



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	499 30%	814 50%	282 17%	49 3%	1.644
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	457 28%	833 51%	308 19%	47 3%	1.645
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	229 14%	794 48%	481 29%	140 9%	1.644
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	228 14%	779 47%	475 29%	162 10%	1.644
SALAS DE AULA : limpeza e ventilação.	290 21%	675 48%	367 26%	81 6%	1.413
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	186 13%	678 48%	443 31%	106 8%	1.413
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	173 11%	496 30%	587 36%	388 24%	1.644
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	160 10%	636 39%	615 37%	234 14%	1.645

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	239 17%	664 47%	415 29%	95 7%	1.413
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	255 25%	588 59%	145 14%	15 1%	1.003
O COORDENADOR: é acessível ao aluno?	448 32%	664 47%	243 17%	58 4%	1.413
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	452 27%	781 48%	331 20%	80 5%	1.644
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	149 15%	533 53%	239 24%	82 8%	1.003
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	1.176 72%	397 24%	58 4%	13 1%	1.644
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	729 52%	598 42%	74 5%	12 1%	1.413
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	799 49%	765 47%	71 4%	9 1%	1.644
OS PROFESSORES: fazem chamada?	1.177 83%	215 15%	14 1%	7 0%	1.413
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	602 43%	742 53%	58 4%	11 1%	1.413
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	547 39%	765 54%	90 6%	11 1%	1.413
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	237 19%	574 45%	323 25%	135 11%	1.269
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	258 18%	643 46%	383 27%	129 9%	1.413
Você acessa o aluno online frequentemente?	499 50%	414 41%	85 8%	5 0%	1.003
Você acessa o Office365 (email) frequentemente?	202 20%	246 25%	295 29%	259 26%	1.002
Você acessa o portal frequentemente?	449 45%	458 46%	91 9%	5 0%	1.003
Você se sente apto para utilizar os recursos de TI?	295 29%	474 47%	197 20%	36 4%	1.002
Você utiliza o Moodlerooms (AVA) frequentemente?	383 38%	465 46%	124 12%	31 3%	1.003
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	132 13%	254 25%	441 44%	177 18%	1.004
Você utiliza o recurso de internet frequente?	405 40%	354 35%	195 19%	49 5%	1.003
Você utiliza o recurso de WIFI frequentemente?	159 16%	164 16%	224 22%	455 45%	1.002

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	2.222 18%	5.705 45%	3.558 28%	1.207 10%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	9.592 37%	10.758 41%	4.096 16%	1.674 6%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	827	59%
Localização	130	9%
Preço	271	19%
Prestígio da Faculdade	25	2%
Qualidade do curso	126	9%
Outros	34	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	66	5%
Obter melhor emprego	548	39%
Obter melhor salário	178	13%
Ter um bom ambiente de convivência	2	0%
Ter um ensino de qualidade	596	42%
Outros	23	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	44	3%
Não estou trabalhando	251	18%
Estagiário	260	18%
Auxiliar	289	20%
Assistente	295	21%
Analista	127	9%
Supervisor	31	2%
Coordenador	16	1%
Gerente	27	2%
Diretor	-	0%
Outros	73	5%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	1.455	89%
INSATISFEITO	154	9%
NÃO SEI RESPONDER	35	2%

Qual a sua renda mensal atual?

Não possuo renda	64	5%
De 0 até 880	363	26%
De 881 até 1760	654	46%
De 1761 até 3720	215	15%
De 3721 até 5000	35	2%
De 5001 até 8800	9	1%

Qual a renda mensal da sua família?

Não possuo renda	33	5%
De 0 até 880	72	11%
De 881 até 1760	157	23%
De 1761 até 3720	418	61%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	30	2%
Atendimento - Telefônico	7	0%
Comunicação com o aluno	14	1%
Coordenador	53	3%
Currículo do curso (disciplinas)	82	5%
Incentivo financeiro (bolsas variadas)	174	11%
Infraestrutura física	51	3%
Infraestrutura Tecnológica	28	2%
Localização	534	33%
Mensalidade	212	13%
Professor	411	26%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	461	29%
Atendimento - Telefônico	123	8%
Comunicação com o aluno	222	14%
Coordenador	86	5%
Currículo do curso (disciplinas)	53	3%
Incentivo financeiro (bolsas variadas)	55	3%
Infraestrutura física	228	14%
Infraestrutura Tecnológica	121	8%
Localização	23	1%
Mensalidade	77	5%
Professor	149	9%

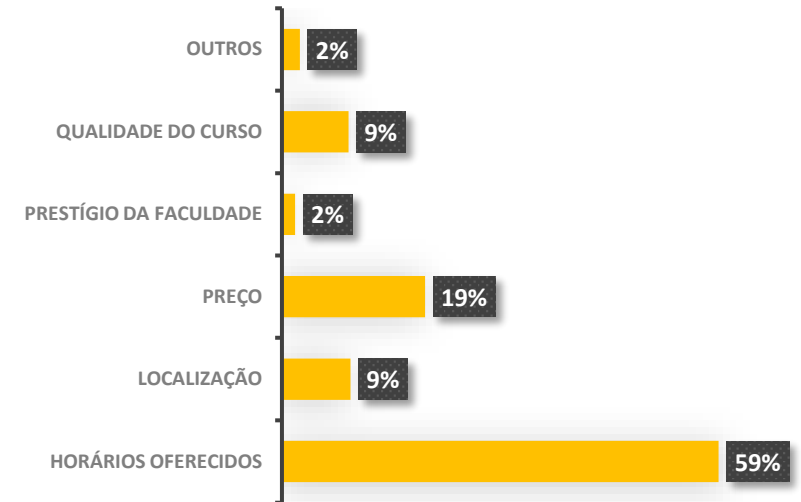
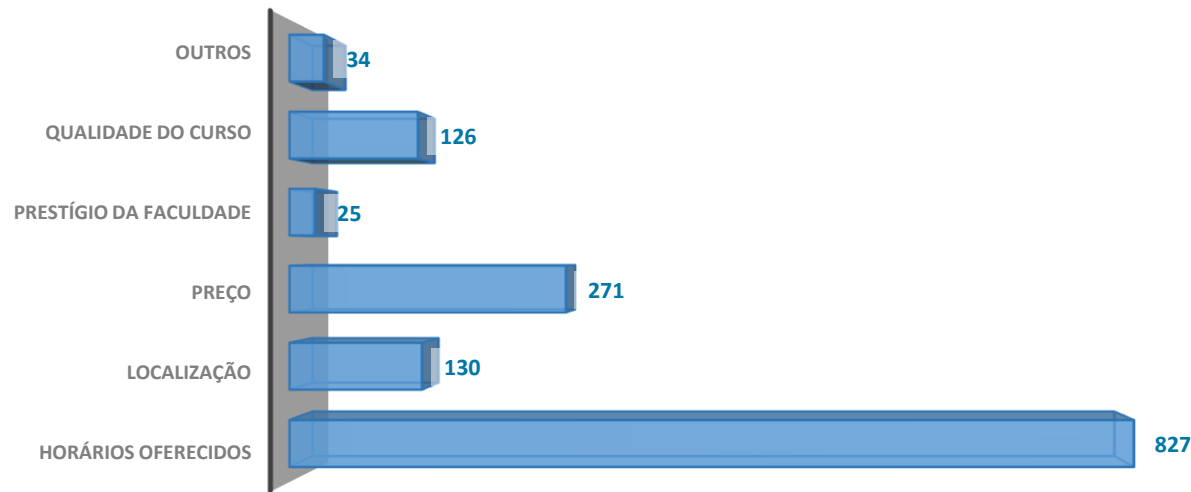
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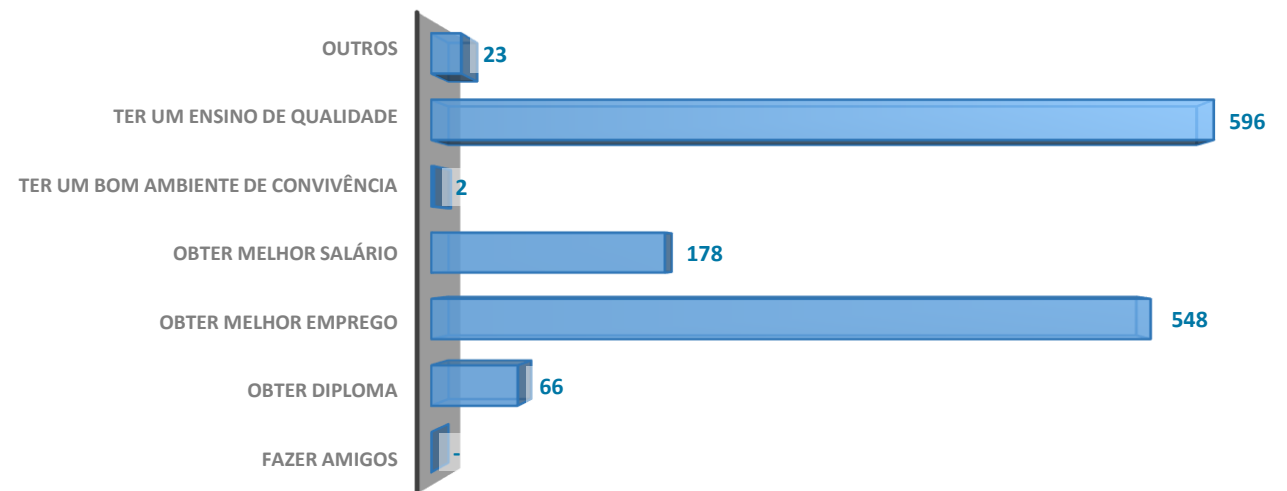
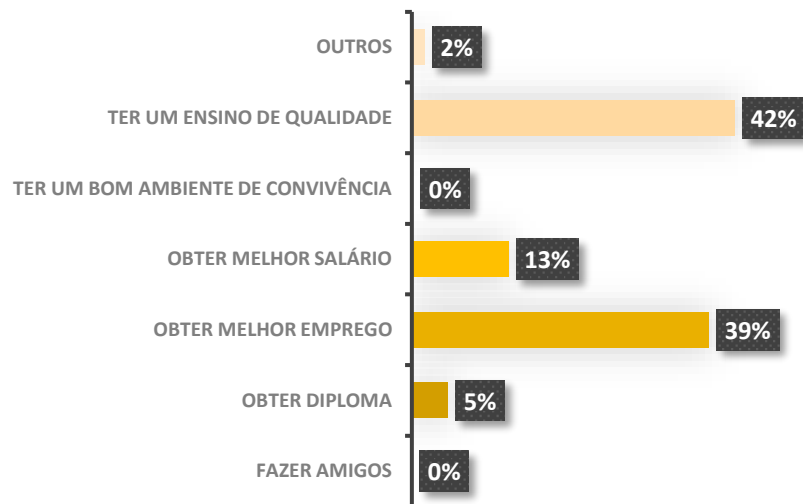
51,10%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

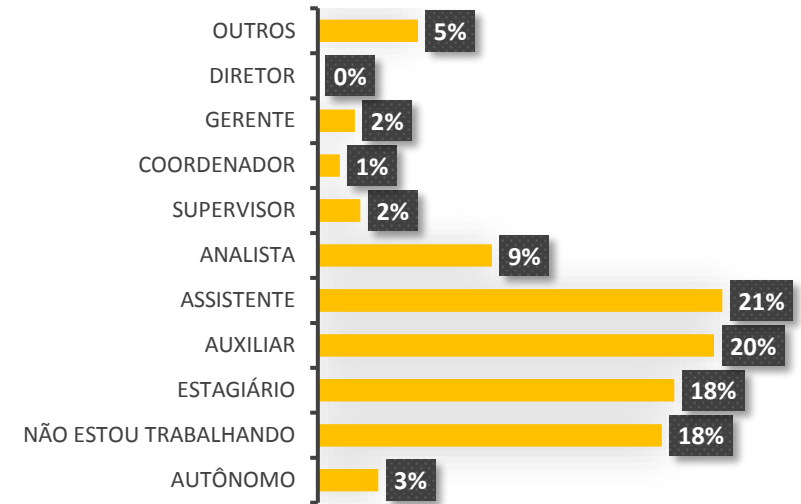
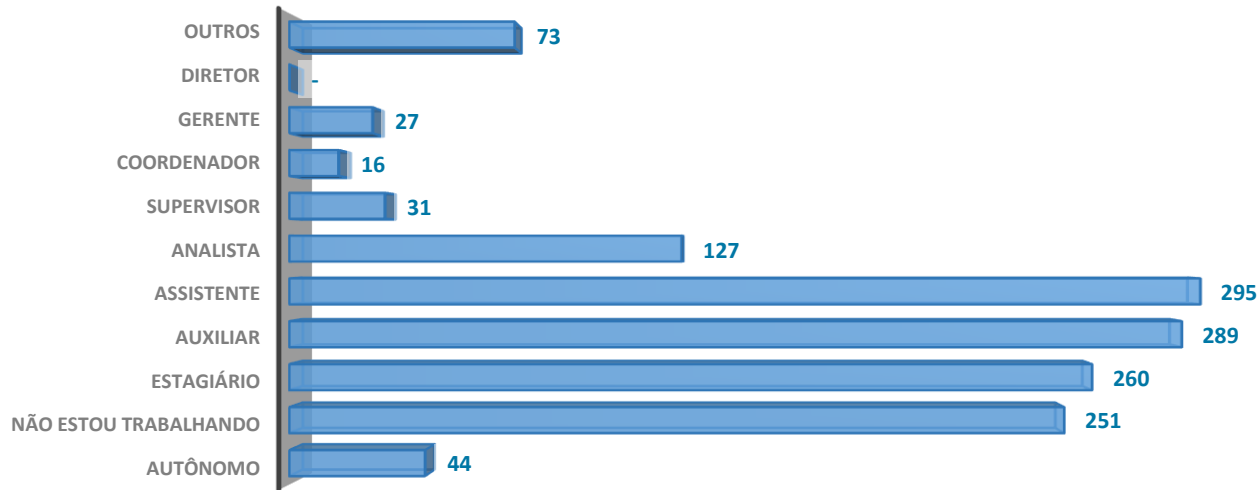


O que é mais importante para você ao cursar uma faculdade?

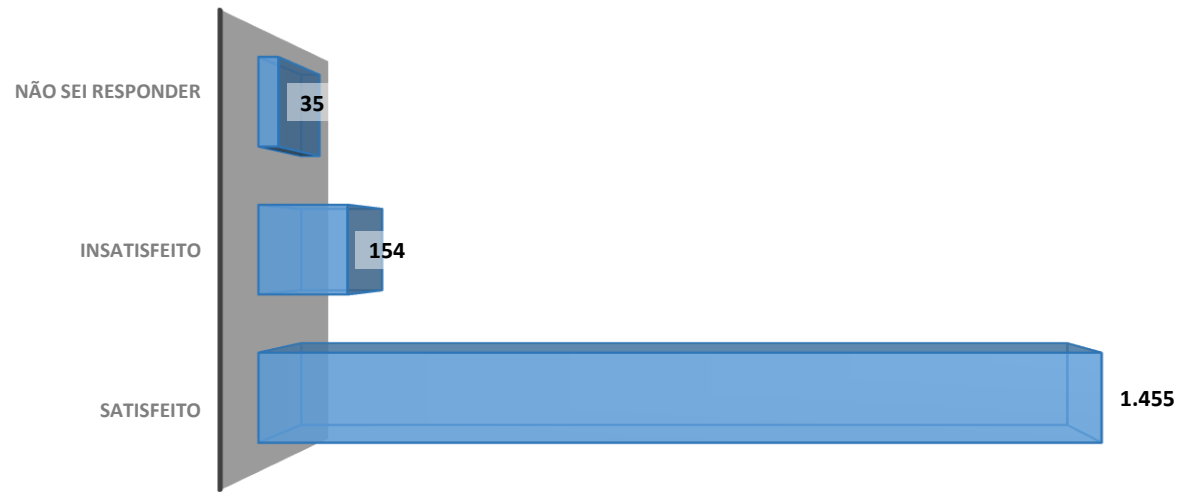
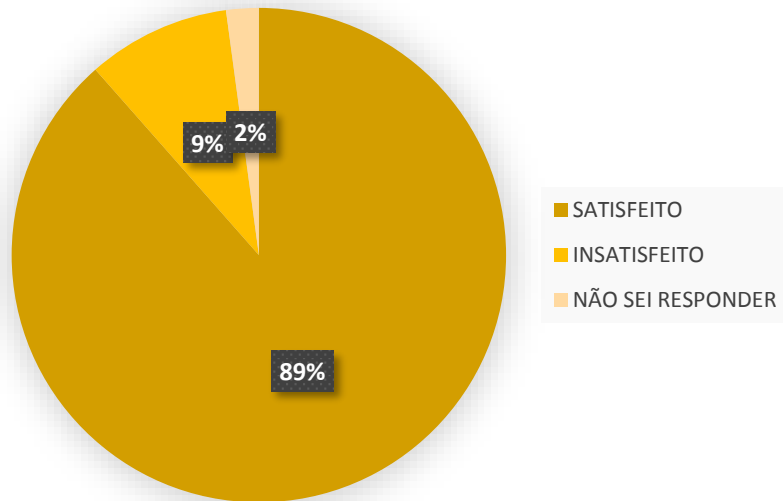




Qual o cargo que você ocupa na empresa em que trabalha?

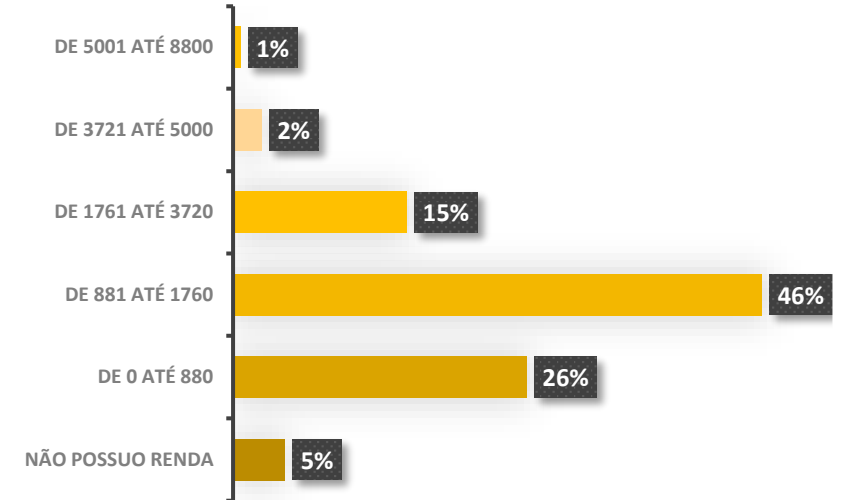
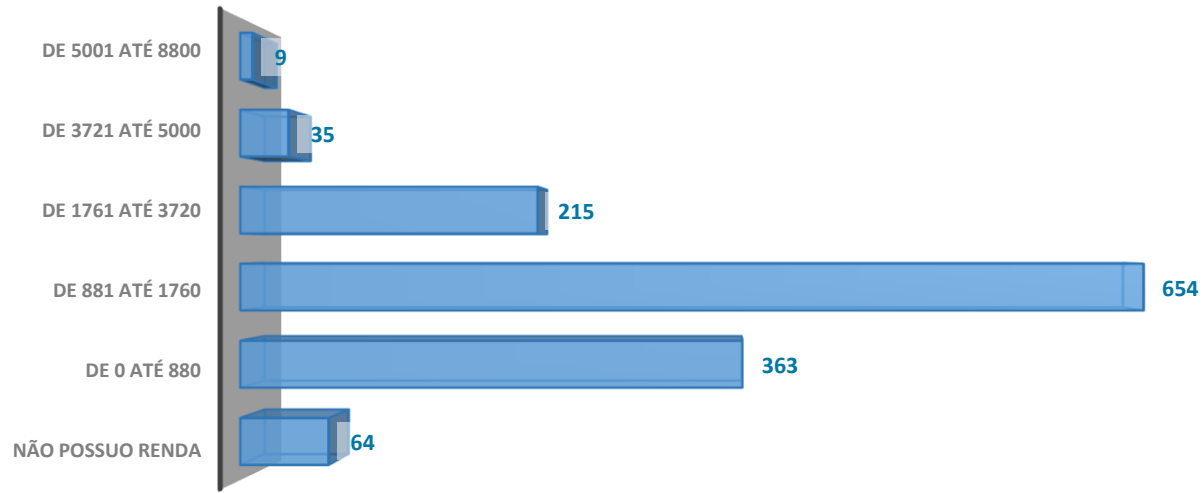


O CURSO - Em relação ao seu curso, você se considera:

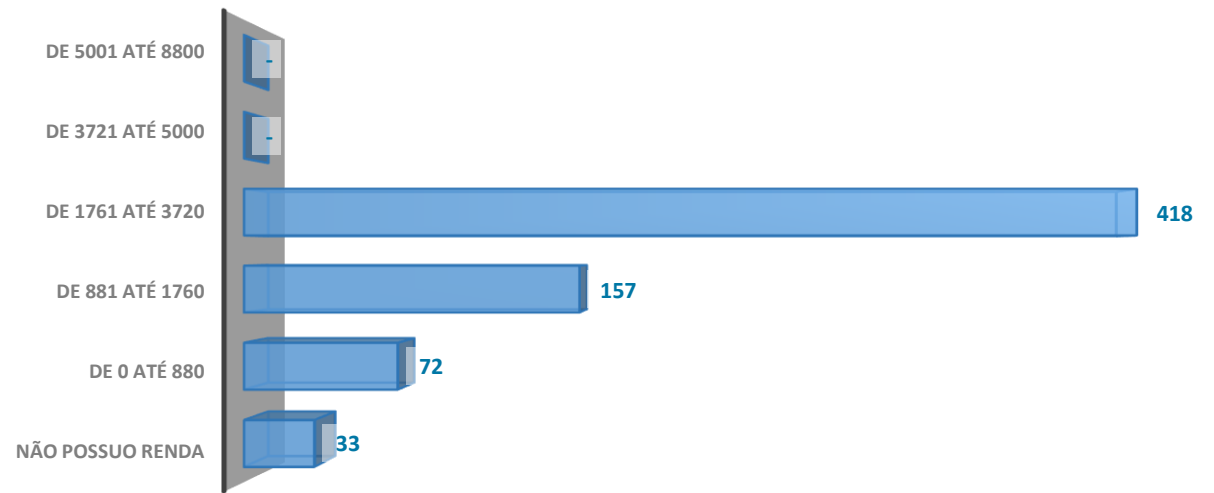
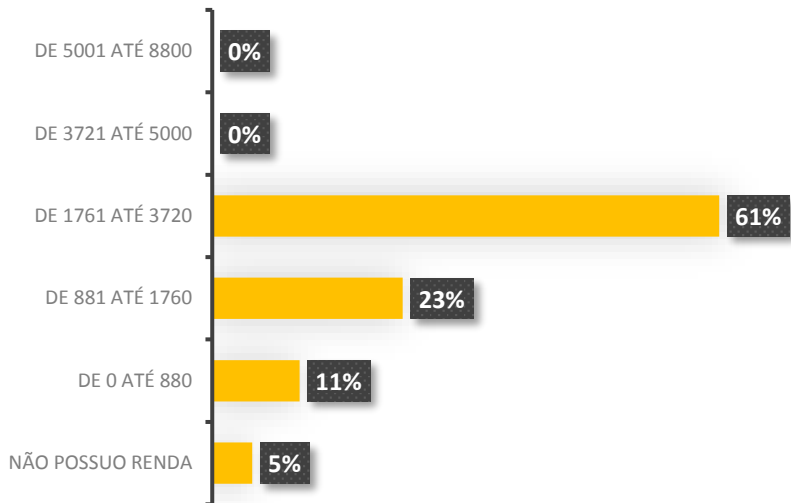




Qual a sua renda mensal atual?

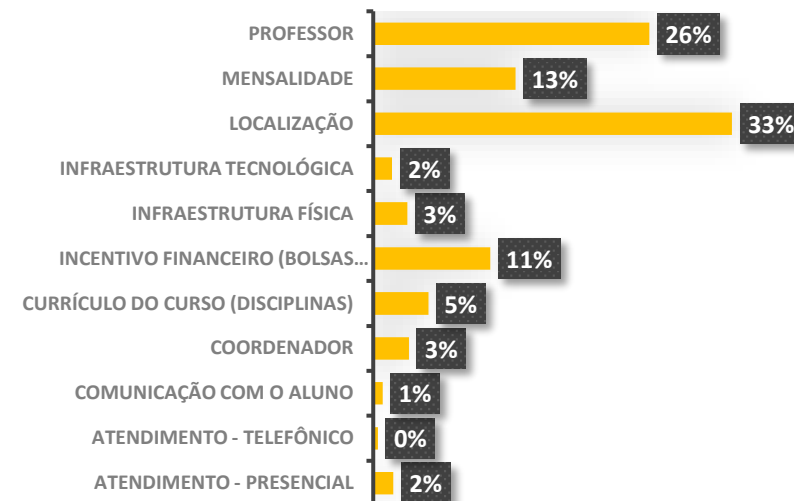
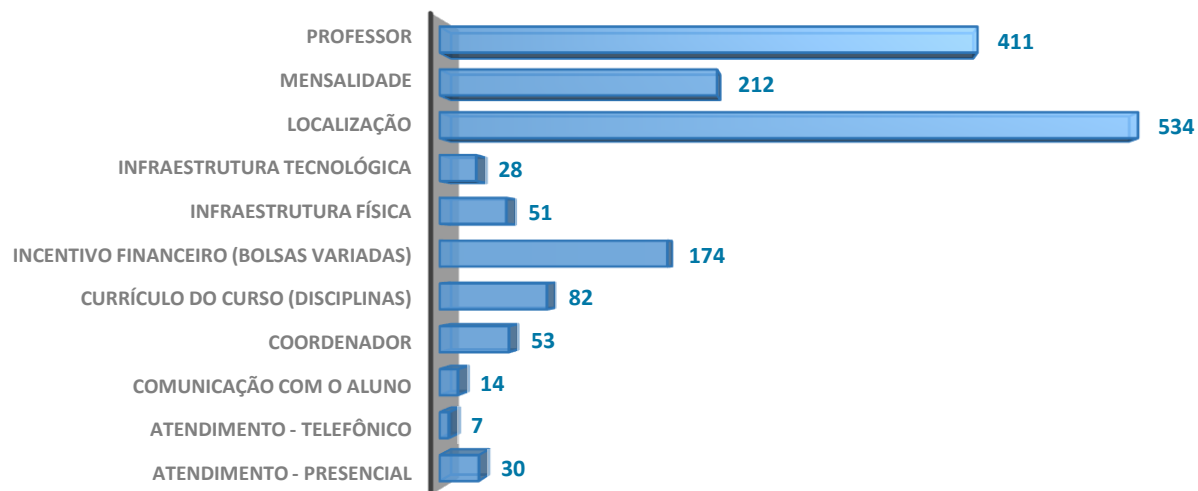


Qual a renda mensal da sua família?

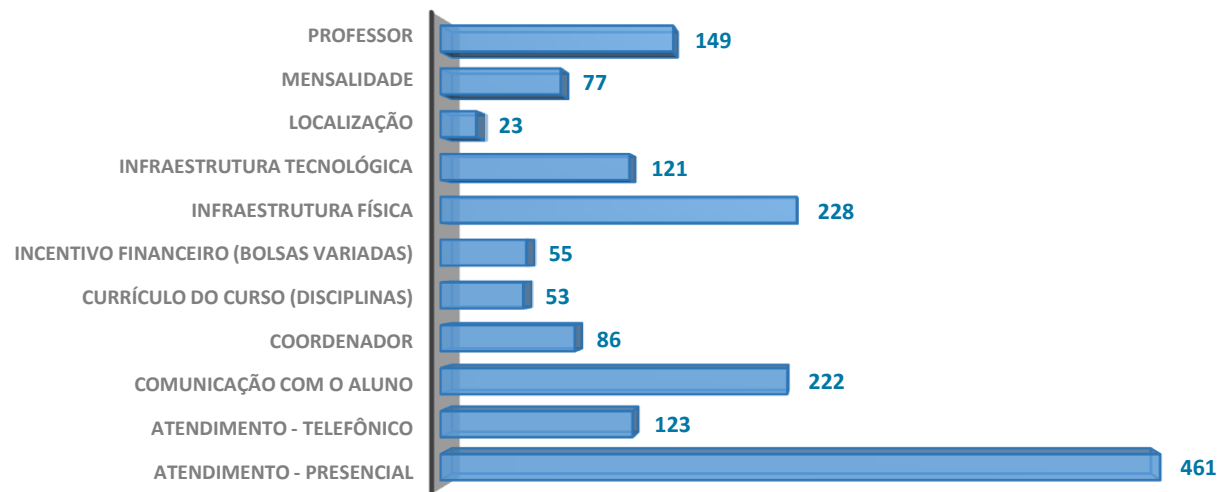
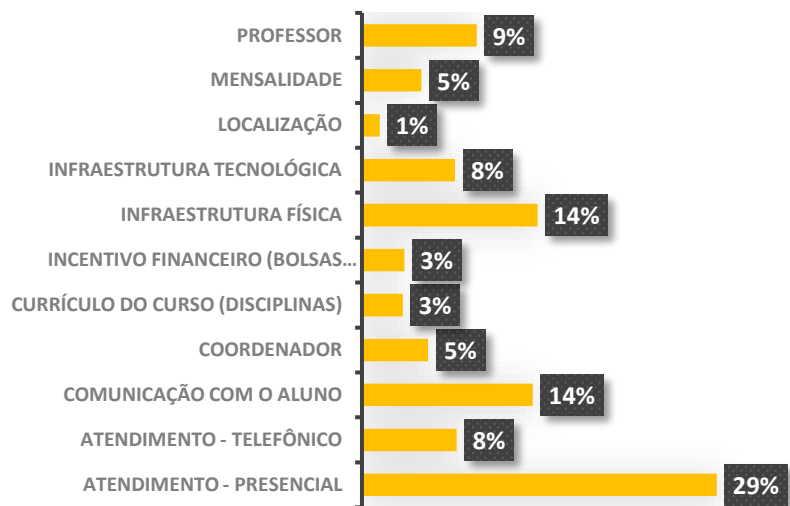




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

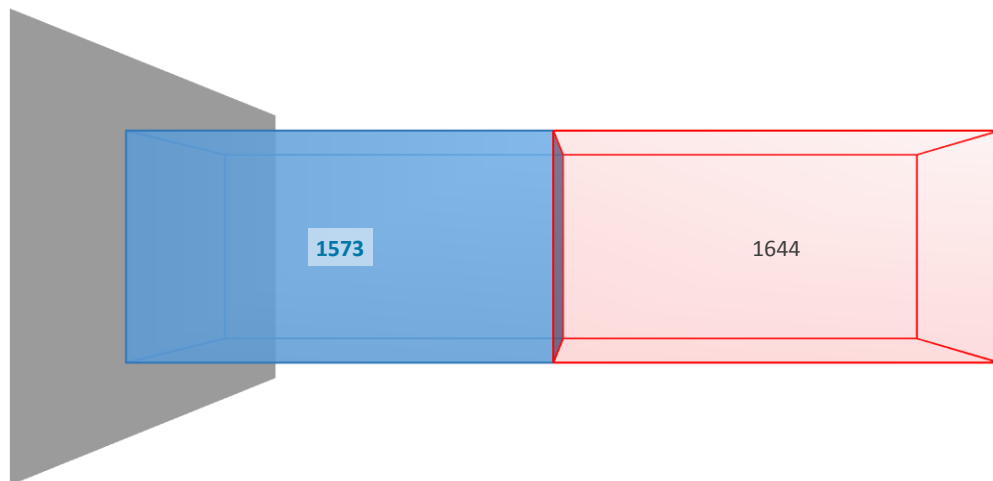


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

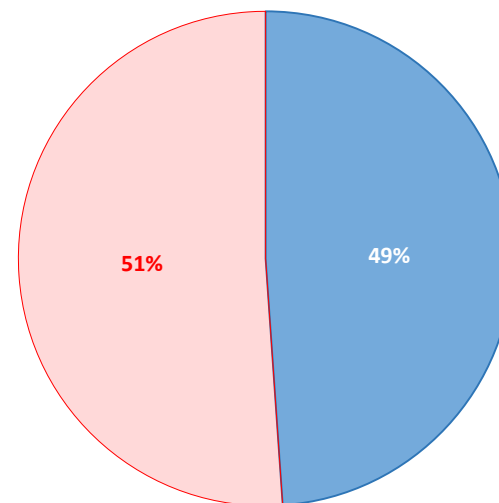




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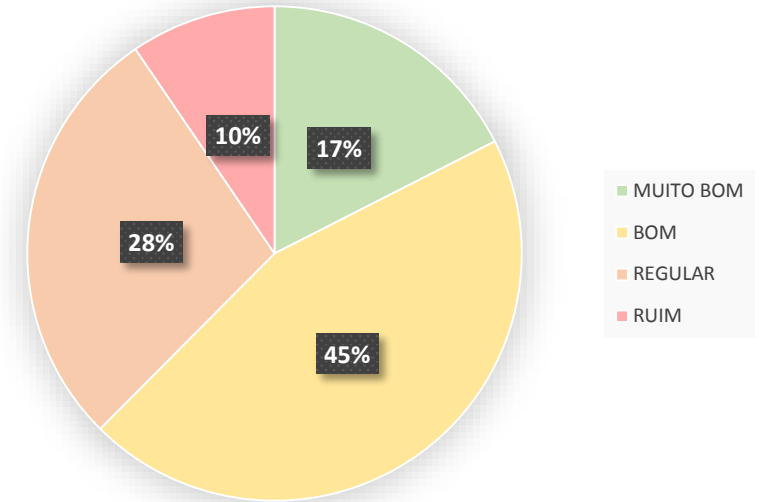
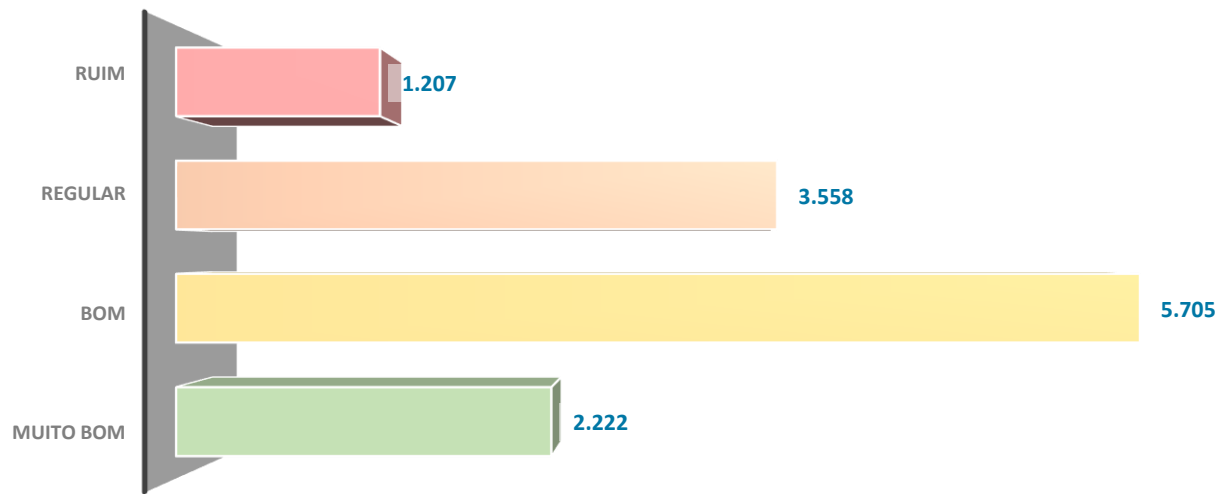


