



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	32 38%	37 44%	11 13%	4 5%	84
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	29 35%	37 44%	13 15%	5 6%	84
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	24 29%	39 46%	17 20%	4 5%	84
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	21 25%	34 40%	21 25%	8 10%	84
SALAS DE AULA : limpeza e ventilação.	33 39%	31 37%	16 19%	4 5%	84
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	19 23%	46 55%	15 18%	4 5%	84
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	42 50%	32 38%	8 10%	2 2%	84
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	11 13%	34 40%	30 36%	9 11%	84

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	22 26%	31 37%	15 18%	16 19%	84
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	34 46%	27 36%	8 11%	5 7%	74
O COORDENADOR: é acessível ao aluno?	20 24%	29 35%	26 31%	9 11%	84
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	26 31%	27 32%	17 20%	14 17%	84
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	25 34%	30 41%	11 15%	8 11%	74
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	67 80%	11 13%	3 4%	3 4%	84
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	62 74%	16 19%	5 6%	1 1%	84
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	52 62%	26 31%	5 6%	1 1%	84
OS PROFESSORES: fazem chamada?	73 87%	7 8%	3 4%	1 1%	84
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	55 65%	24 29%	4 5%	1 1%	84
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	55 65%	23 27%	3 4%	3 4%	84
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	50 60%	27 32%	6 7%	1 1%	84
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	54 64%	21 25%	8 10%	1 1%	84
Você acessa o aluno online frequentemente?	46 62%	25 34%	2 3%	1 1%	74
Você acessa o Office365 (email) frequentemente?	26 35%	22 30%	15 20%	11 15%	74
Você acessa o portal frequentemente?	41 55%	28 38%	4 5%	1 1%	74
Você se sente apto para utilizar os recursos de TI?	32 43%	26 35%	13 18%	3 4%	74
Você utiliza o Moodlerooms (AVA) frequentemente?	43 58%	26 35%	2 3%	3 4%	74
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	15 20%	20 27%	30 41%	9 12%	74
Você utiliza o recurso de internet frequente?	41 55%	20 27%	5 7%	8 11%	74
Você utiliza o recurso de WIFI frequentemente?	26 35%	7 9%	4 5%	37 50%	74

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	211 31%	290 43%	131 19%	40 6%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	865 52%	473 28%	189 11%	137 8%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	35	42%
Localização	27	32%
Preço	11	13%
Prestígio da Faculdade	-	0%
Qualidade do curso	11	13%
Outros	-	0%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	3	4%
Obter melhor emprego	36	43%
Obter melhor salário	11	13%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	33	39%
Outros	1	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	6	7%
Não estou trabalhando	23	27%
Estagiário	10	12%
Auxiliar	27	32%
Assistente	7	8%
Analista	5	6%
Supervisor	2	2%
Coordenador	3	4%
Gerente	-	0%
Diretor	-	0%
Outros	1	1%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	68	81%
INSATISFEITO	15	18%
NÃO SEI RESPONDER	1	1%

Qual a sua renda mensal atual?

Não possuo renda	7	8%
De 0 até 880	31	37%
De 881 até 1760	35	42%
De 1761 até 3720	8	10%
De 3721 até 5000	1	1%
De 5001 até 8800	1	1%

Qual a renda mensal da sua família?

Não possuo renda	1	3%
De 0 até 880	1	3%
De 881 até 1760	5	14%
De 1761 até 3720	30	81%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	2	2%
Atendimento - Telefônico	-	0%
Comunicação com o aluno	1	1%
Coordenador	1	1%
Currículo do curso (disciplinas)	4	5%
Incentivo financeiro (bolsas variadas)	5	6%
Infraestrutura física	8	10%
Infraestrutura Tecnológica	1	1%
Localização	27	32%
Mensalidade	10	12%
Professor	25	30%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	1	1%
Atendimento - Telefônico	2	2%
Comunicação com o aluno	15	18%
Coordenador	11	13%
Currículo do curso (disciplinas)	7	9%
Incentivo financeiro (bolsas variadas)	10	12%
Infraestrutura física	7	9%
Infraestrutura Tecnológica	6	7%
Localização	4	5%
Mensalidade	13	16%
Professor	6	7%

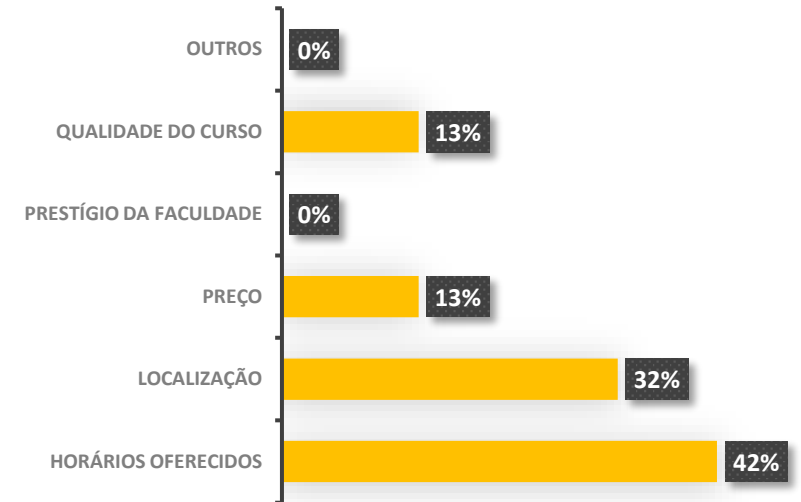
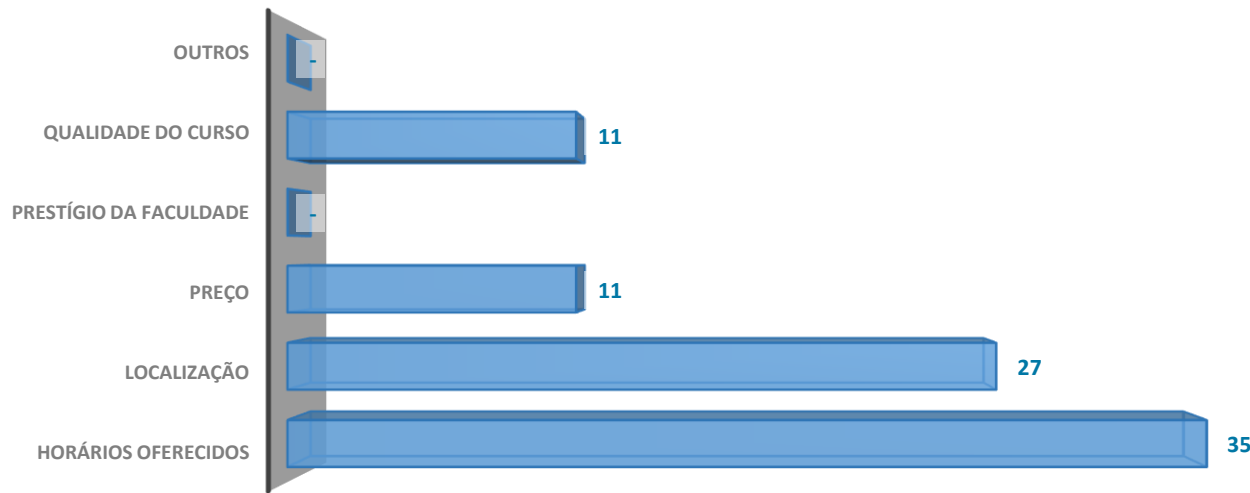
ÍNDICE DE ADEÇÃO:

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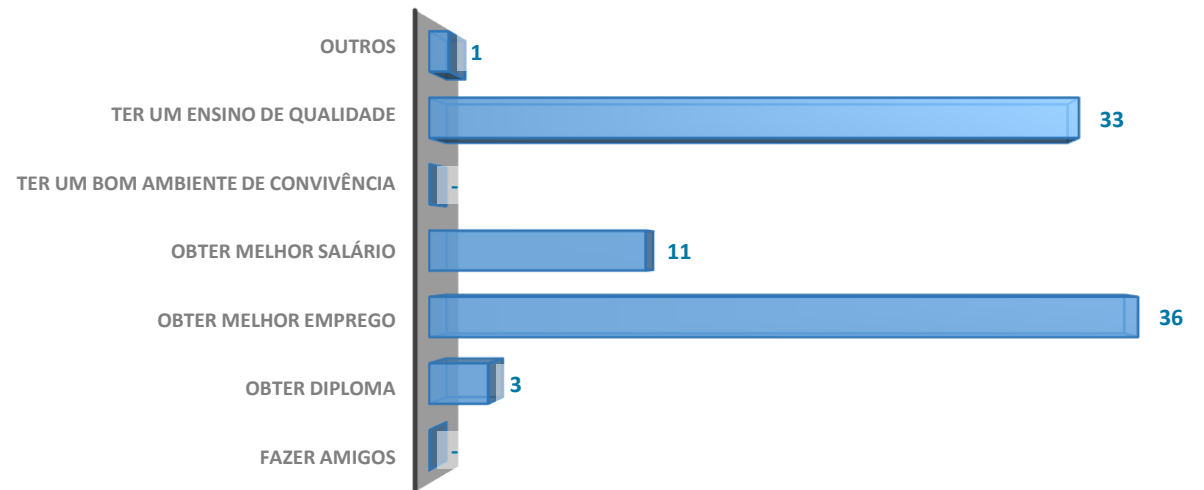
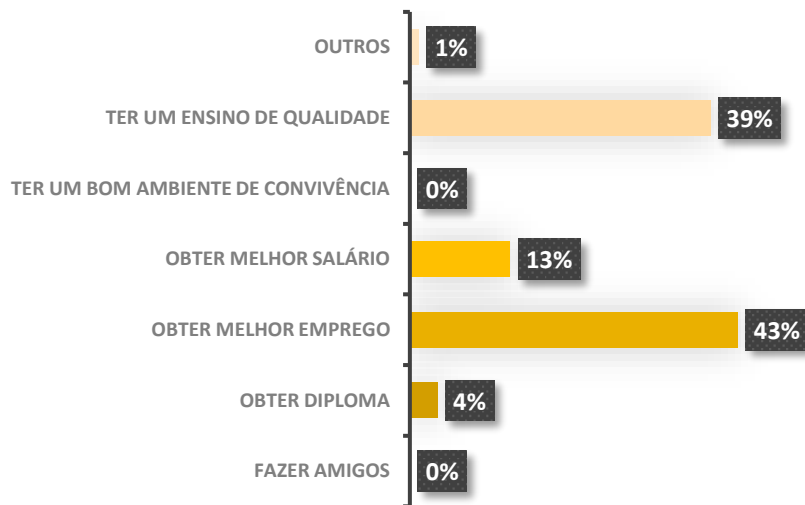
45,81%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

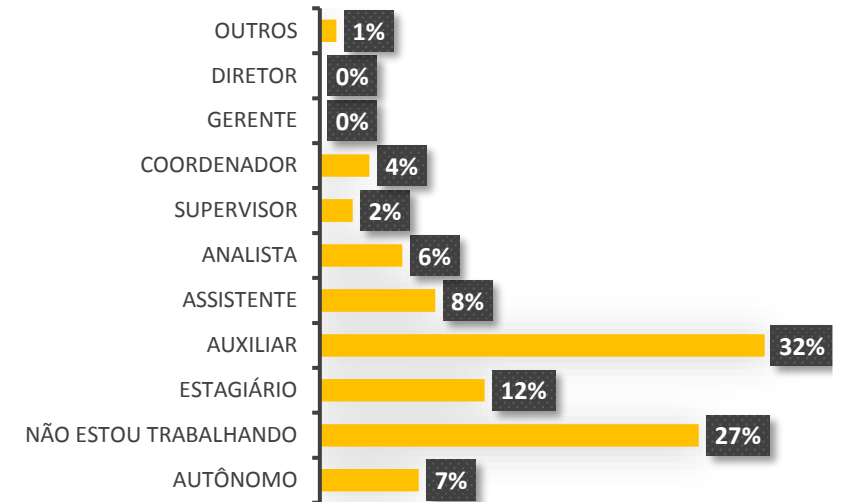
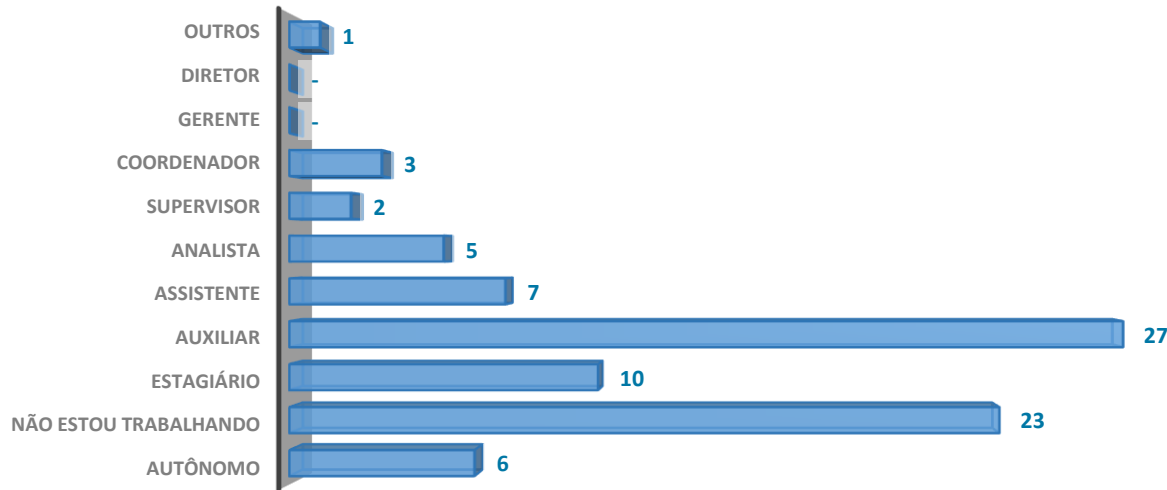


O que é mais importante para você ao cursar uma faculdade?

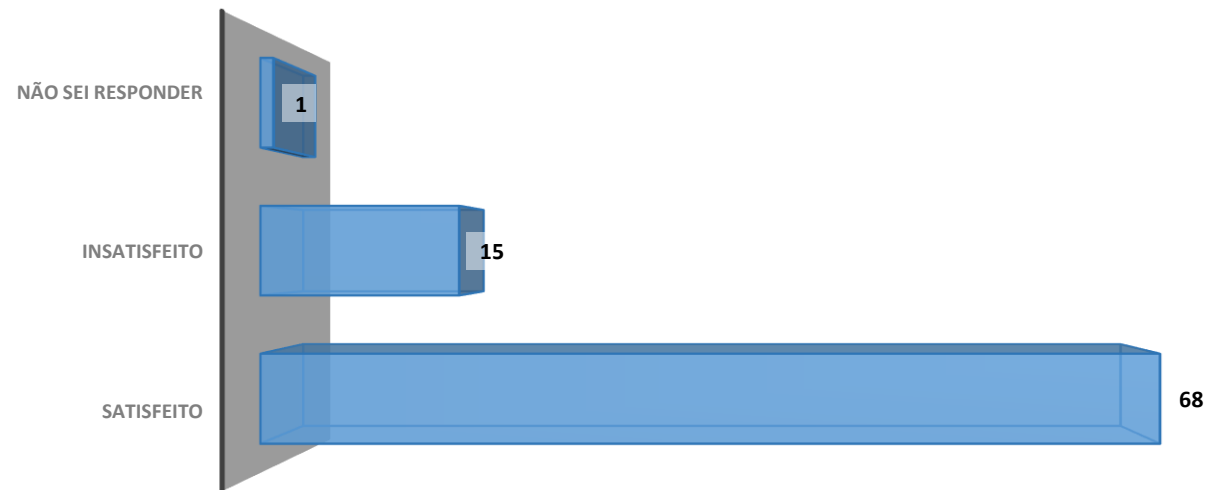
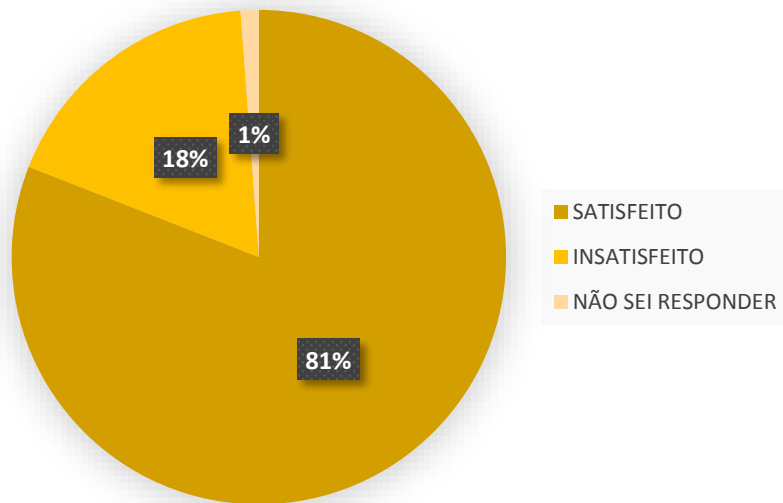




Qual o cargo que você ocupa na empresa em que trabalha?

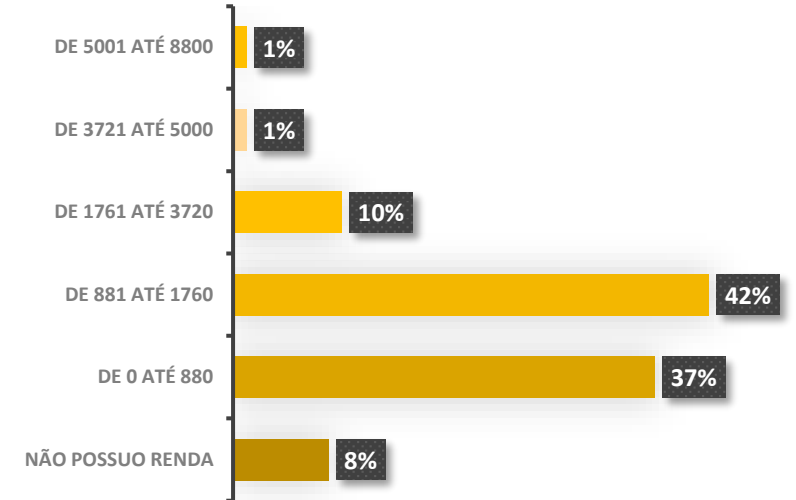
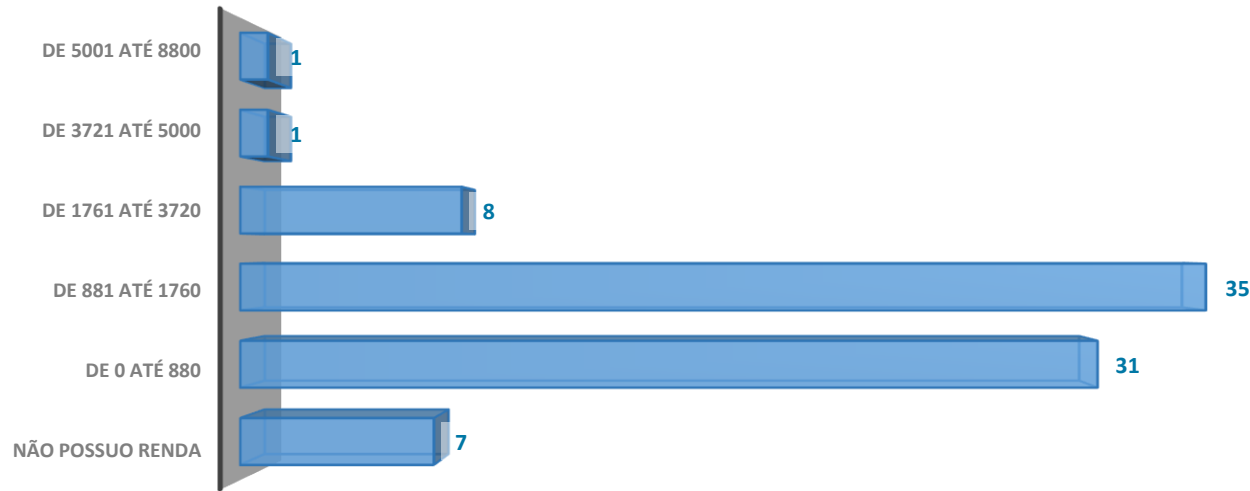


O CURSO - Em relação ao seu curso, você se considera:

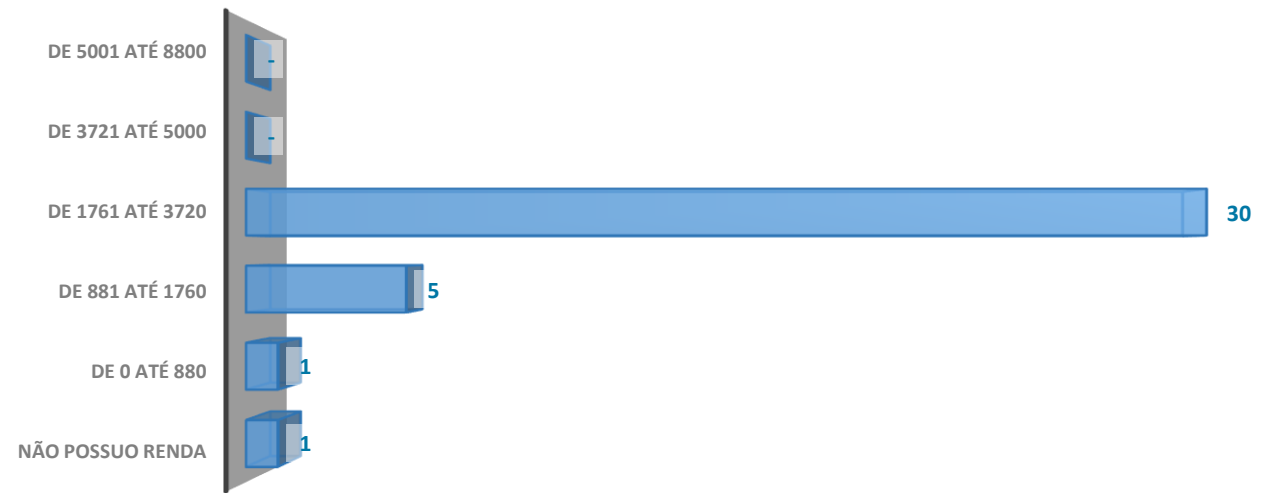
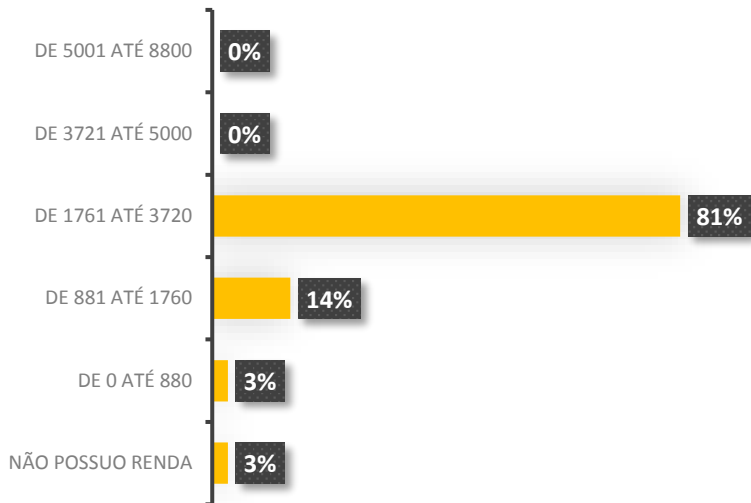




Qual a sua renda mensal atual?

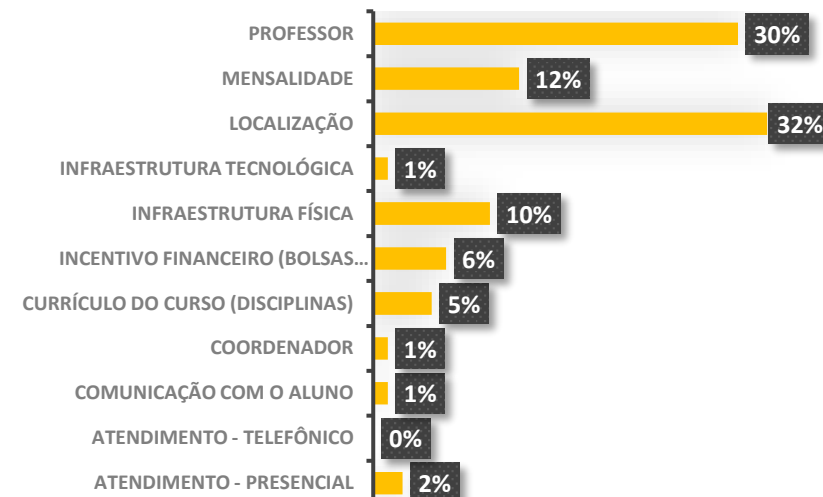
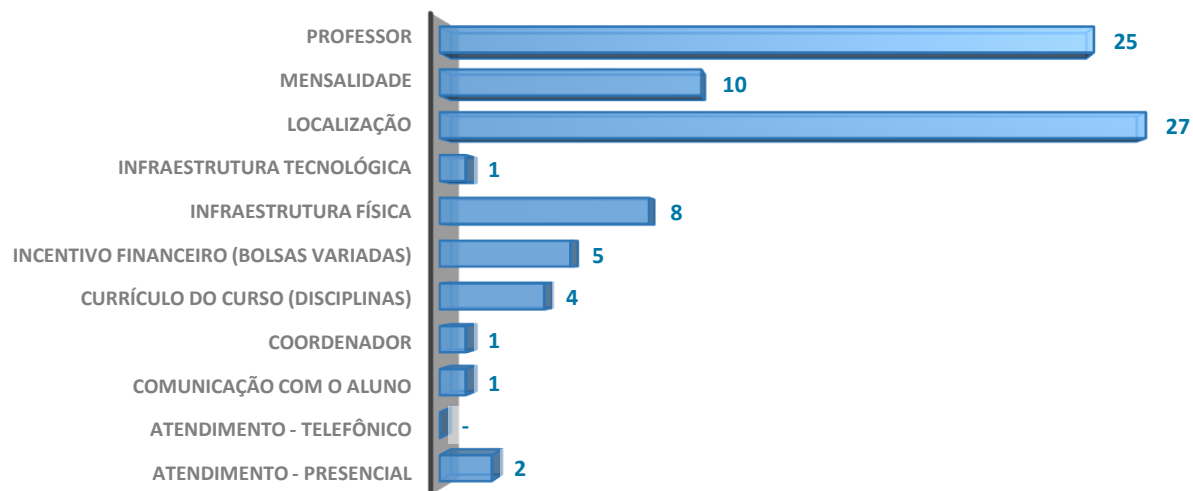


Qual a renda mensal da sua família?

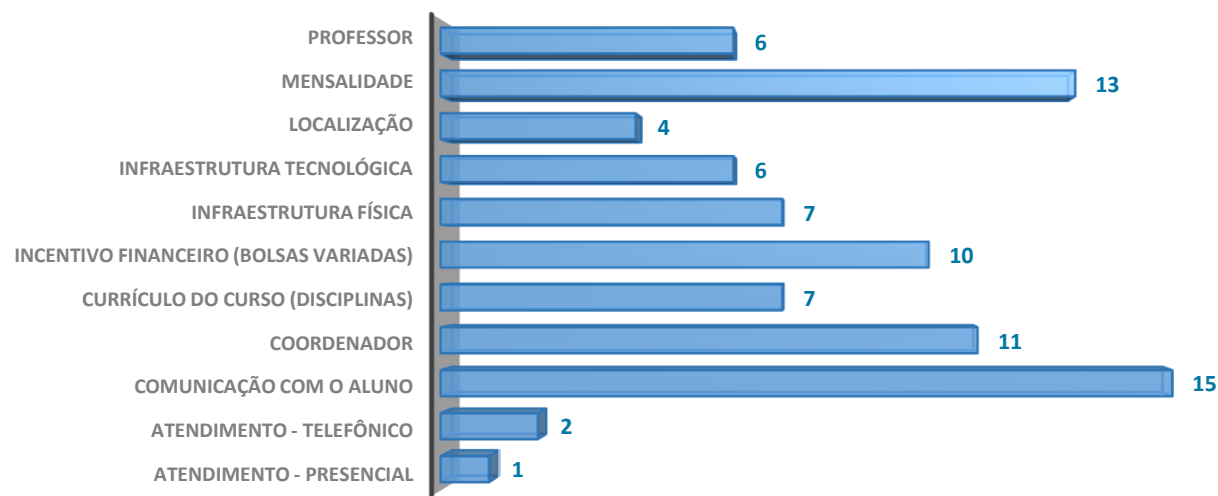
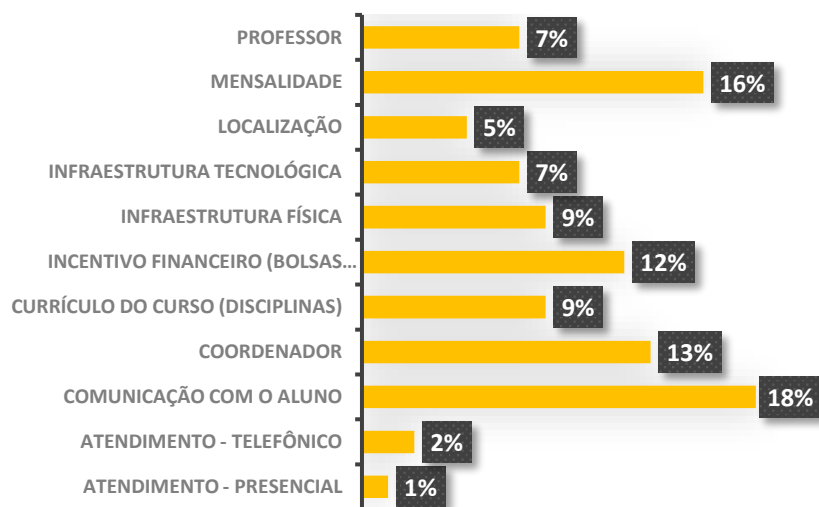




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

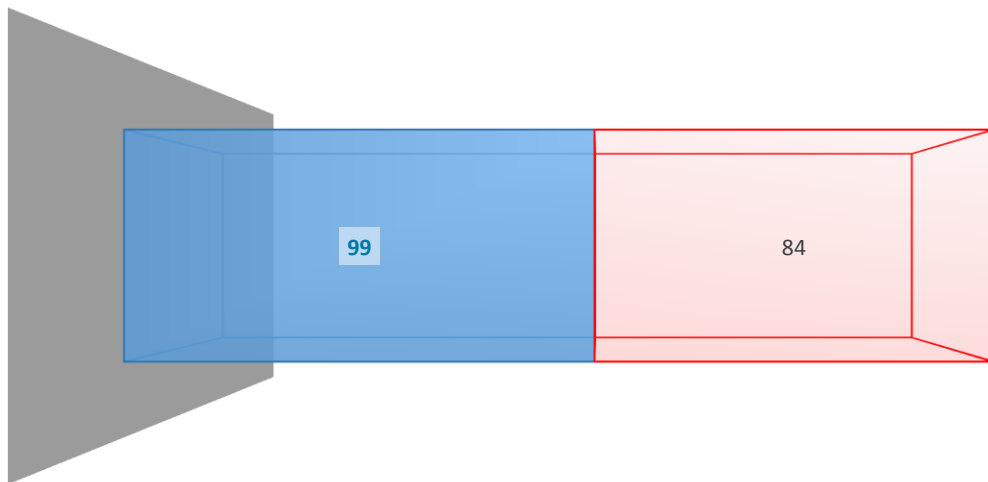


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

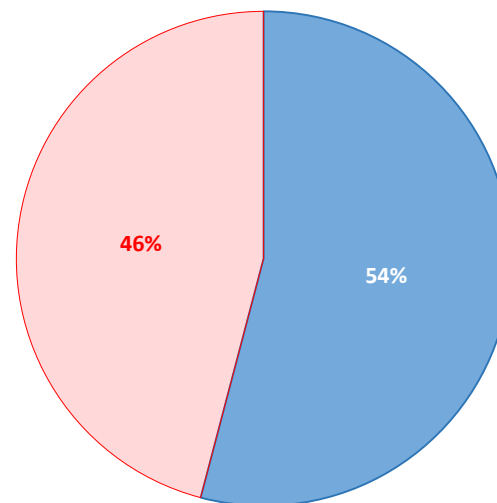




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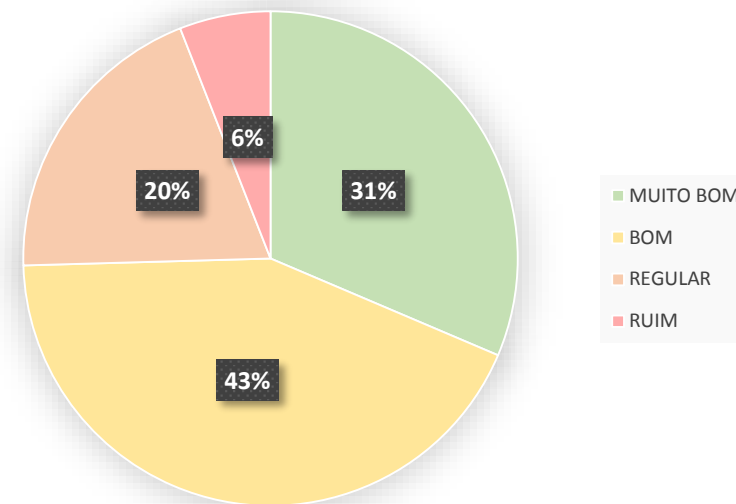
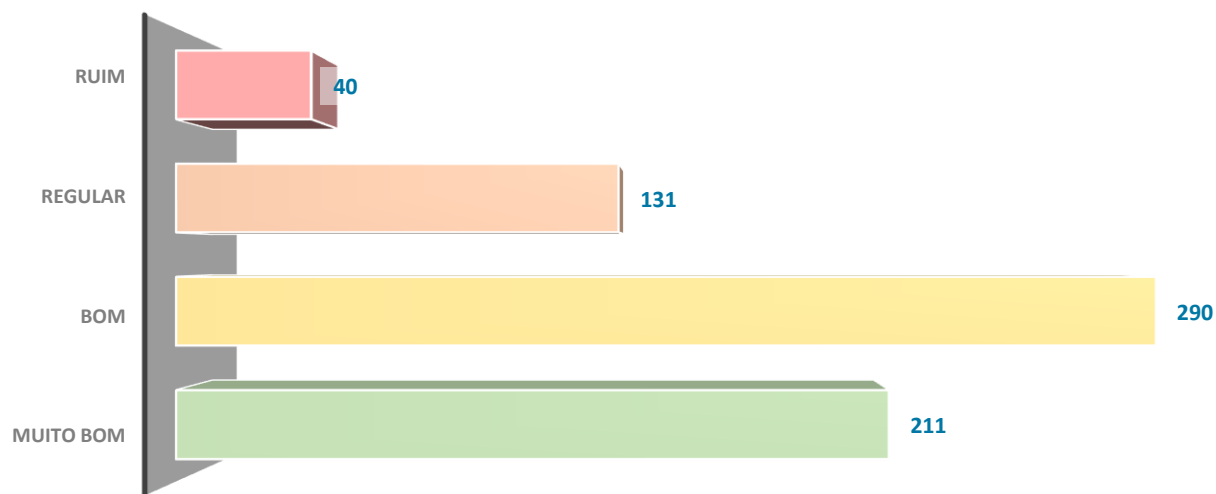


