



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	214 45%	206 43%	45 9%	13 3%	478
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	184 38%	218 46%	61 13%	15 3%	478
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	90 19%	259 54%	102 21%	27 6%	478
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	129 27%	243 51%	91 19%	15 3%	478
SALAS DE AULA : limpeza e ventilação.	161 42%	176 46%	41 11%	3 1%	381
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	132 35%	195 51%	50 13%	4 1%	381
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	108 23%	186 39%	138 29%	46 10%	478
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	63 13%	192 40%	171 36%	52 11%	478

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	98 26%	172 45%	93 24%	18 5%	381
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	117 46%	125 49%	9 4%	5 2%	256
O COORDENADOR: é acessível ao aluno?	127 33%	159 42%	78 20%	17 4%	381
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	130 27%	239 50%	88 18%	21 4%	478
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	71 28%	149 58%	27 11%	9 4%	256
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	324 68%	133 28%	19 4%	2 0%	478
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	237 62%	133 35%	10 3%	1 0%	381
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	255 53%	203 42%	18 4%	2 0%	478
OS PROFESSORES: fazem chamada?	340 89%	36 9%	4 1%	1 0%	381
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	190 50%	177 46%	13 3%	1 0%	381
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	206 54%	160 42%	13 3%	2 1%	381
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	127 37%	152 44%	47 14%	16 5%	342
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	135 35%	167 44%	62 16%	17 4%	381
Você acessa o aluno online frequentemente?	135 53%	98 38%	19 7%	4 2%	256
Você acessa o Office365 (email) frequentemente?	56 22%	57 22%	83 32%	60 23%	256
Você acessa o portal frequentemente?	124 48%	108 42%	19 7%	5 2%	256
Você se sente apto para utilizar os recursos de TI?	90 35%	123 48%	34 13%	9 4%	256
Você utiliza o Moodlerooms (AVA) frequentemente?	109 43%	109 43%	31 12%	7 3%	256
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	35 14%	86 34%	101 39%	34 13%	256
Você utiliza o recurso de internet frequente?	110 43%	94 37%	41 16%	11 4%	256
Você utiliza o recurso de WIFI frequentemente?	77 30%	60 23%	54 21%	65 25%	256

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	1.081 30%	1.675 46%	699 19%	175 5%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	3.093 44%	2.740 39%	863 12%	307 4%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	186	49%
Localização	38	10%
Preço	100	26%
Prestígio da Faculdade	6	2%
Qualidade do curso	45	12%
Outros	6	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	23	6%
Obter melhor emprego	148	39%
Obter melhor salário	40	10%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	163	43%
Outros	7	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	3	1%
Não estou trabalhando	103	27%
Estagiário	16	4%
Auxiliar	101	27%
Assistente	83	22%
Analista	36	9%
Supervisor	8	2%
Coordenador	-	0%
Gerente	6	2%
Diretor	-	0%
Outros	25	7%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	422	88%
INSATISFEITO	46	10%
NÃO SEI RESPONDER	10	2%

Qual a sua renda mensal atual?

Não possuo renda	26	7%
De 0 até 880	102	27%
De 881 até 1760	165	43%
De 1761 até 3720	50	13%
De 3721 até 5000	6	2%
De 5001 até 8800	2	1%

Qual a renda mensal da sua família?

Não possuo renda	11	6%
De 0 até 880	14	7%
De 881 até 1760	61	32%
De 1761 até 3720	105	55%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	10	2%
Atendimento - Telefônico	1	0%
Comunicação com o aluno	9	2%
Coordenador	11	2%
Currículo do curso (disciplinas)	27	6%
Incentivo financeiro (bolsas variadas)	21	4%
Infraestrutura física	43	9%
Infraestrutura Tecnológica	16	3%
Localização	109	23%
Mensalidade	76	16%
Professor	145	31%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	72	16%
Atendimento - Telefônico	28	6%
Comunicação com o aluno	82	19%
Coordenador	54	12%
Currículo do curso (disciplinas)	22	5%
Incentivo financeiro (bolsas variadas)	47	11%
Infraestrutura física	10	2%
Infraestrutura Tecnológica	16	4%
Localização	24	5%
Mensalidade	33	7%
Professor	55	12%

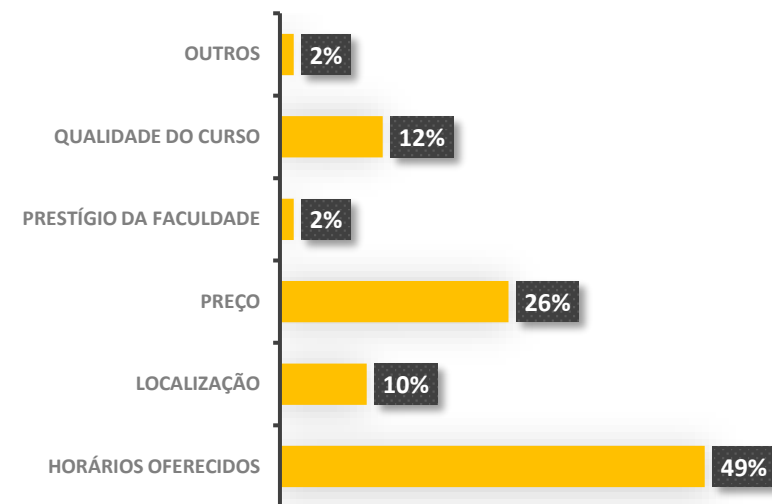
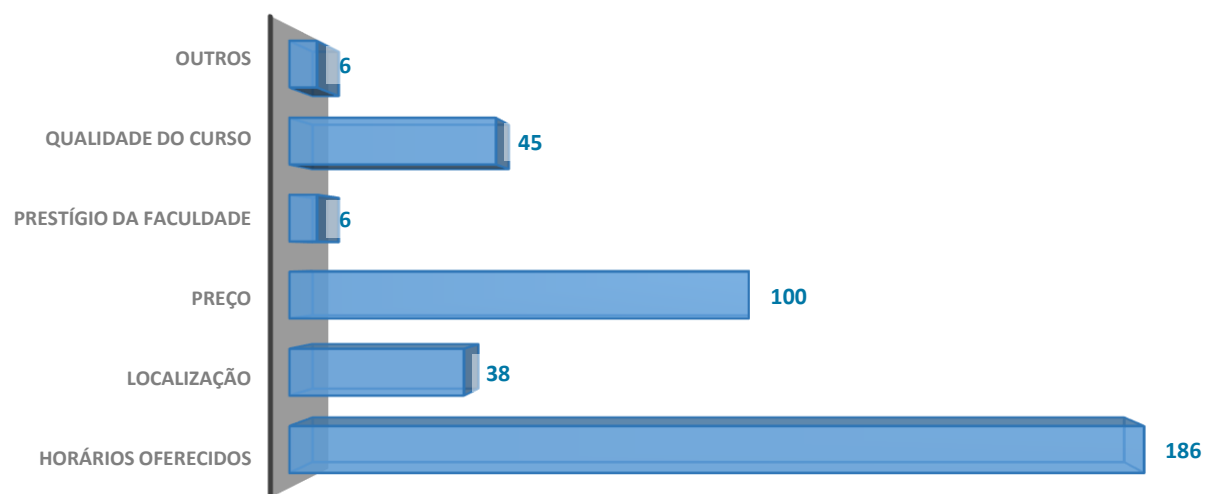
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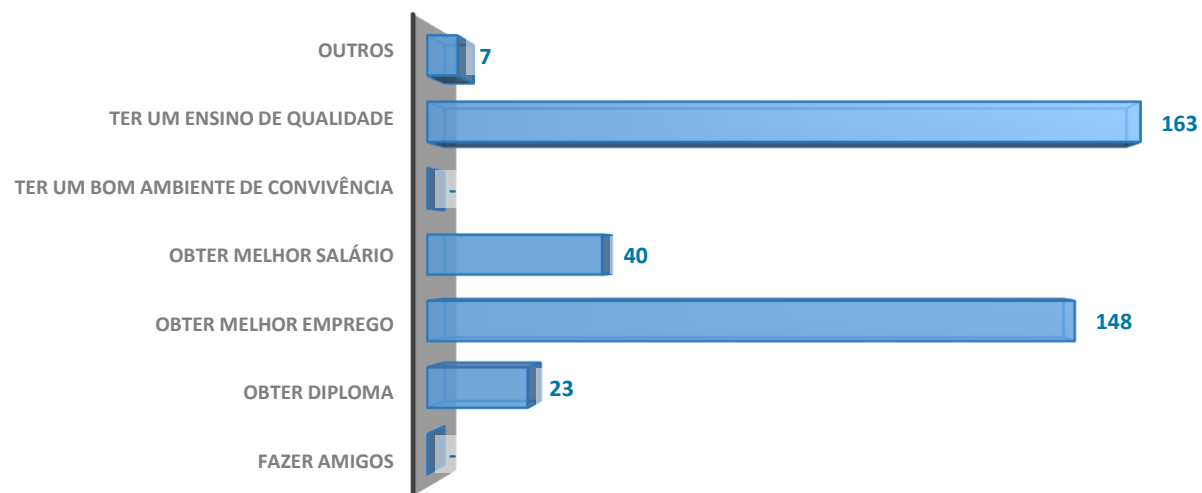
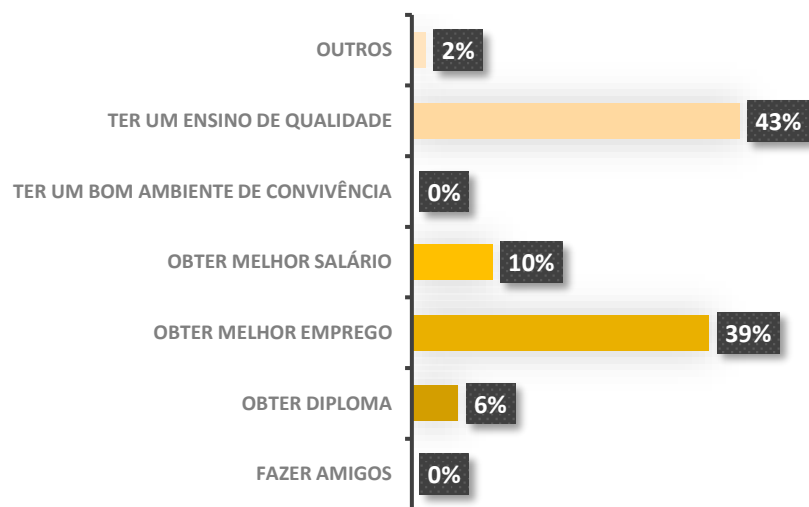
51,47%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

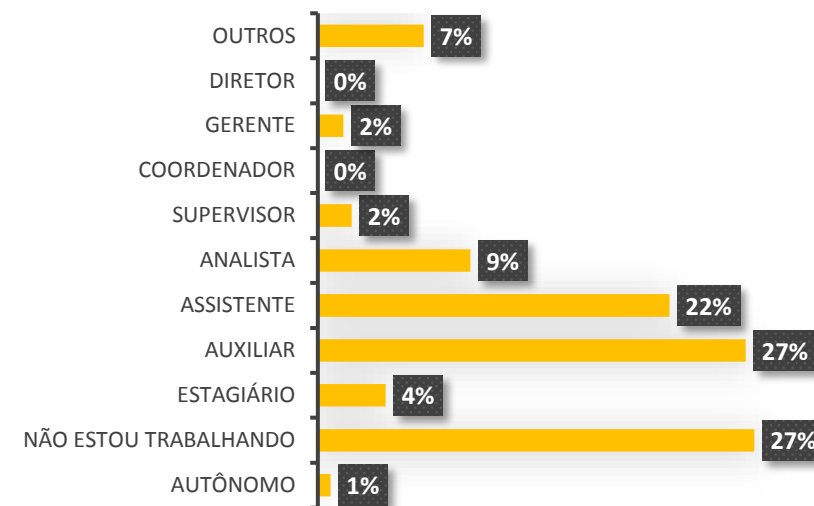
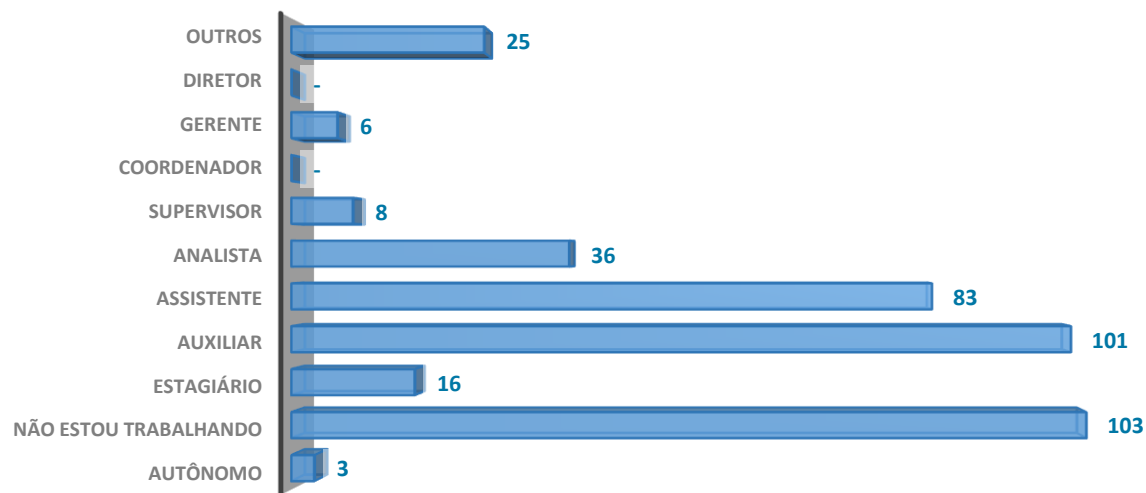


O que é mais importante para você ao cursar uma faculdade?

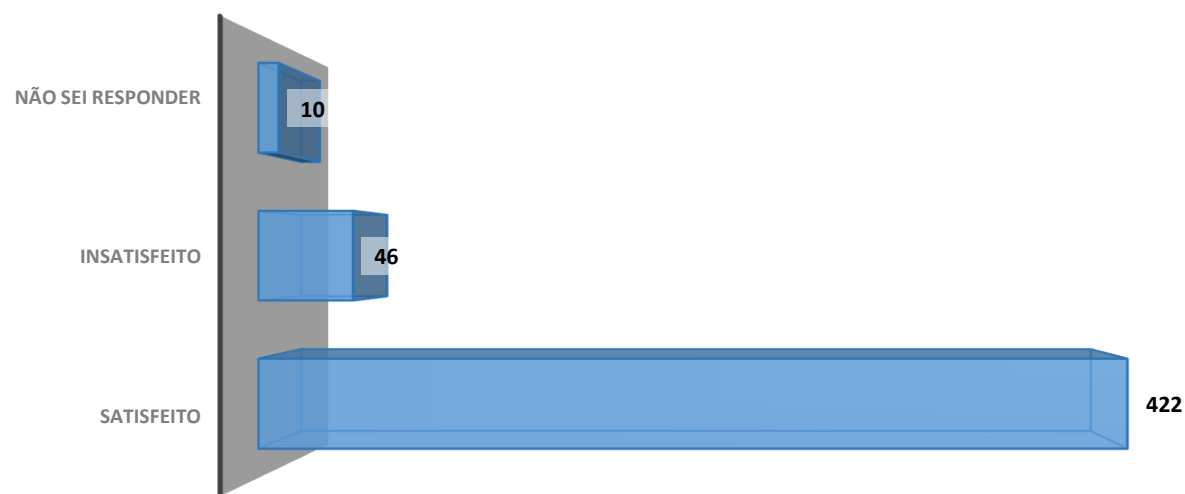
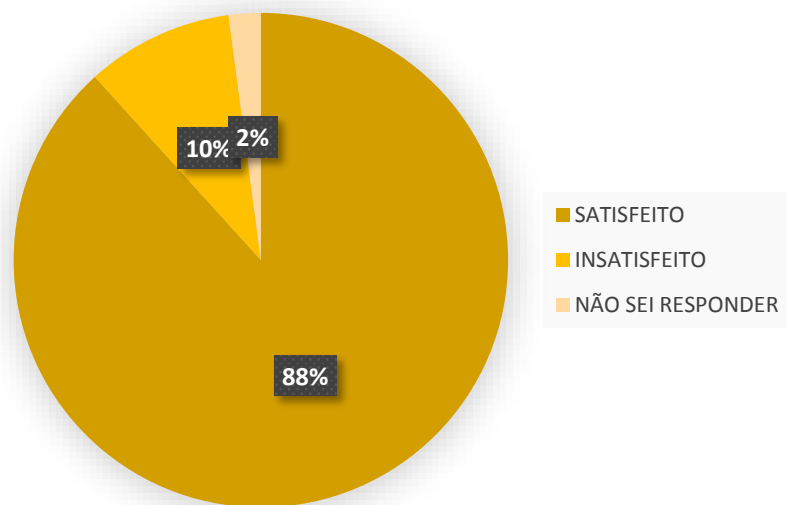




Qual o cargo que você ocupa na empresa em que trabalha?

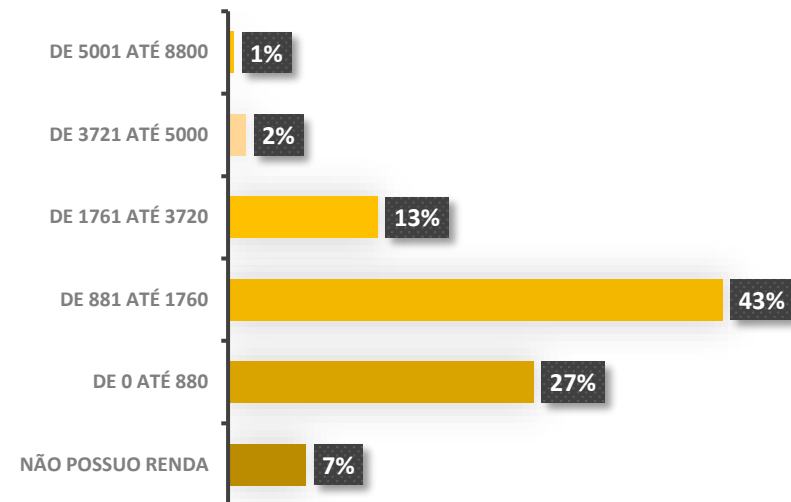
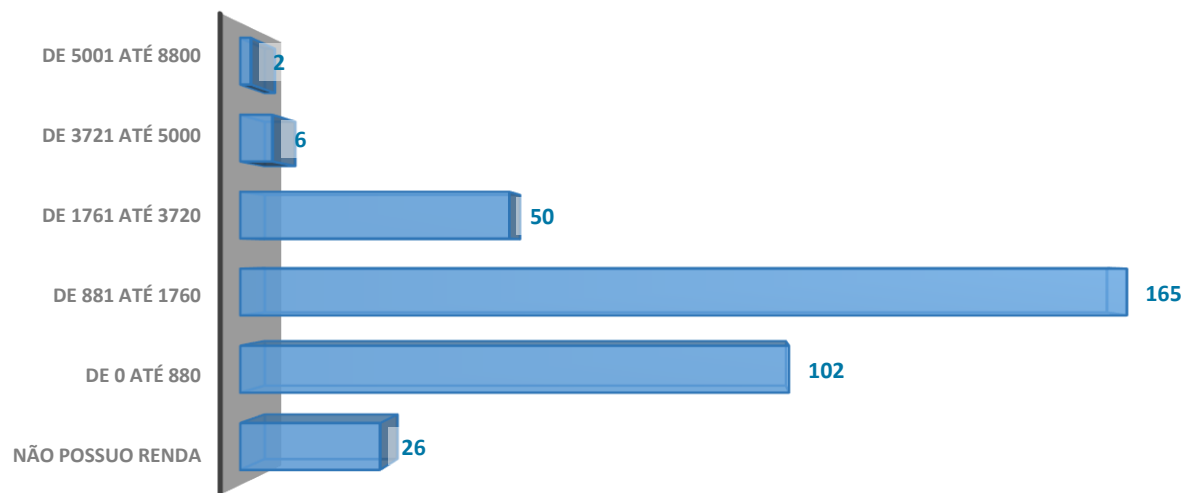


O CURSO - Em relação ao seu curso, você se considera:

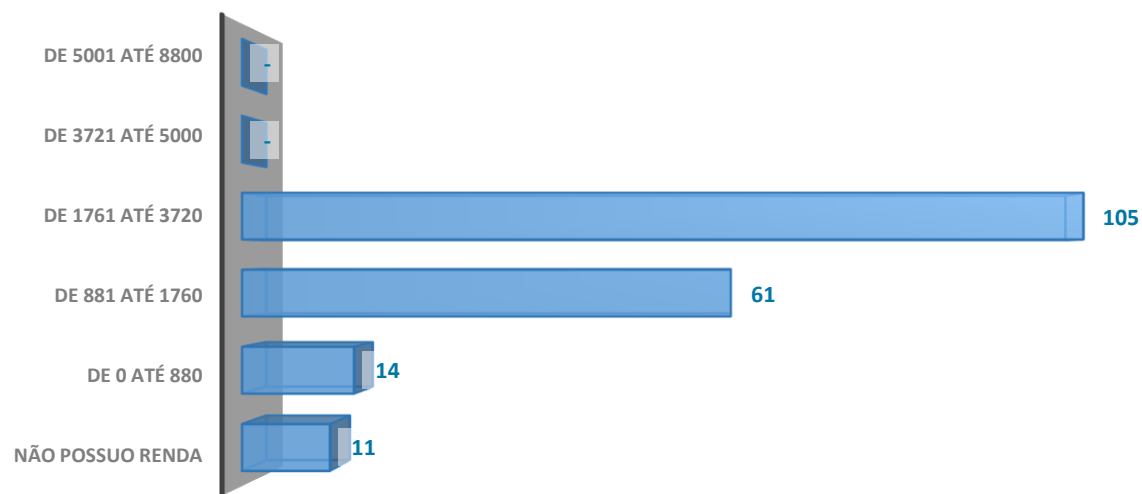
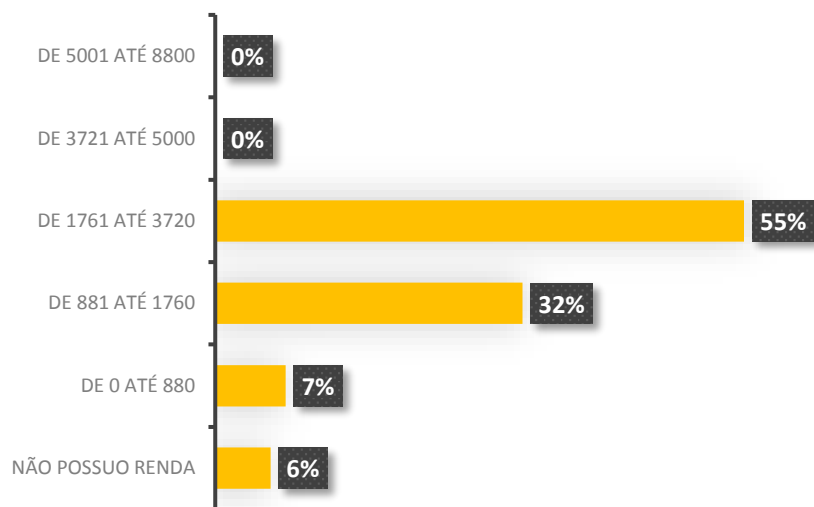




Qual a sua renda mensal atual?

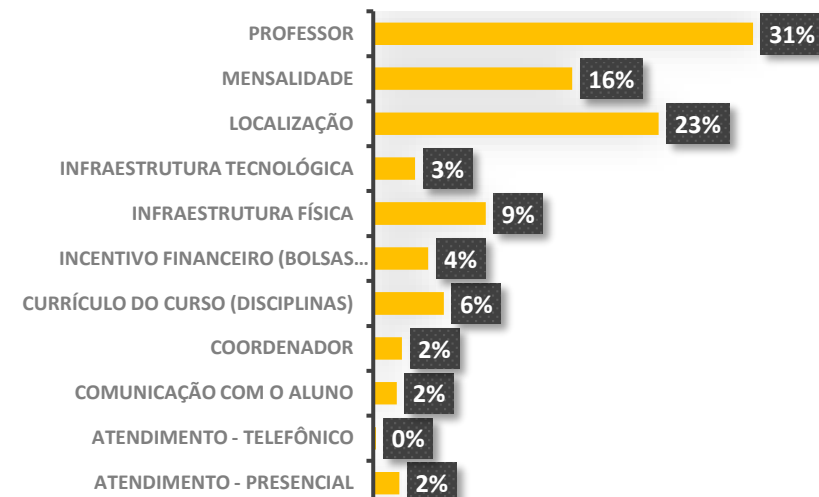
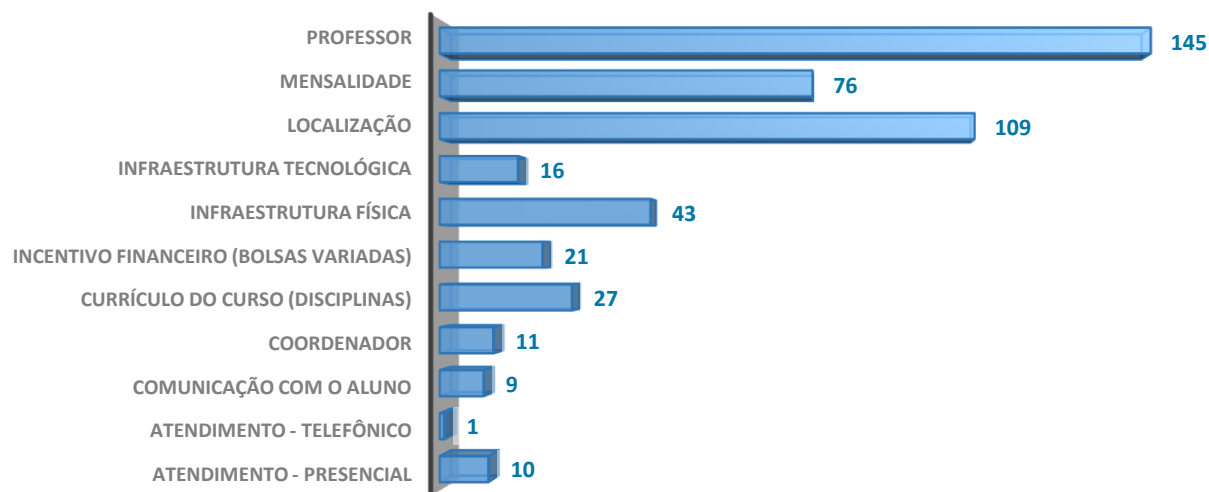


Qual a renda mensal da sua família?

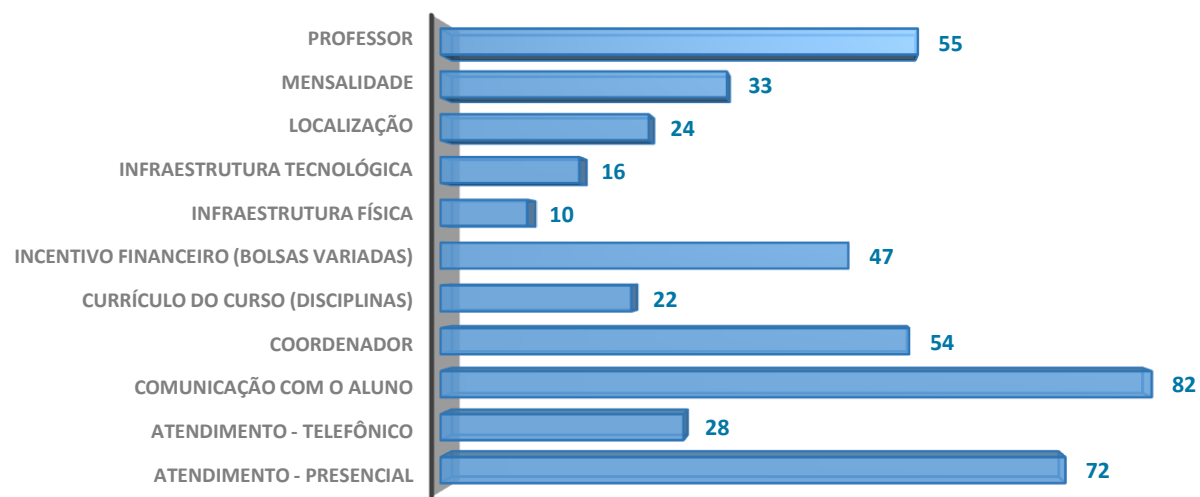
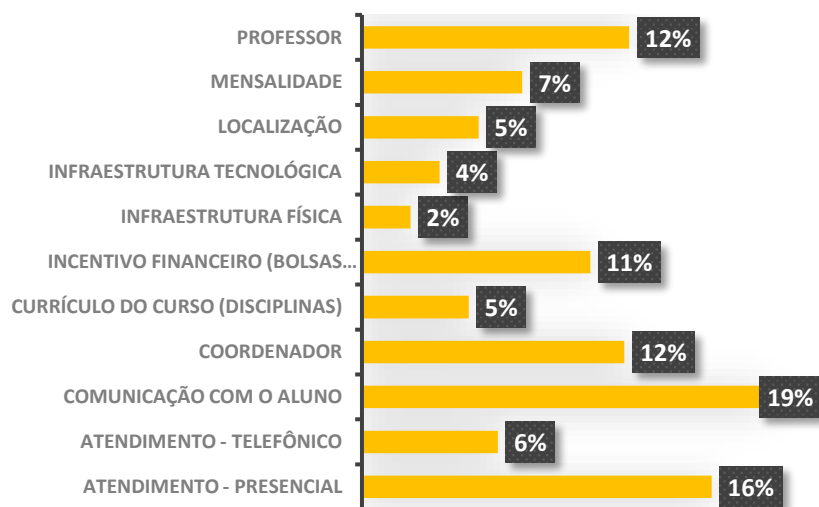




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

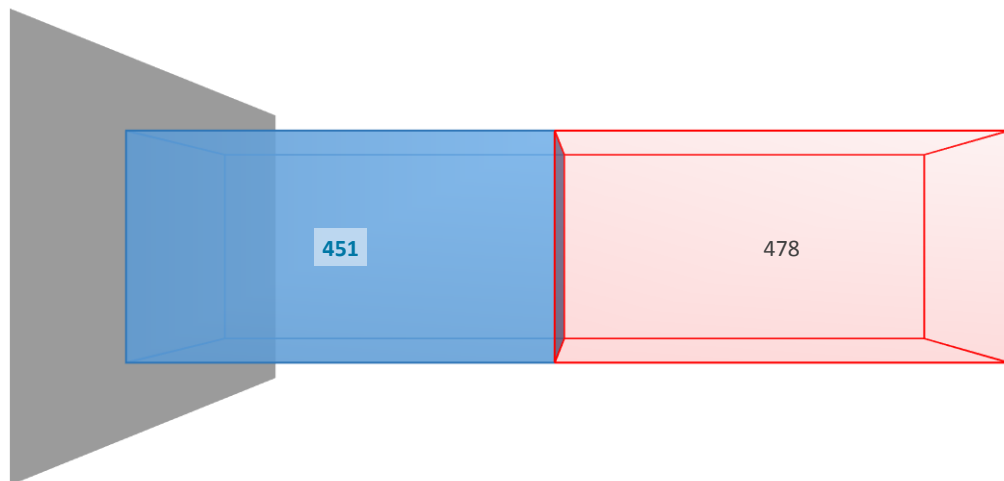


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

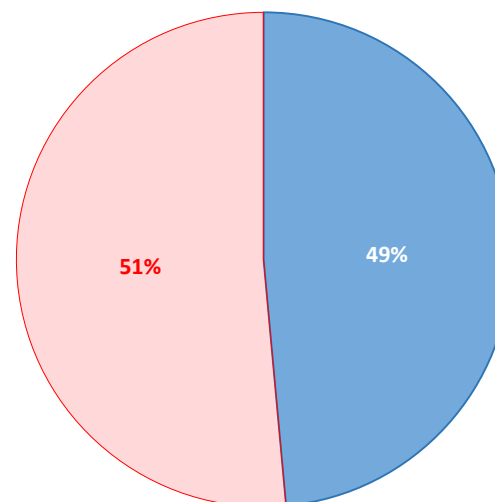




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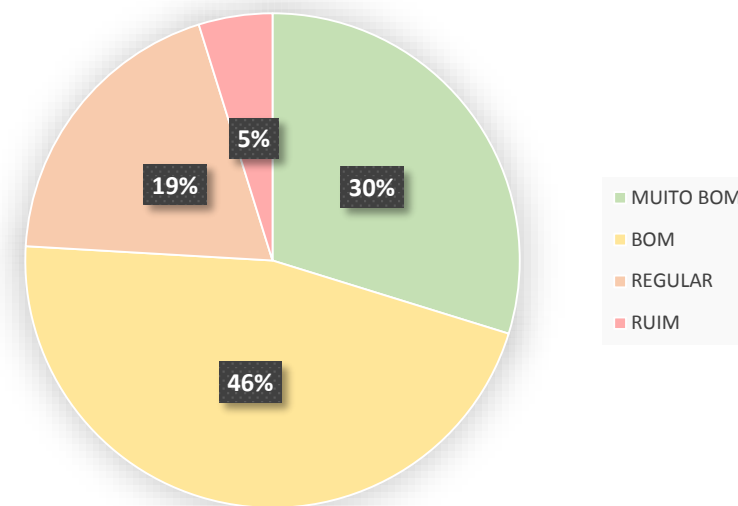
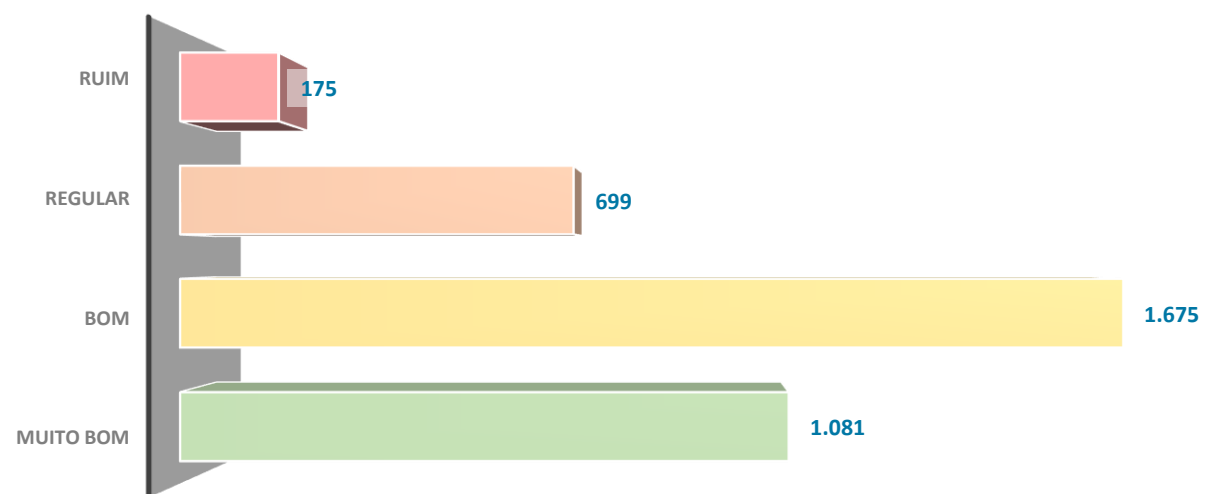


