



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	99 43%	101 44%	28 12%	3 1%	231
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	75 32%	117 51%	34 15%	5 2%	231
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	50 22%	122 53%	46 20%	13 6%	231
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	63 27%	116 50%	41 18%	11 5%	231
SALAS DE AULA : limpeza e ventilação.	79 40%	89 45%	26 13%	4 2%	198
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	54 27%	106 54%	32 16%	6 3%	198
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	57 25%	102 44%	55 24%	17 7%	231
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	39 17%	98 42%	69 30%	25 11%	231

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	44 22%	78 39%	61 31%	15 8%	198
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	60 42%	74 51%	9 6%	1 1%	144
O COORDENADOR: é acessível ao aluno?	85 43%	76 38%	26 13%	11 6%	198
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	76 33%	106 46%	39 17%	10 4%	231
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	50 35%	67 47%	23 16%	4 3%	144
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	164 71%	57 25%	9 4%	1 0%	231
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	121 61%	68 34%	9 5%	- 0%	198
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	126 55%	94 41%	10 4%	1 0%	231
OS PROFESSORES: fazem chamada?	185 93%	12 6%	1 1%	- 0%	198
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	104 53%	84 42%	10 5%	- 0%	198
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	111 56%	79 40%	8 4%	- 0%	198
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	69 38%	86 47%	25 14%	4 2%	184
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	79 40%	89 45%	28 14%	2 1%	198
Você acessa o aluno online frequentemente?	73 51%	57 40%	12 8%	2 1%	144
Você acessa o Office365 (email) frequentemente?	27 19%	28 19%	44 31%	45 31%	144
Você acessa o portal frequentemente?	71 49%	61 42%	11 8%	1 1%	144
Você se sente apto para utilizar os recursos de TI?	51 35%	70 49%	20 14%	3 2%	144
Você utiliza o Moodlerooms (AVA) frequentemente?	60 42%	64 44%	16 11%	4 3%	144
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	21 15%	32 22%	63 44%	28 19%	144
Você utiliza o recurso de internet frequente?	56 39%	62 43%	19 13%	7 5%	144
Você utiliza o recurso de WIFI frequentemente?	37 26%	30 21%	42 29%	35 24%	144

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	516 29%	851 48%	331 19%	84 5%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.670 45%	1.374 37%	485 13%	174 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	103	52%
Localização	22	11%
Preço	42	21%
Prestígio da Faculdade	4	2%
Qualidade do curso	25	13%
Outros	2	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	19	10%
Obter melhor emprego	65	33%
Obter melhor salário	24	12%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	86	43%
Outros	4	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	15	8%
Não estou trabalhando	36	18%
Estagiário	9	5%
Auxiliar	52	26%
Assistente	29	15%
Analista	20	10%
Supervisor	7	4%
Coordenador	4	2%
Gerente	12	6%
Diretor	3	2%
Outros	11	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	205	89%
INSATISFEITO	23	10%
NÃO SEI RESPONDER	3	1%

Qual a sua renda mensal atual?

Não possuo renda	8	4%
De 0 até 880	37	19%
De 881 até 1760	90	45%
De 1761 até 3720	38	19%
De 3721 até 5000	6	3%
De 5001 até 8800	5	3%

Qual a renda mensal da sua família?

Não possuo renda	4	4%
De 0 até 880	10	11%
De 881 até 1760	12	13%
De 1761 até 3720	66	72%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	7	3%
Atendimento - Telefônico	2	1%
Comunicação com o aluno	4	2%
Coordenador	5	2%
Currículo do curso (disciplinas)	9	4%
Incentivo financeiro (bolsas variadas)	12	5%
Infraestrutura física	17	7%
Infraestrutura Tecnológica	4	2%
Localização	51	22%
Mensalidade	41	18%
Professor	76	33%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	32	15%
Atendimento - Telefônico	14	7%
Comunicação com o aluno	46	21%
Coordenador	9	4%
Currículo do curso (disciplinas)	11	5%
Incentivo financeiro (bolsas variadas)	21	10%
Infraestrutura física	14	7%
Infraestrutura Tecnológica	17	8%
Localização	15	7%
Mensalidade	16	7%
Professor	19	9%

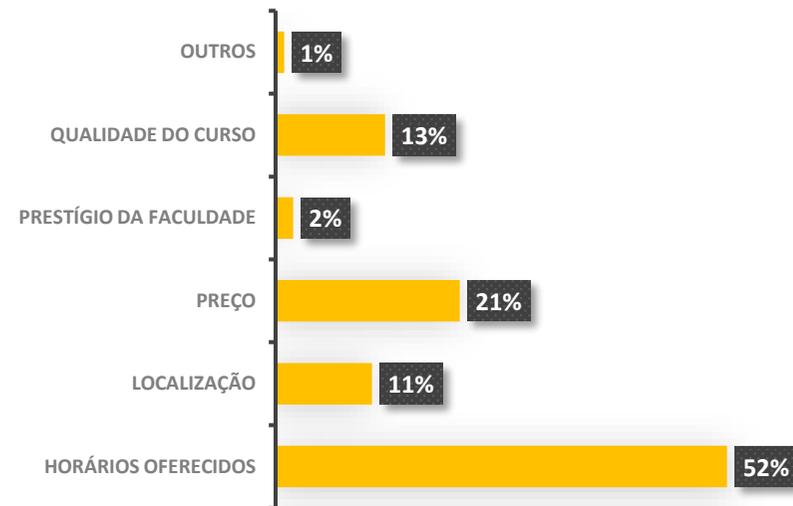
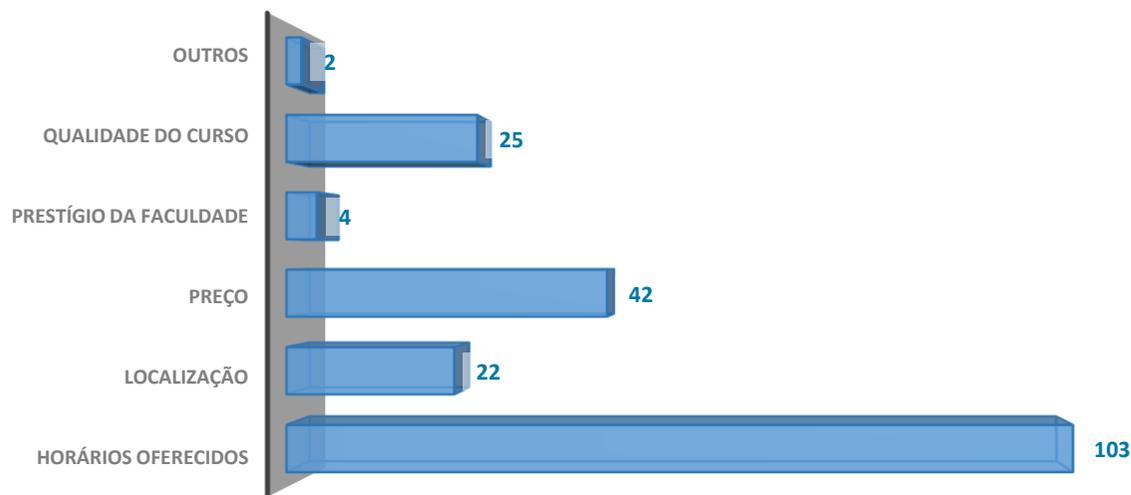
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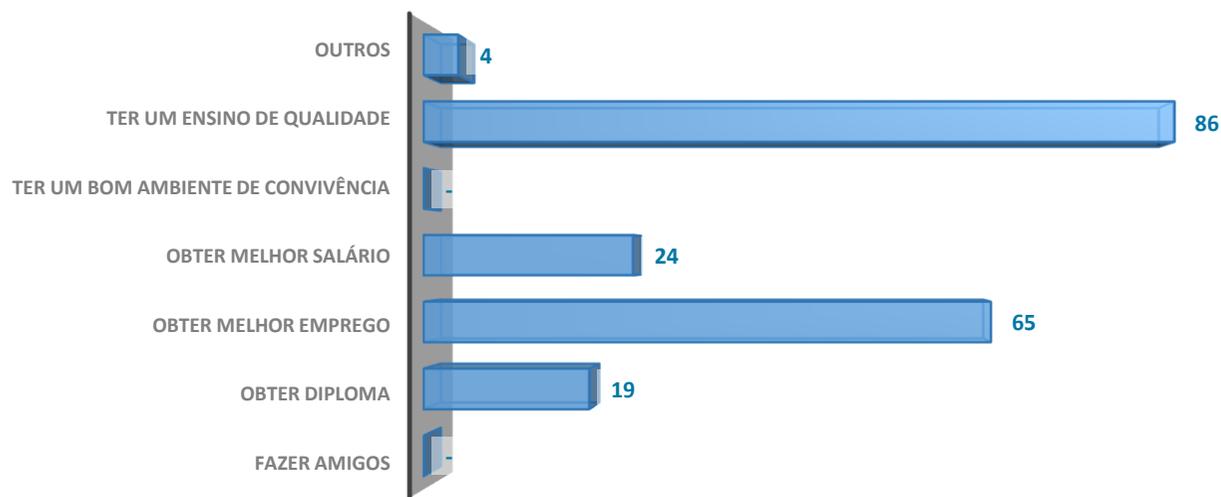
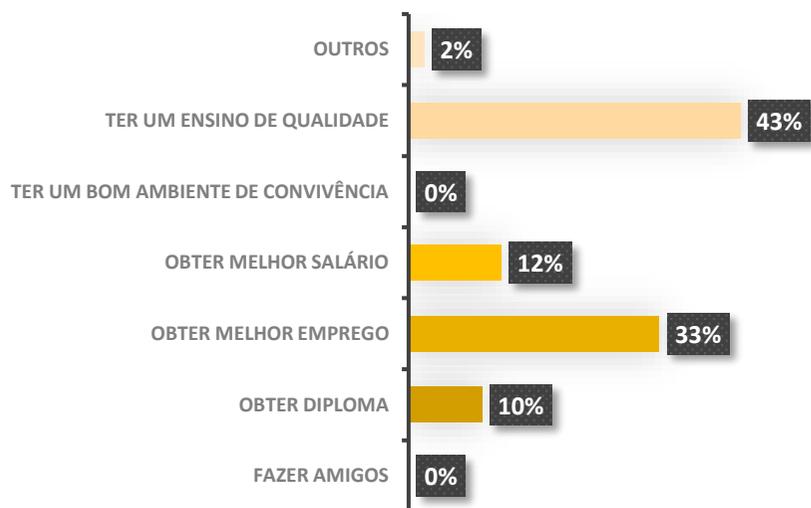
58,97%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

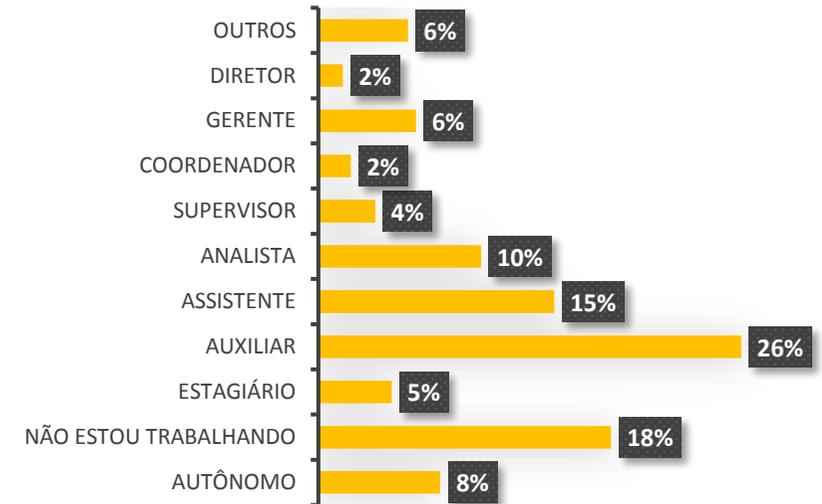
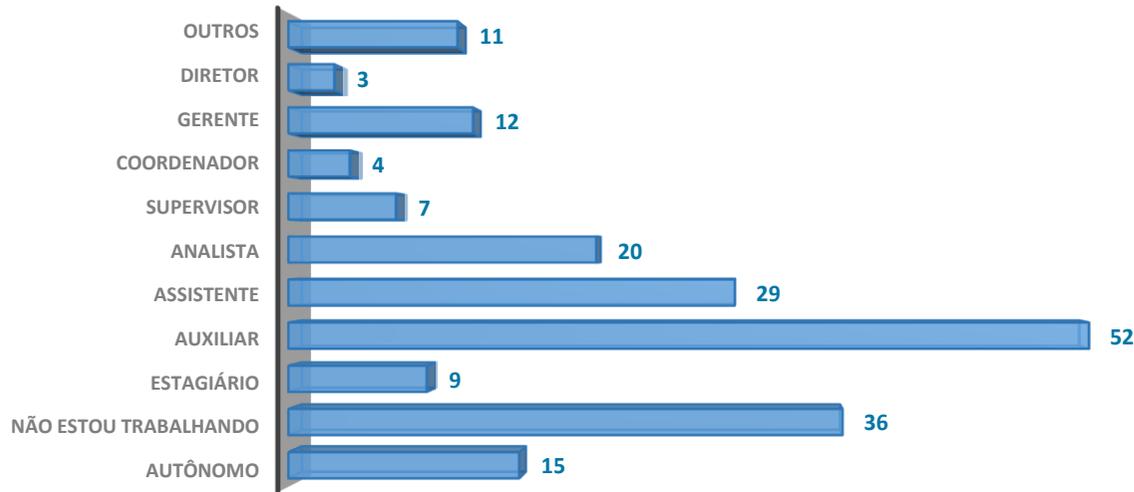


O que é mais importante para você ao cursar uma faculdade?

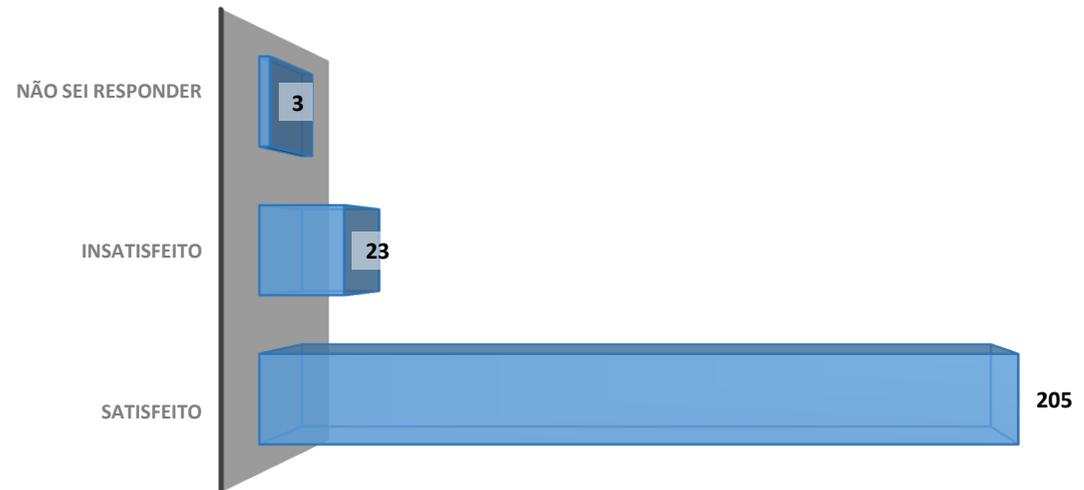
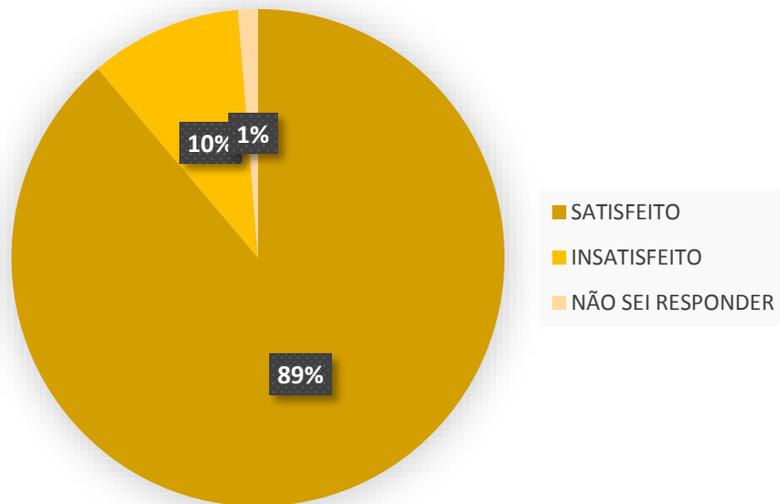




Qual o cargo que você ocupa na empresa em que trabalha?

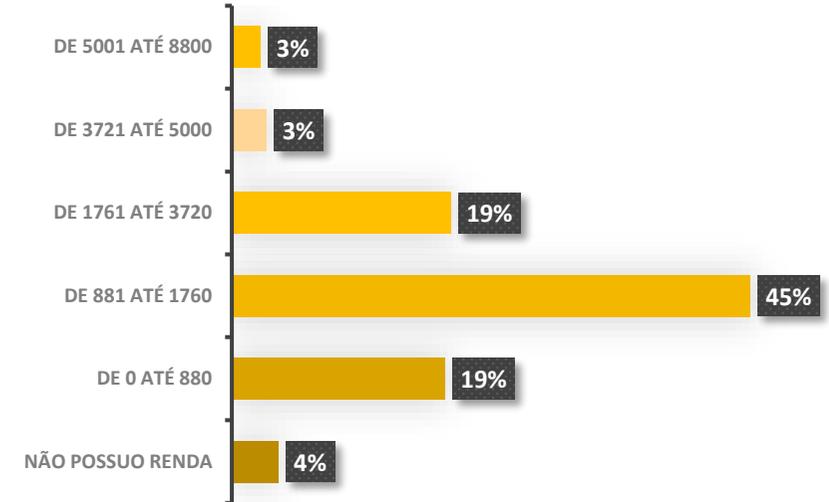
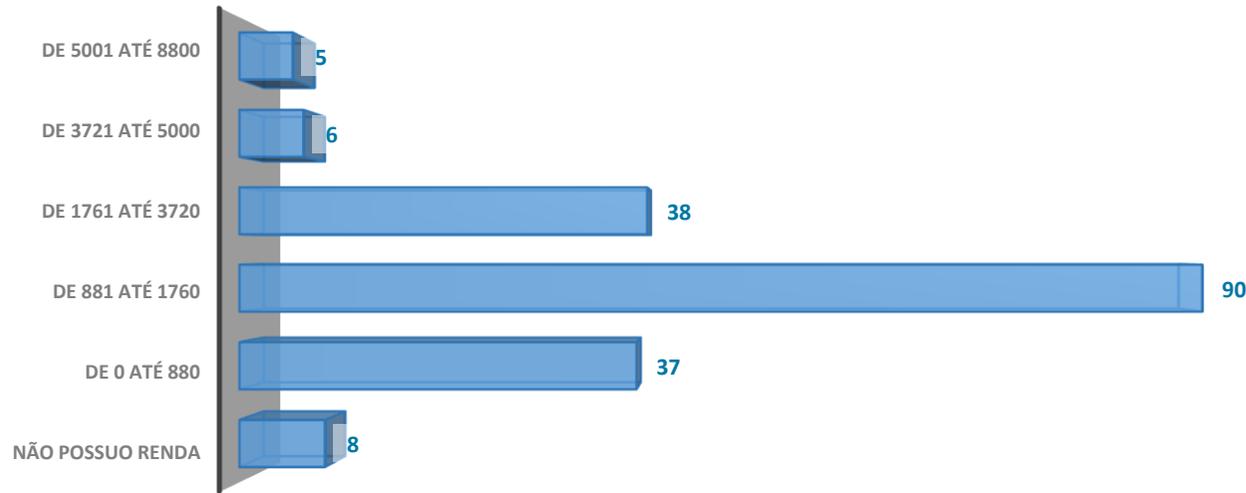


O CURSO - Em relação ao seu curso, você se considera:

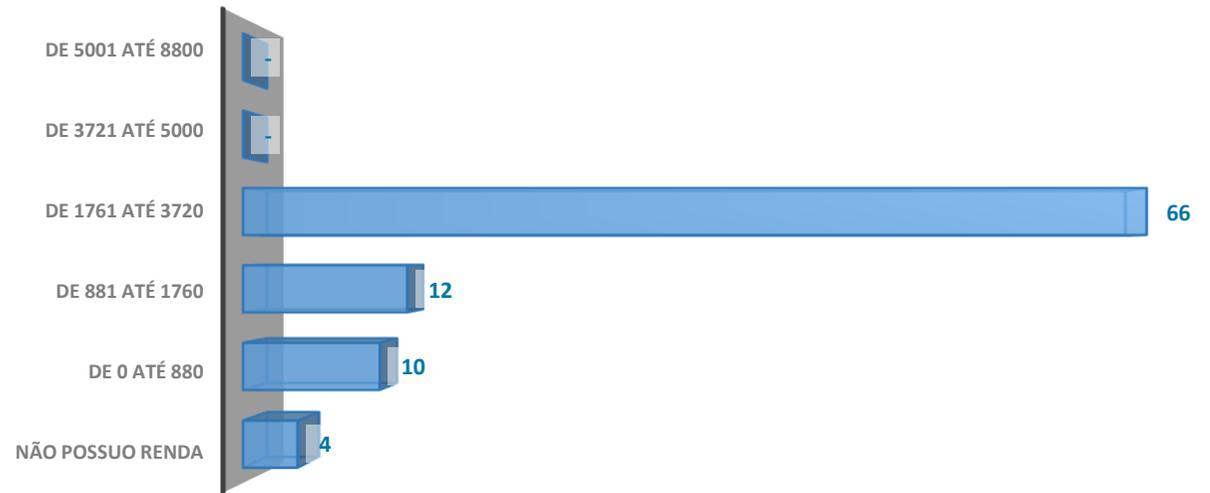
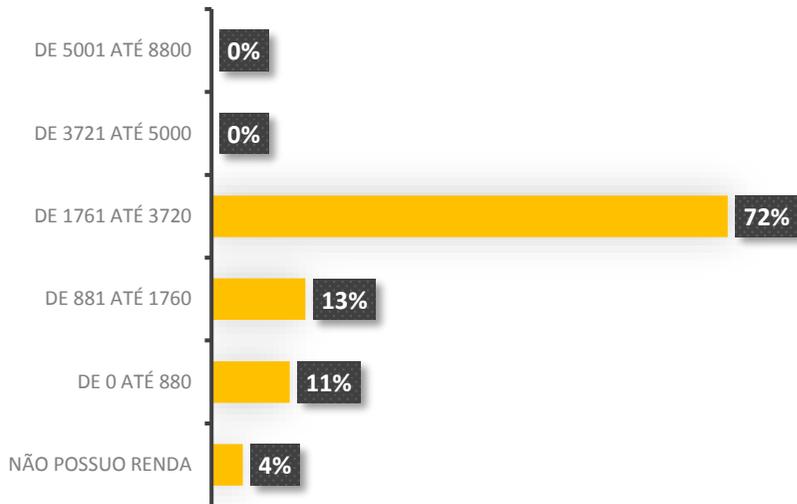




Qual a sua renda mensal atual?

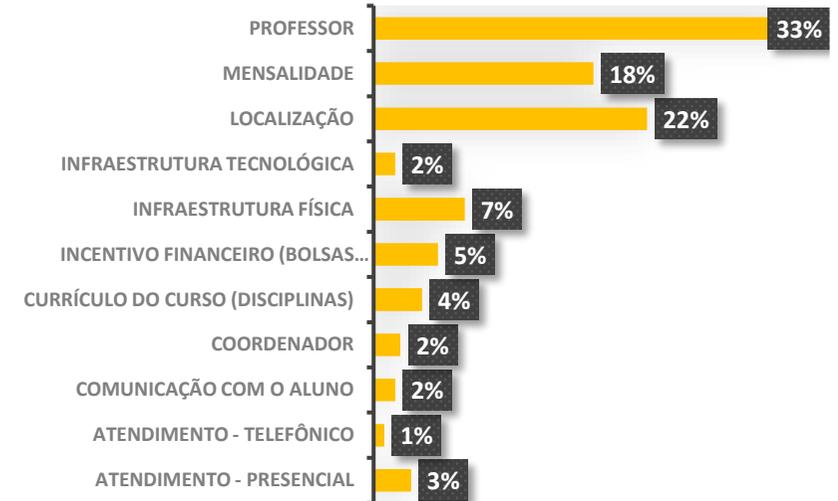
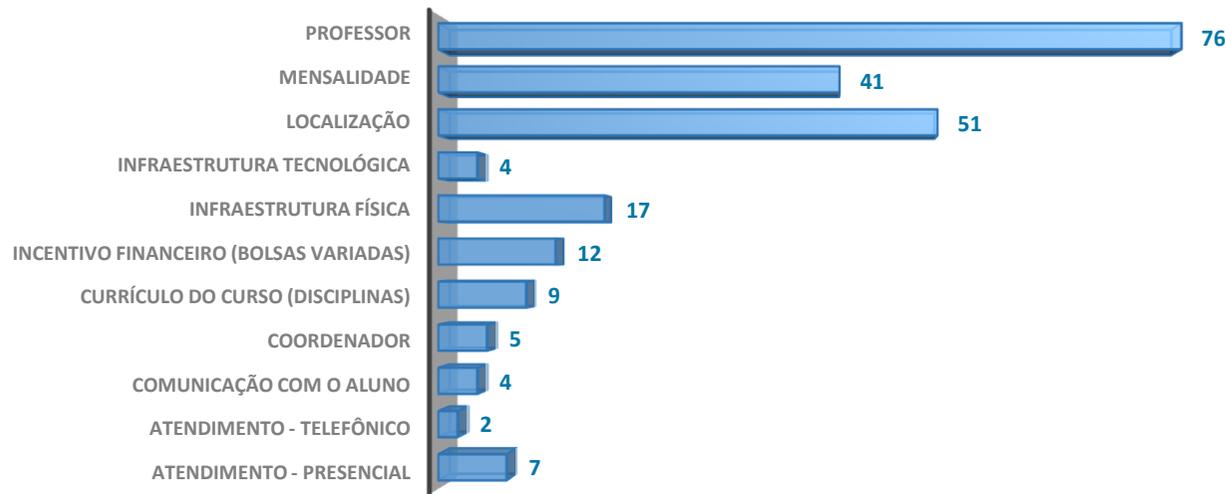


Qual a renda mensal da sua família?

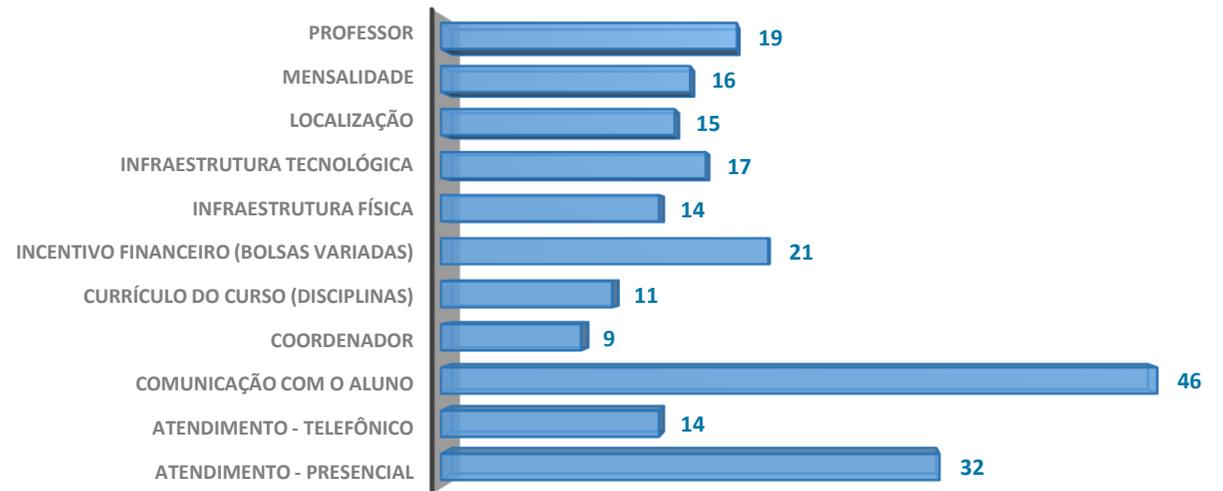
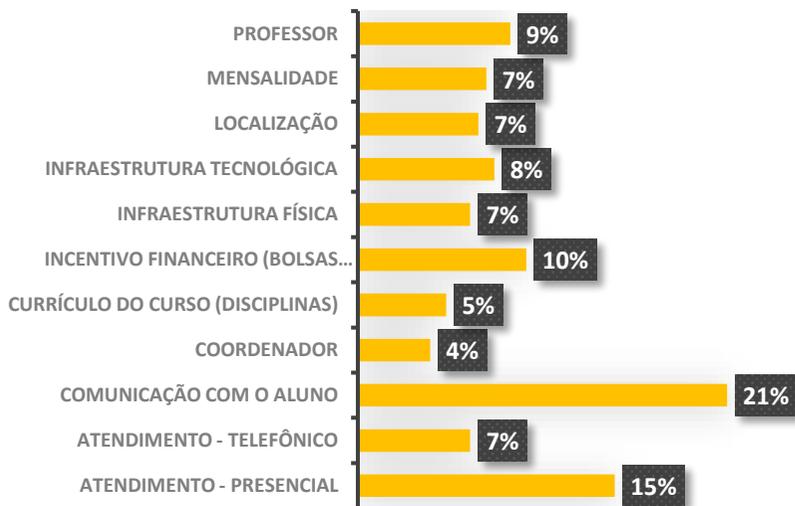




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

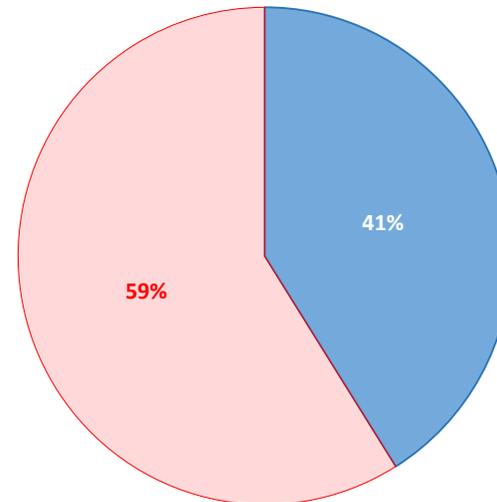
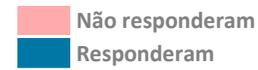
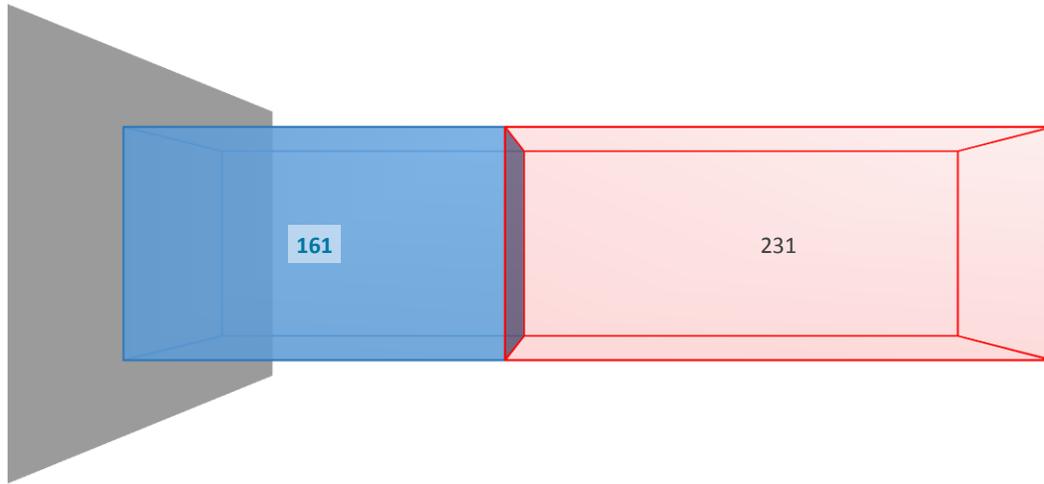


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



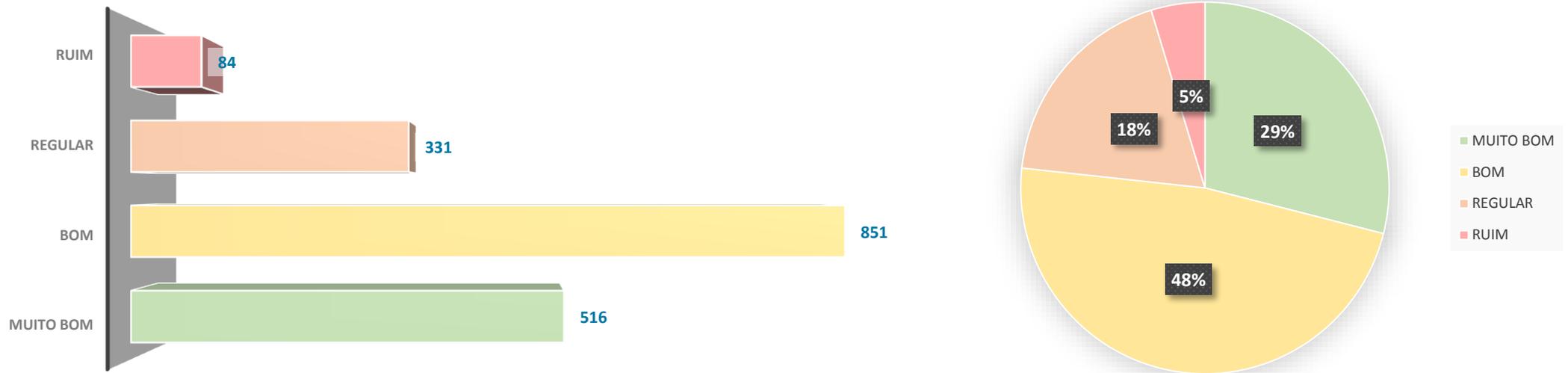


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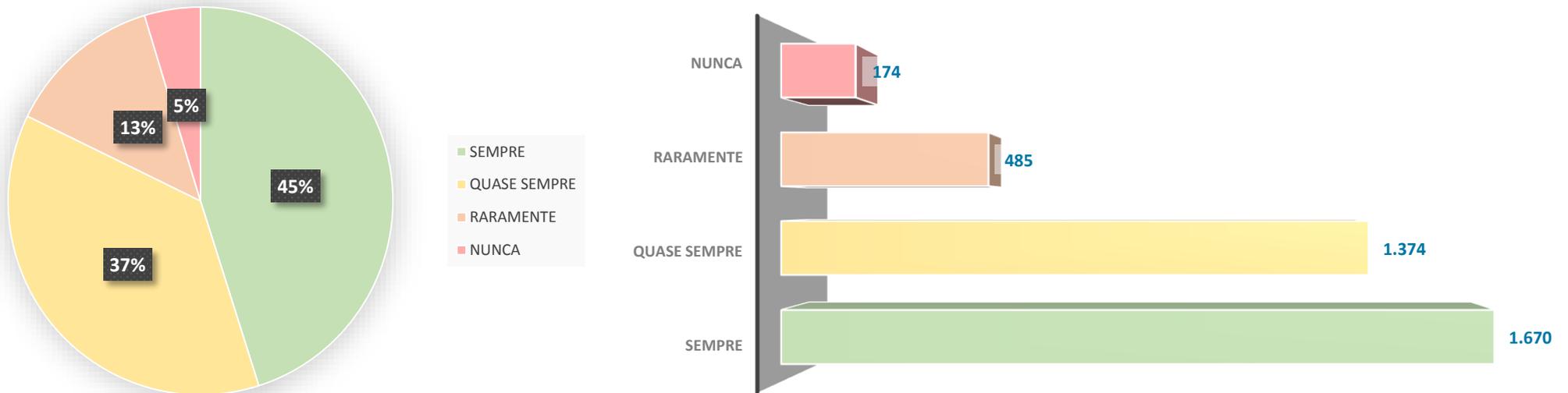




