



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	1.714 25%	3.495 52%	1.341 20%	215 3%	6.765
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	1.584 23%	3.464 51%	1.484 22%	235 3%	6.767
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	970 14%	3.302 49%	1.944 29%	550 8%	6.766
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	1.071 16%	3.188 47%	1.918 28%	588 9%	6.765
SALAS DE AULA : limpeza e ventilação.	1.269 22%	2.571 45%	1.428 25%	405 7%	5.673
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	803 14%	2.610 46%	1.790 32%	471 8%	5.674
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	772 11%	2.179 32%	2.437 36%	1.380 20%	6.768
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	687 10%	2.696 40%	2.492 37%	893 13%	6.768

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	1.157 20%	2.646 47%	1.532 27%	340 6%	5.675
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	1.066 27%	2.190 56%	587 15%	93 2%	3.936
O COORDENADOR: é acessível ao aluno?	2.167 38%	2.357 42%	885 16%	264 5%	5.673
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	2.098 31%	3.076 45%	1.247 18%	344 5%	6.765
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	654 17%	2.047 52%	925 23%	311 8%	3.937
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	4.873 72%	1.566 23%	277 4%	49 1%	6.765
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	3.269 58%	2.156 38%	217 4%	32 1%	5.674
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	3.449 51%	2.957 44%	315 5%	47 1%	6.768
OS PROFESSORES: fazem chamada?	4.966 88%	636 11%	51 1%	19 0%	5.672
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	2.602 46%	2.776 49%	259 5%	36 1%	5.673
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	2.582 46%	2.738 48%	321 6%	33 1%	5.674
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	1.103 22%	2.303 45%	1.212 24%	471 9%	5.089
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	1.251 22%	2.620 46%	1.363 24%	441 8%	5.675
Você acessa o aluno online frequentemente?	2.116 54%	1.516 39%	280 7%	22 1%	3.934
Você acessa o Office365 (email) frequentemente?	847 22%	954 24%	1.150 29%	987 25%	3.938
Você acessa o portal frequentemente?	1.918 49%	1.653 42%	332 8%	33 1%	3.936
Você se sente apto para utilizar os recursos de TI?	1.157 29%	1.827 46%	767 19%	183 5%	3.934
Você utiliza o Moodlerooms (AVA) frequentemente?	1.764 45%	1.602 41%	419 11%	150 4%	3.935
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	423 11%	892 23%	1.680 43%	941 24%	3.936
Você utiliza o recurso de internet frequente?	1.724 44%	1.248 32%	735 19%	229 6%	3.936
Você utiliza o recurso de WIFI frequentemente?	718 18%	563 14%	808 21%	1.845 47%	3.934

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	8.870 17%	23.505 45%	14.834 29%	4.737 9%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	41.904 40%	40.323 39%	15.362 15%	6.870 7%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	3.168	56%
Localização	538	9%
Preço	1.070	19%
Prestígio da Faculdade	109	2%
Qualidade do curso	648	11%
Outros	139	2%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	291	5%
Obter melhor emprego	1.959	35%
Obter melhor salário	556	10%
Ter um bom ambiente de convivência	19	0%
Ter um ensino de qualidade	2.729	48%
Outros	119	2%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	256	5%
Não estou trabalhando	1.362	24%
Estagiário	732	13%
Auxiliar	1.133	20%
Assistente	947	17%
Analista	589	10%
Supervisor	150	3%
Coordenador	84	1%
Gerente	70	1%
Diretor	4	0%
Outros	347	6%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	5.871	87%
INSATISFEITO	713	11%
NÃO SEI RESPONDER	182	3%

**Qual a sua renda mensal atual?**

Não possuo renda	358	6%
De 0 até 880	1.712	30%
De 881 até 1760	2.333	41%
De 1761 até 3720	714	13%
De 3721 até 5000	107	2%
De 5001 até 8800	23	0%

**Qual a renda mensal da sua família?**

Não possuo renda	138	5%
De 0 até 880	402	15%
De 881 até 1760	676	26%
De 1761 até 3720	1.419	54%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	104	2%
Atendimento - Telefônico	36	1%
Comunicação com o aluno	102	2%
Coordenador	281	4%
Currículo do curso (disciplinas)	583	9%
Incentivo financeiro (bolsas variadas)	538	8%
Infraestrutura física	172	3%
Infraestrutura Tecnológica	123	2%
Localização	1.771	27%
Mensalidade	759	12%
Professor	2.087	32%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	1.698	26%
Atendimento - Telefônico	444	7%
Comunicação com o aluno	1.042	16%
Coordenador	326	5%
Currículo do curso (disciplinas)	259	4%
Incentivo financeiro (bolsas variadas)	379	6%
Infraestrutura física	860	13%
Infraestrutura Tecnológica	570	9%
Localização	100	2%
Mensalidade	324	5%
Professor	543	8%

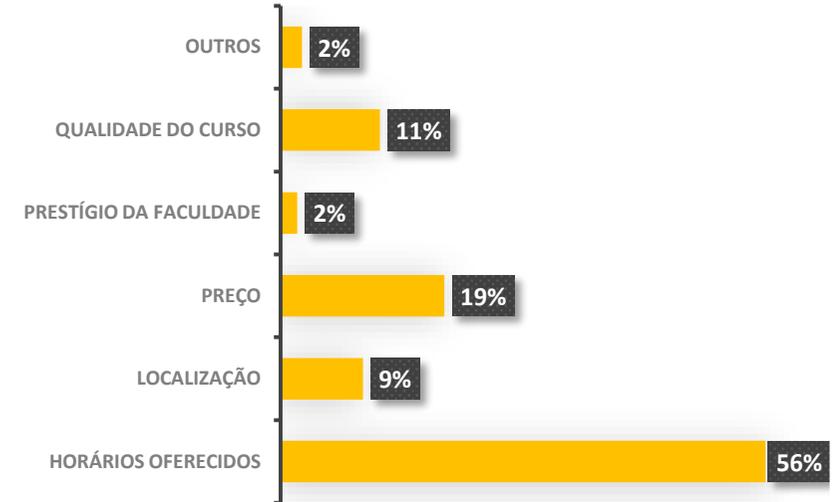
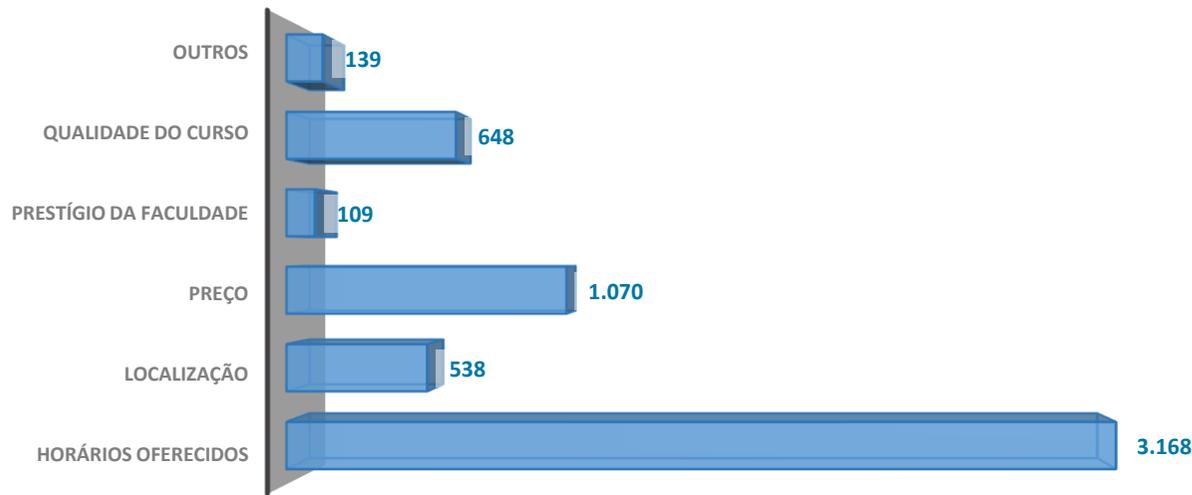
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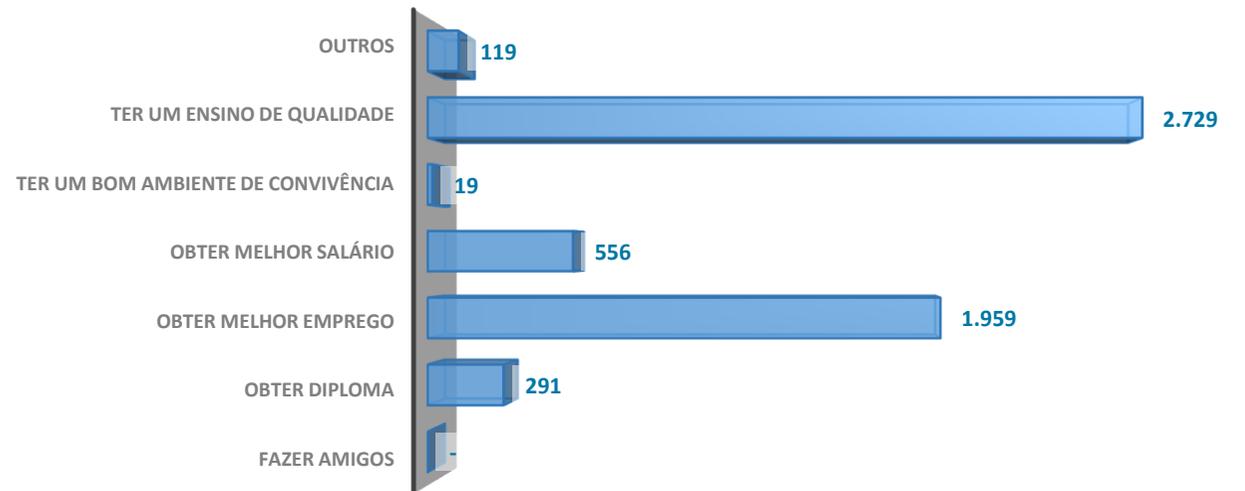
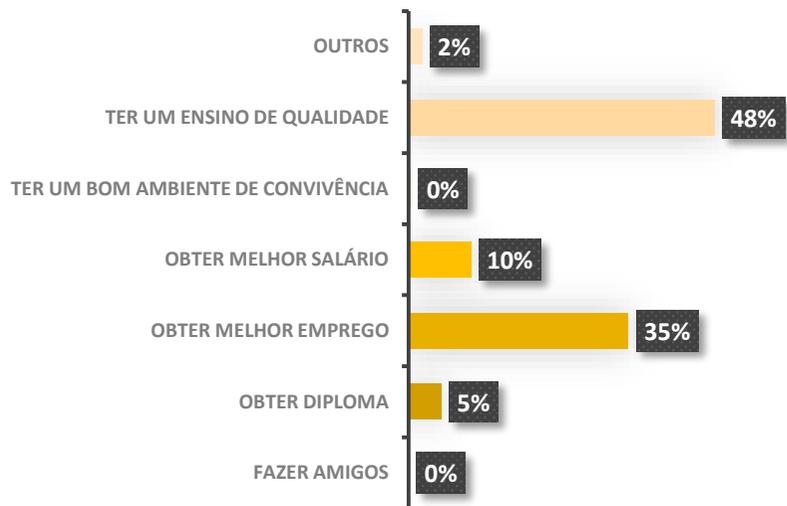
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

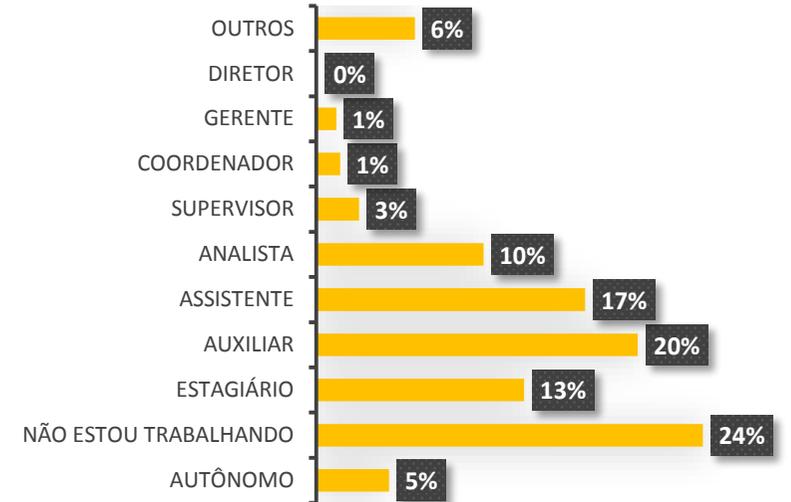
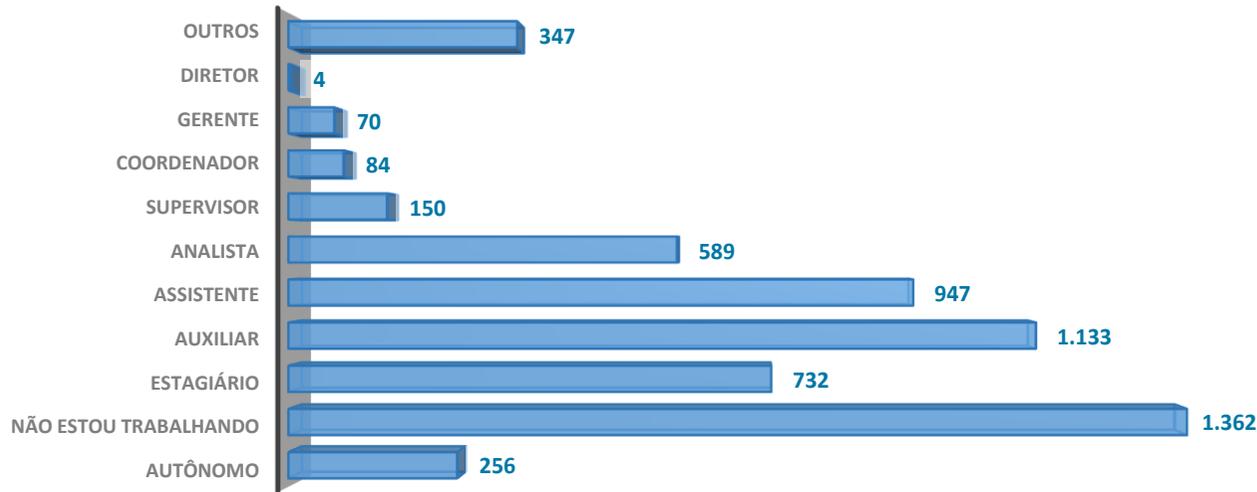


O que é mais importante para você ao cursar uma faculdade?

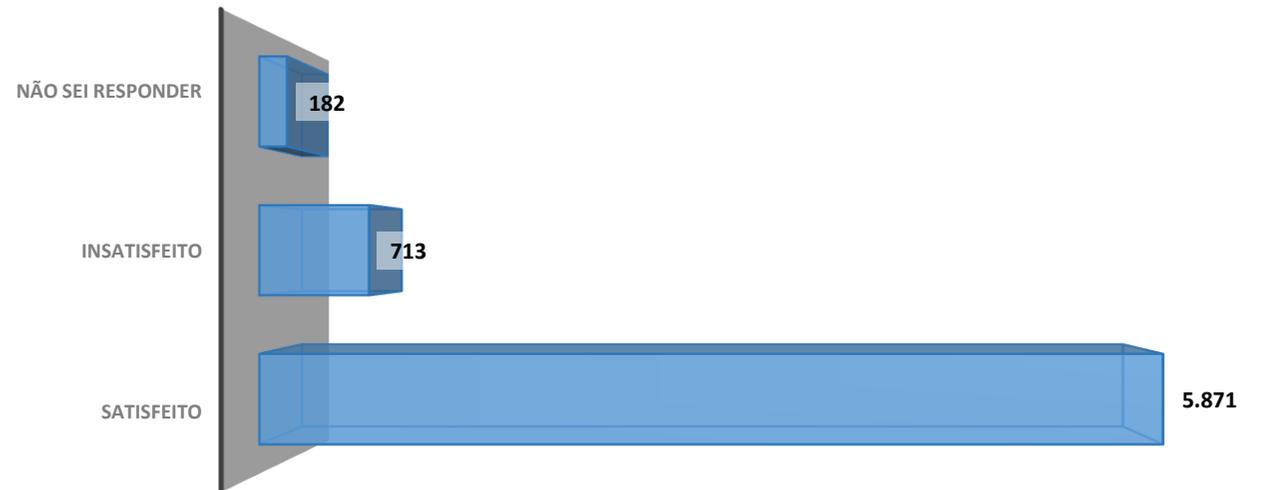
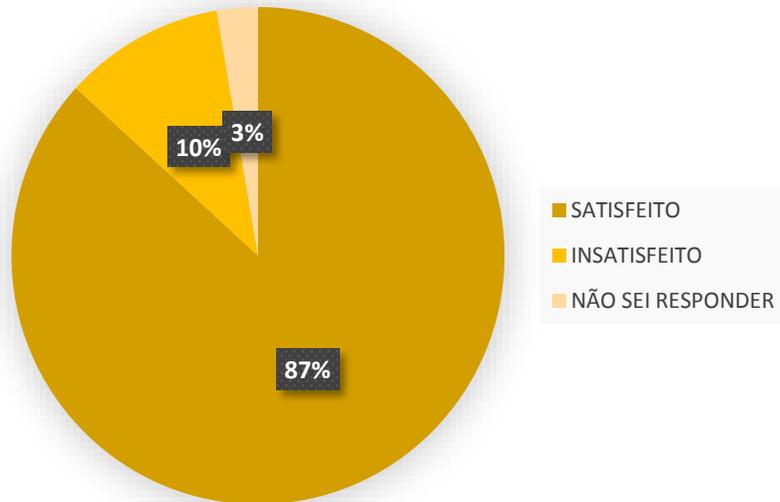




Qual o cargo que você ocupa na empresa em que trabalha?

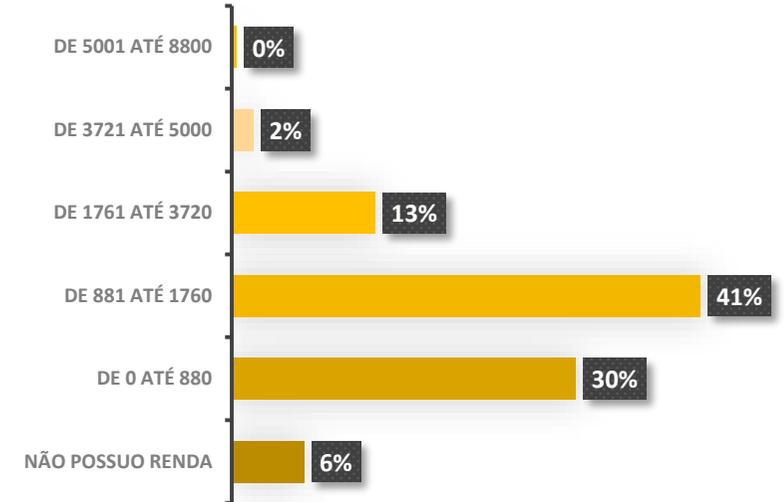
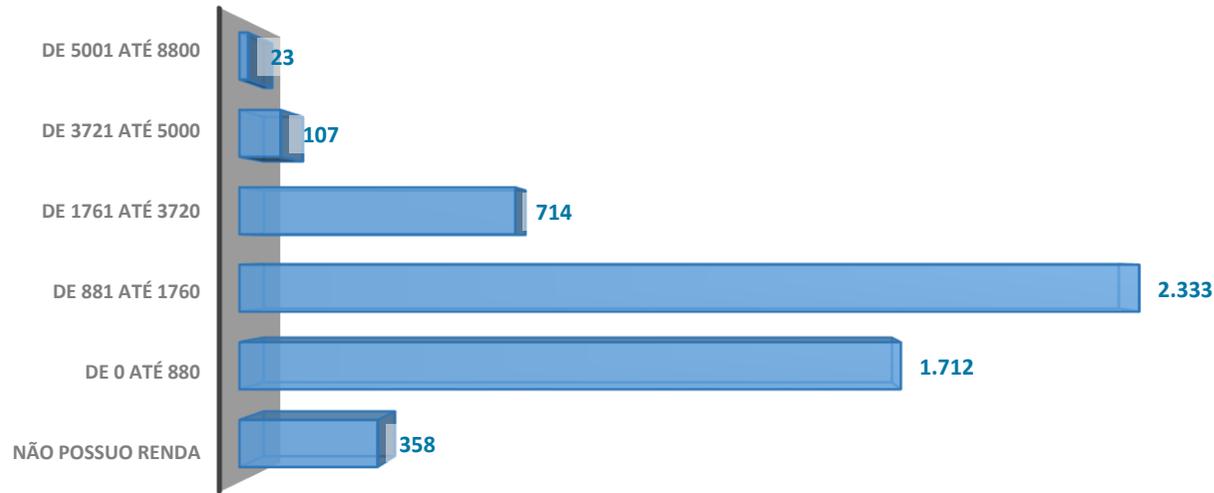


O CURSO - Em relação ao seu curso, você se considera:

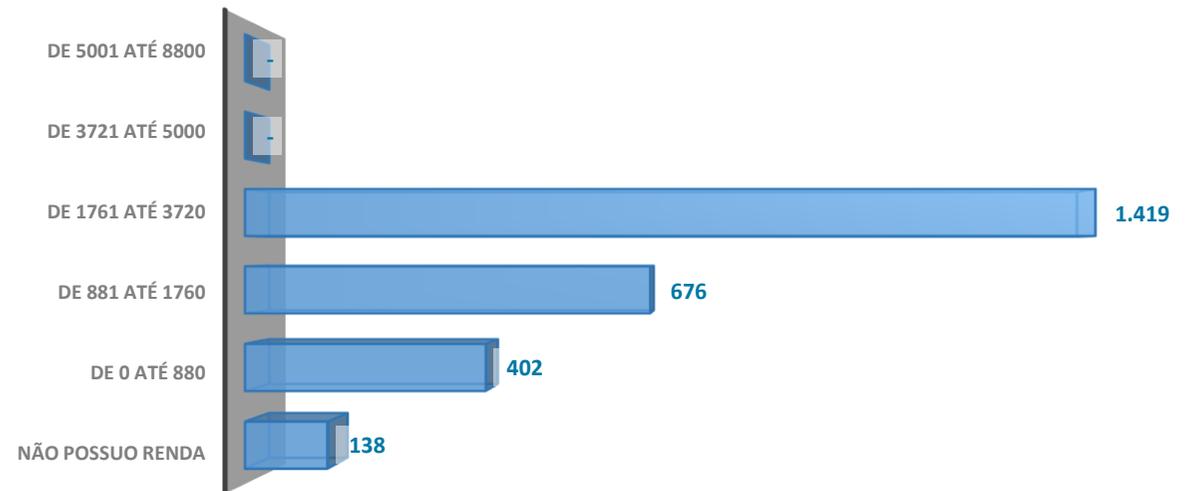
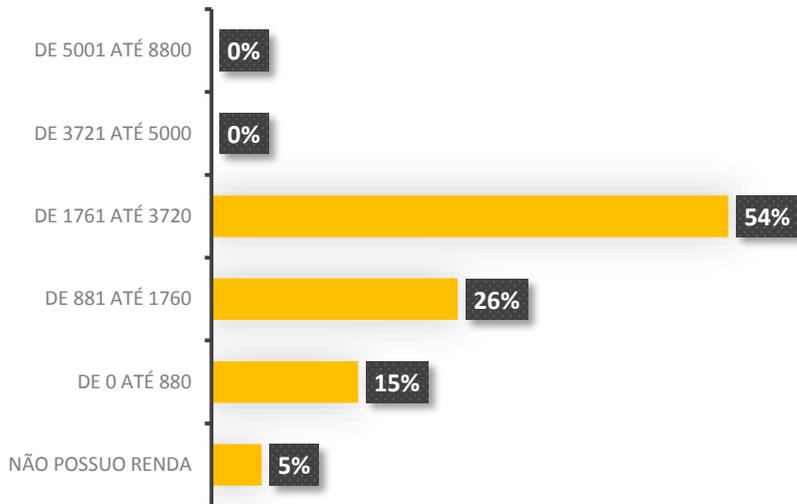




**Qual a sua renda mensal atual?**

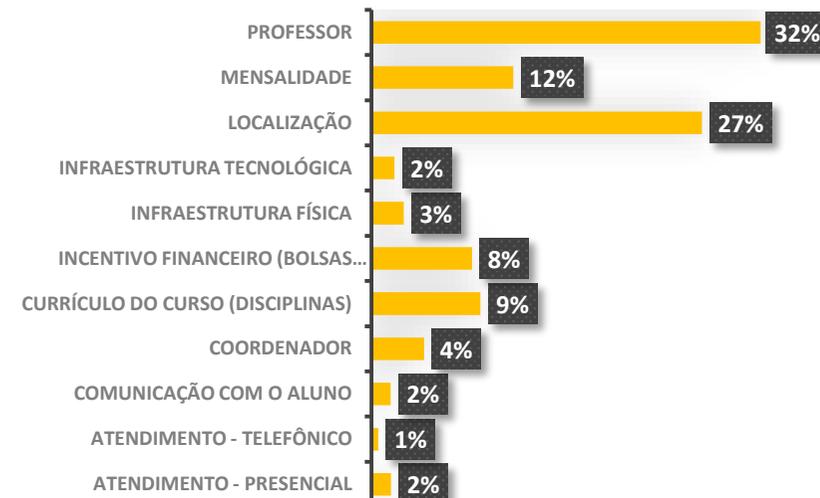
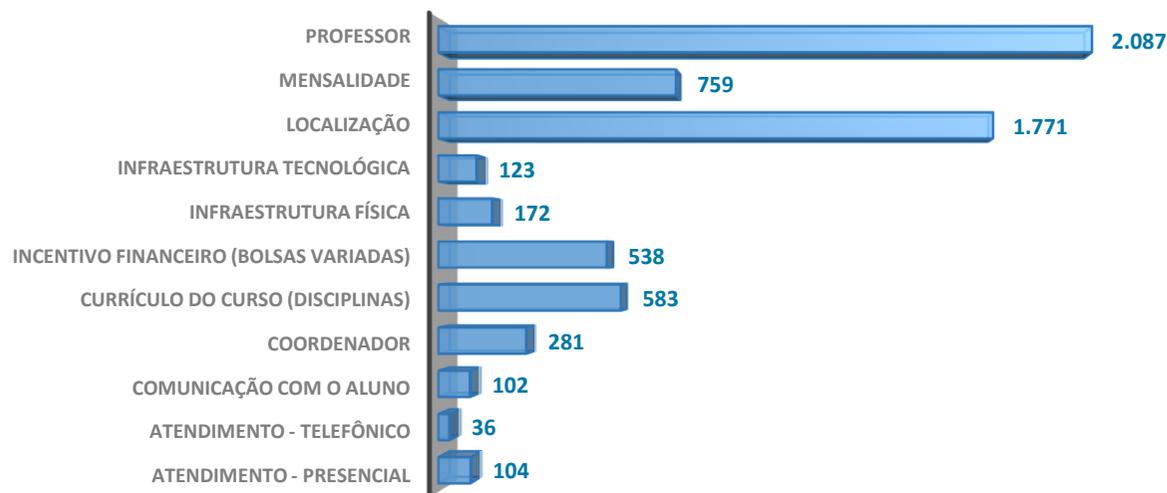


**Qual a renda mensal da sua família?**

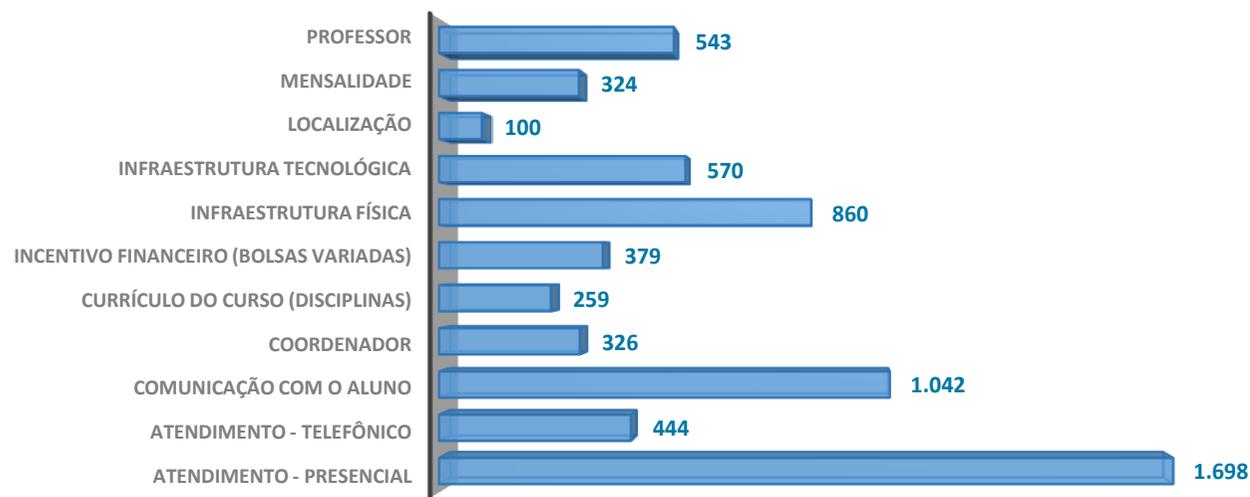
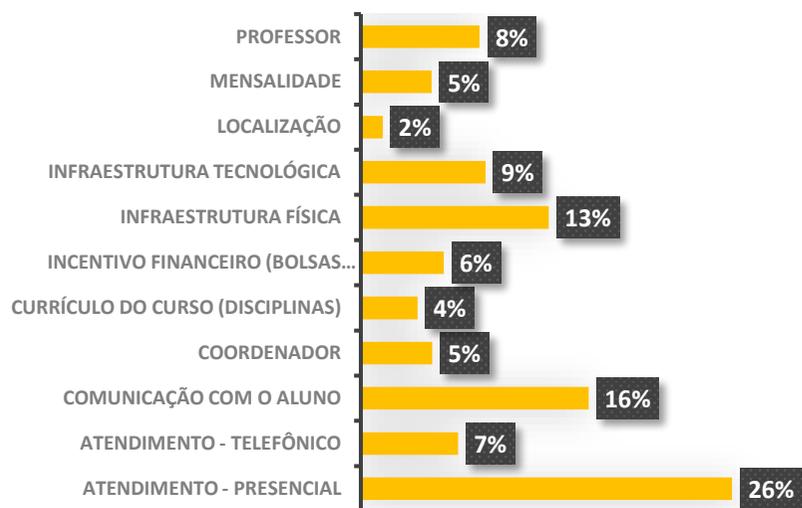




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

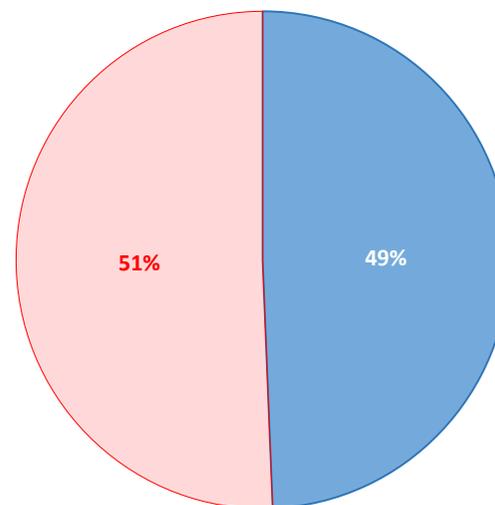
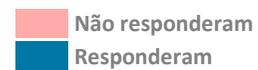
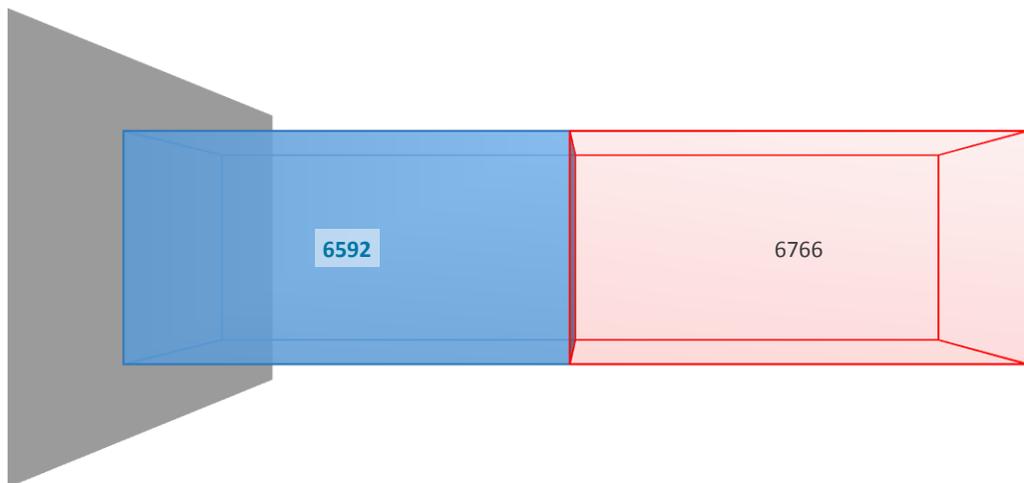


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



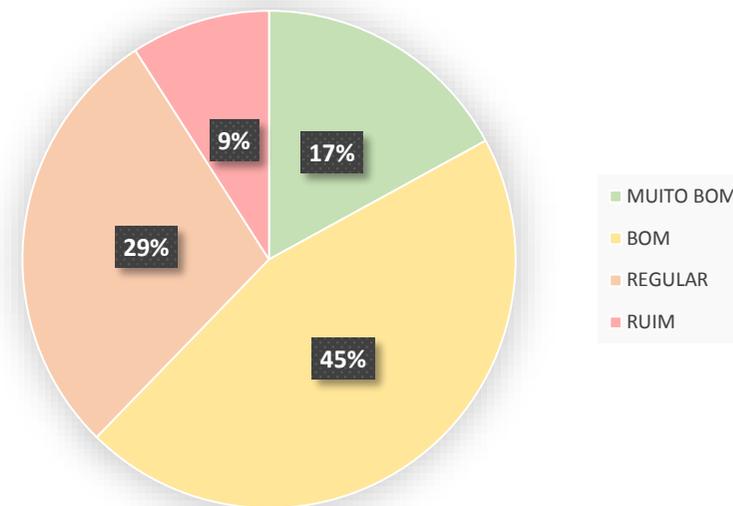
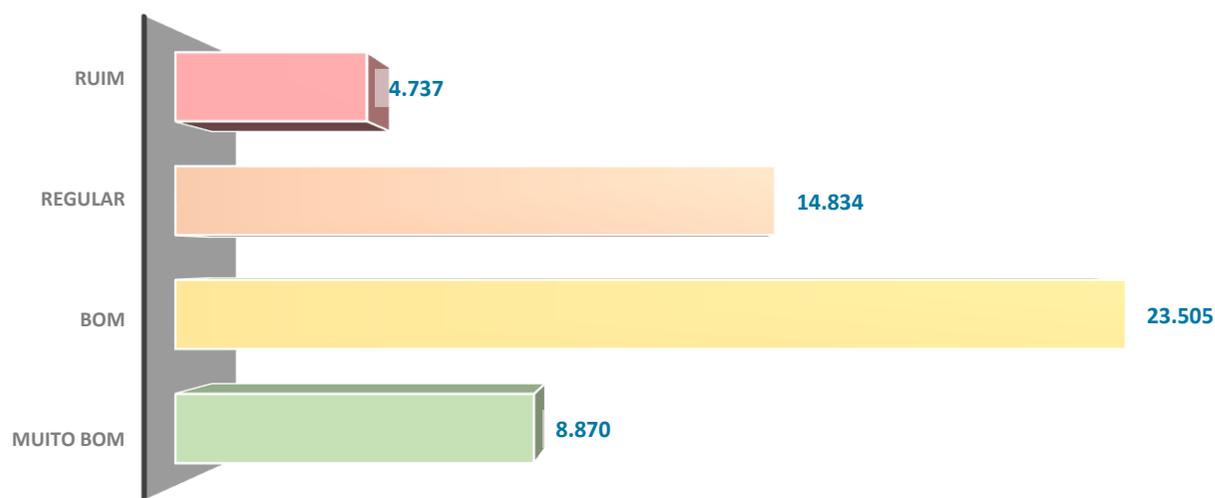


