



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	43 23%	89 48%	47 26%	5 3%	184
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	34 18%	84 46%	58 32%	8 4%	184
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	24 13%	77 42%	65 35%	18 10%	184
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	23 13%	67 36%	55 30%	39 21%	184
SALAS DE AULA : limpeza e ventilação.	26 18%	66 46%	37 26%	13 9%	142
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	17 12%	61 43%	52 37%	12 8%	142
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	14 8%	49 27%	79 43%	42 23%	184
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	11 6%	70 38%	70 38%	33 18%	184

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	23 16%	53 37%	49 35%	17 12%	142
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	16 17%	47 51%	24 26%	6 6%	93
O COORDENADOR: é acessível ao aluno?	41 29%	62 44%	25 18%	14 10%	142
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	49 27%	81 44%	38 21%	16 9%	184
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	8 9%	45 48%	24 26%	16 17%	93
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	106 58%	58 32%	18 10%	2 1%	184
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	79 56%	58 41%	2 1%	3 2%	142
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	76 41%	92 50%	11 6%	5 3%	184
OS PROFESSORES: fazem chamada?	130 92%	11 8%	1 1%	- 0%	142
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	60 42%	74 52%	7 5%	1 1%	142
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	71 50%	62 44%	7 5%	2 1%	142
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	22 18%	42 34%	41 34%	17 14%	122
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	26 18%	58 41%	37 26%	21 15%	142
Você acessa o aluno online frequentemente?	31 33%	48 52%	13 14%	1 1%	93
Você acessa o Office365 (email) frequentemente?	18 19%	20 22%	30 32%	25 27%	93
Você acessa o portal frequentemente?	31 33%	48 52%	12 13%	2 2%	93
Você se sente apto para utilizar os recursos de TI?	17 18%	46 49%	24 26%	6 6%	93
Você utiliza o Moodlerooms (AVA) frequentemente?	28 30%	43 46%	14 15%	8 9%	93
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	7 8%	13 14%	44 47%	29 31%	93
Você utiliza o recurso de internet frequente?	36 39%	32 34%	19 20%	6 6%	93
Você utiliza o recurso de WIFI frequentemente?	14 15%	10 11%	20 22%	49 53%	93

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	192 14%	563 41%	463 33%	170 12%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	889 34%	1.003 39%	460 18%	246 9%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	51	36%
Localização	23	16%
Preço	43	30%
Prestígio da Faculdade	2	1%
Qualidade do curso	17	12%
Outros	6	4%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	5	4%
Obter melhor emprego	55	39%
Obter melhor salário	7	5%
Ter um bom ambiente de convivência	3	2%
Ter um ensino de qualidade	66	46%
Outros	6	4%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	9	6%
Não estou trabalhando	42	30%
Estagiário	12	8%
Auxiliar	36	25%
Assistente	12	8%
Analista	12	8%
Supervisor	2	1%
Coordenador	4	3%
Gerente	-	0%
Diretor	-	0%
Outros	13	9%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	129	70%
INSATISFEITO	48	26%
NÃO SEI RESPONDER	7	4%

Qual a sua renda mensal atual?

Não possuo renda	14	10%
De 0 até 880	33	23%
De 881 até 1760	62	44%
De 1761 até 3720	13	9%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Qual a renda mensal da sua família?

Não possuo renda	3	4%
De 0 até 880	7	10%
De 881 até 1760	25	37%
De 1761 até 3720	33	49%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	1	1%
Atendimento - Telefônico	2	1%
Comunicação com o aluno	2	1%
Coordenador	4	2%
Currículo do curso (disciplinas)	10	6%
Incentivo financeiro (bolsas variadas)	10	6%
Infraestrutura física	2	1%
Infraestrutura Tecnológica	1	1%
Localização	52	30%
Mensalidade	23	13%
Professor	69	39%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	34	19%
Atendimento - Telefônico	6	3%
Comunicação com o aluno	41	23%
Coordenador	13	7%
Currículo do curso (disciplinas)	7	4%
Incentivo financeiro (bolsas variadas)	4	2%
Infraestrutura física	34	19%
Infraestrutura Tecnológica	19	11%
Localização	3	2%
Mensalidade	4	2%
Professor	15	8%

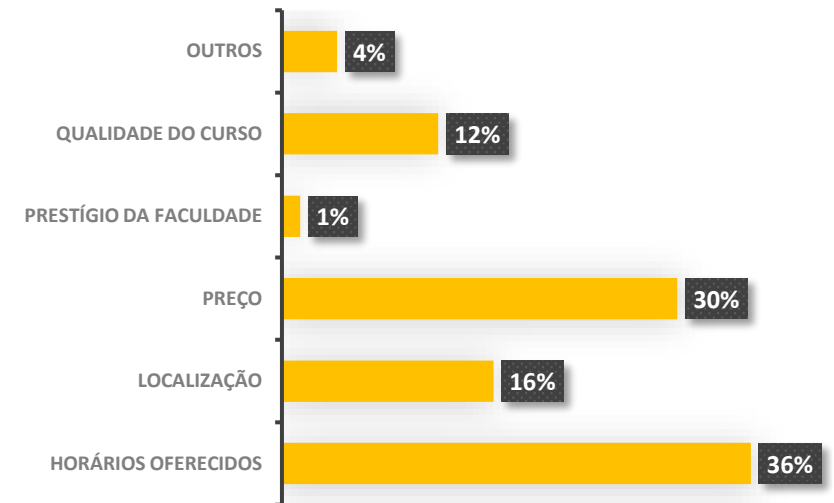
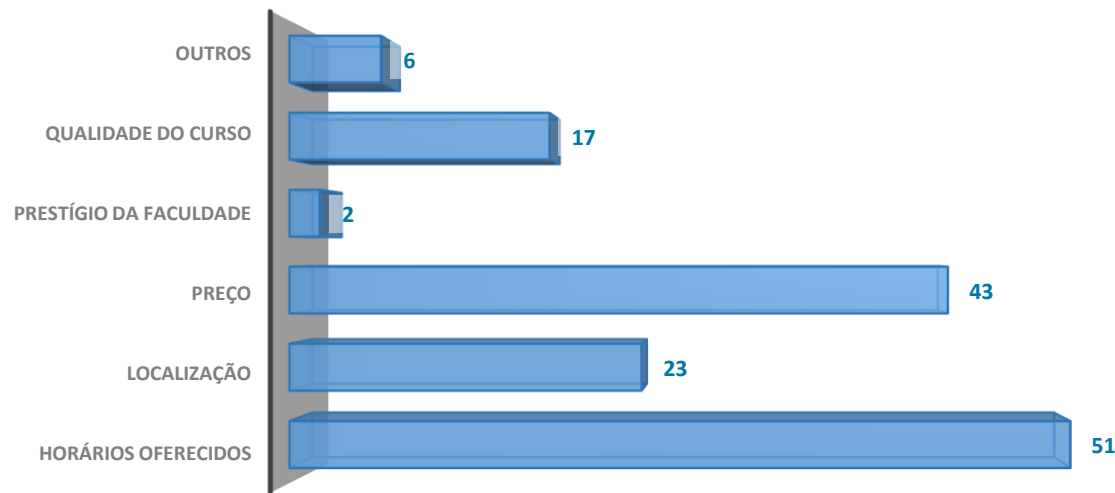
ÍNDICE DE ADESAO:

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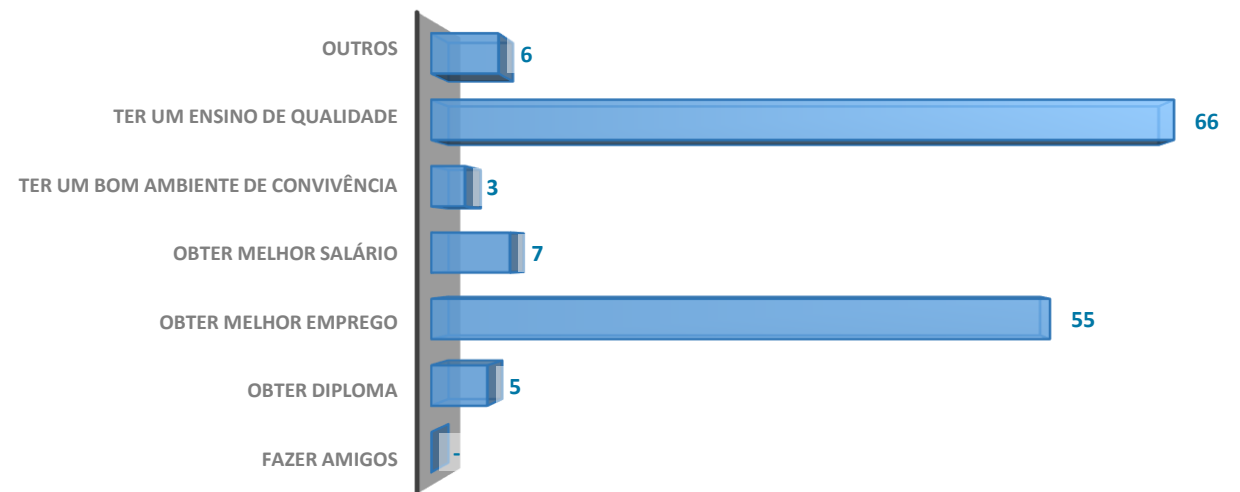
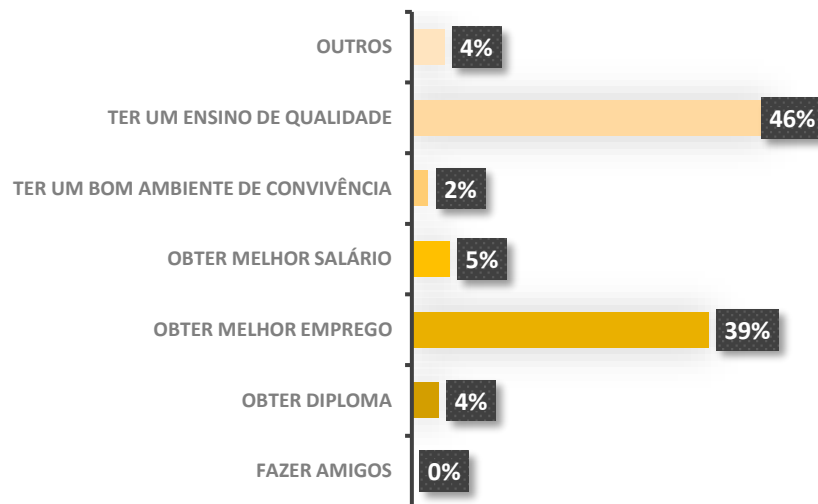
60,17%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

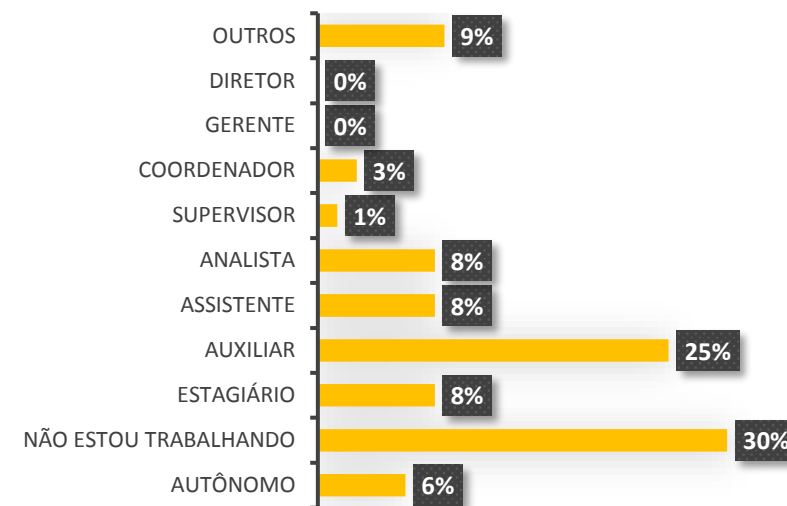
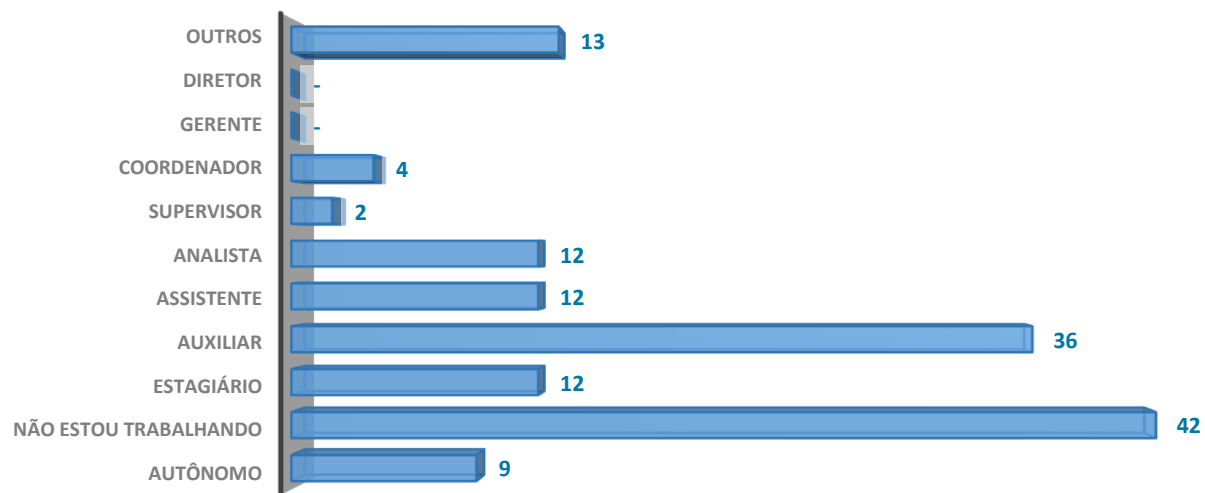


O que é mais importante para você ao cursar uma faculdade?

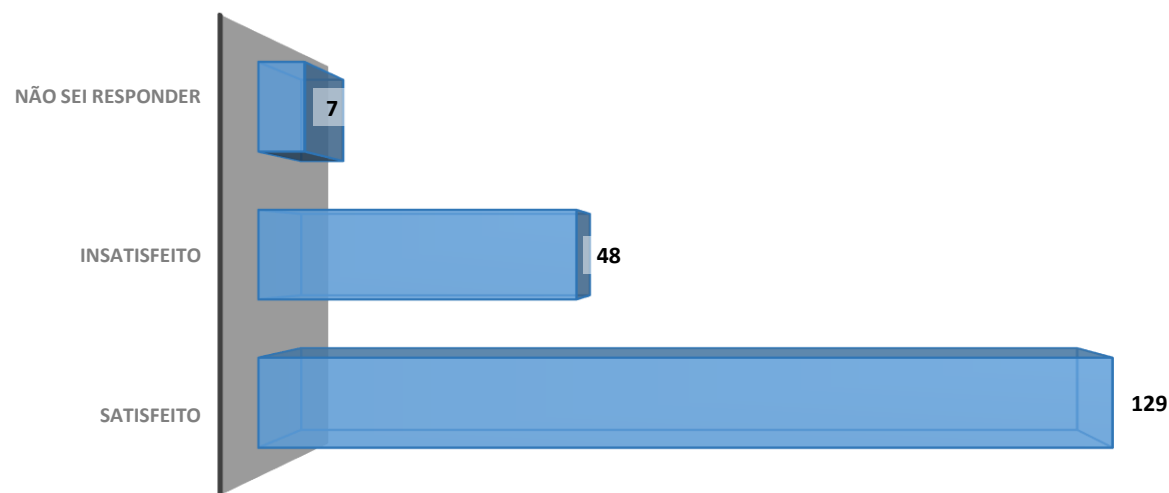
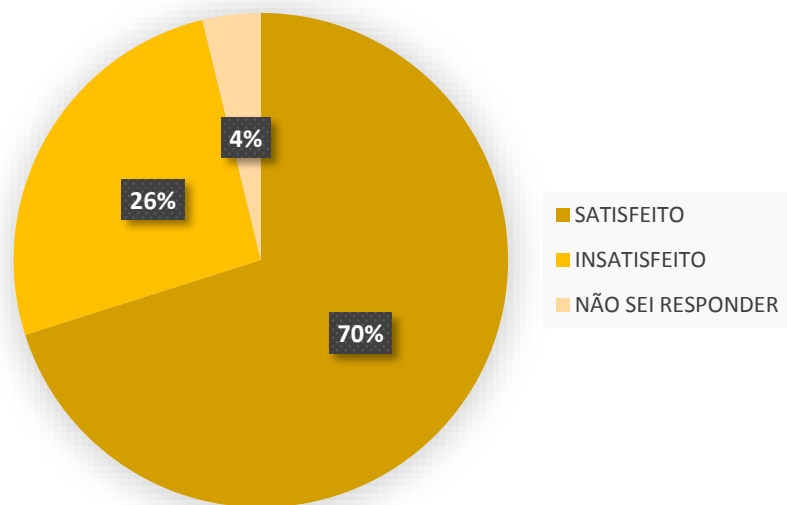




Qual o cargo que você ocupa na empresa em que trabalha?

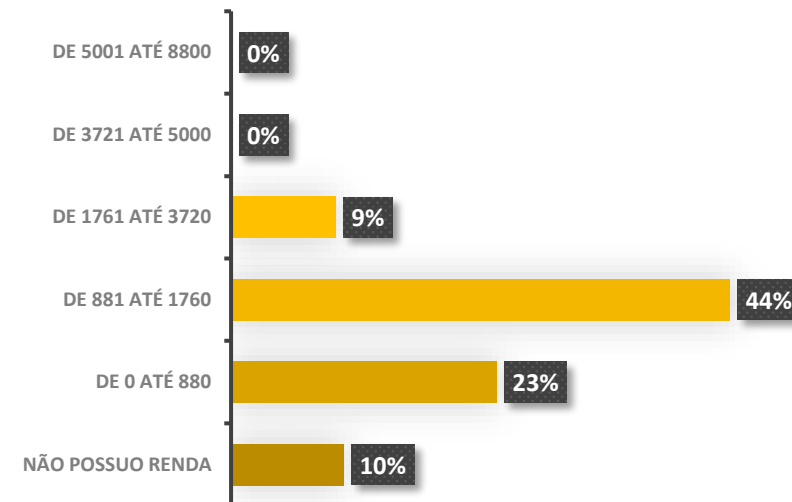
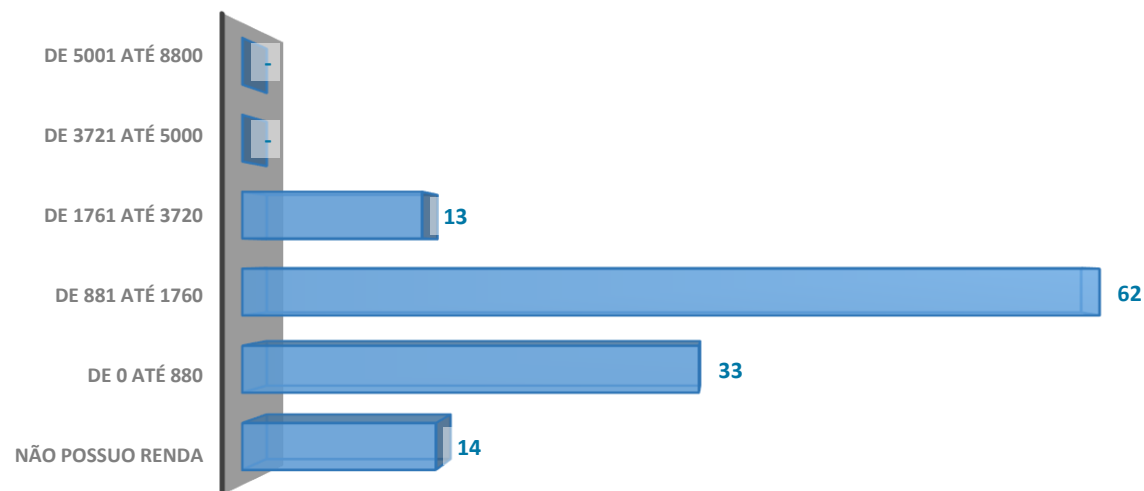


O CURSO - Em relação ao seu curso, você se considera:

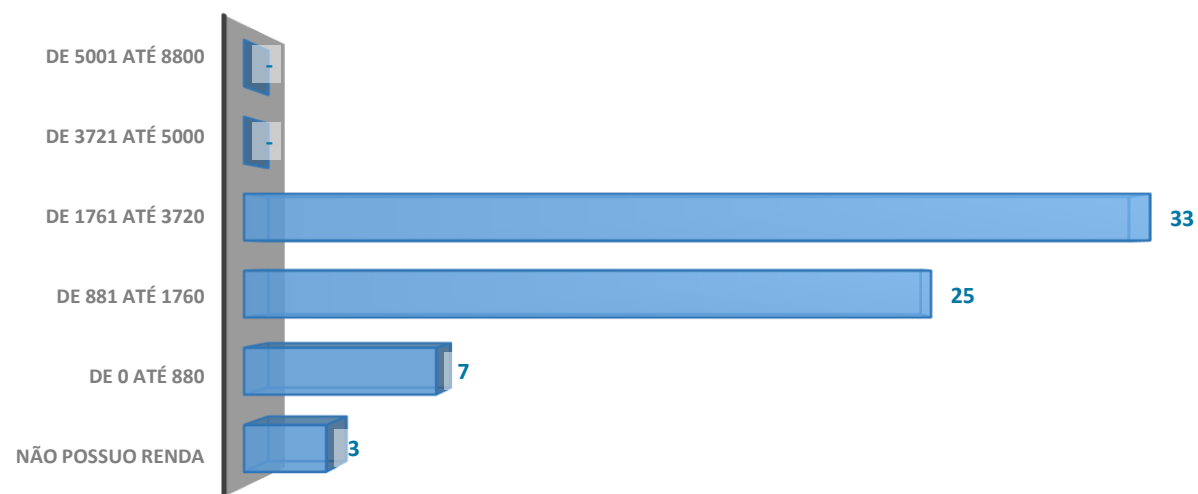
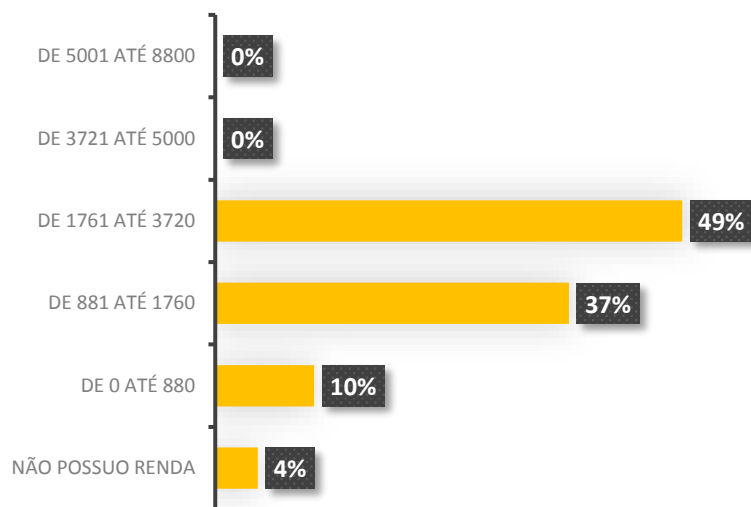




Qual a sua renda mensal atual?

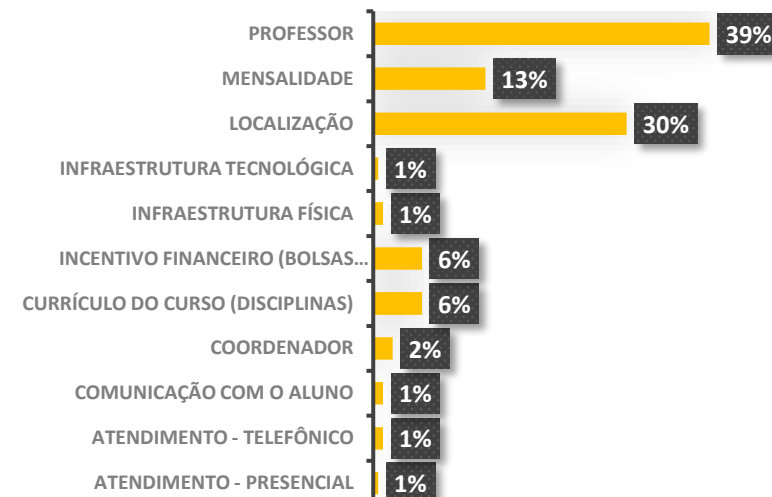
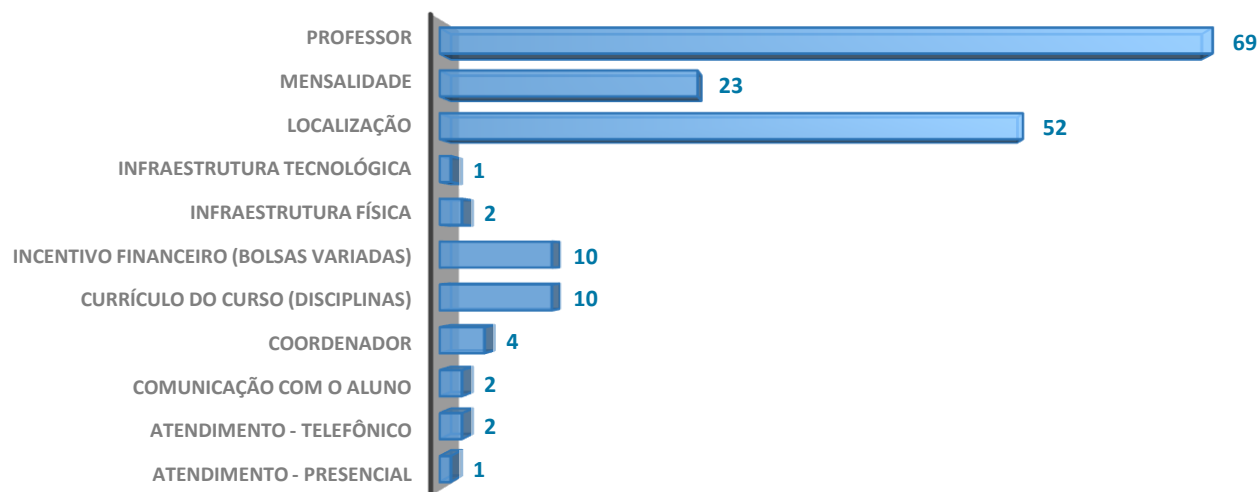


Qual a renda mensal da sua família?

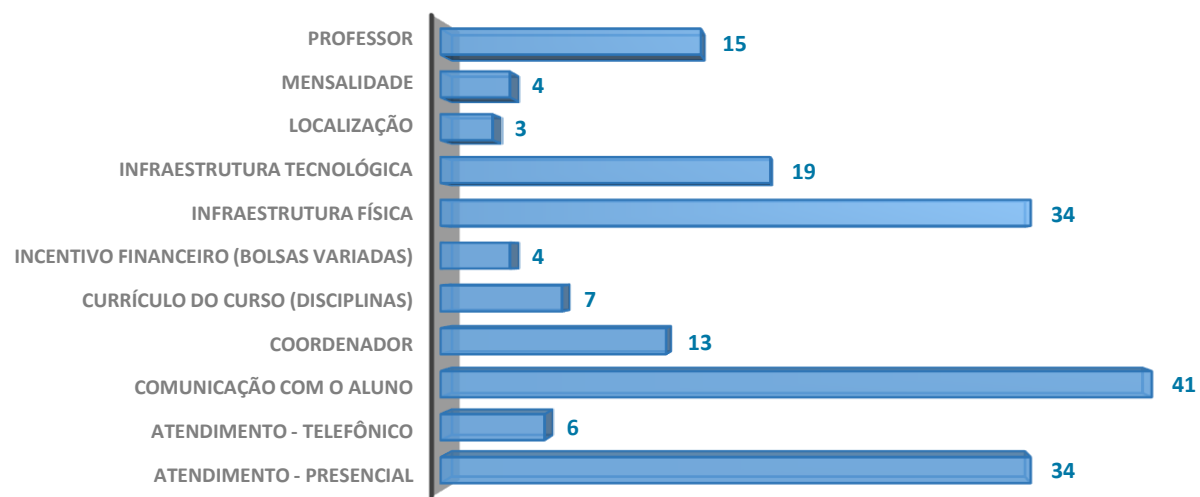
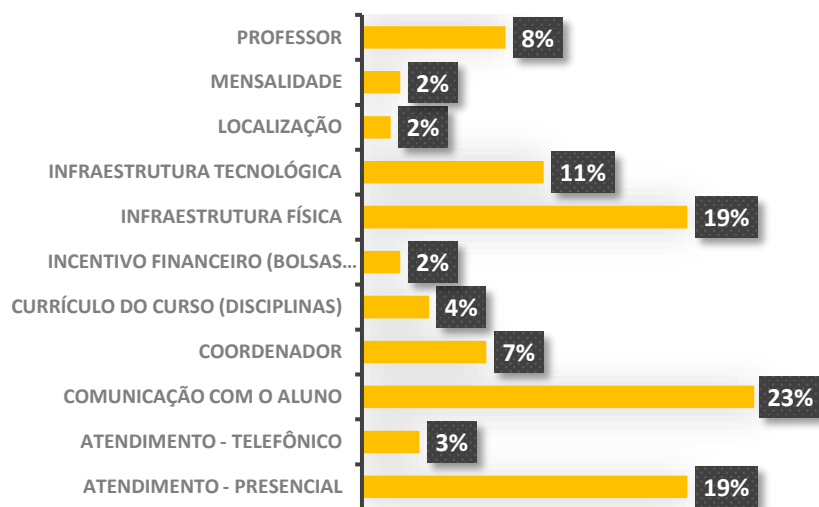




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

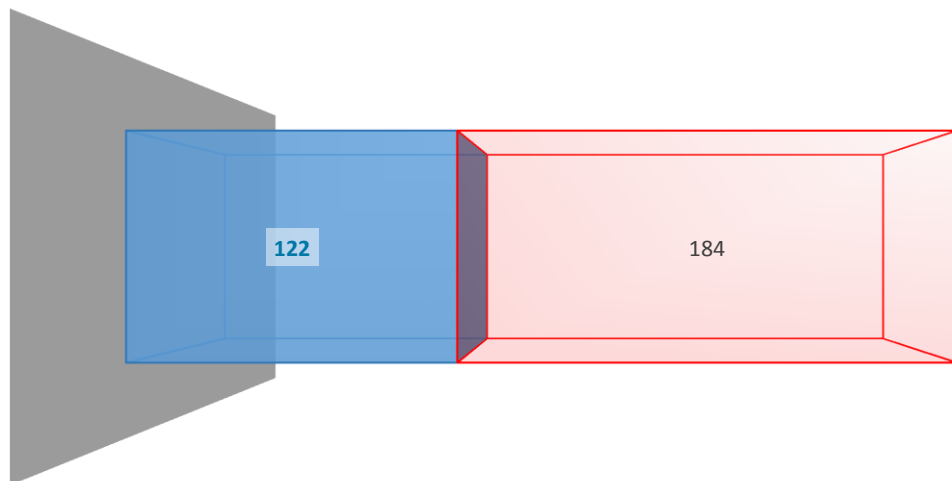


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

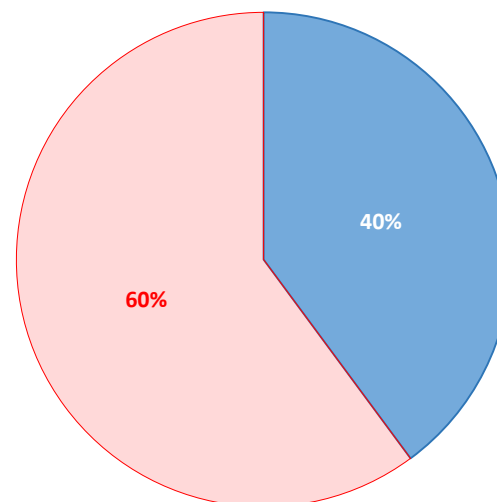




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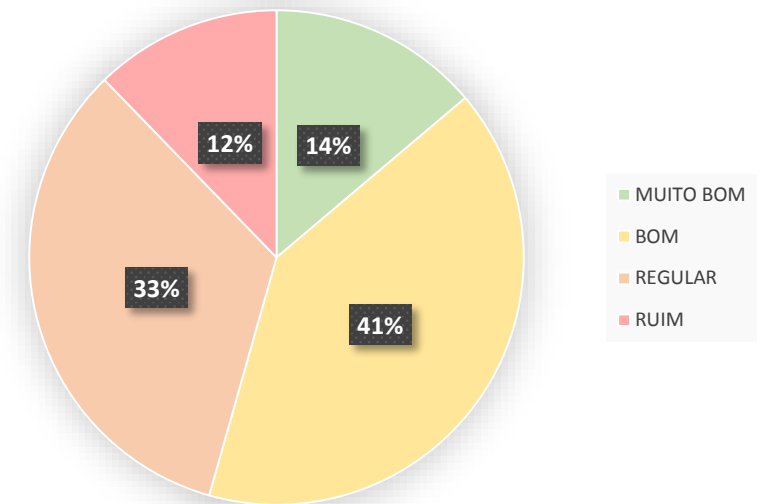
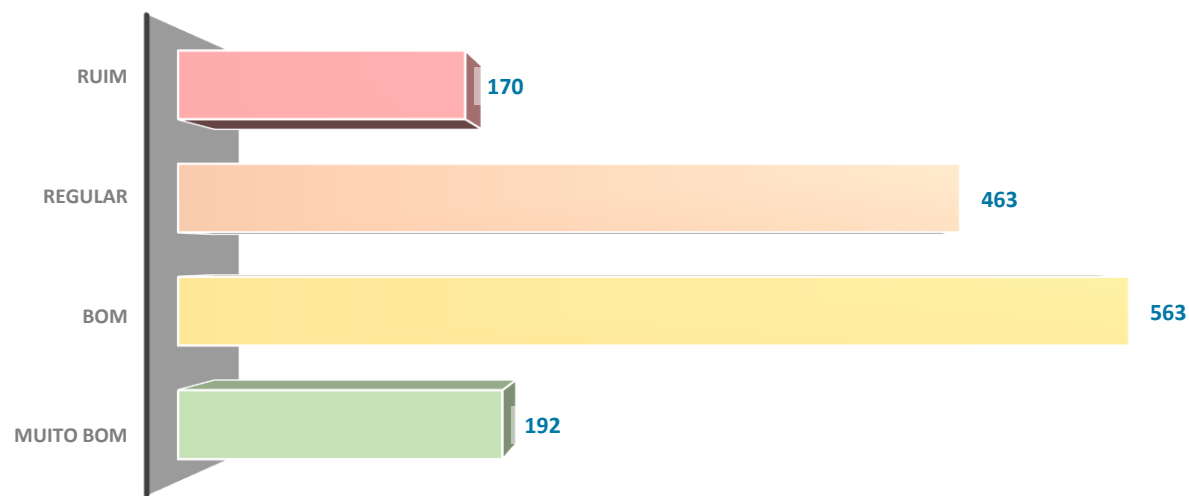


