# CPA - AUTO AVALIAÇÃO

Unidade: **Santo Amaro**
Curso: **LETR**
Período de Avaliação: **2017-1**

Sumaré FACULDADE

| QUESTÃO | MUITO BOM | BOM | REGULAR | RUIM | TOTAL |
|---|---|---|---|---|---|
| BIBLIOTECA: atendimento e serviços prestados. | 2 20% | 5 50% | 2 20% | 1 10% | **10** |
| BIBLIOTECA: disponibilidade de livros e atualização do acervo. | 1 10% | 5 50% | 3 30% | 1 10% | **10** |
| FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro. | 1 10% | 6 60% | 3 30% | - 0% | **10** |
| LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico. | - 0% | 4 40% | 5 50% | 1 10% | **10** |
| SALAS DE AULA : limpeza e ventilação. | 3 30% | 3 30% | 3 30% | 1 10% | **10** |
| SALAS DE AULA: infraestrutura e equipamentos em salas de aula. | 2 20% | 2 20% | 5 50% | 1 10% | **10** |
| SECRETARIA: atendimento e serviço prestados pelo setor da secretaria. | - 0% | 2 20% | 5 50% | 3 30% | **10** |
| Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ. | - 0% | 2 20% | 7 70% | 1 10% | **10** |

| QUESTÃO | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | TOTAL |
|---|---|---|---|---|---|
| As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS? | 1 10% | 7 70% | 2 20% | - 0% | **10** |
| Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho? | 2 20% | 5 50% | 3 30% | - 0% | **10** |
| O COORDENADOR: é acessível ao aluno? | 3 30% | 6 60% | 1 10% | - 0% | **10** |
| O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados? | 2 20% | 5 50% | 2 20% | 1 10% | **10** |
| O tempo de espera para a solução dos problemas de infraestrutura é satisfatório? | 1 10% | 6 60% | 2 20% | 1 10% | **10** |
| OS PROFESSORES: apresentam o plano de ensino no início do semestre? | 6 60% | 4 40% | - 0% | - 0% | **10** |
| OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas? | 2 20% | 7 70% | 1 10% | - 0% | **10** |
| OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados? | 4 40% | 6 60% | - 0% | - 0% | **10** |
| OS PROFESSORES: fazem chamada? | 7 70% | 3 30% | - 0% | - 0% | **10** |
| OS PROFESSORES: possuem didática e contribuem para a aprendizagem? | 2 20% | 8 80% | - 0% | - 0% | **10** |
| OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo? | 4 40% | 6 60% | - 0% | - 0% | **10** |
| SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento? | - 0% | 5 50% | 4 40% | 1 10% | **10** |
| SECRETARIA: os funcionários da secretaria prestam atendimento eficaz? | - 0% | 6 60% | 3 30% | 1 10% | **10** |
| Você acessa o aluno online frequentemente? | 7 70% | 3 30% | - 0% | - 0% | **10** |
| Você acessa o Office365 (email) frequentemente? | 1 10% | 5 50% | 2 20% | 2 20% | **10** |
| Você acessa o portal frequentemente? | 6 60% | 3 30% | 1 10% | - 0% | **10** |
| Você se sente apto para utilizar os recursos de TI? | 4 40% | 4 40% | 2 20% | - 0% | **10** |
| Você utiliza o Moodlerooms (AVA) frequentemente? | 6 60% | 4 40% | - 0% | - 0% | **10** |
| Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente? | - 0% | 3 30% | 6 60% | 1 10% | **10** |
| Você utiliza o recurso de internet frequentente? | 6 60% | 3 30% | 1 10% | - 0% | **10** |
| Você utiliza o recurso de WIFI frequentemente? | 2 20% | 2 20% | 1 10% | 5 50% | **10** |

| | MUITO BOM | BOM | REGULAR | RUIM |
|---|---|---|---|---|
| RESULTADO GERAL | 9 11% | 29 36% | 33 41% | 9 11% |

| | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA |
|---|---|---|---|---|
| RESULTADO GERAL | 66 31% | 101 48% | 31 15% | 12 6% |

# CPA - AUTO AVALIAÇÃO

Unidade: **Santo Amaro**
Curso: **LETR**
Período de Avaliação: **2017-1**

Sumaré FACULDADE

| Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré? | | |
|---|---|---|
| Horários oferecidos | 6 | 60% |
| Localização | - | 0% |
| Preço | 4 | 40% |
| Prestígio da Faculdade | - | 0% |
| Qualidade do curso | - | 0% |
| Outros | - | 0% |

| O que é mais importante para você ao cursar uma faculdade? | | |
|---|---|---|
| Fazer amigos | - | 0% |
| Obter diploma | - | 0% |
| Obter melhor emprego | 3 | 30% |
| Obter melhor salário | - | 0% |
| Ter um bom ambiente de convivência | - | 0% |
| Ter um ensino de qualidade | 7 | 70% |
| Outros | - | 0% |

| Qual o cargo que você ocupa na empresa em que trabalha? | | |
|---|---|---|
| Autônomo | 2 | 20% |
| Não estou trabalhando | 3 | 30% |
| Estagiário | - | 0% |
| Auxiliar | 1 | 10% |
| Assistente | 2 | 20% |
| Analista | 1 | 10% |
| Supervisor | - | 0% |
| Coordenador | 1 | 10% |
| Gerente | - | 0% |
| Diretor | - | 0% |
| Outros | - | 0% |

| O CURSO - Em relação ao seu curso, você se considera: | | |
|---|---|---|
| SATISFEITO | 10 | 100% |
| INSATISFEITO | - | 0% |
| NÃO SEI RESPONDER | - | 0% |

| Qual a sua renda mensal atual? | | |
|---|---|---|
| Não possuo renda | 2 | 20% |
| De 0 até 880 | - | 0% |
| De 881 até 1760 | 6 | 60% |
| De 1761 até 3720 | 2 | 20% |
| De 3721 até 5000 | - | 0% |
| De 5001 até 8800 | - | 0% |

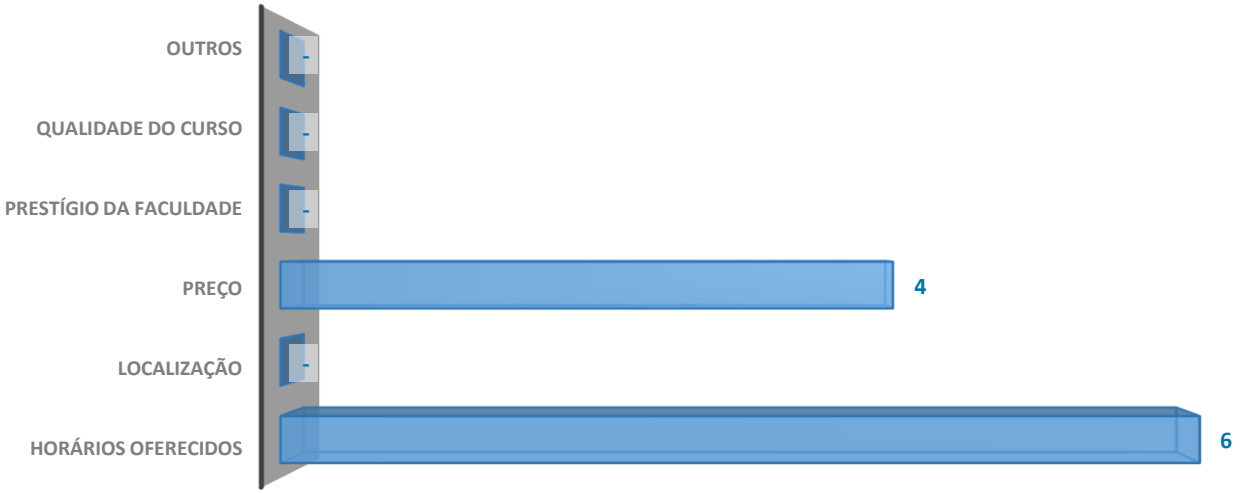
| Qual a renda mensal da sua família? | | |
|---|---|---|
| Não possuo renda | - | 0% |
| De 0 até 880 | - | 0% |
| De 881 até 1760 | - | 0% |
| De 1761 até 3720 | 1 | 100% |
| De 3721 até 5000 | - | 0% |
| De 5001 até 8800 | - | 0% |

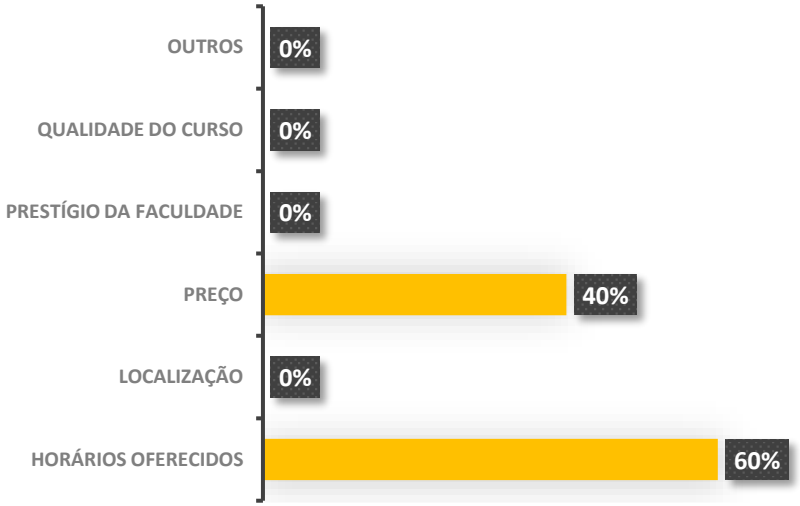
| Assinale 3 PONTOS FORTES da Faculdade Sumaré. | | |
|---|---|---|
| Atendimento - Presencial | - | 0% |
| Atendimento - Telefônico | - | 0% |
| Comunicação com o aluno | - | 0% |
| Coordenador | - | 0% |
| Currículo do curso (disciplinas) | 1 | 10% |
| Incentivo financeiro (bolsas variadas) | - | 0% |
| Infraestrutura física | - | 0% |
| Infraestrutura Tecnológica | - | 0% |
| Localização | 1 | 10% |
| Mensalidade | 3 | 30% |
| Professor | 5 | 50% |

| Assinale 3 PONTOS FRACOS da Faculdade Sumaré. | | |
|---|---|---|
| Atendimento - Presencial | 3 | 30% |
| Atendimento - Telefônico | - | 0% |
| Comunicação com o aluno | 3 | 30% |
| Coordenador | - | 0% |
| Currículo do curso (disciplinas) | - | 0% |
| Incentivo financeiro (bolsas variadas) | - | 0% |
| Infraestrutura física | - | 0% |
| Infraestrutura Tecnológica | 4 | 40% |
| Localização | - | 0% |
| Mensalidade | - | 0% |
| Professor | - | 0% |

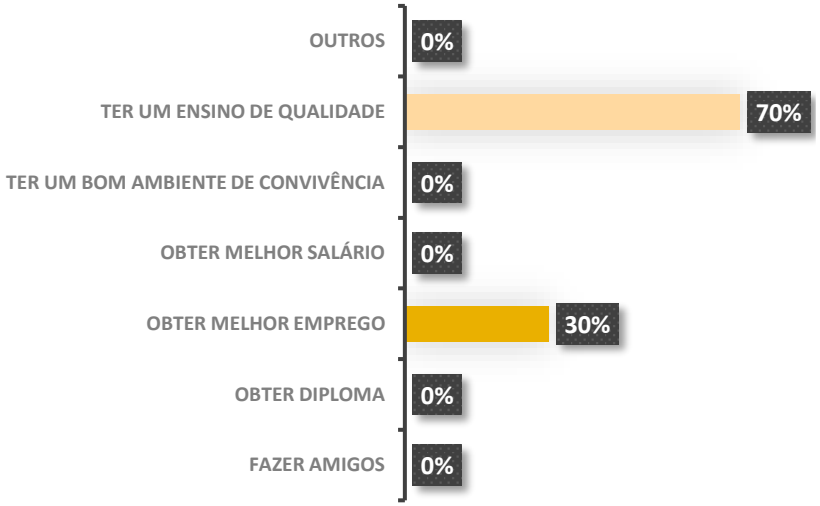
**ÍNDICE DE ADESÃO:** **10** **89,01%**

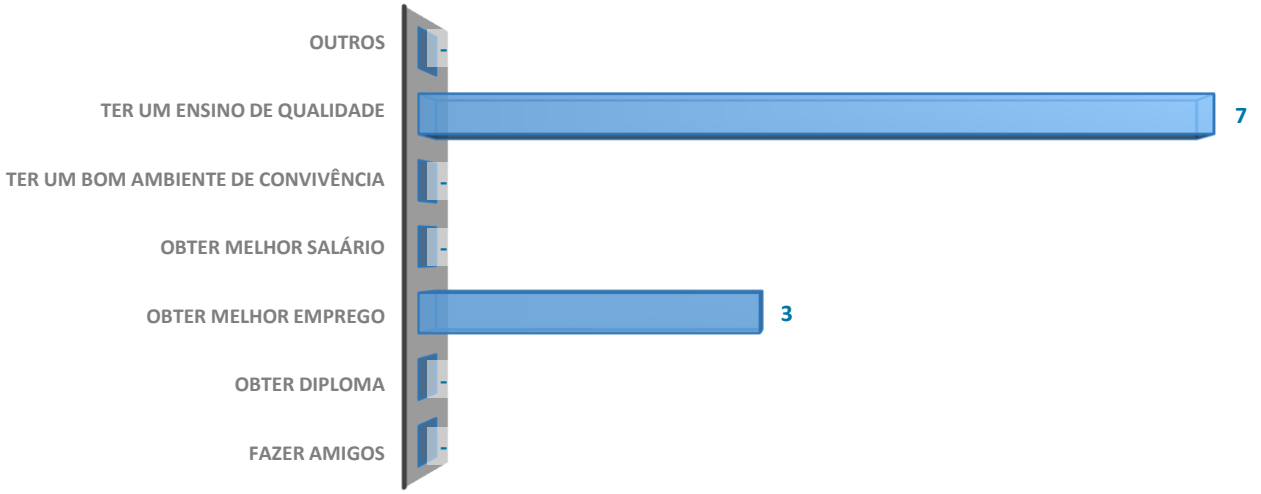
## Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



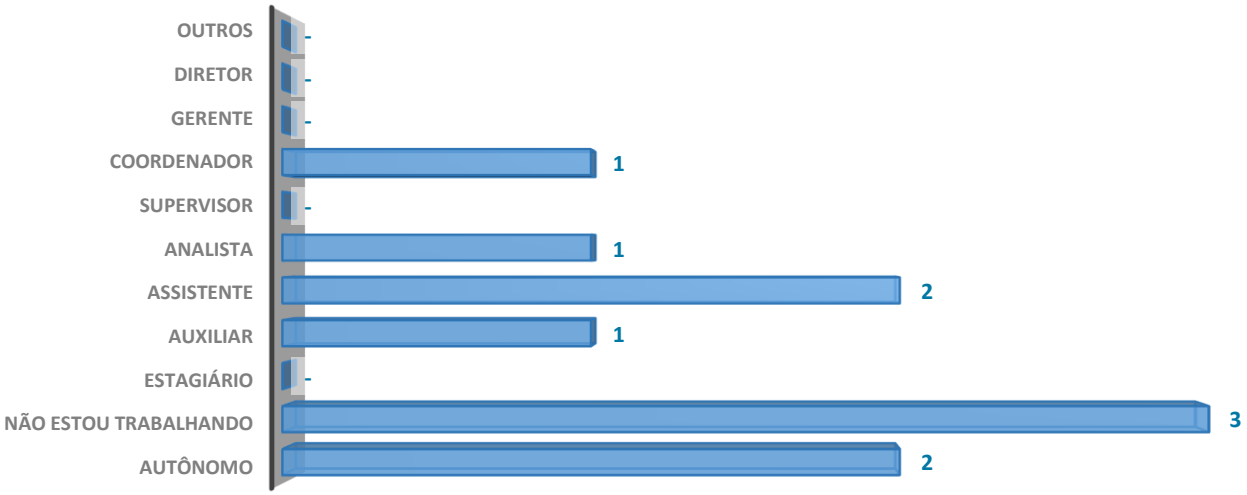



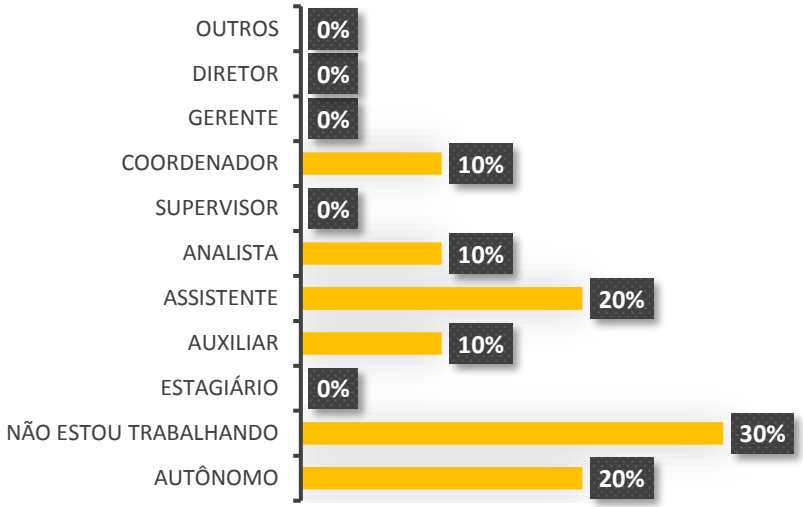

## O que é mais importante para você ao cursar uma faculdade?



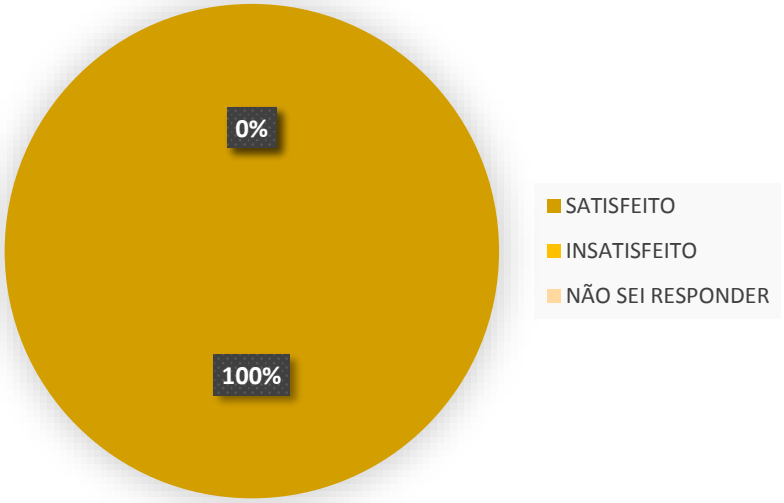



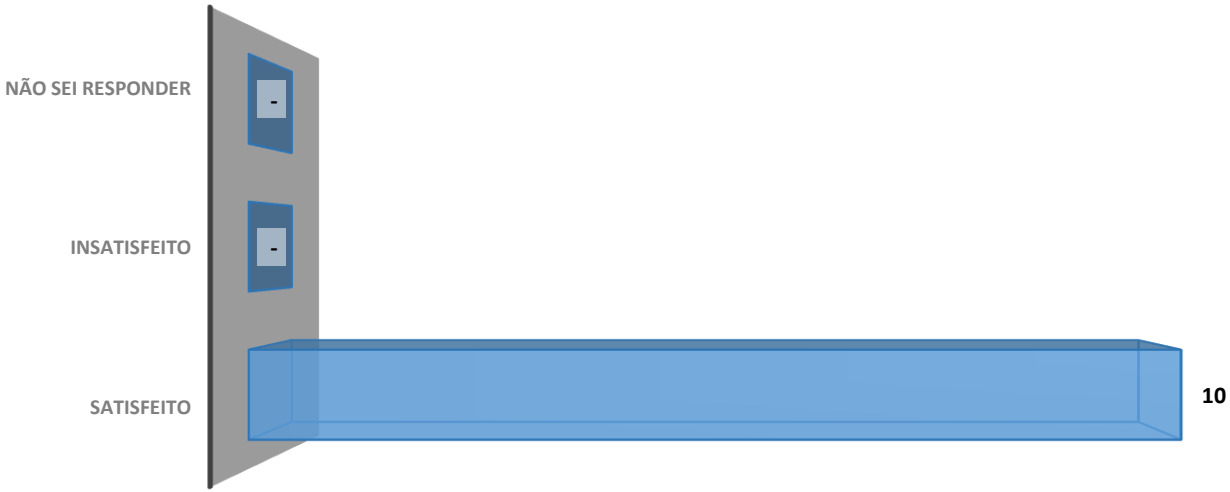
## Qual o cargo que você ocupa na empresa em que trabalha?



