



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	80 25%	179 57%	53 17%	3 1%	315
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	87 28%	170 54%	52 17%	6 2%	315
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	54 17%	137 43%	102 32%	22 7%	315
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	51 16%	151 48%	98 31%	15 5%	315
SALAS DE AULA : limpeza e ventilação.	51 20%	101 39%	84 32%	24 9%	260
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	37 14%	93 36%	94 36%	36 14%	260
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	34 11%	104 33%	112 36%	65 21%	315
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	38 12%	123 39%	115 37%	39 12%	315

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	53 20%	128 49%	65 25%	14 5%	260
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	52 28%	98 52%	35 19%	3 2%	188
O COORDENADOR: é acessível ao aluno?	91 35%	114 44%	40 15%	15 6%	260
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	88 28%	154 49%	59 19%	14 4%	315
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	30 16%	95 51%	49 26%	14 7%	188
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	227 72%	75 24%	11 3%	2 1%	315
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	183 70%	70 27%	7 3%	- 0%	260
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	173 55%	125 40%	15 5%	2 1%	315
OS PROFESSORES: fazem chamada?	238 92%	18 7%	4 2%	- 0%	260
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	140 54%	107 41%	10 4%	3 1%	260
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	135 52%	112 43%	13 5%	- 0%	260
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	52 21%	112 46%	59 24%	22 9%	245
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	57 22%	121 47%	63 24%	19 7%	260
Você acessa o aluno online frequentemente?	99 53%	76 40%	13 7%	- 0%	188
Você acessa o Office365 (email) frequentemente?	47 25%	43 23%	50 27%	48 26%	188
Você acessa o portal frequentemente?	95 51%	81 43%	11 6%	1 1%	188
Você se sente apto para utilizar os recursos de TI?	47 25%	100 53%	35 19%	6 3%	188
Você utiliza o Moodlerooms (AVA) frequentemente?	84 45%	76 40%	19 10%	9 5%	188
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	19 10%	38 20%	85 45%	46 24%	188
Você utiliza o recurso de internet frequente?	75 40%	52 28%	47 25%	14 7%	188
Você utiliza o recurso de WIFI frequentemente?	36 19%	30 16%	39 21%	83 44%	188

	MUITO BOM	BOM	REGULAR	RUIM
RESULTADO GERAL	432 18%	1.058 44%	710 29%	210 9%

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA
RESULTADO GERAL	2.021 41%	1.825 37%	729 15%	315 6%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	152	58%
Localização	25	10%
Preço	56	22%
Prestígio da Faculdade	5	2%
Qualidade do curso	20	8%
Outros	2	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	21	8%
Obter melhor emprego	86	33%
Obter melhor salário	33	13%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	115	44%
Outros	5	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	9	3%
Não estou trabalhando	57	22%
Estagiário	21	8%
Auxiliar	33	13%
Assistente	56	22%
Analista	31	12%
Supervisor	23	9%
Coordenador	13	5%
Gerente	1	0%
Diretor	-	0%
Outros	16	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	278	88%
INSATISFEITO	27	9%
NÃO SEI RESPONDER	10	3%

Qual a sua renda mensal atual?

Não possuo renda	16	6%
De 0 até 880	69	27%
De 881 até 1760	111	43%
De 1761 até 3720	38	15%
De 3721 até 5000	12	5%
De 5001 até 8800	2	1%

Qual a renda mensal da sua família?

Não possuo renda	2	2%
De 0 até 880	17	17%
De 881 até 1760	22	22%
De 1761 até 3720	58	59%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	6	2%
Atendimento - Telefônico	2	1%
Comunicação com o aluno	7	2%
Coordenador	9	3%
Currículo do curso (disciplinas)	21	7%
Incentivo financeiro (bolsas variadas)	24	8%
Infraestrutura física	9	3%
Infraestrutura Tecnológica	5	2%
Localização	75	25%
Mensalidade	40	13%
Professor	104	34%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	81	26%
Atendimento - Telefônico	25	8%
Comunicação com o aluno	57	19%
Coordenador	10	3%
Currículo do curso (disciplinas)	9	3%
Incentivo financeiro (bolsas variadas)	21	7%
Infraestrutura física	44	14%
Infraestrutura Tecnológica	19	6%
Localização	8	3%
Mensalidade	14	5%
Professor	20	6%

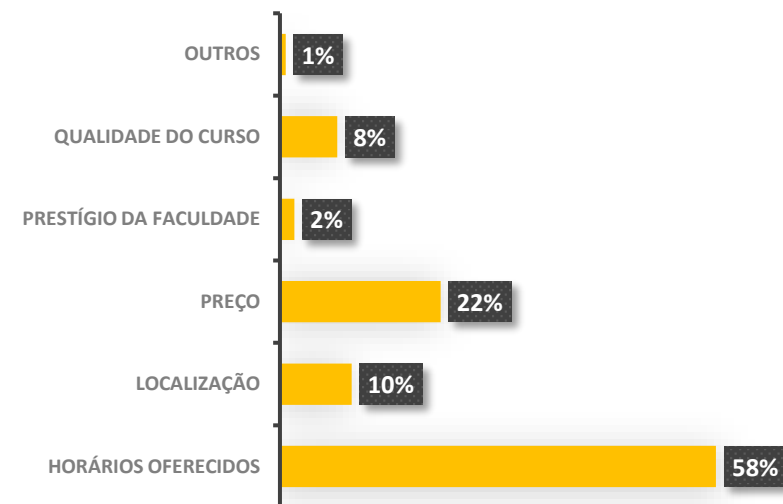
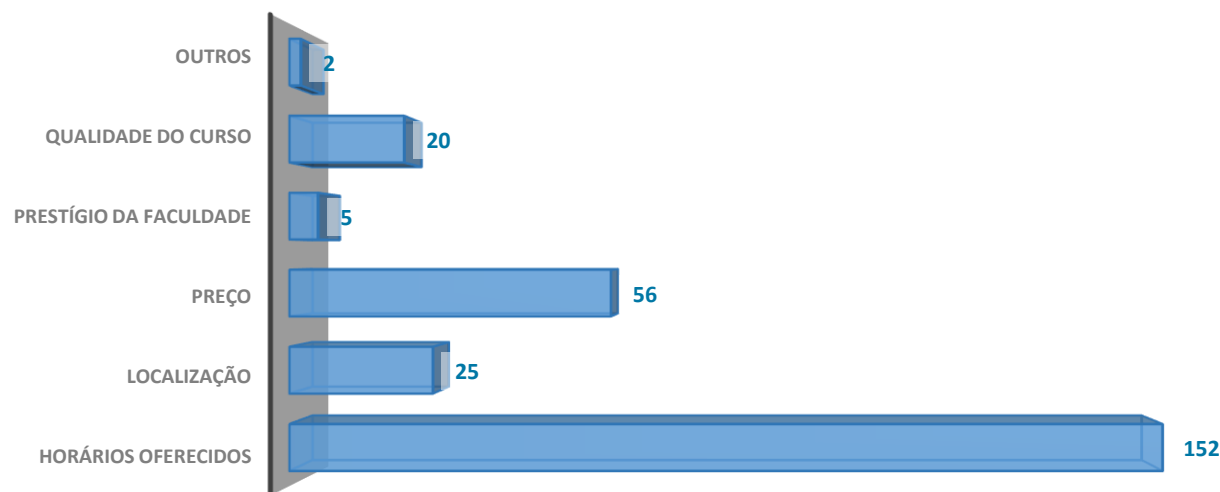
ÍNDICE DE ADESAO:

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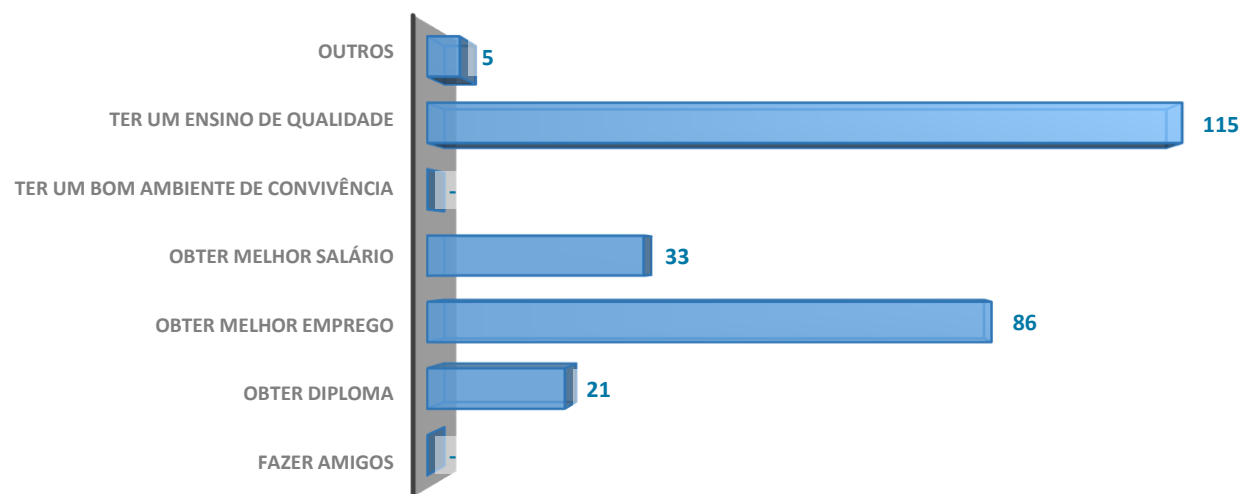
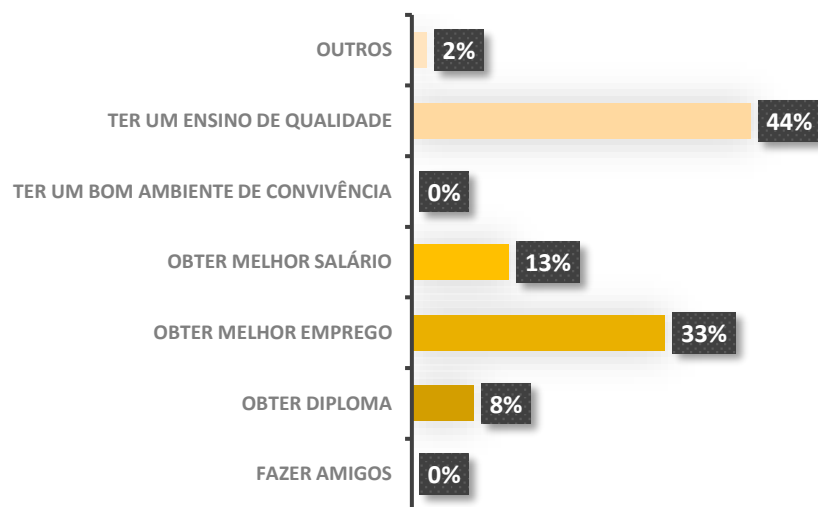
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

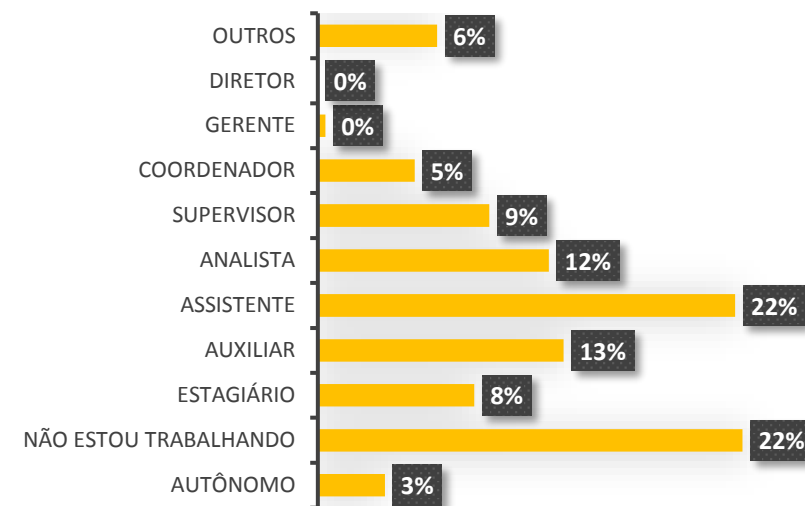
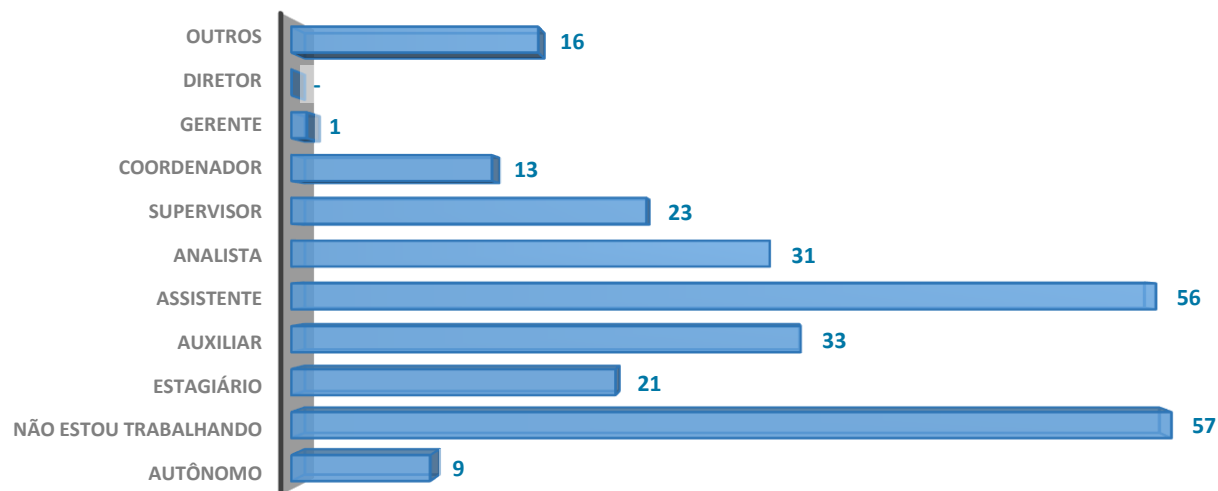


O que é mais importante para você ao cursar uma faculdade?

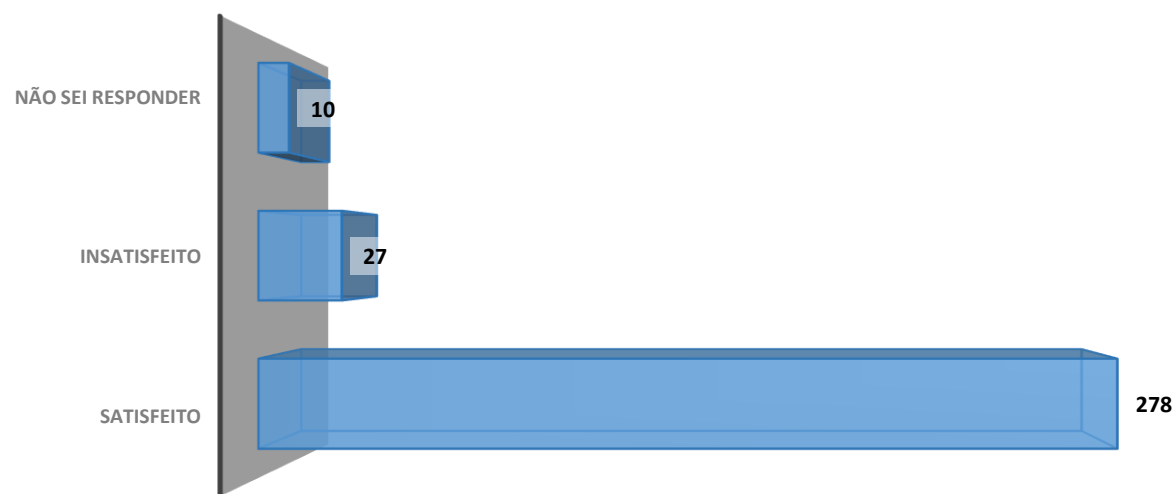
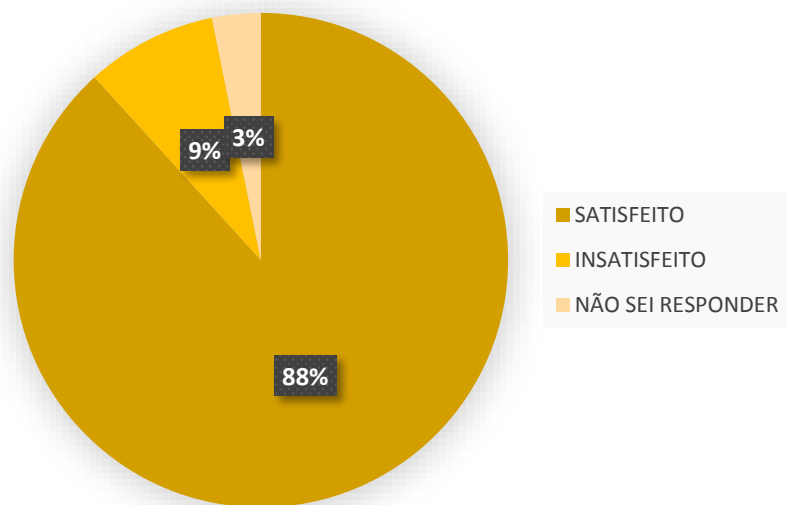




Qual o cargo que você ocupa na empresa em que trabalha?

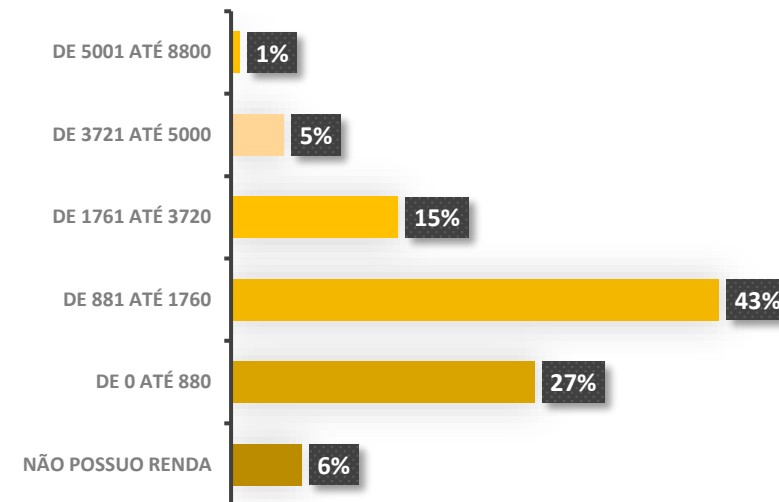
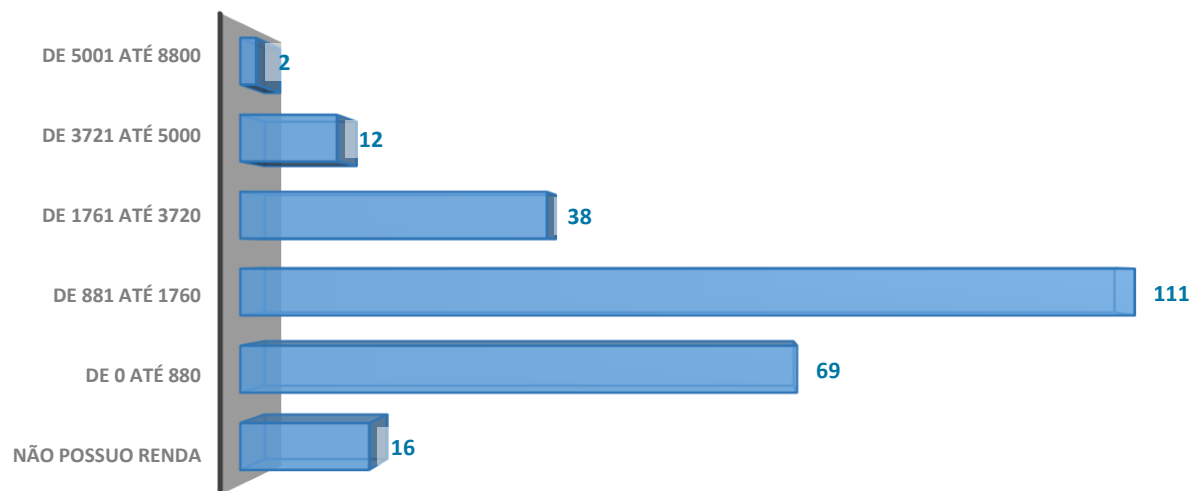


O CURSO - Em relação ao seu curso, você se considera:

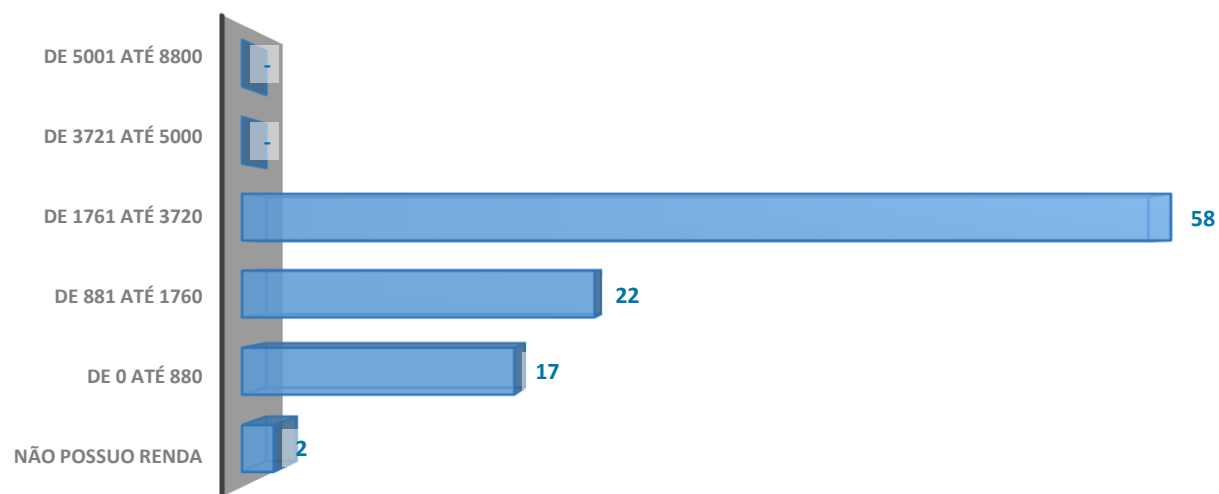
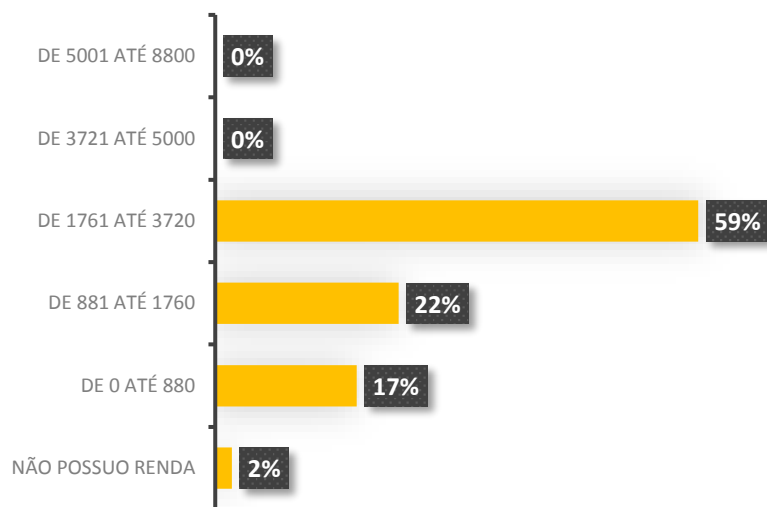




Qual a sua renda mensal atual?

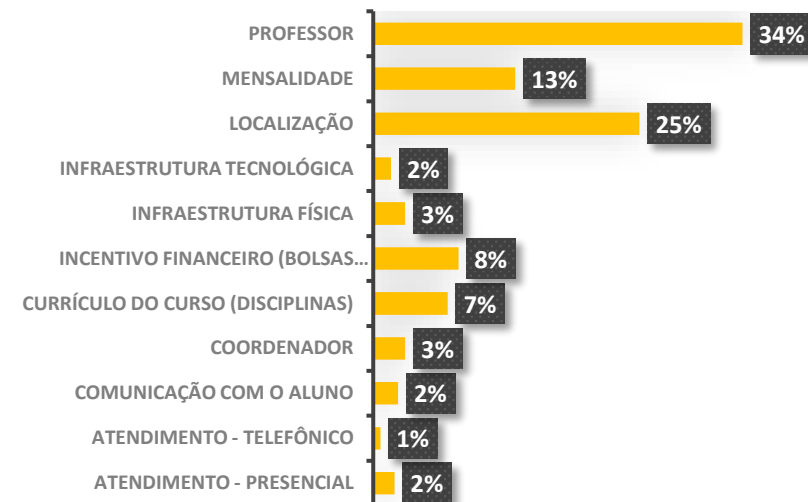
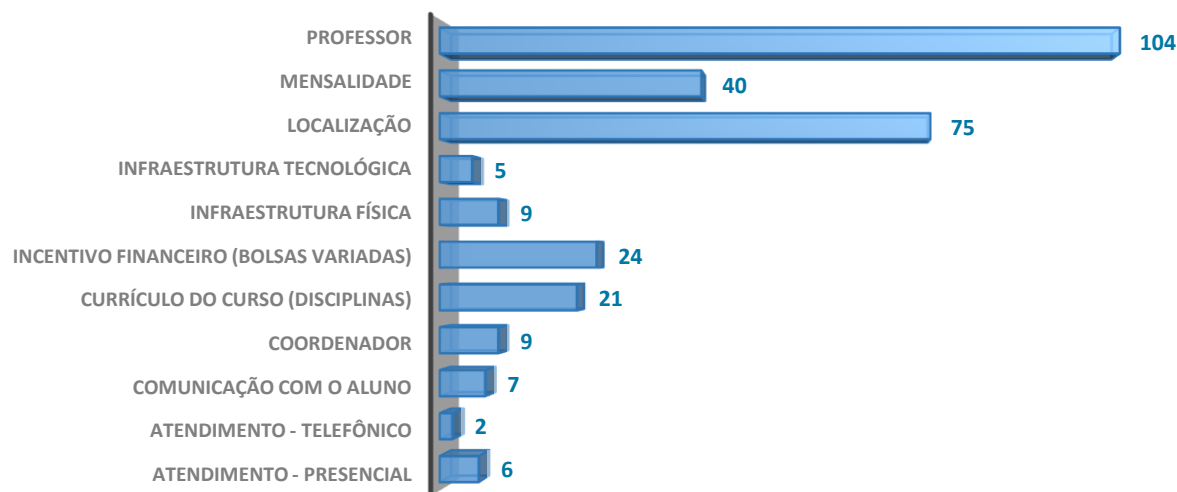


Qual a renda mensal da sua família?

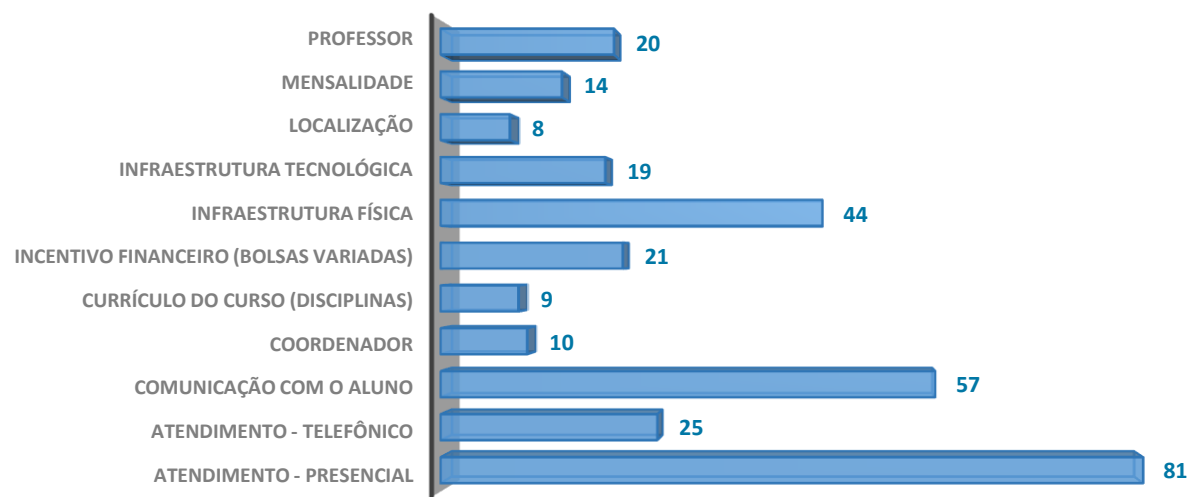
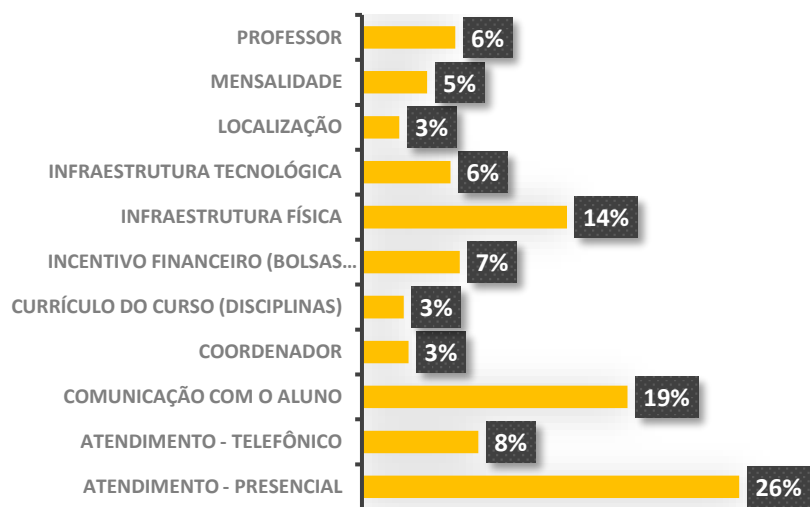




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

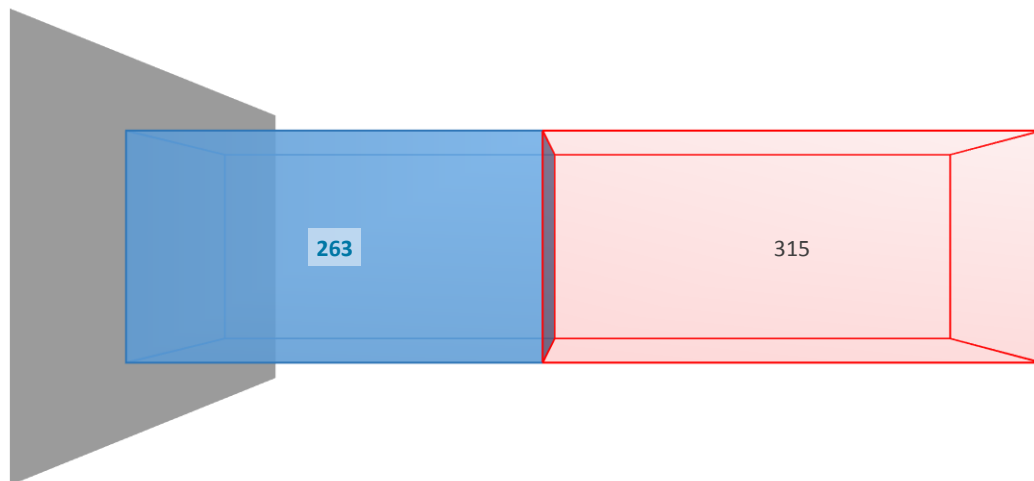


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

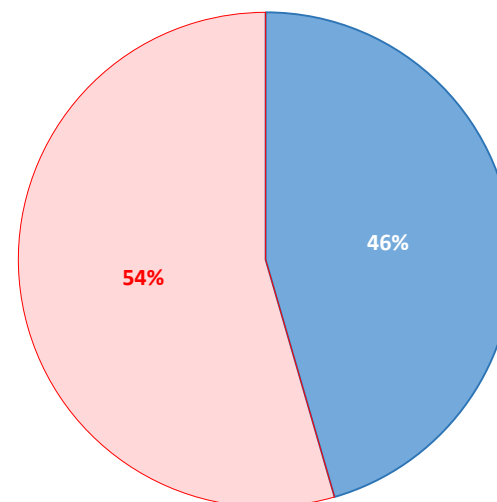




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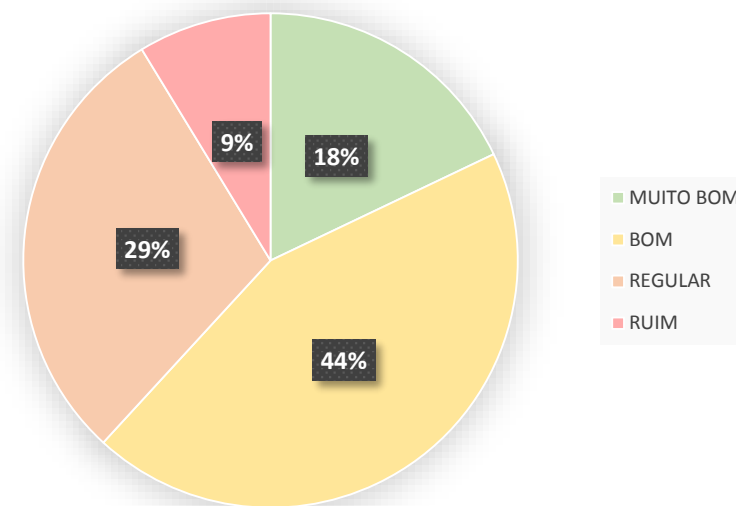
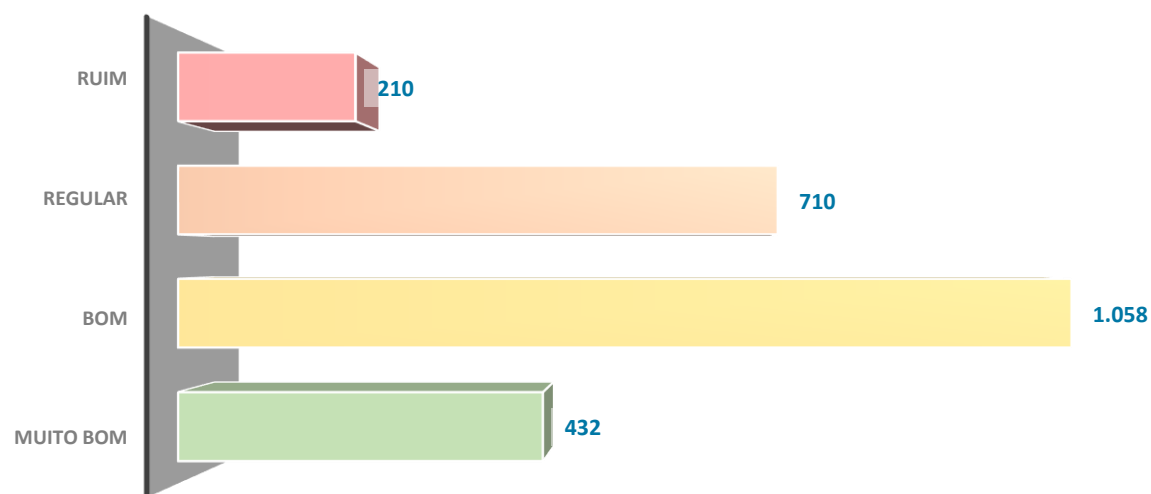


