



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	46 19%	123 51%	54 22%	18 7%	241
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	37 15%	100 41%	76 31%	29 12%	242
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	27 11%	126 52%	62 26%	26 11%	241
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	36 15%	128 53%	58 24%	19 8%	241
SALAS DE AULA : limpeza e ventilação.	44 22%	98 50%	42 21%	13 7%	197
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	31 16%	86 44%	58 29%	22 11%	197
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	23 10%	65 27%	83 34%	71 29%	242
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	20 8%	99 41%	84 35%	38 16%	241

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	45 23%	95 48%	47 24%	10 5%	197
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	49 32%	72 48%	27 18%	3 2%	151
O COORDENADOR: é acessível ao aluno?	73 37%	77 39%	40 20%	8 4%	198
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	72 30%	108 45%	46 19%	15 6%	241
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	21 14%	82 54%	30 20%	19 13%	152
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	190 79%	41 17%	7 3%	3 1%	241
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	123 62%	69 35%	6 3%	- 0%	198
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	162 67%	71 29%	8 3%	1 0%	242
OS PROFESSORES: fazem chamada?	168 85%	26 13%	3 2%	- 0%	197
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	104 53%	83 42%	9 5%	1 1%	197
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	124 63%	65 33%	8 4%	- 0%	197
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	32 18%	73 41%	47 26%	26 15%	178
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	33 17%	77 39%	63 32%	24 12%	197
Você acessa o aluno online frequentemente?	81 54%	60 40%	10 7%	- 0%	151
Você acessa o Office365 (email) frequentemente?	31 20%	33 22%	41 27%	47 31%	152
Você acessa o portal frequentemente?	78 52%	59 39%	14 9%	- 0%	151
Você se sente apto para utilizar os recursos de TI?	43 28%	66 44%	31 21%	11 7%	151
Você utiliza o Moodlerooms (AVA) frequentemente?	73 48%	61 40%	12 8%	5 3%	151
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	11 7%	31 21%	65 43%	44 29%	151
Você utiliza o recurso de internet frequente?	70 46%	46 30%	26 17%	9 6%	151
Você utiliza o recurso de WIFI frequentemente?	37 25%	20 13%	26 17%	68 45%	151

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	264 14%	825 45%	517 28%	236 13%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.620 43%	1.315 35%	566 15%	294 8%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	124	63%
Localização	13	7%
Preço	46	23%
Prestígio da Faculdade	4	2%
Qualidade do curso	9	5%
Outros	1	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	17	9%
Obter melhor emprego	49	25%
Obter melhor salário	11	6%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	115	58%
Outros	5	3%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	21	11%
Não estou trabalhando	58	29%
Estagiário	12	6%
Auxiliar	34	17%
Assistente	28	14%
Analista	17	9%
Supervisor	1	1%
Coordenador	4	2%
Gerente	4	2%
Diretor	1	1%
Outros	17	9%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	202	84%
INSATISFEITO	31	13%
NÃO SEI RESPONDER	8	3%

Qual a sua renda mensal atual?

Não possuo renda	13	7%
De 0 até 880	61	31%
De 881 até 1760	66	34%
De 1761 até 3720	34	17%
De 3721 até 5000	7	4%
De 5001 até 8800	2	1%

Qual a renda mensal da sua família?

Não possuo renda	5	6%
De 0 até 880	14	16%
De 881 até 1760	14	16%
De 1761 até 3720	54	62%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	1	0%
Atendimento - Telefônico	3	1%
Comunicação com o aluno	1	0%
Coordenador	8	3%
Currículo do curso (disciplinas)	16	7%
Incentivo financeiro (bolsas variadas)	13	6%
Infraestrutura física	4	2%
Infraestrutura Tecnológica	2	1%
Localização	32	14%
Mensalidade	42	18%
Professor	113	48%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	86	37%
Atendimento - Telefônico	9	4%
Comunicação com o aluno	41	18%
Coordenador	15	6%
Currículo do curso (disciplinas)	18	8%
Incentivo financeiro (bolsas variadas)	11	5%
Infraestrutura física	16	7%
Infraestrutura Tecnológica	17	7%
Localização	5	2%
Mensalidade	6	3%
Professor	9	4%

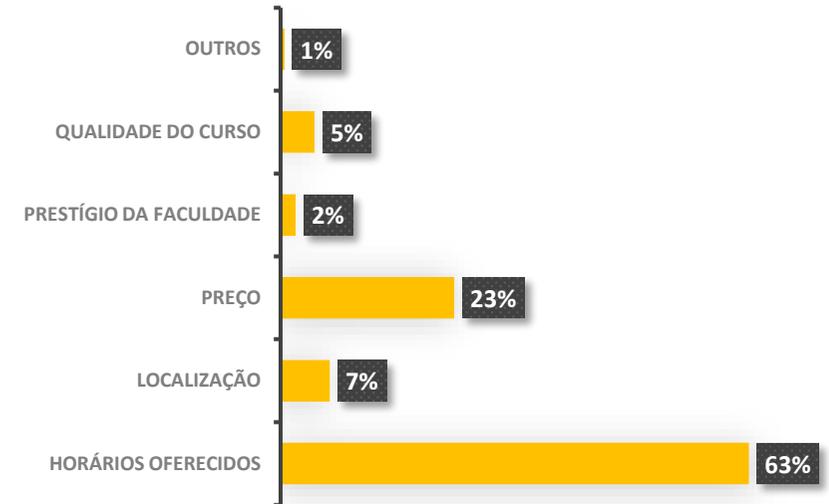
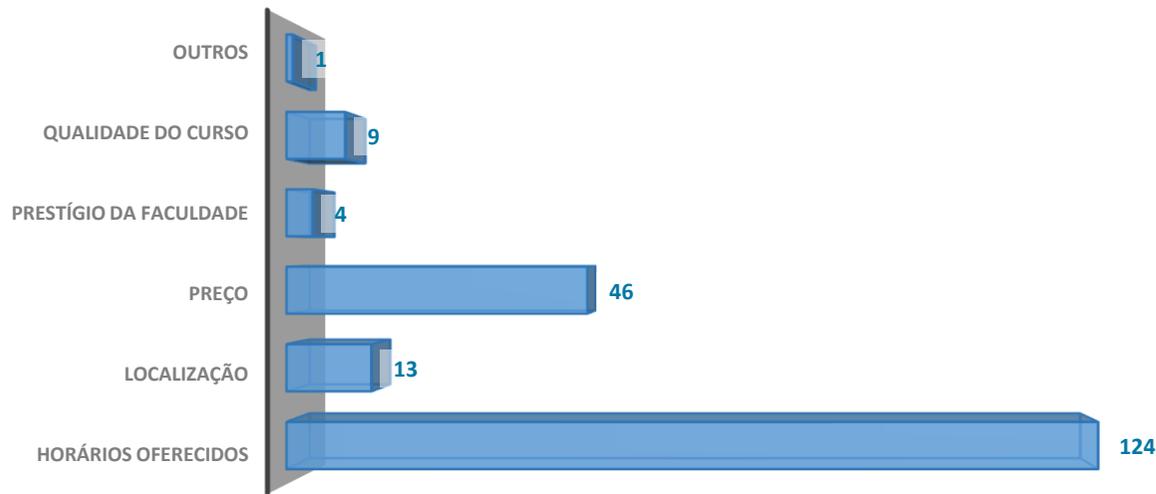
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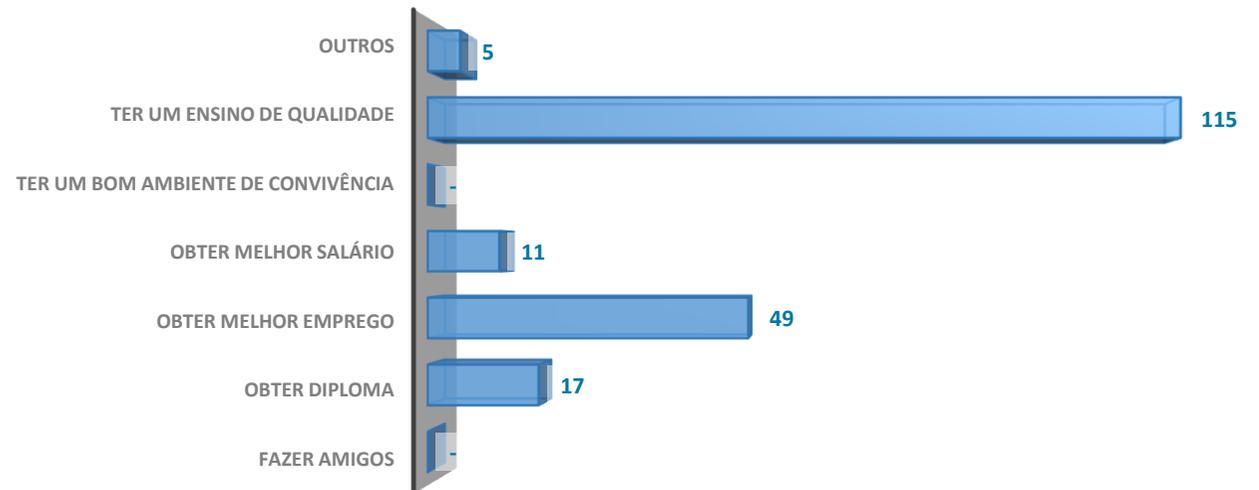
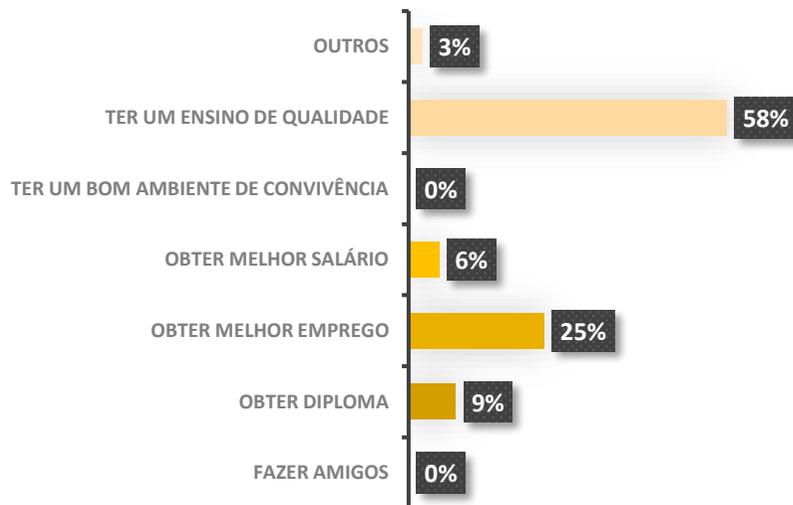
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

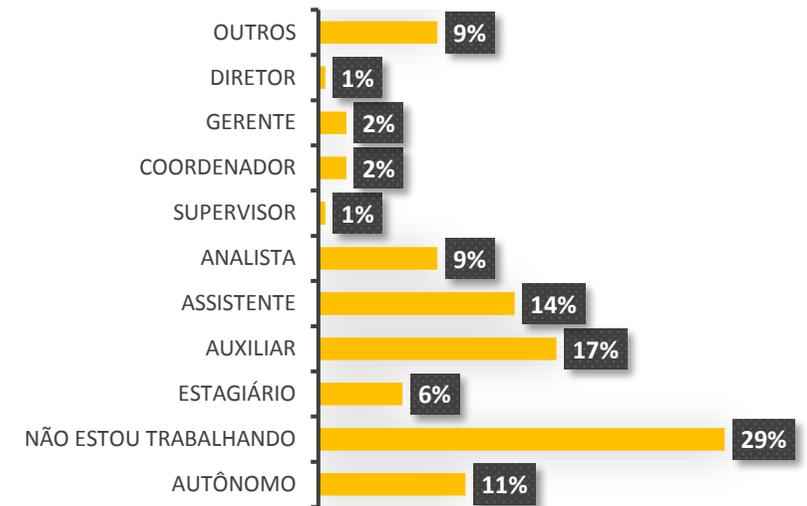
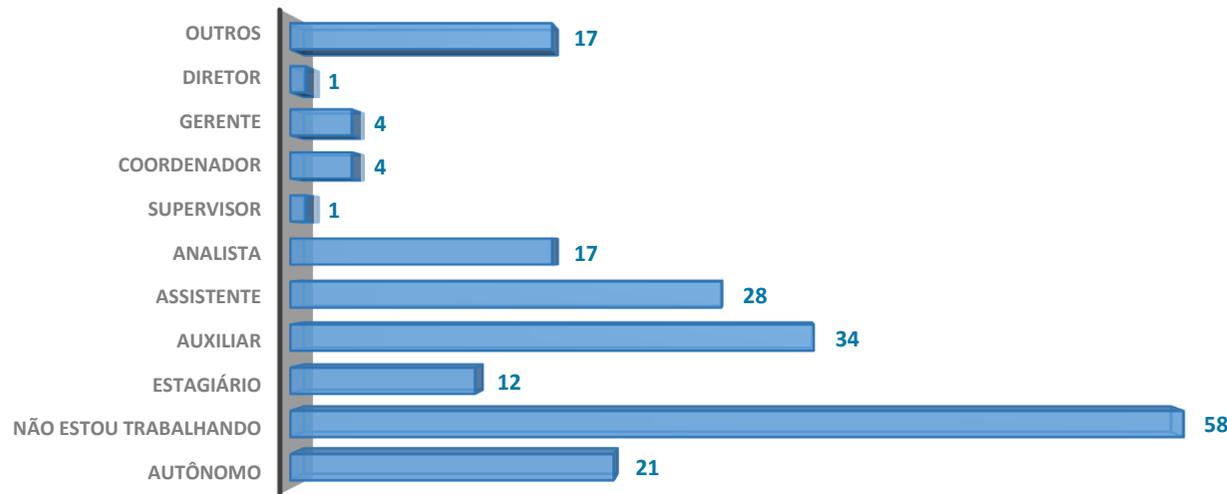


O que é mais importante para você ao cursar uma faculdade?

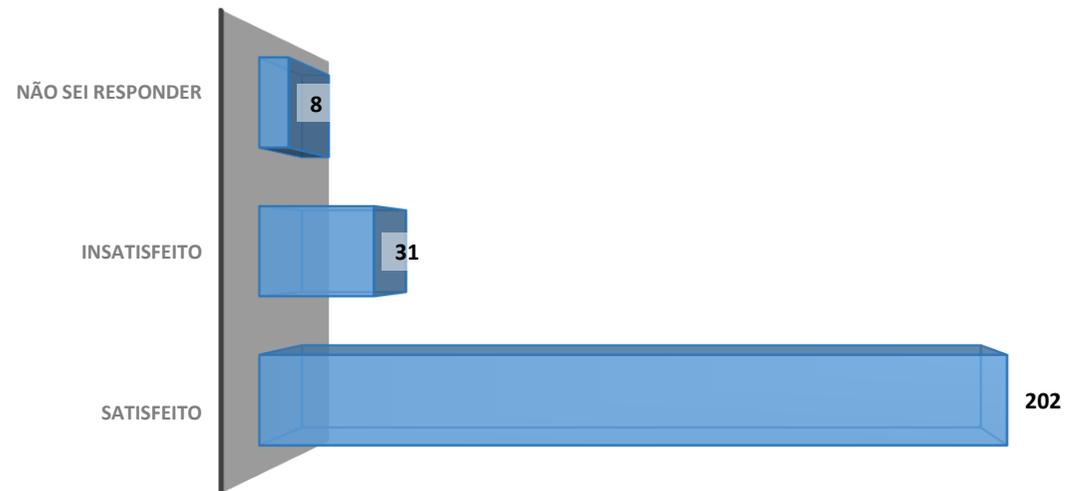
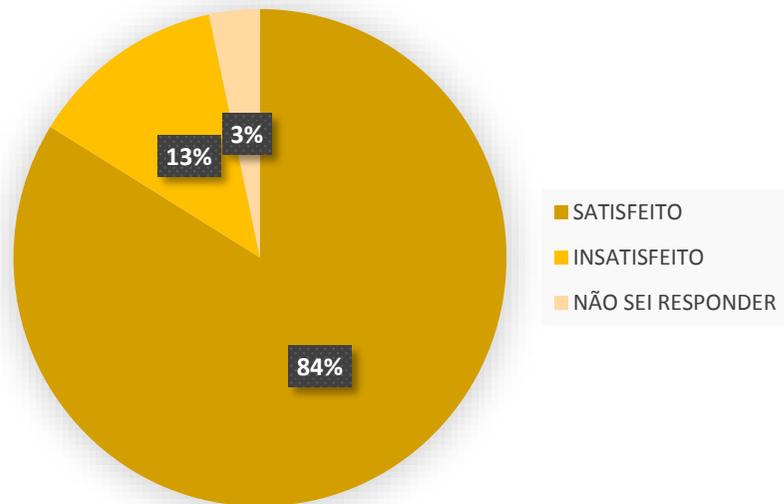




Qual o cargo que você ocupa na empresa em que trabalha?

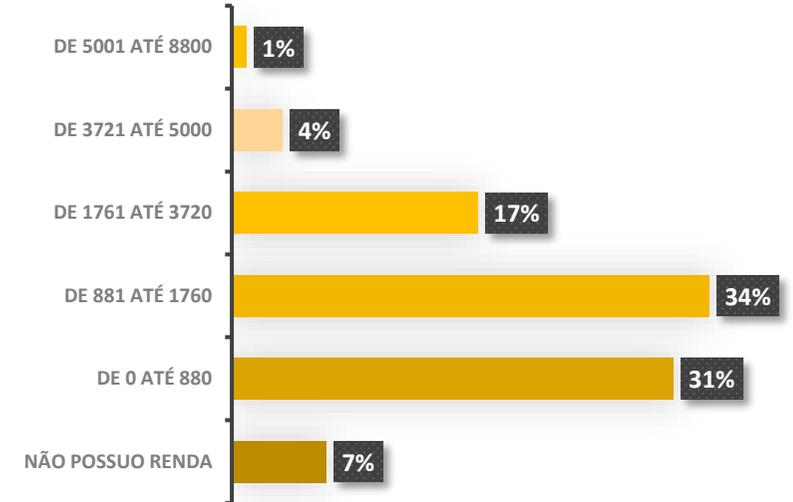
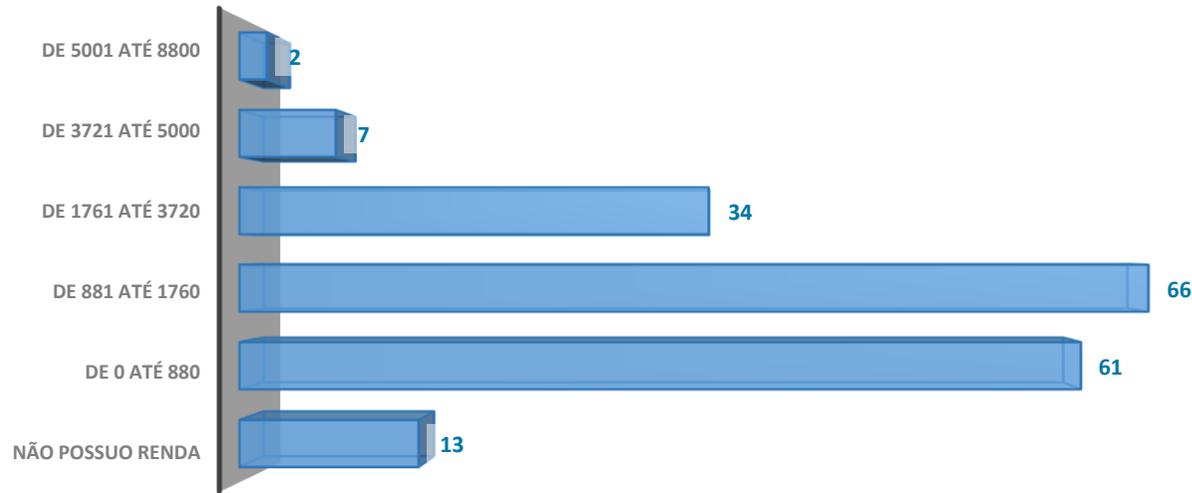


O CURSO - Em relação ao seu curso, você se considera:

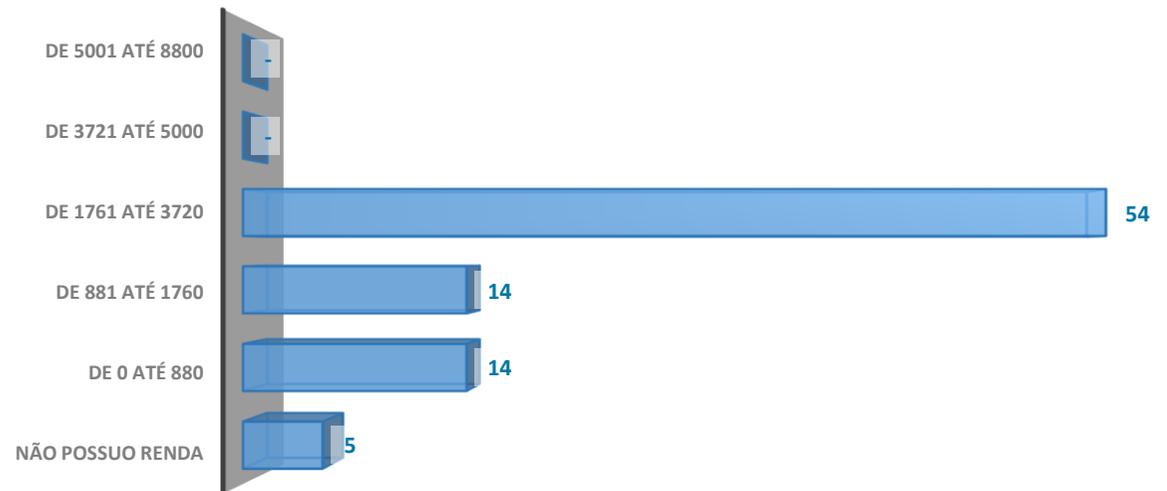
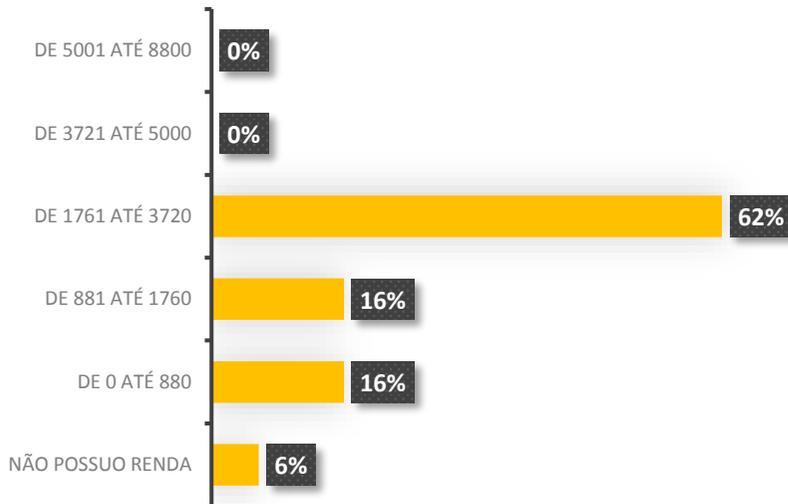




Qual a sua renda mensal atual?

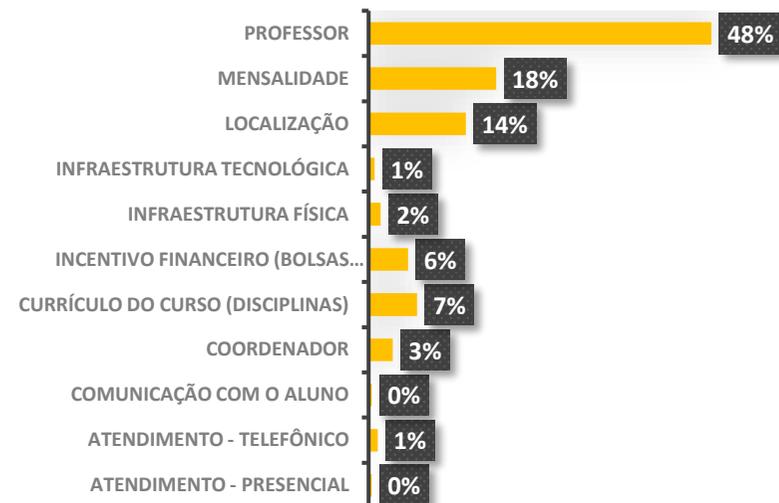
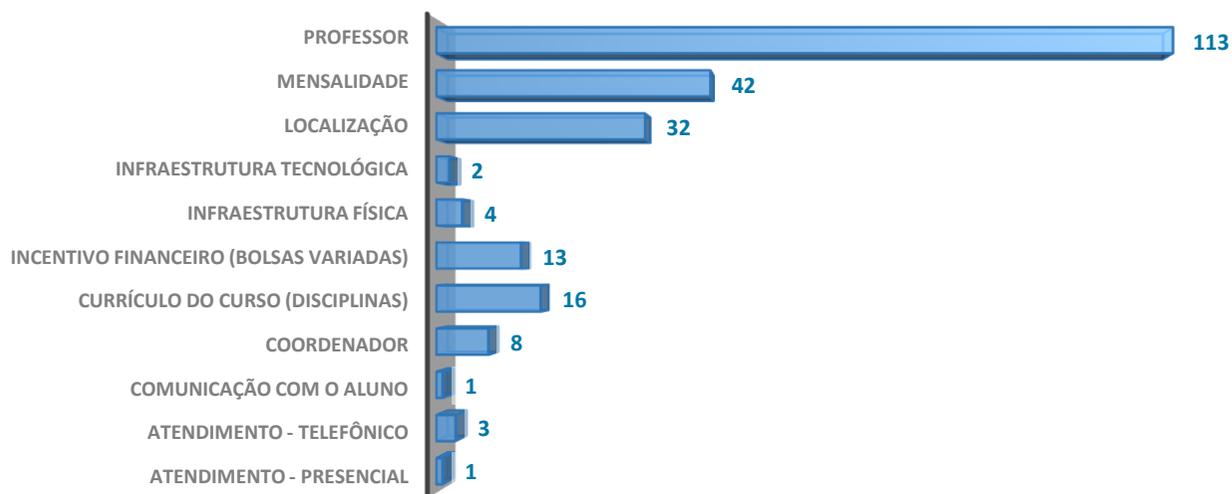


Qual a renda mensal da sua família?

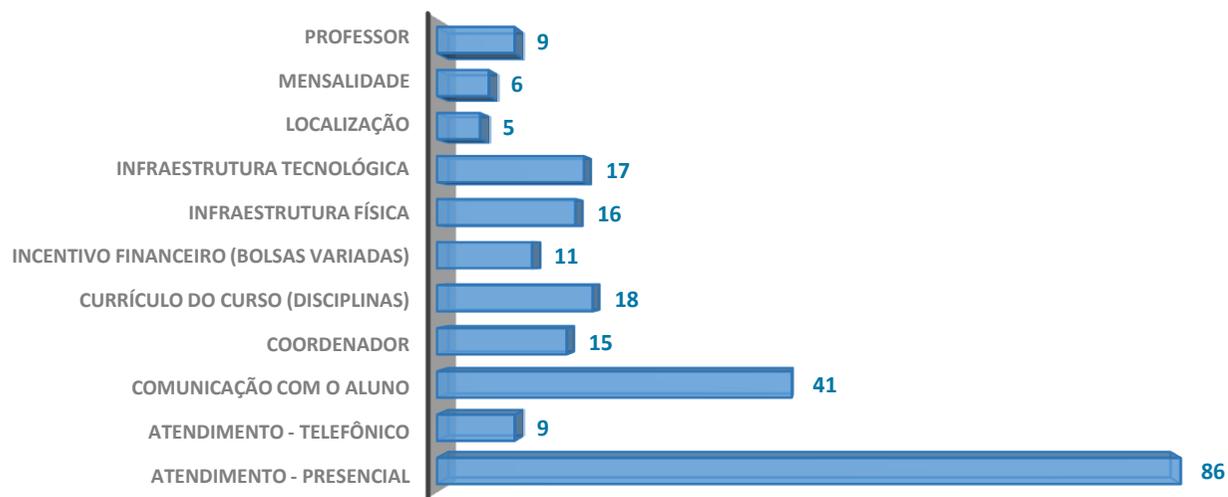
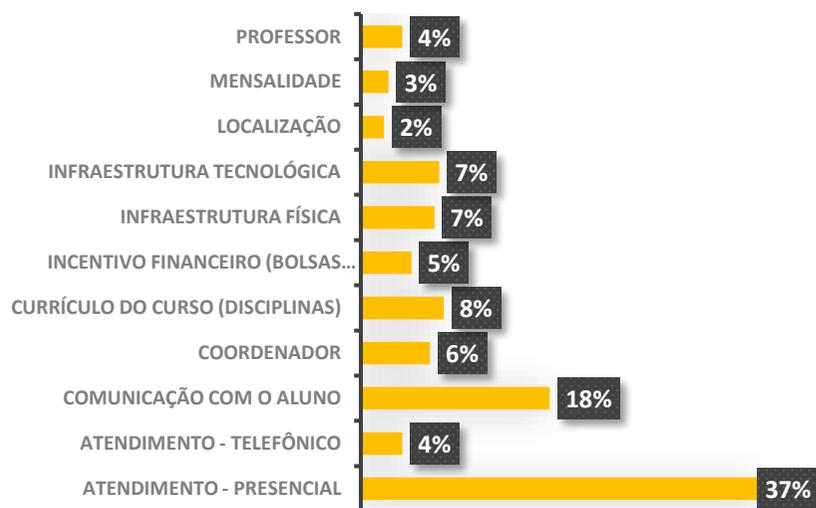




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

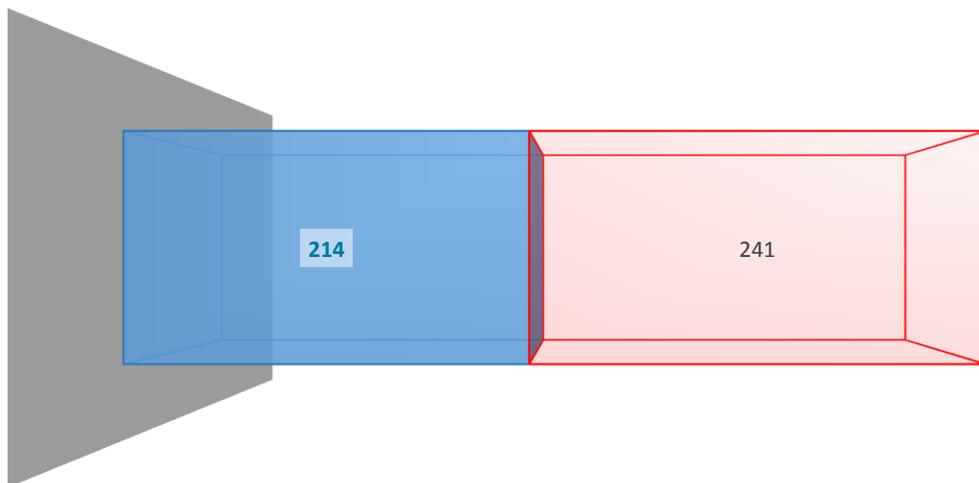


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

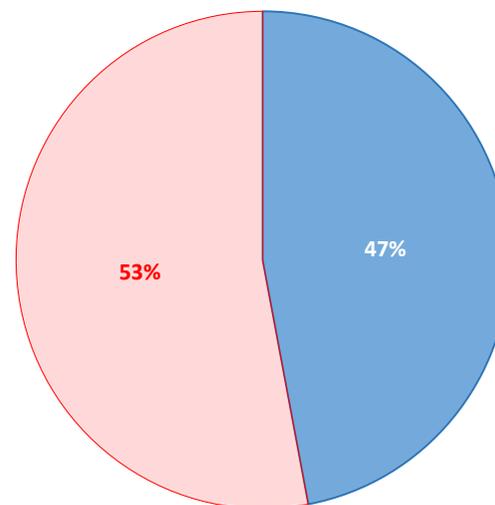




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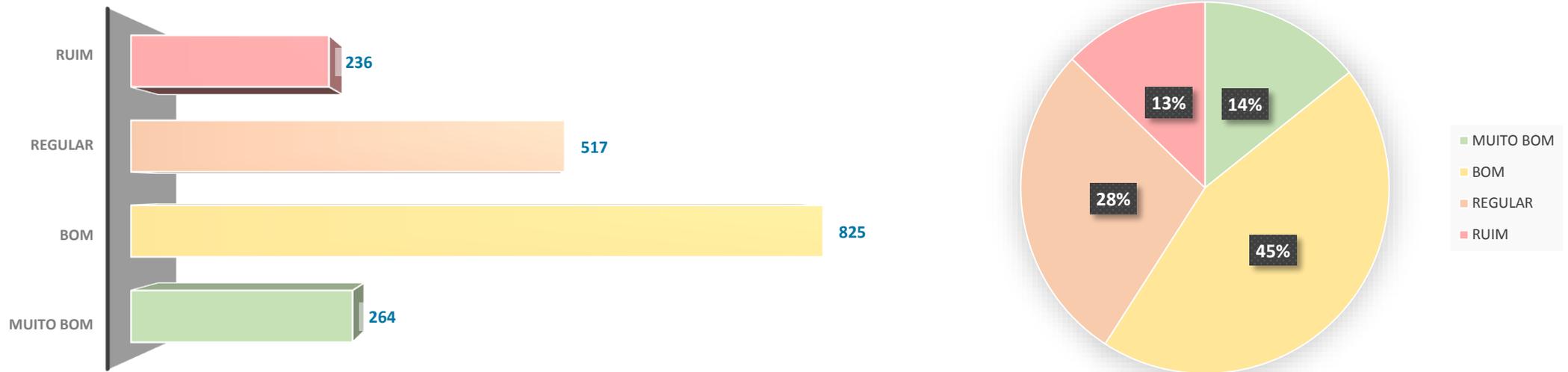


