



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	554 49%	476 42%	82 7%	23 2%	1.135
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	493 43%	469 41%	141 12%	32 3%	1.135
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	410 36%	527 46%	160 14%	38 3%	1.135
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	404 36%	520 46%	171 15%	40 4%	1.135
SALAS DE AULA : limpeza e ventilação.	507 45%	465 41%	124 11%	39 3%	1.135
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	425 37%	556 49%	128 11%	26 2%	1.135
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	559 49%	434 38%	128 11%	14 1%	1.135
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	248 22%	530 47%	285 25%	72 6%	1.135

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	473 42%	432 38%	164 14%	66 6%	1.135
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	504 50%	421 42%	65 6%	12 1%	1.002
O COORDENADOR: é acessível ao aluno?	532 47%	392 35%	174 15%	37 3%	1.135
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	538 47%	403 36%	137 12%	57 5%	1.135
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	374 37%	495 49%	102 10%	33 3%	1.004
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	979 86%	139 12%	10 1%	7 1%	1.135
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	878 77%	235 21%	20 2%	2 0%	1.135
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	848 75%	265 23%	19 2%	3 0%	1.135
OS PROFESSORES: fazem chamada?	1.046 92%	81 7%	5 0%	3 0%	1.135
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	829 73%	281 25%	22 2%	3 0%	1.135
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	794 70%	307 27%	26 2%	8 1%	1.135
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	725 64%	341 30%	56 5%	13 1%	1.135
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	750 66%	328 29%	48 4%	9 1%	1.135
Você acessa o aluno online frequentemente?	599 60%	355 35%	44 4%	4 0%	1.002
Você acessa o Office365 (email) frequentemente?	292 29%	261 26%	270 27%	180 18%	1.003
Você acessa o portal frequentemente?	553 55%	382 38%	64 6%	3 0%	1.002
Você se sente apto para utilizar os recursos de TI?	395 39%	438 44%	140 14%	29 3%	1.002
Você utiliza o Moodlerooms (AVA) frequentemente?	525 52%	371 37%	63 6%	43 4%	1.002
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	155 15%	246 25%	421 42%	180 18%	1.002
Você utiliza o recurso de internet frequente?	514 51%	294 29%	134 13%	60 6%	1.002
Você utiliza o recurso de WIFI frequentemente?	330 33%	153 15%	89 9%	431 43%	1.003

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	3.600 40%	3.977 44%	1.219 13%	284 3%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	12.633 56%	6.620 29%	2.073 9%	1.183 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	505	44%
Localização	249	22%
Preço	150	13%
Prestígio da Faculdade	33	3%
Qualidade do curso	197	17%
Outros	1	0%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	43	4%
Obter melhor emprego	441	39%
Obter melhor salário	96	8%
Ter um bom ambiente de convivência	2	0%
Ter um ensino de qualidade	551	49%
Outros	2	0%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	73	6%
Não estou trabalhando	406	36%
Estagiário	77	7%
Auxiliar	345	30%
Assistente	112	10%
Analista	42	4%
Supervisor	23	2%
Coordenador	12	1%
Gerente	9	1%
Diretor	3	0%
Outros	33	3%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	1.068	94%
INSATISFEITO	56	5%
NÃO SEI RESPONDER	11	1%

**Qual a sua renda mensal atual?**

Não possuo renda	140	12%
De 0 até 880	404	36%
De 881 até 1760	432	38%
De 1761 até 3720	94	8%
De 3721 até 5000	11	1%
De 5001 até 8800	4	0%

**Qual a renda mensal da sua família?**

Não possuo renda	13	4%
De 0 até 880	30	8%
De 881 até 1760	60	16%
De 1761 até 3720	266	72%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	42	4%
Atendimento - Telefônico	9	1%
Comunicação com o aluno	31	3%
Coordenador	29	3%
Currículo do curso (disciplinas)	93	8%
Incentivo financeiro (bolsas variadas)	63	6%
Infraestrutura física	48	4%
Infraestrutura Tecnológica	24	2%
Localização	202	18%
Mensalidade	97	9%
Professor	485	43%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	26	2%
Atendimento - Telefônico	141	13%
Comunicação com o aluno	153	14%
Coordenador	106	10%
Currículo do curso (disciplinas)	54	5%
Incentivo financeiro (bolsas variadas)	153	14%
Infraestrutura física	79	7%
Infraestrutura Tecnológica	60	5%
Localização	156	14%
Mensalidade	114	10%
Professor	58	5%

