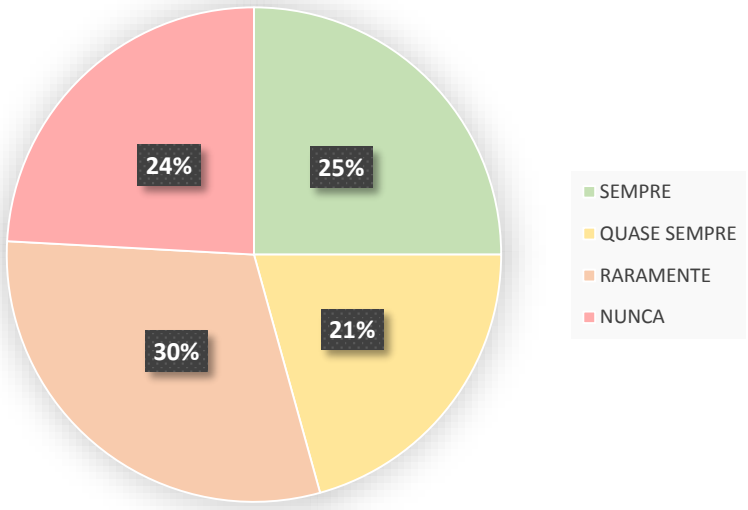



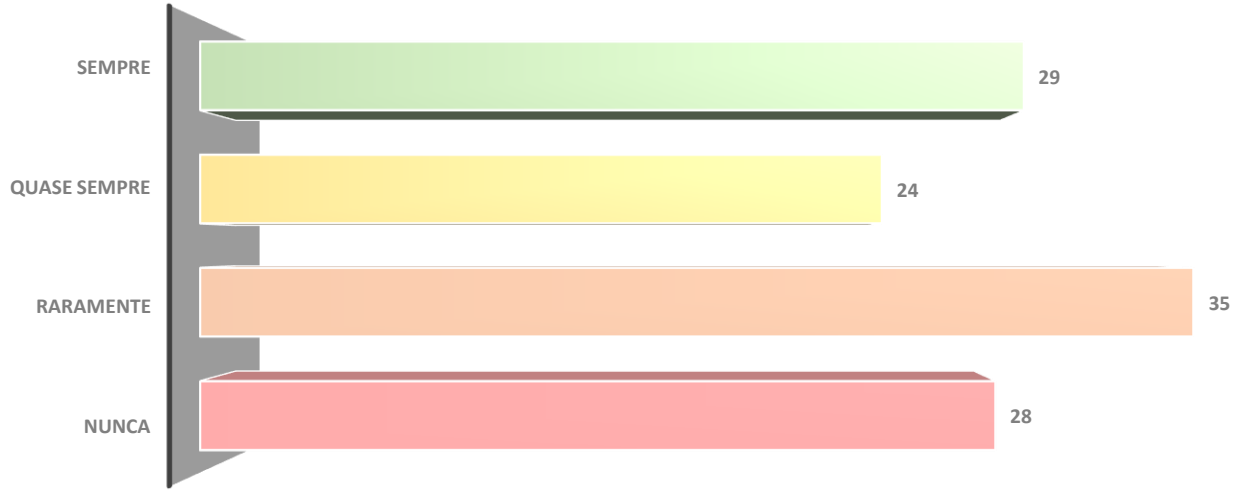
**Você utiliza o recurso de internet frequentente?**