GERAL - Questões Objetivas Qualitativas

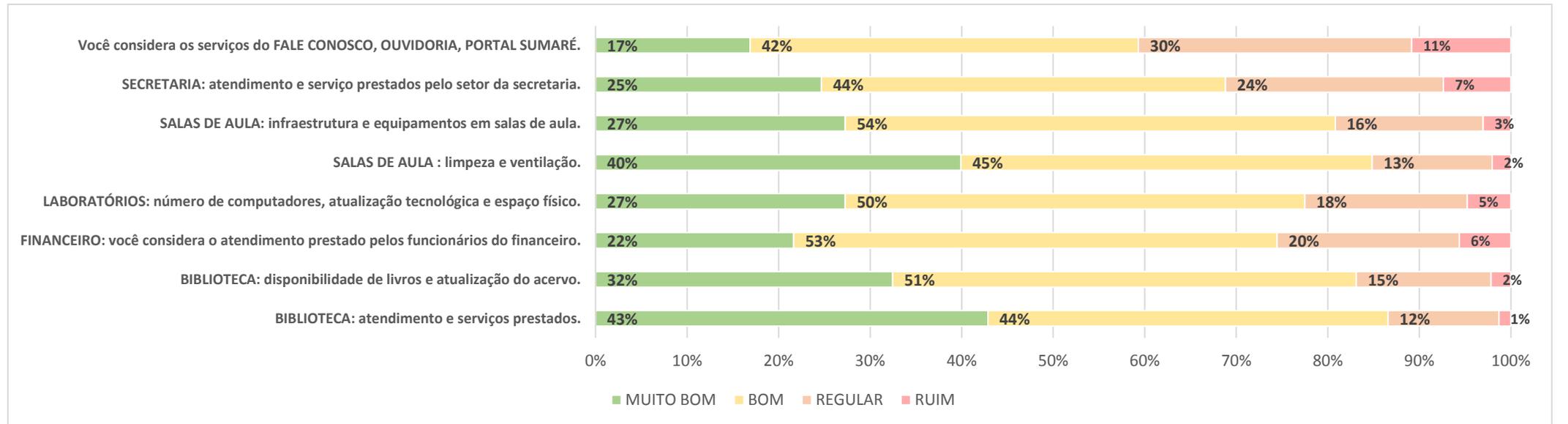
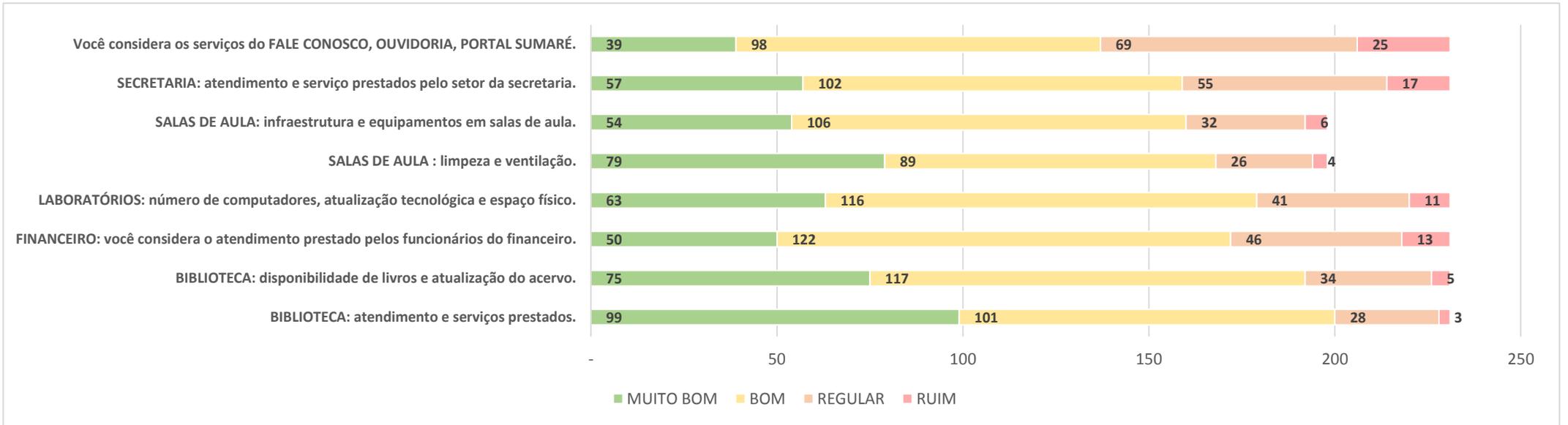


GERAL - Questões Objetivas Periodicidade



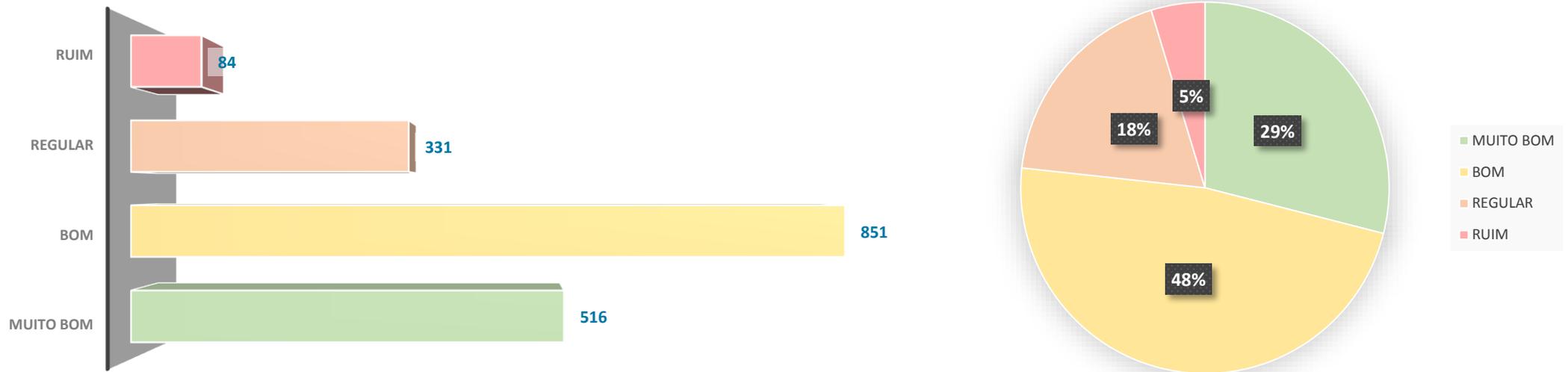


Questões Objetivas

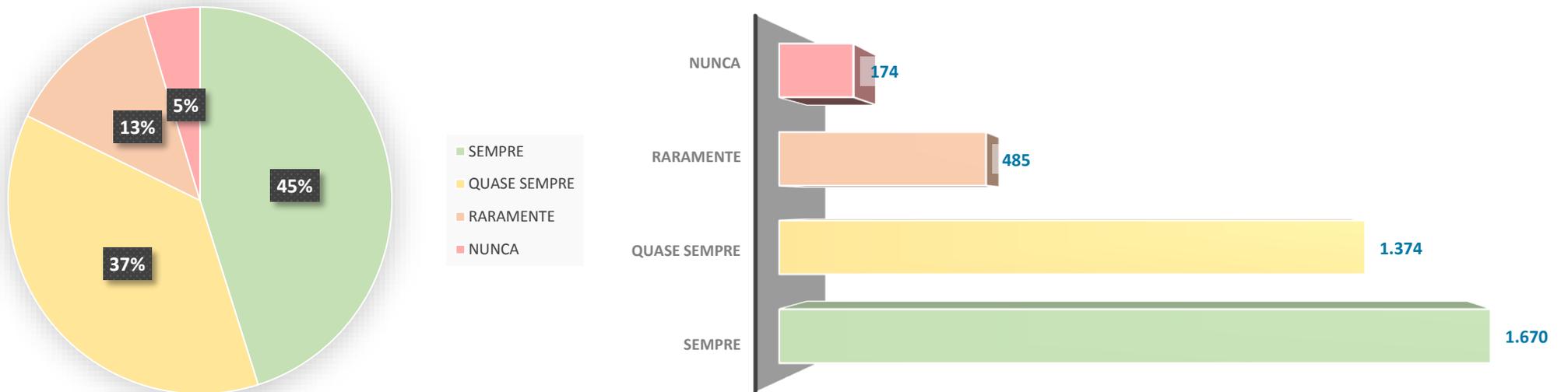




GERAL - Questões Objetivas Qualitativas

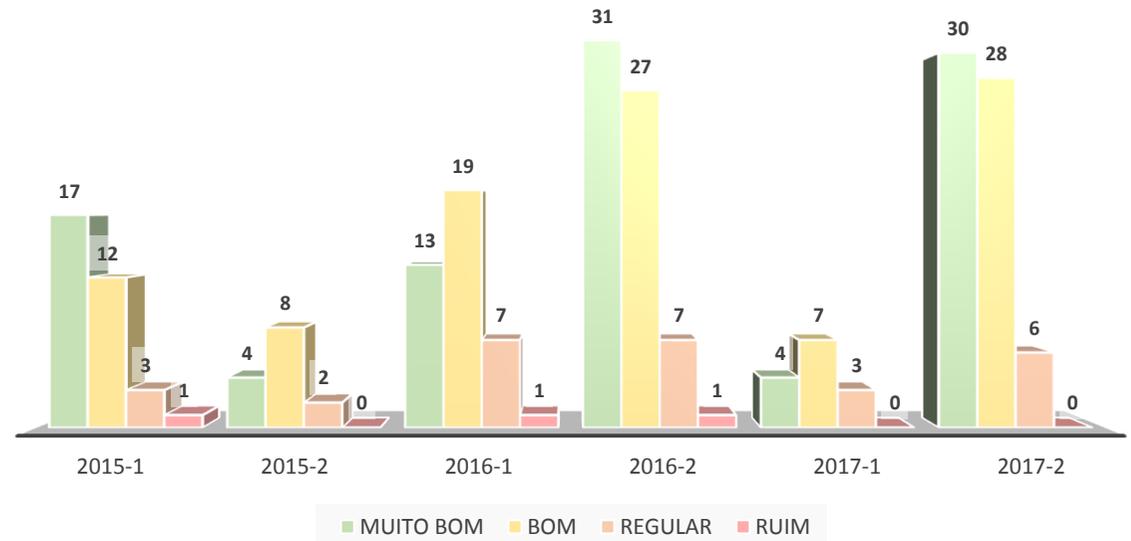
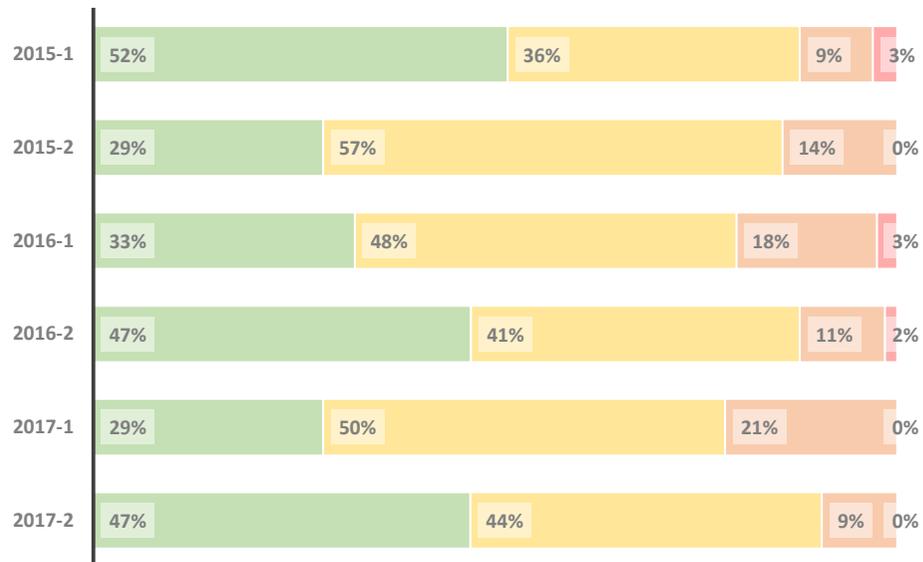
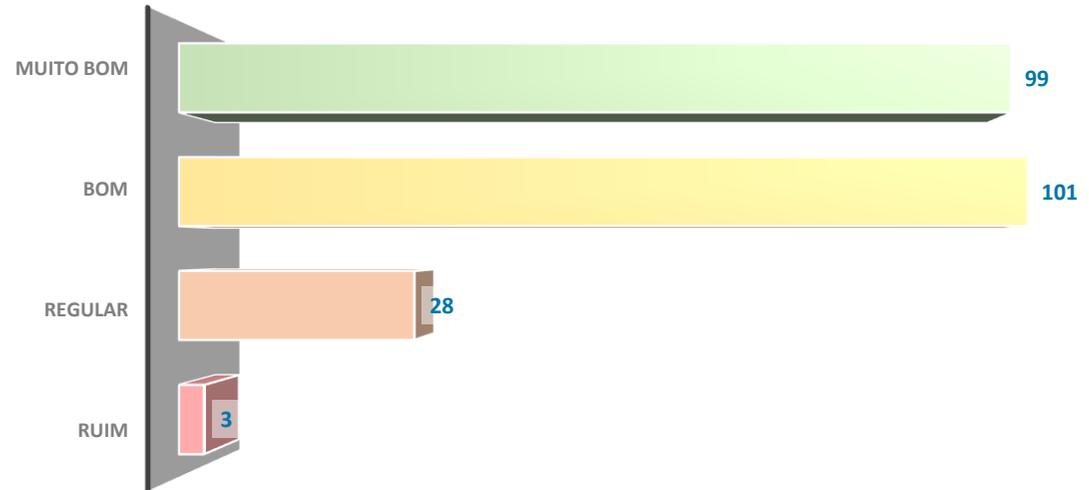
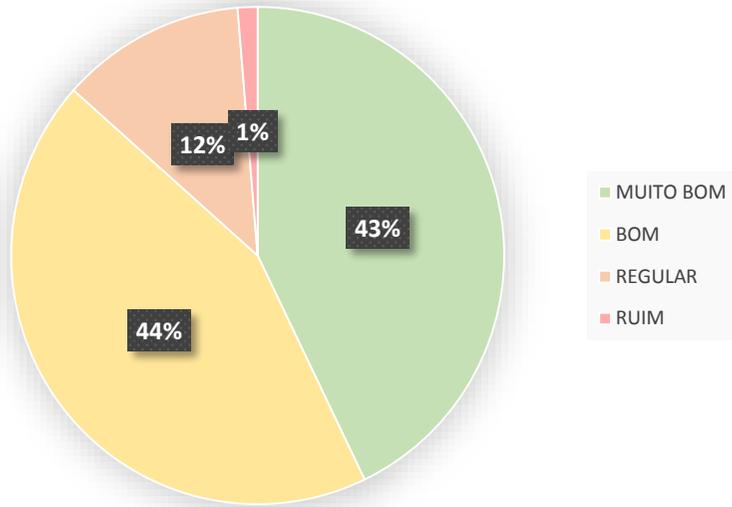


GERAL - Questões Objetivas Periodicidade



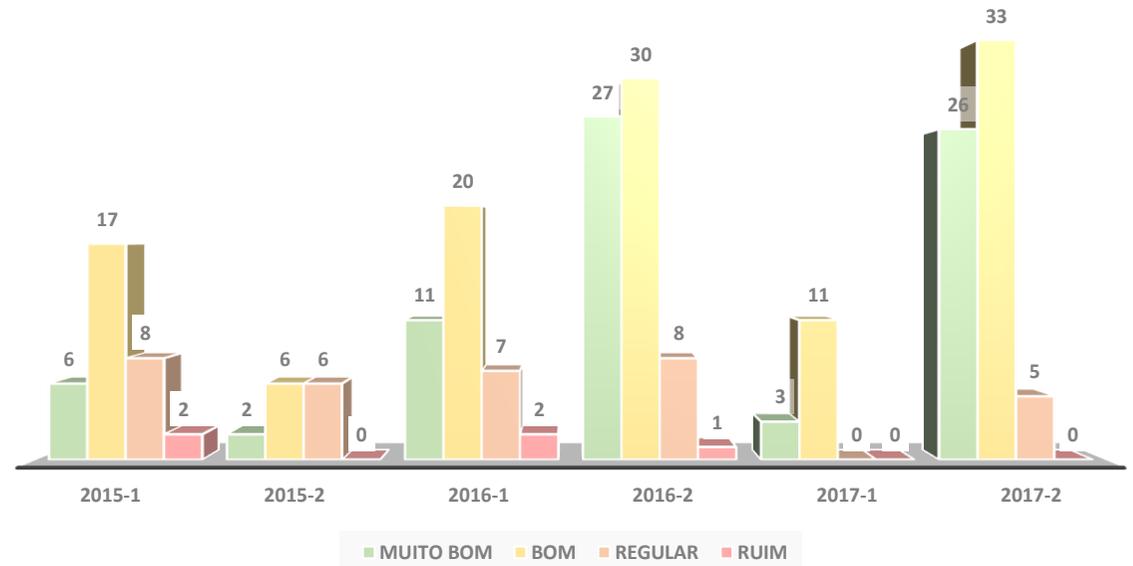
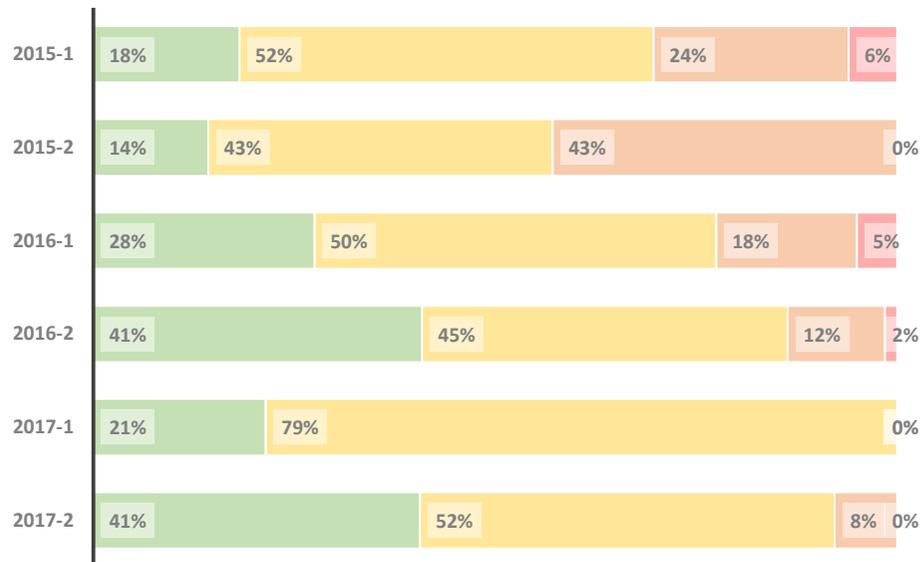
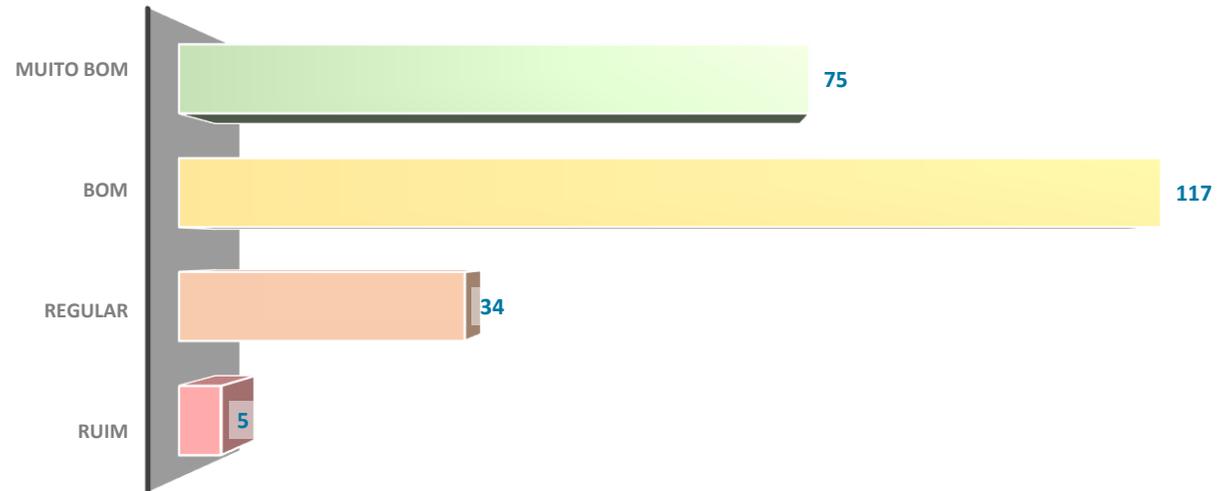
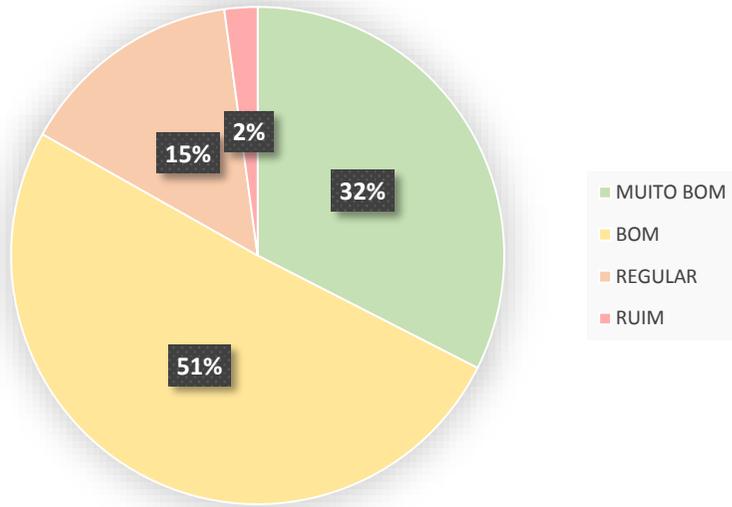


BIBLIOTECA: atendimento e serviços prestados.



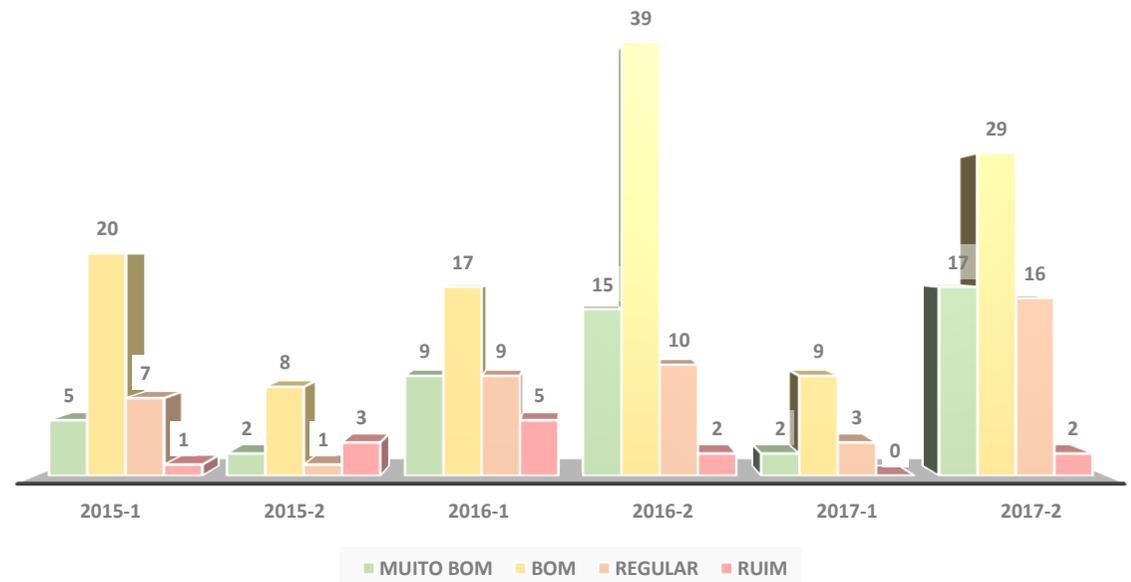
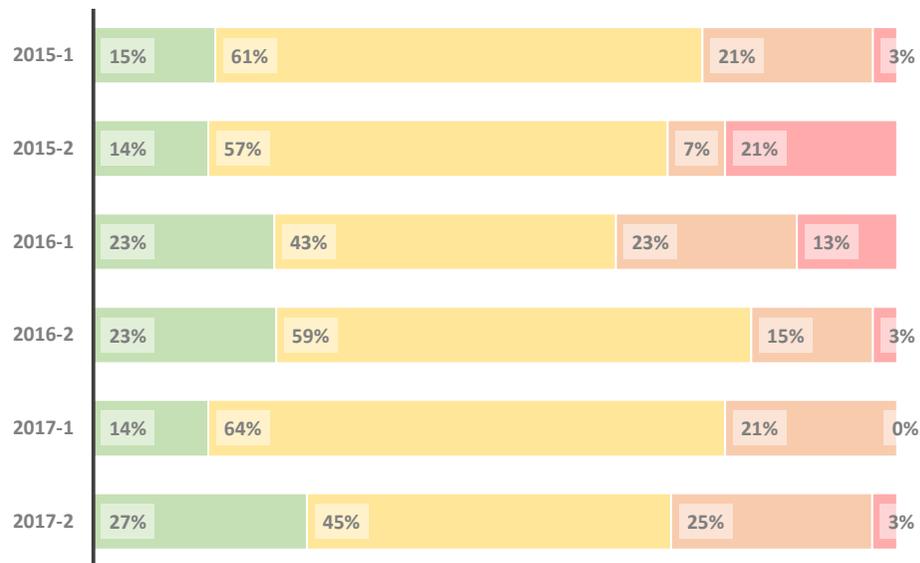
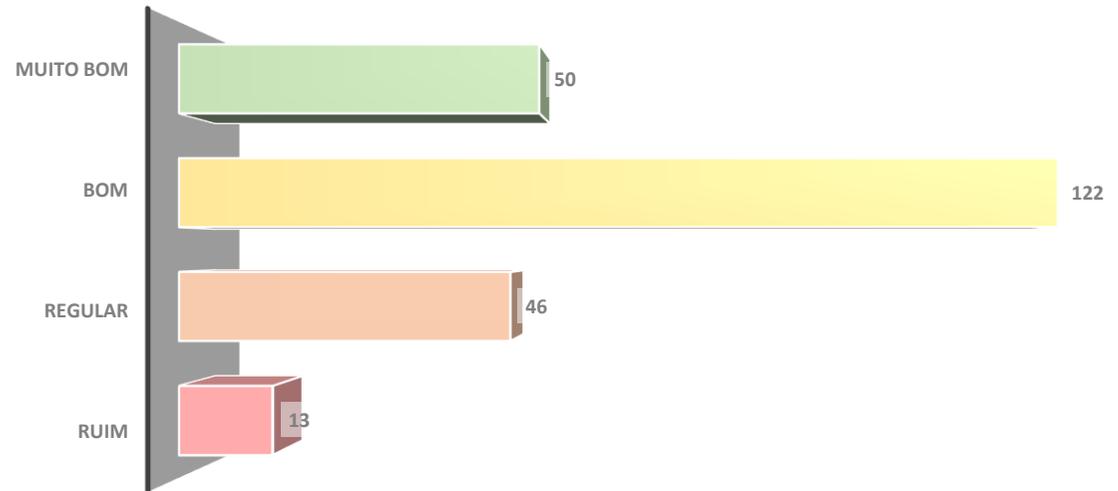
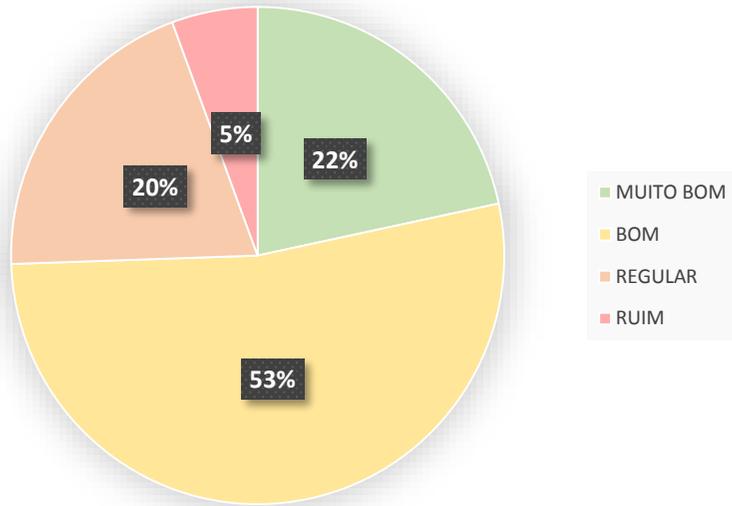


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



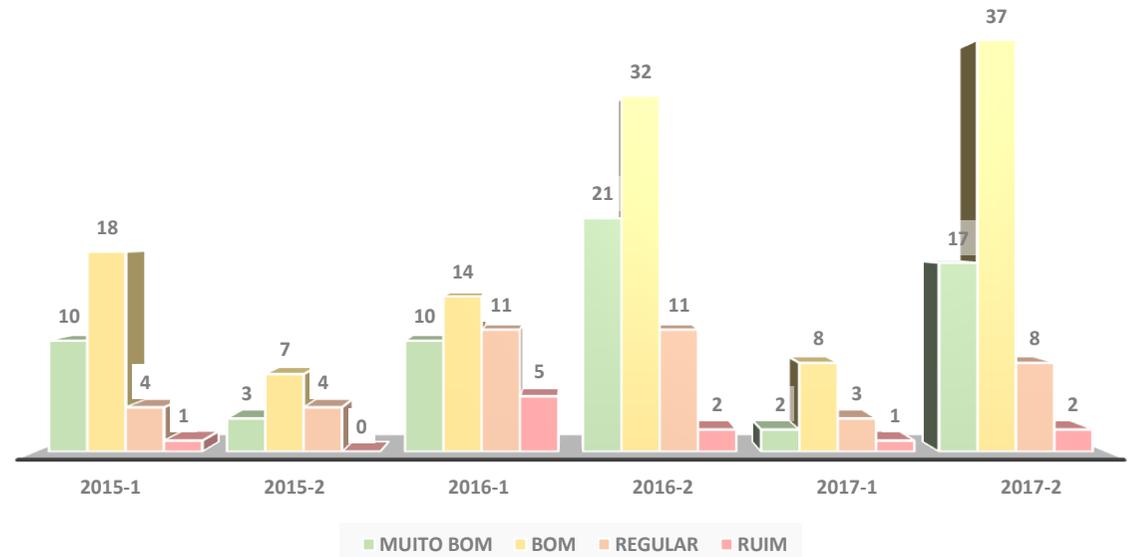
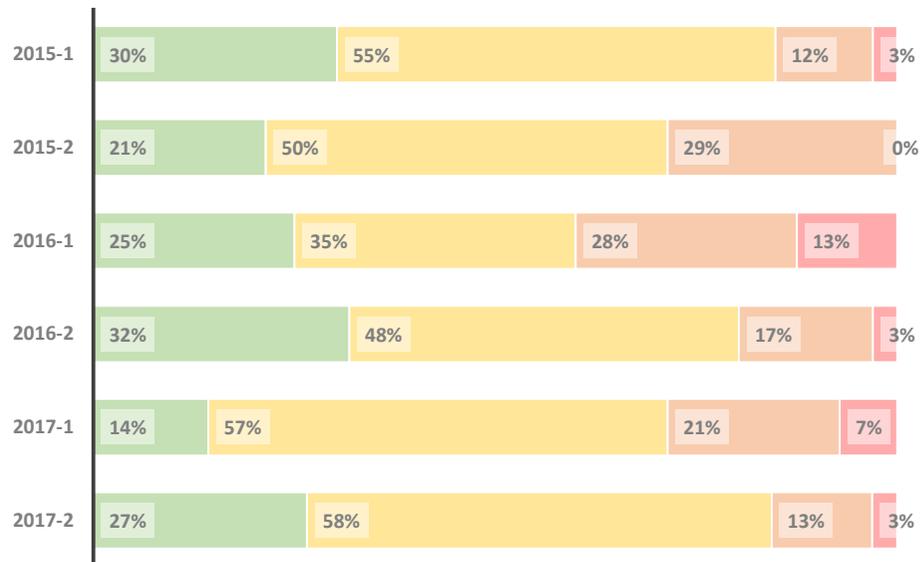
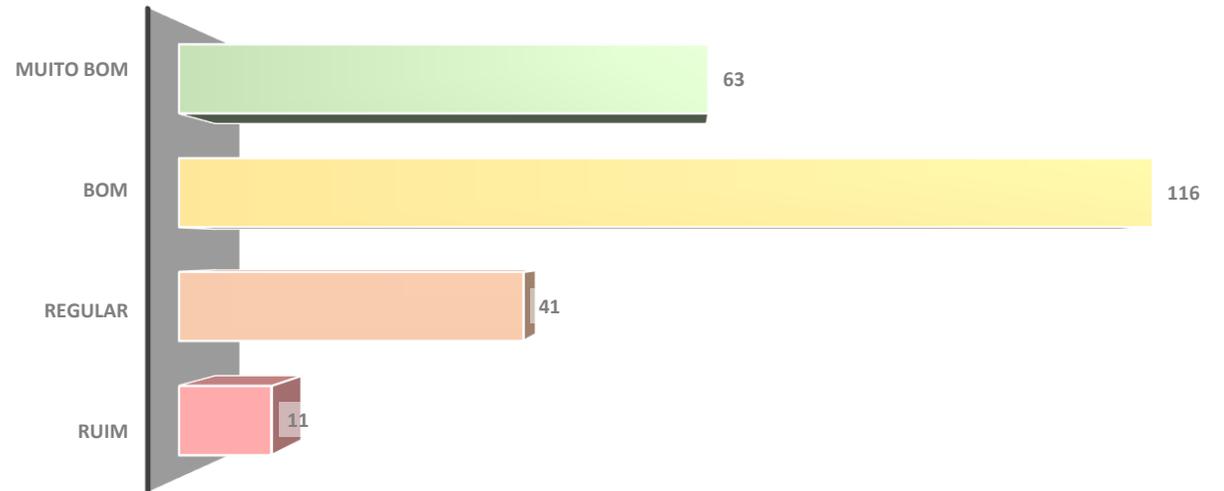
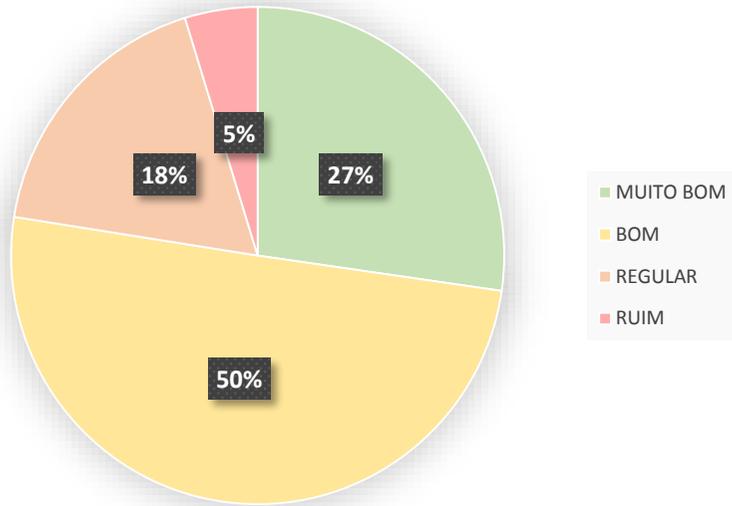