■ Não responderam
■ Responderam

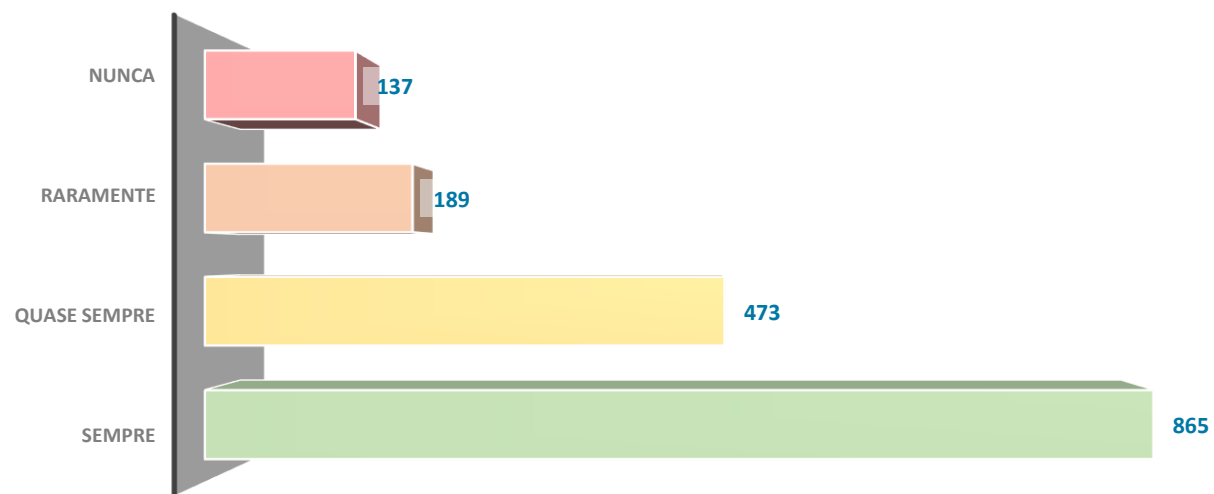
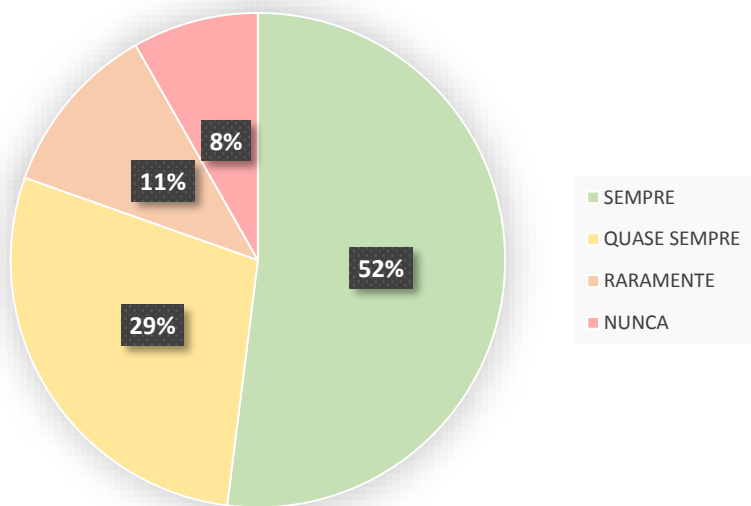




GERAL - Questões Objetivas Qualitativas

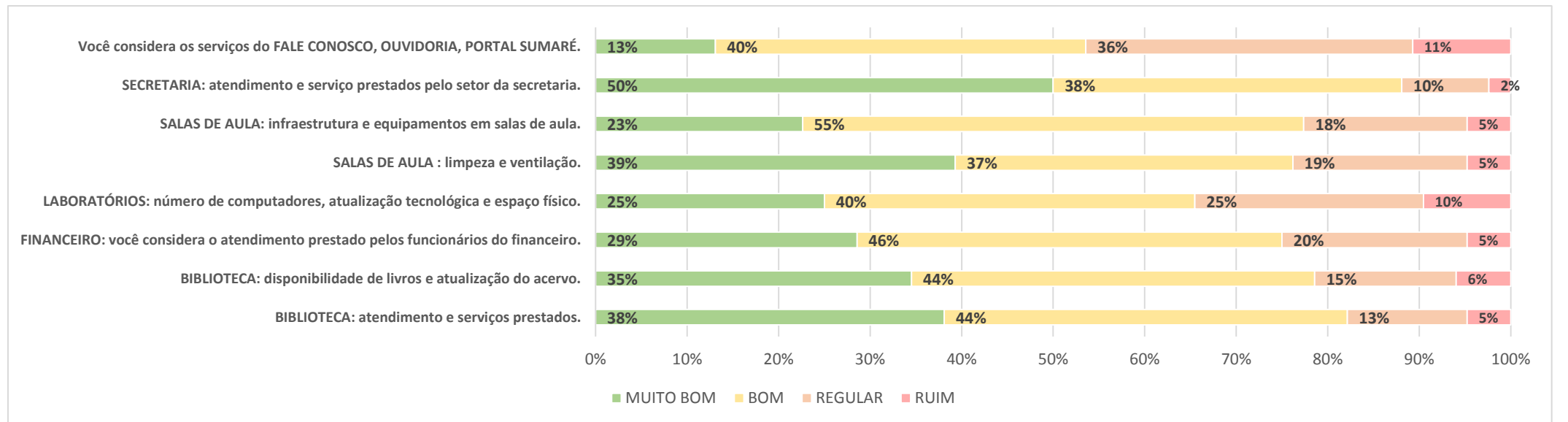
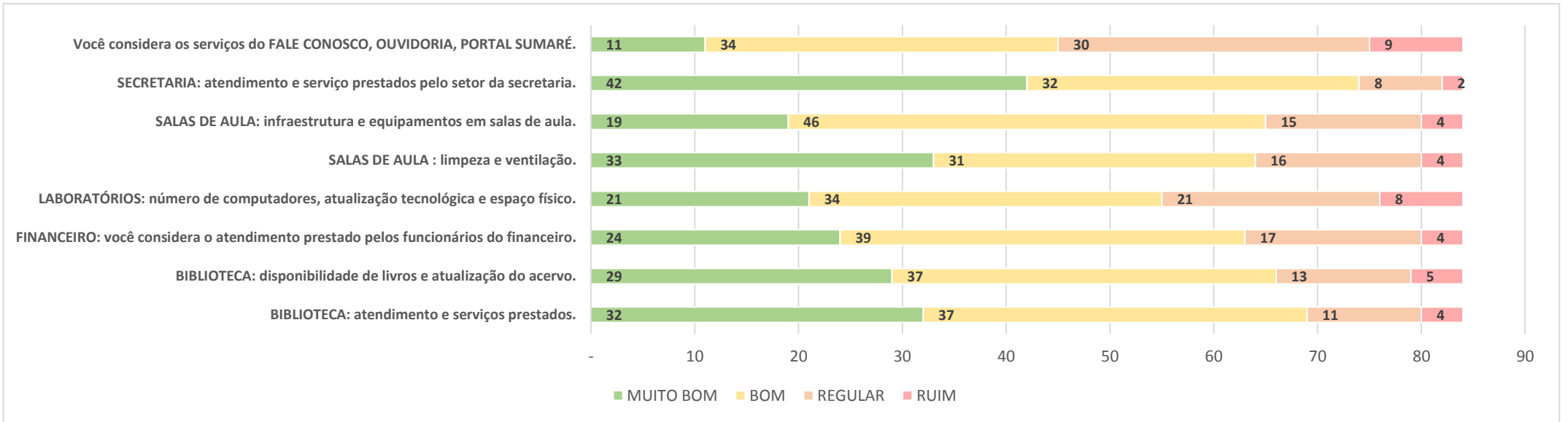


GERAL - Questões Objetivas Periodicidade



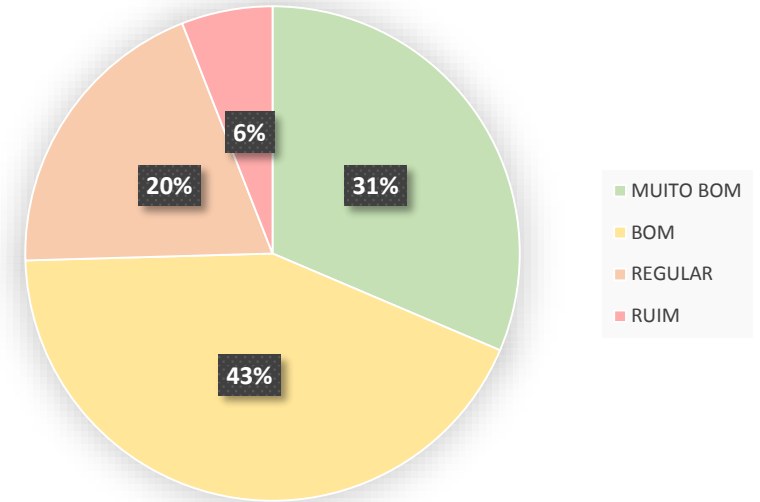
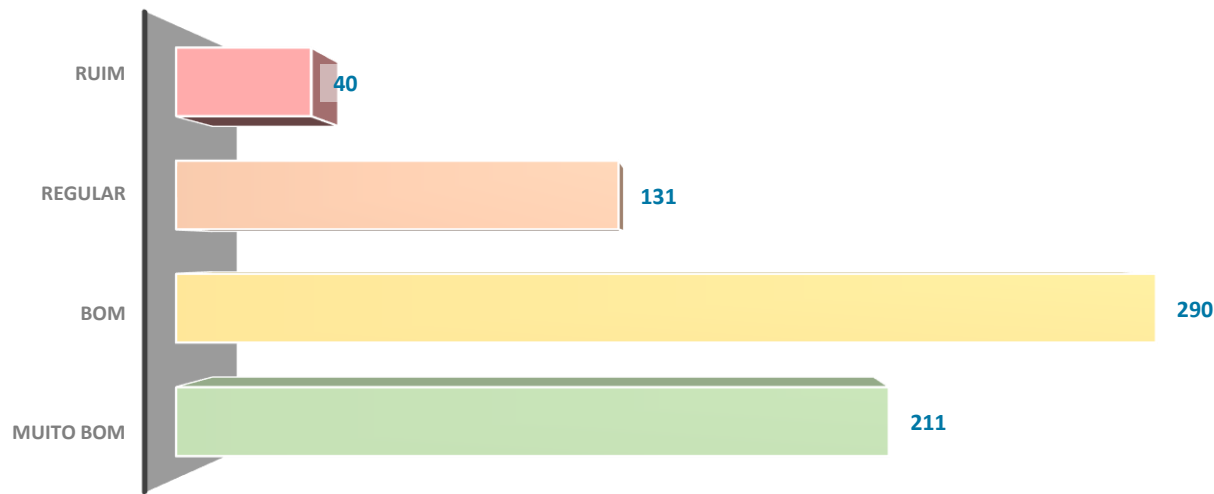


Questões Objetivas

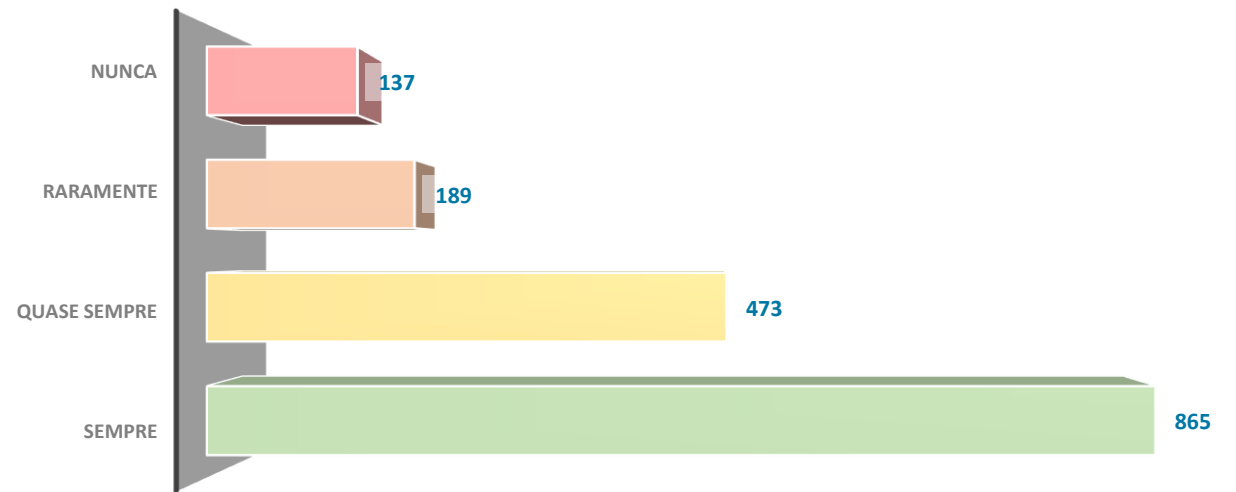
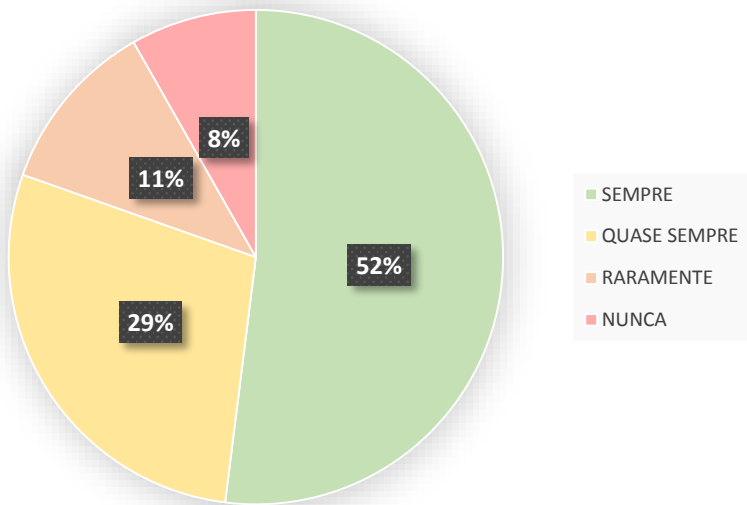




GERAL - Questões Objetivas Qualitativas

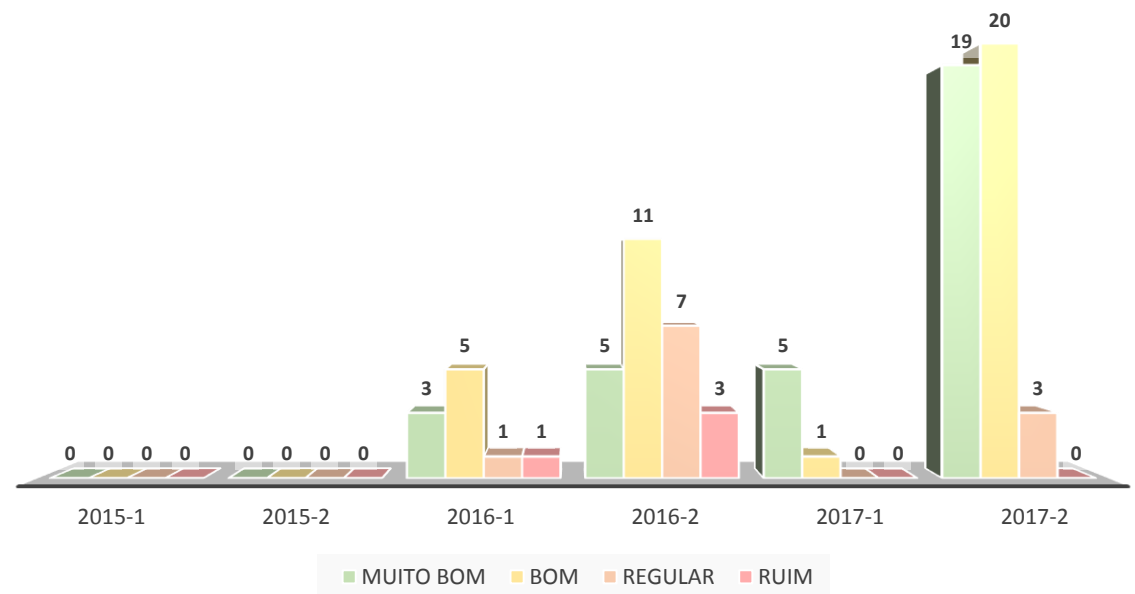
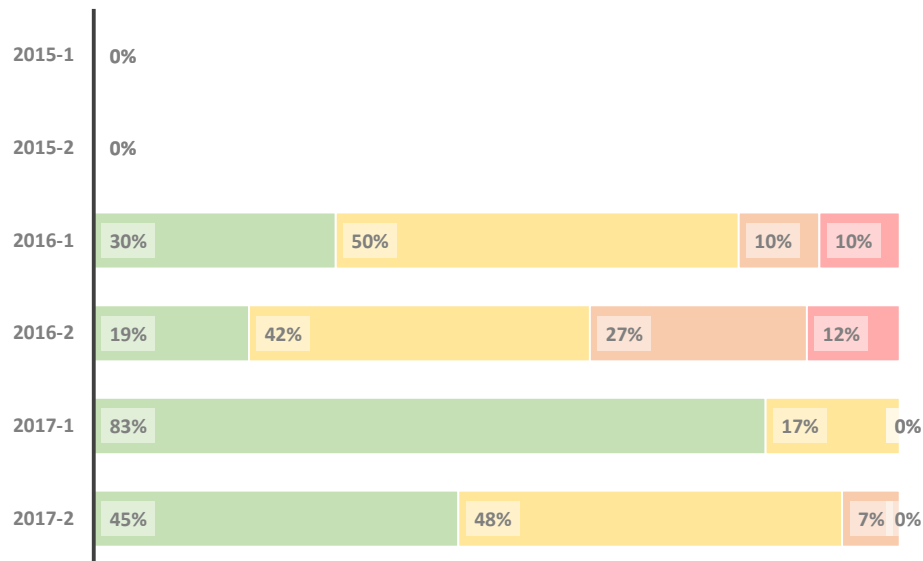
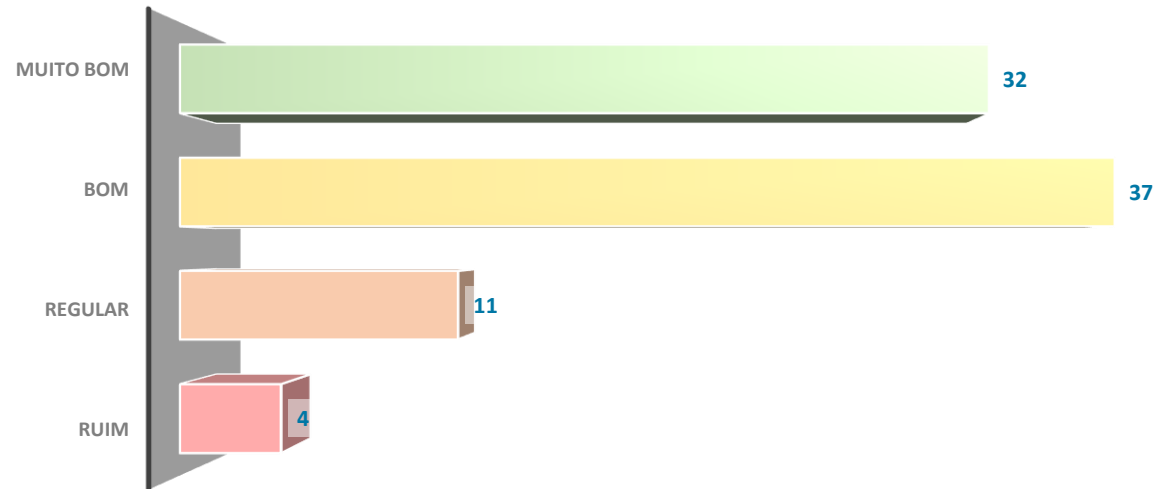
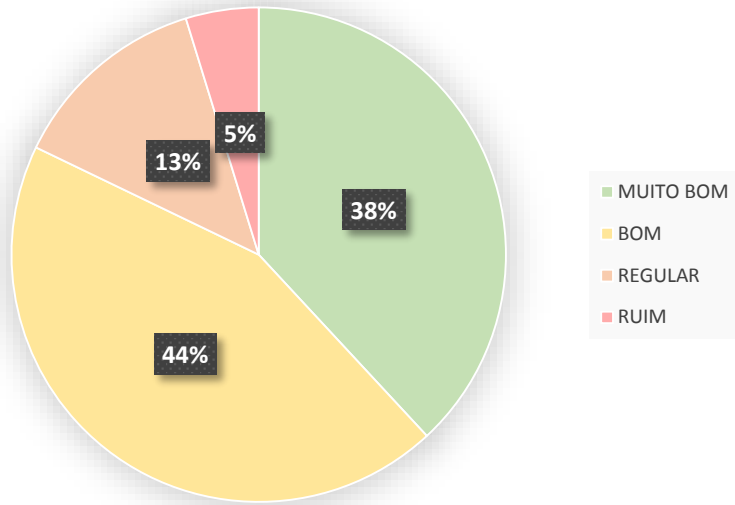


GERAL - Questões Objetivas Periodicidade



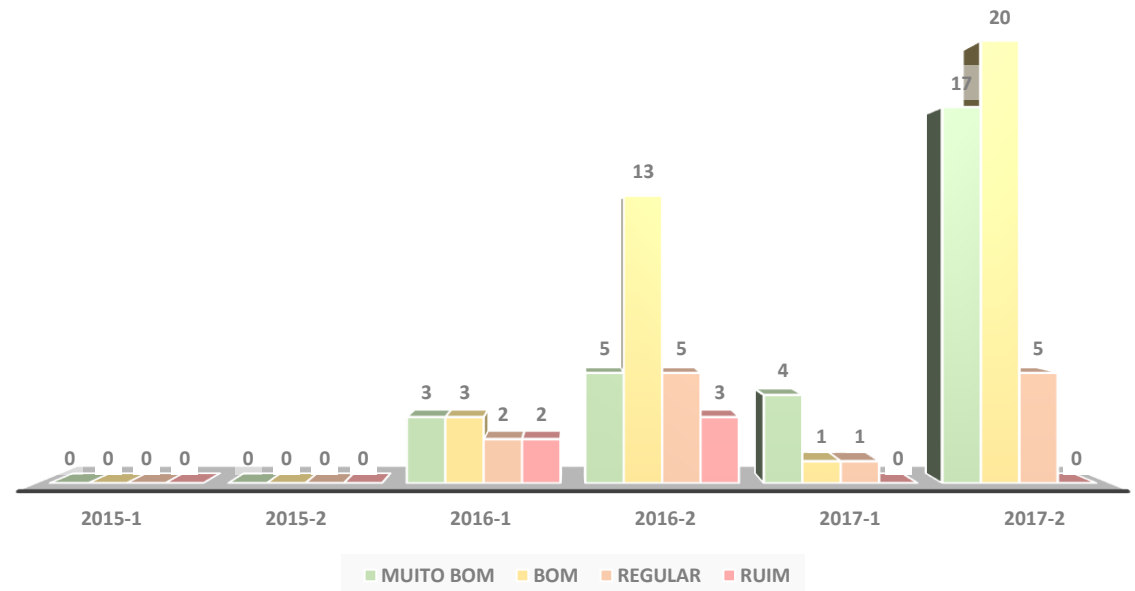
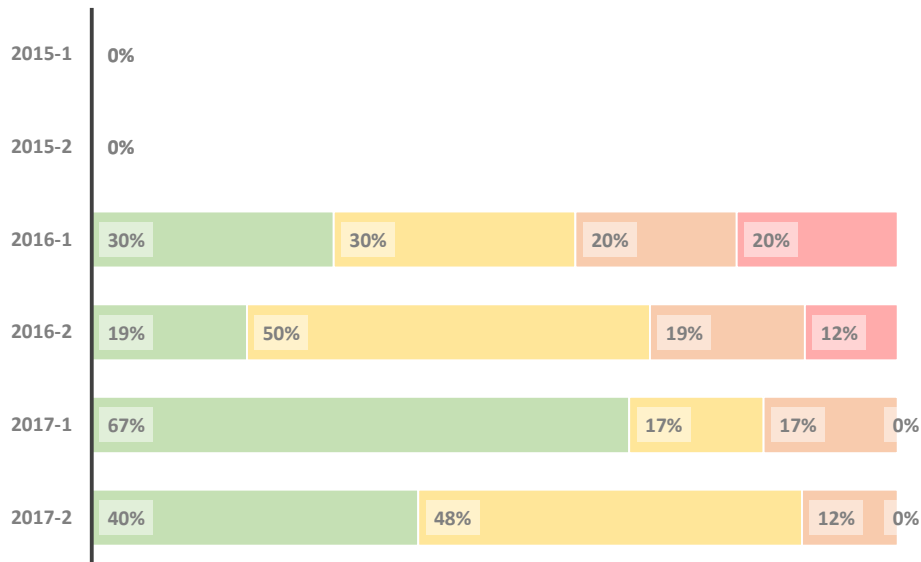
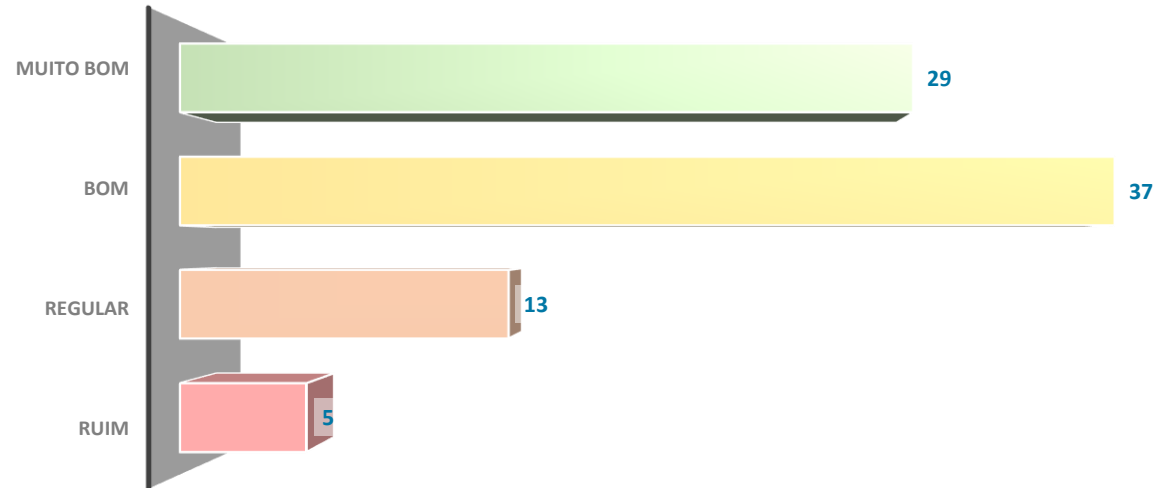
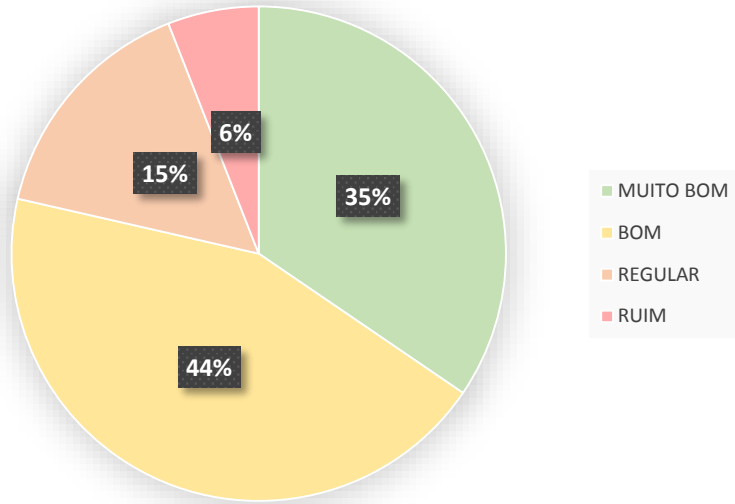


BIBLIOTECA: atendimento e serviços prestados.



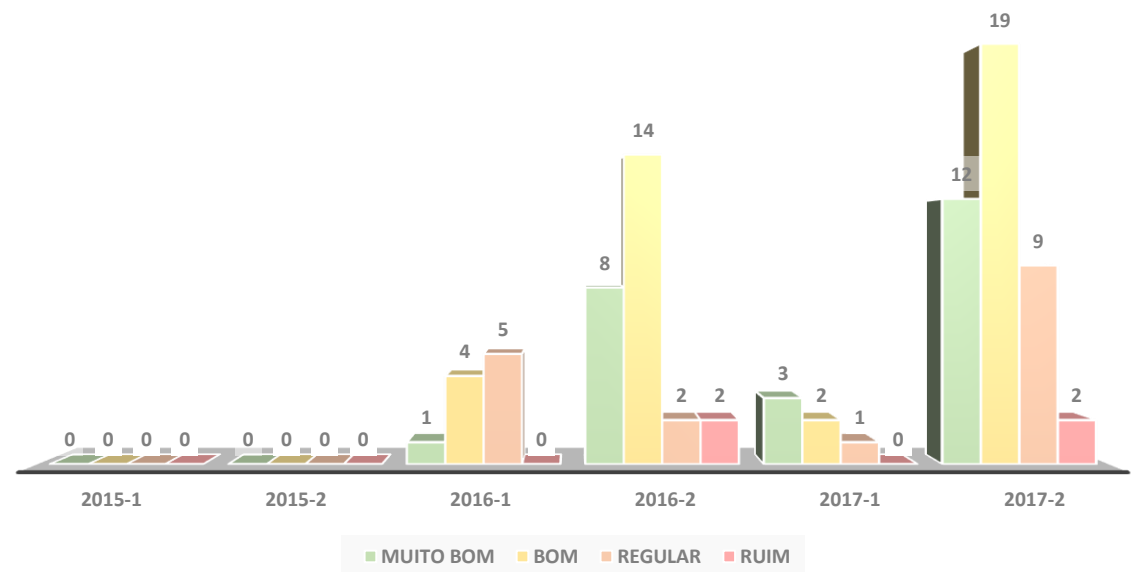
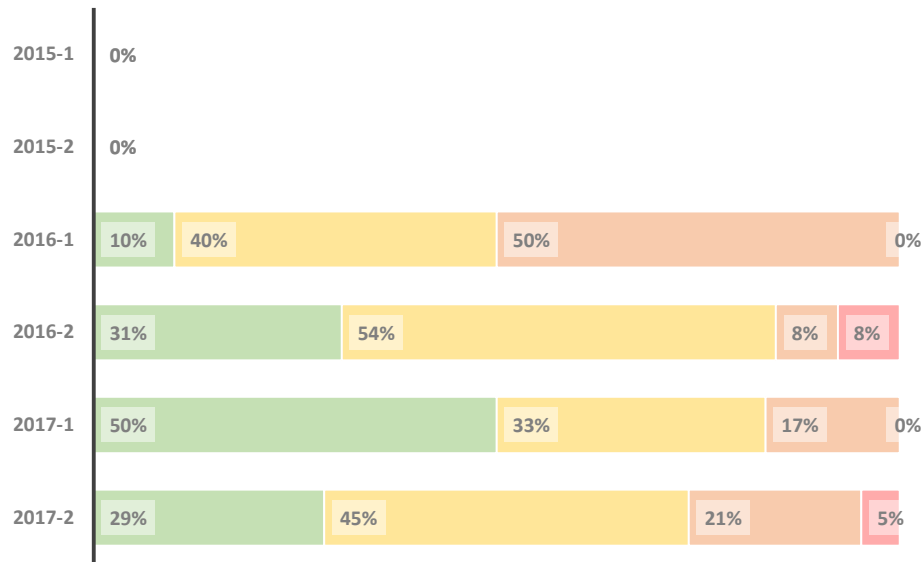
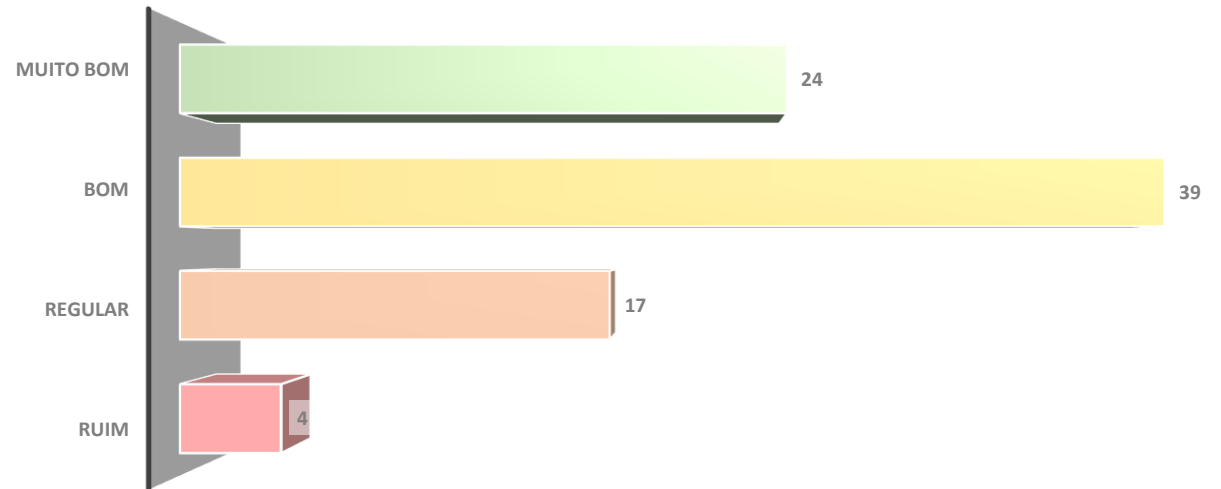
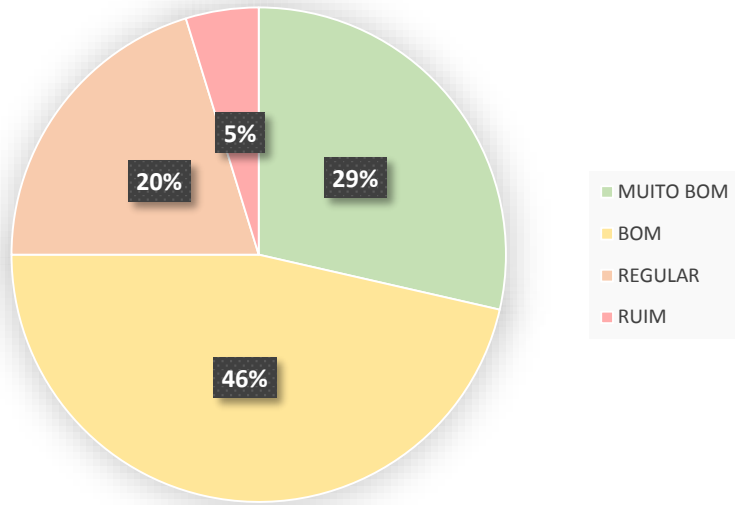