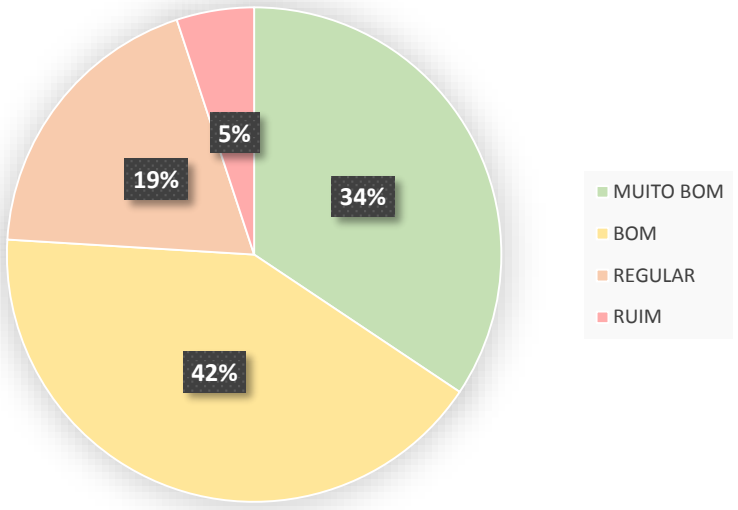



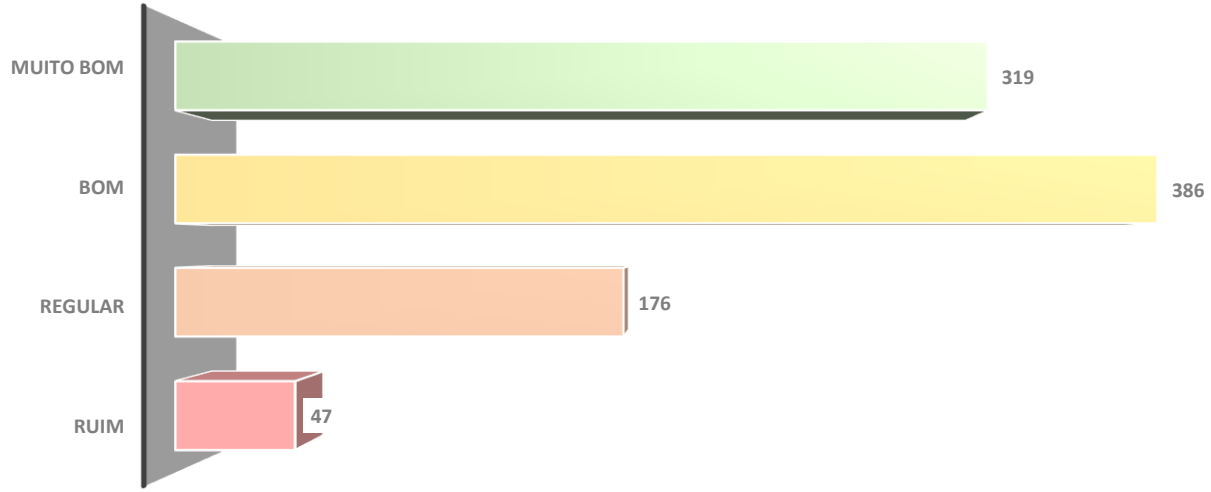
**Você utiliza o recurso de WIFI frequentemente?**



