# CPA - AUTO AVALIAÇÃO

Unidade: **Santo Amaro**
Curso:
Período de Avaliação: **2016-2**

Sumaré FACULDADE

| QUESTÃO | MUITO BOM | BOM | REGULAR | RUIM | TOTAL |
|---|---|---|---|---|---|
| BIBLIOTECA: atendimento e serviços prestados. | 457 26% | 917 52% | 345 20% | 50 3% | **1.769** |
| BIBLIOTECA: disponibilidade de livros e atualização do acervo. | 452 26% | 897 51% | 371 21% | 51 3% | **1.771** |
| FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro. | 279 16% | 870 49% | 483 27% | 138 8% | **1.770** |
| LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico. | 284 16% | 851 48% | 486 27% | 148 8% | **1.769** |
| SALAS DE AULA : limpeza e ventilação. | 355 20% | 812 46% | 482 27% | 121 7% | **1.770** |
| SALAS DE AULA: infraestrutura e equipamentos em salas de aula. | 224 13% | 797 45% | 576 33% | 174 10% | **1.771** |
| SECRETARIA: atendimento e serviço prestados pelo setor da secretaria. | 223 13% | 620 35% | 626 35% | 303 17% | **1.772** |
| Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ. | 179 10% | 728 41% | 633 36% | 231 13% | **1.771** |

| QUESTÃO | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | TOTAL |
|---|---|---|---|---|---|
| As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS? | 333 19% | 869 49% | 474 27% | 96 5% | **1.772** |
| Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho? | 438 25% | 994 56% | 297 17% | 43 2% | **1.772** |
| O COORDENADOR: é acessível ao aluno? | 670 38% | 773 44% | 252 14% | 75 4% | **1.770** |
| O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados? | 607 34% | 830 47% | 261 15% | 71 4% | **1.769** |
| O tempo de espera para a solução dos problemas de infraestrutura é satisfatório? | 259 15% | 912 51% | 457 26% | 145 8% | **1.773** |
| OS PROFESSORES: apresentam o plano de ensino no início do semestre? | 1.285 73% | 426 24% | 49 3% | 9 1% | **1.769** |
| OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas? | 960 54% | 735 42% | 68 4% | 8 0% | **1.771** |
| OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados? | 822 46% | 873 49% | 64 4% | 13 1% | **1.772** |
| OS PROFESSORES: fazem chamada? | 1.527 86% | 218 12% | 17 1% | 7 0% | **1.769** |
| OS PROFESSORES: possuem didática e contribuem para a aprendizagem? | 729 41% | 945 53% | 84 5% | 12 1% | **1.770** |
| OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo? | 741 42% | 927 52% | 95 5% | 8 0% | **1.771** |
| SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento? | 368 21% | 848 48% | 405 23% | 152 9% | **1.773** |
| SECRETARIA: os funcionários da secretaria prestam atendimento eficaz? | 398 22% | 841 47% | 420 24% | 113 6% | **1.772** |
| Você acessa o aluno online frequentemente? | 839 47% | 765 43% | 154 9% | 11 1% | **1.769** |
| Você acessa o Office365 (email) frequentemente? | 324 18% | 435 25% | 535 30% | 477 27% | **1.771** |
| Você acessa o portal frequentemente? | 751 42% | 826 47% | 177 10% | 18 1% | **1.772** |
| Você se sente apto para utilizar os recursos de TI? | 466 26% | 838 47% | 378 21% | 88 5% | **1.770** |
| Você utiliza o Moodlerooms (AVA) frequentemente? | 709 40% | 777 44% | 218 12% | 65 4% | **1.769** |
| Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente? | 156 9% | 413 23% | 762 43% | 440 25% | **1.771** |
| Você utiliza o recurso de internet frequentente? | 728 41% | 601 34% | 352 20% | 90 5% | **1.771** |
| Você utiliza o recurso de WIFI frequentemente? | 276 16% | 246 14% | 387 22% | 861 49% | **1.770** |

| | MUITO BOM | BOM | REGULAR | RUIM |
|---|---|---|---|---|
| RESULTADO GERAL | 2.453 17% | 6.492 46% | 4.002 28% | 1.216 9% |

| | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA |
|---|---|---|---|---|
| RESULTADO GERAL | 13.386 36% | 15.092 41% | 5.906 16% | 2.802 8% |

# CPA - AUTO AVALIAÇÃO

Unidade: **Santo Amaro**
Curso:
Período de Avaliação: **2016-2**

Sumaré FACULDADE

| Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré? | | |
|---|---|---|
| Horários oferecidos | 1.029 | 58% |
| Localização | 187 | 11% |
| Preço | 354 | 20% |
| Prestígio da Faculdade | 30 | 2% |
| Qualidade do curso | 169 | 10% |
| Outros | - | 0% |

| O que é mais importante para você ao cursar uma faculdade? | | |
|---|---|---|
| Fazer amigos | - | 0% |
| Obter diploma | 93 | 5% |
| Obter melhor emprego | 618 | 35% |
| Obter melhor salário | 194 | 11% |
| Ter um bom ambiente de convivência | - | 0% |
| Ter um ensino de qualidade | 865 | 49% |
| Outros | - | 0% |

| Qual o cargo que você ocupa na empresa em que trabalha? | | |
|---|---|---|
| Autônomo | 97 | 5% |
| Não estou trabalhando | 432 | 24% |
| Estagiário | 223 | 13% |
| Auxiliar | 417 | 24% |
| Assistente | 326 | 18% |
| Analista | 185 | 10% |
| Supervisor | 39 | 2% |
| Coordenador | 27 | 2% |
| Gerente | 23 | 1% |
| Diretor | 2 | 0% |
| Outros | - | 0% |

| O CURSO - Em relação ao seu curso, você se considera: | | |
|---|---|---|
| SATISFEITO | 1.558 | 88% |
| INSATISFEITO | 212 | 12% |
| NÃO SEI RESPONDER | - | 0% |

| Qual a sua renda mensal atual? | | |
|---|---|---|
| Não possuo renda | 170 | 10% |
| De 0 até 880 | 498 | 28% |
| De 881 até 1760 | 802 | 45% |
| De 1761 até 3720 | 250 | 14% |
| De 3721 até 5000 | 34 | 2% |
| De 5001 até 8800 | 10 | 1% |

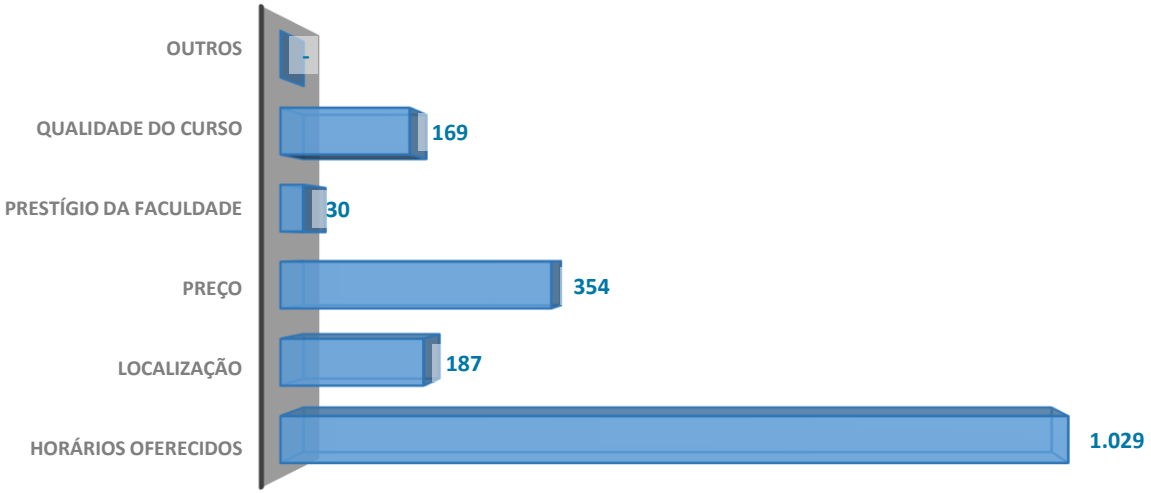
| Qual a renda mensal da sua família? | | |
|---|---|---|
| Não possuo renda | - | 0% |
| De 0 até 880 | - | 0% |
| De 881 até 1760 | - | 0% |
| De 1761 até 3720 | 652 | 100% |
| De 3721 até 5000 | - | 0% |
| De 5001 até 8800 | - | 0% |

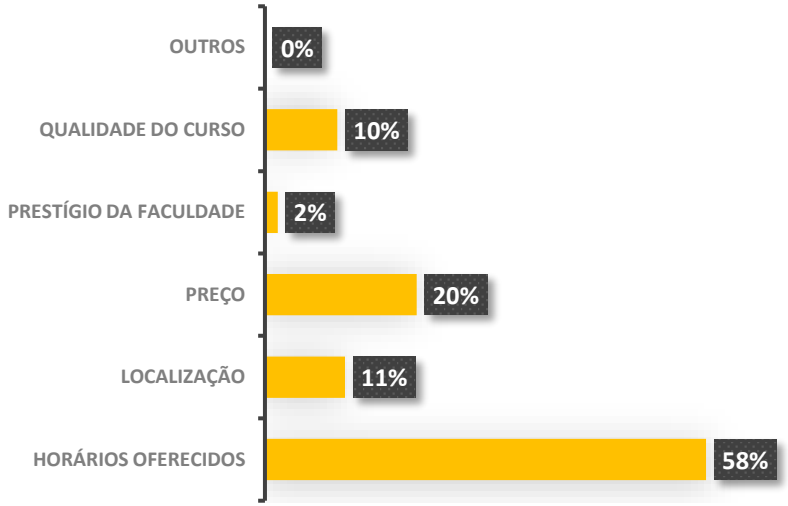
| Assinale 3 PONTOS FORTES da Faculdade Sumaré. | | |
|---|---|---|
| Atendimento - Presencial | 28 | 2% |
| Atendimento - Telefônico | 19 | 1% |
| Comunicação com o aluno | 35 | 2% |
| Coordenador | 97 | 5% |
| Currículo do curso (disciplinas) | 150 | 8% |
| Incentivo financeiro (bolsas variadas) | 149 | 8% |
| Infraestrutura física | 46 | 3% |
| Infraestrutura Tecnológica | 38 | 2% |
| Localização | 504 | 28% |
| Mensalidade | 222 | 13% |
| Professor | 484 | 27% |

| Assinale 3 PONTOS FRACOS da Faculdade Sumaré. | | |
|---|---|---|
| Atendimento - Presencial | 313 | 18% |
| Atendimento - Telefônico | 189 | 11% |
| Comunicação com o aluno | 278 | 16% |
| Coordenador | 99 | 6% |
| Currículo do curso (disciplinas) | 78 | 4% |
| Incentivo financeiro (bolsas variadas) | 114 | 6% |
| Infraestrutura física | 251 | 14% |
| Infraestrutura Tecnológica | 154 | 9% |
| Localização | 37 | 2% |
| Mensalidade | 97 | 5% |
| Professor | 164 | 9% |

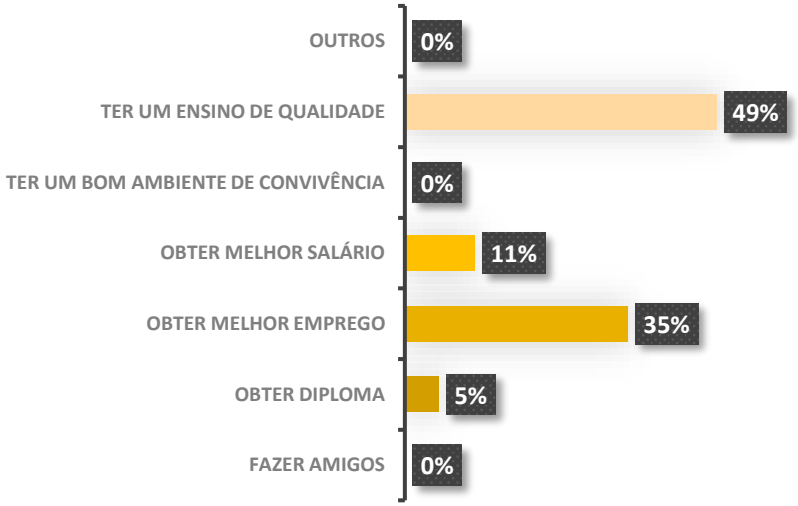
**ÍNDICE DE ADESÃO: 1769 14,71%**

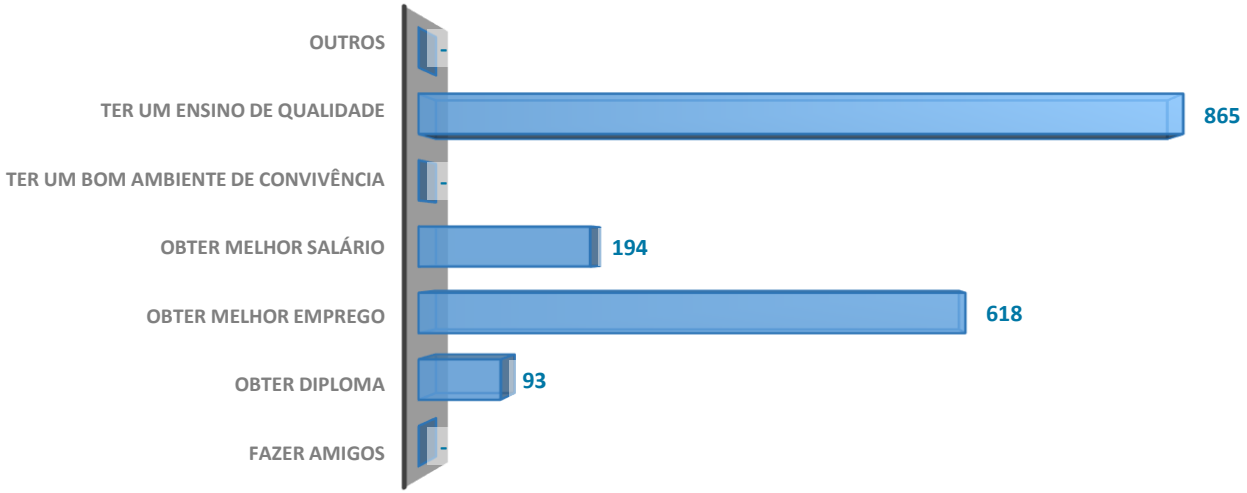
## Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



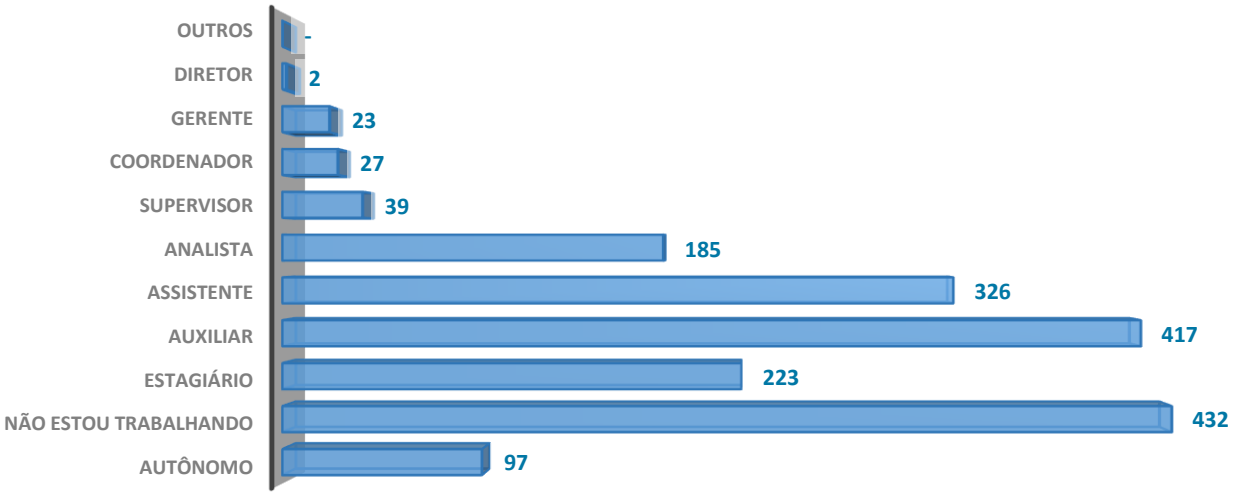



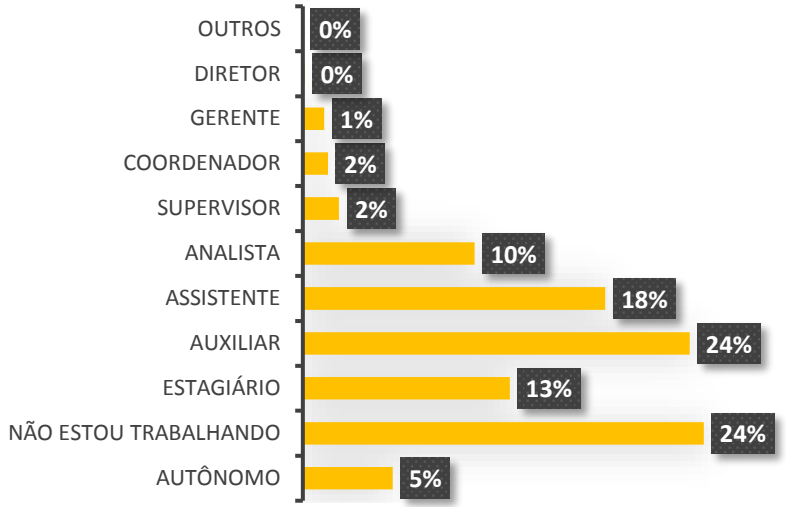

## O que é mais importante para você ao cursar uma faculdade?



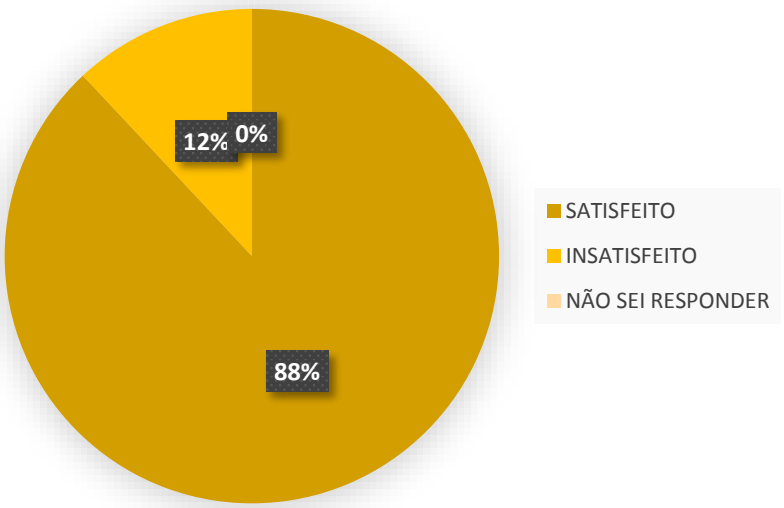



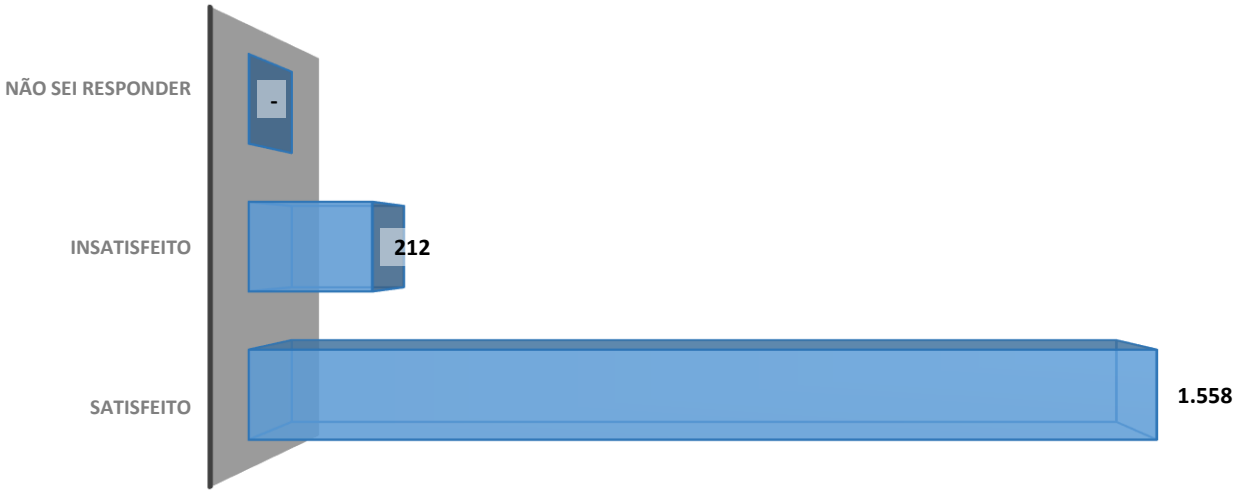
## Qual o cargo que você ocupa na empresa em que trabalha?