 Não responderam
 Responderam

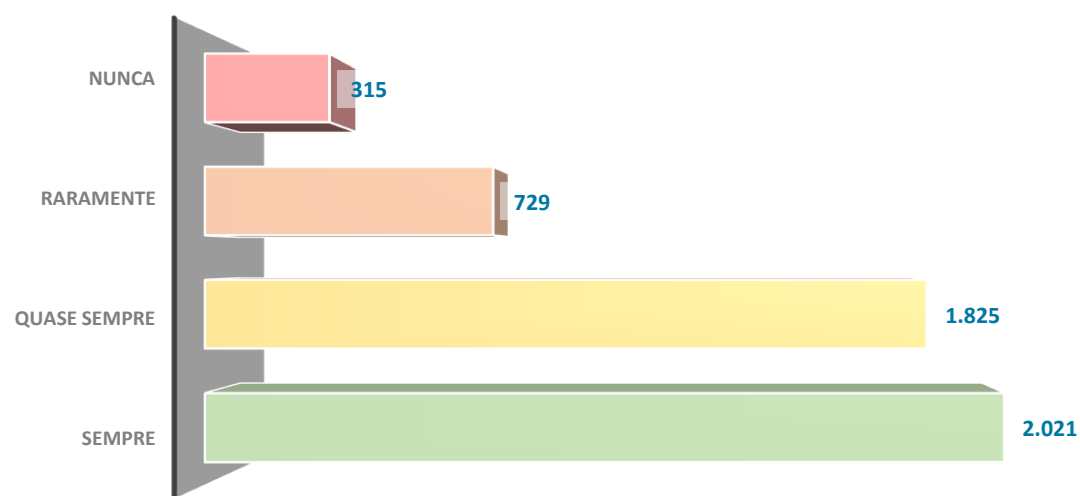
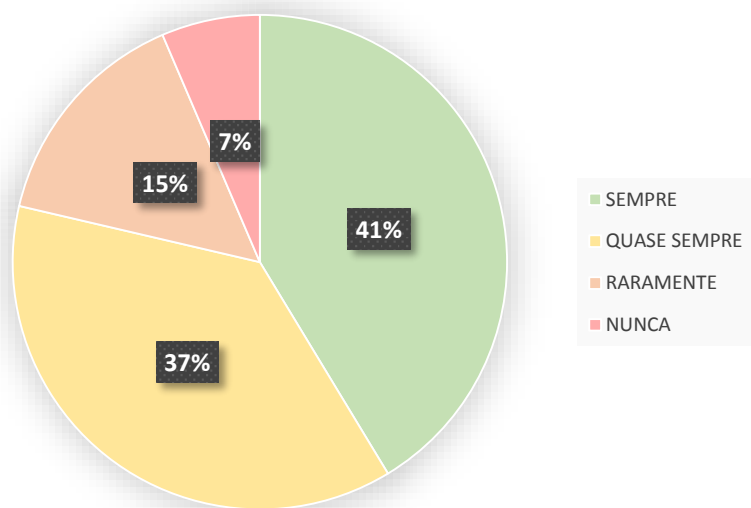




GERAL - Questões Objetivas Qualitativas

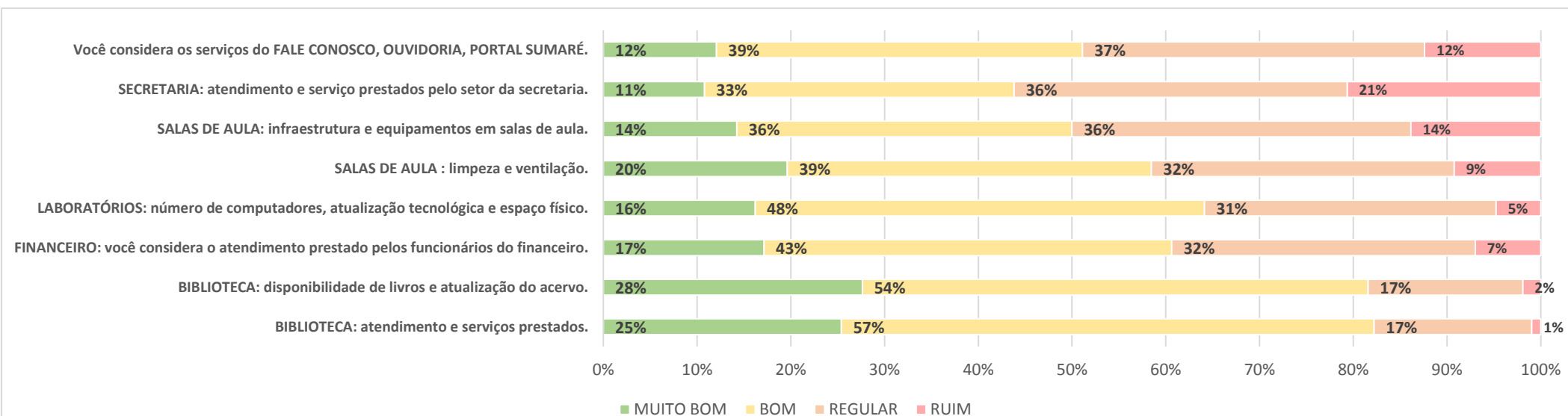
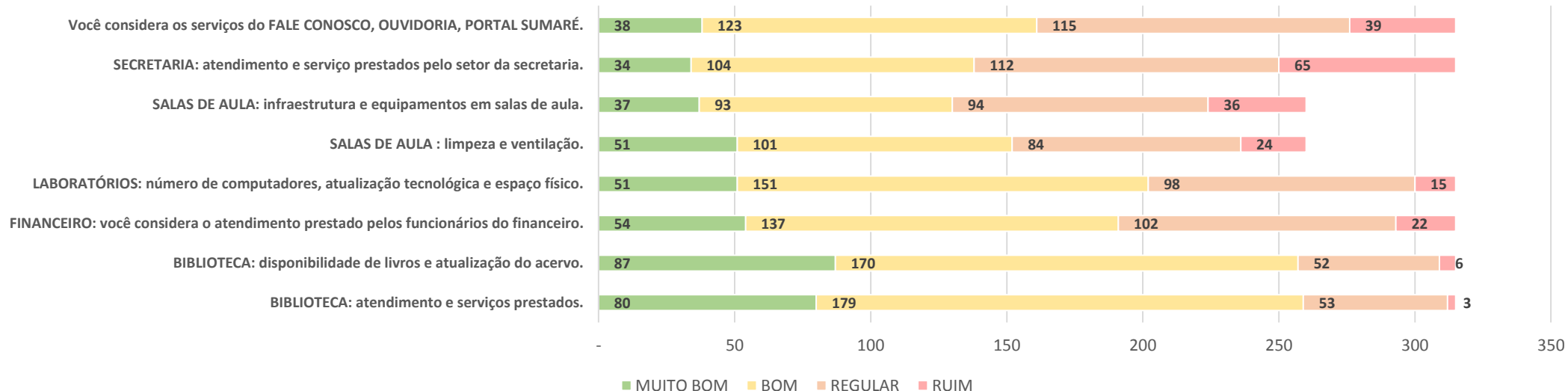


GERAL - Questões Objetivas Periodicidade



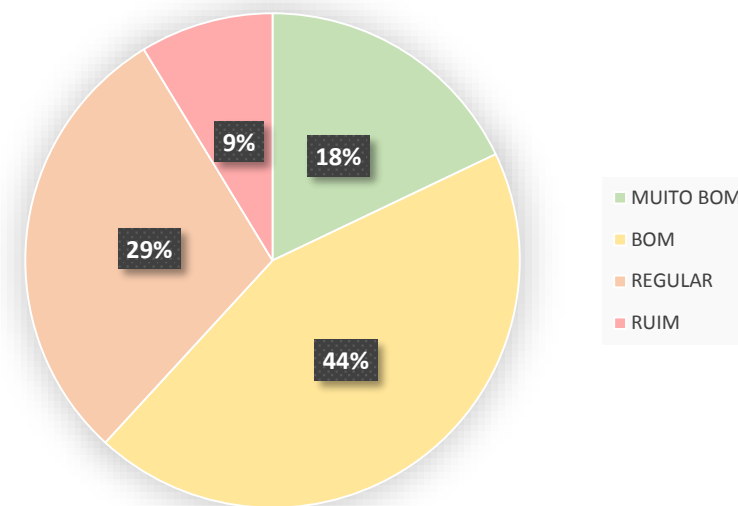
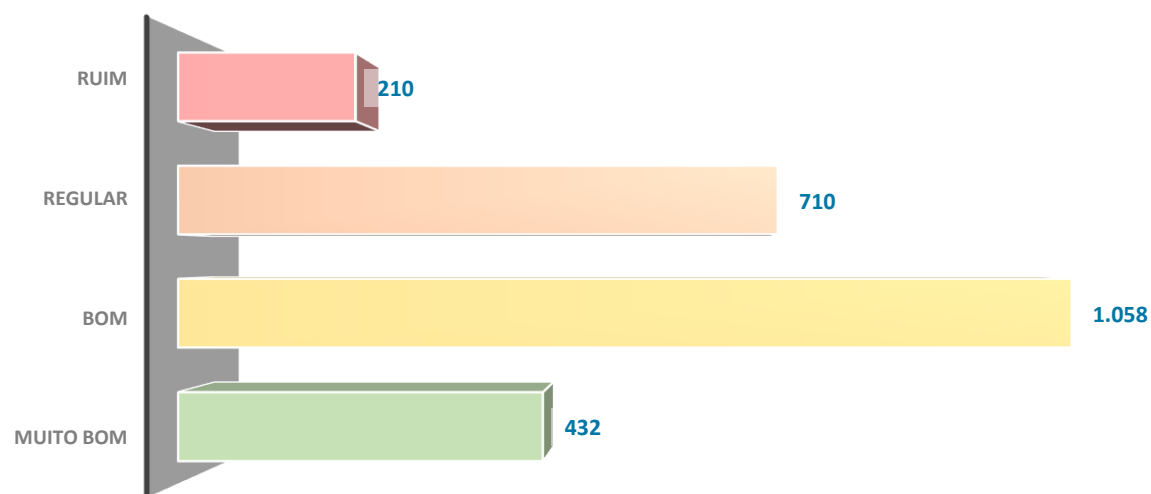


Questões Objetivas

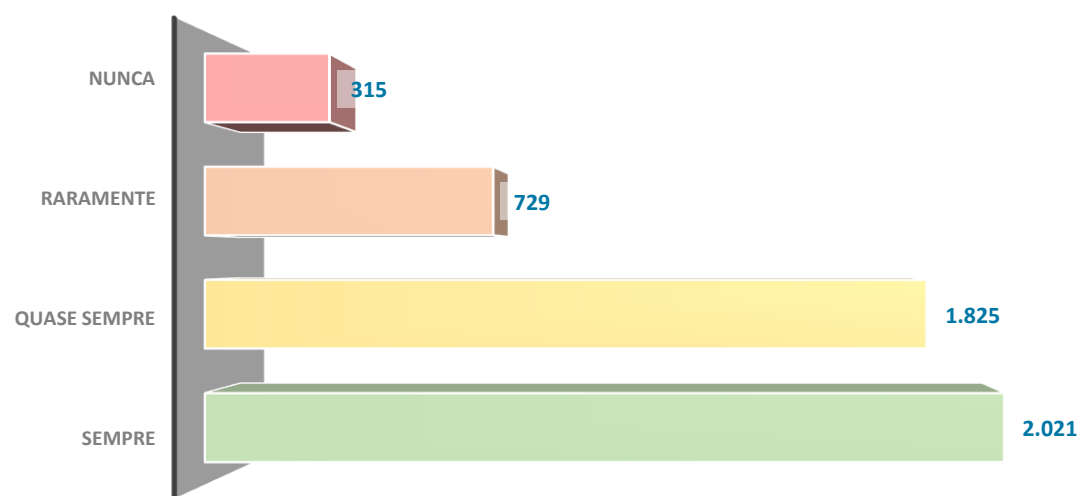
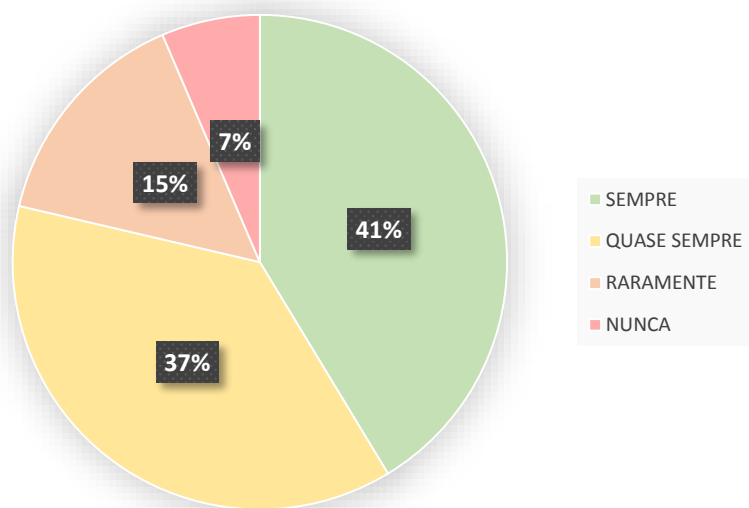




GERAL - Questões Objetivas Qualitativas

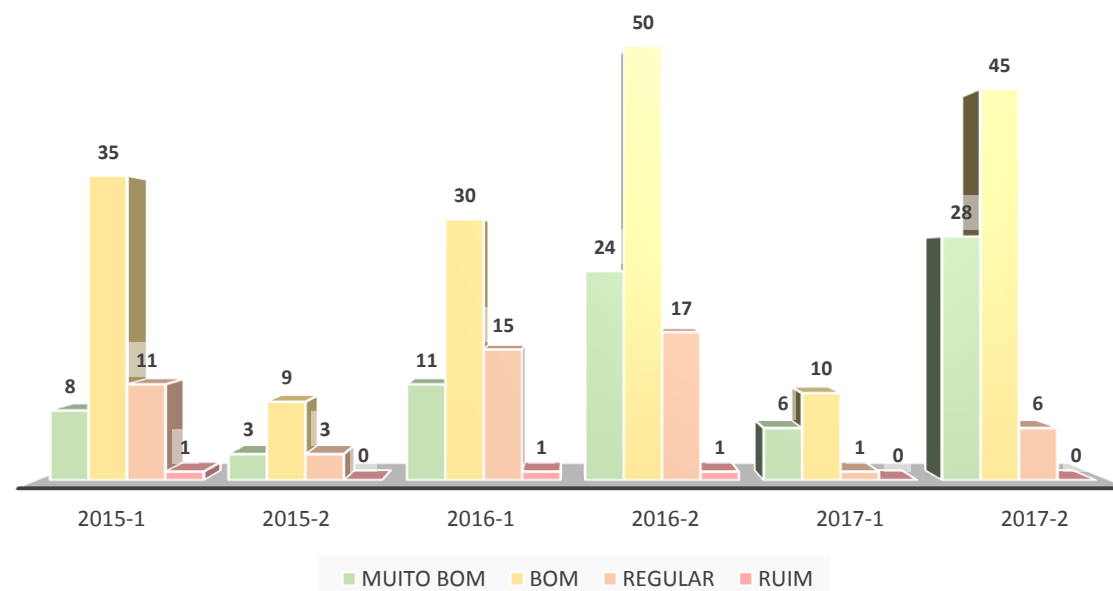
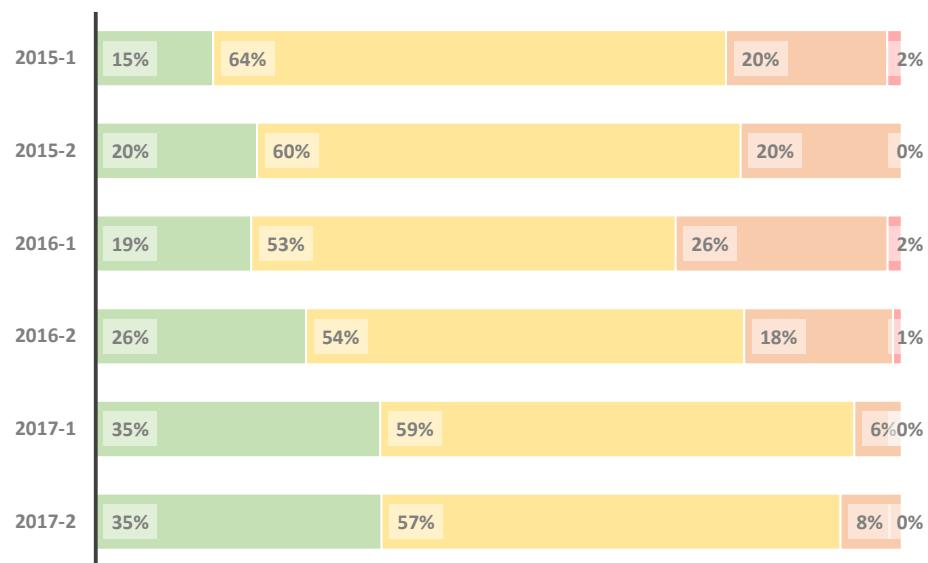
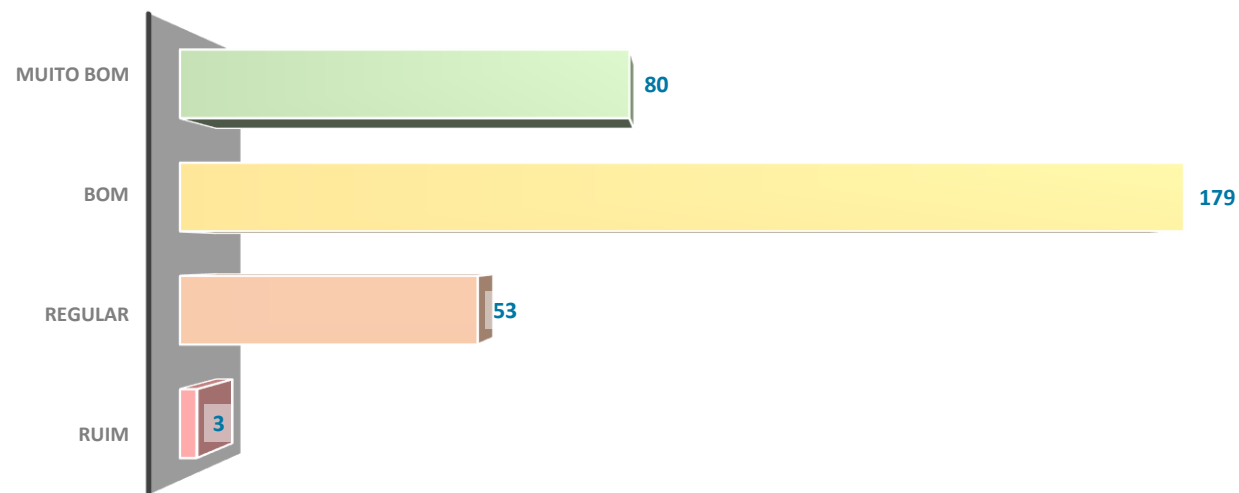
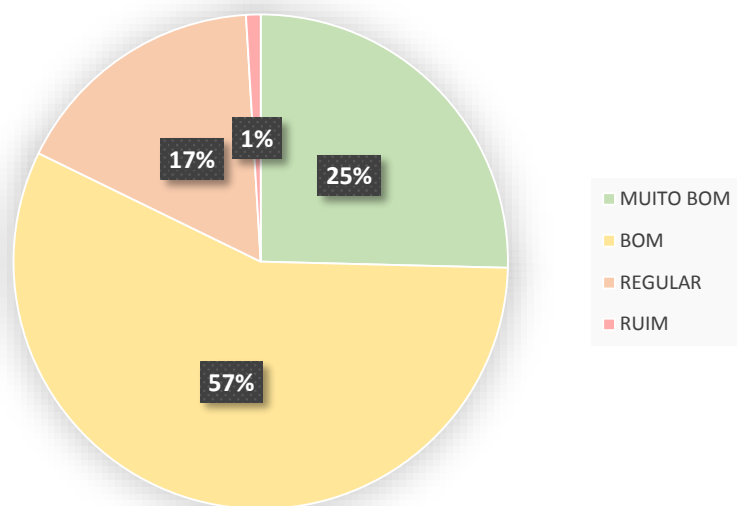


GERAL - Questões Objetivas Periodicidade



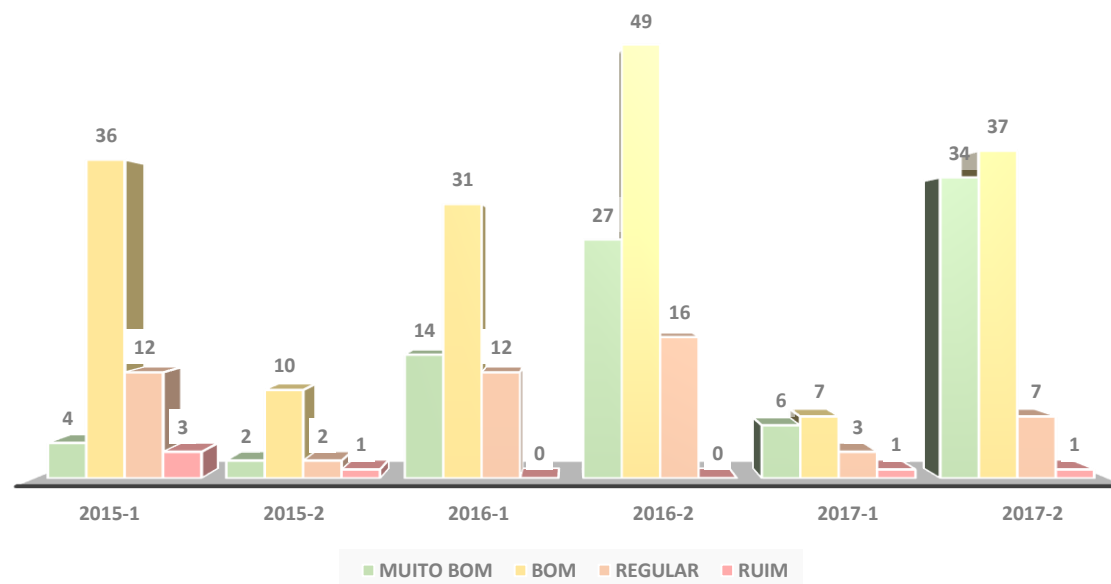
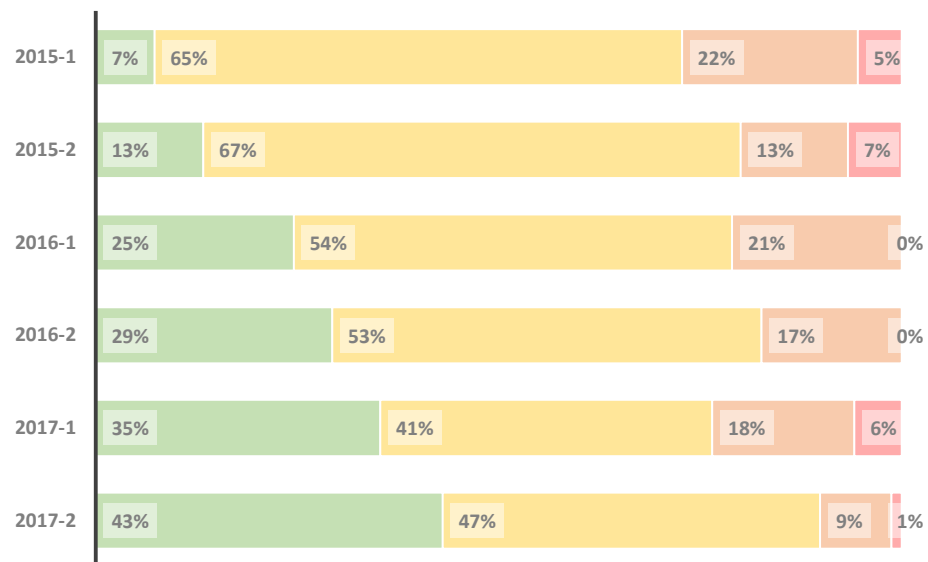
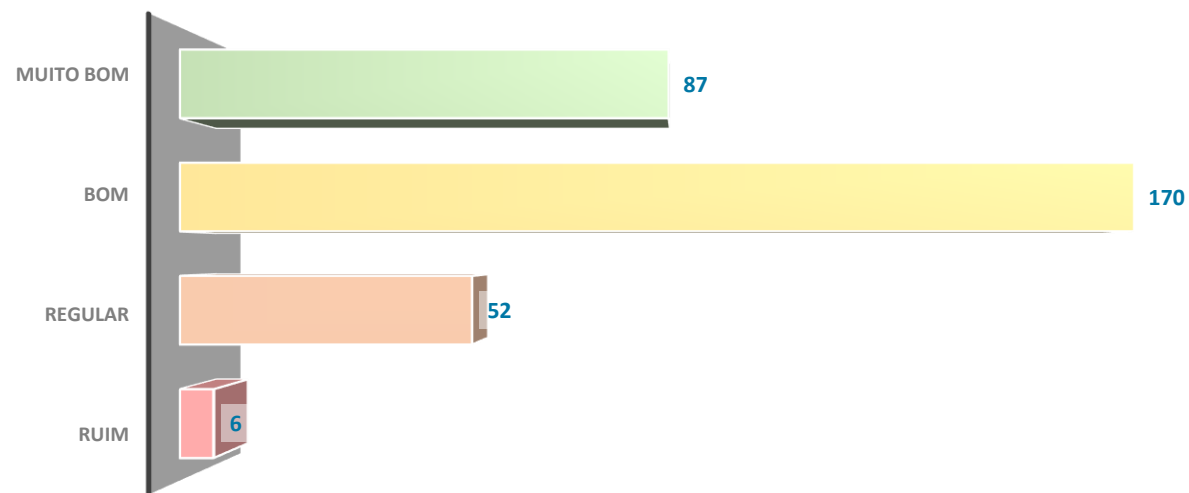
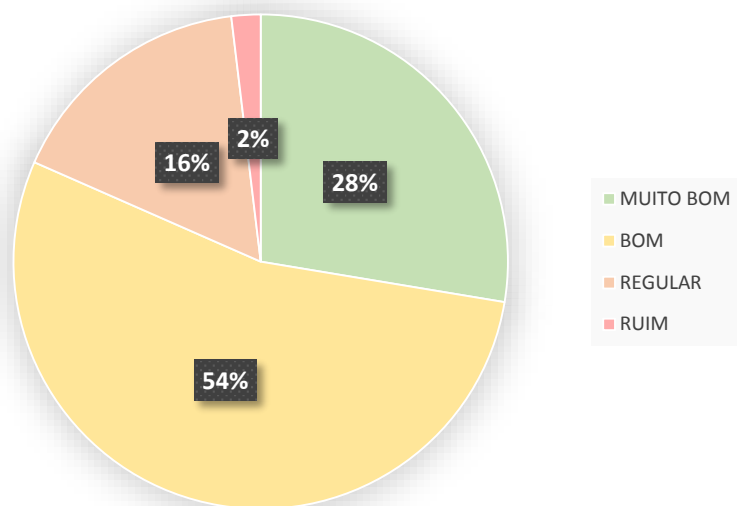


BIBLIOTECA: atendimento e serviços prestados.



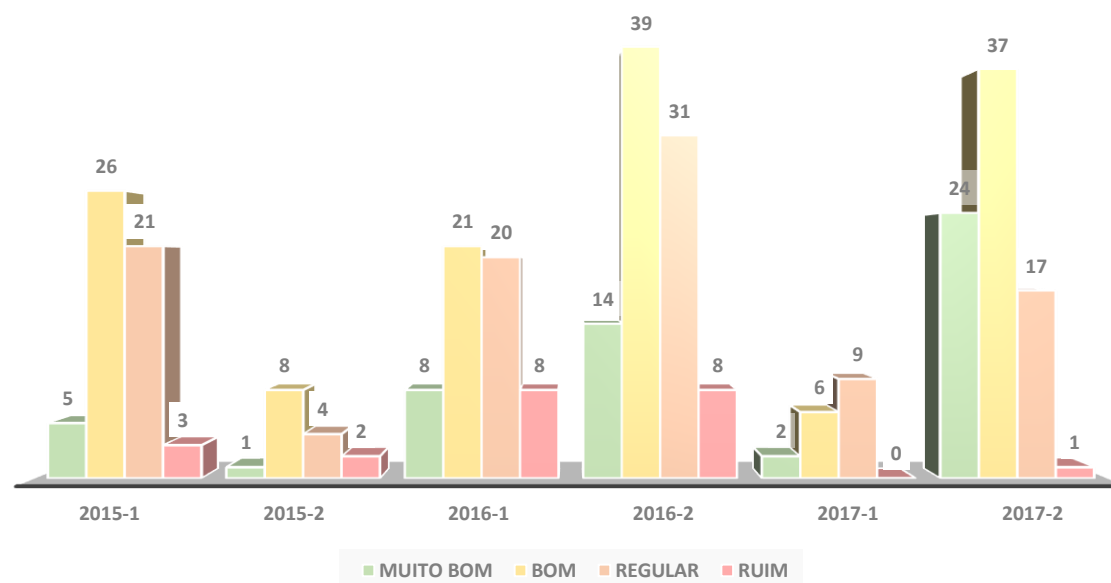
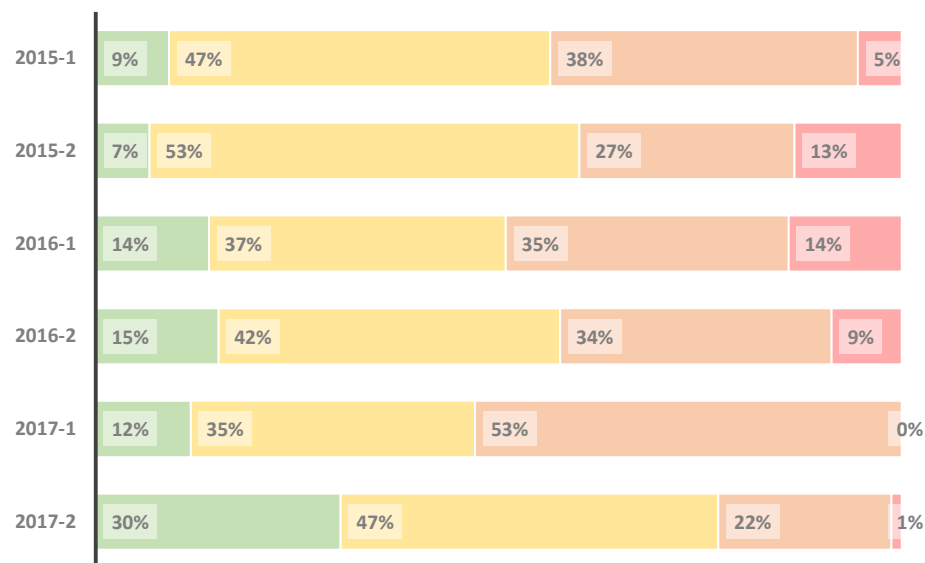
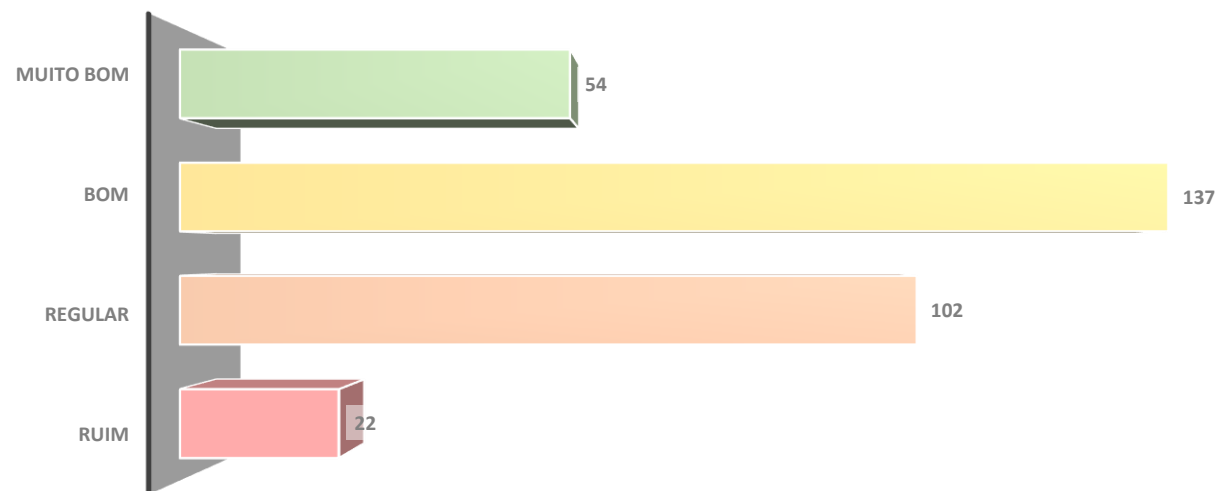
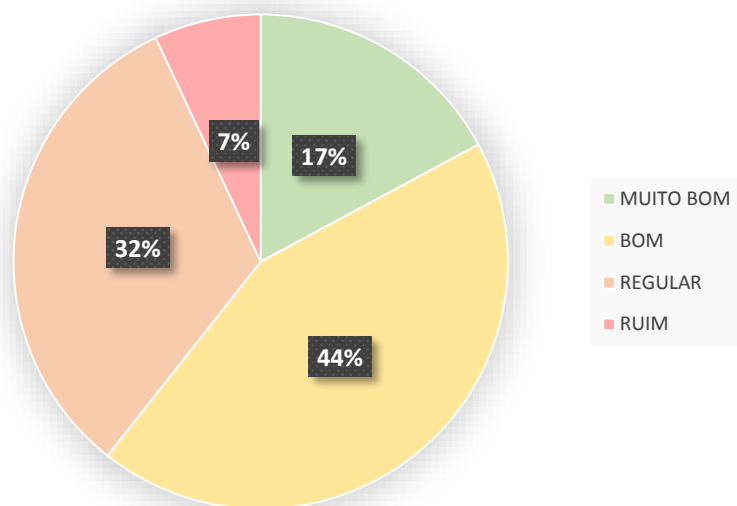