■ Não responderam
■ Responderam

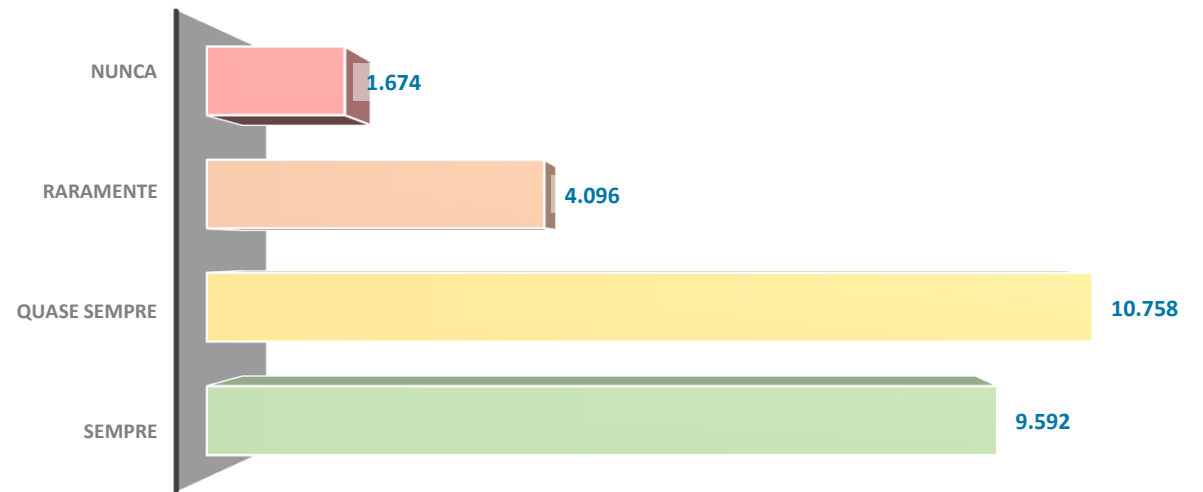
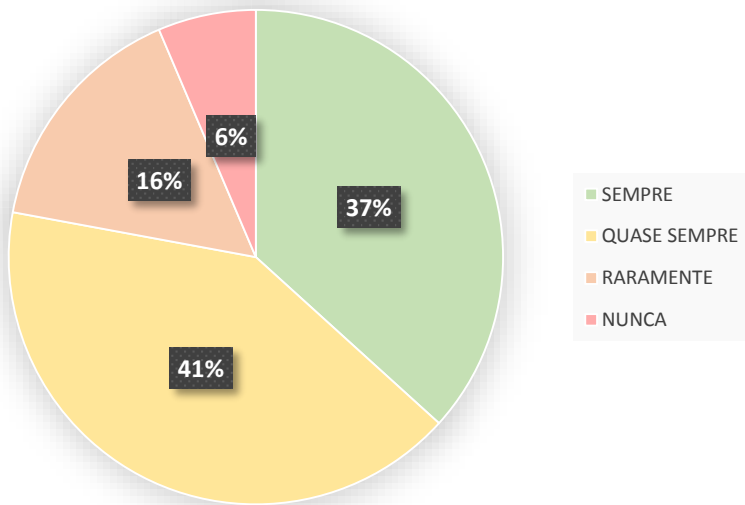




GERAL - Questões Objetivas Qualitativas

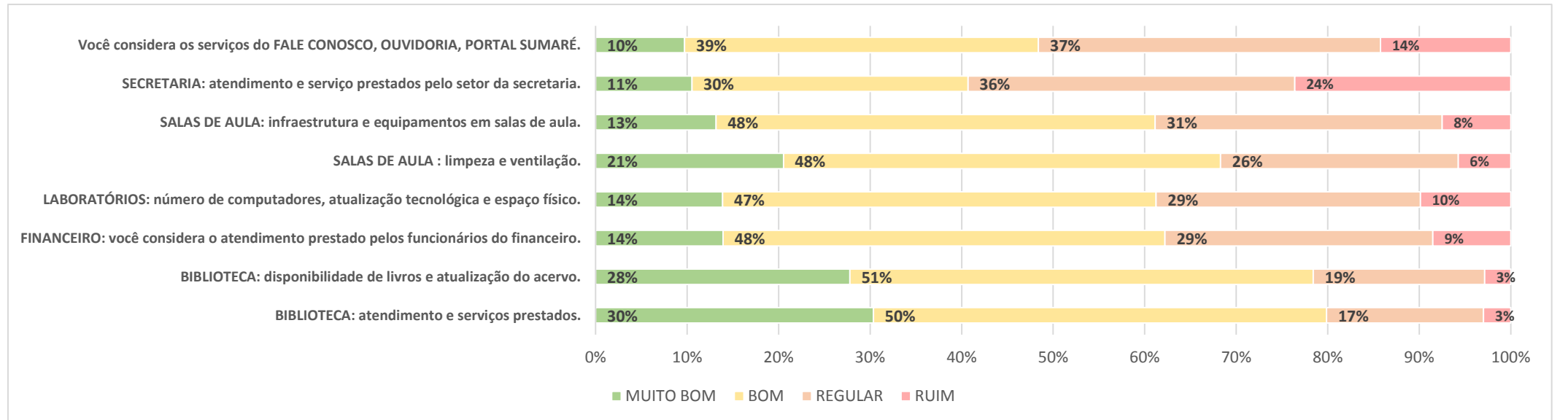
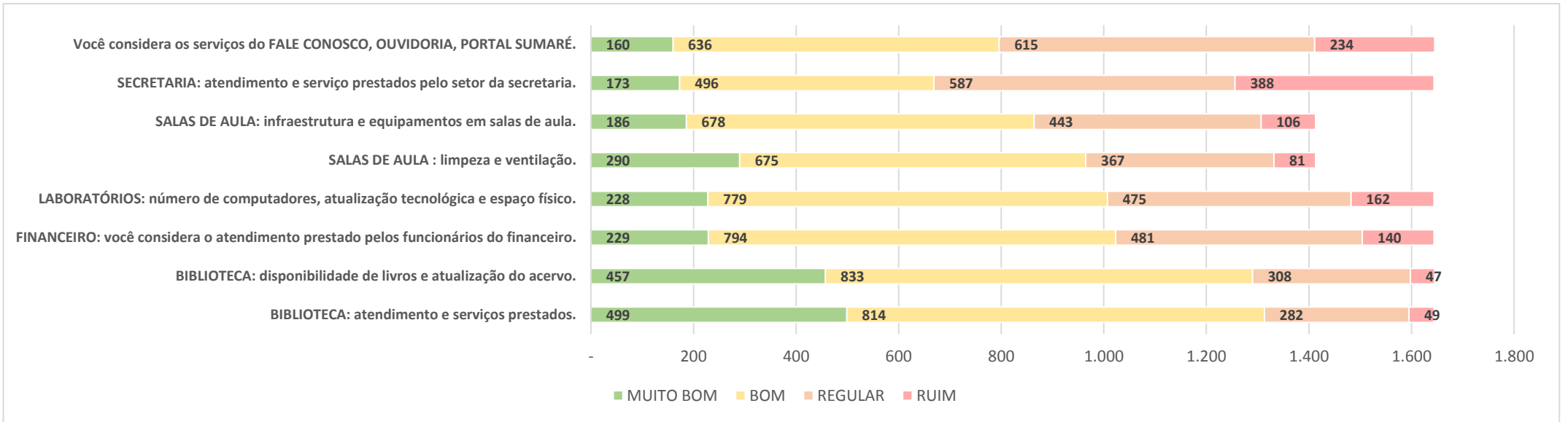


GERAL - Questões Objetivas Periodicidade



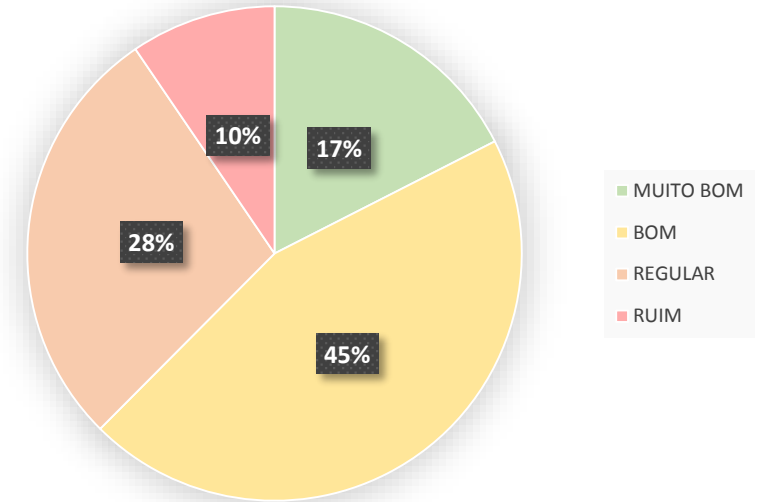
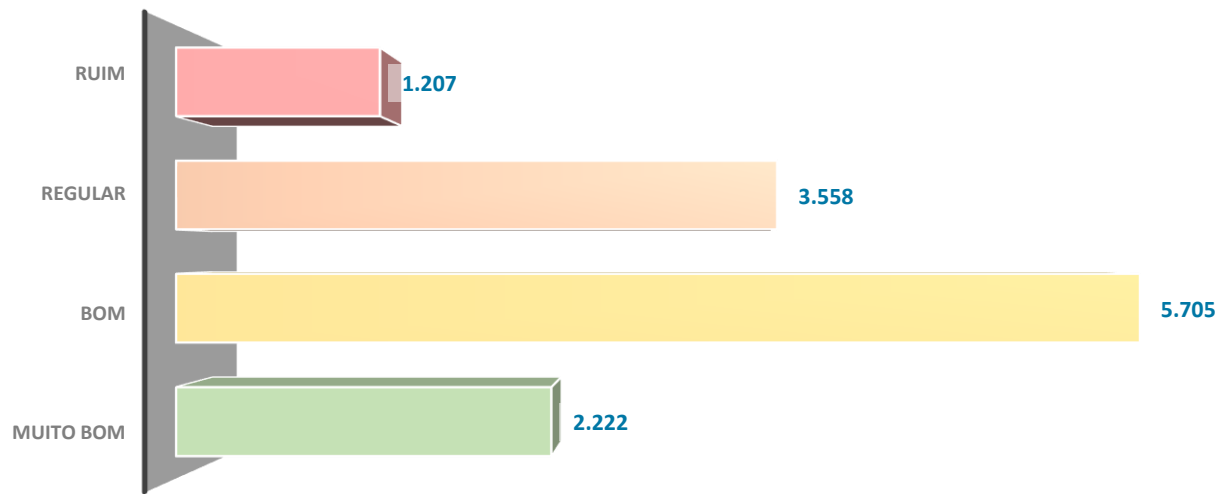


Questões Objetivas

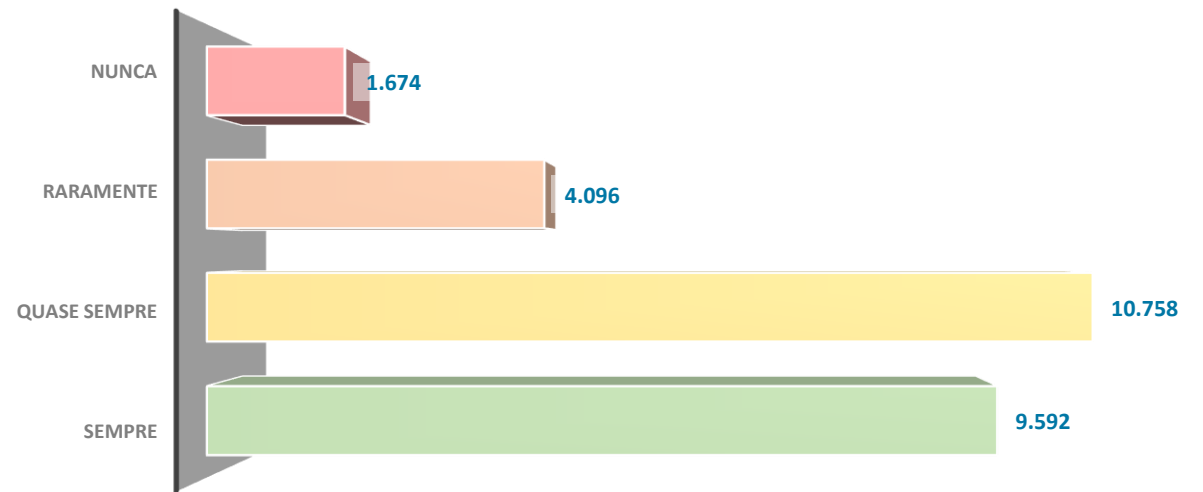
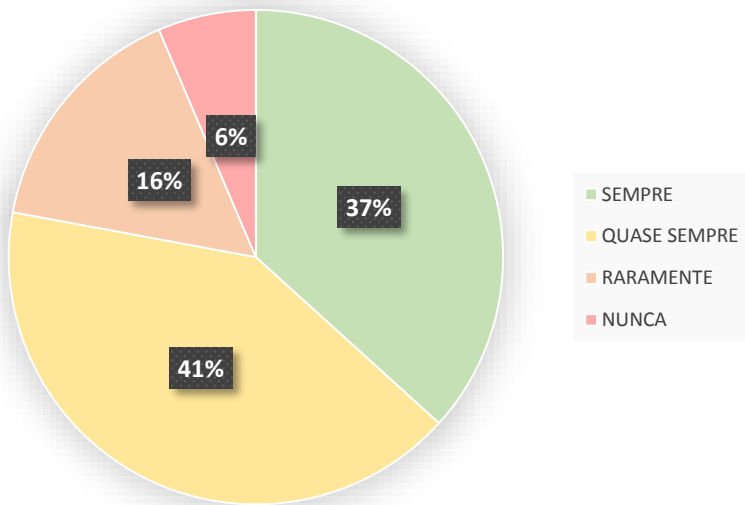




GERAL - Questões Objetivas Qualitativas

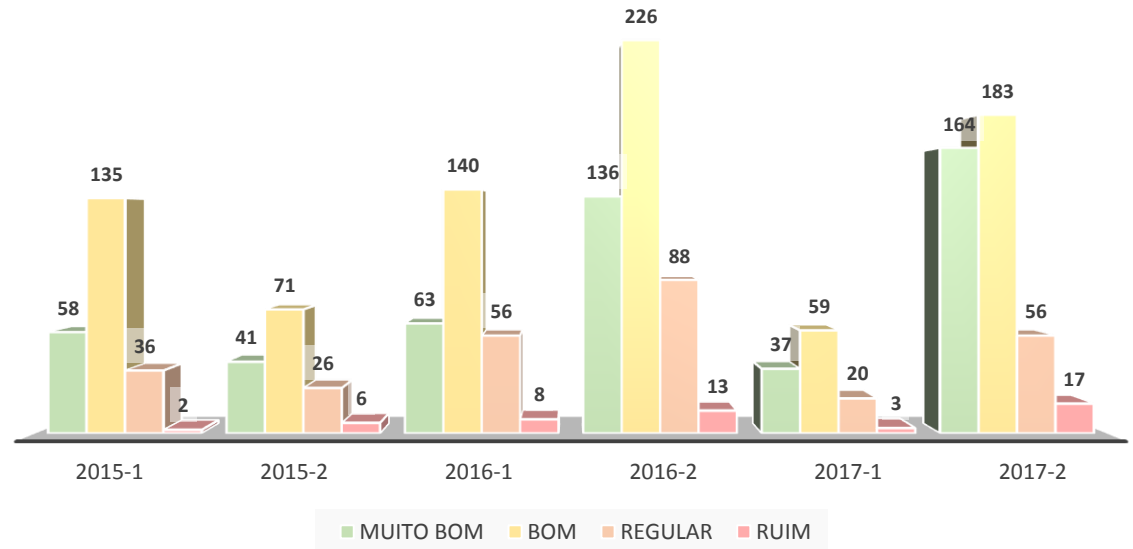
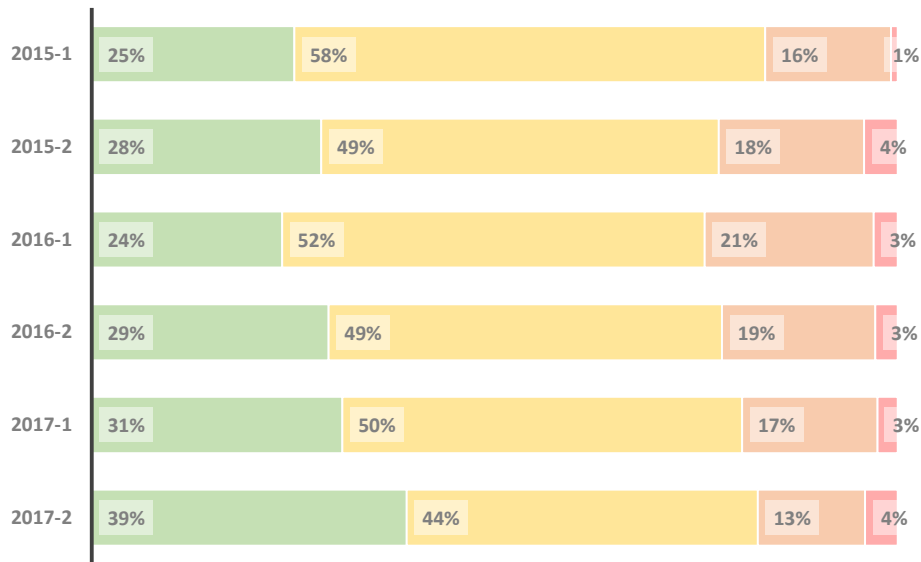
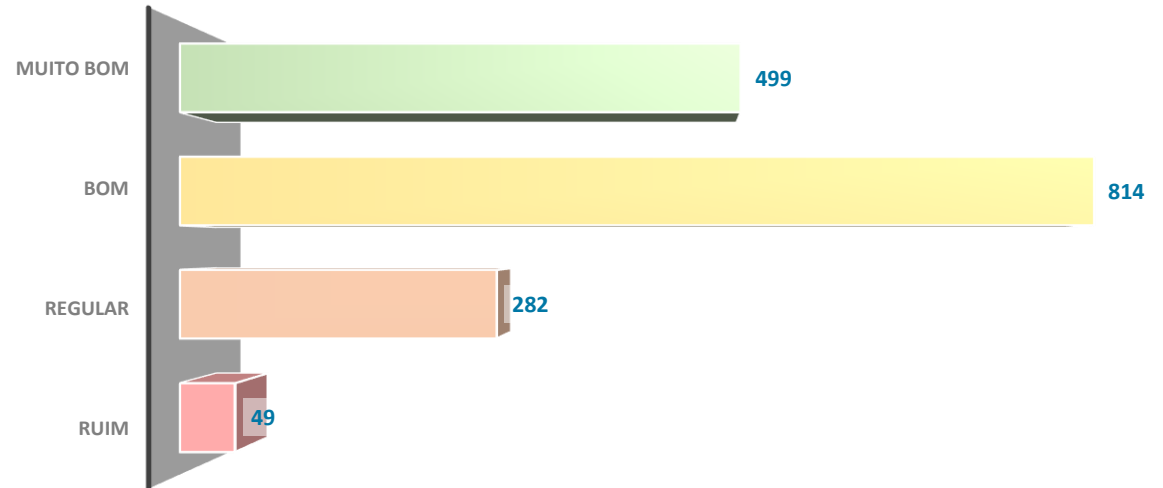
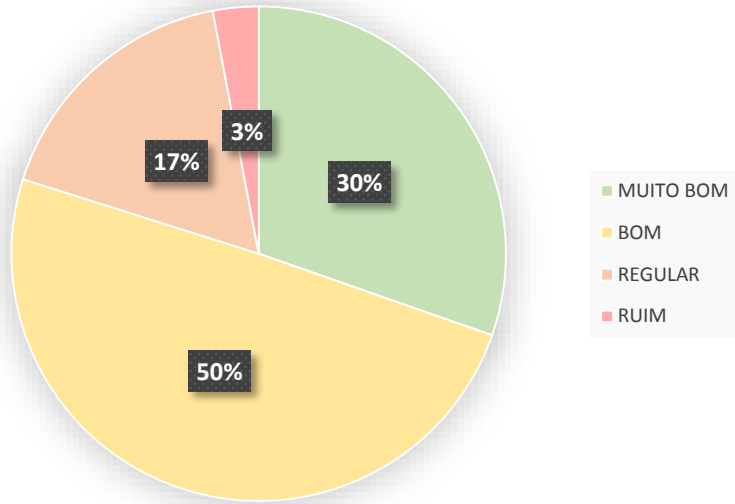


GERAL - Questões Objetivas Periodicidade



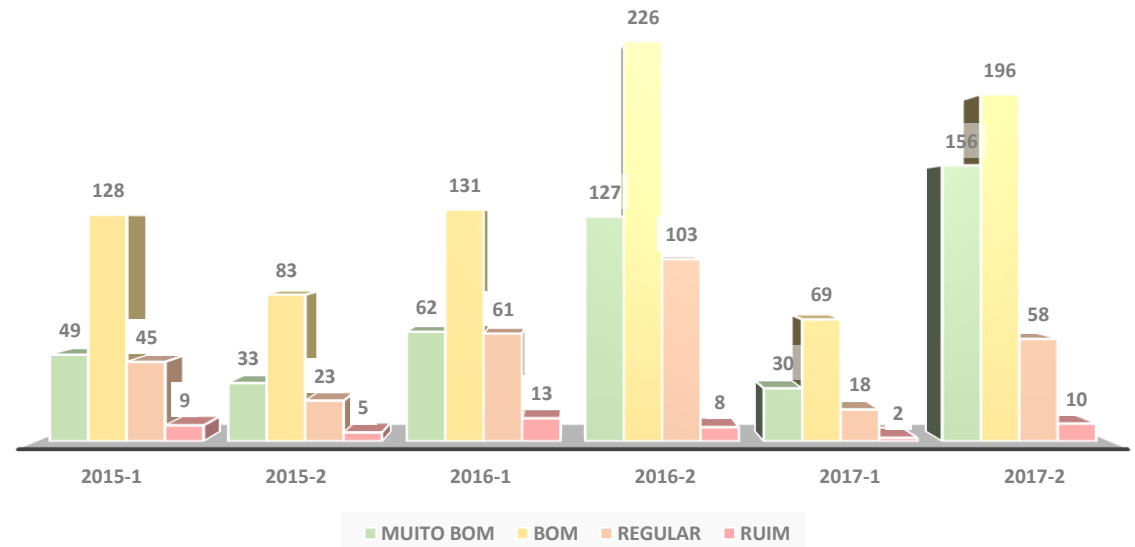
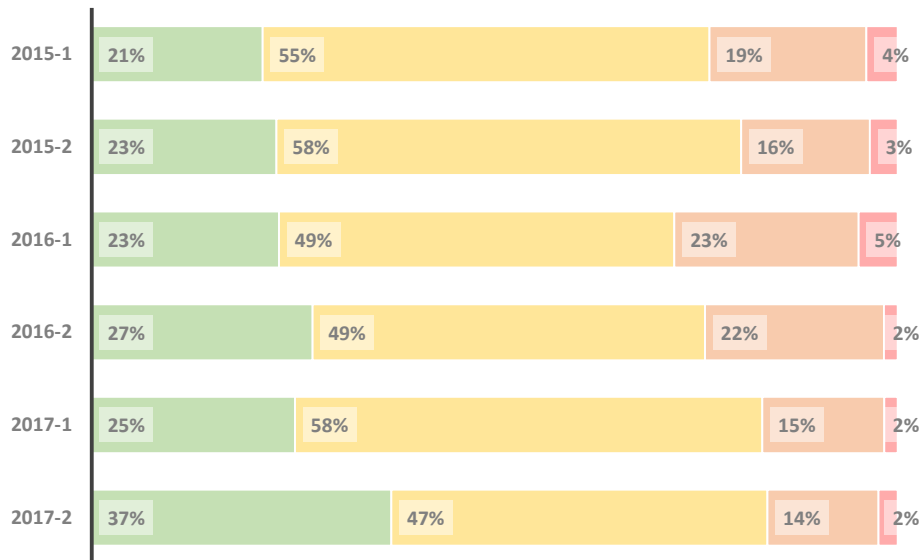
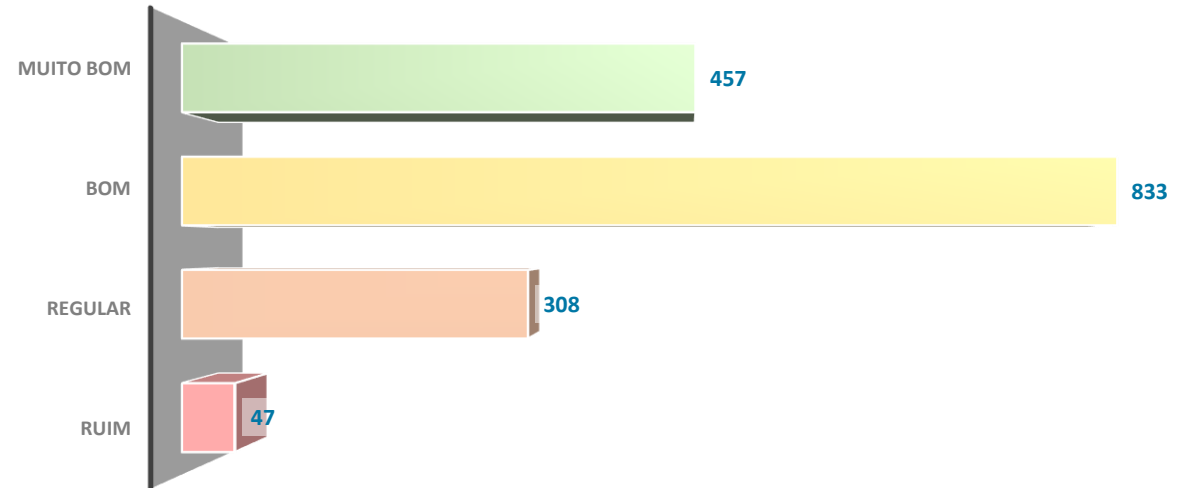
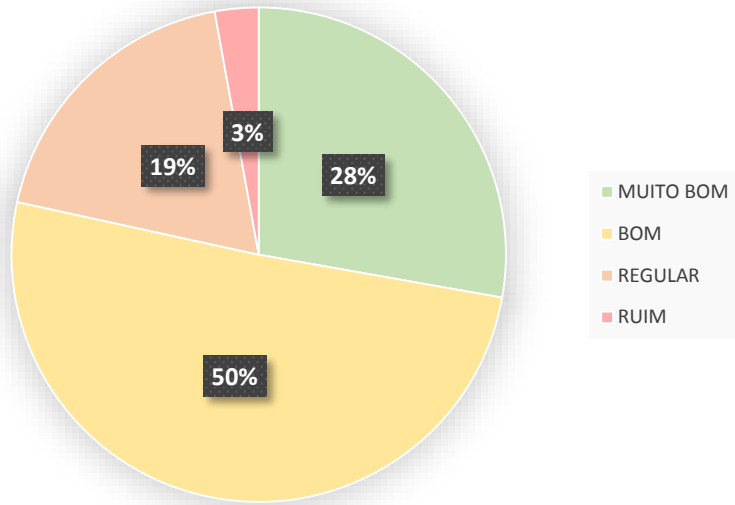


BIBLIOTECA: atendimento e serviços prestados.



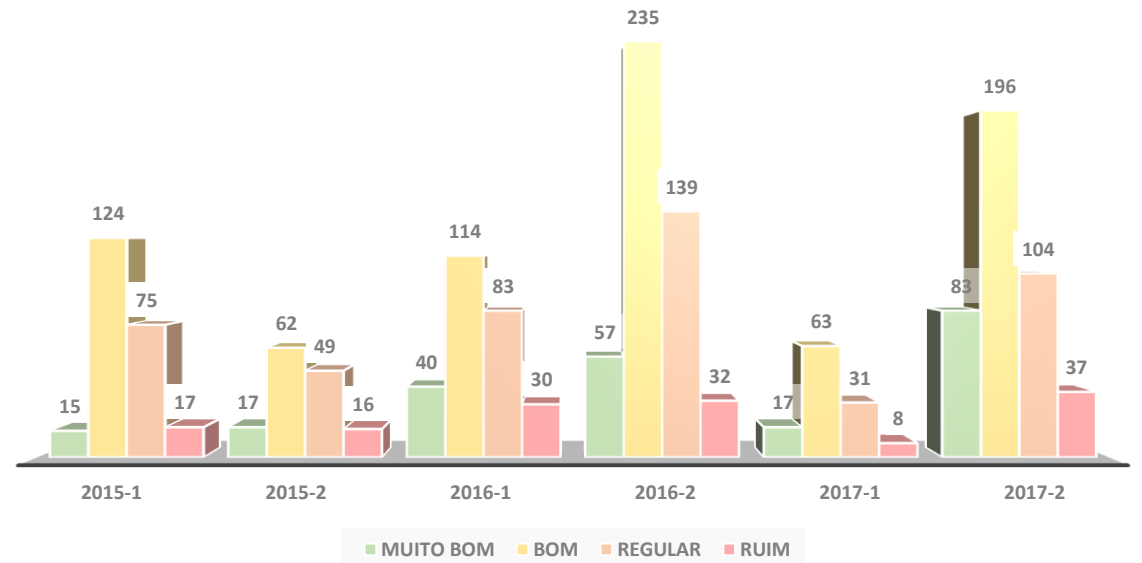
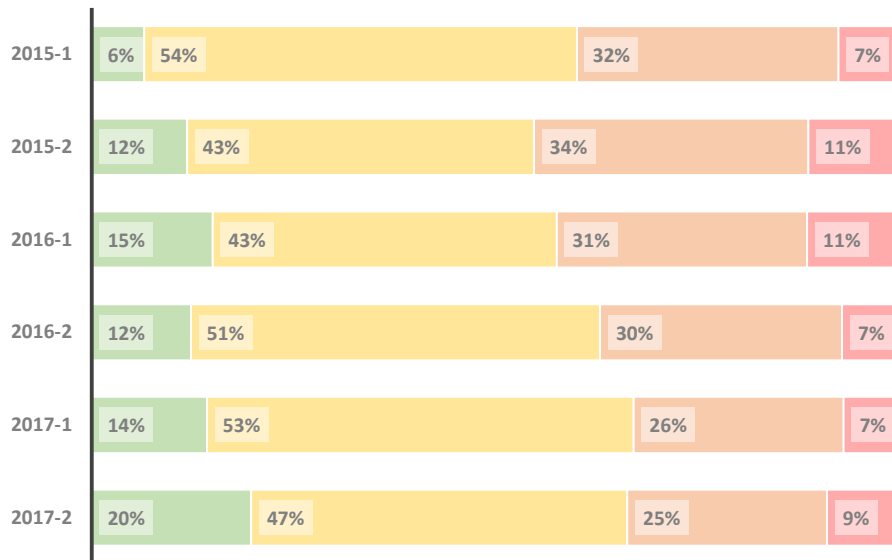
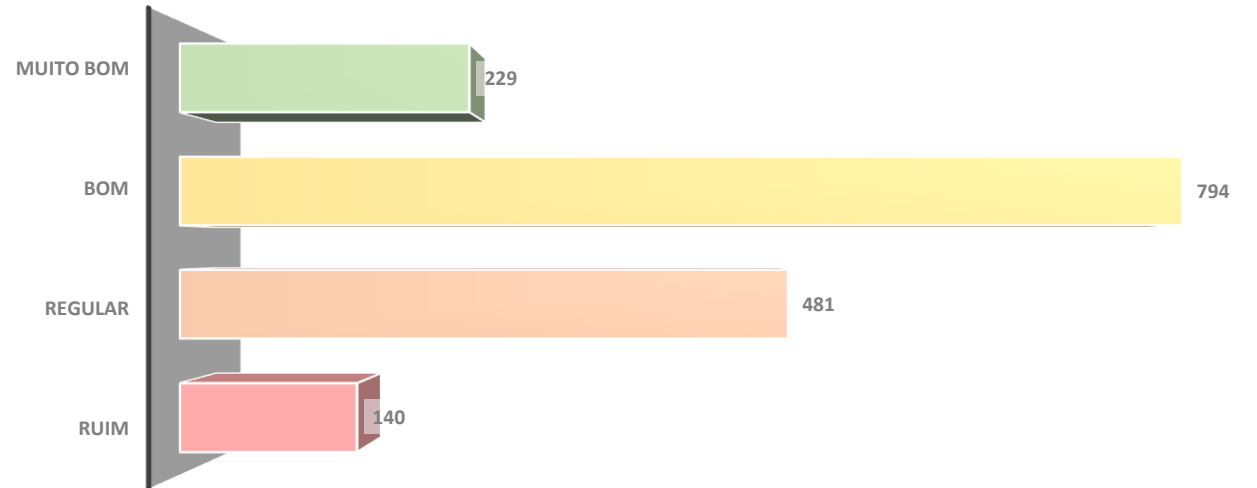
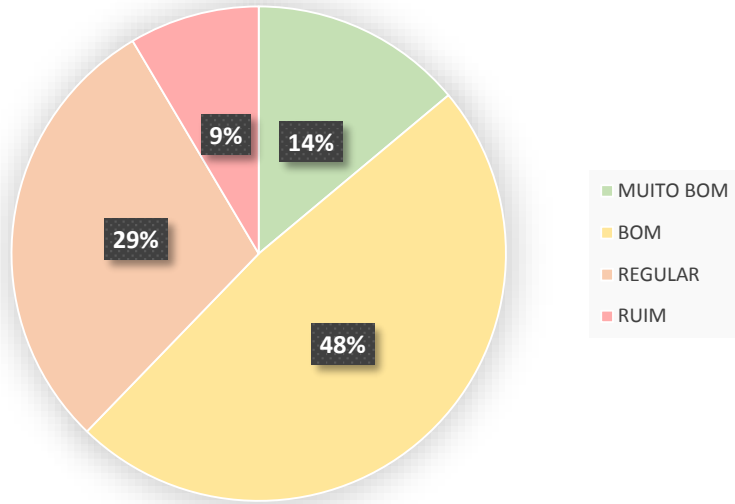


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



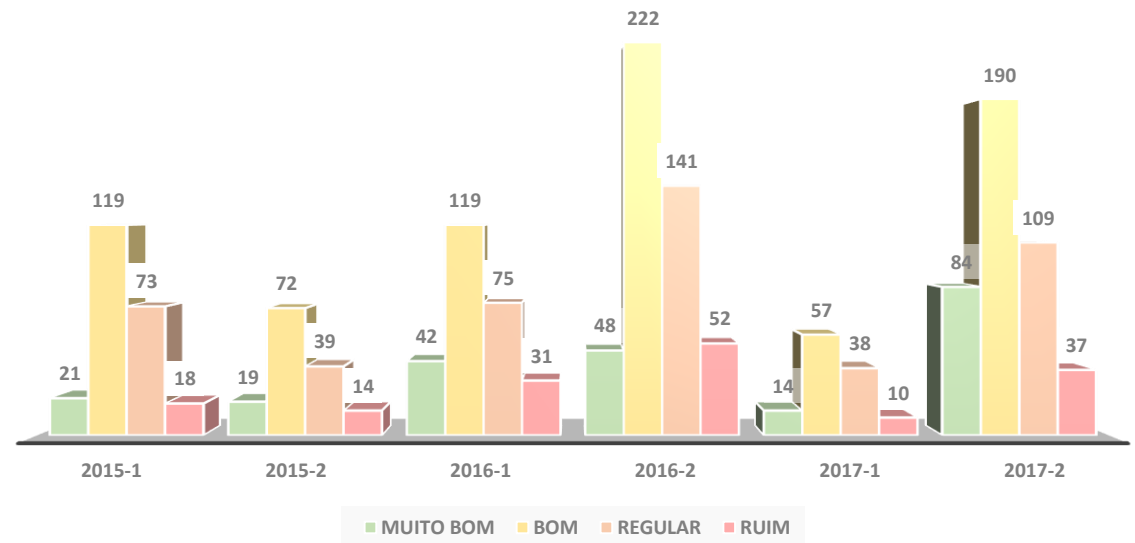
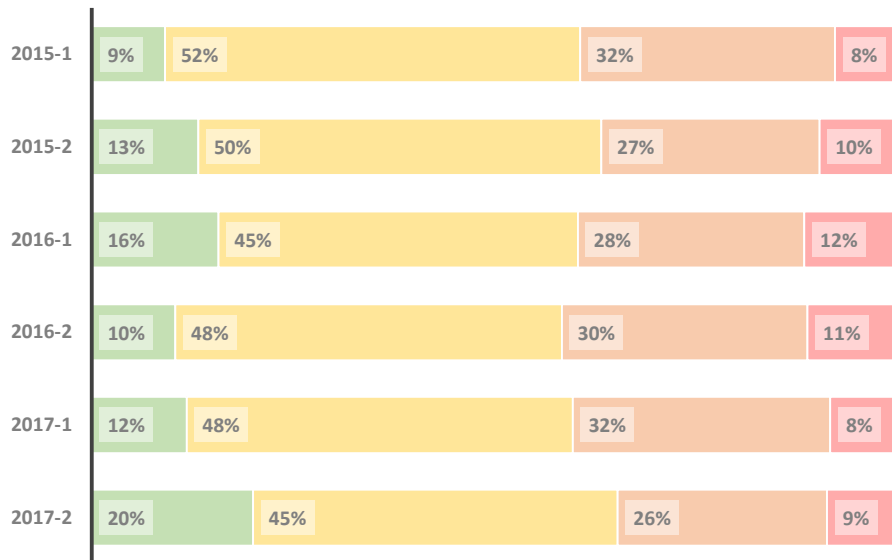
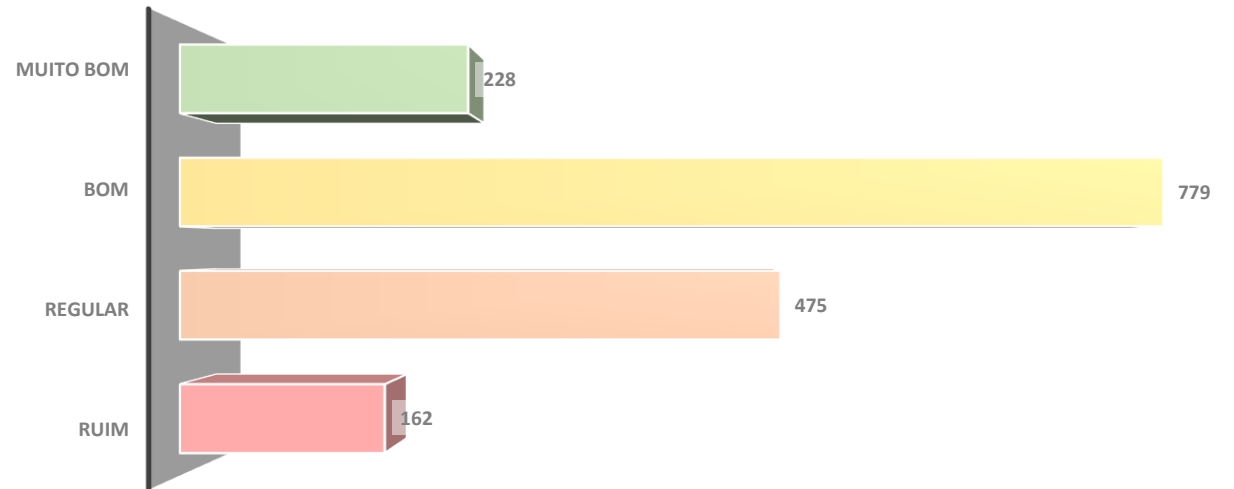
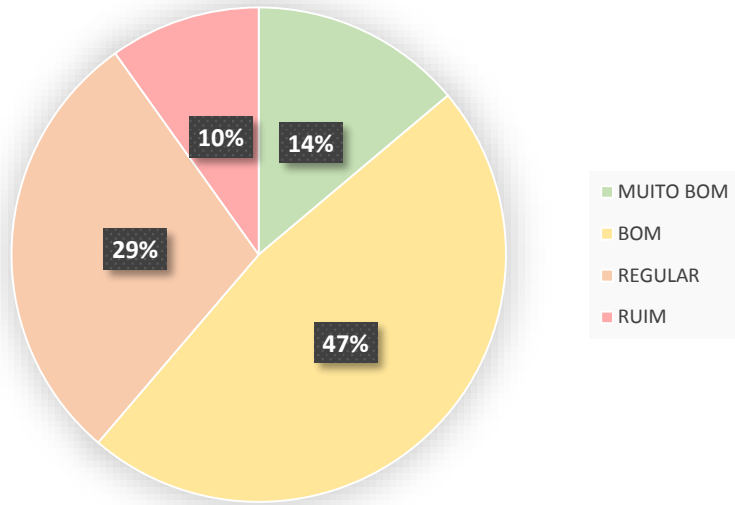