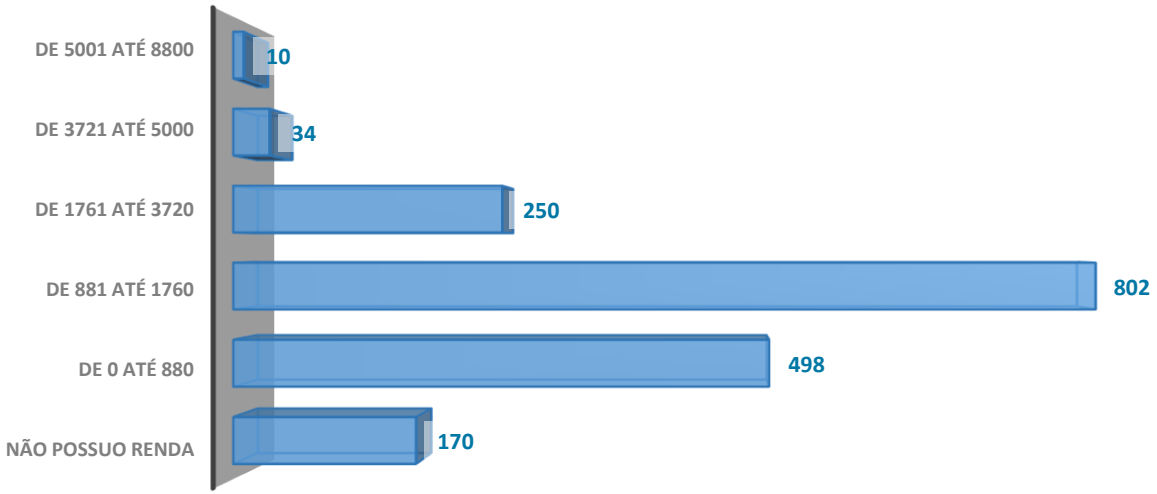



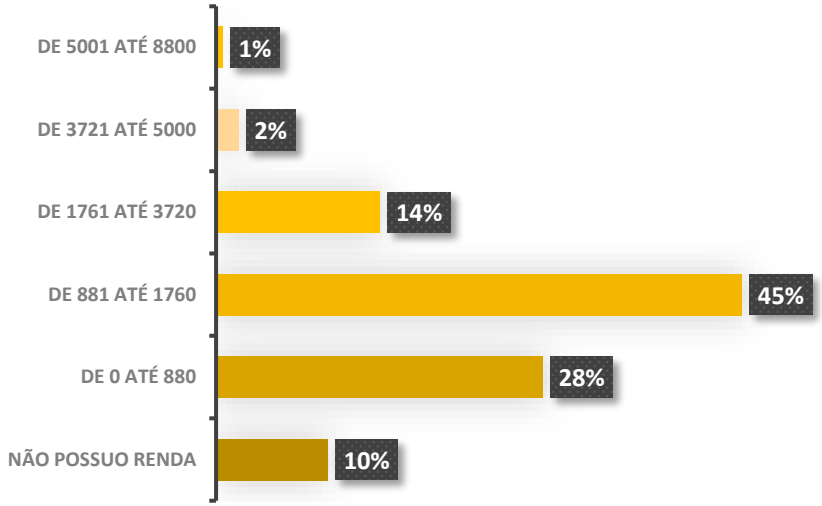

## O CURSO - Em relação ao seu curso, você se considera:



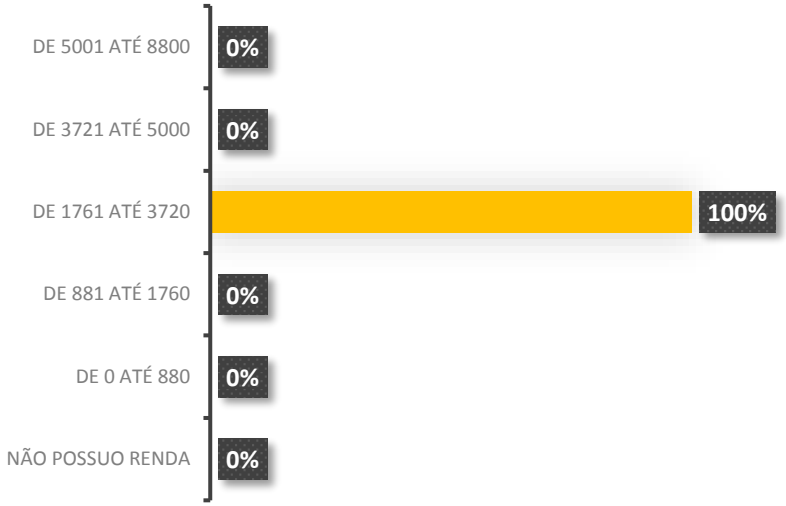



## Qual a sua renda mensal atual?




## Qual a renda mensal da sua família?



# CPA - AUTO AVALIAÇÃO

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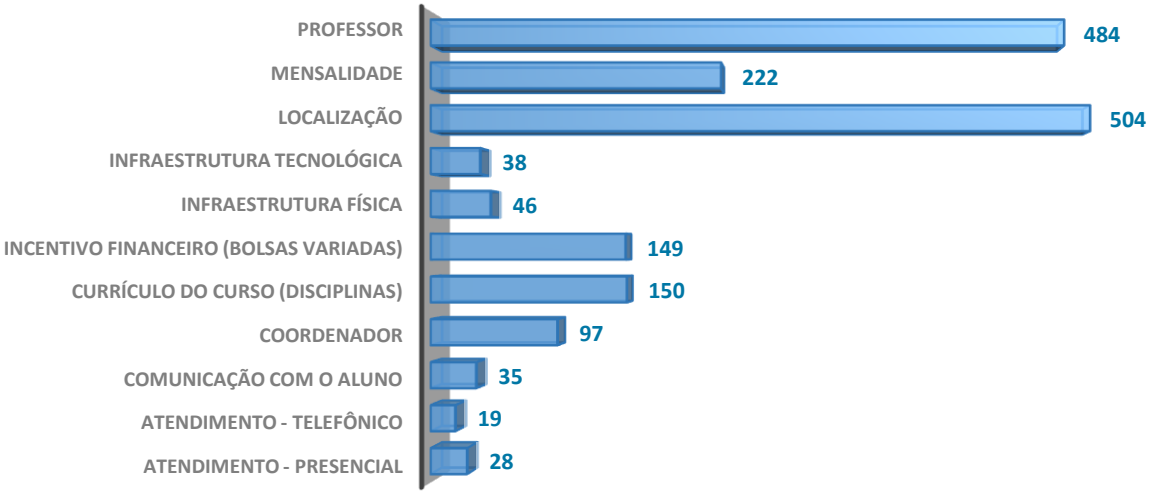
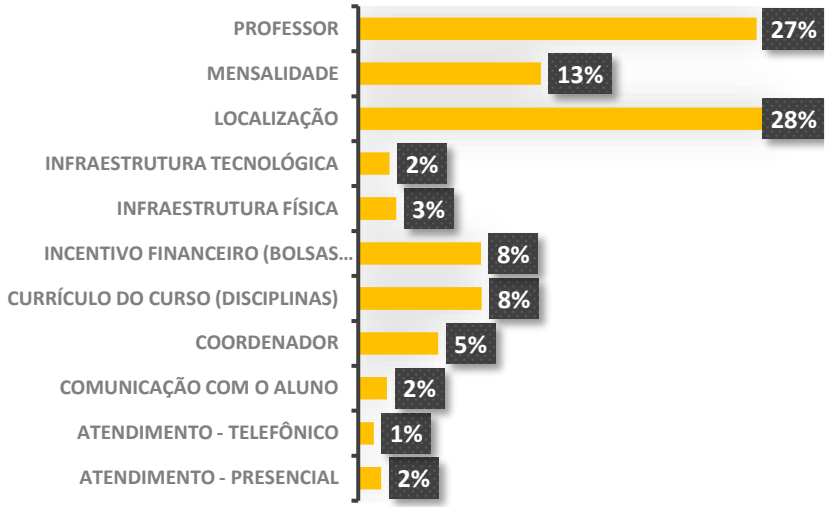
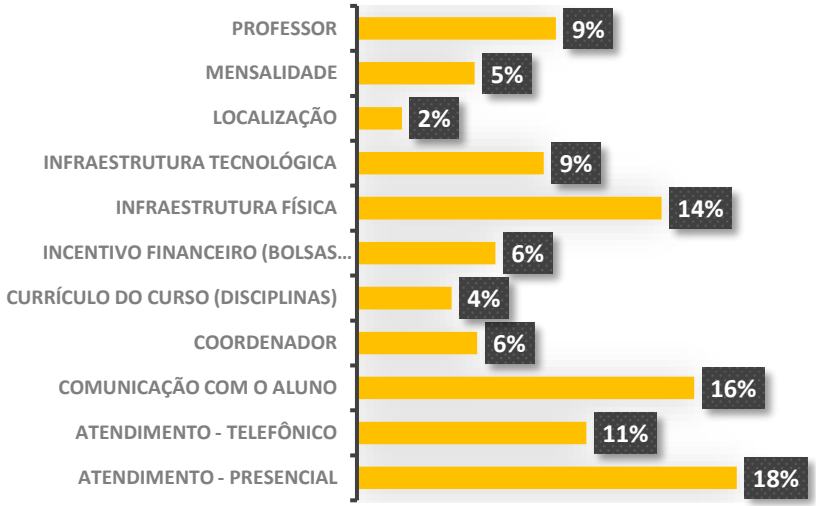
Sumaré FACULDADE

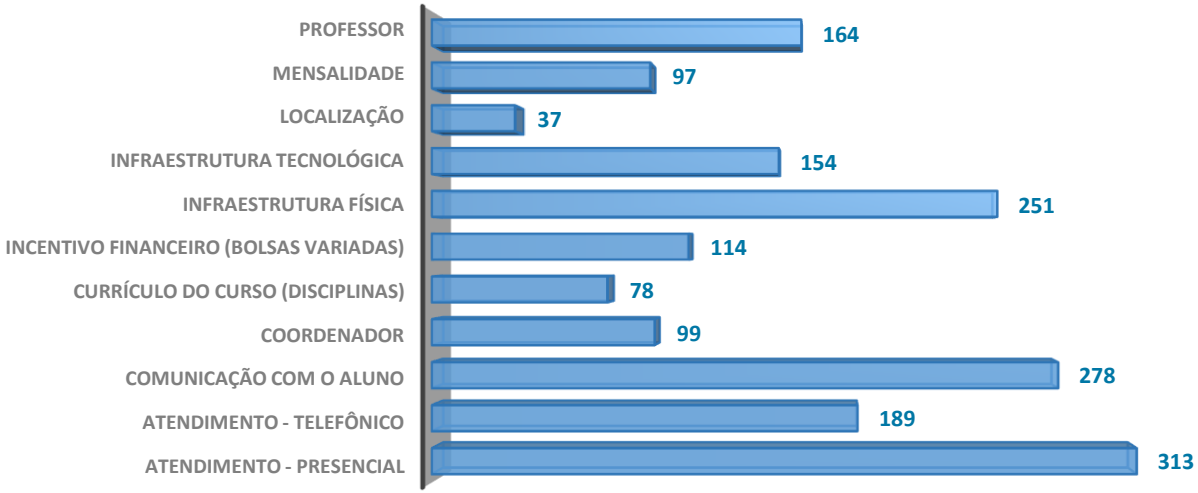
## Assinale 3 PONTOS FORTES da Faculdade Sumaré.



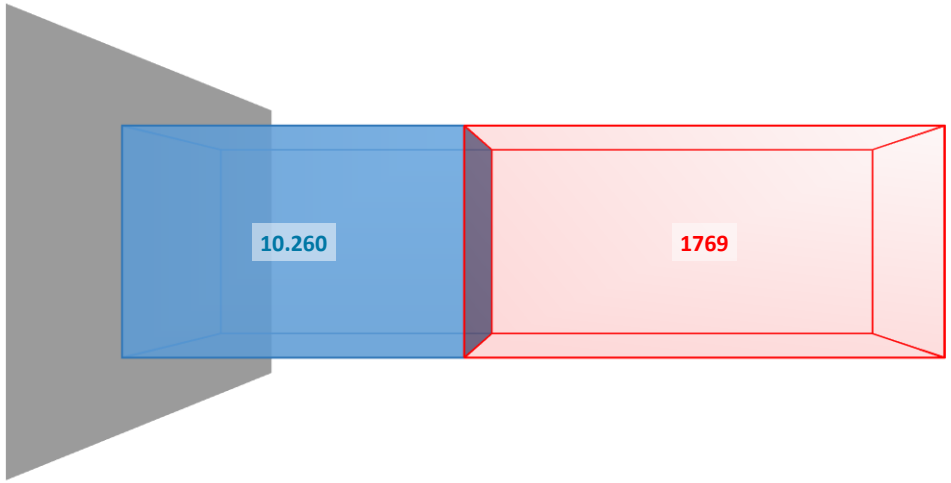



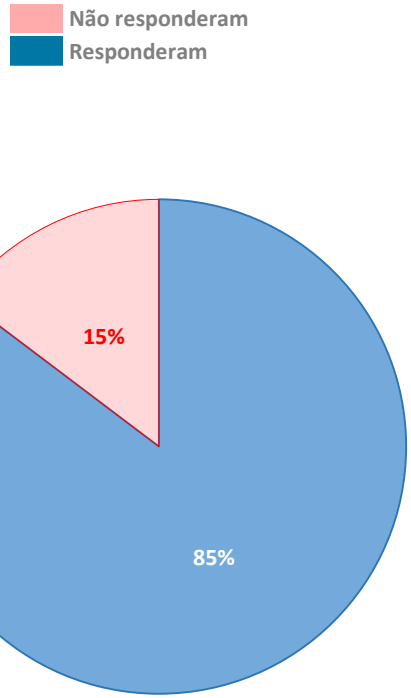

## Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



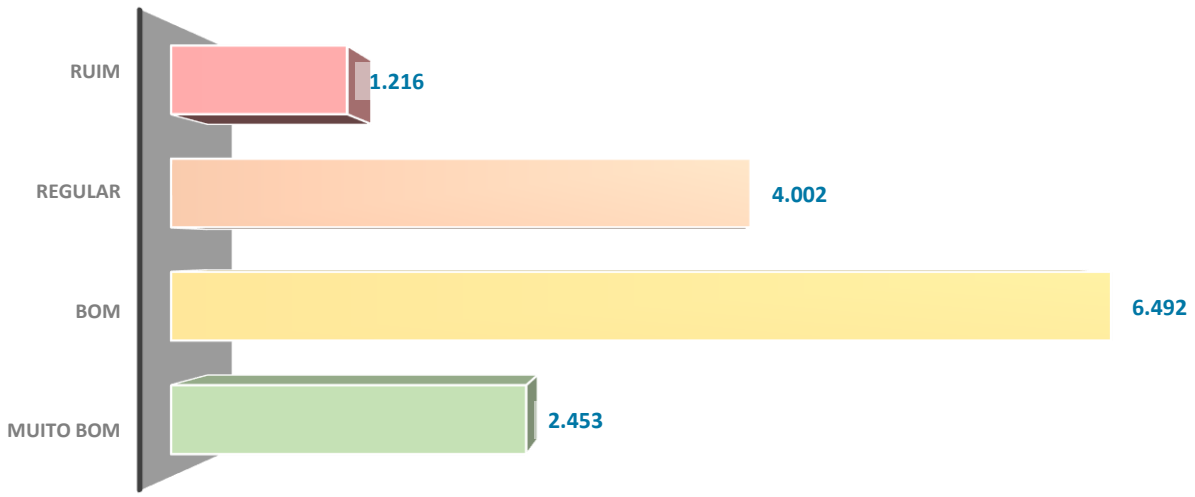



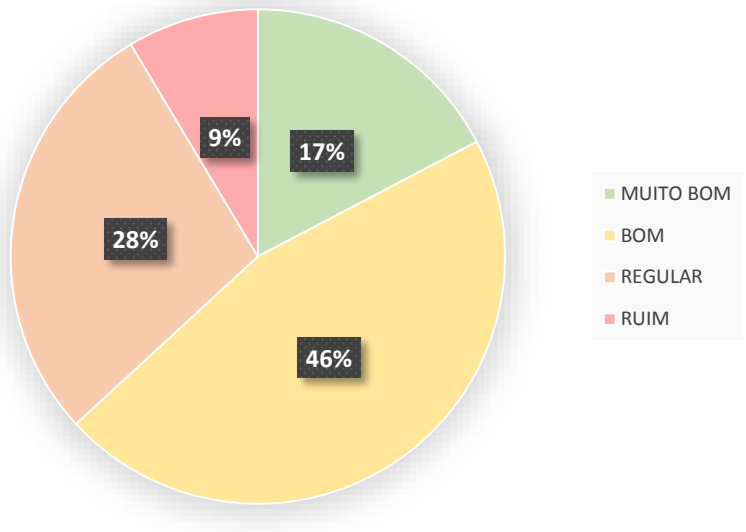
## ÍNDICE DE ADESÃO:



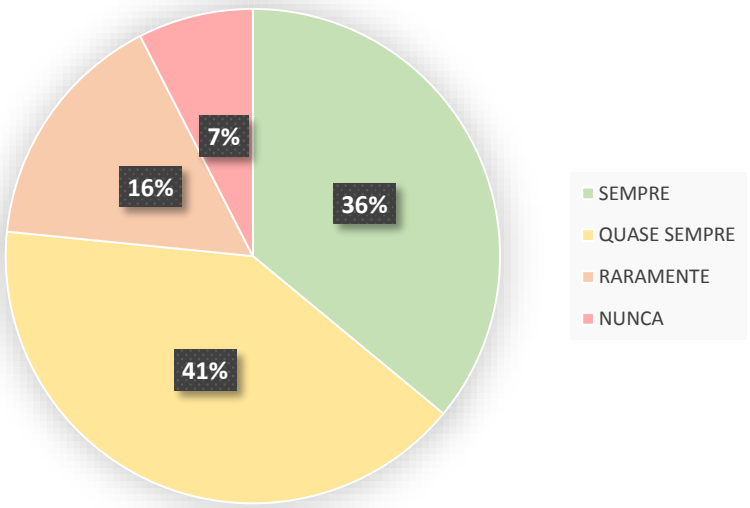



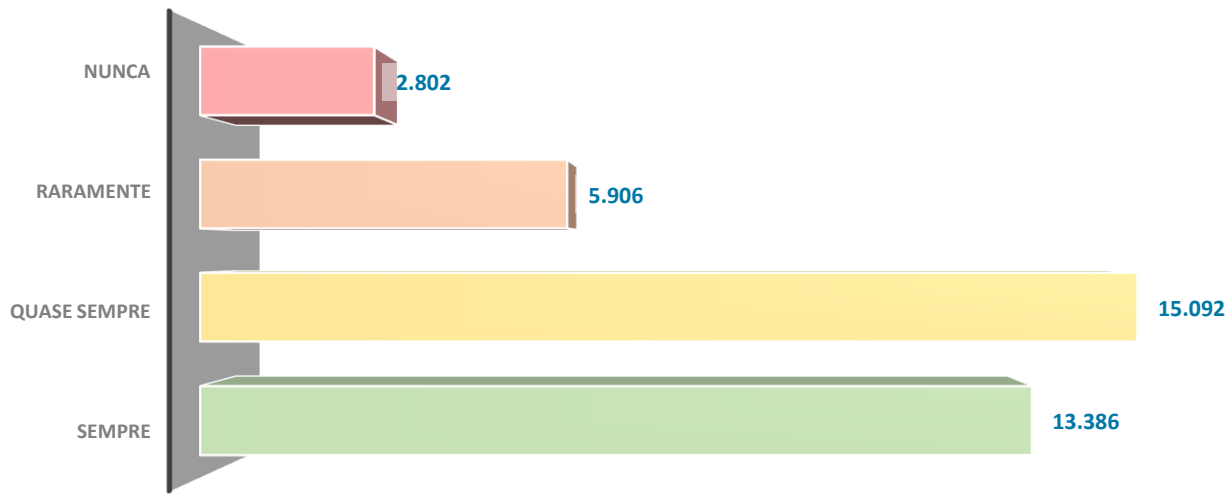
## GERAL - Questões Objetivas Qualitativas



