



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	54 54%	36 36%	9 9%	1 1%	100
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	36 36%	38 38%	22 22%	4 4%	100
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	42 42%	43 43%	14 14%	1 1%	100
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	42 42%	45 45%	11 11%	2 2%	100
SALAS DE AULA : limpeza e ventilação.	57 57%	35 35%	7 7%	1 1%	100
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	39 39%	52 52%	7 7%	2 2%	100
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	51 51%	44 44%	4 4%	1 1%	100
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	18 18%	44 44%	26 26%	12 12%	100

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	41 41%	35 35%	18 18%	6 6%	100
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	44 49%	39 43%	5 6%	2 2%	90
O COORDENADOR: é acessível ao aluno?	39 39%	37 37%	21 21%	3 3%	100
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	39 39%	40 40%	14 14%	7 7%	100
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	33 37%	43 48%	9 10%	5 6%	90
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	89 89%	10 10%	- 0%	1 1%	100
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	76 76%	23 23%	- 0%	1 1%	100
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	78 78%	21 21%	1 1%	- 0%	100
OS PROFESSORES: fazem chamada?	87 87%	12 12%	- 0%	1 1%	100
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	72 72%	27 27%	- 0%	1 1%	100
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	69 69%	28 28%	2 2%	1 1%	100
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	65 65%	33 33%	1 1%	1 1%	100
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	67 67%	32 32%	- 0%	1 1%	100
Você acessa o aluno online frequentemente?	44 49%	37 41%	6 7%	3 3%	90
Você acessa o Office365 (email) frequentemente?	10 11%	13 14%	36 40%	31 34%	90
Você acessa o portal frequentemente?	44 49%	36 40%	8 9%	2 2%	90
Você se sente apto para utilizar os recursos de TI?	27 30%	40 44%	18 20%	5 6%	90
Você utiliza o Moodlerooms (AVA) frequentemente?	38 42%	40 44%	6 7%	6 7%	90
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	15 17%	16 18%	39 43%	20 22%	90
Você utiliza o recurso de internet frequente?	46 51%	33 37%	6 7%	5 6%	90
Você utiliza o recurso de WIFI frequentemente?	28 31%	16 18%	7 8%	39 43%	90

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	339 42%	337 42%	100 13%	24 3%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.051 53%	611 31%	197 10%	141 7%	


**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	26	26%
Localização	27	27%
Preço	25	25%
Prestígio da Faculdade	2	2%
Qualidade do curso	19	19%
Outros	1	1%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	9	9%
Obter melhor emprego	26	26%
Obter melhor salário	6	6%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	59	59%
Outros	-	0%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	20	20%
Não estou trabalhando	42	42%
Estagiário	3	3%
Auxiliar	22	22%
Assistente	7	7%
Analista	1	1%
Supervisor	2	2%
Coordenador	-	0%
Gerente	1	1%
Diretor	1	1%
Outros	1	1%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	95	95%
INSATISFEITO	4	4%
NÃO SEI RESPONDER	1	1%

**Qual a sua renda mensal atual?**

Não possuo renda	8	8%
De 0 até 880	35	35%
De 881 até 1760	39	39%
De 1761 até 3720	10	10%
De 3721 até 5000	1	1%
De 5001 até 8800	-	0%

**Qual a renda mensal da sua família?**

Não possuo renda	1	3%
De 0 até 880	3	9%
De 881 até 1760	3	9%
De 1761 até 3720	28	80%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	2	2%
Atendimento - Telefônico	1	1%
Comunicação com o aluno	2	2%
Coordenador	2	2%
Currículo do curso (disciplinas)	6	6%
Incentivo financeiro (bolsas variadas)	5	5%
Infraestrutura física	4	4%
Infraestrutura Tecnológica	3	3%
Localização	8	8%
Mensalidade	13	13%
Professor	54	54%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	1	1%
Atendimento - Telefônico	15	15%
Comunicação com o aluno	8	8%
Coordenador	11	11%
Currículo do curso (disciplinas)	5	5%
Incentivo financeiro (bolsas variadas)	18	18%
Infraestrutura física	8	8%
Infraestrutura Tecnológica	8	8%
Localização	9	9%
Mensalidade	10	10%
Professor	6	6%

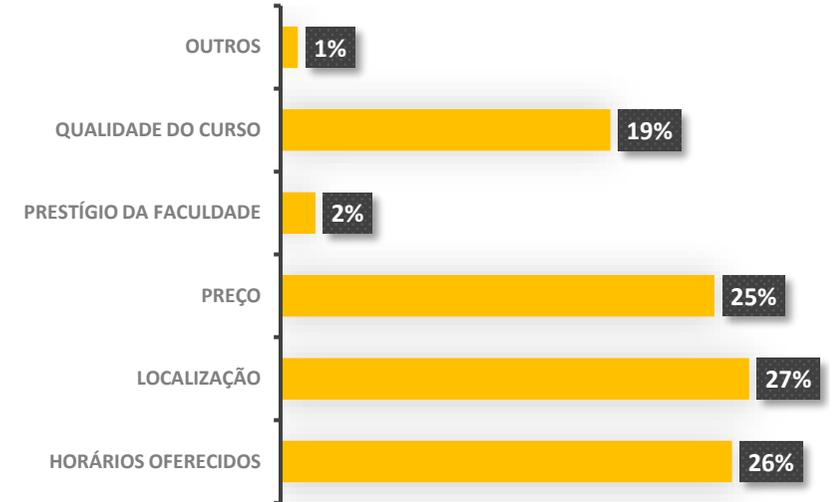
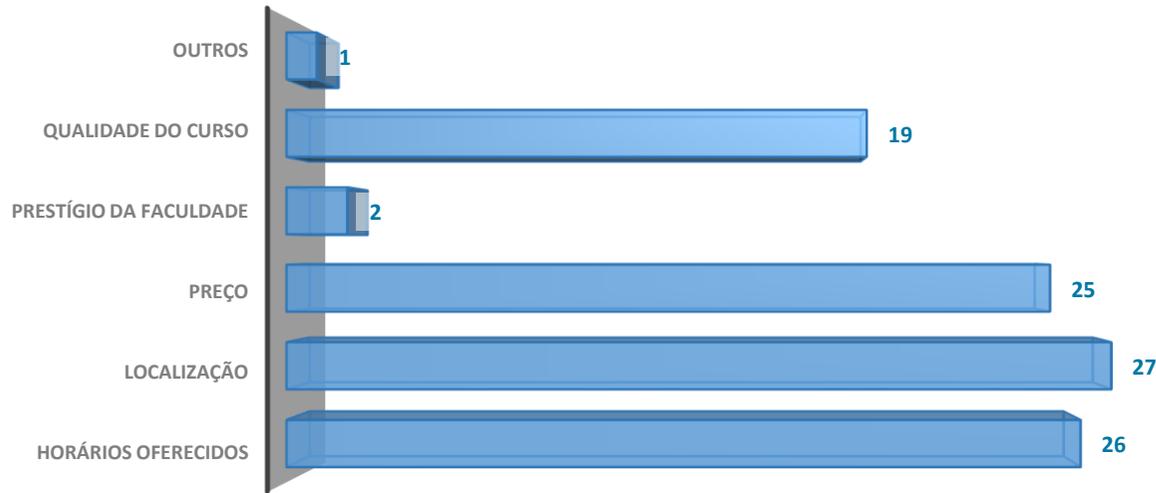
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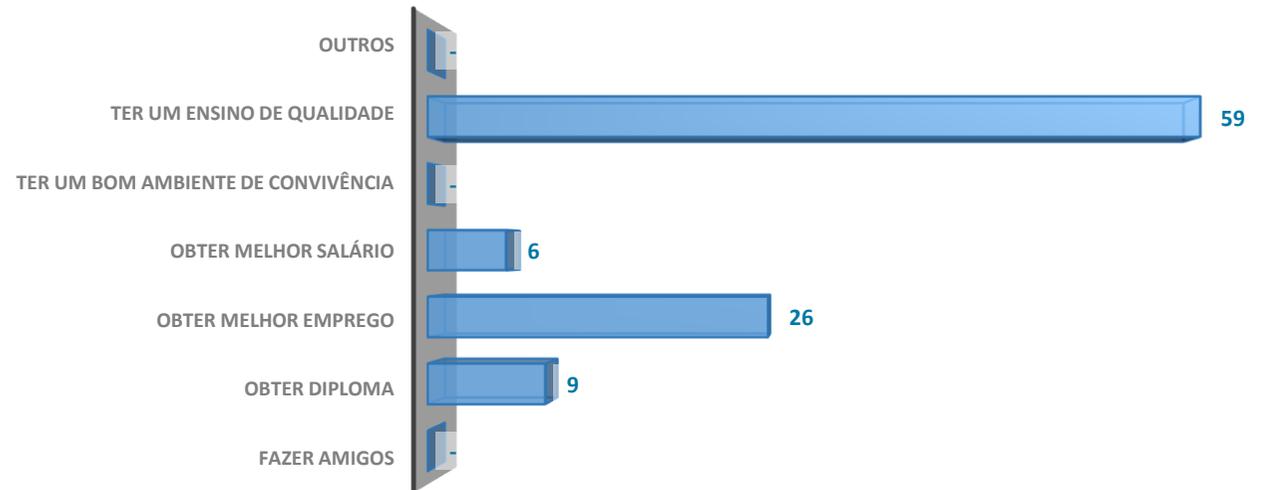
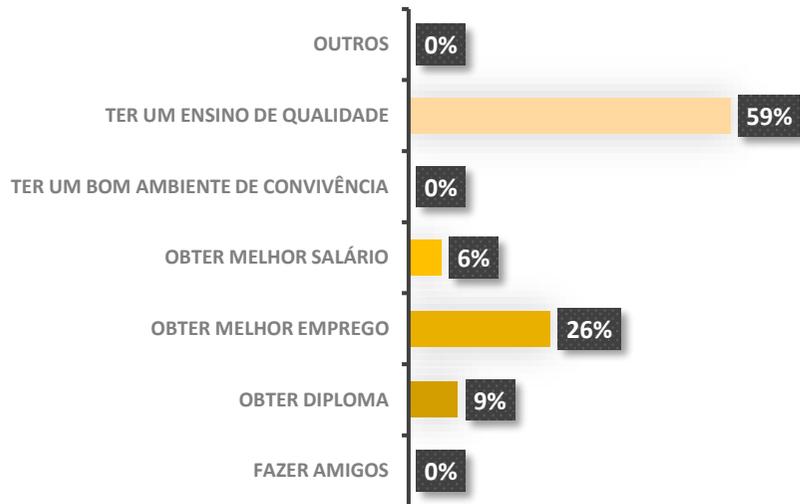
42,20%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

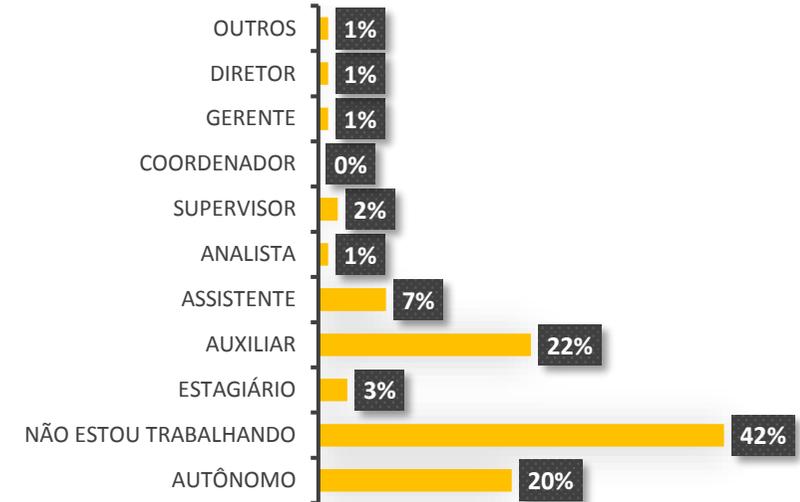
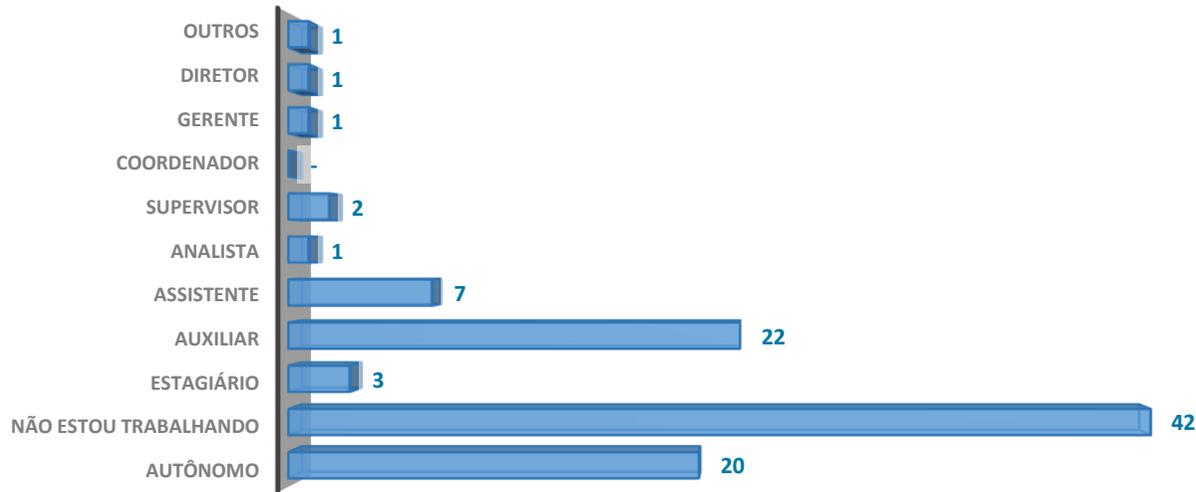


O que é mais importante para você ao cursar uma faculdade?

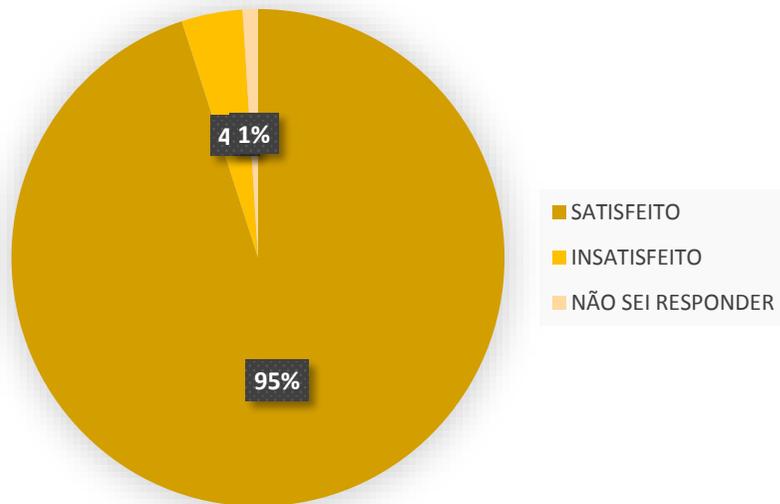




Qual o cargo que você ocupa na empresa em que trabalha?

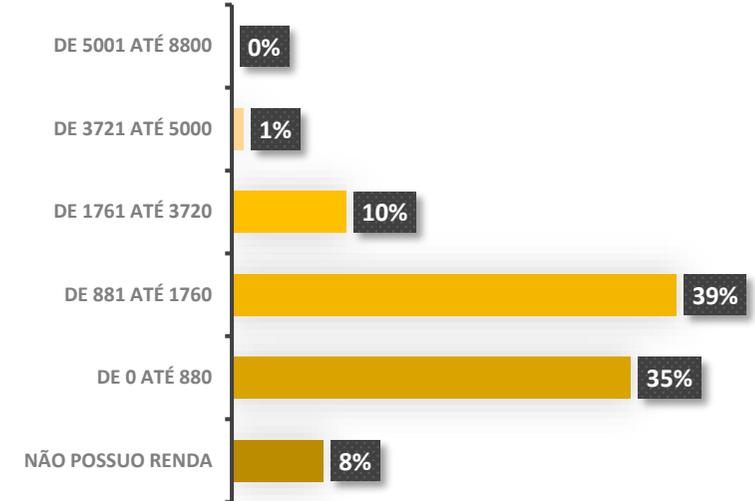
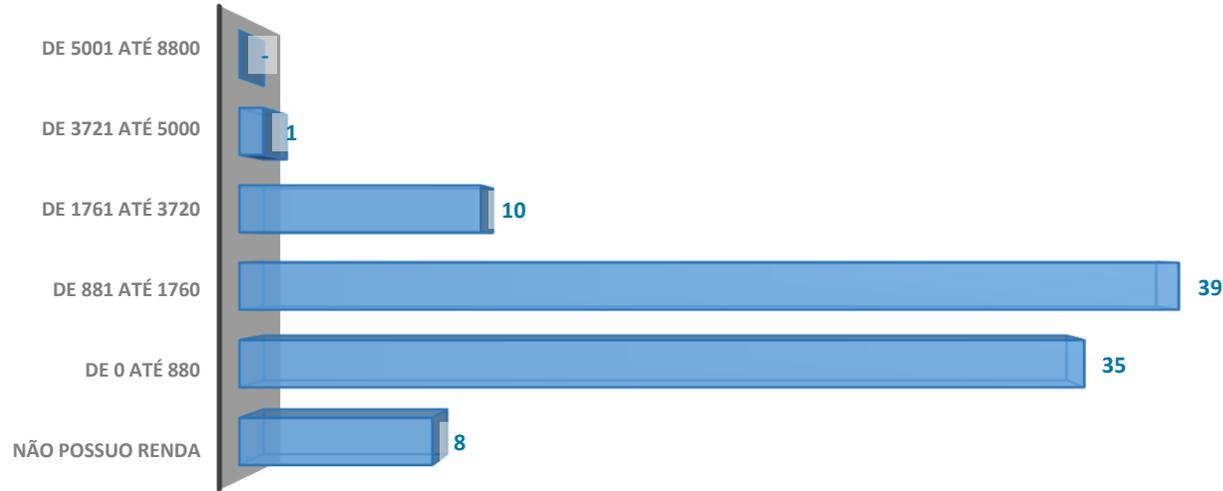


O CURSO - Em relação ao seu curso, você se considera:

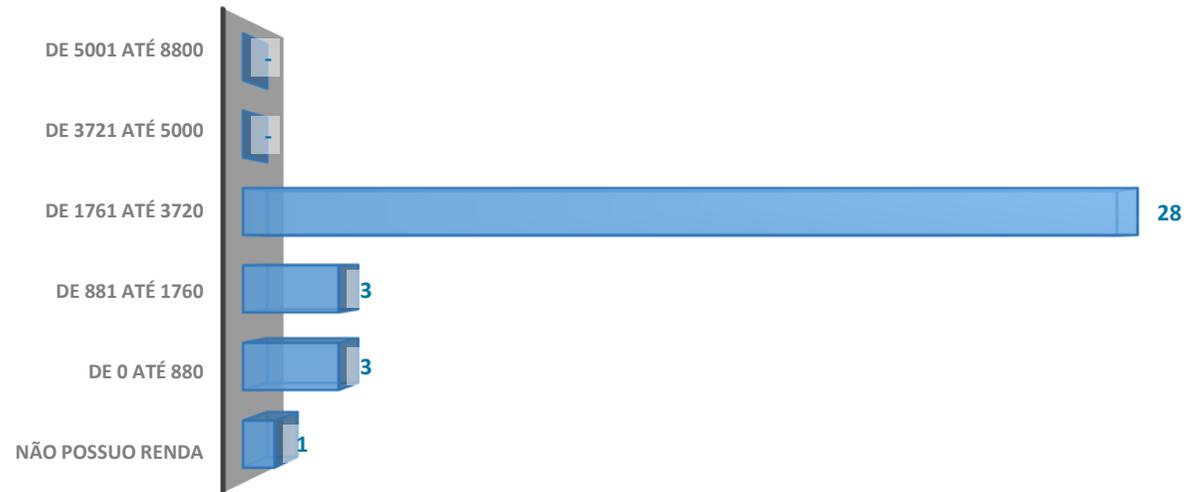
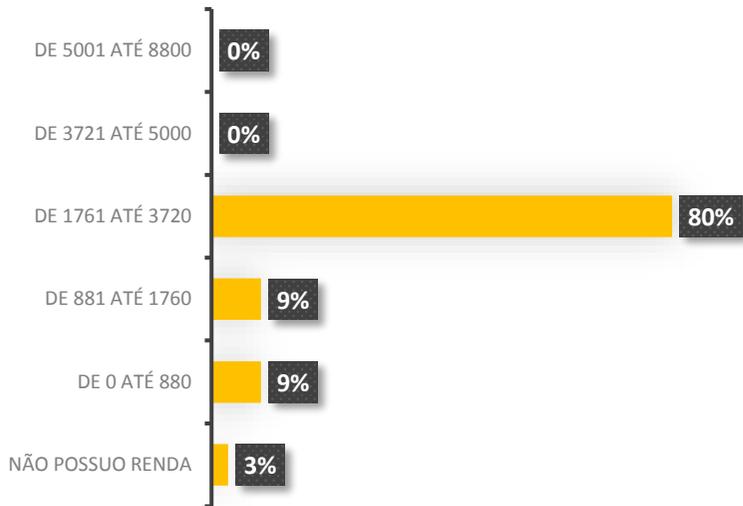




Qual a sua renda mensal atual?

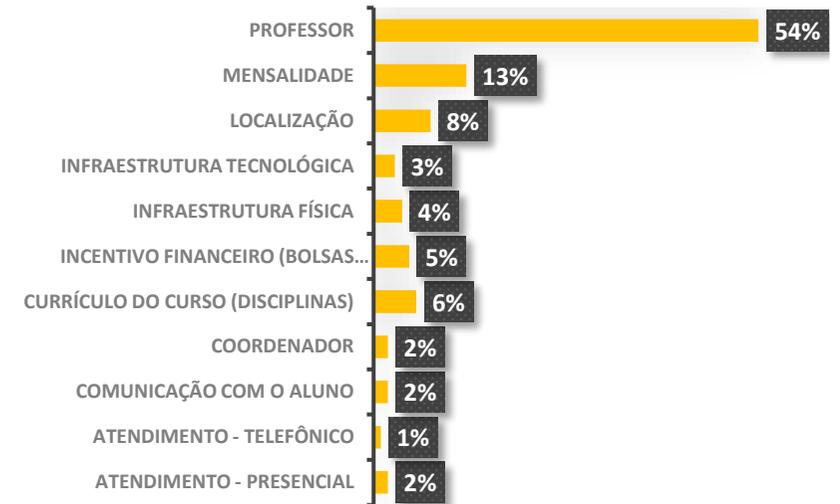
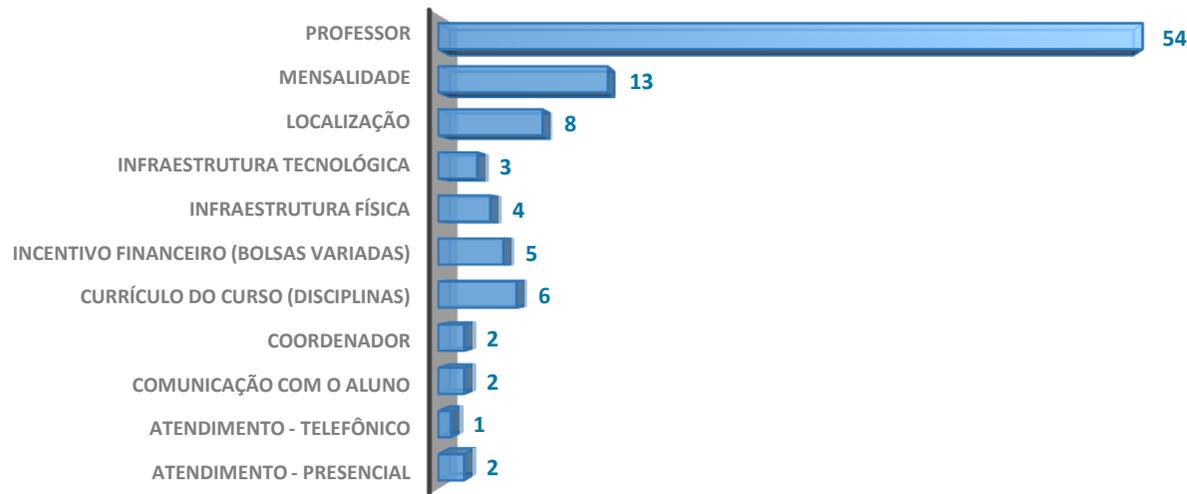


Qual a renda mensal da sua família?

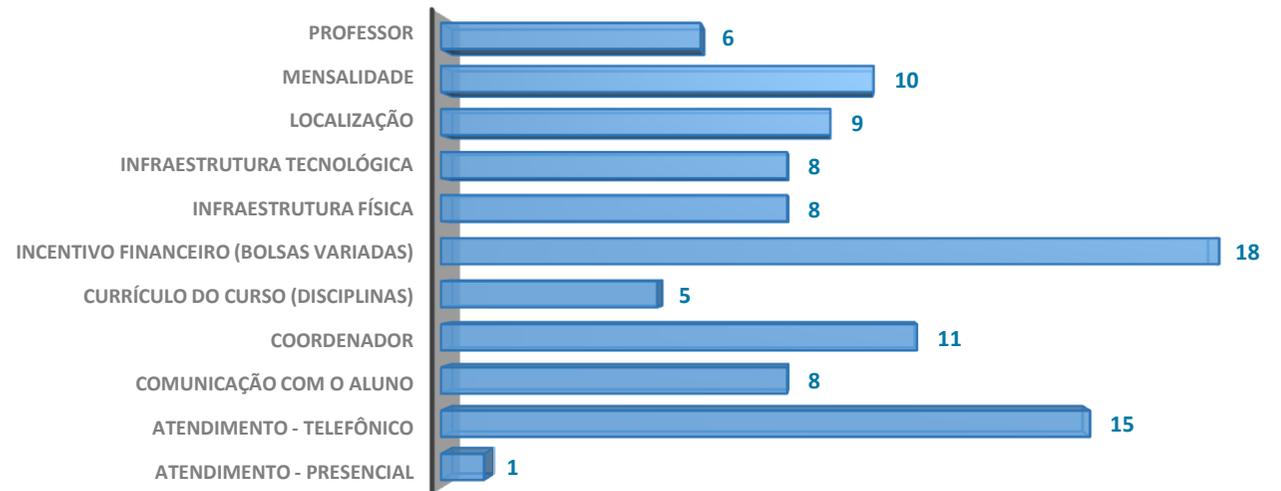
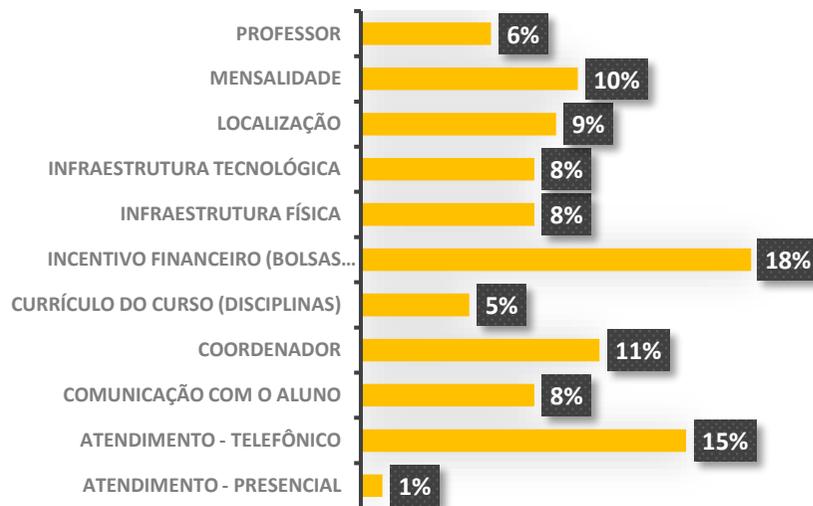




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

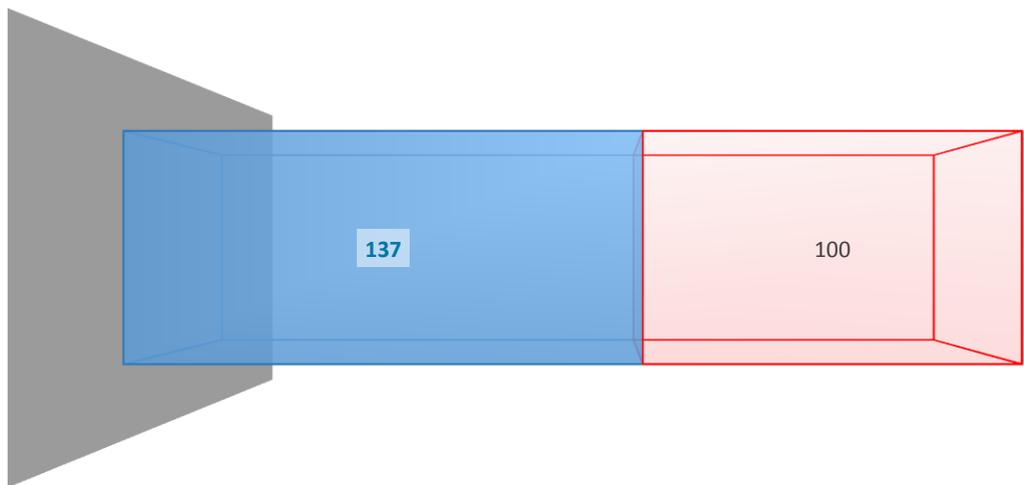


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

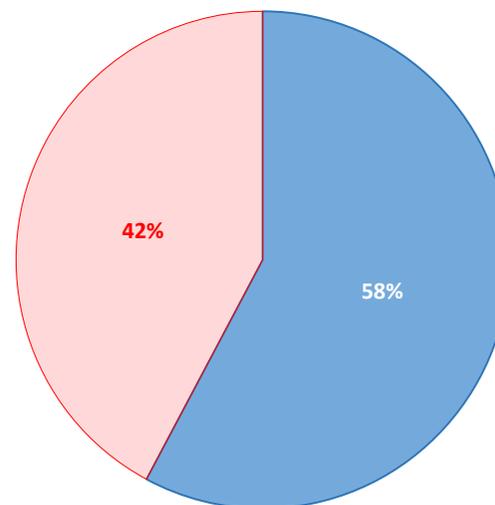




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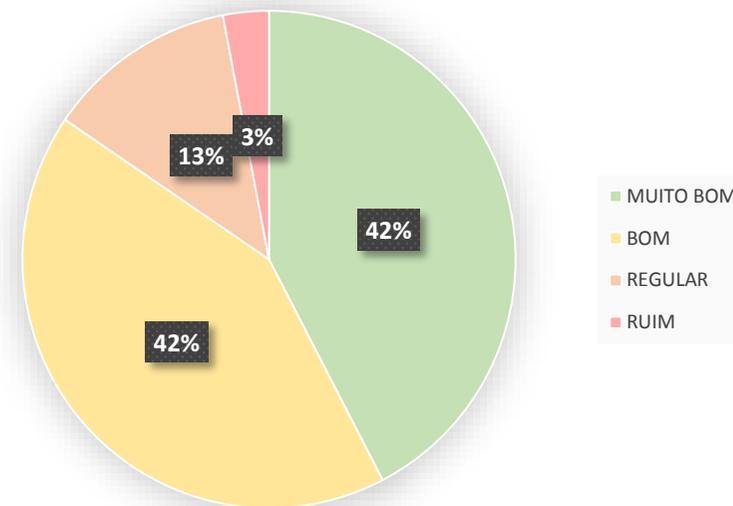
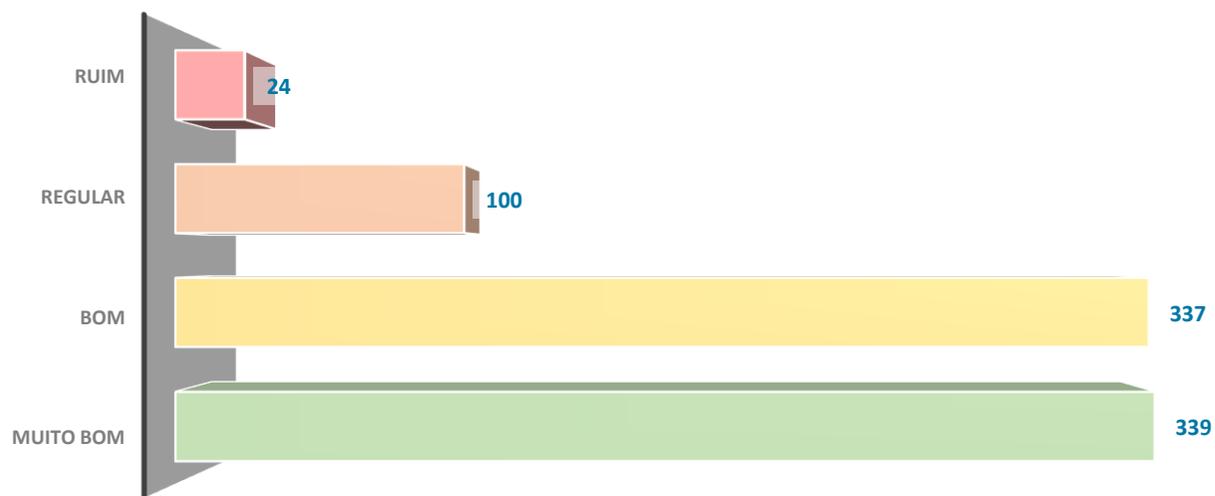


■ Não responderam  
■ Responderam

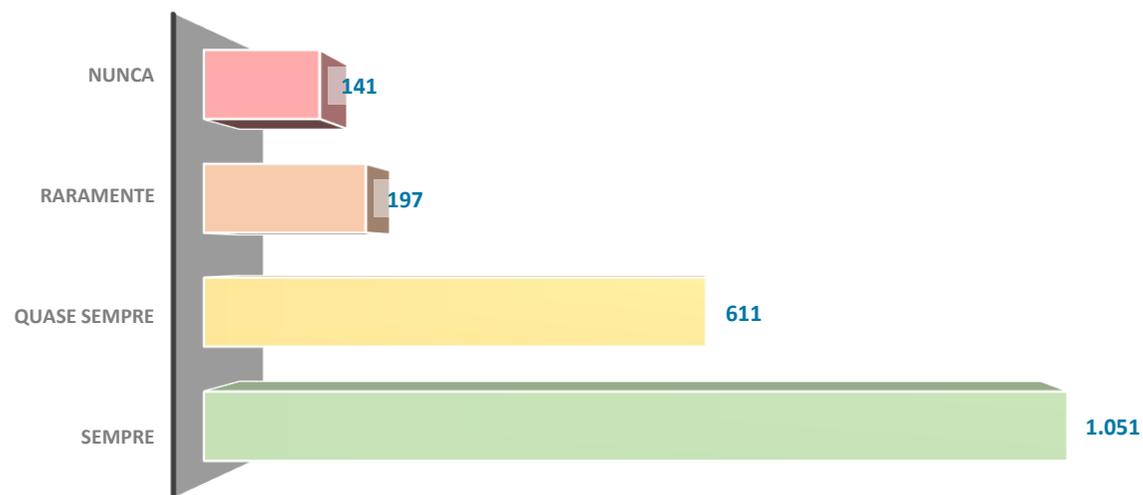
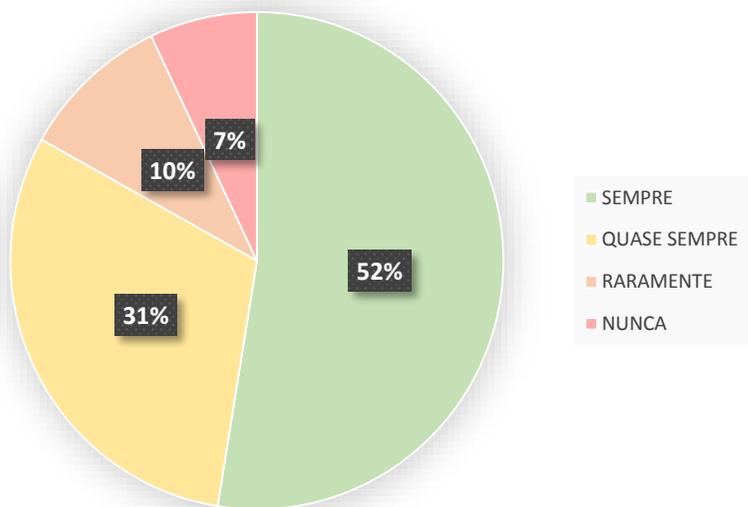