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



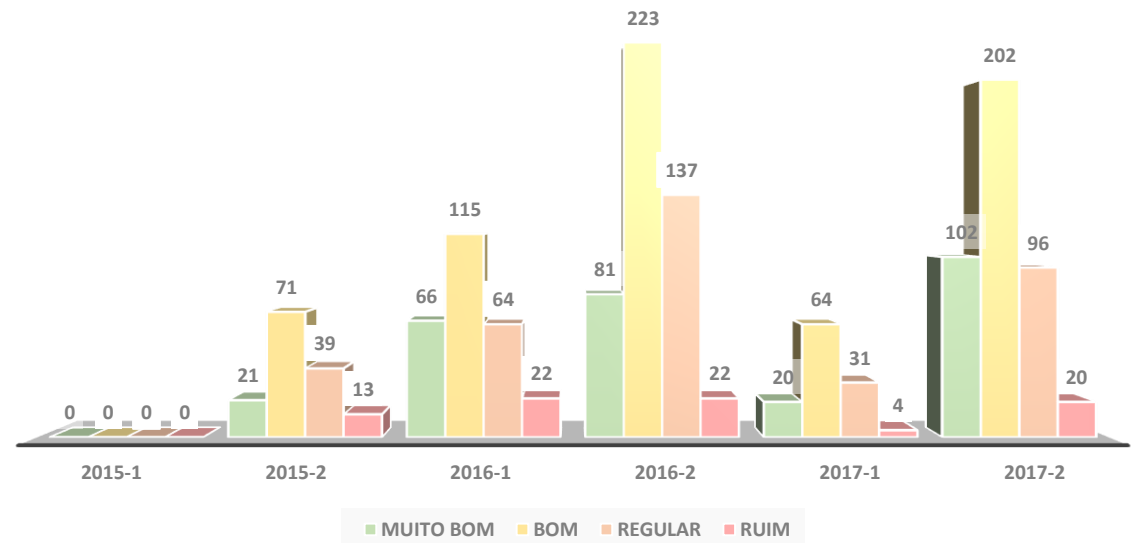
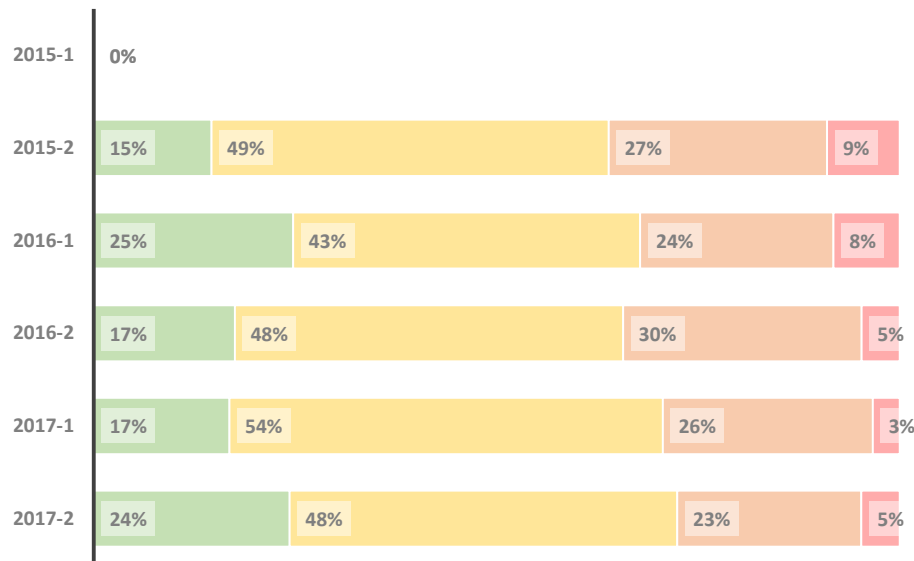
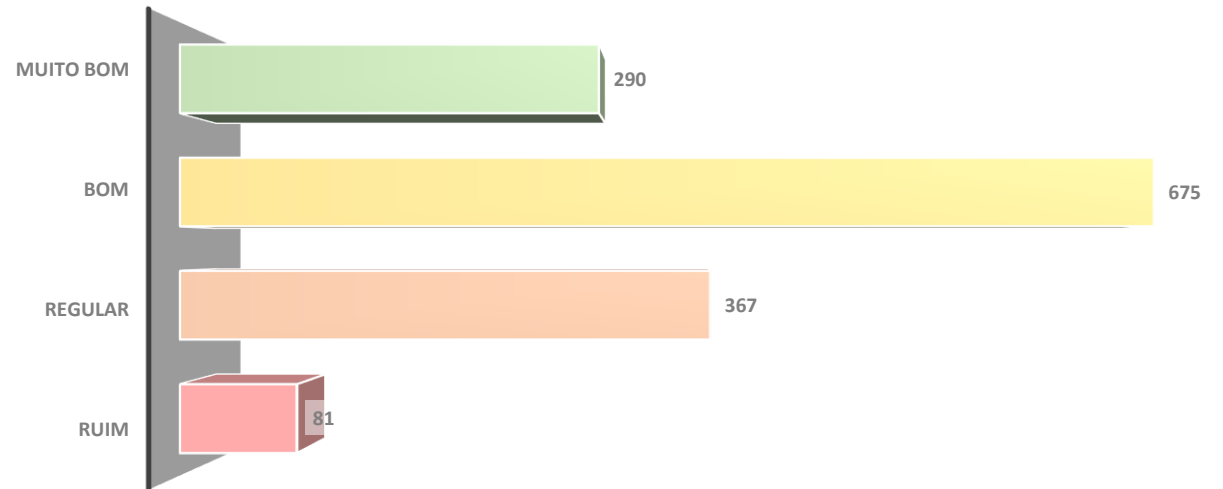
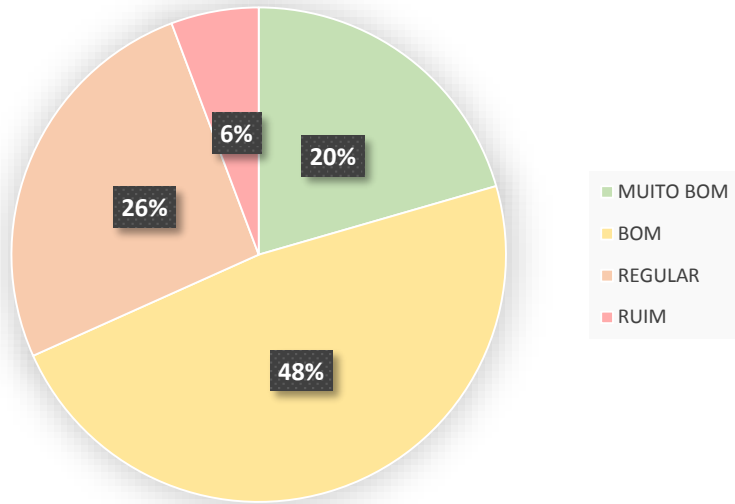


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



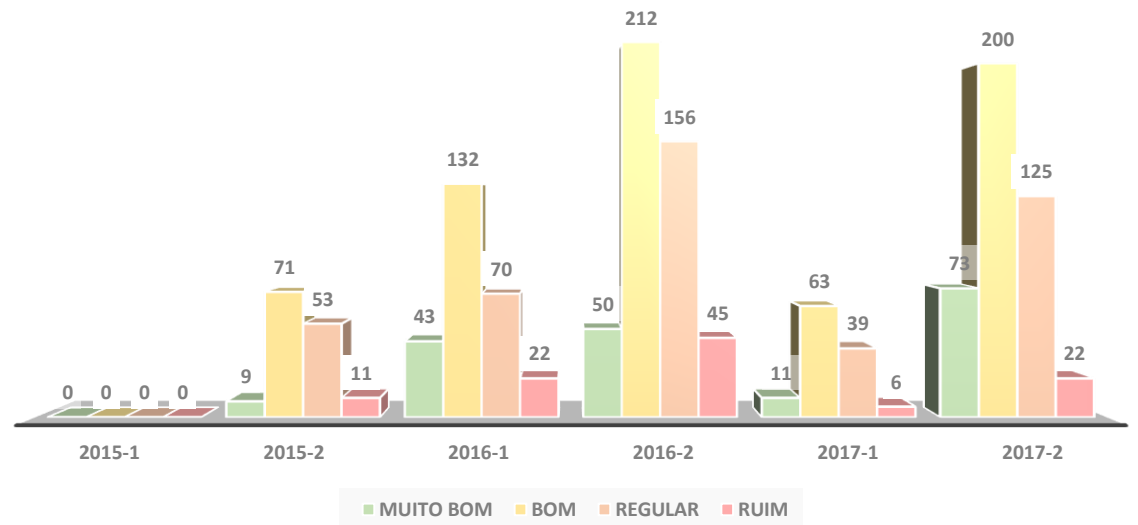
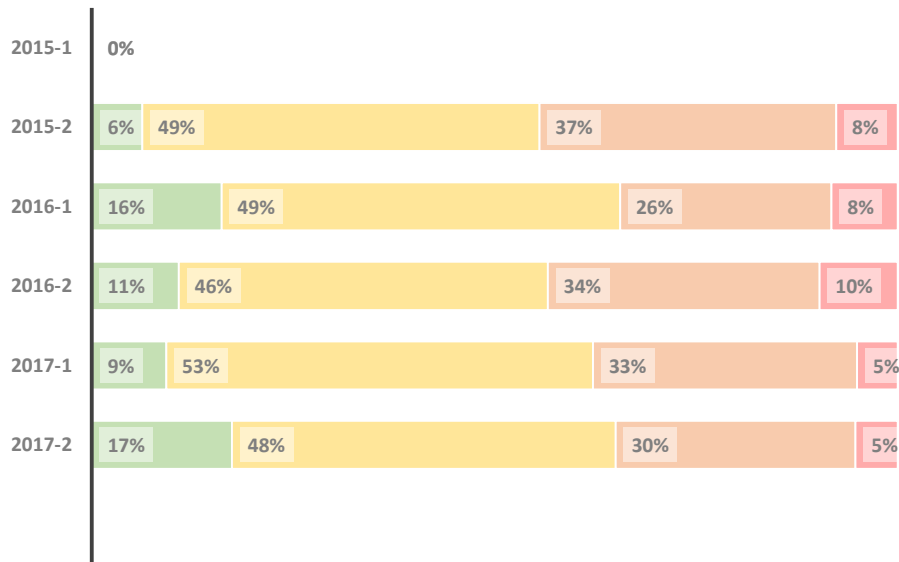
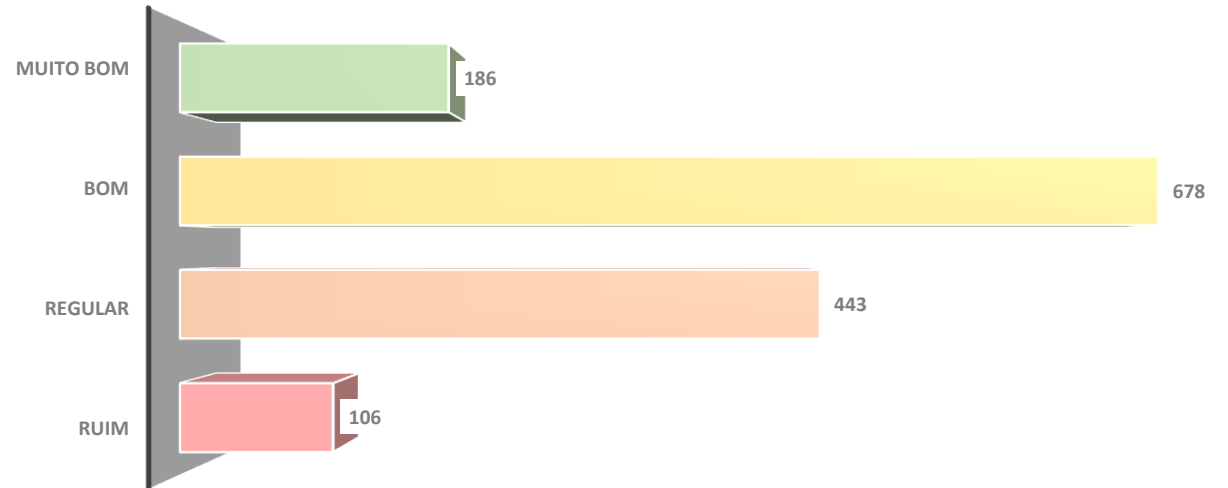
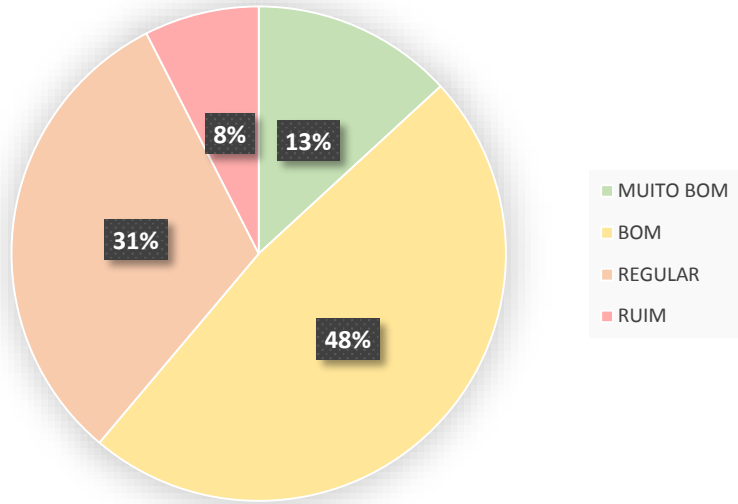


SALAS DE AULA : limpeza e ventilação.



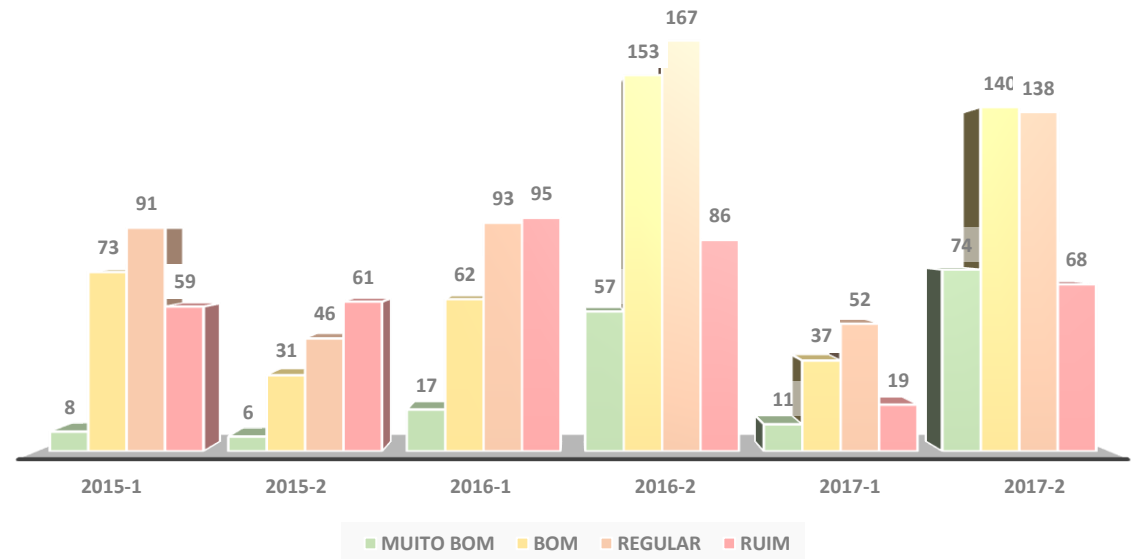
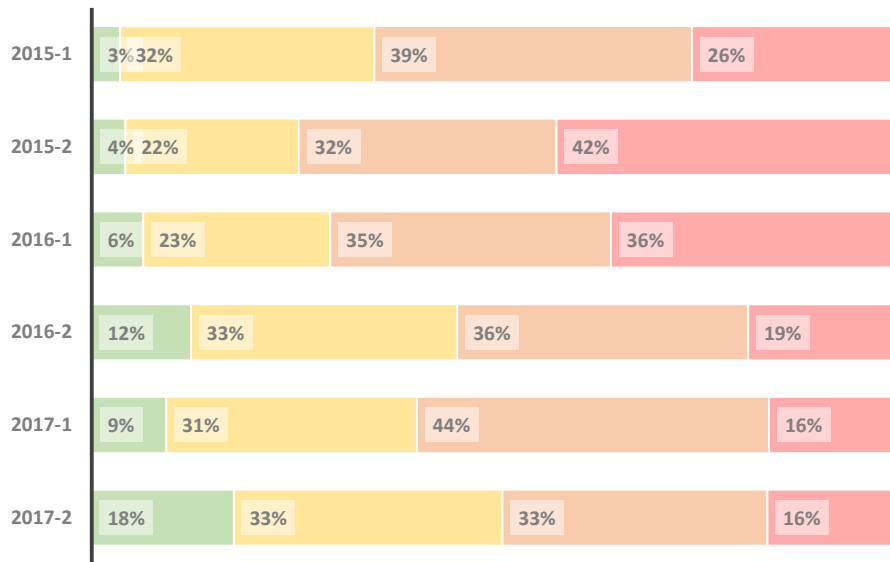
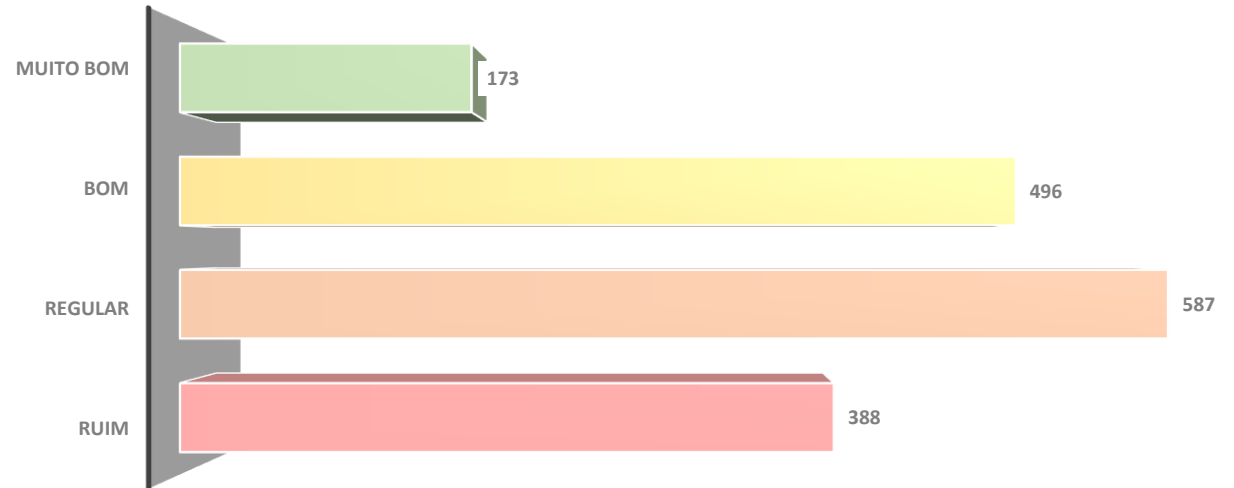
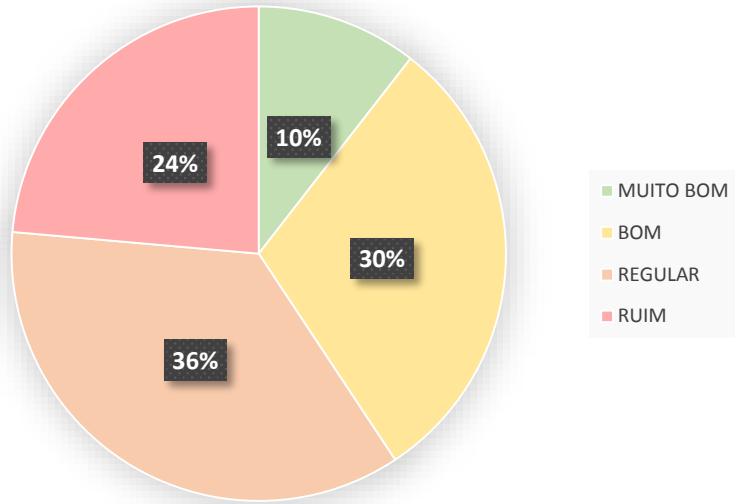


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



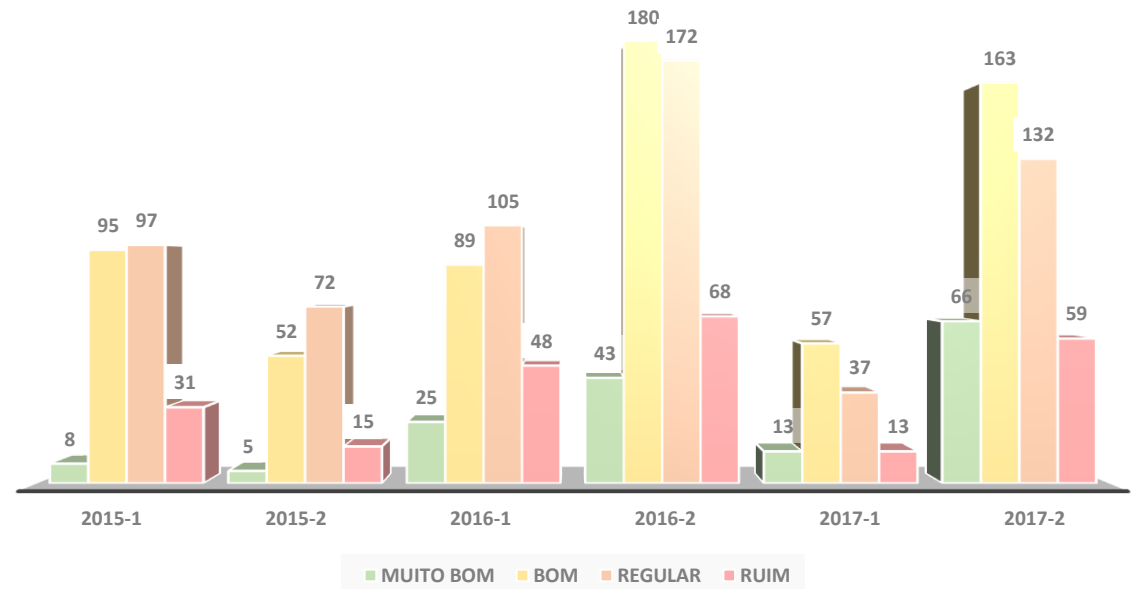
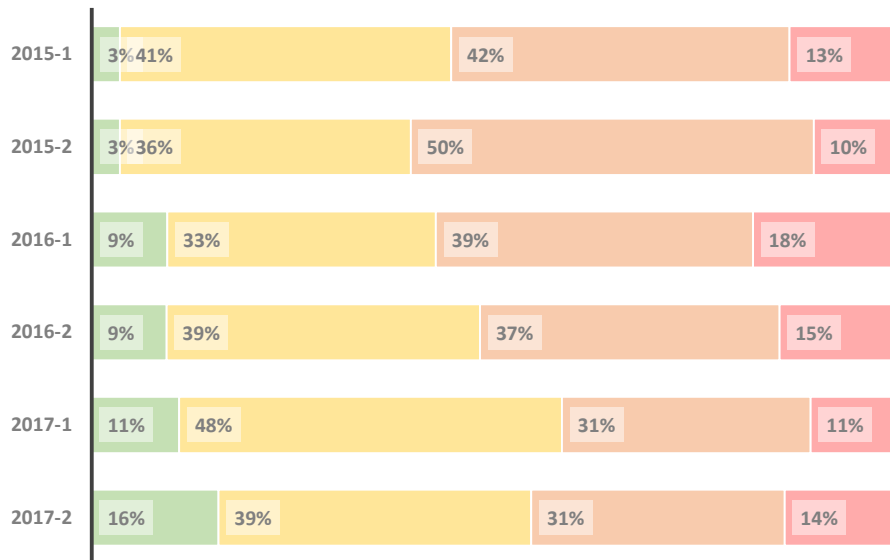
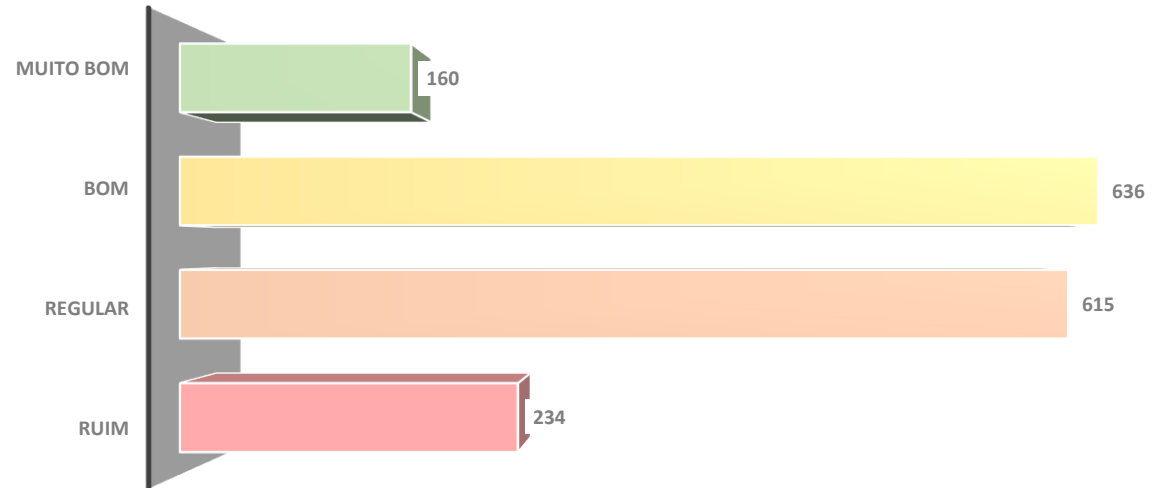
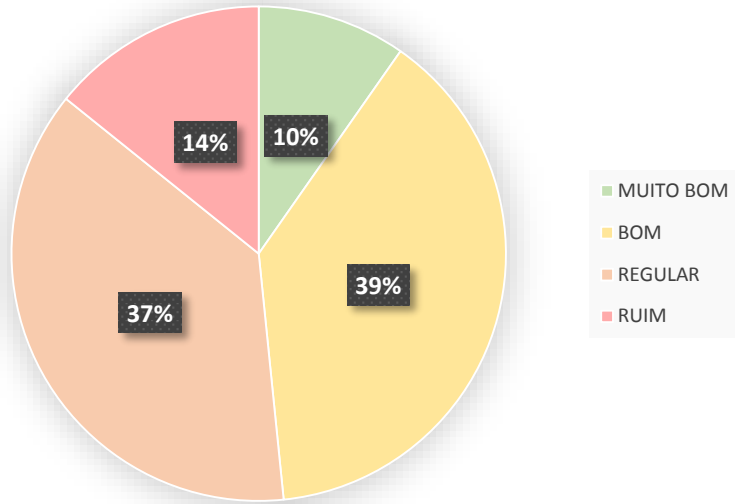


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



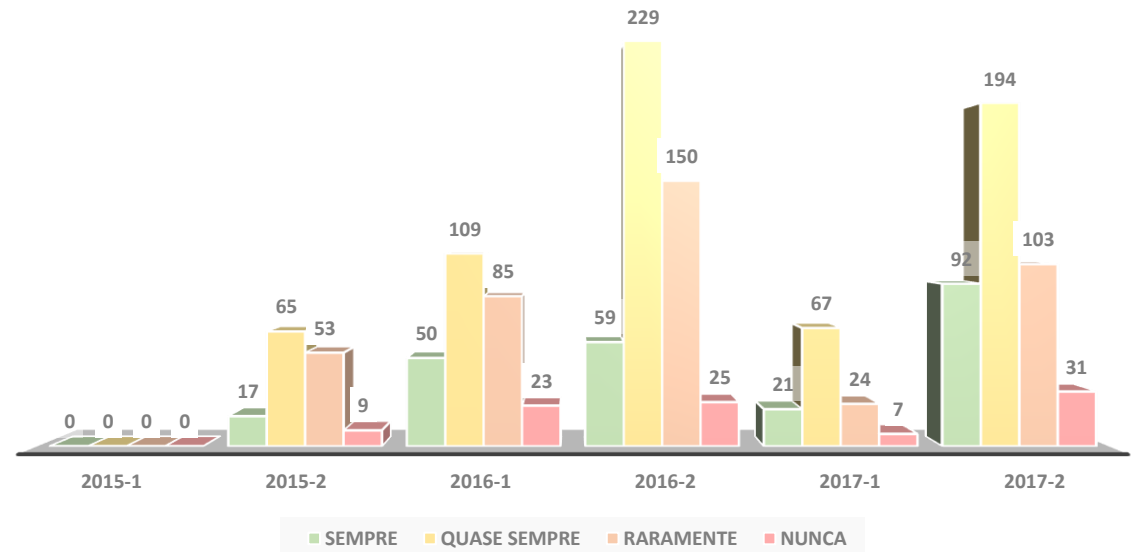
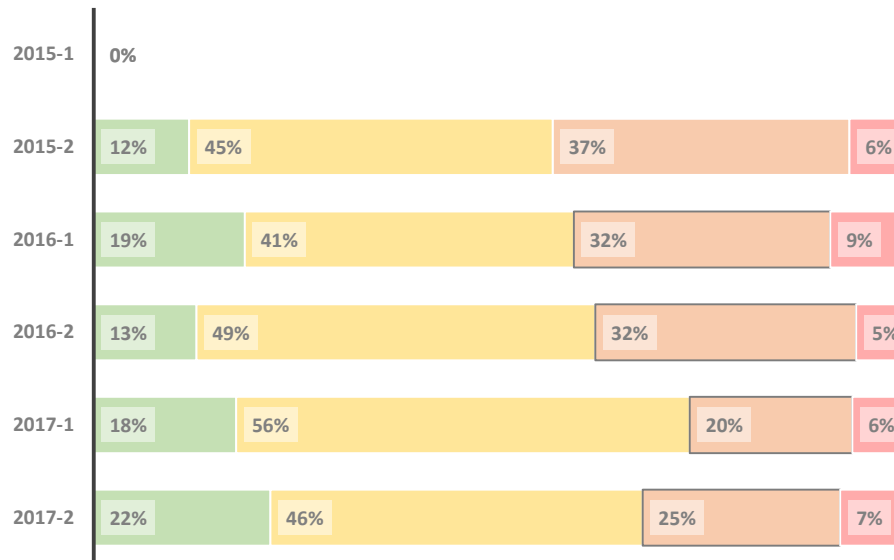
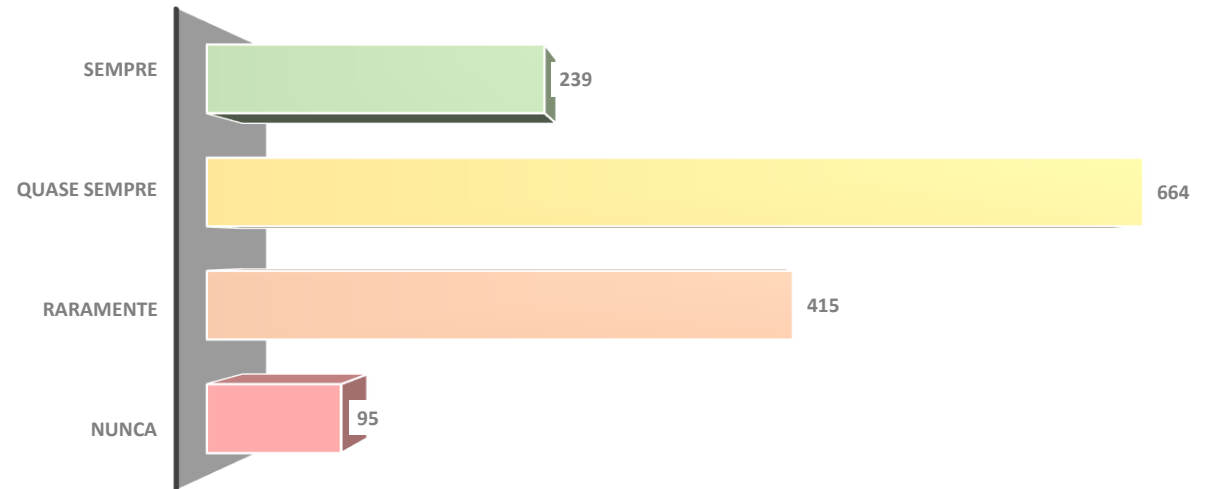
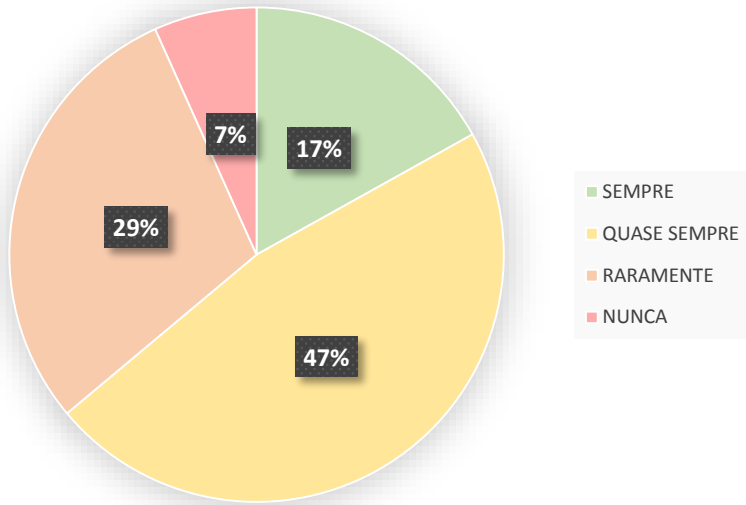