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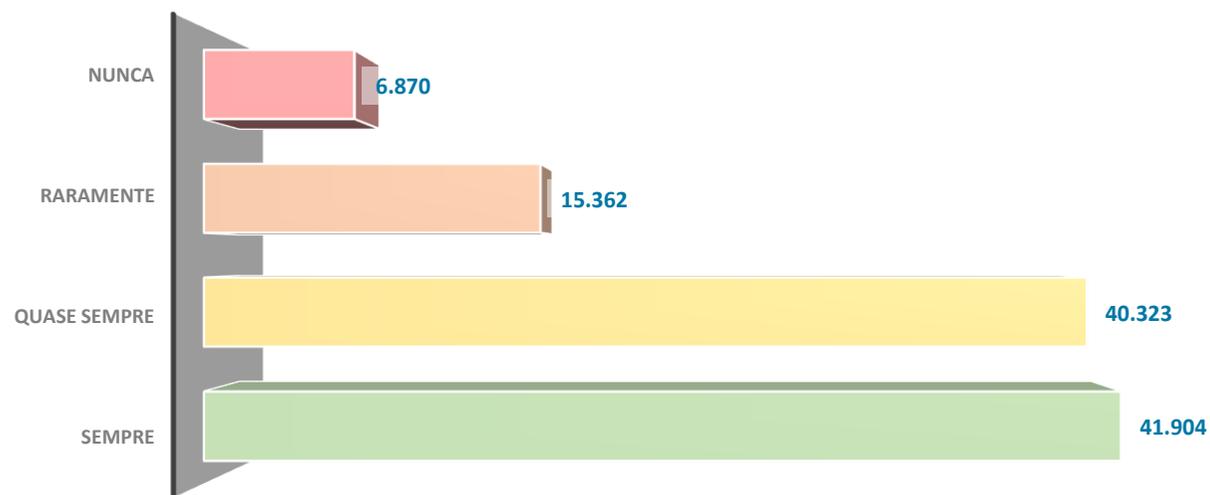
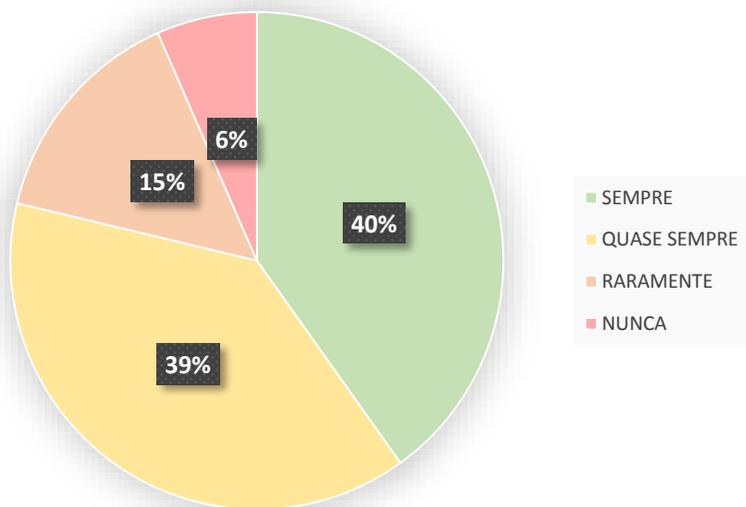




GERAL - Questões Objetivas Qualitativas

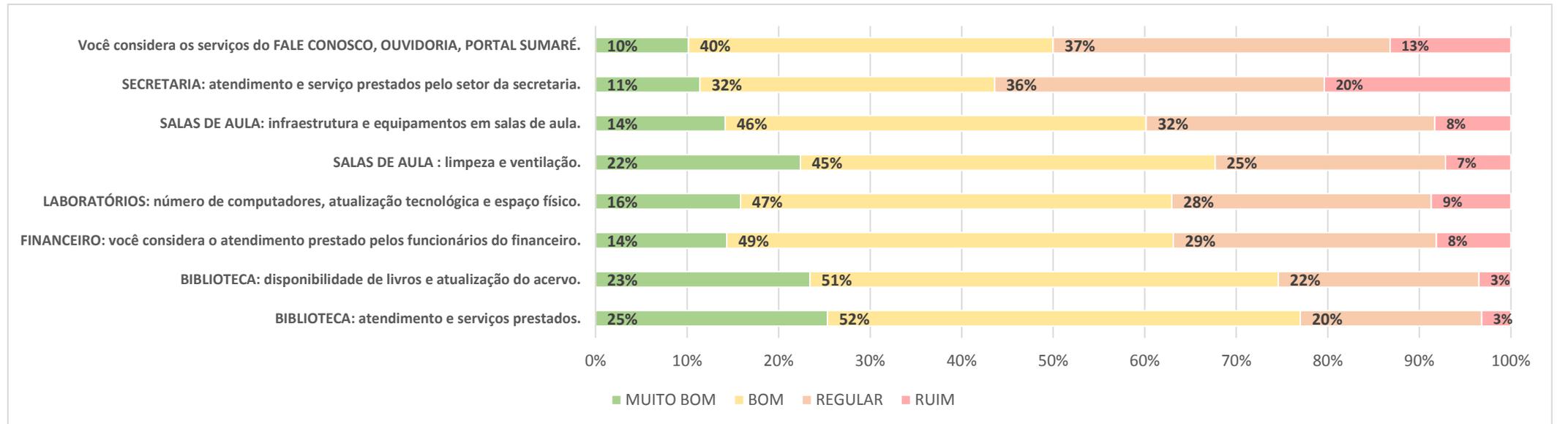
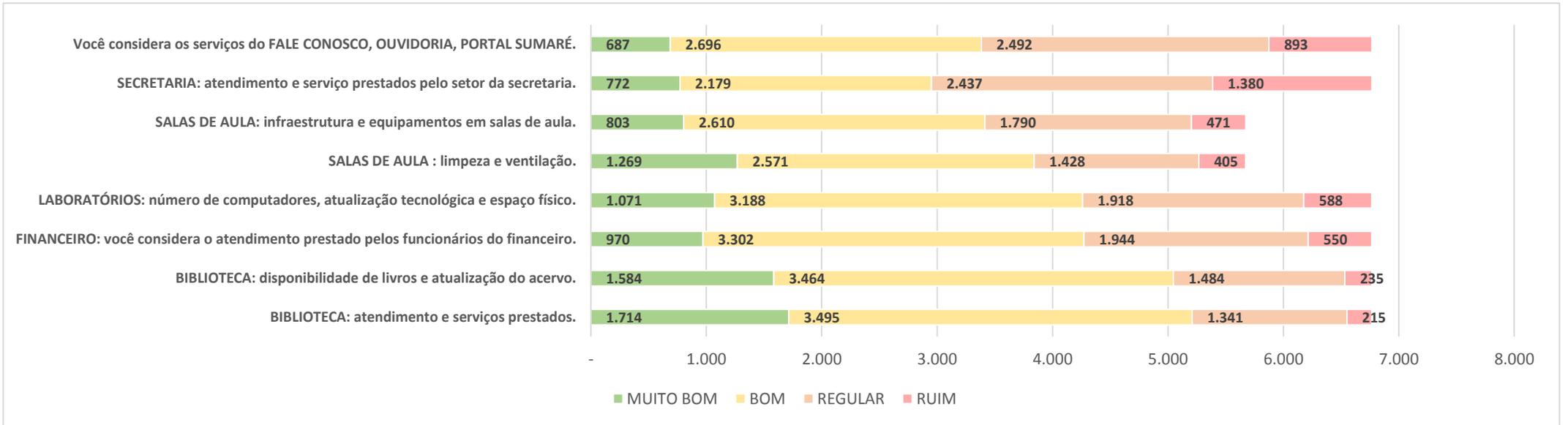


GERAL - Questões Objetivas Periodicidade



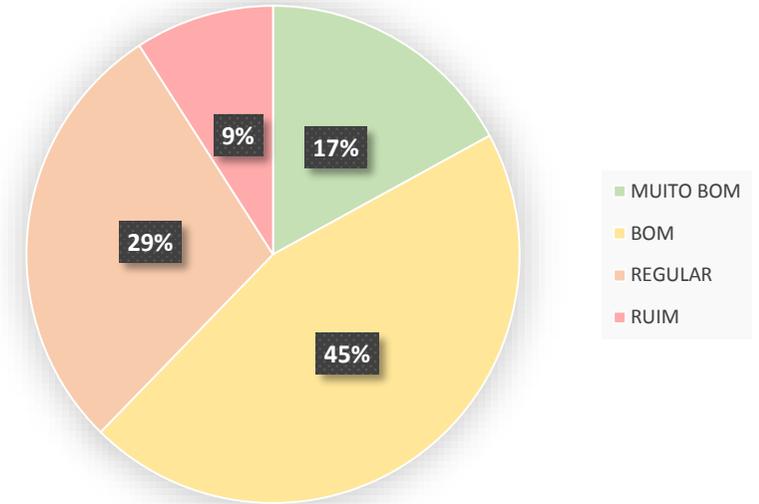
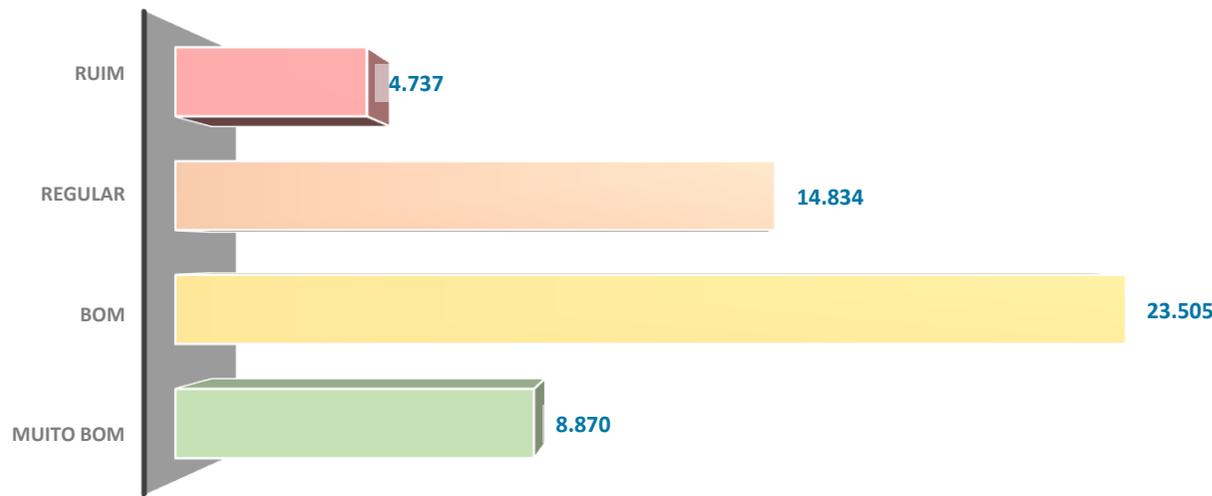


**Questões Objetivas**

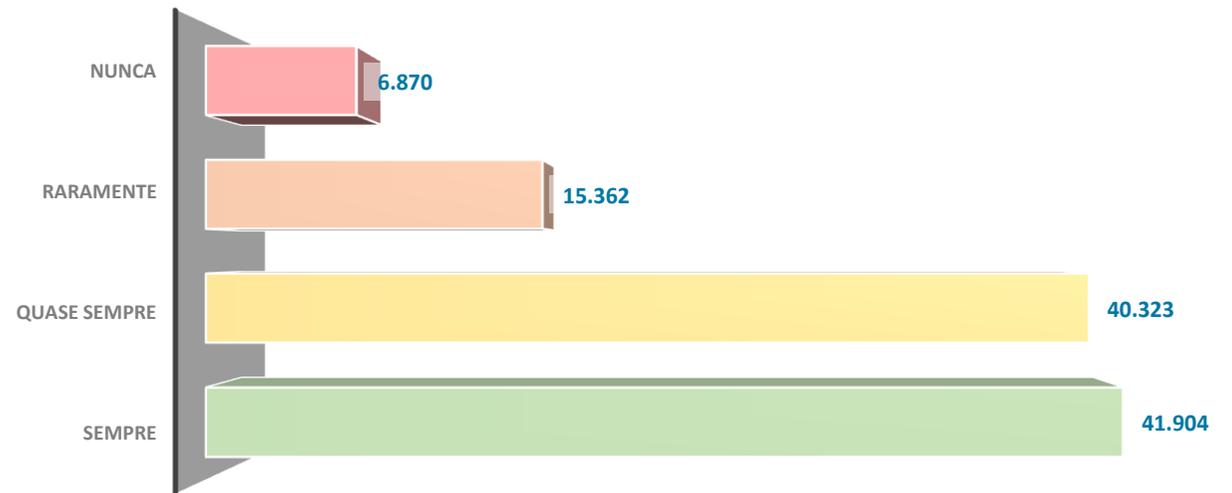
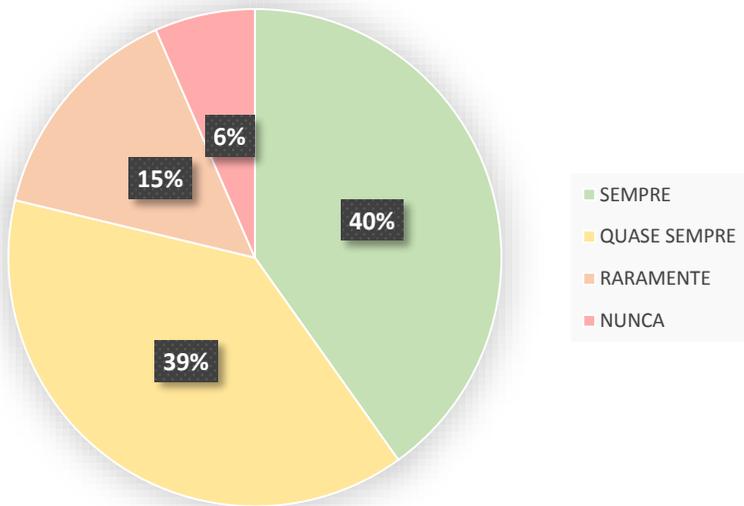




GERAL - Questões Objetivas Qualitativas

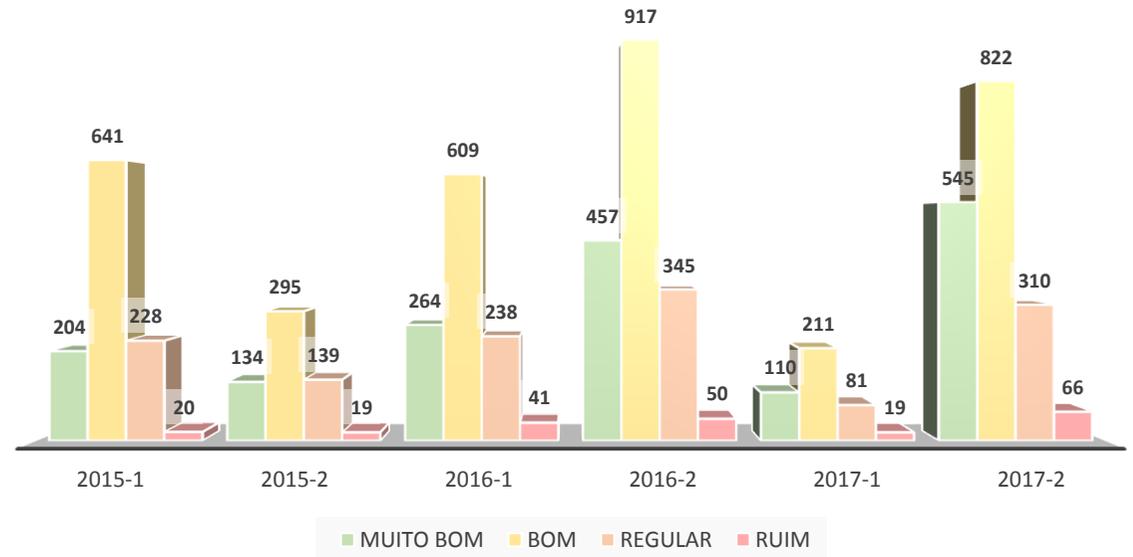
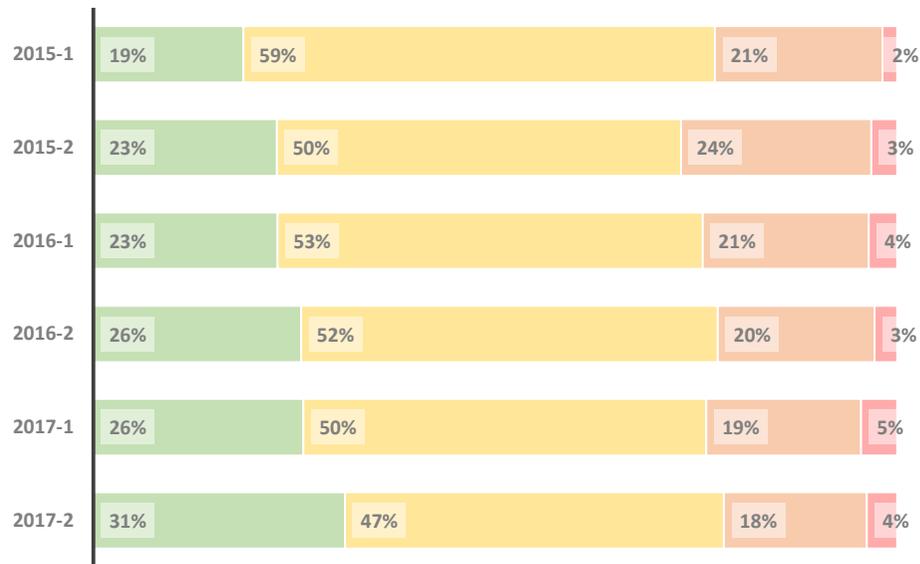
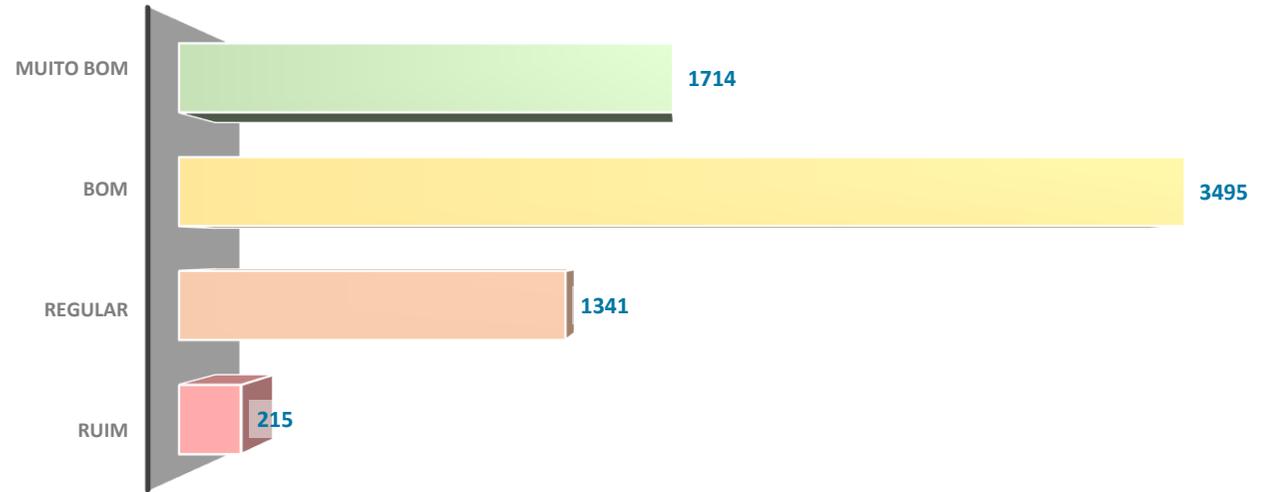
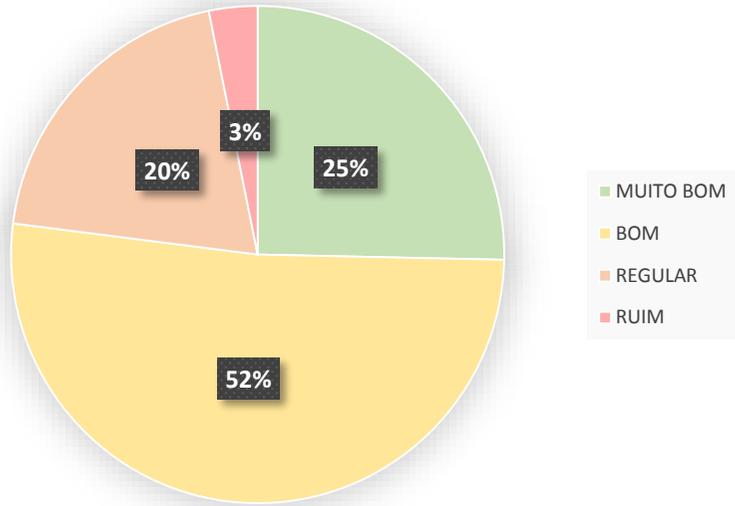


GERAL - Questões Objetivas Periodicidade



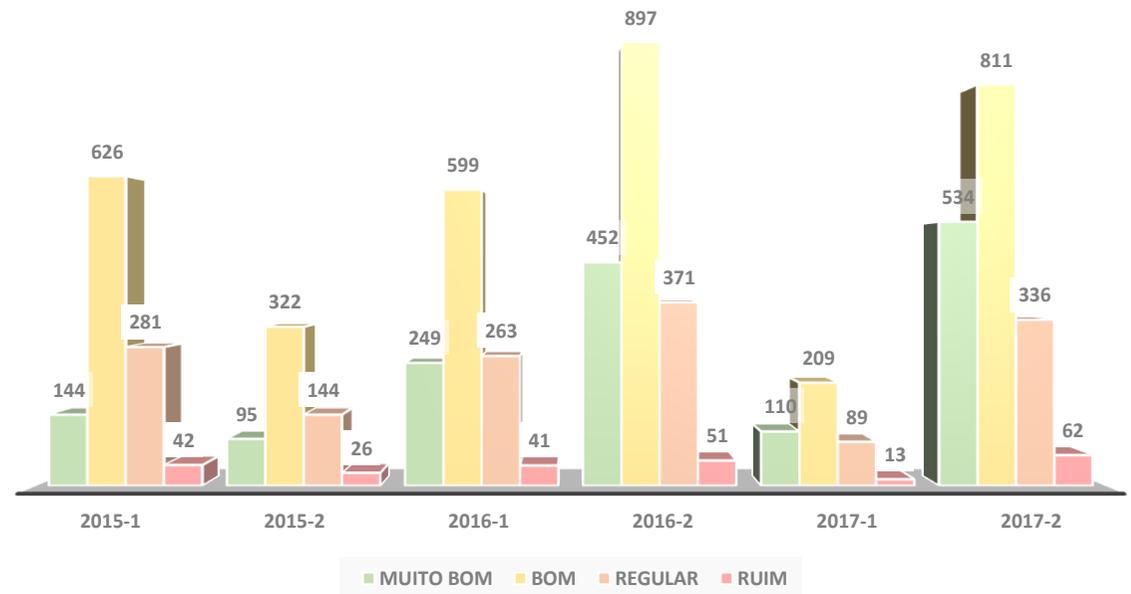
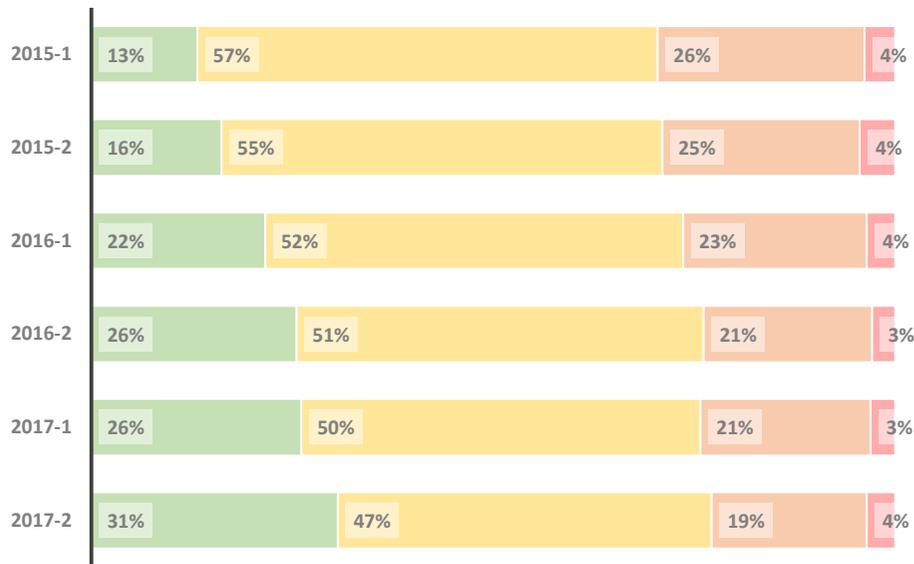
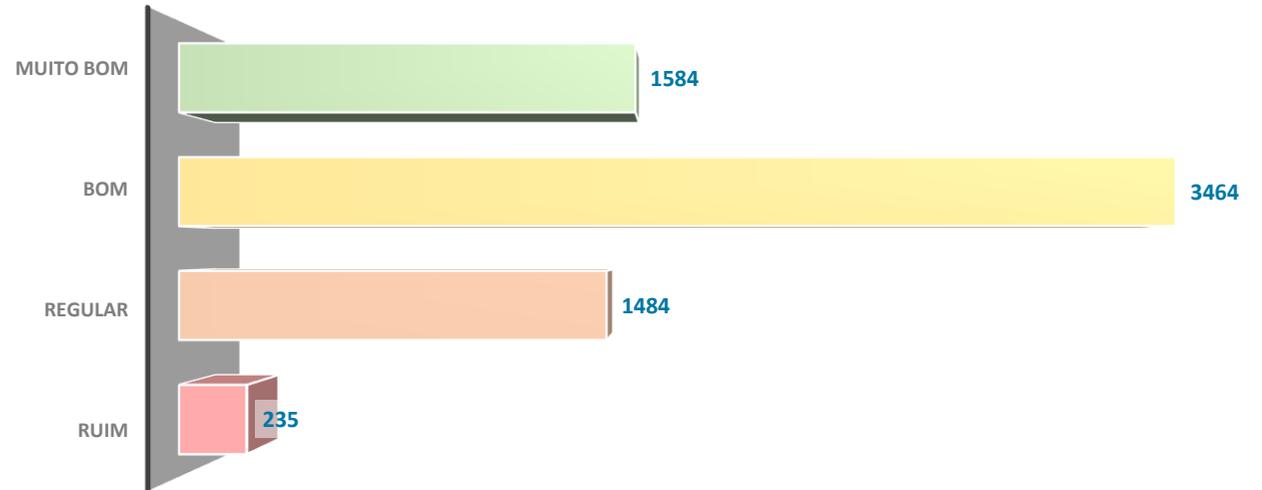
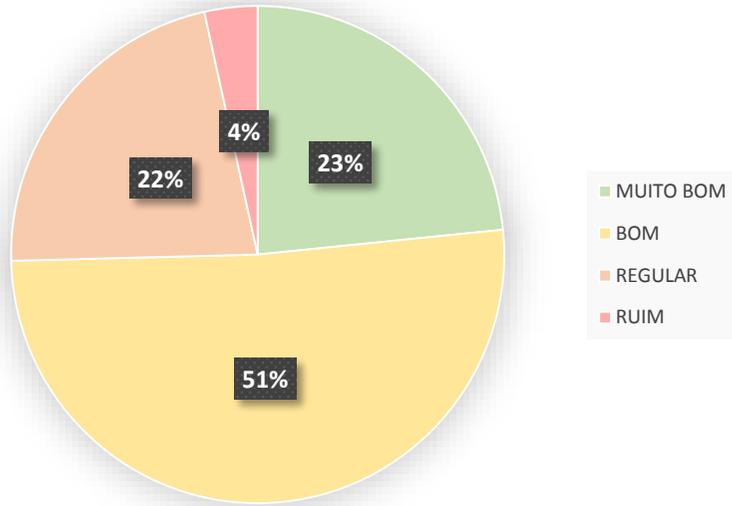


**BIBLIOTECA: atendimento e serviços prestados.**



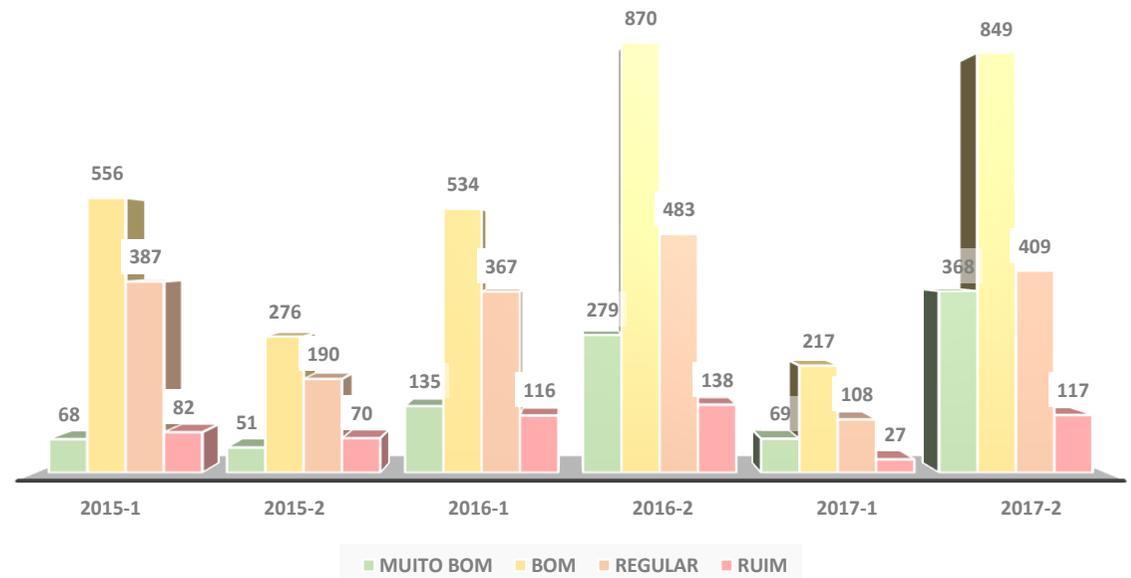
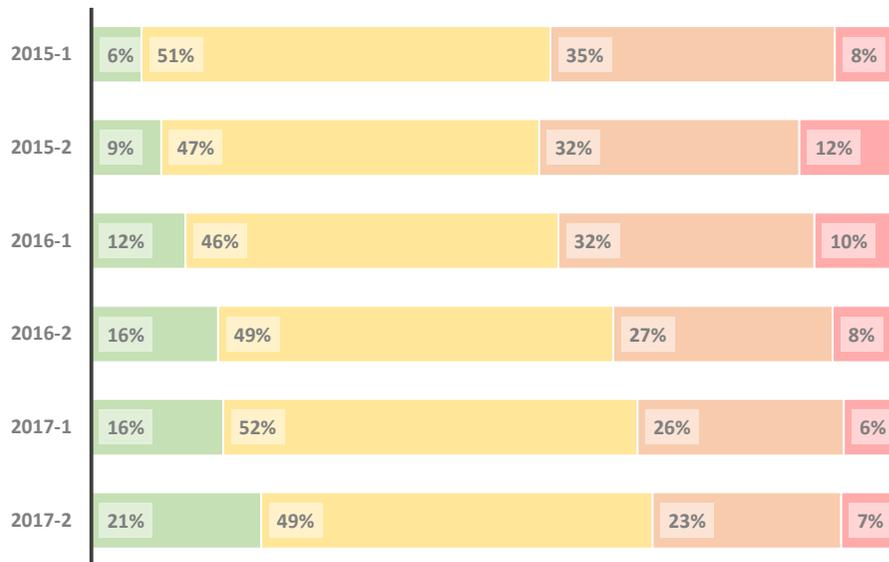
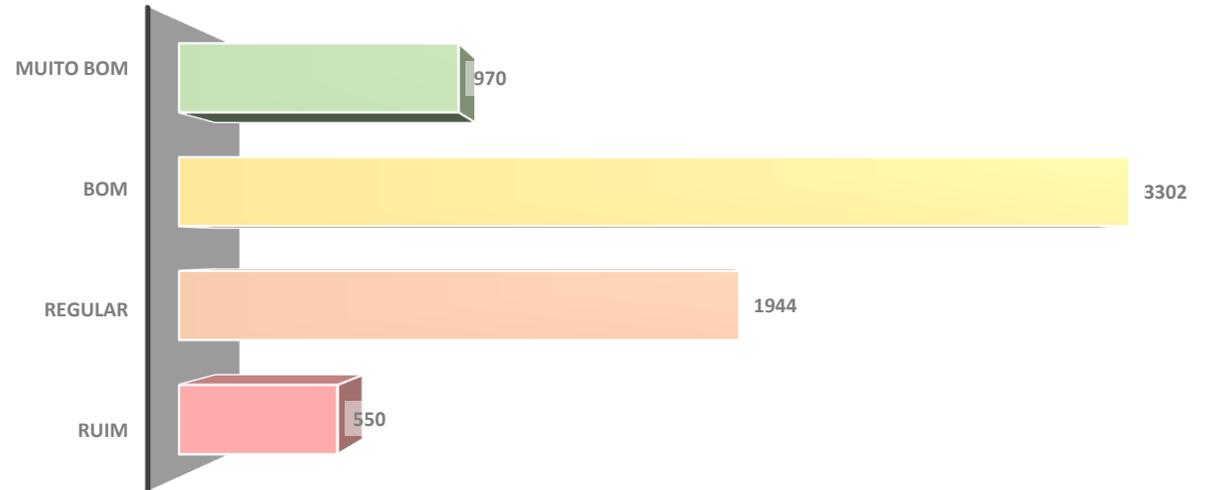
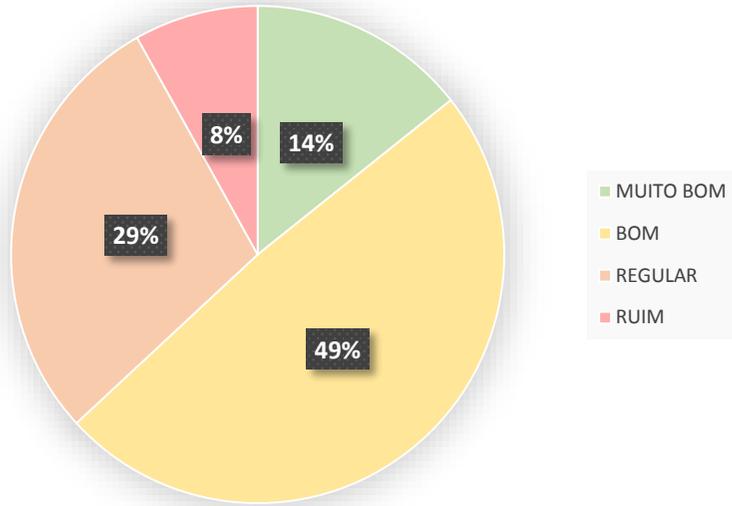