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



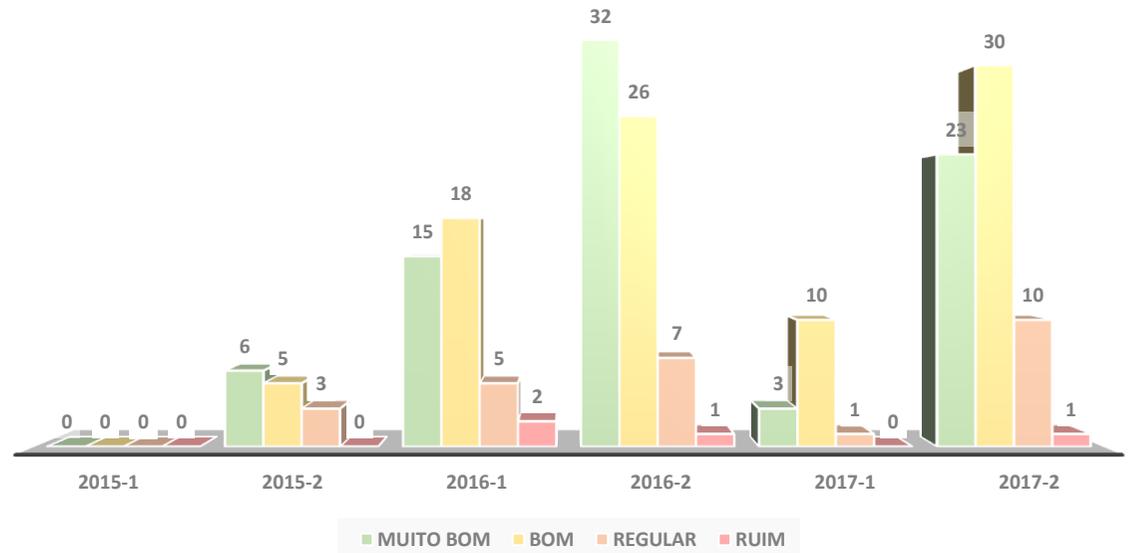
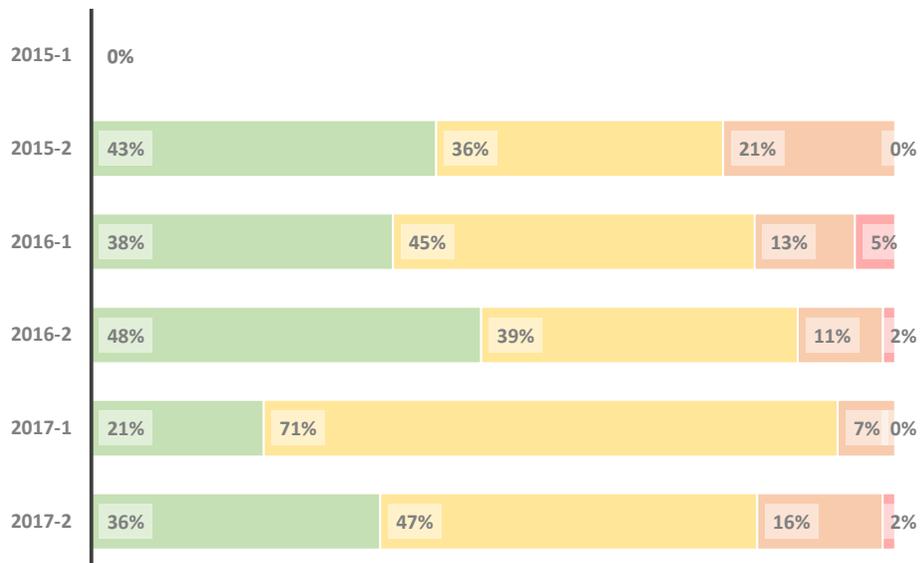
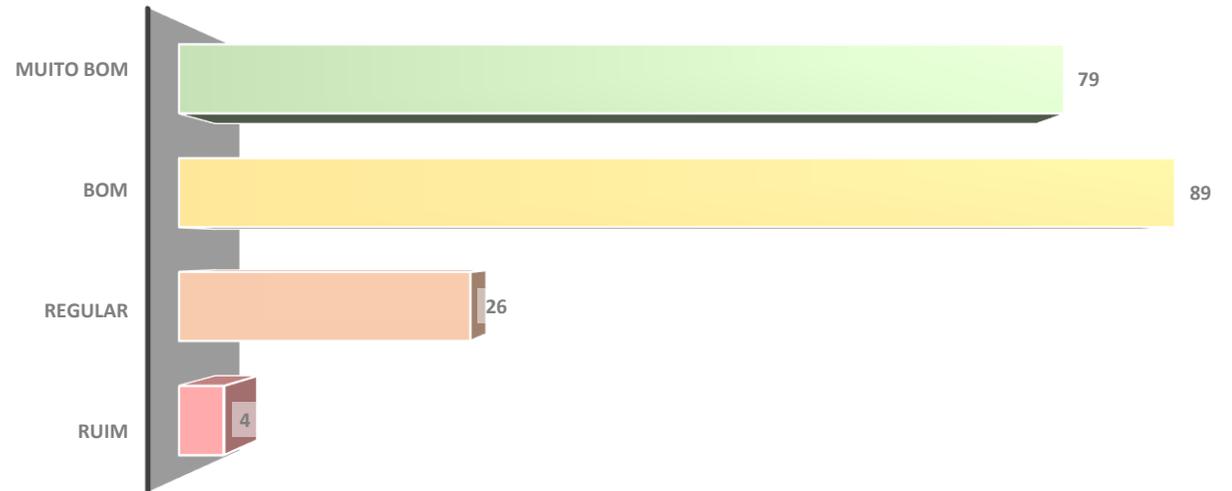
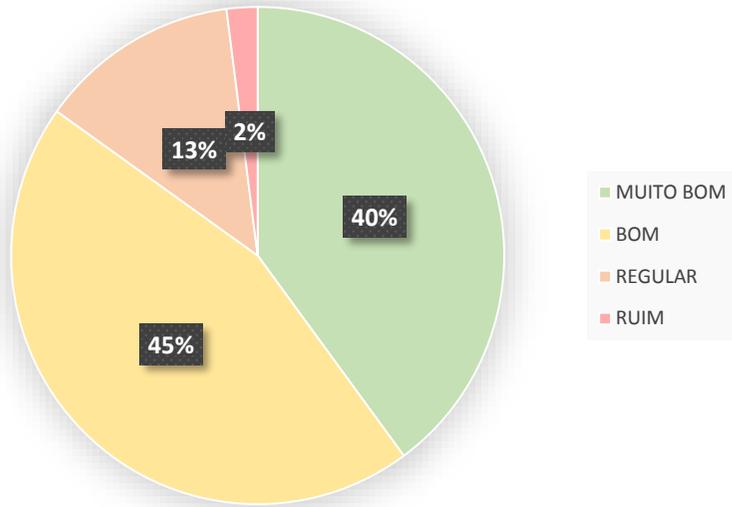


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



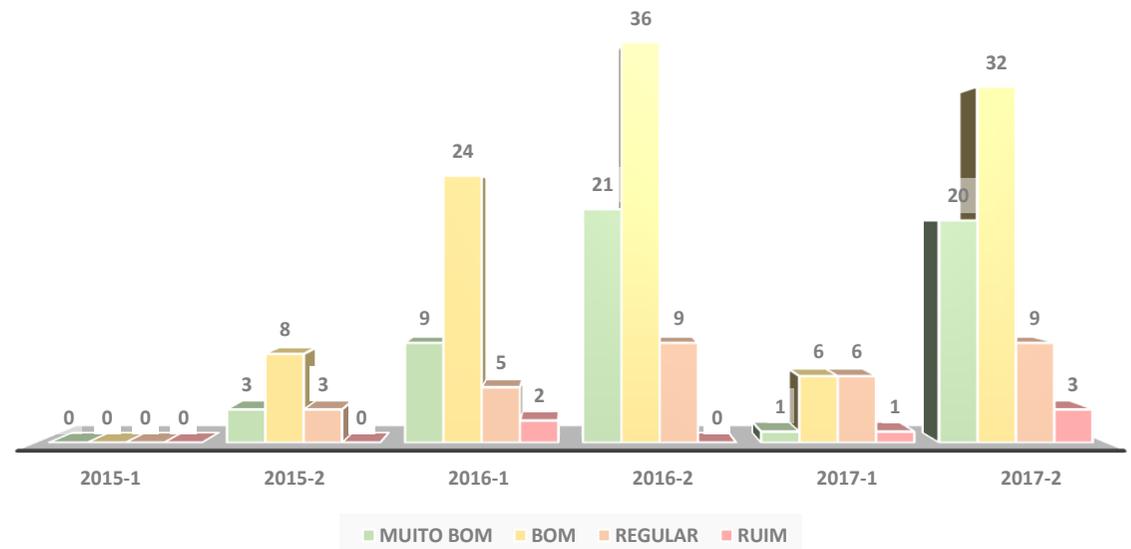
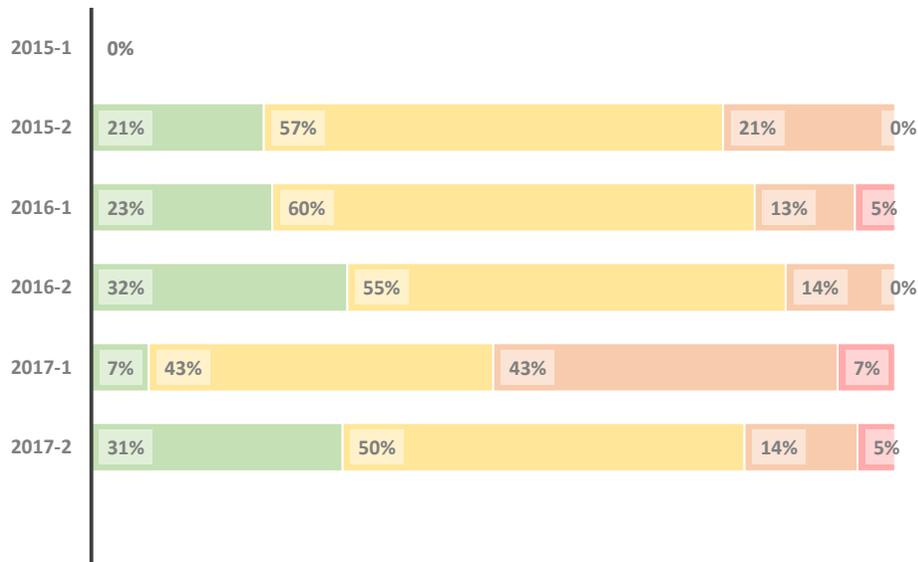
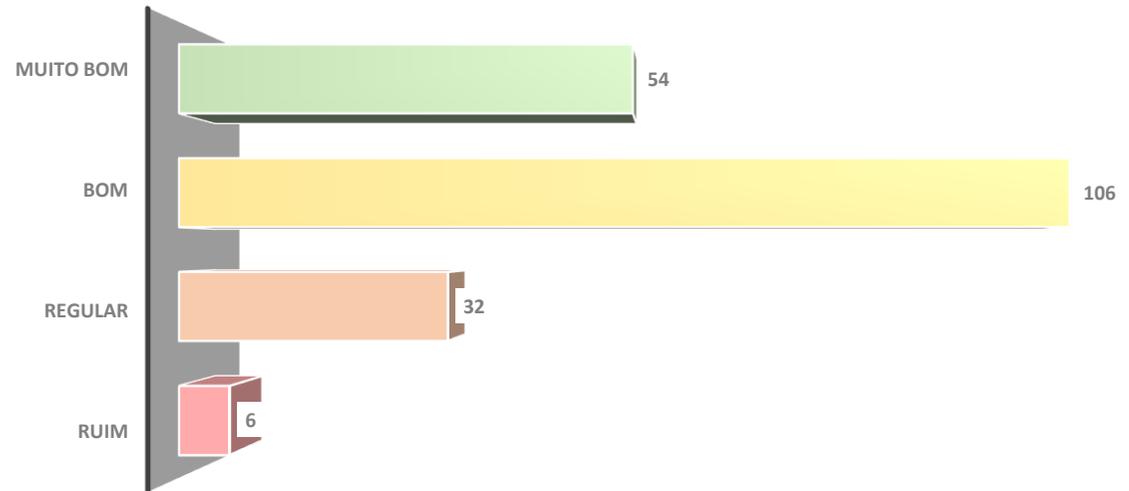
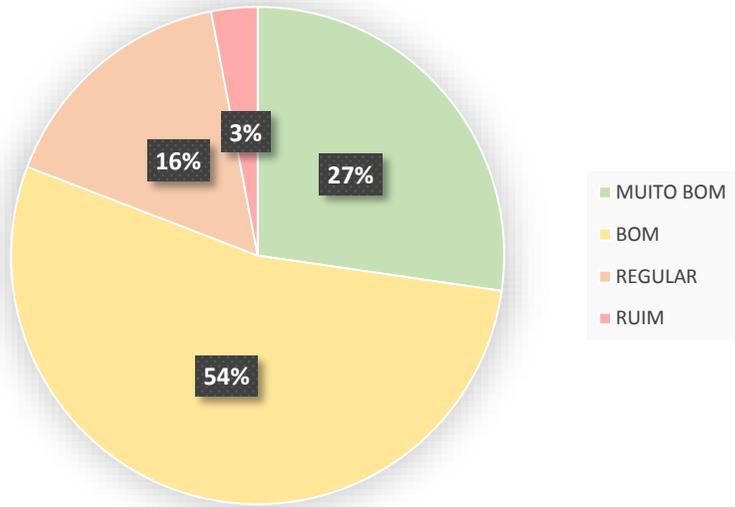


SALAS DE AULA : limpeza e ventilação.



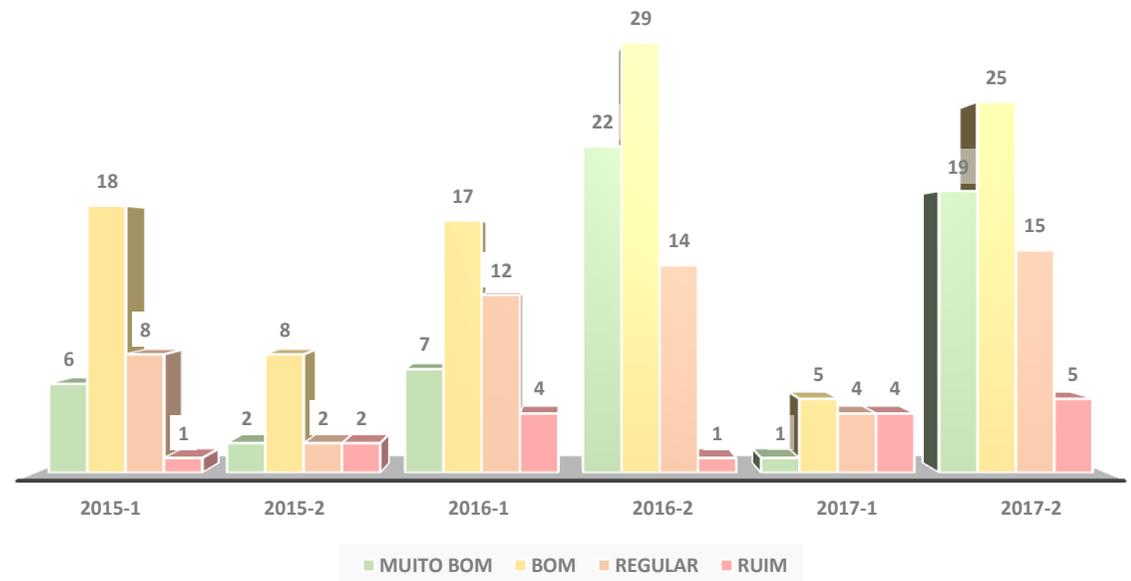
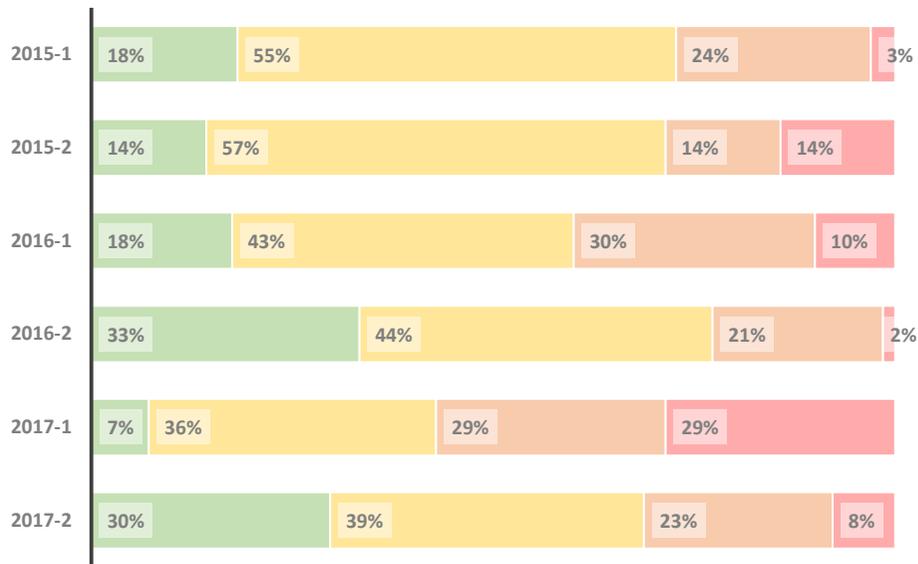
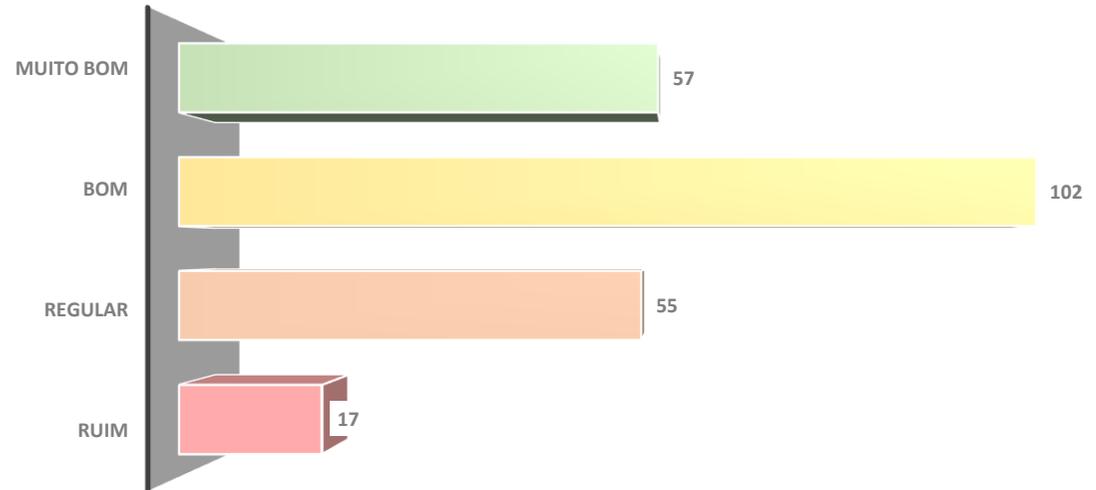
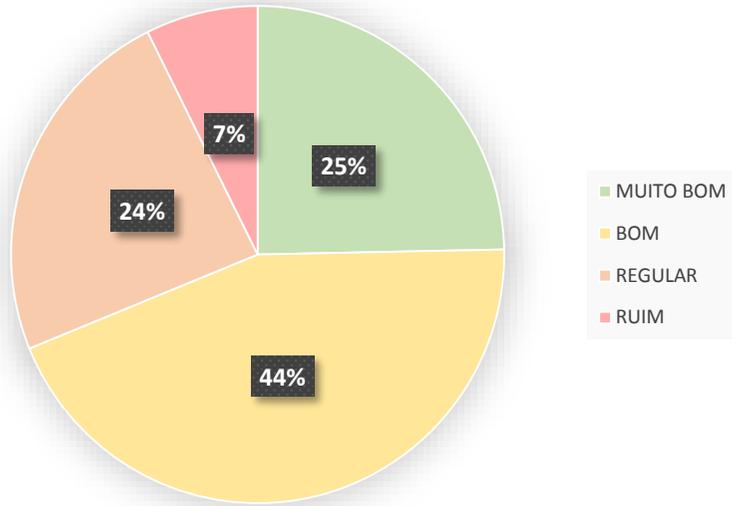


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



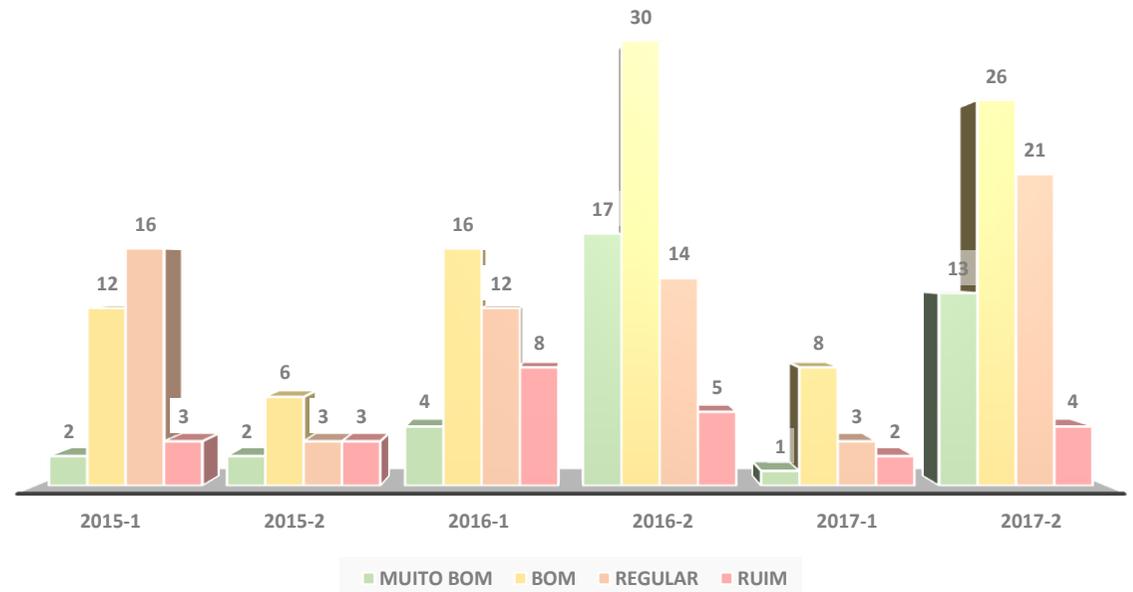
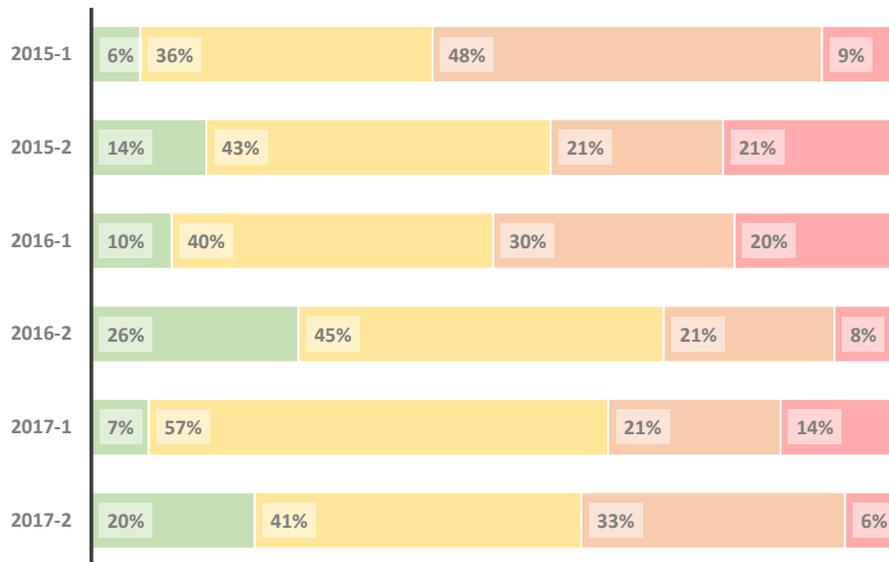
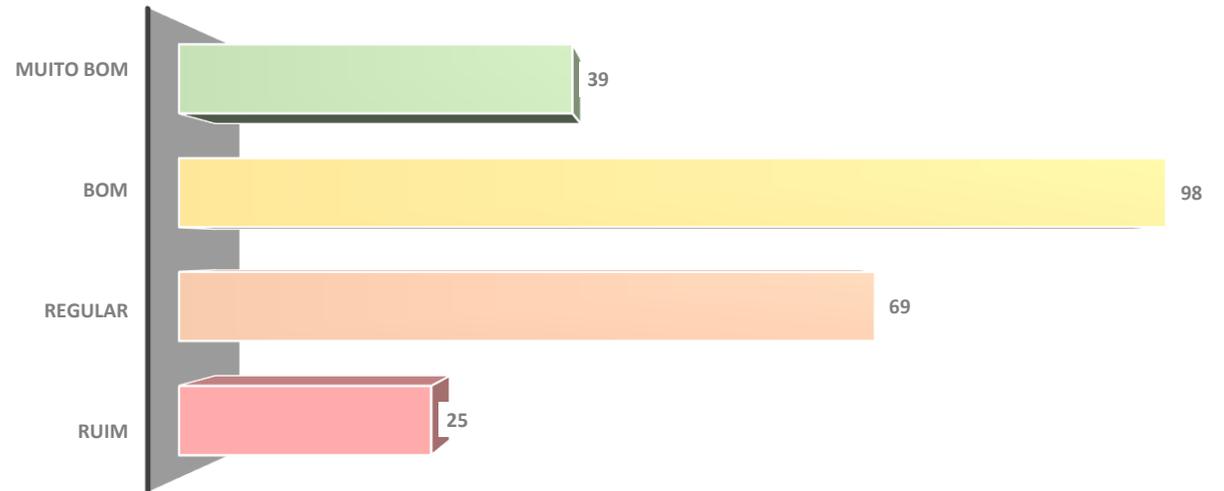
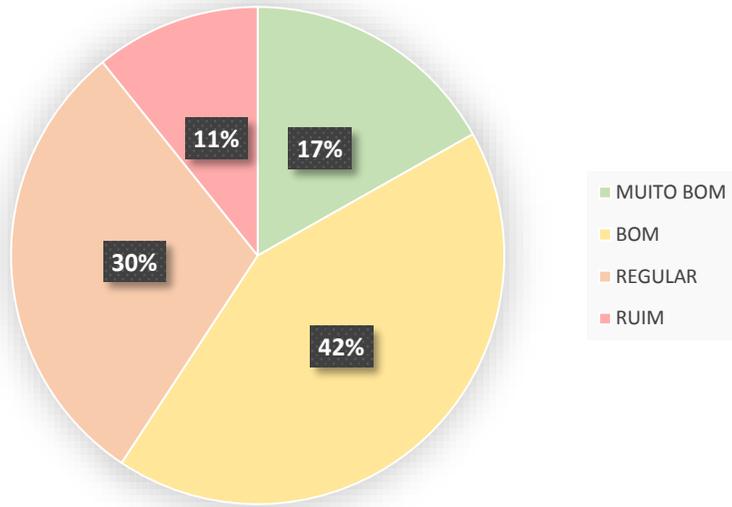


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



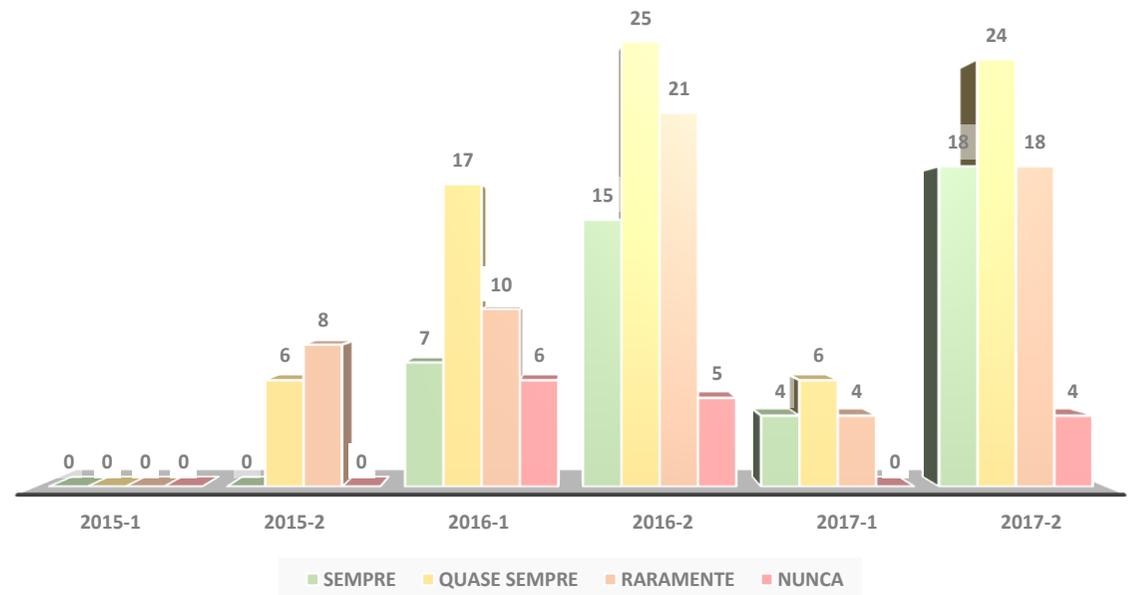
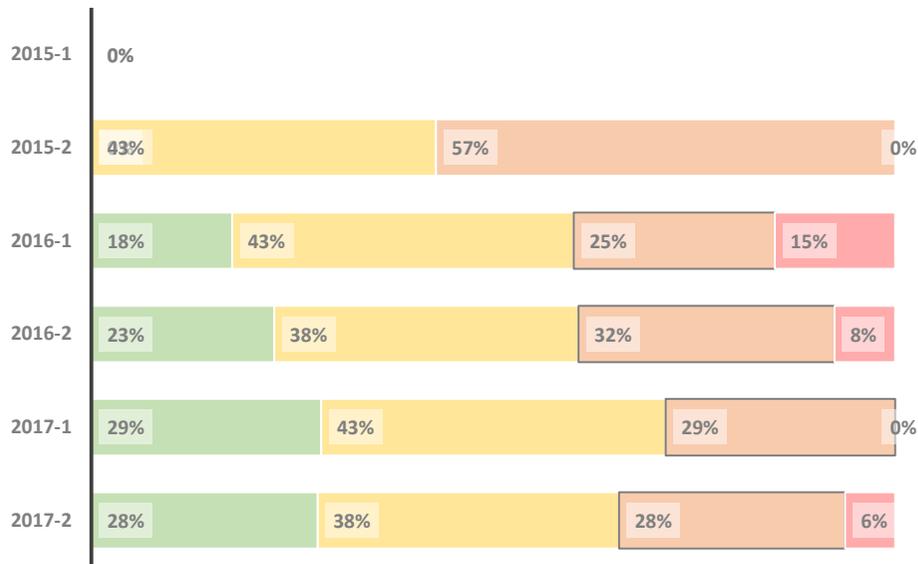
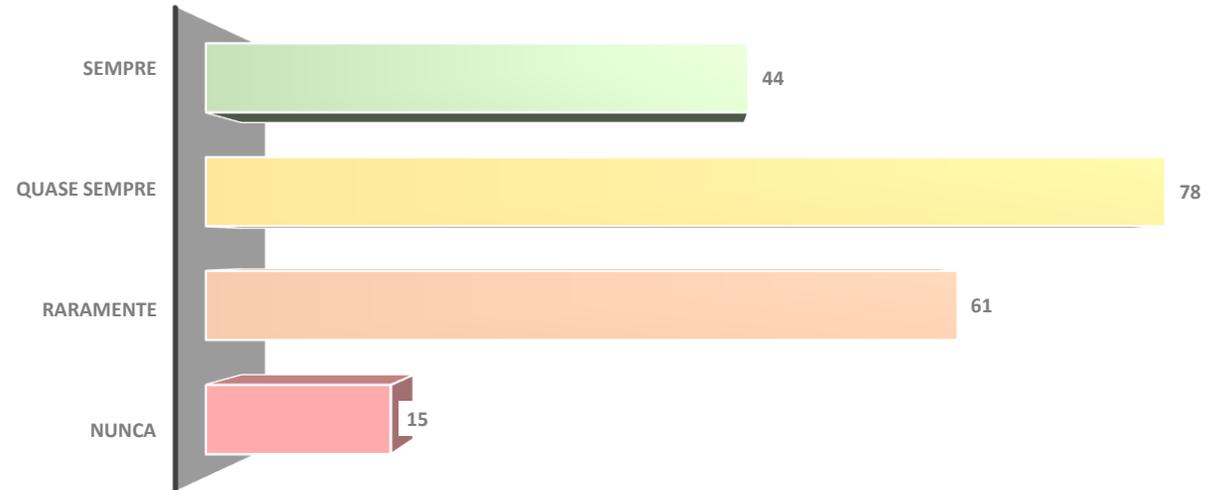
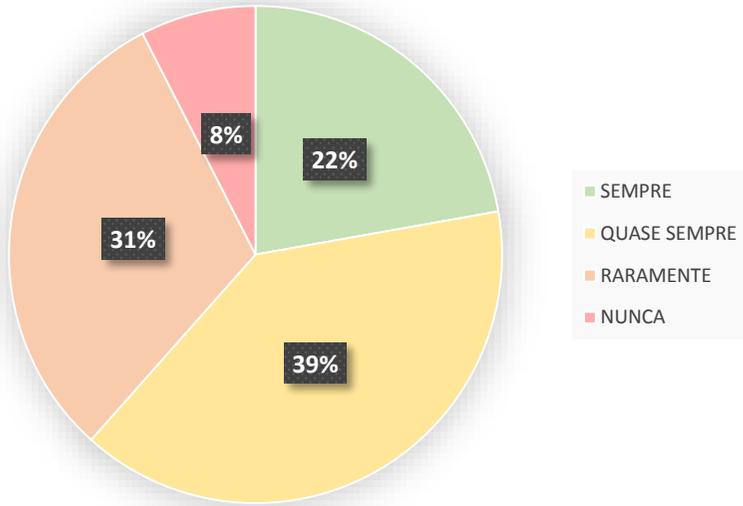