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



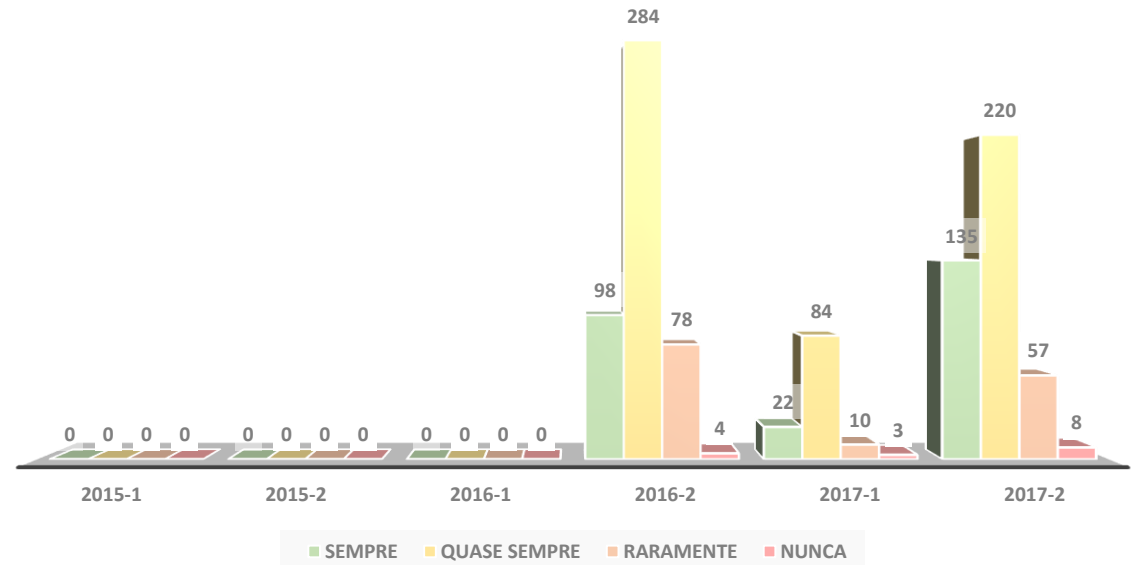
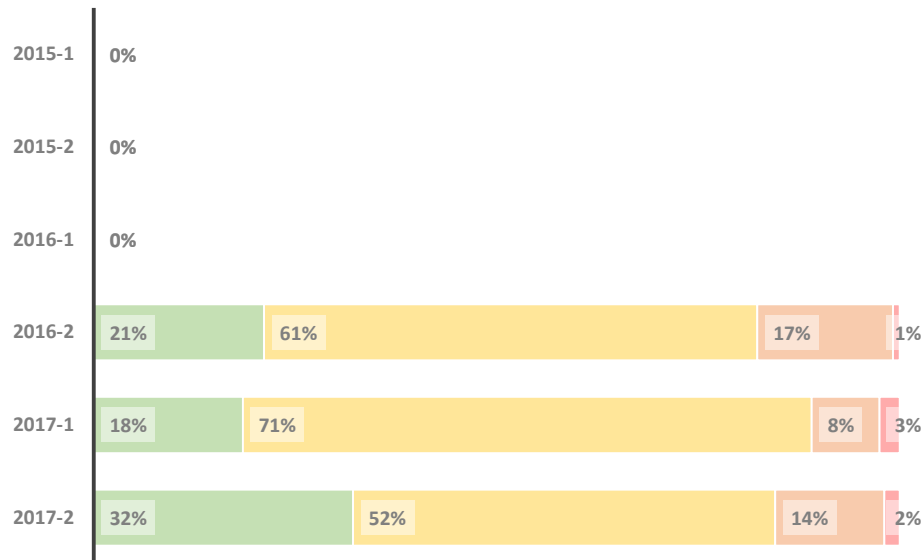
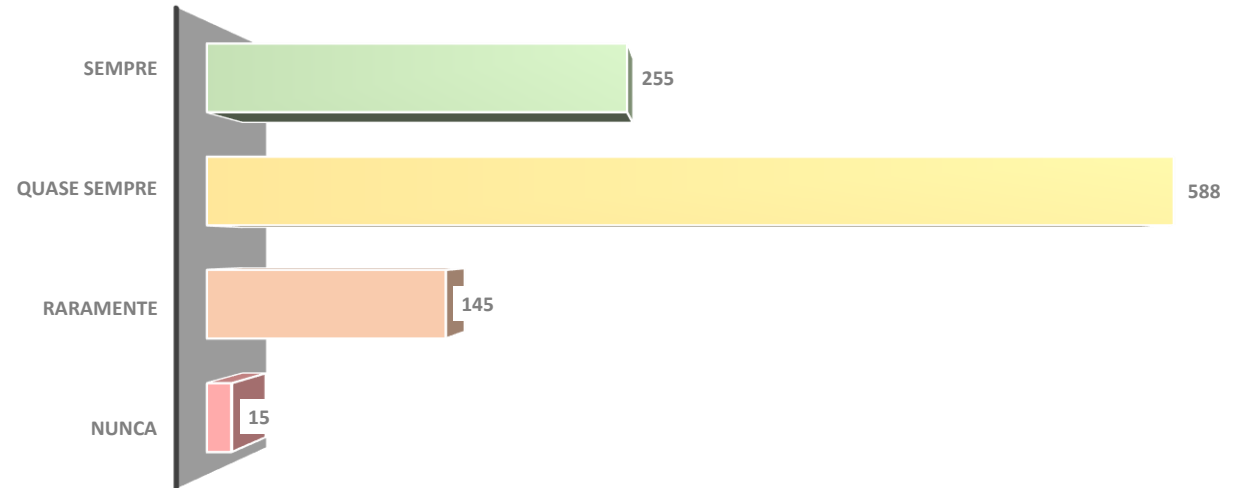
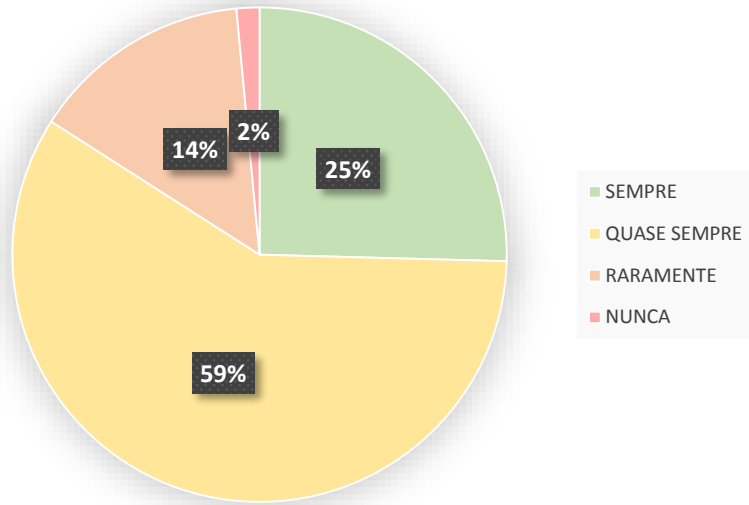


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



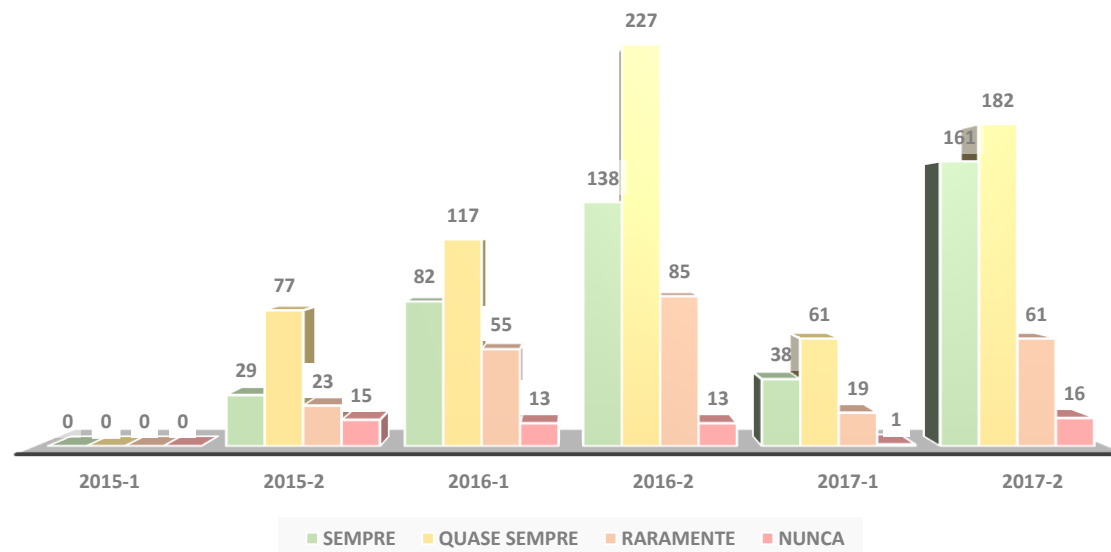
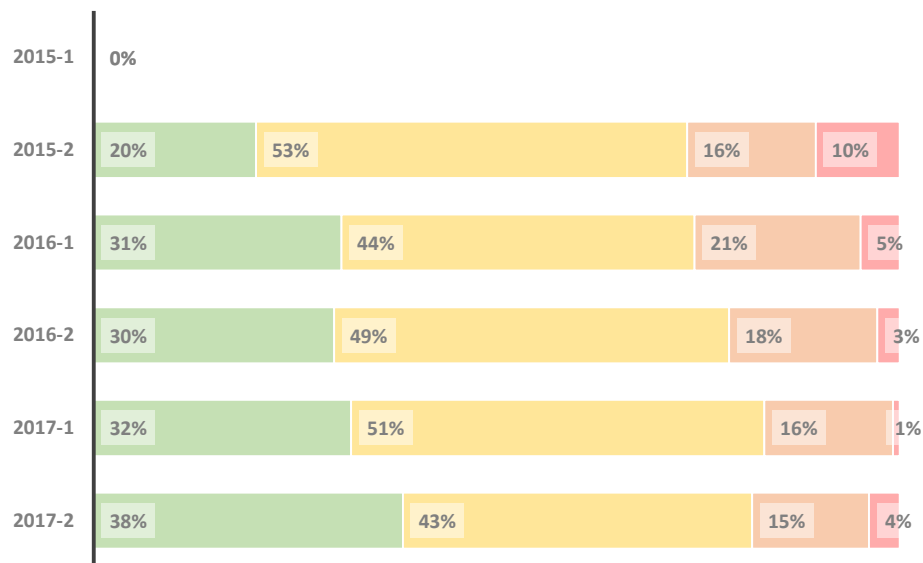
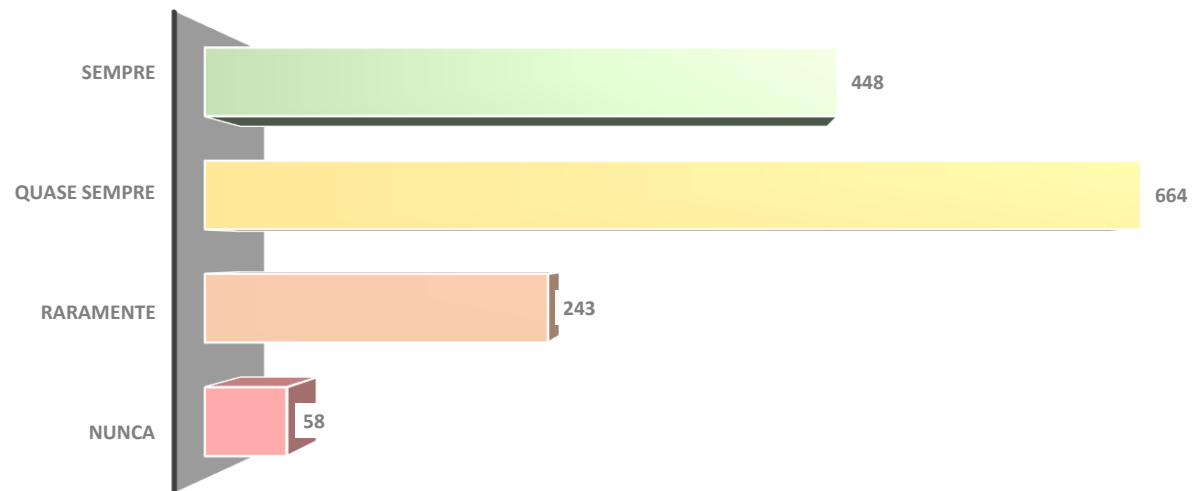
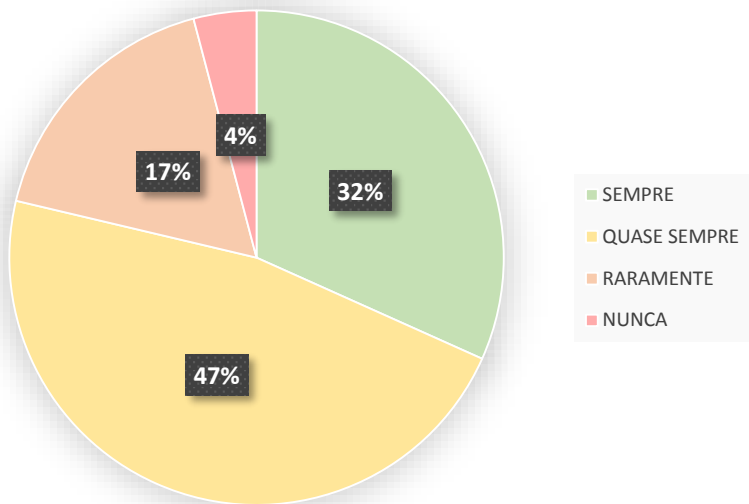


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



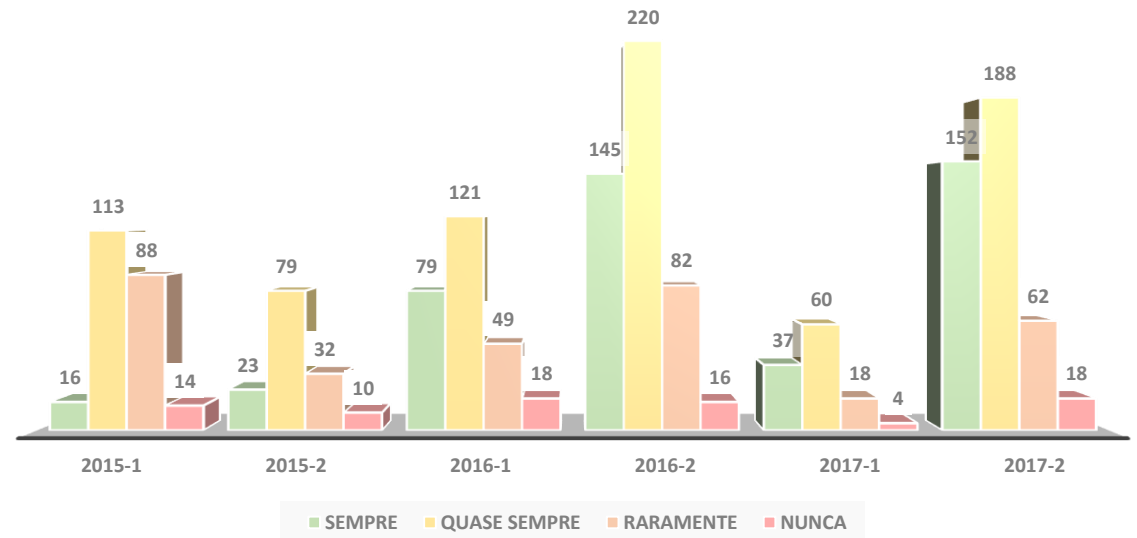
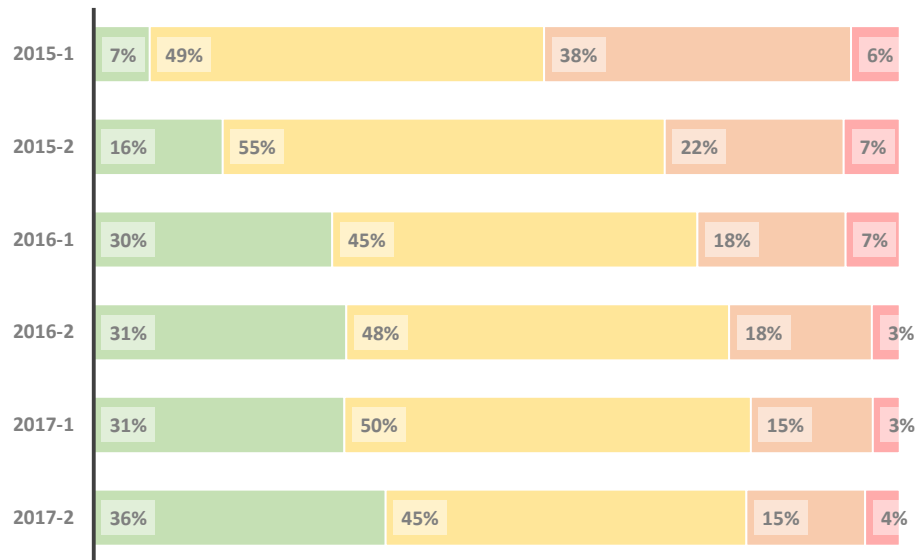
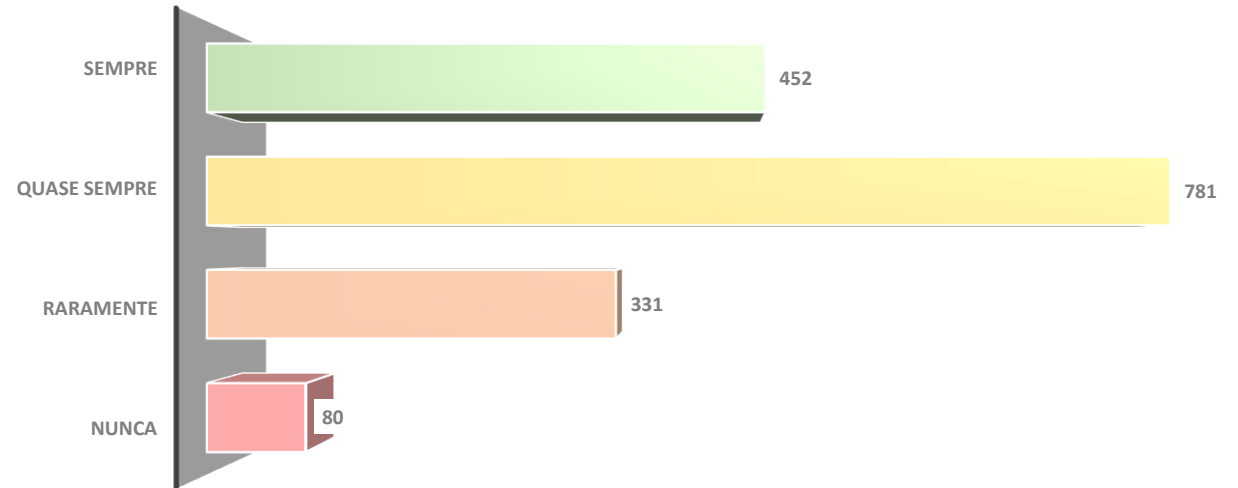
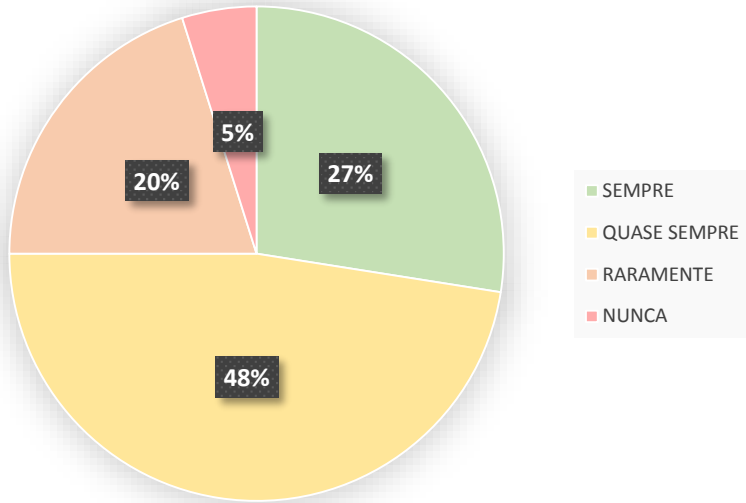


O COORDENADOR: é acessível ao aluno?



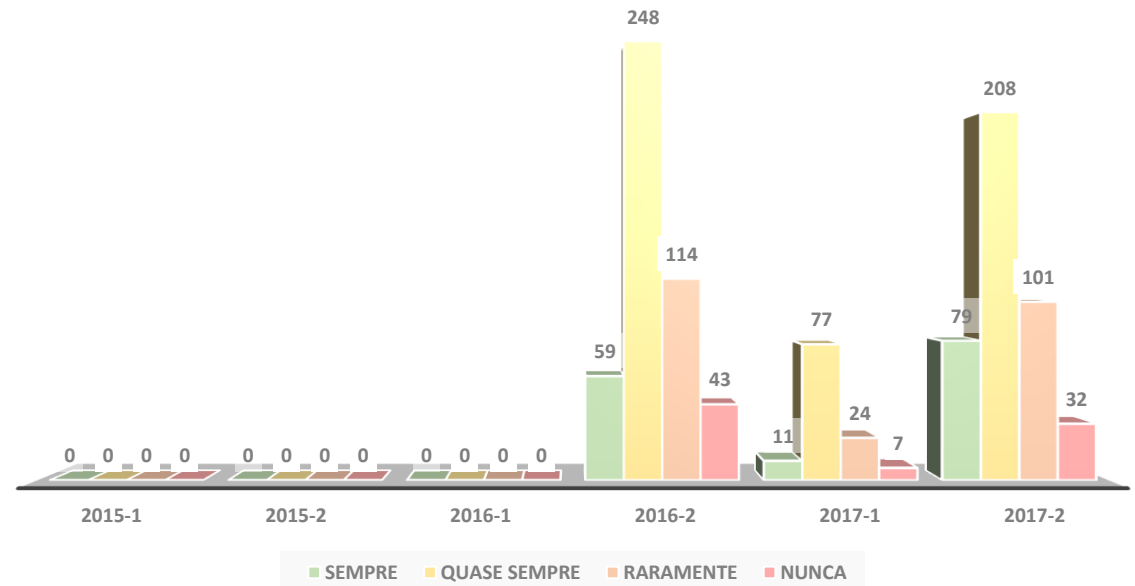
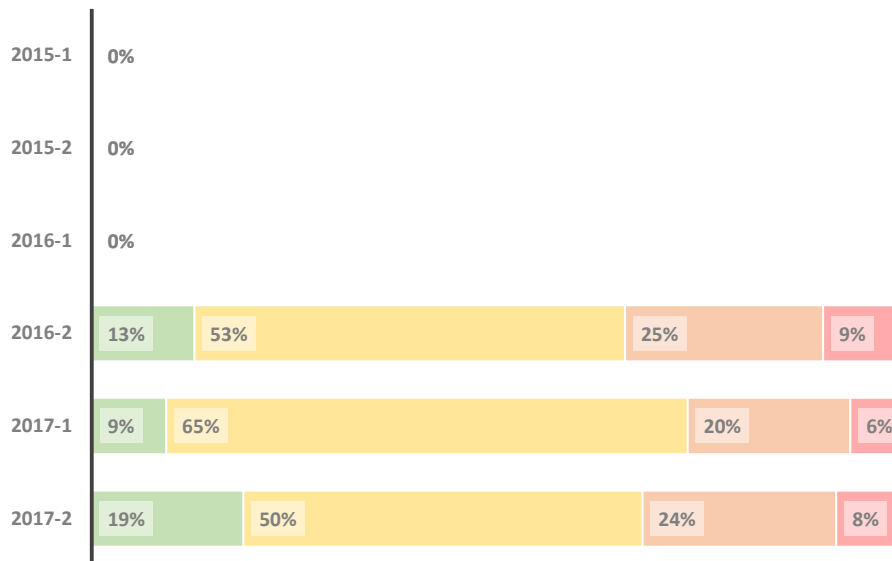
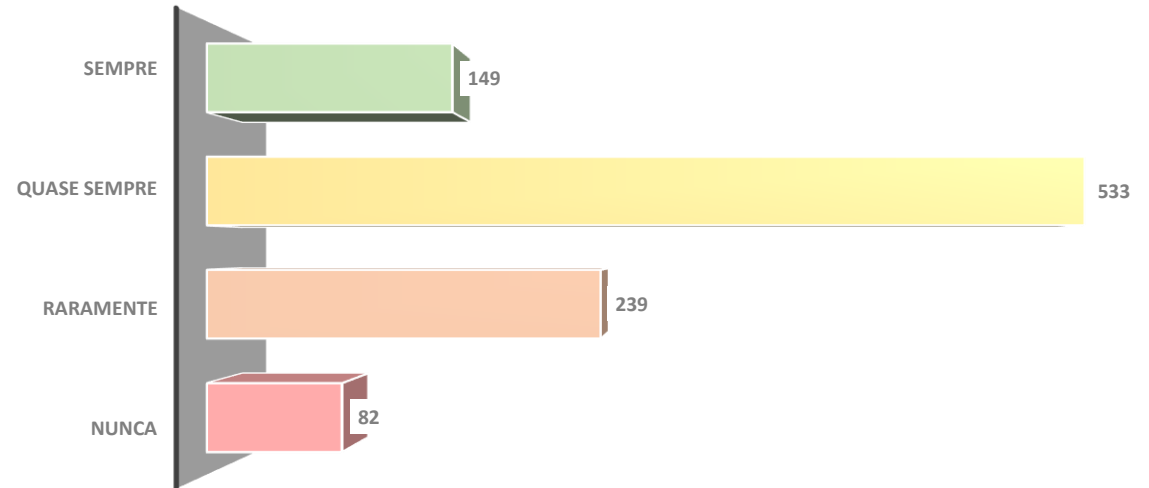
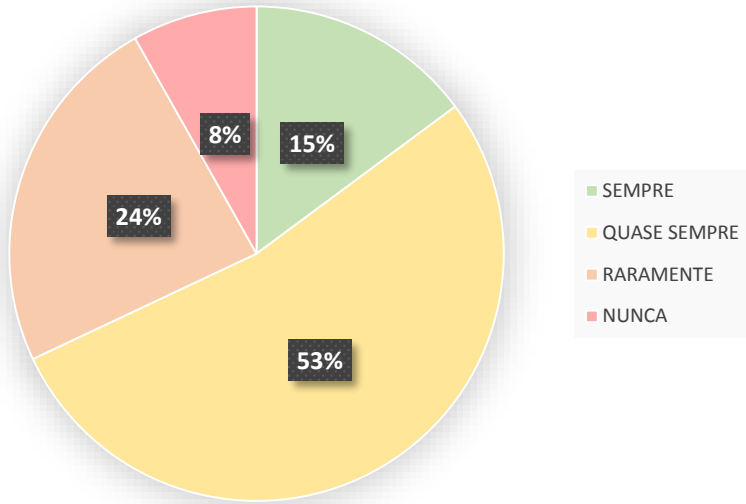


O COORDENADOR: é acessível ao aluno?



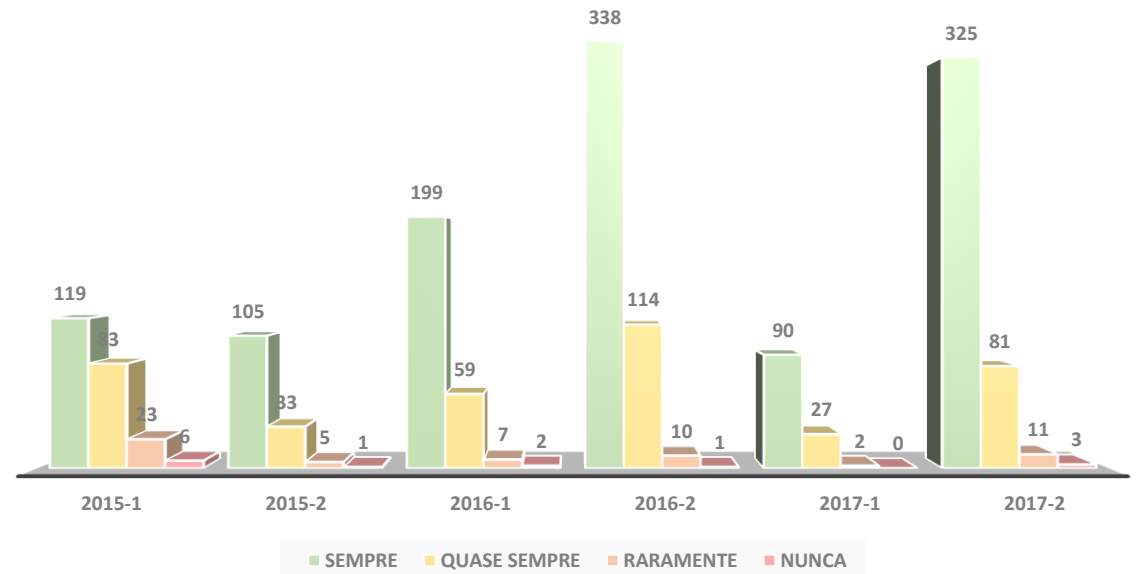
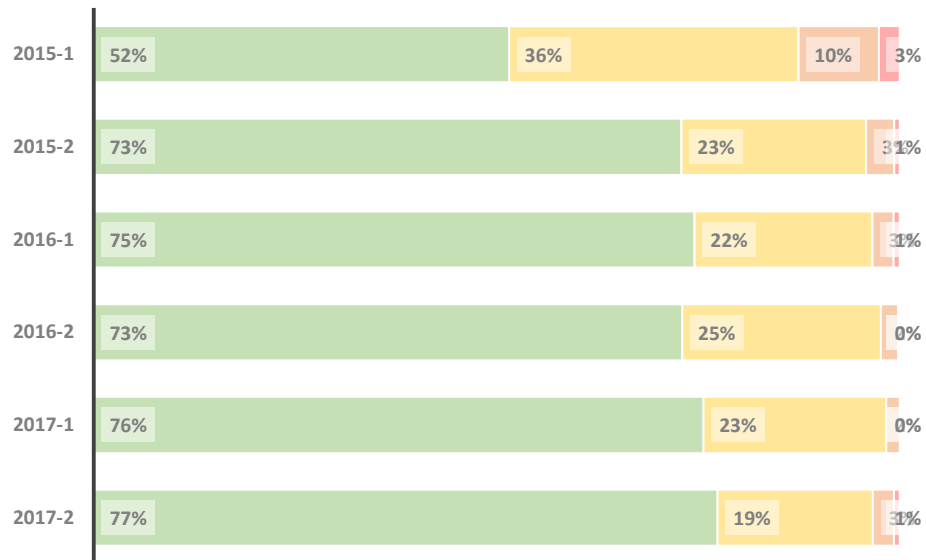
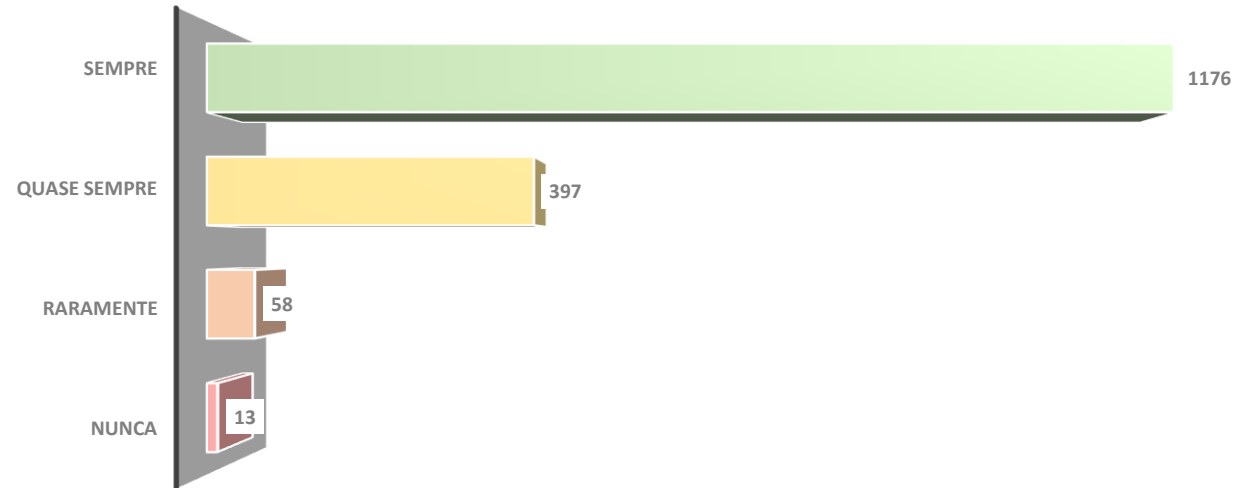
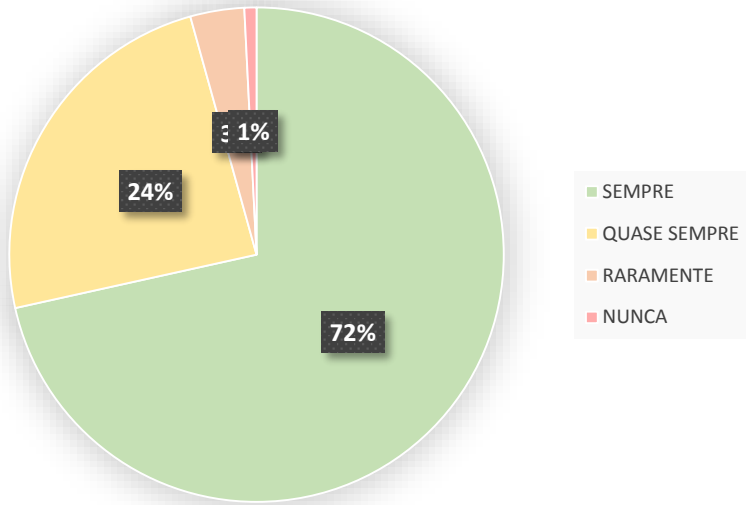