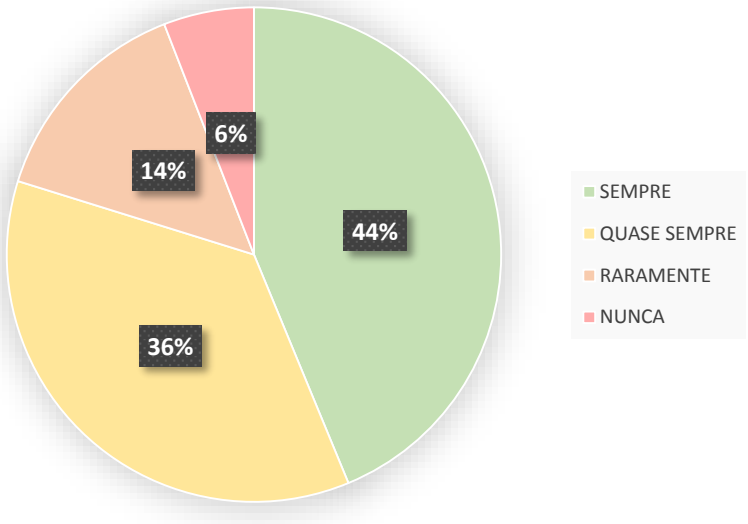



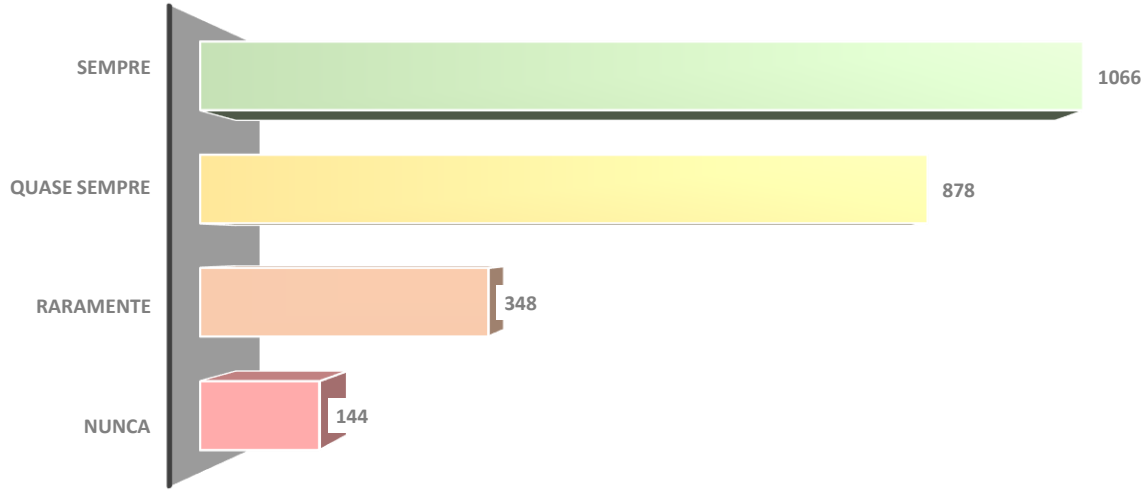
## QUESTÕES OBJETIVAS - Qualitativas



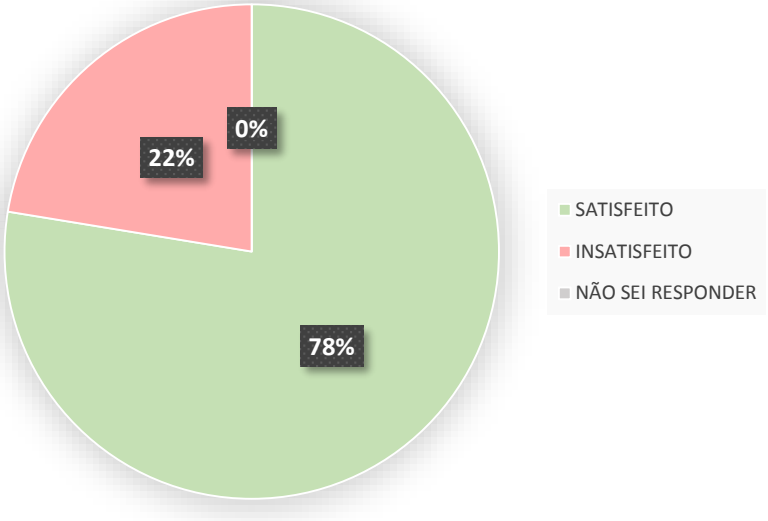



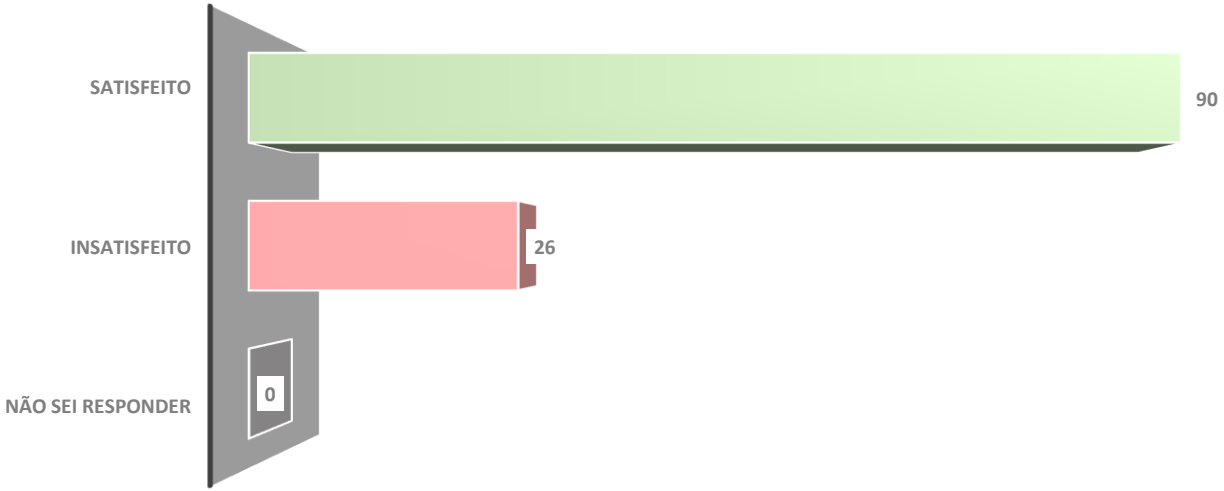