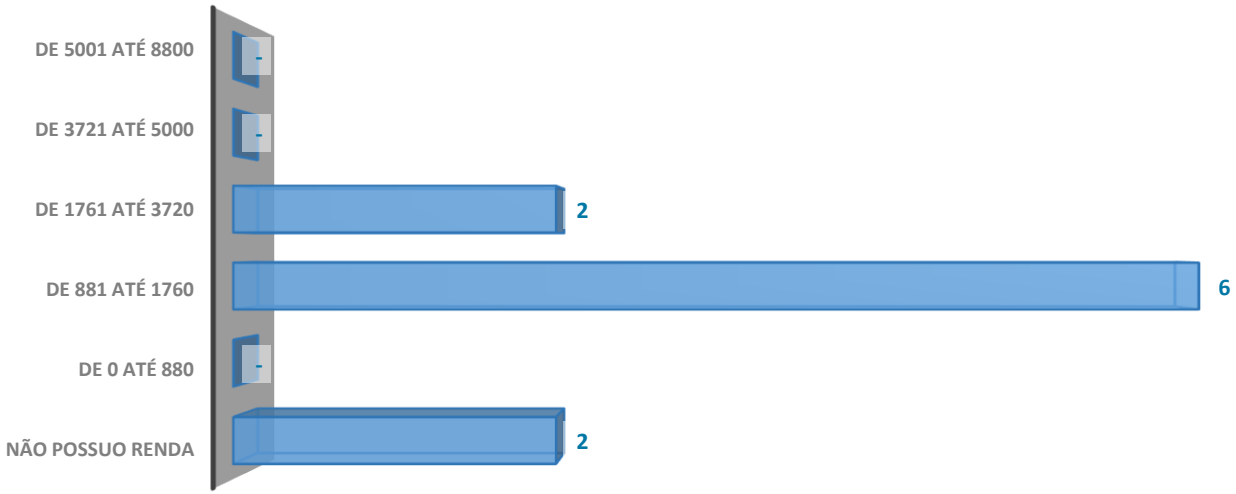



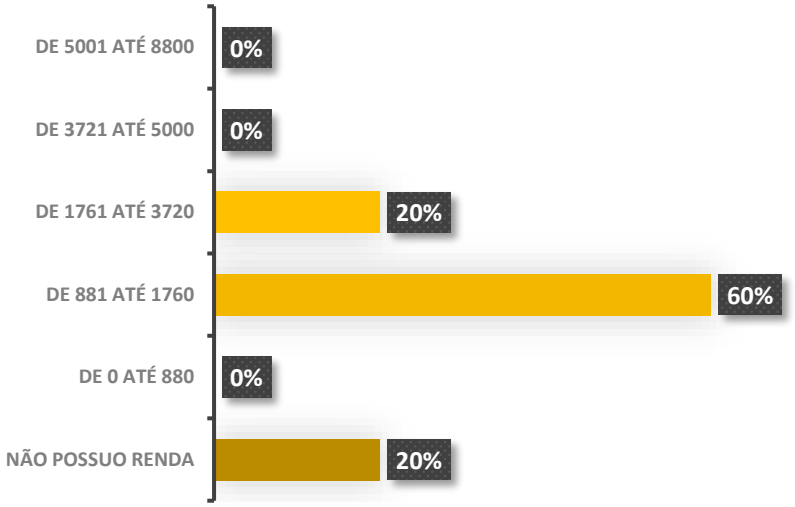

## O CURSO - Em relação ao seu curso, você se considera:



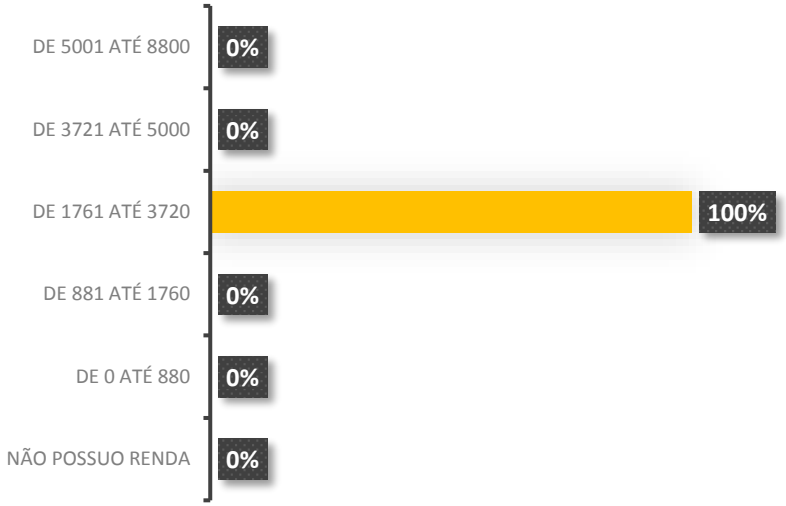



## Qual a sua renda mensal atual?




## Qual a renda mensal da sua família?

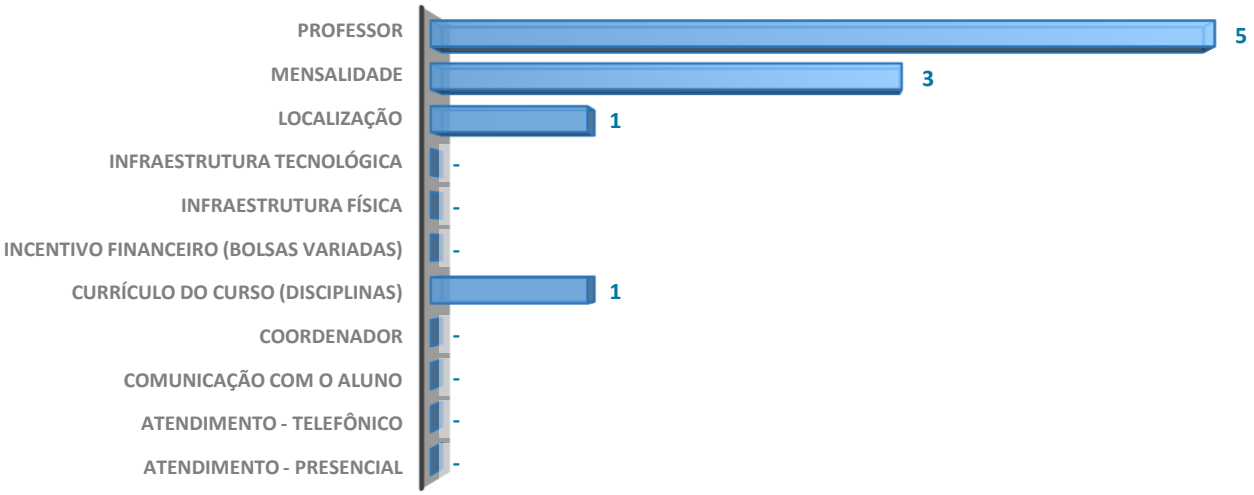


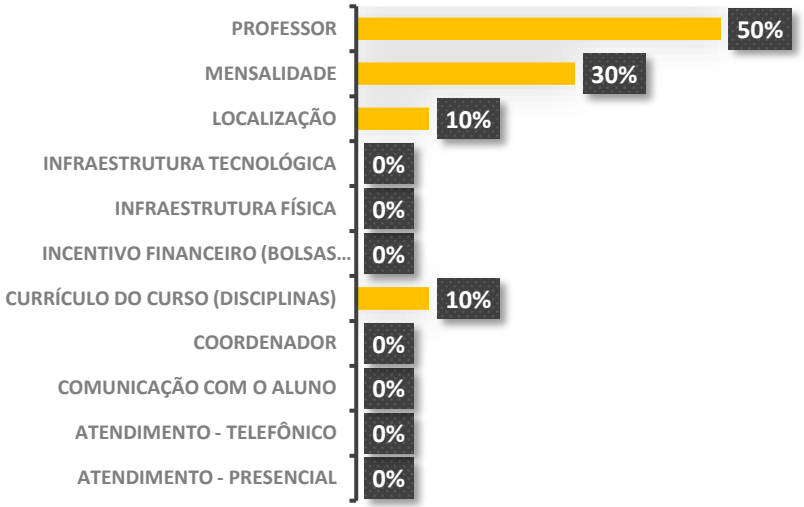
# CPA - AUTO AVALIAÇÃO

Unidade: **Santo Amaro**
Curso: **LETR**
Período de Avaliação: **2017-1**

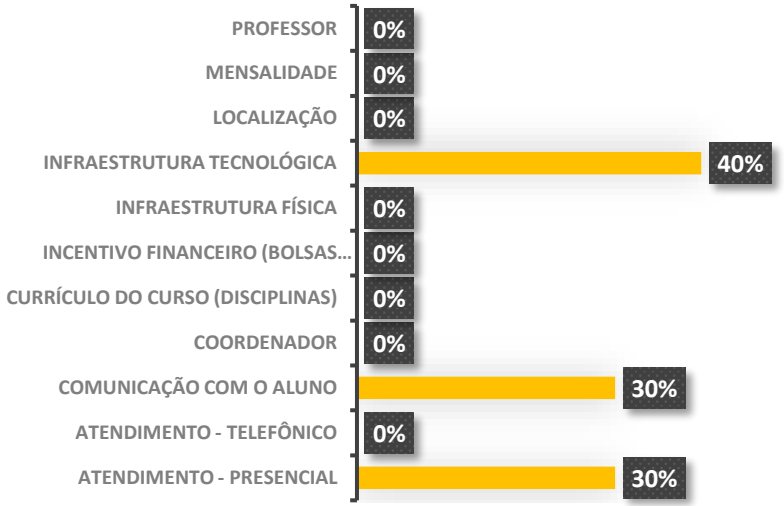
Sumaré FACULDADE

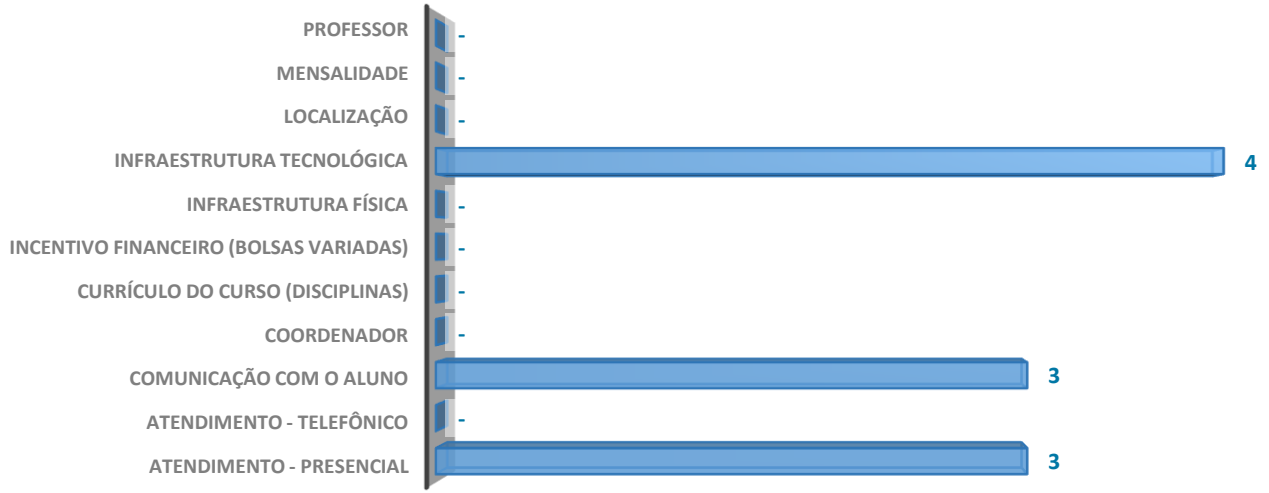
## Assinale 3 PONTOS FORTES da Faculdade Sumaré.



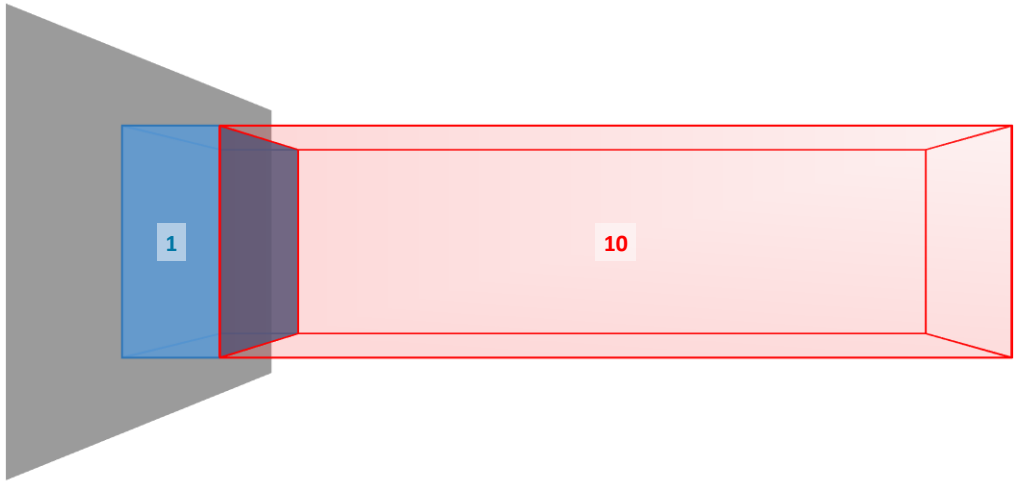



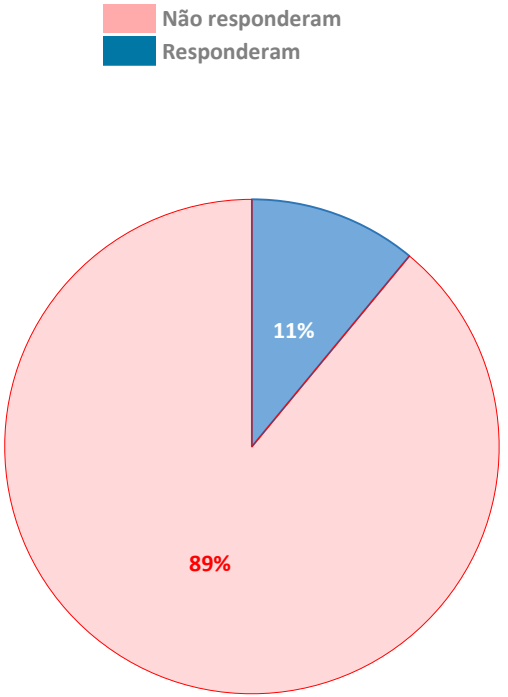

## Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



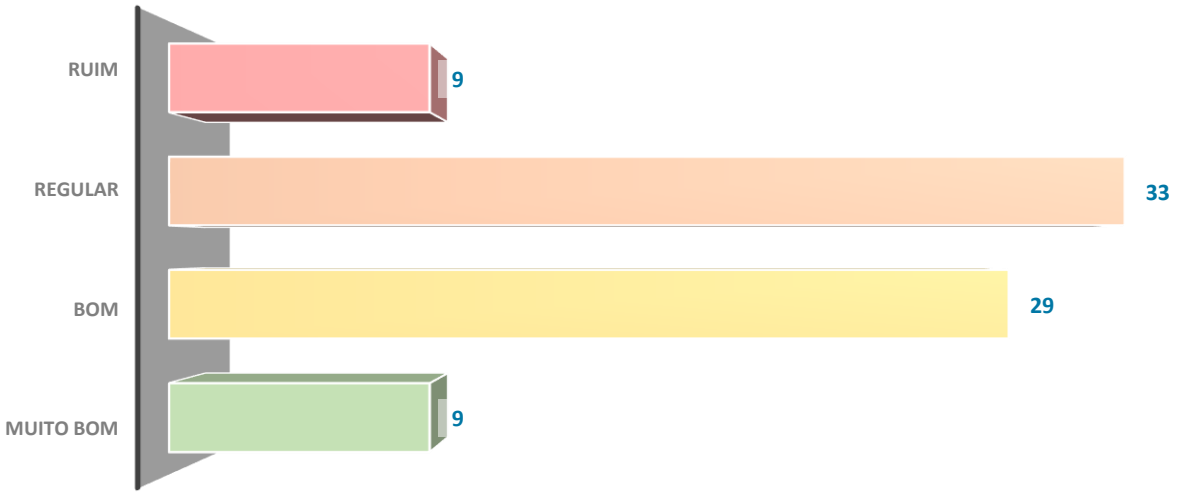



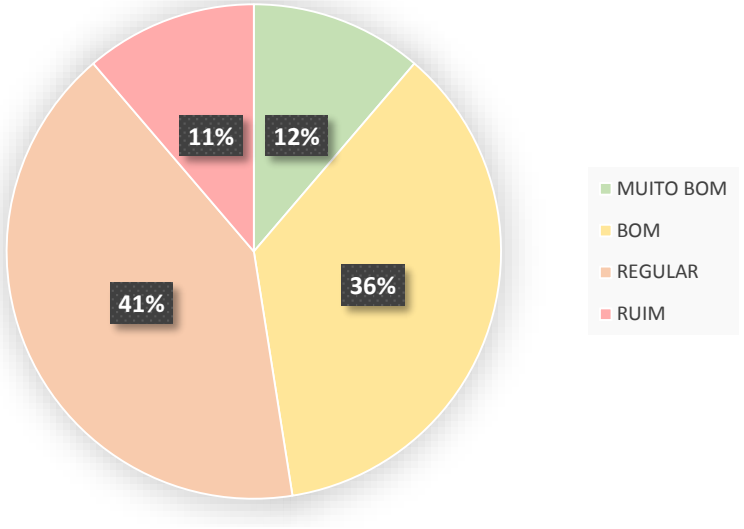
**ÍNDICE DE ADESÃO:**



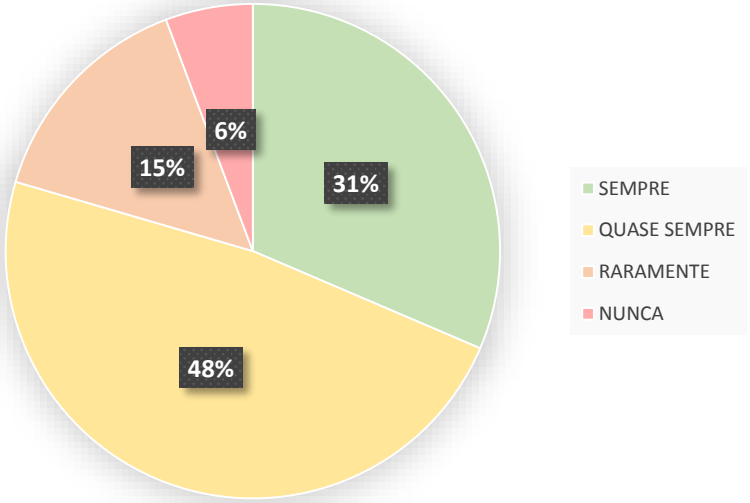



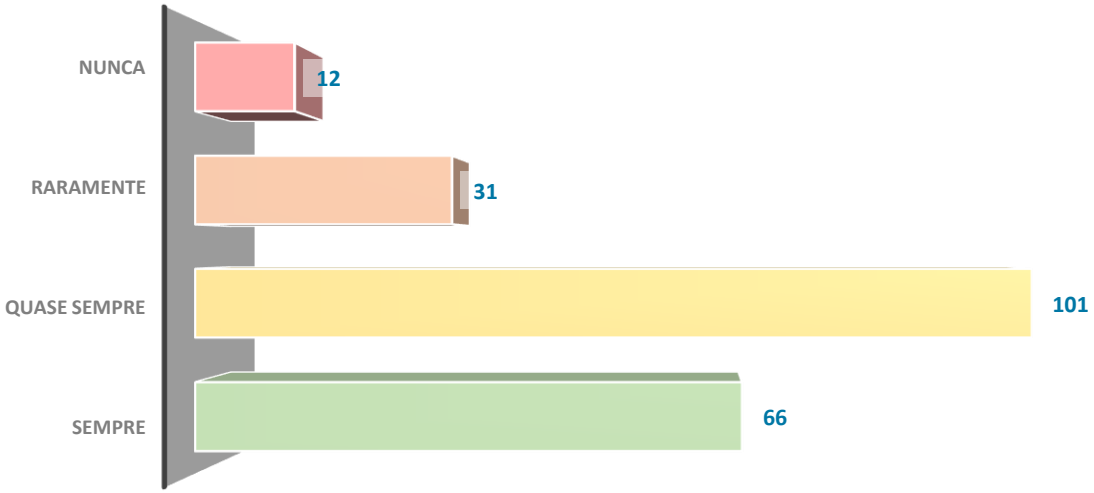
## GERAL - Questões Objetivas Qualitativas