 Não responderam
 Responderam

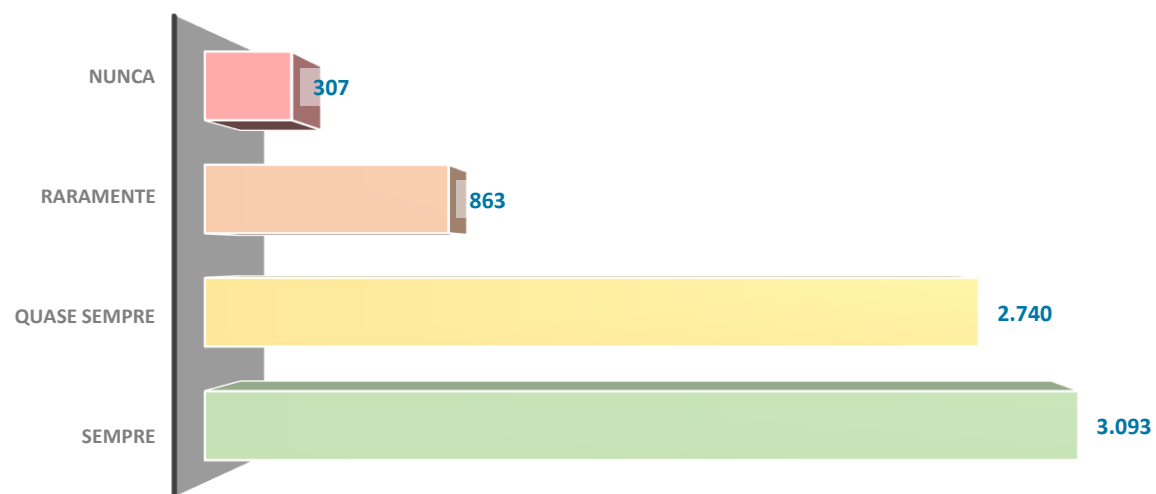
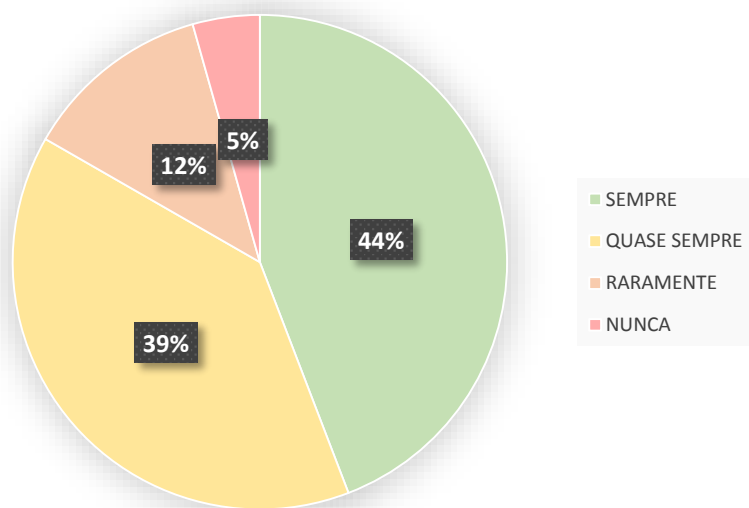




GERAL - Questões Objetivas Qualitativas

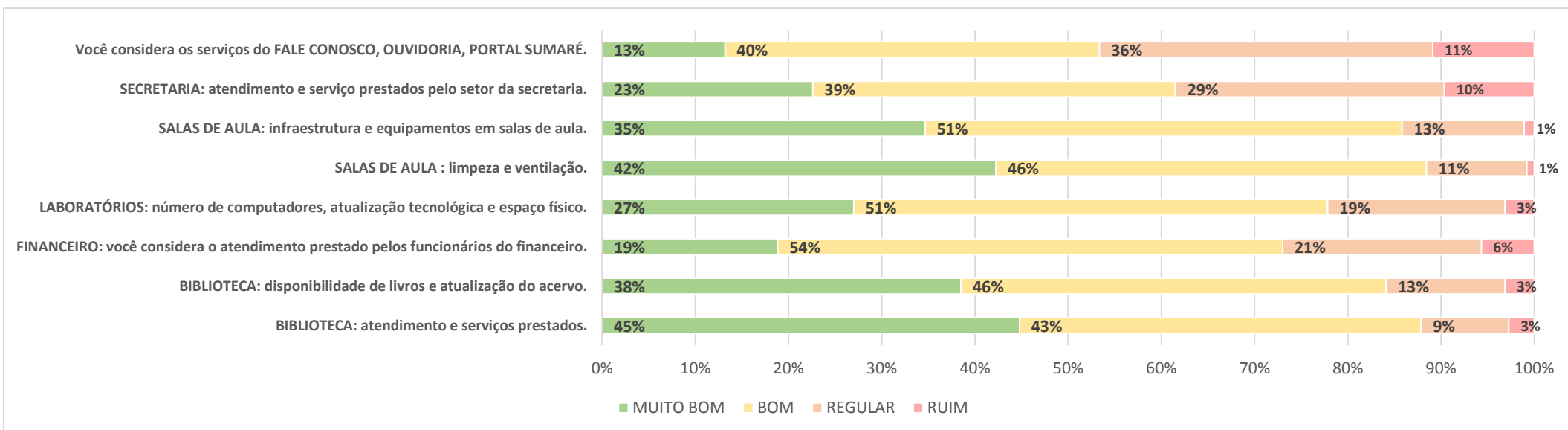
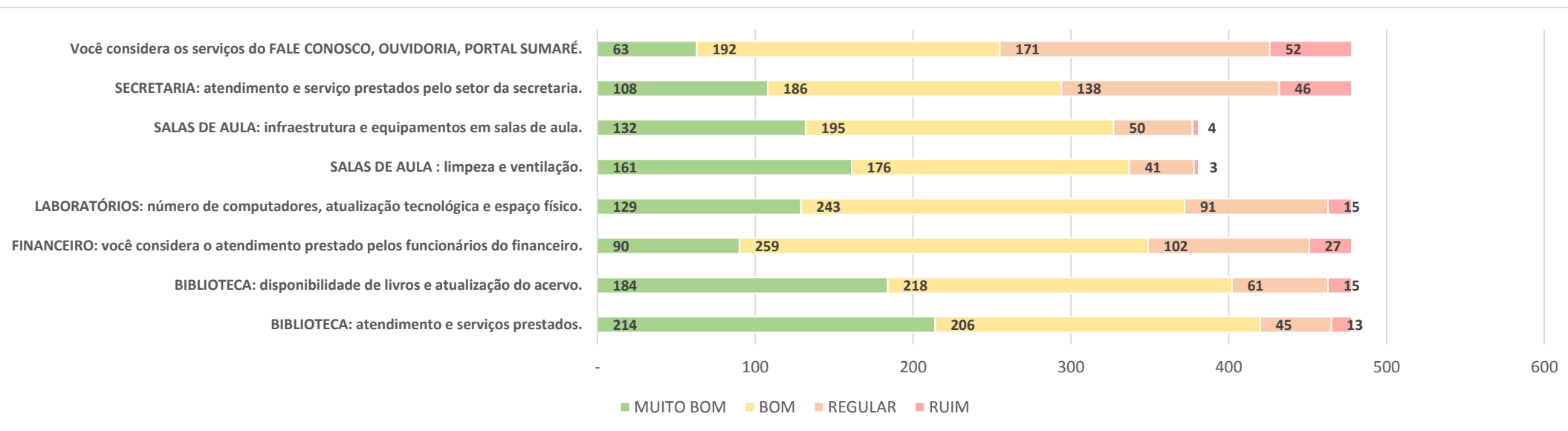


GERAL - Questões Objetivas Periodicidade



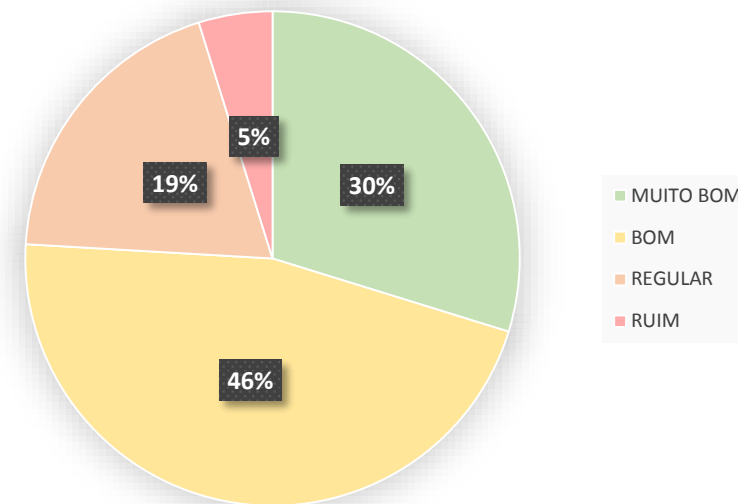
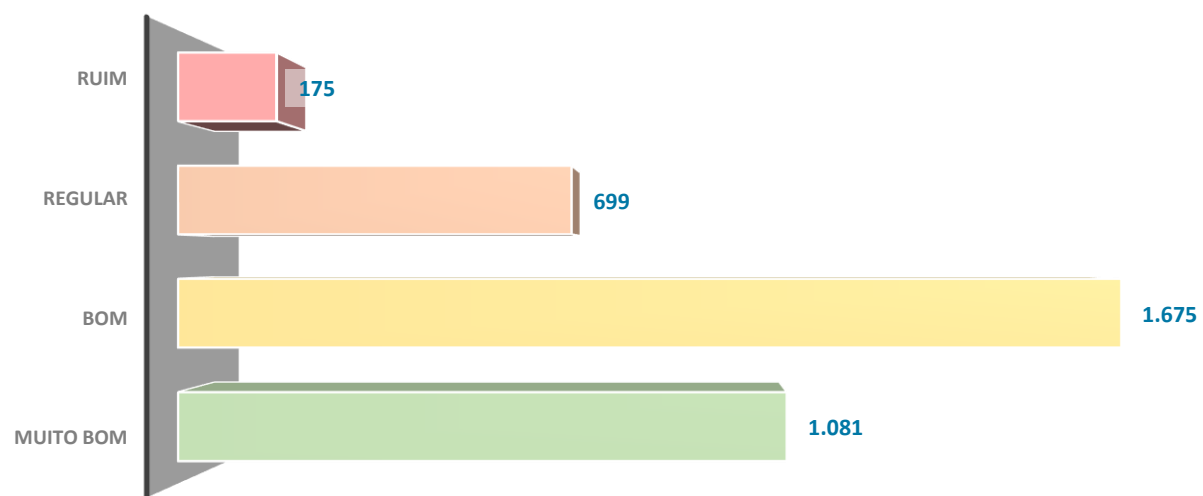


Questões Objetivas

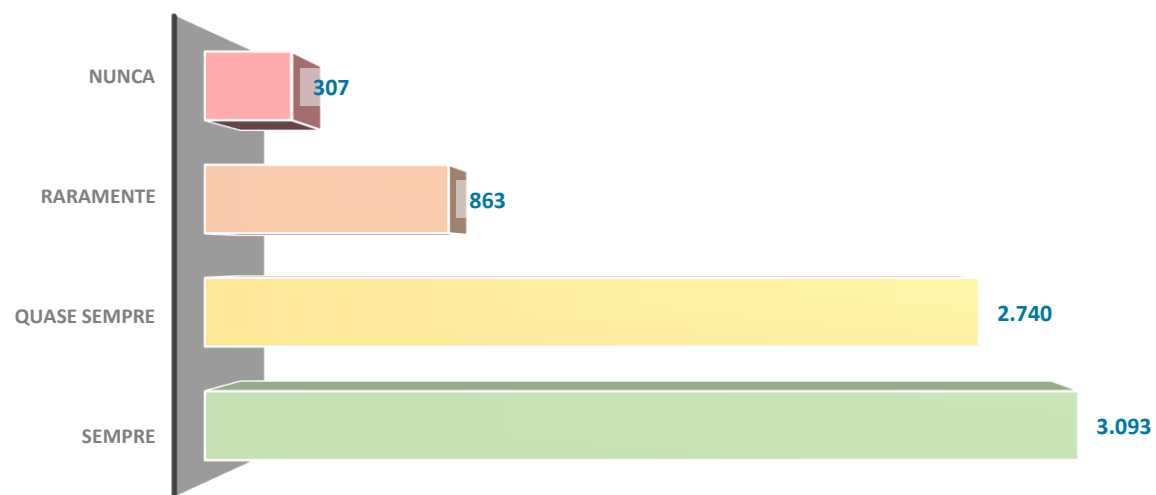
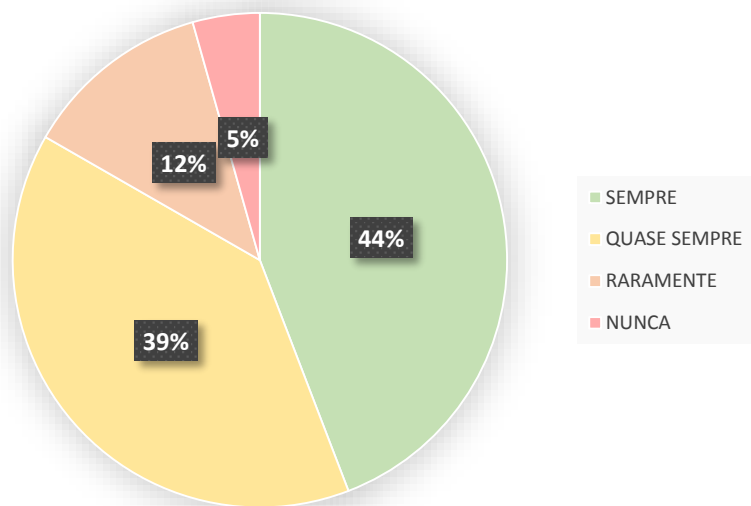




GERAL - Questões Objetivas Qualitativas

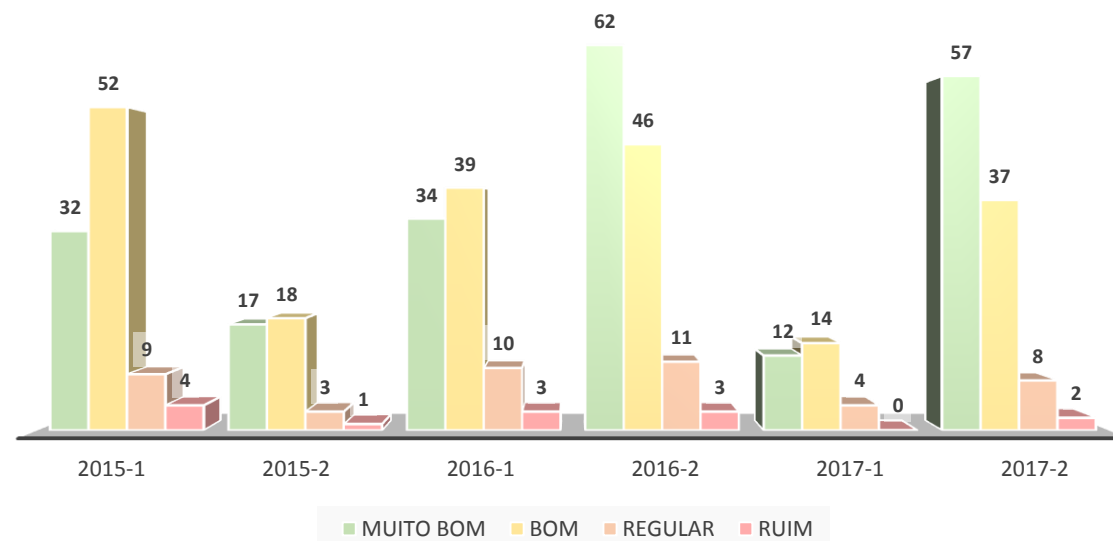
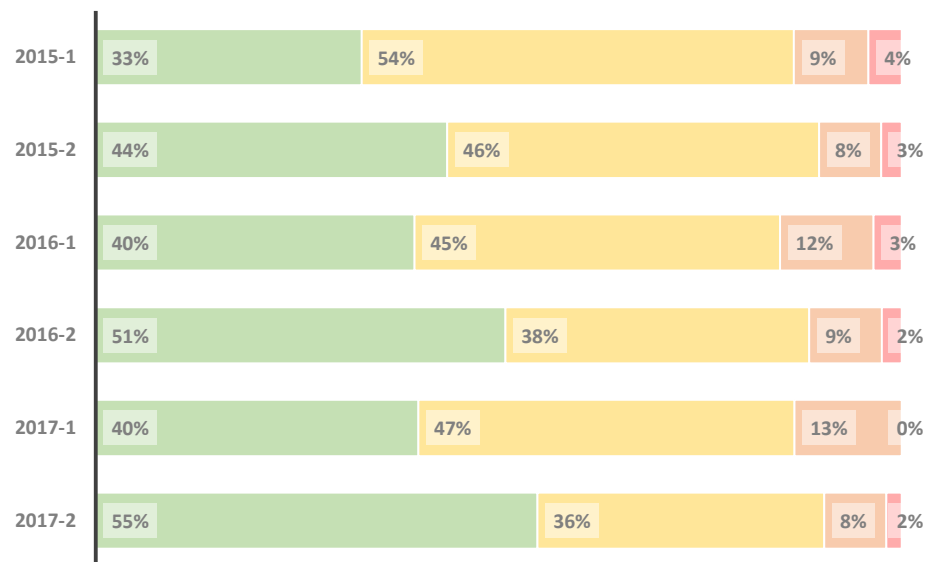
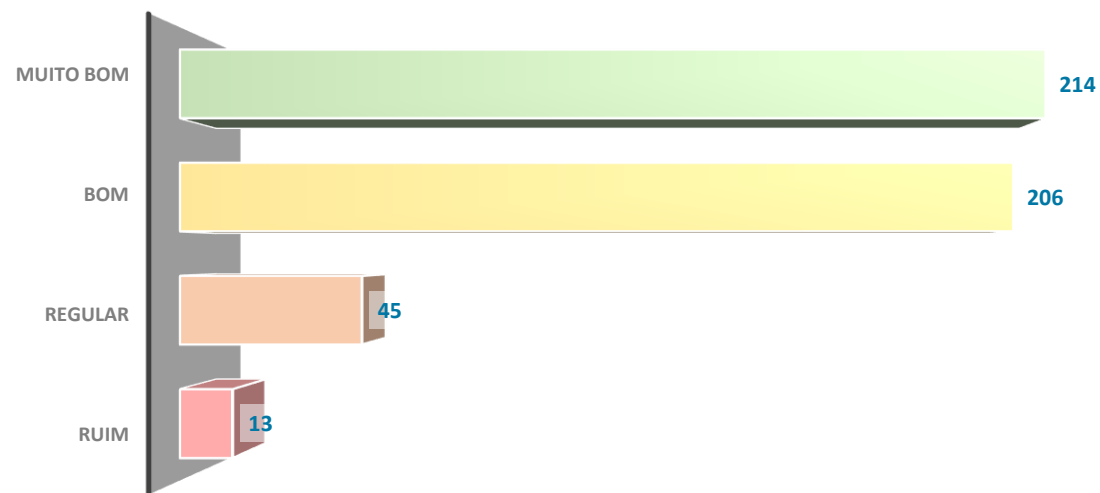
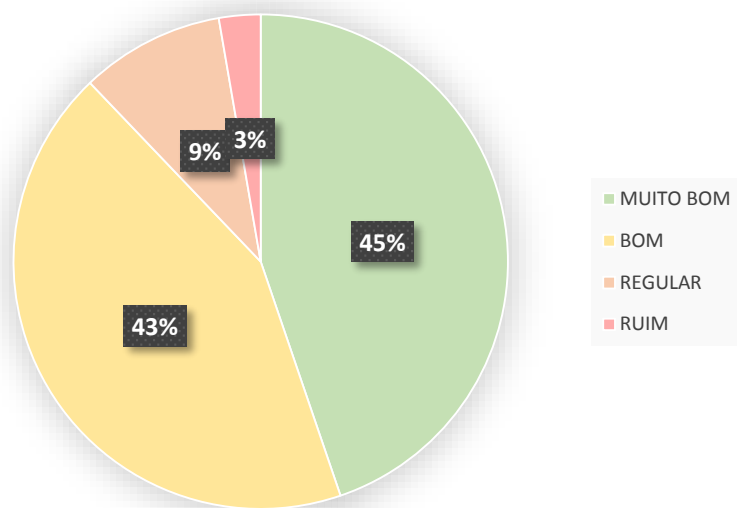


GERAL - Questões Objetivas Periodicidade



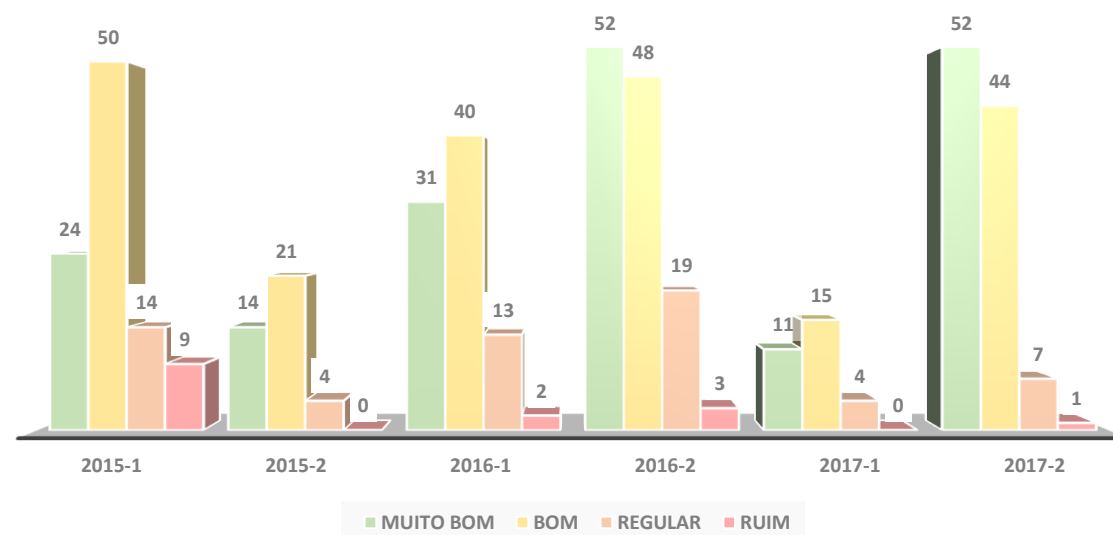
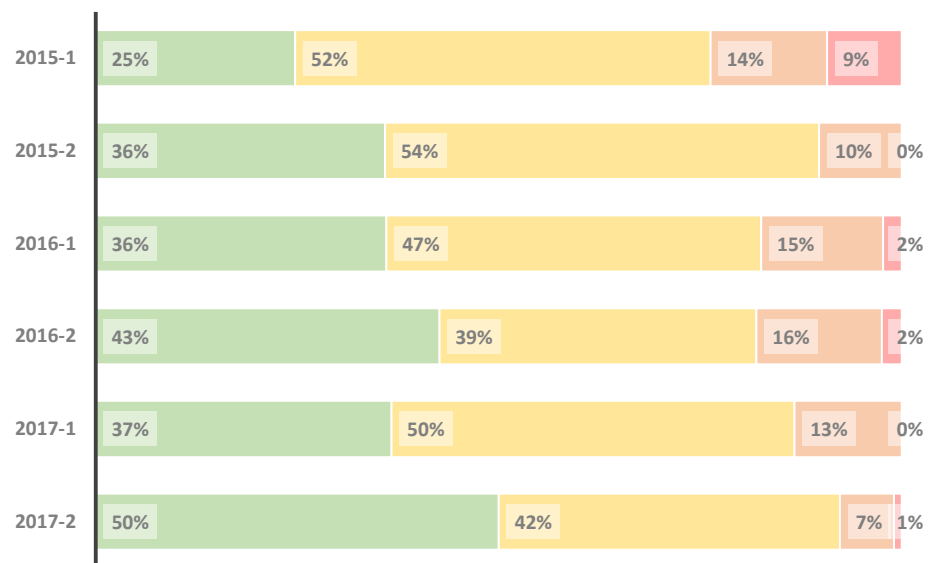
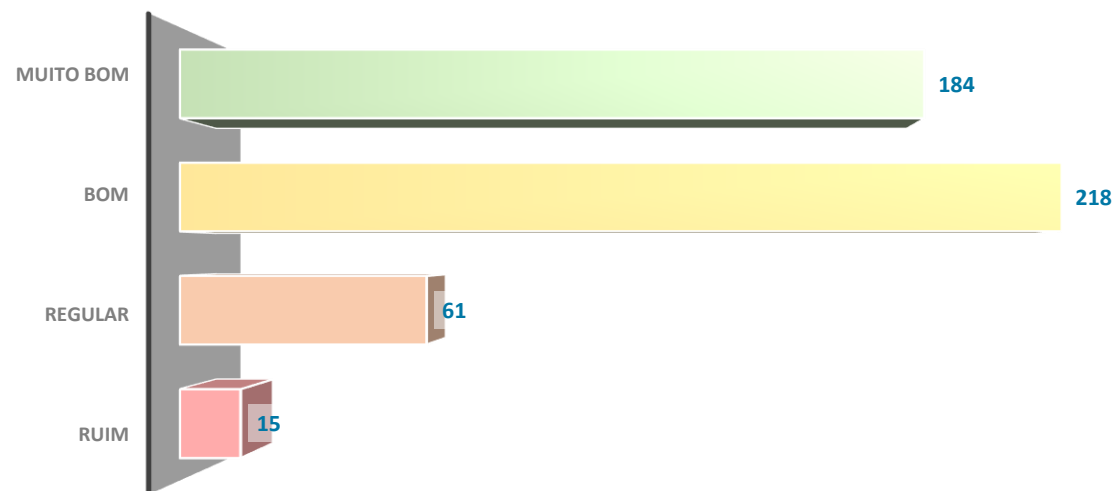
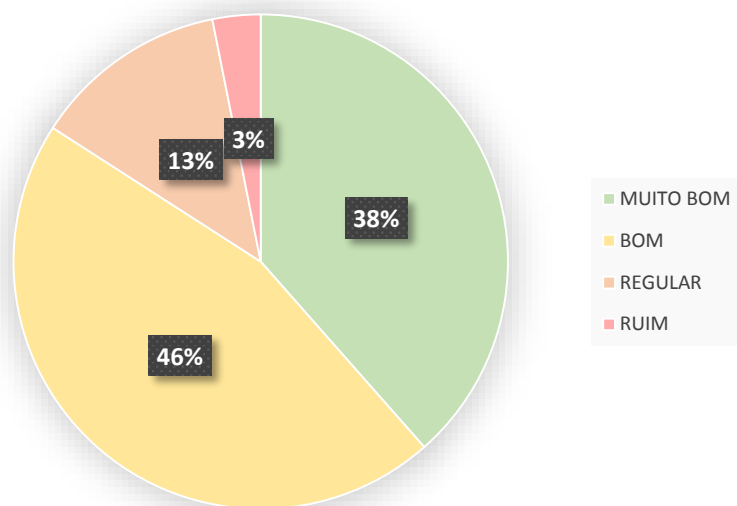


BIBLIOTECA: atendimento e serviços prestados.



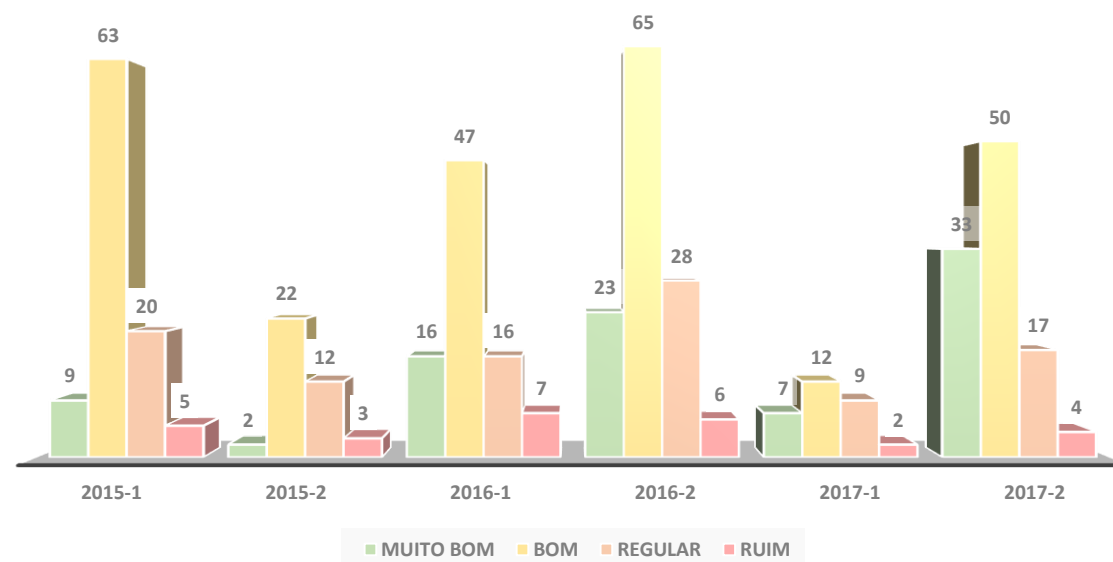
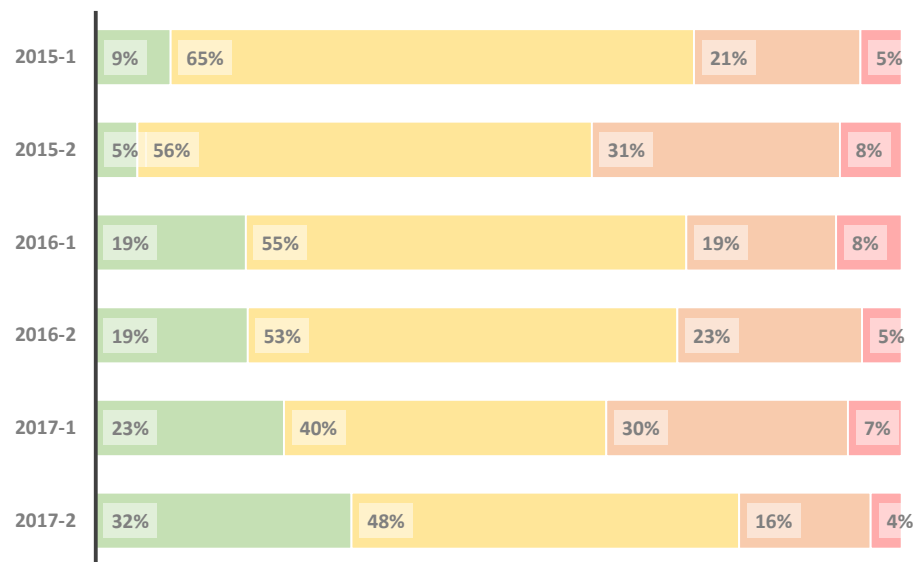
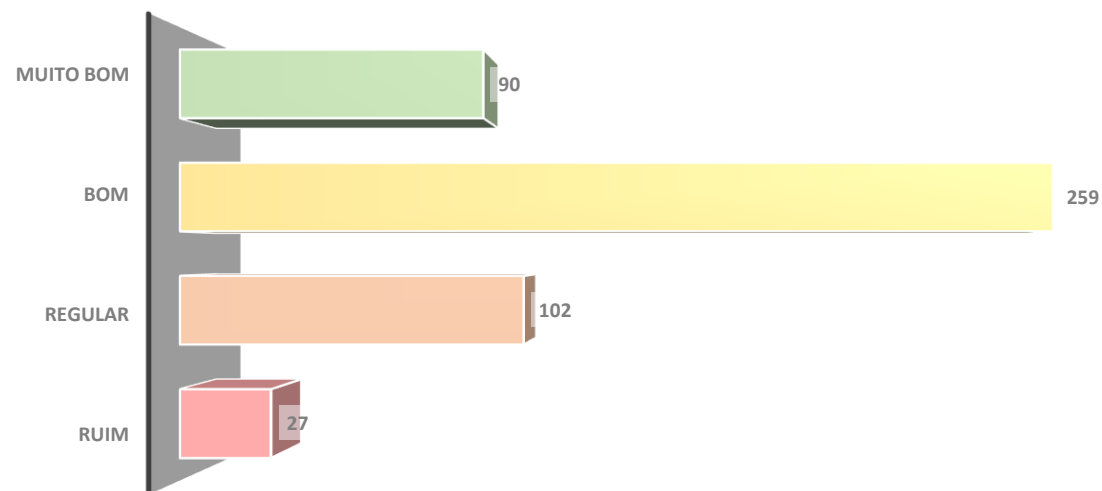
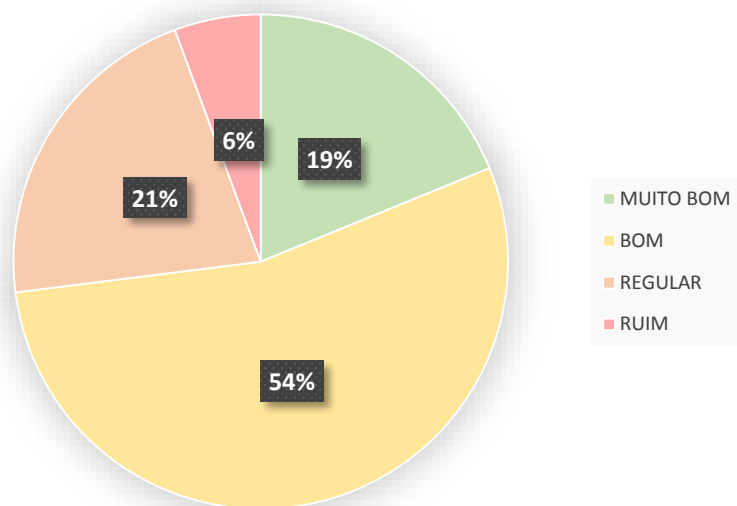


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



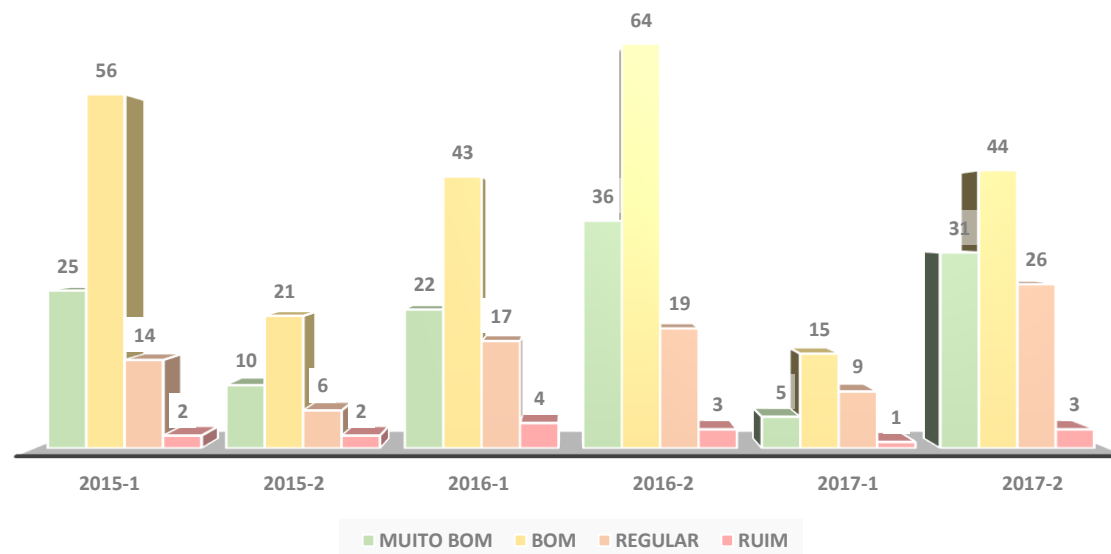
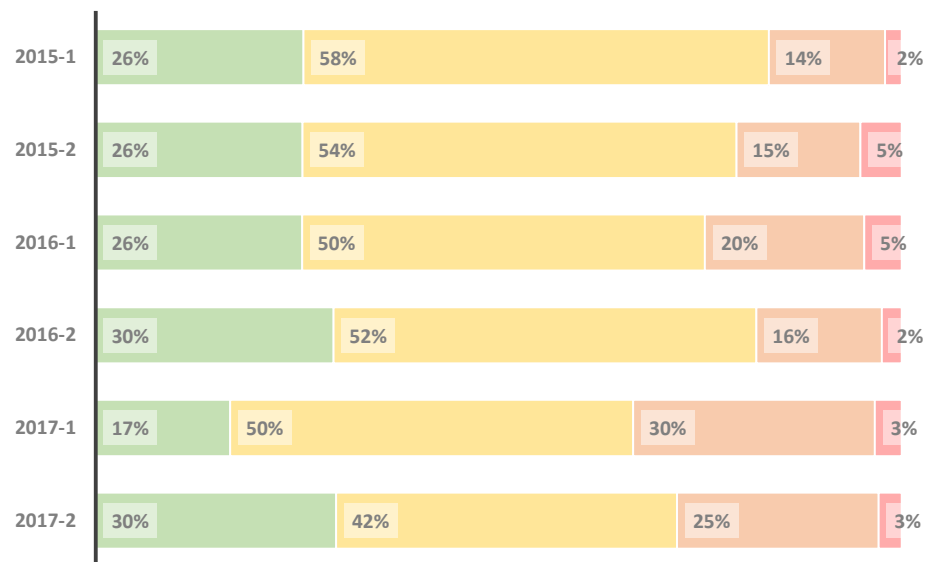
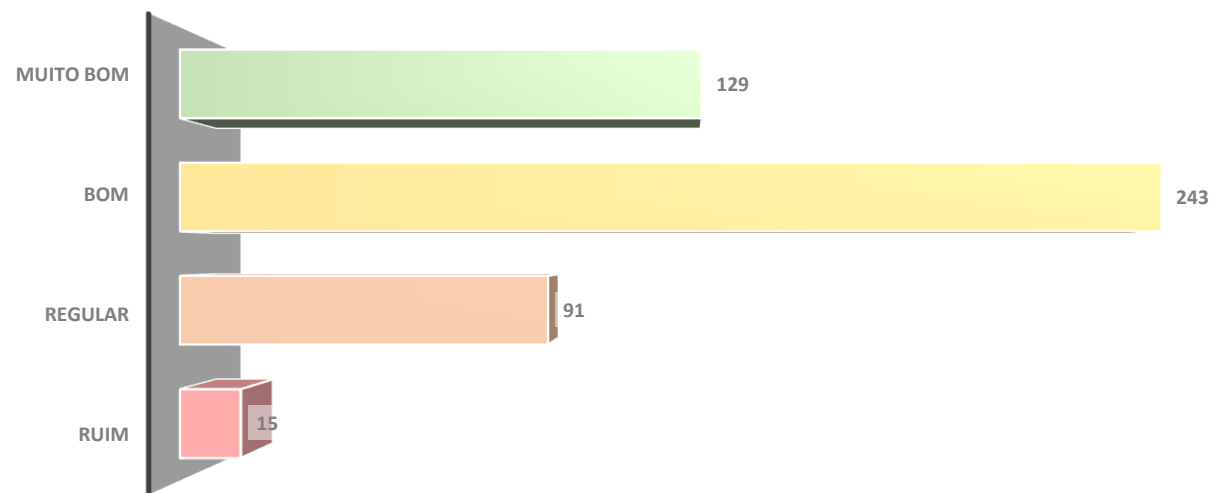
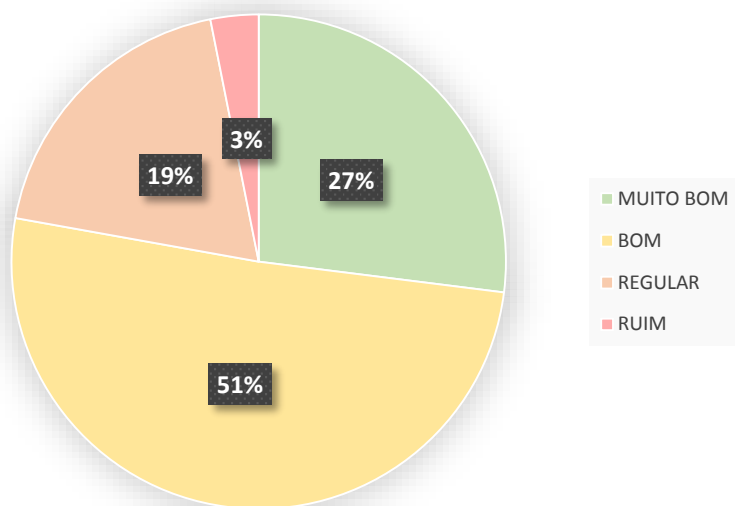


