



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	269 50%	229 43%	28 5%	8 1%	534
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	247 46%	224 42%	55 10%	8 1%	534
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	203 38%	246 46%	71 13%	14 3%	534
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	202 38%	252 47%	67 13%	13 2%	534
SALAS DE AULA : limpeza e ventilação.	242 45%	214 40%	59 11%	19 4%	534
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	221 41%	257 48%	44 8%	12 2%	534
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	289 54%	194 36%	48 9%	3 1%	534
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	126 24%	268 50%	114 21%	26 5%	534

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	265 50%	200 37%	53 10%	16 3%	534
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	265 55%	186 39%	26 5%	1 0%	478
O COORDENADOR: é acessível ao aluno?	283 53%	177 33%	61 11%	13 2%	534
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	282 53%	182 34%	49 9%	21 4%	534
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	203 42%	230 48%	37 8%	9 2%	479
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	476 89%	55 10%	1 0%	2 0%	534
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	417 78%	108 20%	9 2%	- 0%	534
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	431 81%	94 18%	8 1%	1 0%	534
OS PROFESSORES: fazem chamada?	501 94%	30 6%	2 0%	1 0%	534
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	423 79%	100 19%	10 2%	1 0%	534
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	404 76%	113 21%	15 3%	2 0%	534
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	369 69%	140 26%	20 4%	5 1%	534
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	387 72%	127 24%	16 3%	4 1%	534
Você acessa o aluno online frequentemente?	310 65%	150 31%	18 4%	- 0%	478
Você acessa o Office365 (email) frequentemente?	167 35%	130 27%	123 26%	58 12%	478
Você acessa o portal frequentemente?	277 58%	167 35%	34 7%	- 0%	478
Você se sente apto para utilizar os recursos de TI?	191 40%	215 45%	60 13%	12 3%	478
Você utiliza o Moodlerooms (AVA) frequentemente?	283 59%	158 33%	24 5%	13 3%	478
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	77 16%	119 25%	207 43%	75 16%	478
Você utiliza o recurso de internet frequente?	251 53%	134 28%	76 16%	17 4%	478
Você utiliza o recurso de WIFI frequentemente?	176 37%	82 17%	46 10%	174 36%	478

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	1.799 42%	1.884 44%	486 11%	103 2%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	6.438 60%	2.897 27%	895 8%	425 4%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	246	46%
Localização	109	20%
Preço	50	9%
Prestígio da Faculdade	18	3%
Qualidade do curso	111	21%
Outros	-	0%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	15	3%
Obter melhor emprego	195	37%
Obter melhor salário	32	6%
Ter um bom ambiente de convivência	1	0%
Ter um ensino de qualidade	291	54%
Outros	-	0%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	39	7%
Não estou trabalhando	229	43%
Estagiário	50	9%
Auxiliar	159	30%
Assistente	25	5%
Analista	10	2%
Supervisor	4	1%
Coordenador	1	0%
Gerente	-	0%
Diretor	-	0%
Outros	17	3%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	519	97%
INSATISFEITO	13	2%
NÃO SEI RESPONDER	2	0%

**Qual a sua renda mensal atual?**

Não possuo renda	90	17%
De 0 até 880	233	44%
De 881 até 1760	165	31%
De 1761 até 3720	18	3%
De 3721 até 5000	5	1%
De 5001 até 8800	1	0%

**Qual a renda mensal da sua família?**

Não possuo renda	7	6%
De 0 até 880	19	15%
De 881 até 1760	23	18%
De 1761 até 3720	78	61%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	30	6%
Atendimento - Telefônico	5	1%
Comunicação com o aluno	21	4%
Coordenador	12	2%
Currículo do curso (disciplinas)	51	10%
Incentivo financeiro (bolsas variadas)	33	6%
Infraestrutura física	17	3%
Infraestrutura Tecnológica	8	2%
Localização	78	15%
Mensalidade	25	5%
Professor	248	47%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	12	2%
Atendimento - Telefônico	75	14%
Comunicação com o aluno	57	11%
Coordenador	49	9%
Currículo do curso (disciplinas)	13	3%
Incentivo financeiro (bolsas variadas)	87	17%
Infraestrutura física	35	7%
Infraestrutura Tecnológica	25	5%
Localização	84	16%
Mensalidade	61	12%
Professor	20	4%

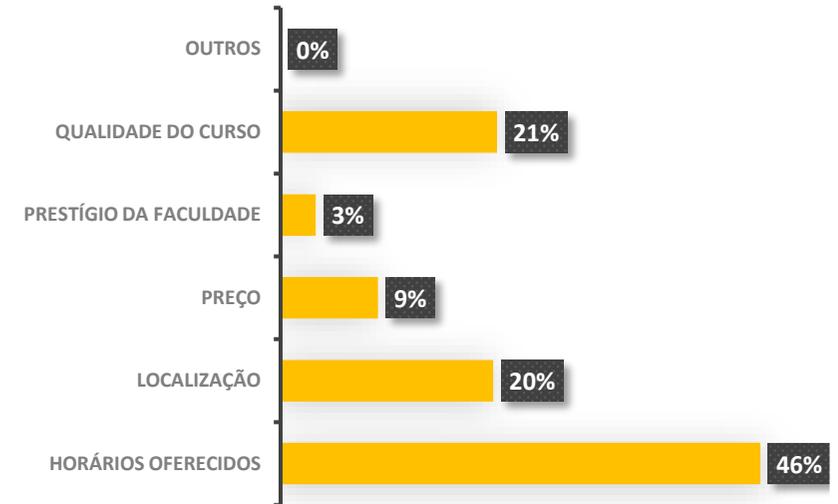
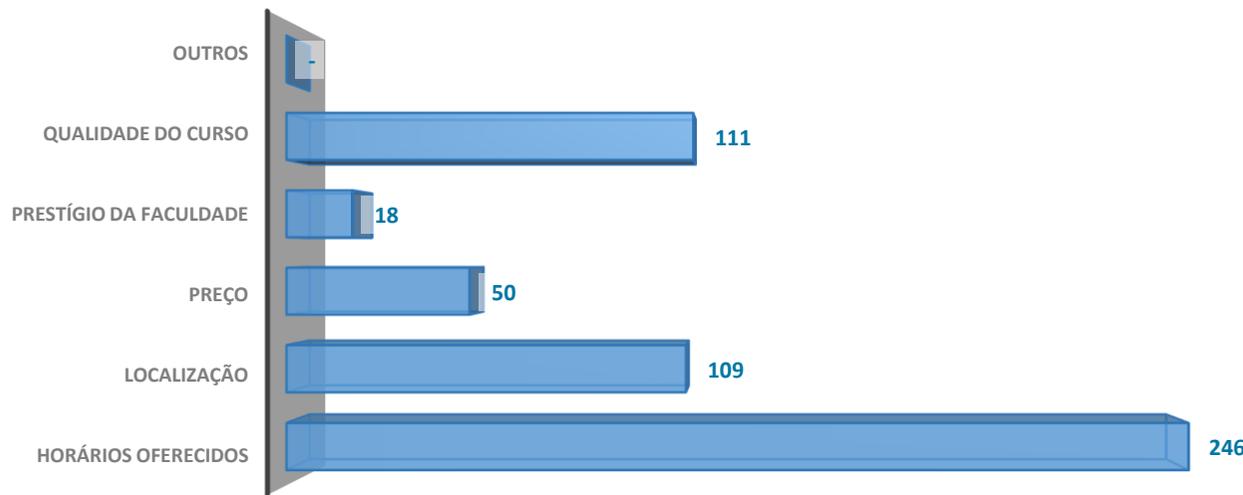
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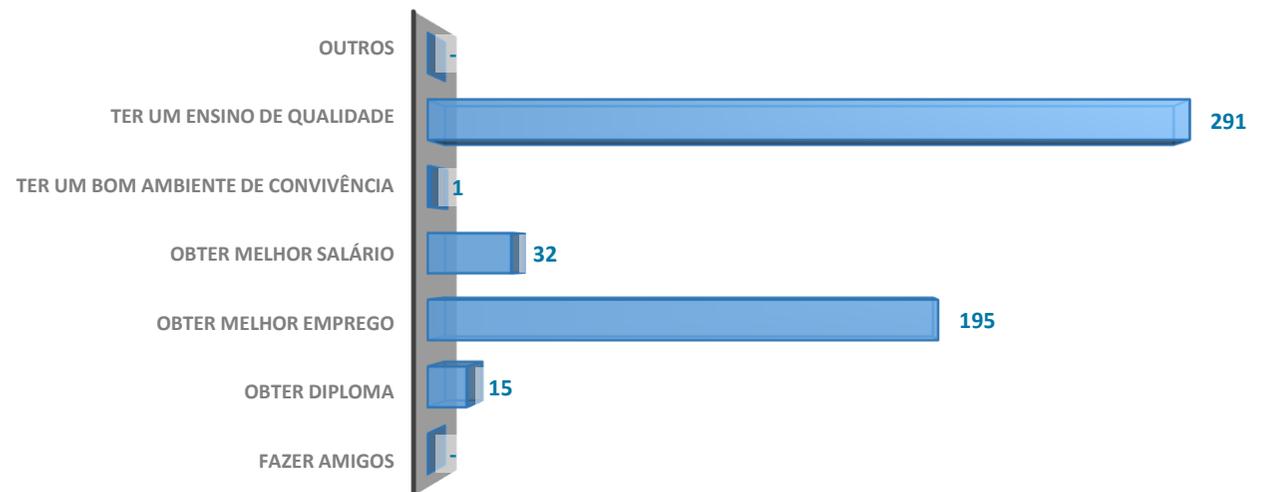
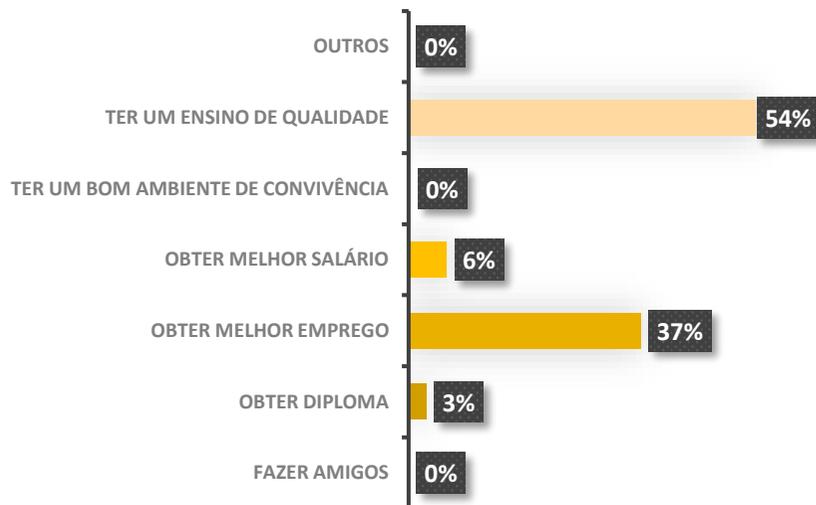
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

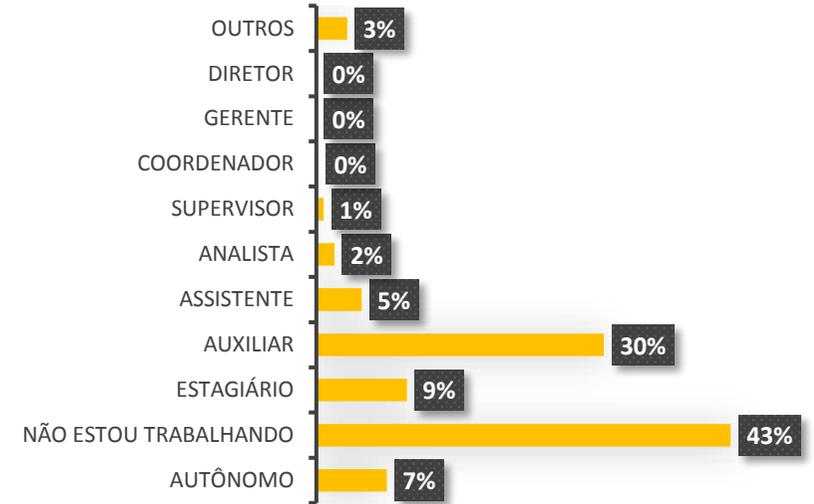
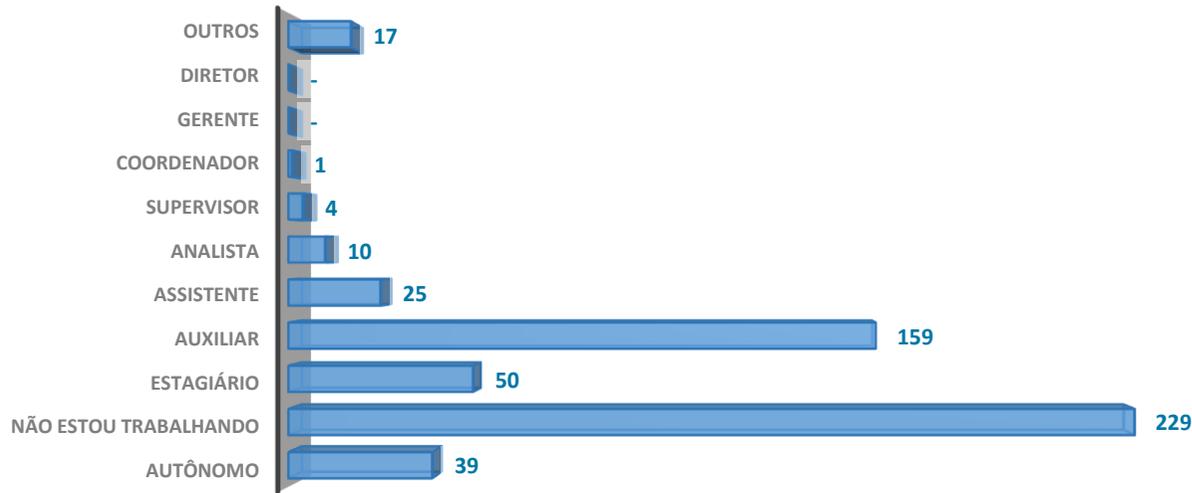


O que é mais importante para você ao cursar uma faculdade?

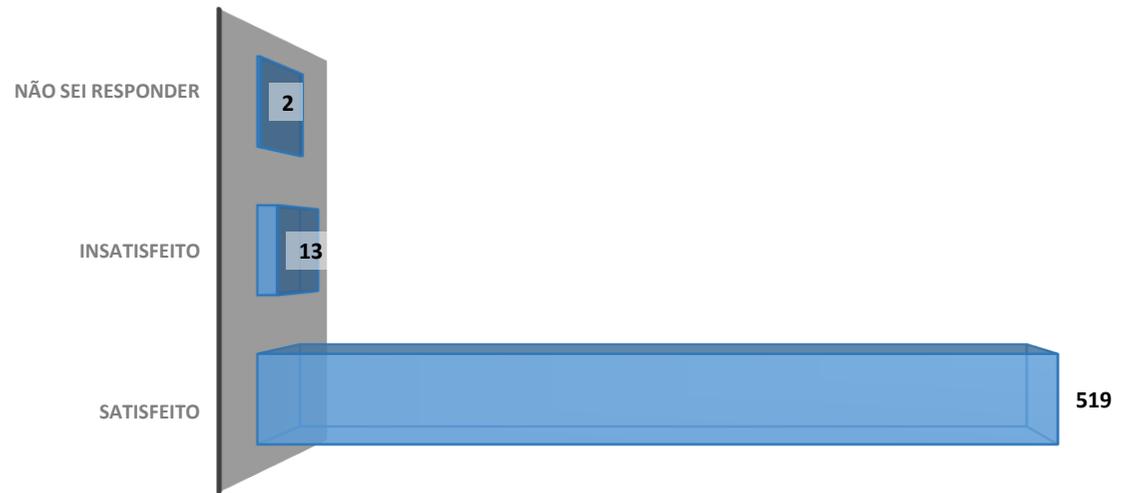
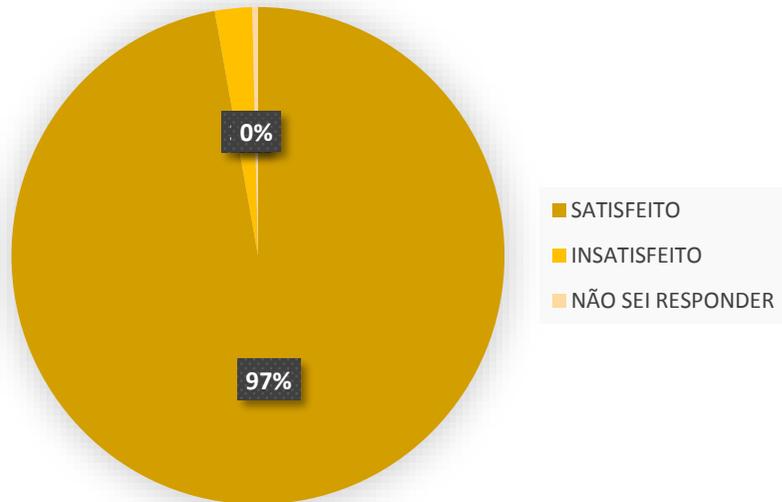




Qual o cargo que você ocupa na empresa em que trabalha?

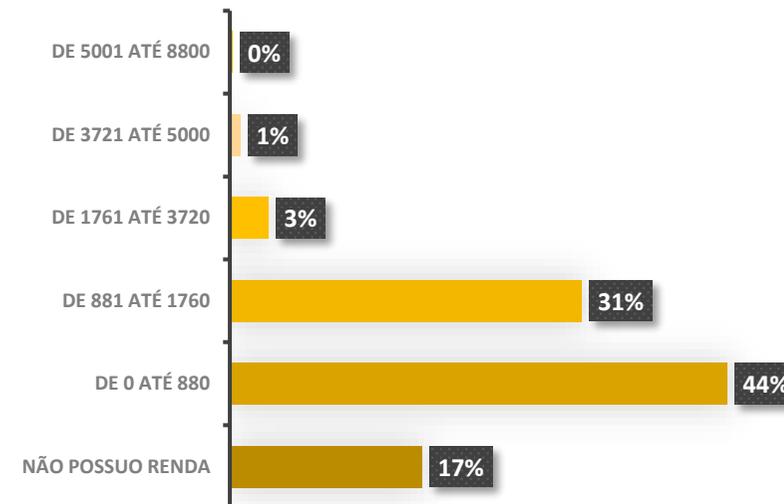
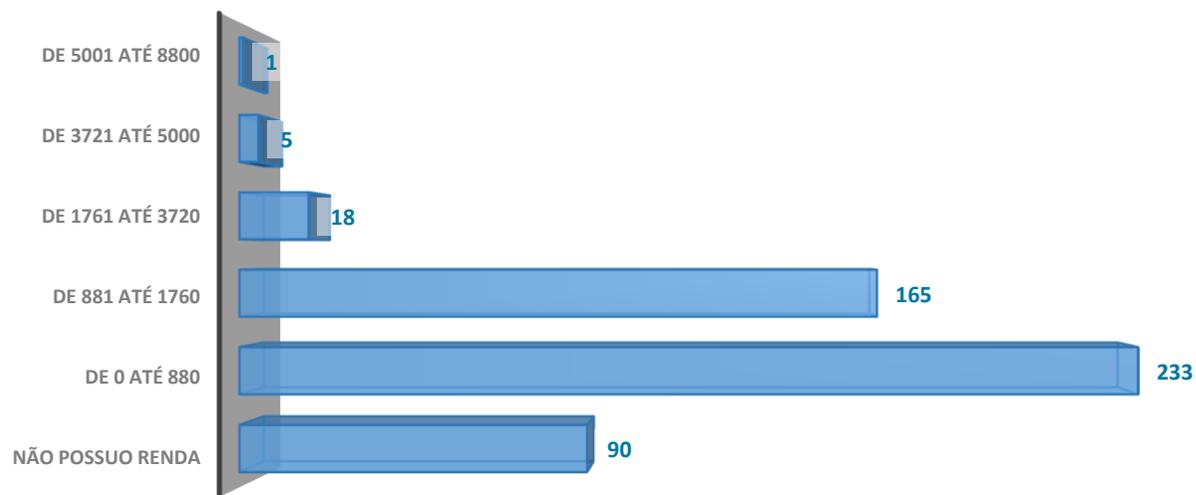


O CURSO - Em relação ao seu curso, você se considera:

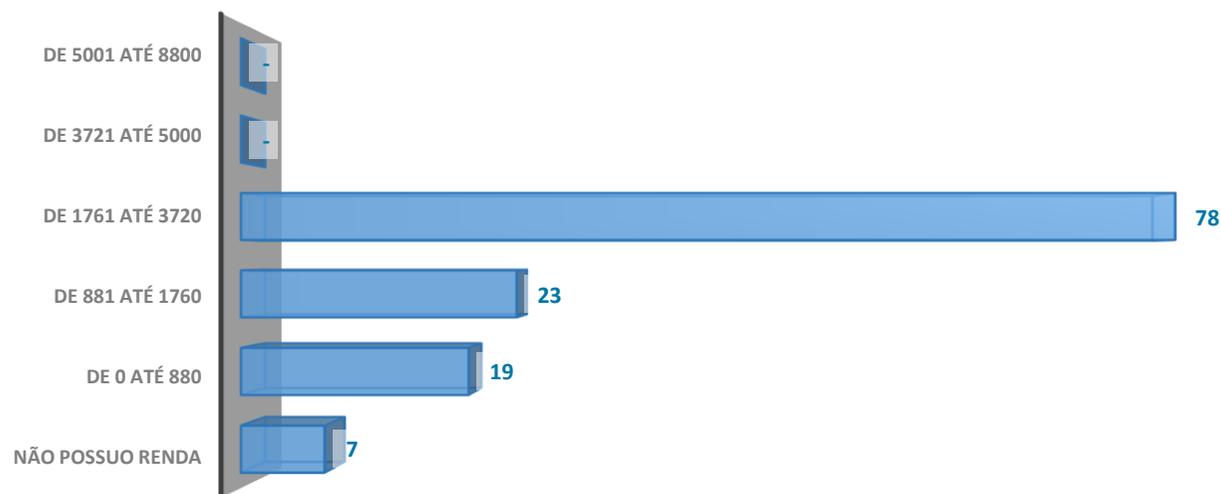
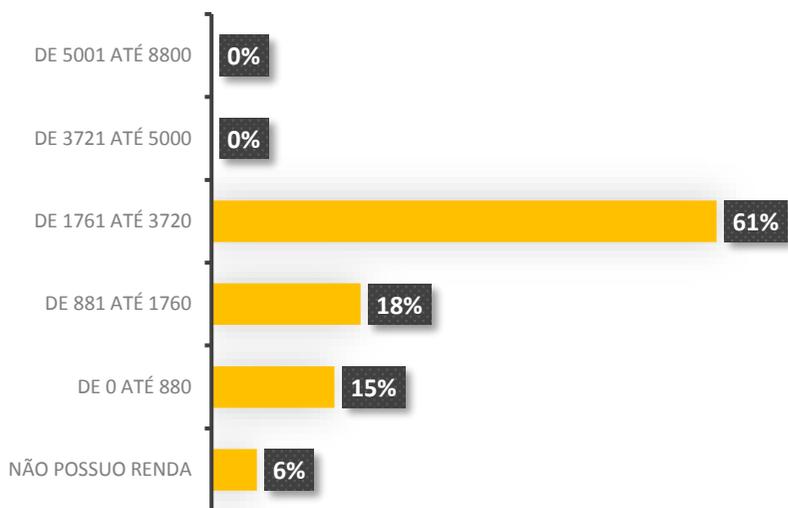




Qual a sua renda mensal atual?

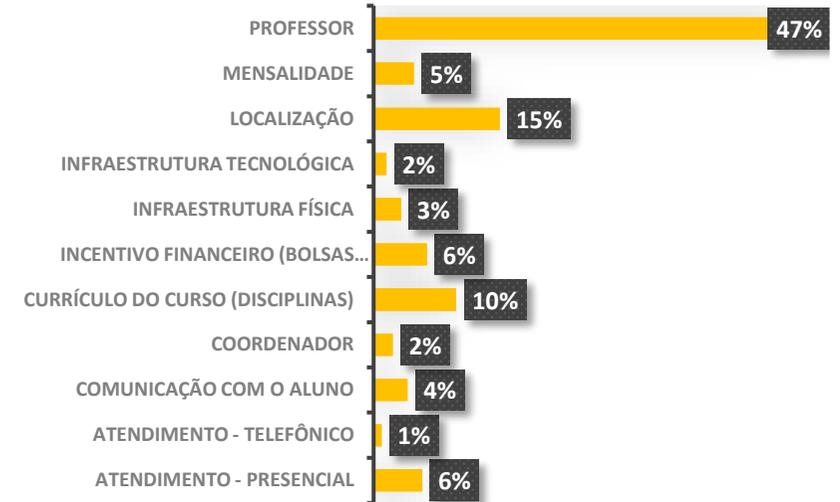
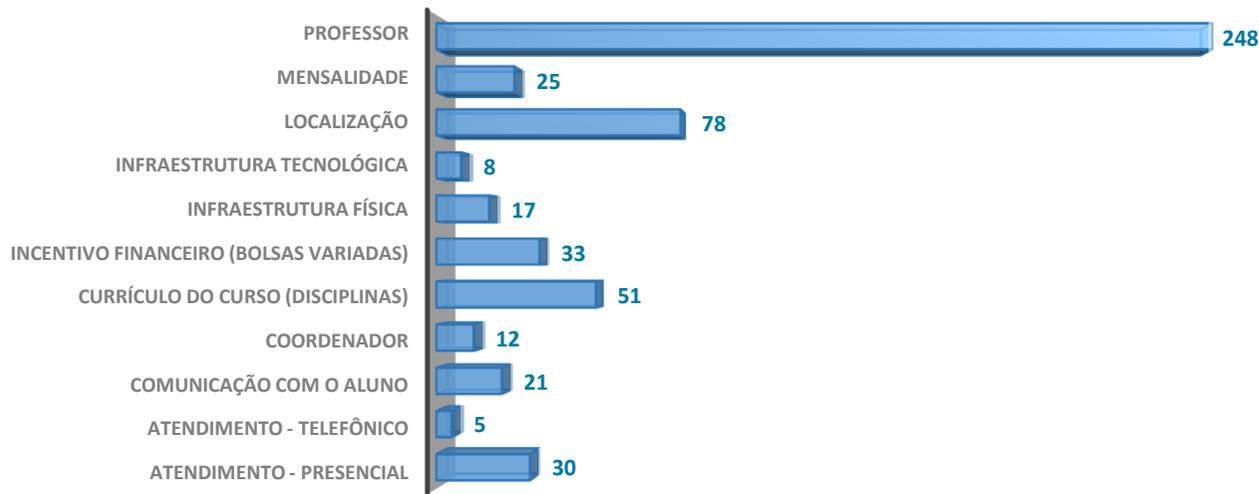


Qual a renda mensal da sua família?

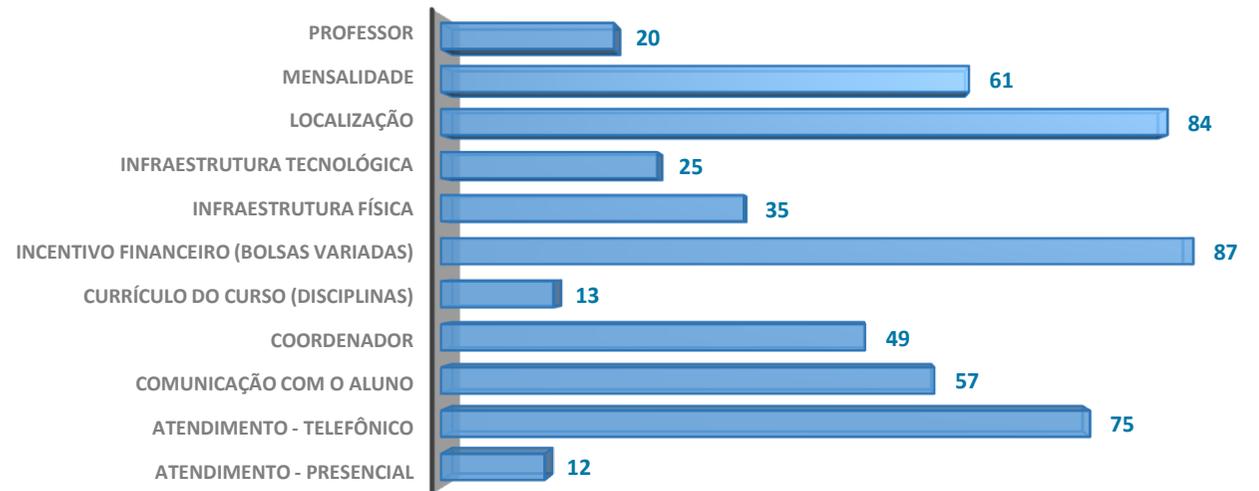
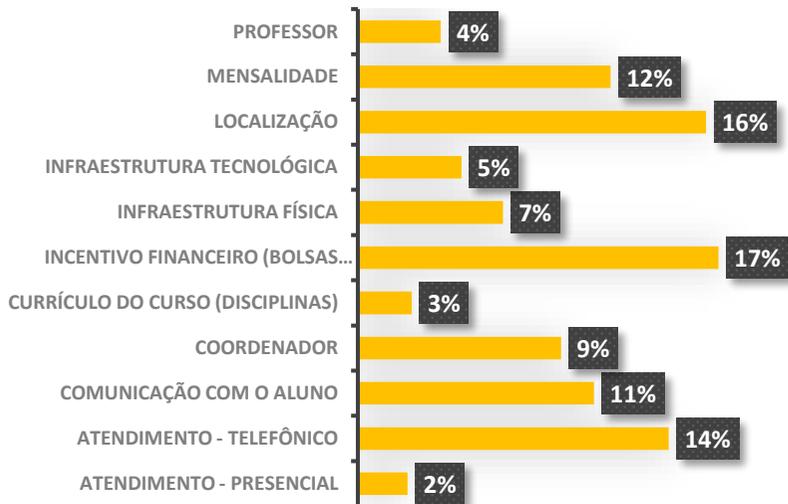




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

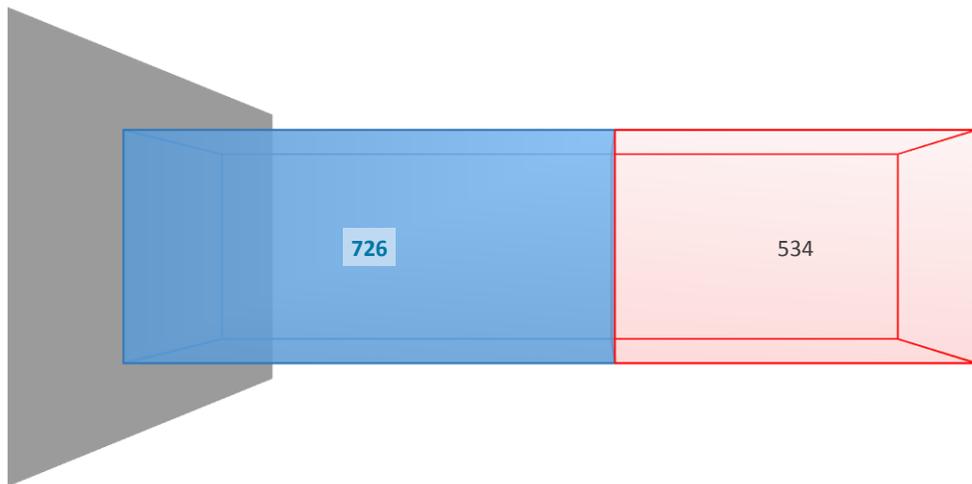


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

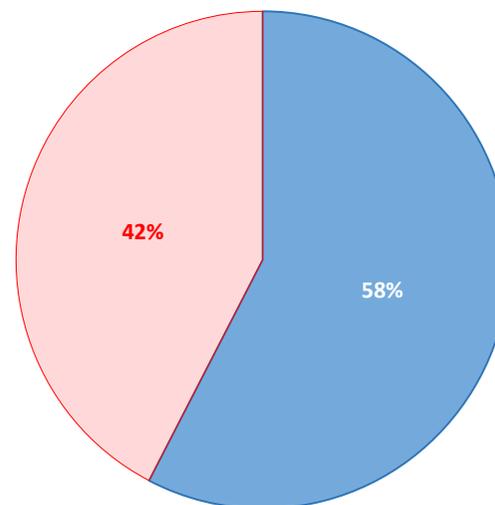




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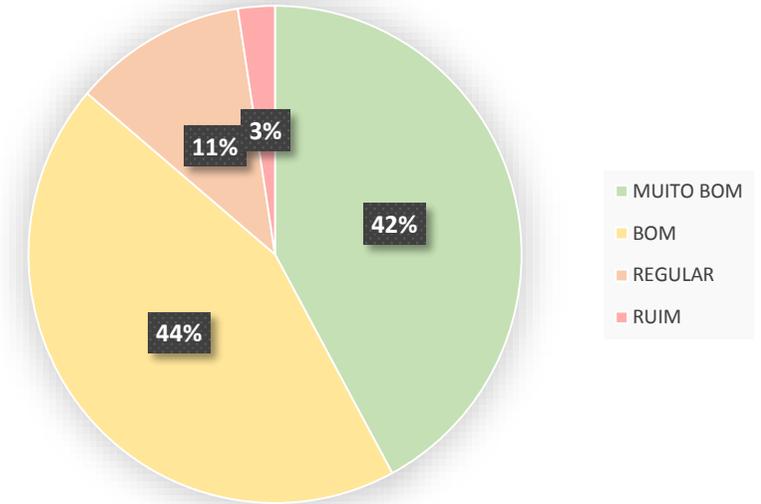
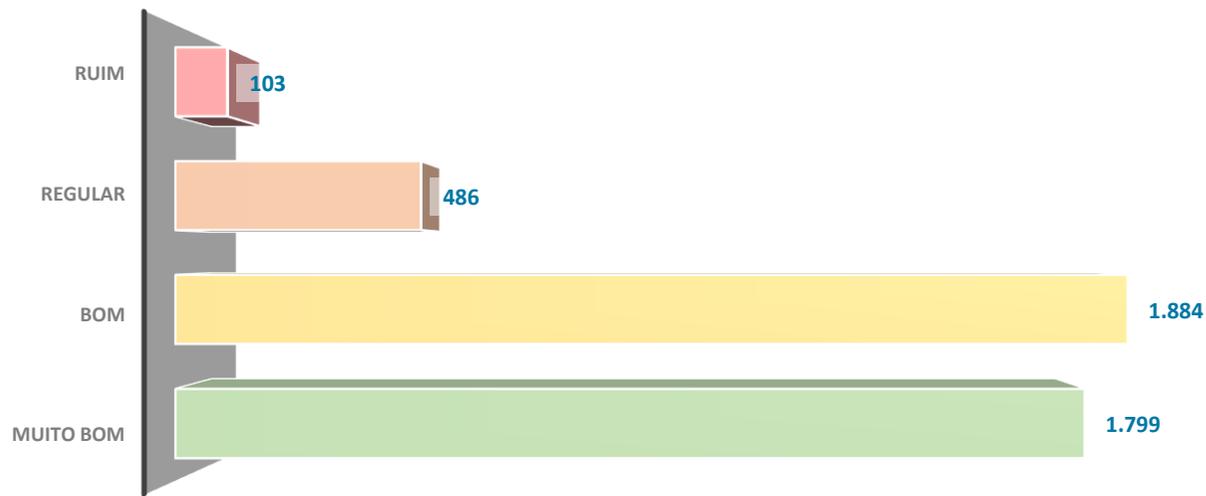