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



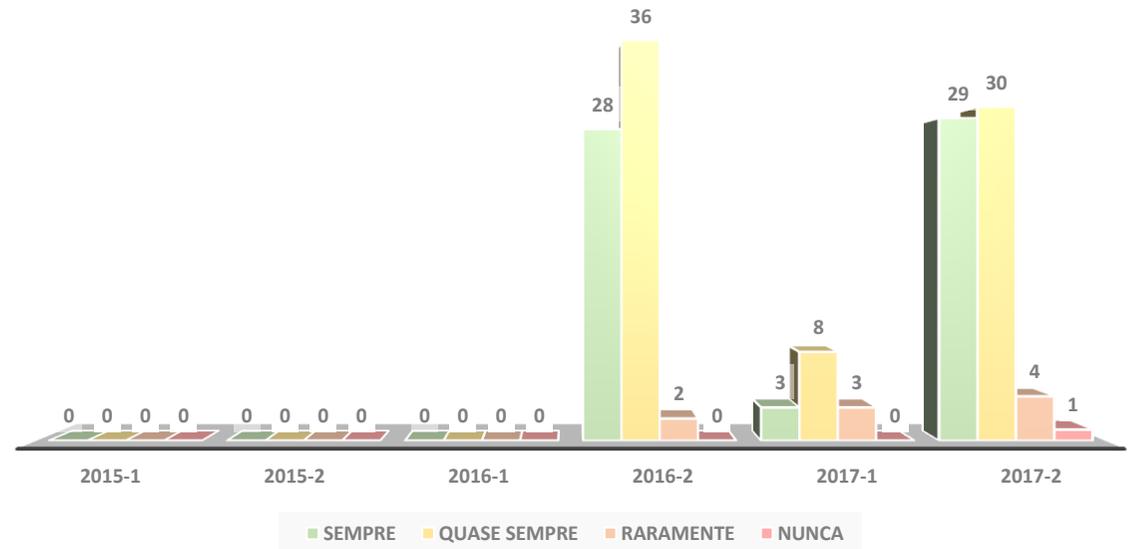
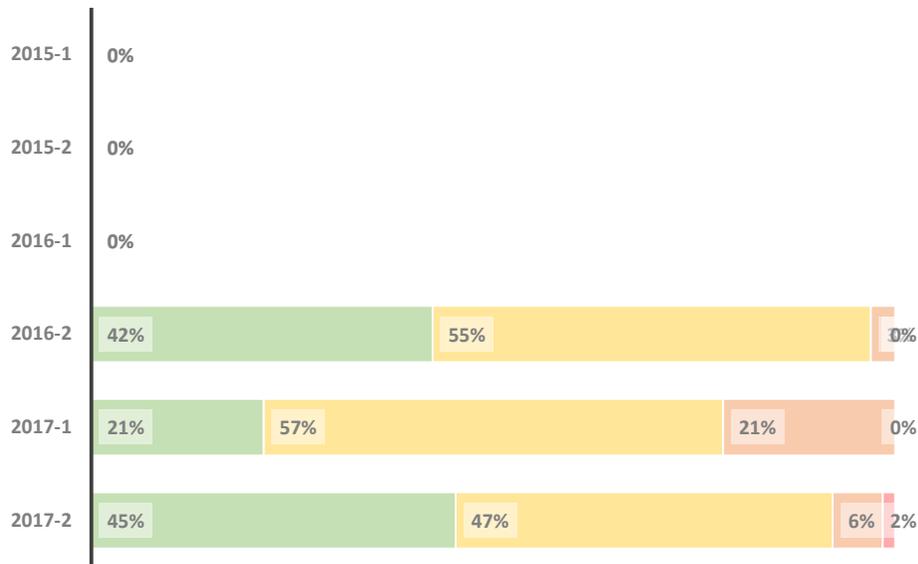
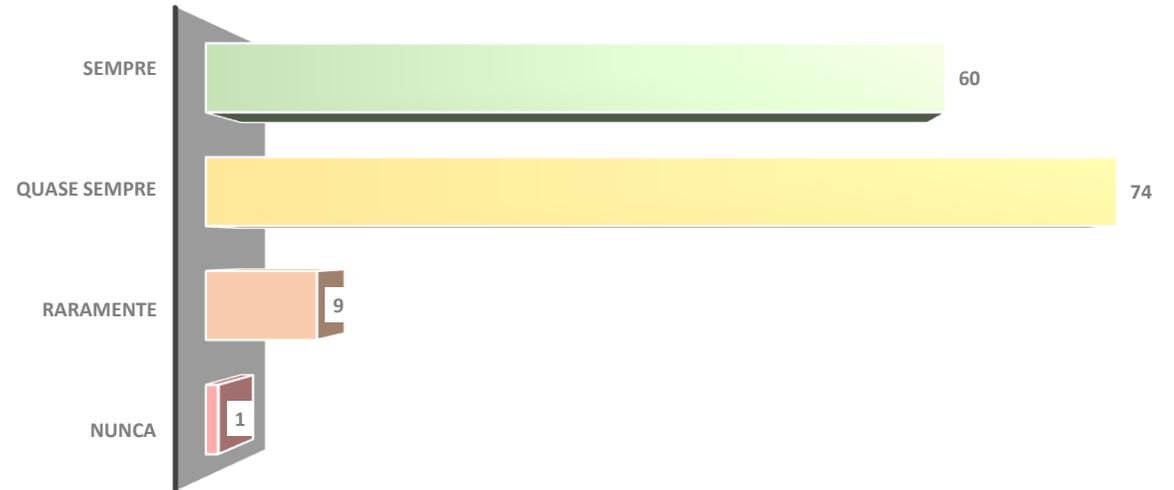
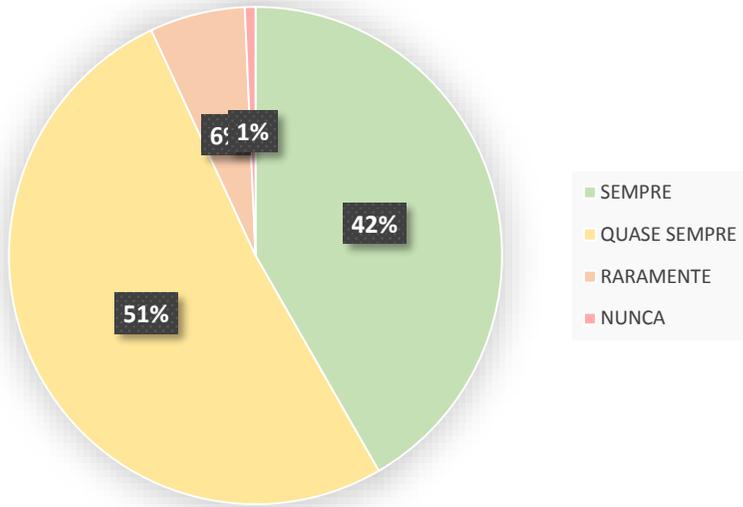


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



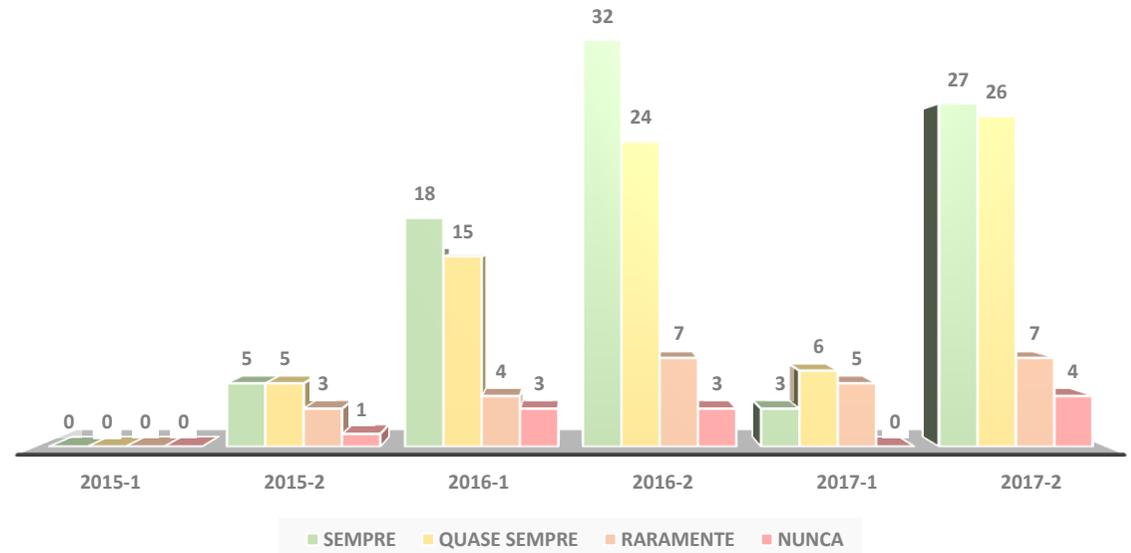
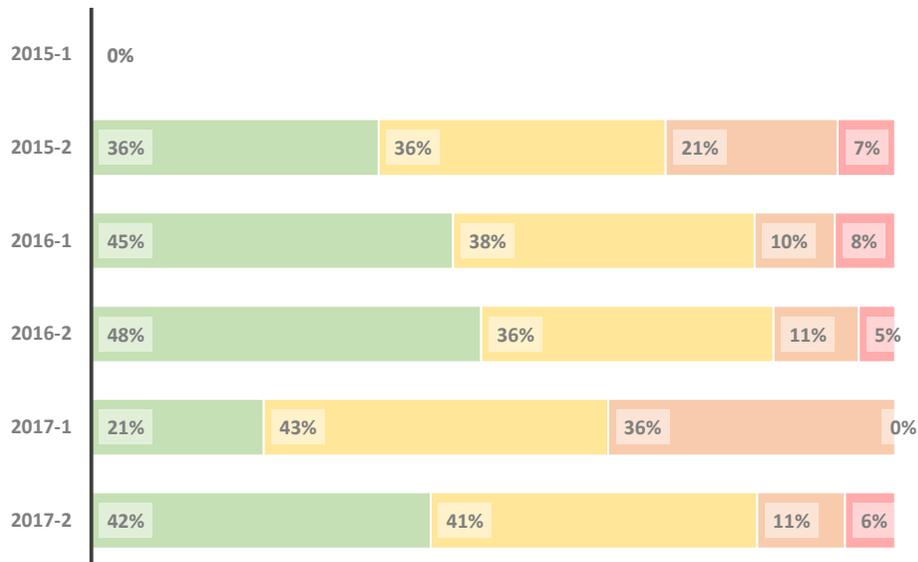
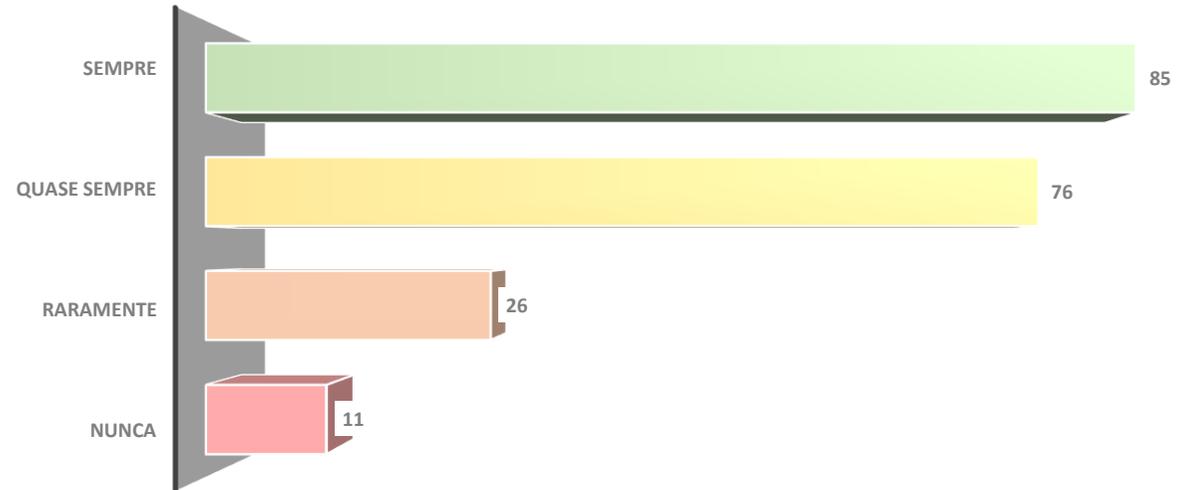
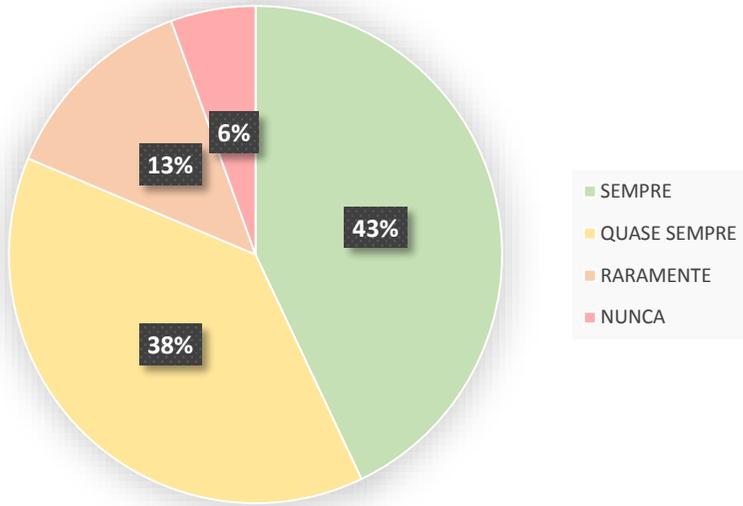


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



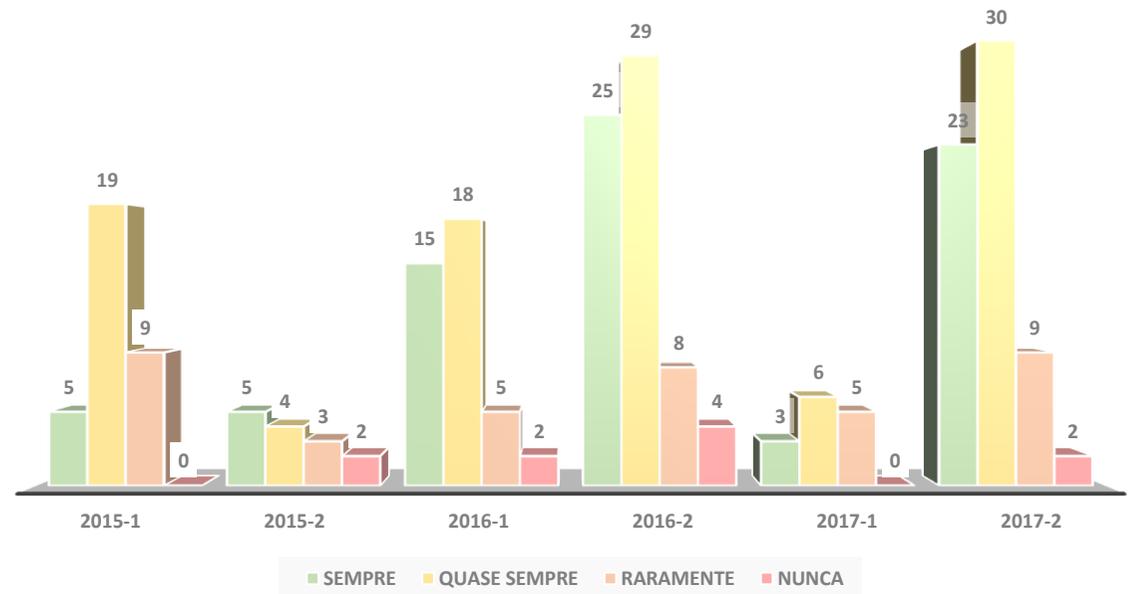
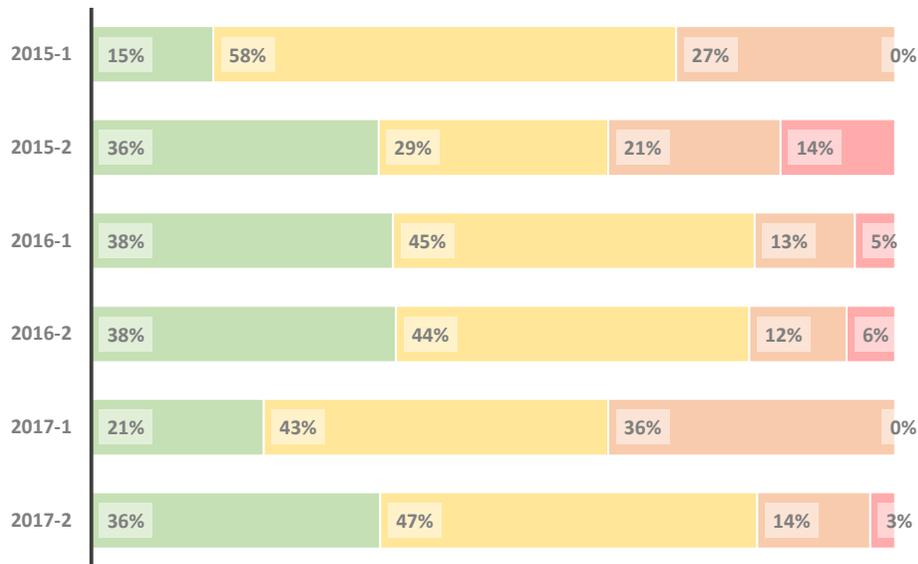
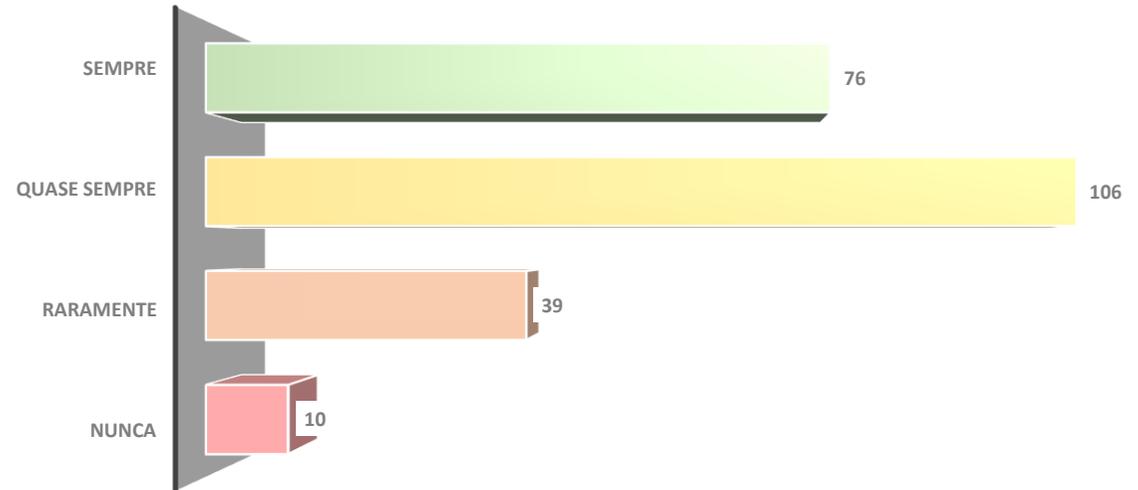
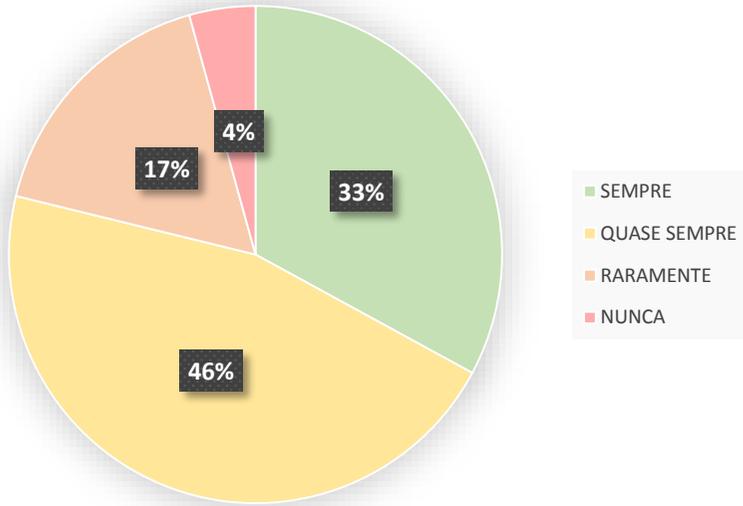


O COORDENADOR: é acessível ao aluno?



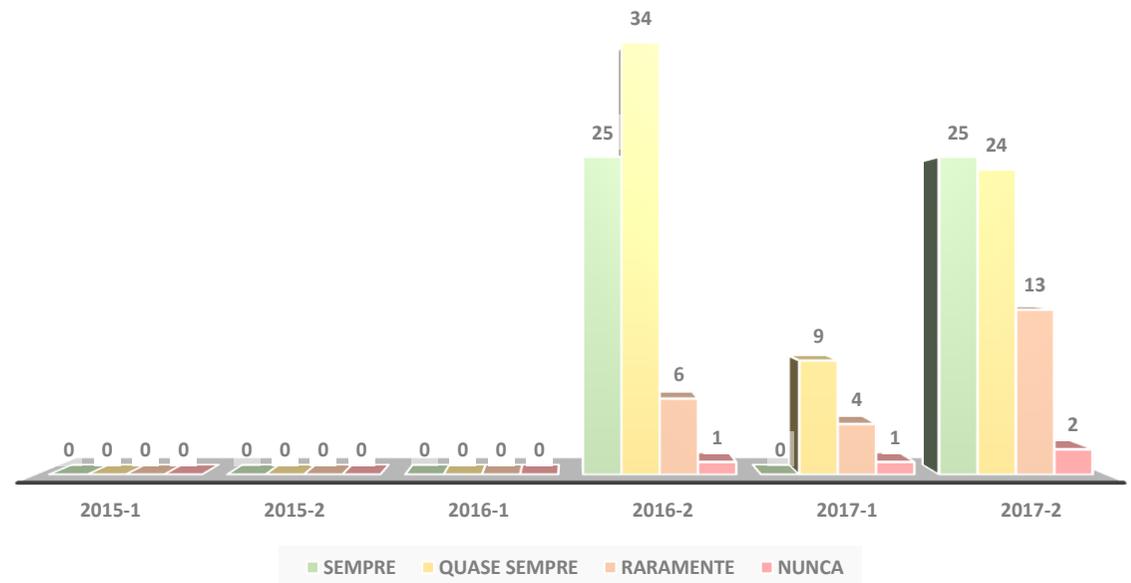
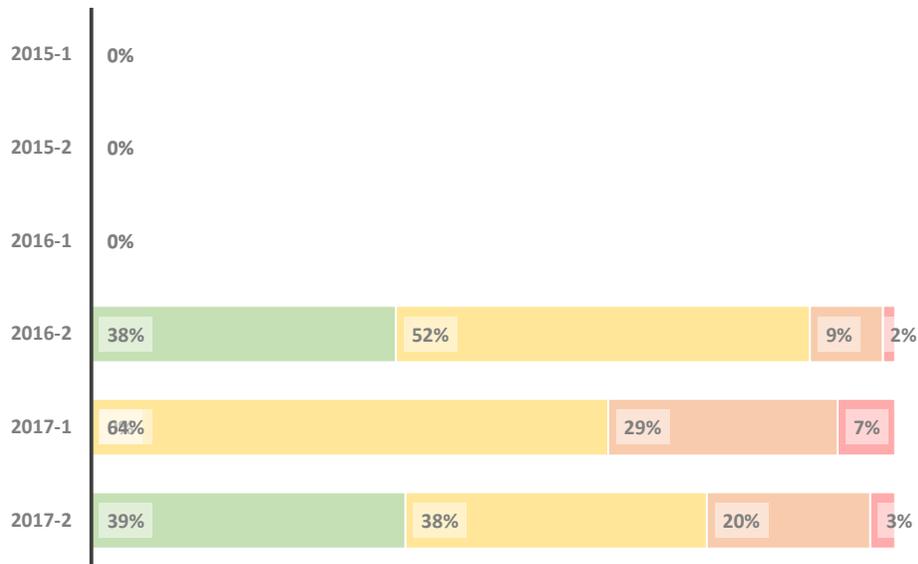
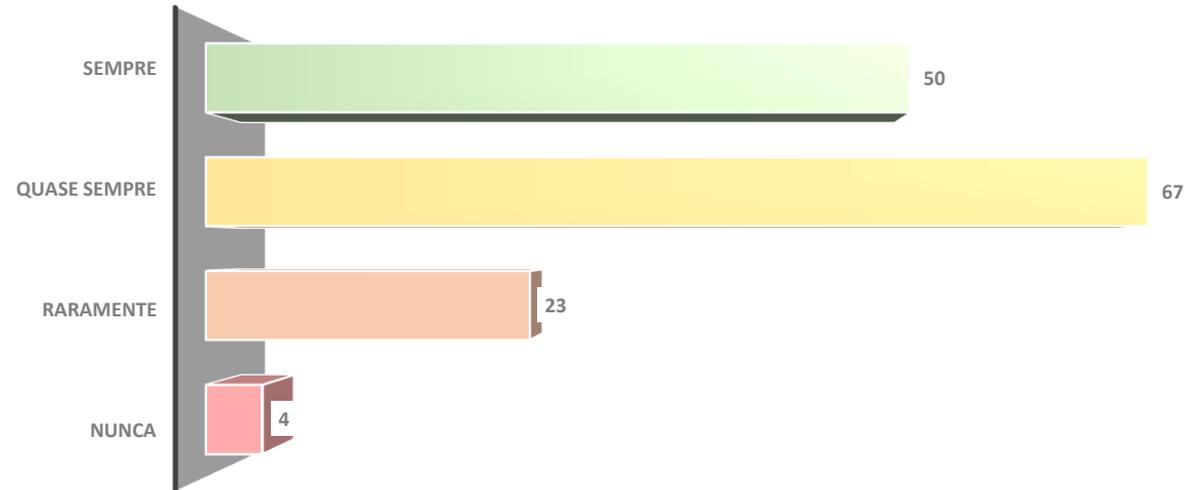
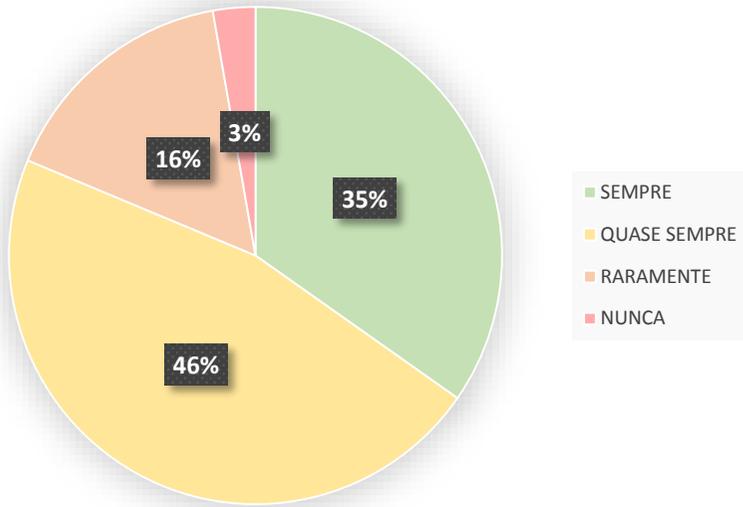


O COORDENADOR: é acessível ao aluno?



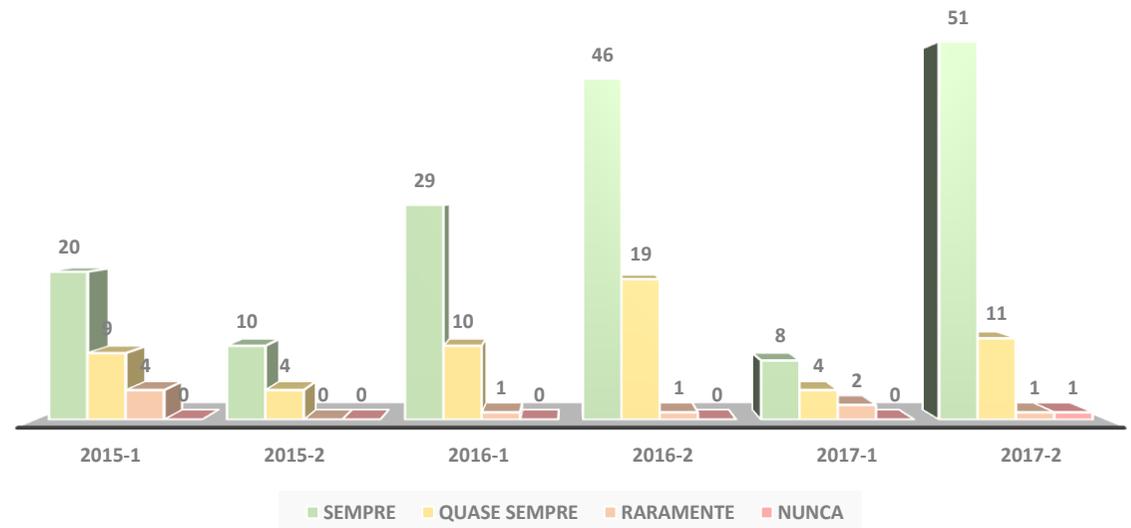
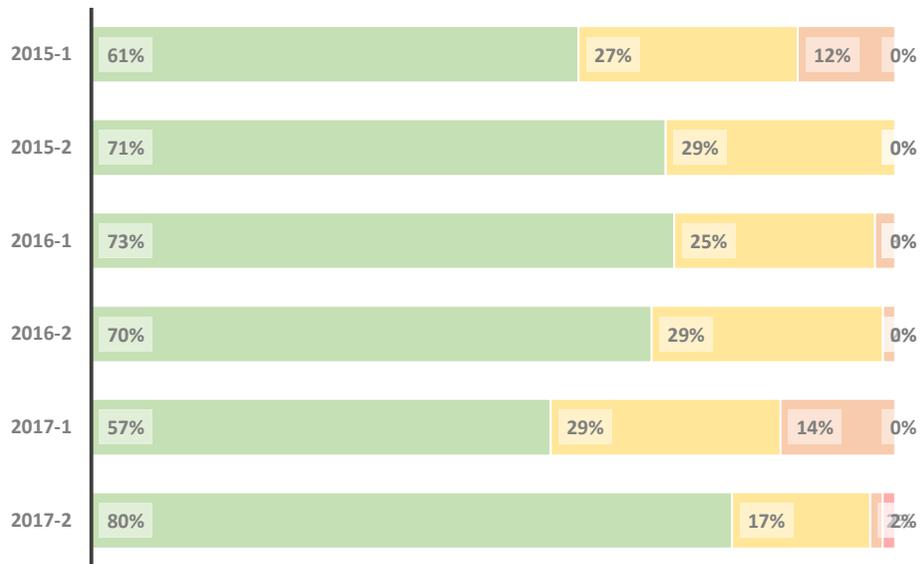
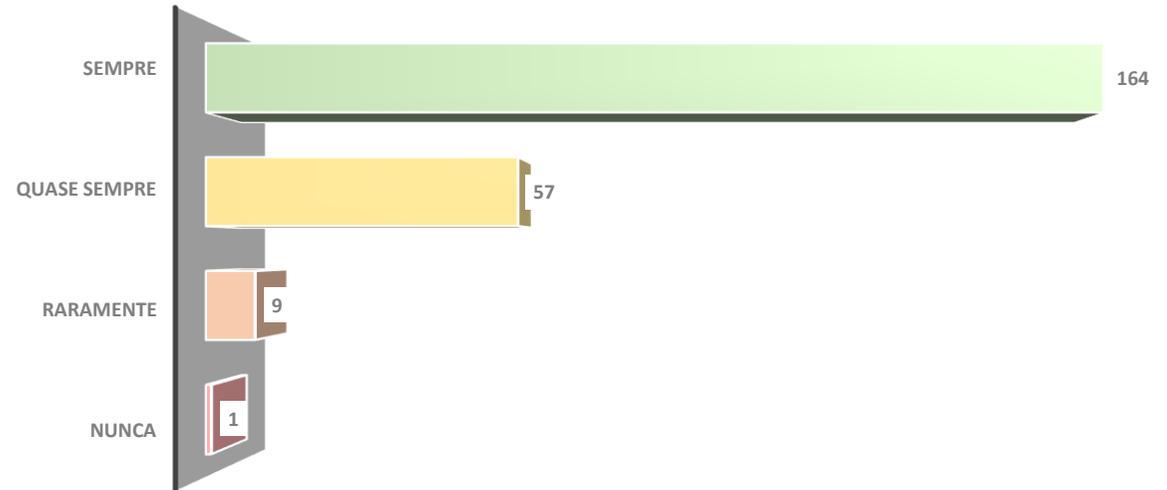
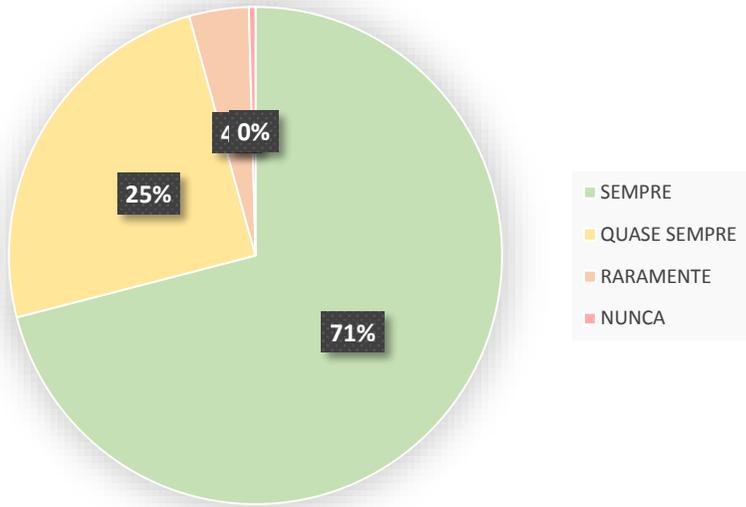