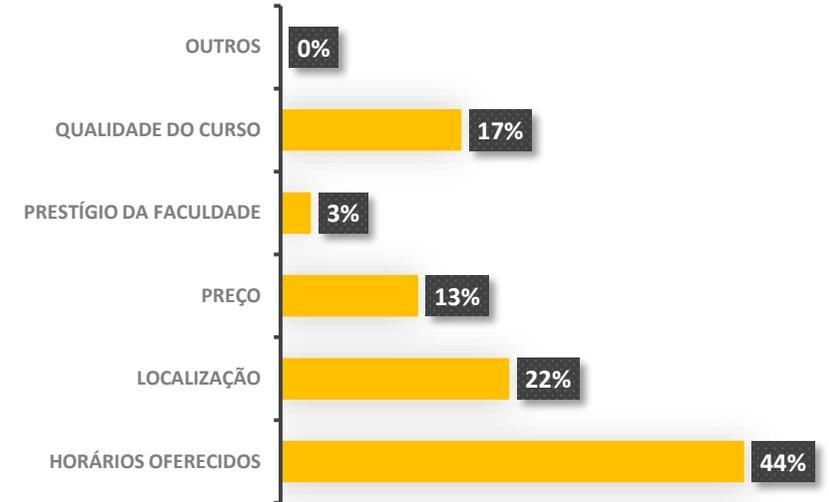
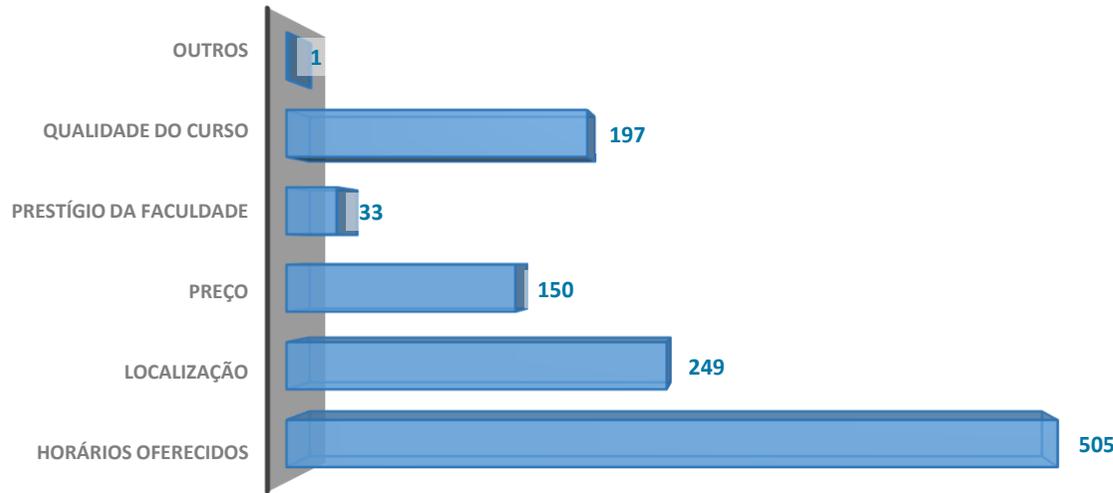
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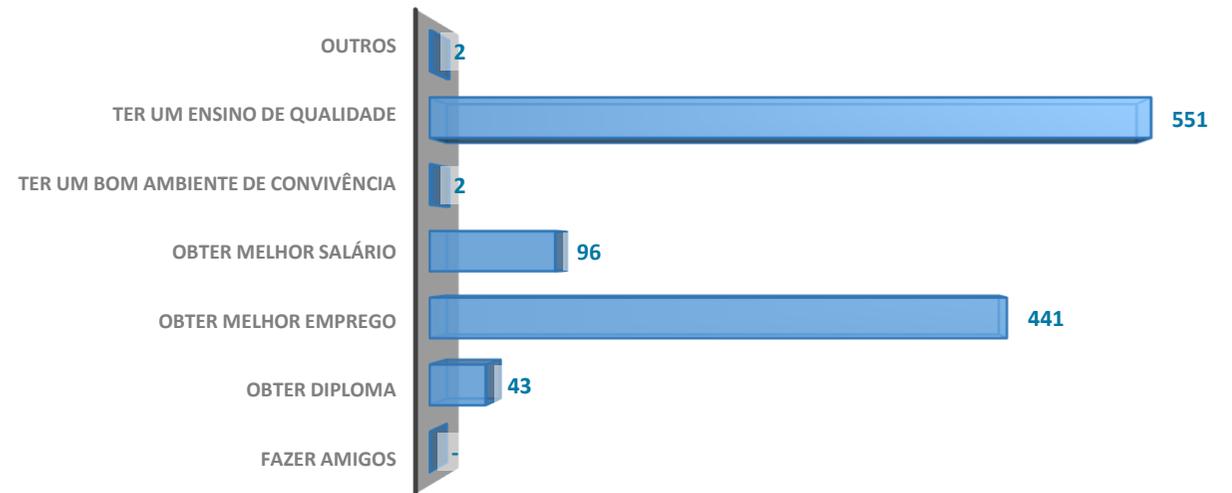
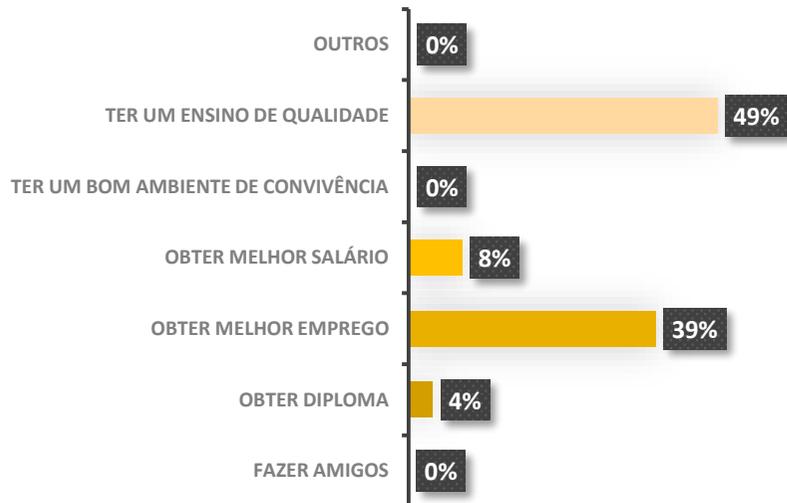
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

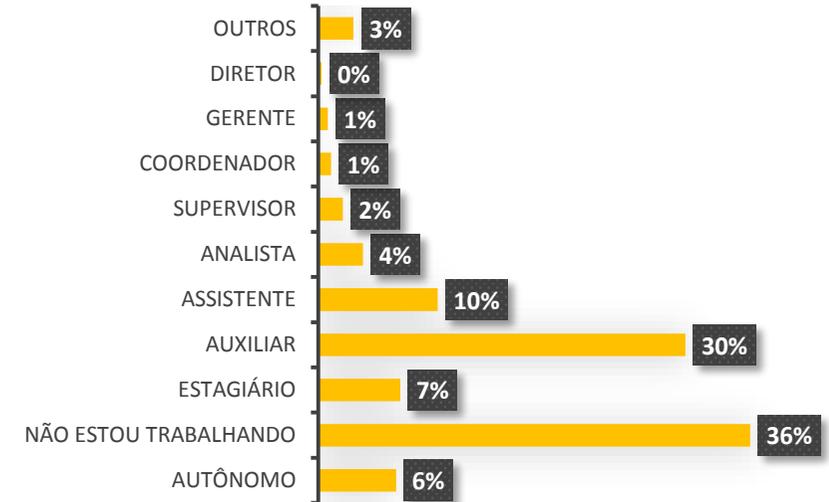
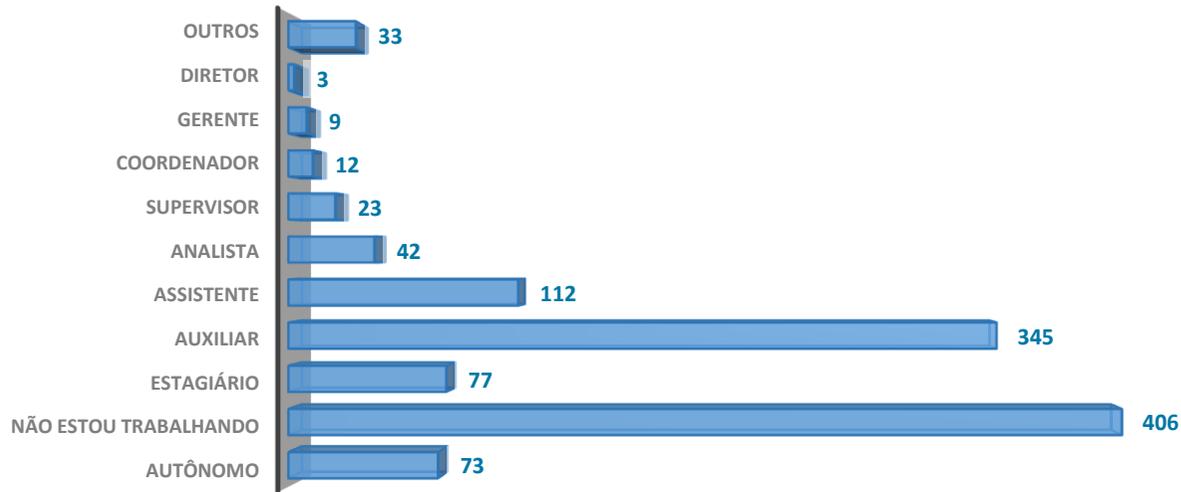


O que é mais importante para você ao cursar uma faculdade?