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



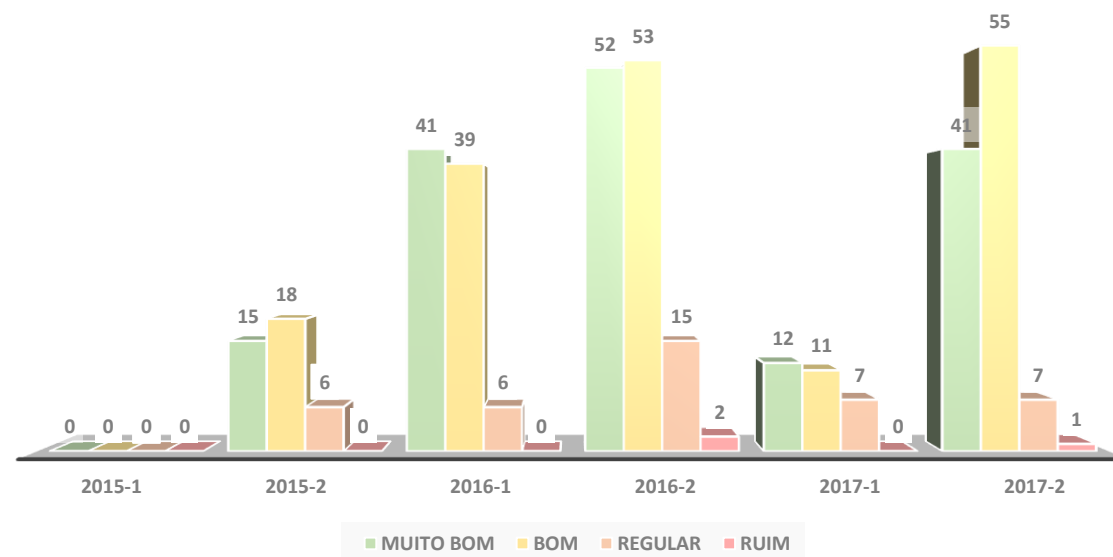
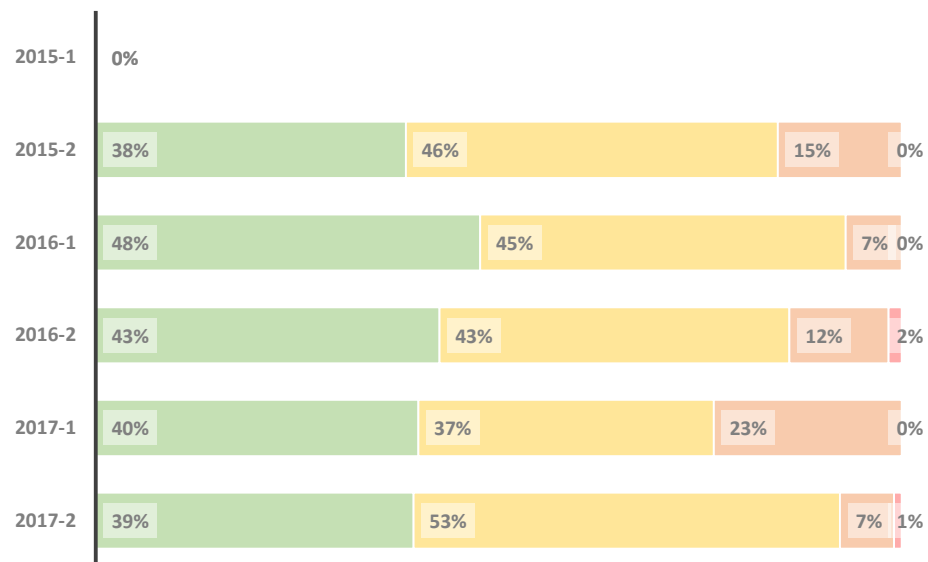
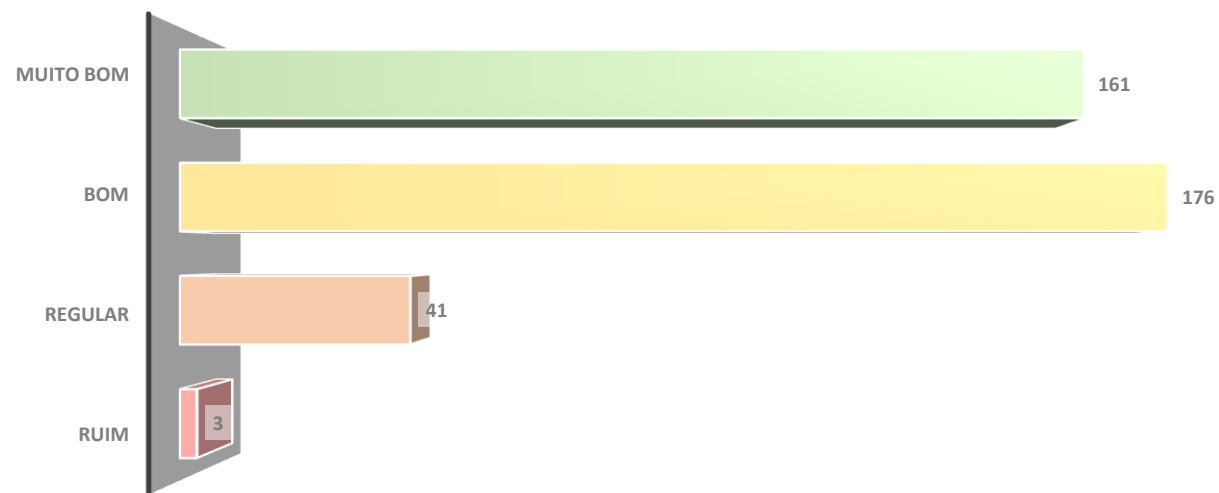
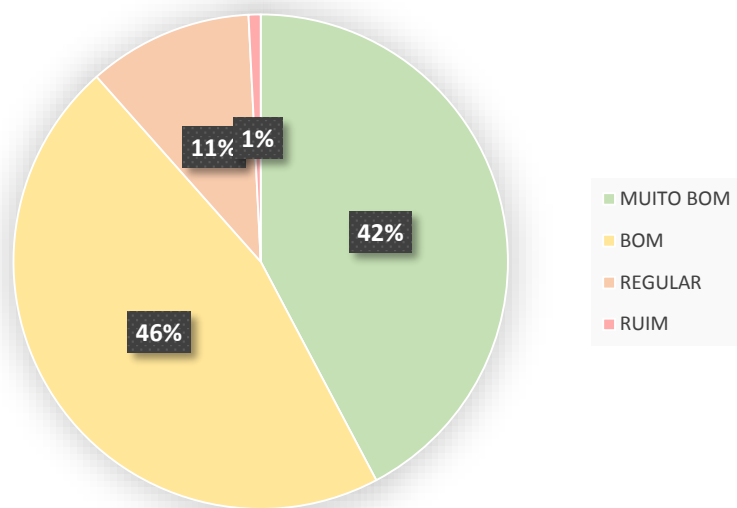


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



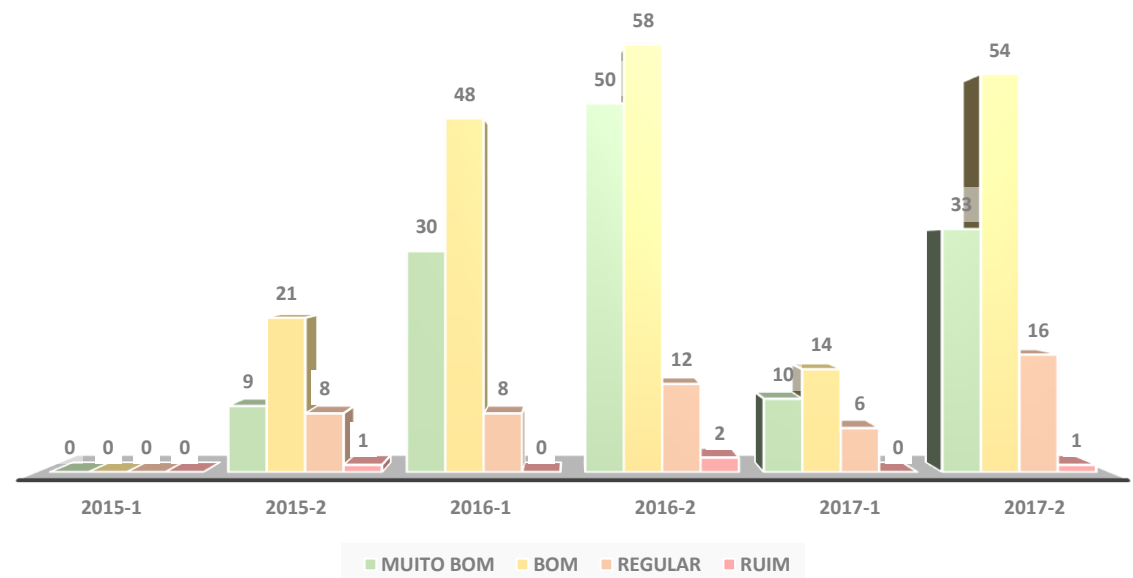
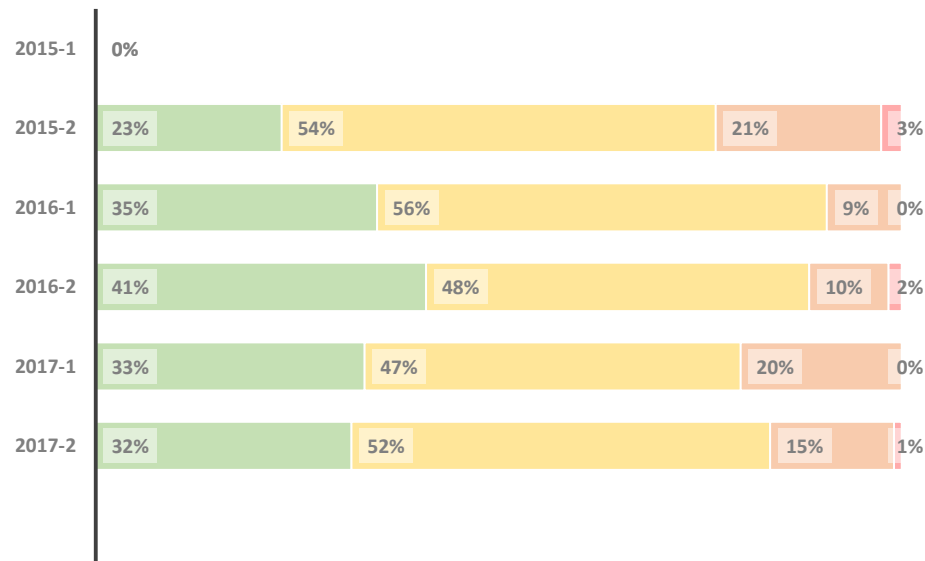
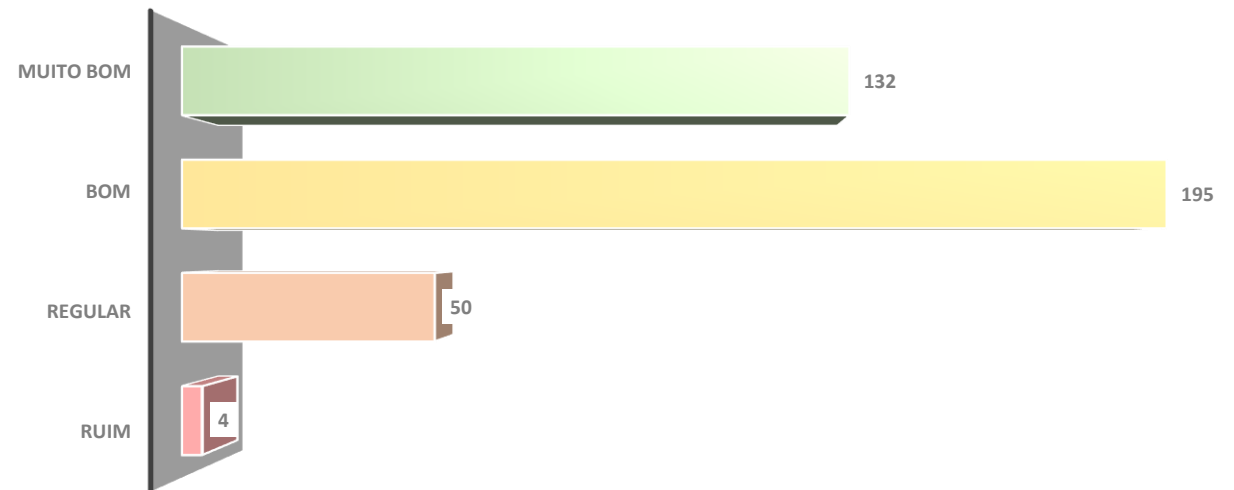
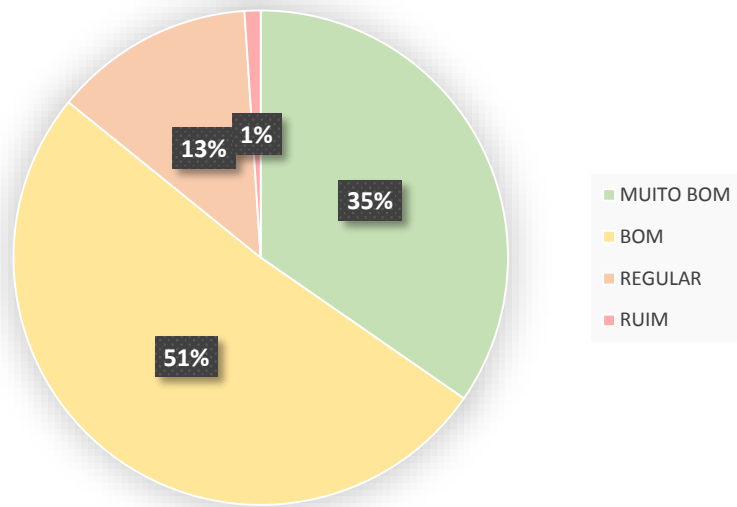


SALAS DE AULA : limpeza e ventilação.



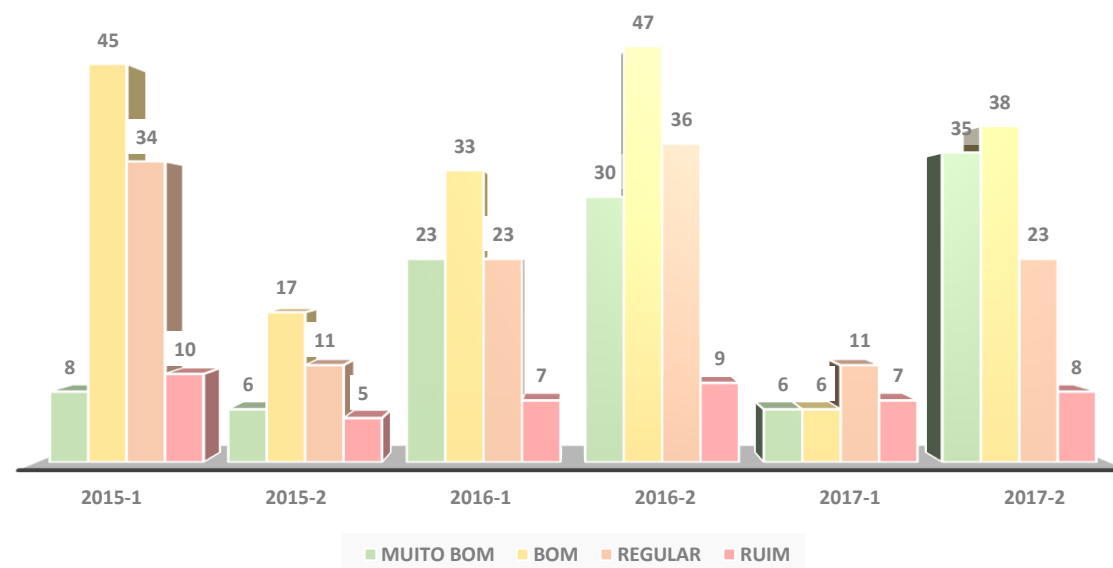
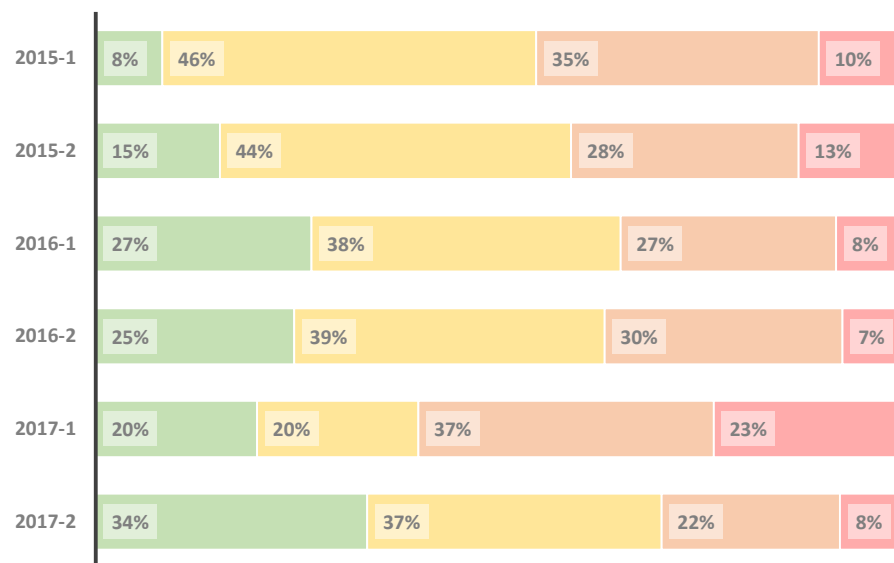
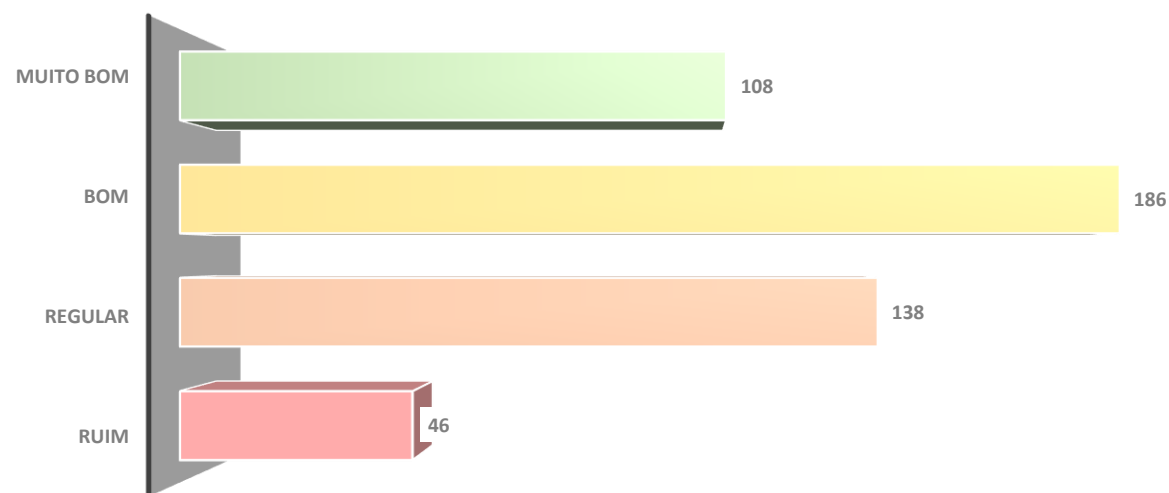
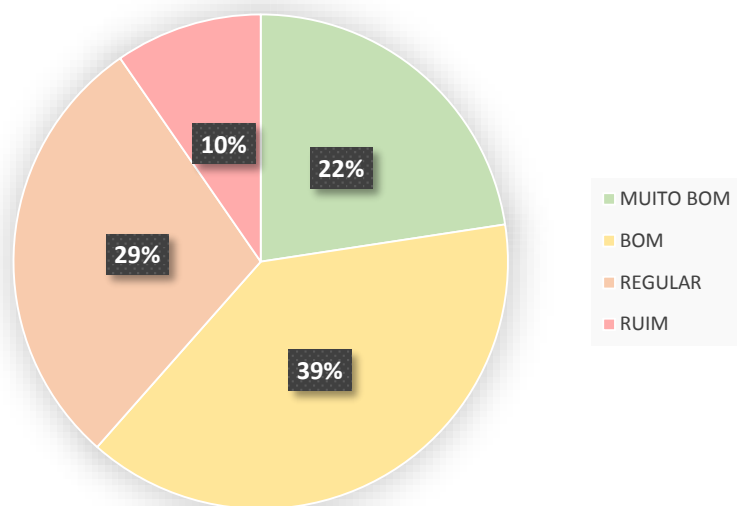


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



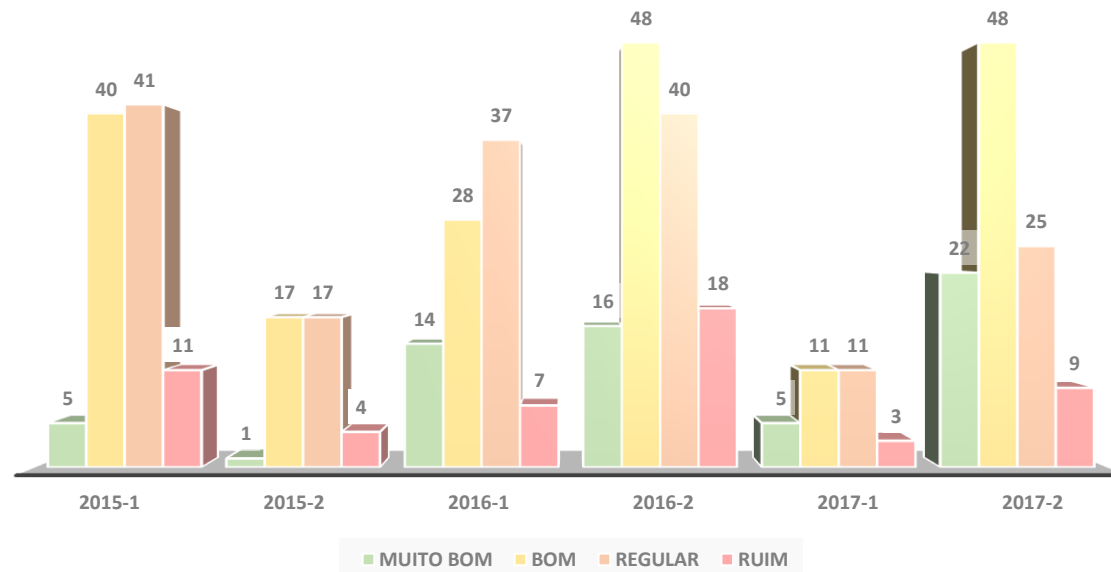
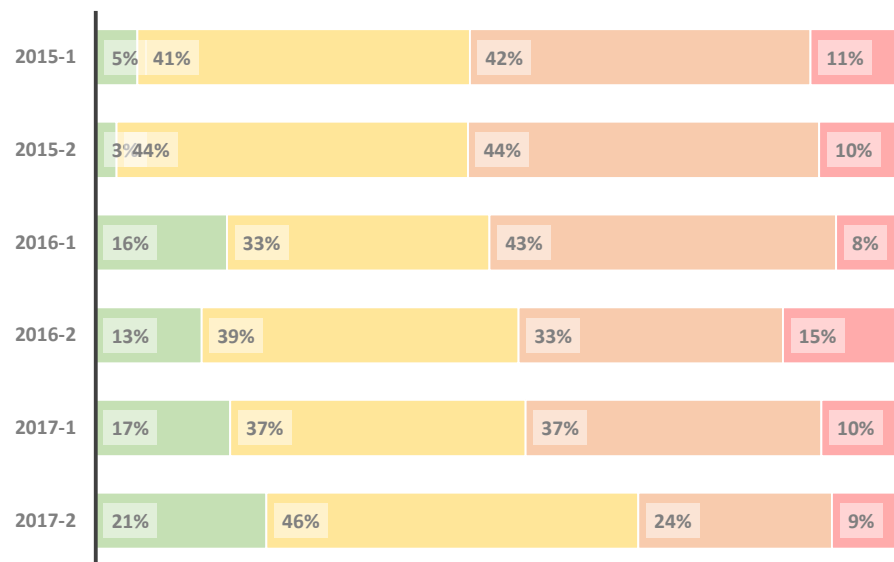
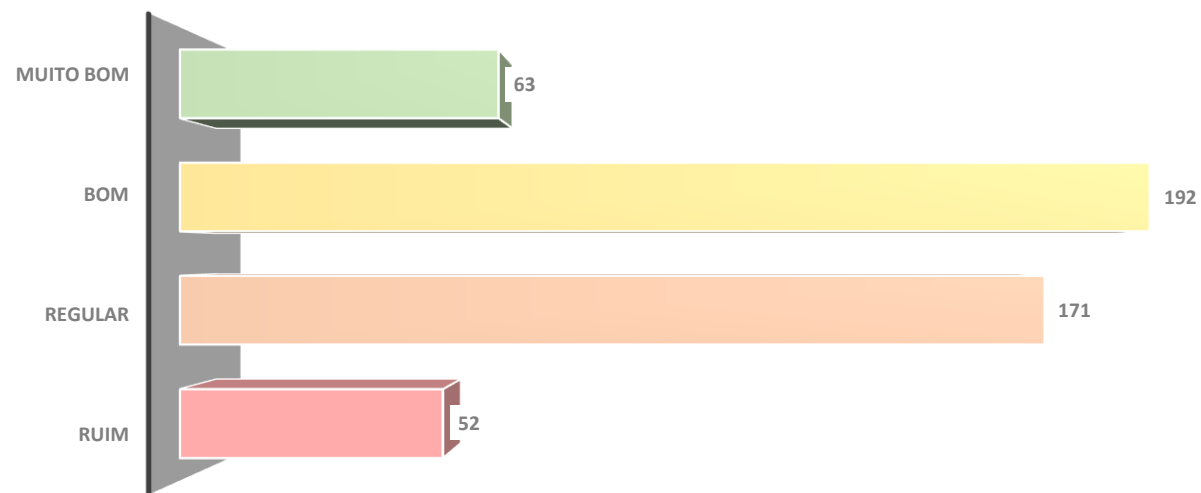
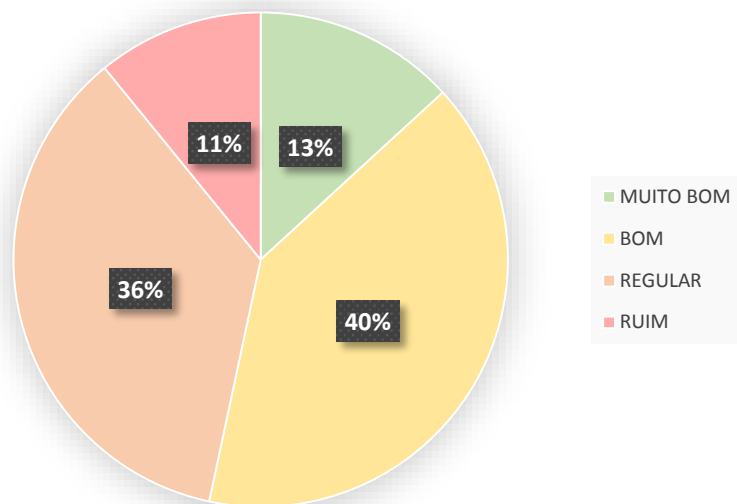


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



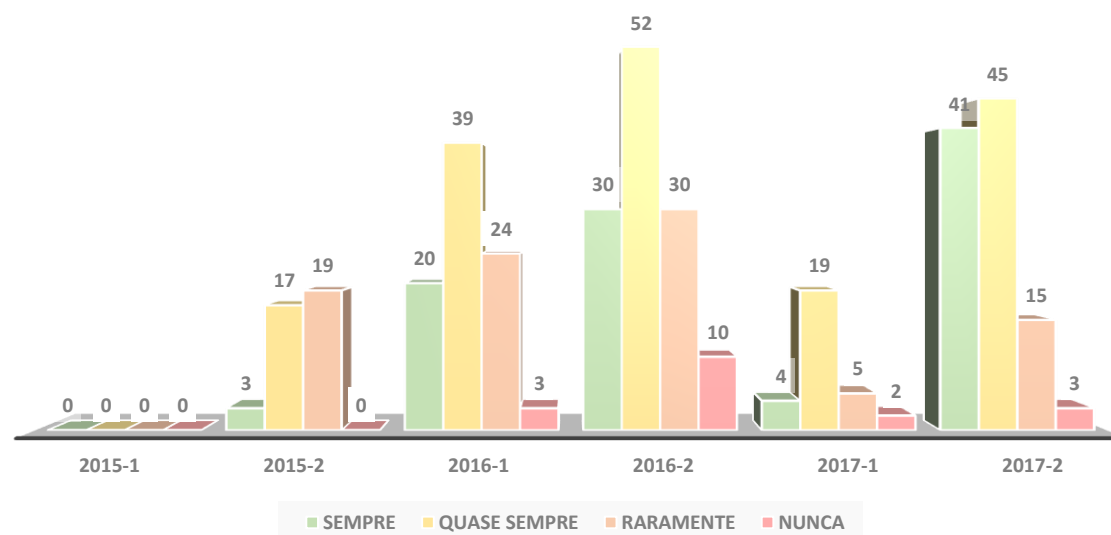
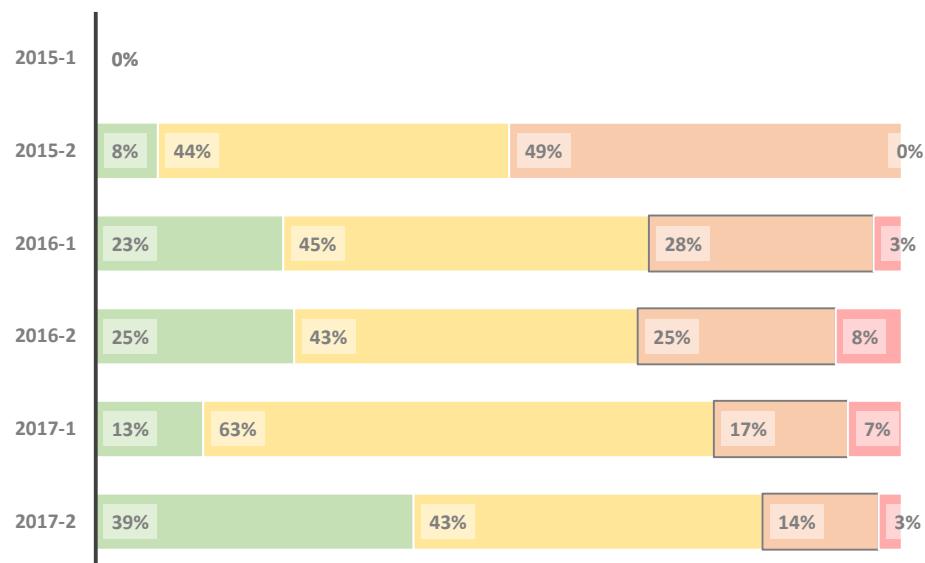
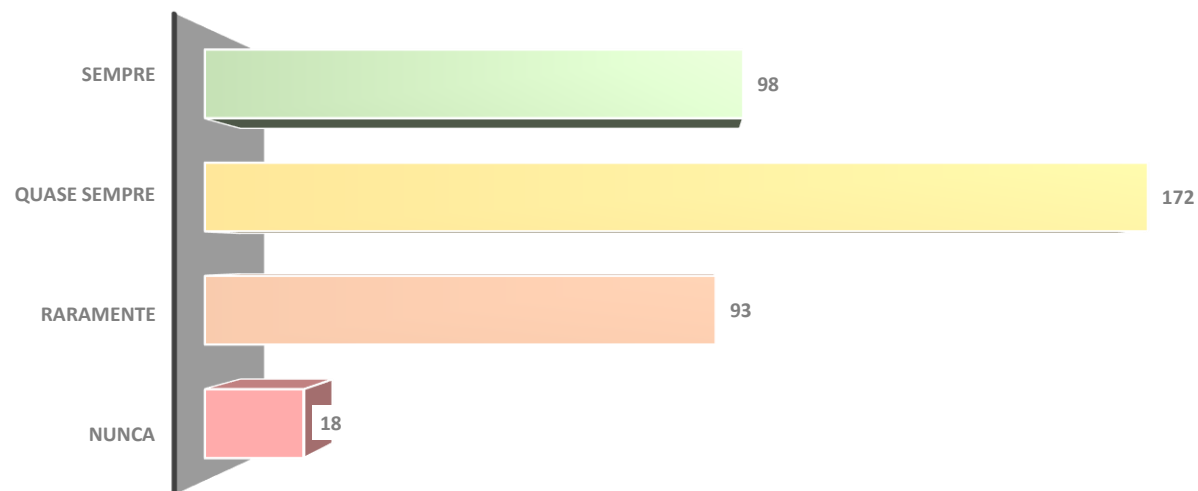
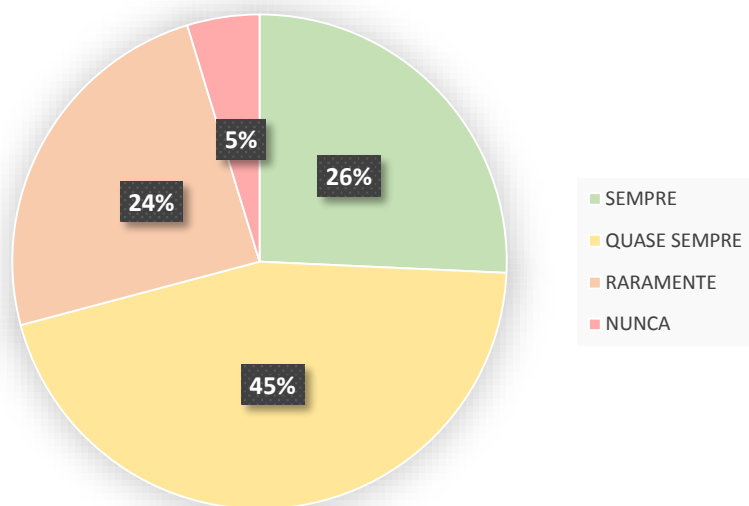