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



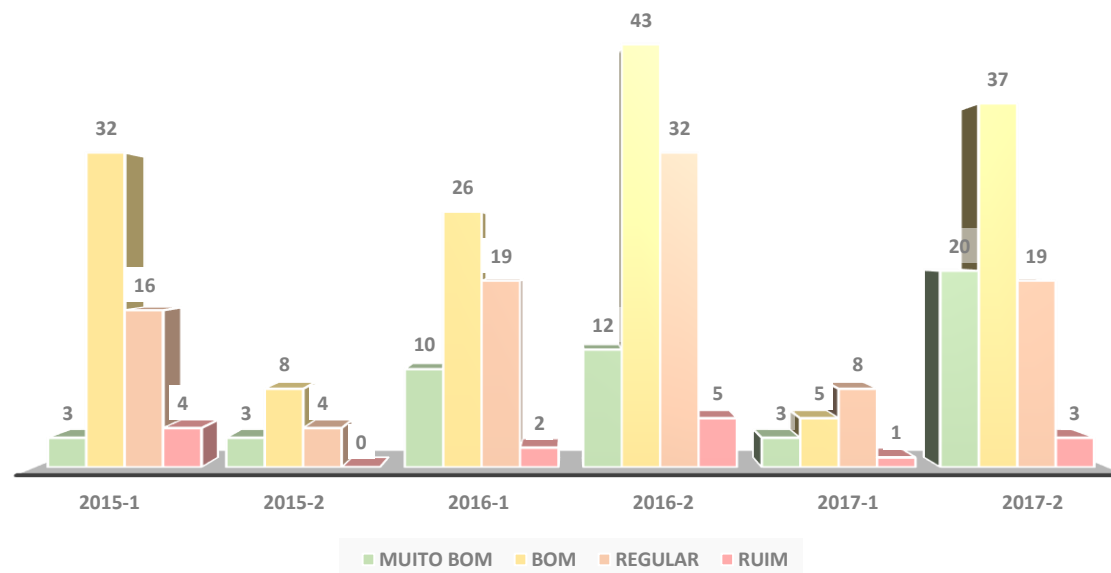
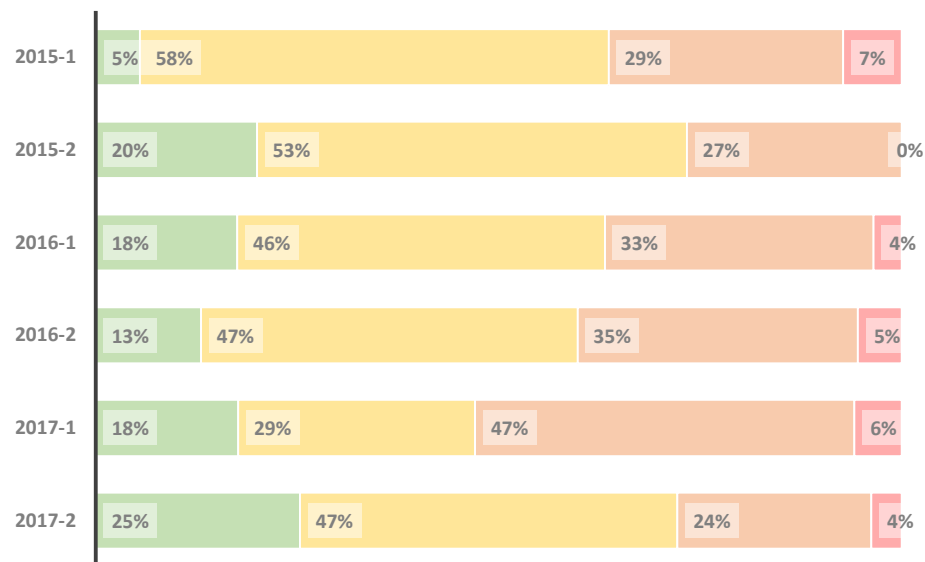
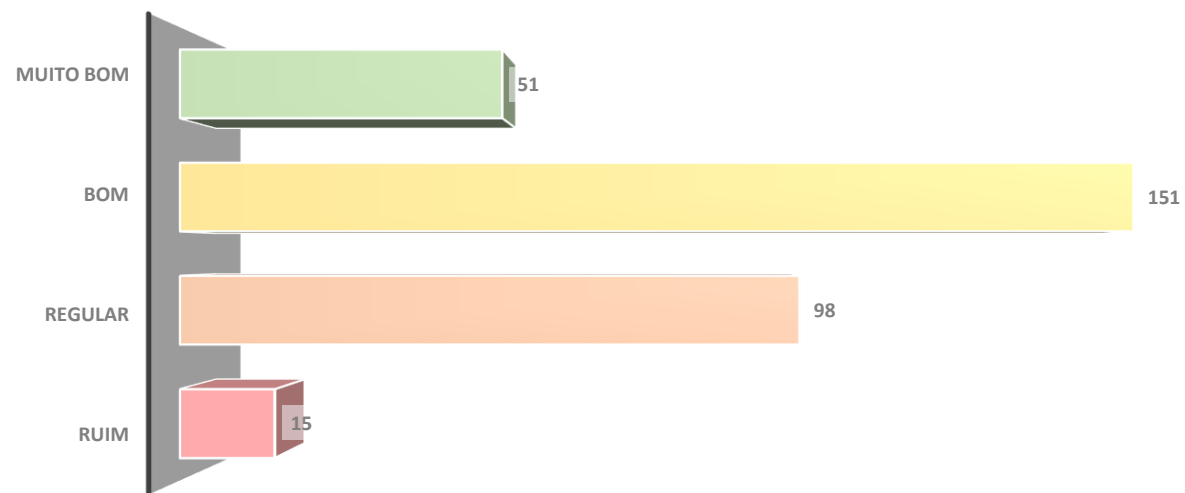
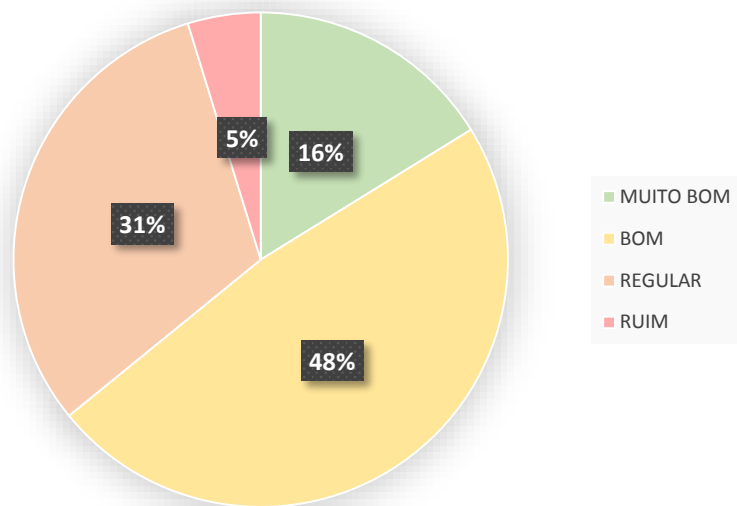


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



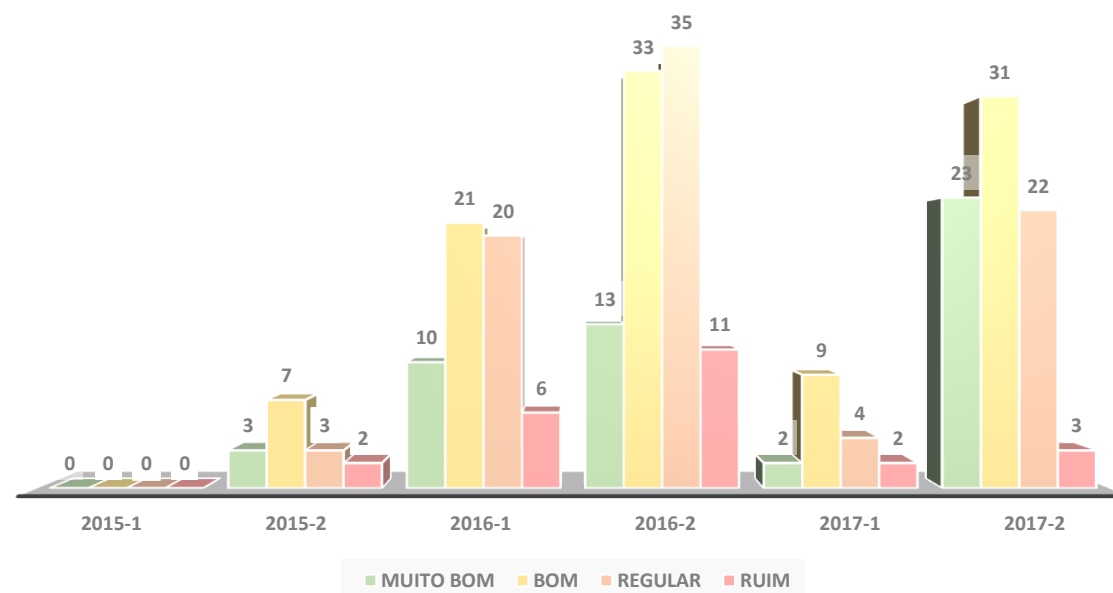
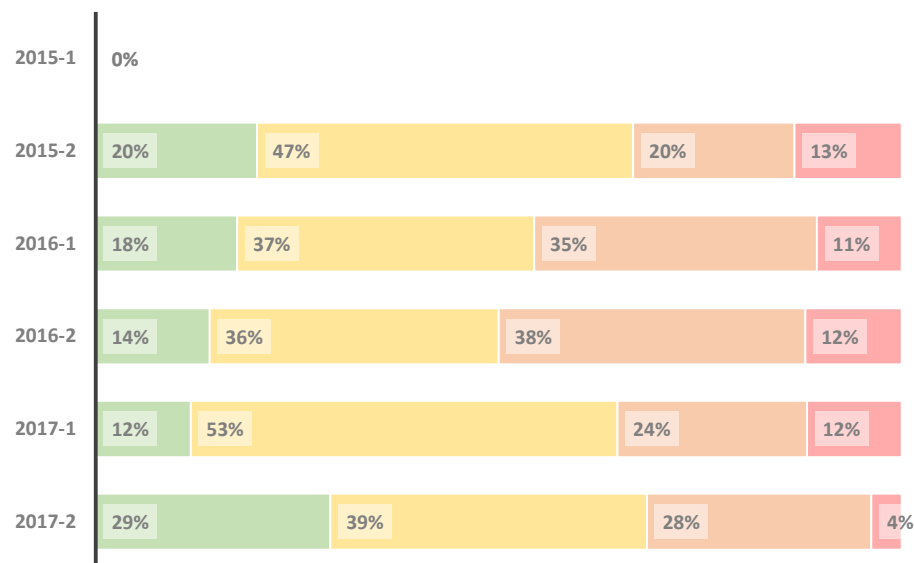
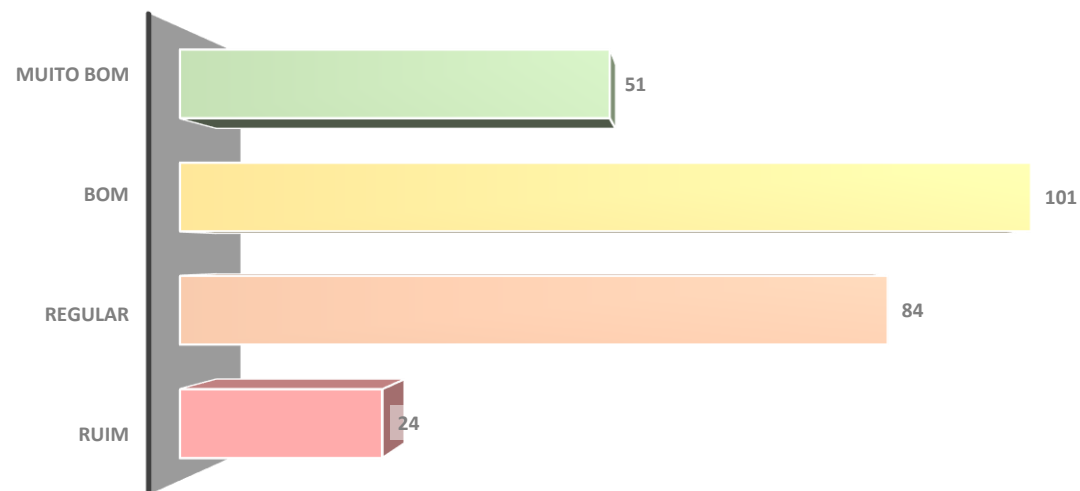
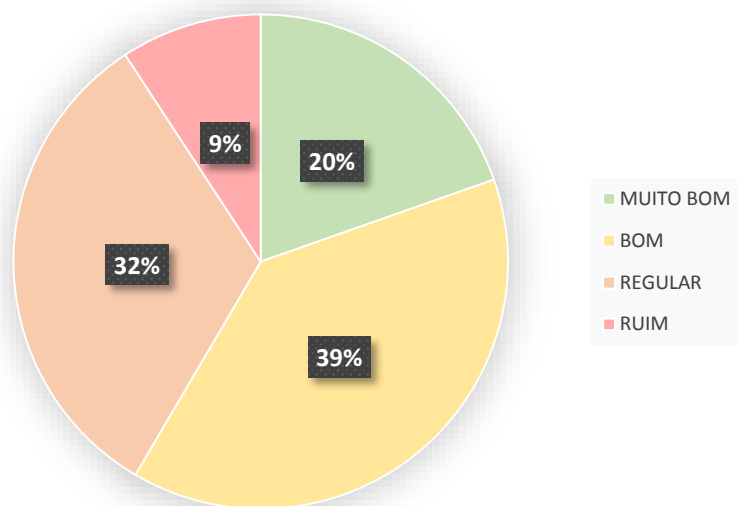


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



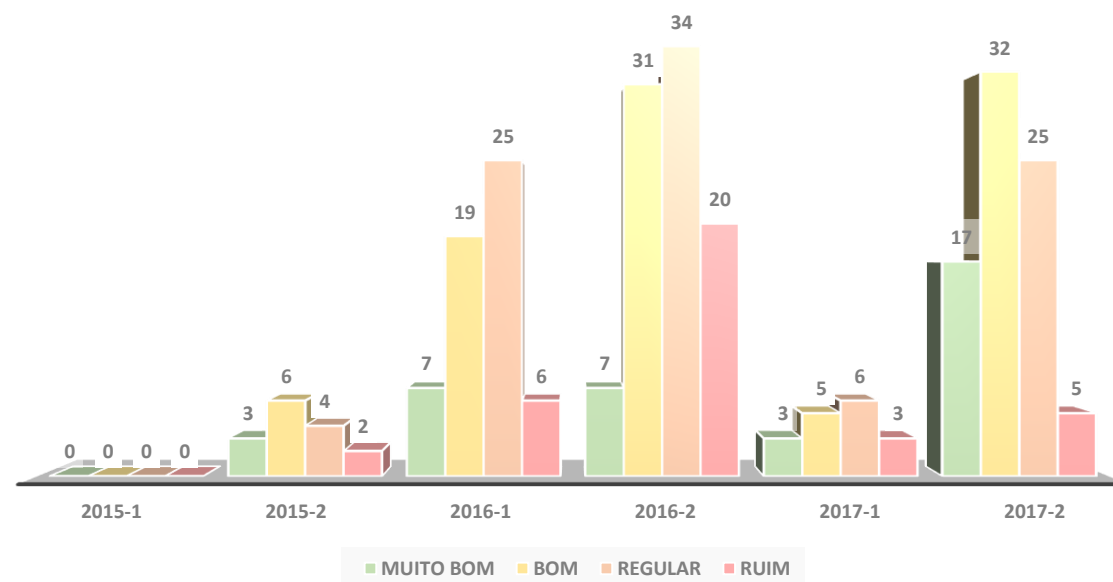
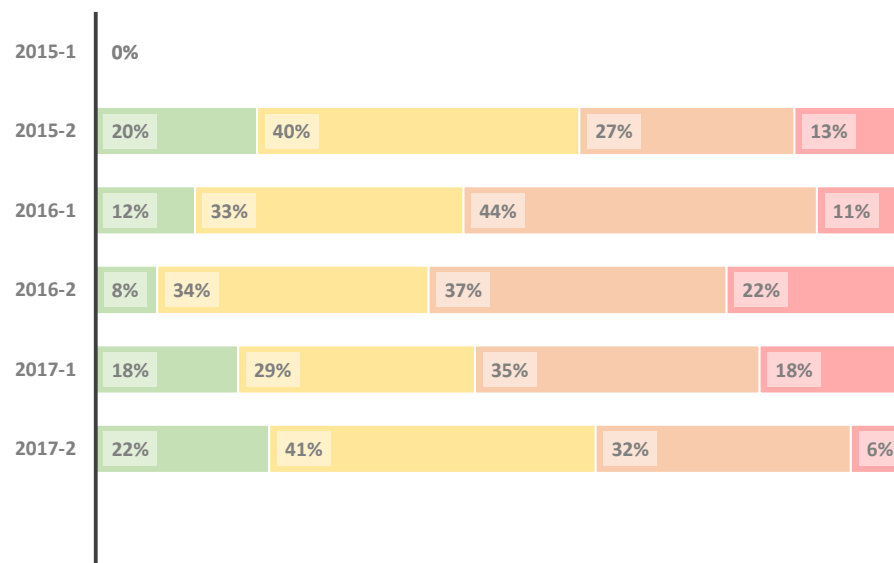
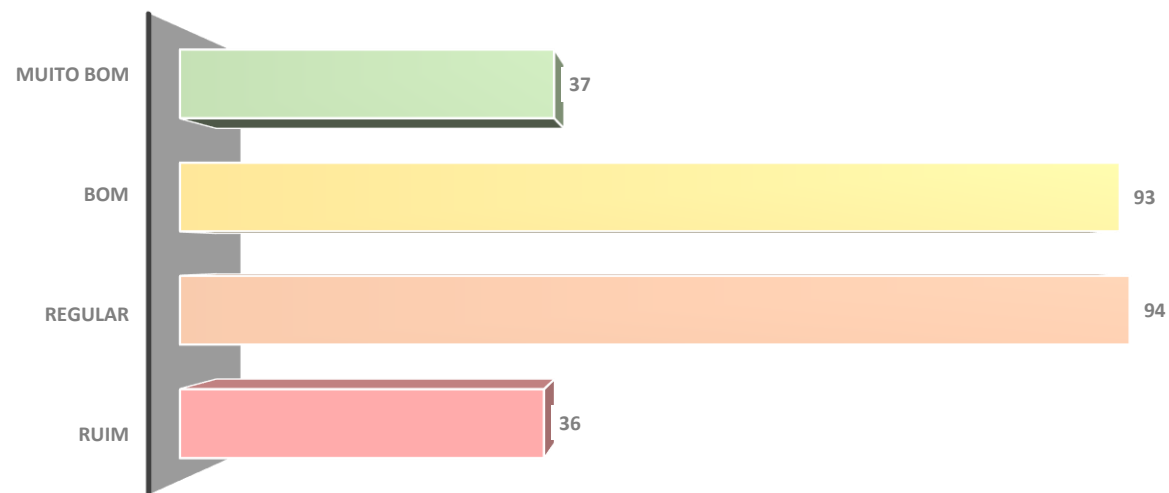
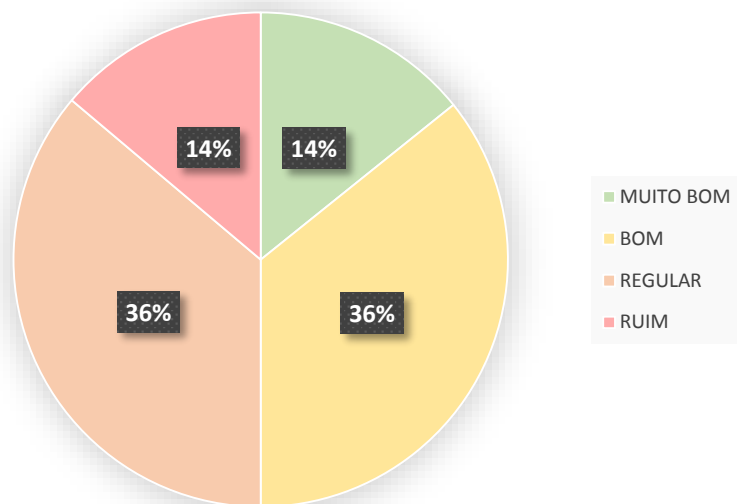


SALAS DE AULA : limpeza e ventilação.



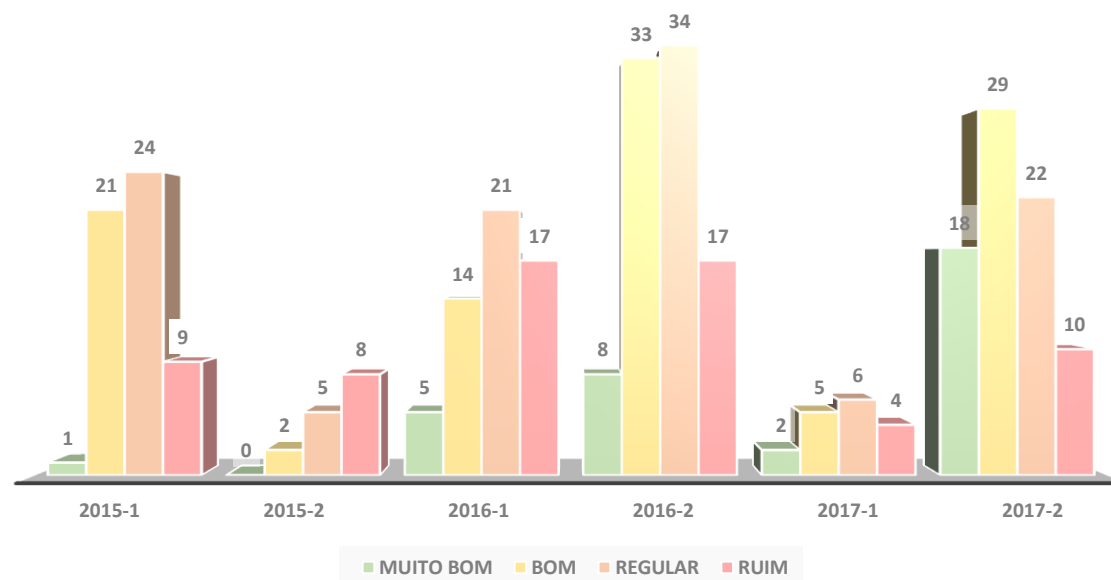
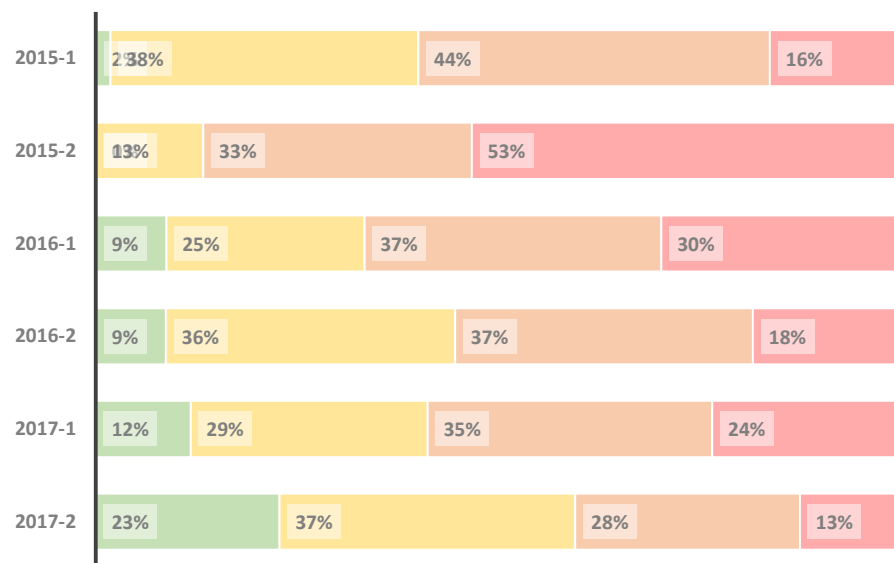
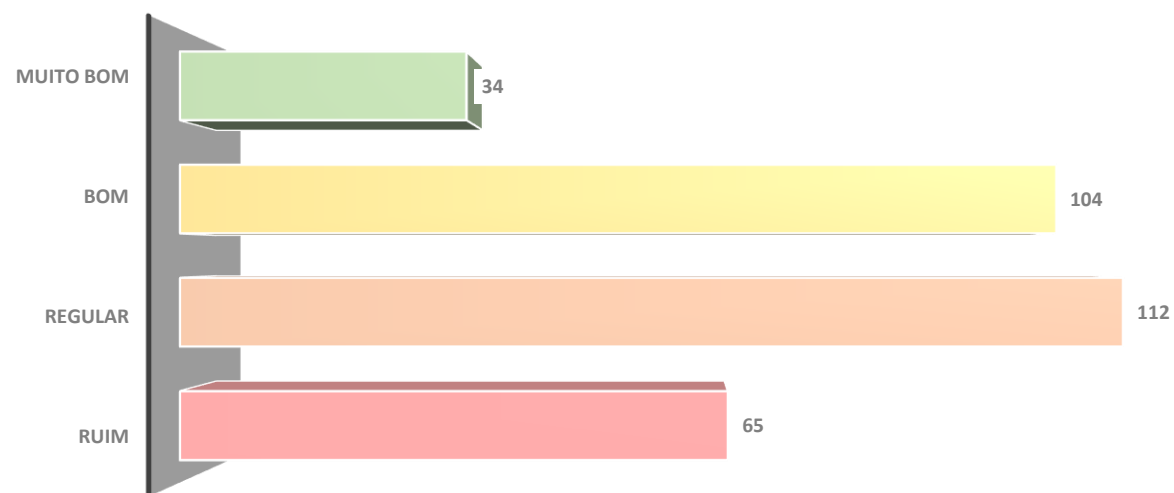
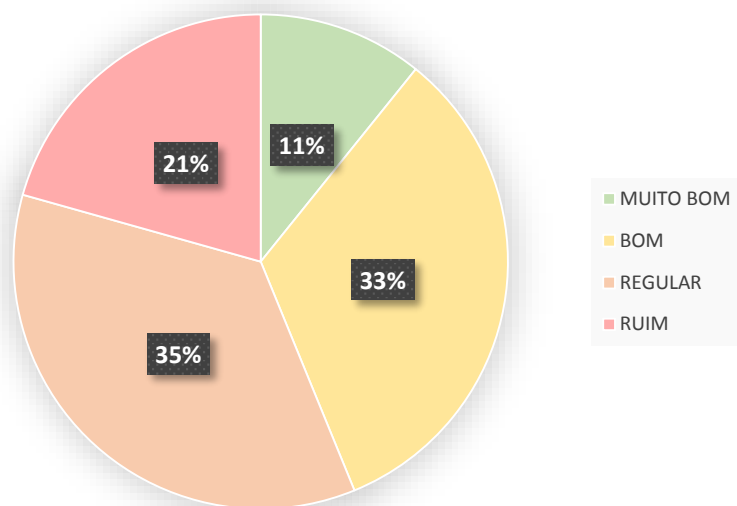


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



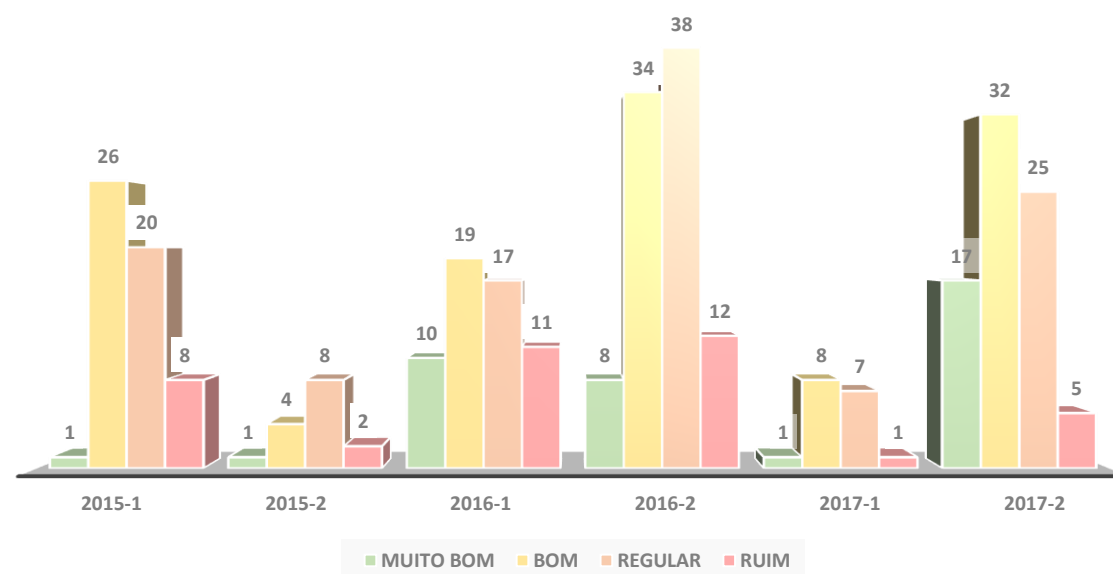
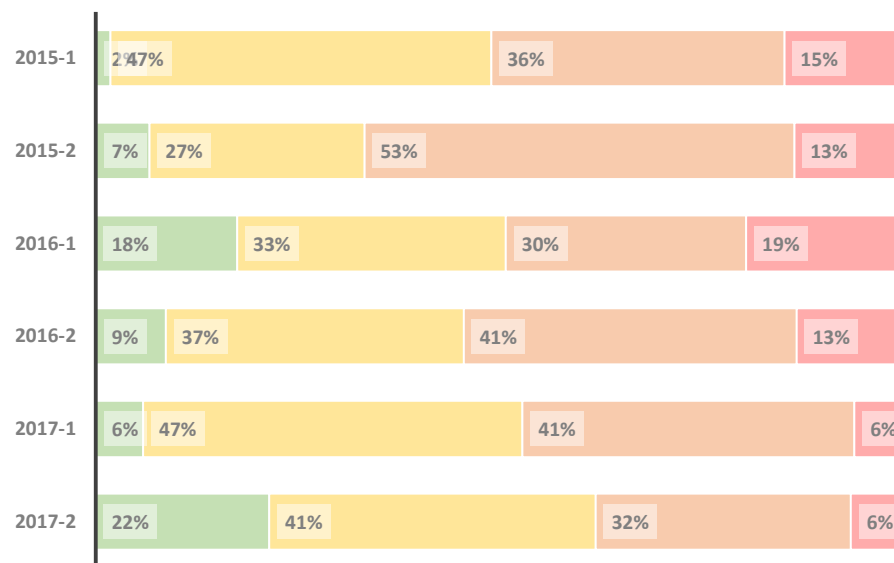
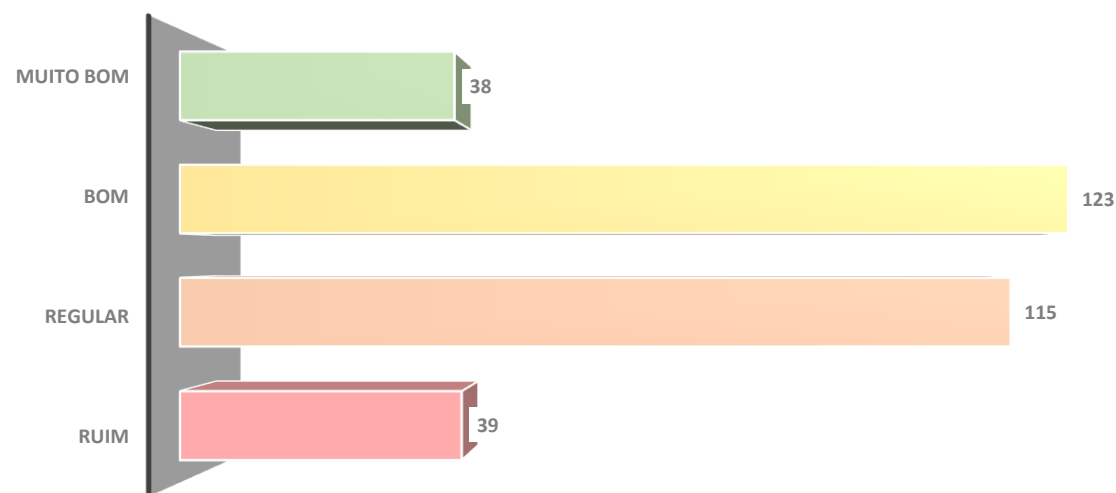
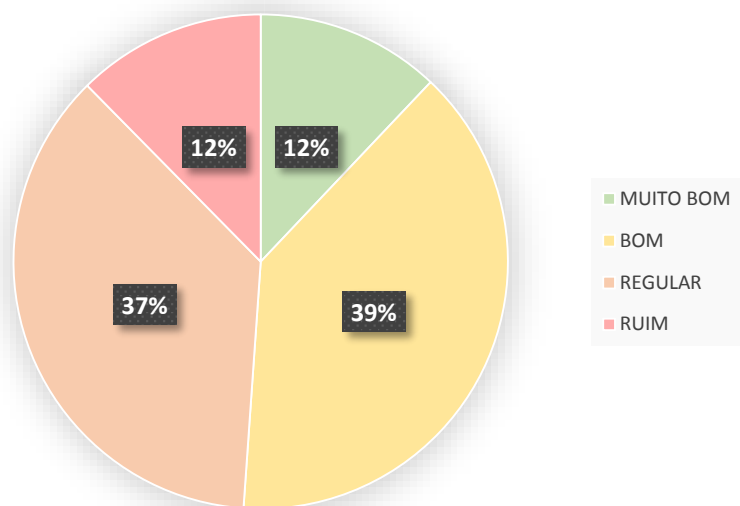


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



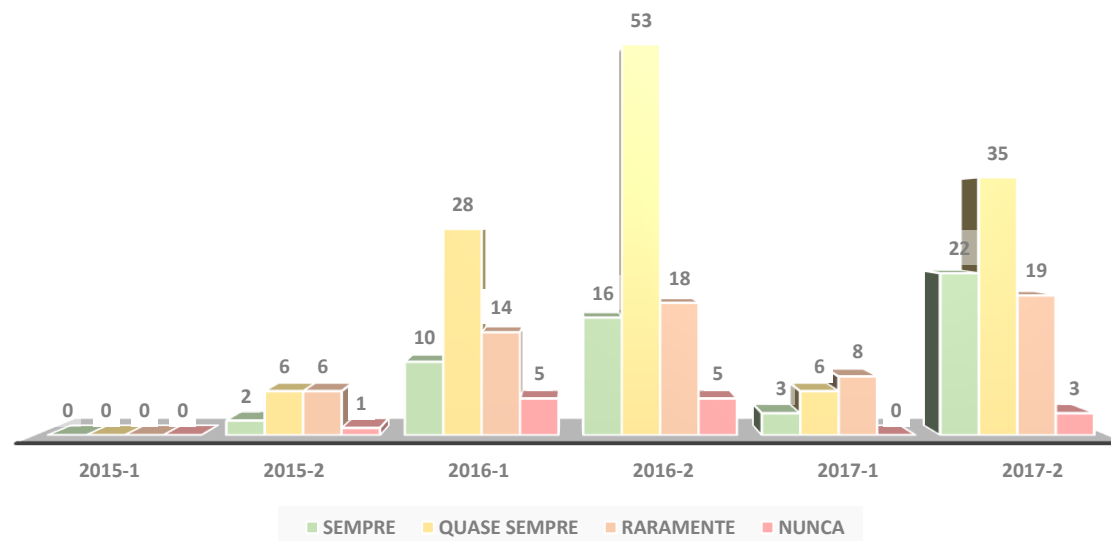
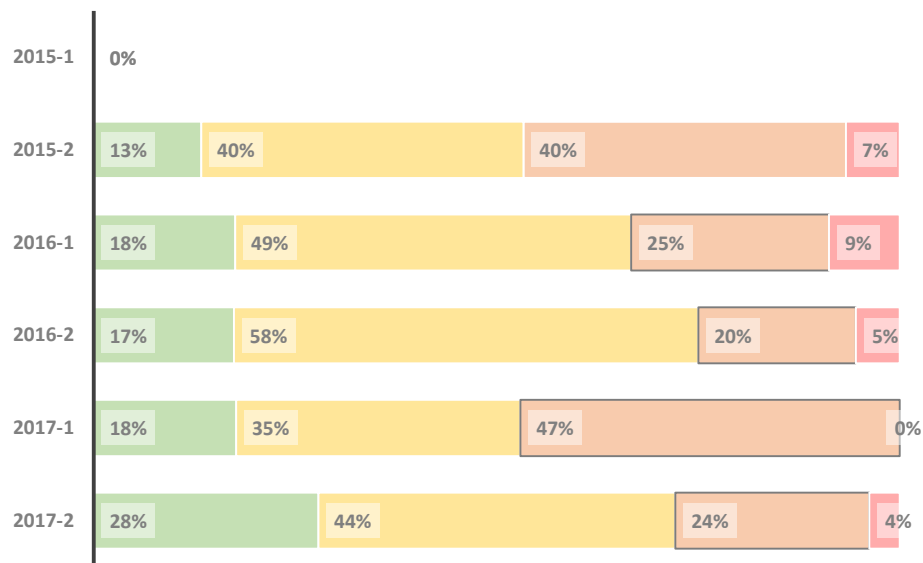
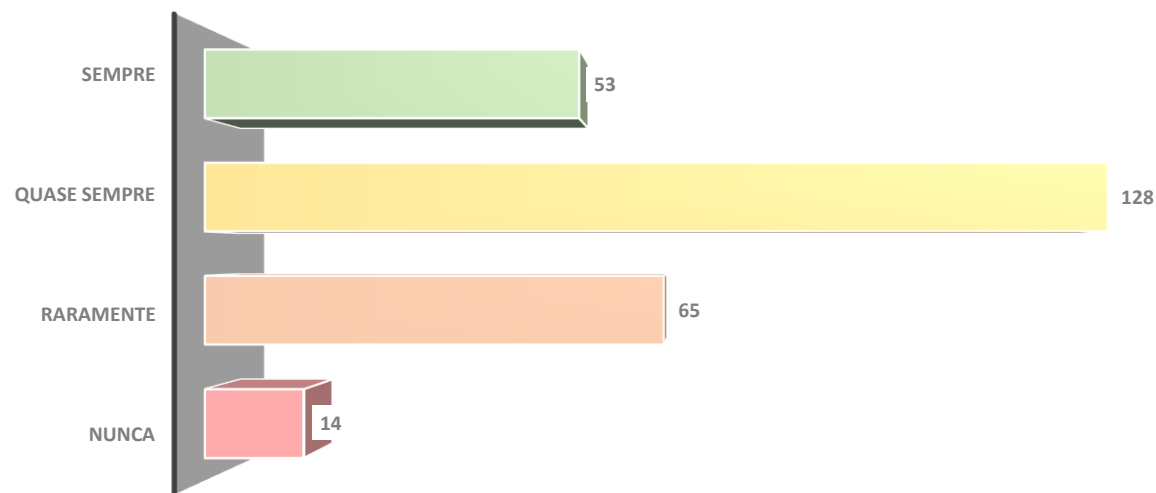
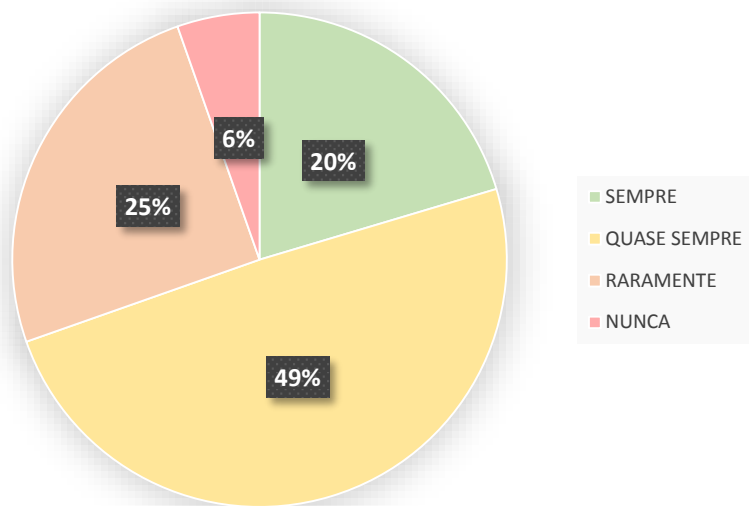