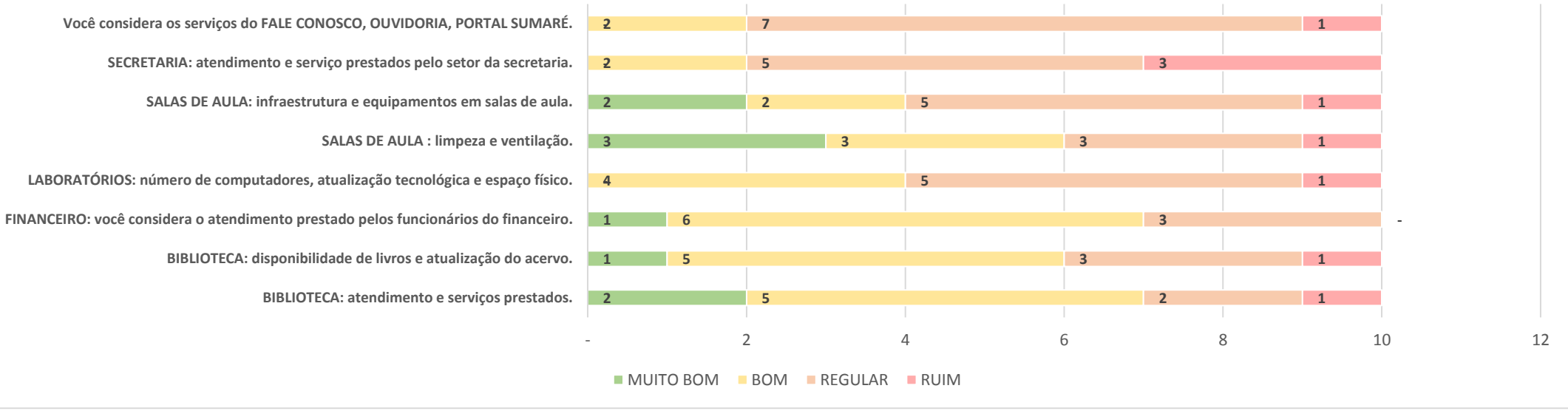



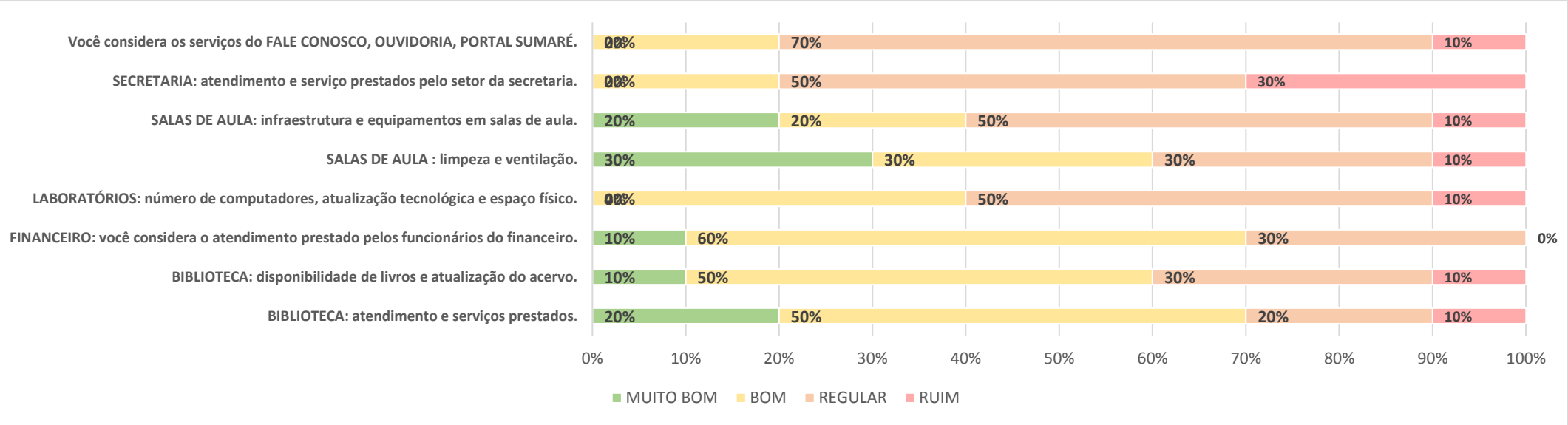

## GERAL - Questões Objetivas Periodicidade



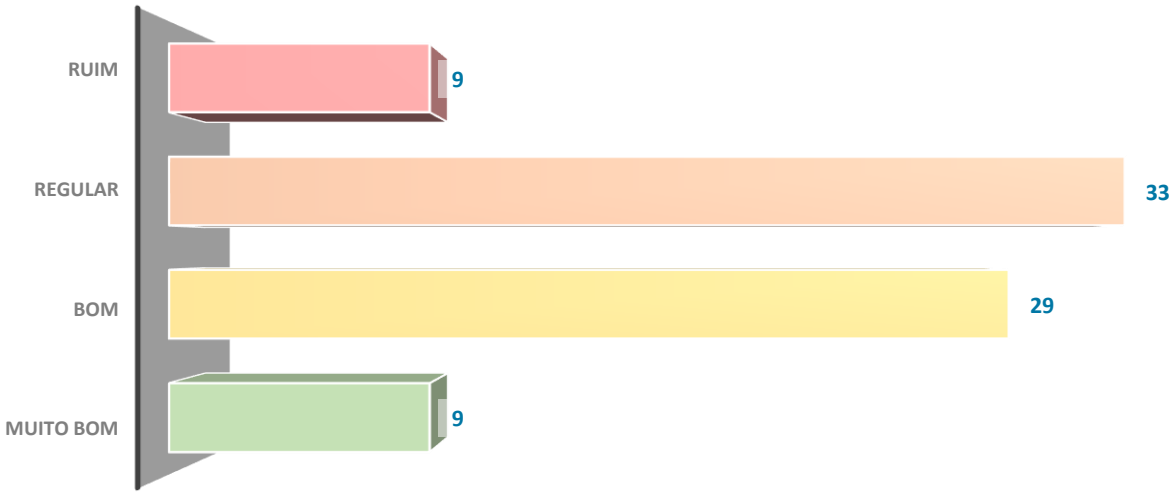



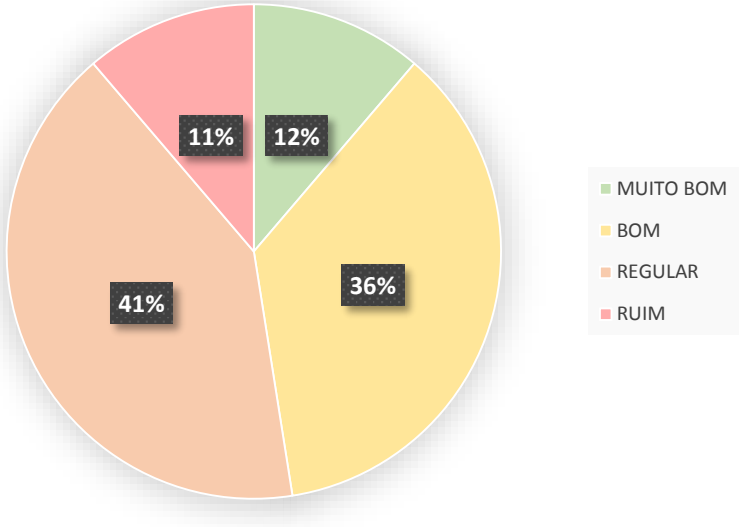
## Questões Objetivas



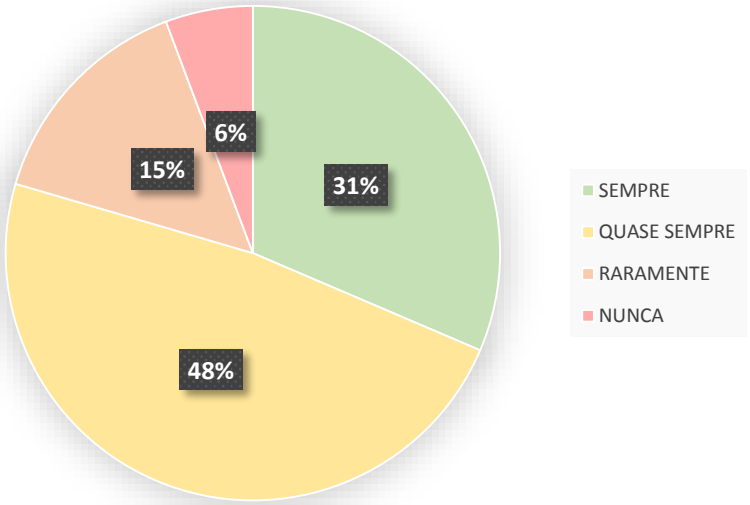



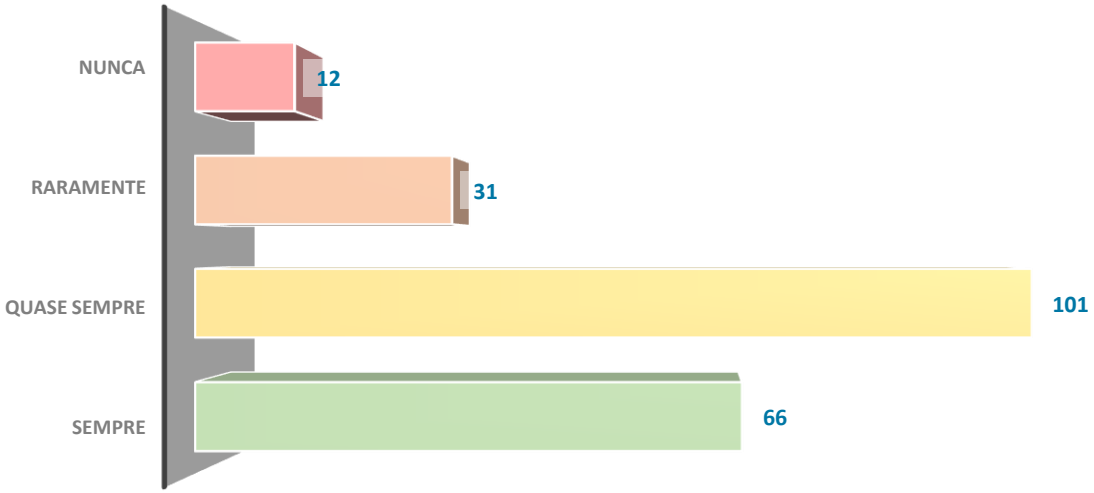
## GERAL - Questões Objetivas Qualitativas



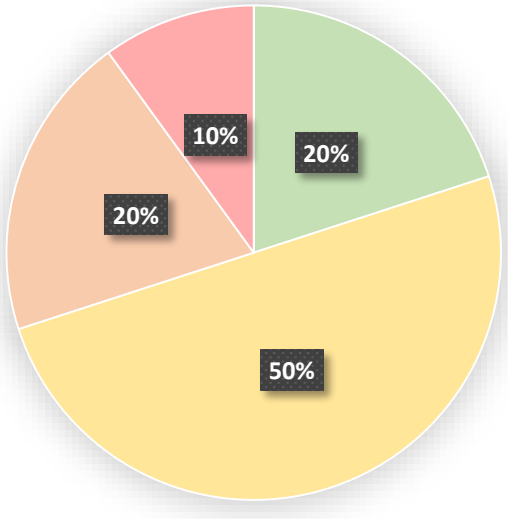



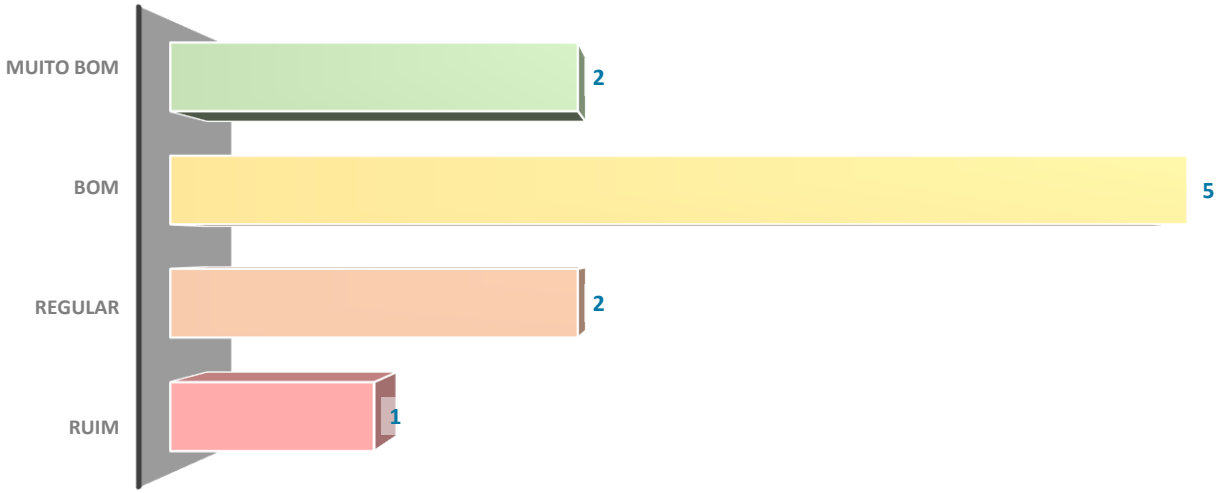

## GERAL - Questões Objetivas Periodicidade



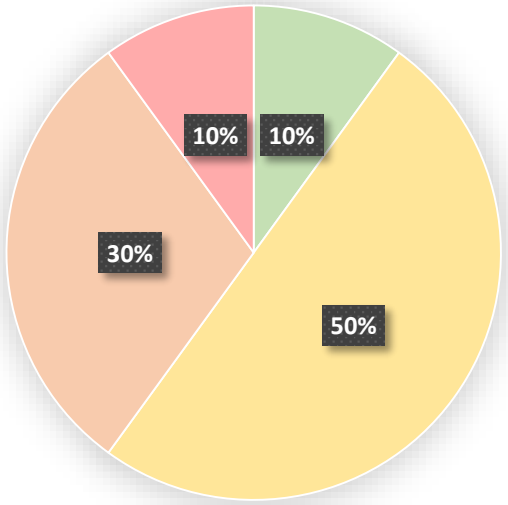



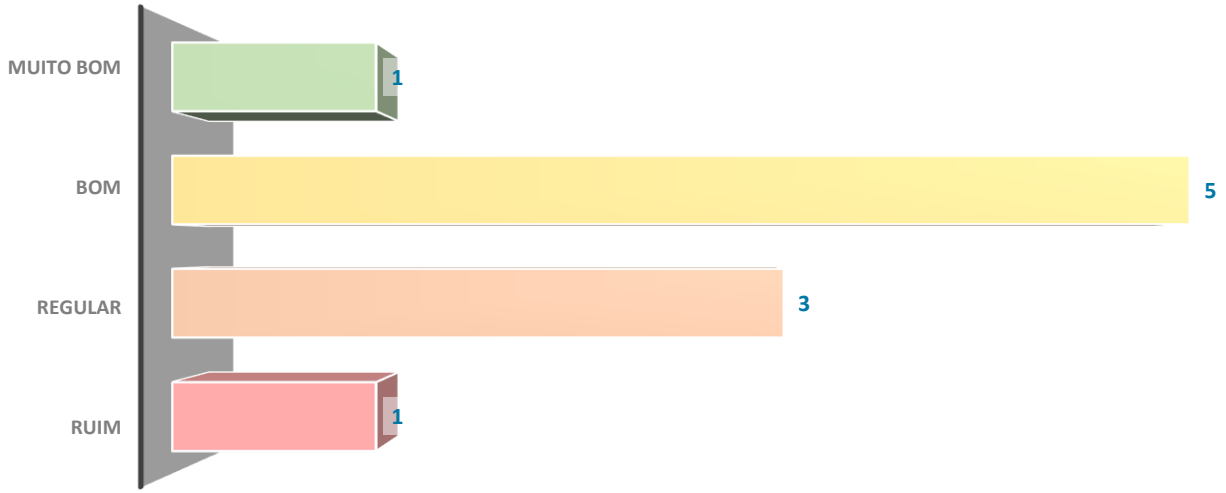
**BIBLIOTECA: atendimento e serviços prestados.**



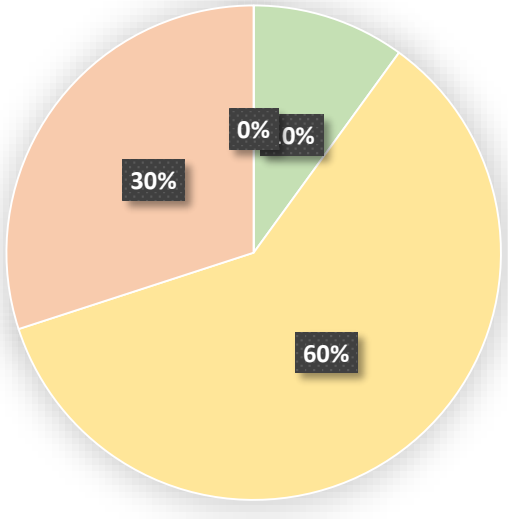


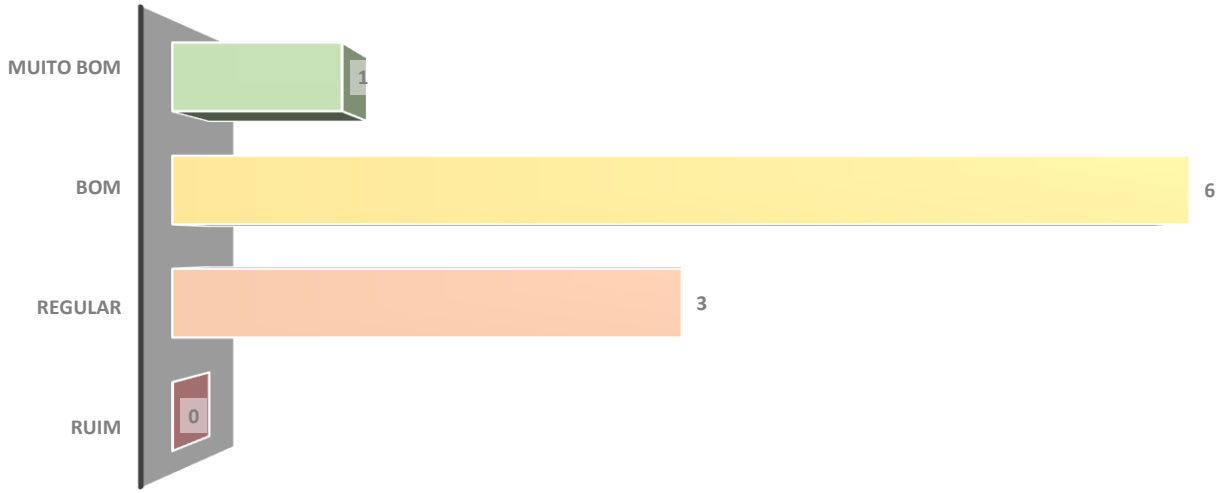
**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