 Não responderam
 Responderam

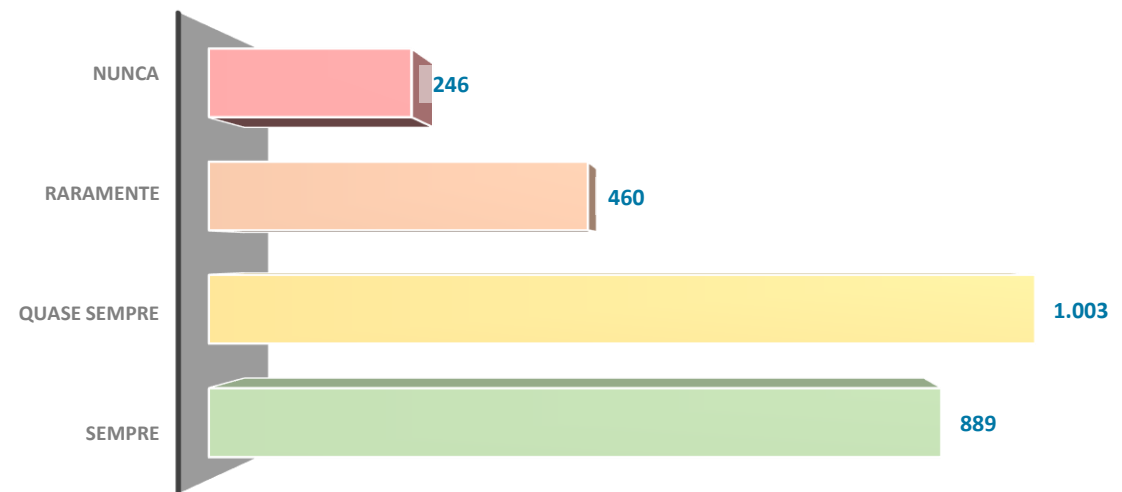
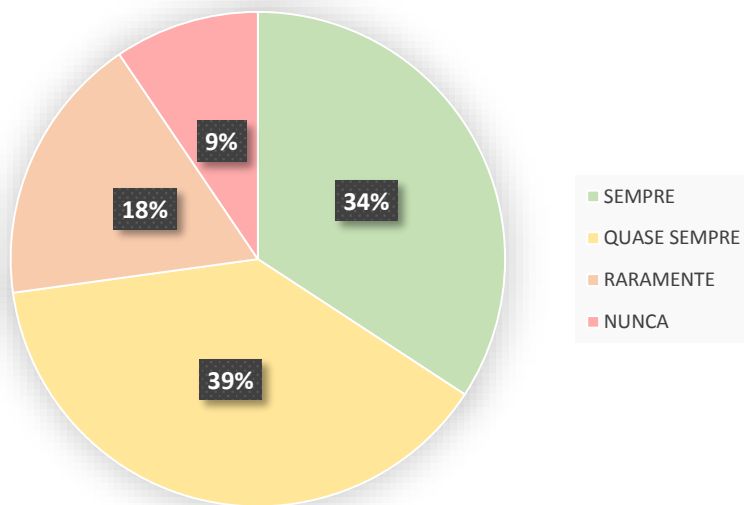




GERAL - Questões Objetivas Qualitativas

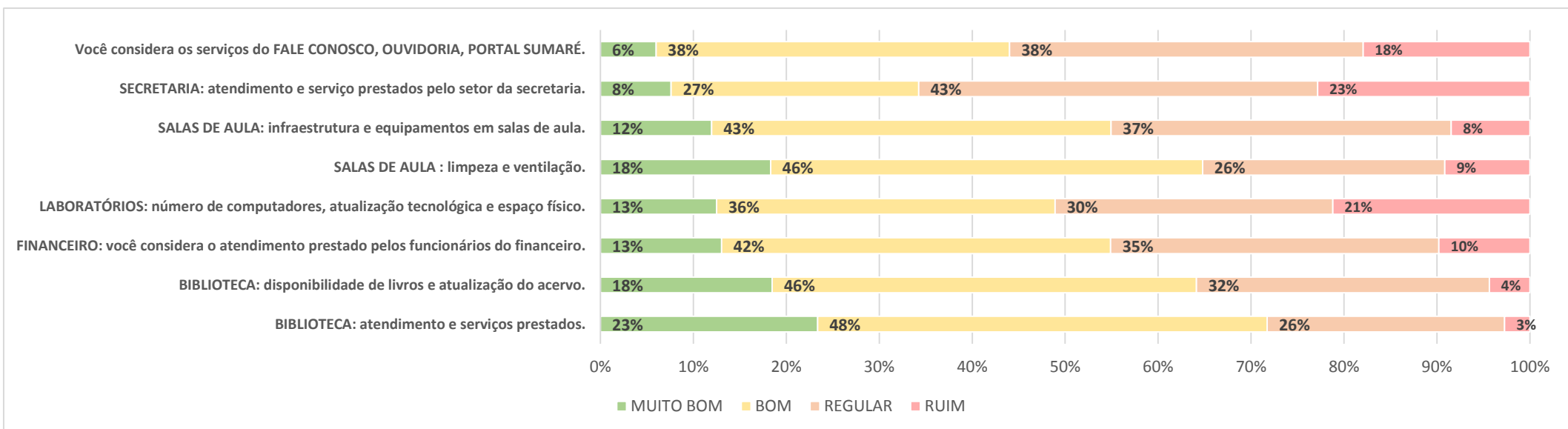
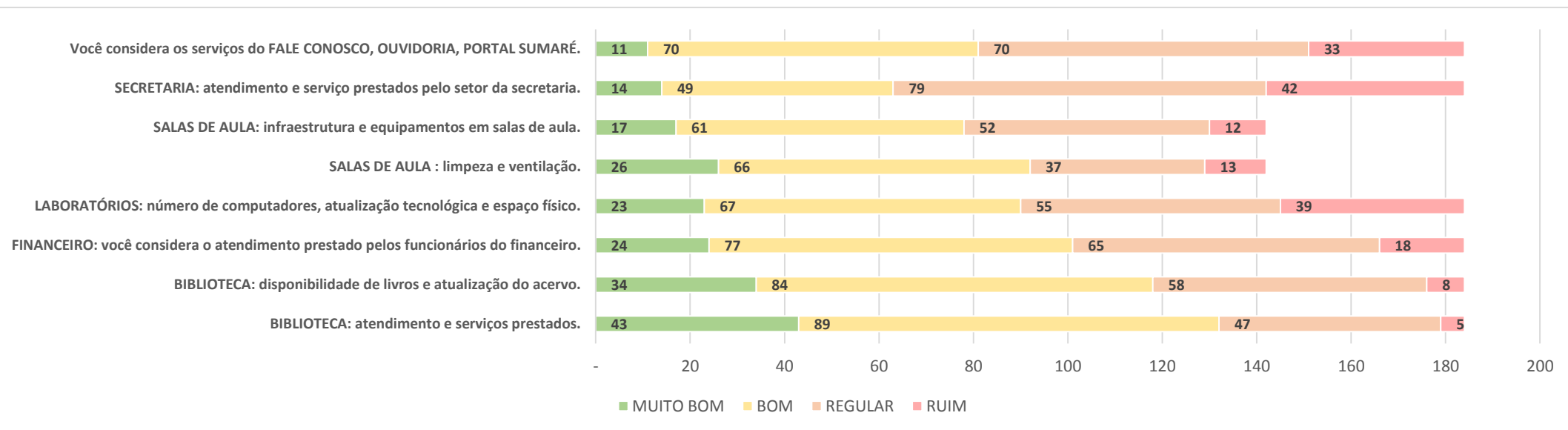


GERAL - Questões Objetivas Periodicidade



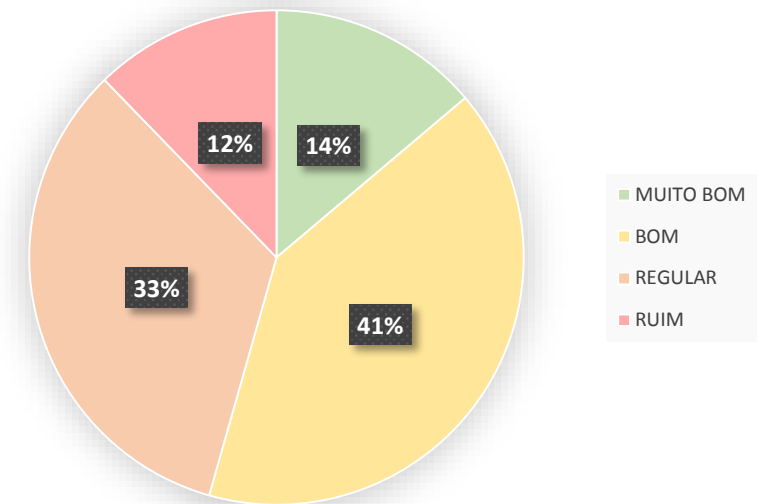
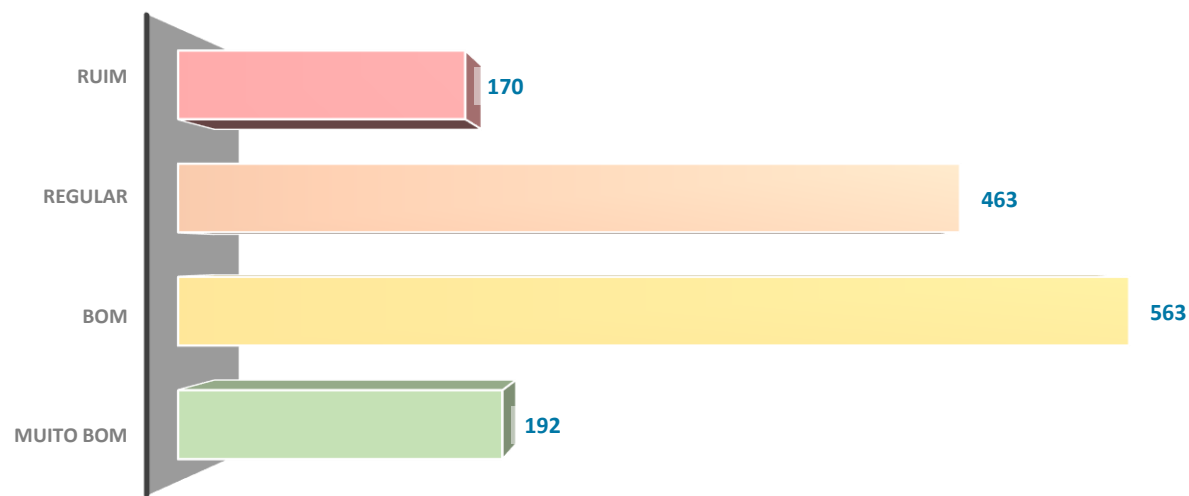


Questões Objetivas

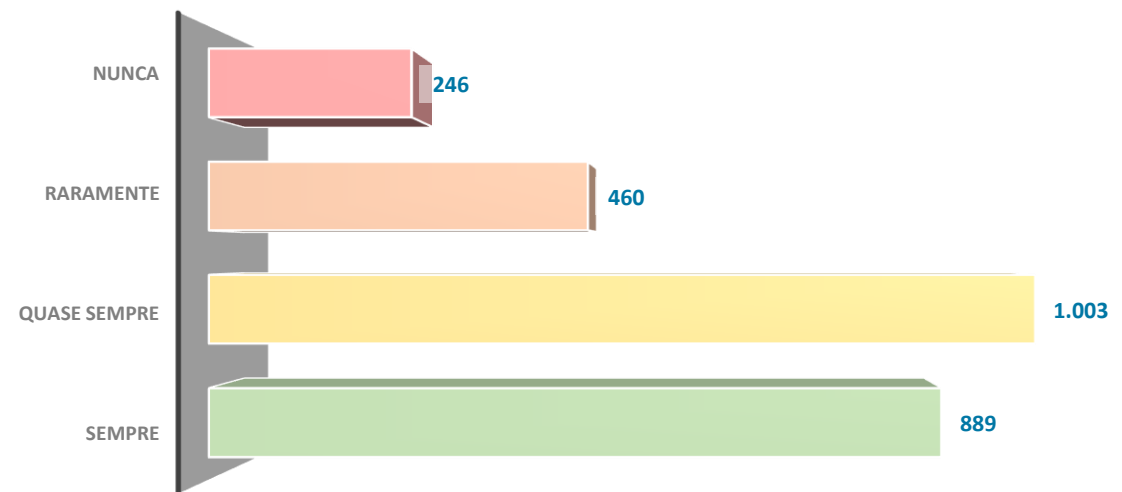
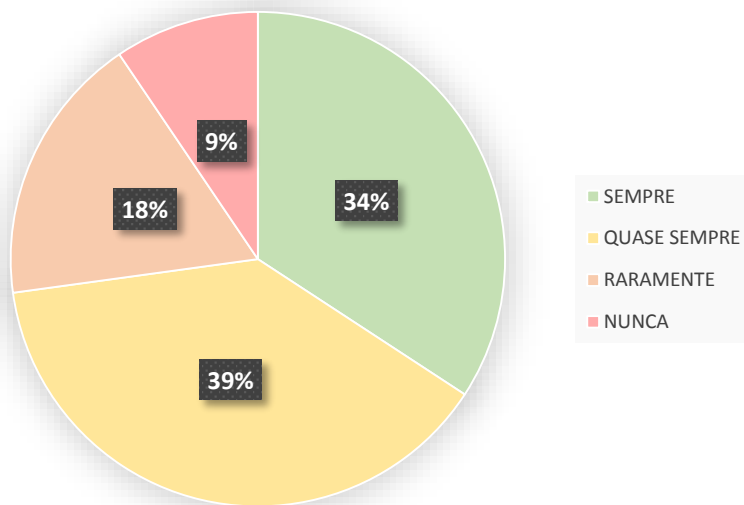




GERAL - Questões Objetivas Qualitativas

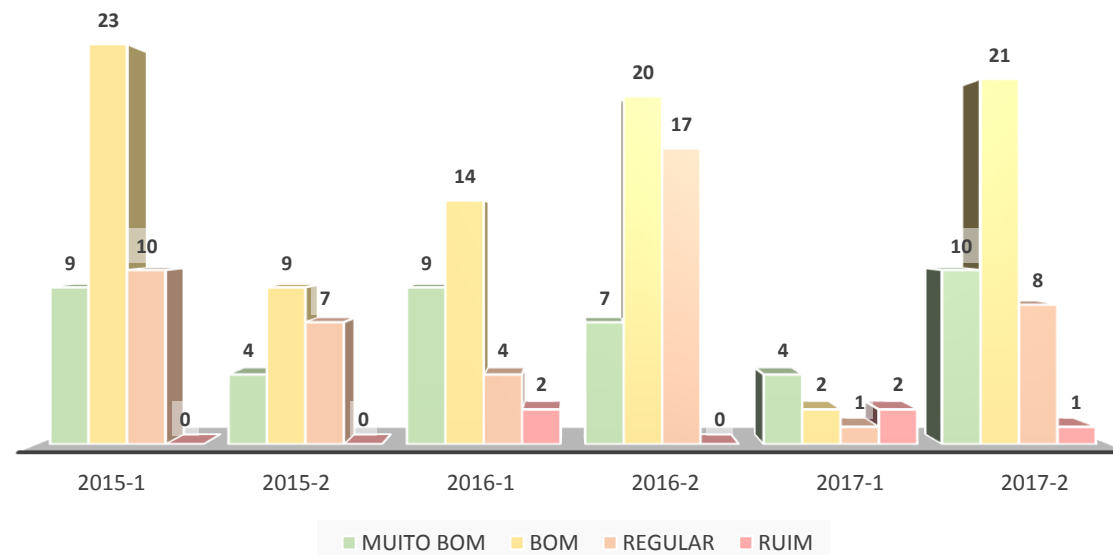
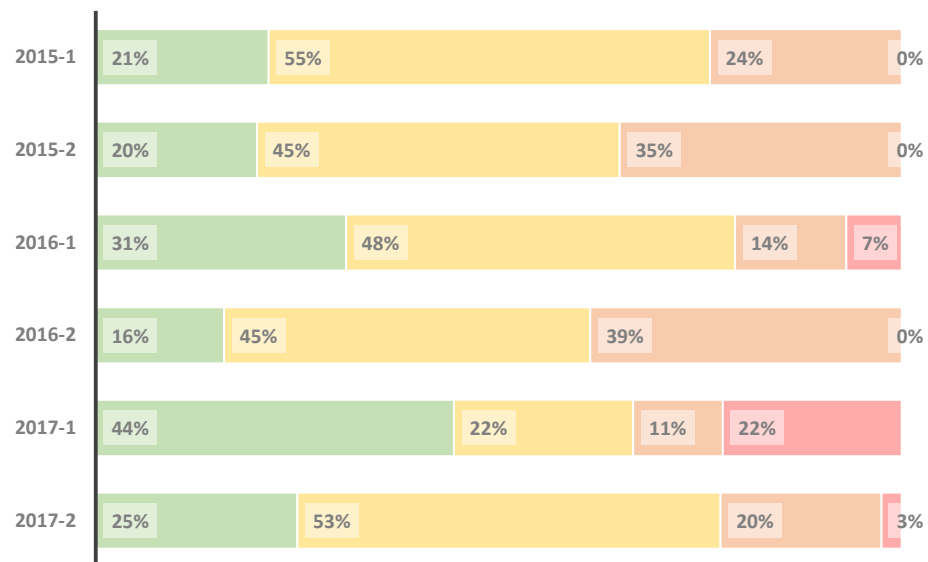
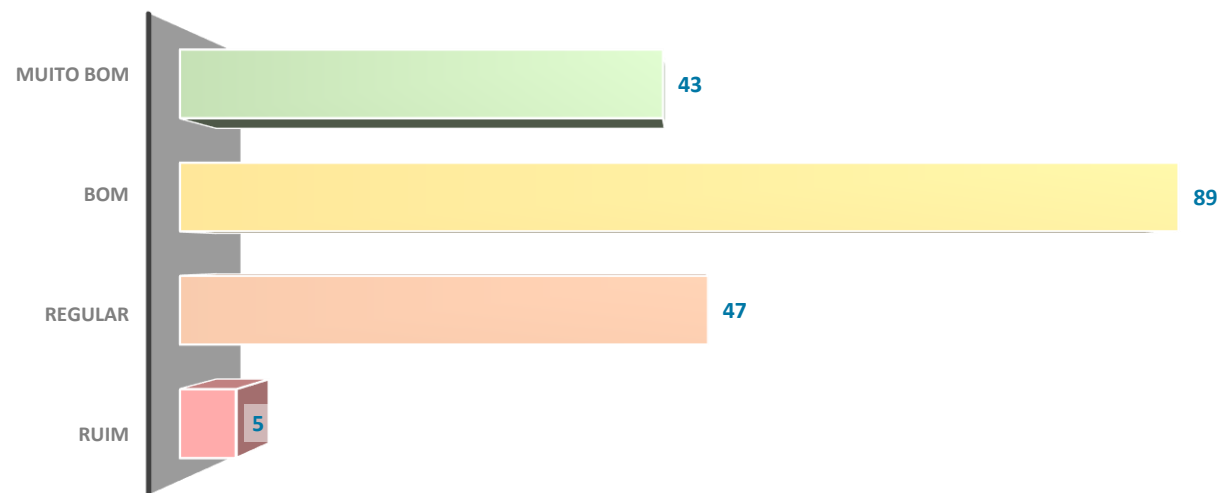
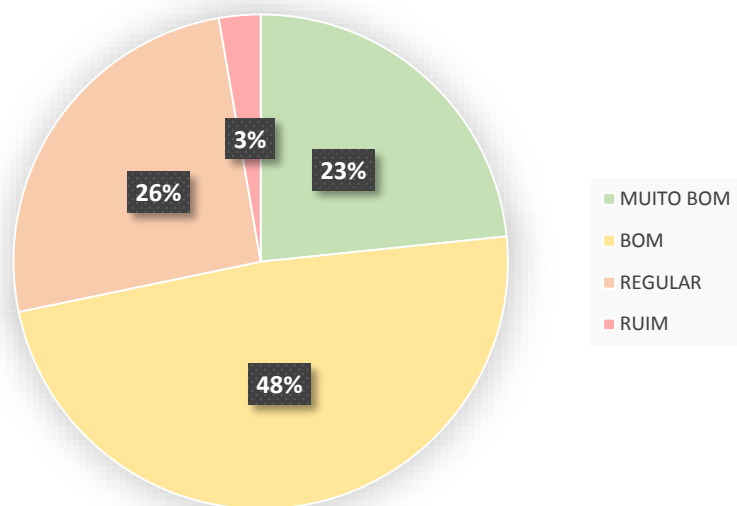


GERAL - Questões Objetivas Periodicidade



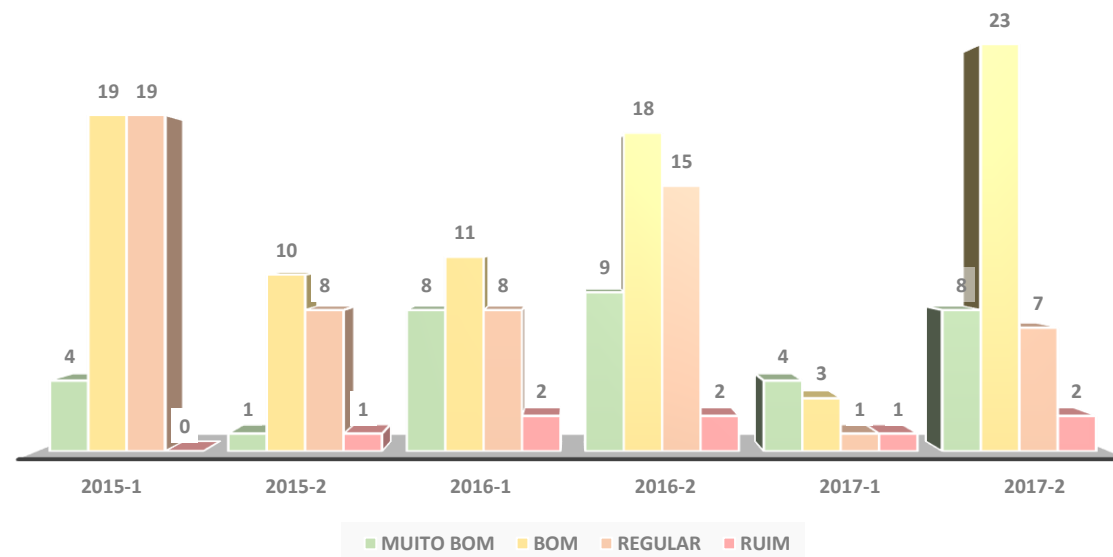
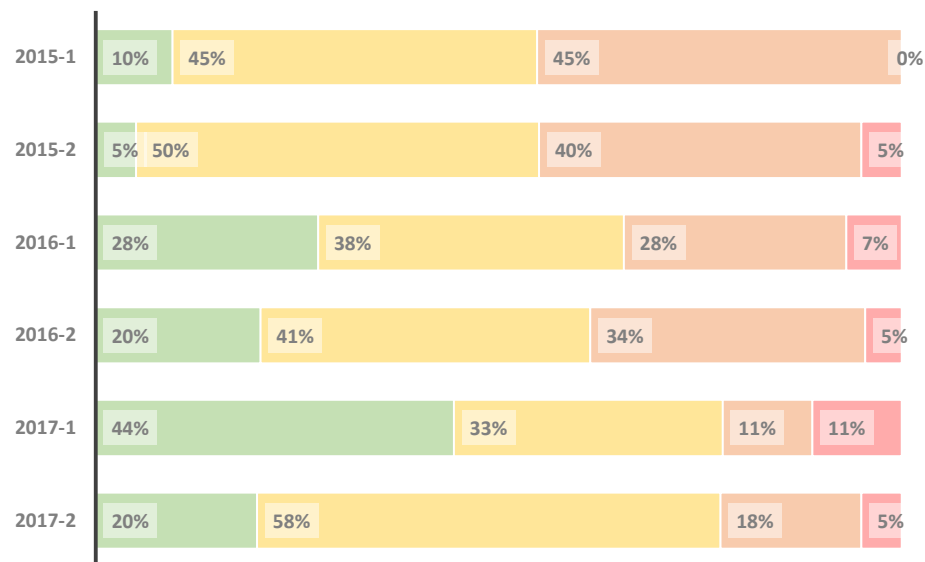
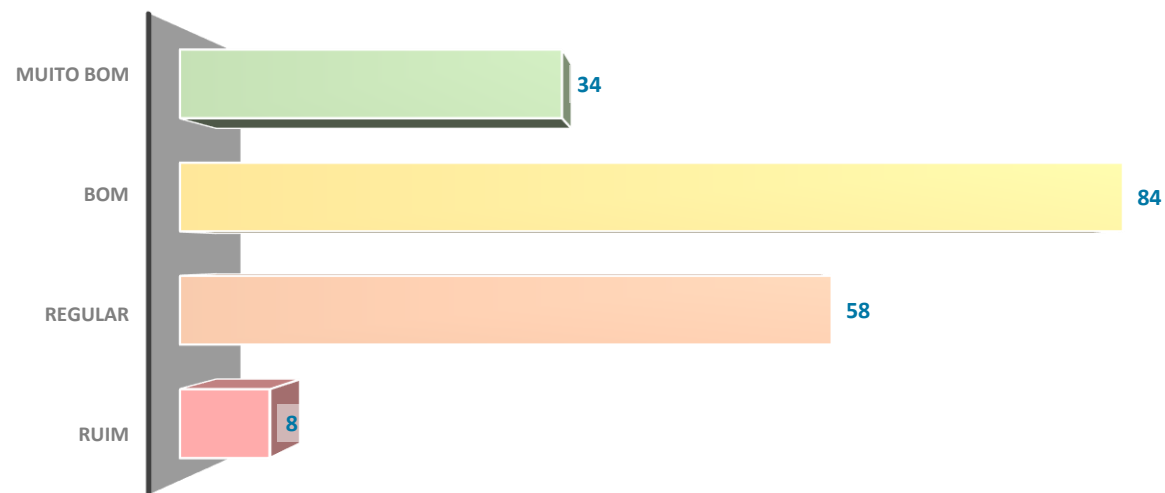
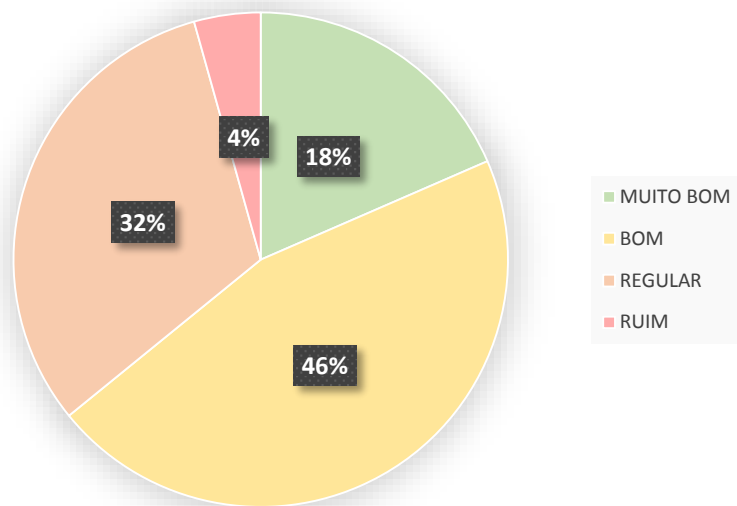


BIBLIOTECA: atendimento e serviços prestados.



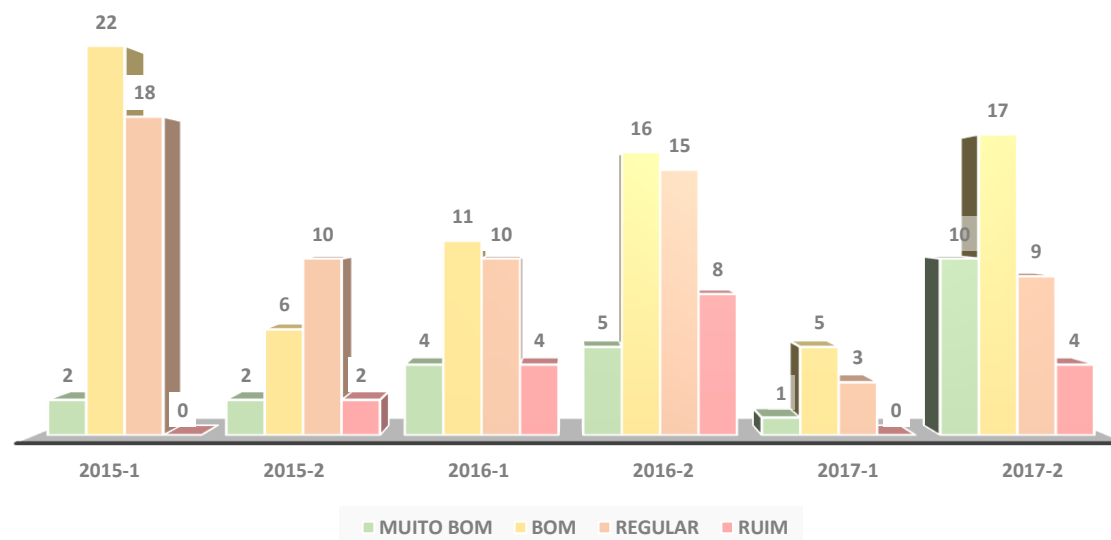
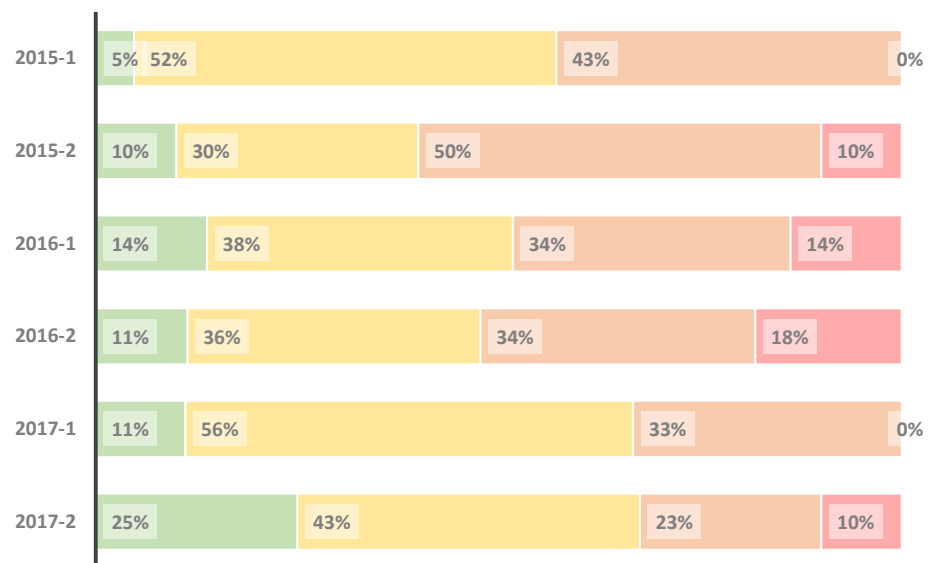
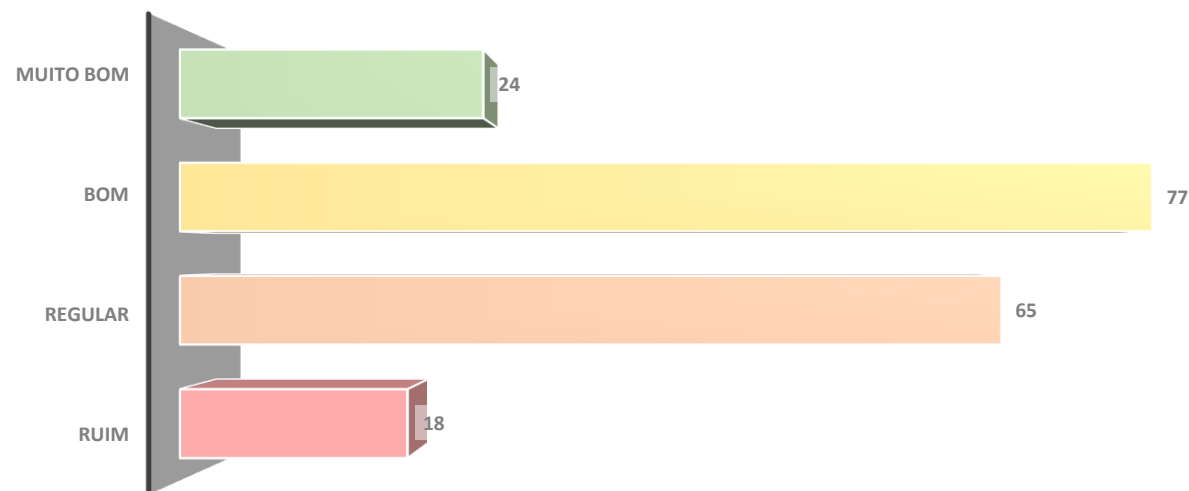
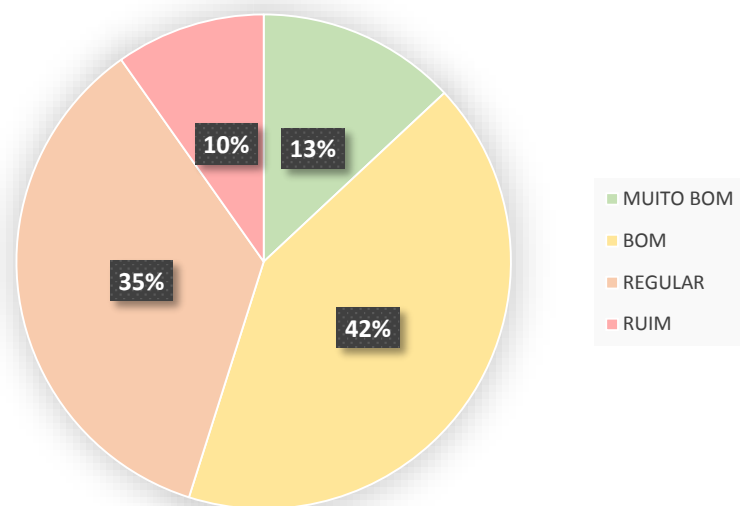


