



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	56 35%	74 47%	25 16%	3 2%	158
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	50 32%	74 47%	32 20%	2 1%	158
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	42 27%	75 47%	34 22%	7 4%	158
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	56 35%	78 49%	20 13%	4 3%	158
SALAS DE AULA : limpeza e ventilação.	46 29%	78 49%	32 20%	2 1%	158
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	49 31%	82 52%	23 15%	4 3%	158
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	52 33%	62 39%	33 21%	11 7%	158
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	33 21%	73 46%	44 28%	8 5%	158

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	64 41%	73 46%	19 12%	2 1%	158
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	66 46%	68 47%	10 7%	- 0%	144
O COORDENADOR: é acessível ao aluno?	81 51%	44 28%	25 16%	8 5%	158
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	73 46%	55 35%	22 14%	8 5%	158
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	48 33%	65 45%	24 17%	7 5%	144
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	121 77%	34 22%	3 2%	- 0%	158
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	119 75%	36 23%	2 1%	1 1%	158
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	115 73%	42 27%	1 1%	- 0%	158
OS PROFESSORES: fazem chamada?	150 95%	7 4%	1 1%	- 0%	158
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	106 67%	50 32%	2 1%	- 0%	158
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	109 69%	43 27%	4 3%	2 1%	158
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	68 43%	63 40%	23 15%	4 3%	158
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	80 51%	58 37%	13 8%	7 4%	158
Você acessa o aluno online frequentemente?	60 42%	66 46%	16 11%	2 1%	144
Você acessa o Office365 (email) frequentemente?	36 25%	32 22%	48 33%	29 20%	145
Você acessa o portal frequentemente?	59 41%	65 45%	19 13%	1 1%	144
Você se sente apto para utilizar os recursos de TI?	66 46%	57 40%	17 12%	4 3%	144
Você utiliza o Moodlerooms (AVA) frequentemente?	55 38%	62 43%	20 14%	7 5%	144
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	20 14%	37 26%	58 40%	29 20%	144
Você utiliza o recurso de internet frequente?	70 49%	43 30%	26 18%	5 3%	144
Você utiliza o recurso de WIFI frequentemente?	25 17%	26 18%	29 20%	64 44%	144

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	384 30%	596 47%	243 19%	41 3%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.591 50%	1.026 32%	382 12%	180 6%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	75	47%
Localização	8	5%
Preço	43	27%
Prestígio da Faculdade	8	5%
Qualidade do curso	24	15%
Outros	-	0%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	6	4%
Obter melhor emprego	47	30%
Obter melhor salário	16	10%
Ter um bom ambiente de convivência	1	1%
Ter um ensino de qualidade	85	54%
Outros	3	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	10	6%
Não estou trabalhando	17	11%
Estagiário	4	3%
Auxiliar	46	29%
Assistente	36	23%
Analista	6	4%
Supervisor	26	16%
Coordenador	5	3%
Gerente	4	3%
Diretor	-	0%
Outros	4	3%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	152	96%
INSATISFEITO	6	4%
NÃO SEI RESPONDER	-	0%

Qual a sua renda mensal atual?

Não possuo renda	4	3%
De 0 até 880	21	13%
De 881 até 1760	89	56%
De 1761 até 3720	35	22%
De 3721 até 5000	5	3%
De 5001 até 8800	-	0%

Qual a renda mensal da sua família?

Não possuo renda	1	2%
De 0 até 880	2	3%
De 881 até 1760	5	8%
De 1761 até 3720	57	88%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	4	3%
Atendimento - Telefônico	-	0%
Comunicação com o aluno	4	3%
Coordenador	1	1%
Currículo do curso (disciplinas)	12	8%
Incentivo financeiro (bolsas variadas)	17	11%
Infraestrutura física	7	4%
Infraestrutura Tecnológica	7	4%
Localização	21	13%
Mensalidade	21	13%
Professor	64	41%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	19	12%
Atendimento - Telefônico	26	17%
Comunicação com o aluno	25	16%
Coordenador	13	8%
Currículo do curso (disciplinas)	8	5%
Incentivo financeiro (bolsas variadas)	14	9%
Infraestrutura física	21	14%
Infraestrutura Tecnológica	9	6%
Localização	5	3%
Mensalidade	4	3%
Professor	10	6%

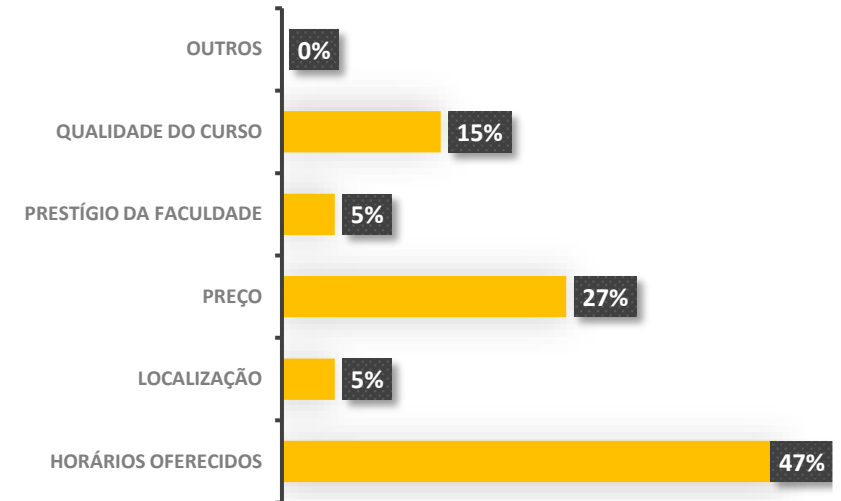
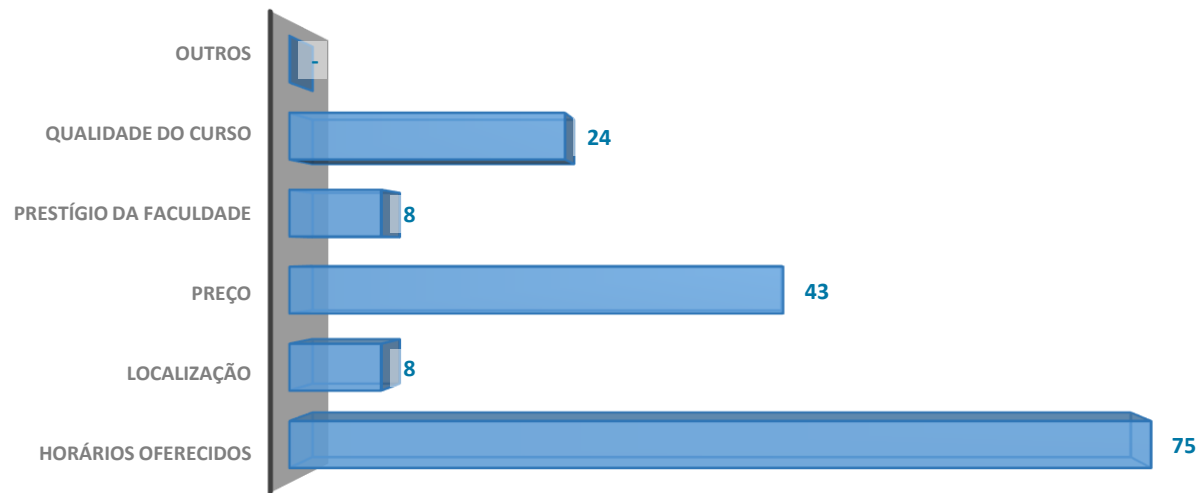
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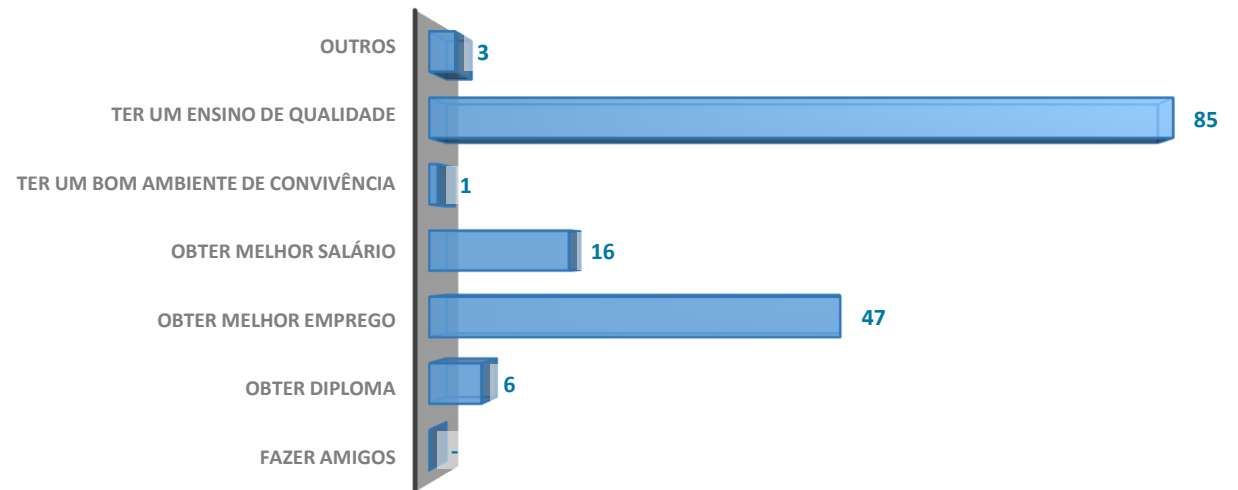
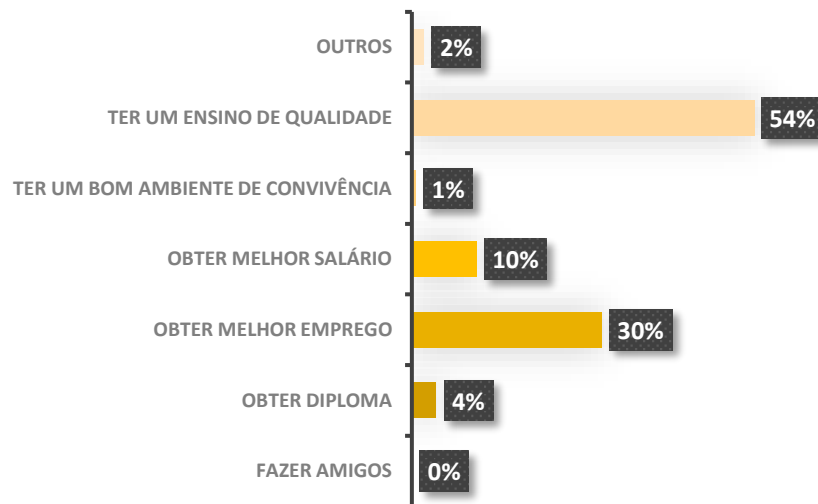
50,63%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

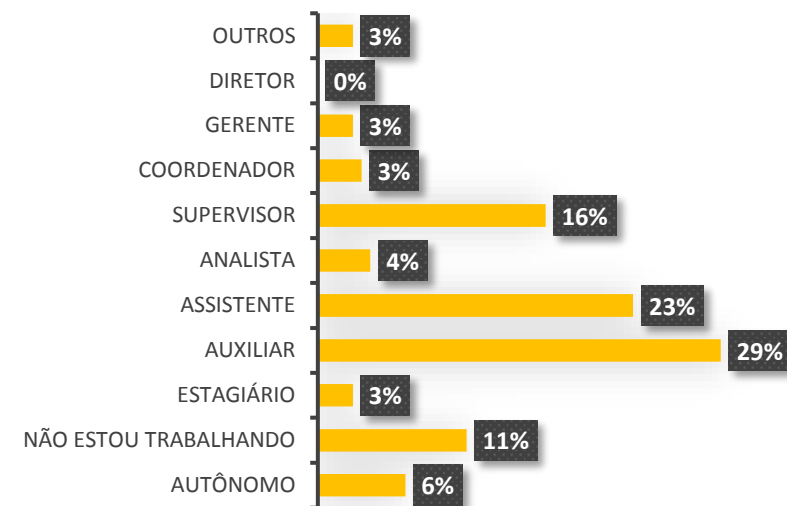
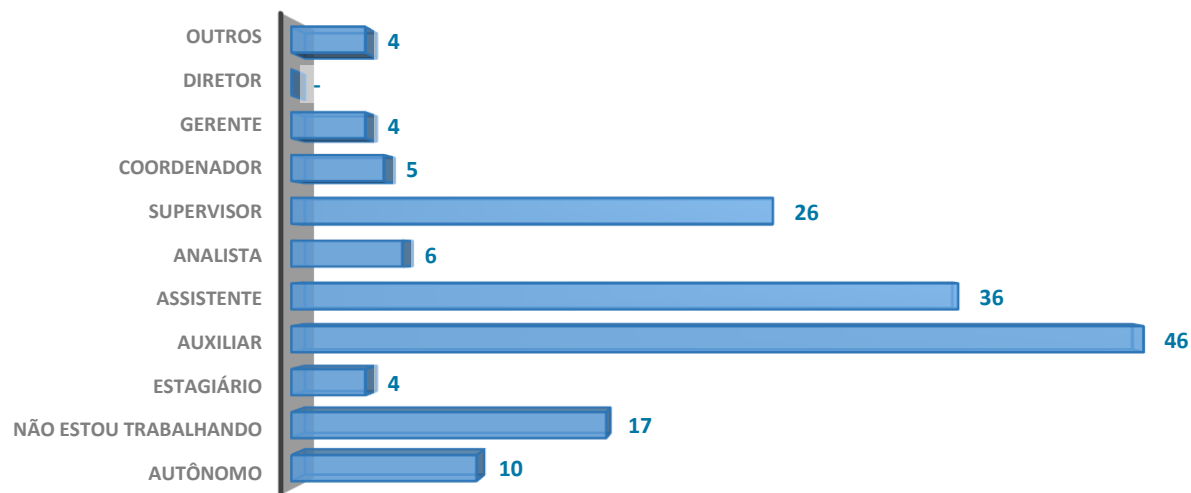


O que é mais importante para você ao cursar uma faculdade?

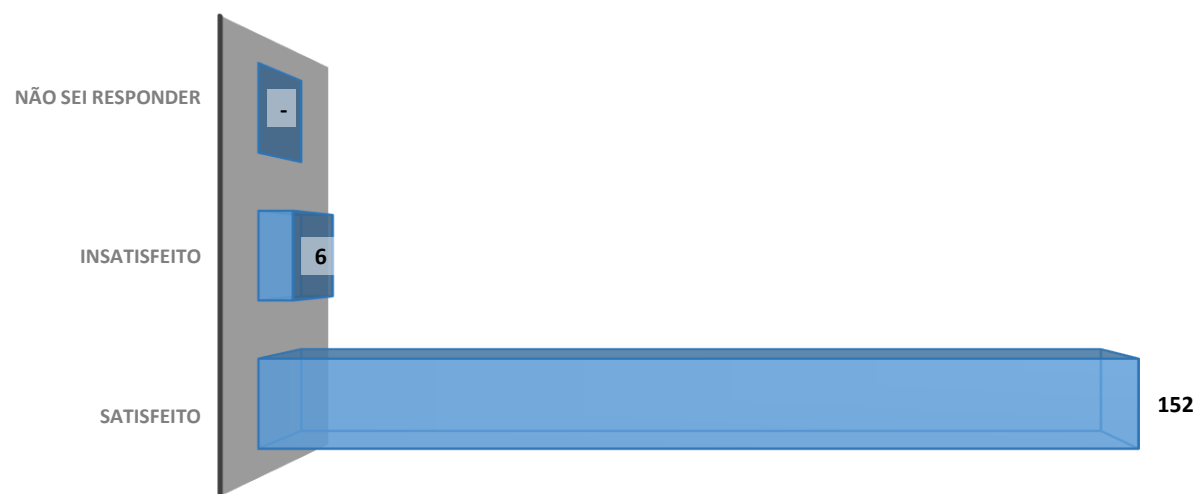
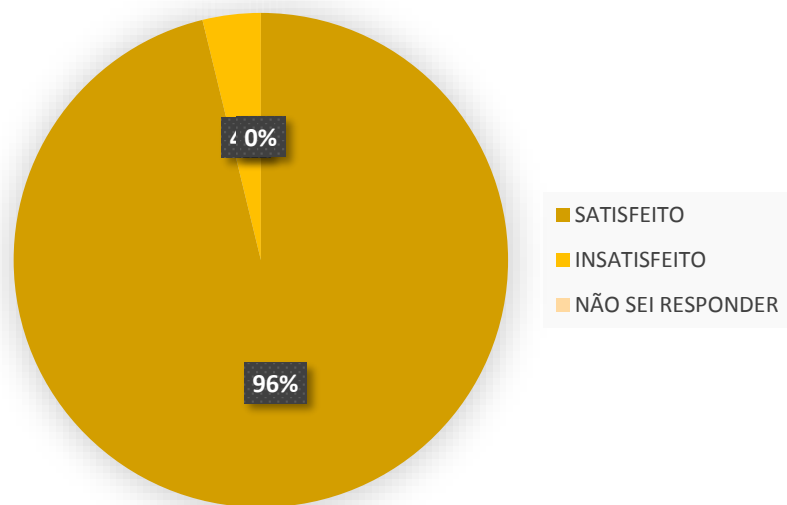




Qual o cargo que você ocupa na empresa em que trabalha?

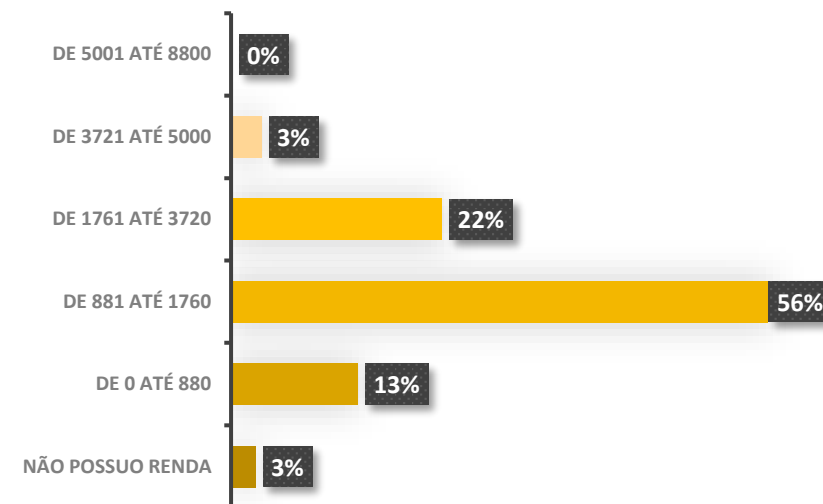
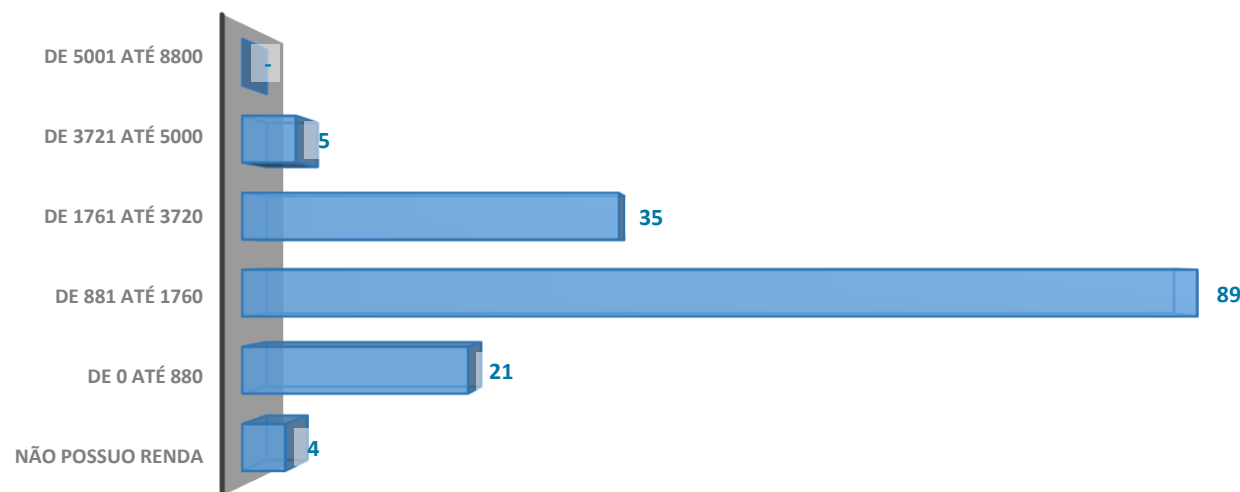


O CURSO - Em relação ao seu curso, você se considera:

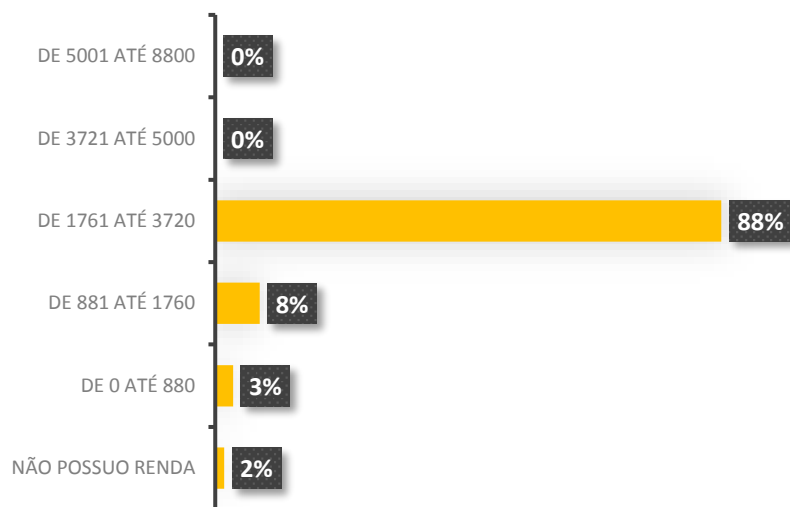




Qual a sua renda mensal atual?

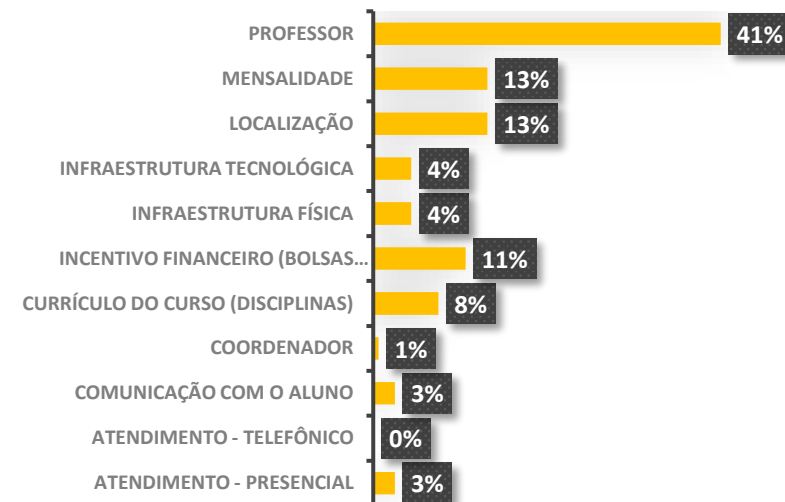
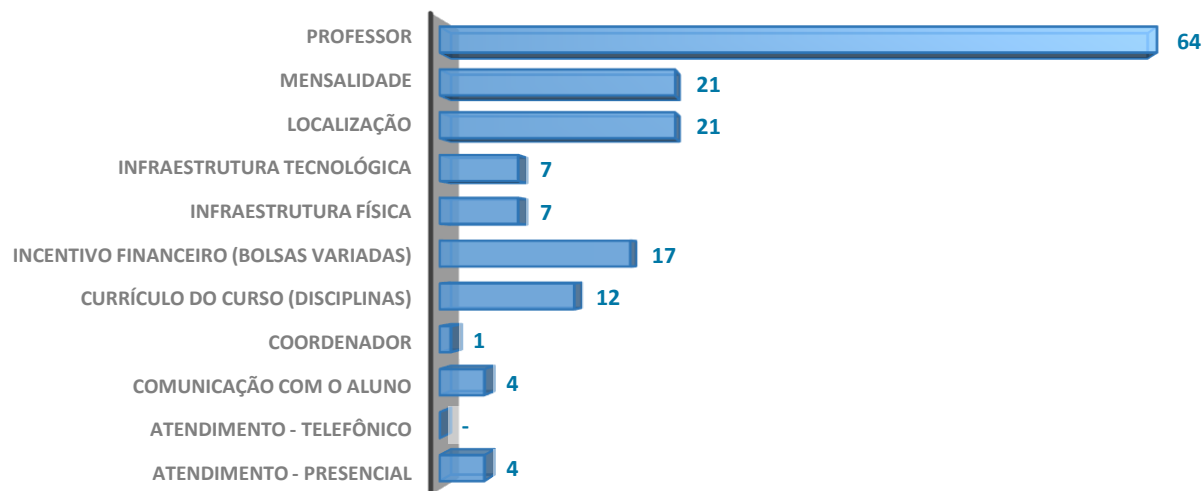


Qual a renda mensal da sua família?

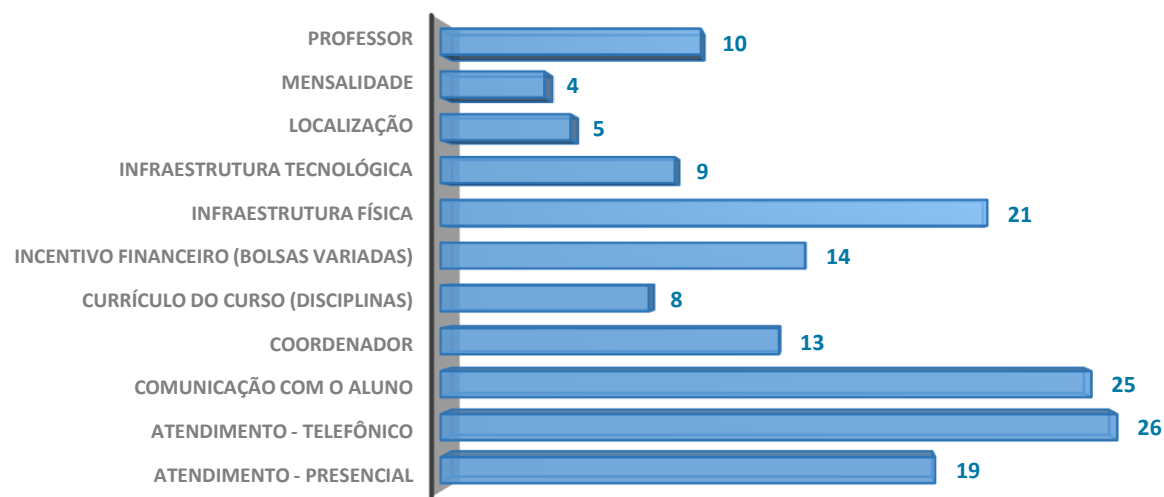
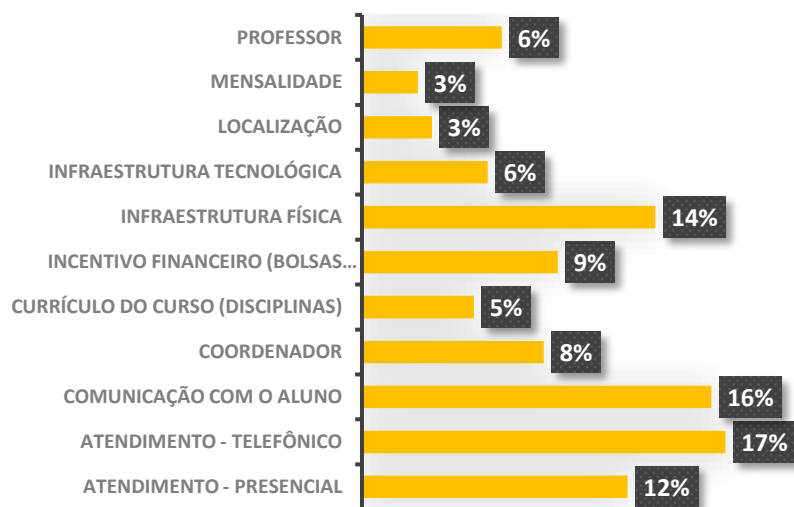




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

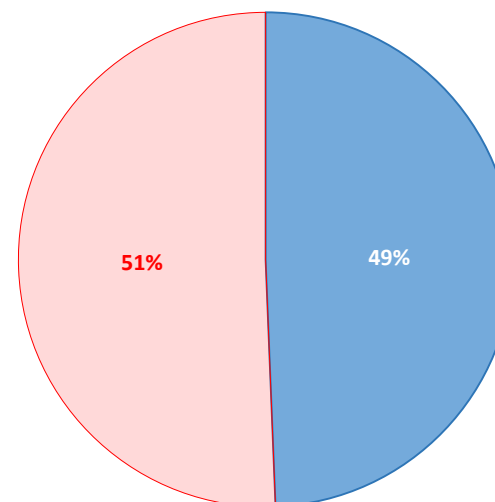
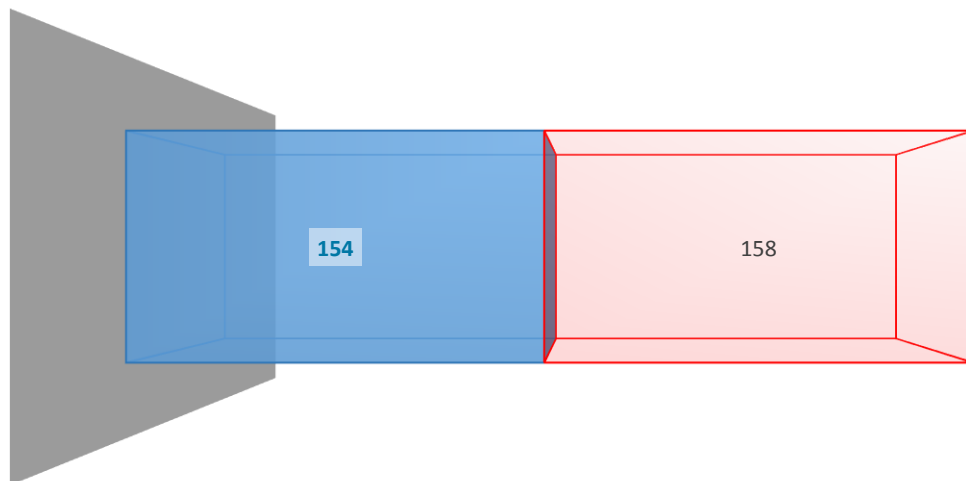


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



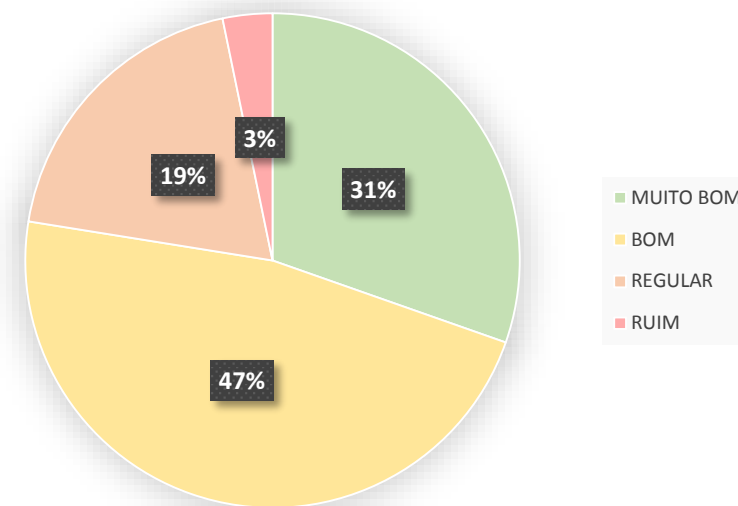
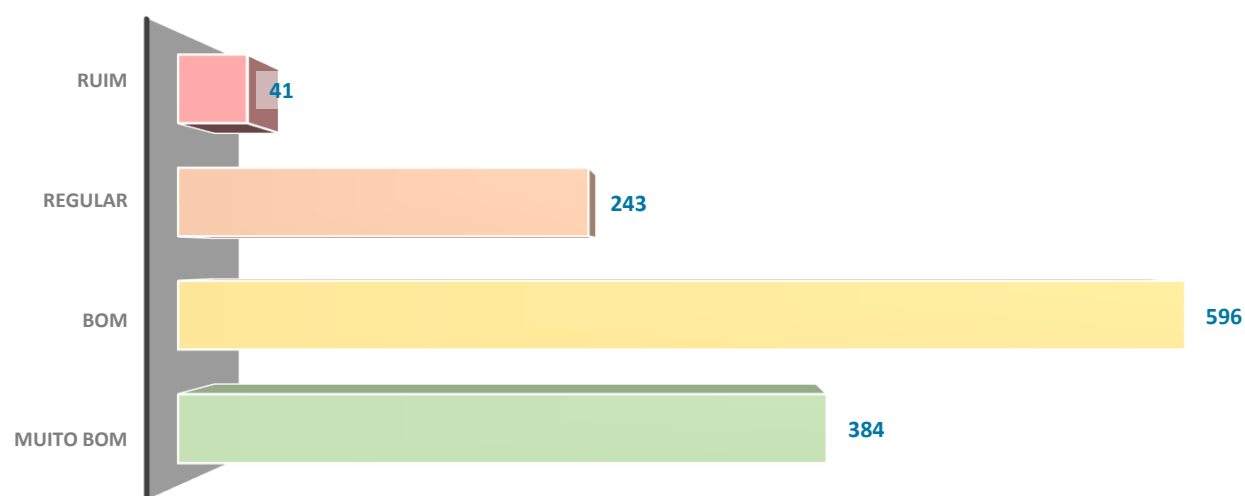