**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



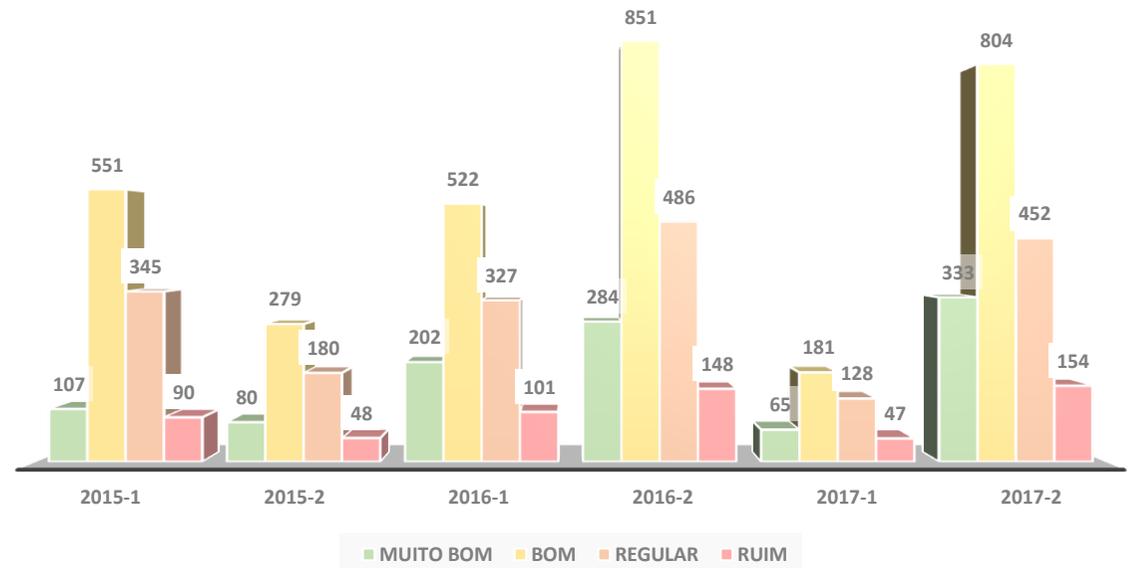
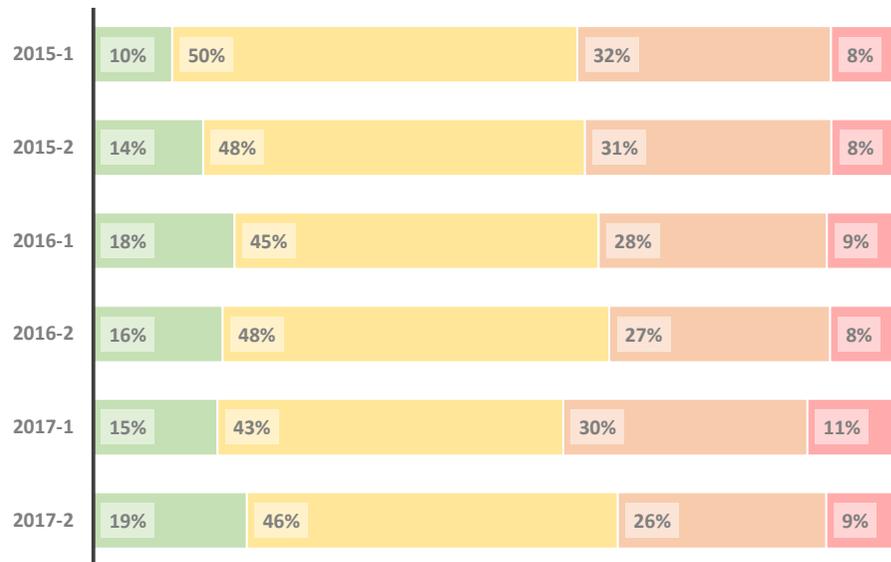
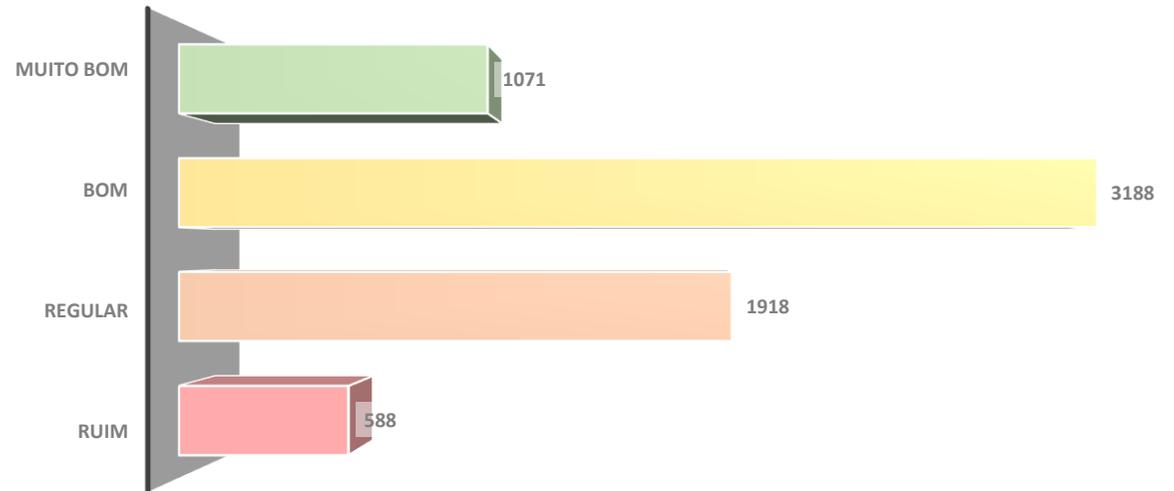
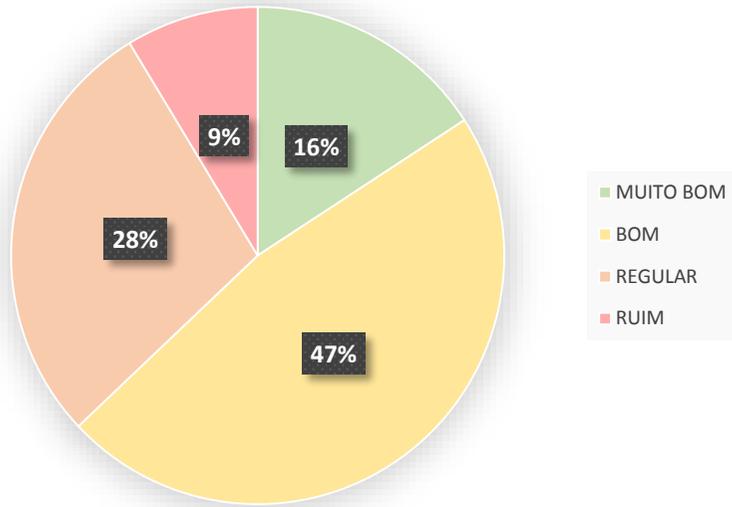


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



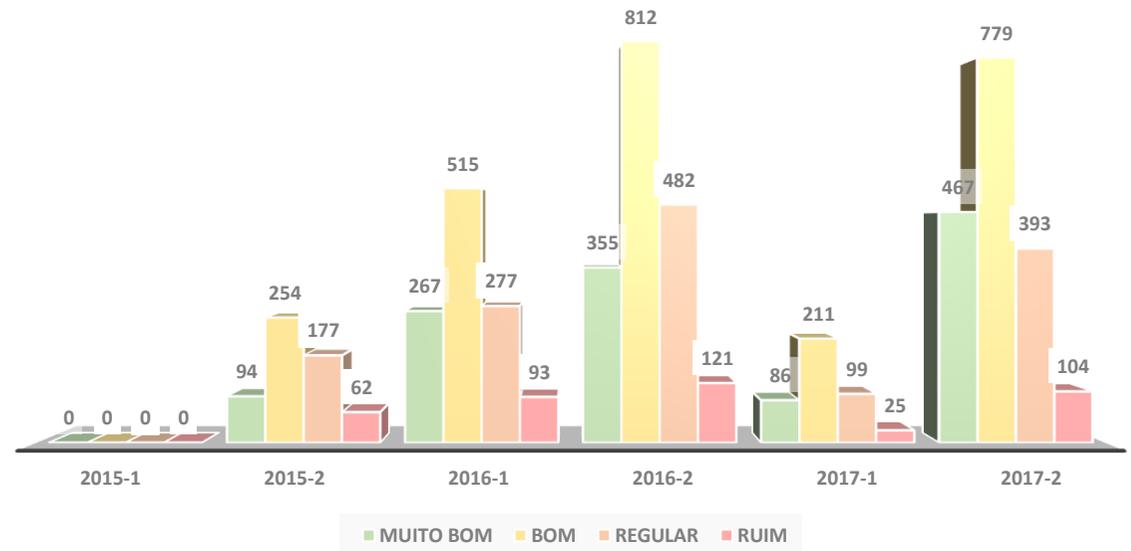
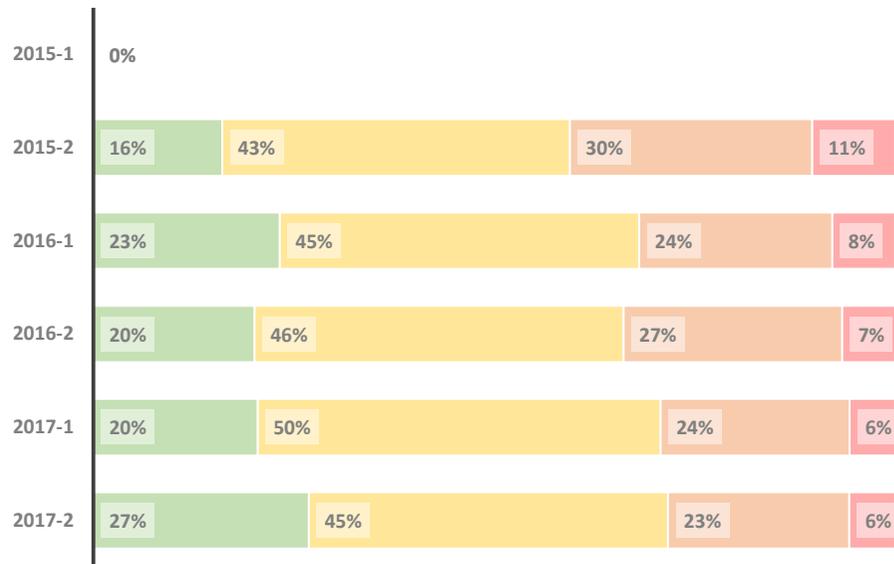
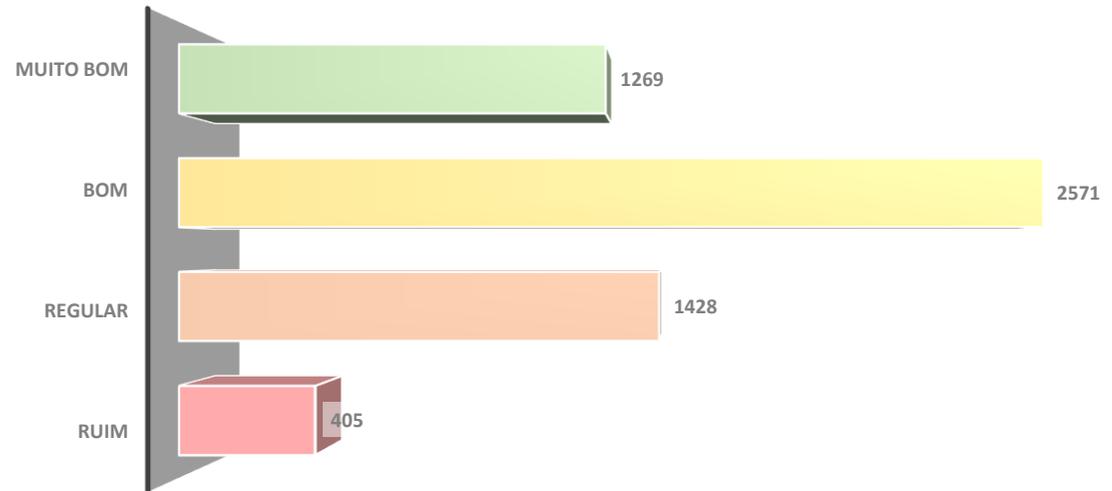
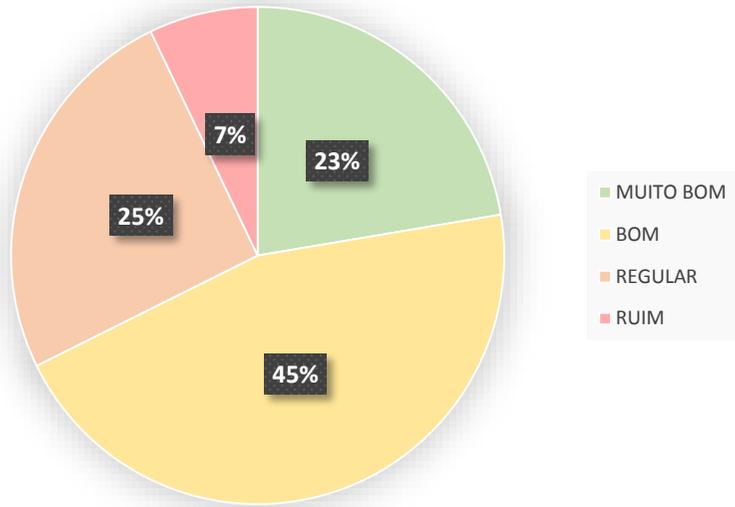


**LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.**



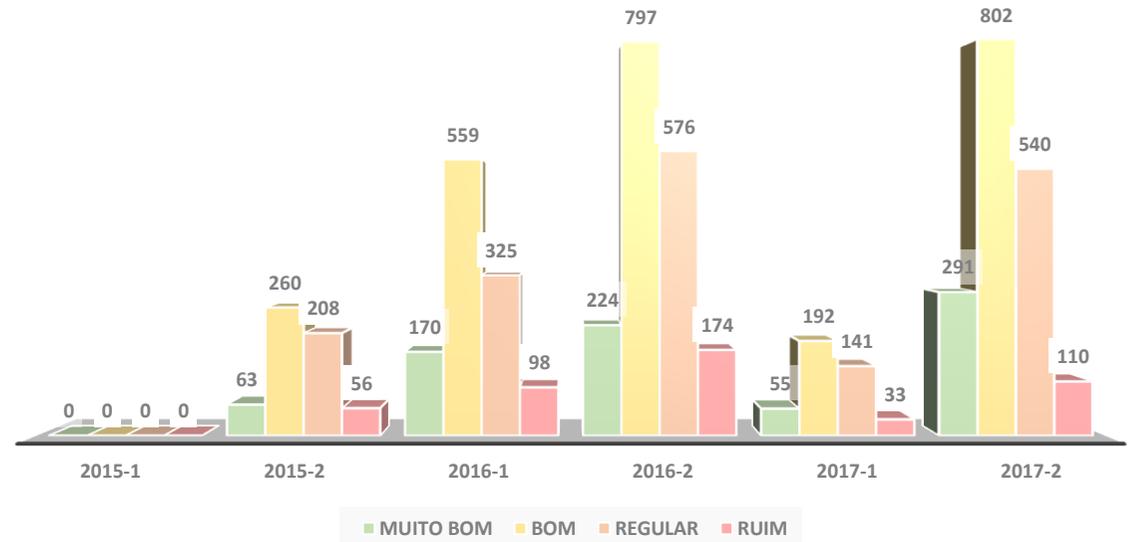
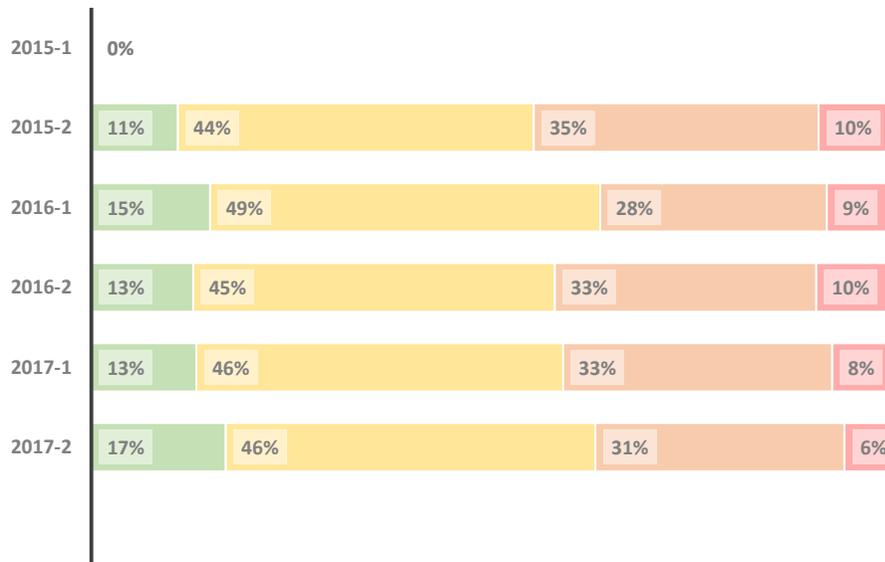
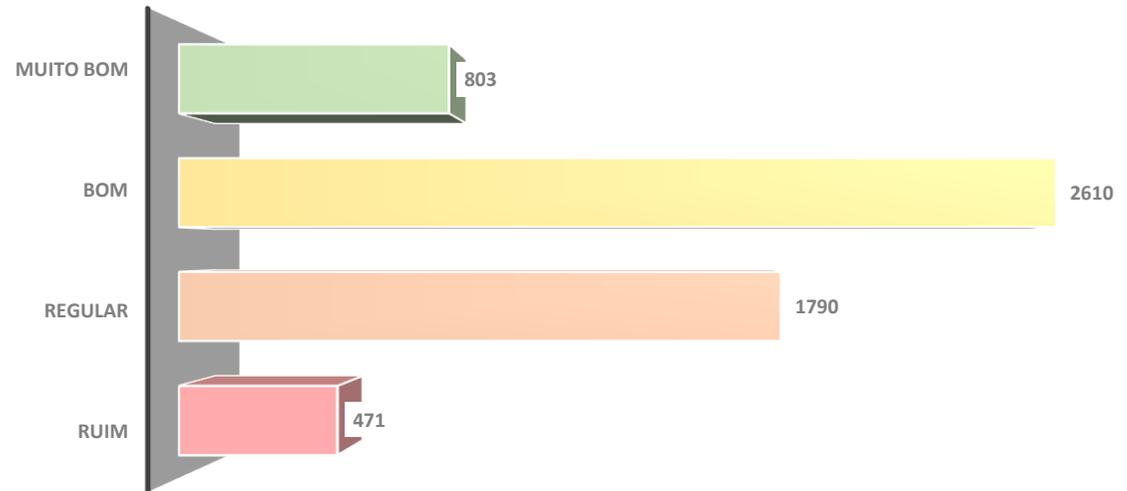
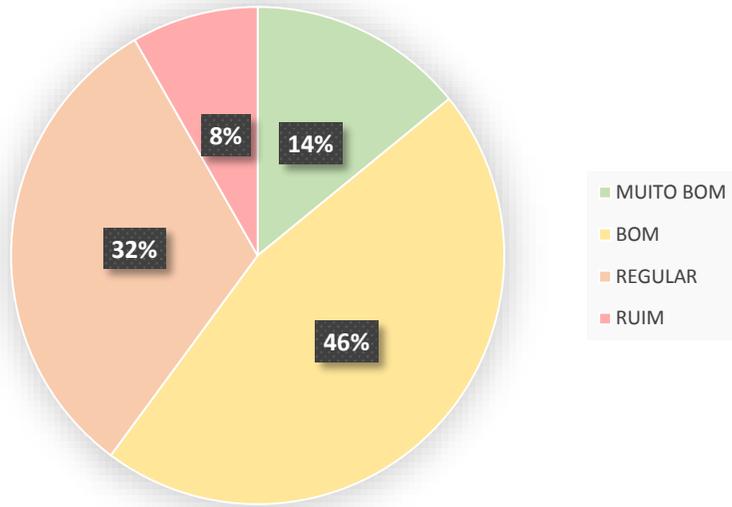


**SALAS DE AULA : limpeza e ventilação.**



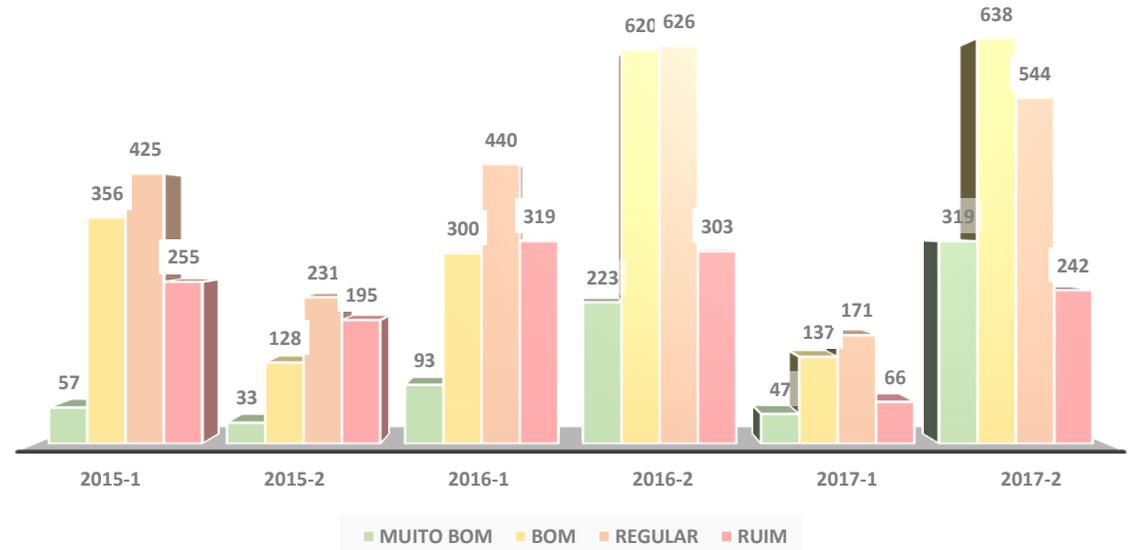
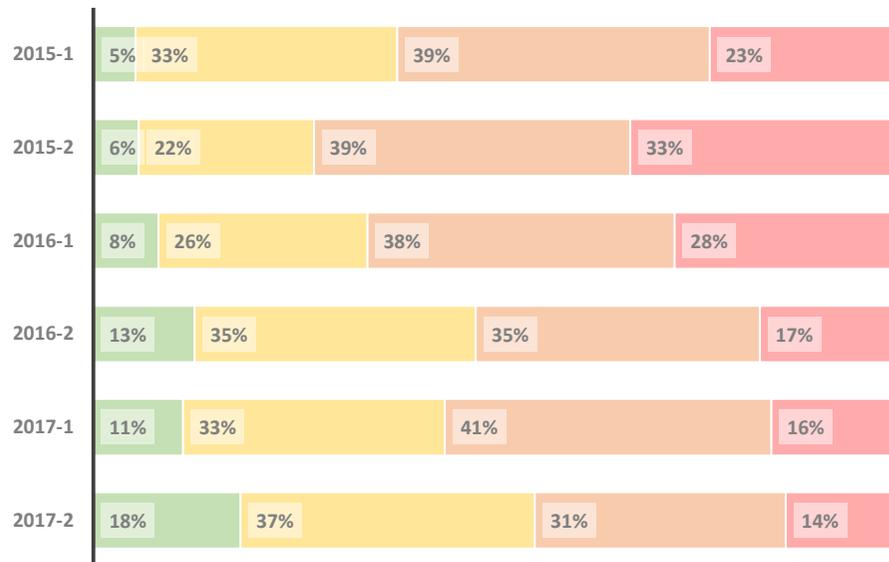
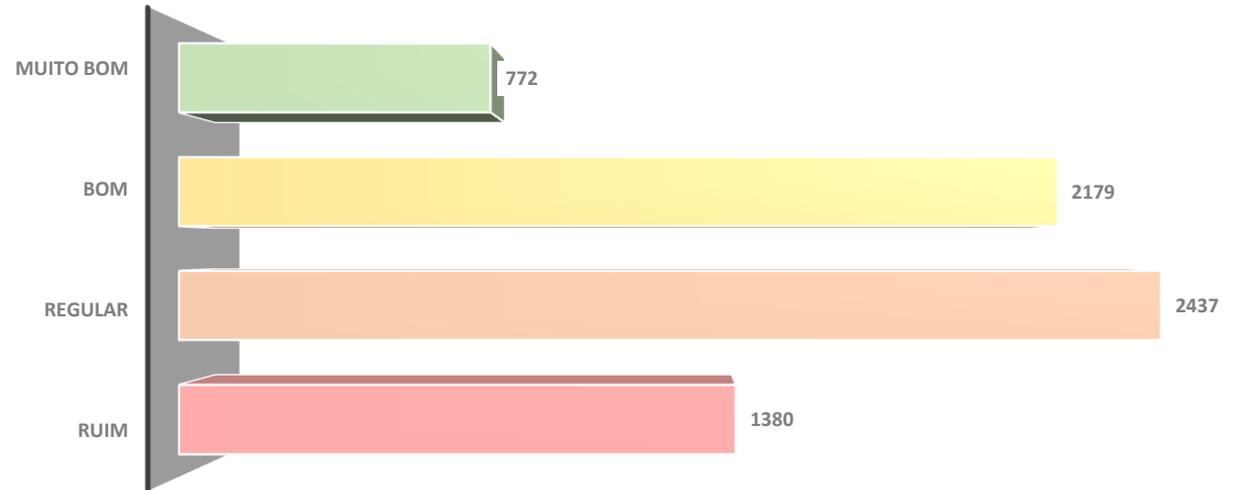
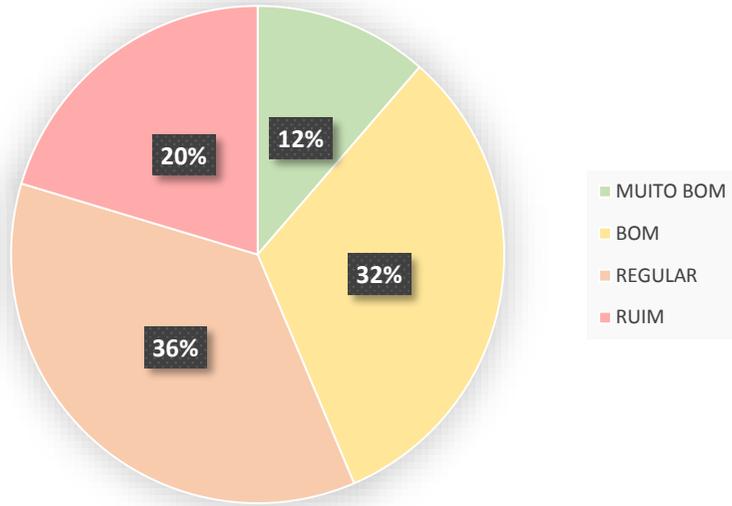


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



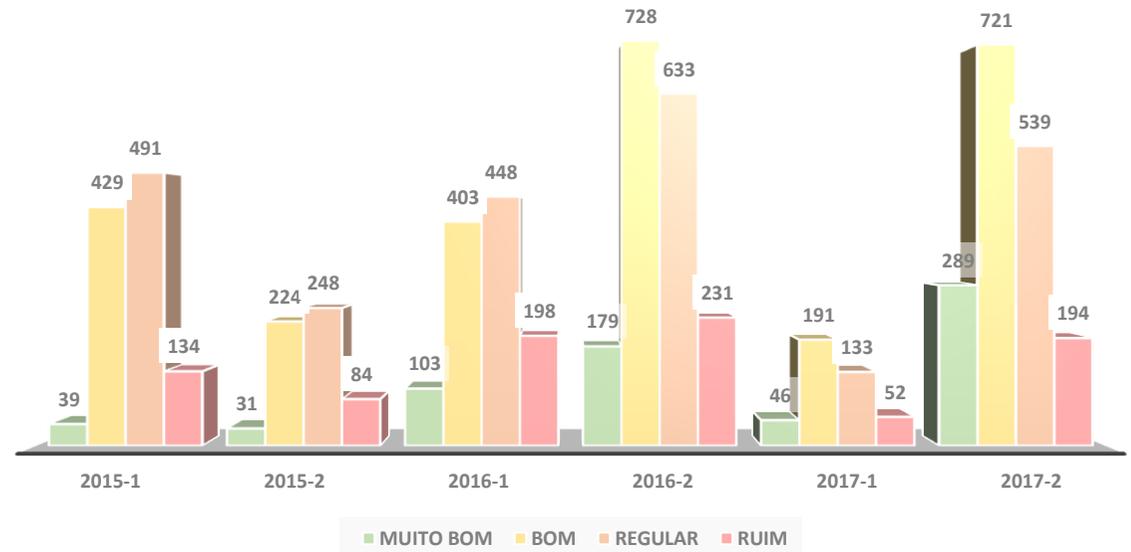
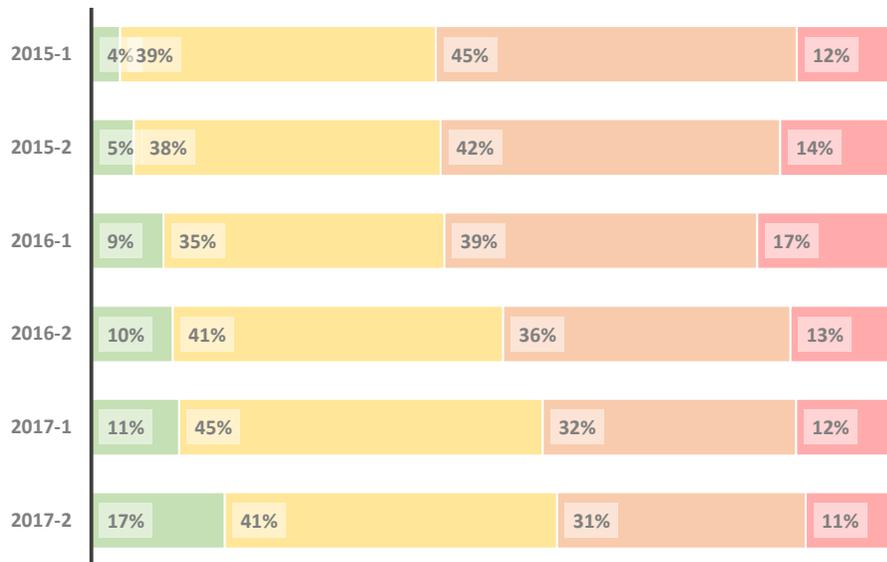
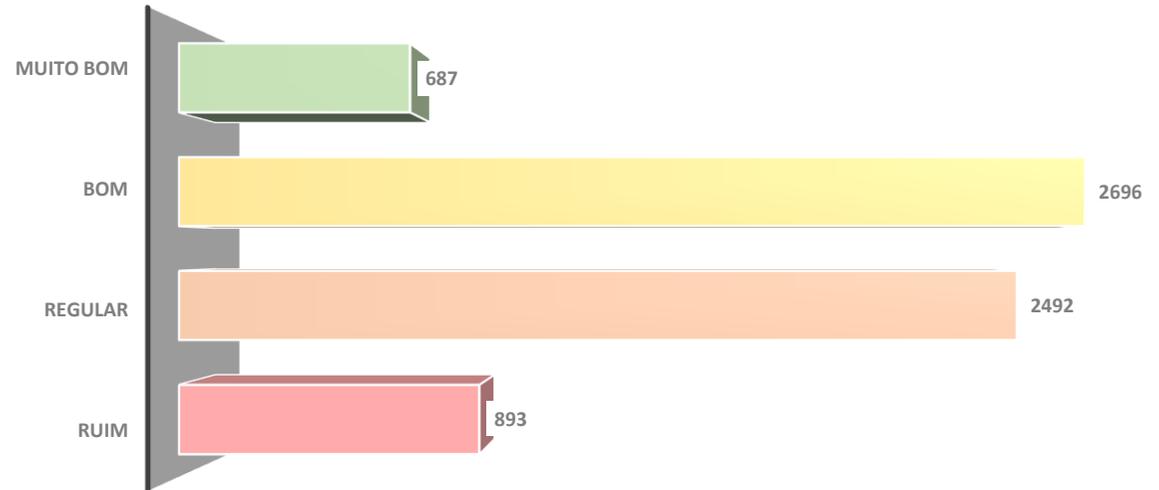
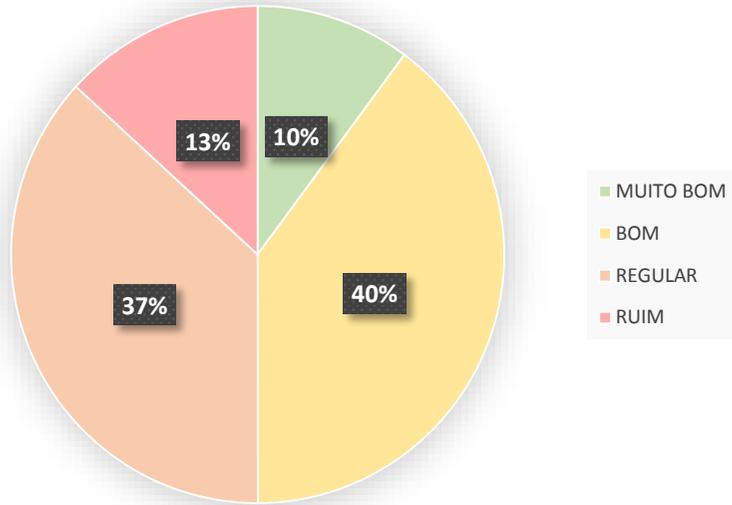


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



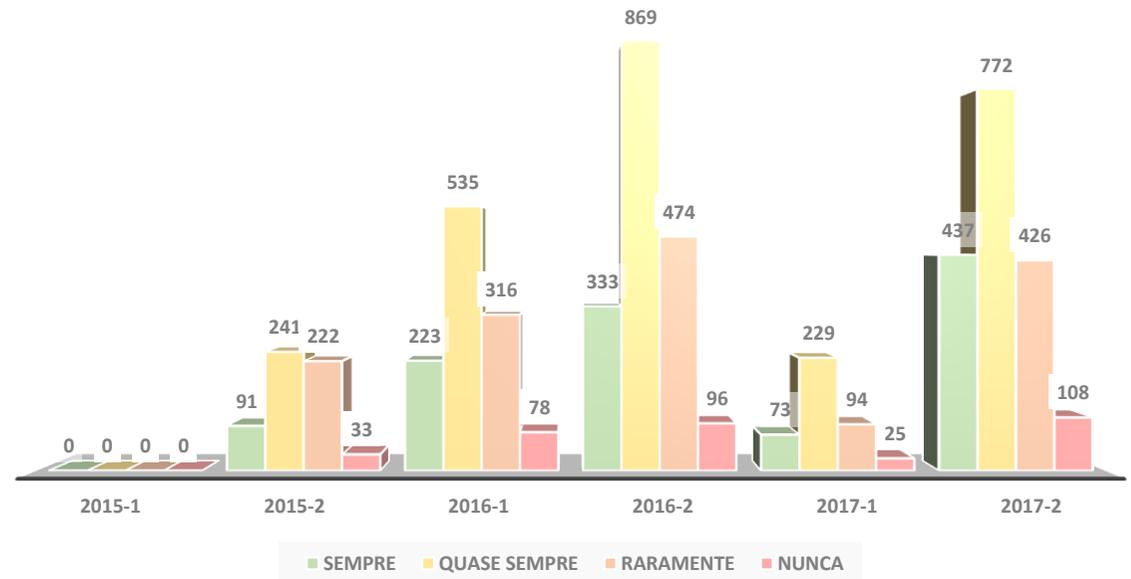
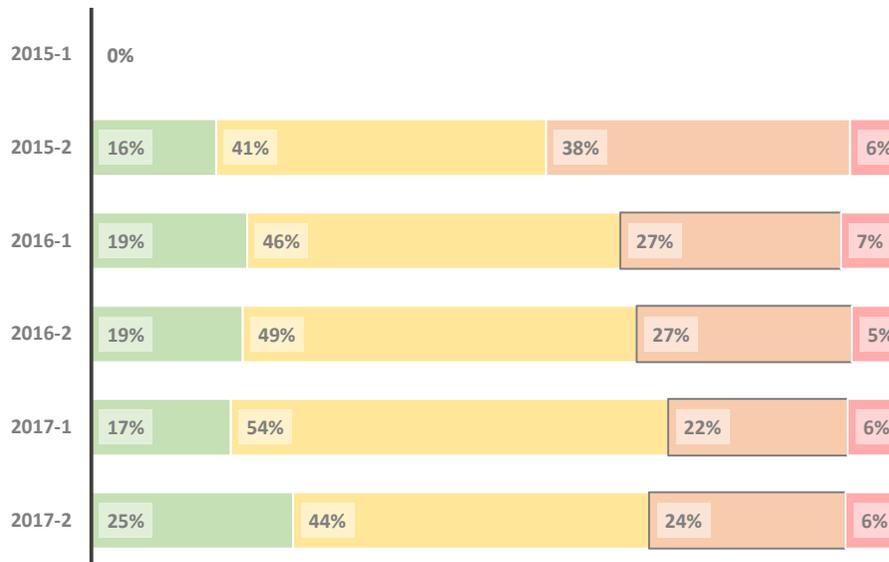
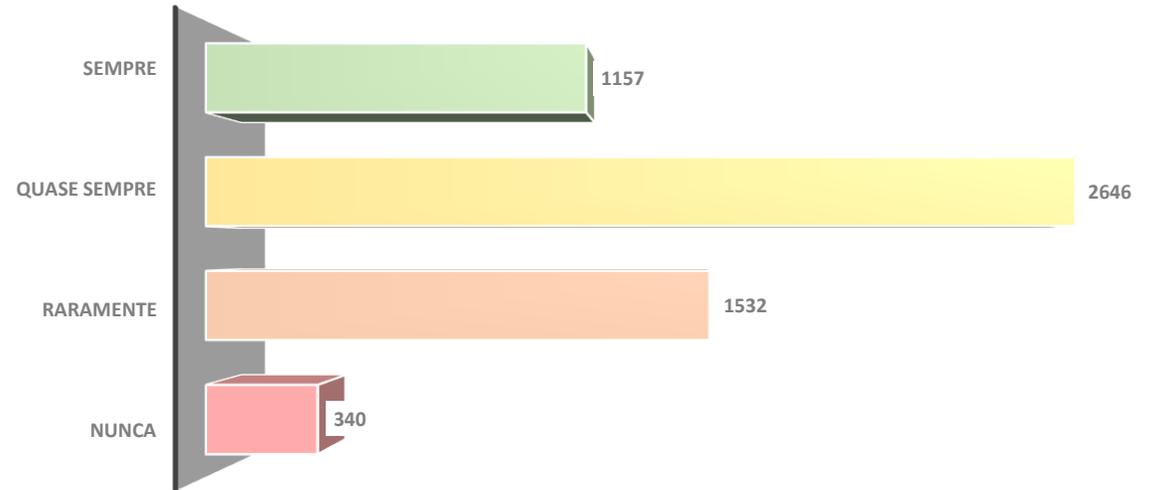
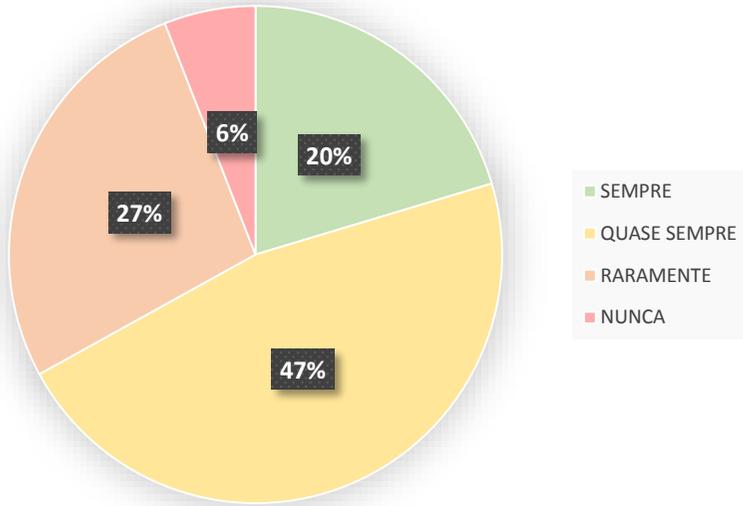