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



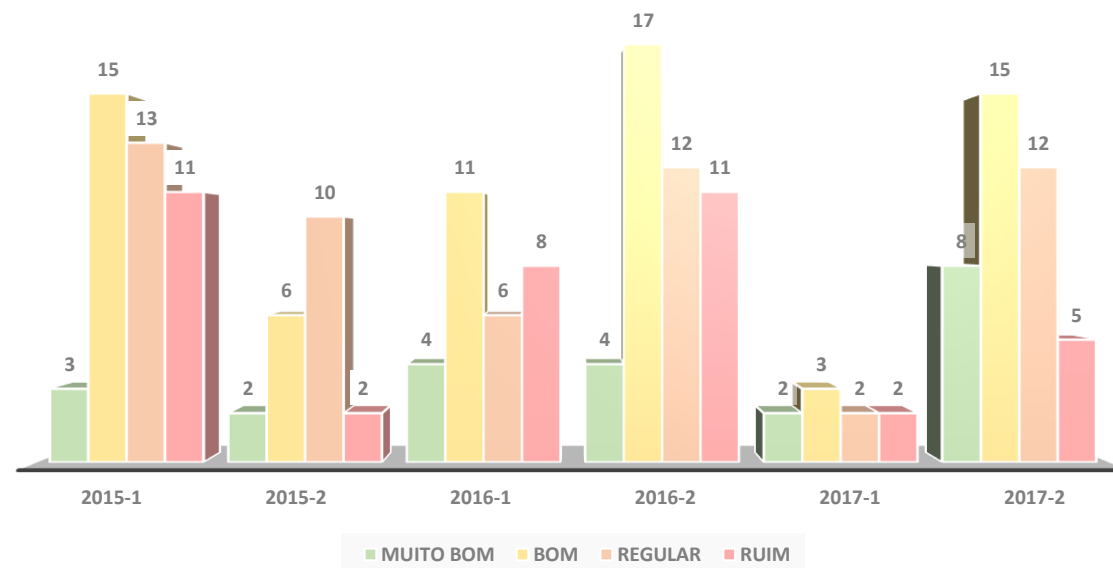
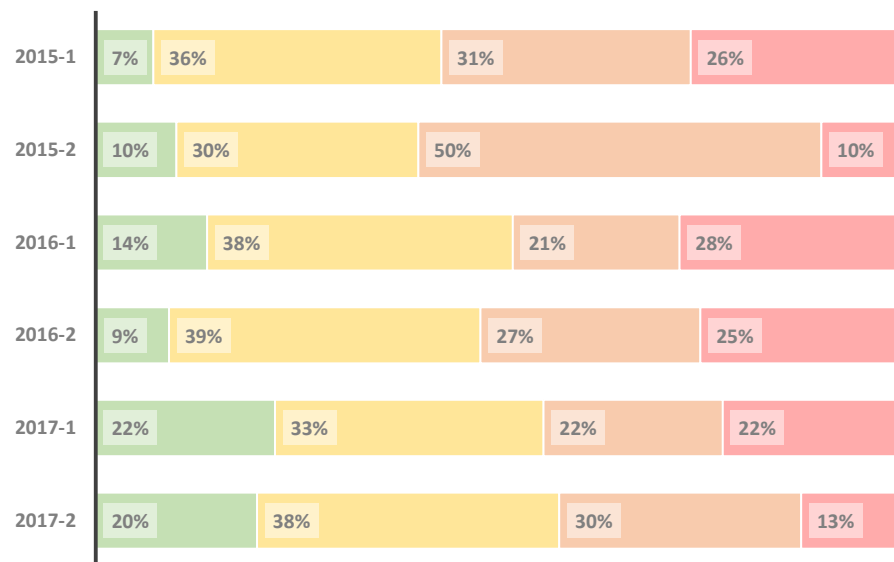
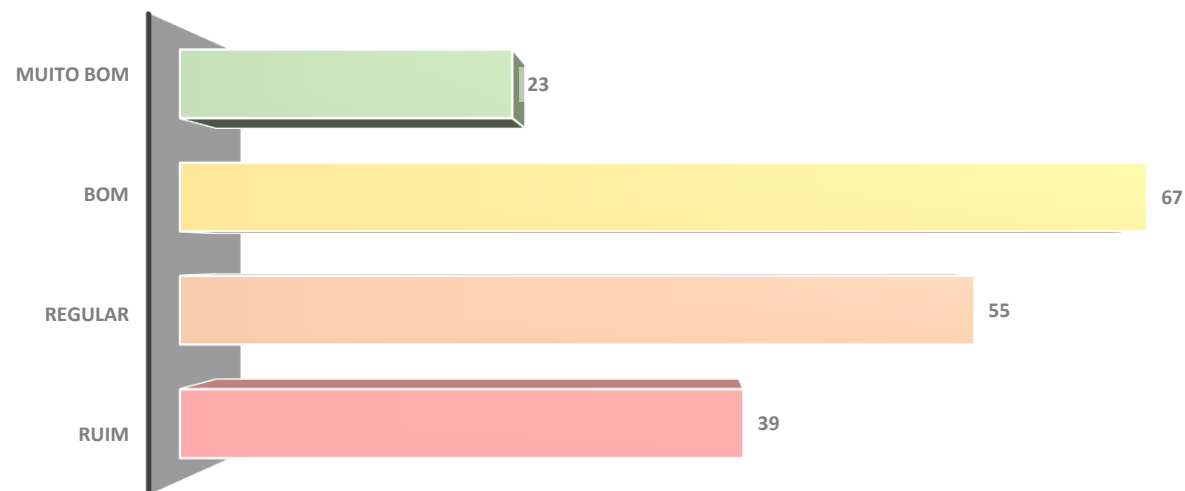
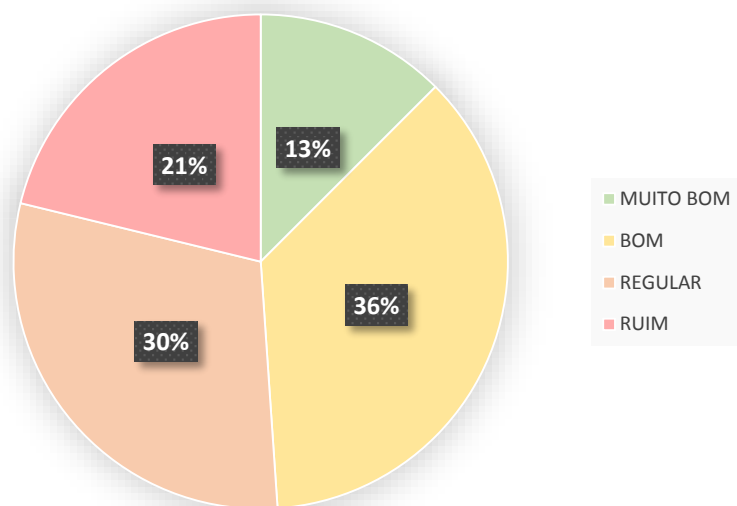


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



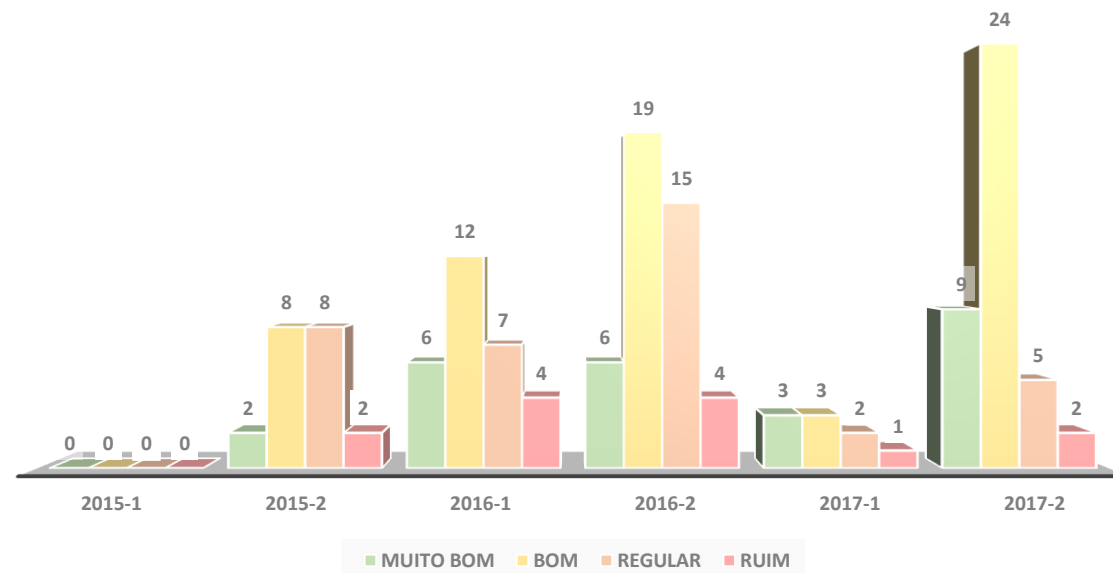
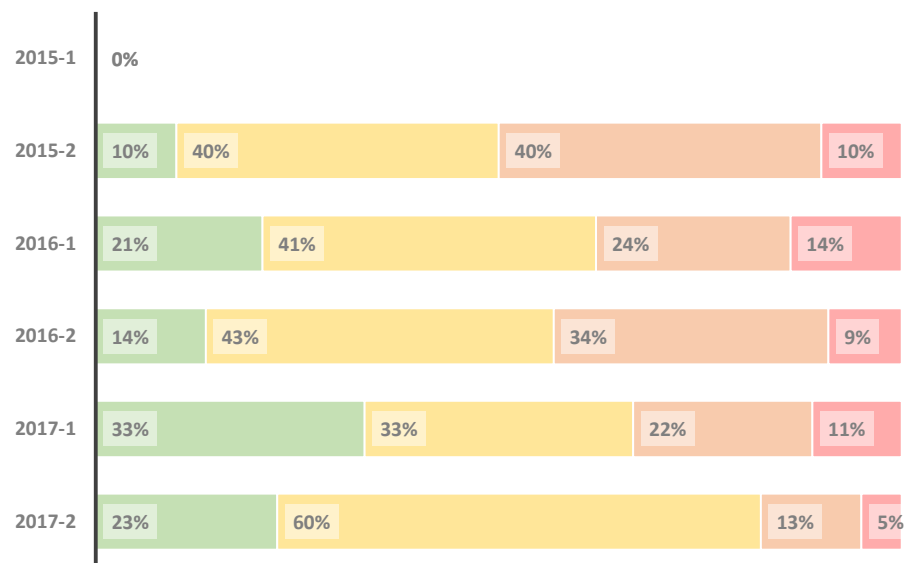
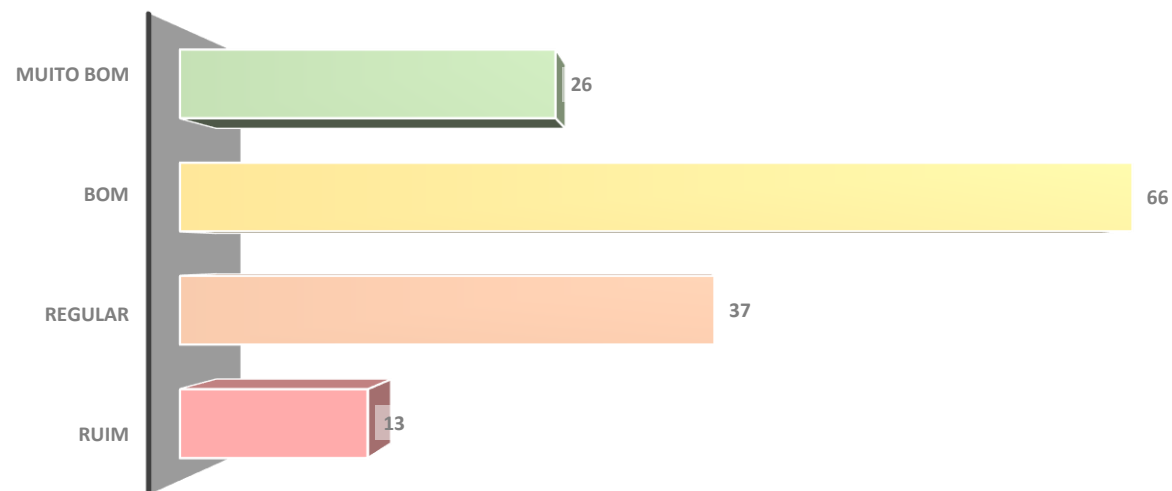
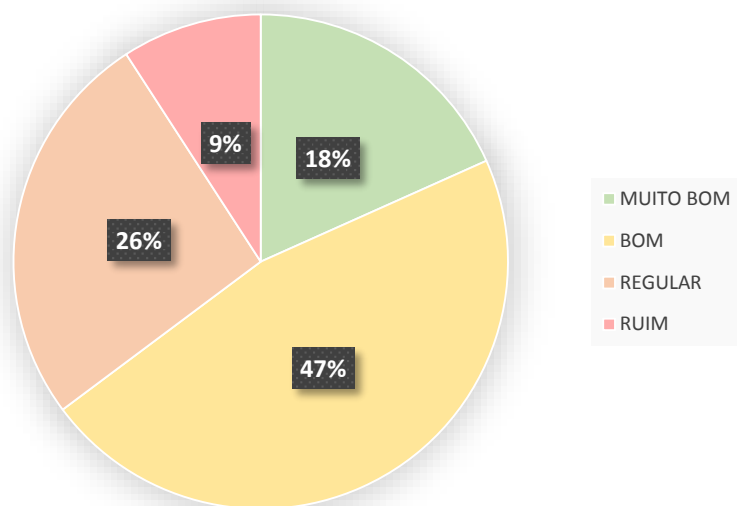


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



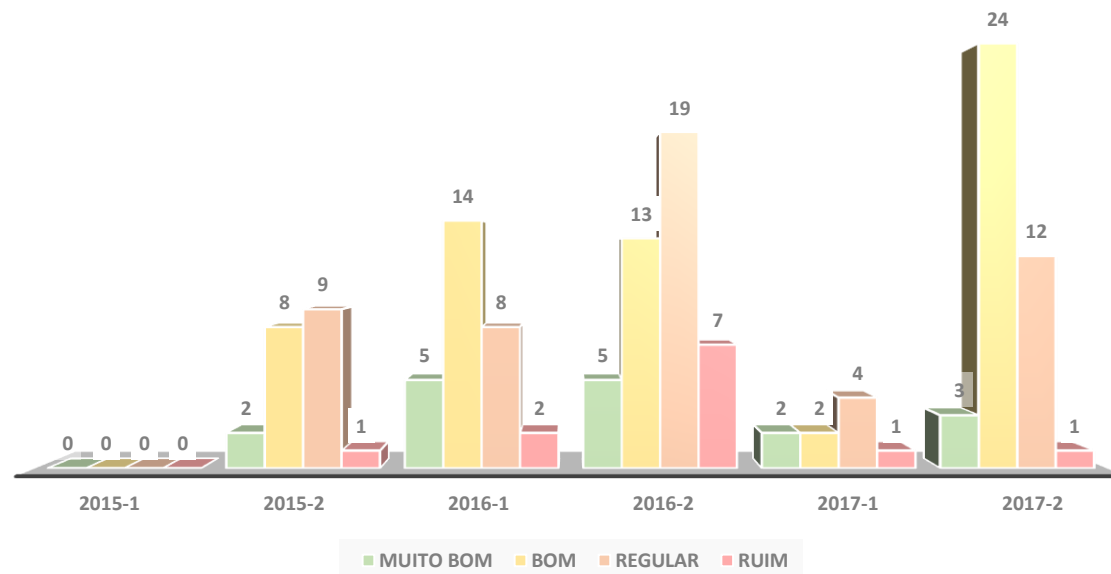
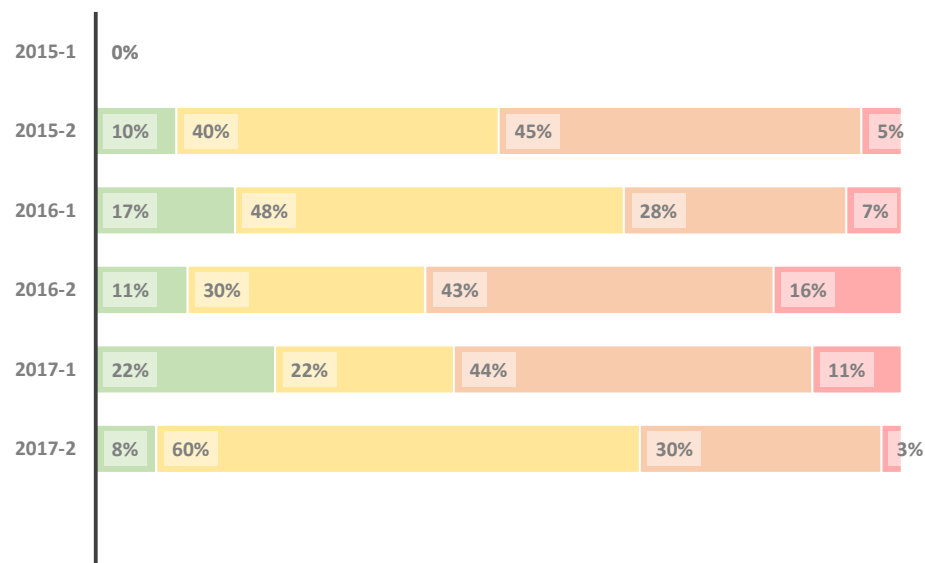
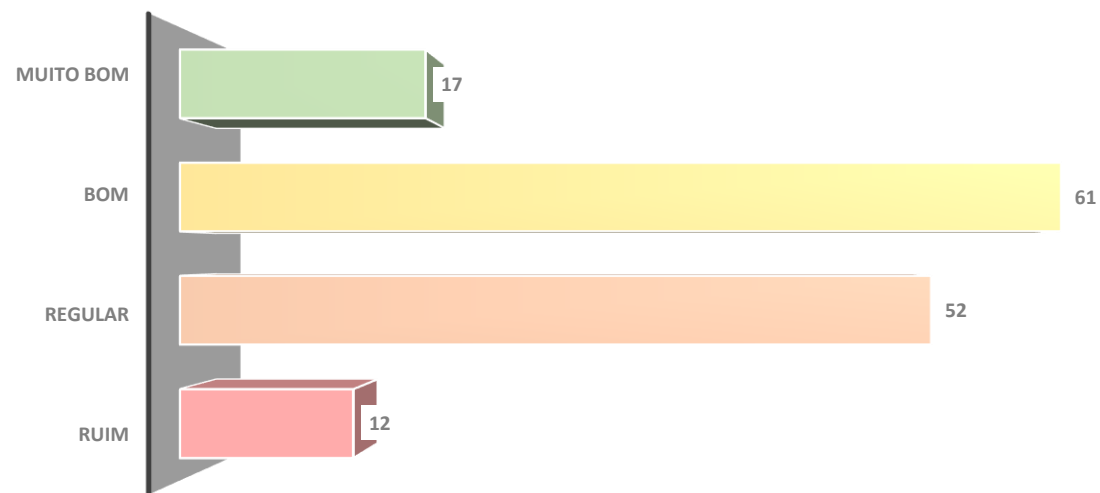
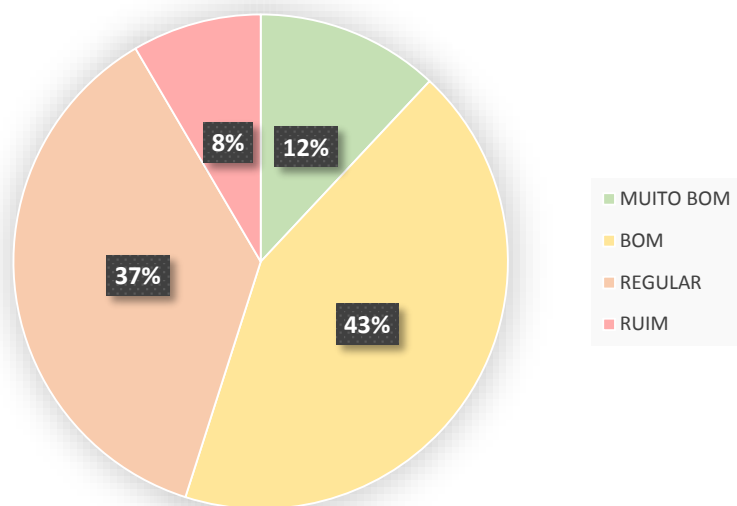


SALAS DE AULA : limpeza e ventilação.



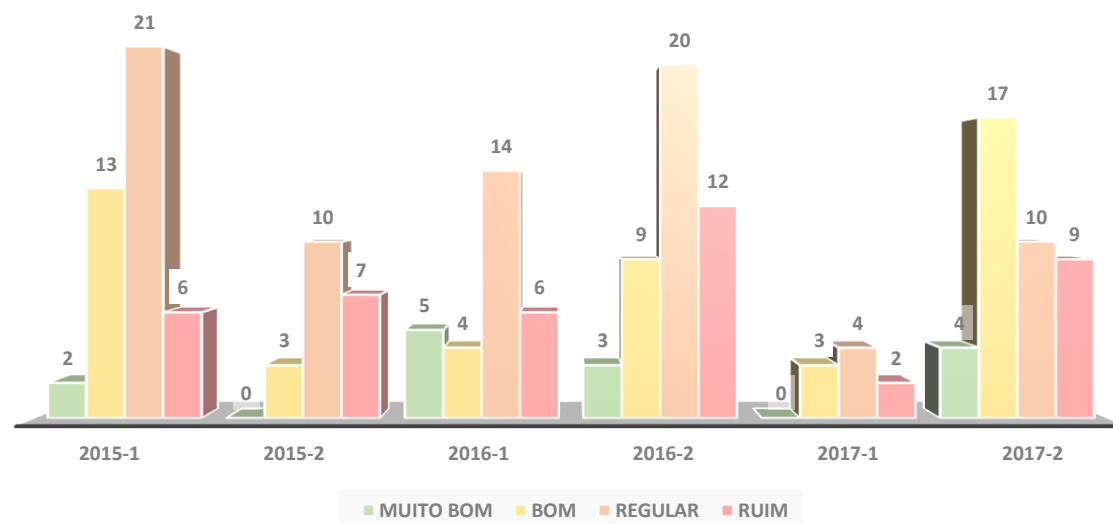
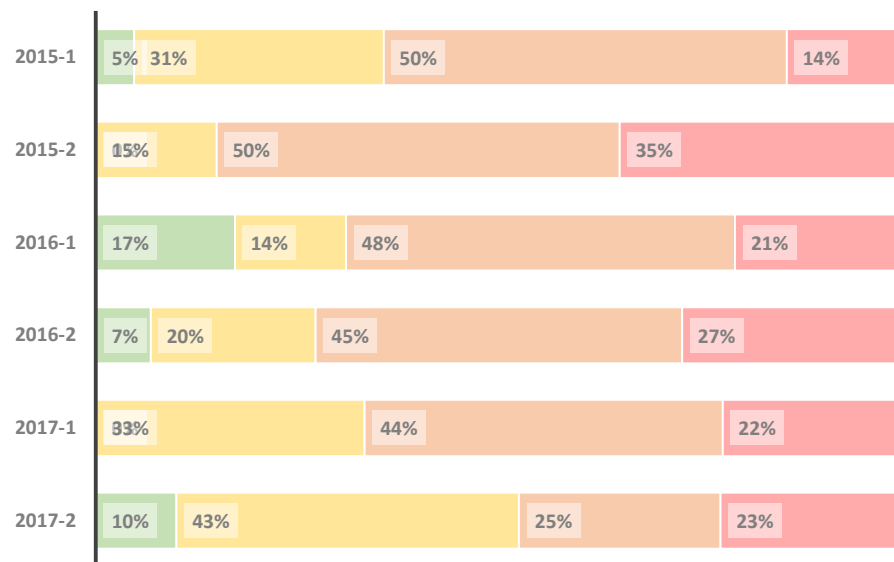
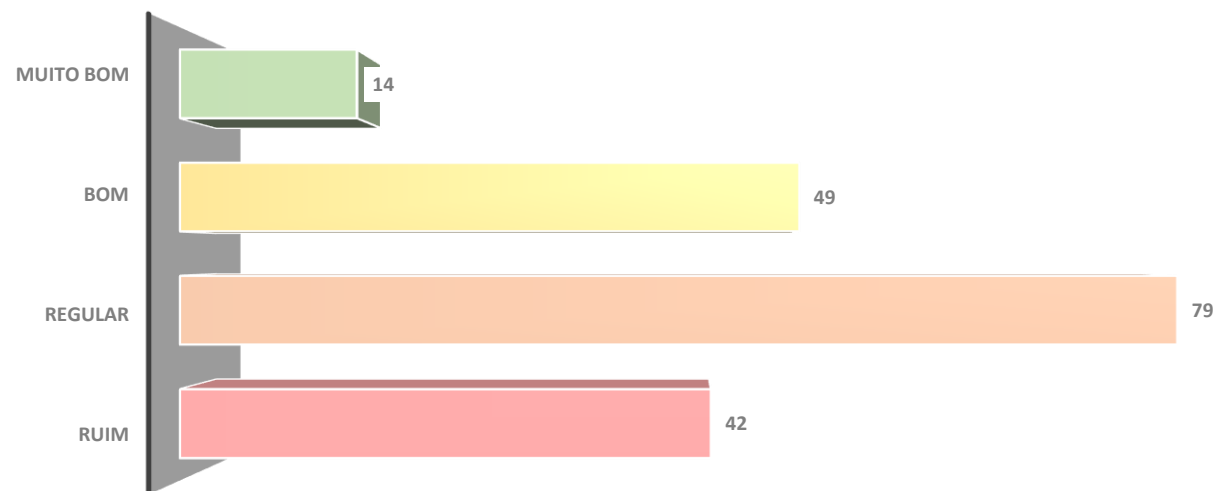
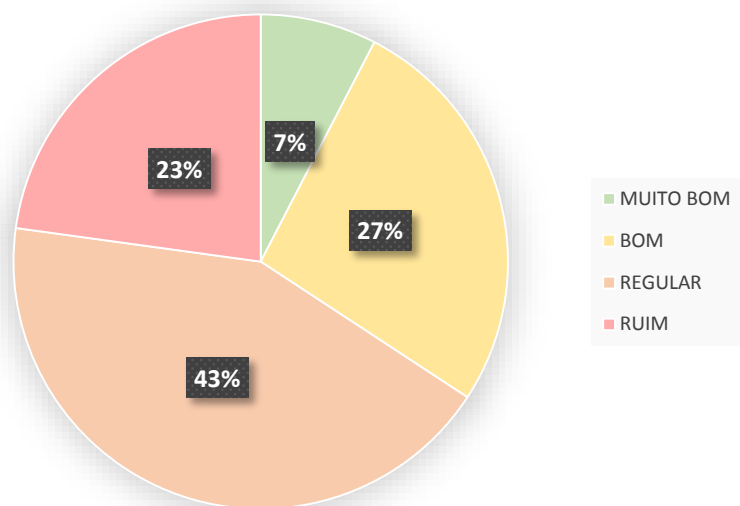


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



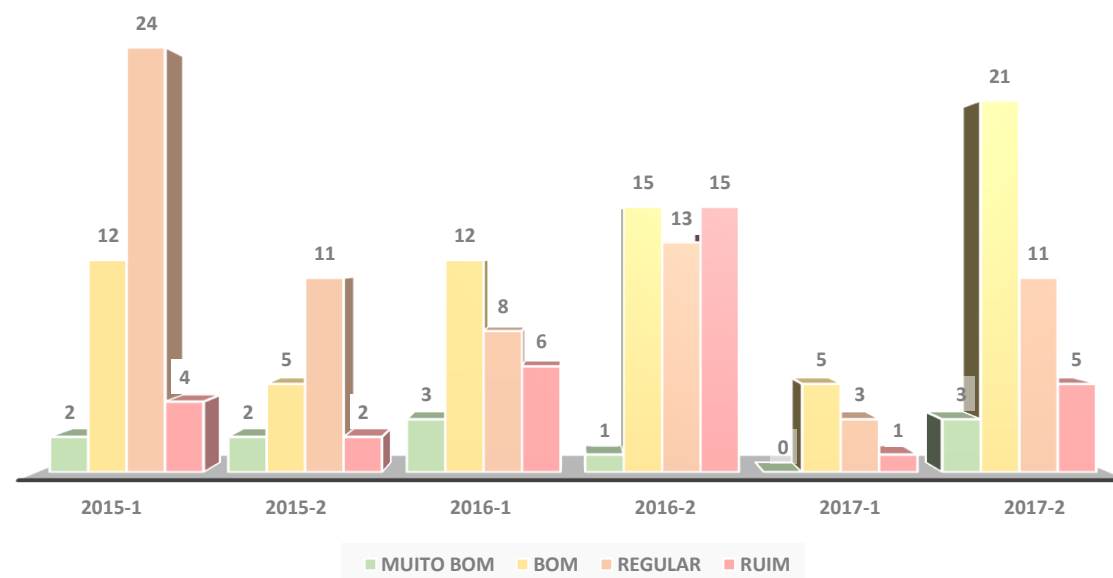
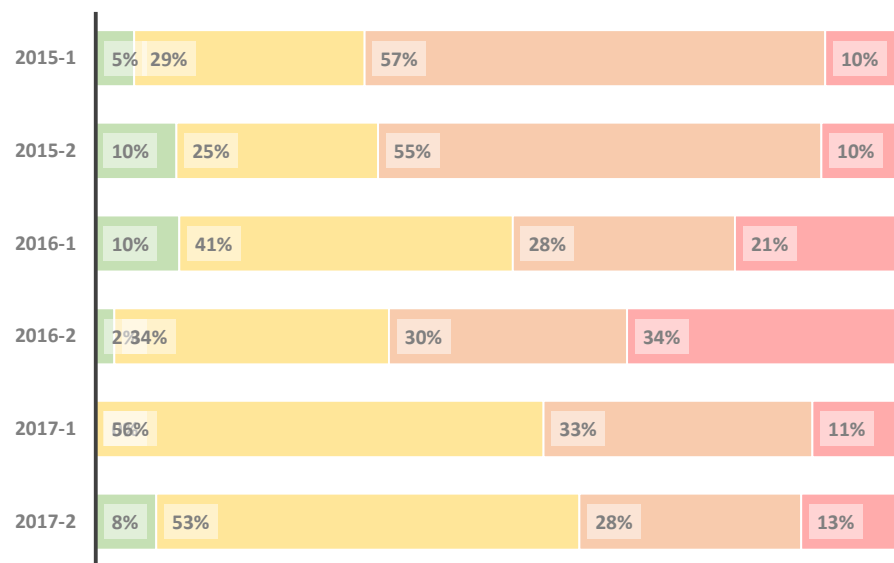
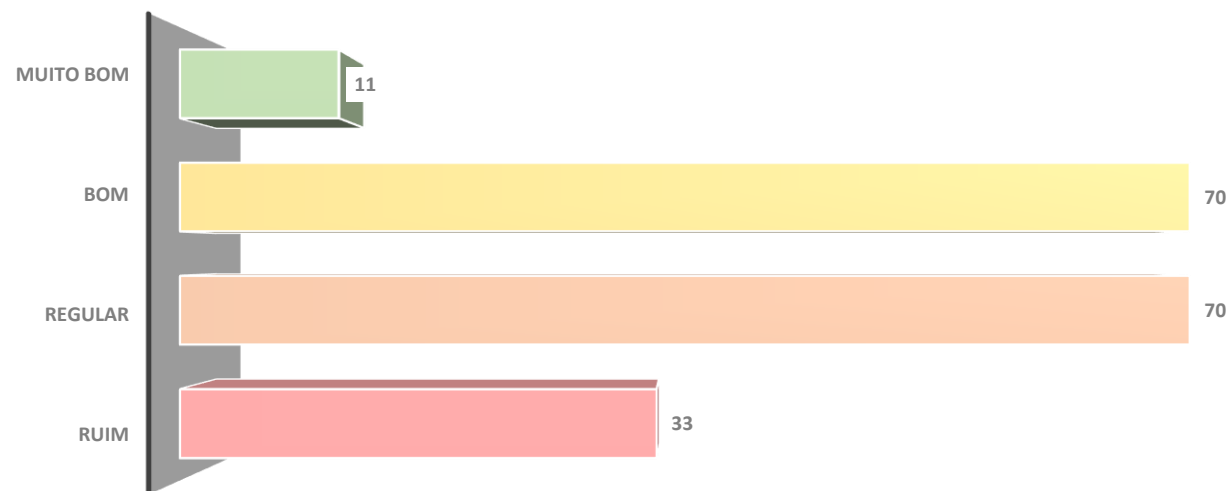
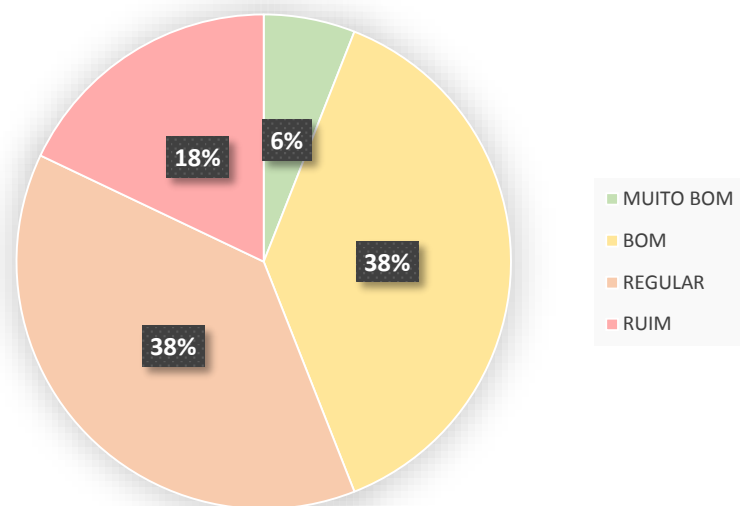