■ Não responderam
■ Responderam

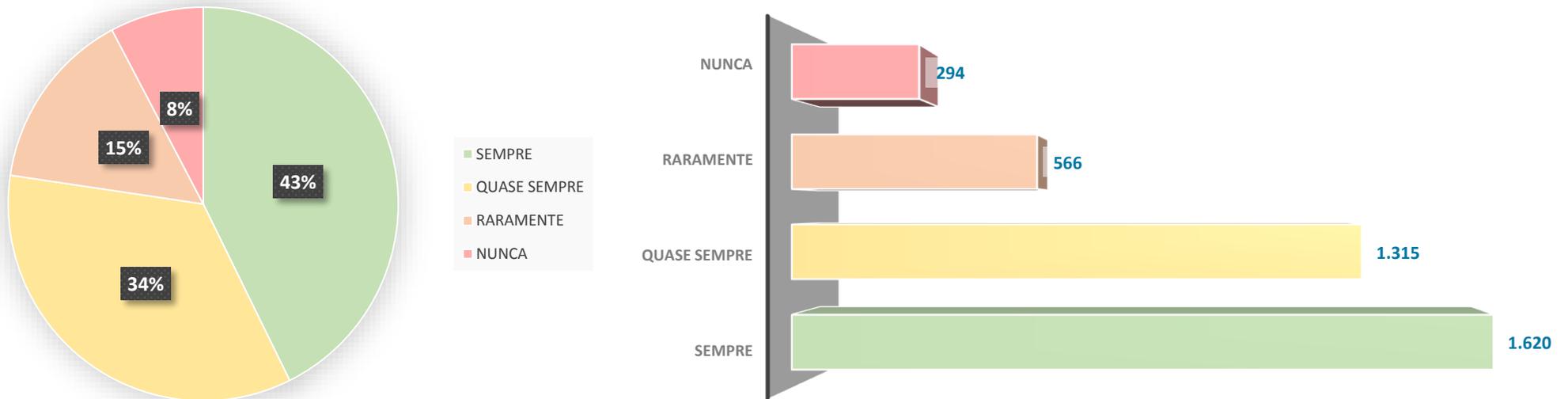




GERAL - Questões Objetivas Qualitativas

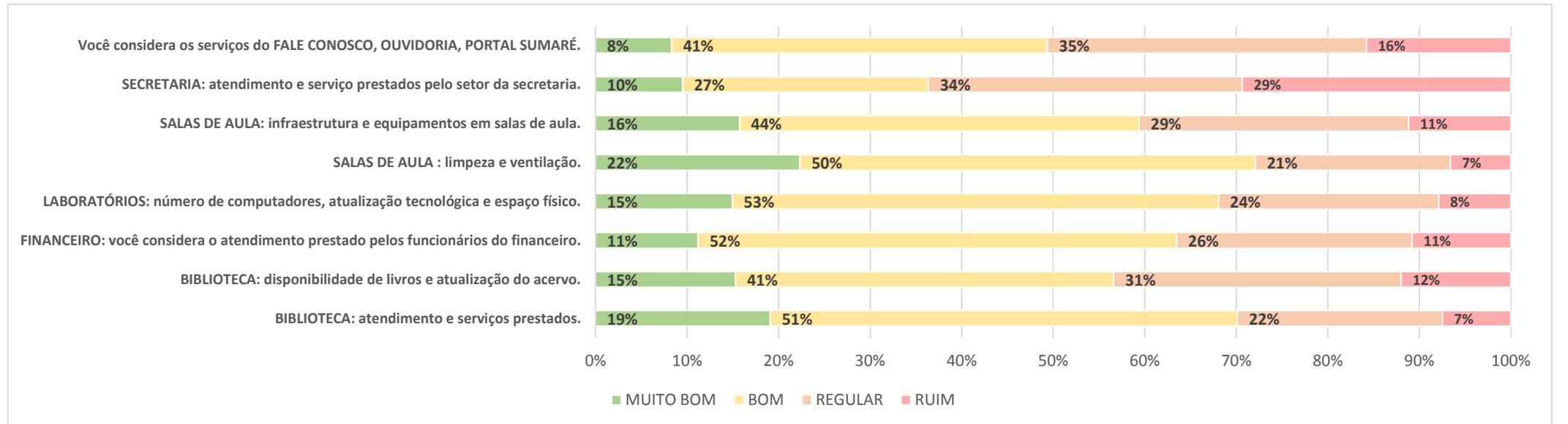
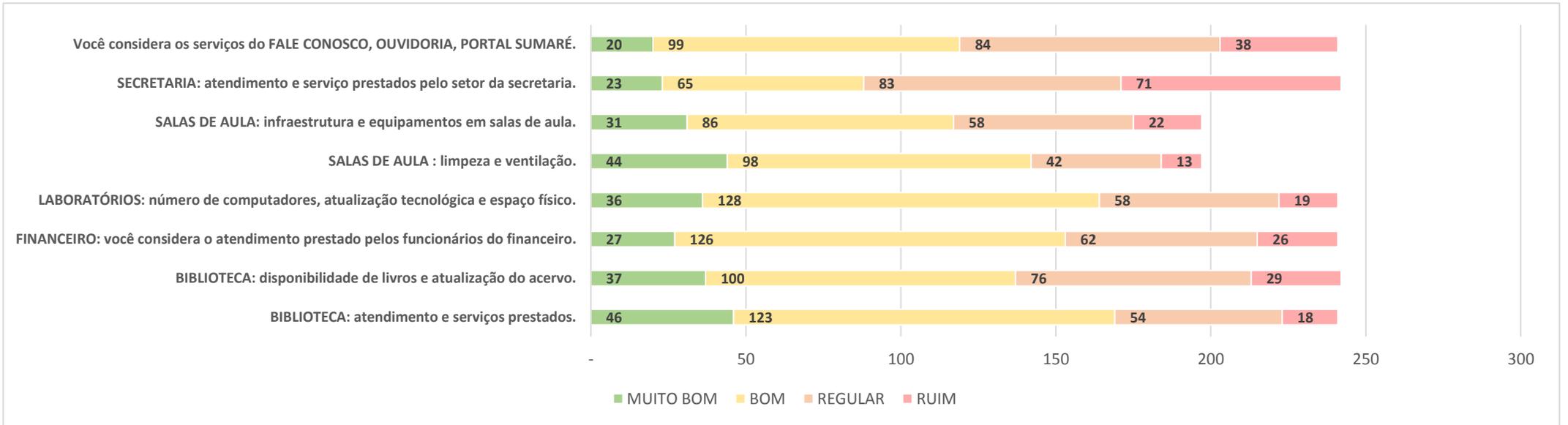


GERAL - Questões Objetivas Periodicidade



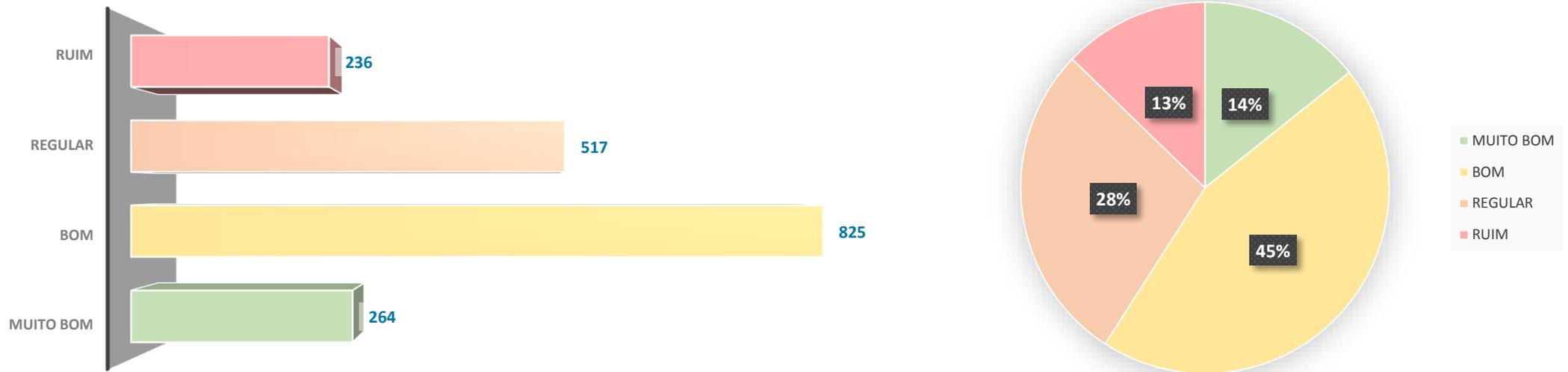


Questões Objetivas

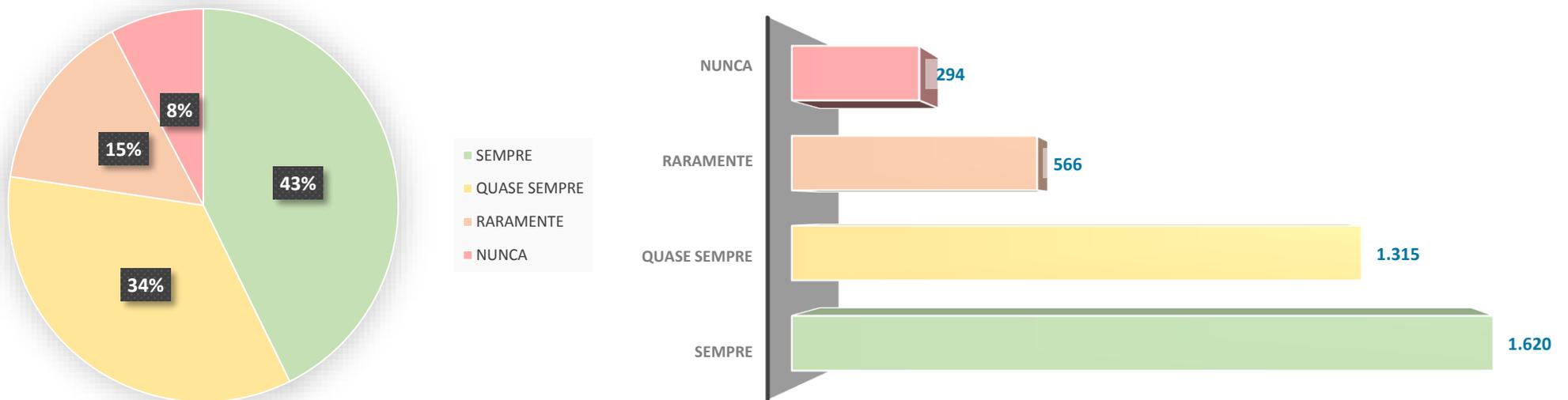




GERAL - Questões Objetivas Qualitativas

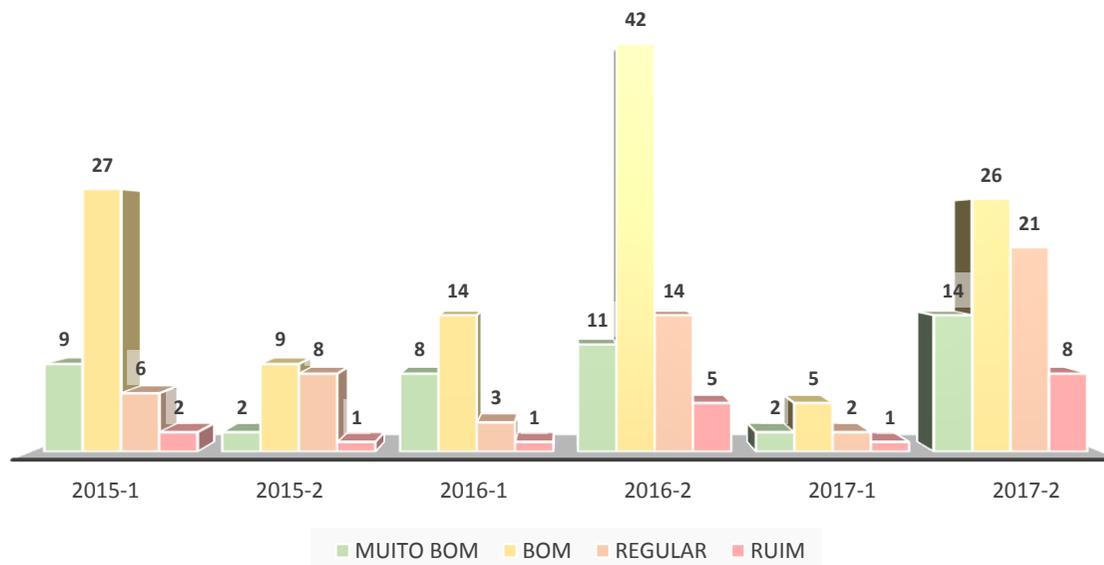
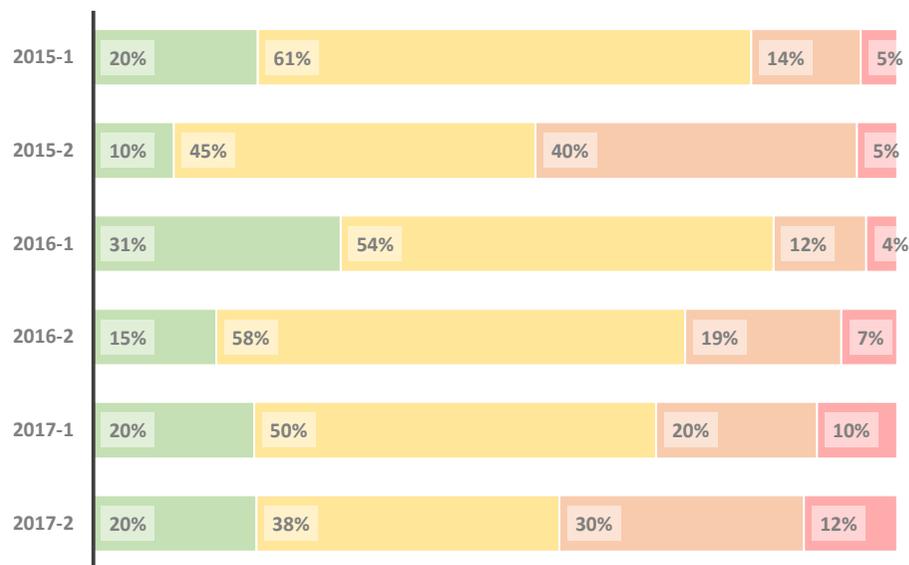
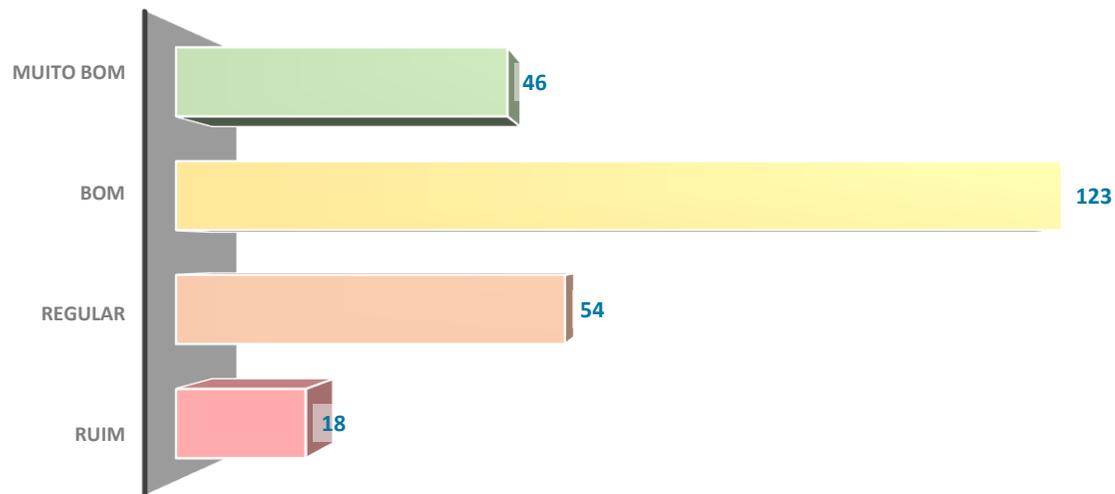
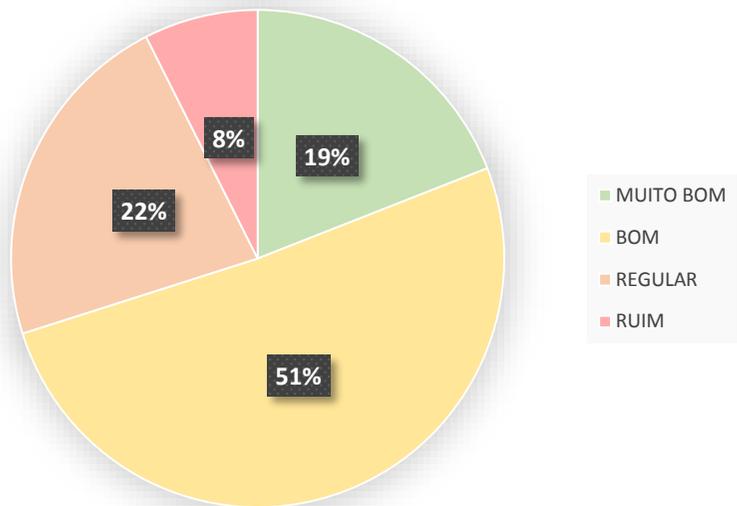


GERAL - Questões Objetivas Periodicidade



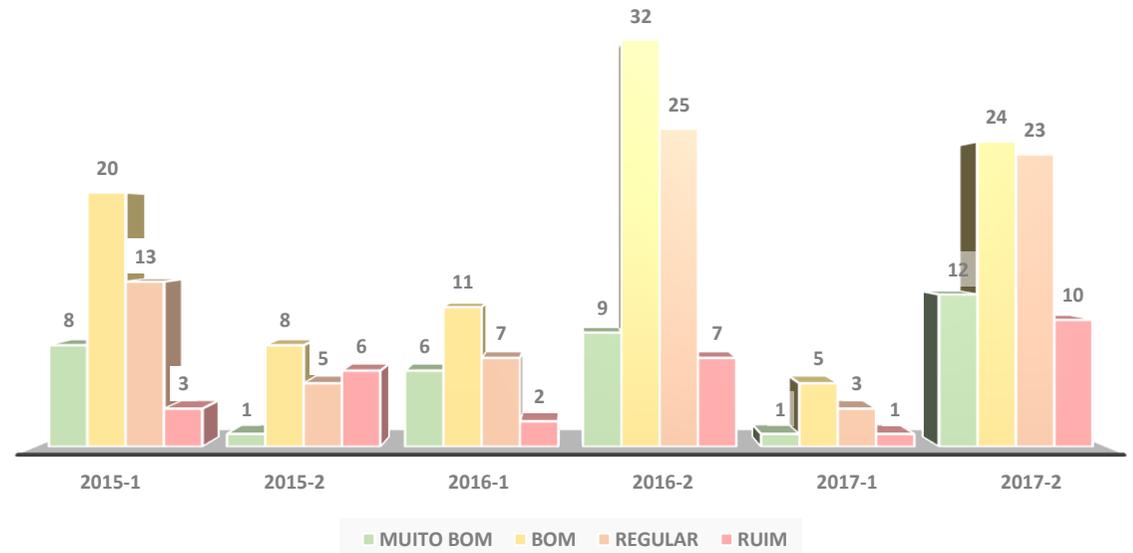
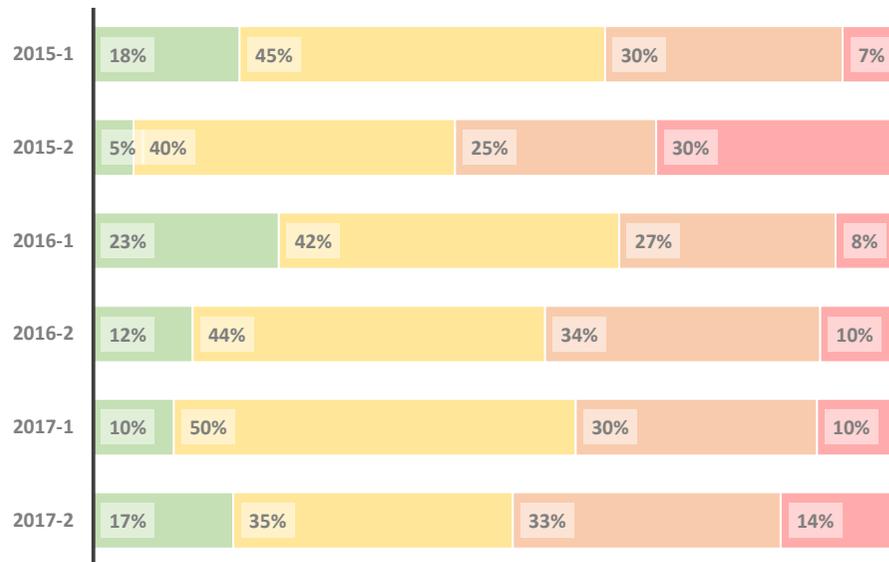
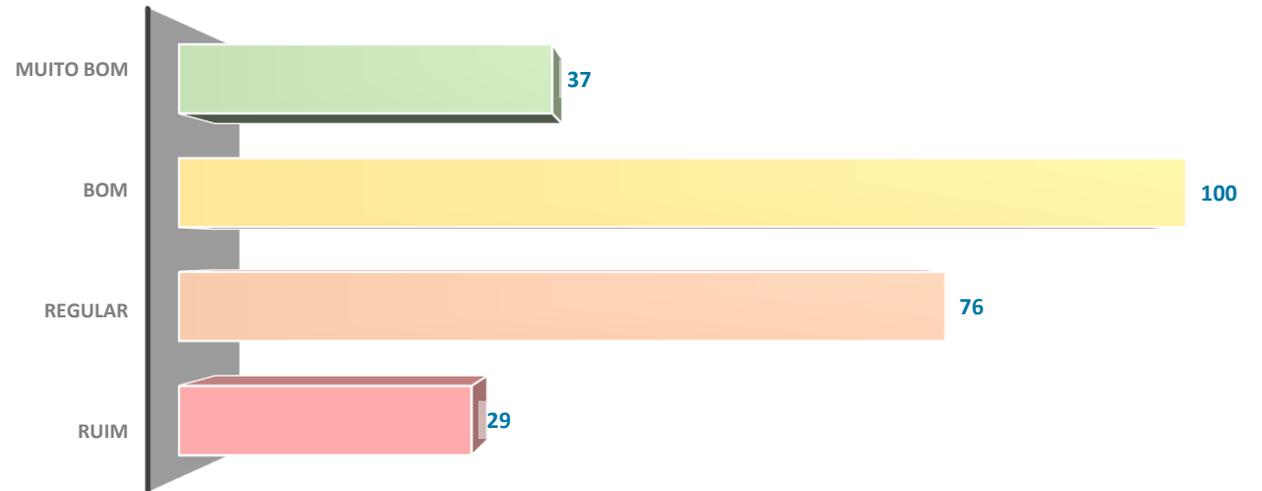
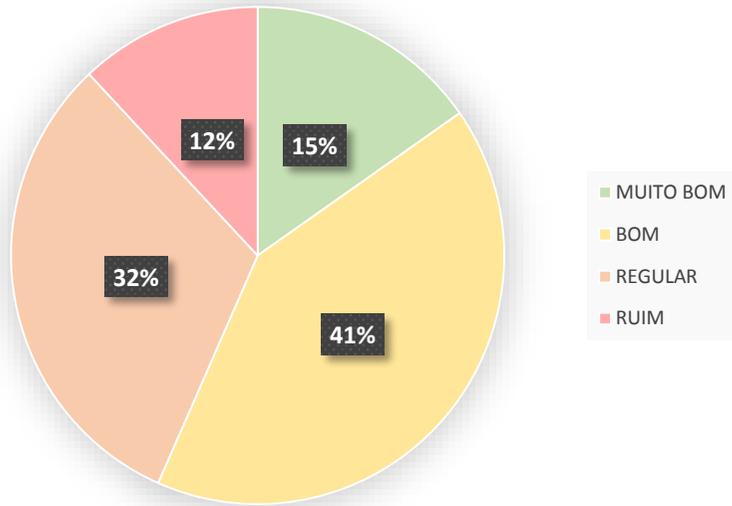


BIBLIOTECA: atendimento e serviços prestados.



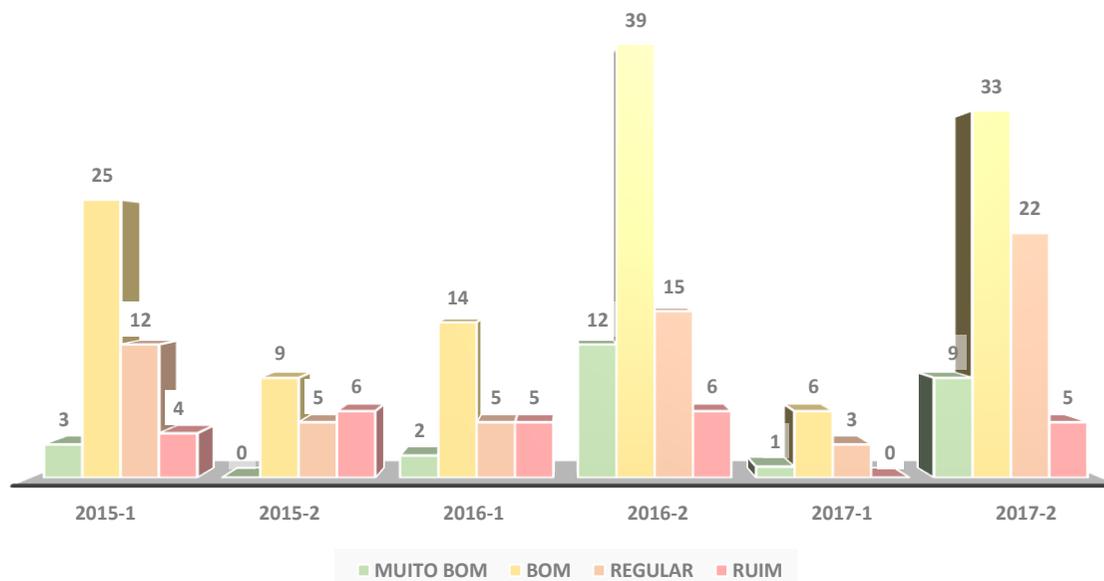
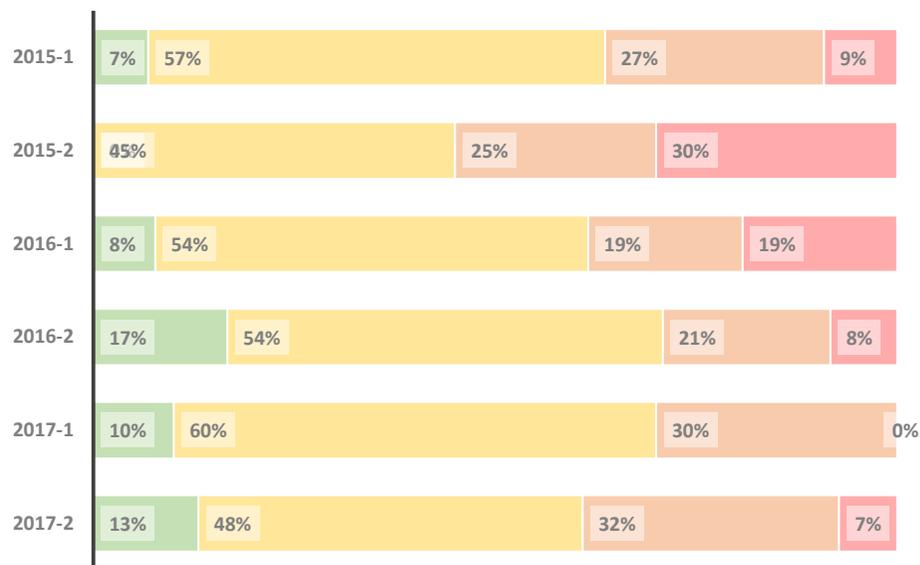
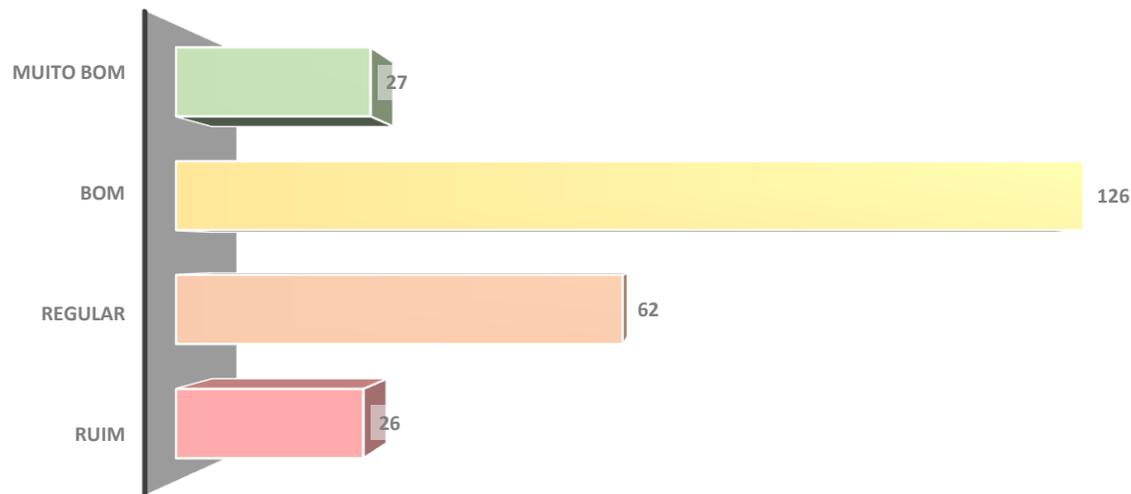
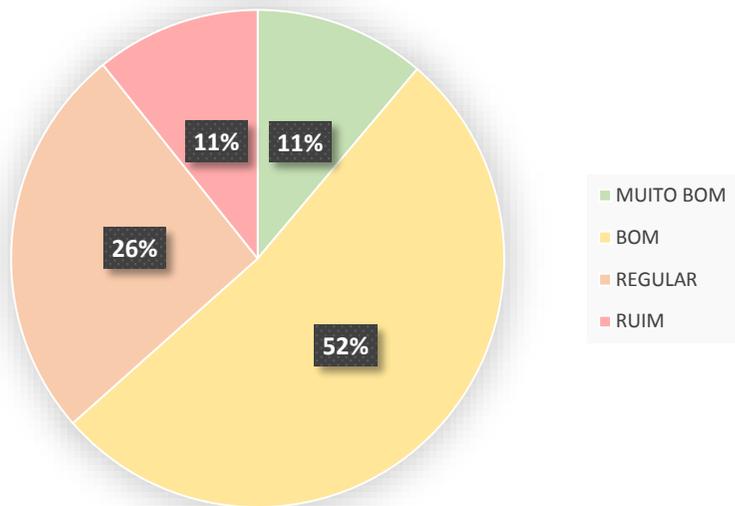


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



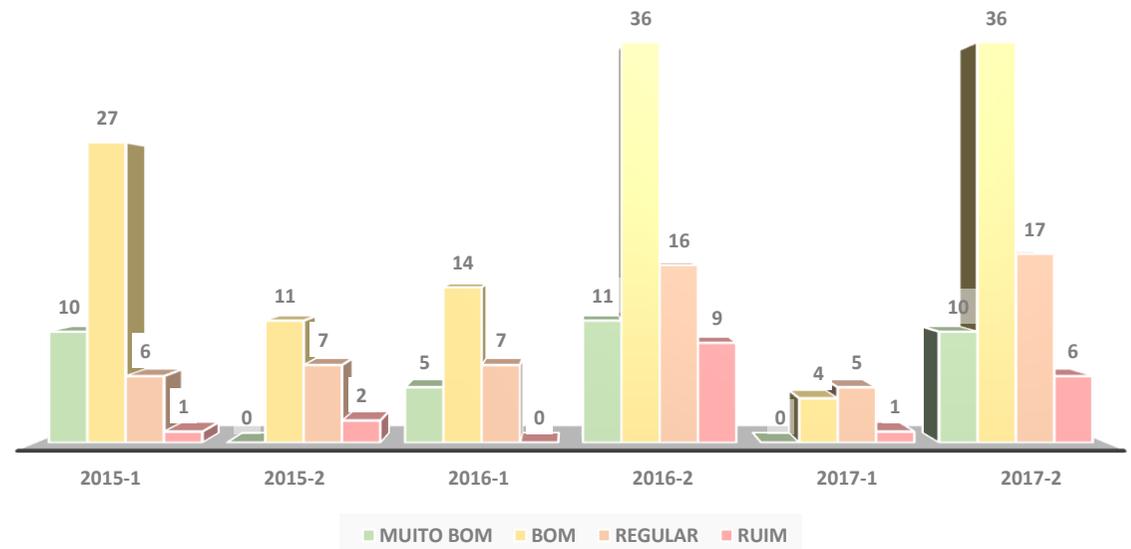
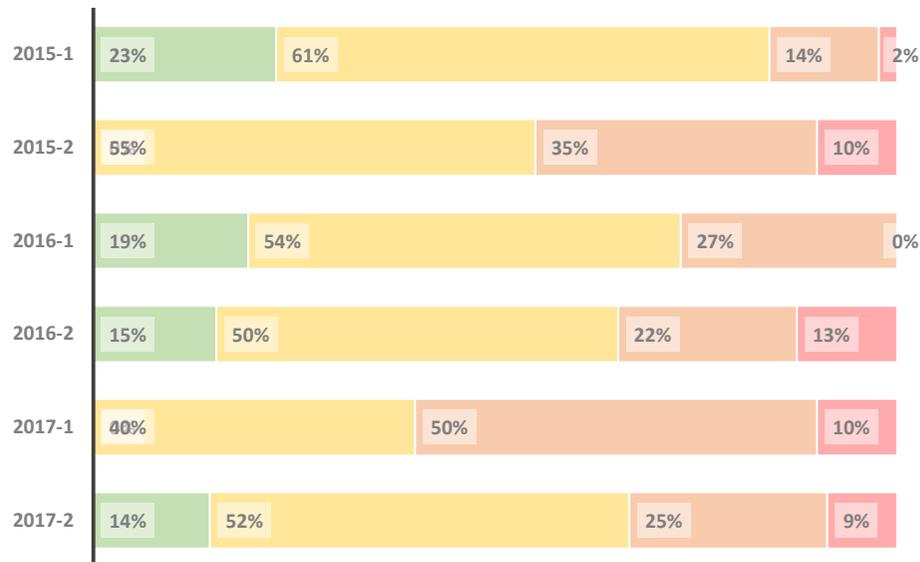
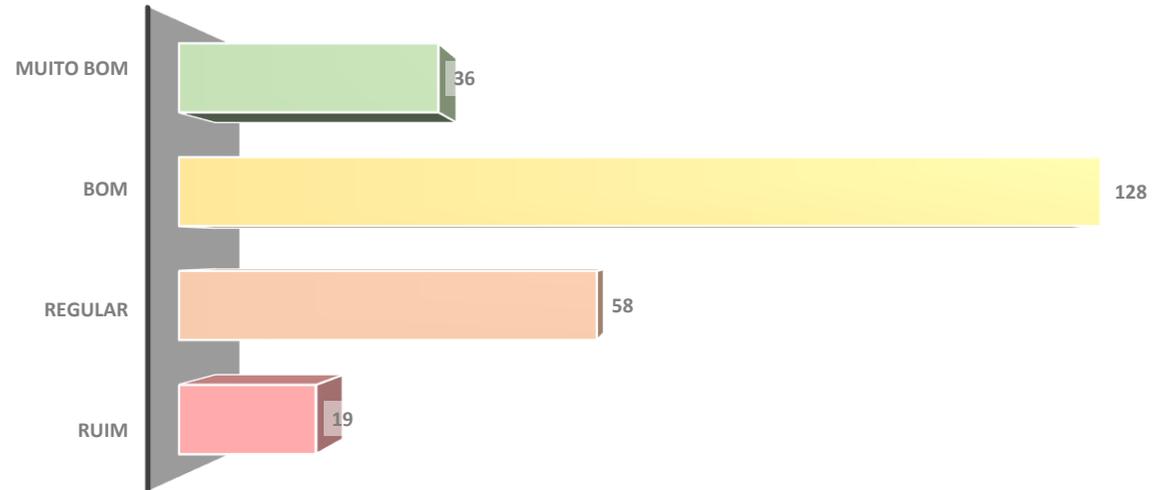
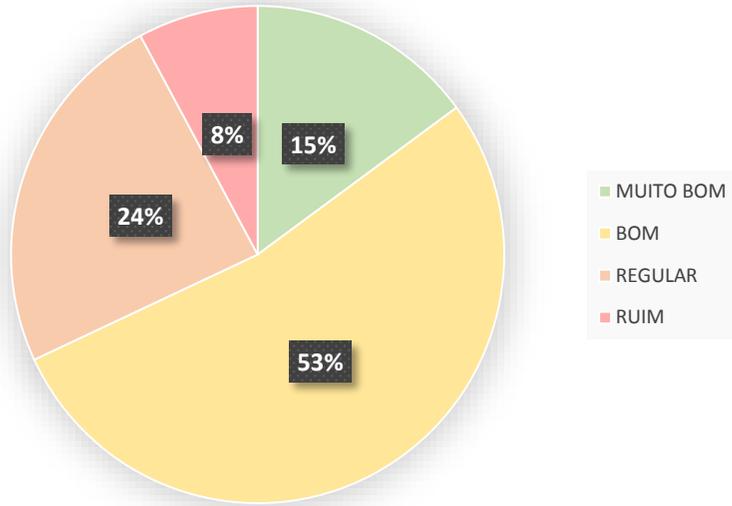