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



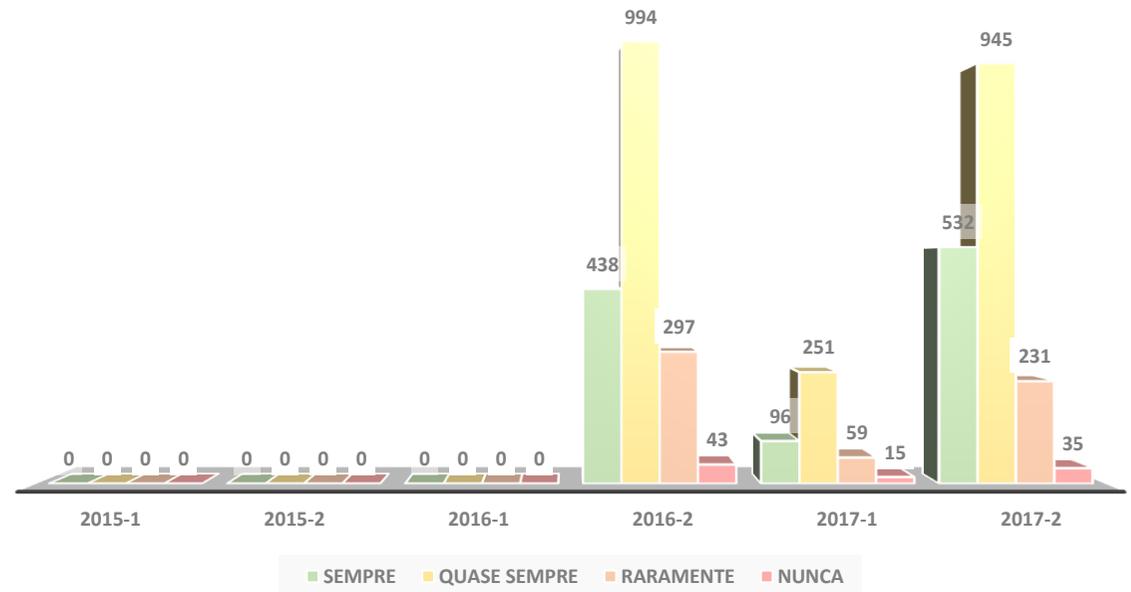
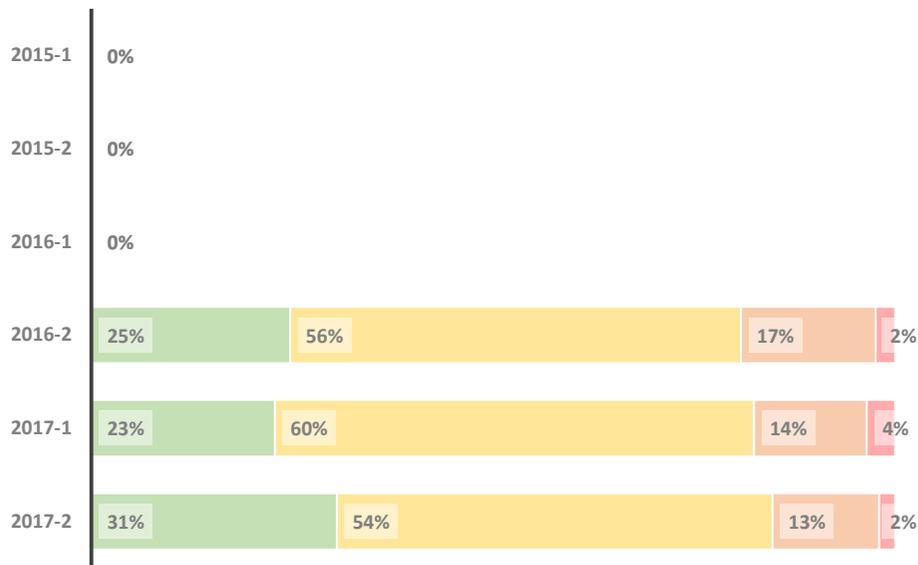
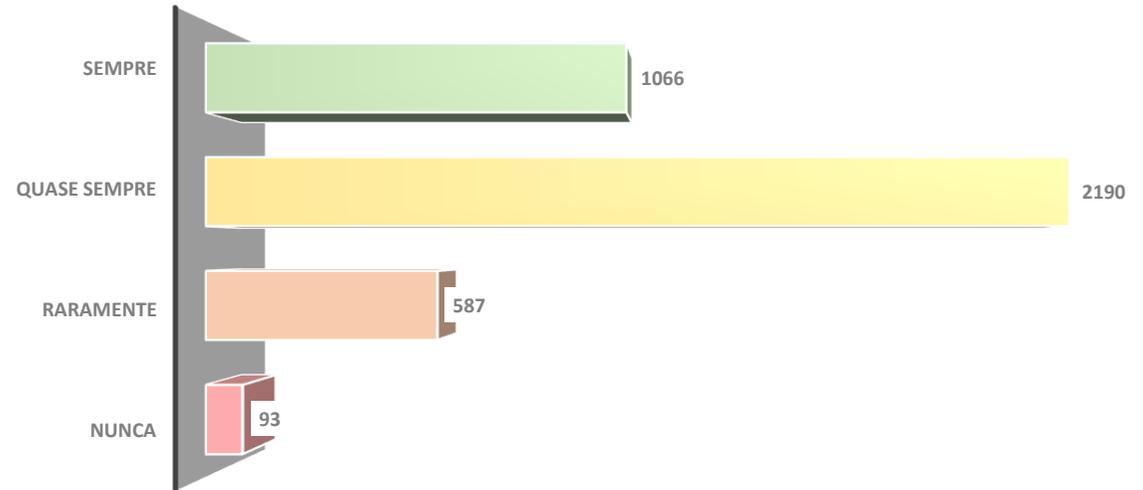
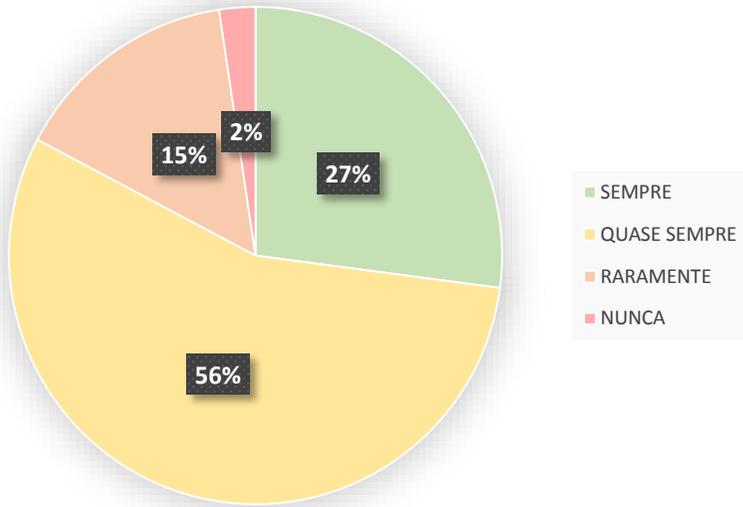


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



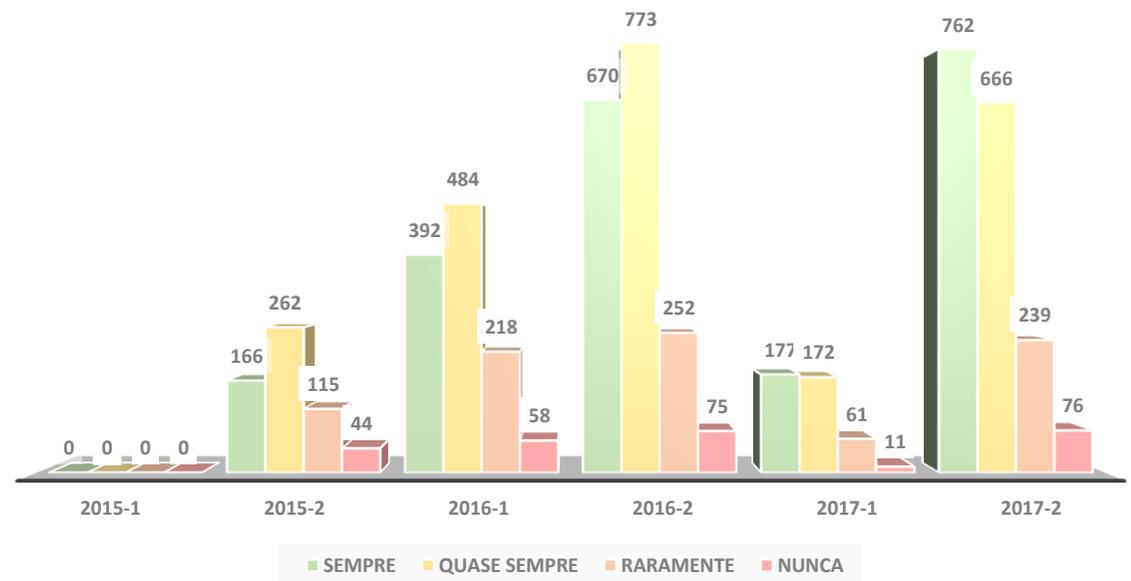
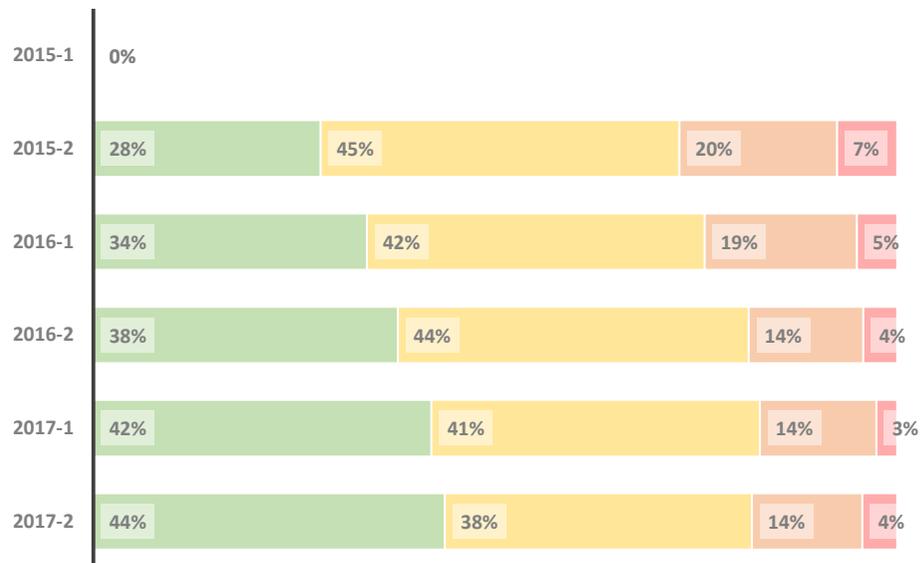
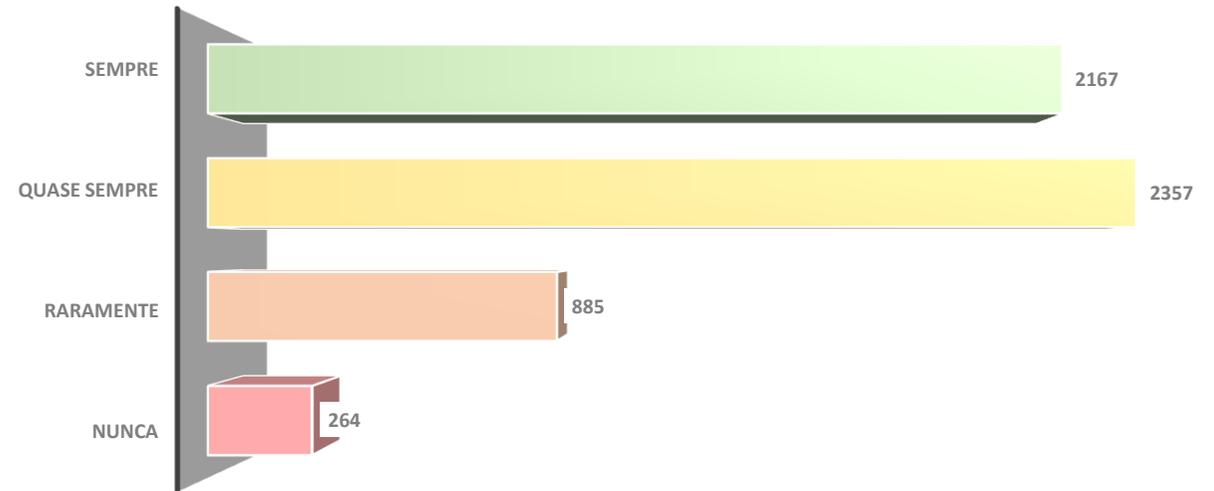
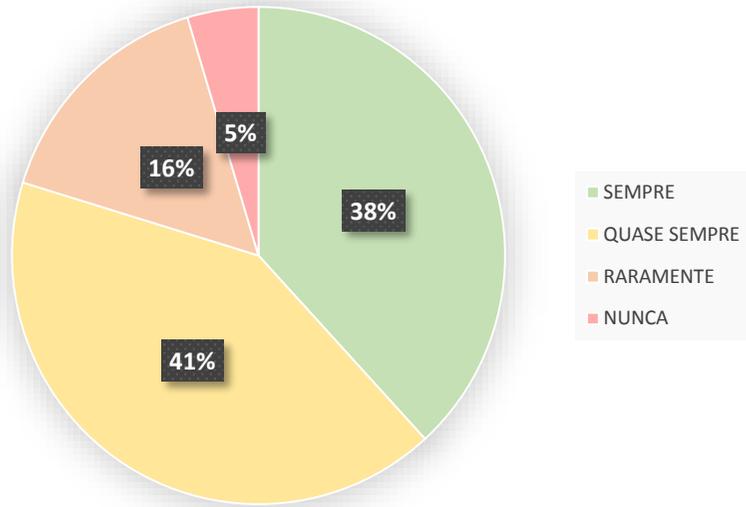


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



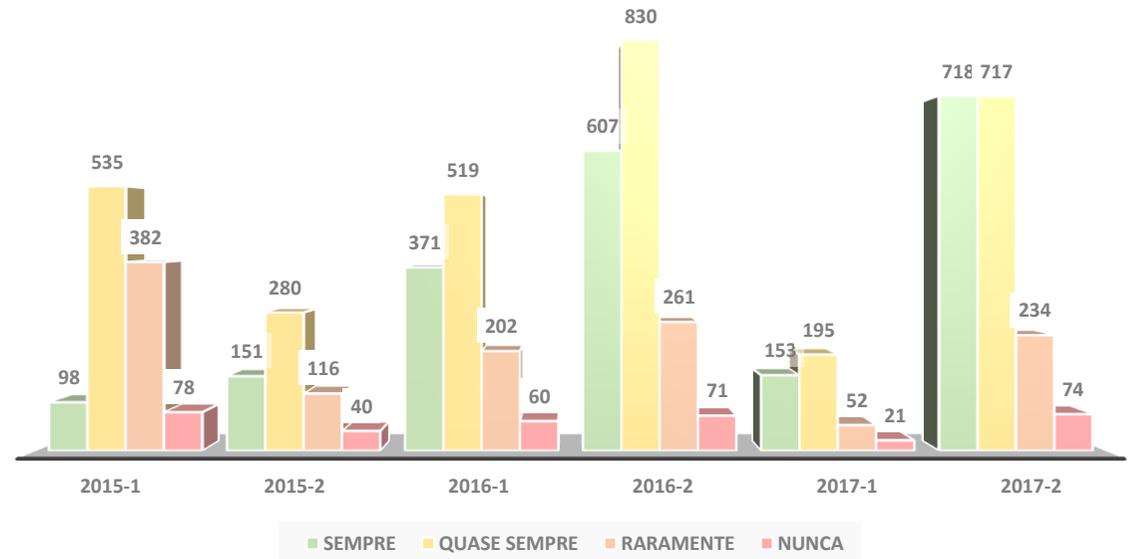
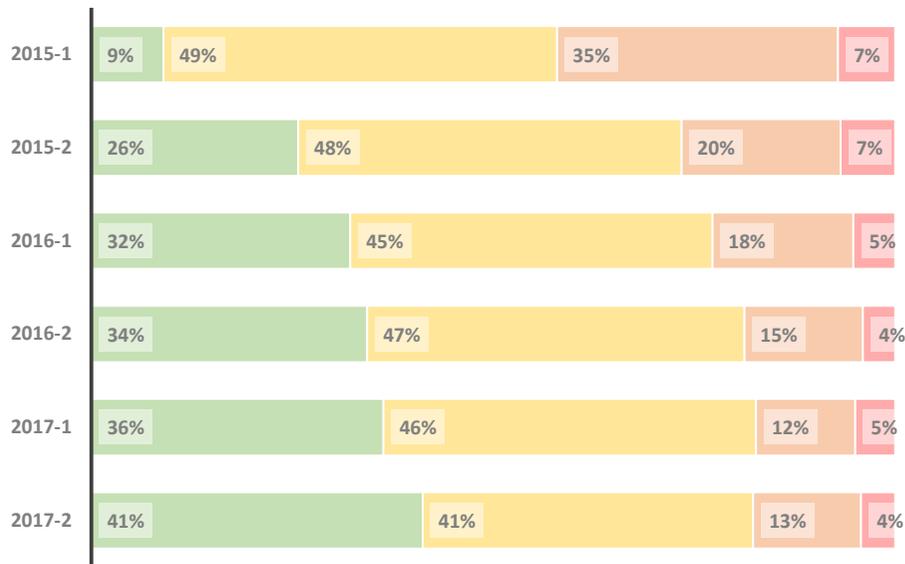
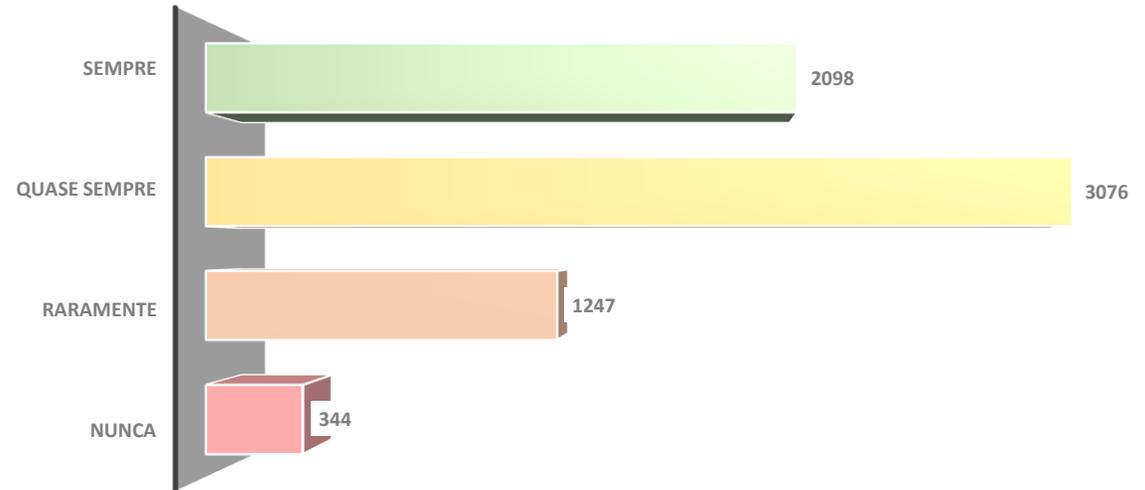
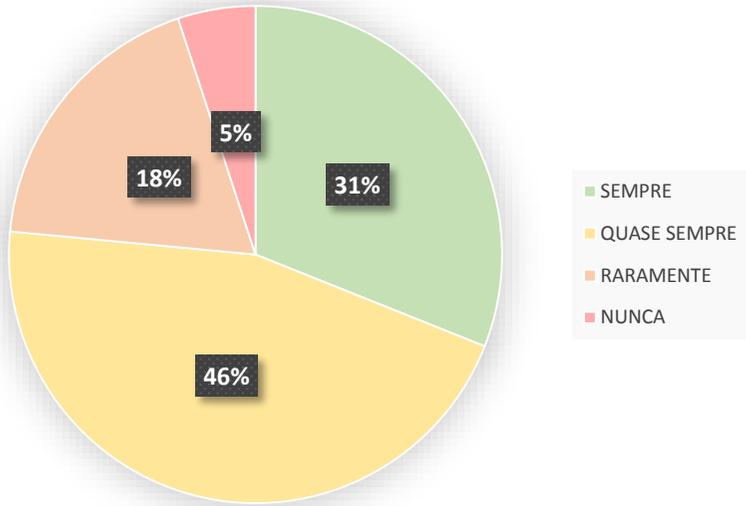


**O COORDENADOR: é acessível ao aluno?**



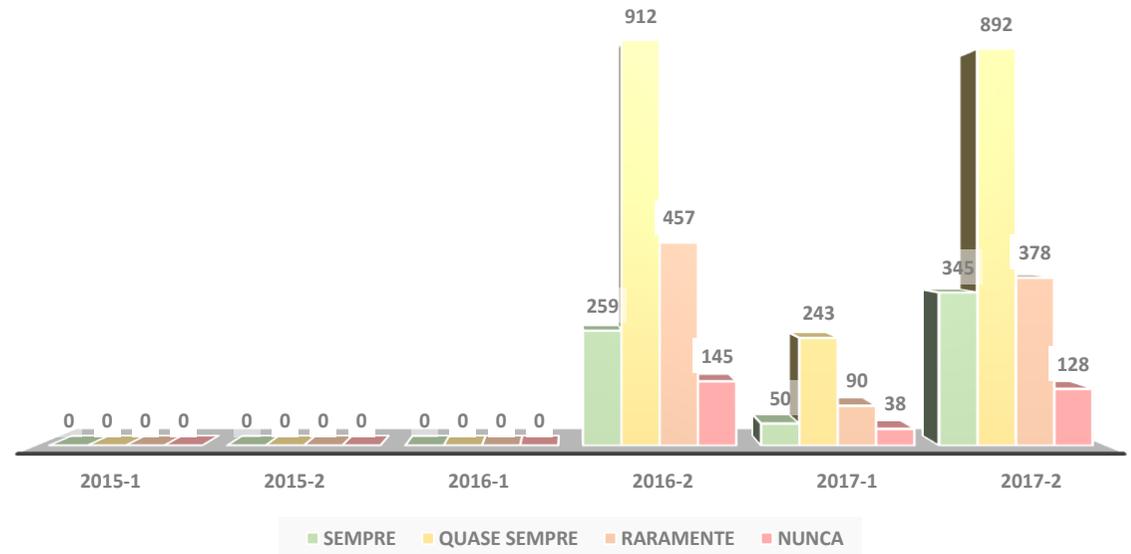
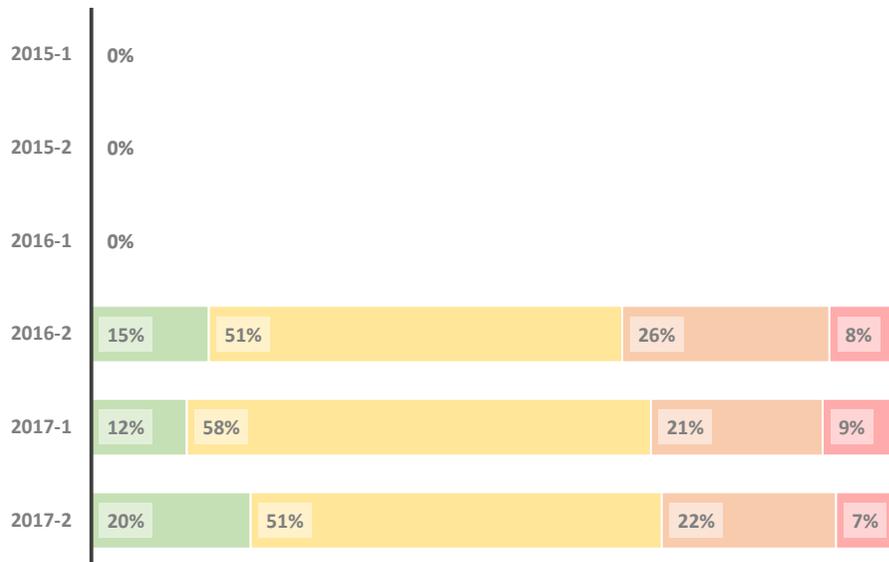
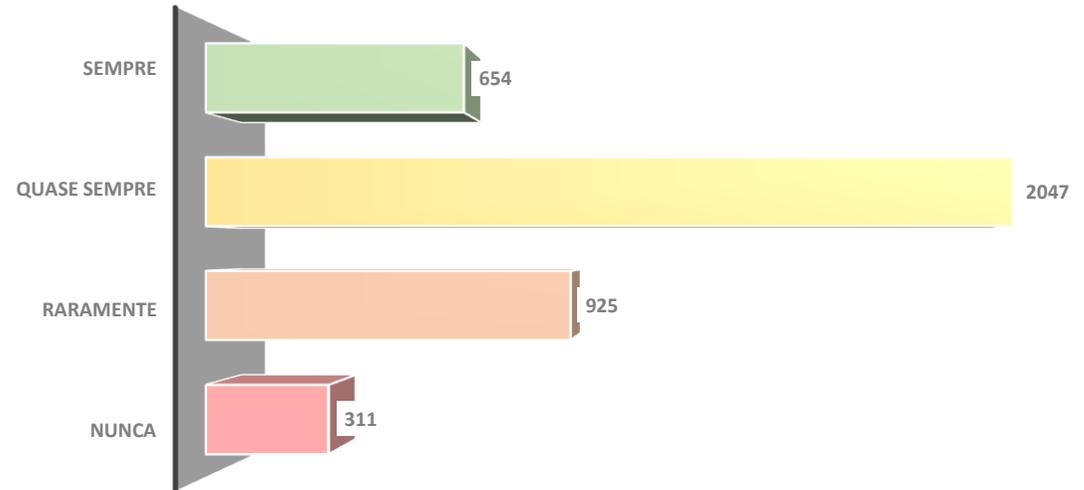
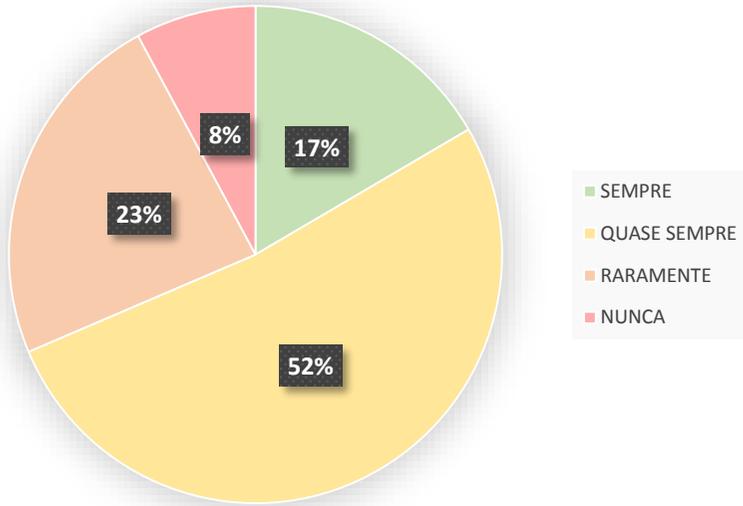


**O COORDENADOR: é acessível ao aluno?**



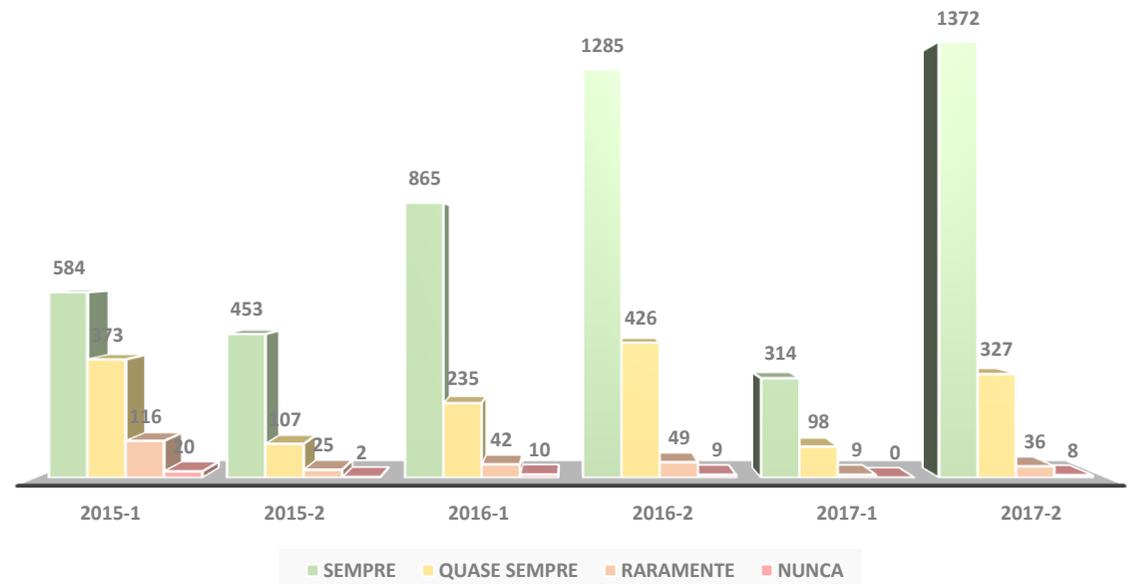
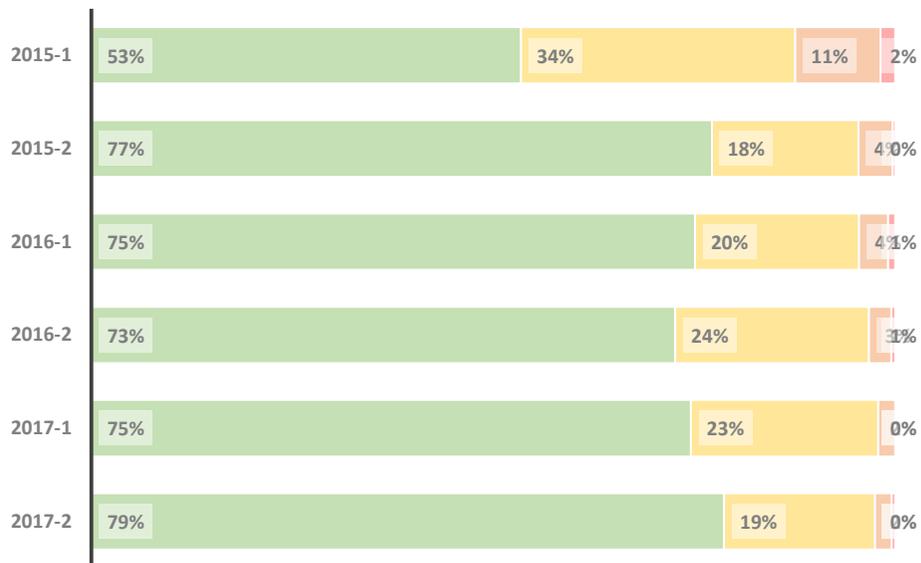
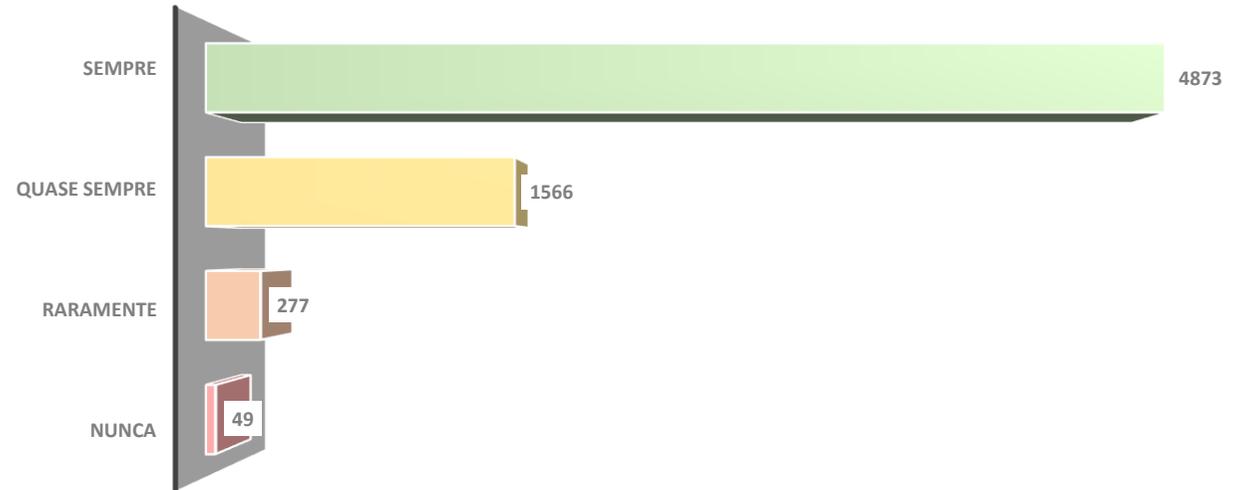
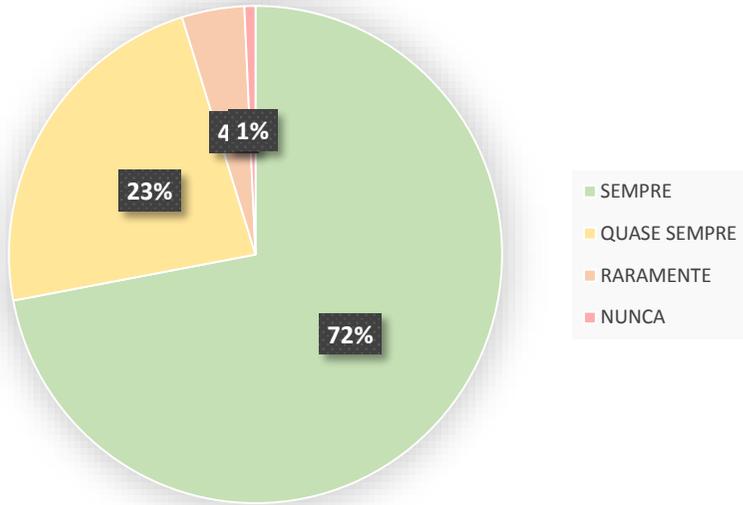