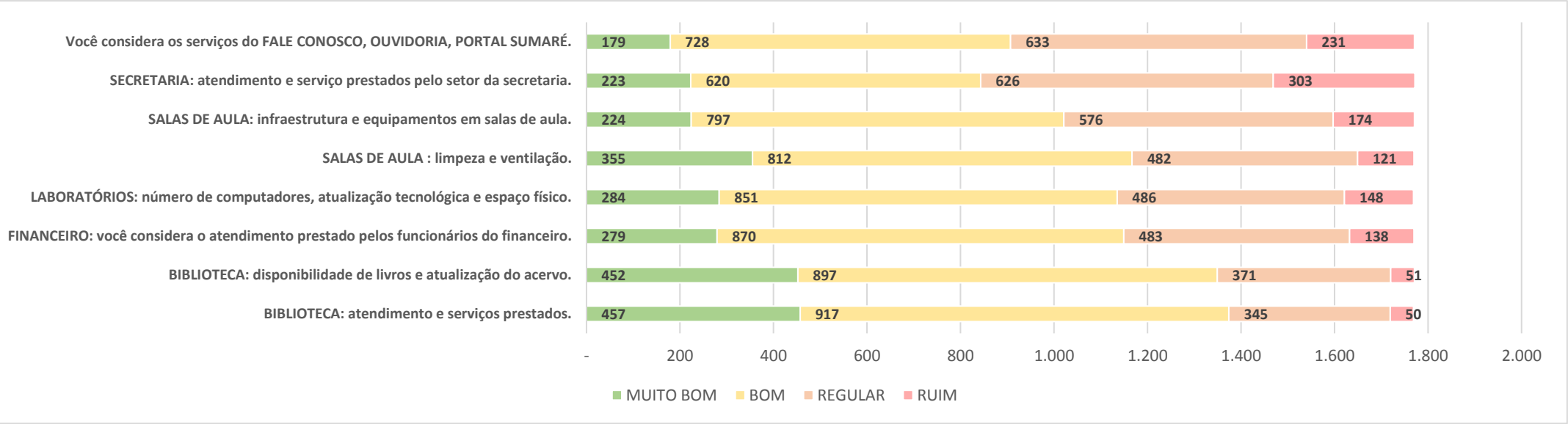



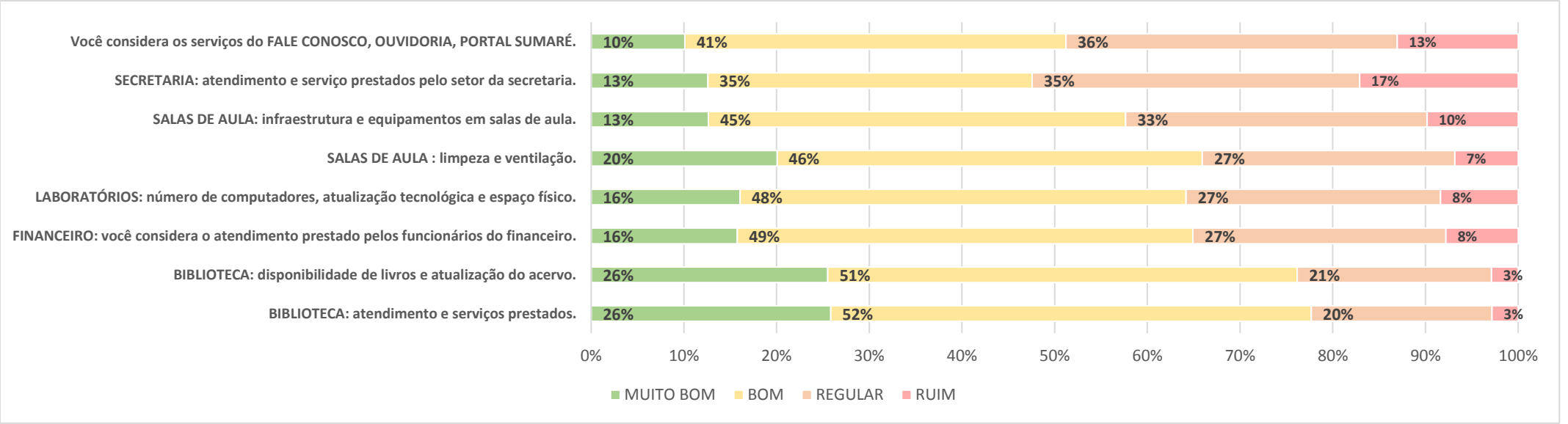

## GERAL - Questões Objetivas Periodicidade



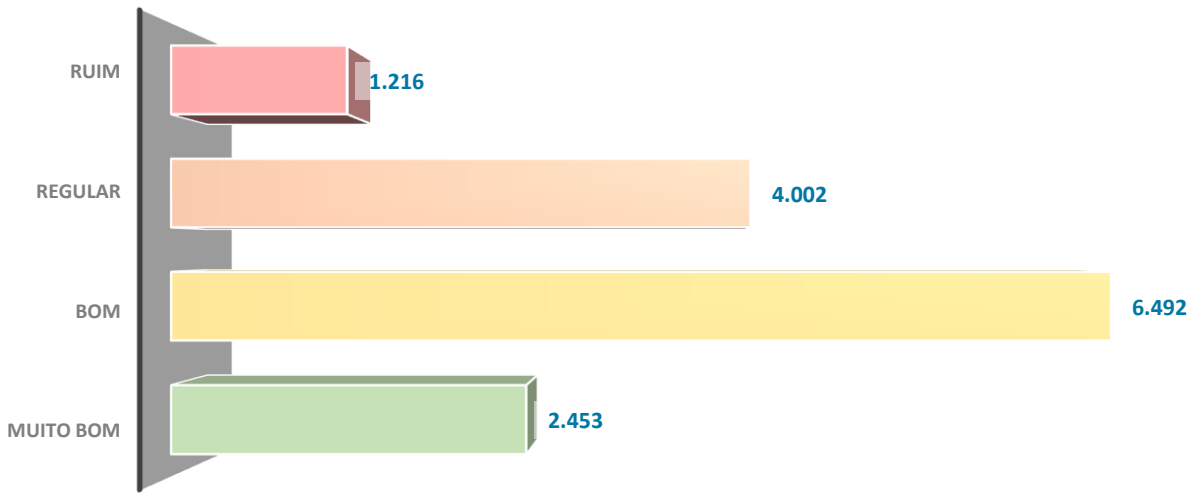



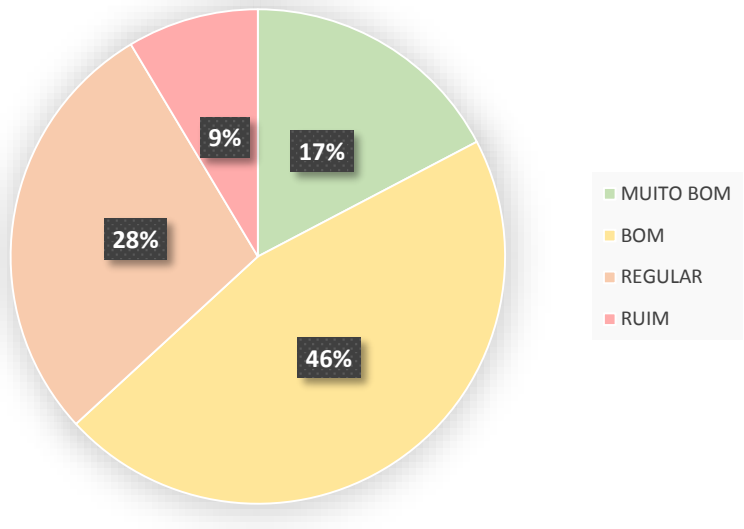
## Questões Objetivas



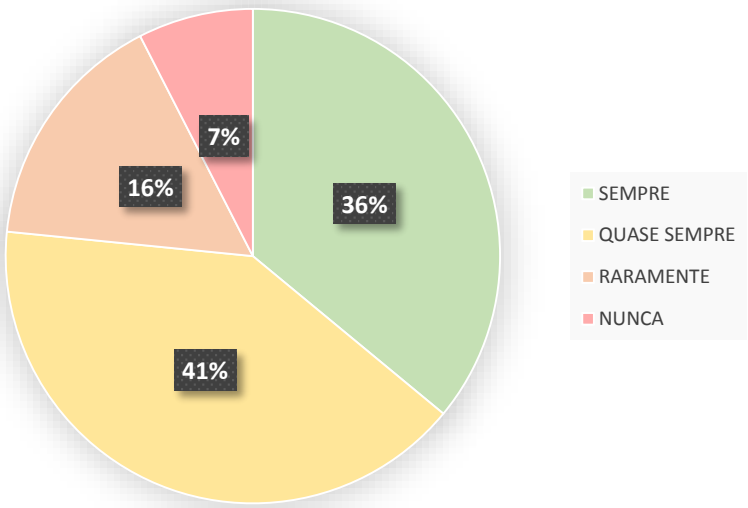



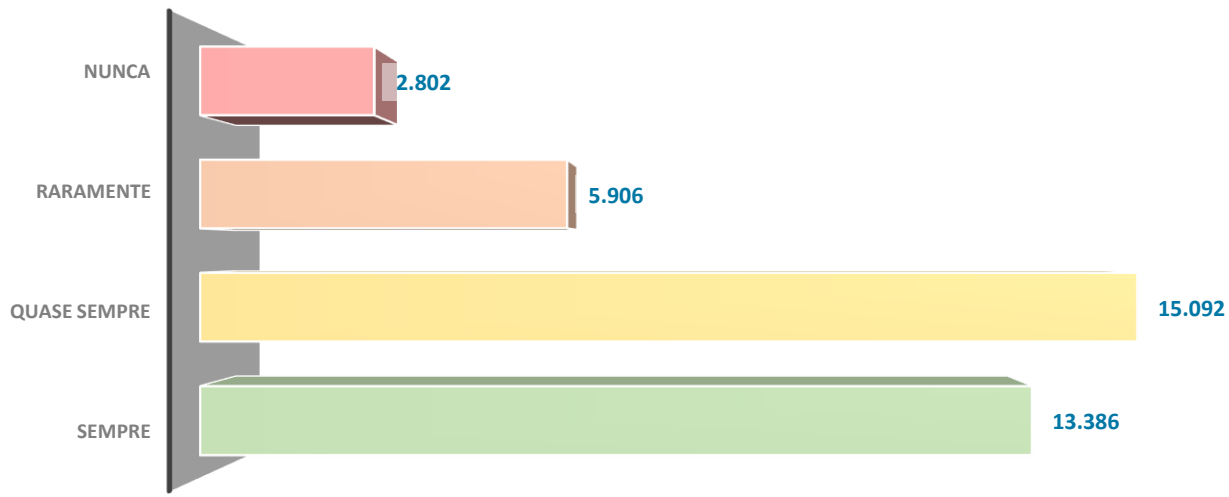
## GERAL - Questões Objetivas Qualitativas



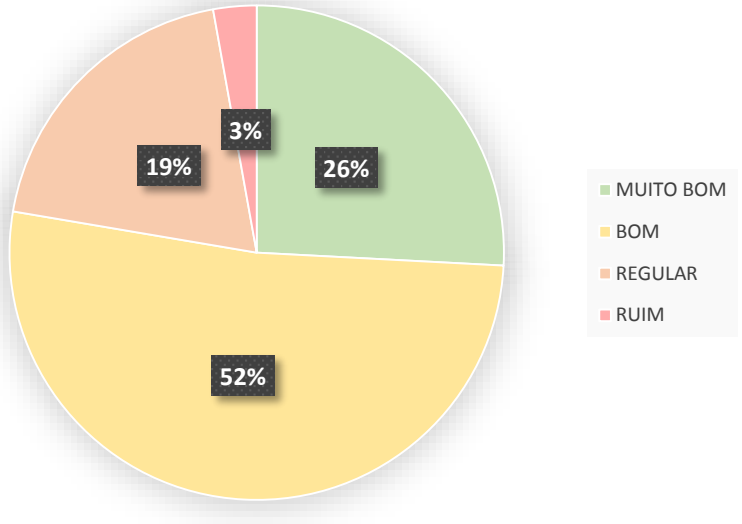



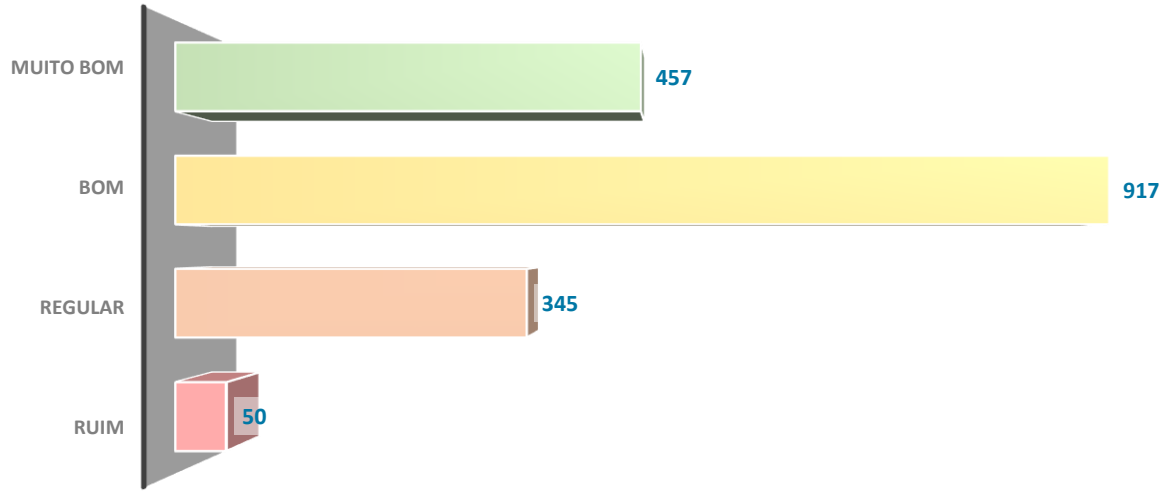

## GERAL - Questões Objetivas Periodicidade



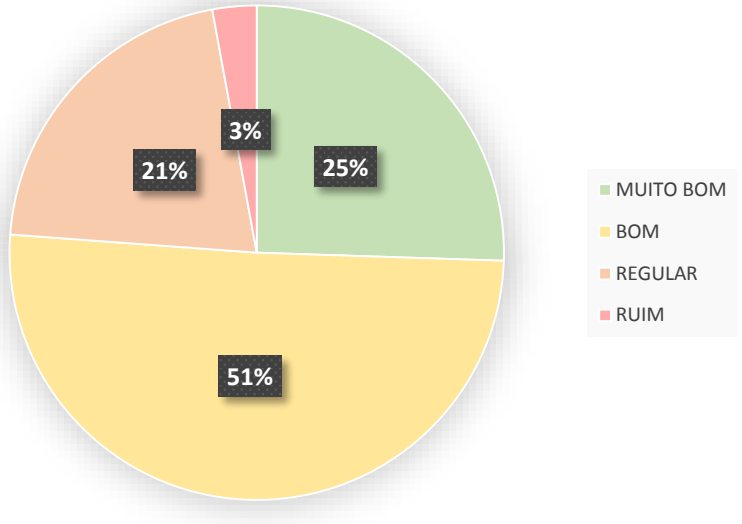



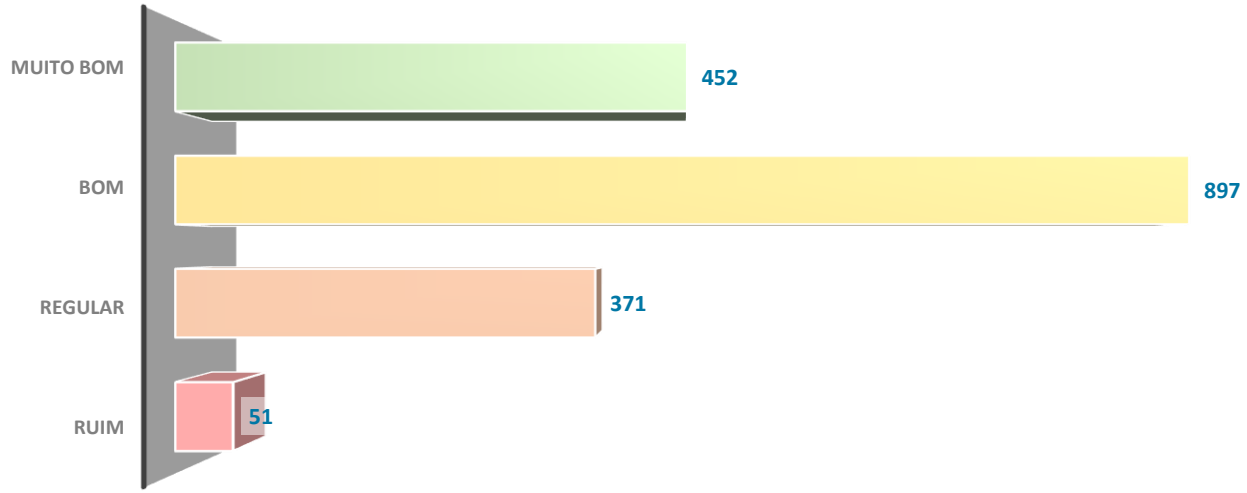
**BIBLIOTECA: atendimento e serviços prestados.**



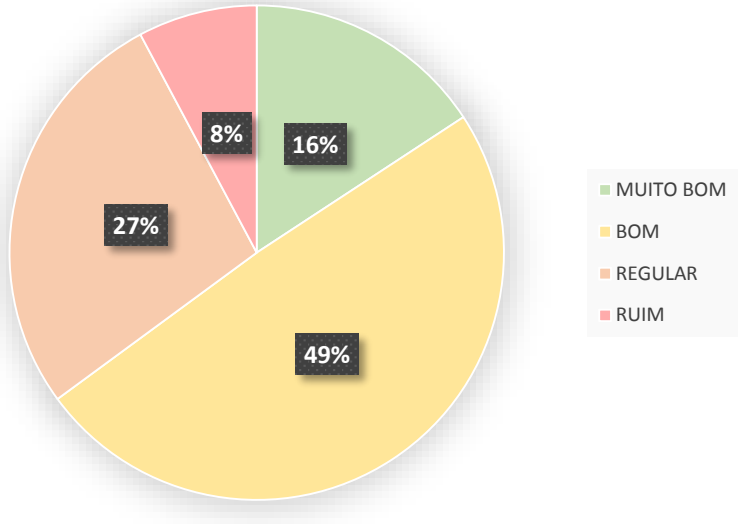



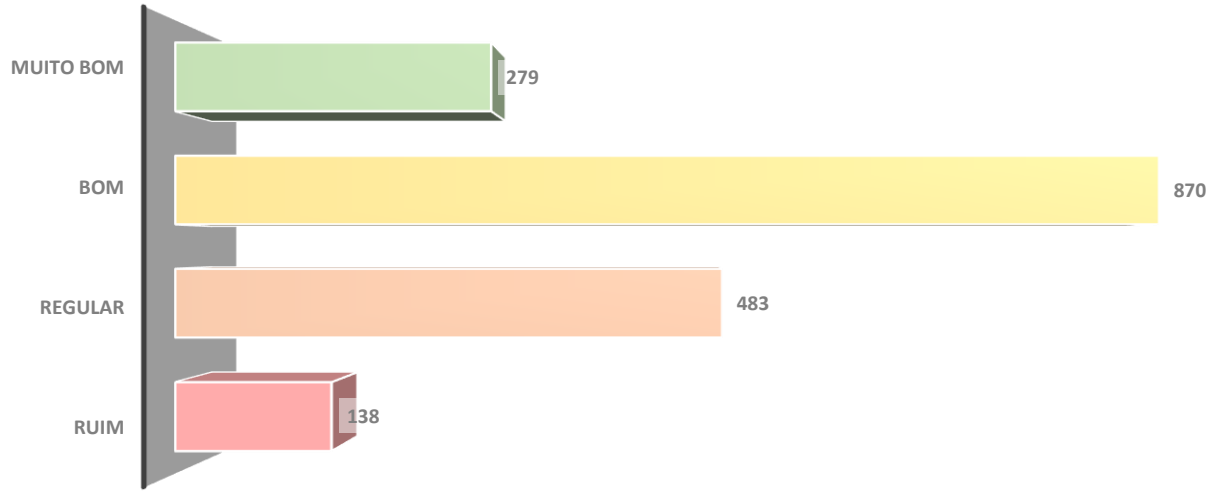
**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