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



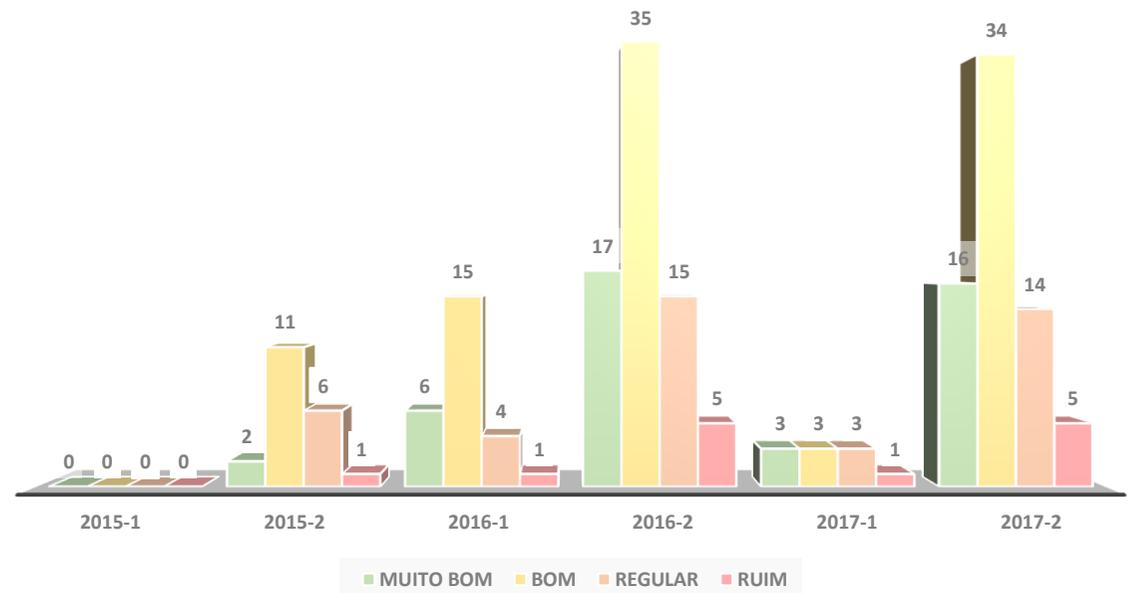
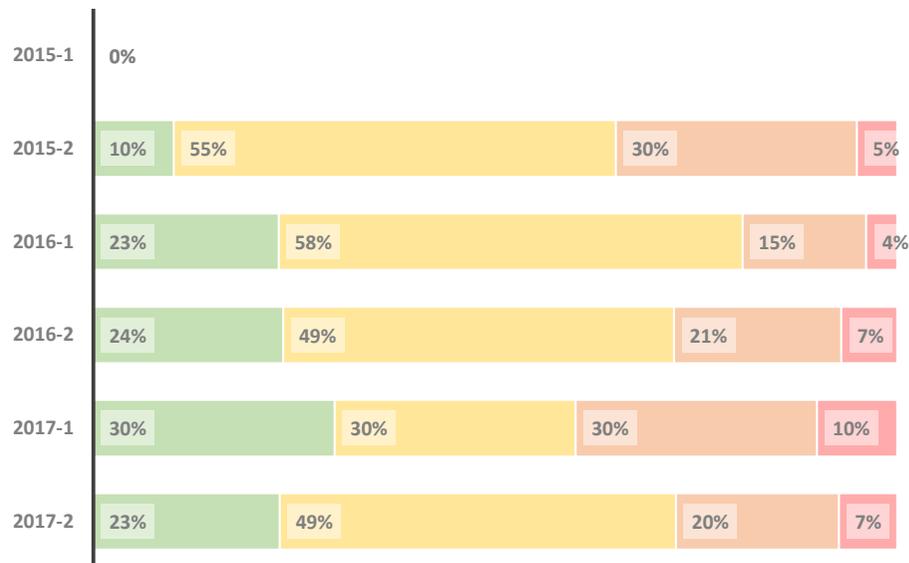
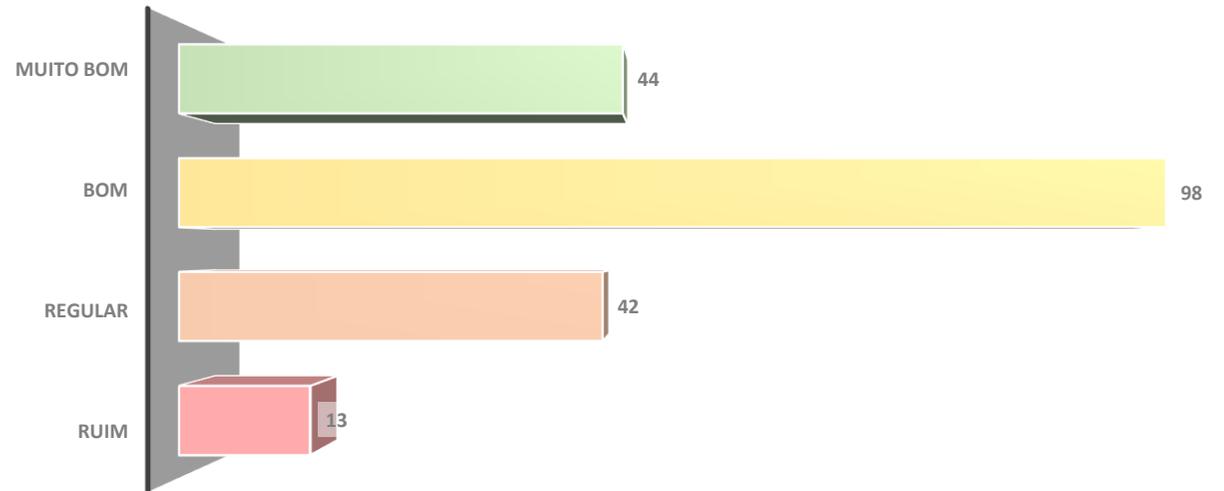
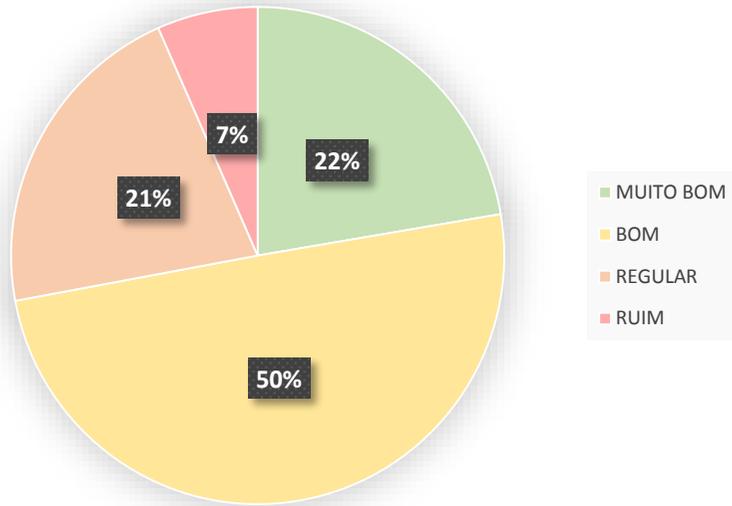


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



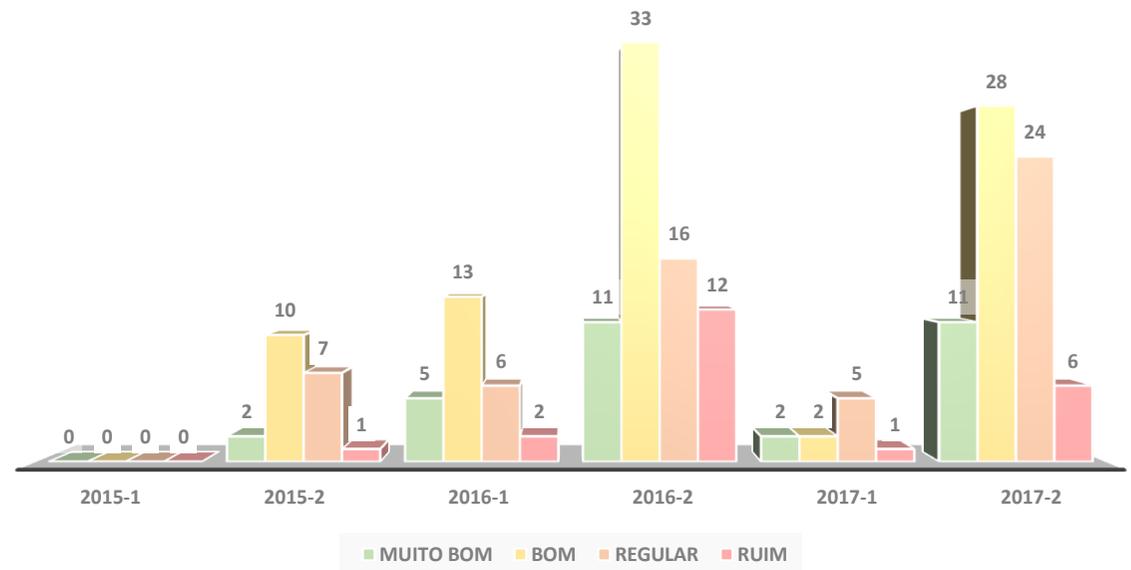
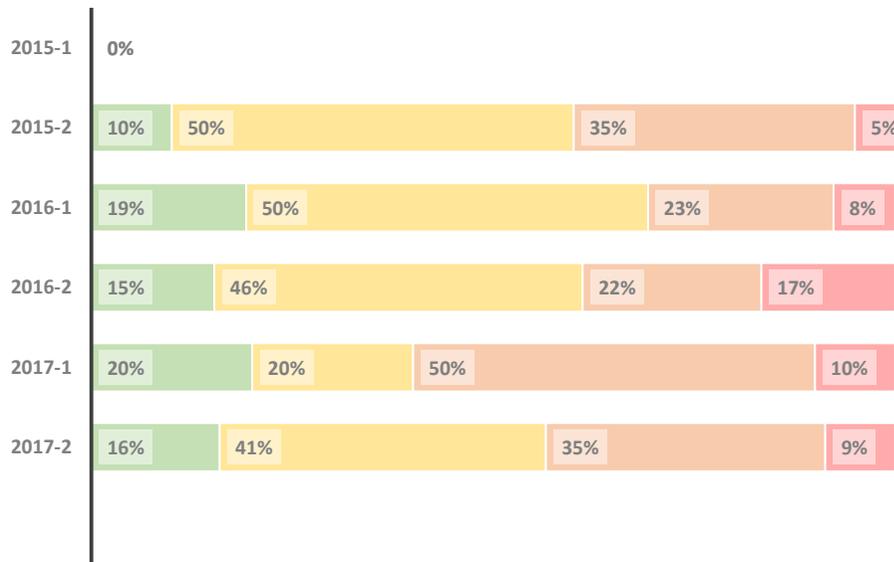
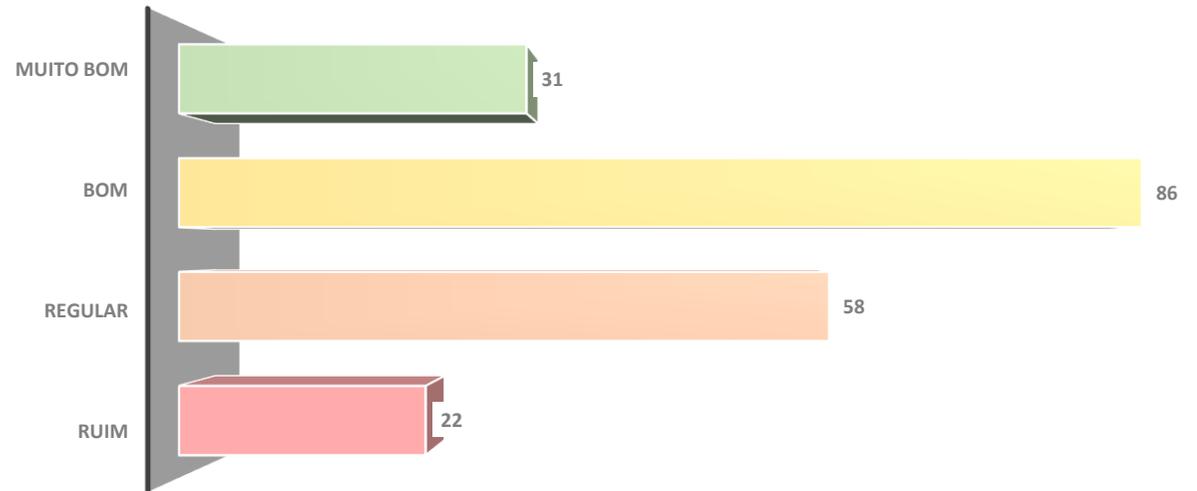
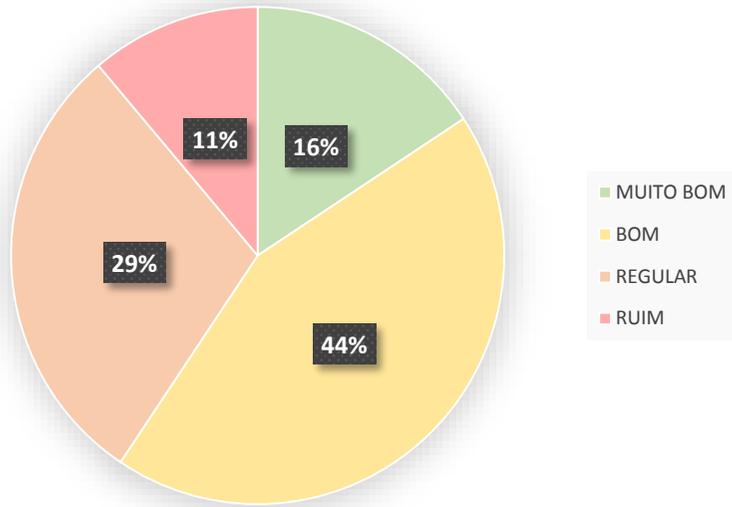


SALAS DE AULA : limpeza e ventilação.



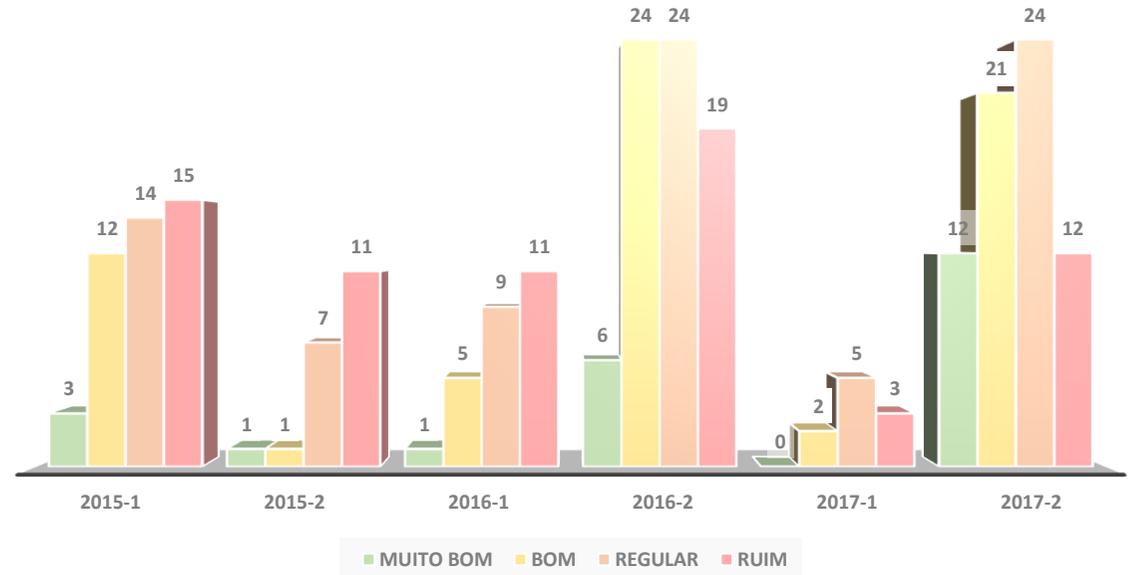
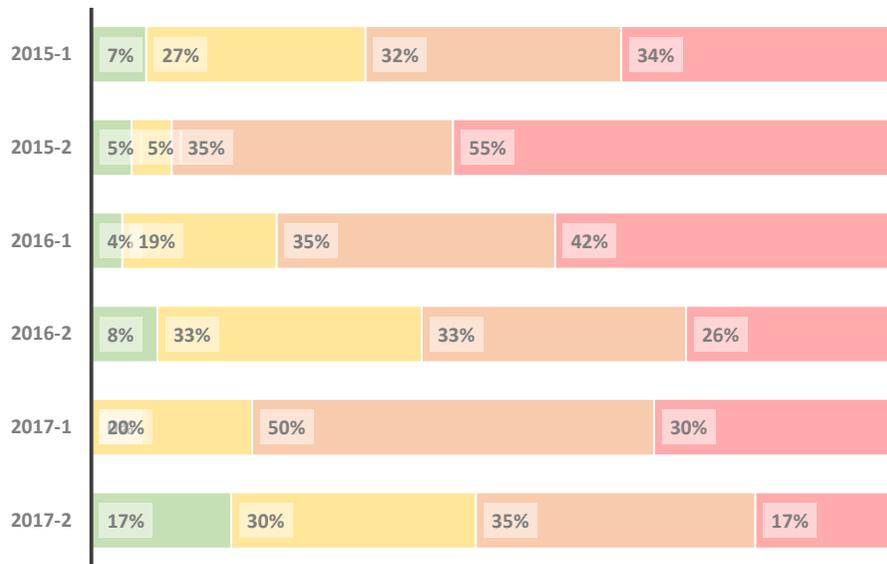
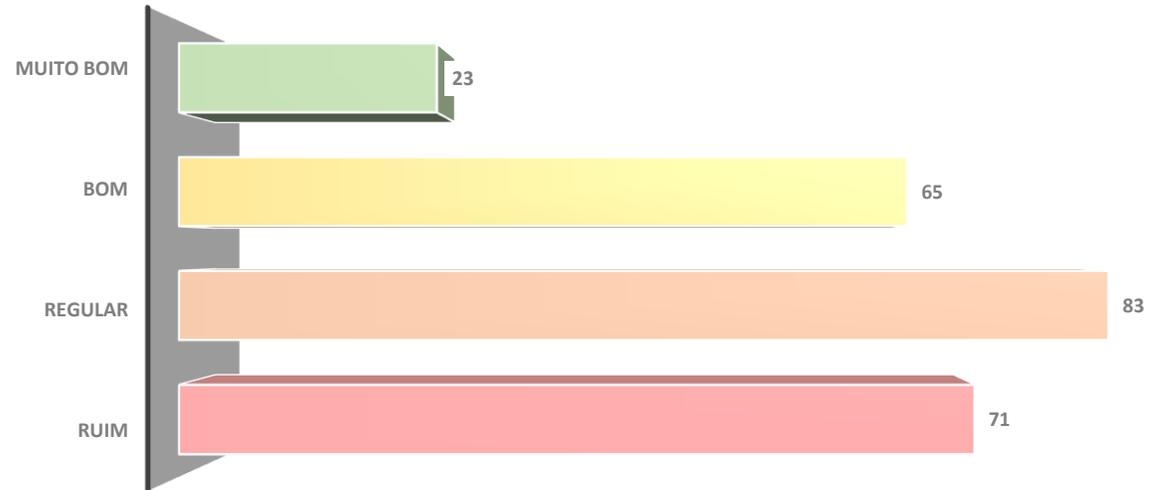
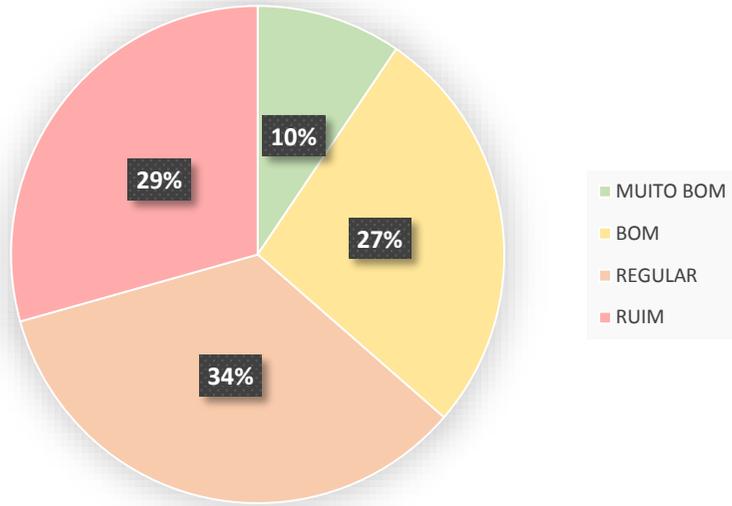


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



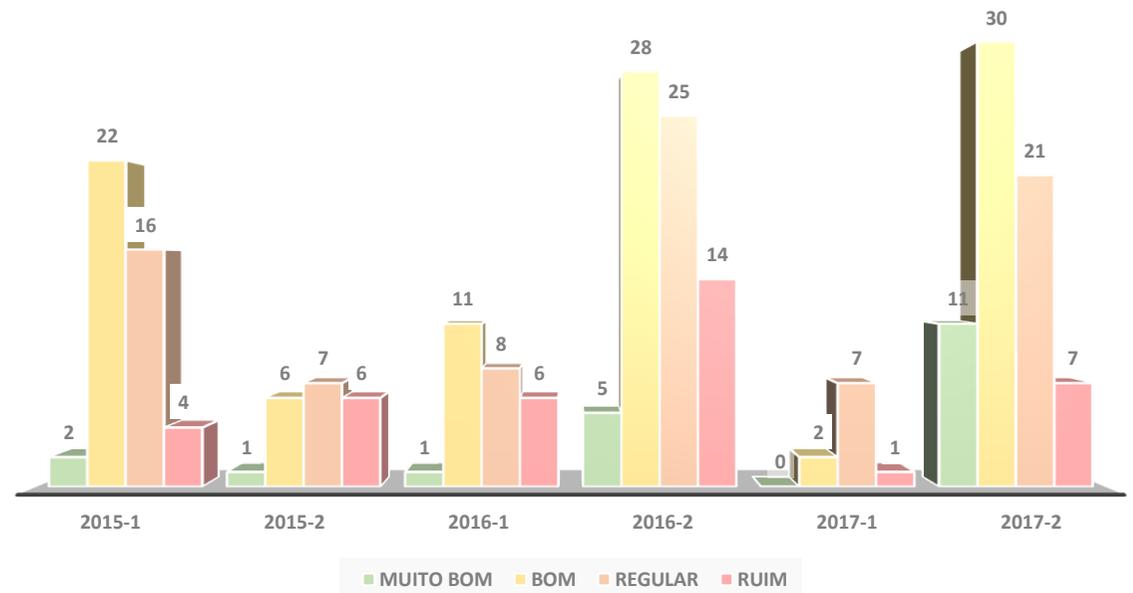
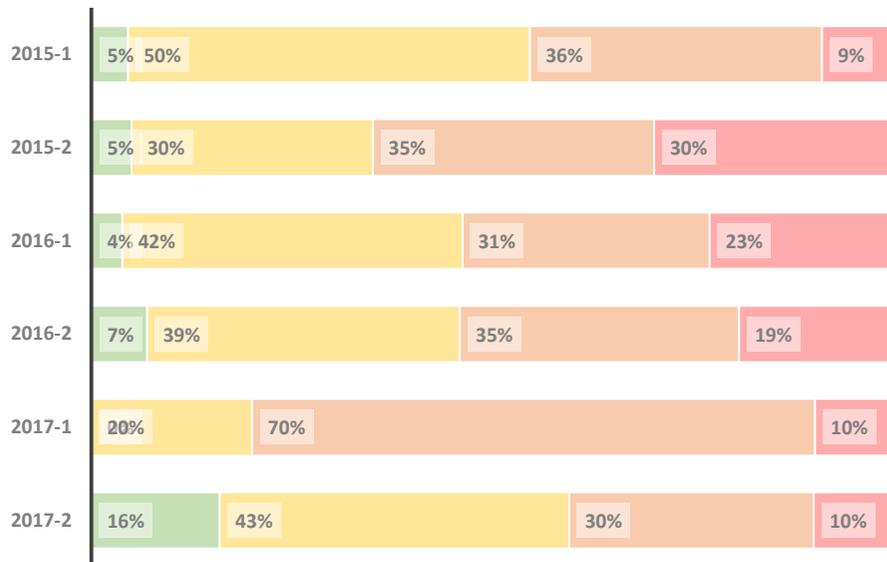
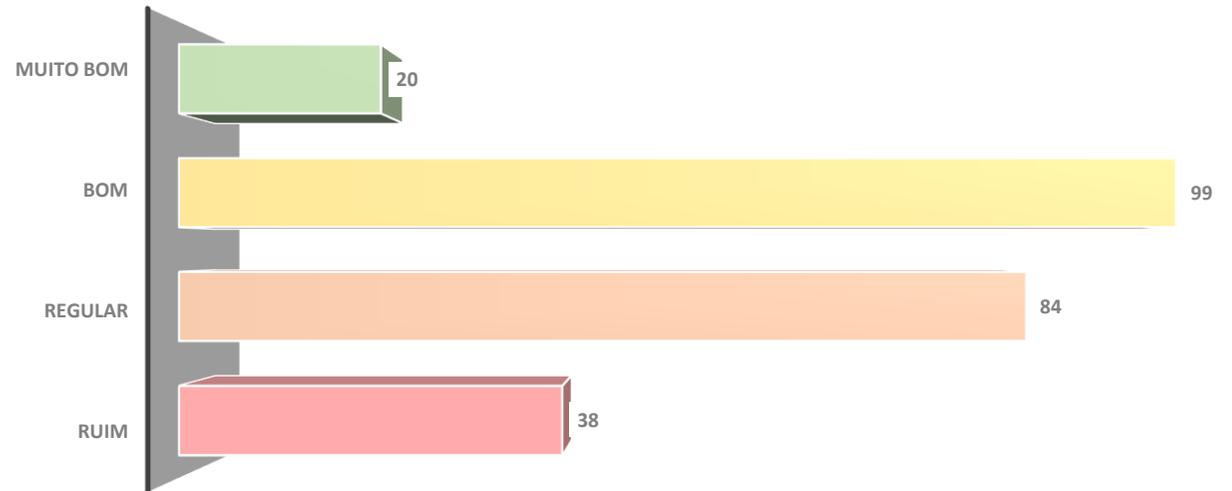
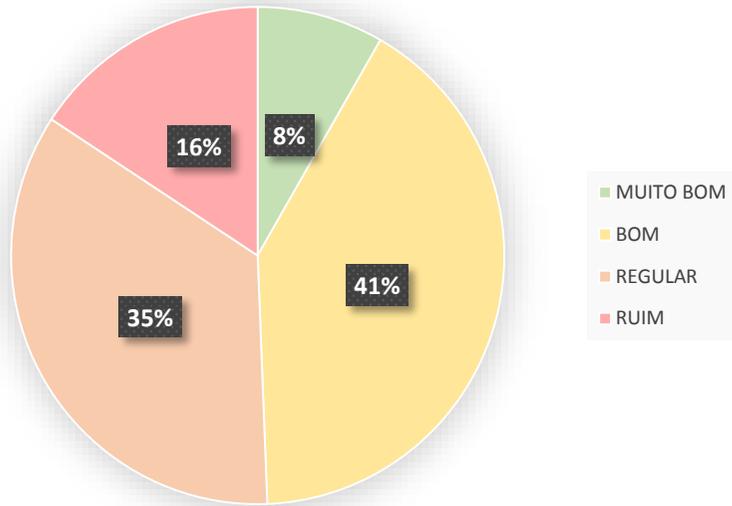


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



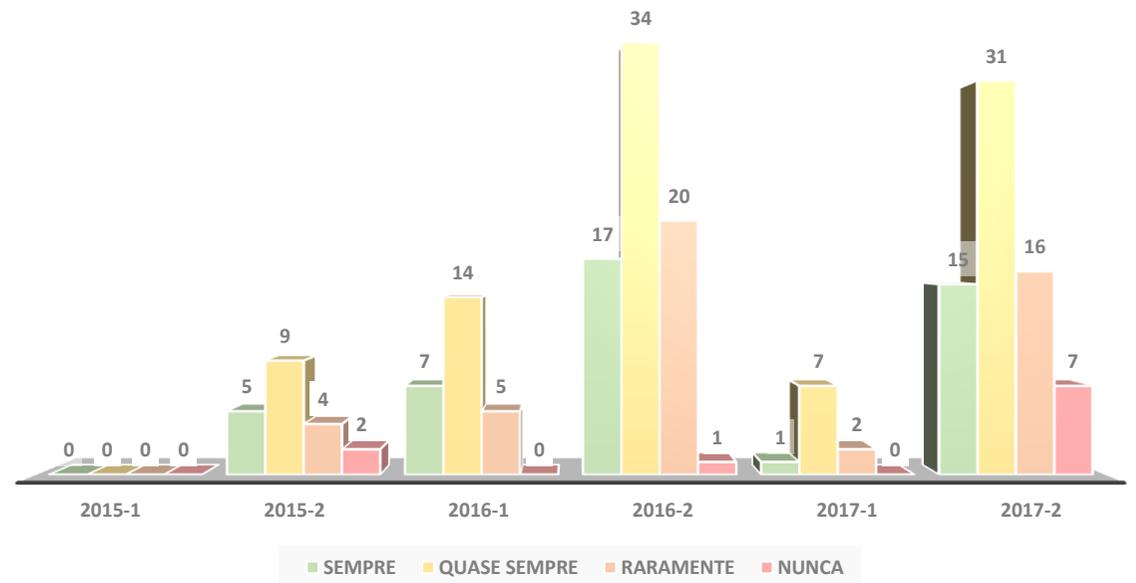
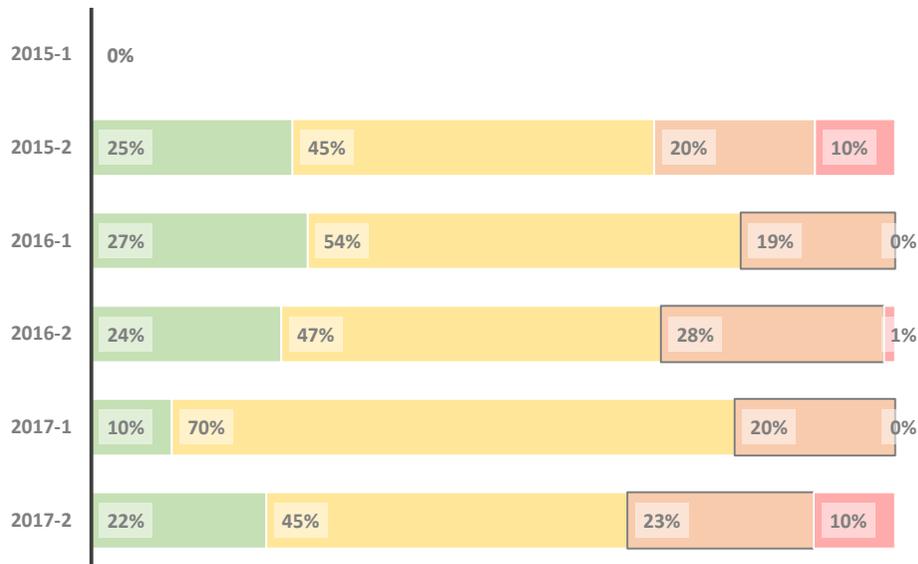
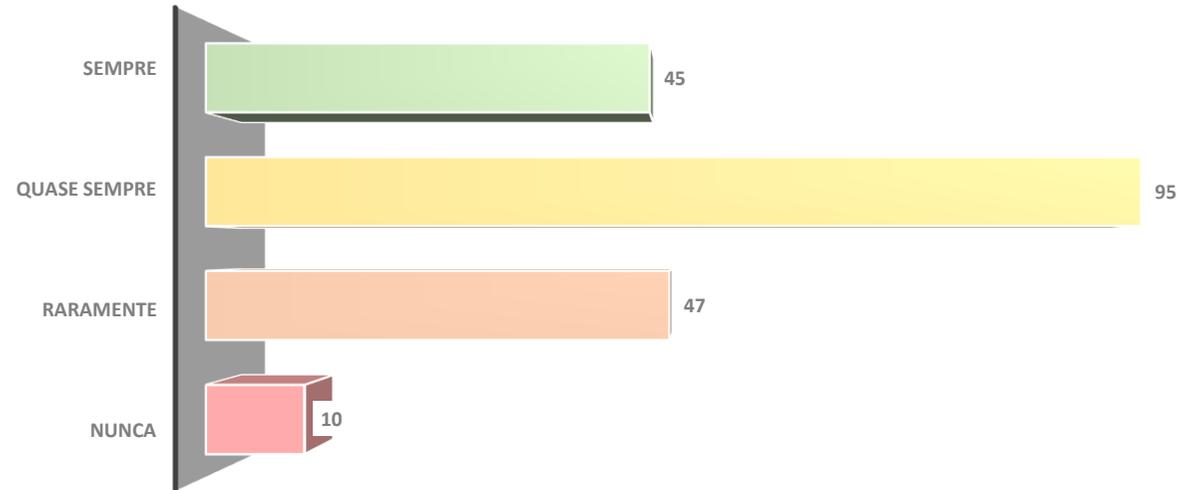
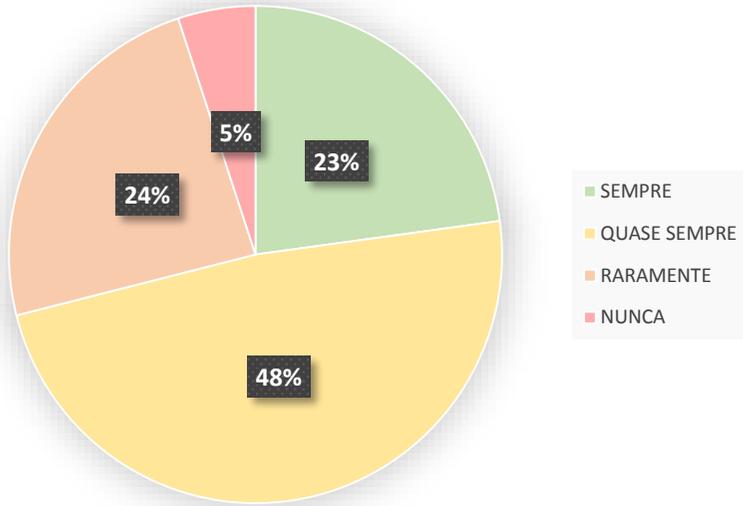