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



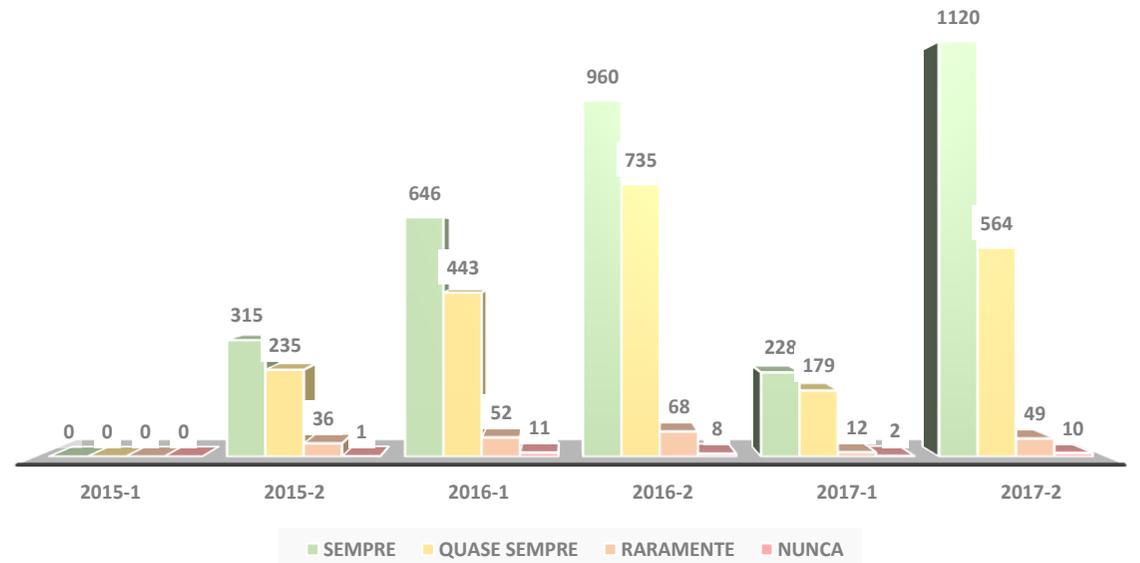
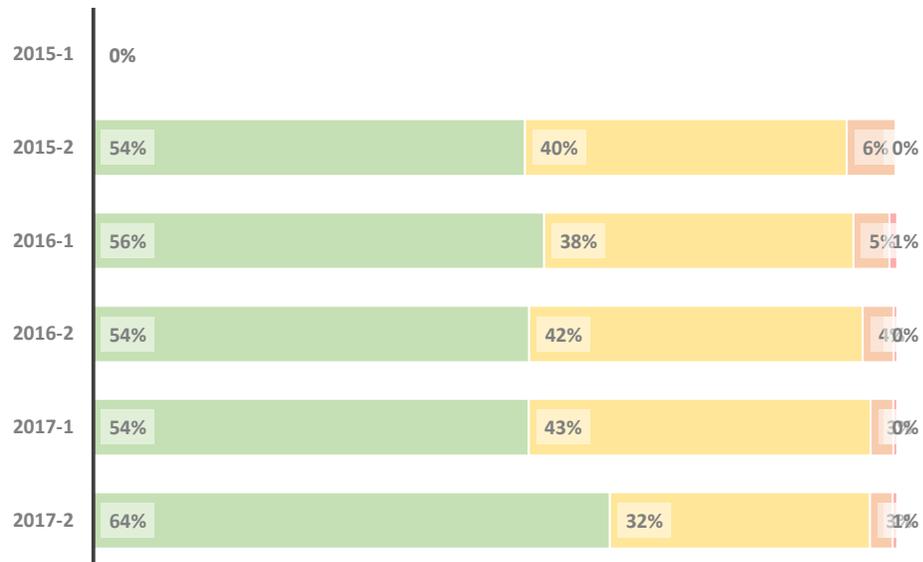
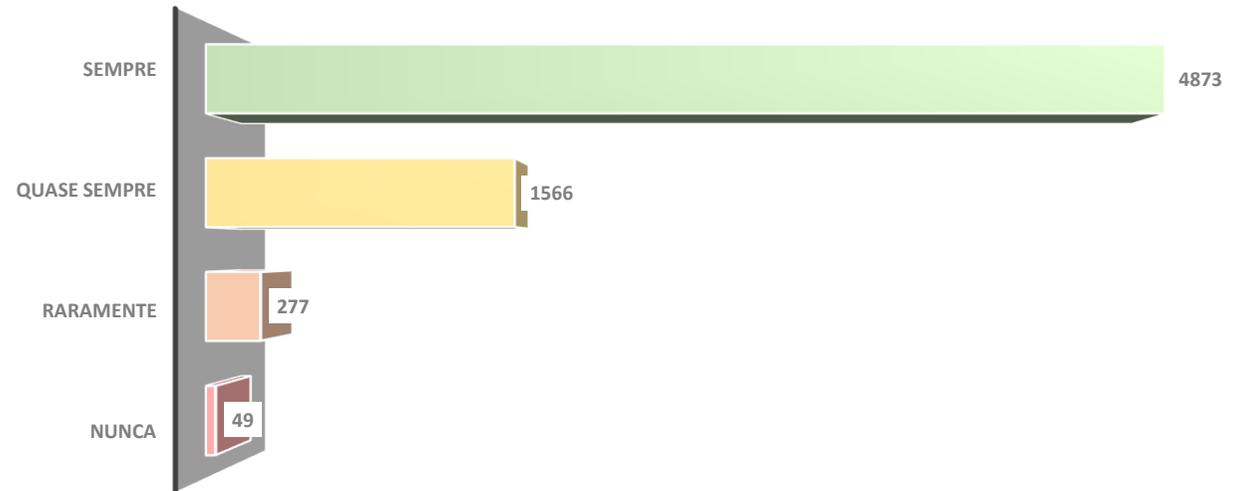
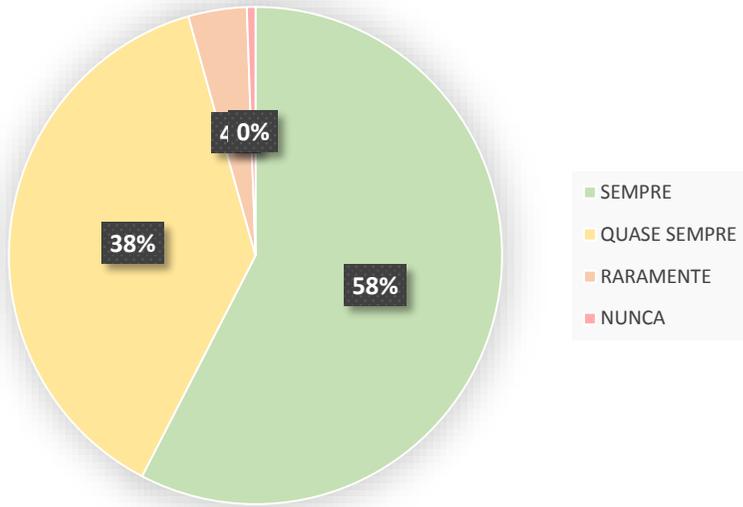


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



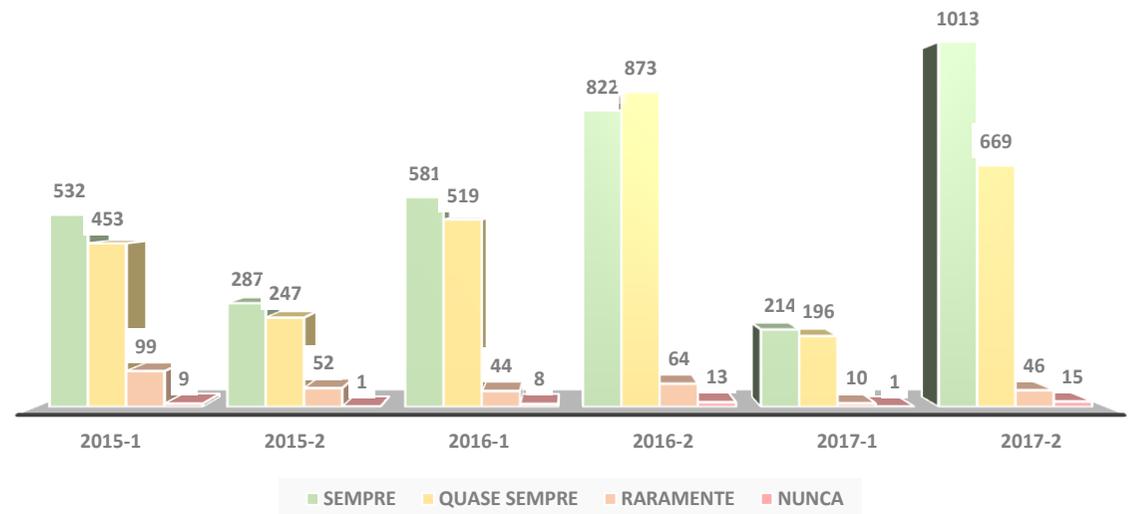
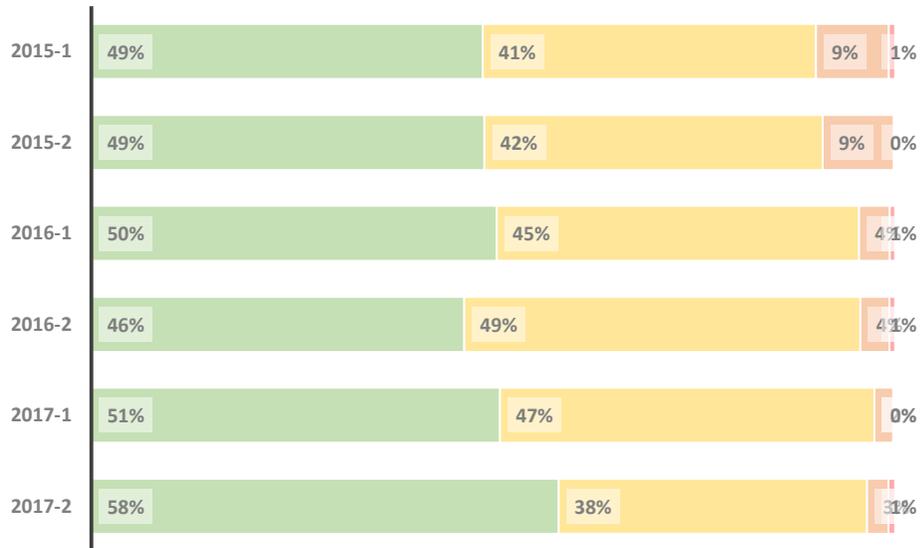
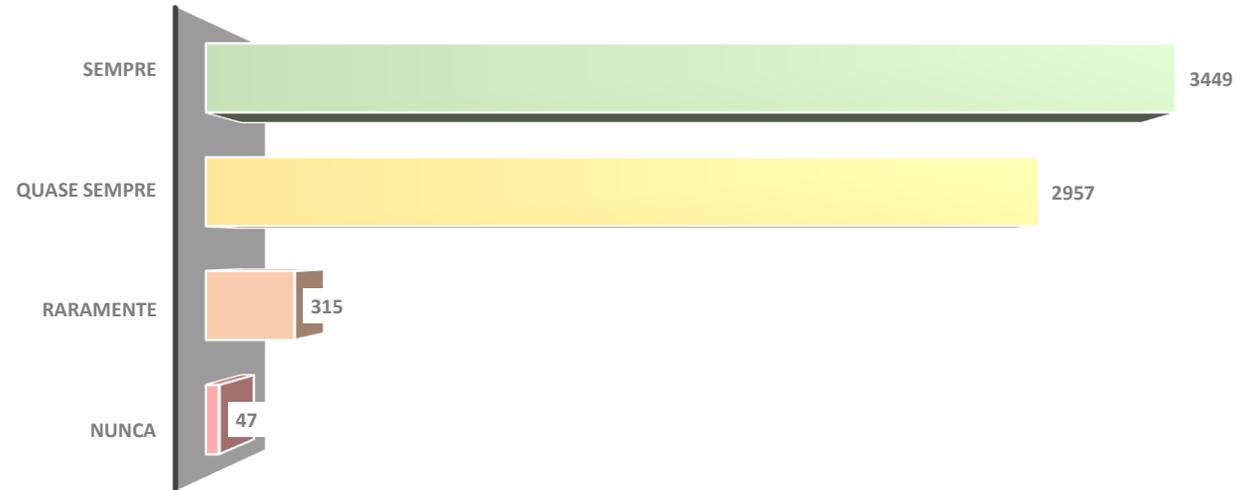
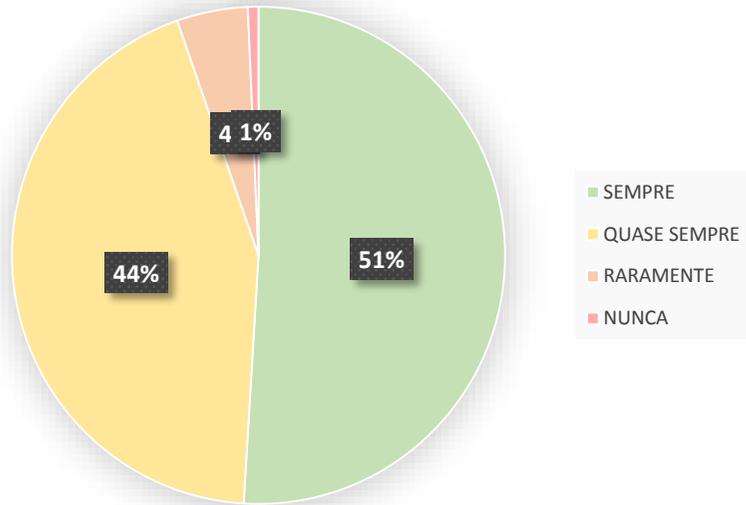


**OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?**



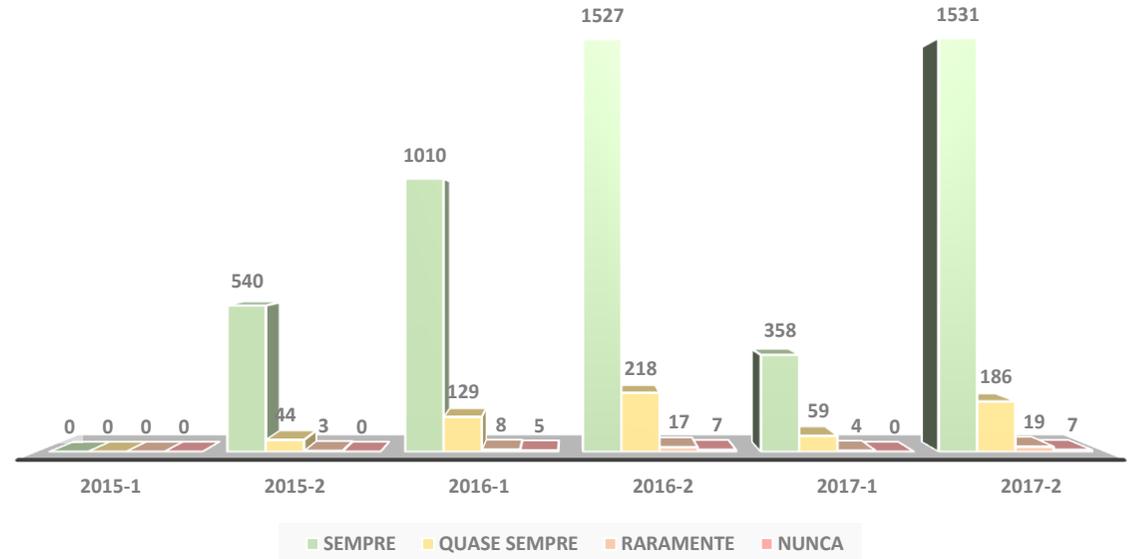
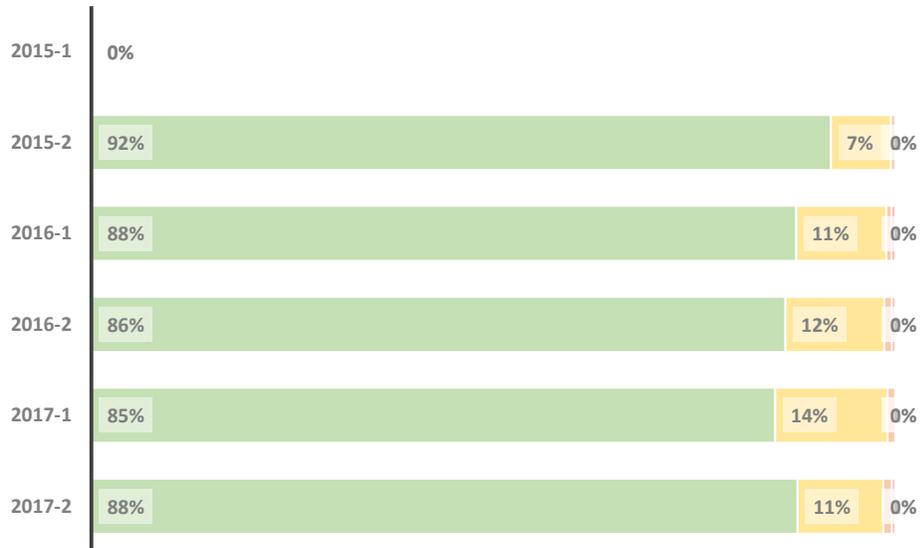
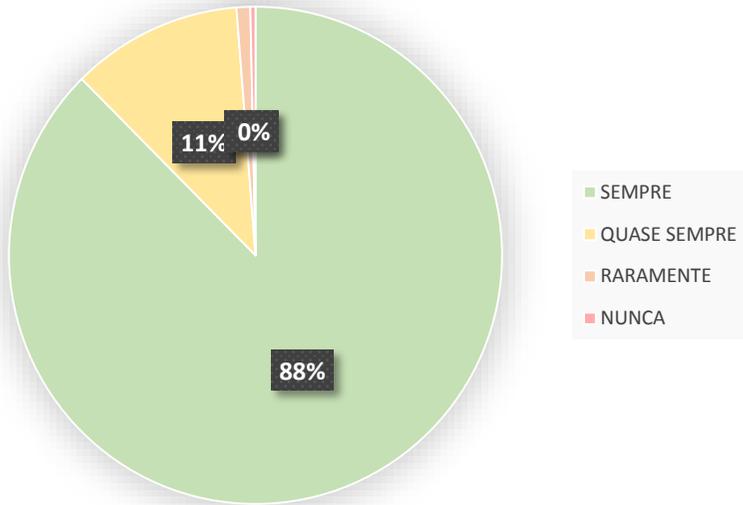


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



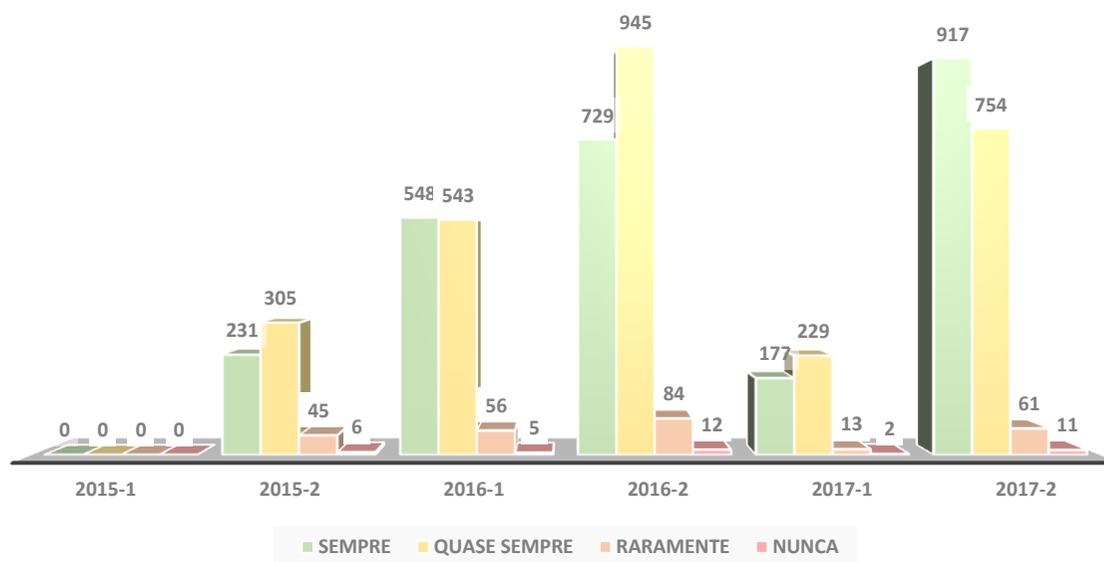
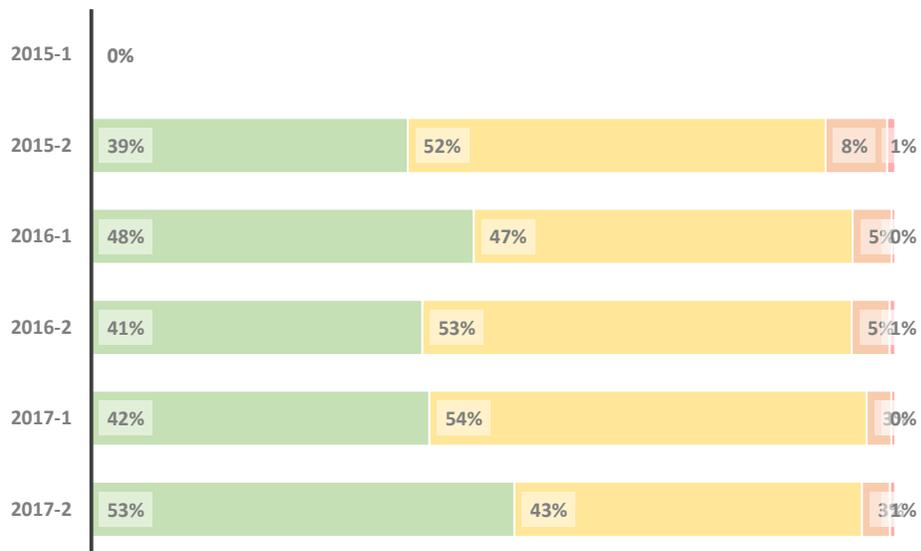
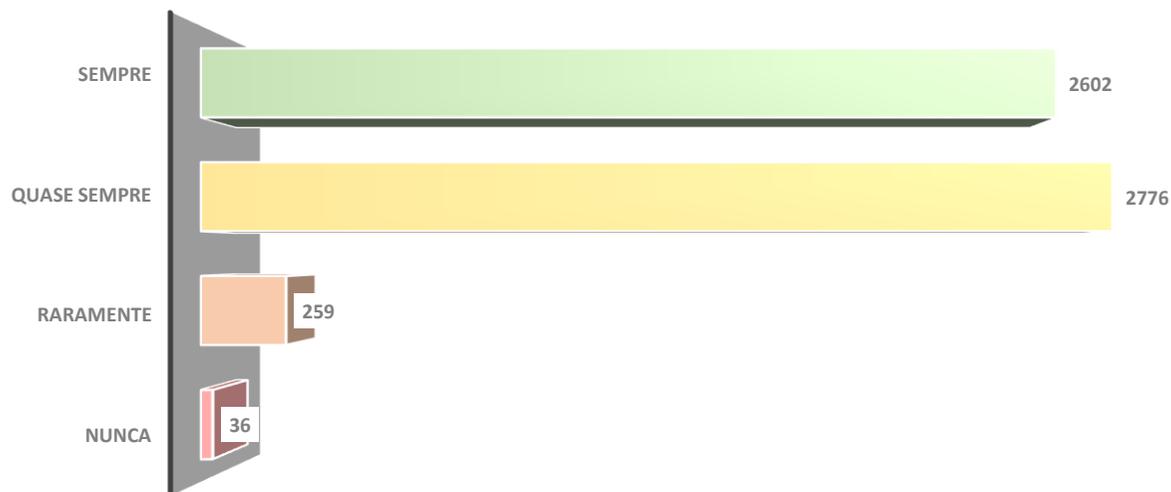
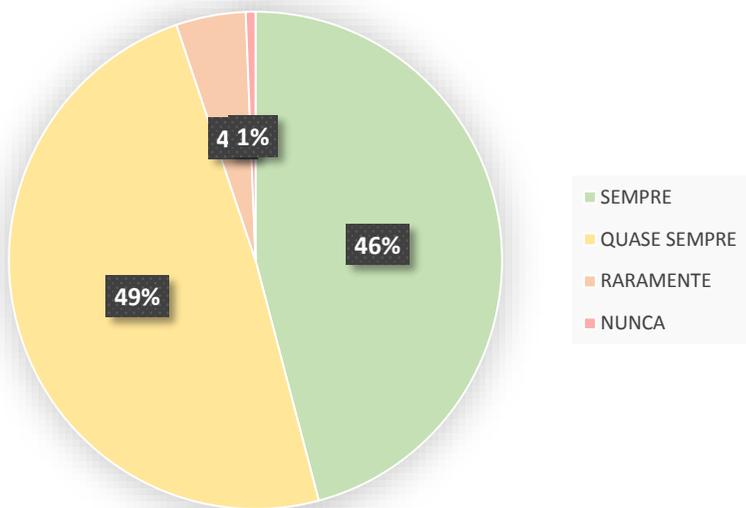


**OS PROFESSORES: fazem chamada?**



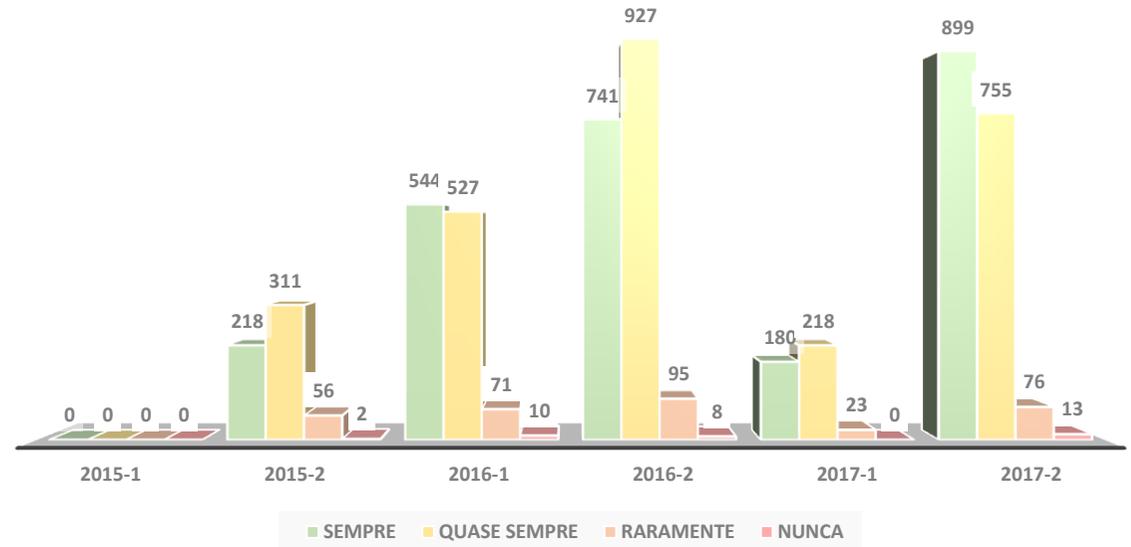
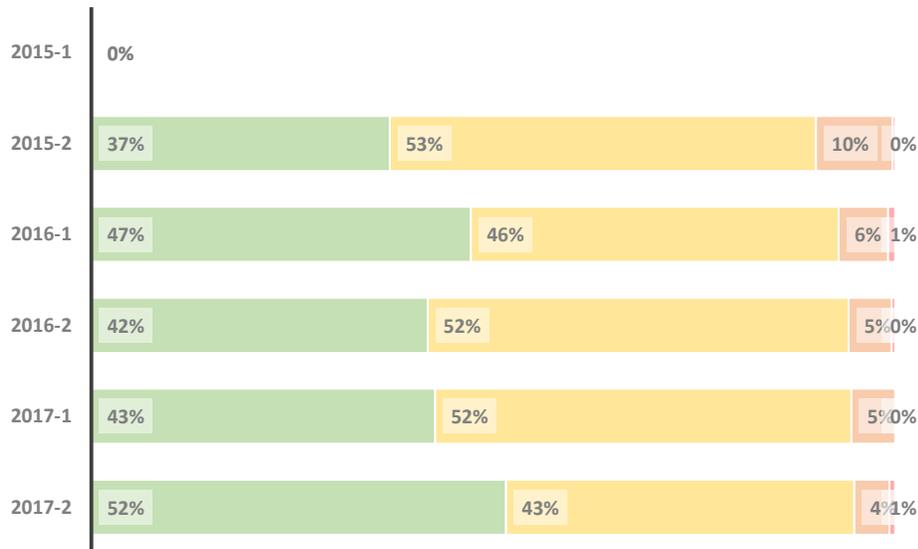
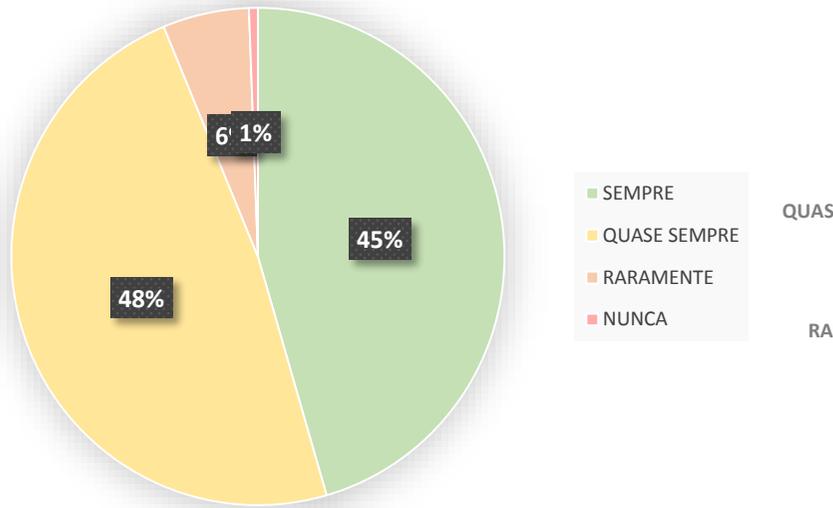


**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**



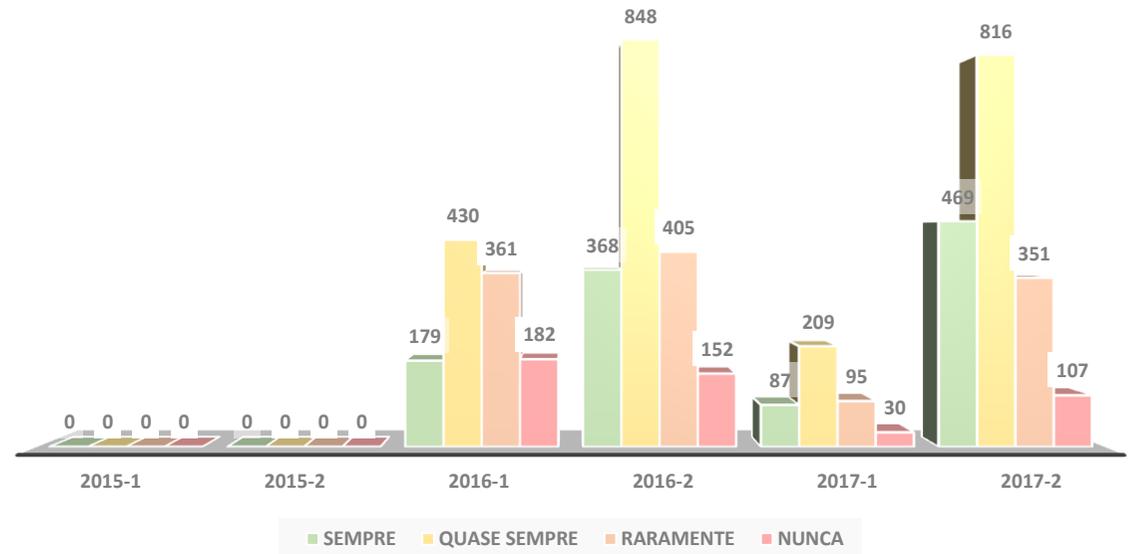
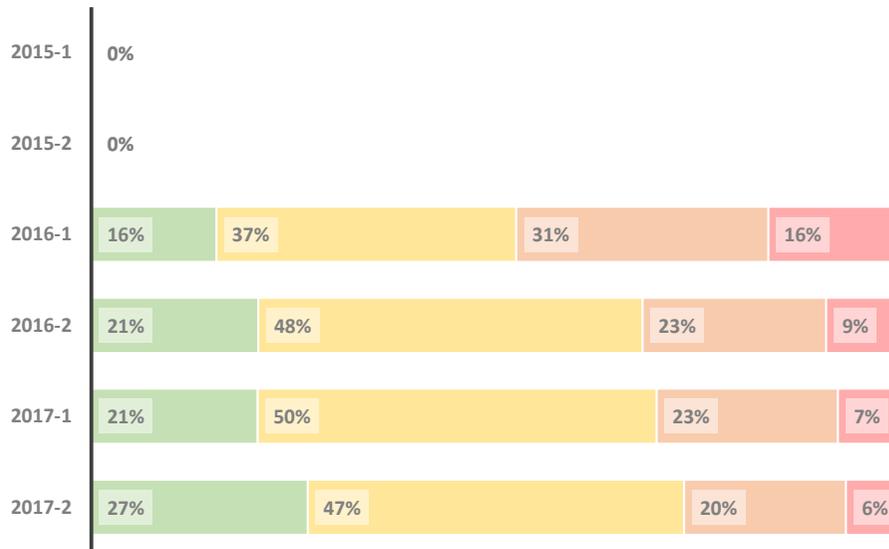
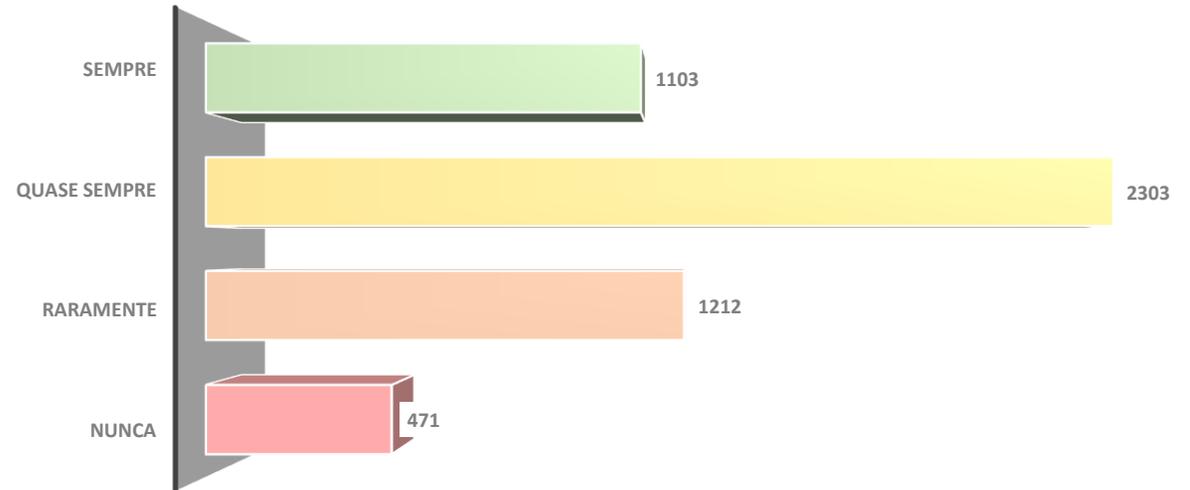
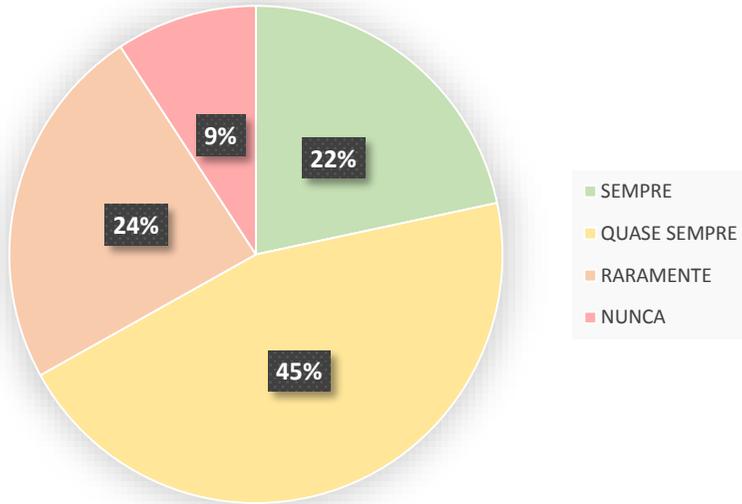