■ Não responderam  
■ Responderam

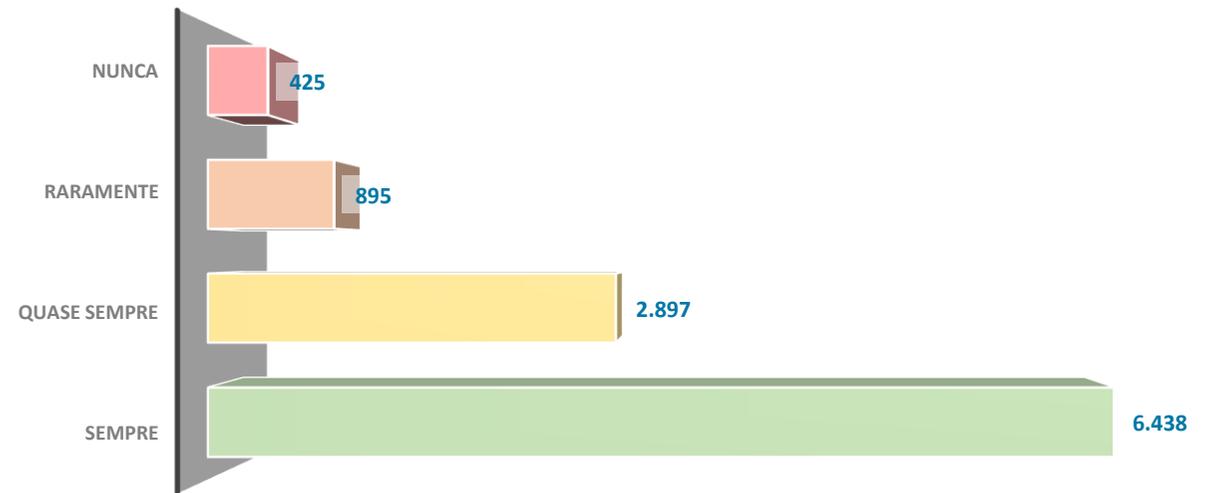
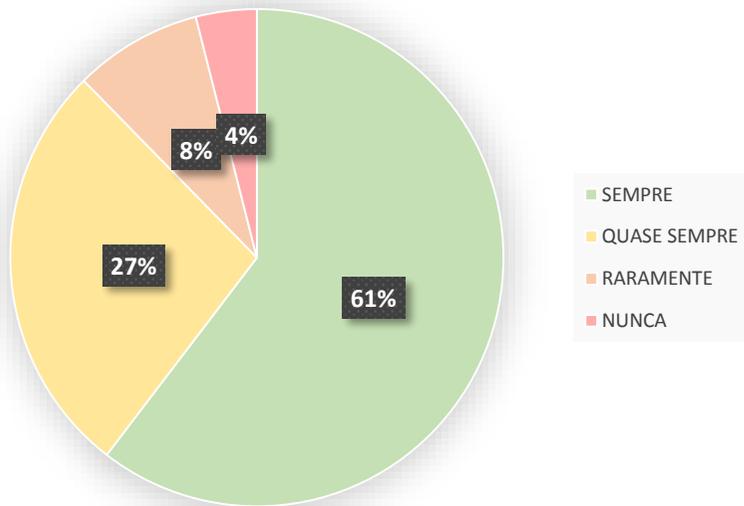




GERAL - Questões Objetivas Qualitativas

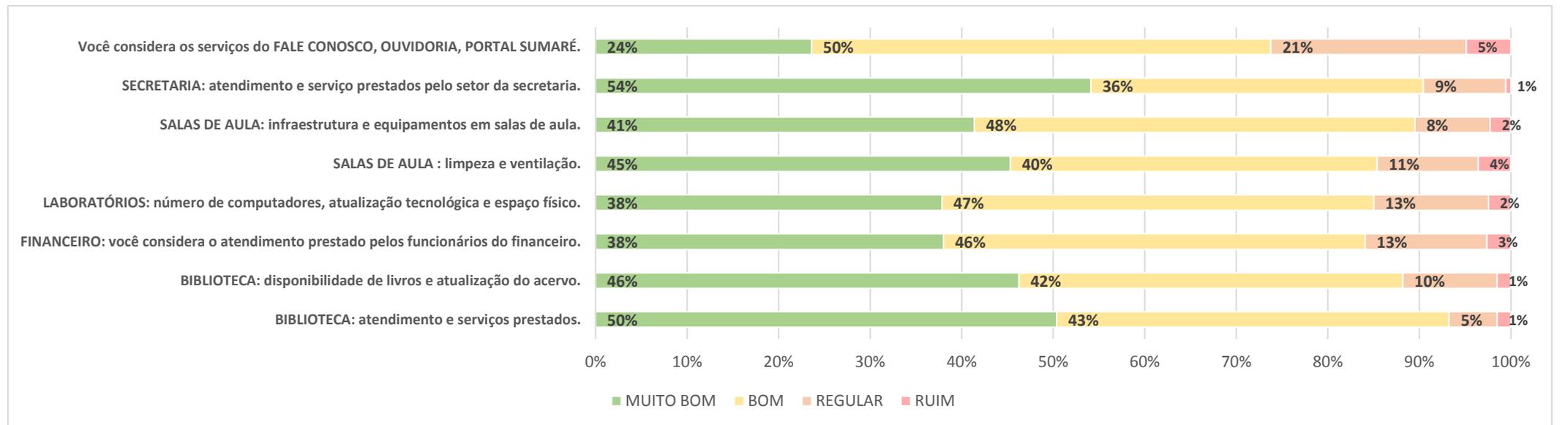
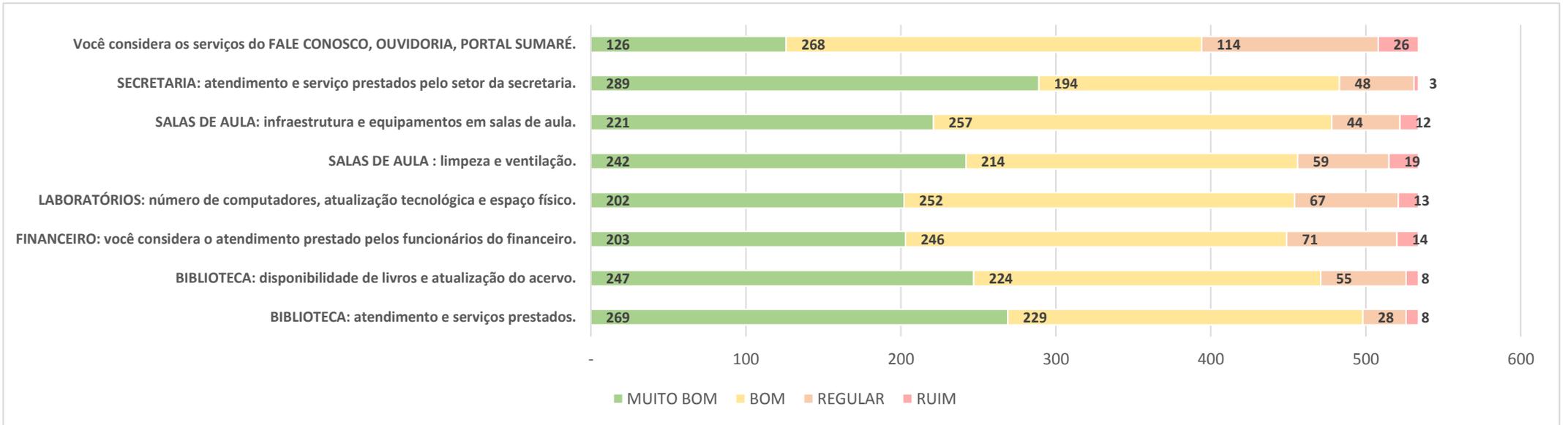


GERAL - Questões Objetivas Periodicidade



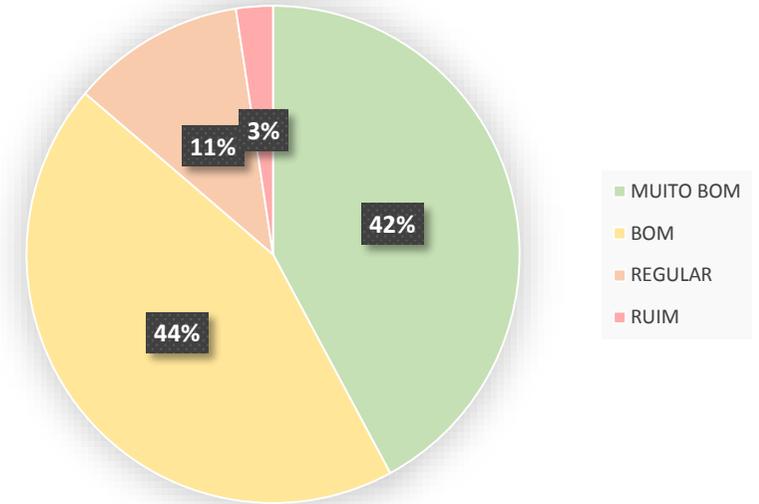
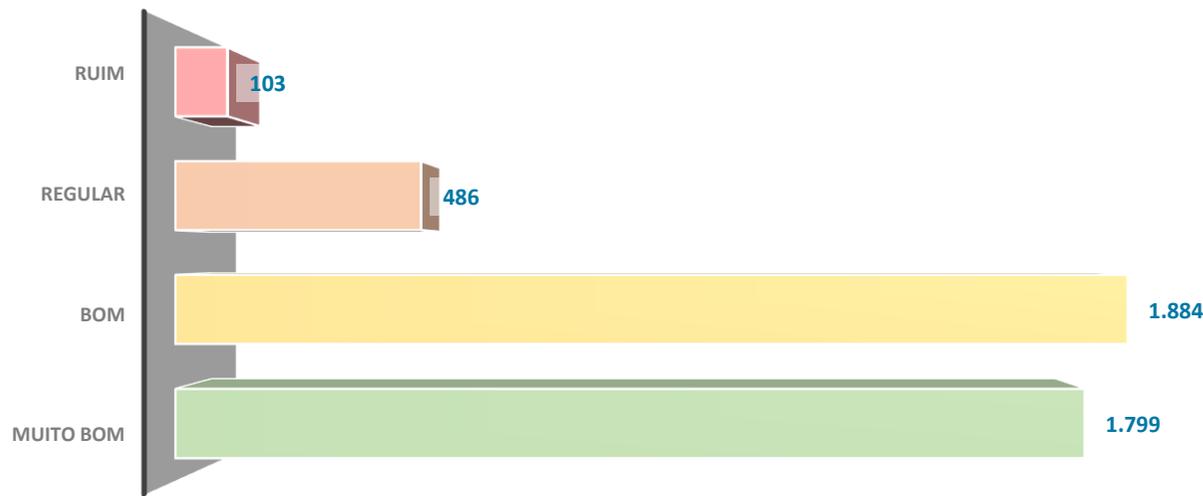


Questões Objetivas

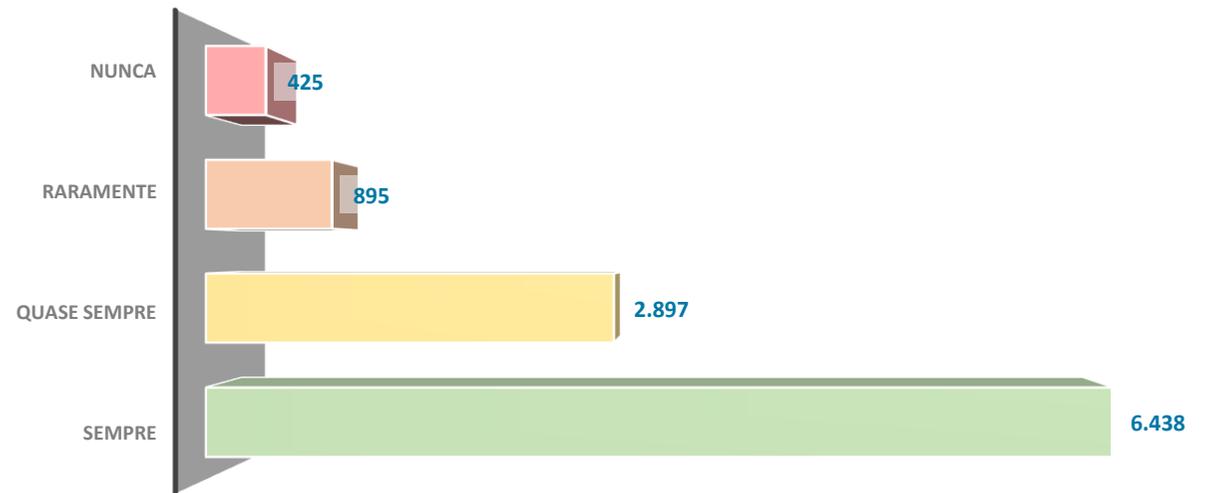
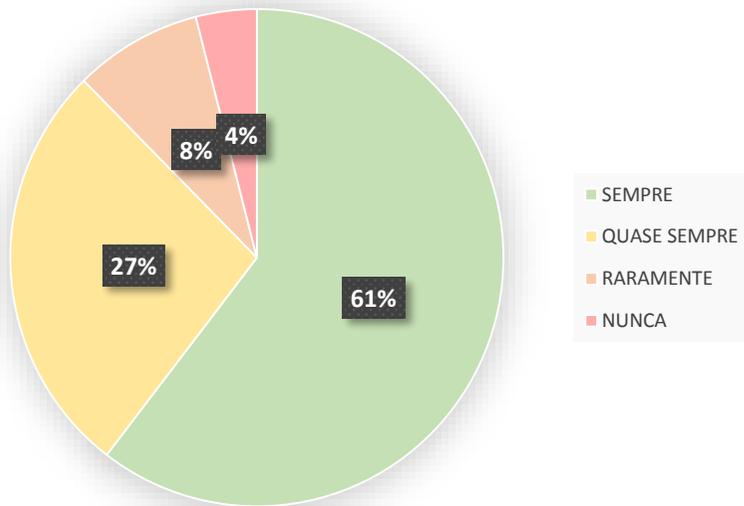




GERAL - Questões Objetivas Qualitativas

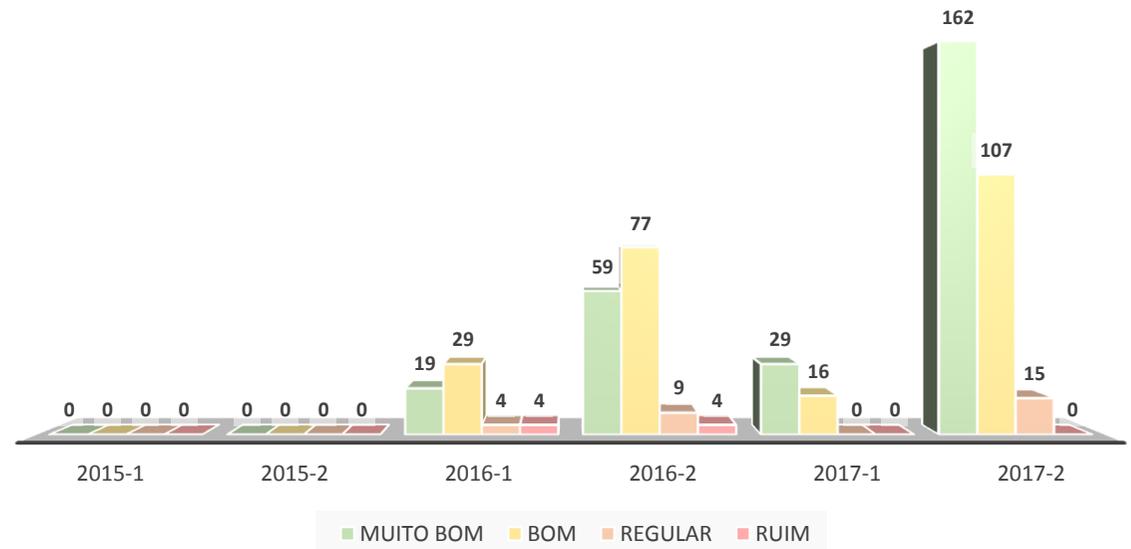
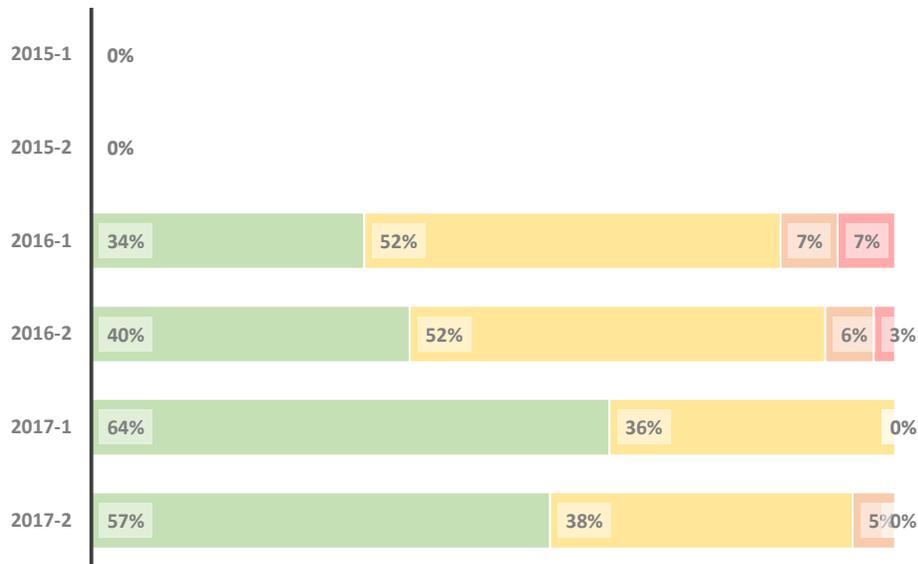
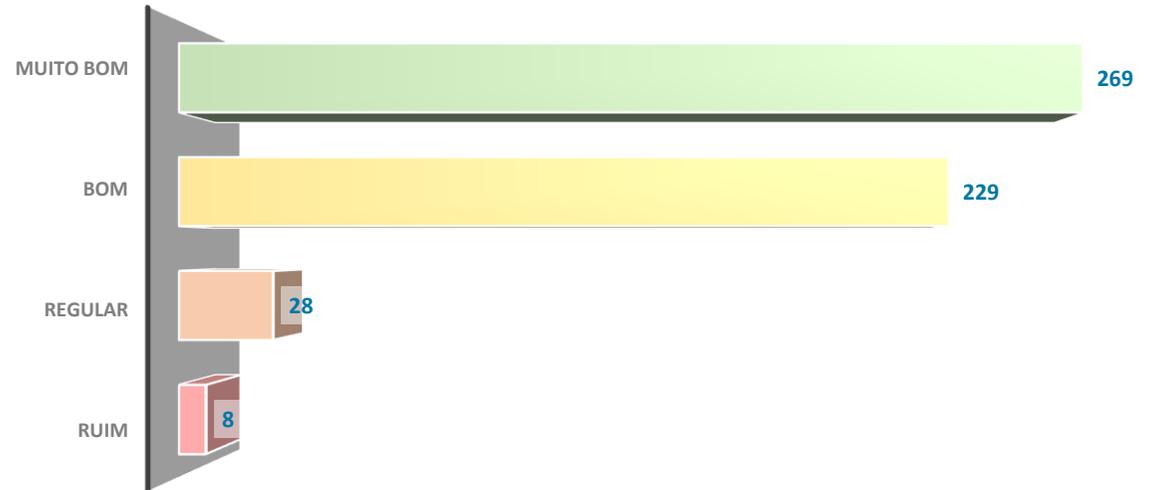
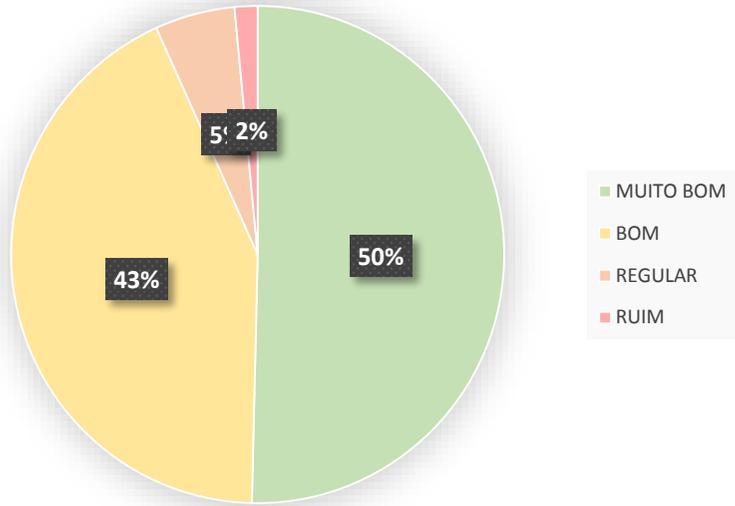


GERAL - Questões Objetivas Periodicidade



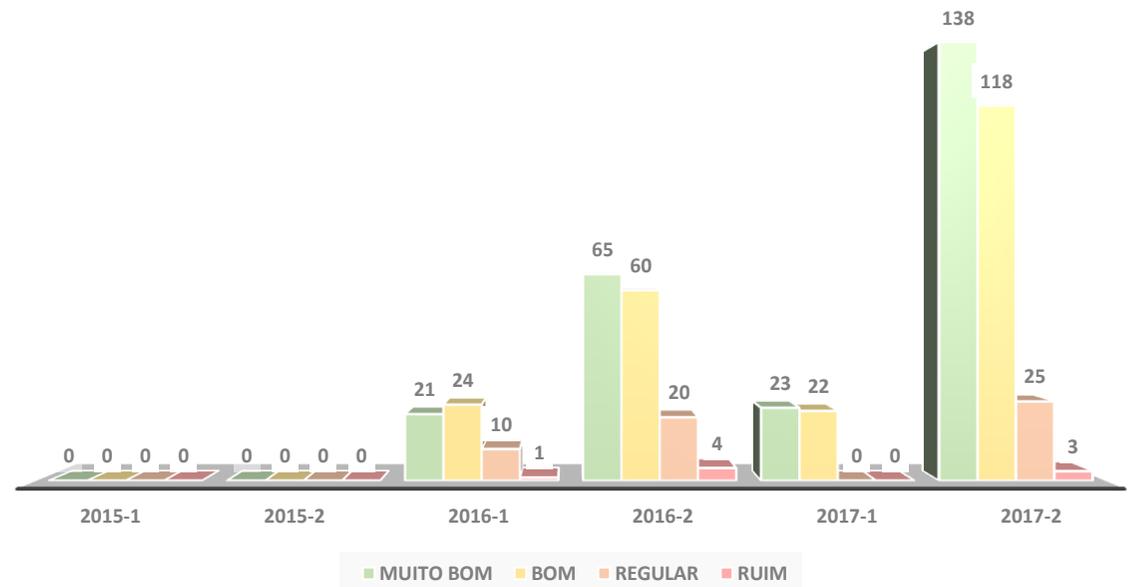
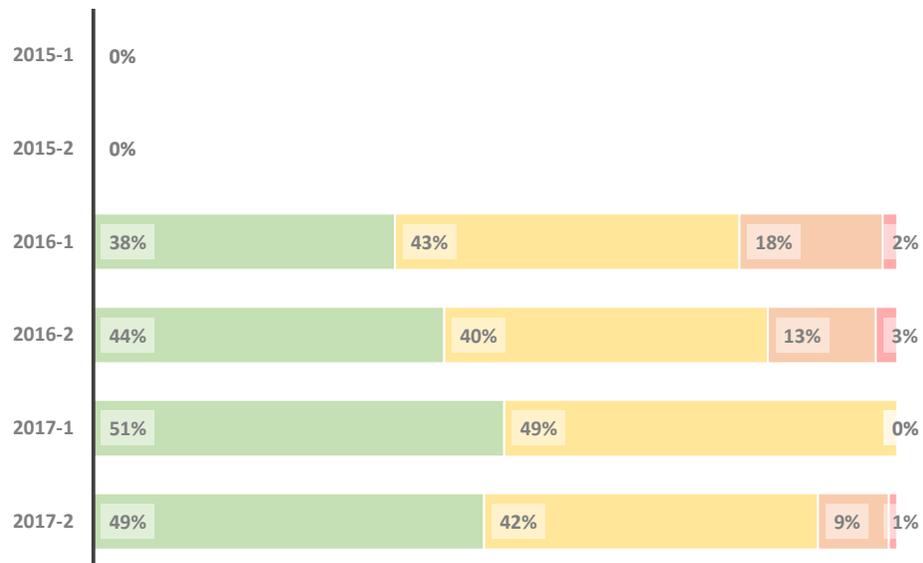
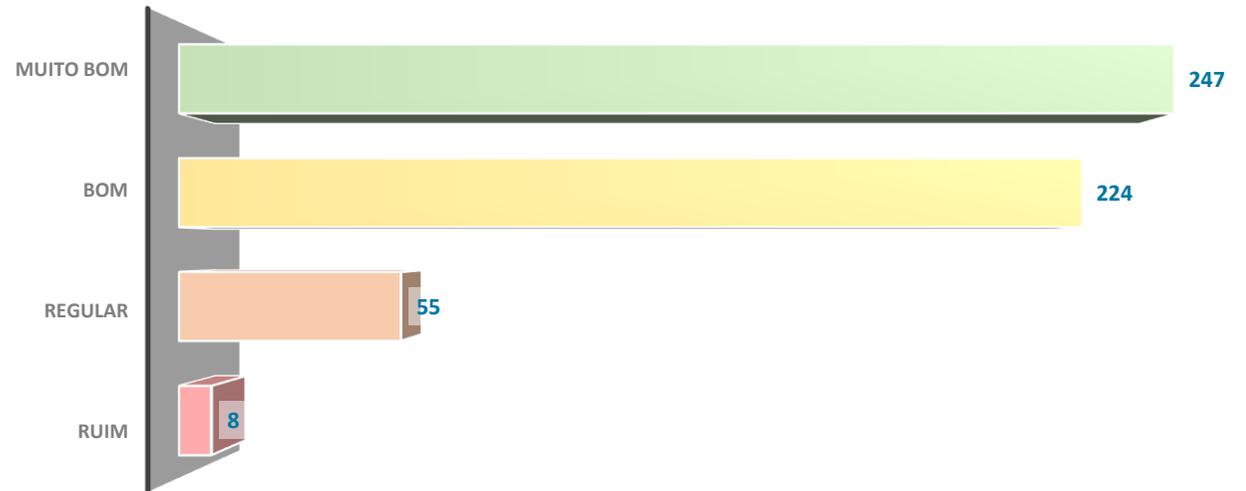
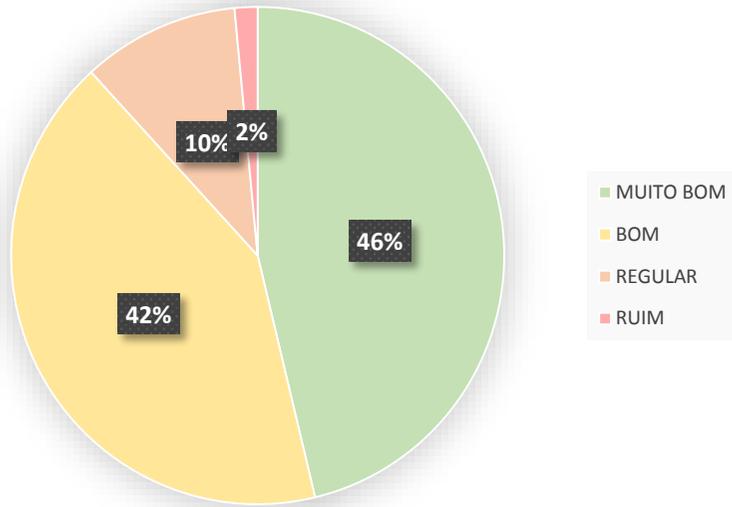


**BIBLIOTECA: atendimento e serviços prestados.**



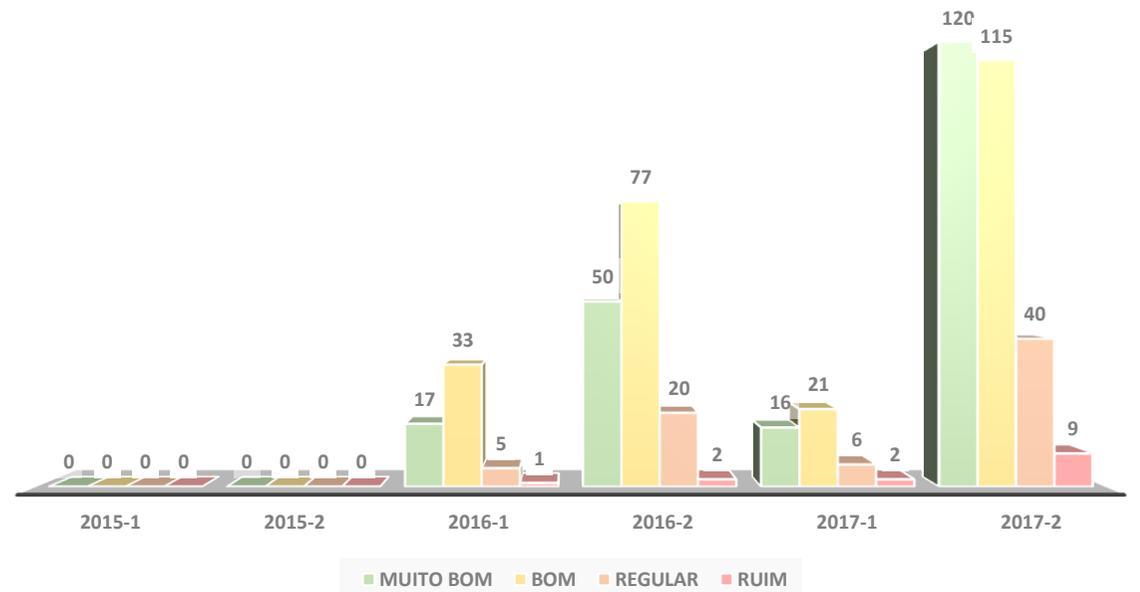
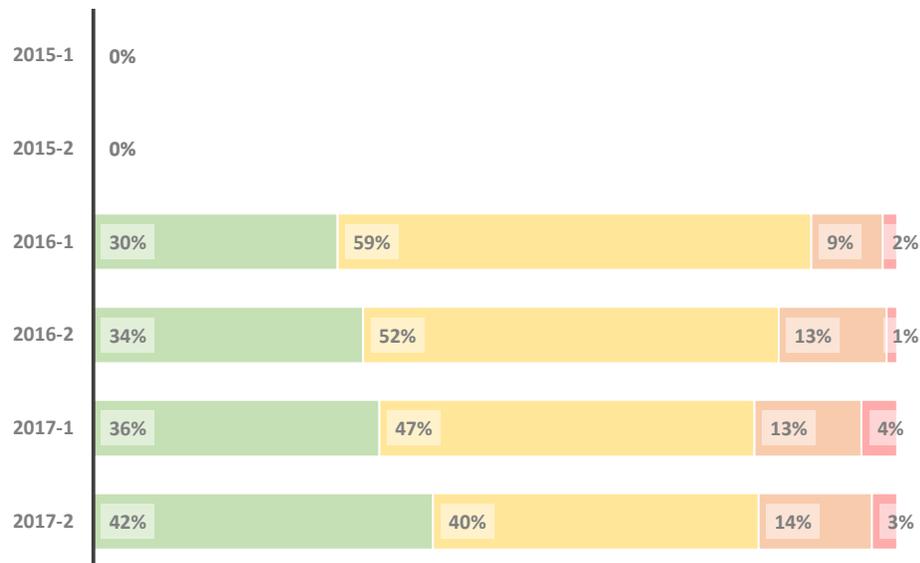
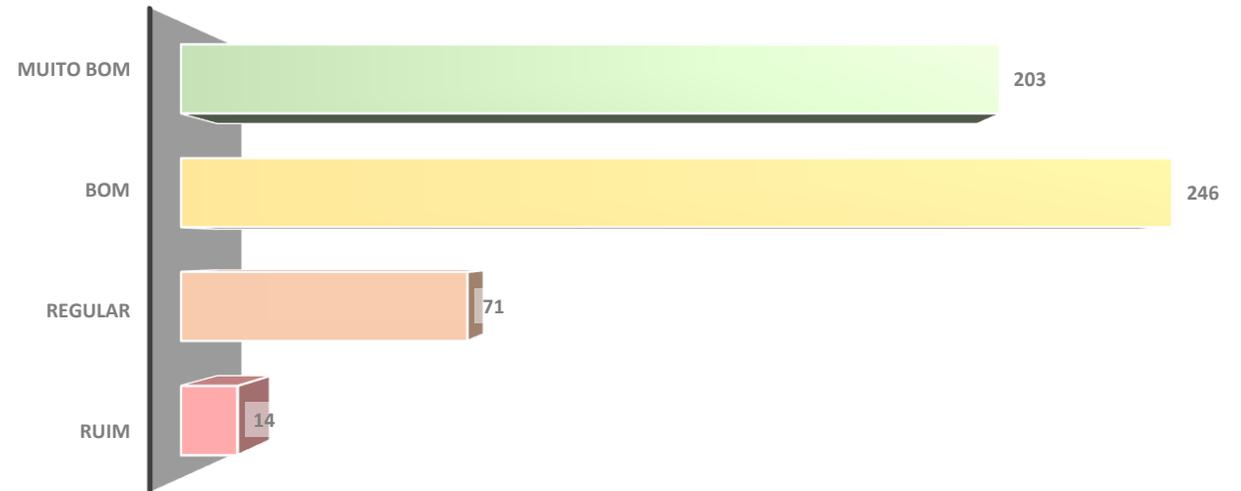
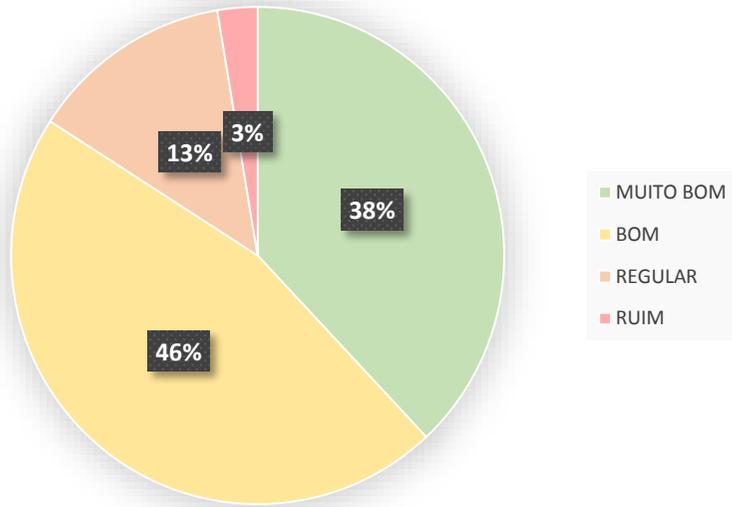