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



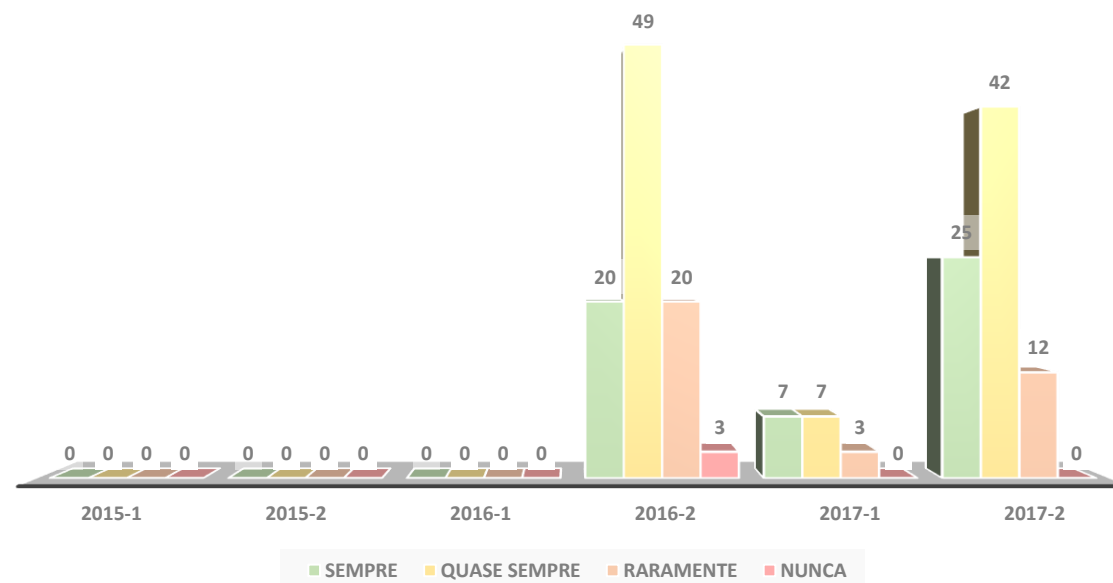
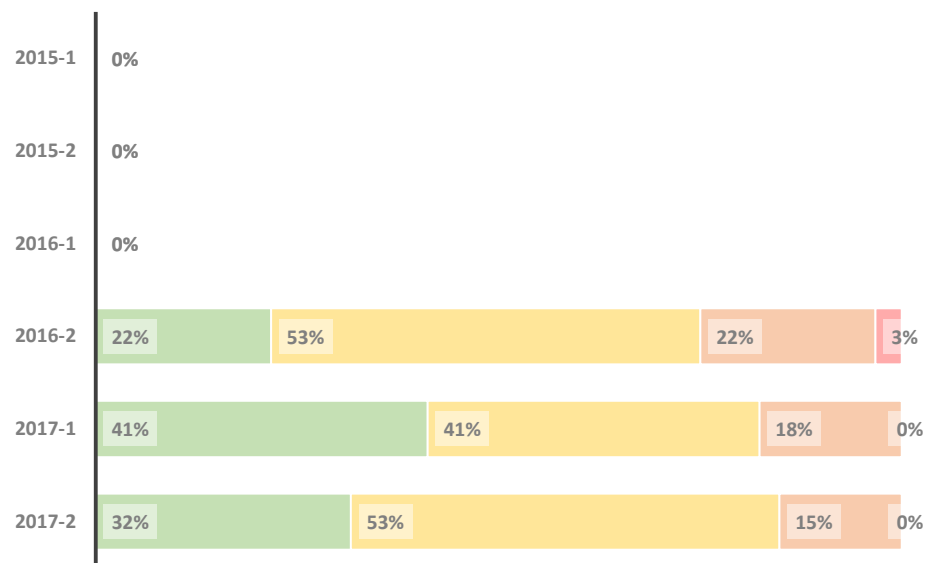
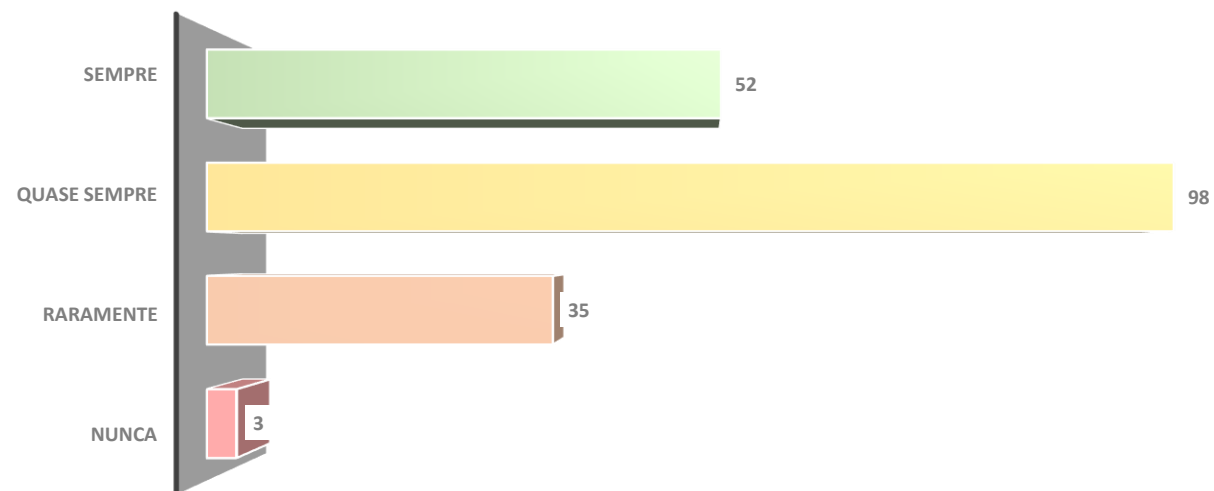
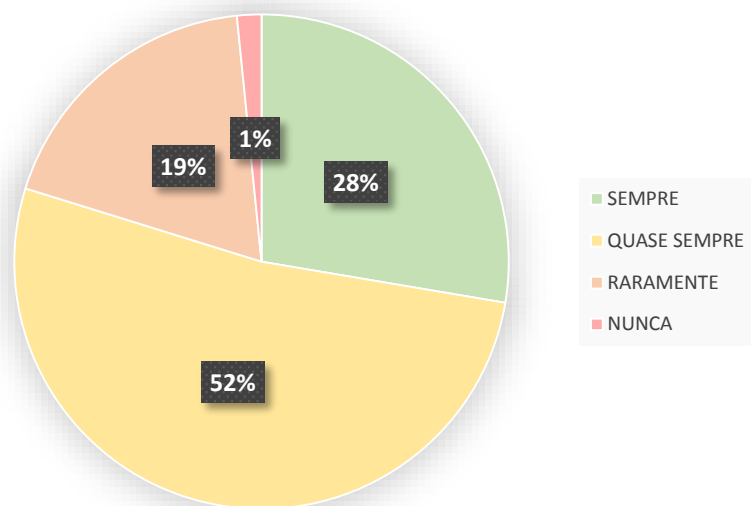


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



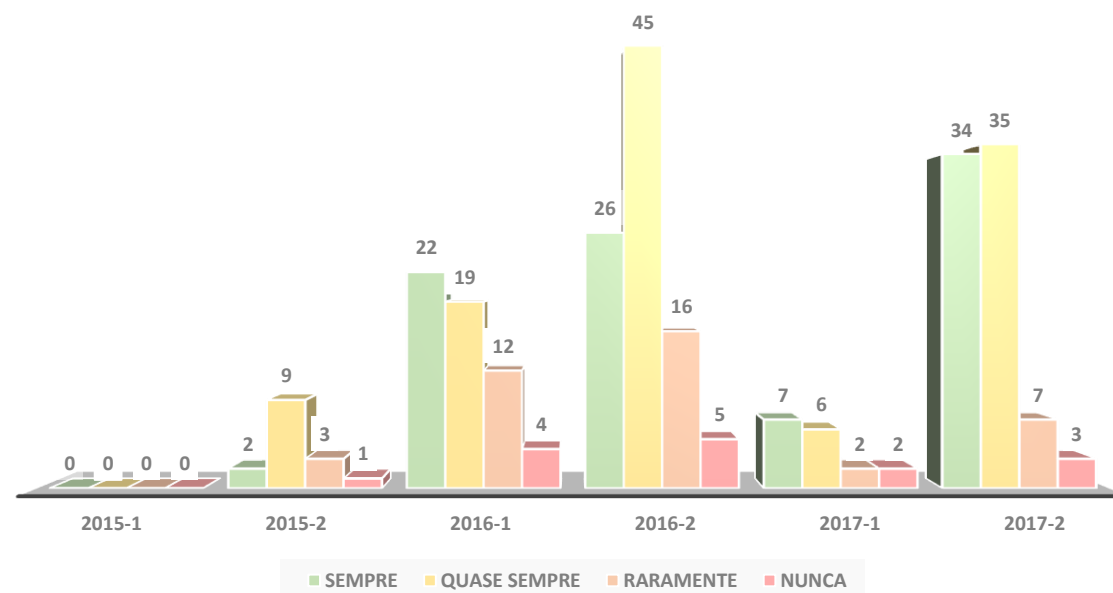
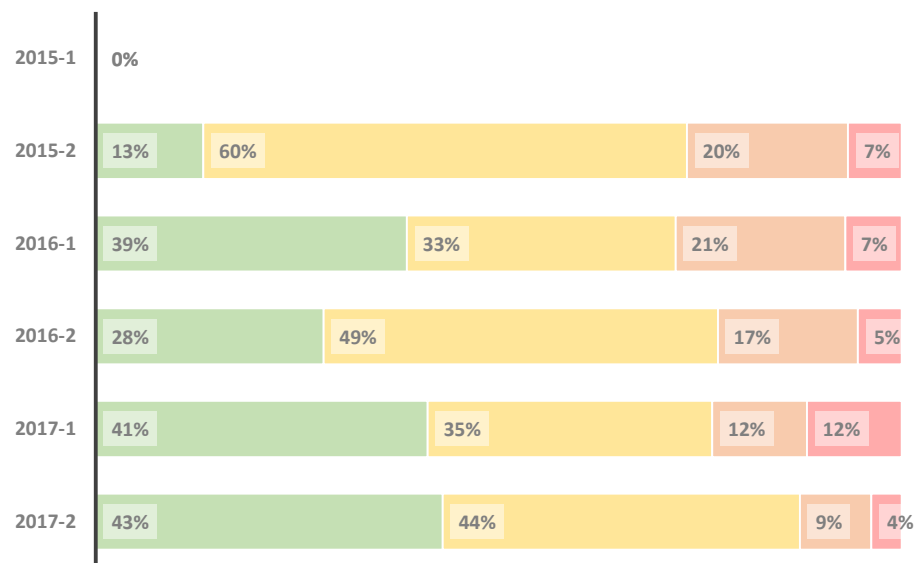
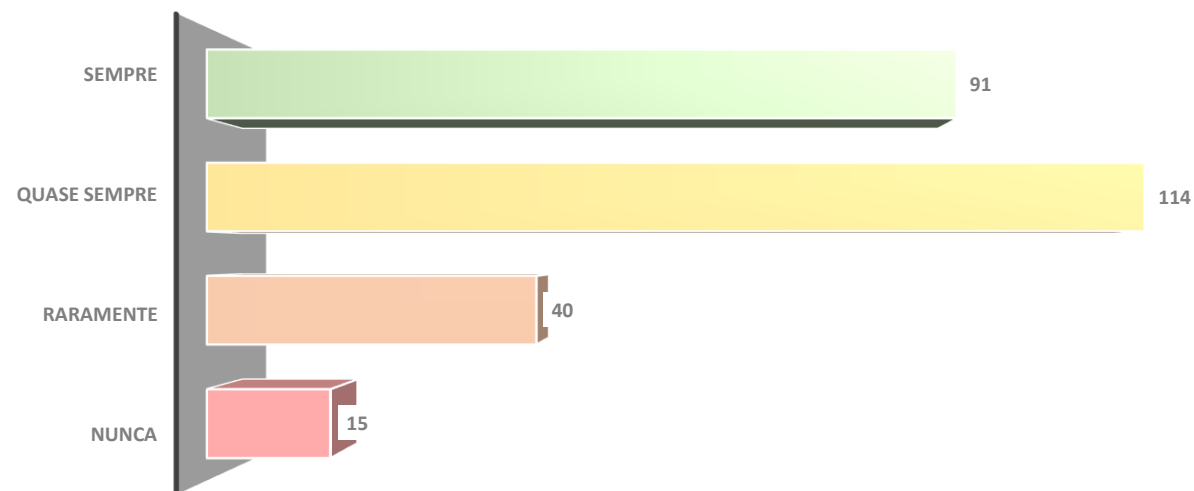
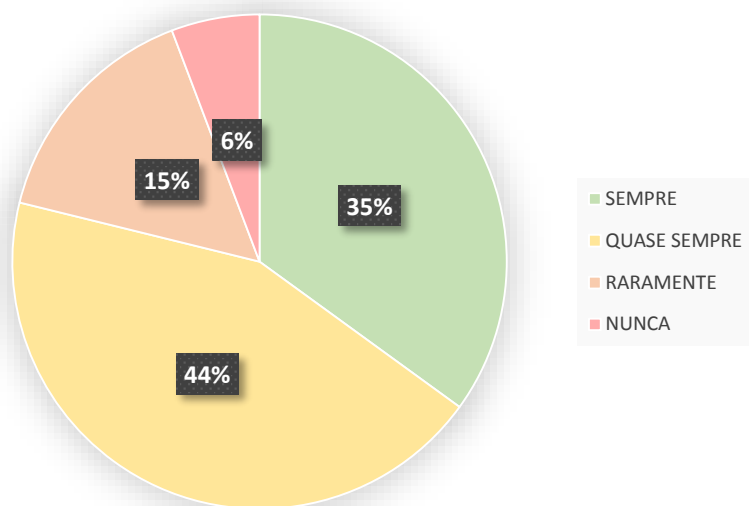


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



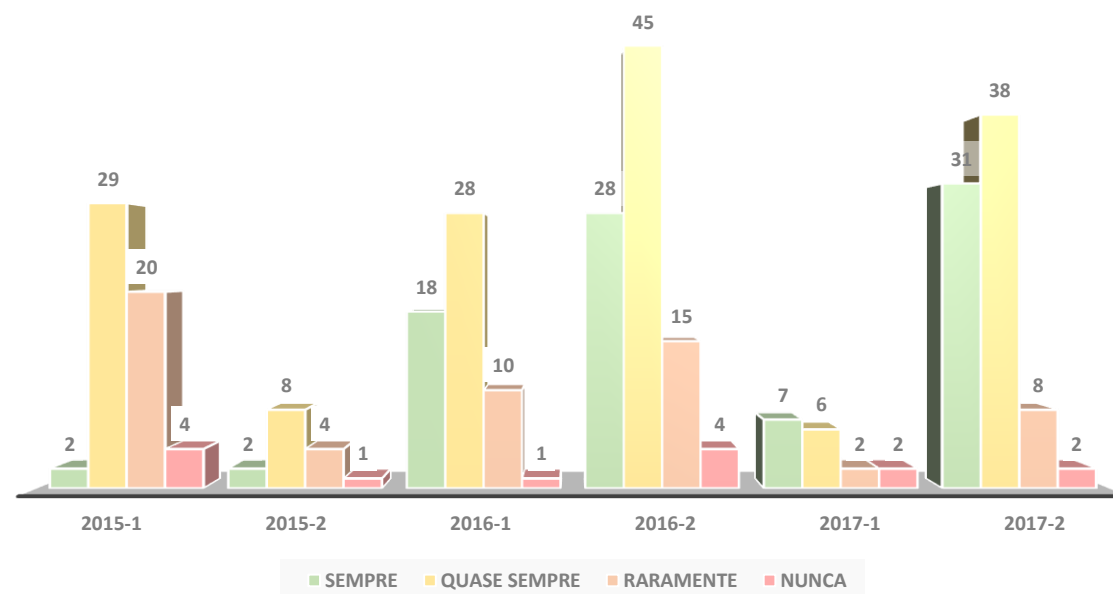
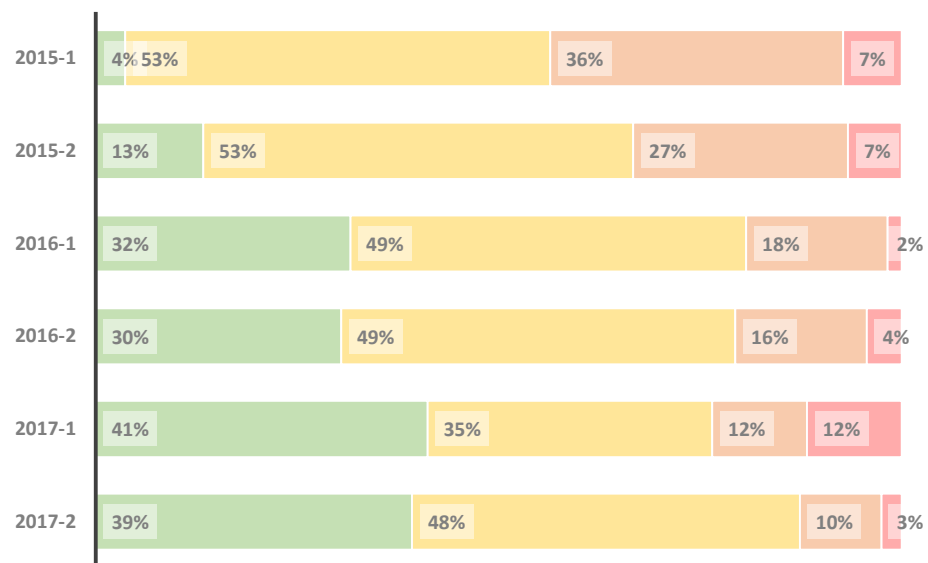
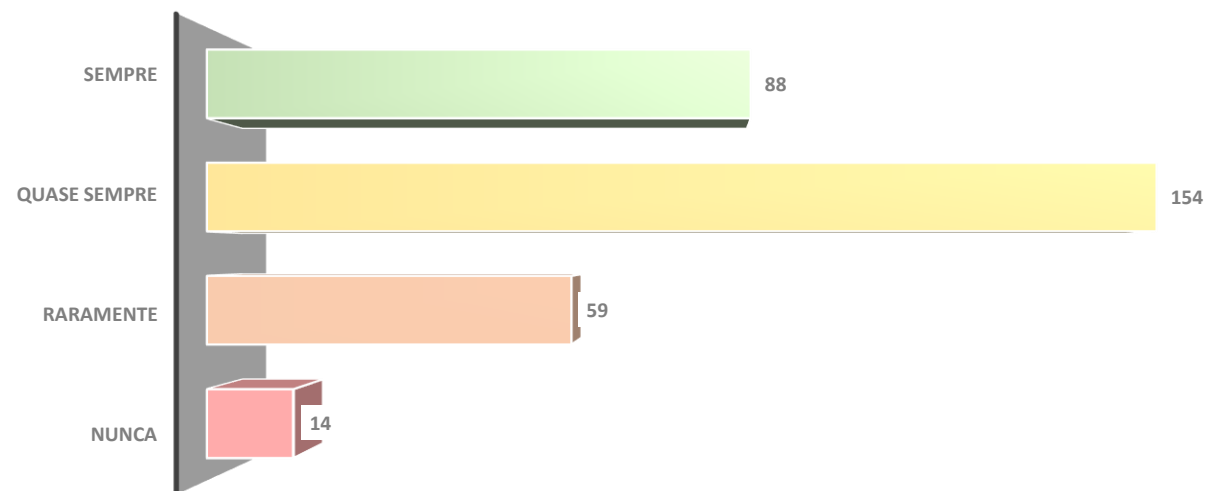
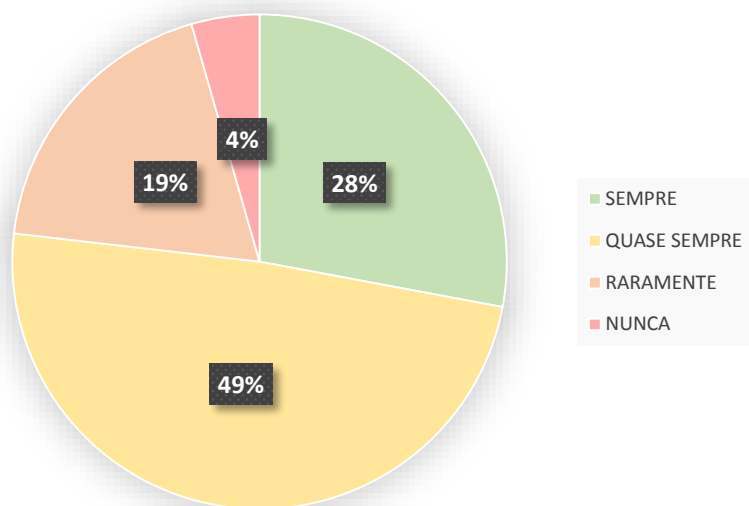


O COORDENADOR: é acessível ao aluno?



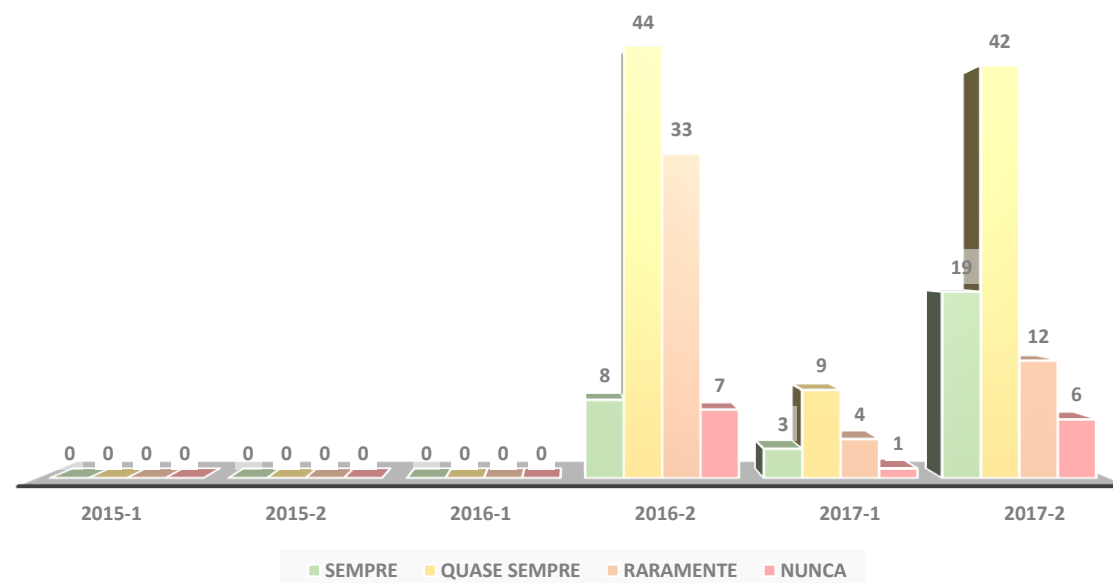
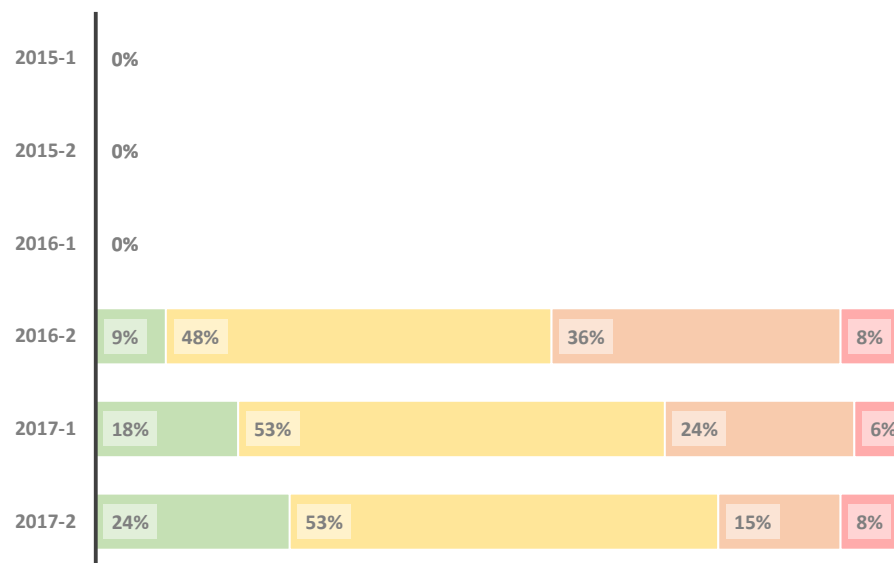
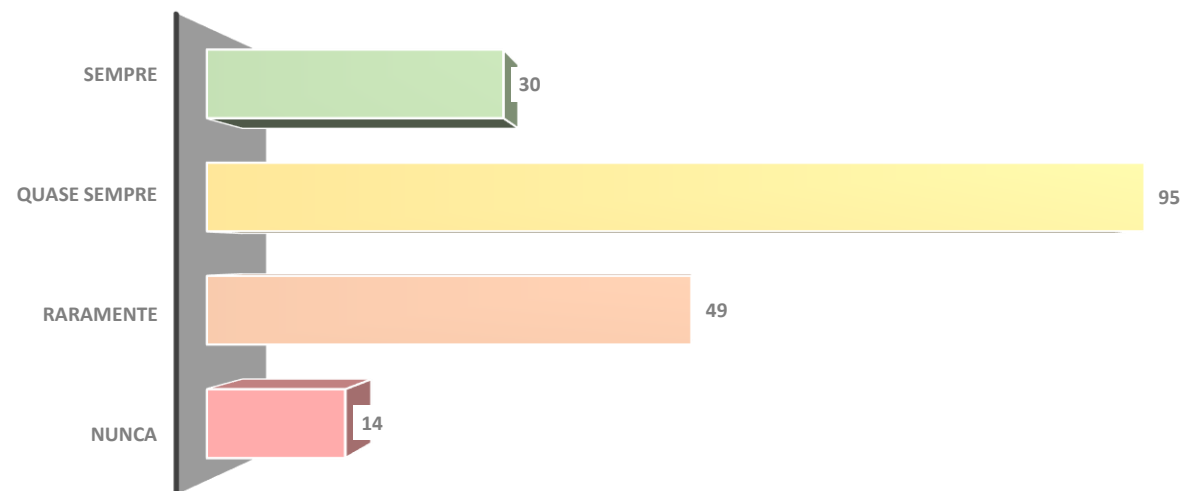
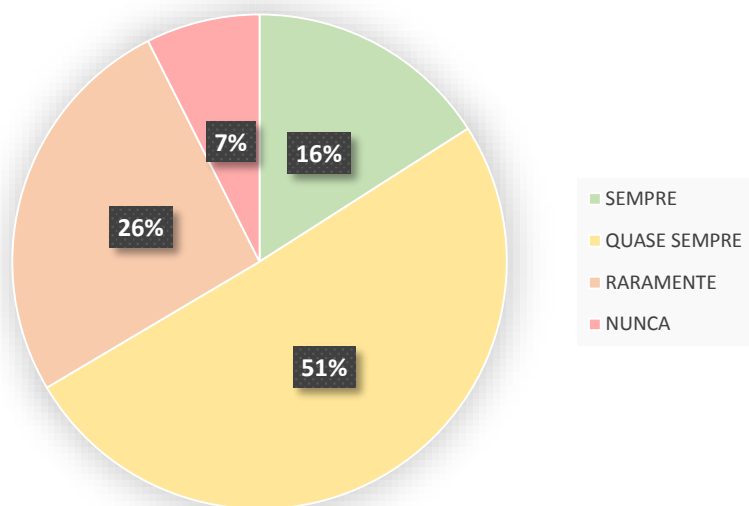


O COORDENADOR: é acessível ao aluno?



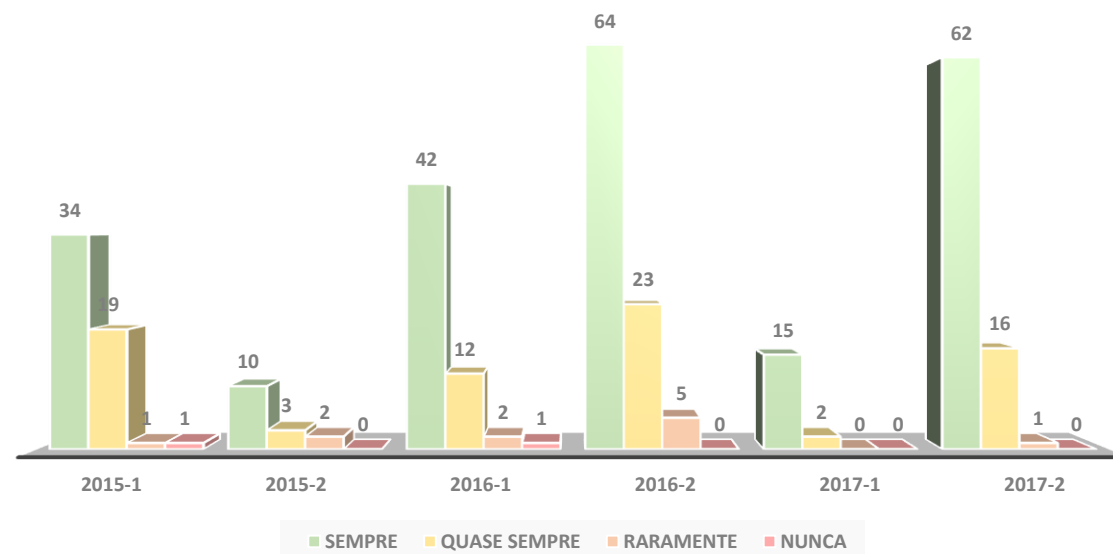
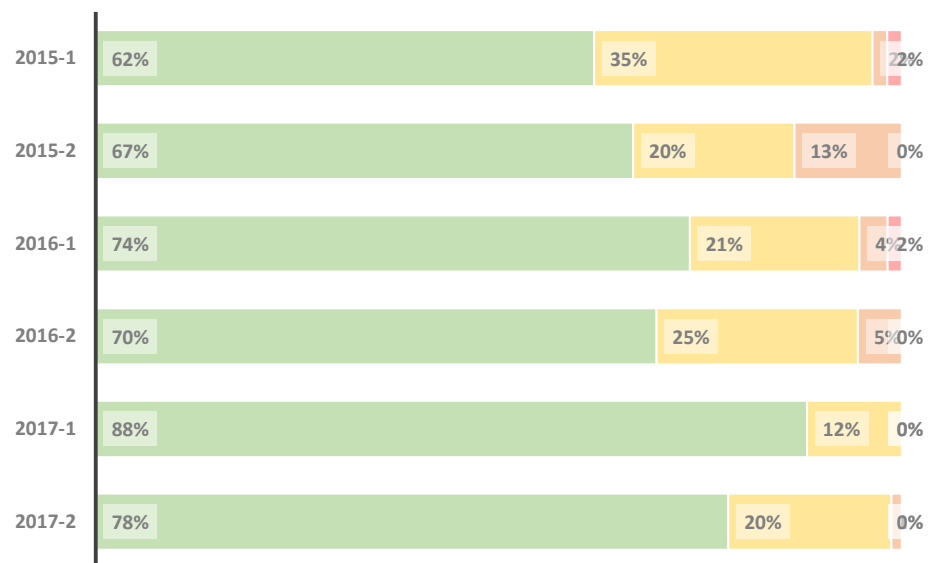
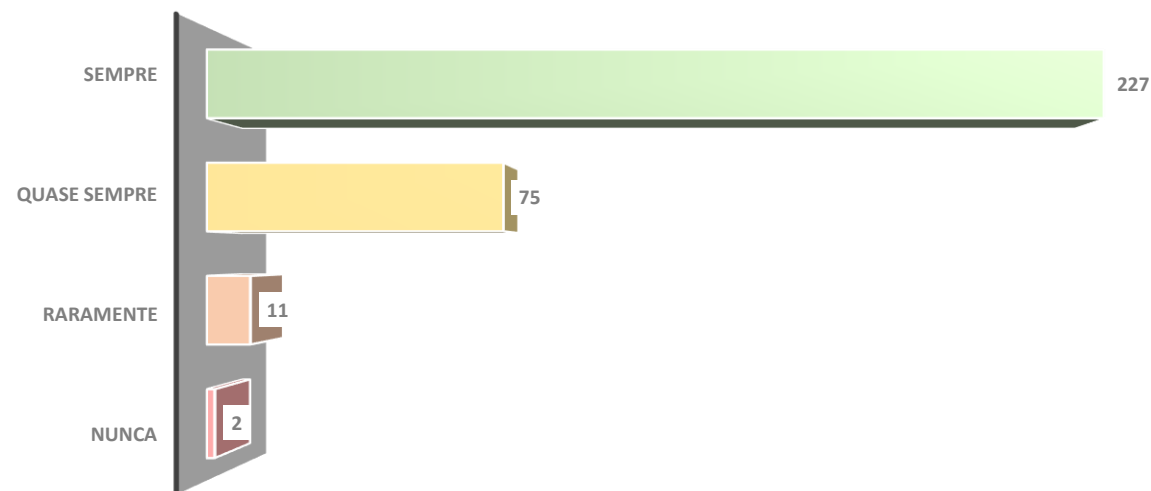
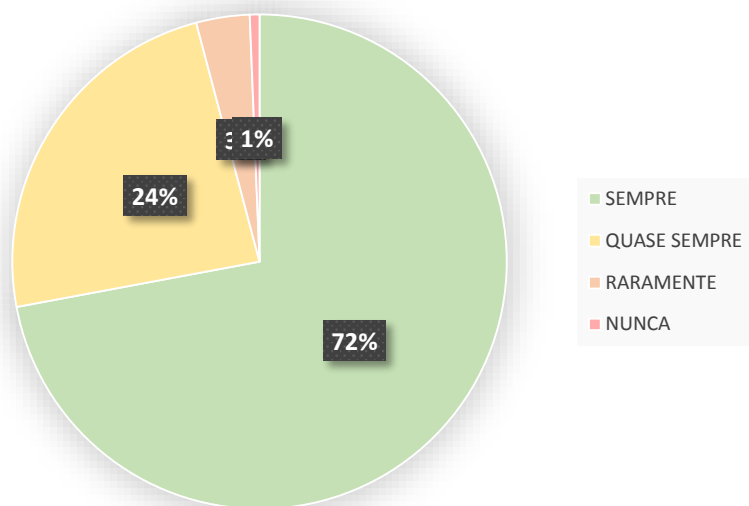