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



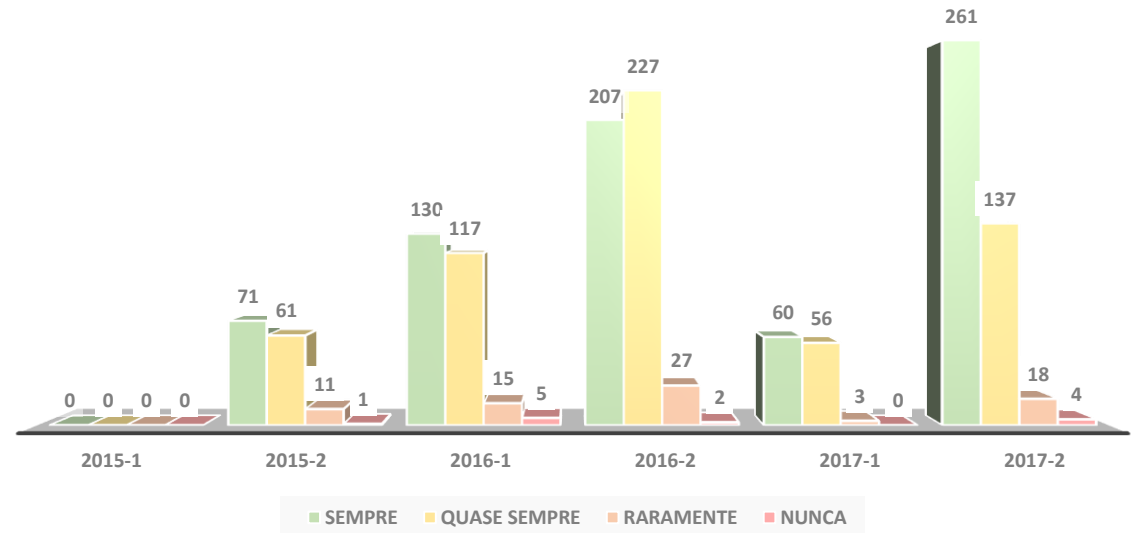
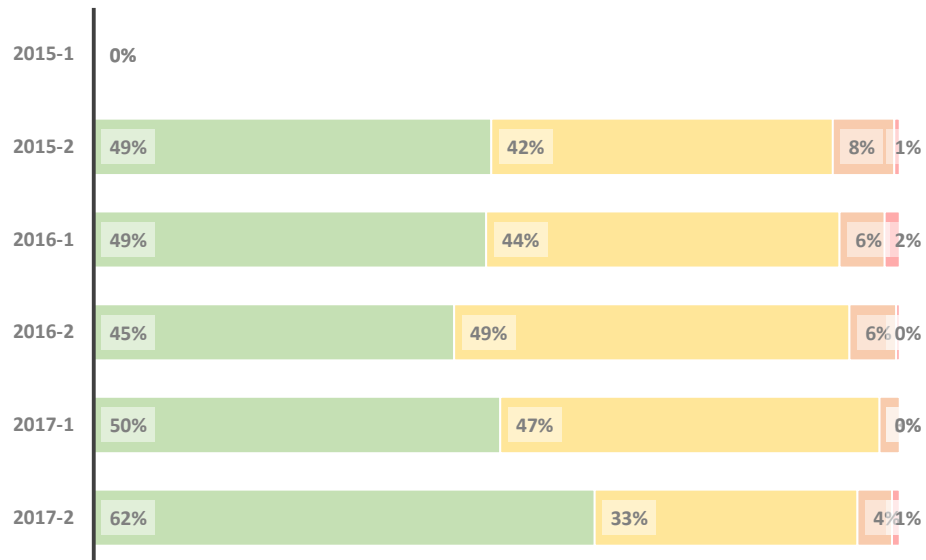
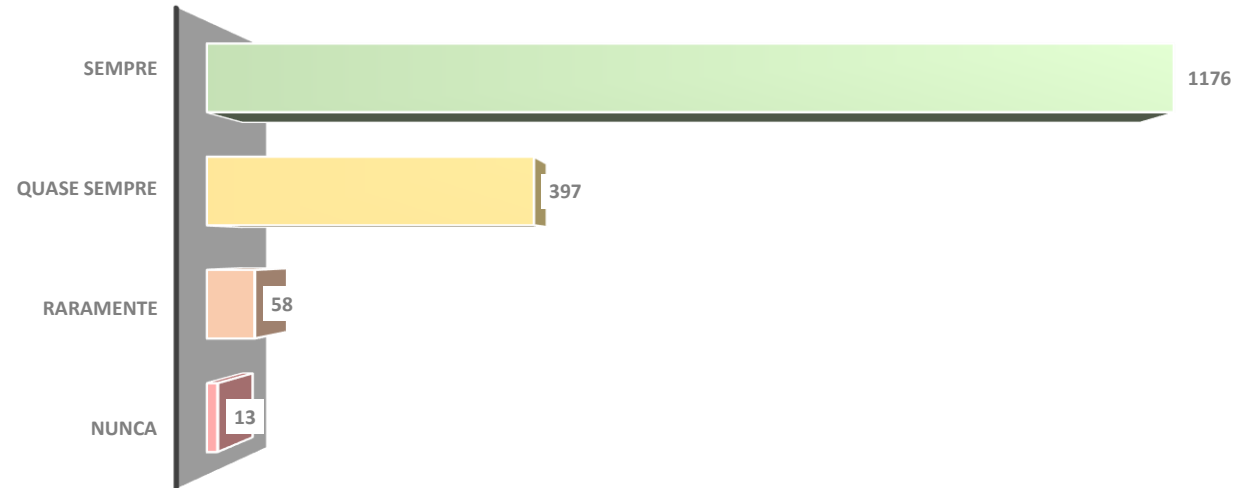
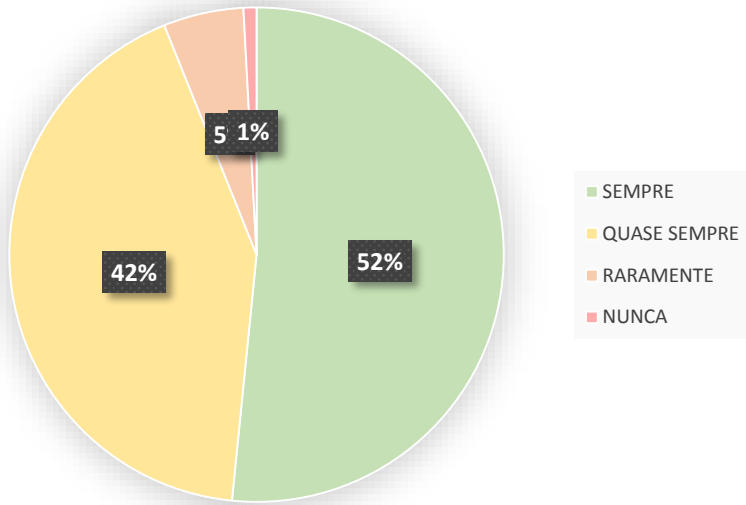


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



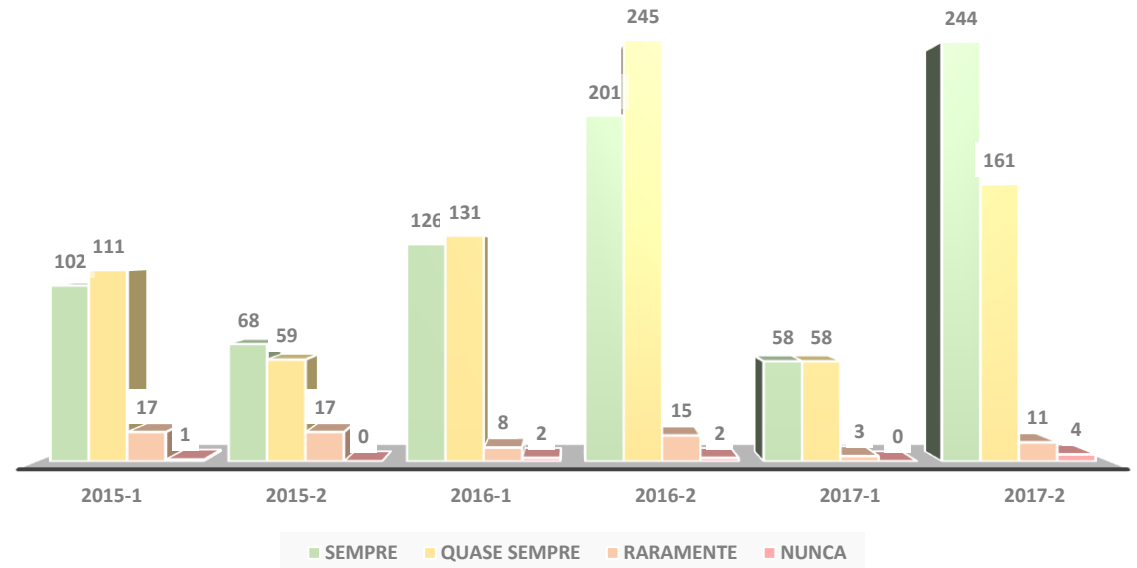
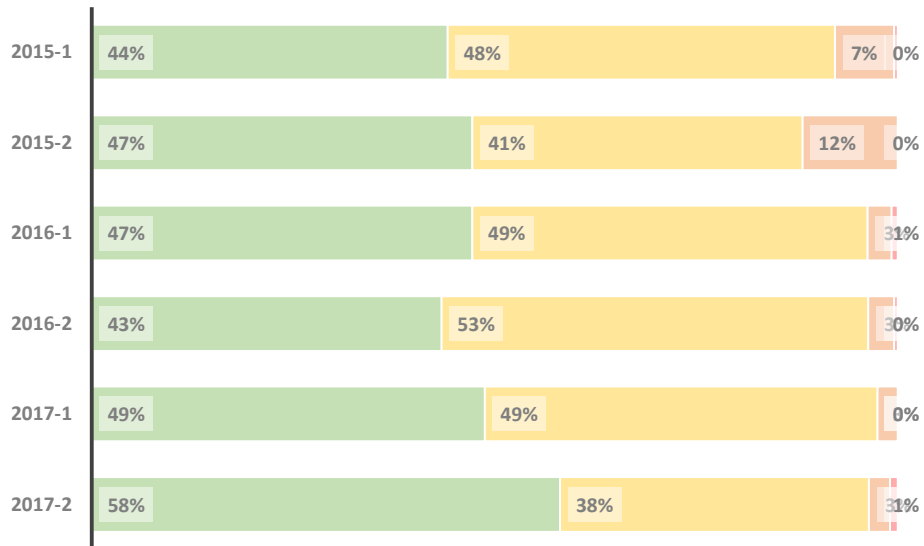
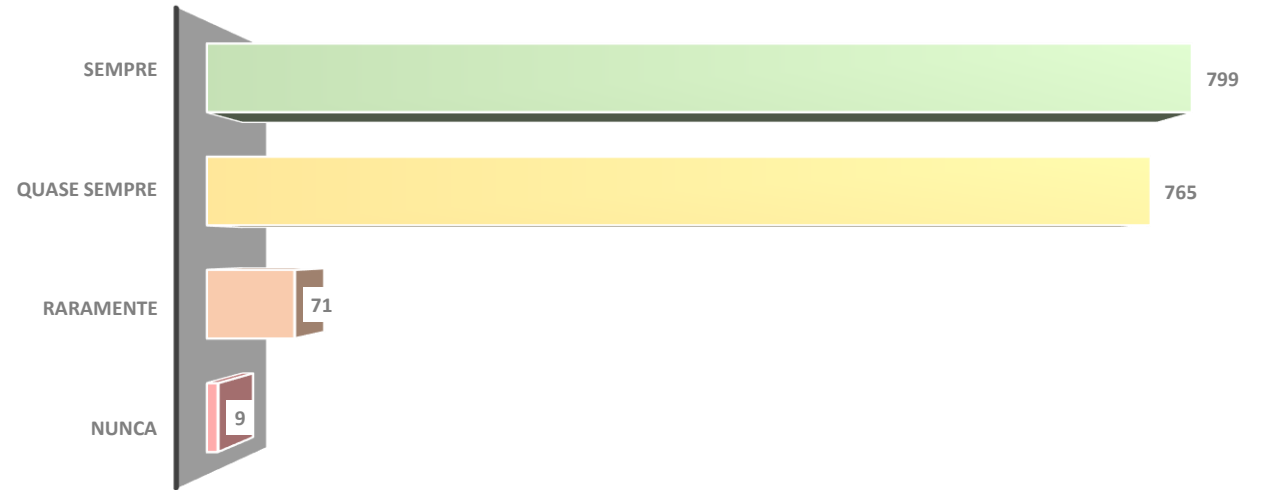
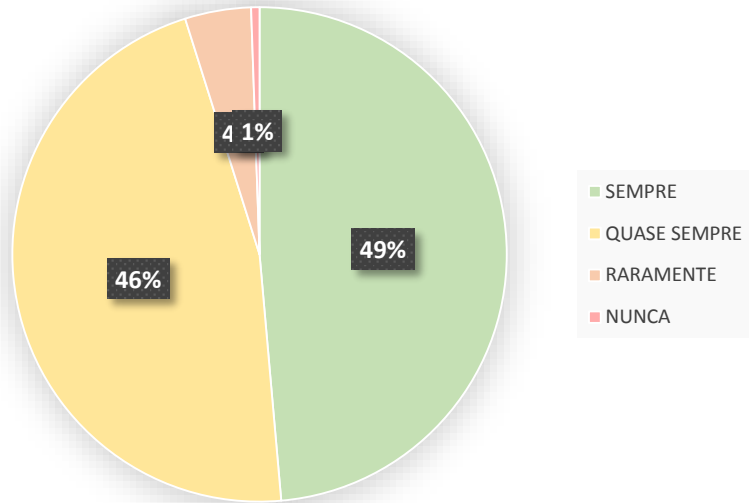


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



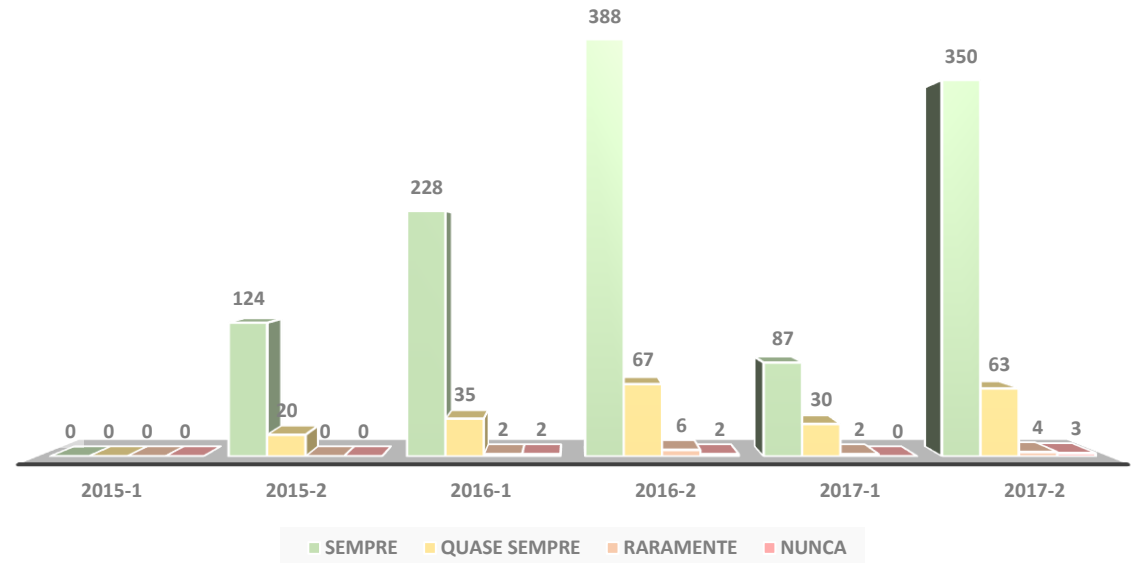
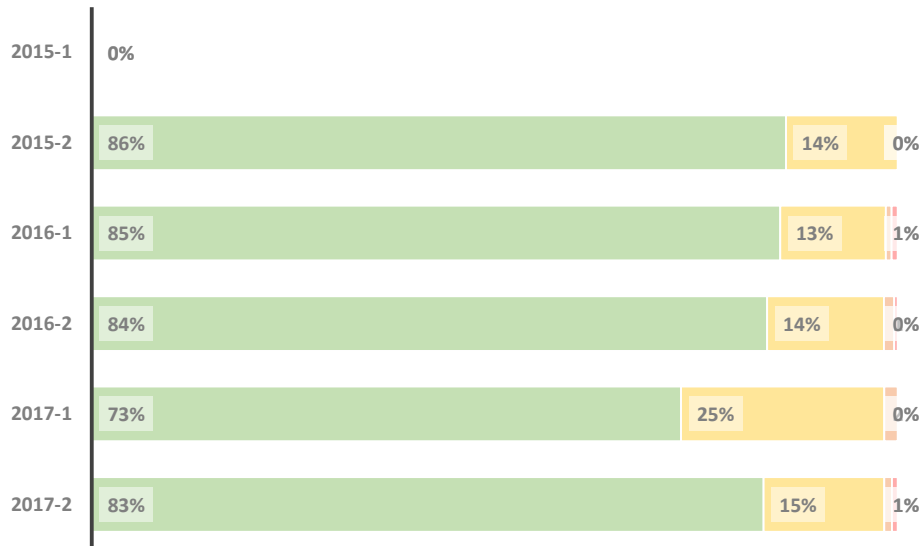
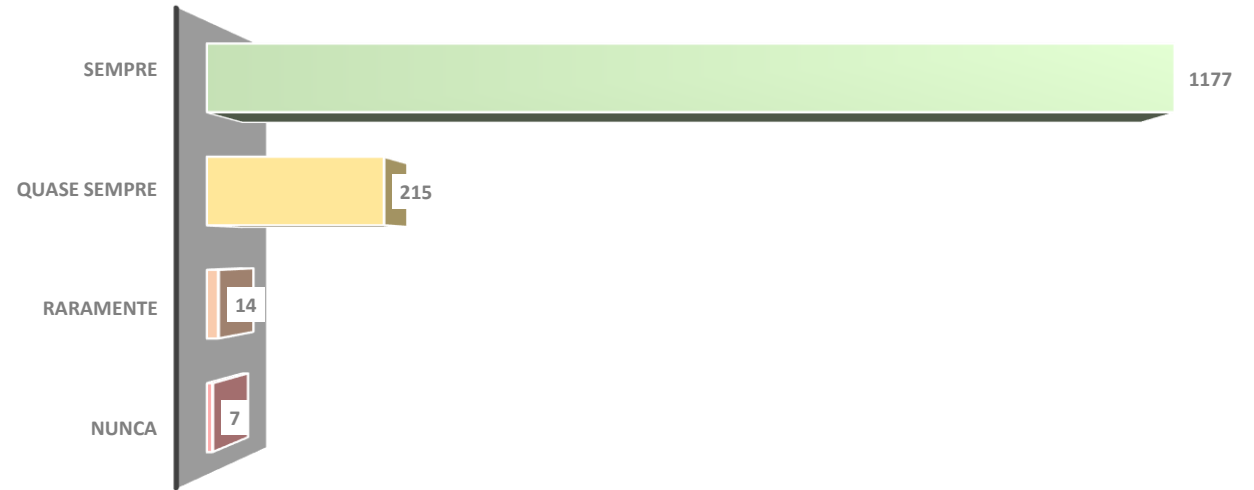
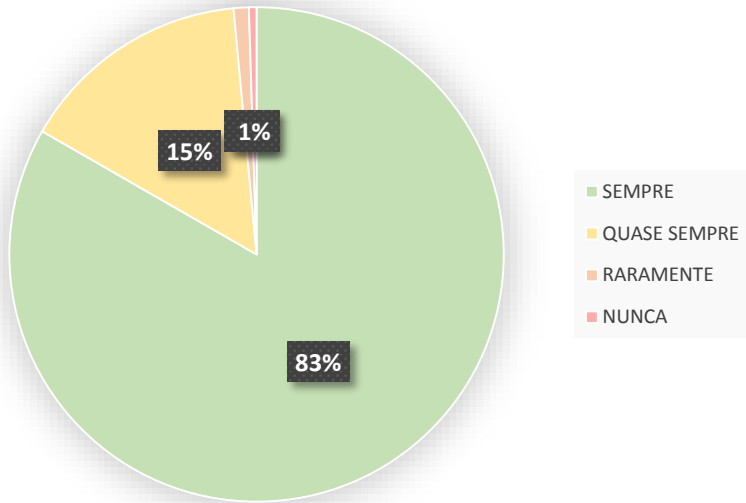


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



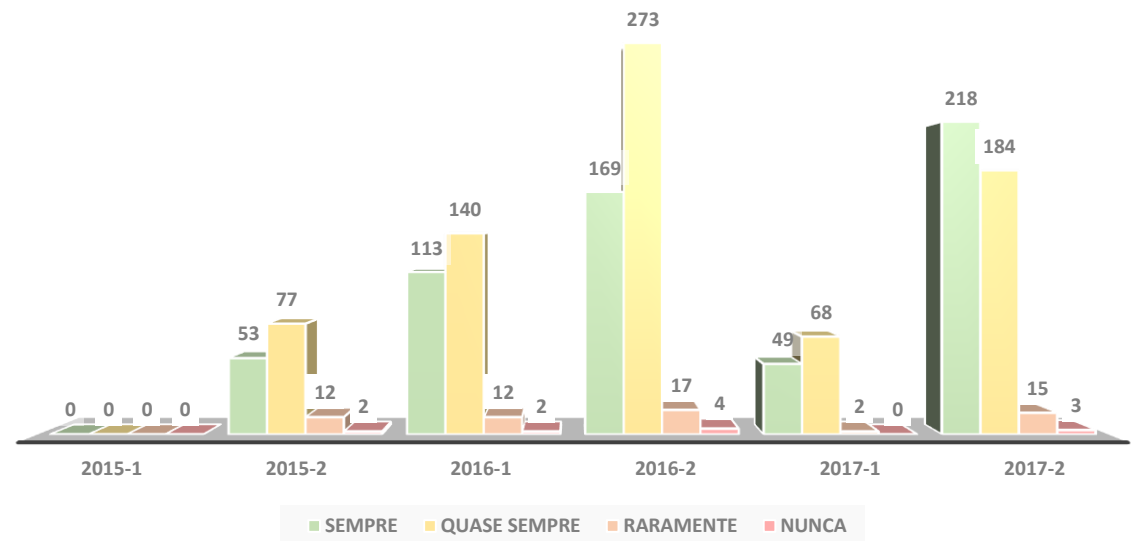
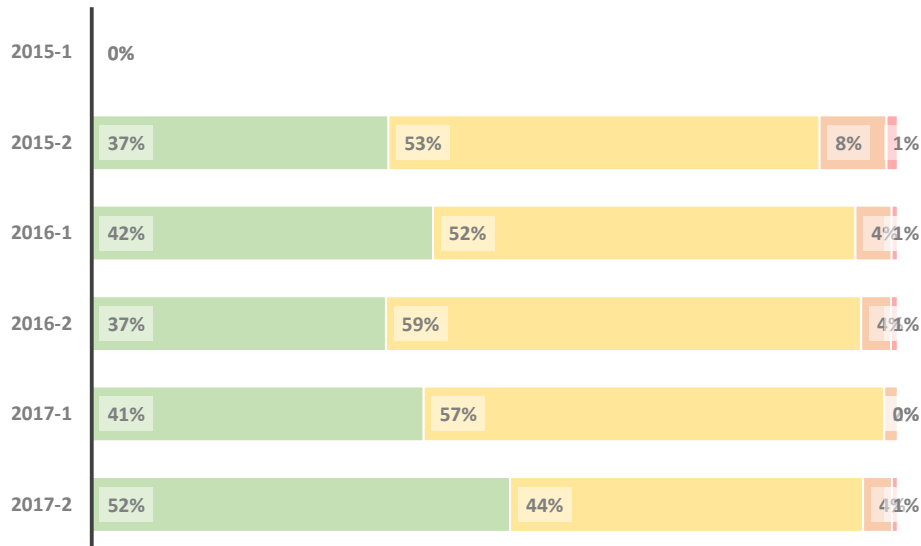
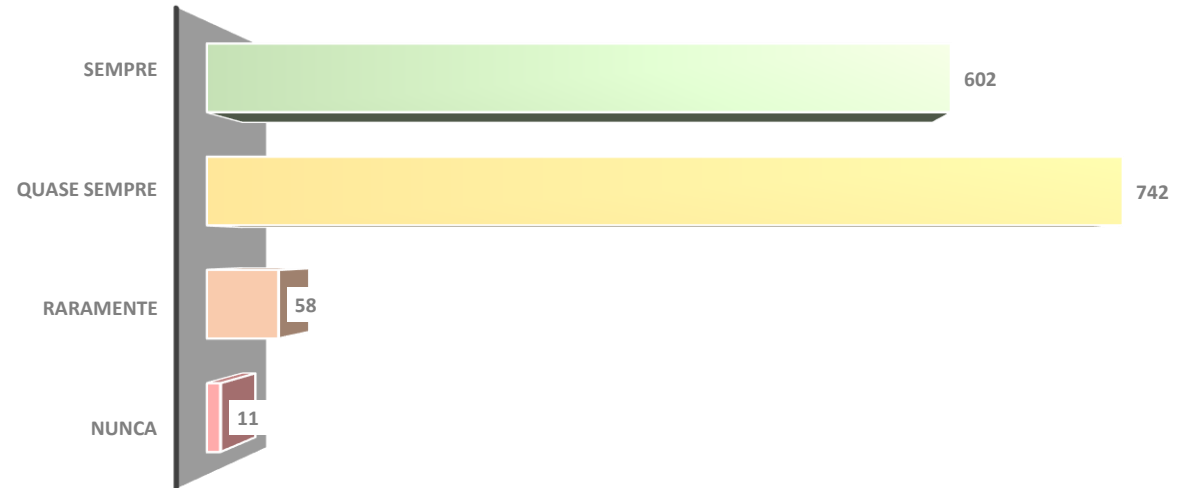
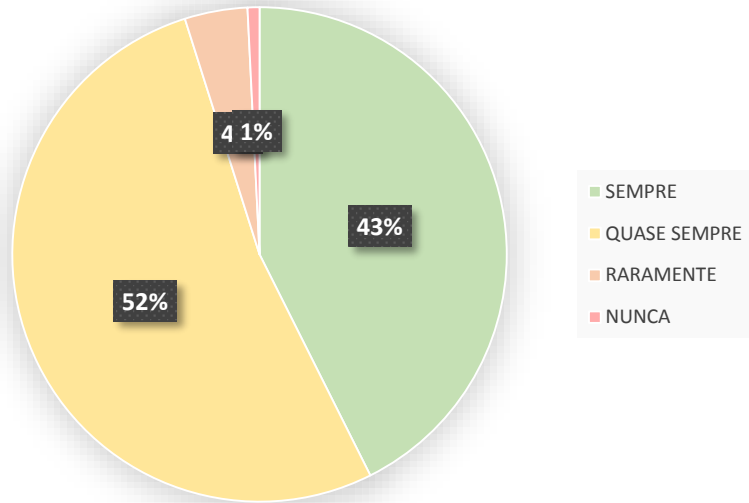


OS PROFESSORES: fazem chamada?



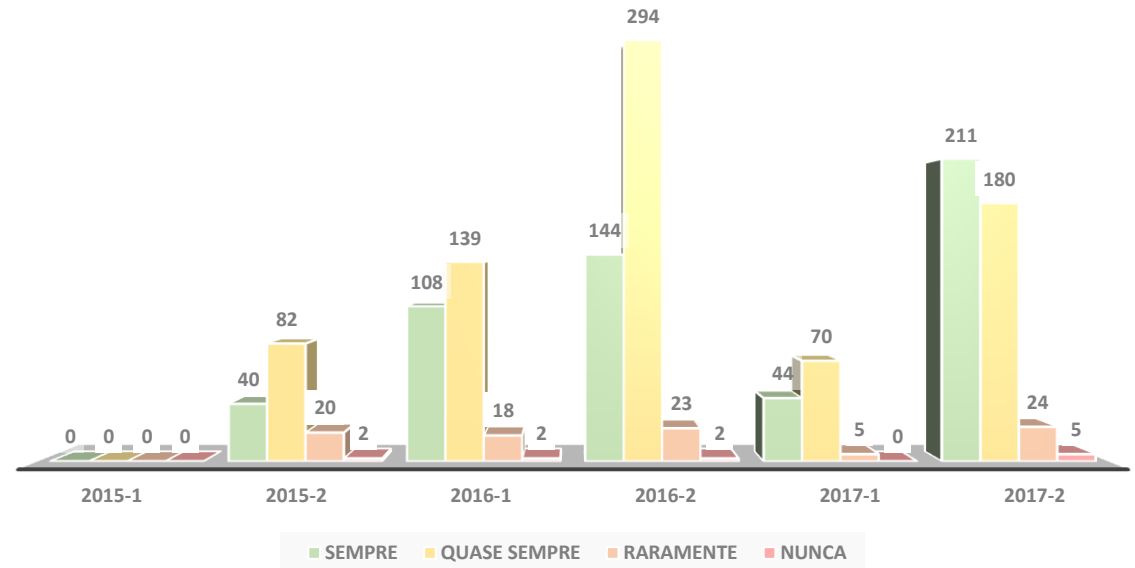
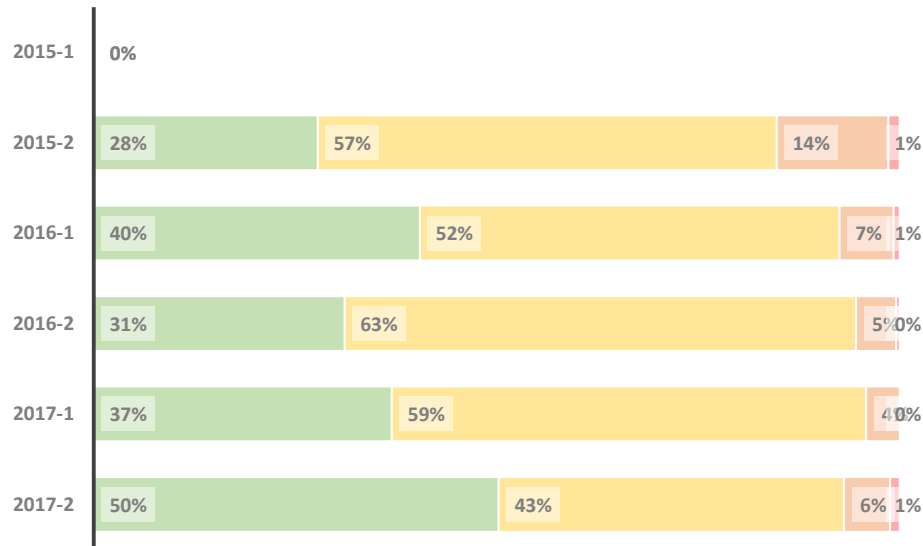
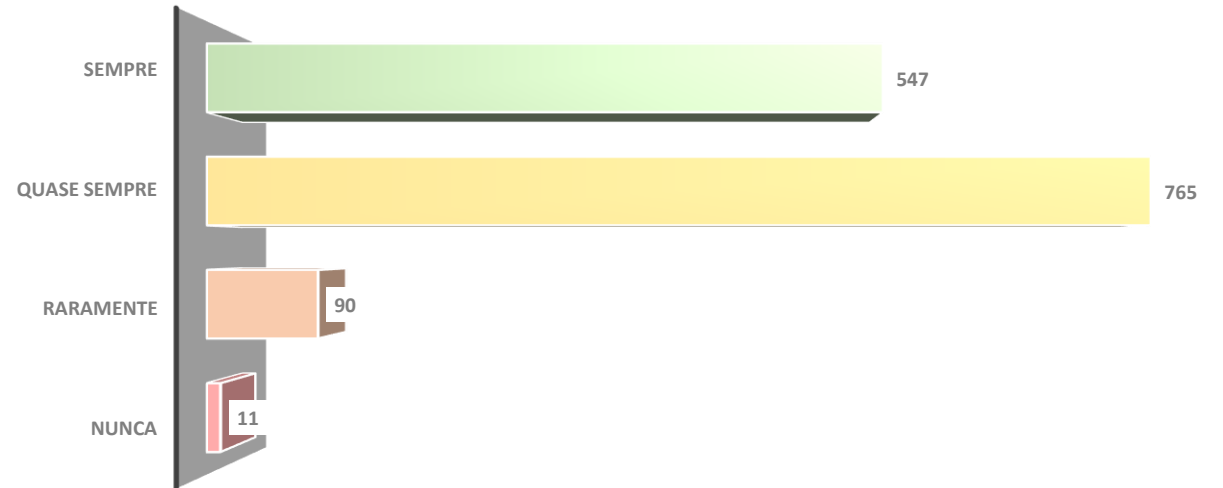
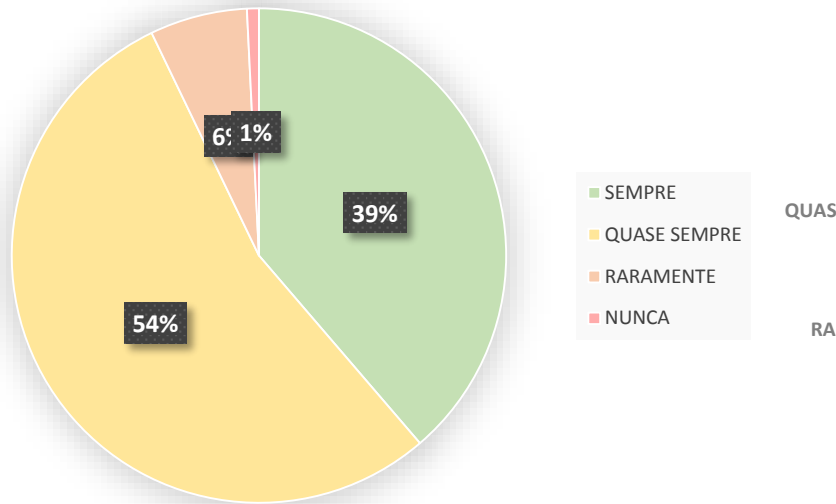


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



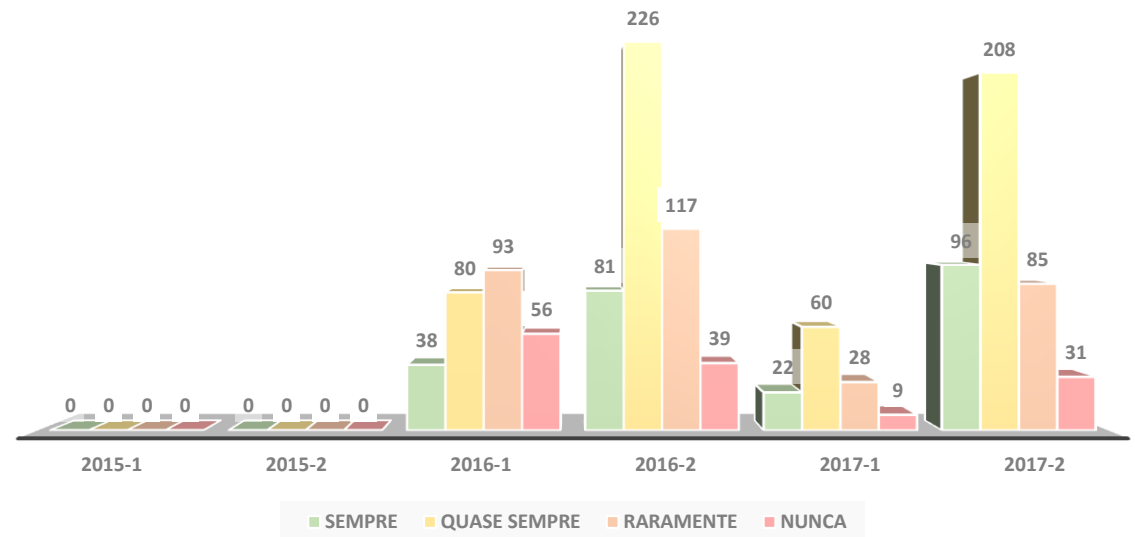
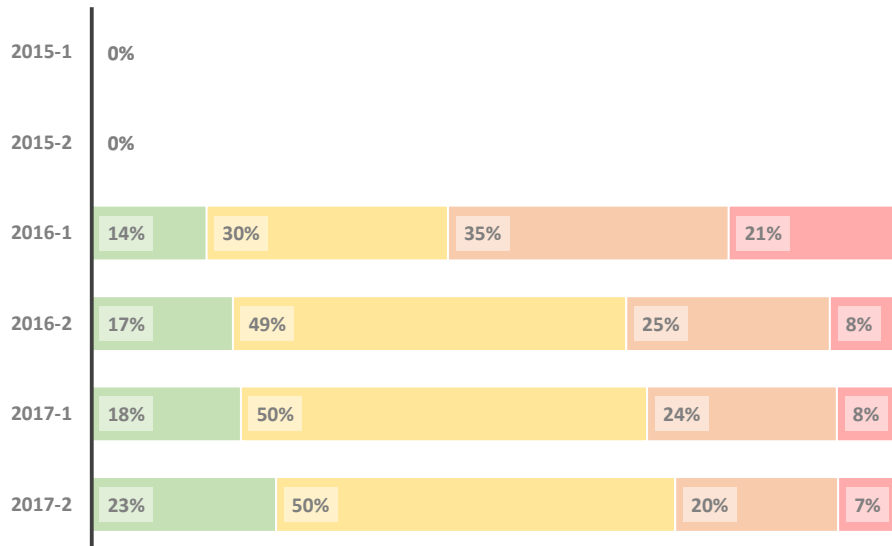
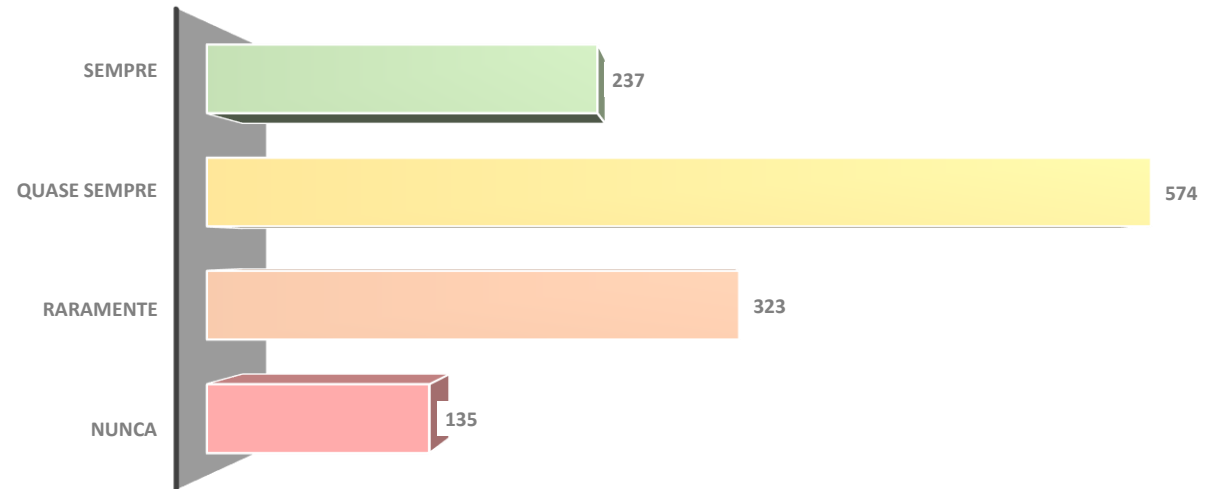
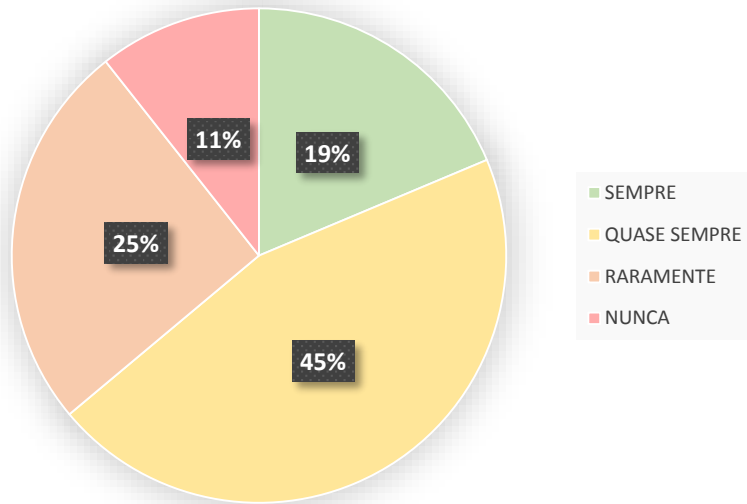