GERAL - Questões Objetivas Qualitativas

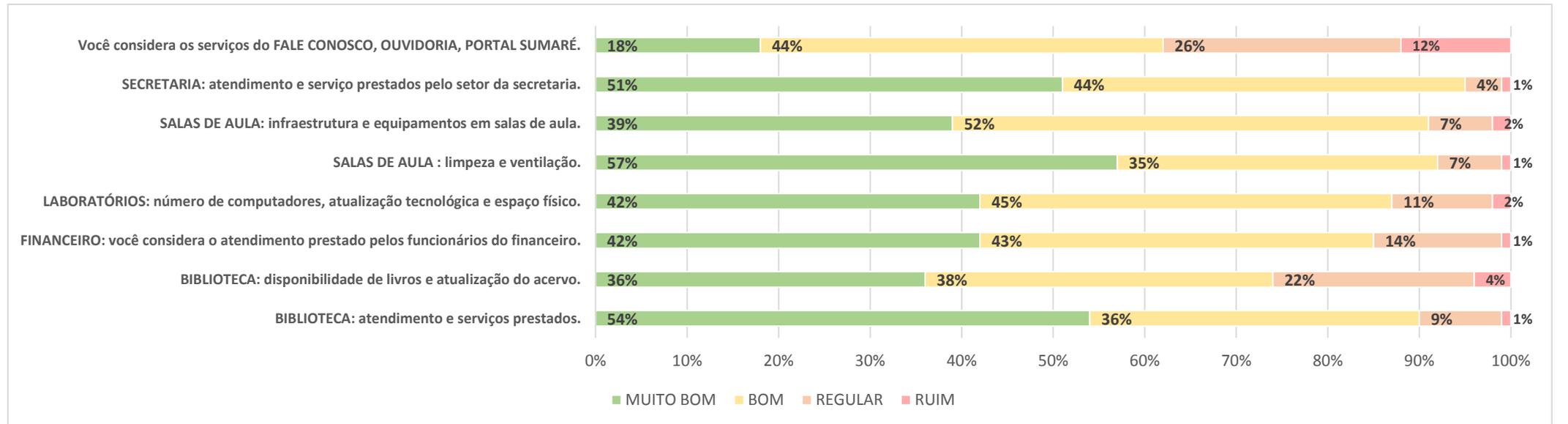
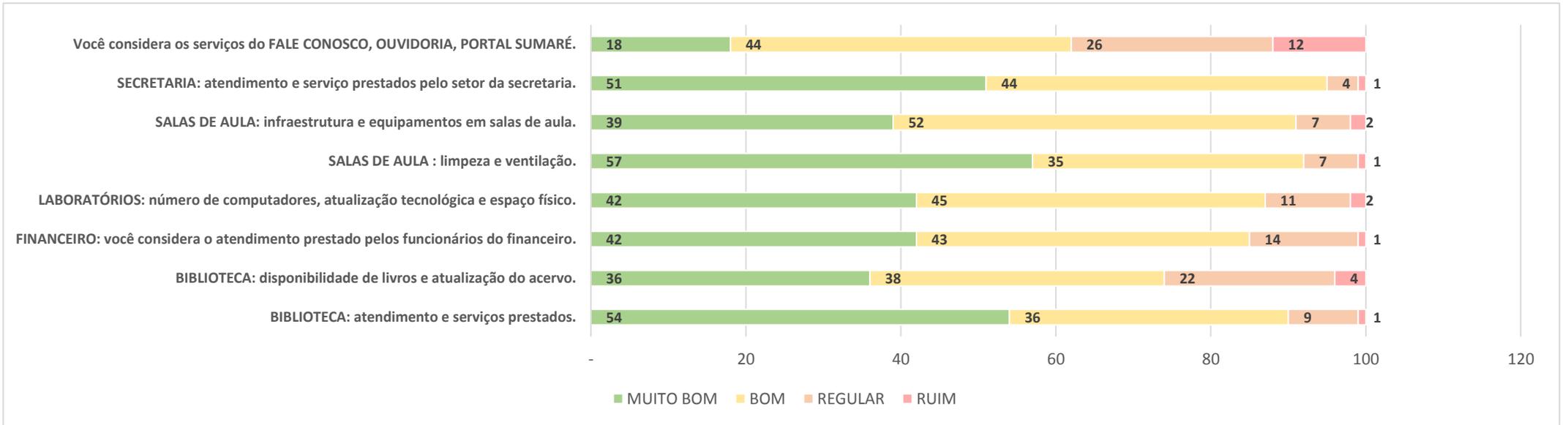


GERAL - Questões Objetivas Periodicidade



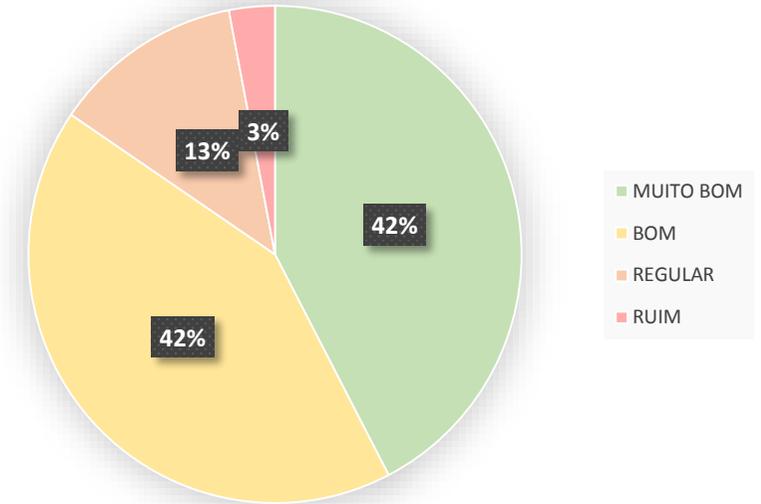
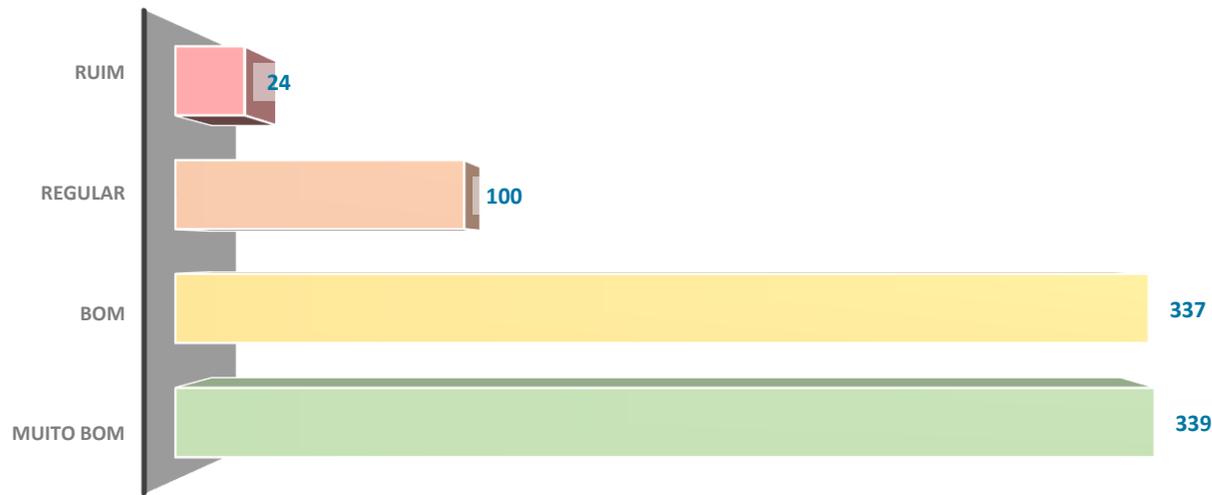


Questões Objetivas

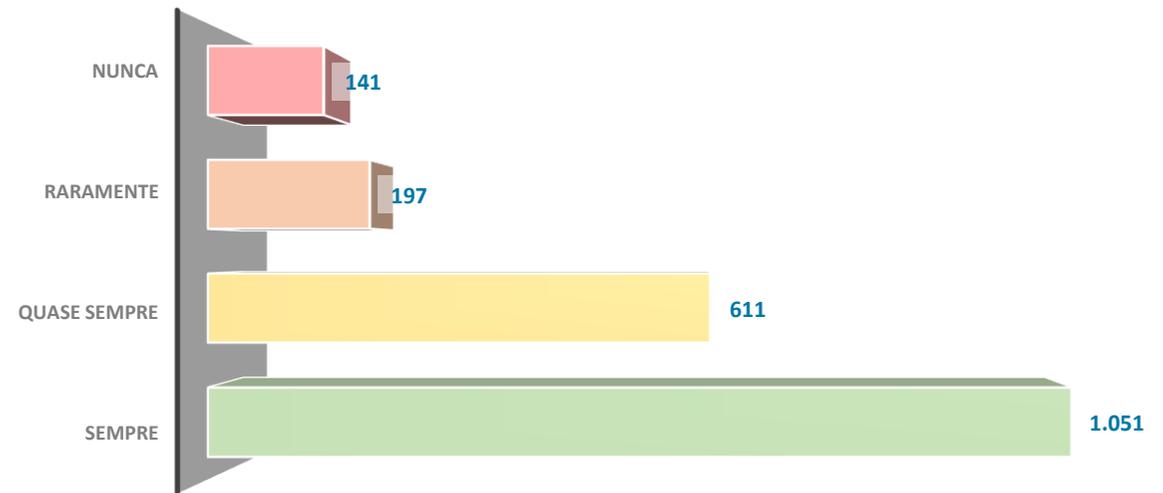
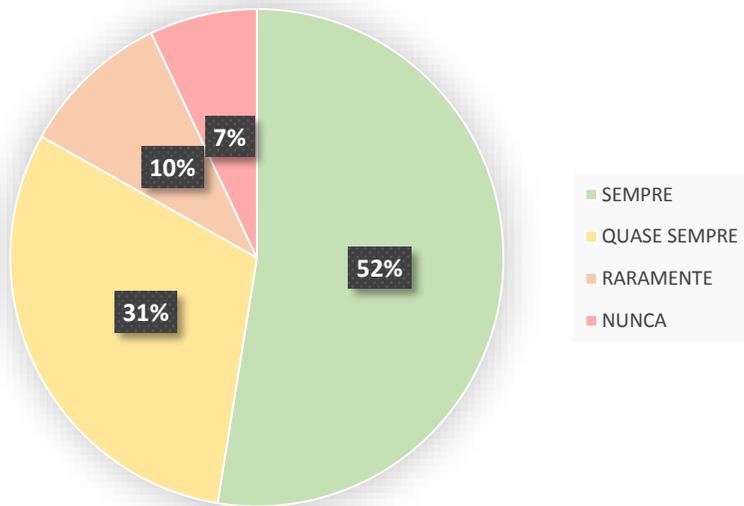




GERAL - Questões Objetivas Qualitativas

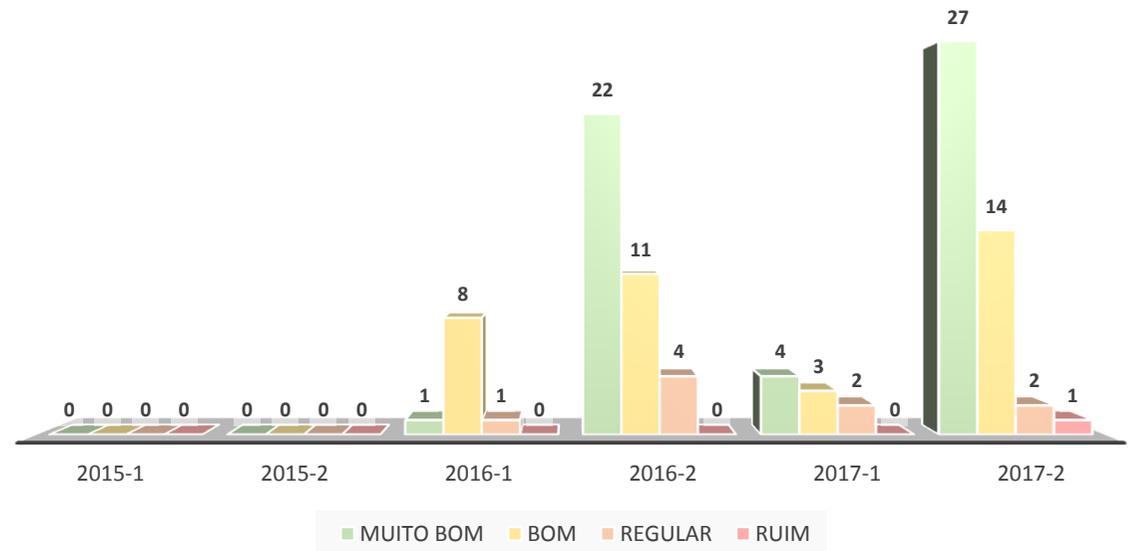
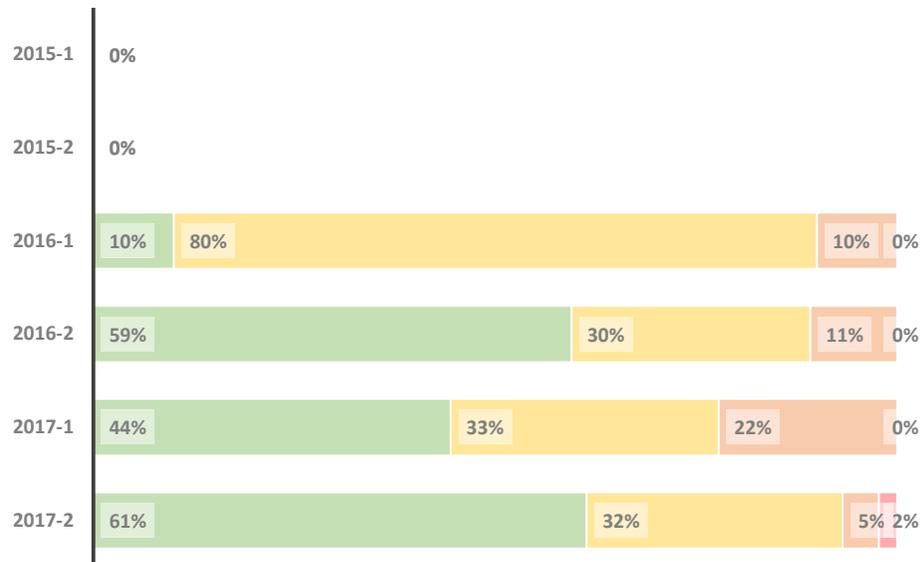
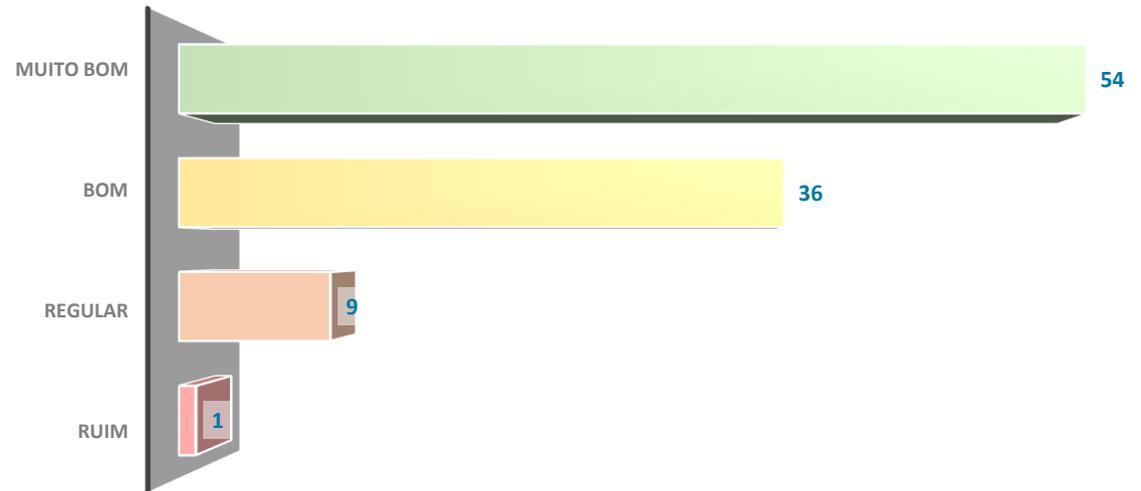
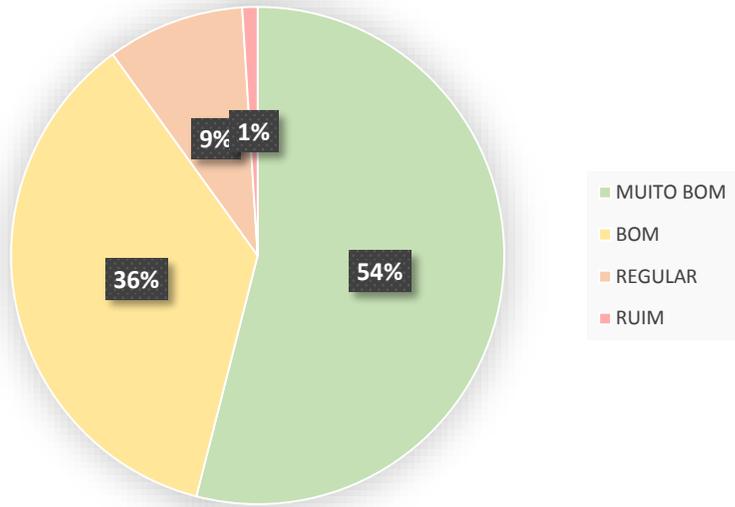


GERAL - Questões Objetivas Periodicidade



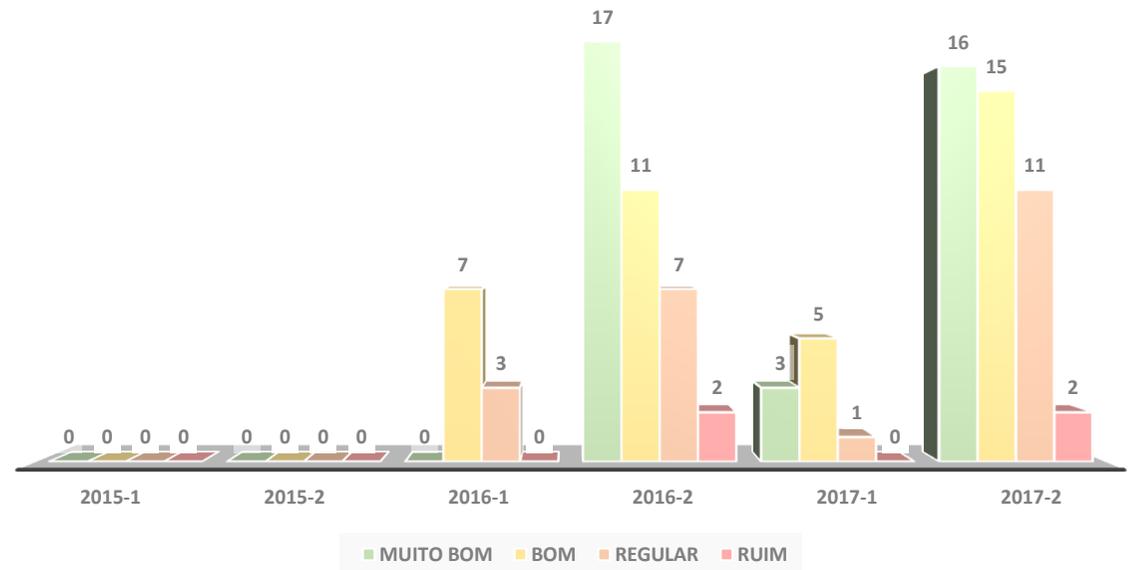
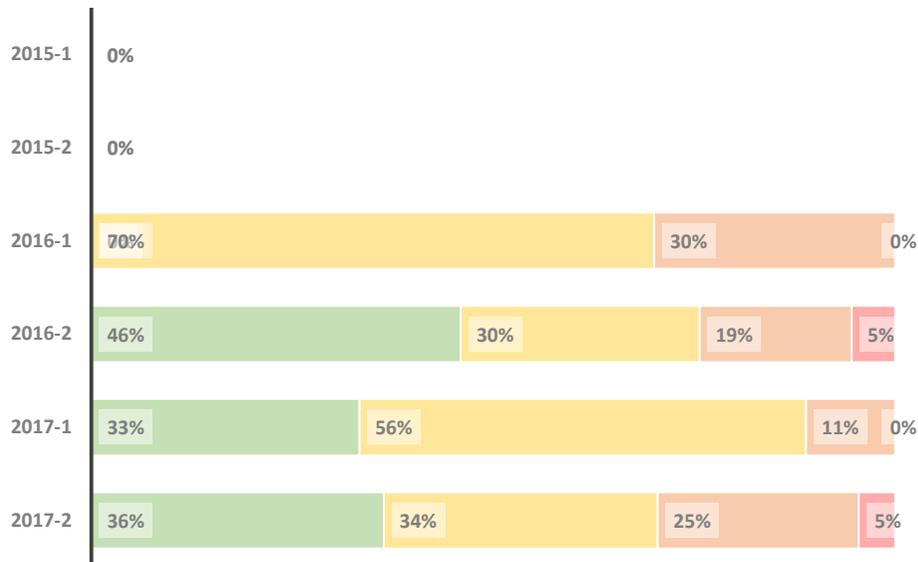
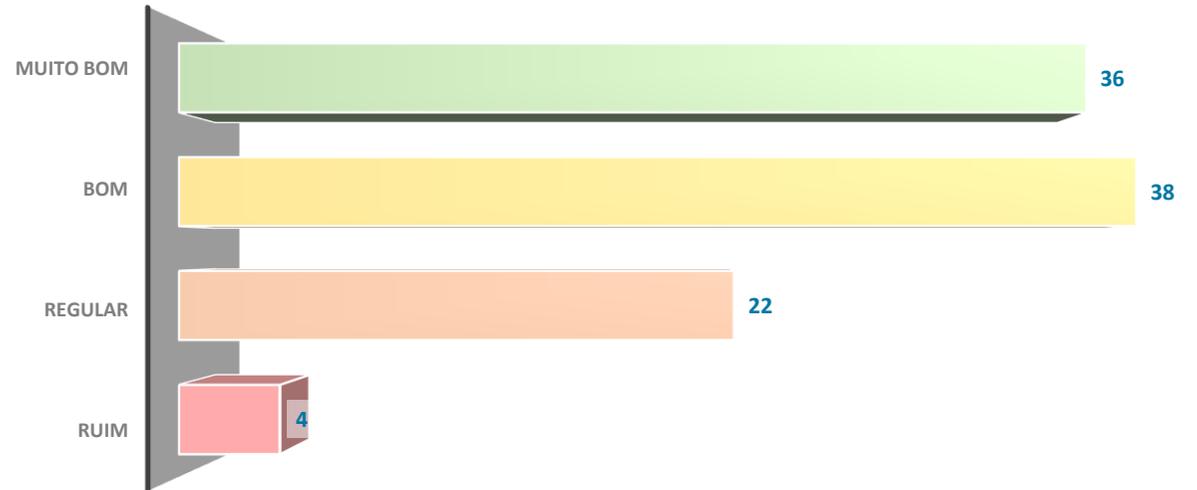
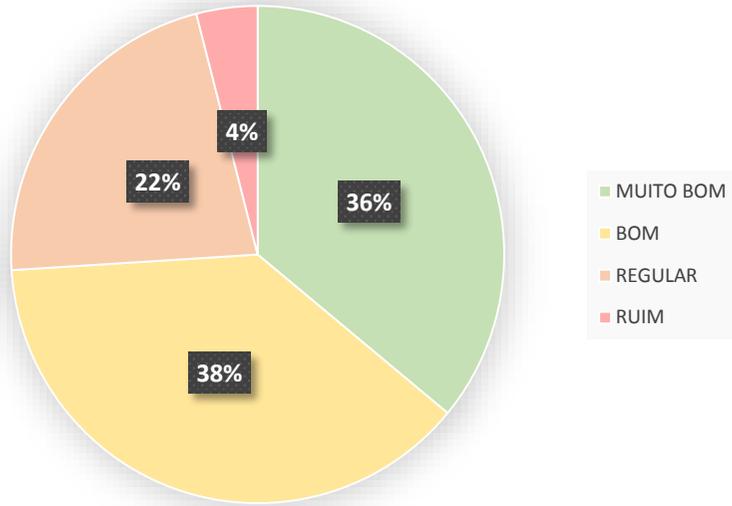


**BIBLIOTECA: atendimento e serviços prestados.**



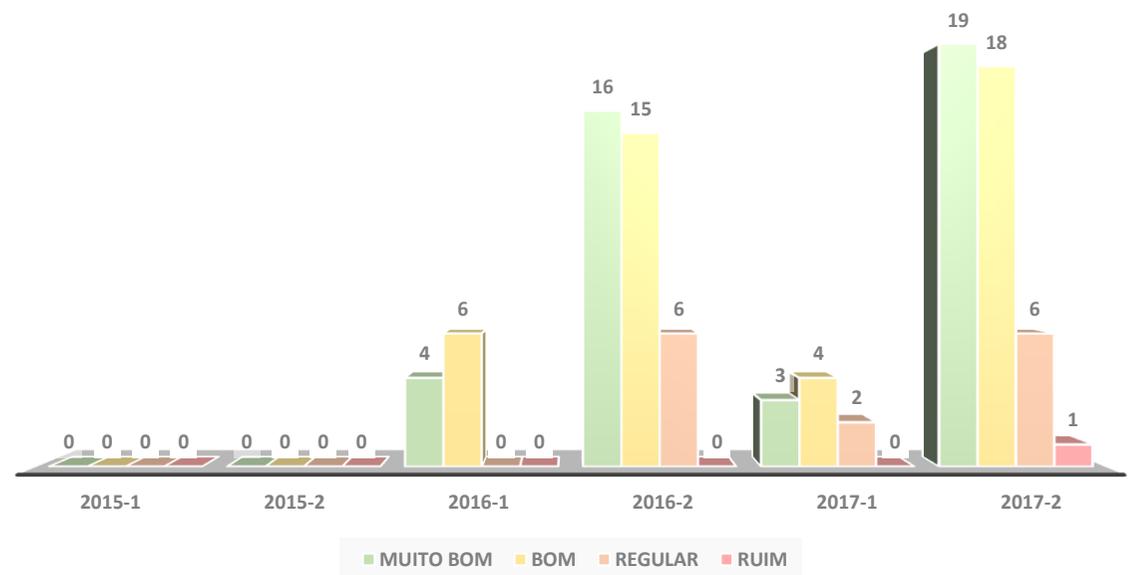
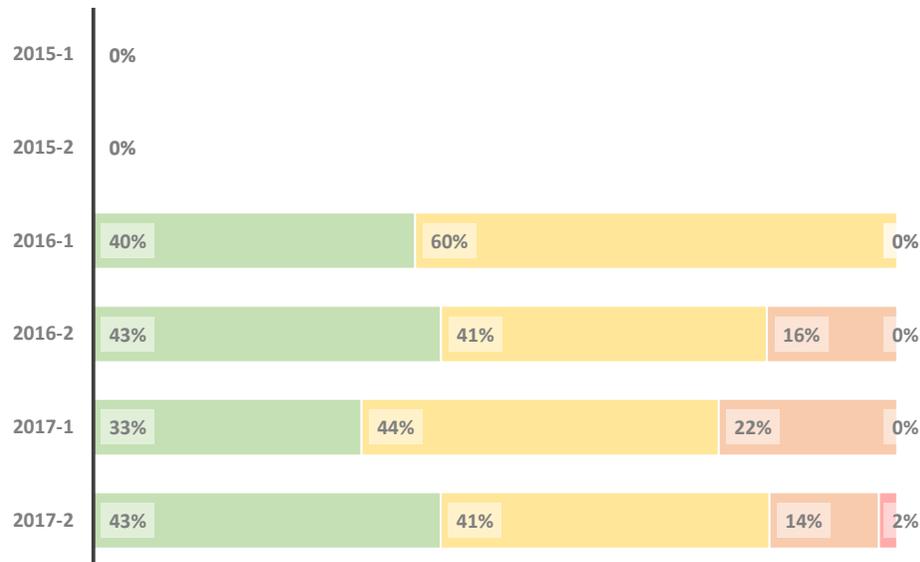
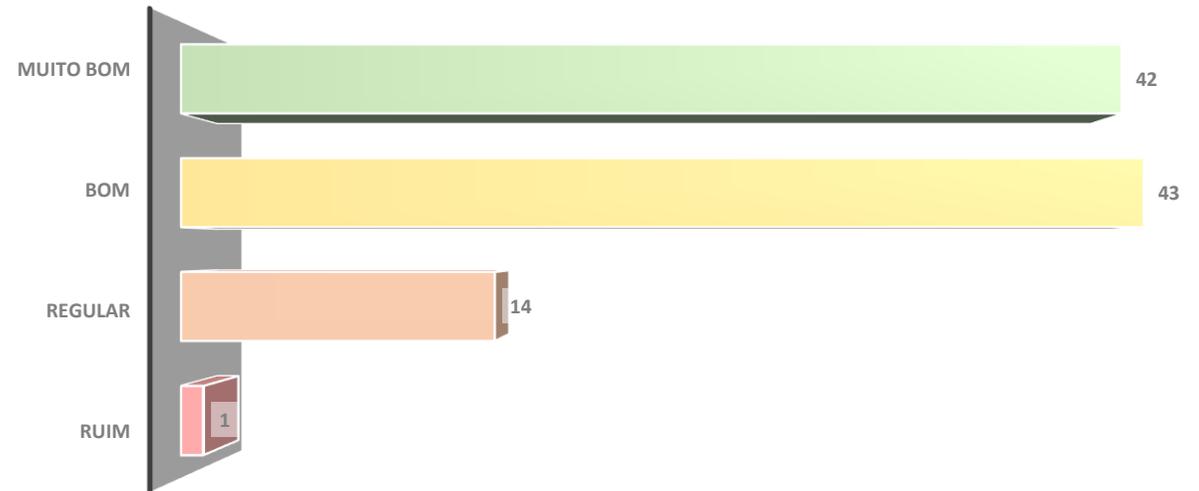
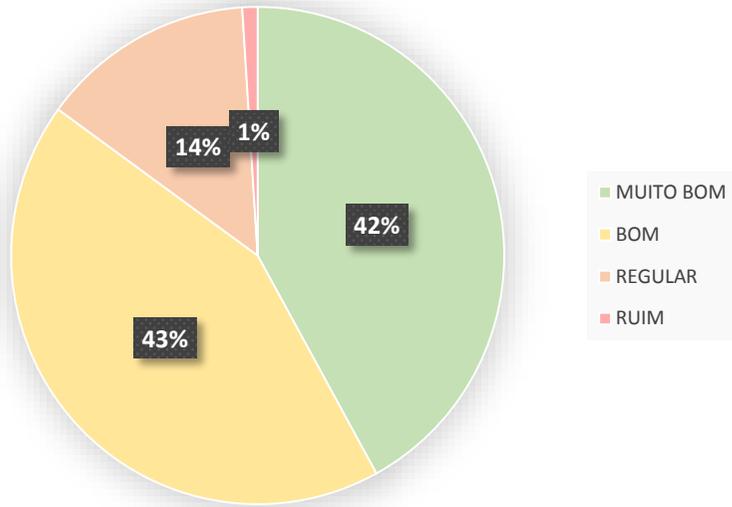