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



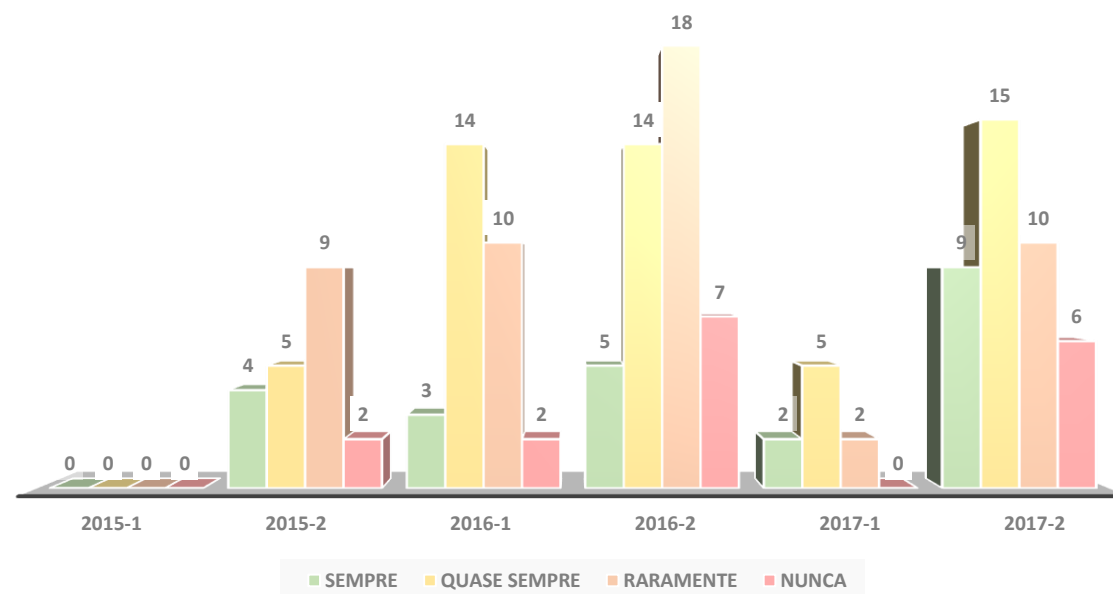
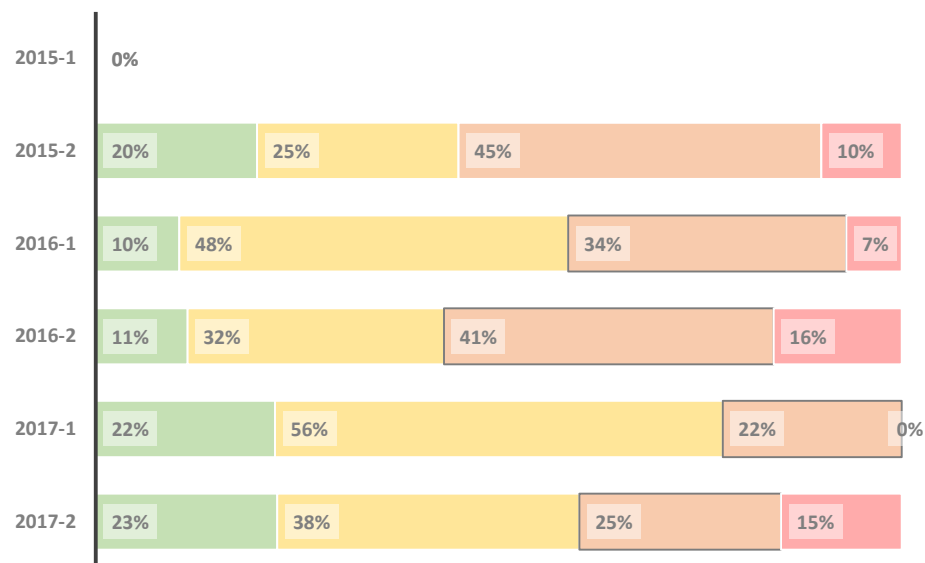
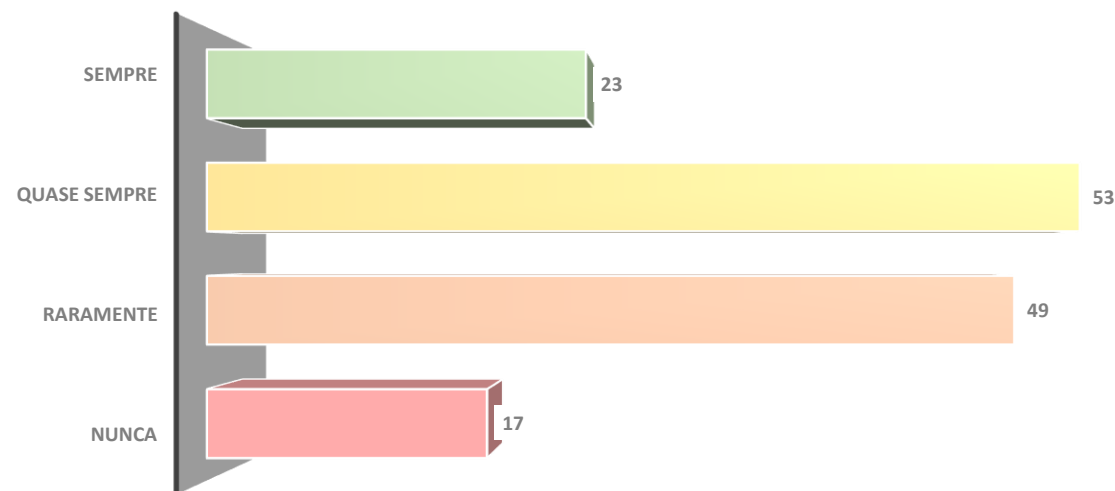
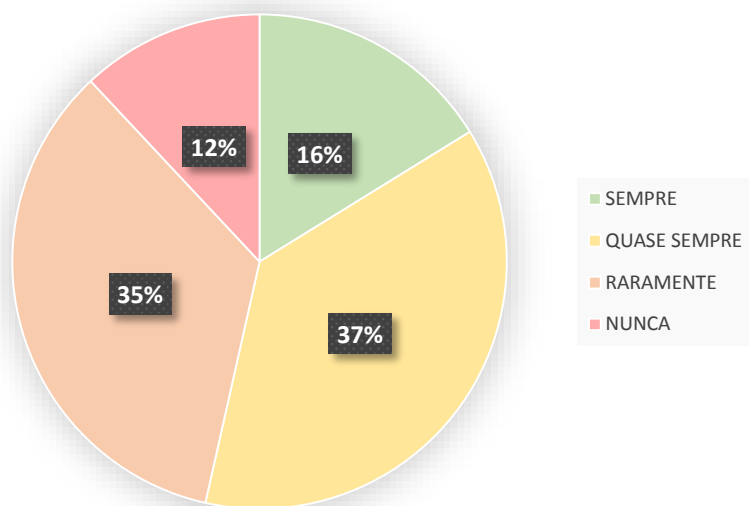


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



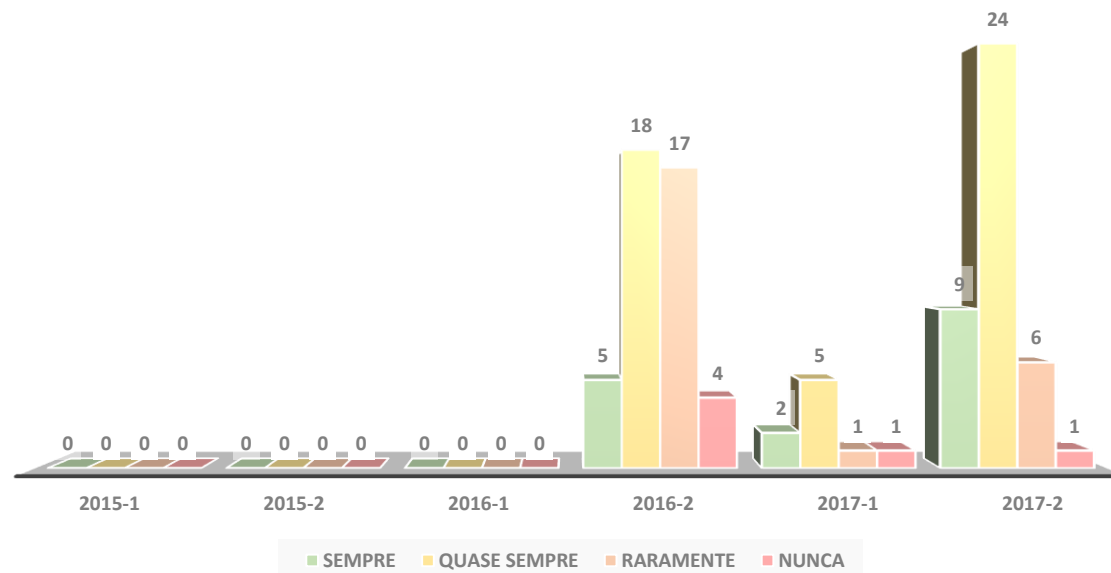
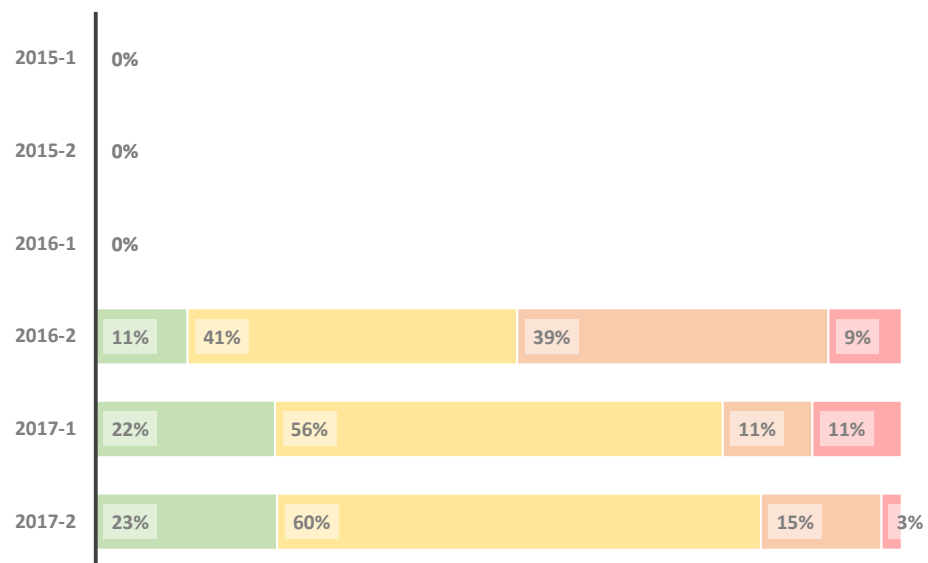
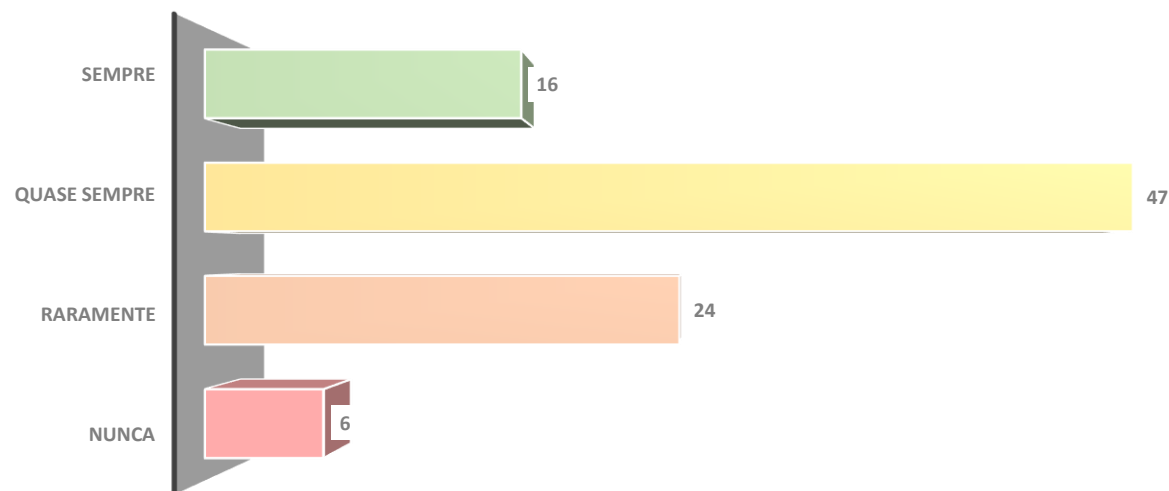
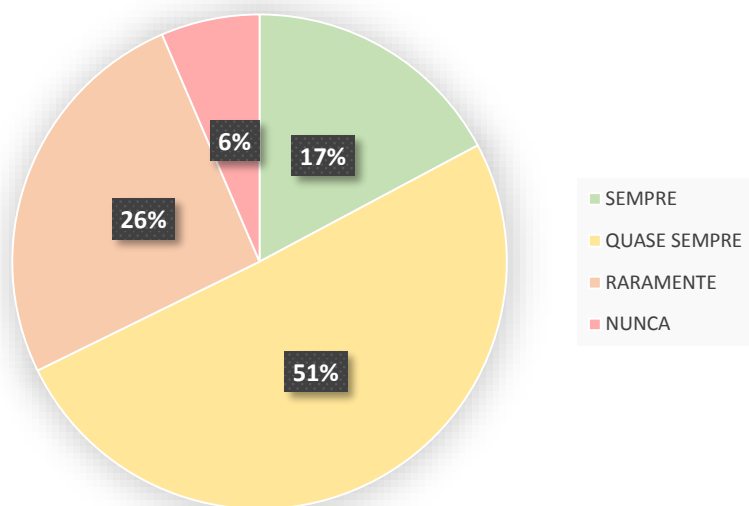


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



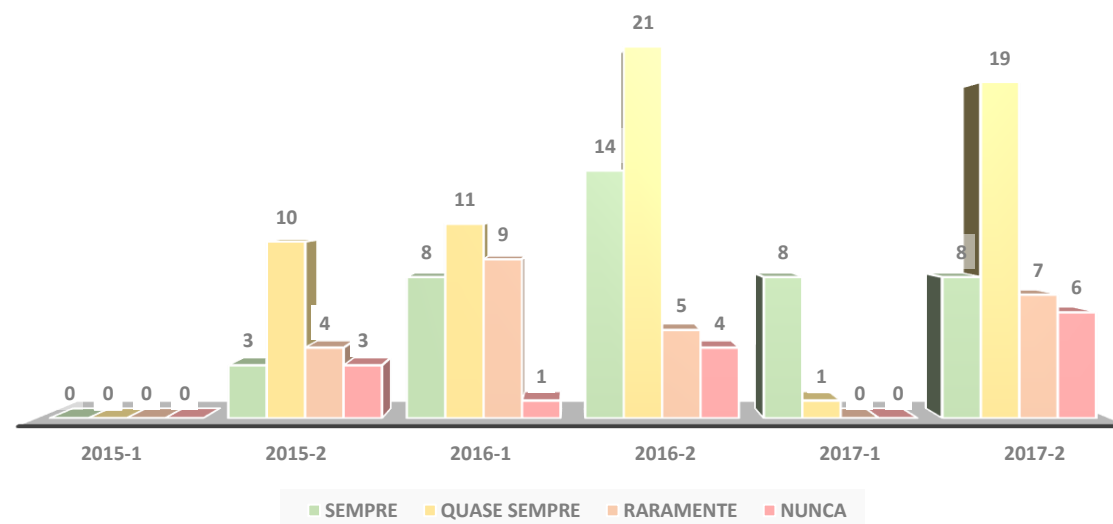
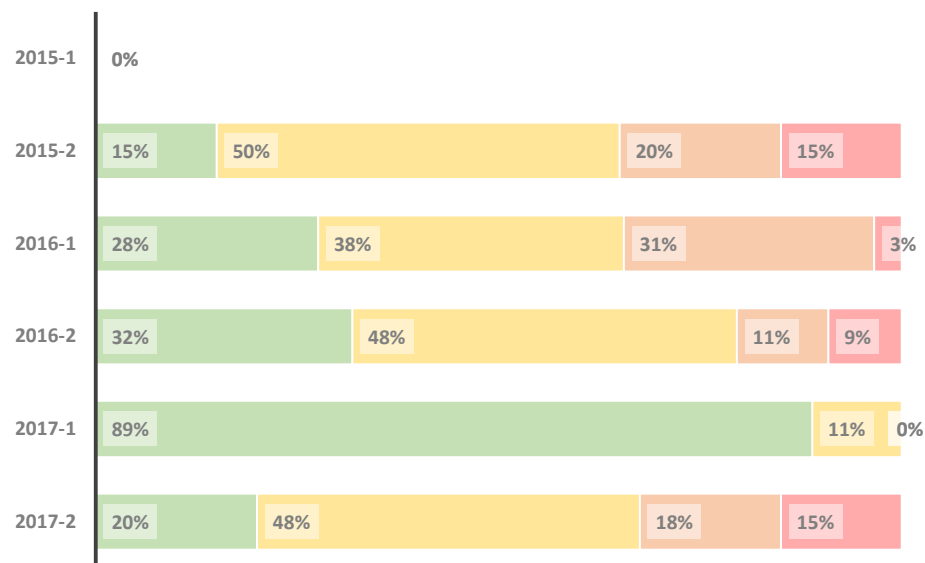
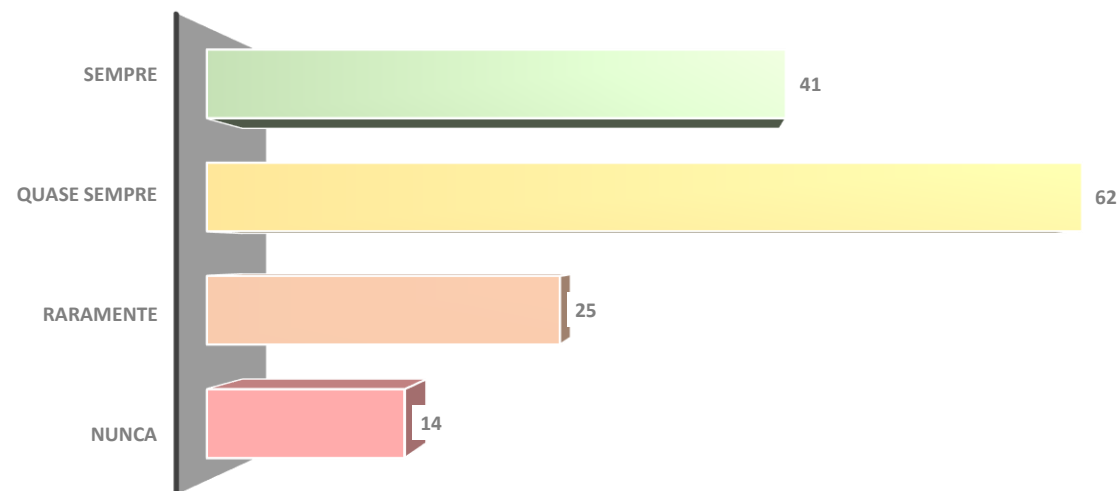
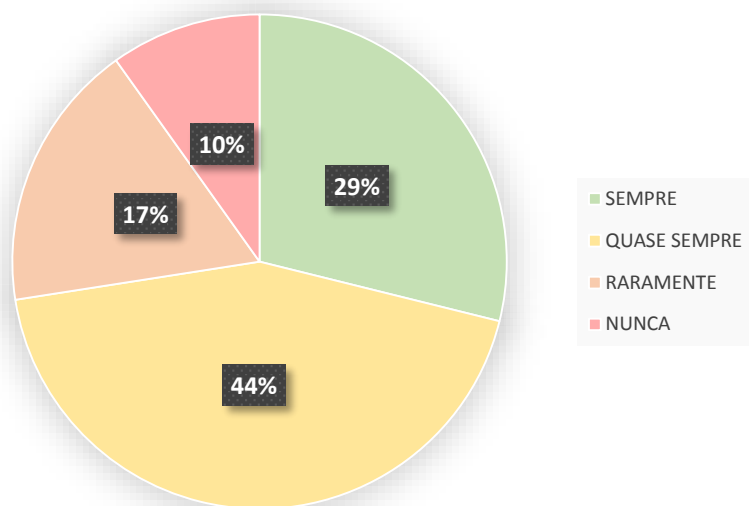


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



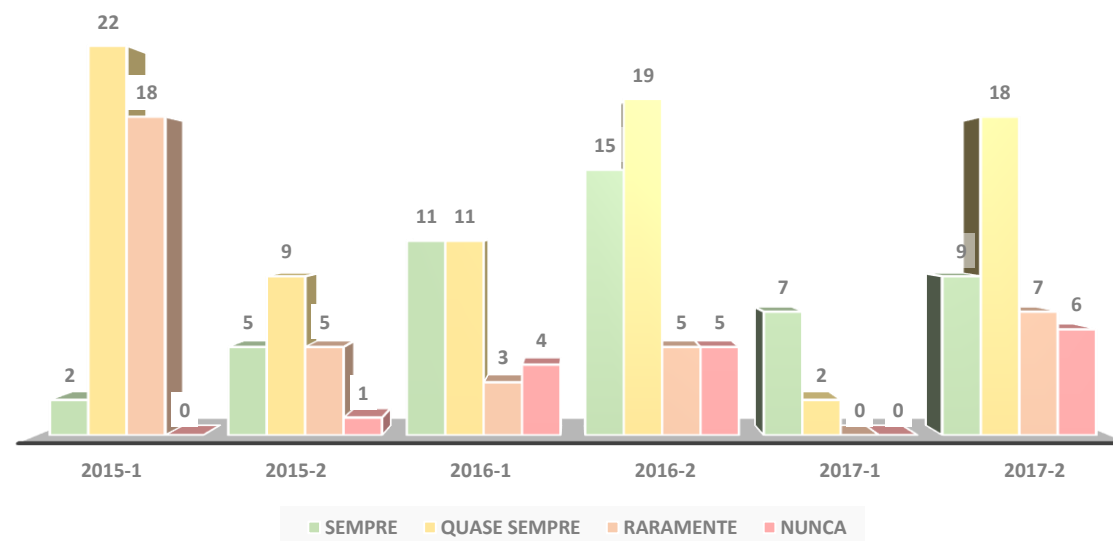
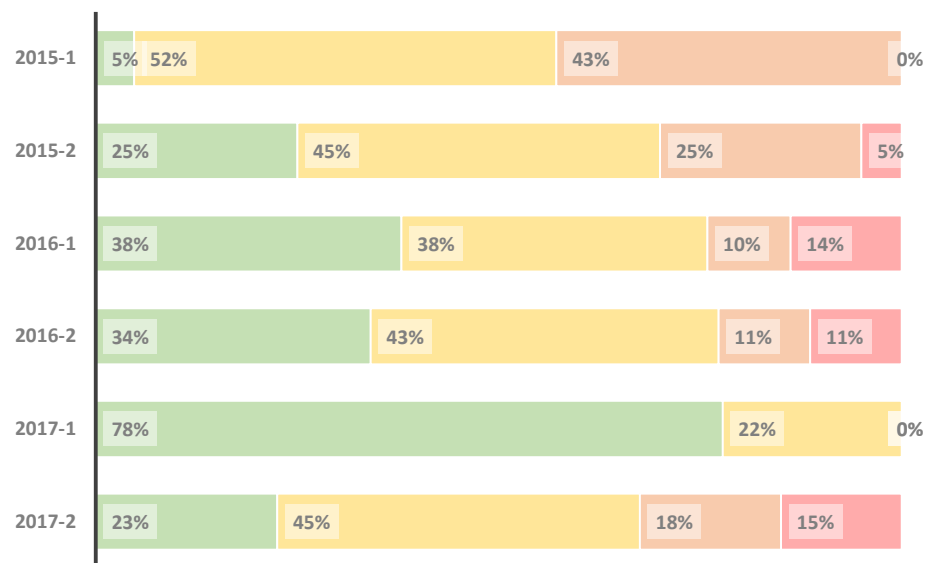
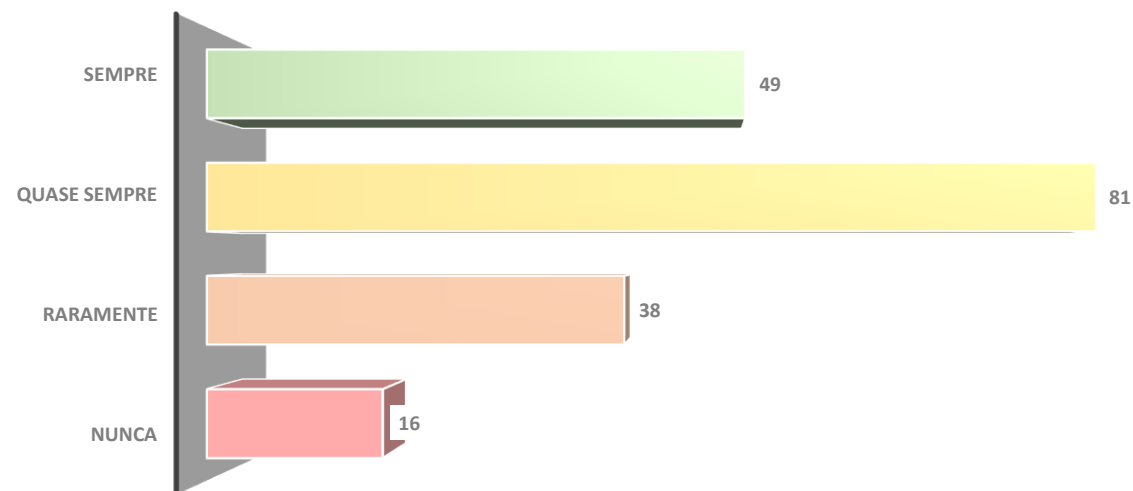
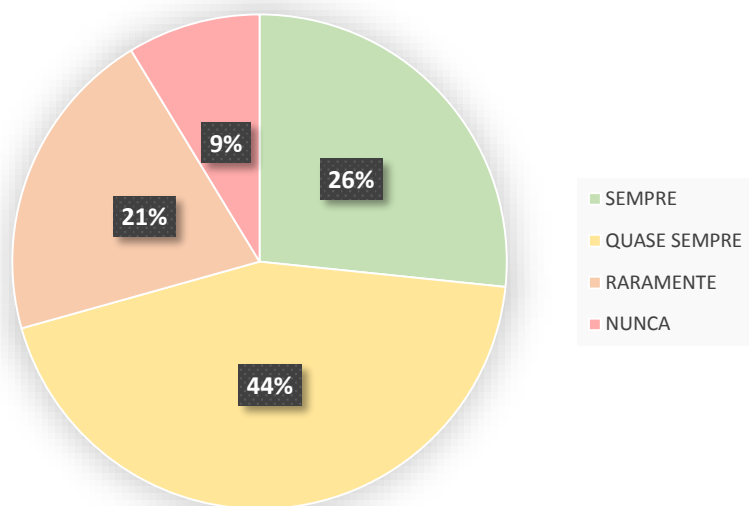


O COORDENADOR: é acessível ao aluno?



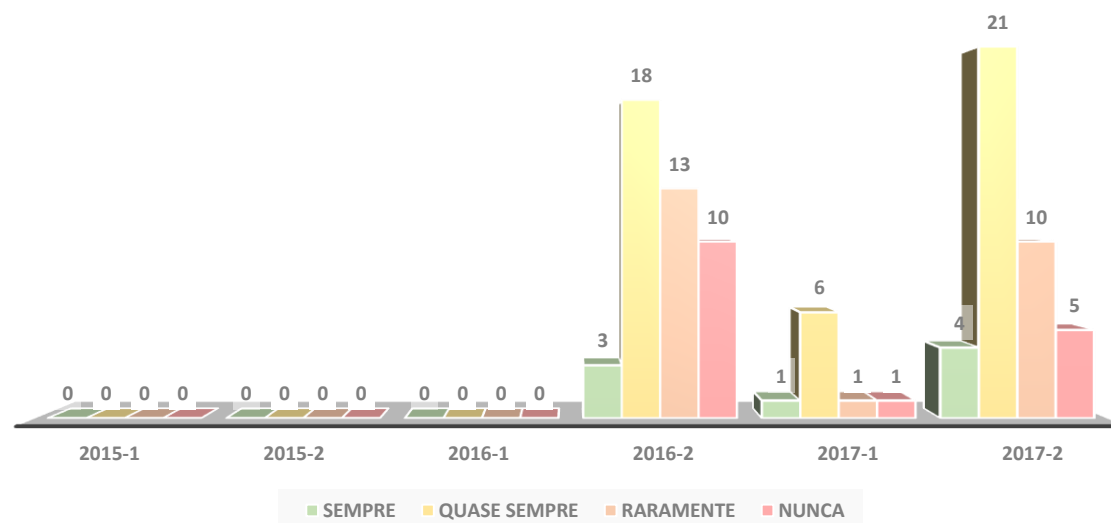
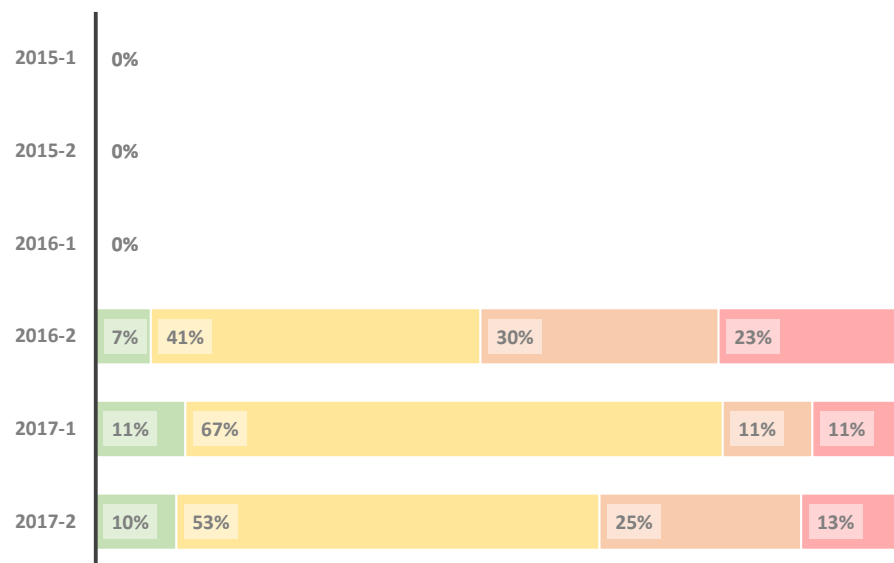
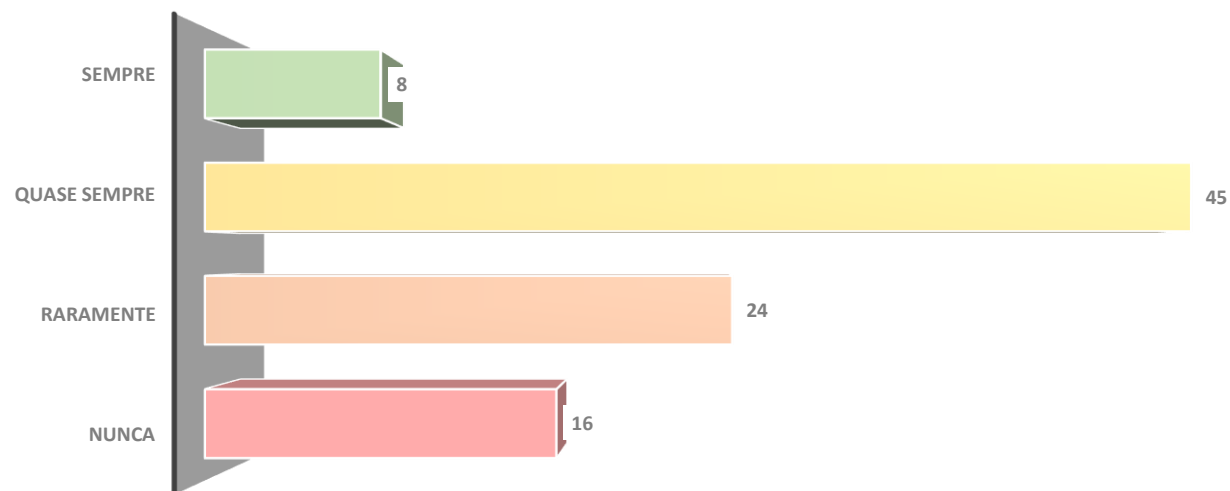
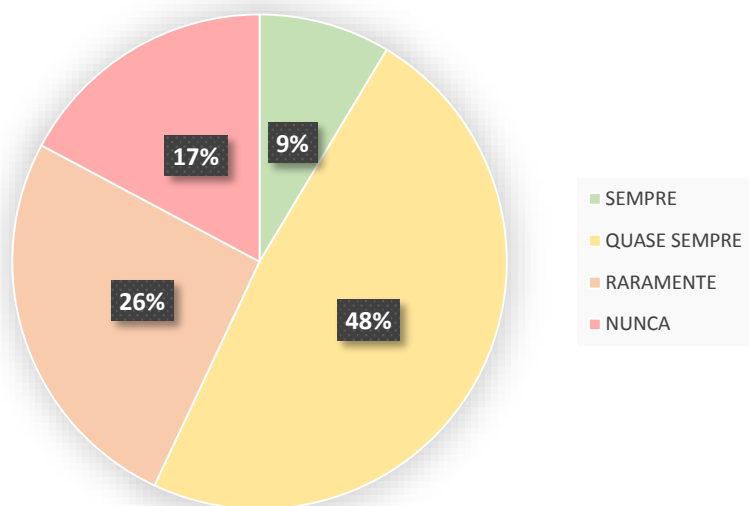


O COORDENADOR: é acessível ao aluno?