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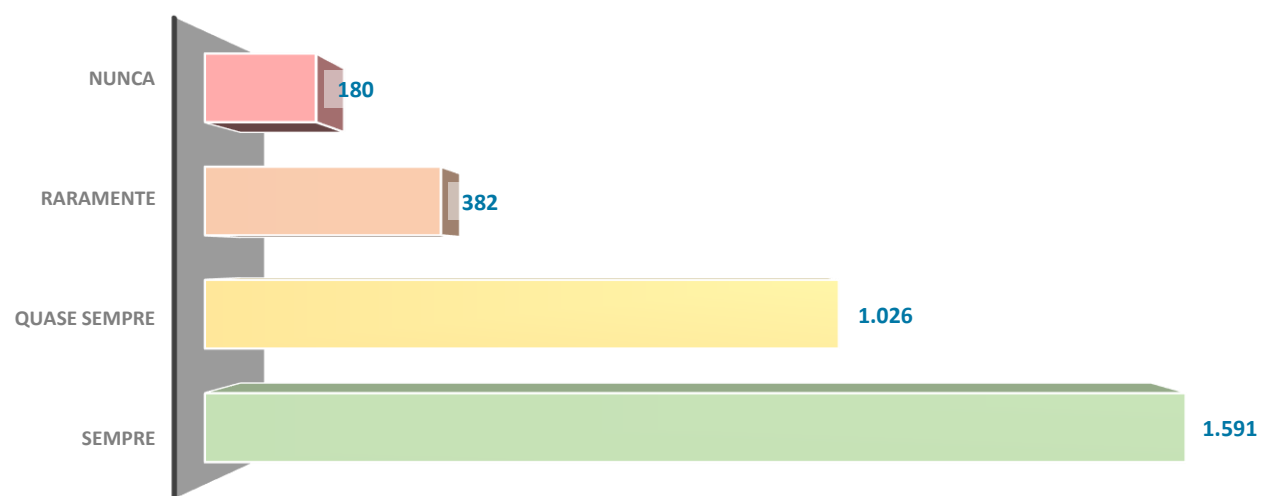
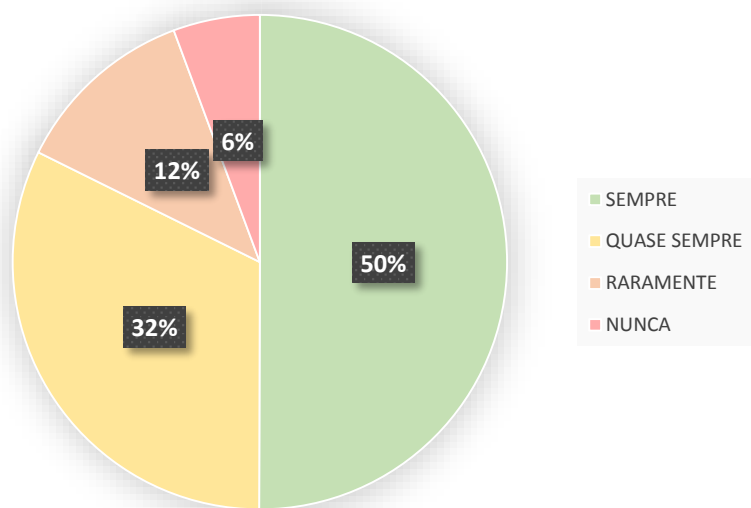




GERAL - Questões Objetivas Qualitativas

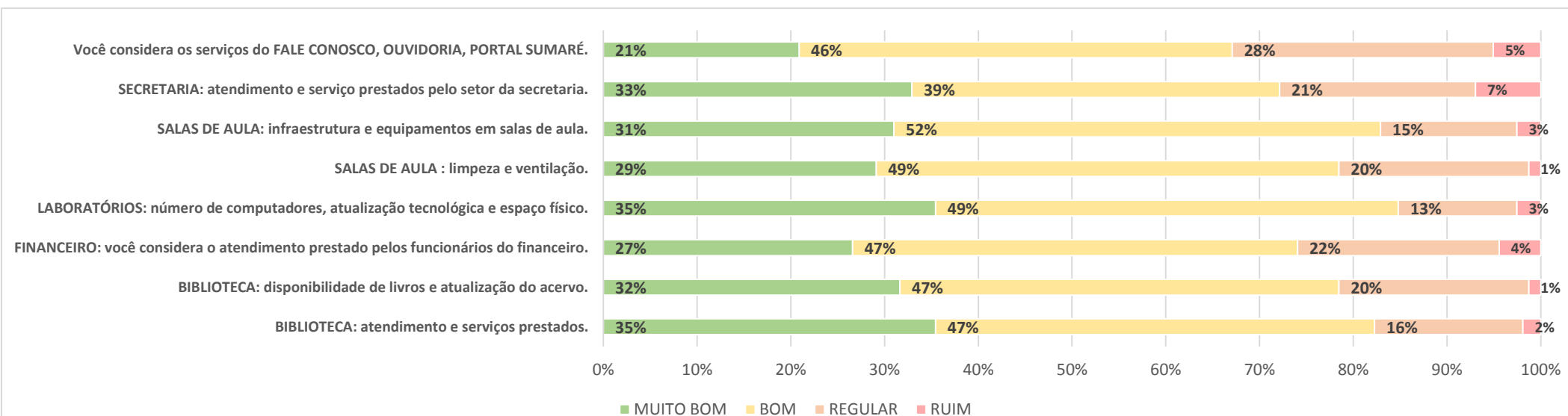
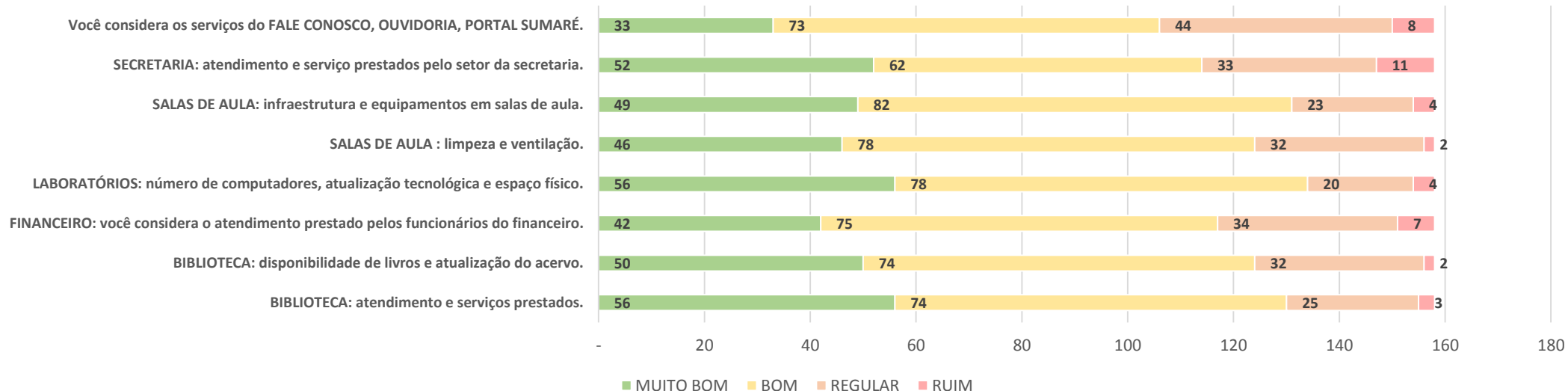


GERAL - Questões Objetivas Periodicidade



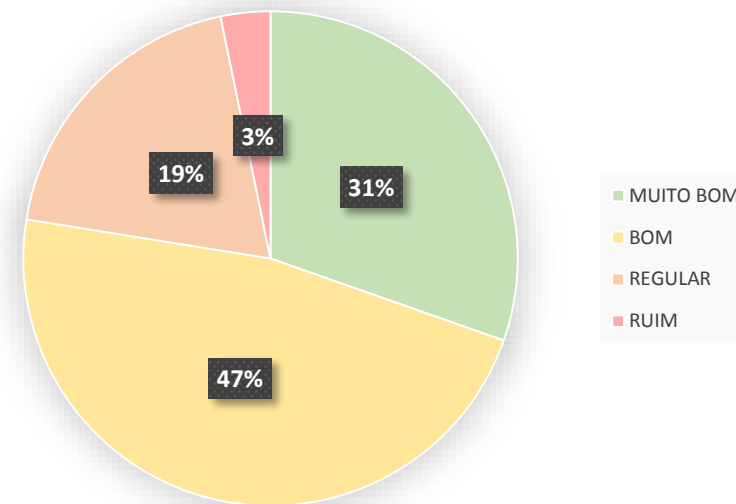
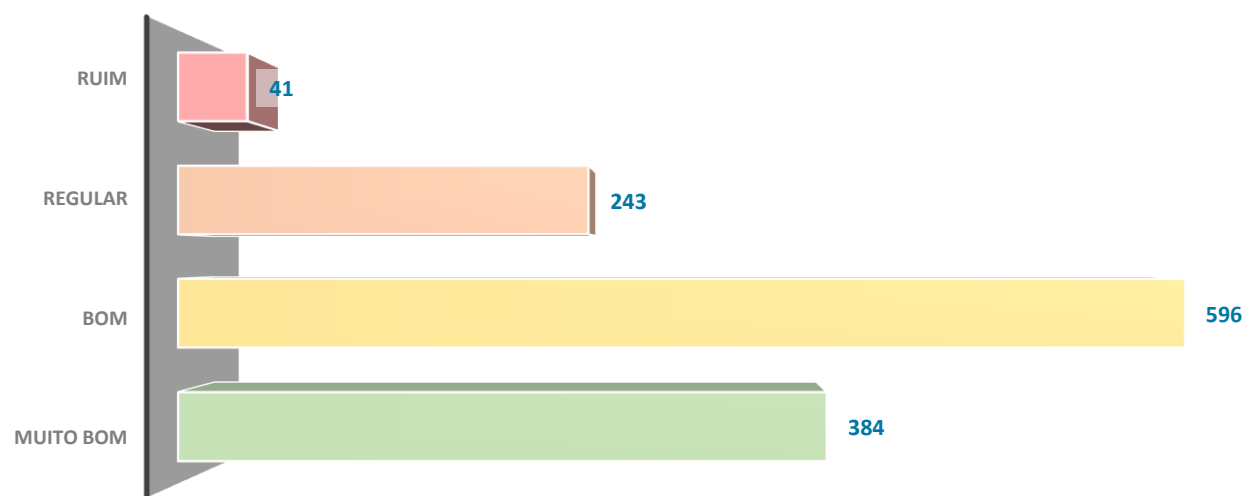


Questões Objetivas

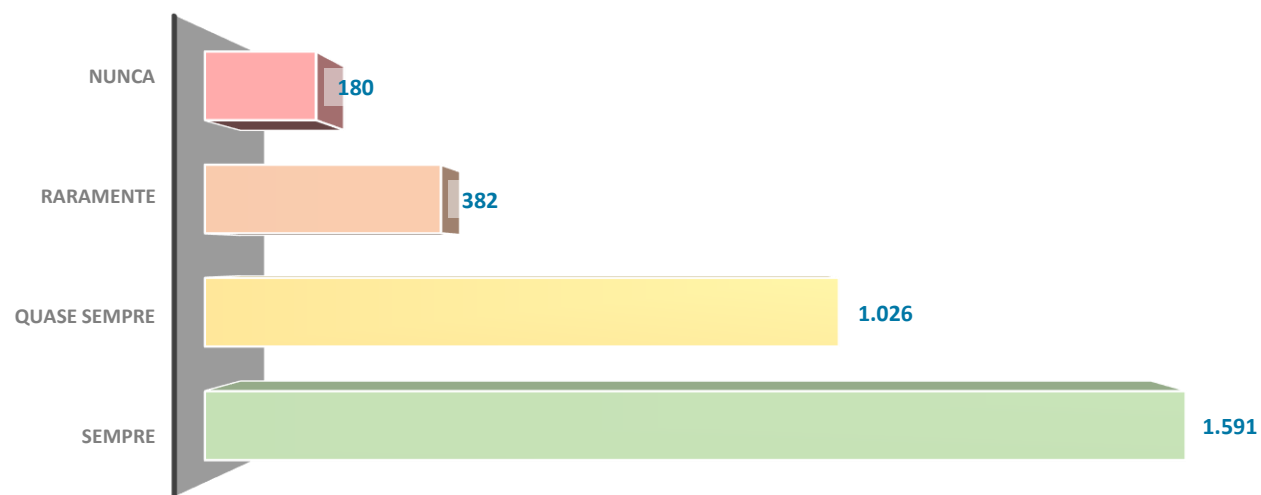
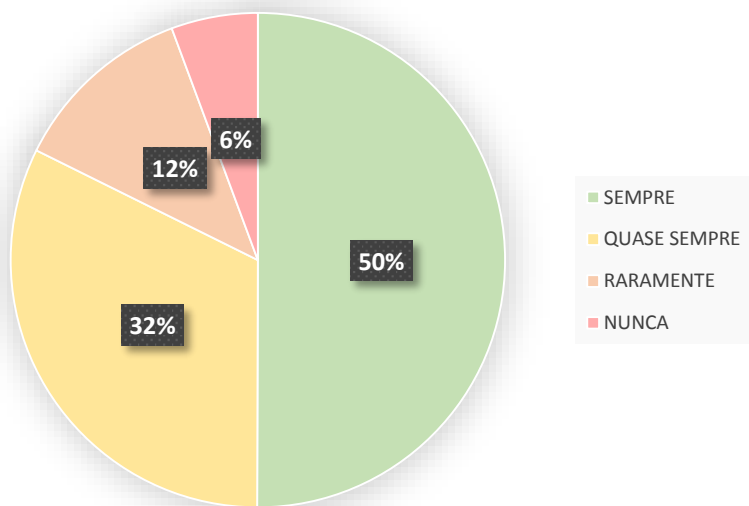




GERAL - Questões Objetivas Qualitativas

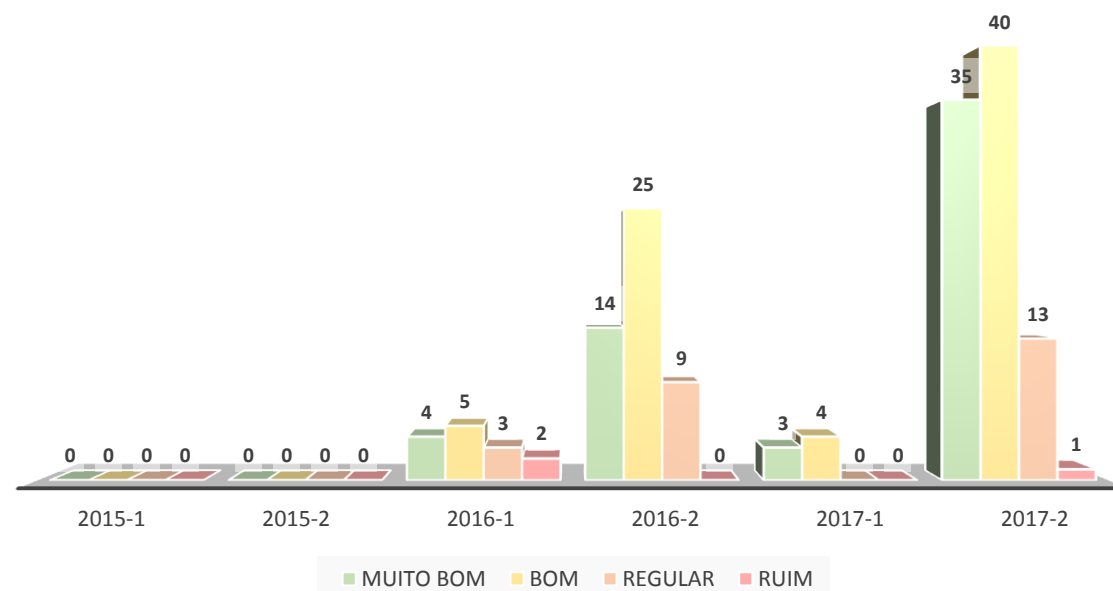
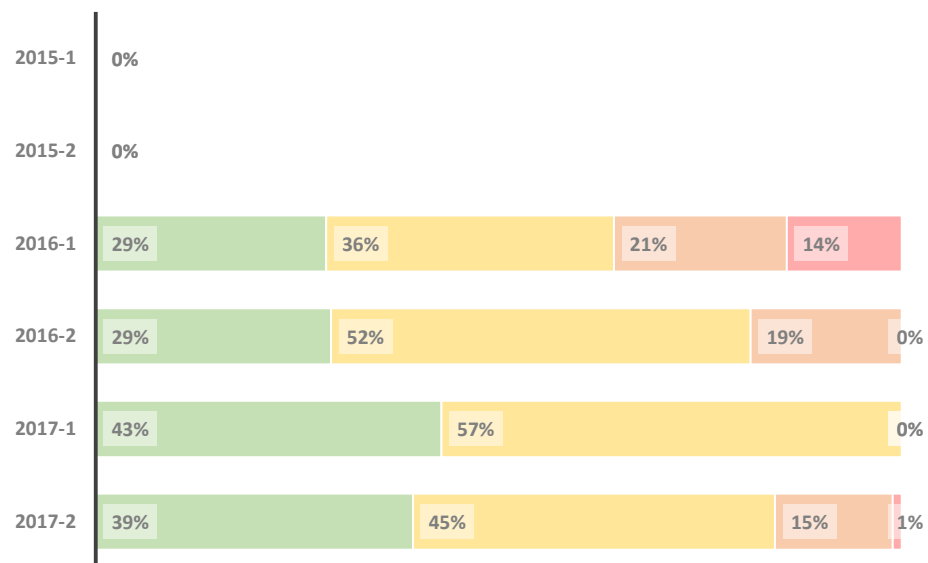
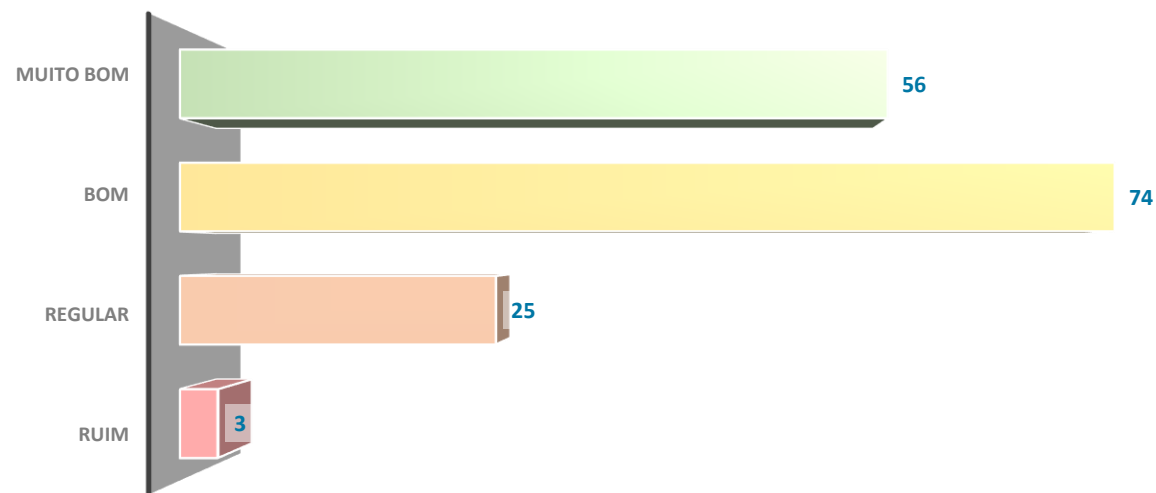
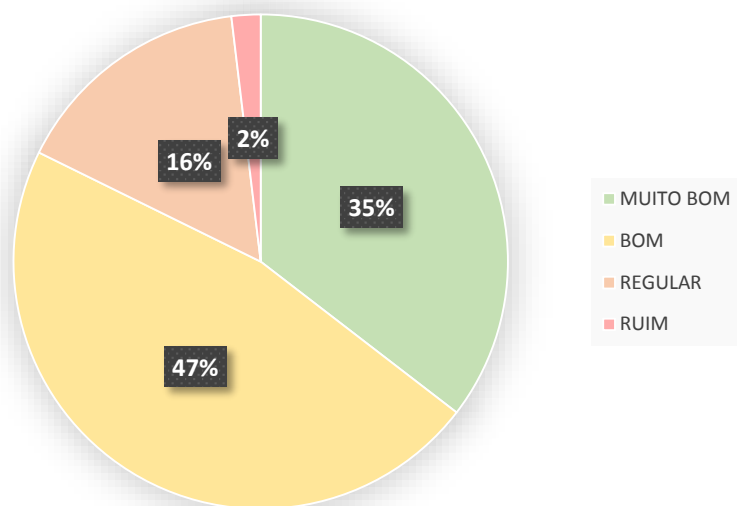


GERAL - Questões Objetivas Periodicidade



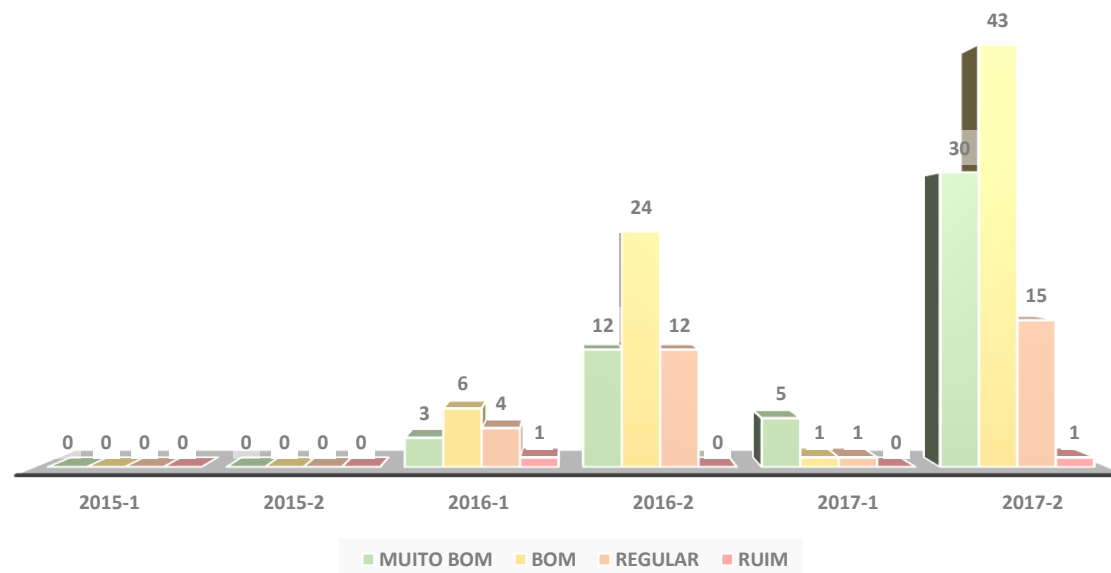
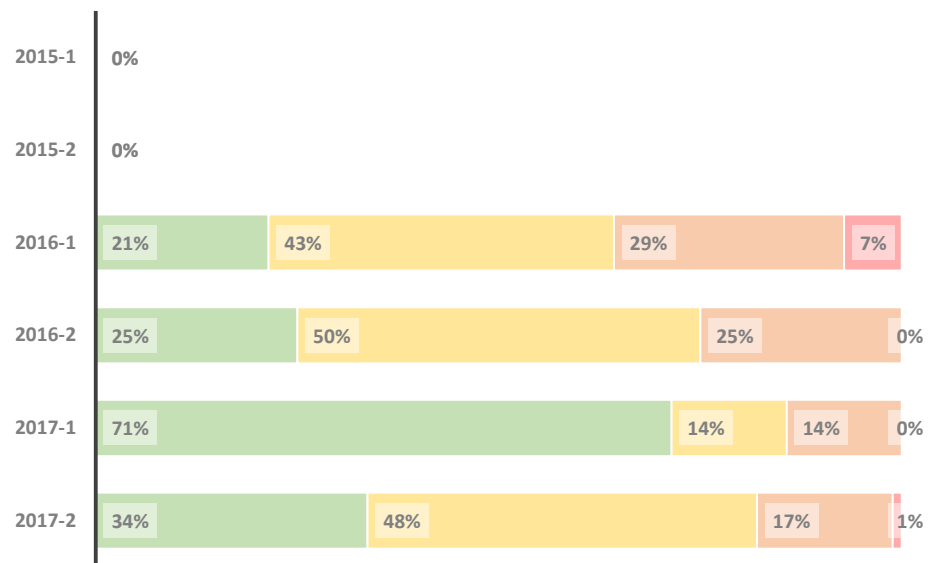
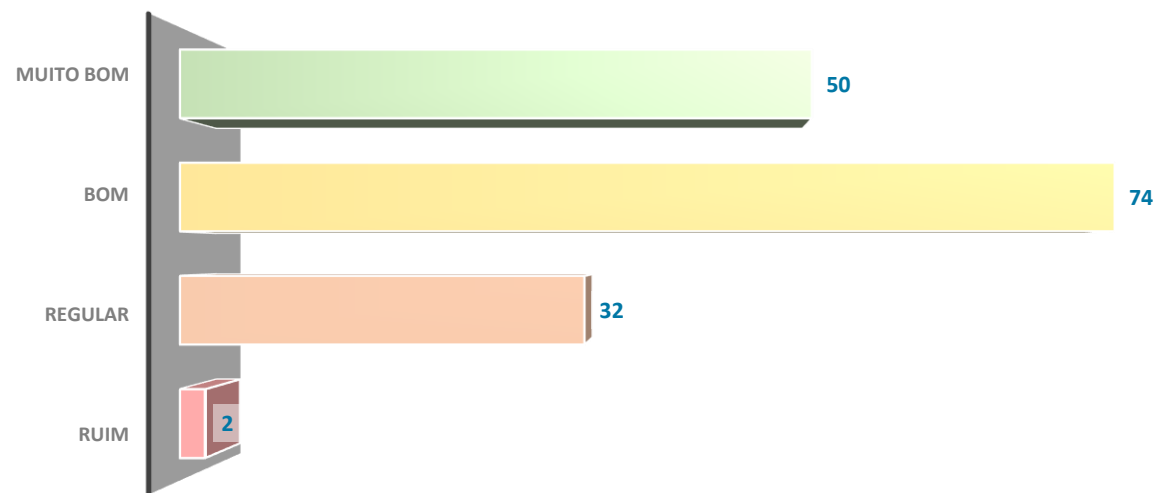
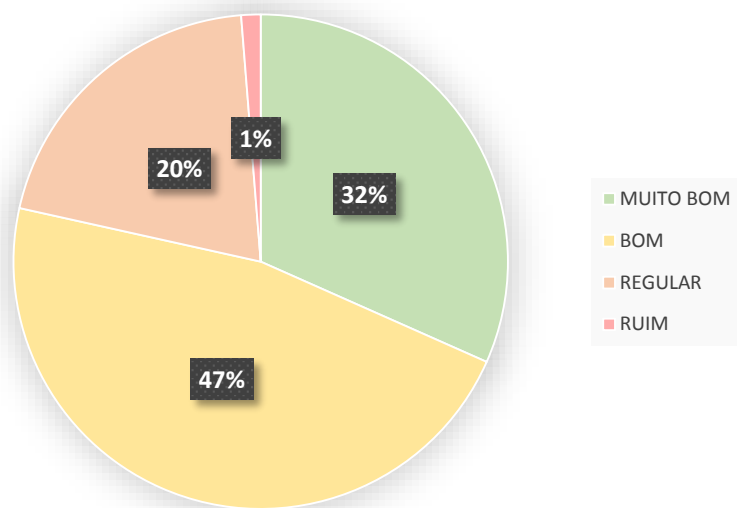


BIBLIOTECA: atendimento e serviços prestados.



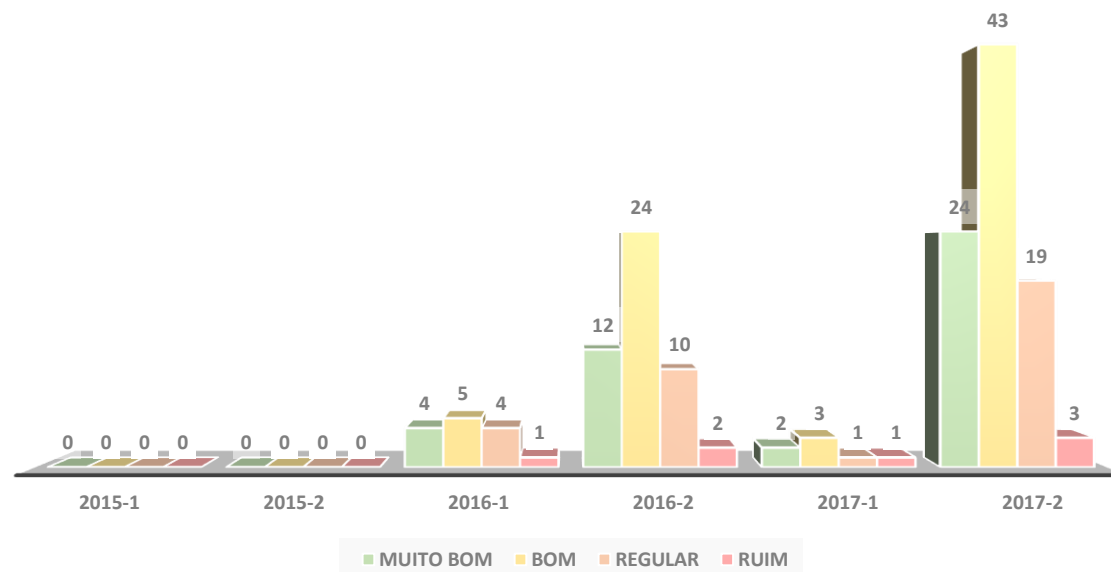
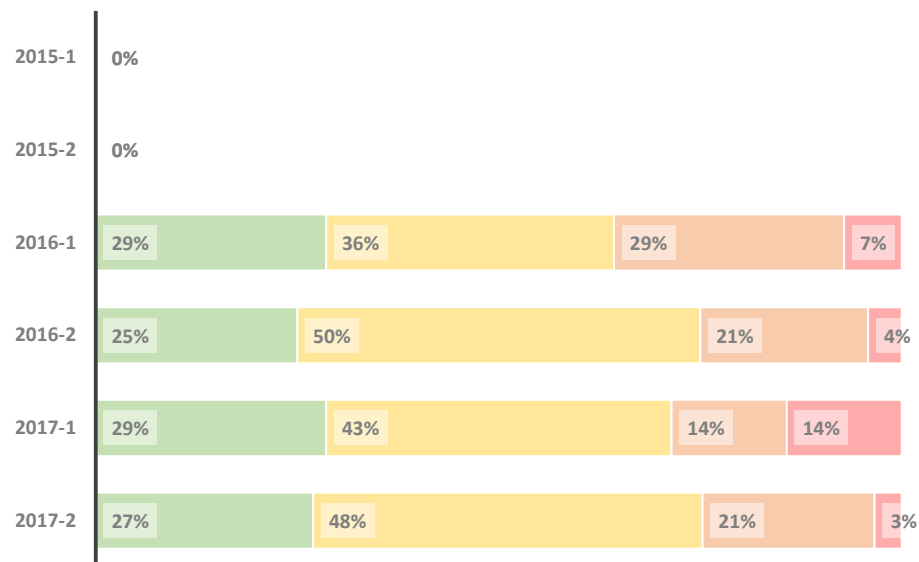
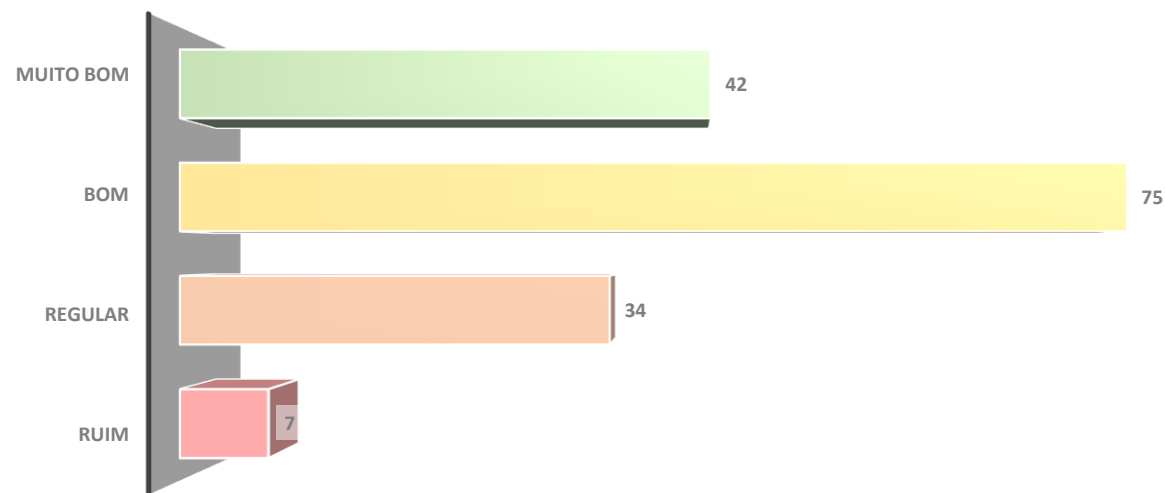
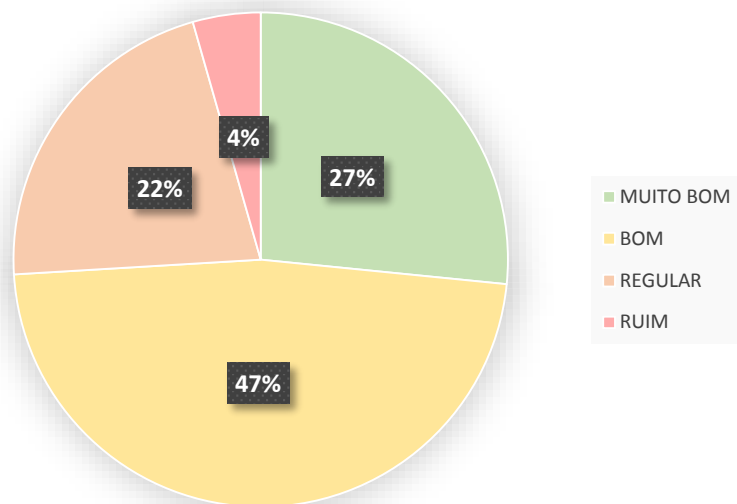