**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



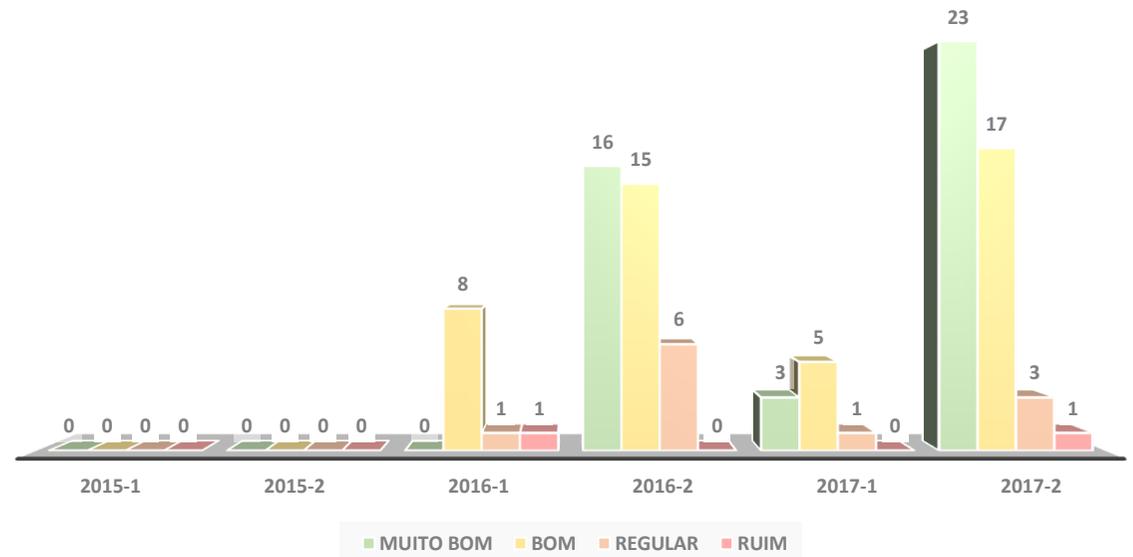
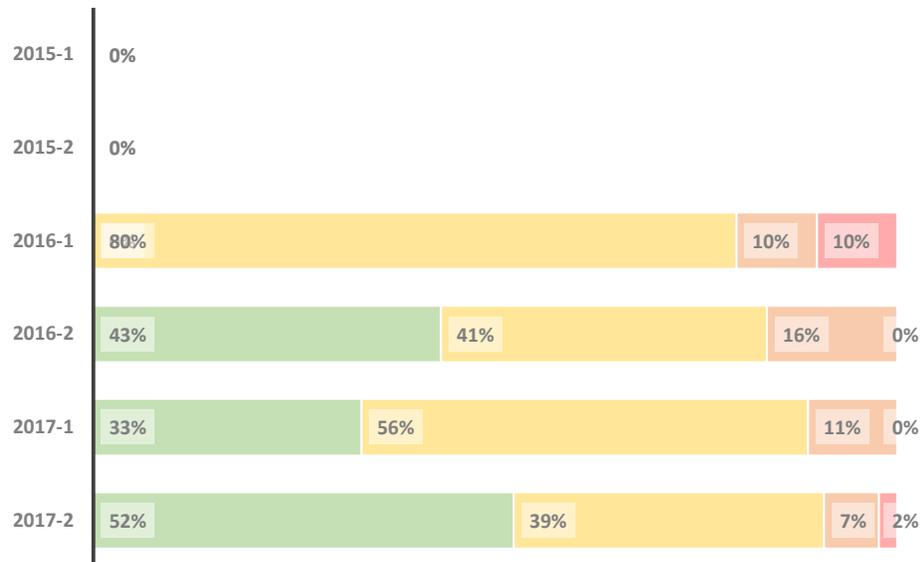
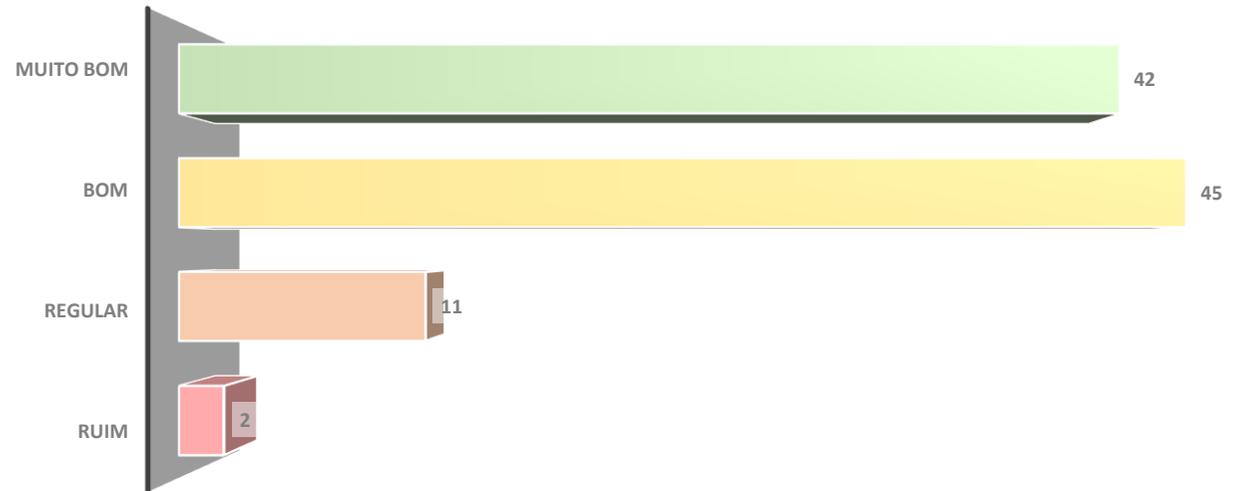
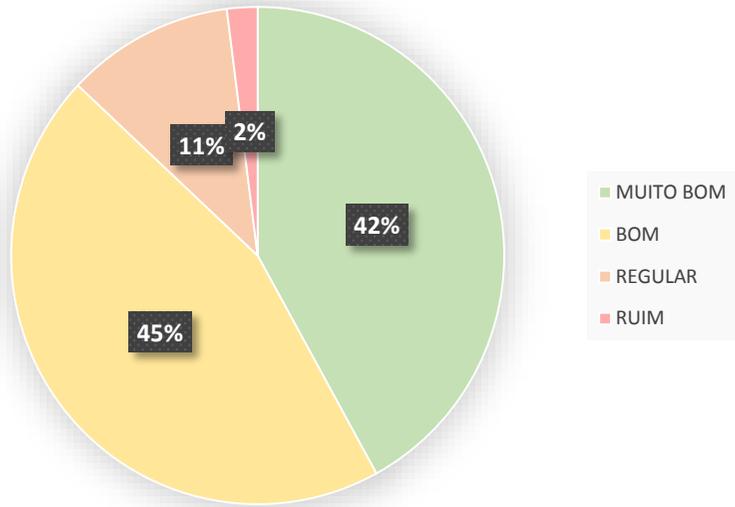


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



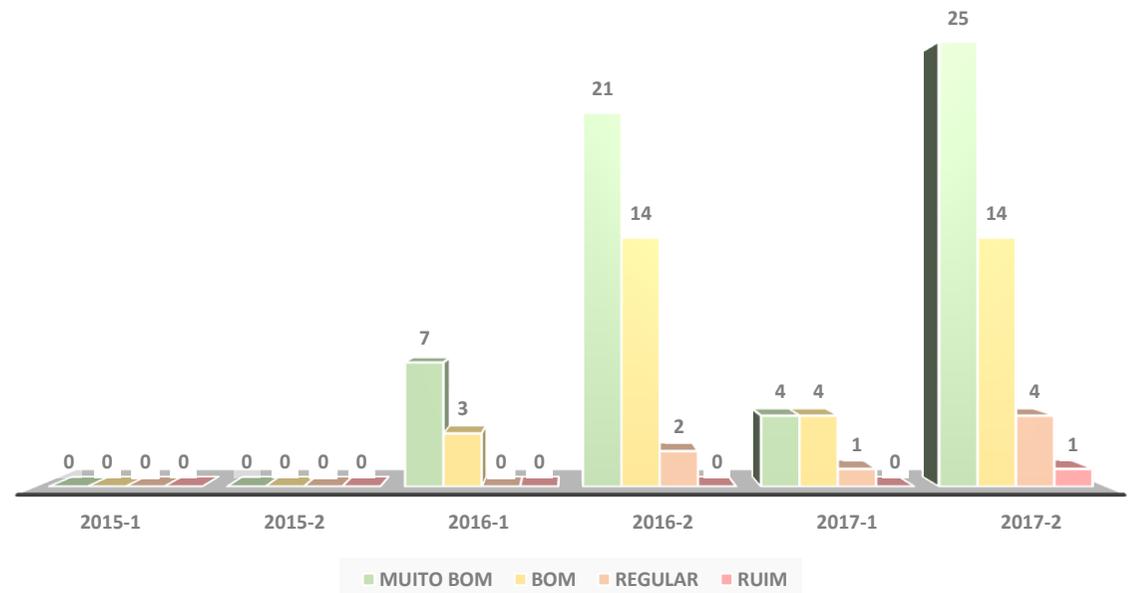
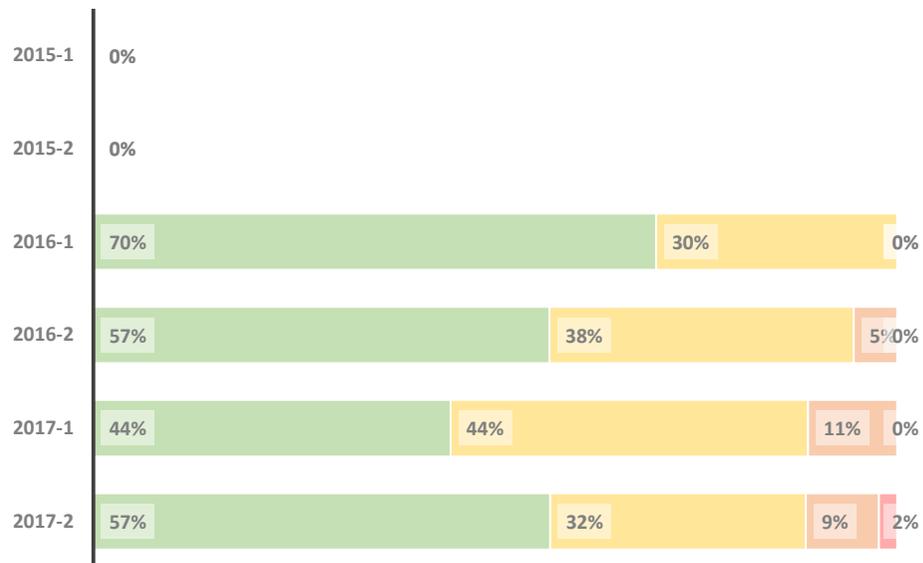
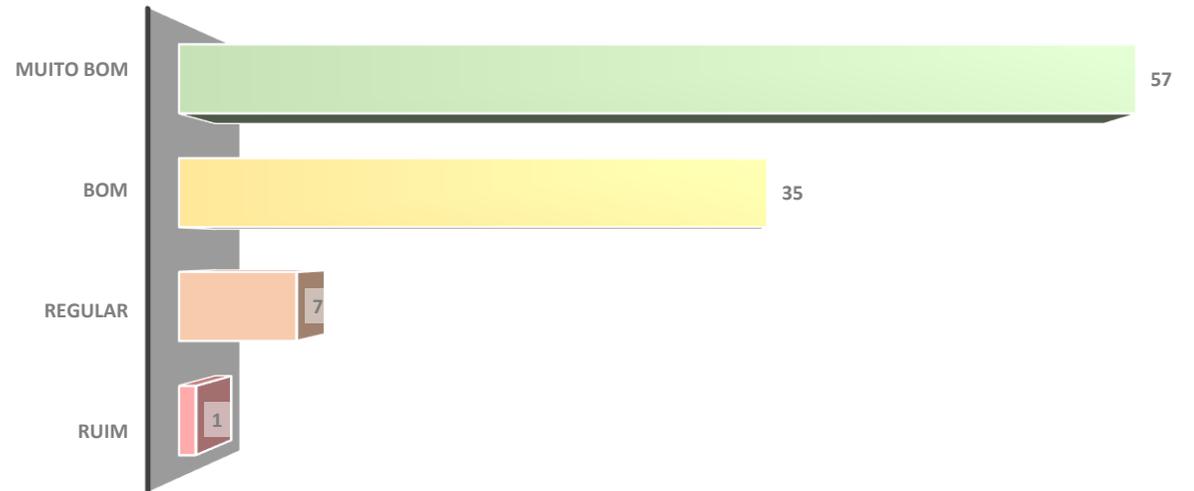
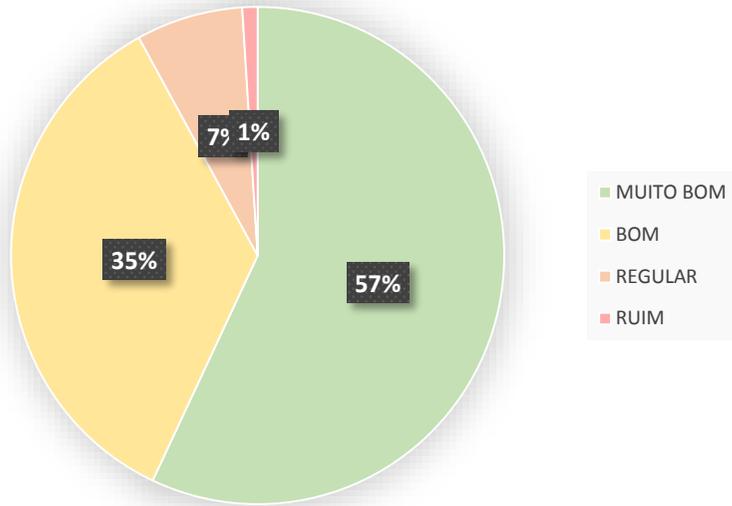


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



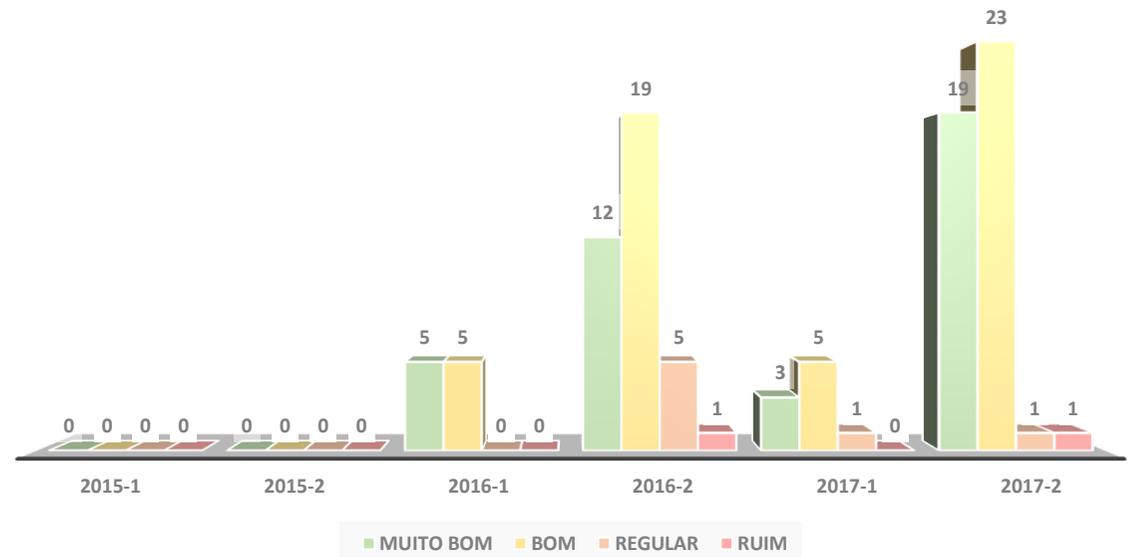
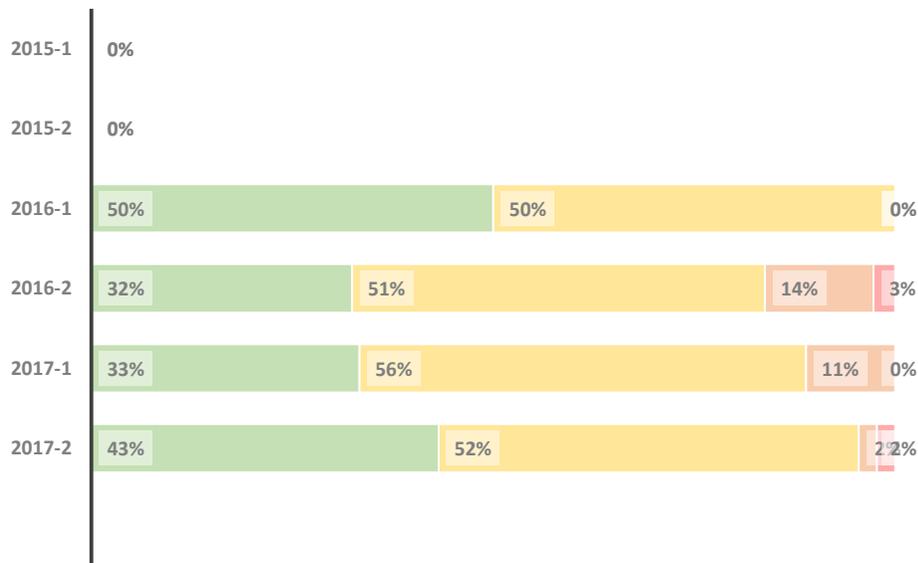
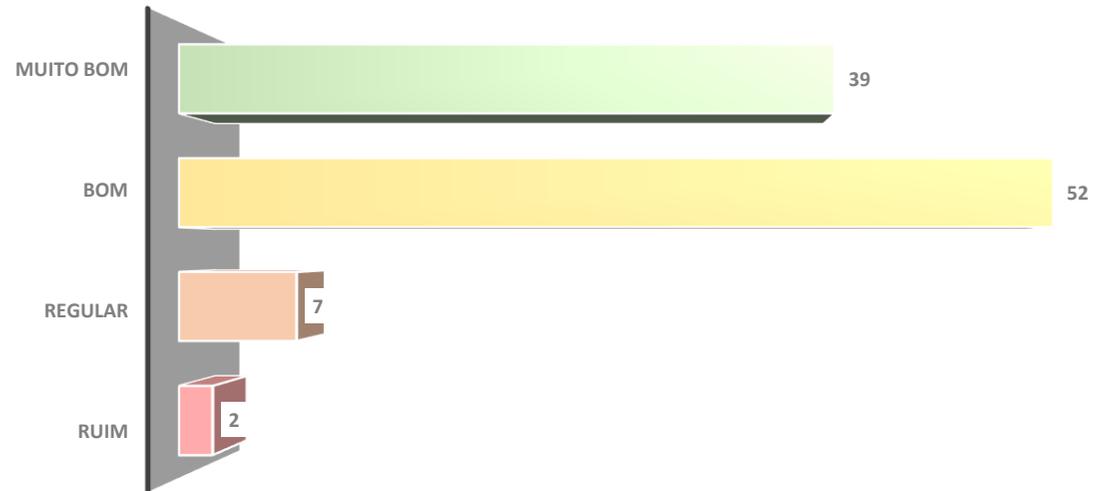
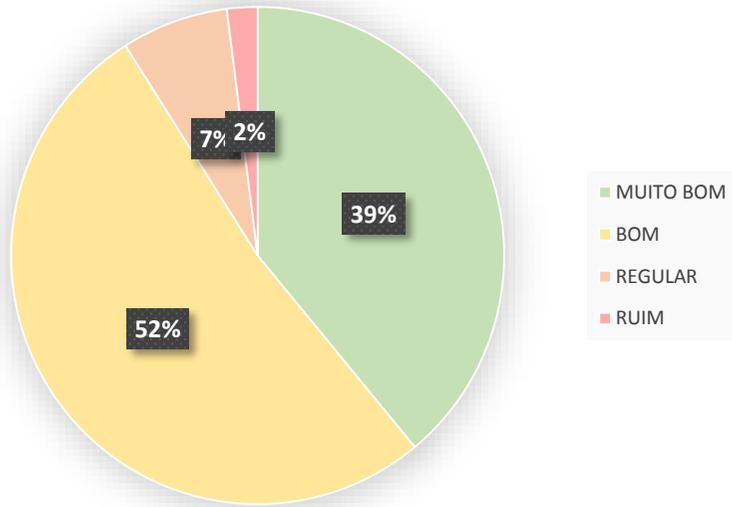


SALAS DE AULA : limpeza e ventilação.



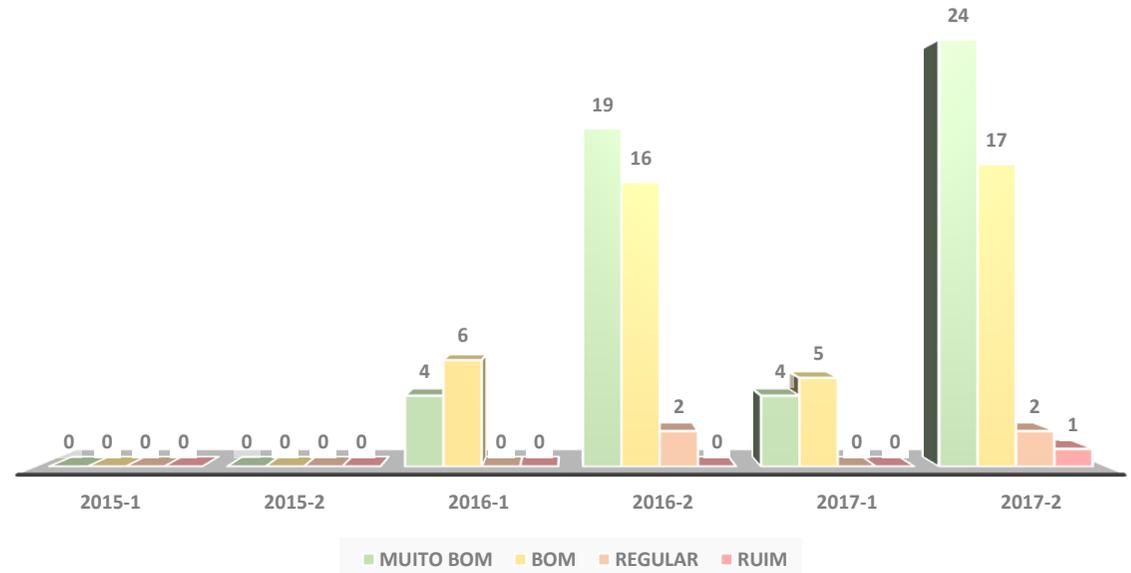
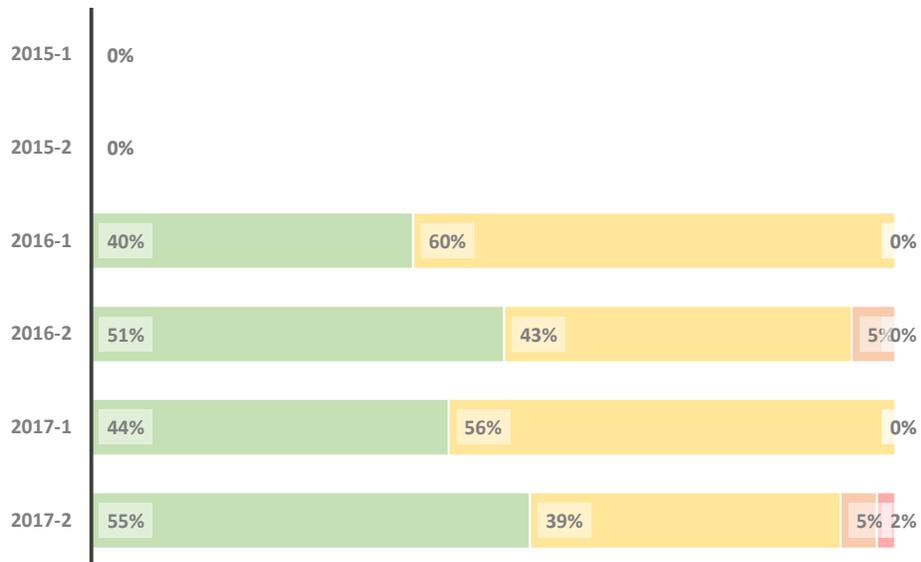
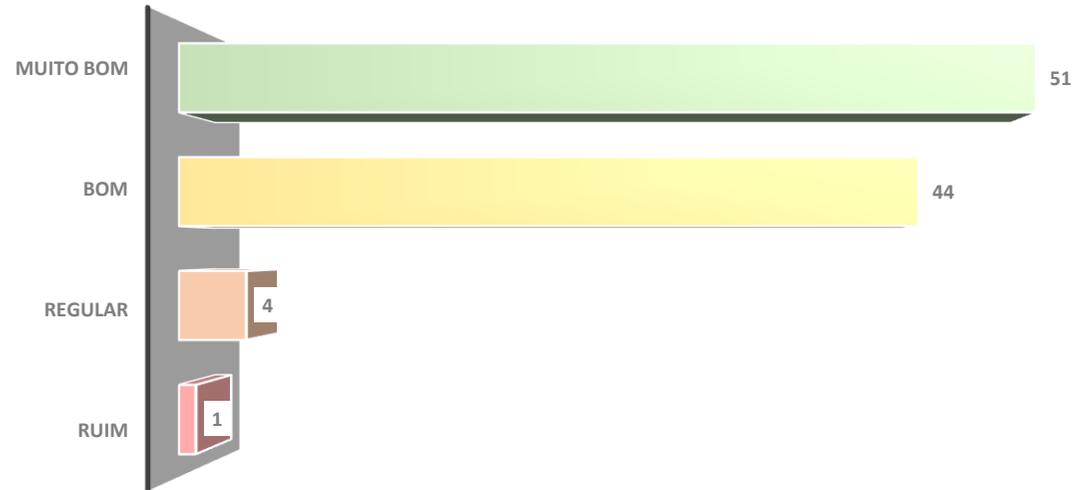
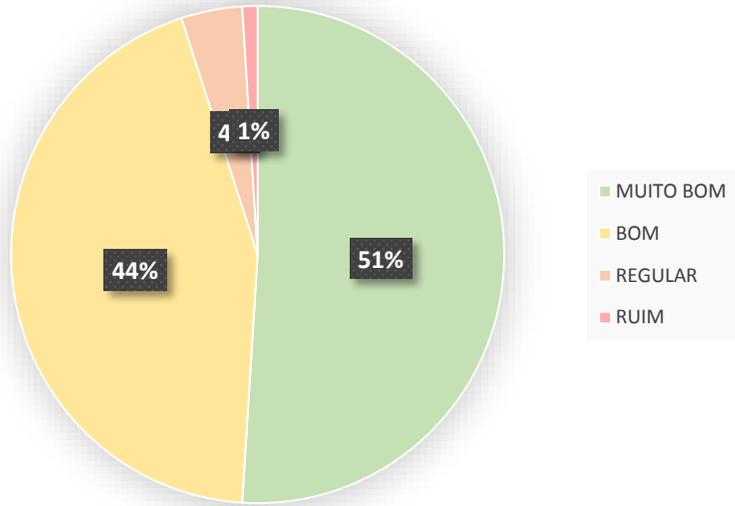


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



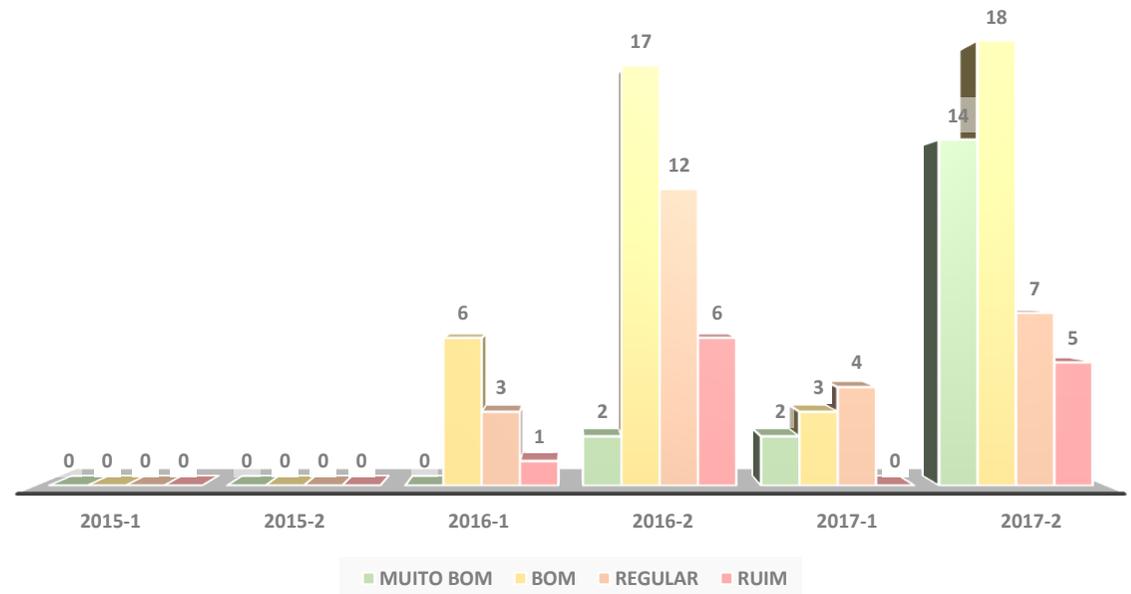
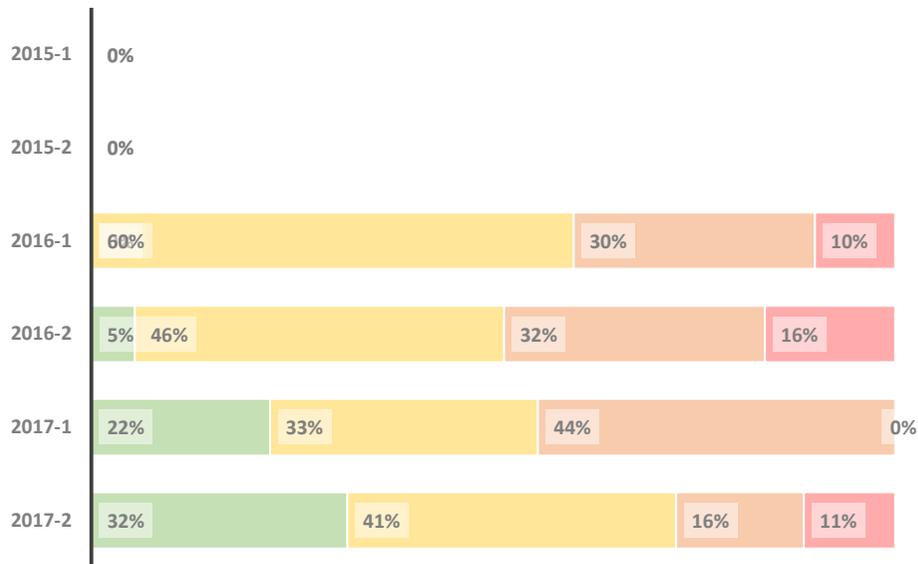
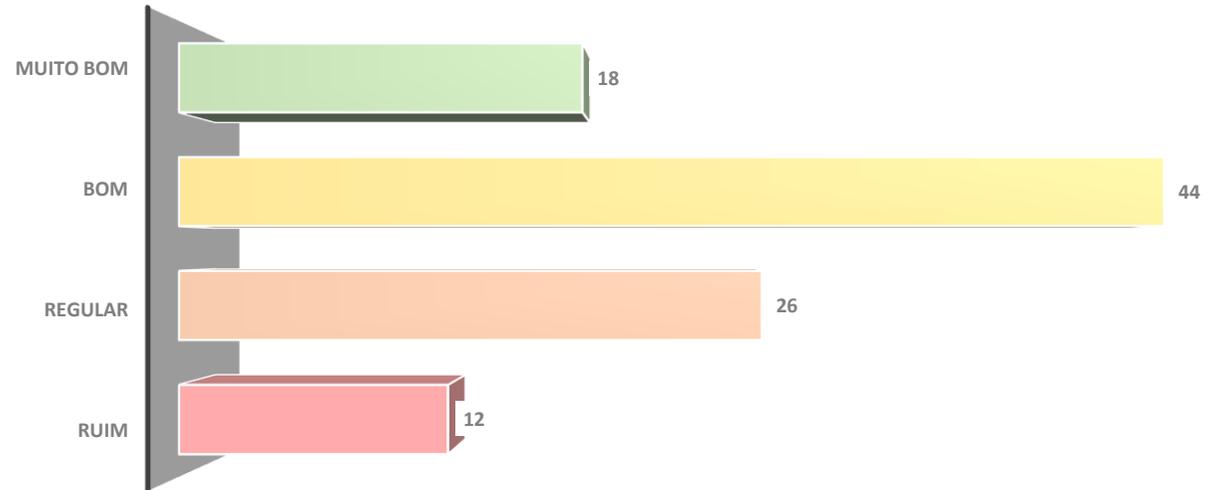
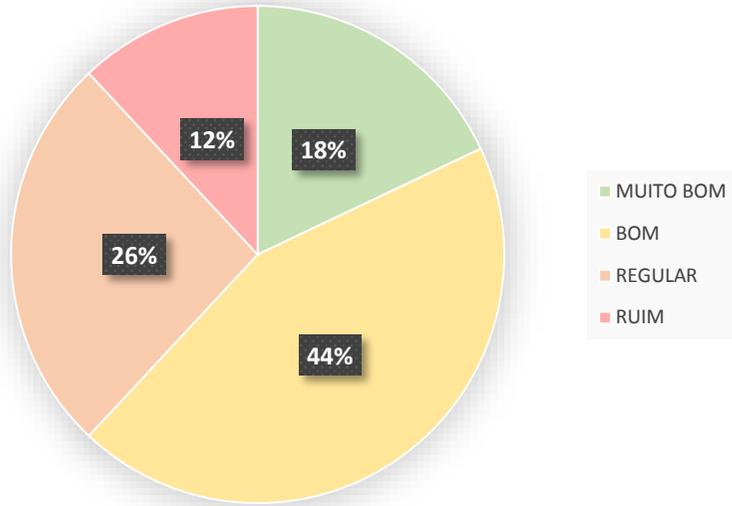


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



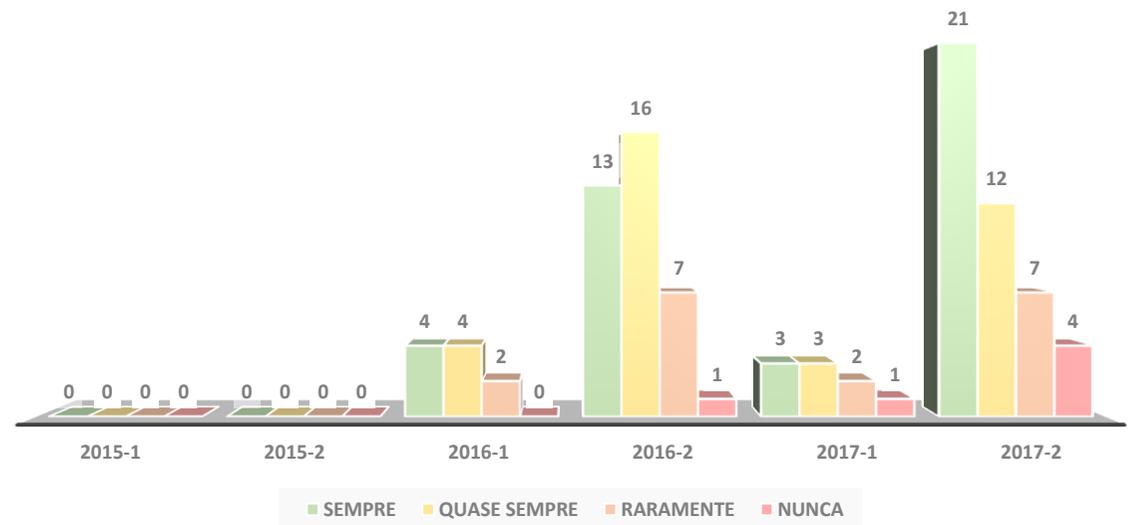
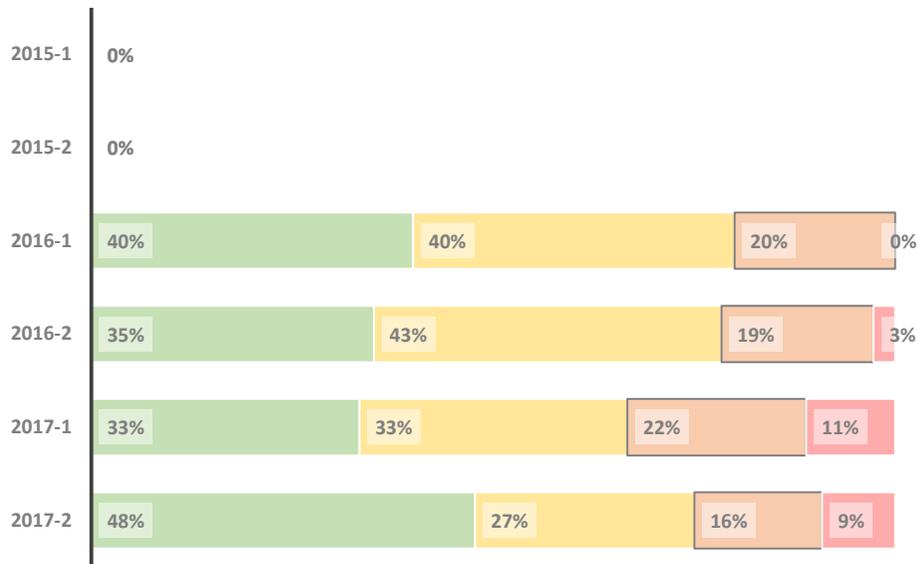
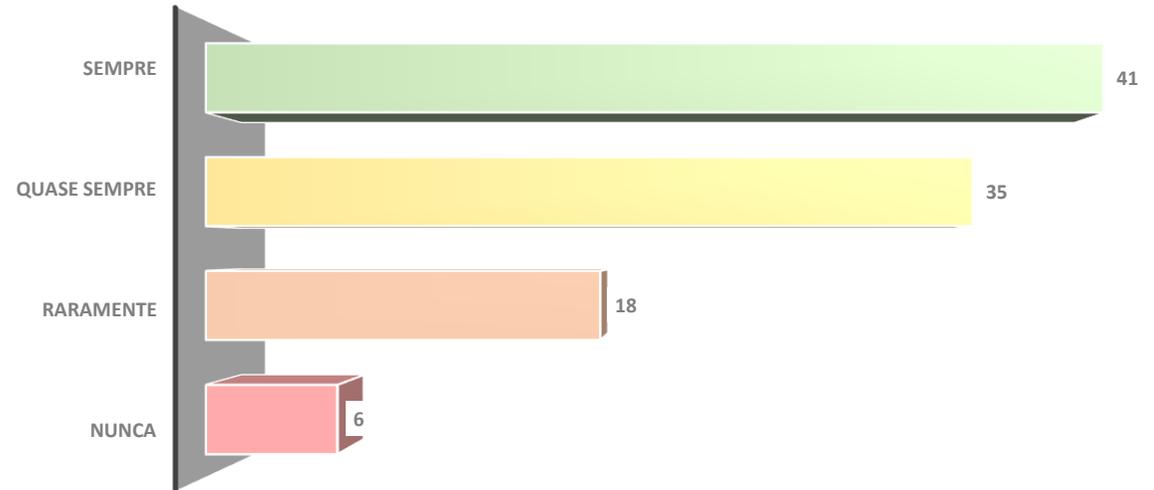
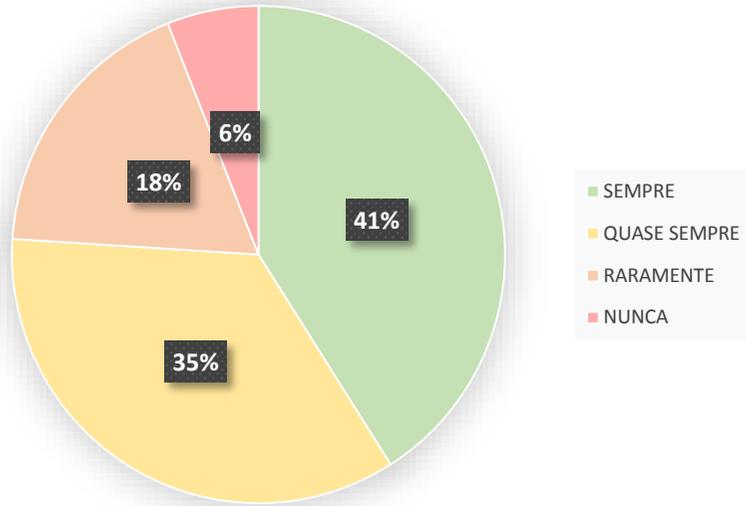