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



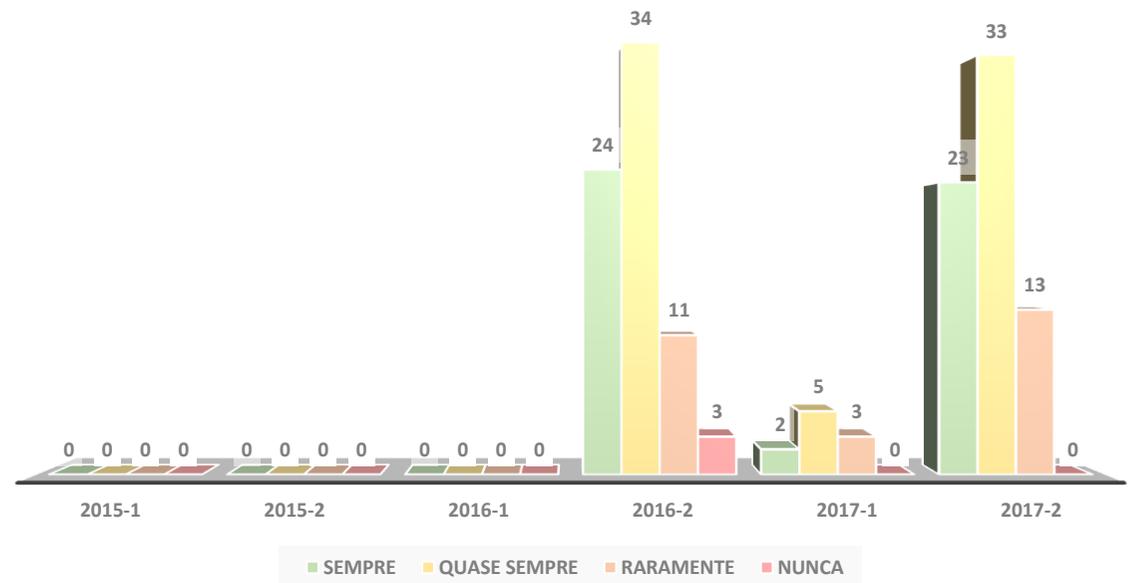
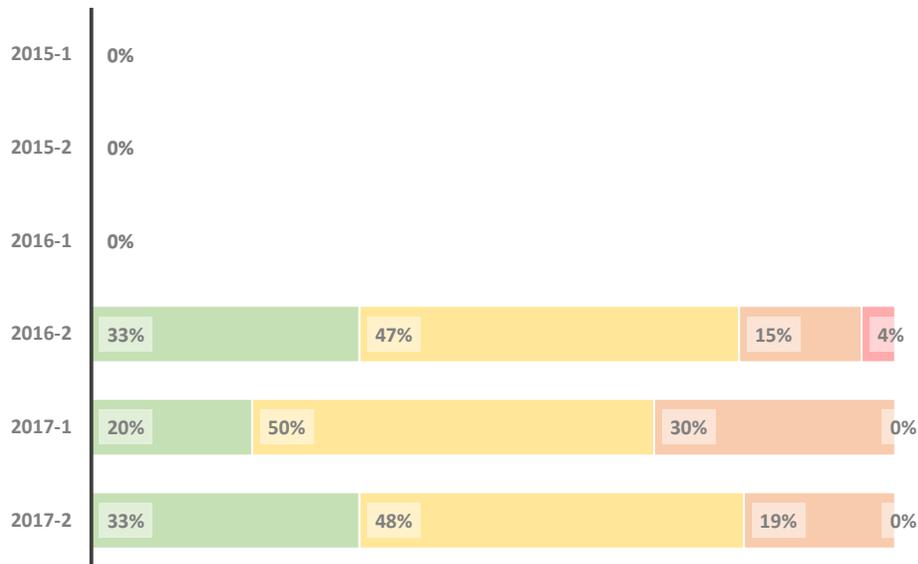
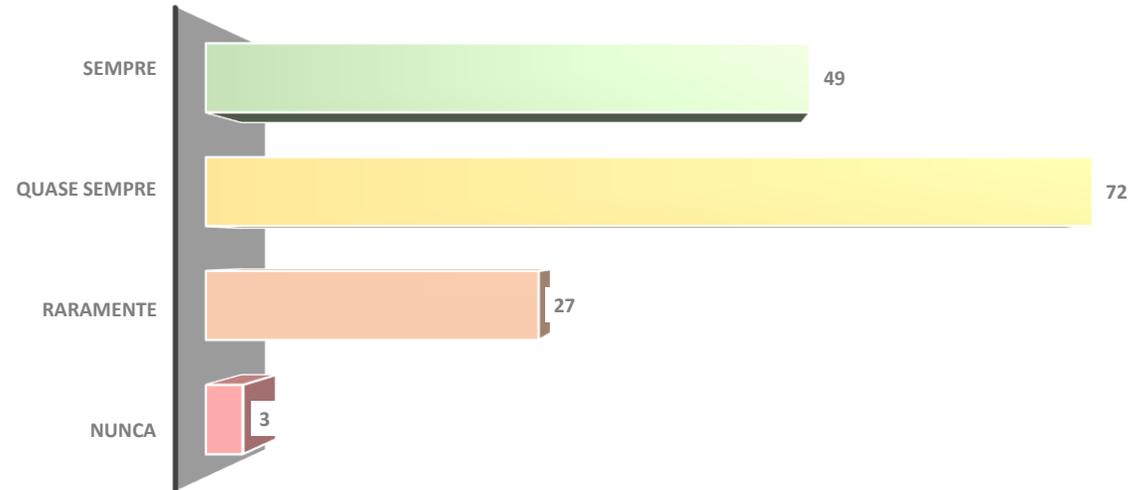
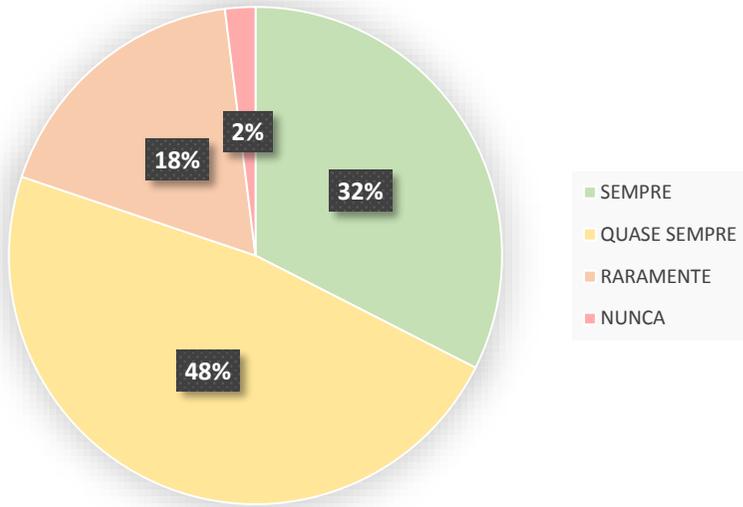


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



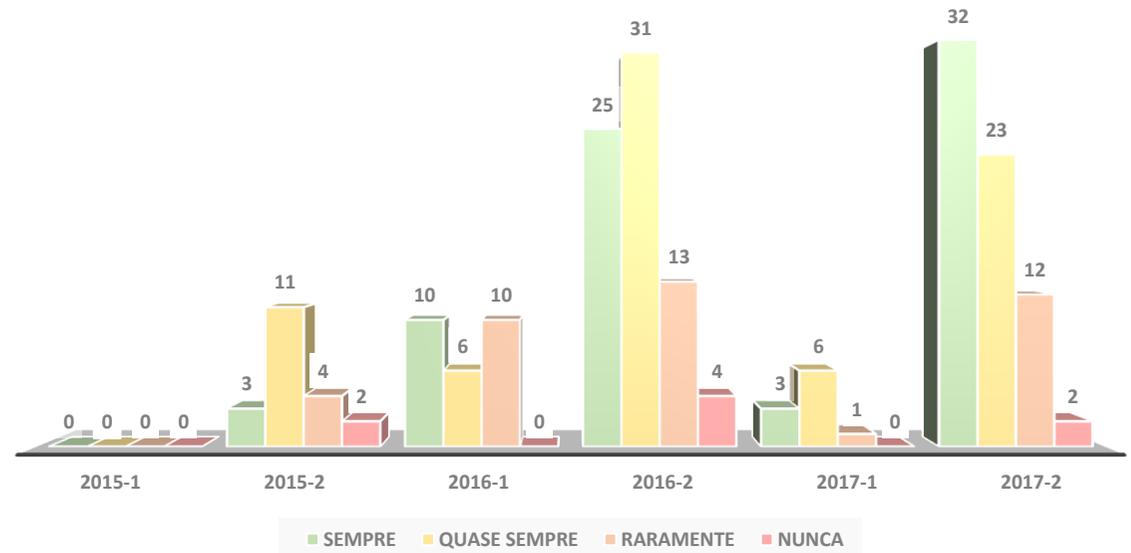
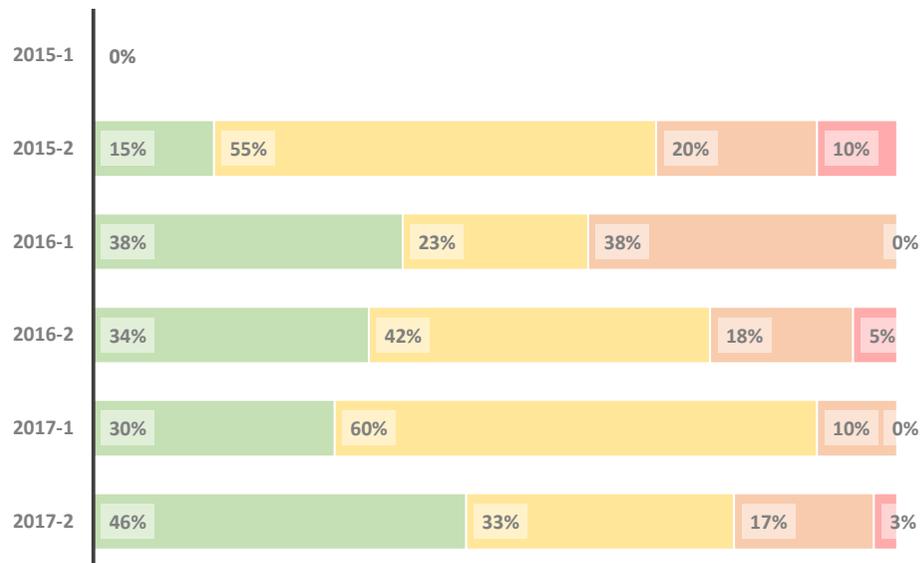
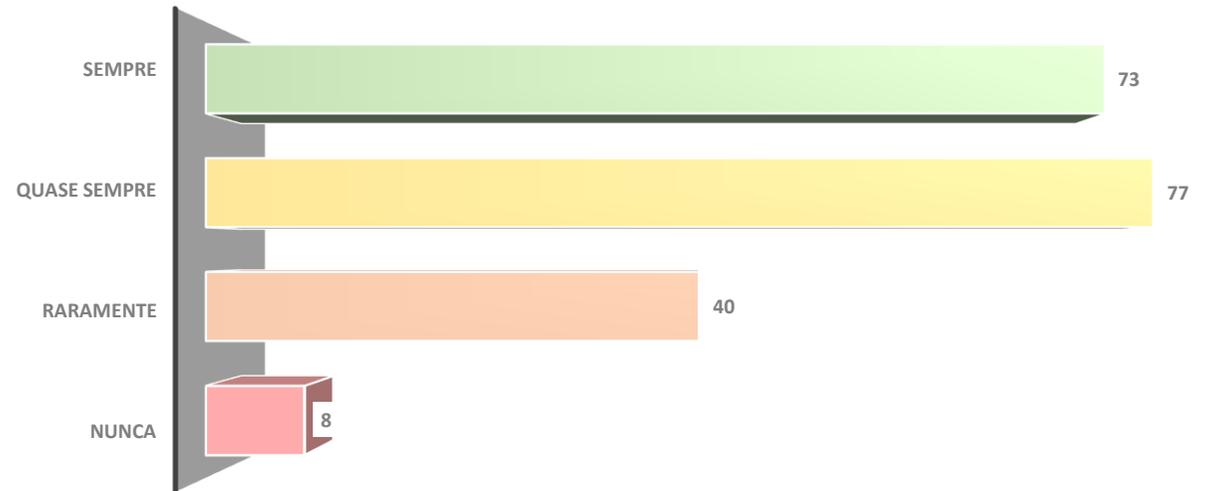
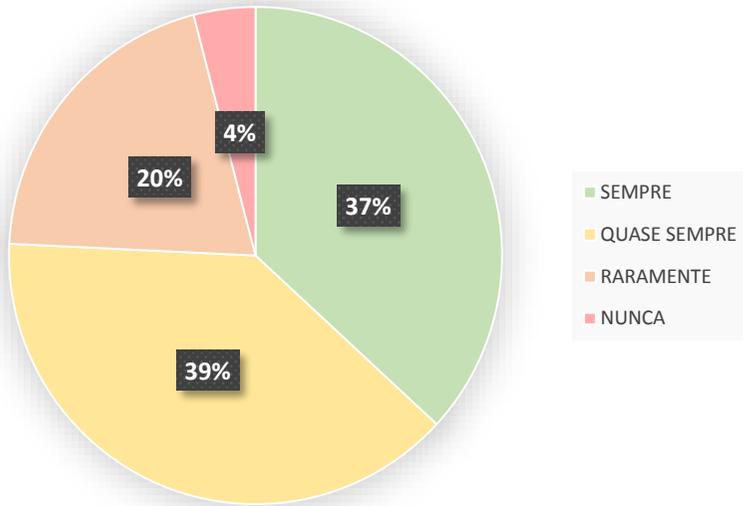


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



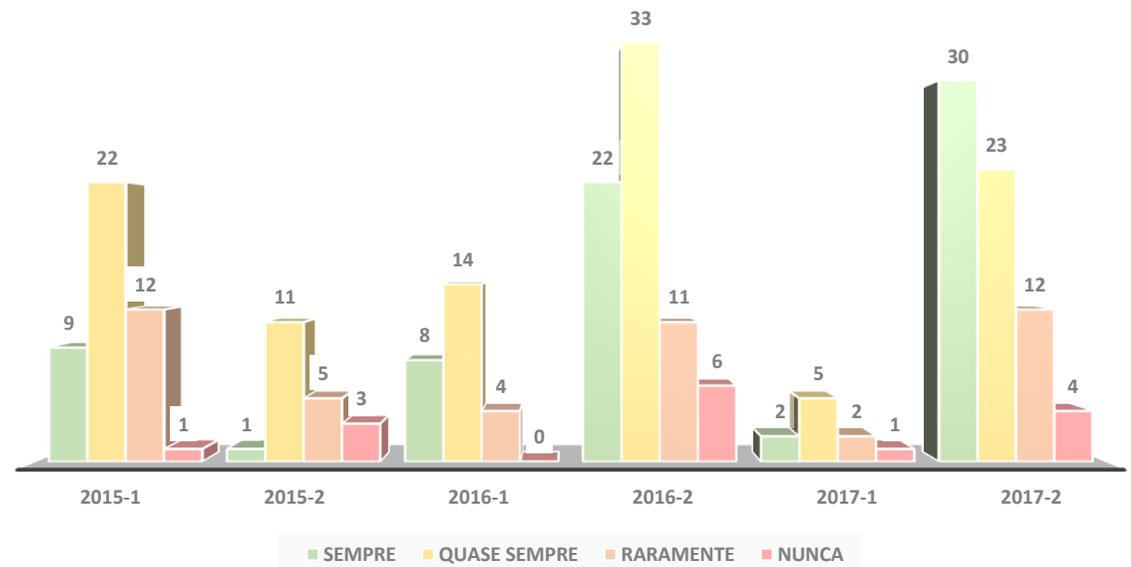
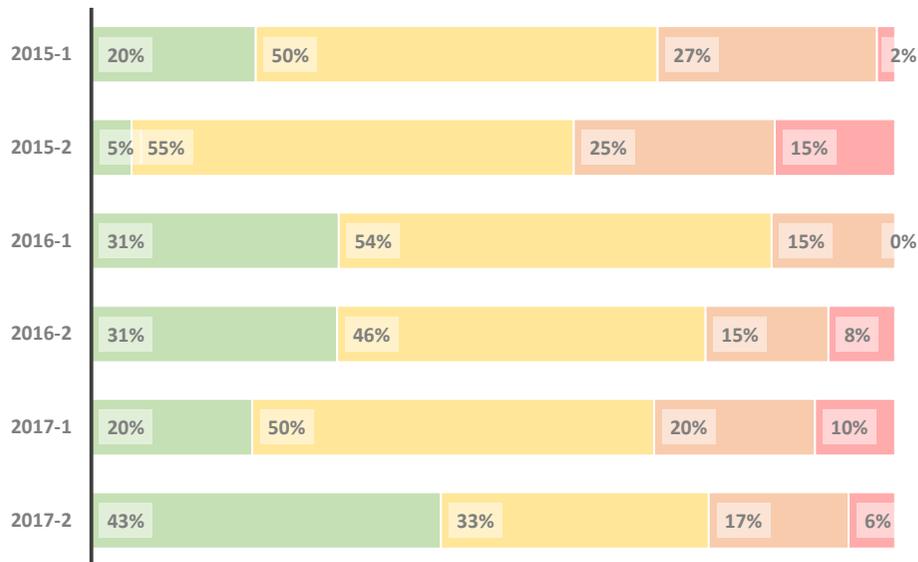
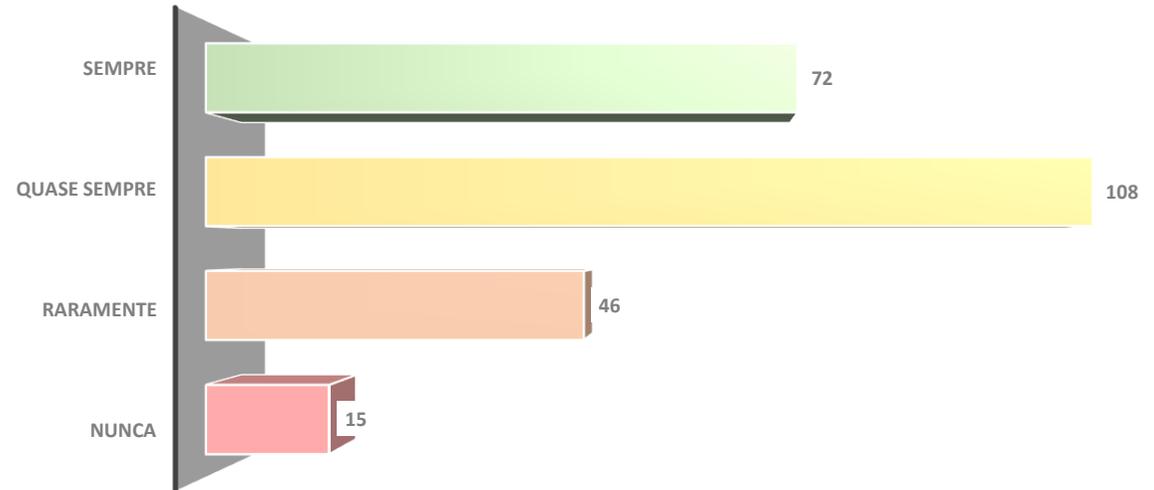
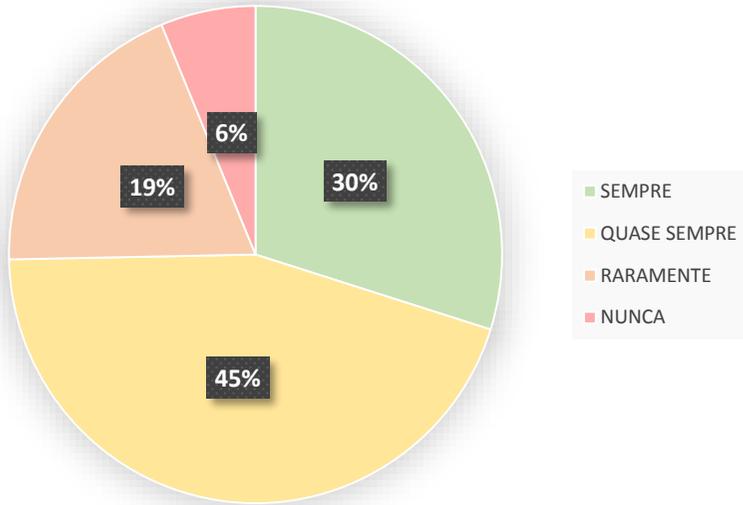


O COORDENADOR: é acessível ao aluno?



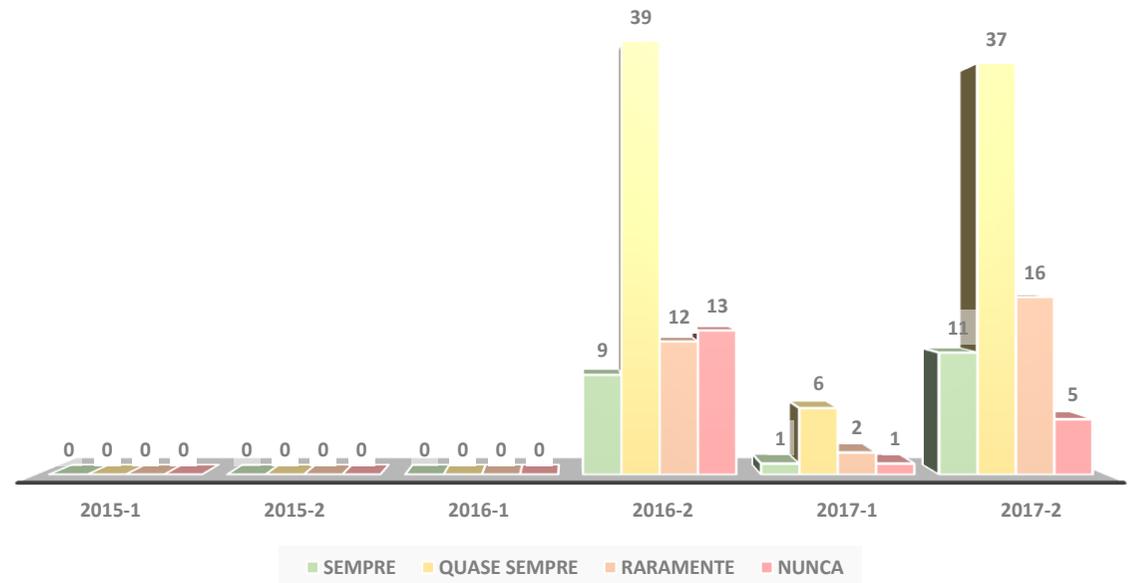
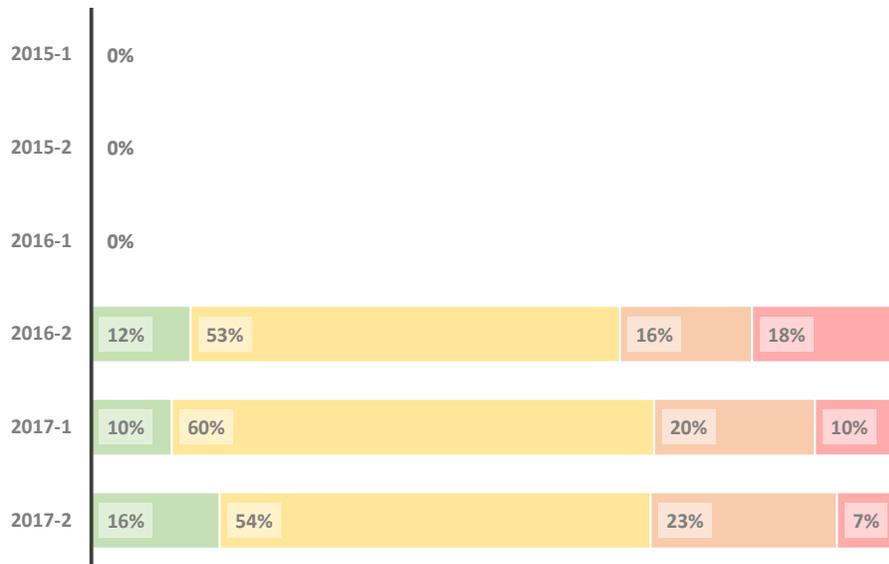
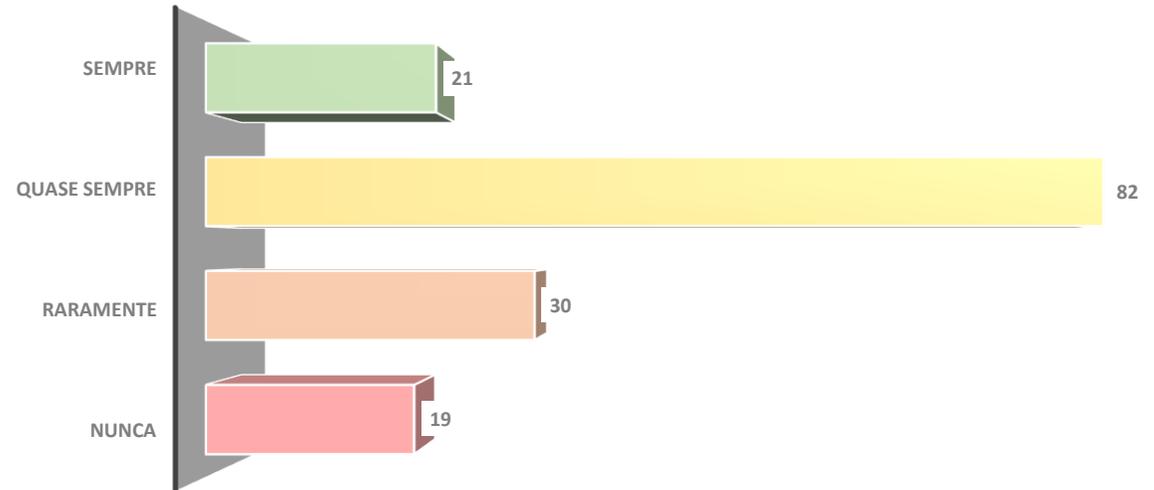
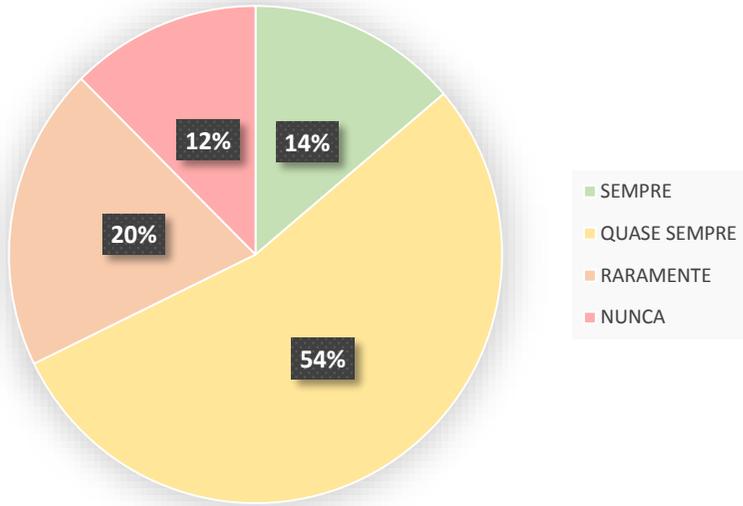


O COORDENADOR: é acessível ao aluno?



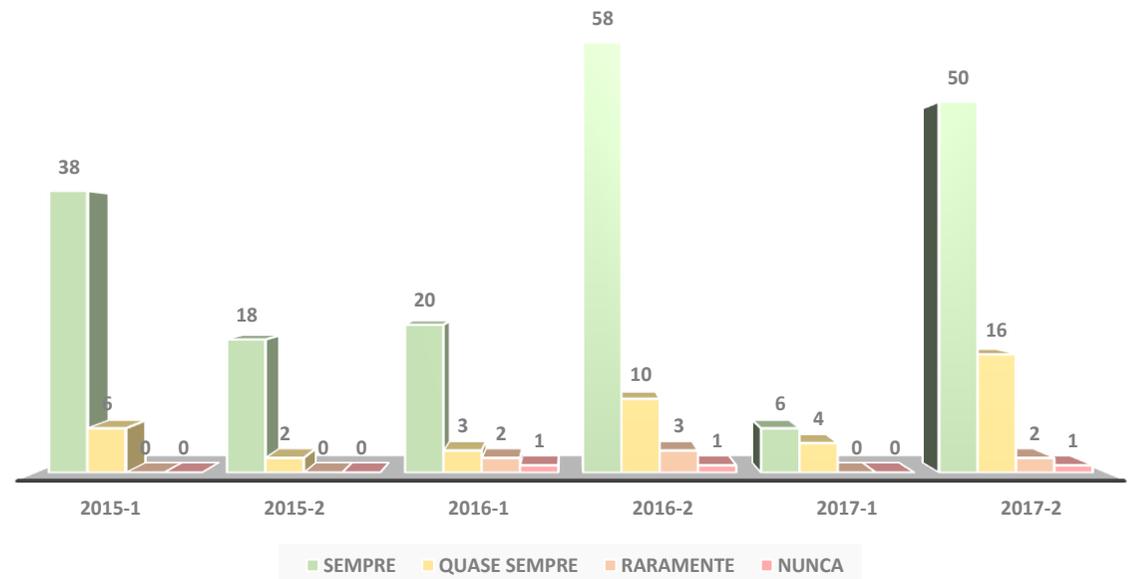
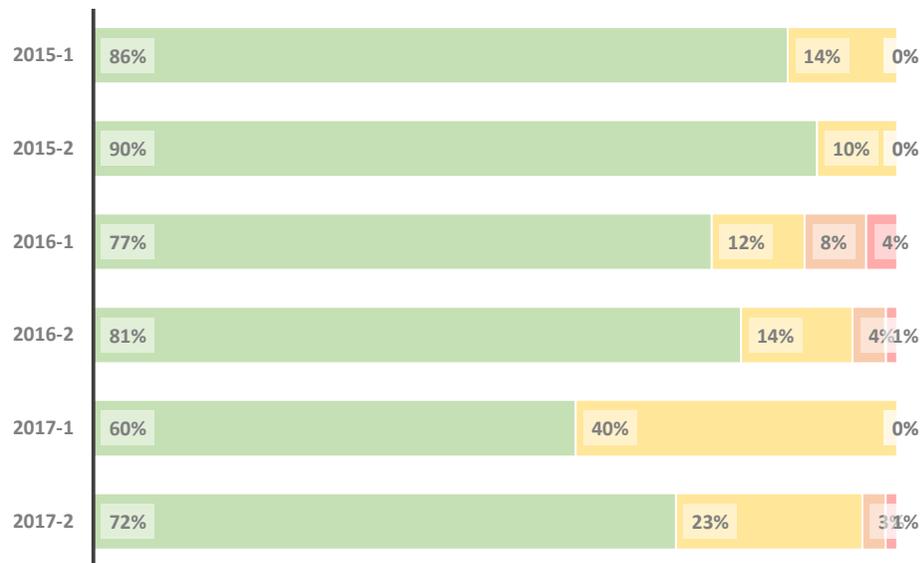
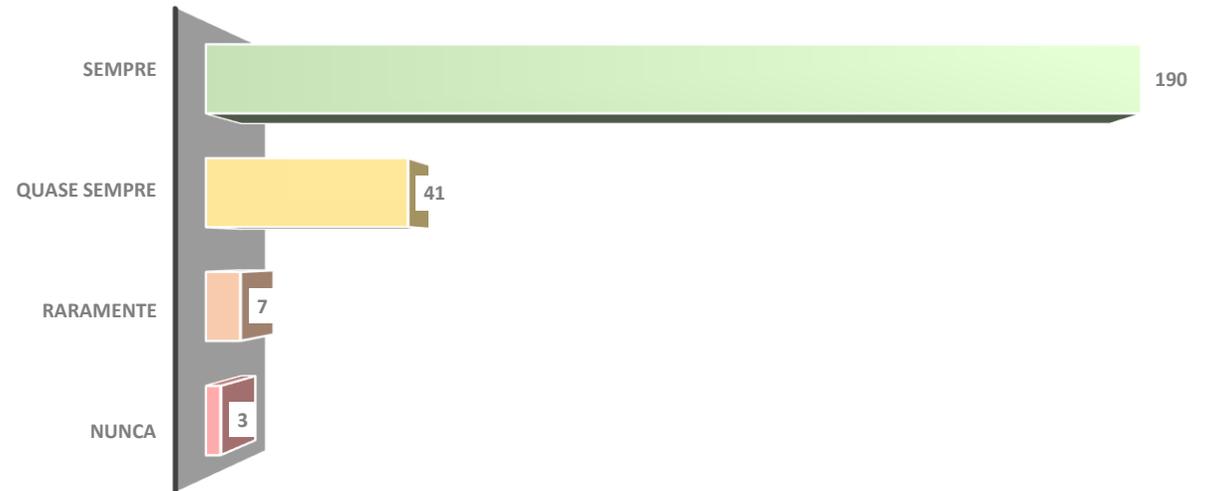
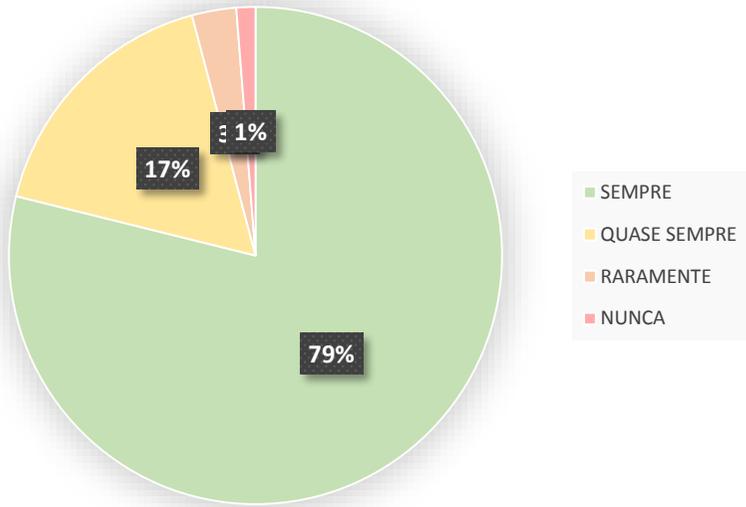


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



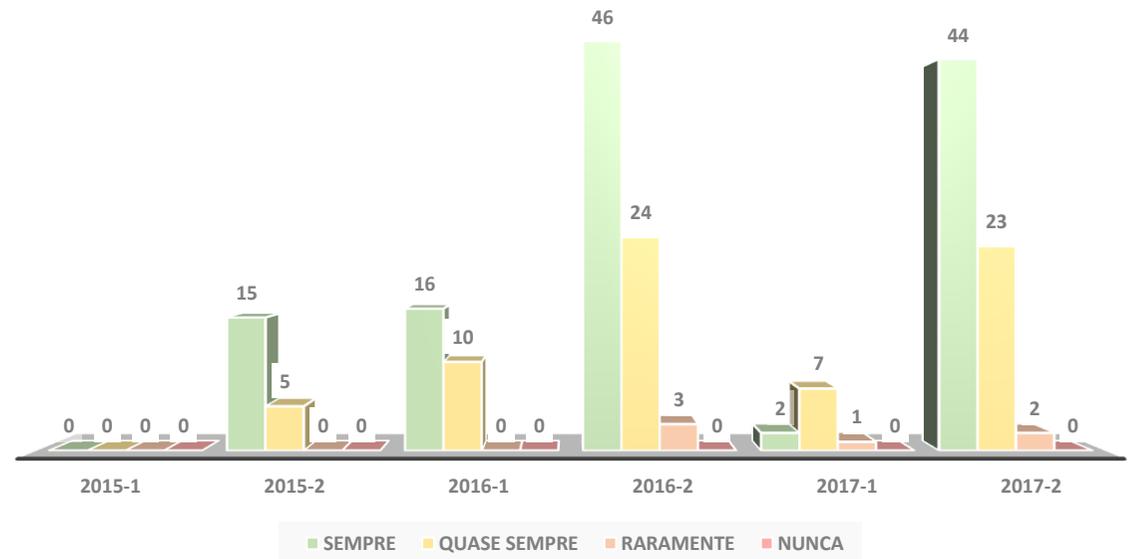
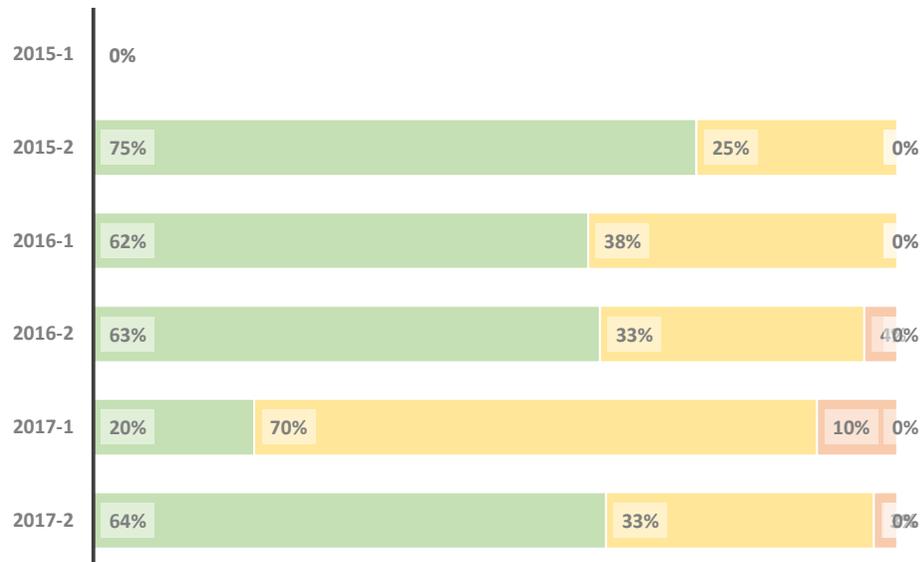
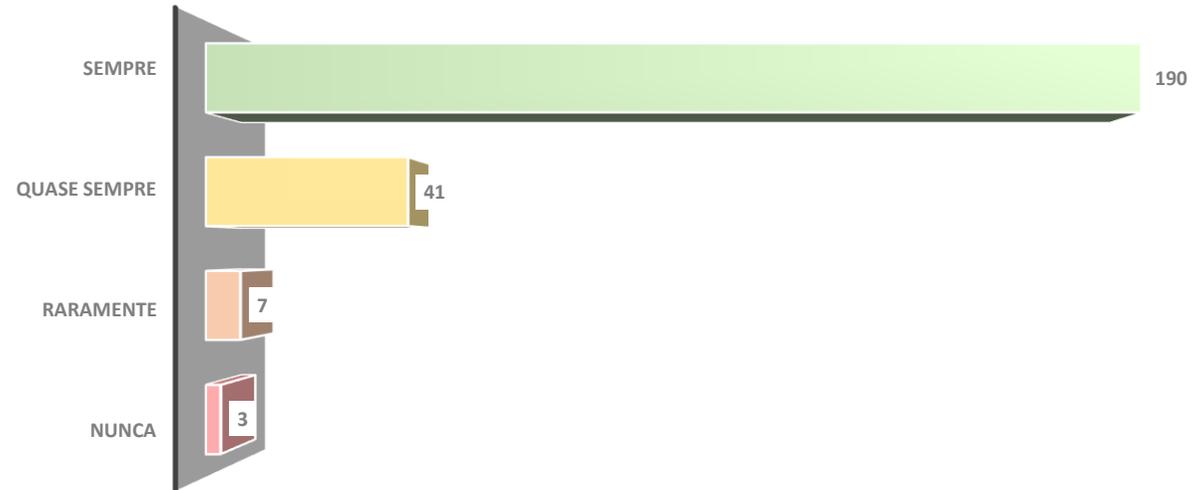
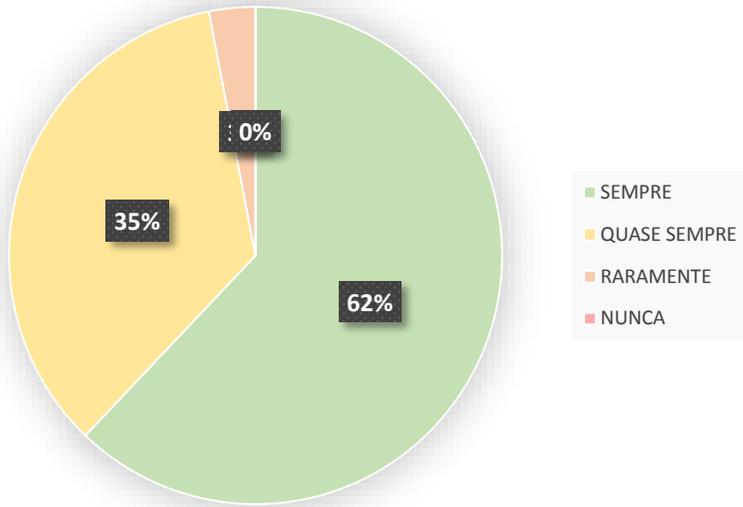