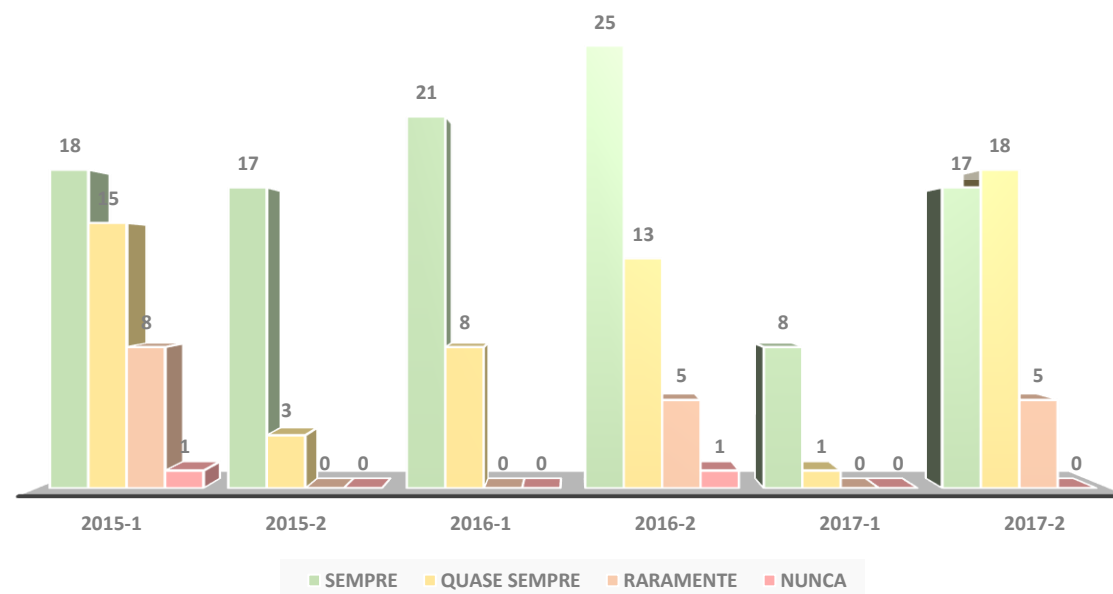
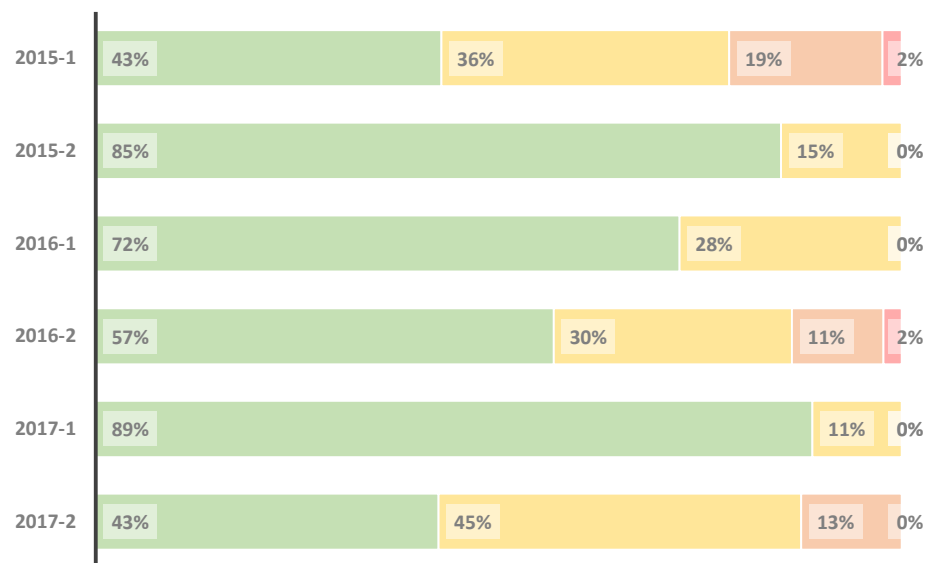
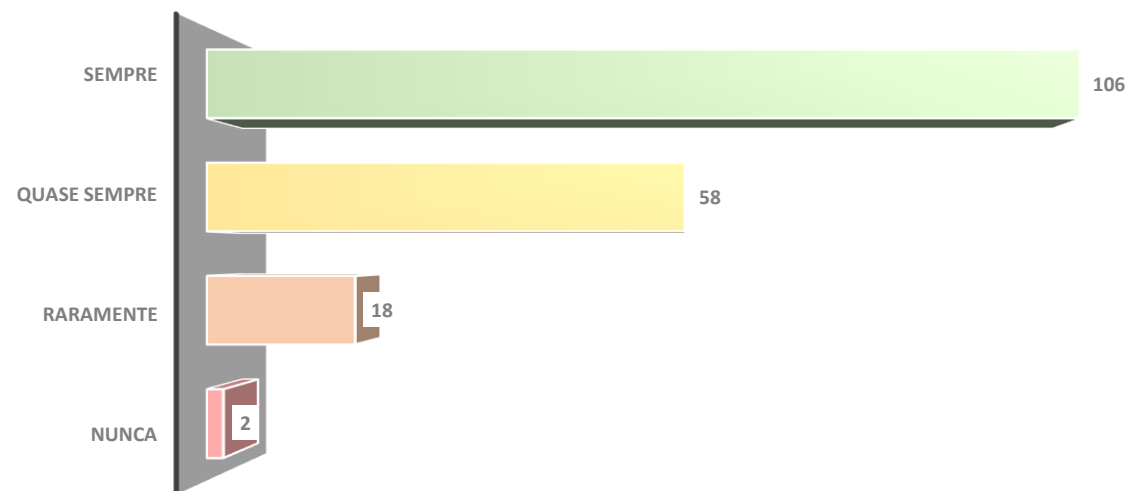
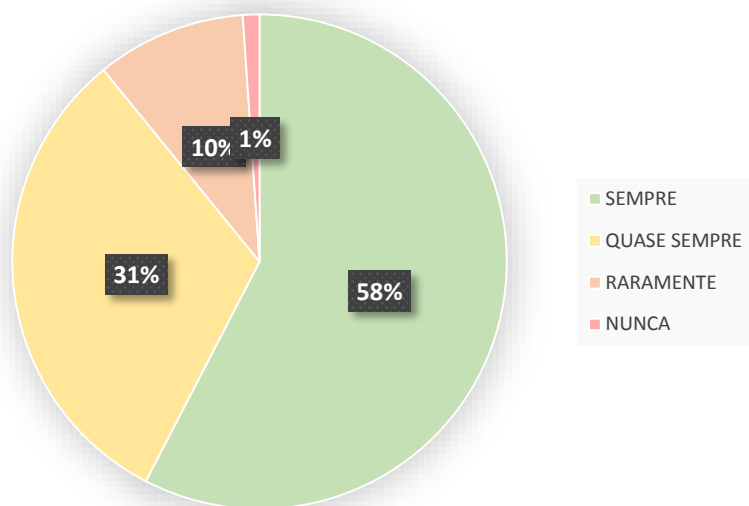


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



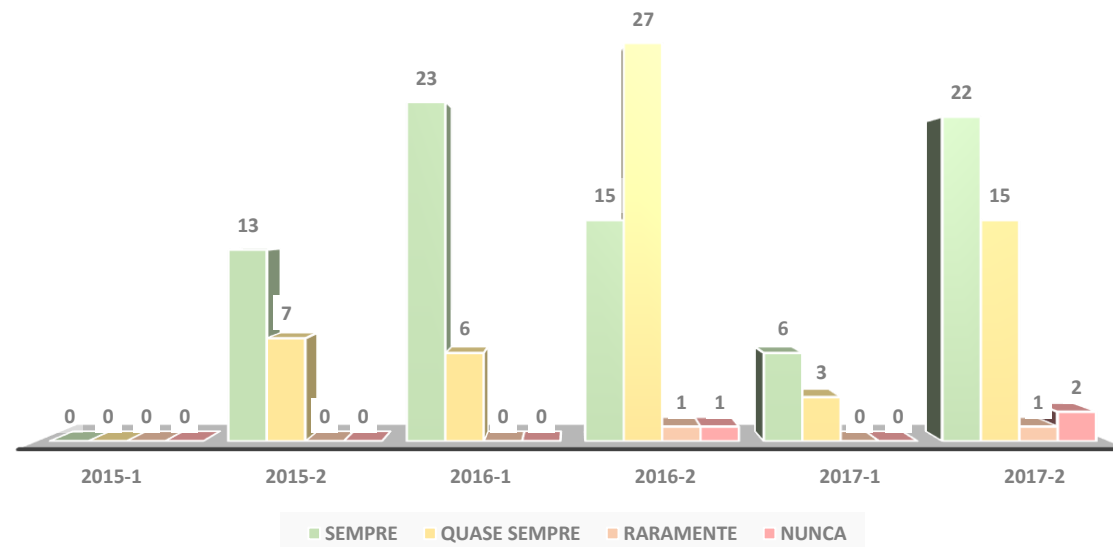
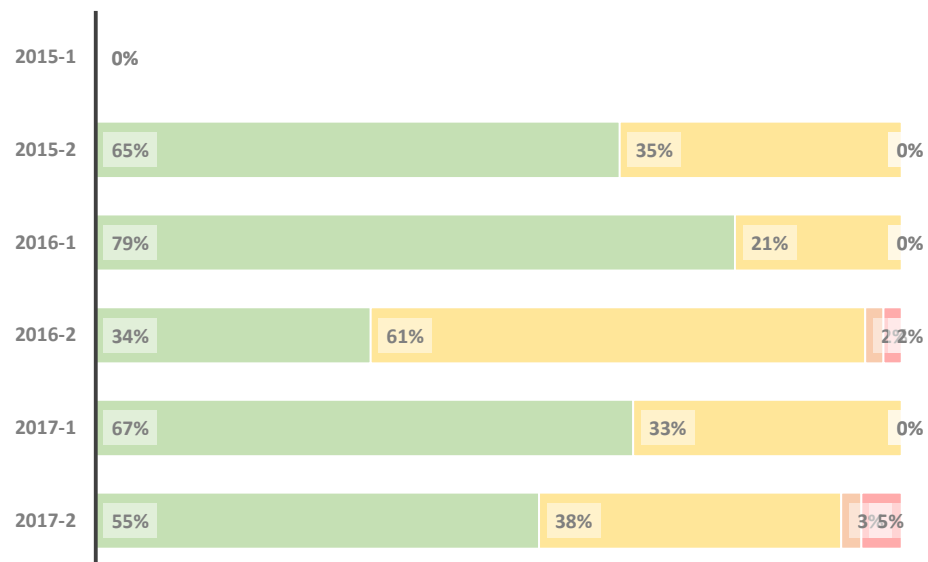
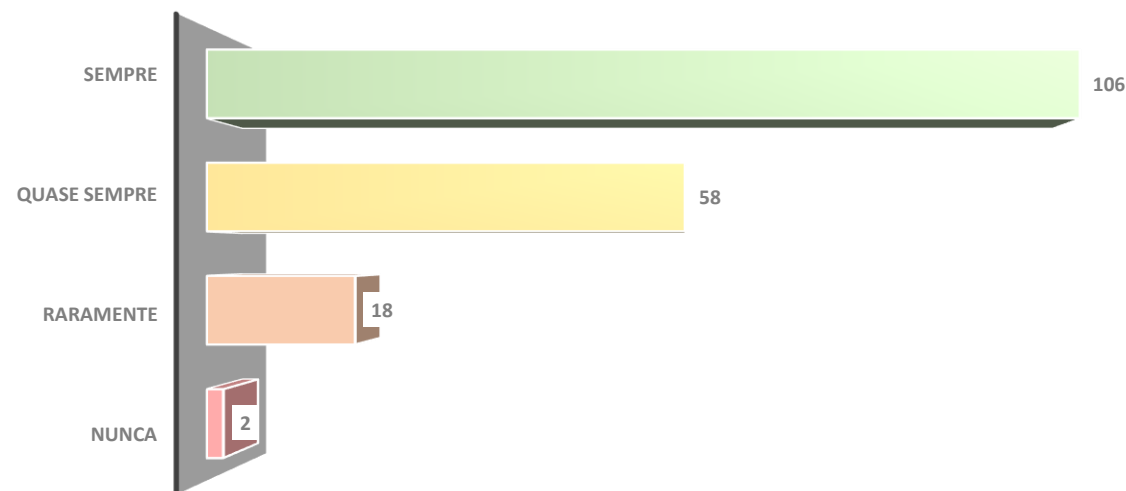
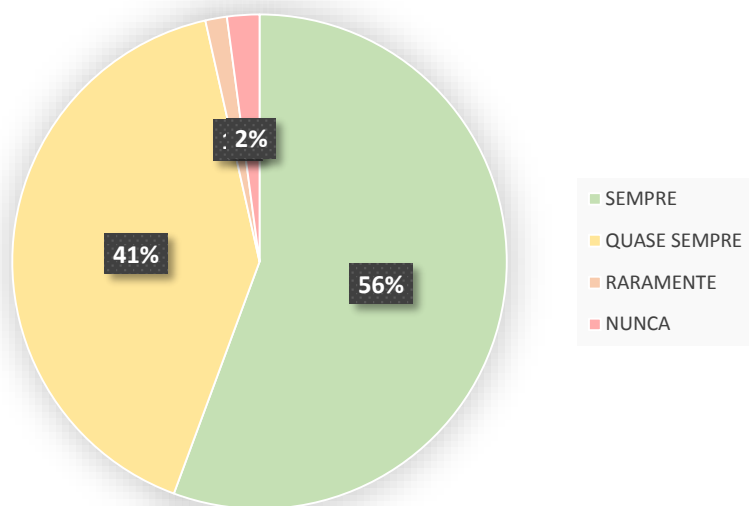


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



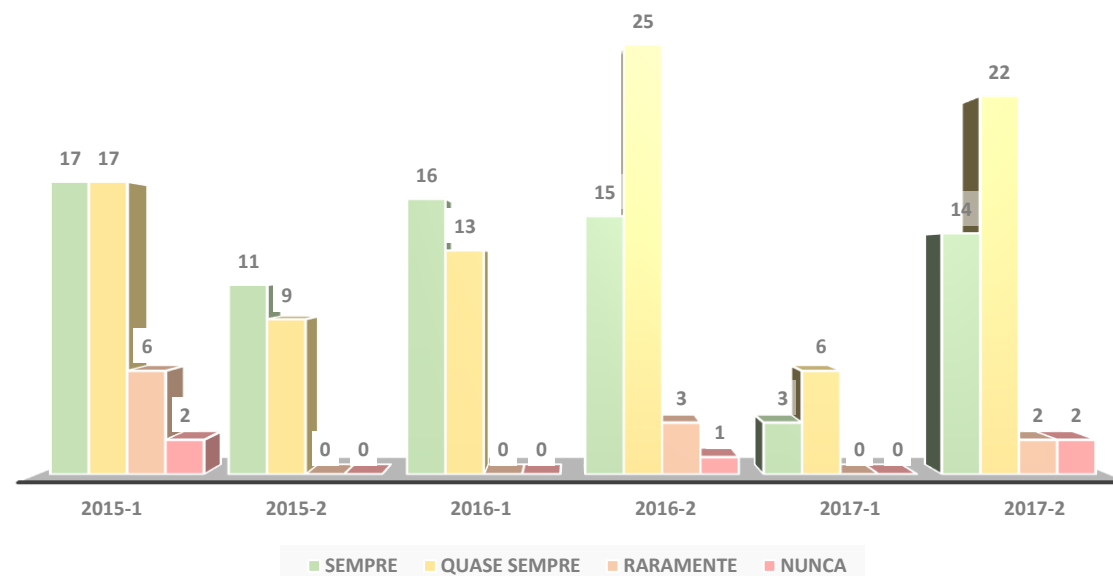
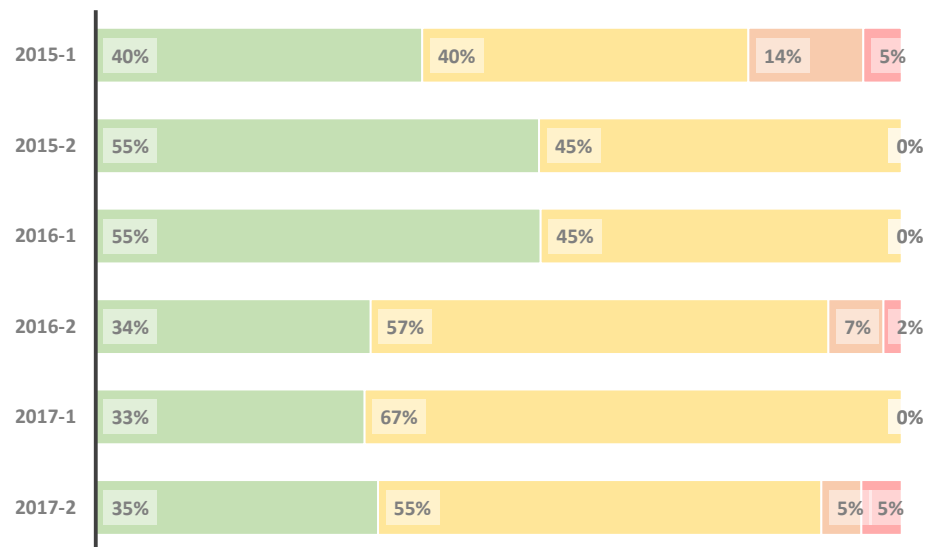
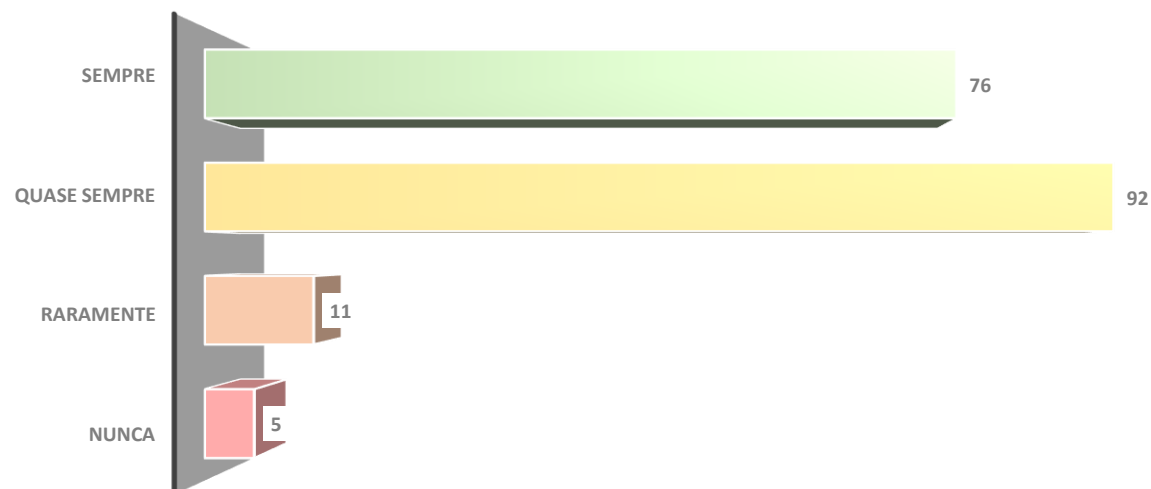
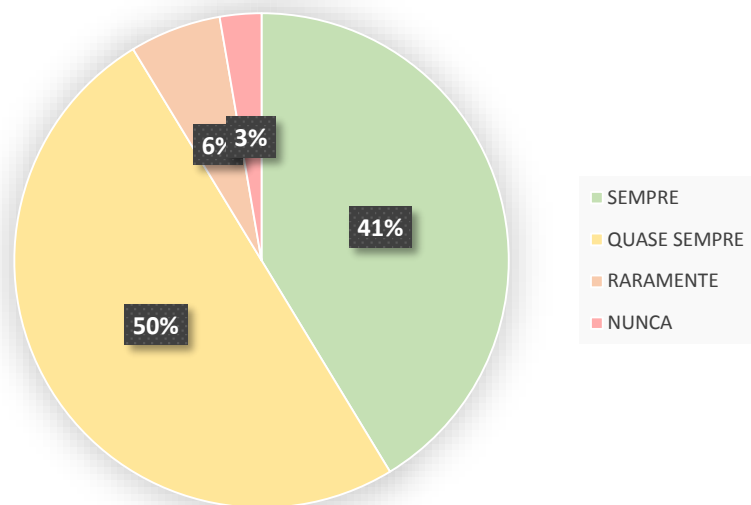


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



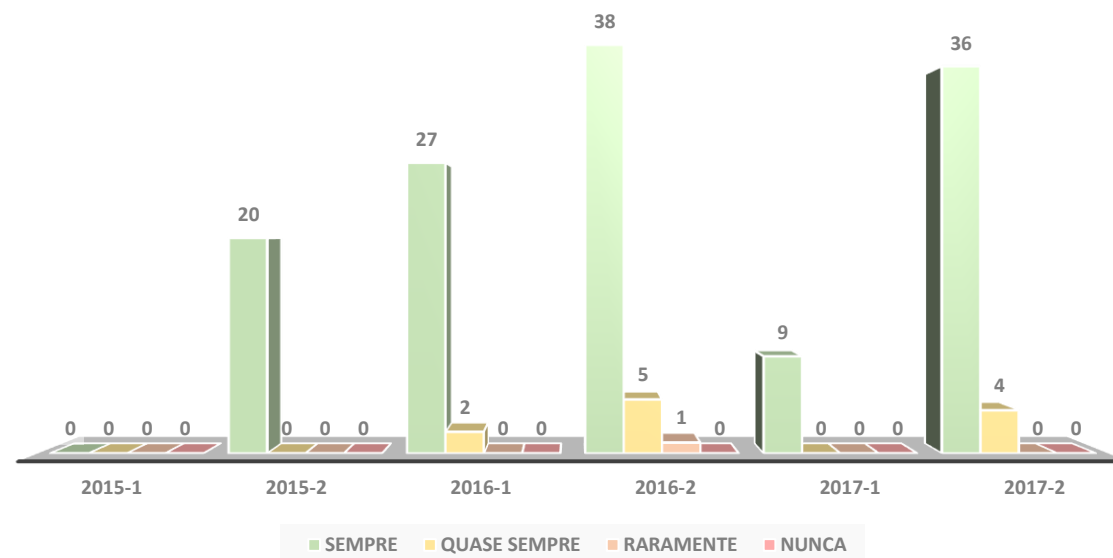
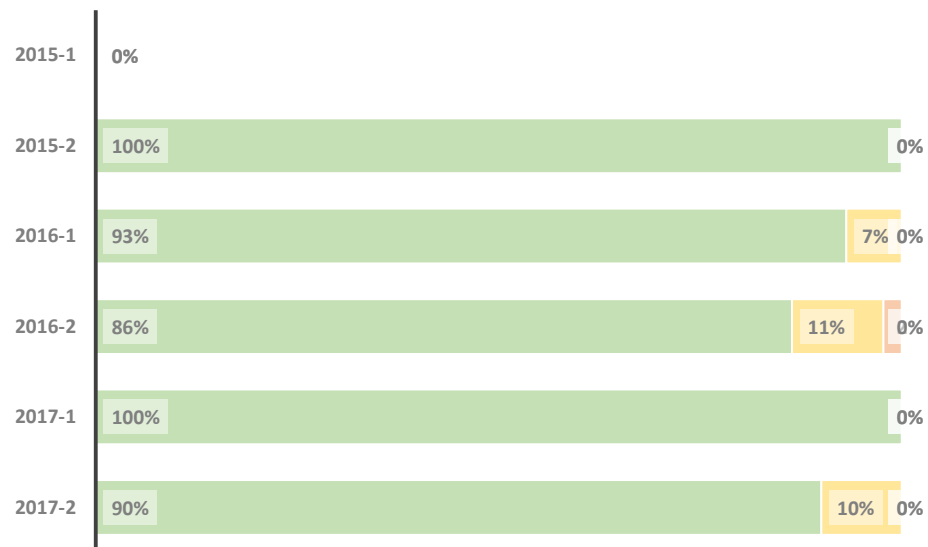
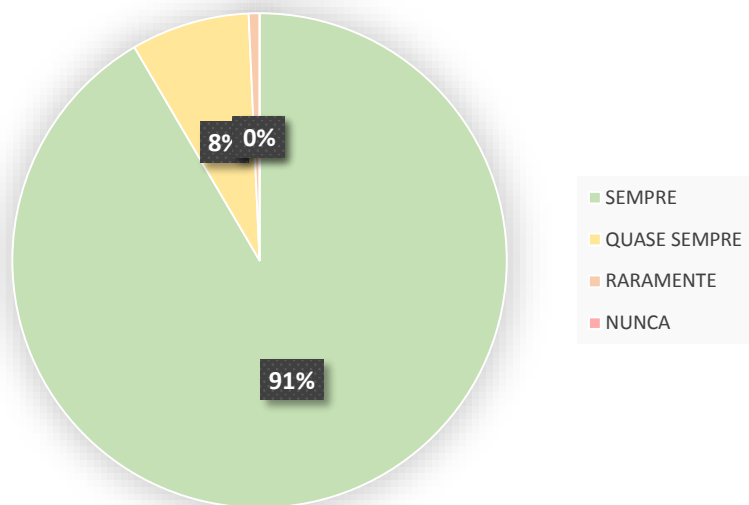


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



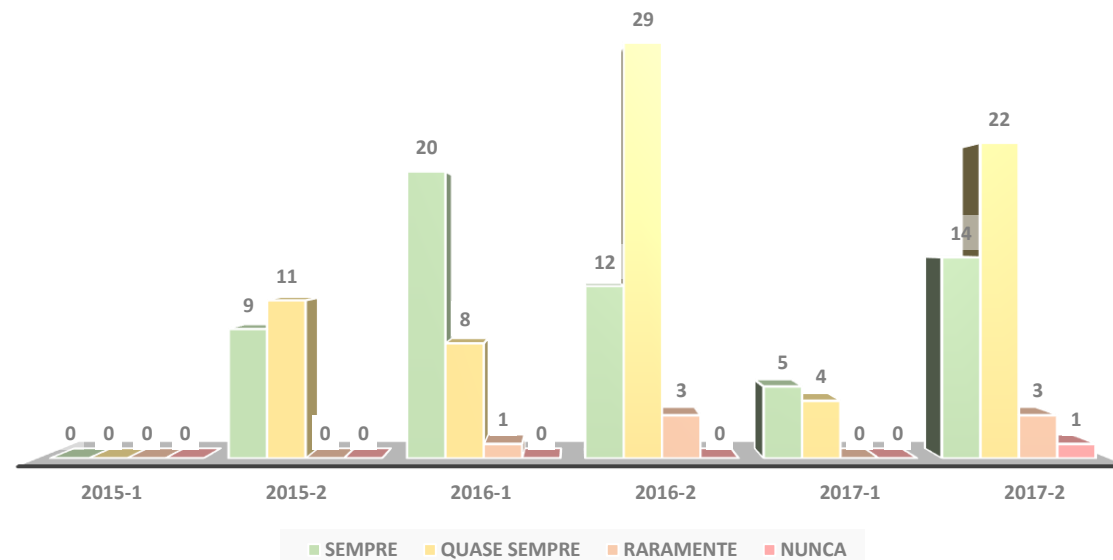
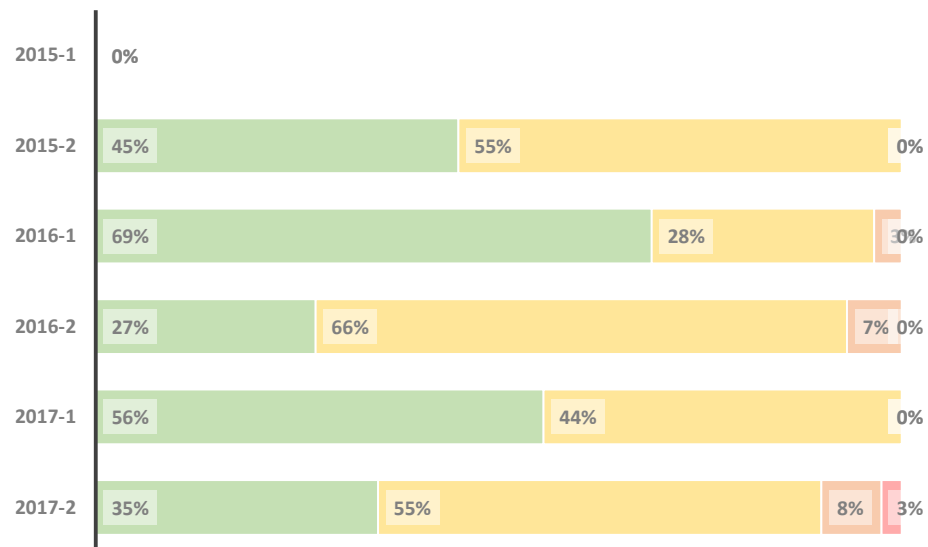
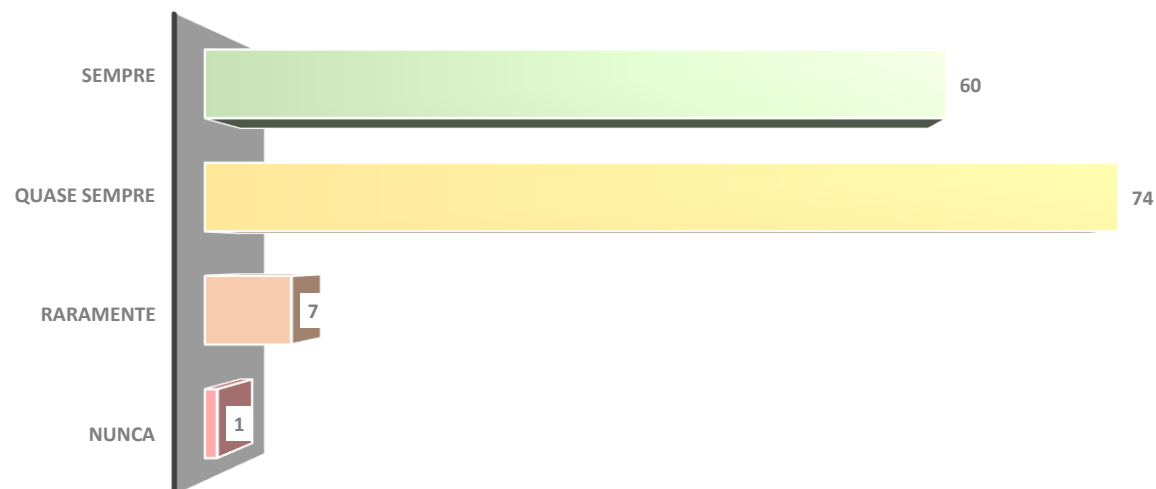
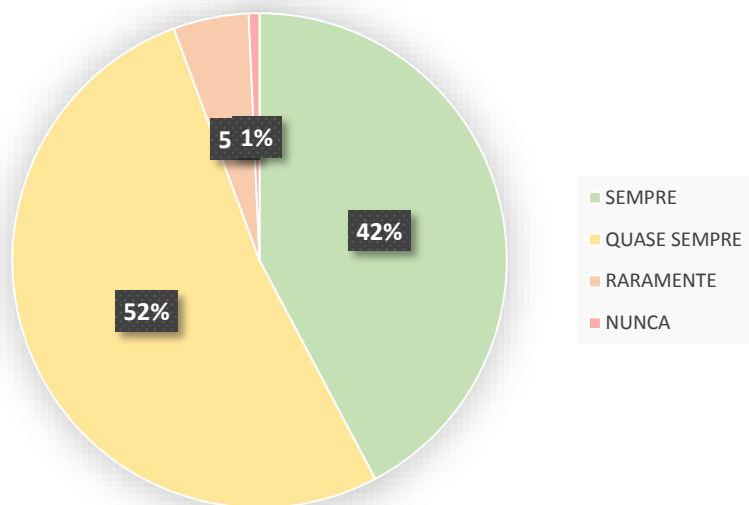


OS PROFESSORES: fazem chamada?