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



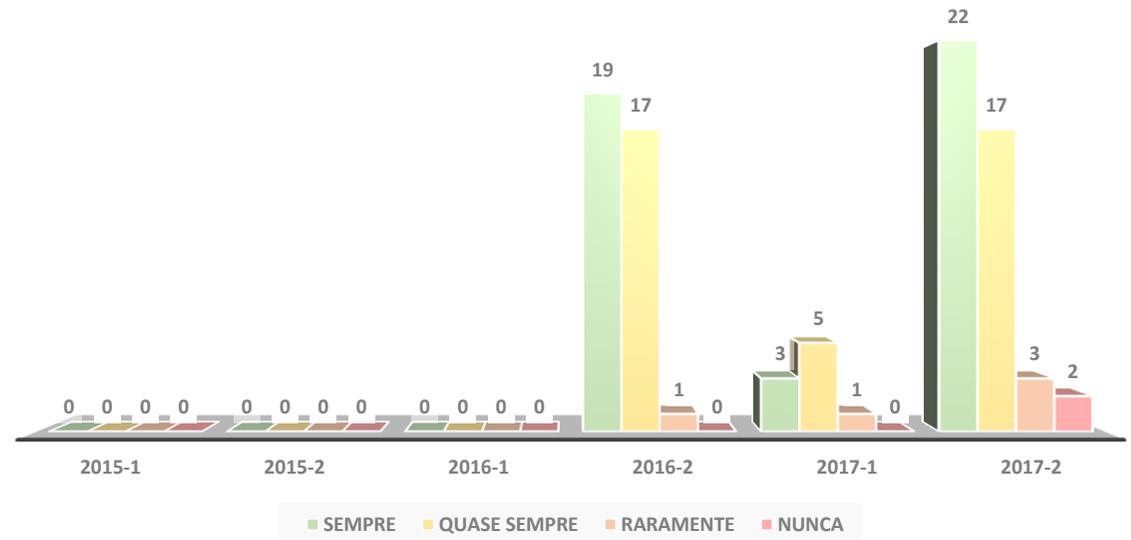
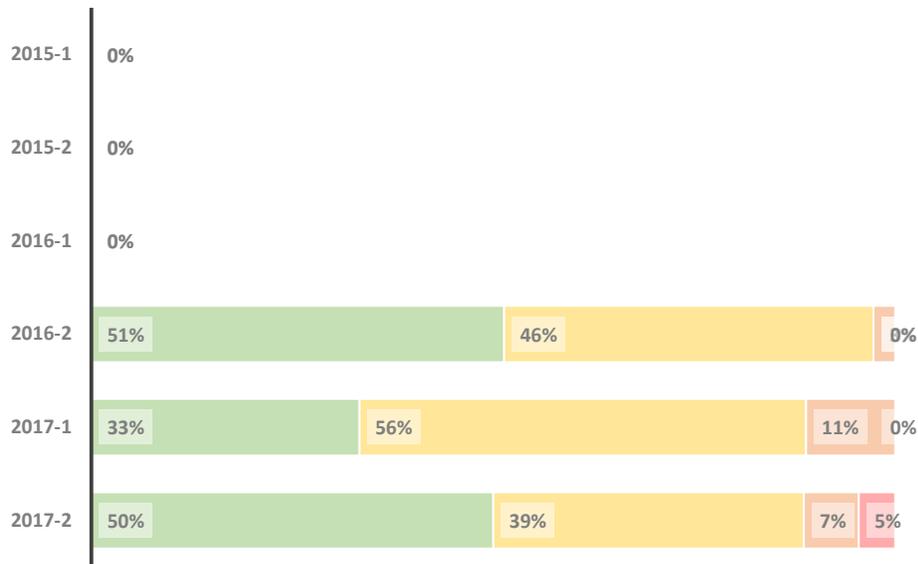
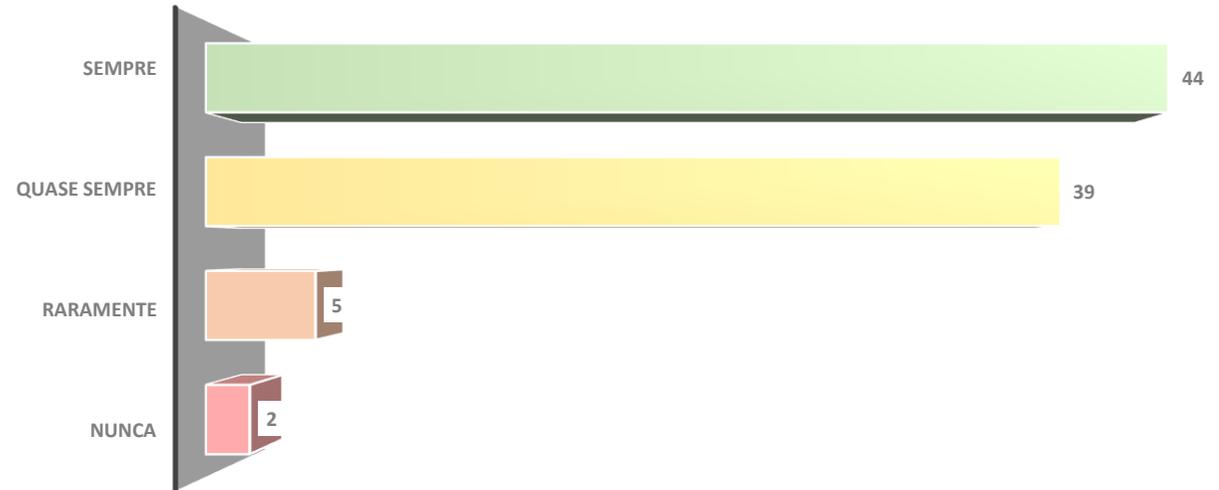
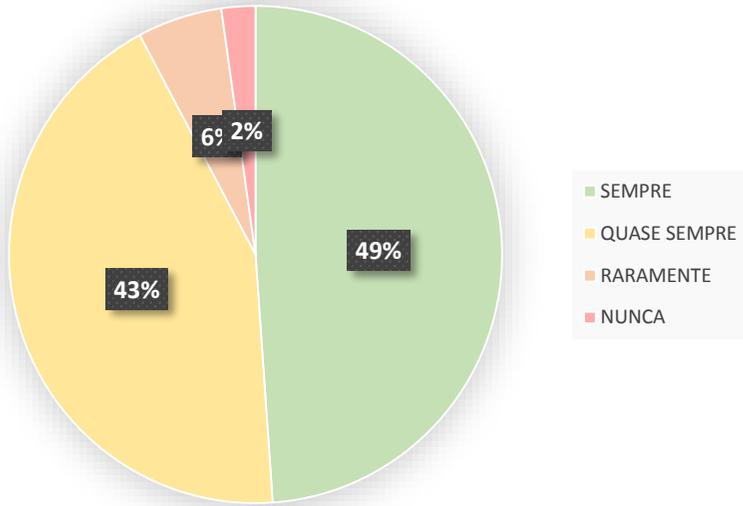


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



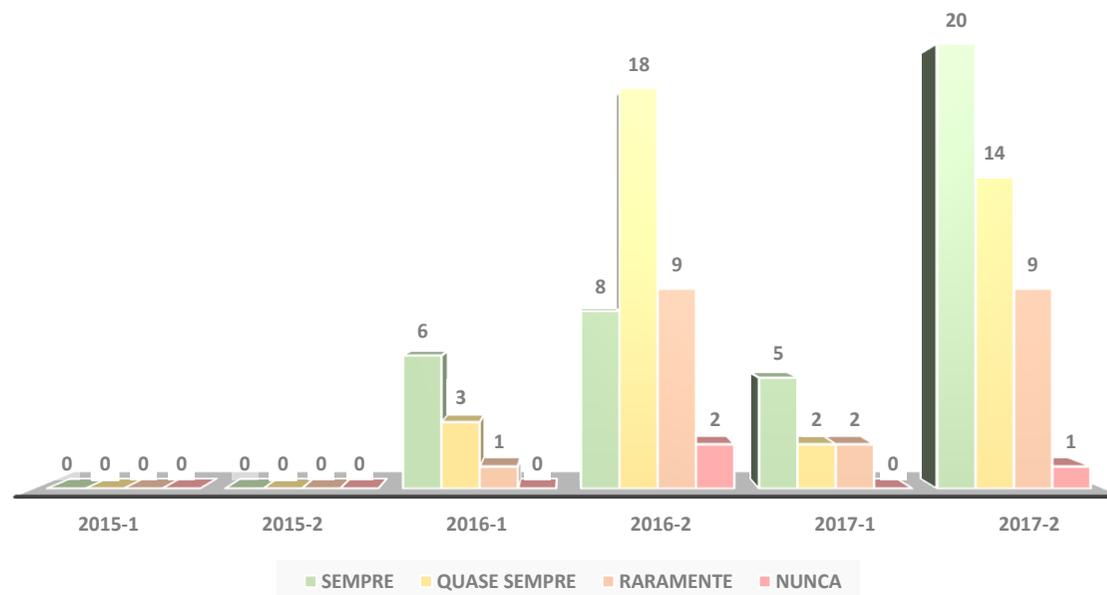
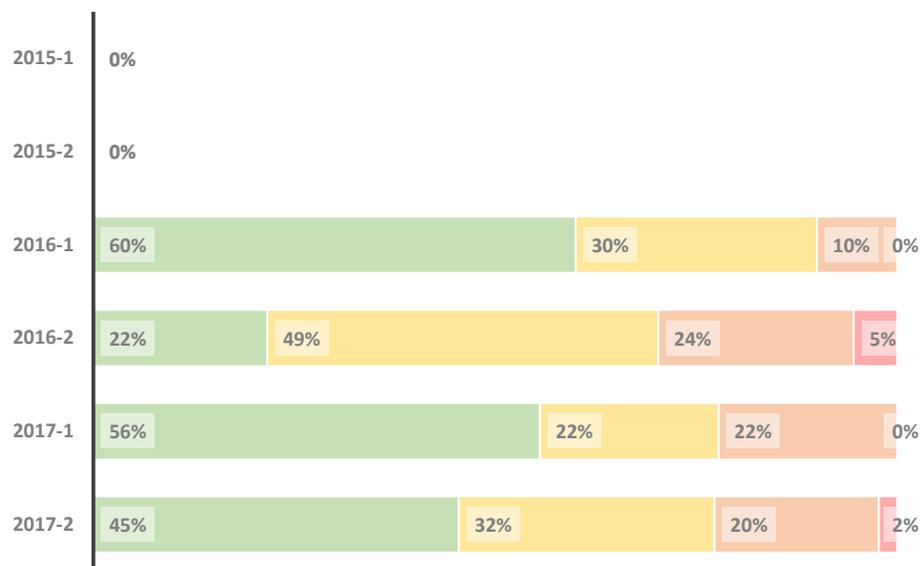
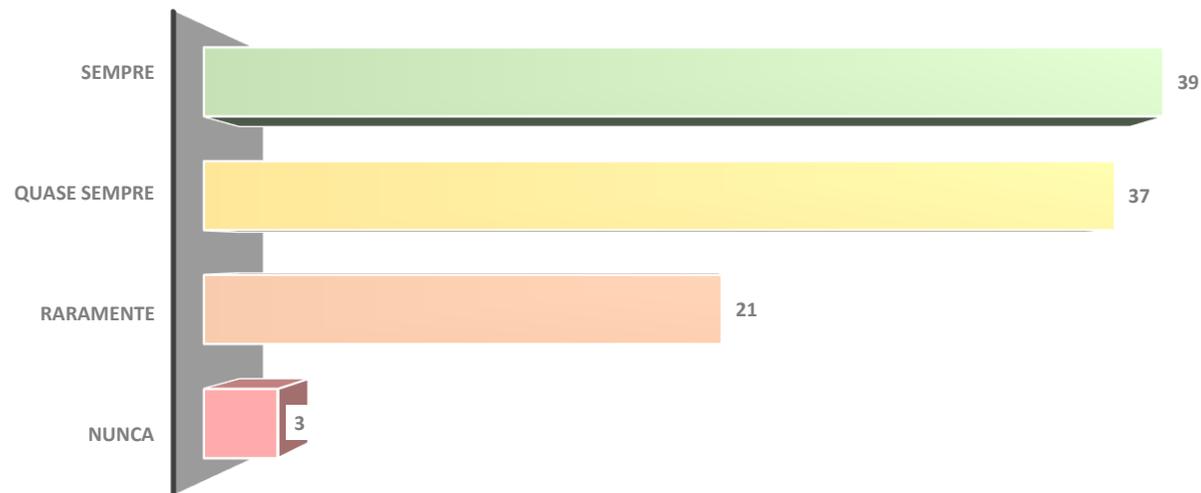
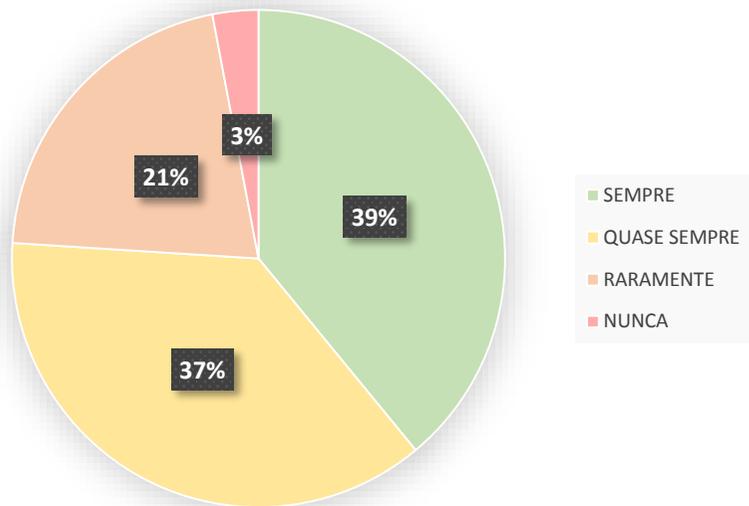


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



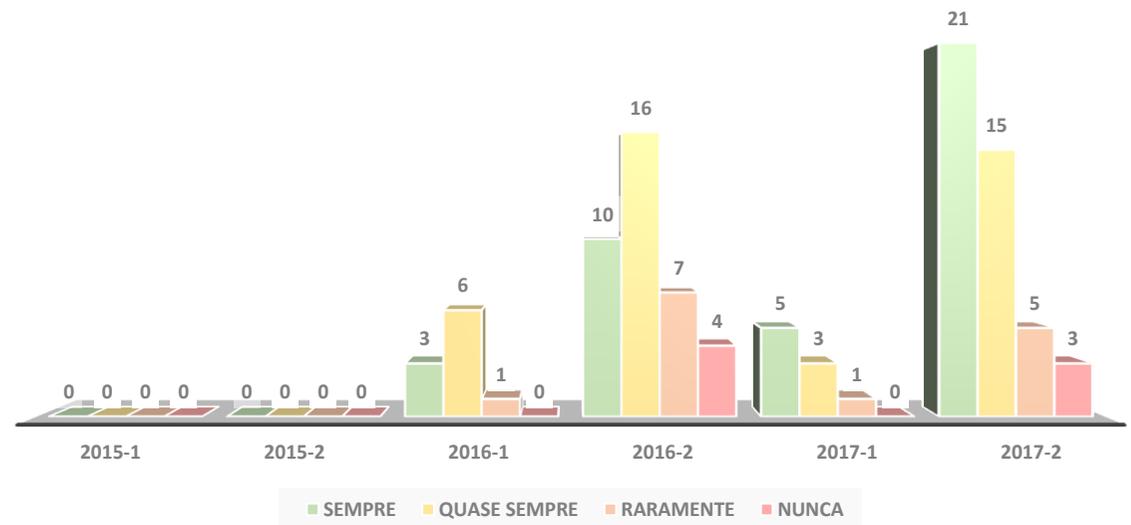
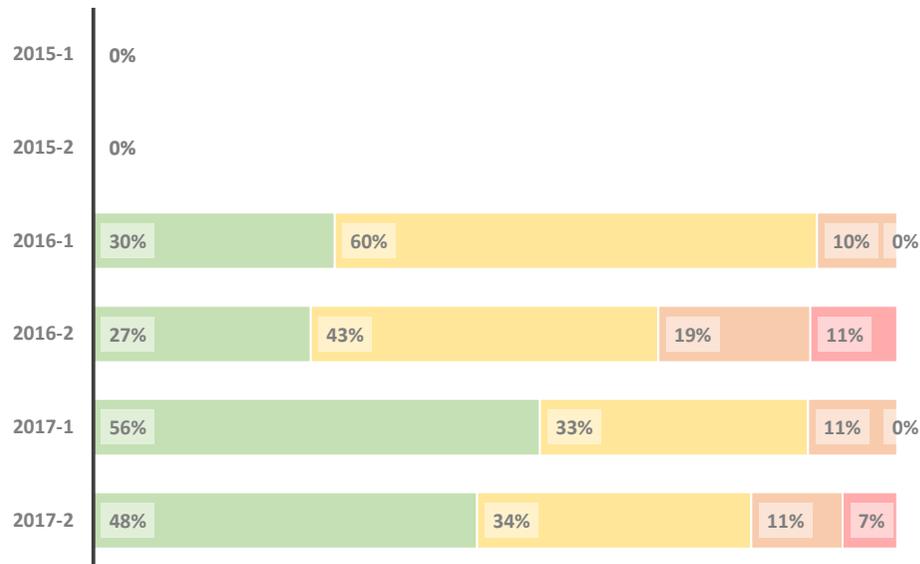
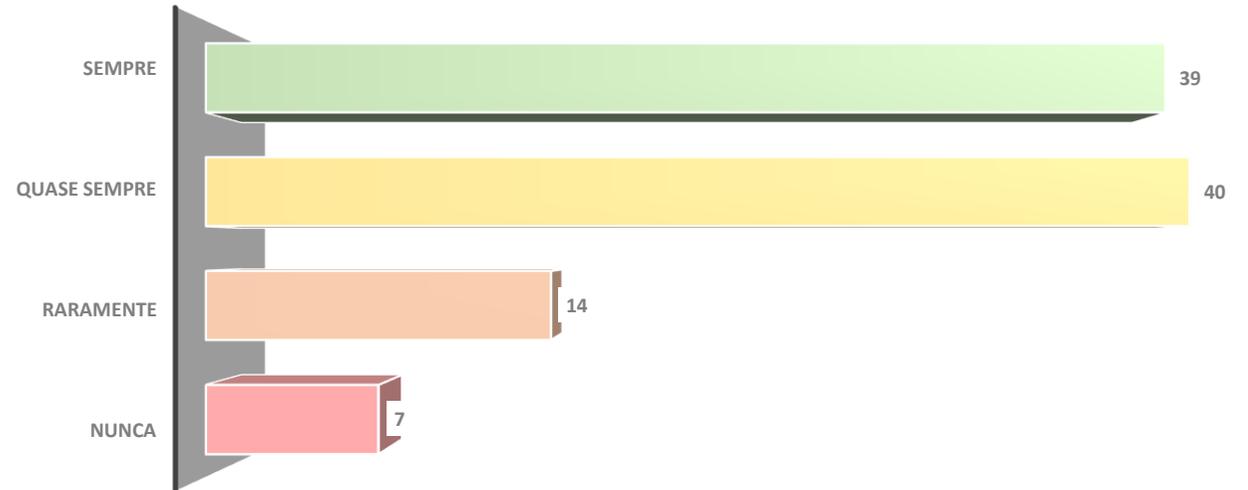
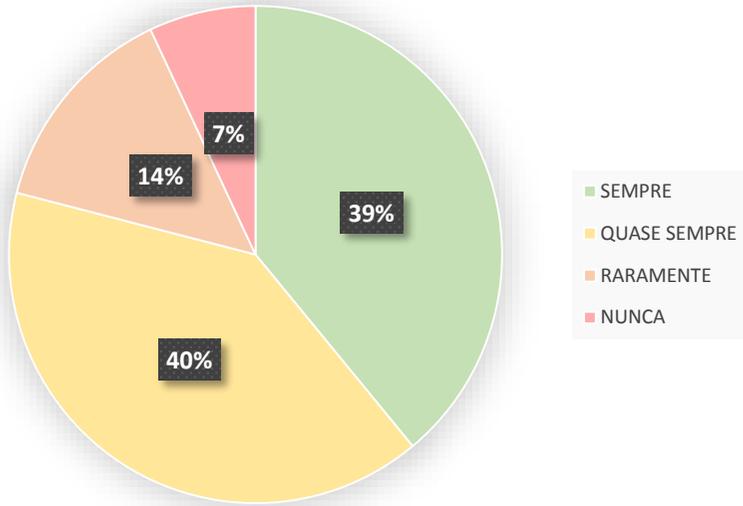


O COORDENADOR: é acessível ao aluno?



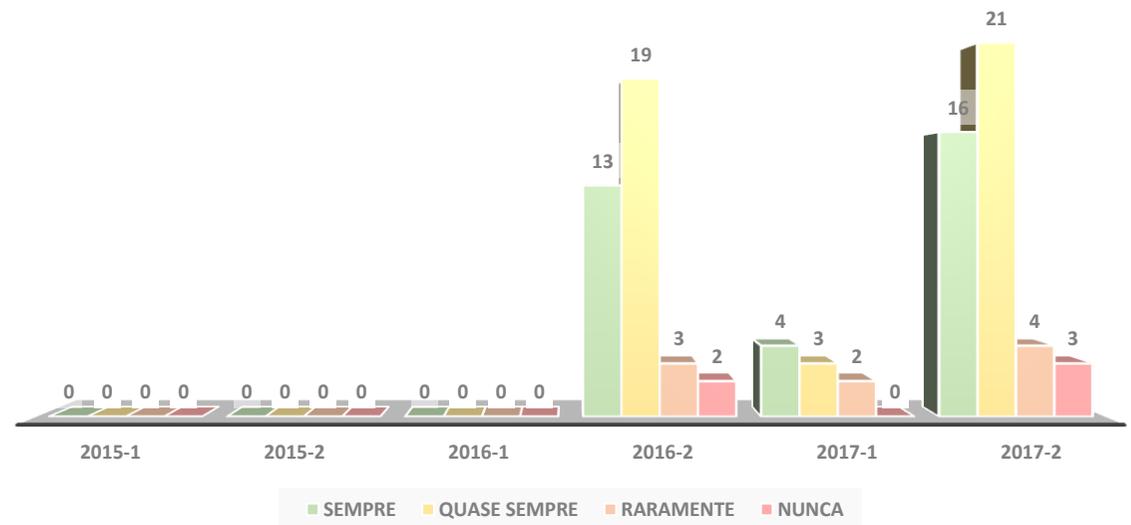
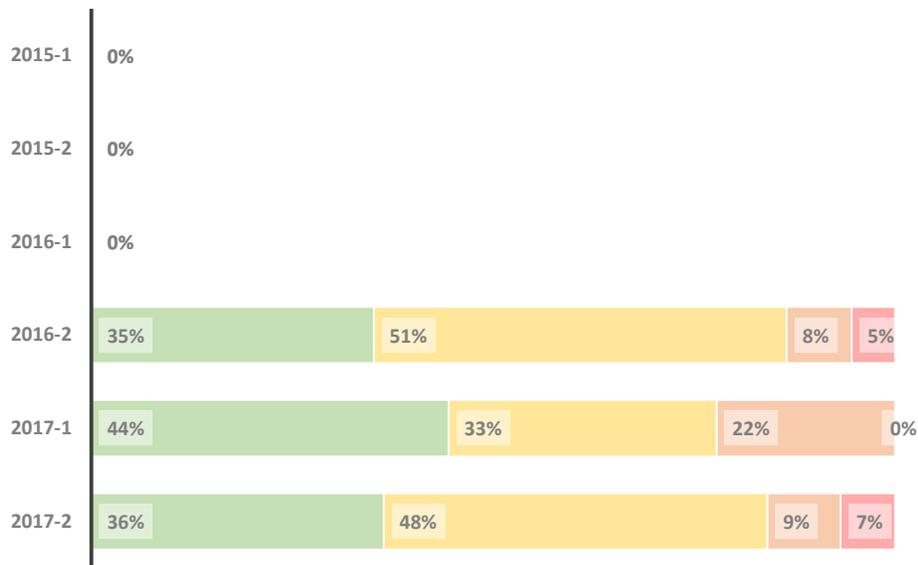
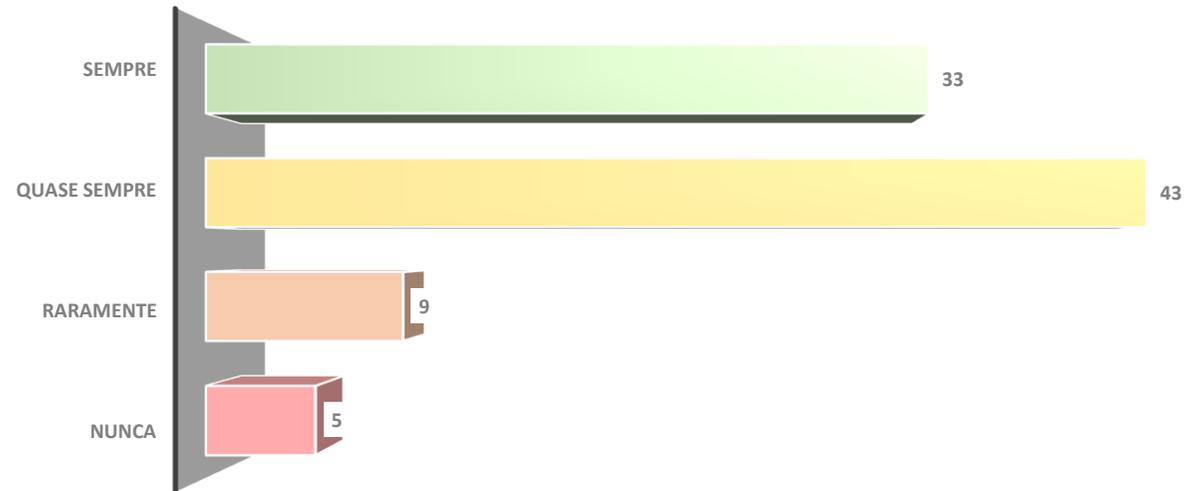
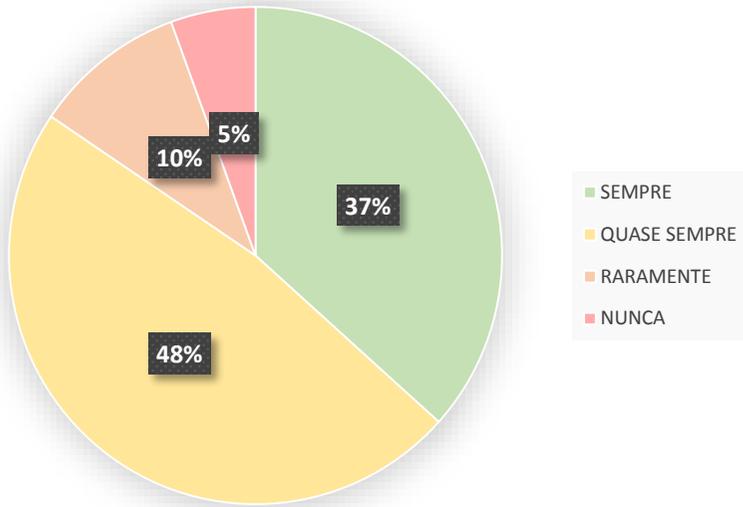


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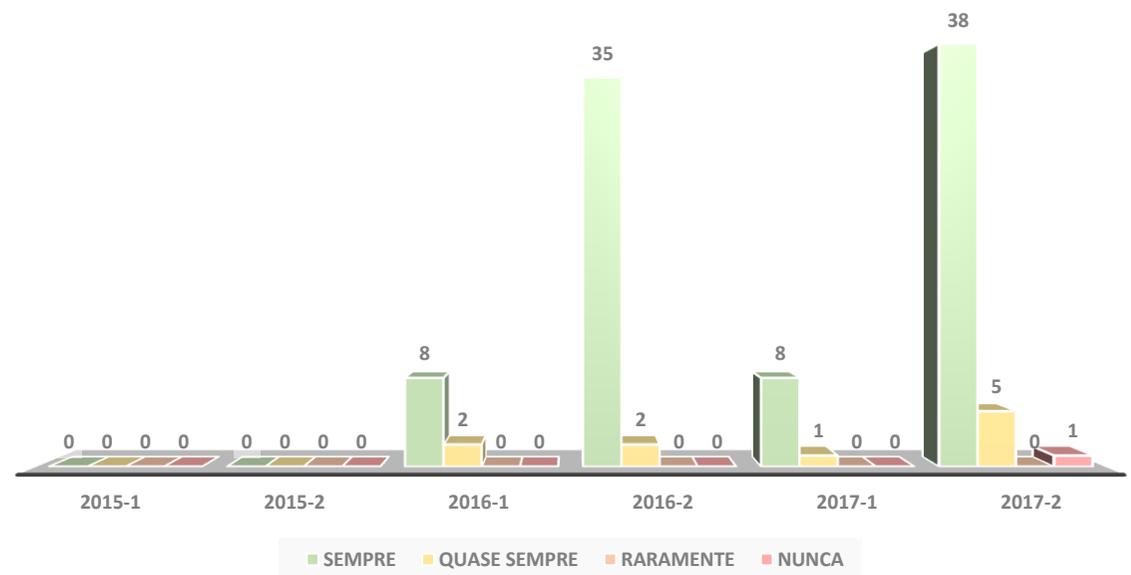
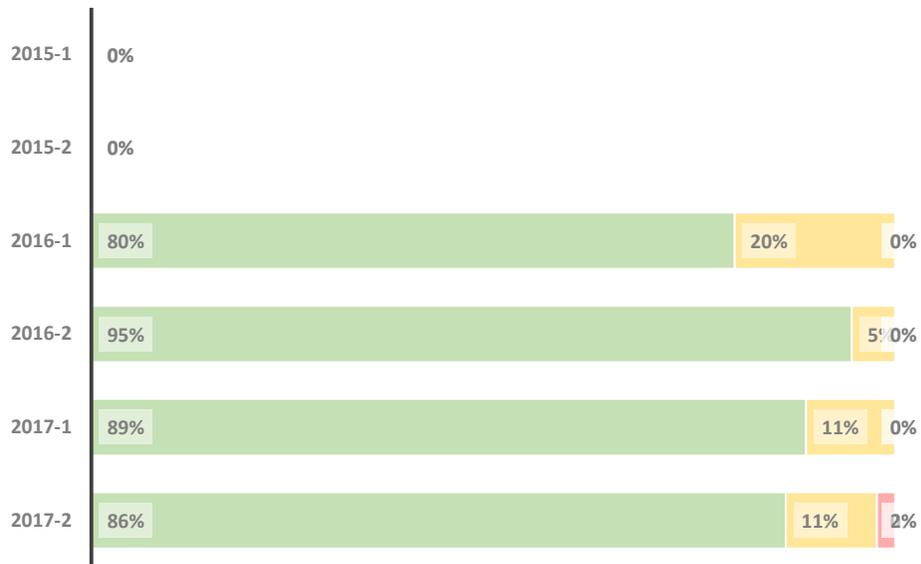
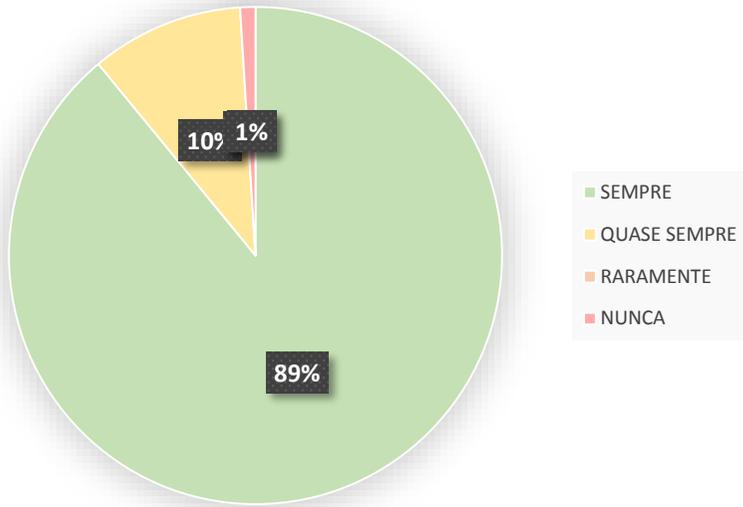