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



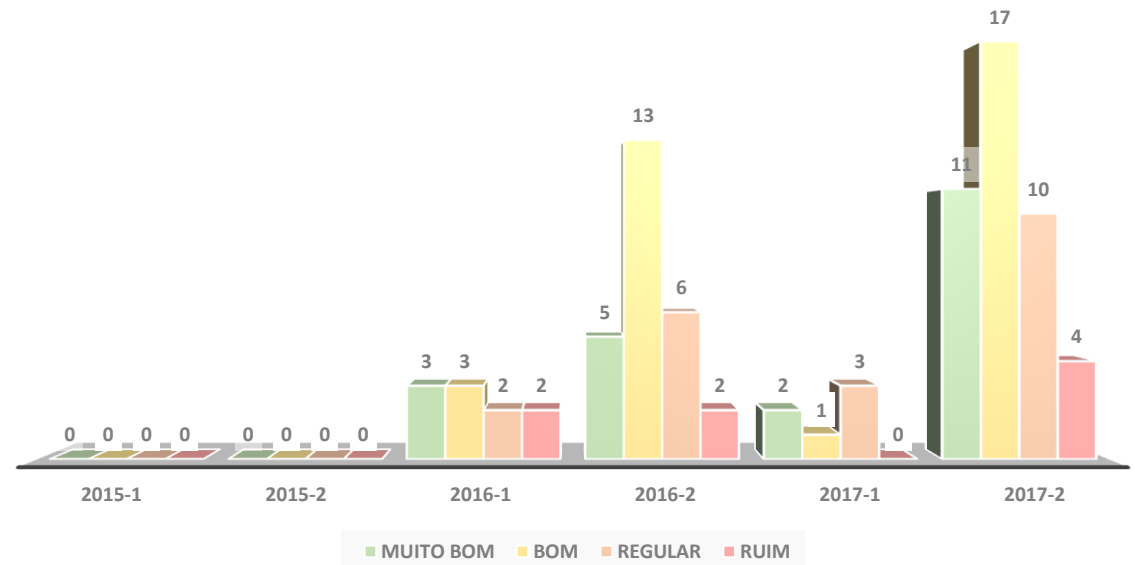
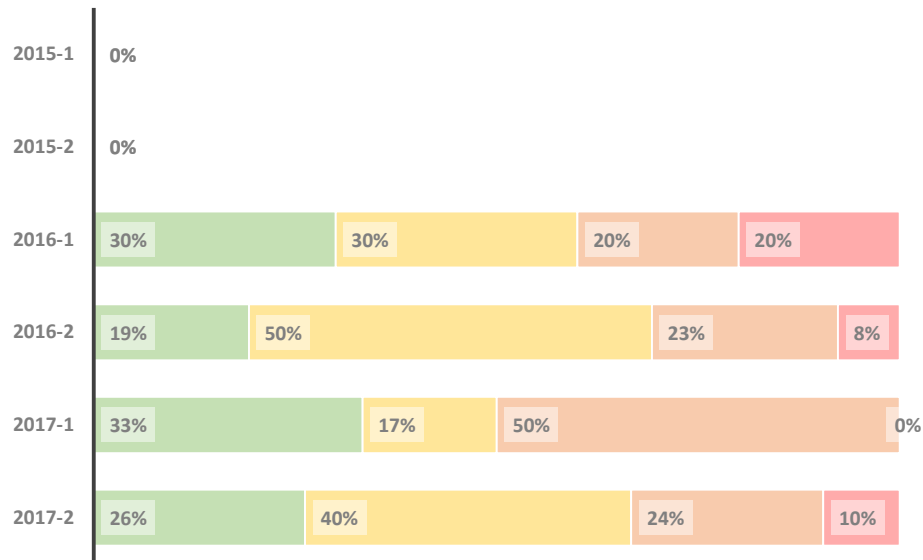
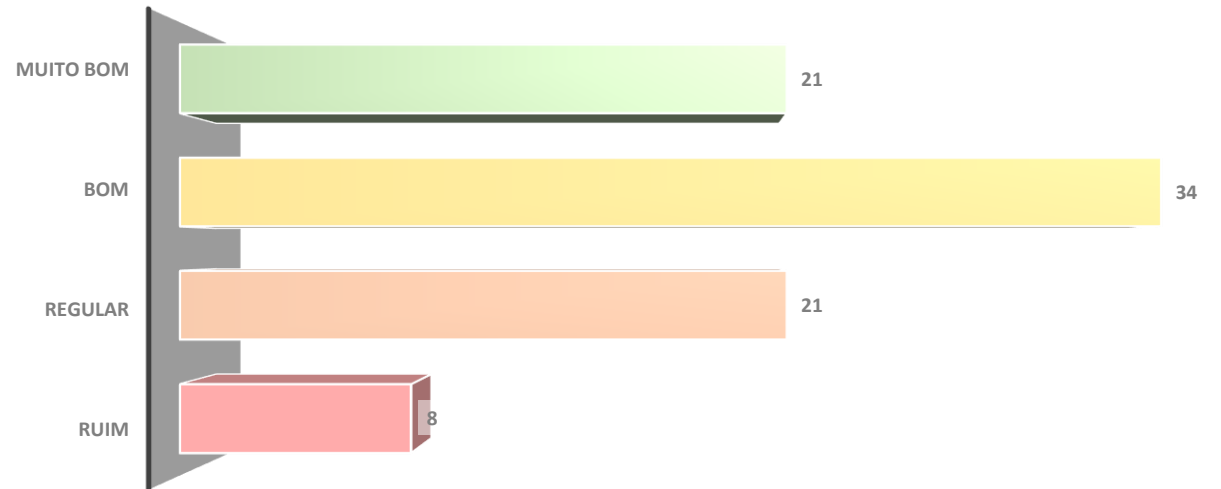
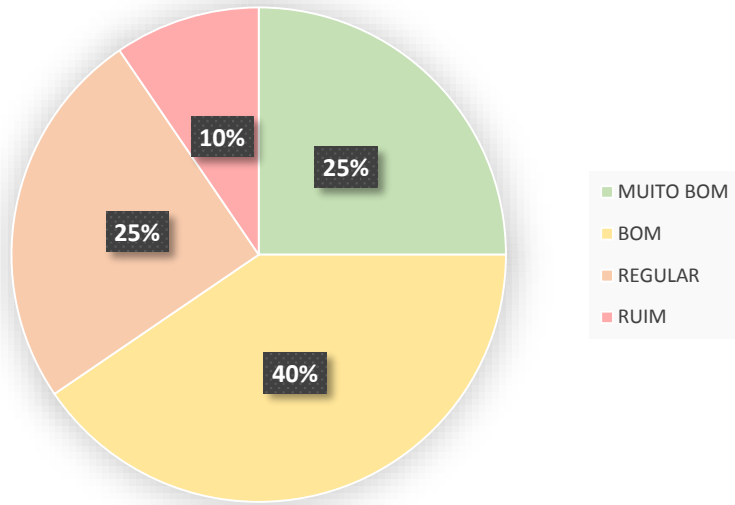


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



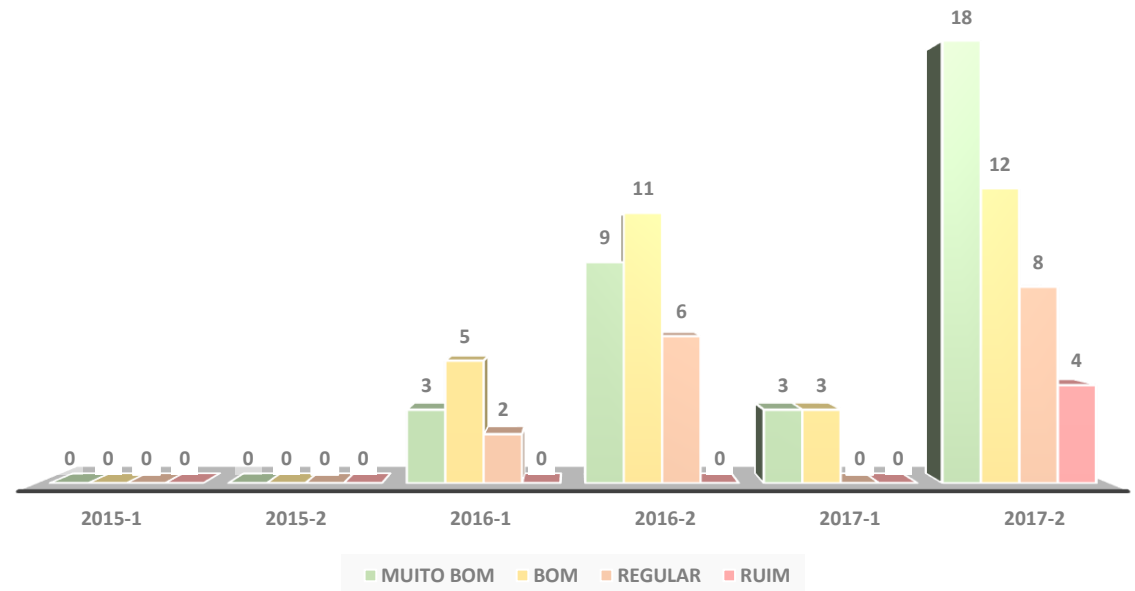
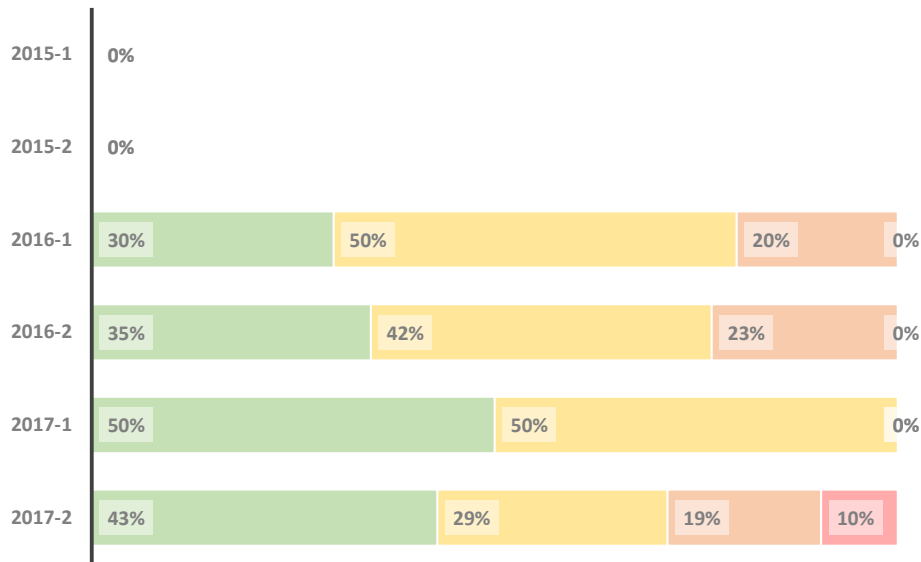
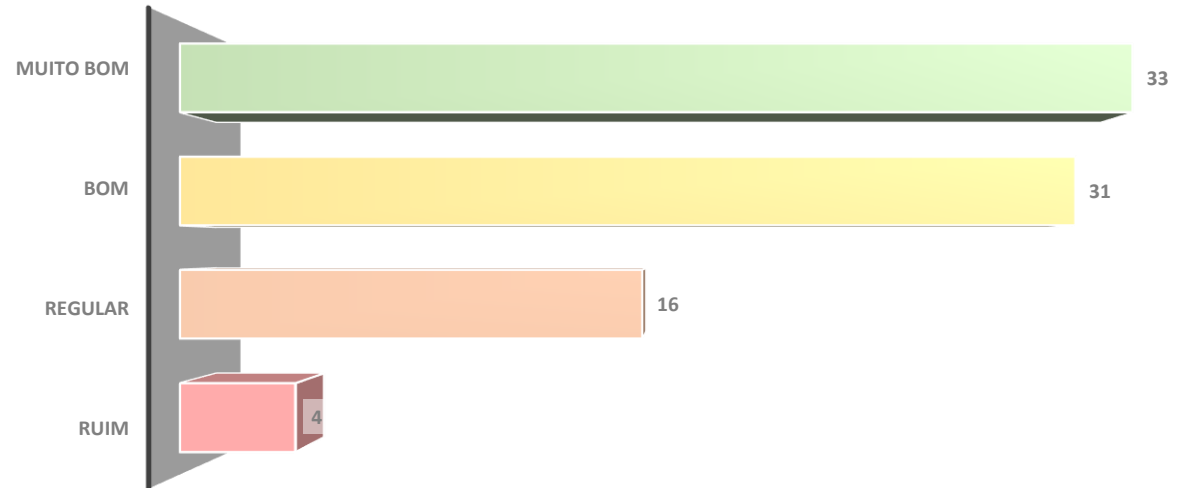
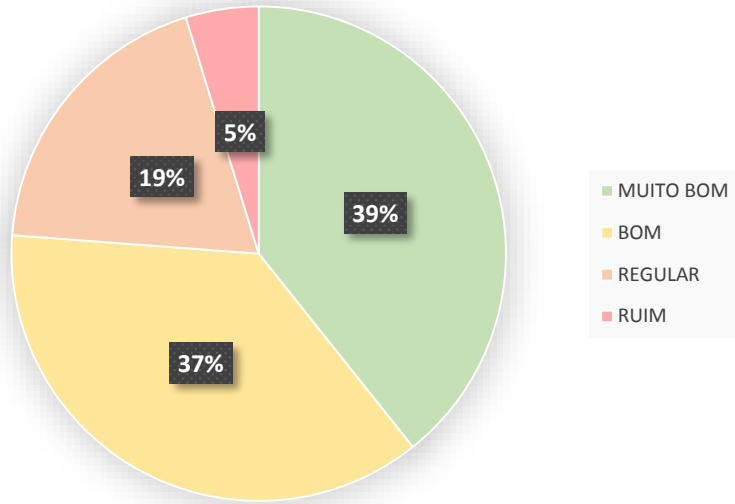


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



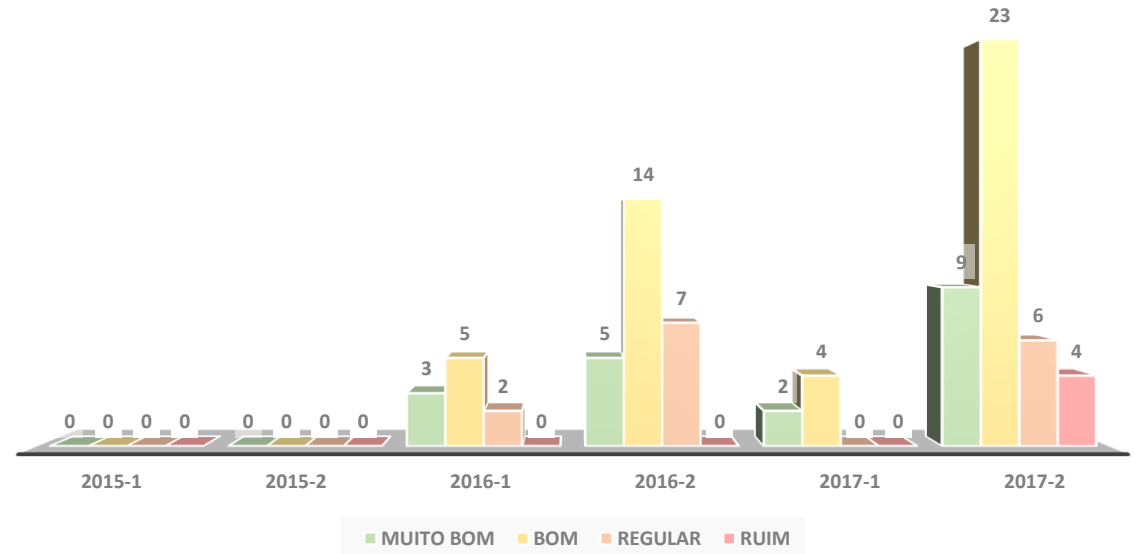
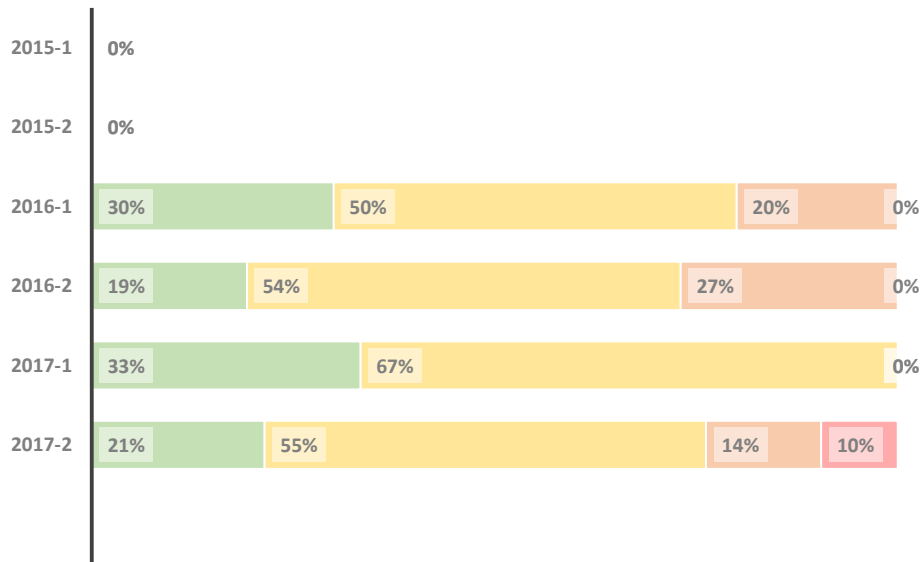
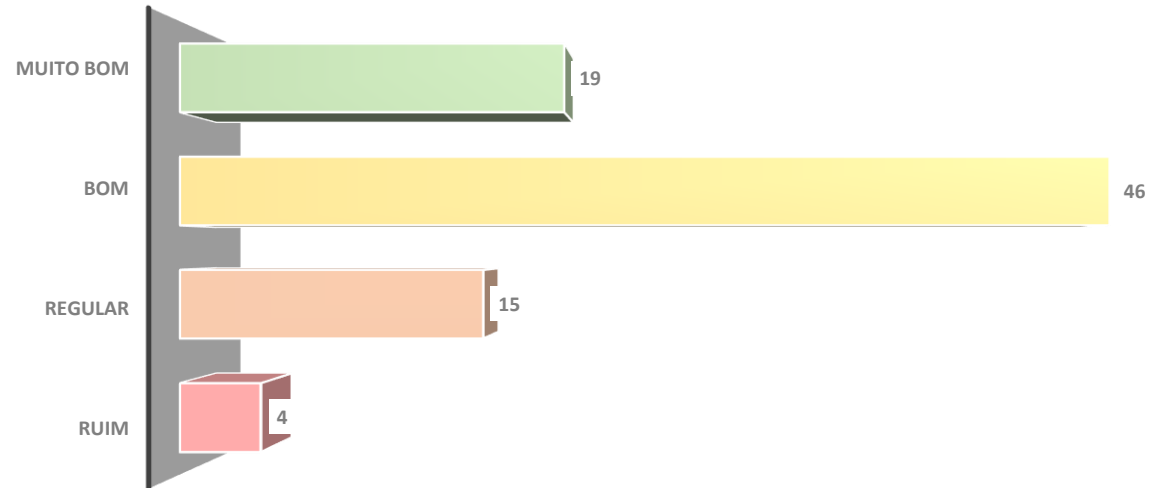
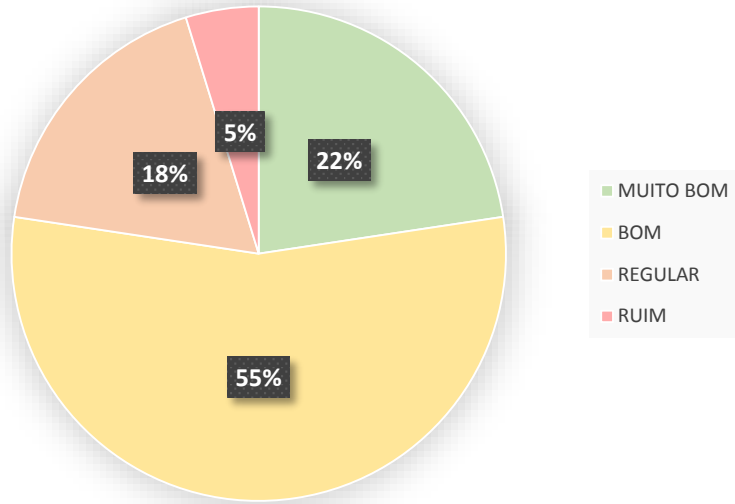


SALAS DE AULA : limpeza e ventilação.



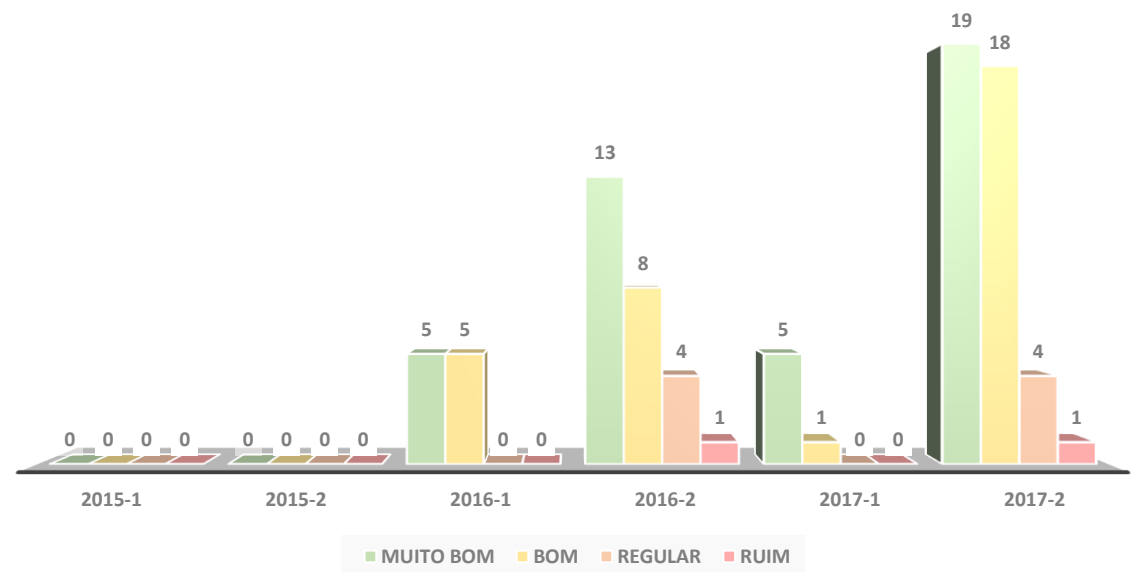
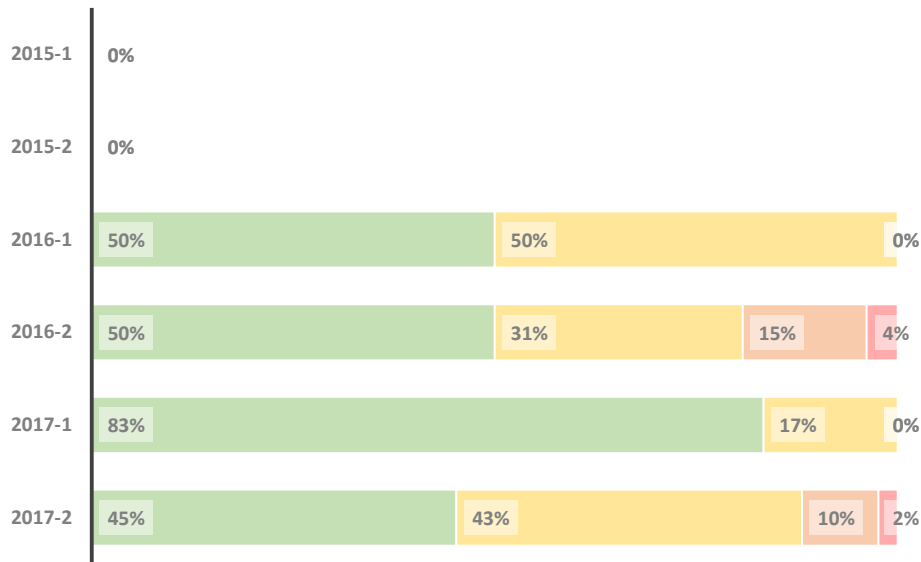
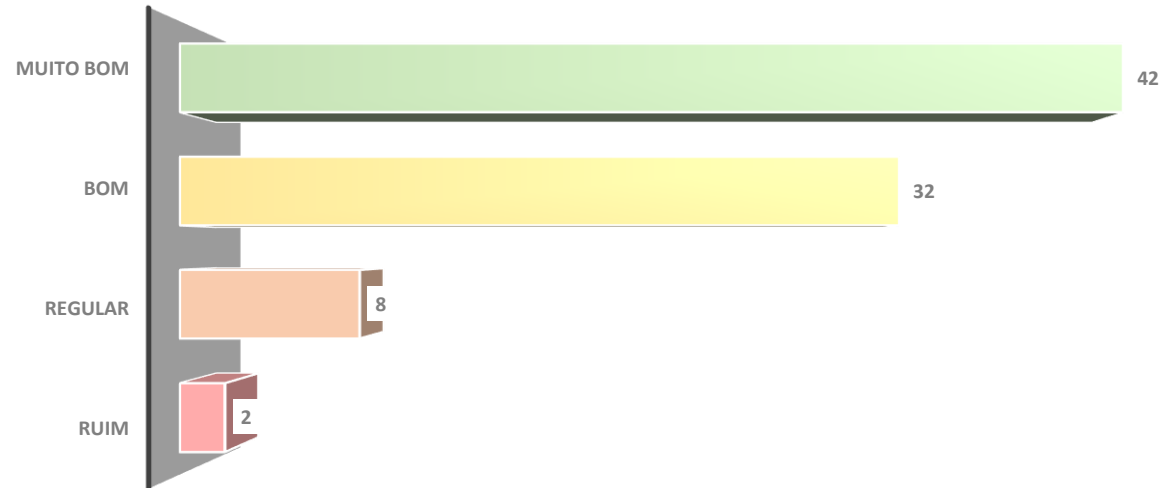
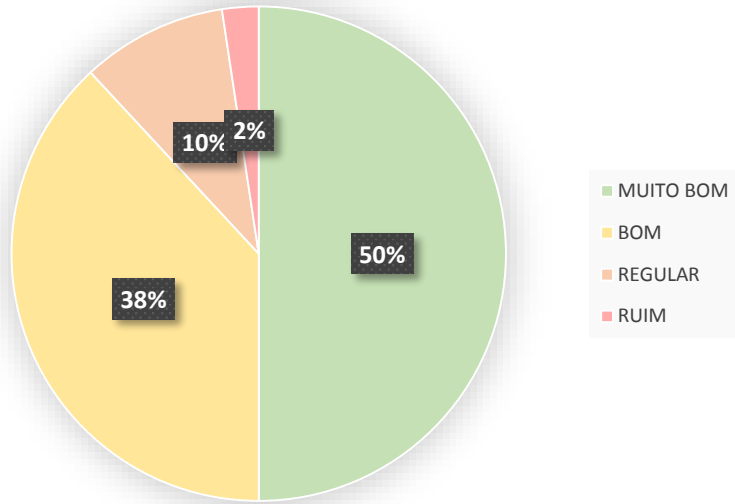


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



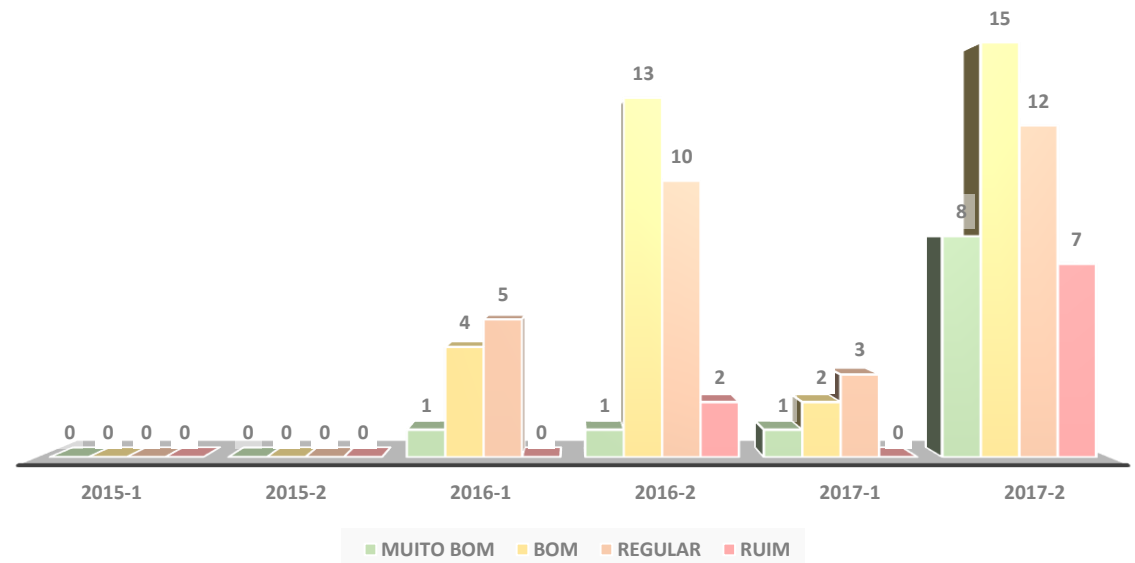
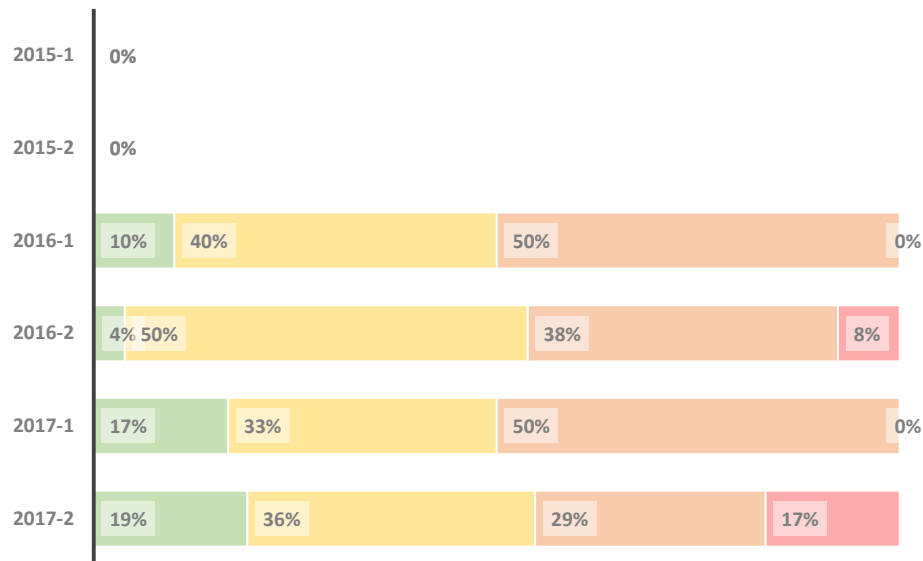
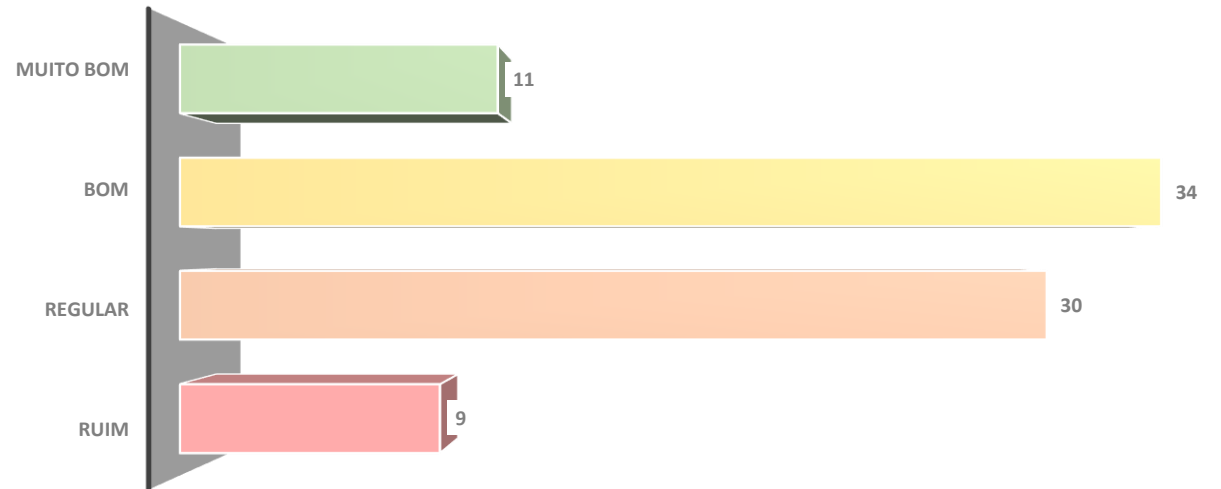
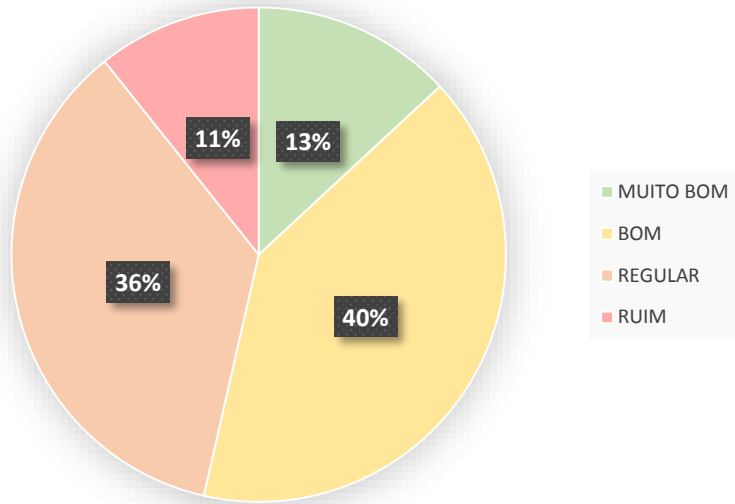


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



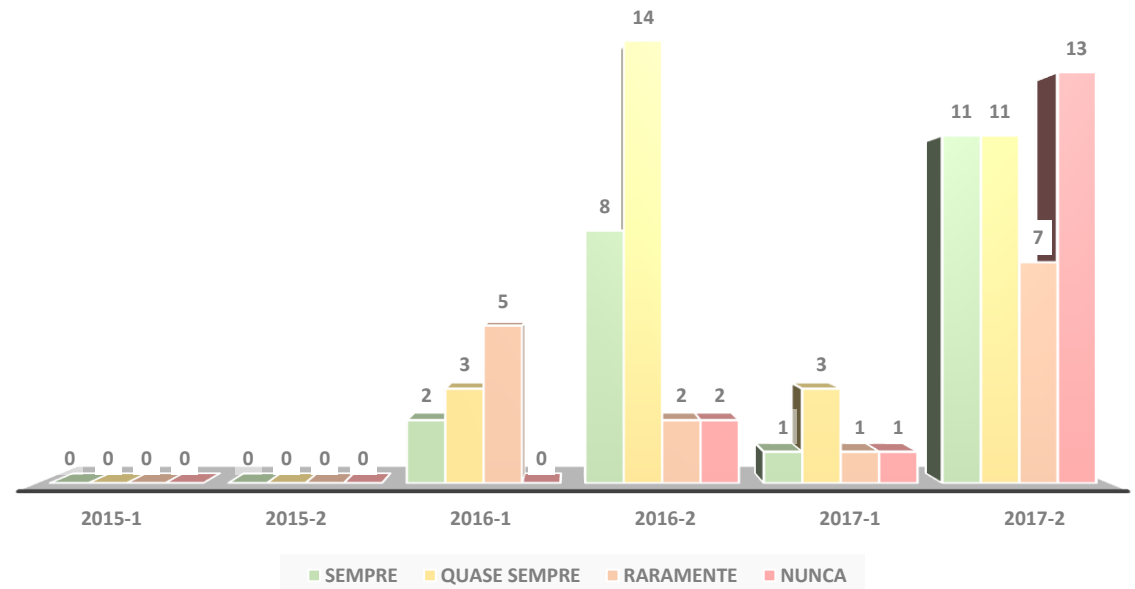
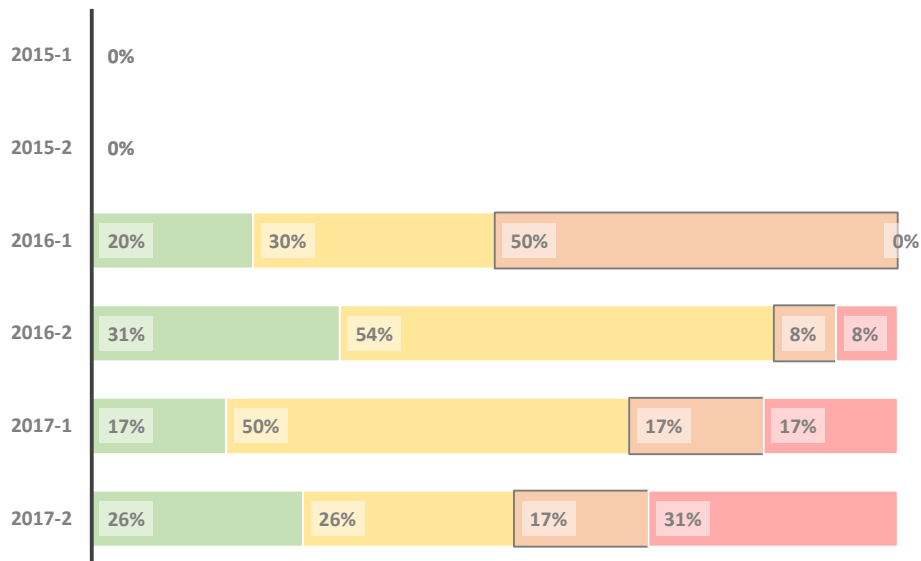
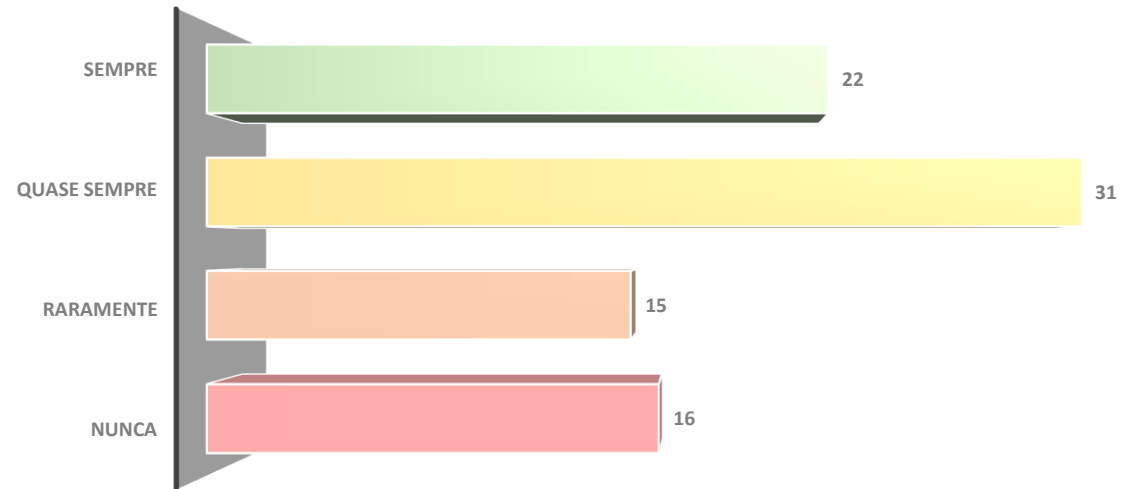
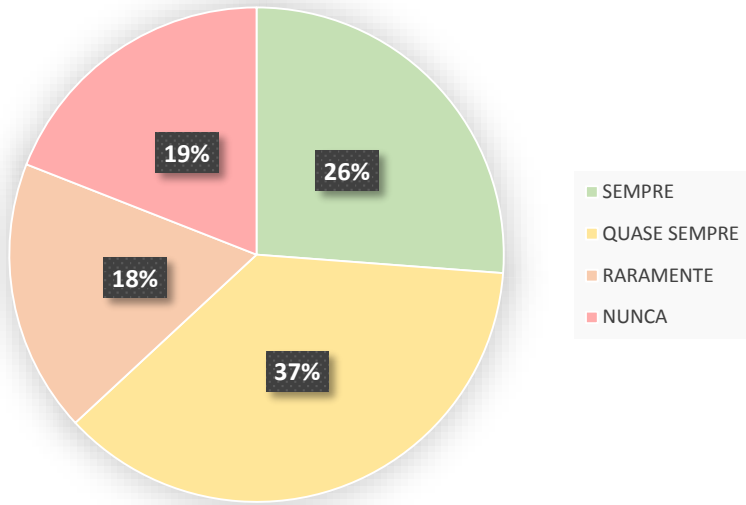