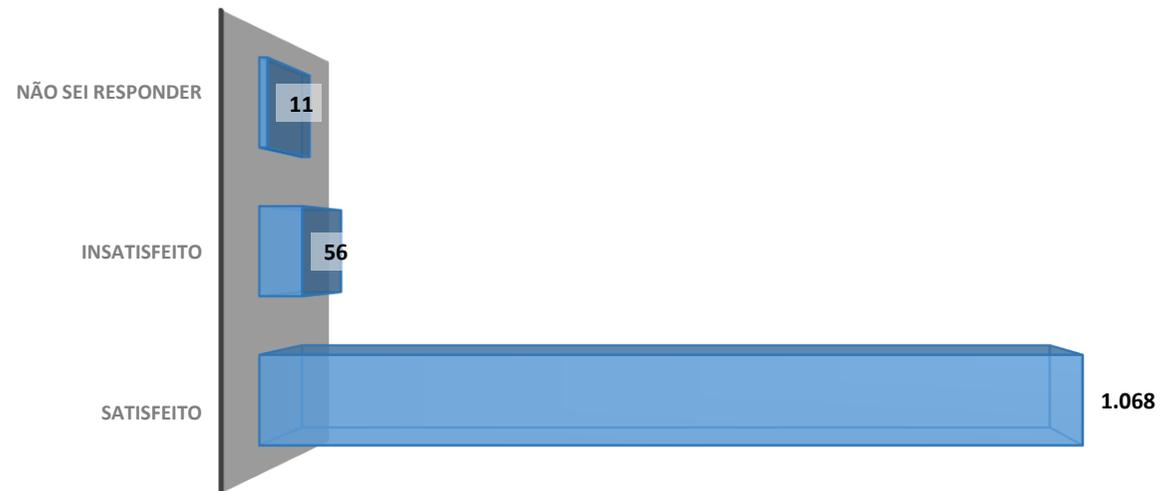
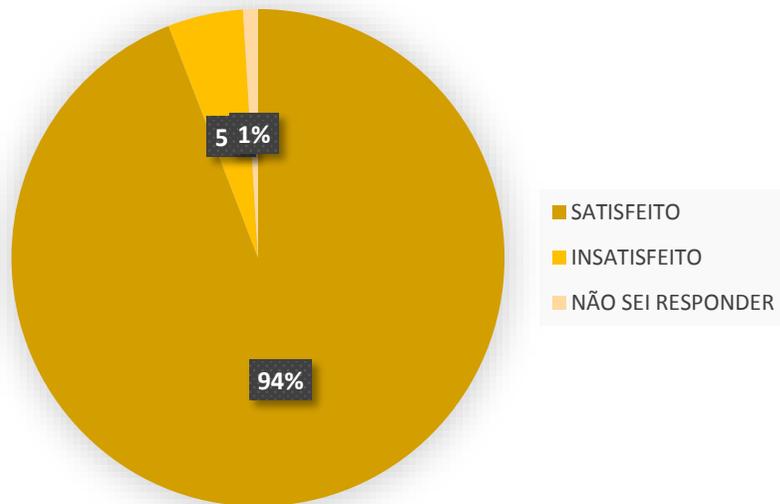




Qual o cargo que você ocupa na empresa em que trabalha?

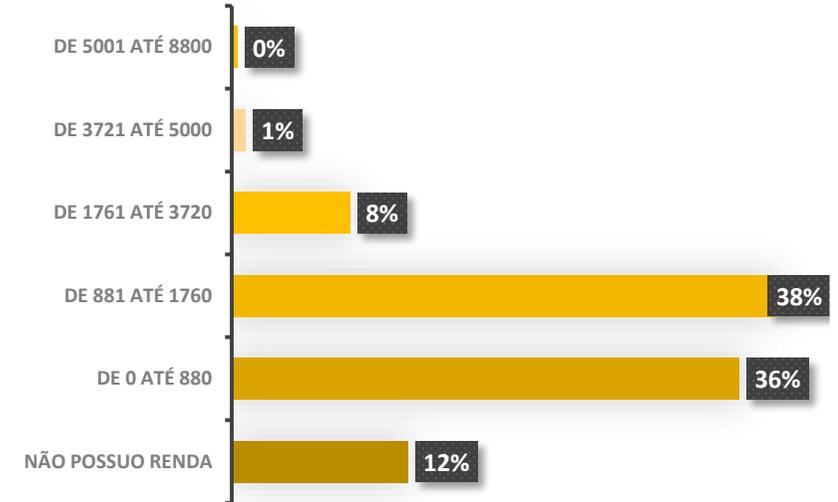
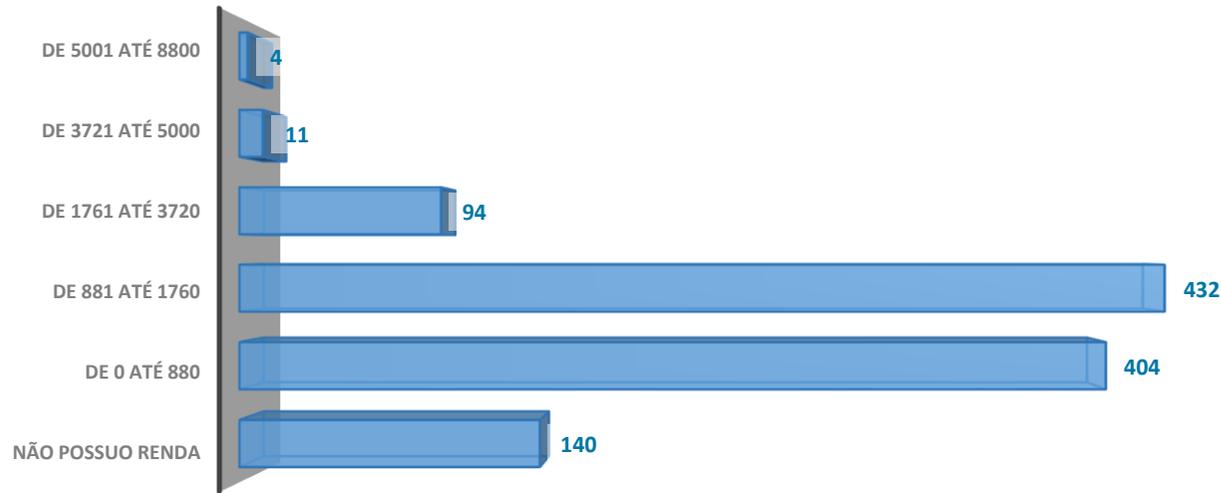