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



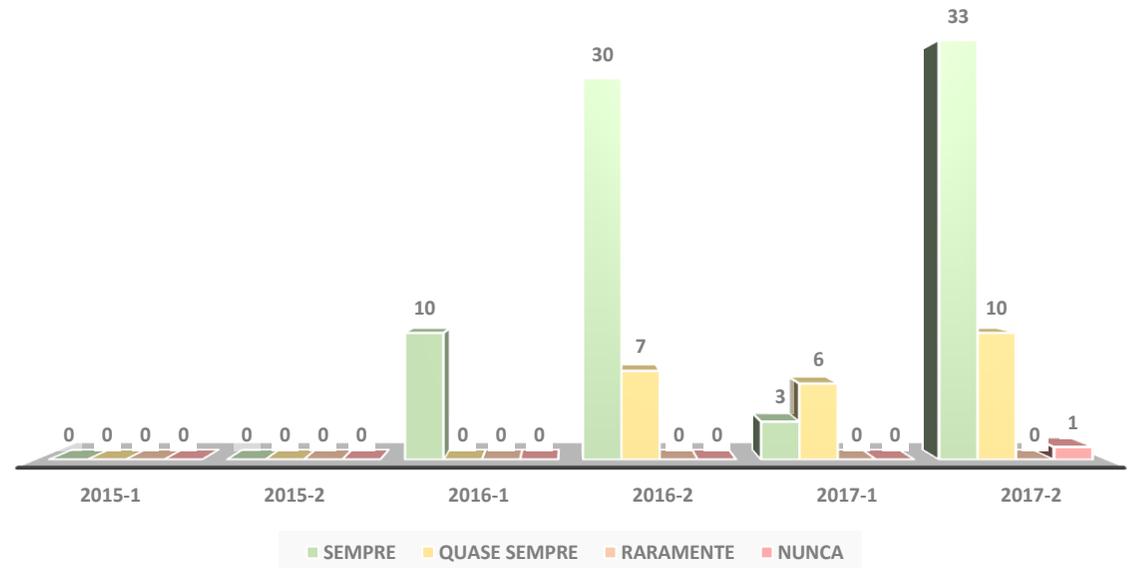
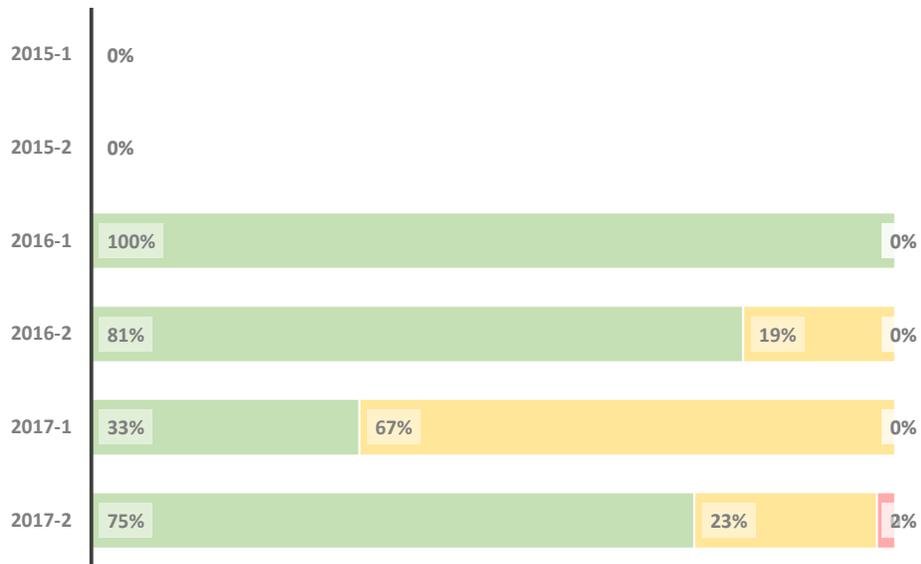
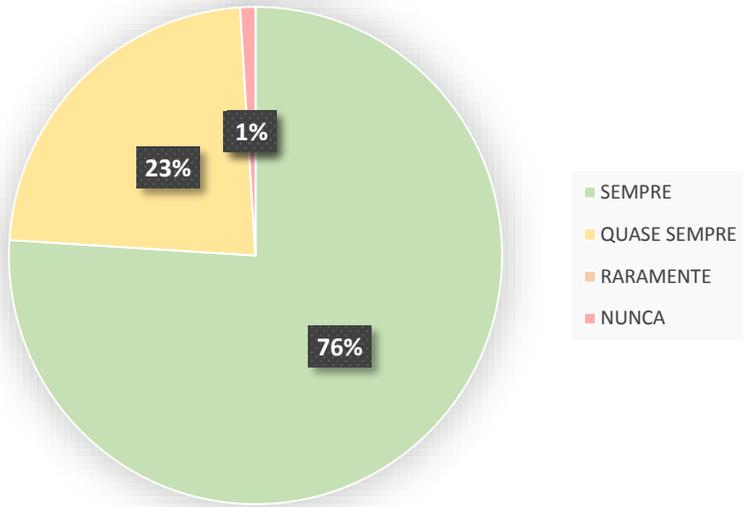


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



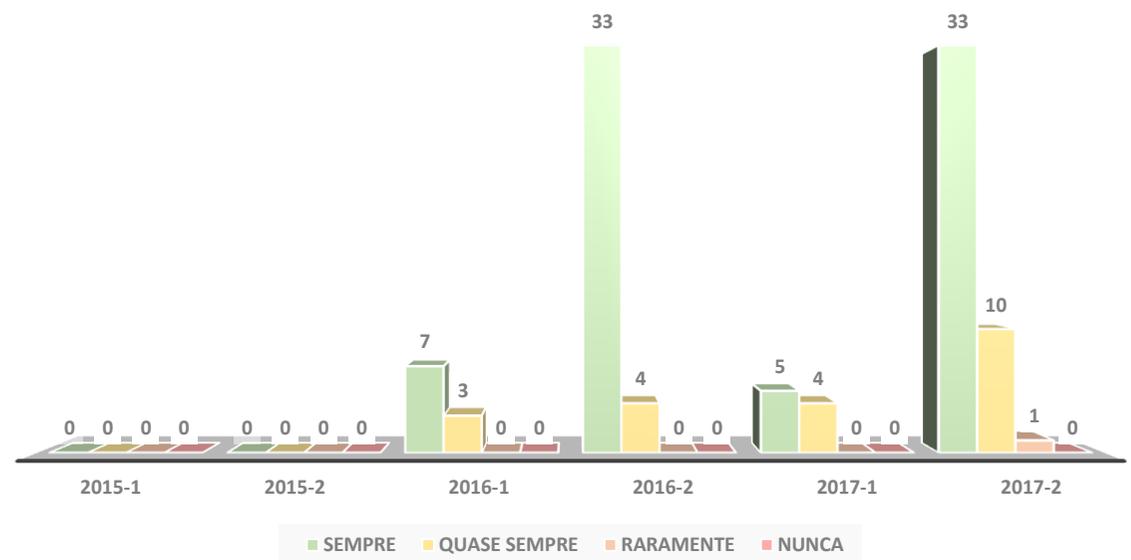
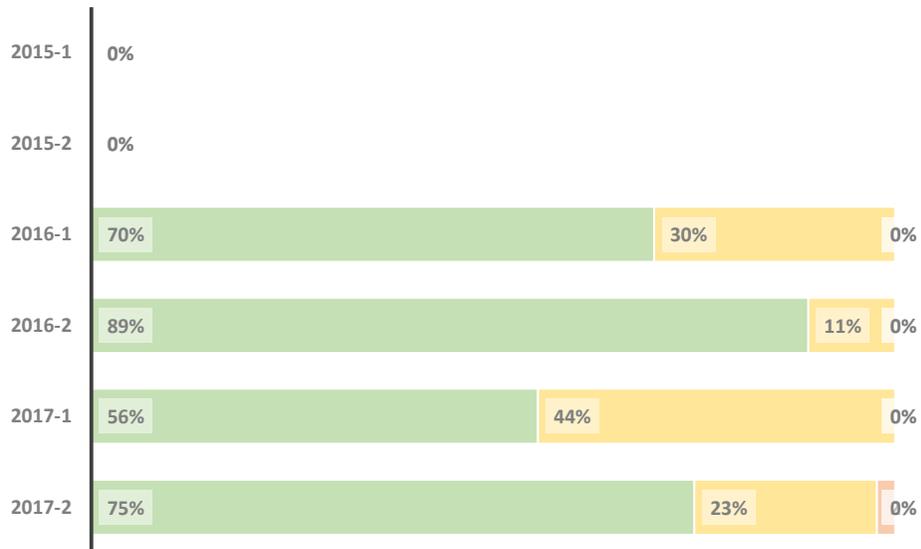
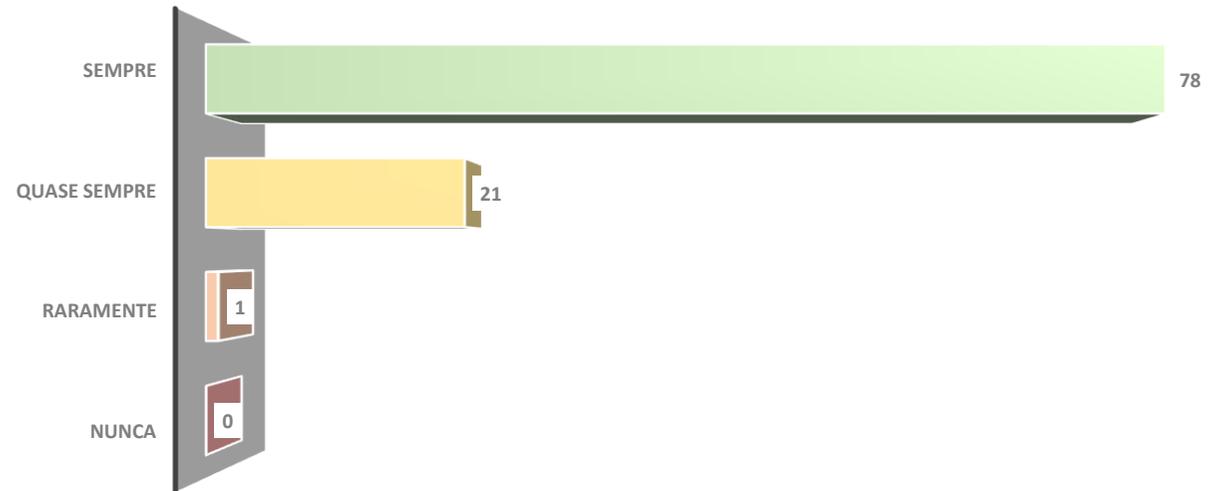
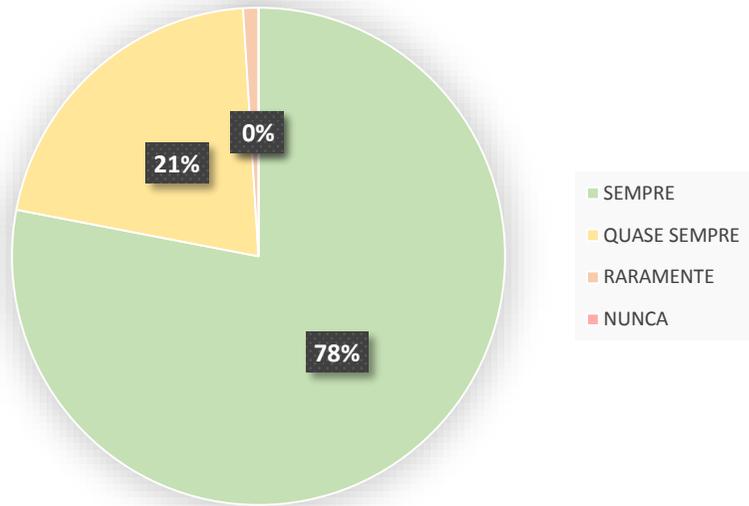


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



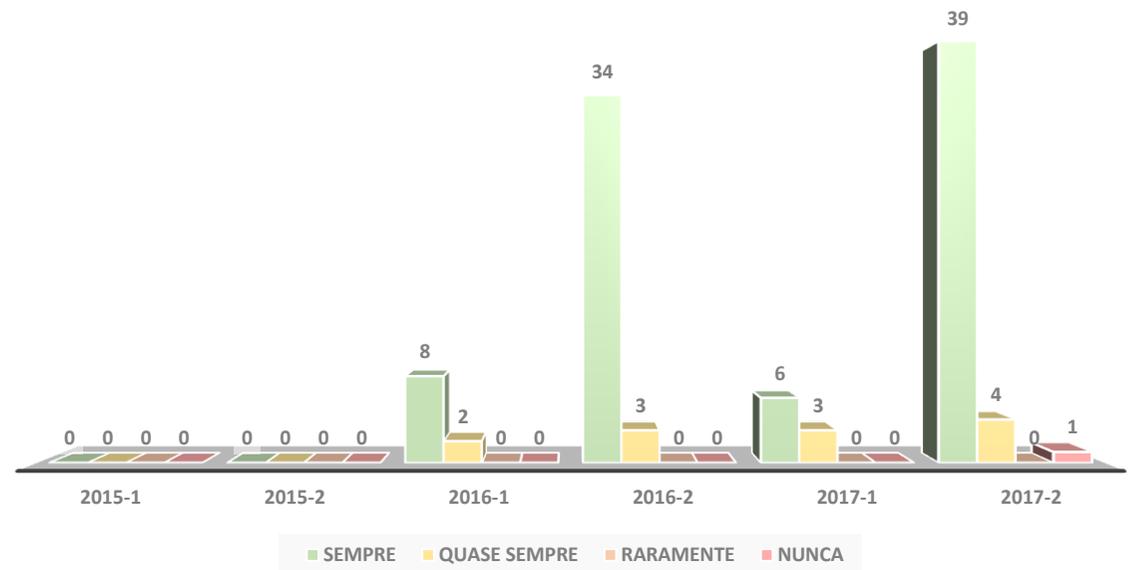
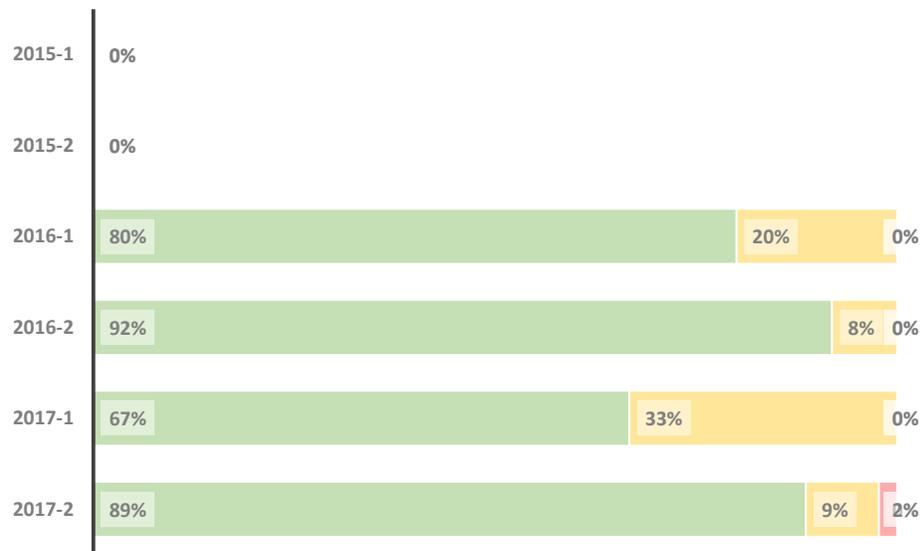
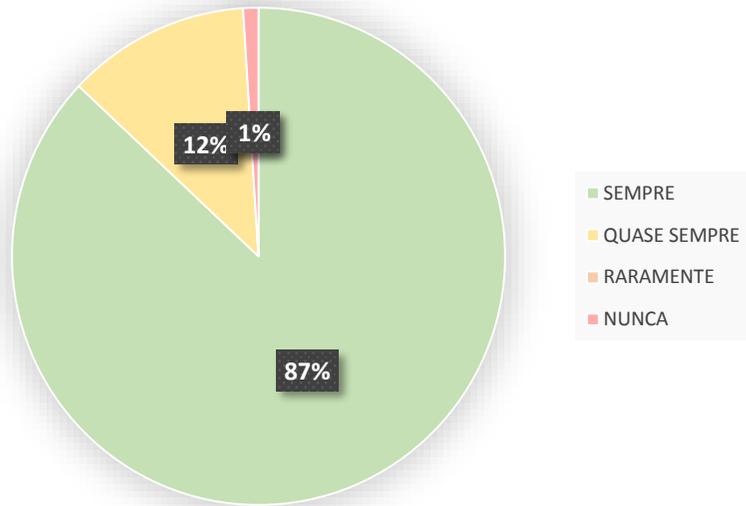


**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**



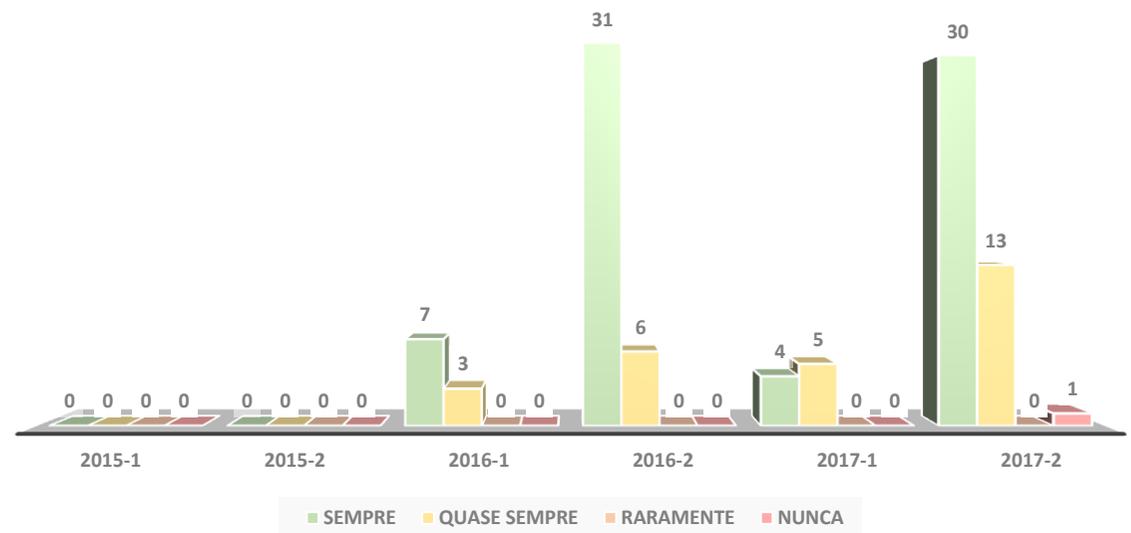
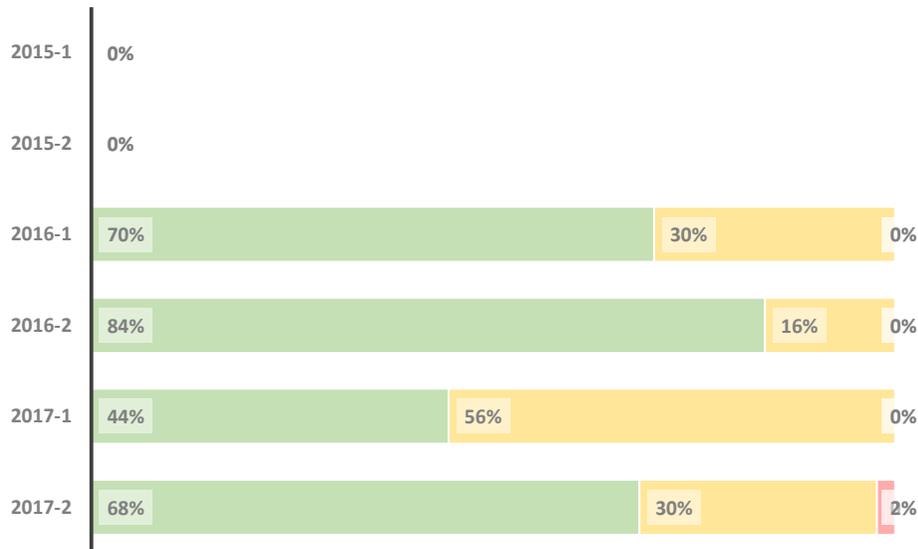
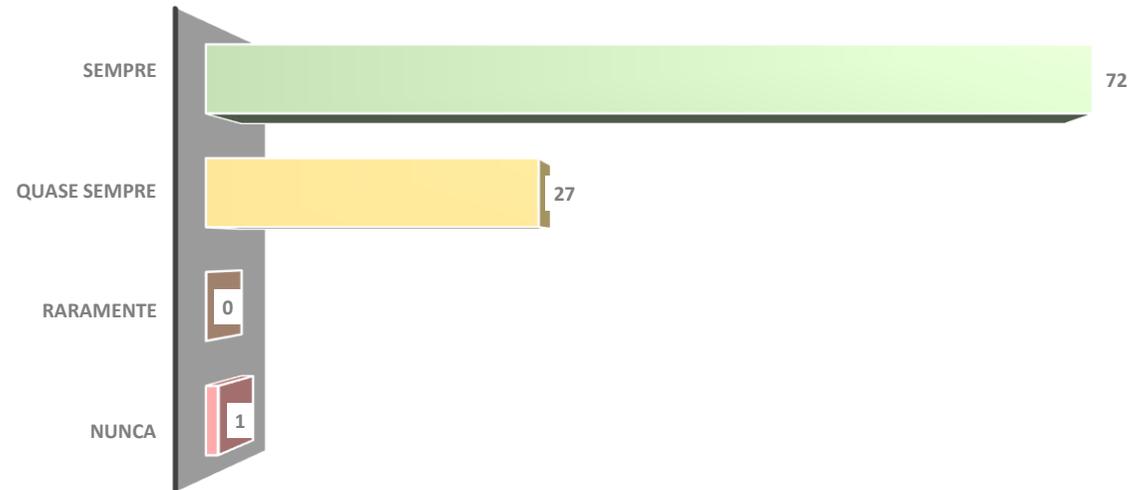
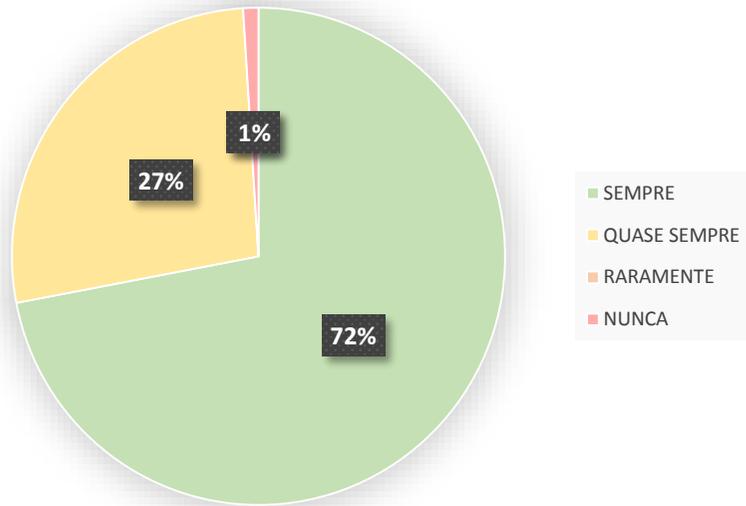


OS PROFESSORES: fazem chamada?



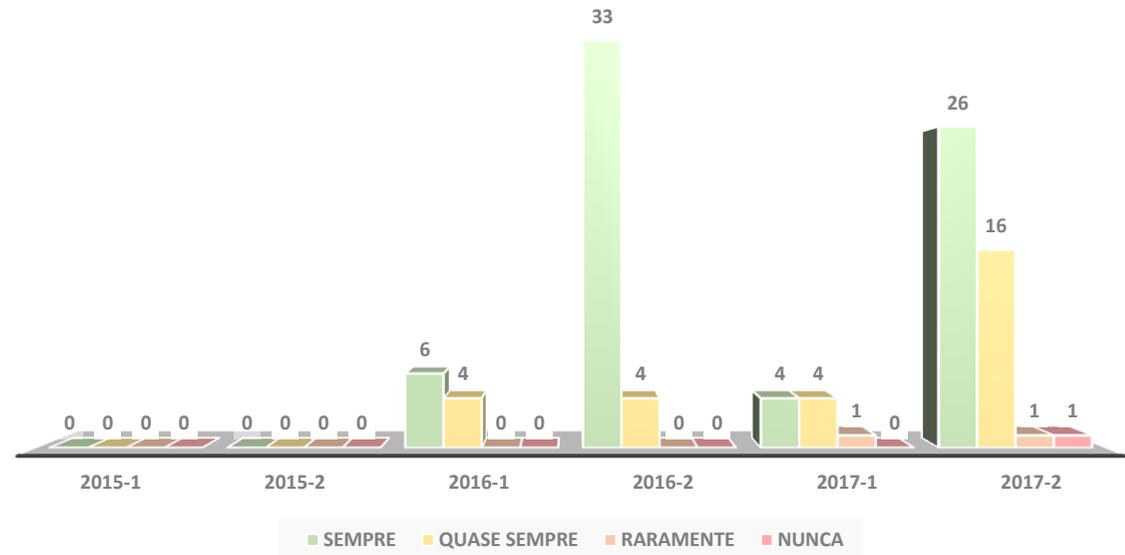
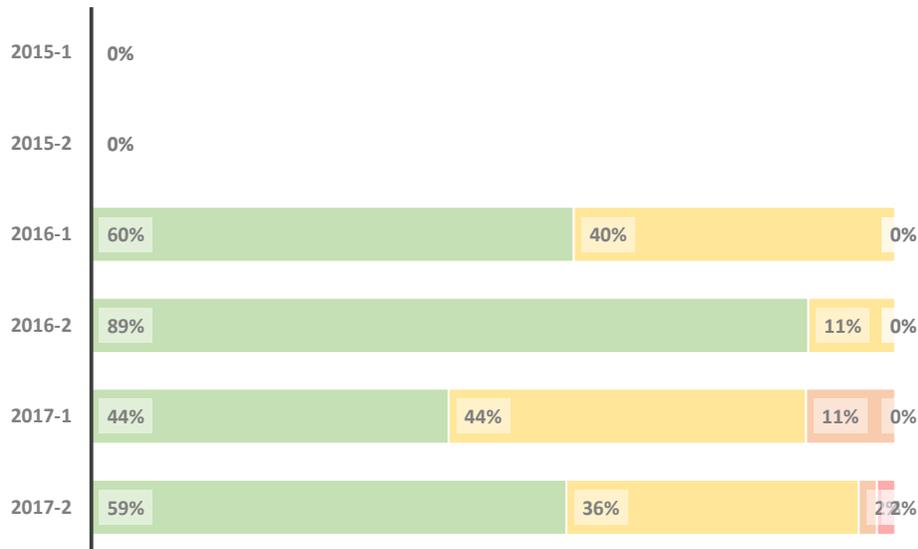
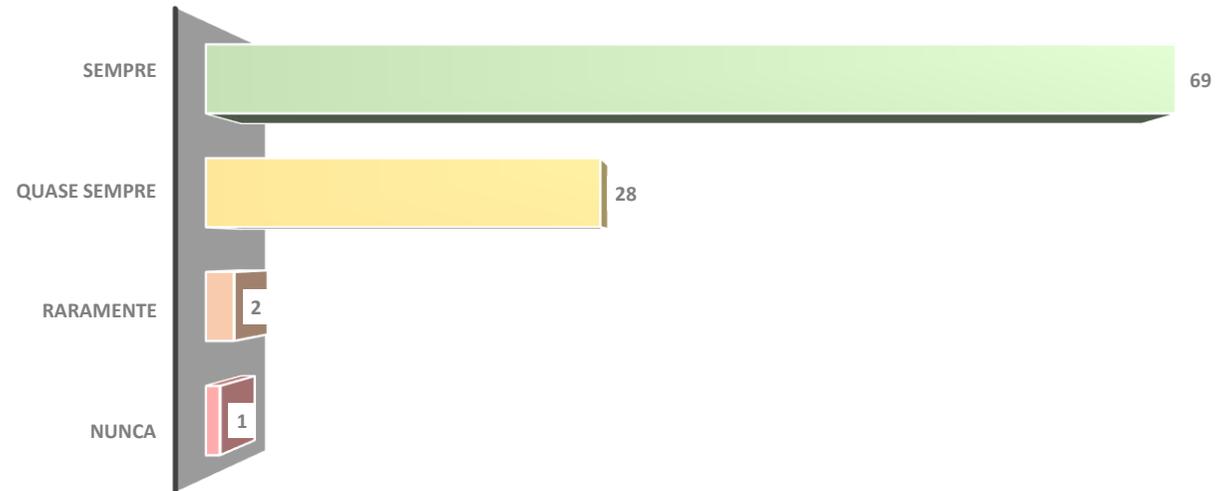
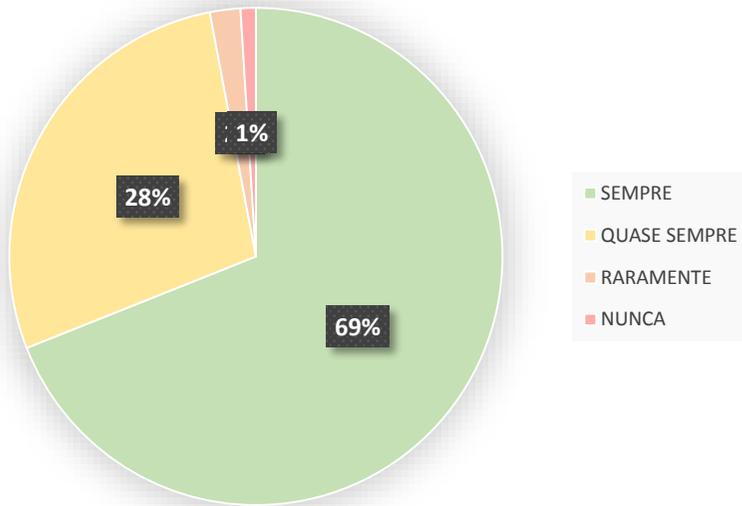


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



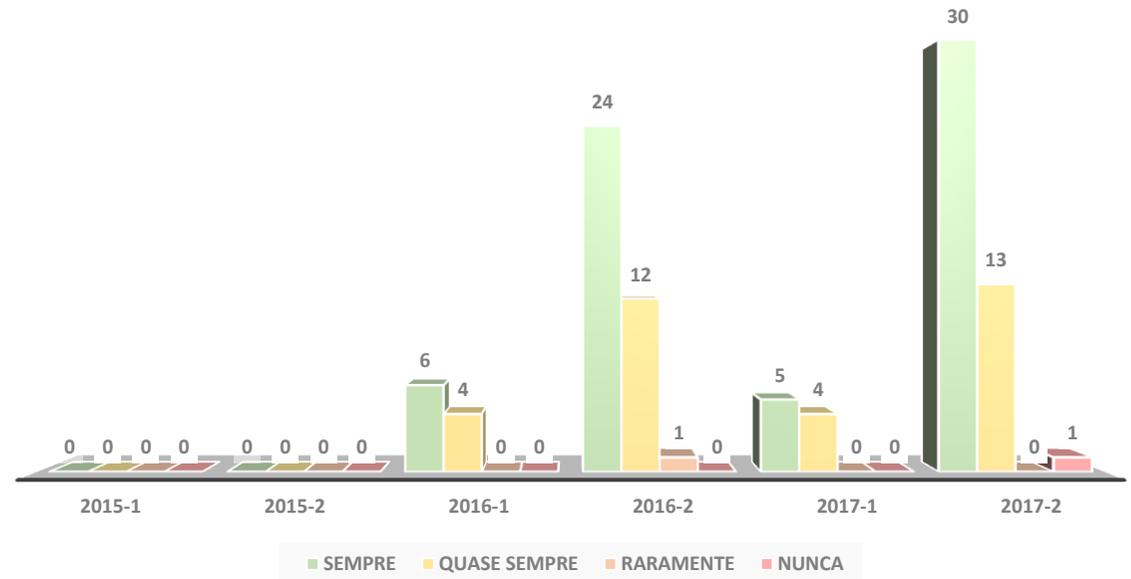
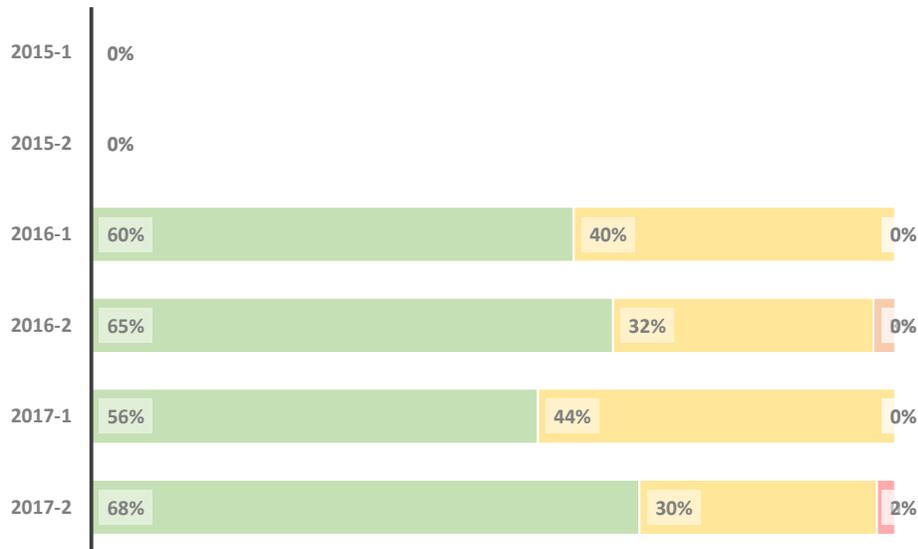
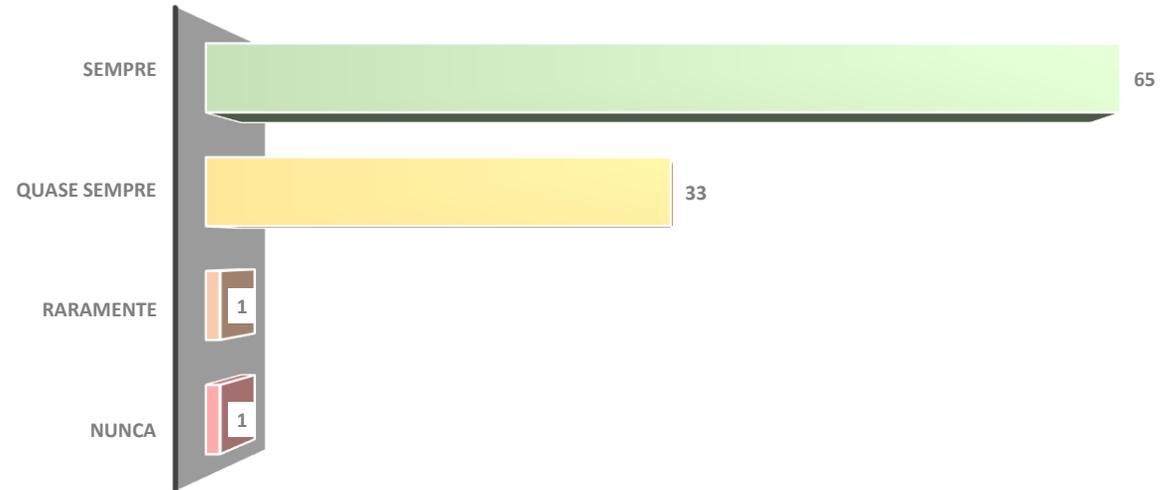
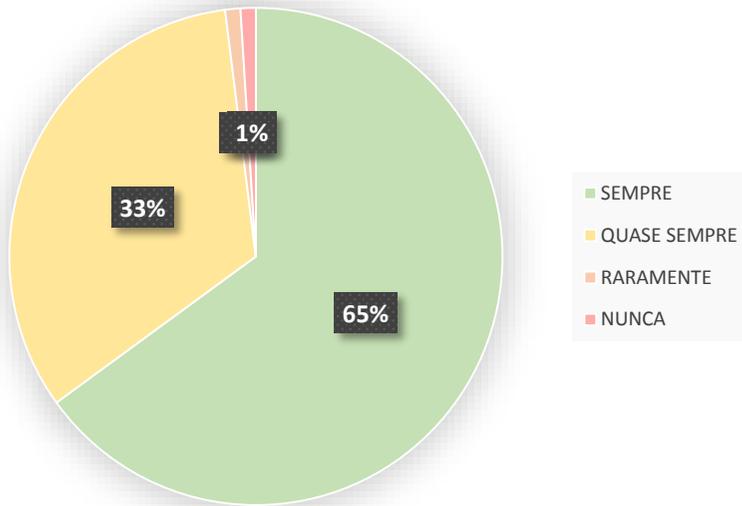