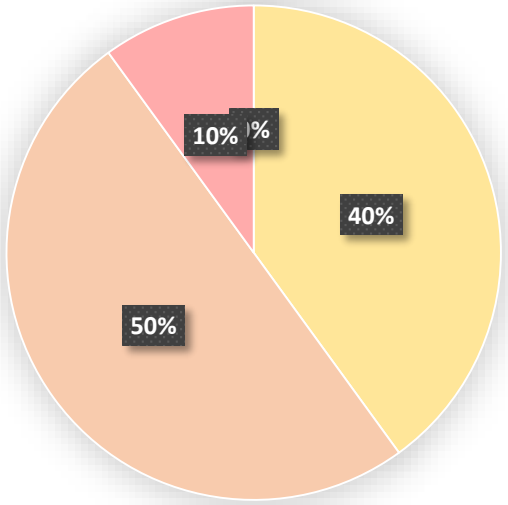


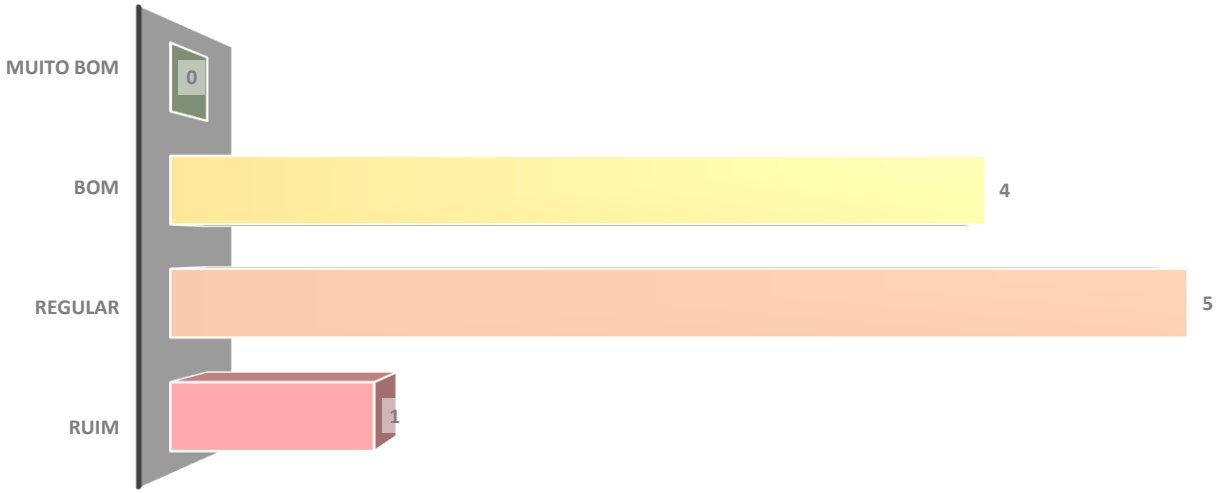
**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



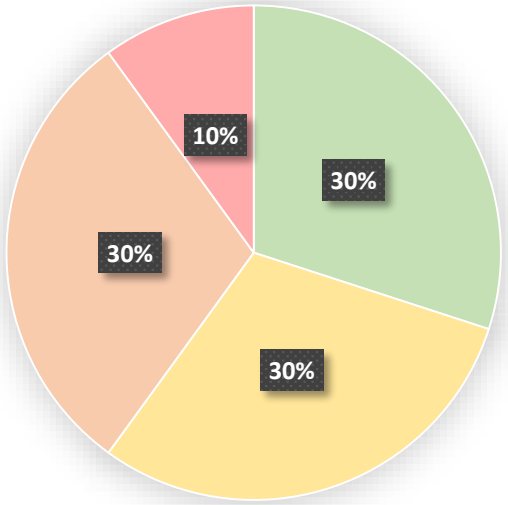


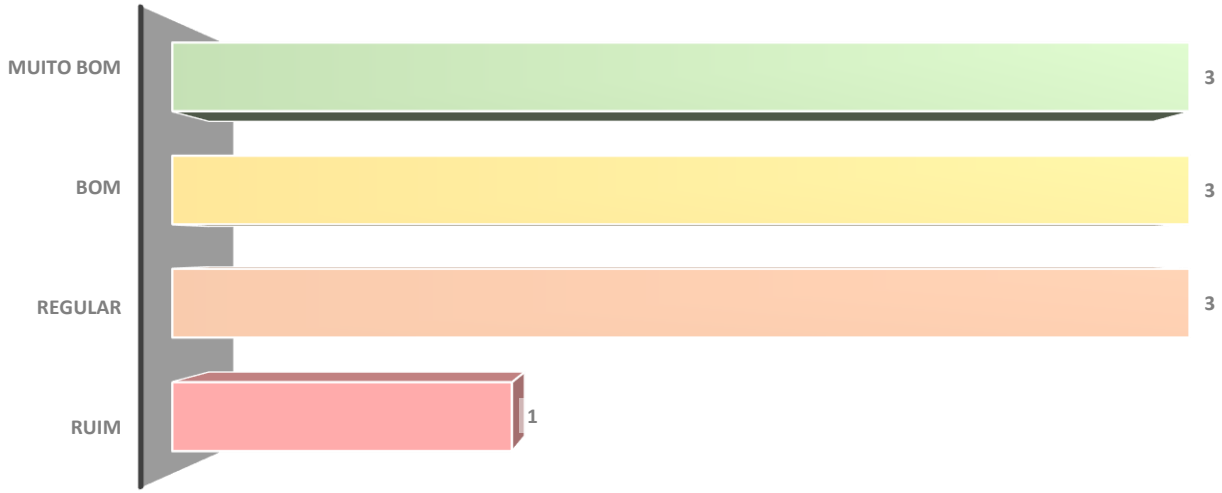
**LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.**



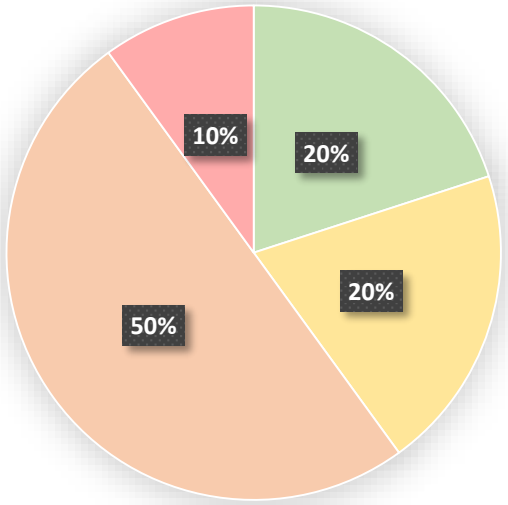


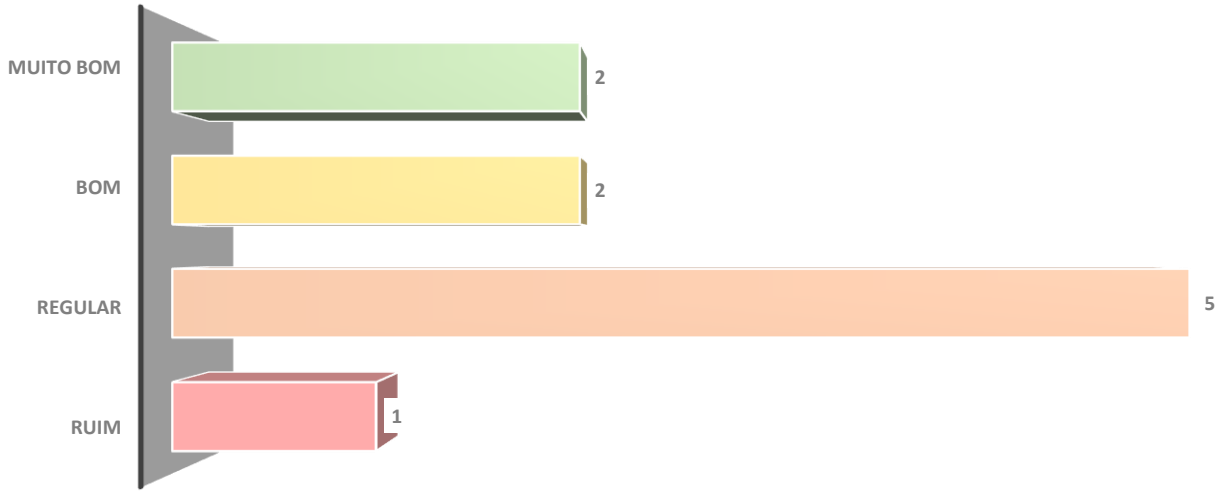
**SALAS DE AULA : limpeza e ventilação.**



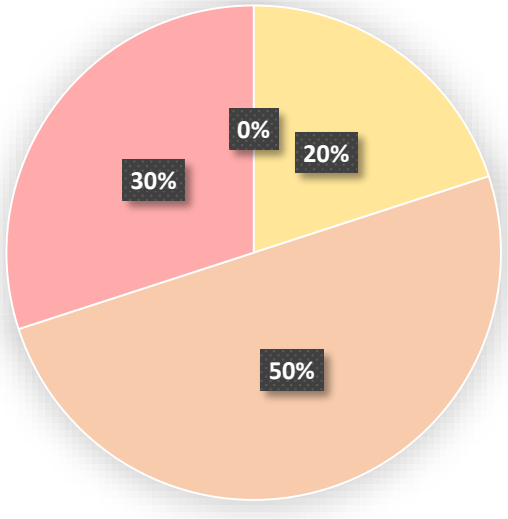


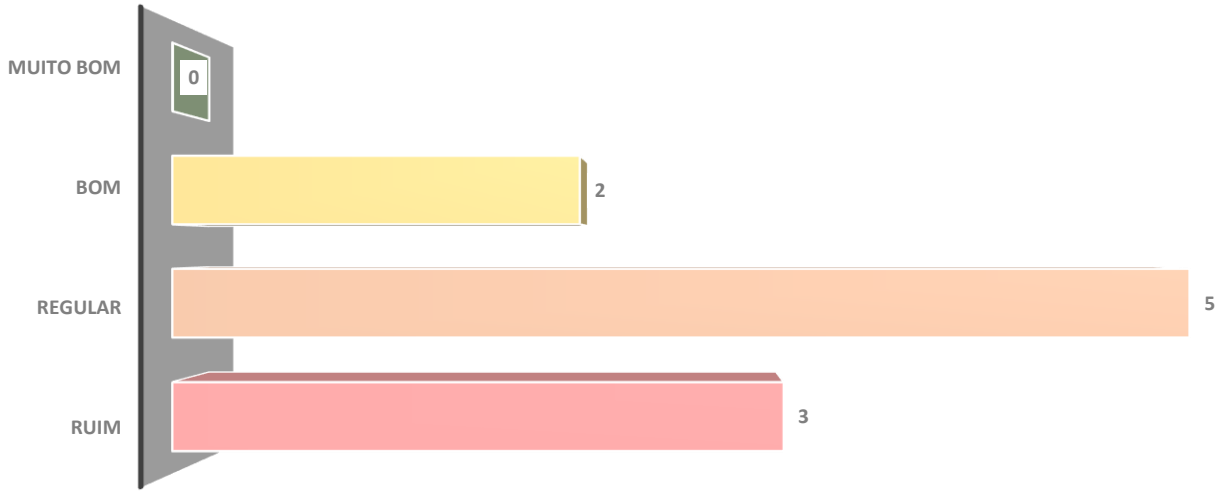
**SALAS DE AULA: infraestrutura e equipamentos em salas de aula.**



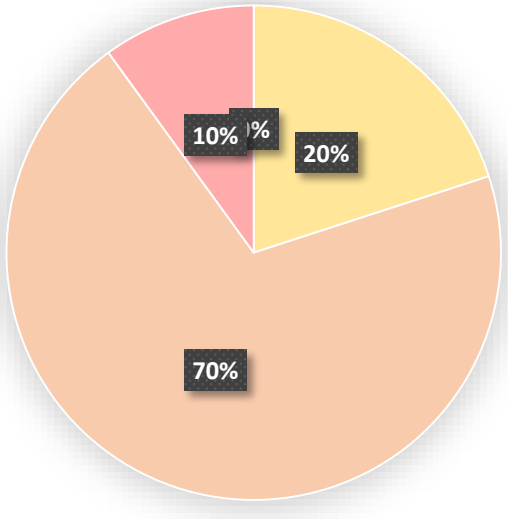


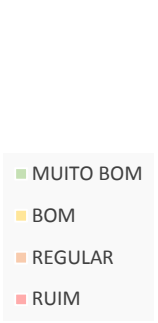
**SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.**

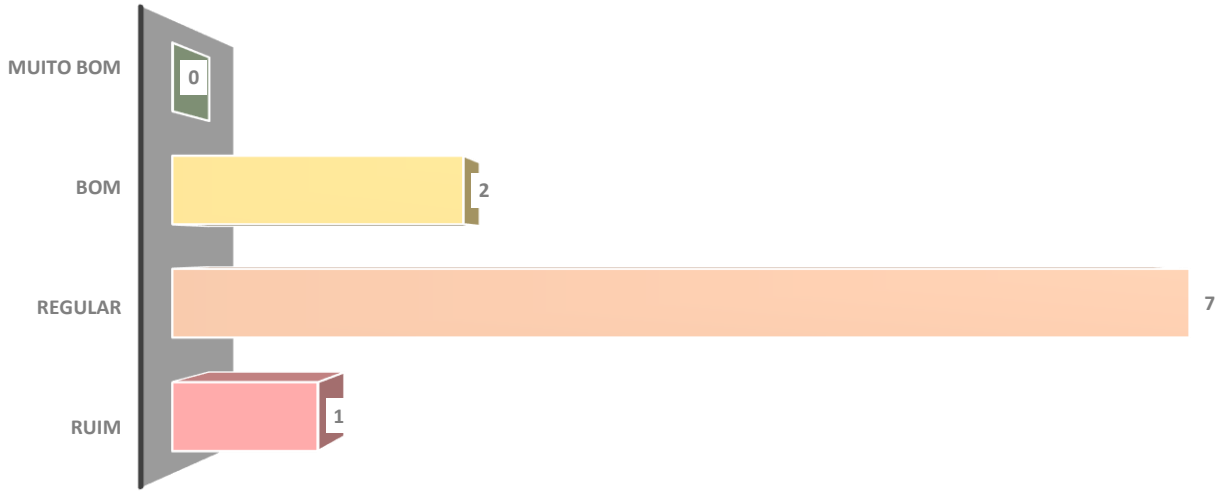


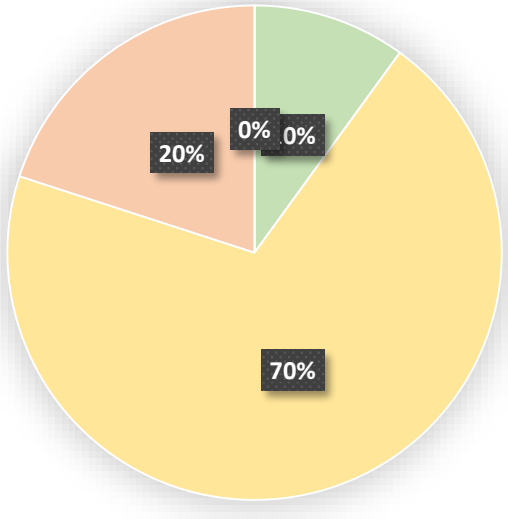
**Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.**

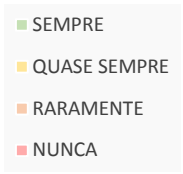


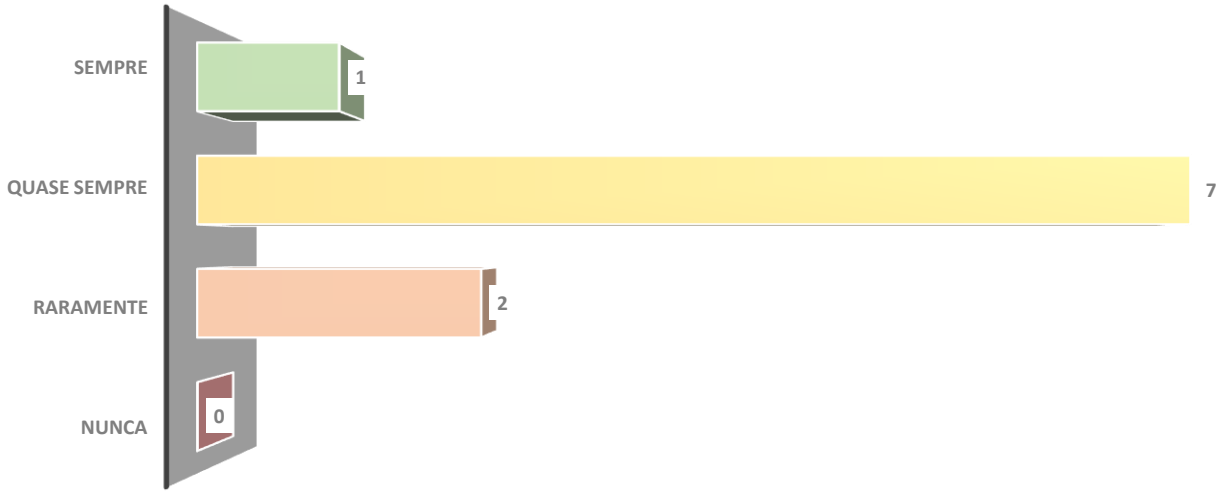



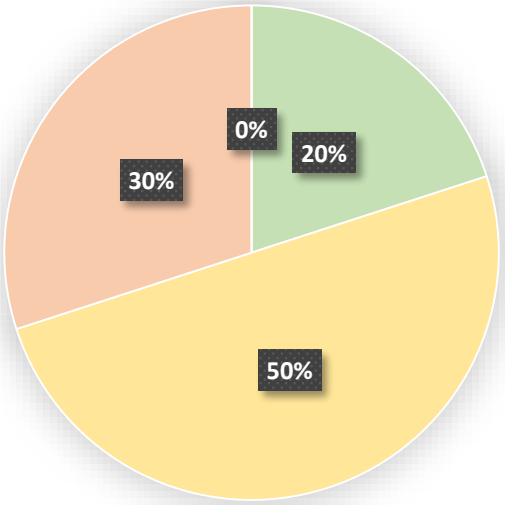
**As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?**