O CURSO - Em relação ao seu curso, você se considera:

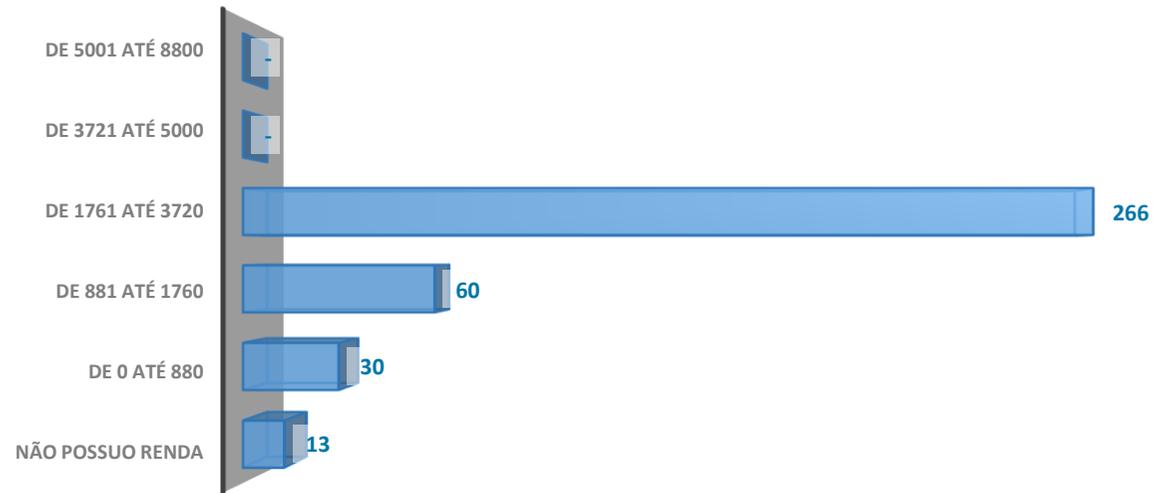
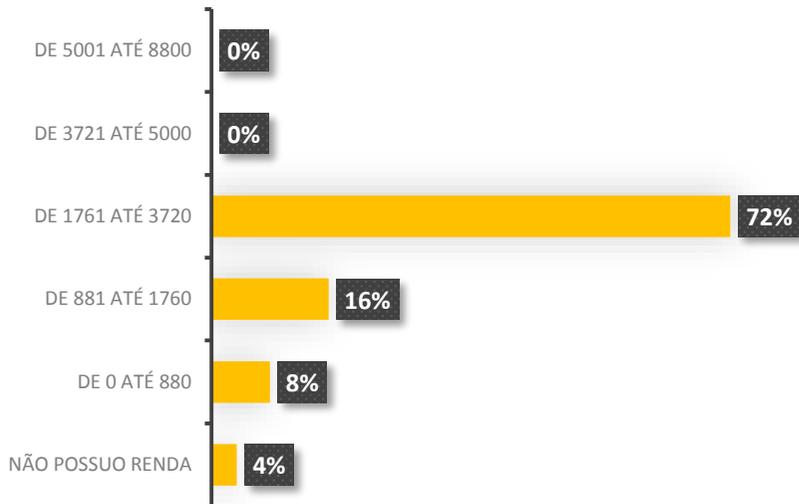




Qual a sua renda mensal atual?

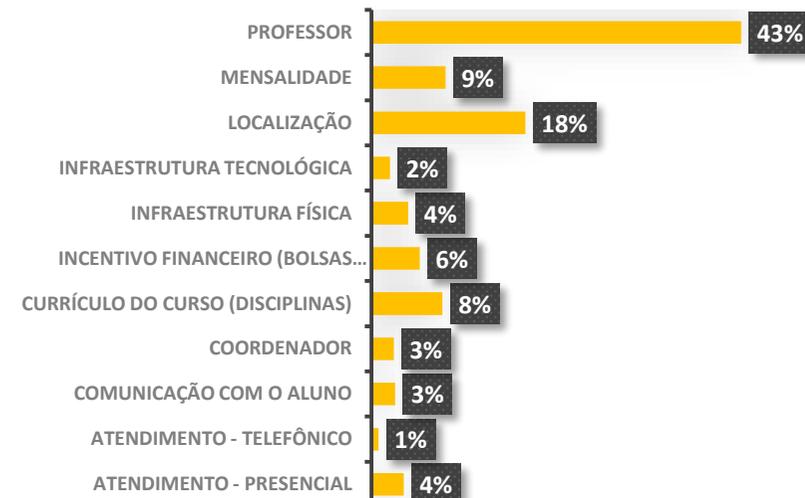
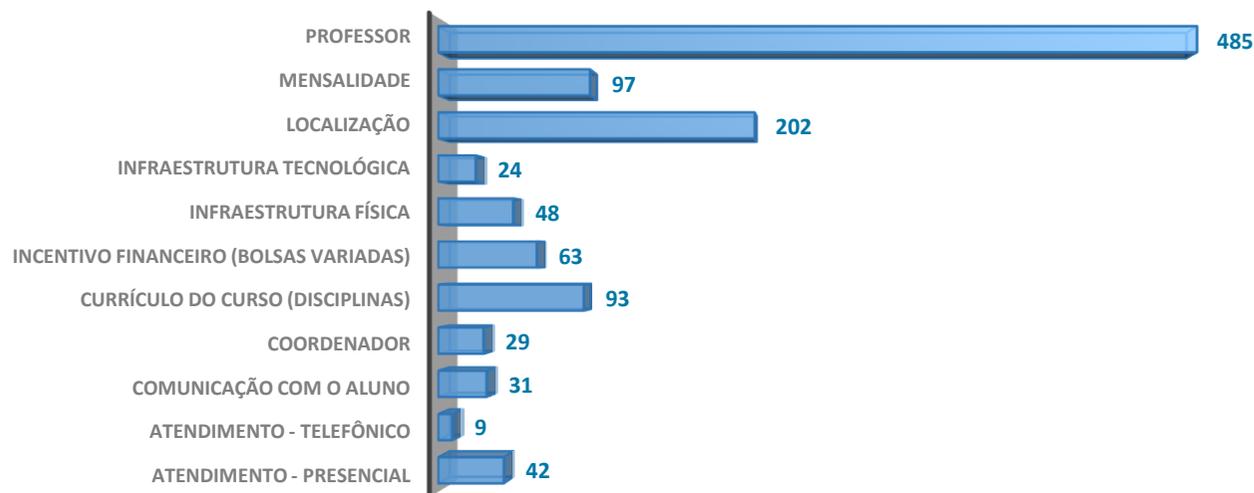


Qual a renda mensal da sua família?