**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



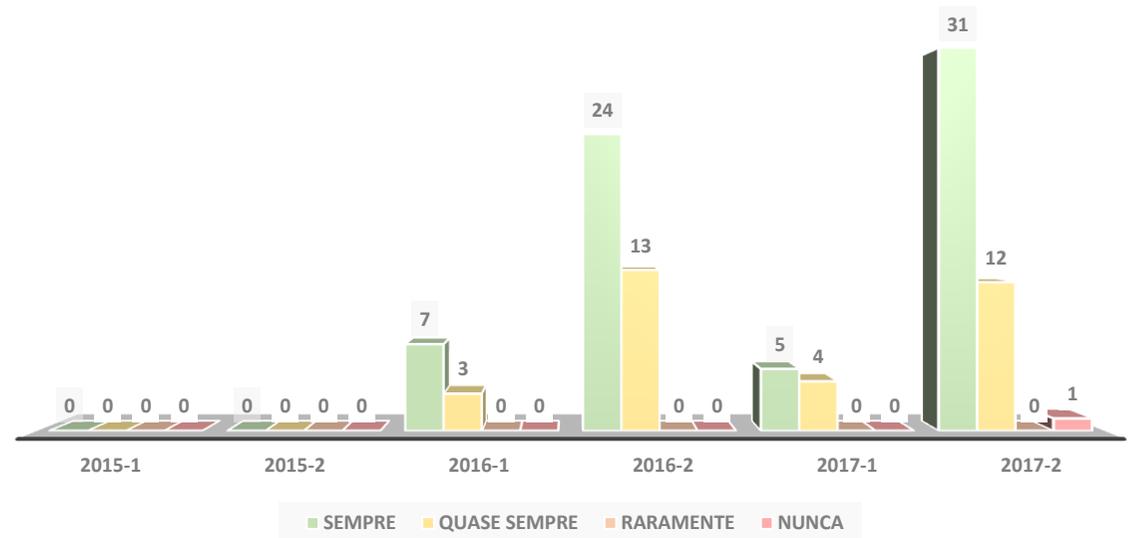
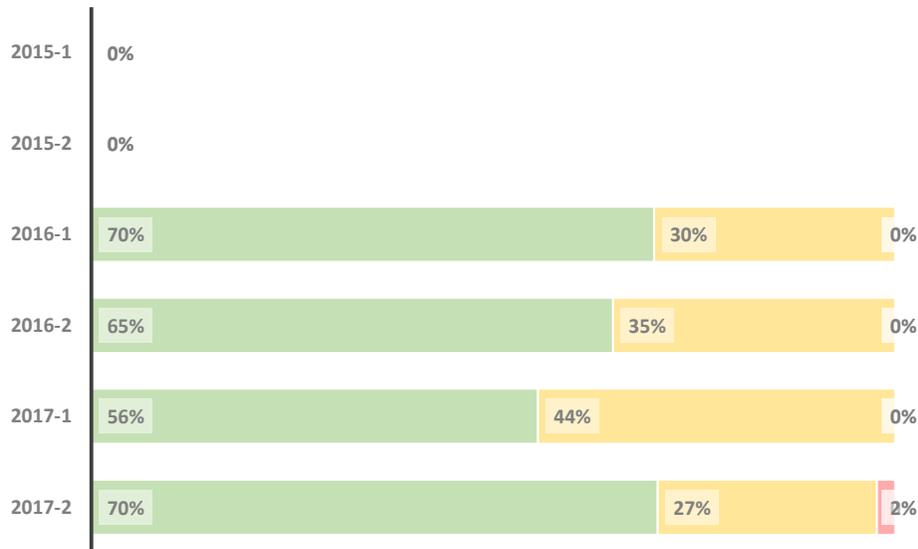
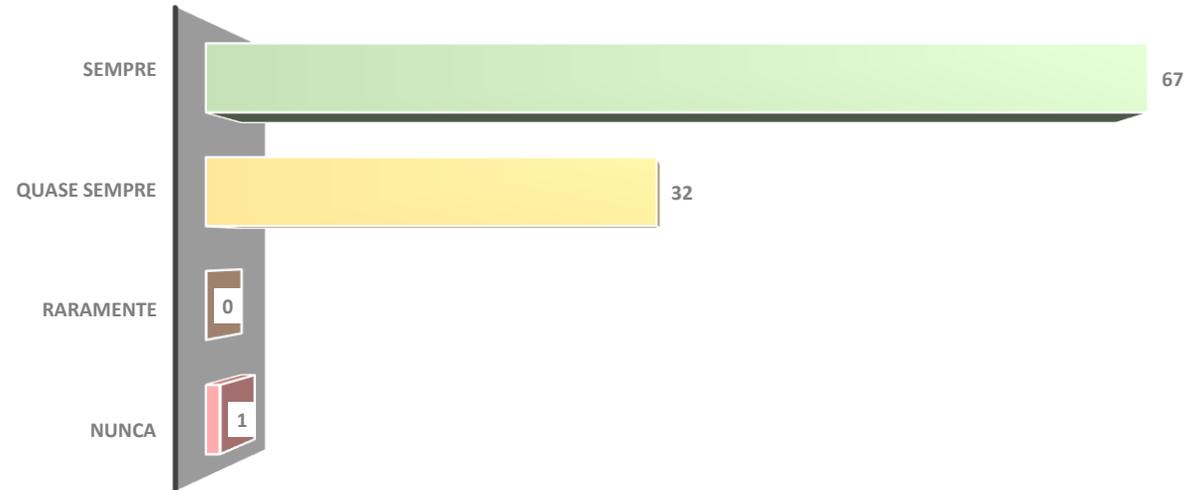
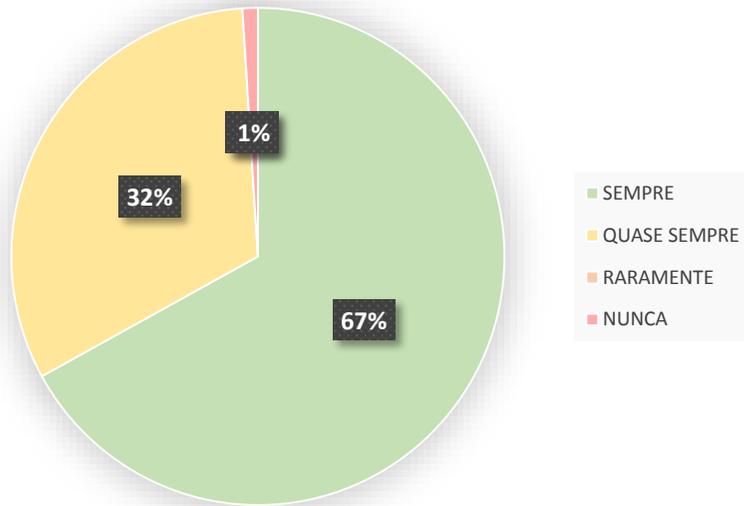


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



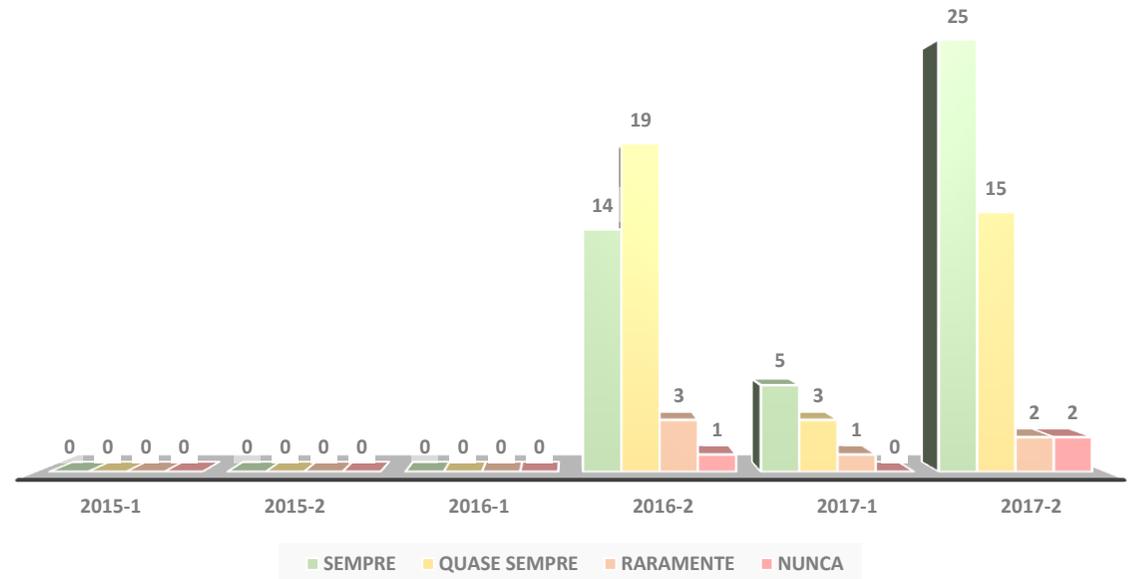
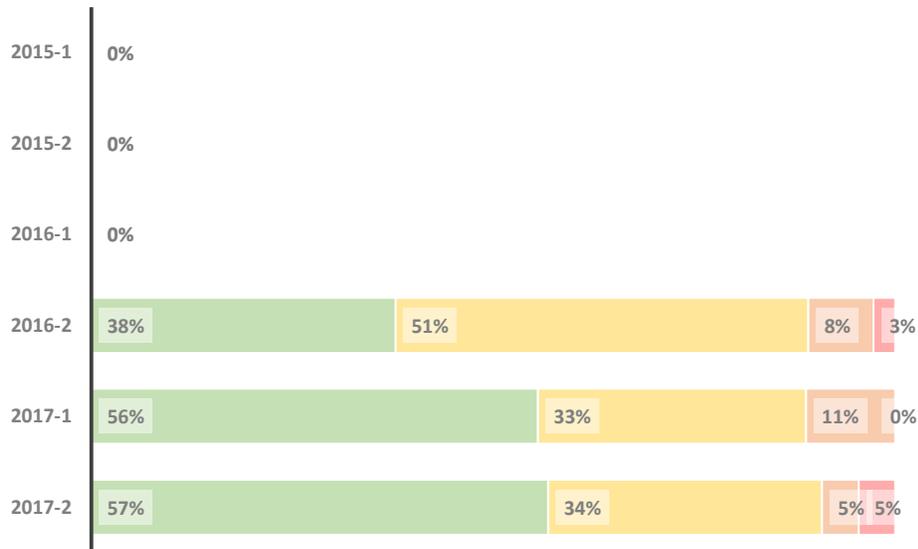
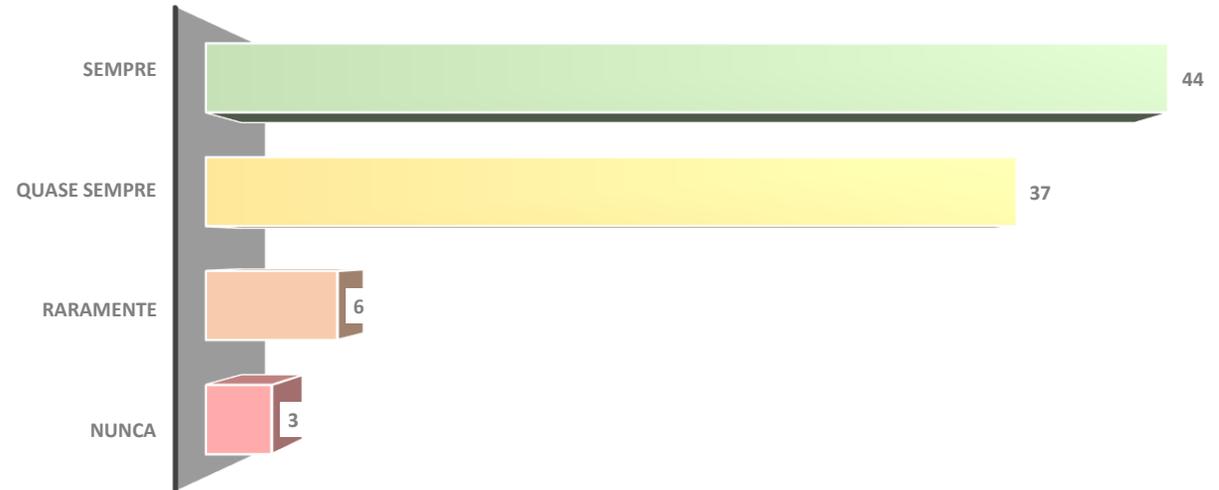
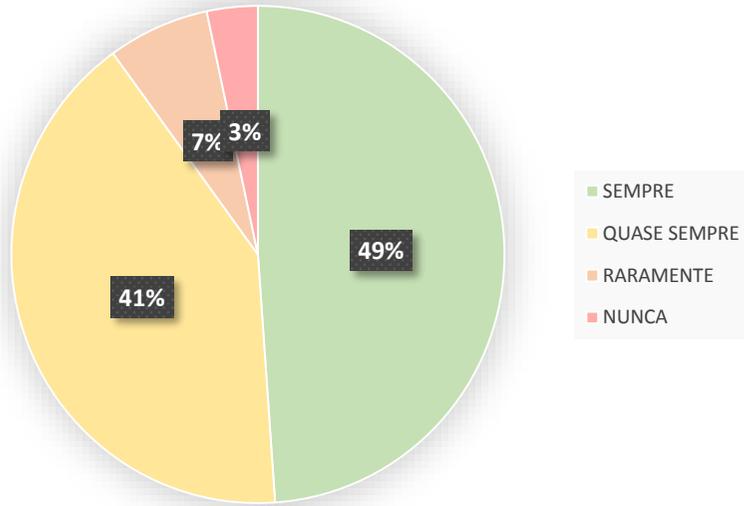


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



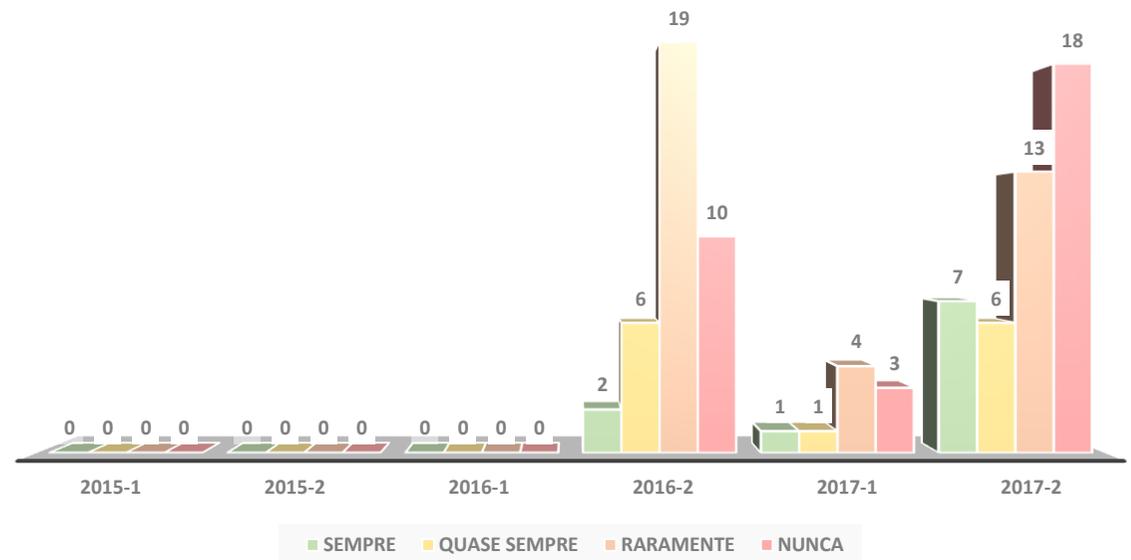
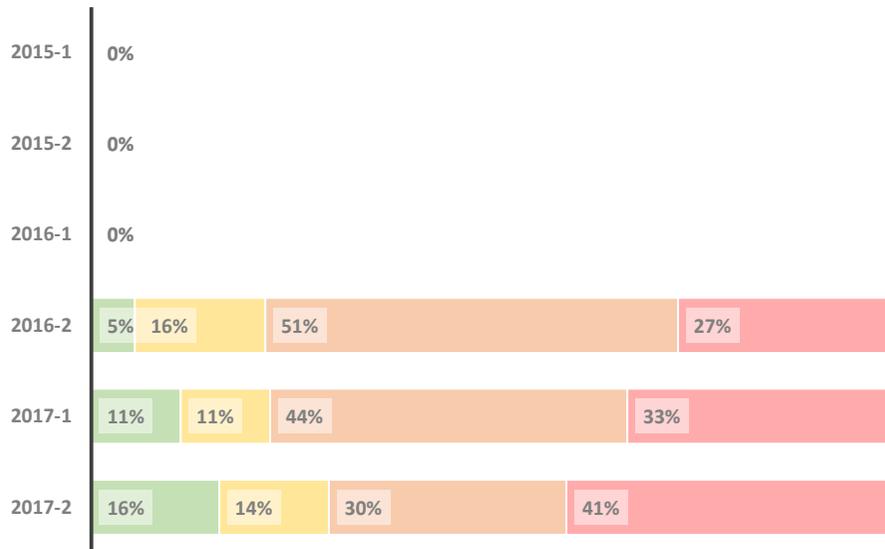
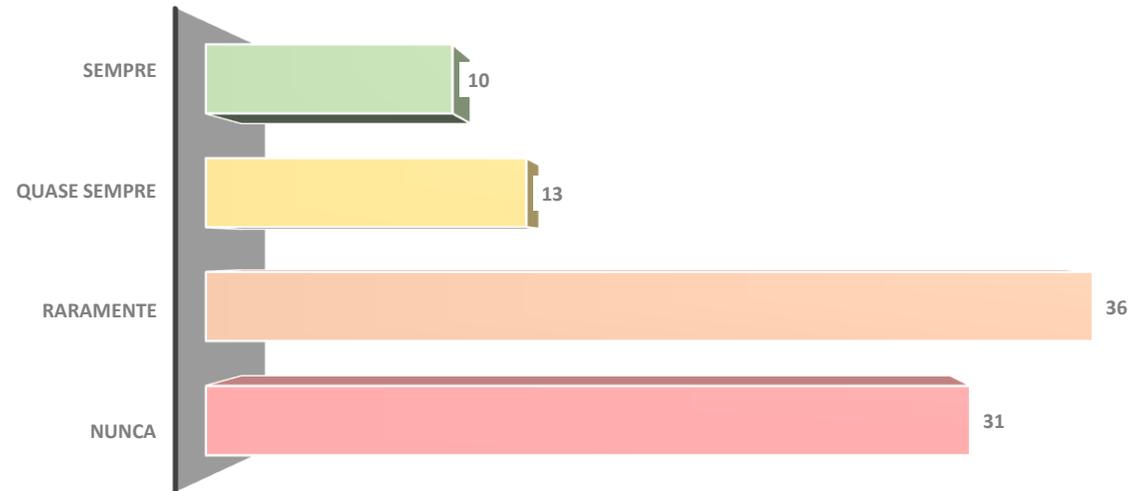
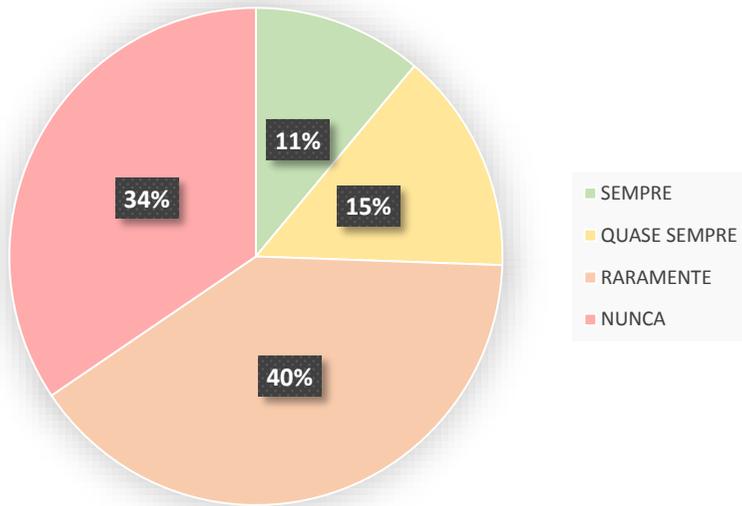


Você acessa o aluno online frequentemente?



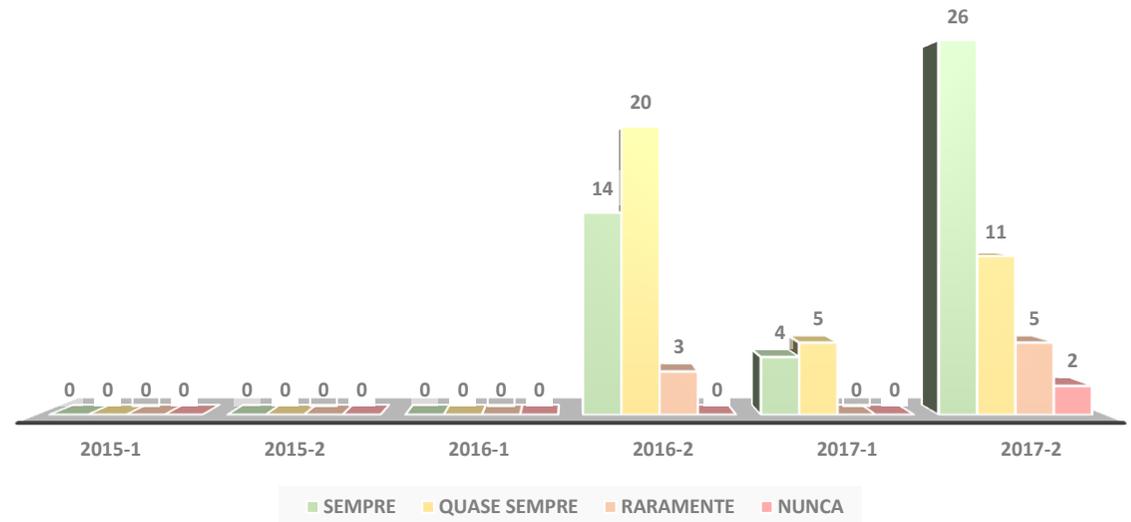
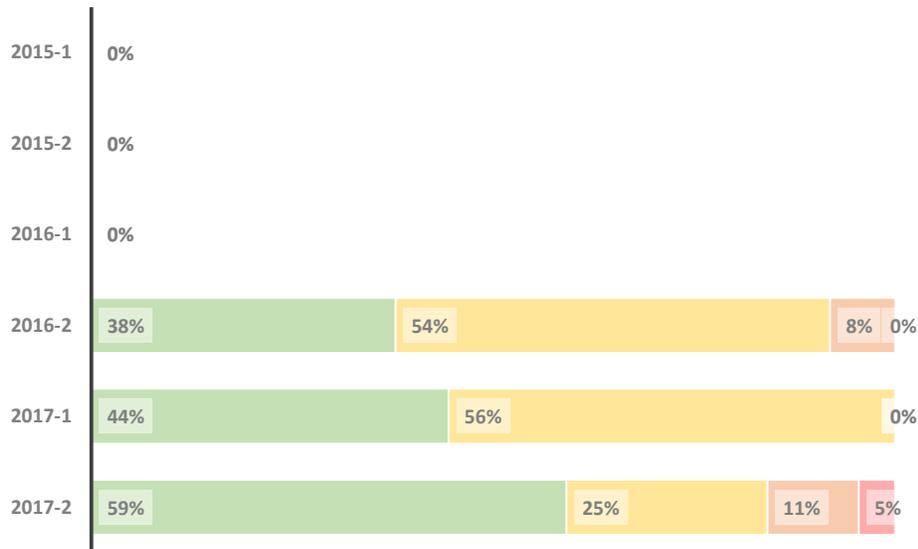
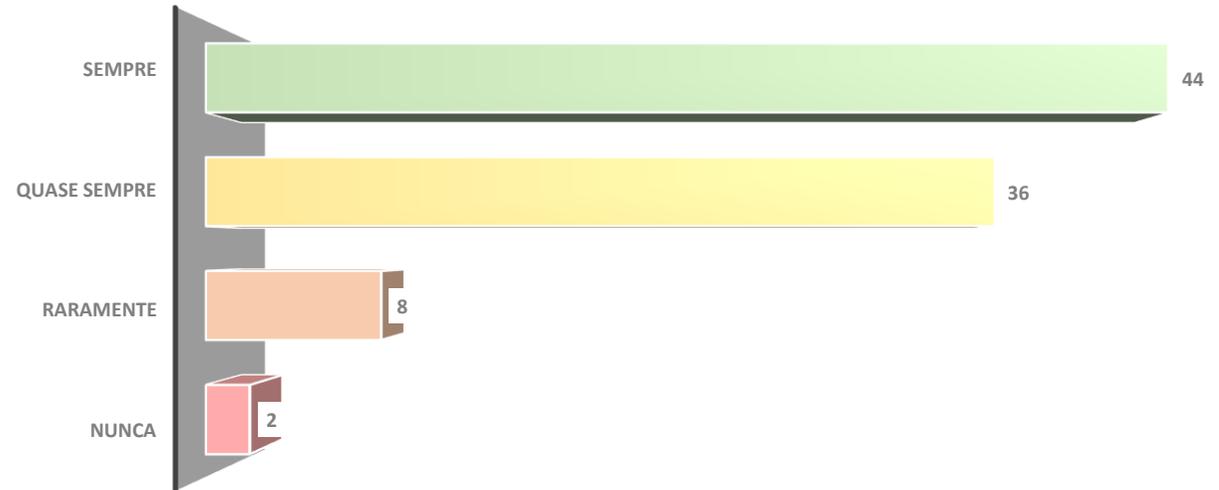
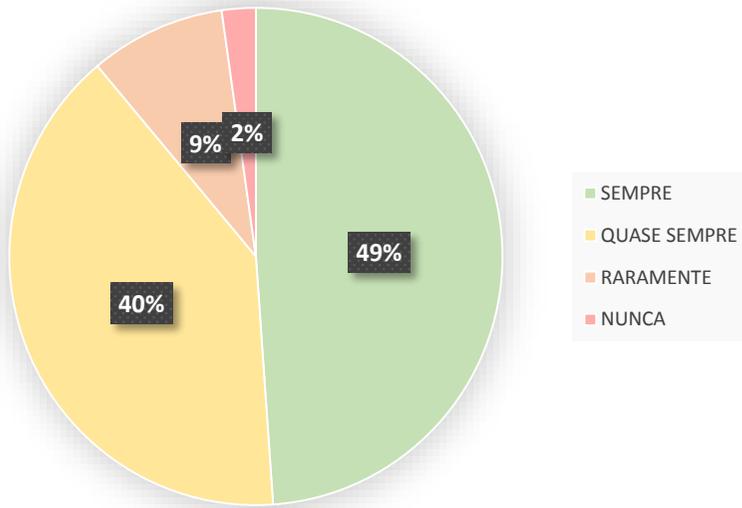


Você acessa o Office365 (email) frequentemente?



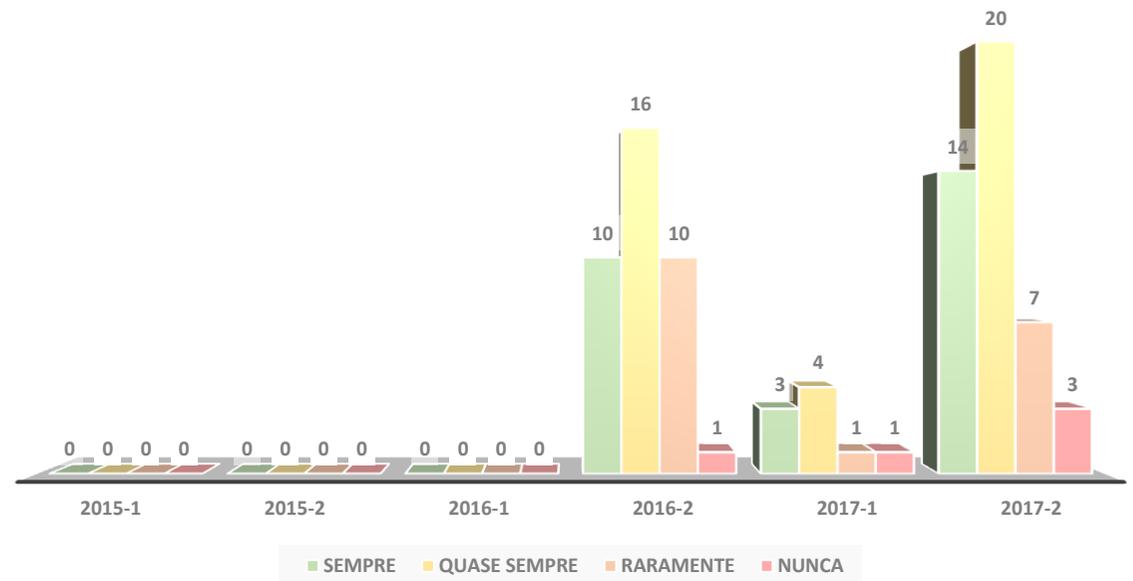
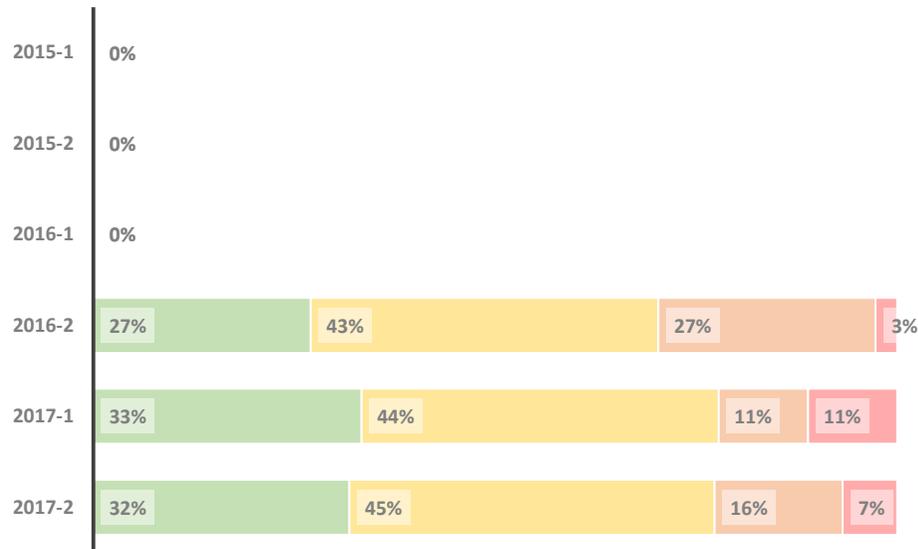
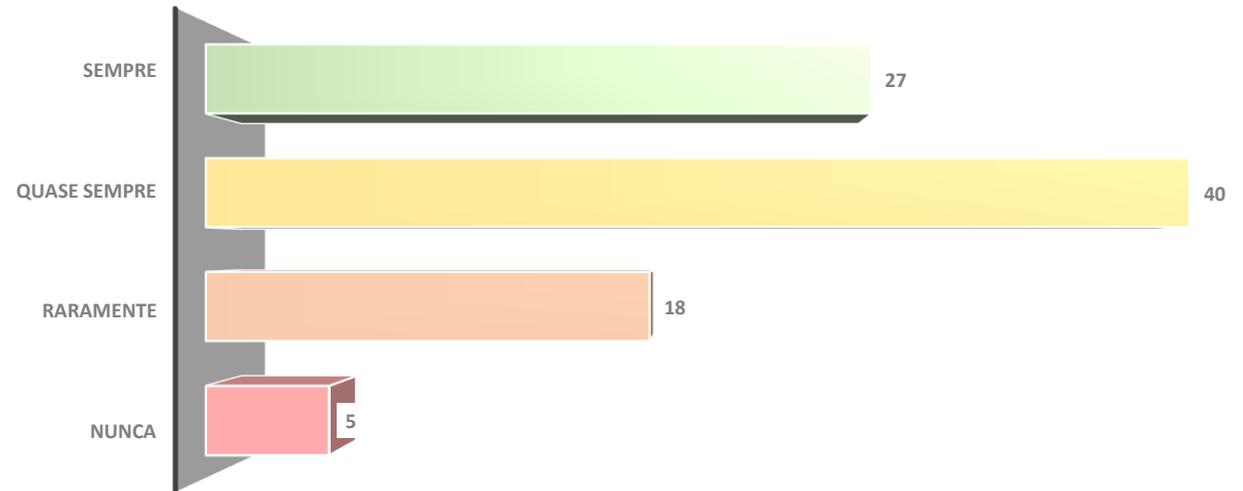
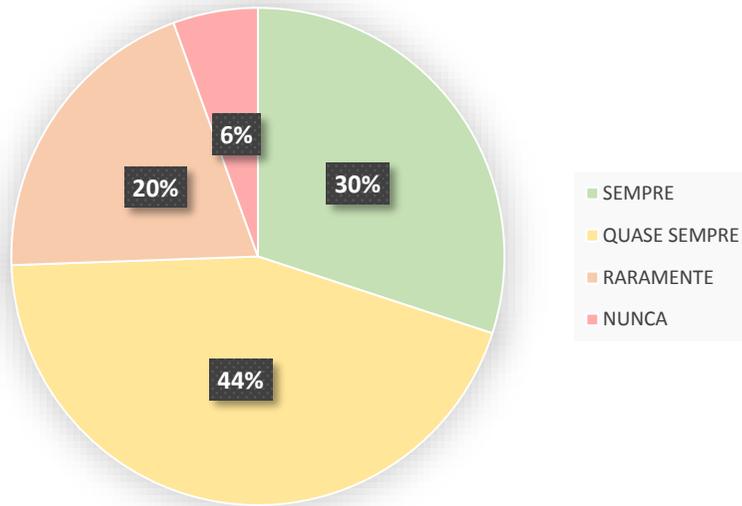


Você acessa o portal frequentemente?