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



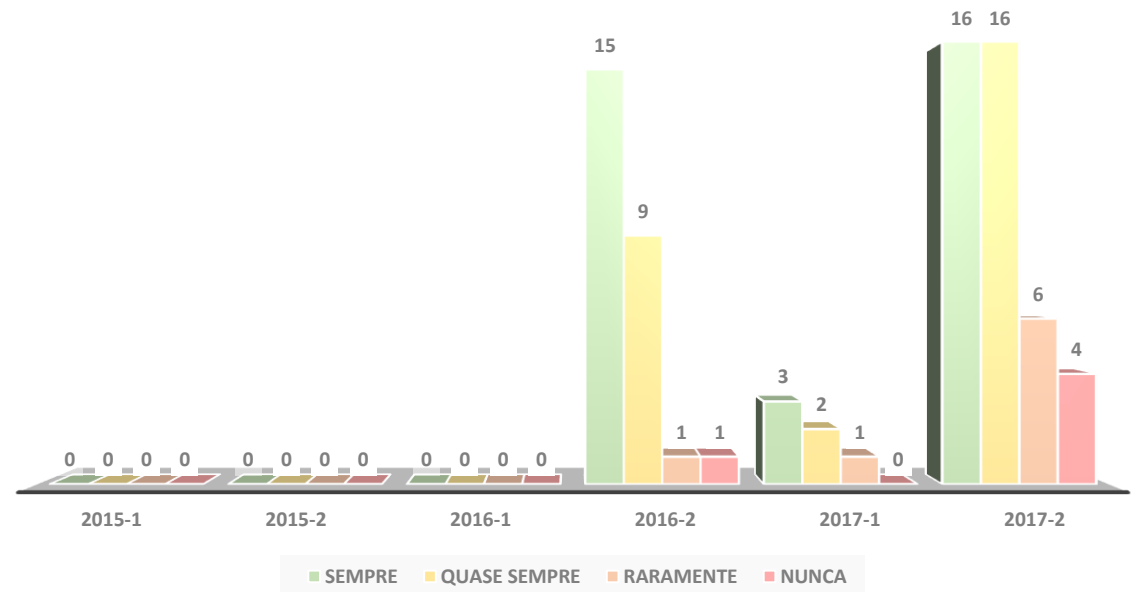
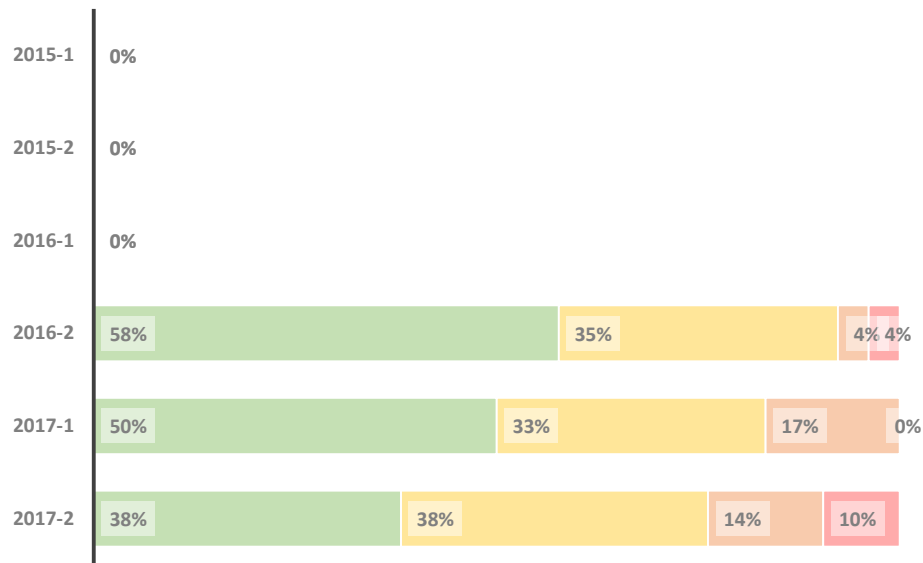
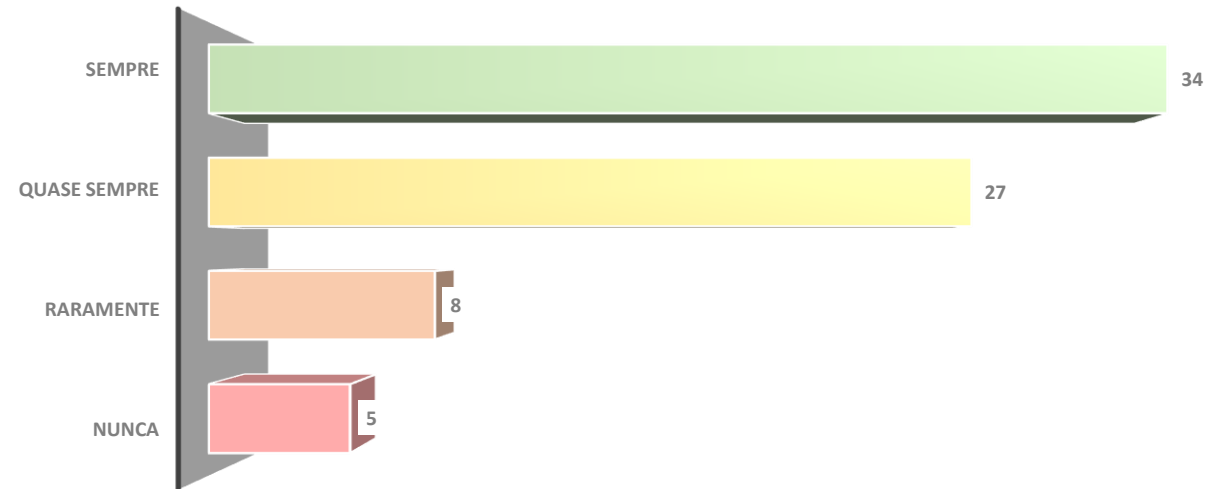
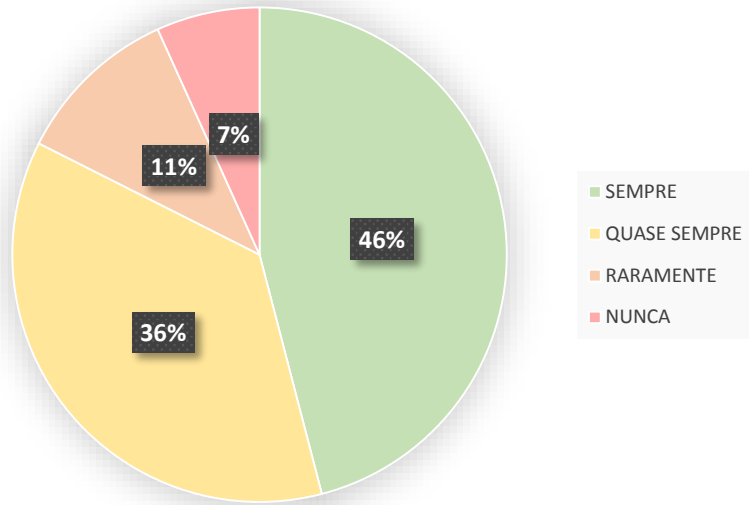


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



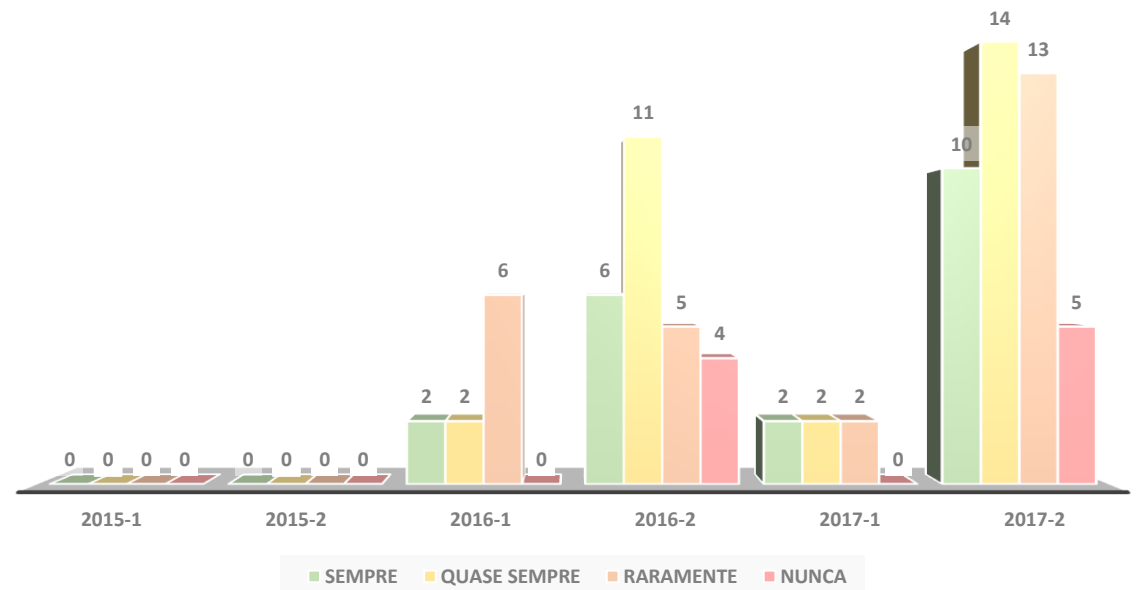
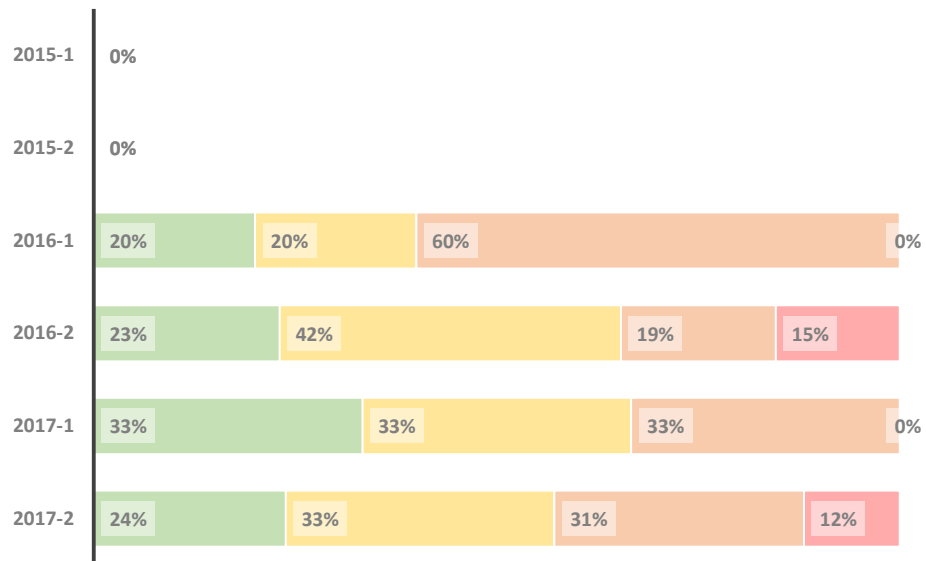
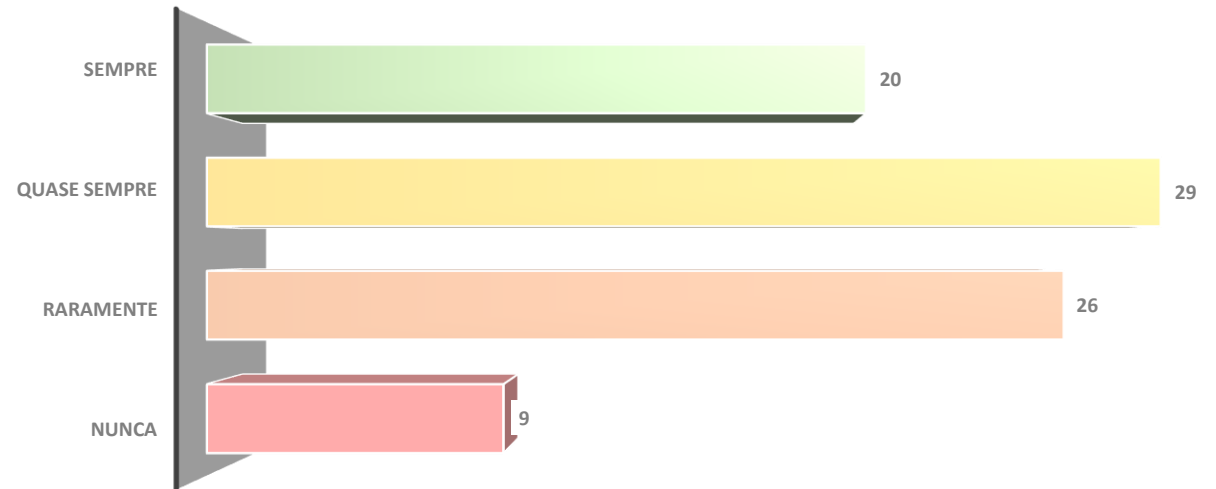
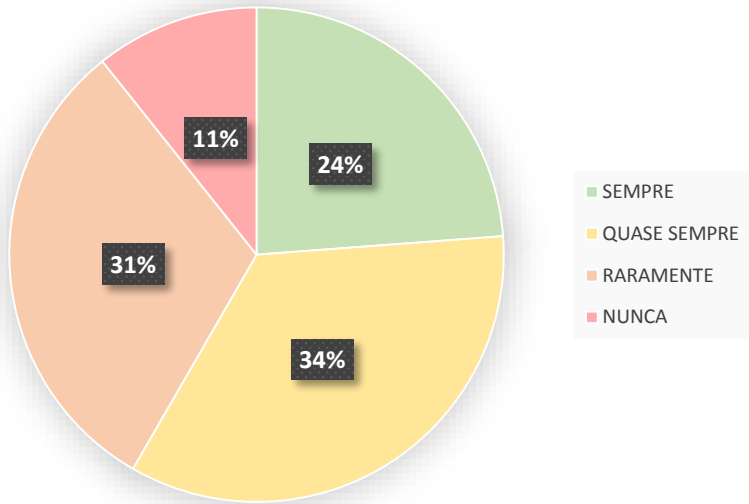


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



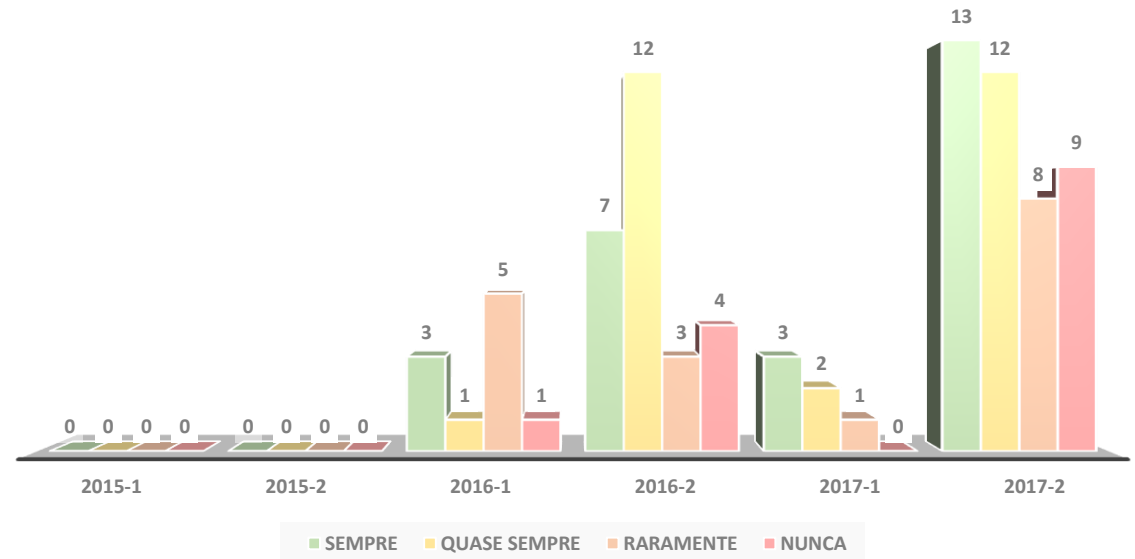
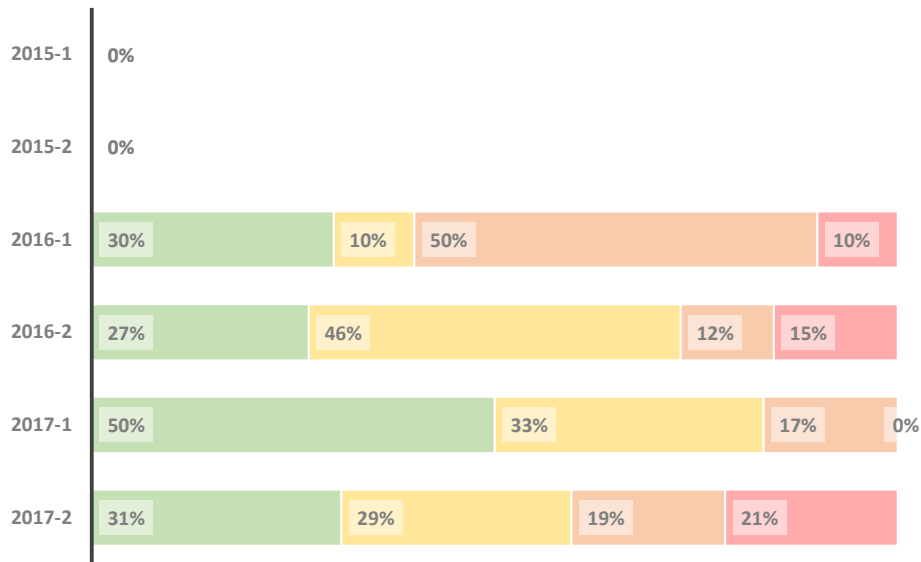
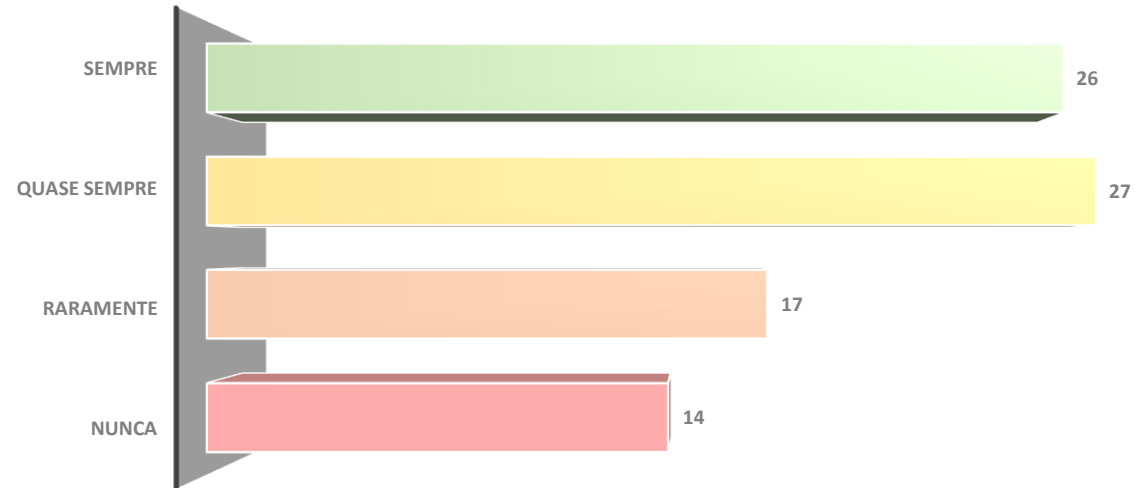
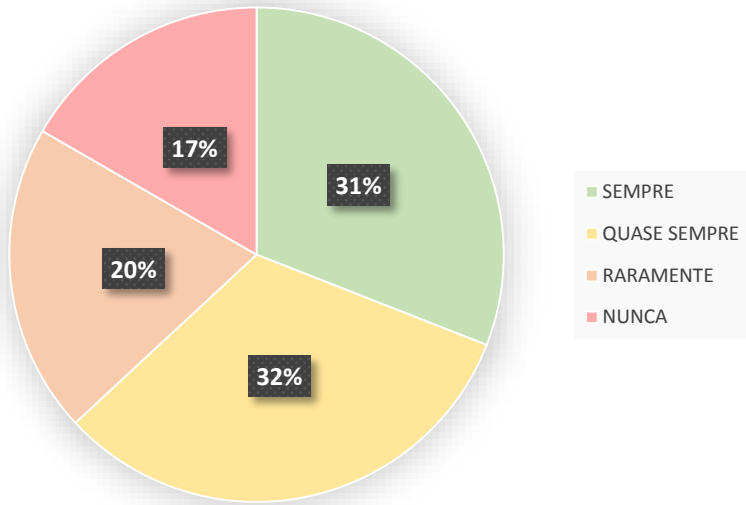


O COORDENADOR: é acessível ao aluno?



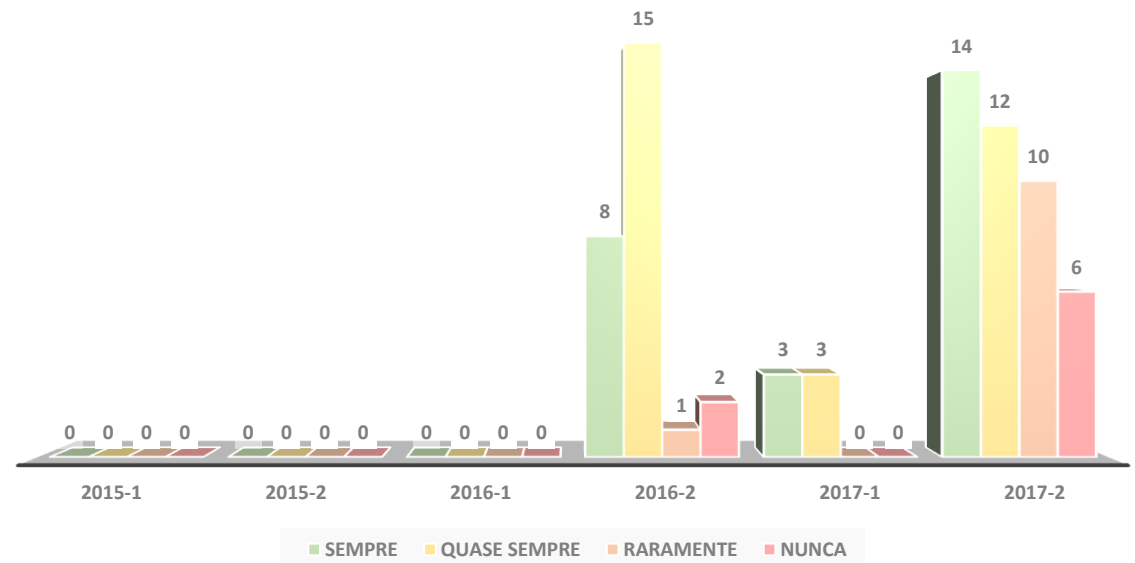
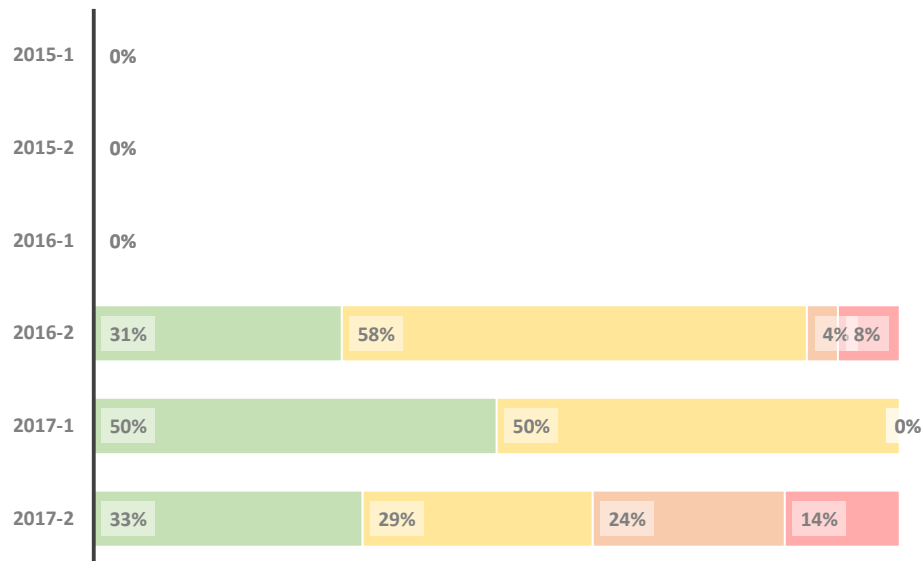
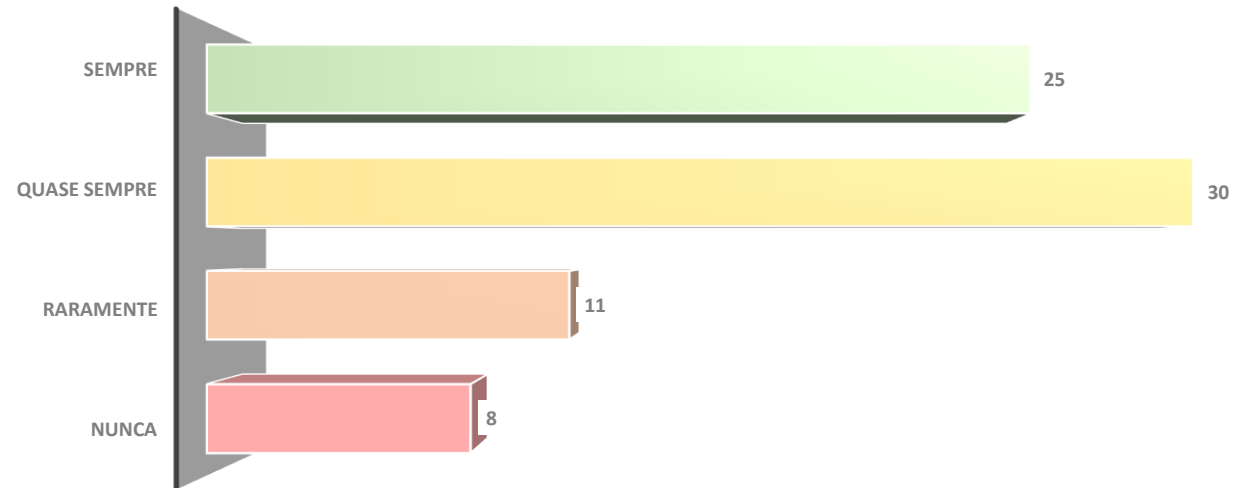
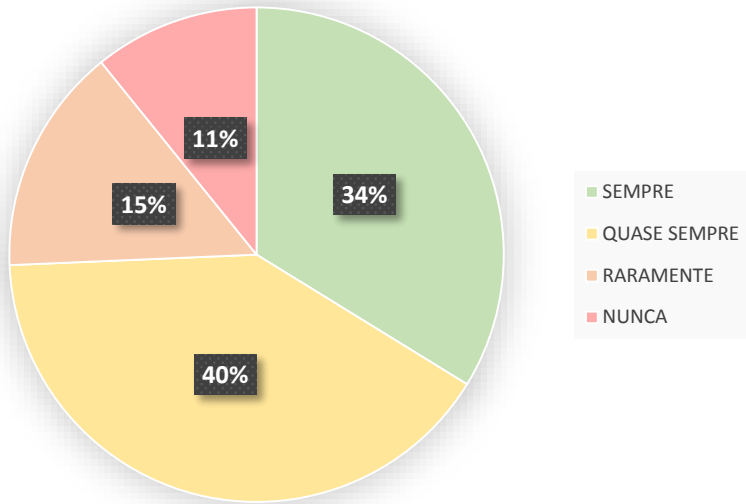


O COORDENADOR: é acessível ao aluno?



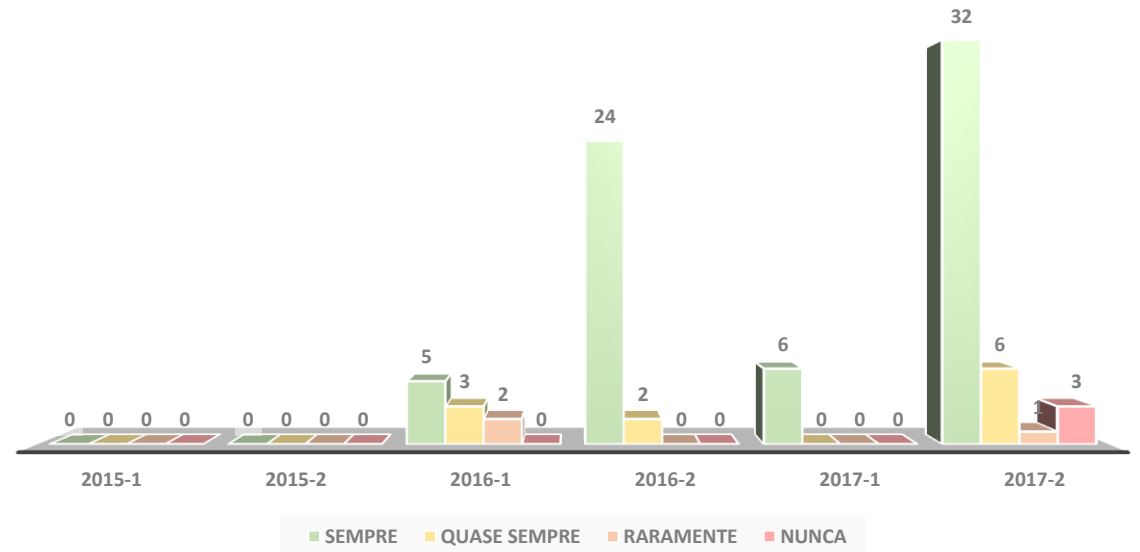
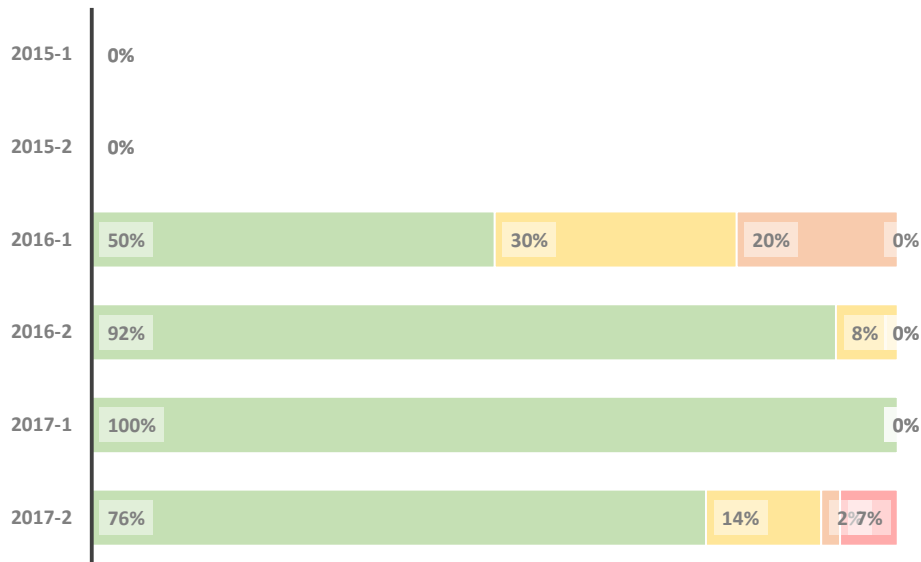
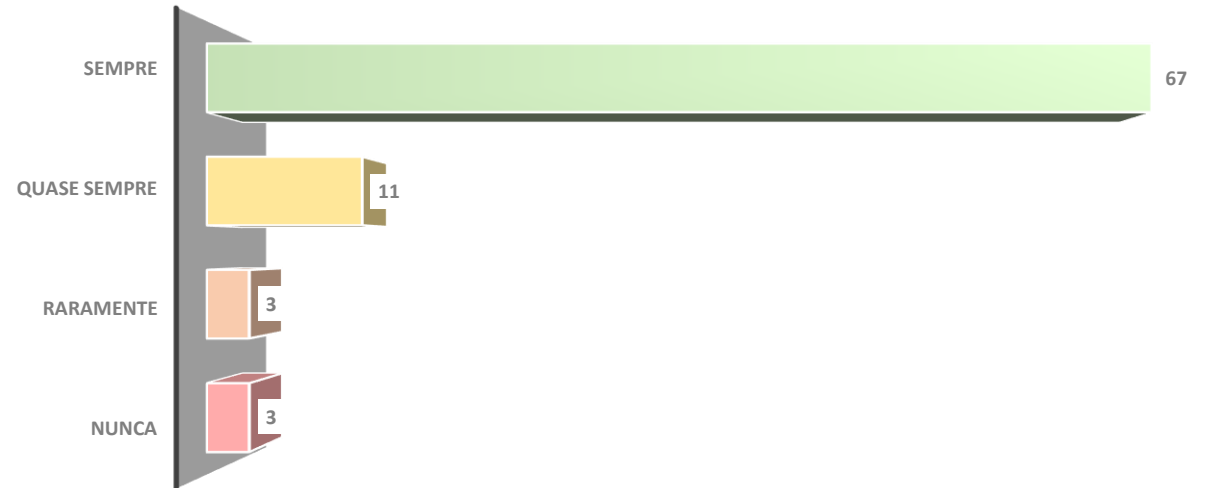
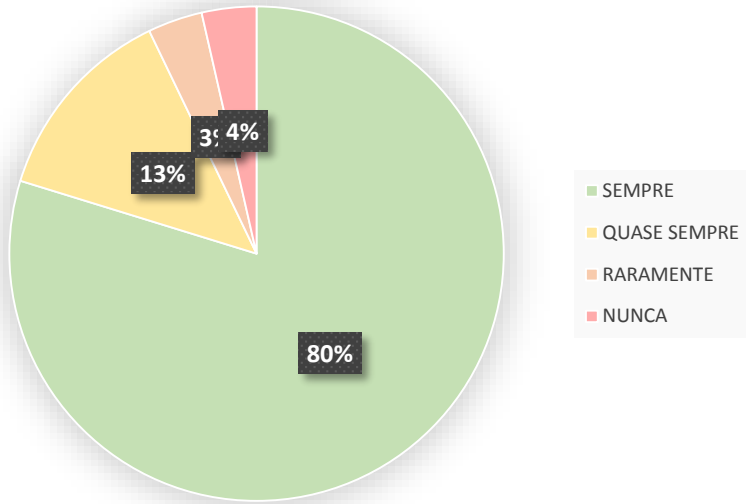