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



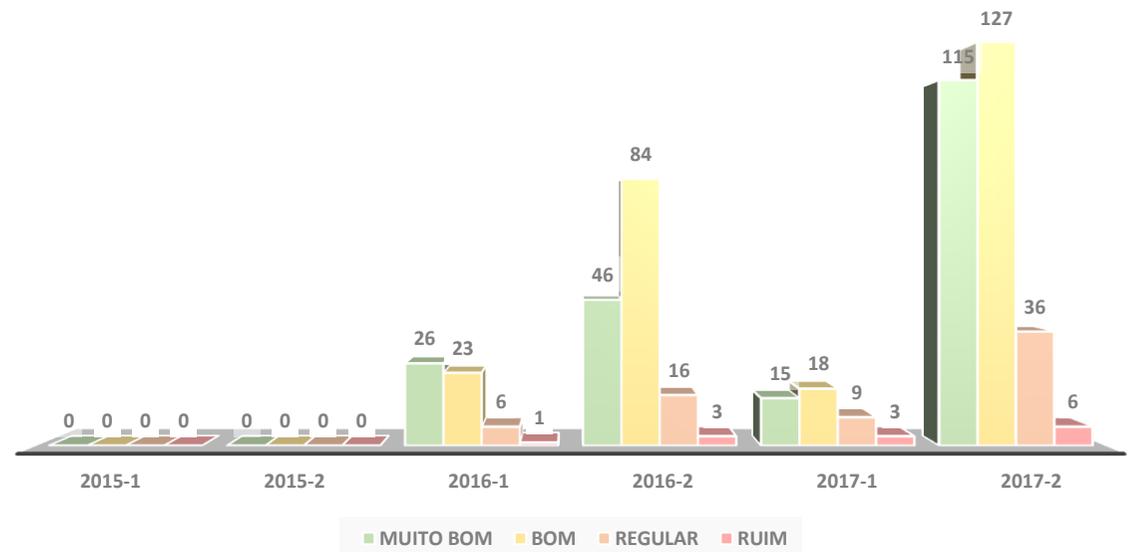
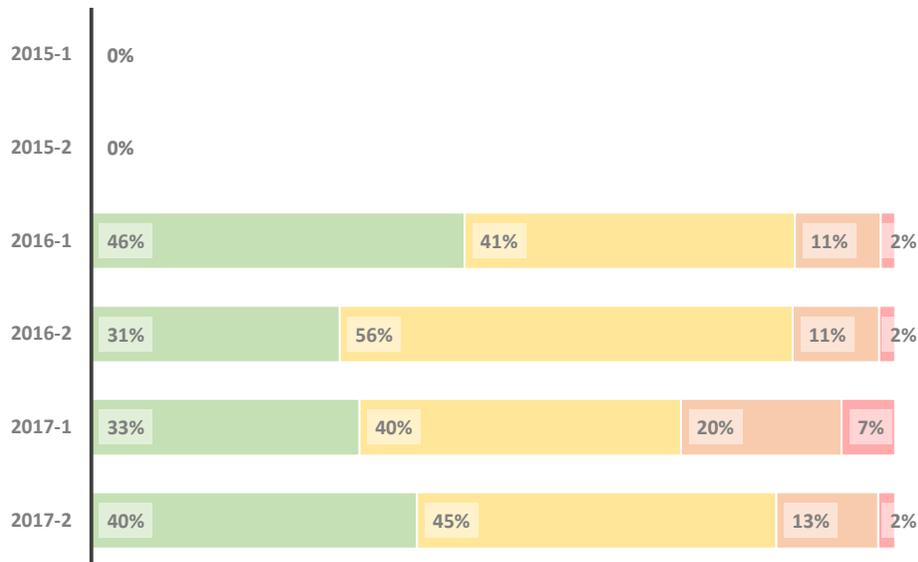
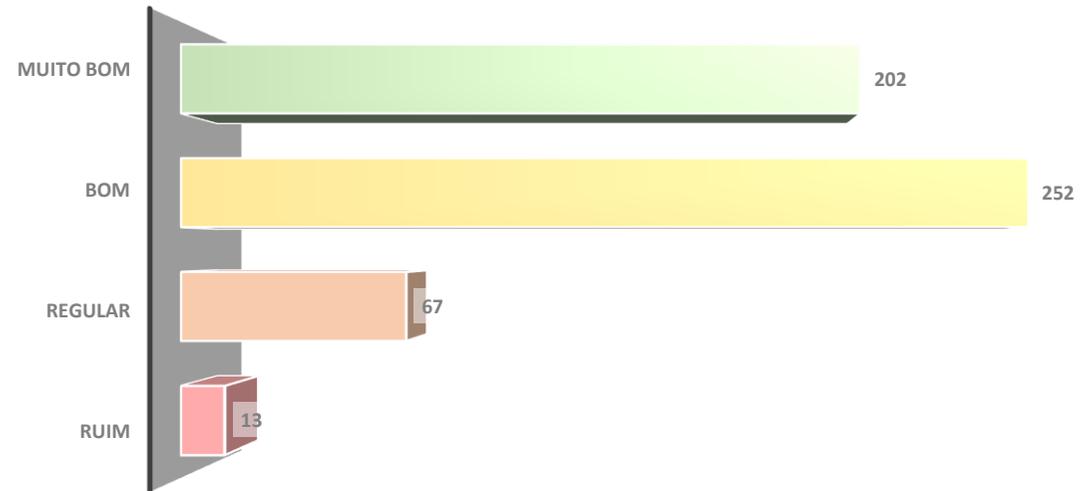
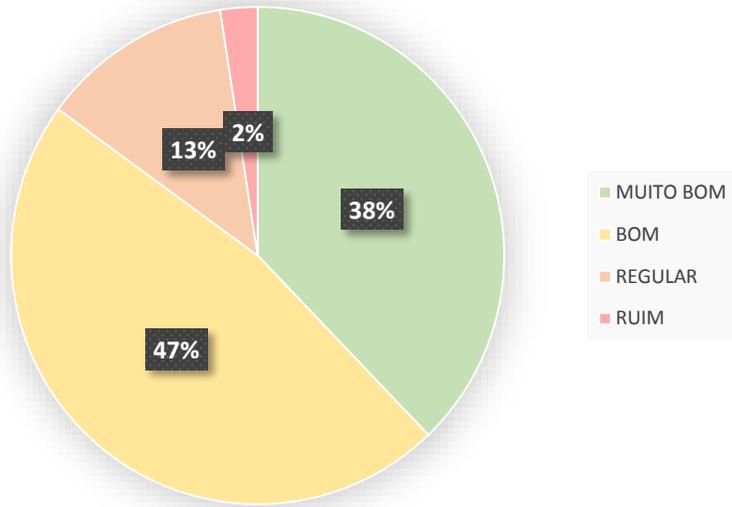


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



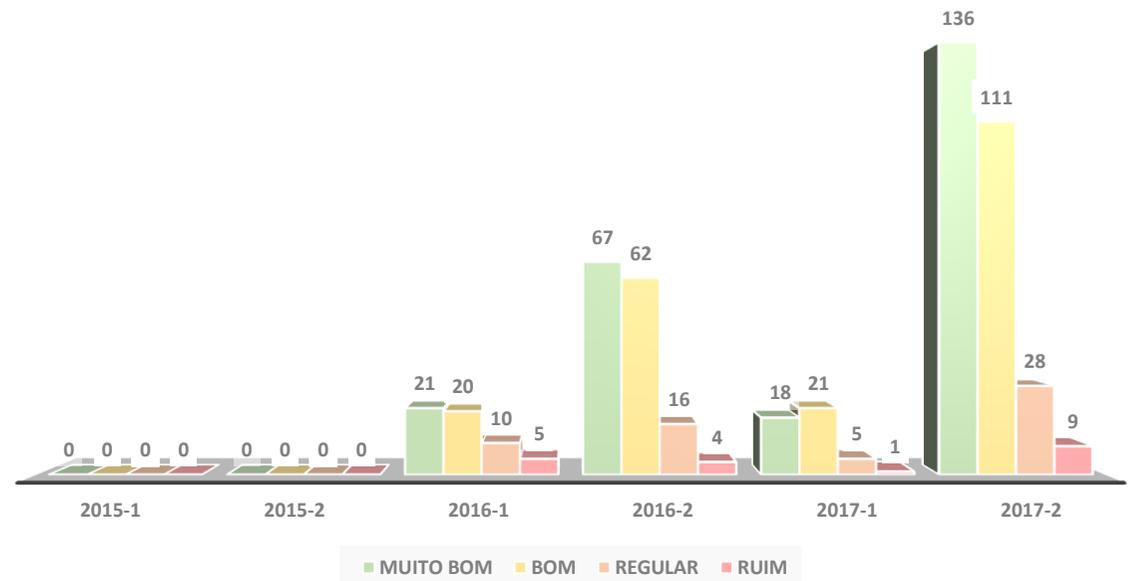
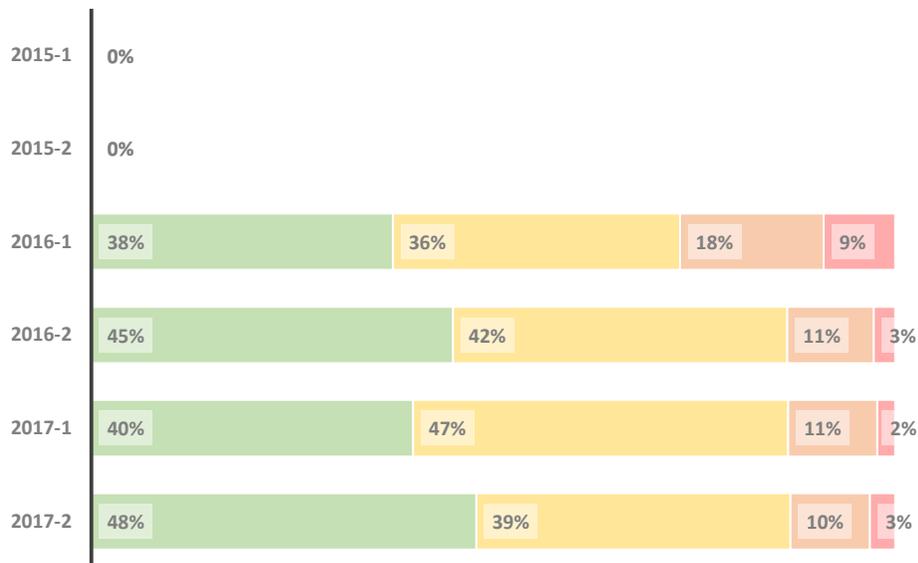
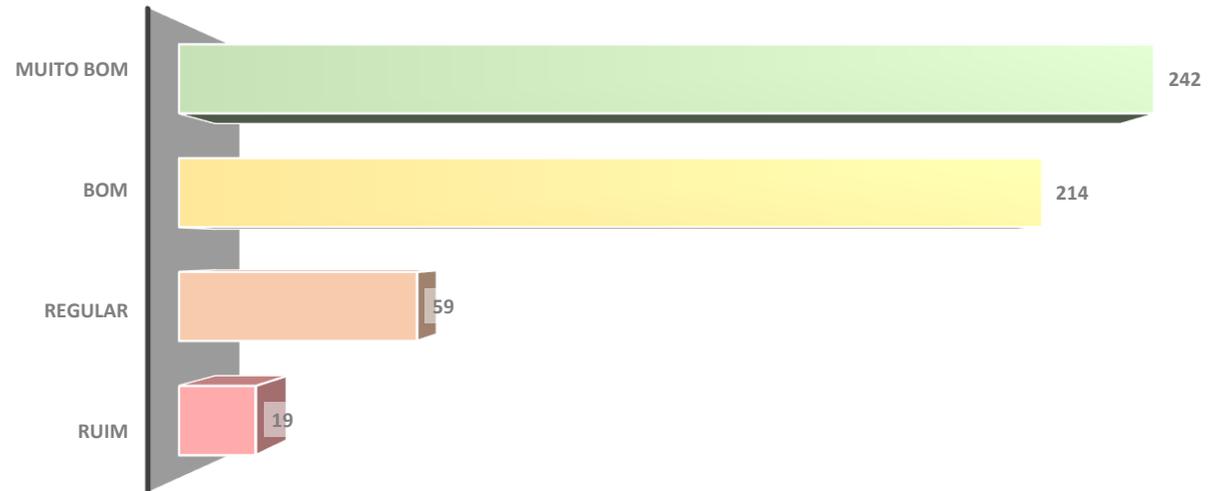
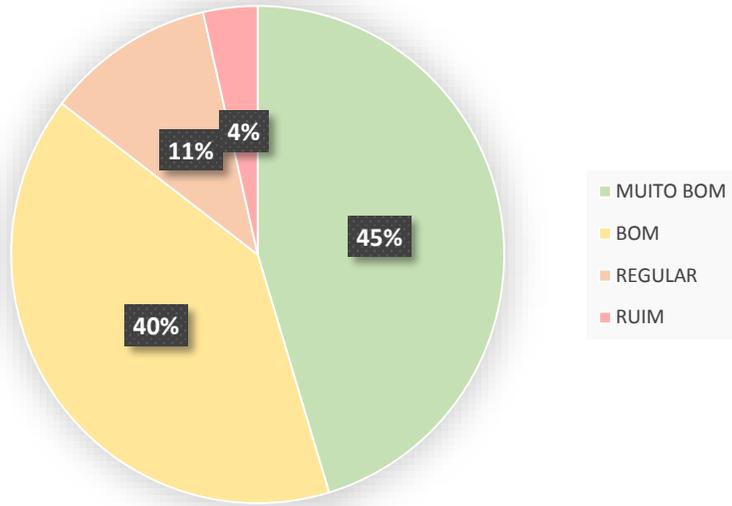


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



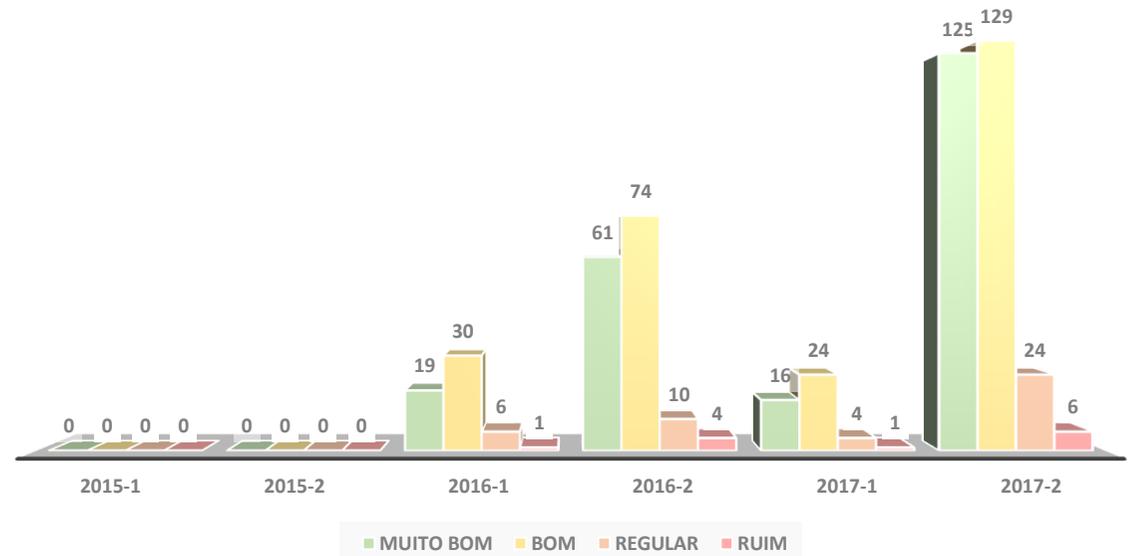
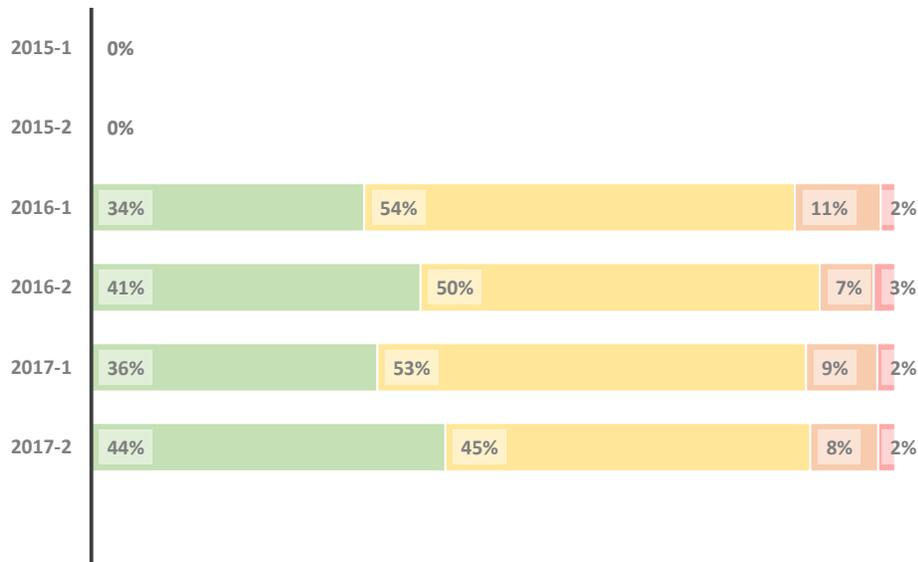
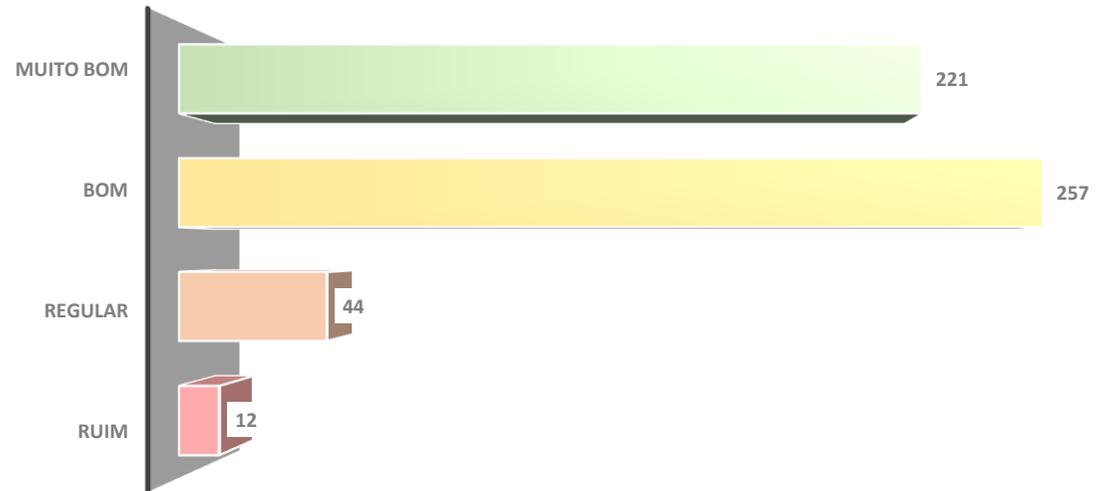
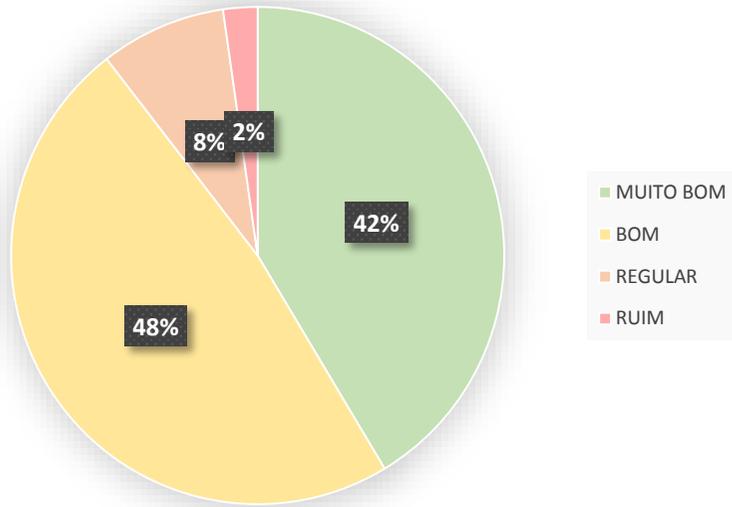


SALAS DE AULA : limpeza e ventilação.



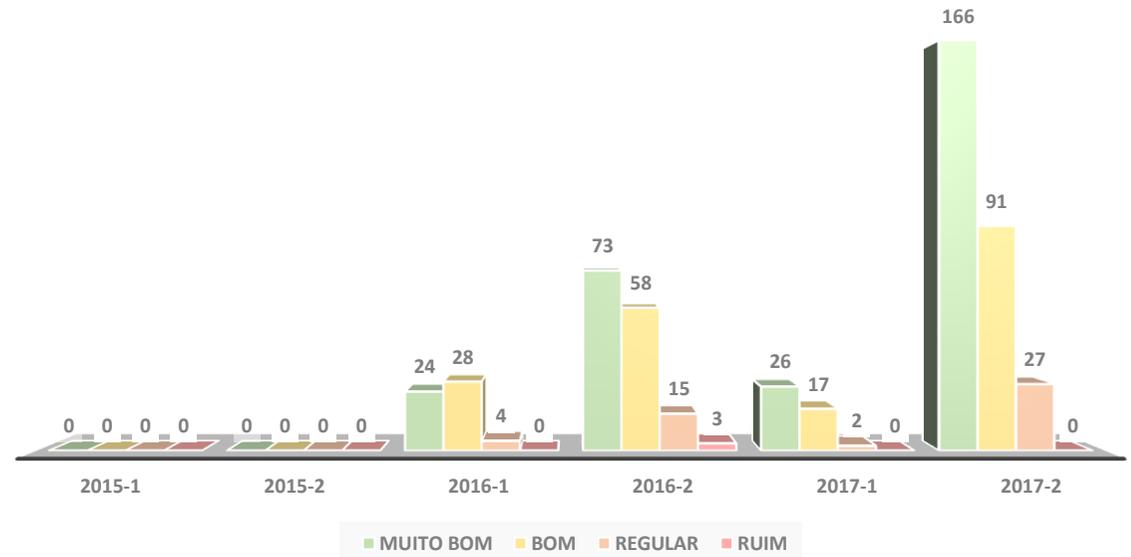
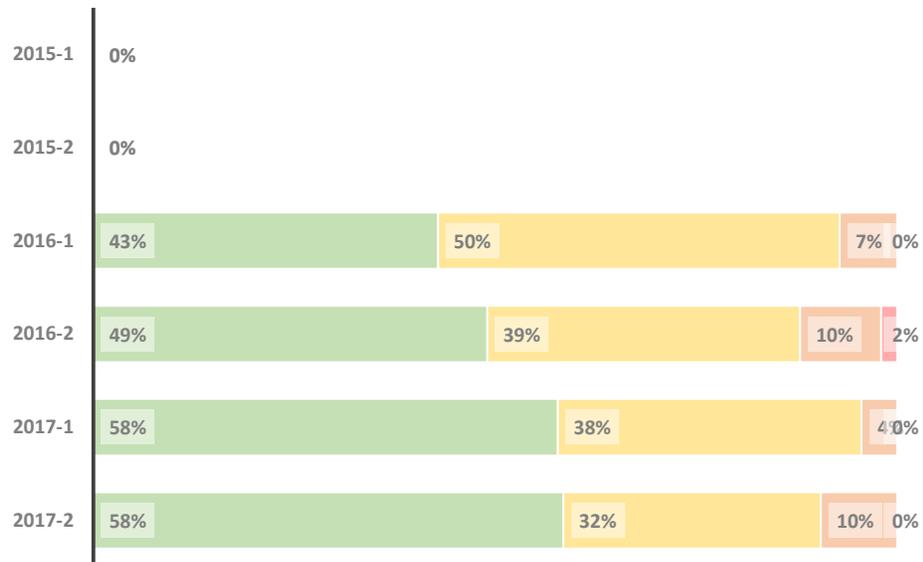
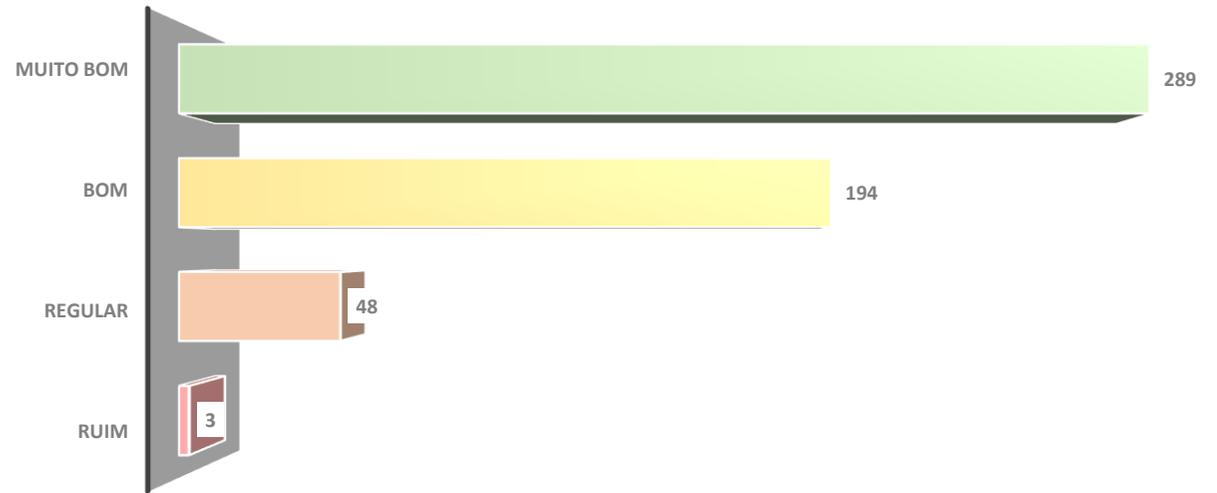
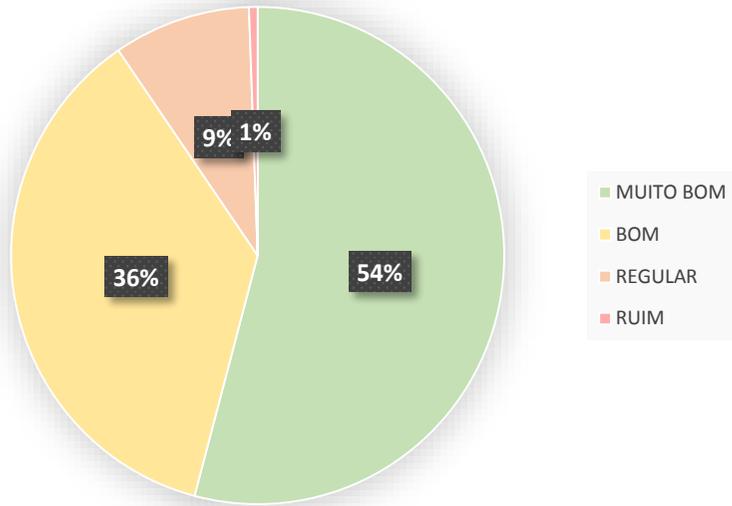


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



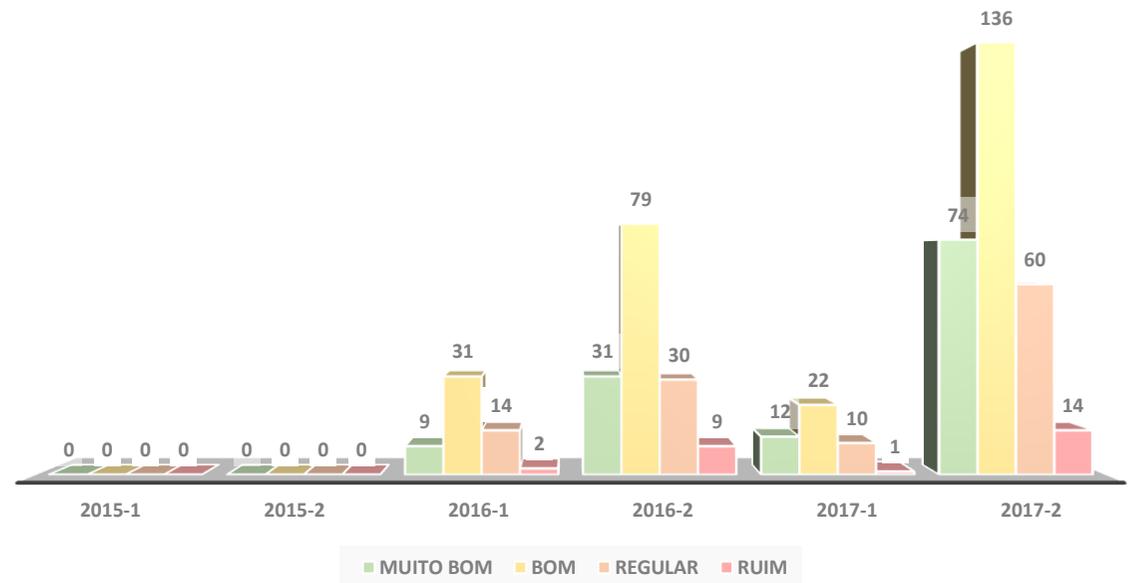
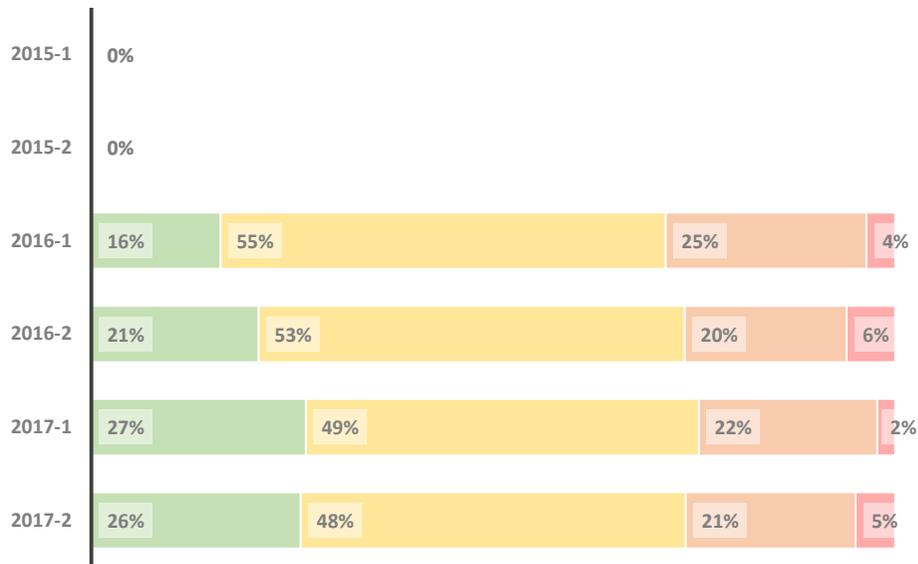
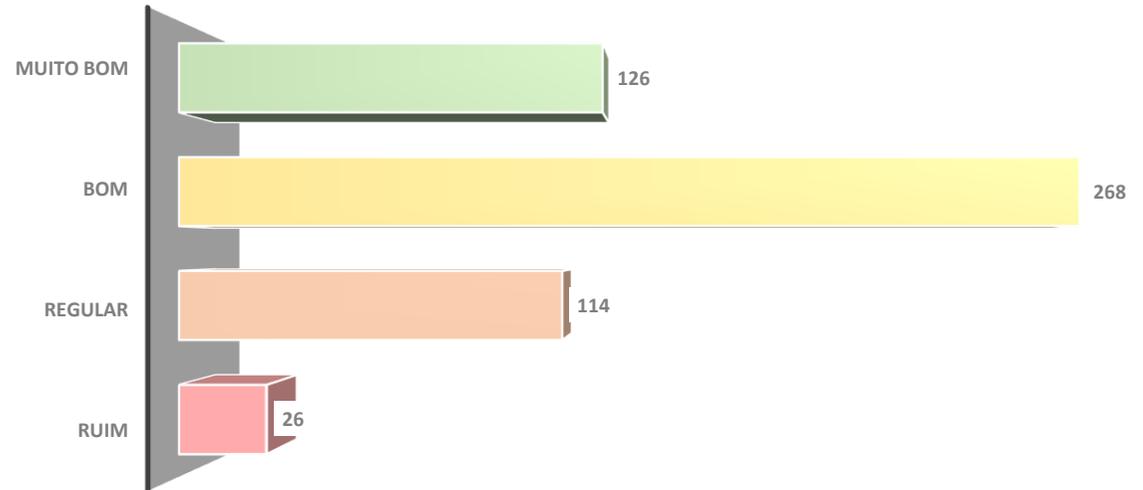
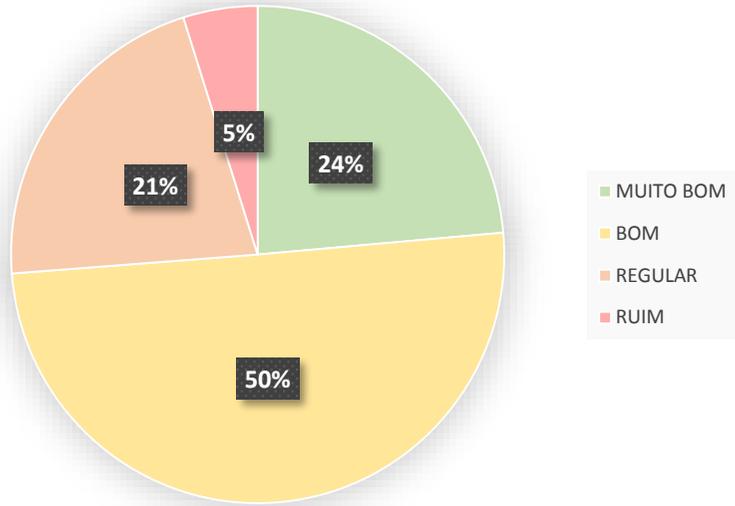