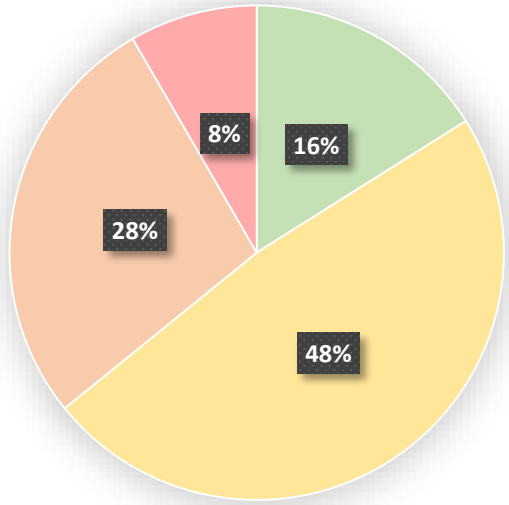



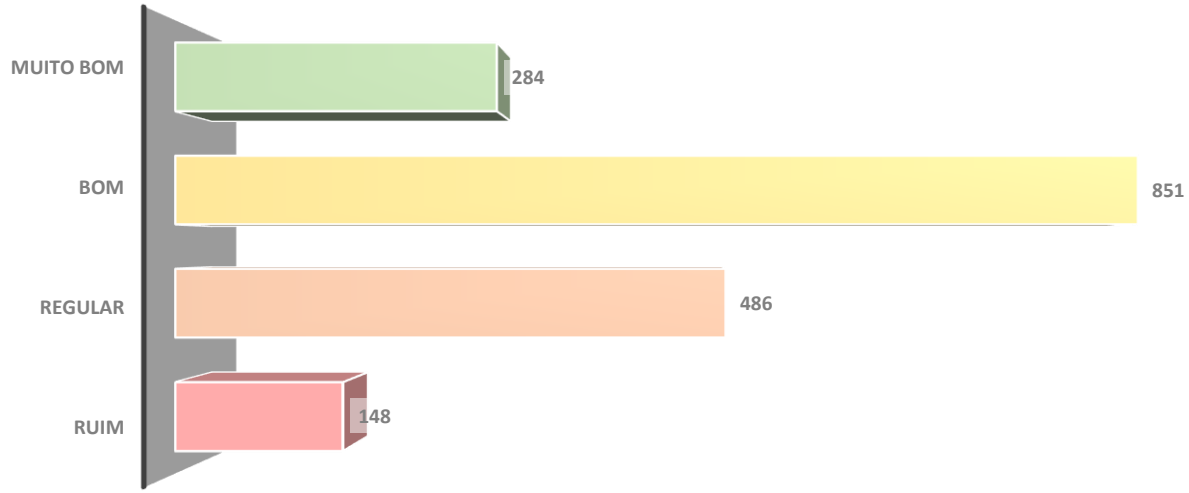
**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



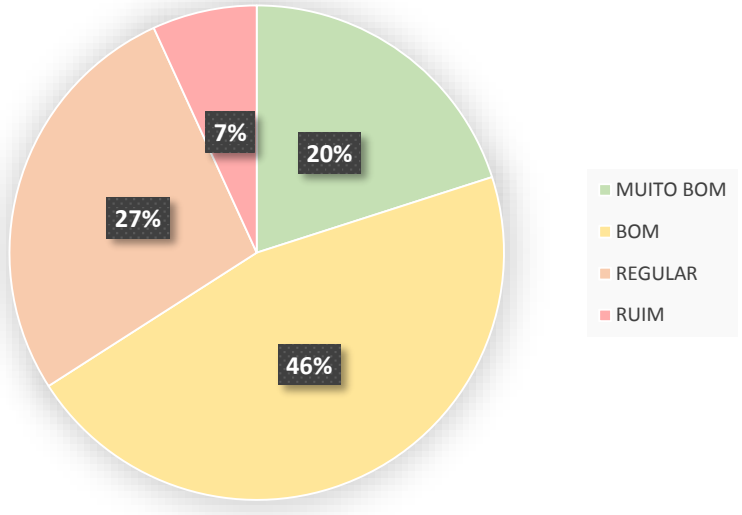



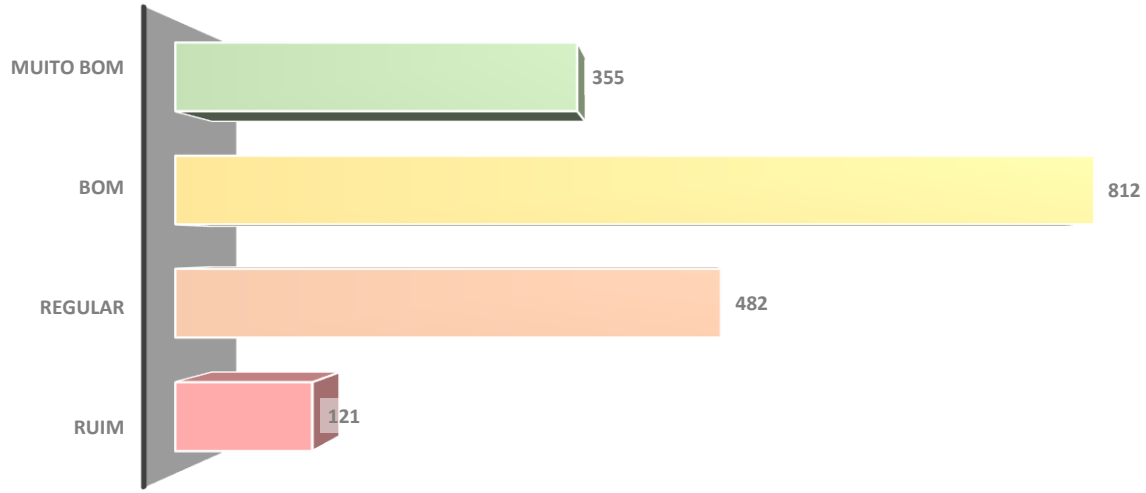
**LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.**



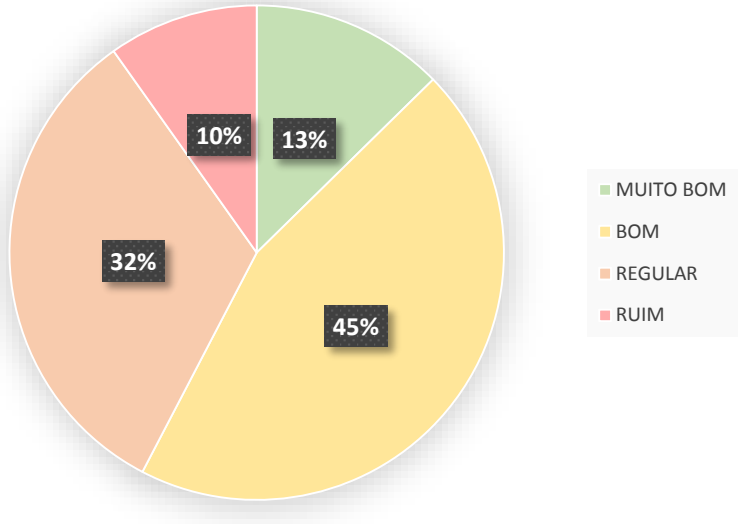


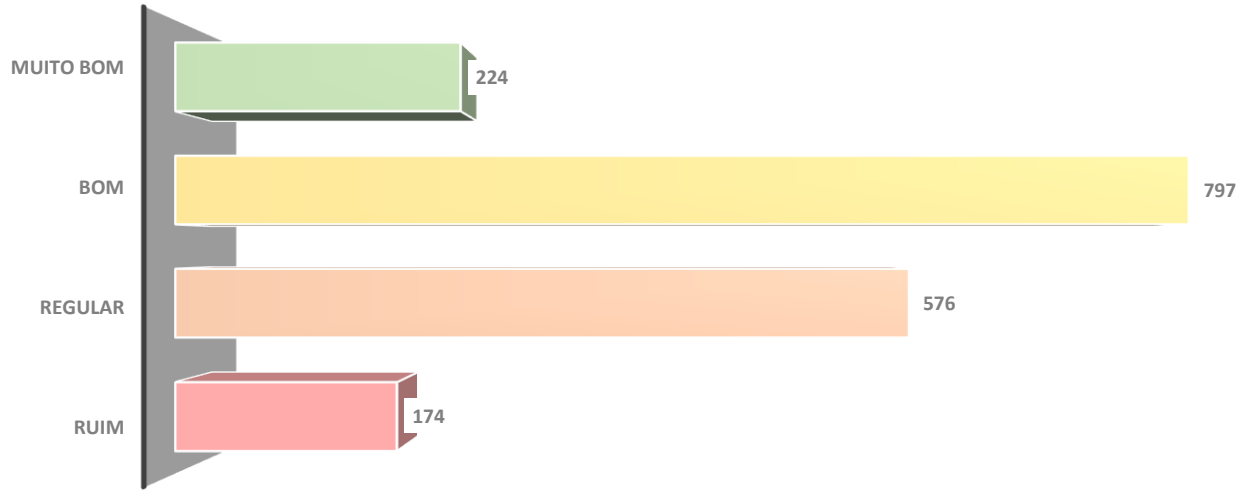
**SALAS DE AULA : limpeza e ventilação.**



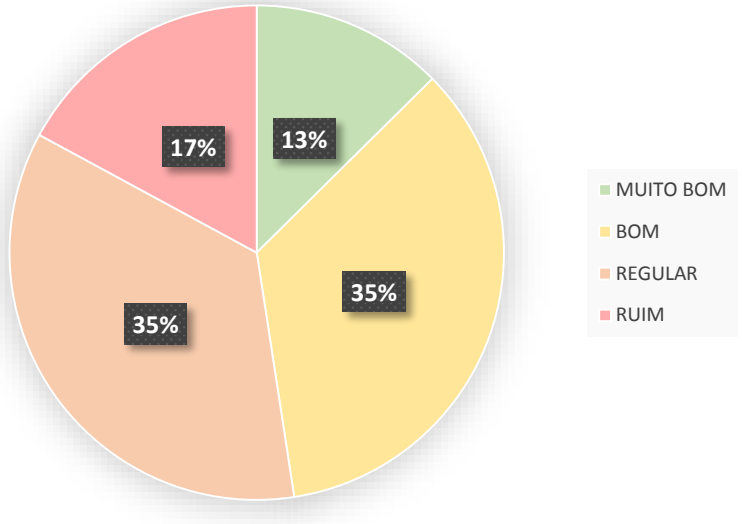



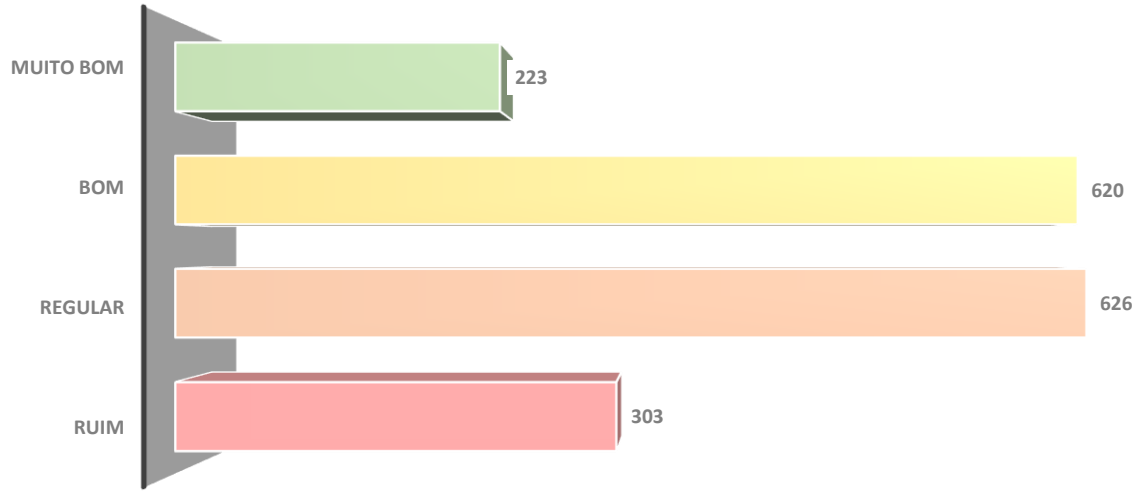
**SALAS DE AULA: infraestrutura e equipamentos em salas de aula.**



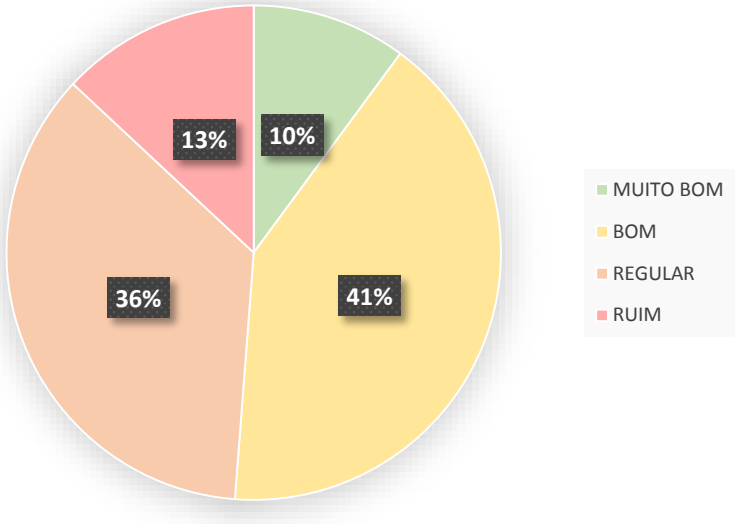



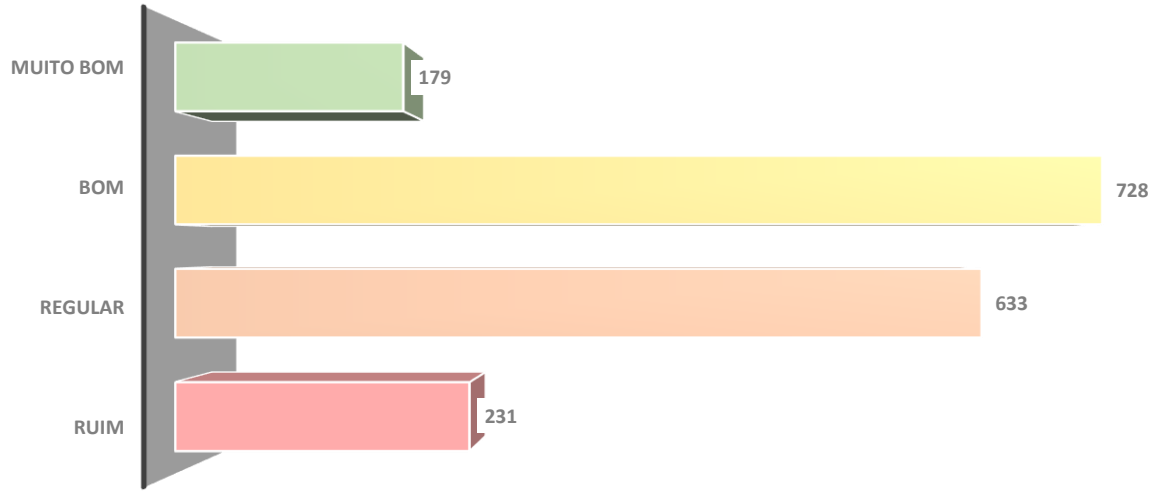
**SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.**



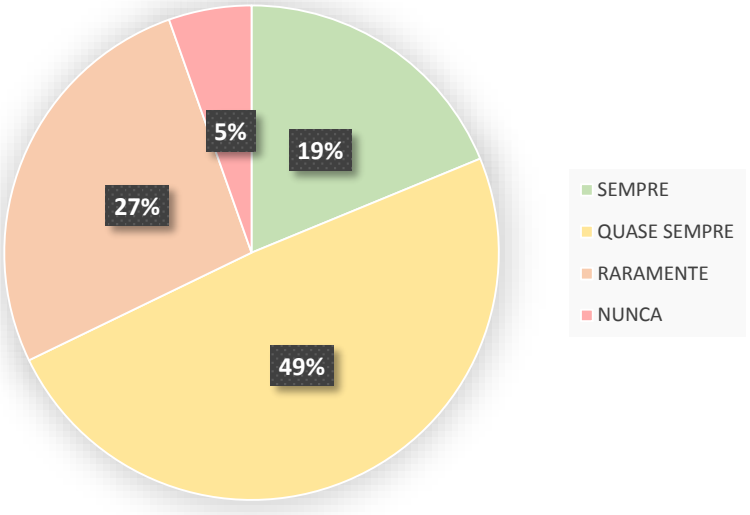



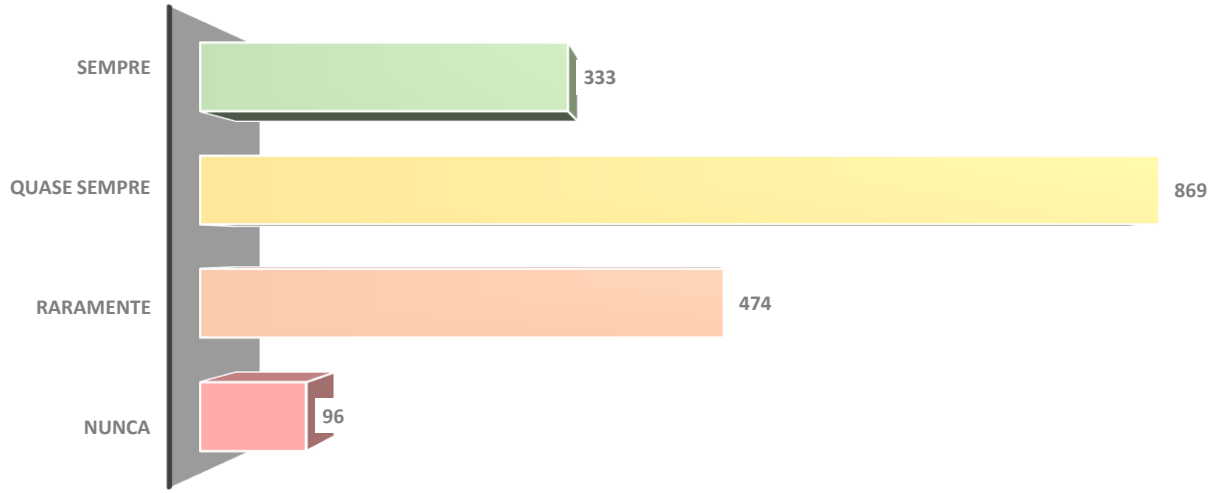
**Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.**



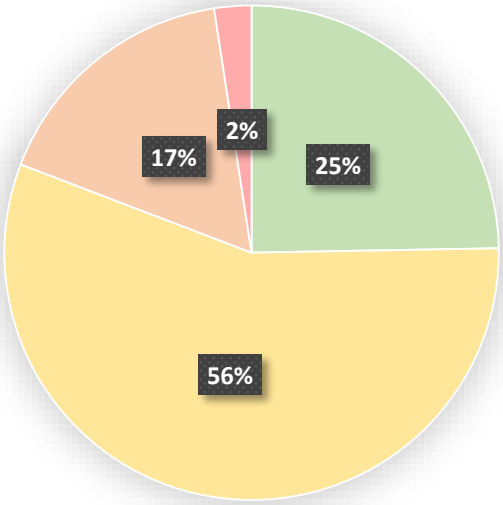



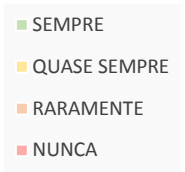
**As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?**

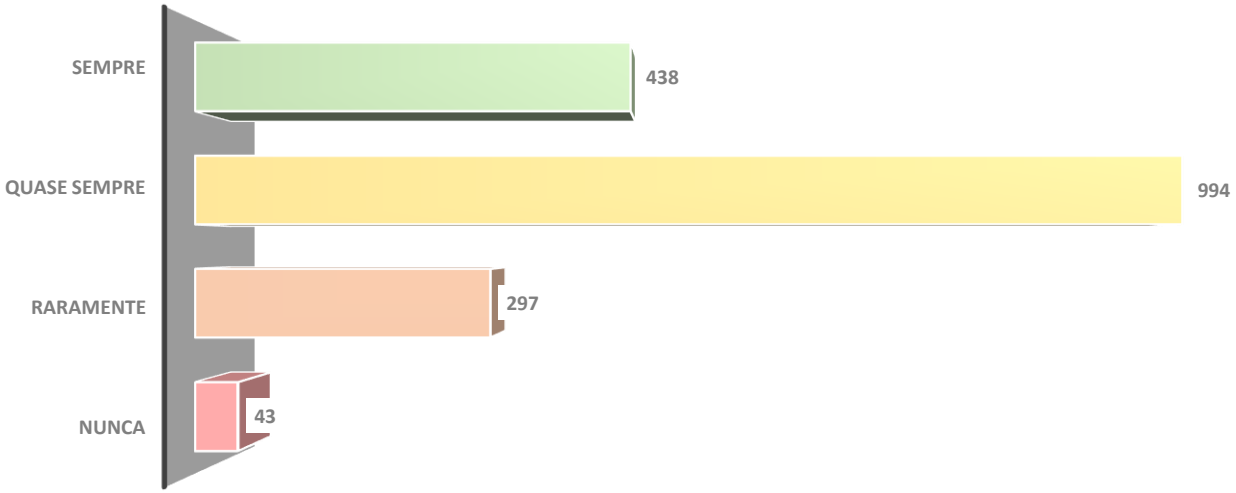


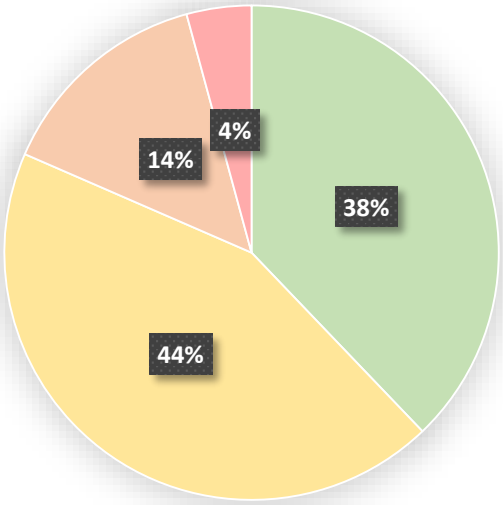
**Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?**