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



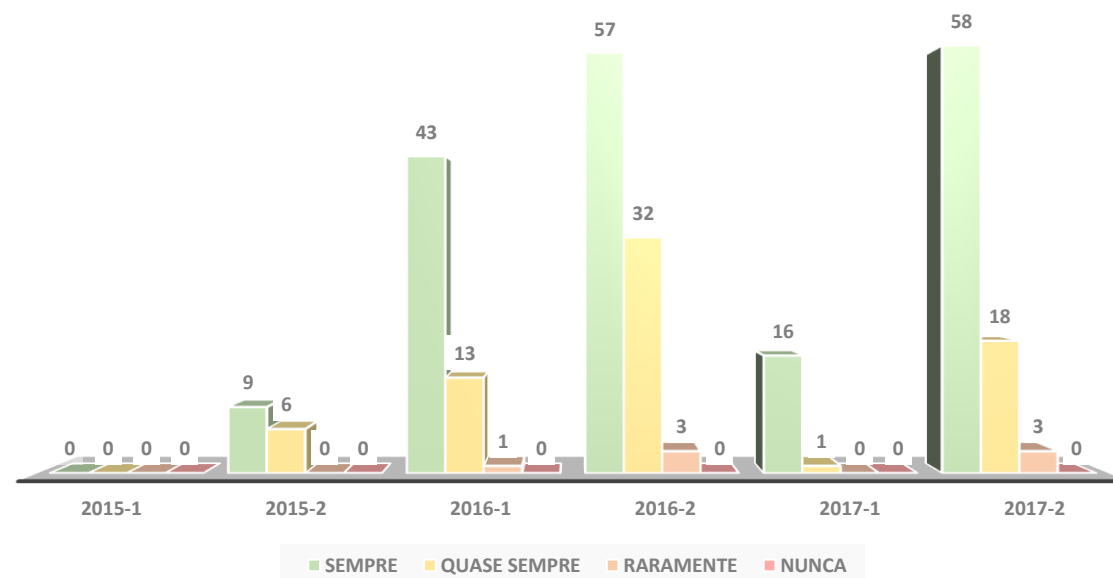
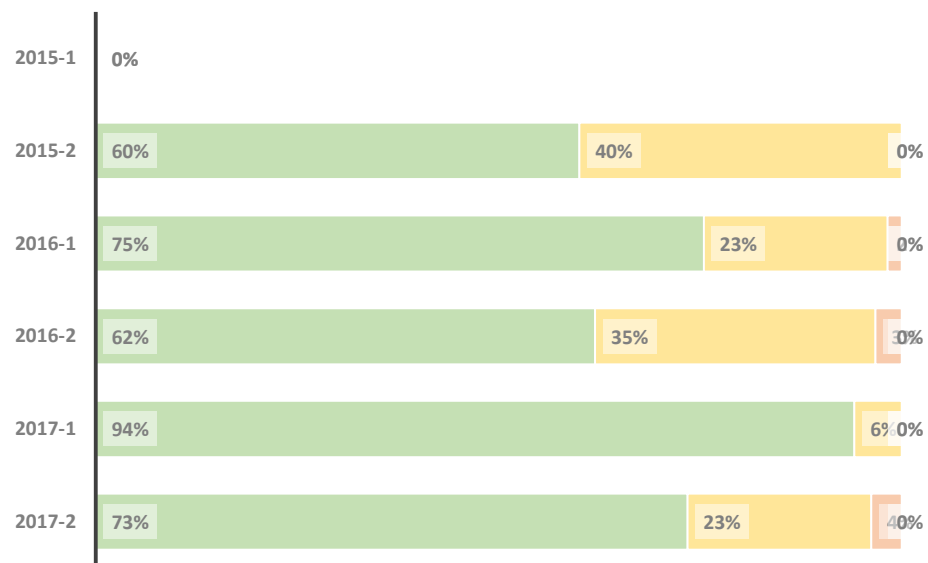
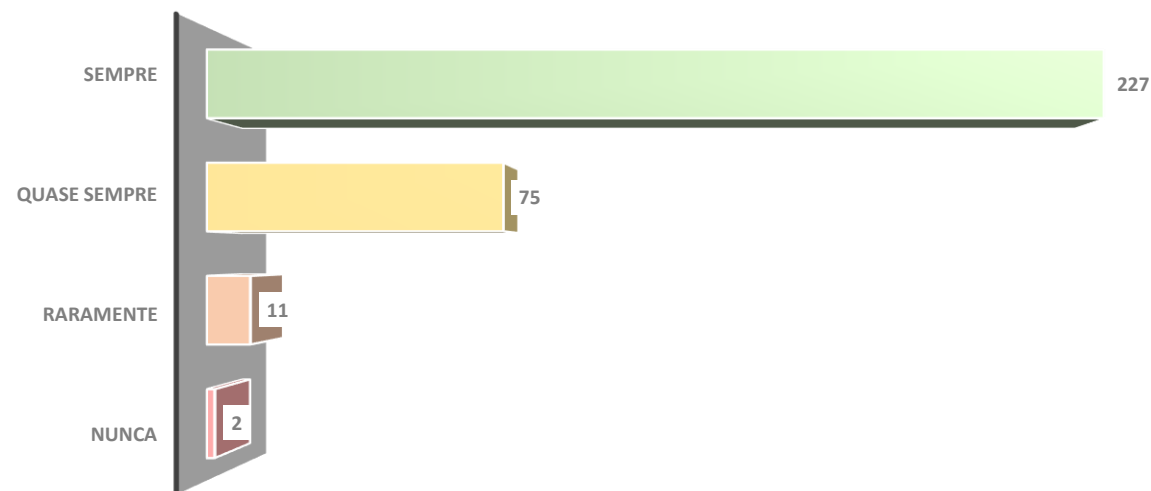
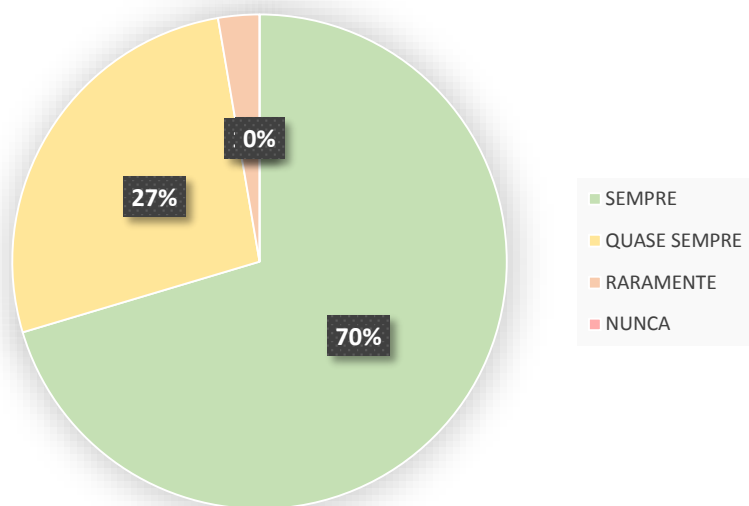


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



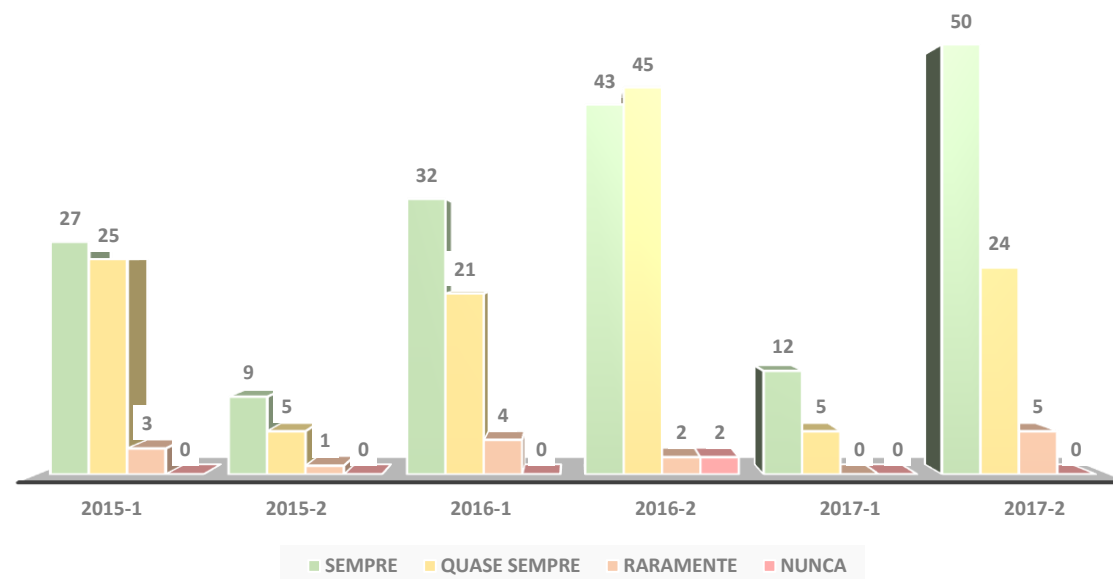
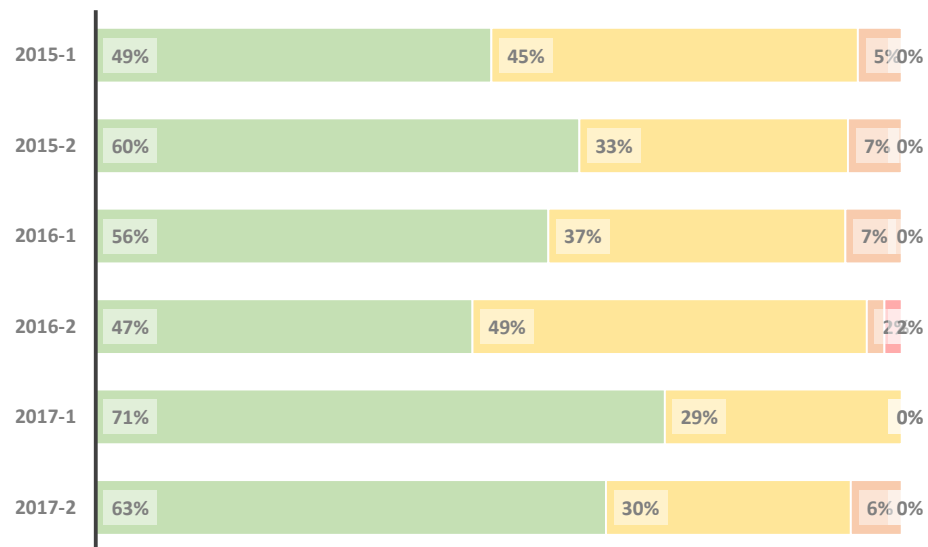
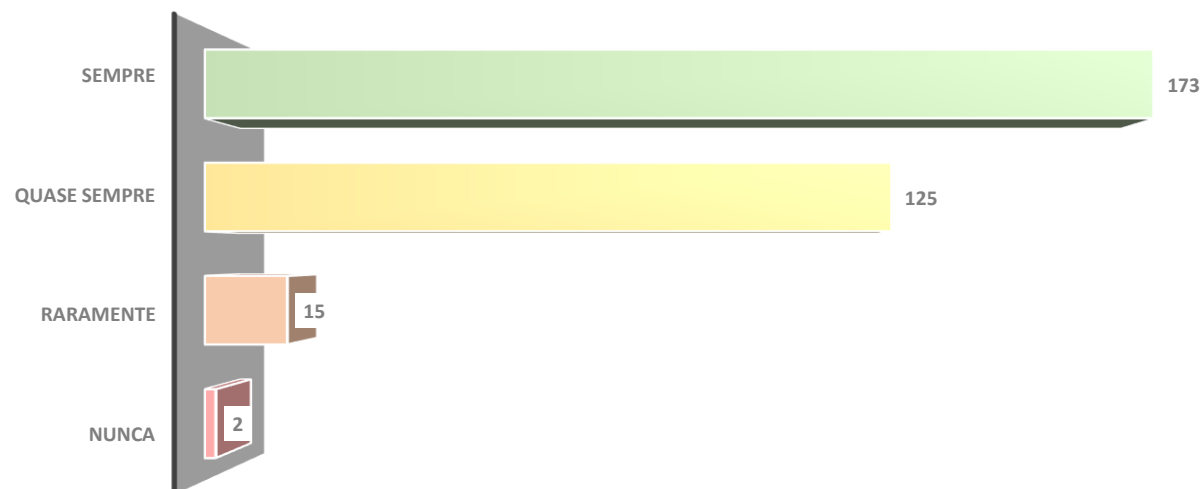
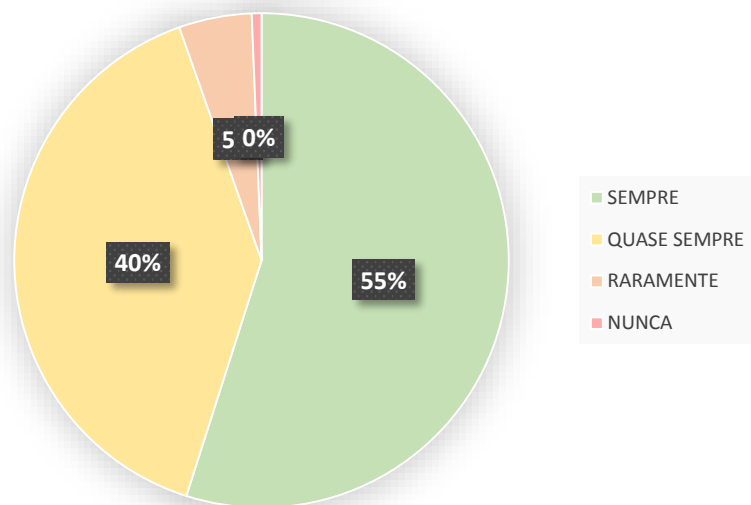


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



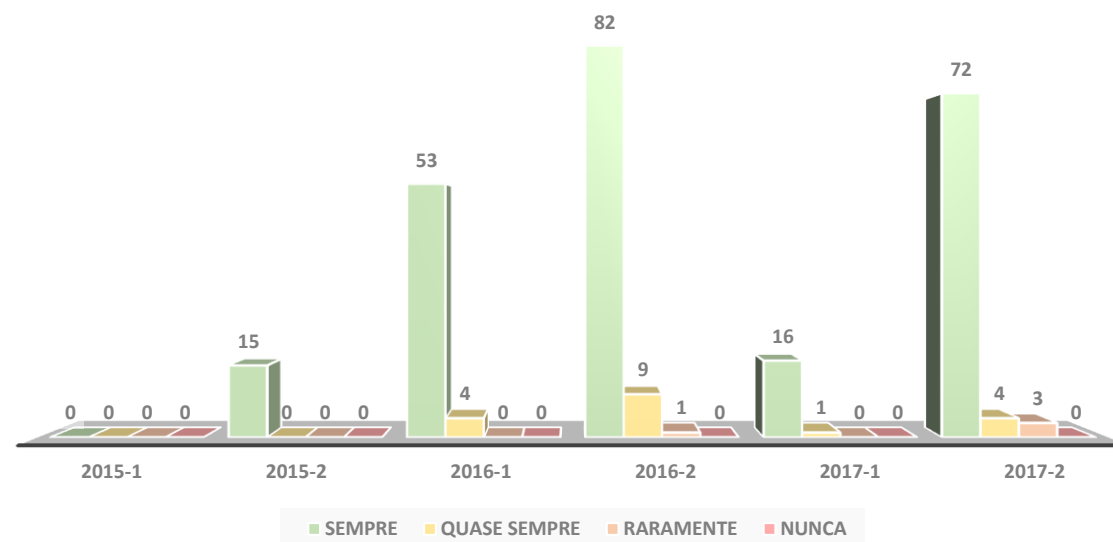
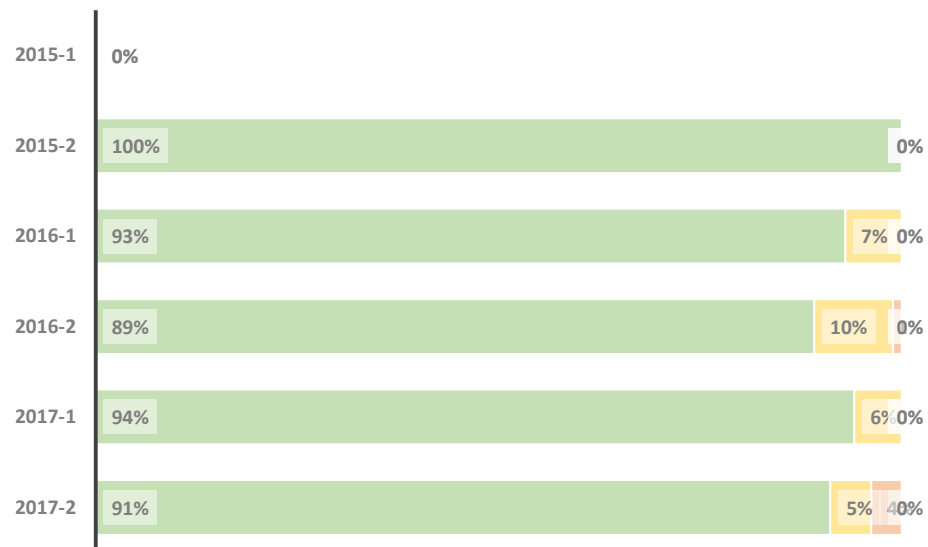
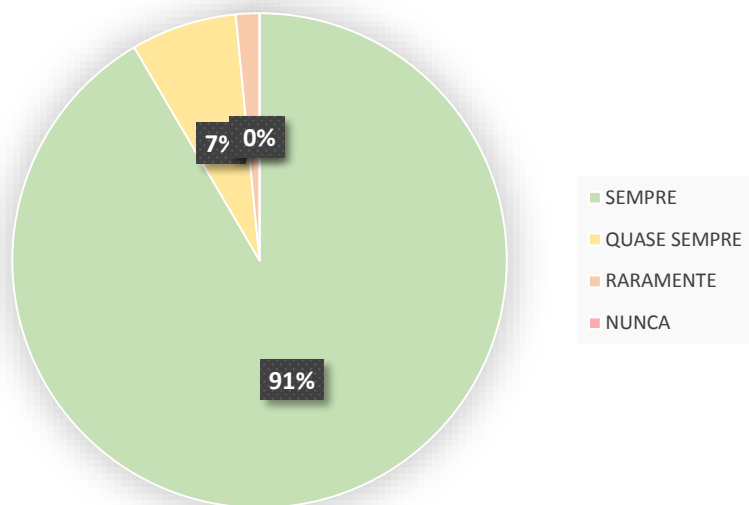


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



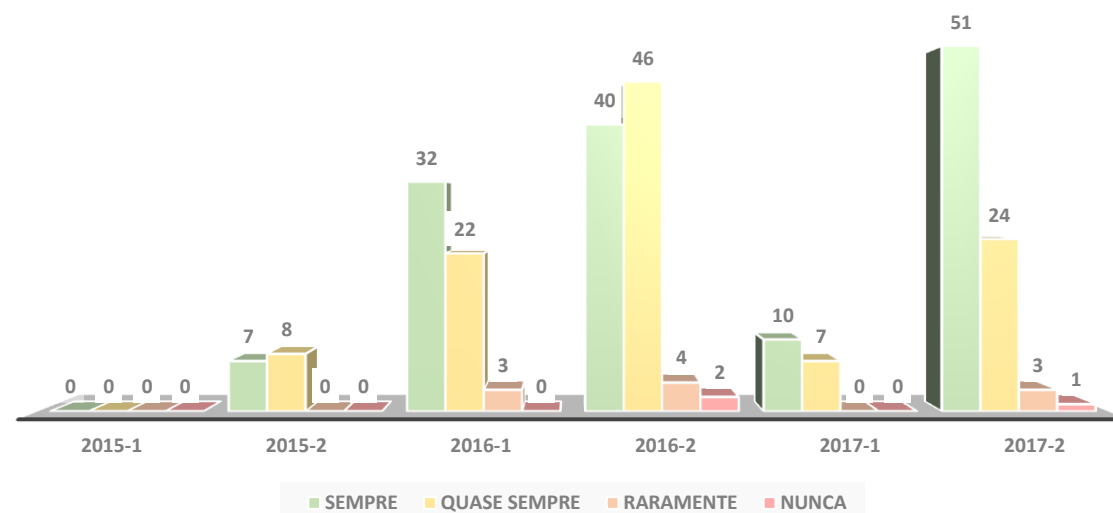
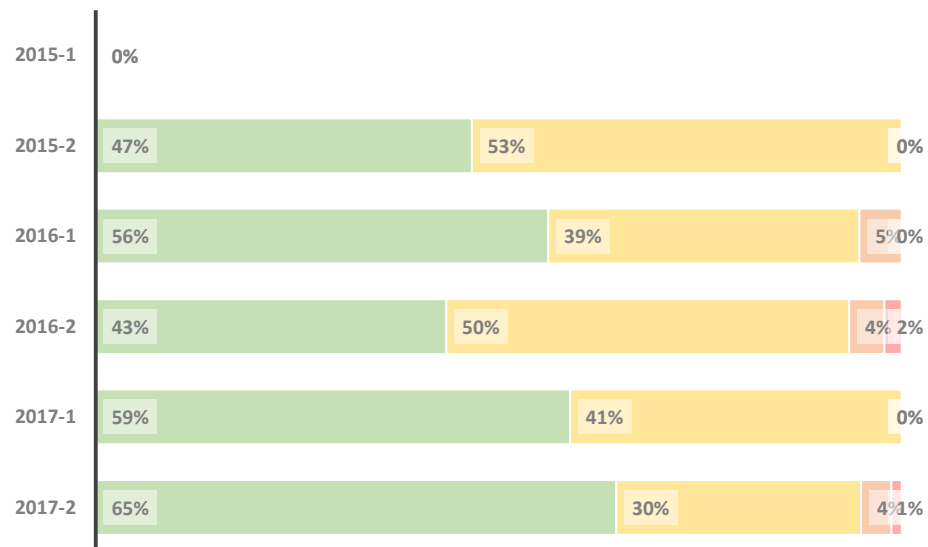
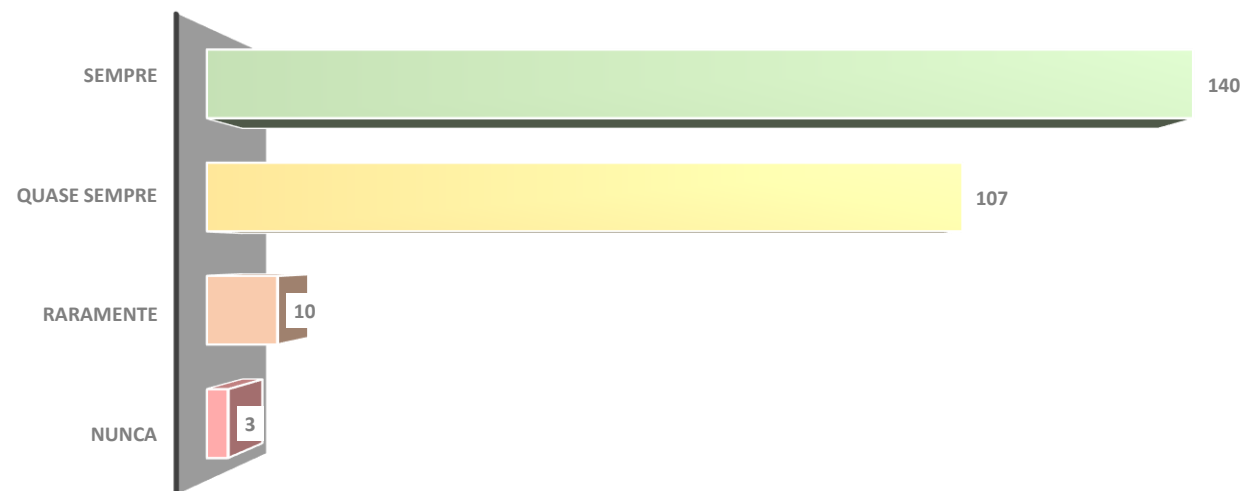
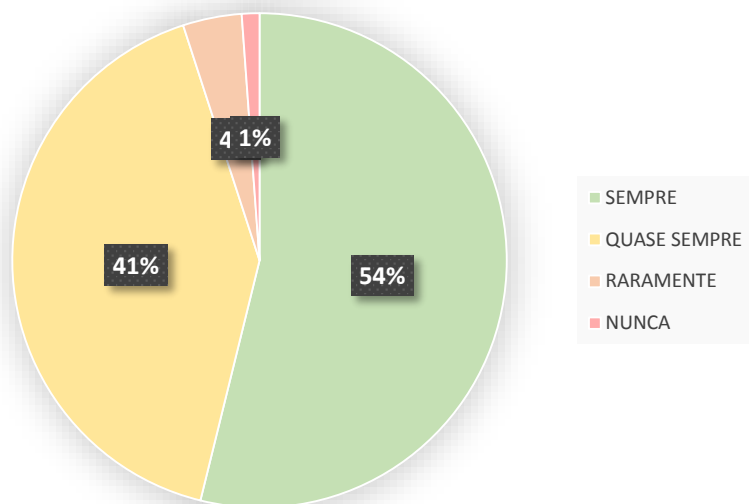


OS PROFESSORES: fazem chamada?



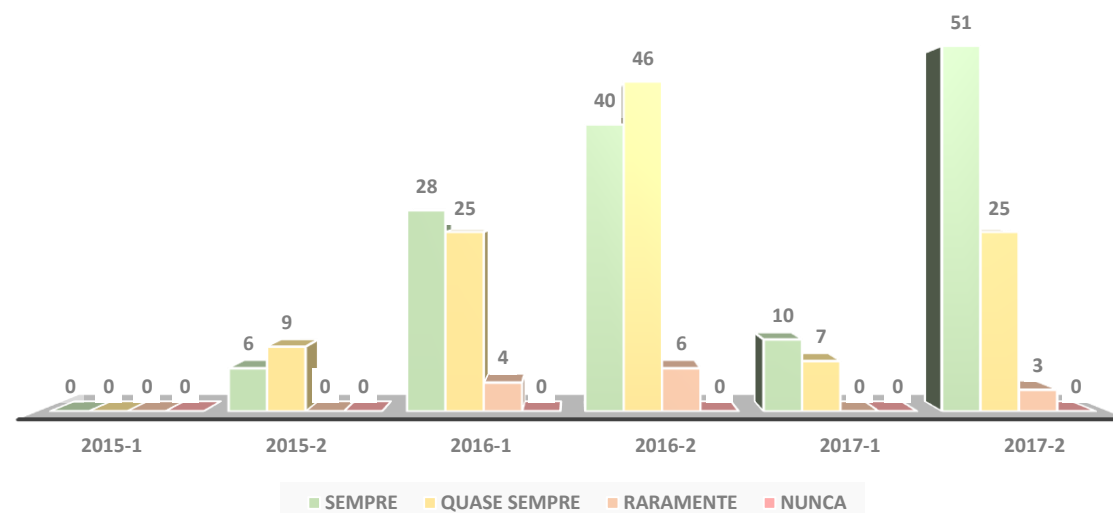
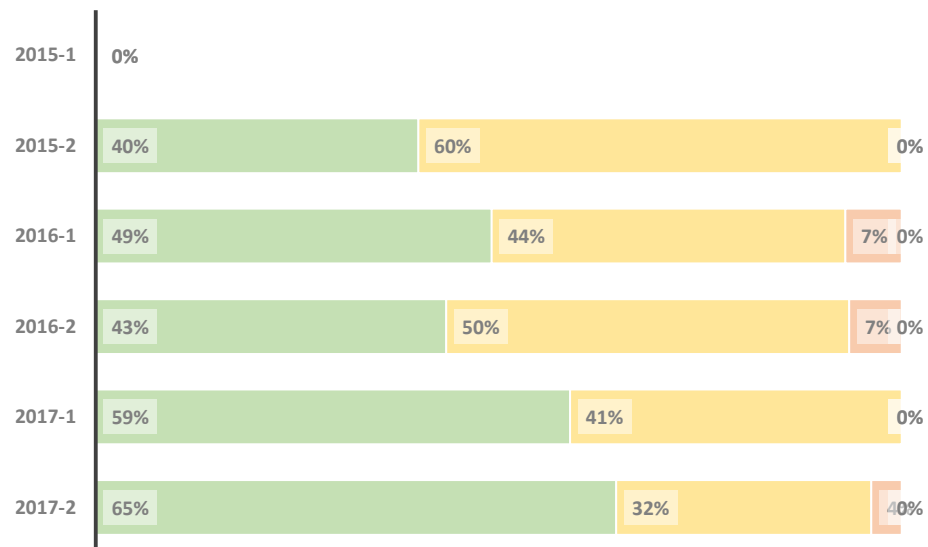
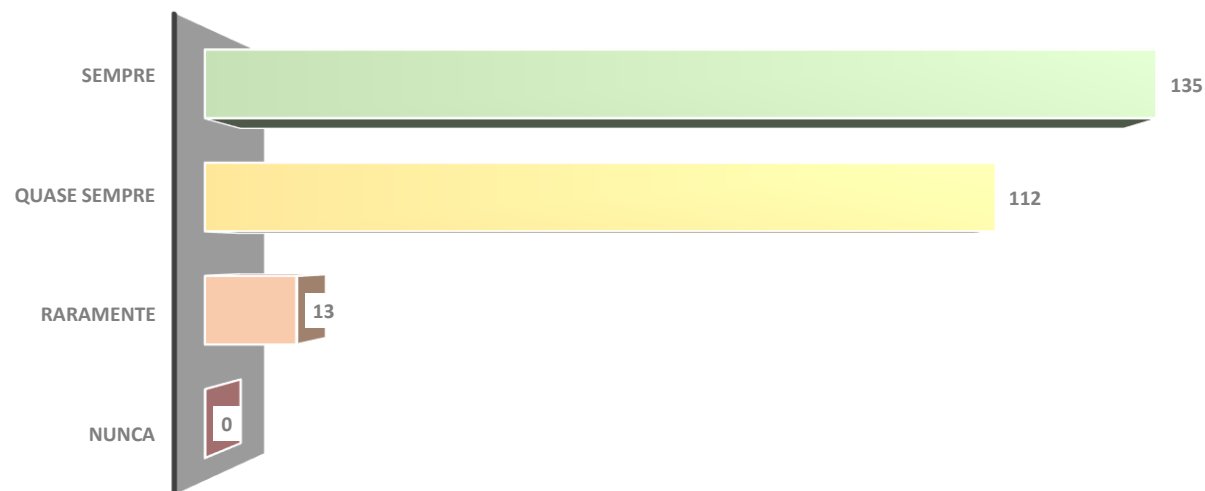
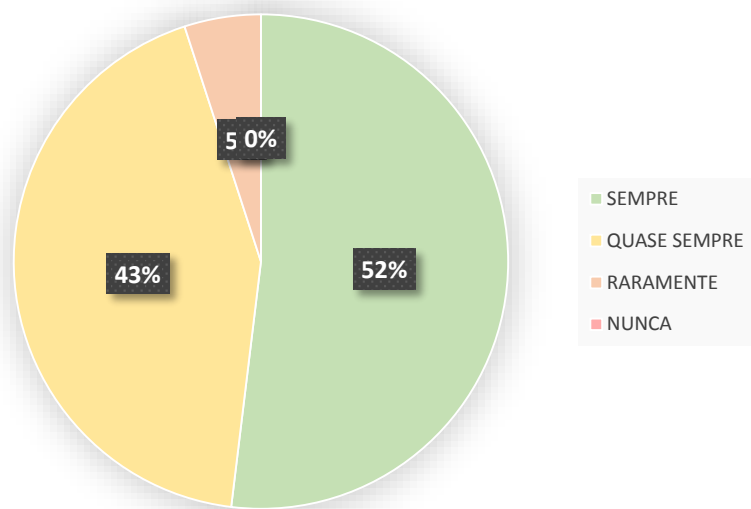


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



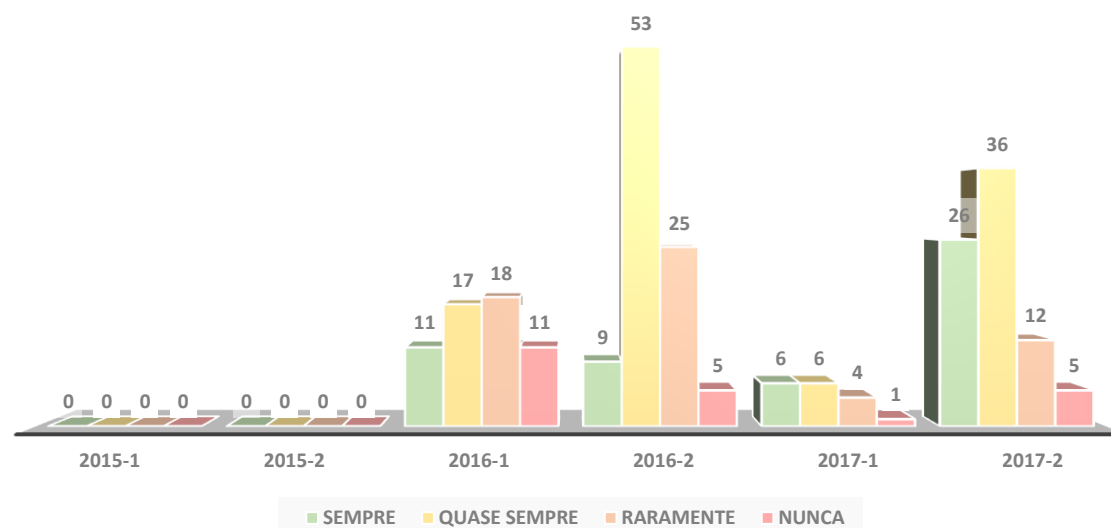
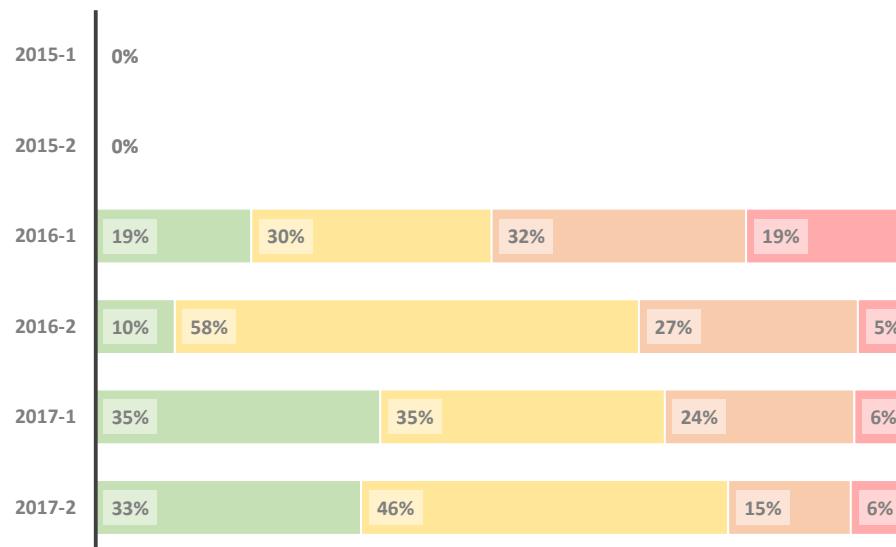
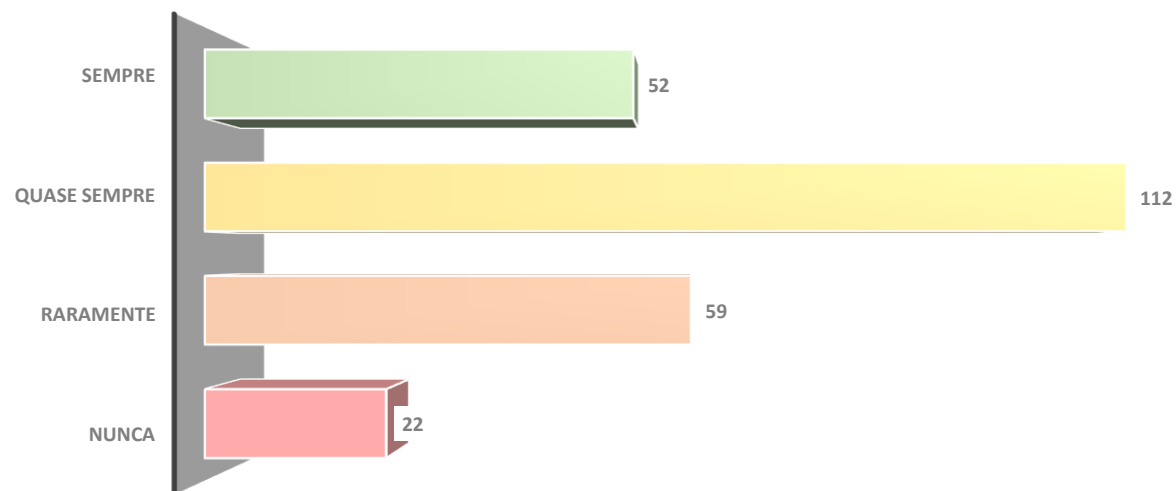
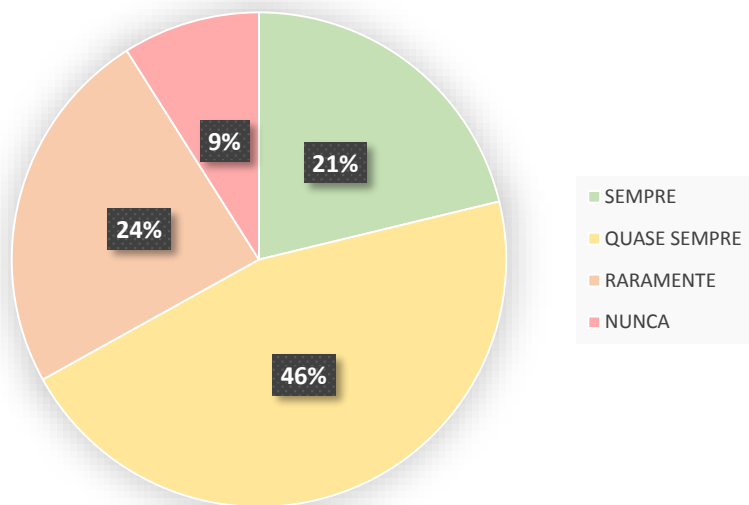