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



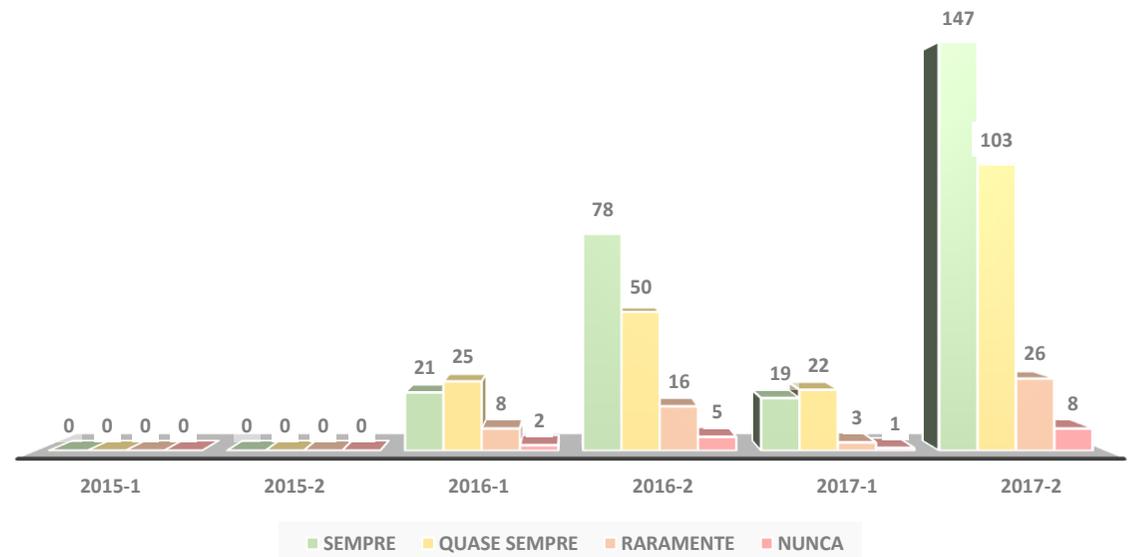
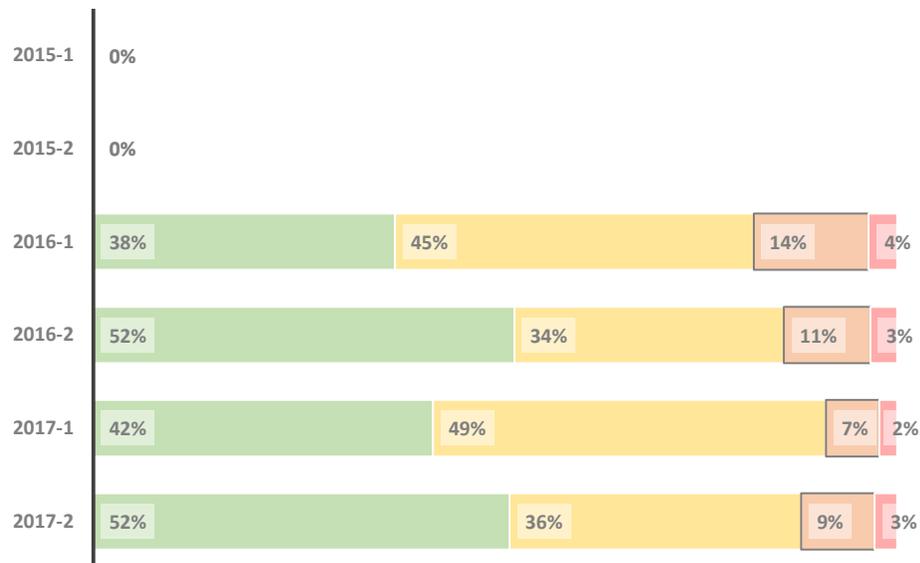
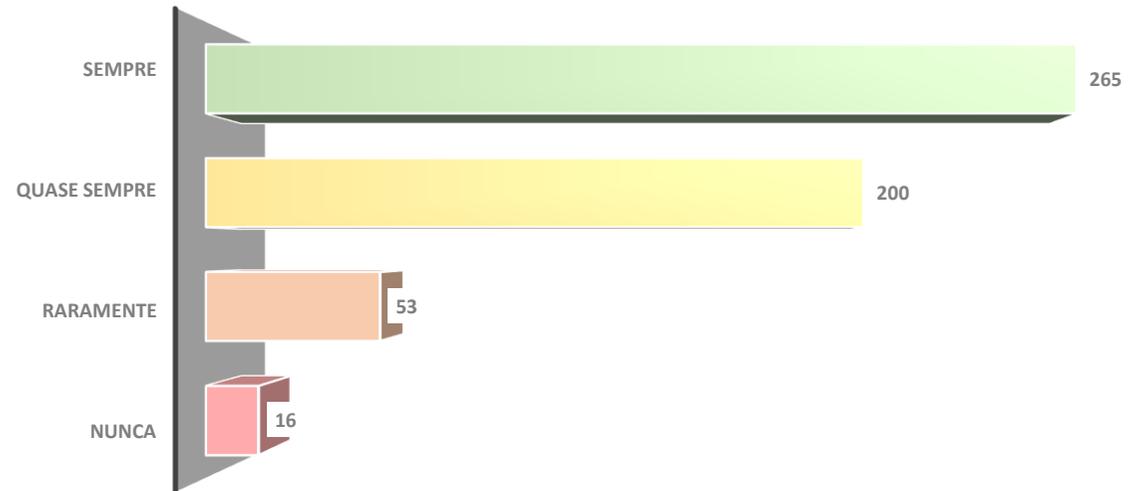
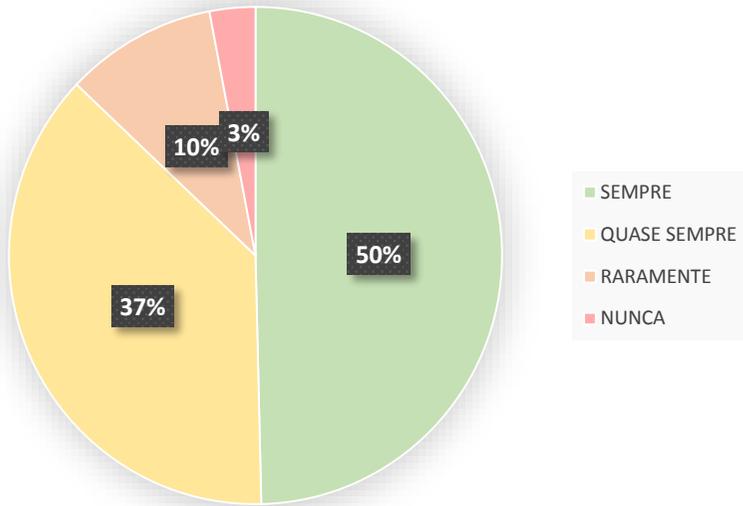


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



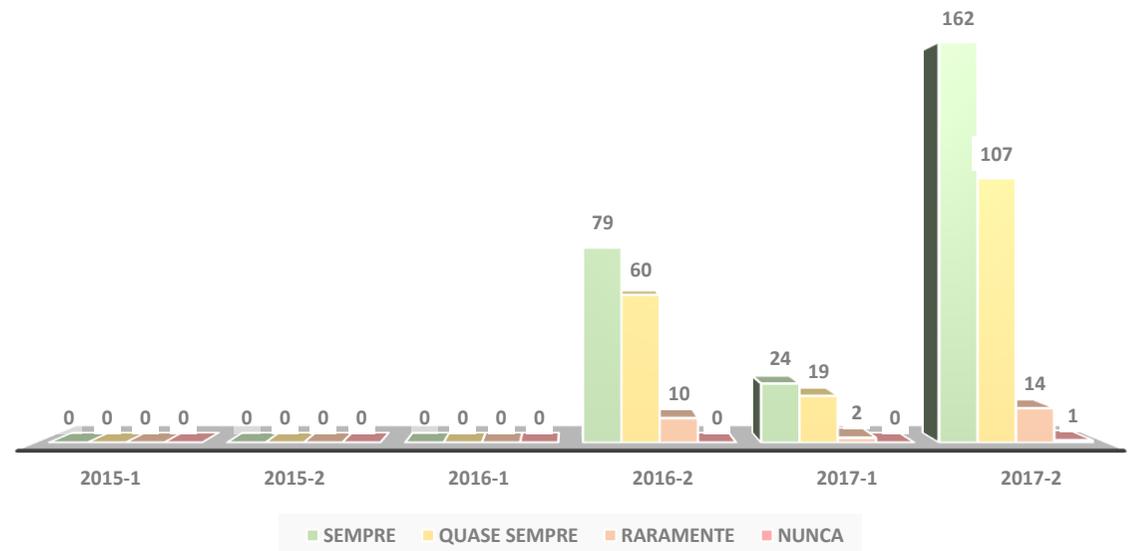
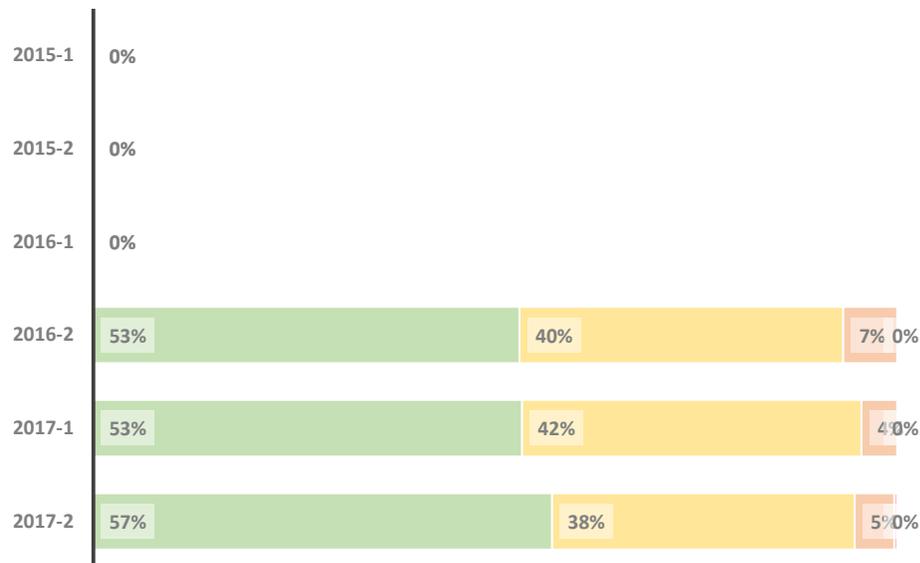
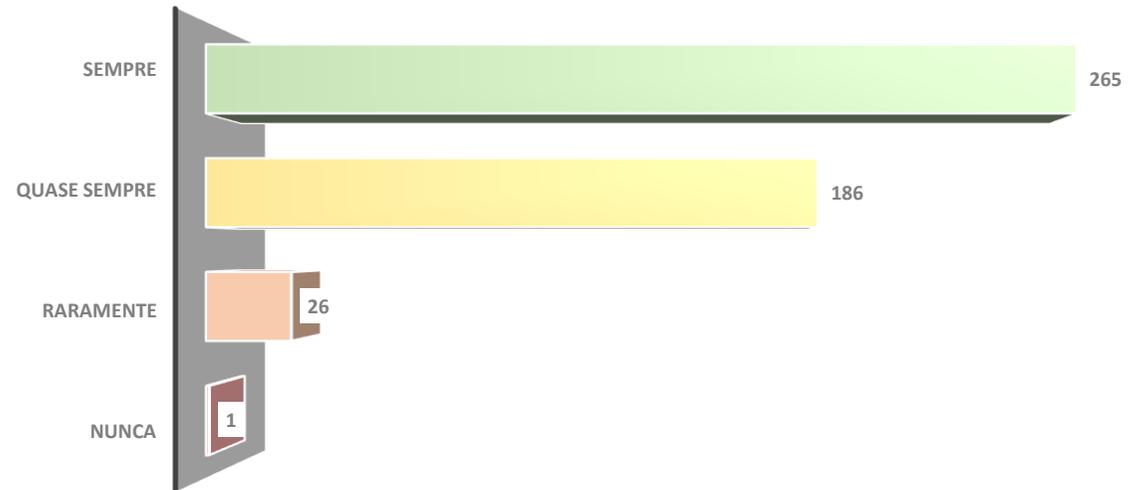
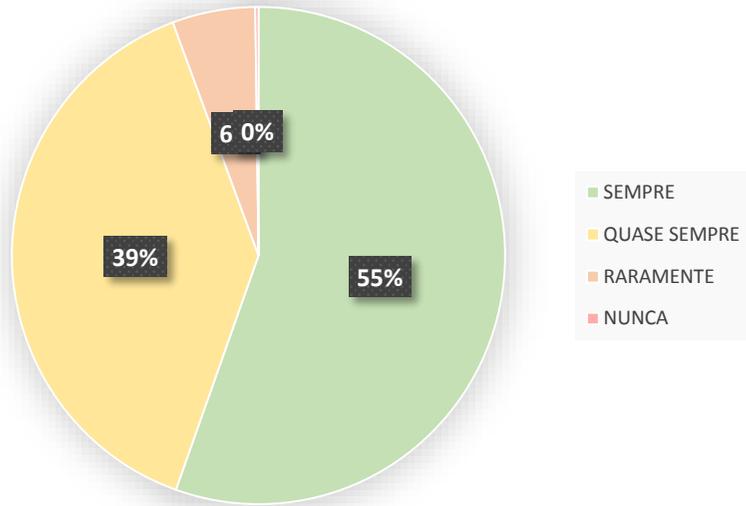


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



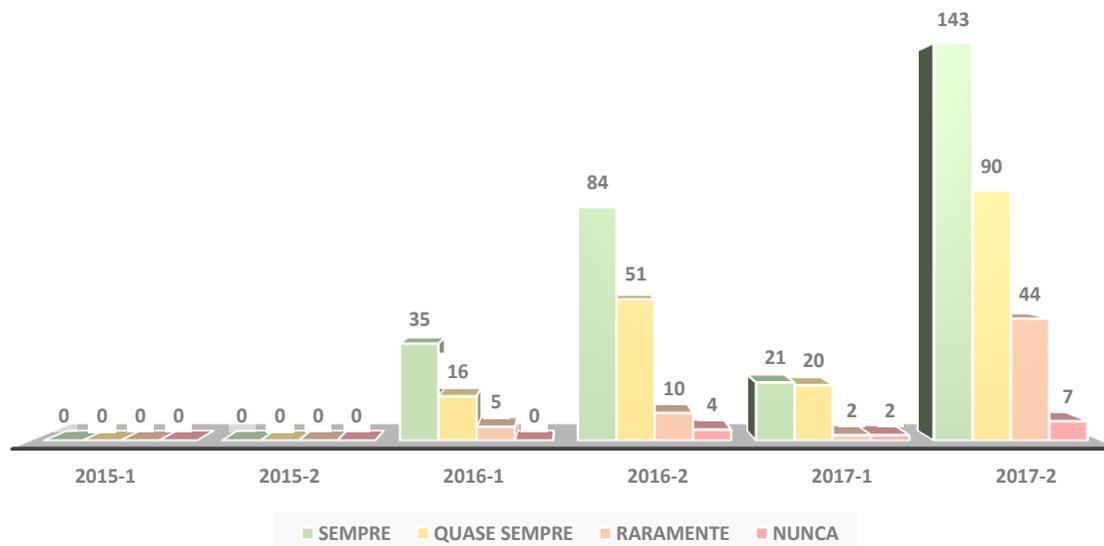
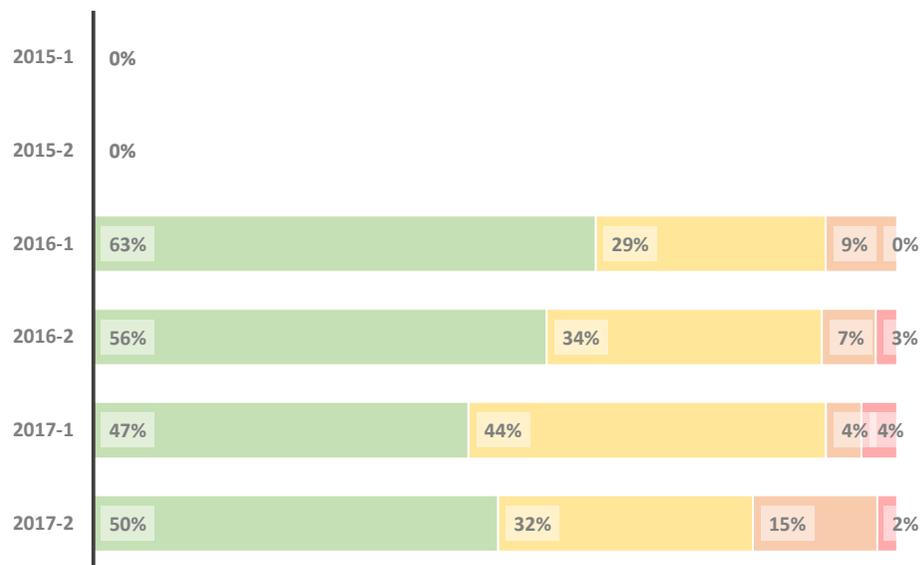
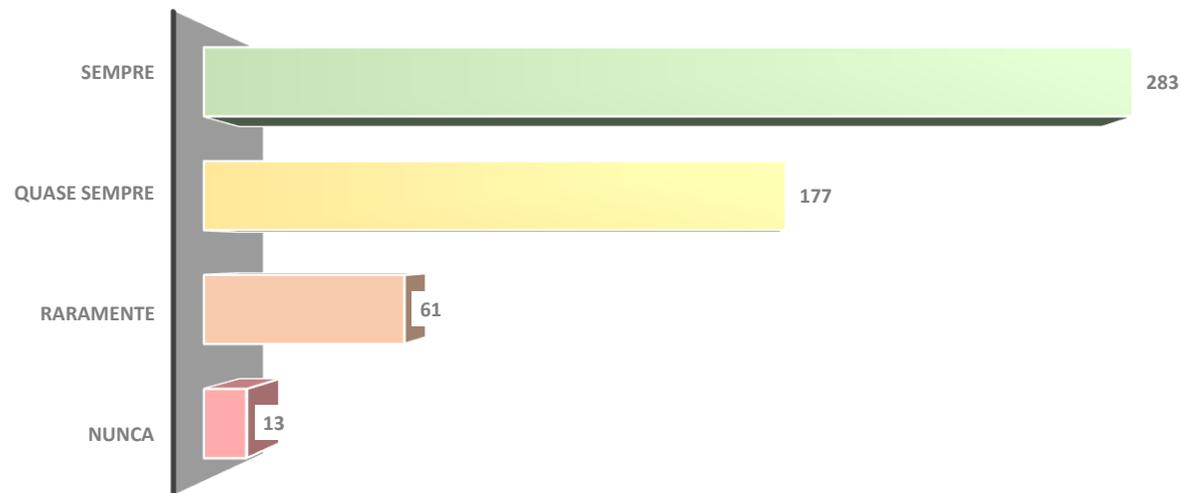
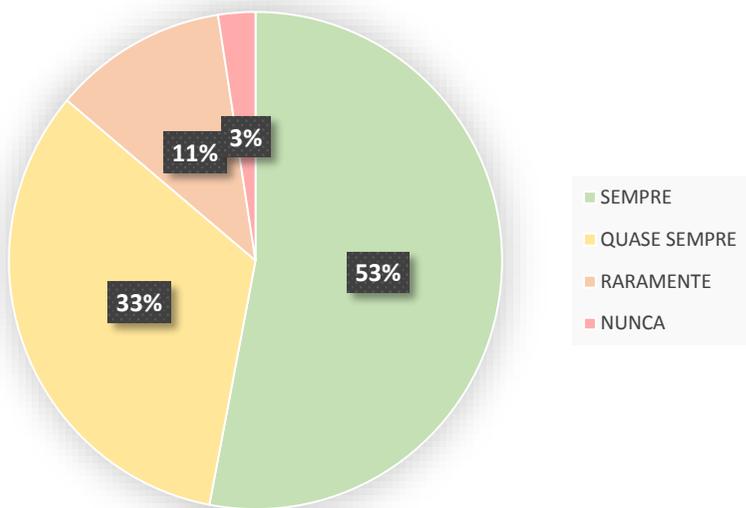


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



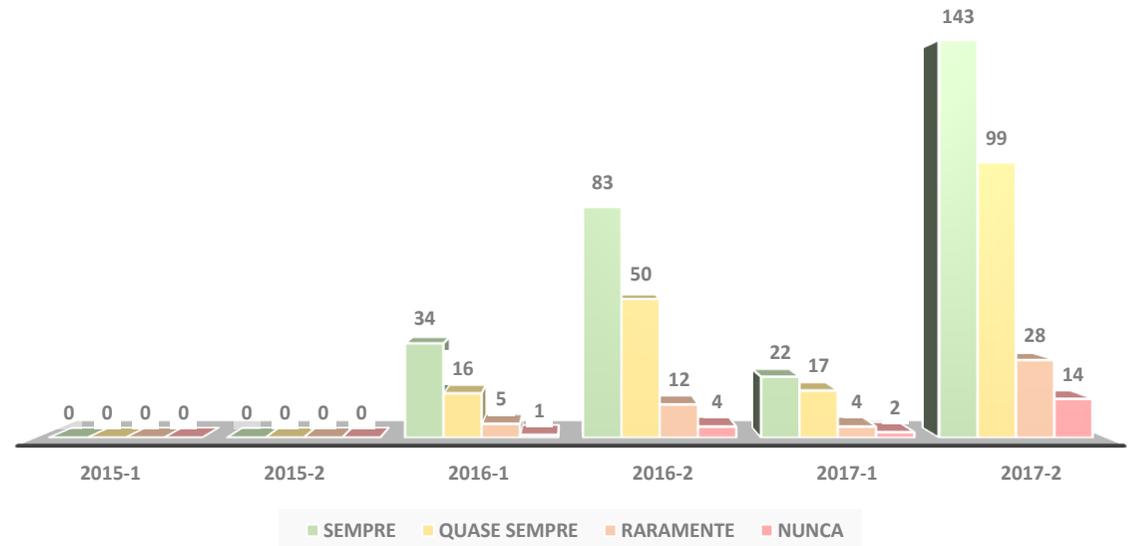
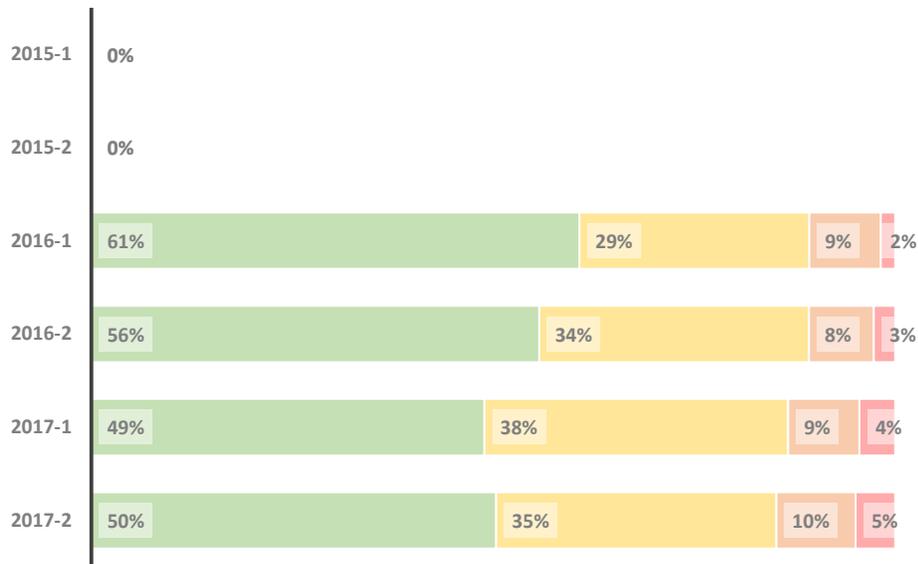
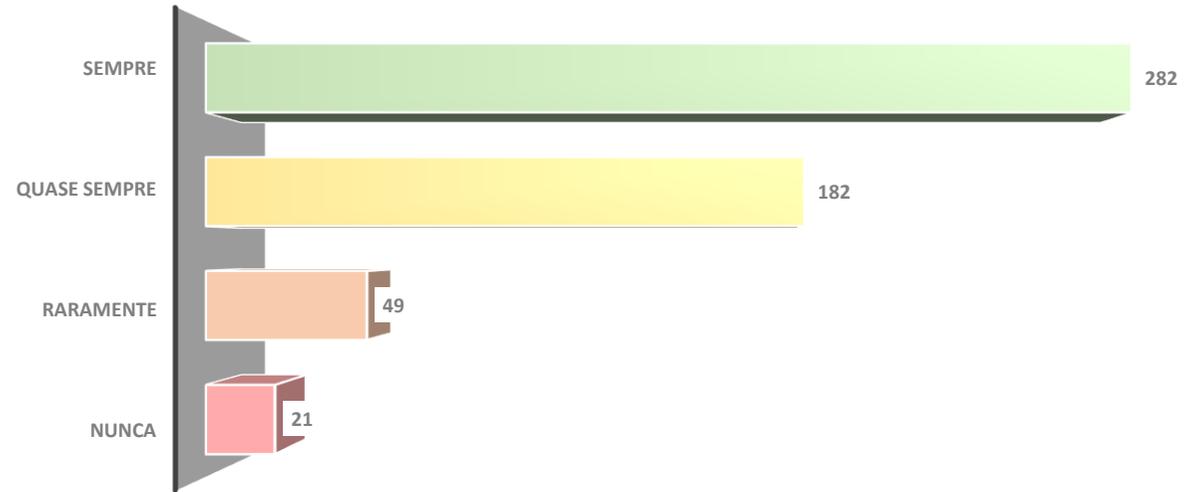
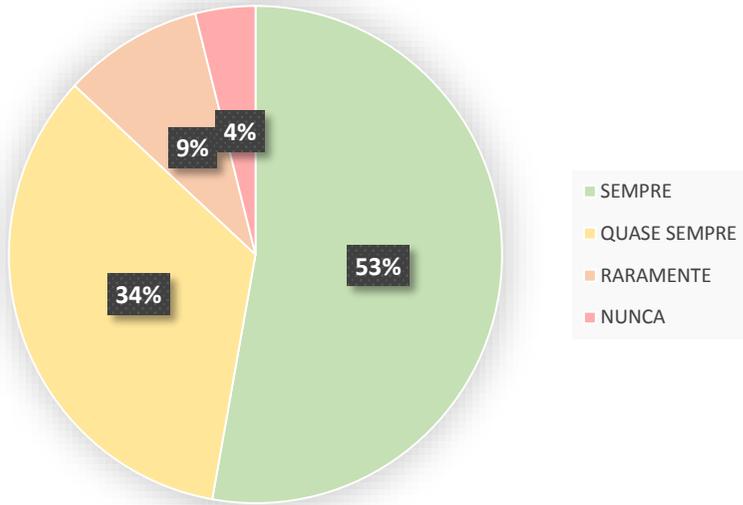


O COORDENADOR: é acessível ao aluno?



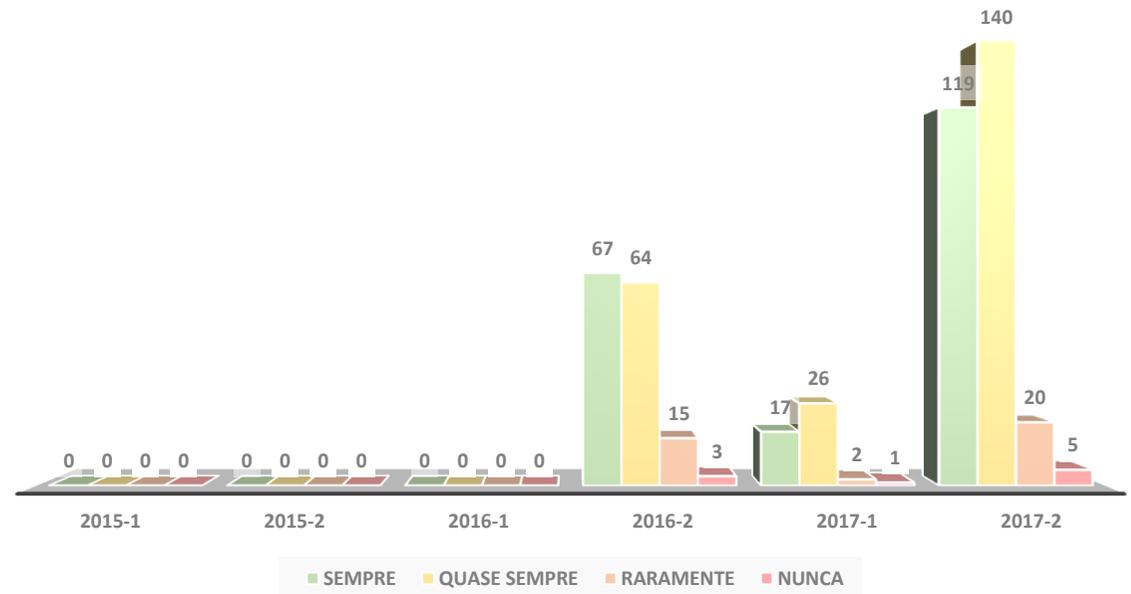
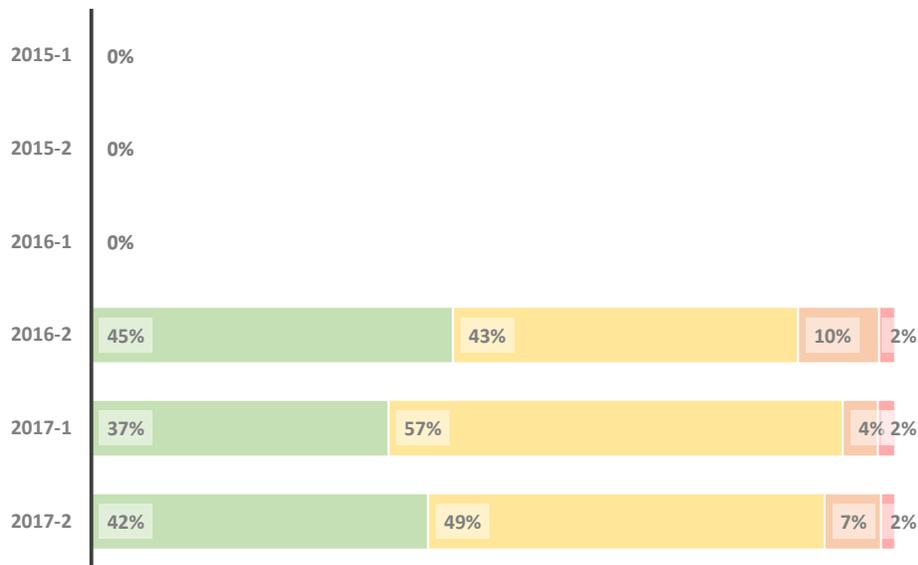
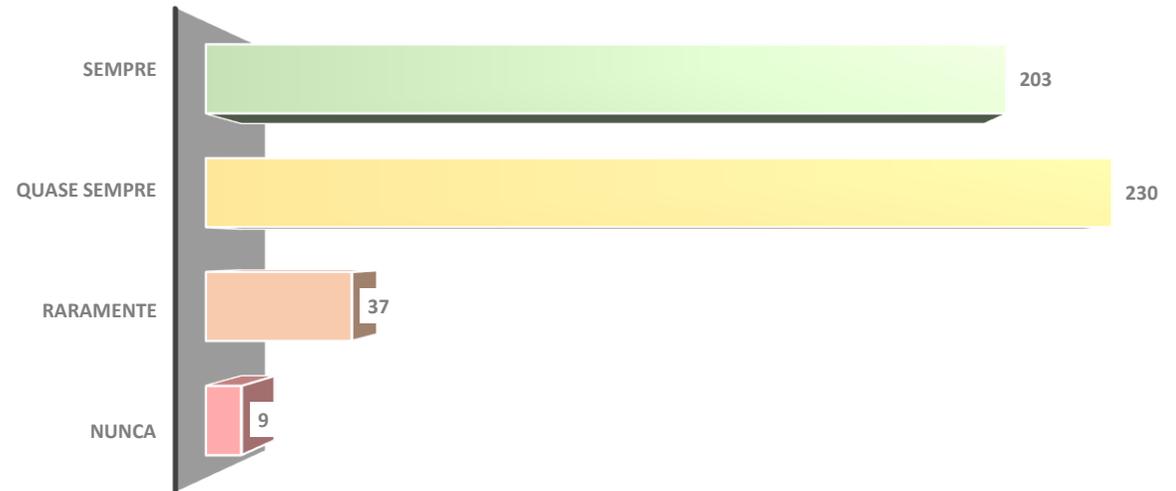
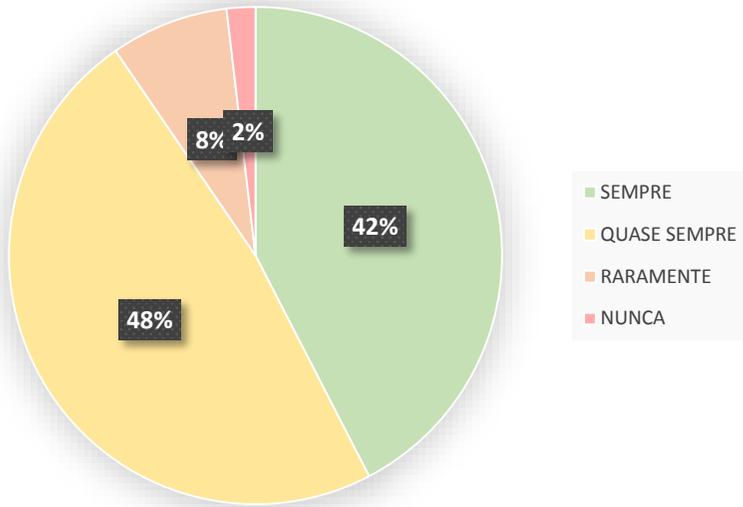


O COORDENADOR: é acessível ao aluno?