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



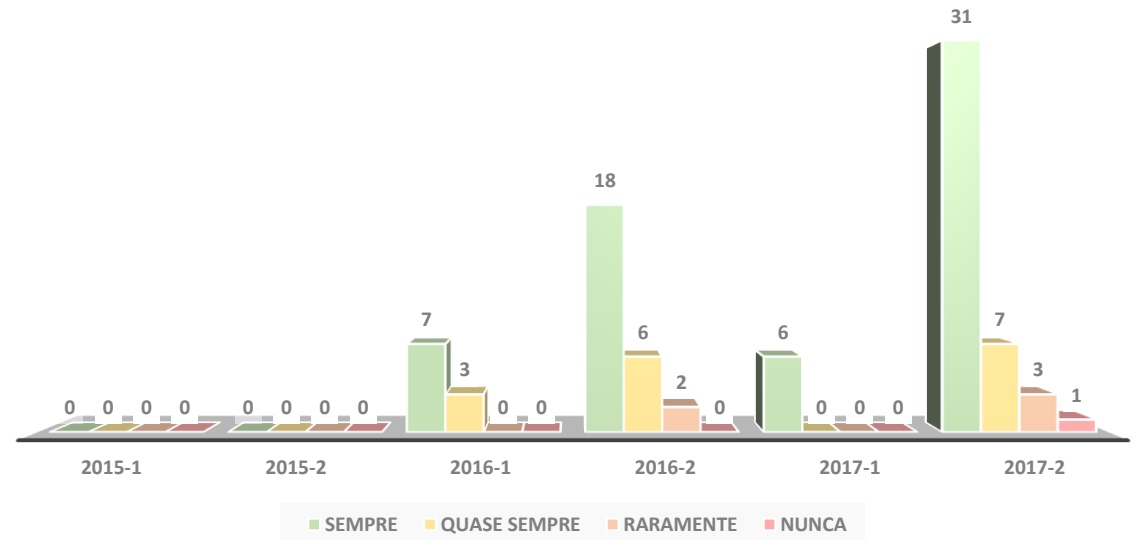
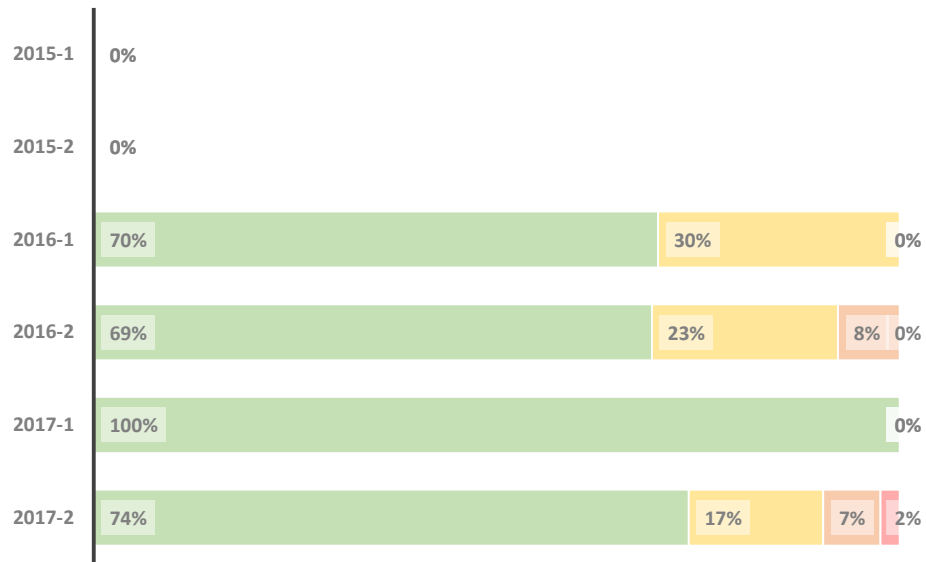
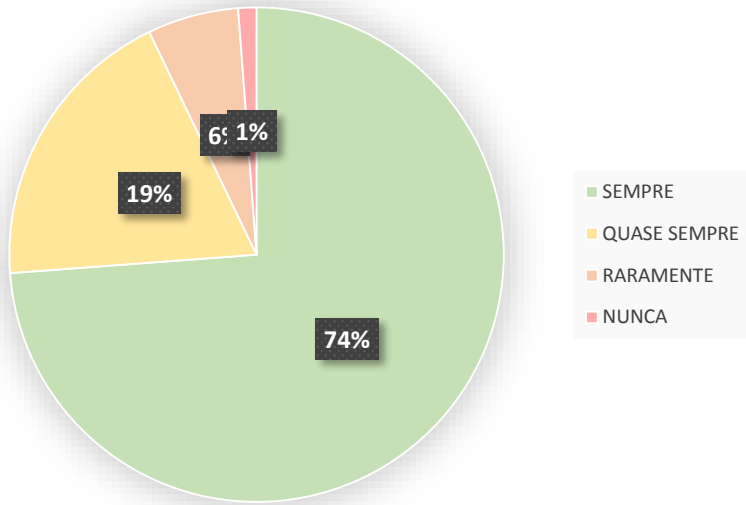


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



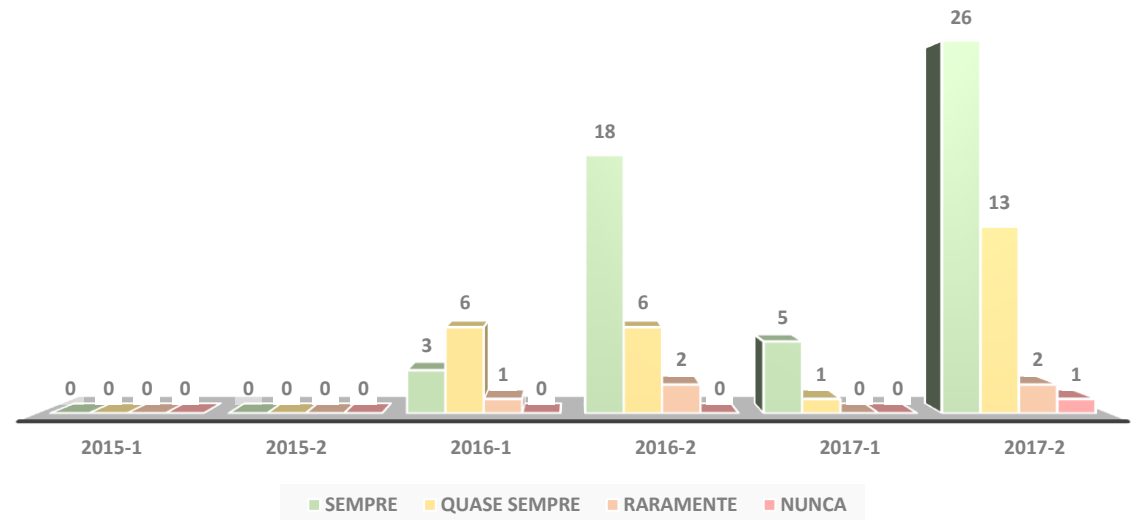
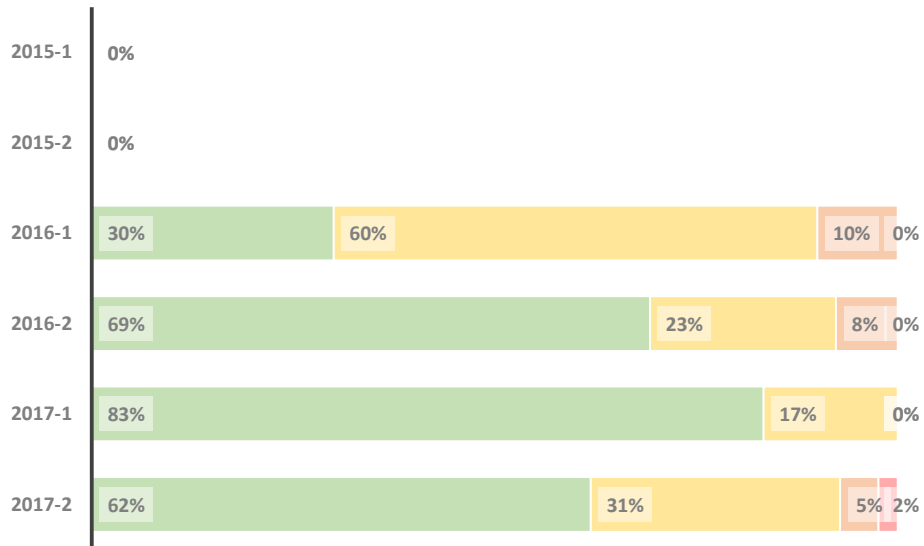
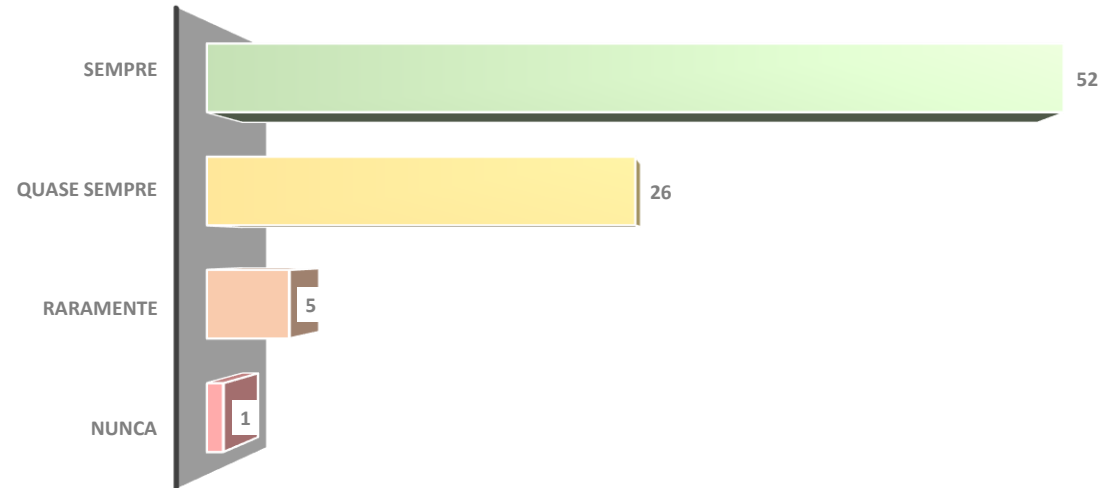
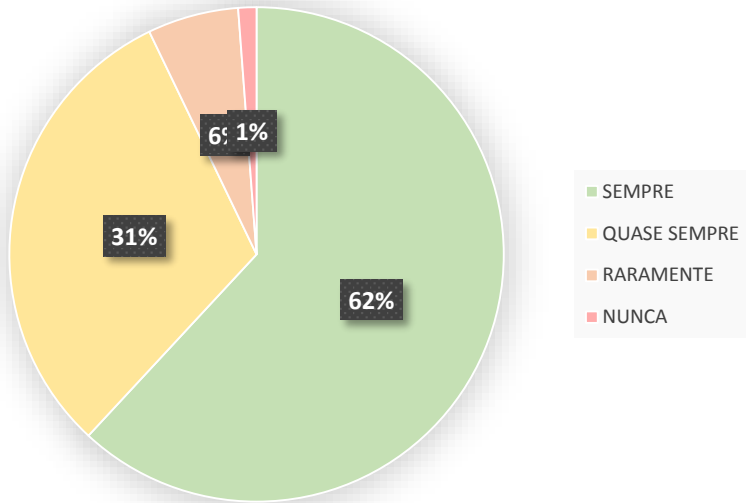


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



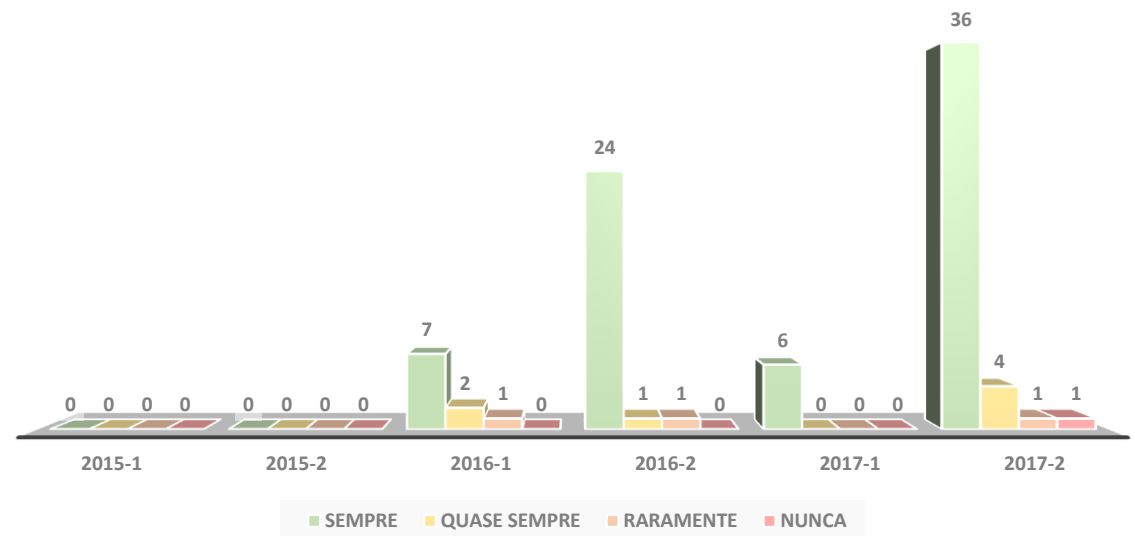
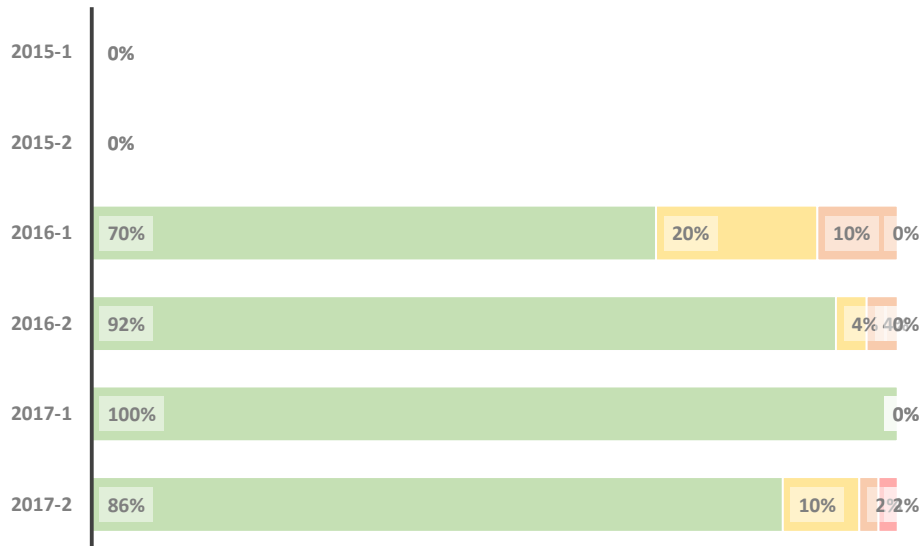
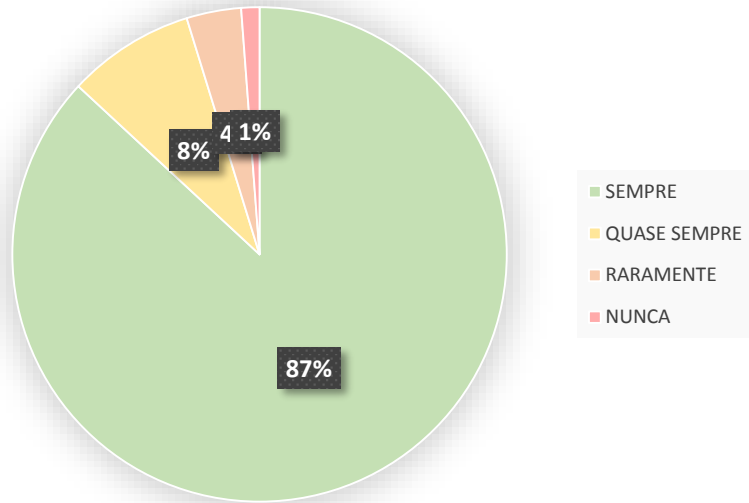


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



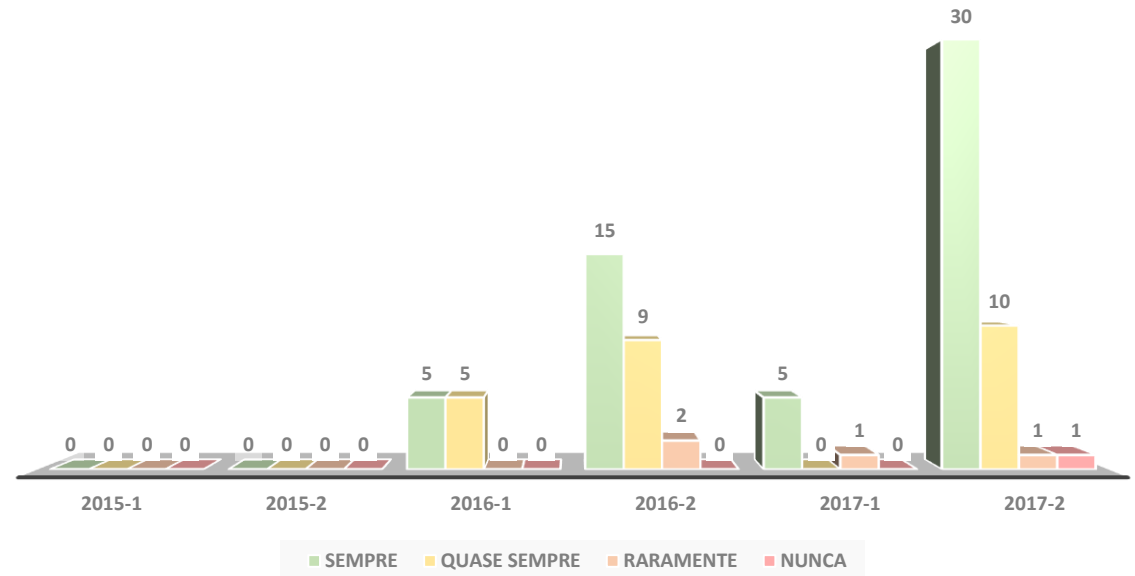
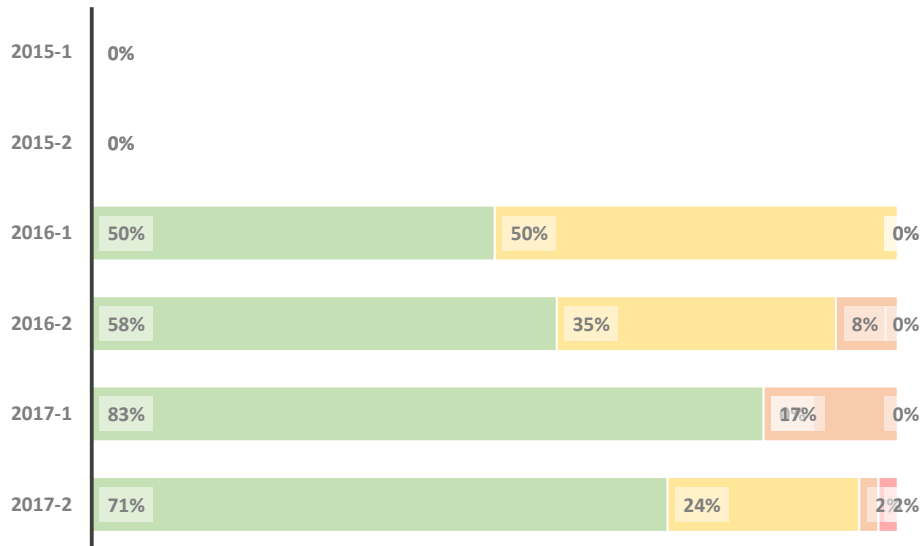
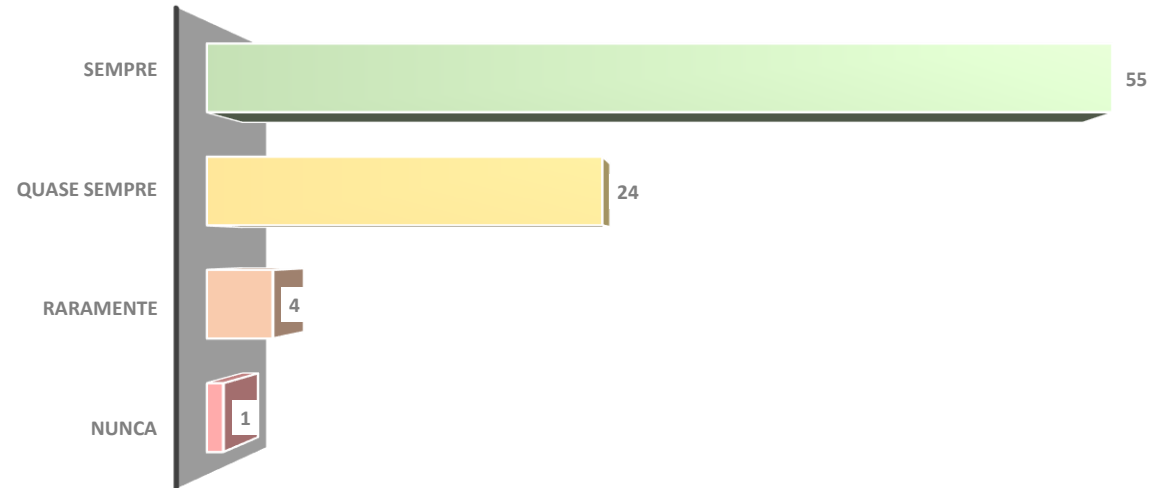
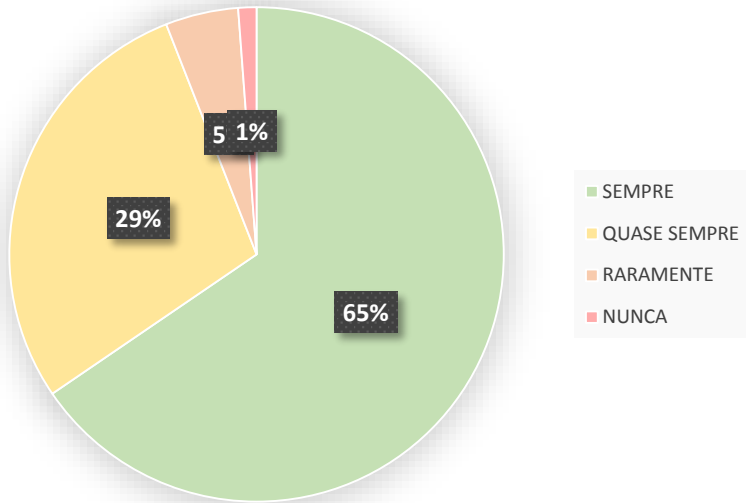


OS PROFESSORES: fazem chamada?



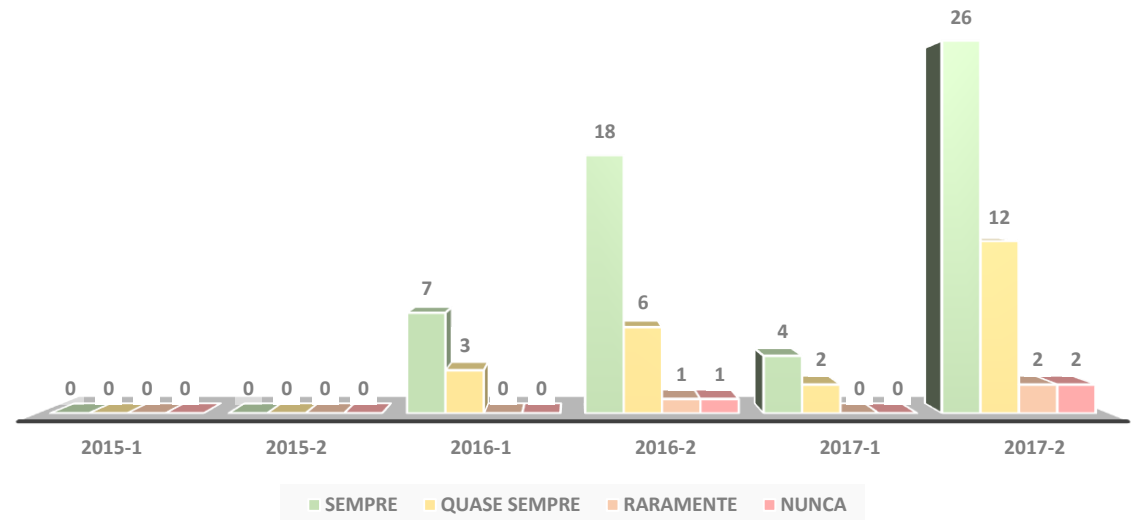
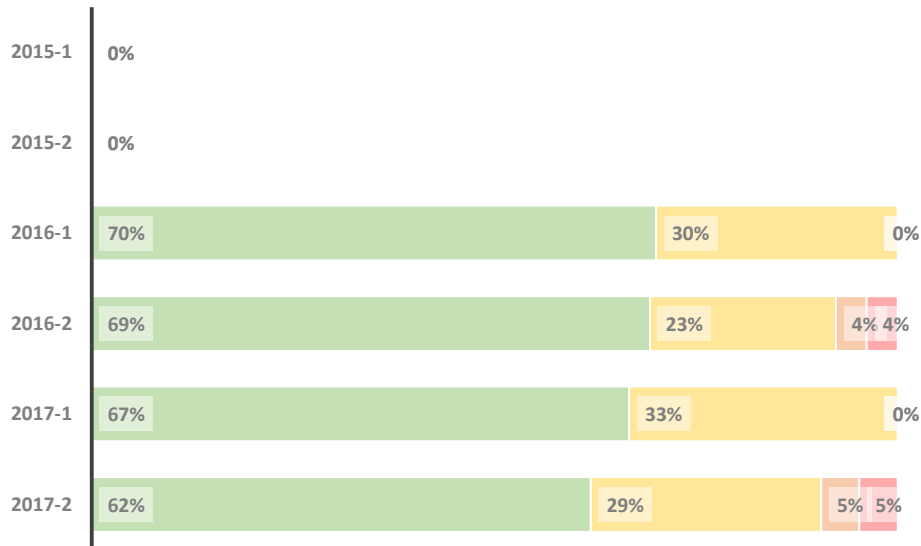
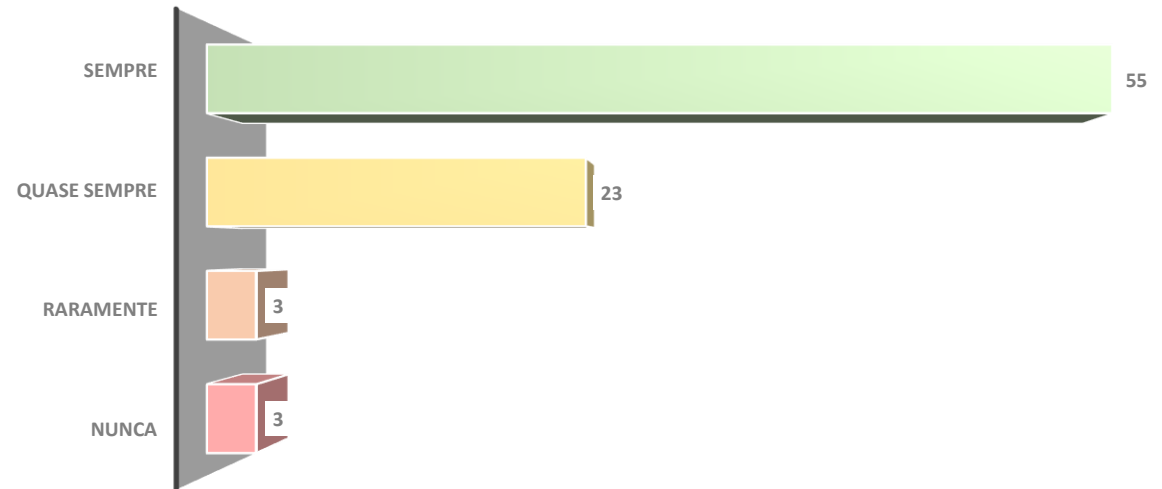
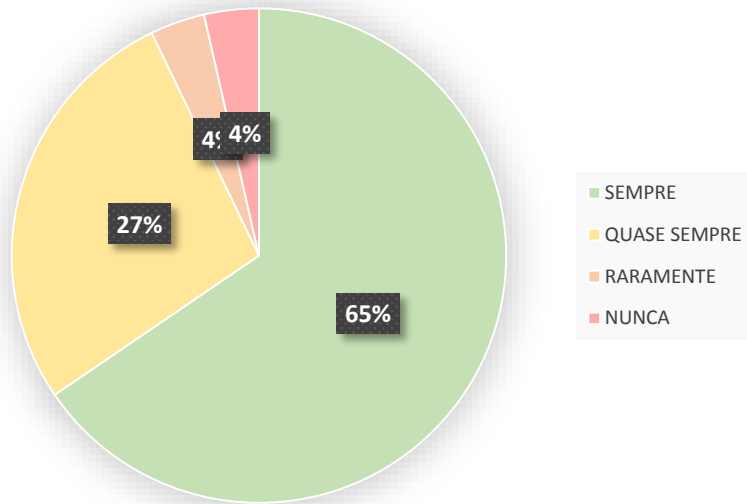


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



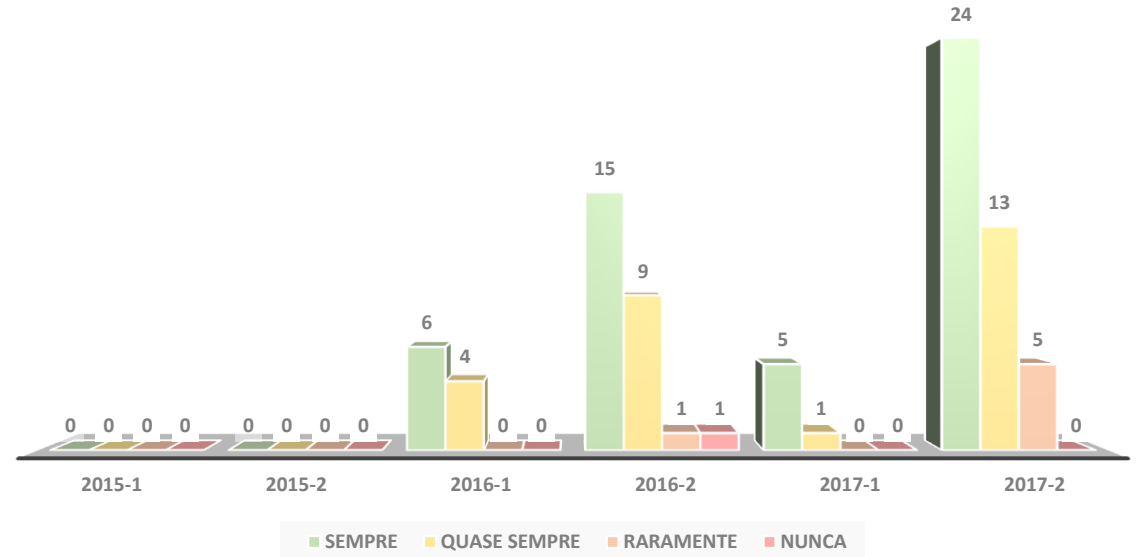
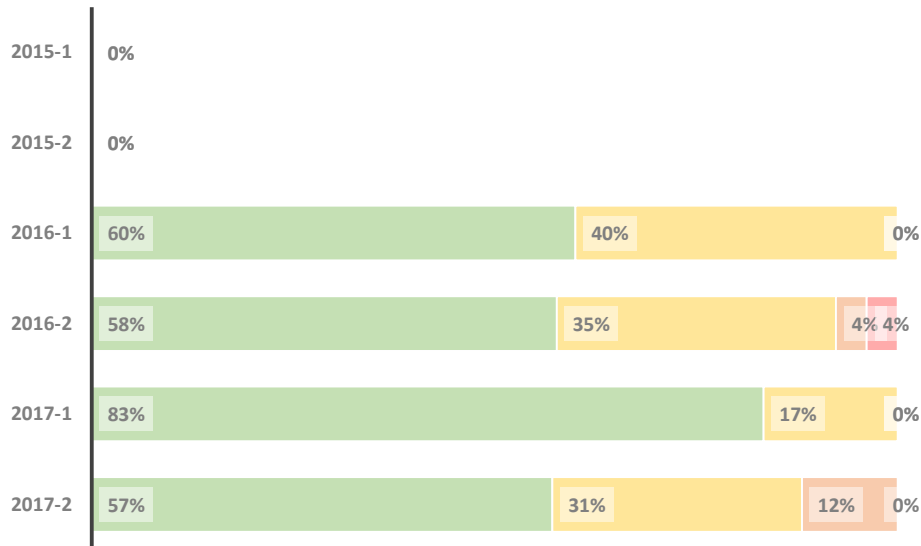
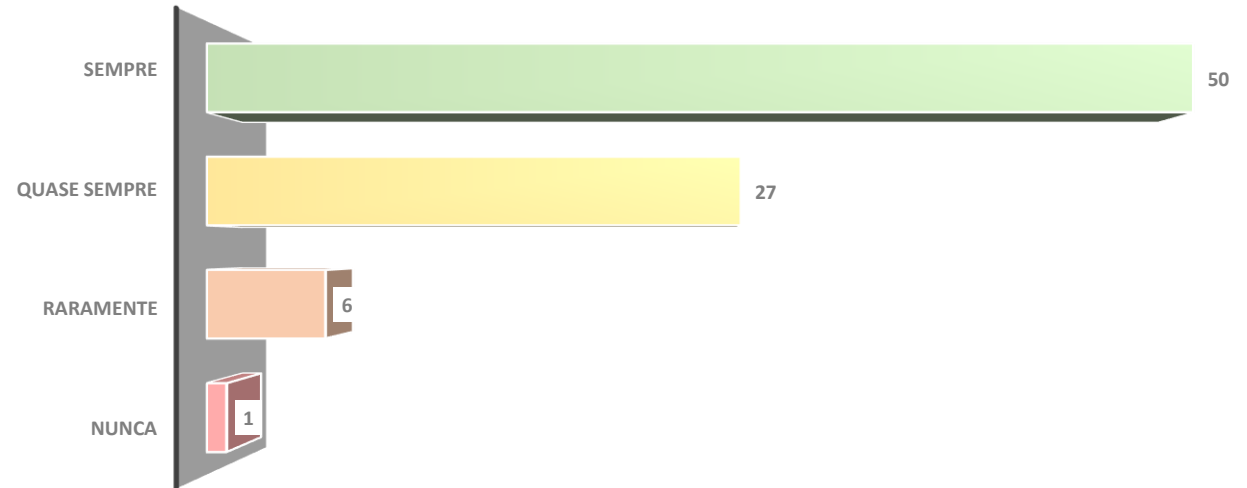
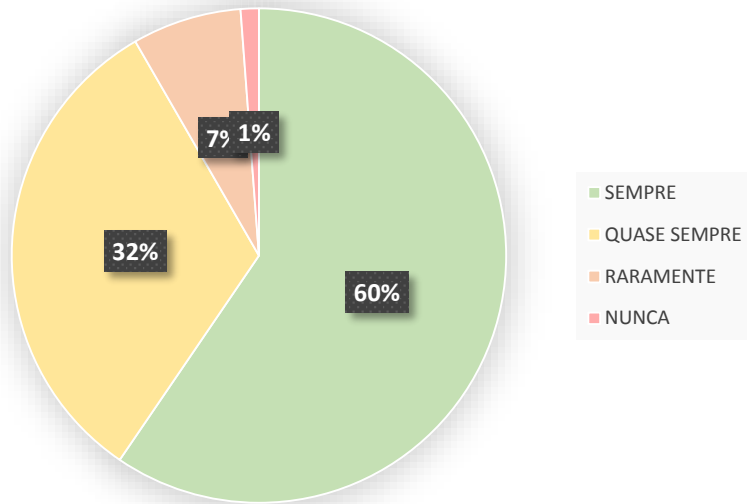