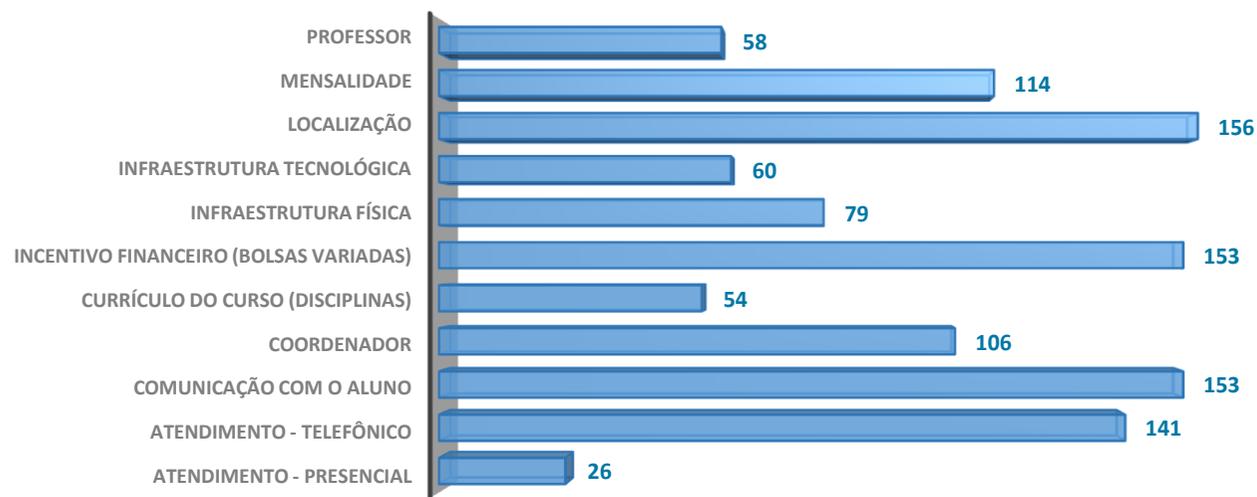
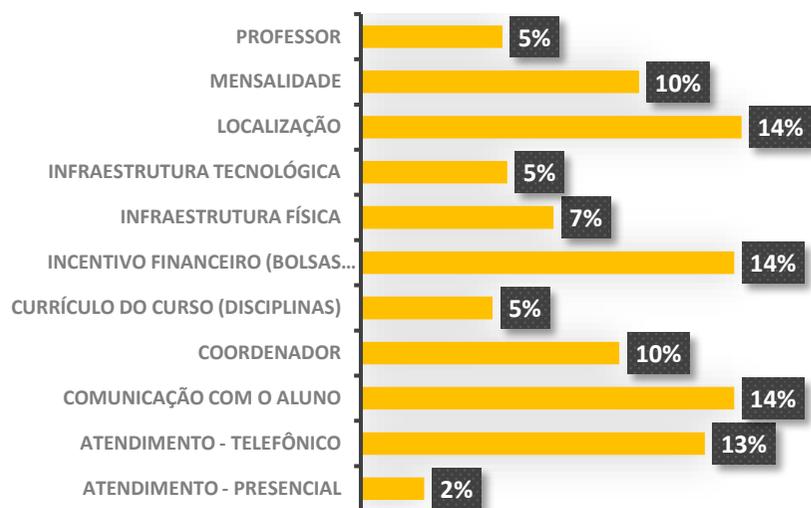




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

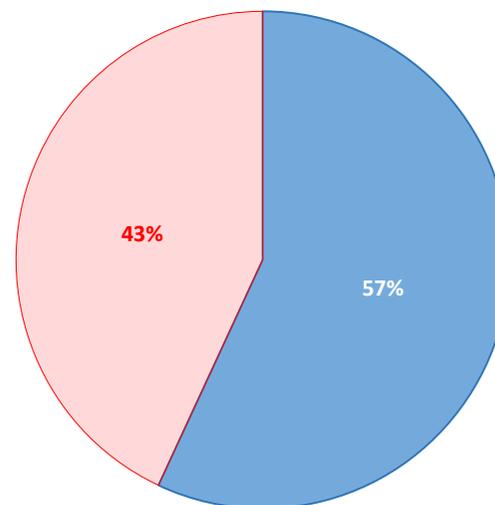
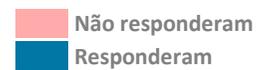
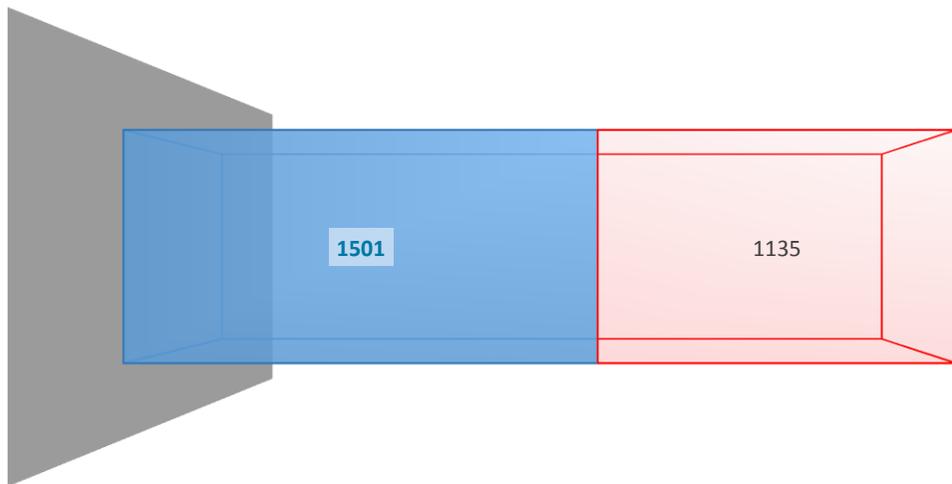