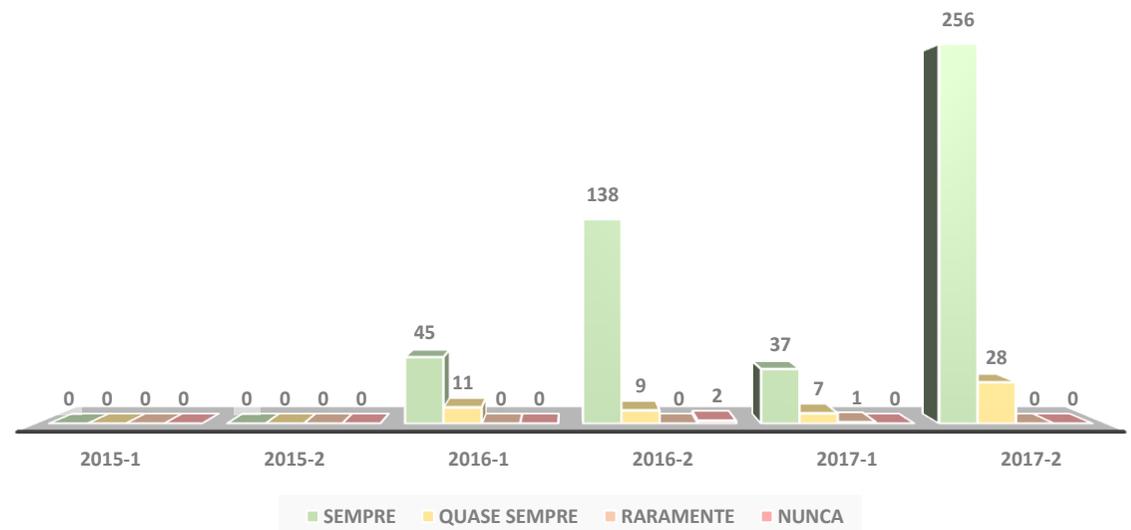
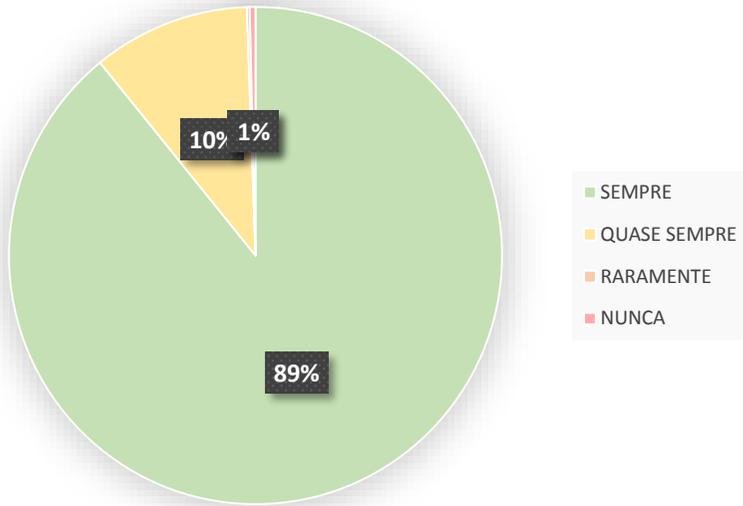


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



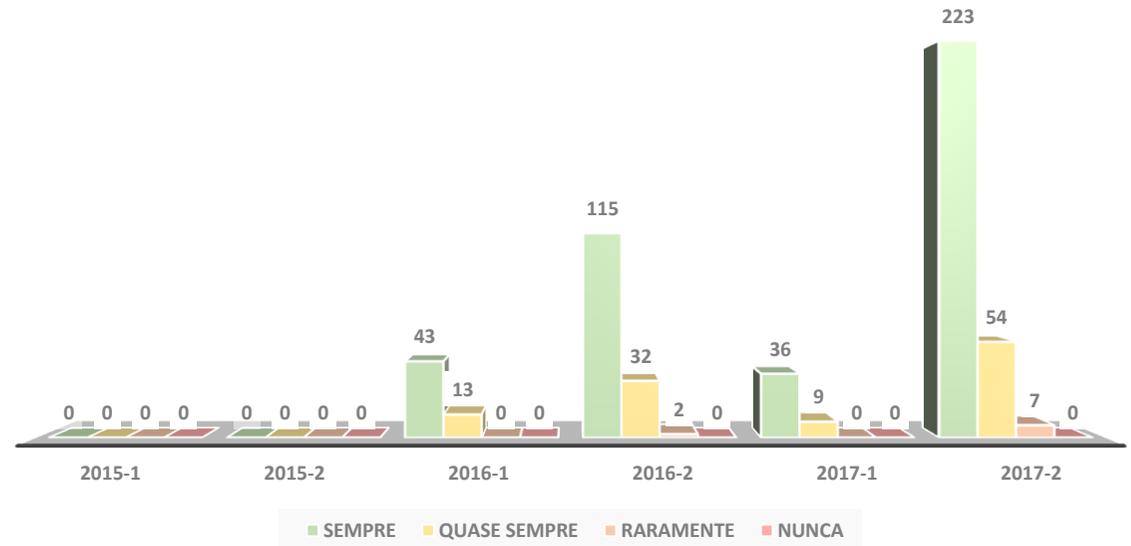
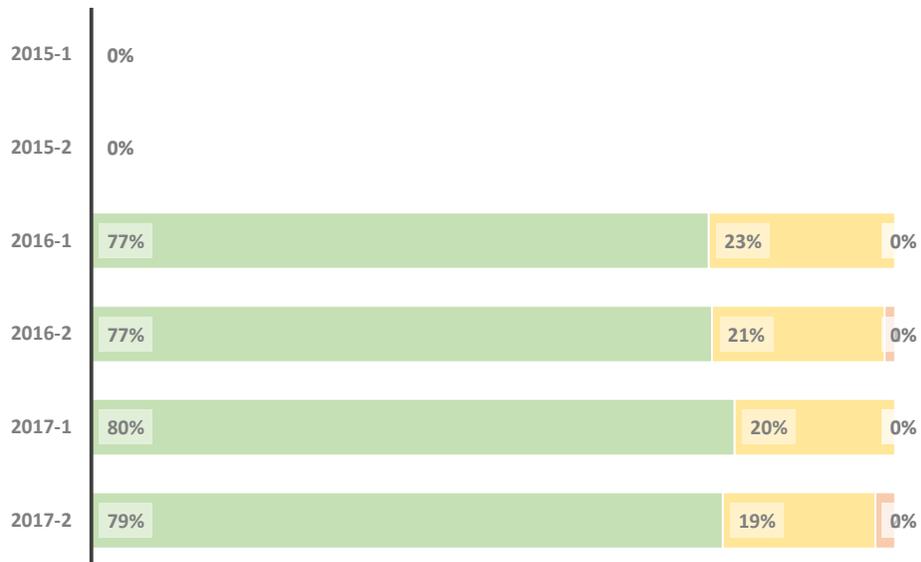
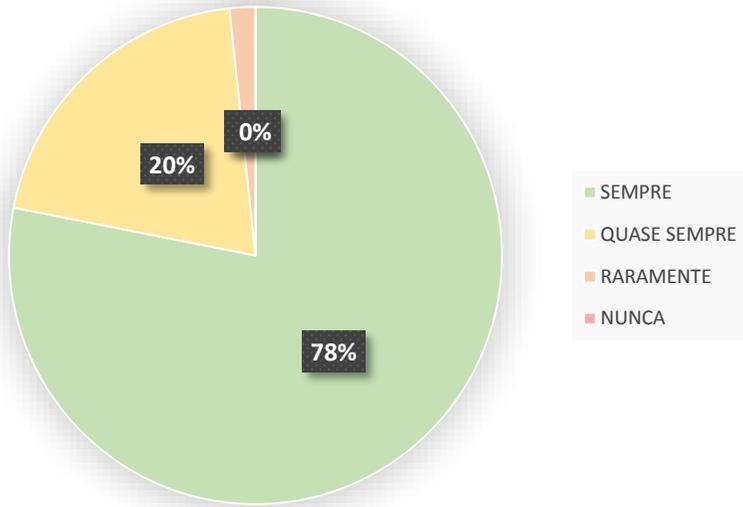


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



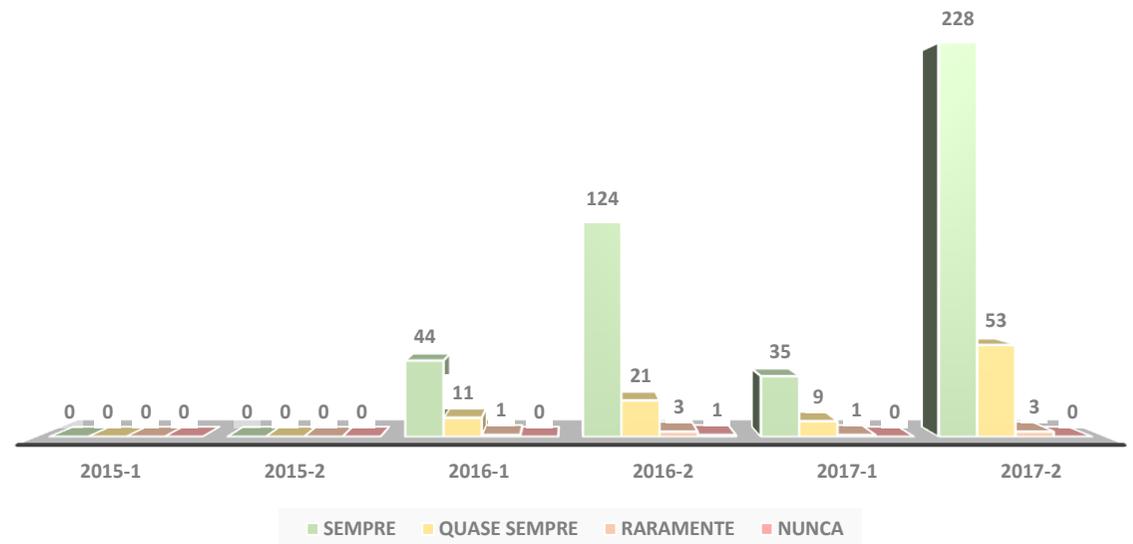
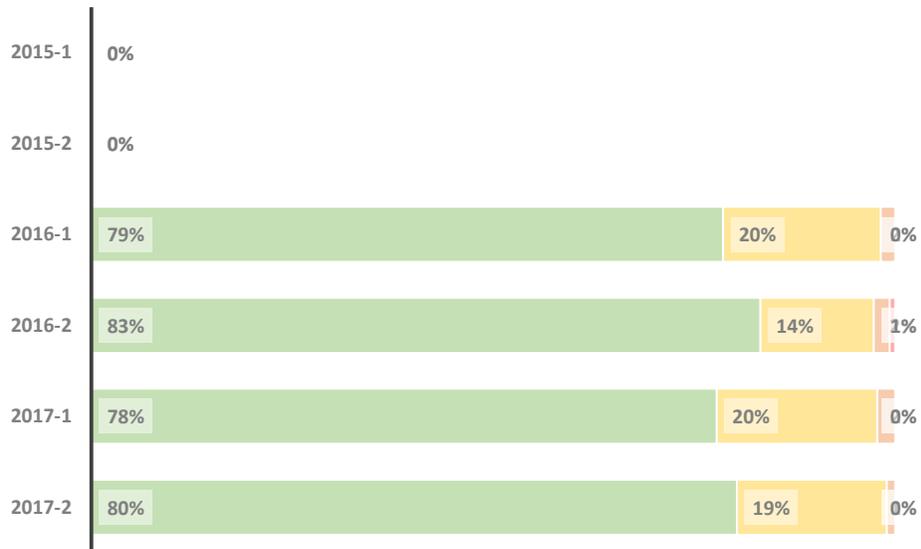
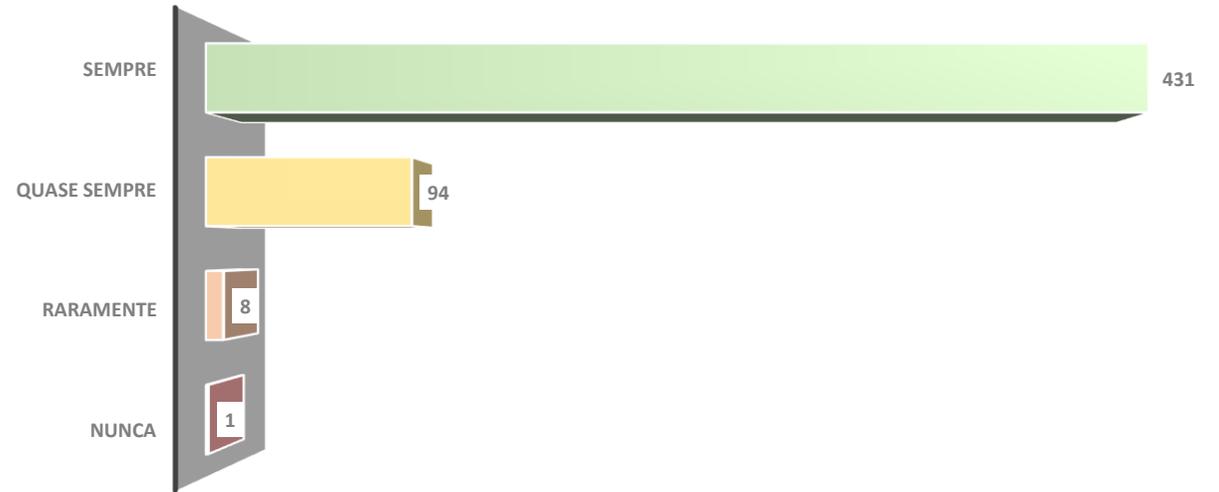
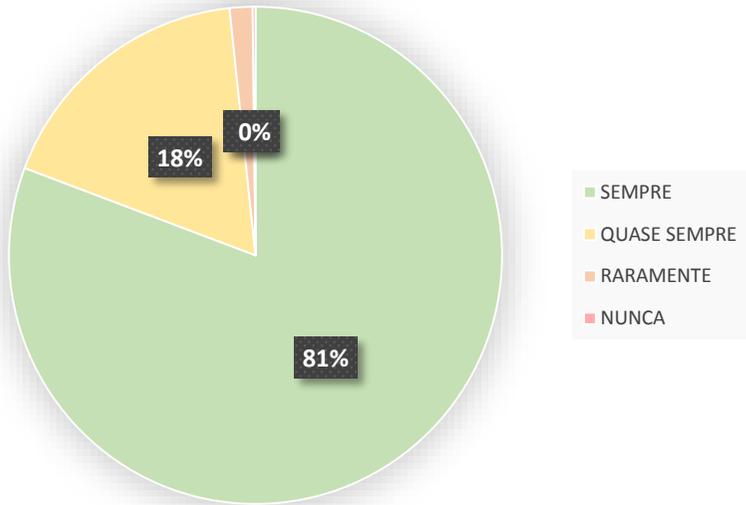


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



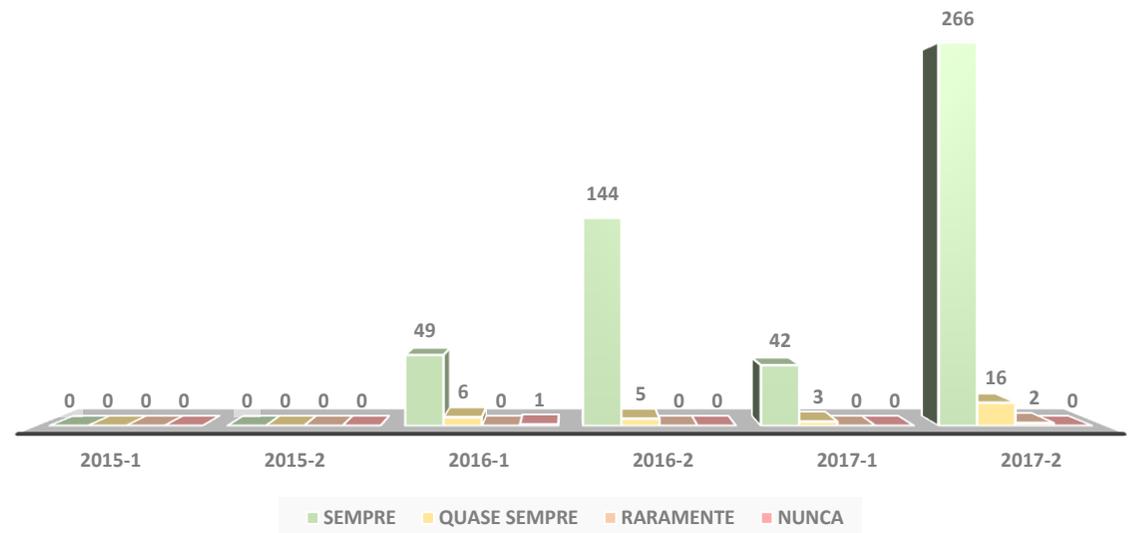
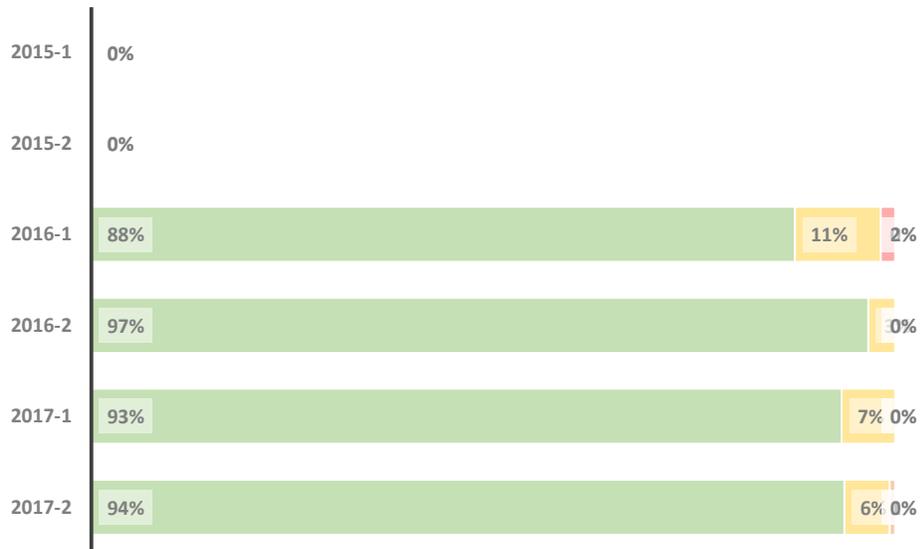
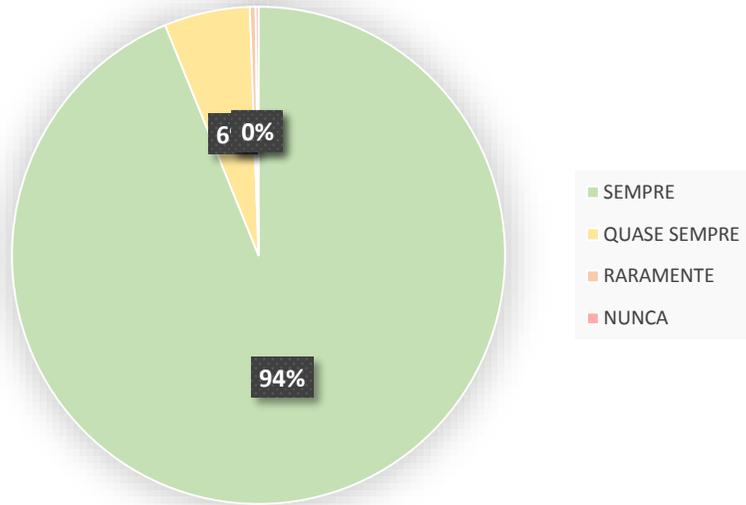


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



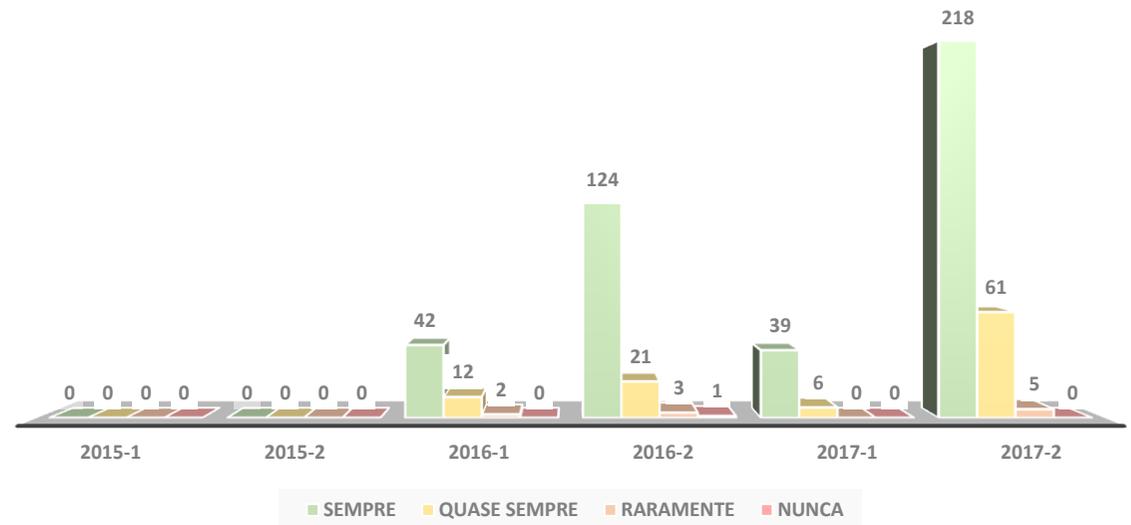
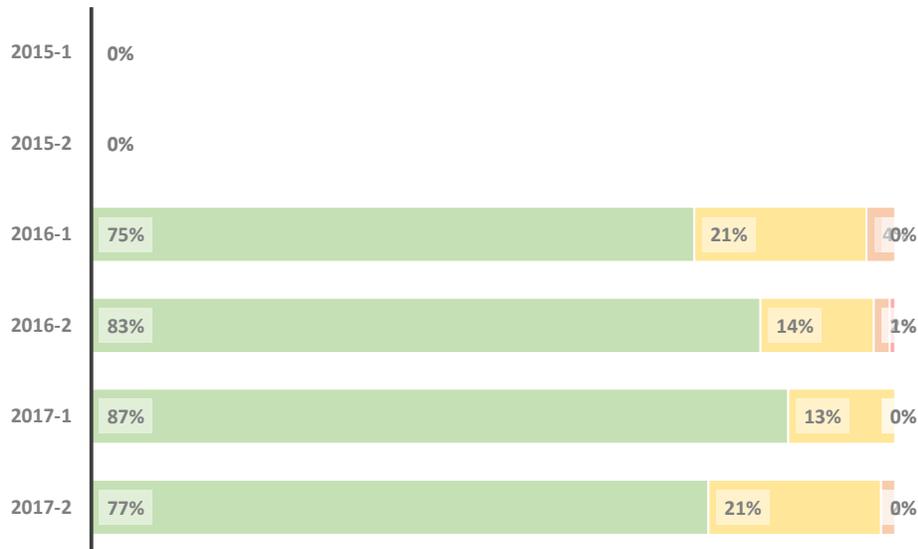
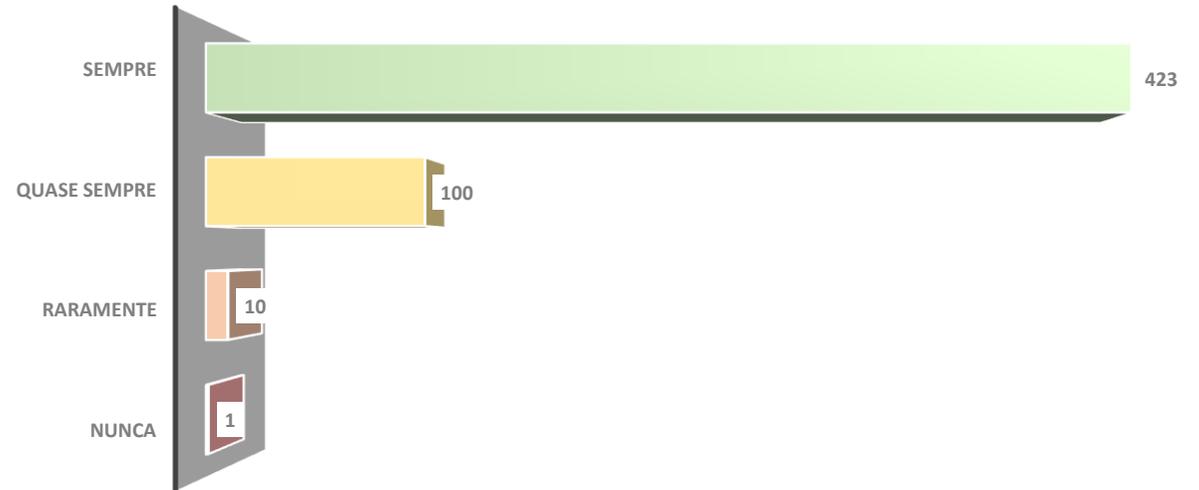
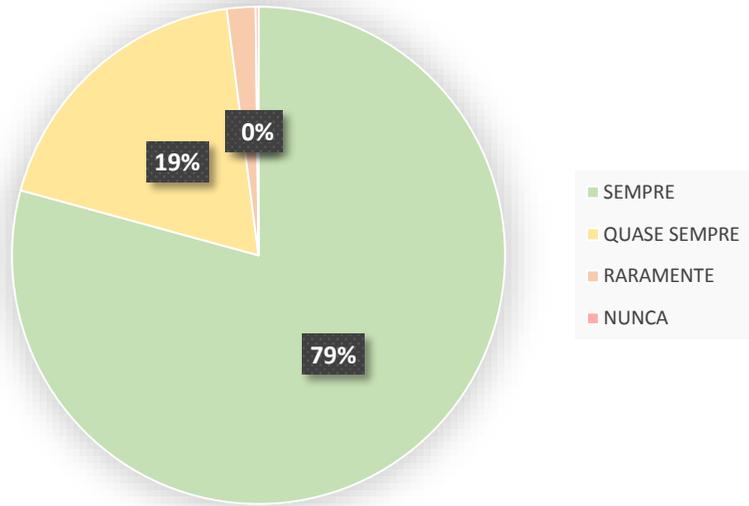


OS PROFESSORES: fazem chamada?



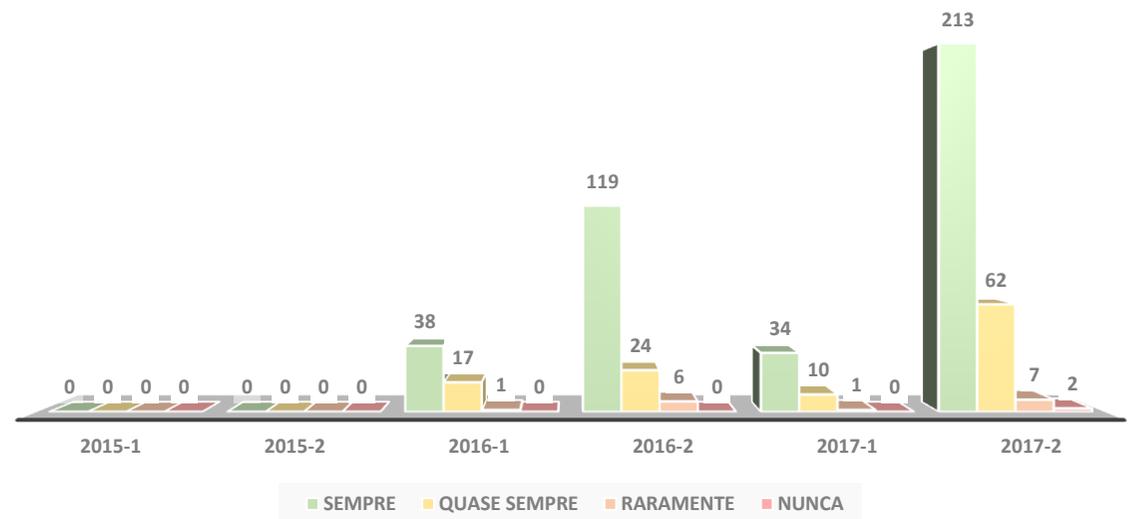
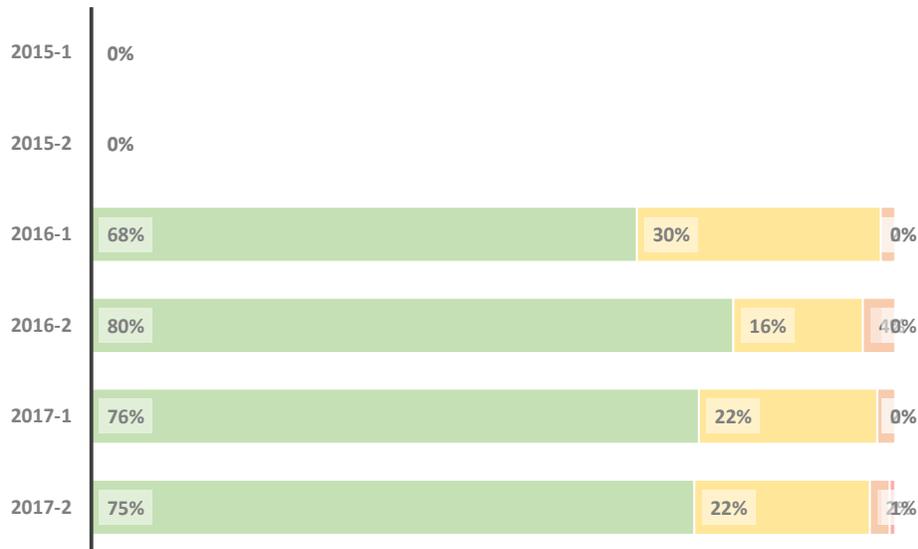
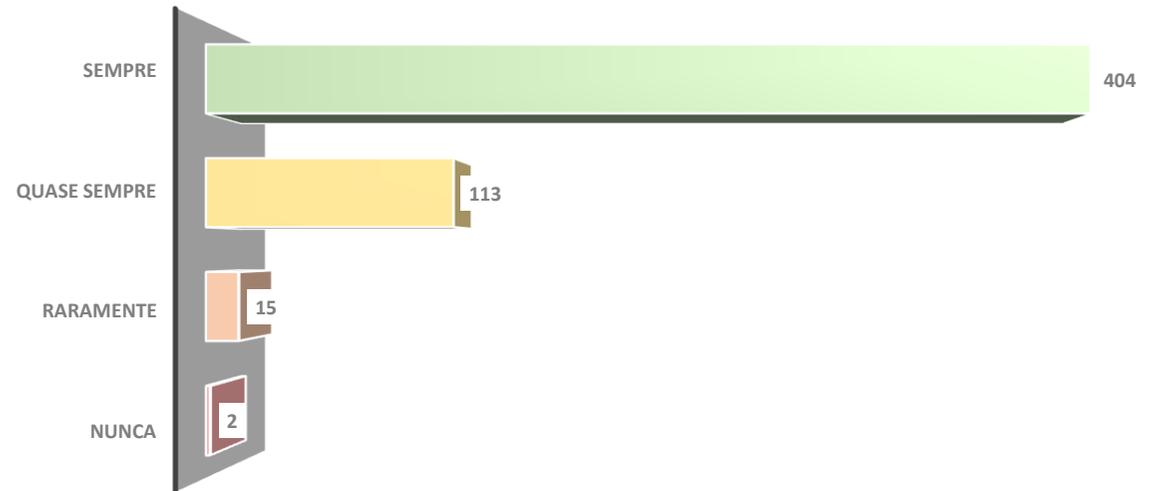
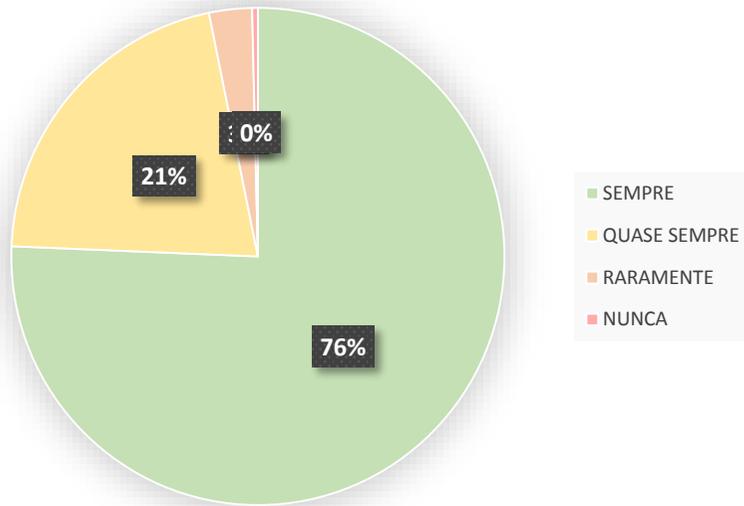


**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**



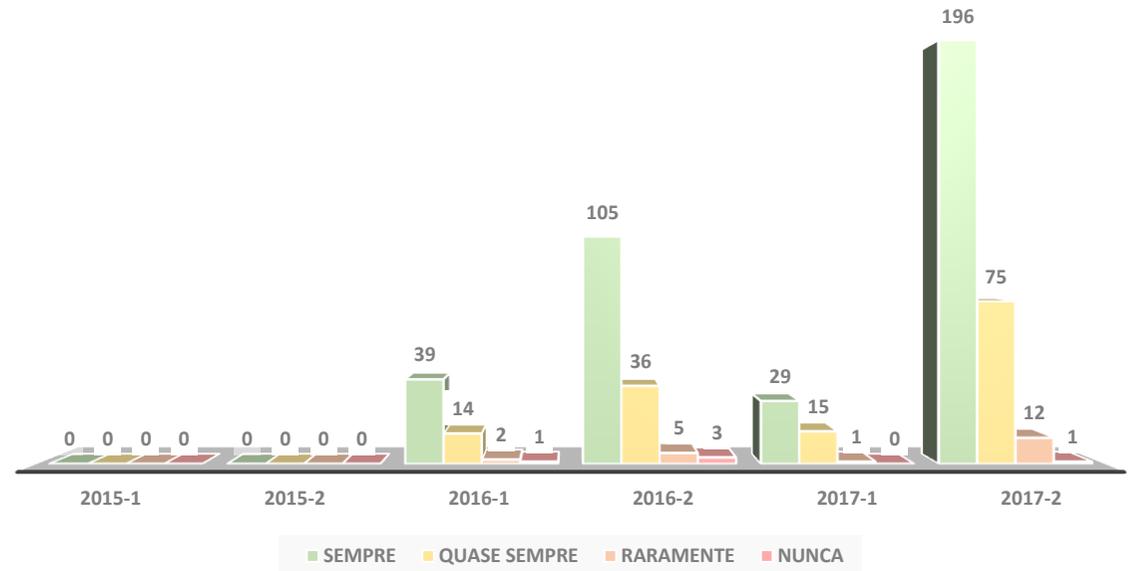
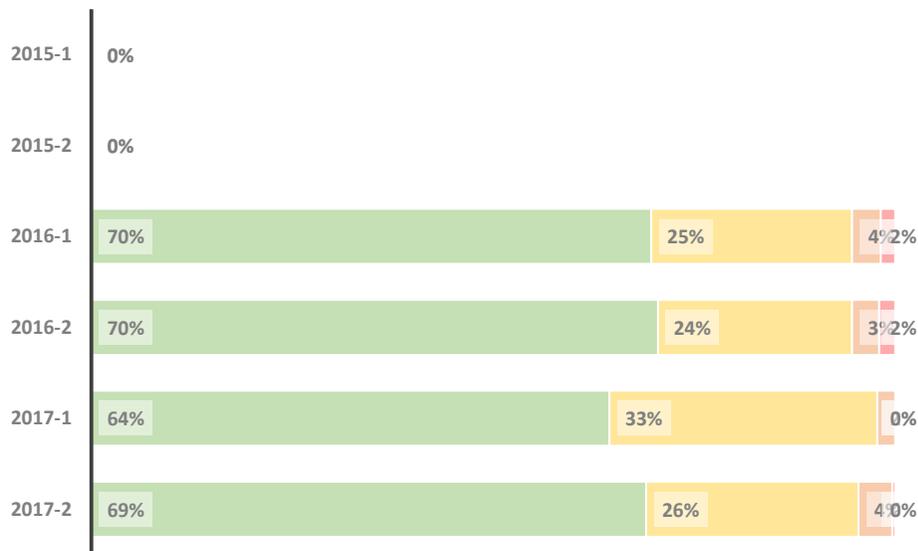
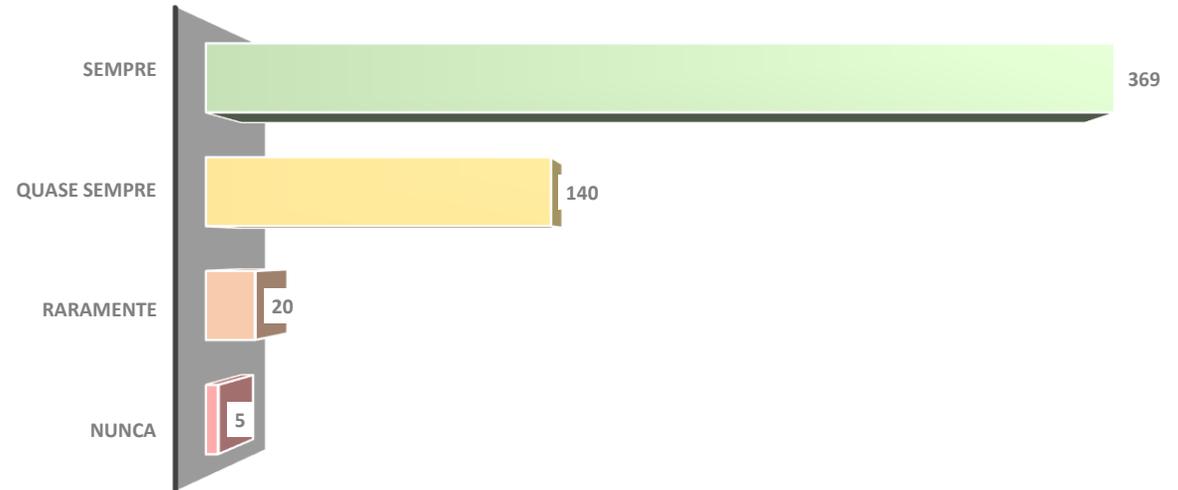
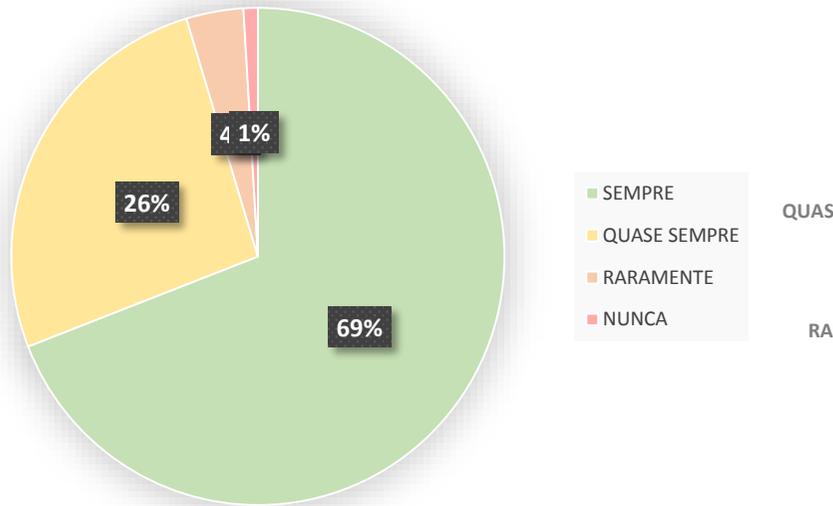