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



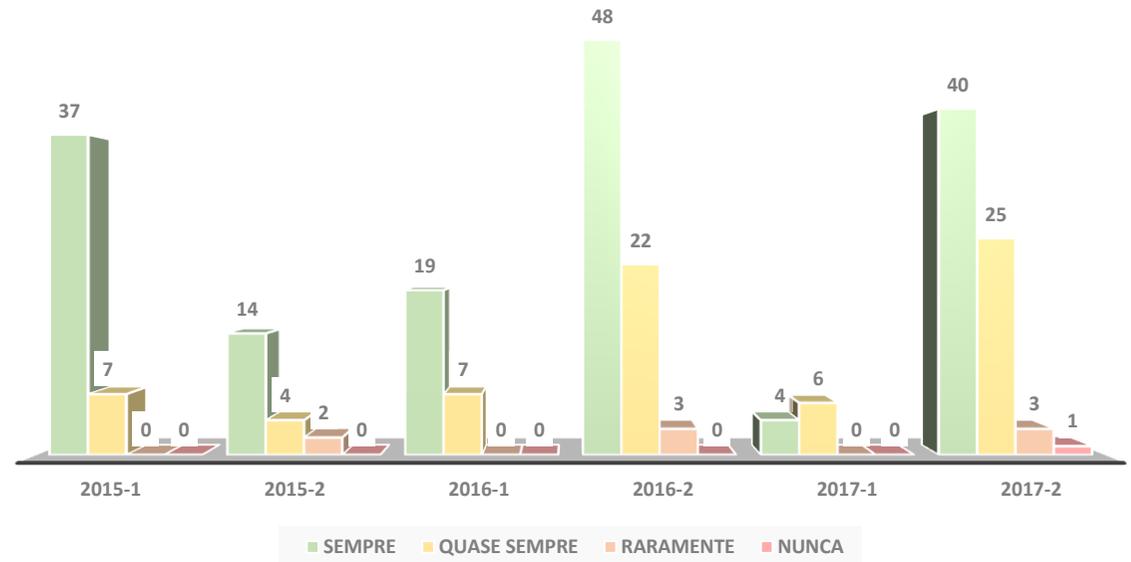
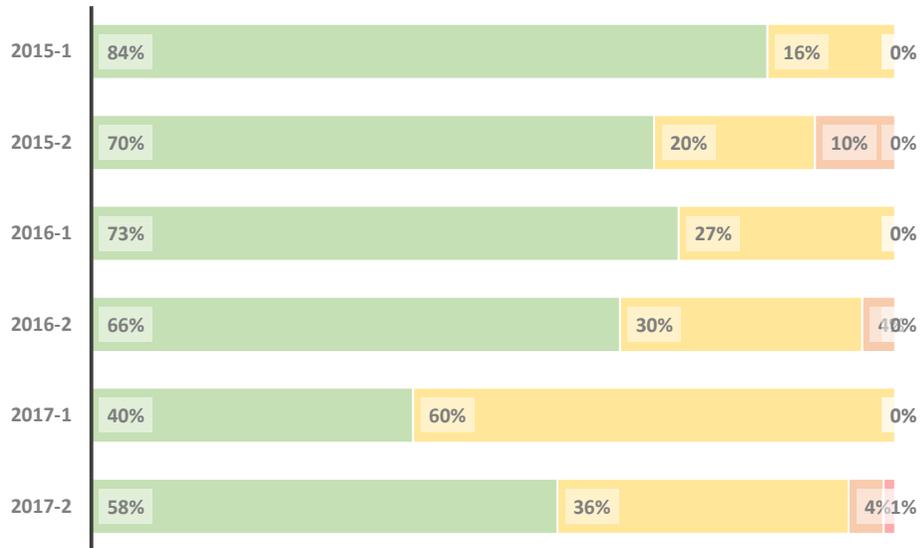
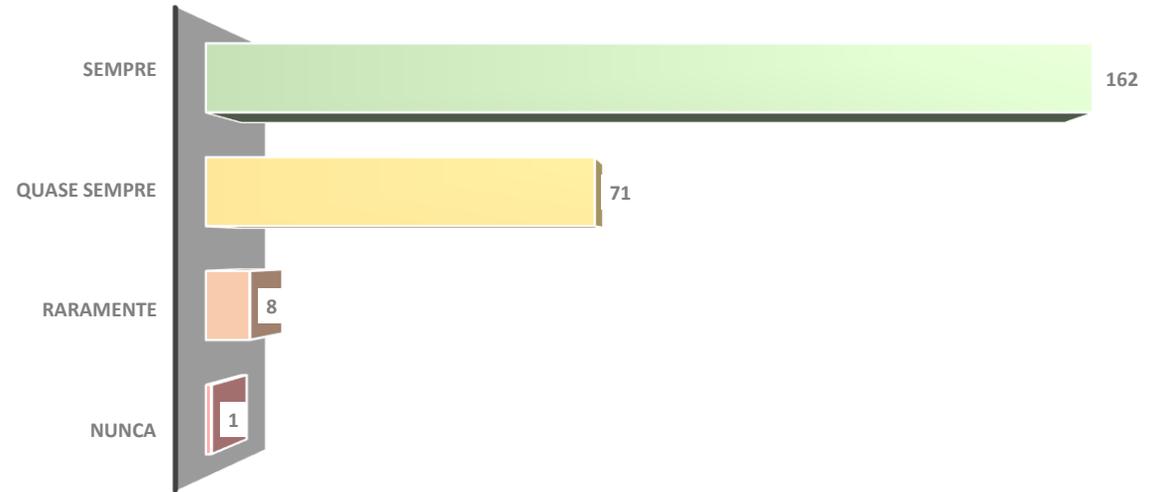
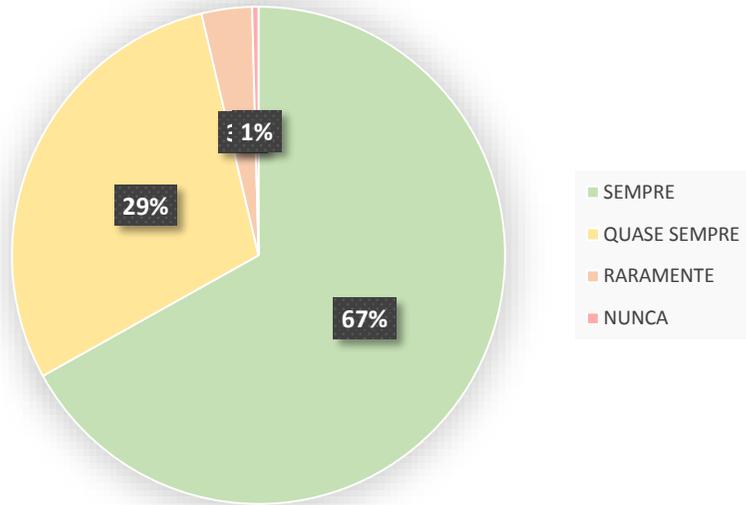


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



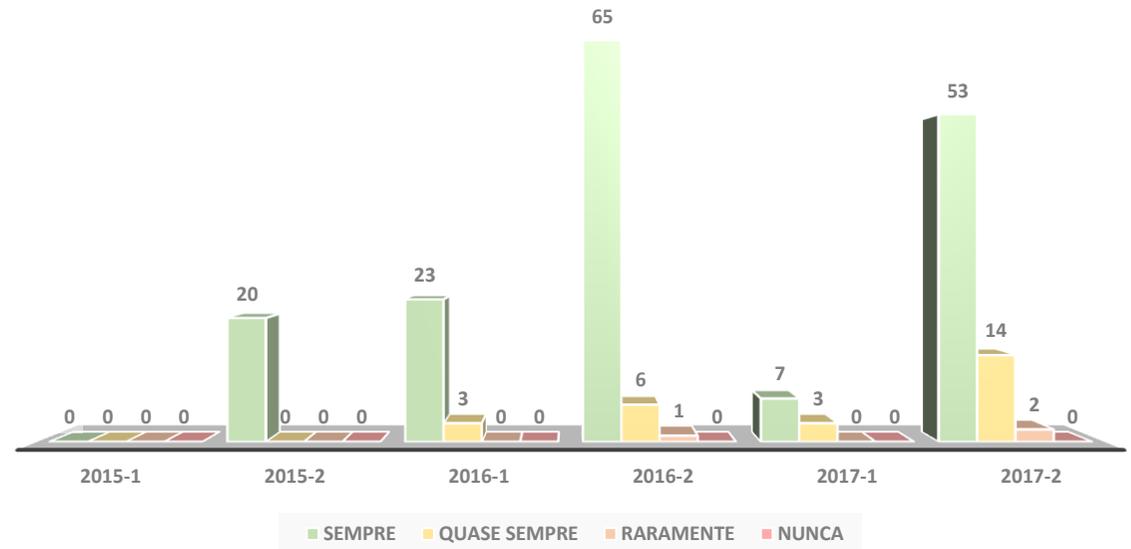
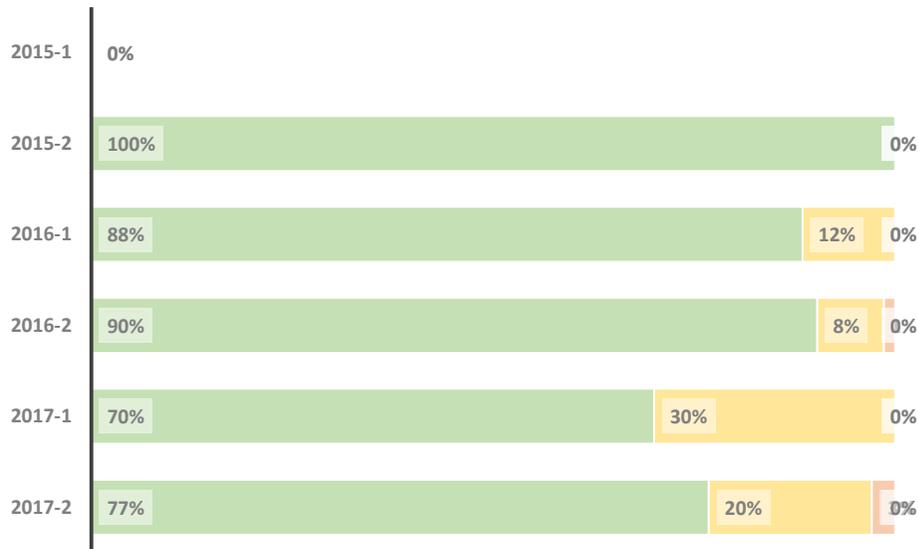
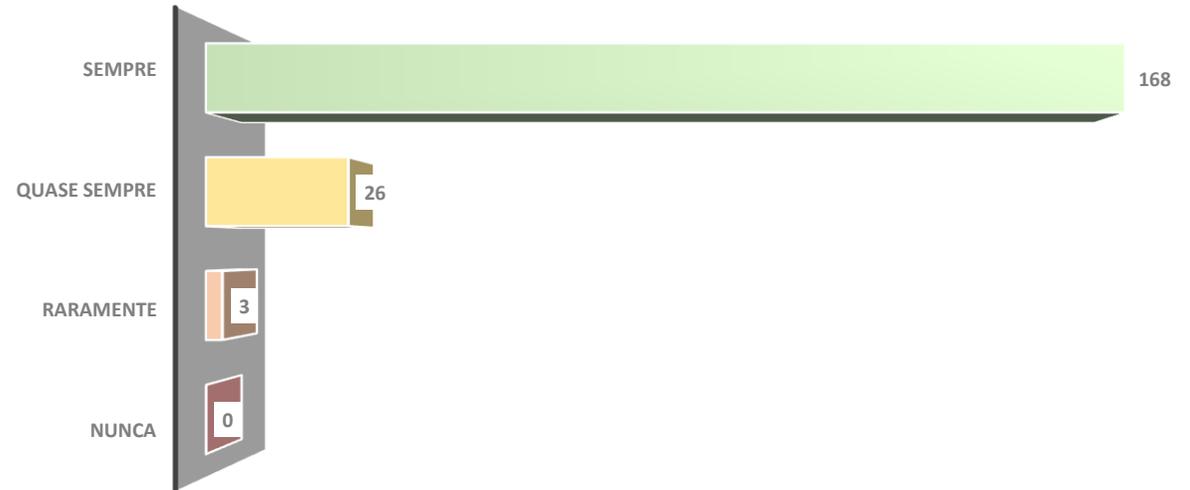
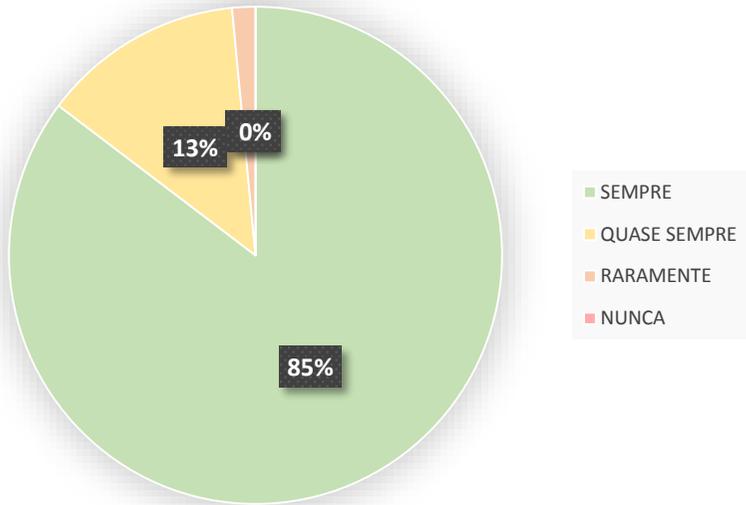


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



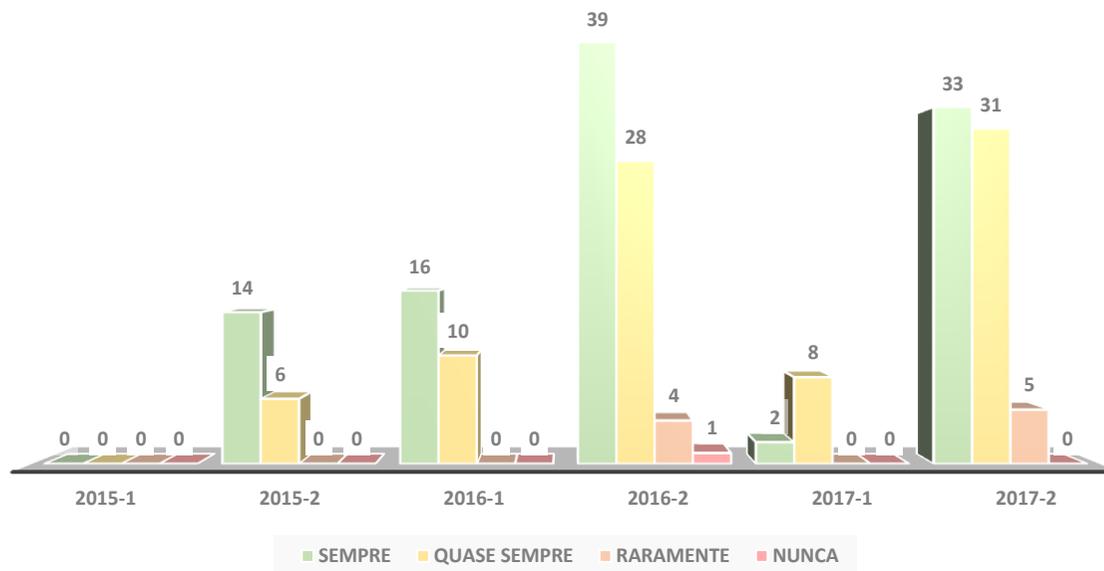
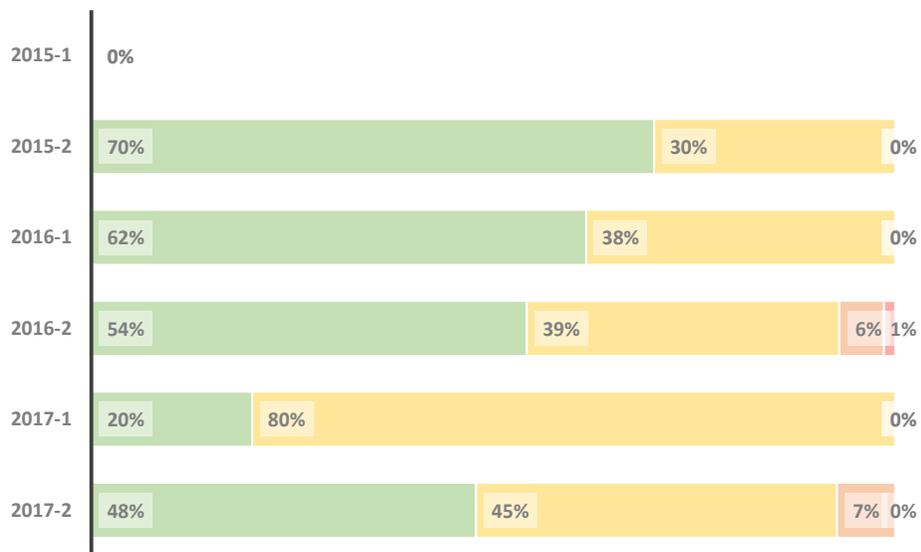
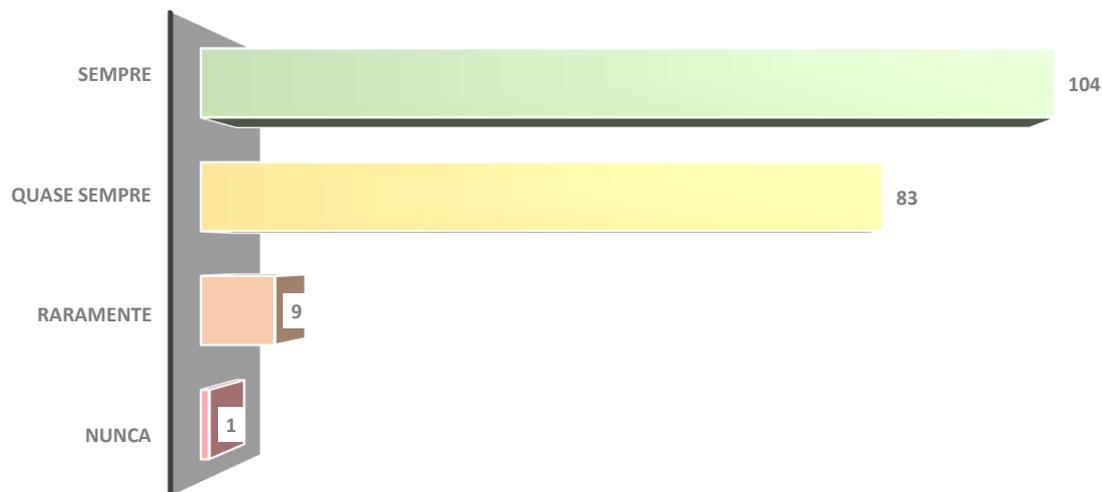
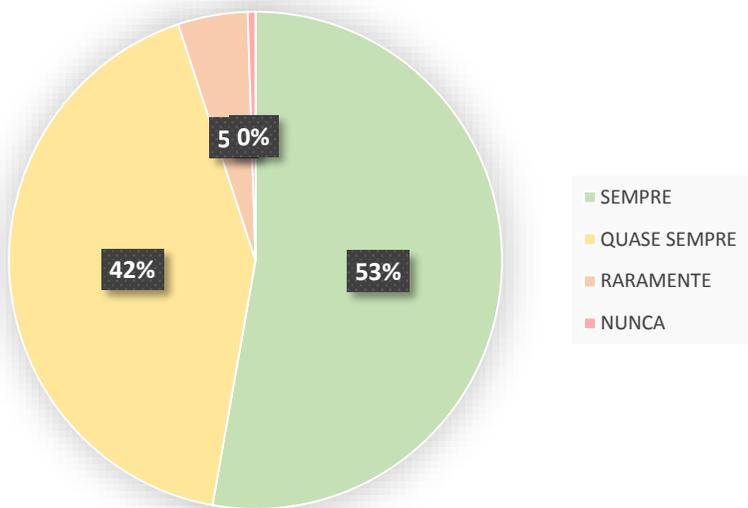


OS PROFESSORES: fazem chamada?



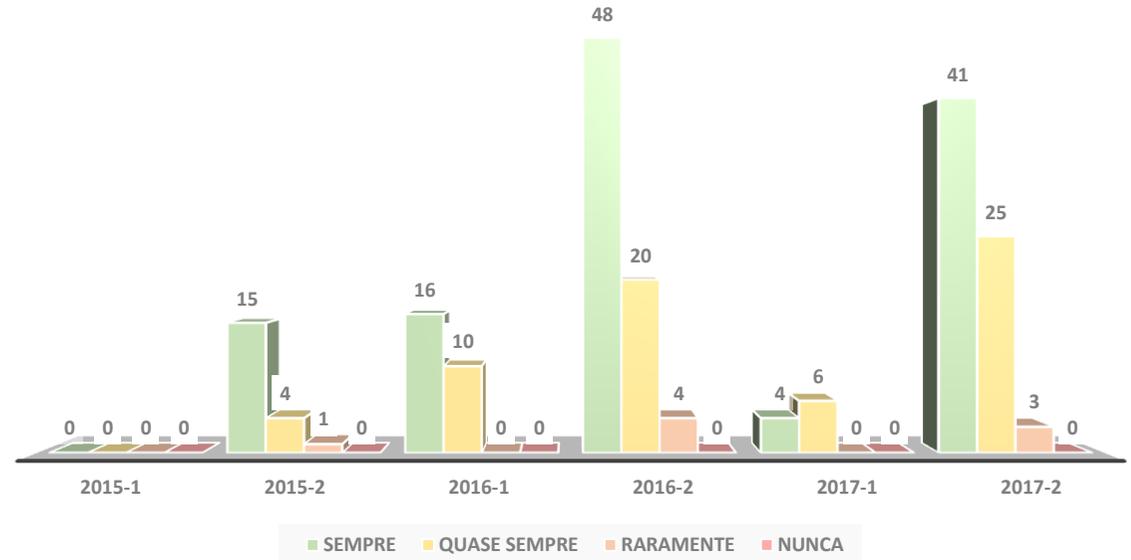
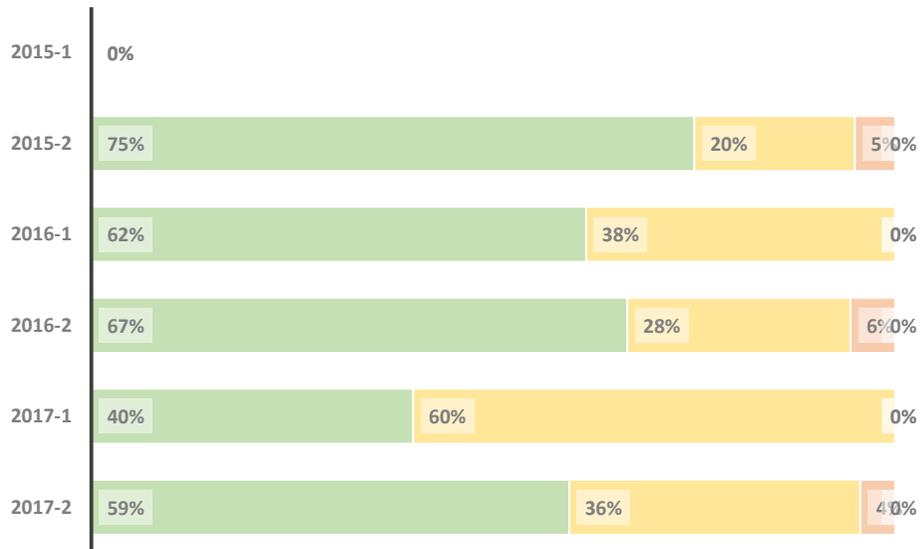
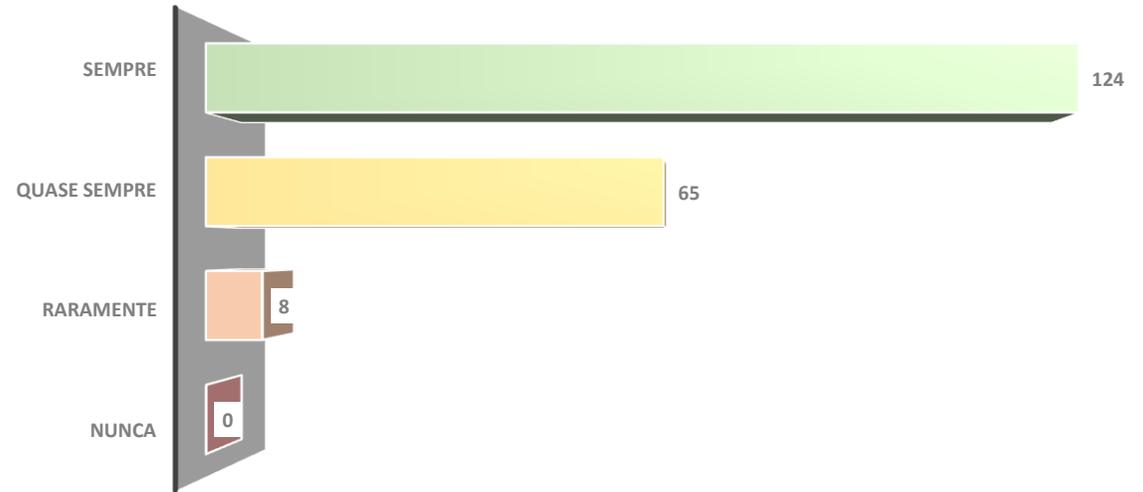
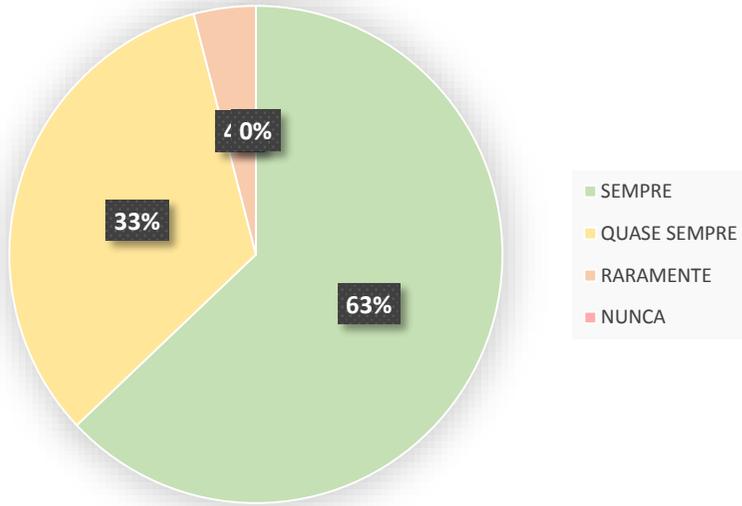


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



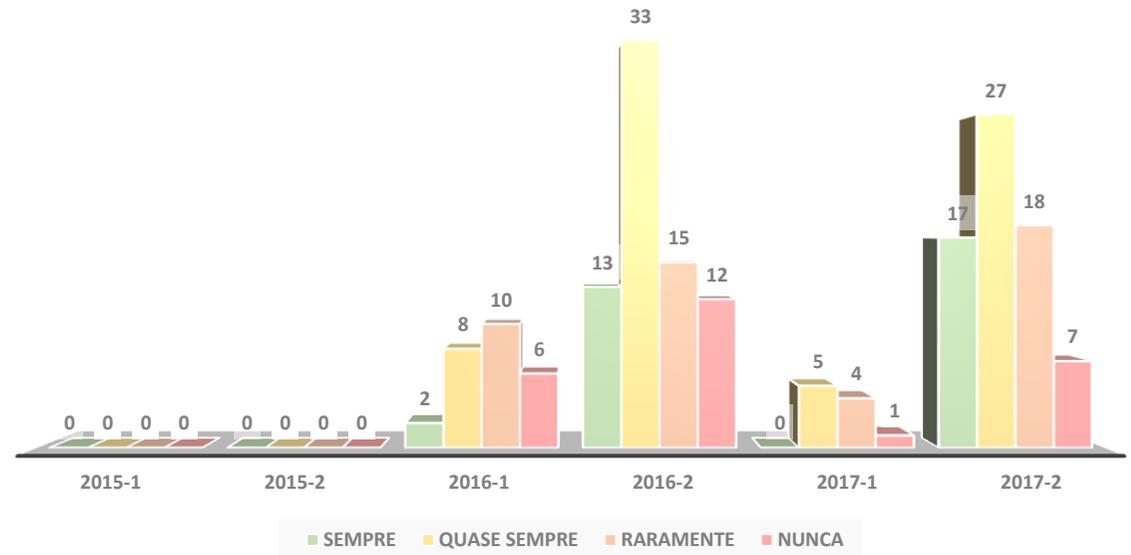
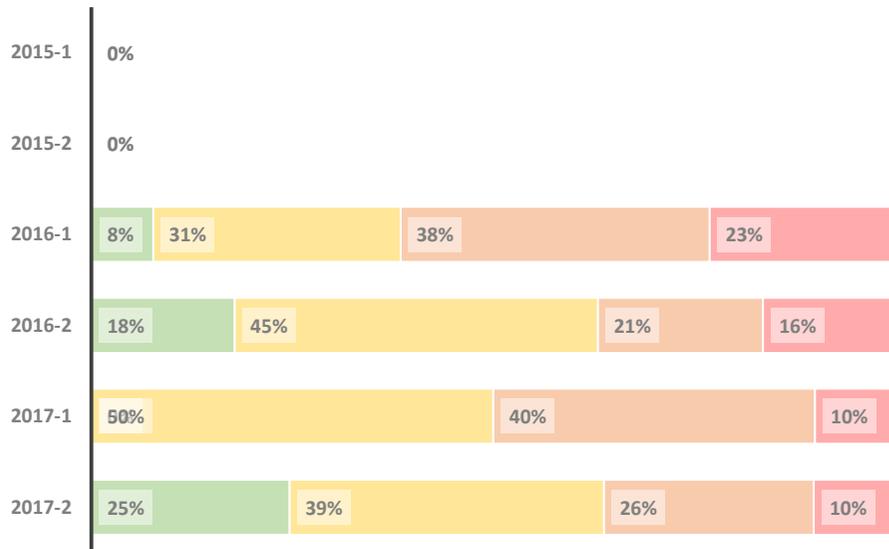
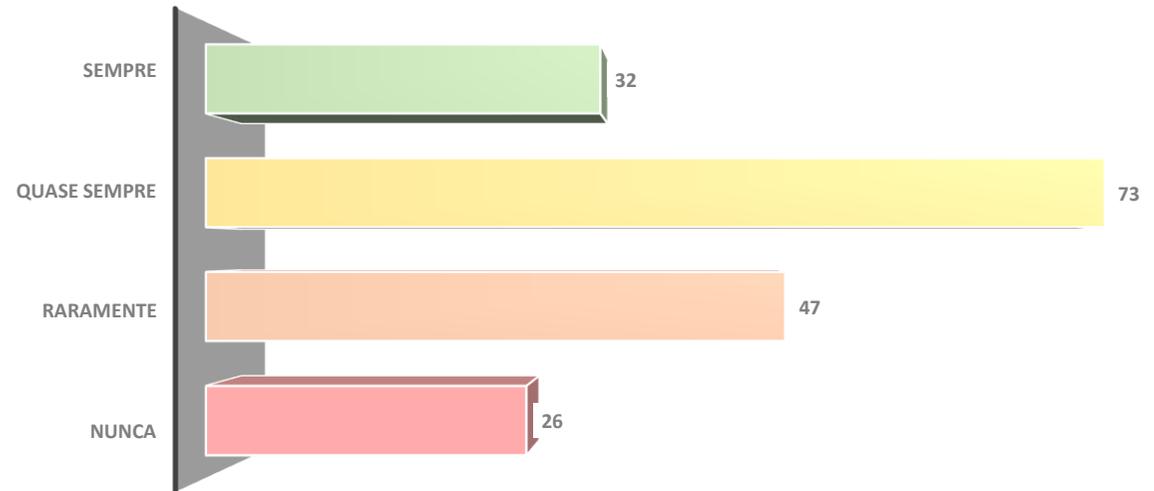
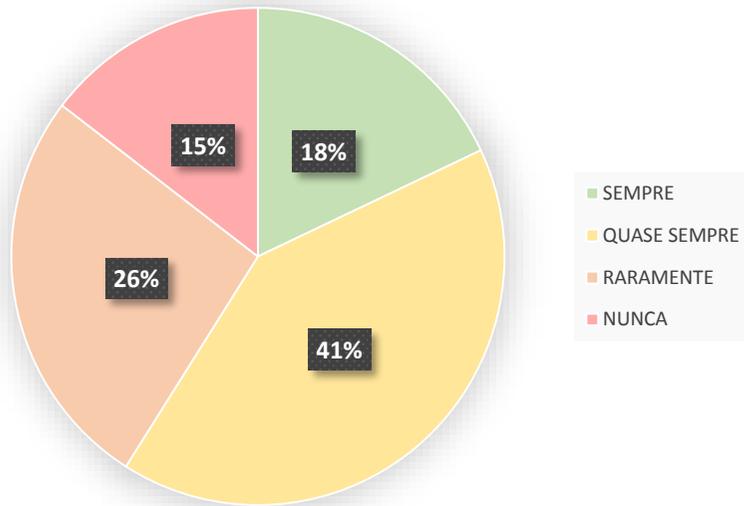