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



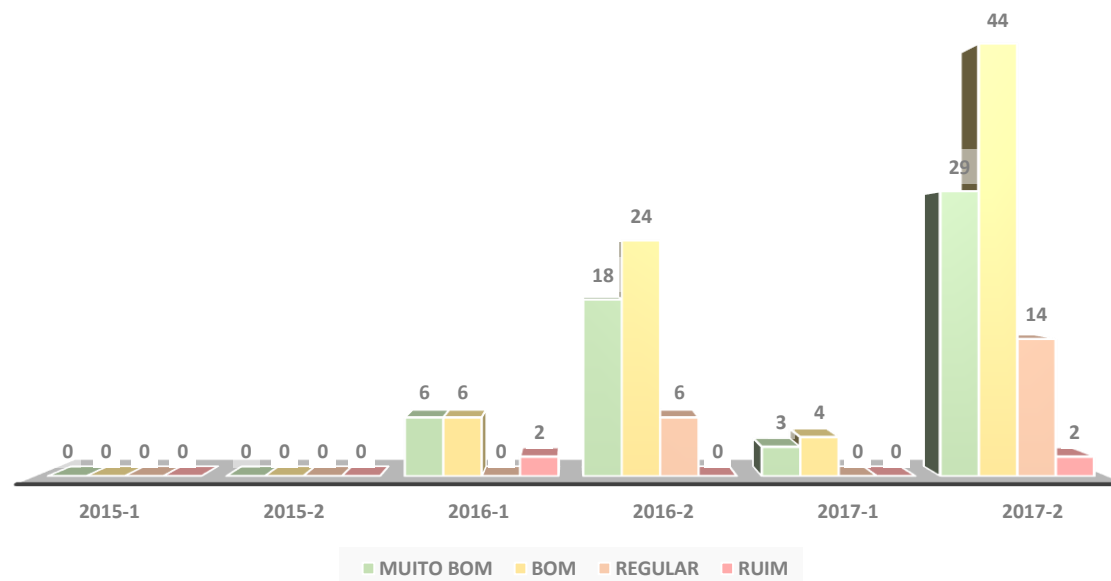
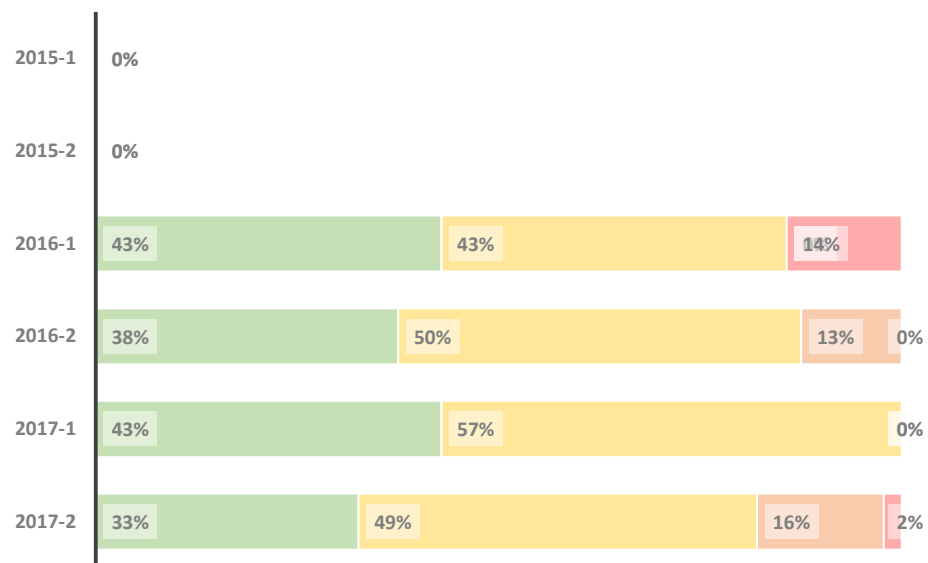
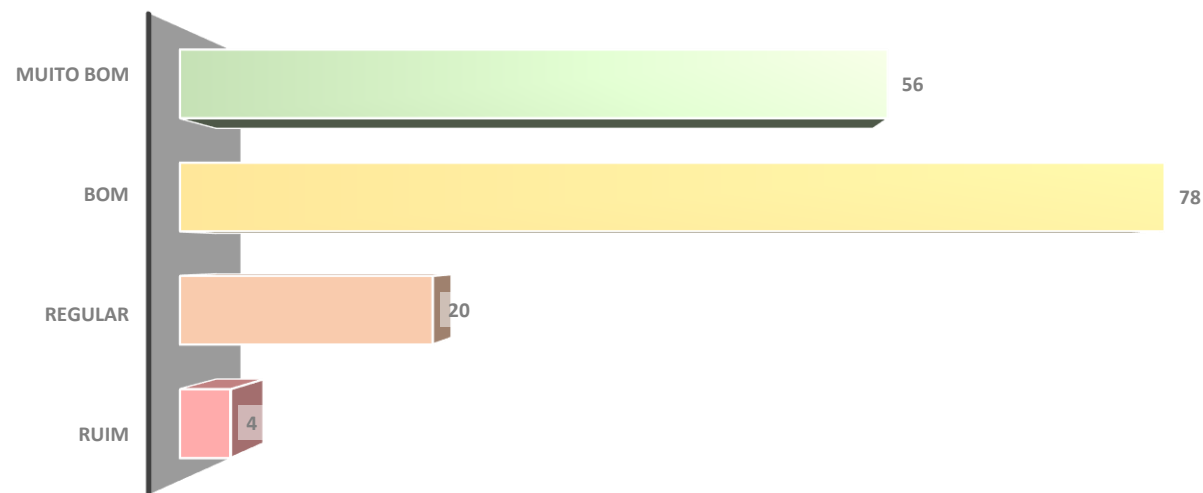
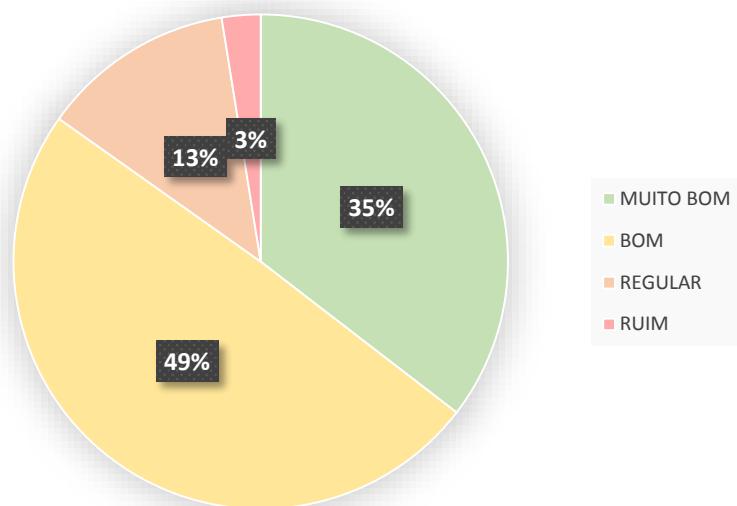


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



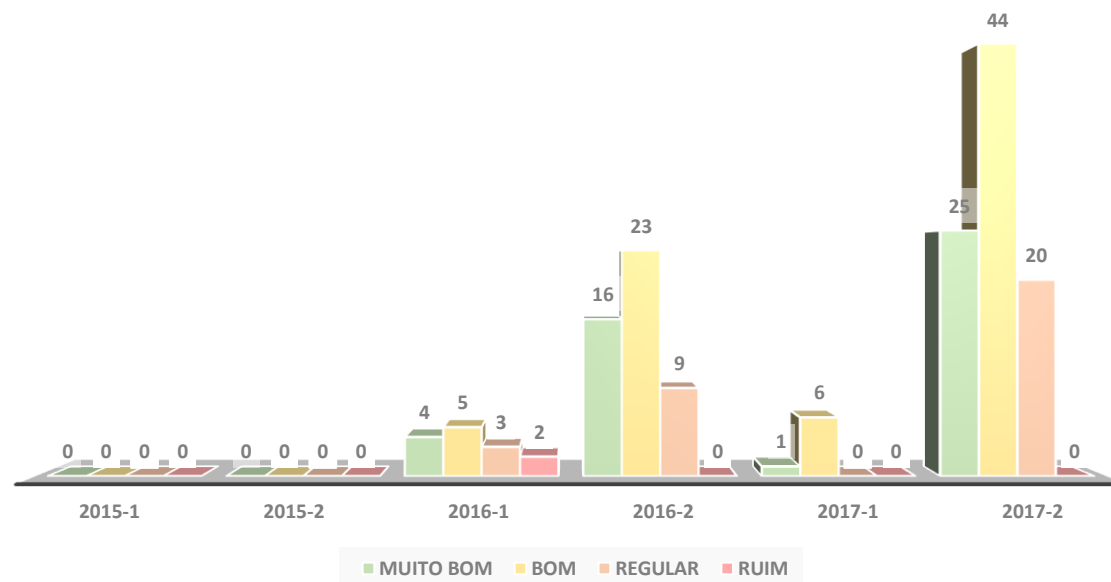
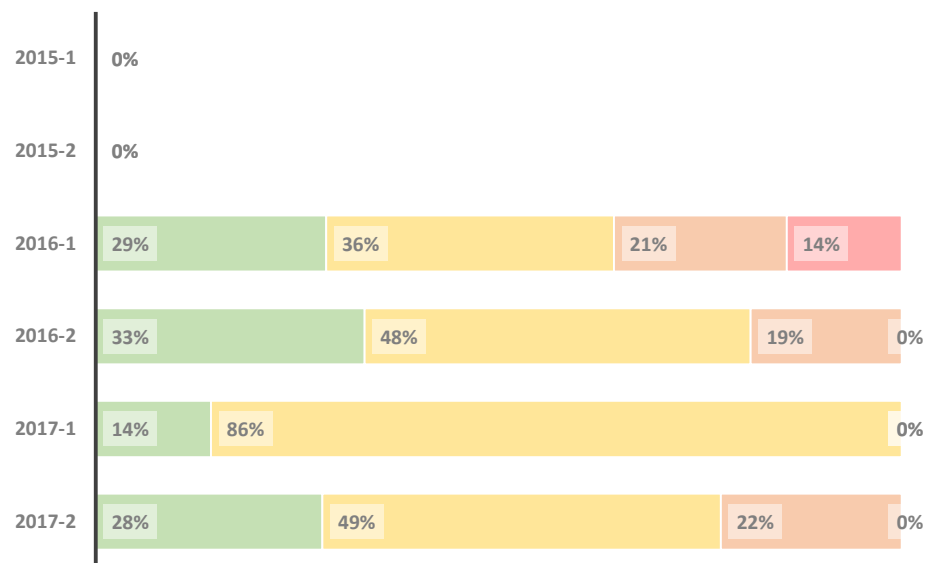
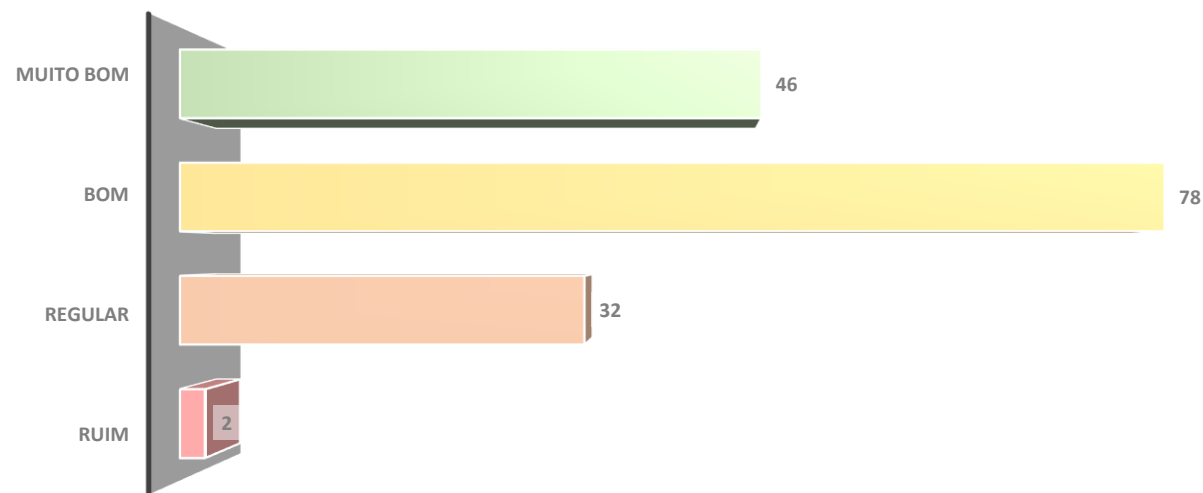
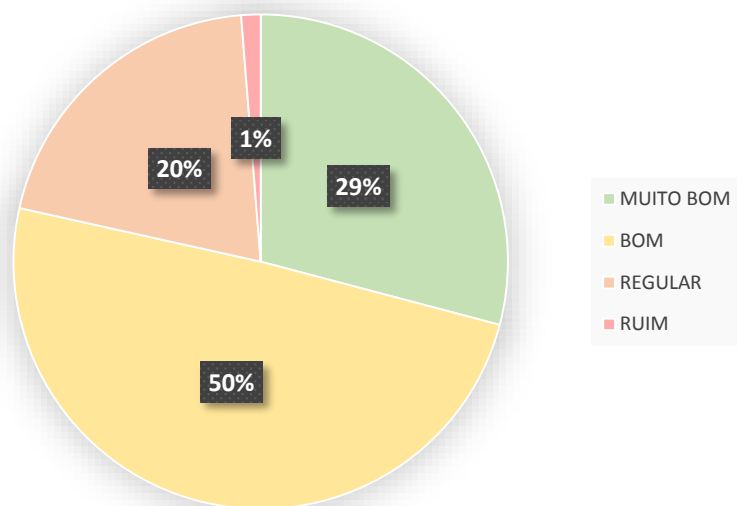


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



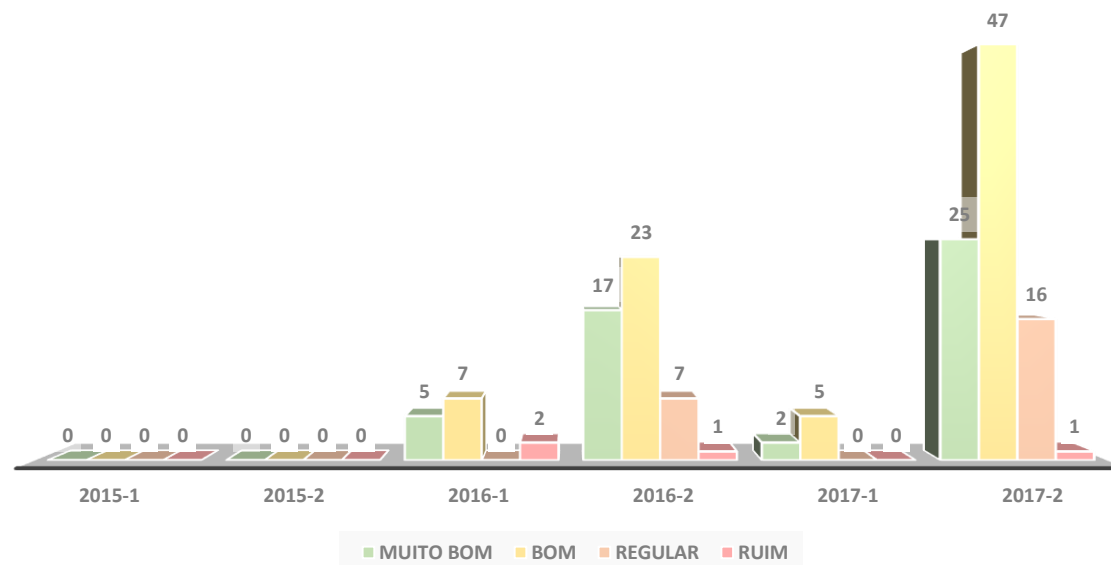
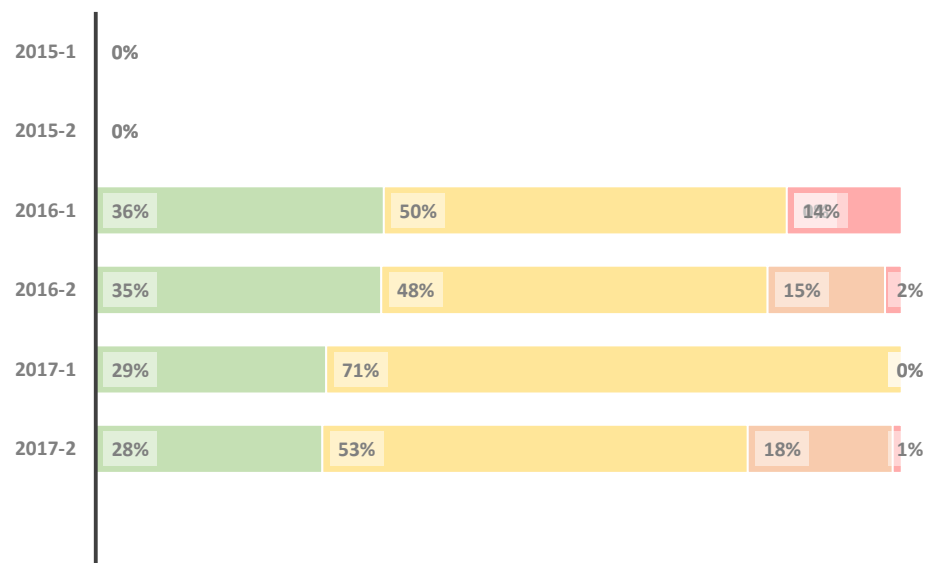
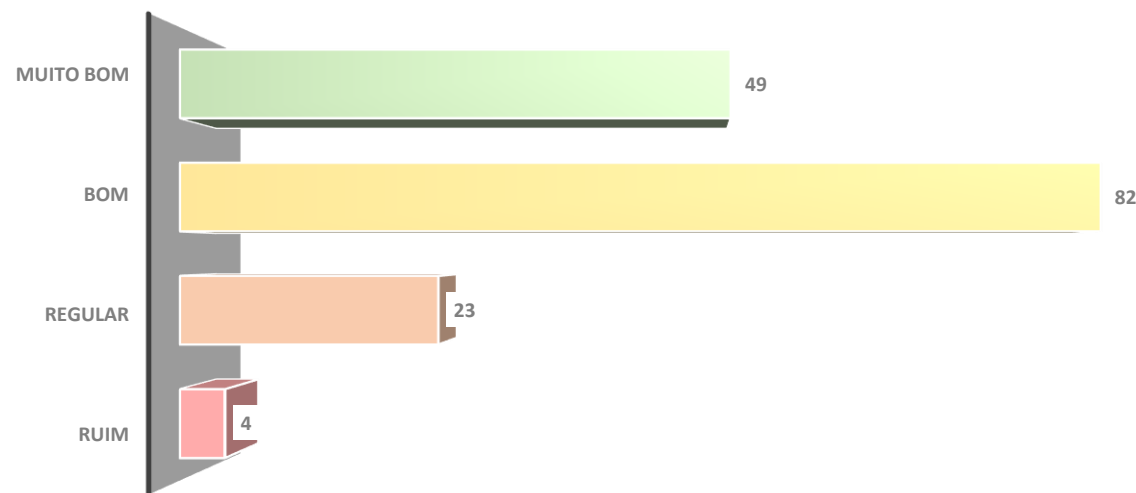
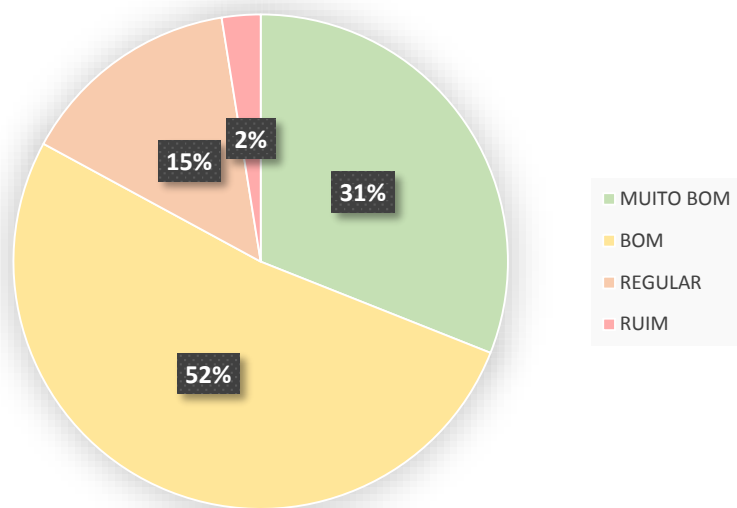


SALAS DE AULA : limpeza e ventilação.



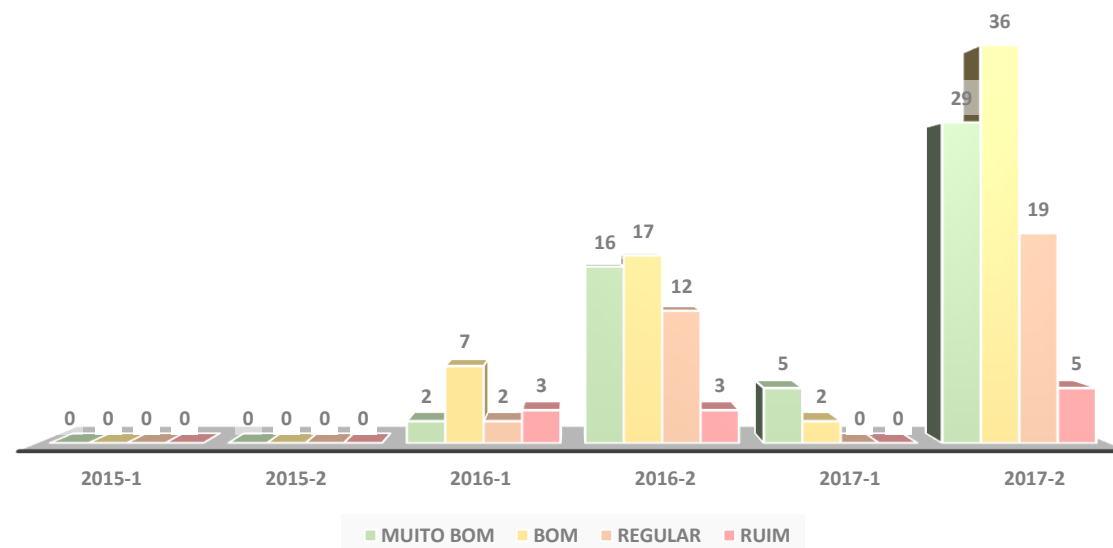
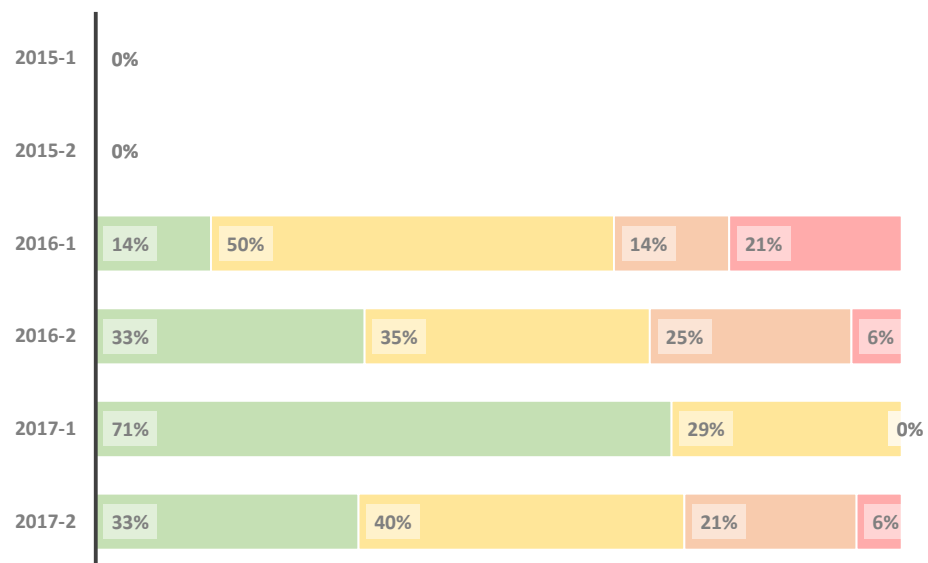
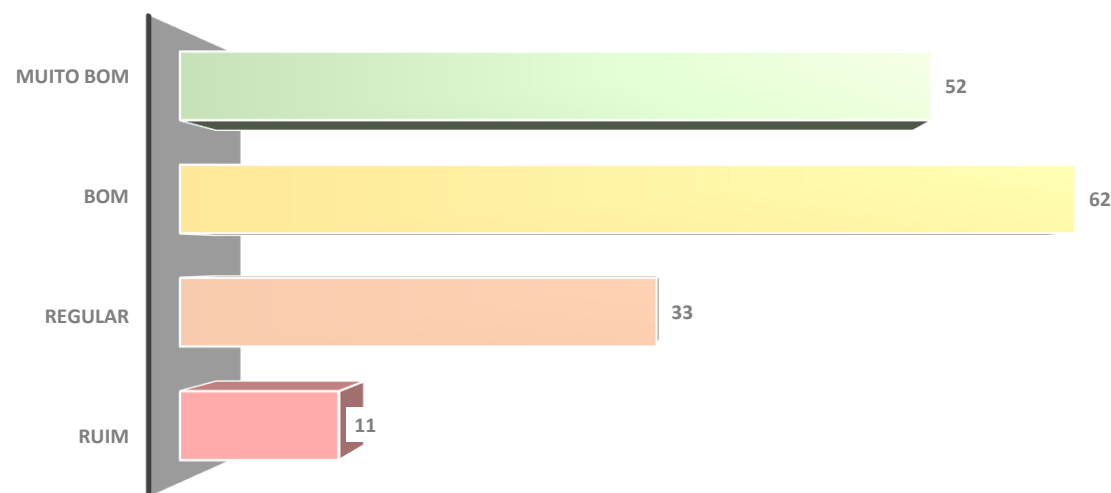
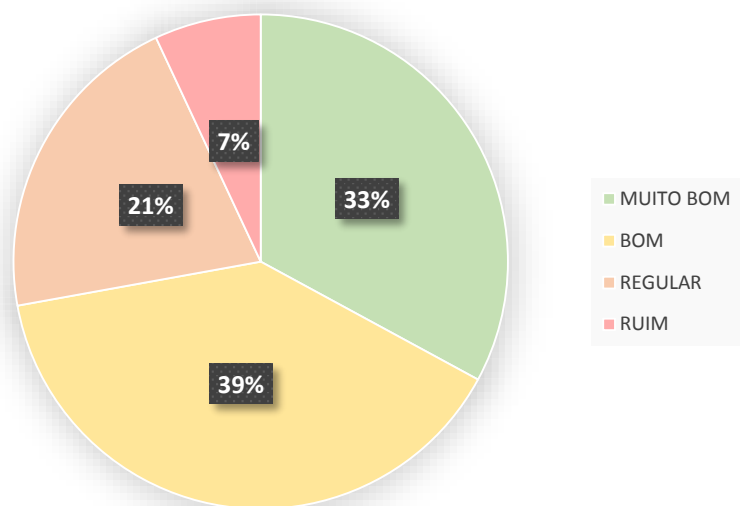


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



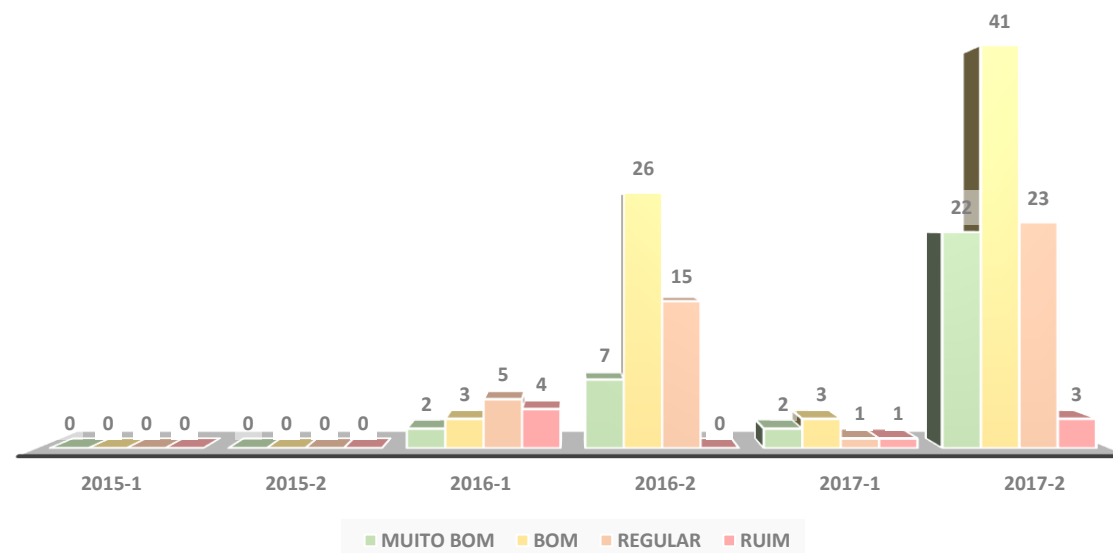
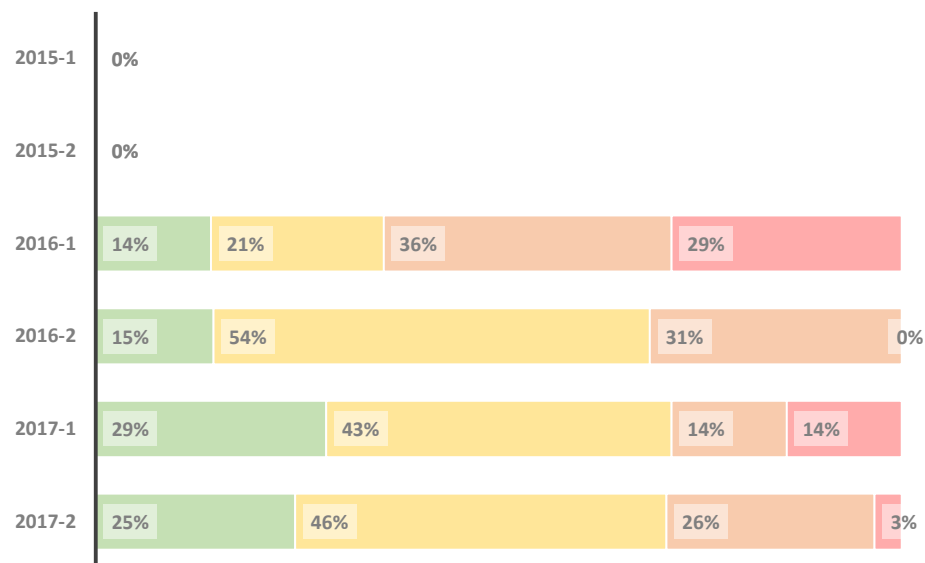
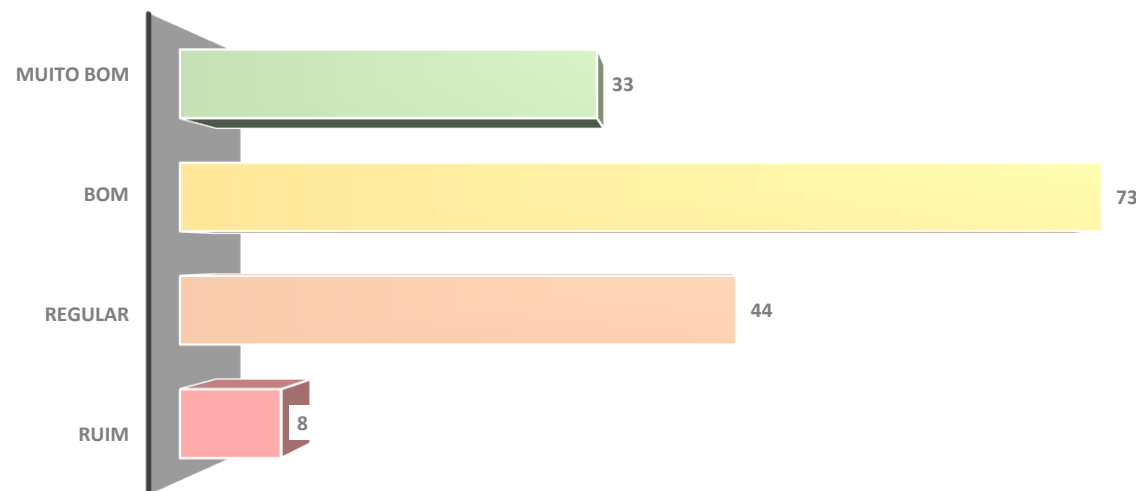
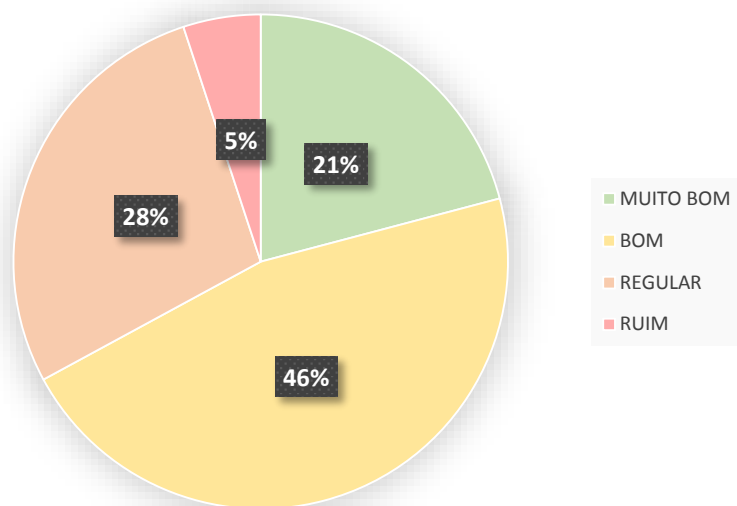