**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



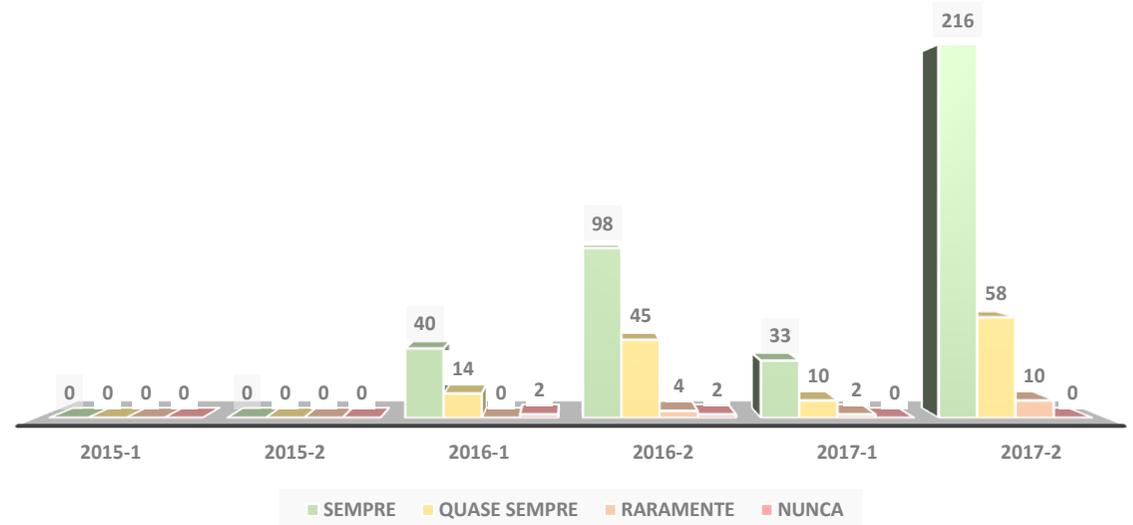
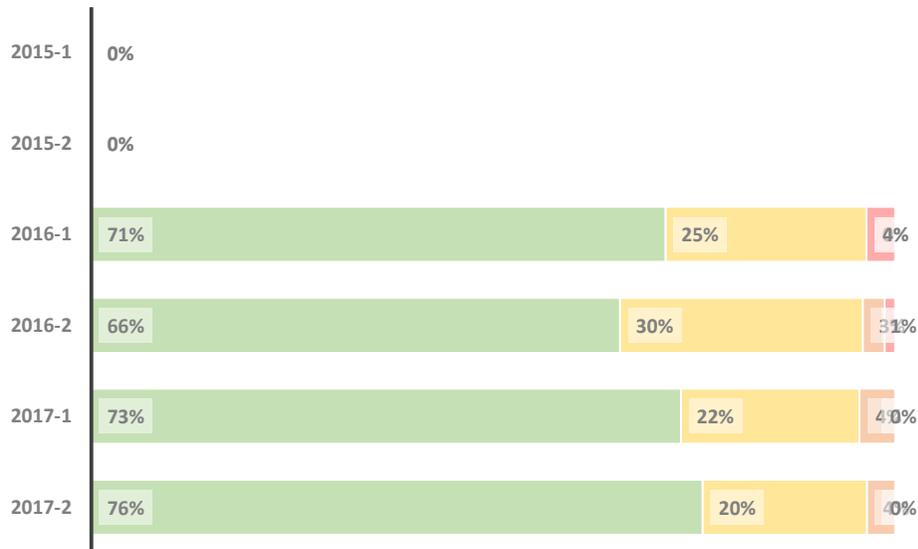
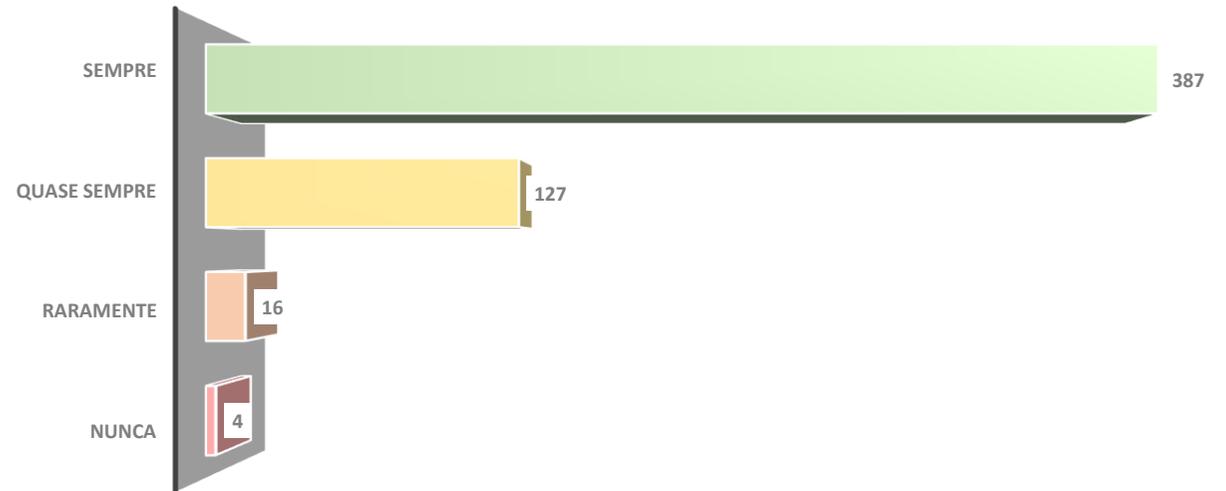
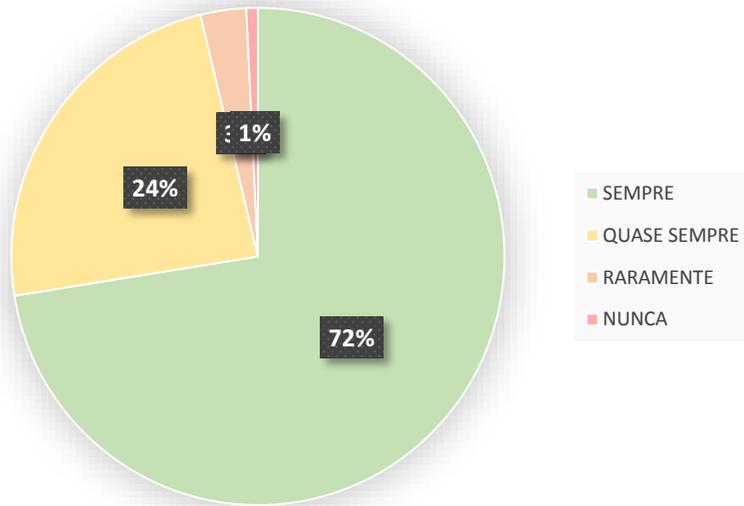


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



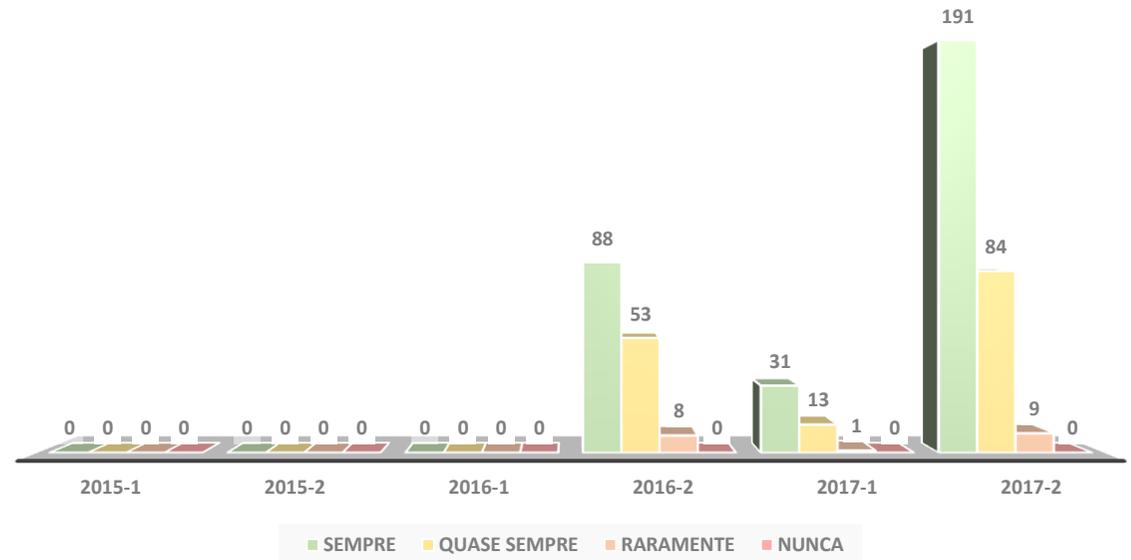
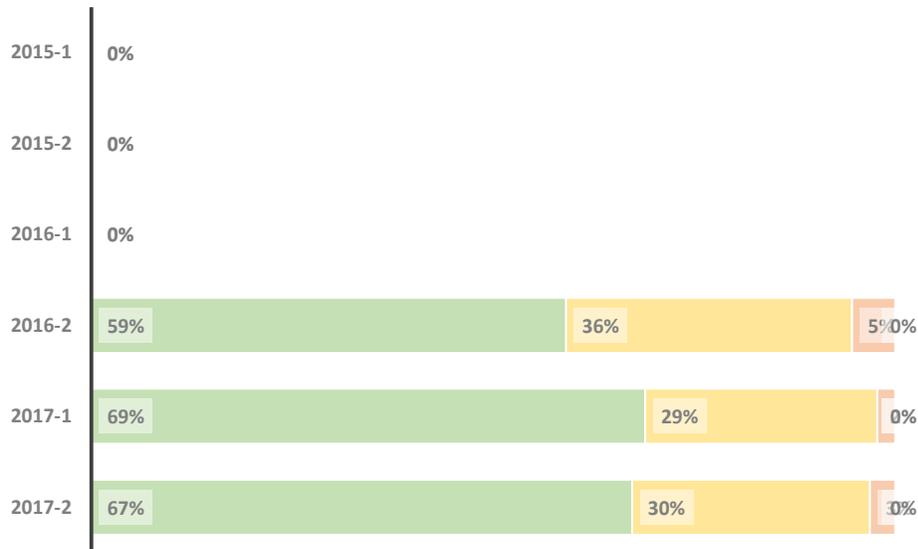
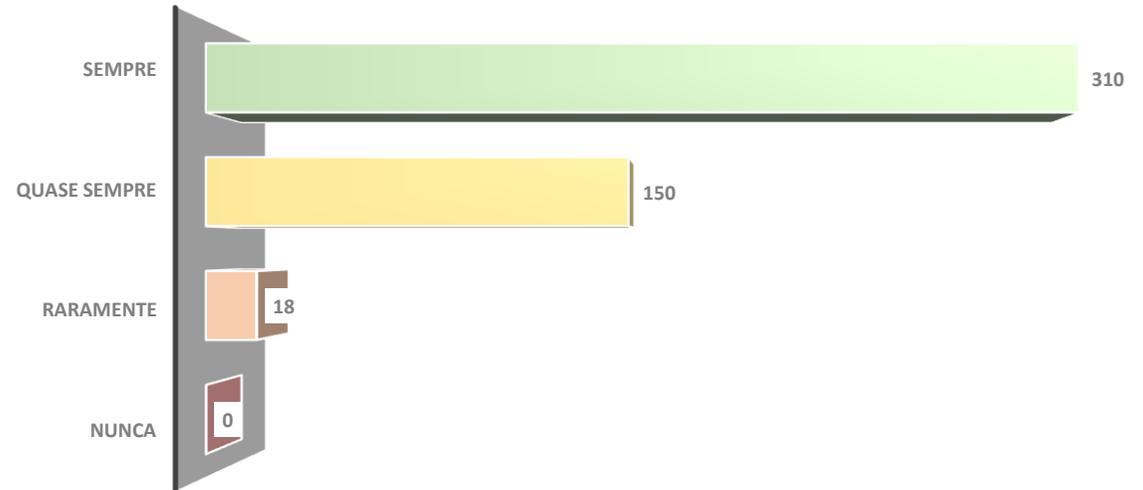
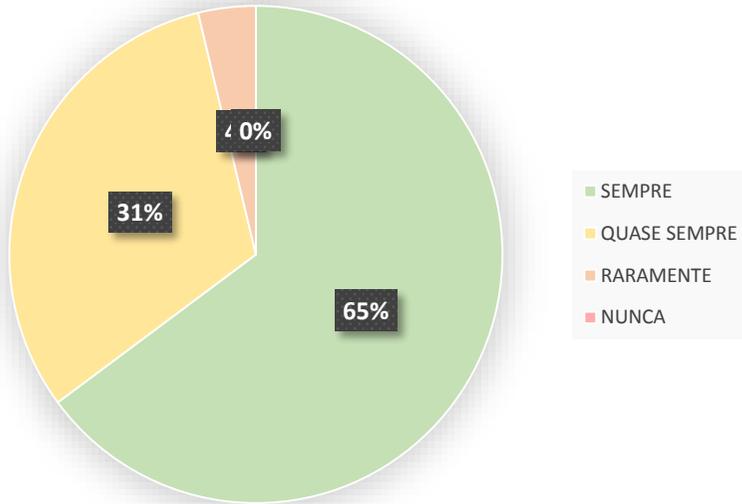


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



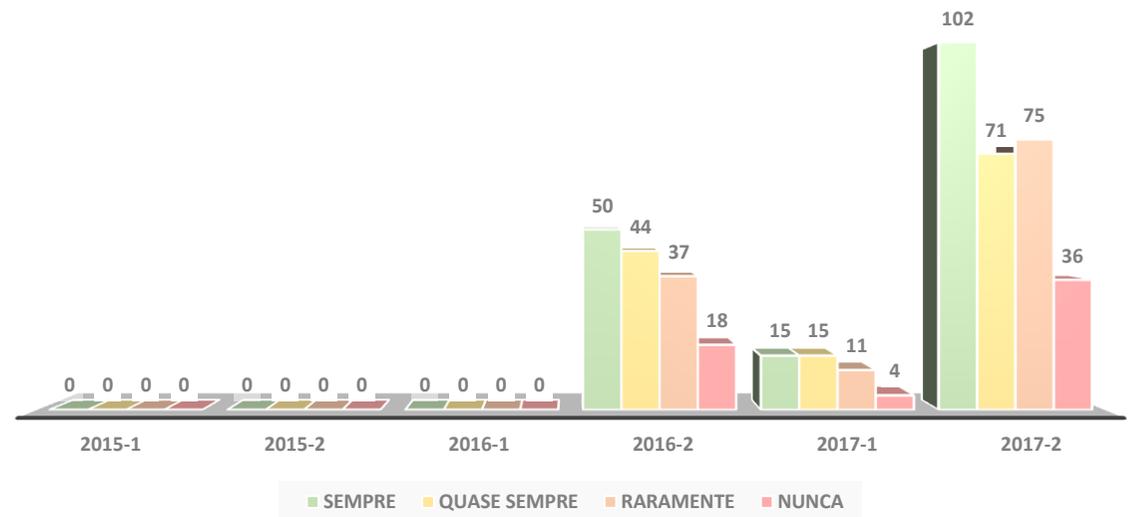
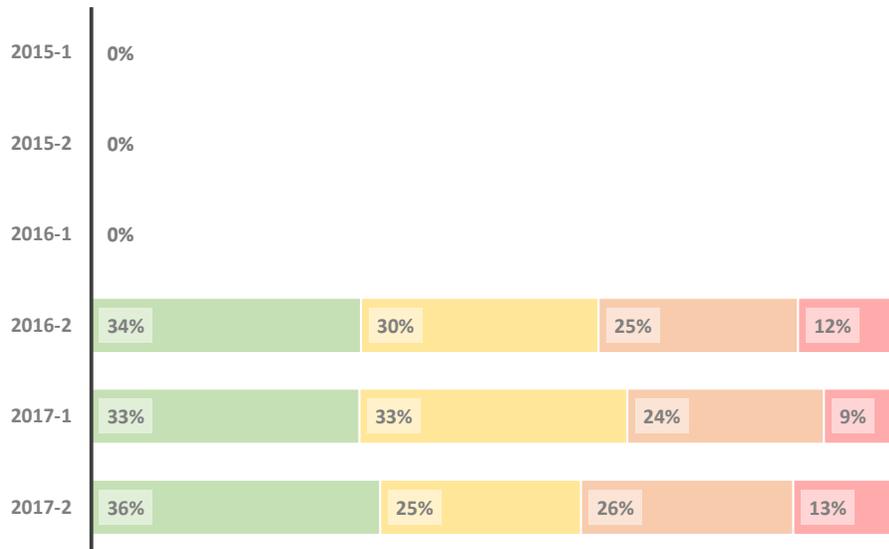
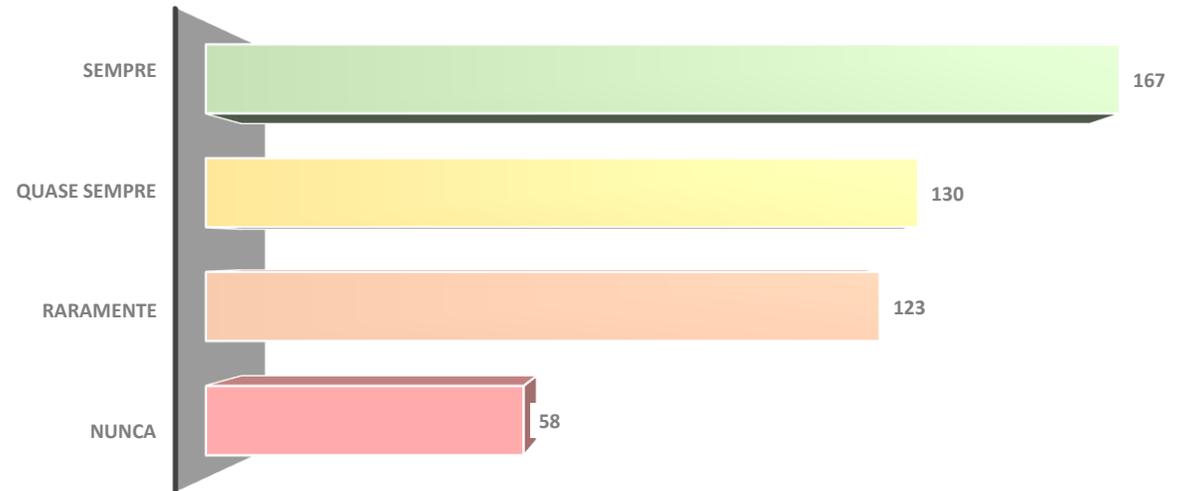
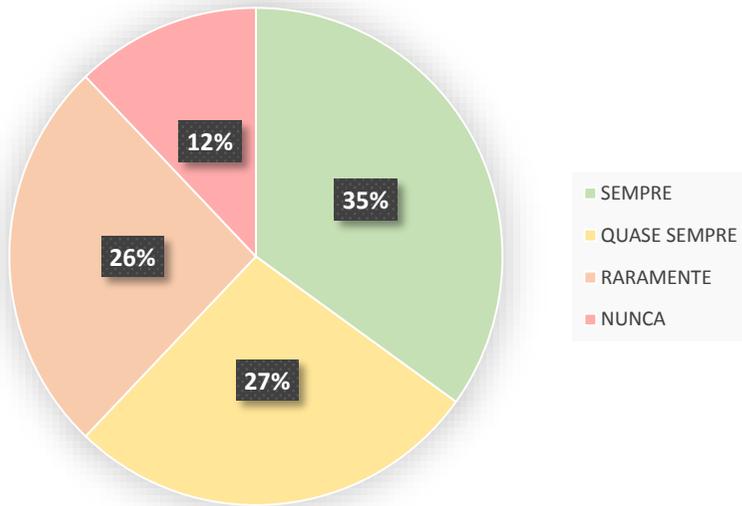


Você acessa o aluno online frequentemente?



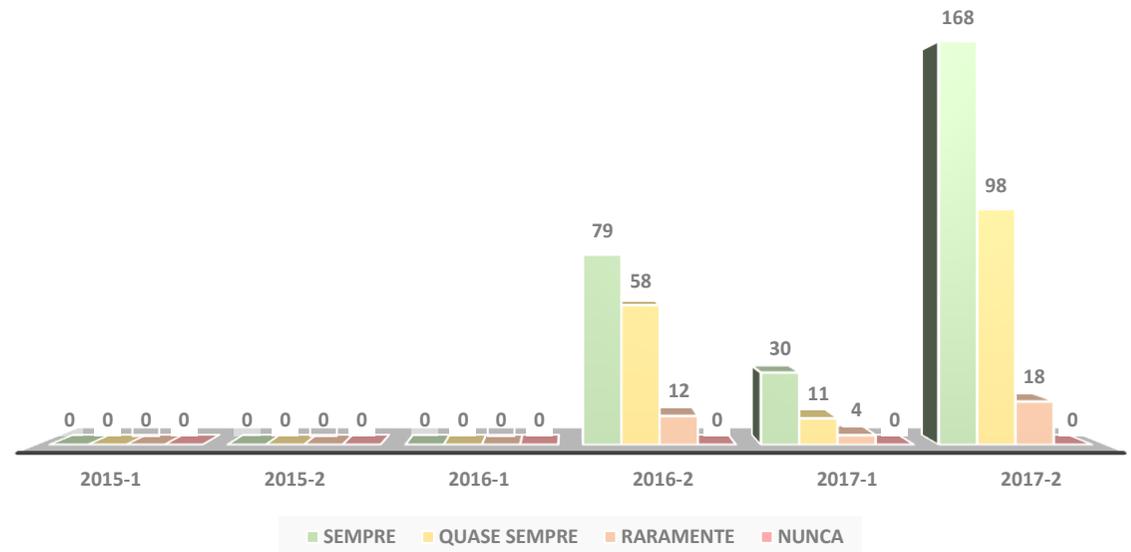
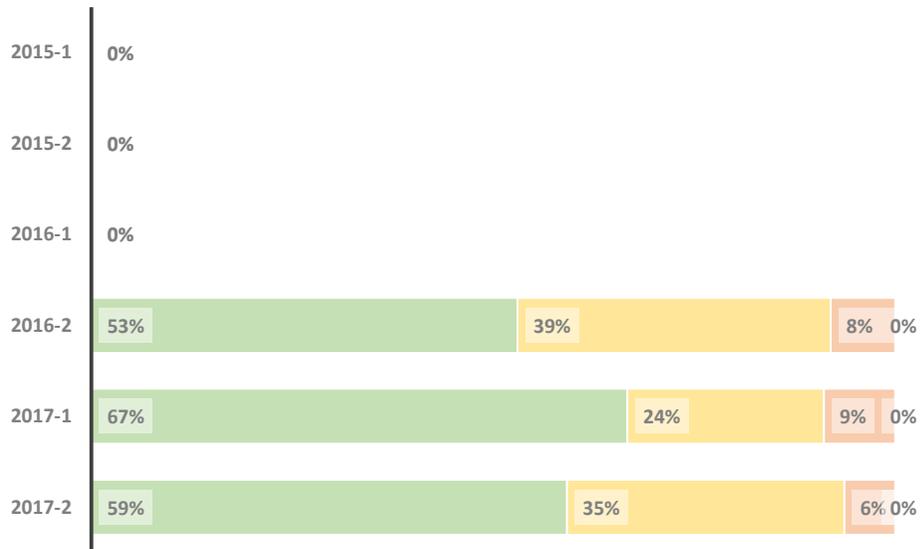
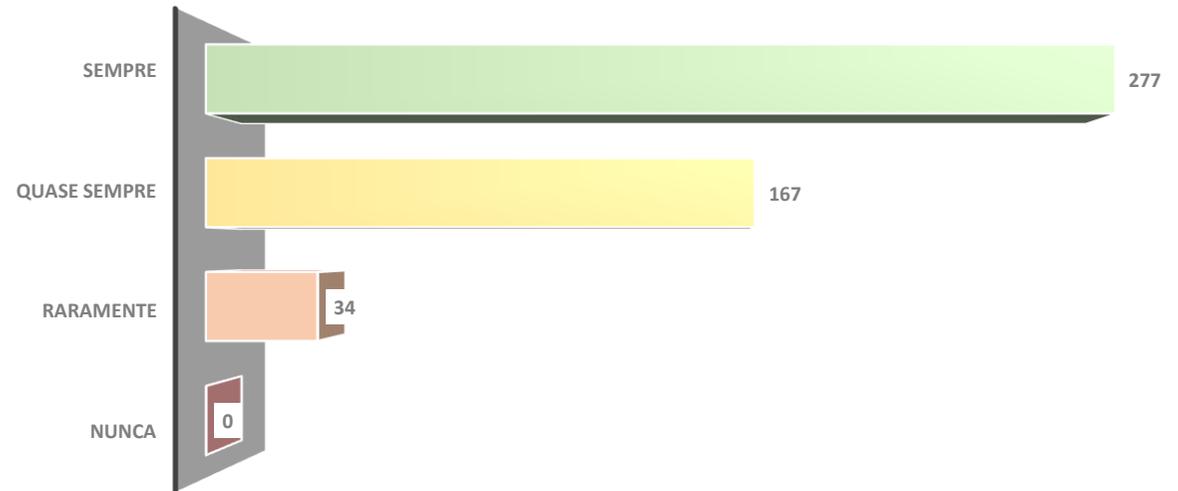
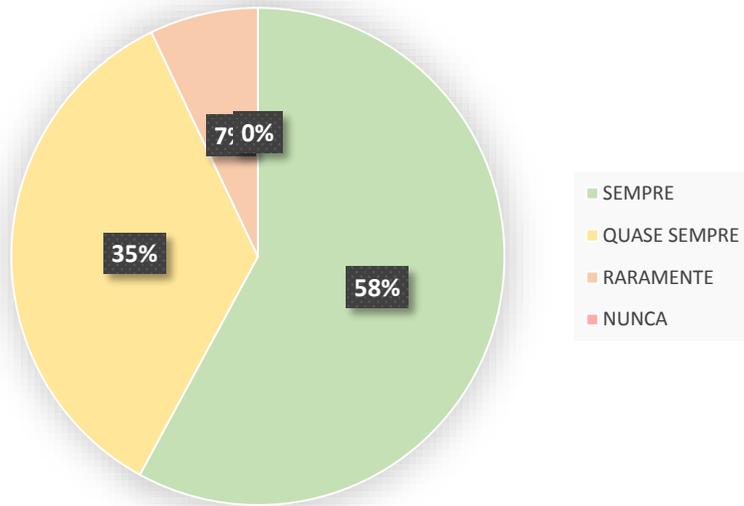


Você acessa o Office365 (email) frequentemente?



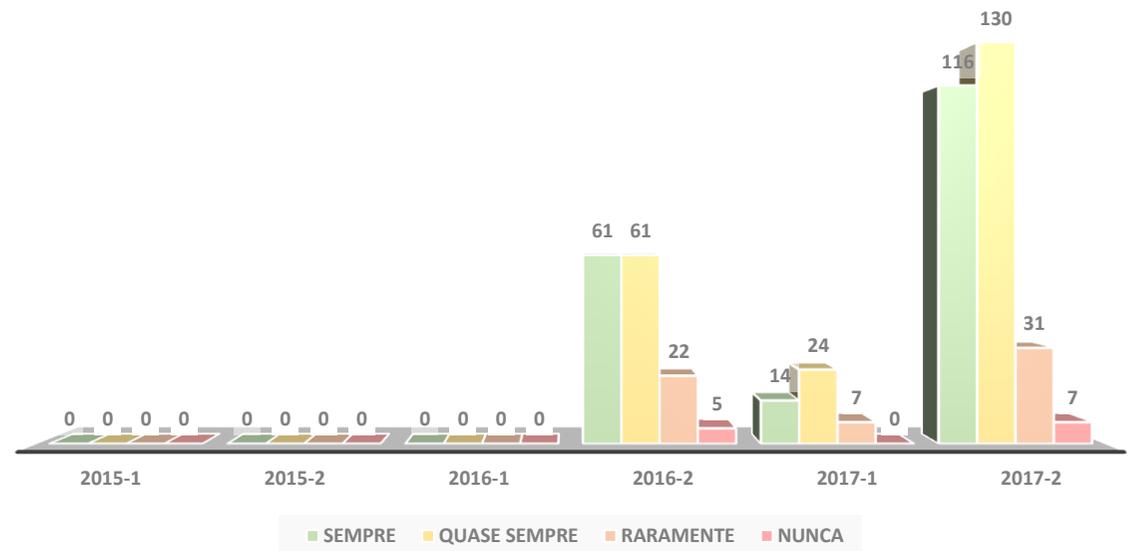
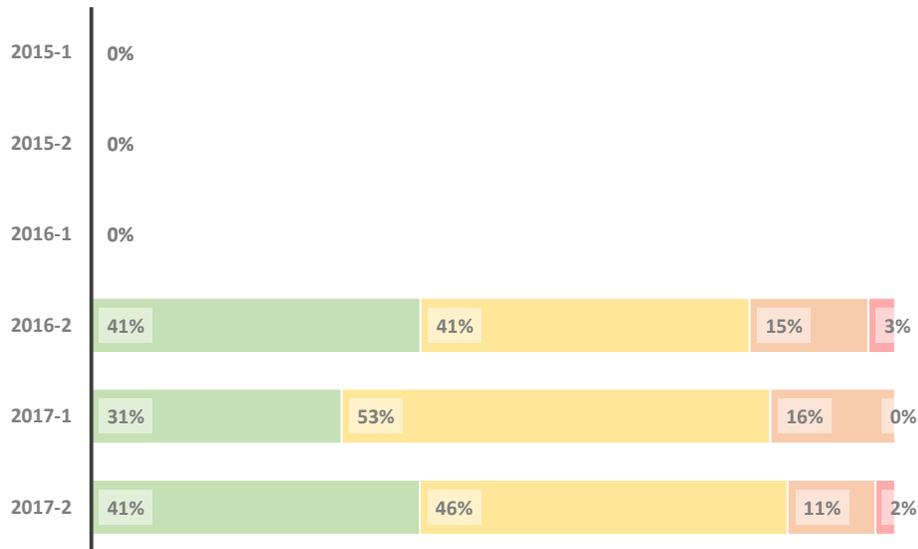
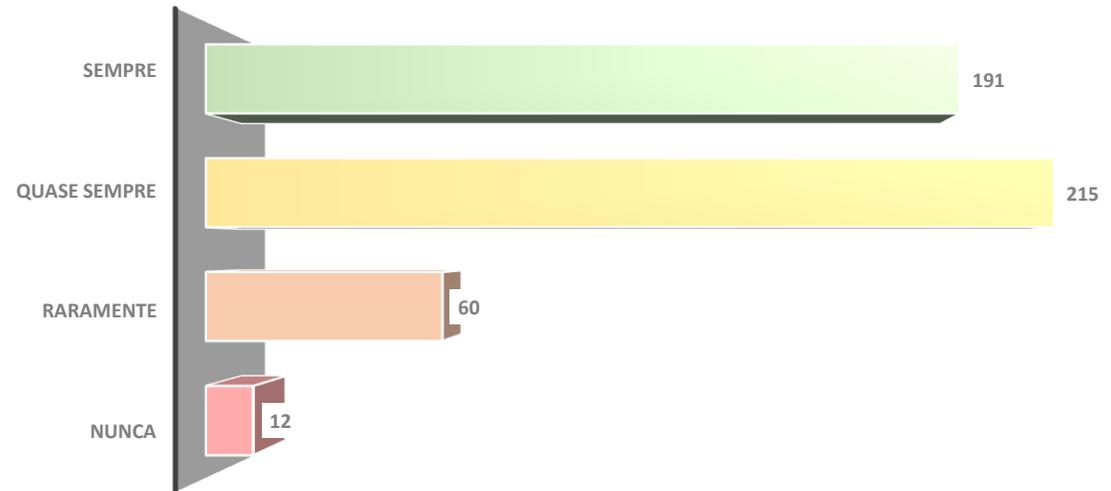
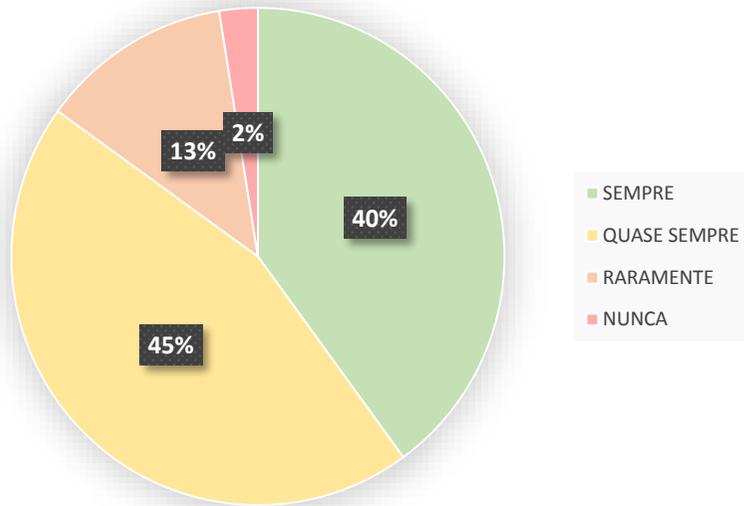


Você acessa o portal frequentemente?