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



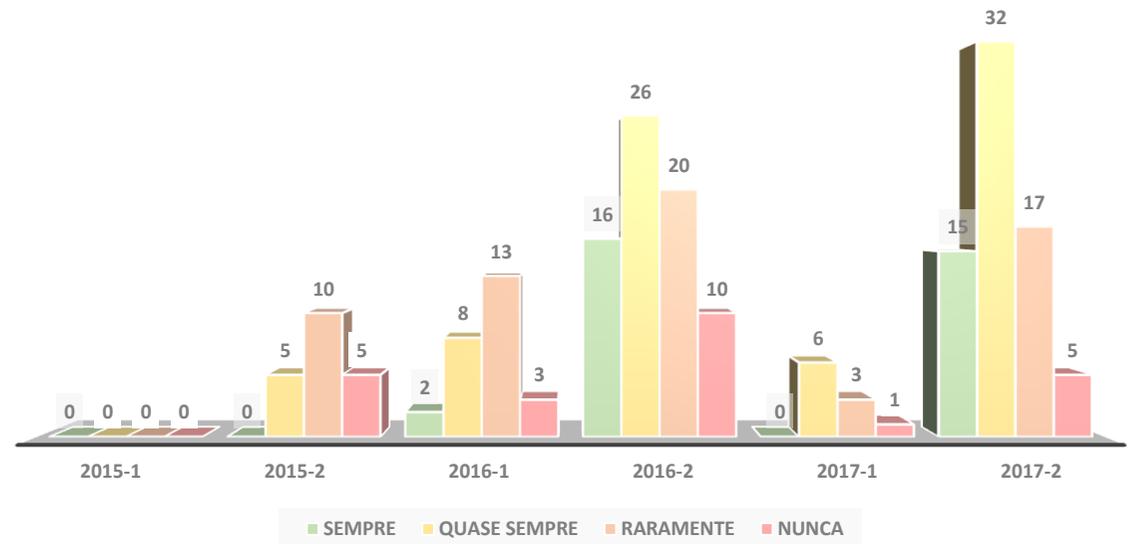
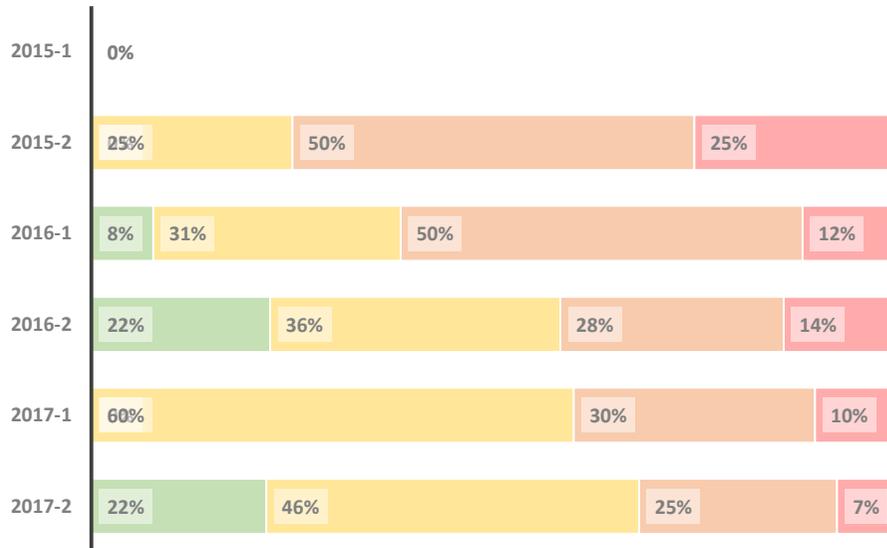
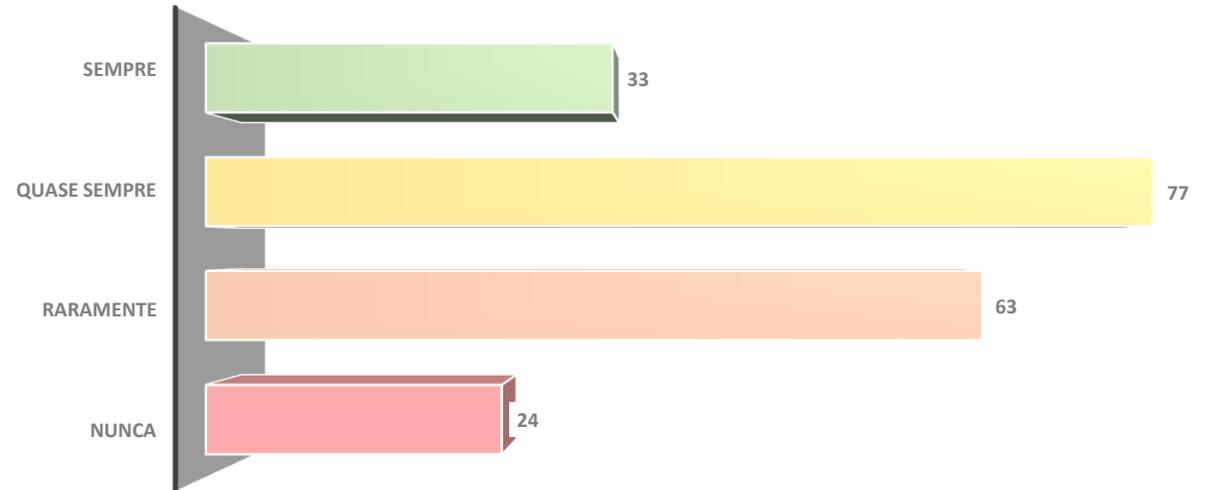
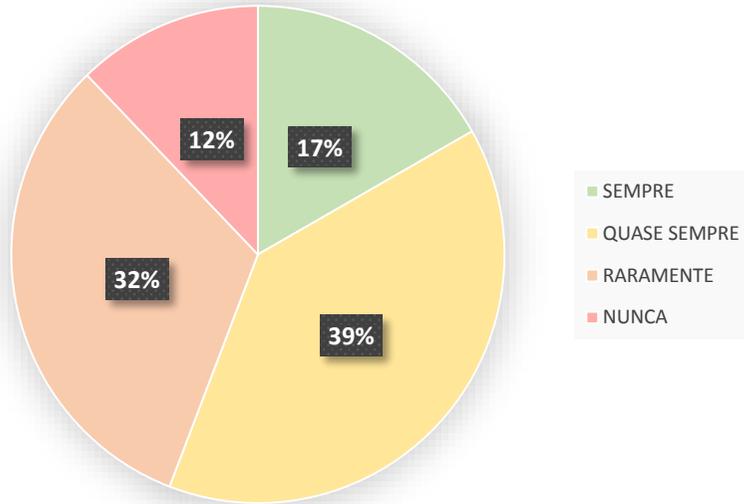


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



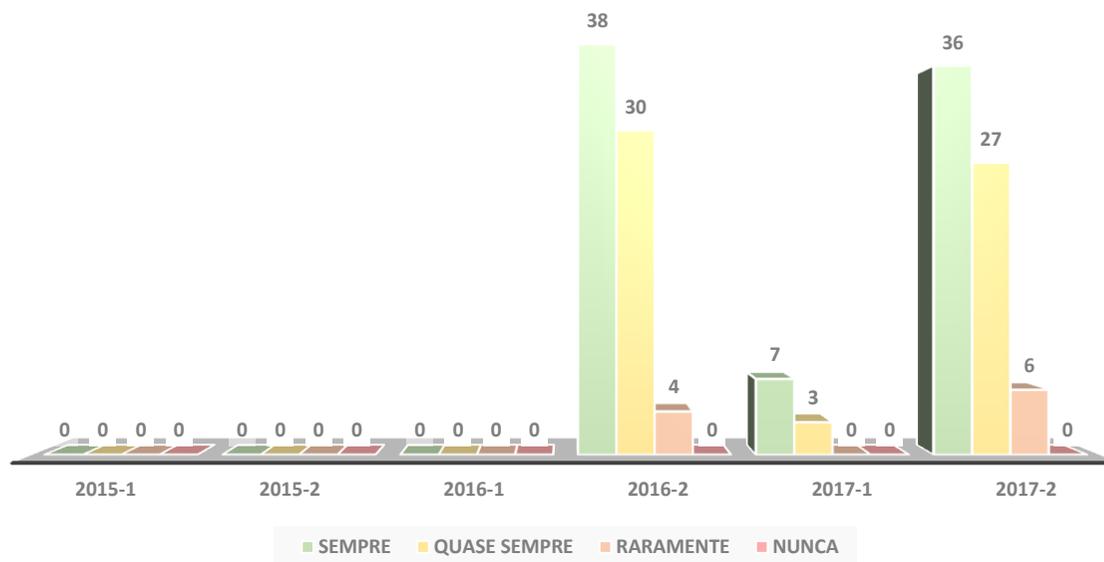
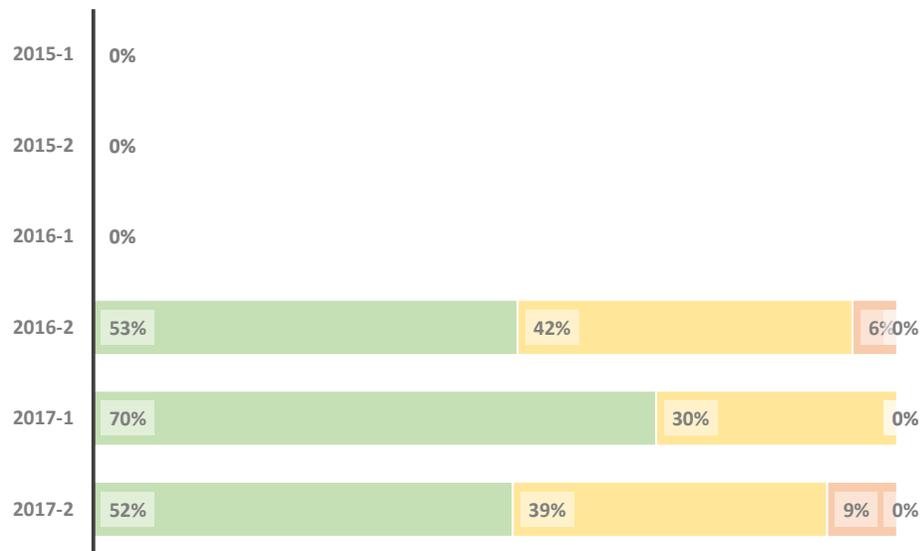
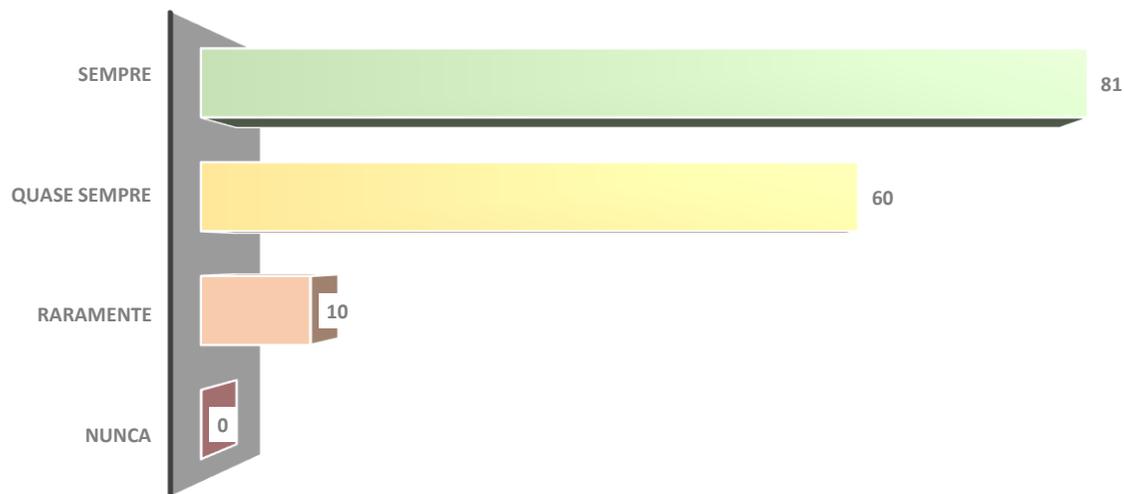
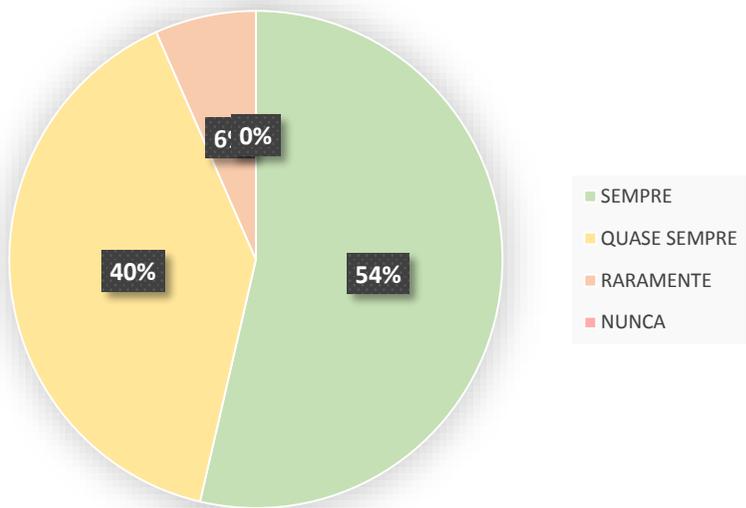


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



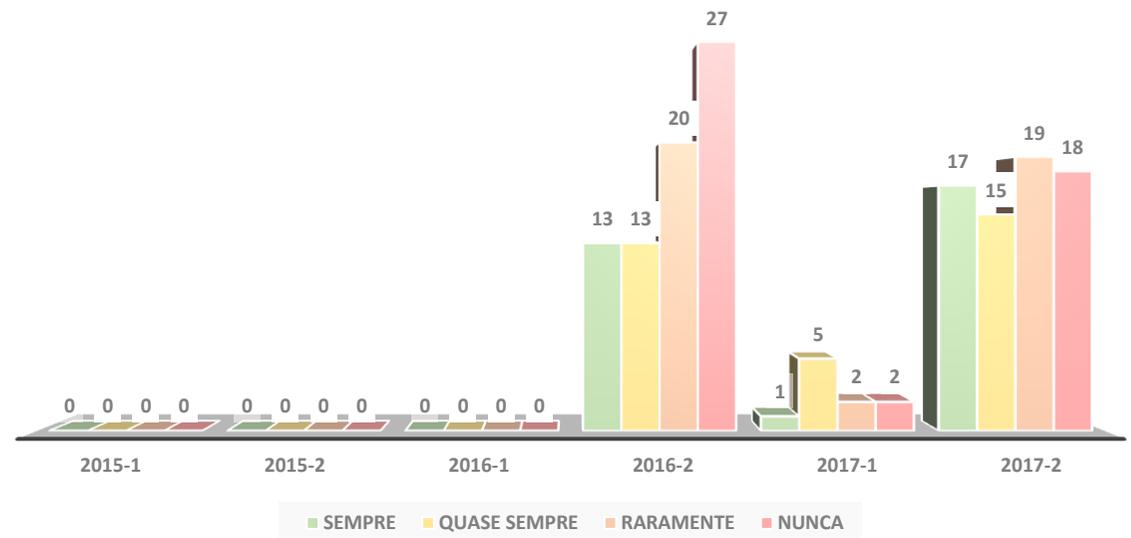
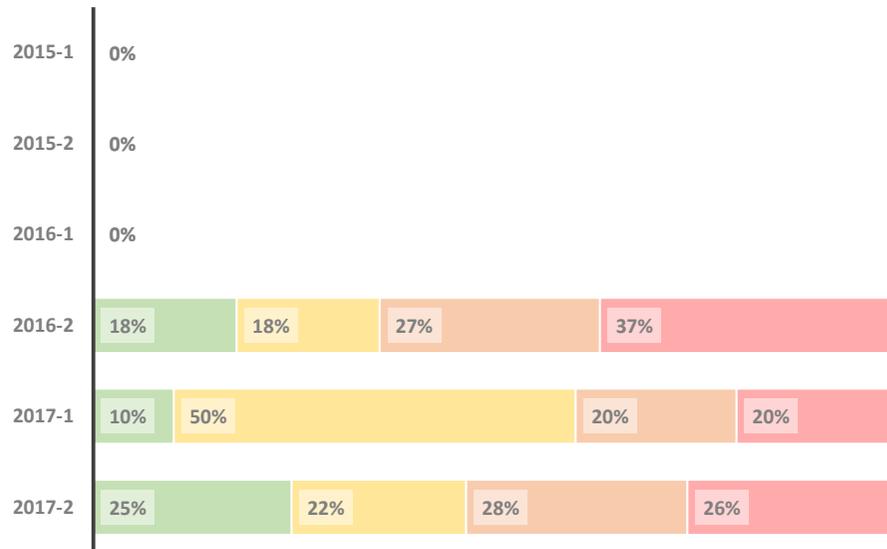
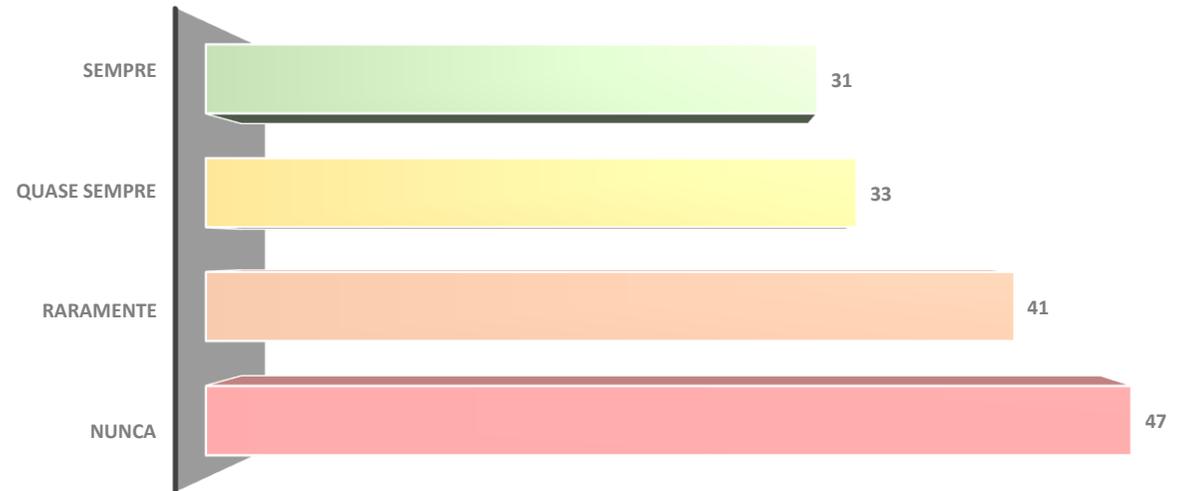
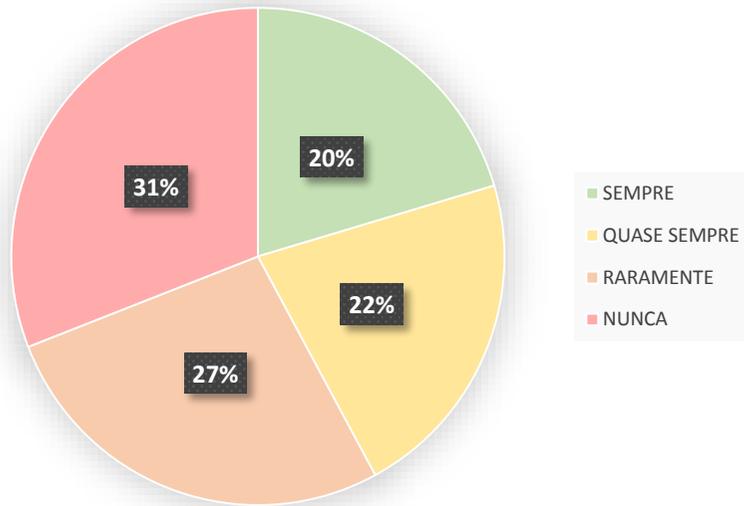


Você acessa o aluno online frequentemente?



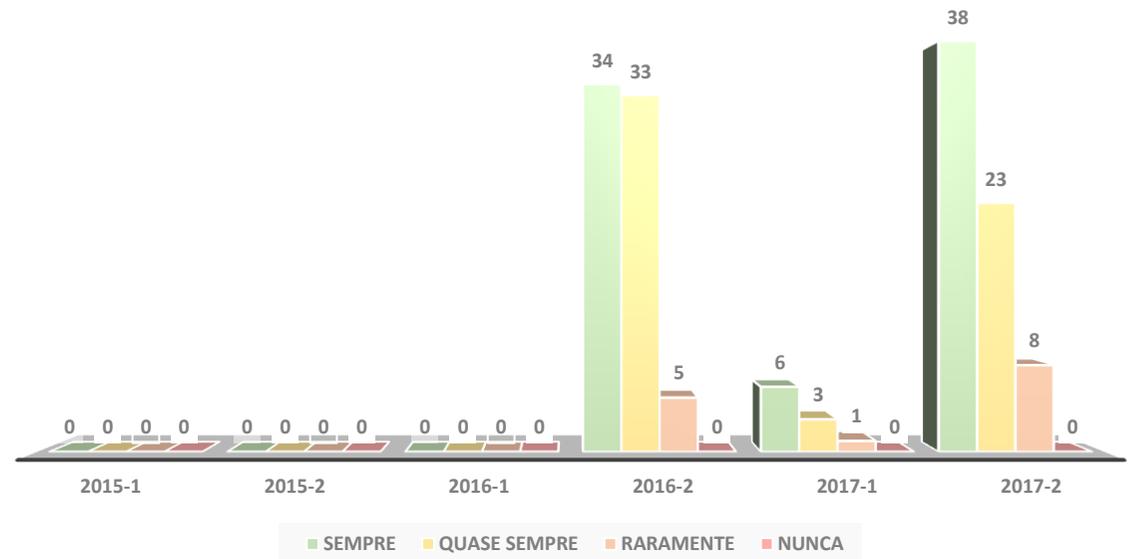
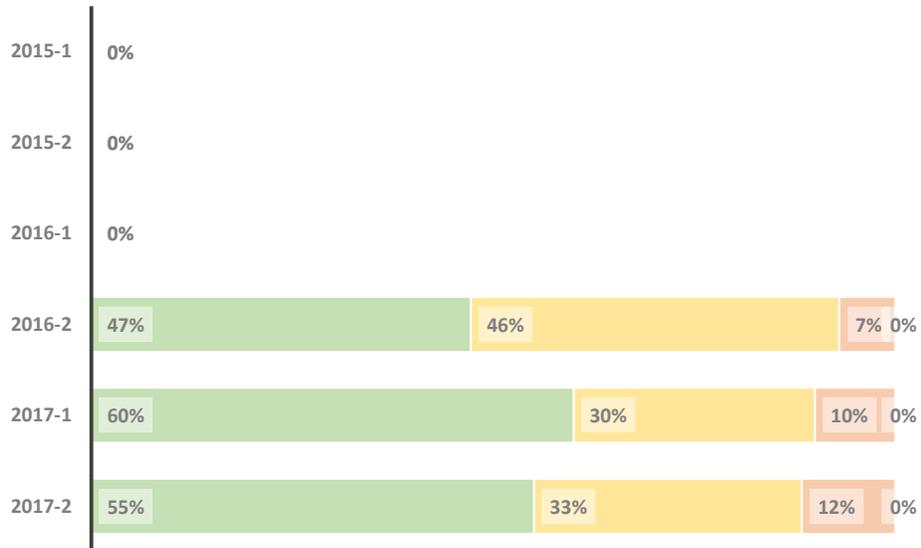
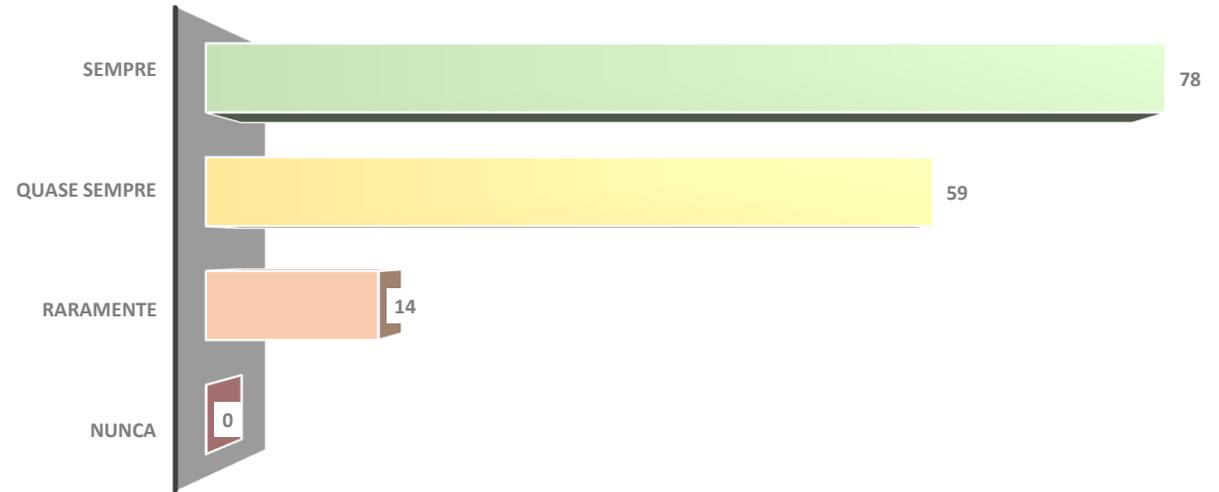
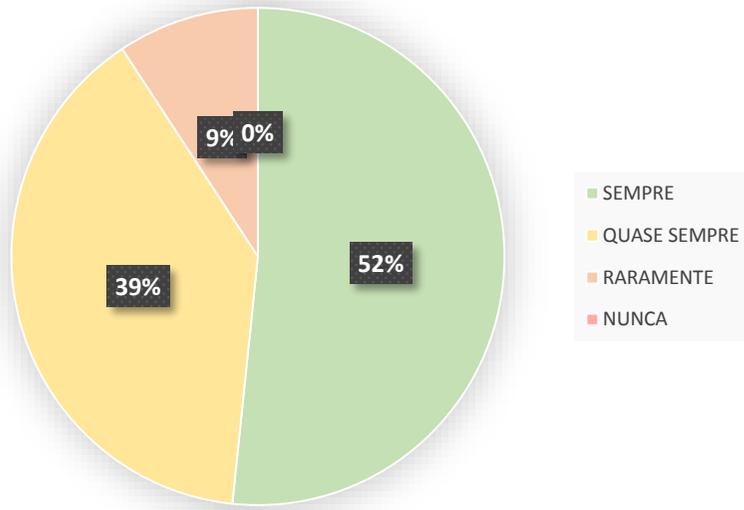


Você acessa o Office365 (email) frequentemente?



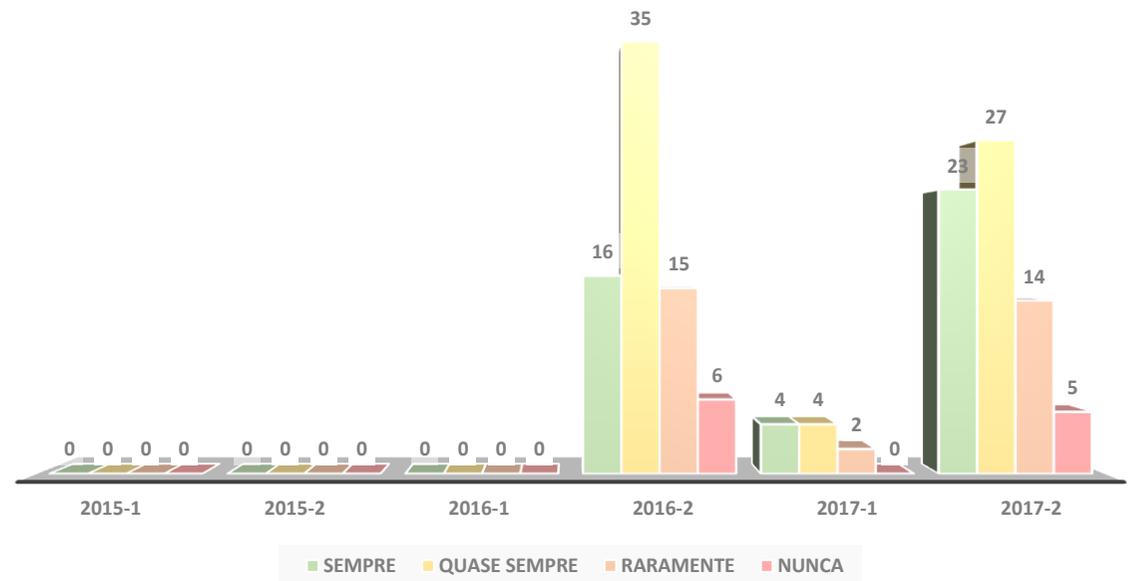
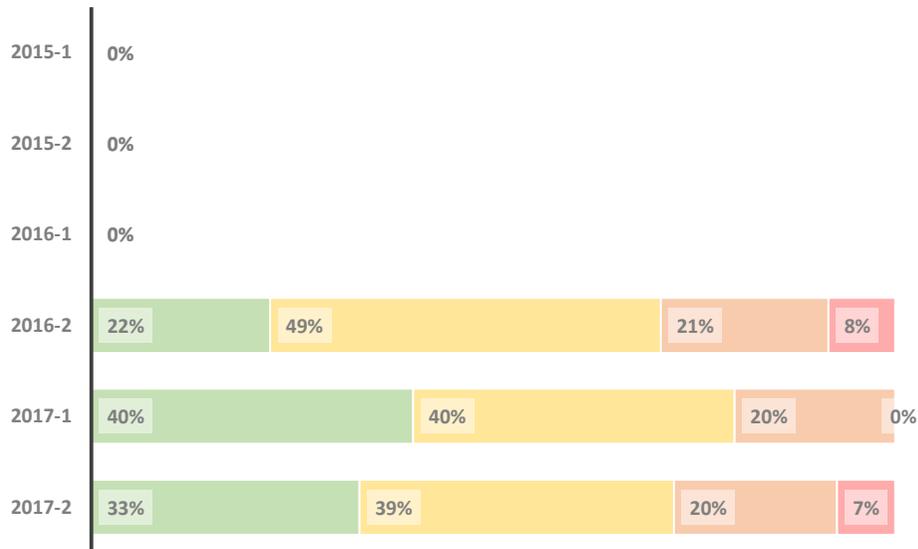
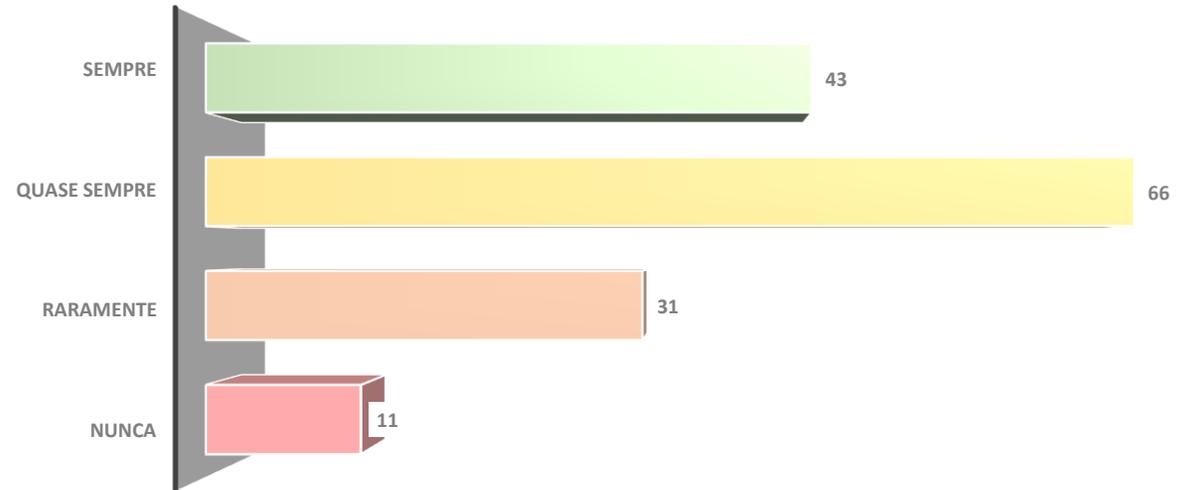
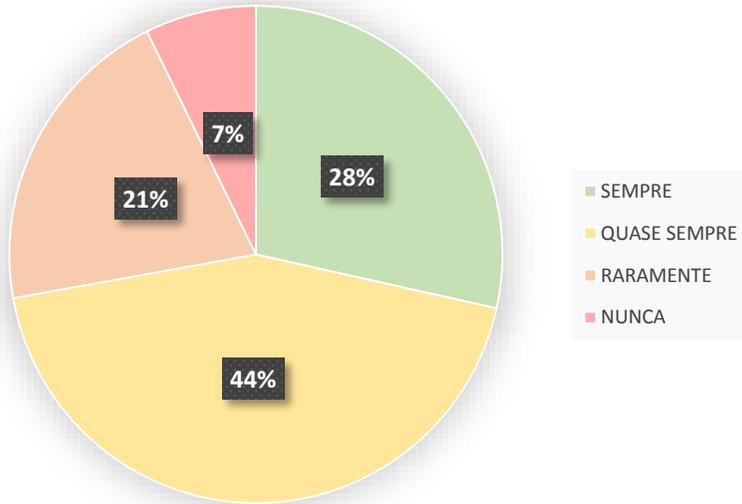


Você acessa o portal frequentemente?