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



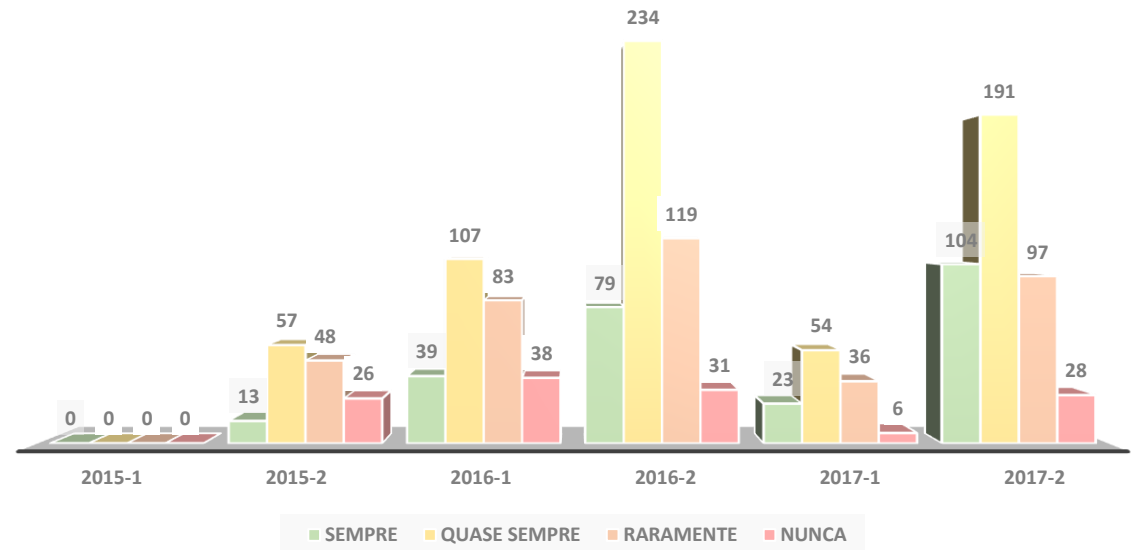
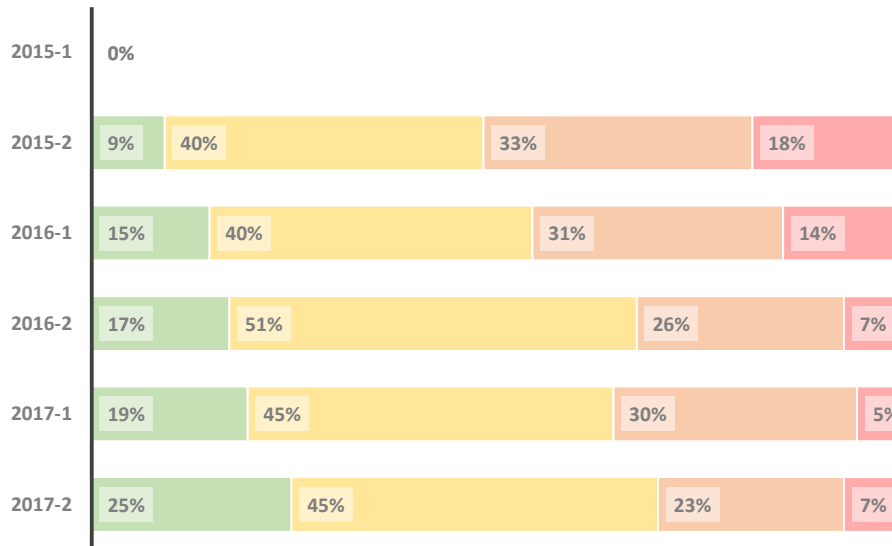
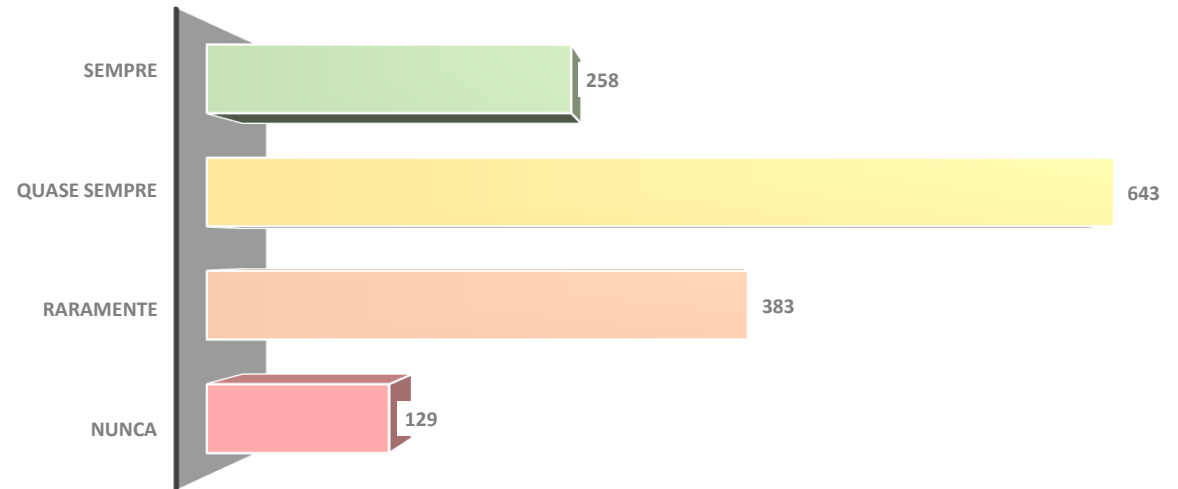
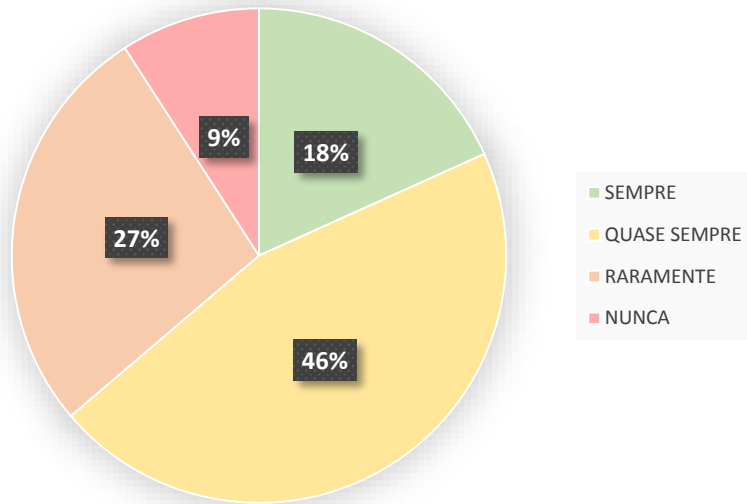


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



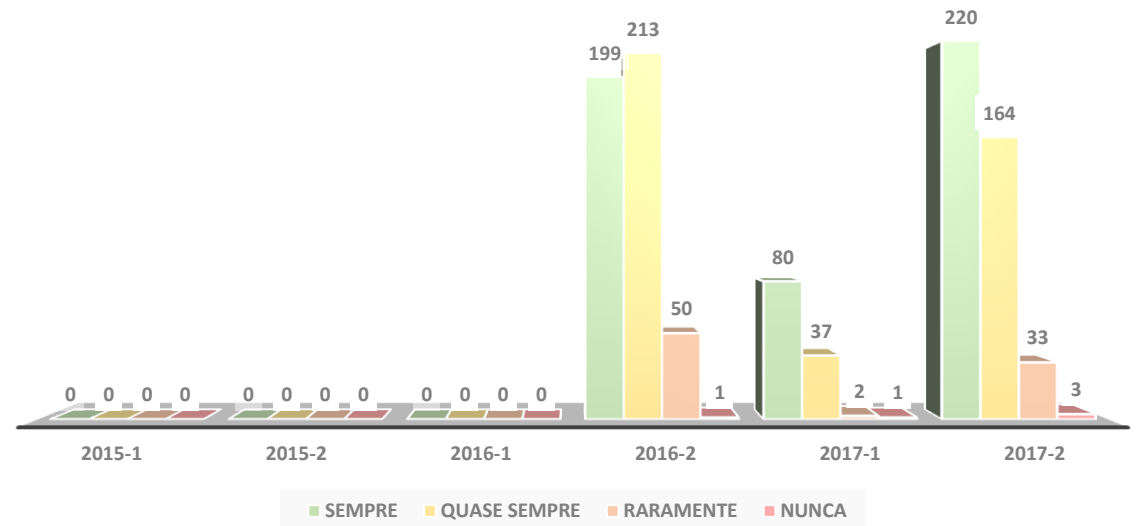
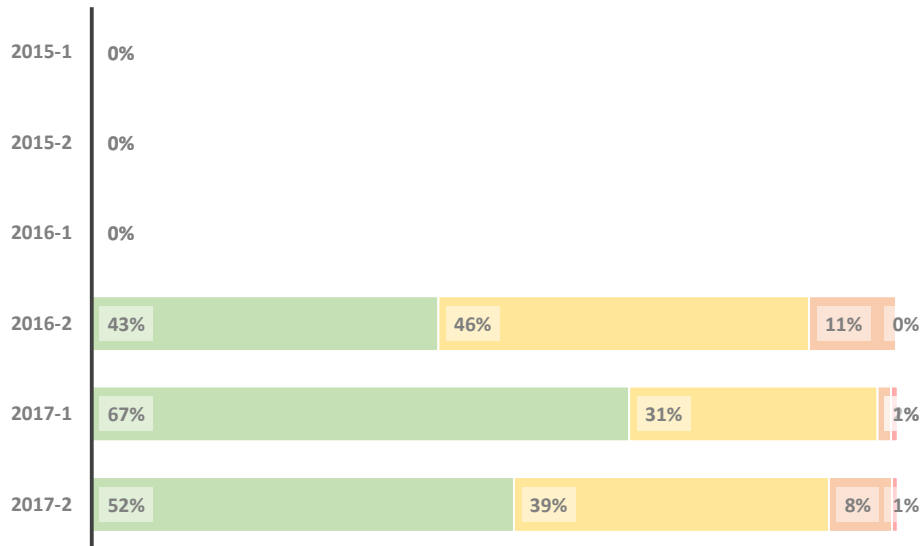
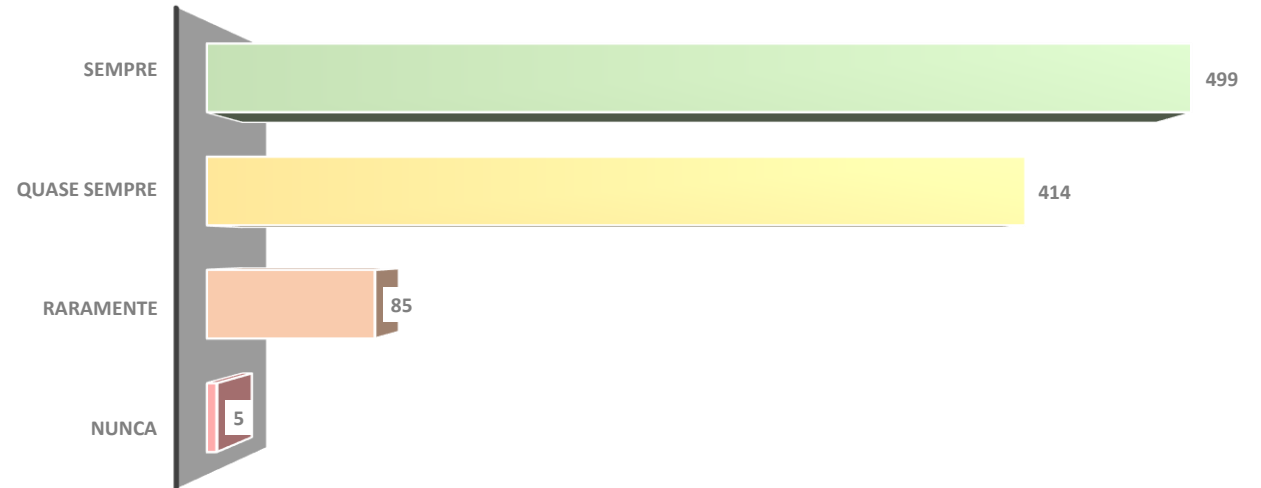
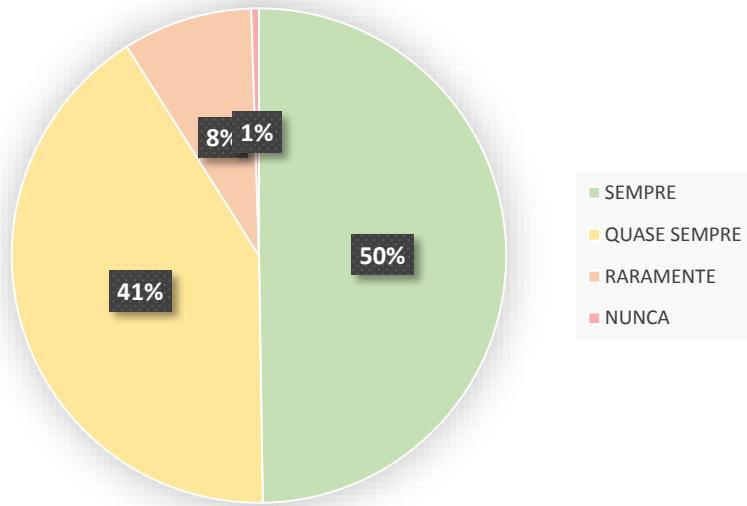


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



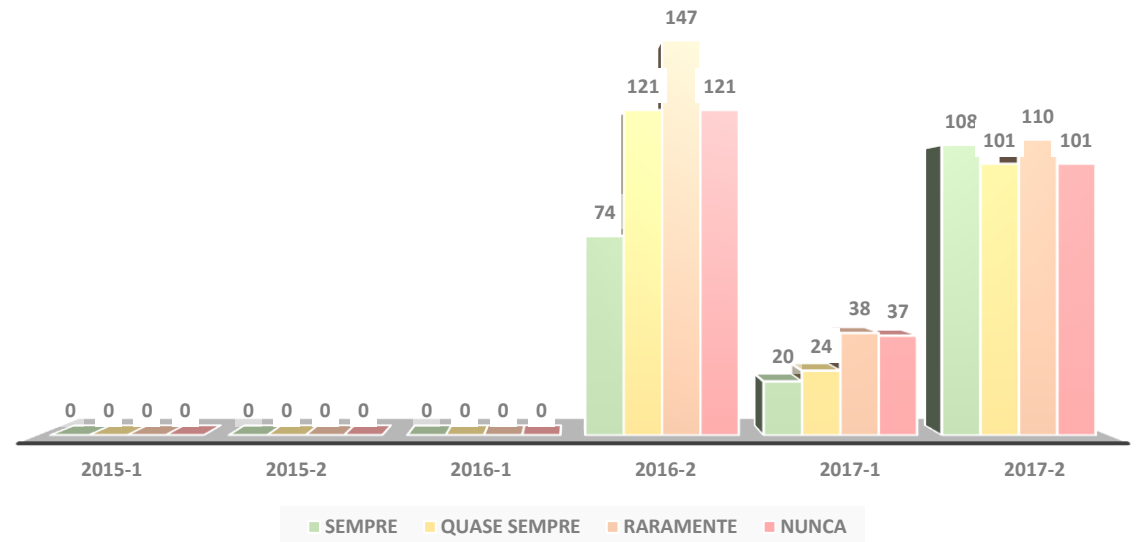
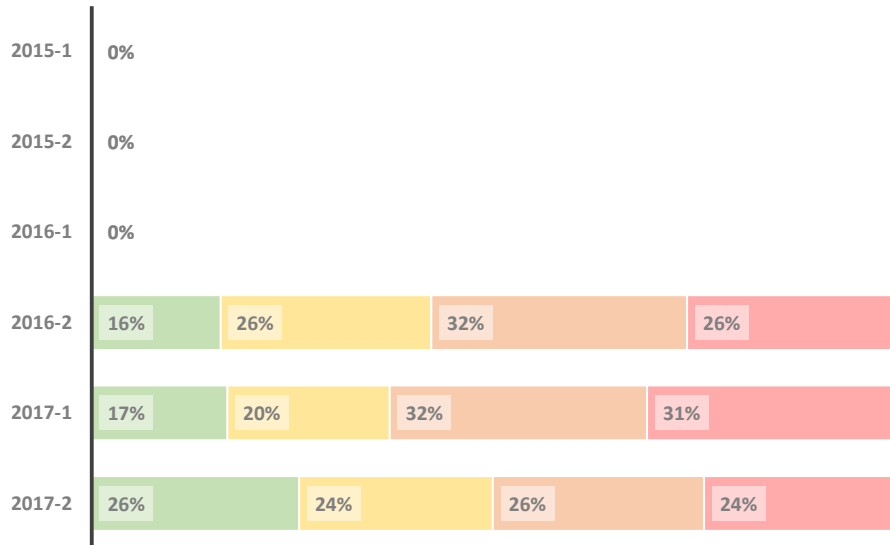
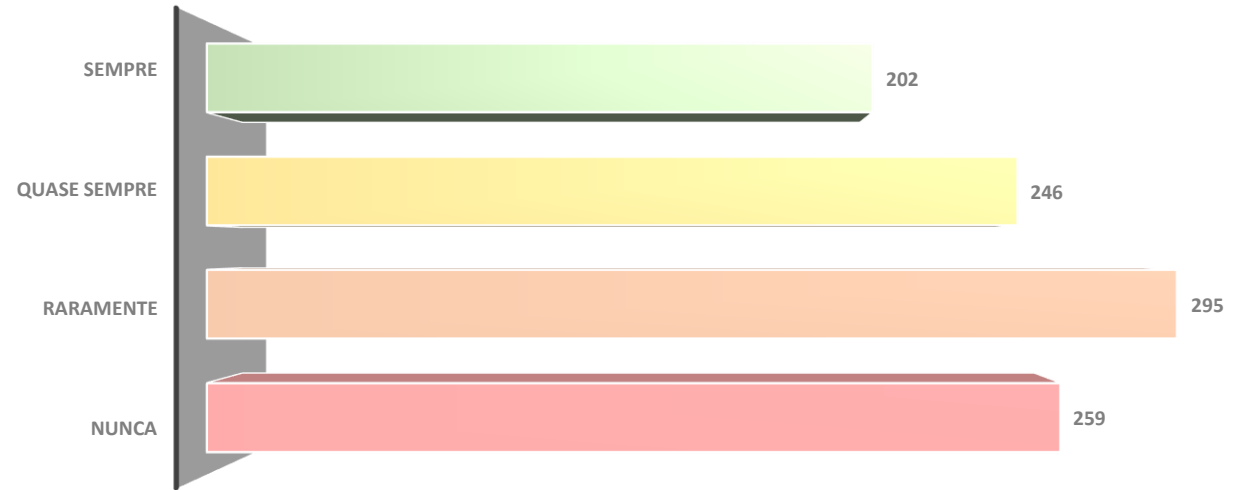
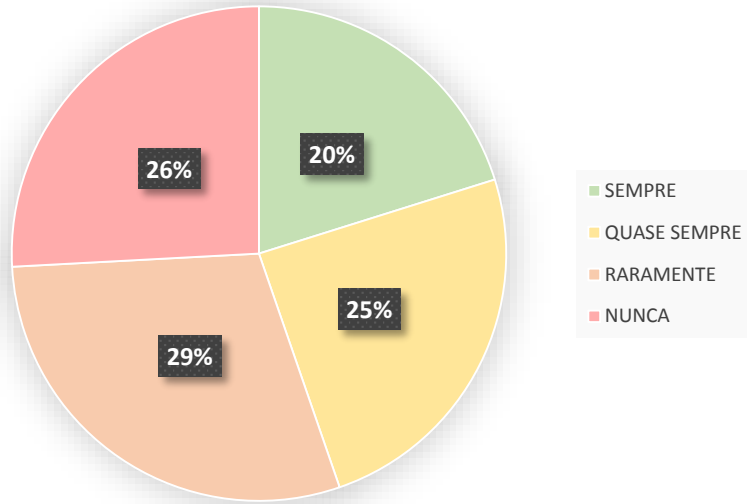


Você acessa o aluno online frequentemente?



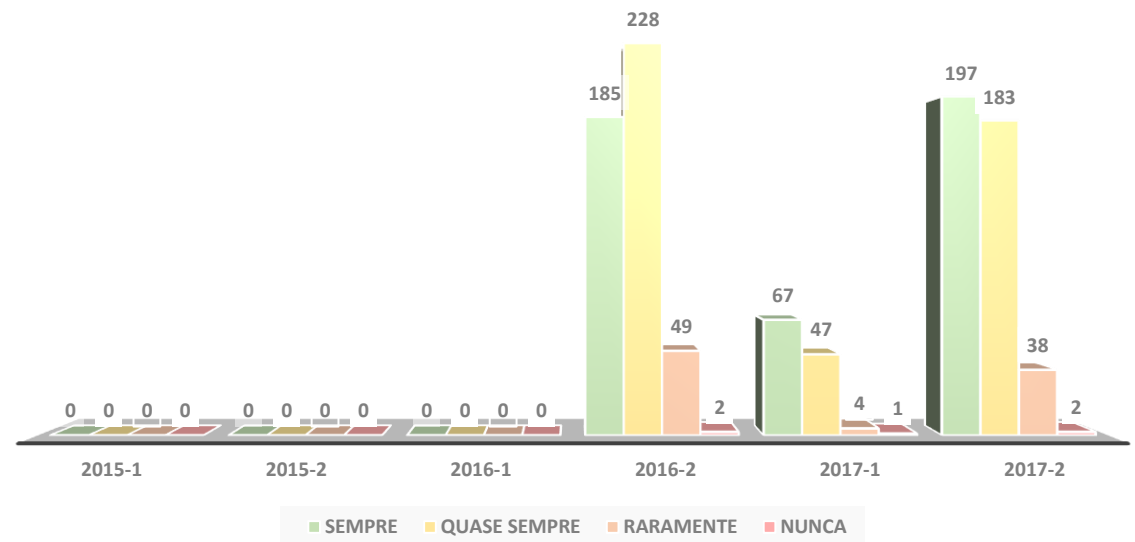
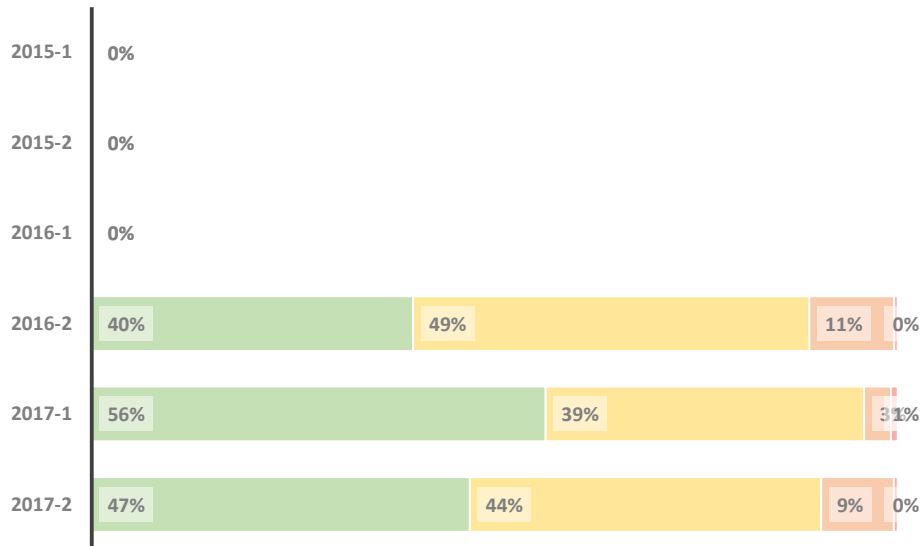
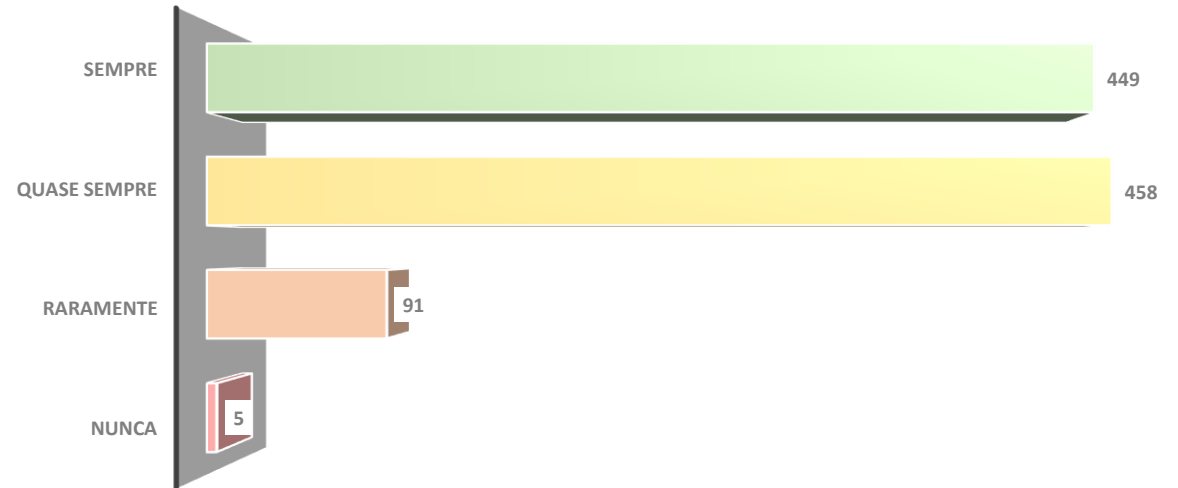
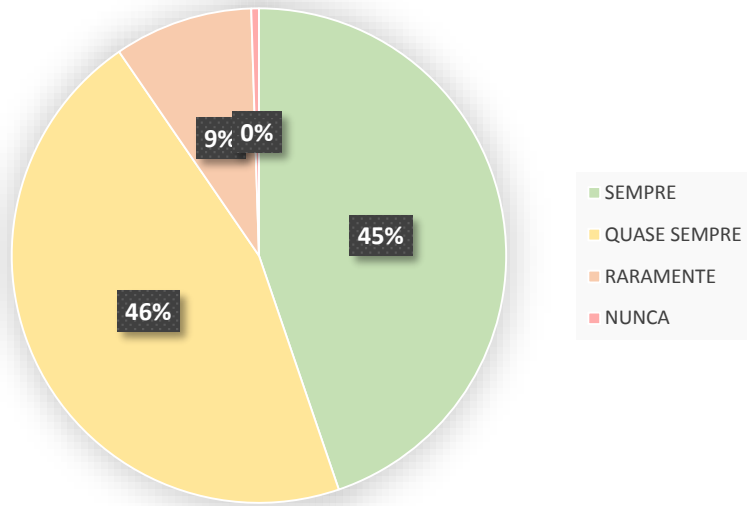


Você acessa o Office365 (email) frequentemente?



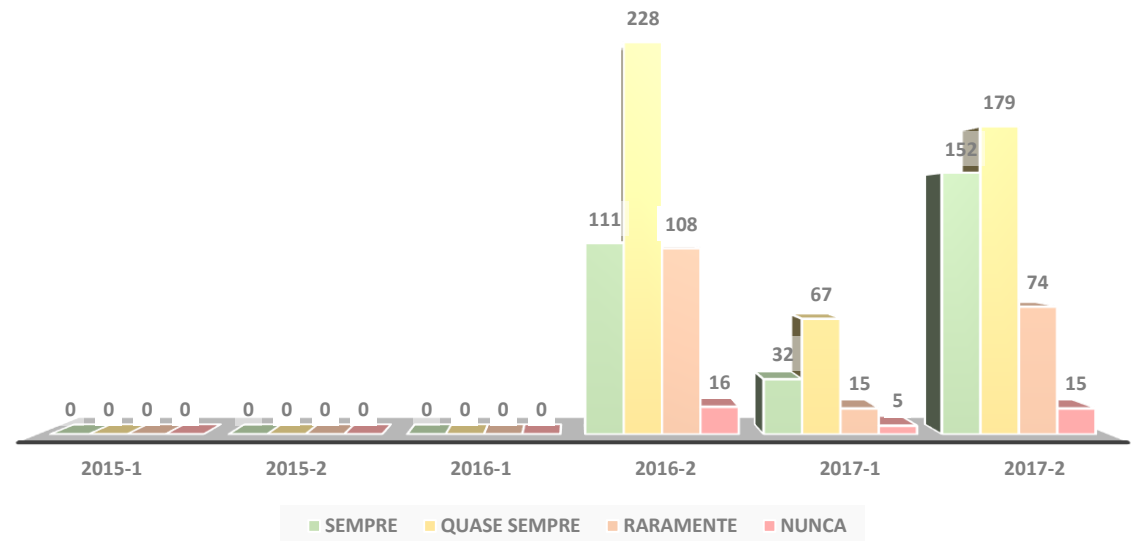
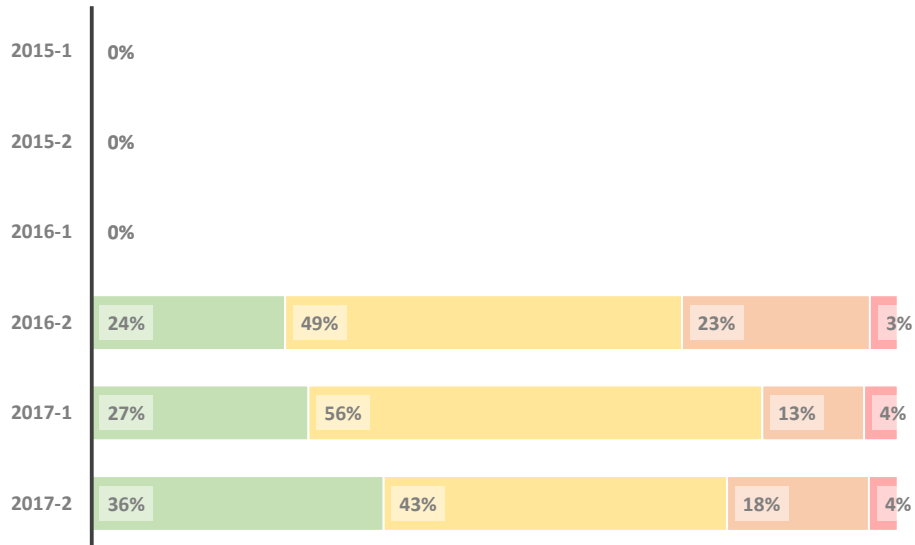
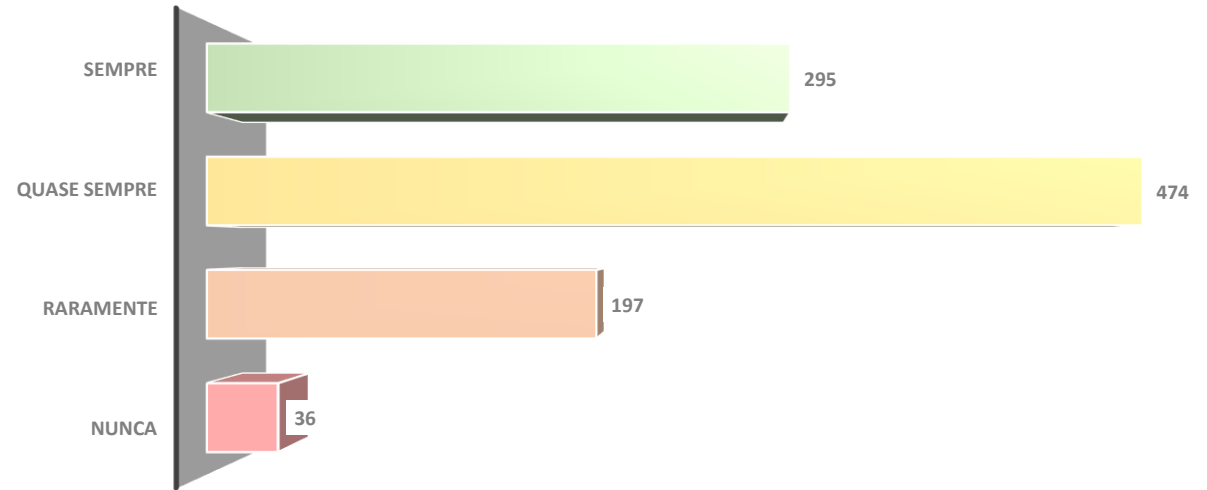
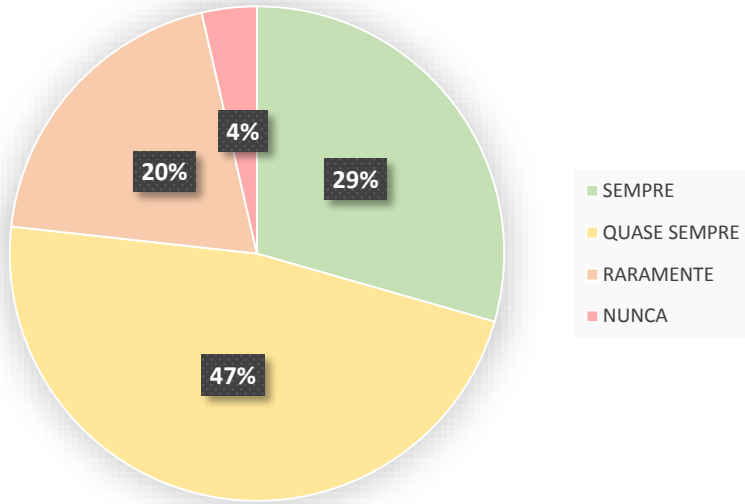


Você acessa o portal frequentemente?