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



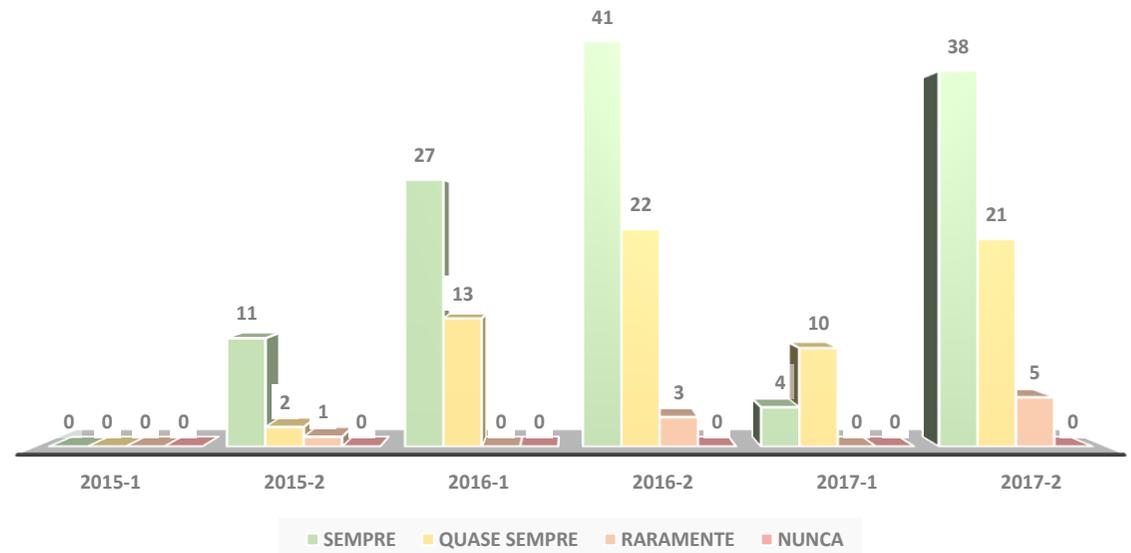
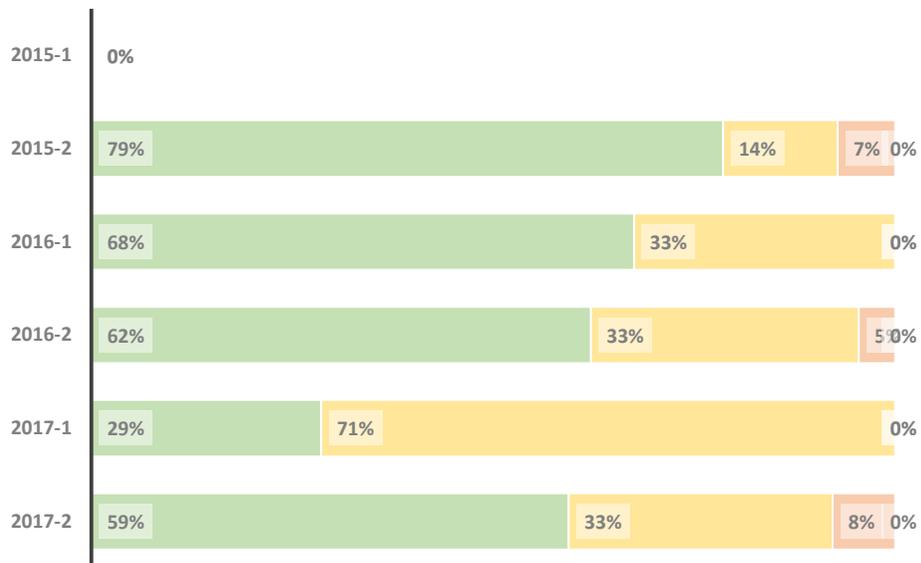
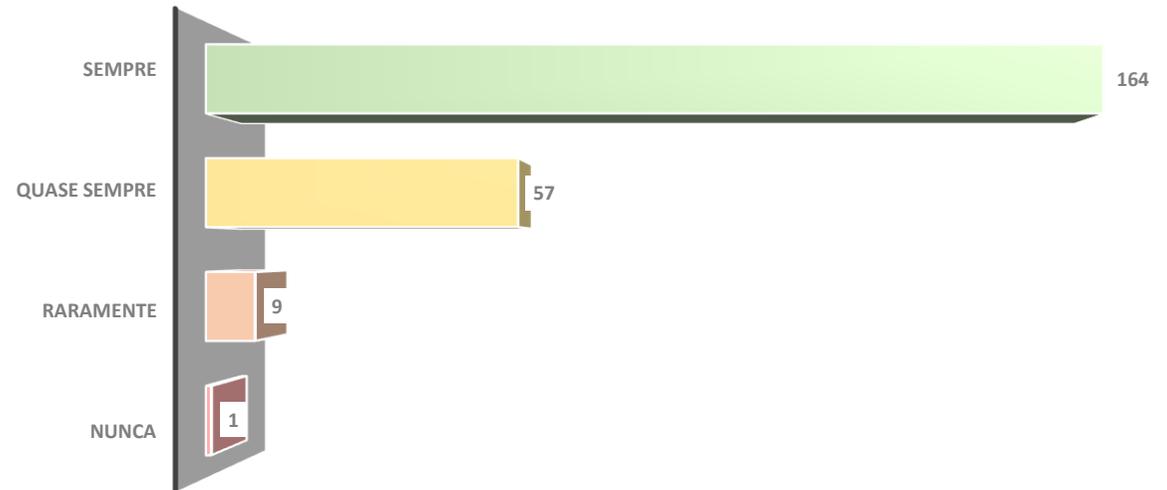
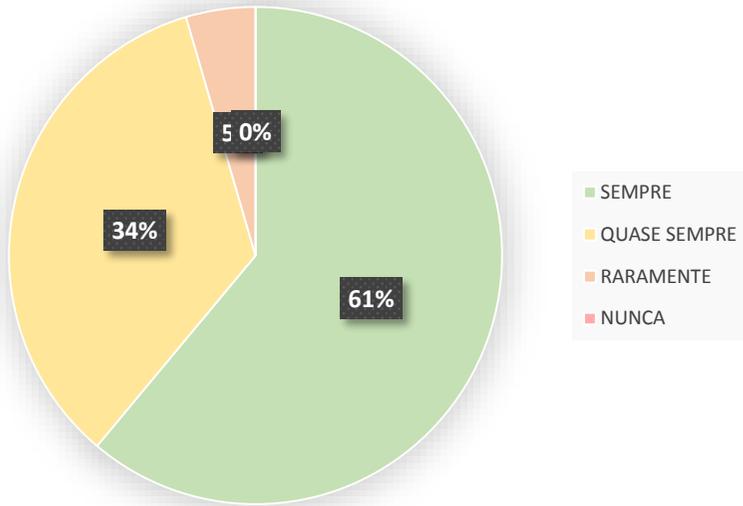


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



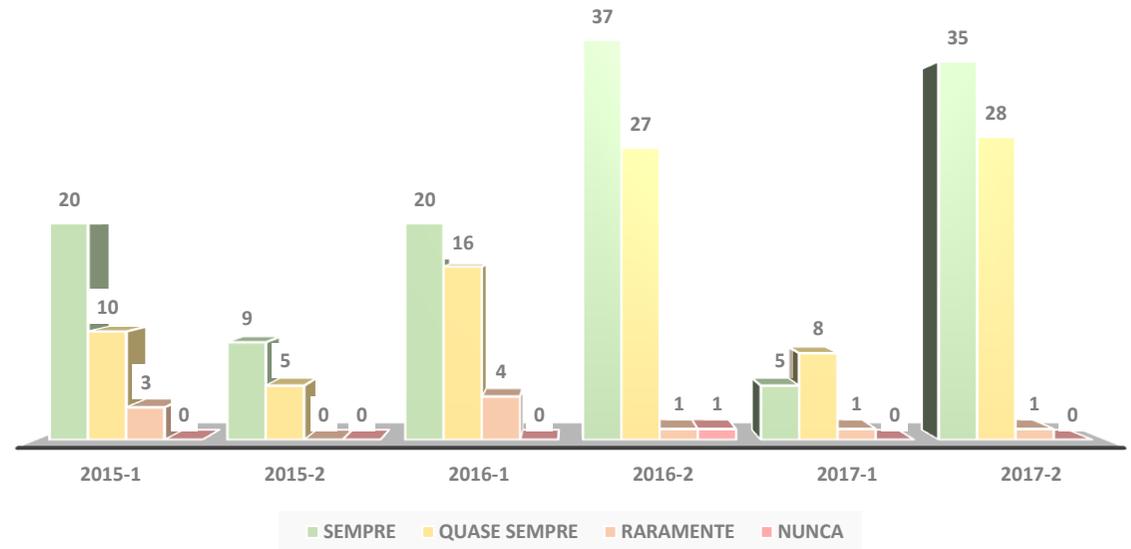
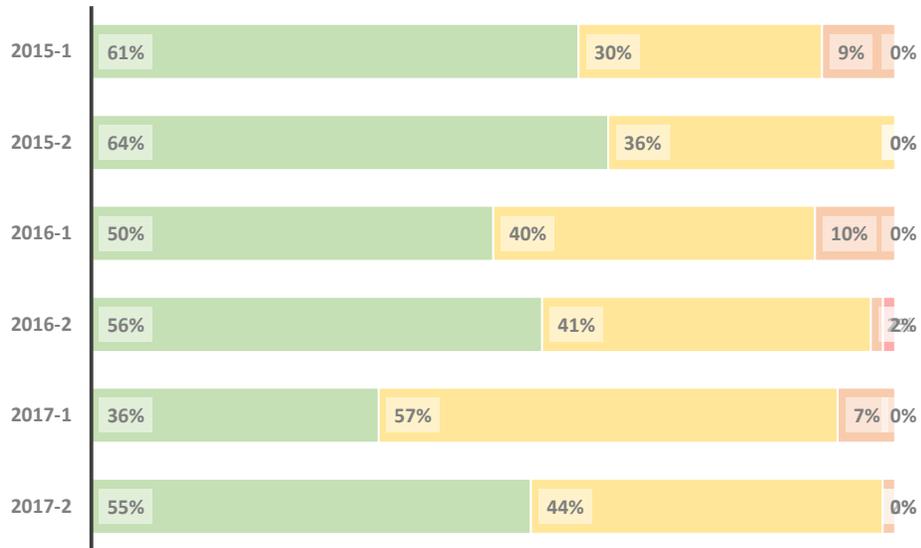
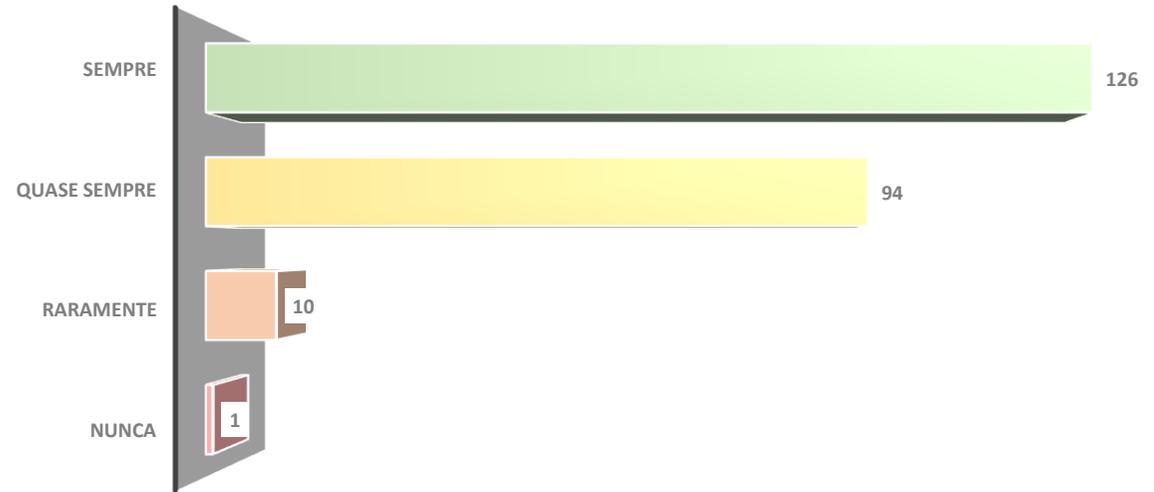
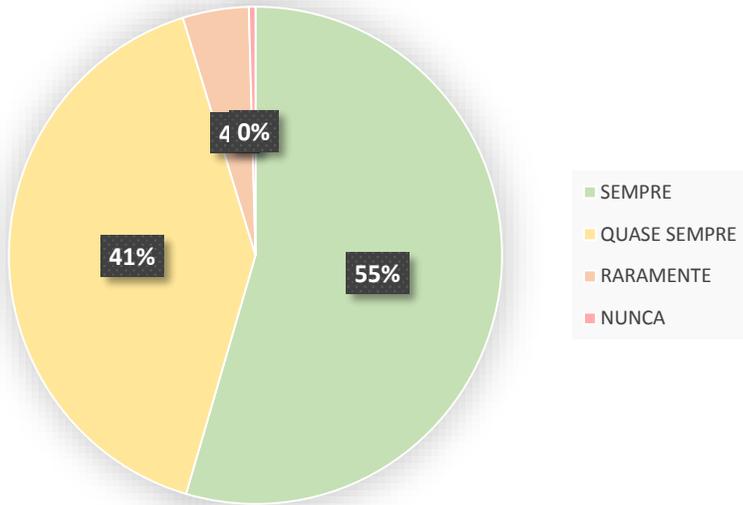


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



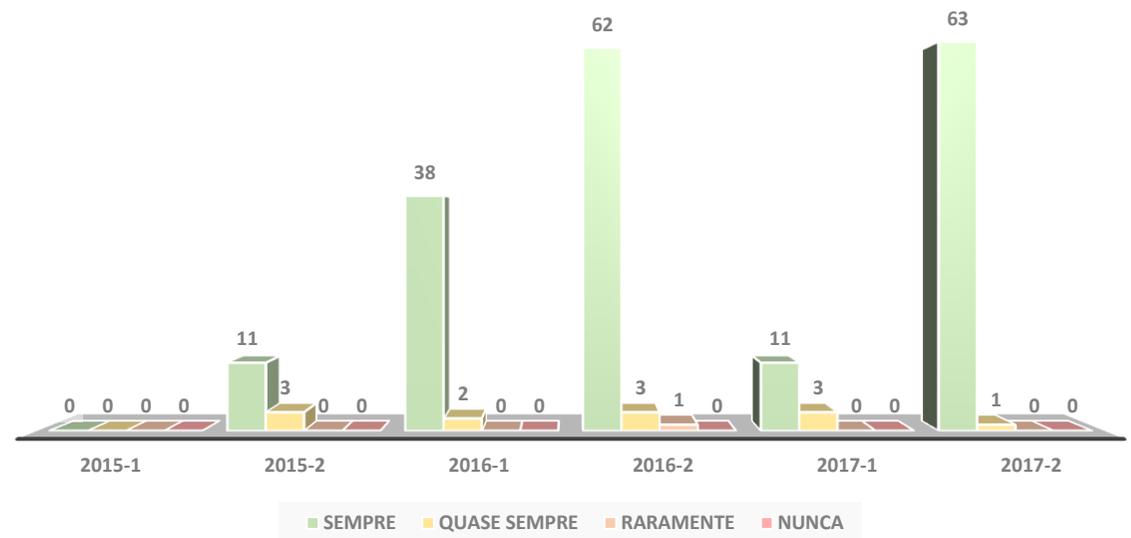
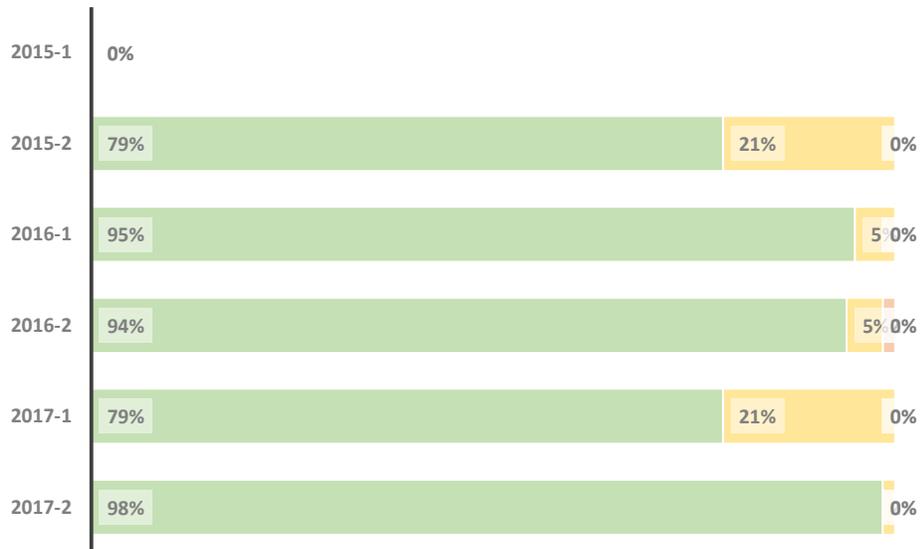
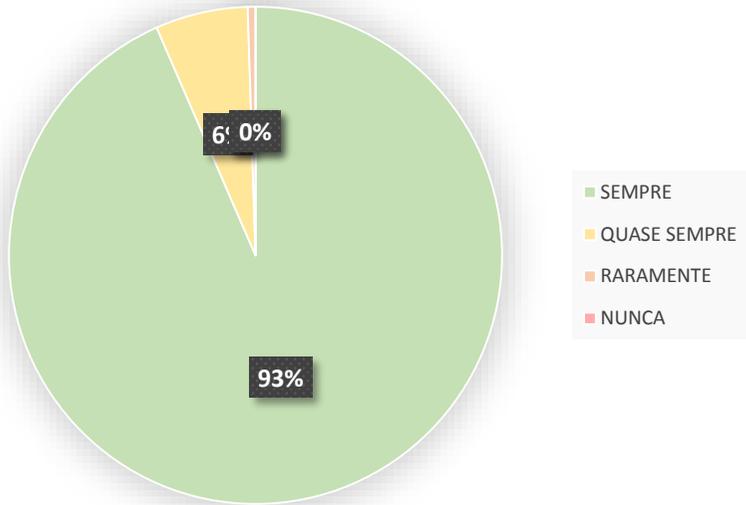


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



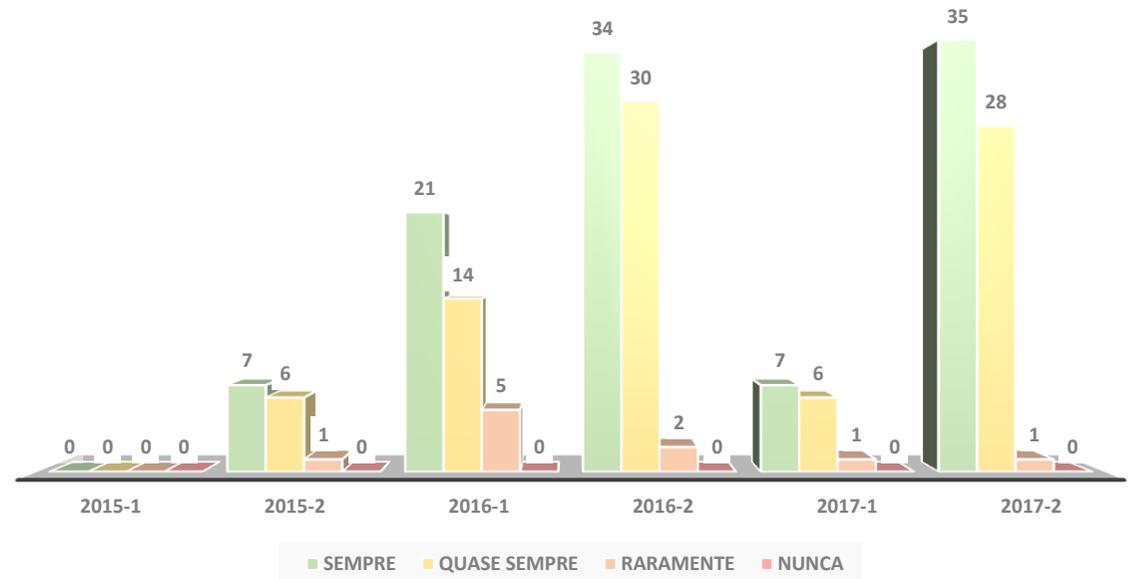
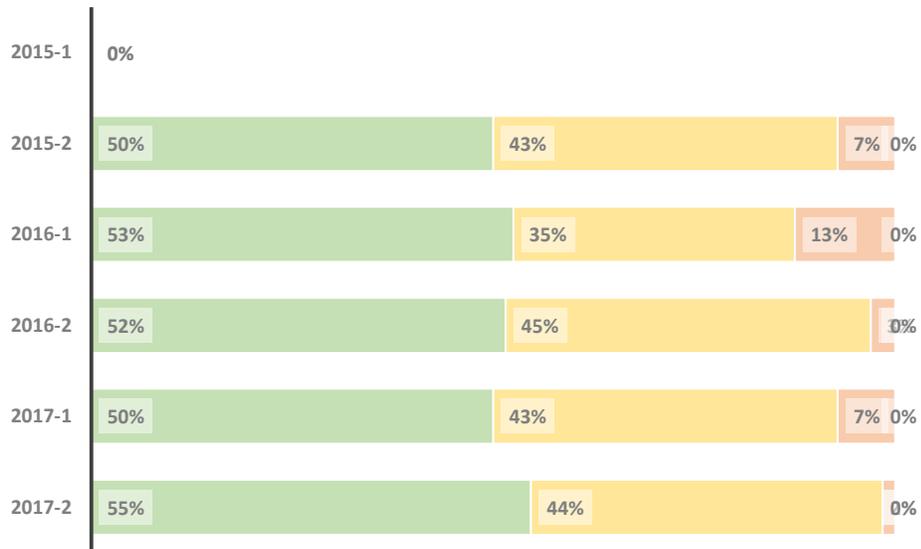
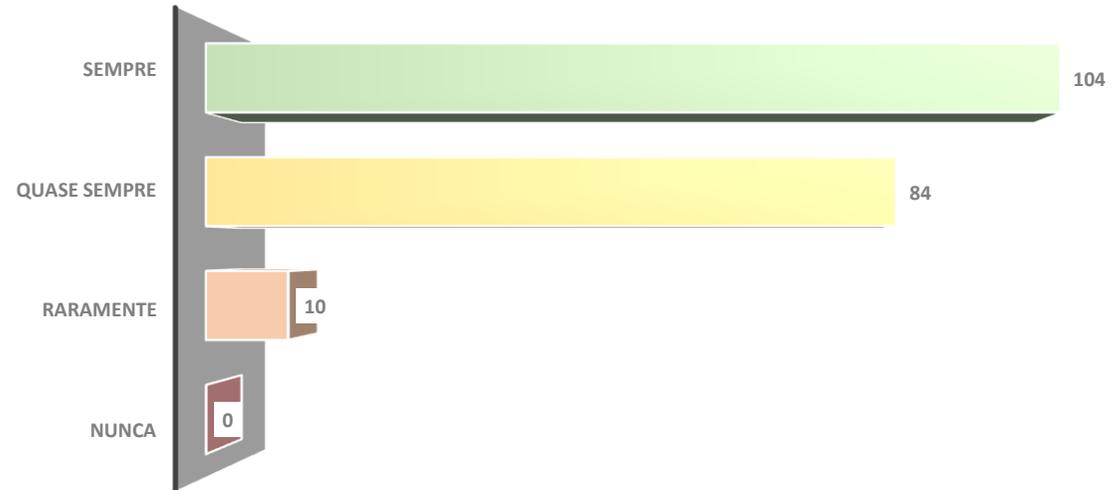
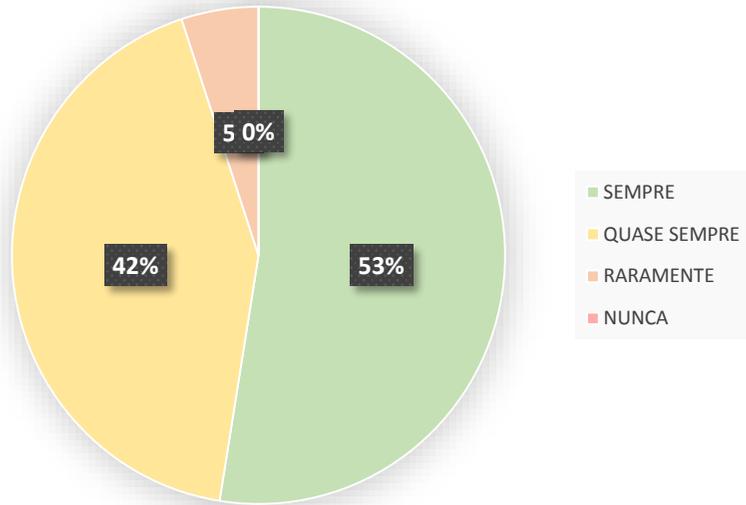


OS PROFESSORES: fazem chamada?



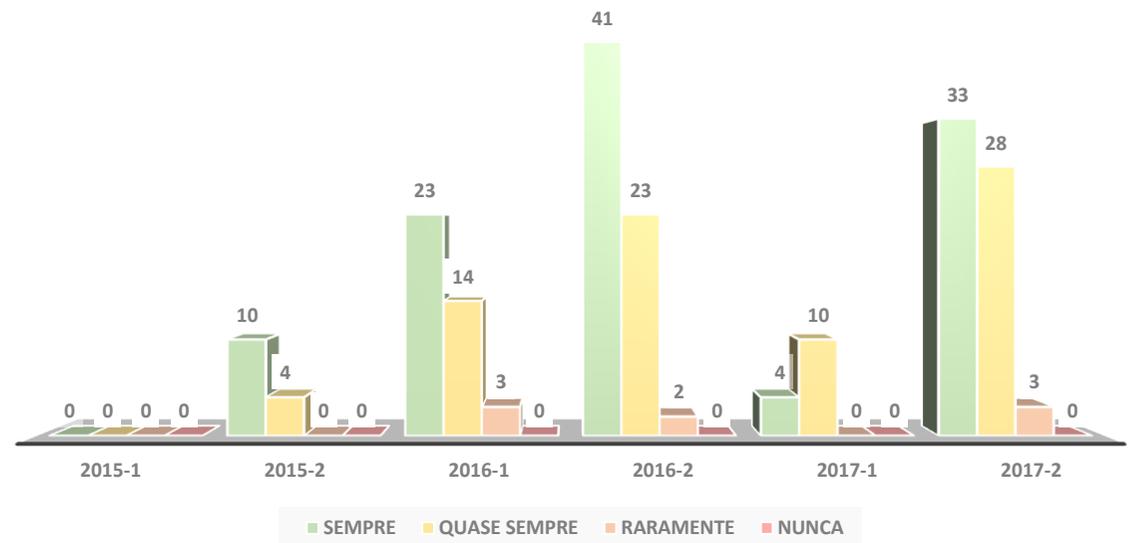
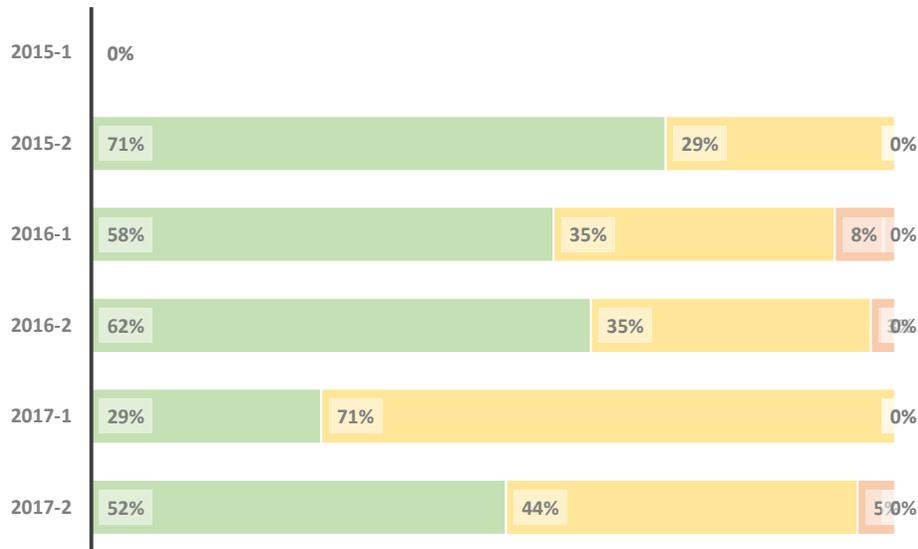
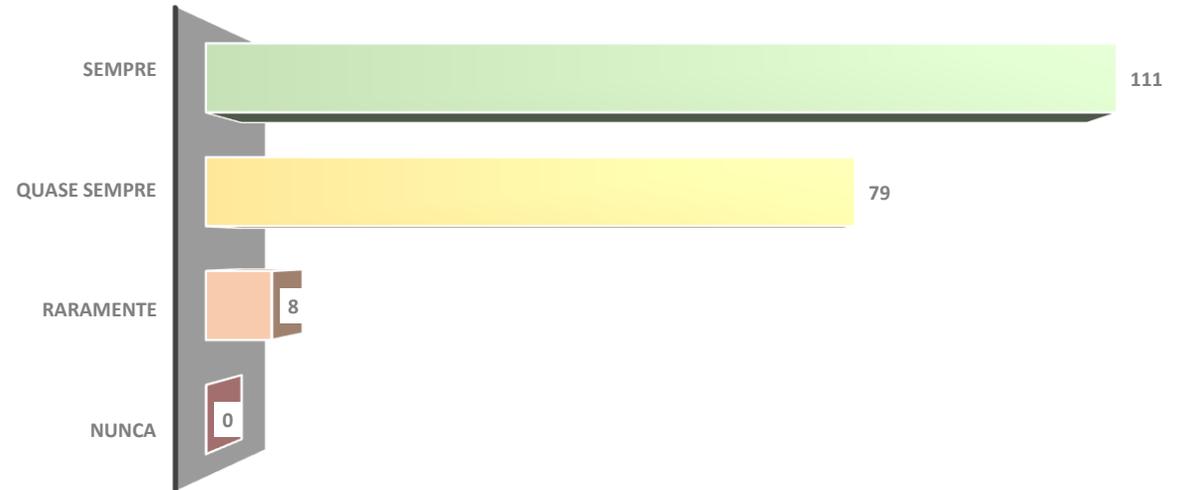
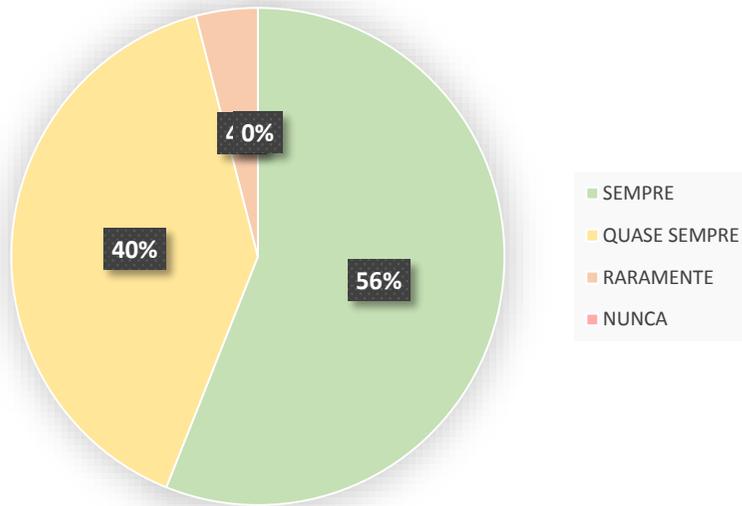


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



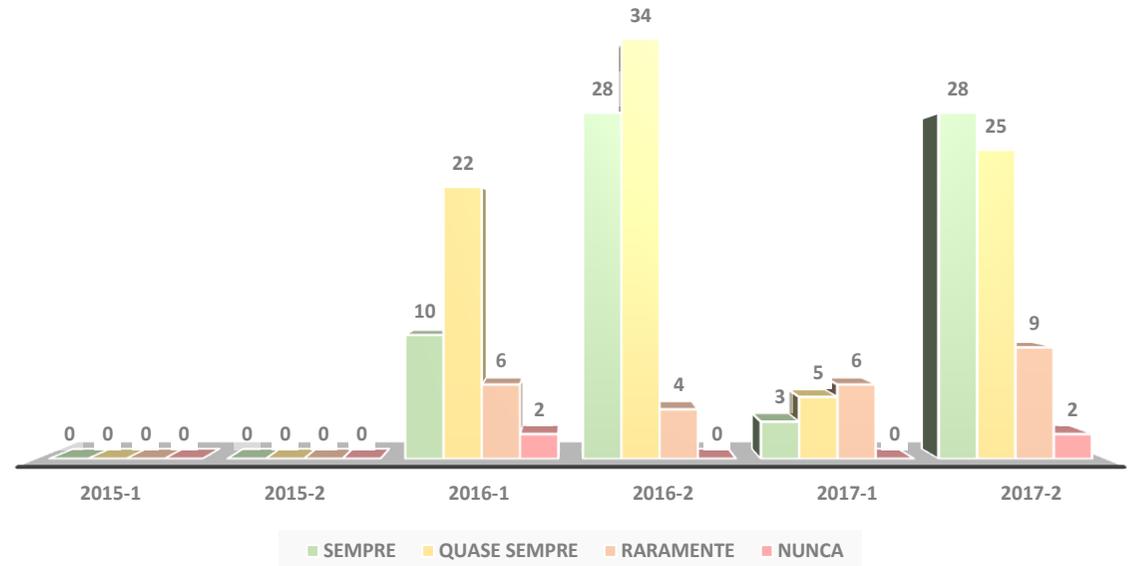
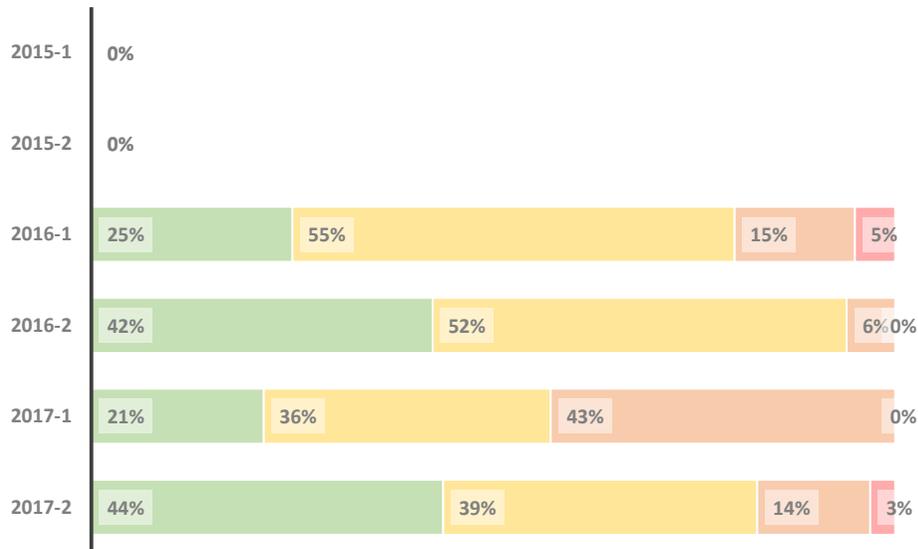
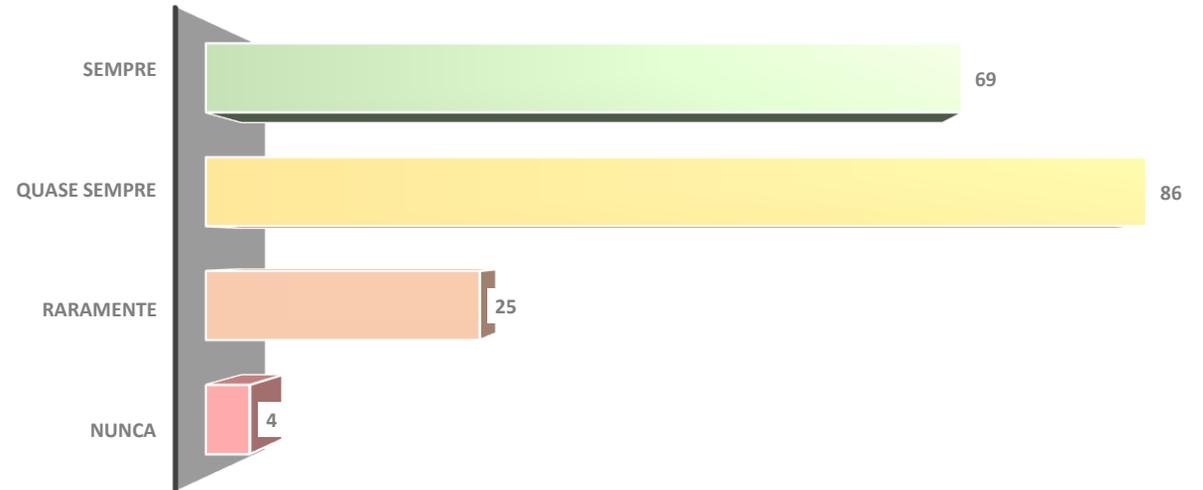
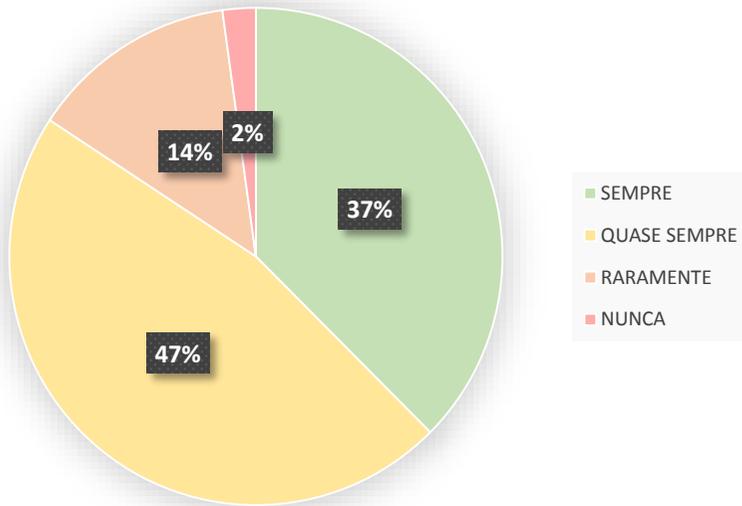