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



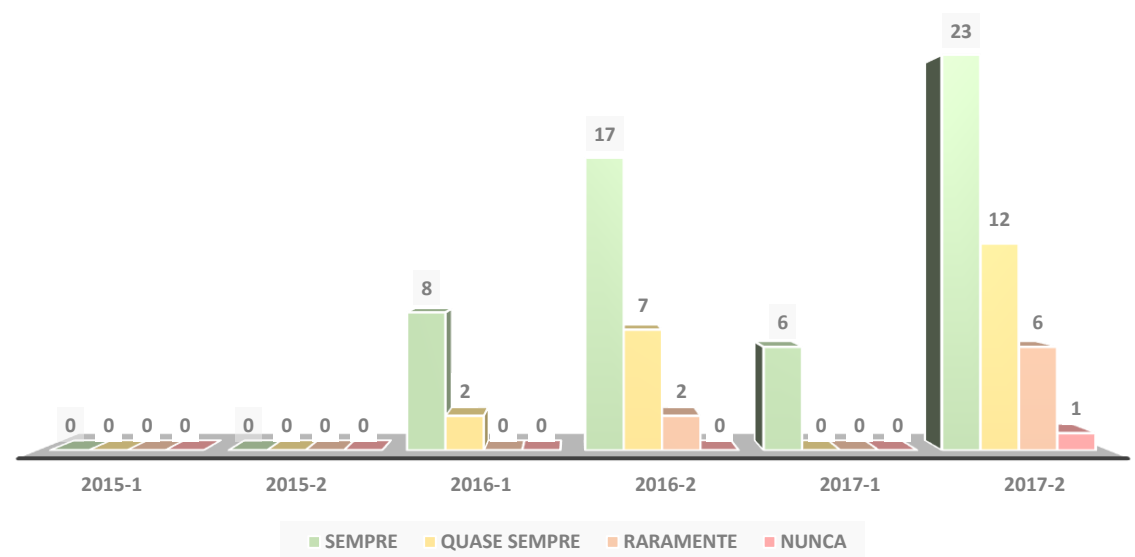
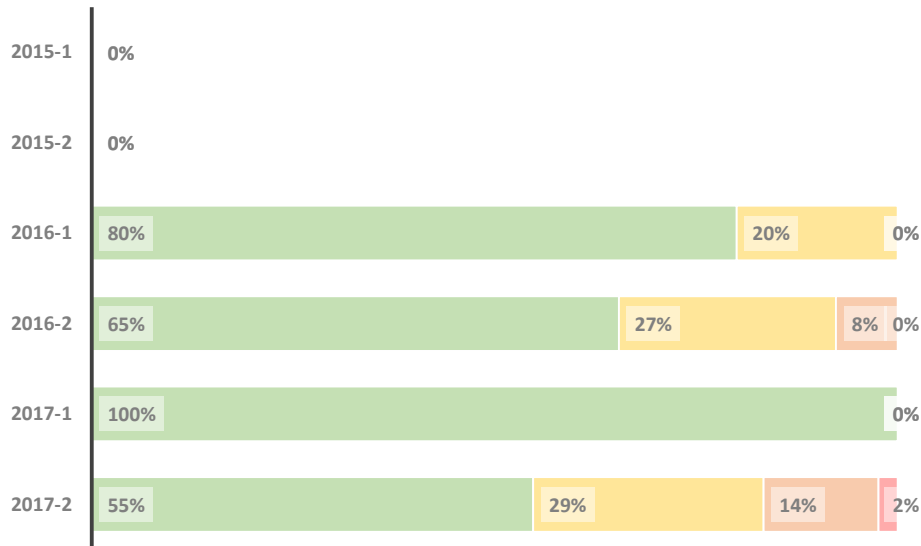
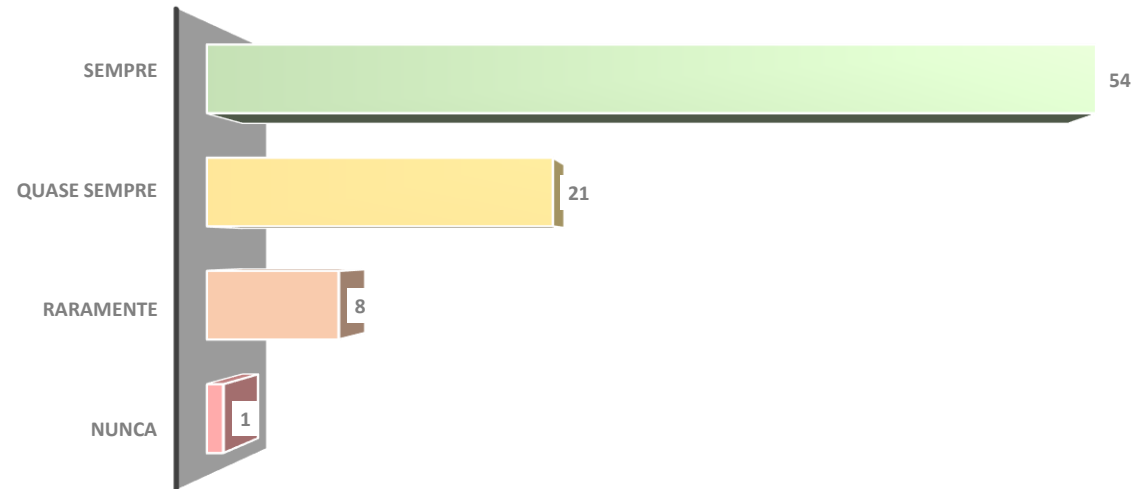
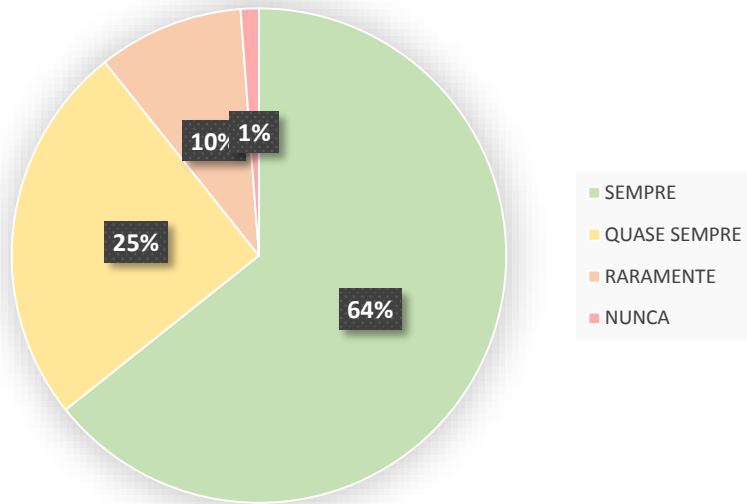


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



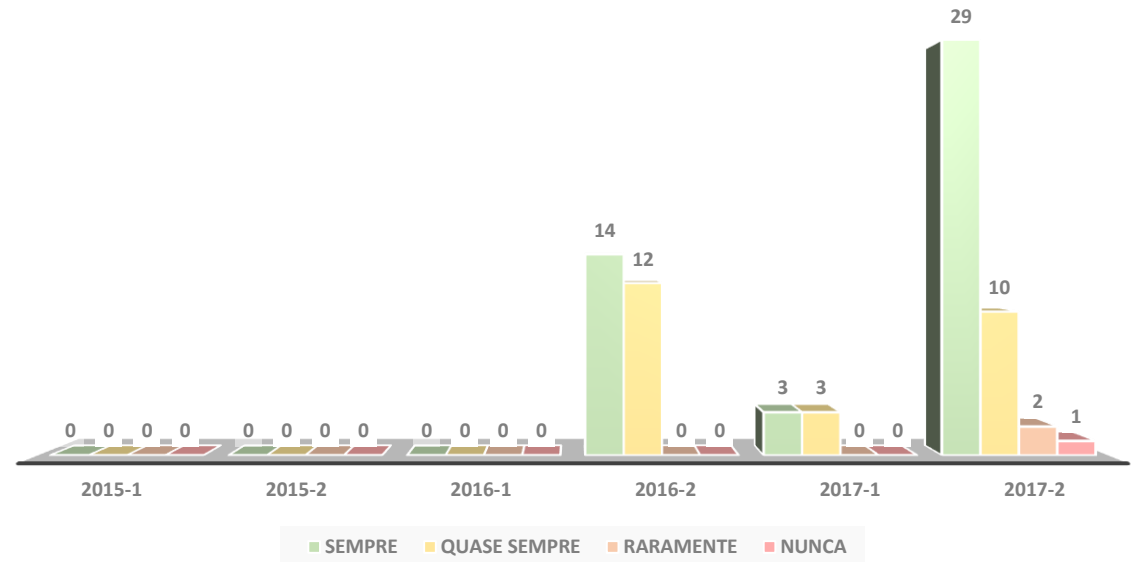
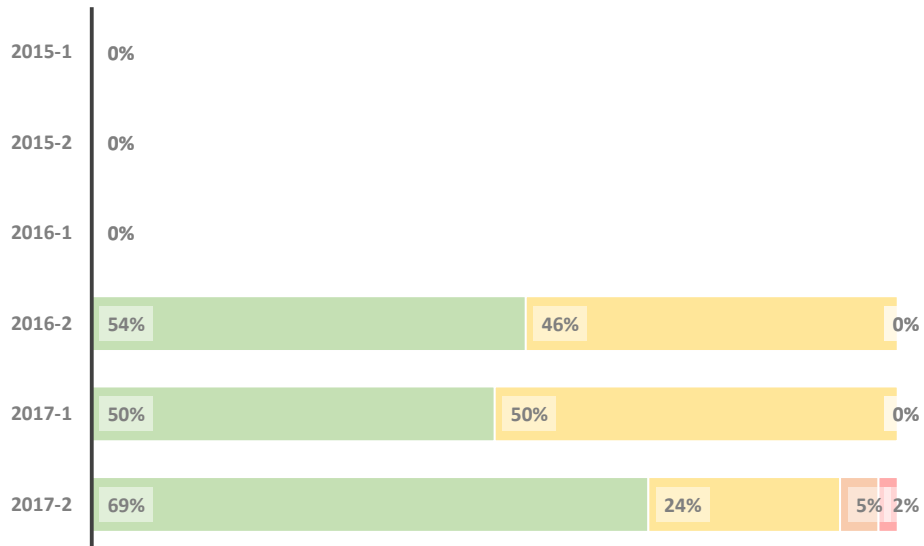
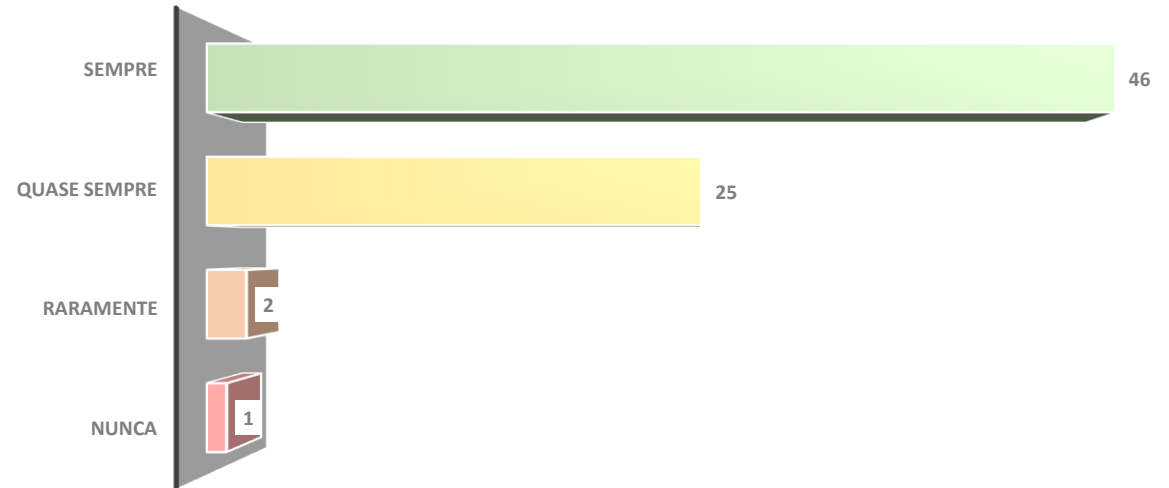
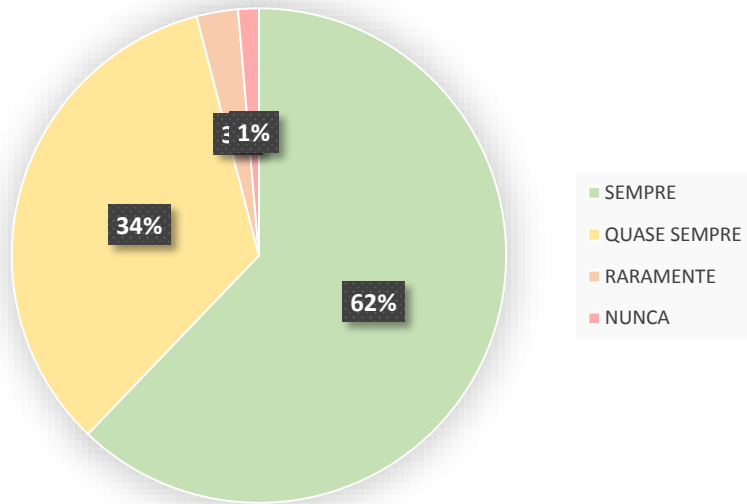


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



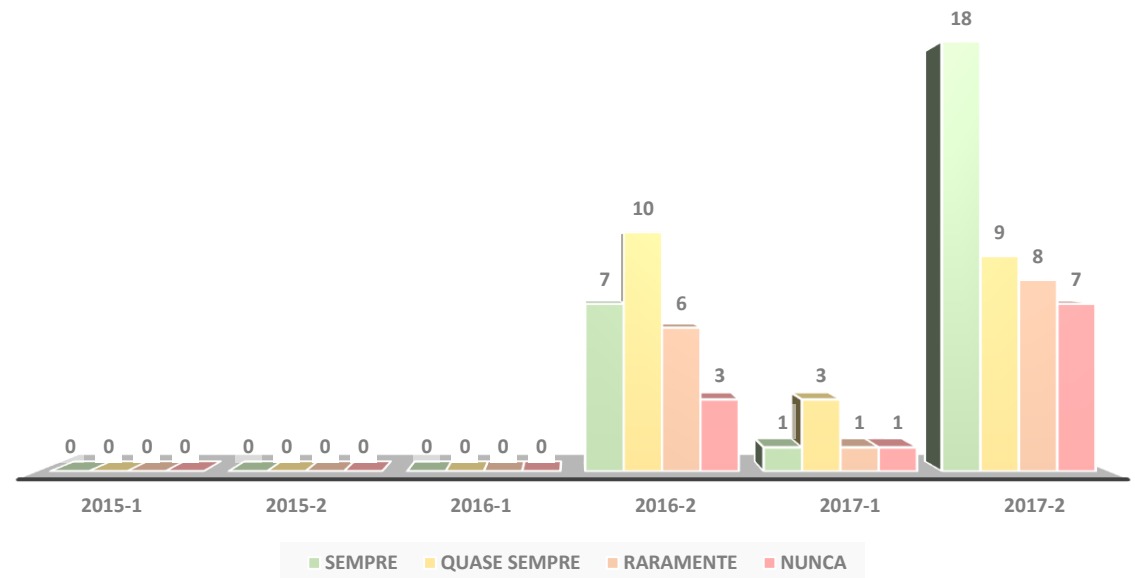
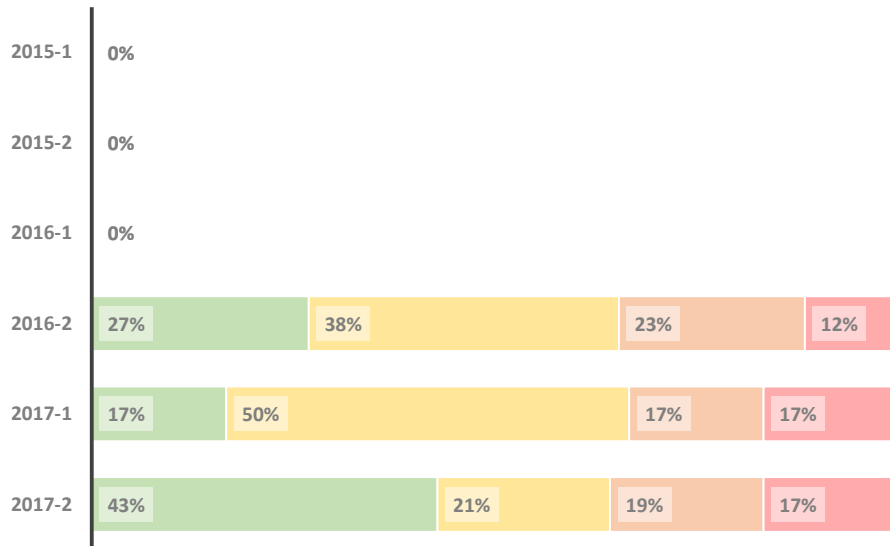
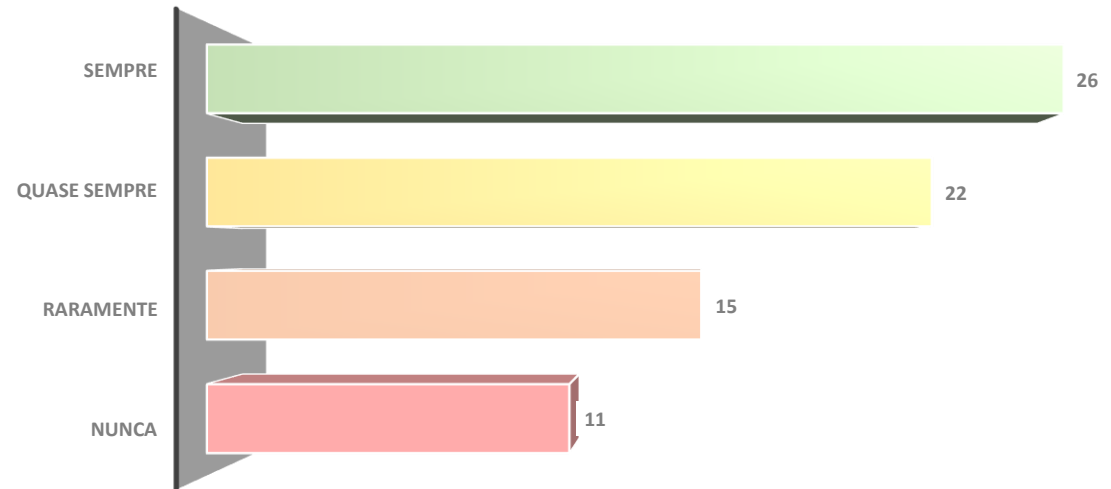
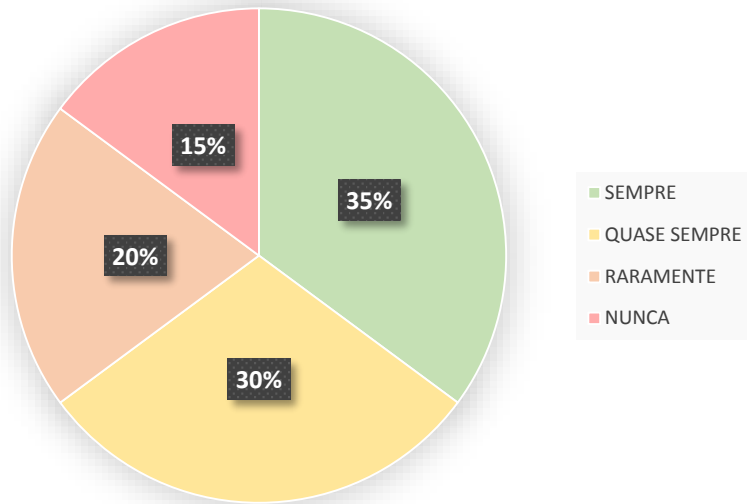


Você acessa o aluno online frequentemente?



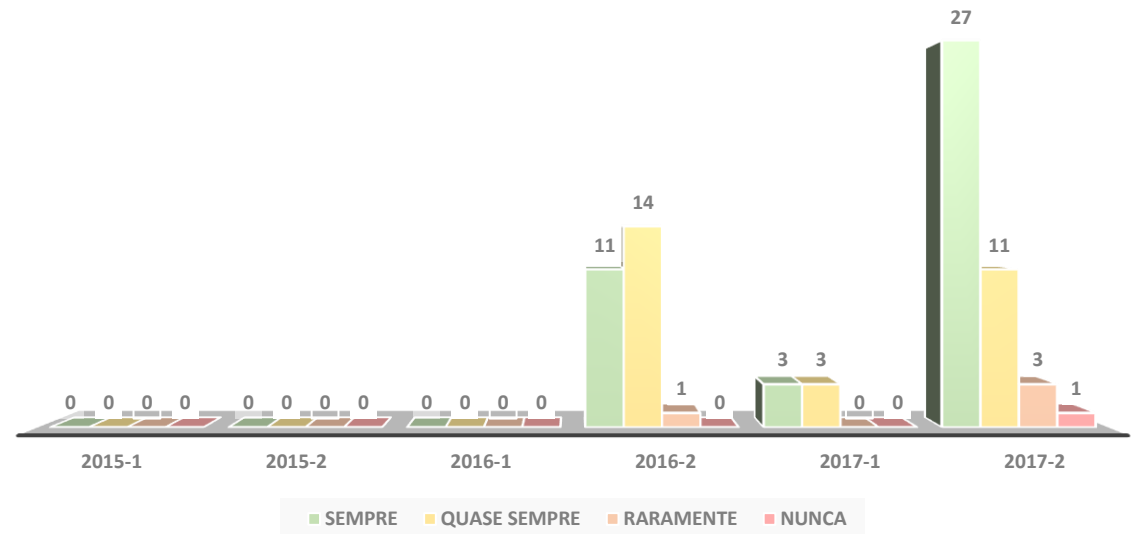
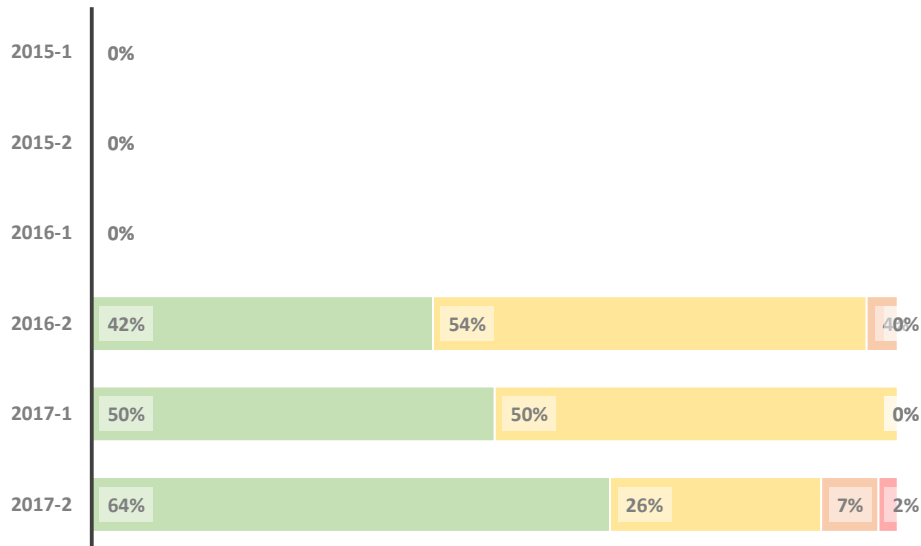
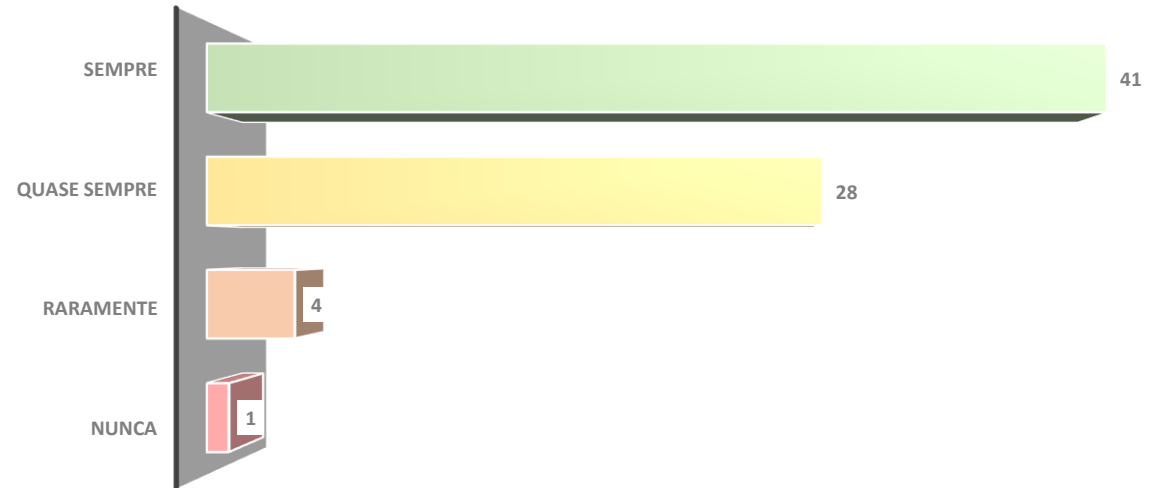
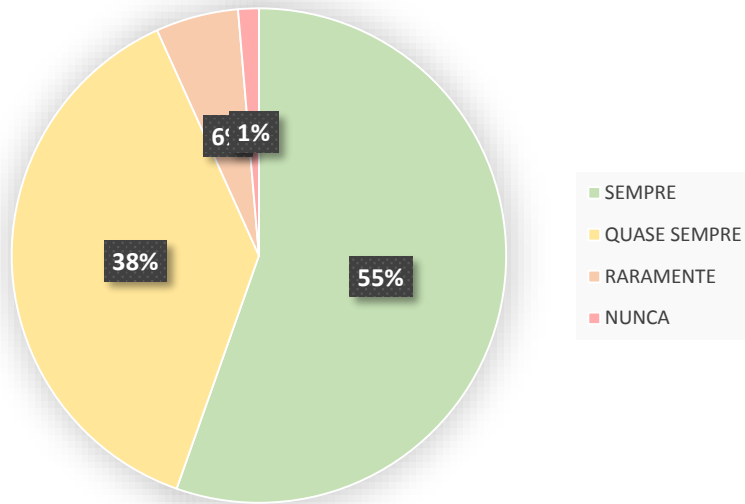


Você acessa o Office365 (email) frequentemente?



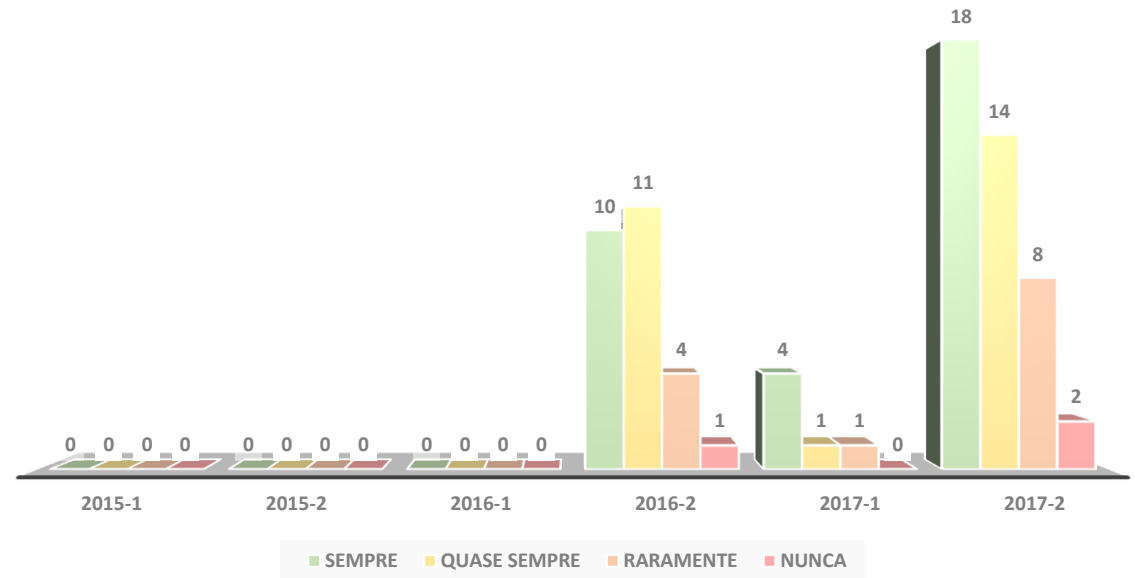
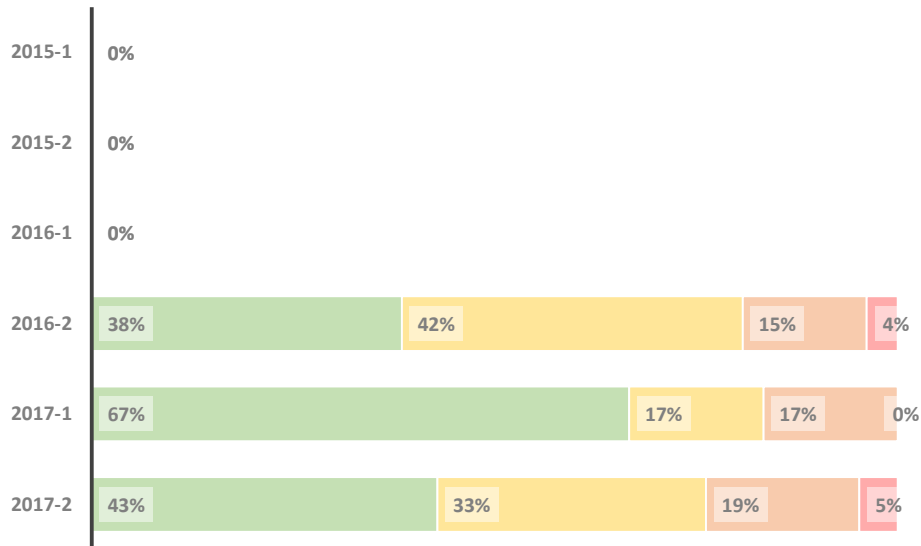
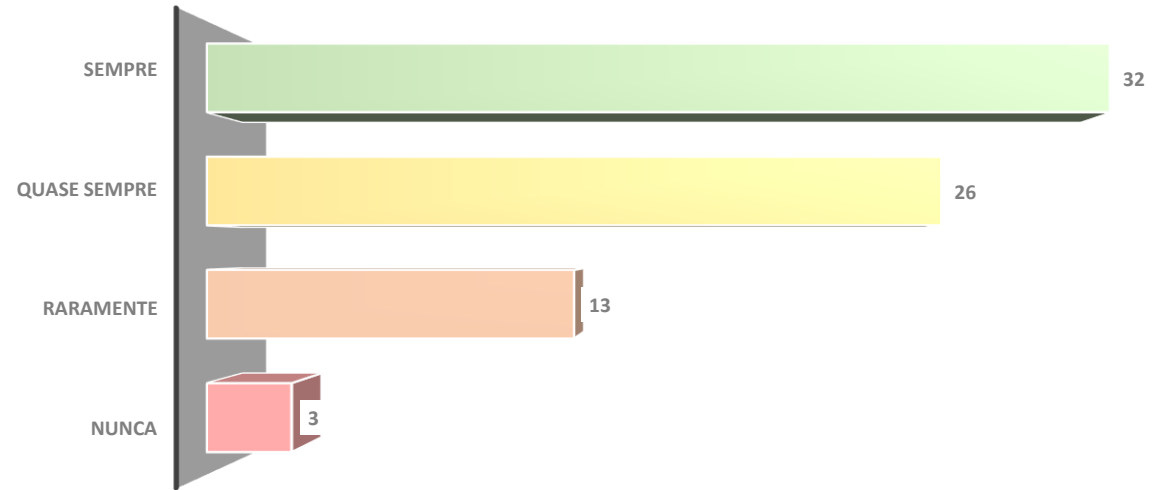
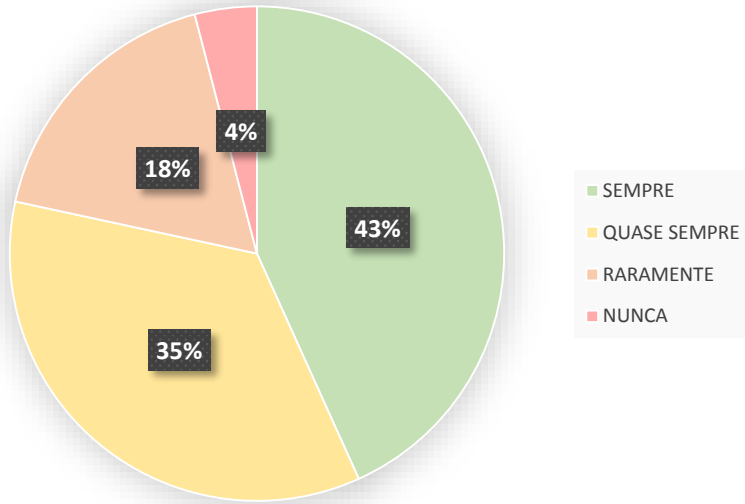


Você acessa o portal frequentemente?