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



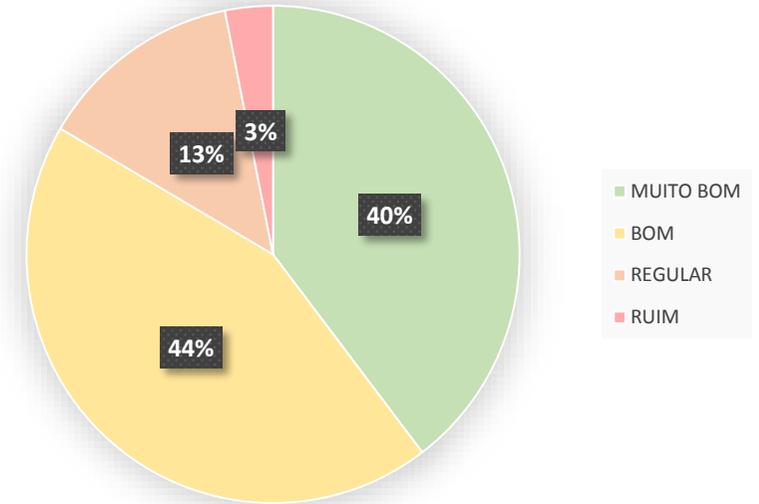
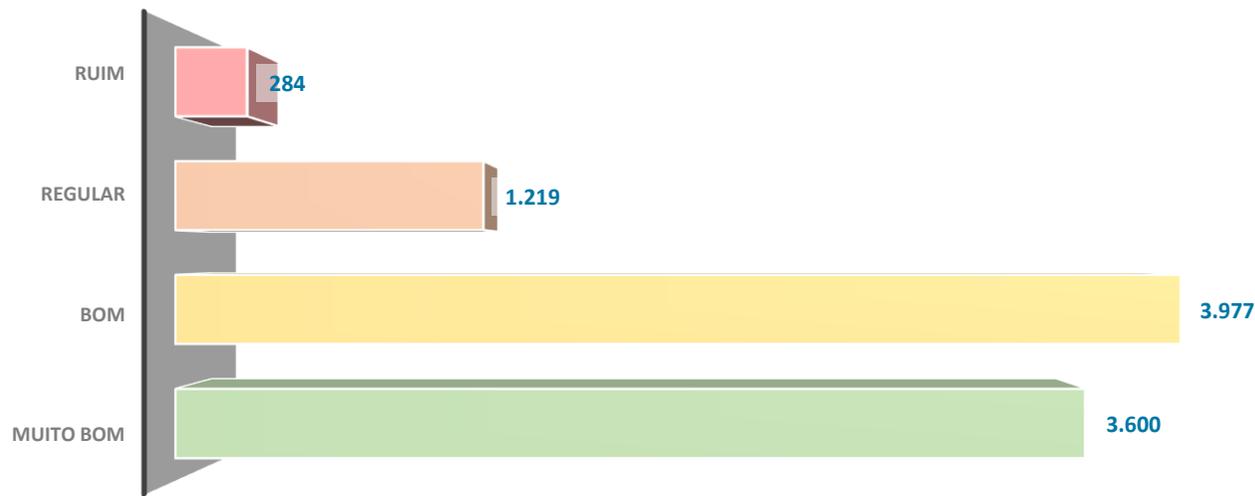


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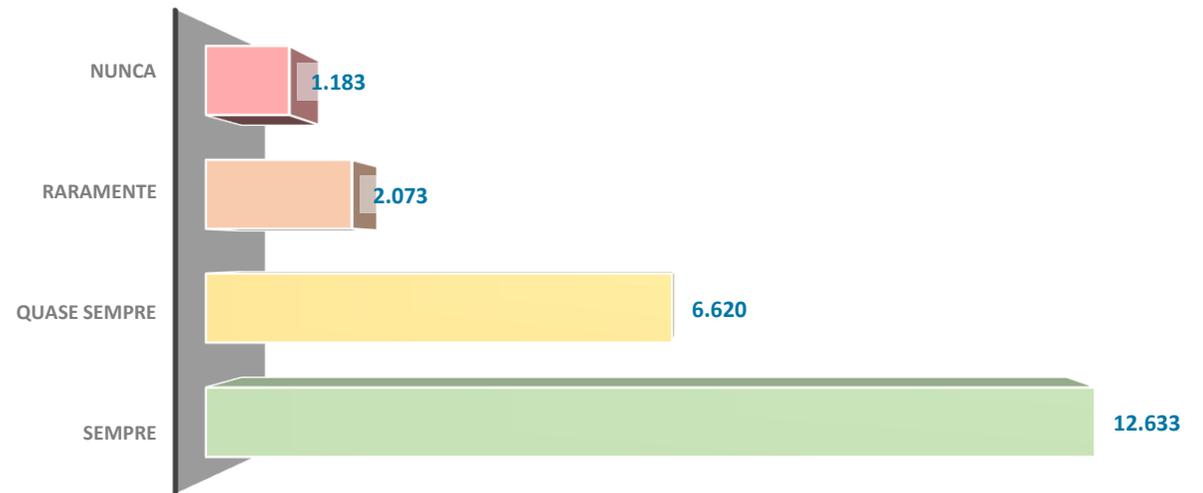
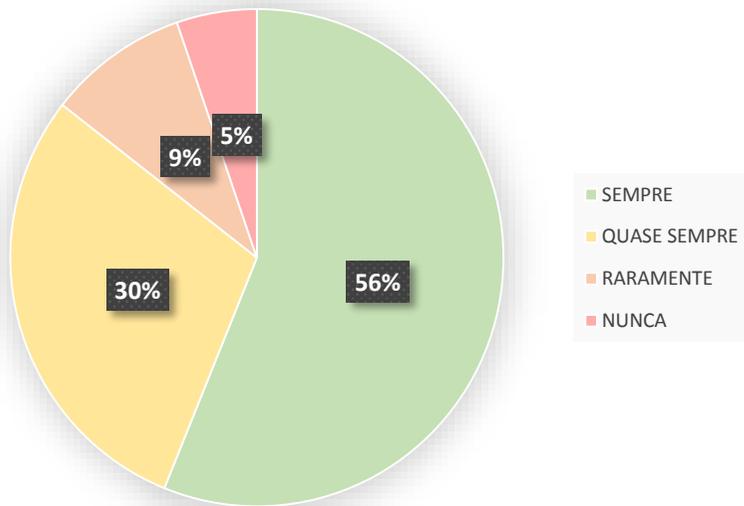