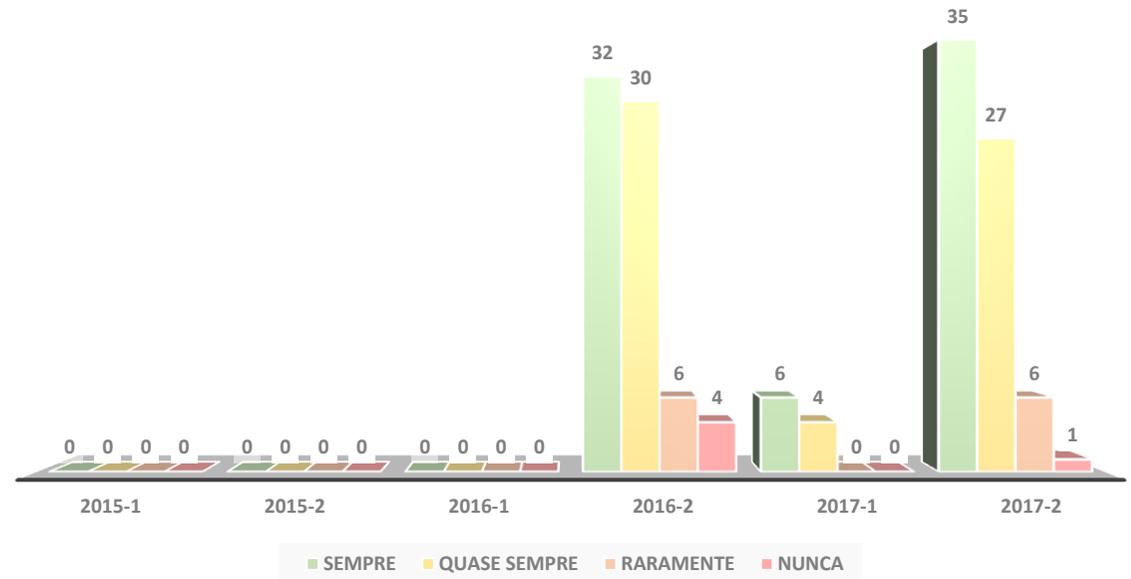
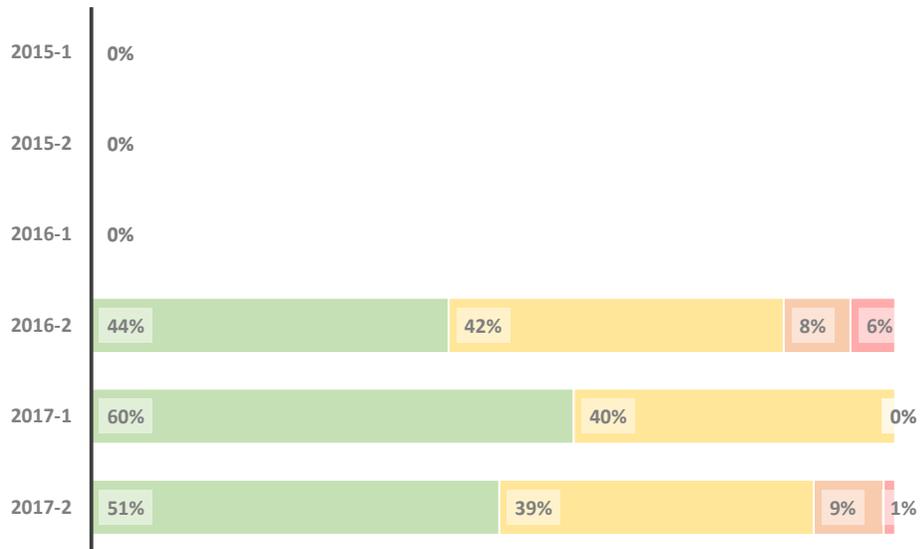
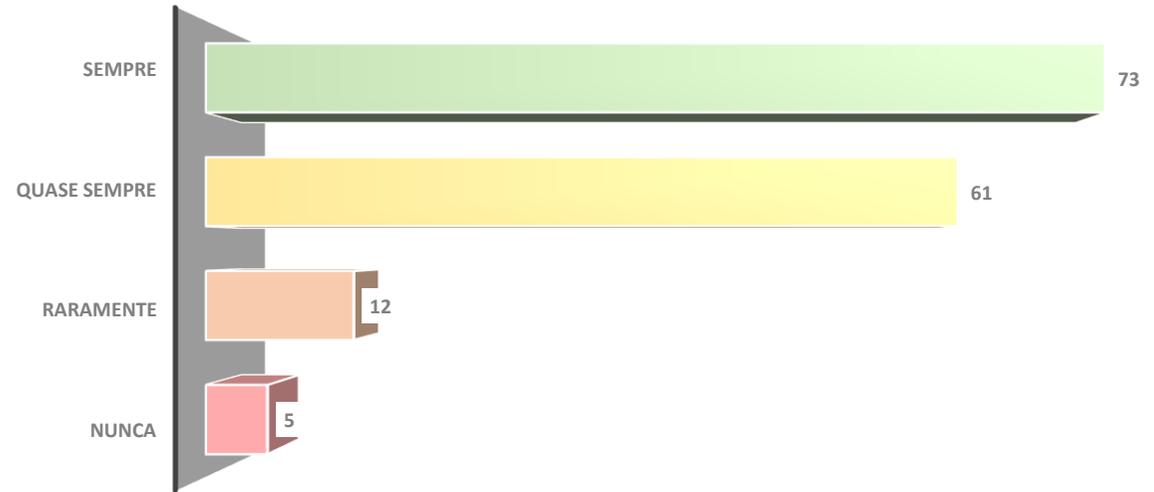
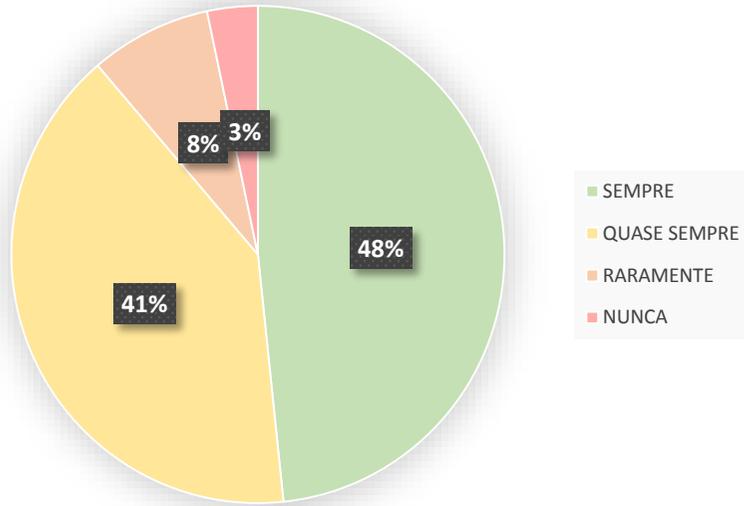


Você se sente apto para utilizar os recursos de TI?



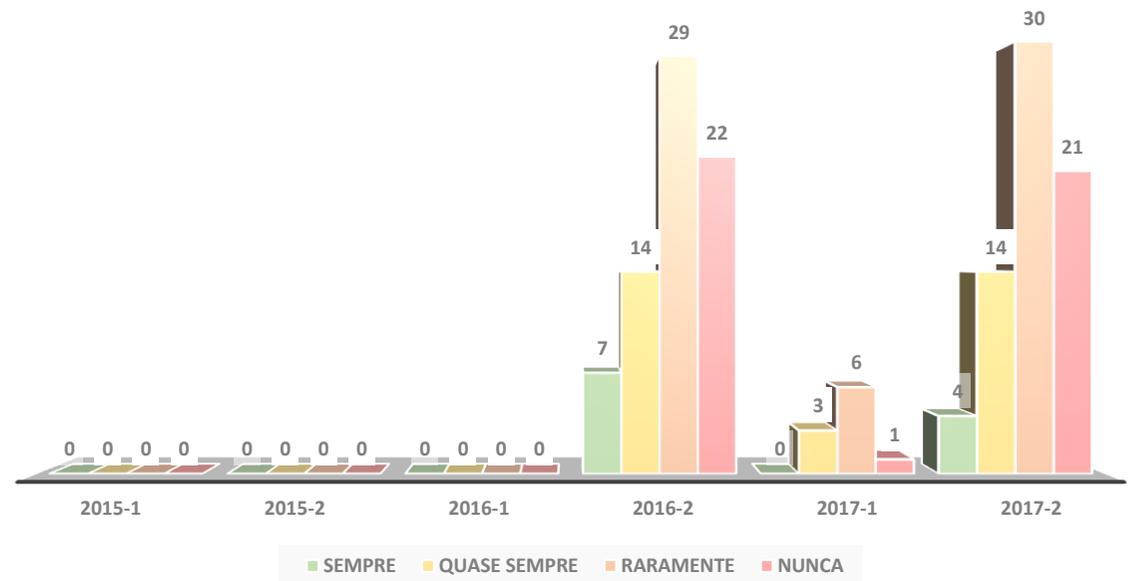
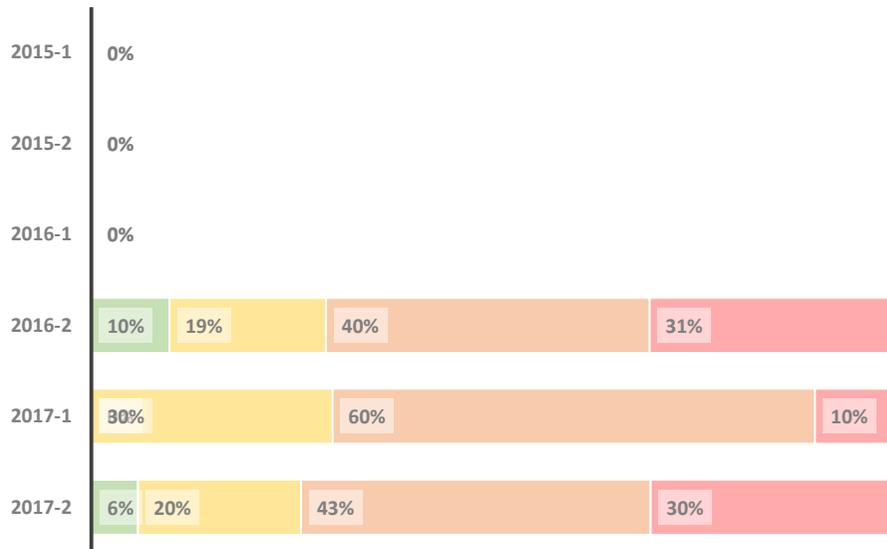
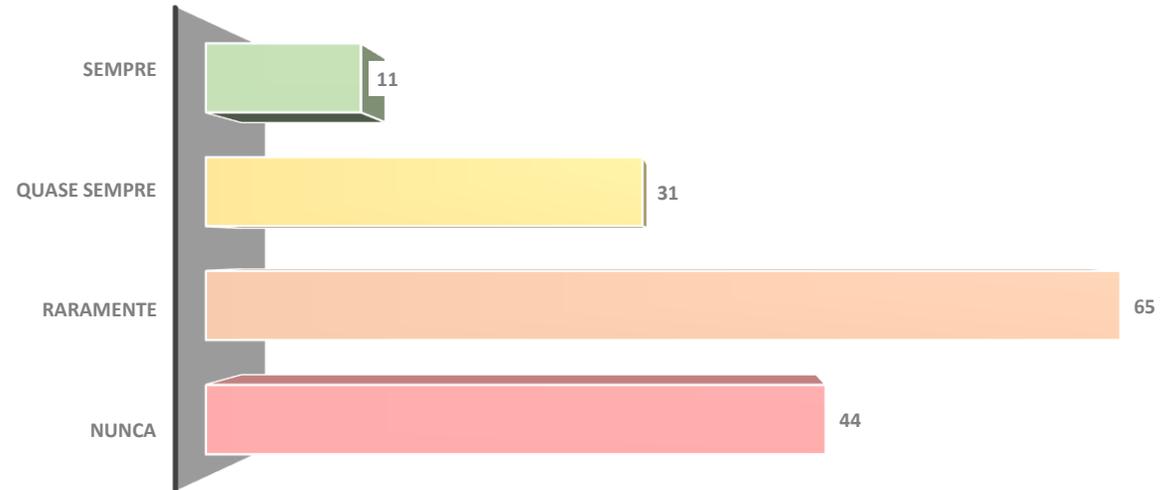
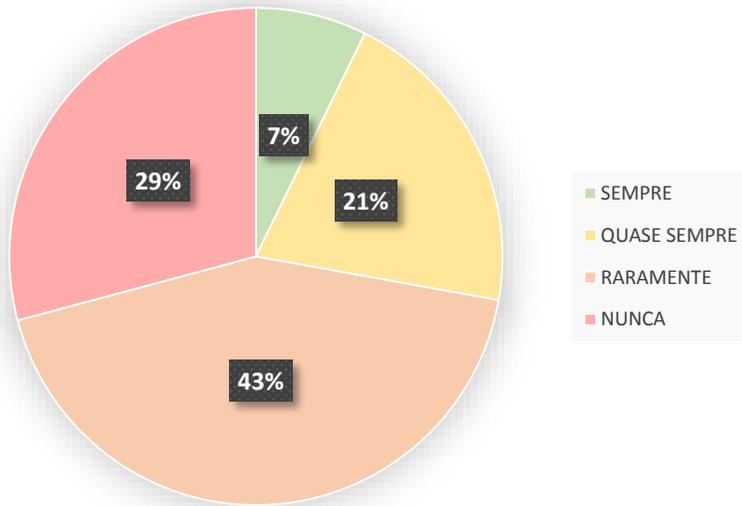


Você utiliza o Moodlerooms (AVA) frequentemente?



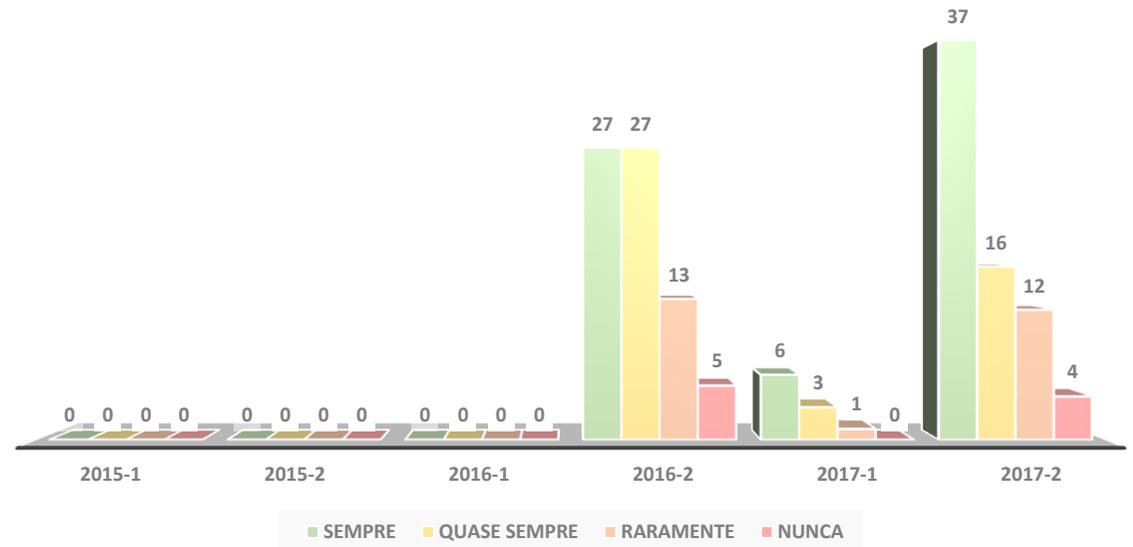
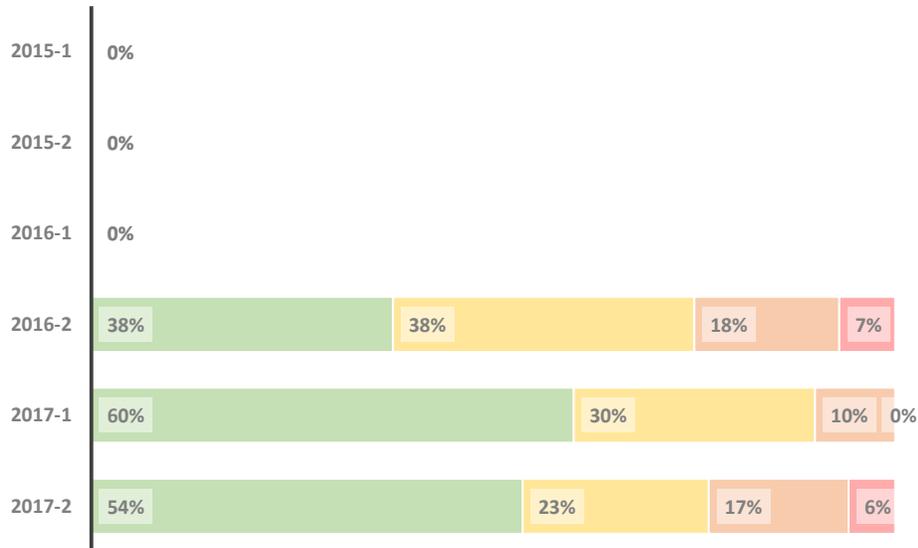
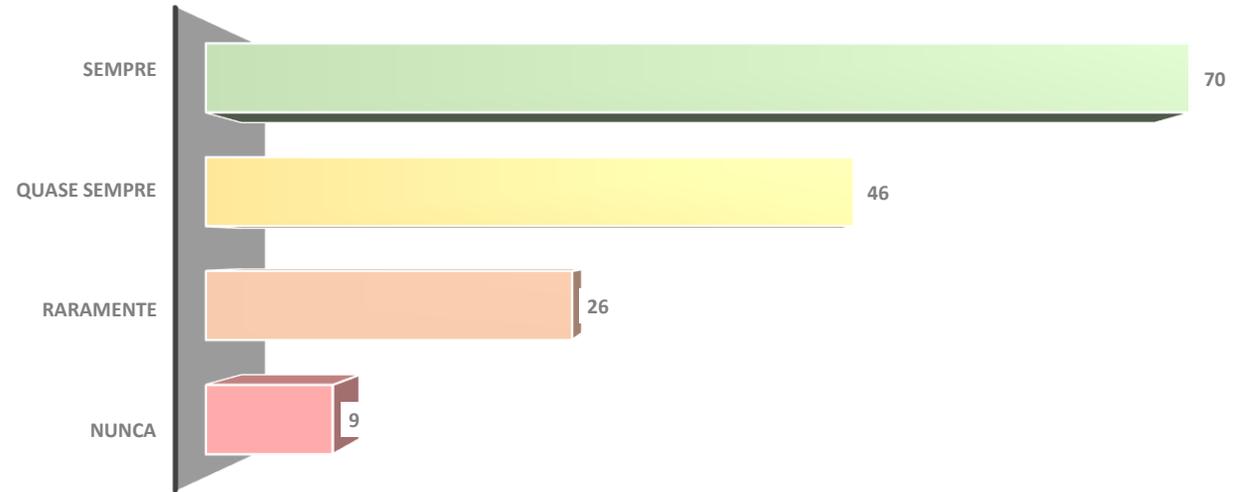
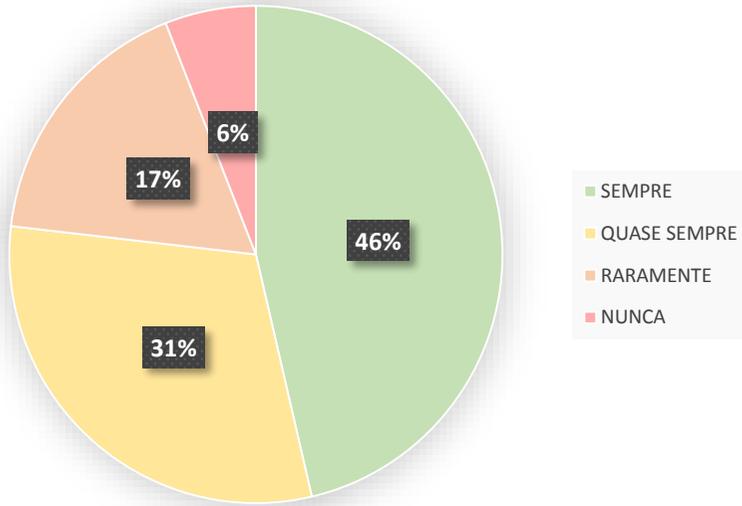


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



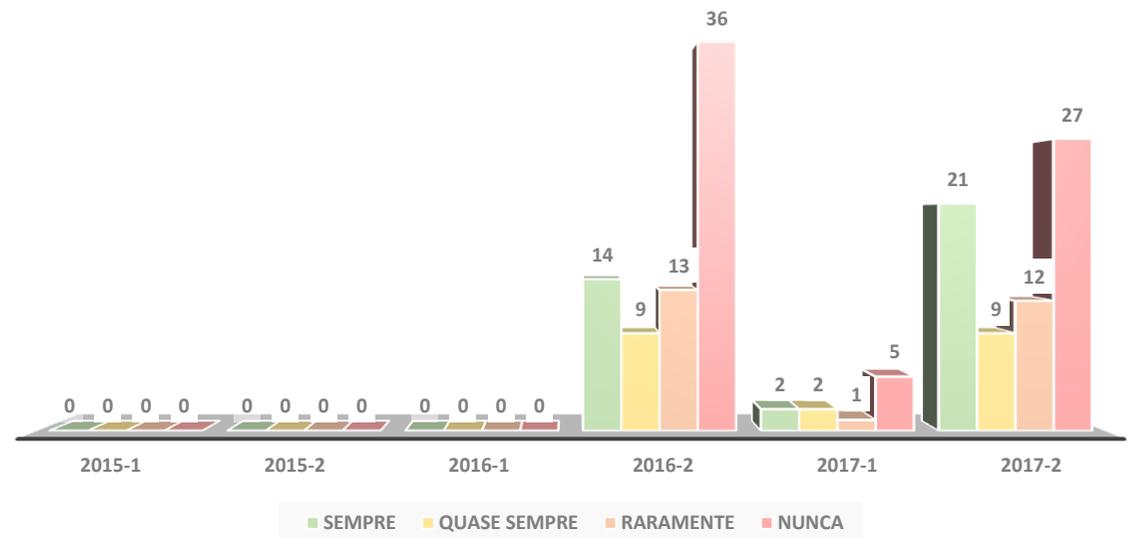
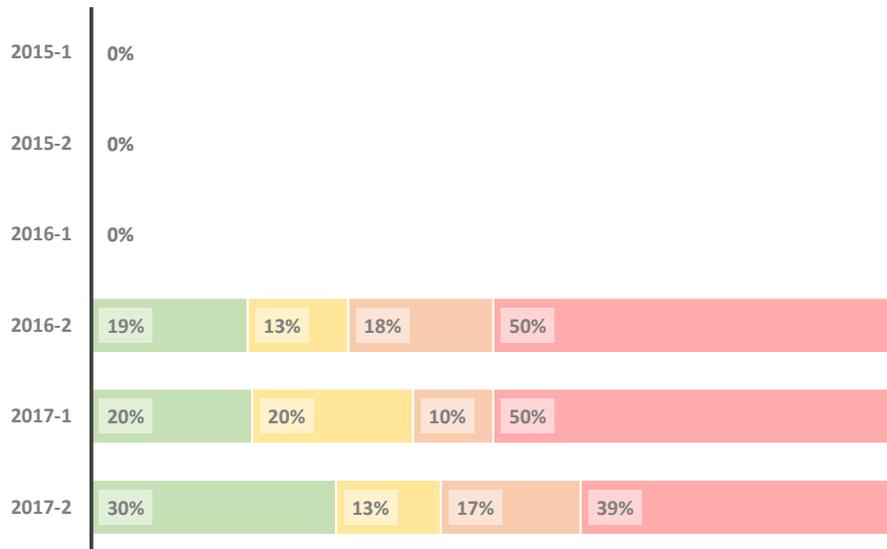
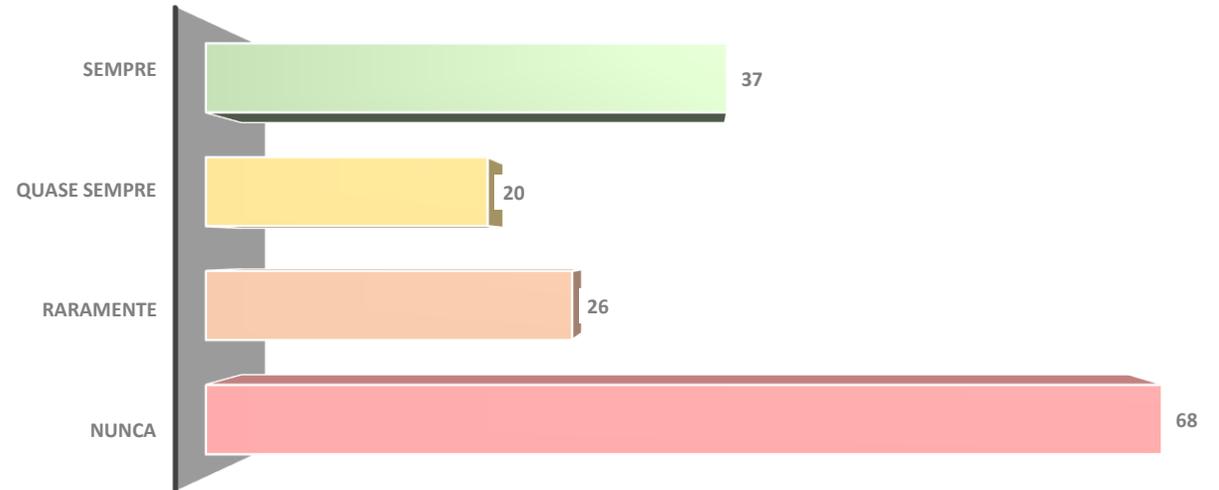
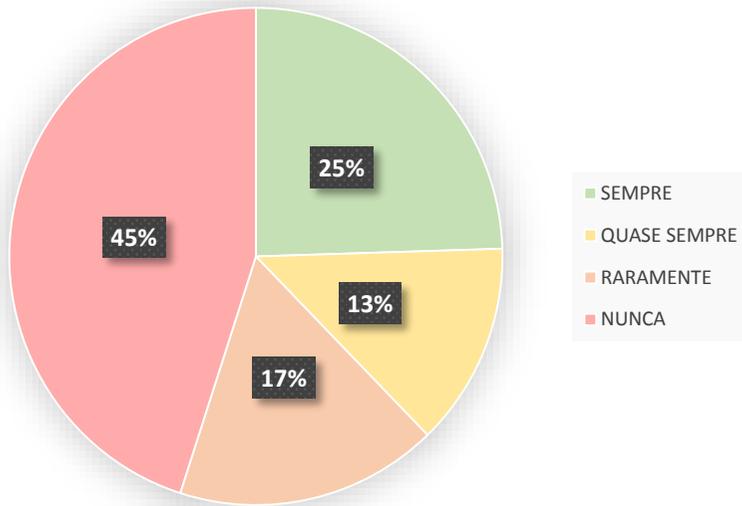


Você utiliza o recurso de internet frequente?



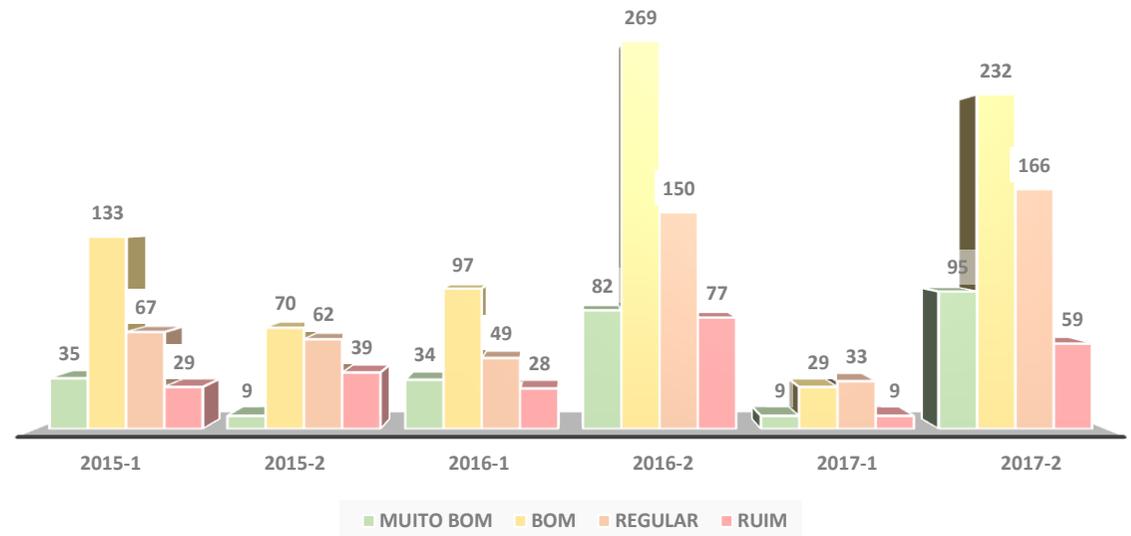
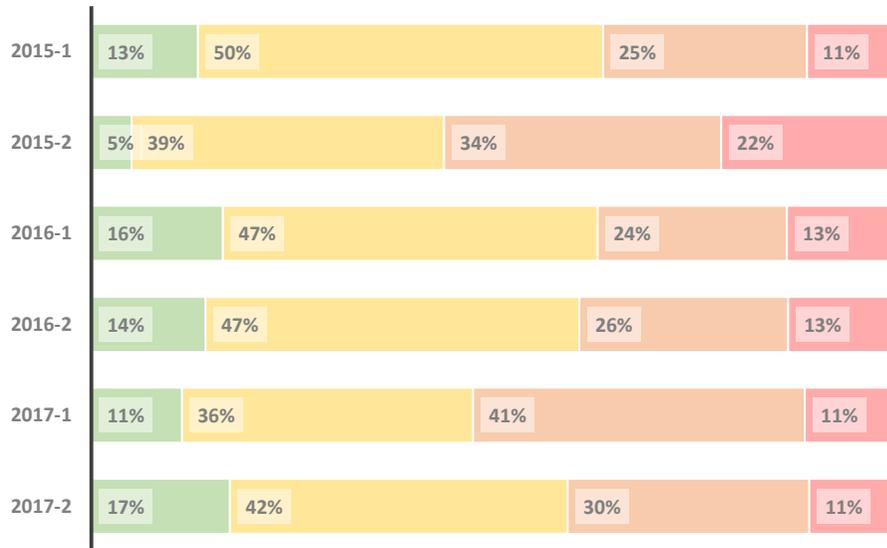
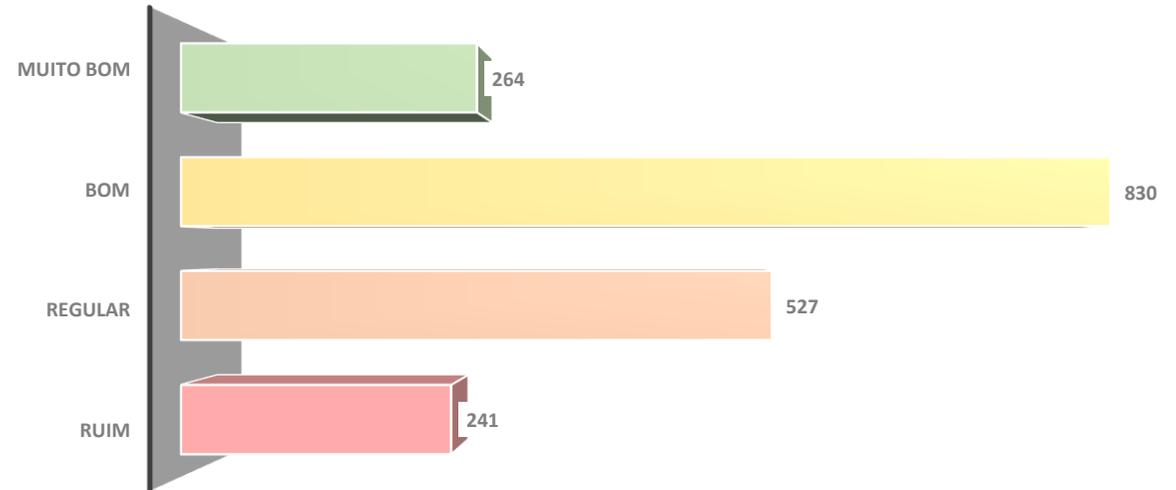
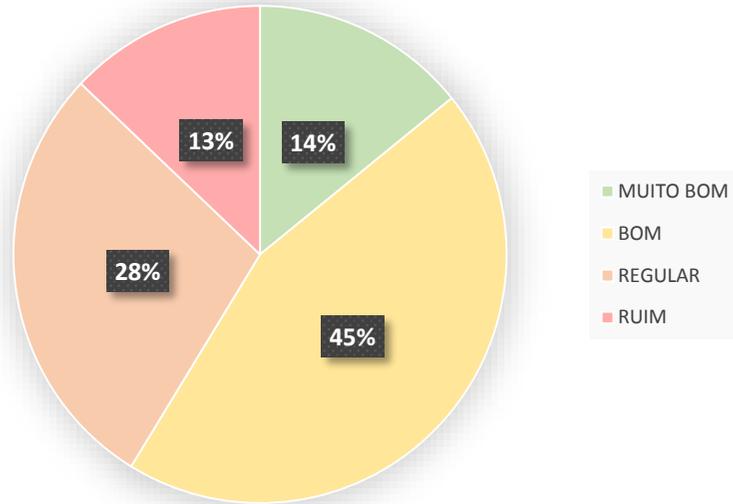


Você utiliza o recurso de WIFI frequentemente?



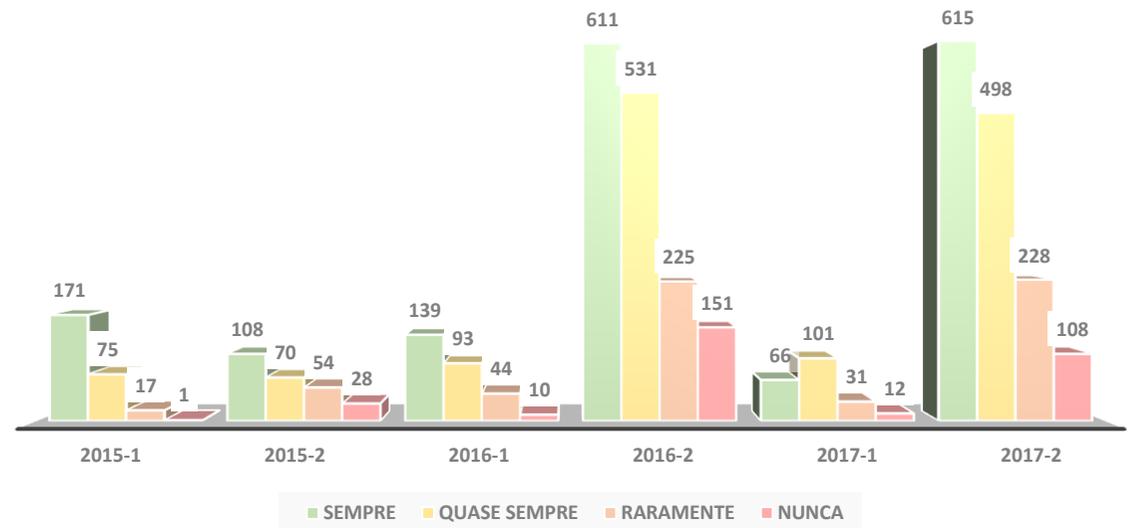
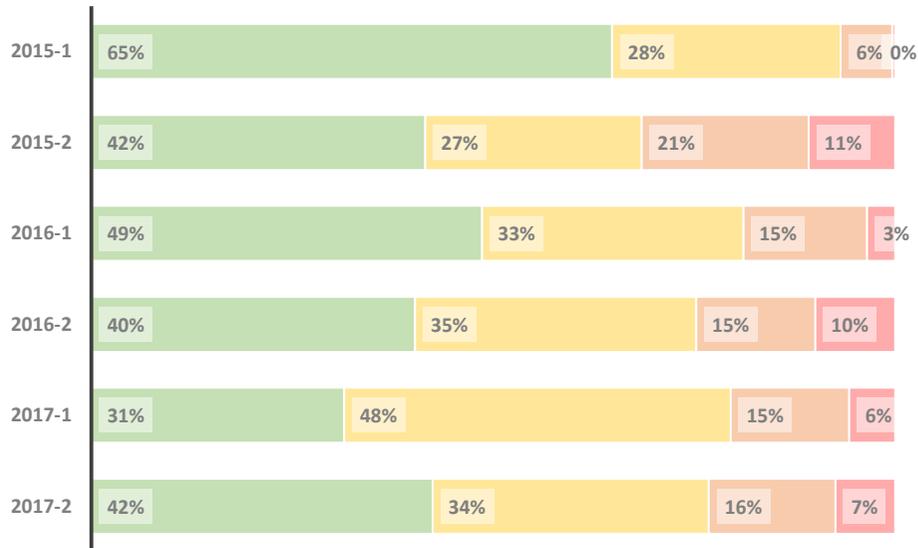
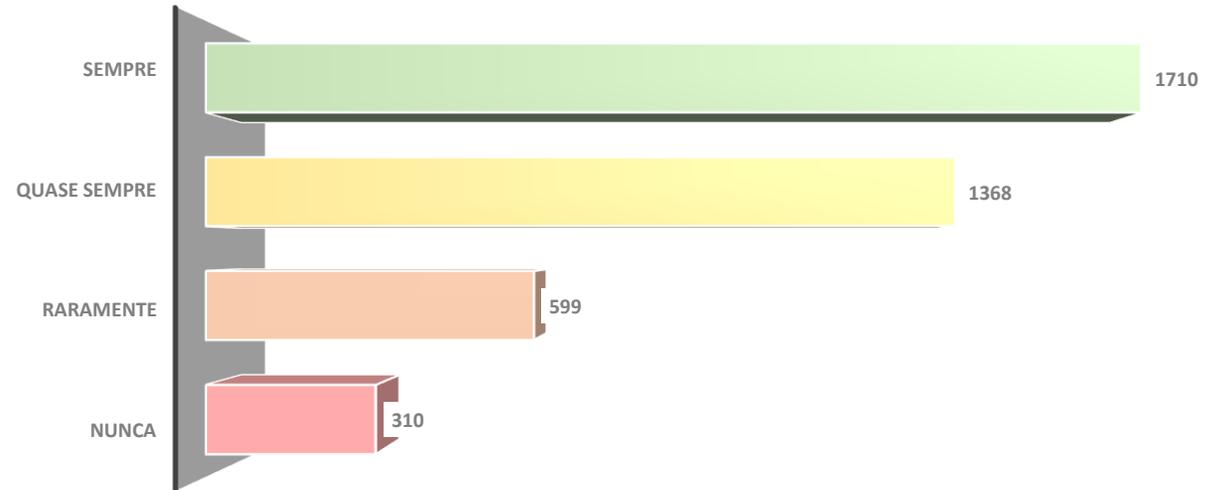
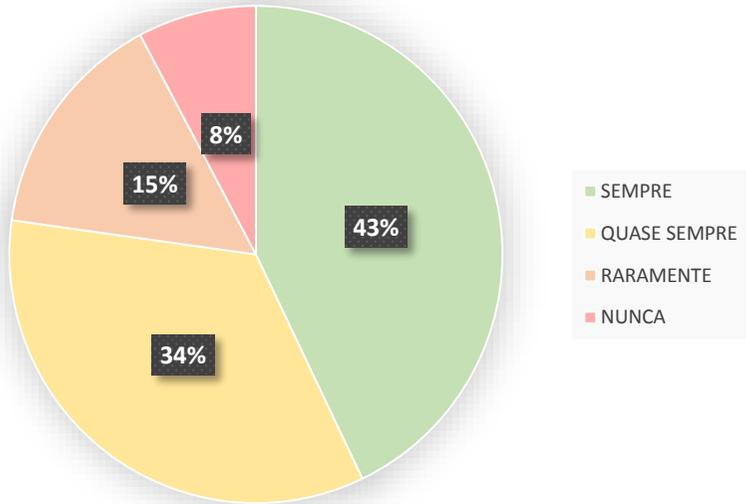