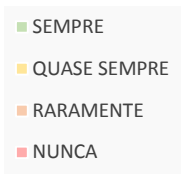


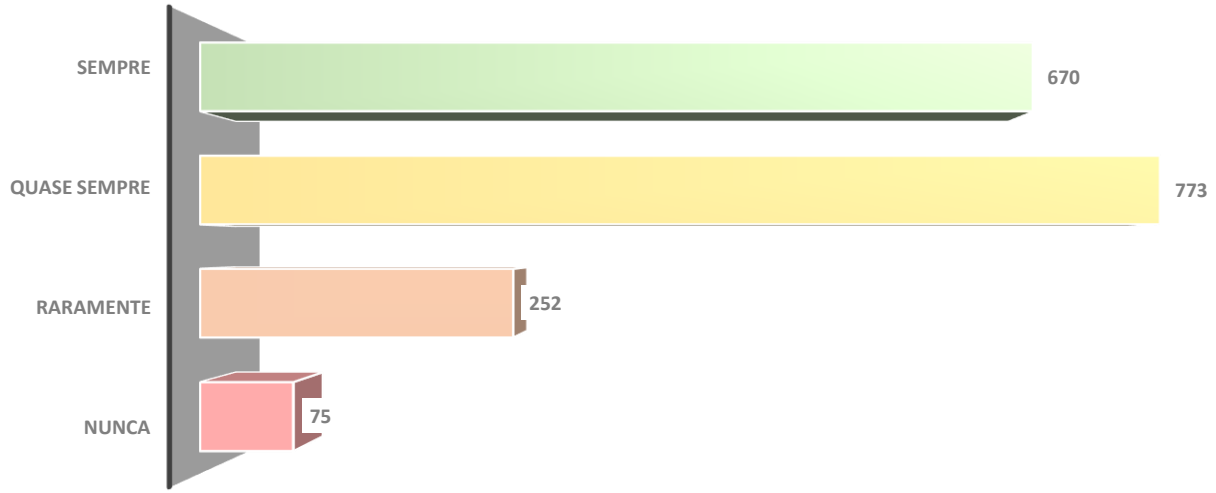



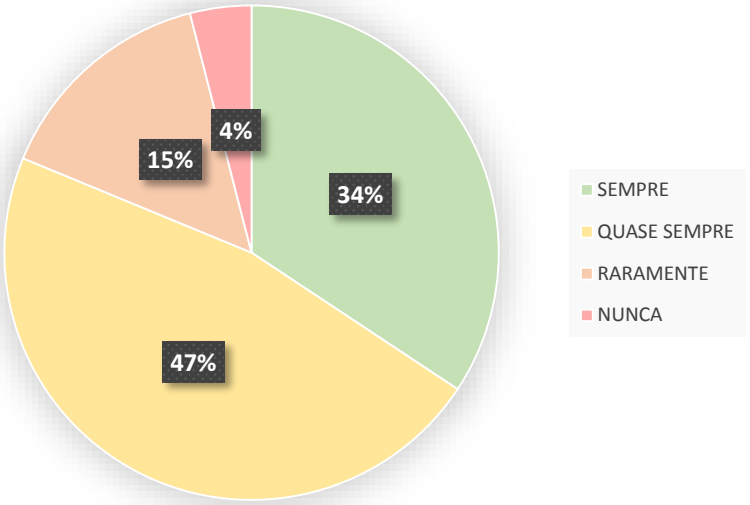
**O COORDENADOR: é acessível ao aluno?**

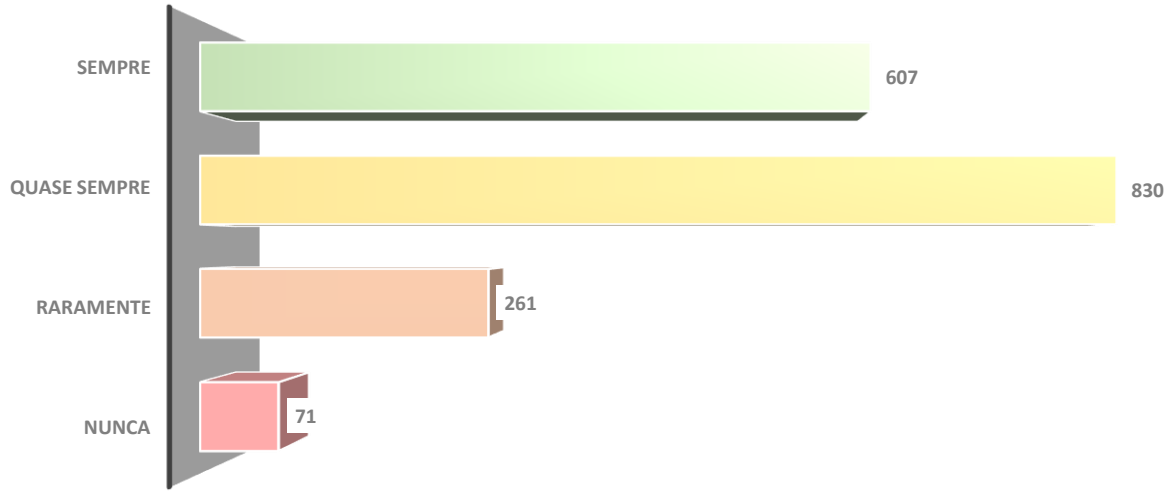


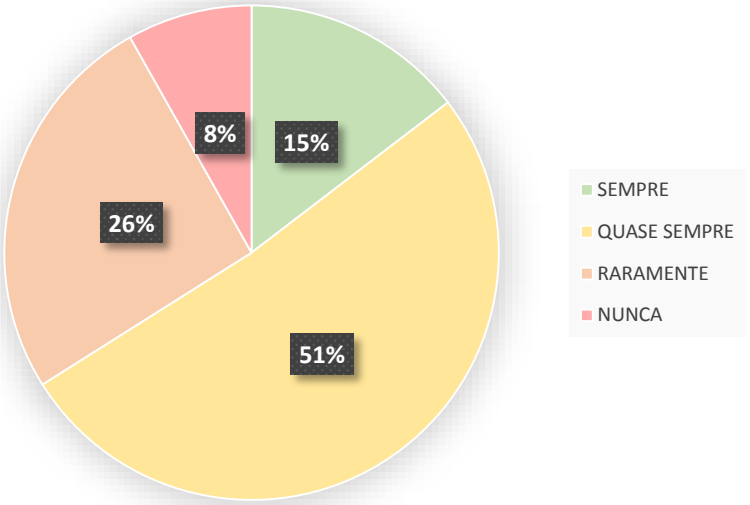



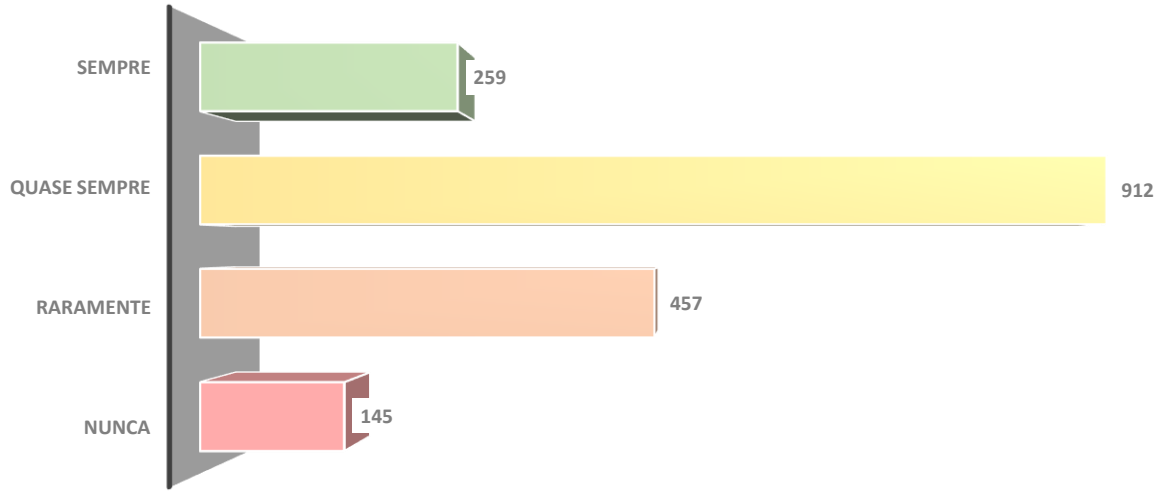
**O COORDENADOR: é acessível ao aluno?**



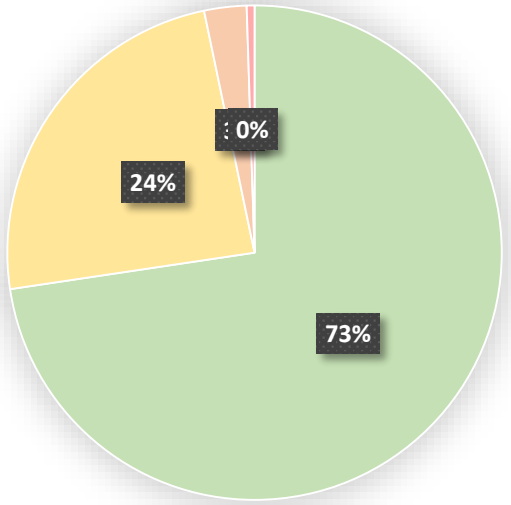



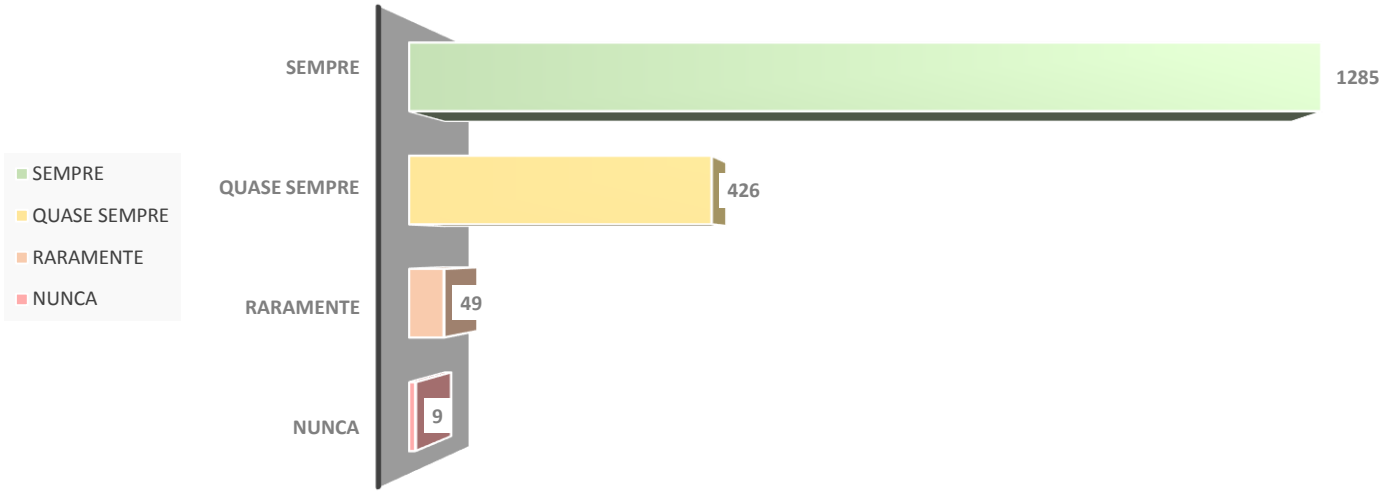
**O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?**



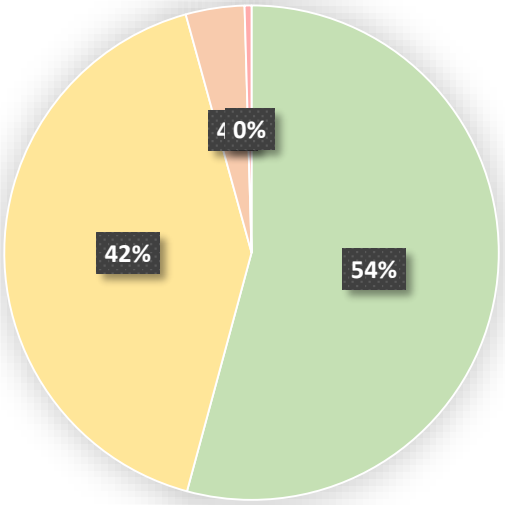



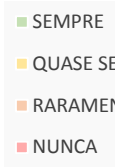
**OS PROFESSORES: apresentam o plano de ensino no início do semestre?**

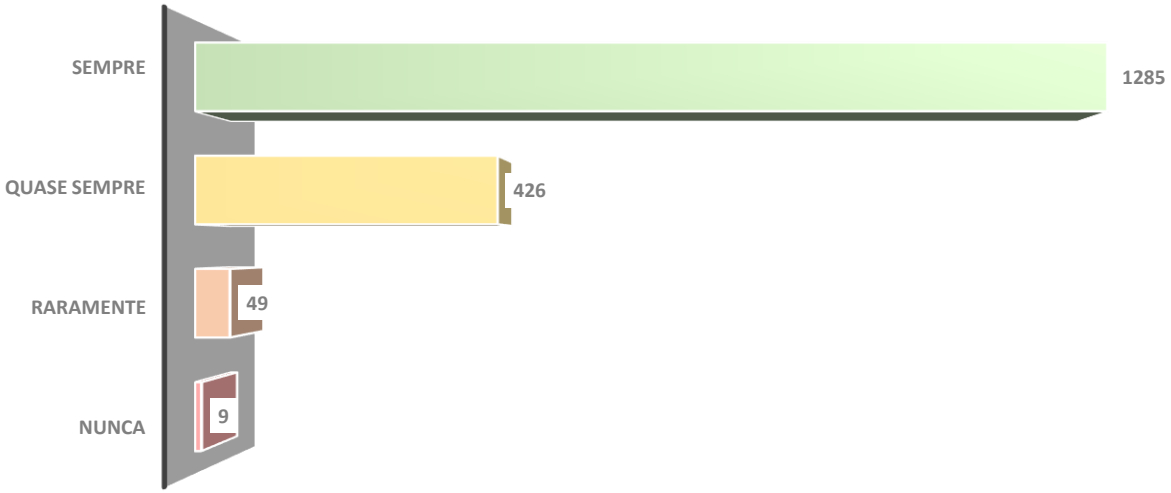


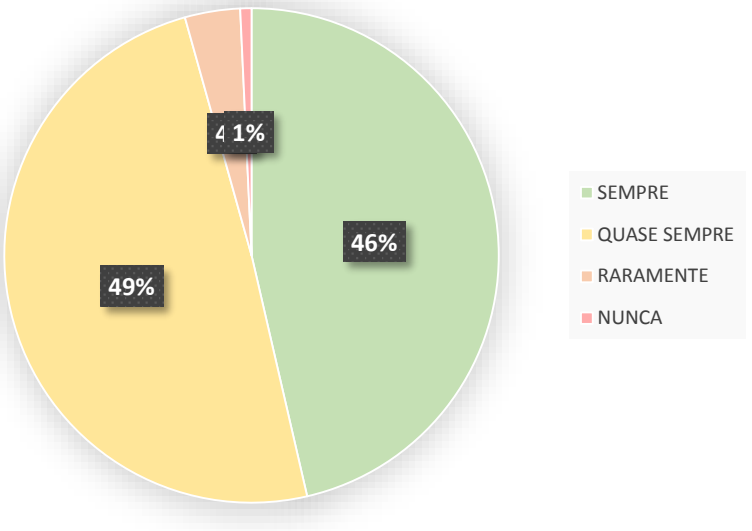
**OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?**

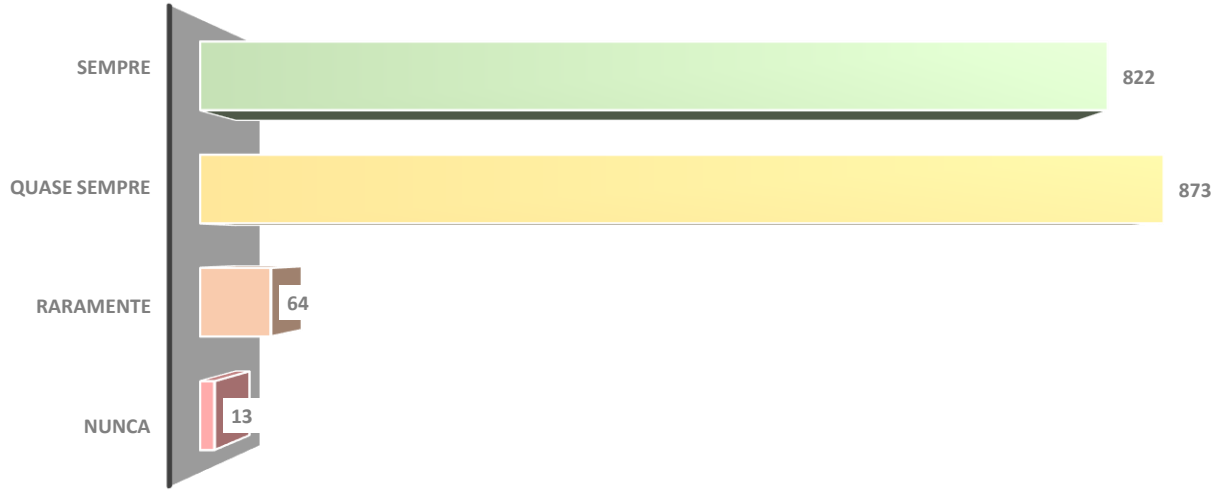


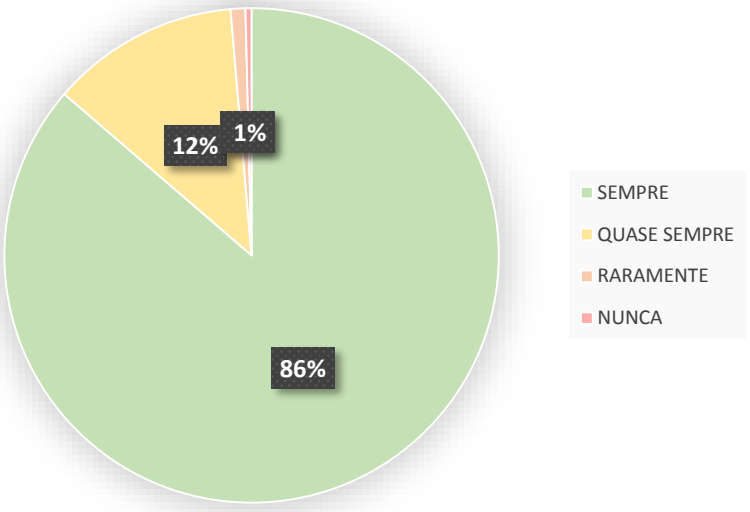



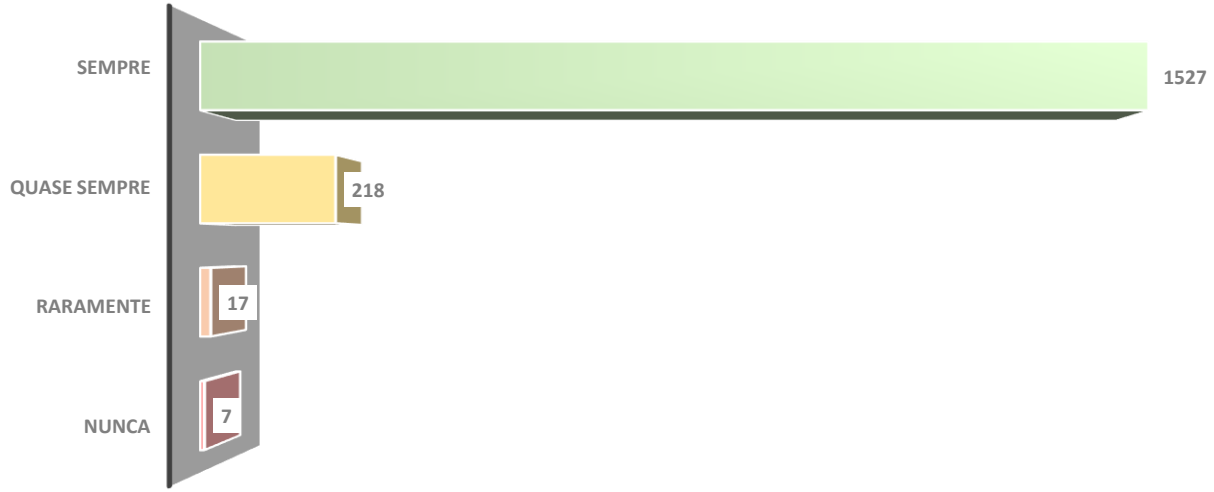
**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**