GERAL - Questões Objetivas Qualitativas

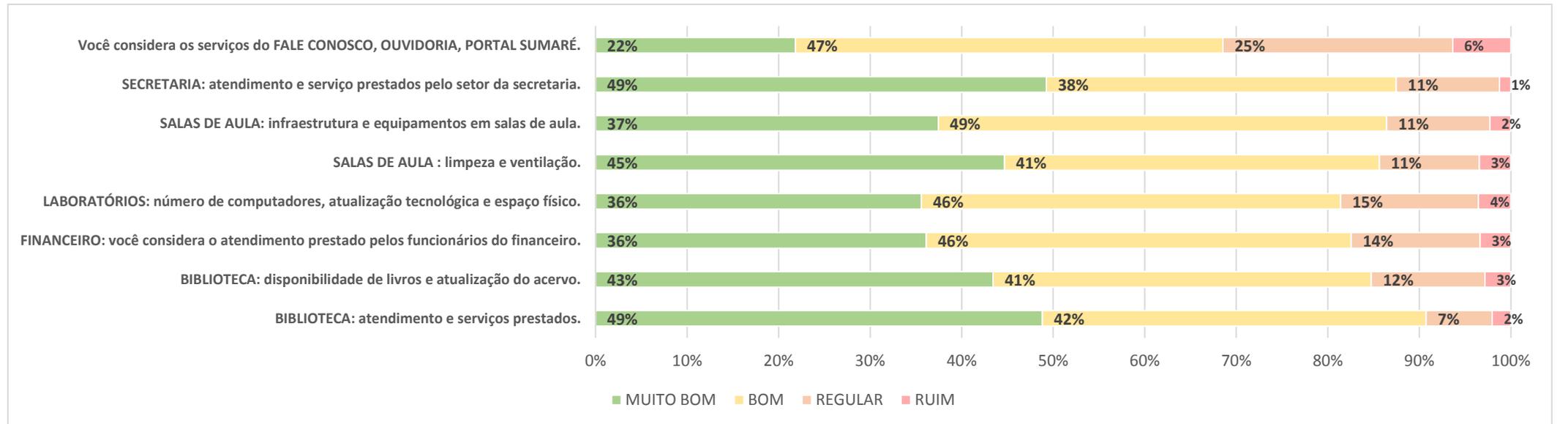
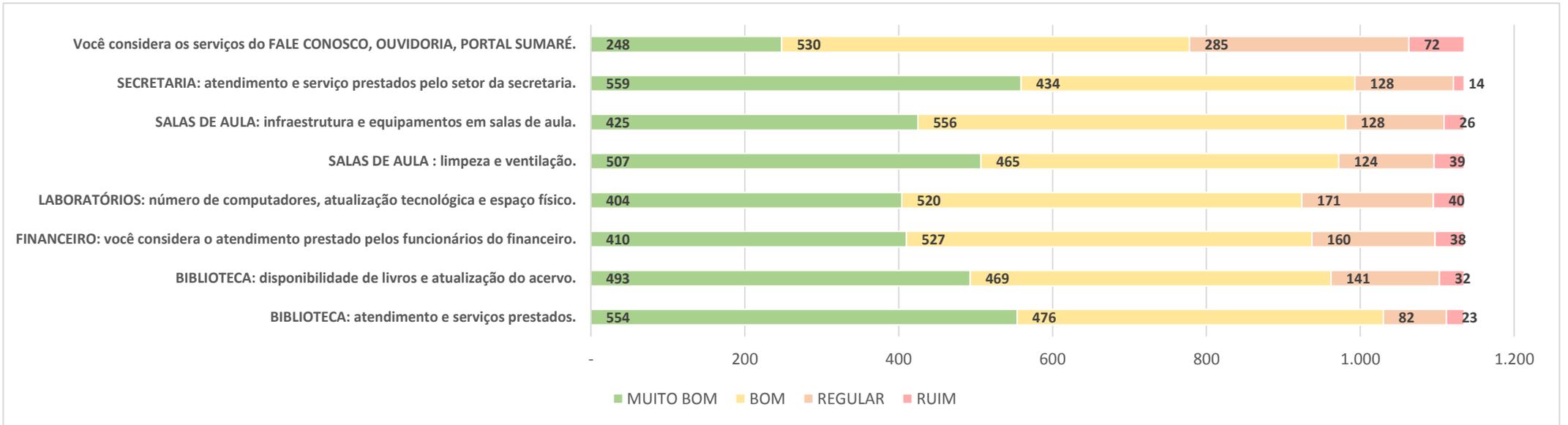


GERAL - Questões Objetivas Periodicidade



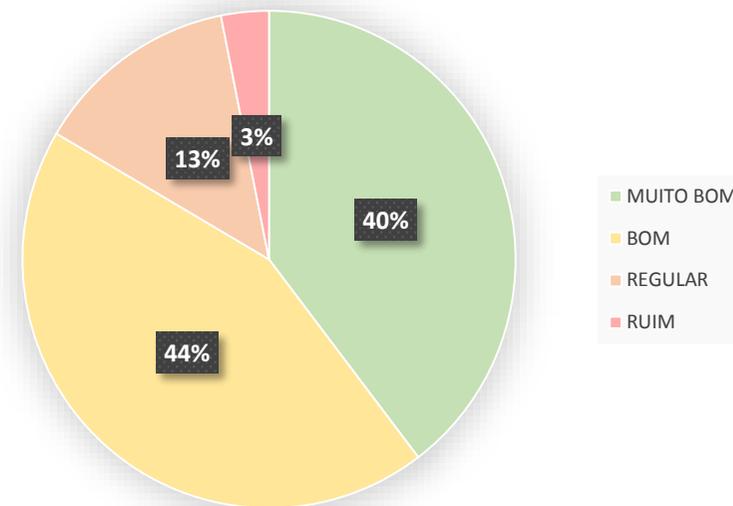
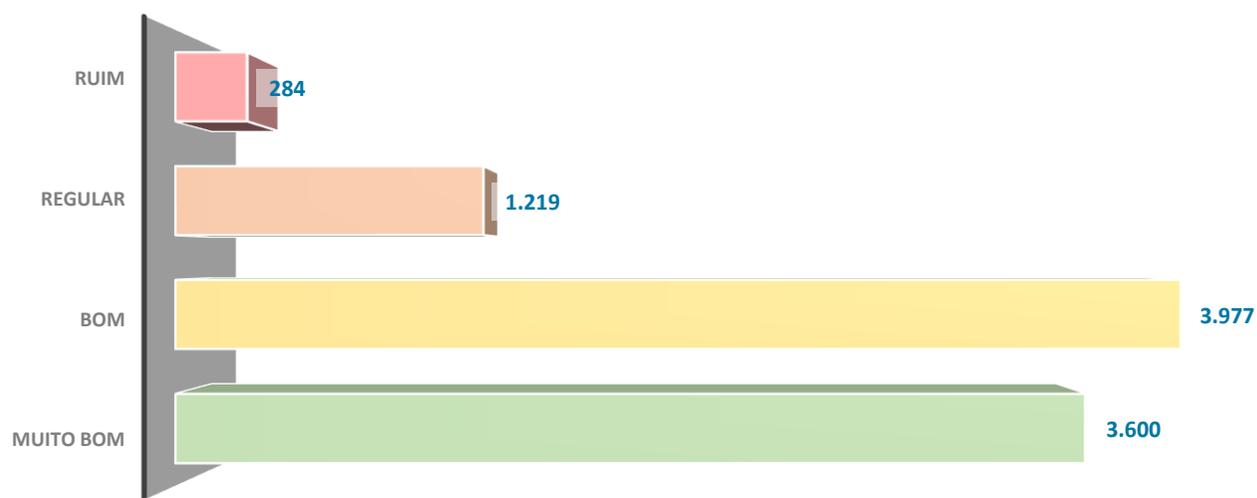