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



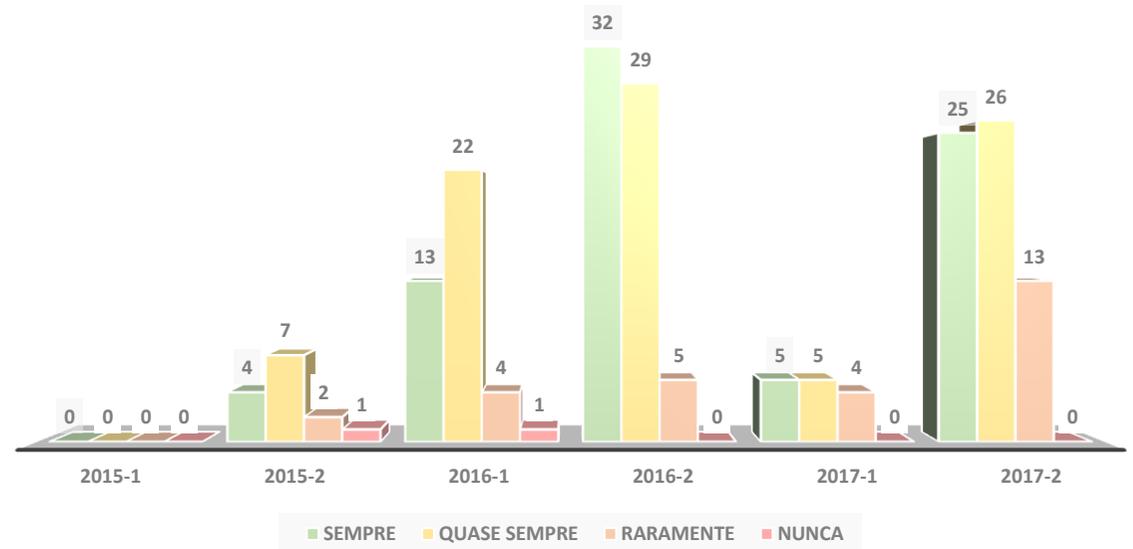
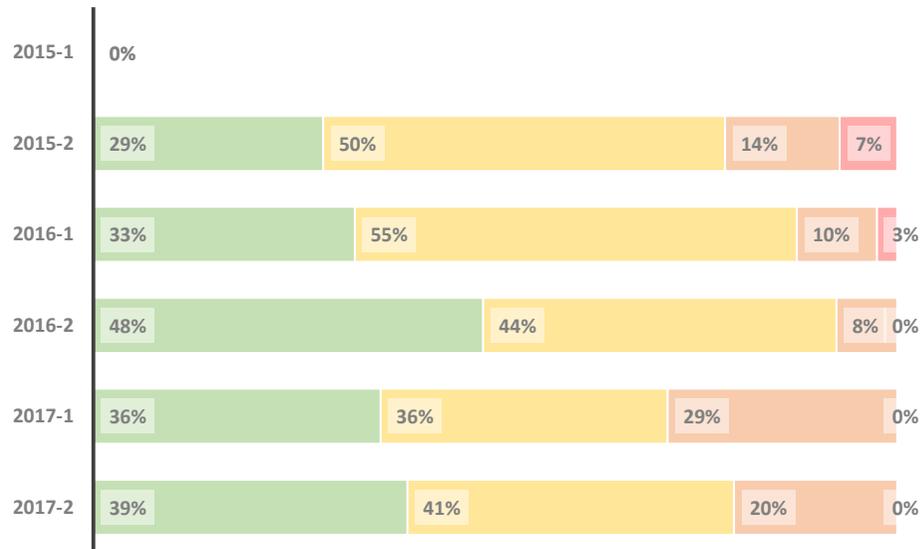
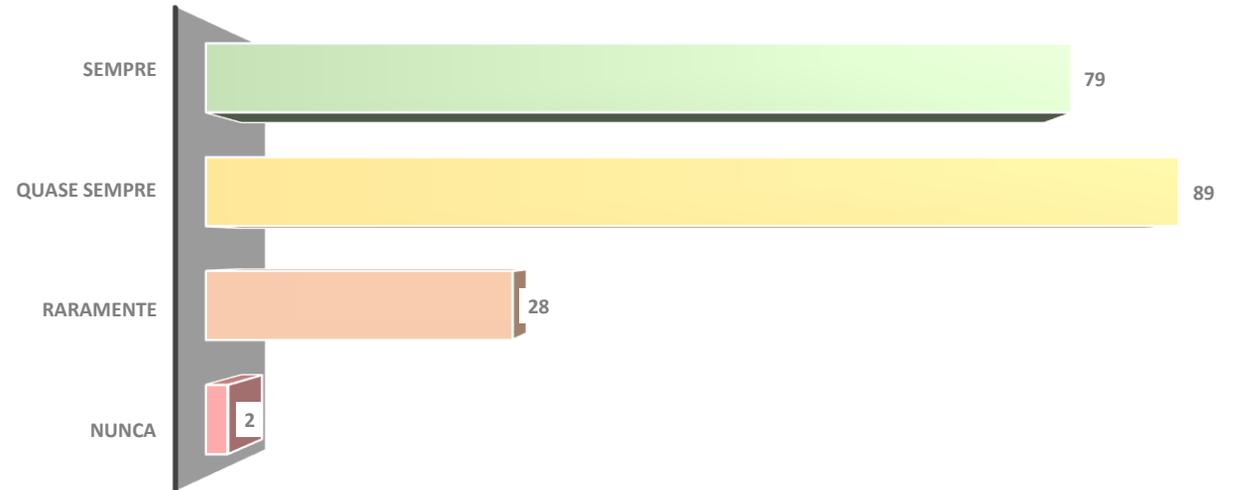
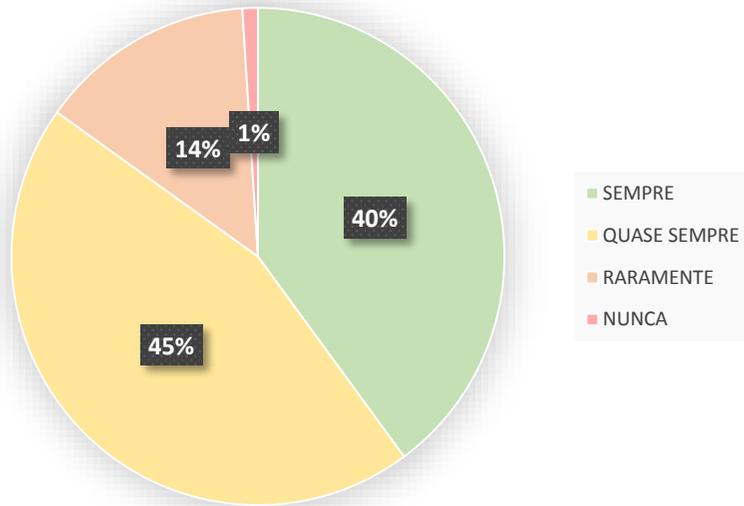


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



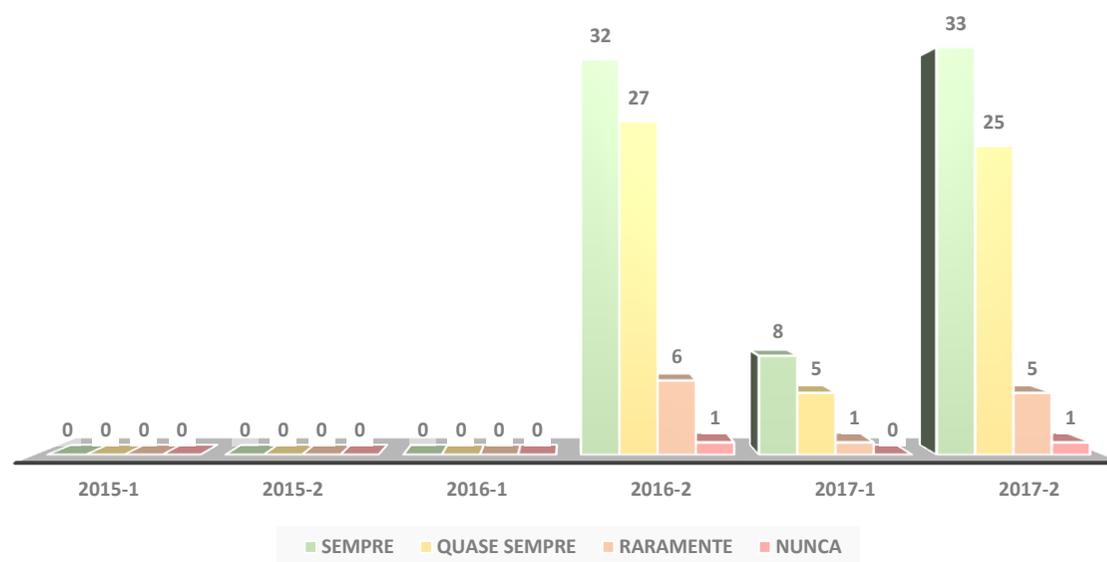
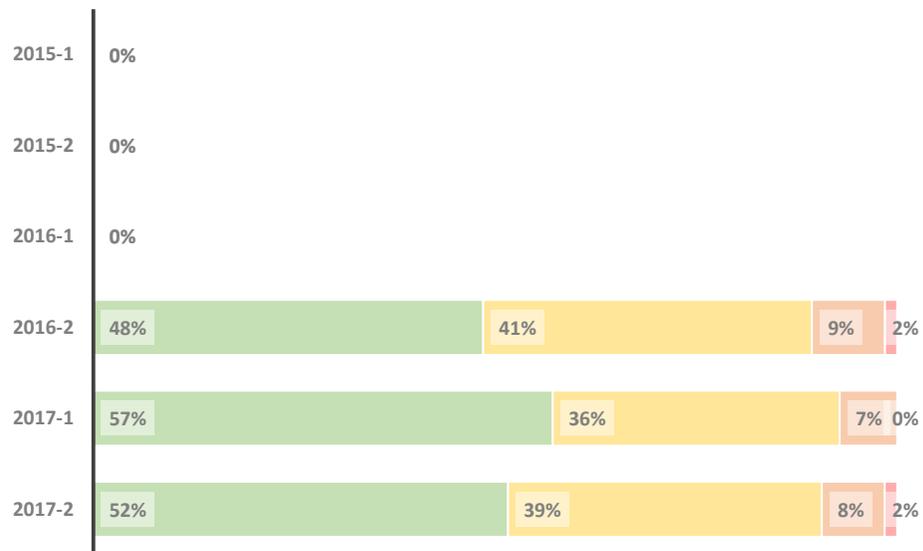
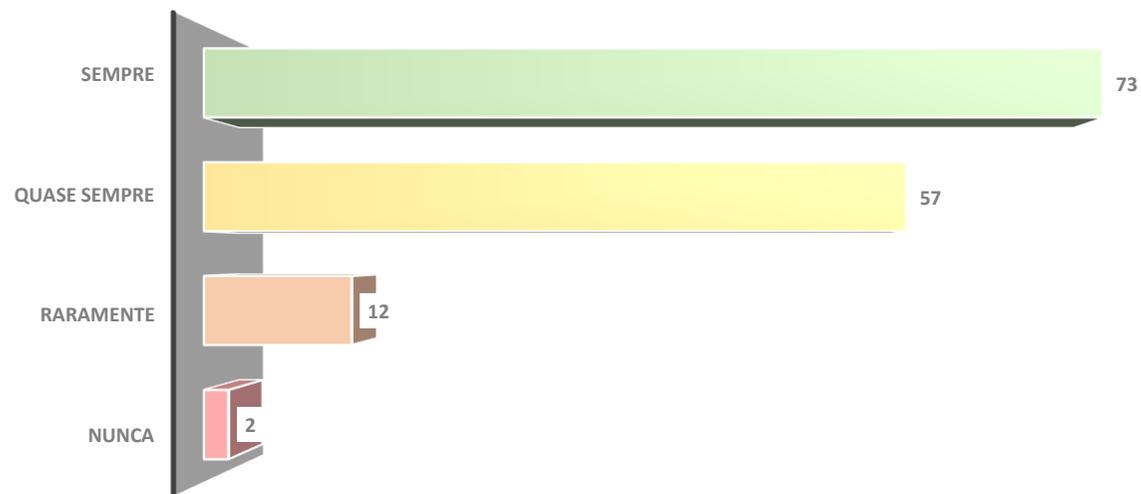
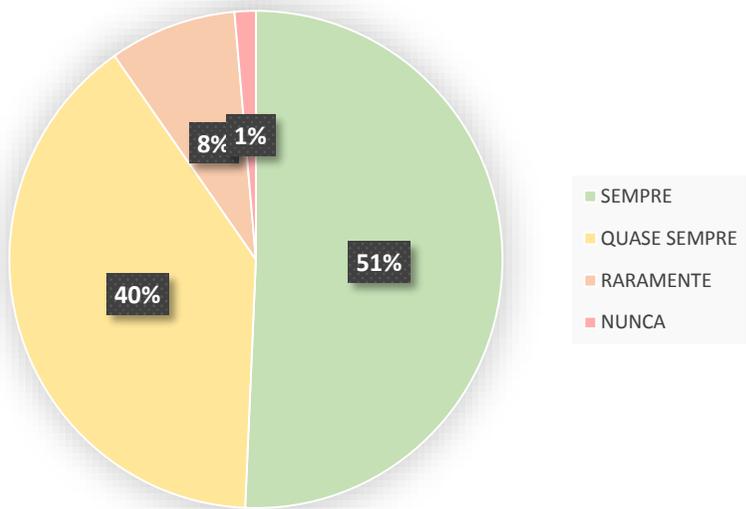


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



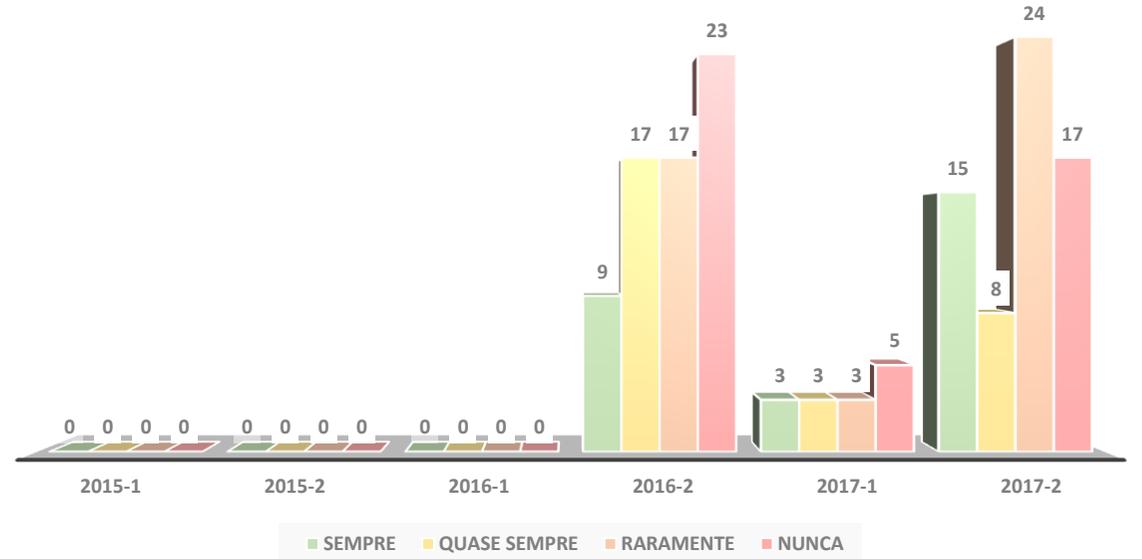
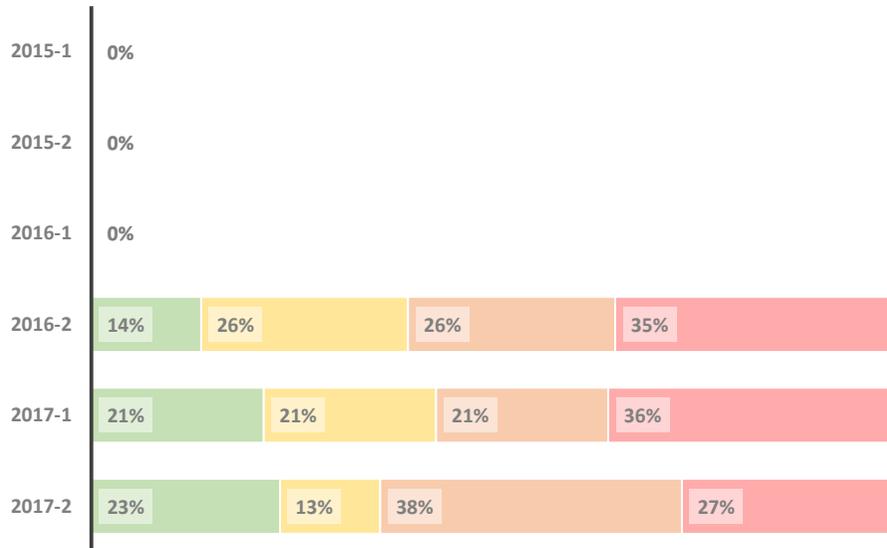
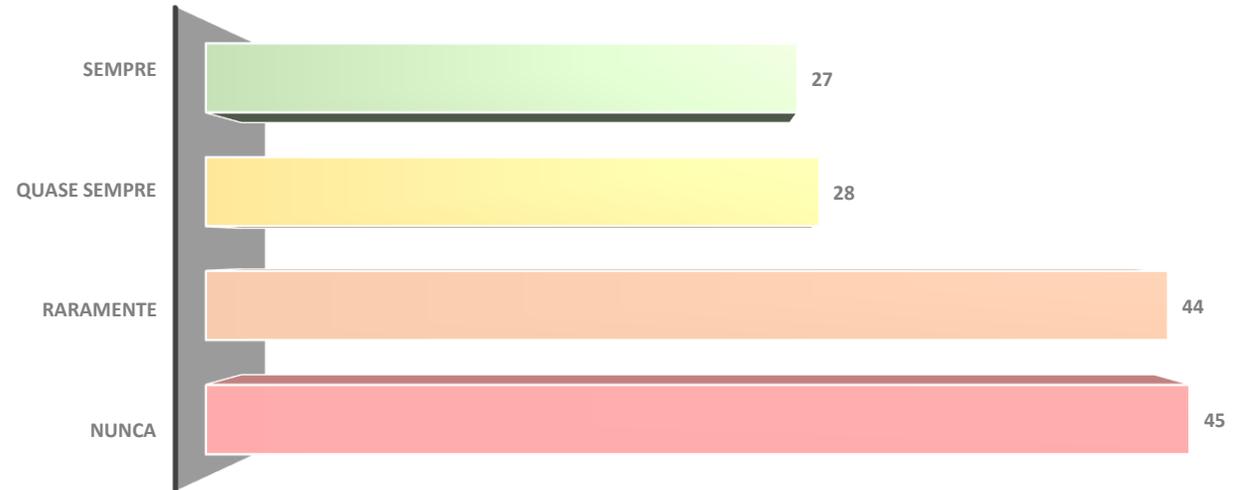
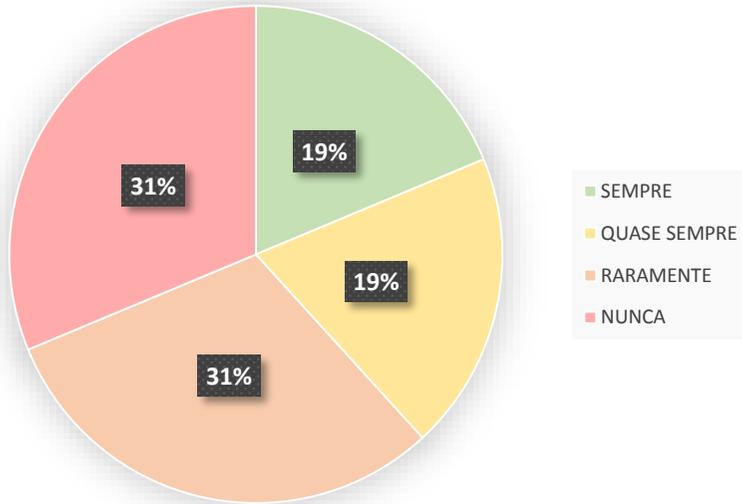


Você acessa o aluno online frequentemente?



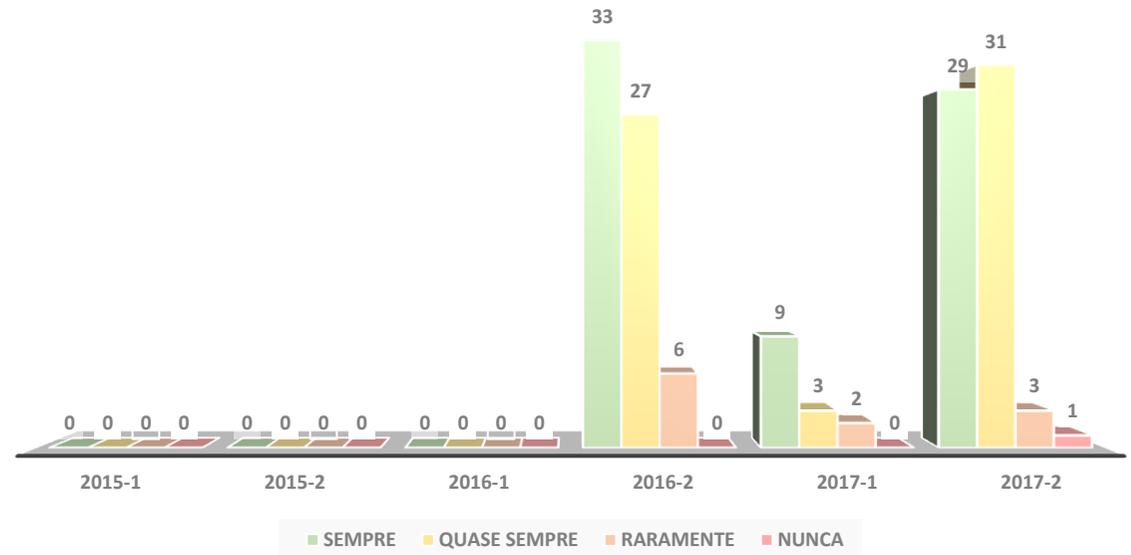
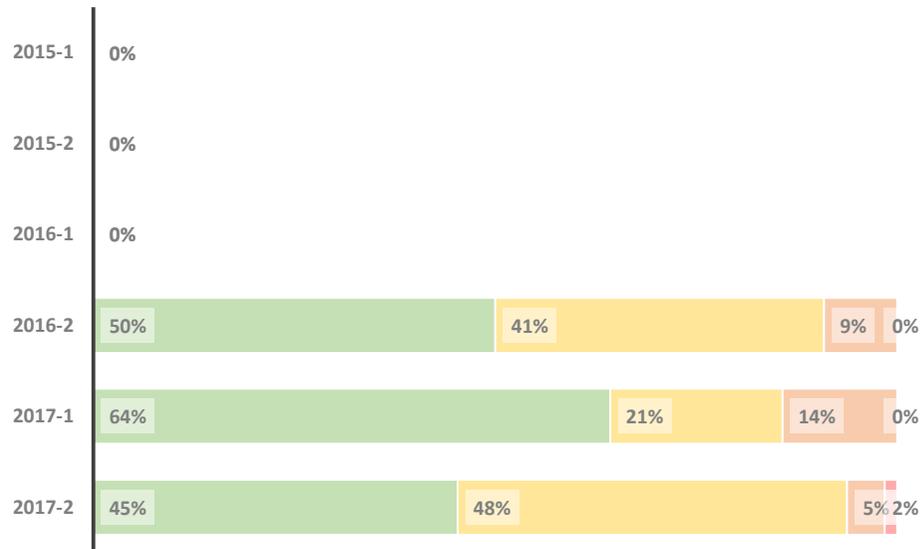
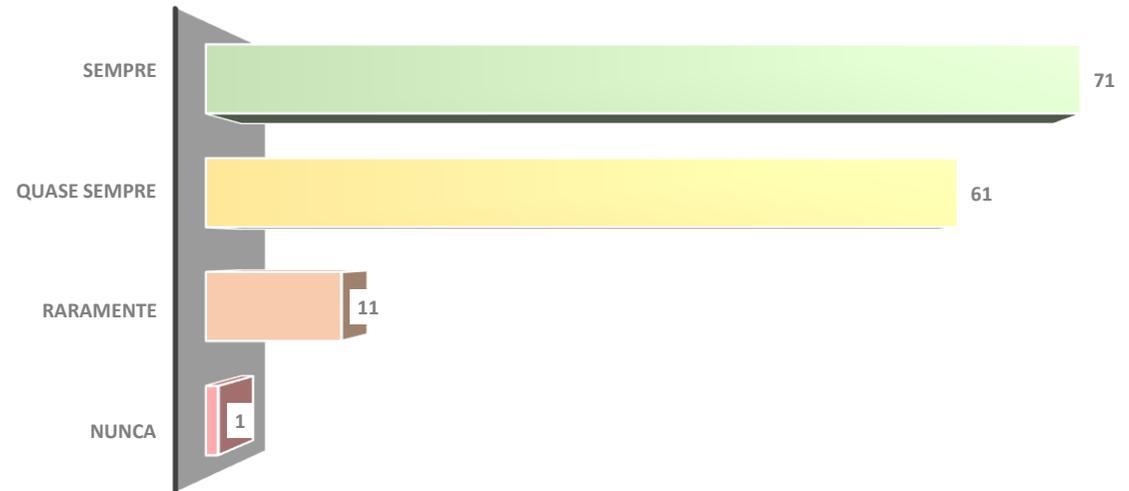
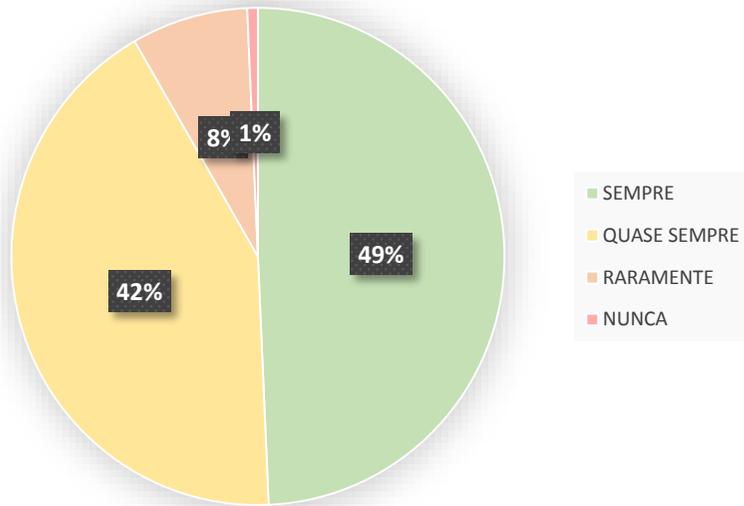


Você acessa o Office365 (email) frequentemente?



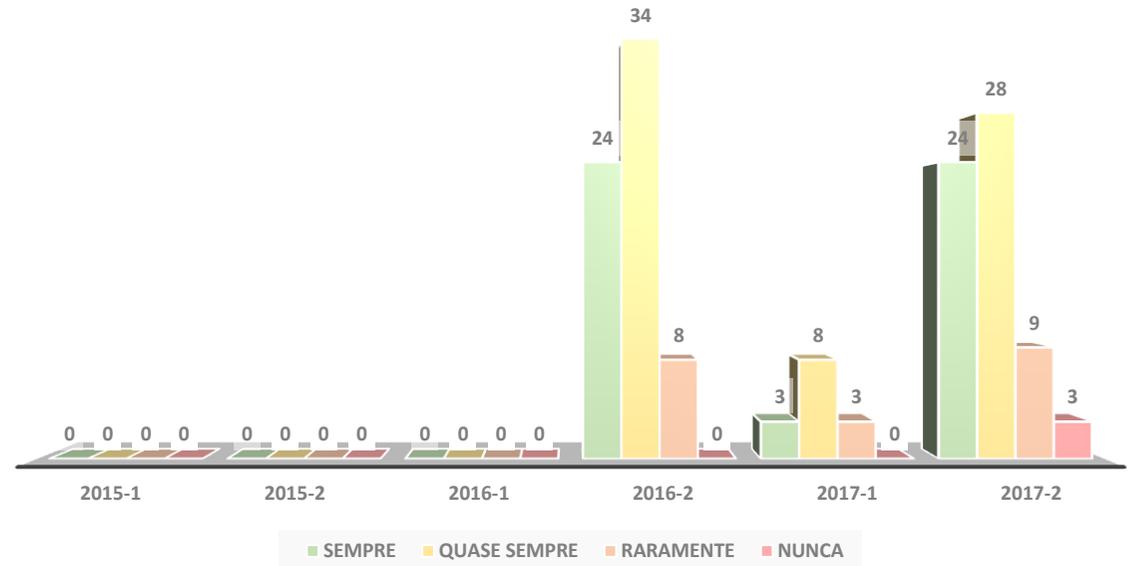
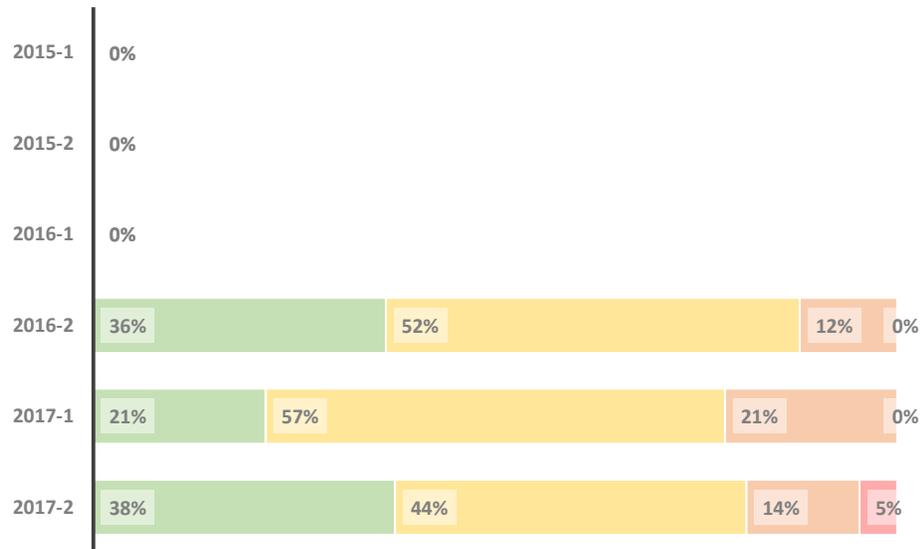
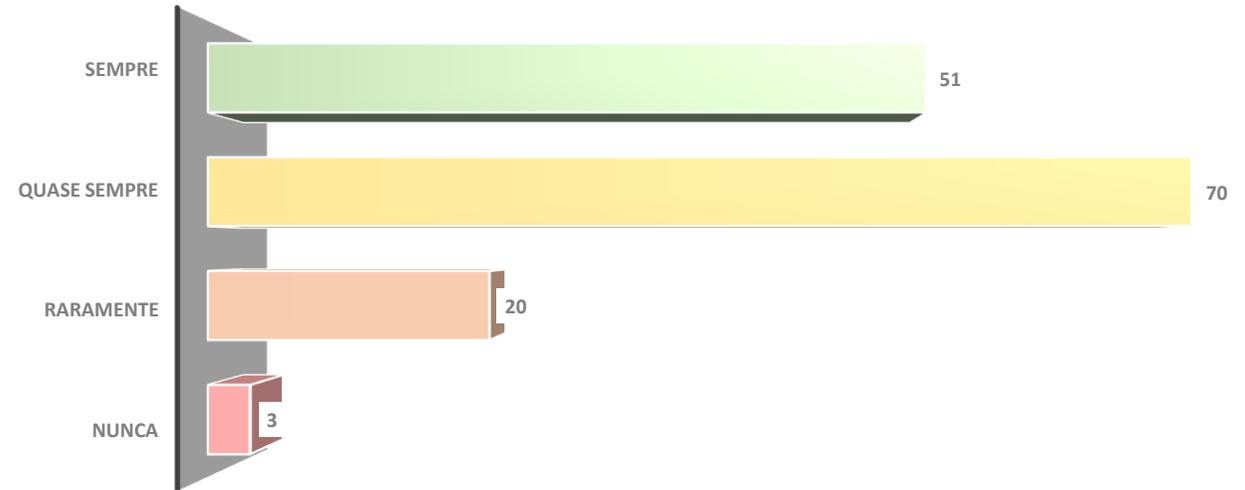
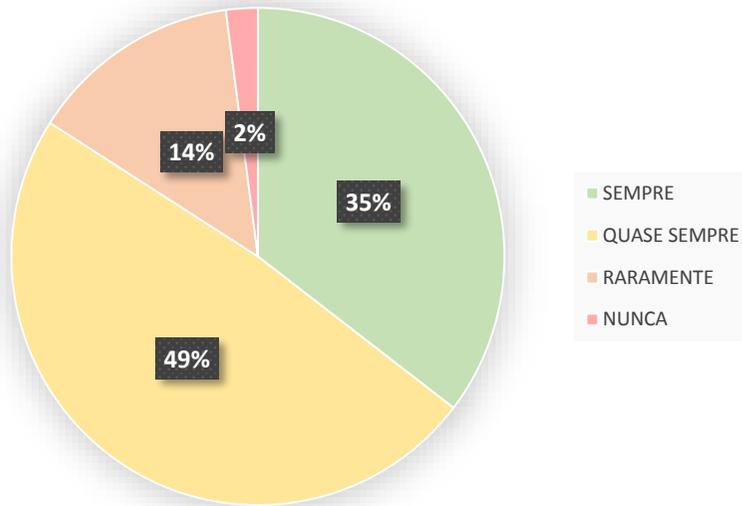


Você acessa o portal frequentemente?