## QUESTÕES OBJETIVAS - Periodicidade



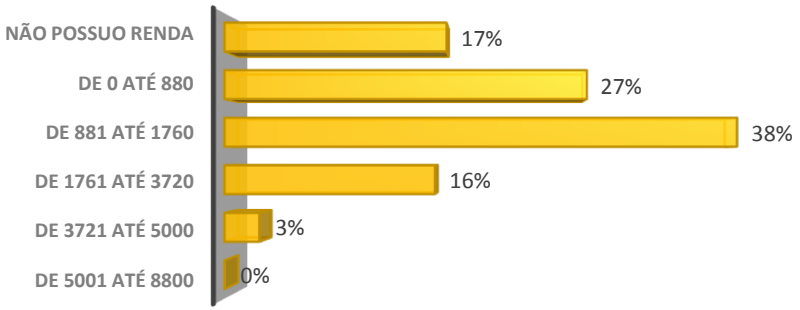



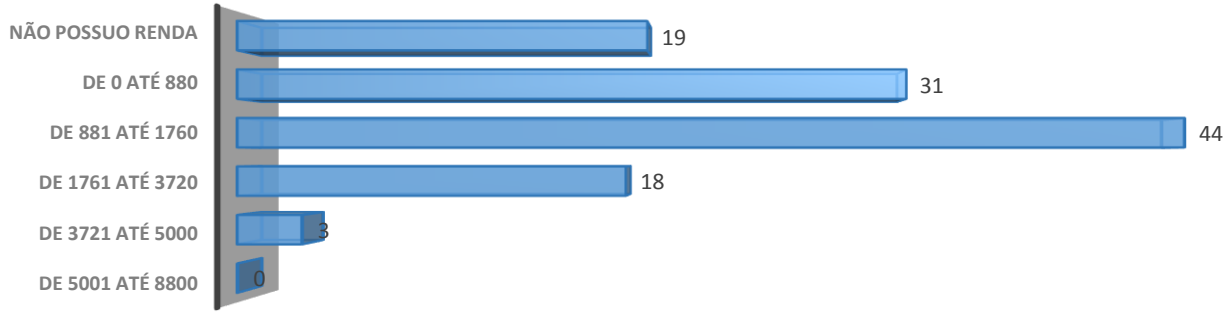
**O CURSO - Em relação ao seu curso, você se considera:**