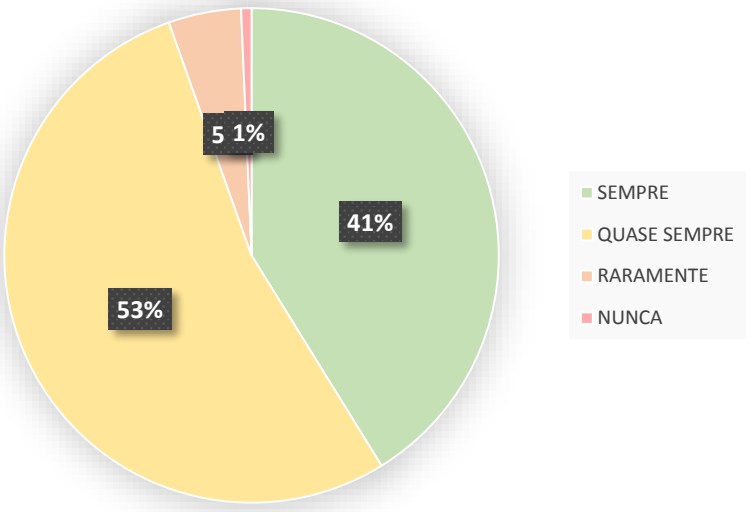



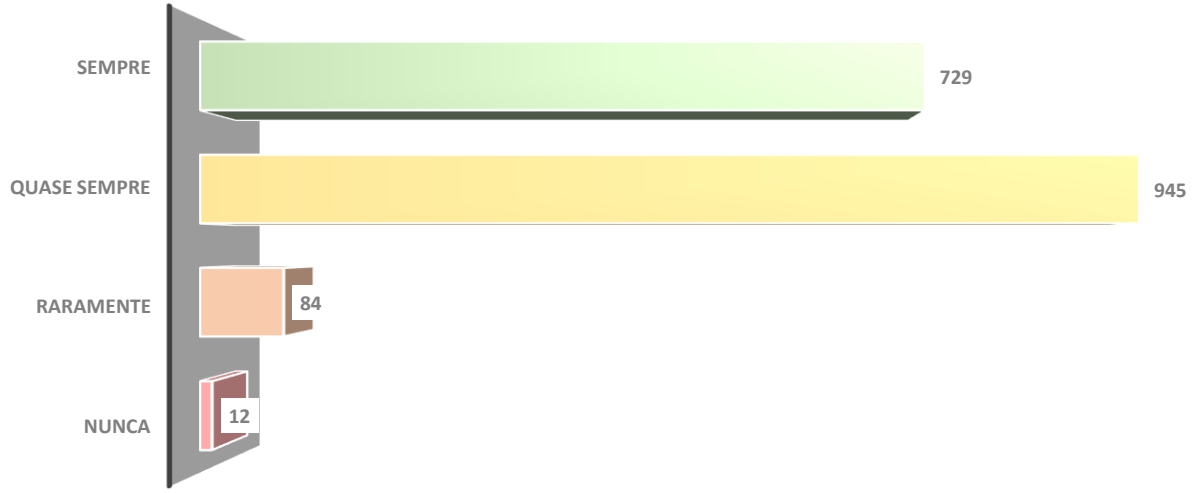
**OS PROFESSORES: fazem chamada?**



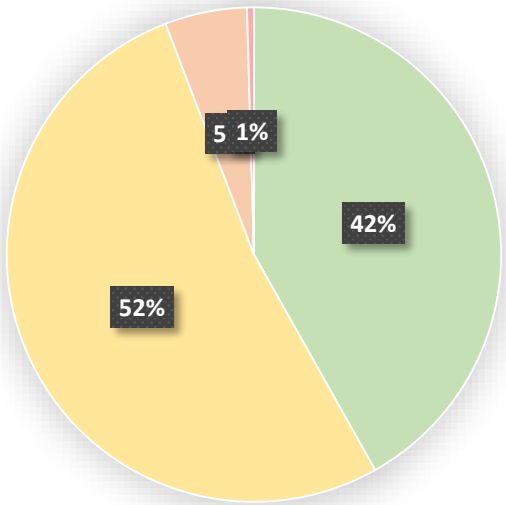



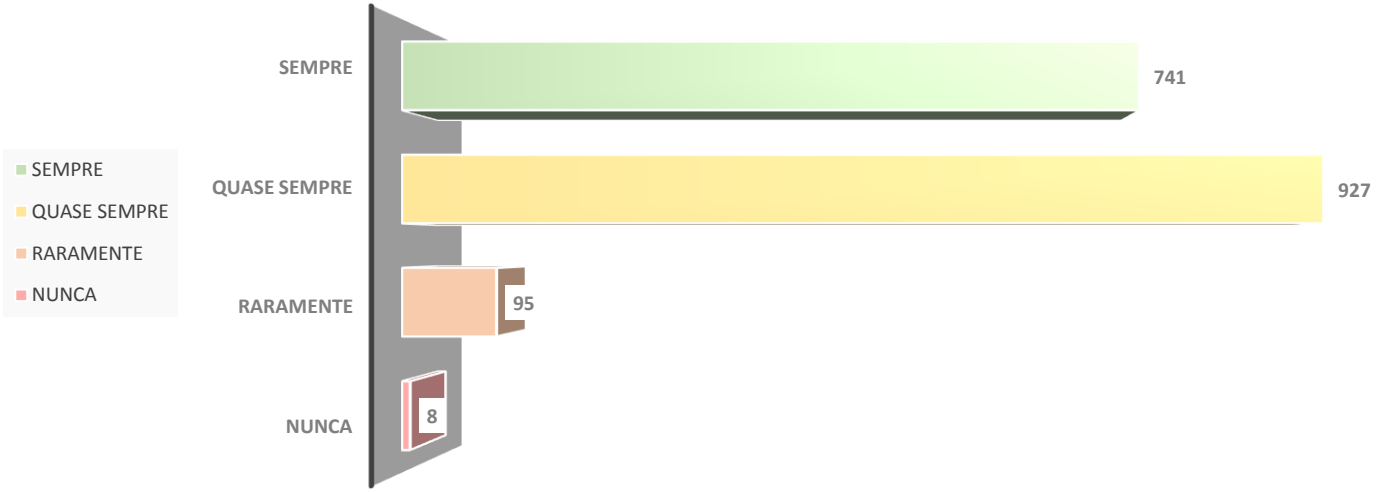
**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**



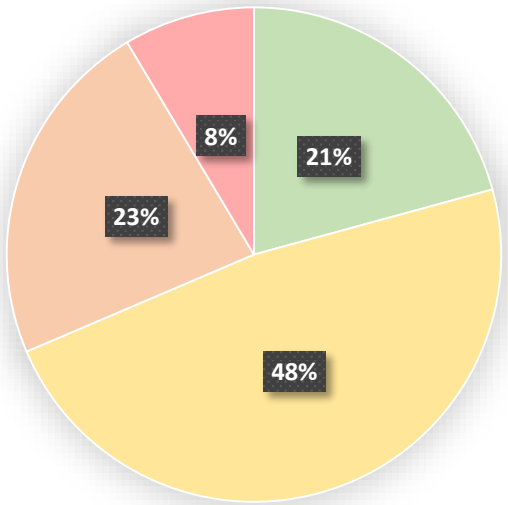



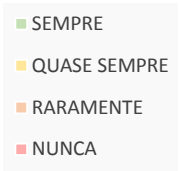
**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**

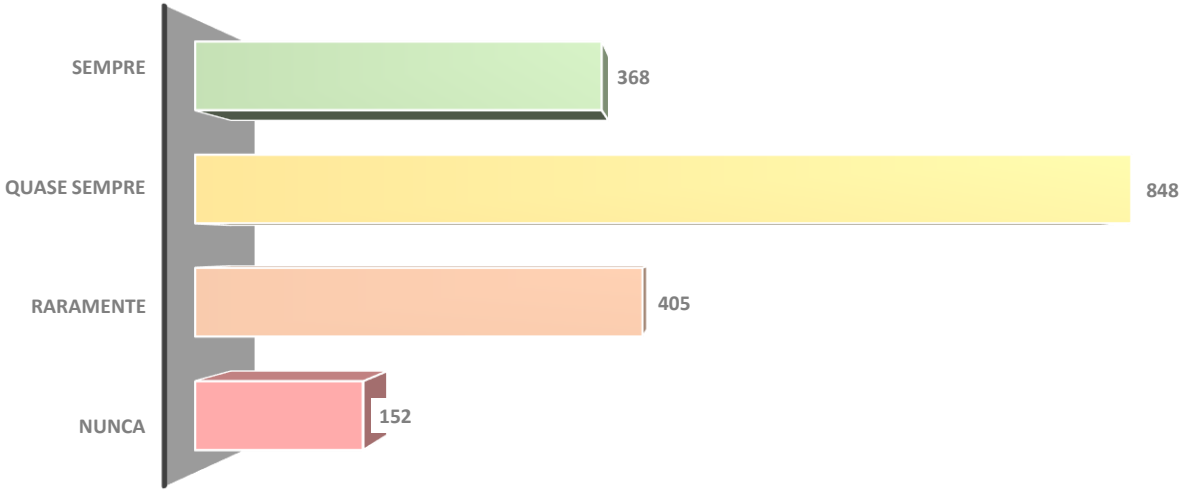


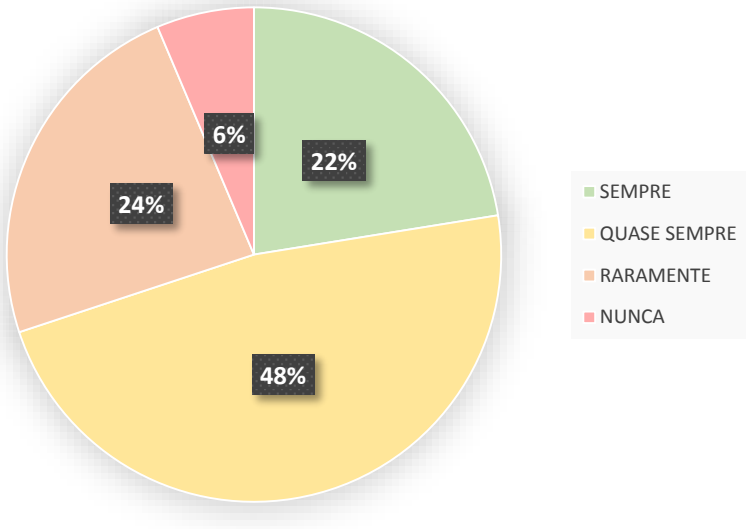
**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**

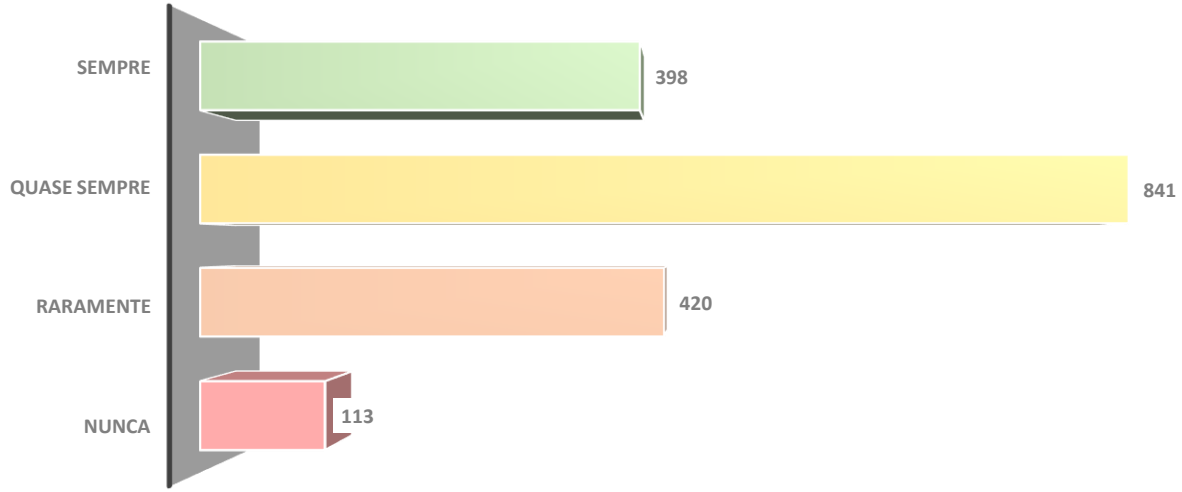


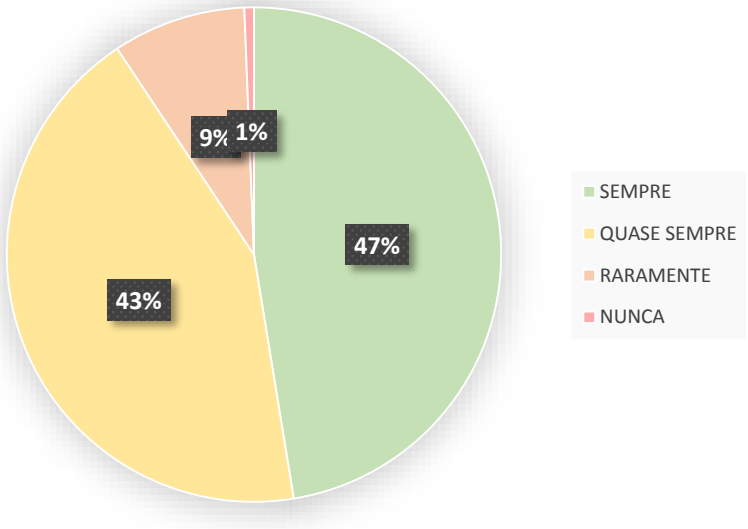



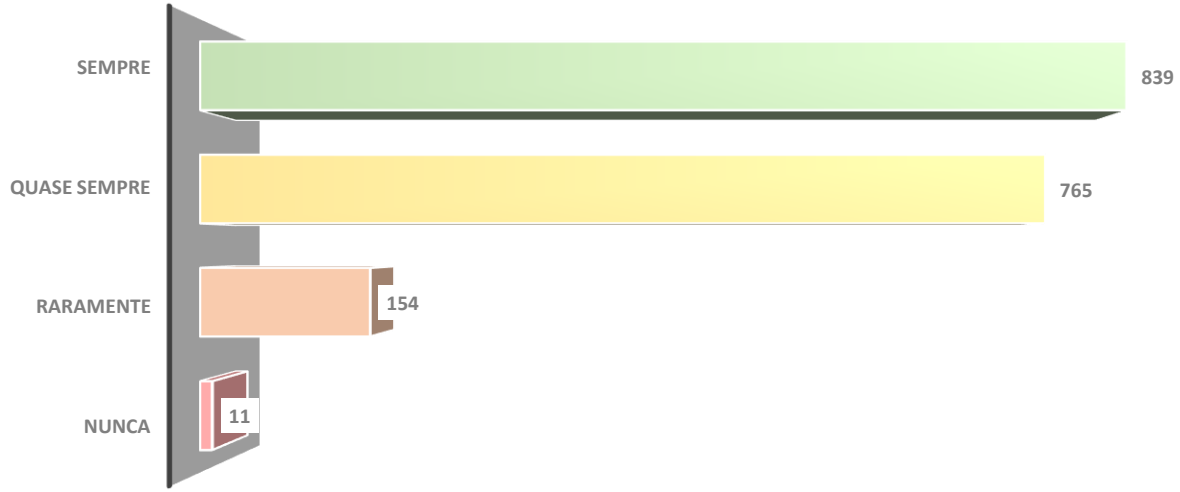
**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



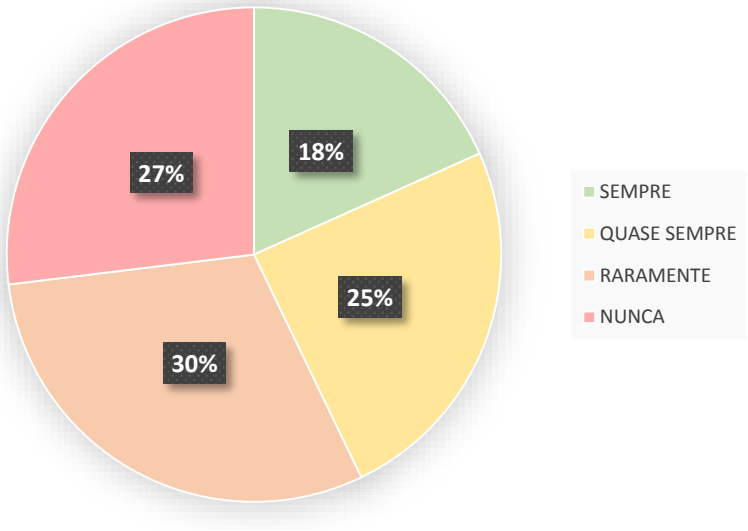



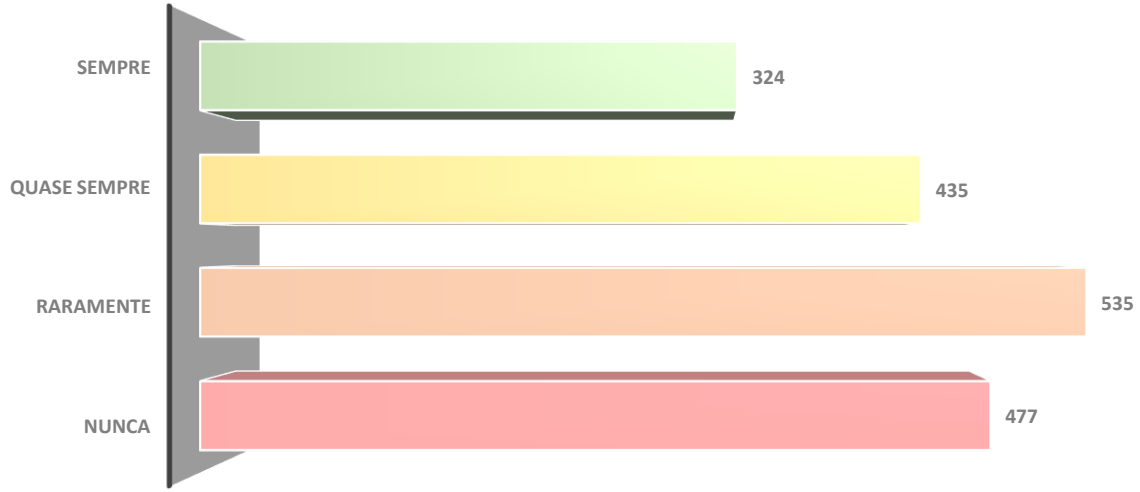
**Você acessa o aluno online frequentemente?**



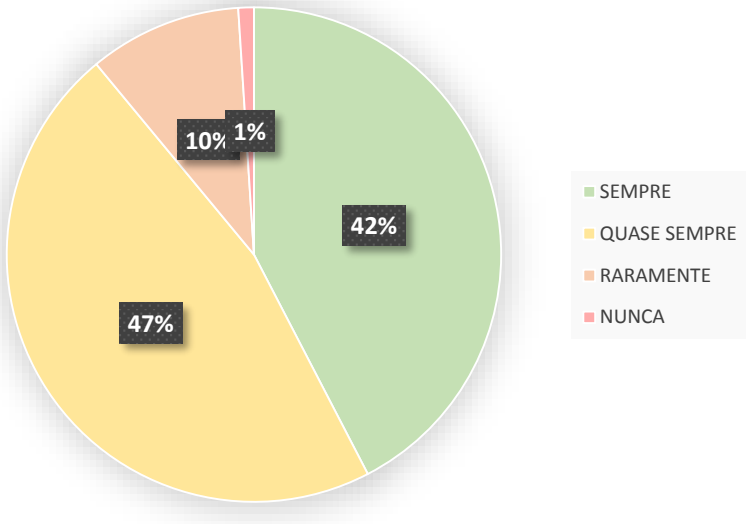



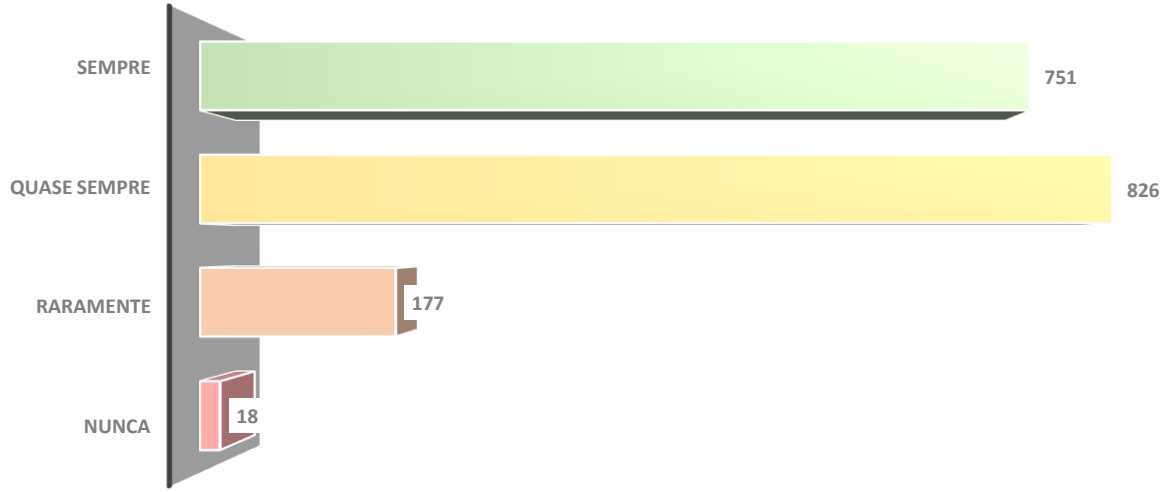
**Você acessa o Office365 (email) frequentemente?**