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



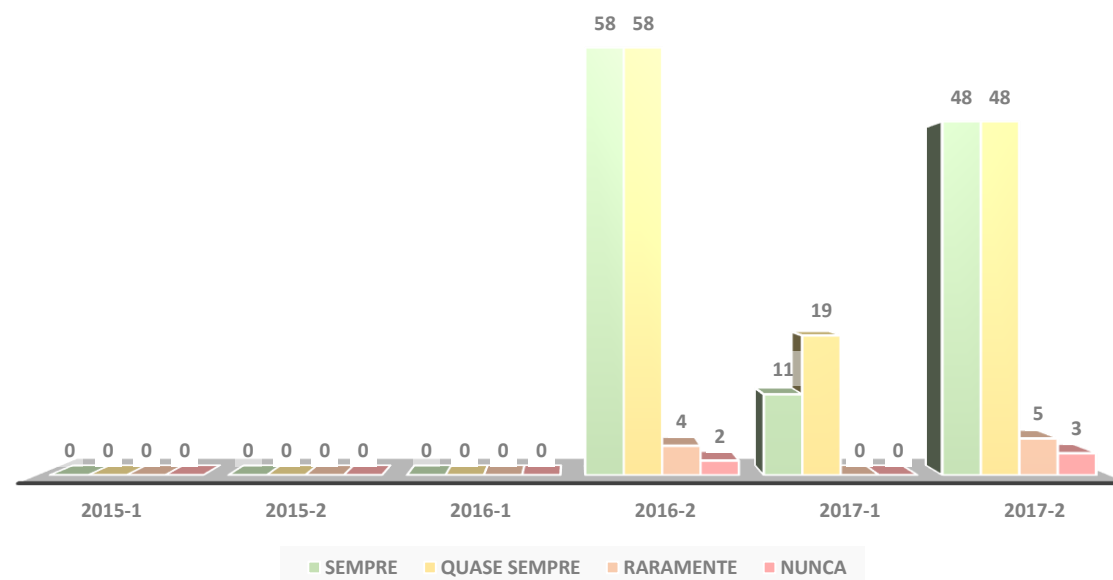
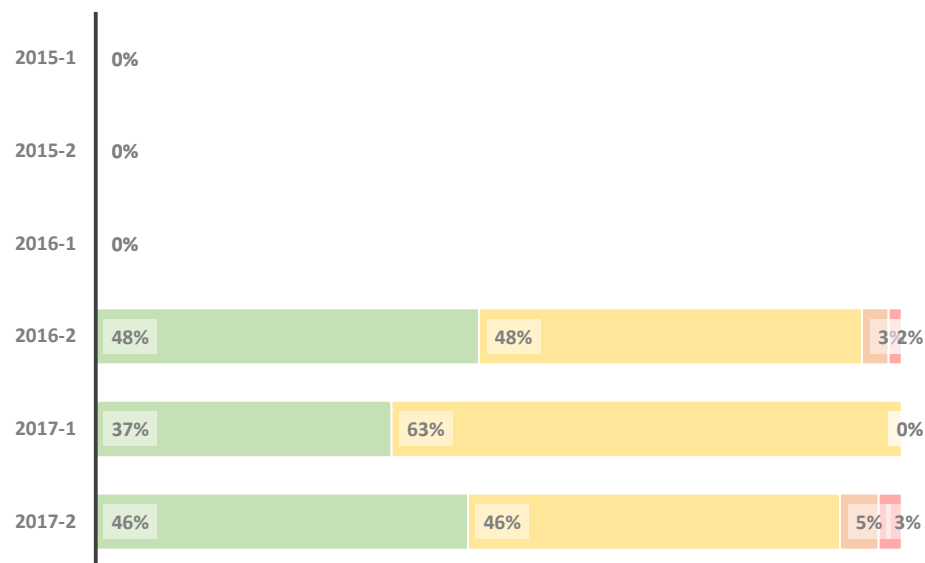
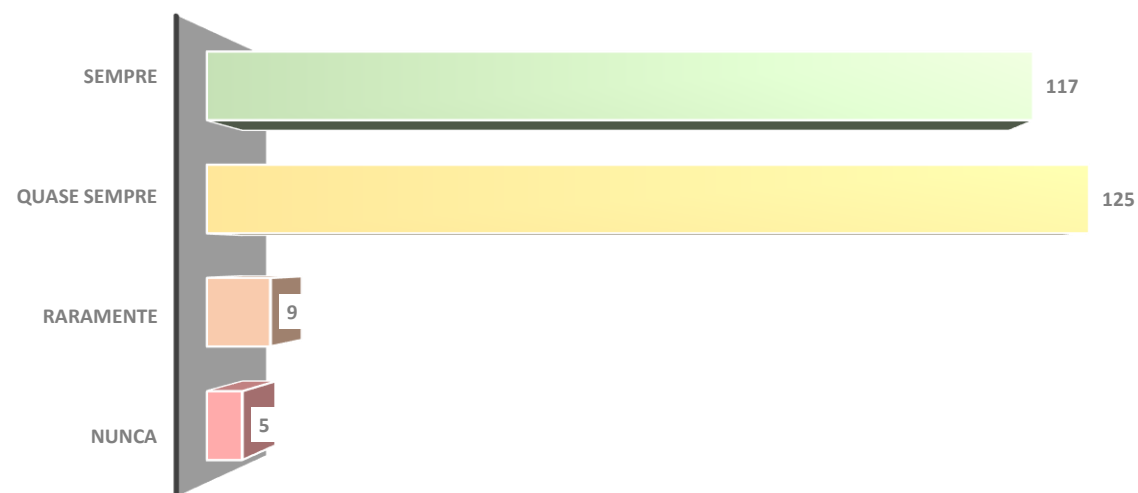
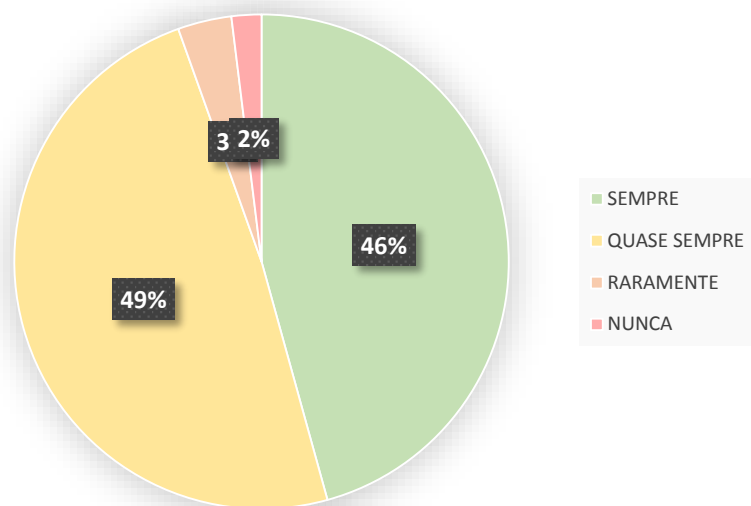


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



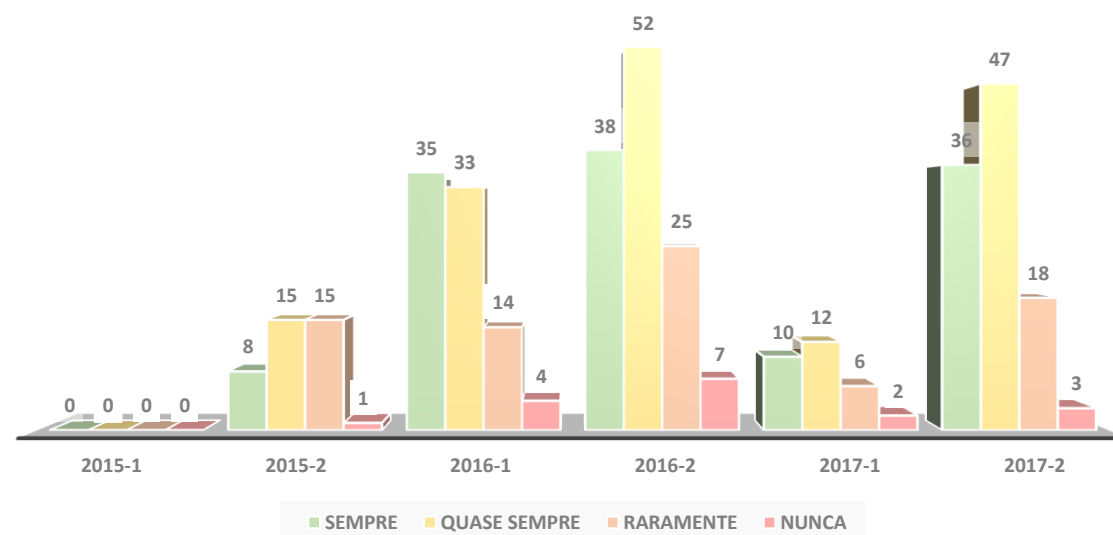
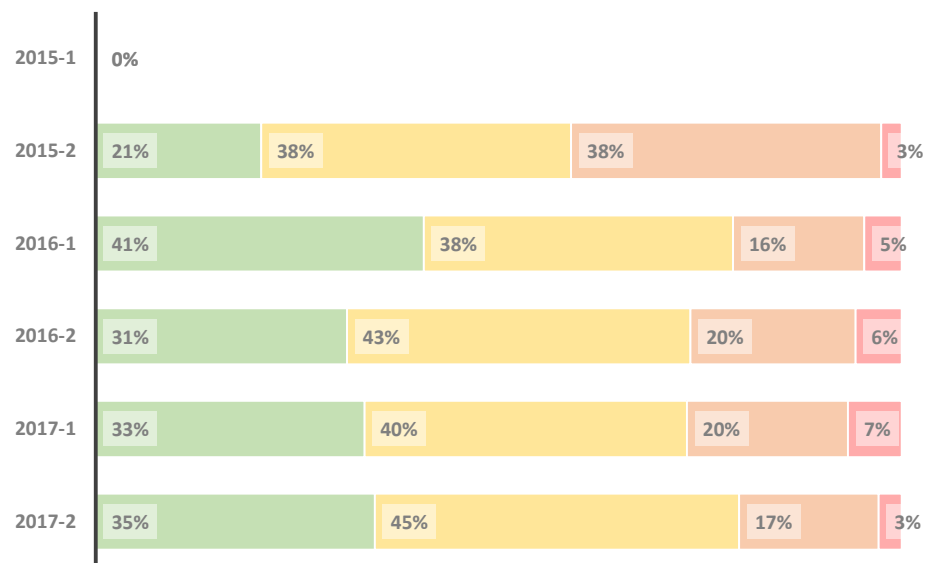
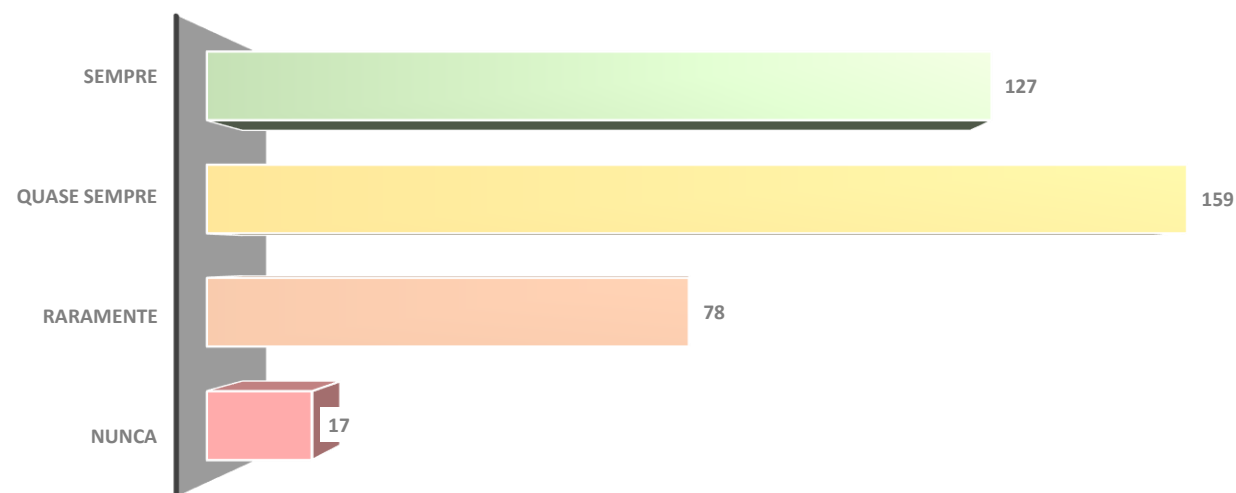
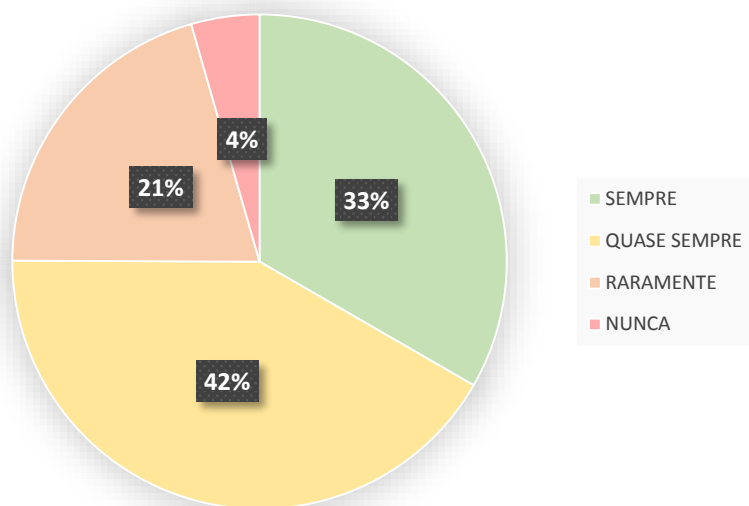


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



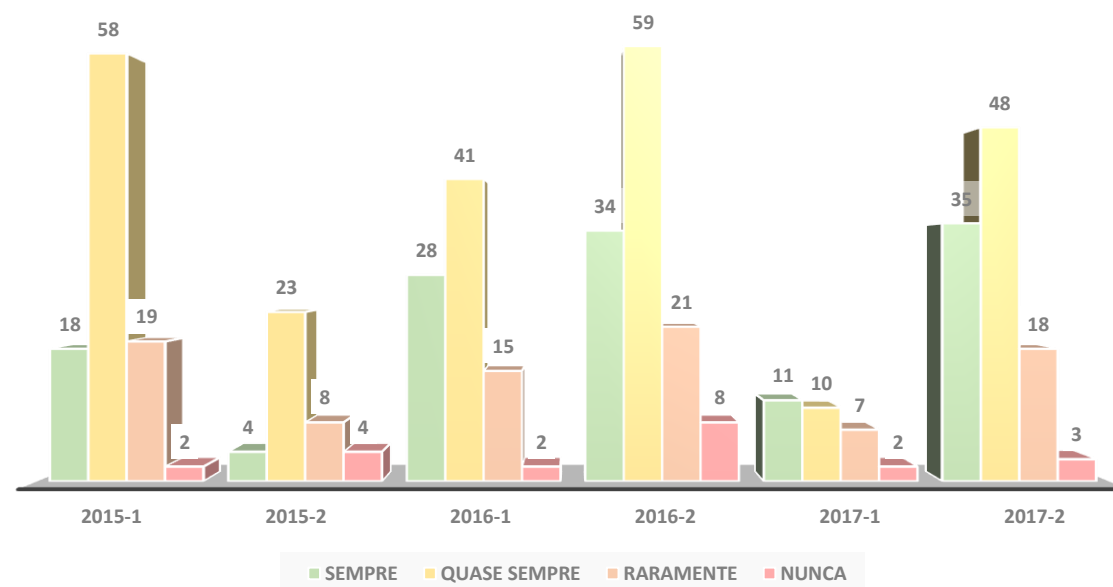
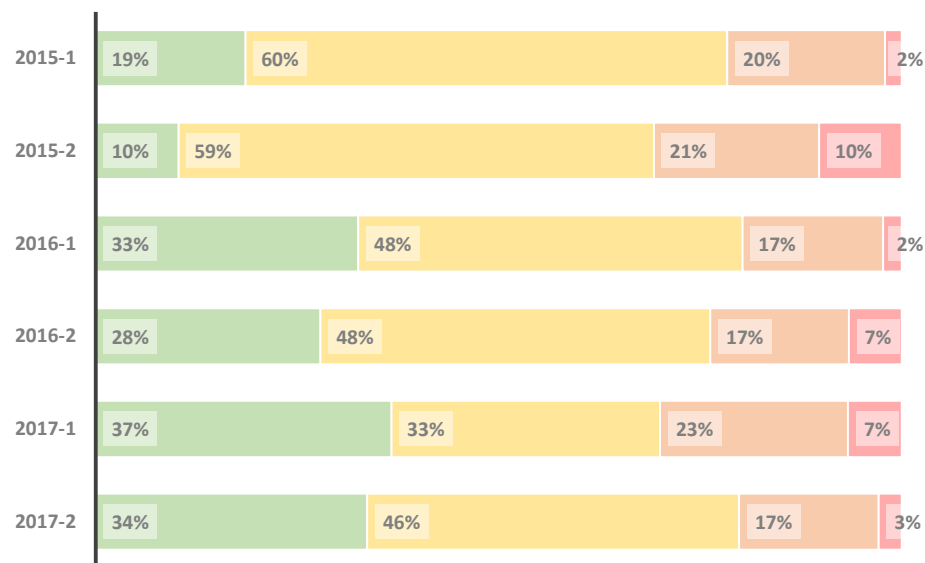
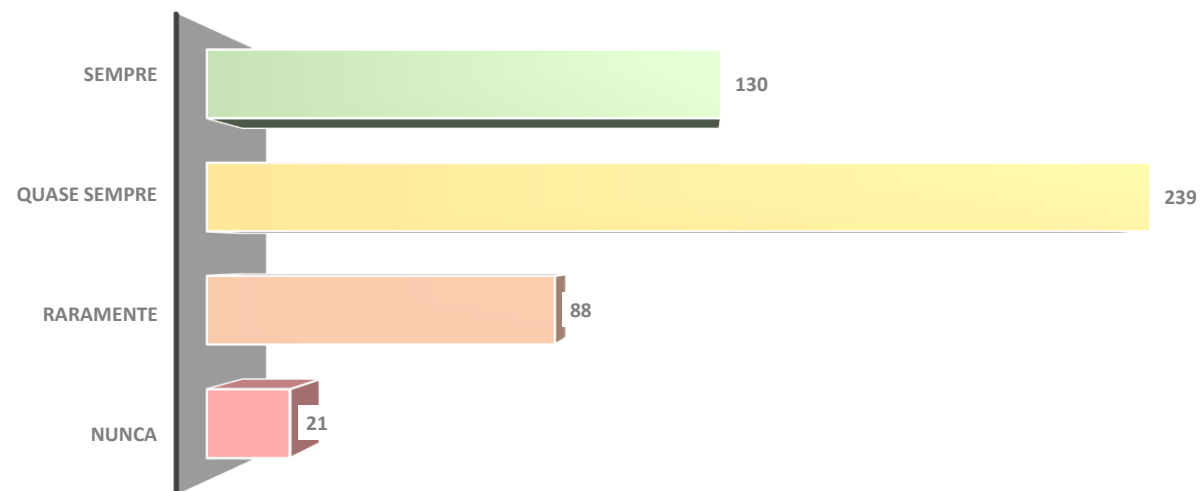
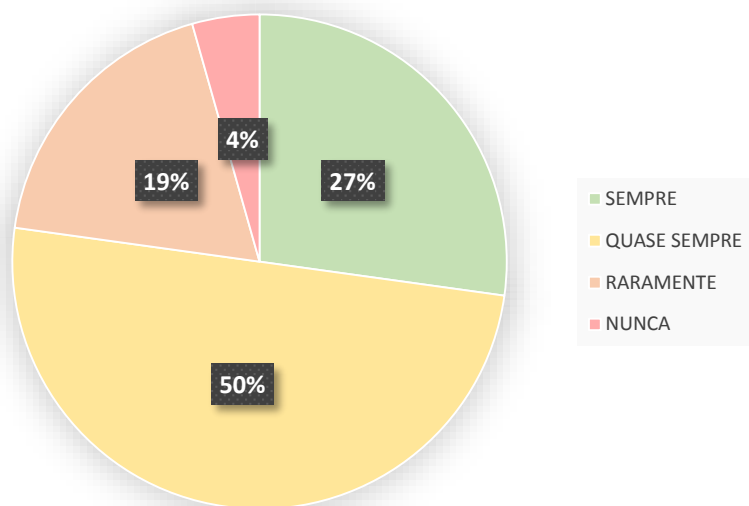


O COORDENADOR: é acessível ao aluno?



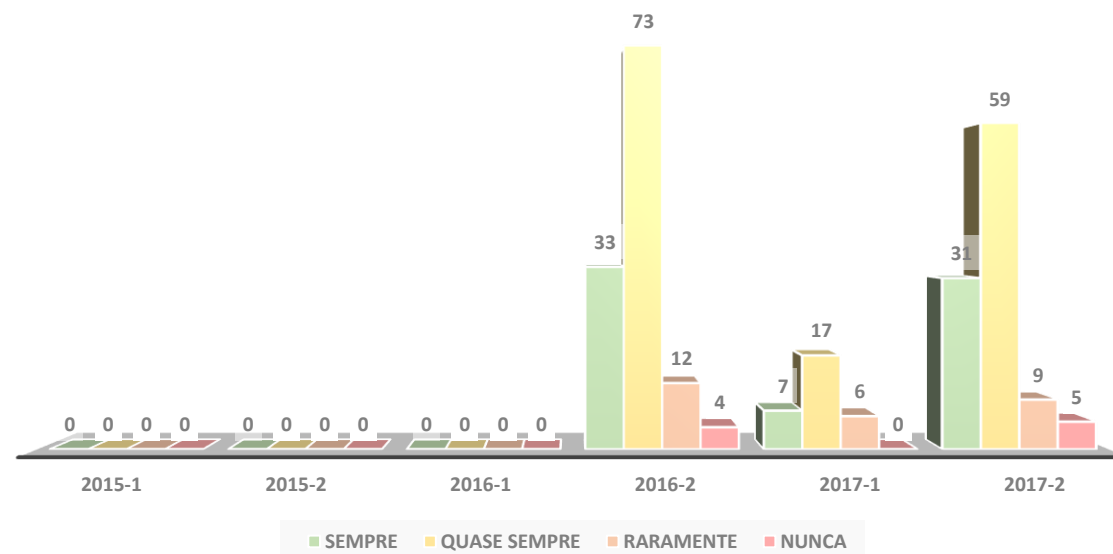
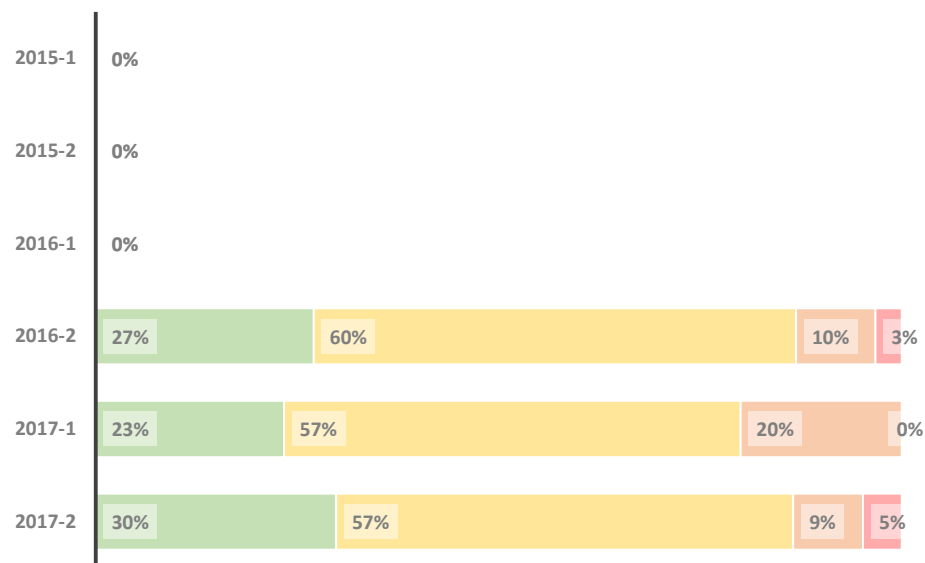
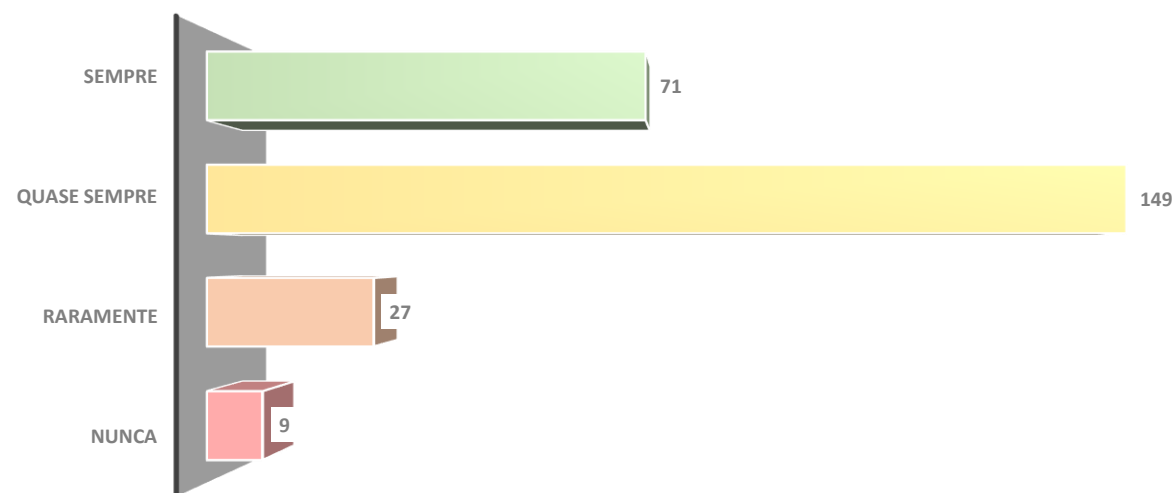
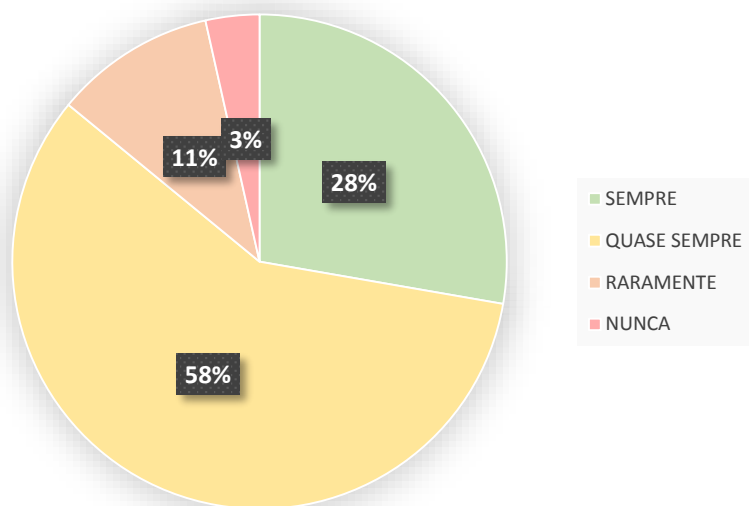


O COORDENADOR: é acessível ao aluno?



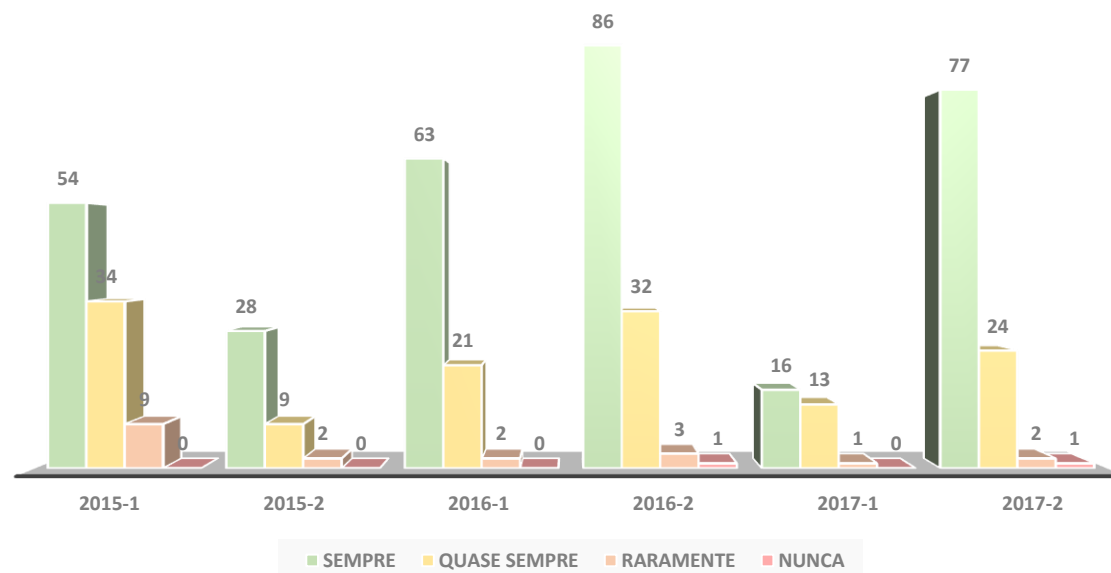
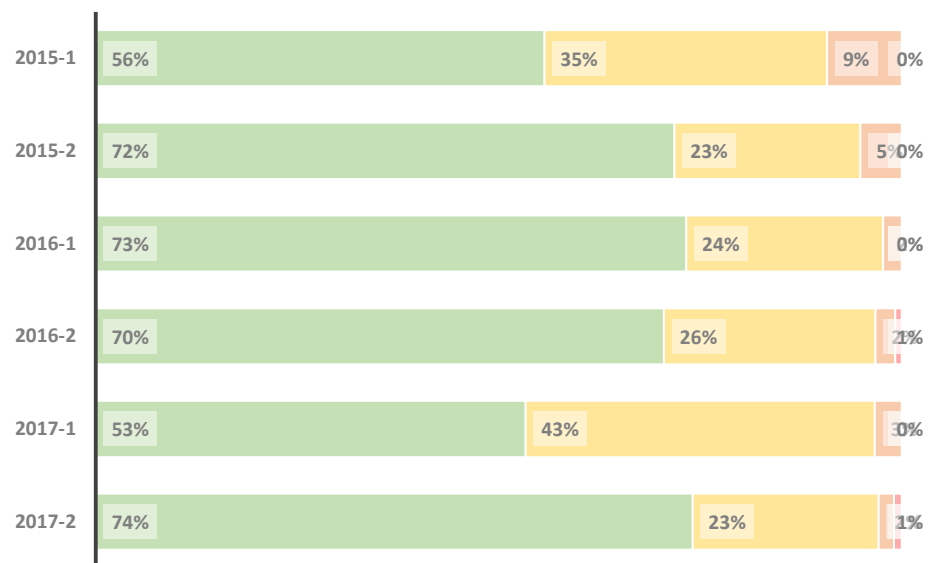
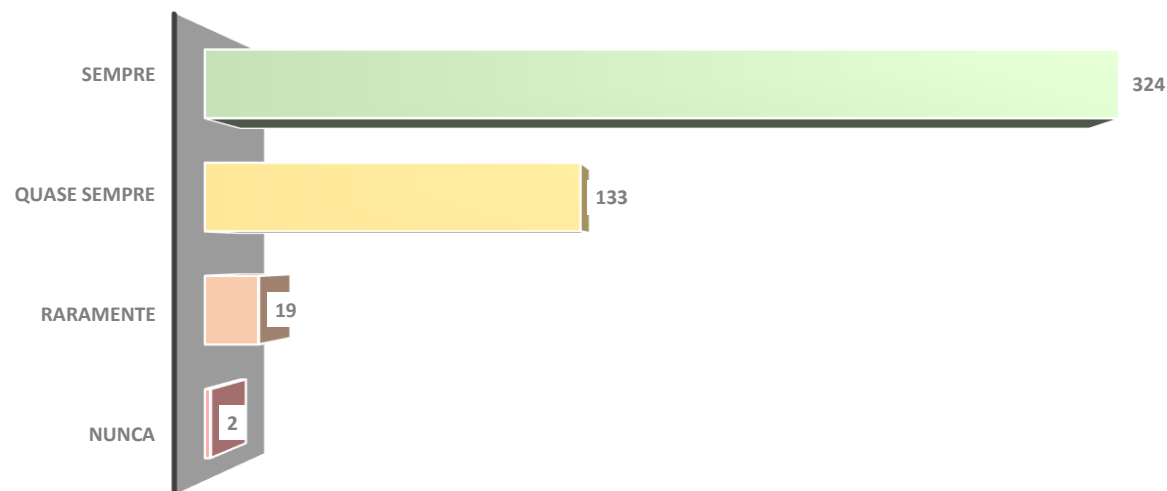
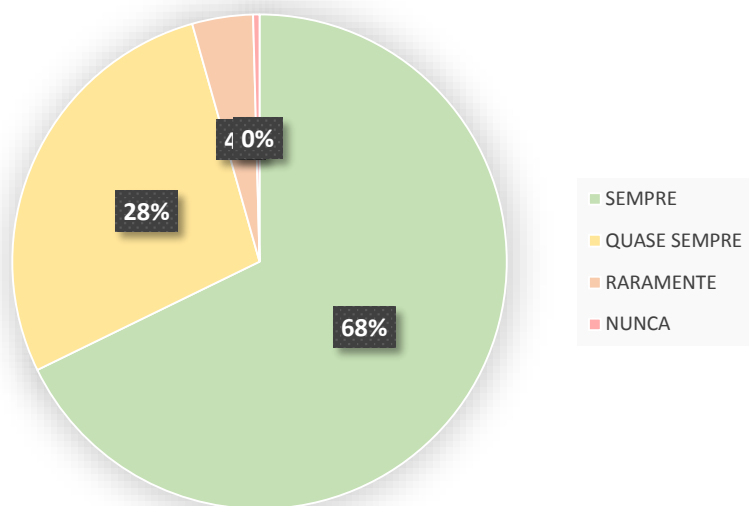