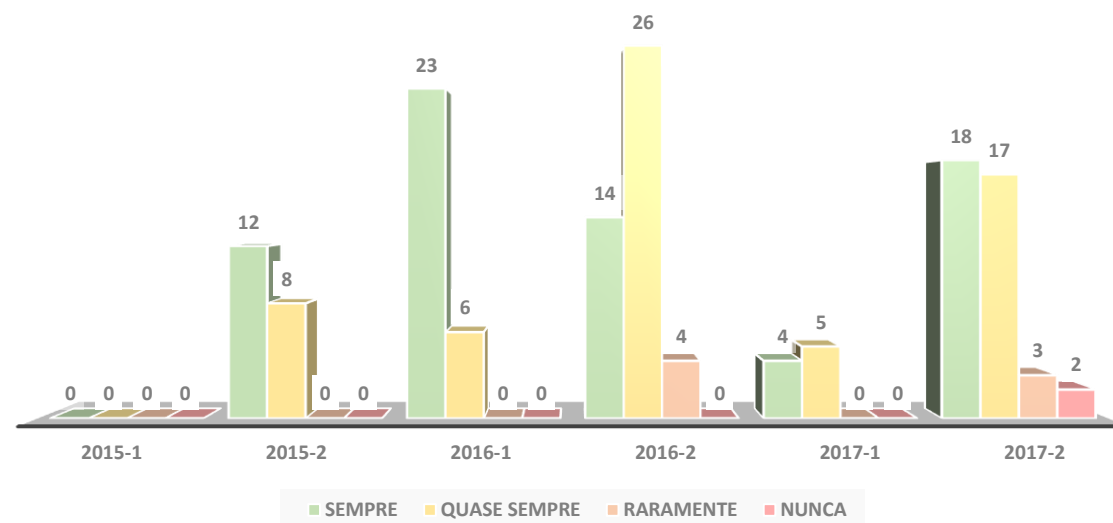
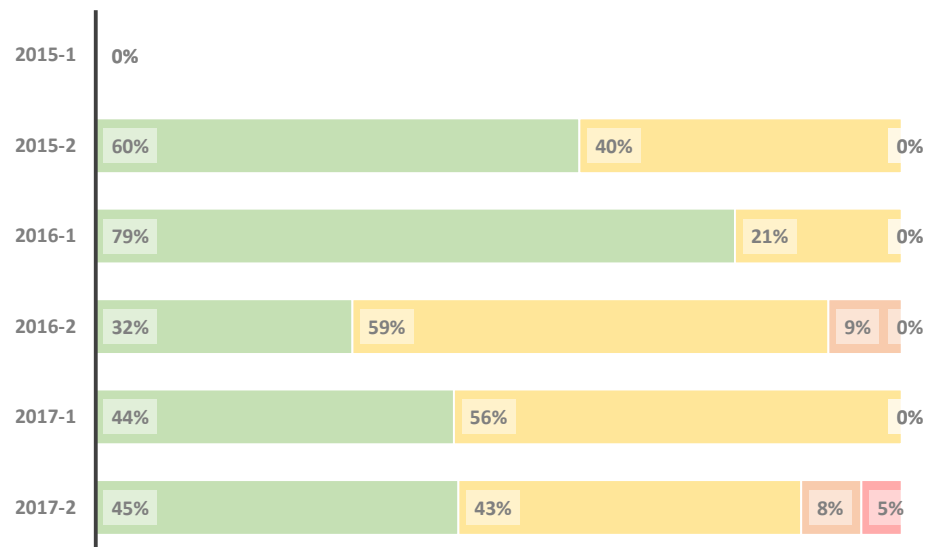
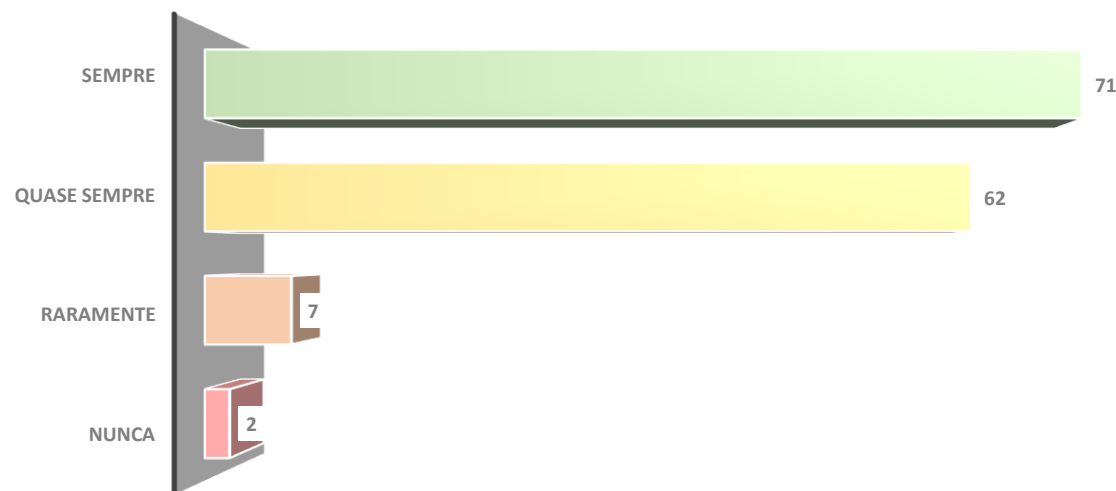
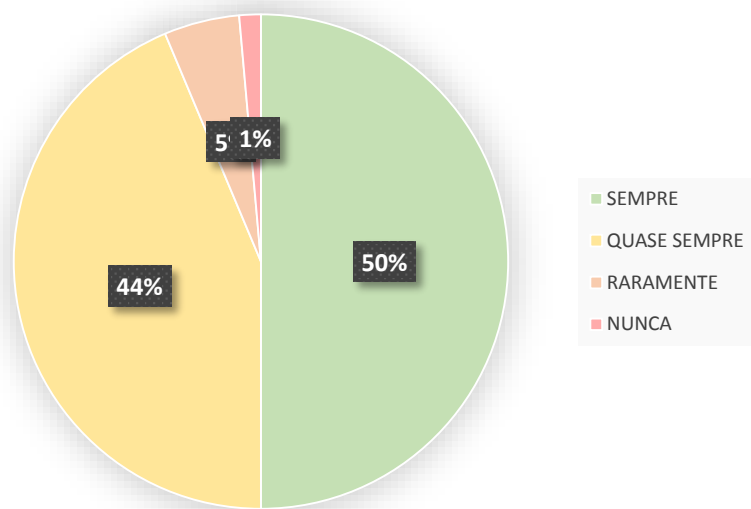


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



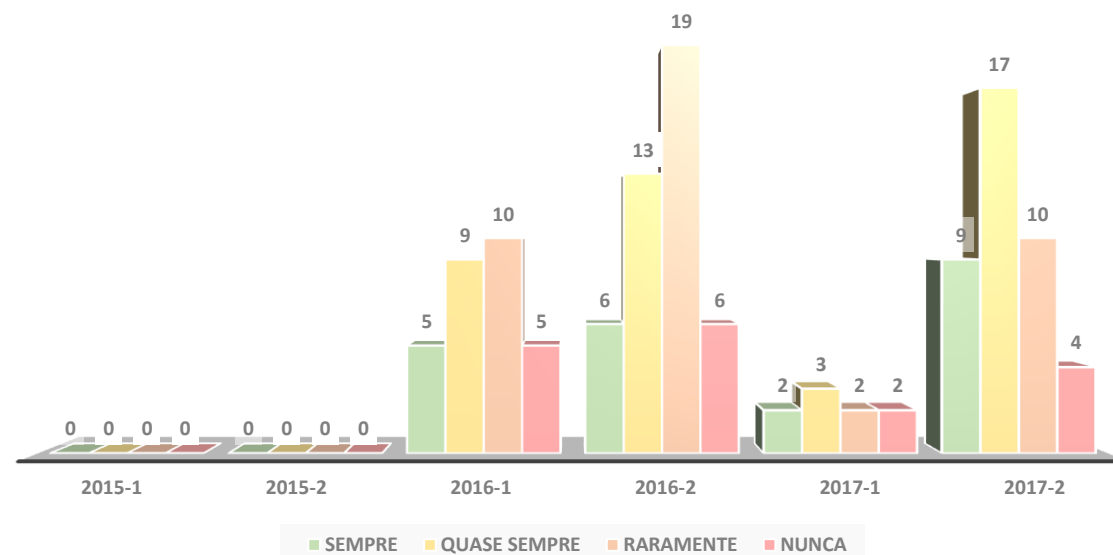
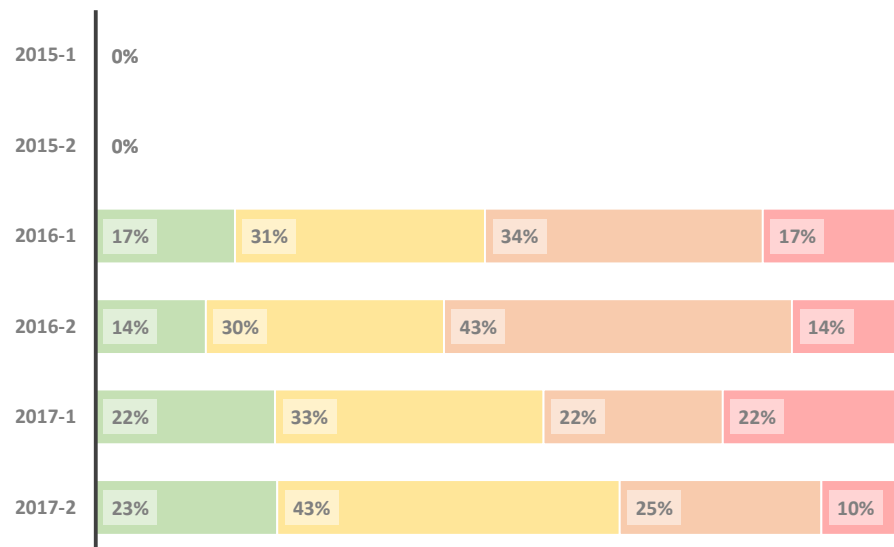
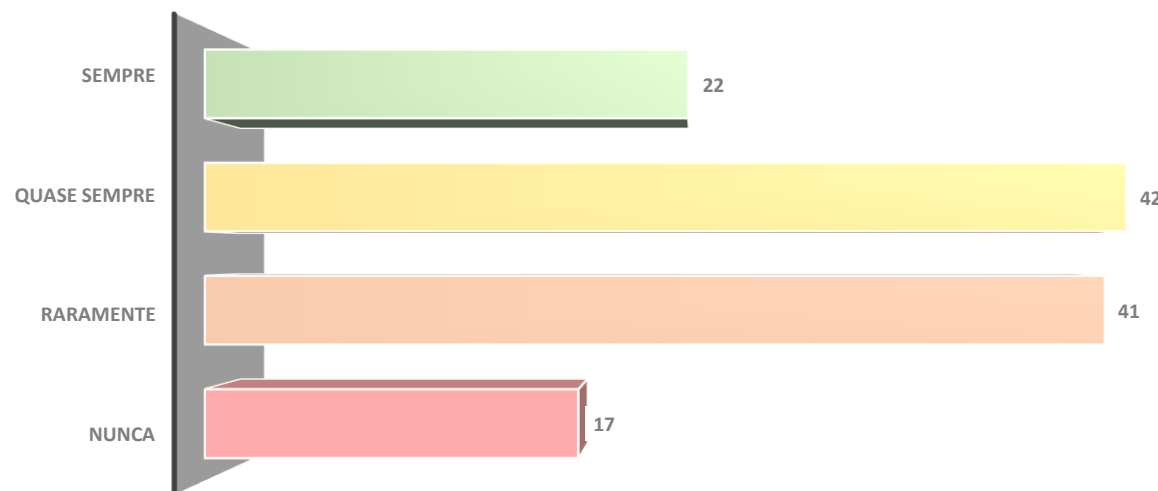
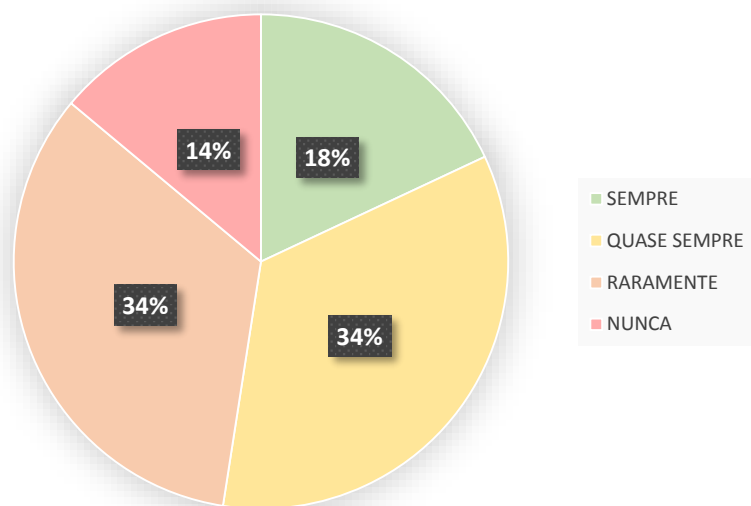


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



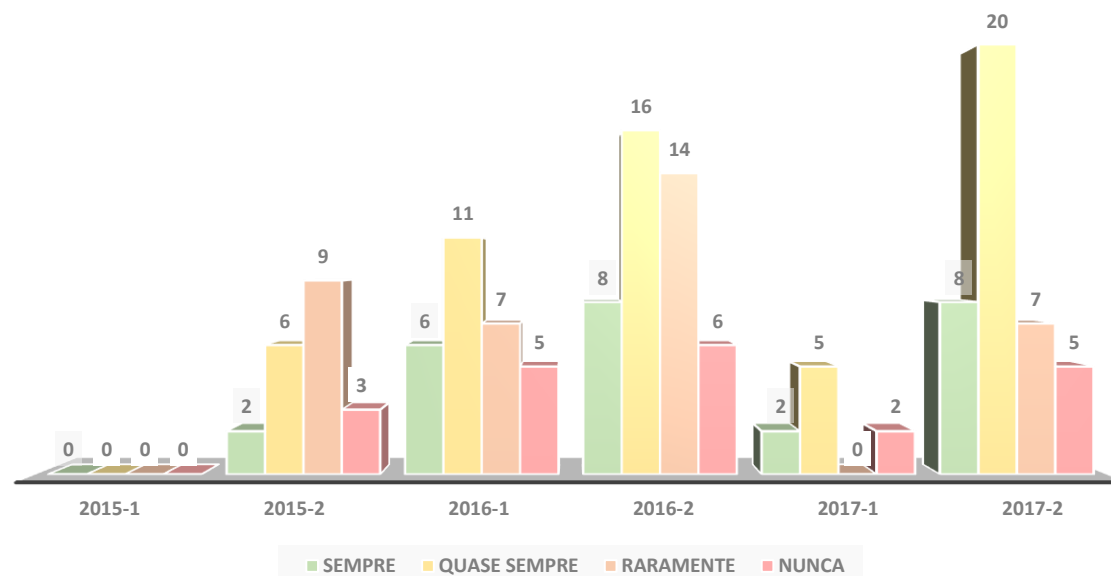
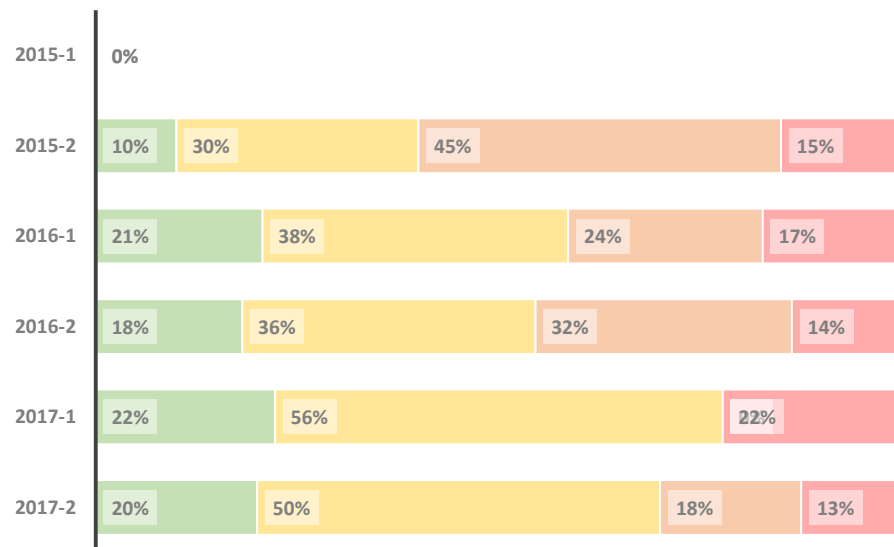
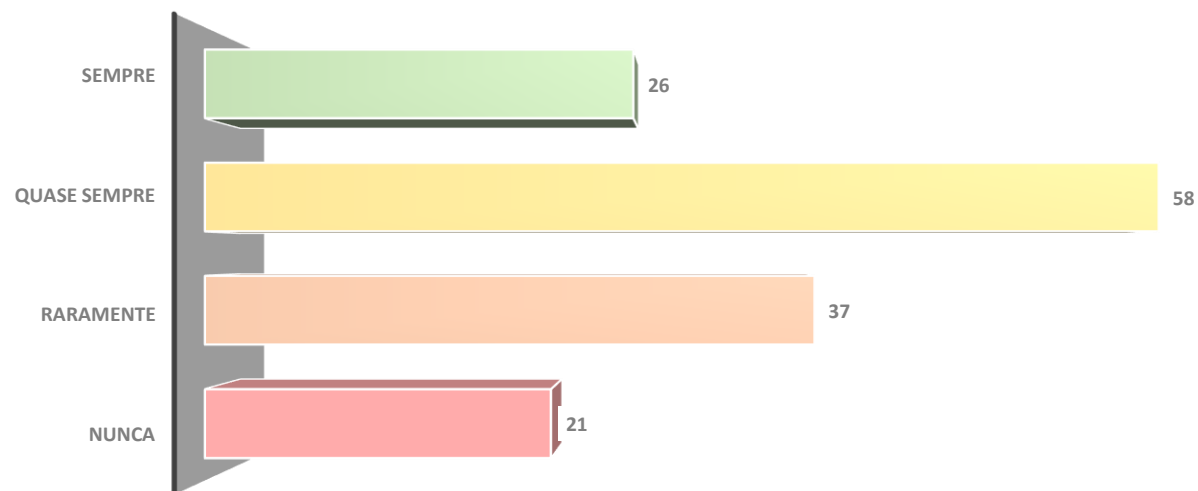
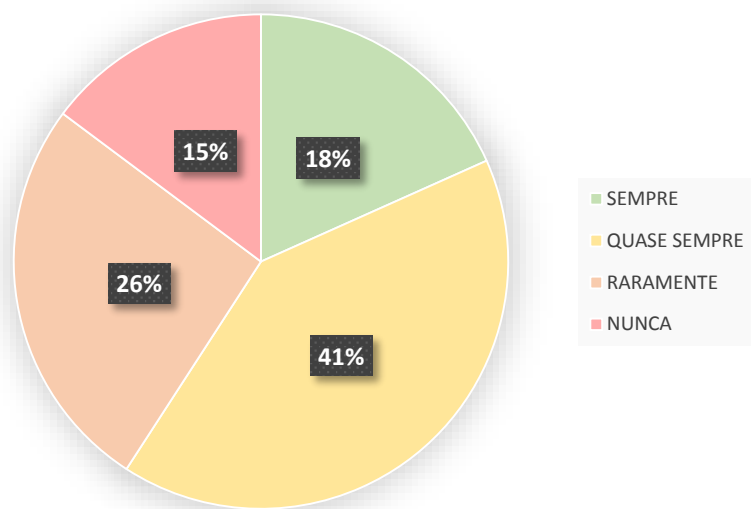


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



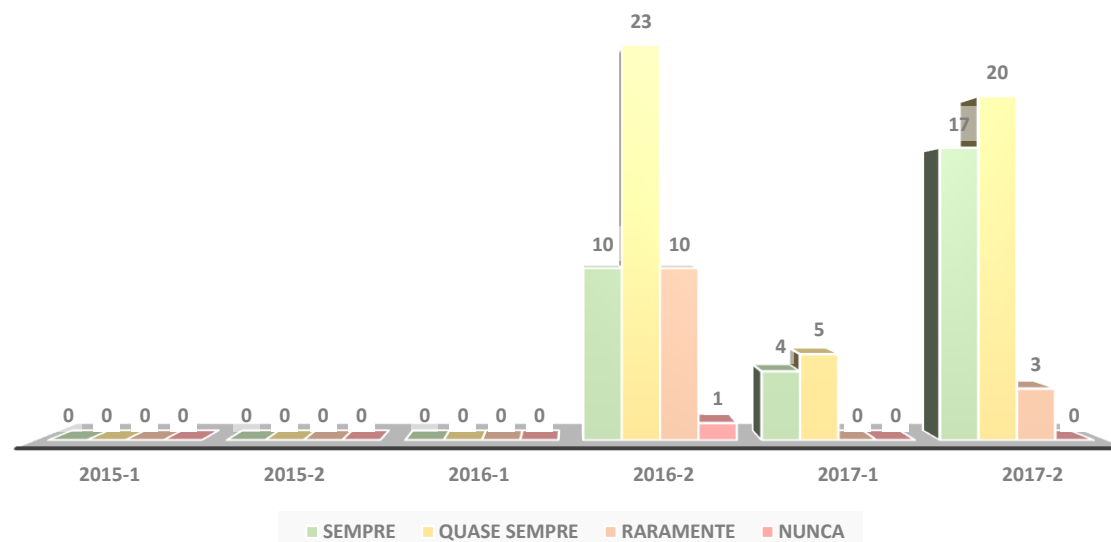
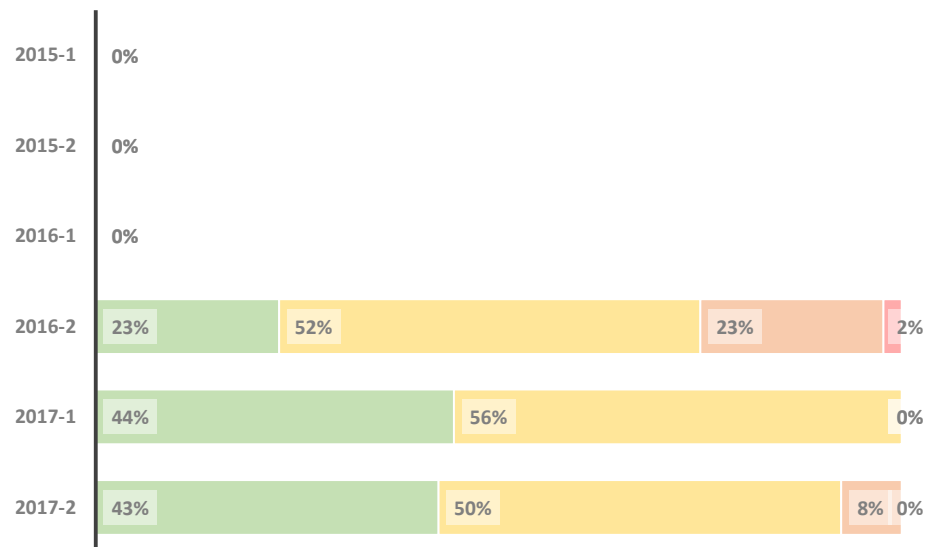
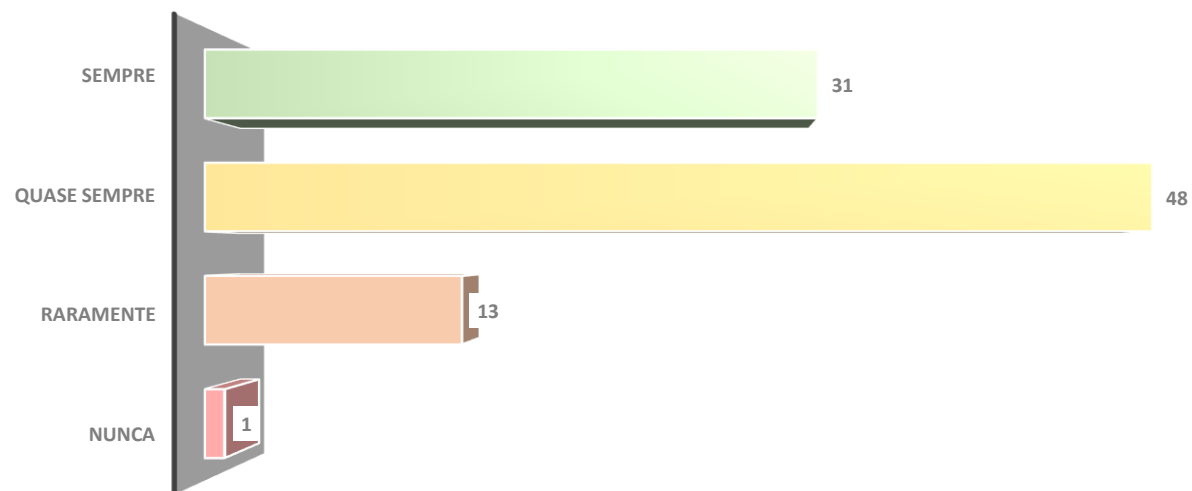
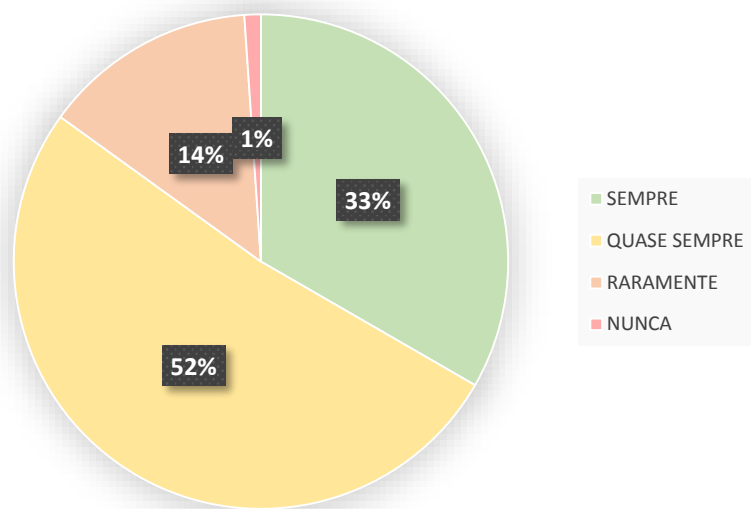


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



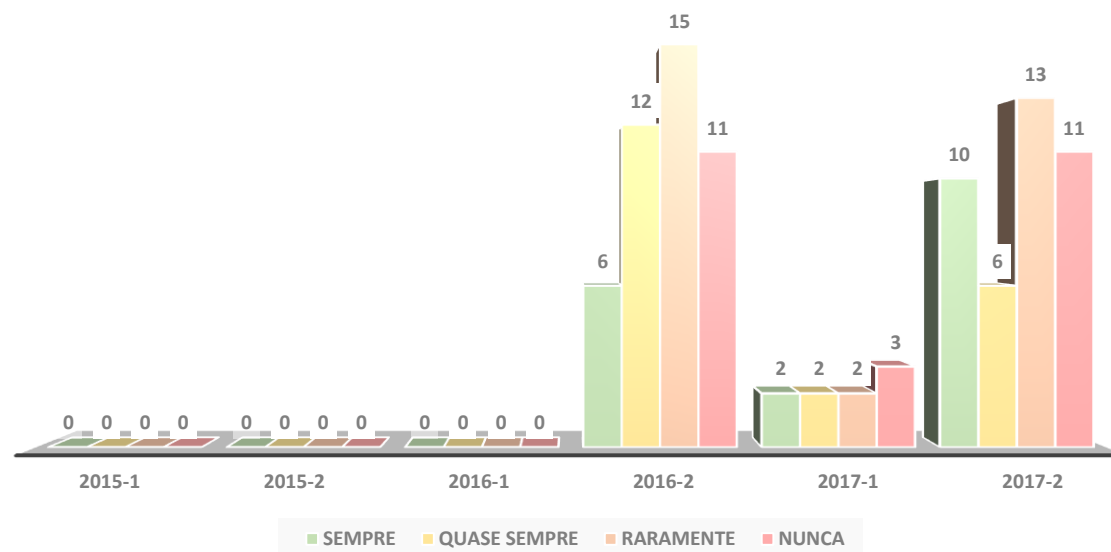
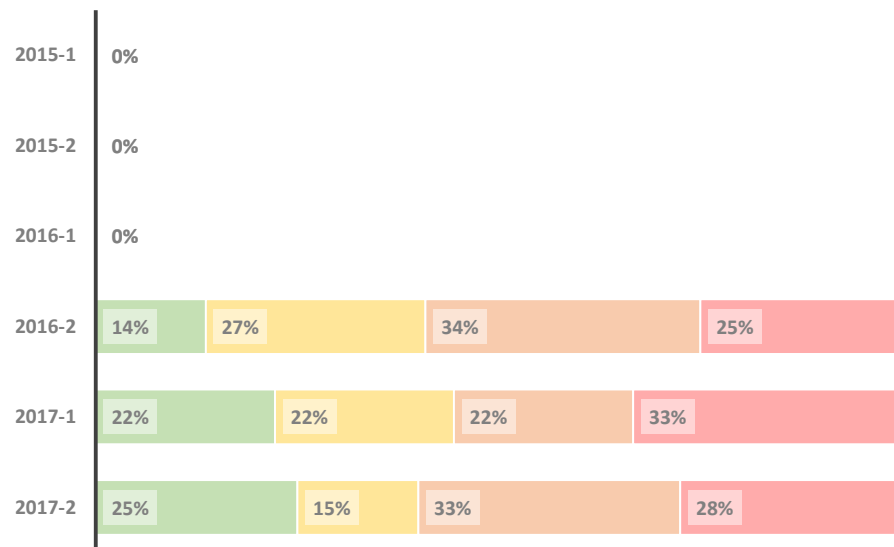
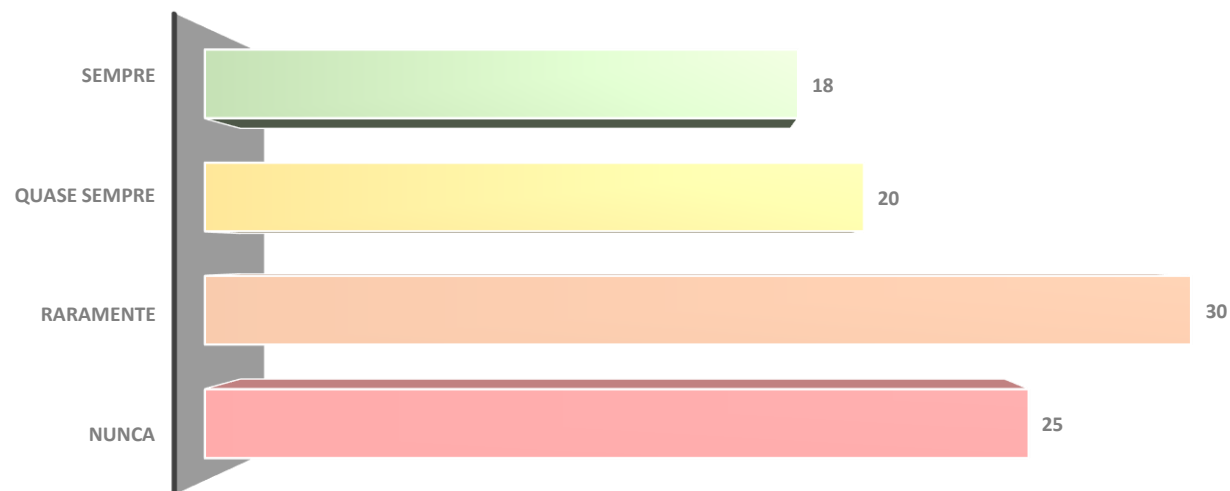
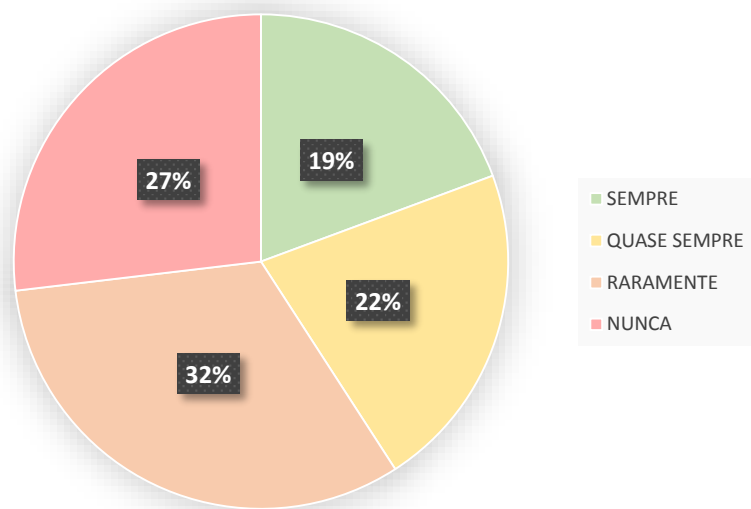


Você acessa o aluno online frequentemente?



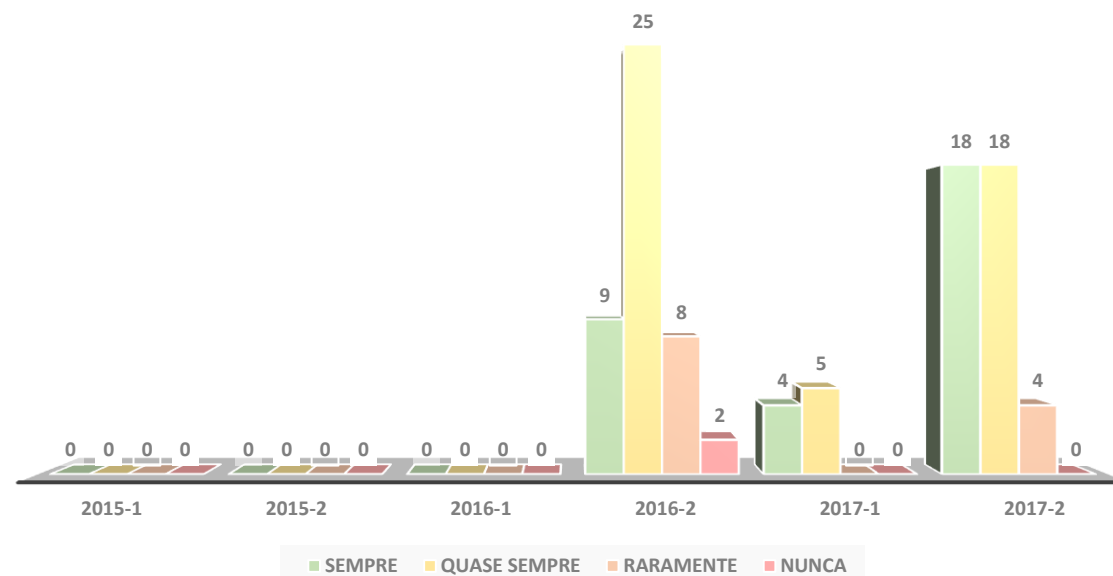
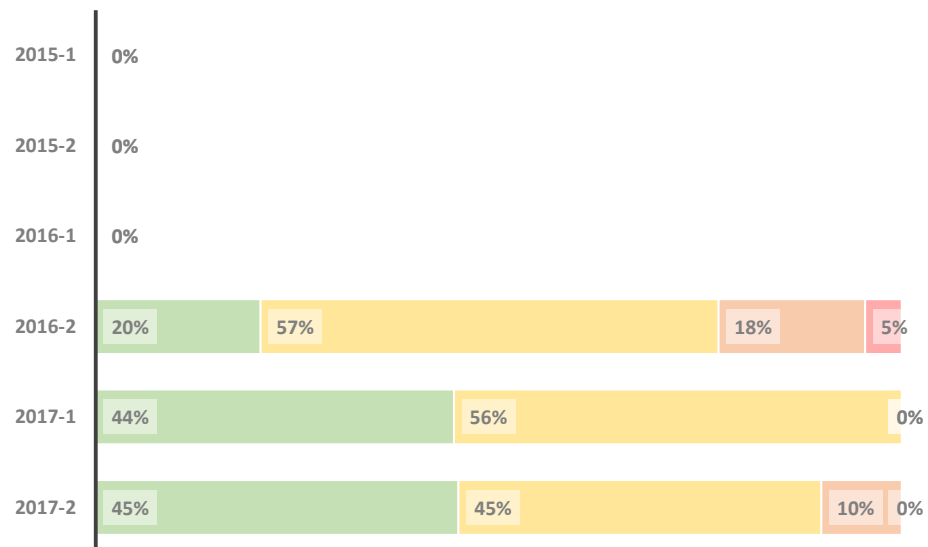
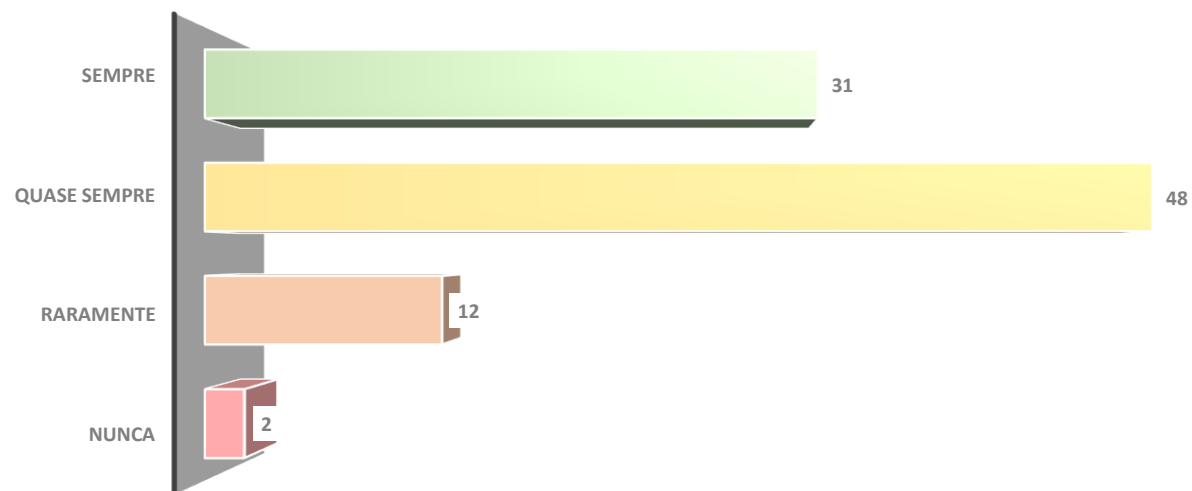
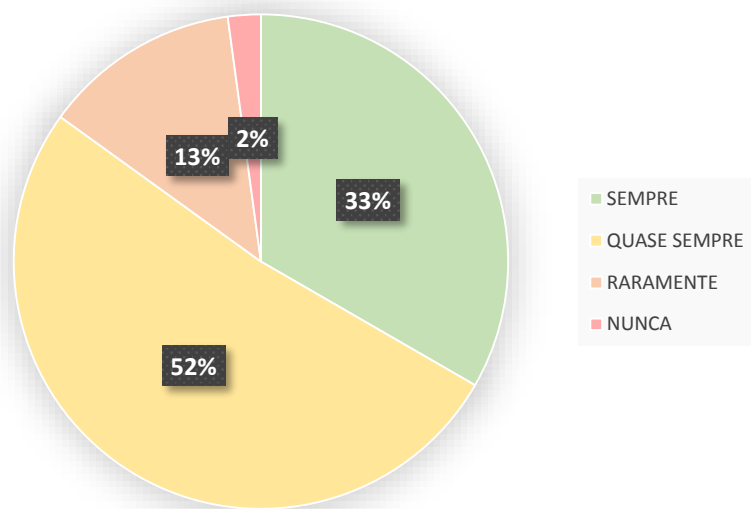


Você acessa o Office365 (email) frequentemente?