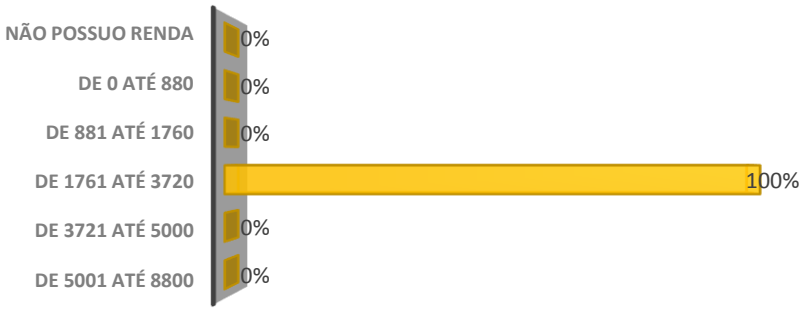



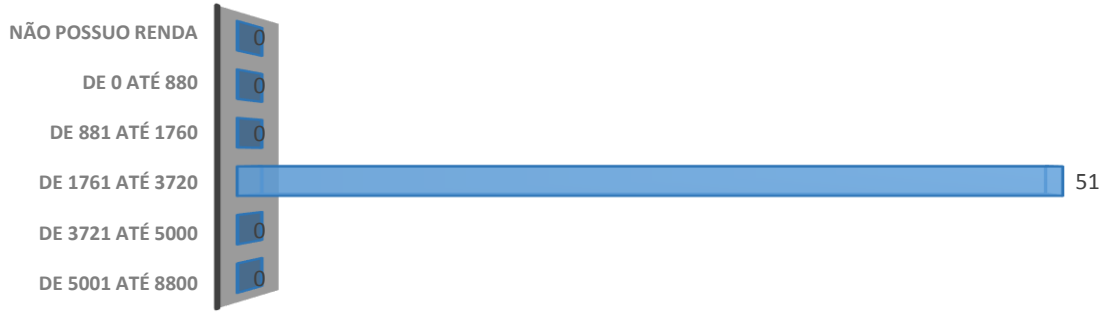
**Qual a sua renda mensal atual?**



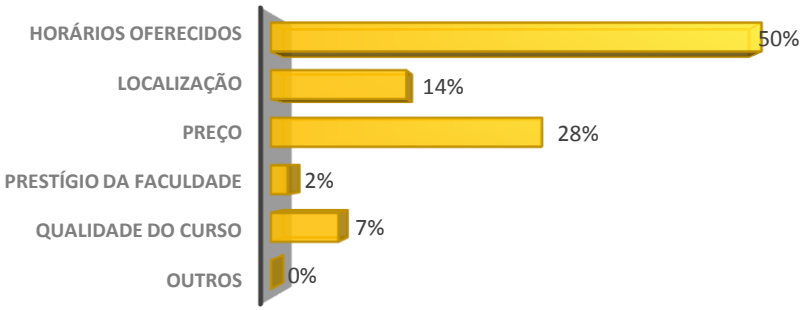



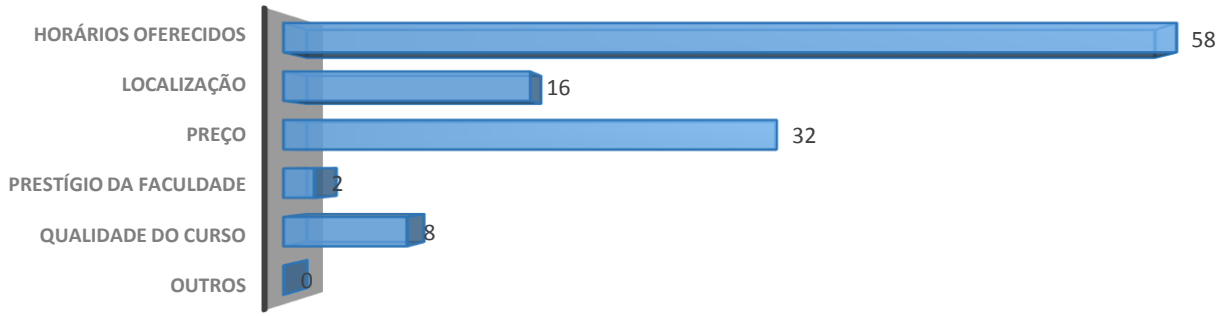
**Qual a renda mensal da sua família?**



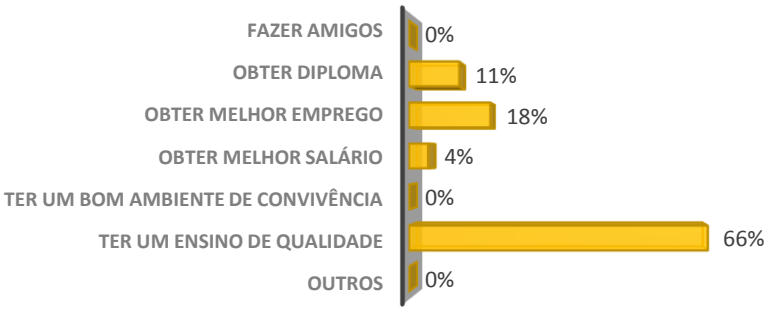