QUESTÕES OBJETIVAS - Qualitativas



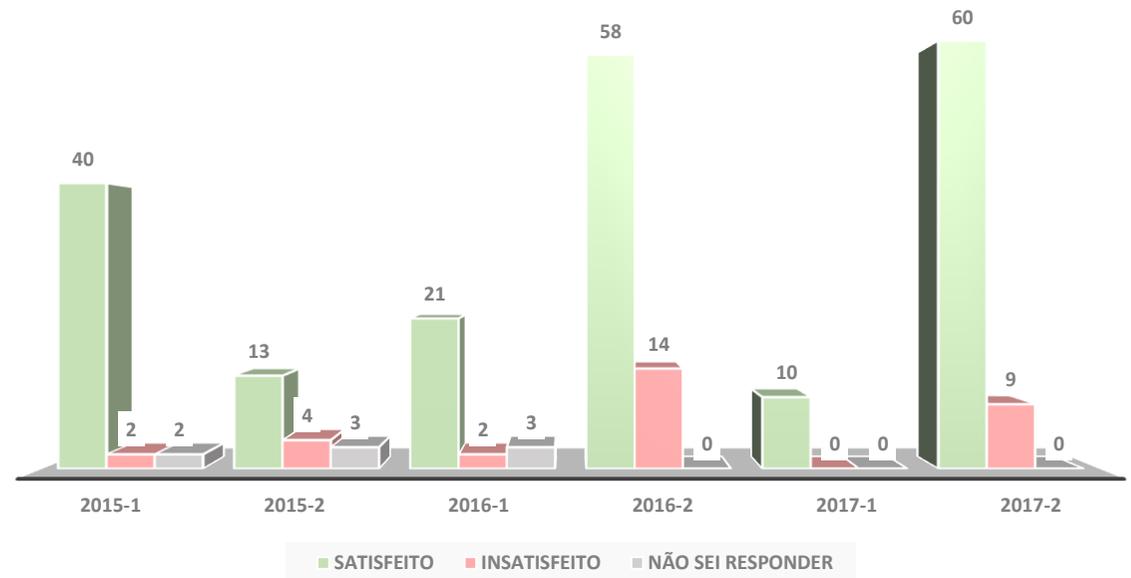
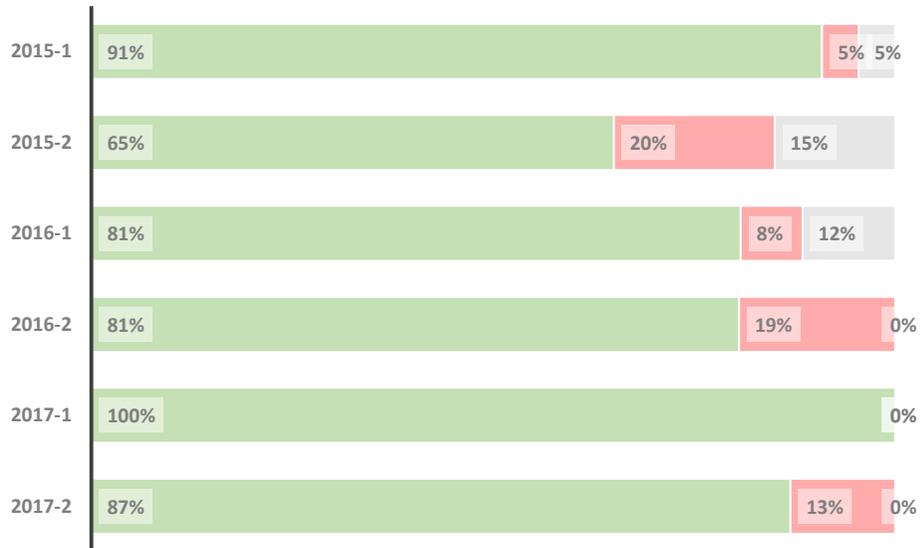
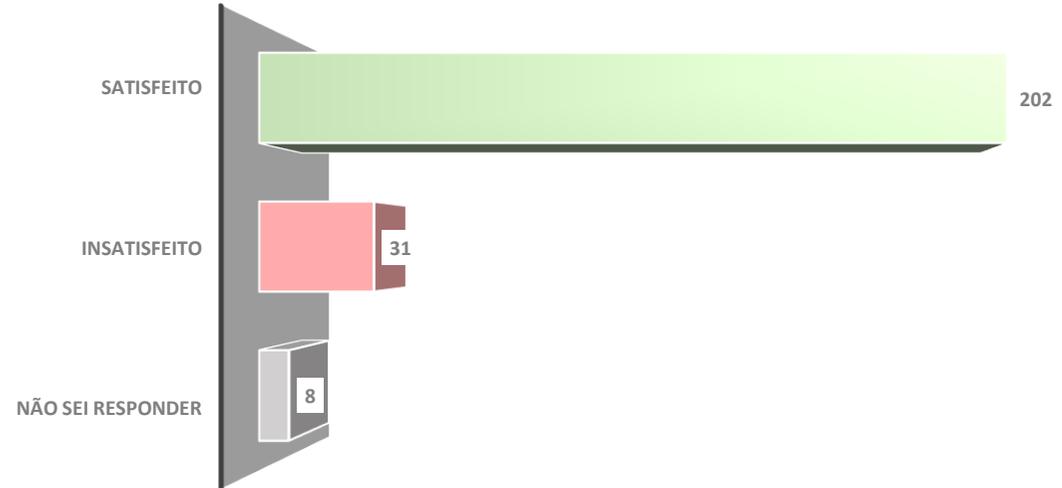
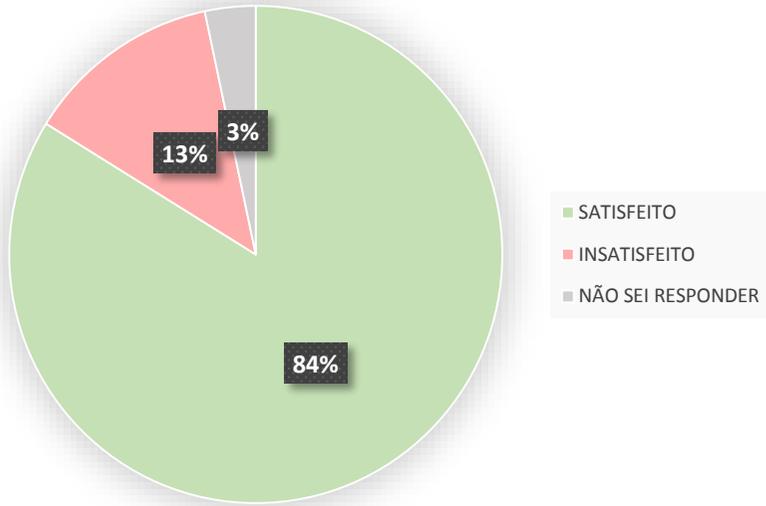


QUESTÕES OBJETIVAS - Periodicidade



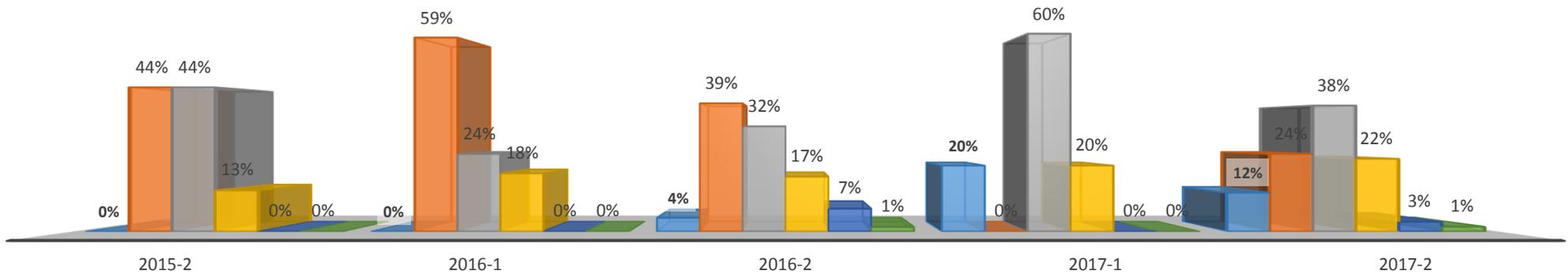
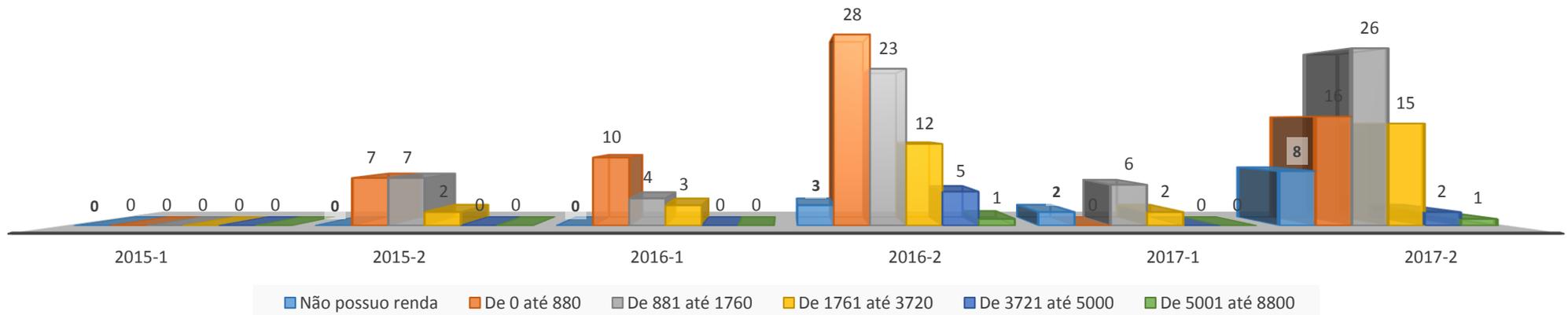
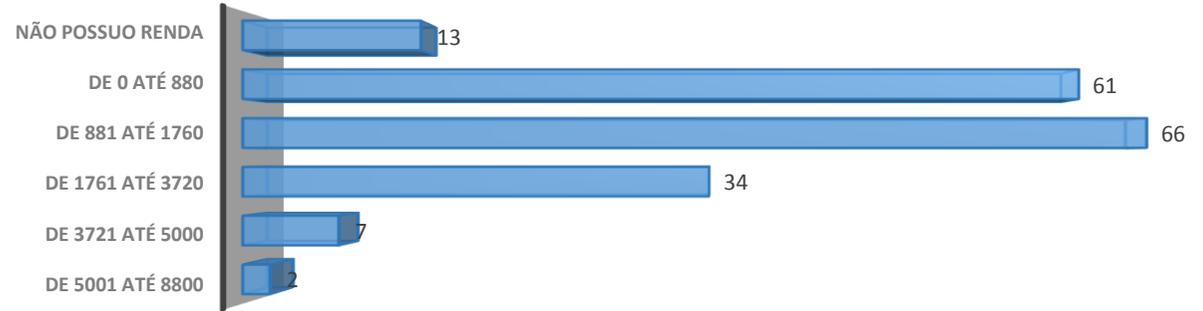
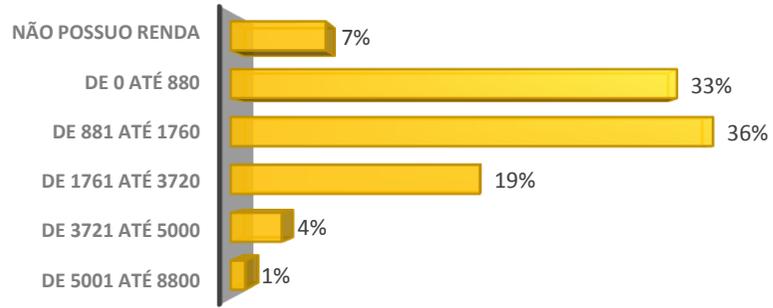


O CURSO - Em relação ao seu curso, você se considera:



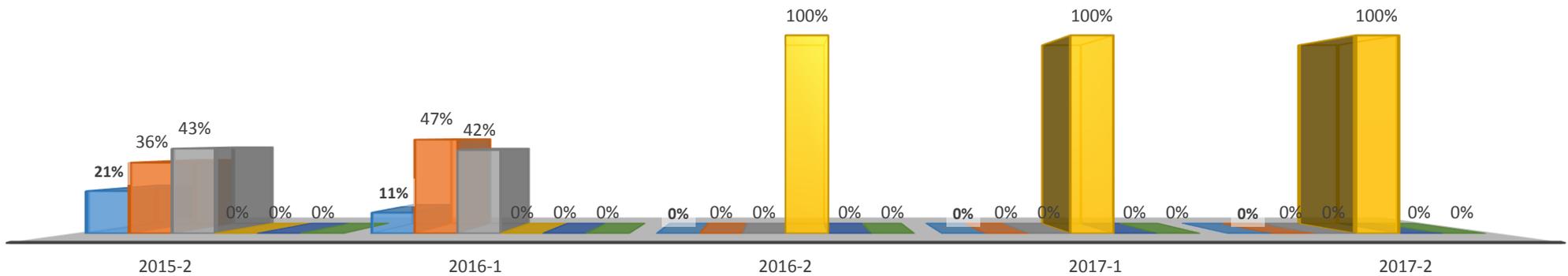
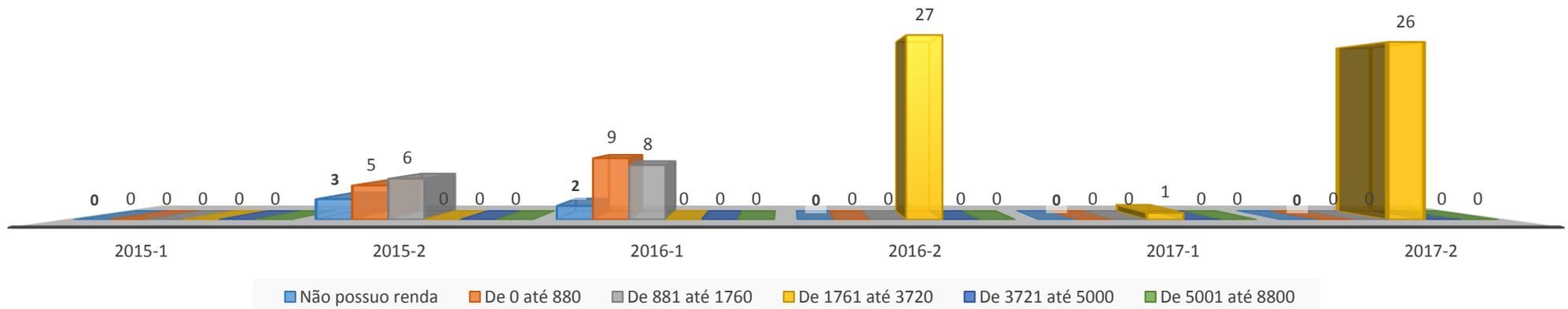
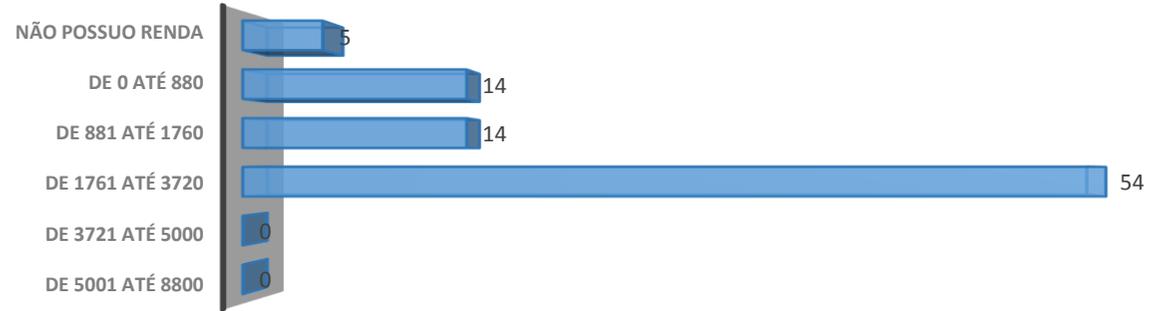
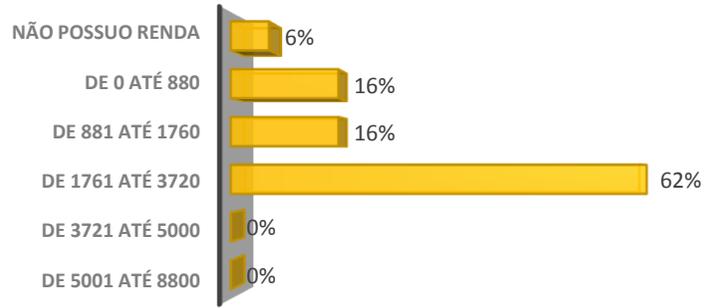


Qual a sua renda mensal atual?



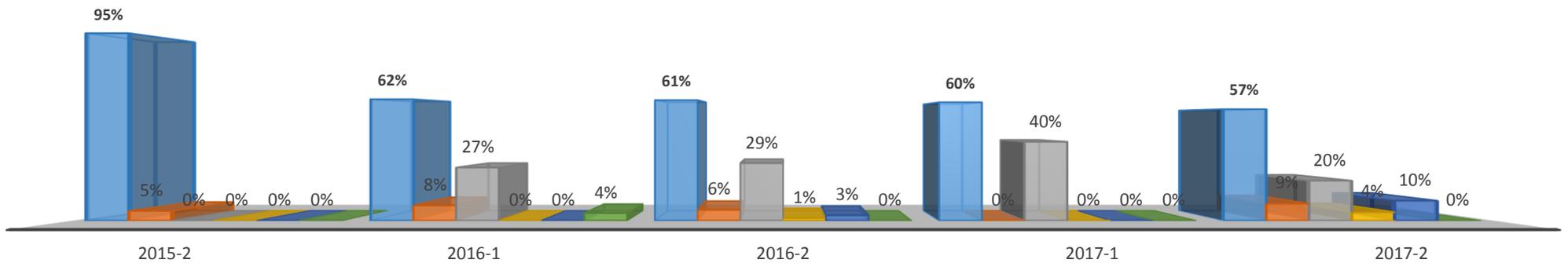
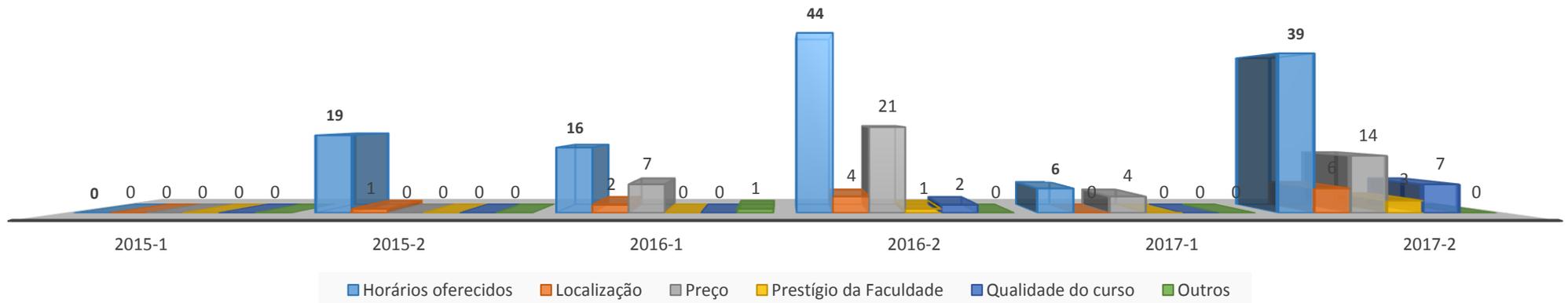
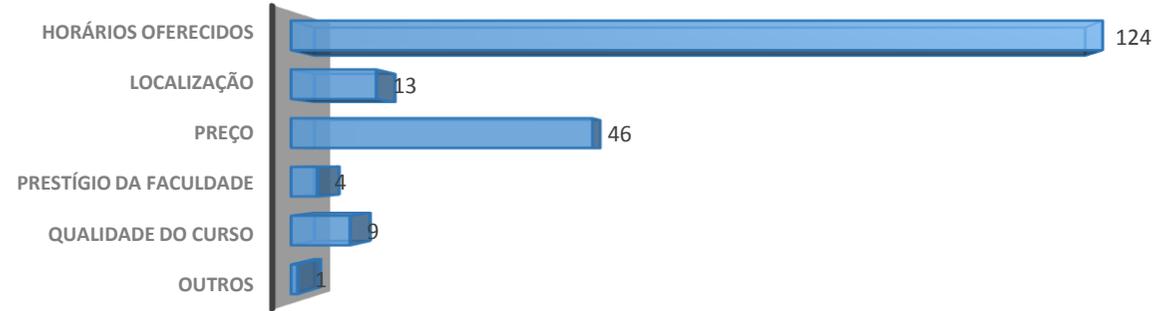
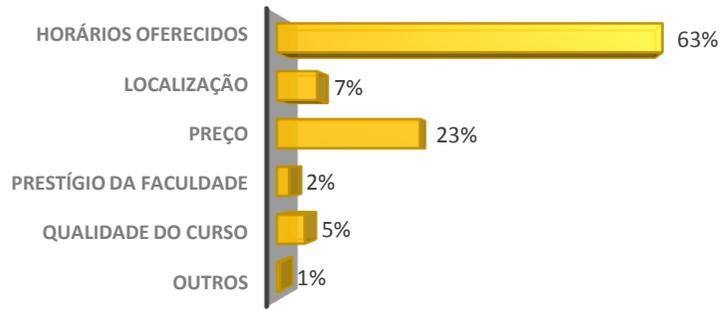


Qual a renda mensal da sua família?



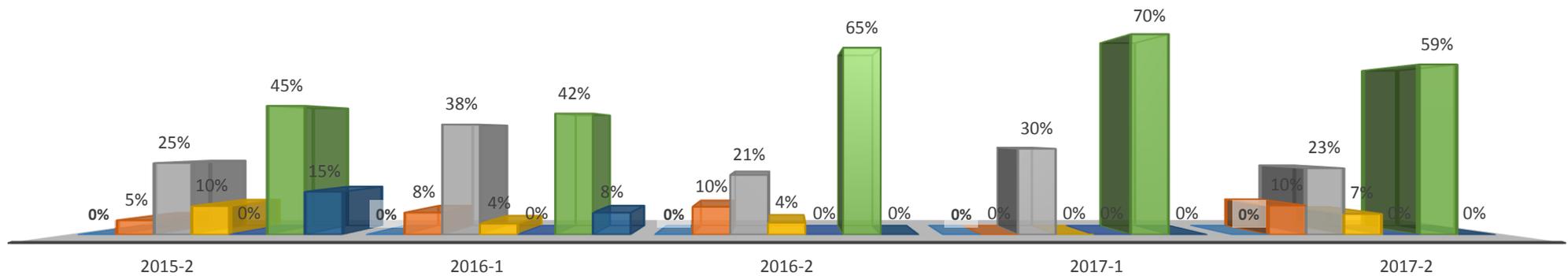
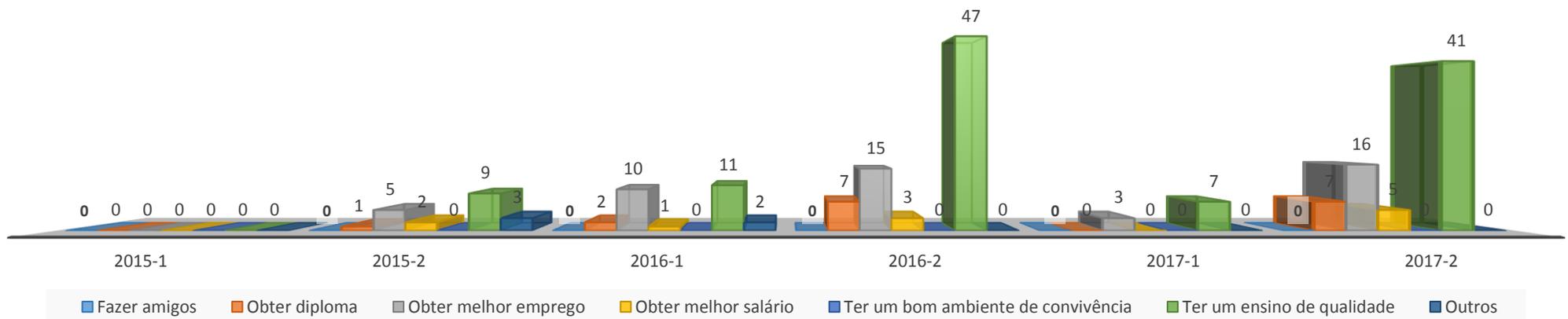
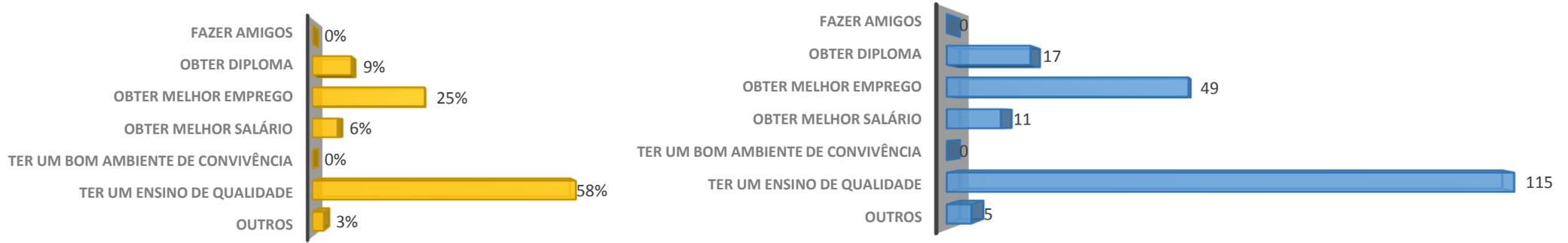


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



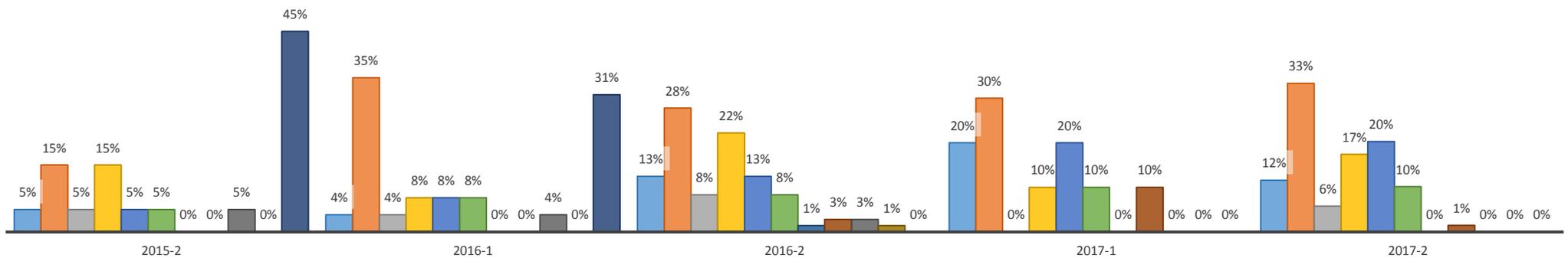
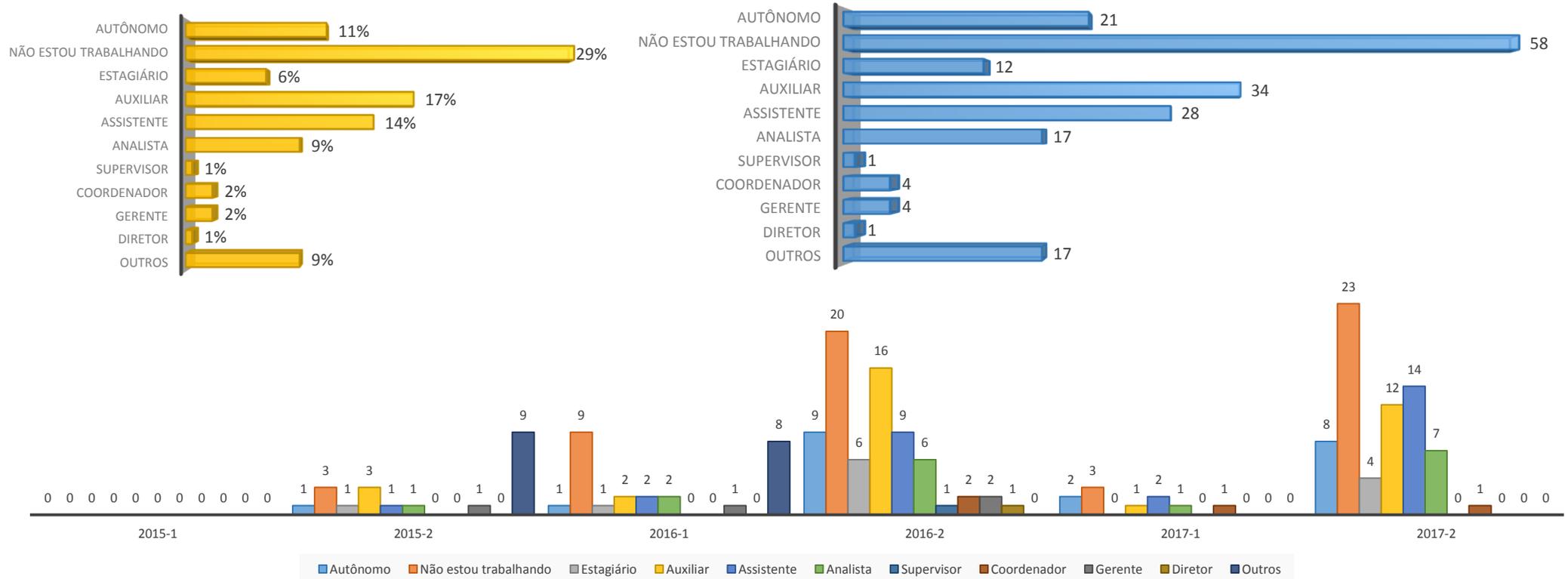


O que é mais importante para você ao cursar uma faculdade?



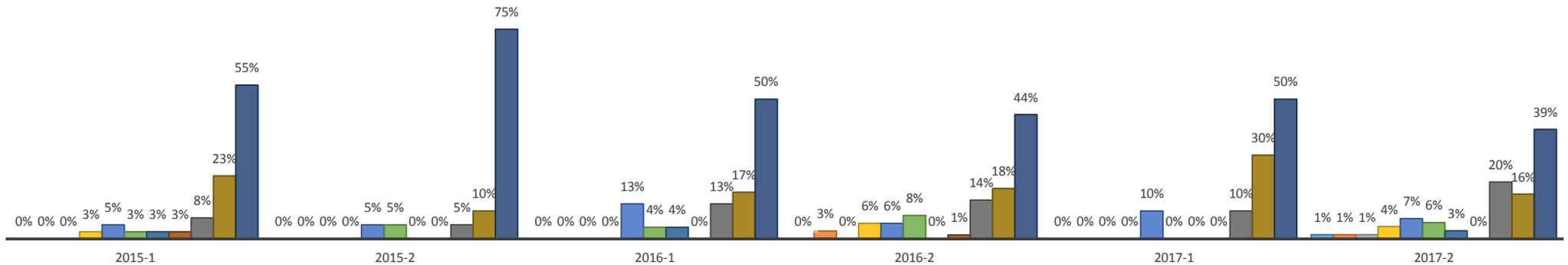
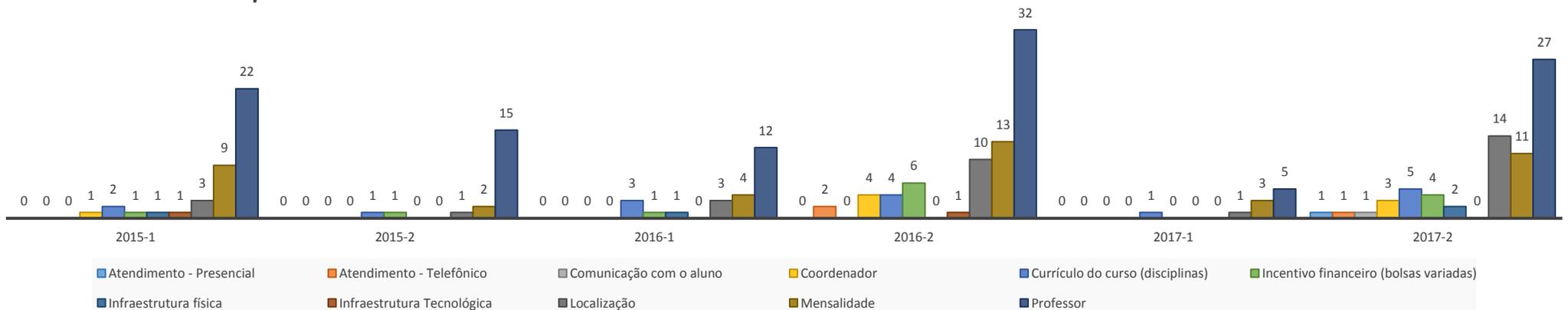
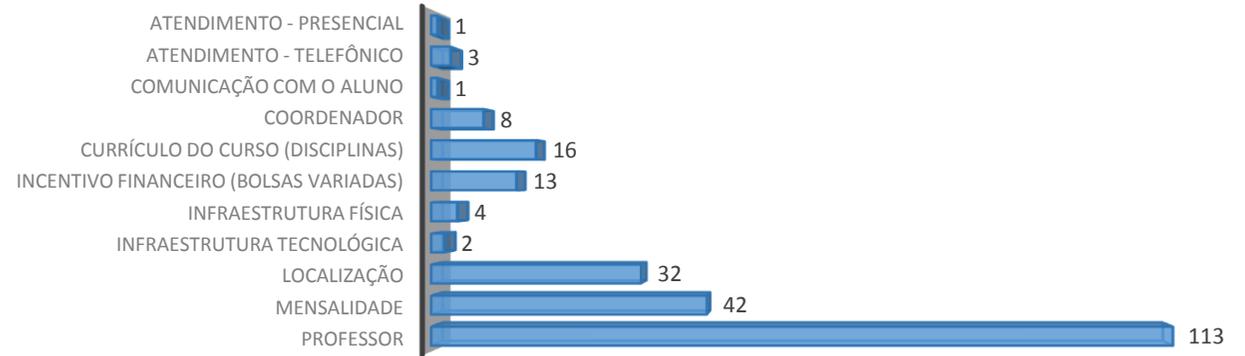
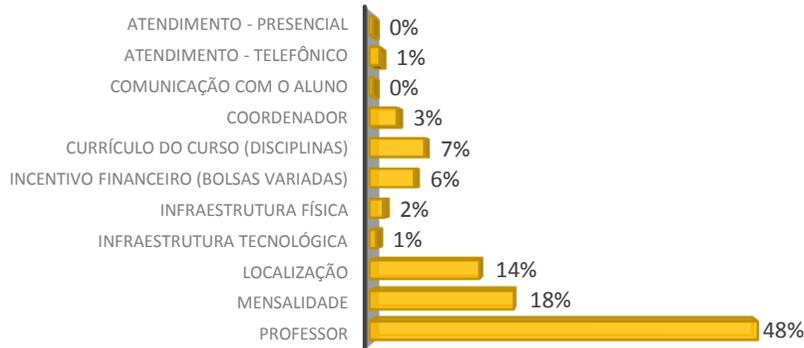


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