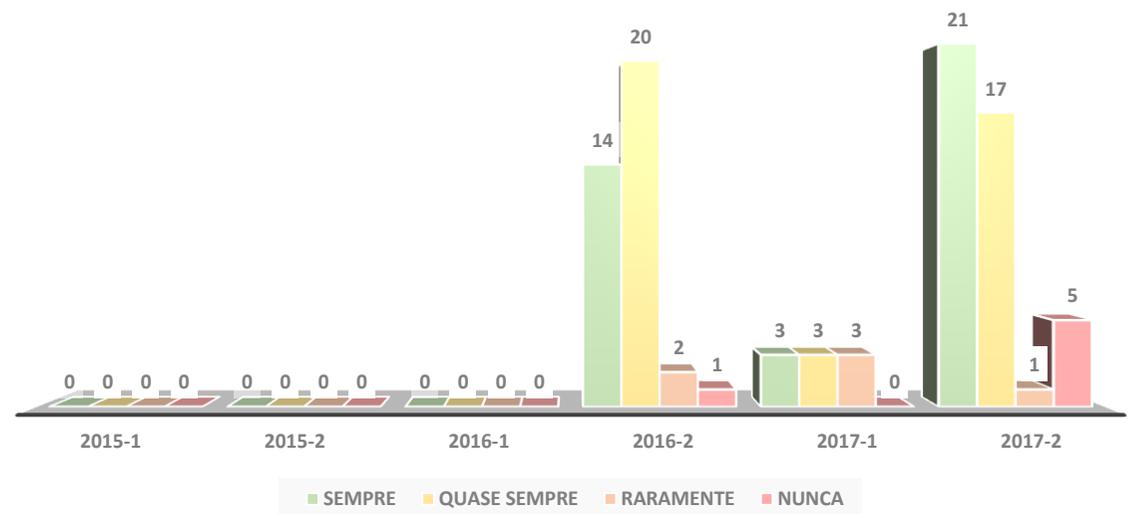
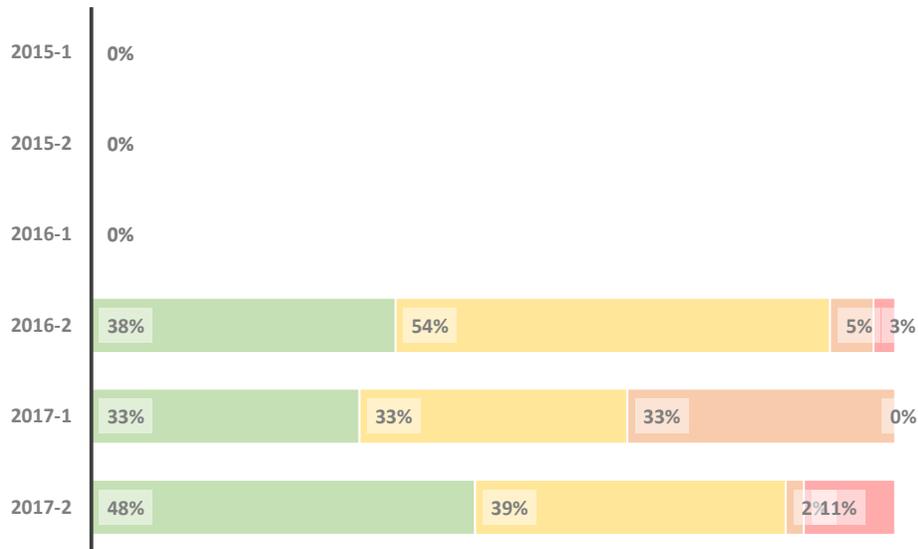
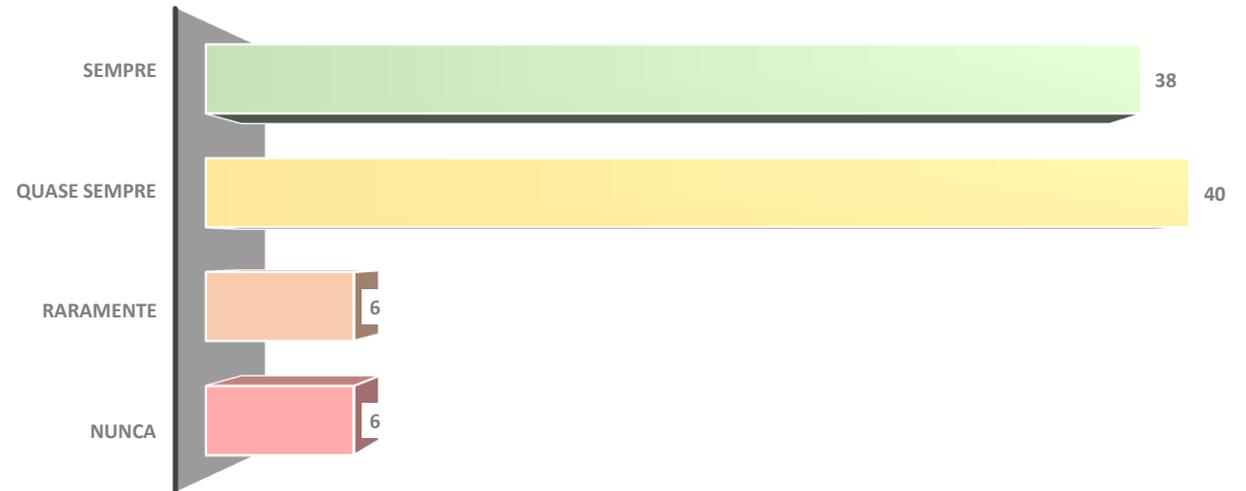
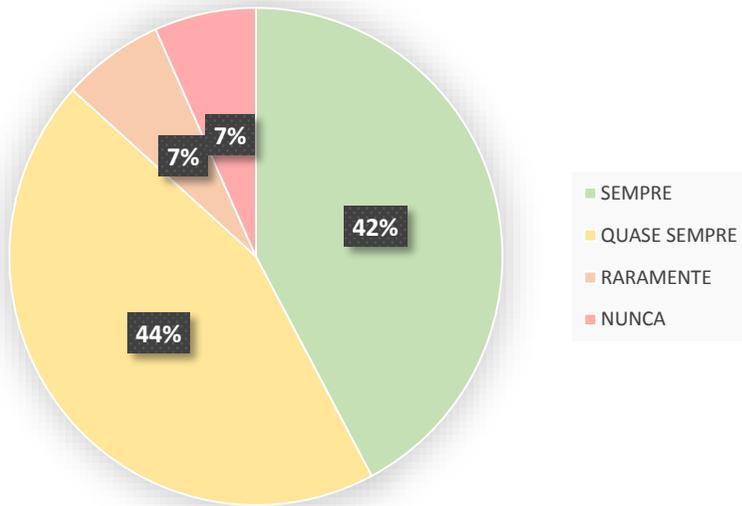


Você se sente apto para utilizar os recursos de TI?



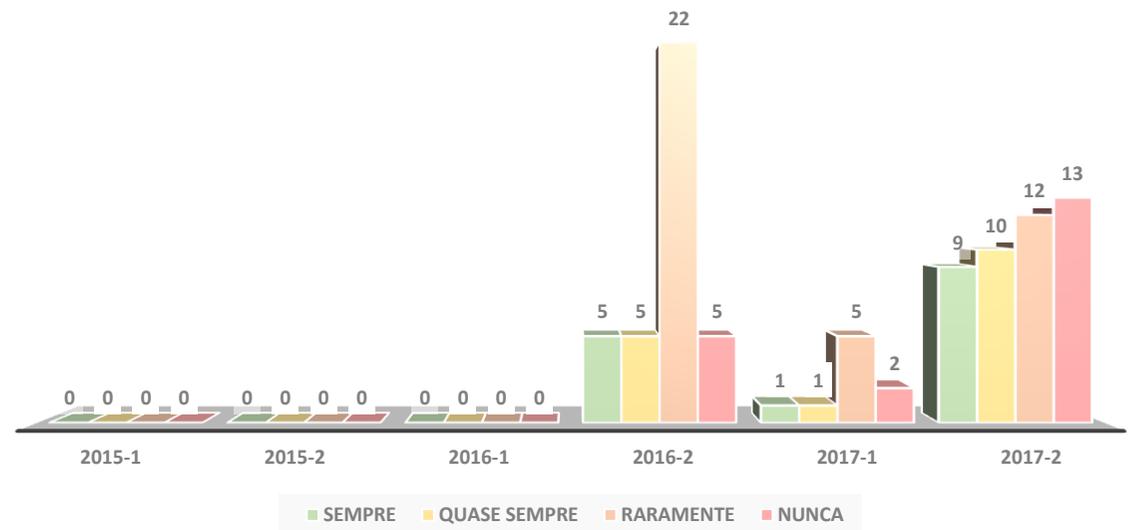
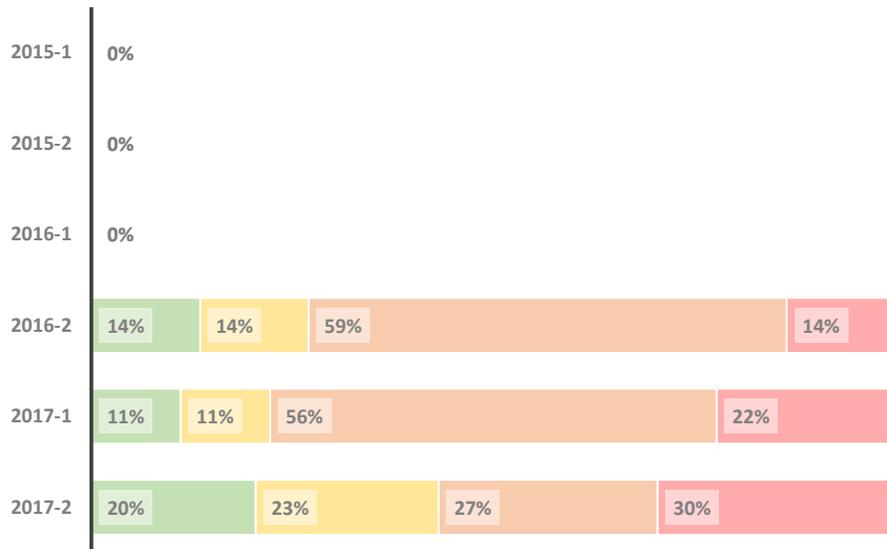
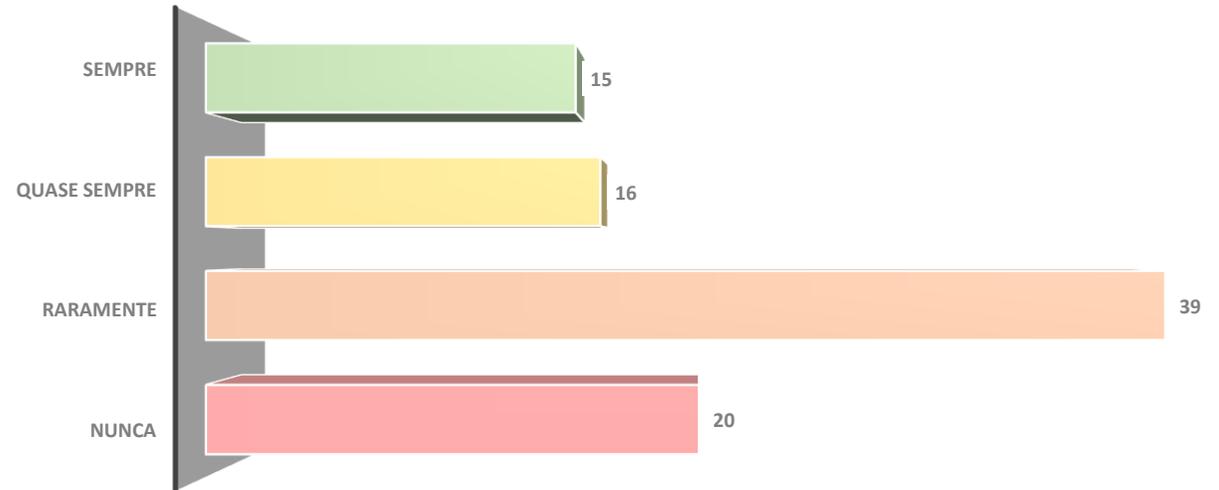
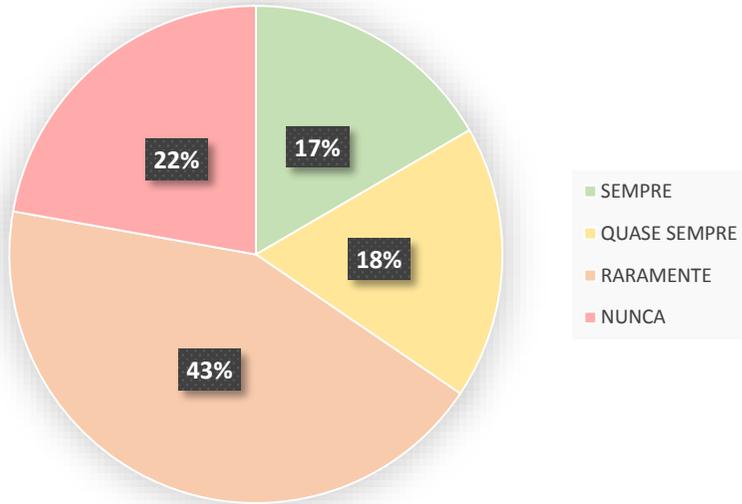


Você utiliza o Moodlerooms (AVA) frequentemente?



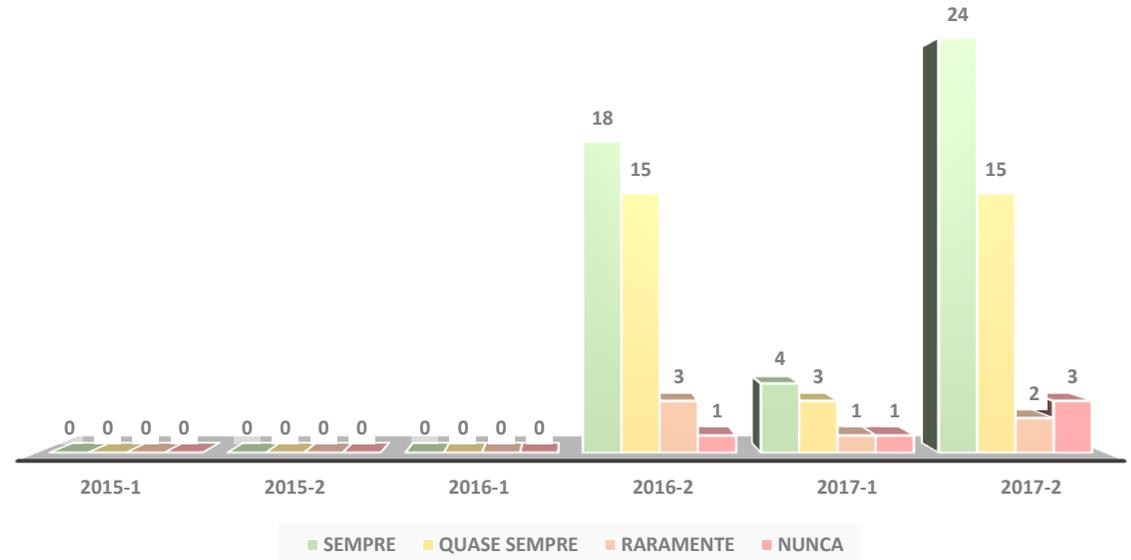
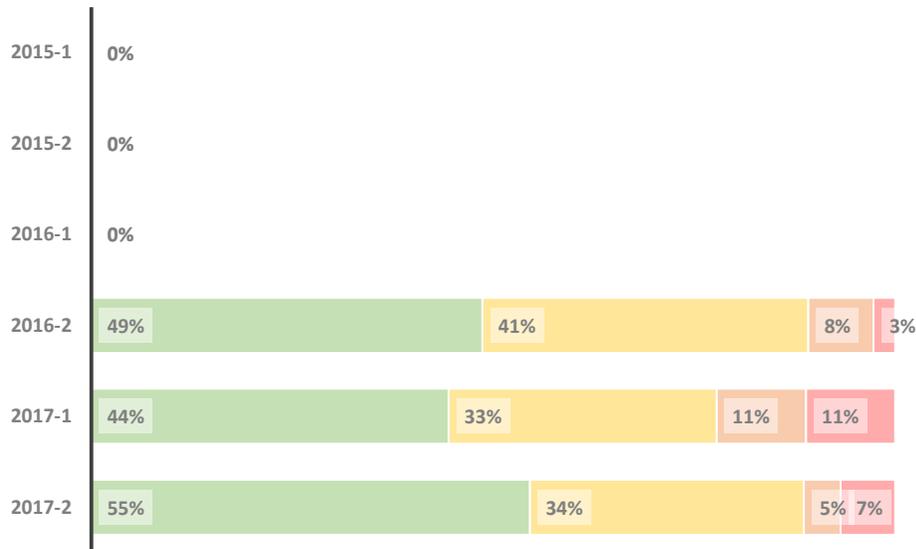
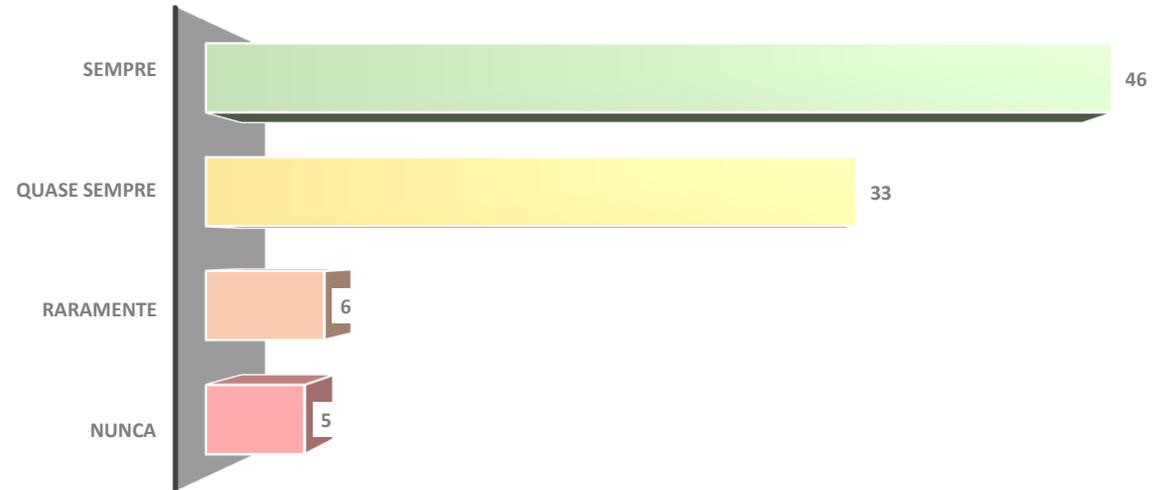
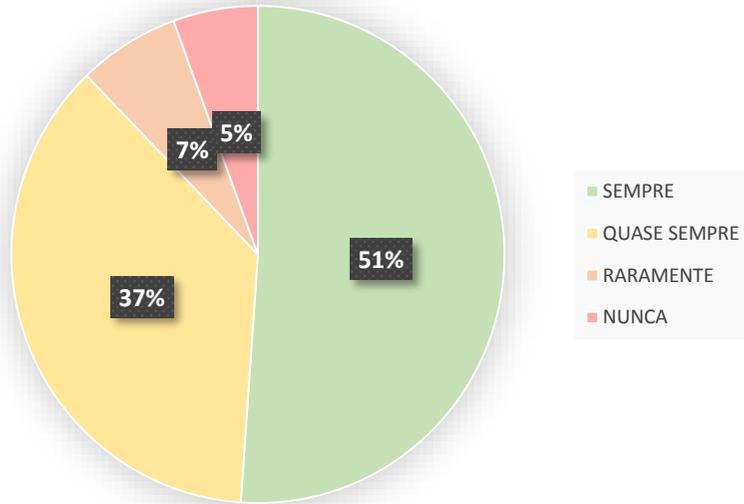


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



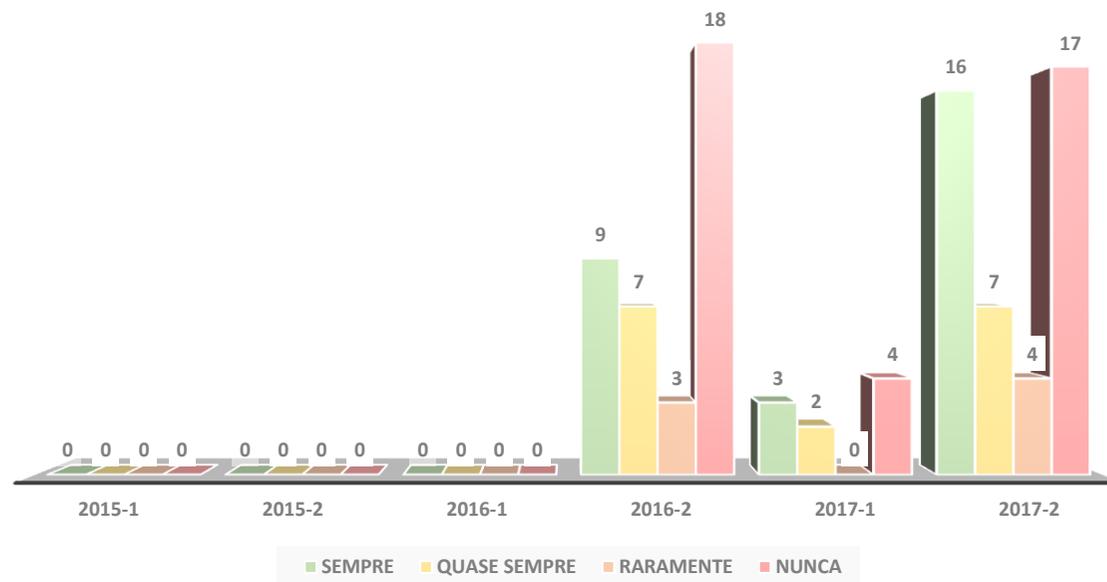
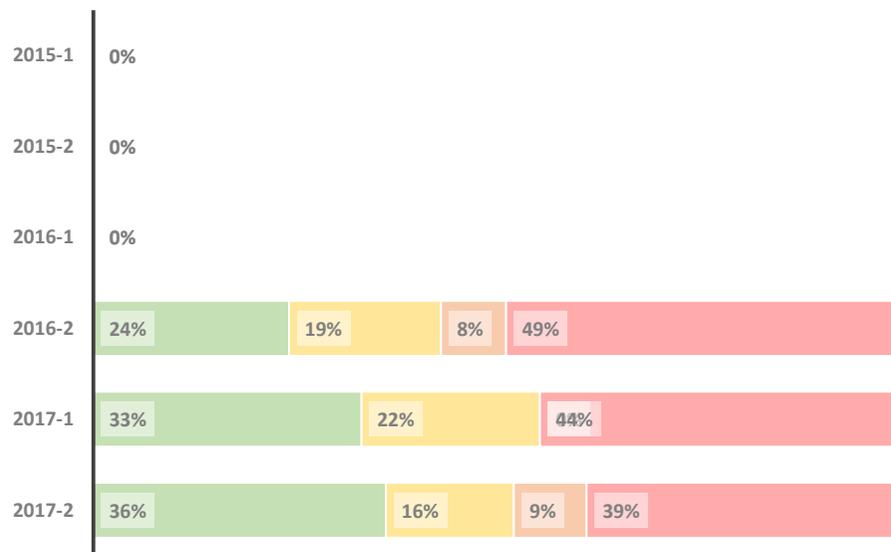
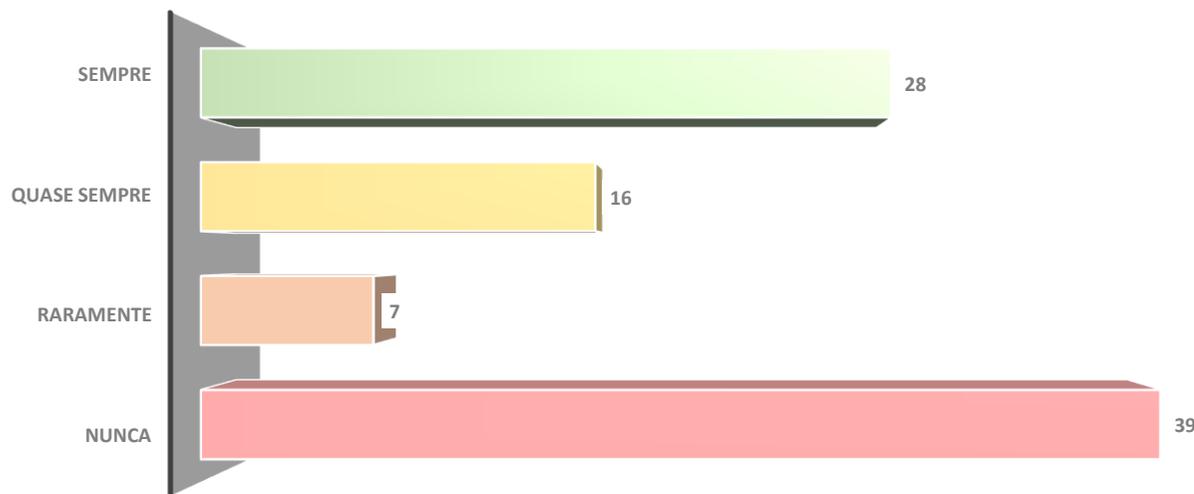
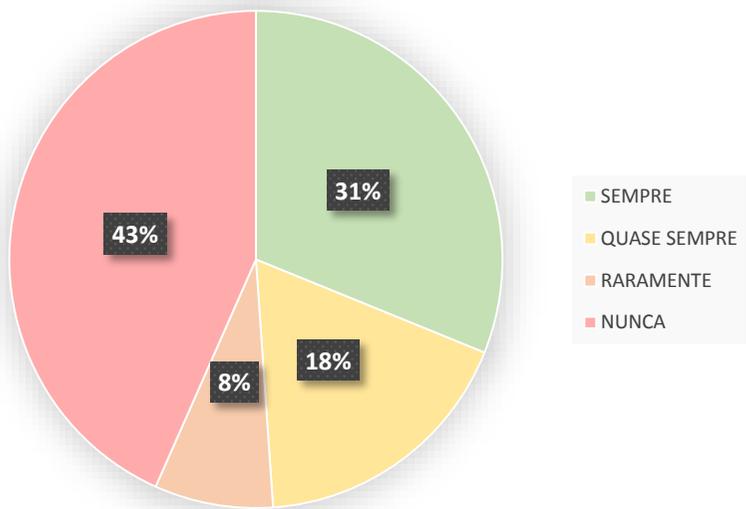


Você utiliza o recurso de internet frequente?



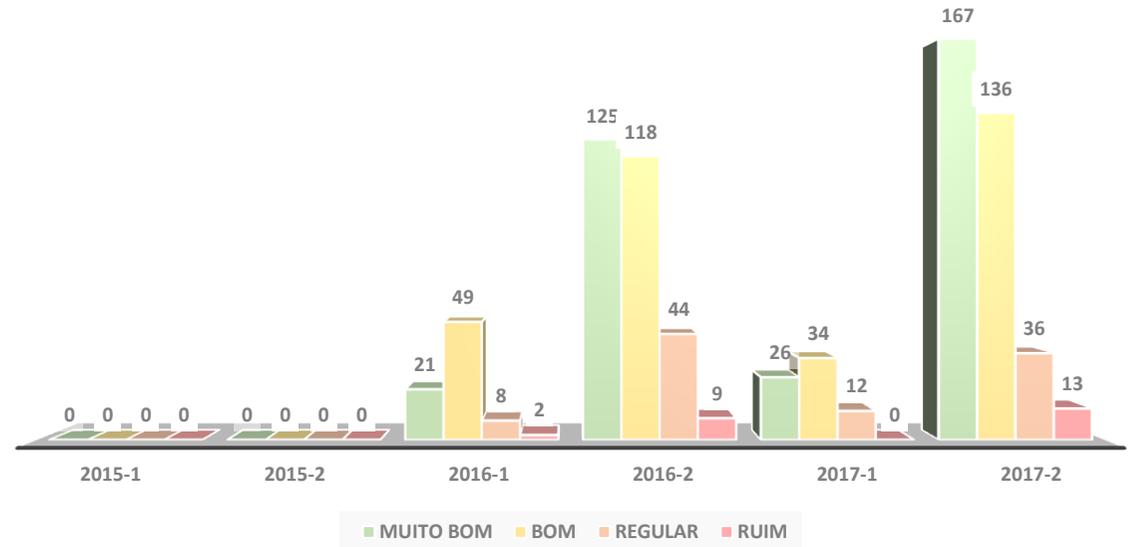
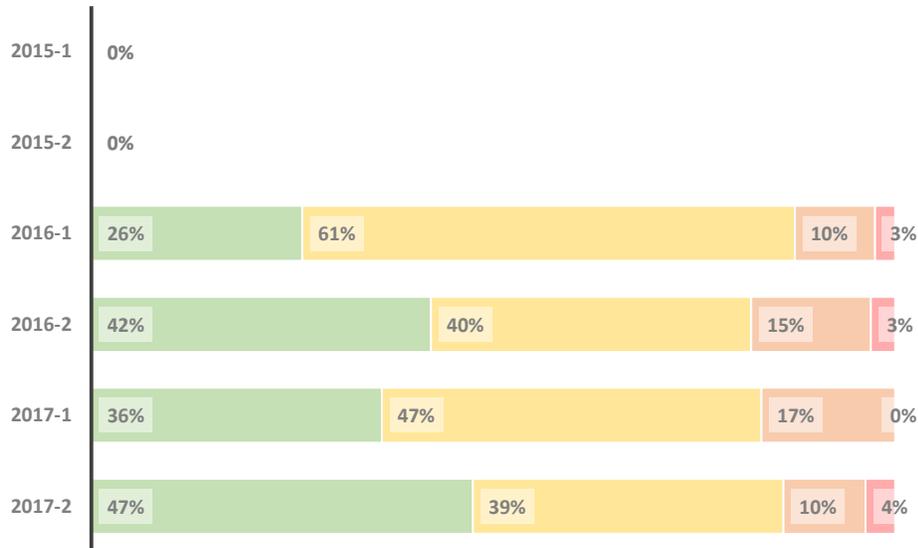
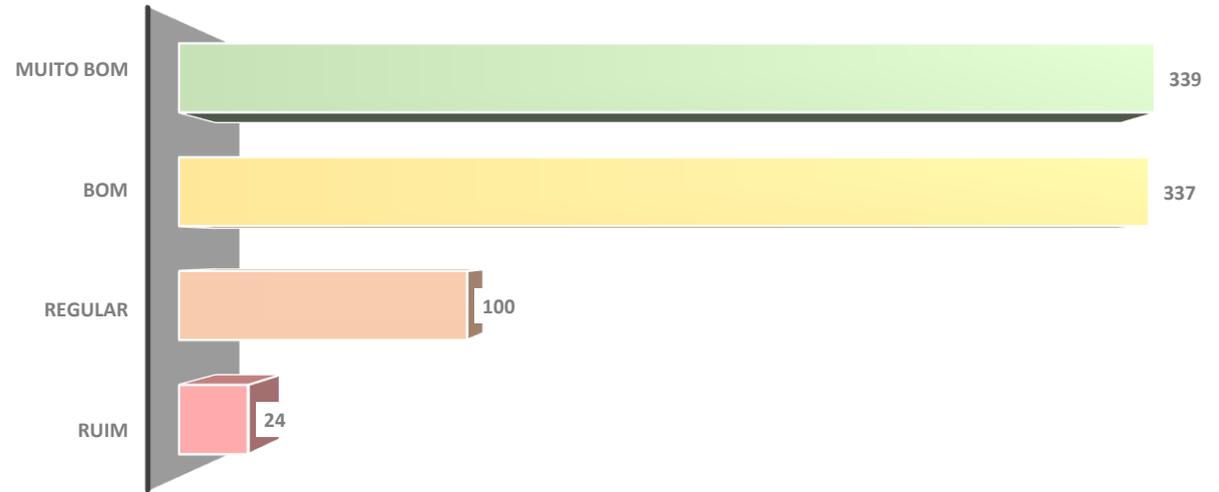
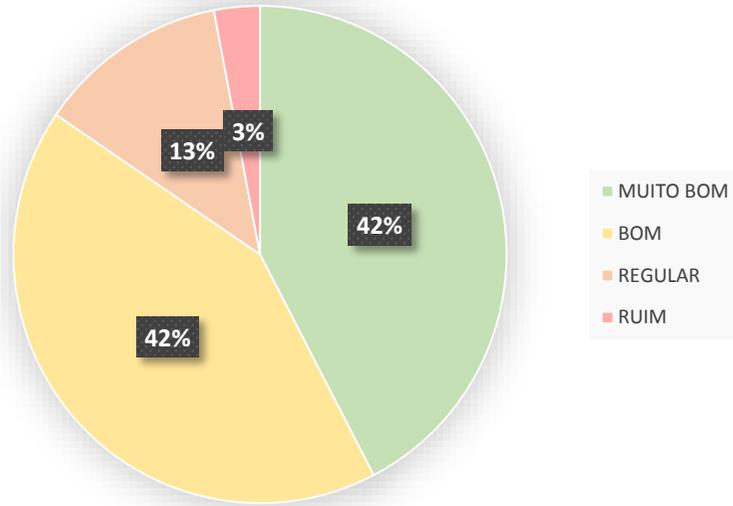


Você utiliza o recurso de WIFI frequentemente?