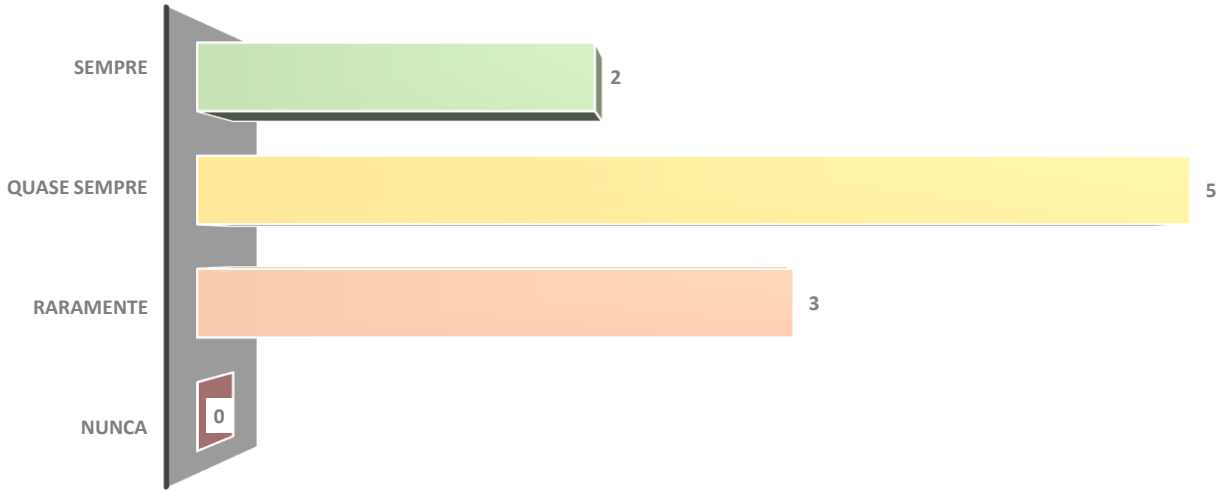


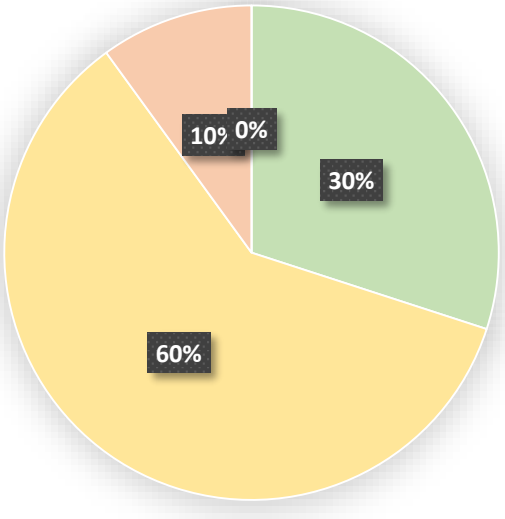



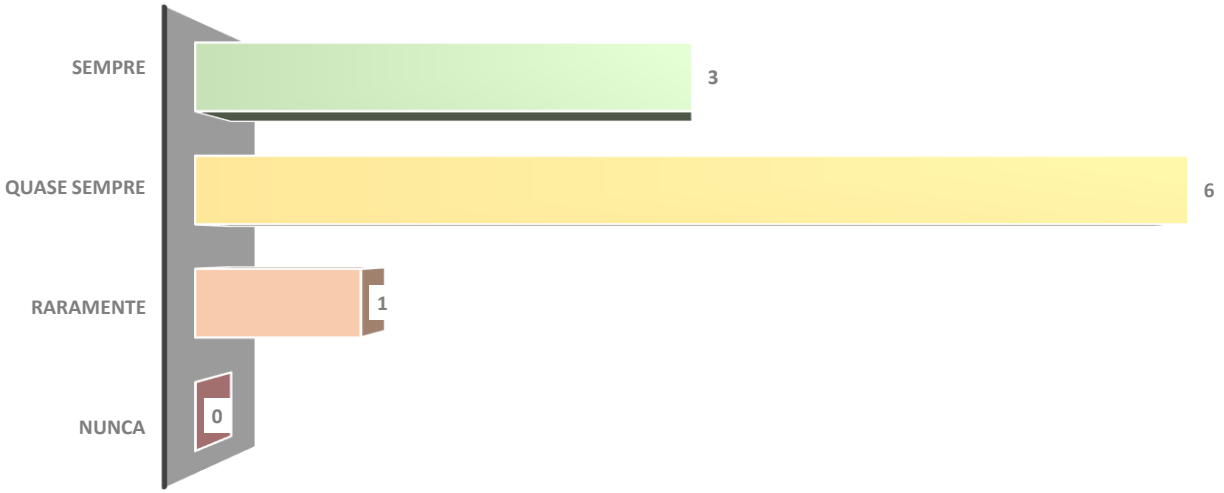
**Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?**



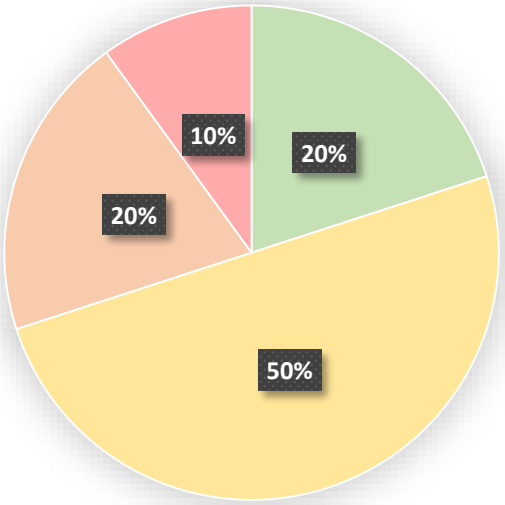


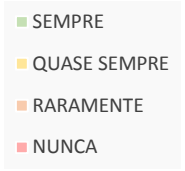
**O COORDENADOR: é acessível ao aluno?**

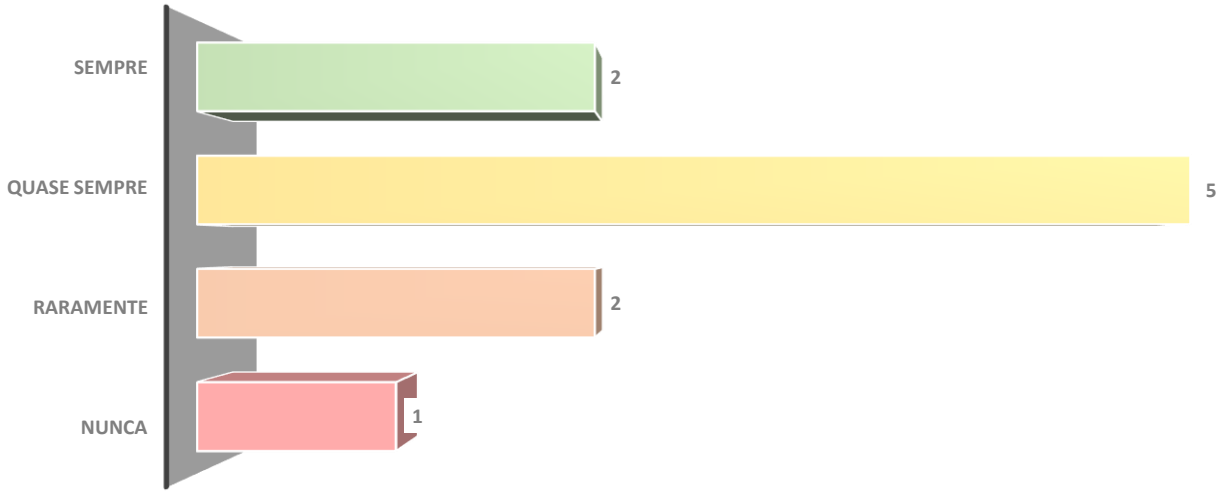




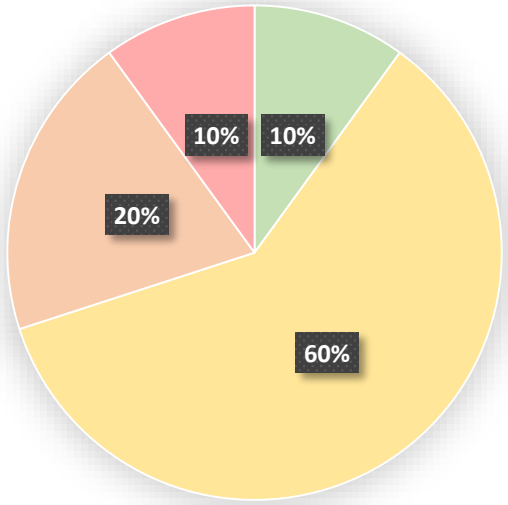
**O COORDENADOR: é acessível ao aluno?**

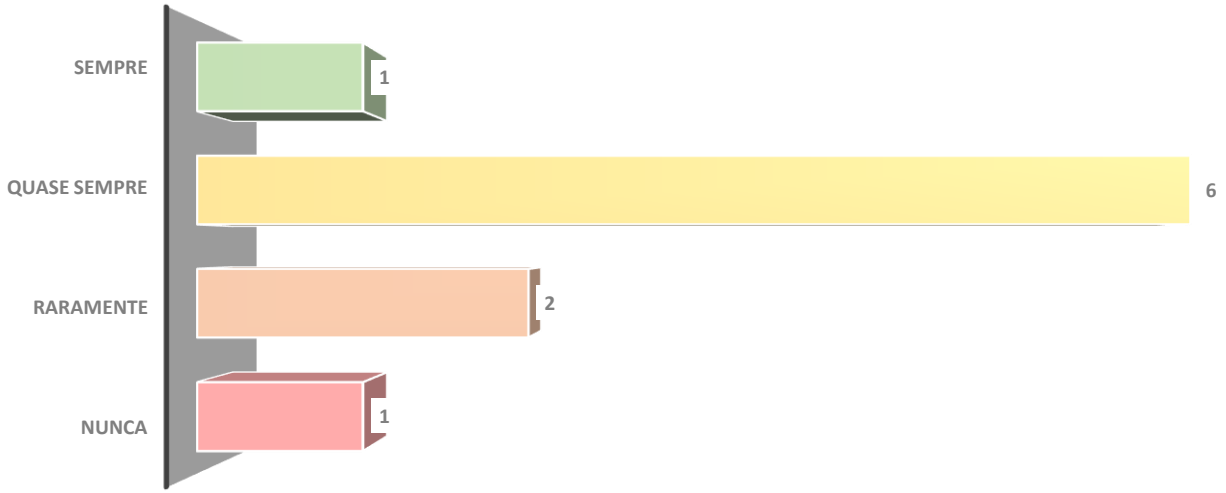


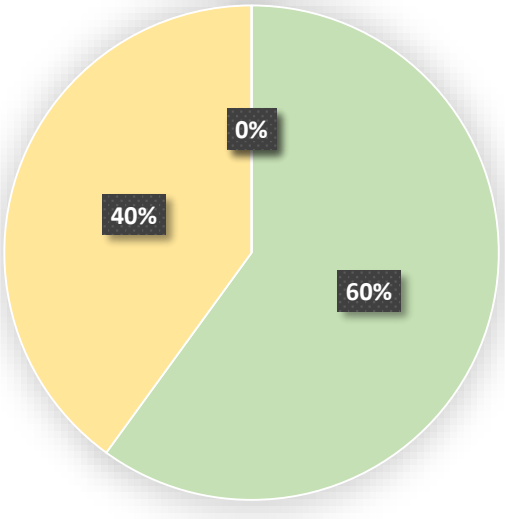



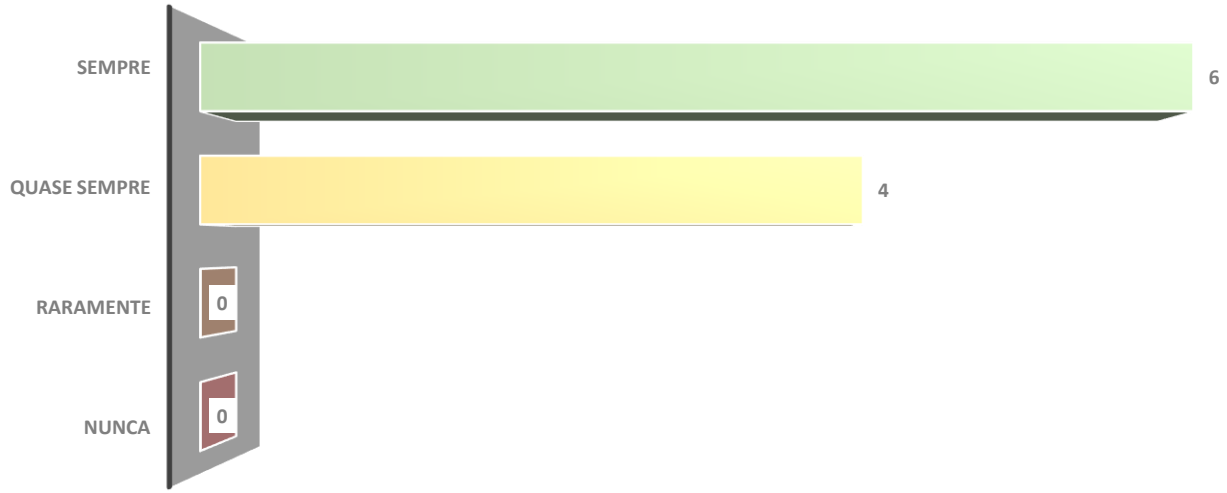
**O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?**



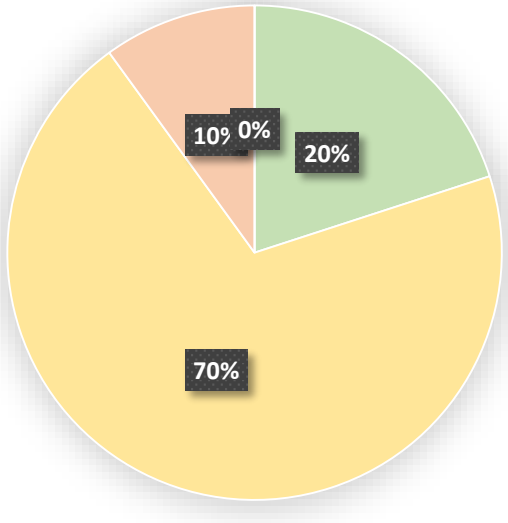


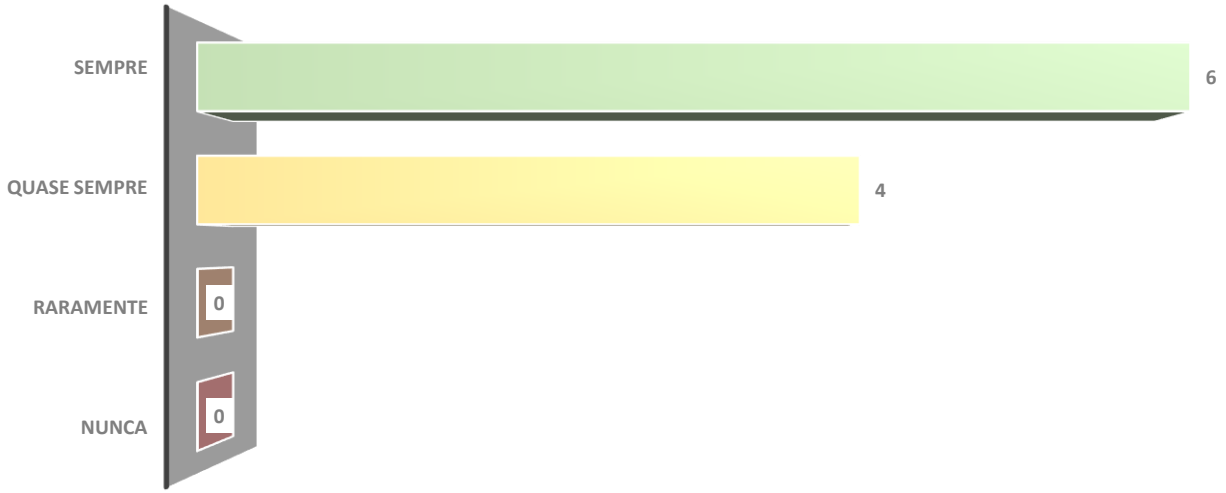
**OS PROFESSORES: apresentam o plano de ensino no início do semestre?**



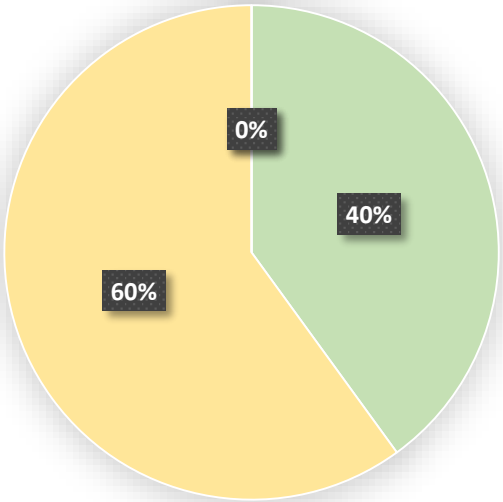


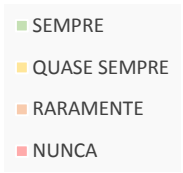
**OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?**

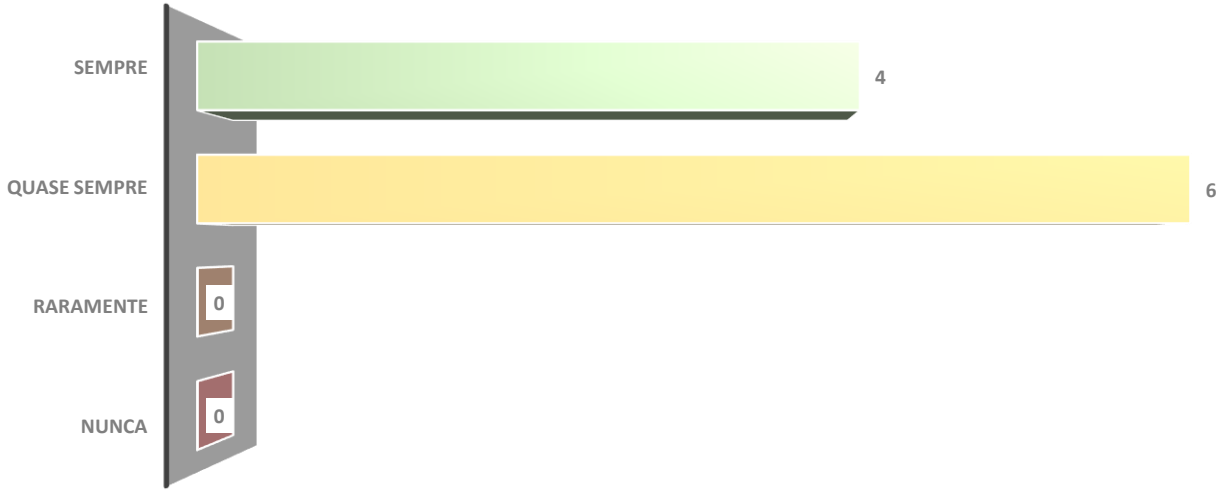




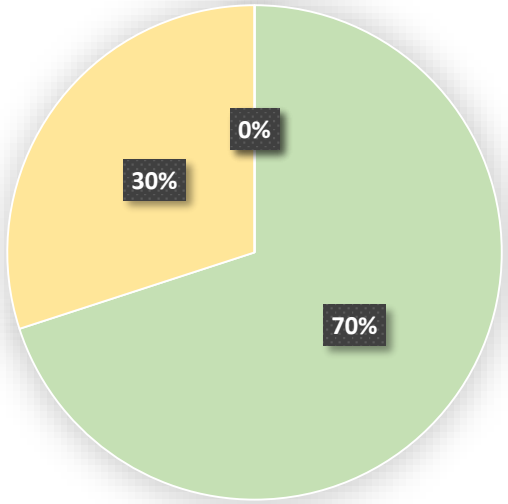
**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**