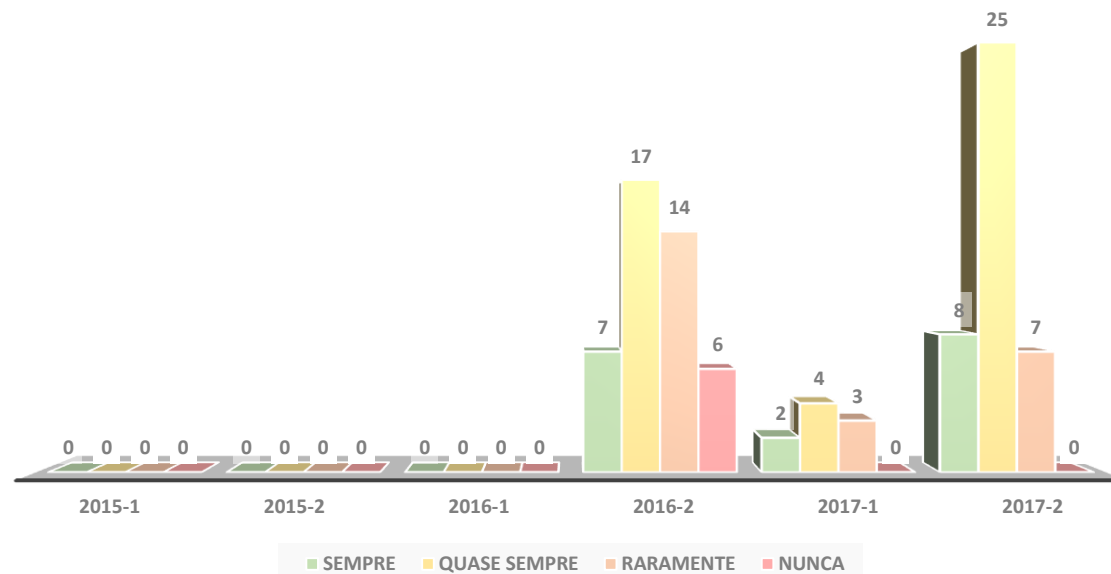
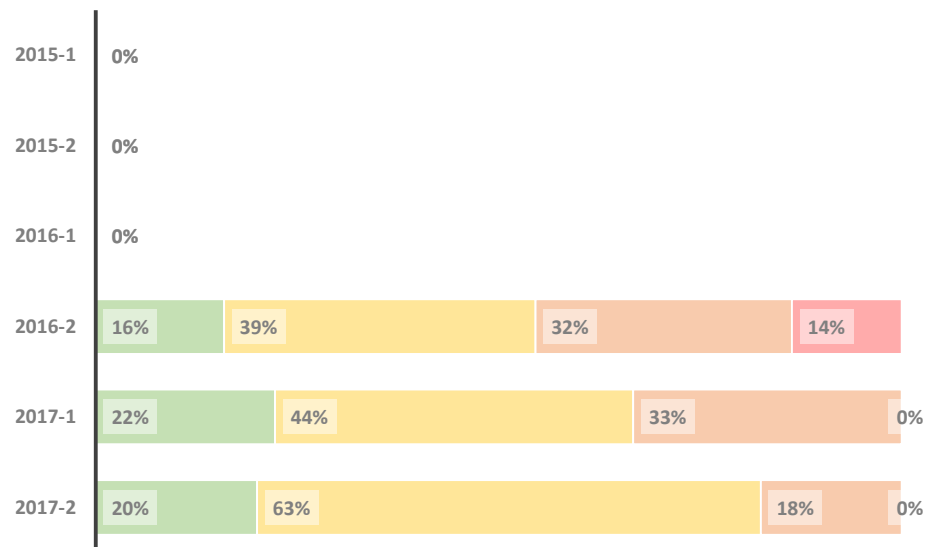
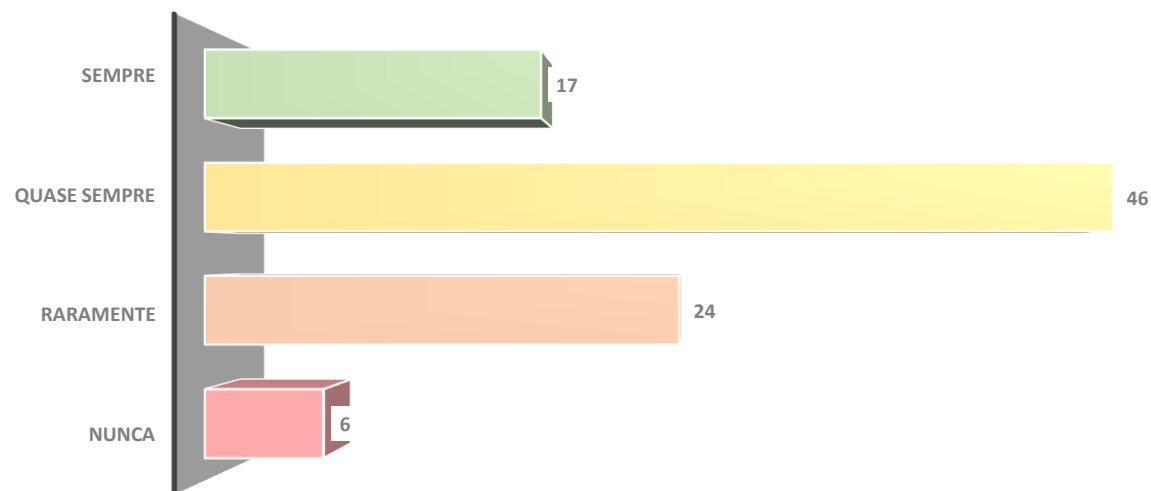
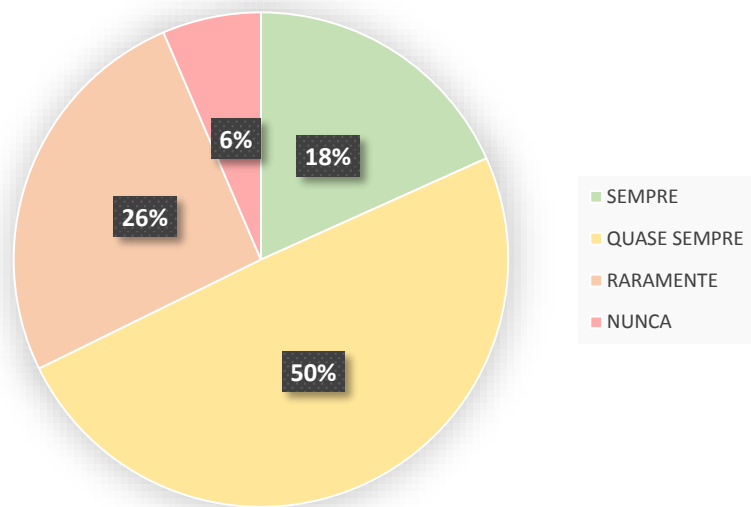


Você acessa o portal frequentemente?



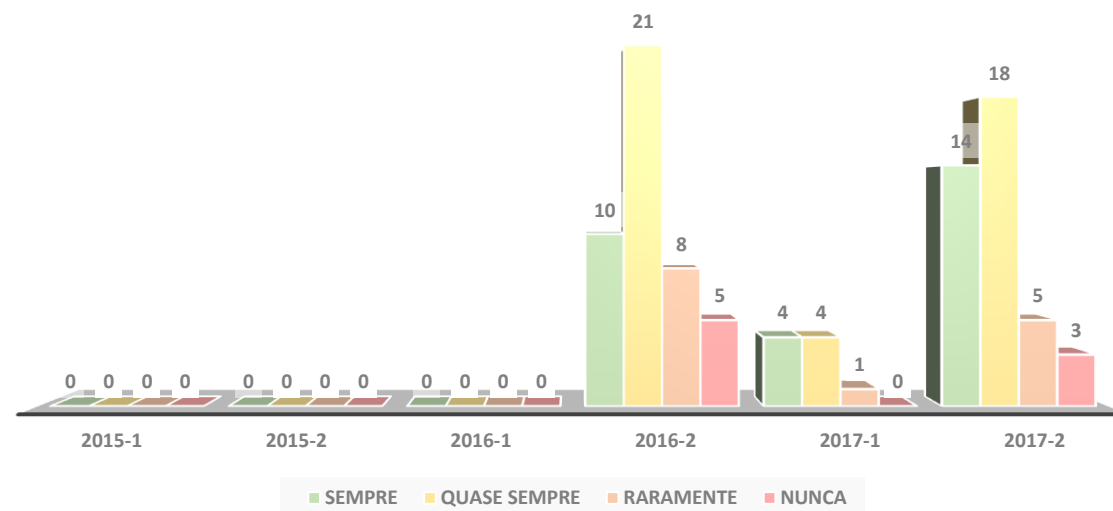
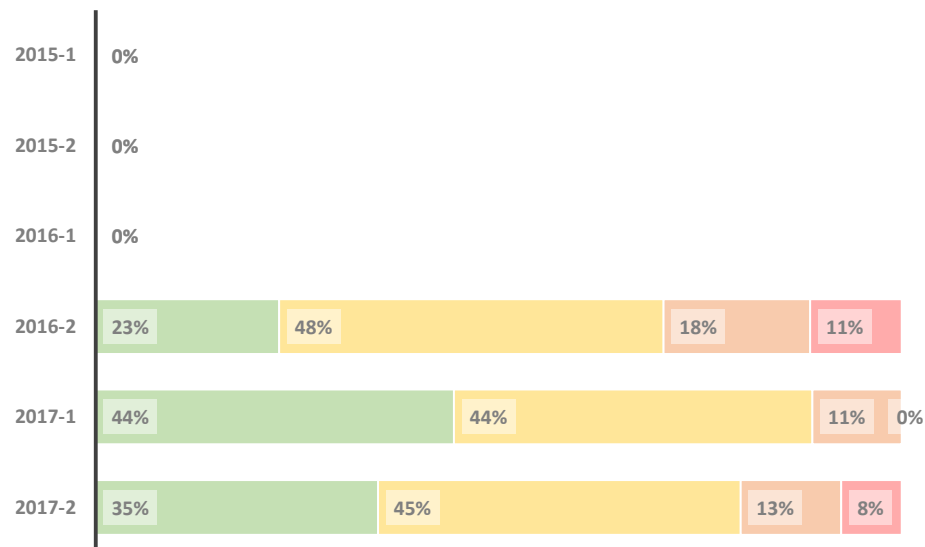
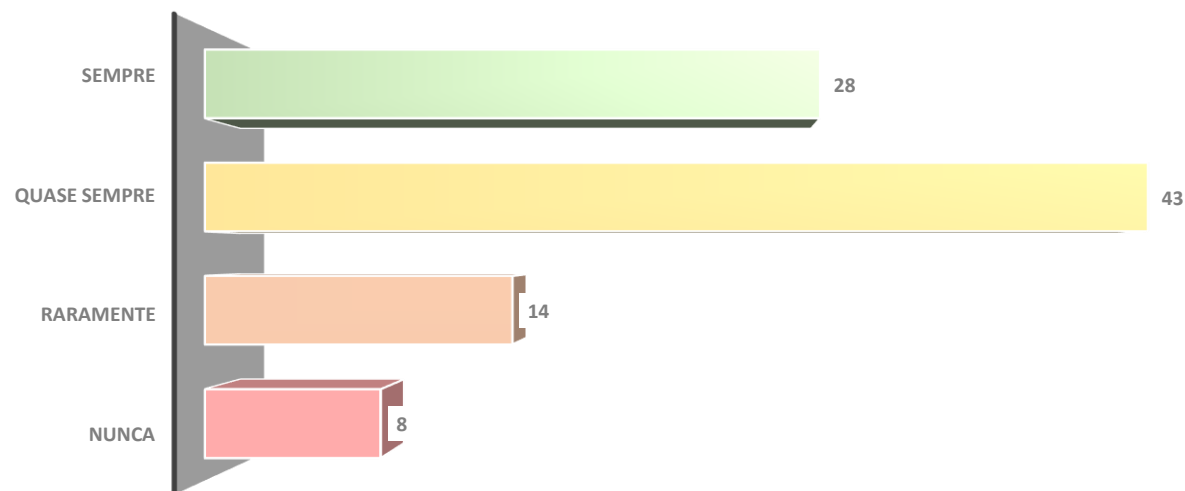
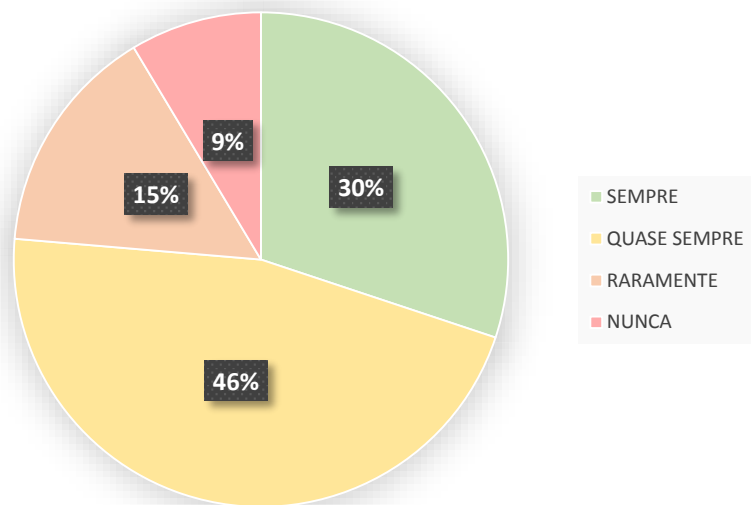


Você se sente apto para utilizar os recursos de TI?



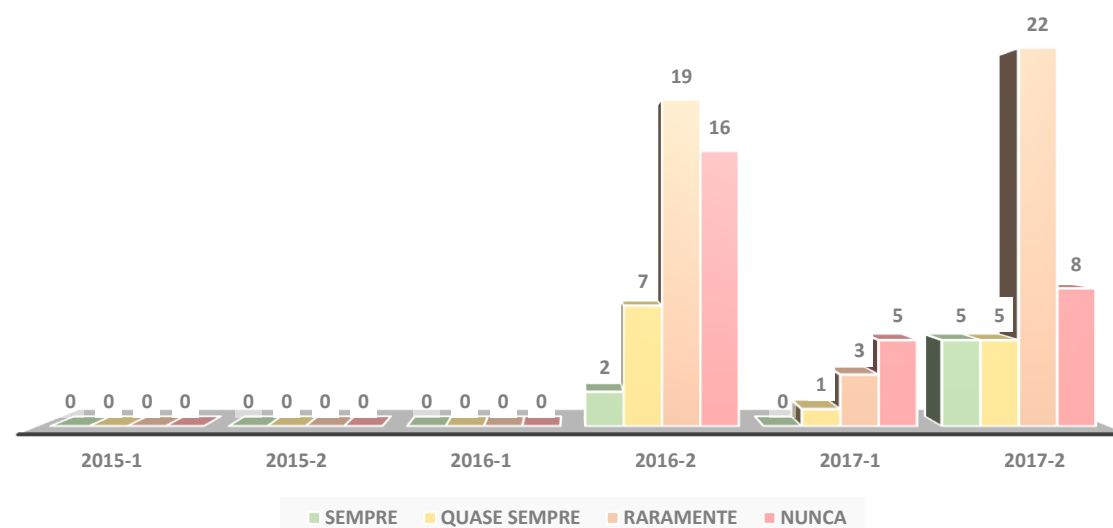
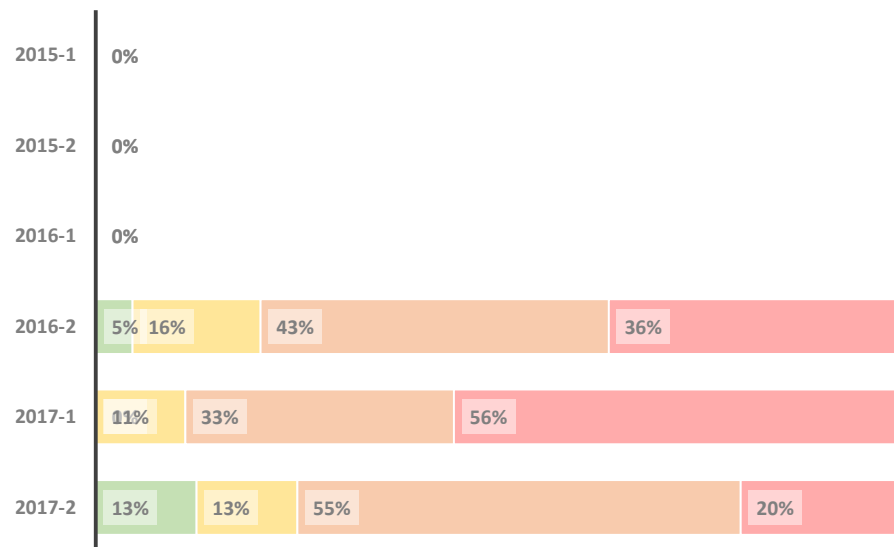
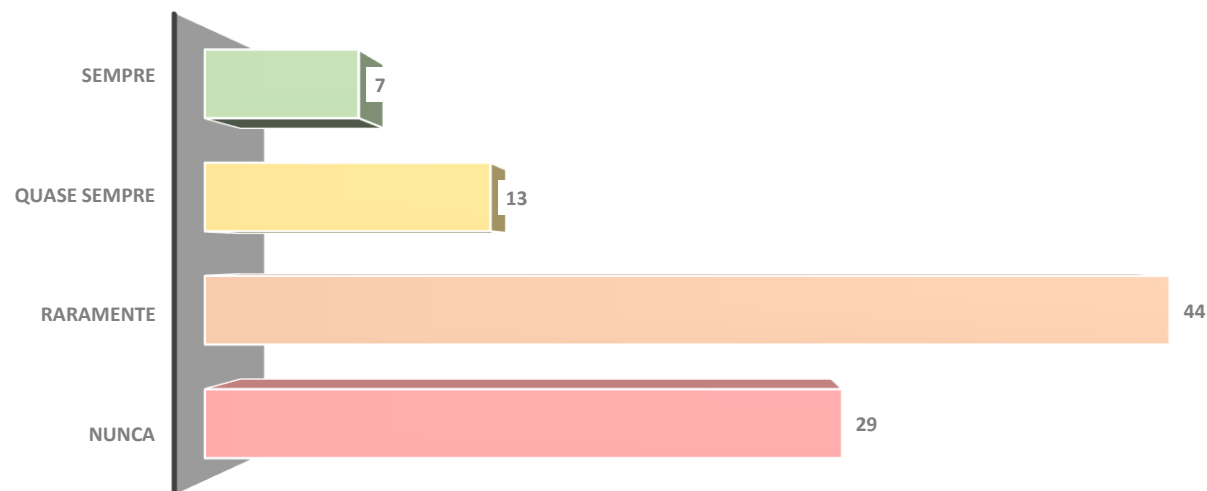
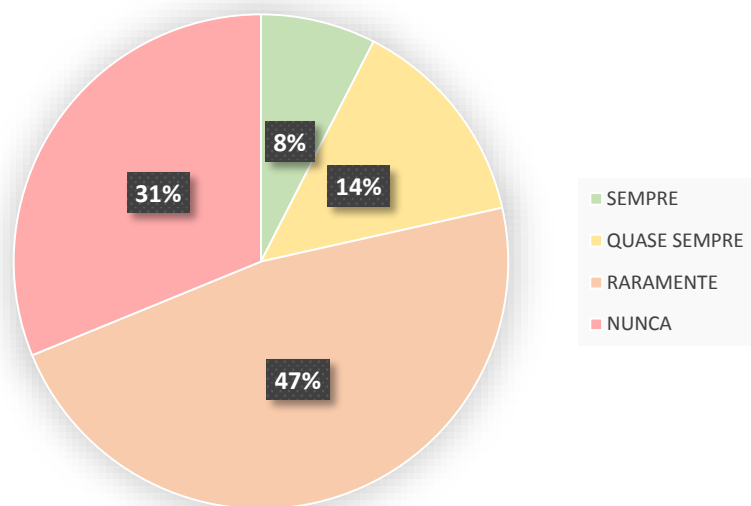


Você utiliza o Moodlerooms (AVA) frequentemente?



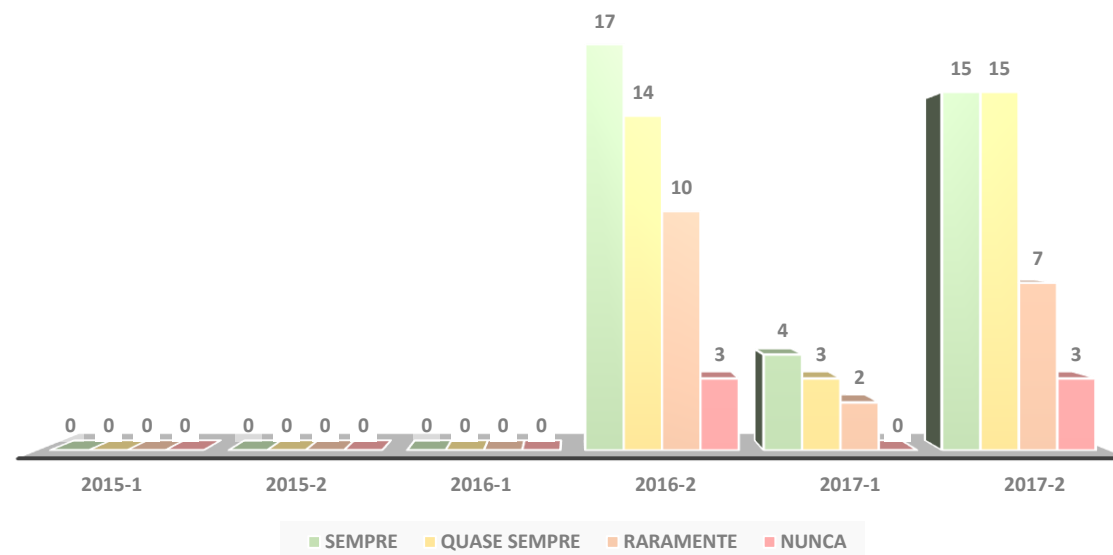
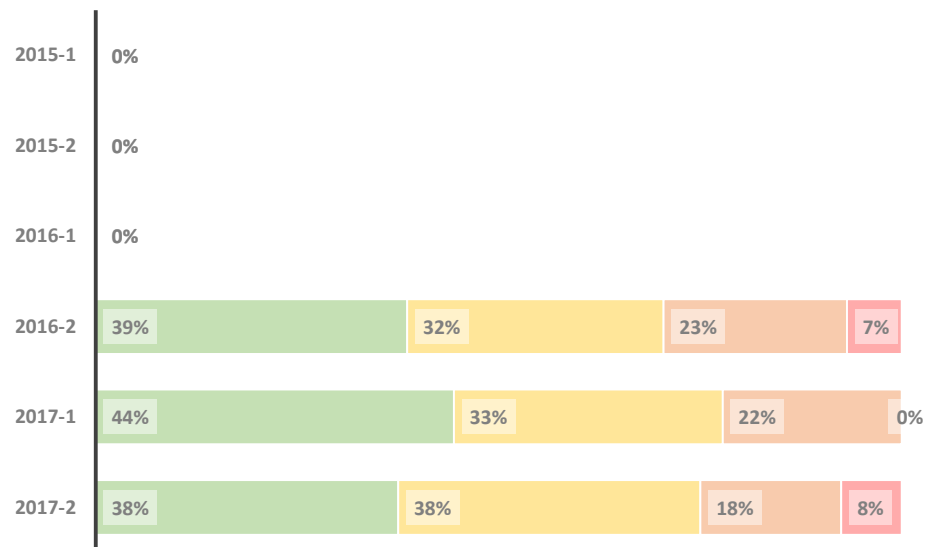
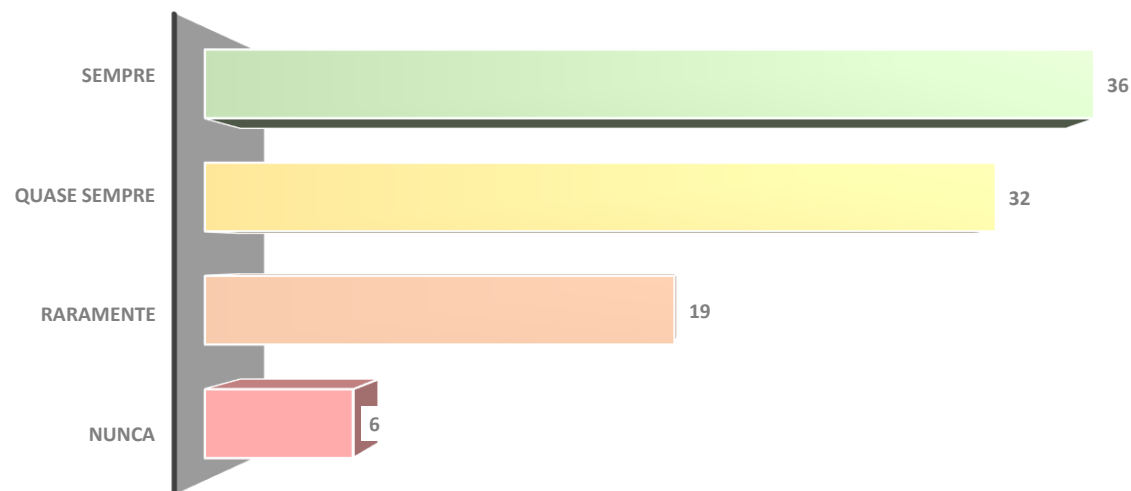
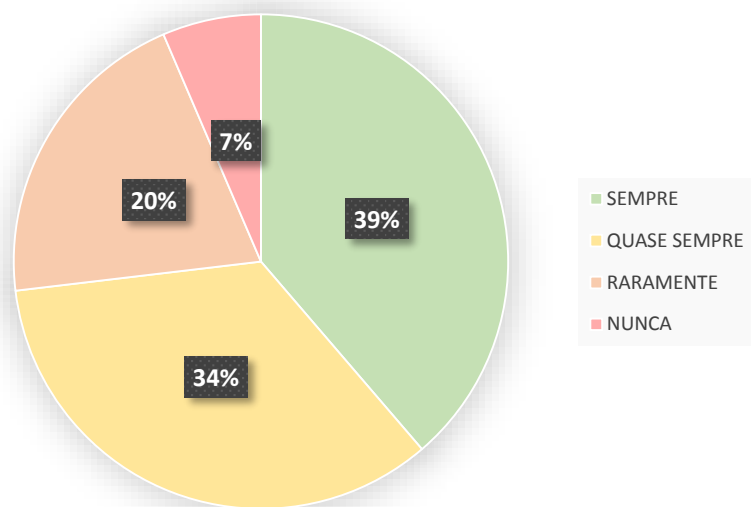


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



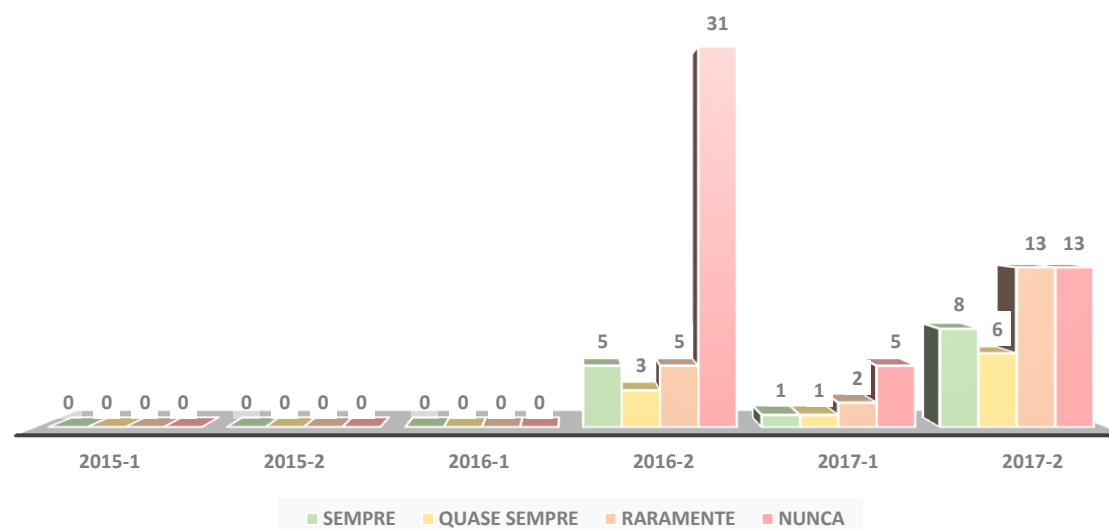
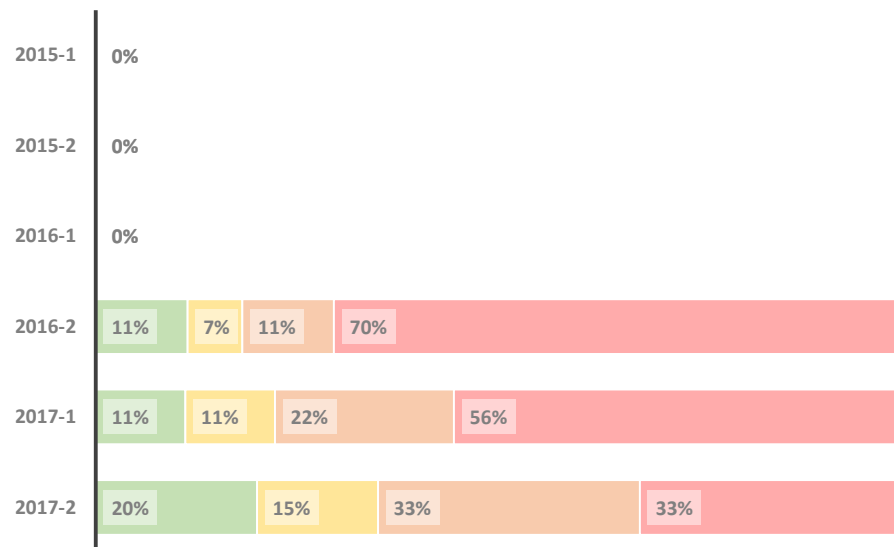
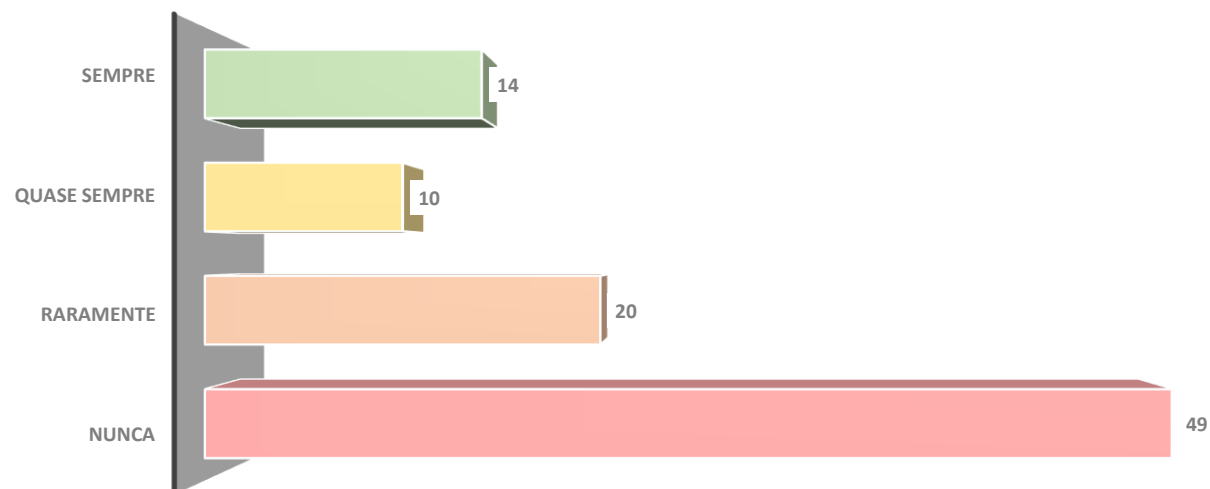
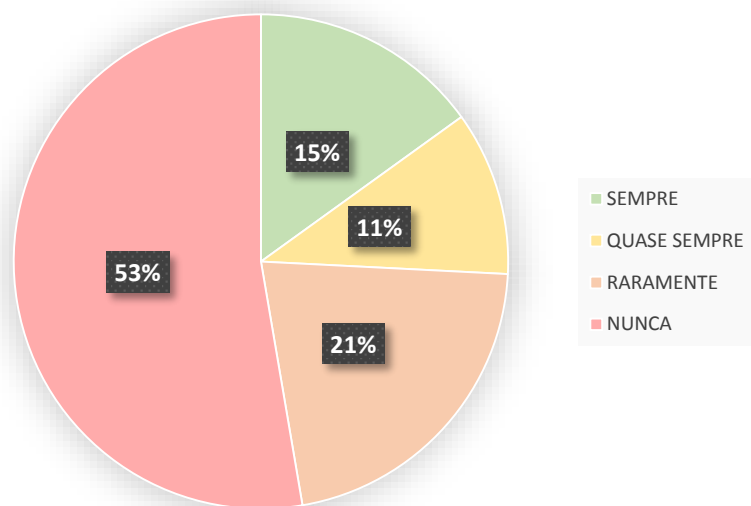


Você utiliza o recurso de internet frequente?