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



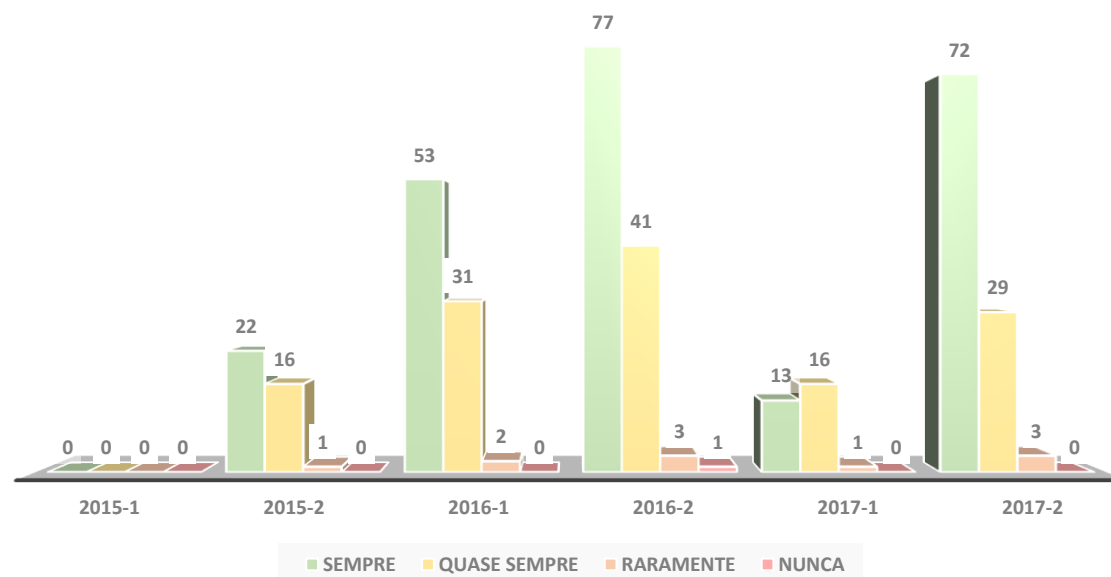
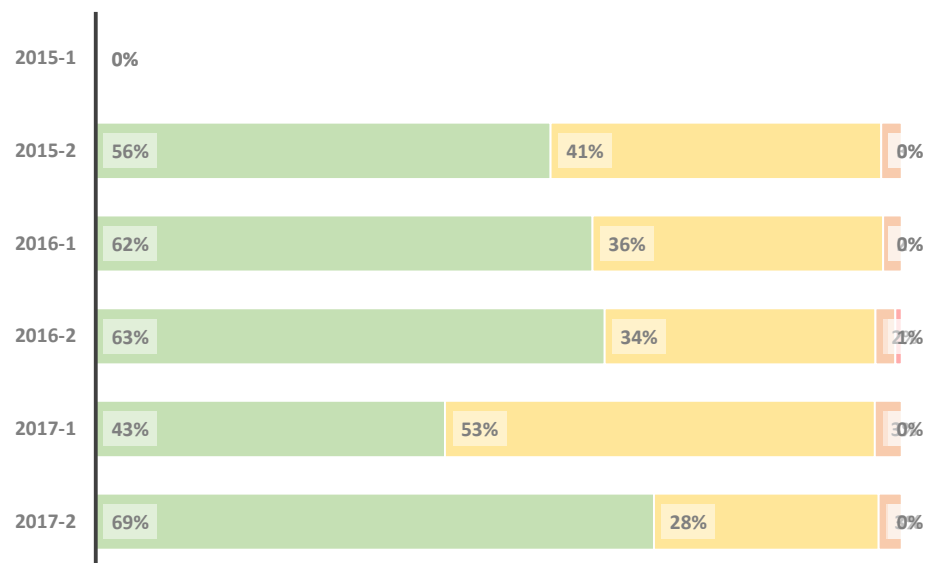
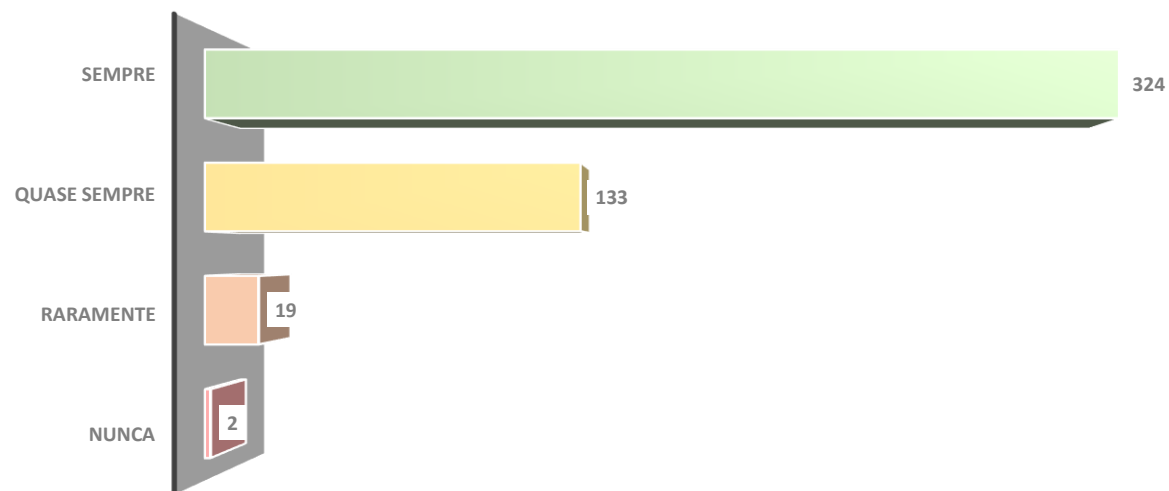
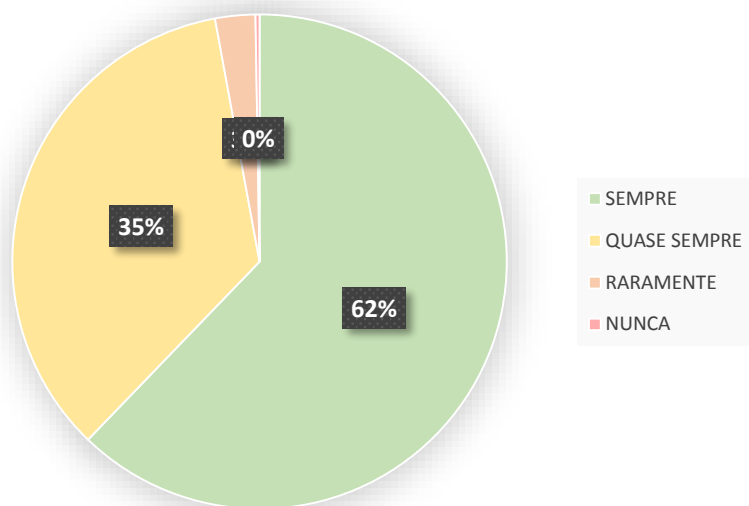


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



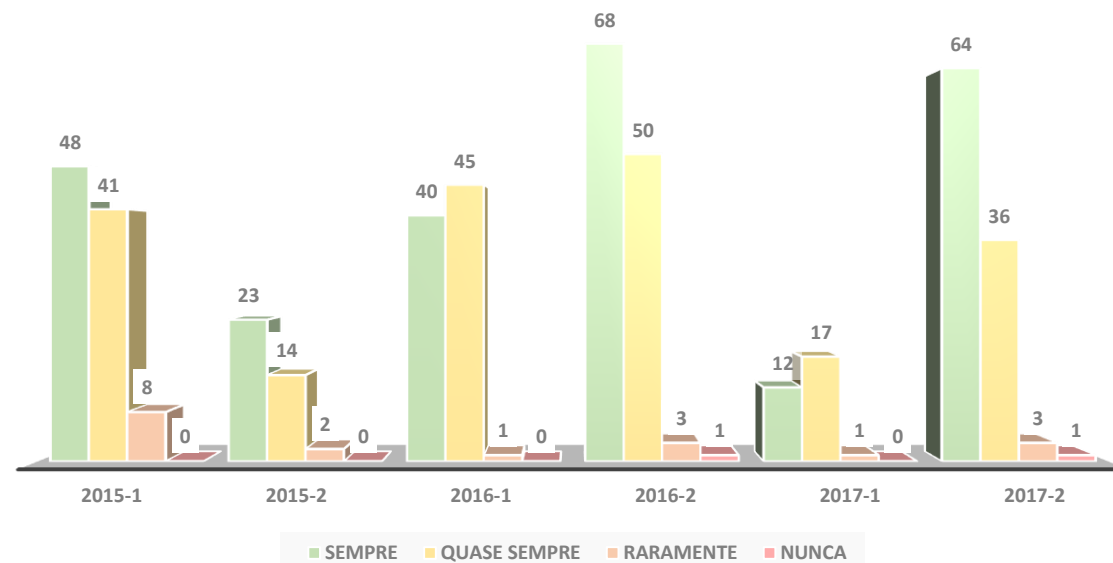
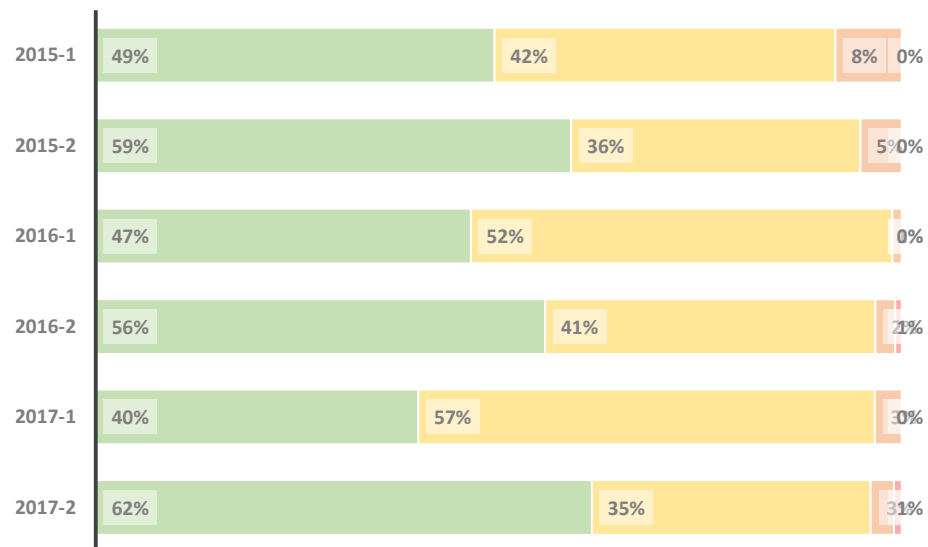
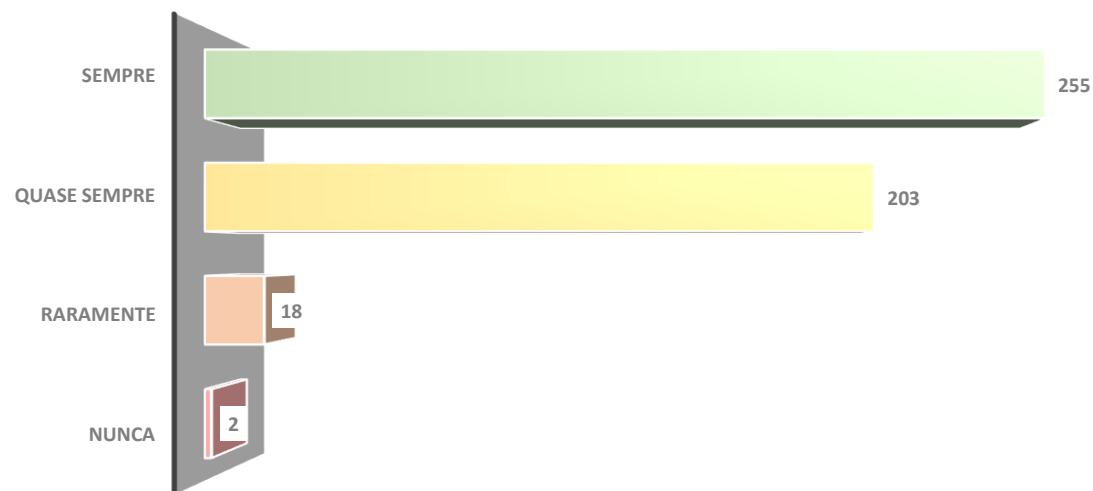
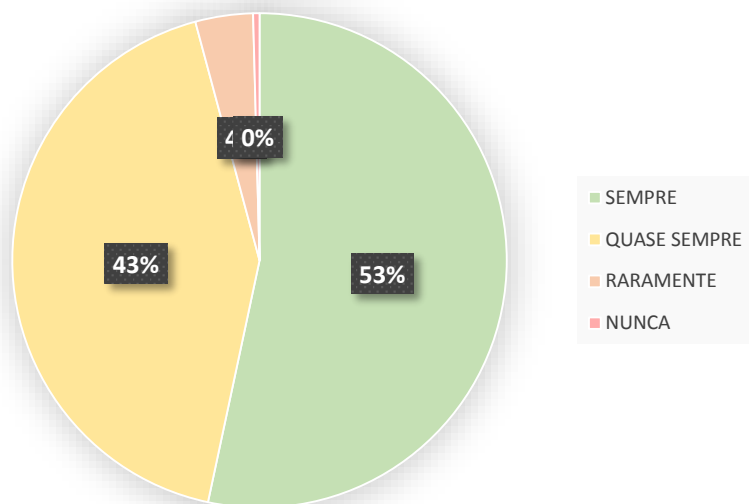


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



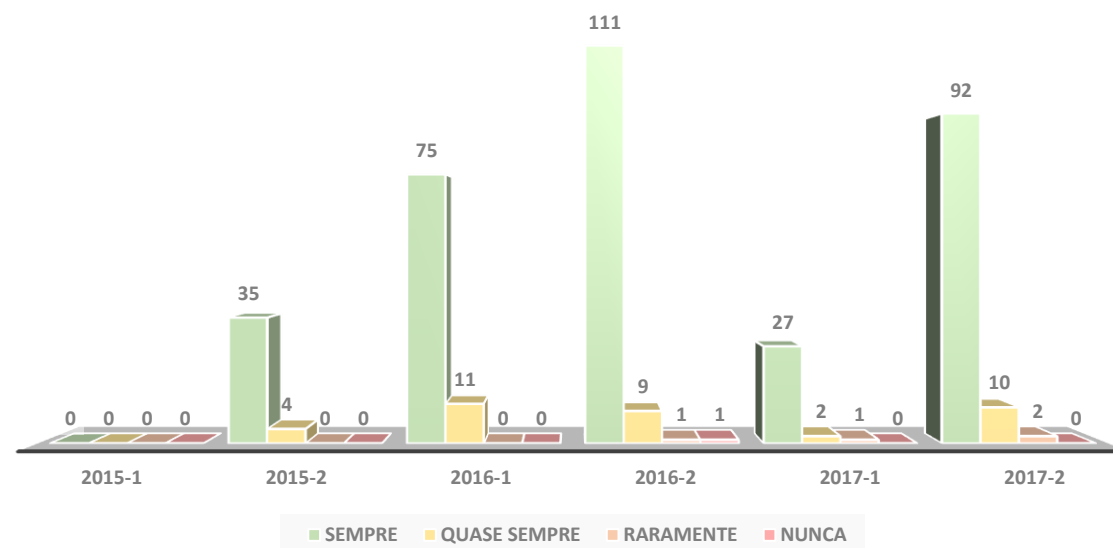
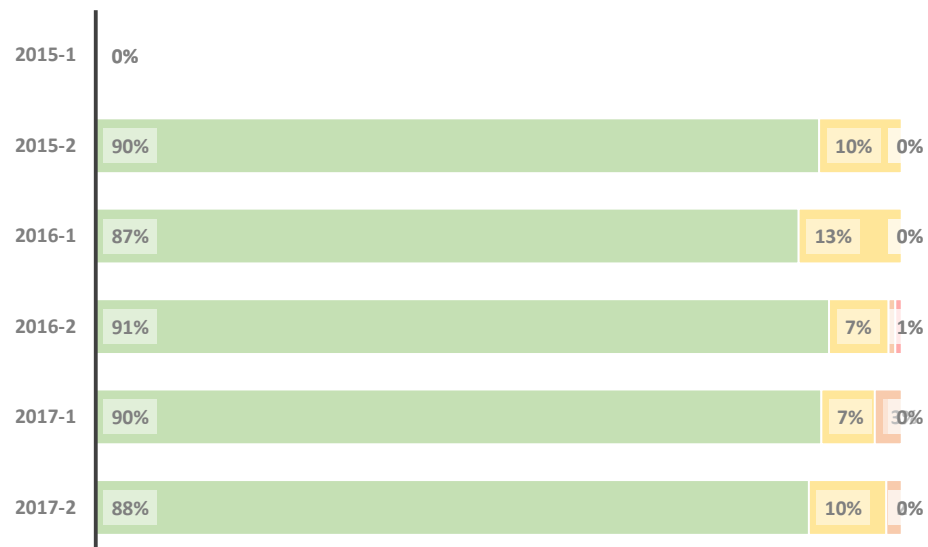
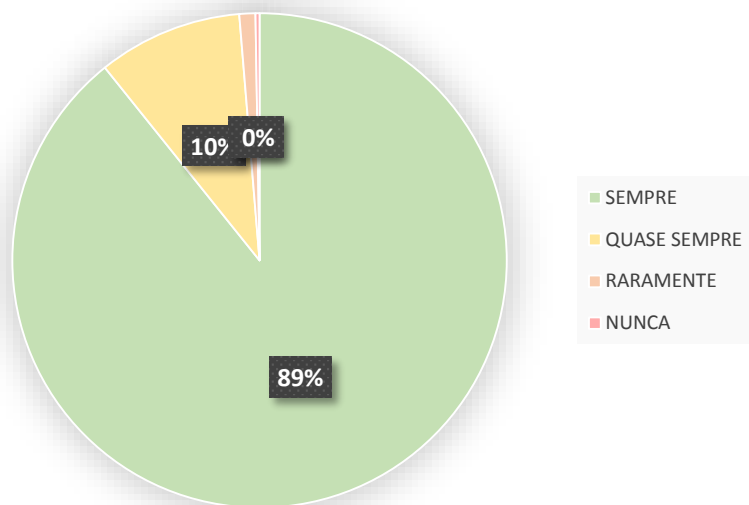


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



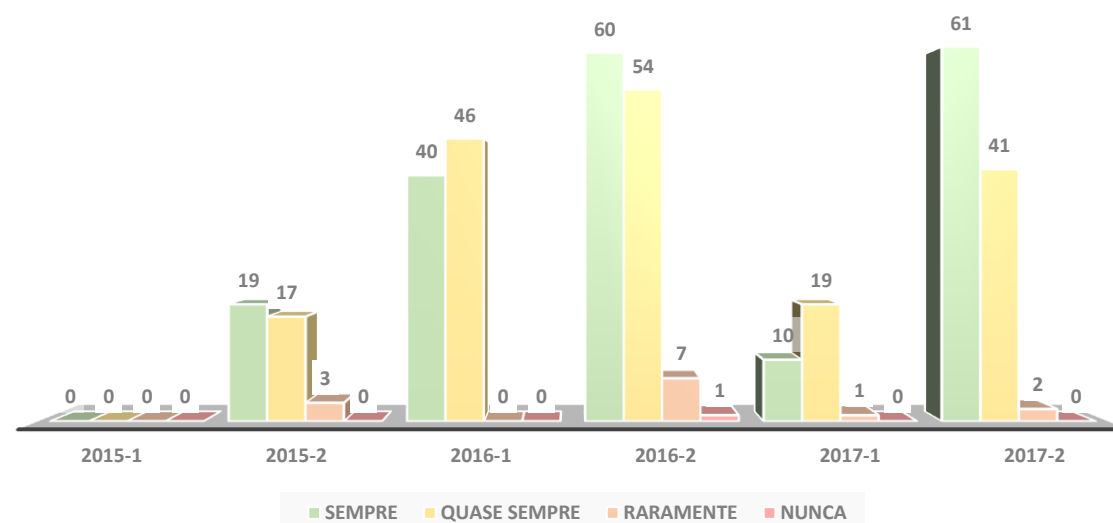
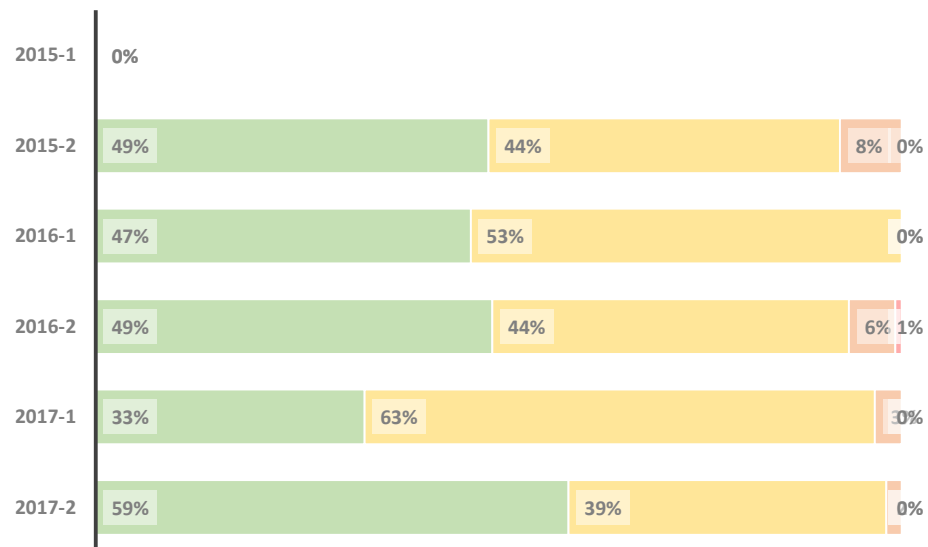
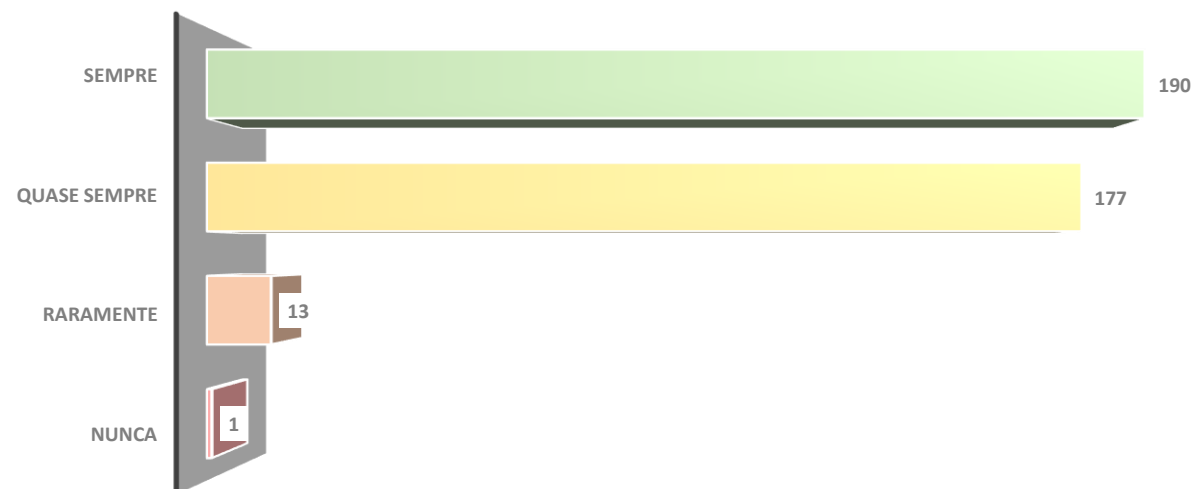
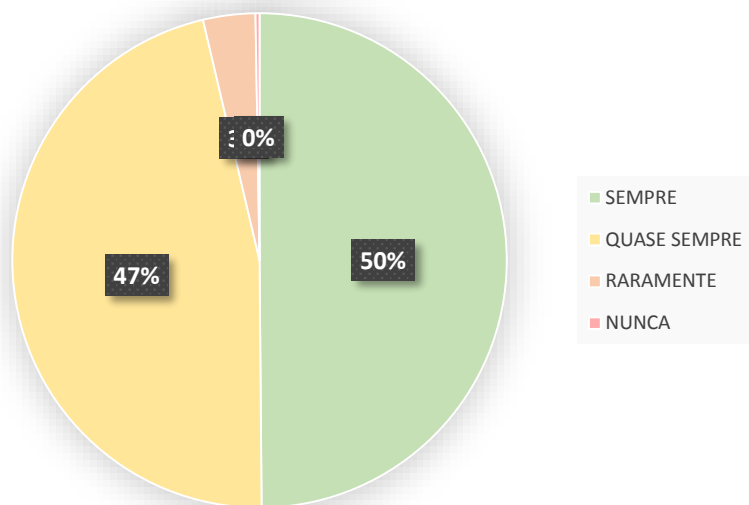


OS PROFESSORES: fazem chamada?



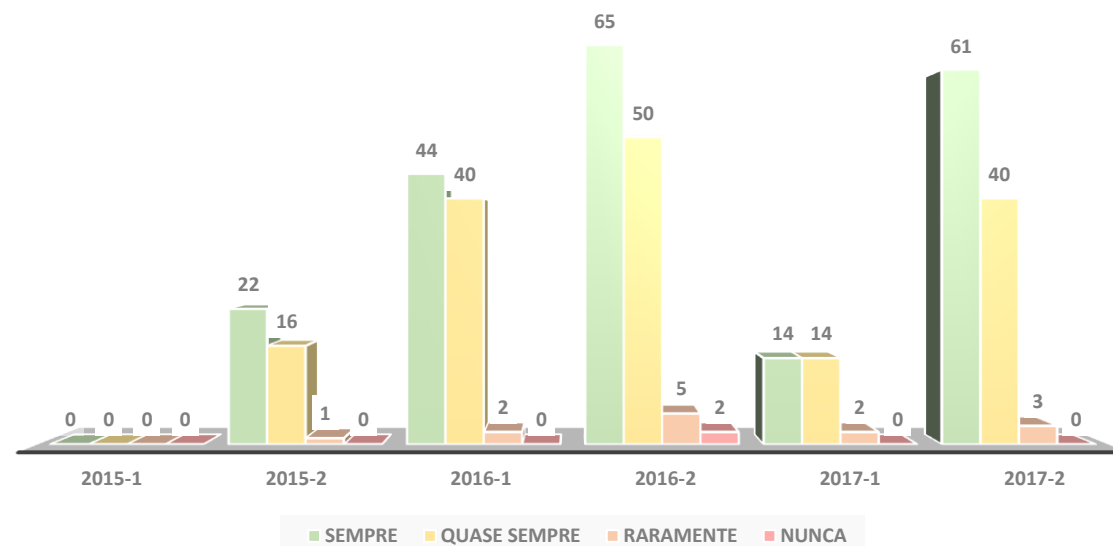
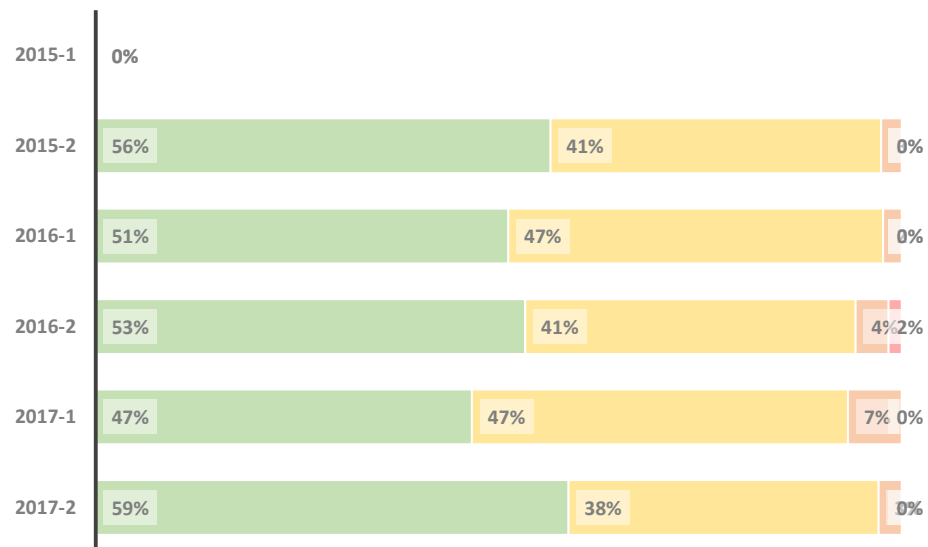
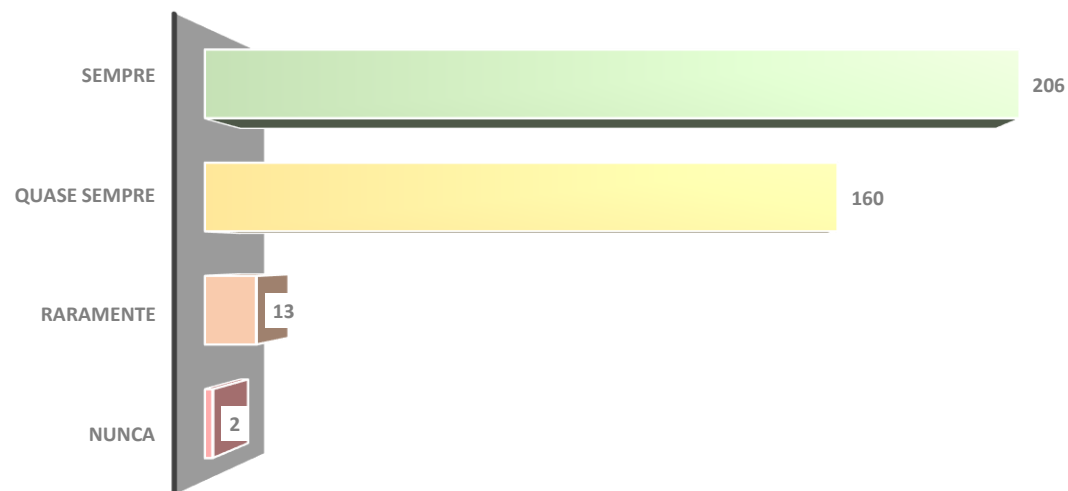
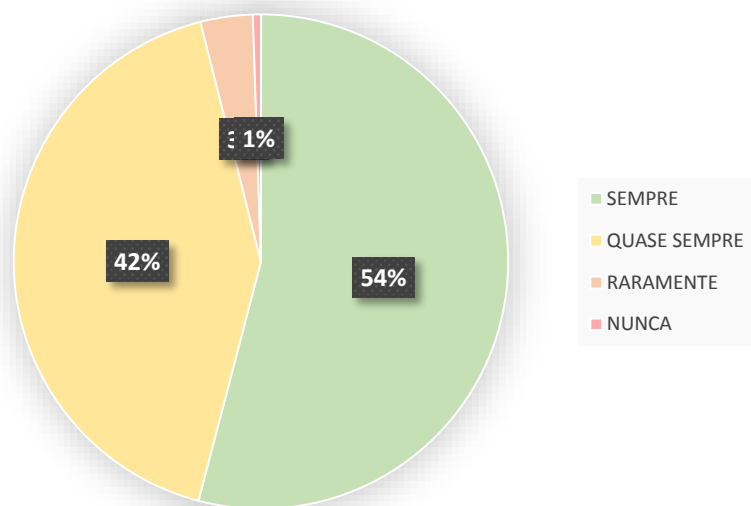


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



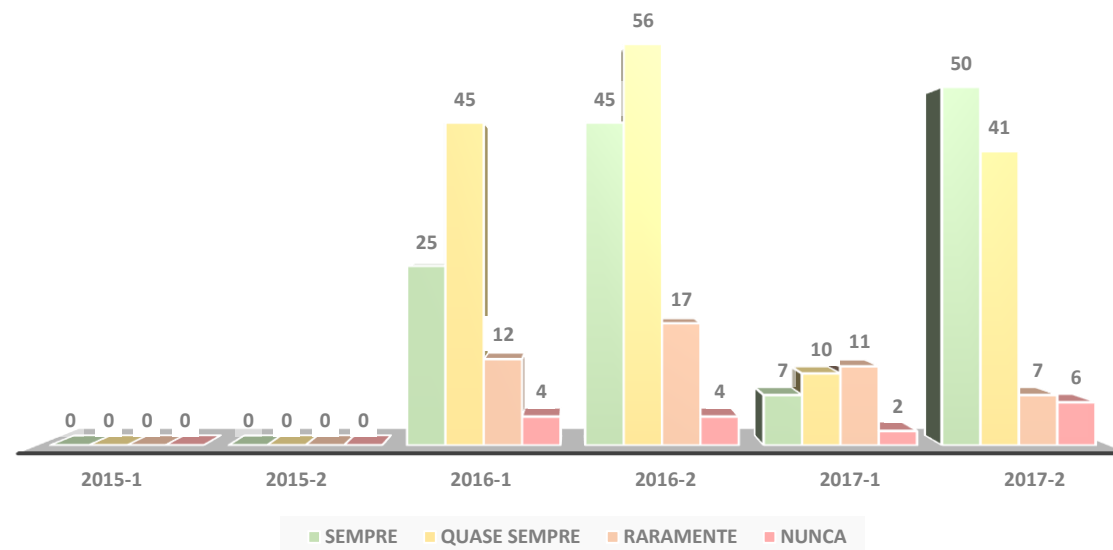
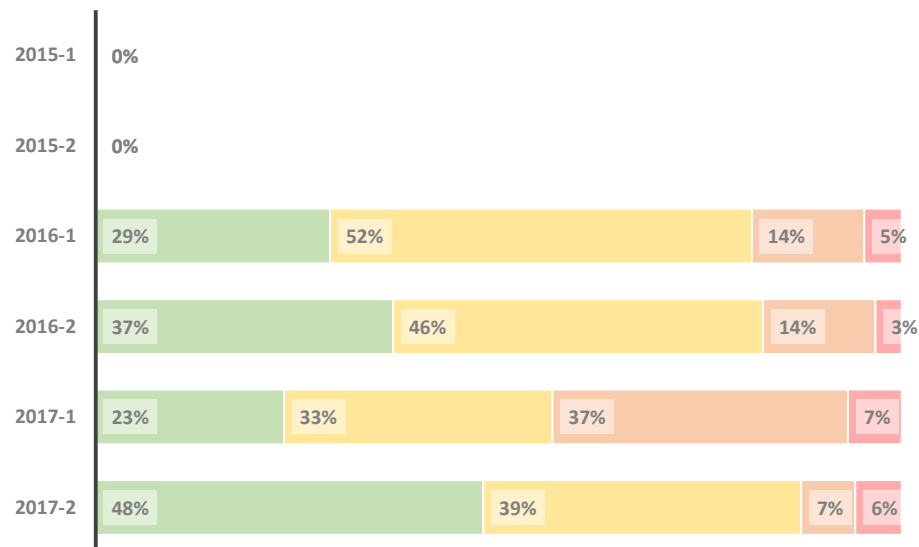
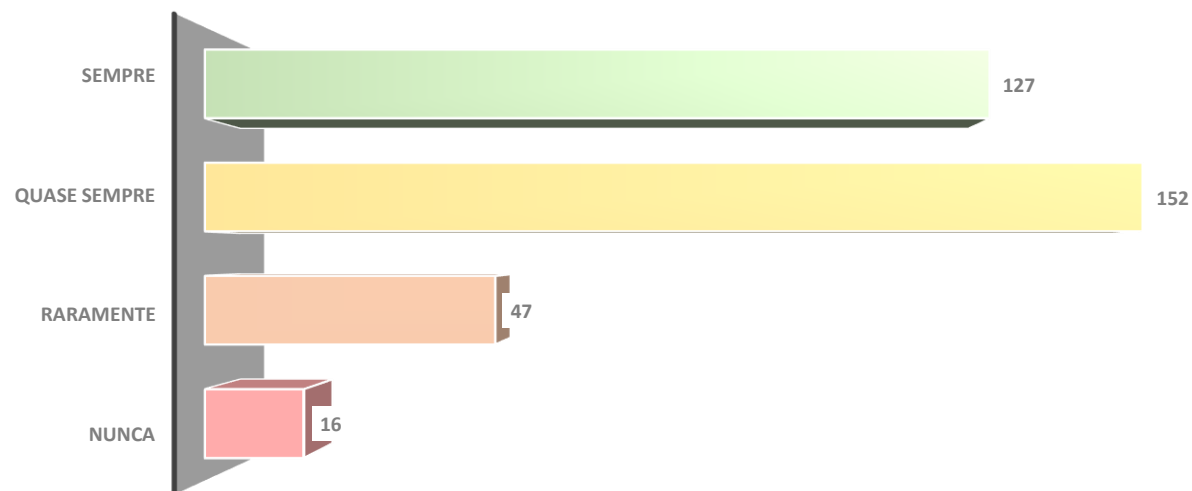
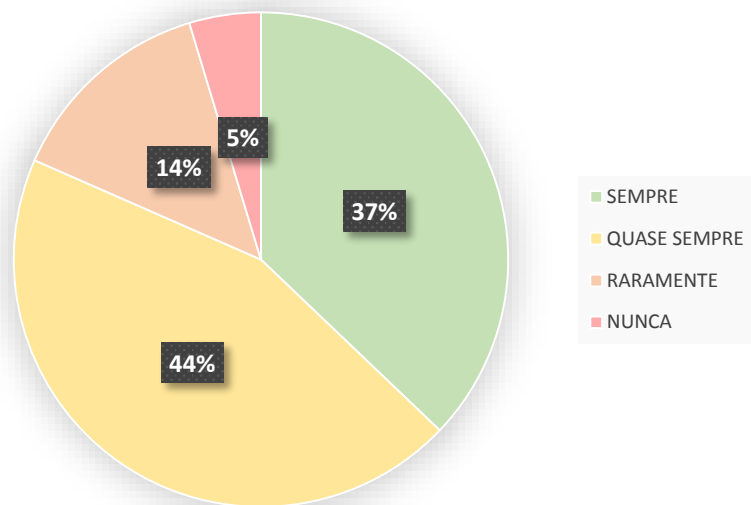