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



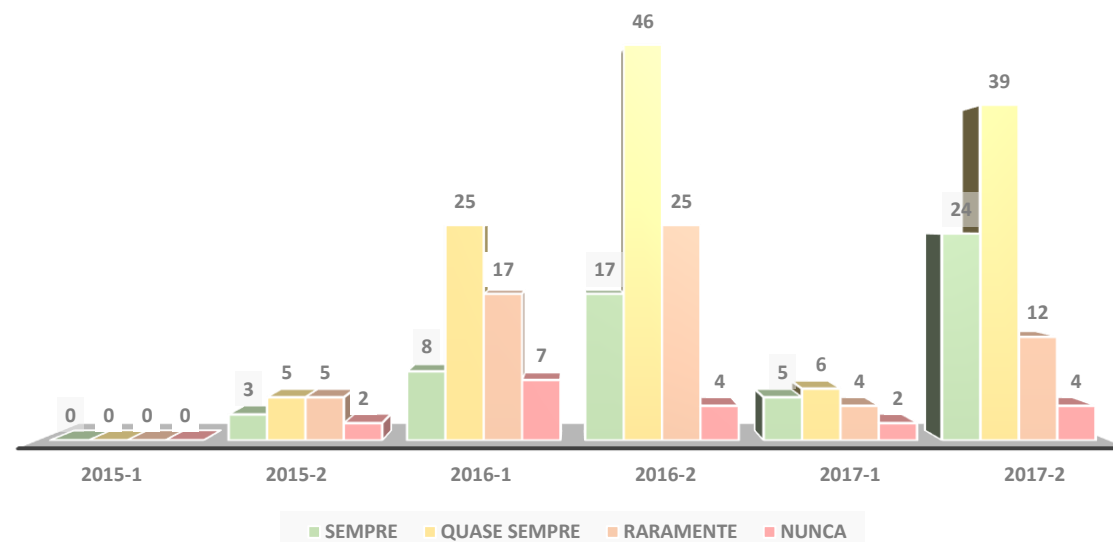
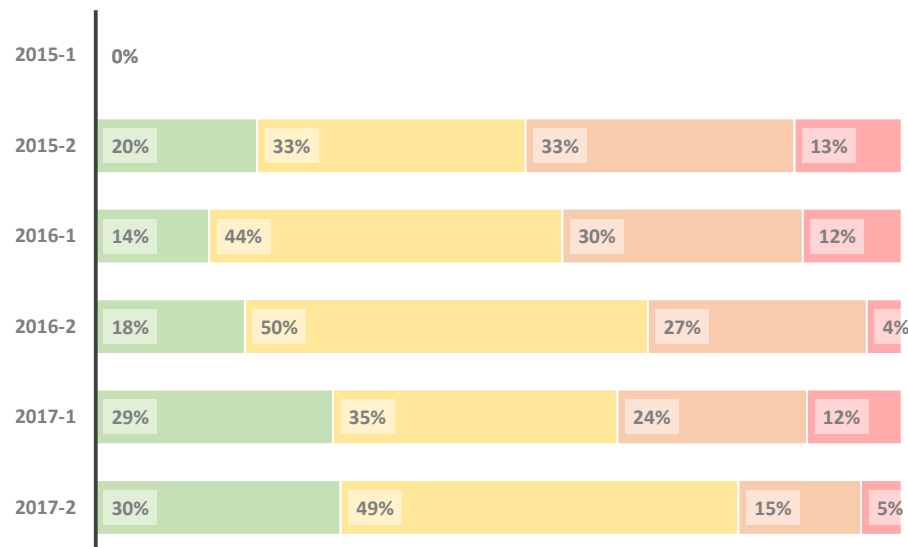
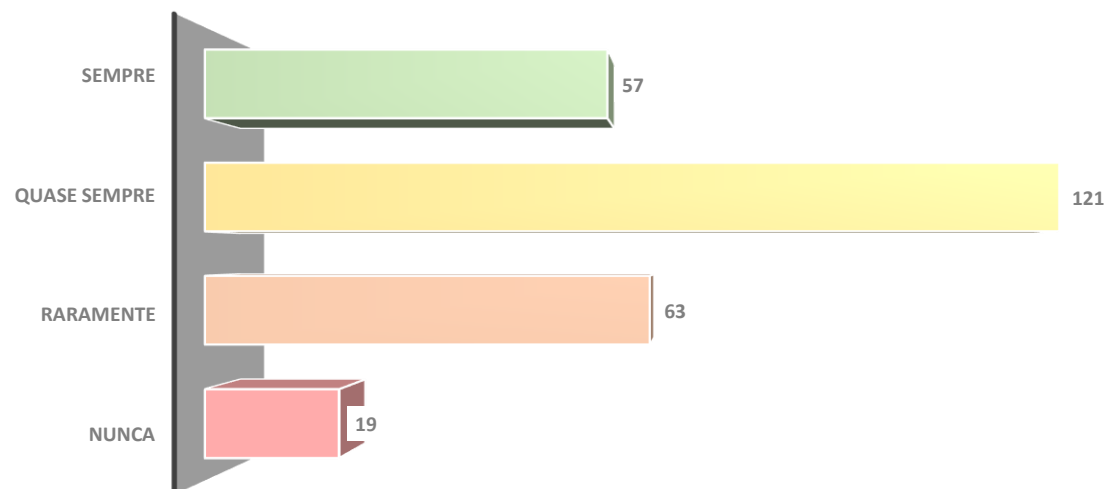
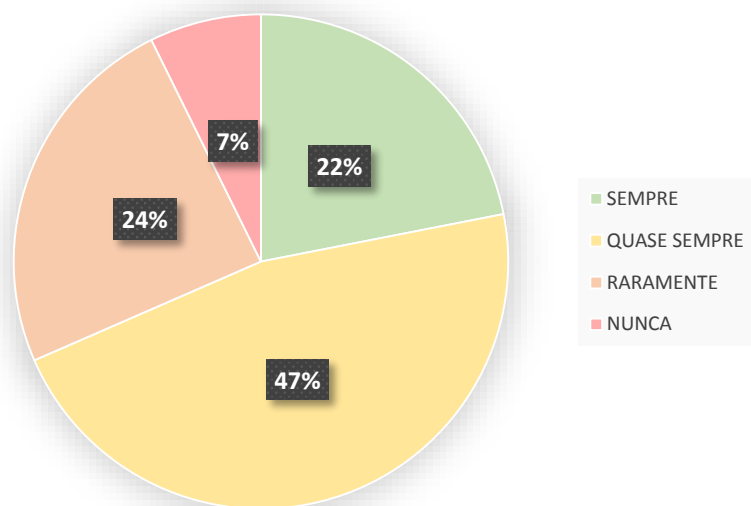


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



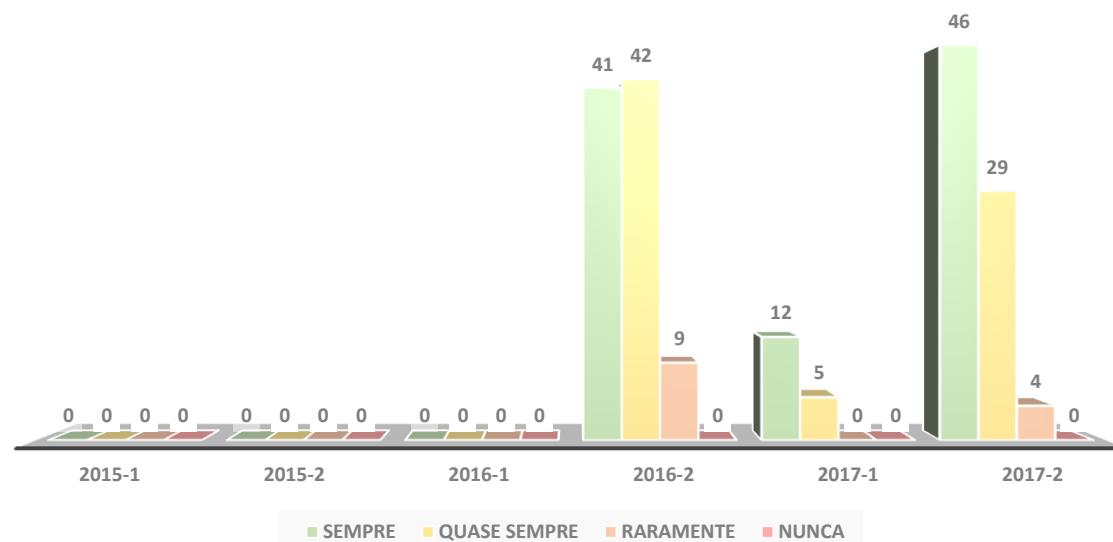
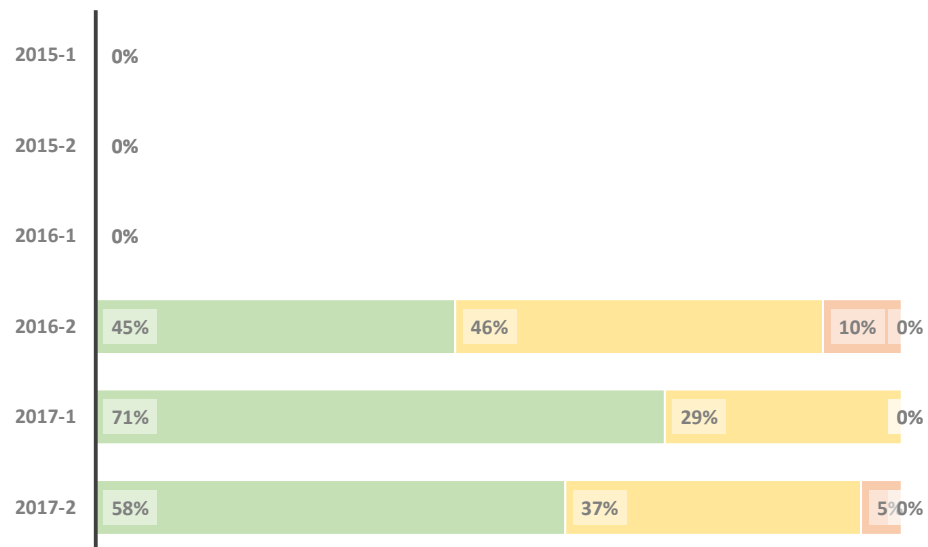
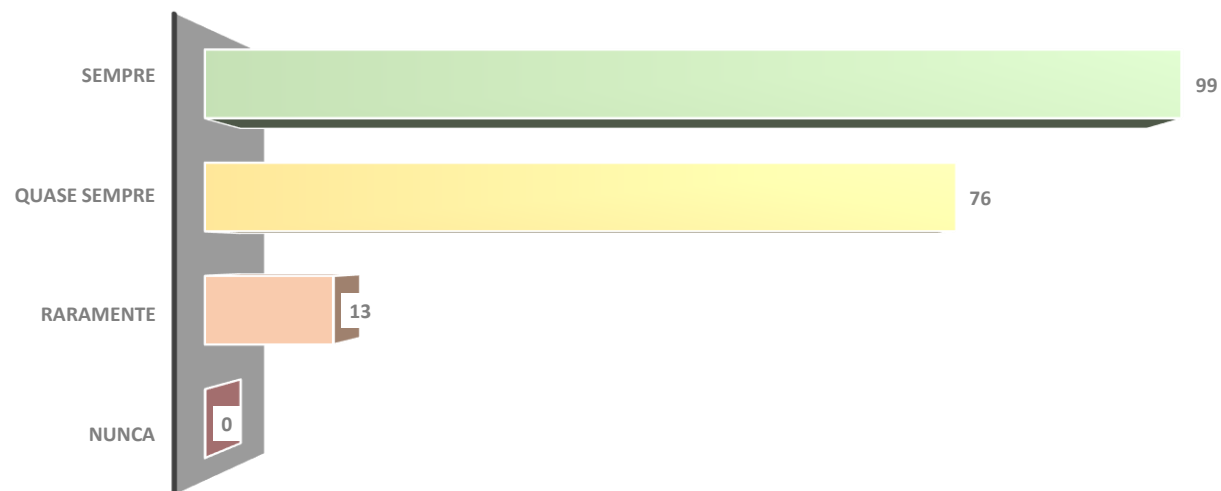
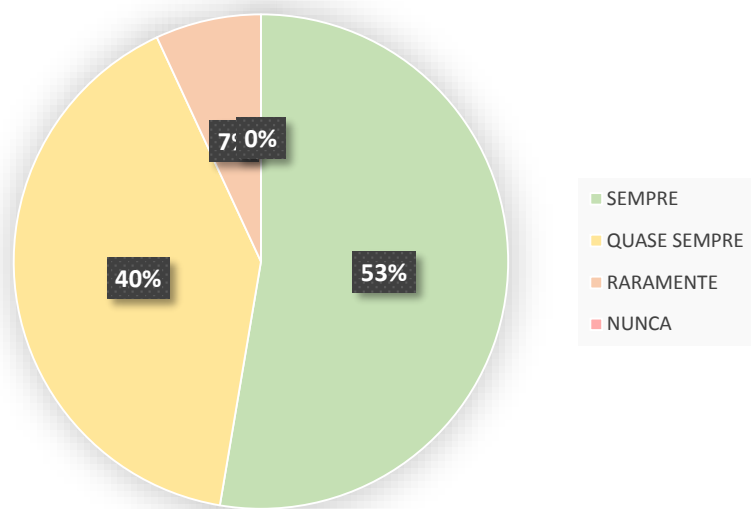


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



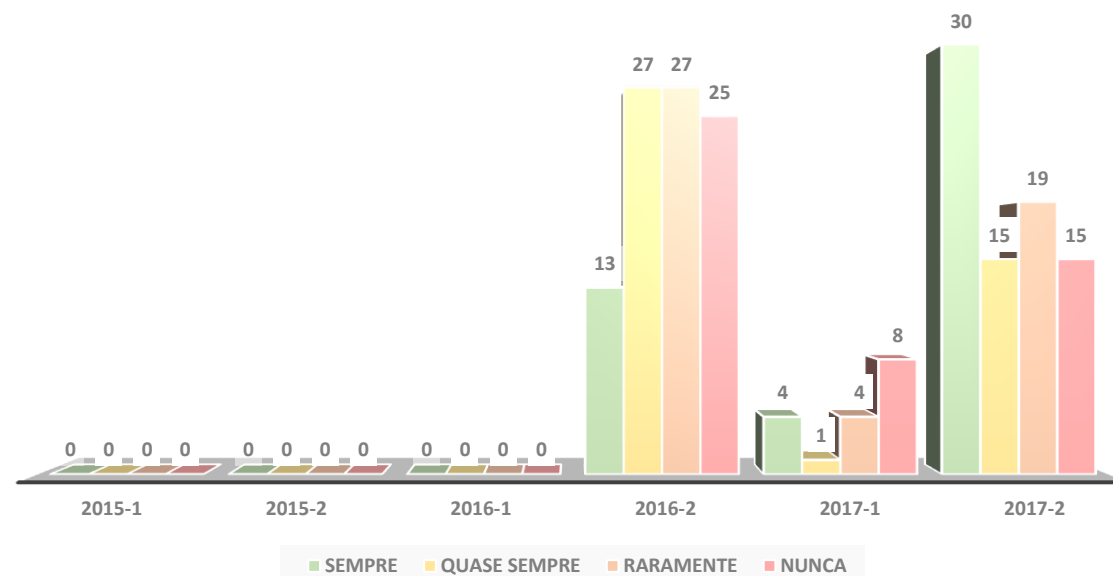
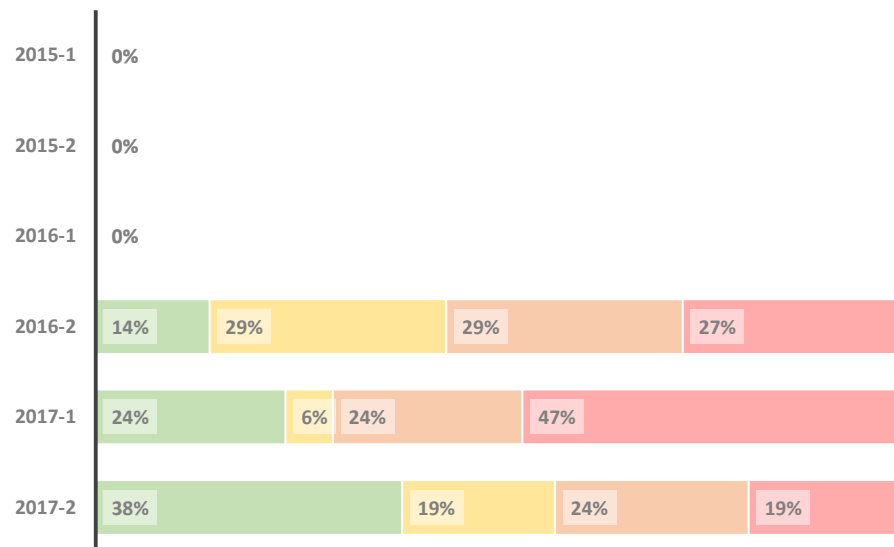
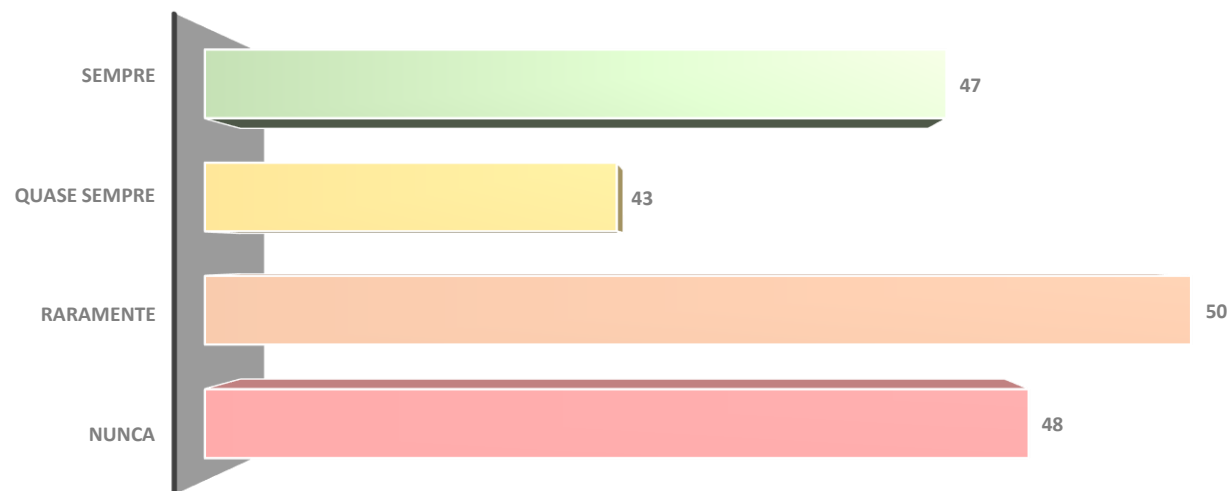
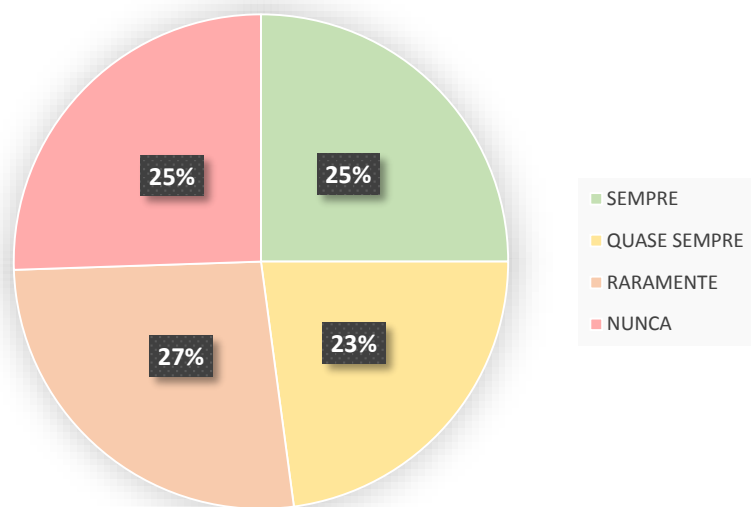


Você acessa o aluno online frequentemente?



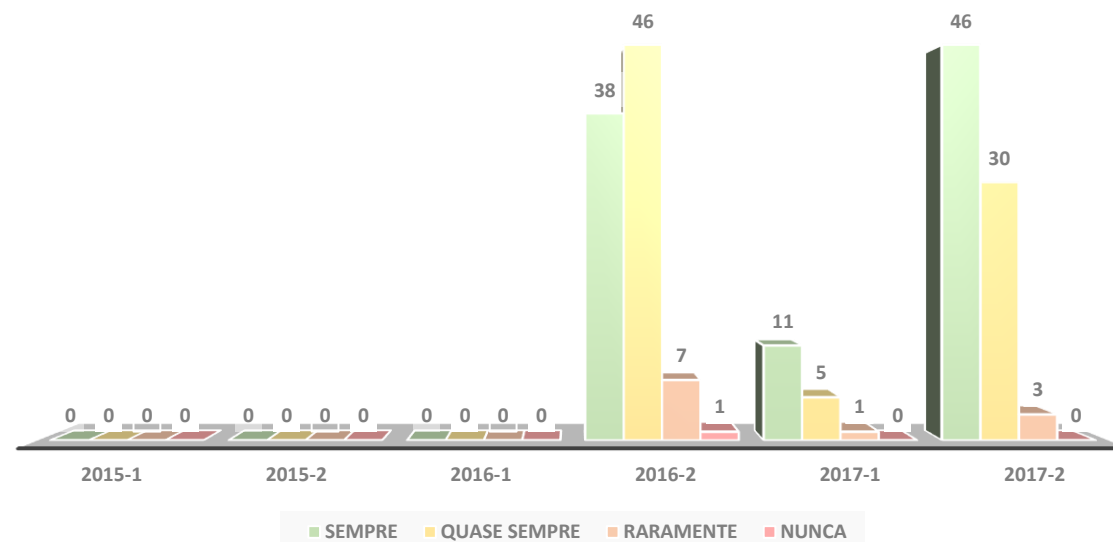
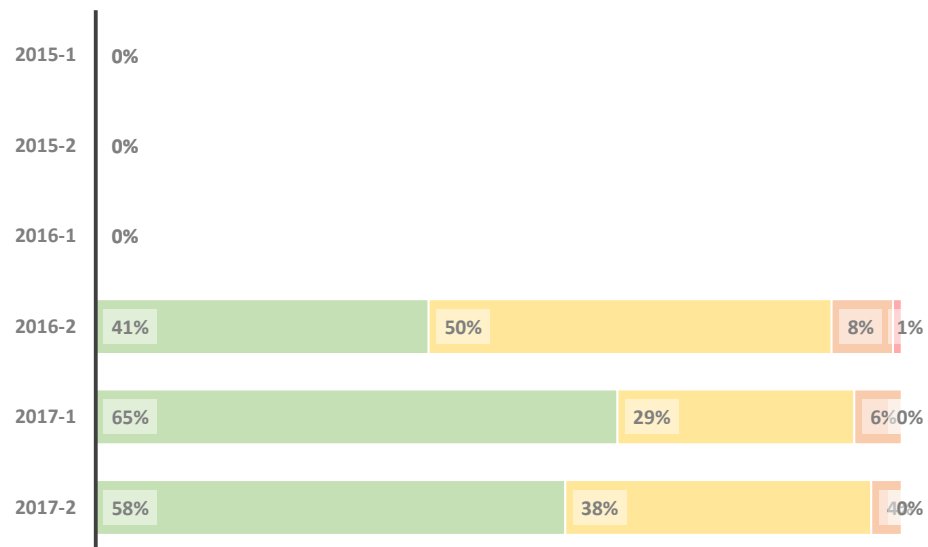
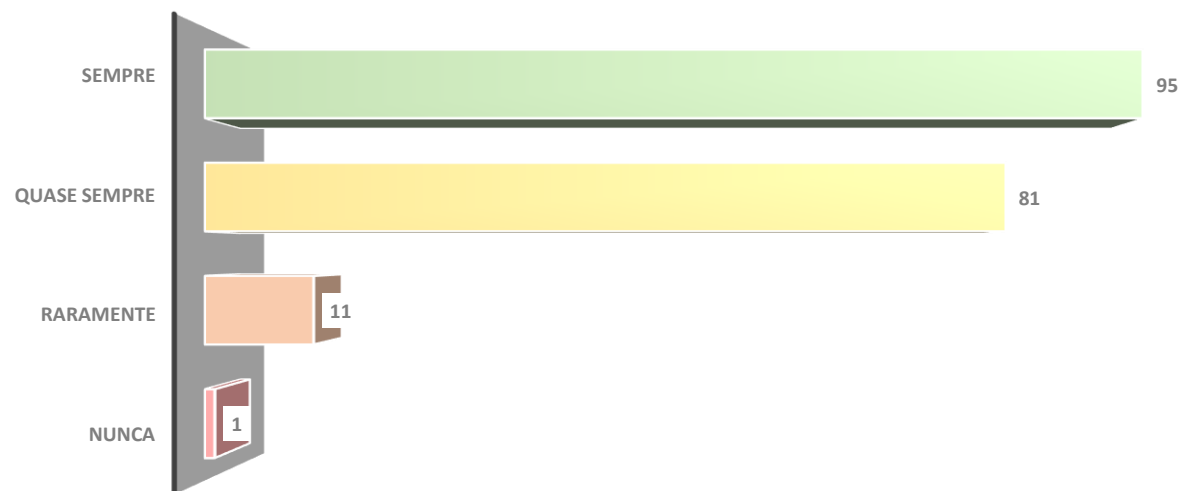
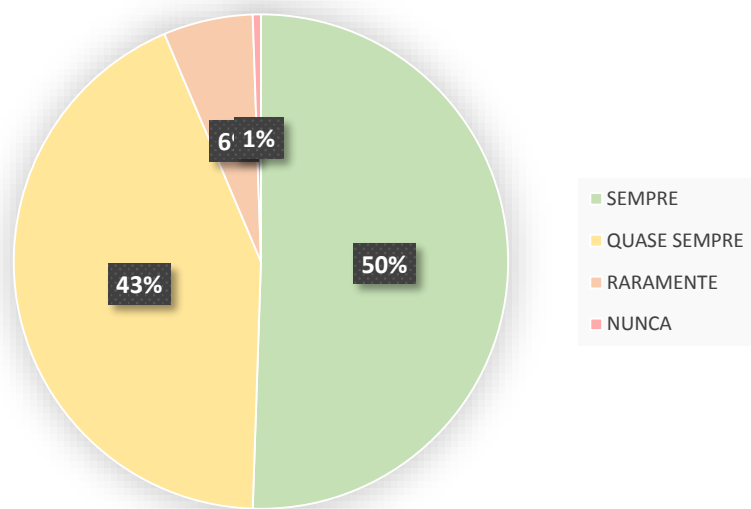


Você acessa o Office365 (email) frequentemente?



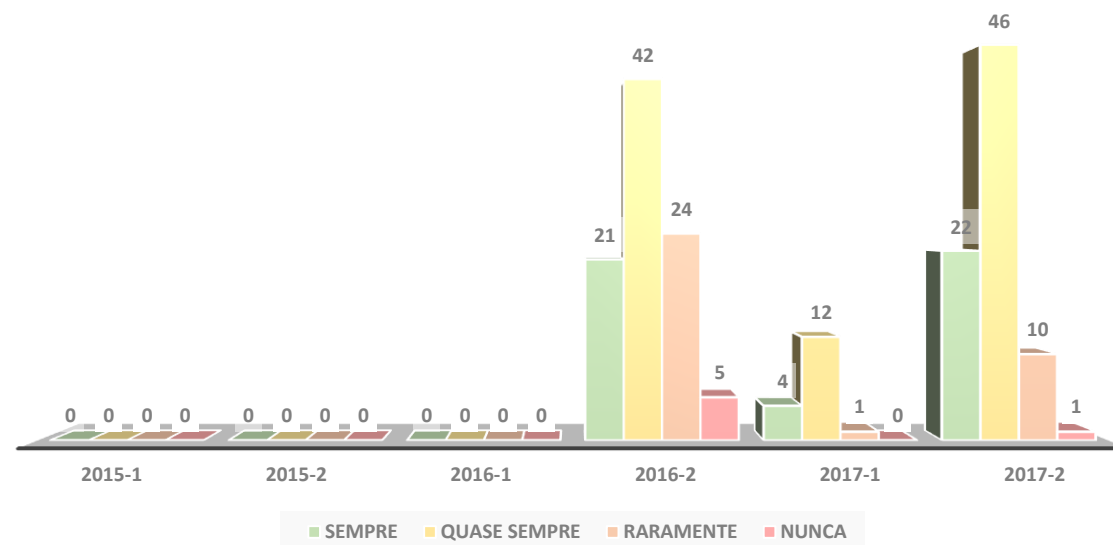
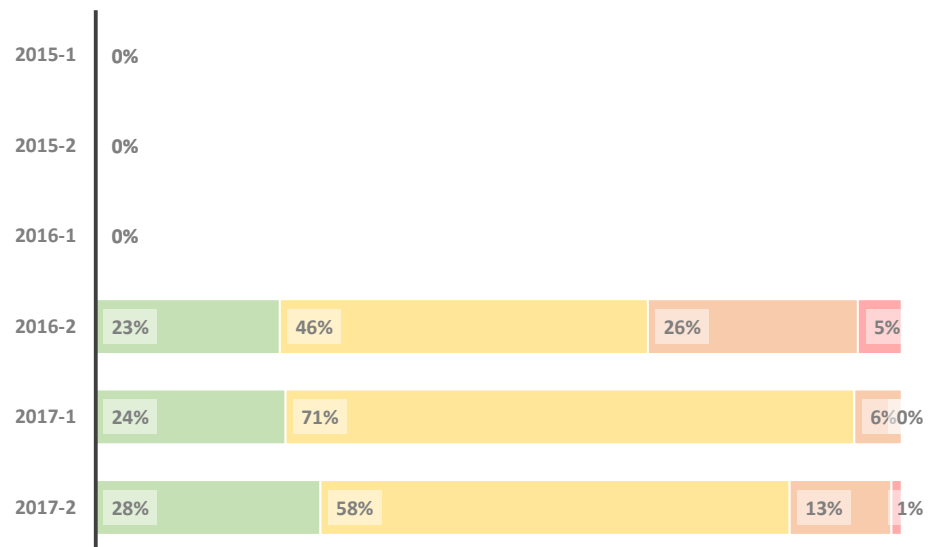
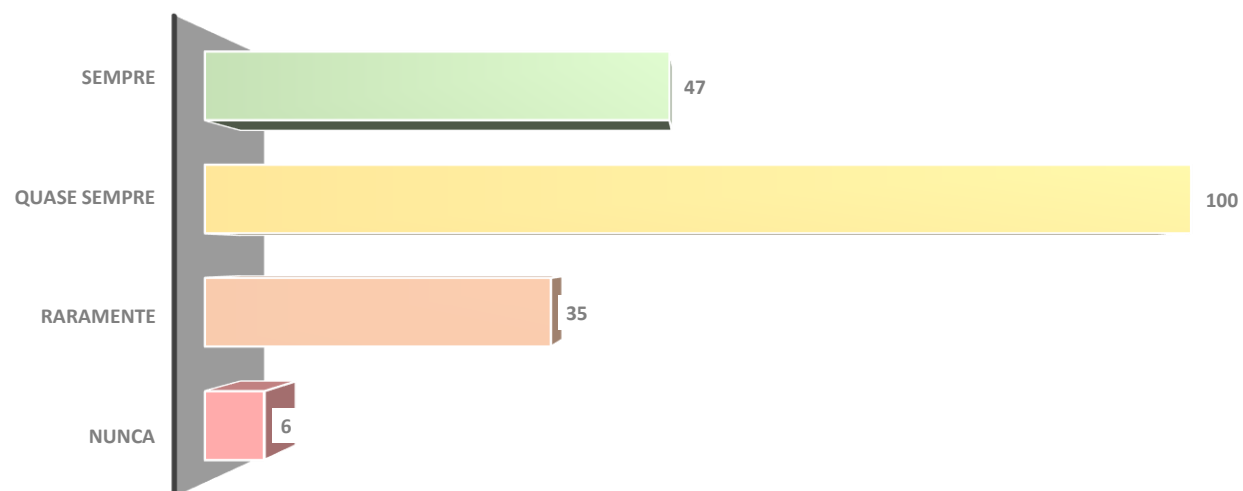
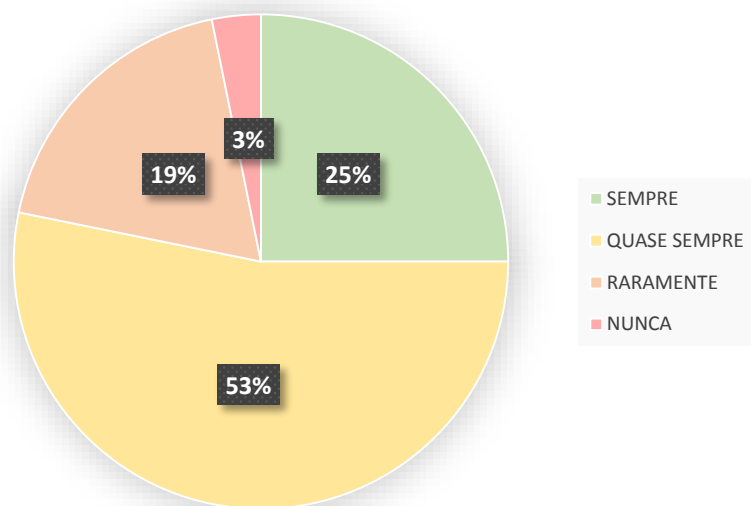


Você acessa o portal frequentemente?