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



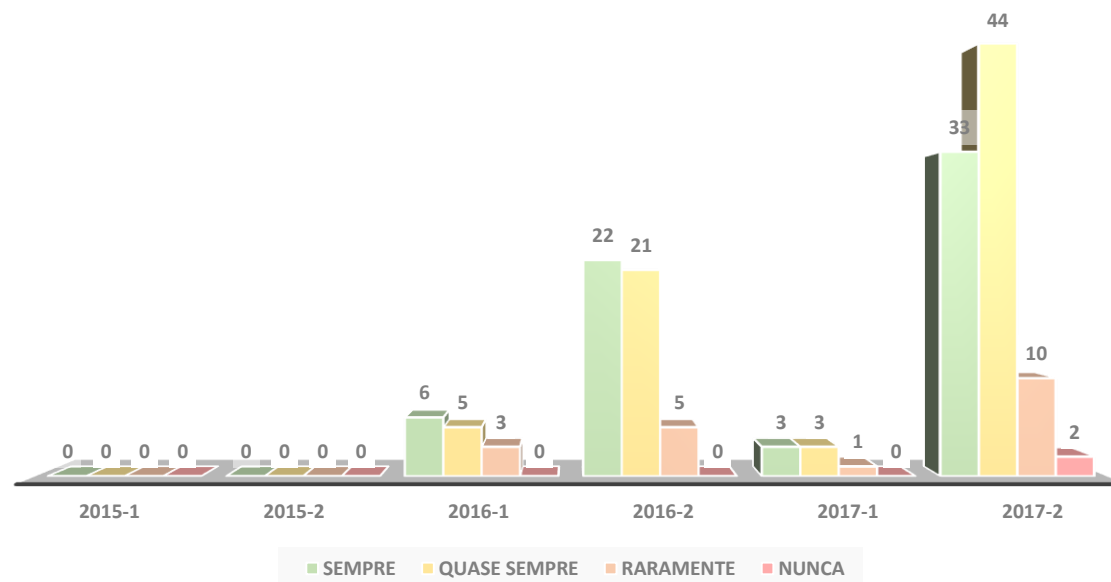
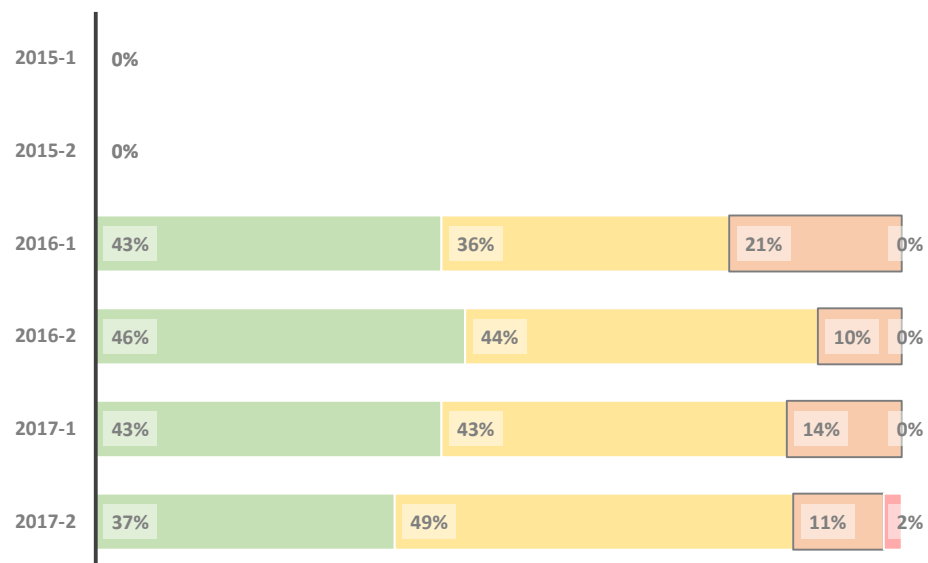
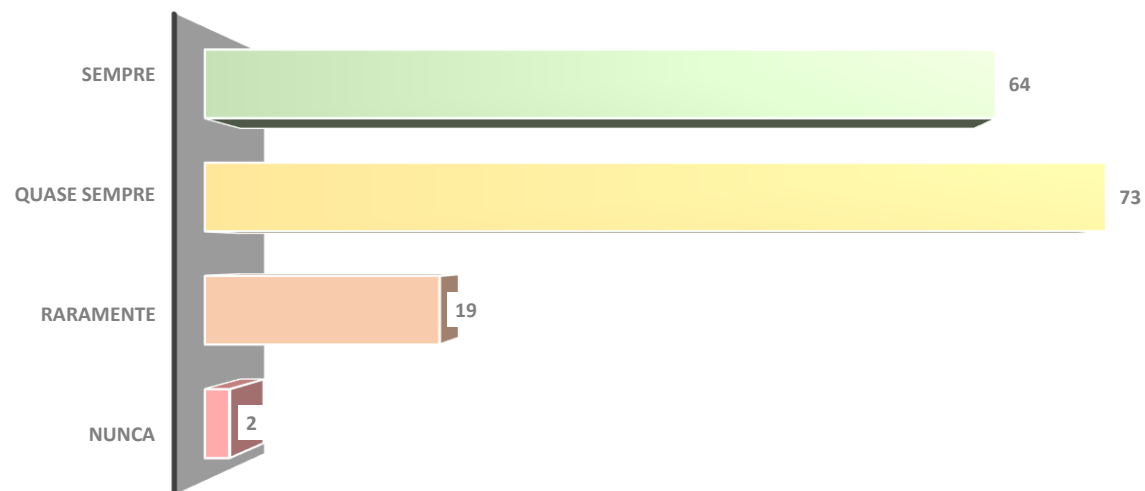
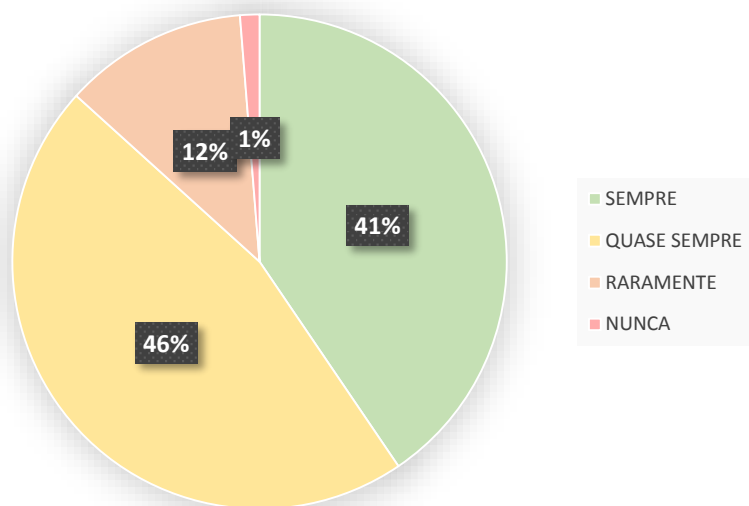


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



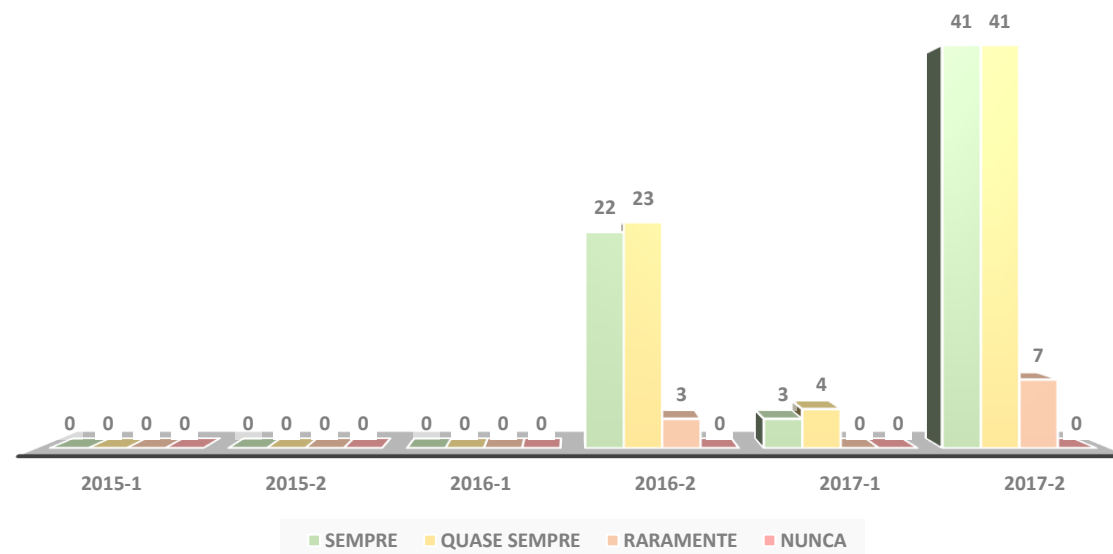
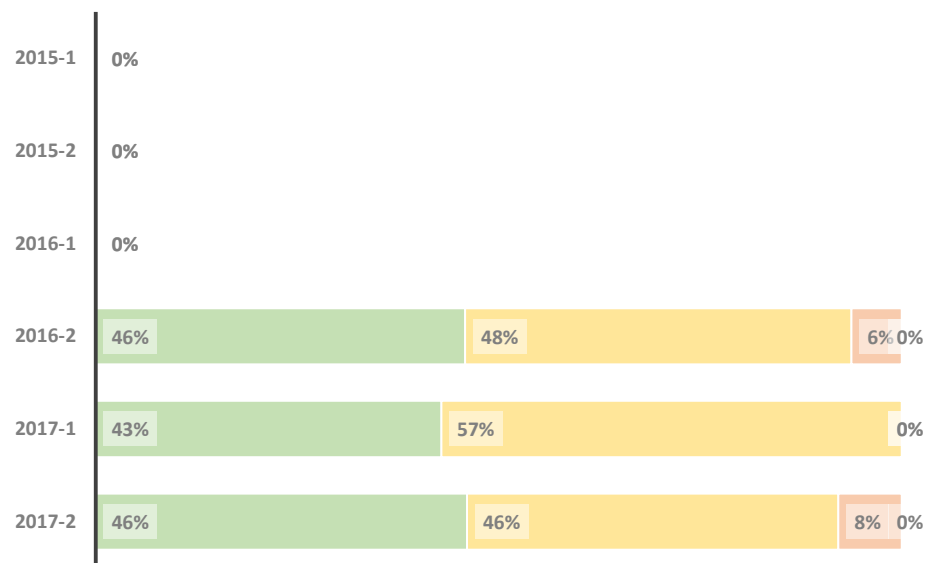
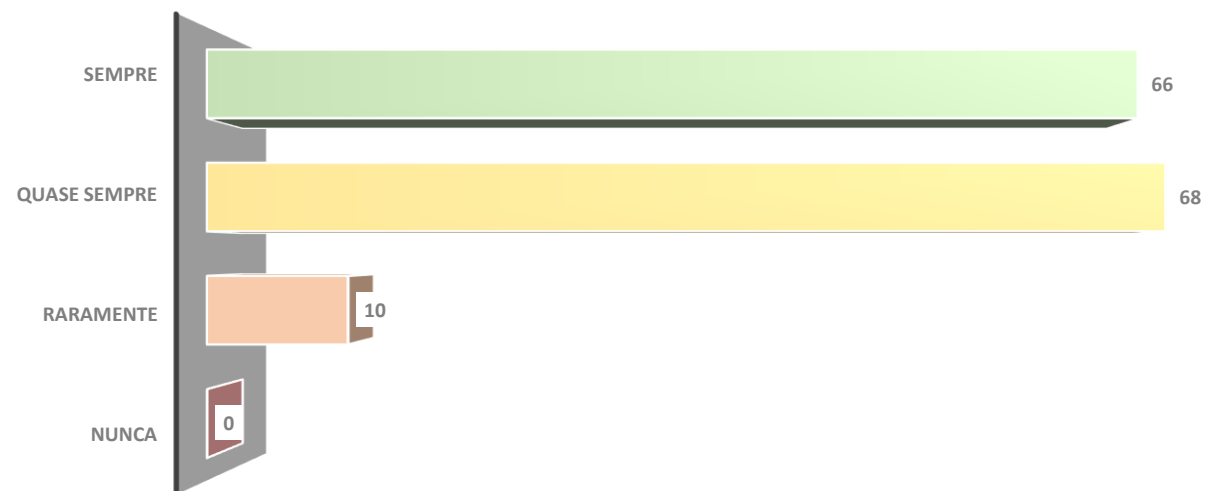
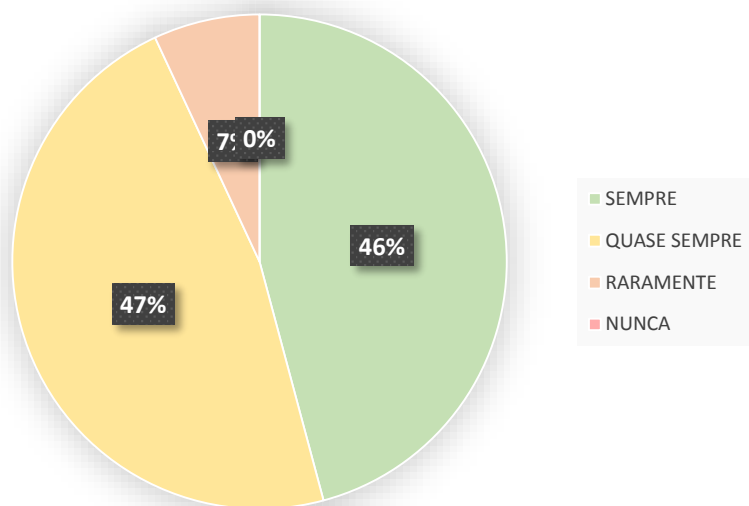


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



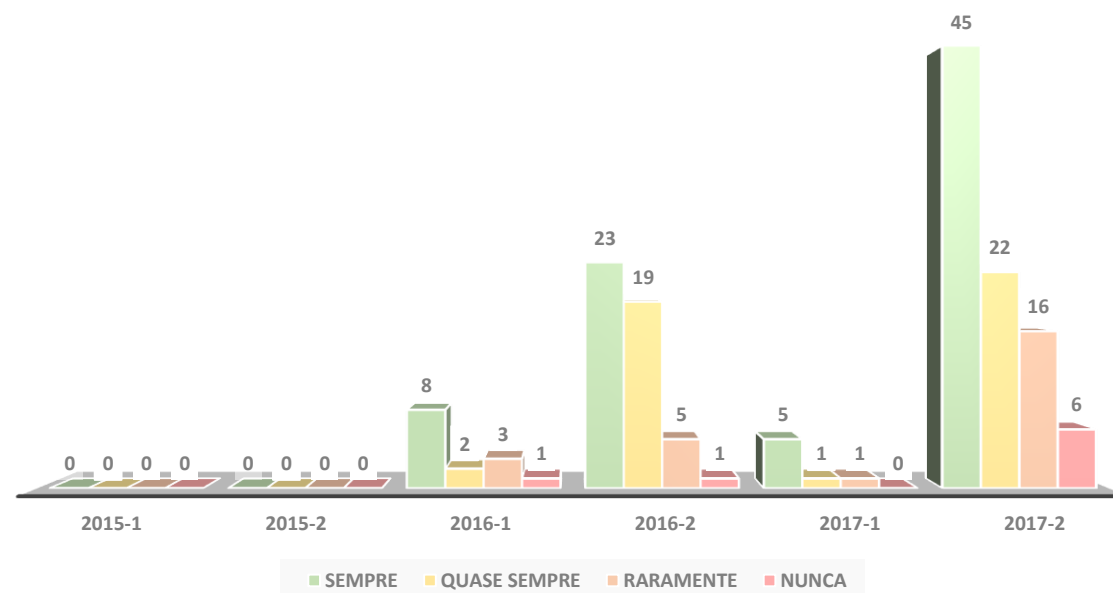
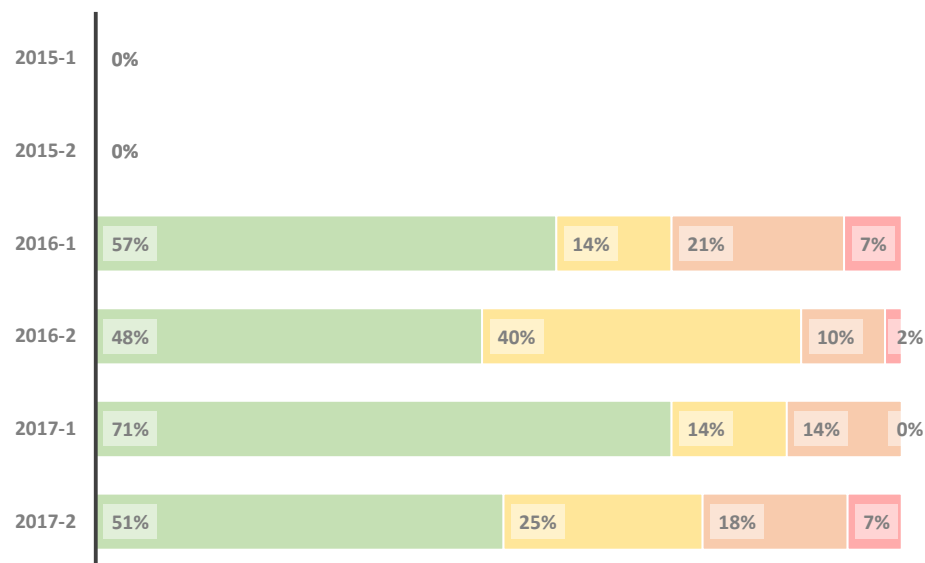
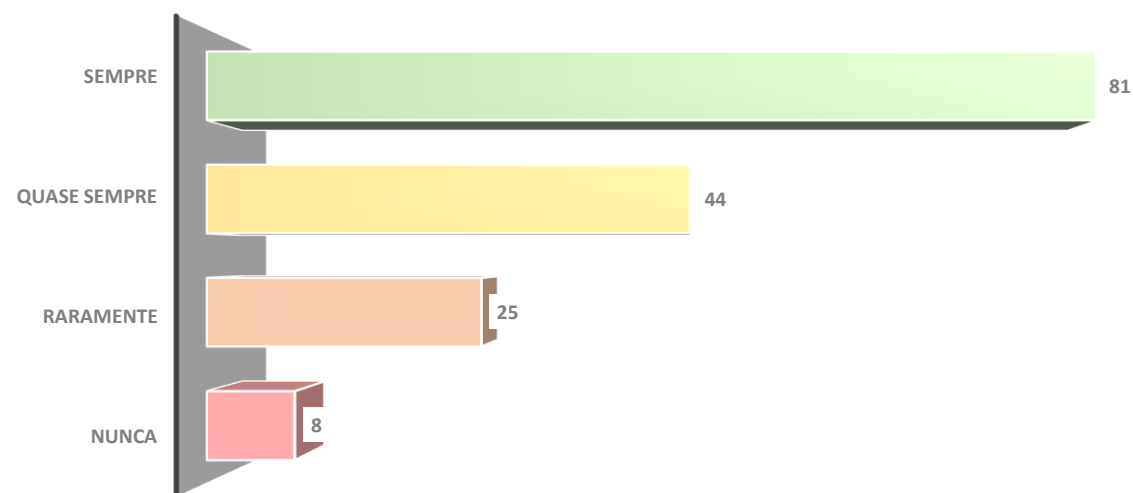
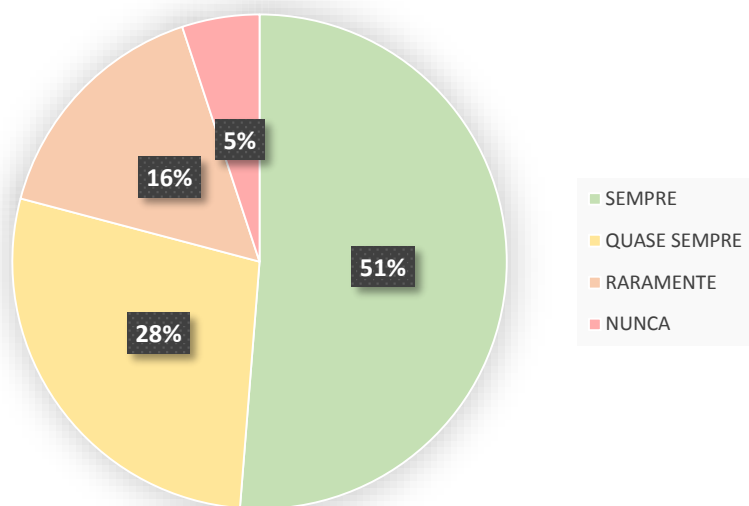


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



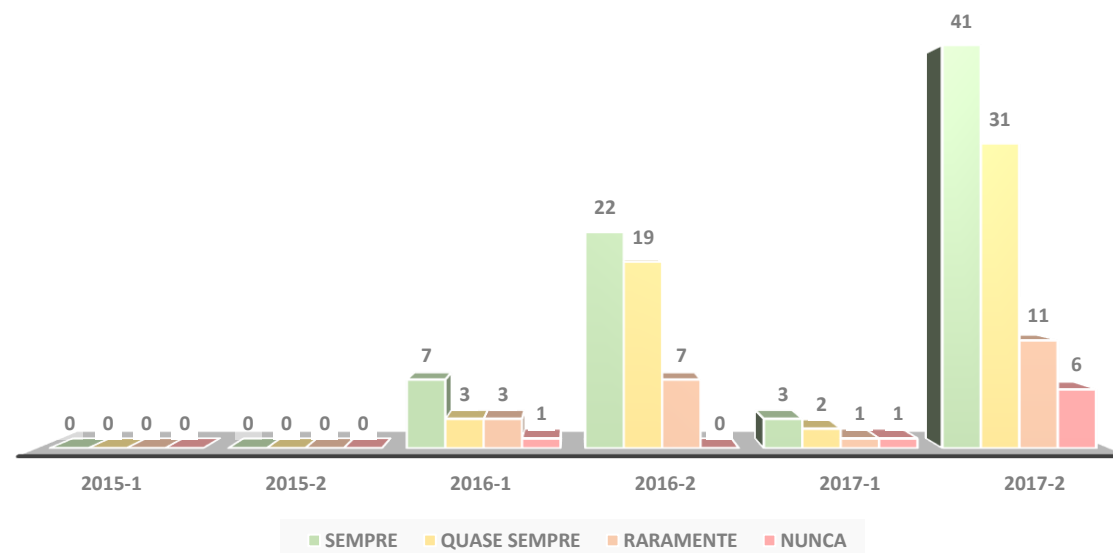
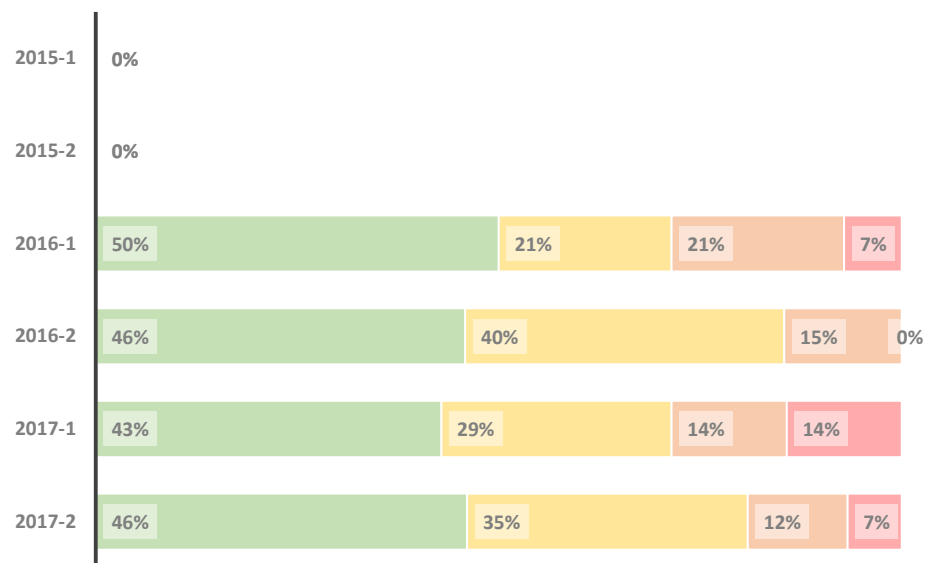
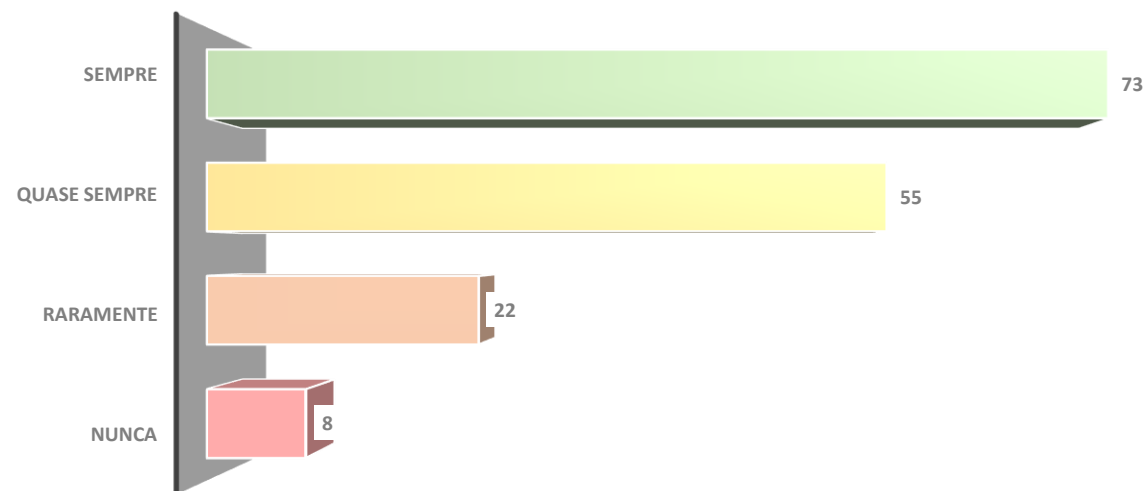
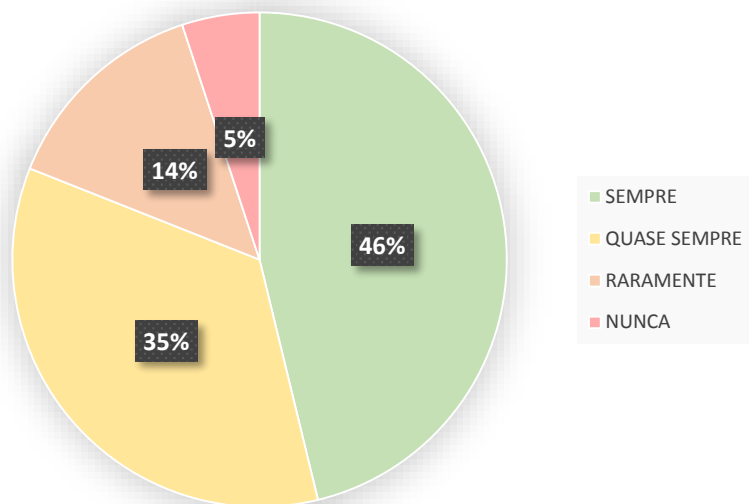


O COORDENADOR: é acessível ao aluno?



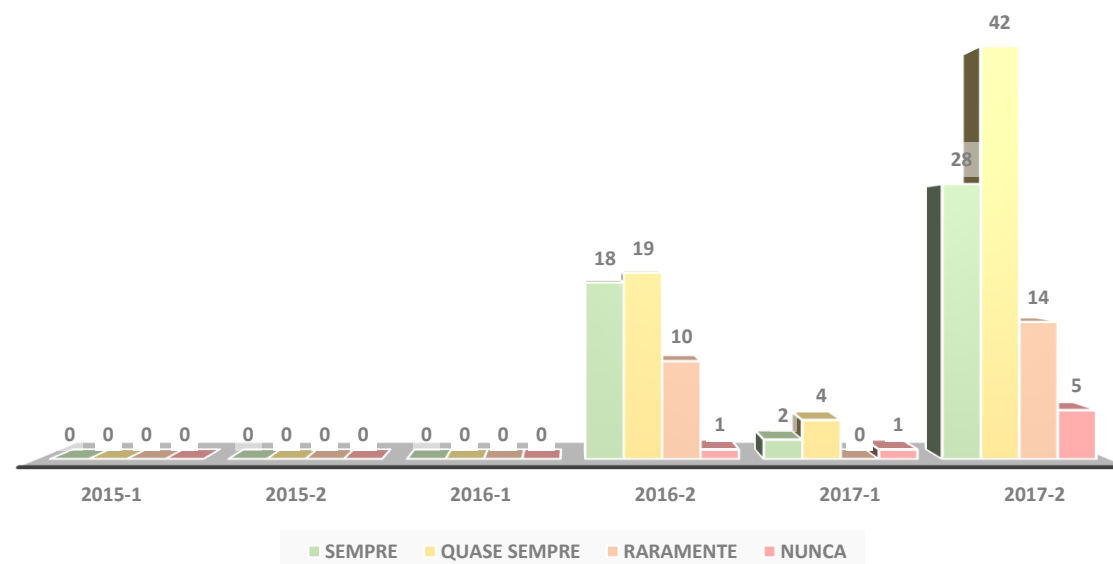
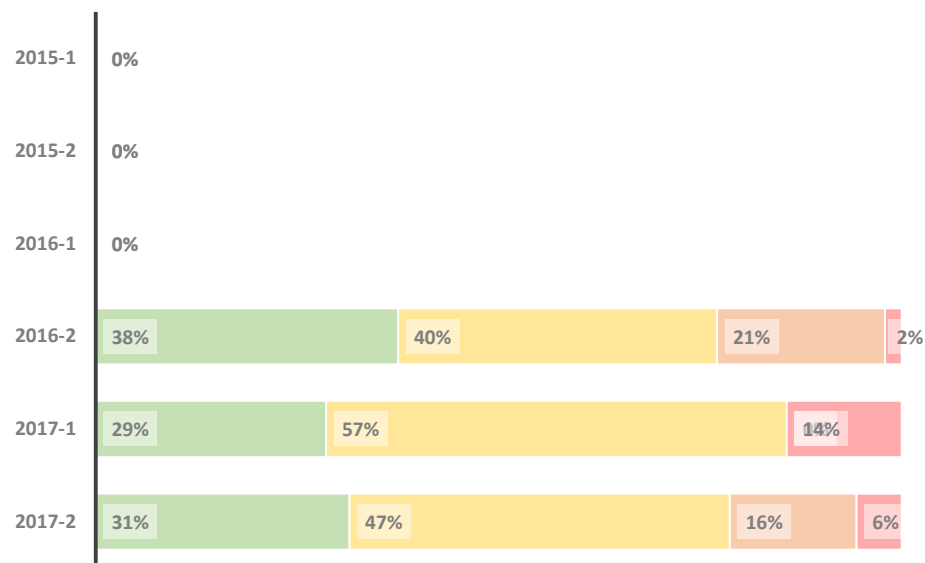
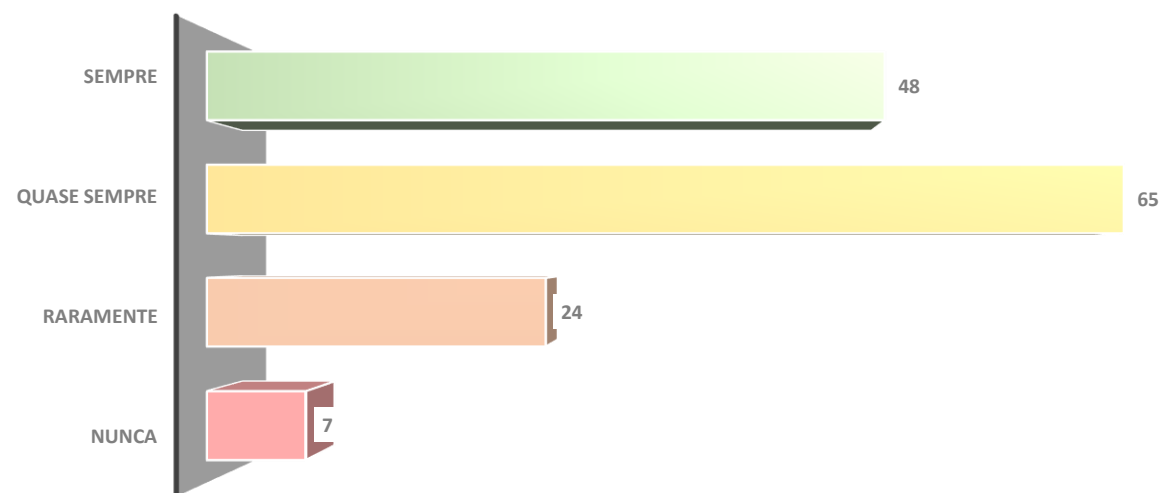
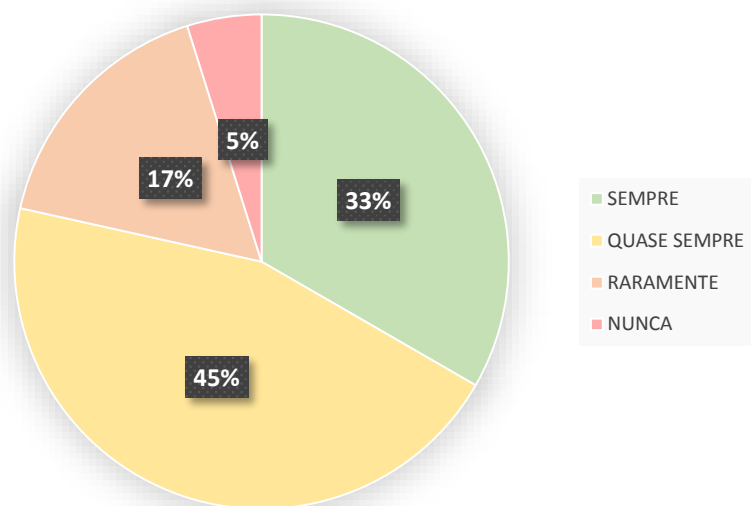


O COORDENADOR: é acessível ao aluno?