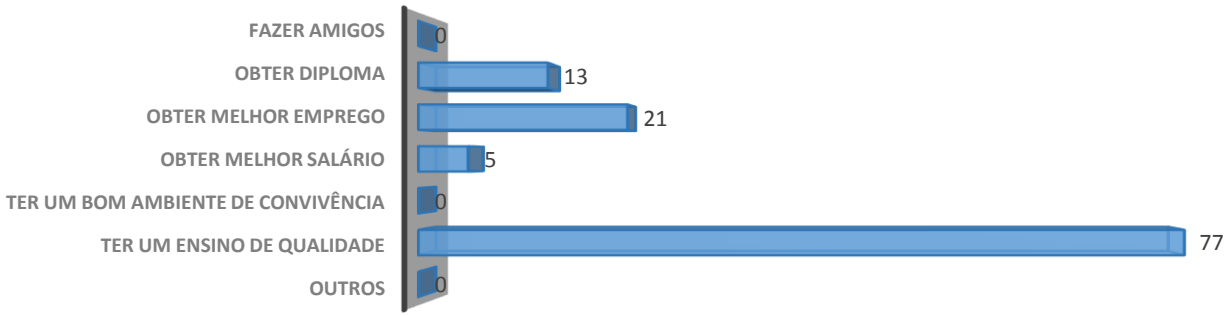
**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**



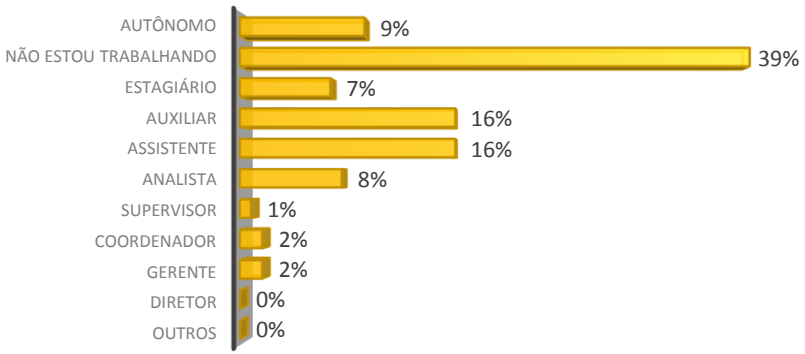



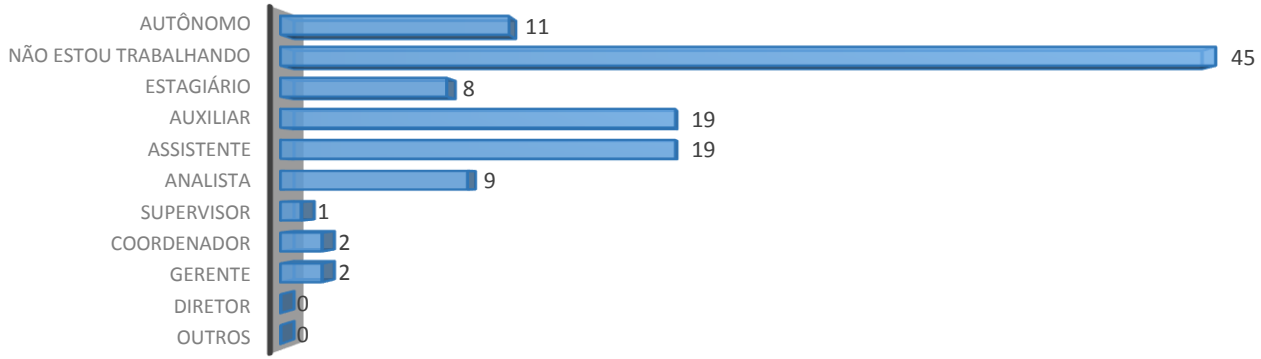
**O que é mais importante para você ao cursar uma faculdade?**