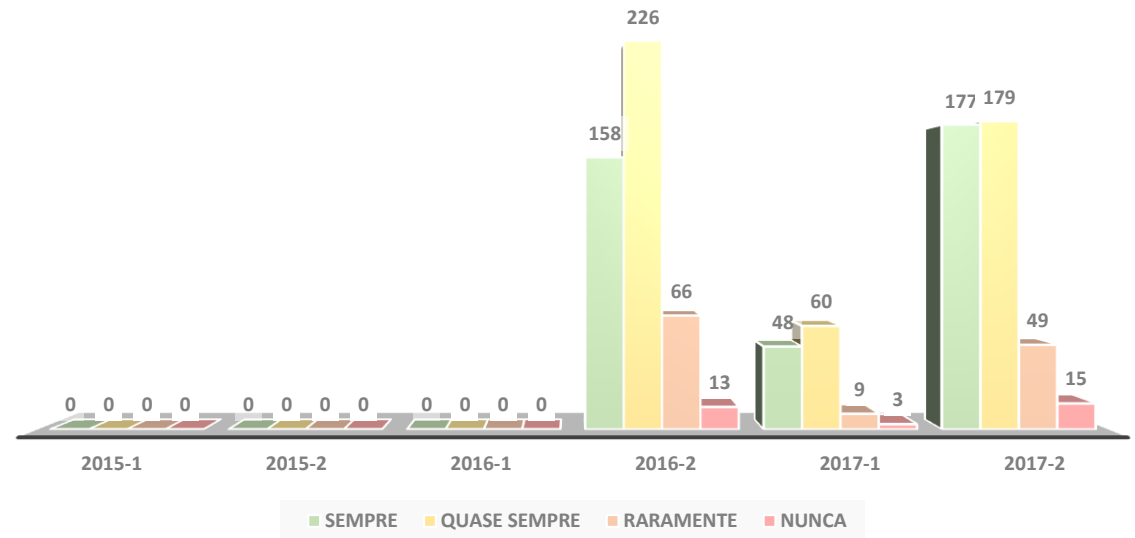
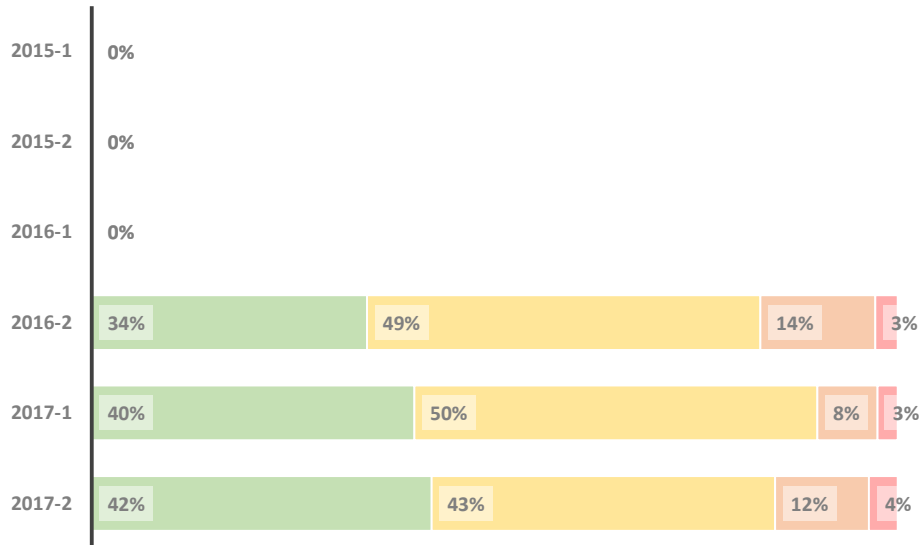
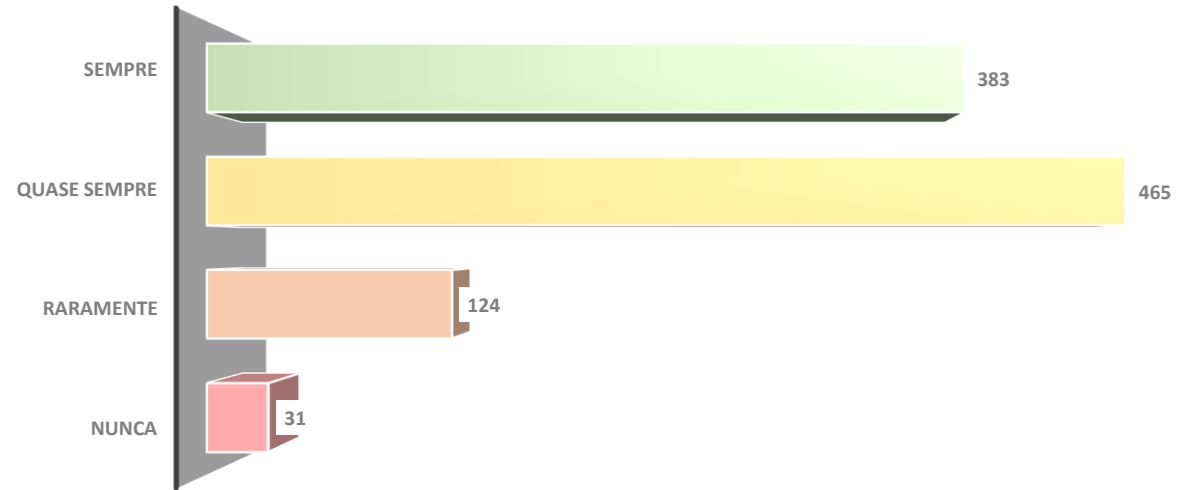
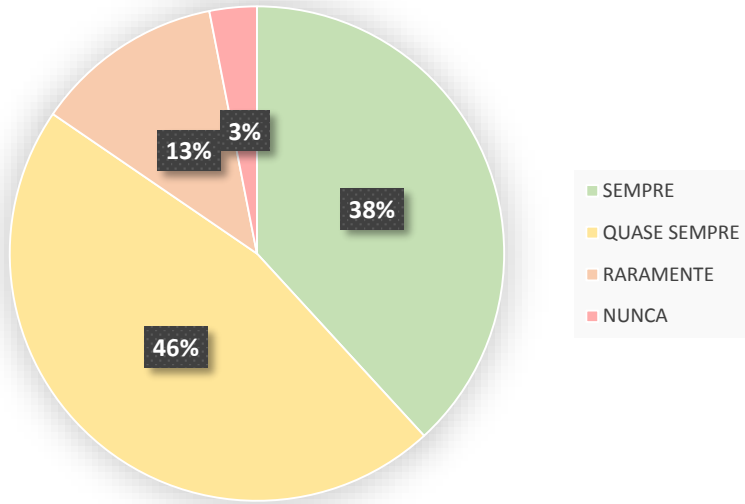


Você se sente apto para utilizar os recursos de TI?



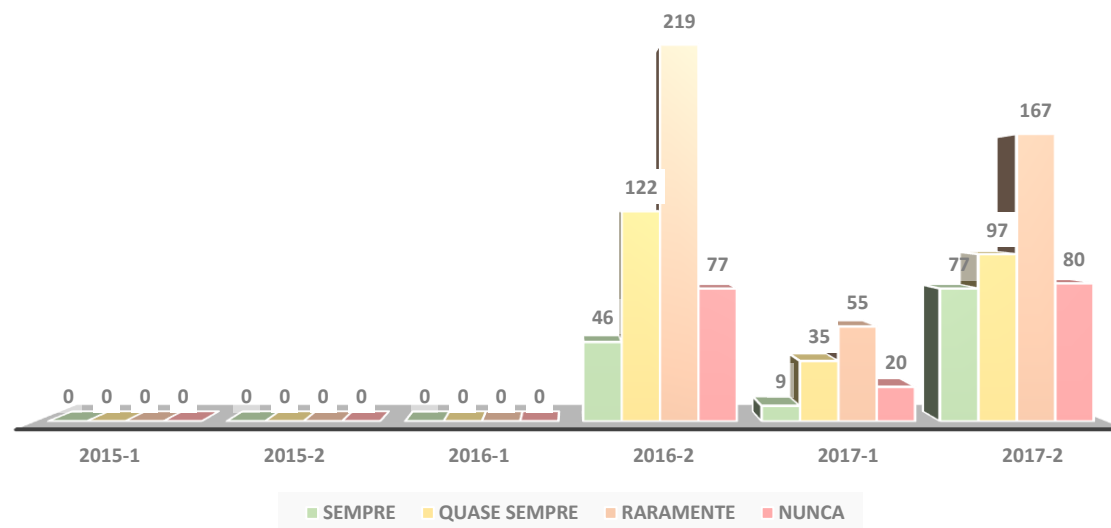
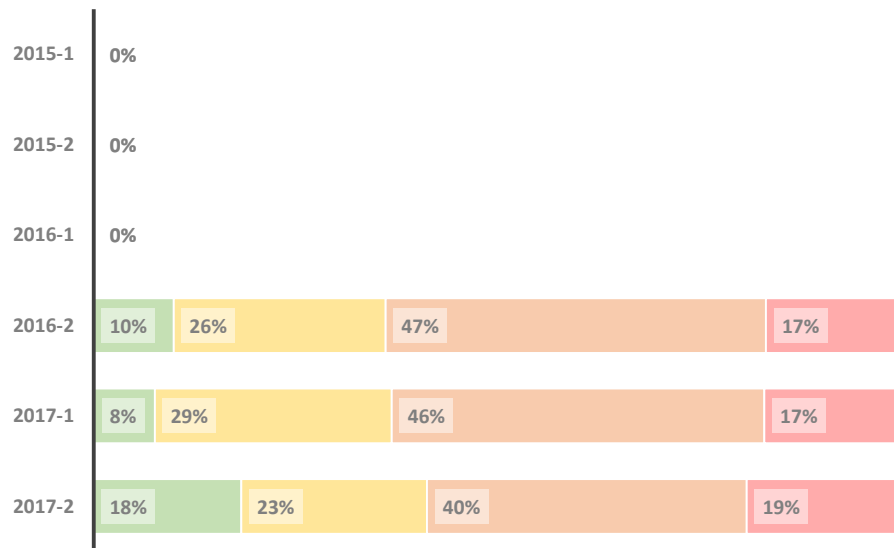
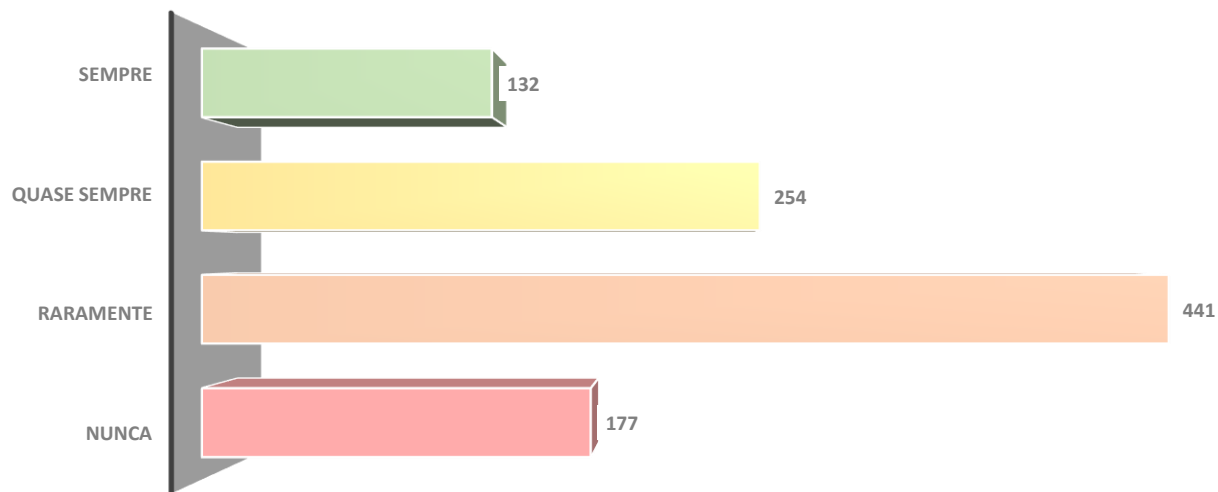
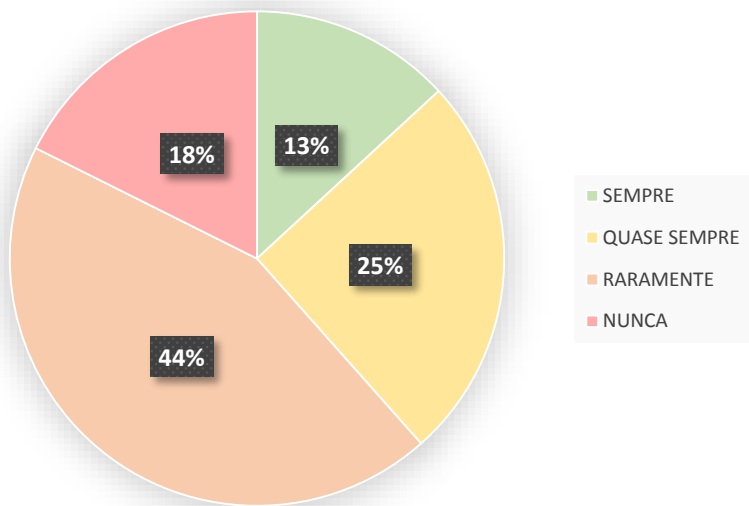


Você utiliza o Moodlerooms (AVA) frequentemente?



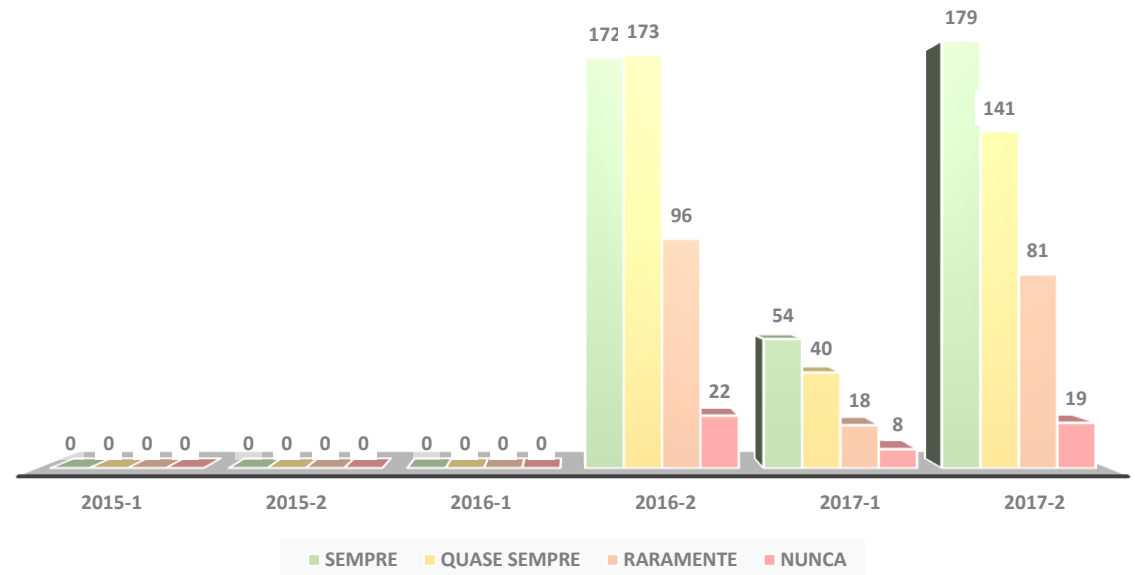
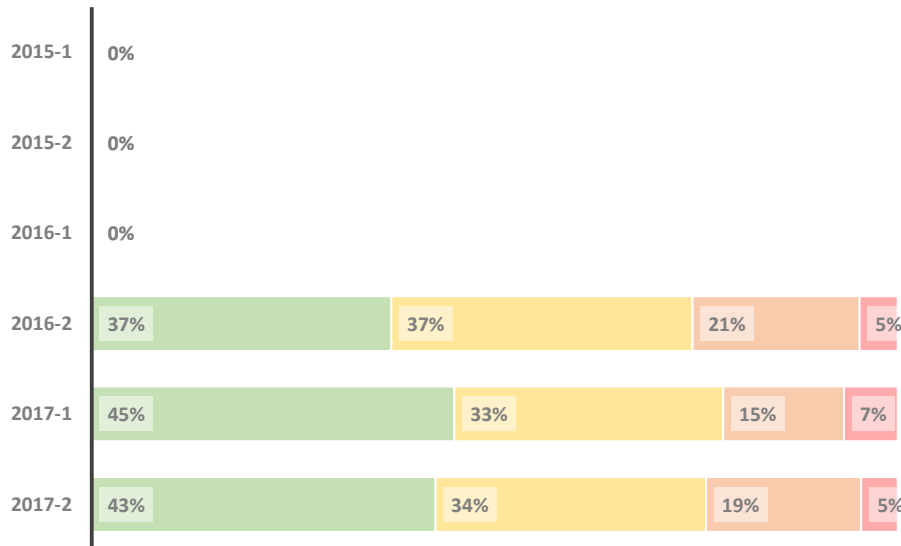
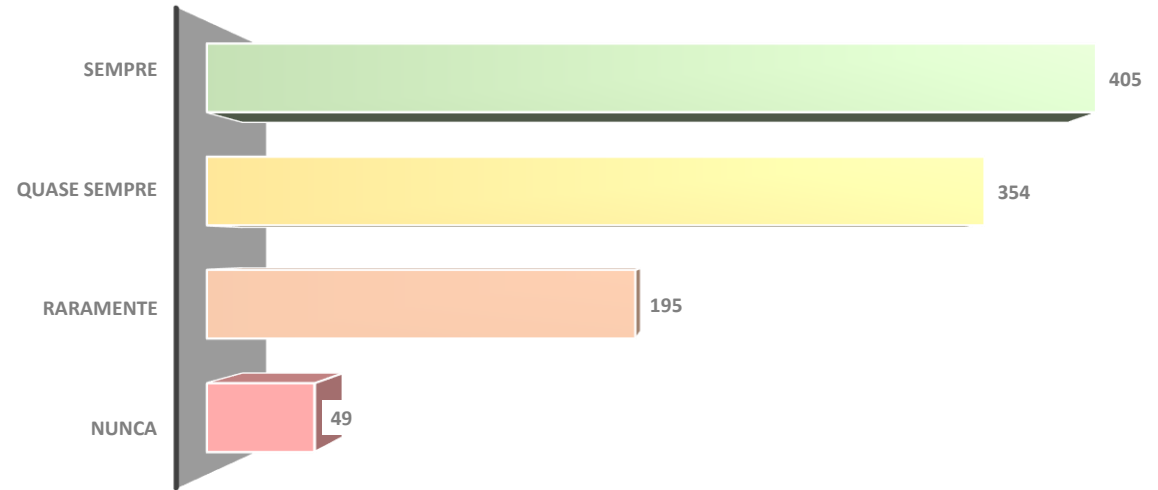
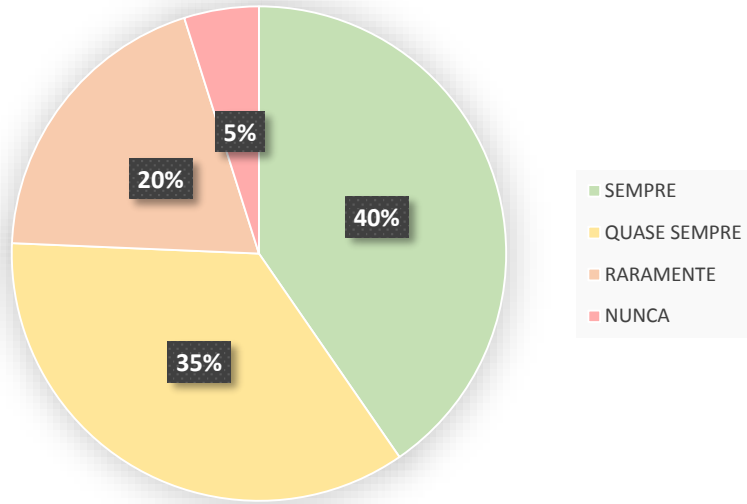


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



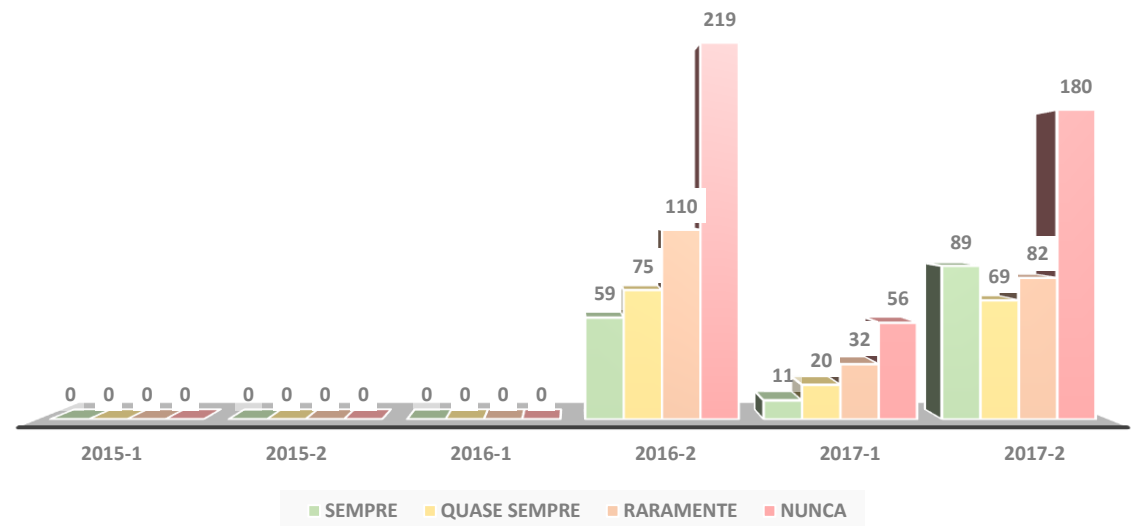
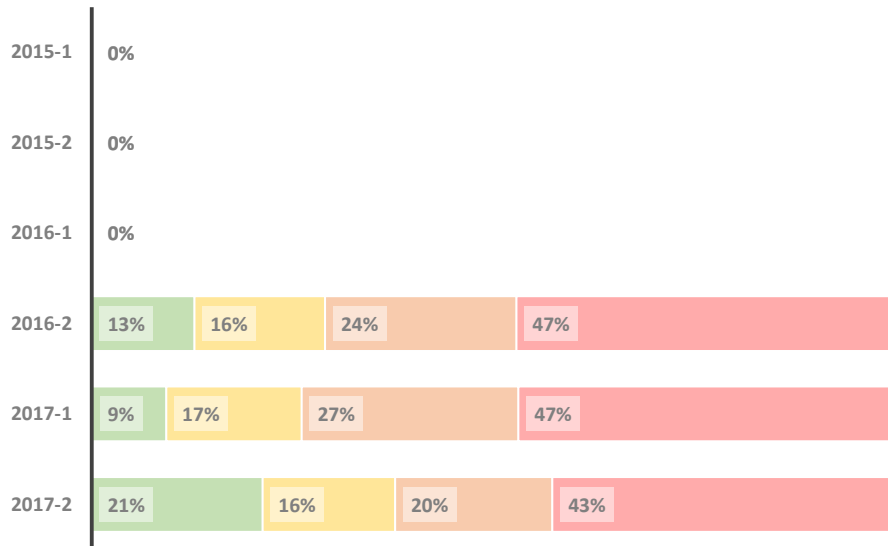
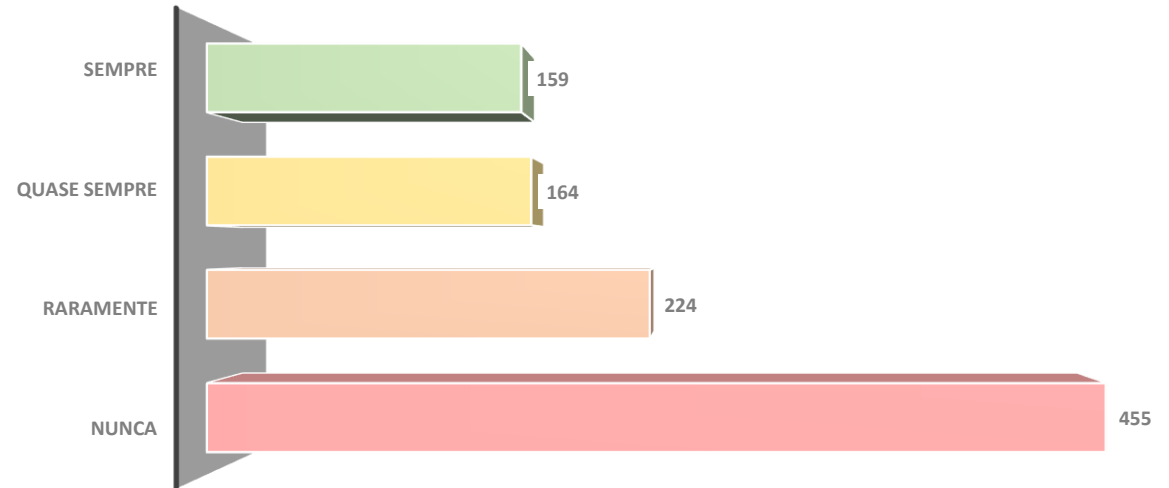
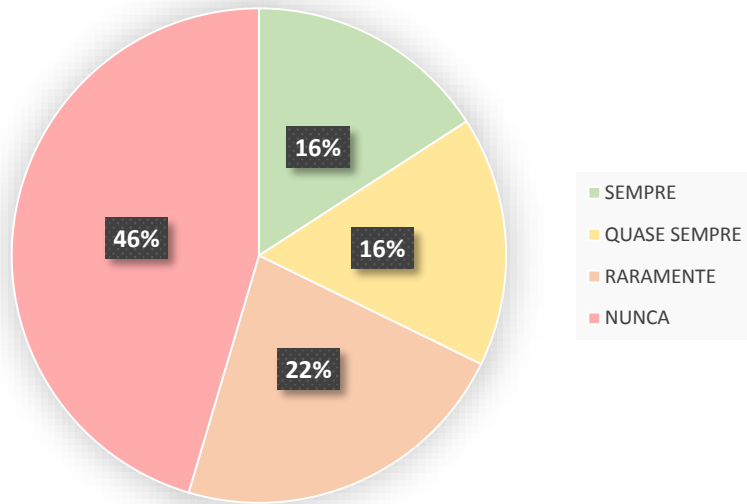


Você utiliza o recurso de internet frequente?



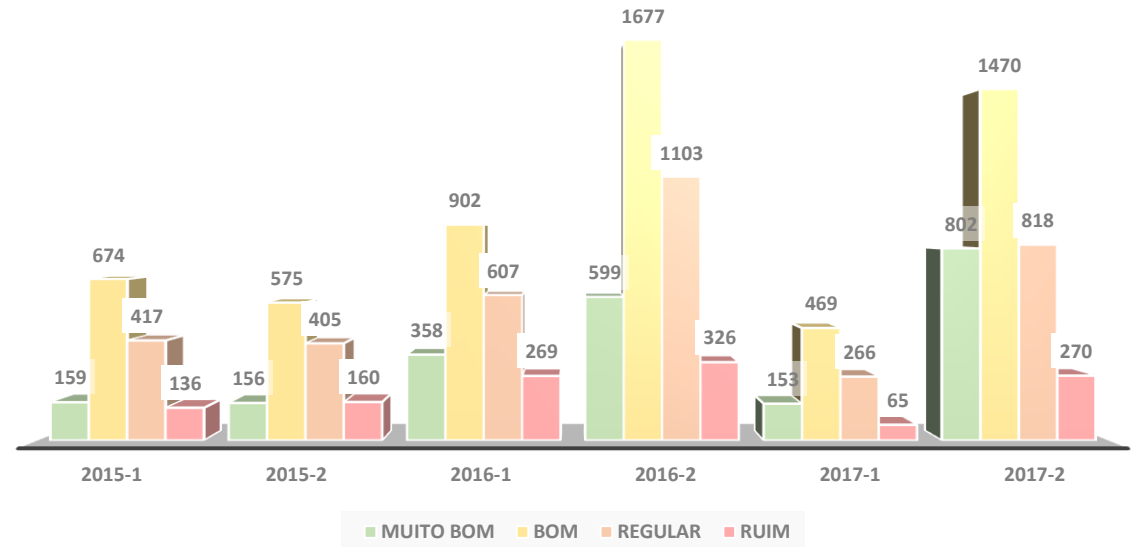
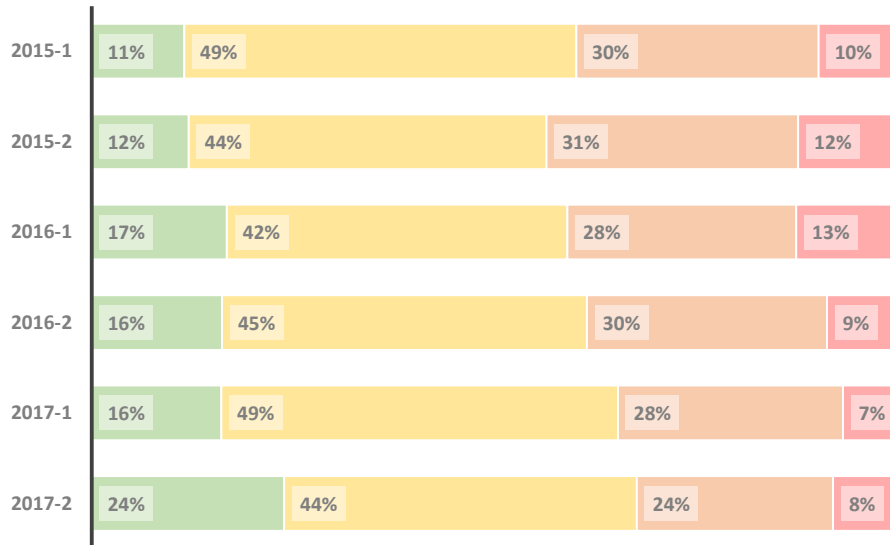
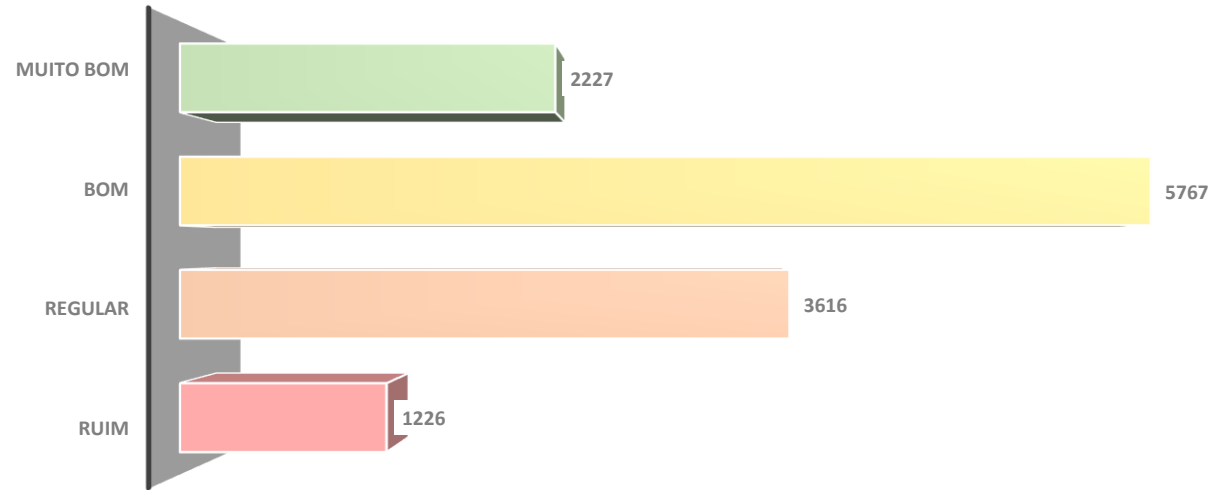
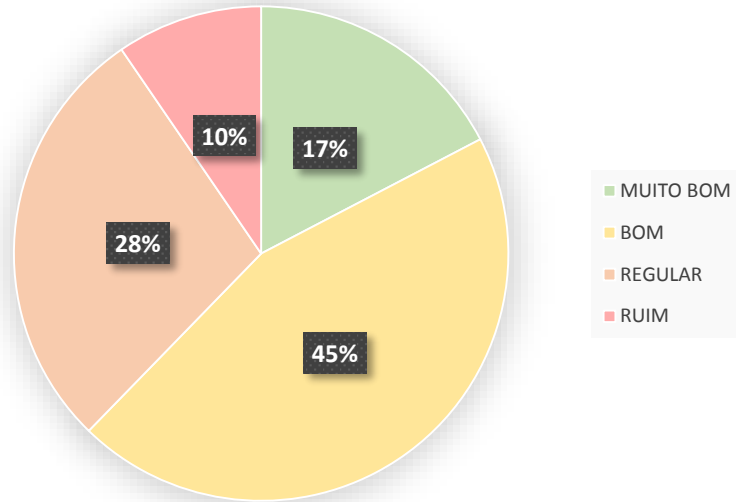


Você utiliza o recurso de WIFI frequentemente?