**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



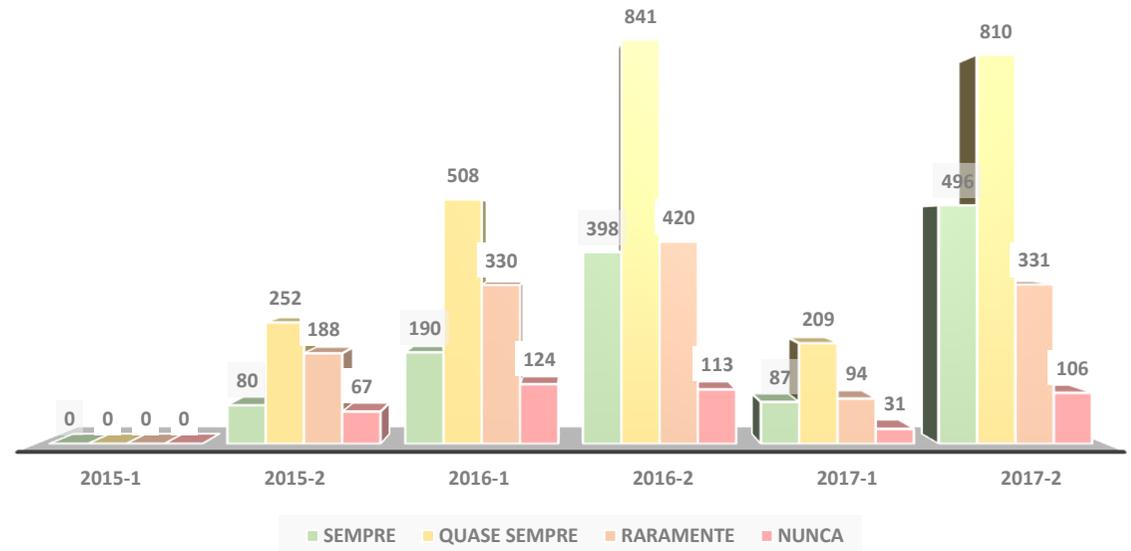
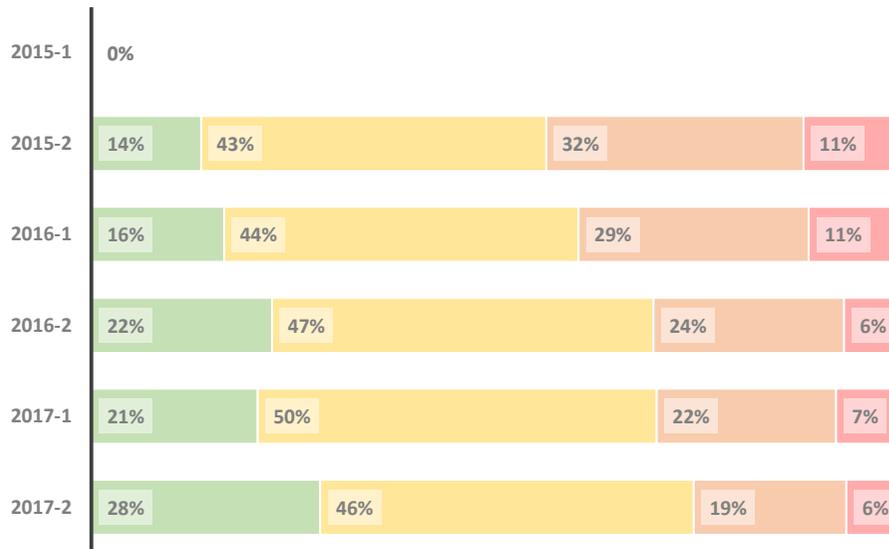
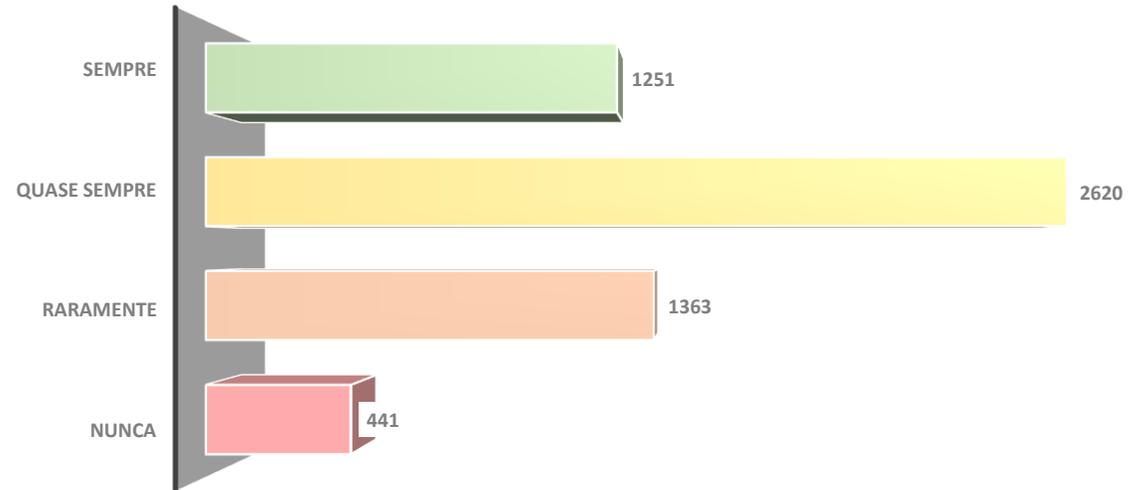
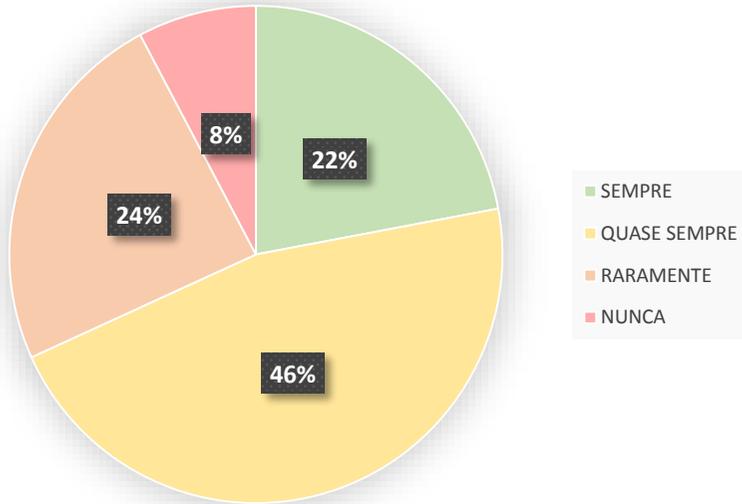


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



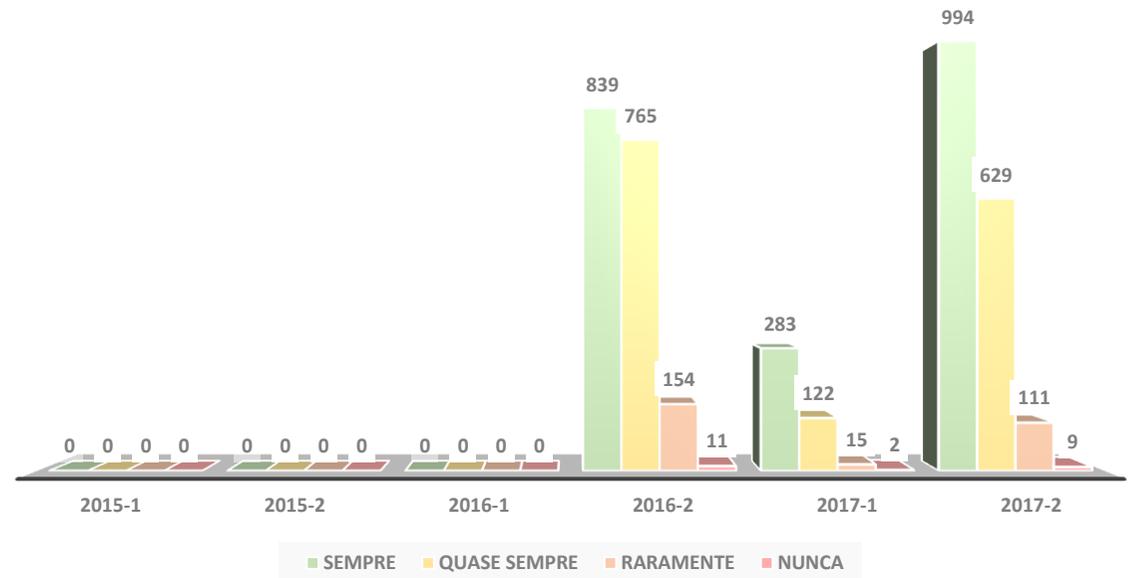
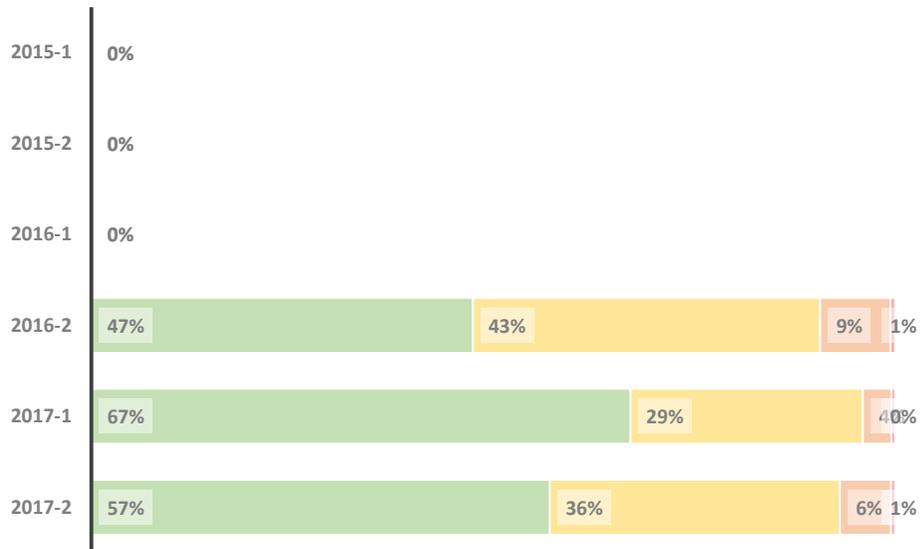
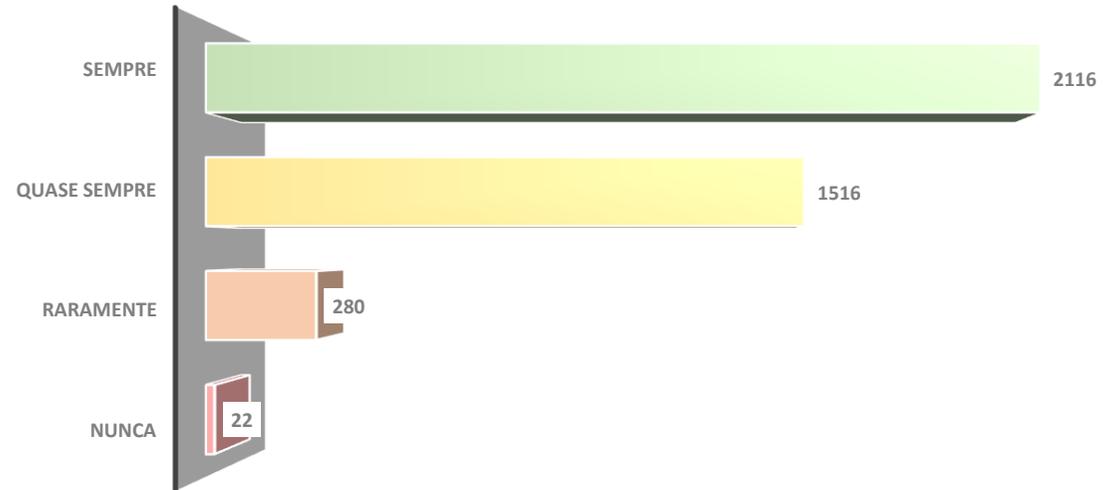
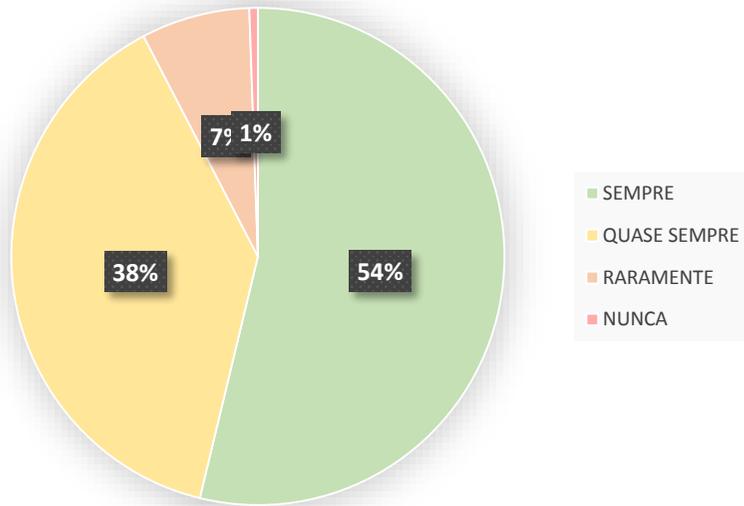


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



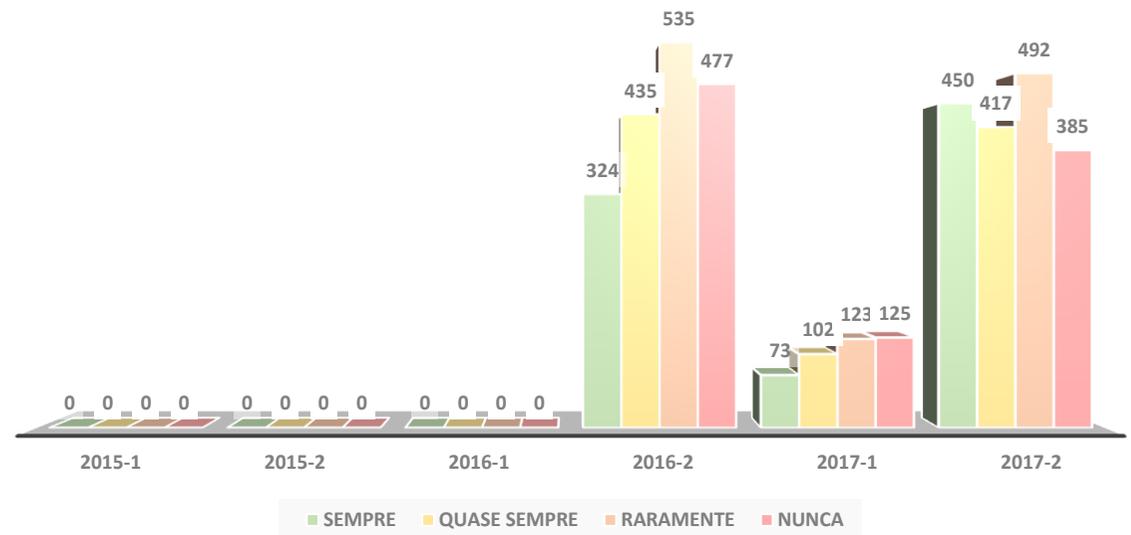
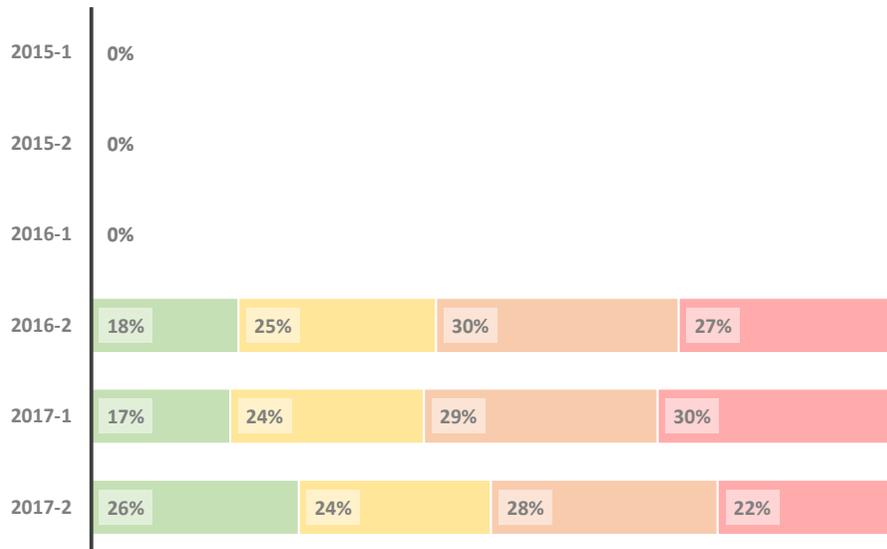
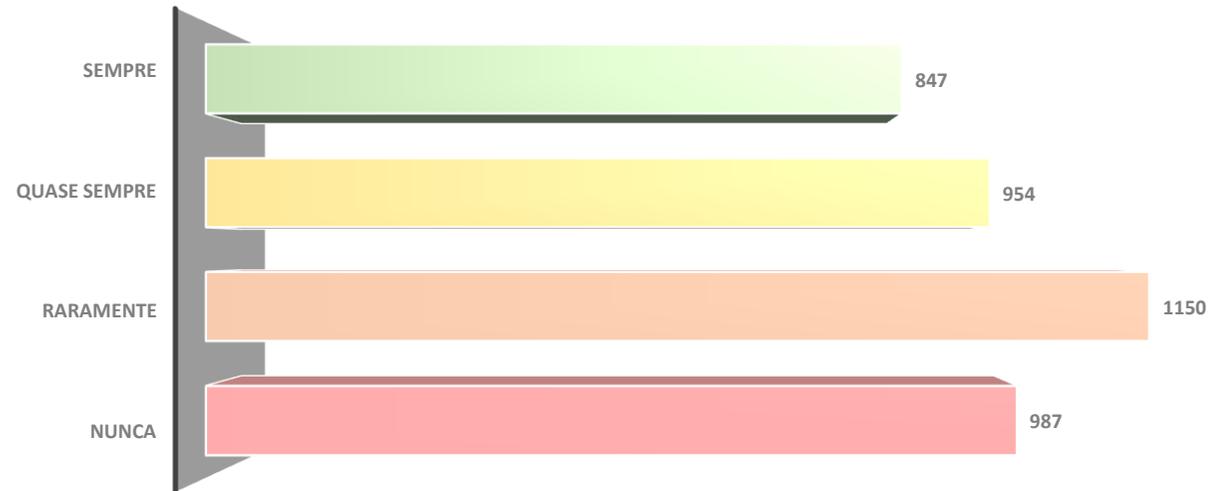
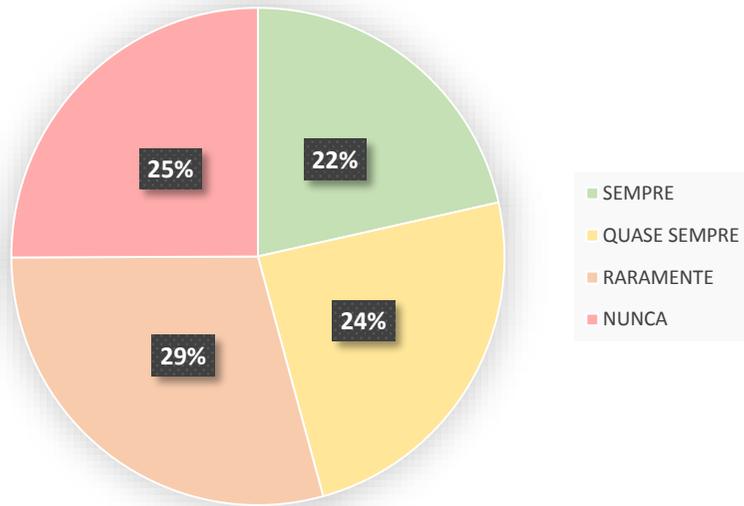


Você acessa o aluno online frequentemente?



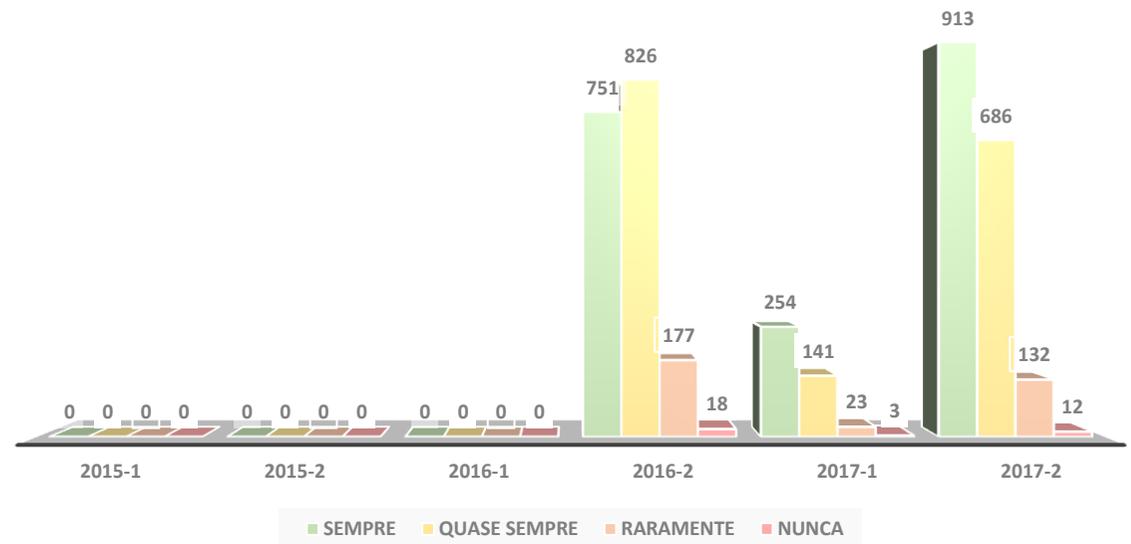
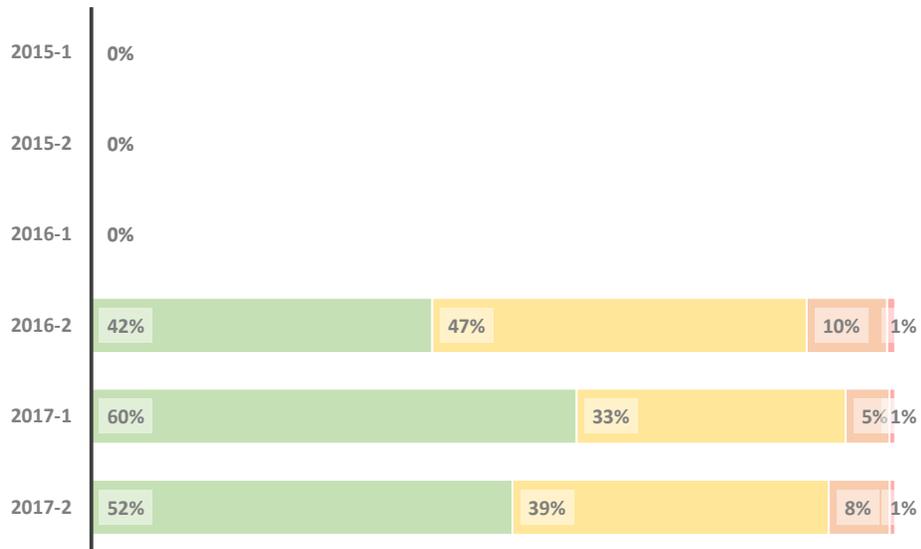
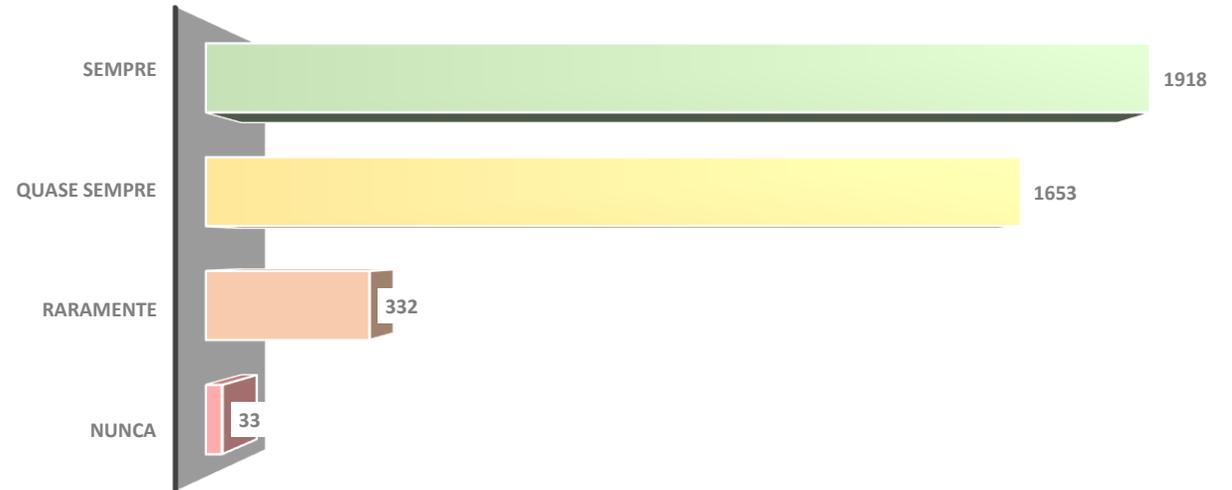
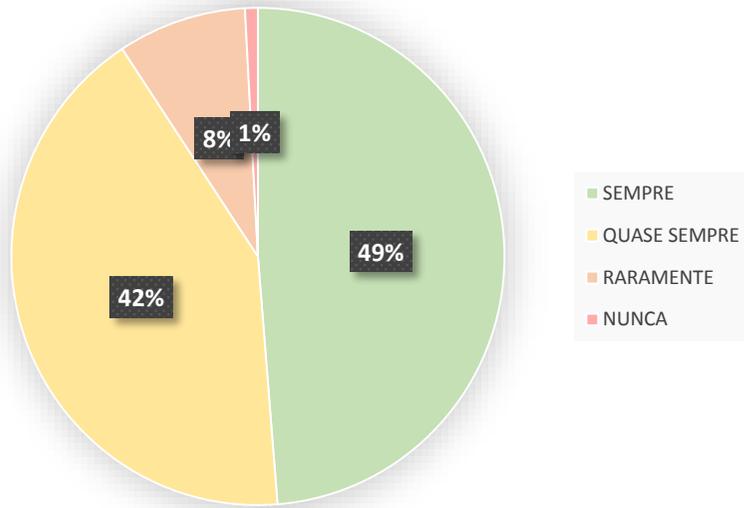


Você acessa o Office365 (email) frequentemente?



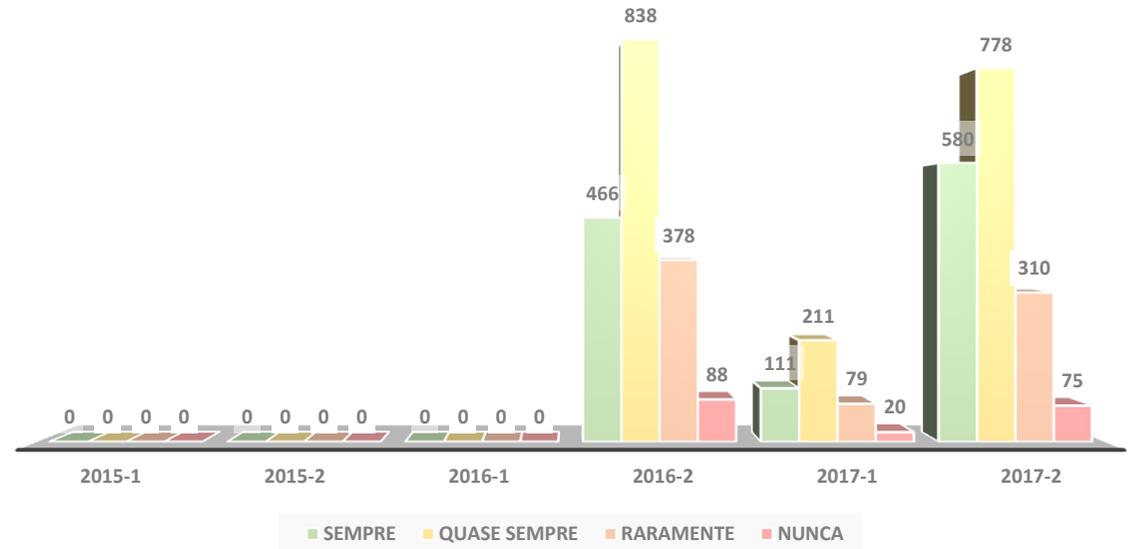
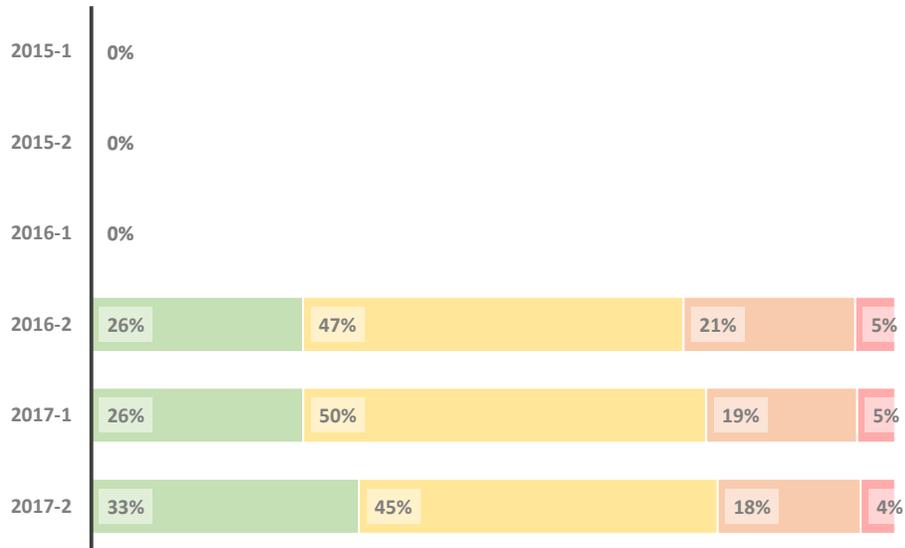
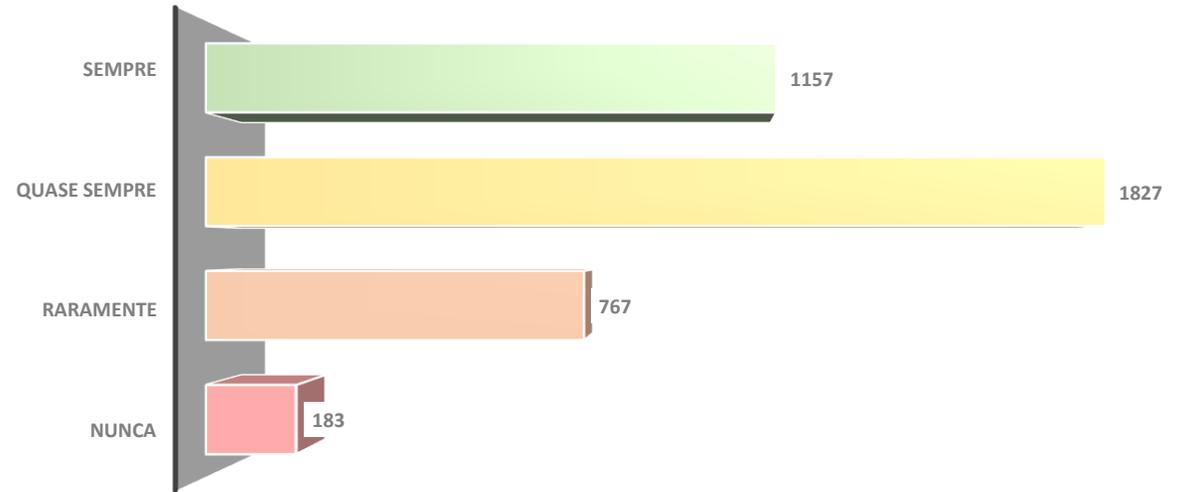
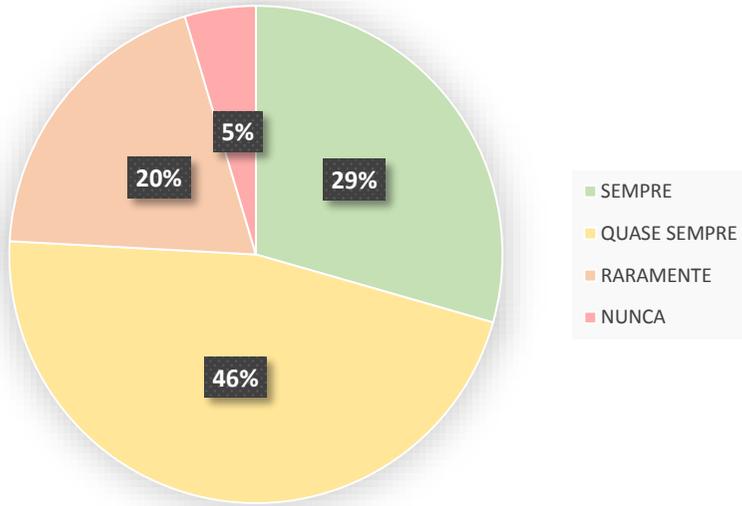


Você acessa o portal frequentemente?