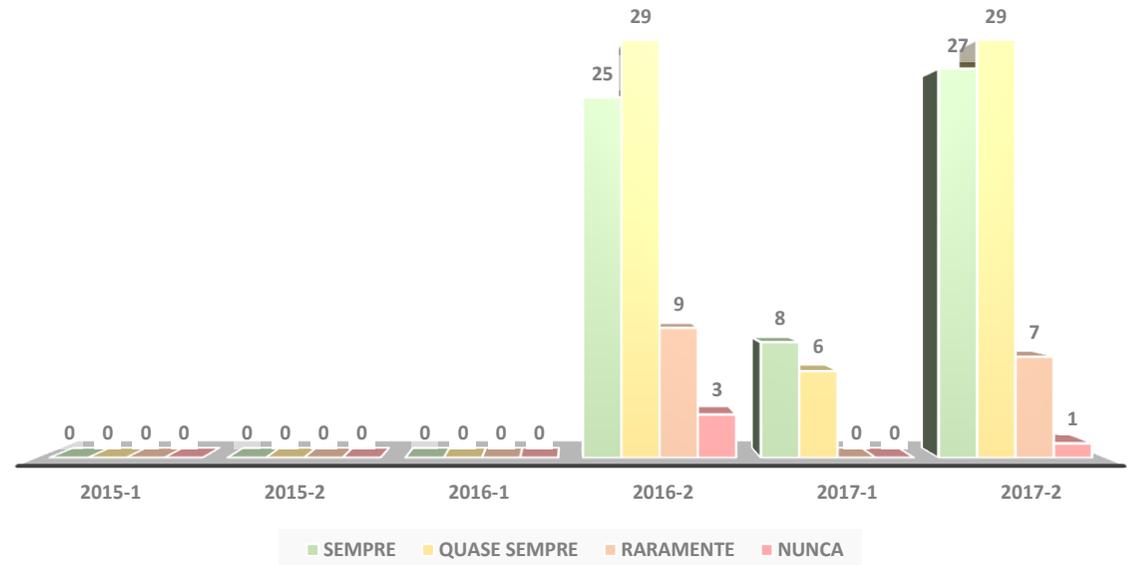
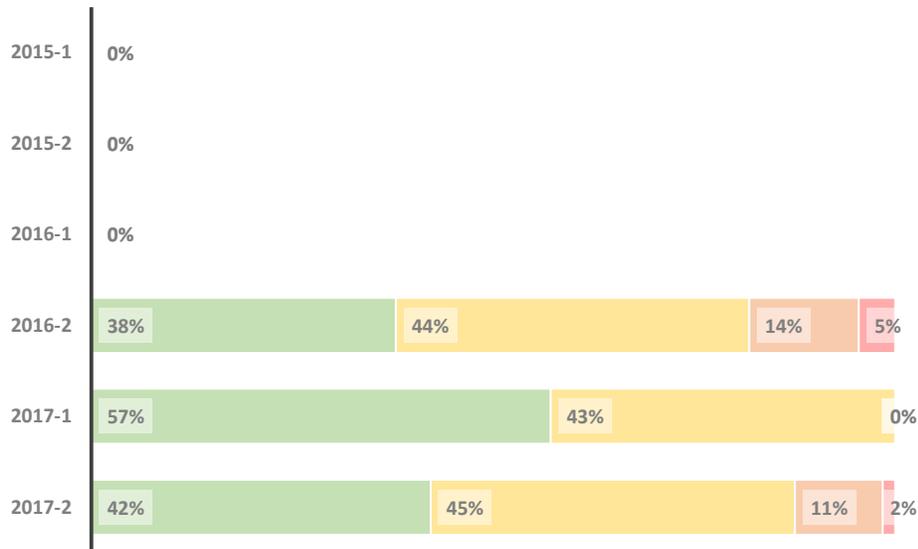
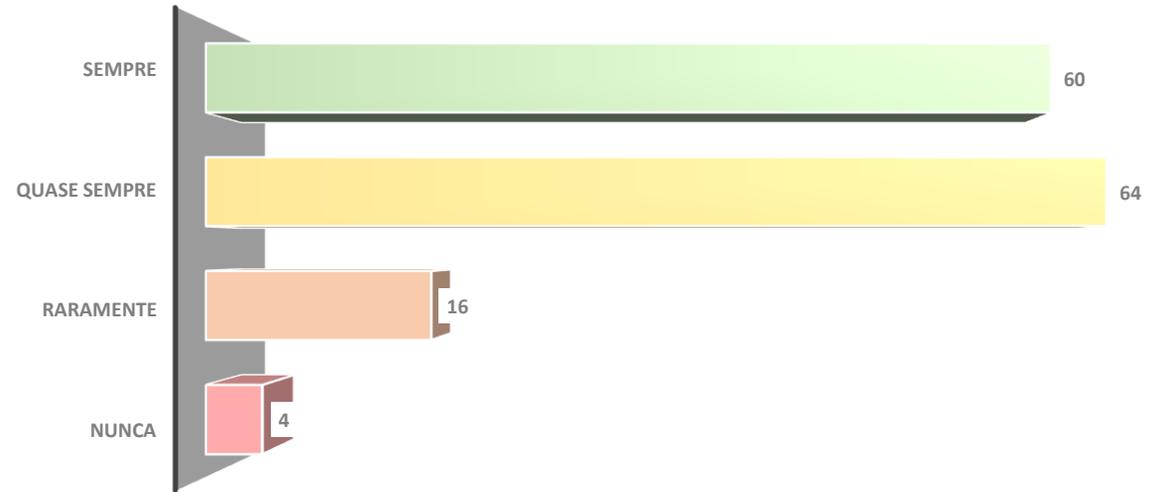
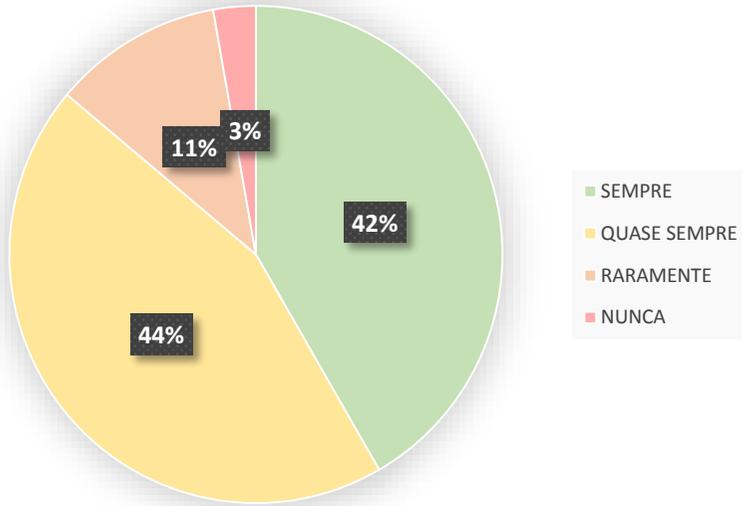


Você se sente apto para utilizar os recursos de TI?



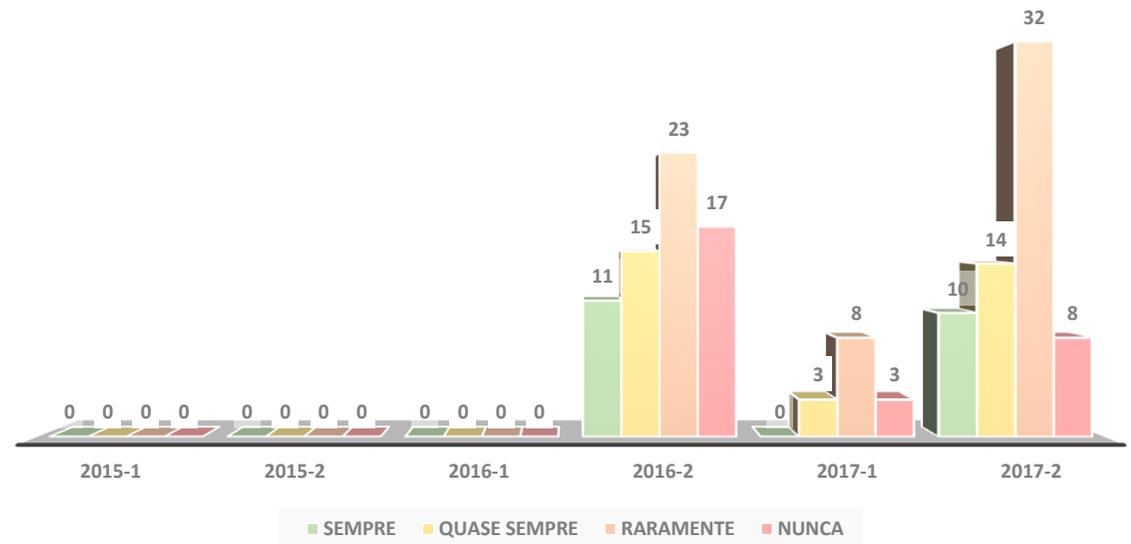
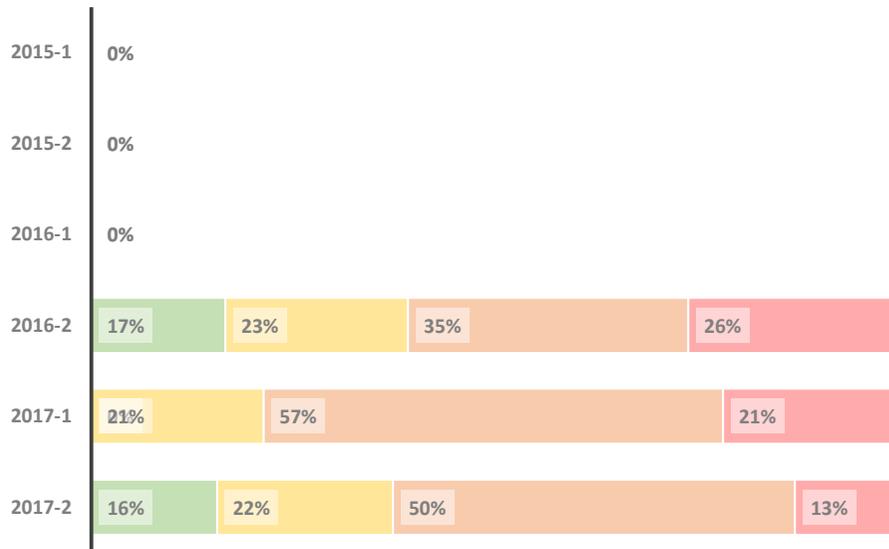
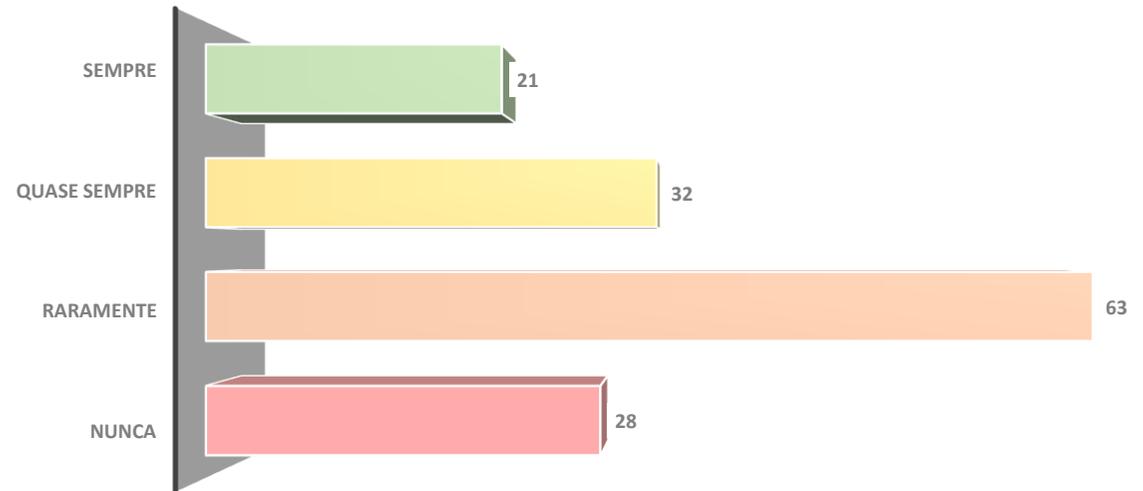
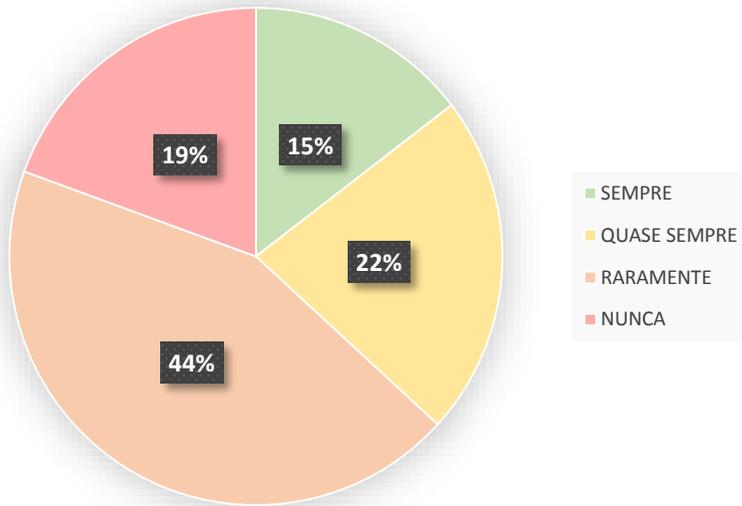


Você utiliza o Moodlerooms (AVA) frequentemente?



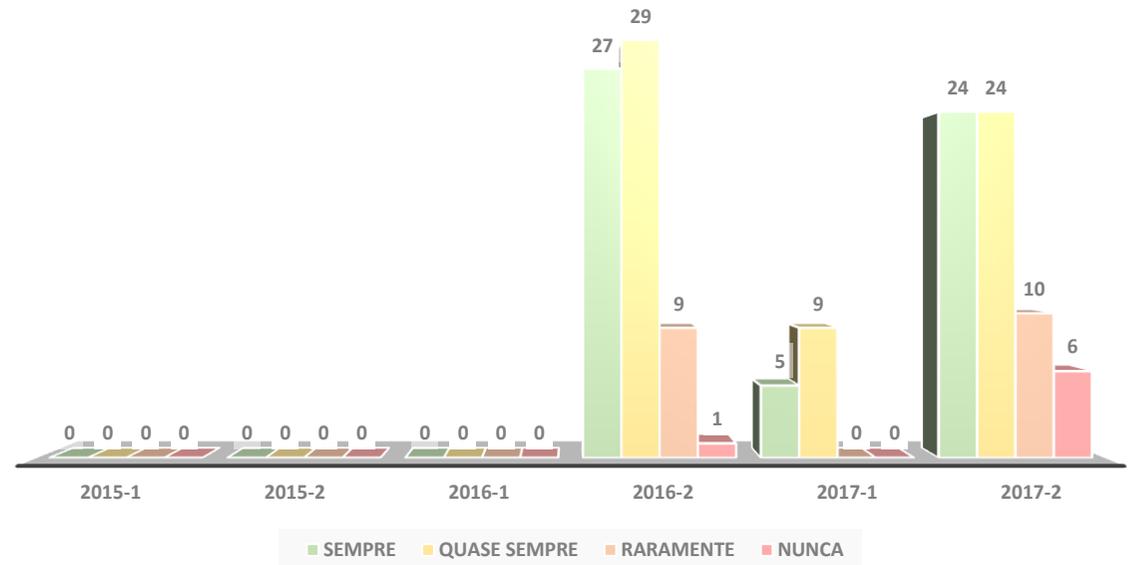
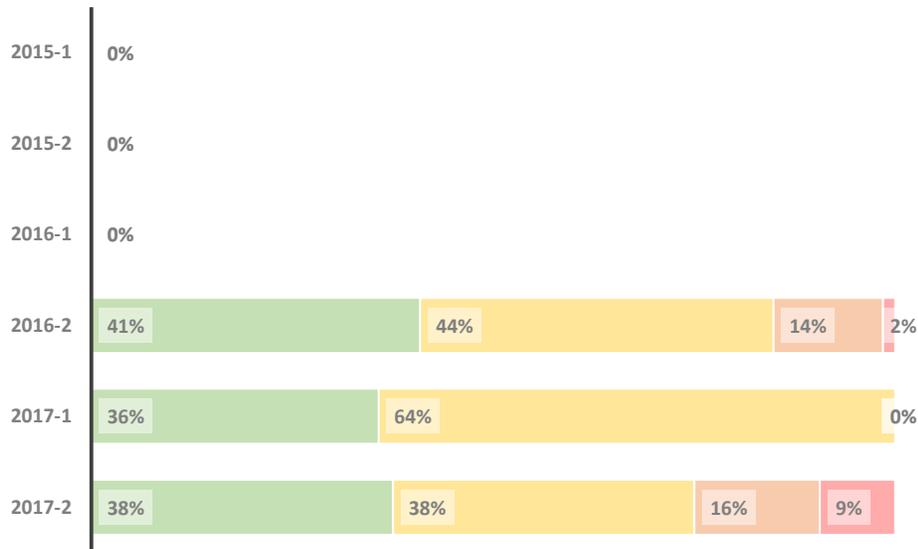
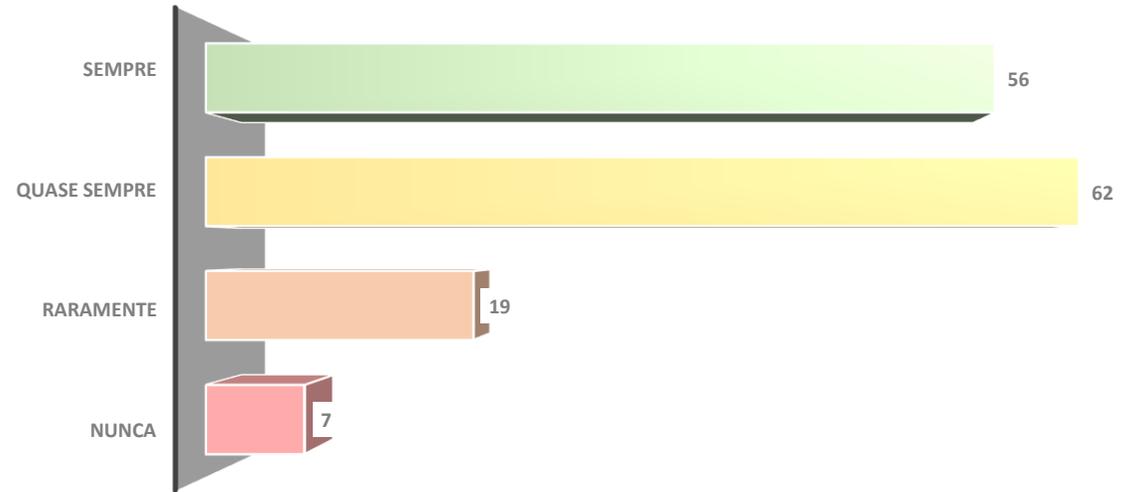
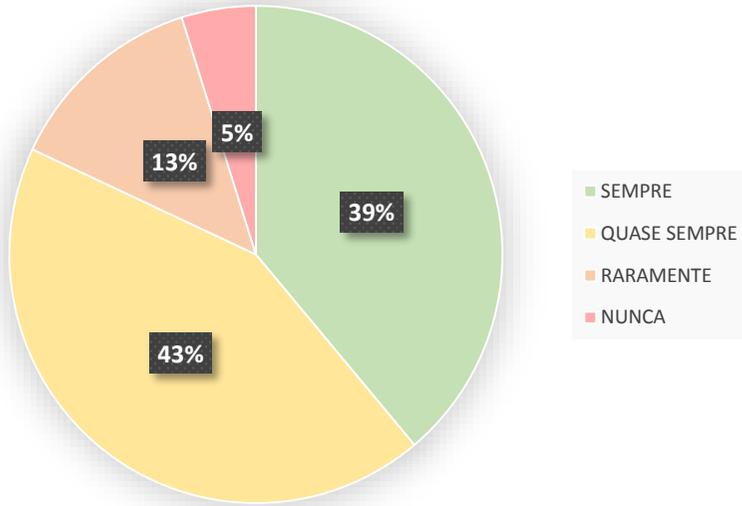


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



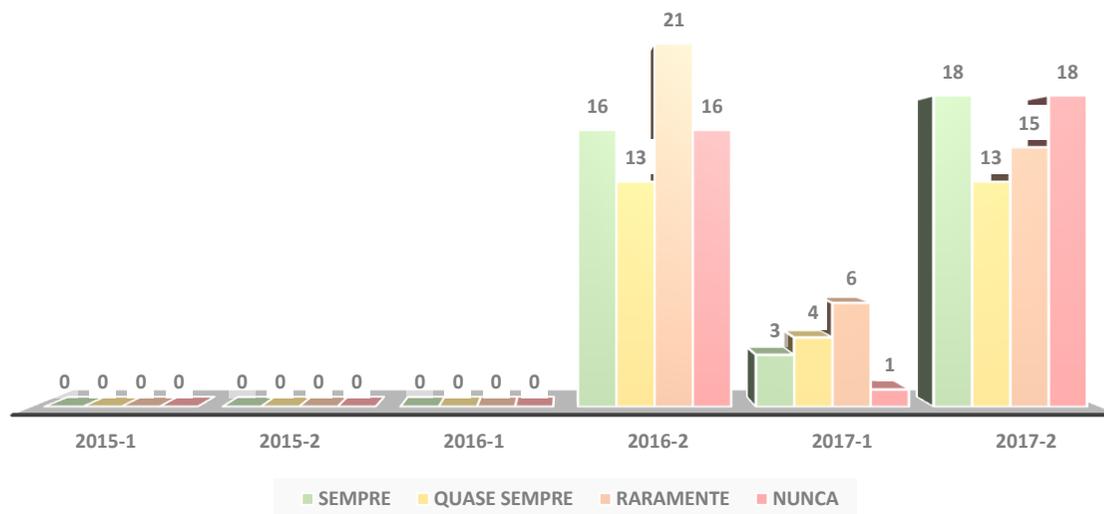
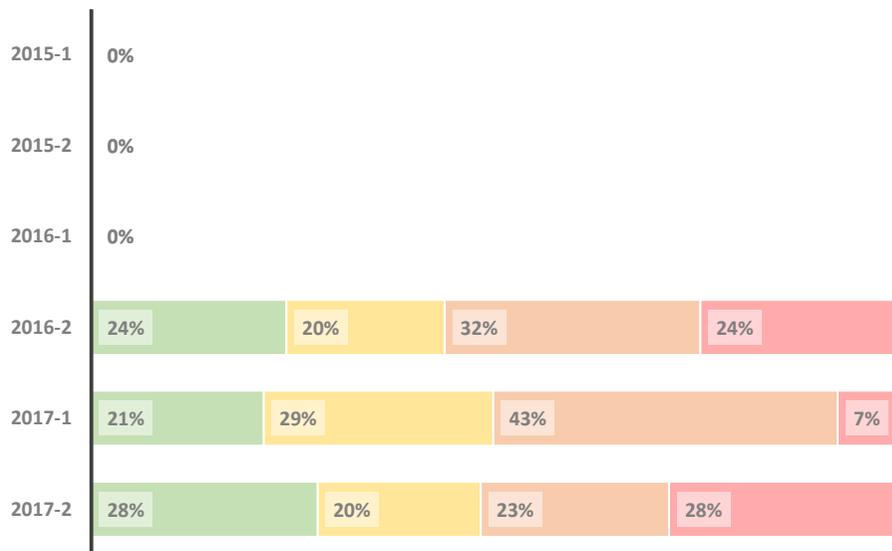
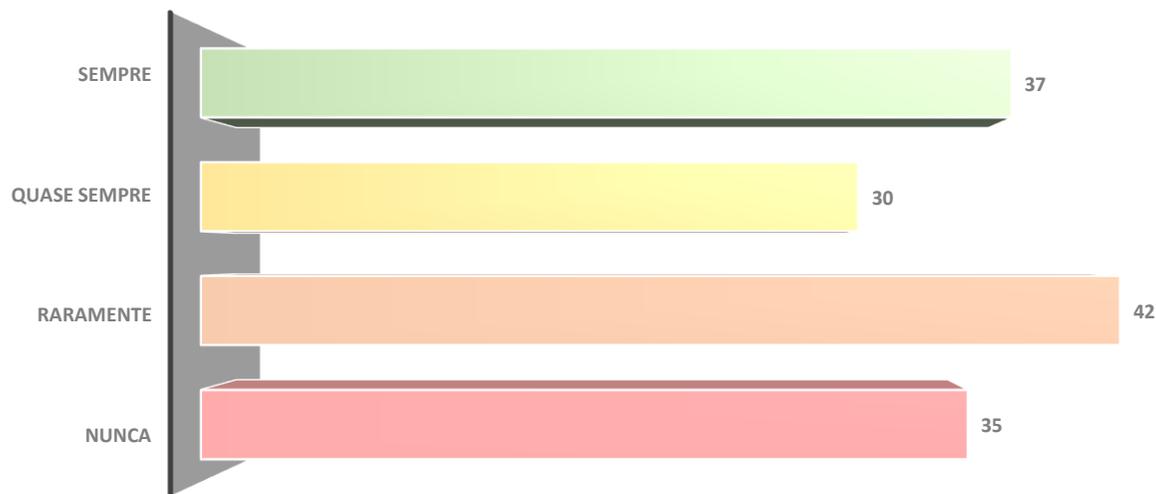
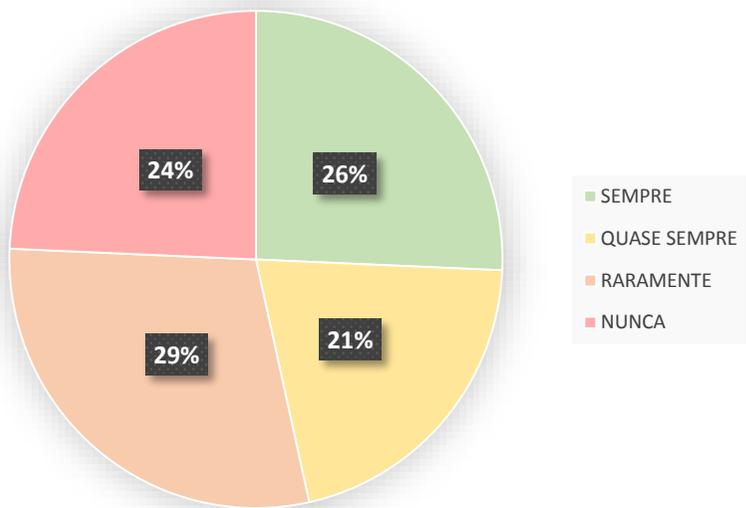


Você utiliza o recurso de internet frequente?



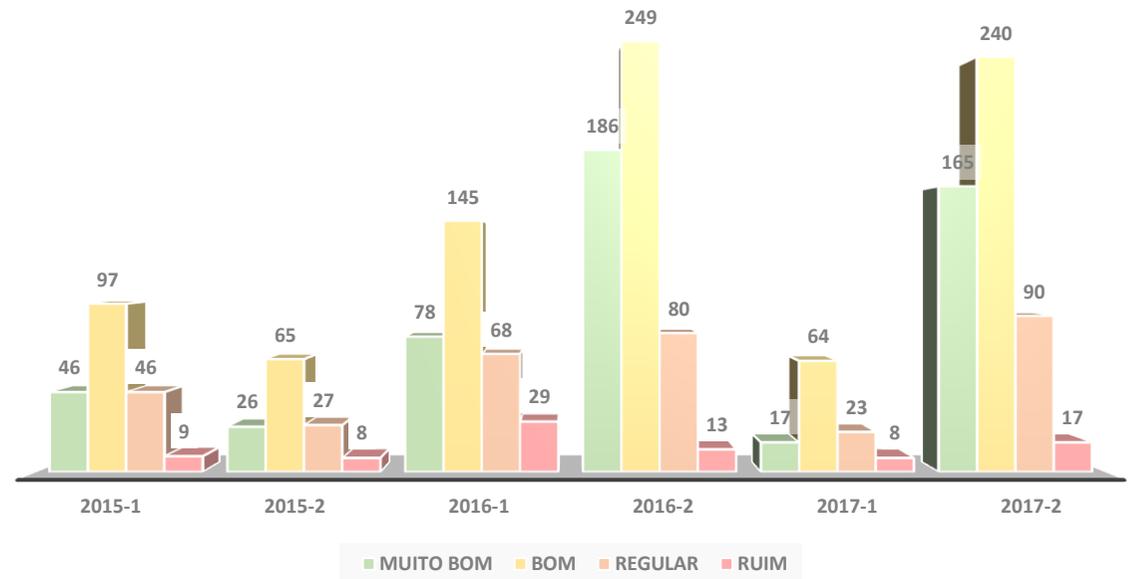
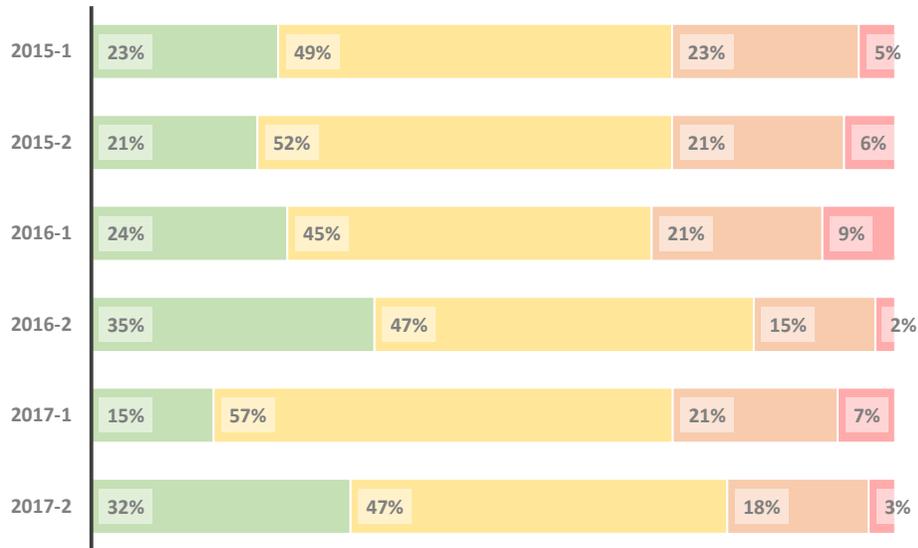
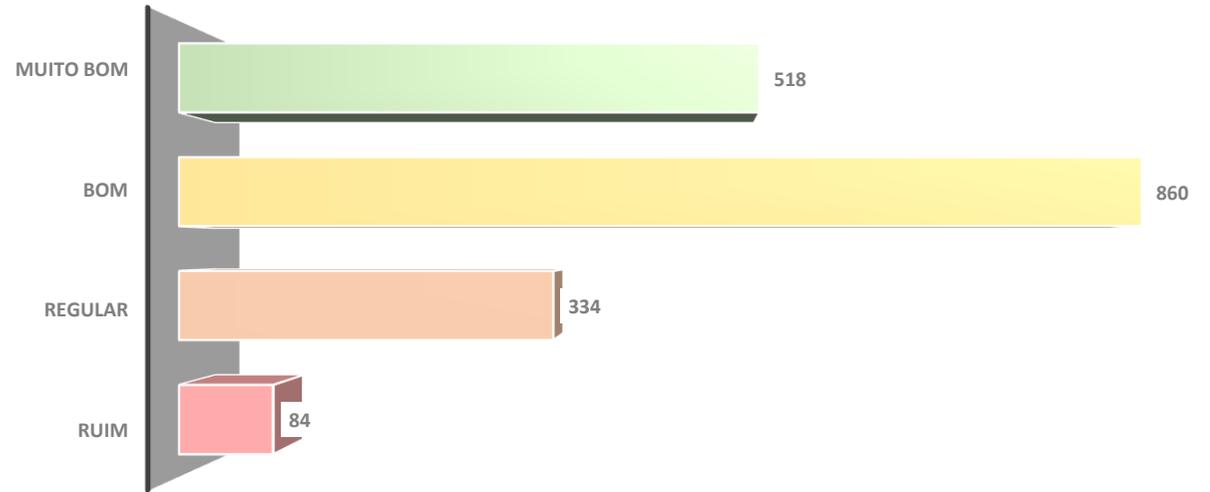
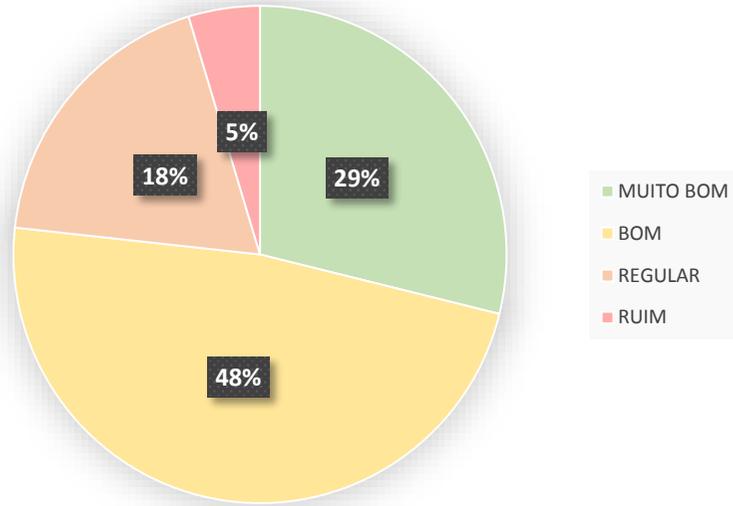


Você utiliza o recurso de WIFI frequentemente?