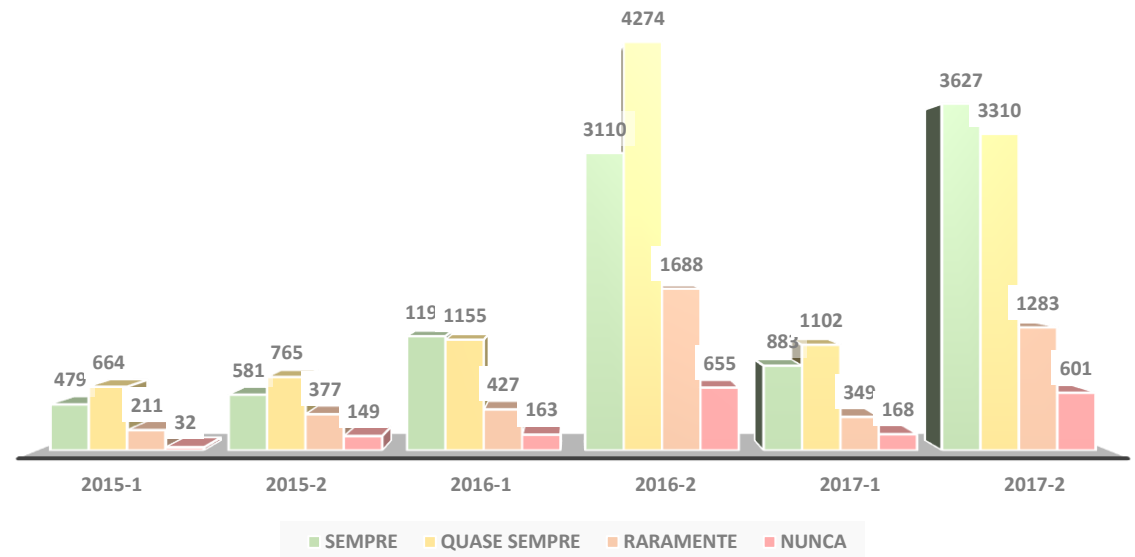
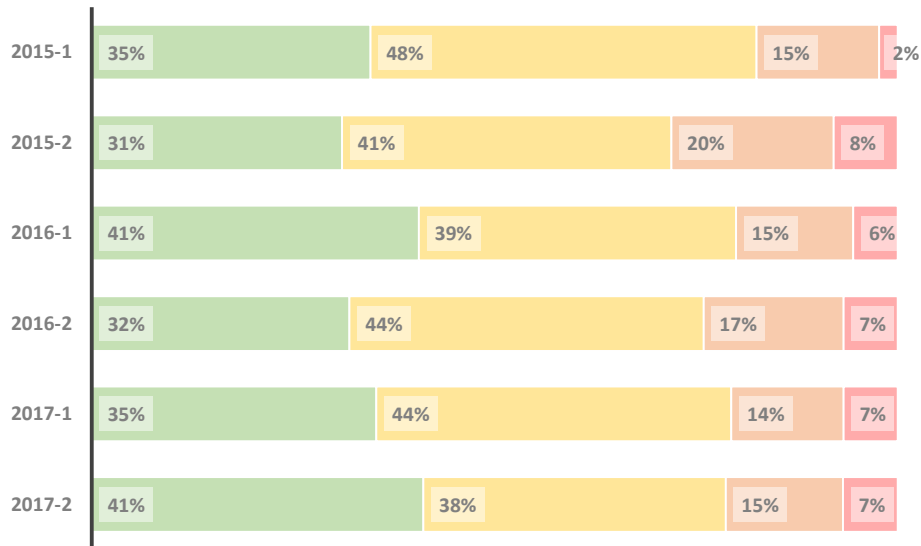
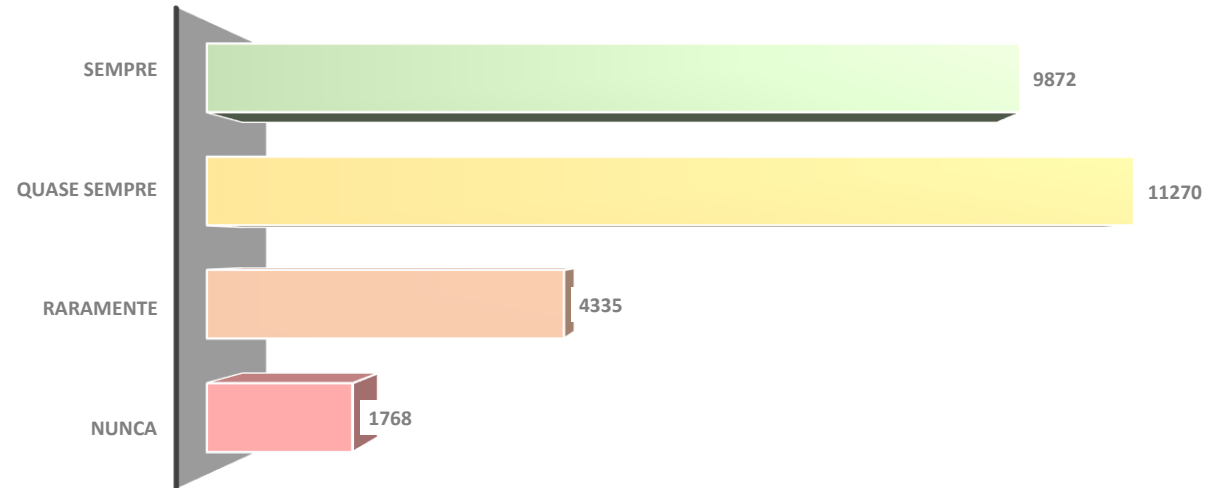
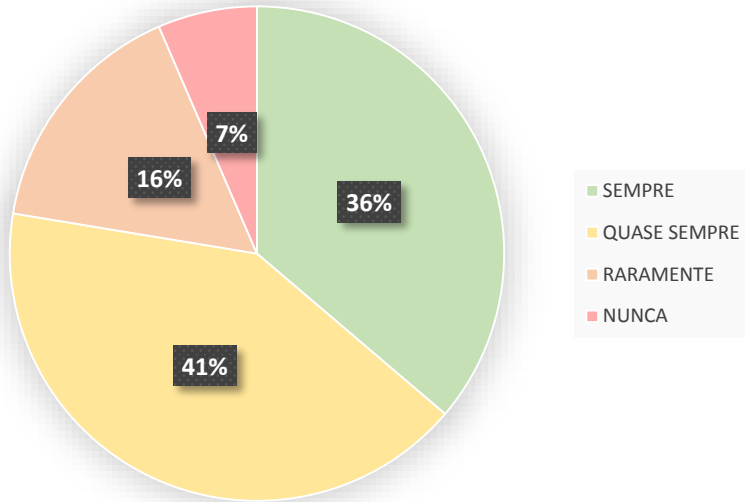


QUESTÕES OBJETIVAS - Qualitativas



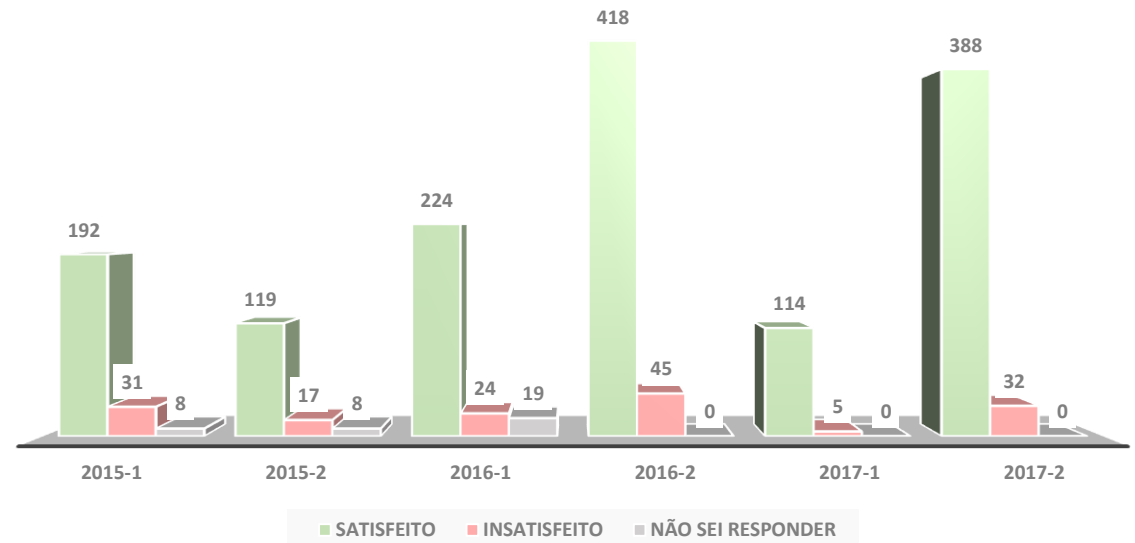
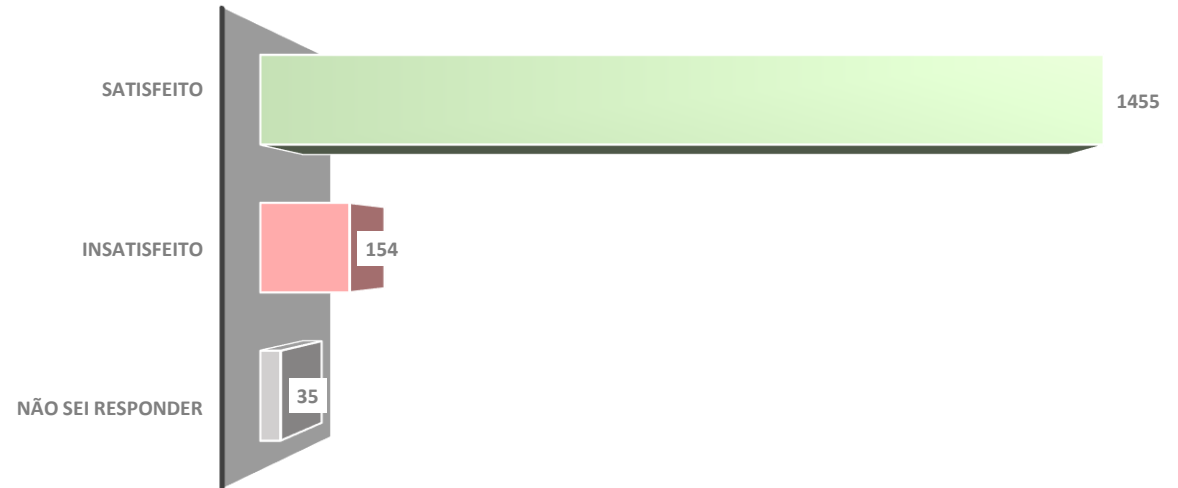
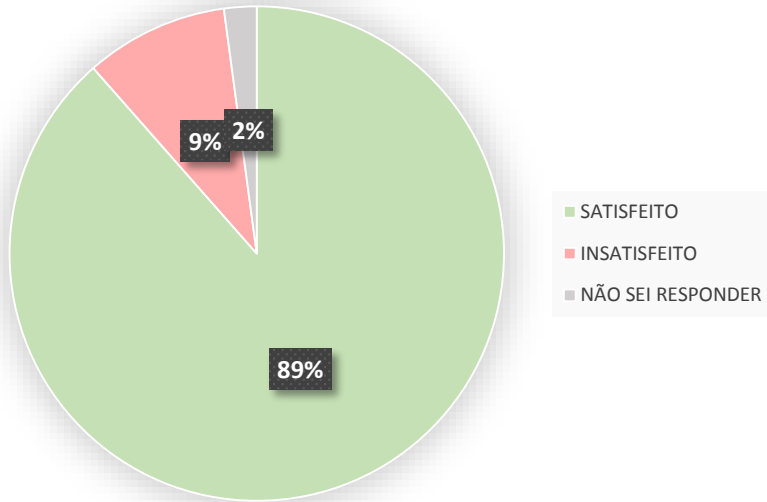


QUESTÕES OBJETIVAS - Periodicidade



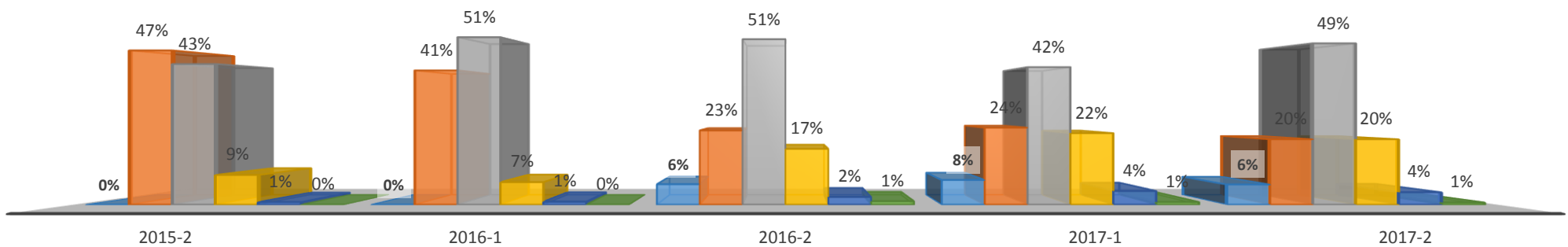
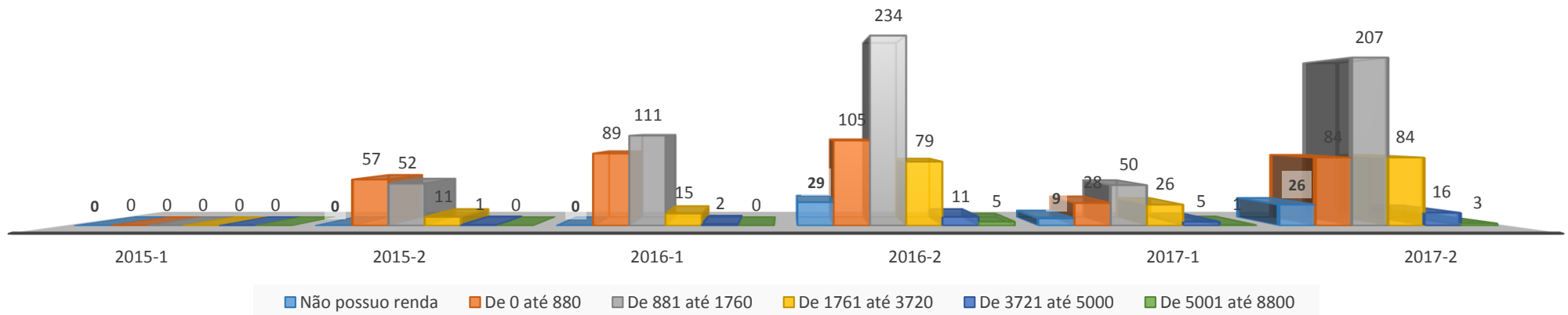
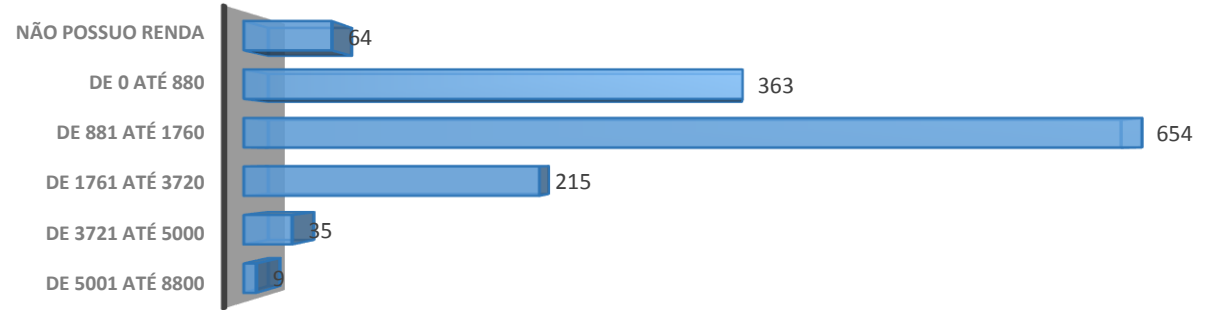
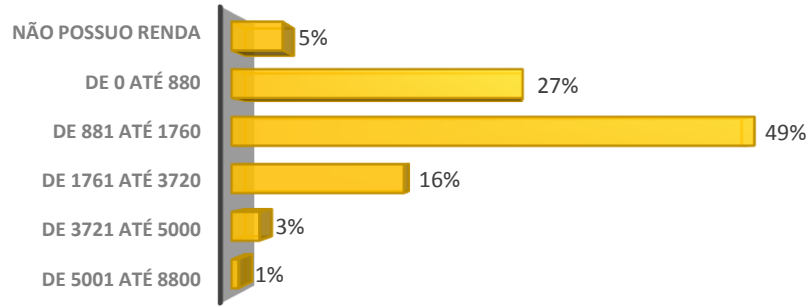


O CURSO - Em relação ao seu curso, você se considera:



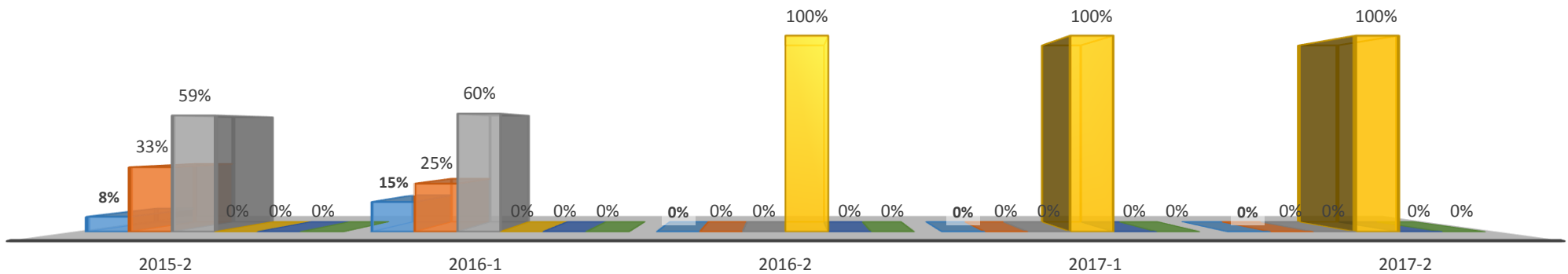
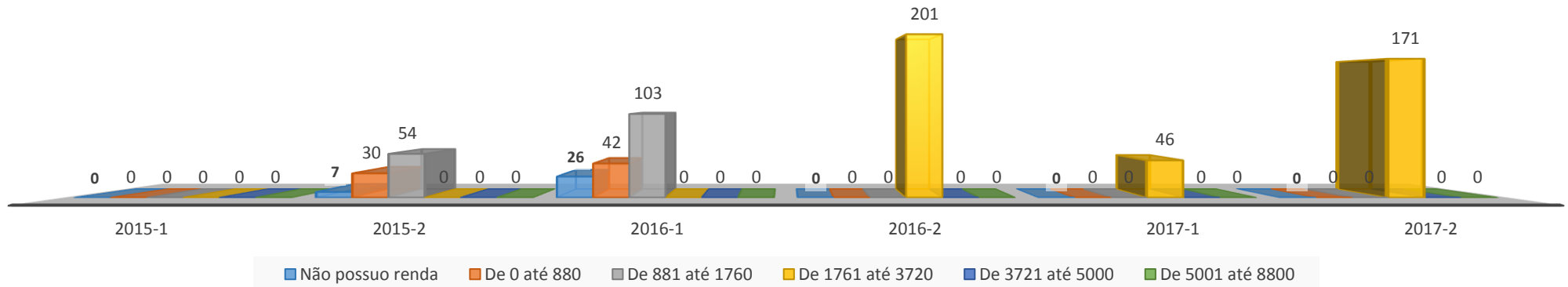
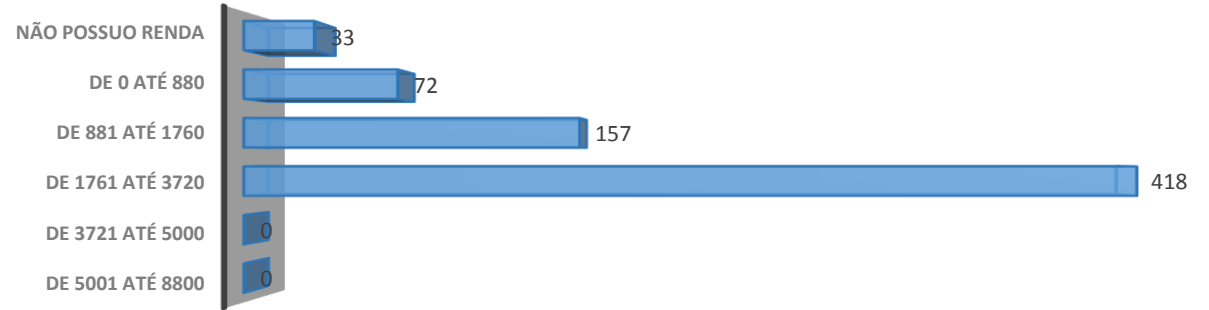
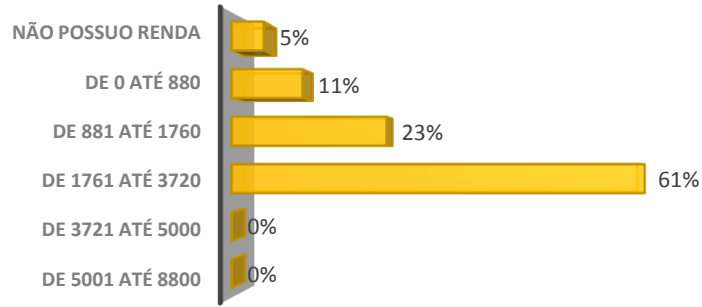


Qual a sua renda mensal atual?



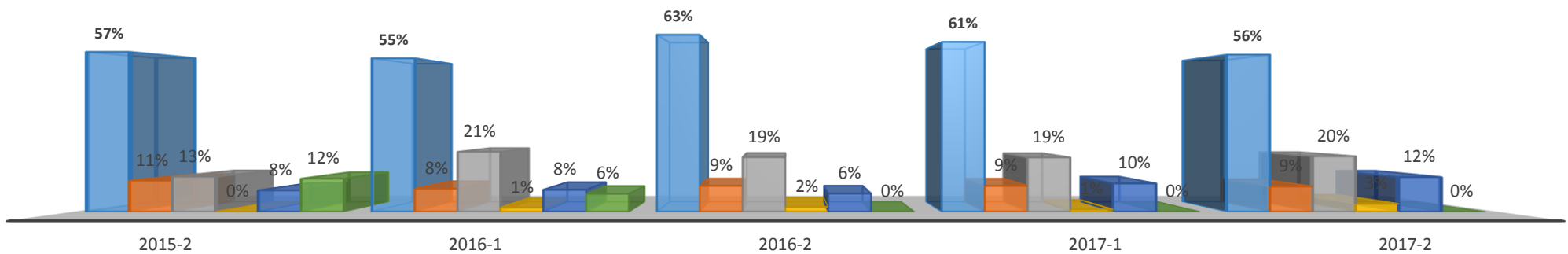
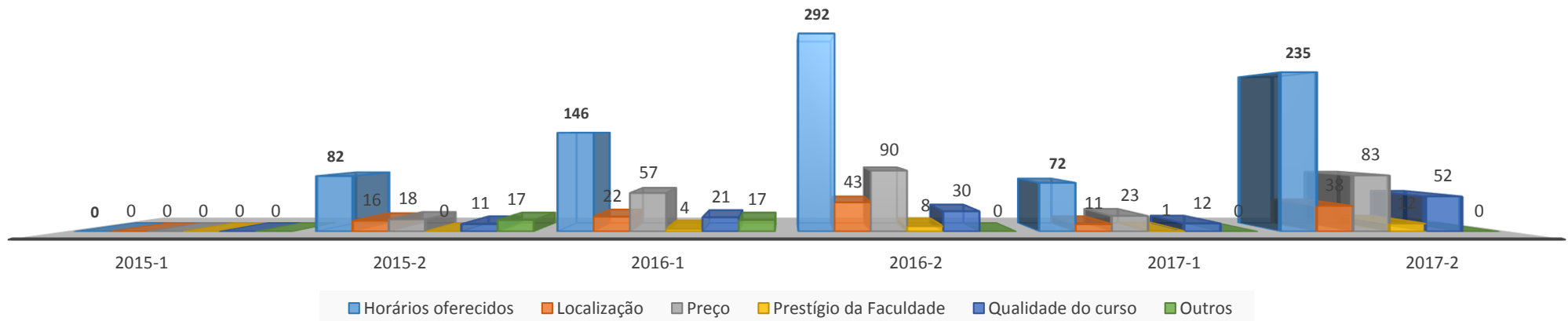
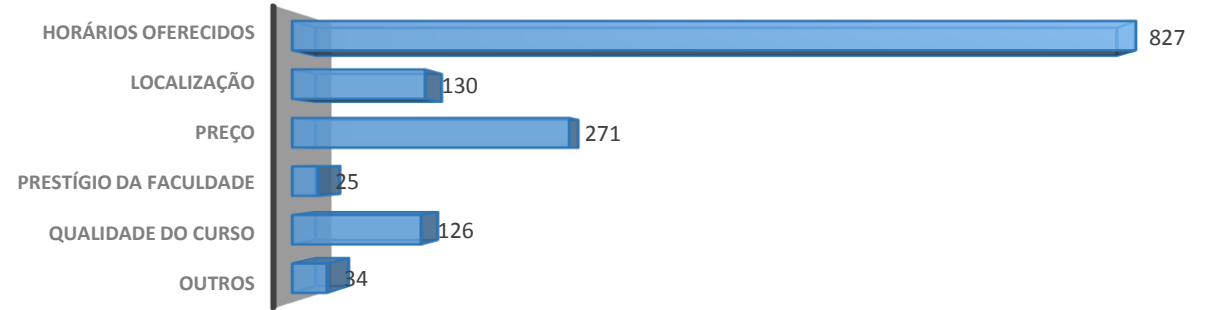
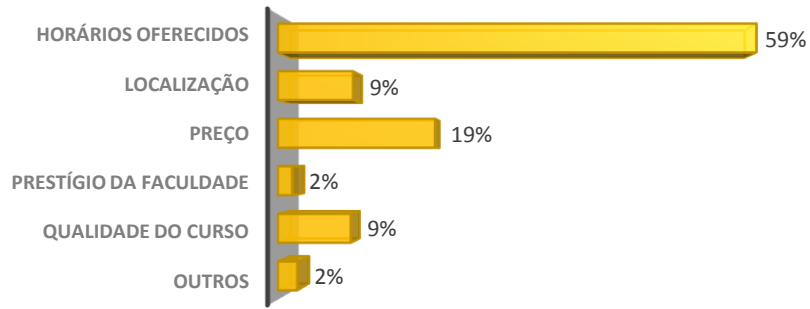


Qual a renda mensal da sua família?



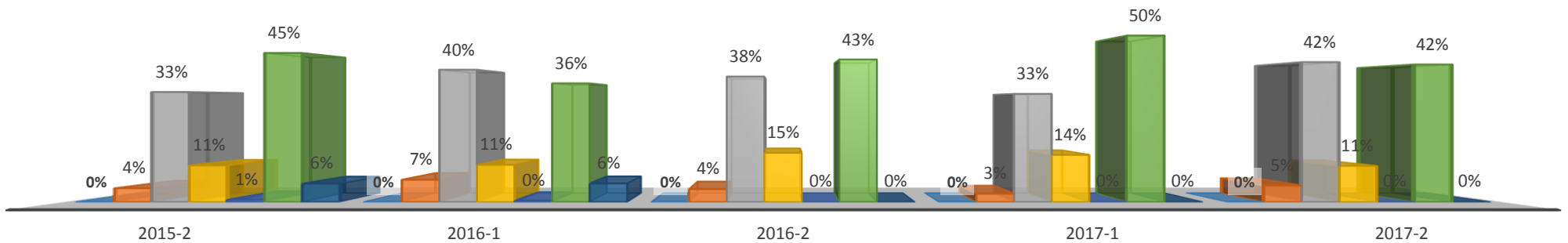
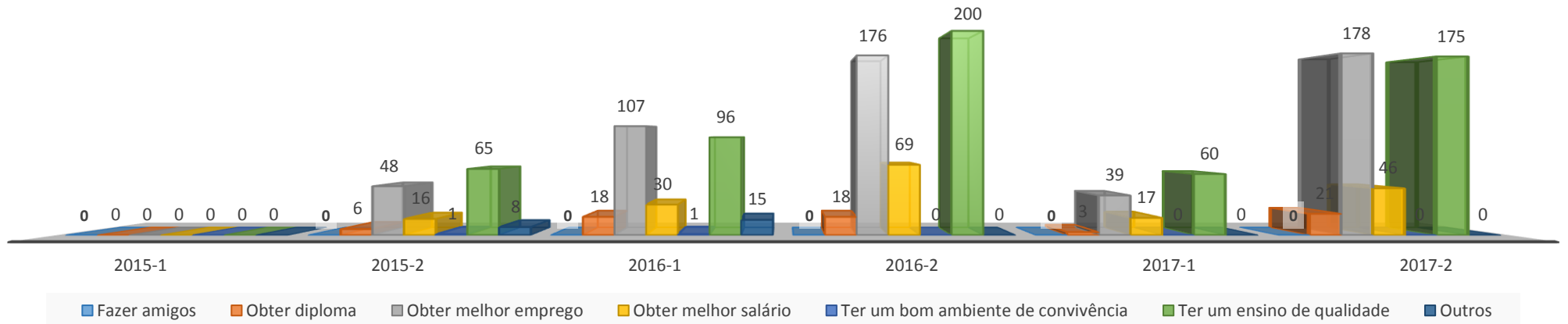
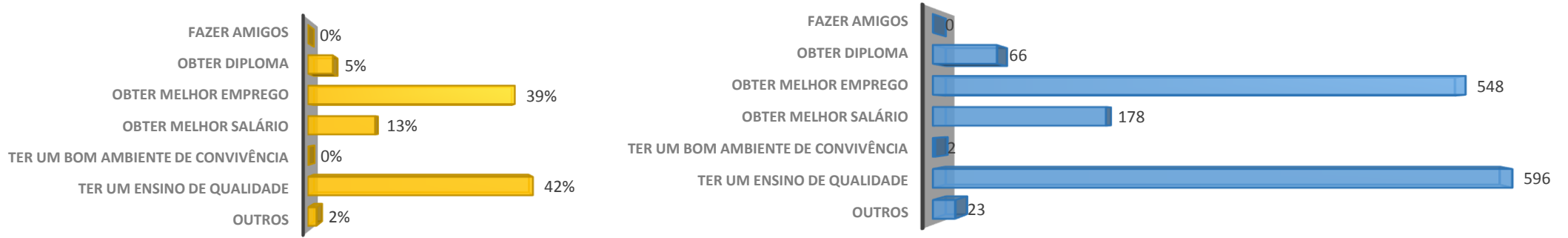


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



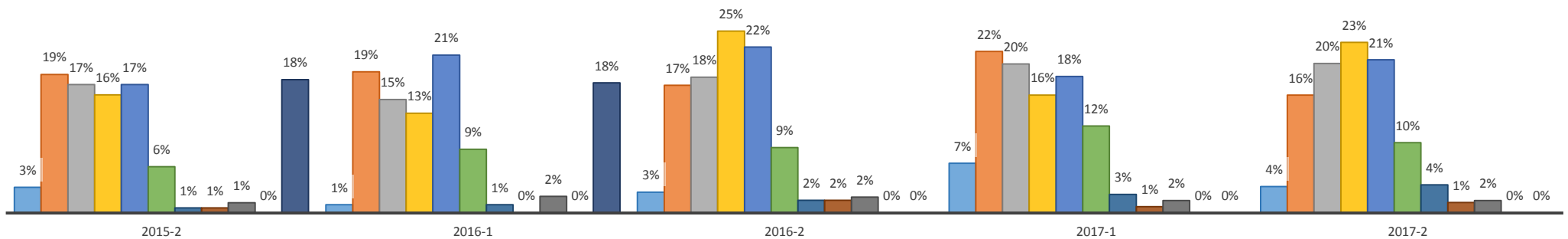
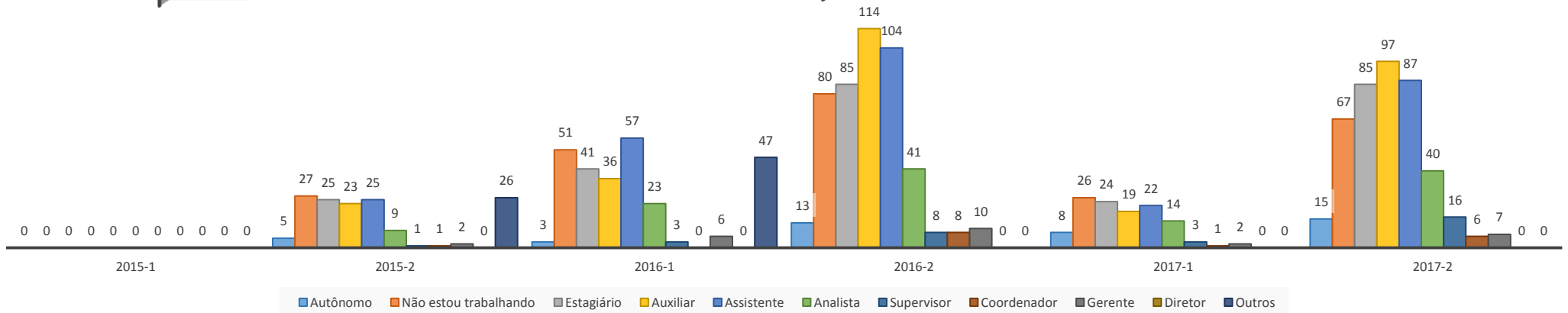
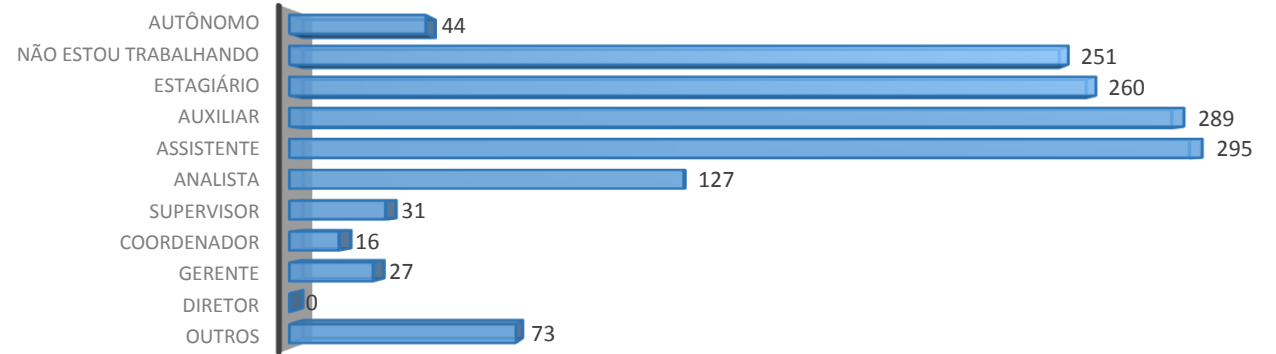
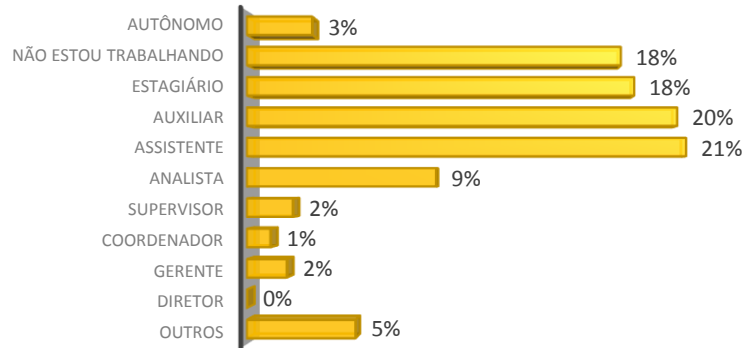


O que é mais importante para você ao cursar uma faculdade?



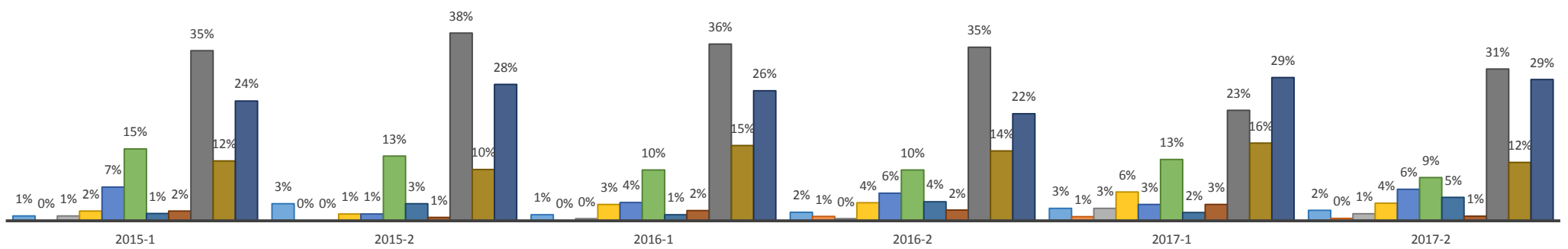
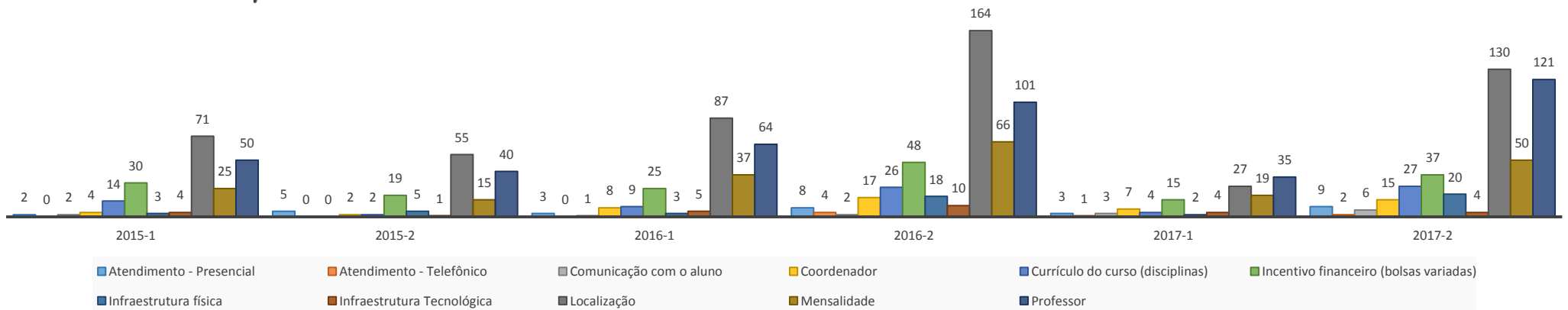
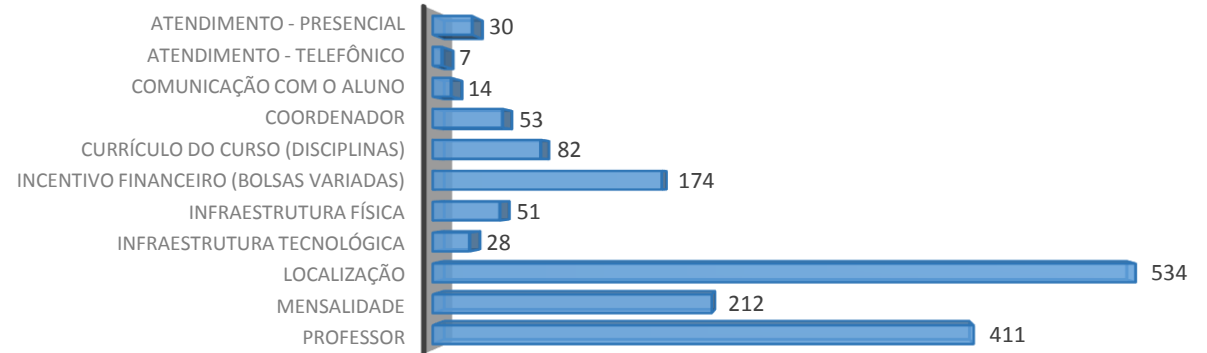
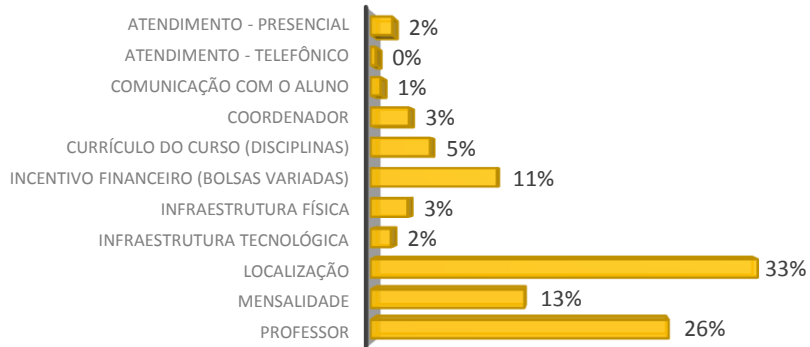


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