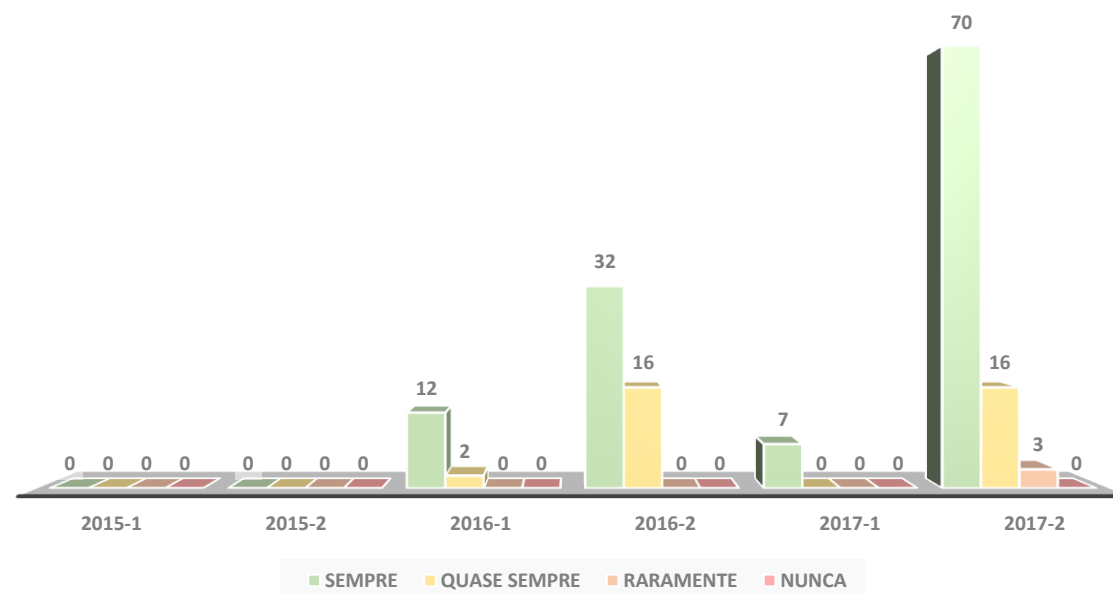
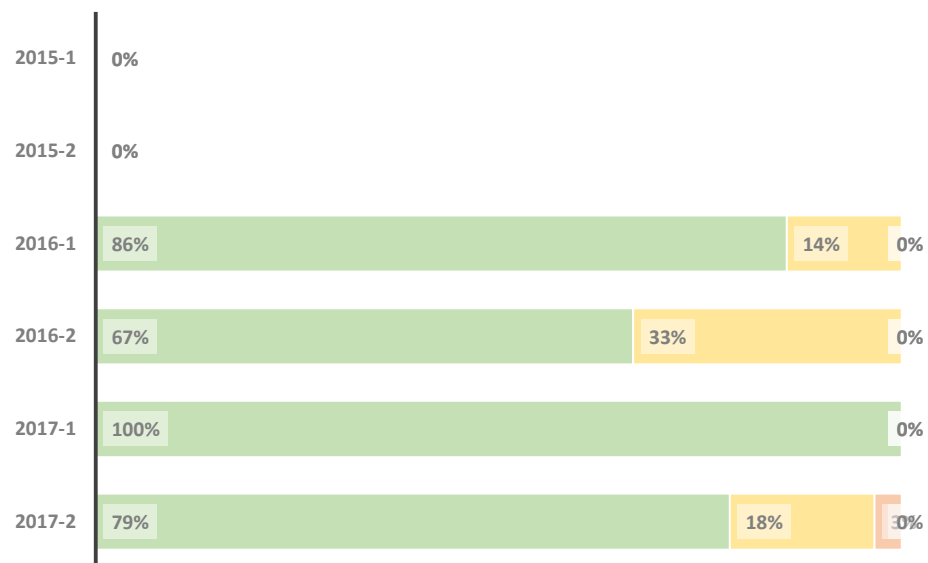
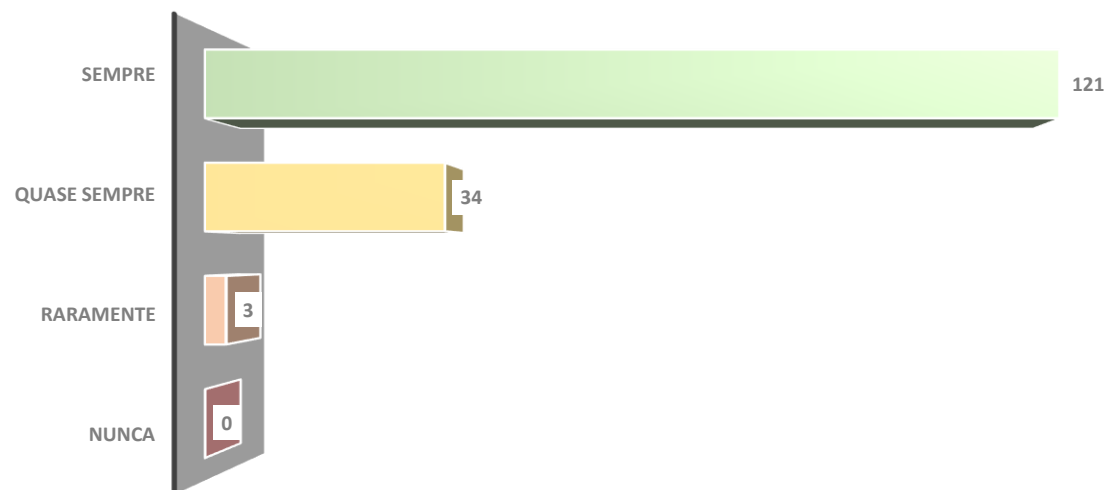
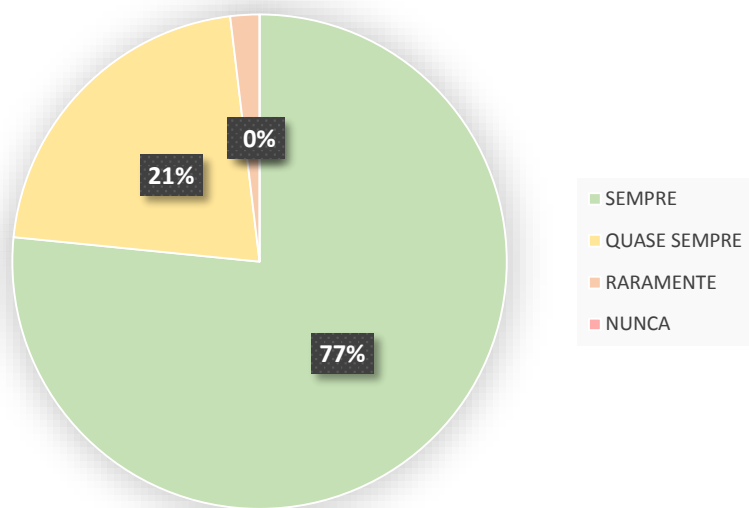


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



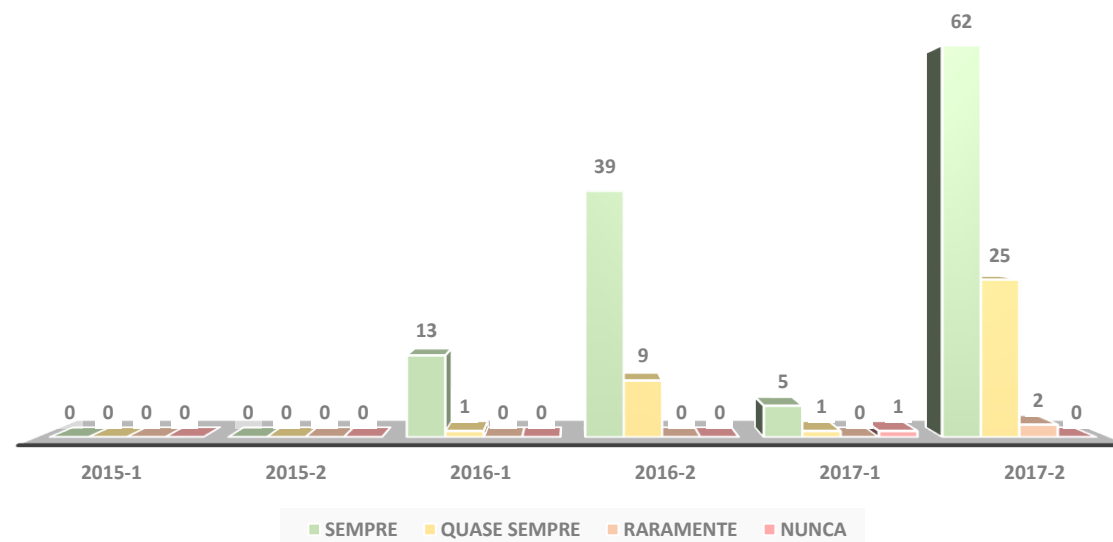
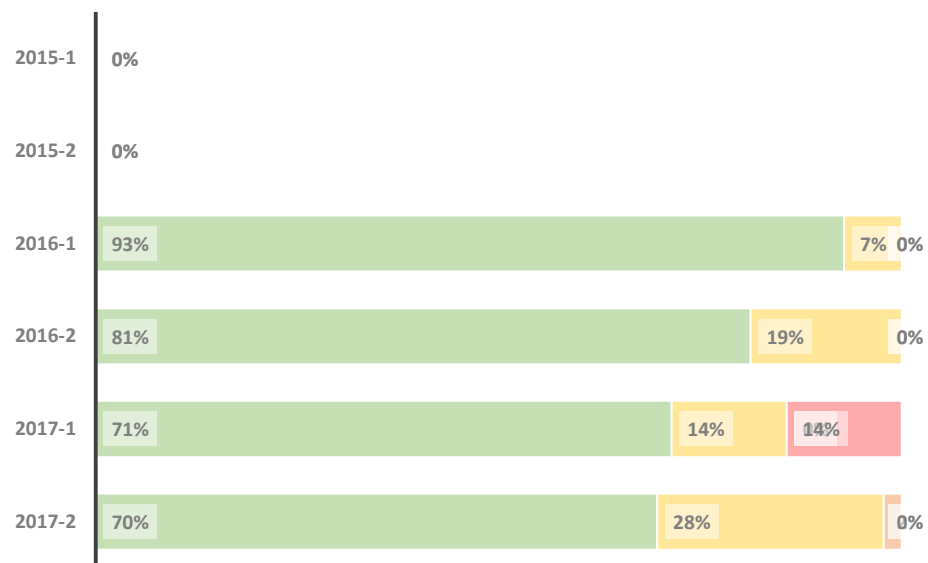
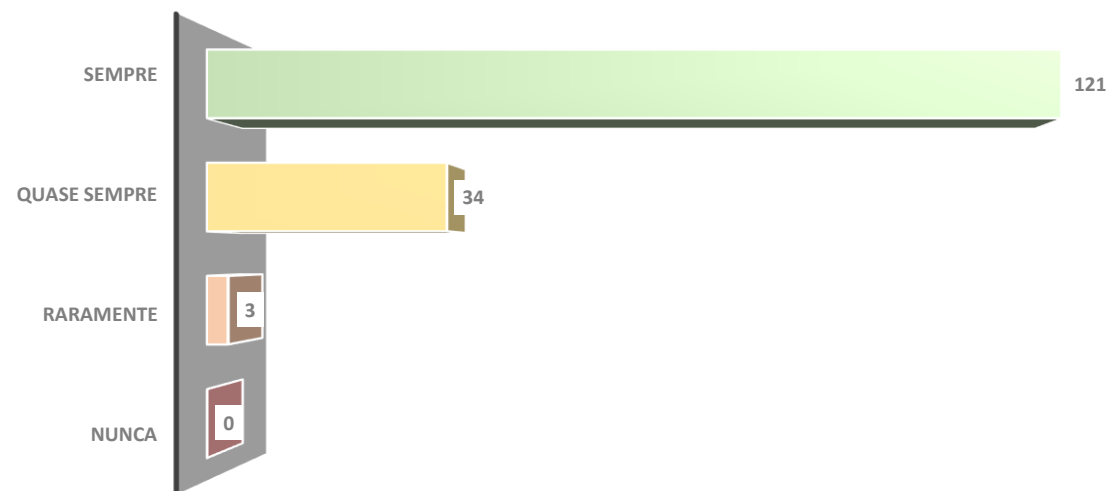
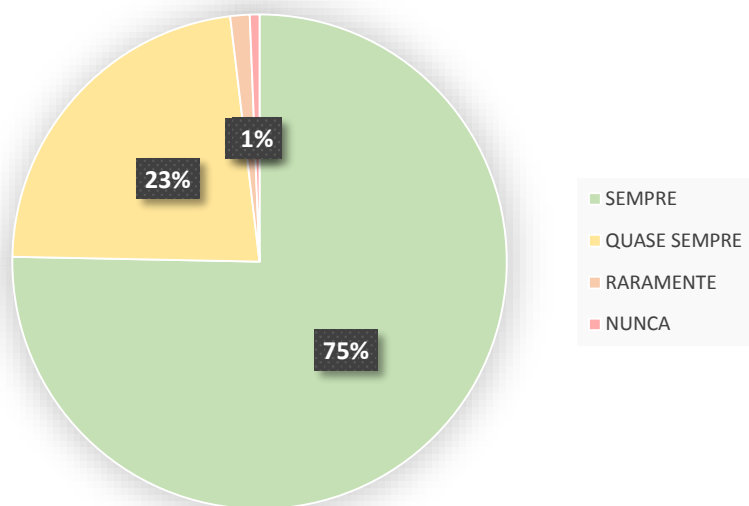


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



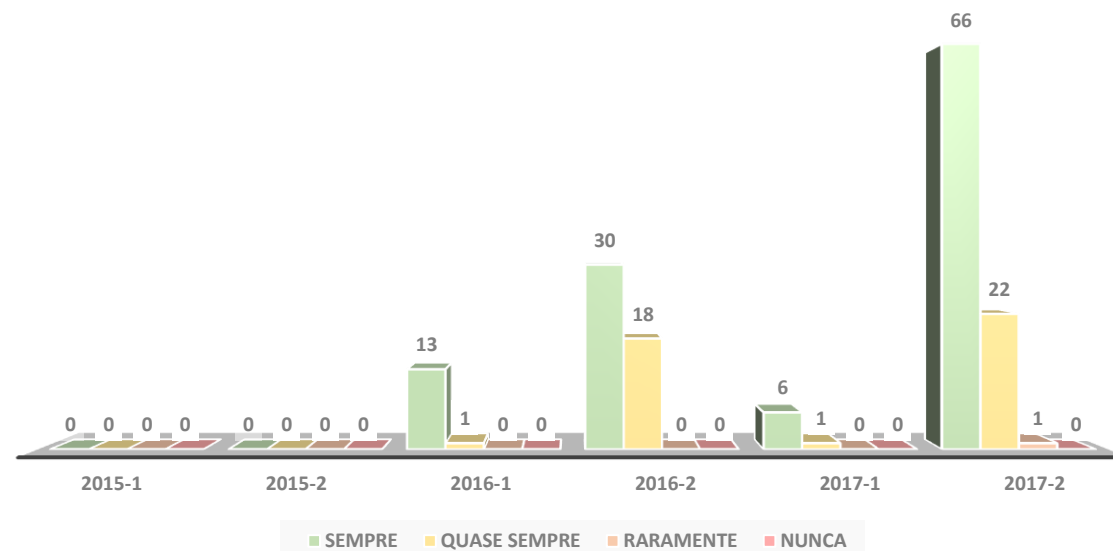
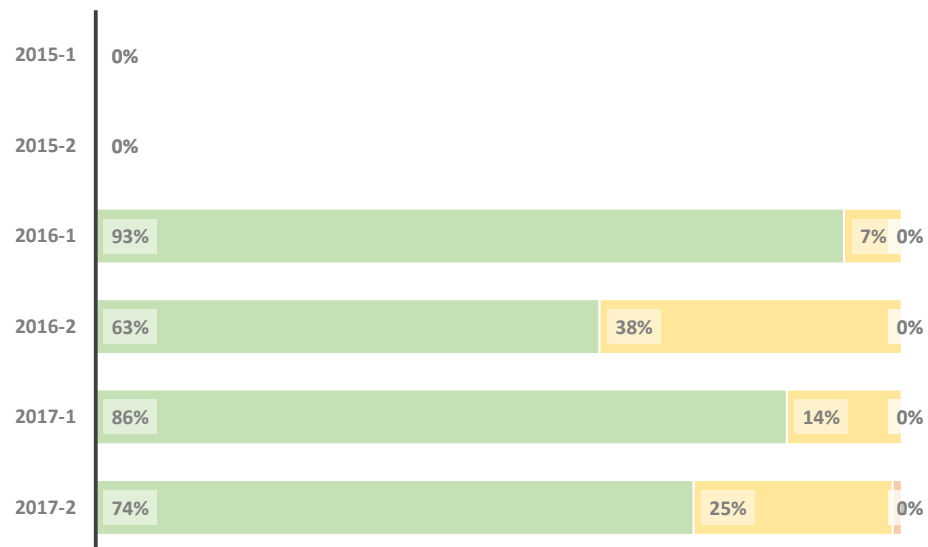
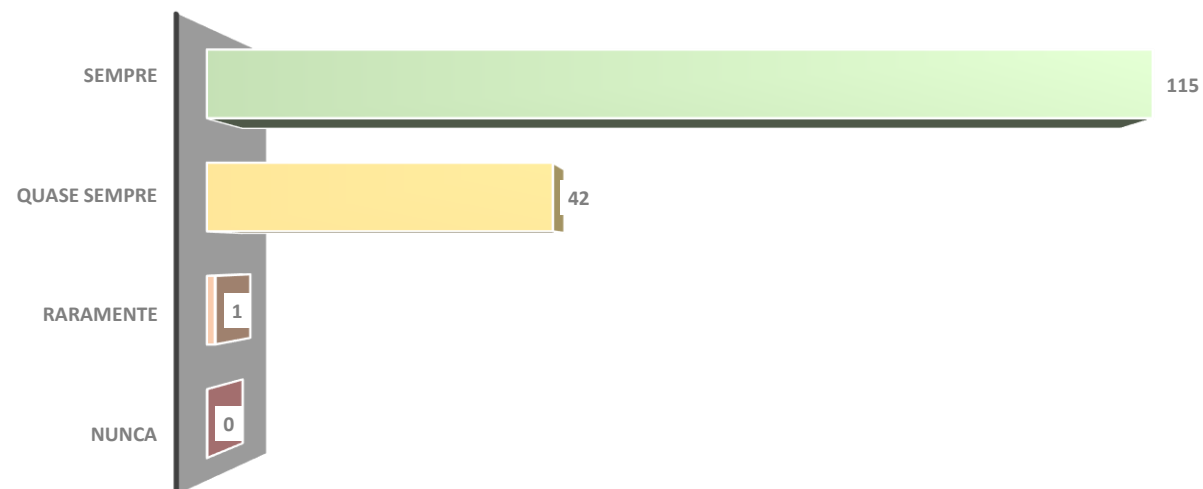
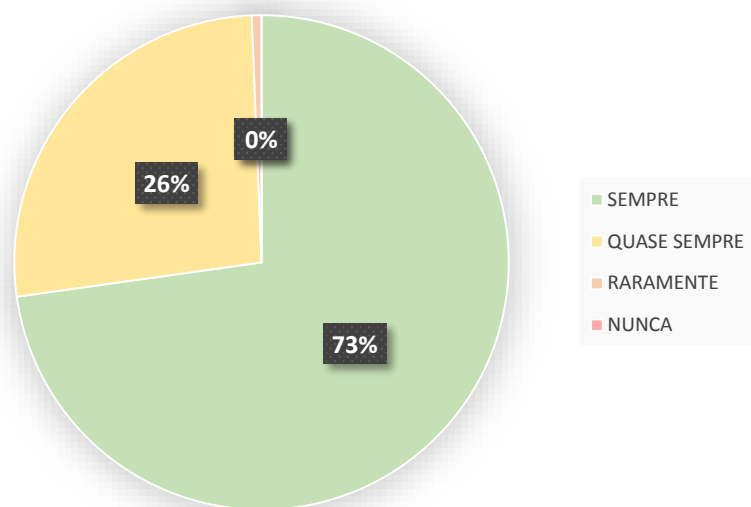


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



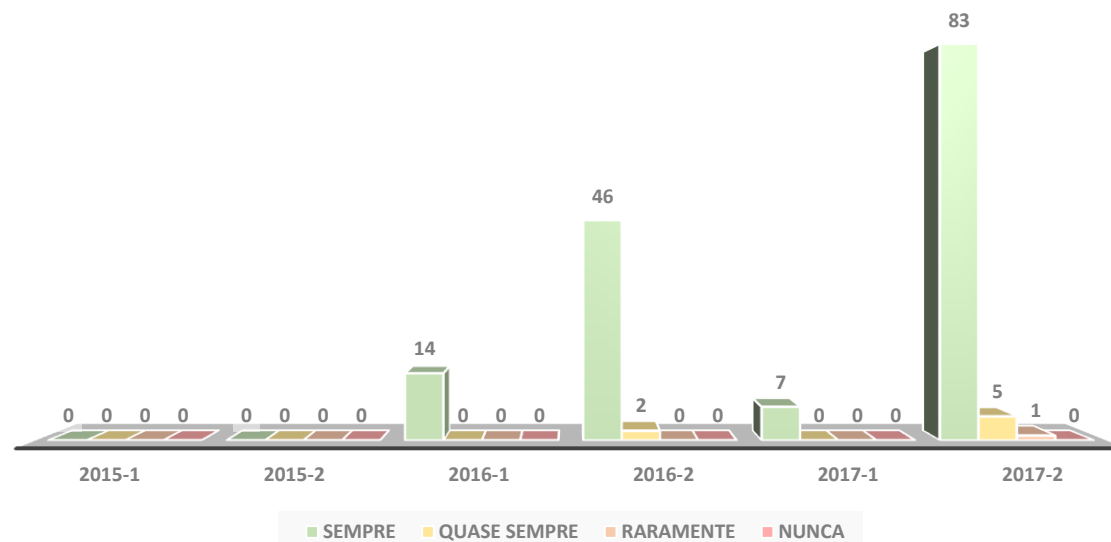
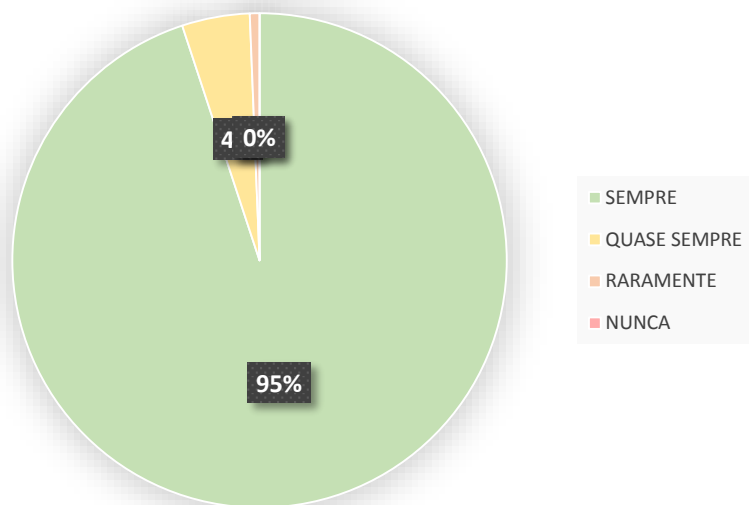


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



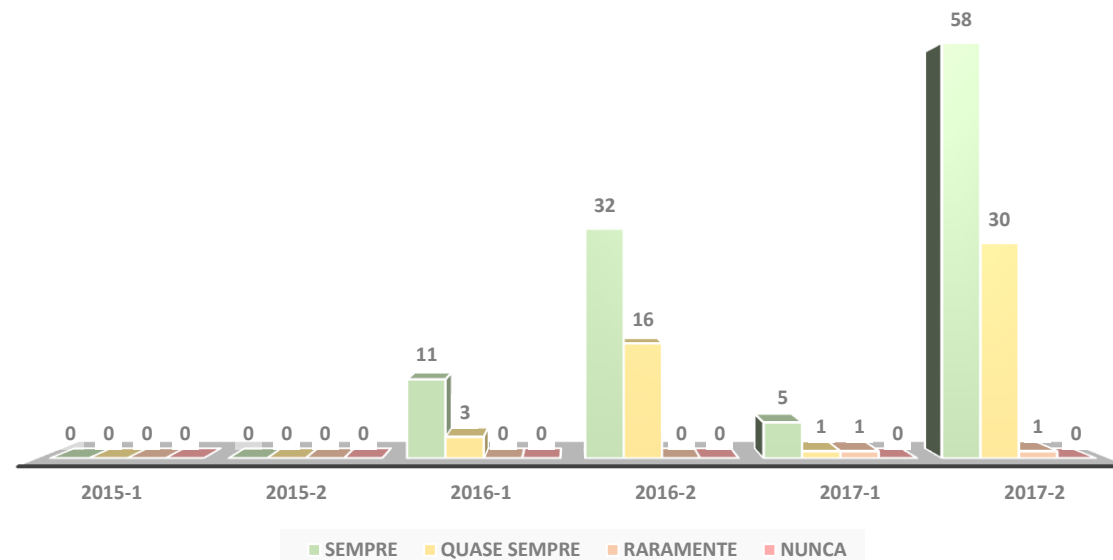
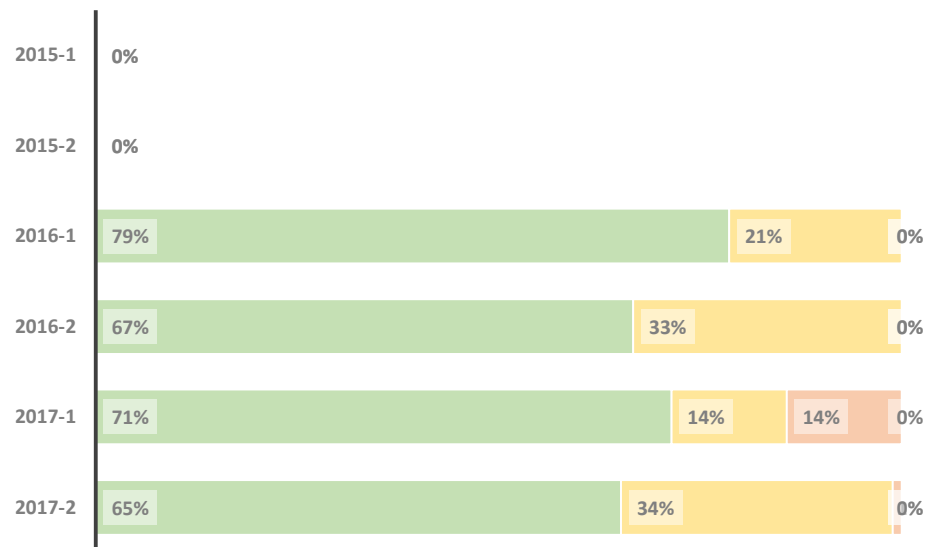
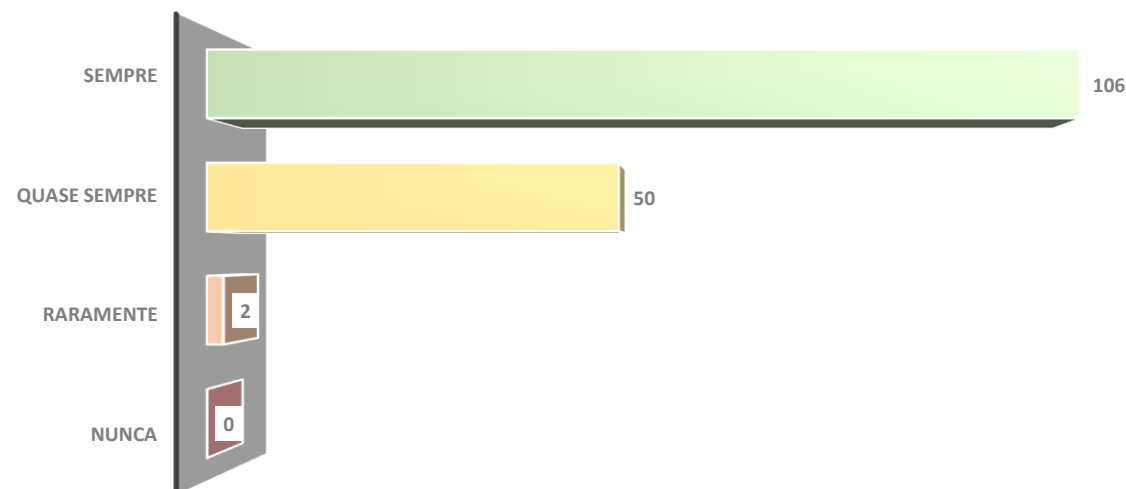
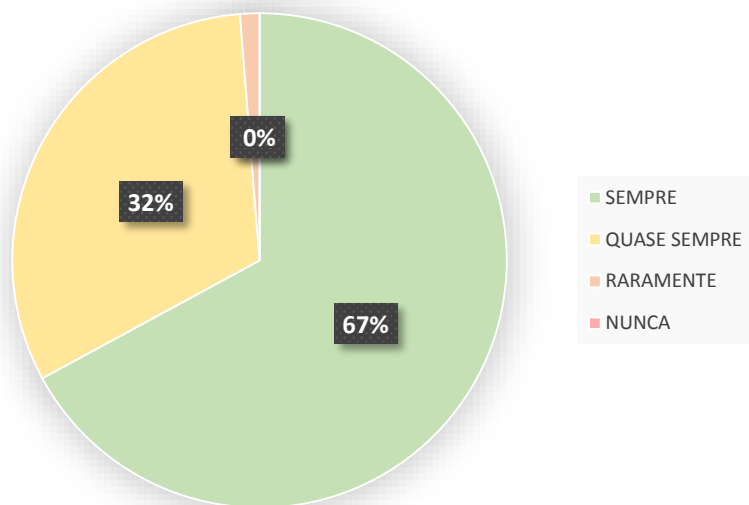


OS PROFESSORES: fazem chamada?



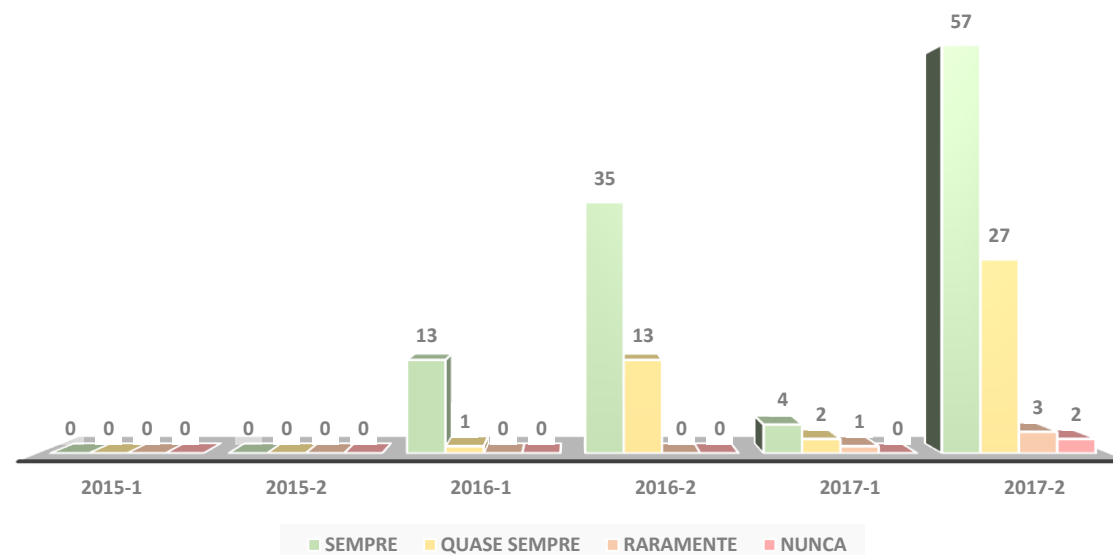
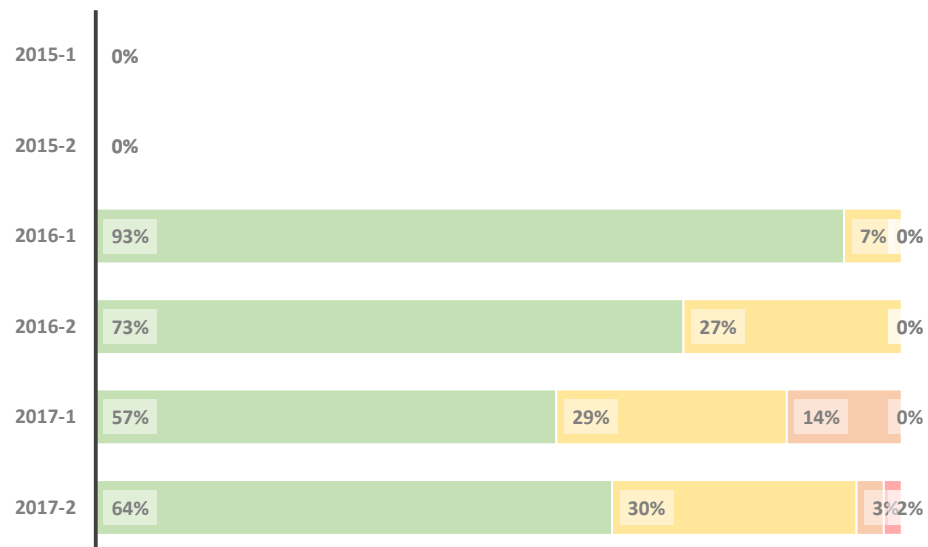
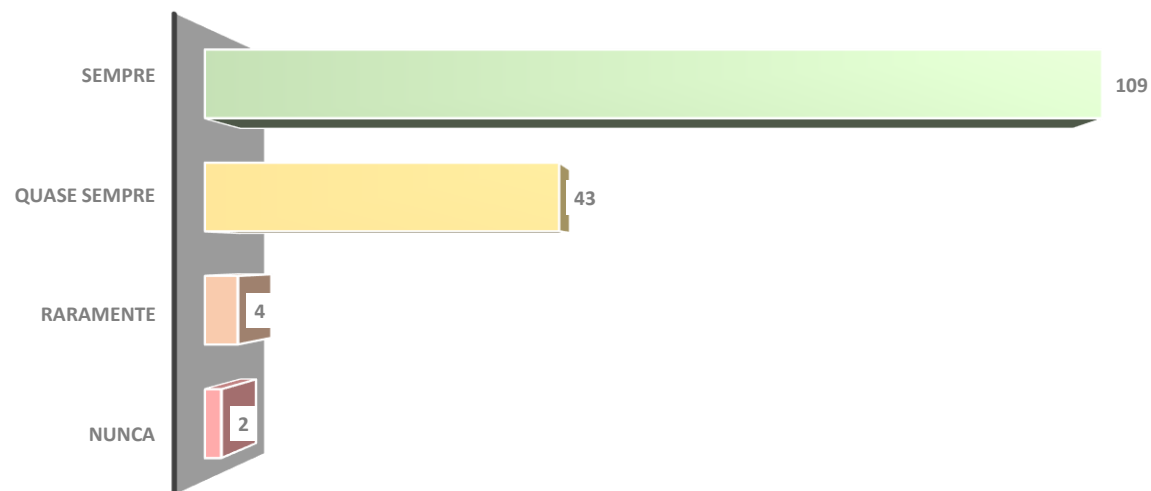
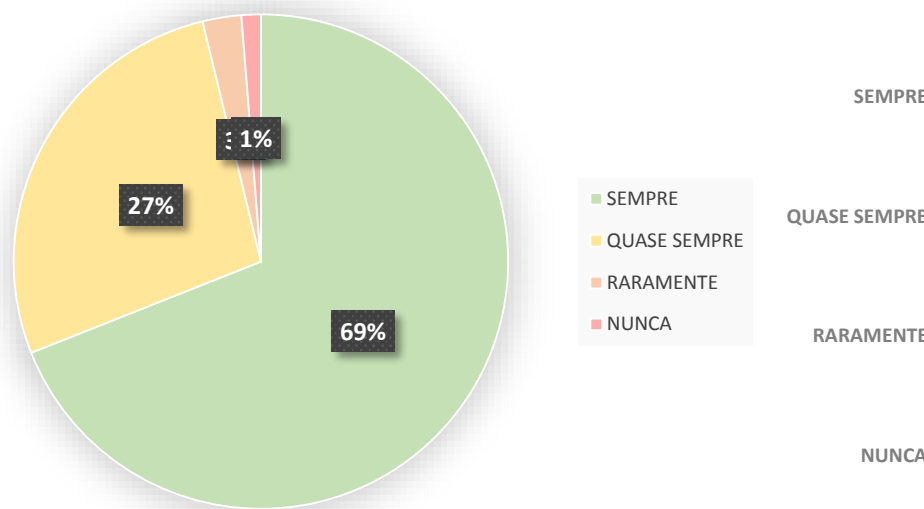