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



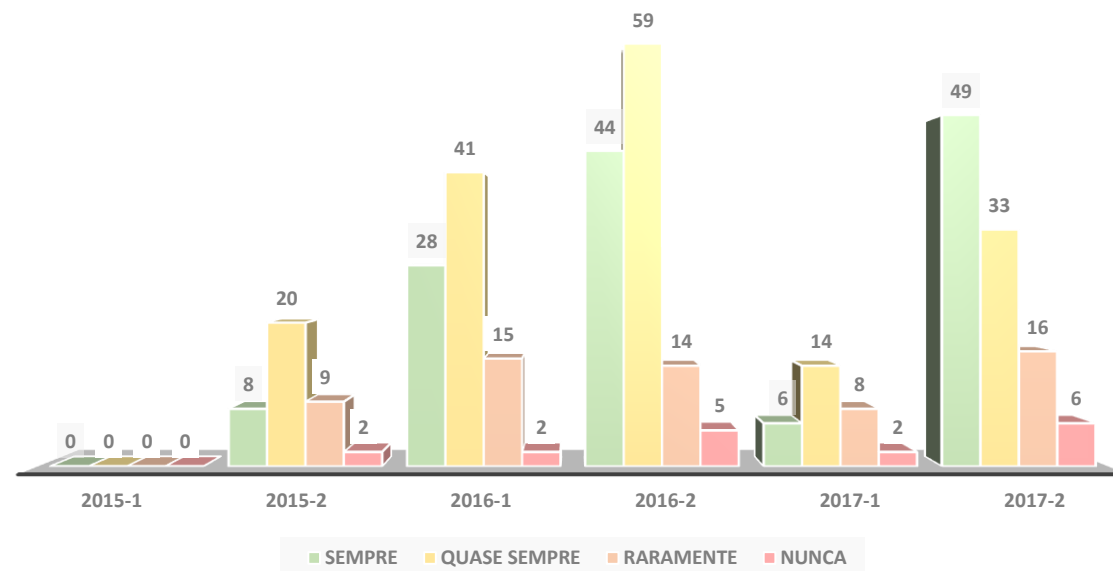
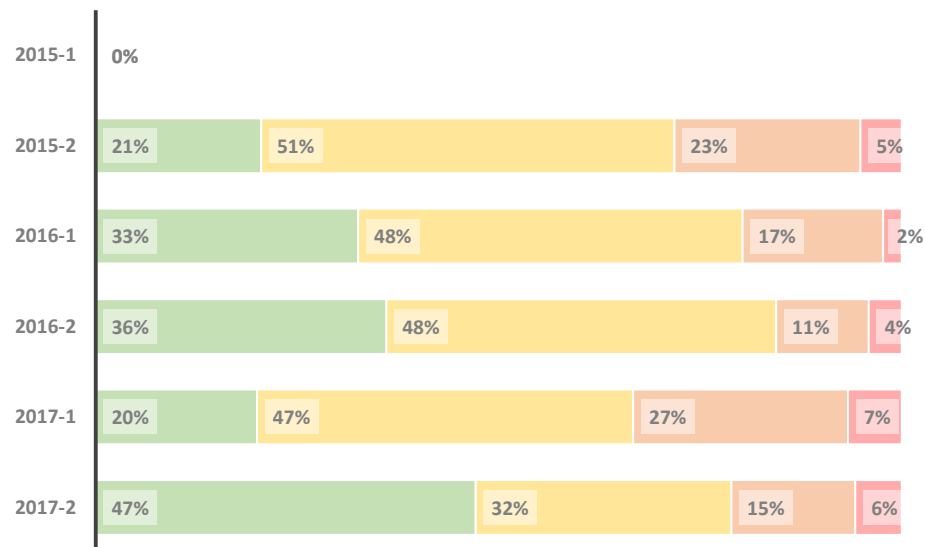
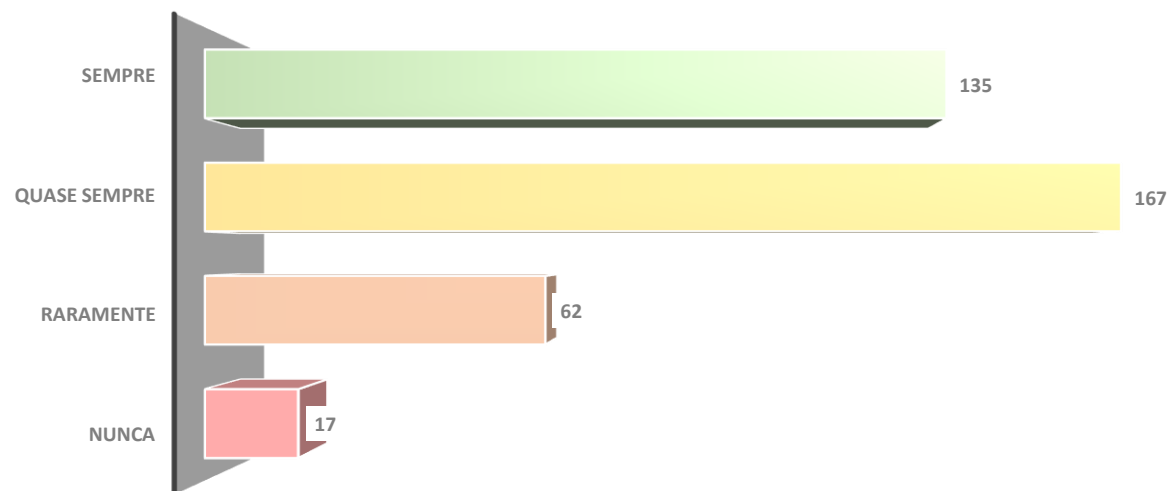
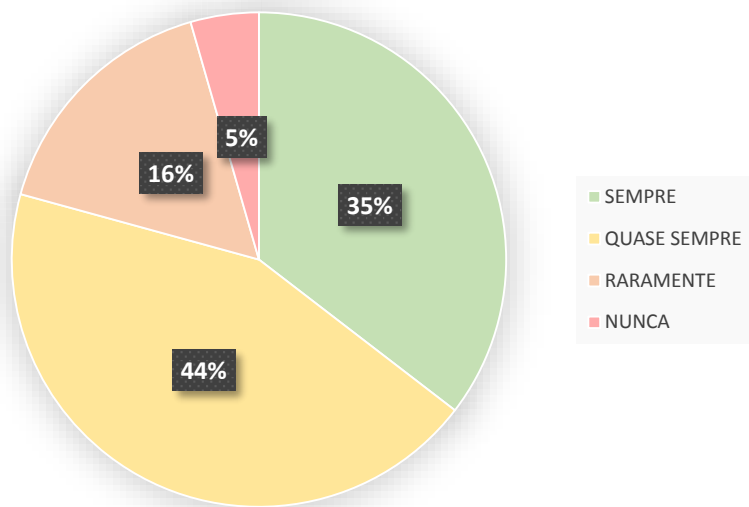


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



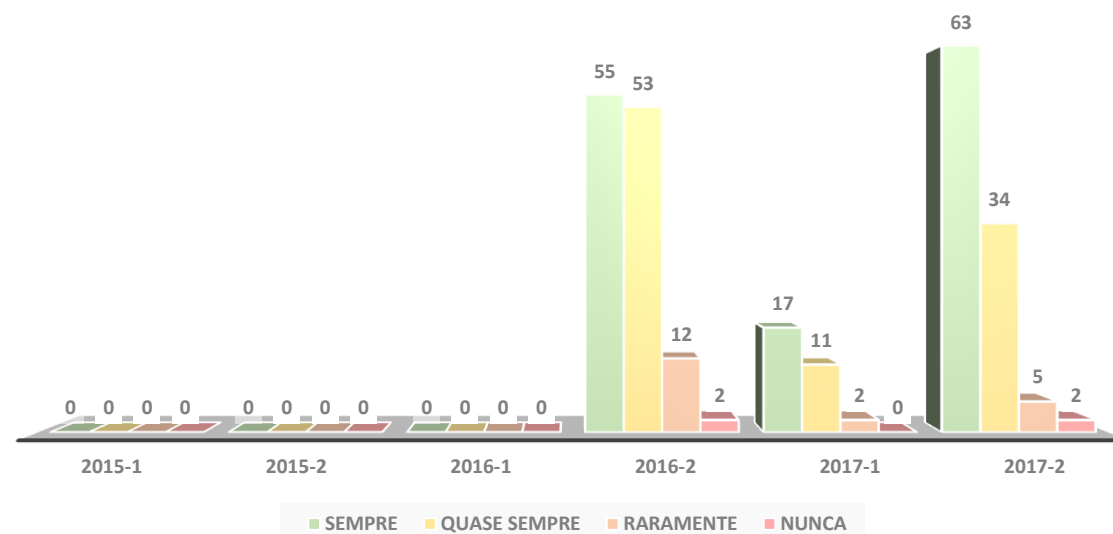
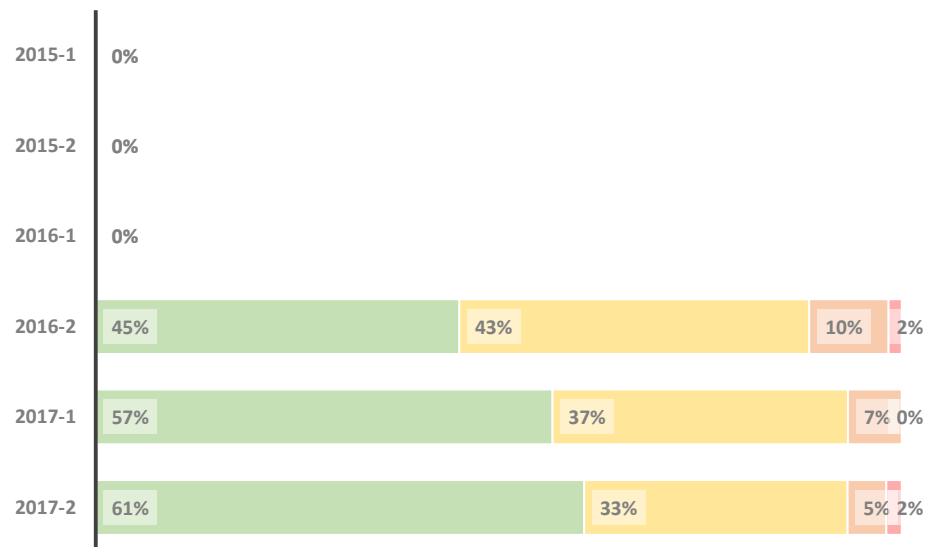
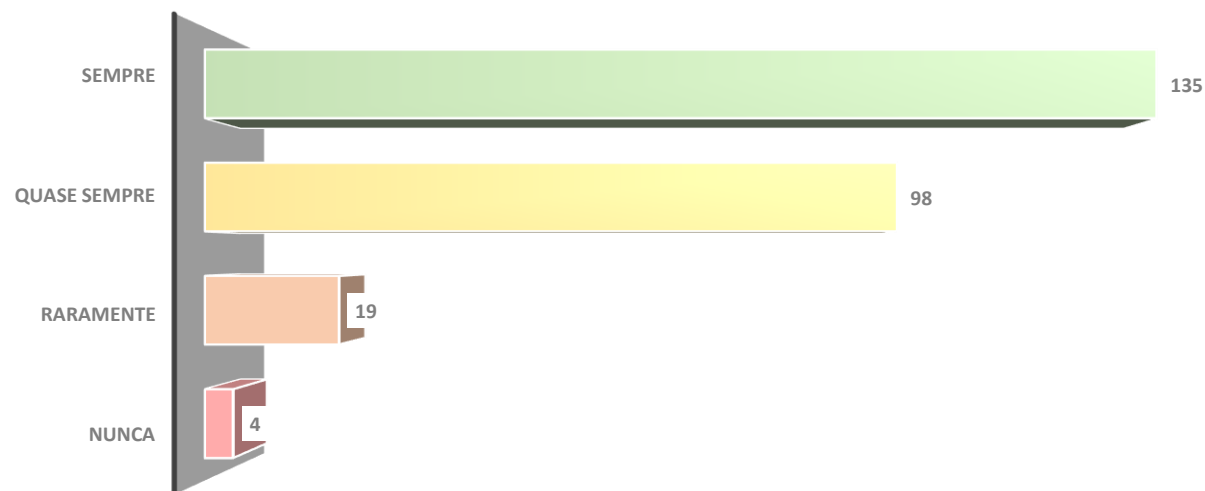
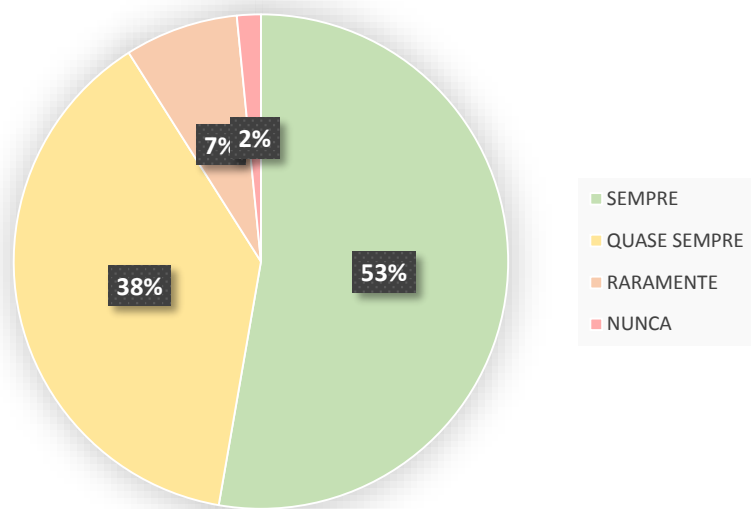


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



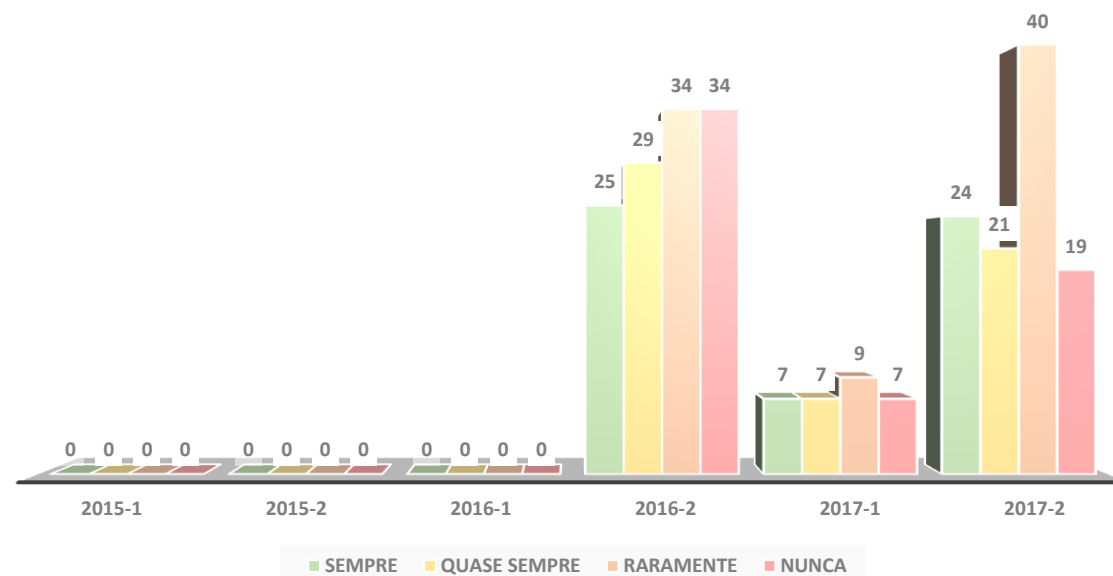
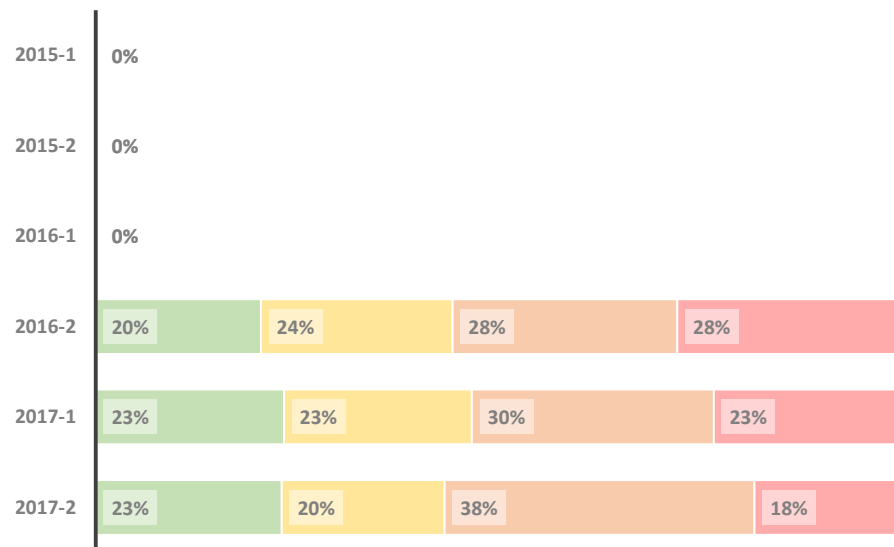
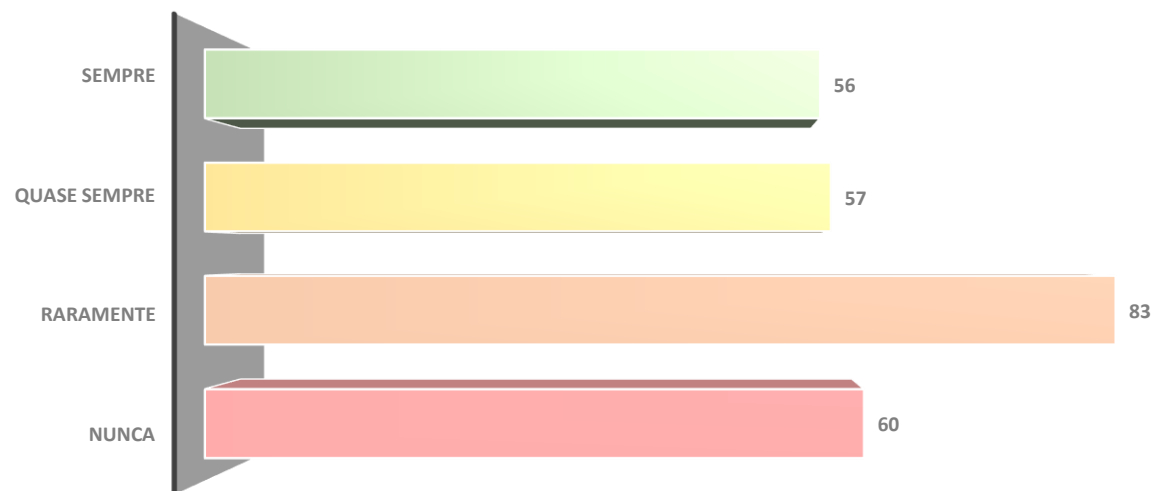
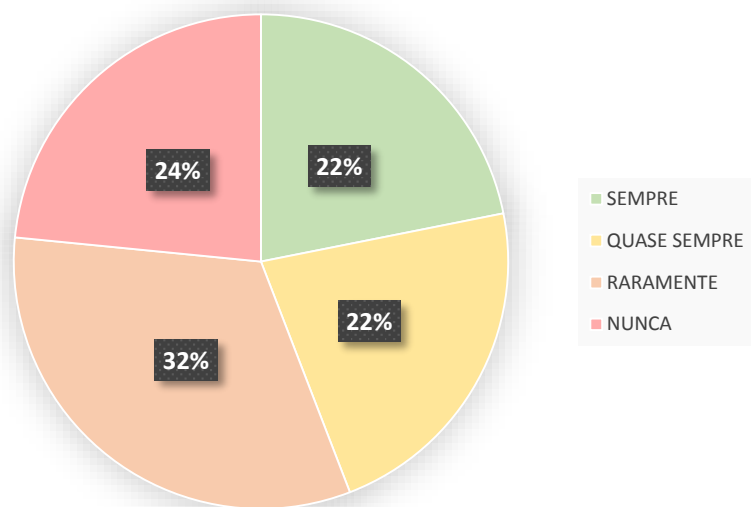


Você acessa o aluno online frequentemente?



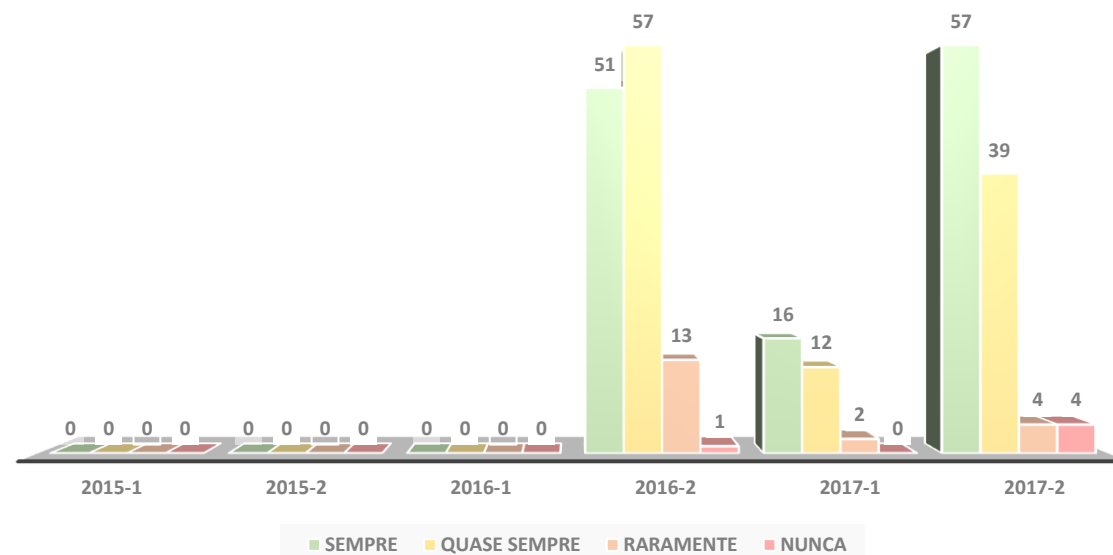
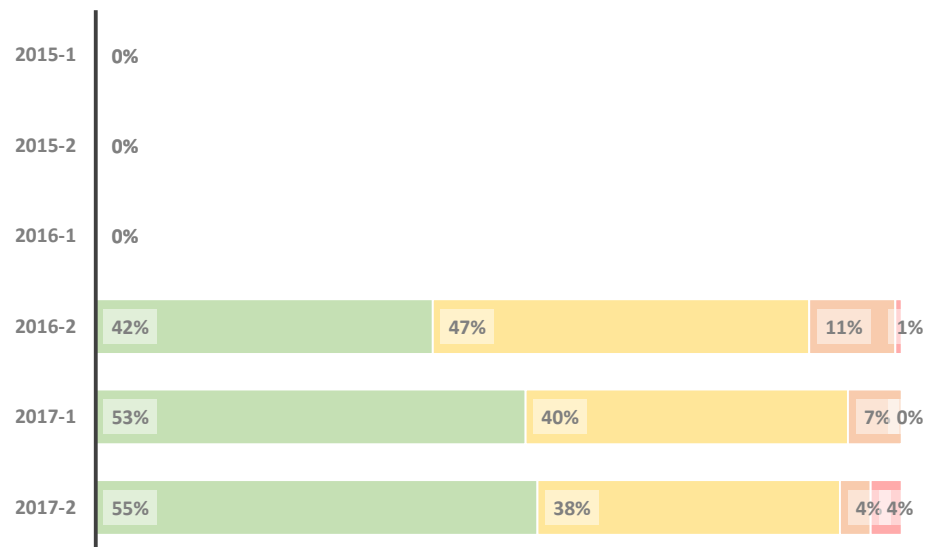
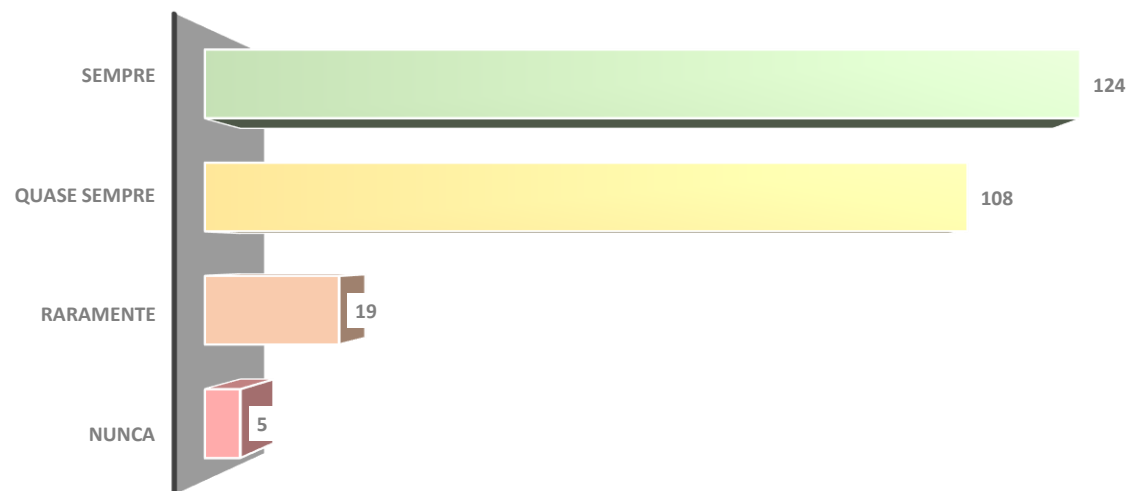
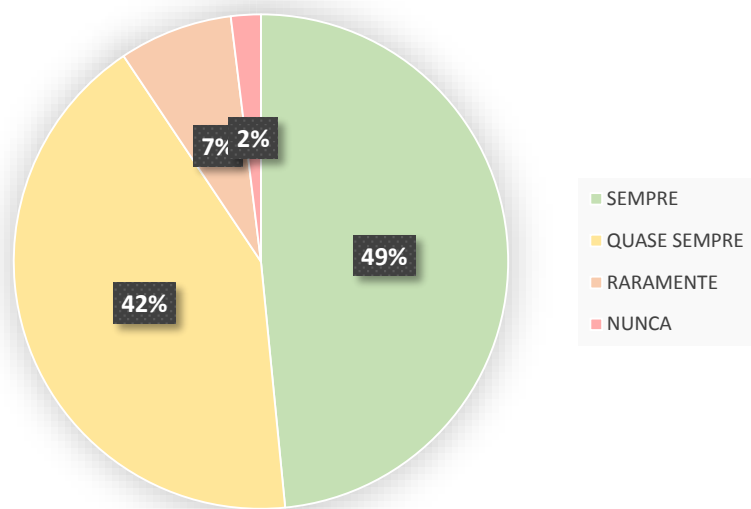


Você acessa o Office365 (email) frequentemente?



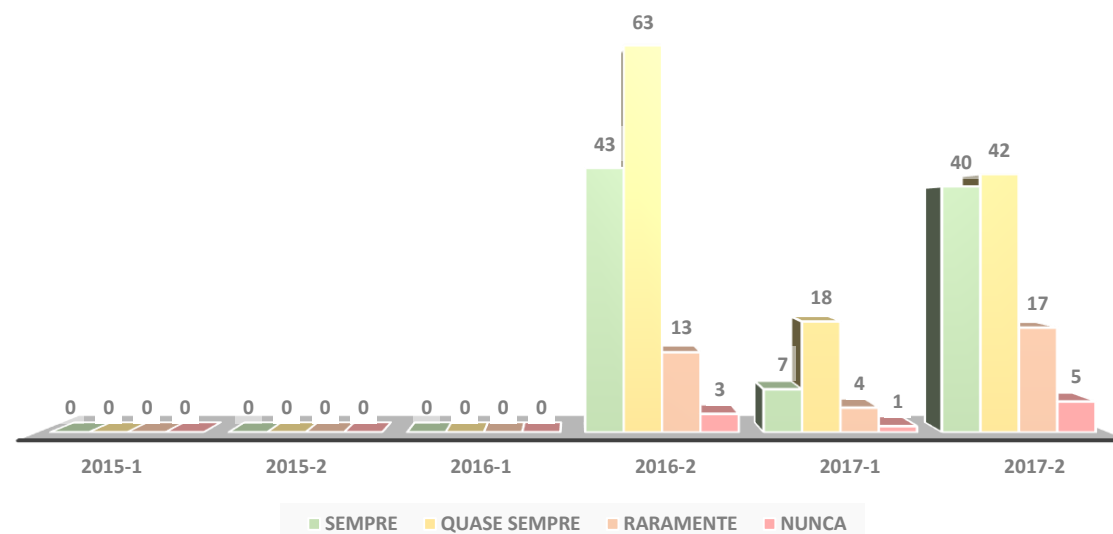
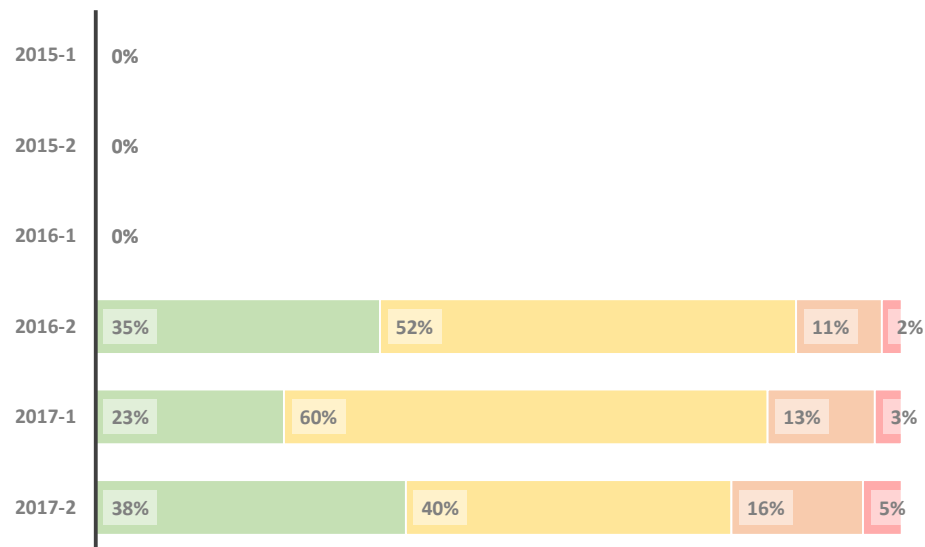
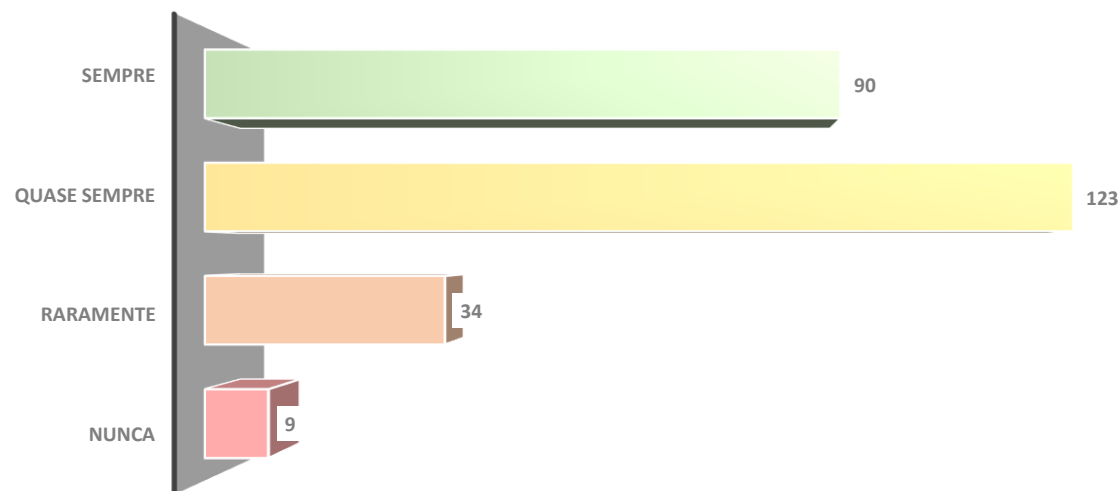
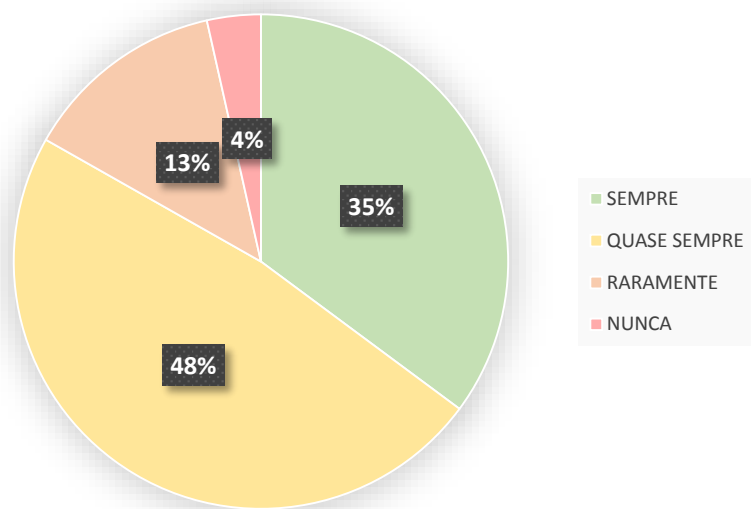


Você acessa o portal frequentemente?