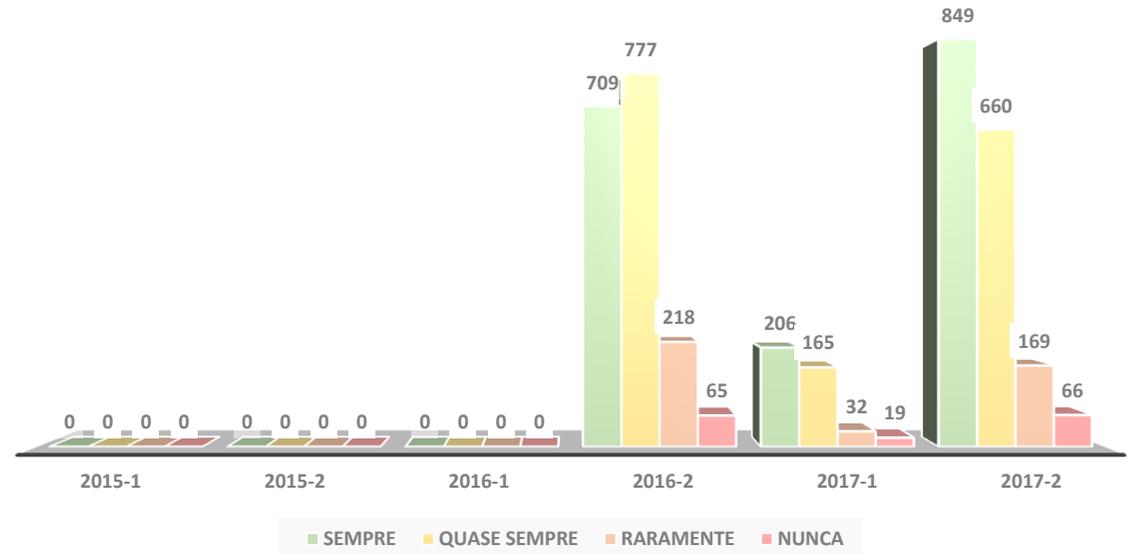
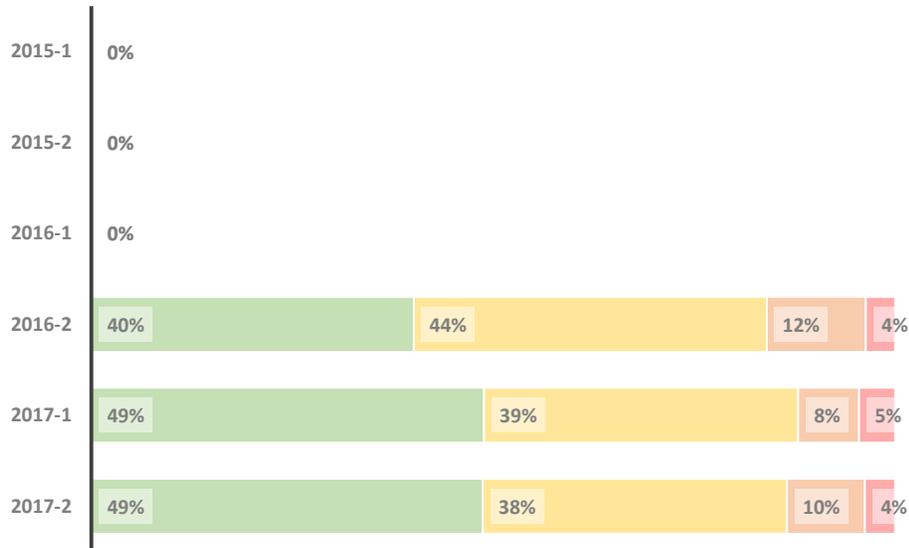
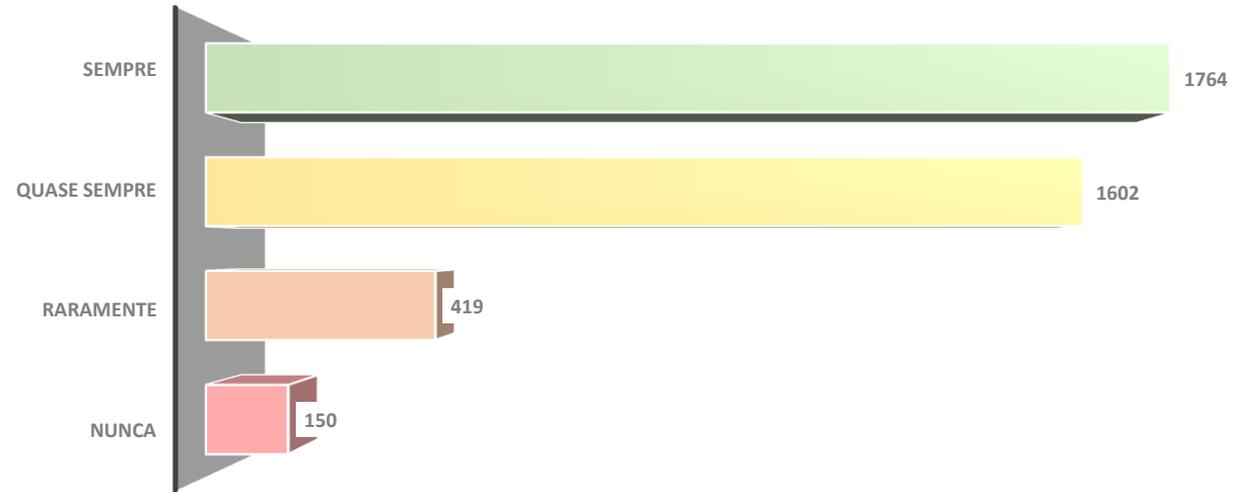
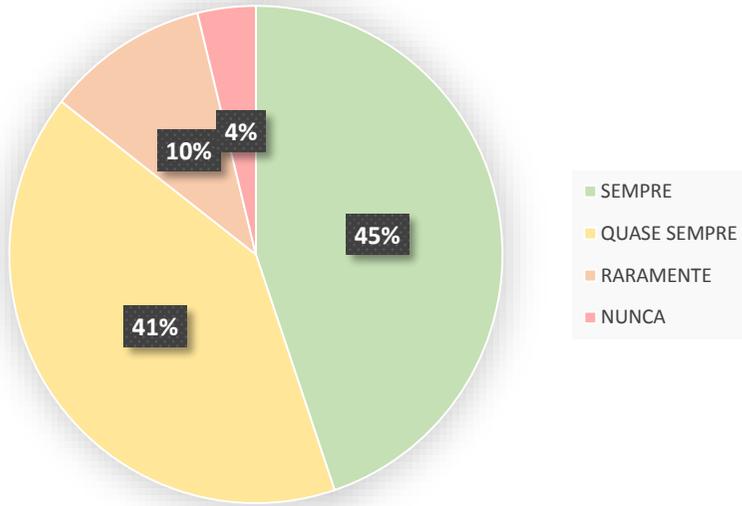


Você se sente apto para utilizar os recursos de TI?



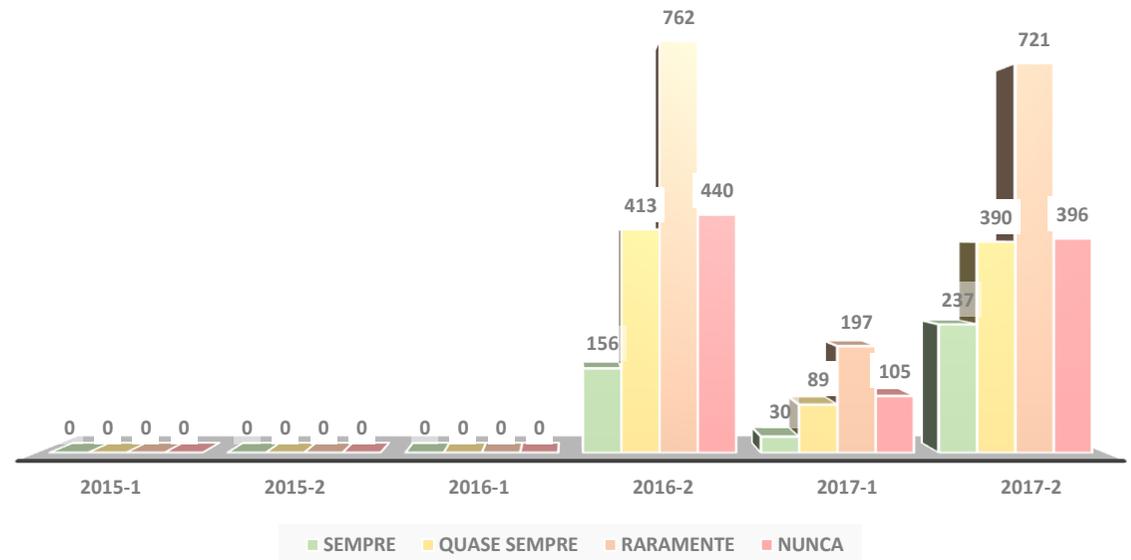
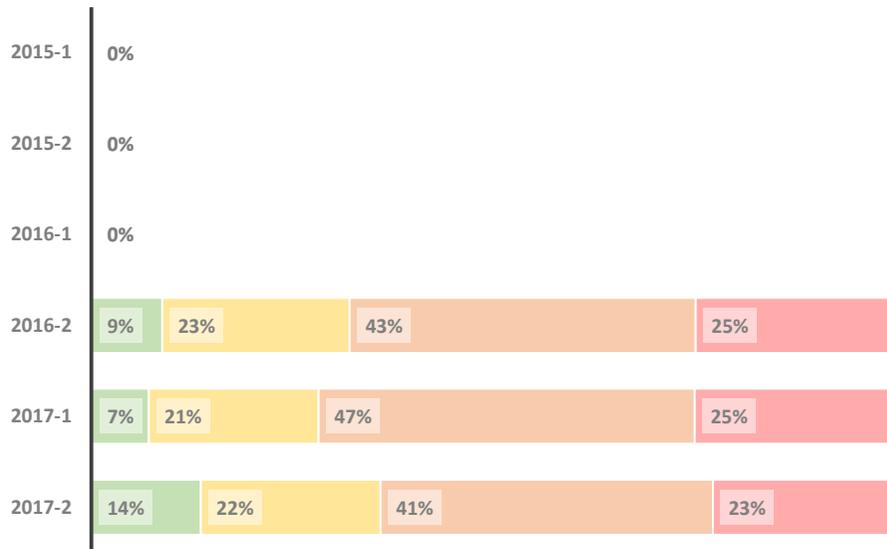
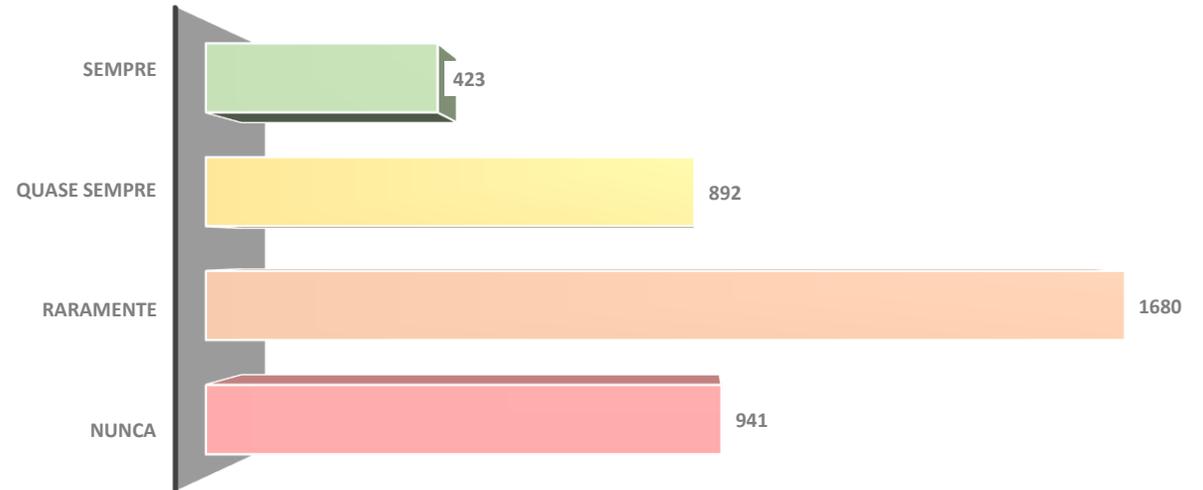
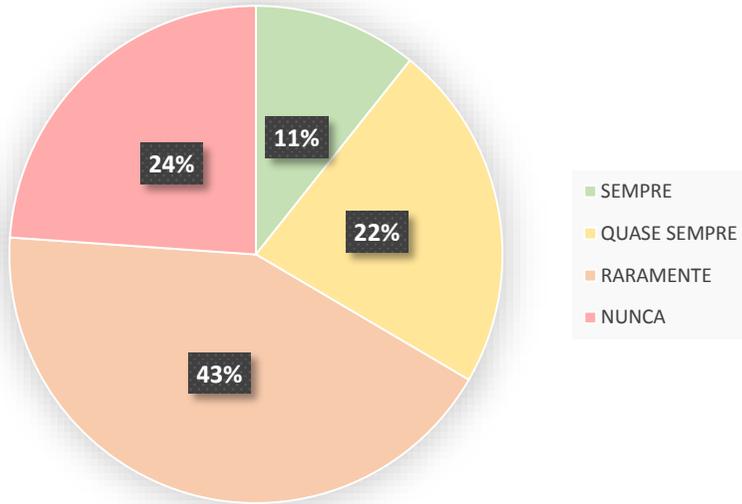


**Você utiliza o Moodlerooms (AVA) frequentemente?**



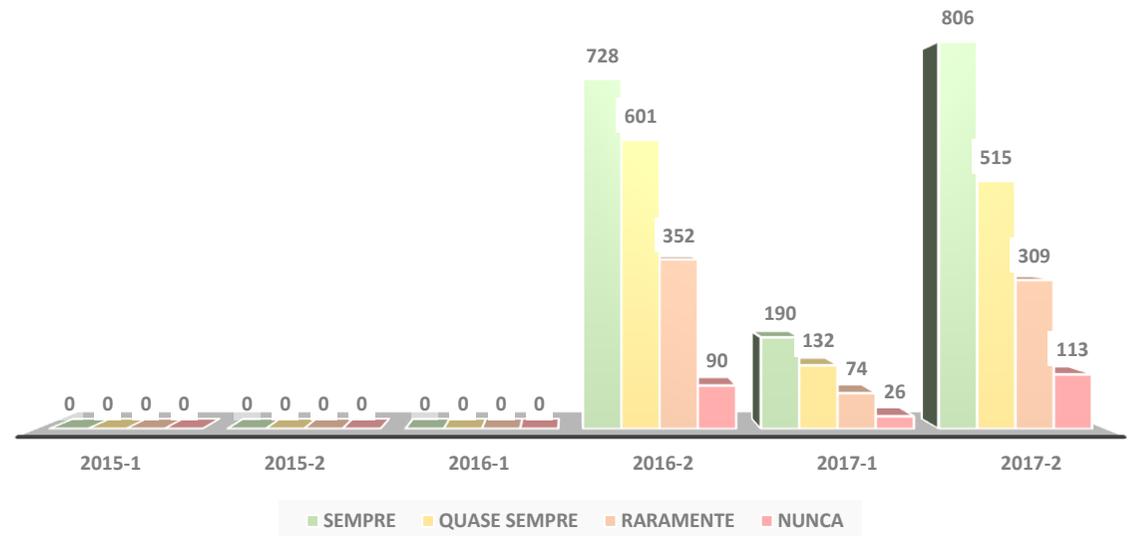
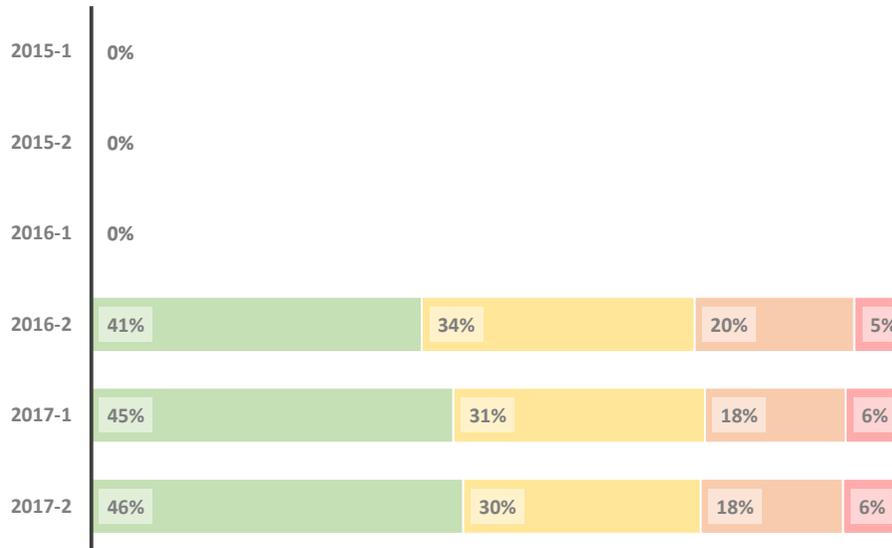
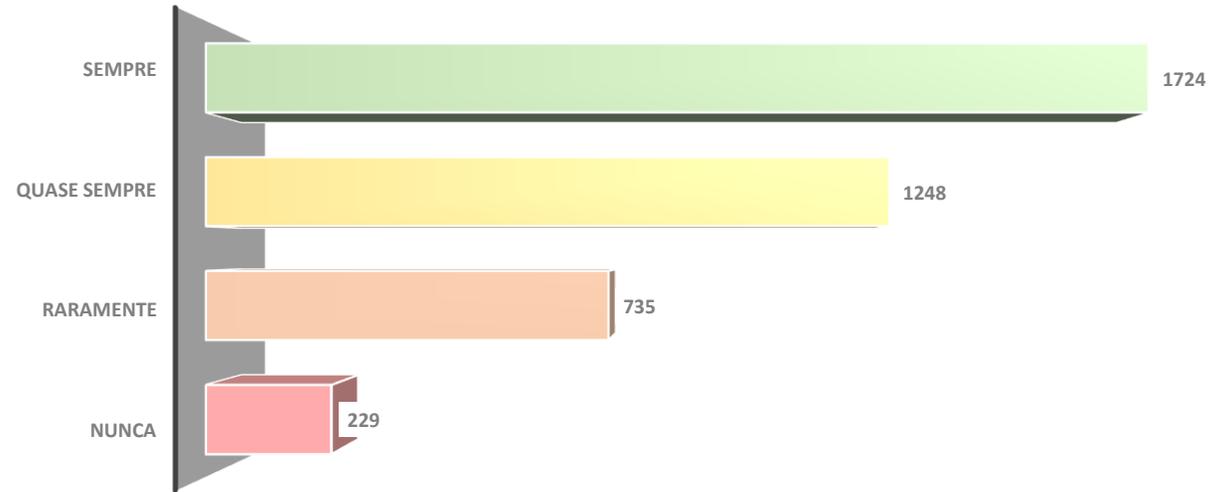
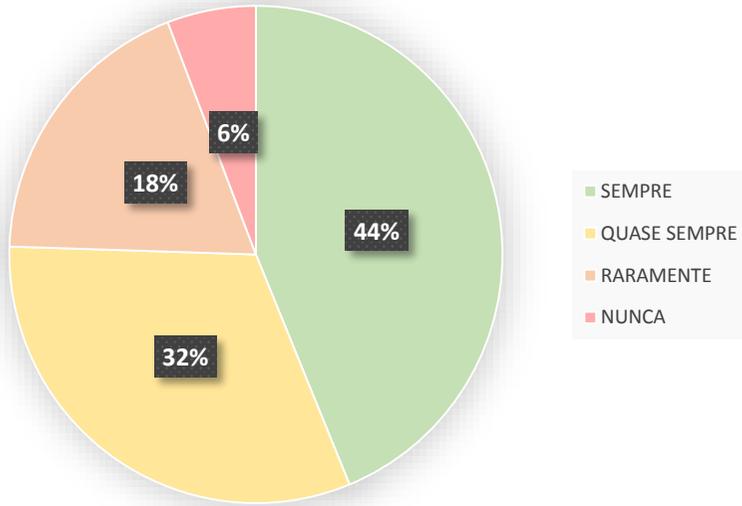


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



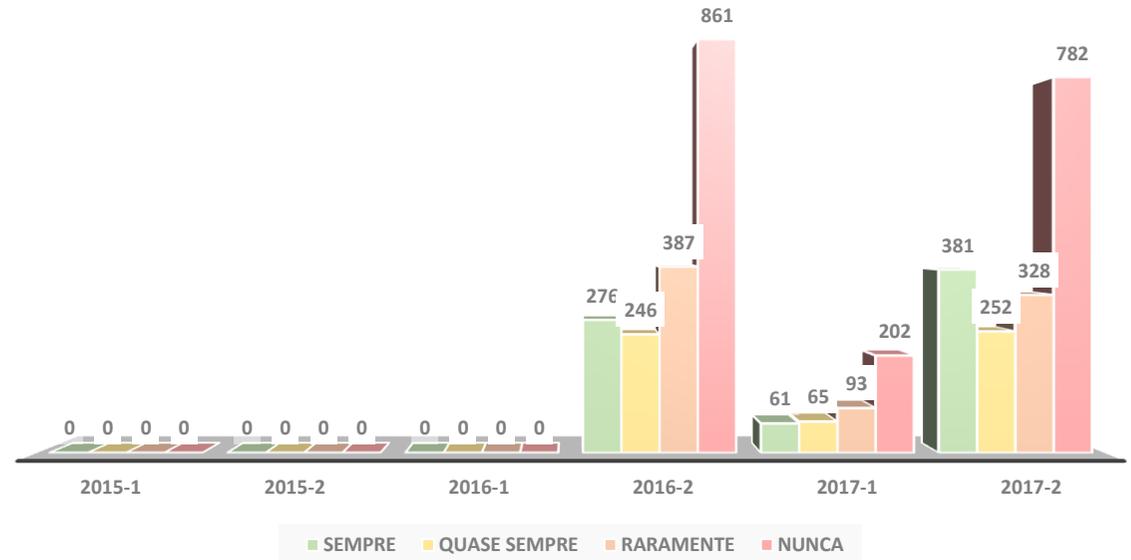
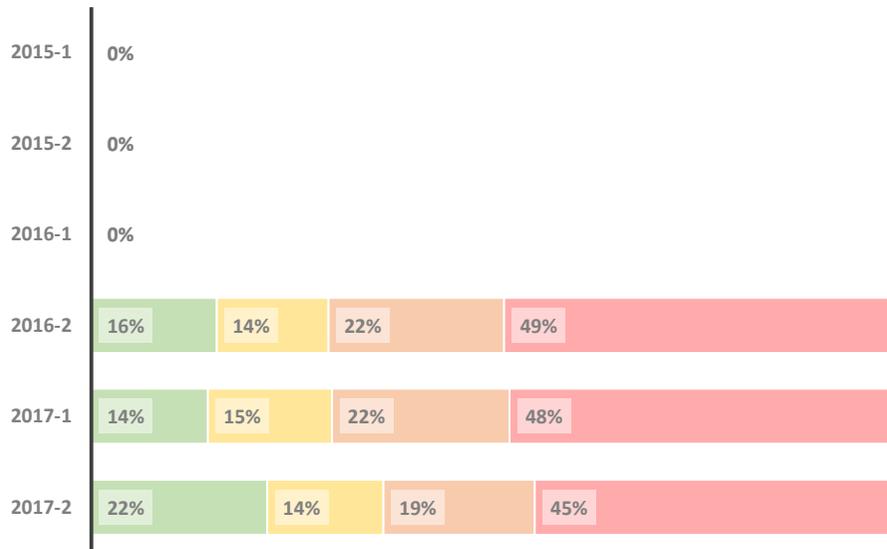
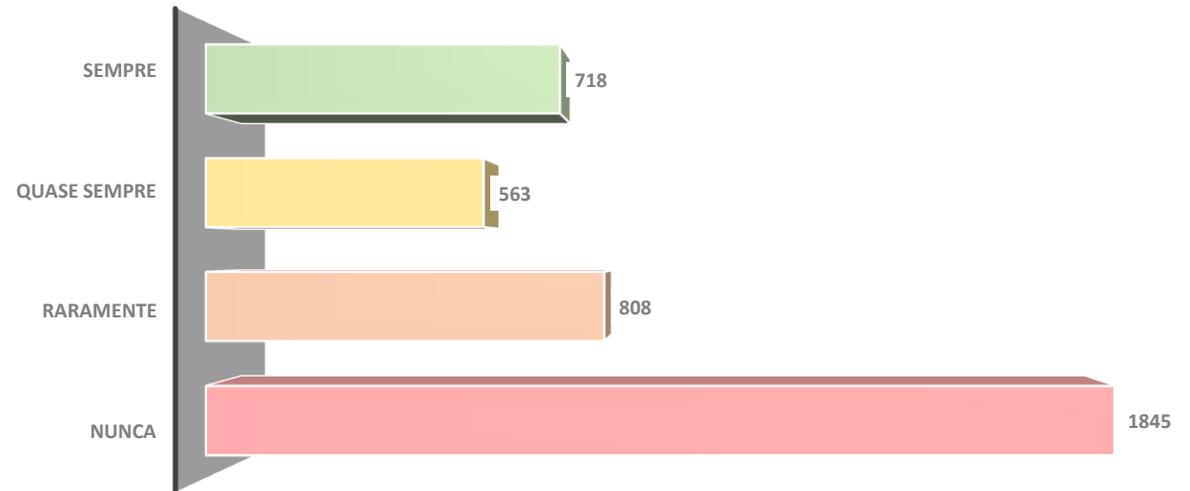
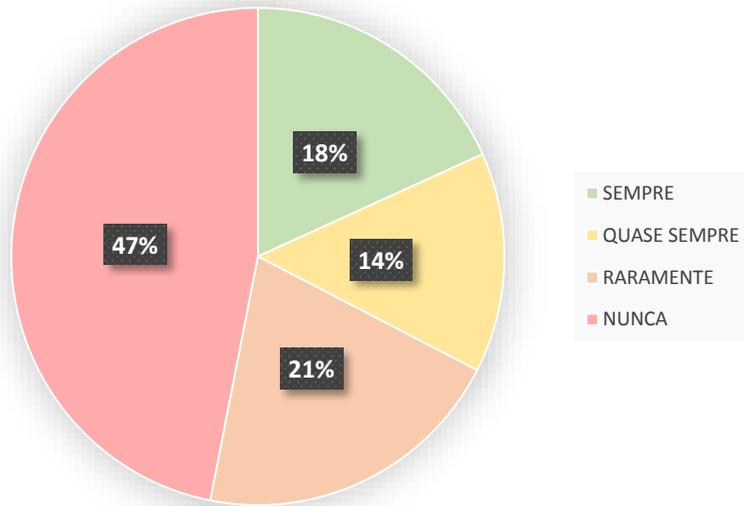


**Você utiliza o recurso de internet frequente?**



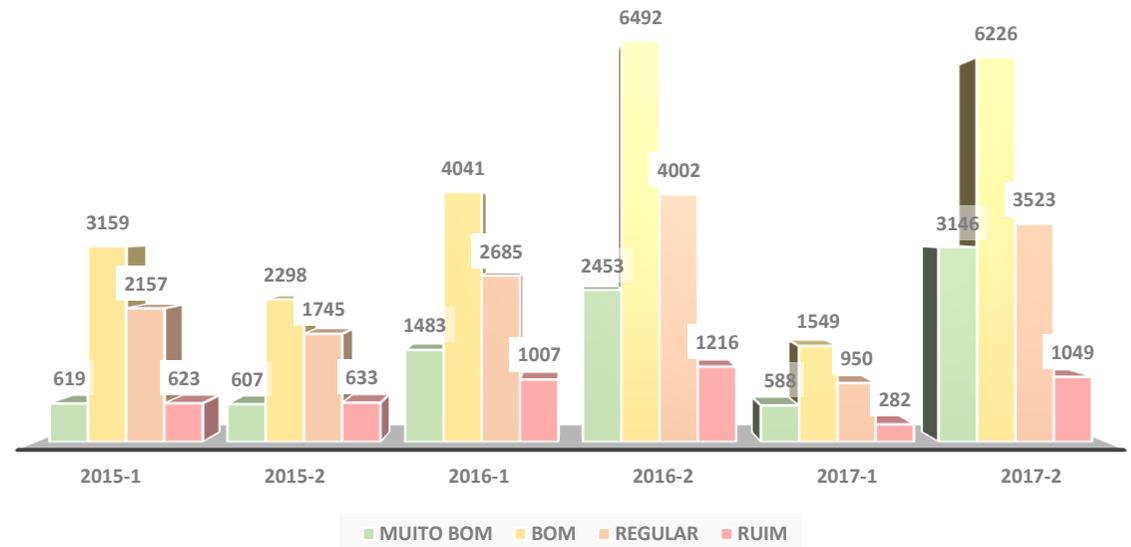
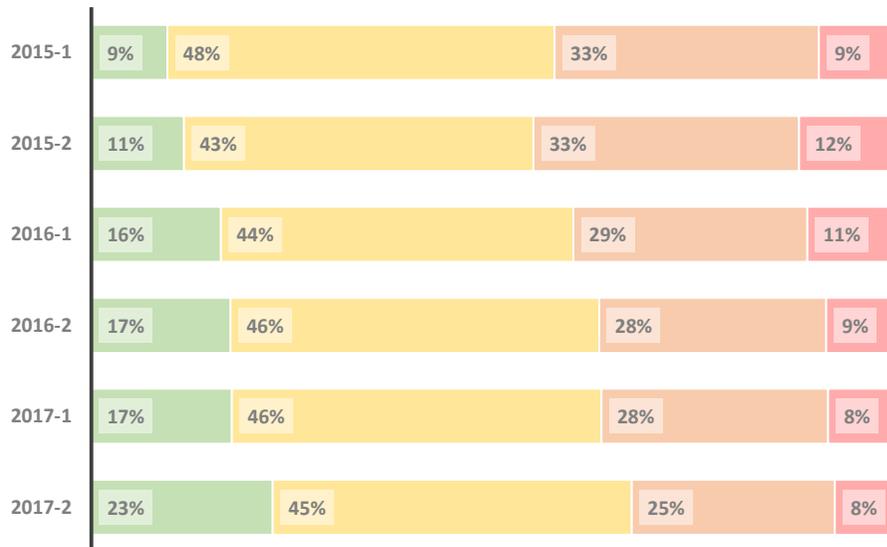
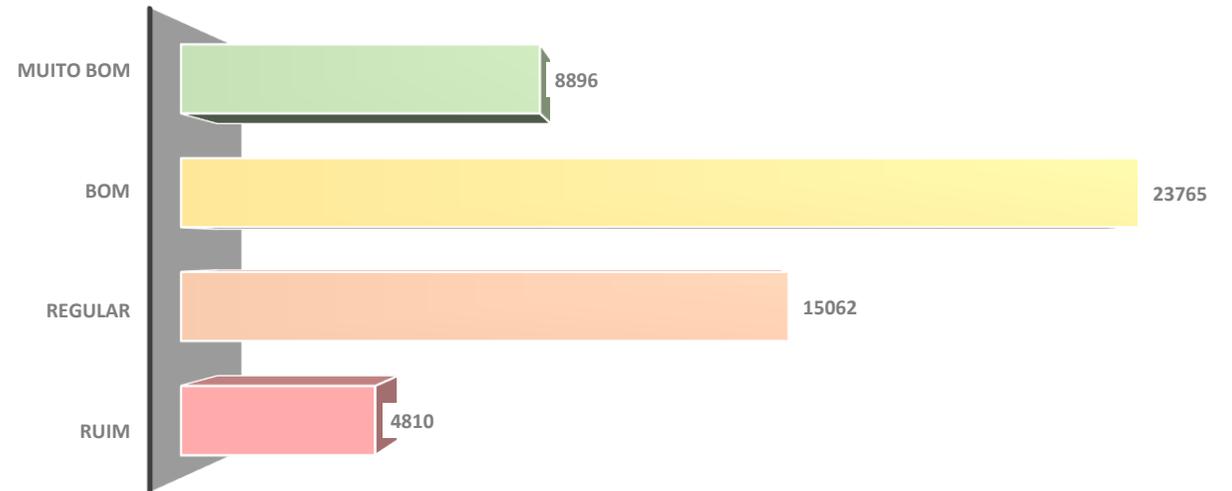
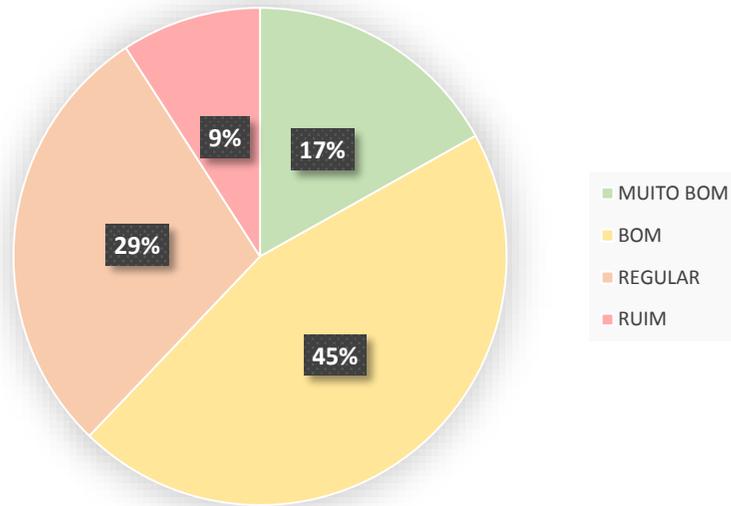


Você utiliza o recurso de WIFI frequentemente?