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



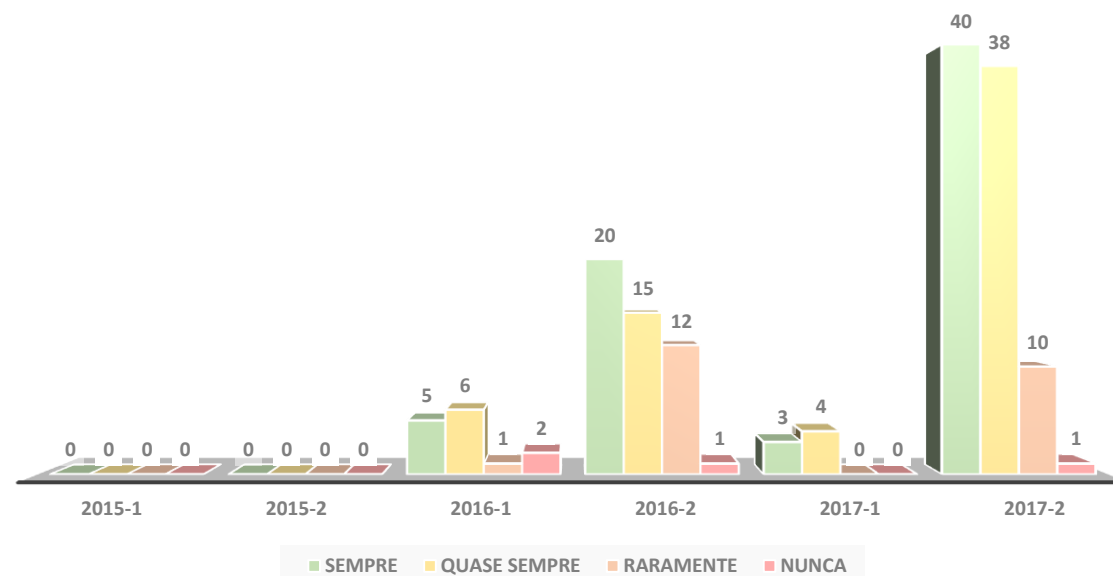
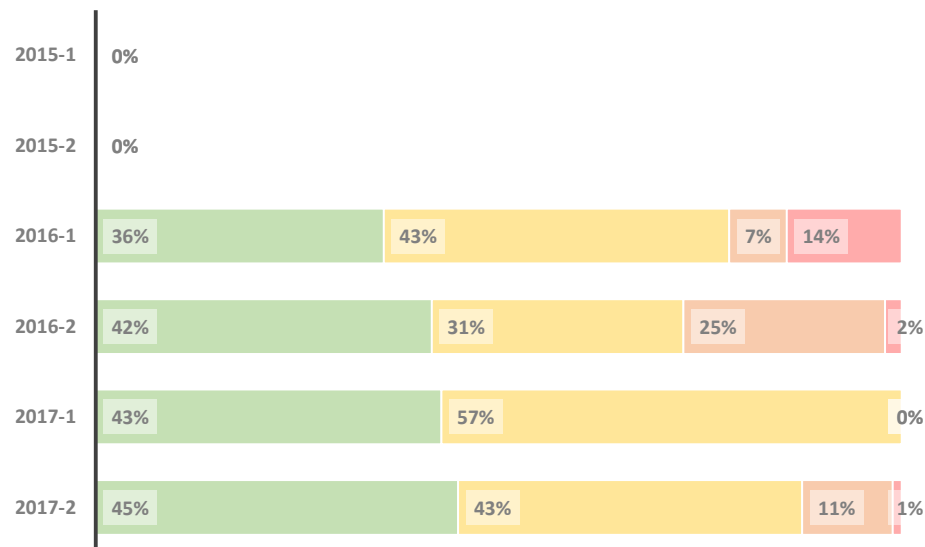
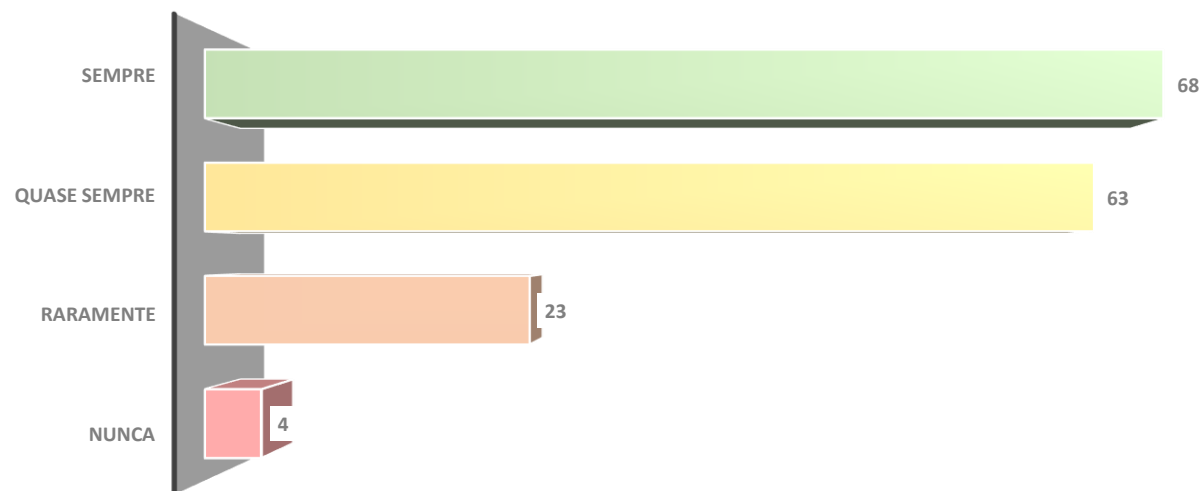
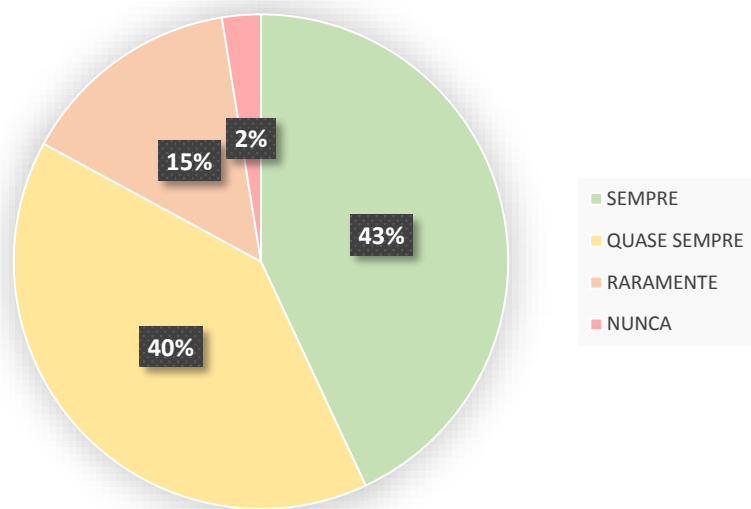


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



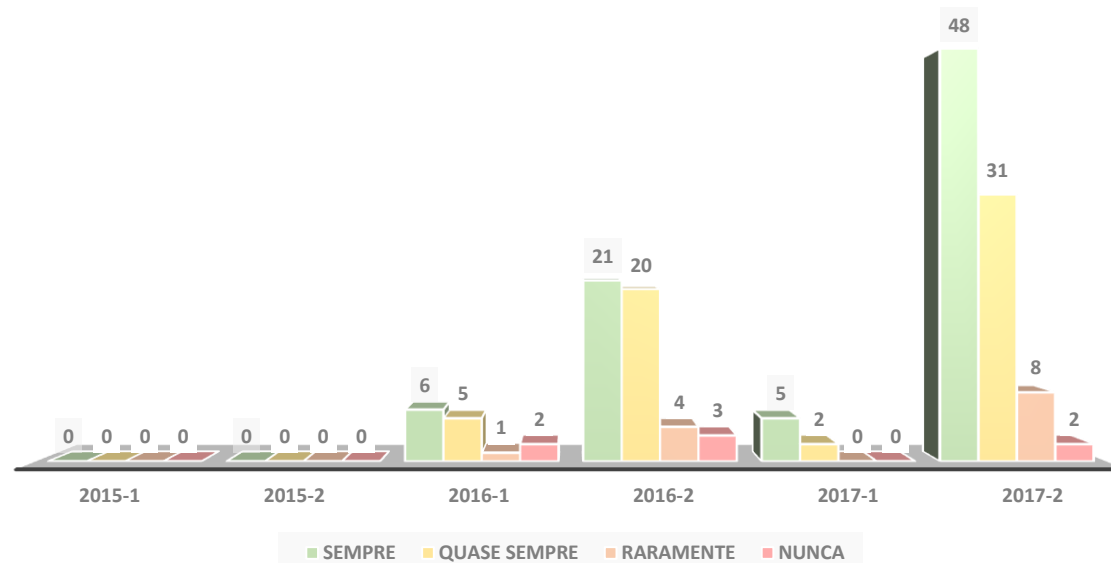
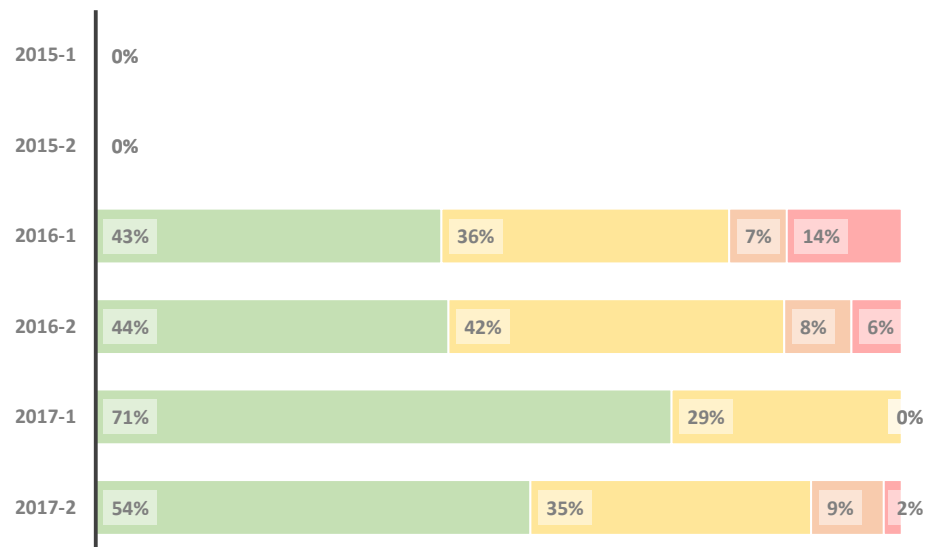
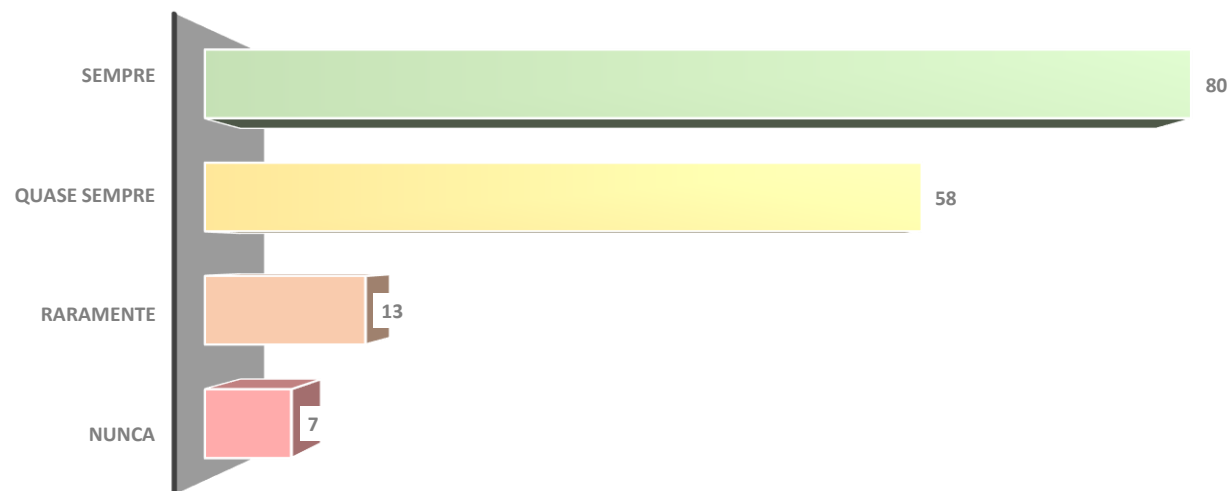
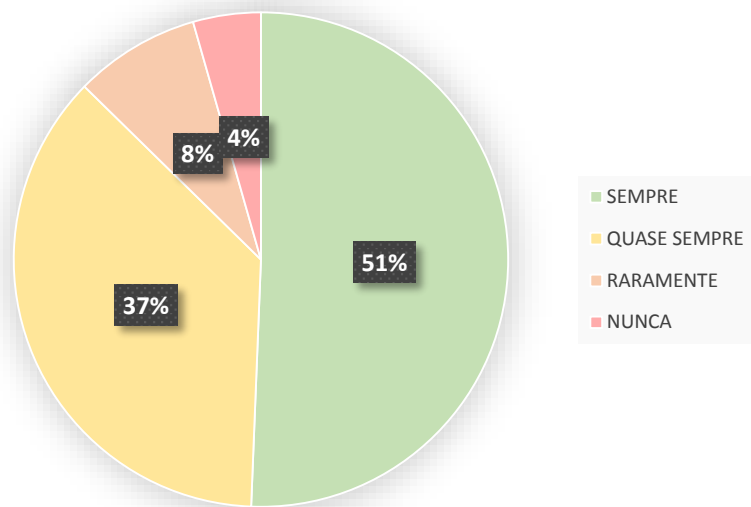


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



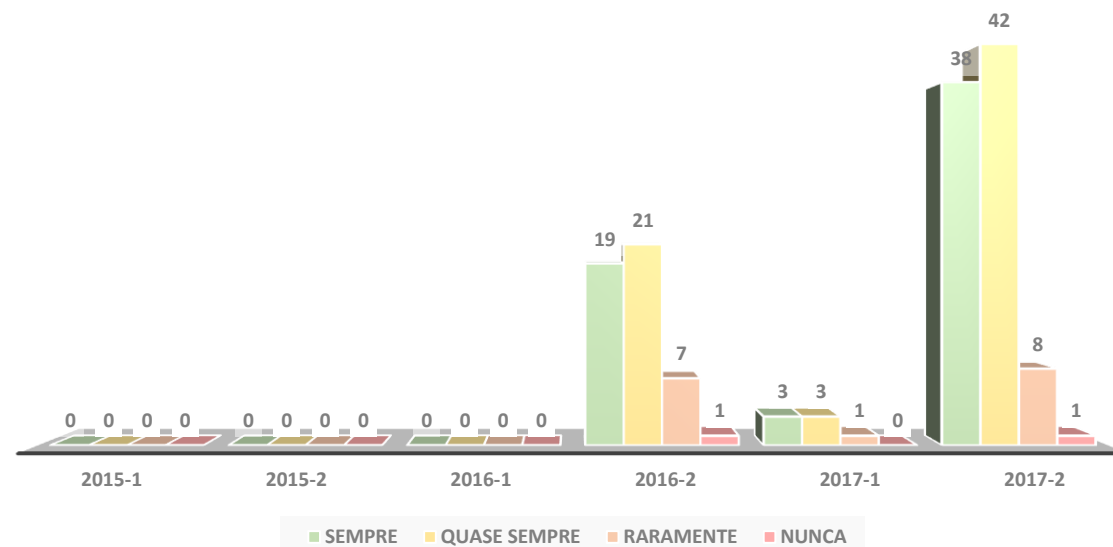
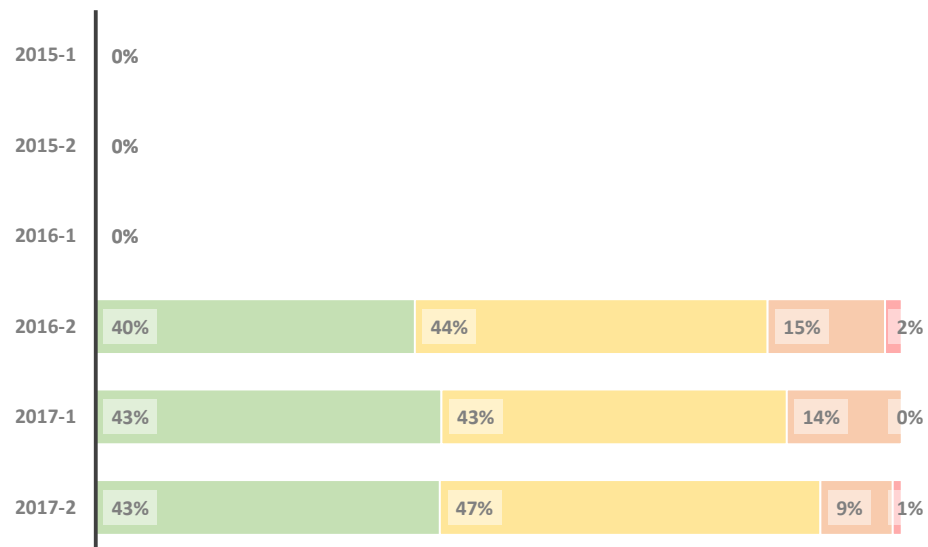
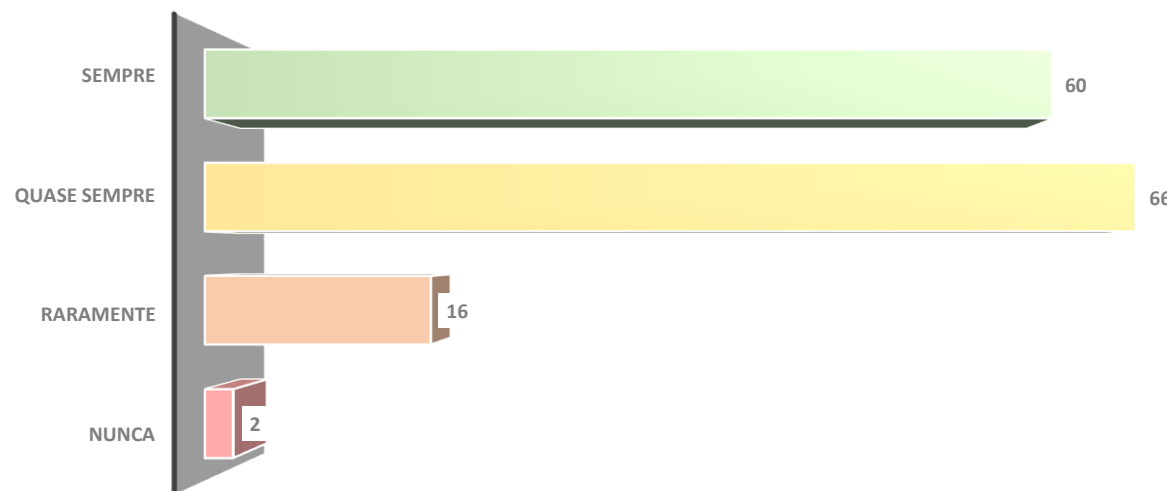
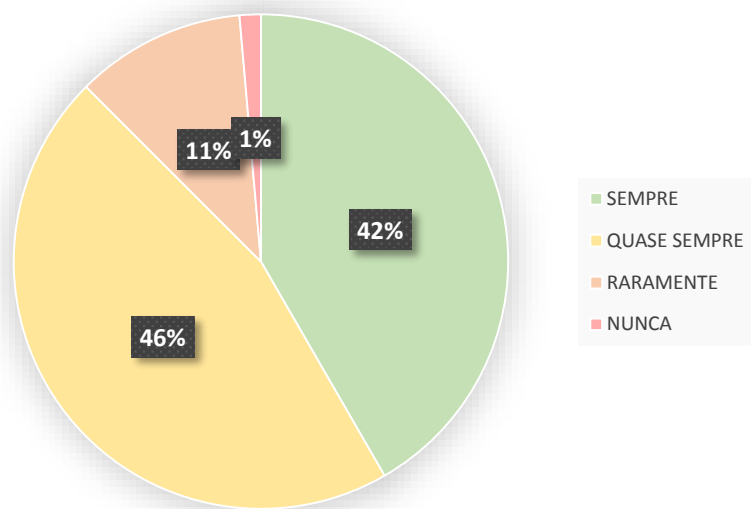


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



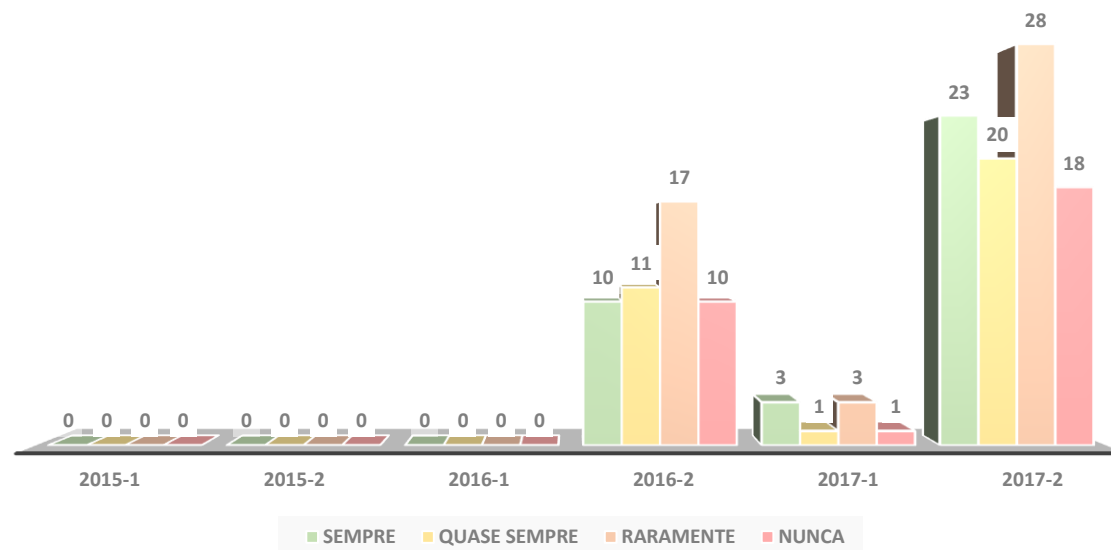
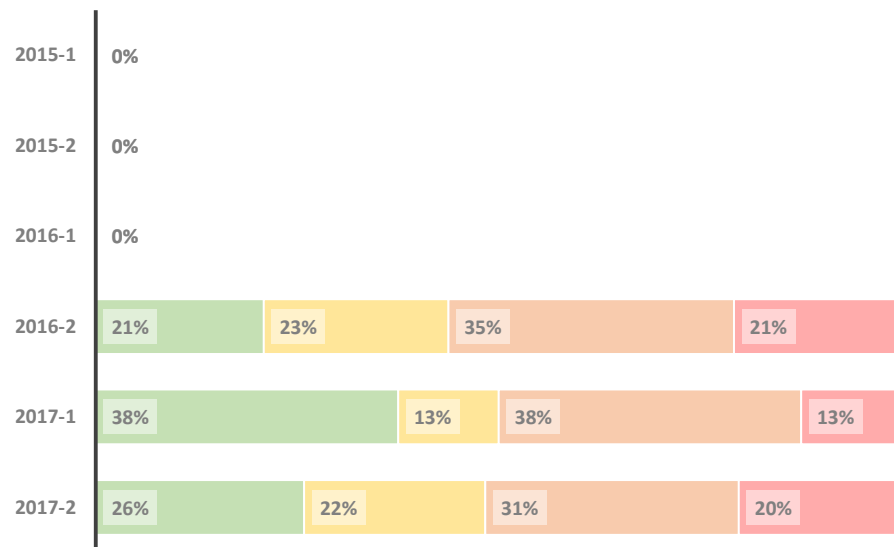
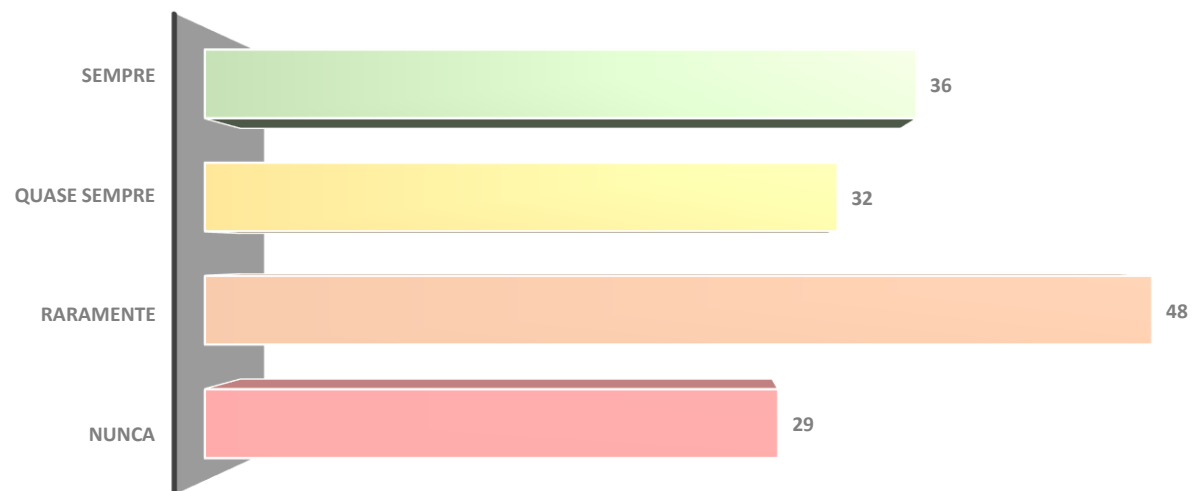
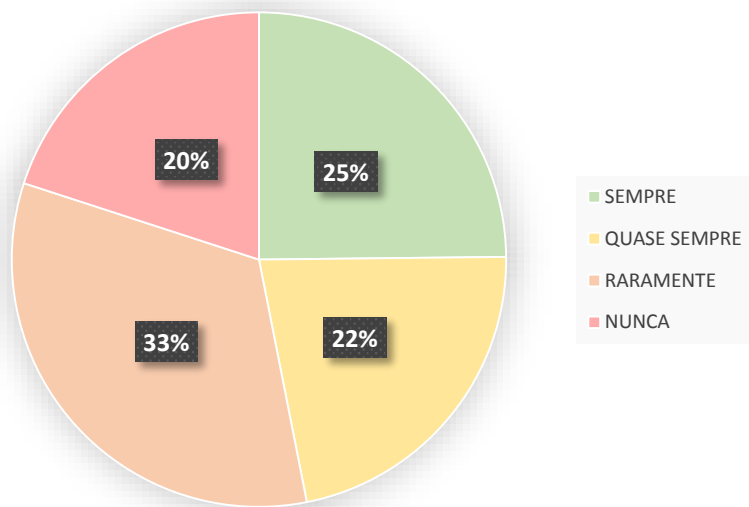


Você acessa o aluno online frequentemente?



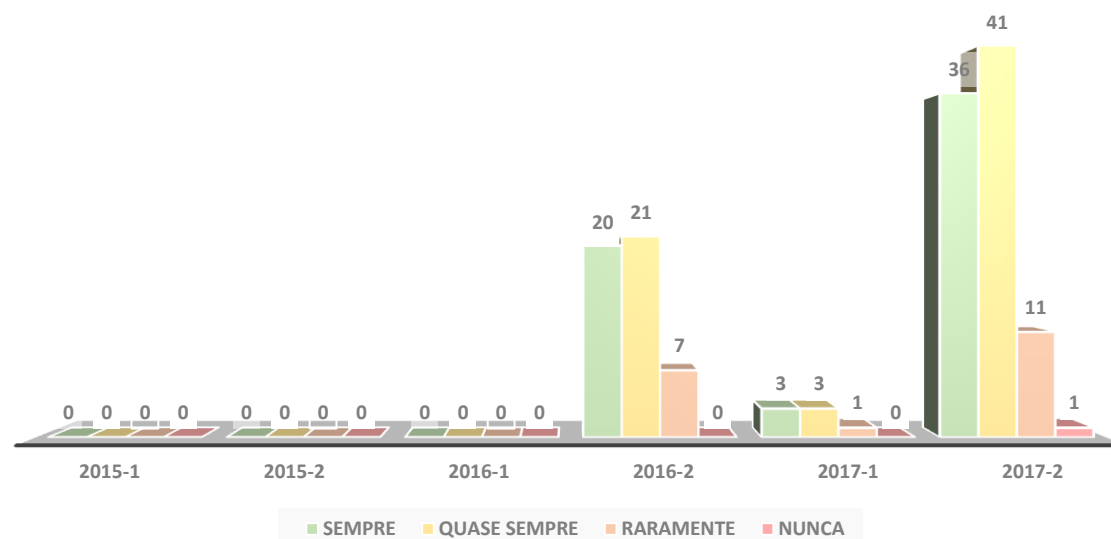
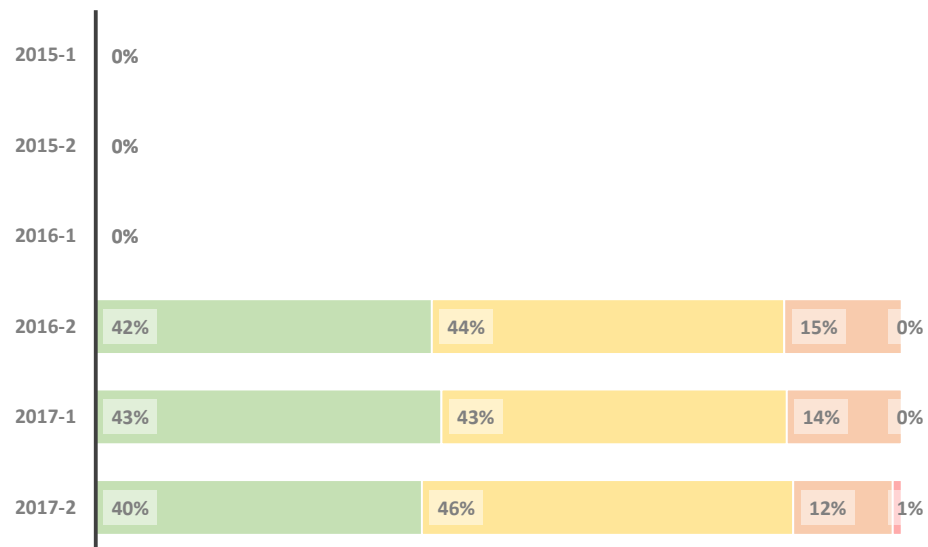
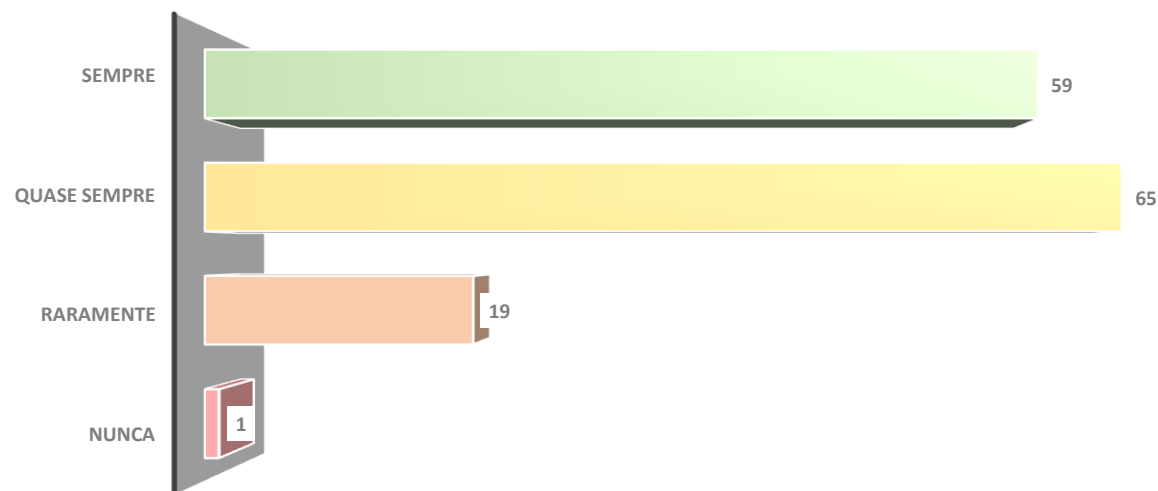
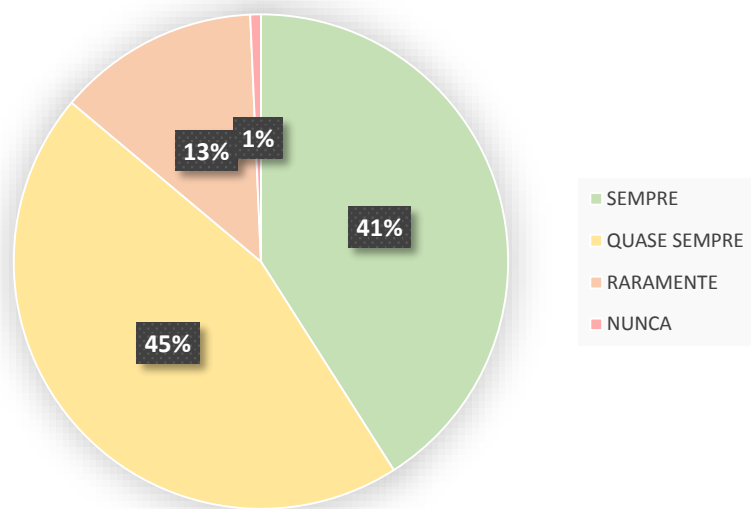


Você acessa o Office365 (email) frequentemente?