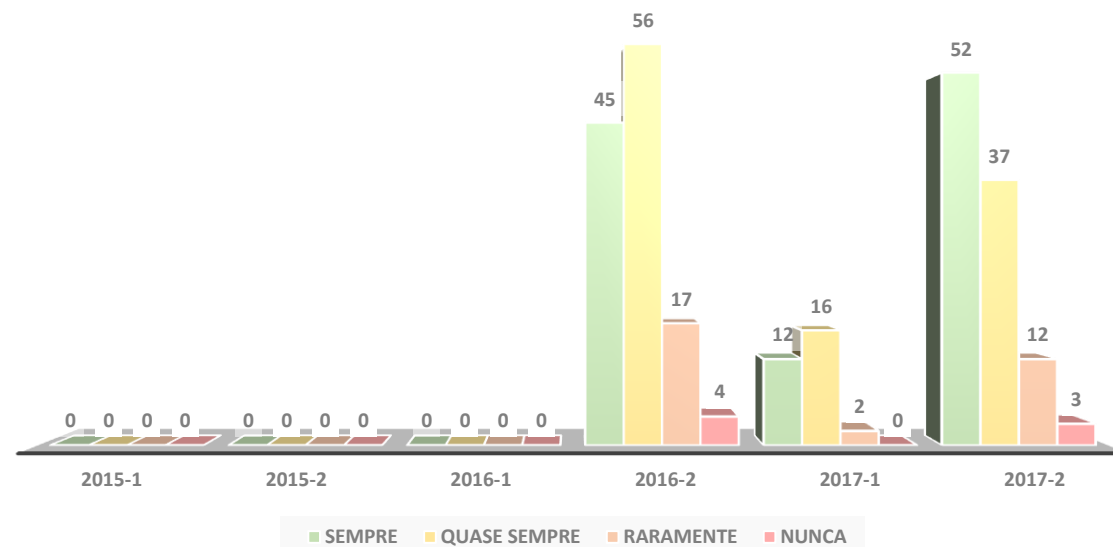
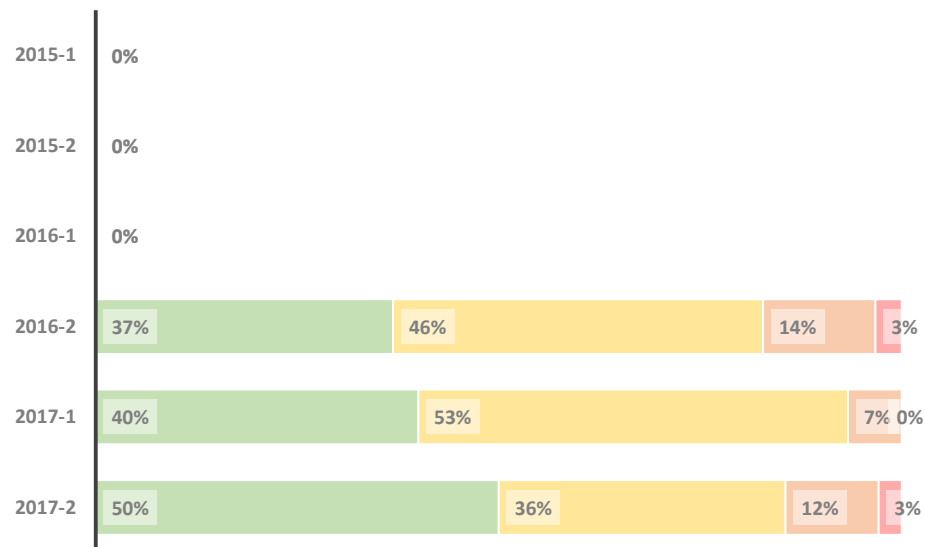
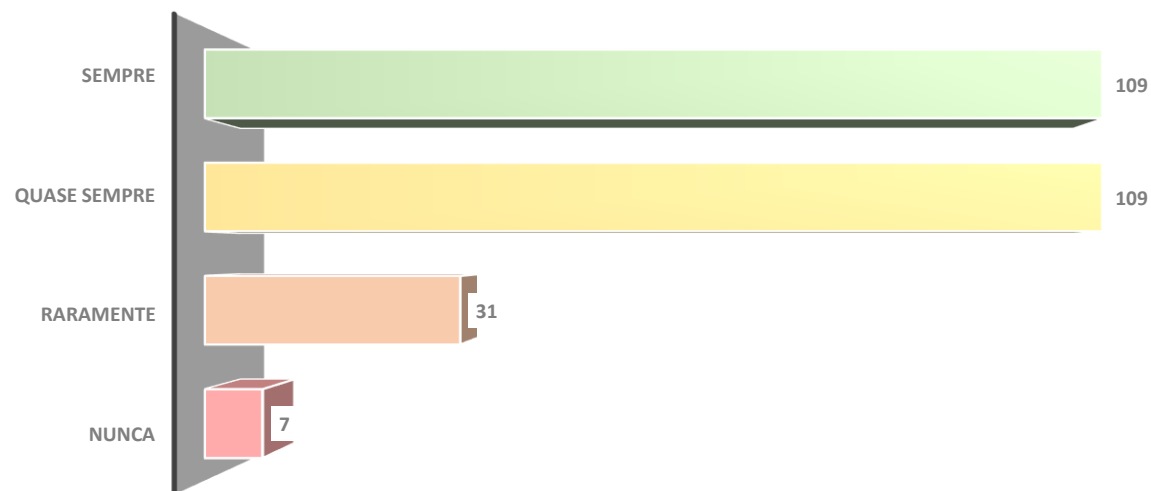
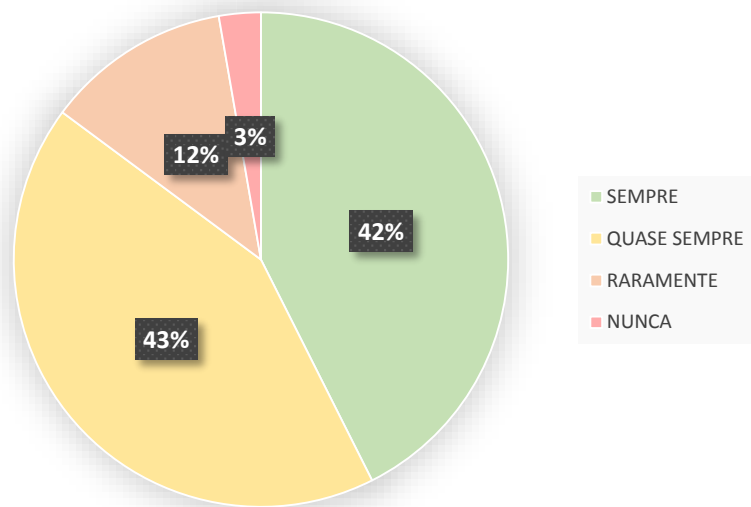


Você se sente apto para utilizar os recursos de TI?



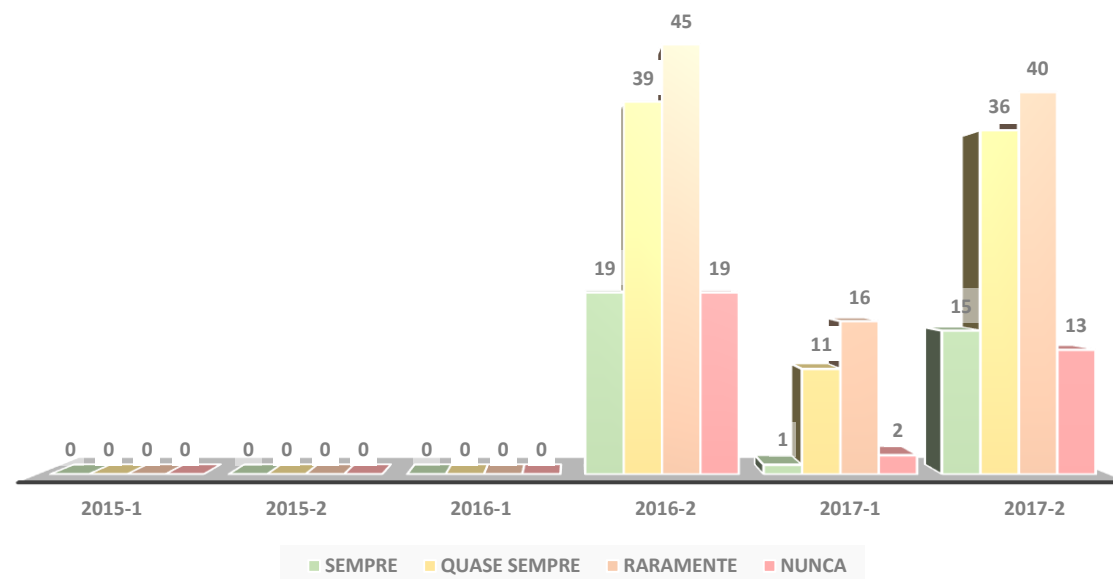
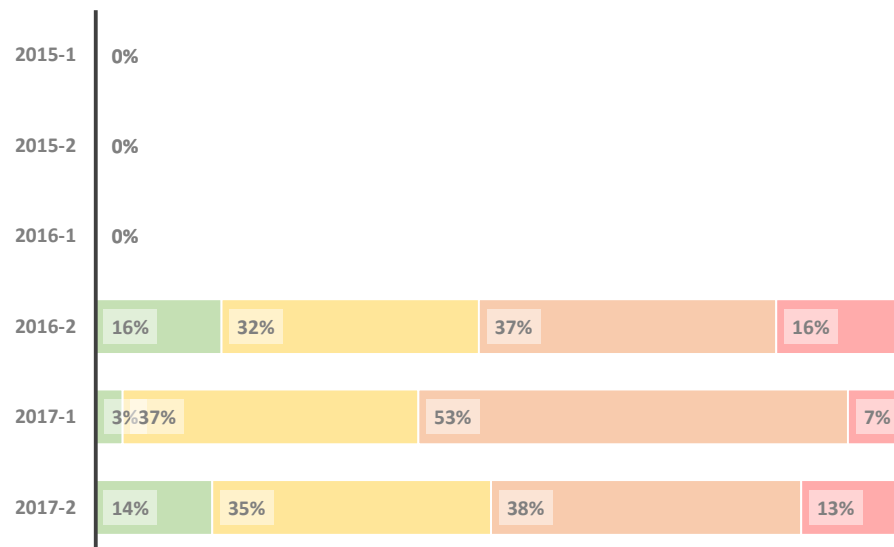
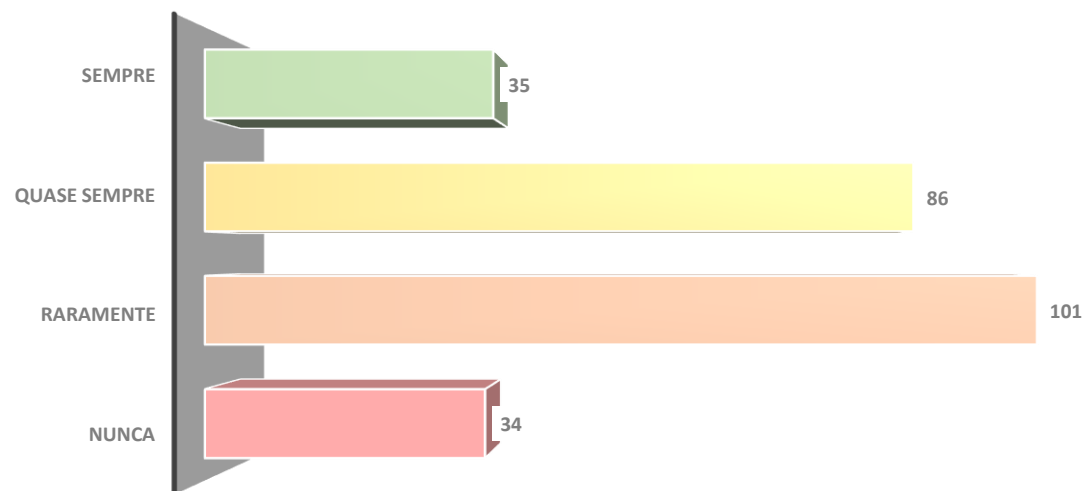
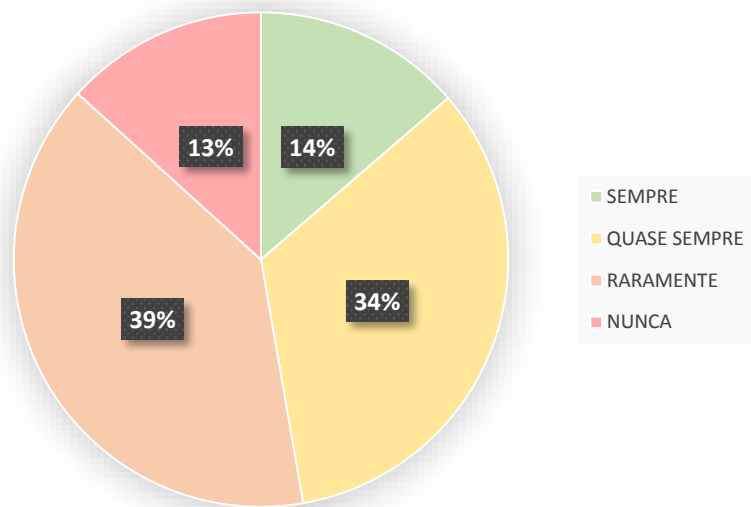


Você utiliza o Moodlerooms (AVA) frequentemente?



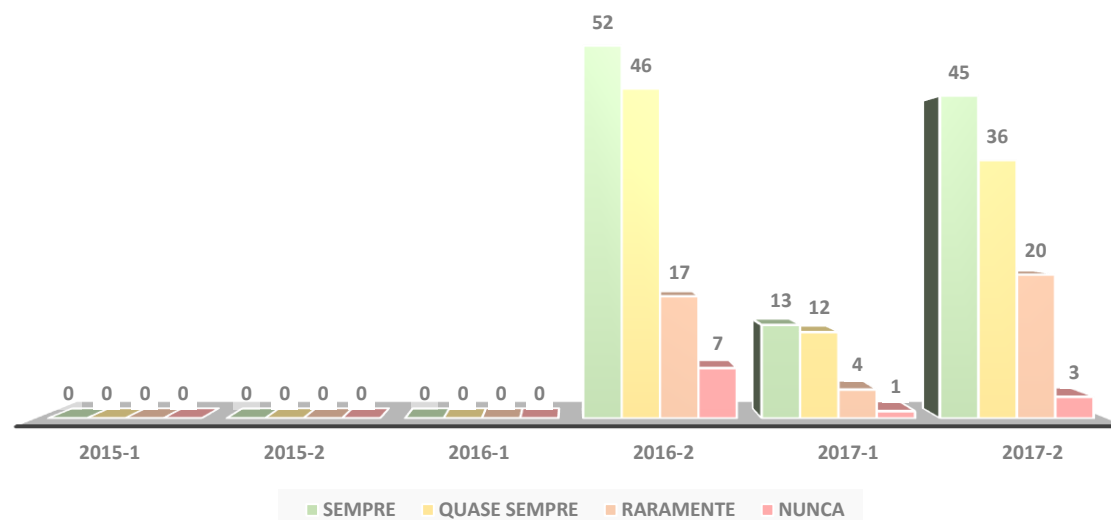
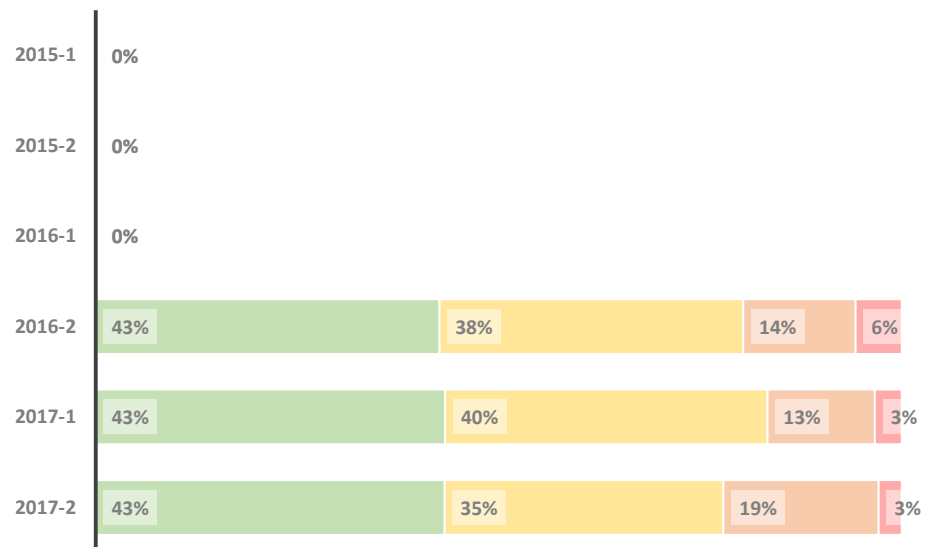
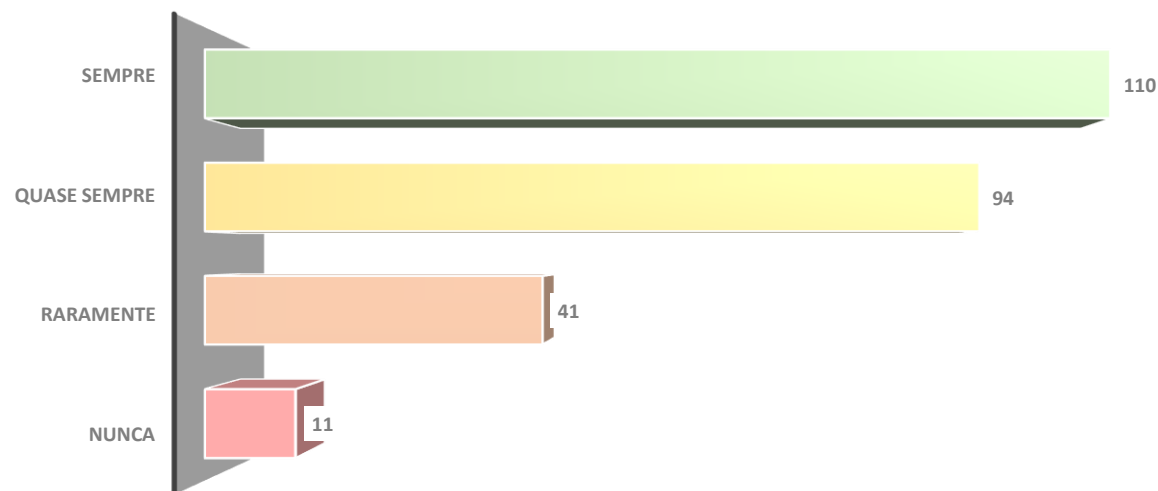
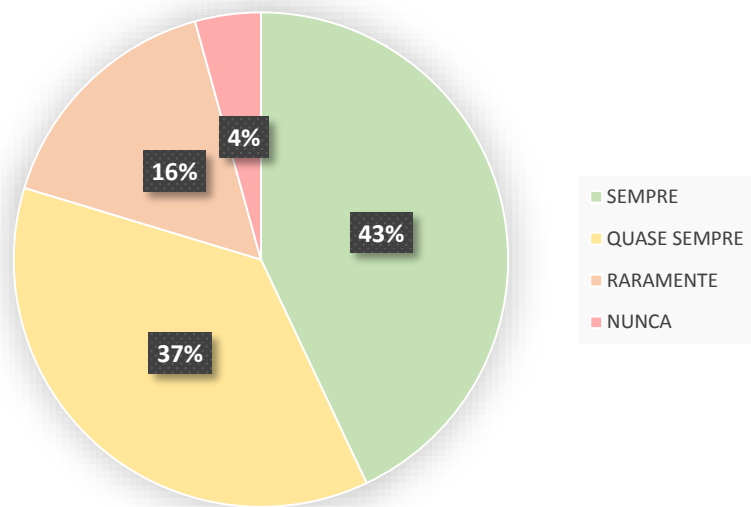


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



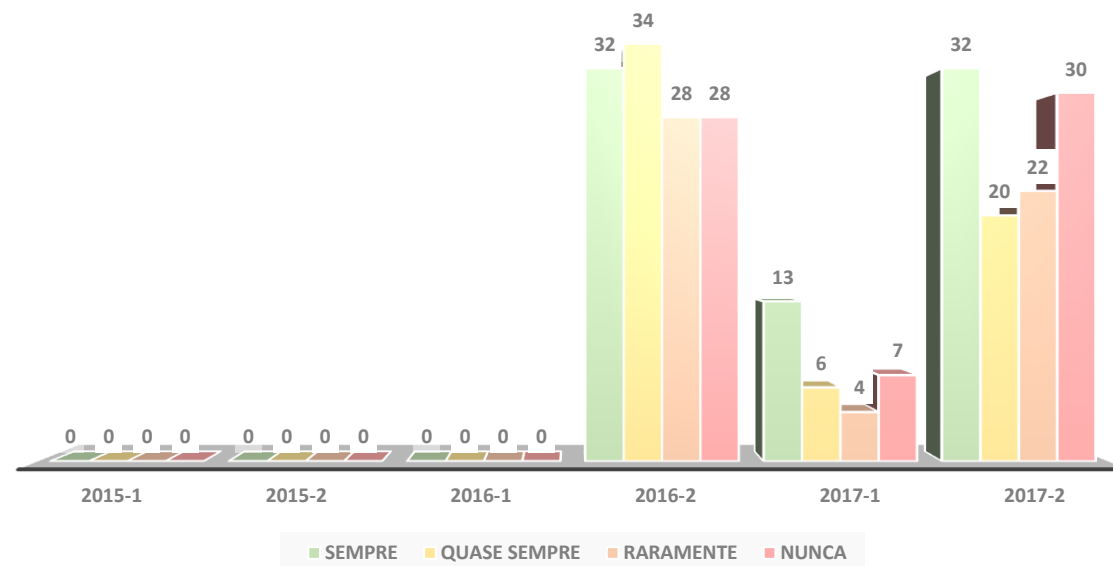
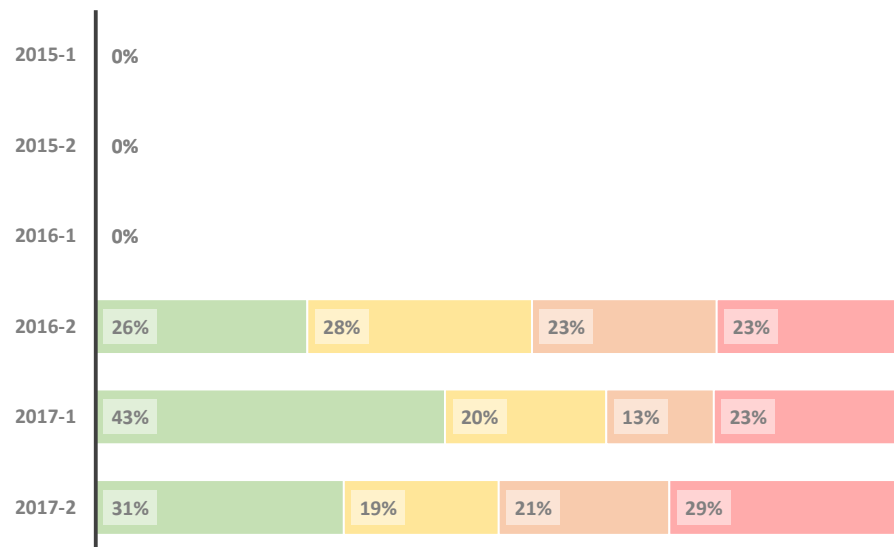
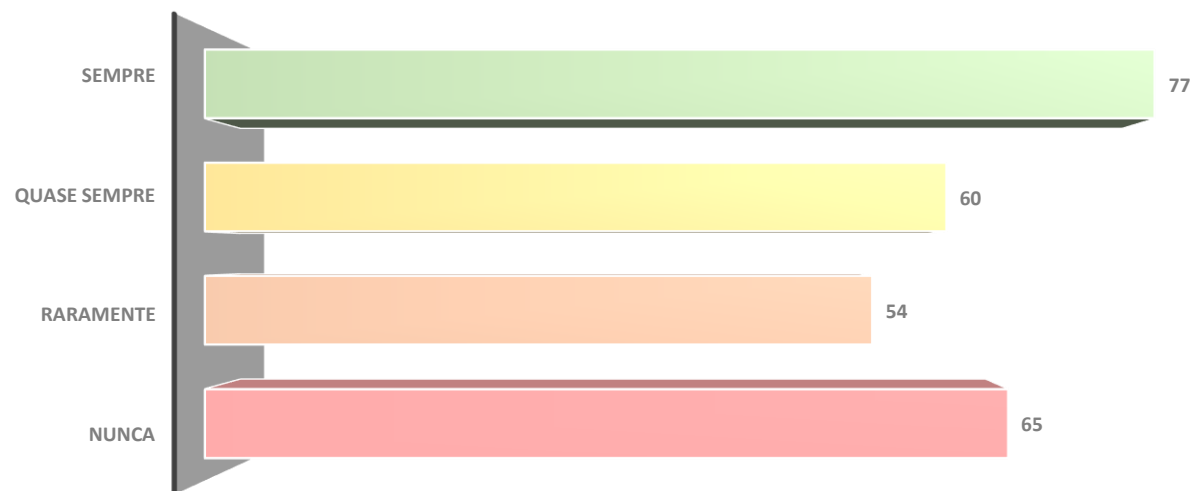
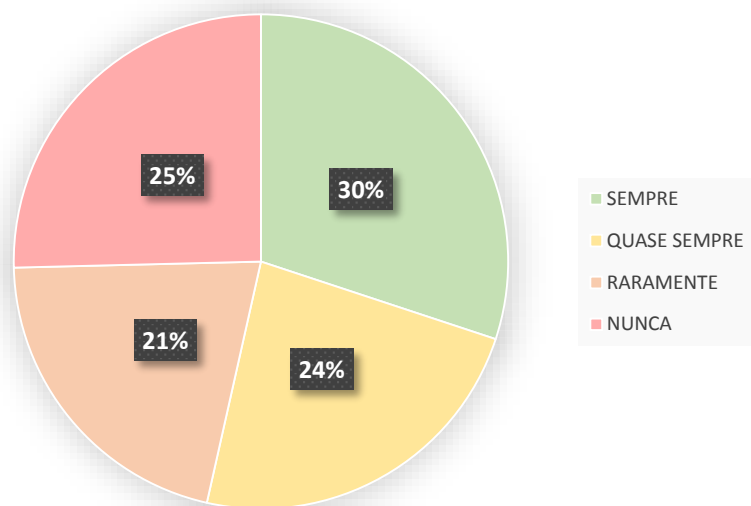


Você utiliza o recurso de internet frequente?



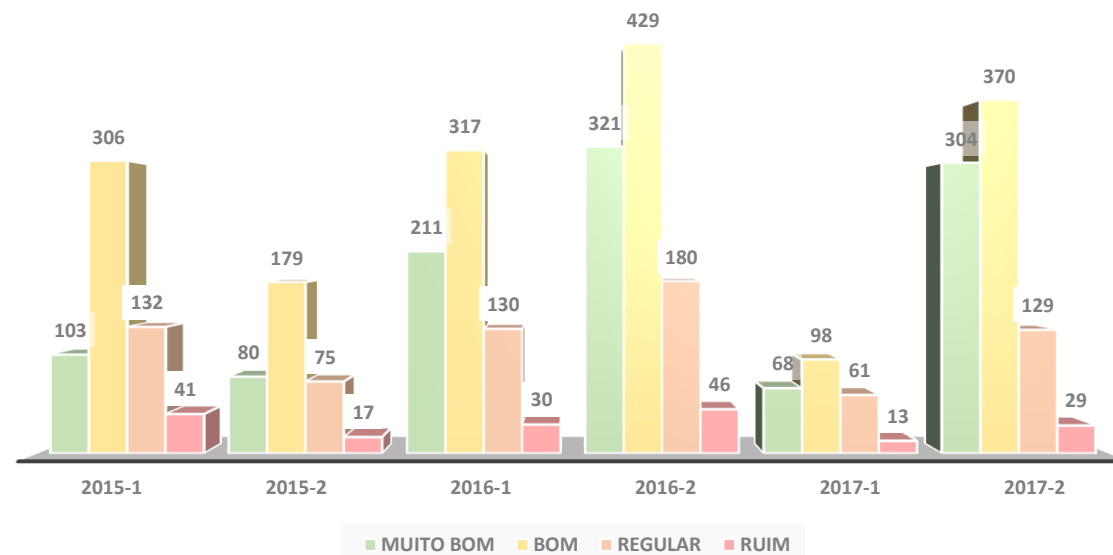
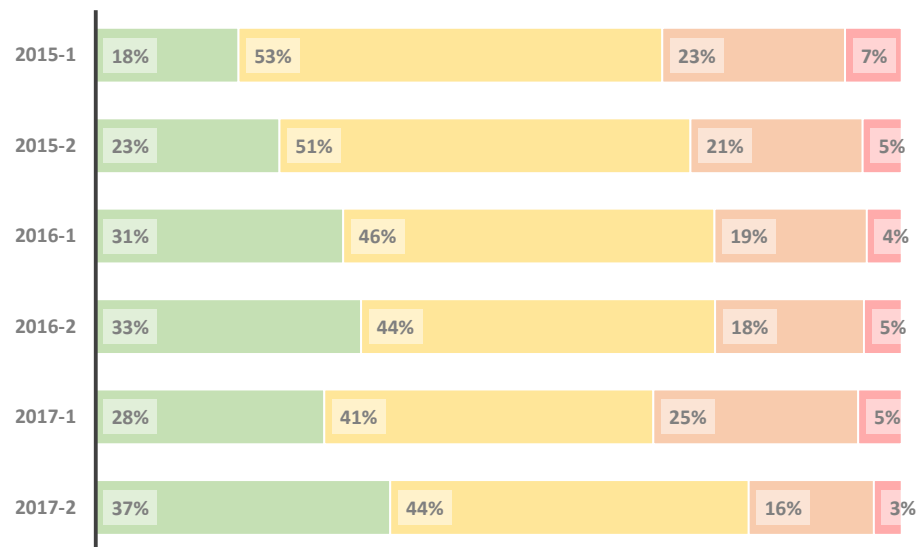
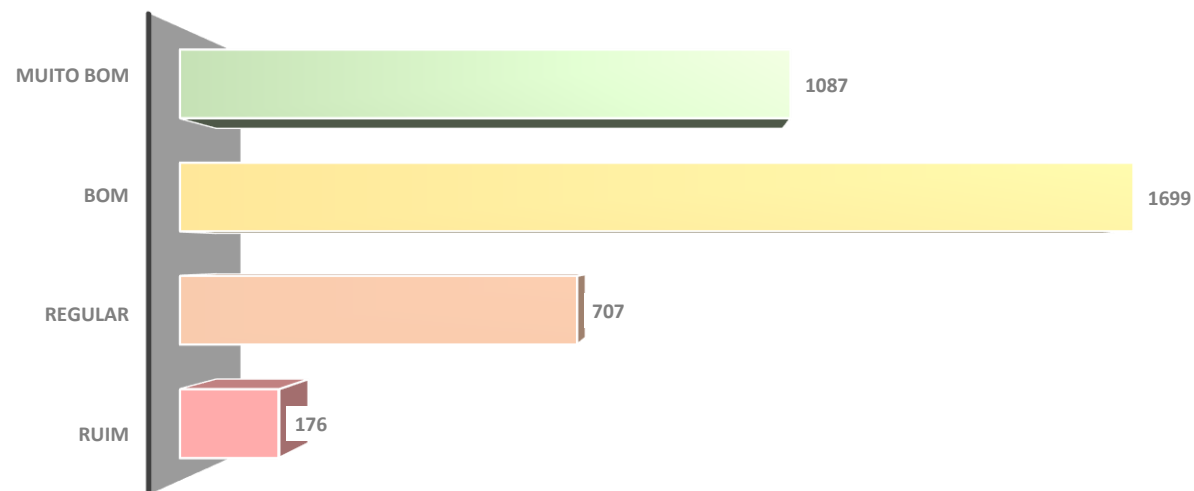
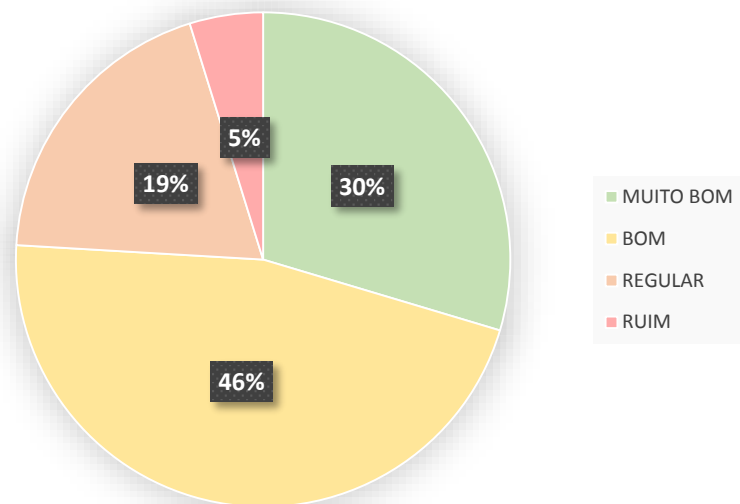


Você utiliza o recurso de WIFI frequentemente?