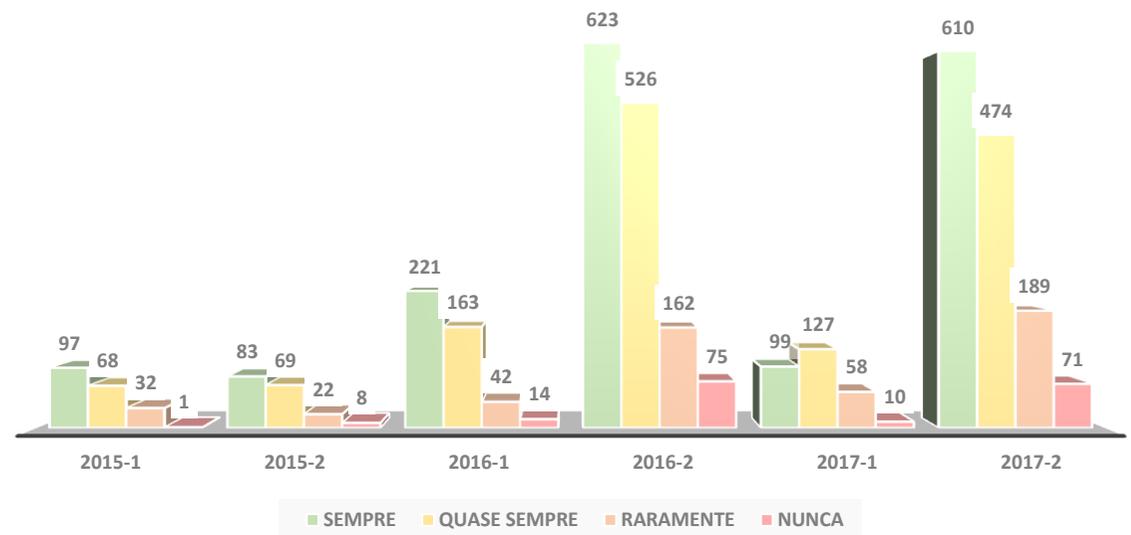
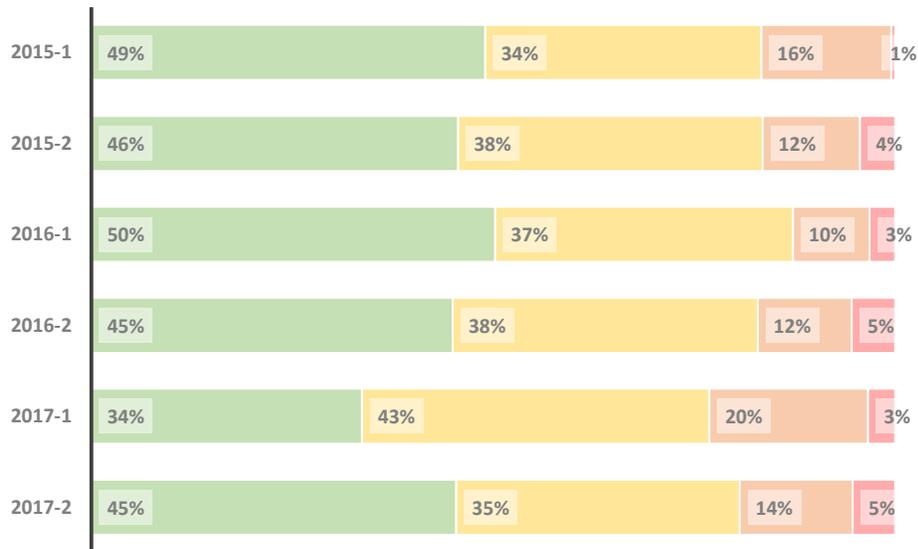
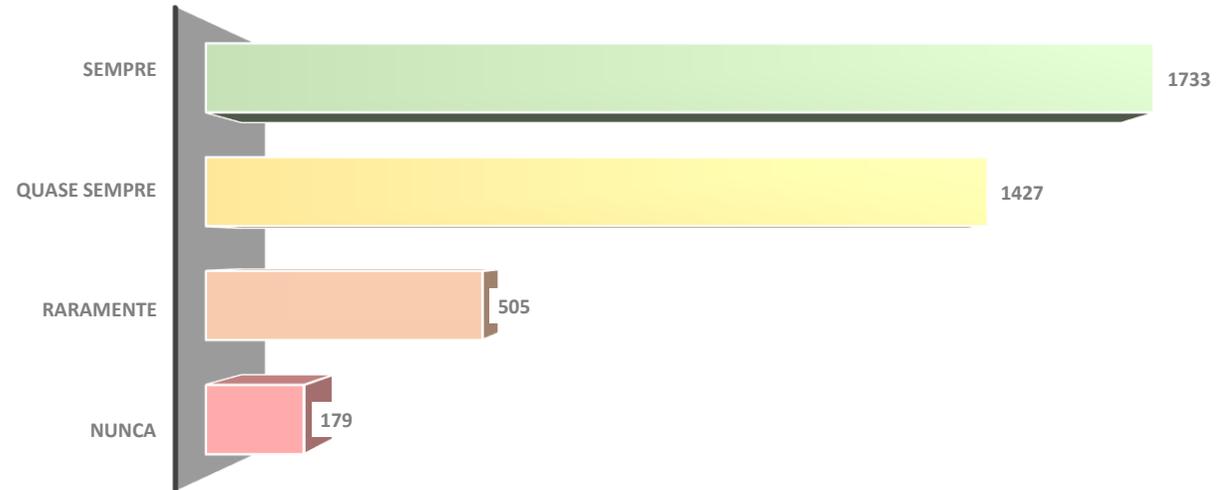
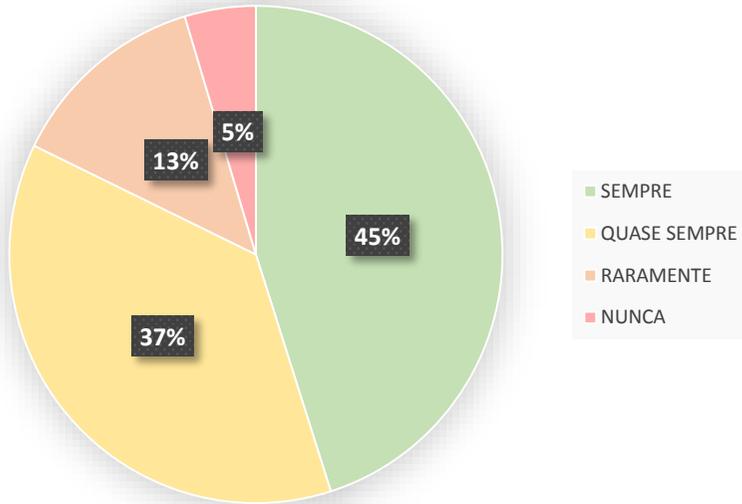


QUESTÕES OBJETIVAS - Qualitativas



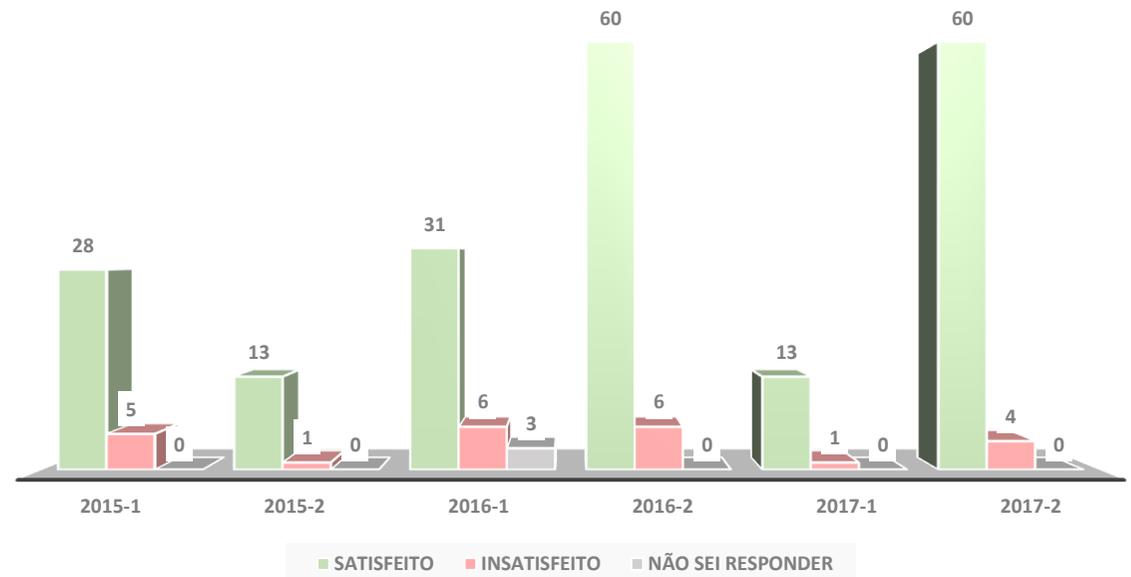
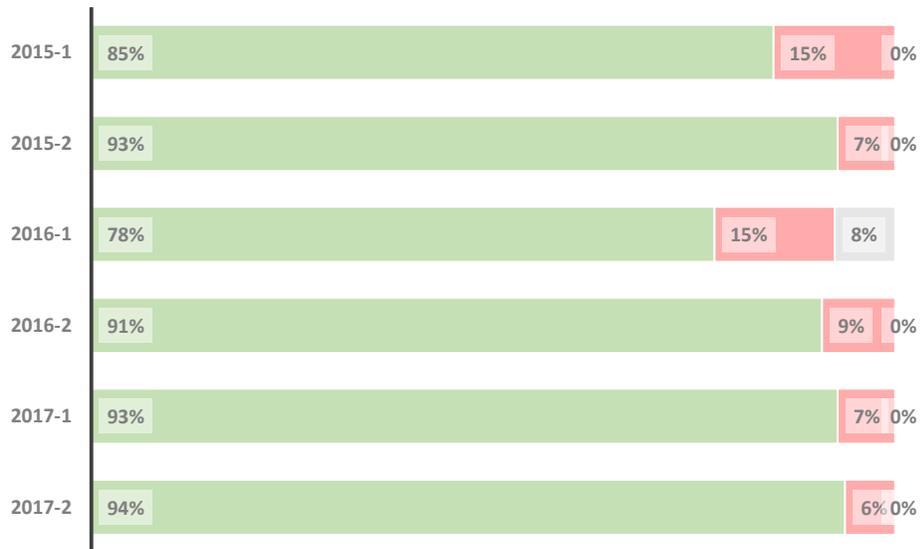
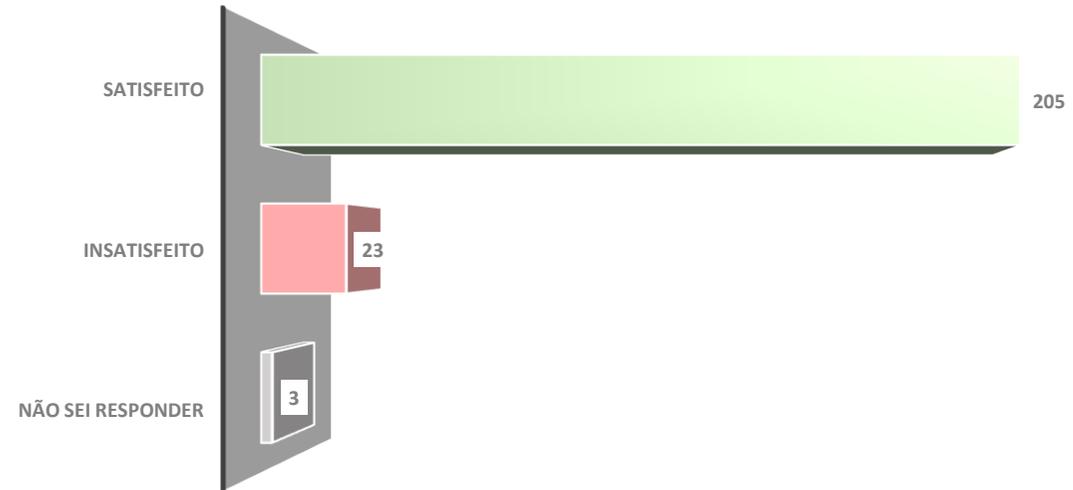
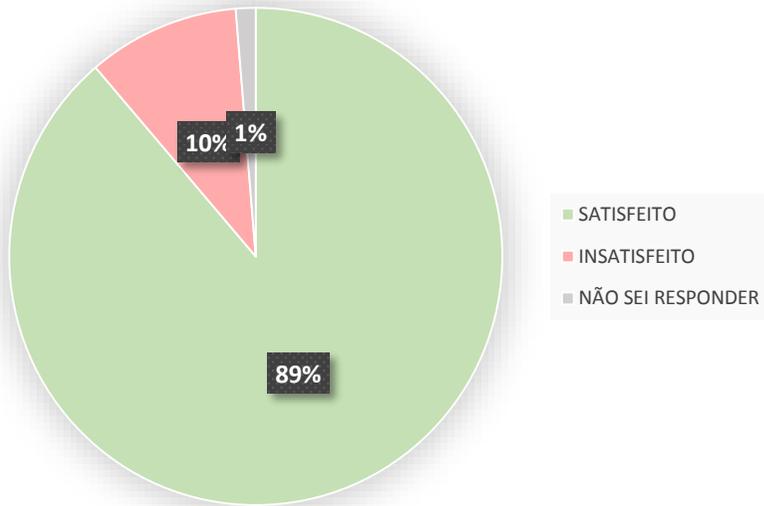


QUESTÕES OBJETIVAS - Periodicidade



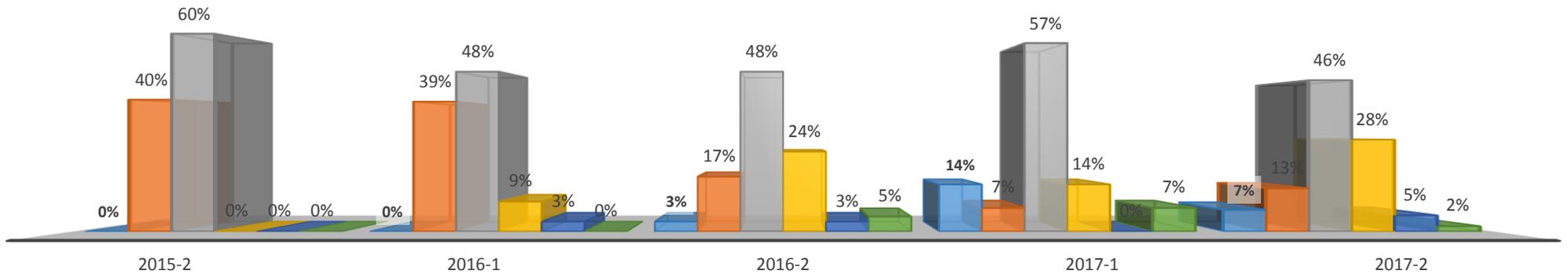
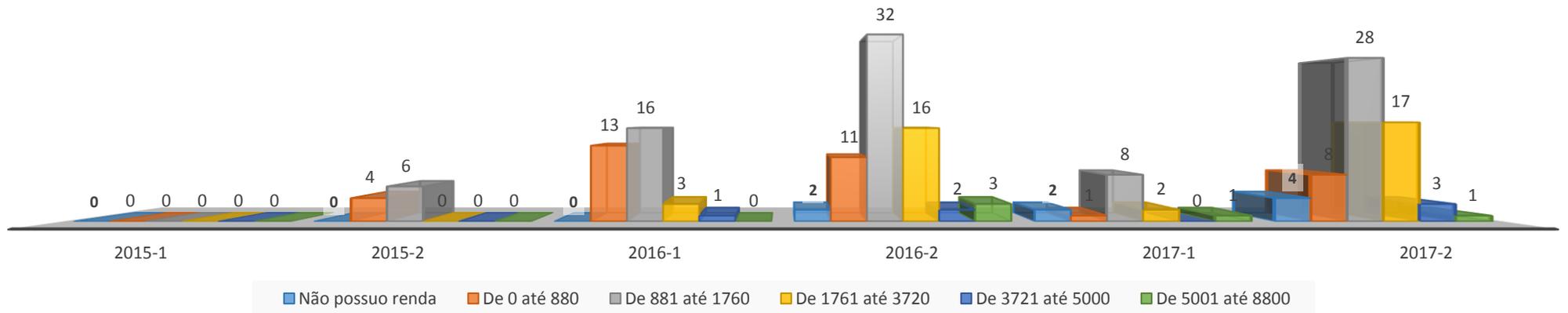
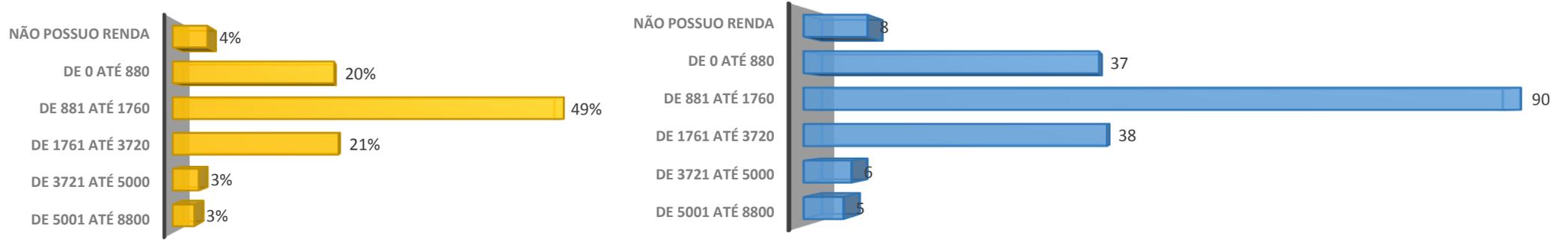


O CURSO - Em relação ao seu curso, você se considera:



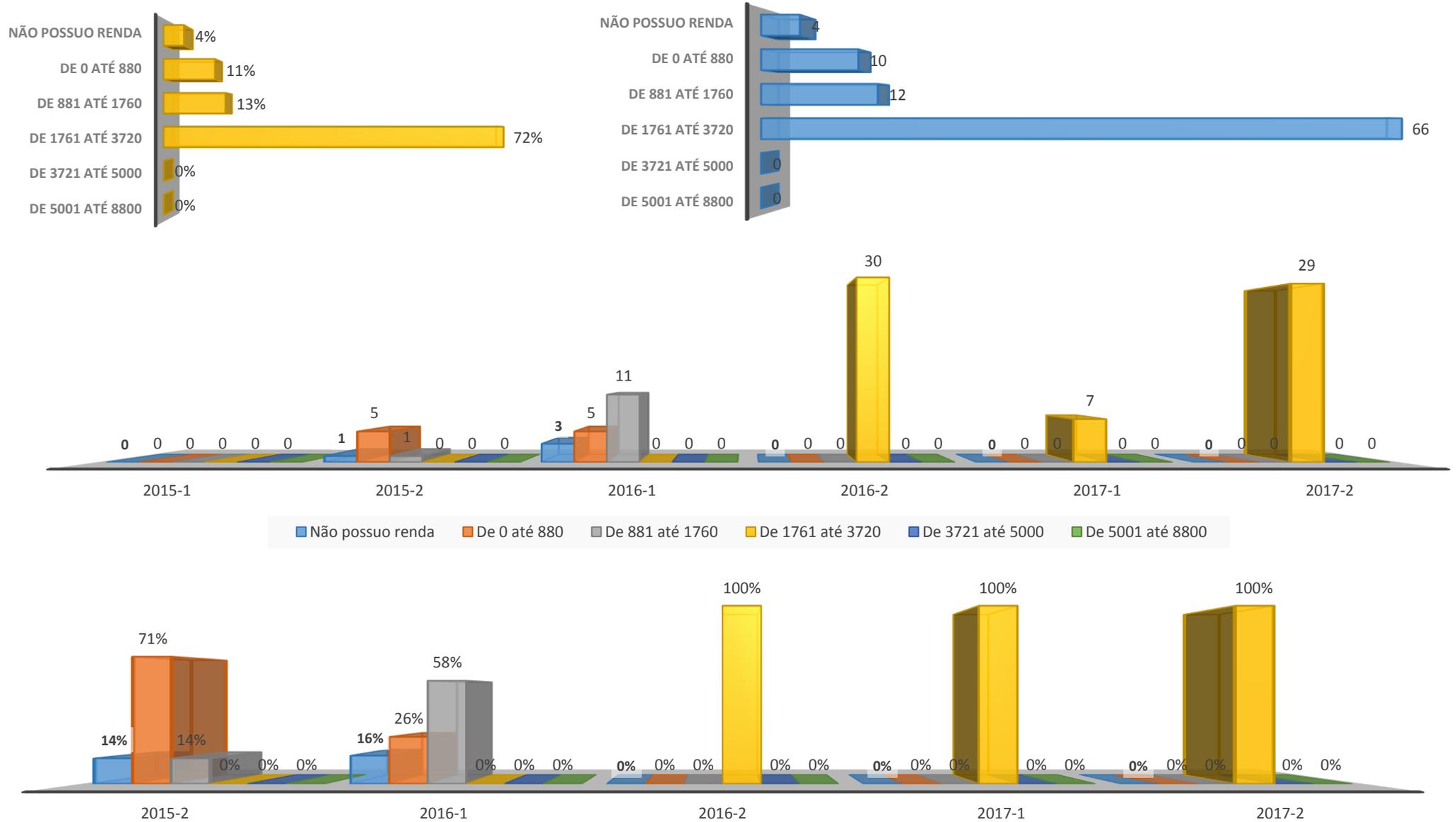


Qual a sua renda mensal atual?



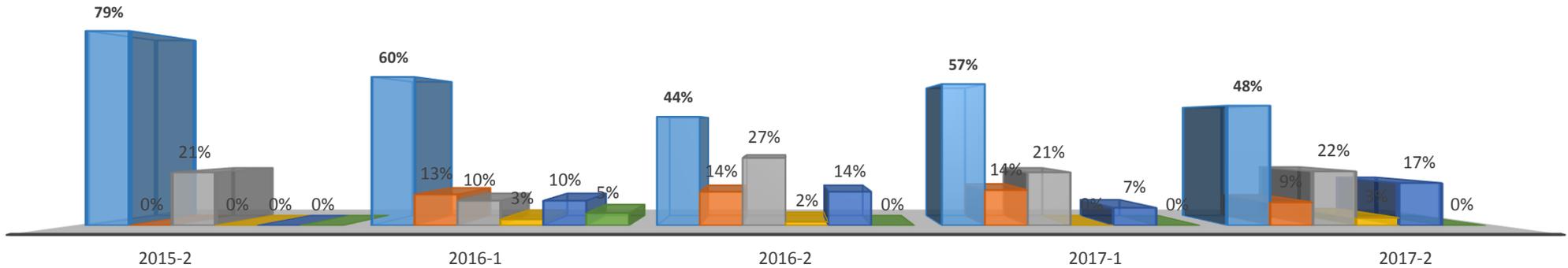
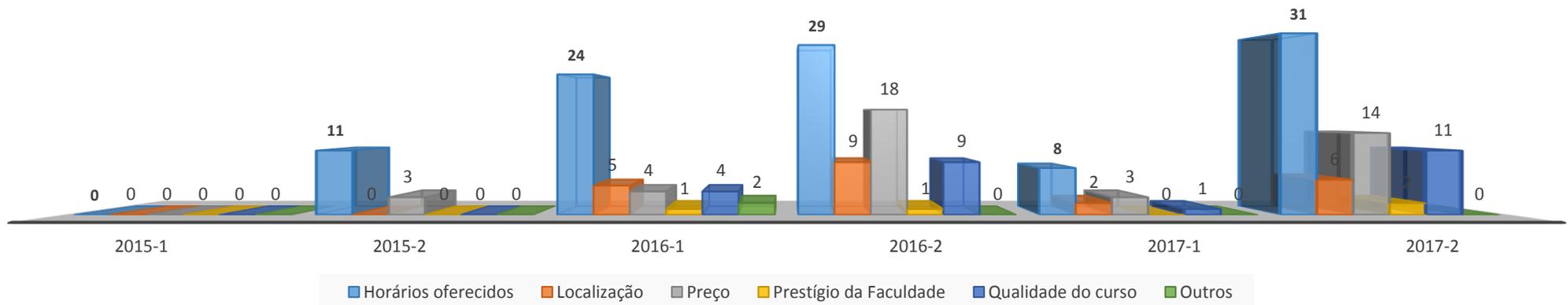
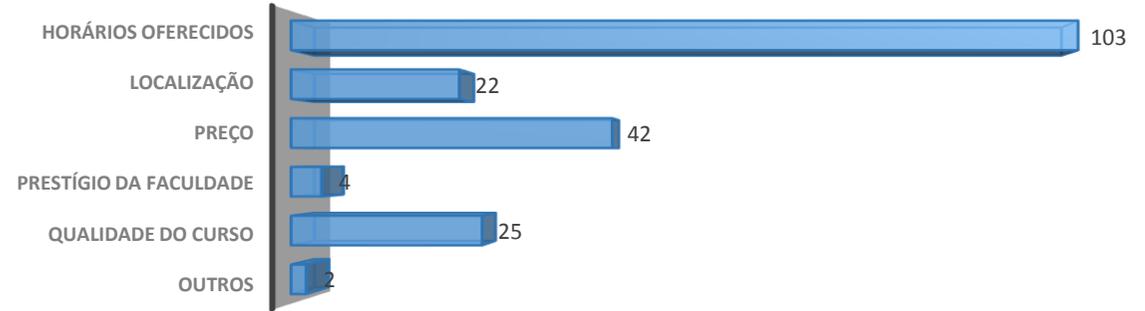
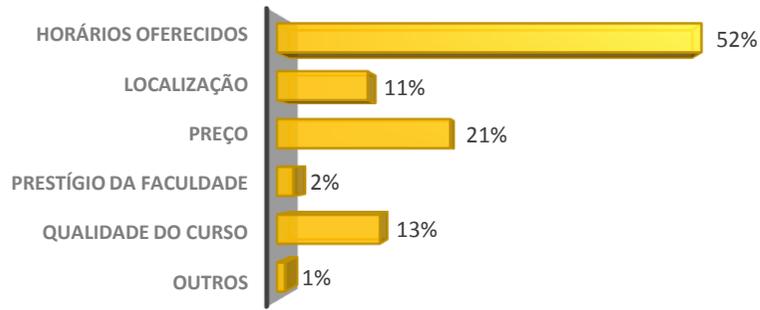


Qual a renda mensal da sua família?



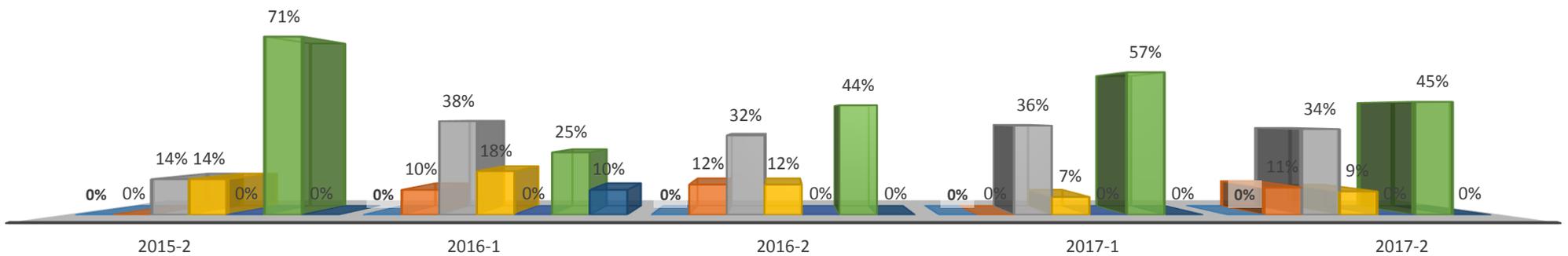
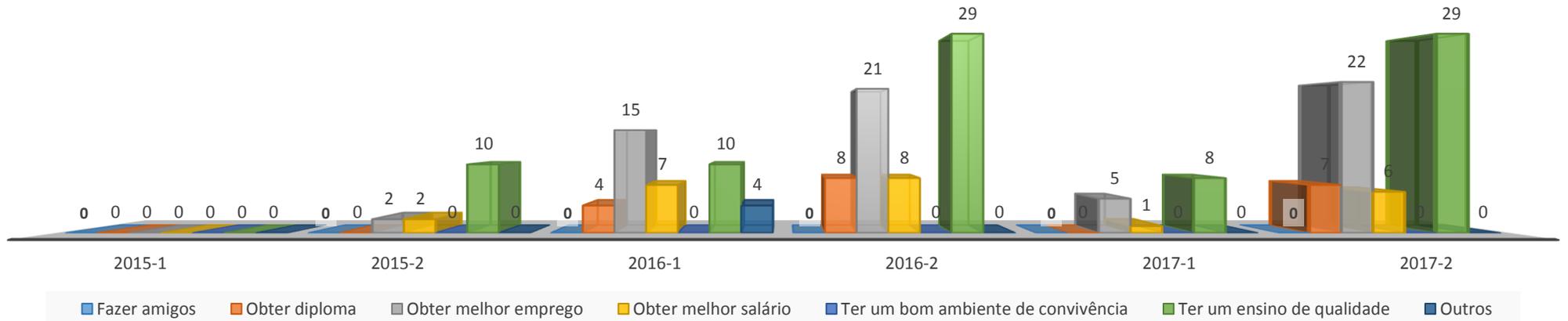
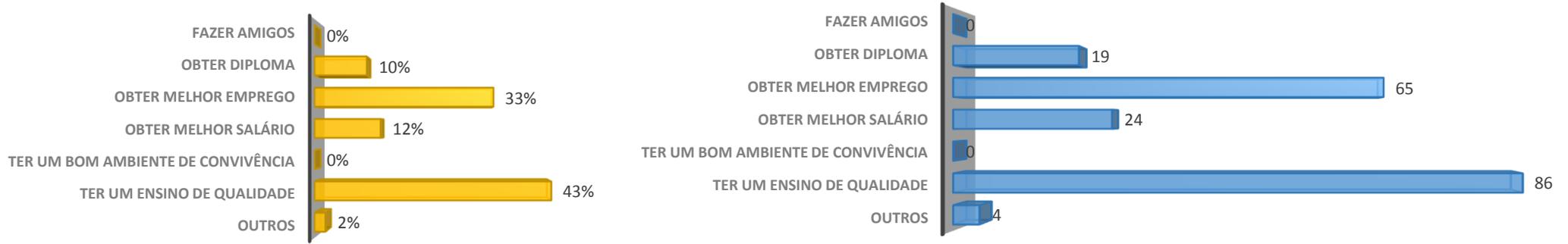


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



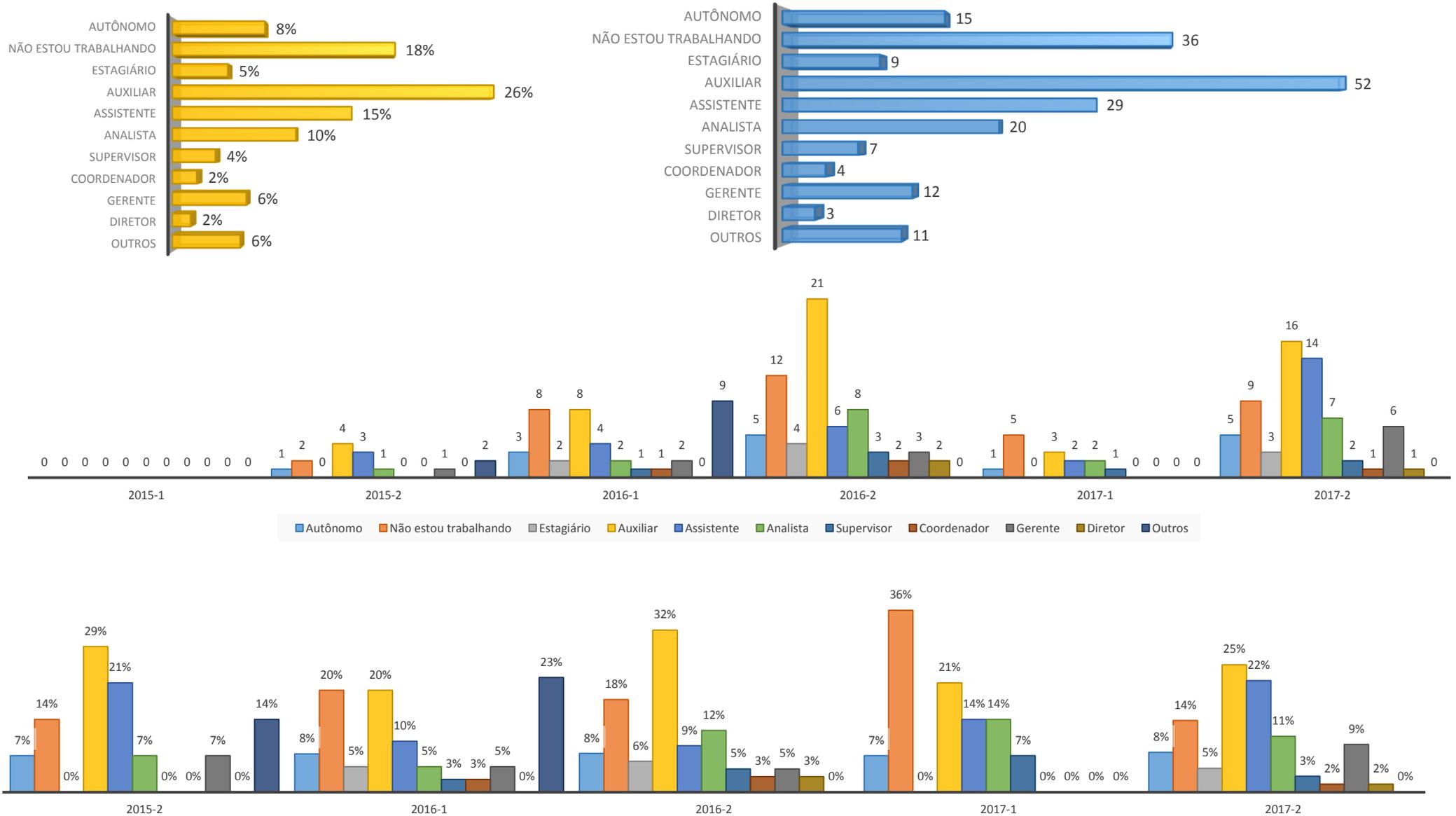


O que é mais importante para você ao cursar uma faculdade?



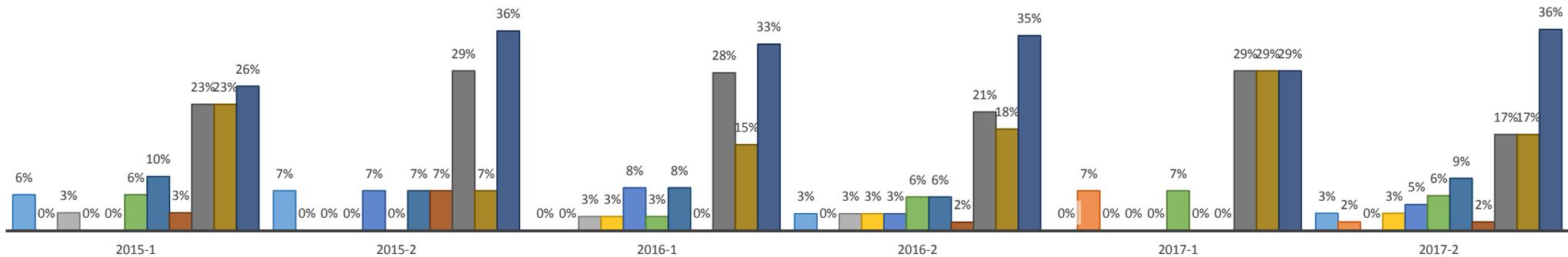
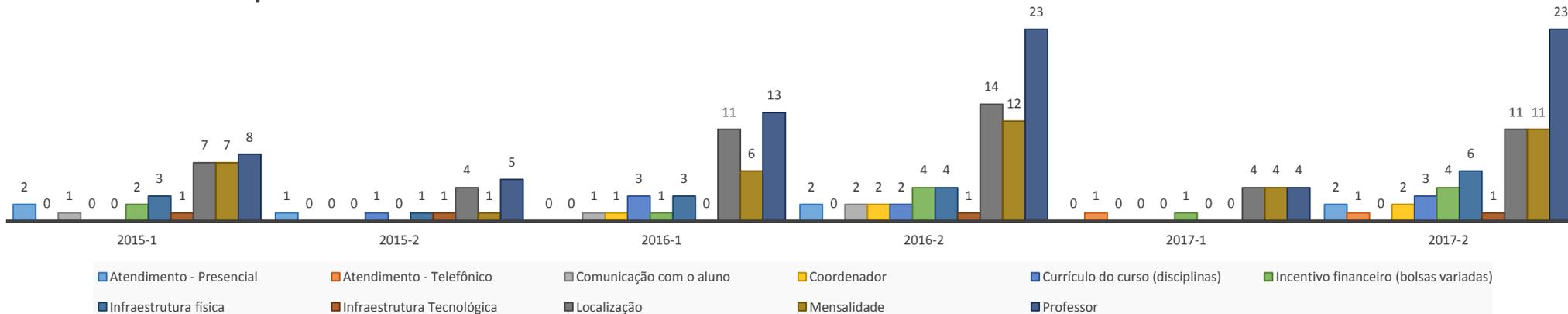
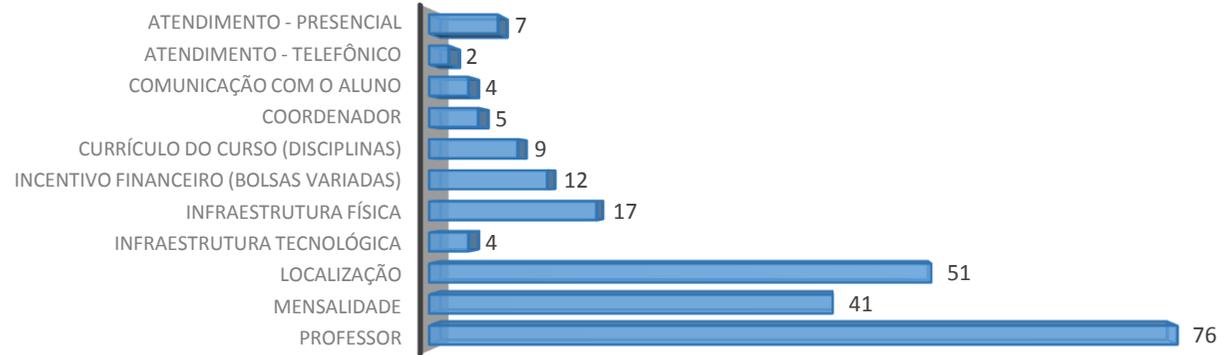
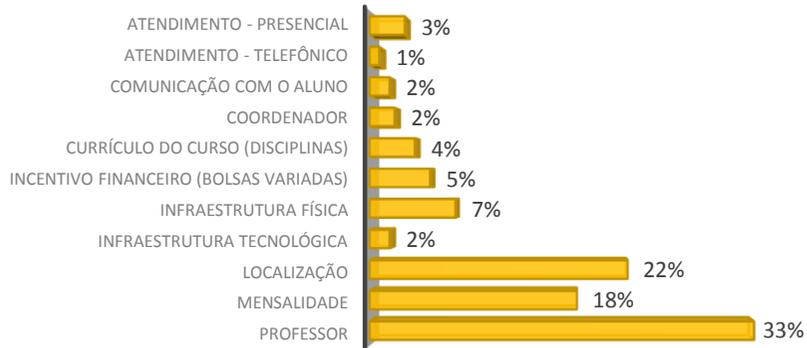


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