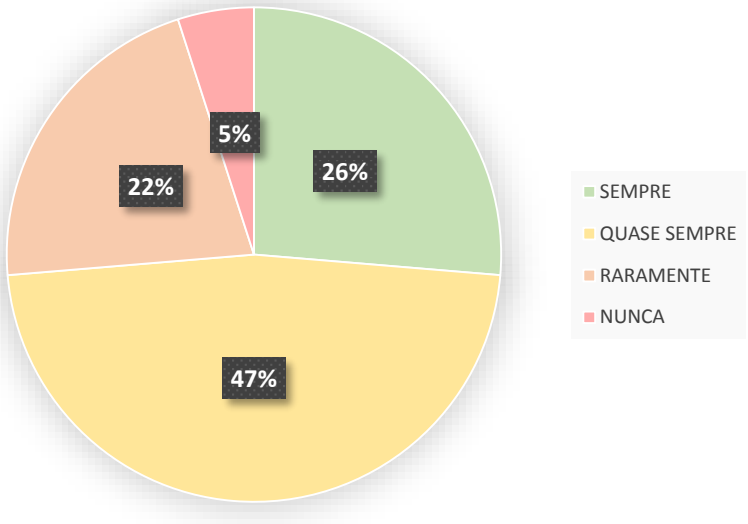



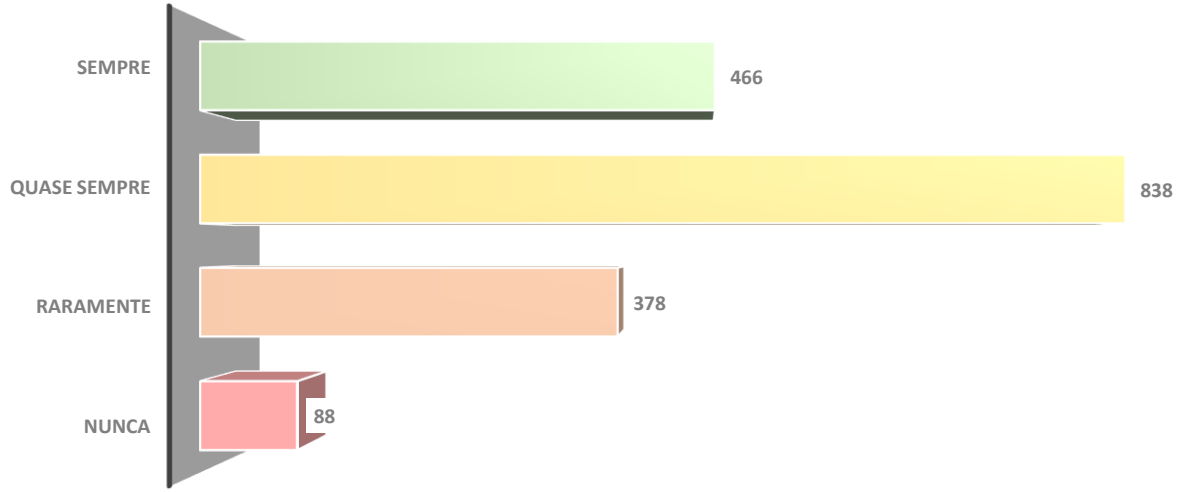
## Você acessa o portal frequentemente?



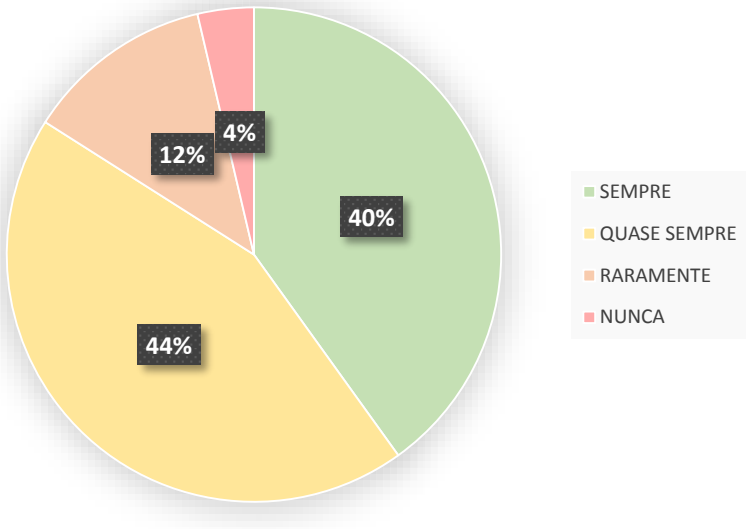



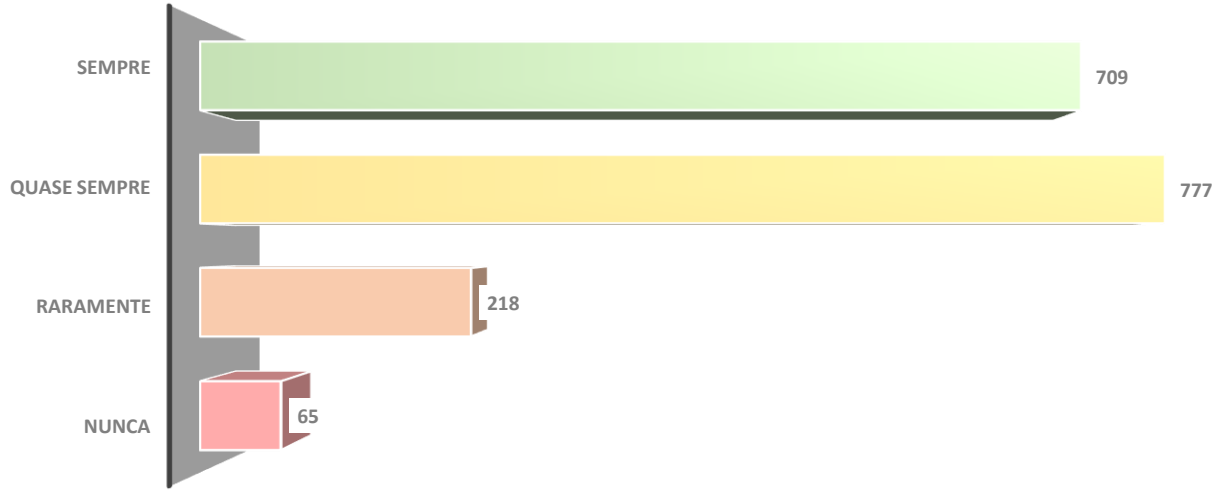
**Você se sente apto para utilizar os recursos de TI?**



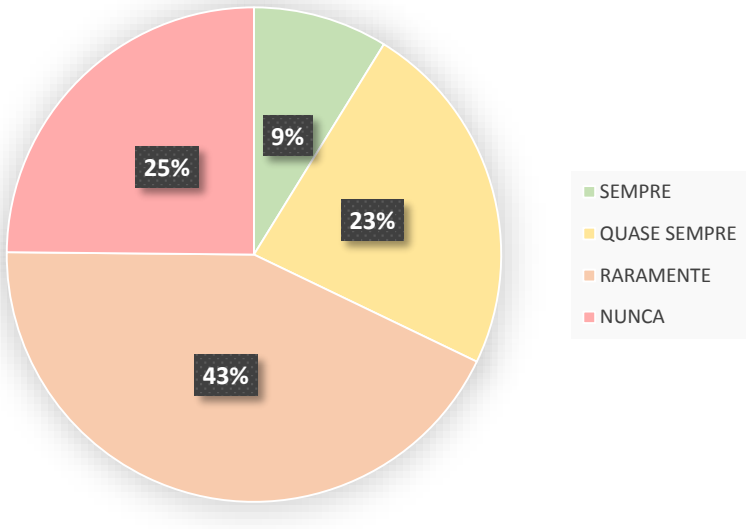



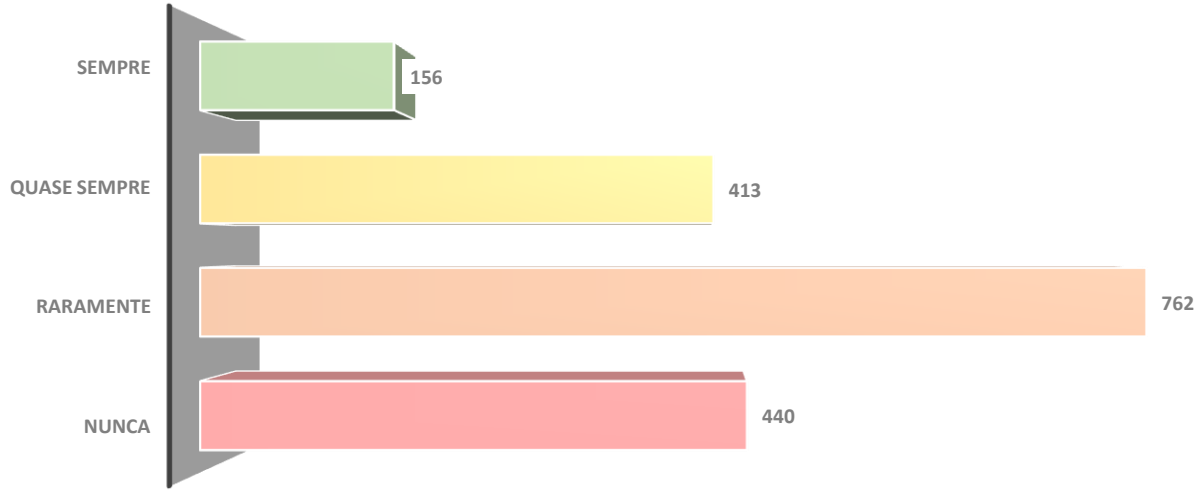
**Você utiliza o Moodlerooms (AVA) frequentemente?**



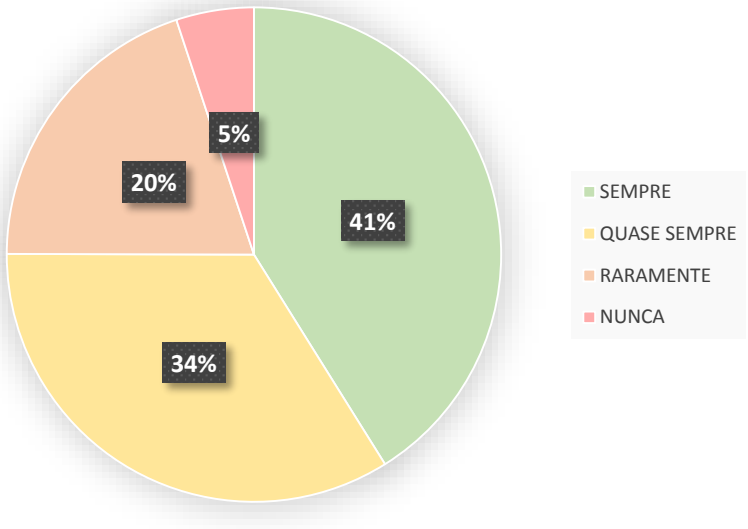



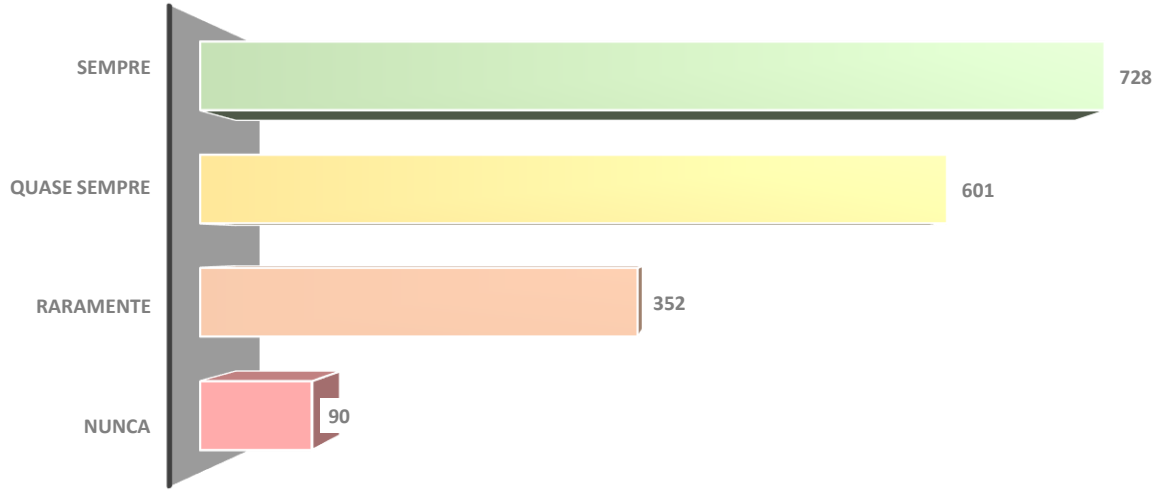
**Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?**



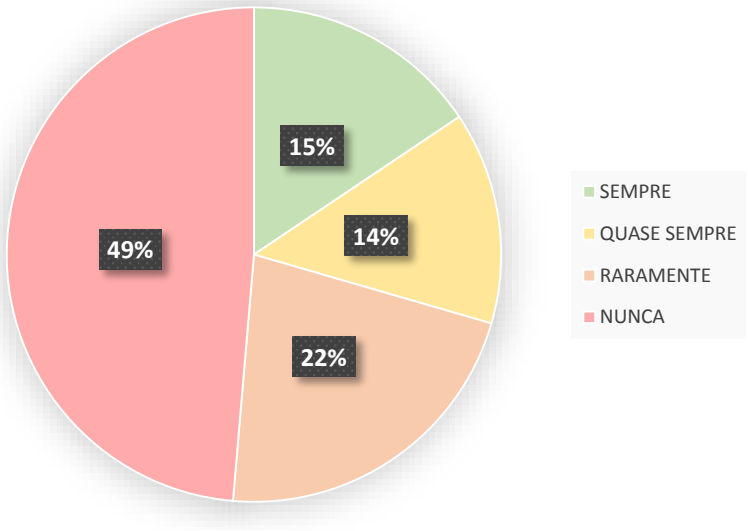



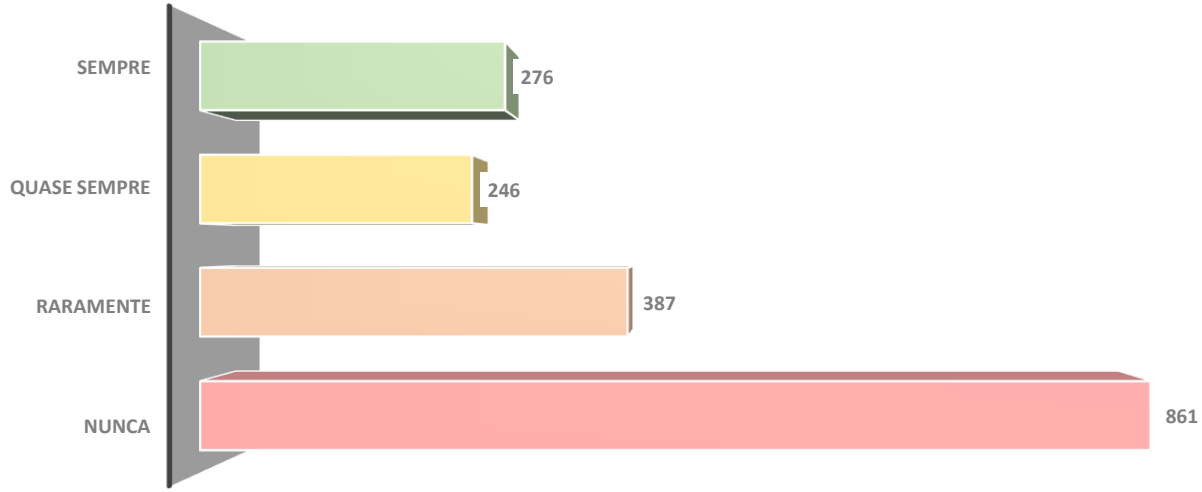
**Você utiliza o recurso de internet frequentente?**



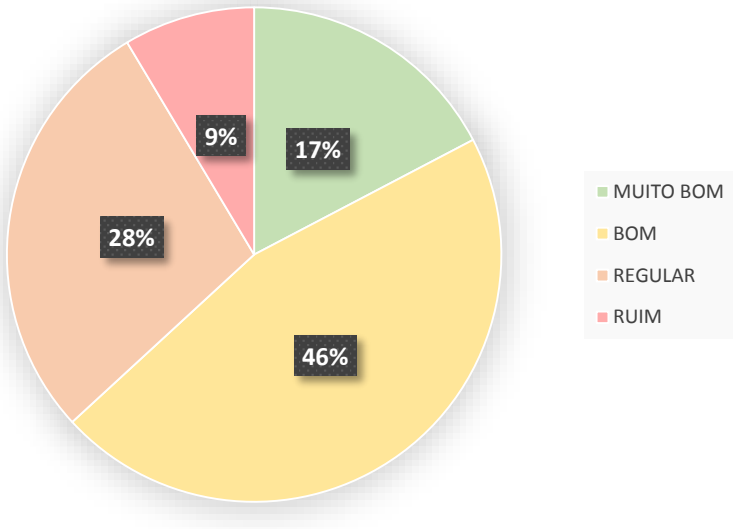



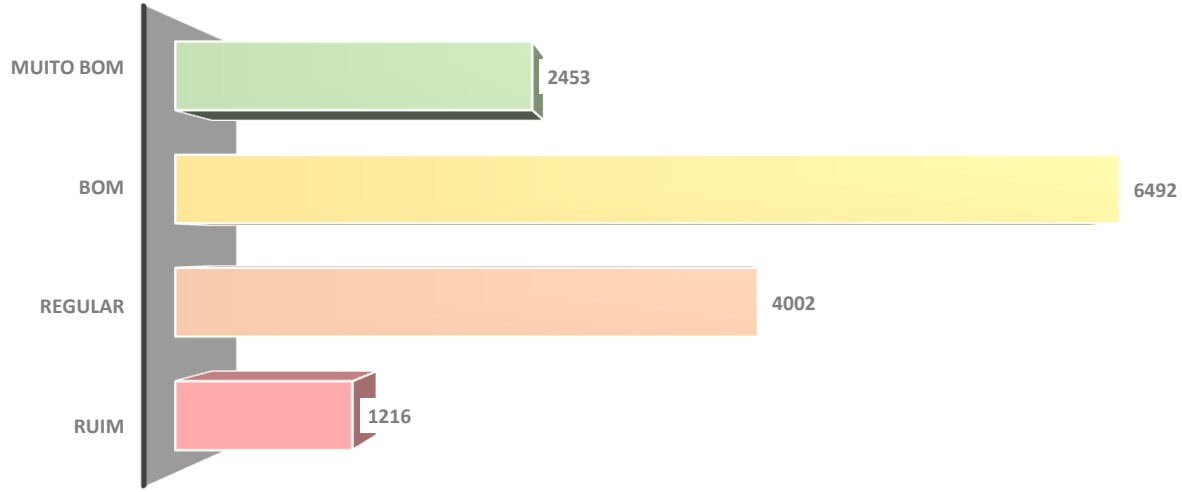
**Você utiliza o recurso de WIFI frequentemente?**