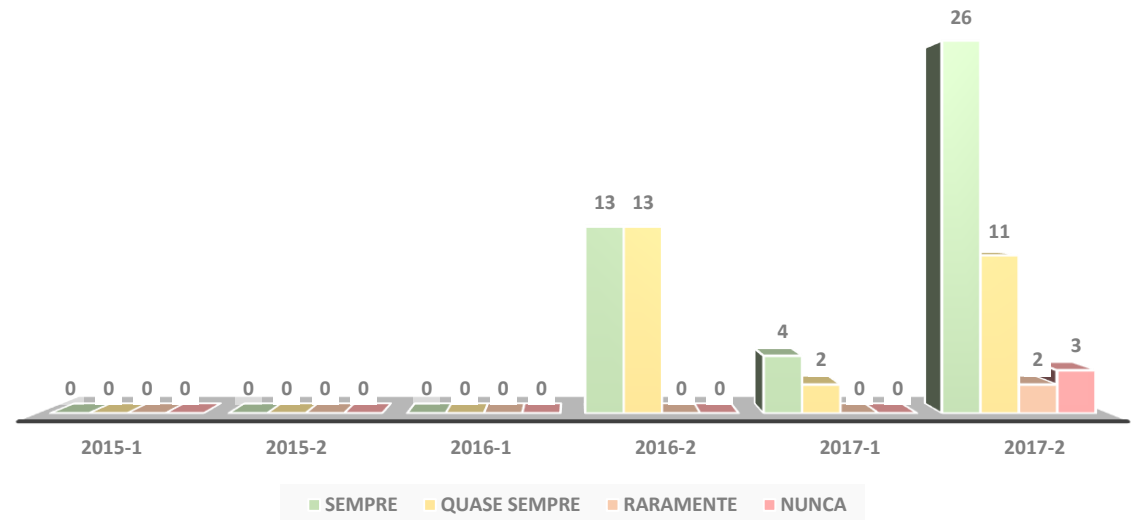
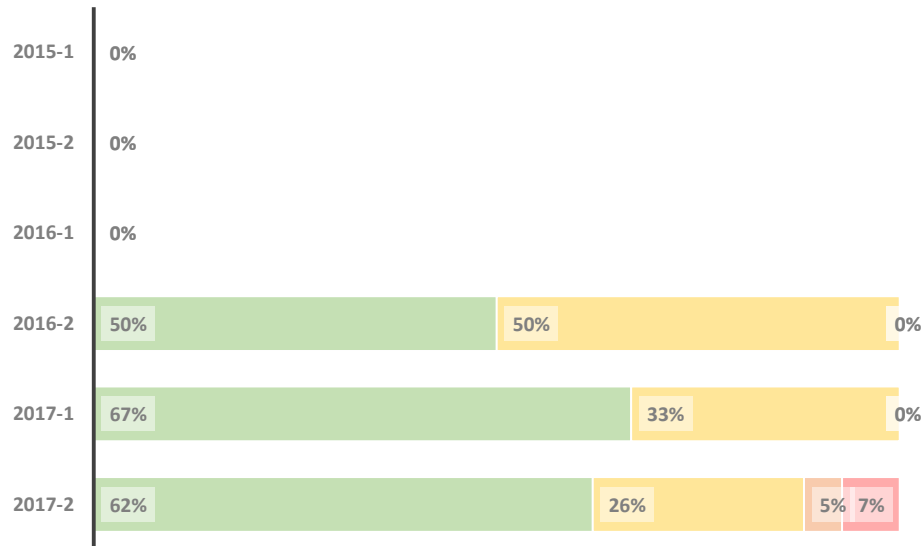
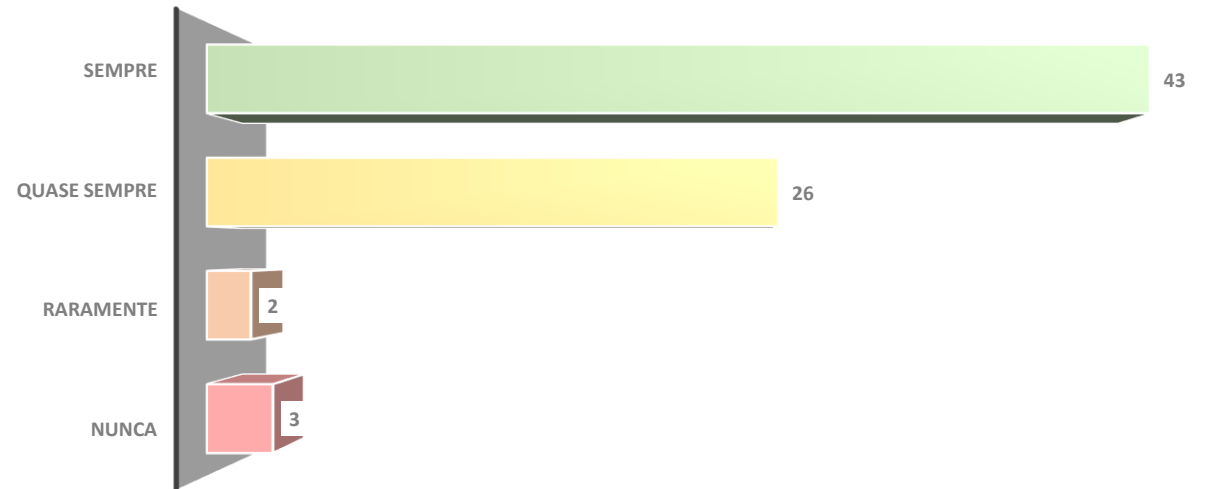
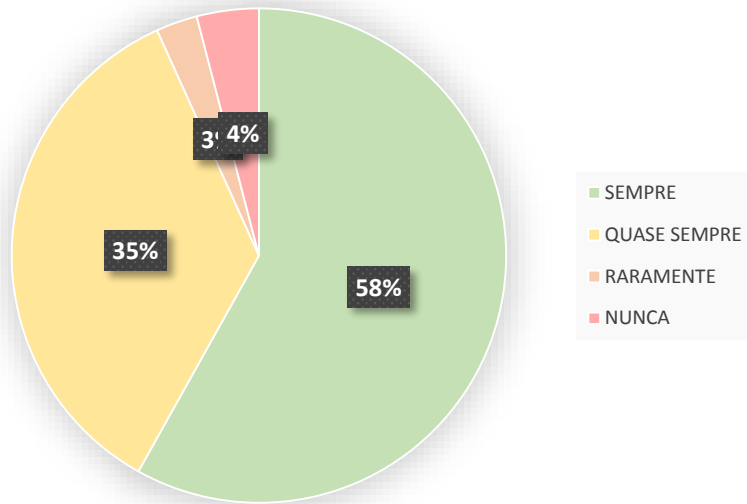


Você se sente apto para utilizar os recursos de TI?



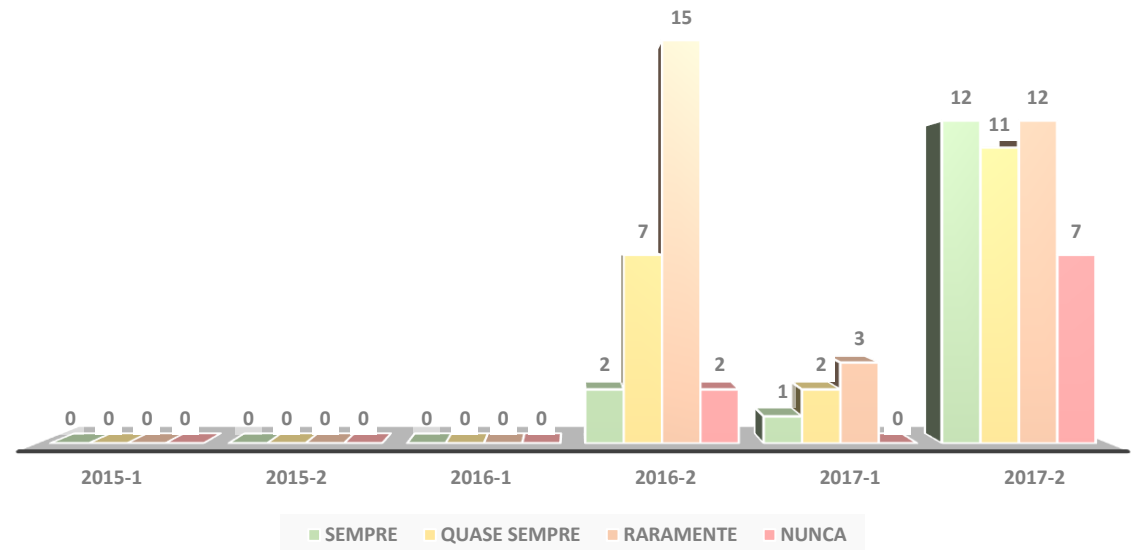
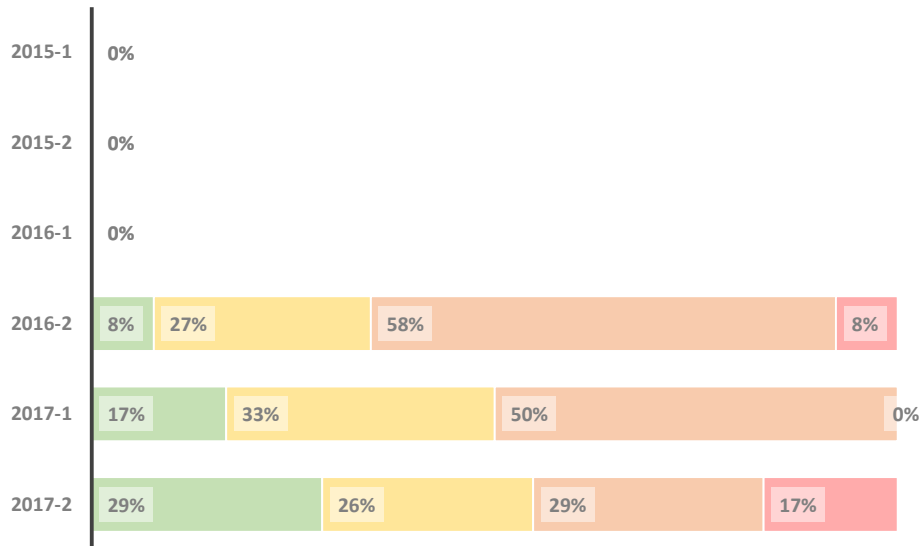
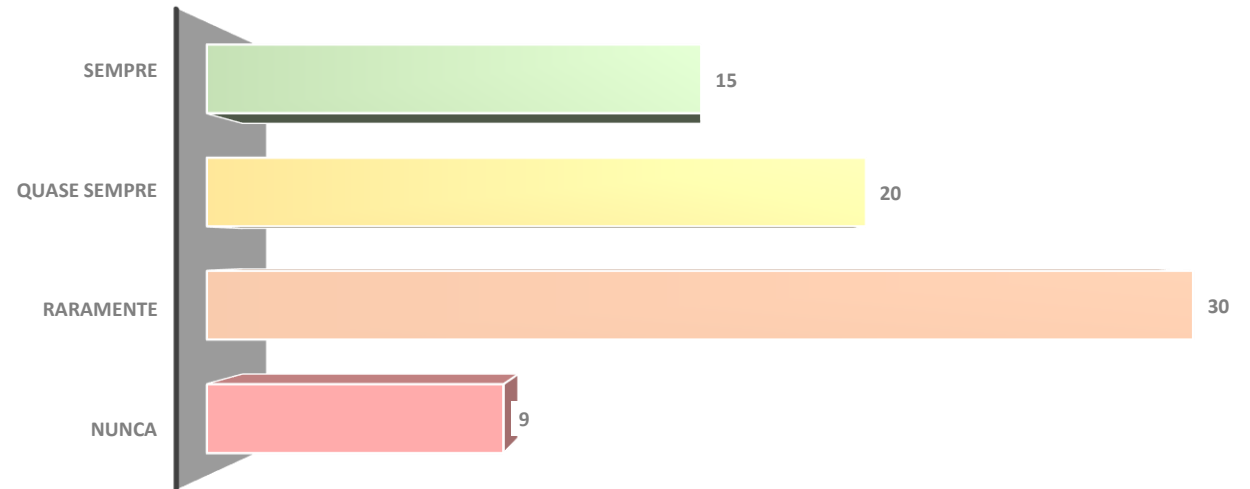
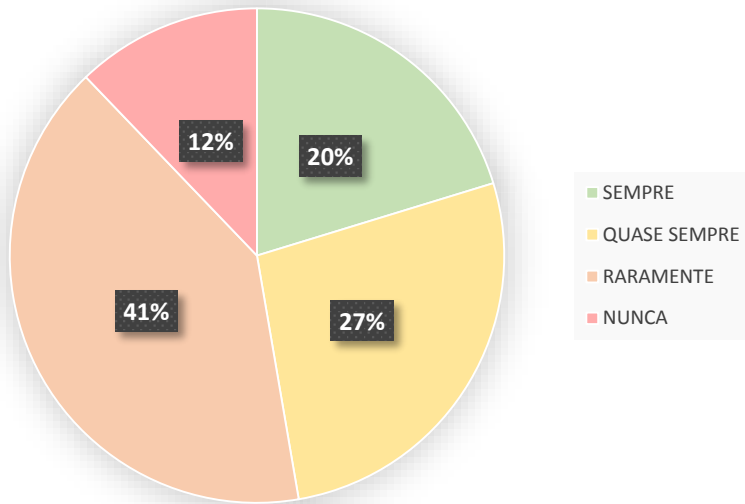


Você utiliza o Moodlerooms (AVA) frequentemente?



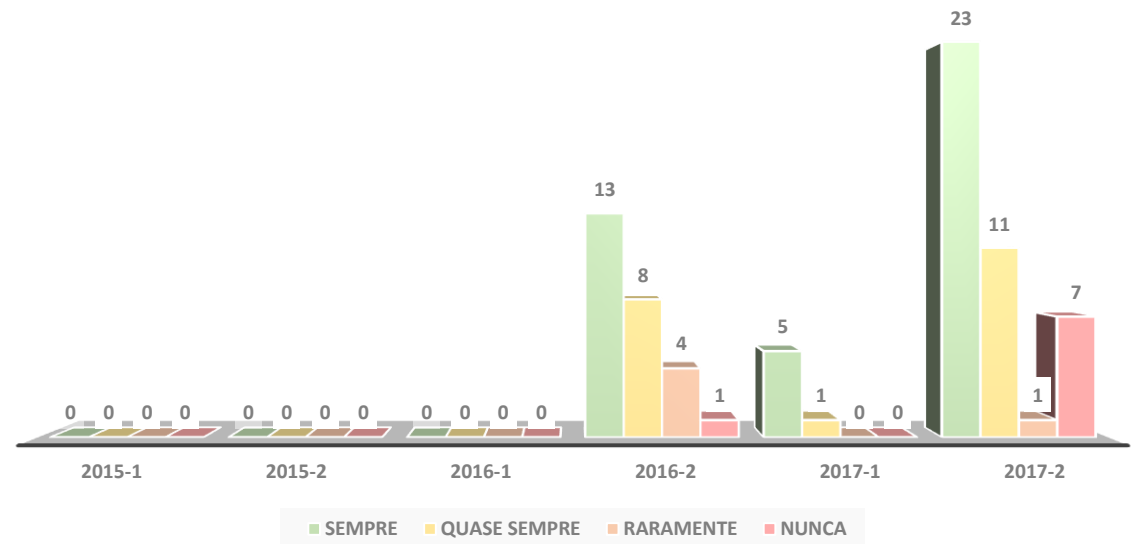
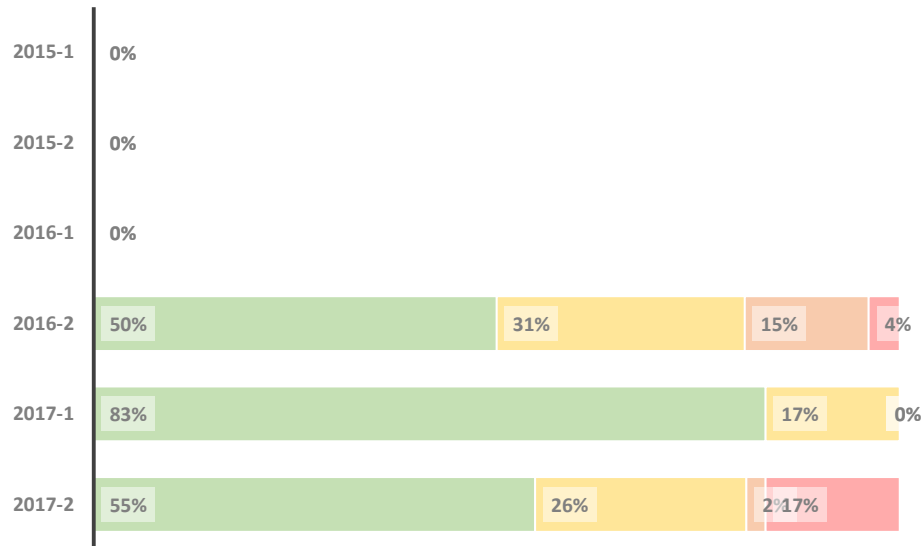
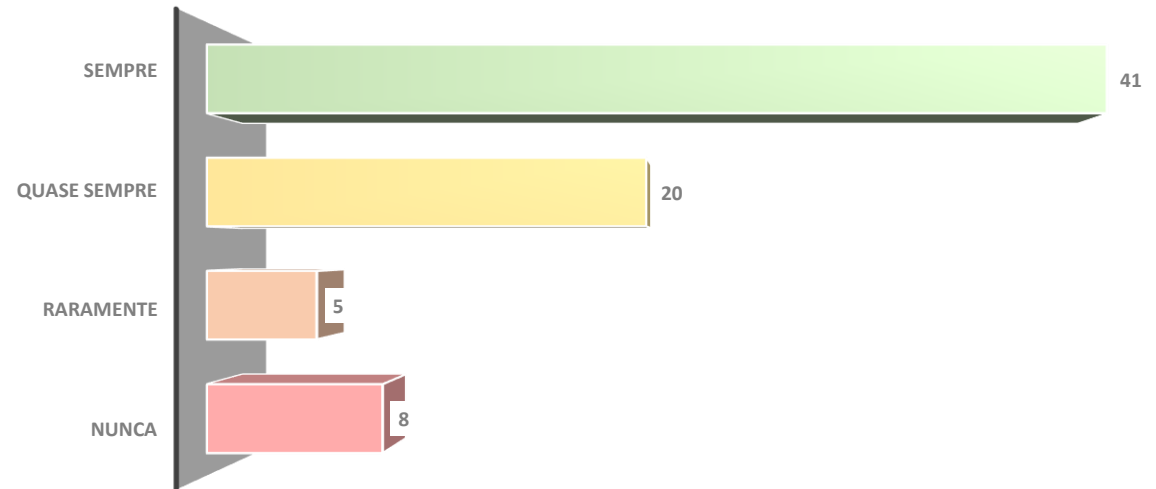
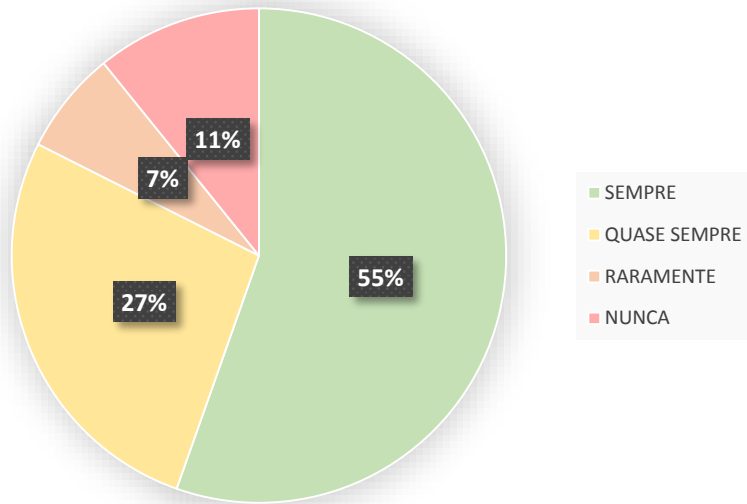


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



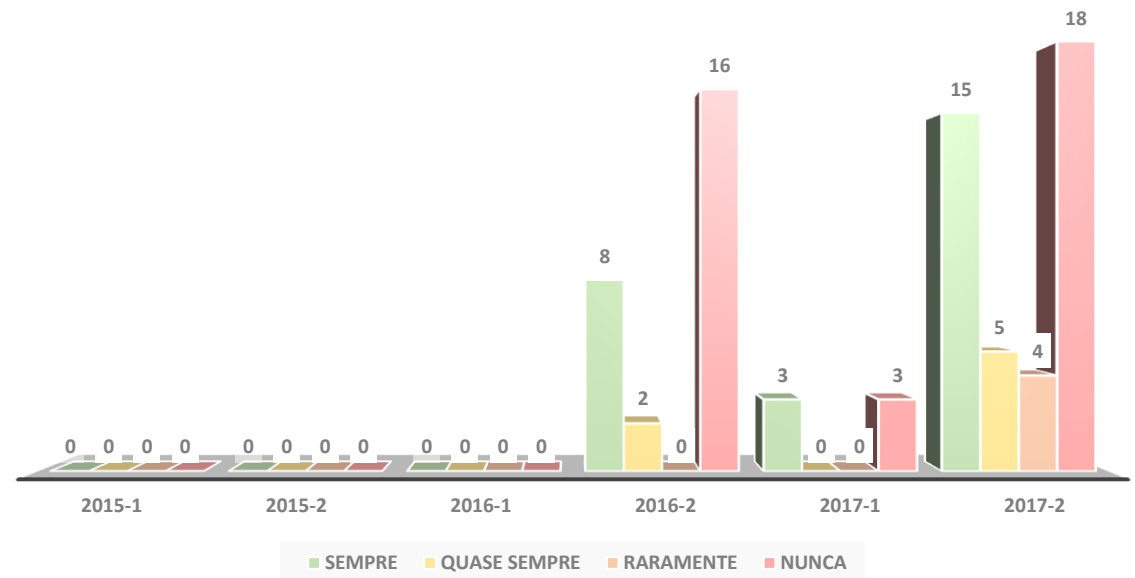
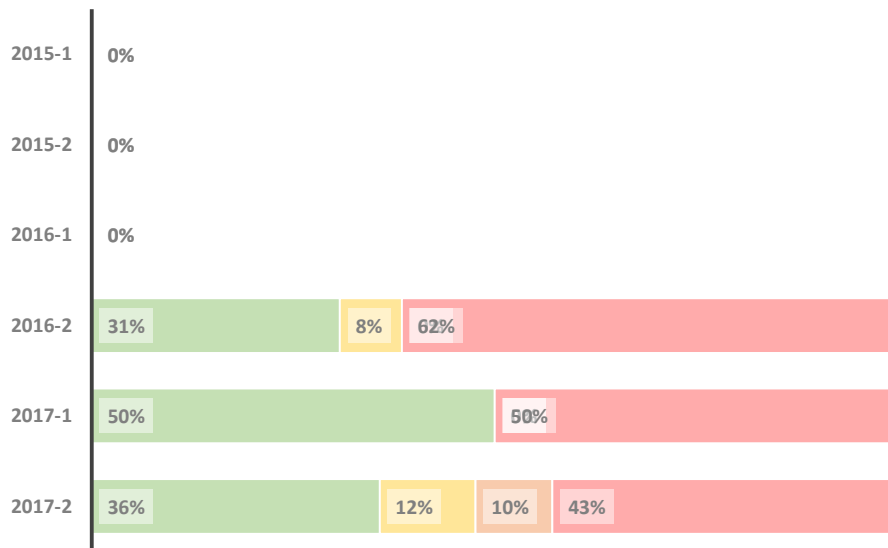
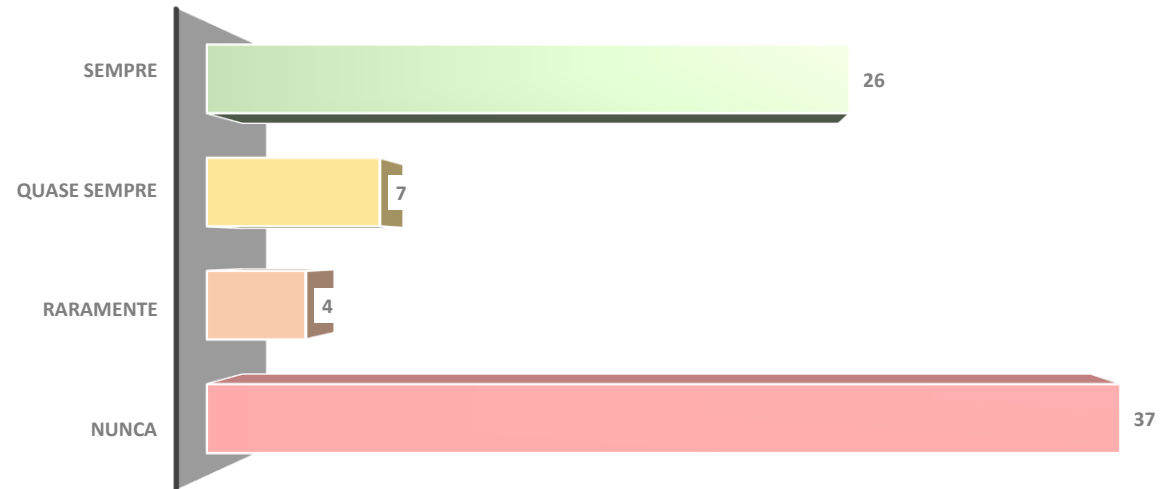
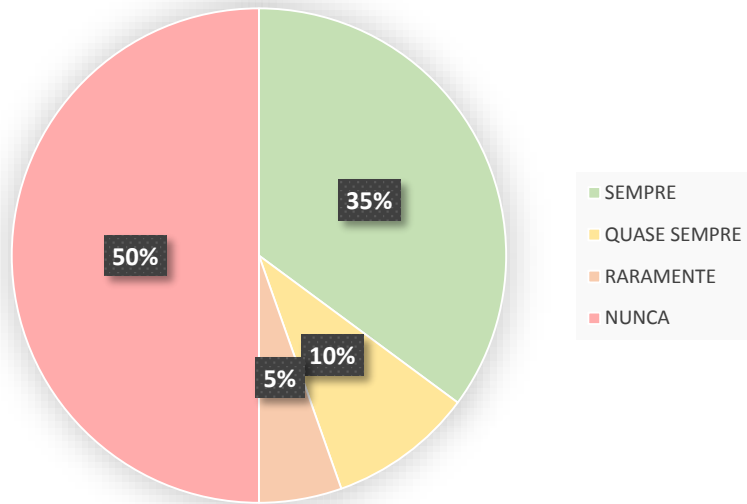


Você utiliza o recurso de internet frequente?



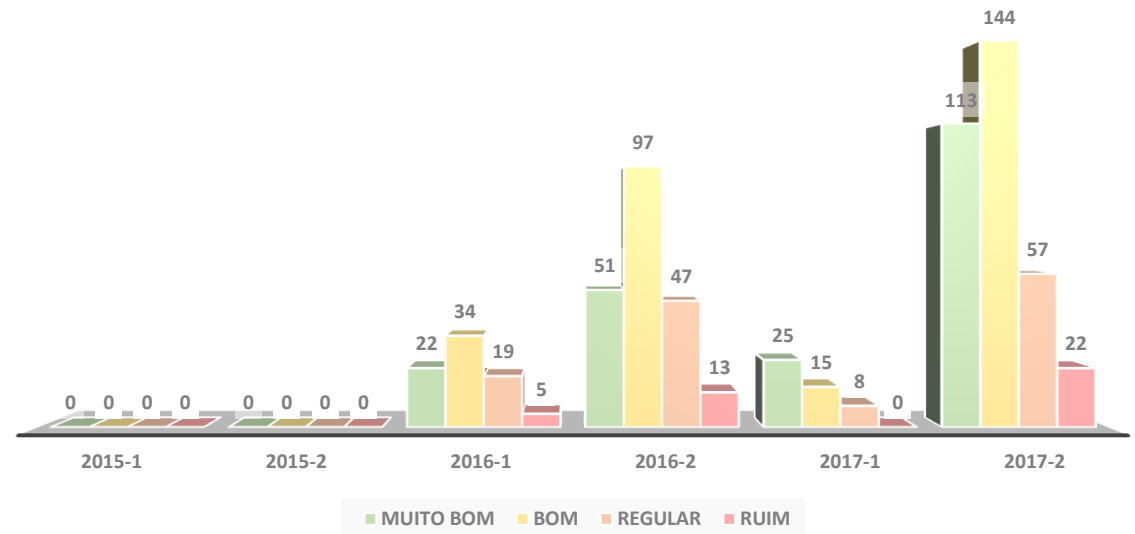
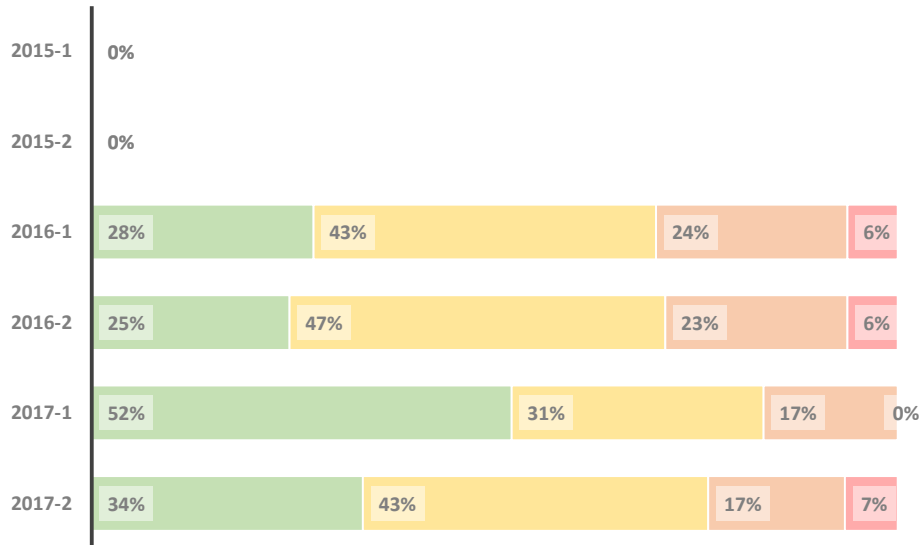
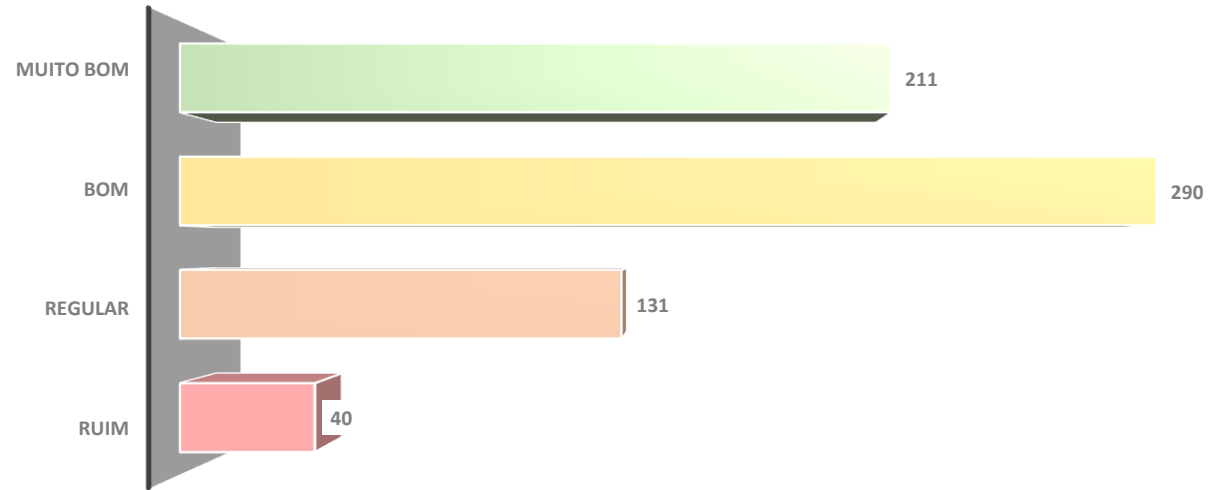
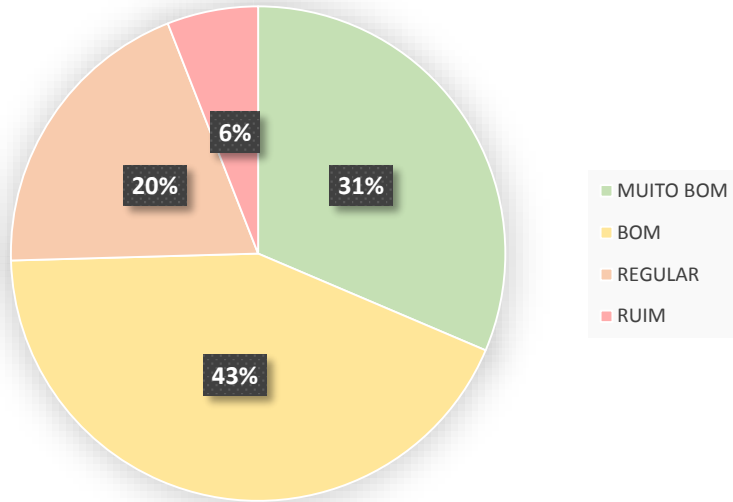


Você utiliza o recurso de WIFI frequentemente?