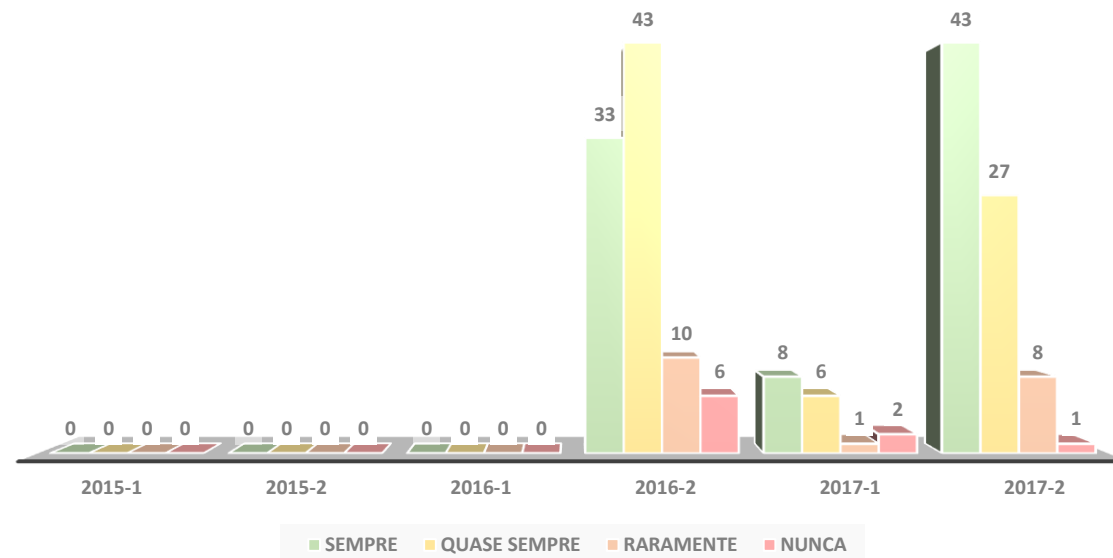
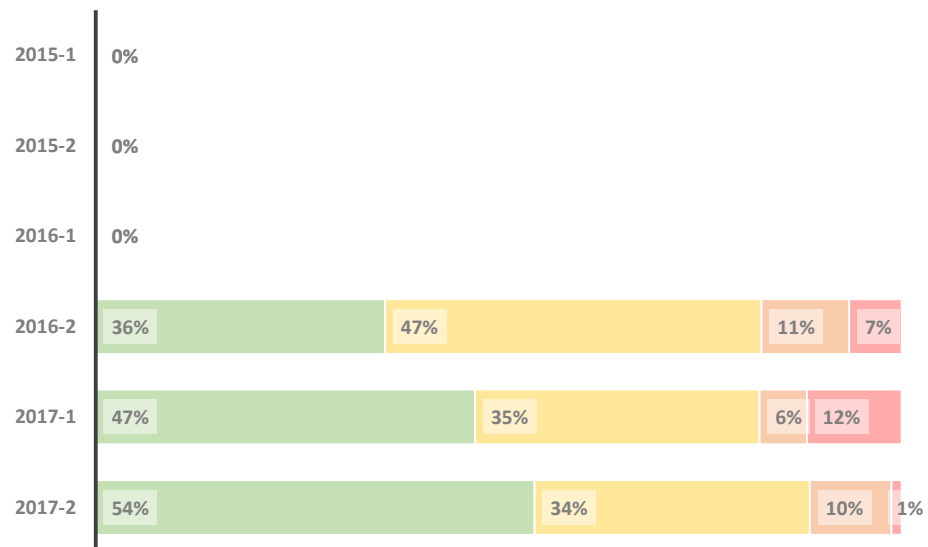
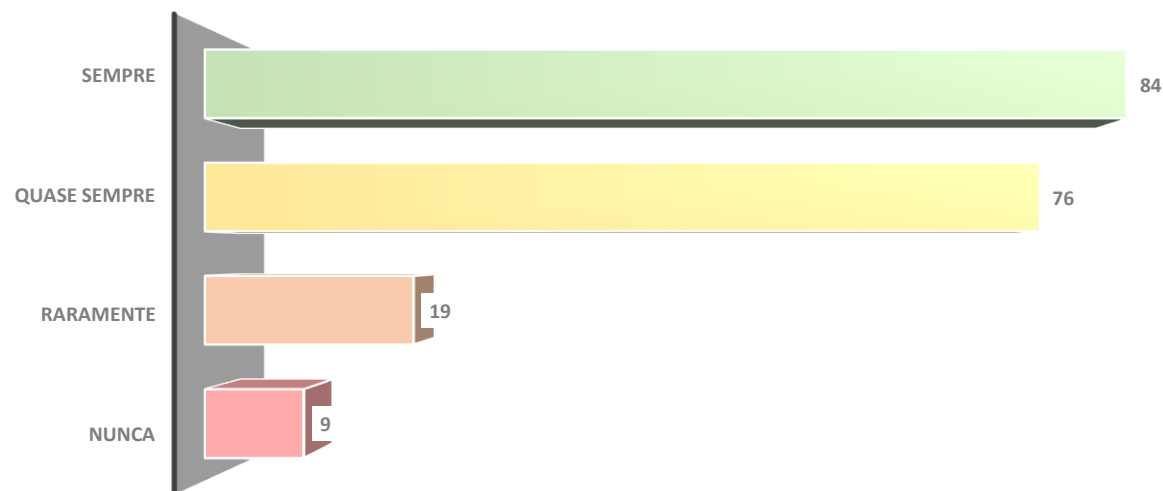
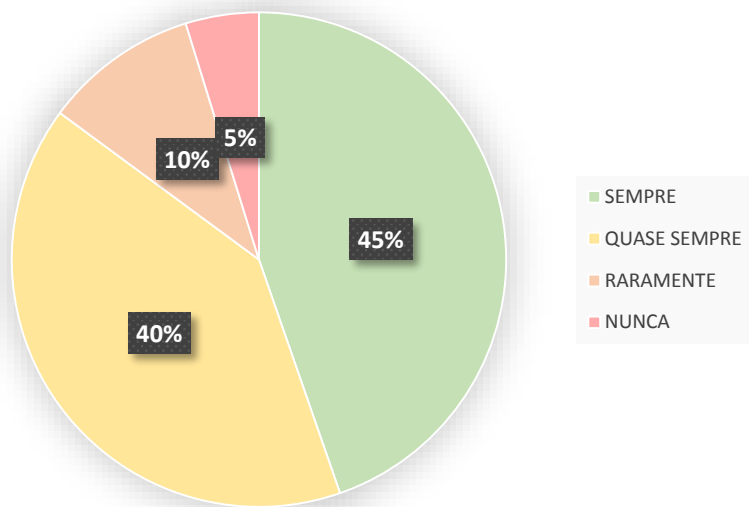


Você se sente apto para utilizar os recursos de TI?



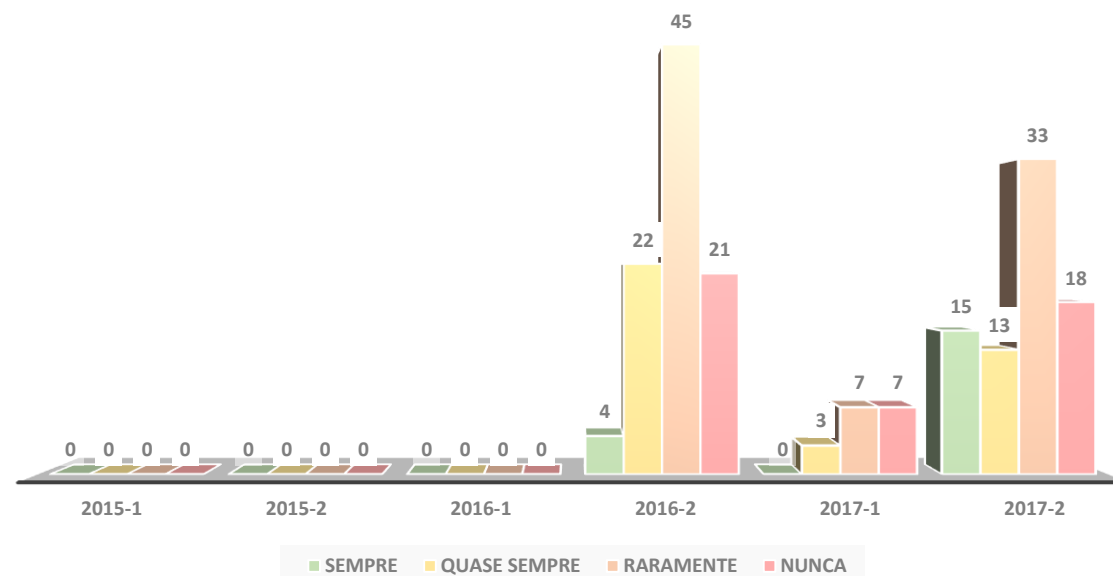
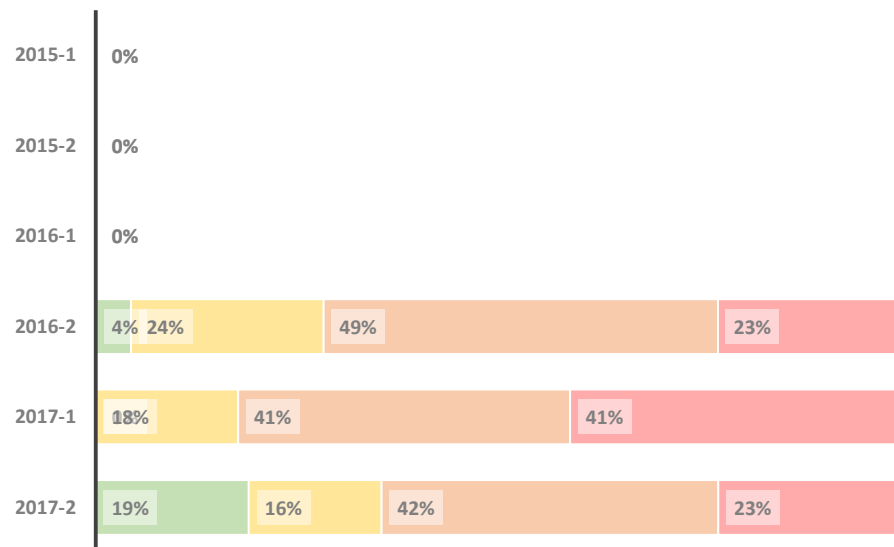
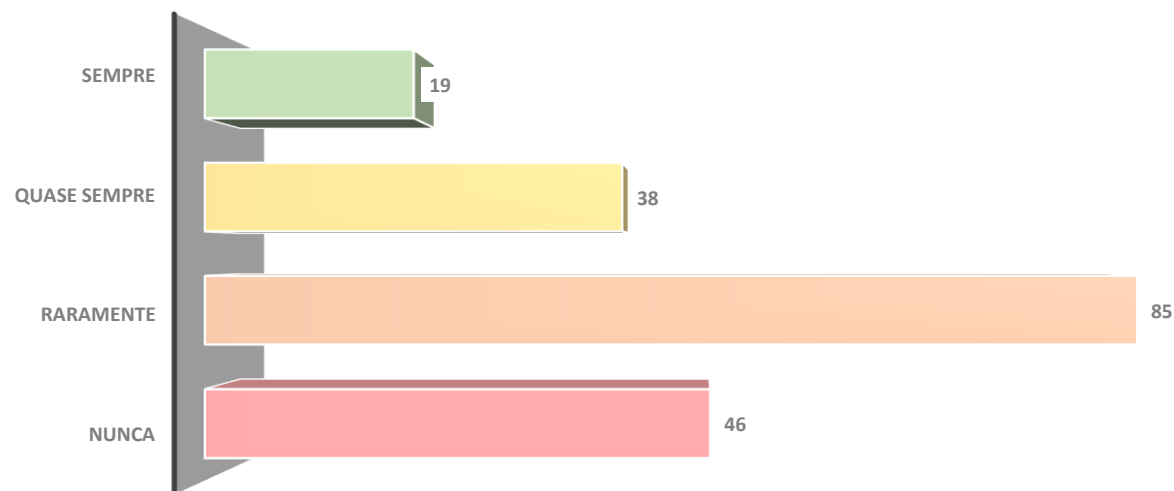
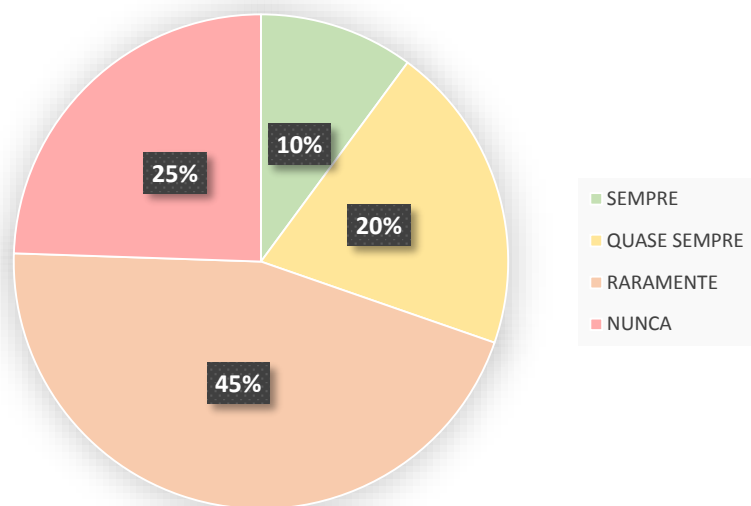


Você utiliza o Moodlerooms (AVA) frequentemente?



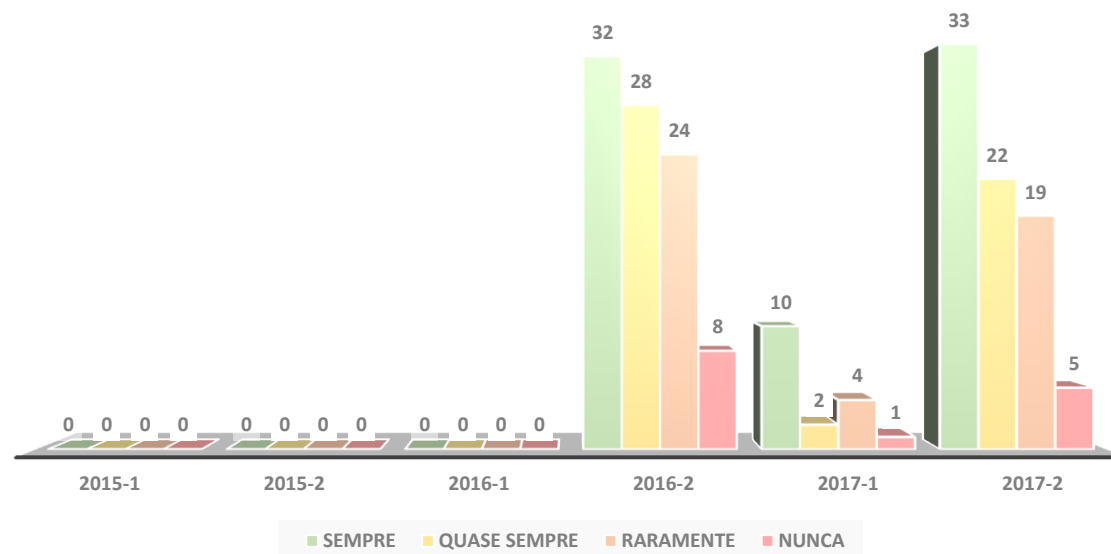
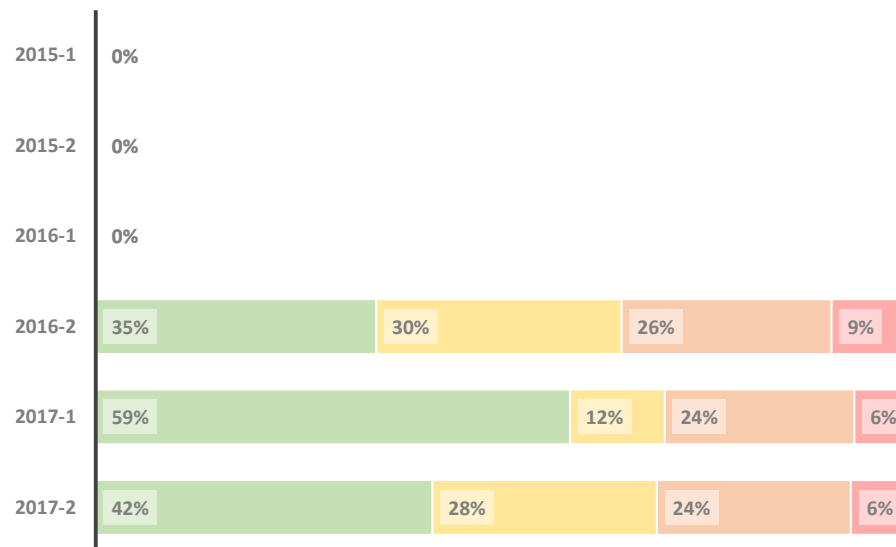
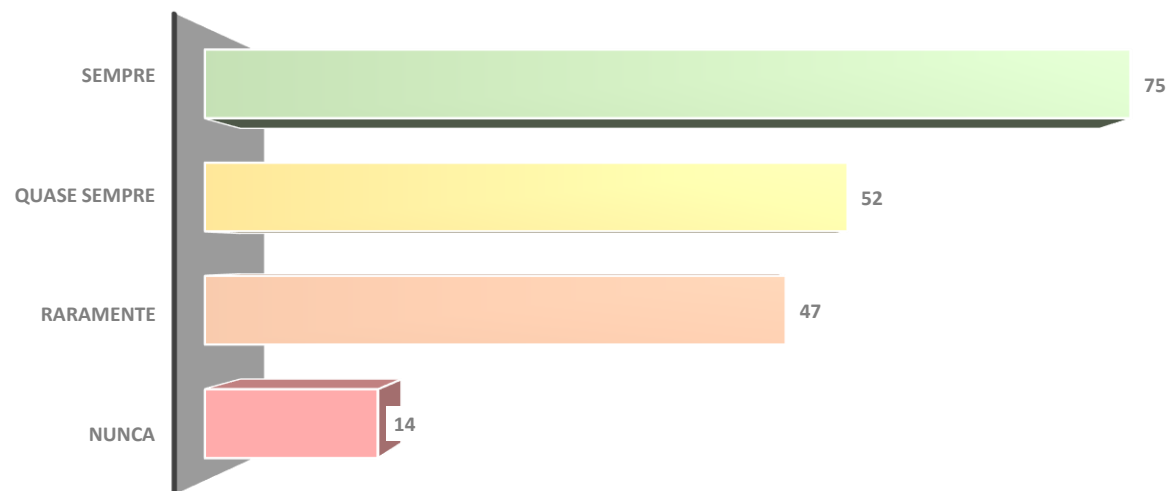
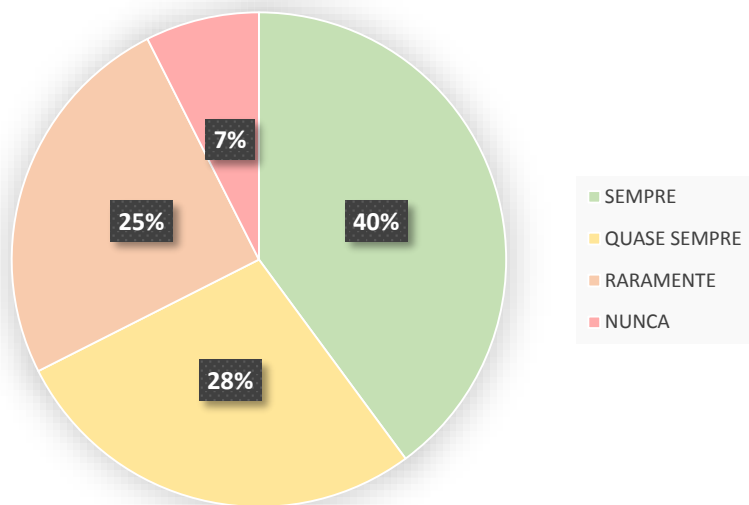


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



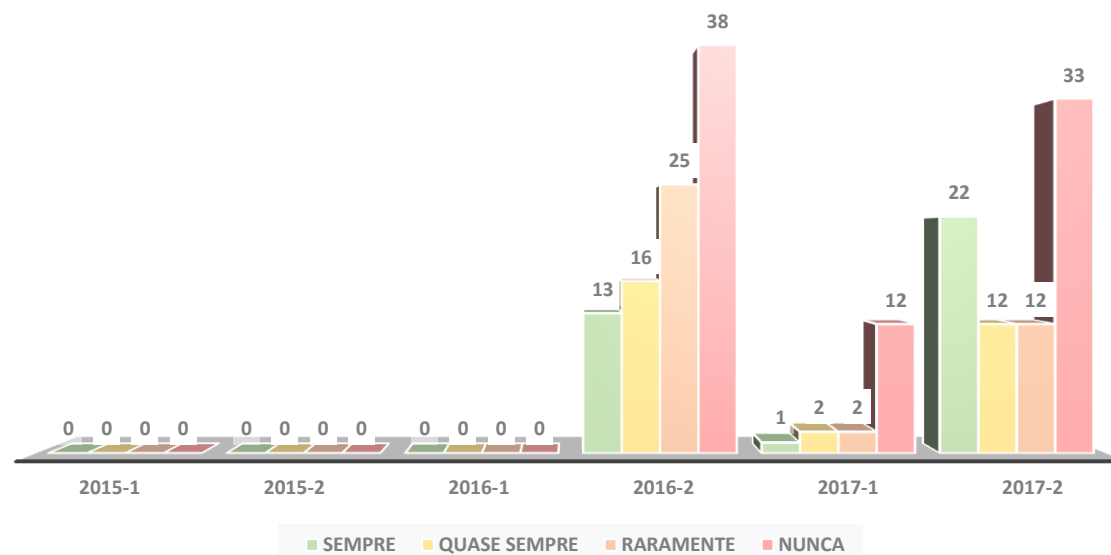
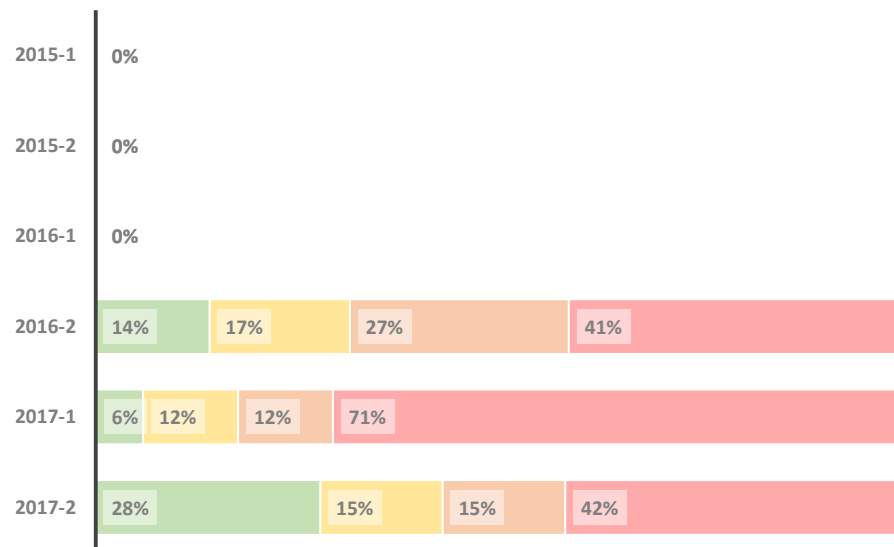
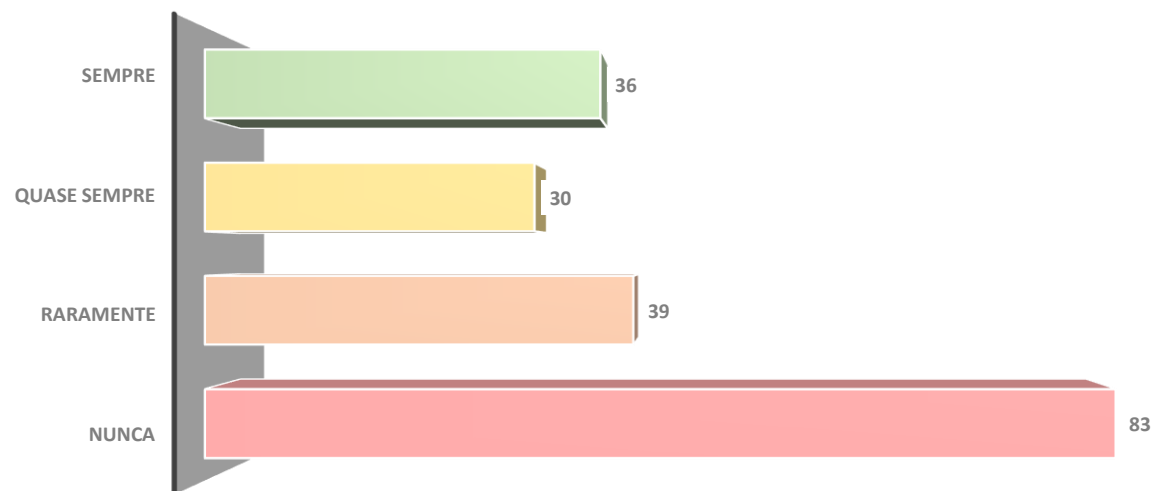
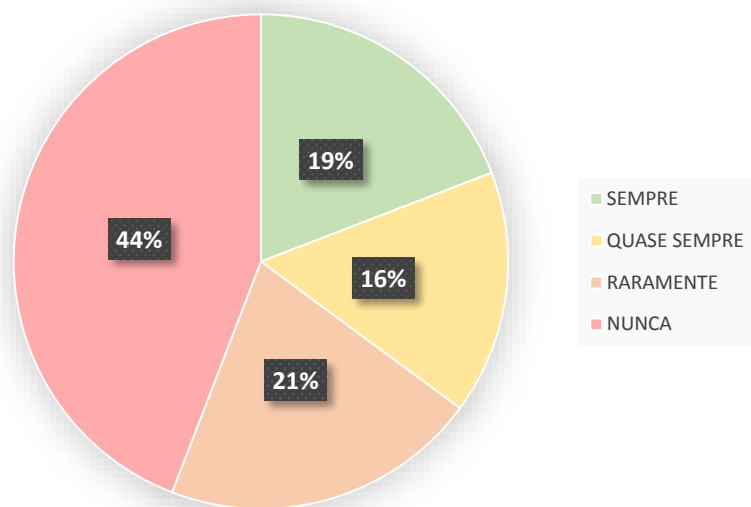


Você utiliza o recurso de internet frequente?



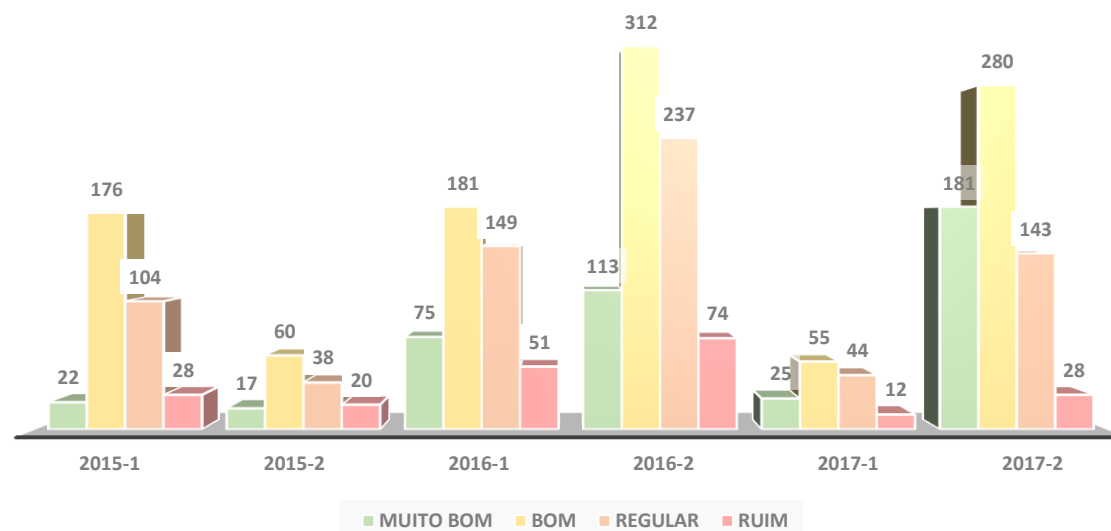
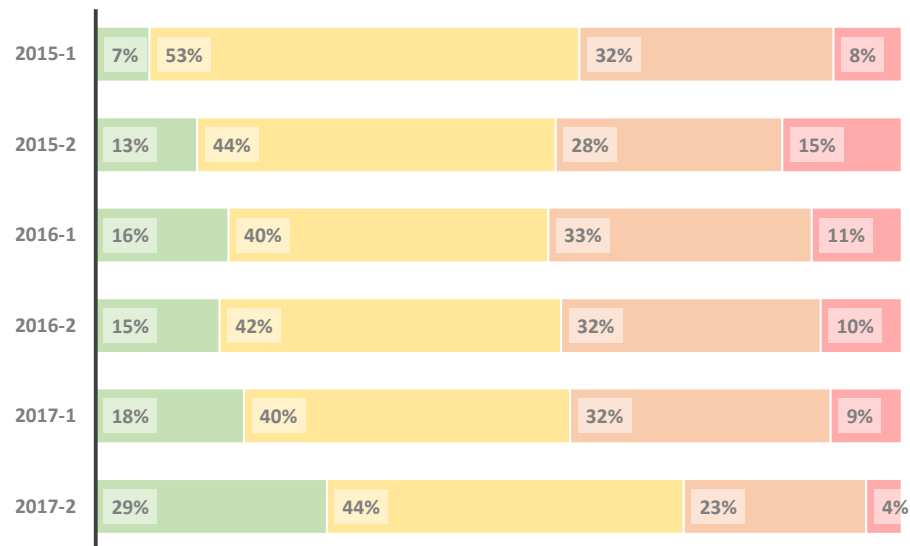
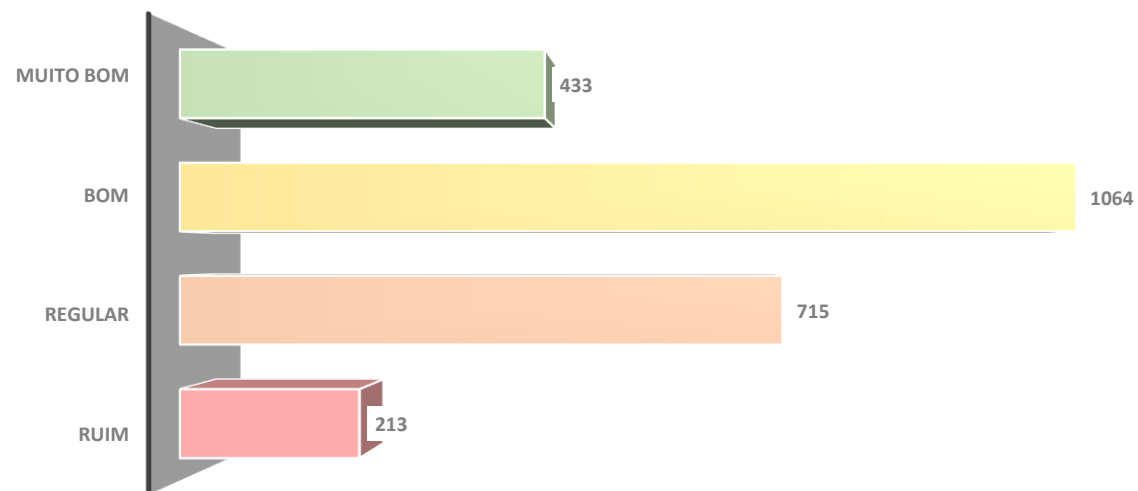
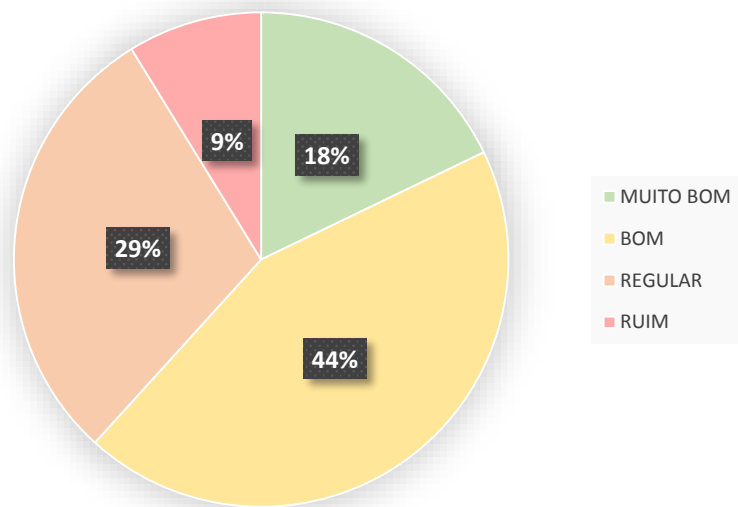


Você utiliza o recurso de WIFI frequentemente?