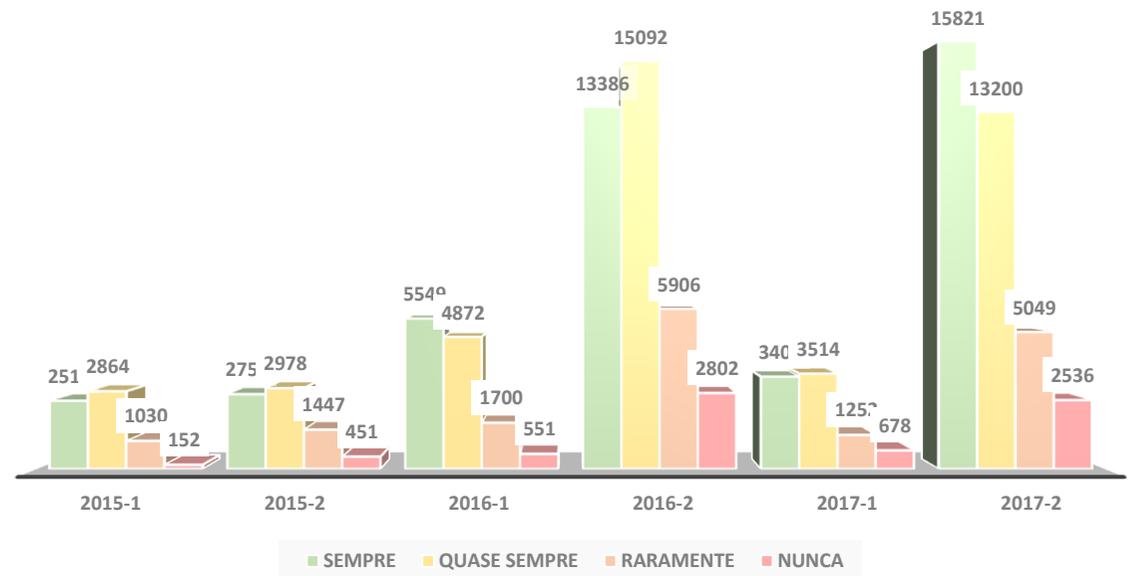
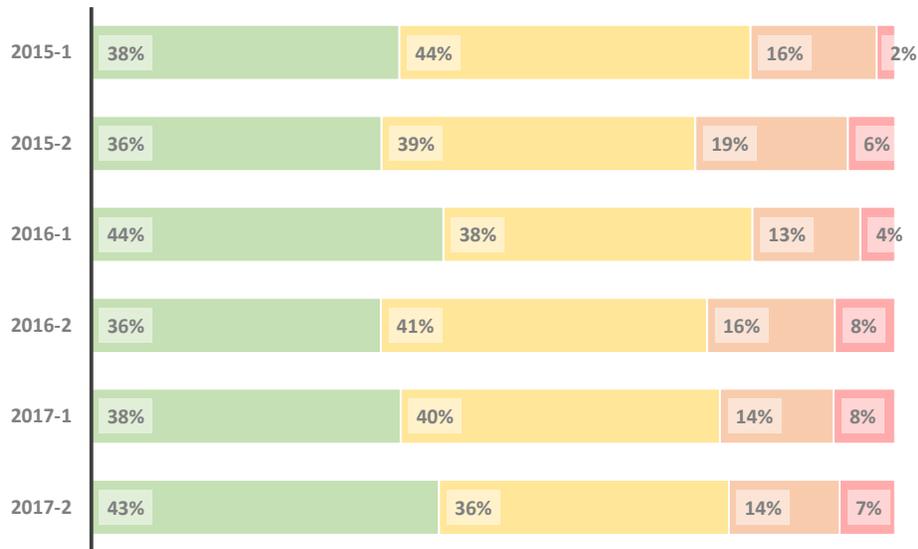
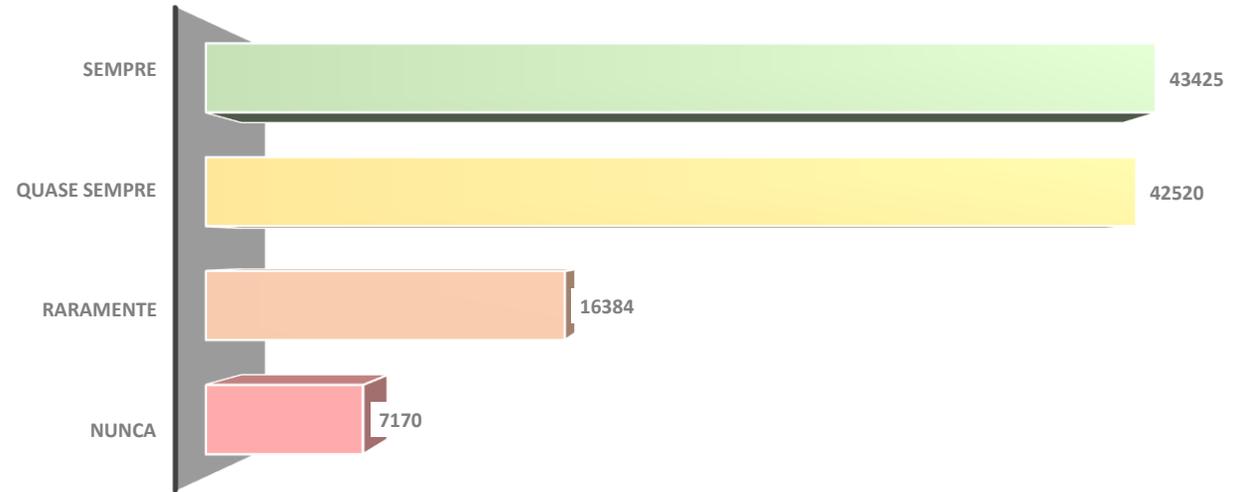
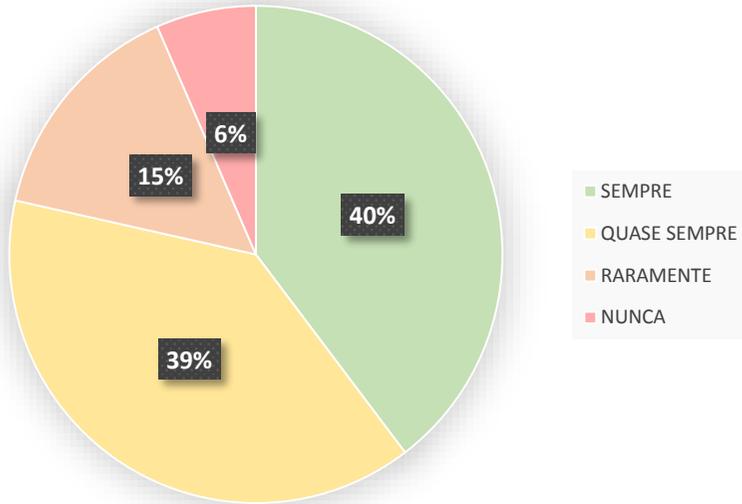


QUESTÕES OBJETIVAS - Qualitativas



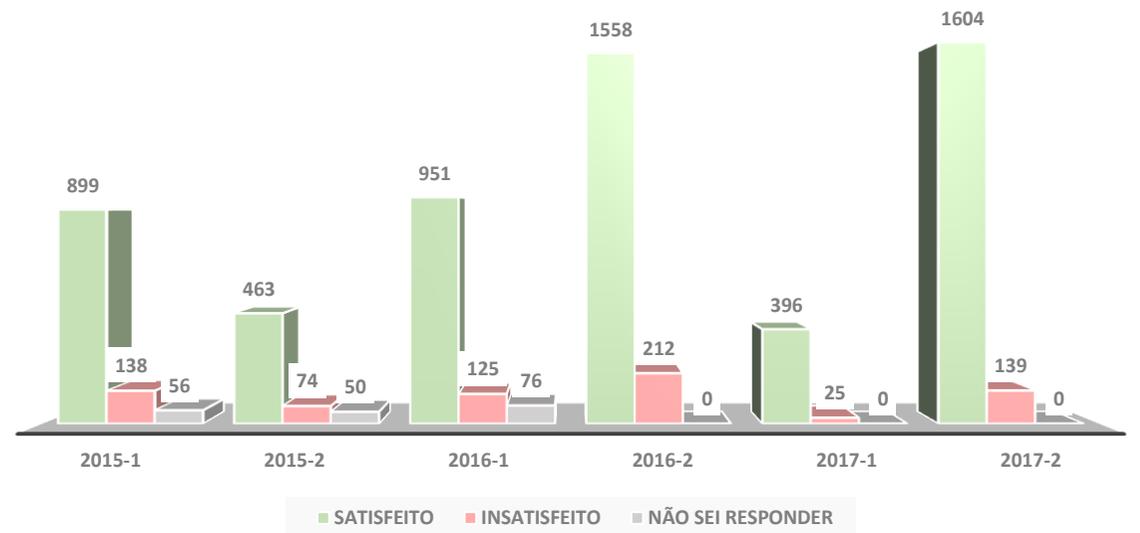
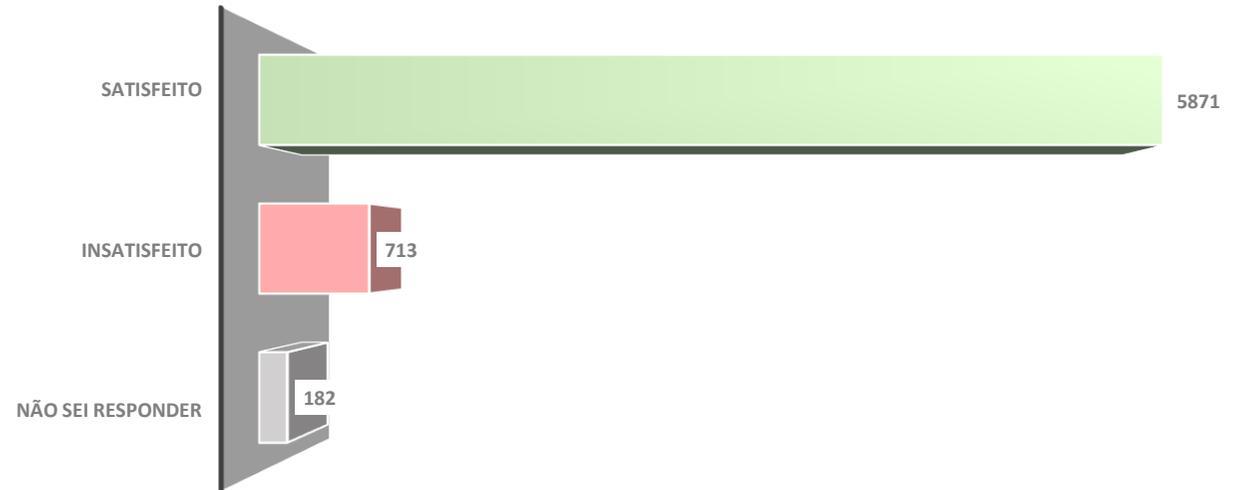
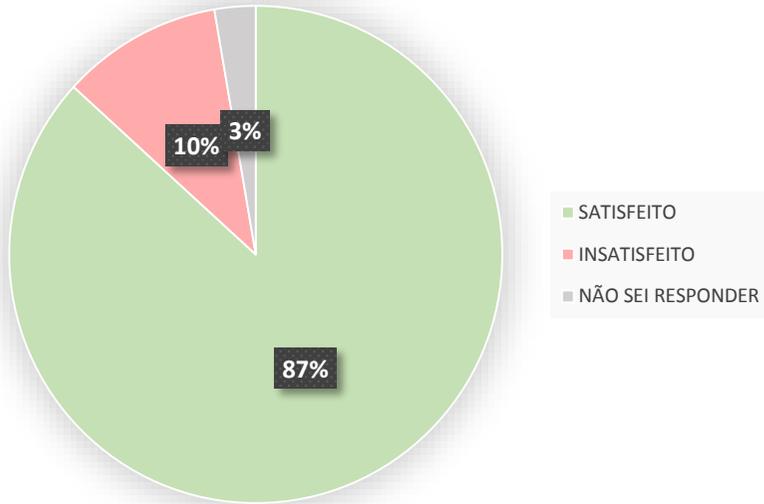


QUESTÕES OBJETIVAS - Periodicidade



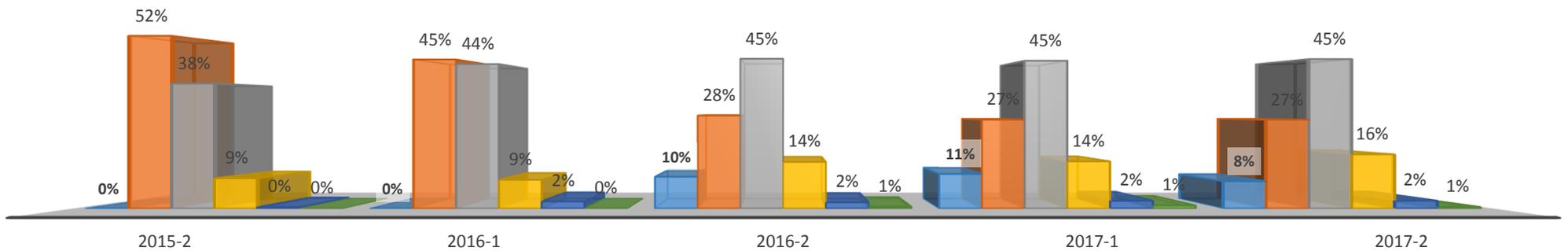
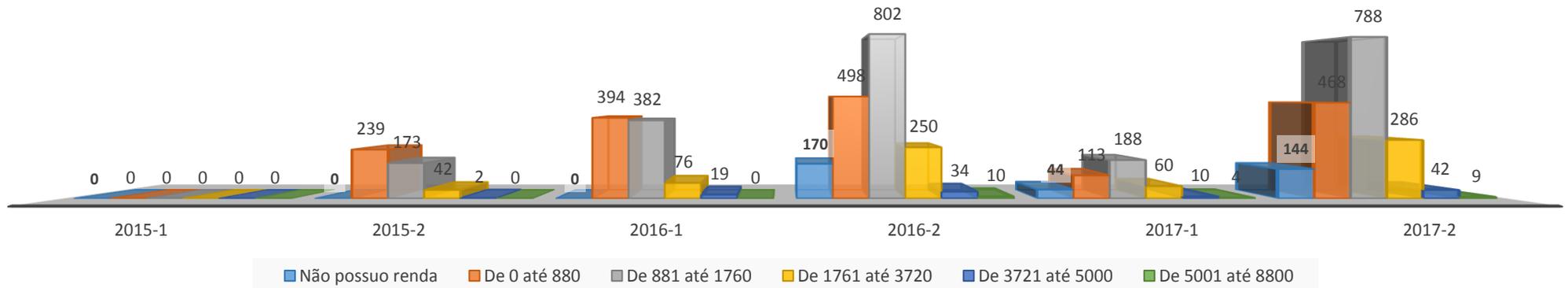
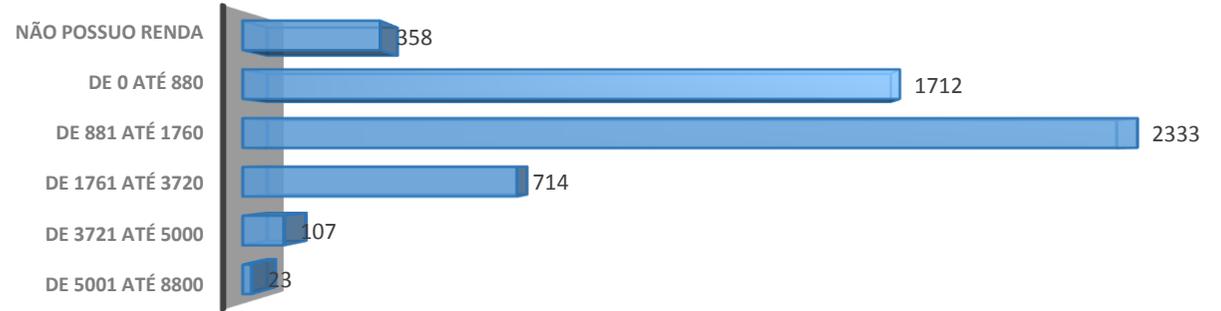
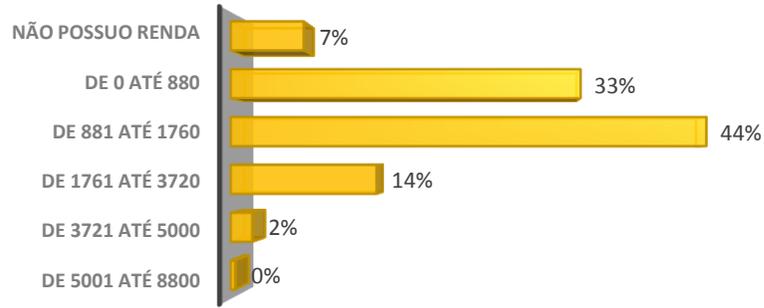


O CURSO - Em relação ao seu curso, você se considera:



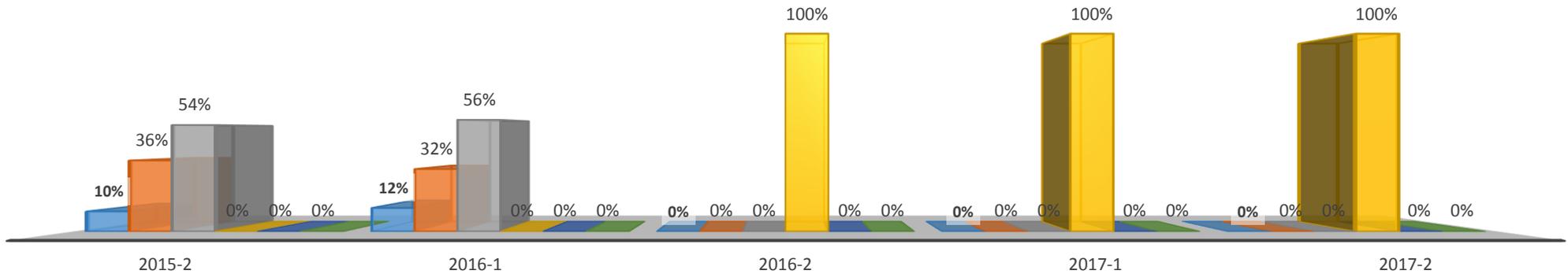
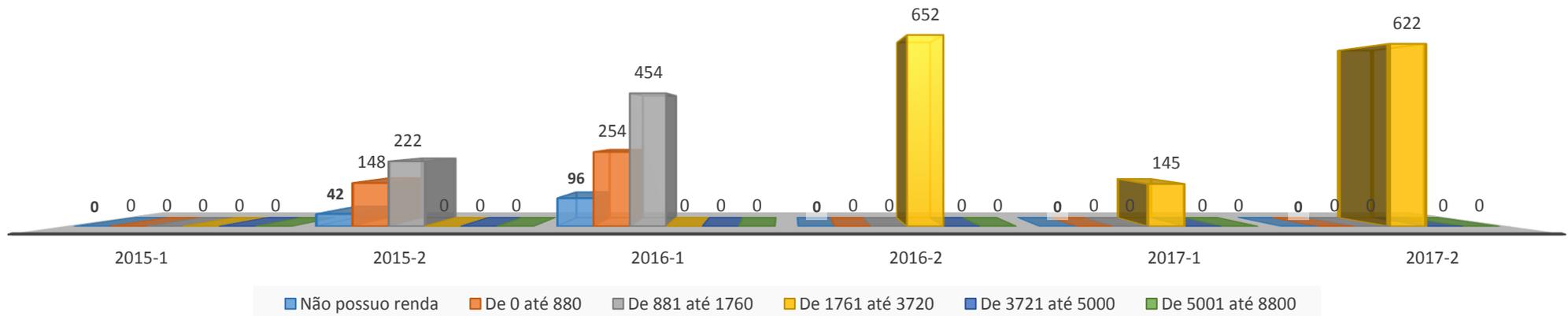
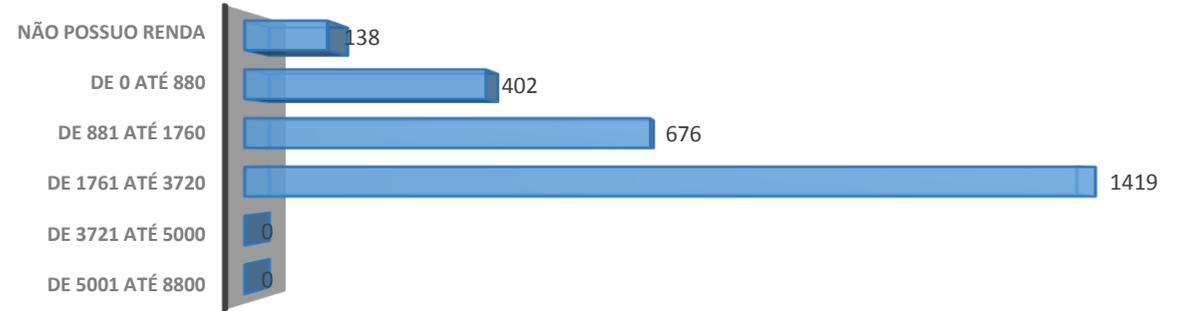
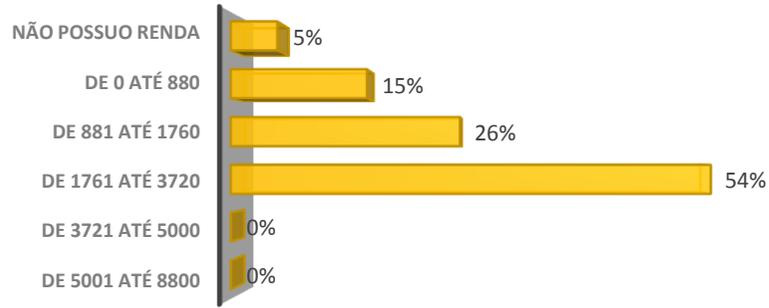


Qual a sua renda mensal atual?



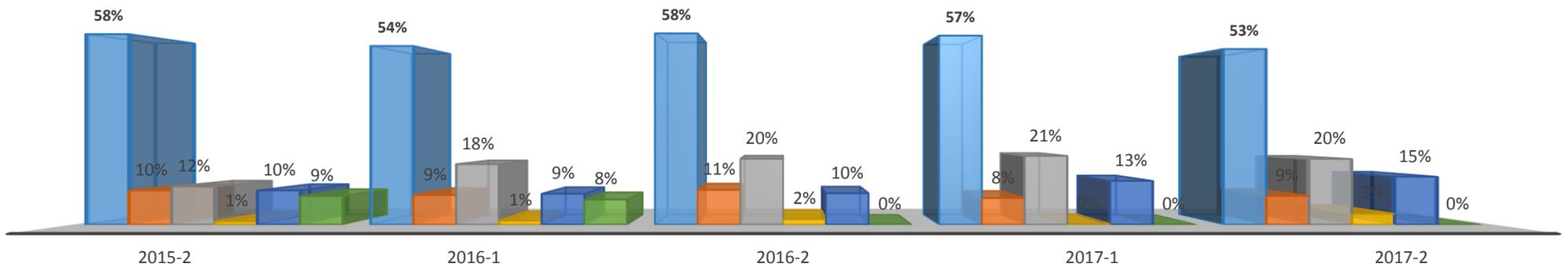
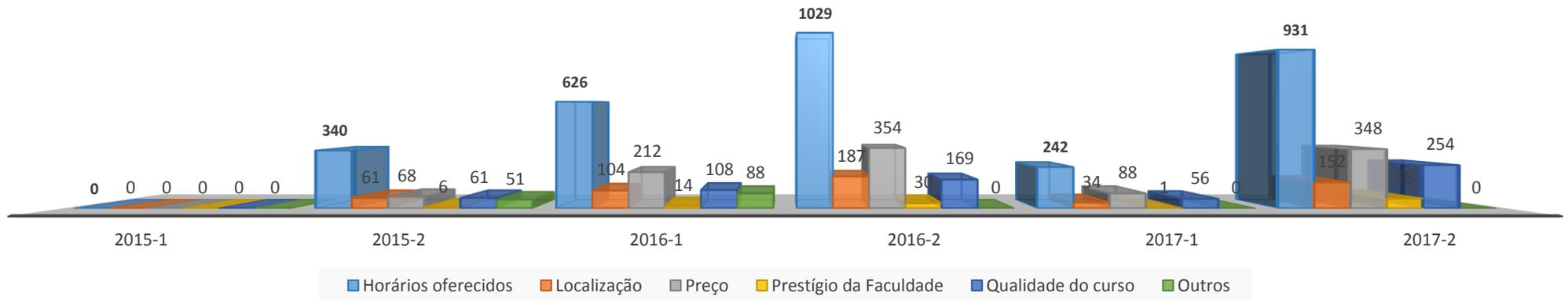
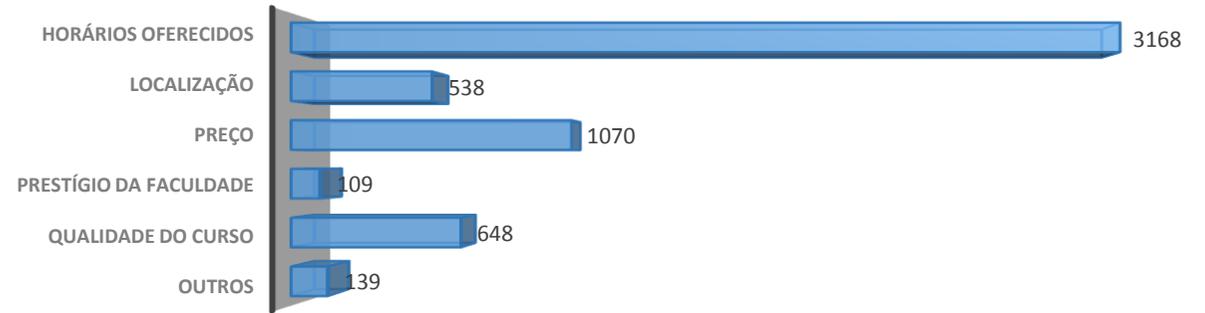
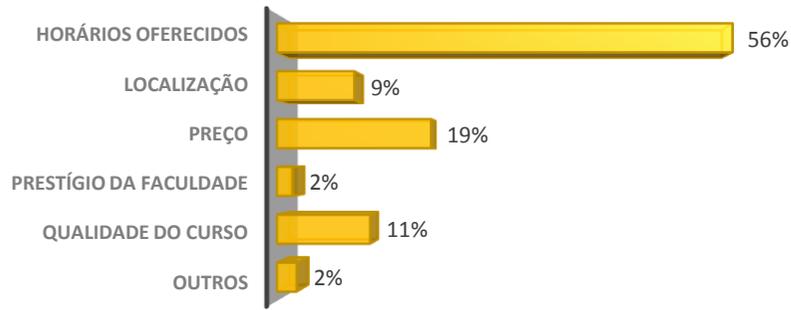


Qual a renda mensal da sua família?



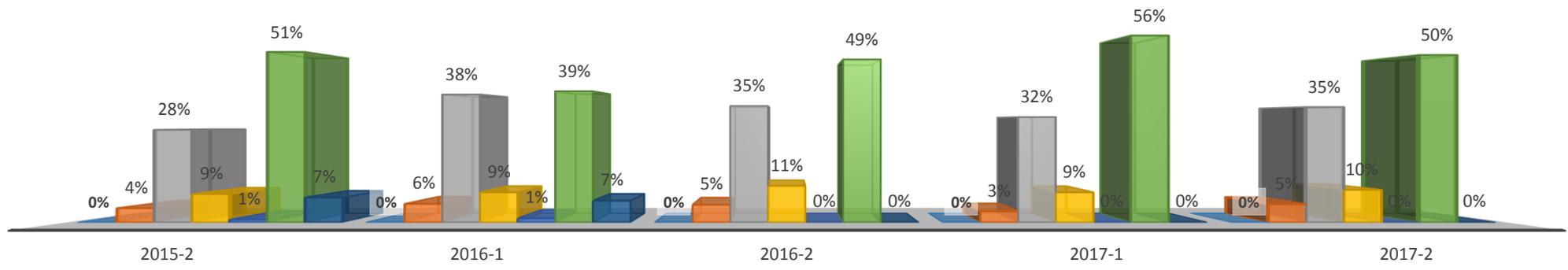
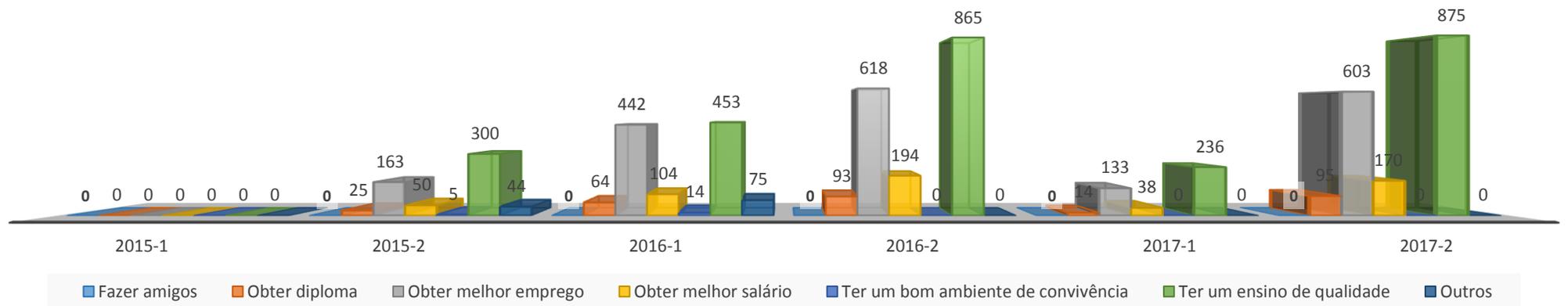
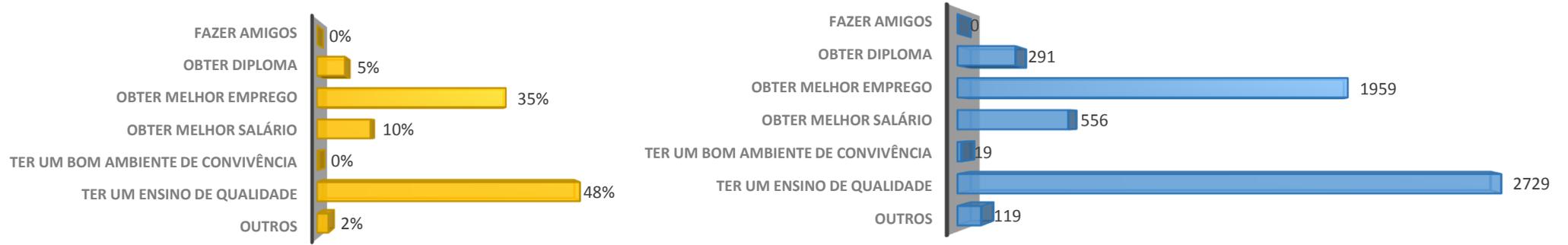


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



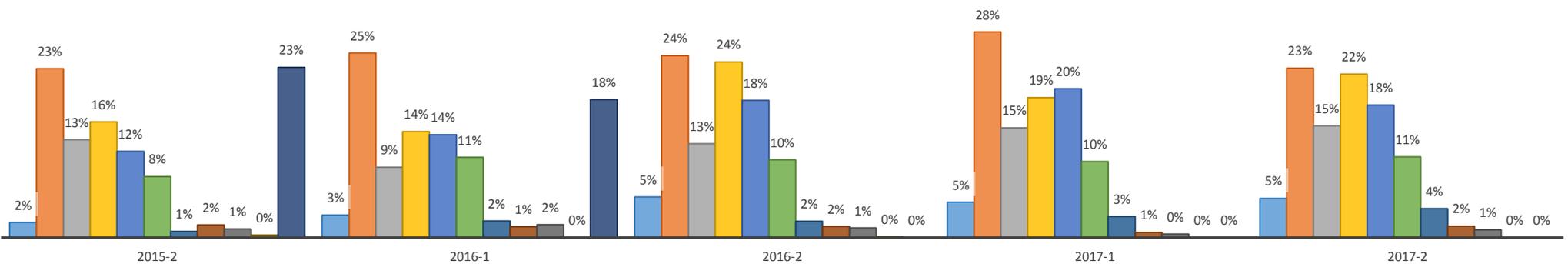
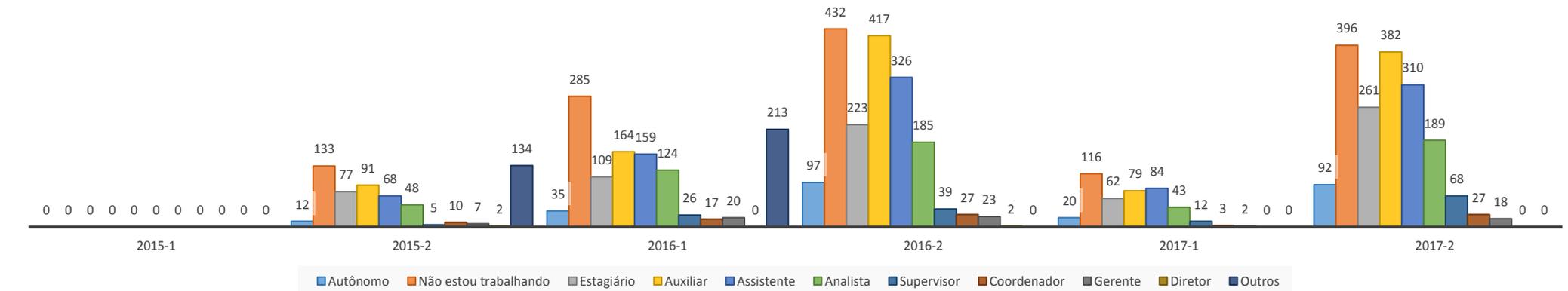
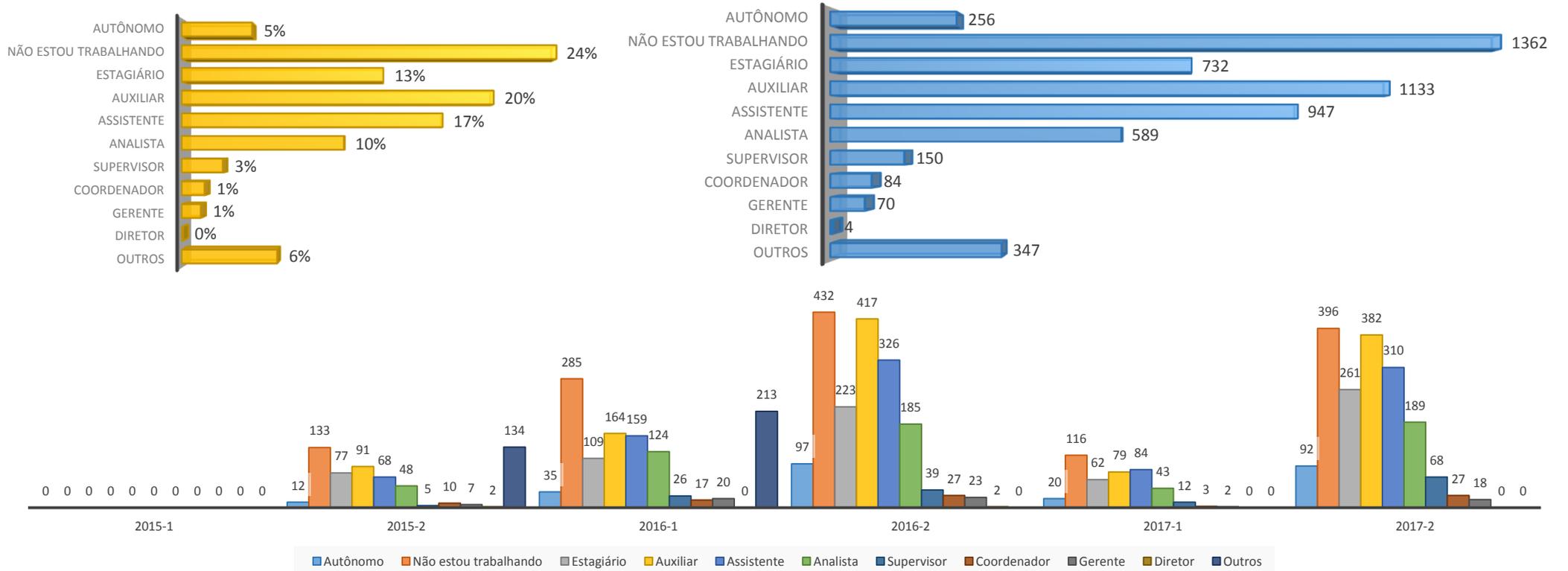


O que é mais importante para você ao cursar uma faculdade?



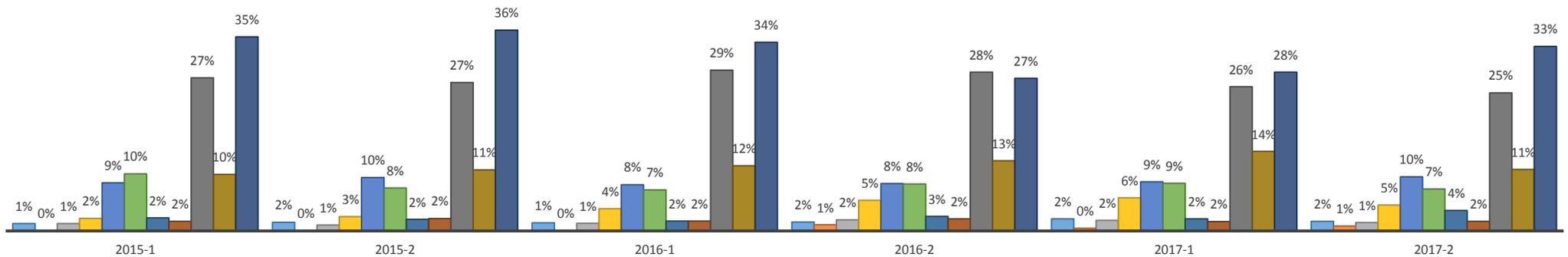
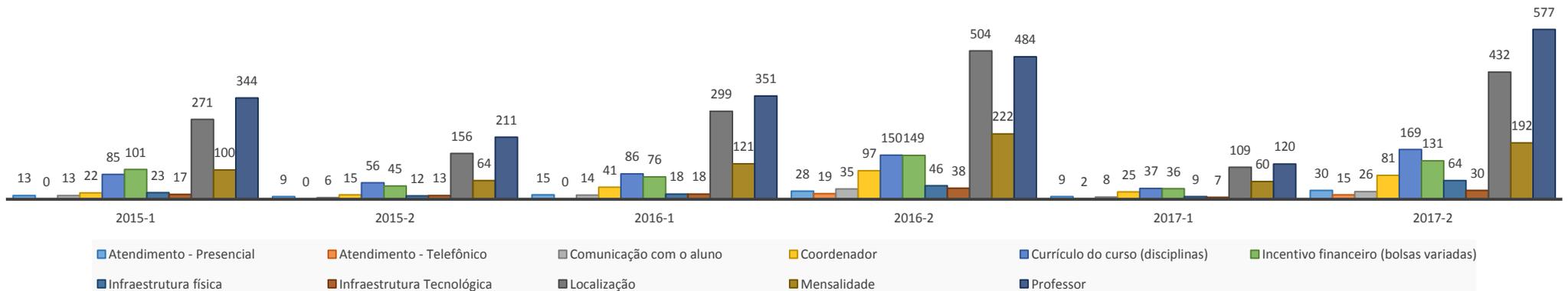
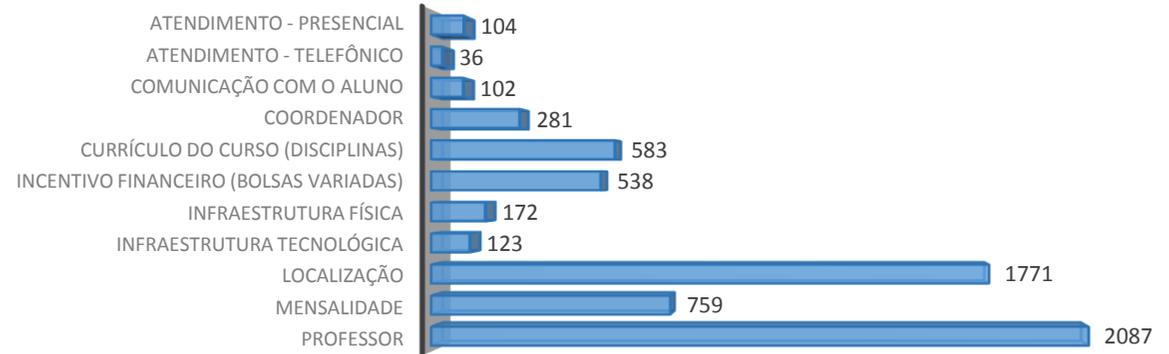
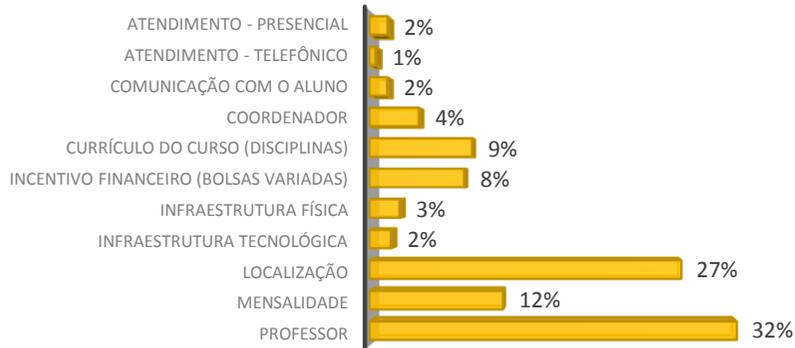


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