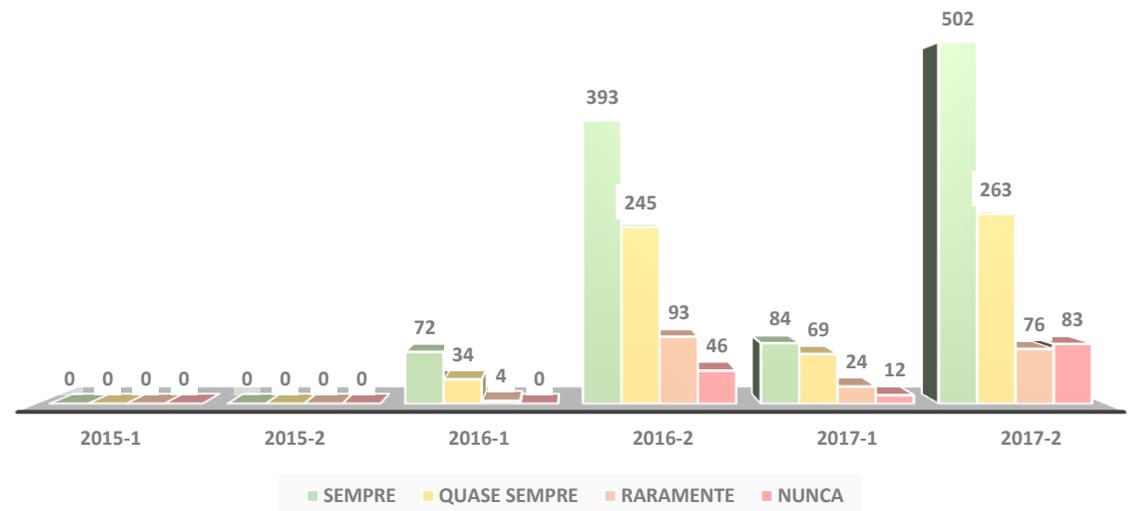
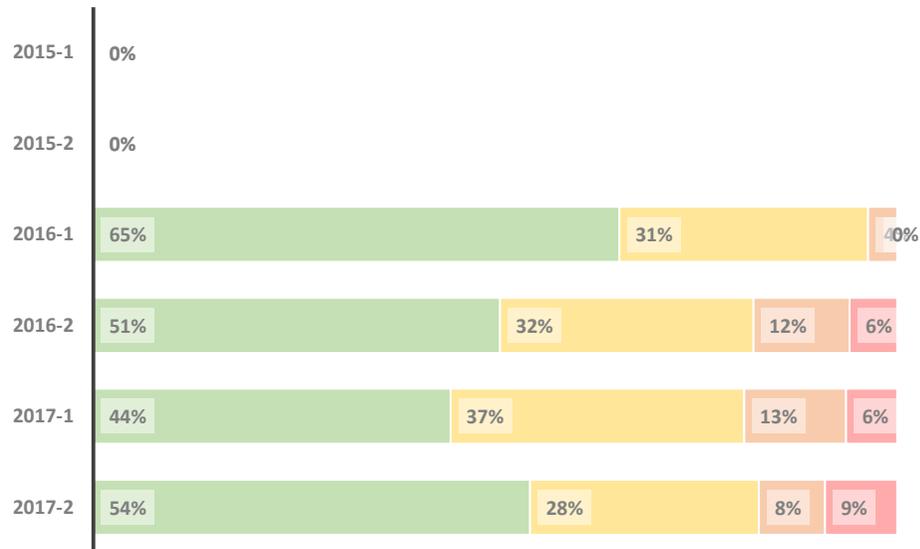
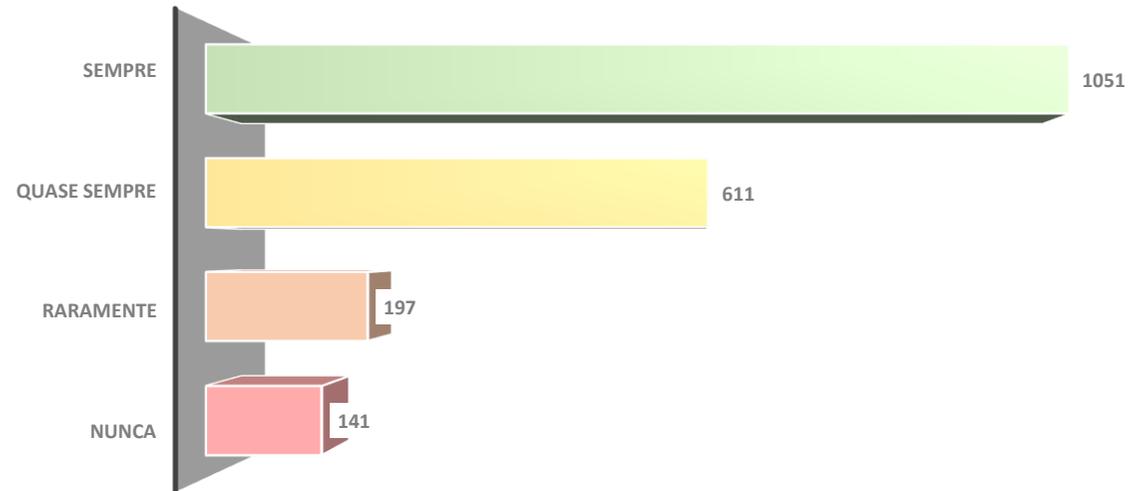
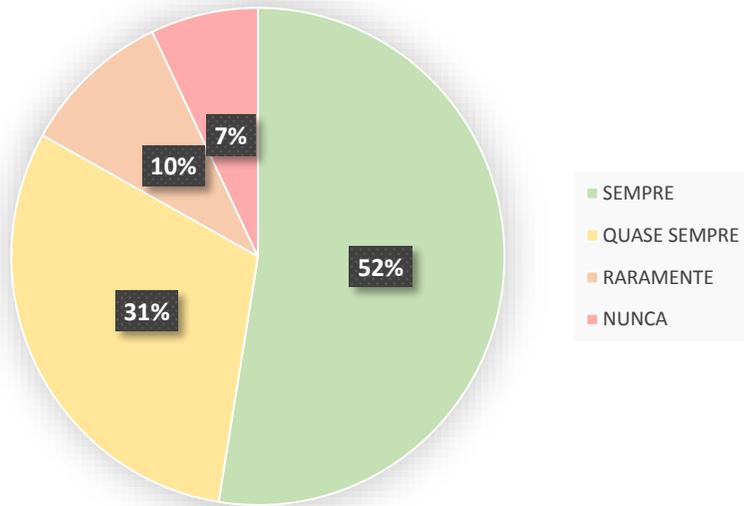


QUESTÕES OBJETIVAS - Qualitativas



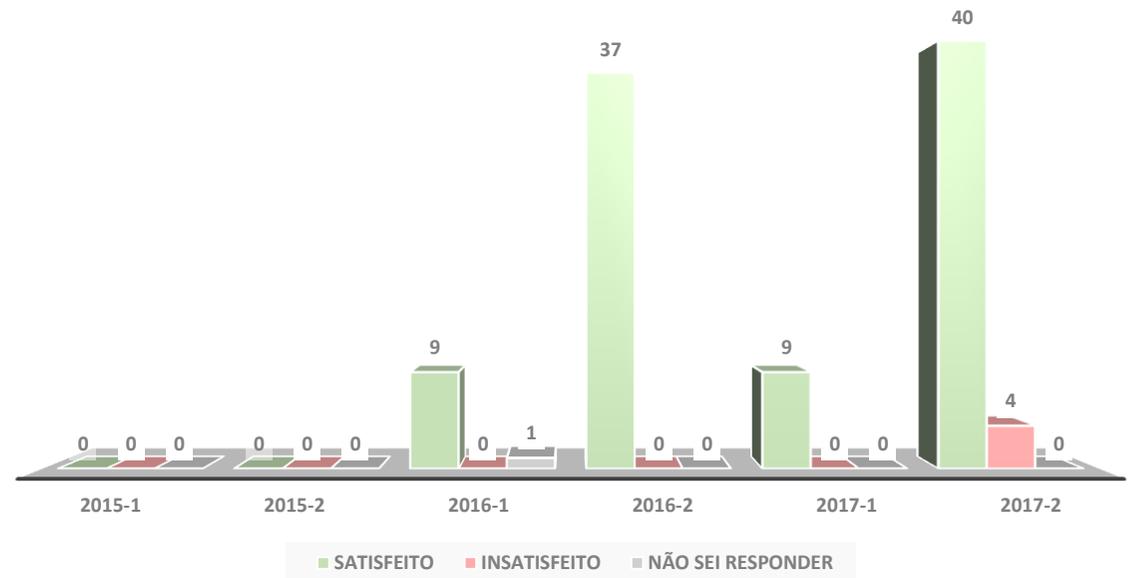
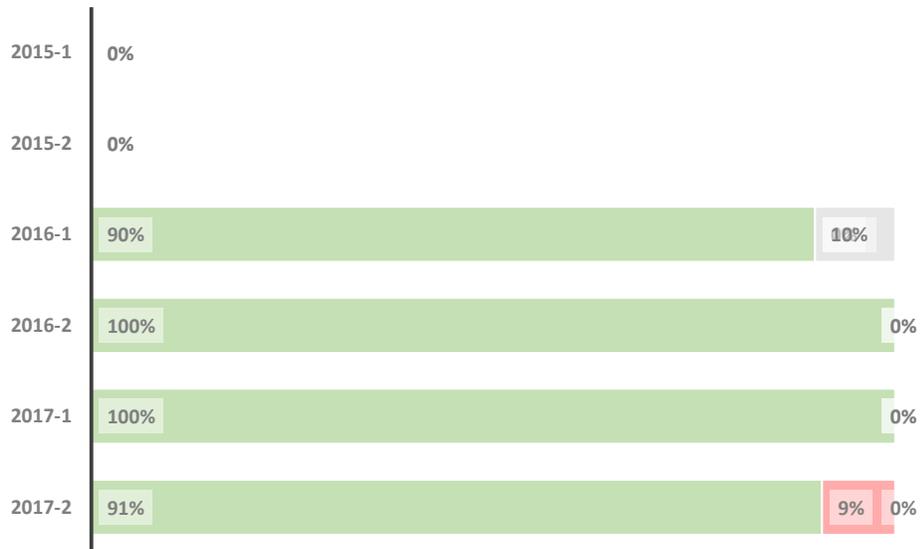
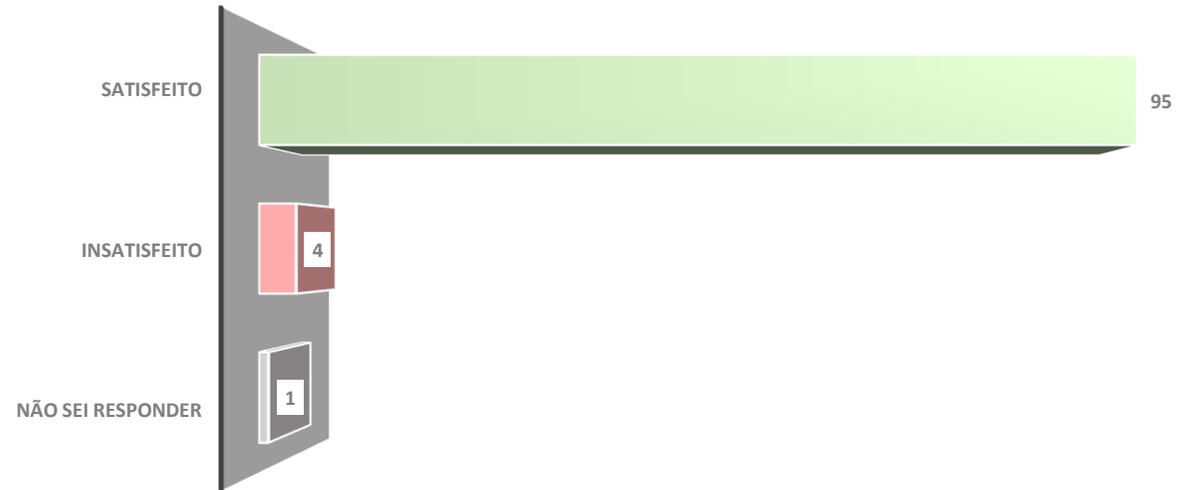
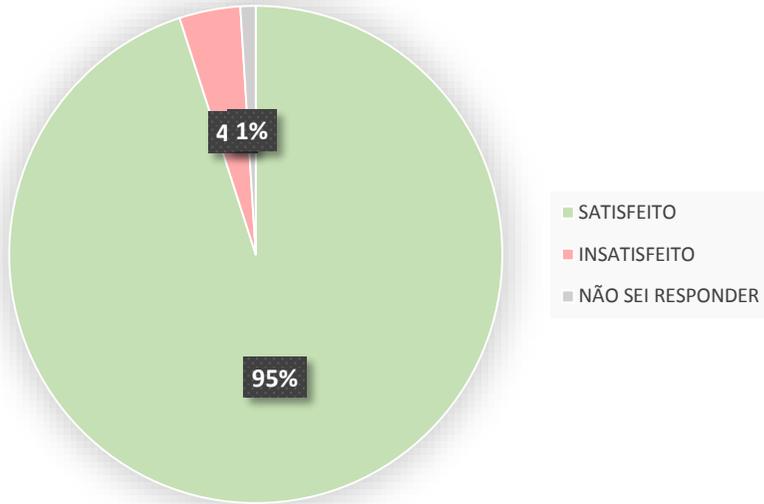


QUESTÕES OBJETIVAS - Periodicidade



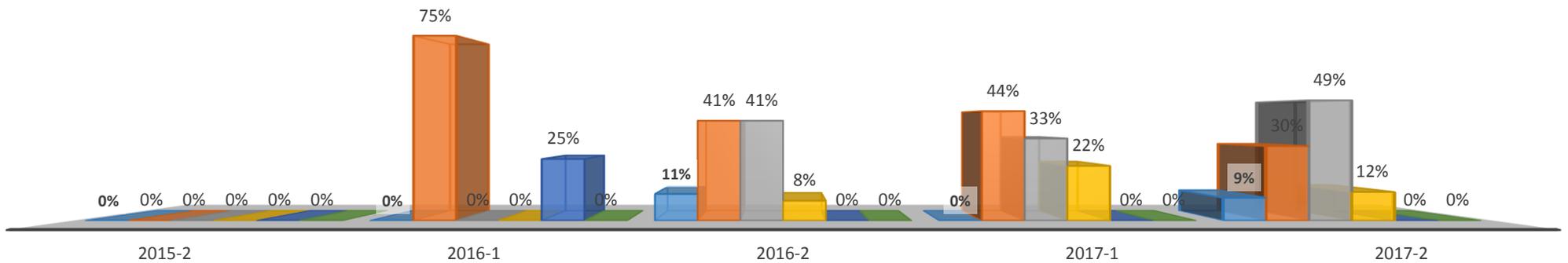
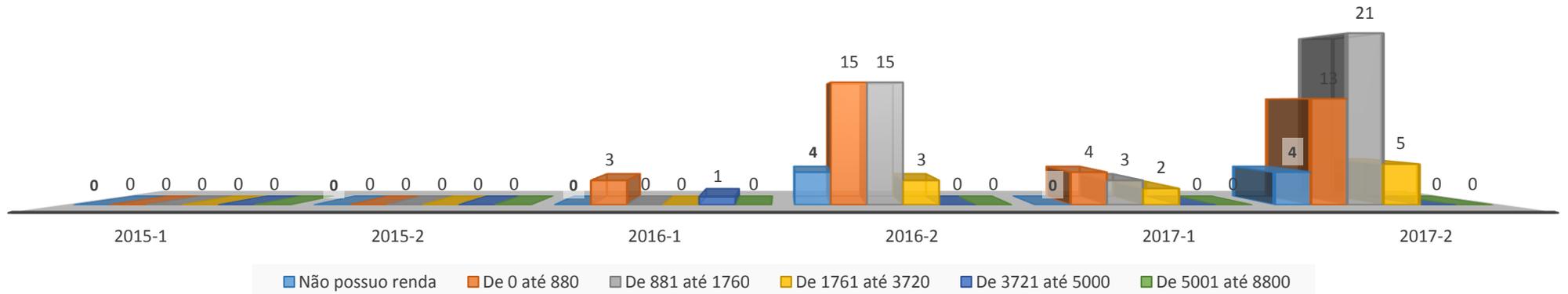
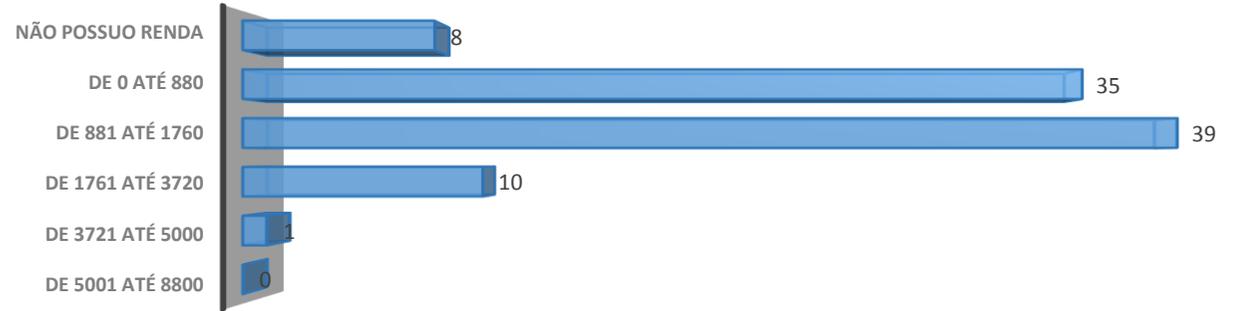
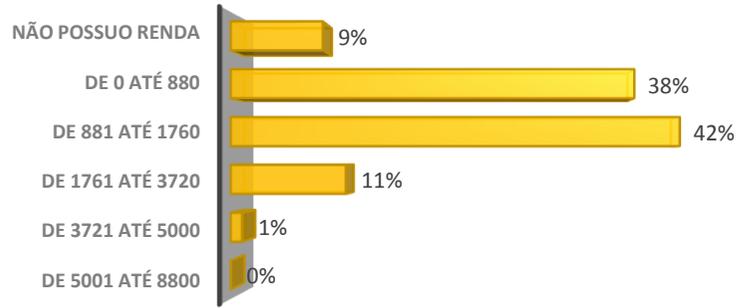


O CURSO - Em relação ao seu curso, você se considera:



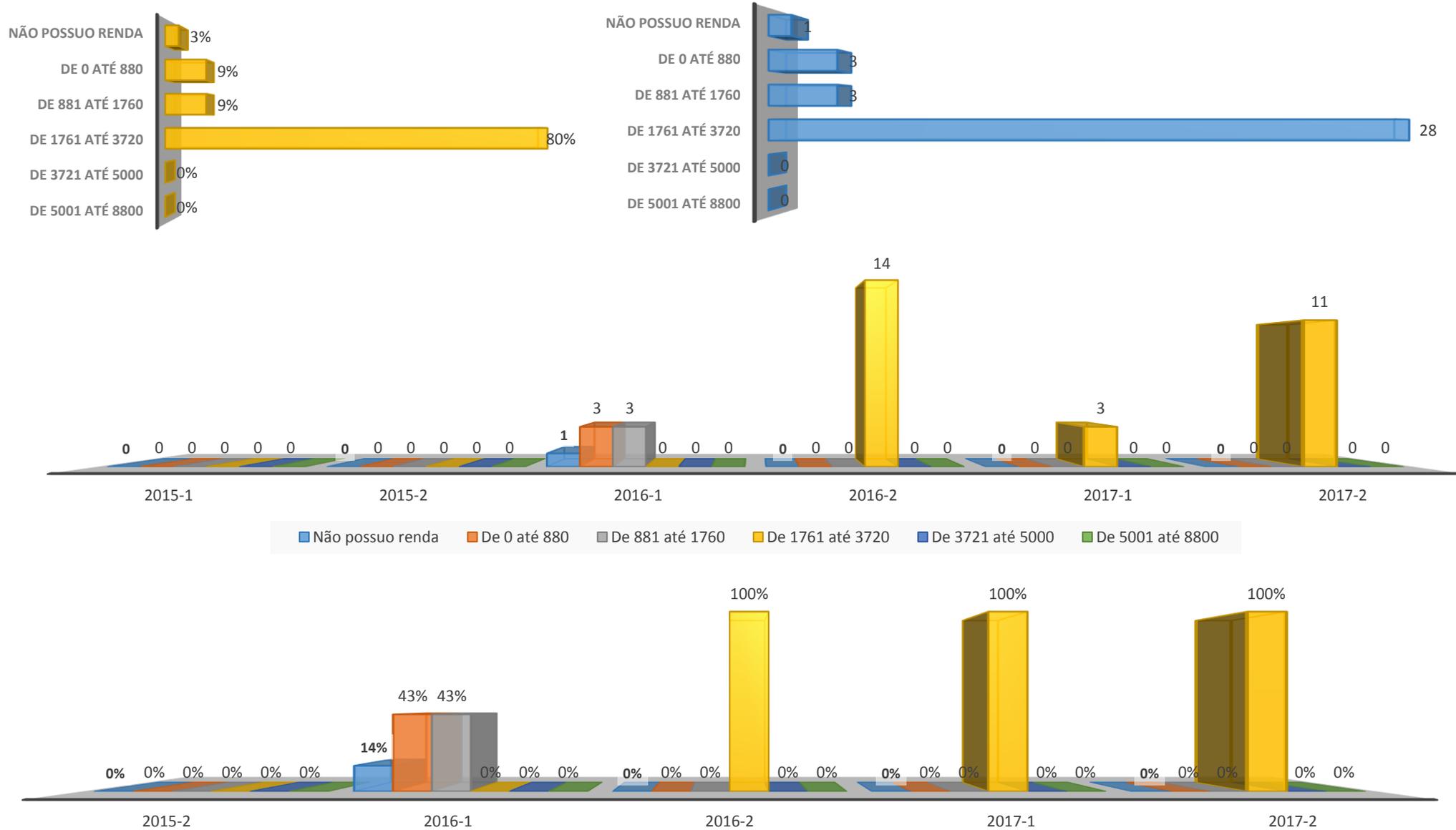


Qual a sua renda mensal atual?



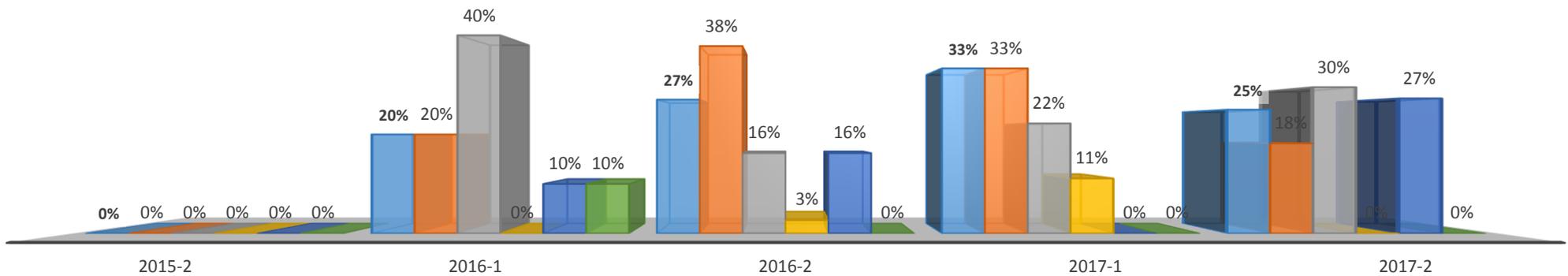
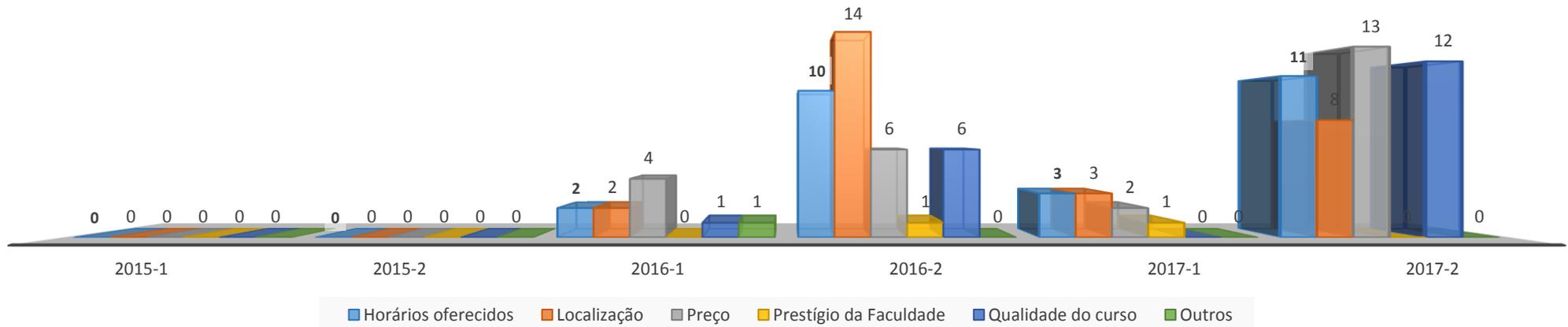
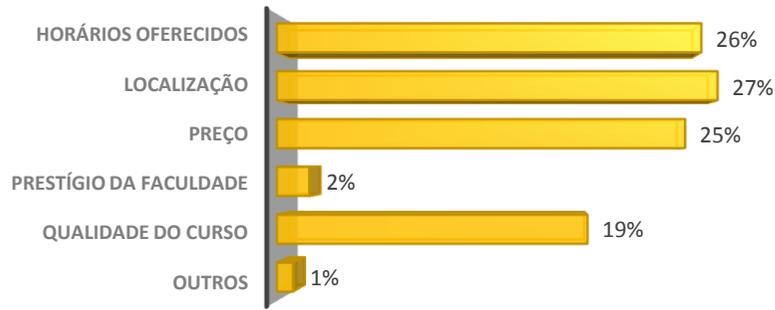


Qual a renda mensal da sua família?



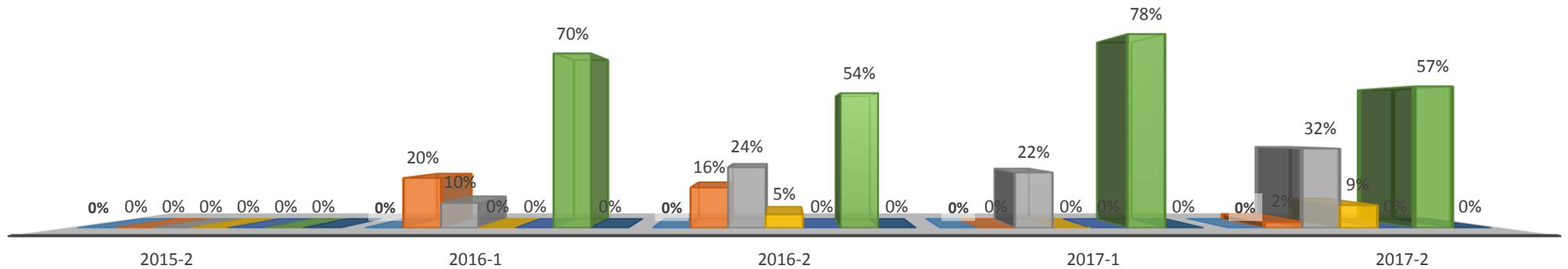
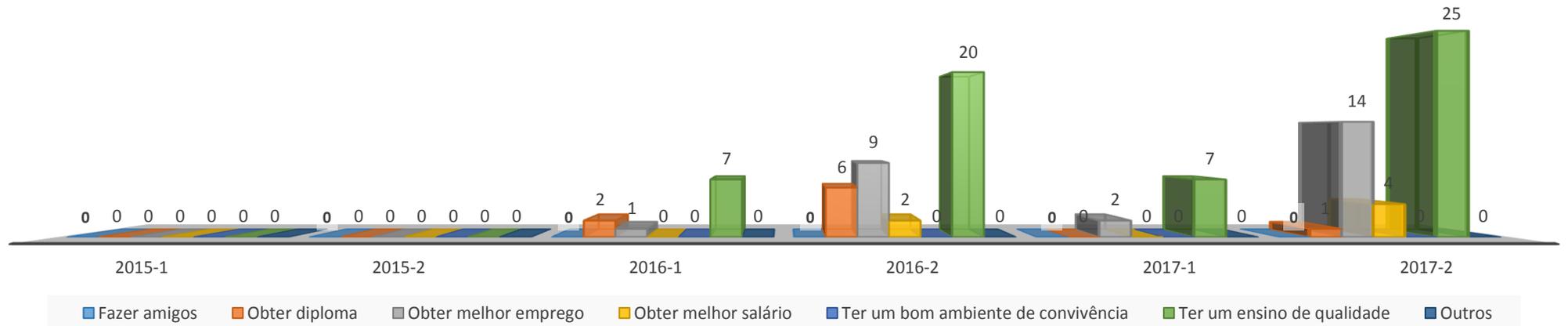
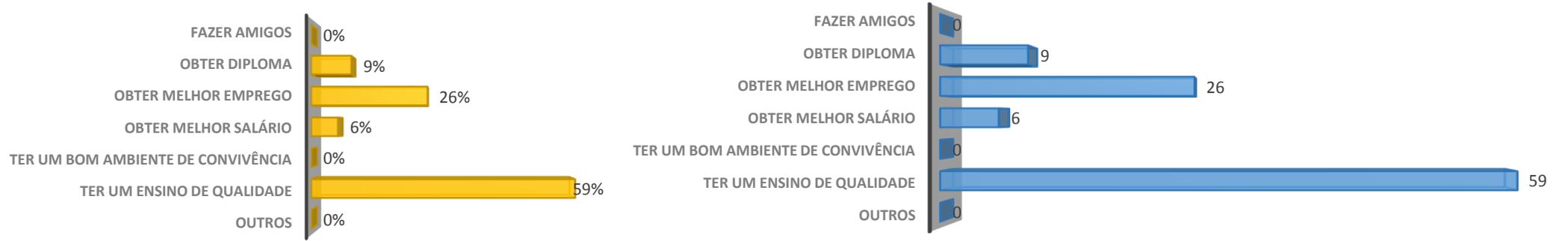


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



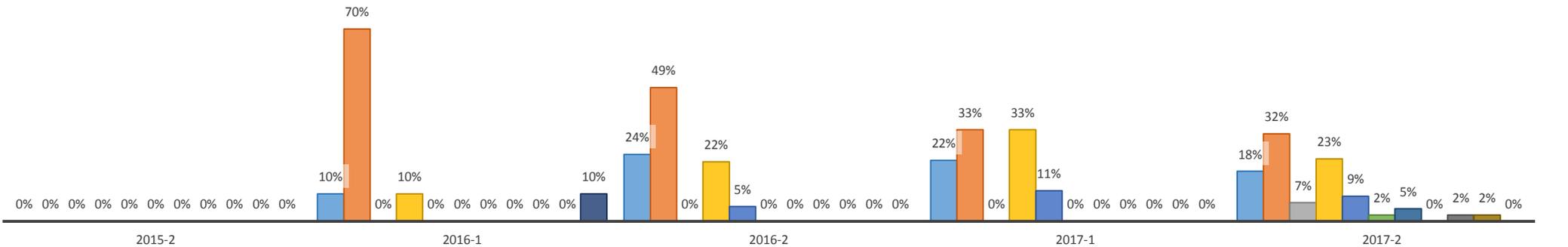
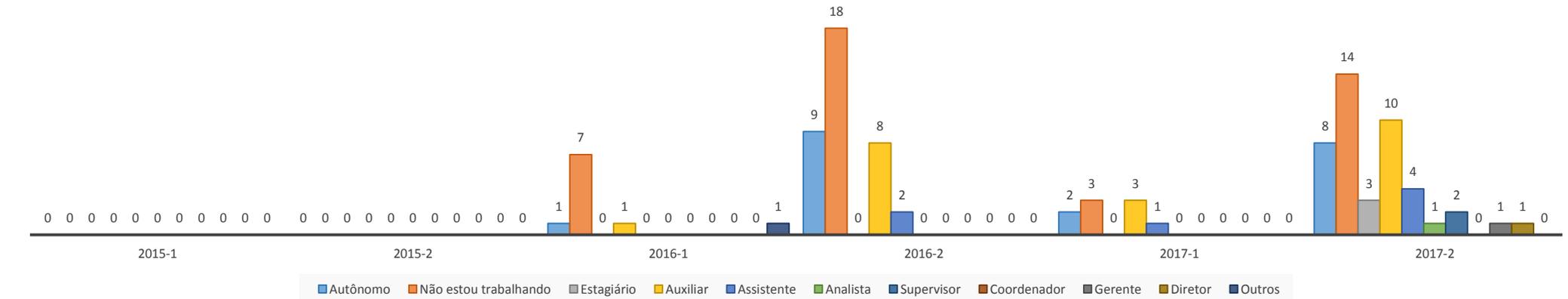
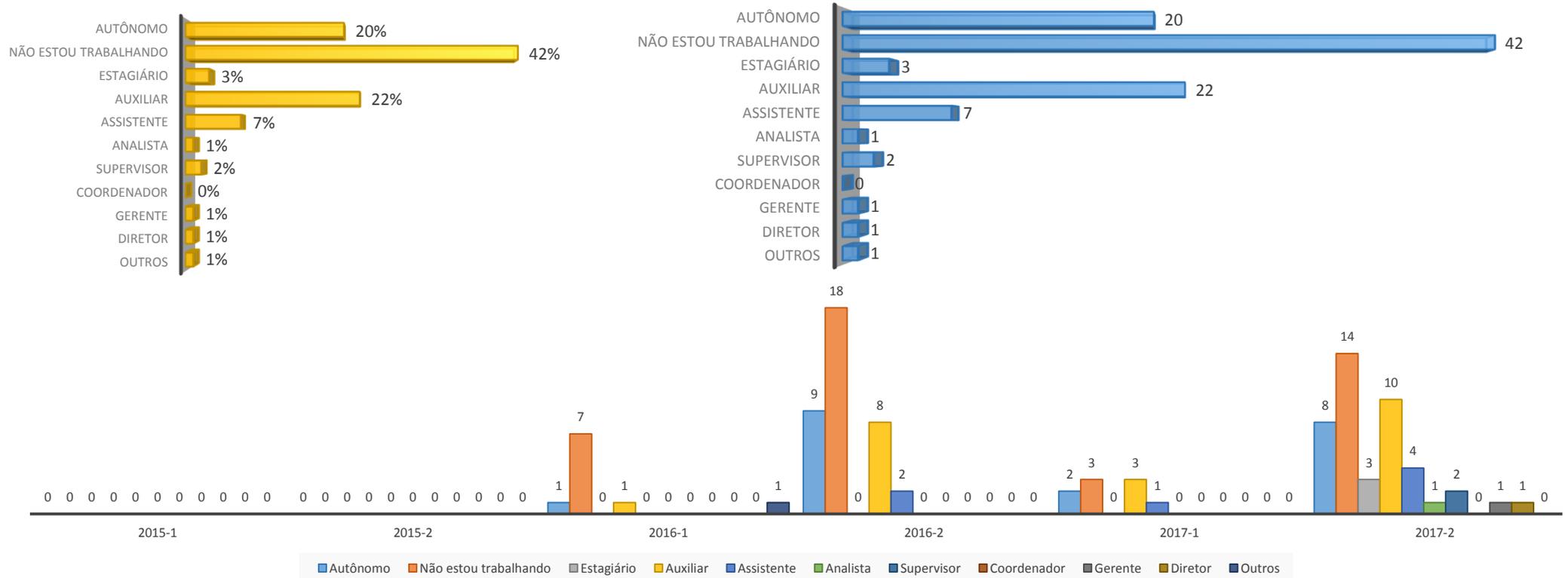


O que é mais importante para você ao cursar uma faculdade?



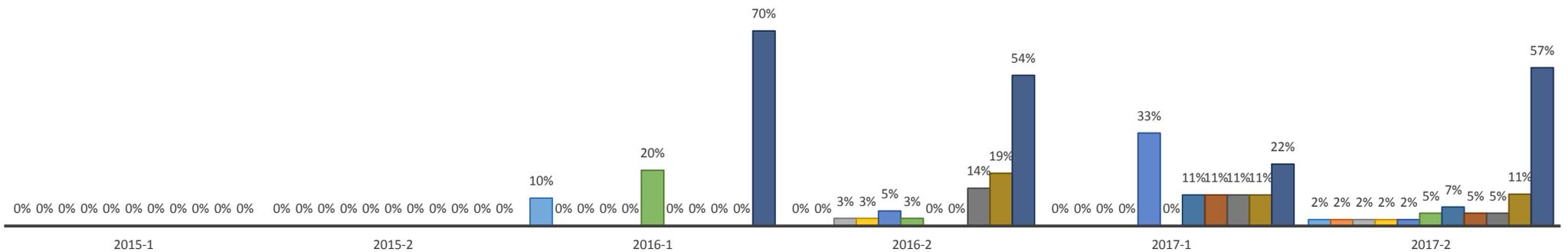
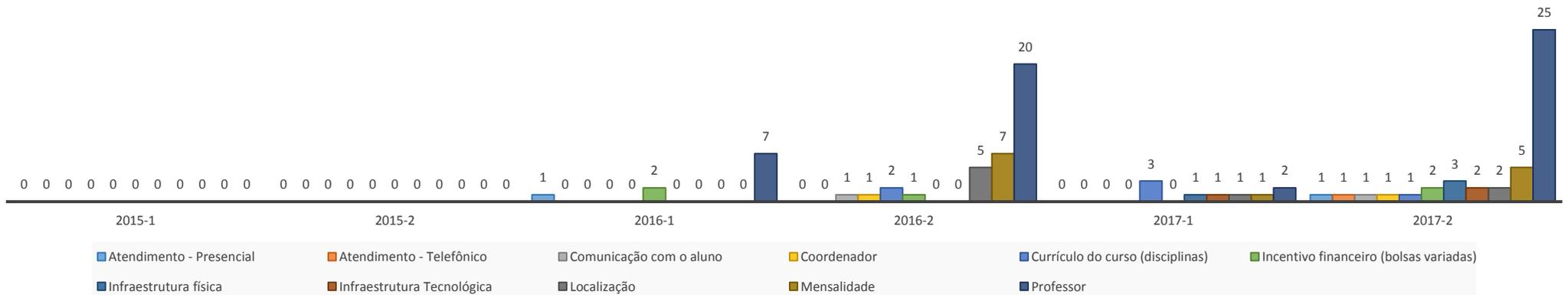
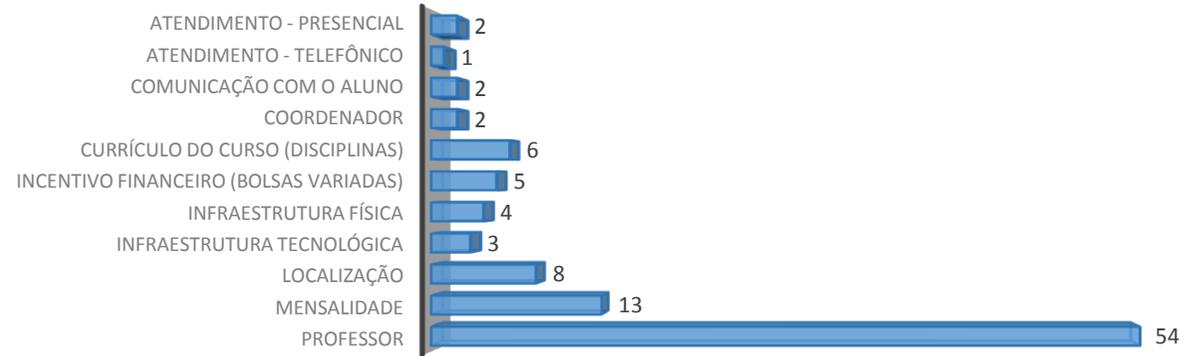


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