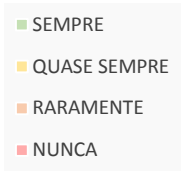


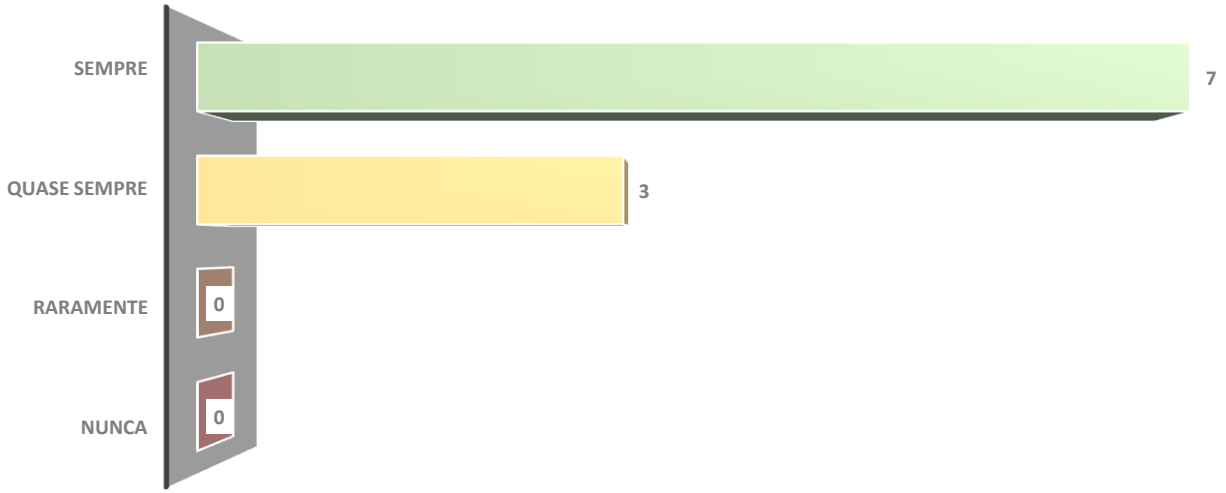



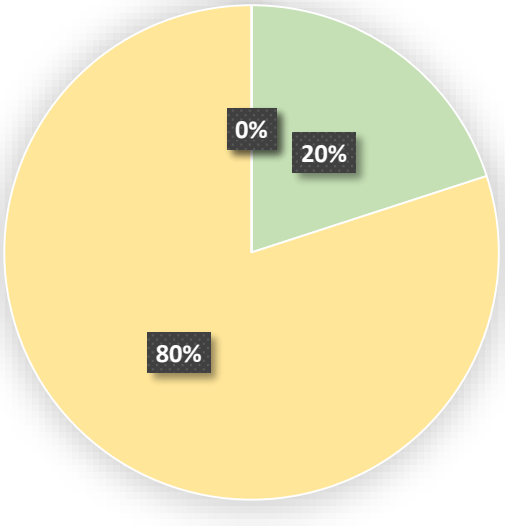
**OS PROFESSORES: fazem chamada?**

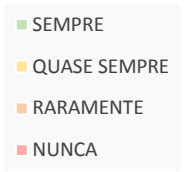


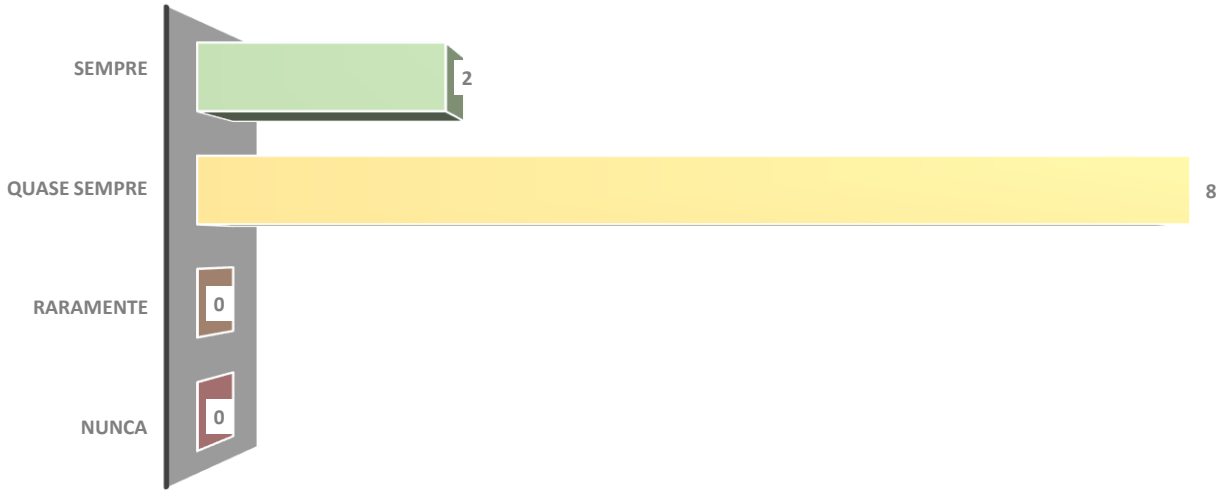



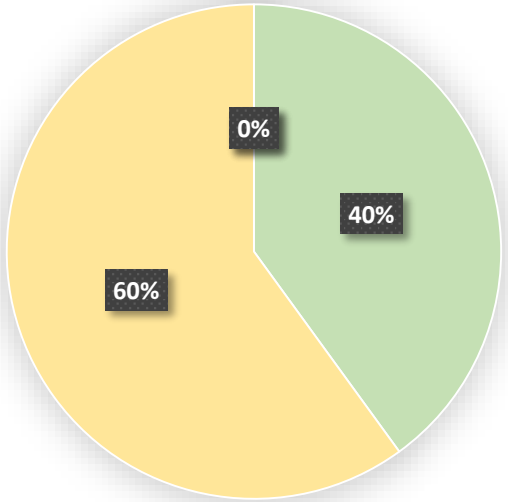
**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**

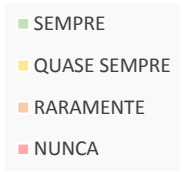


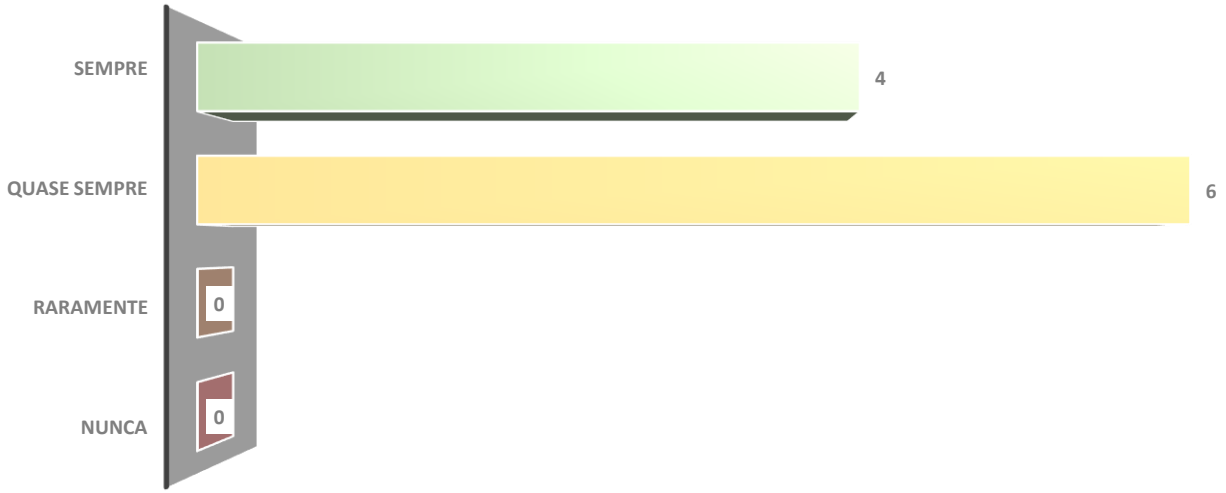



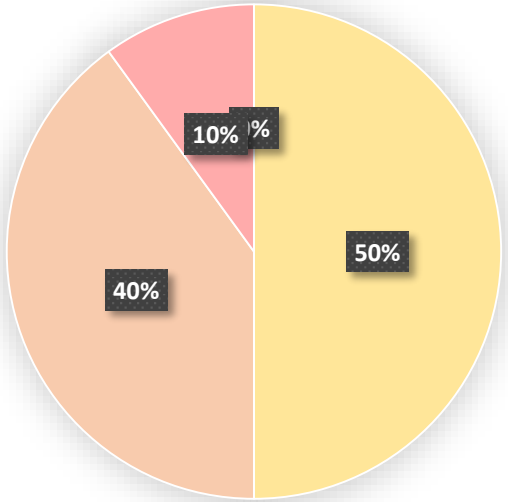
**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**

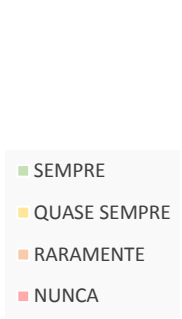


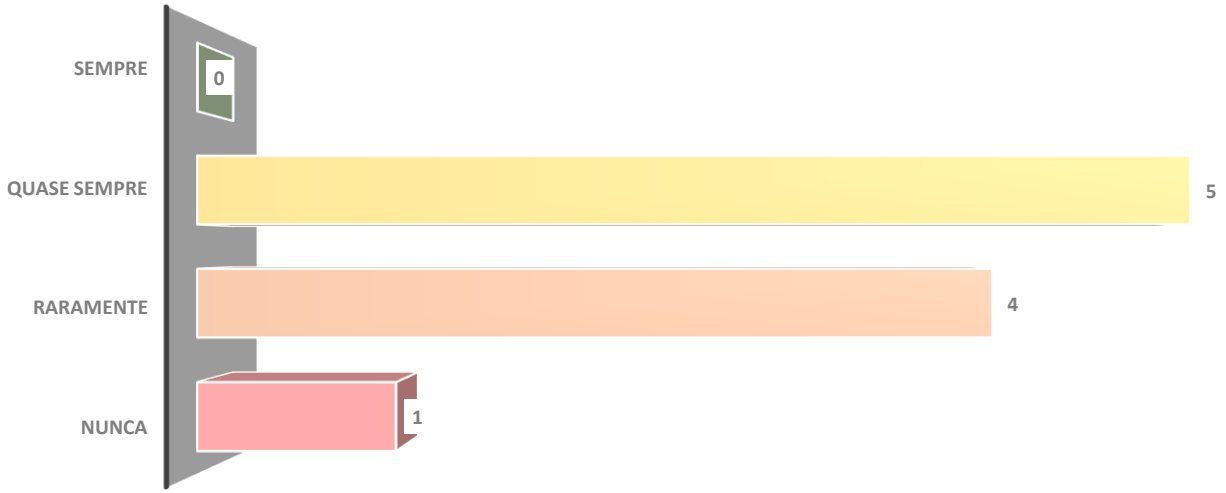



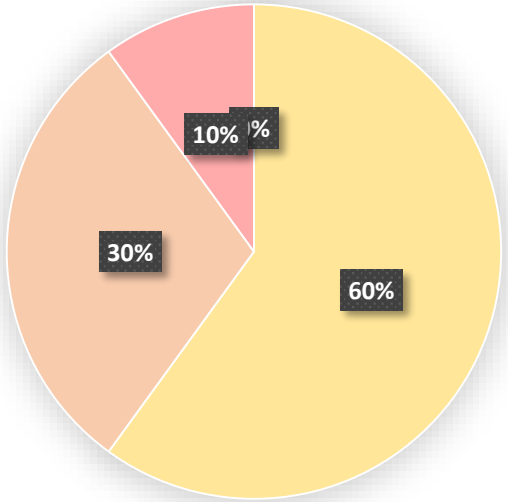
**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**

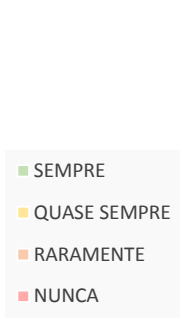


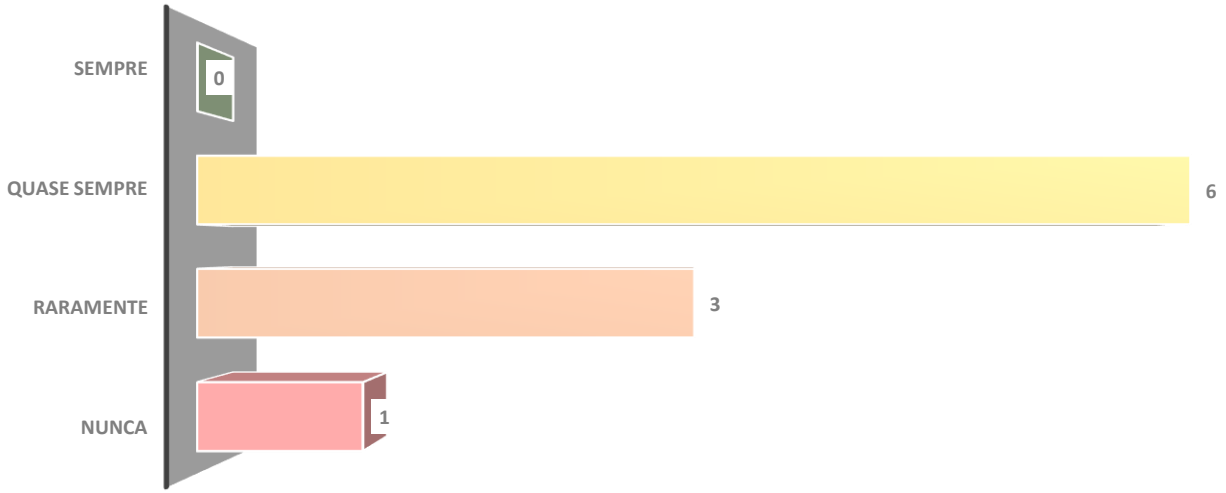



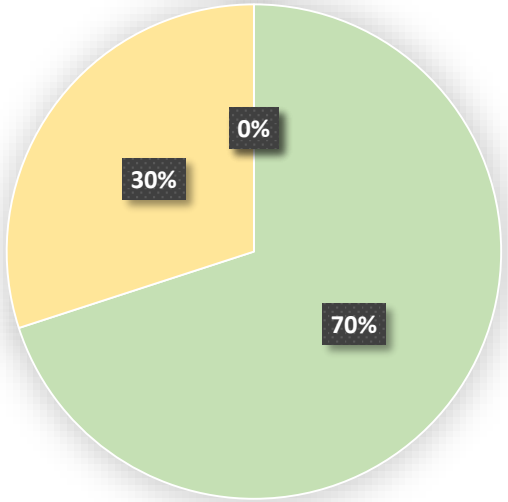
**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**

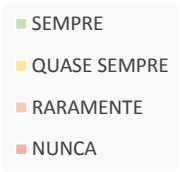


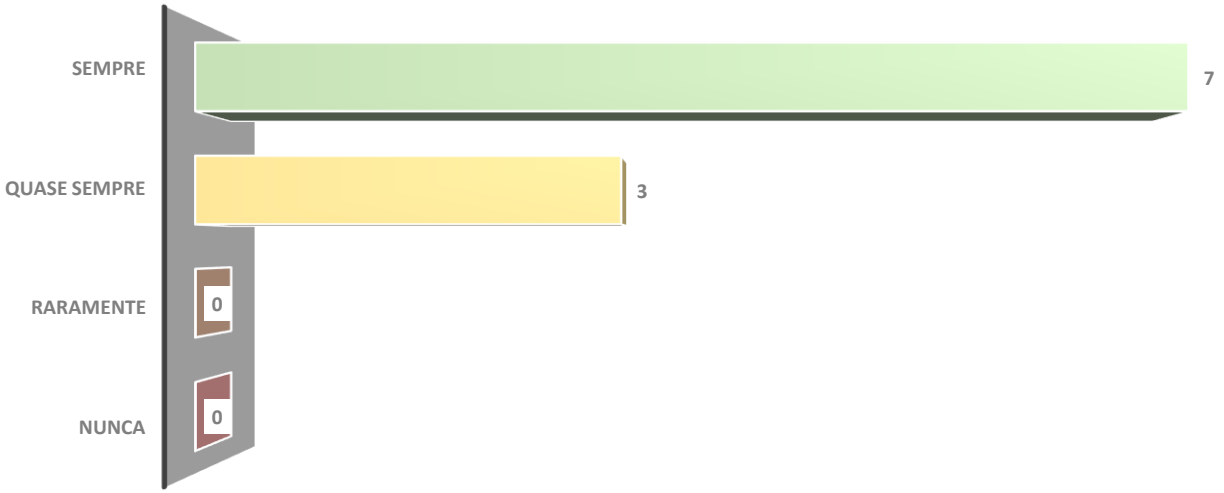



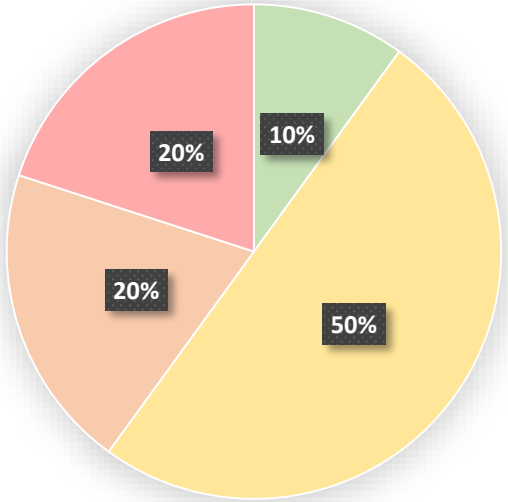
**Você acessa o aluno online frequentemente?**

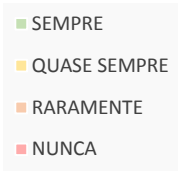


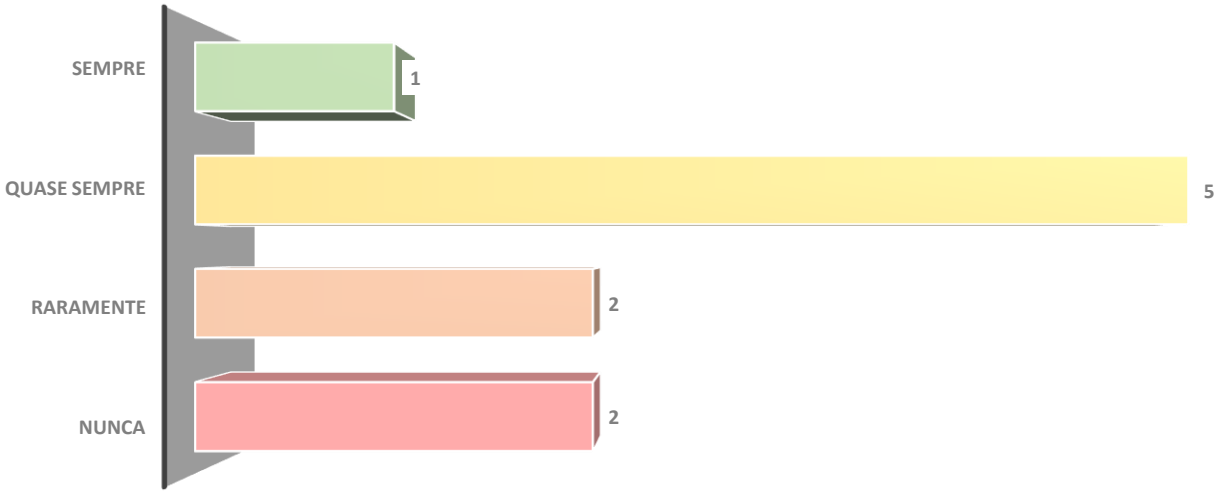



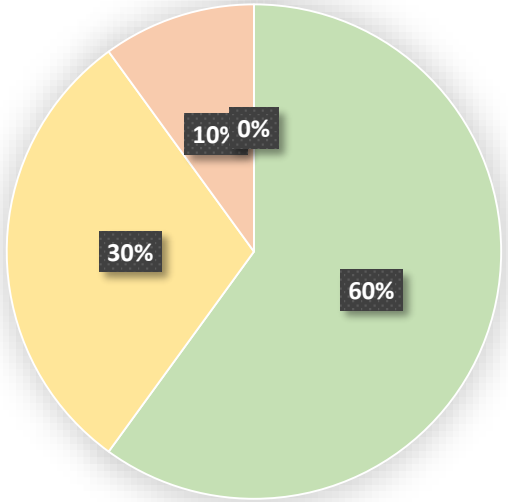
**Você acessa o Office365 (email) frequentemente?**