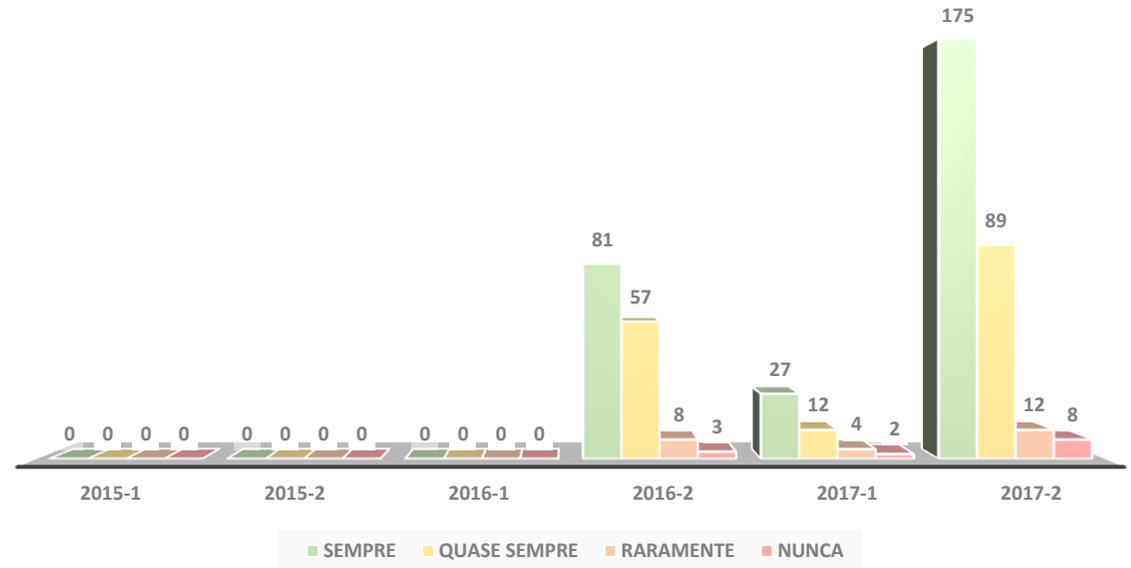
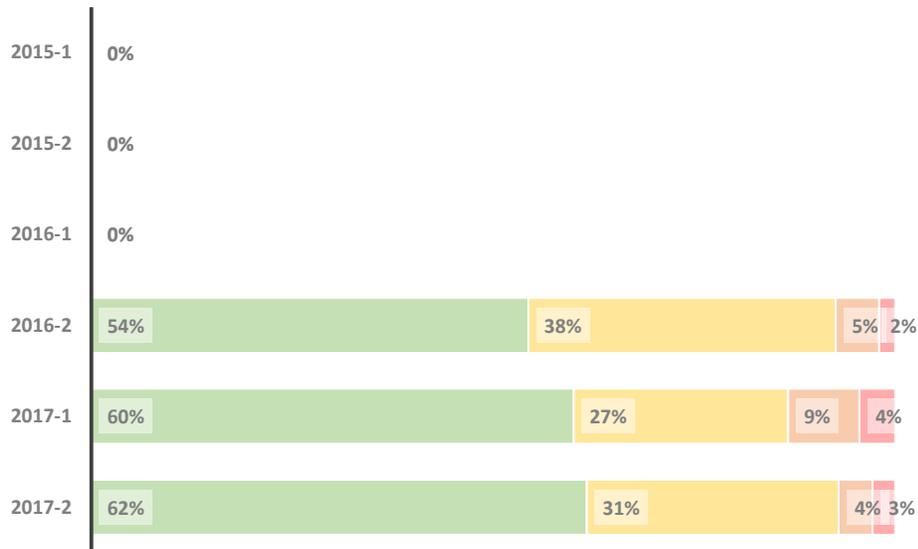
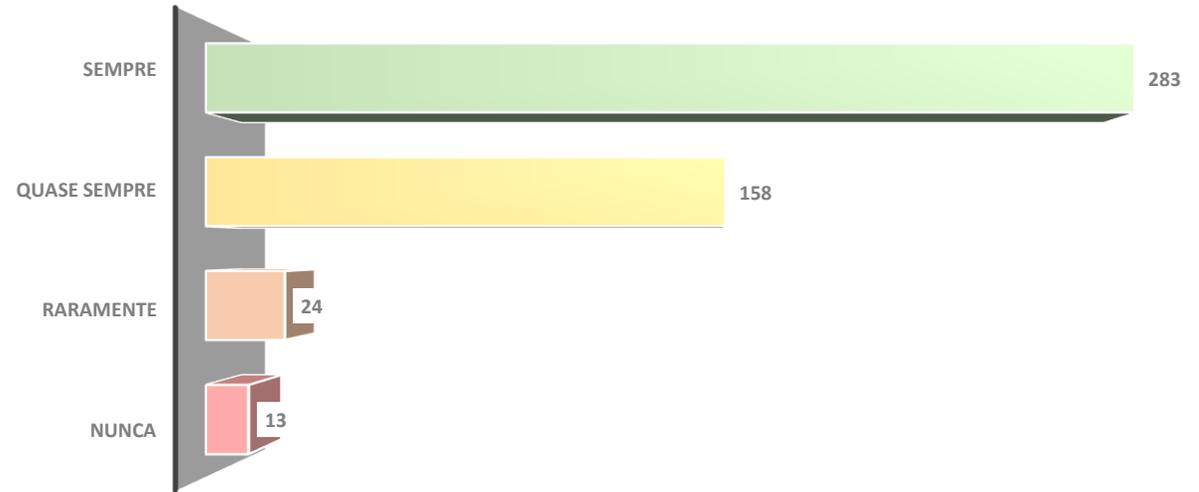
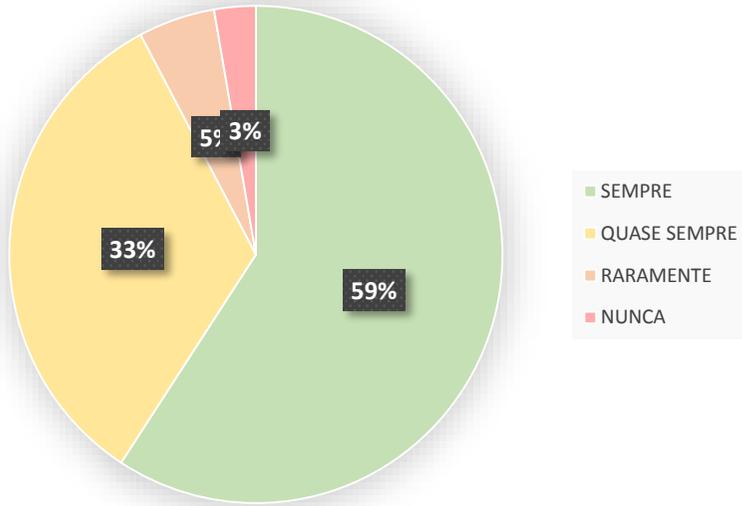


Você se sente apto para utilizar os recursos de TI?



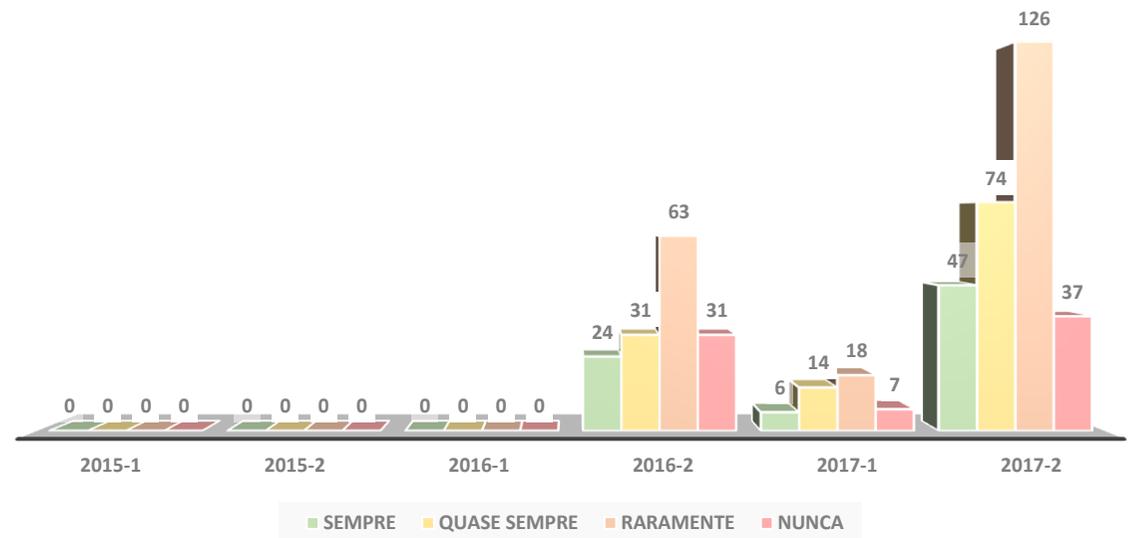
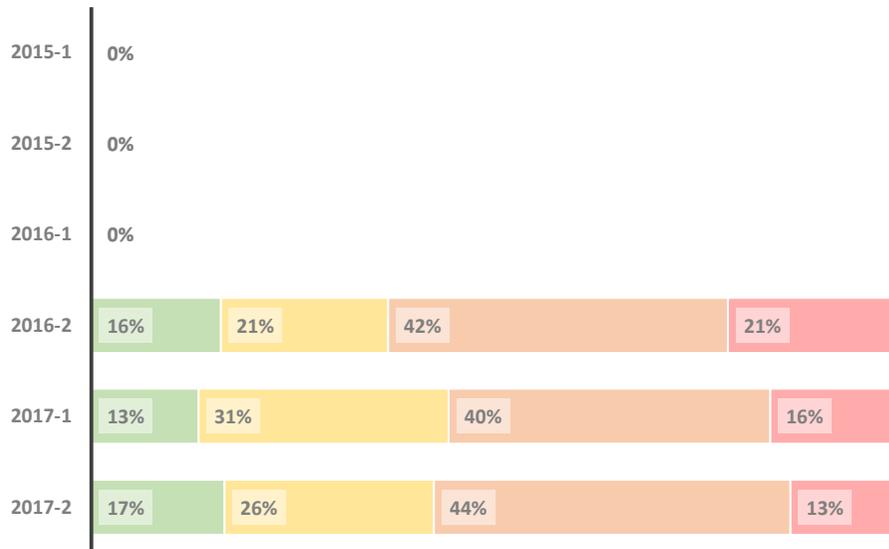
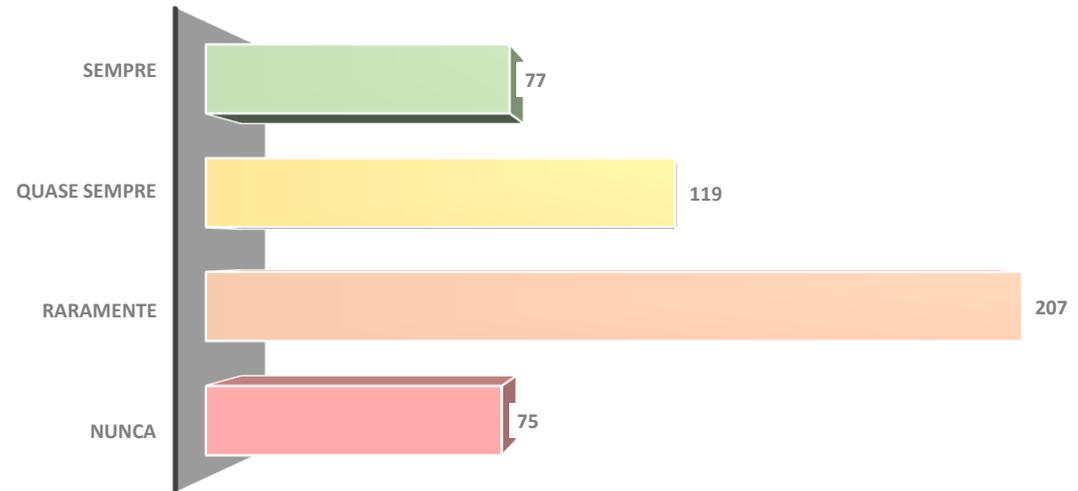
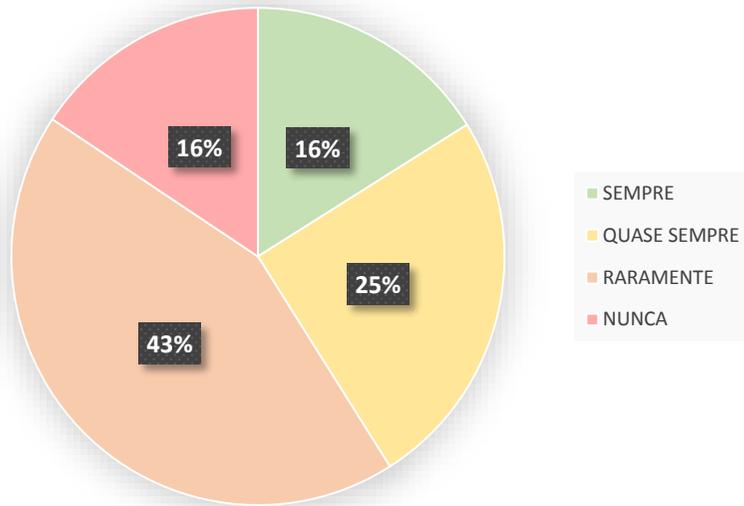


Você utiliza o Moodlerooms (AVA) frequentemente?



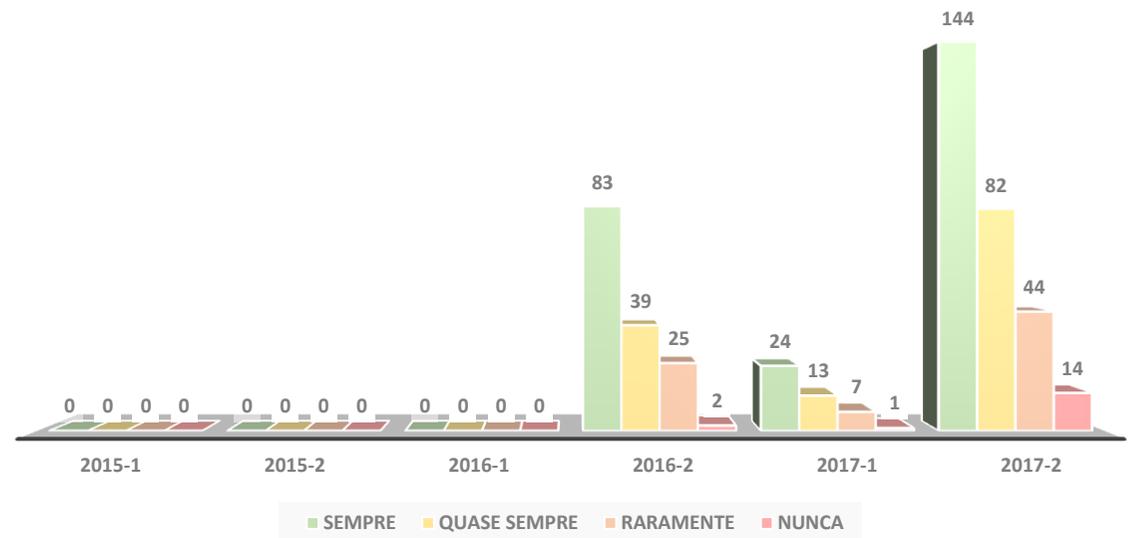
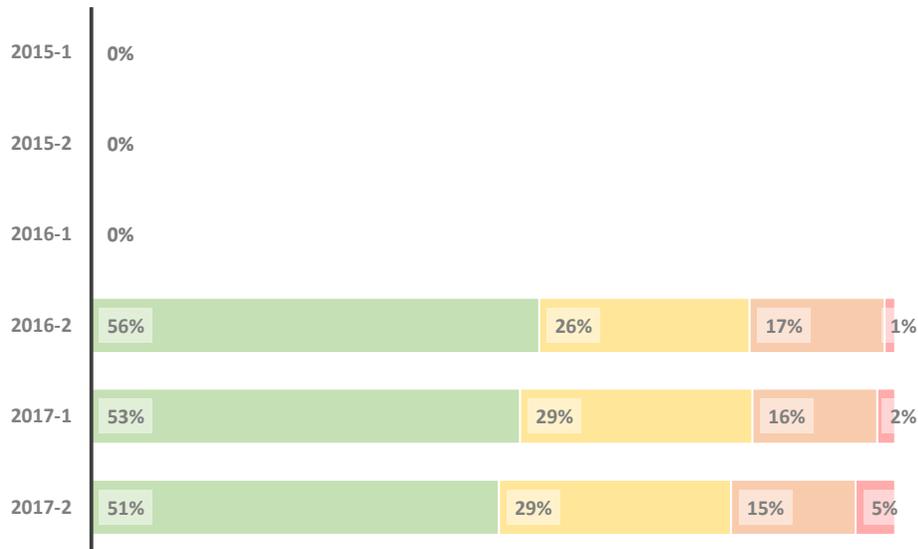
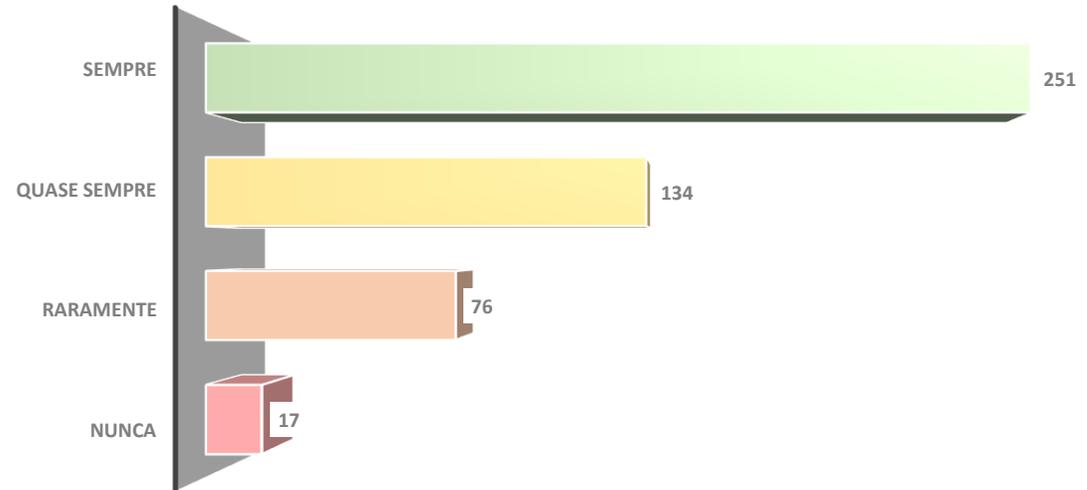
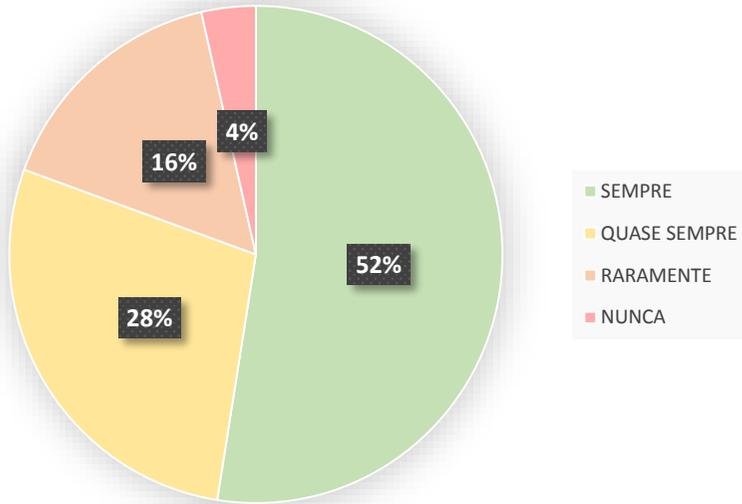


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



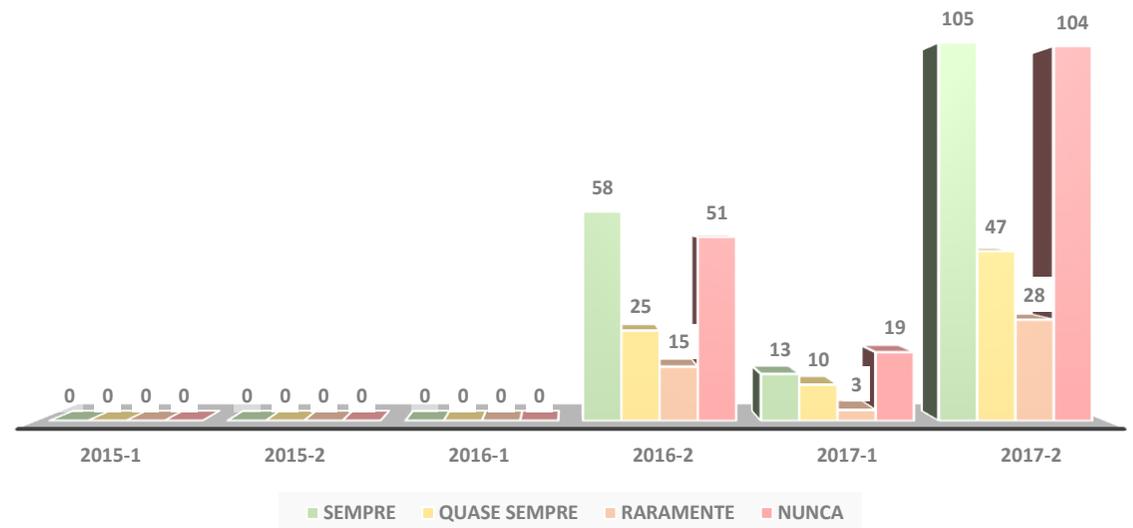
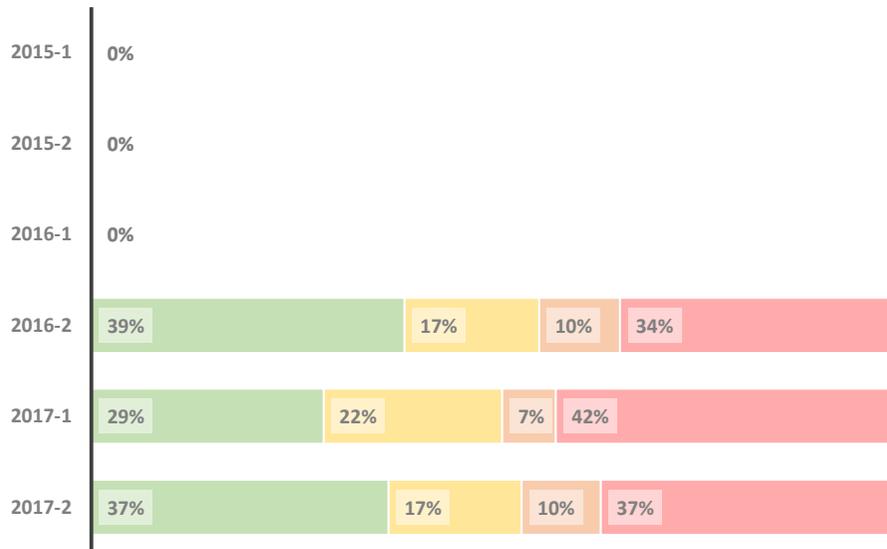
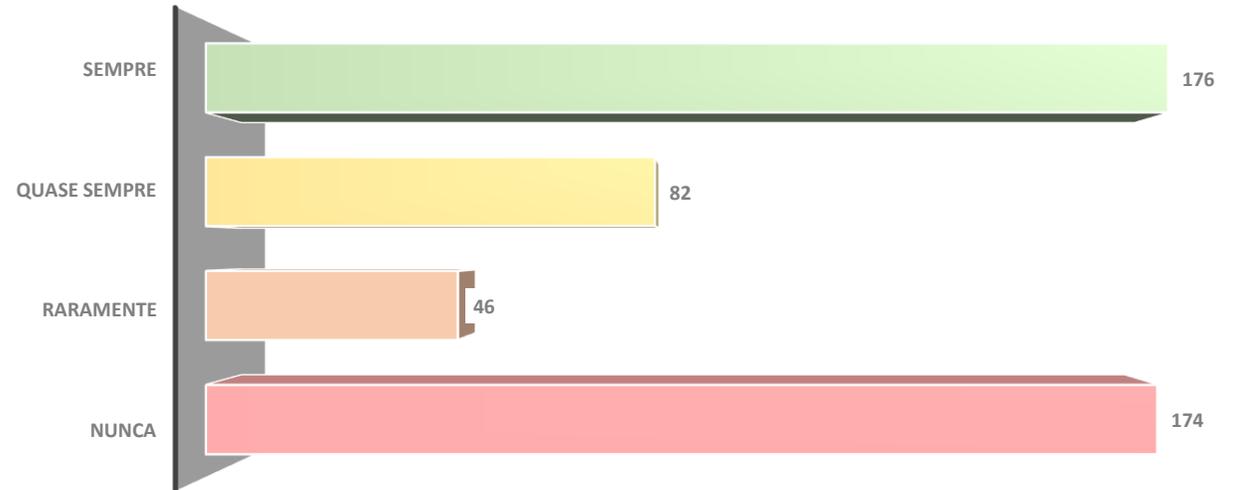
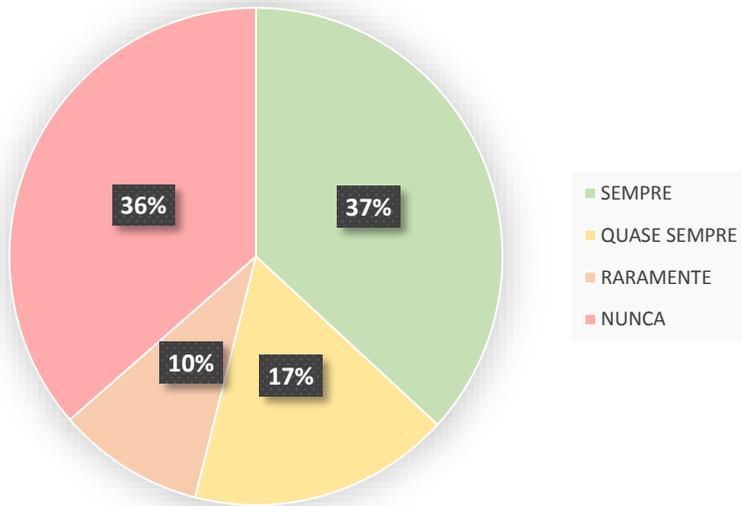


Você utiliza o recurso de internet frequente?



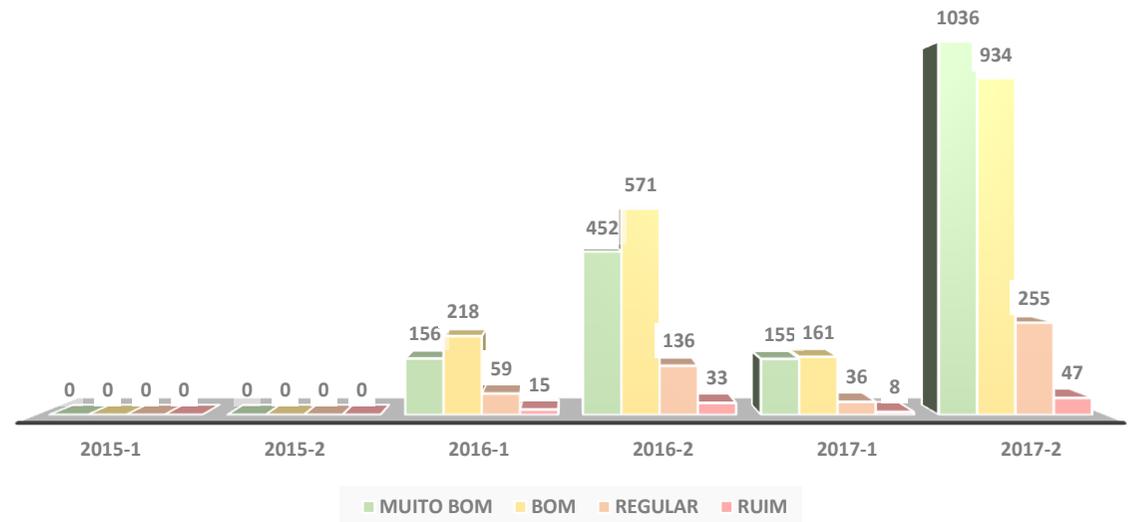
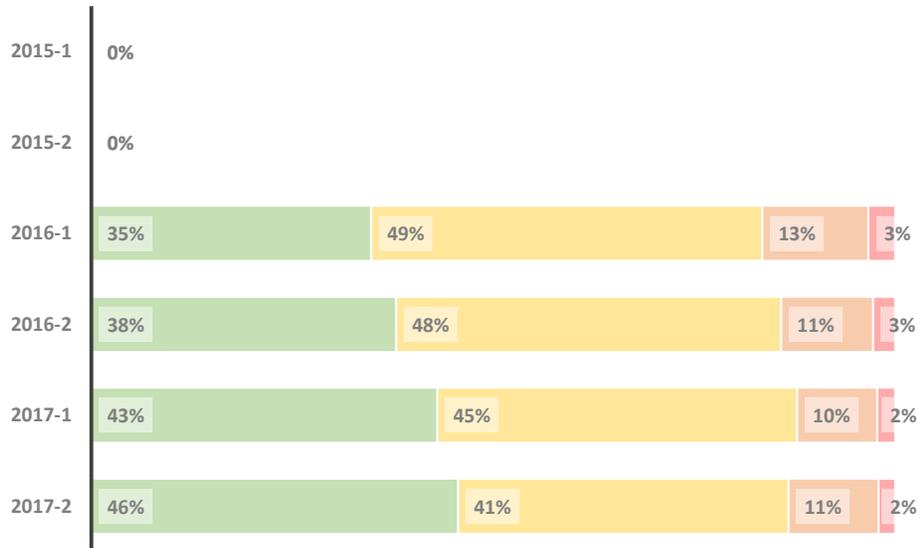
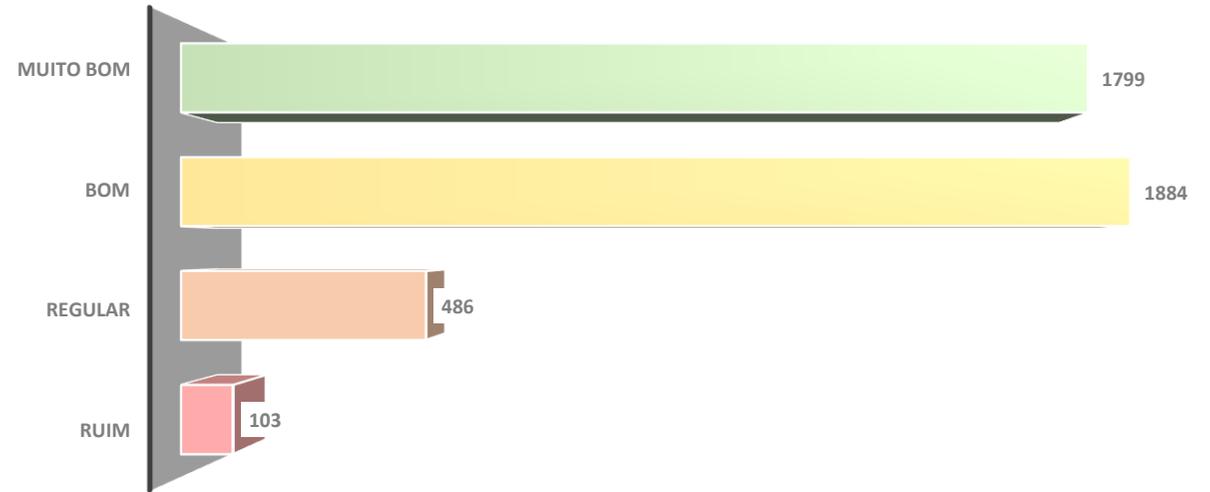
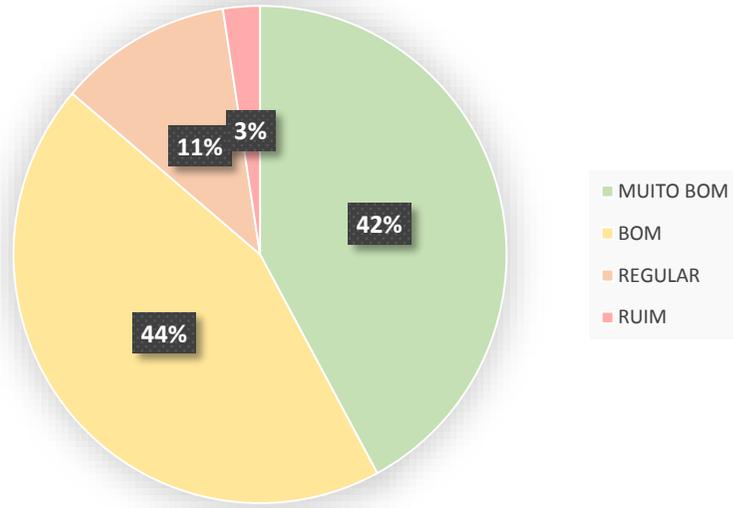


Você utiliza o recurso de WIFI frequentemente?



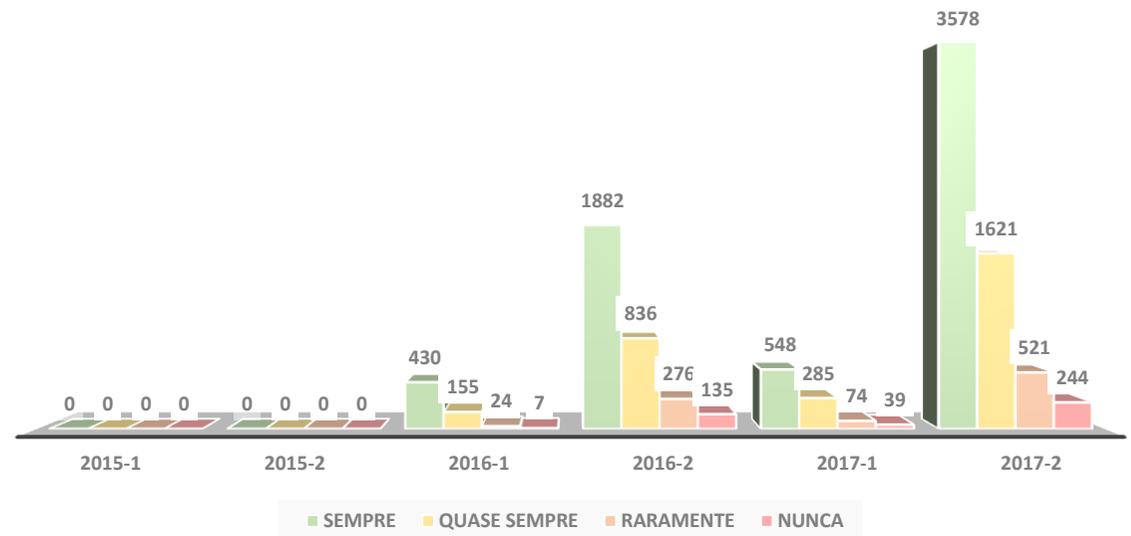
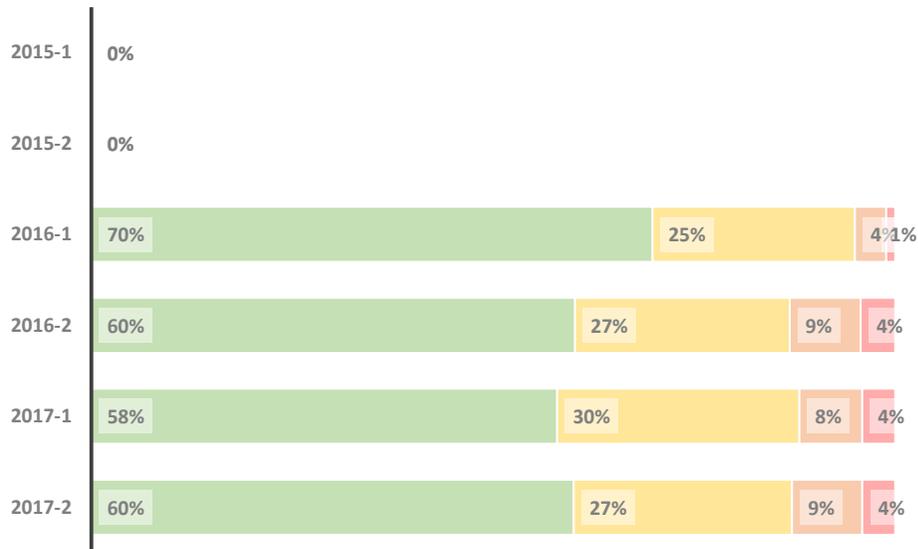
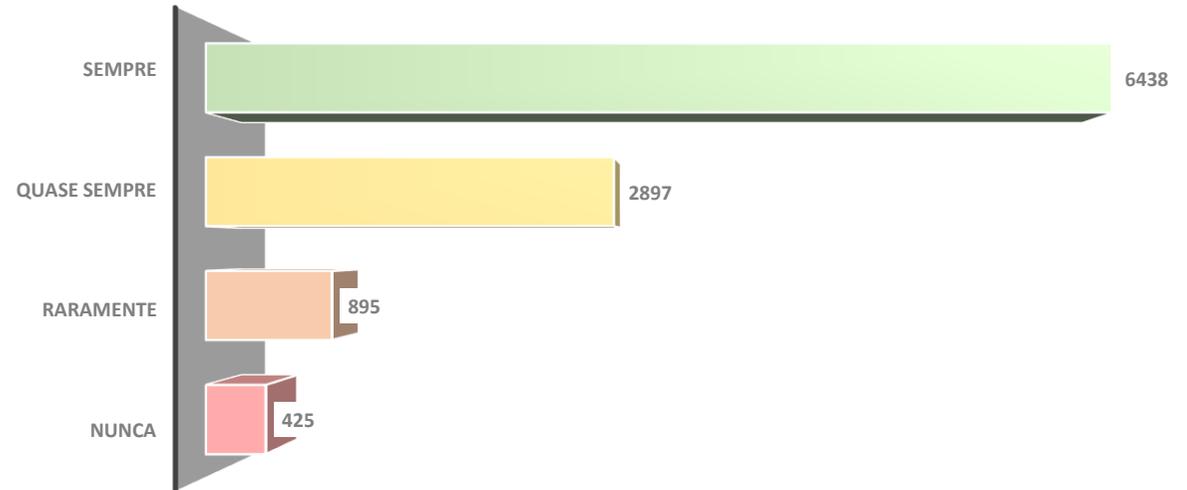
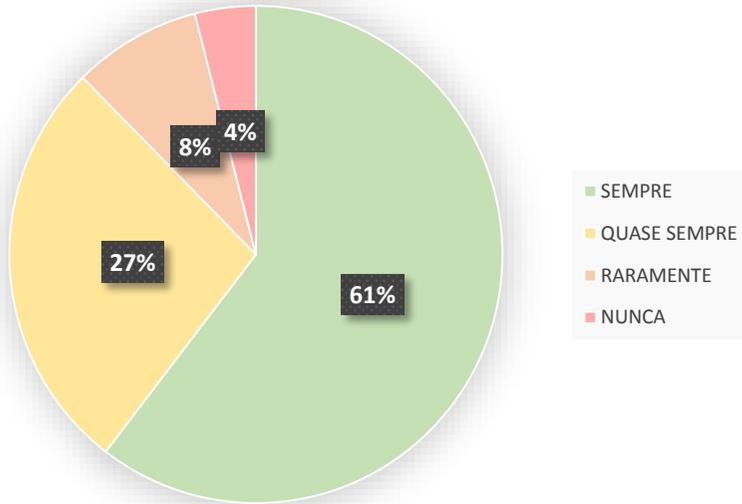