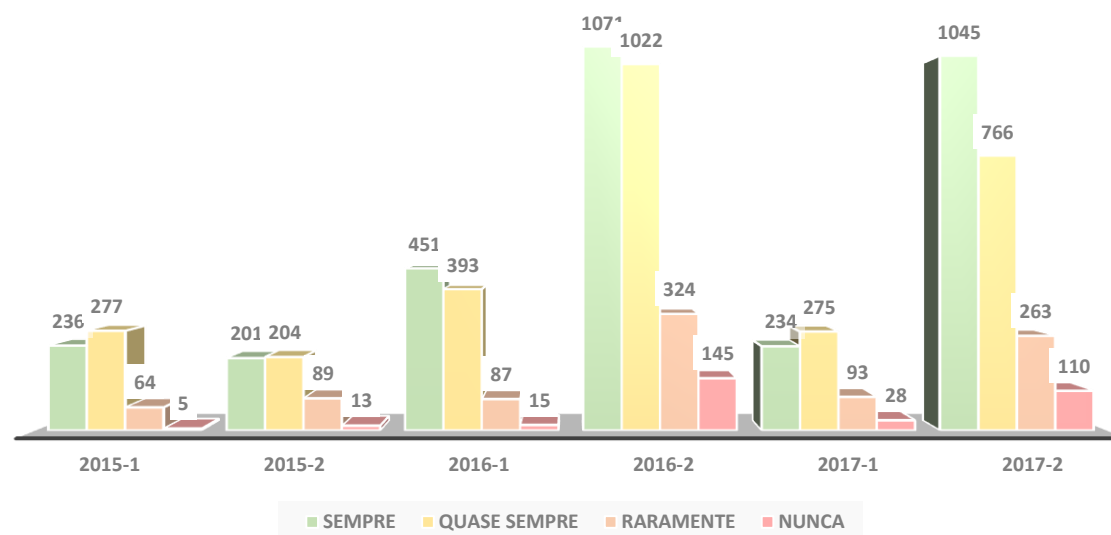
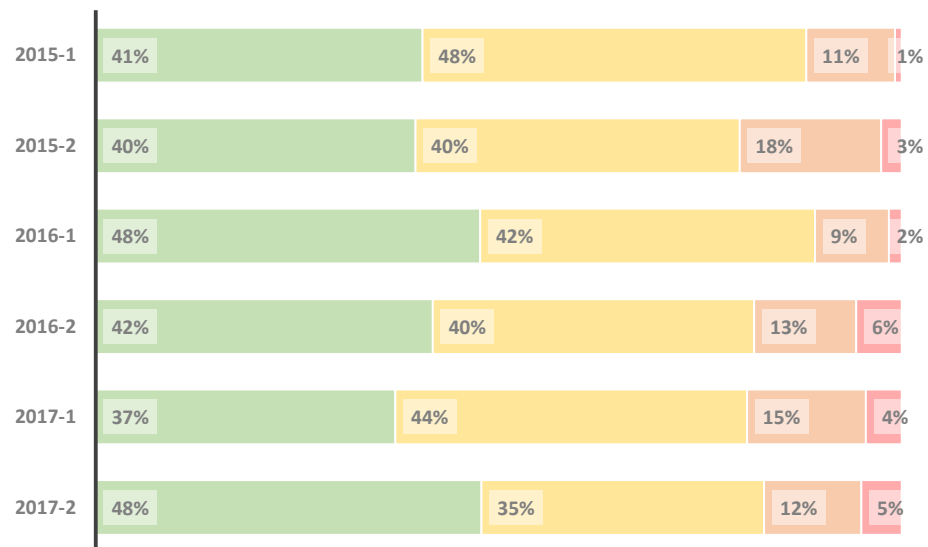
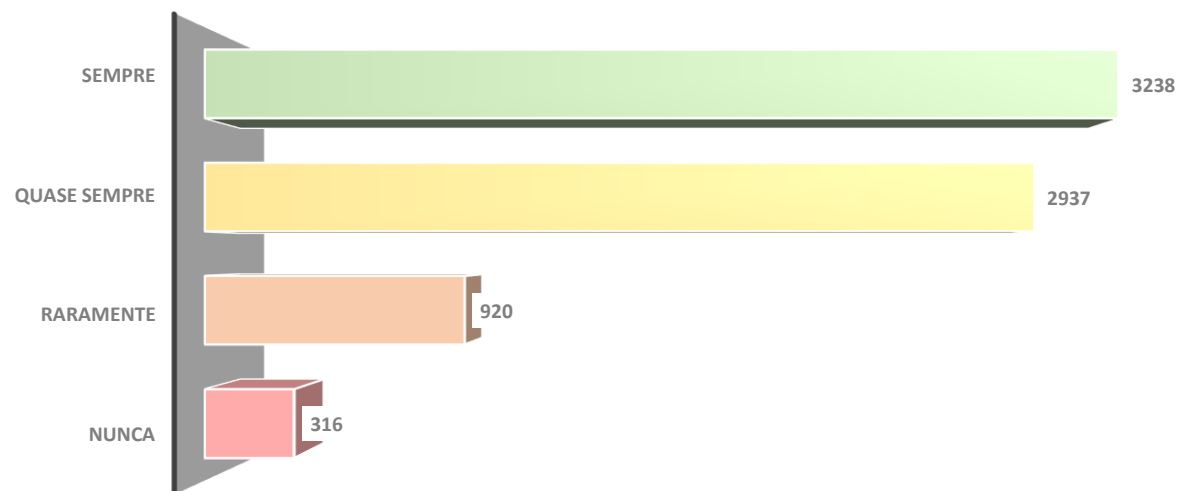
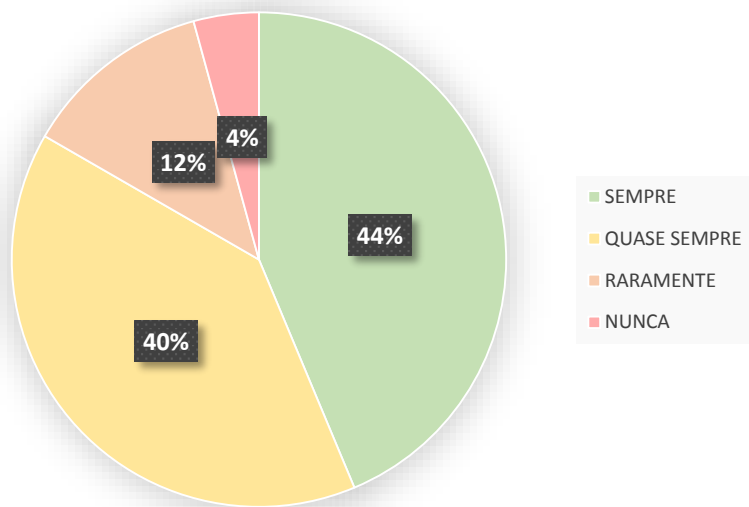


QUESTÕES OBJETIVAS - Qualitativas



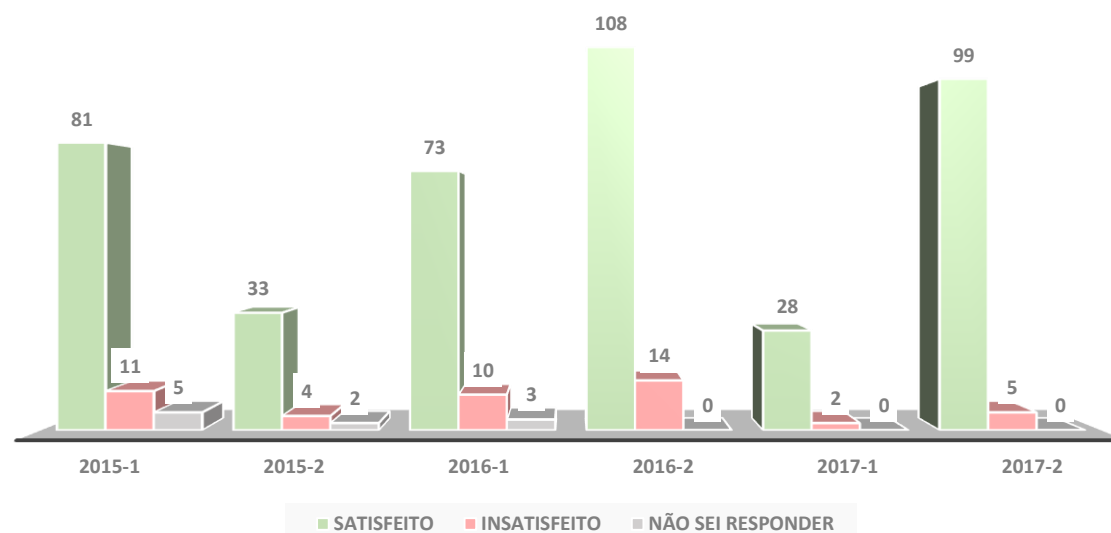
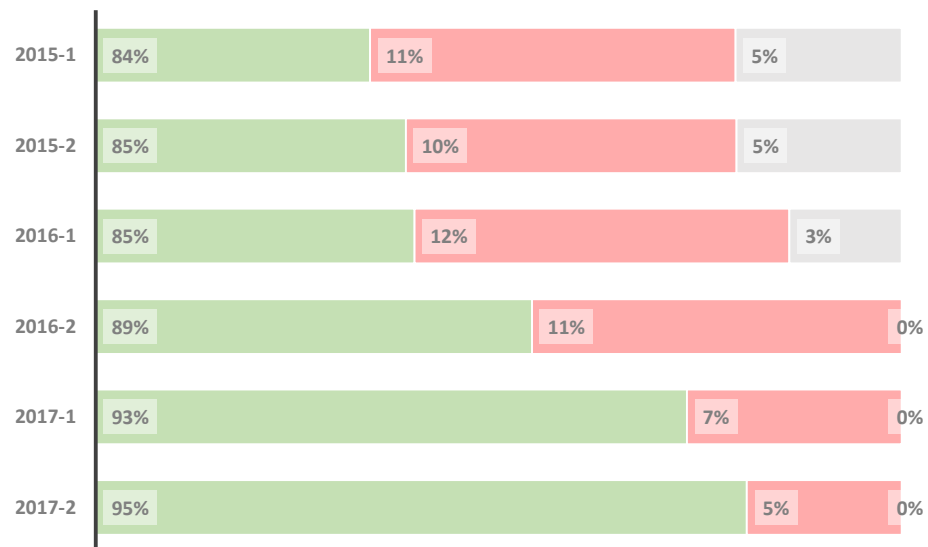
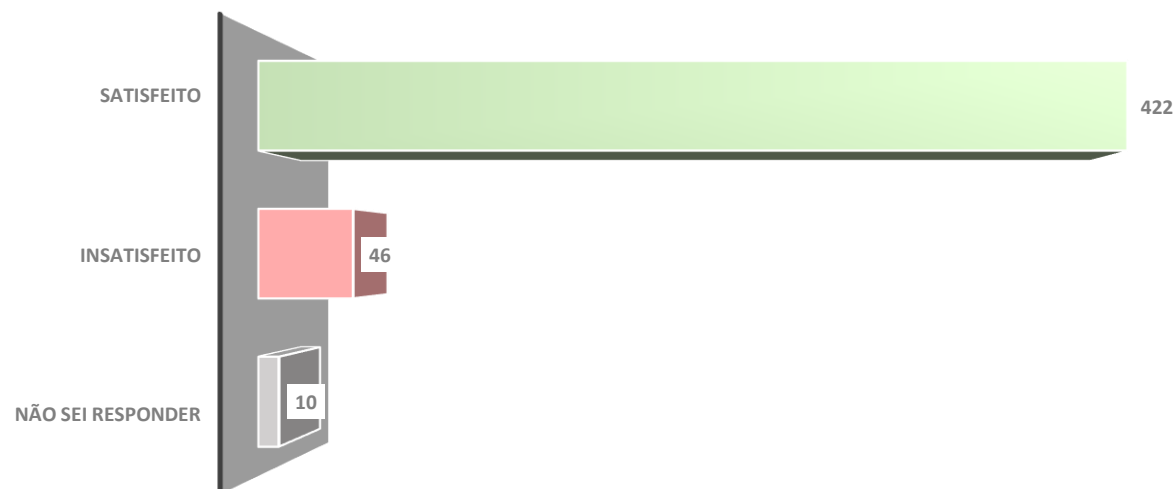
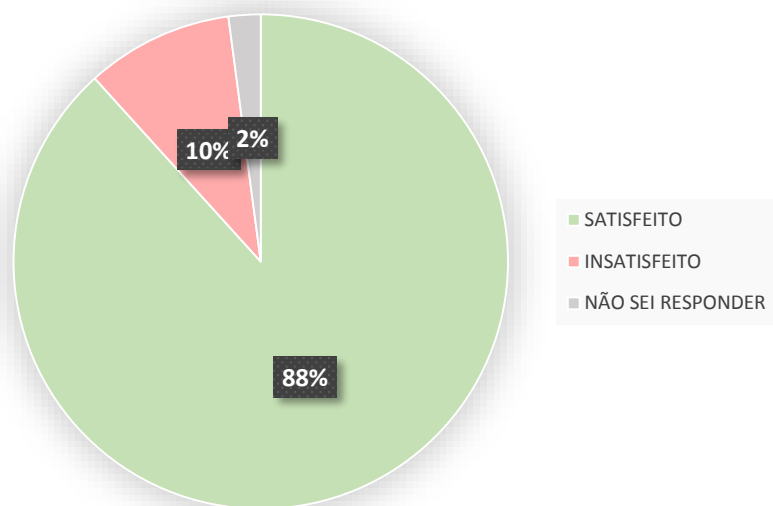


QUESTÕES OBJETIVAS - Periodicidade



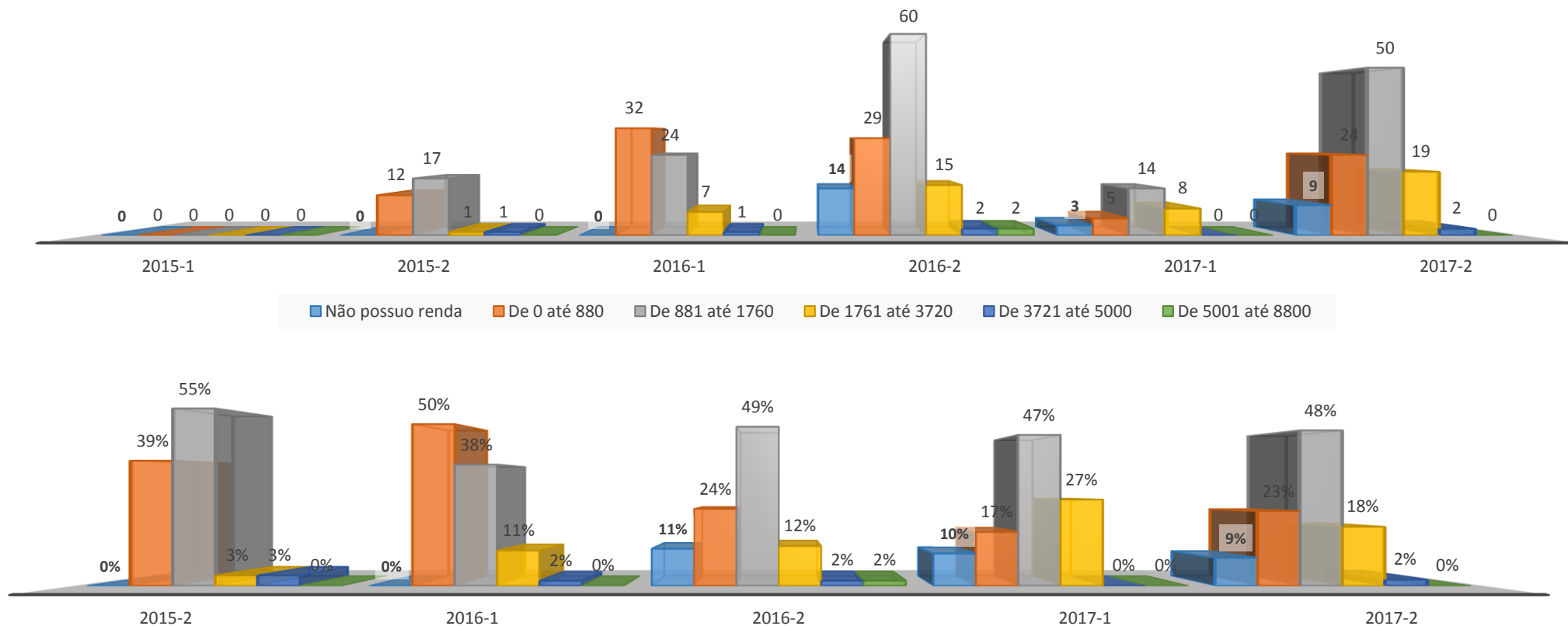
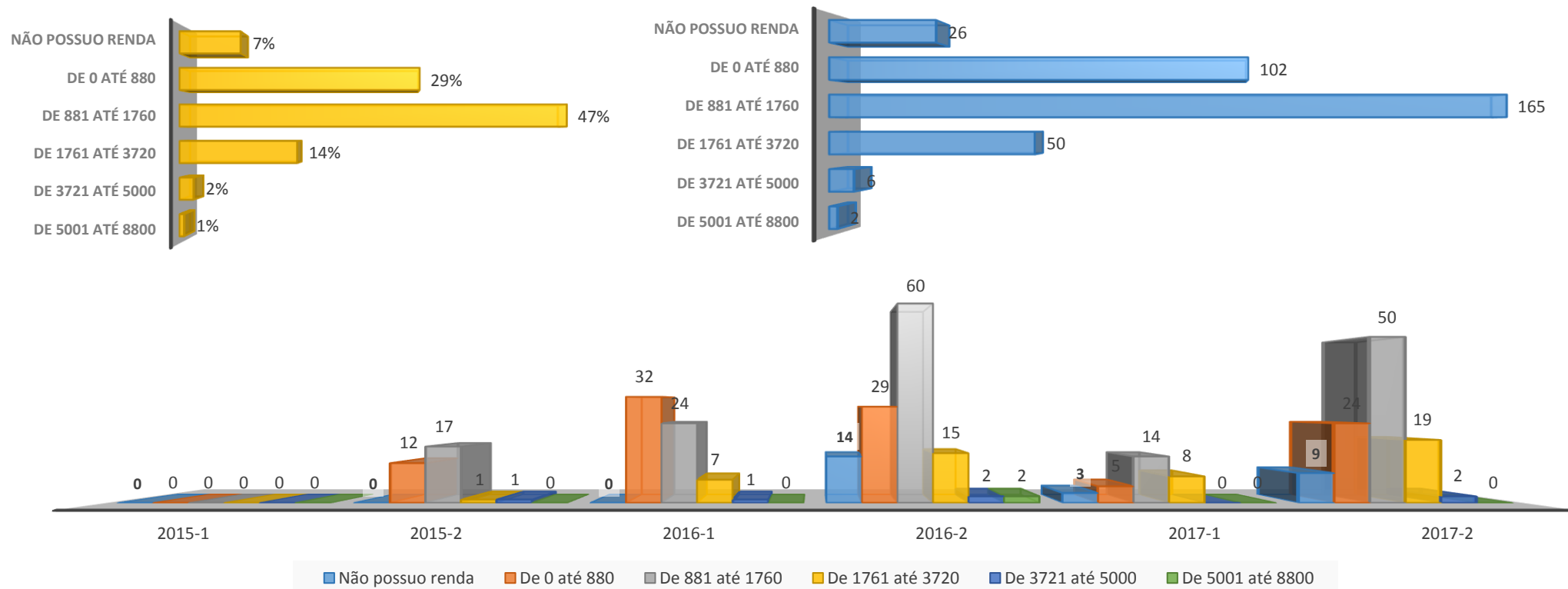


O CURSO - Em relação ao seu curso, você se considera:



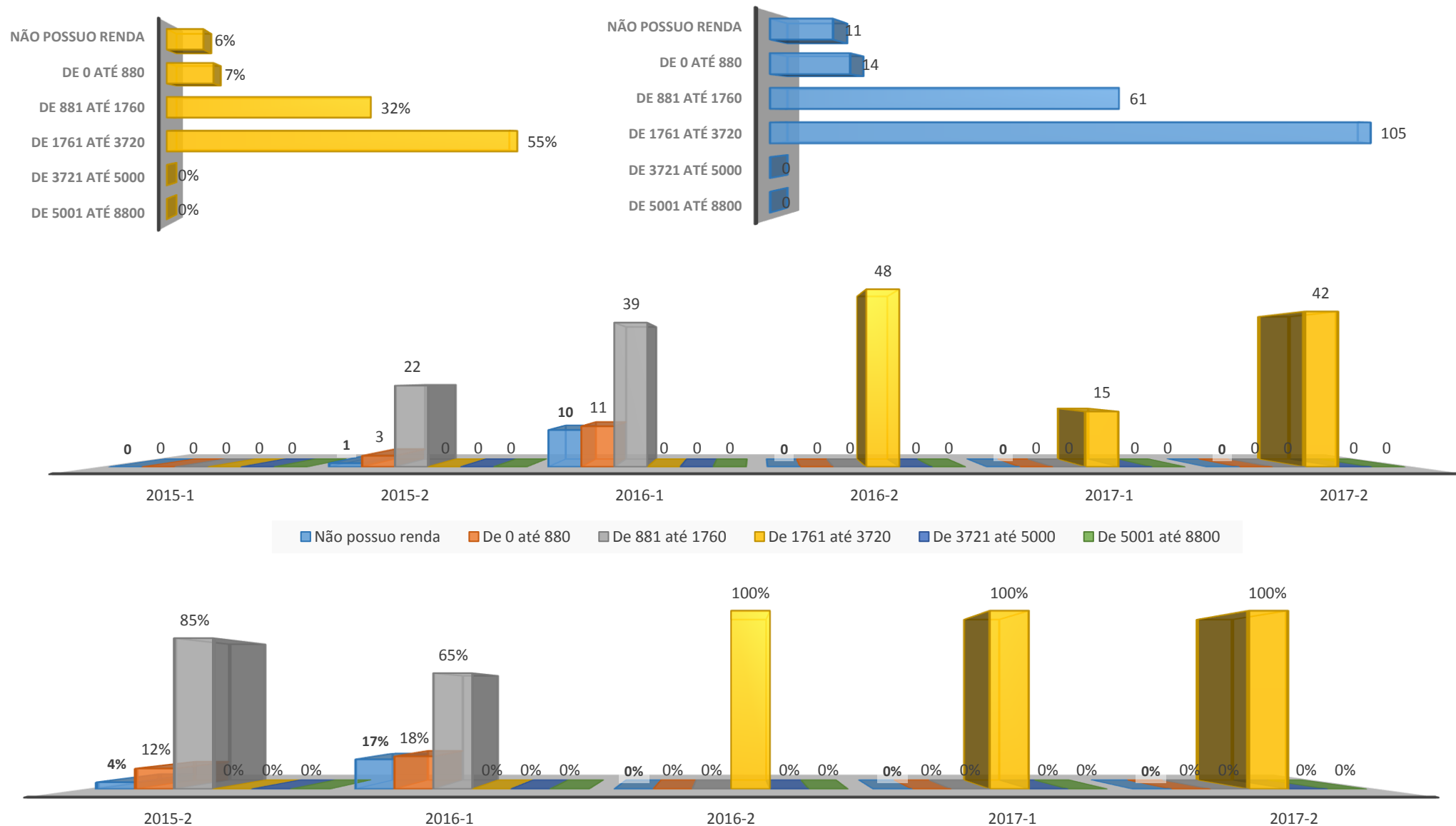


Qual a sua renda mensal atual?



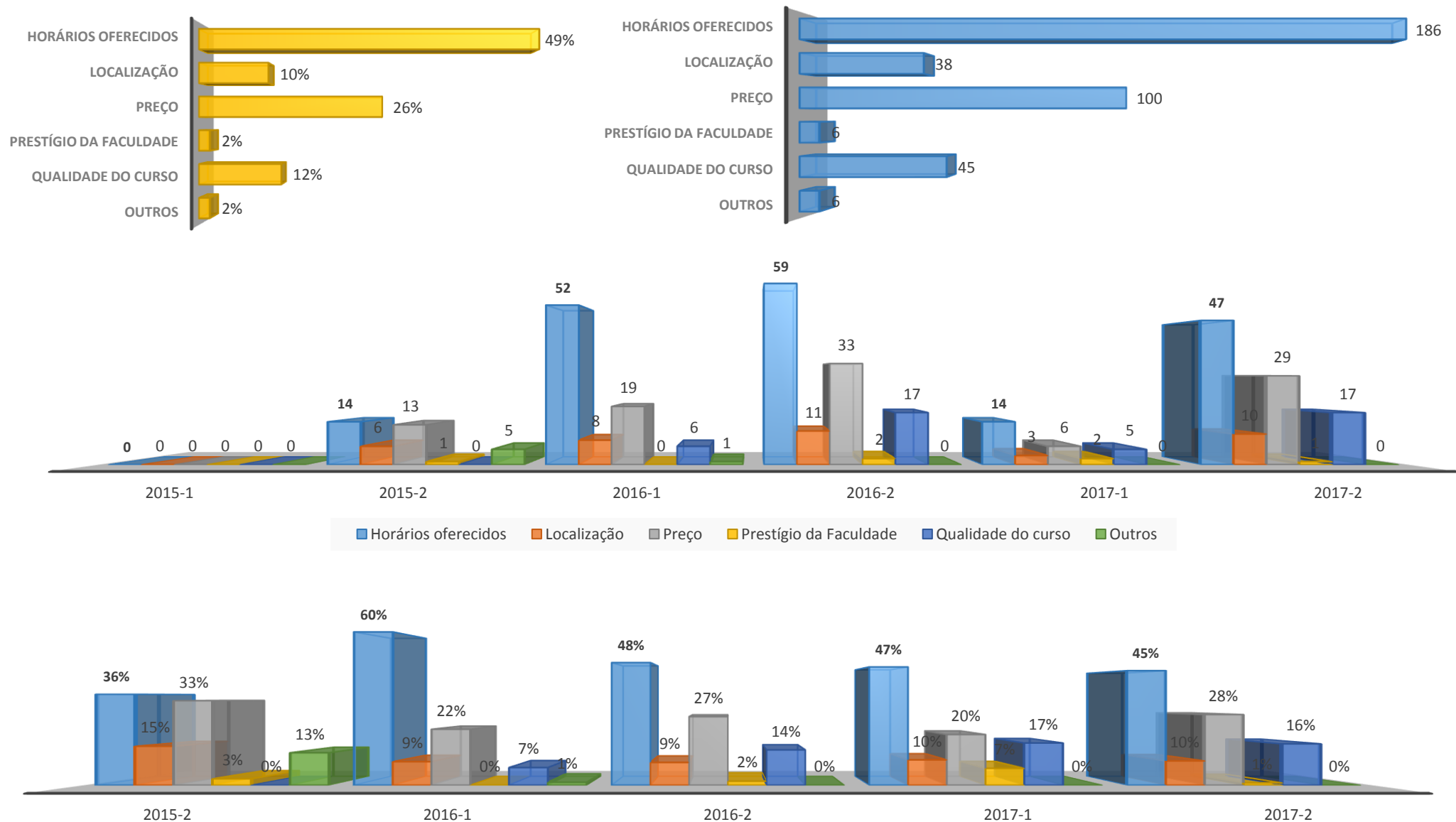


Qual a renda mensal da sua família?



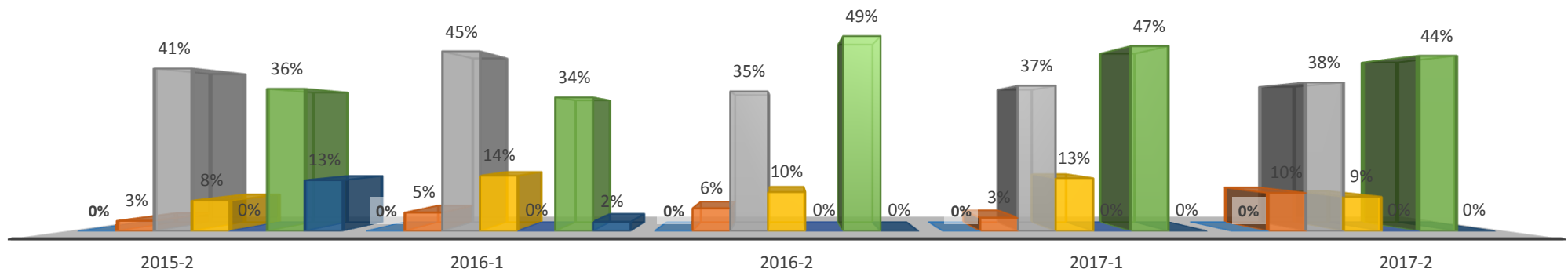
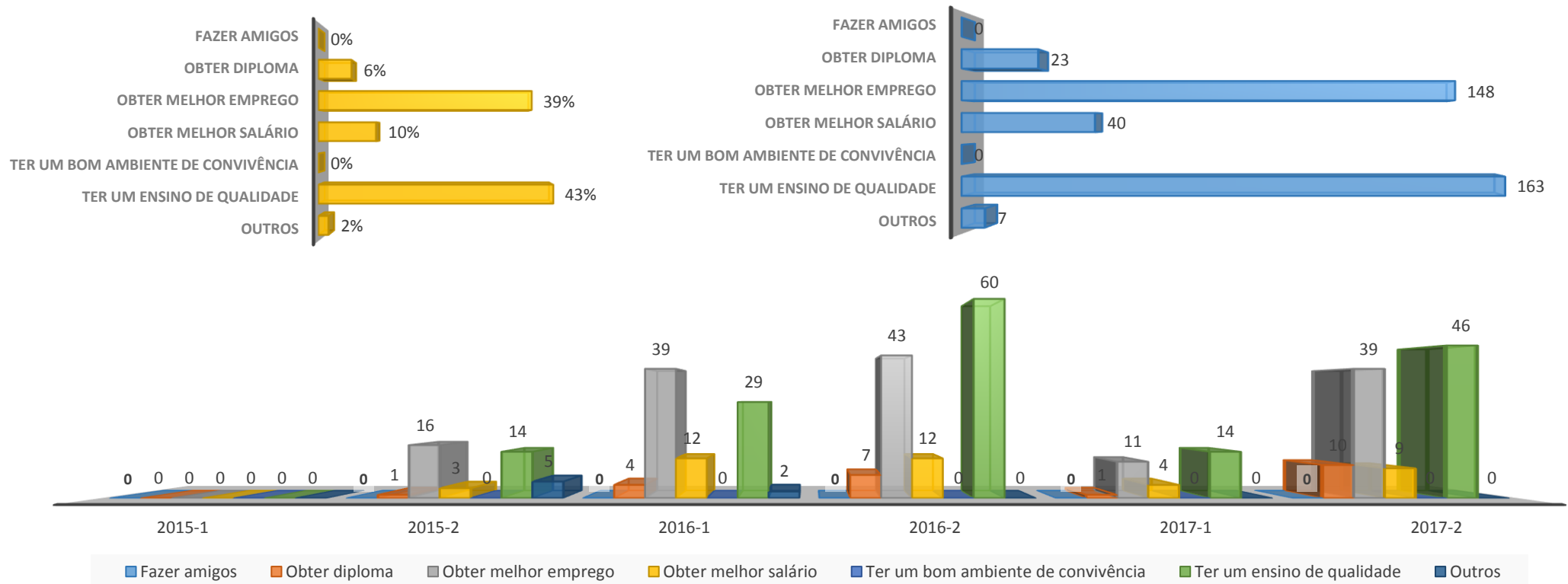


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



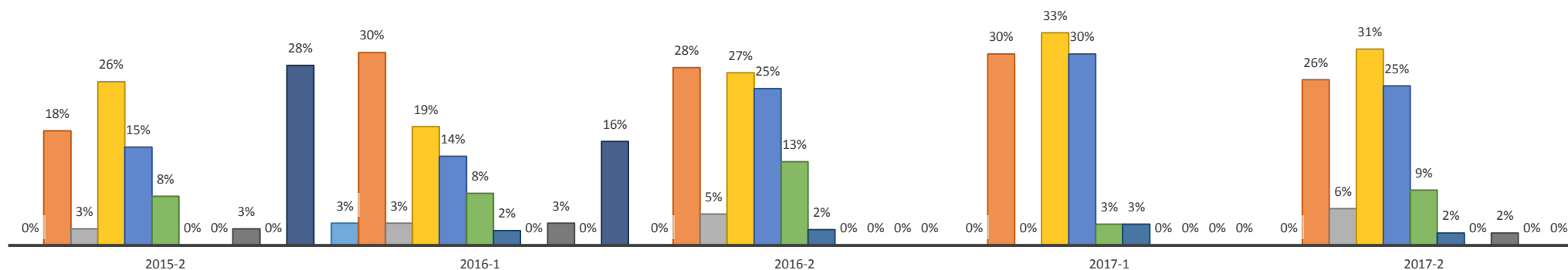
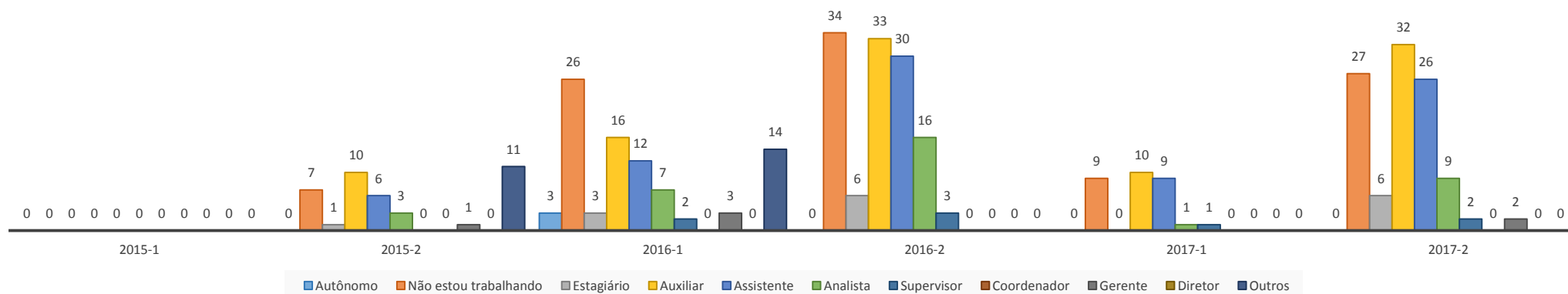
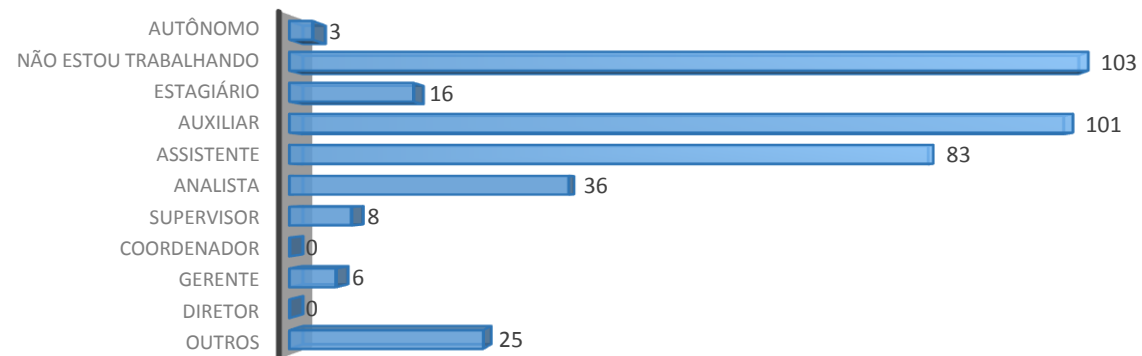
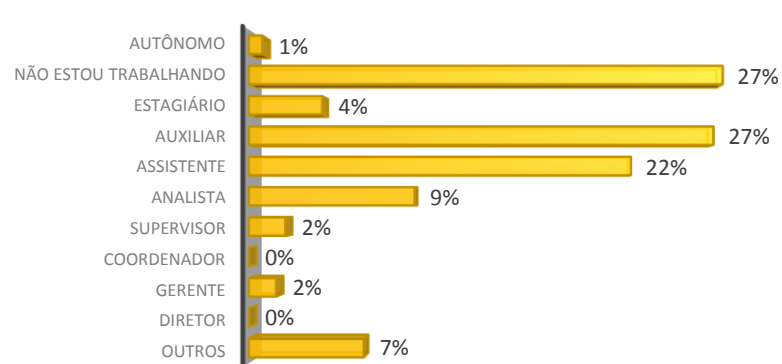


O que é mais importante para você ao cursar uma faculdade?



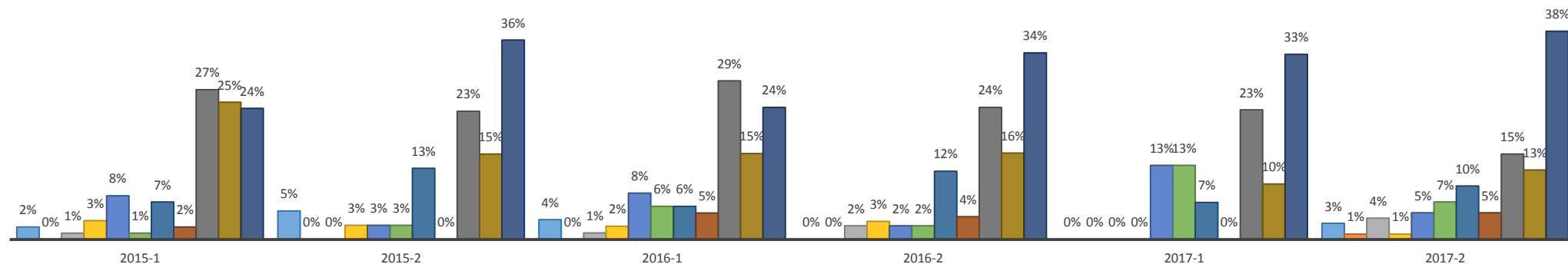
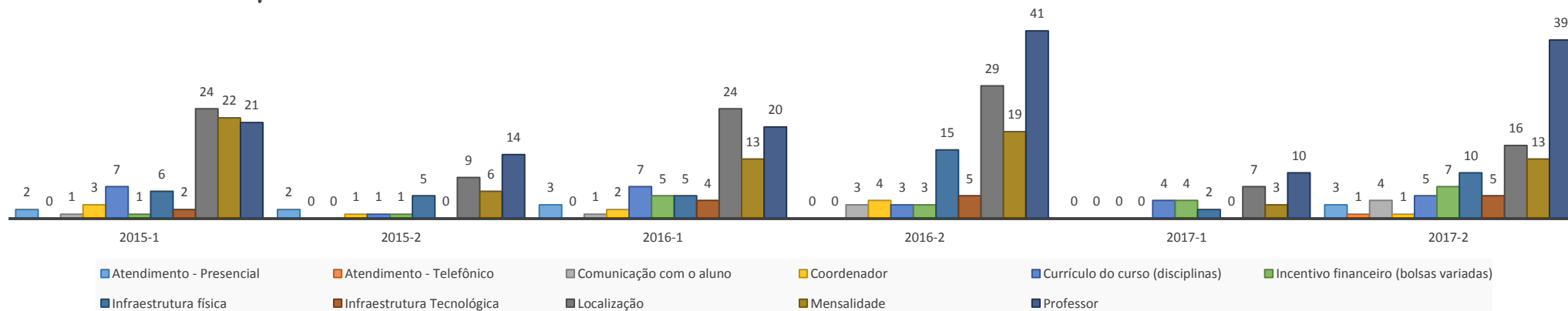
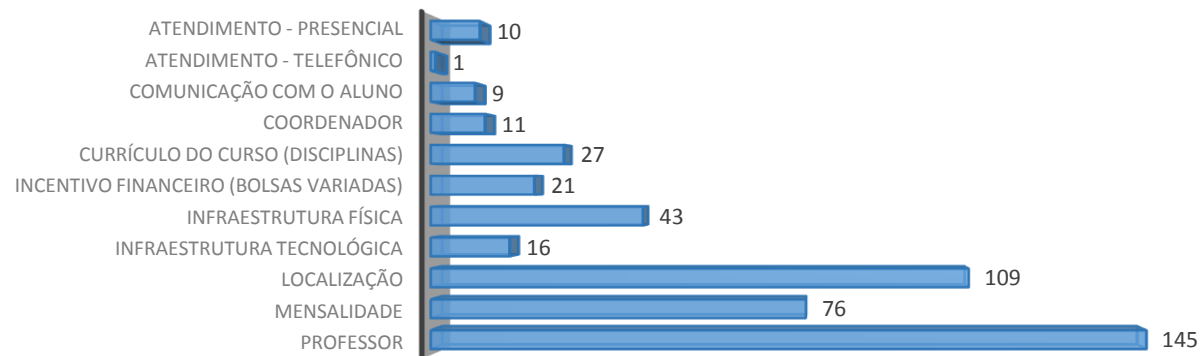
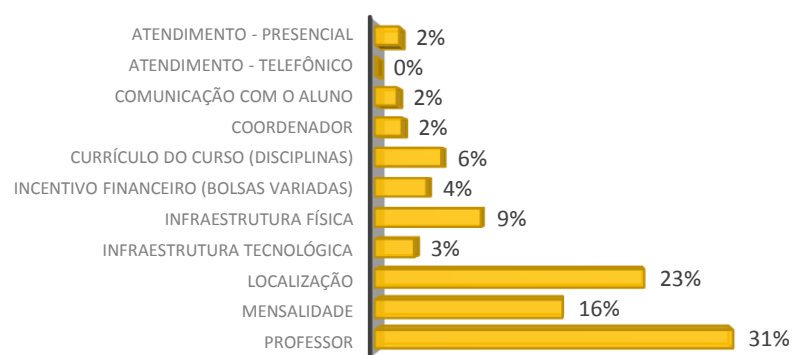


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