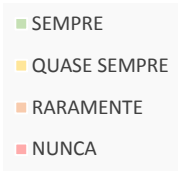


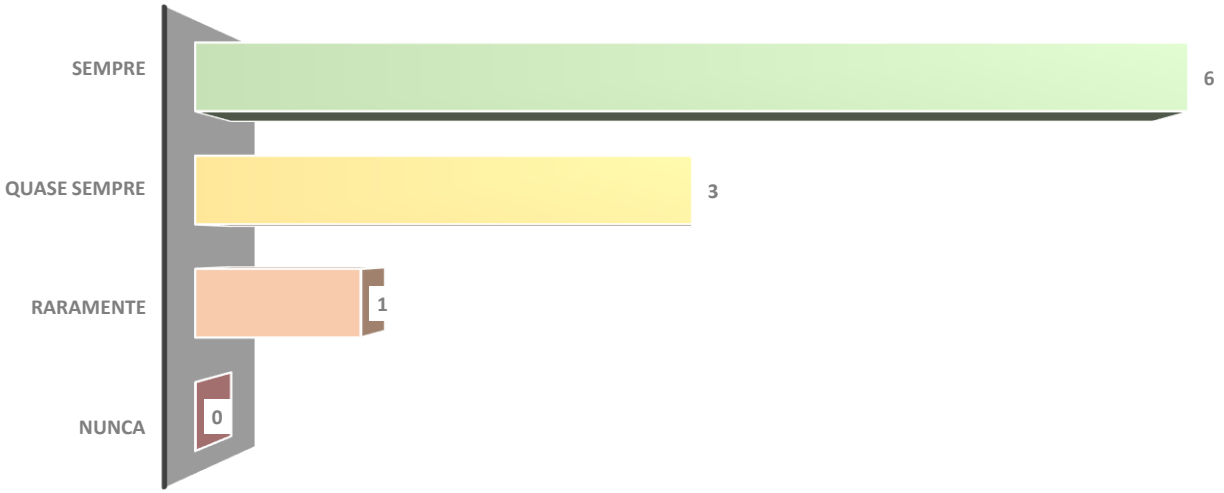



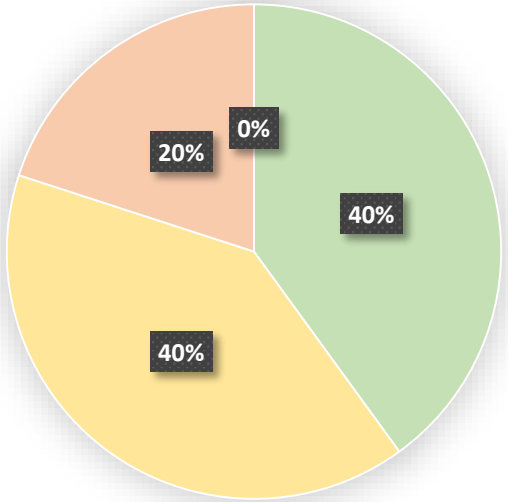
**Você acessa o portal frequentemente?**

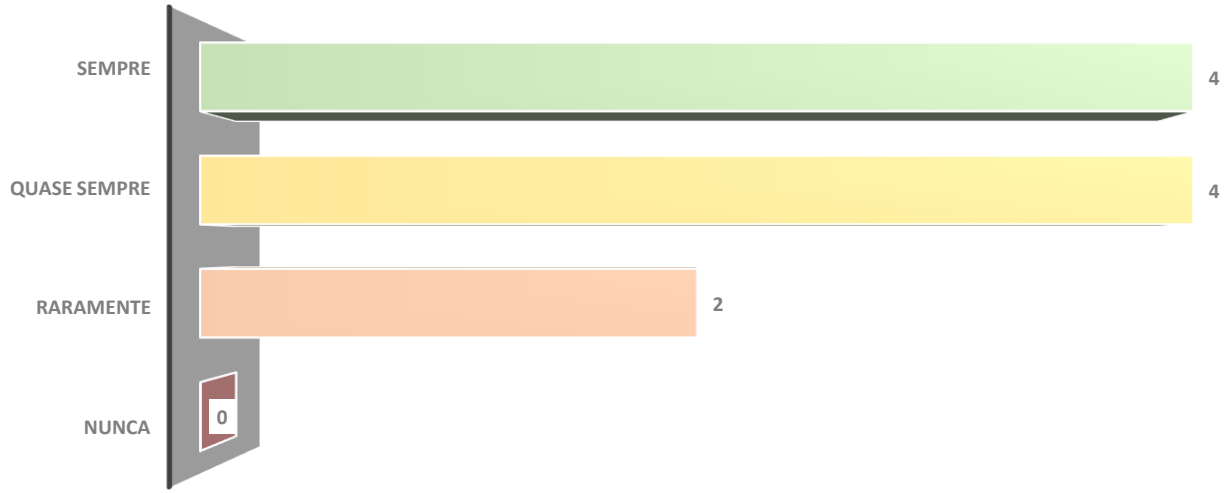


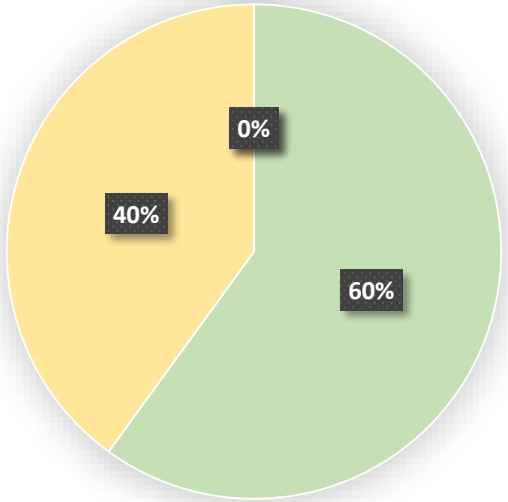



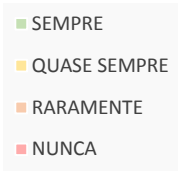
**Você se sente apto para utilizar os recursos de TI?**

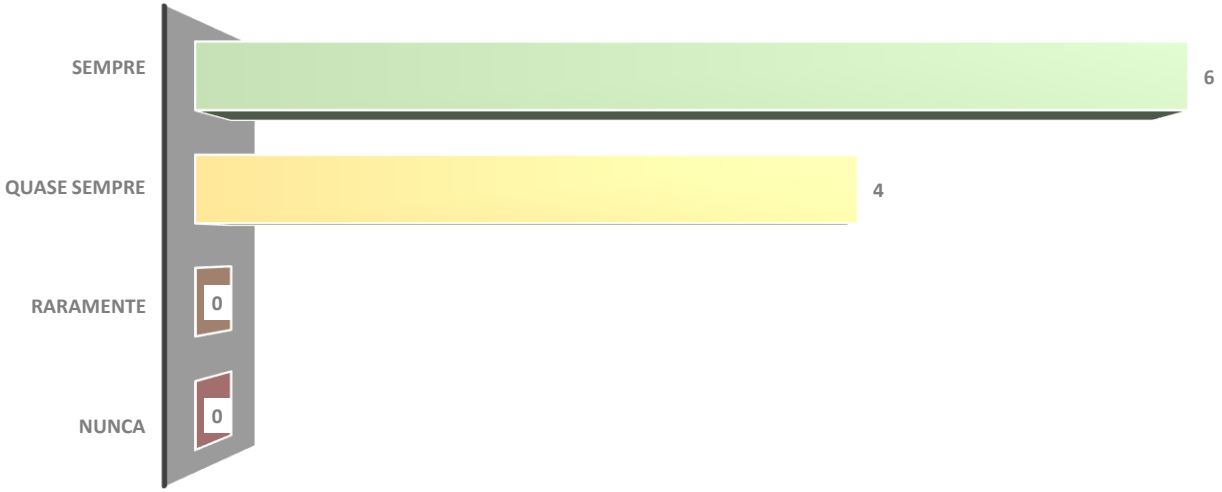




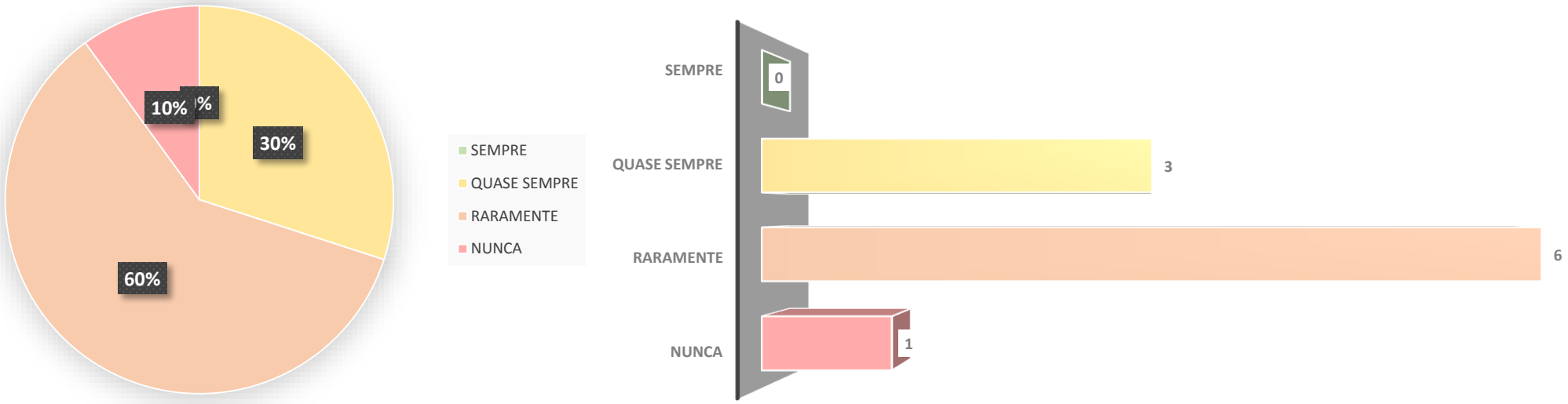
**Você utiliza o Moodlerooms (AVA) frequentemente?**