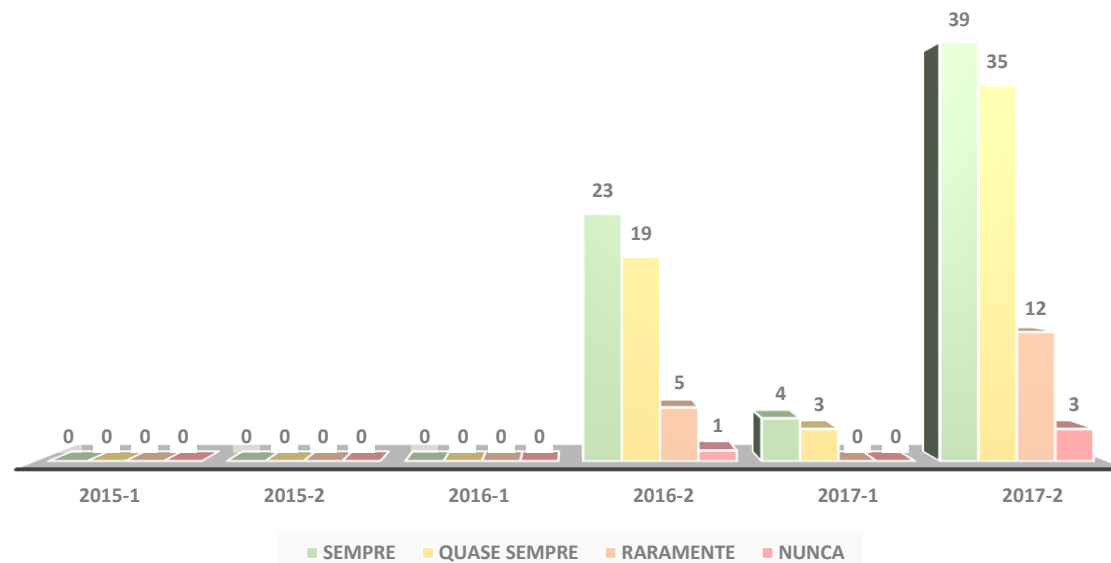
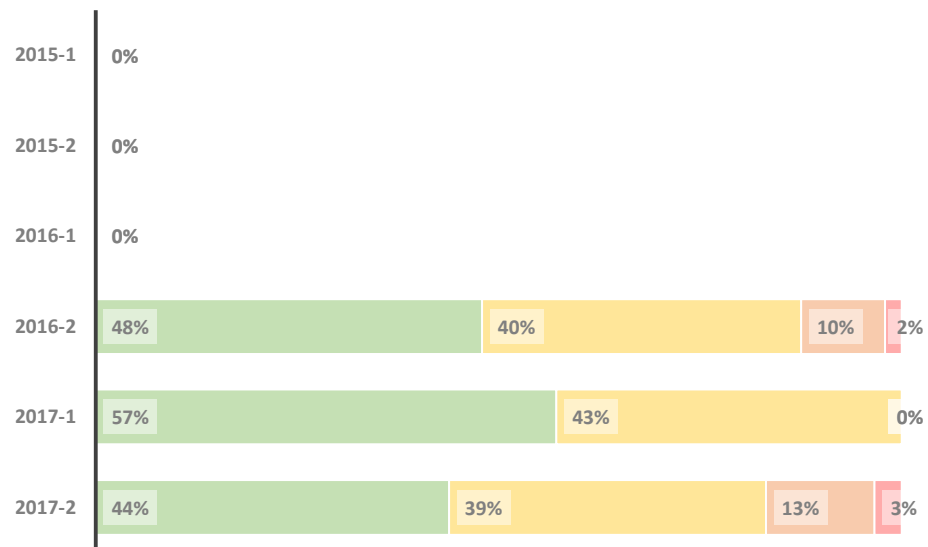
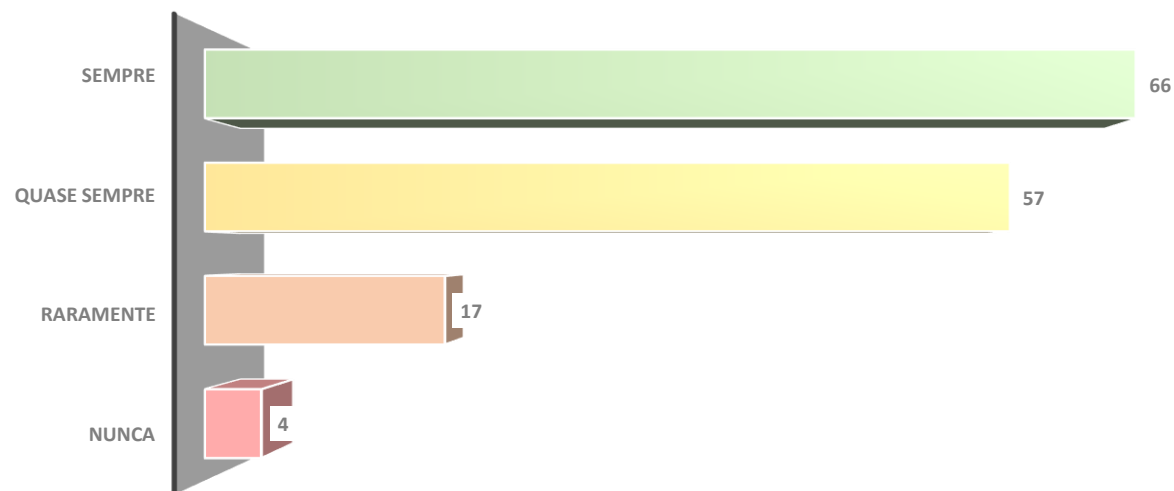
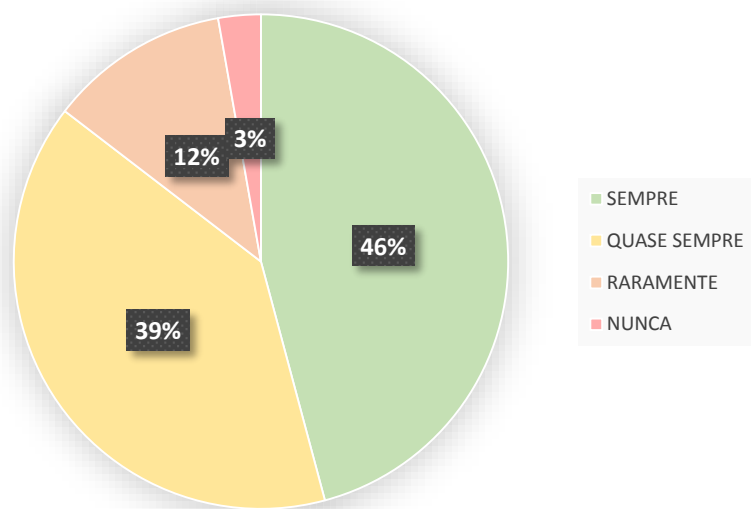


Você acessa o portal frequentemente?



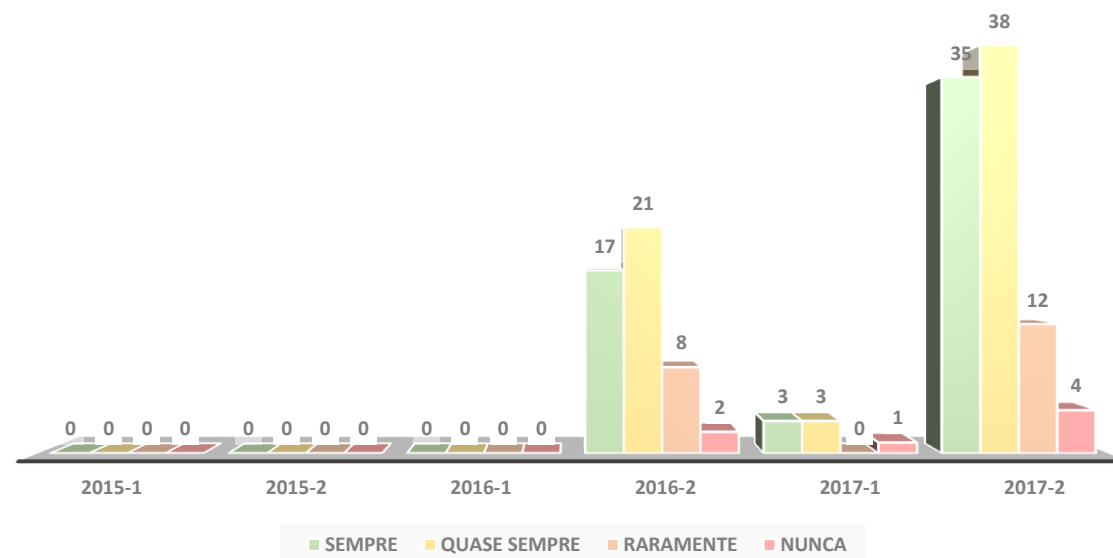
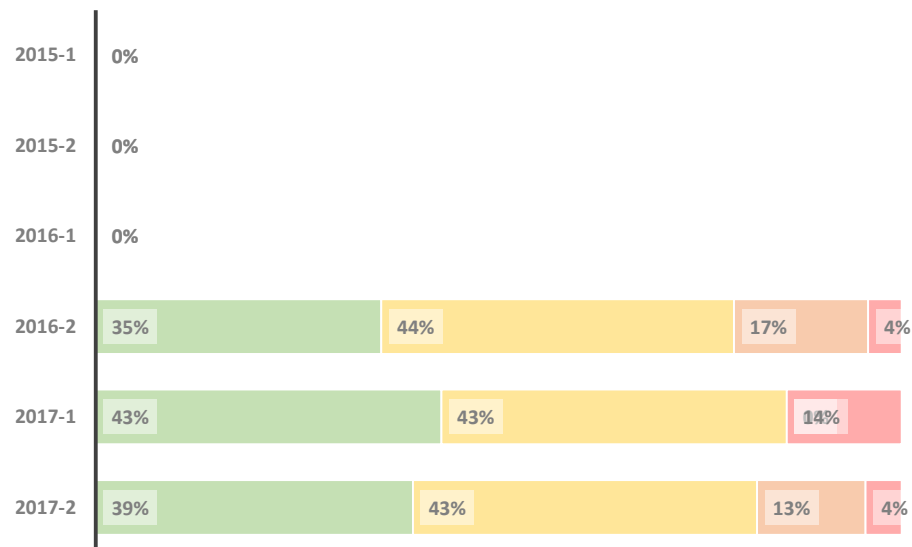
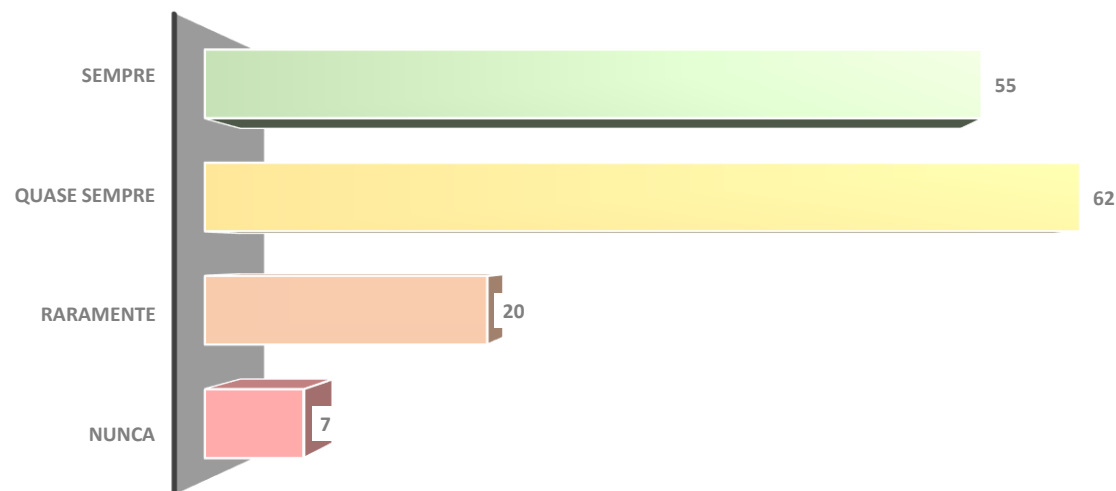
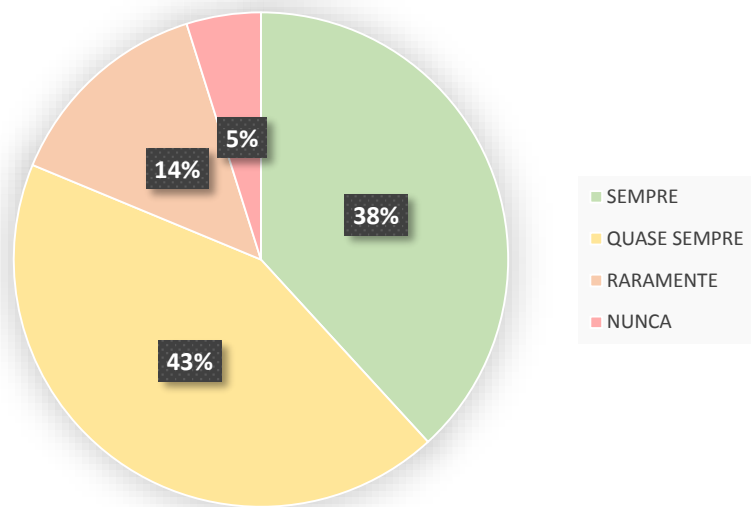


Você se sente apto para utilizar os recursos de TI?



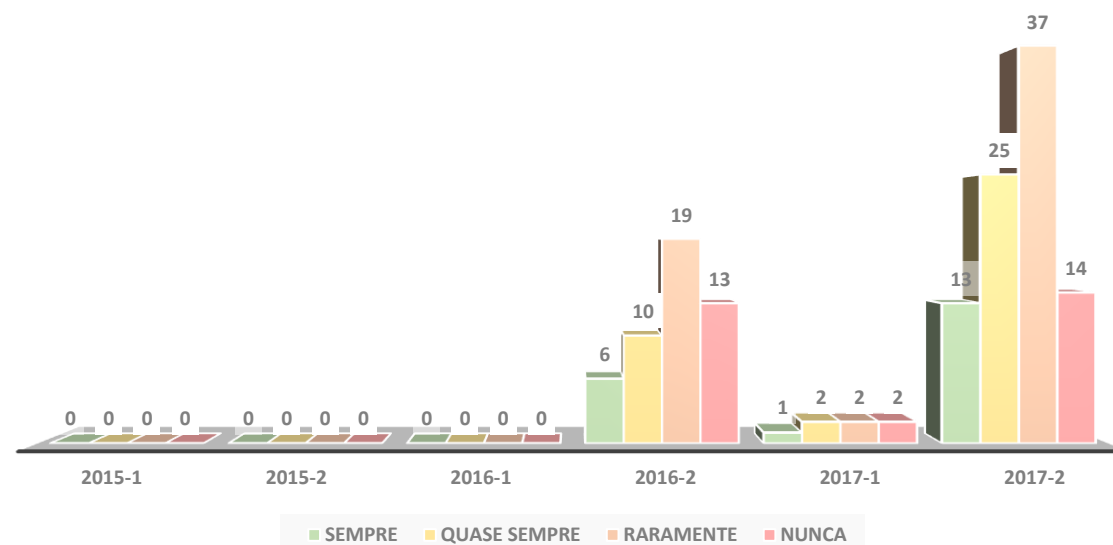
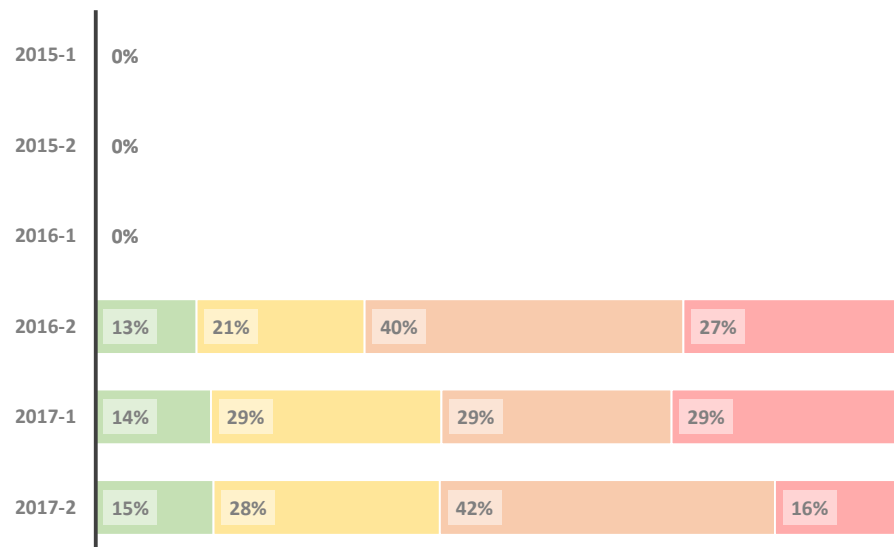
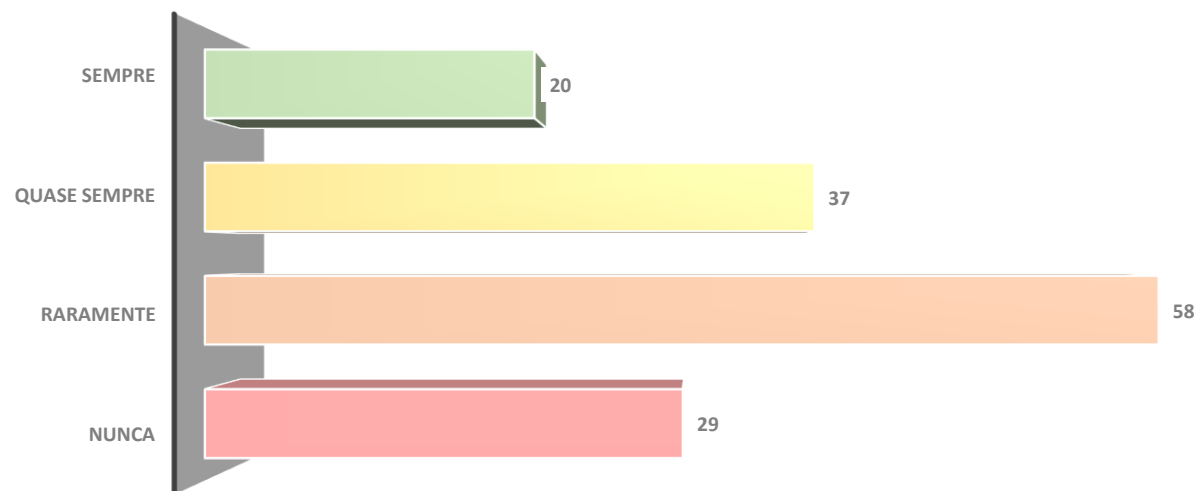
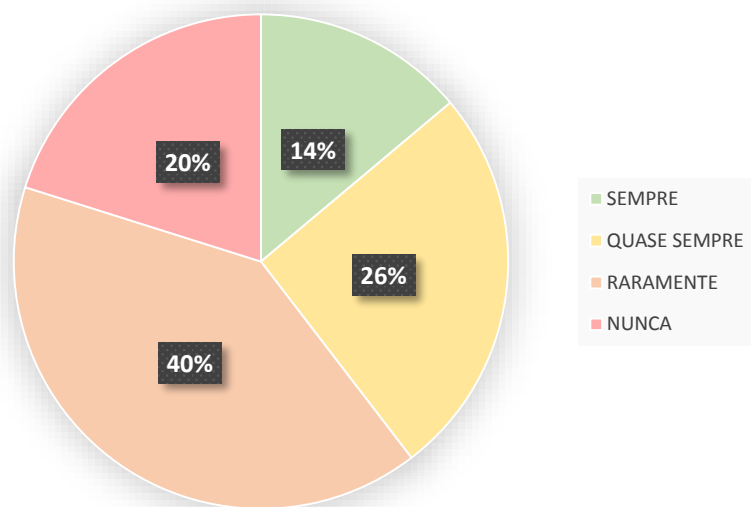


Você utiliza o Moodlerooms (AVA) frequentemente?



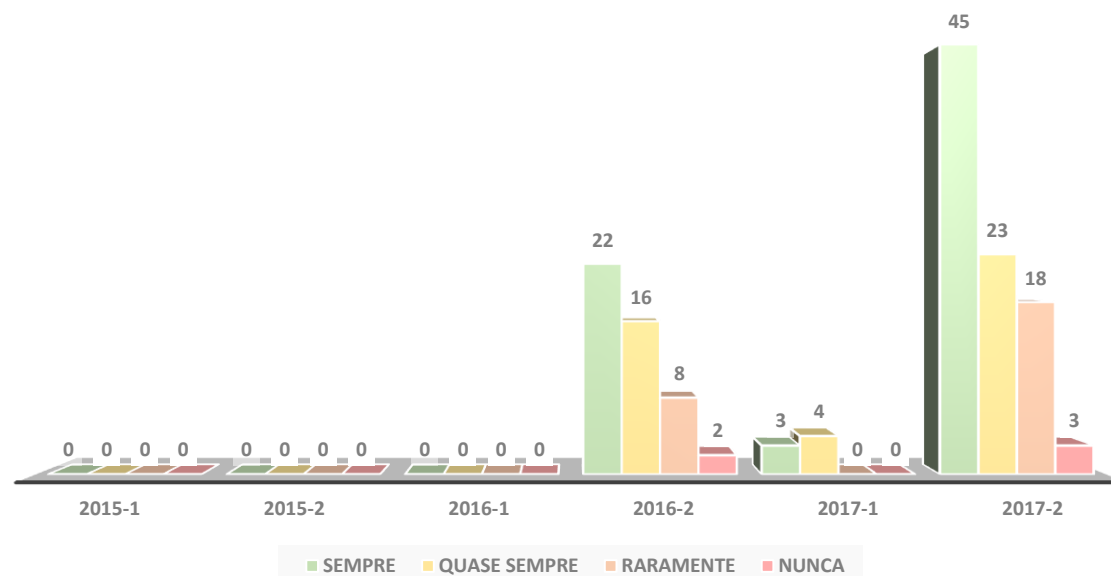
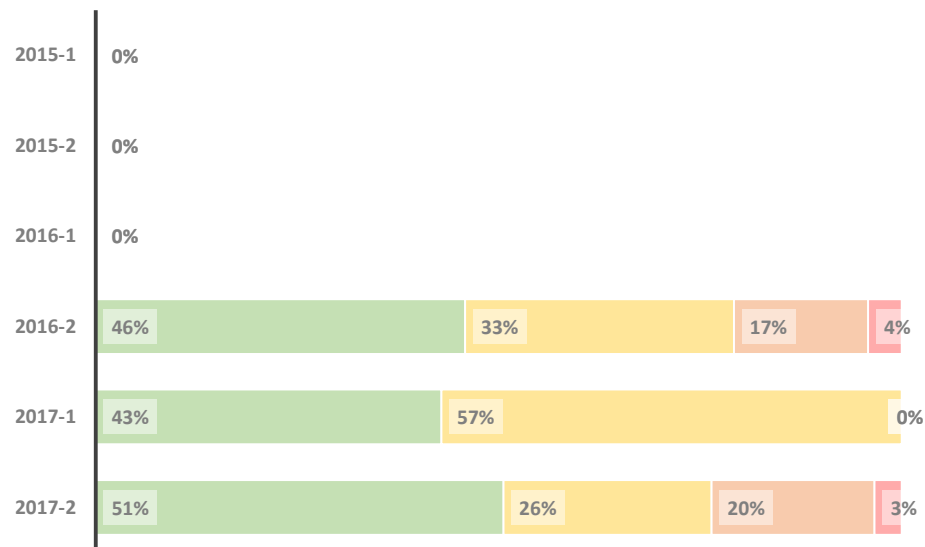
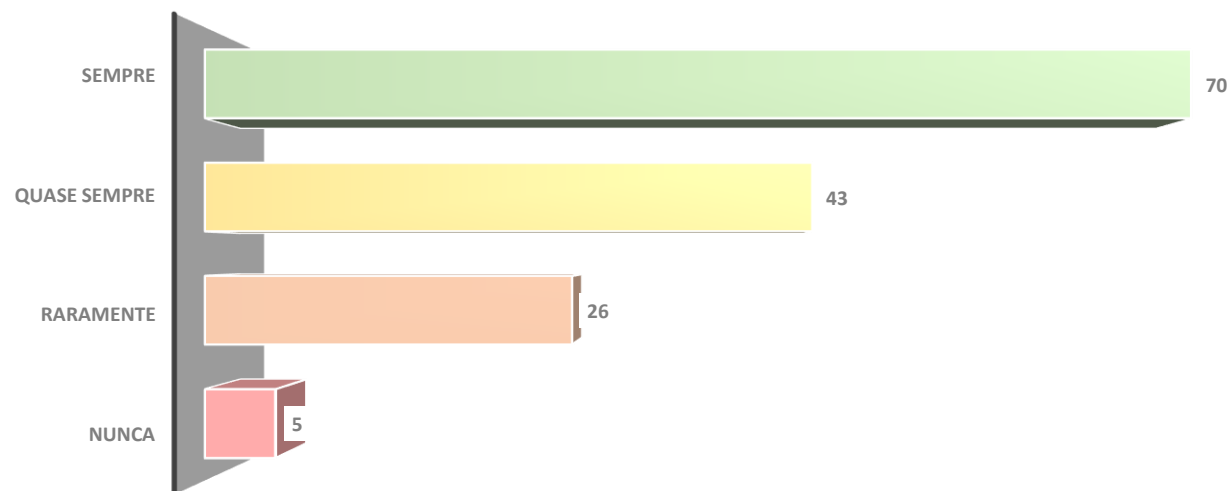
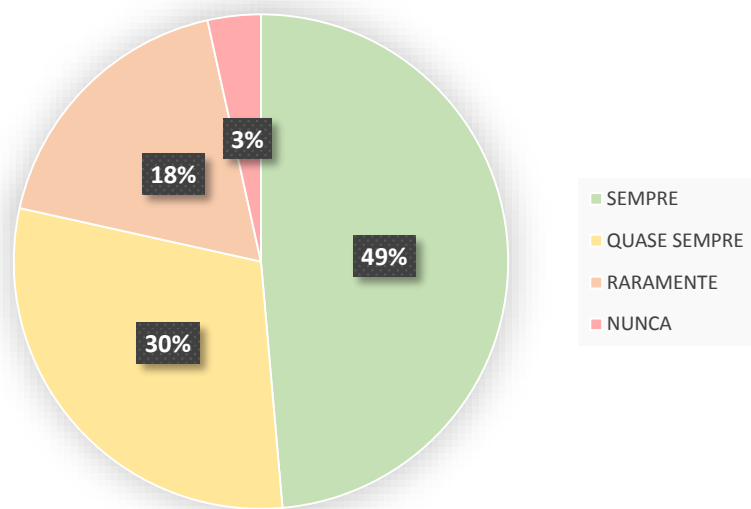


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



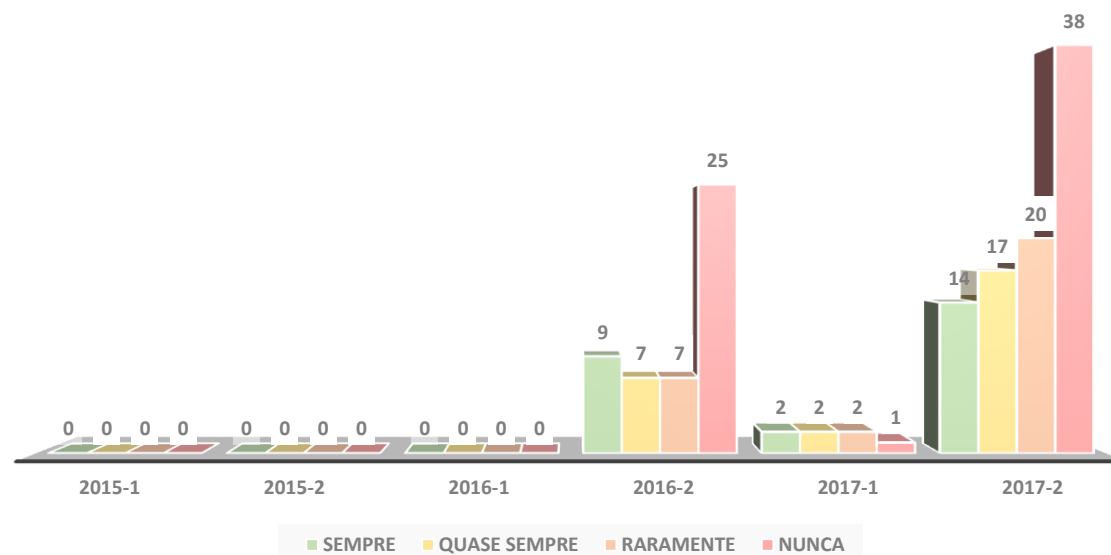
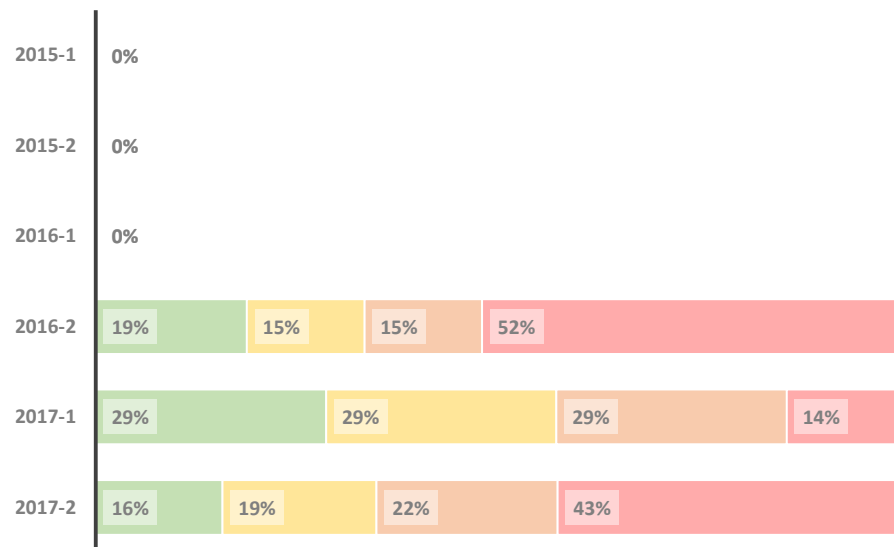
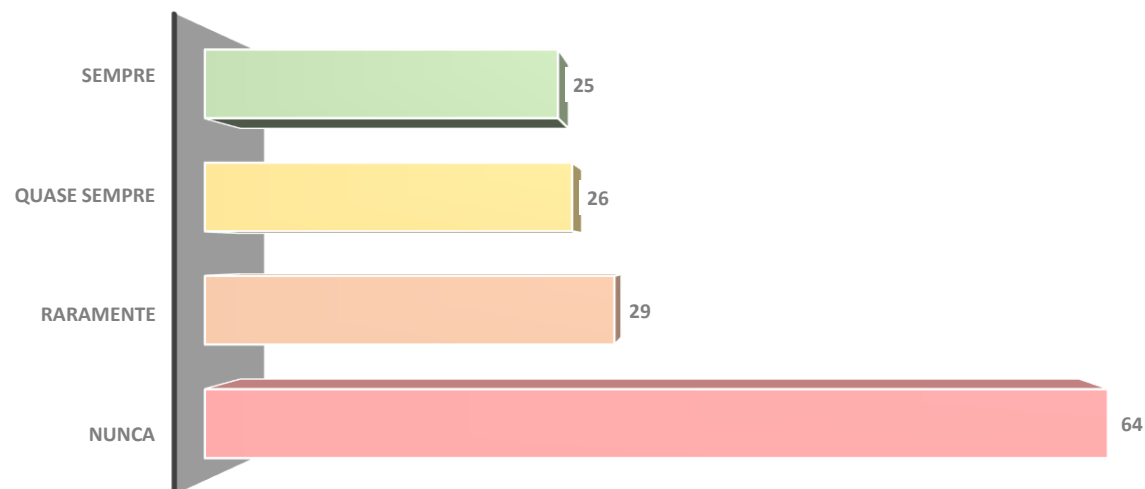
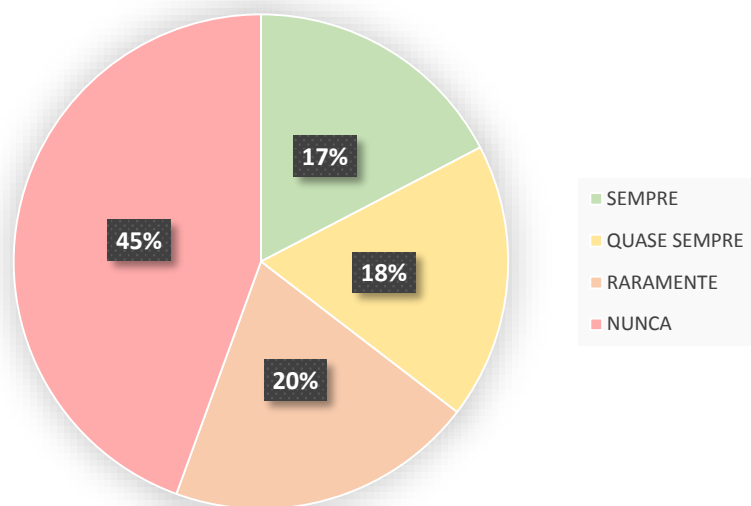


Você utiliza o recurso de internet frequente?