QUESTÕES OBJETIVAS - Qualitativas



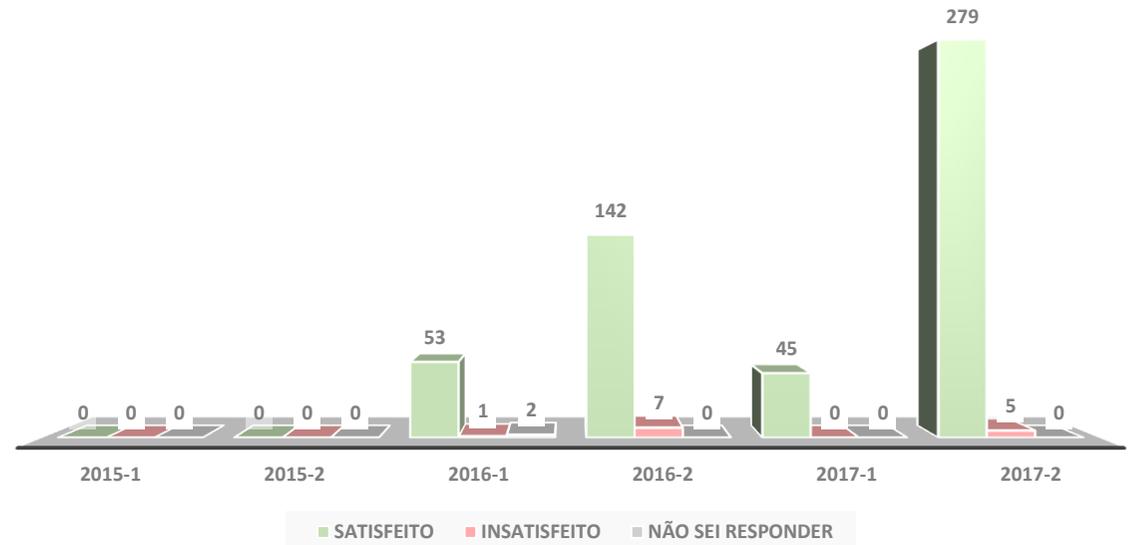
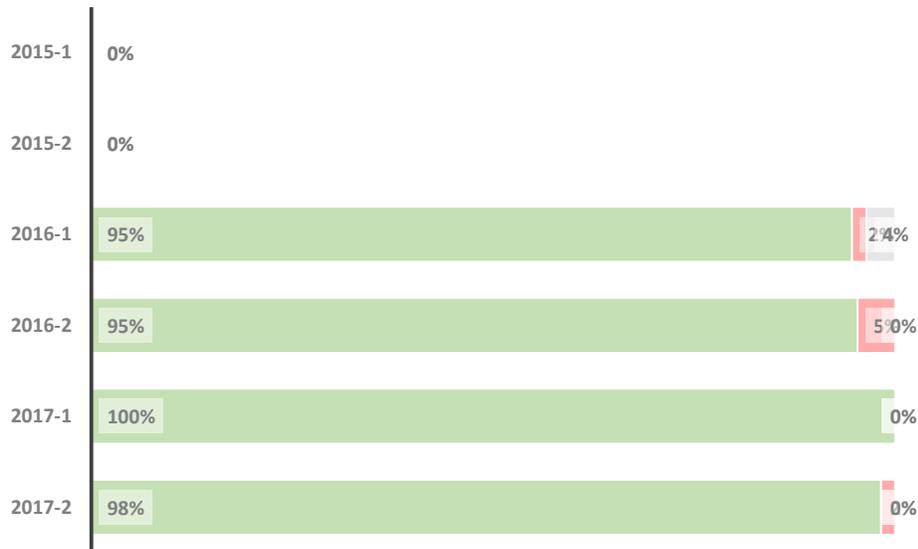
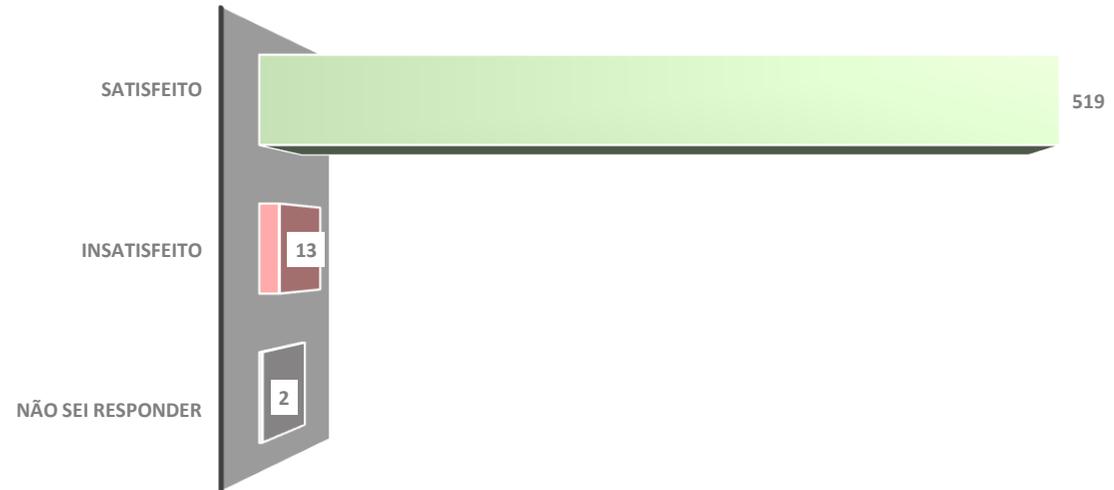
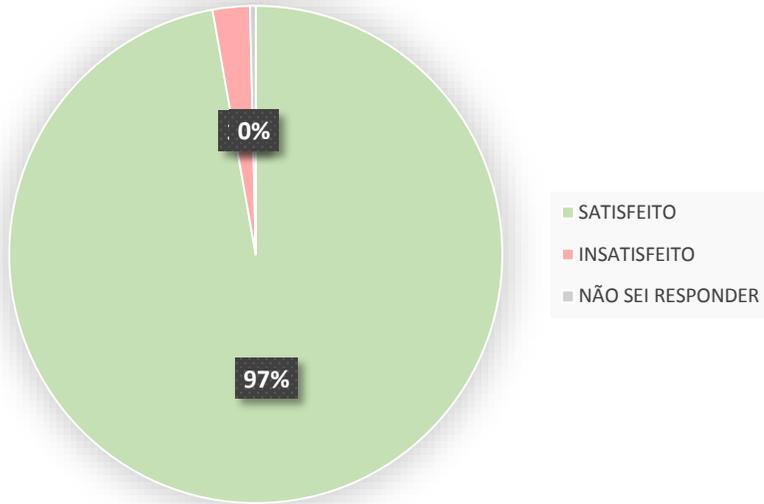


QUESTÕES OBJETIVAS - Periodicidade



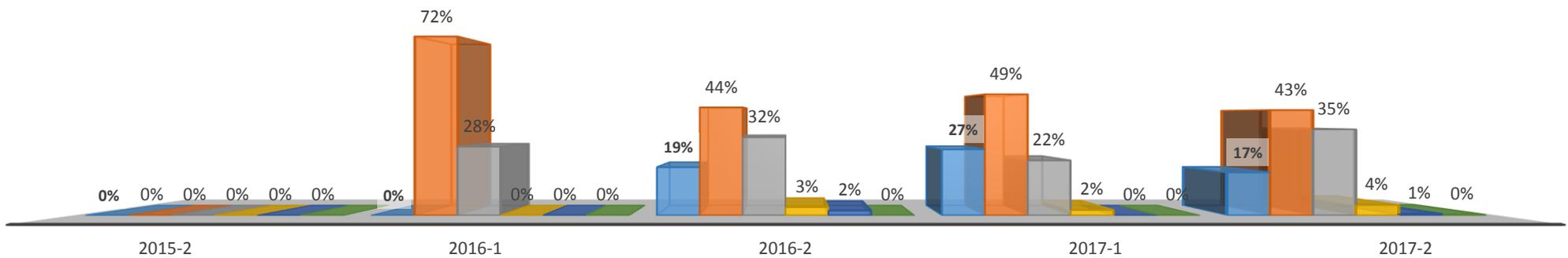
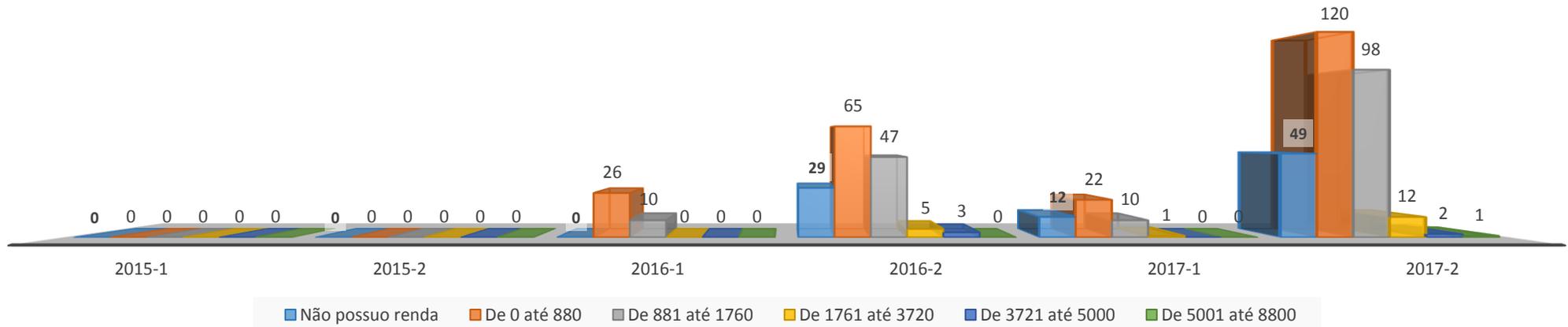
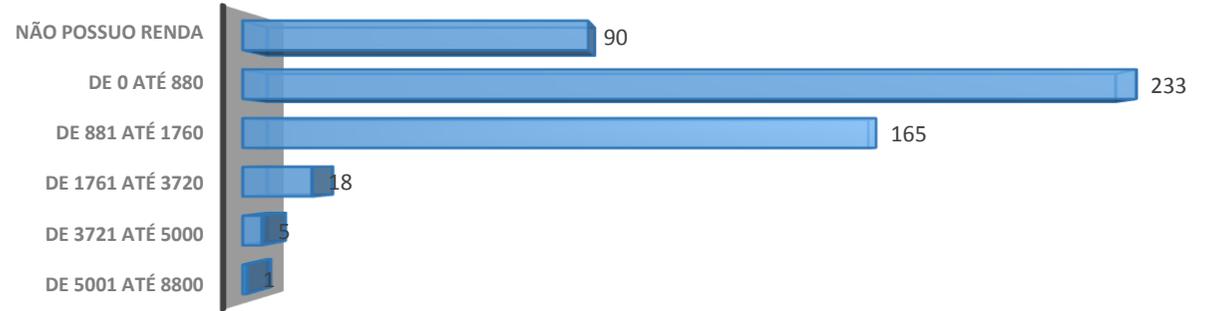
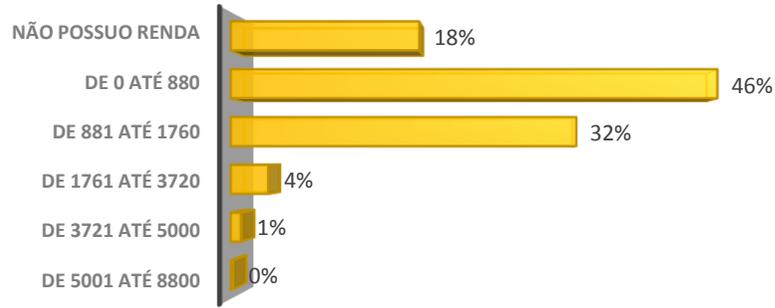


O CURSO - Em relação ao seu curso, você se considera:



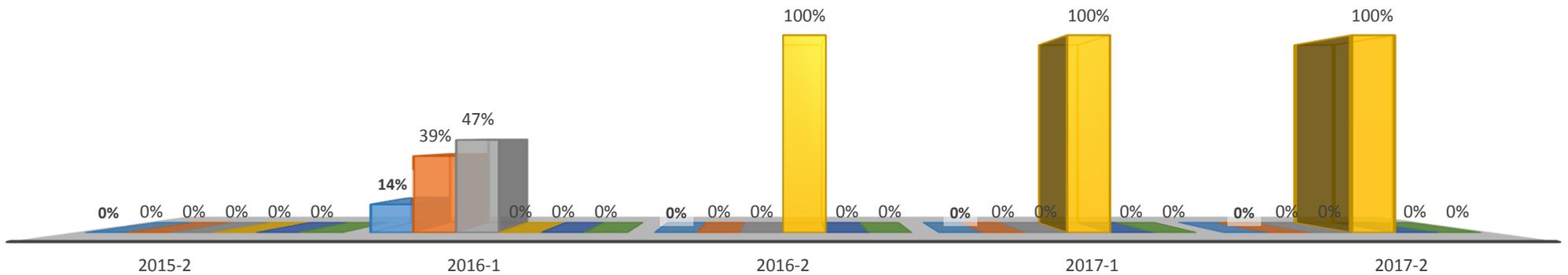
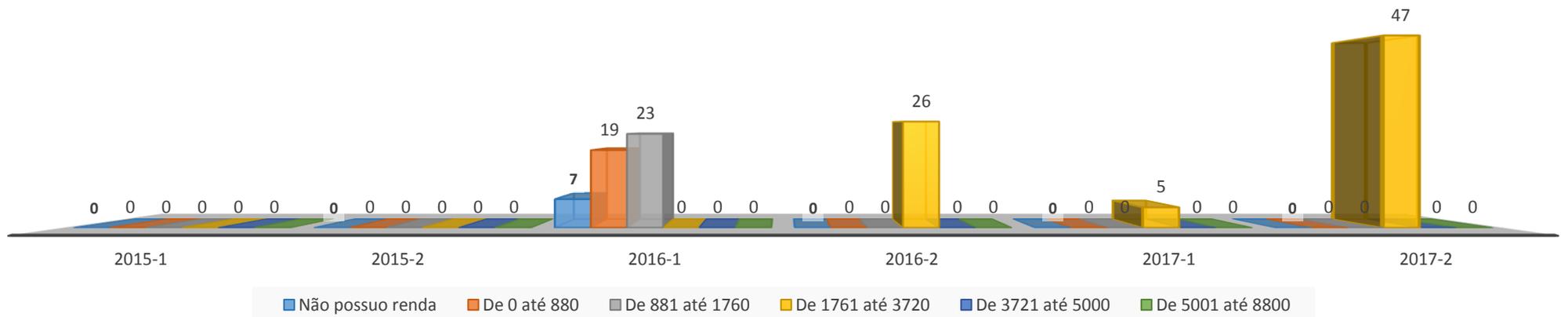
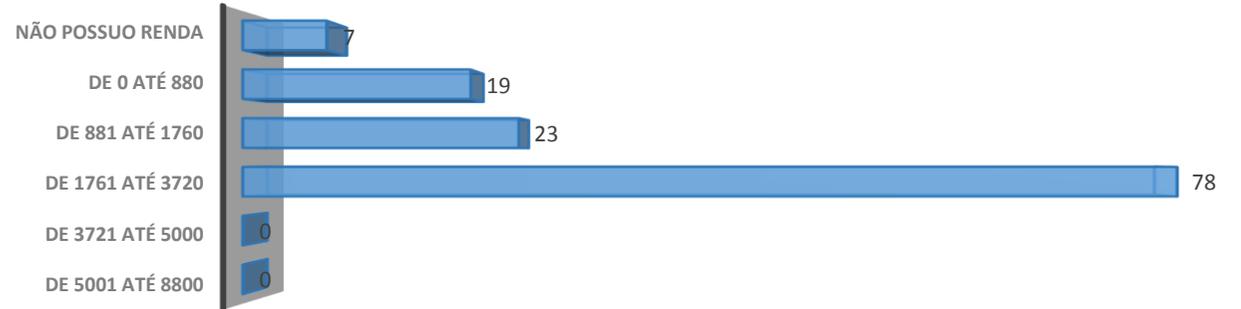
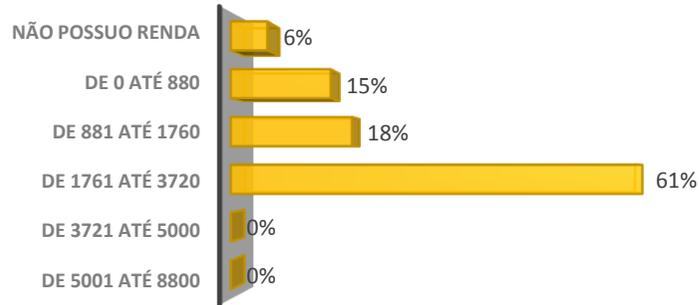


Qual a sua renda mensal atual?



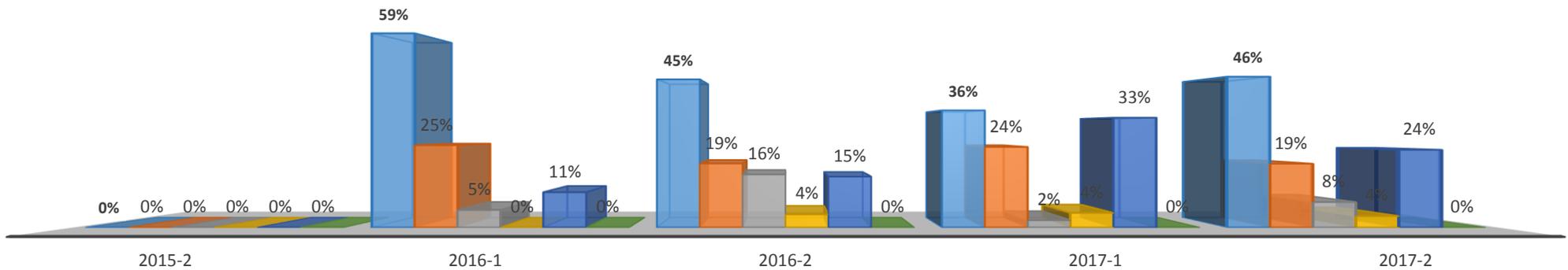
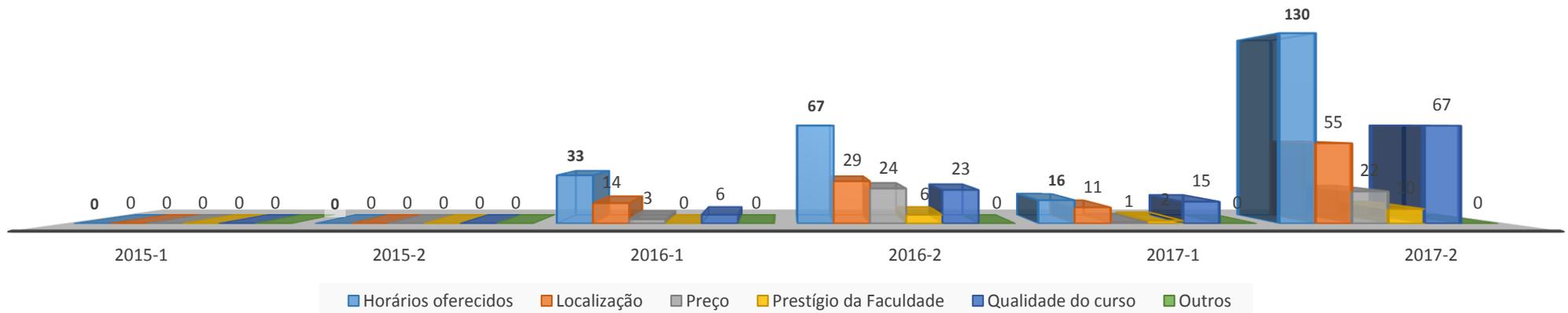
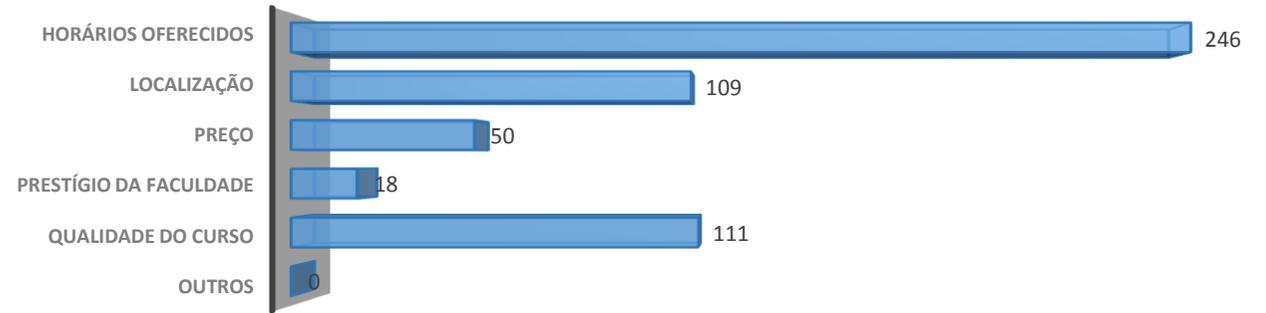
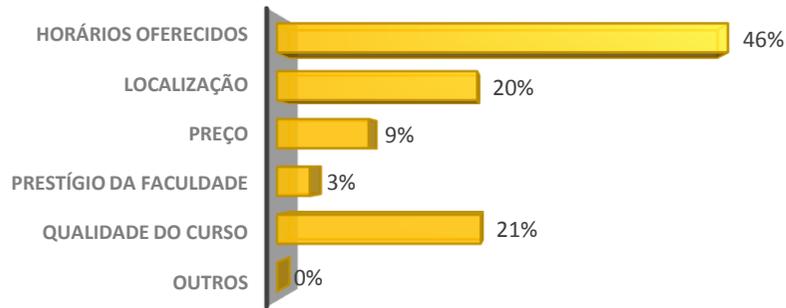


Qual a renda mensal da sua família?



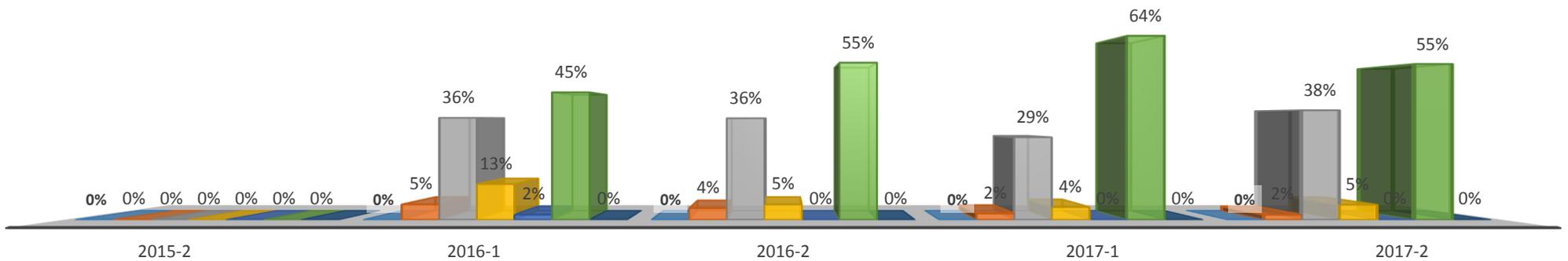
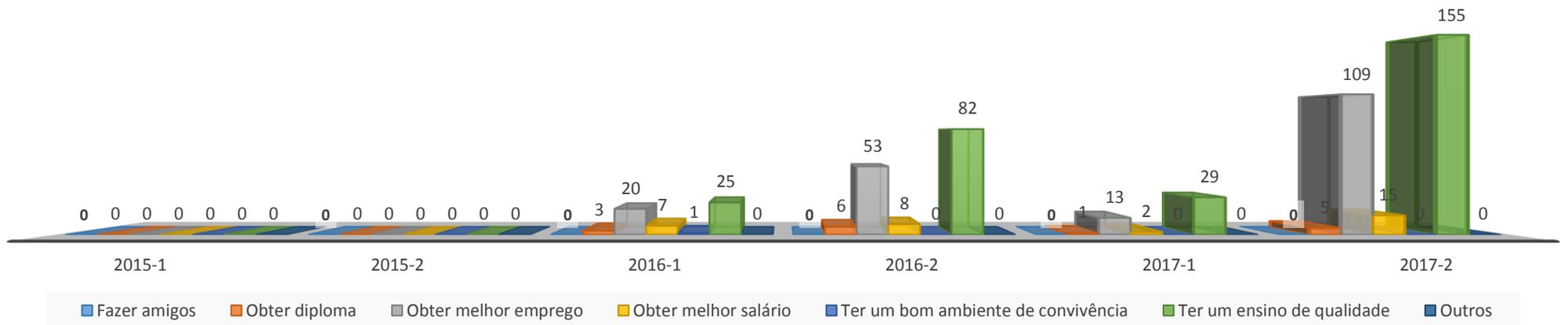
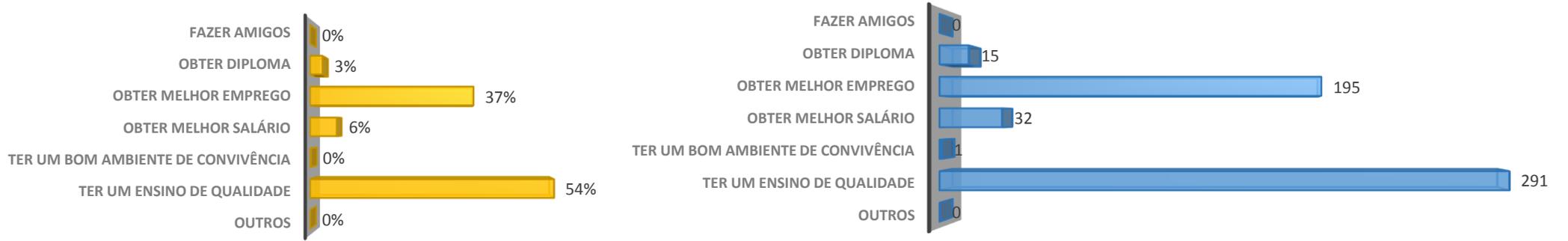


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



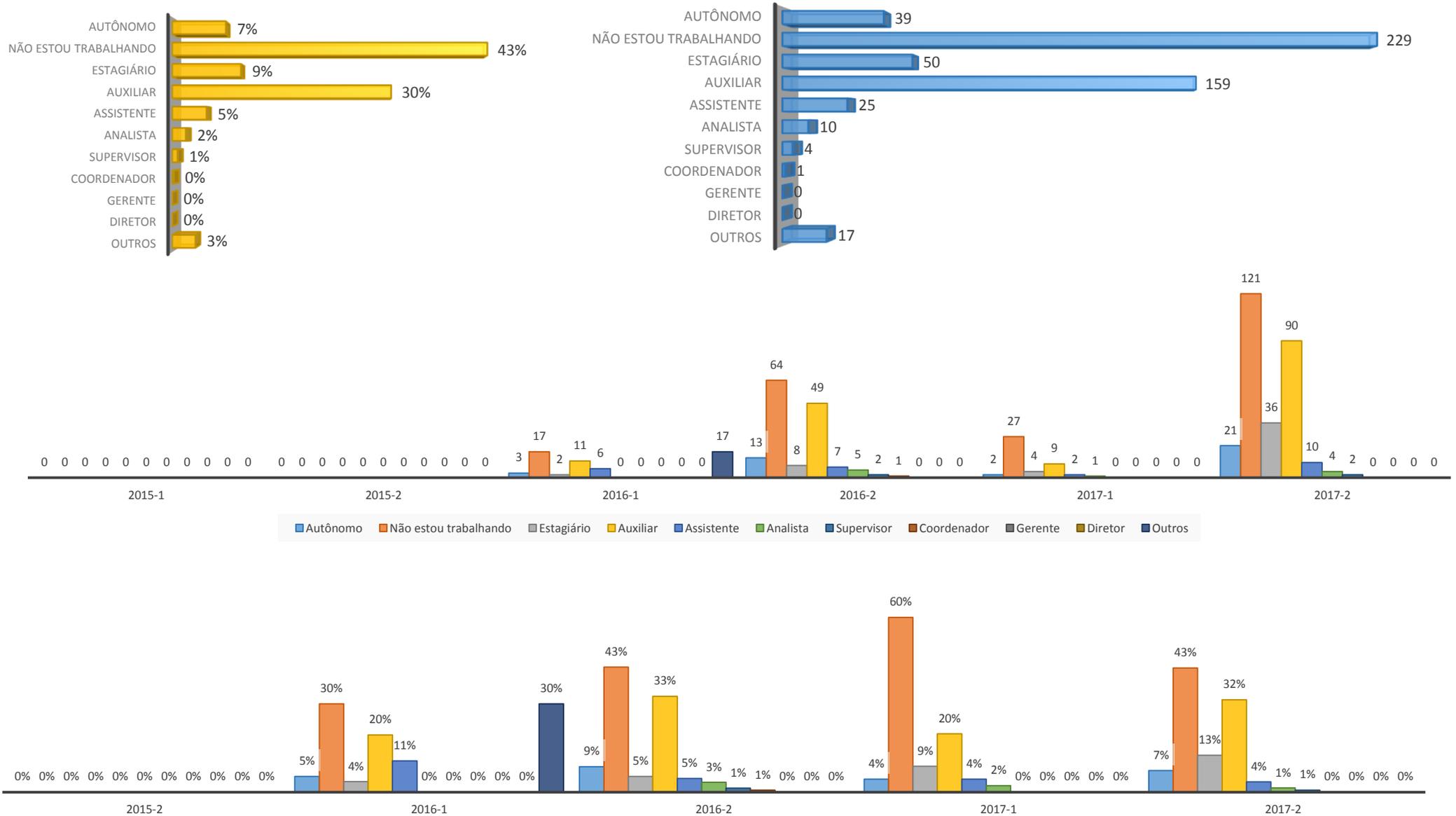


O que é mais importante para você ao cursar uma faculdade?



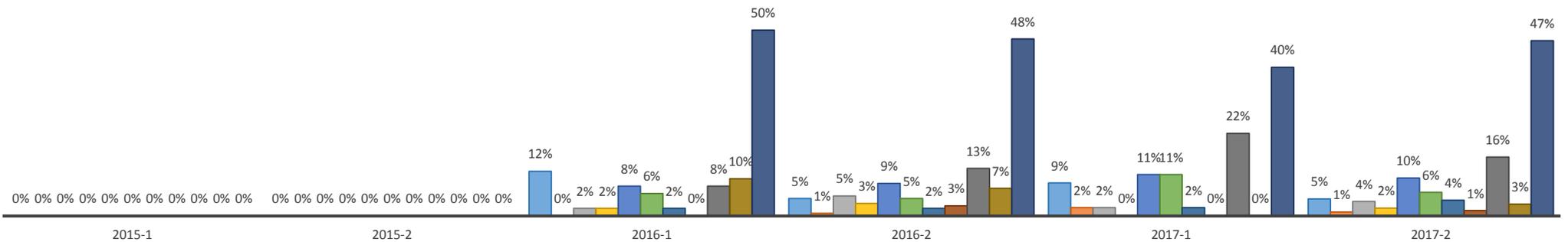
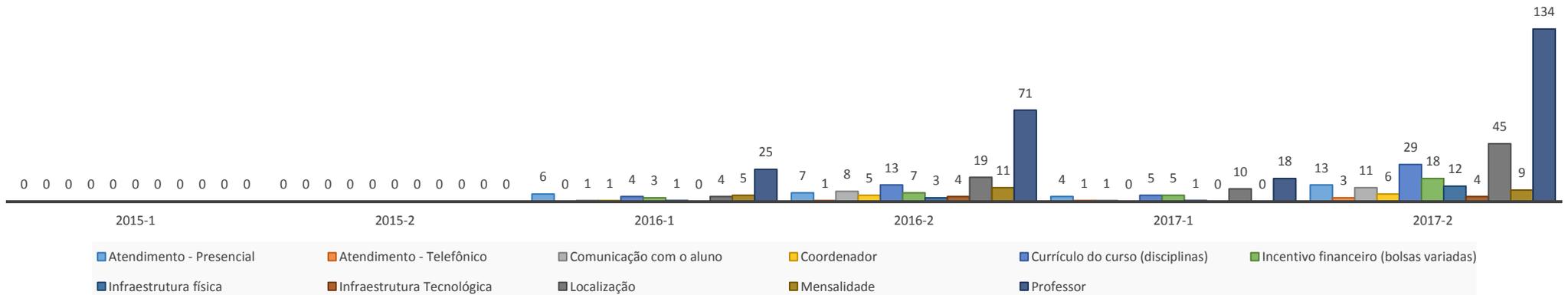
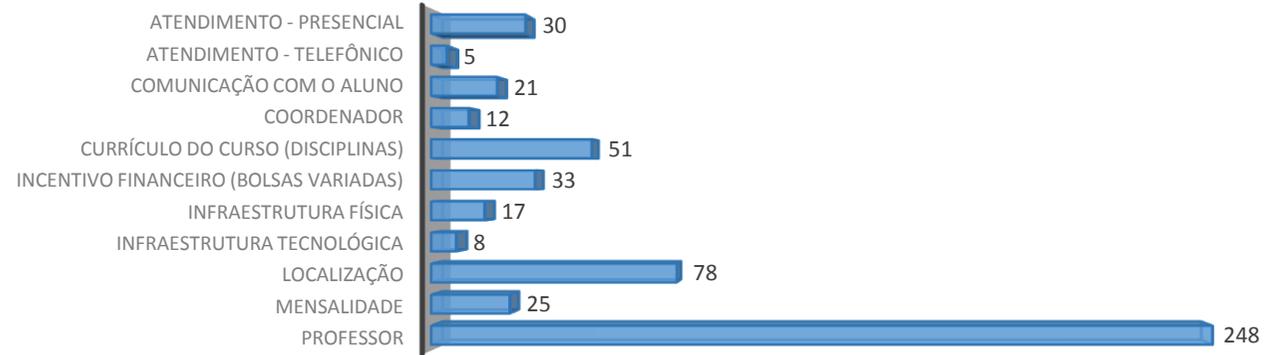
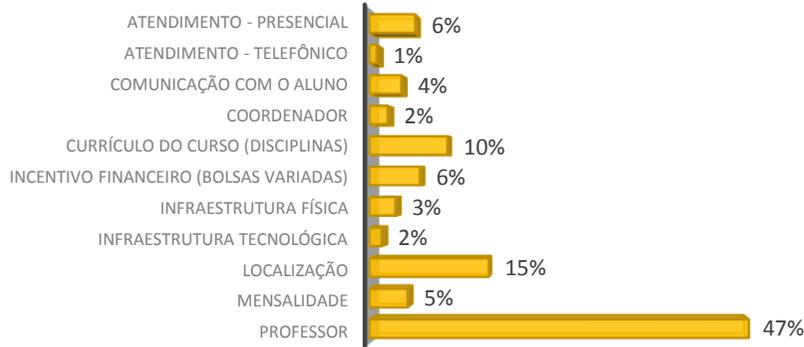


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