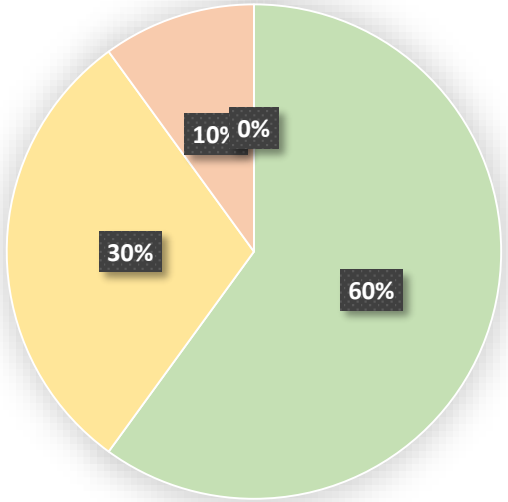



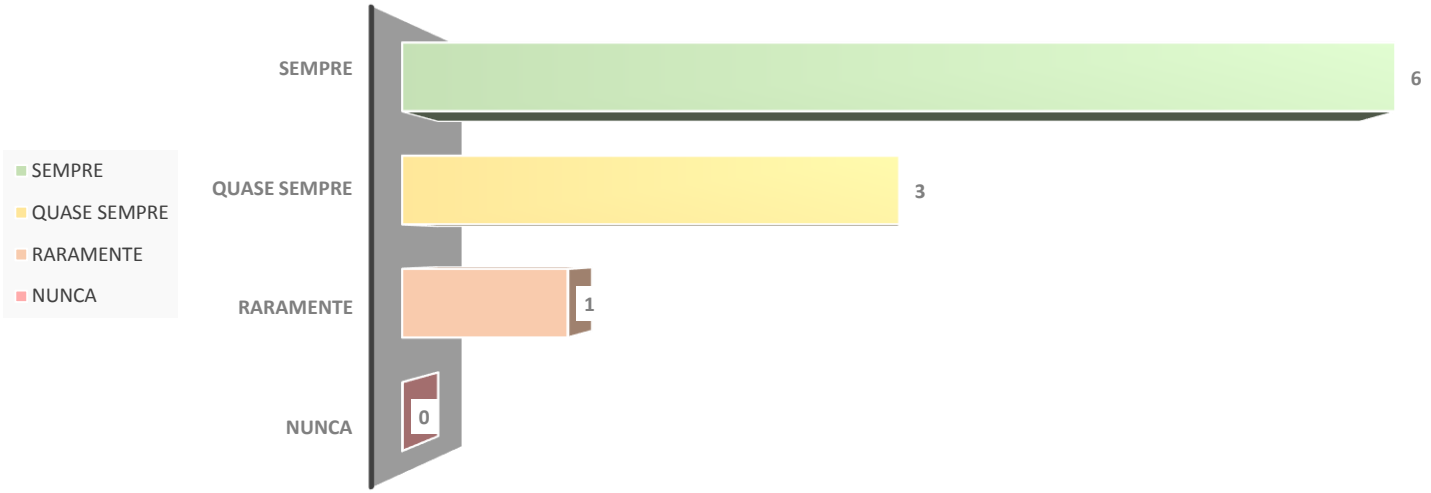



**Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?**

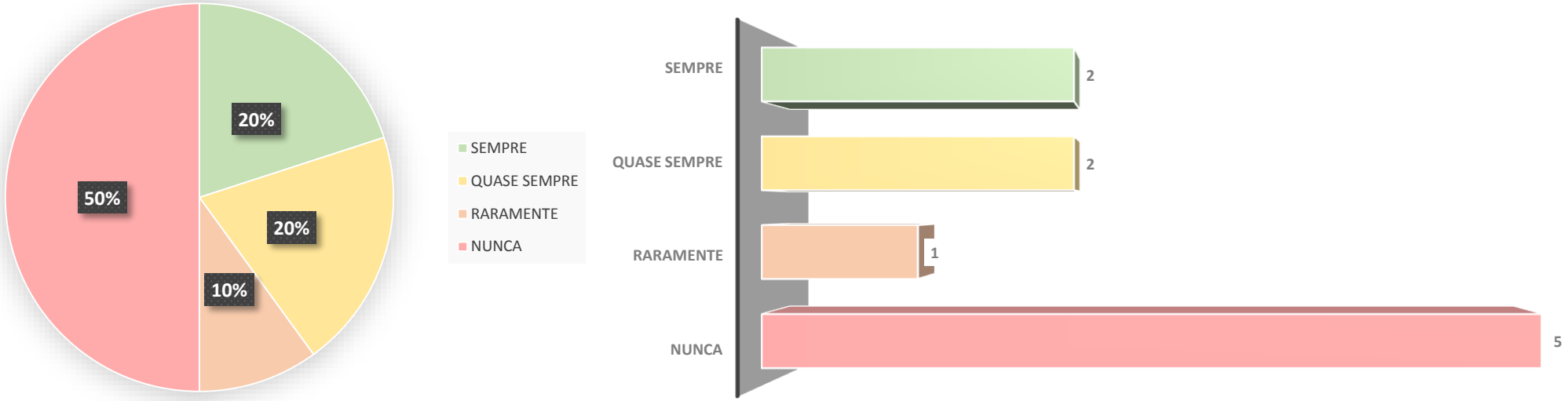


**Você utiliza o recurso de internet frequentente?**

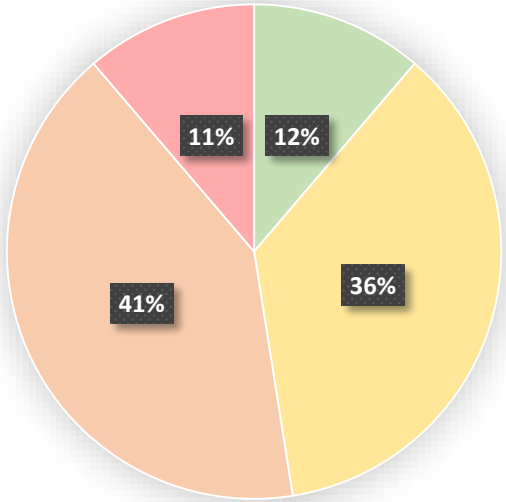


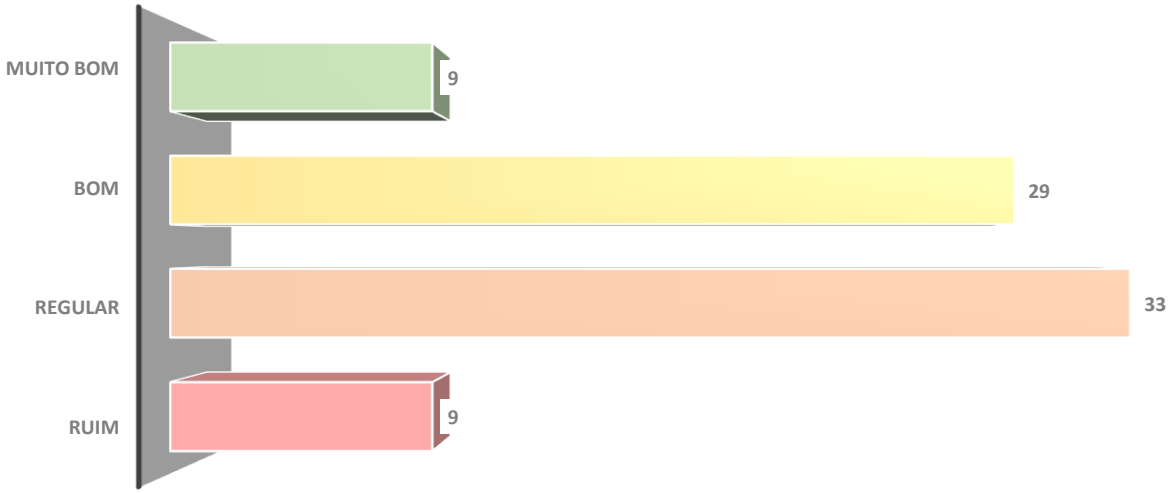



**Você utiliza o recurso de WIFI frequentemente?**

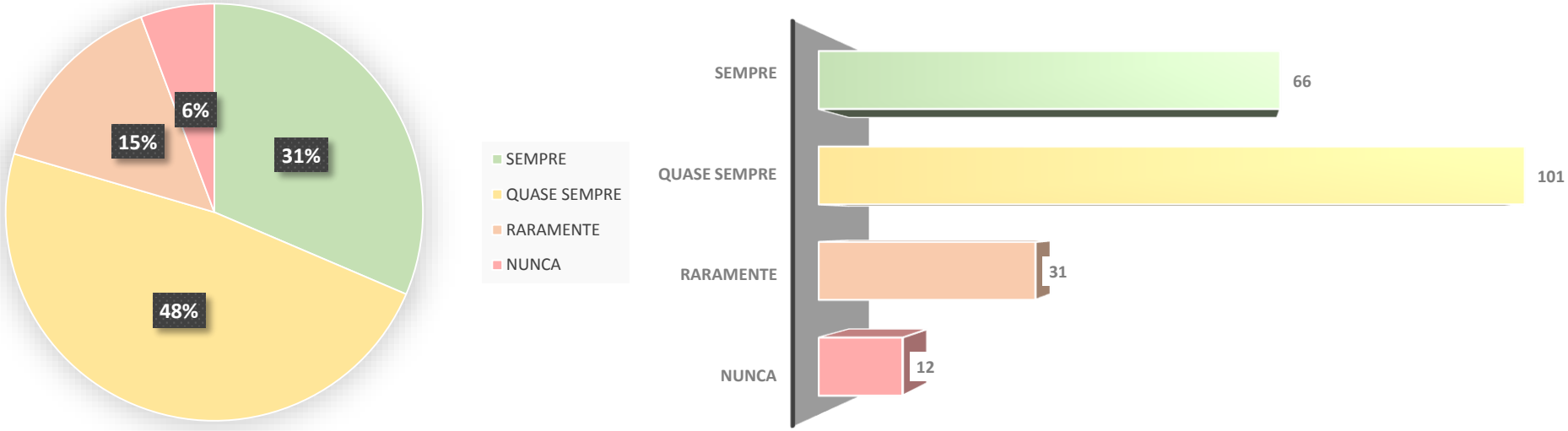


## QUESTÕES OBJETIVAS - Qualitativas

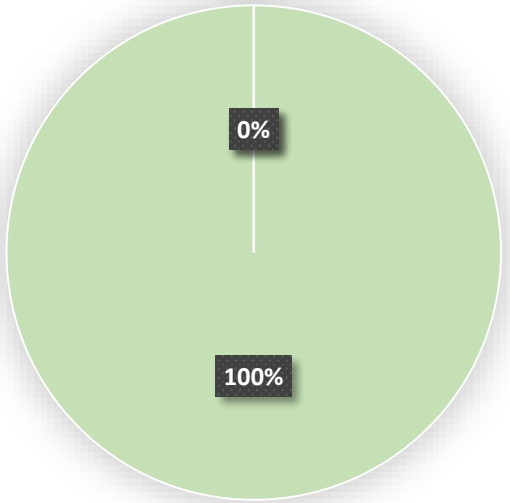


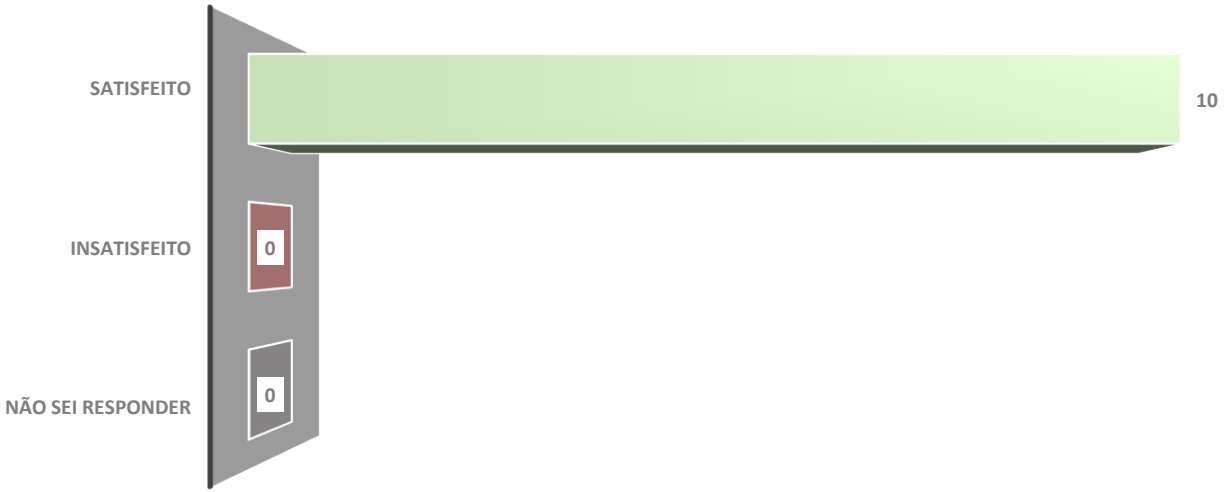



## QUESTÕES OBJETIVAS - Periodicidade

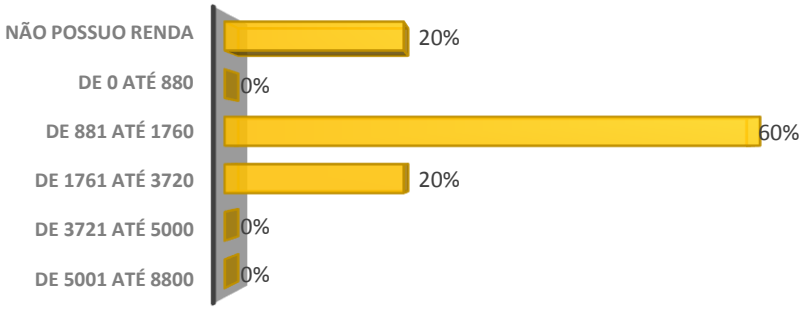


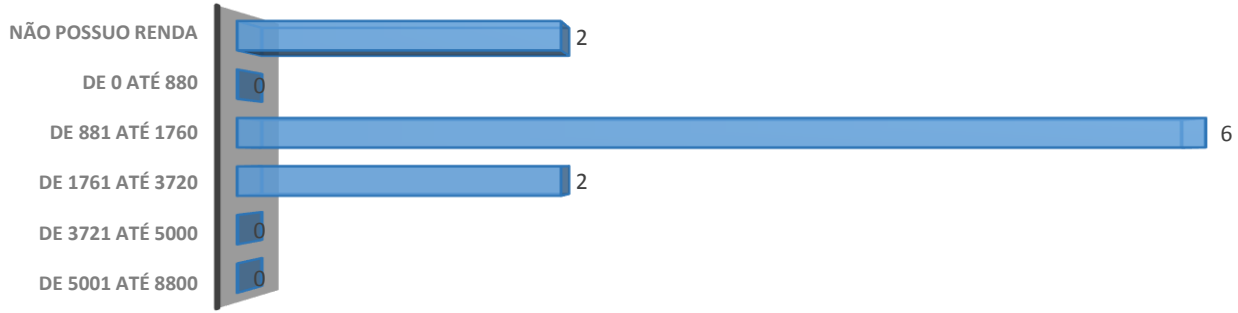
**O CURSO - Em relação ao seu curso, você se considera:**



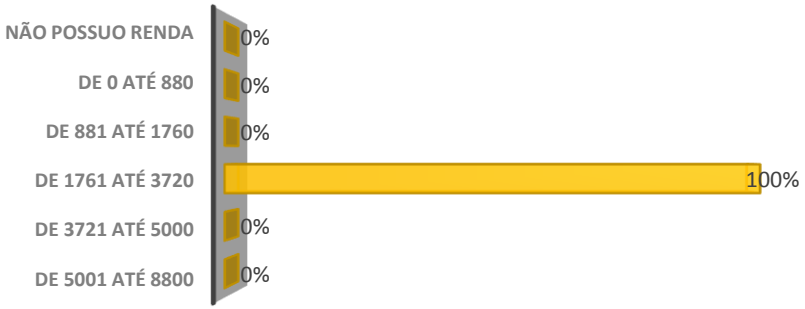



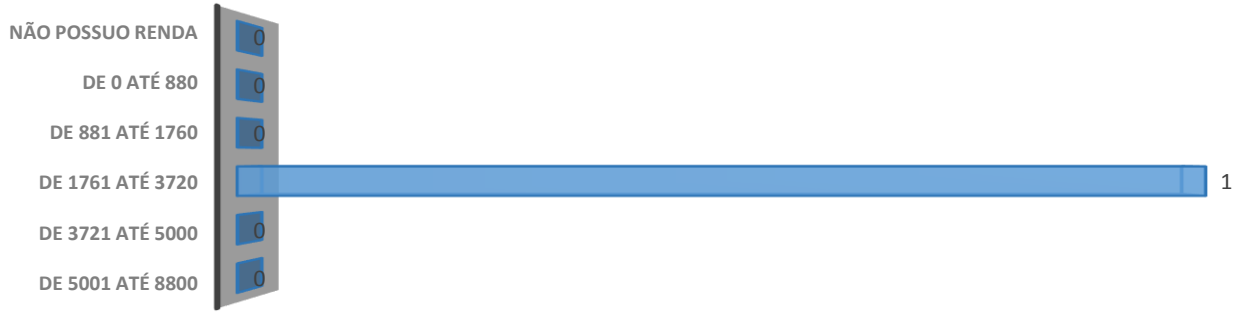
## Qual a sua renda mensal atual?



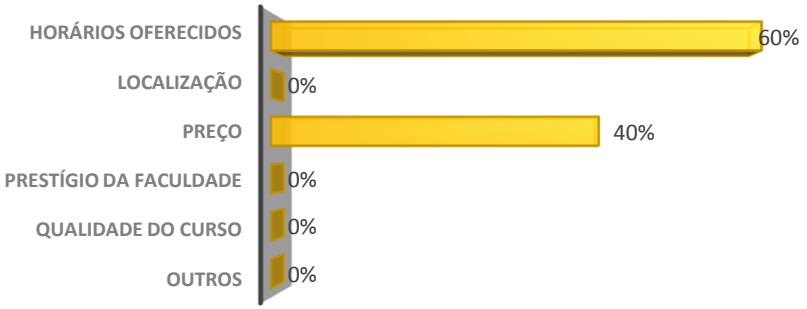



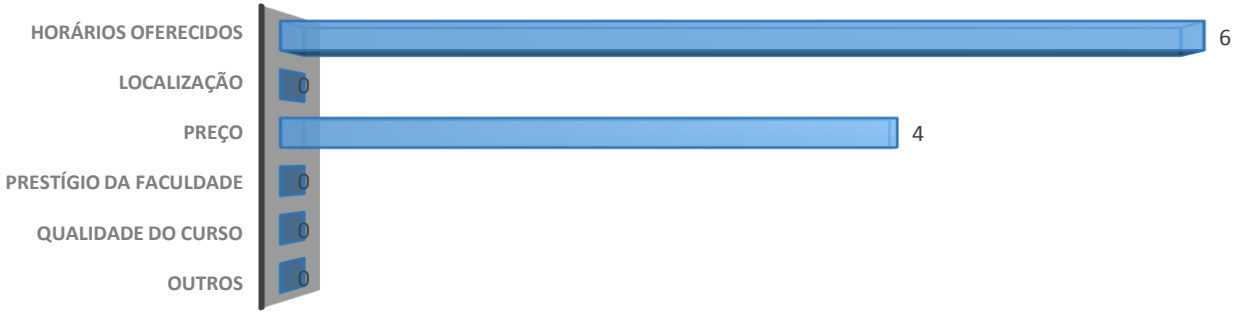
## Qual a renda mensal da sua família?



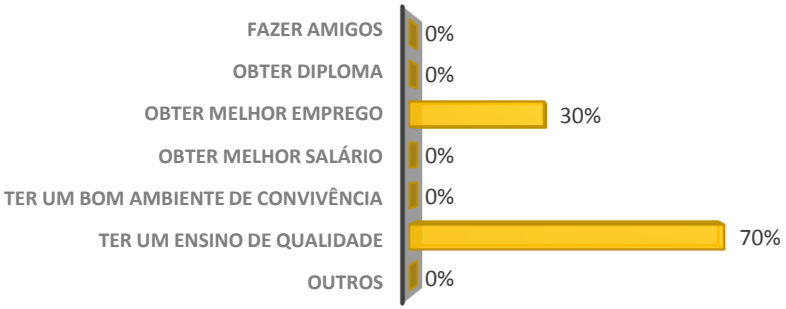



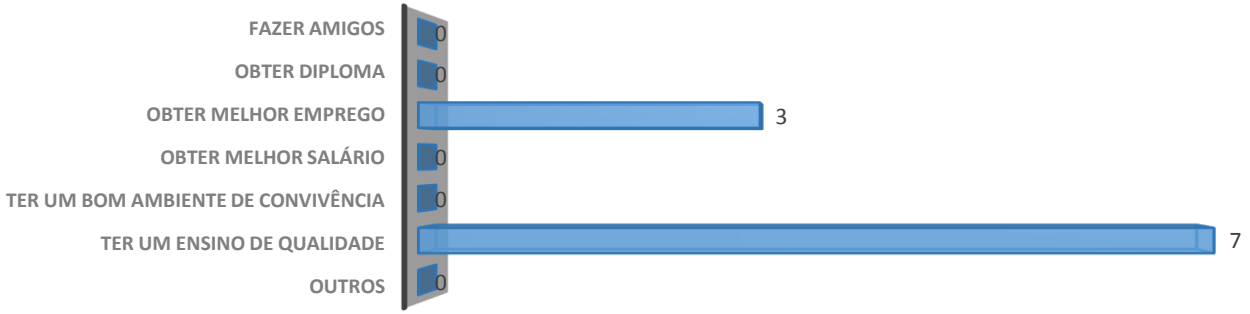
**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**



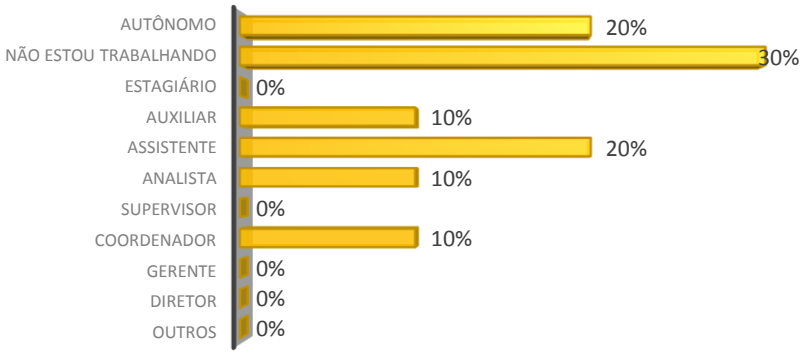



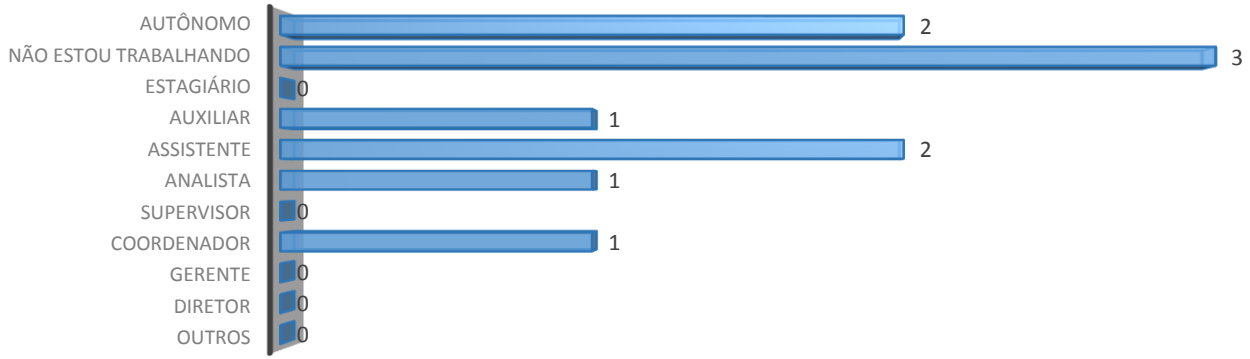
**O que é mais importante para você ao cursar uma faculdade?**



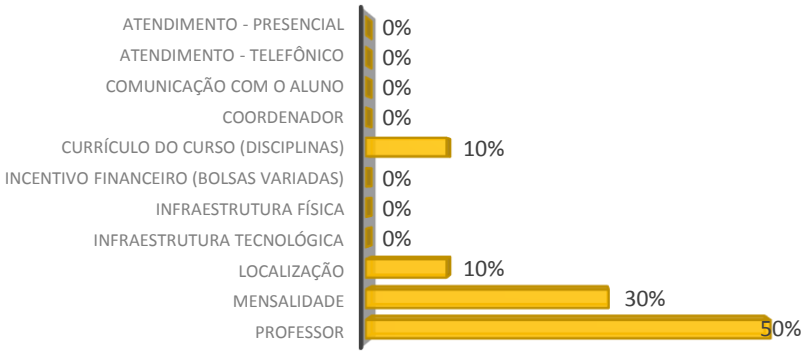



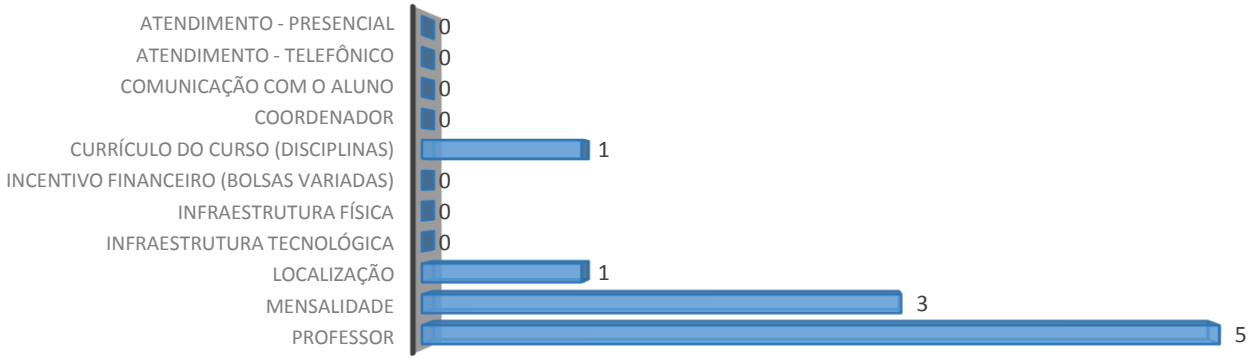
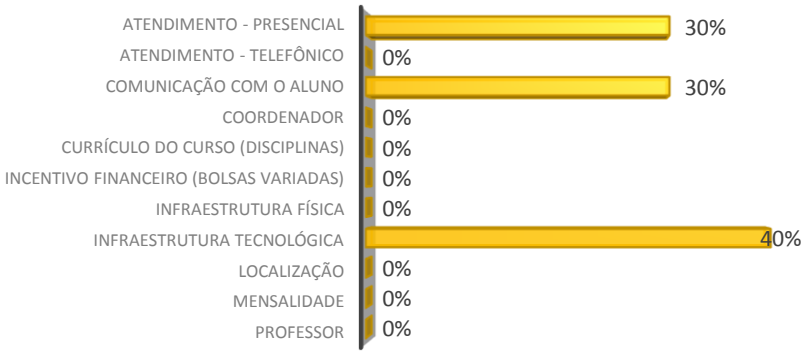
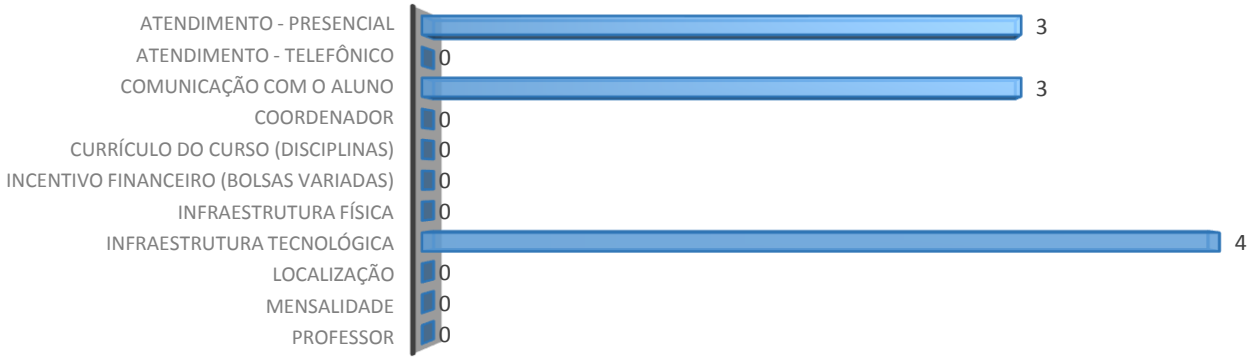
## Qual o cargo que você ocupa na empresa em que trabalha?



**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**






**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**