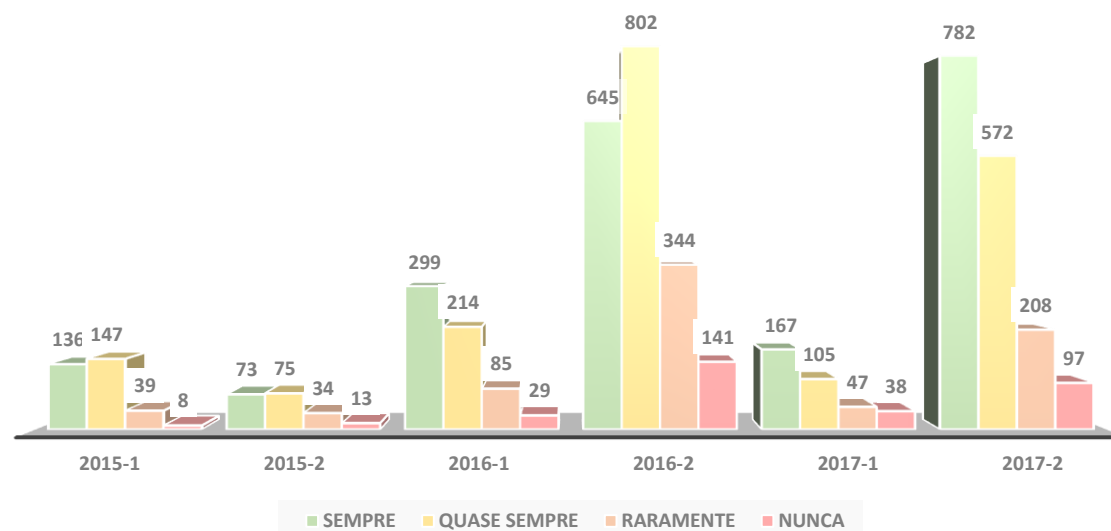
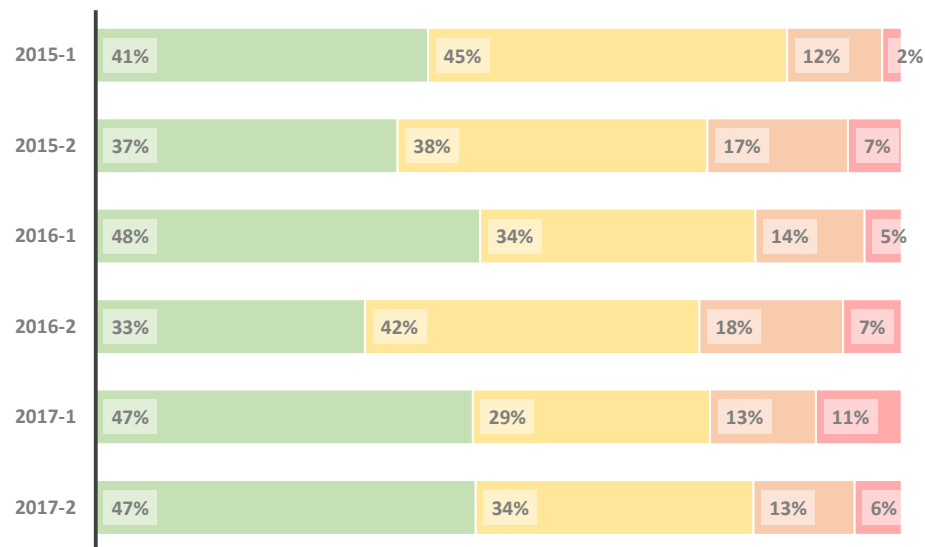
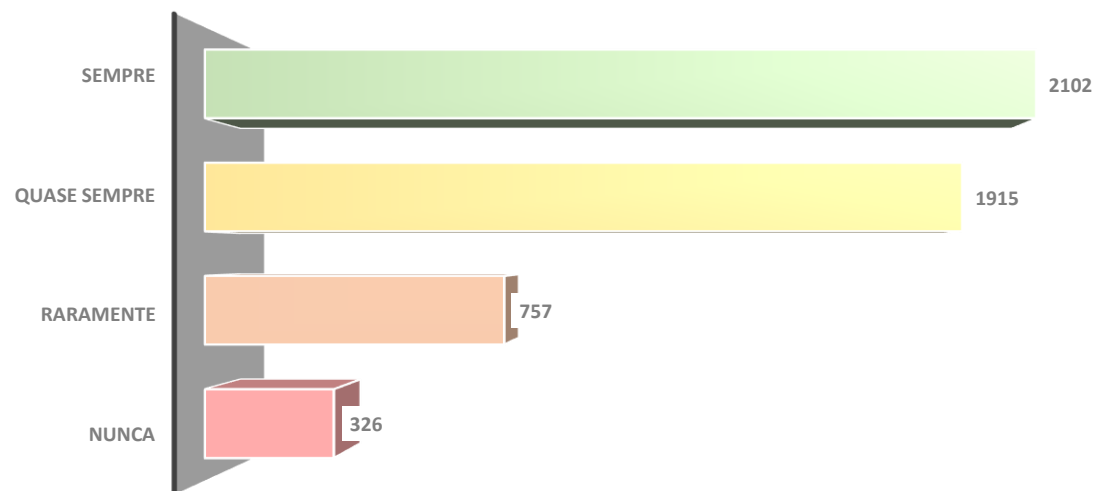
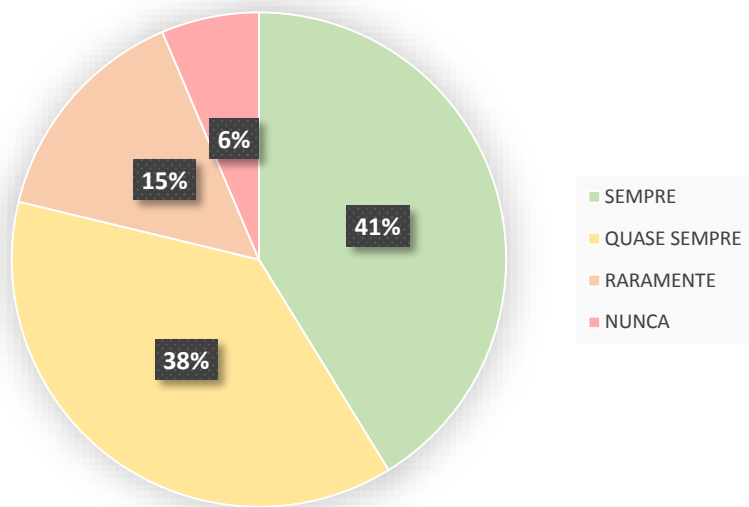


QUESTÕES OBJETIVAS - Qualitativas



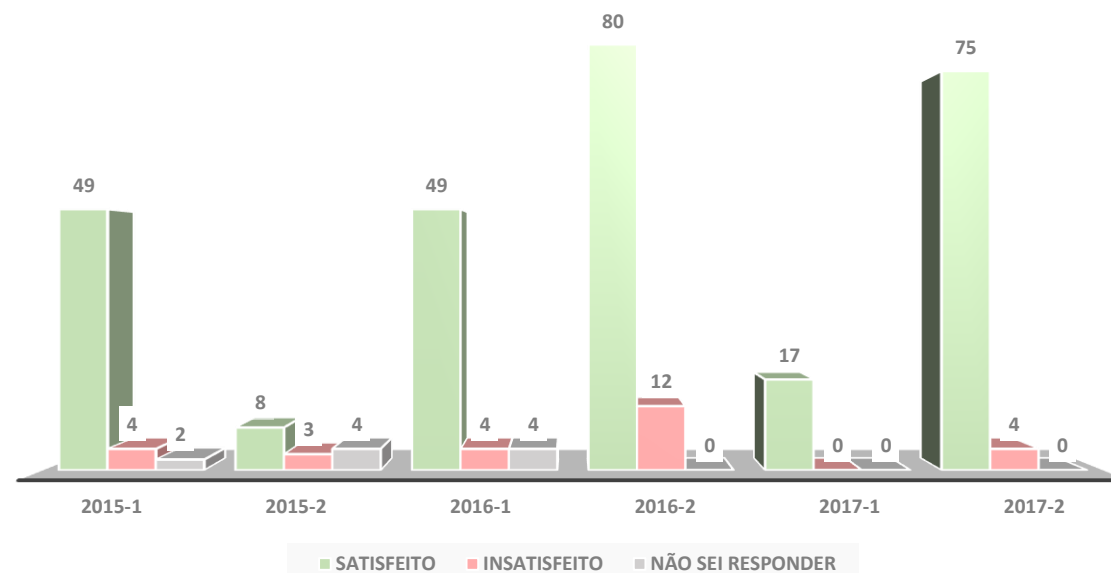
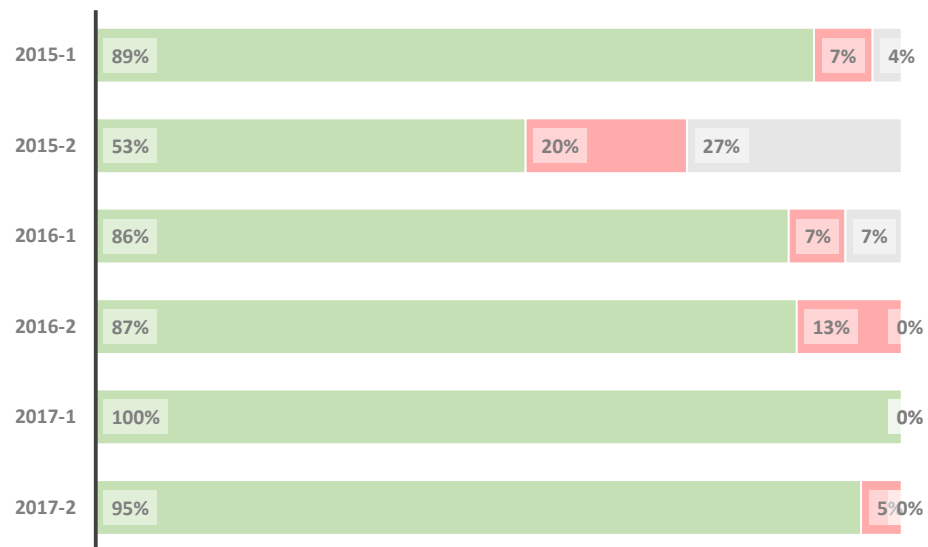
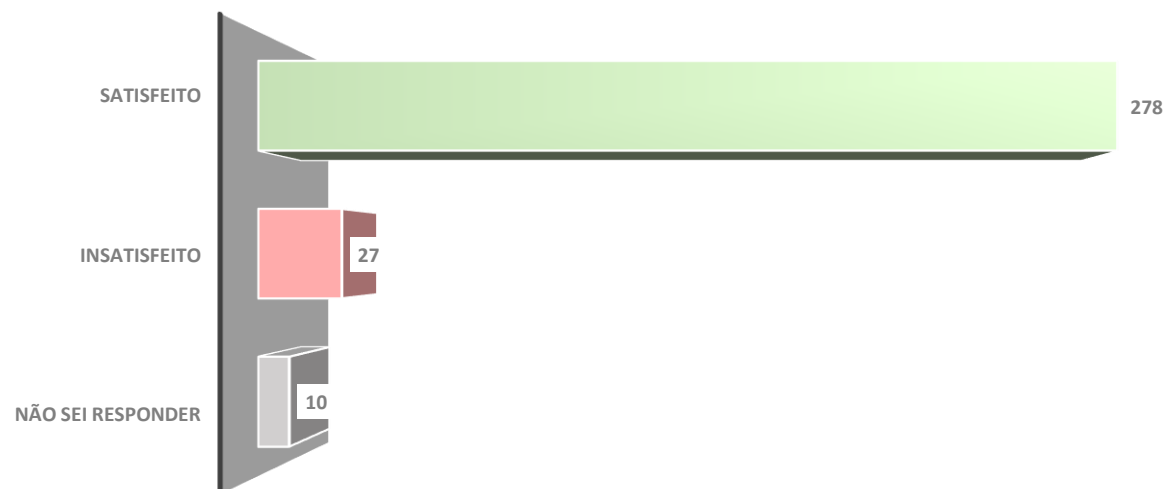
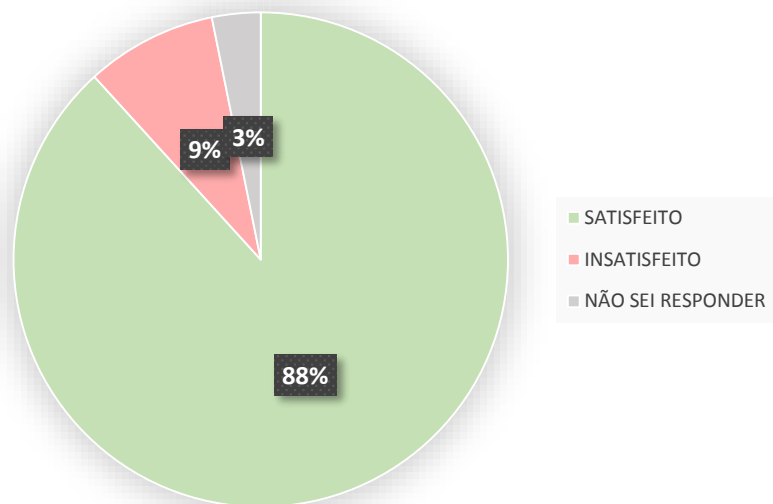


QUESTÕES OBJETIVAS - Periodicidade



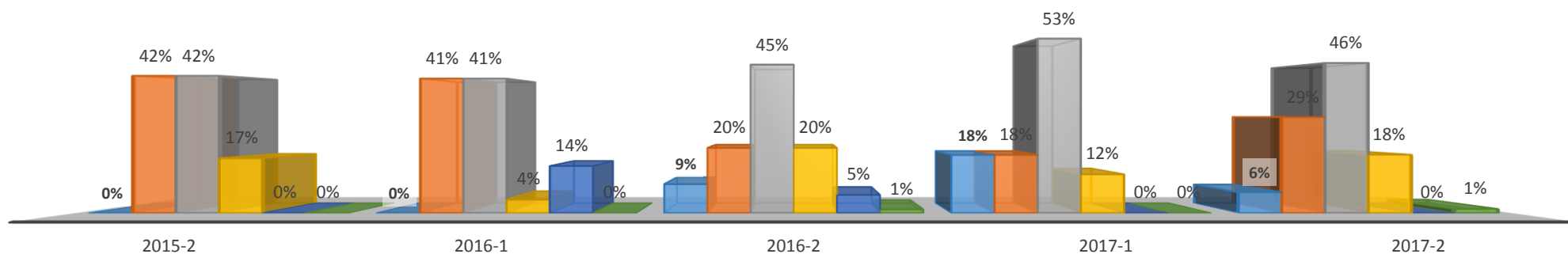
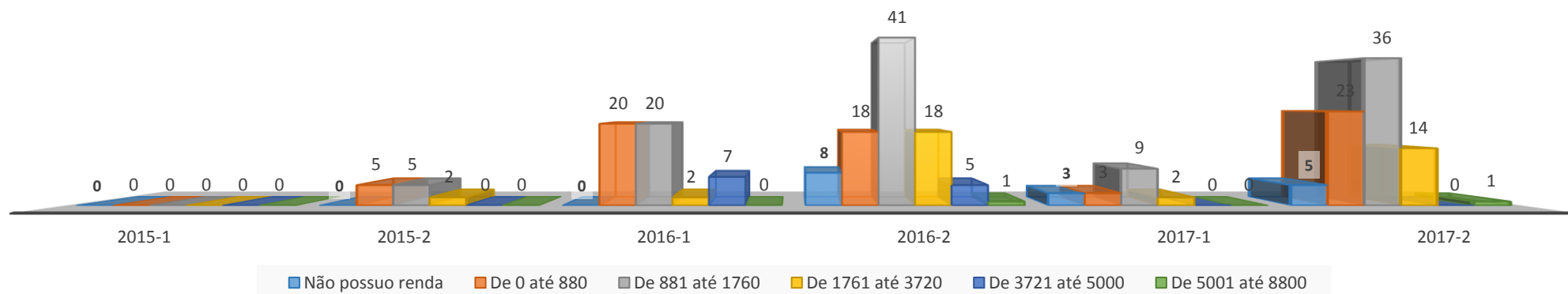
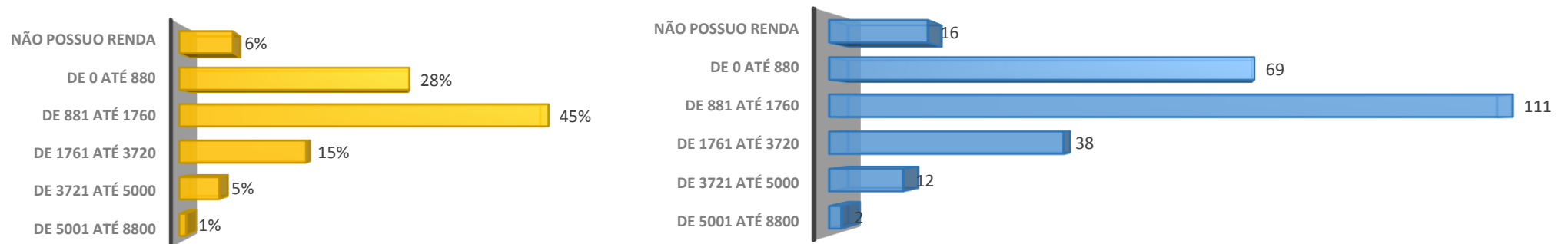


O CURSO - Em relação ao seu curso, você se considera:



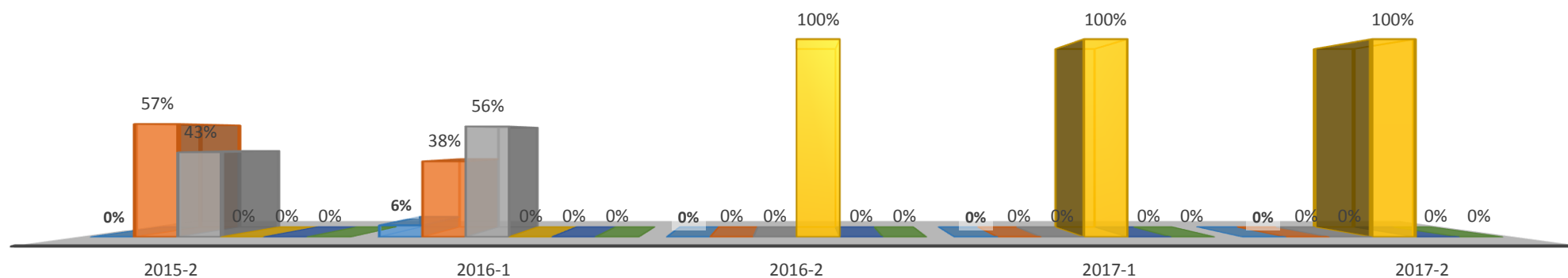
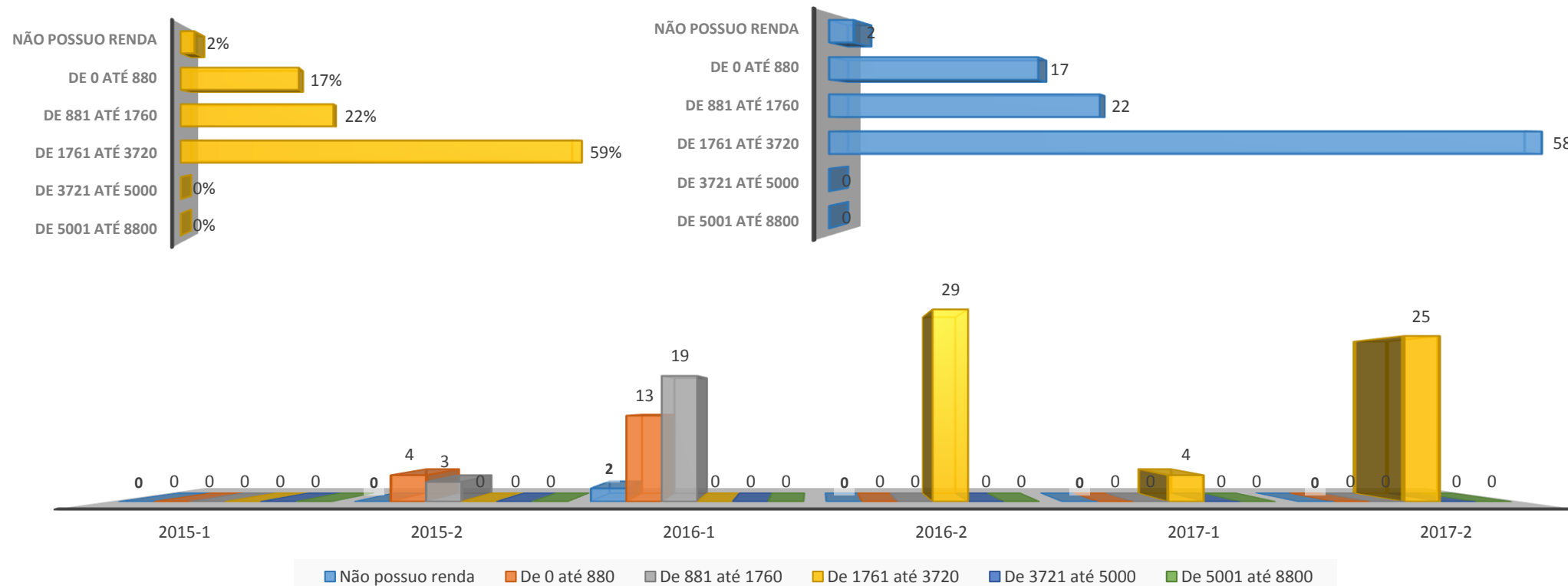


Qual a sua renda mensal atual?



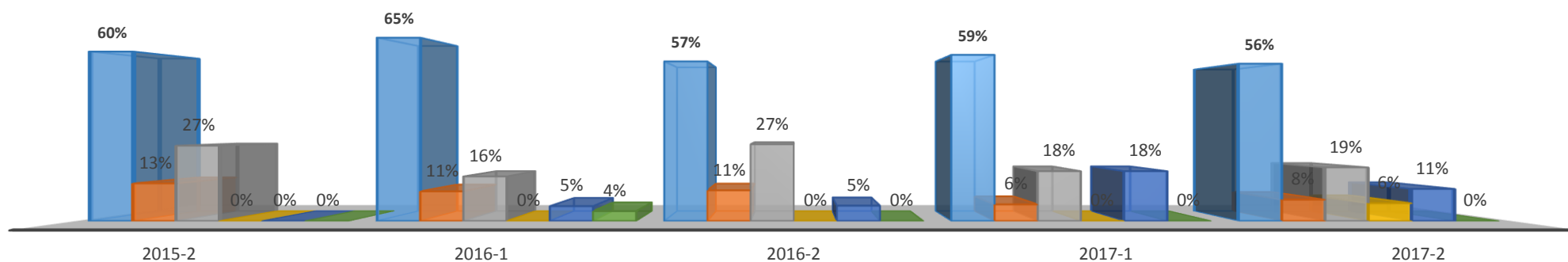
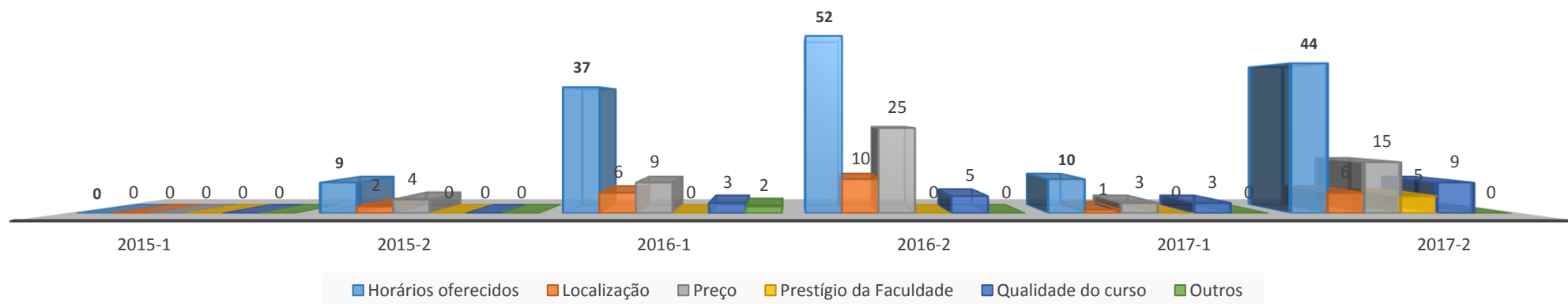
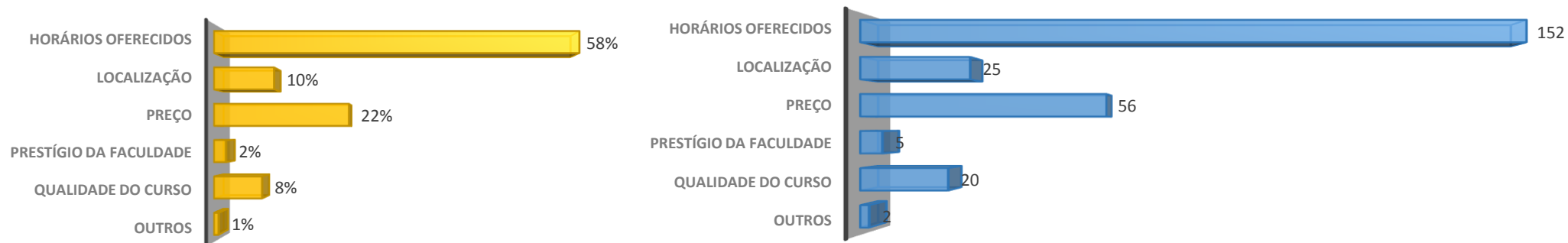


Qual a renda mensal da sua família?



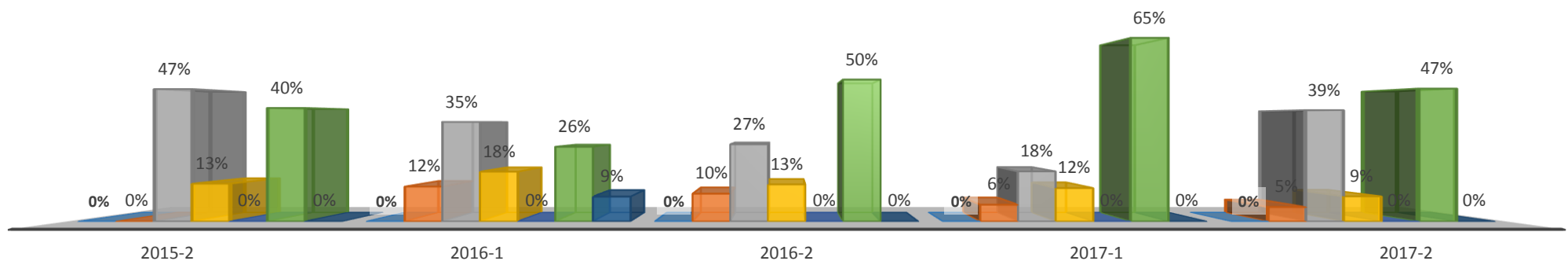
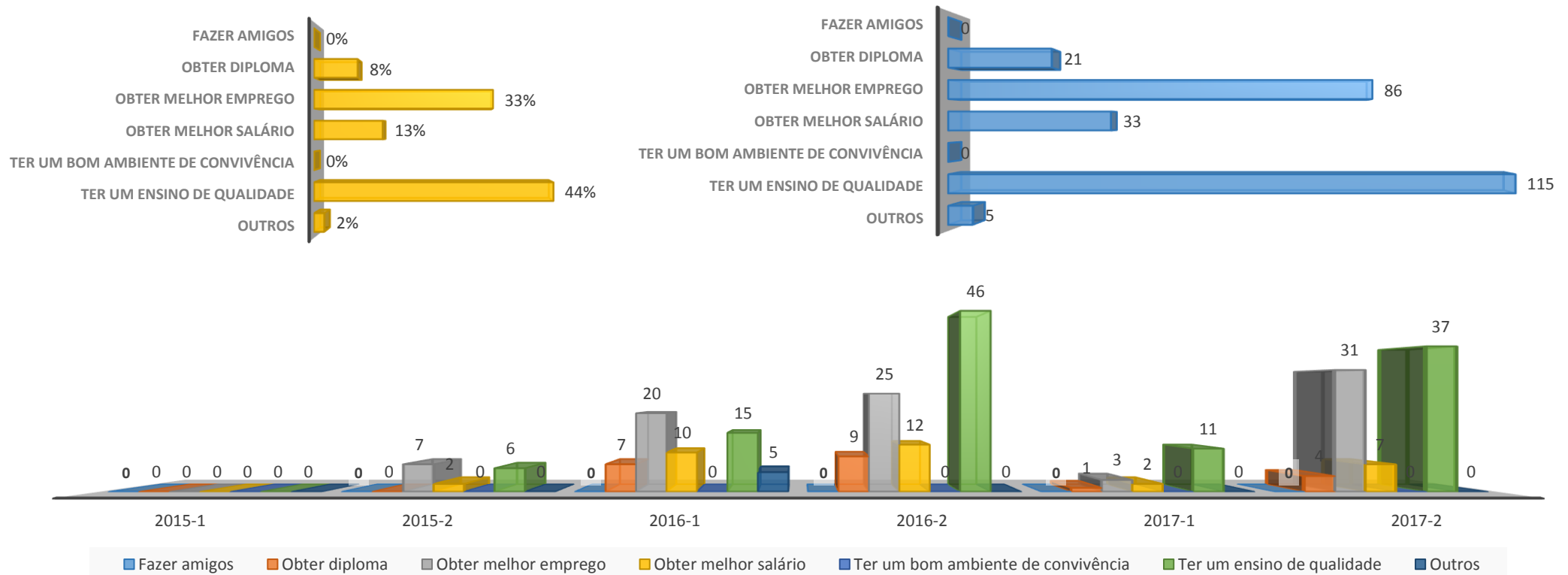


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



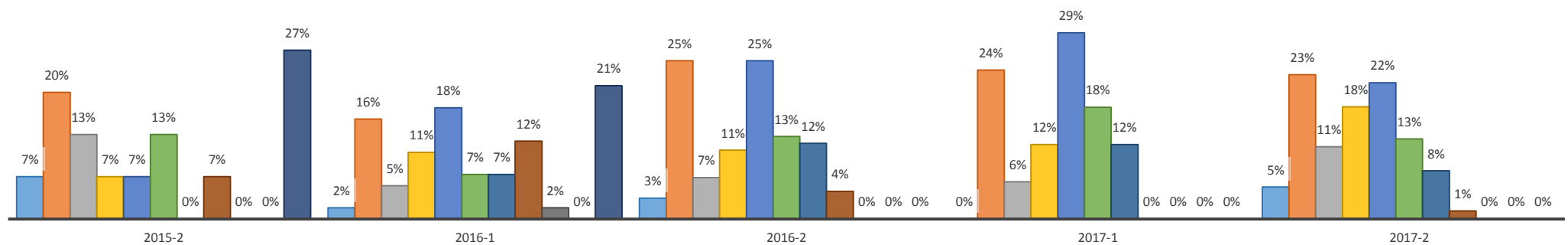
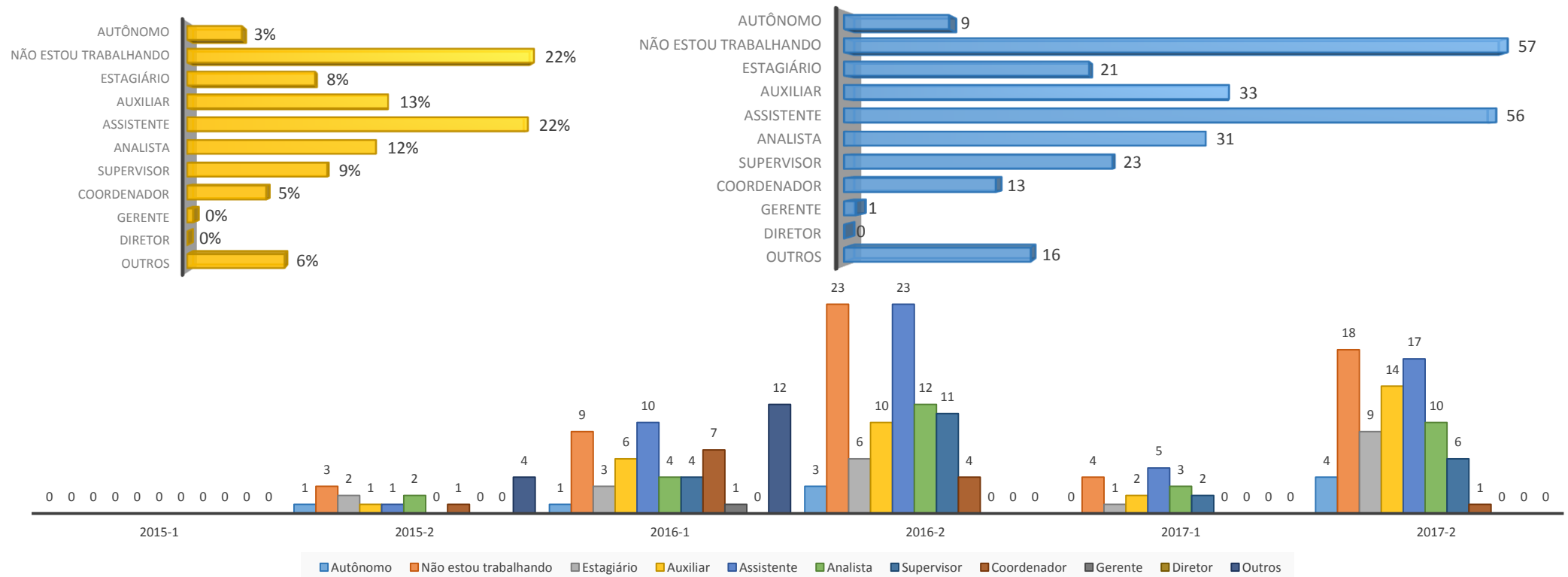


O que é mais importante para você ao cursar uma faculdade?



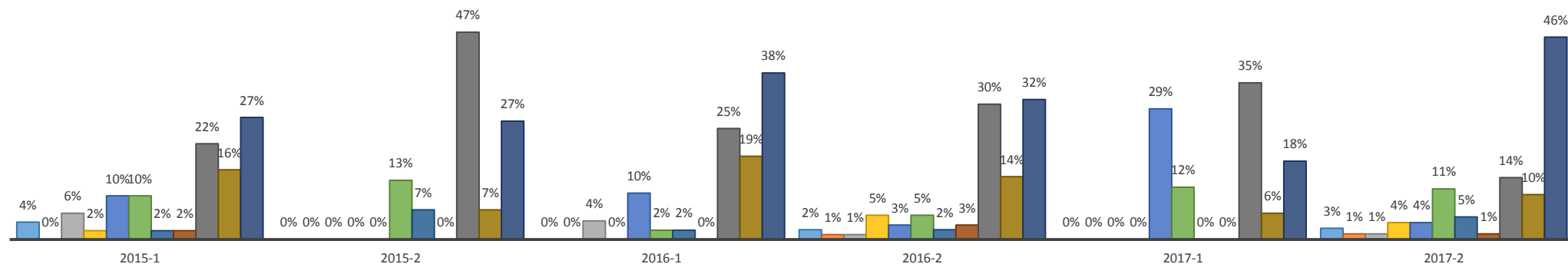
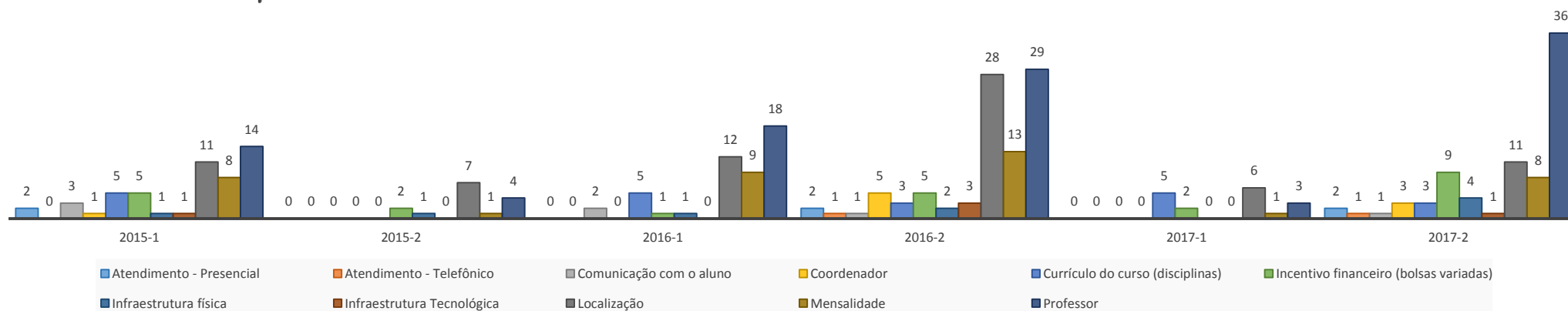
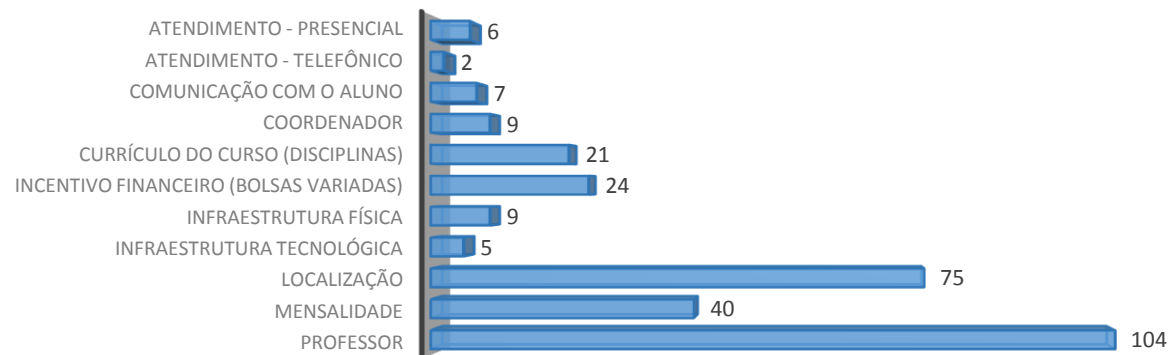
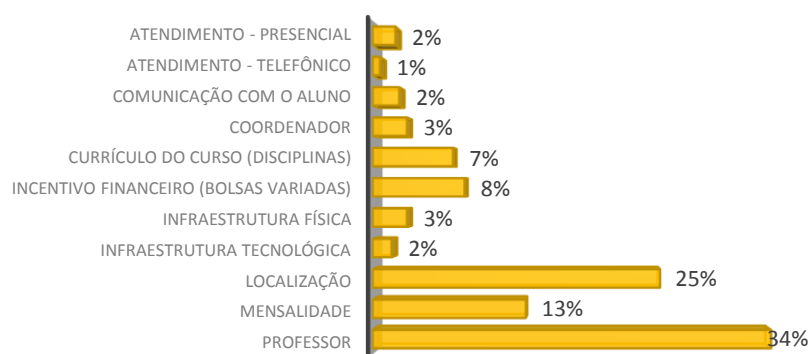


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