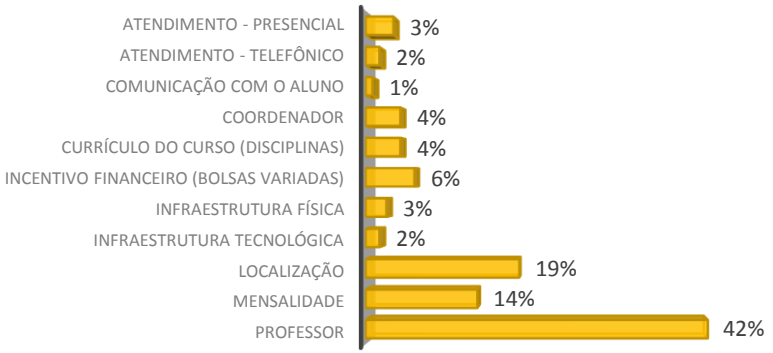



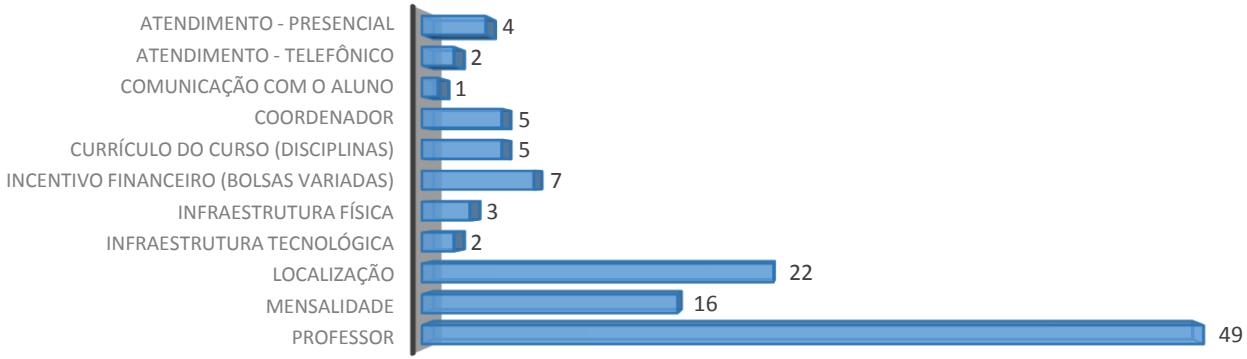
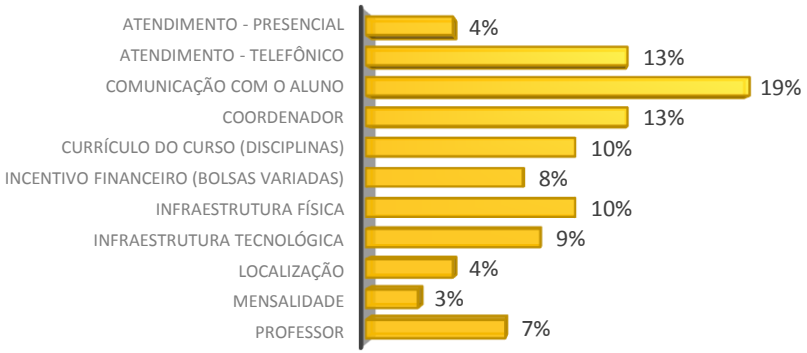
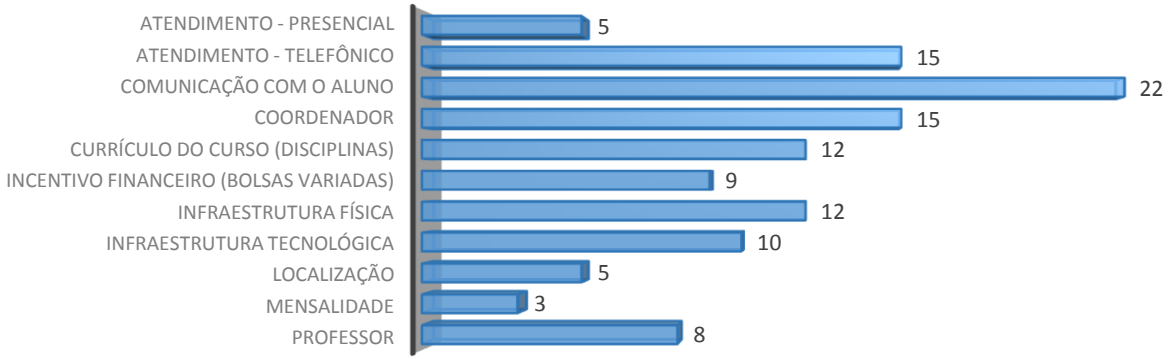
**Qual o cargo que você ocupa na empresa em que trabalha?**



**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**






**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**