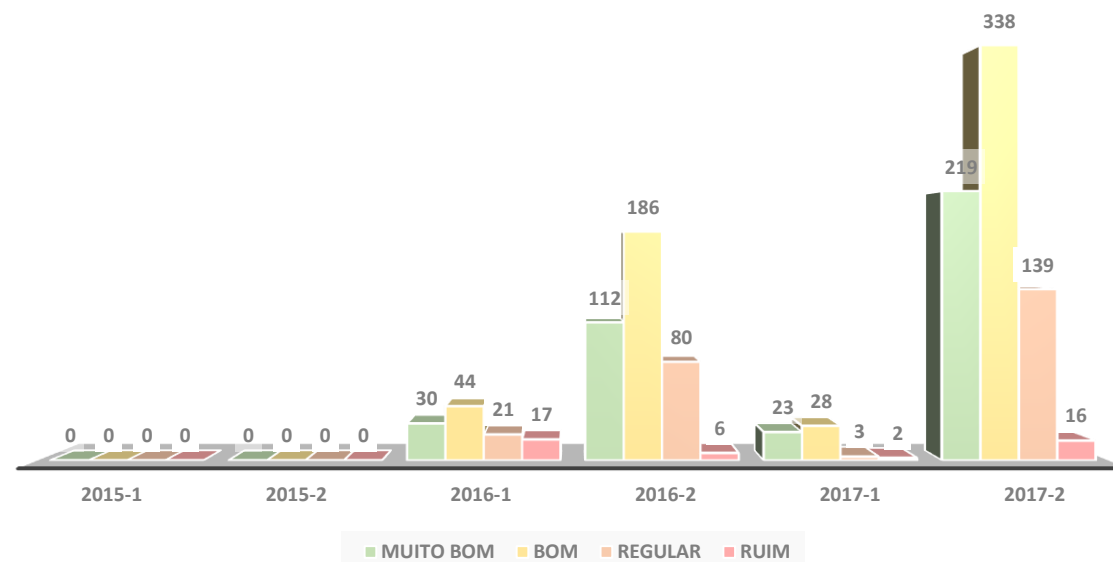
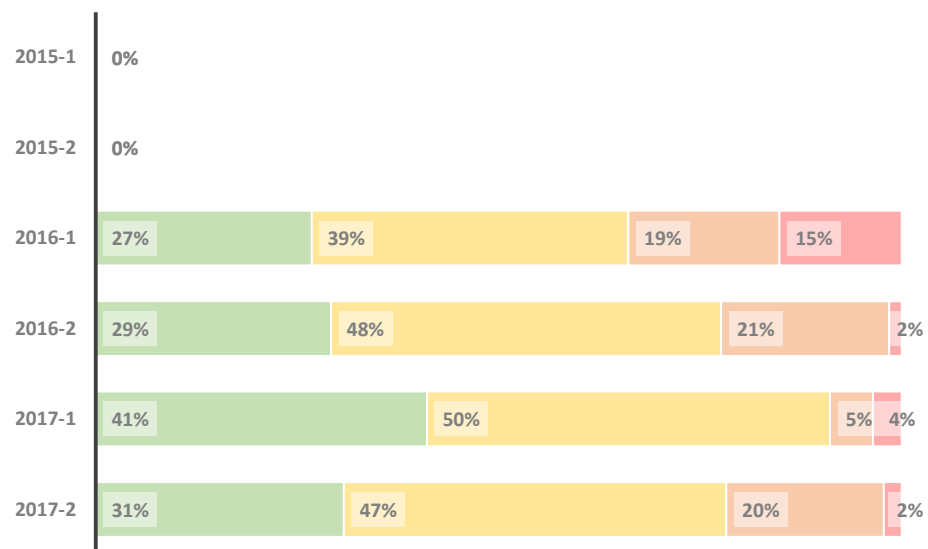
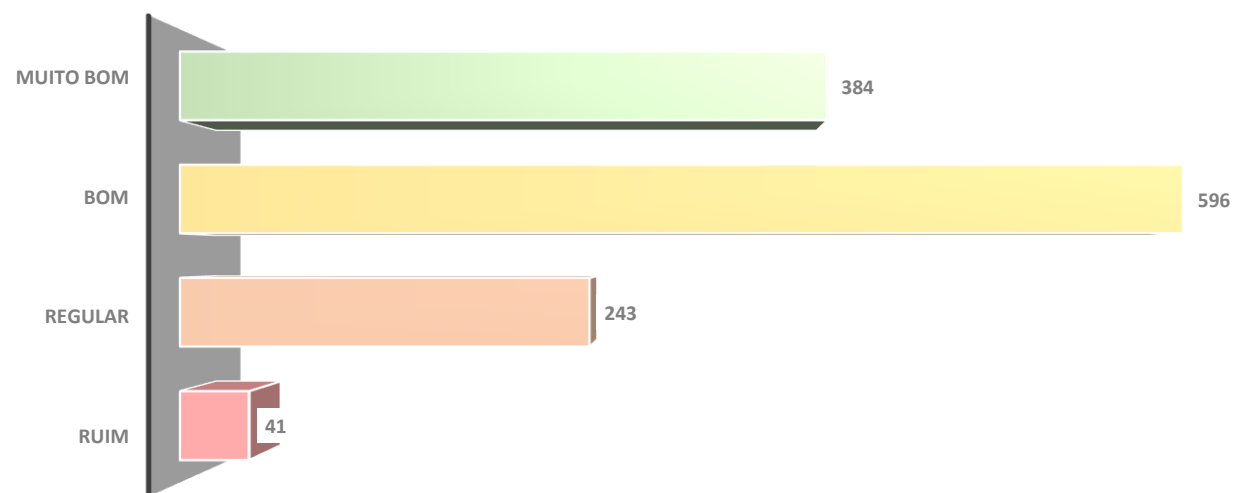
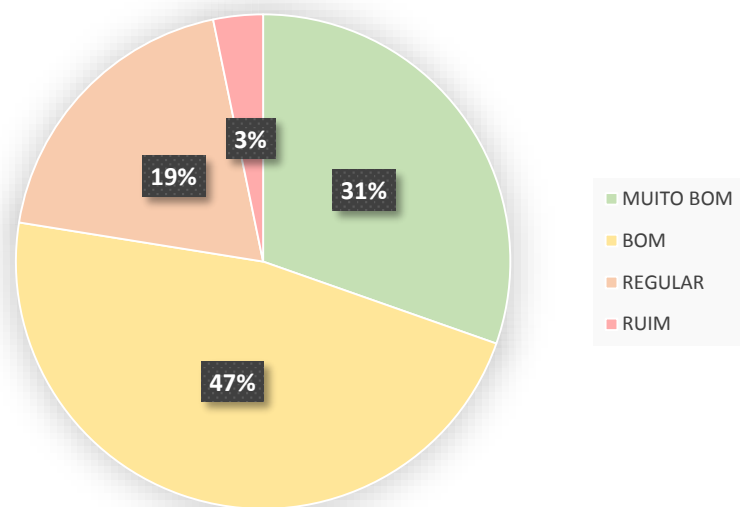


Você utiliza o recurso de WIFI frequentemente?



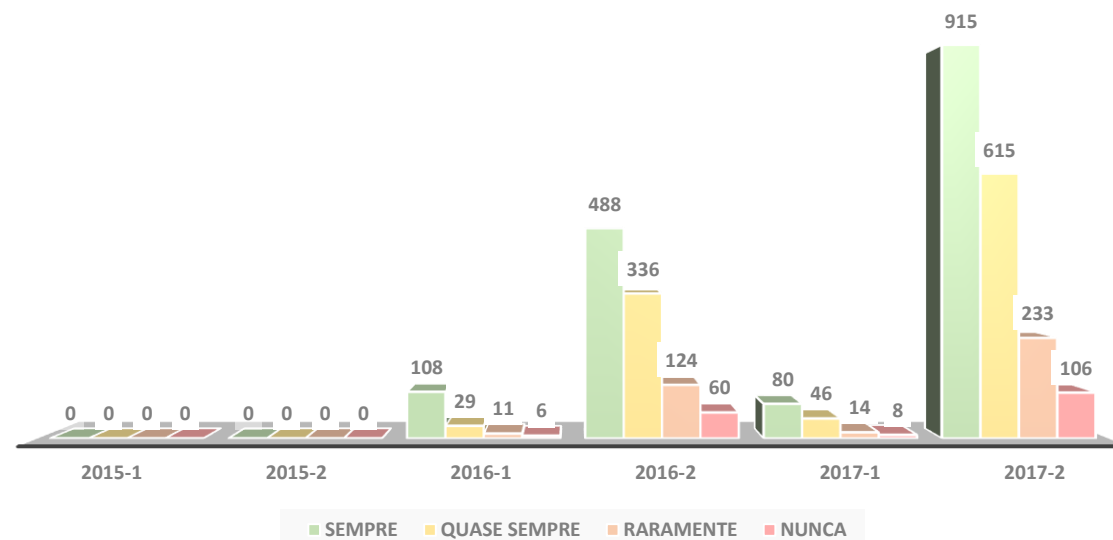
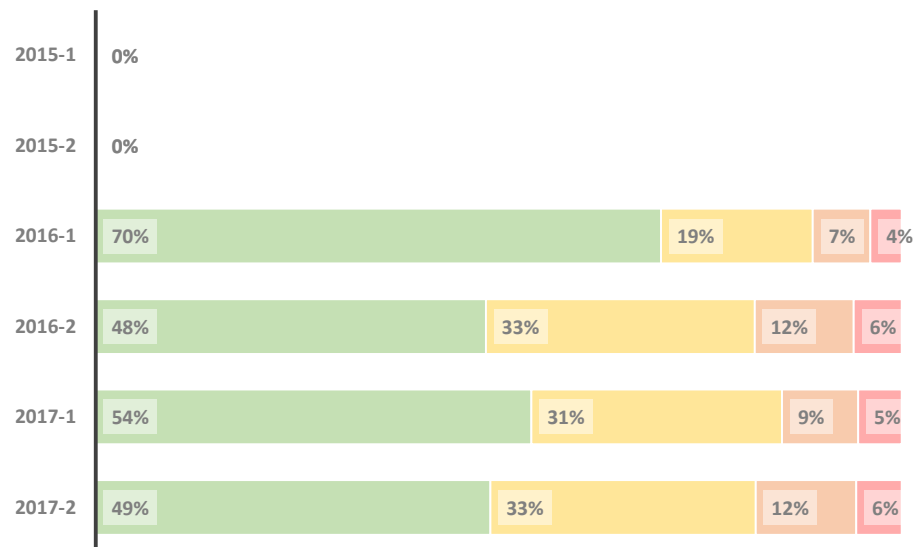
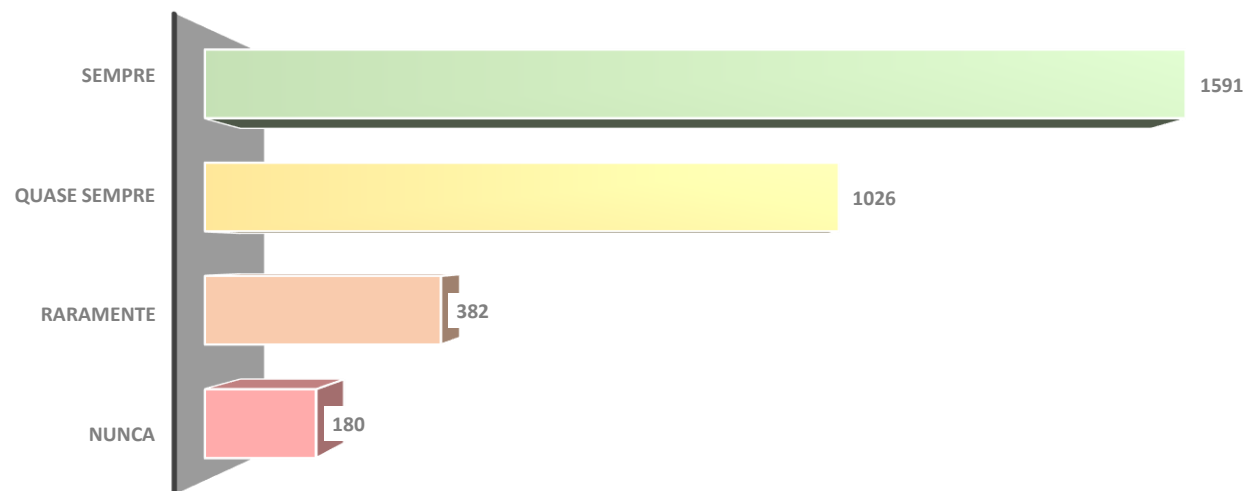
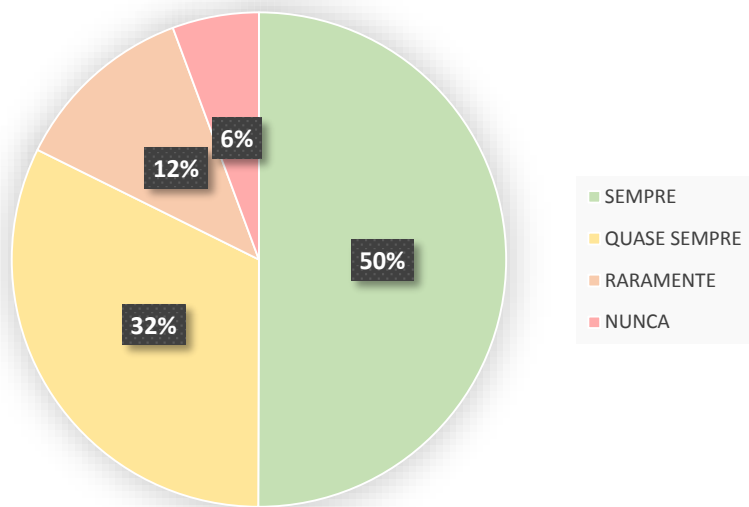


QUESTÕES OBJETIVAS - Qualitativas



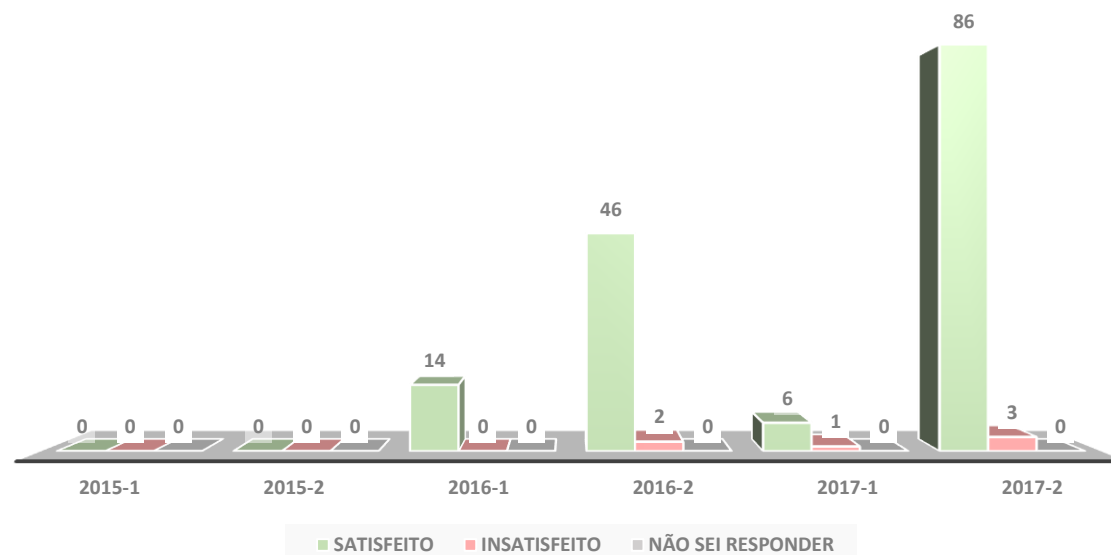
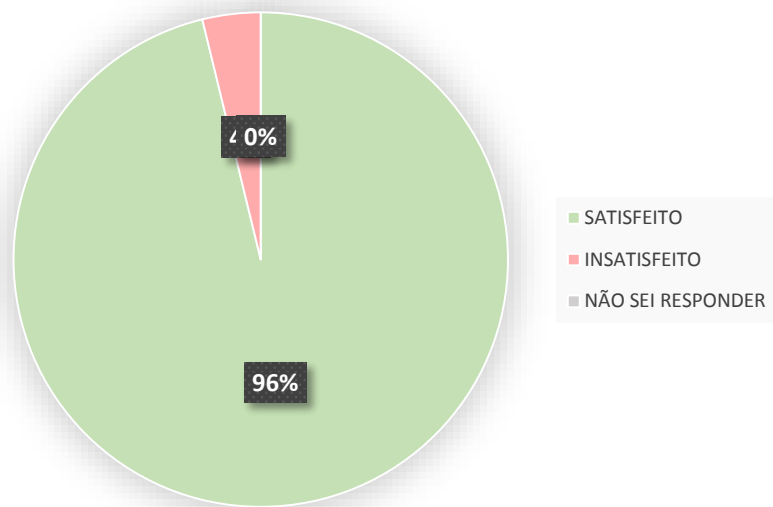


QUESTÕES OBJETIVAS - Periodicidade



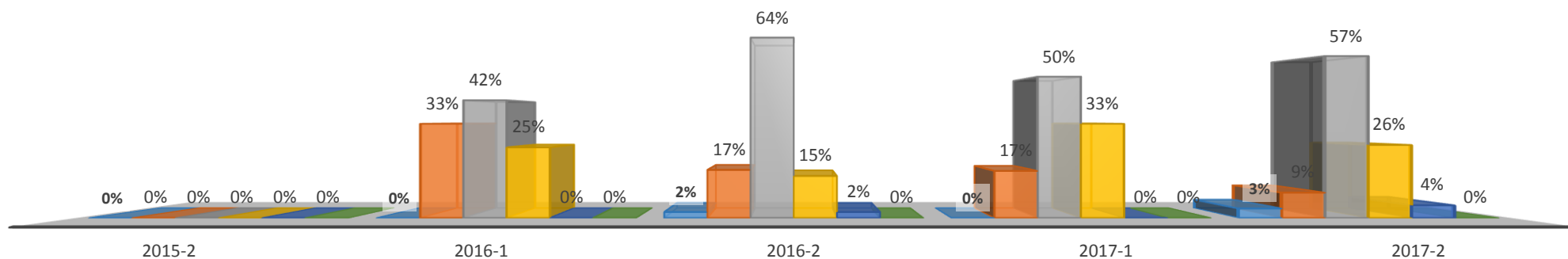
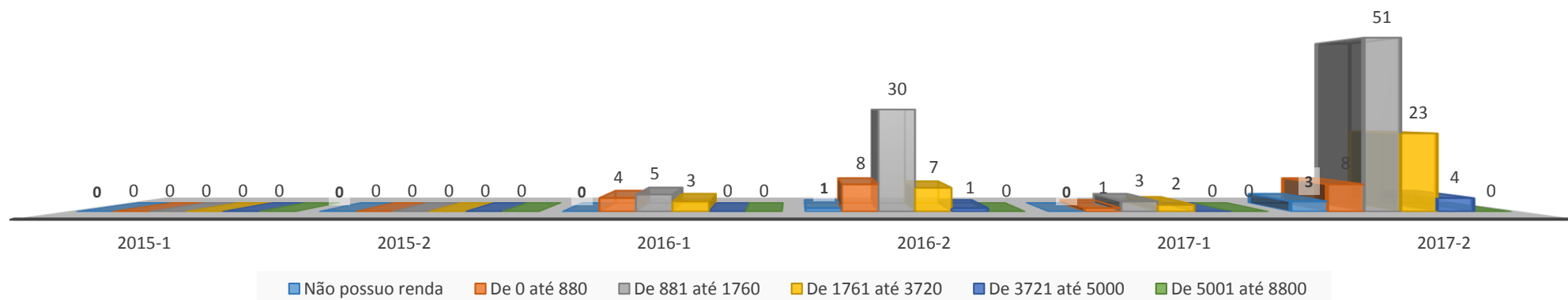
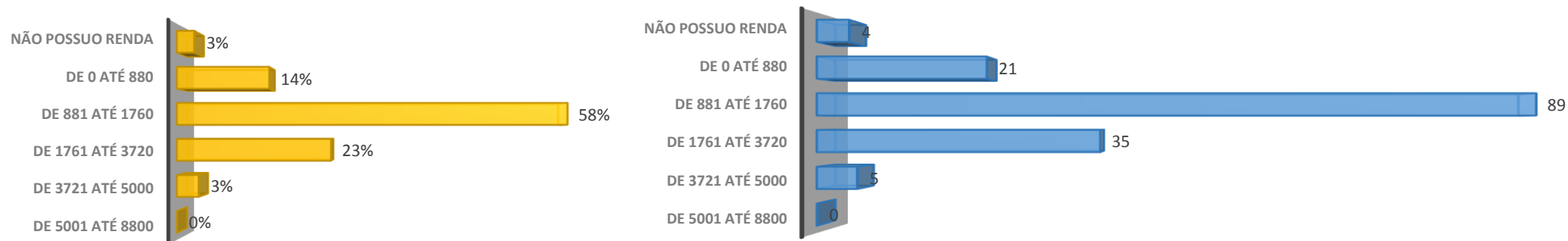


O CURSO - Em relação ao seu curso, você se considera:





Qual a sua renda mensal atual?



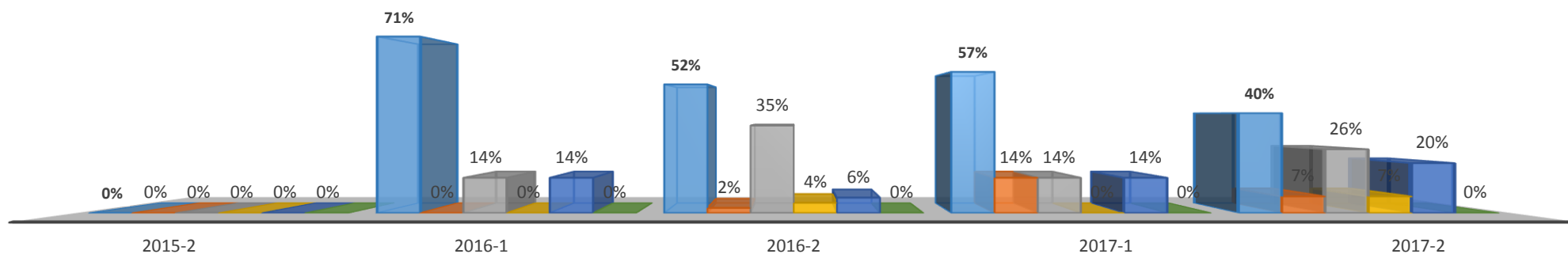
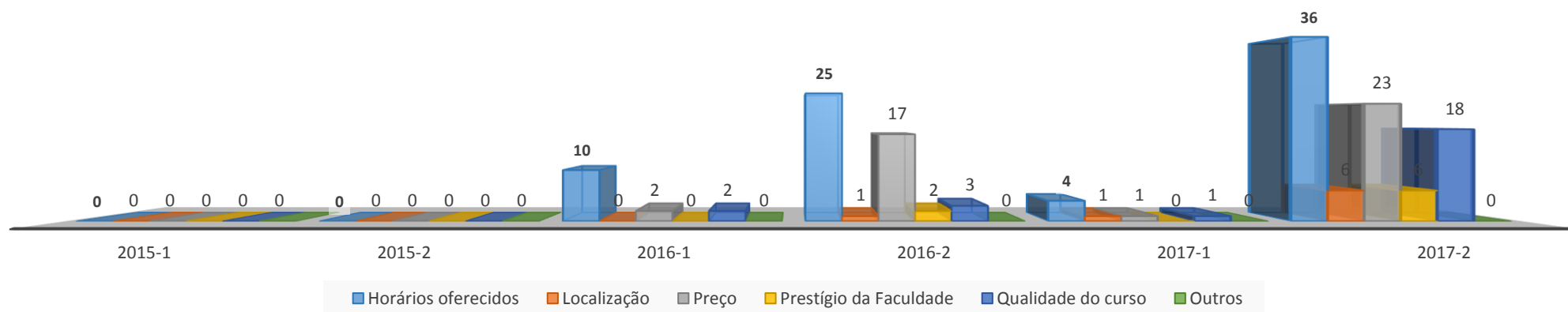
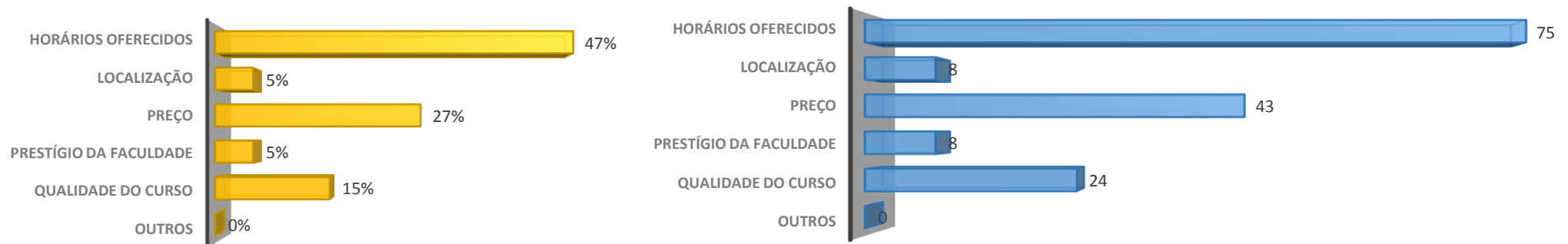


Qual a renda mensal da sua família?



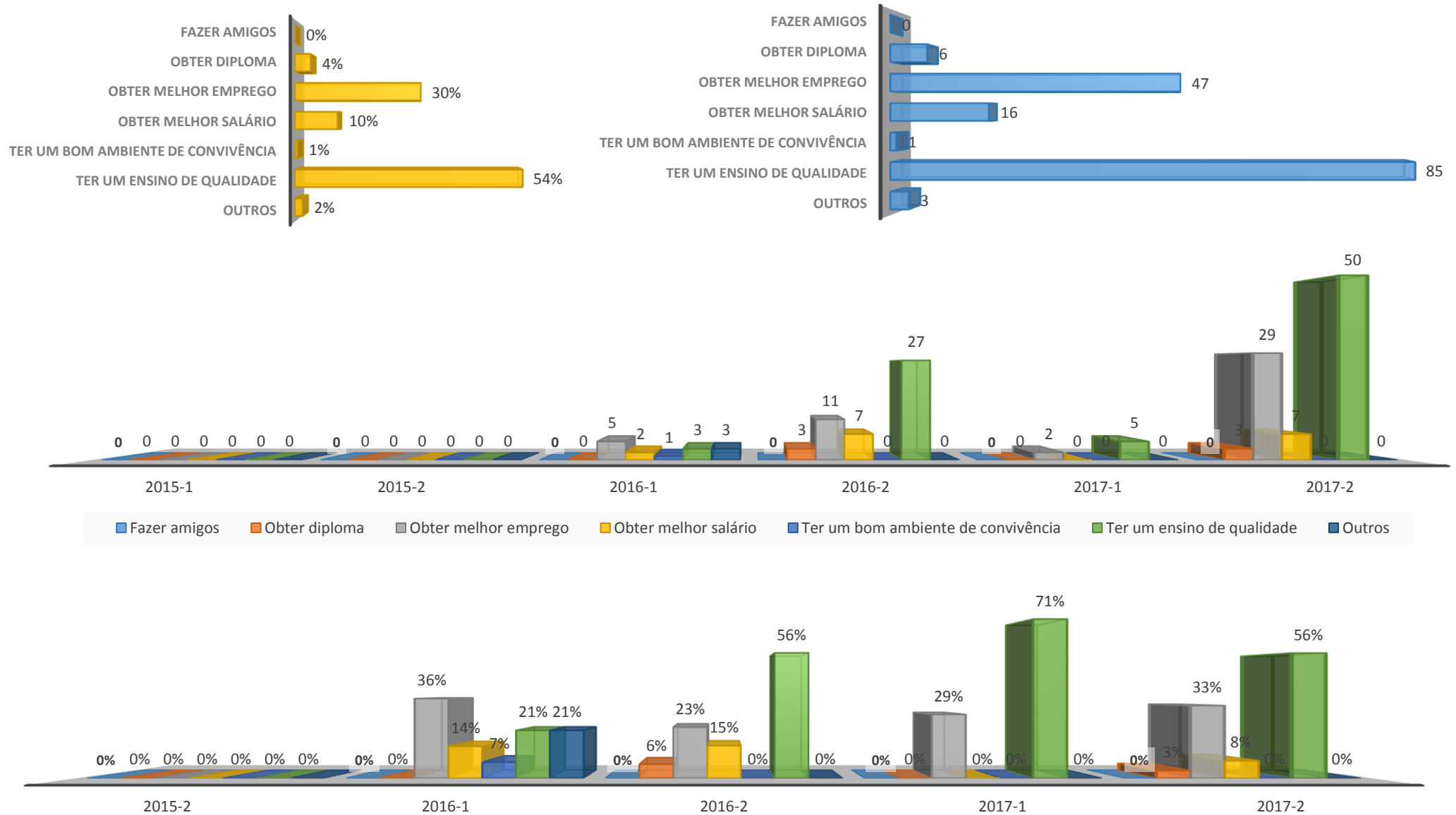


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



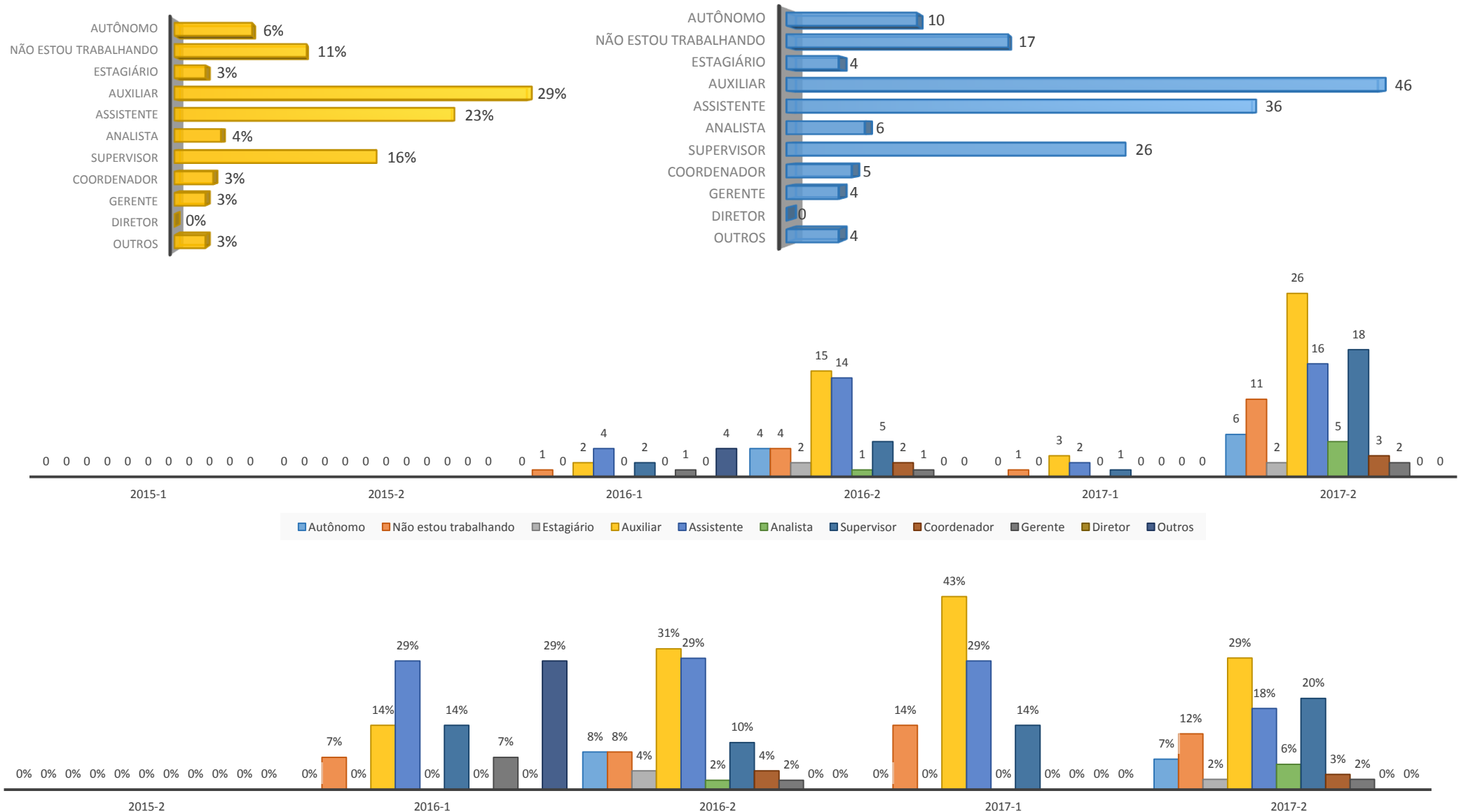


O que é mais importante para você ao cursar uma faculdade?



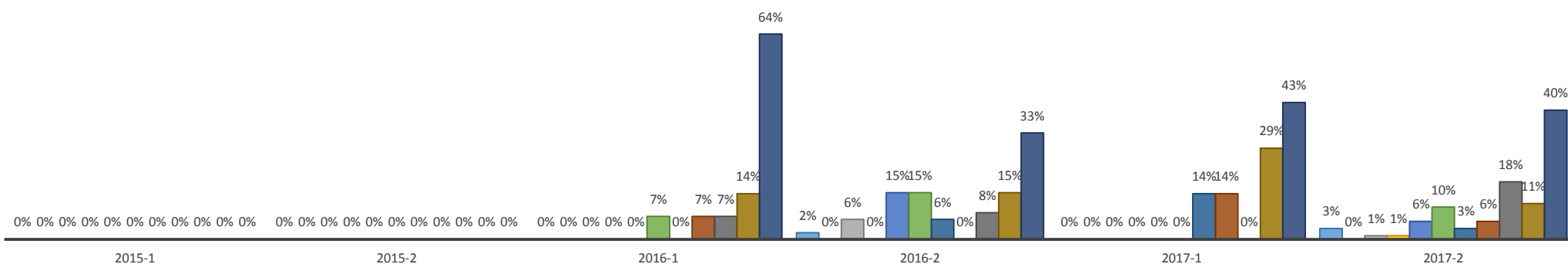
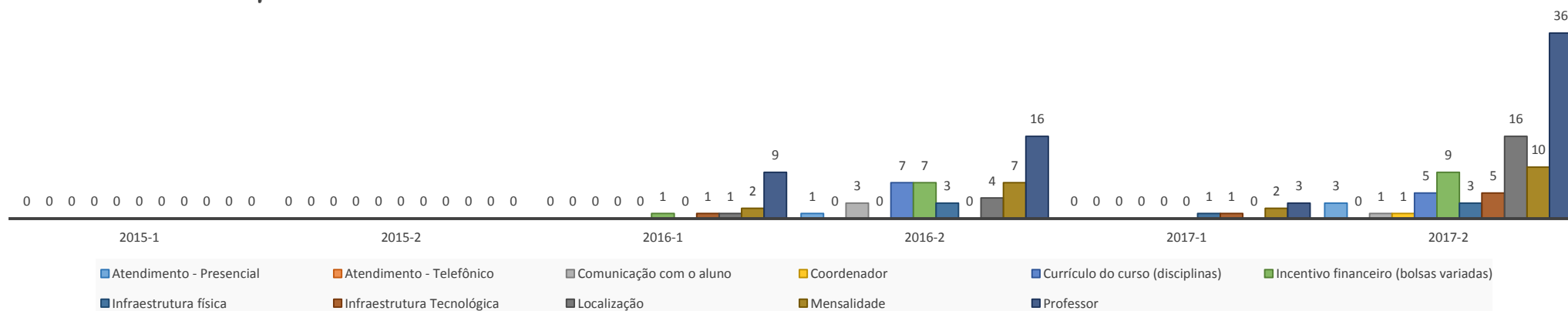
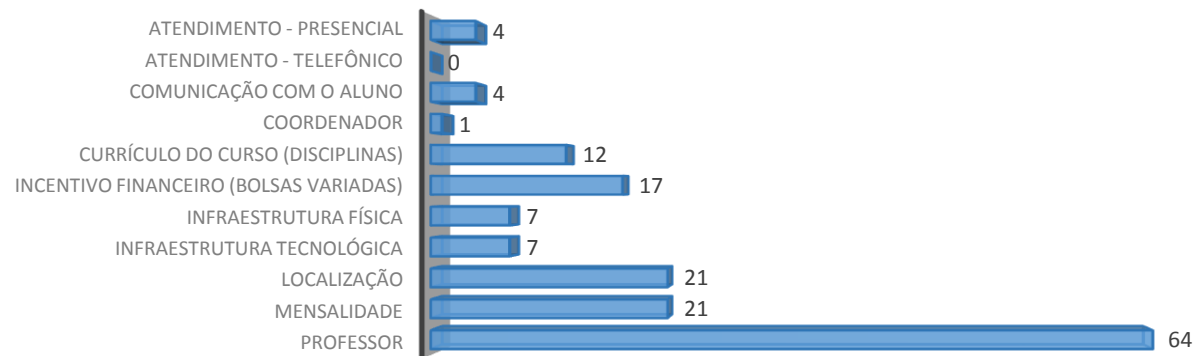
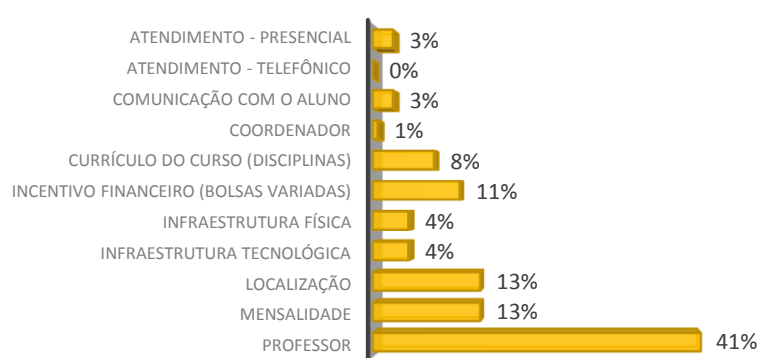


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