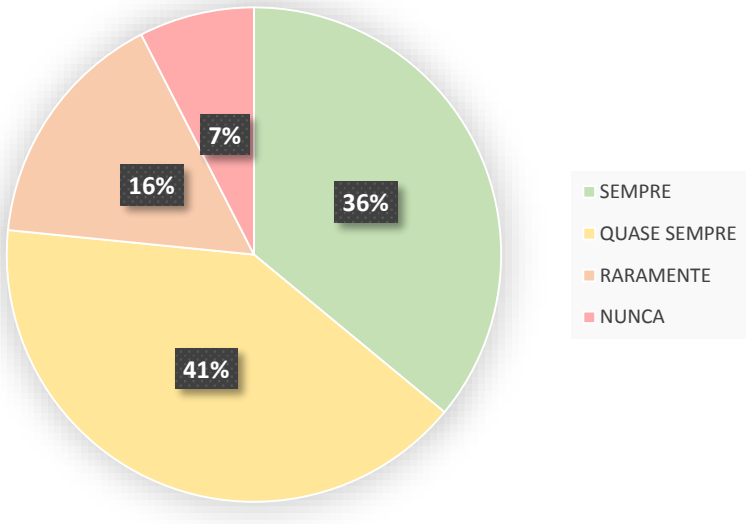



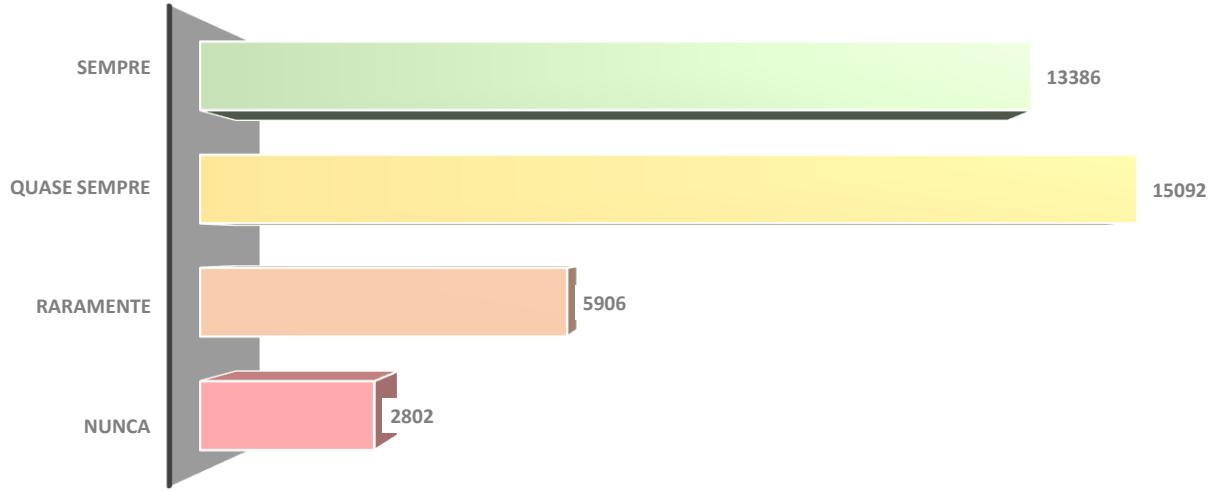
## QUESTÕES OBJETIVAS - Qualitativas



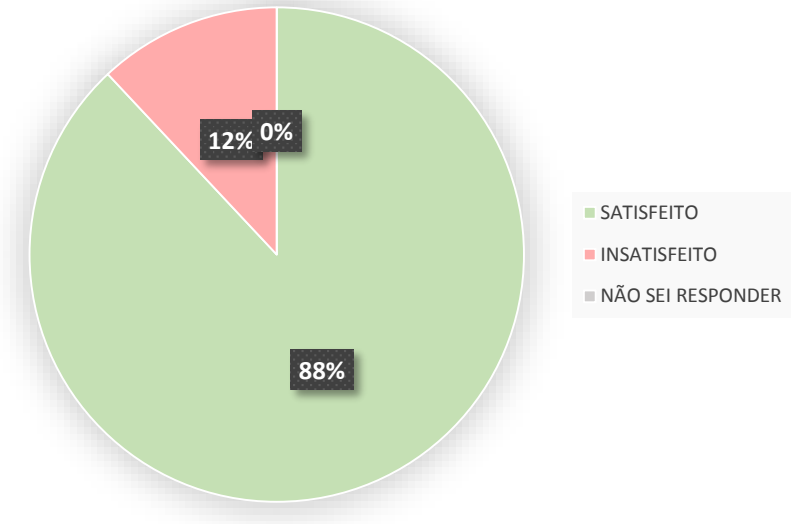



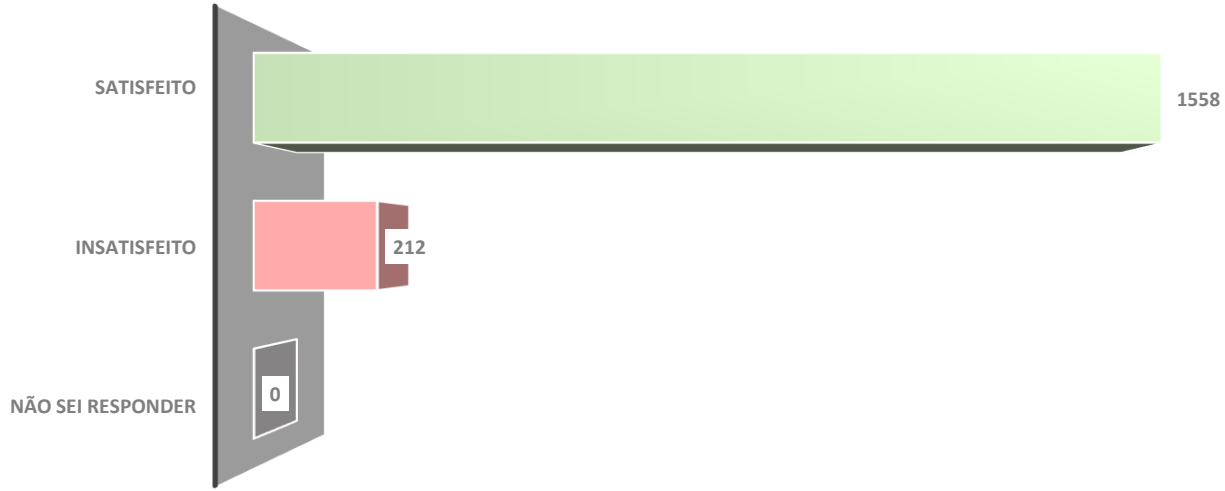
## QUESTÕES OBJETIVAS - Periodicidade



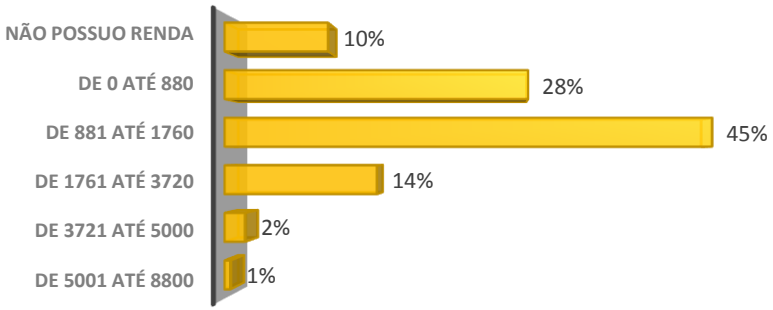



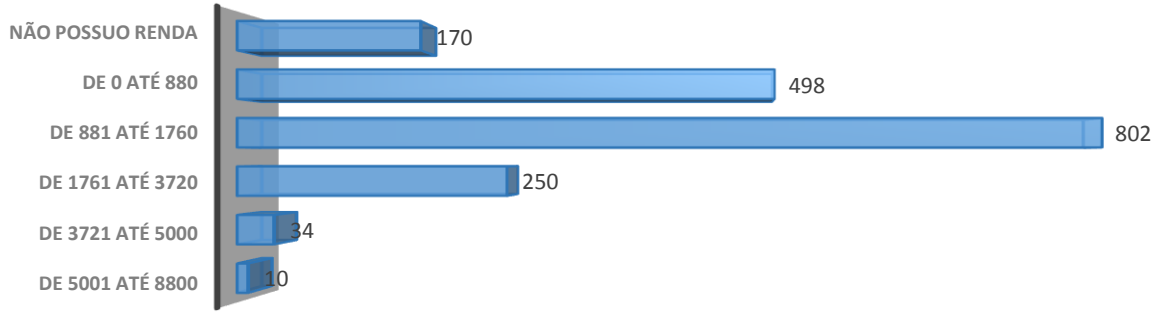
**O CURSO - Em relação ao seu curso, você se considera:**



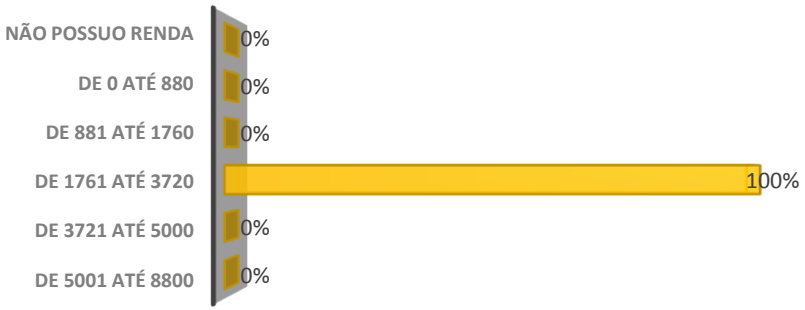



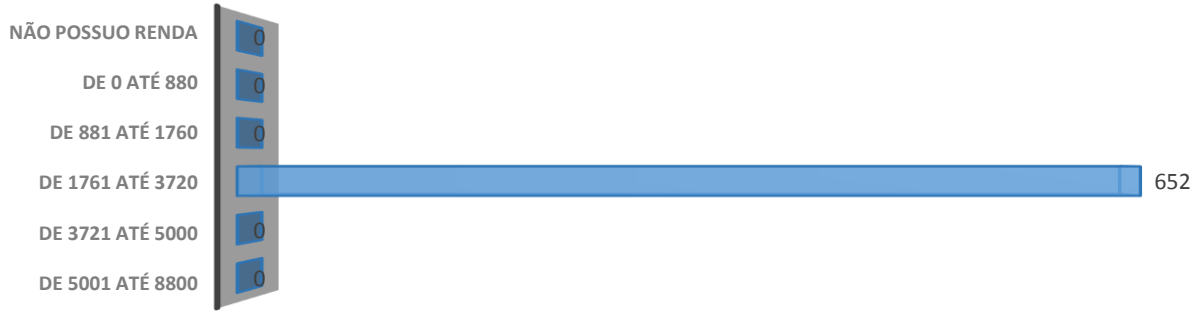
## Qual a sua renda mensal atual?



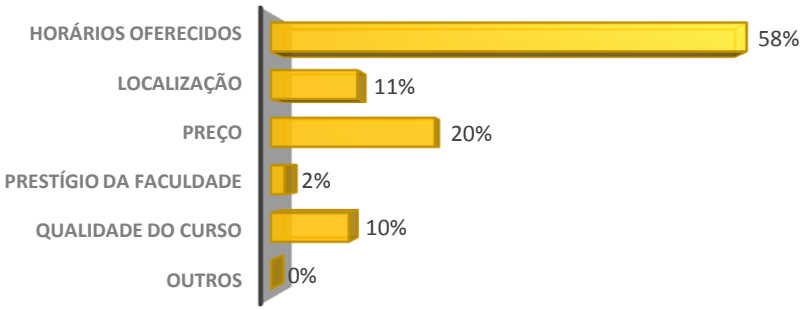



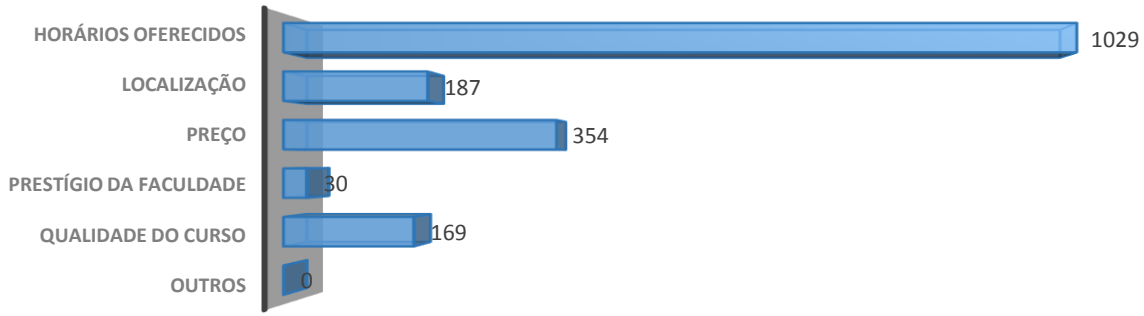
**Qual a renda mensal da sua família?**



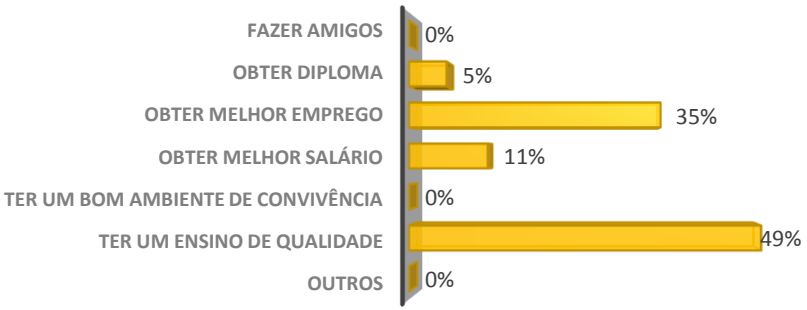



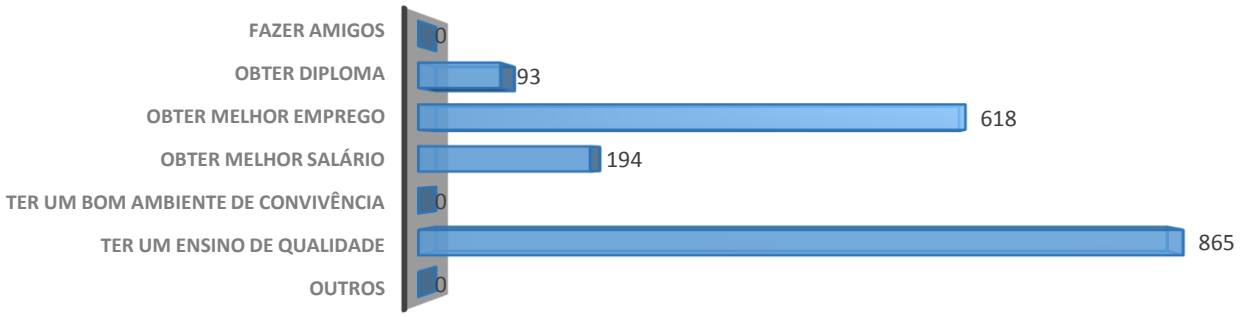
**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**



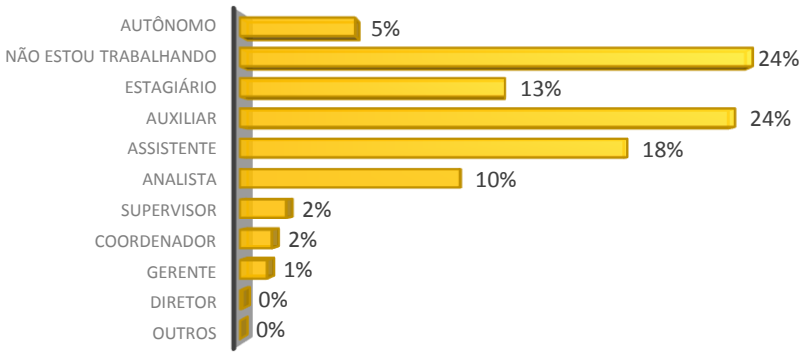



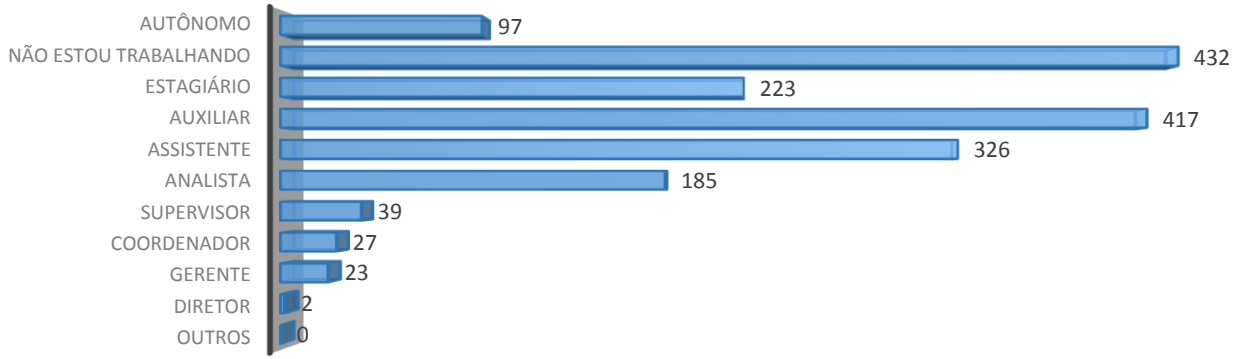
**O que é mais importante para você ao cursar uma faculdade?**



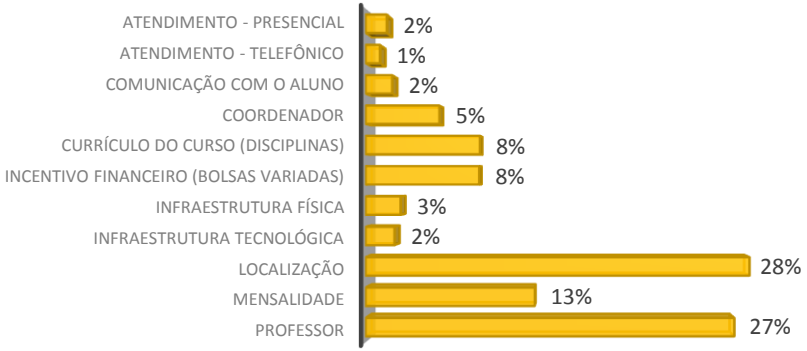



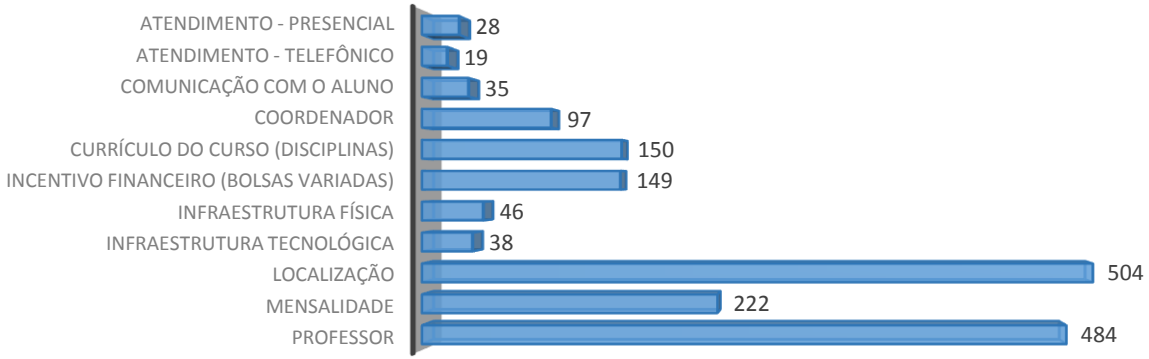
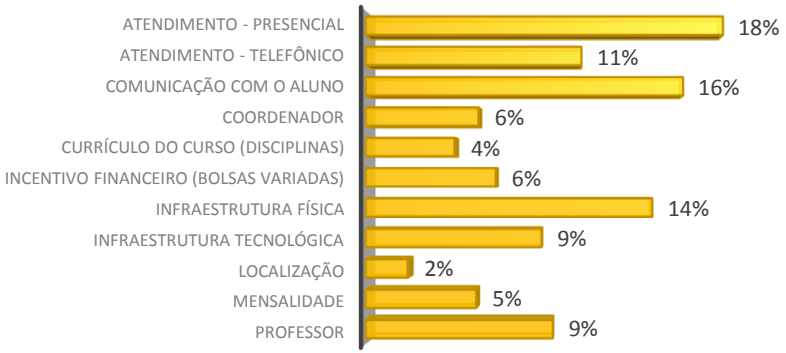
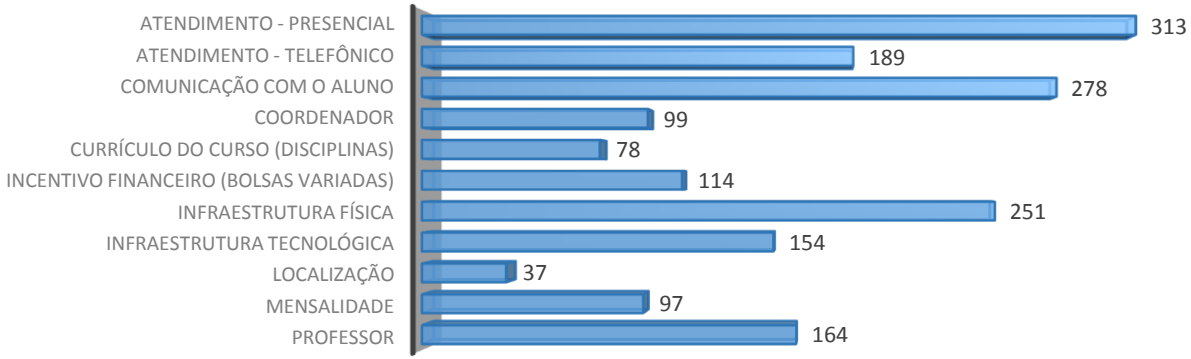
**Qual o cargo que você ocupa na empresa em que trabalha?**



**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**






**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**