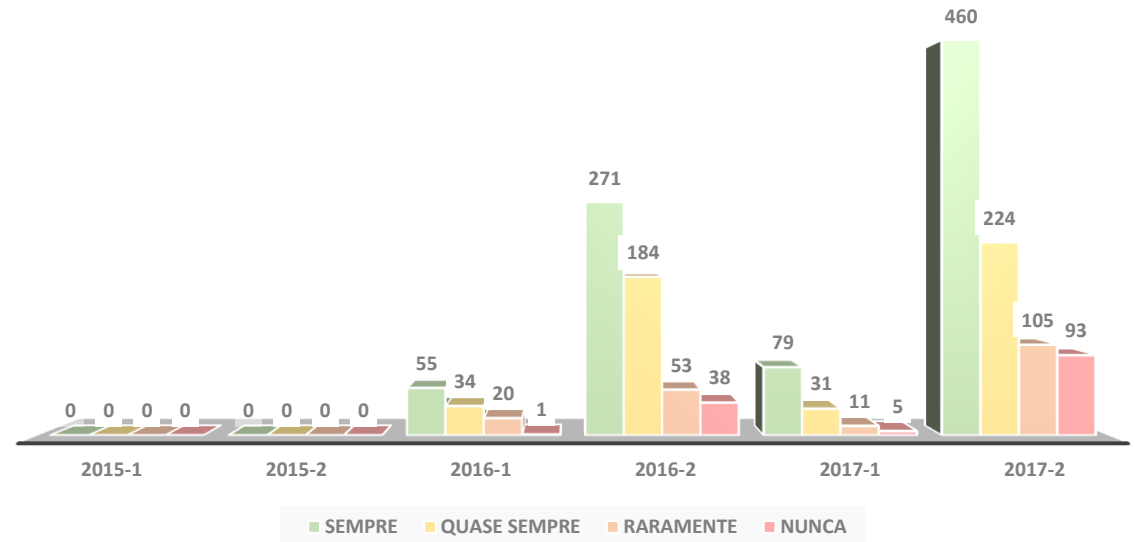
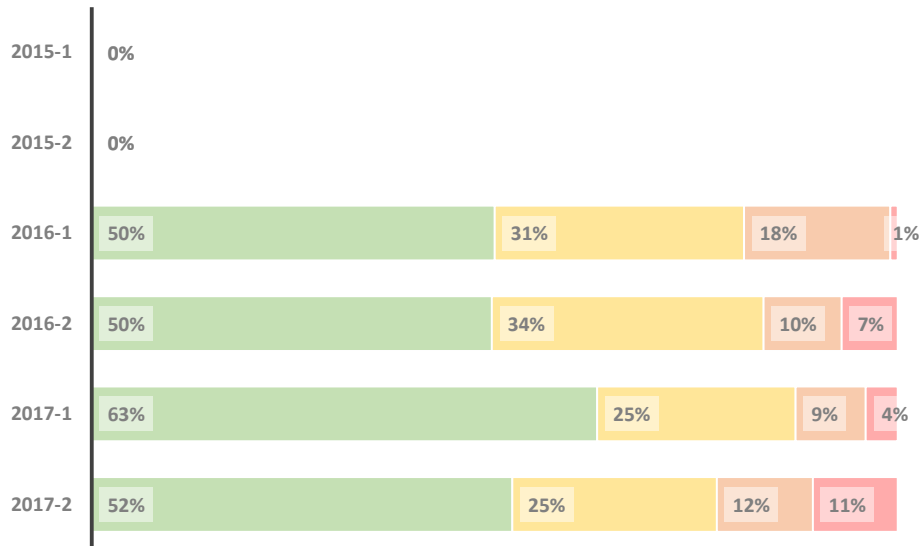
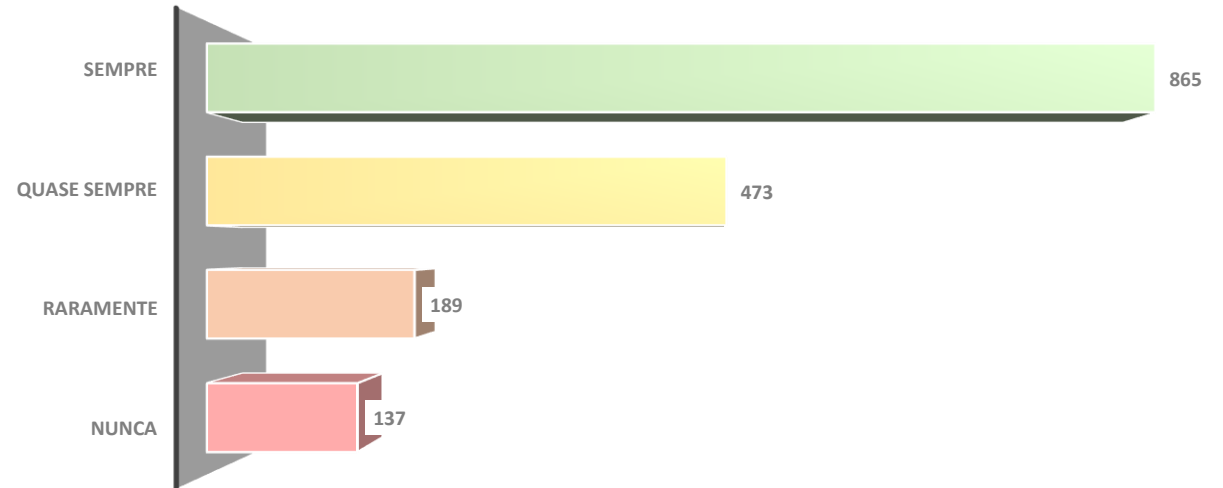
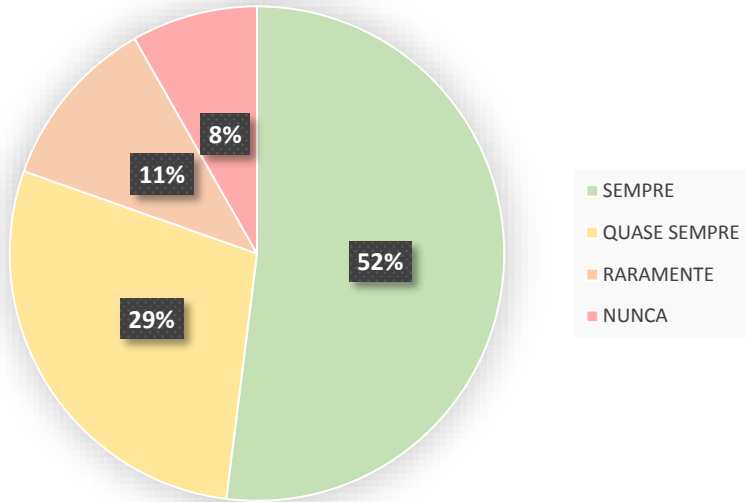


QUESTÕES OBJETIVAS - Qualitativas



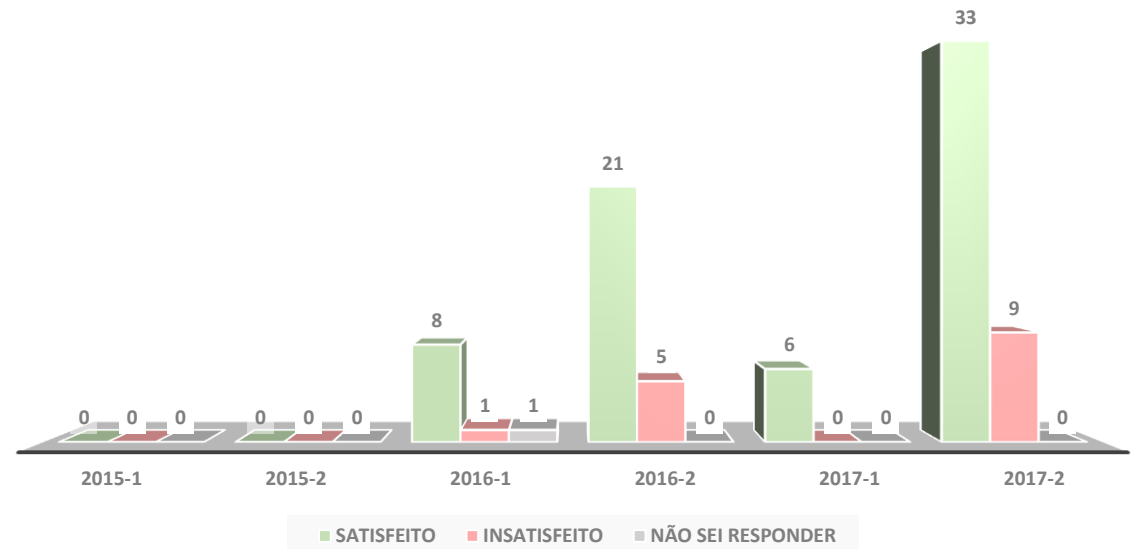
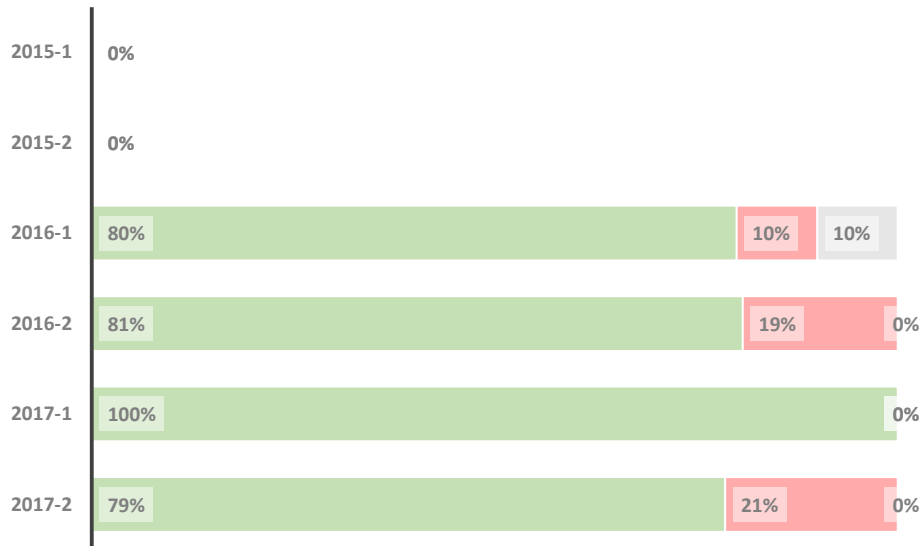
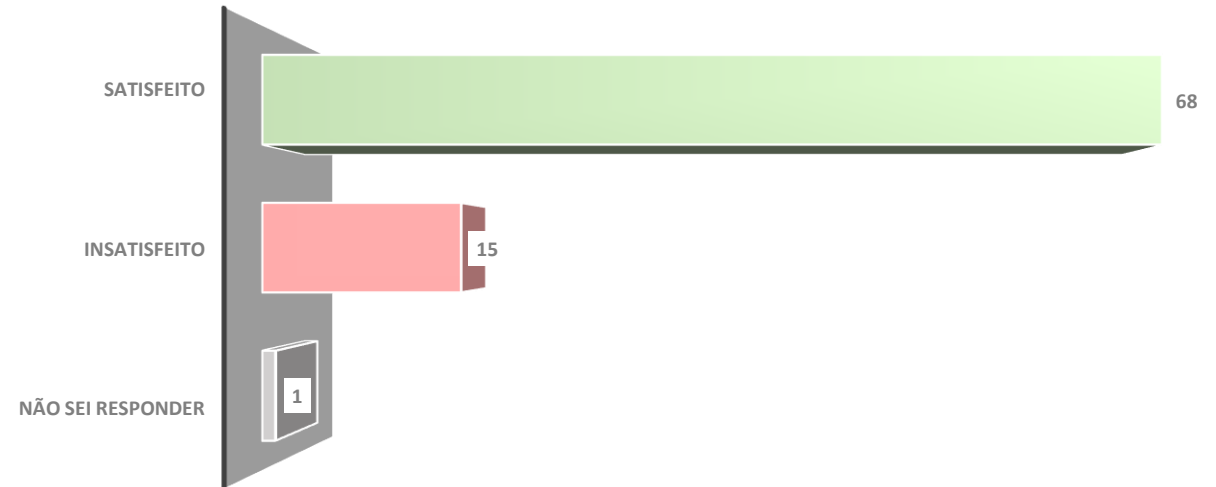
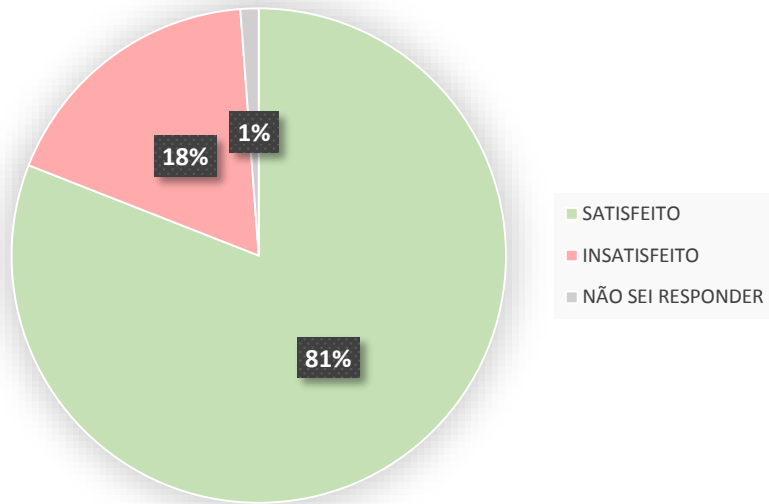


QUESTÕES OBJETIVAS - Periodicidade



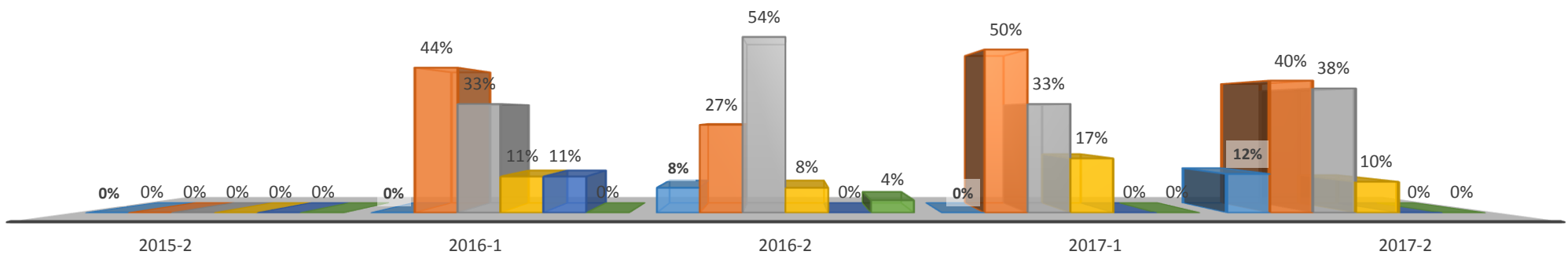
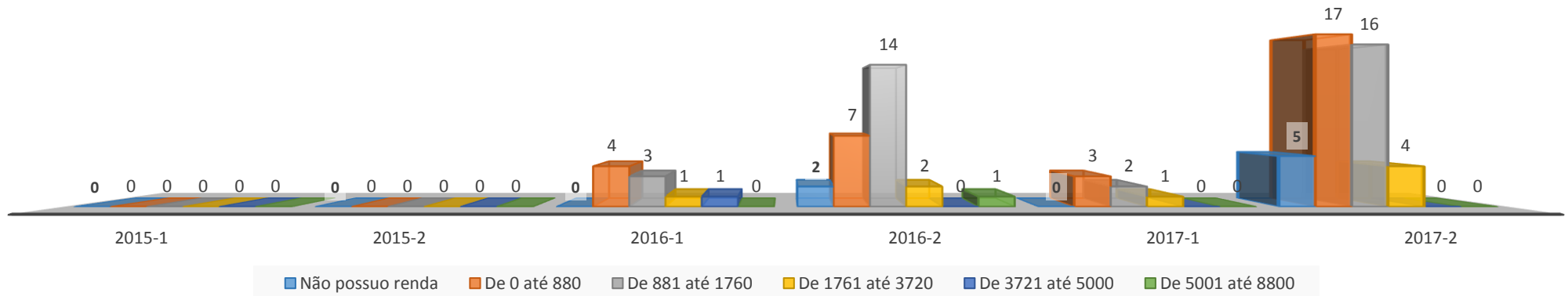
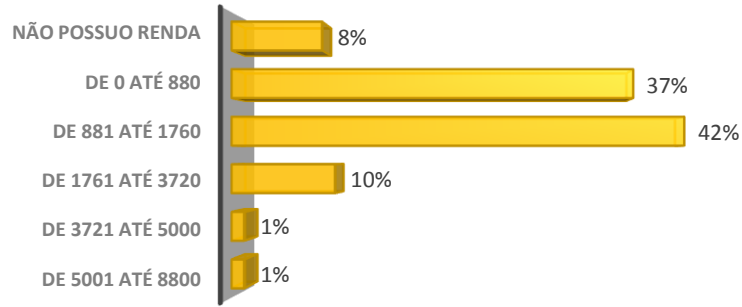


O CURSO - Em relação ao seu curso, você se considera:



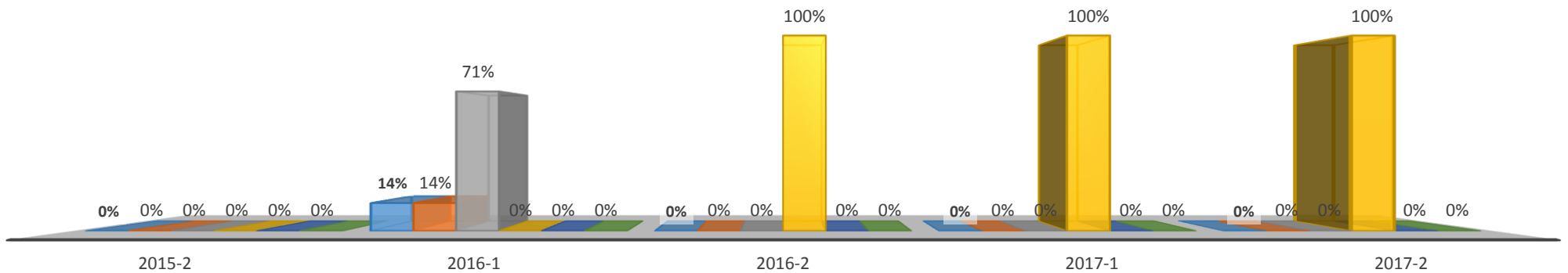
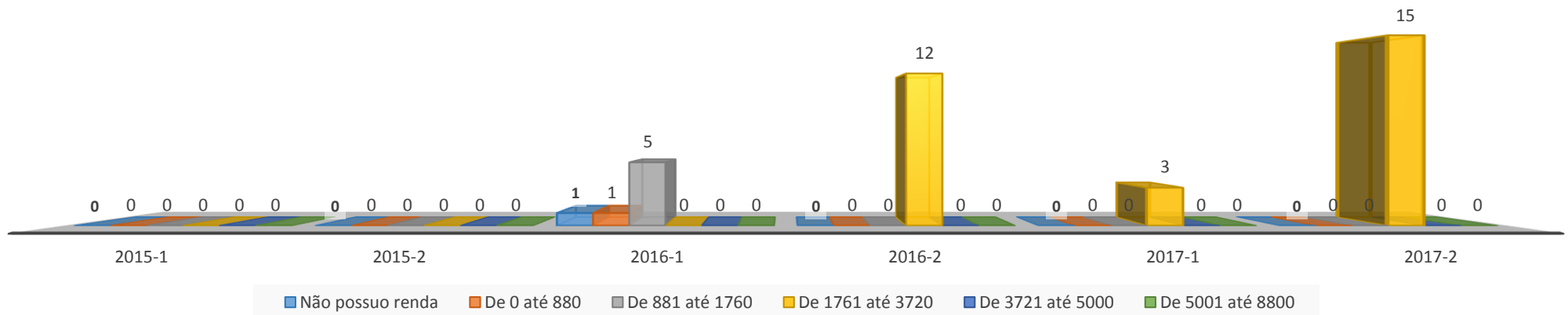
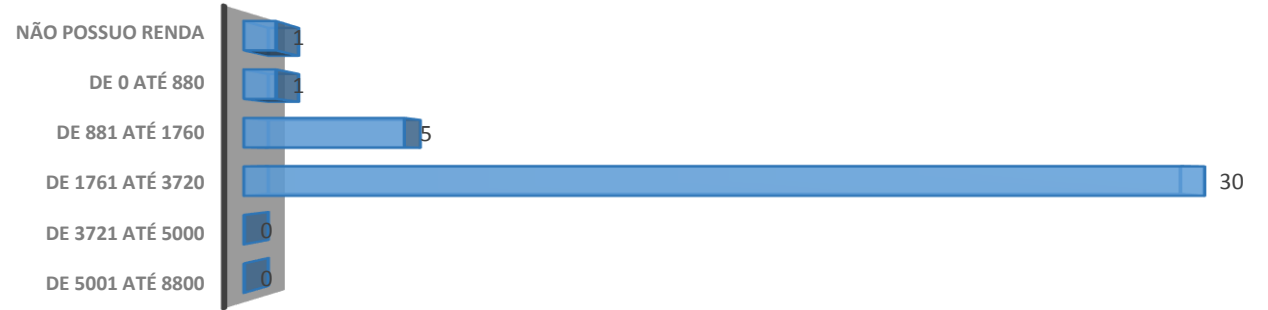
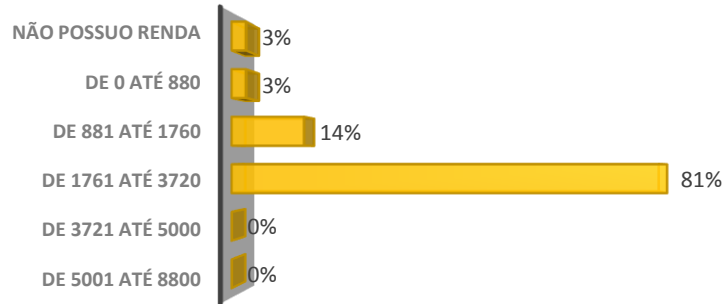


Qual a sua renda mensal atual?



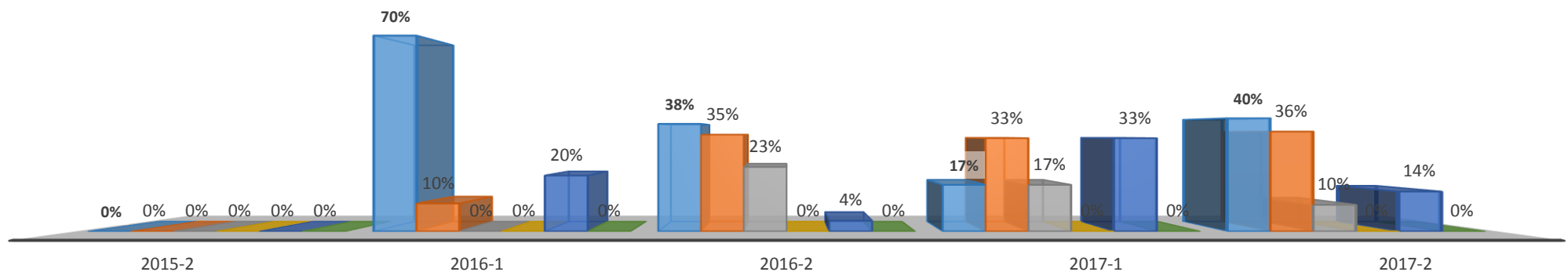
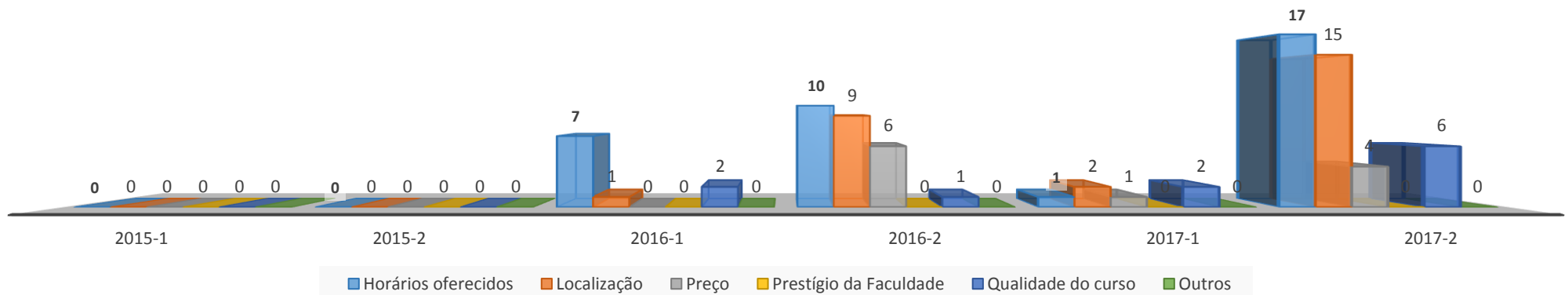
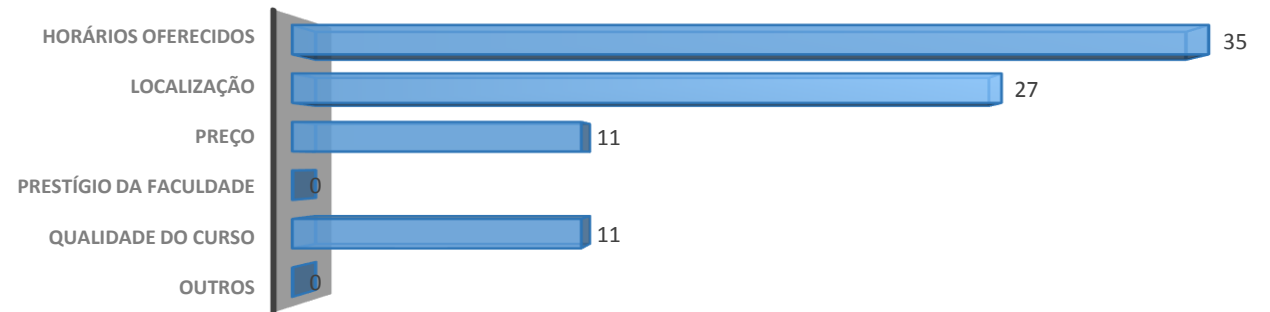
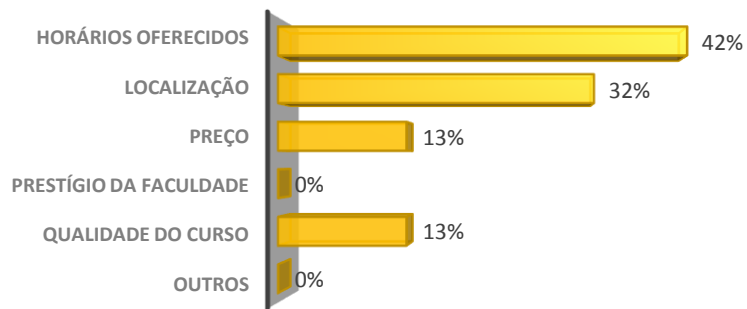


Qual a renda mensal da sua família?



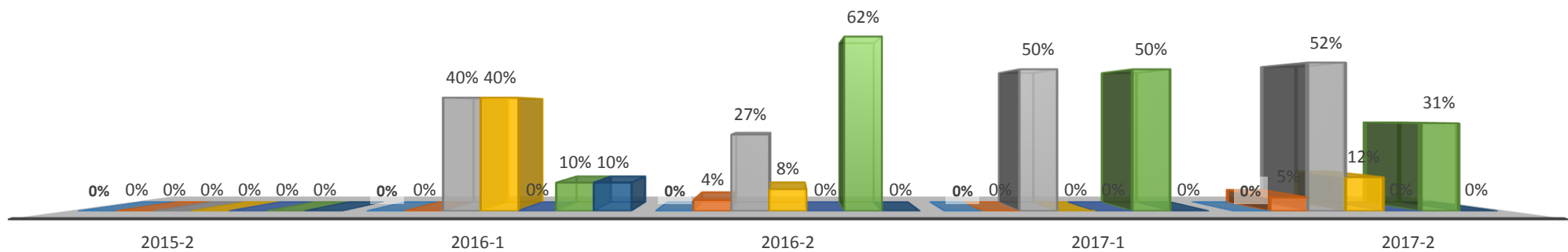
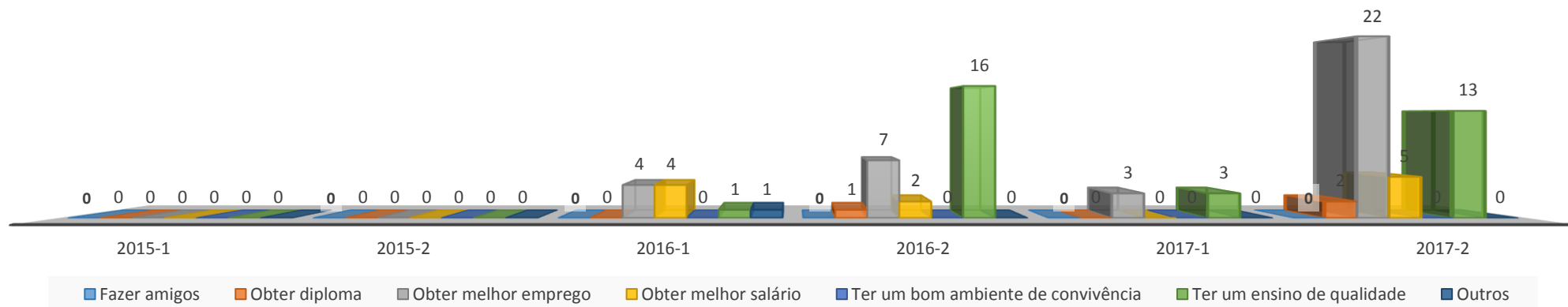
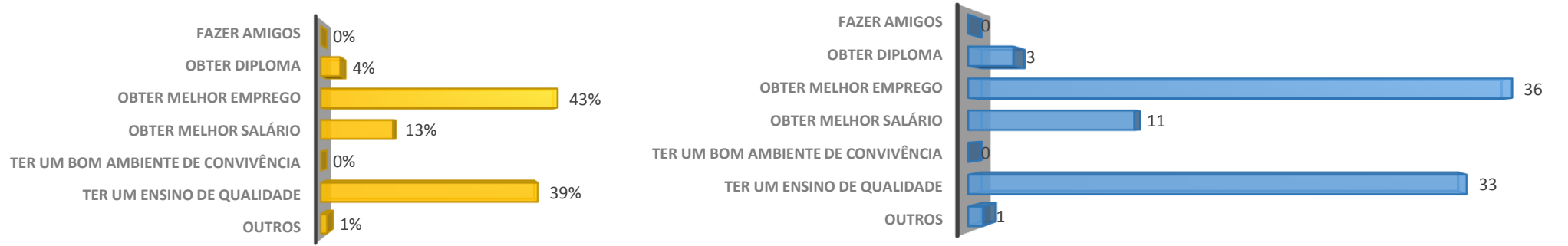


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



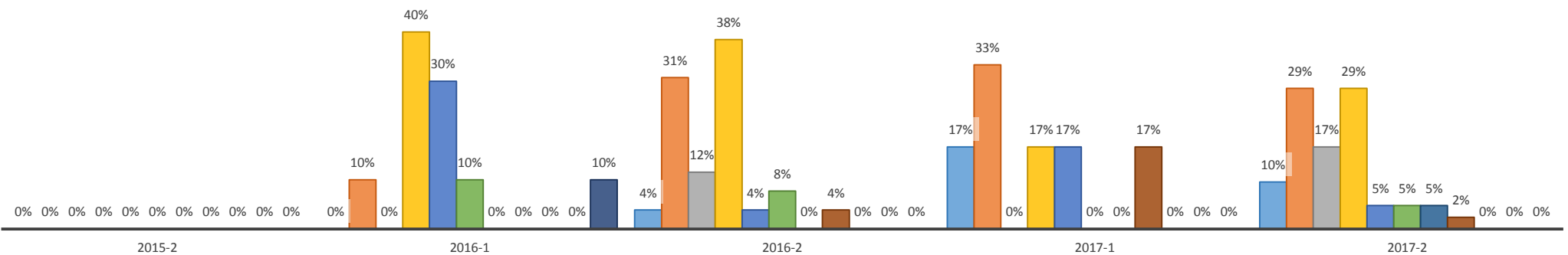
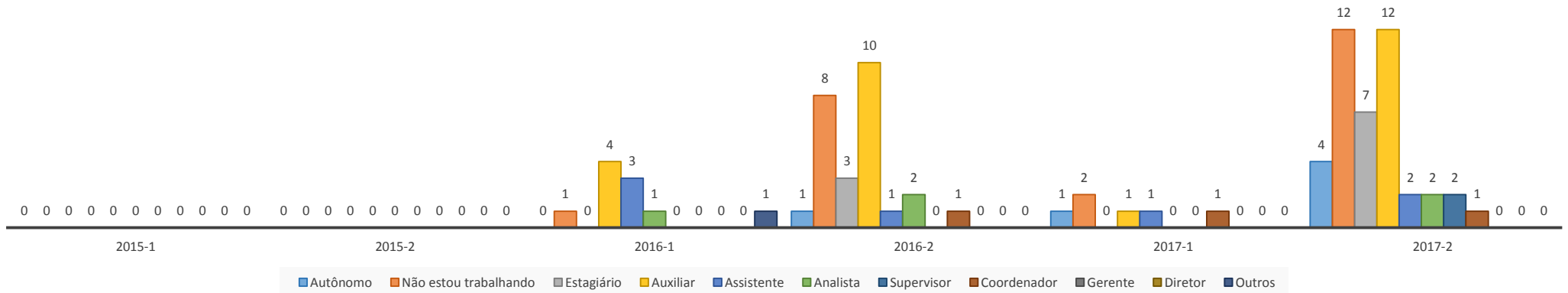
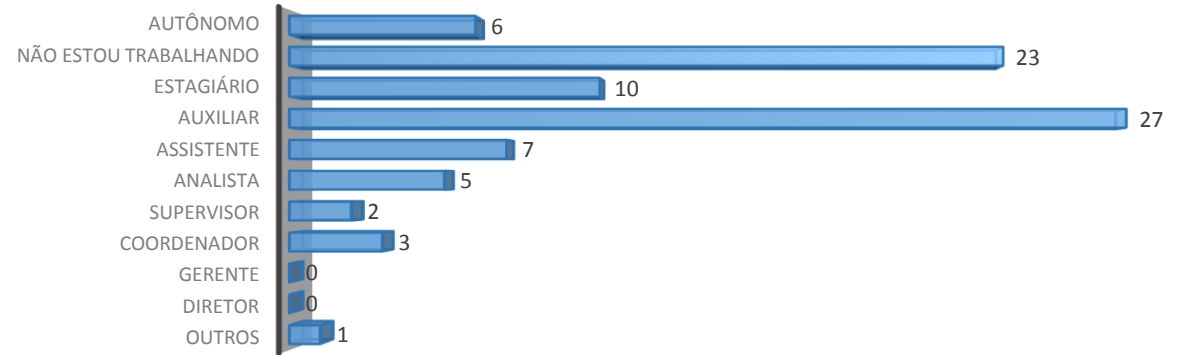
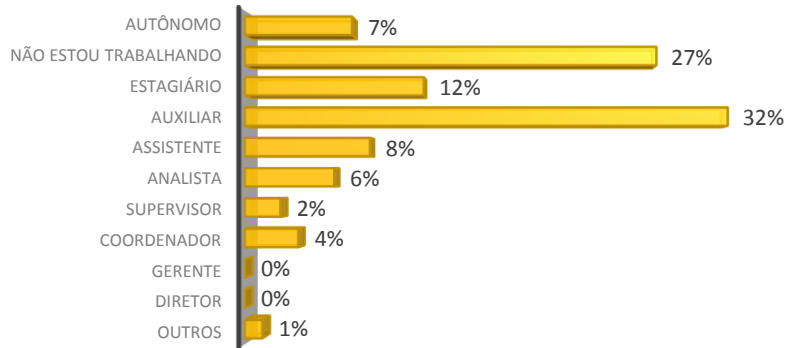


O que é mais importante para você ao cursar uma faculdade?



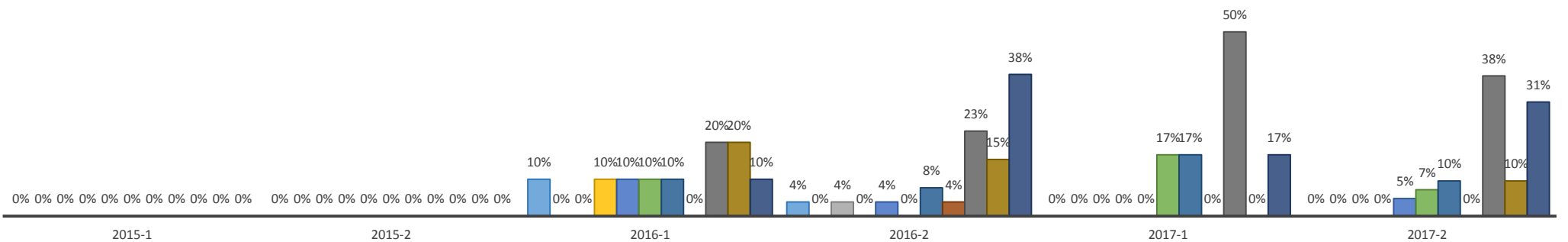
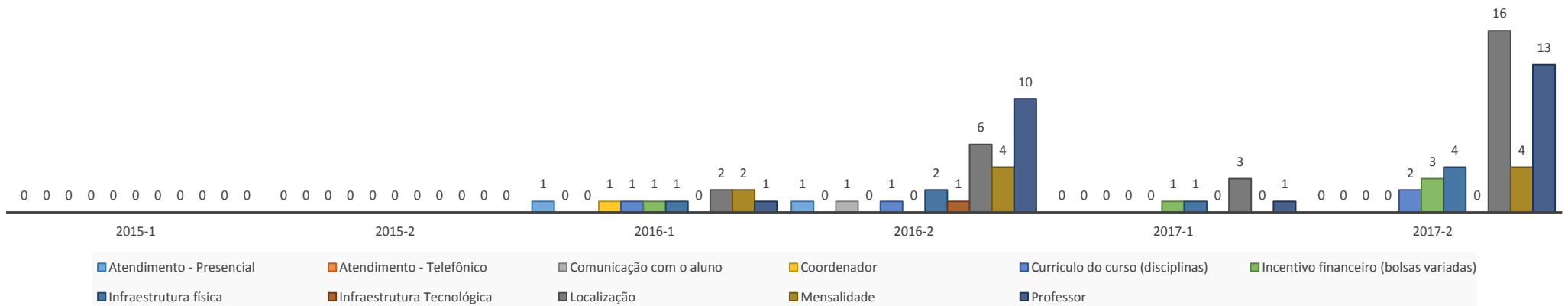
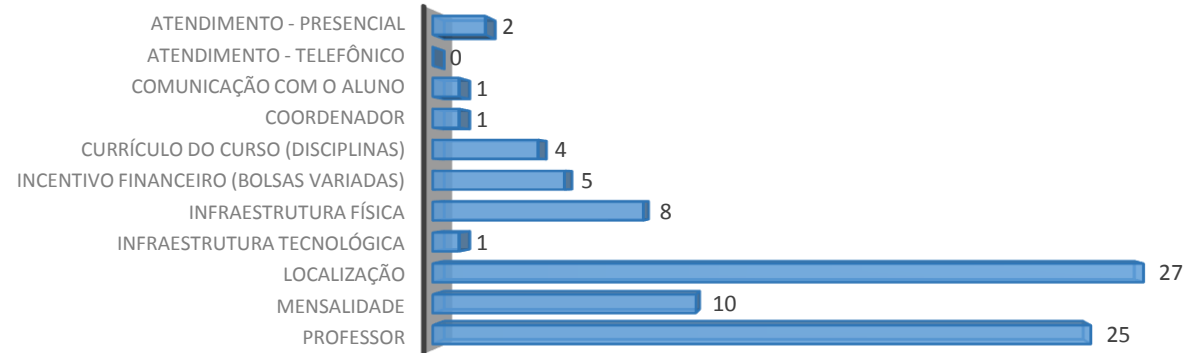
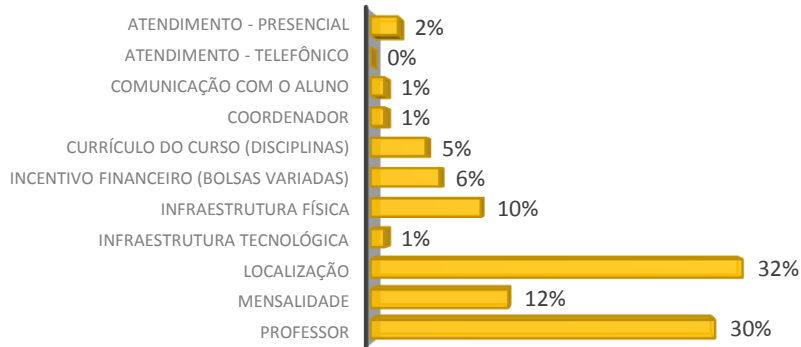


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