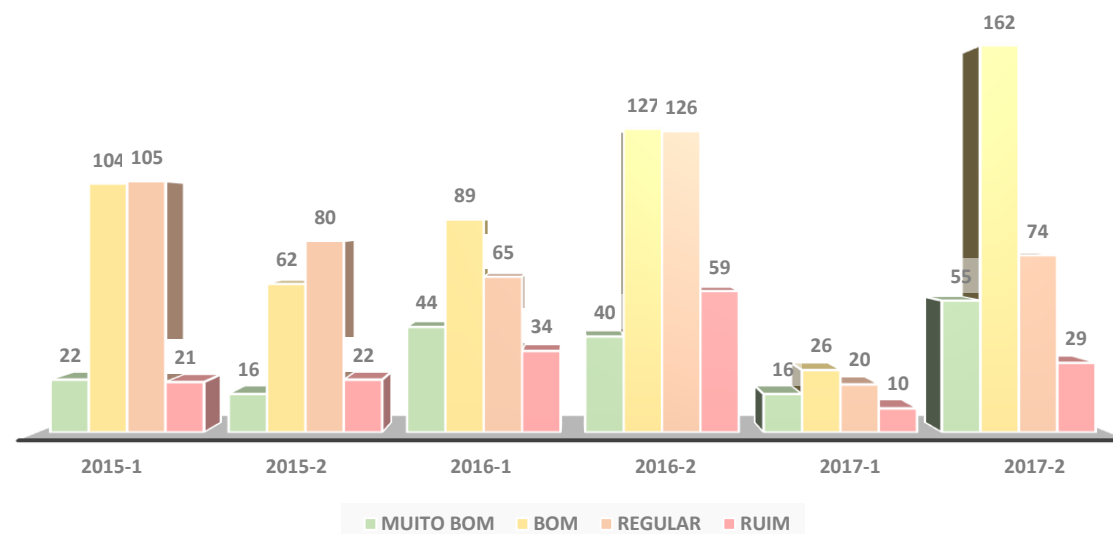
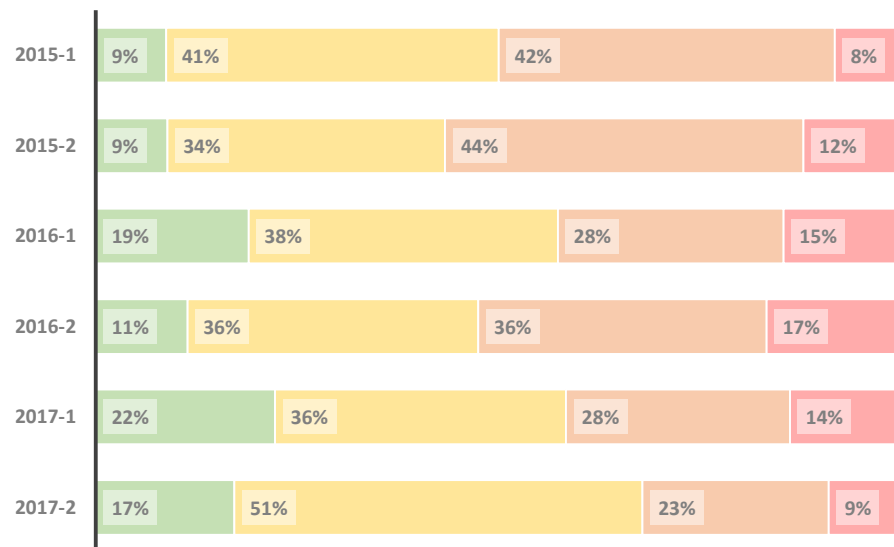
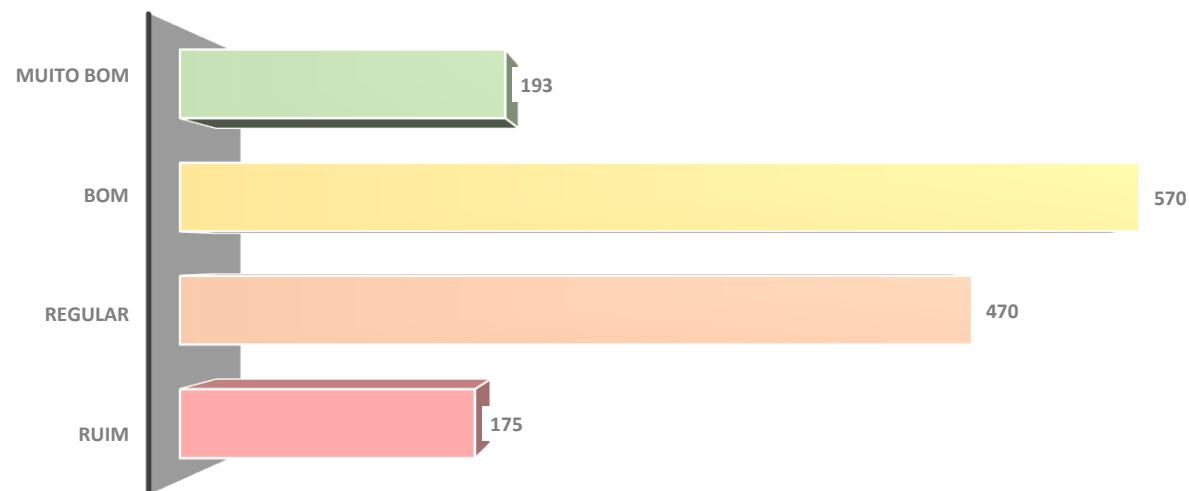
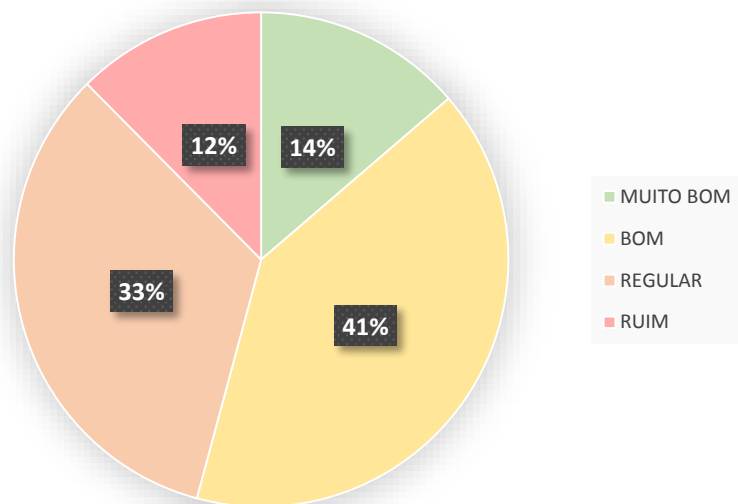


Você utiliza o recurso de WIFI frequentemente?



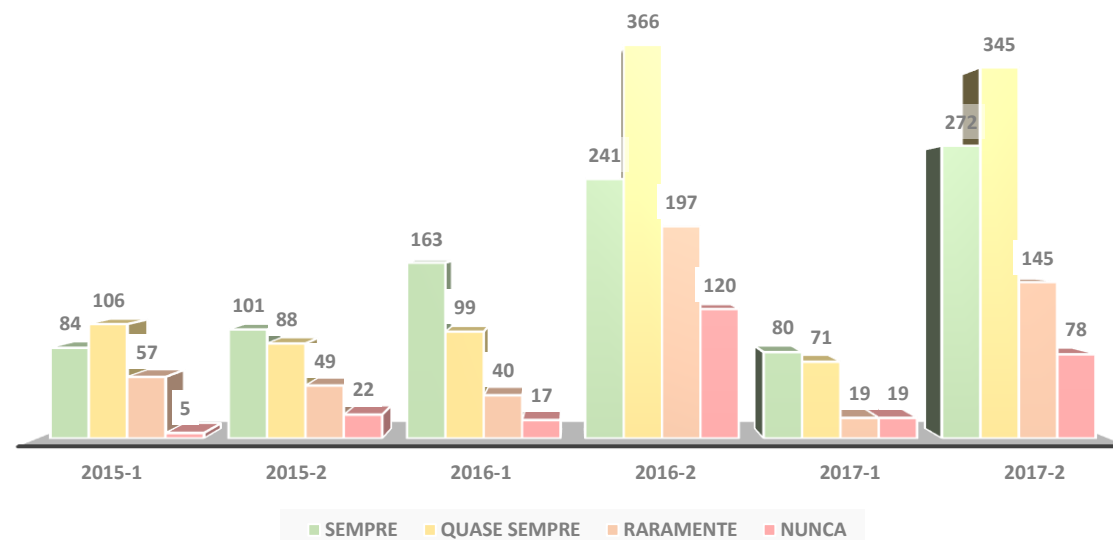
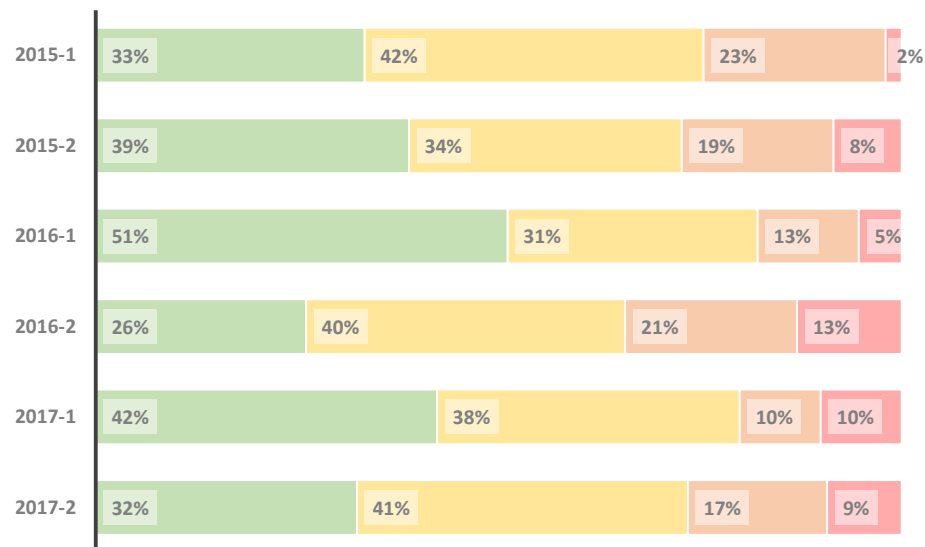
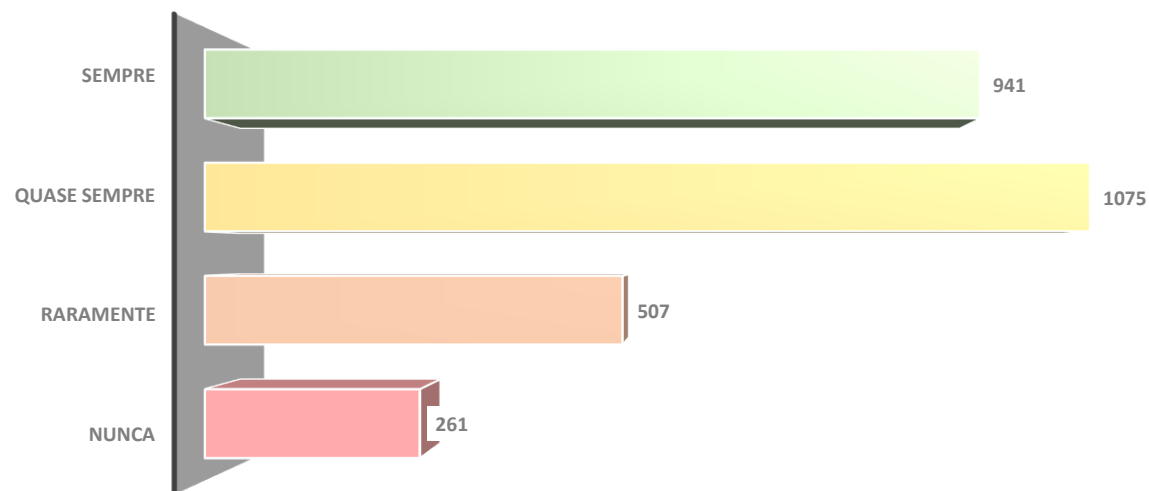
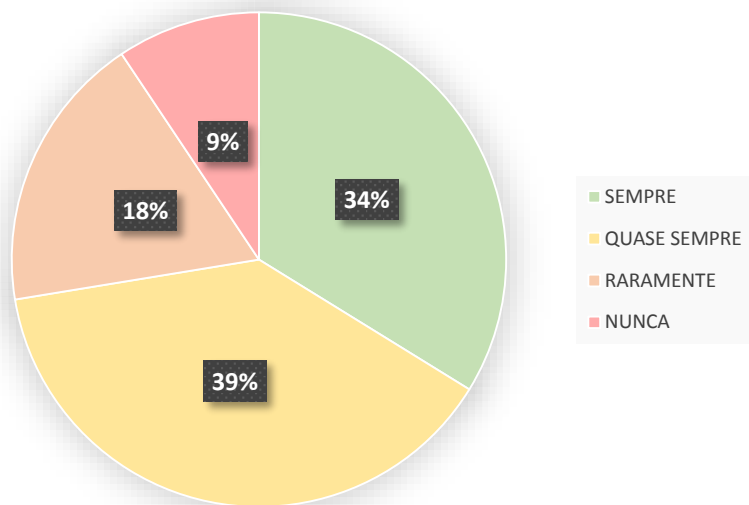


QUESTÕES OBJETIVAS - Qualitativas



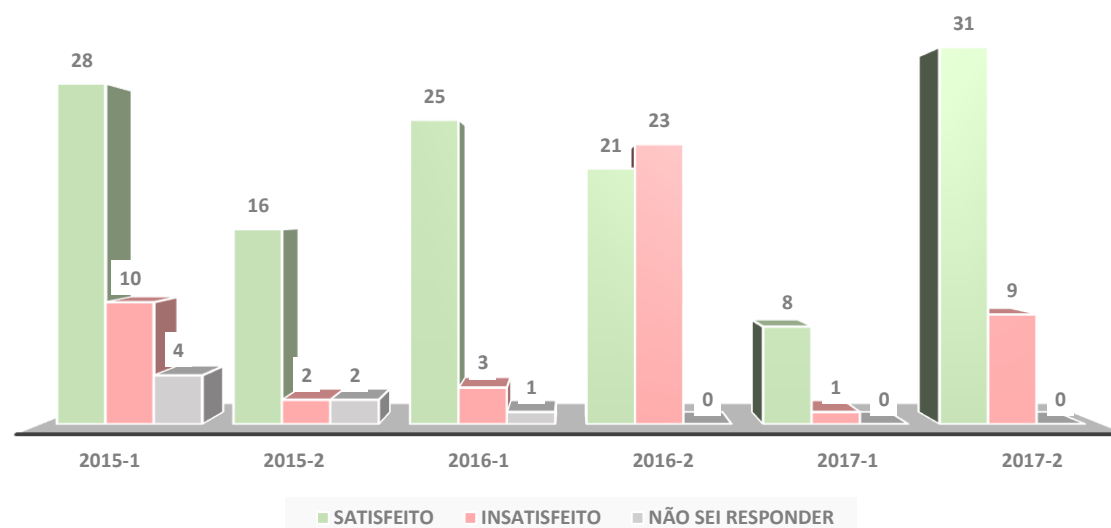
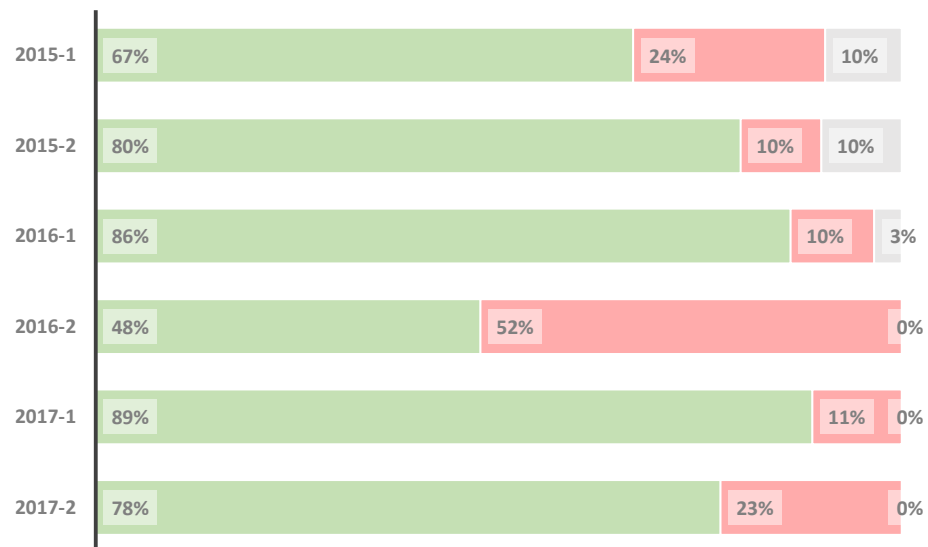
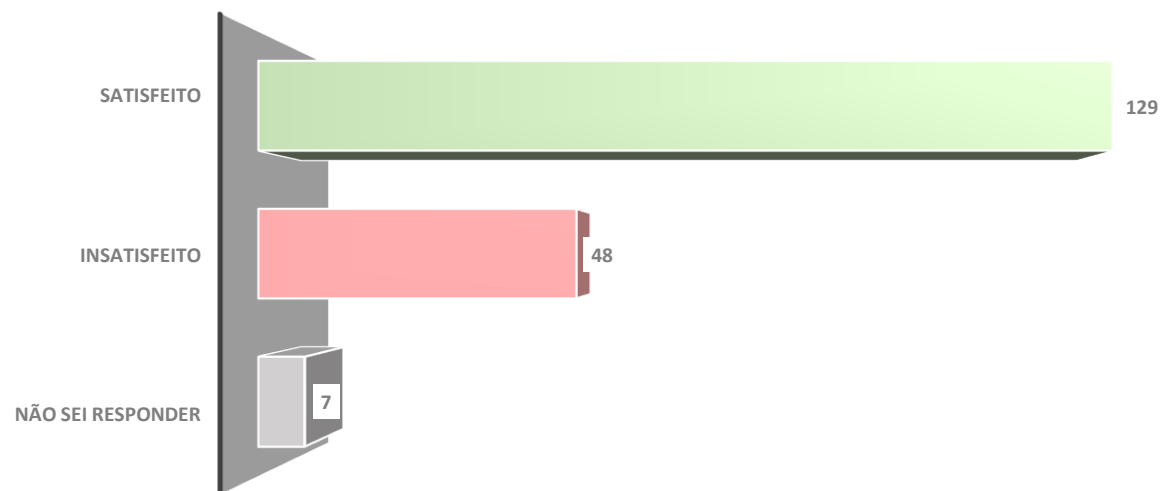
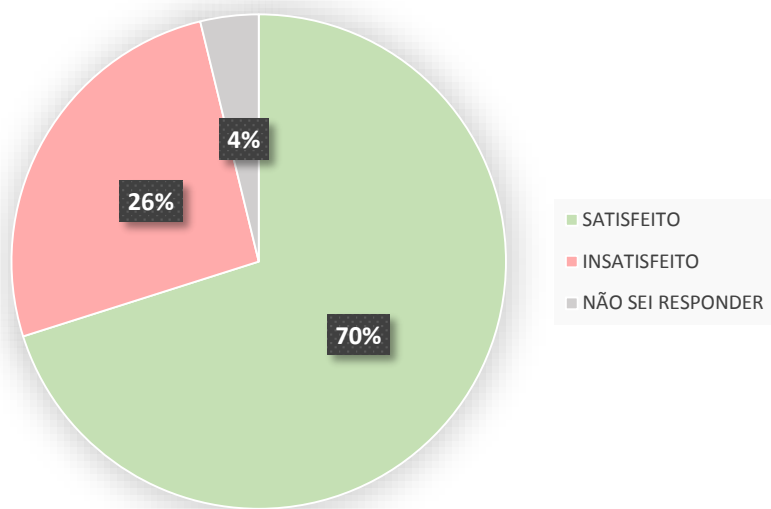


QUESTÕES OBJETIVAS - Periodicidade





O CURSO - Em relação ao seu curso, você se considera:





Qual a sua renda mensal atual?



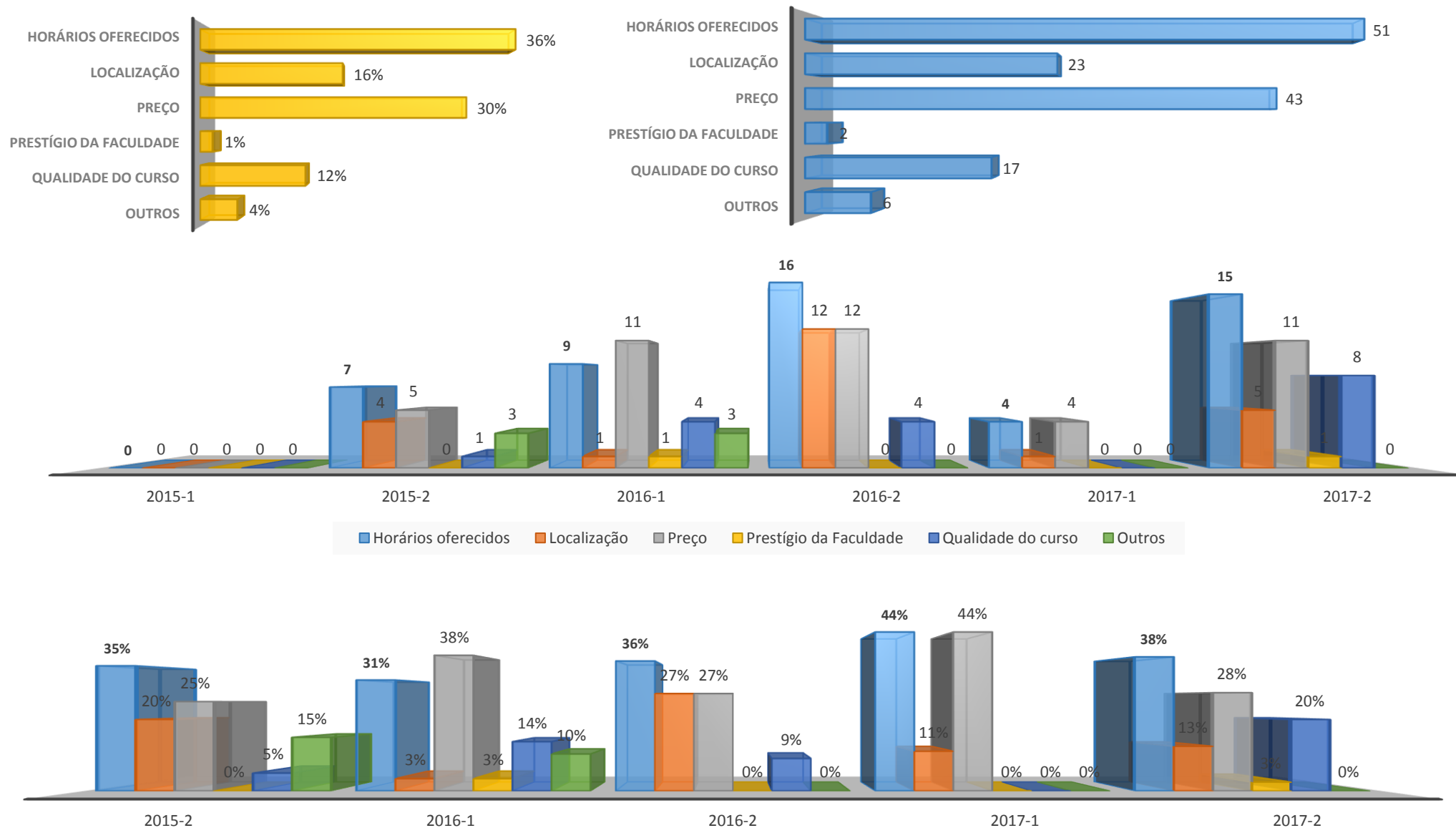


Qual a renda mensal da sua família?



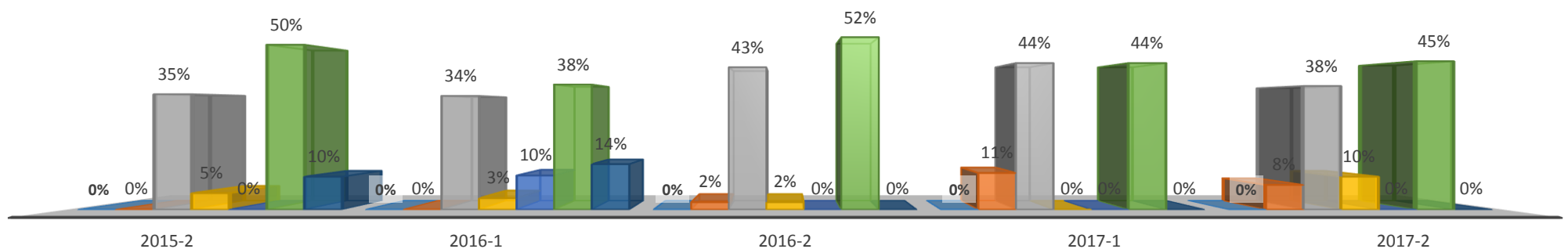
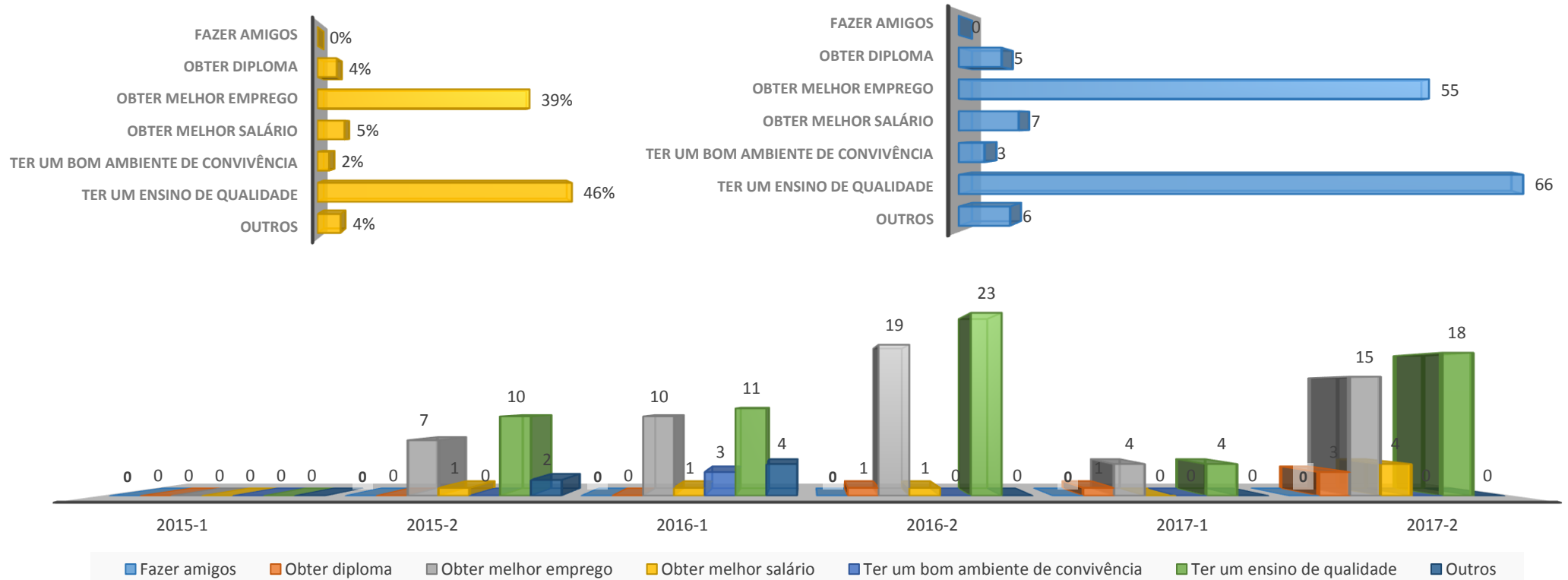


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



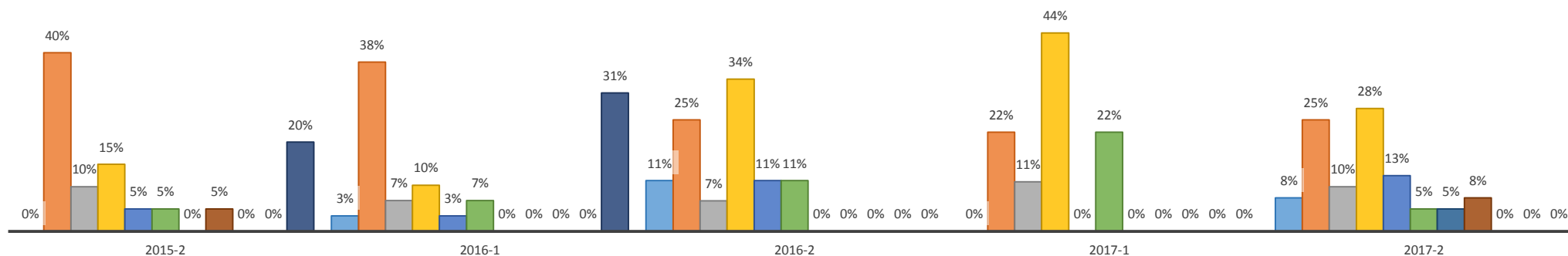
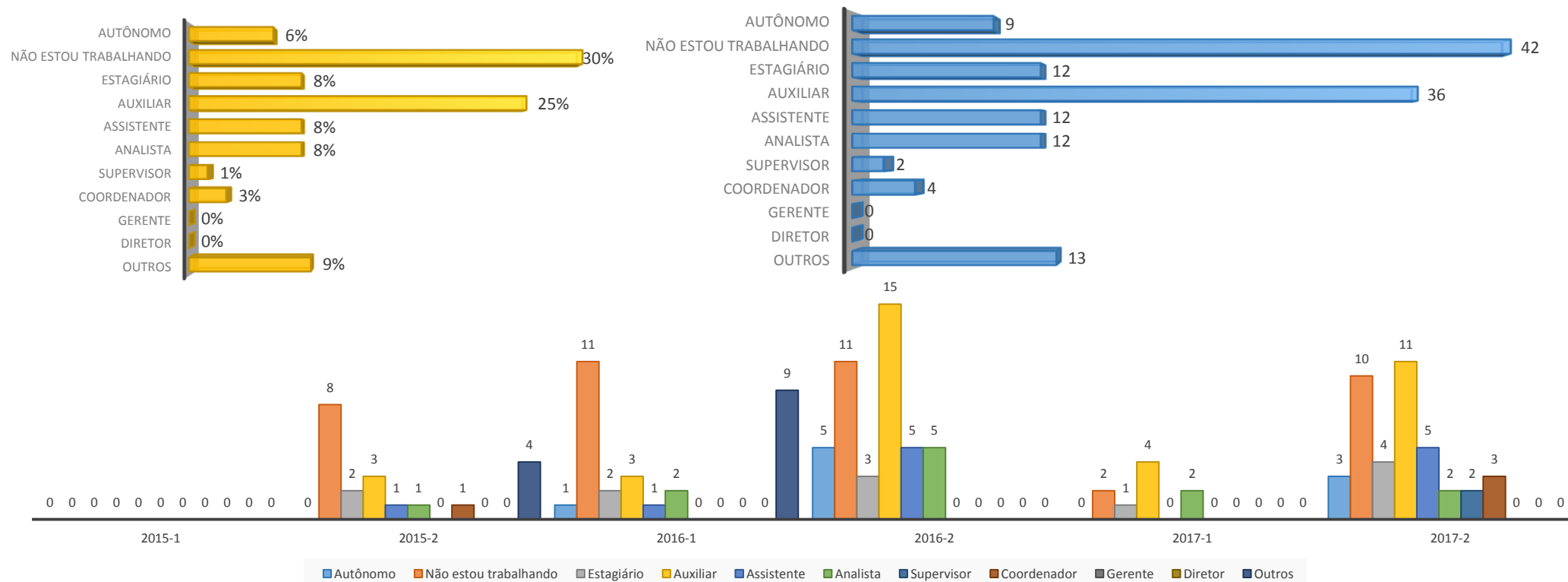


O que é mais importante para você ao cursar uma faculdade?



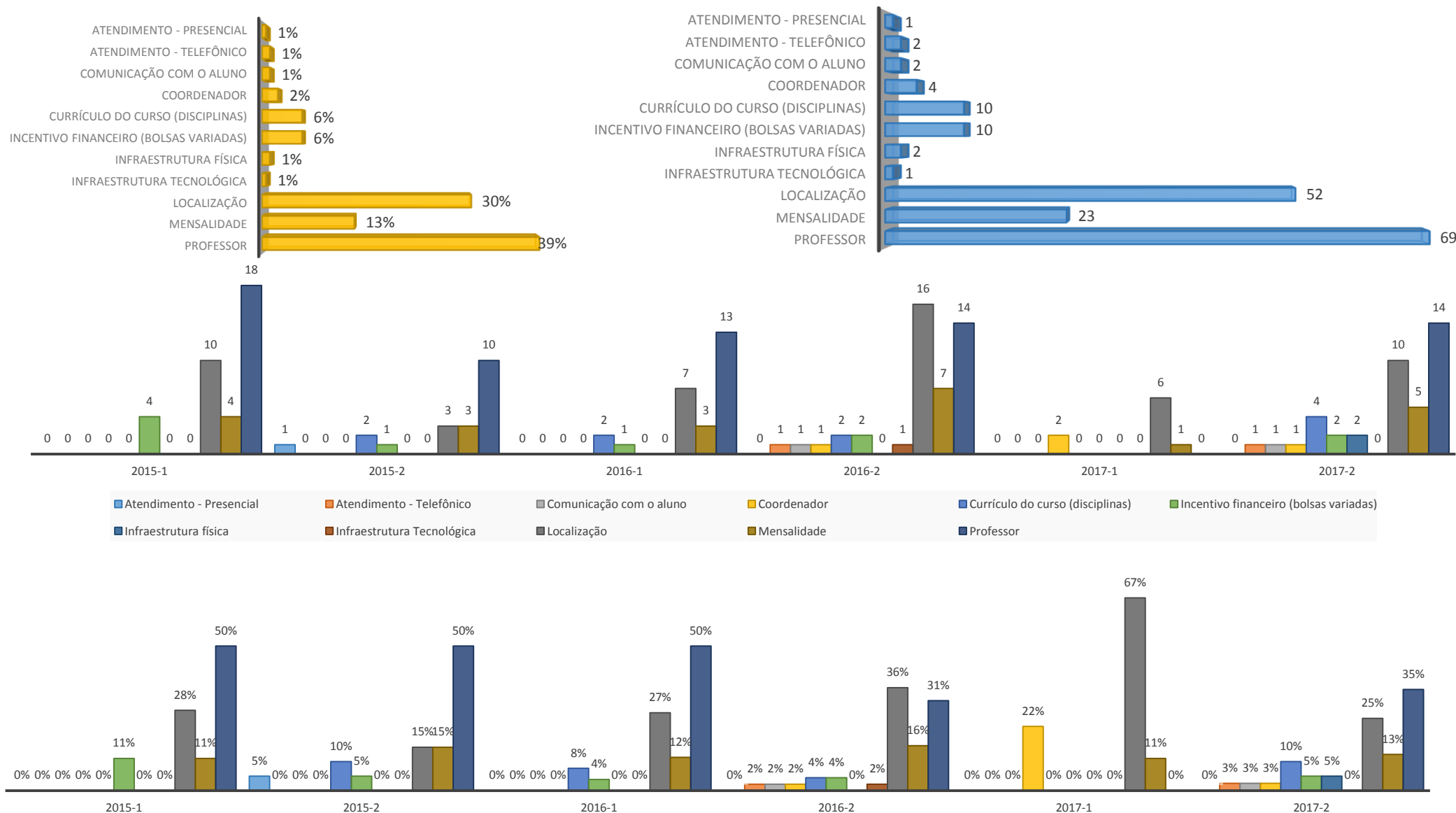


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