Questões Objetivas

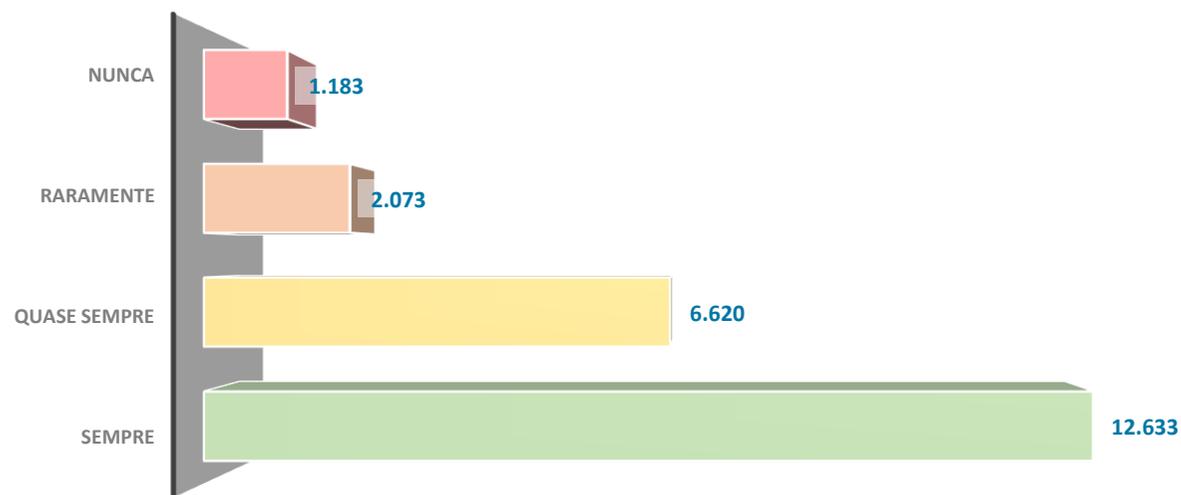
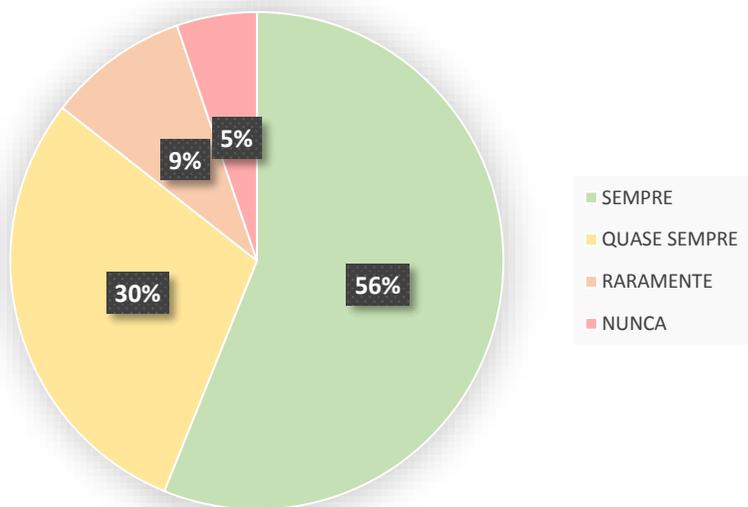




GERAL - Questões Objetivas Qualitativas

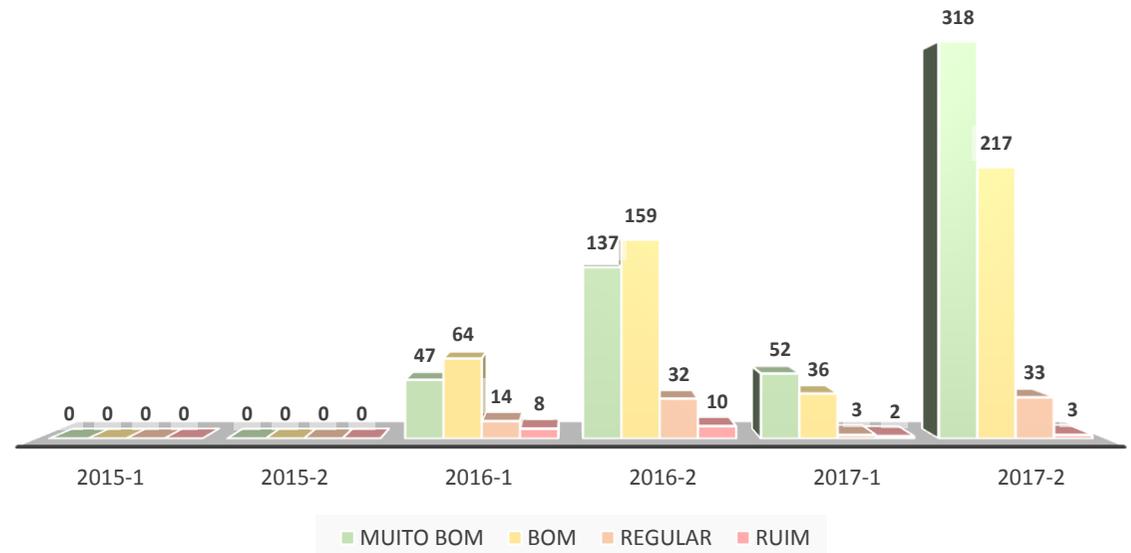
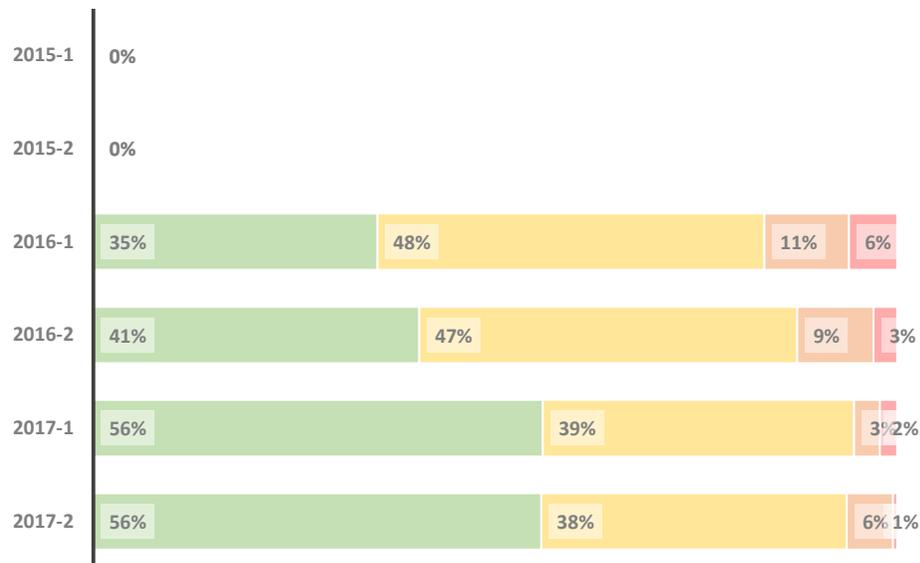
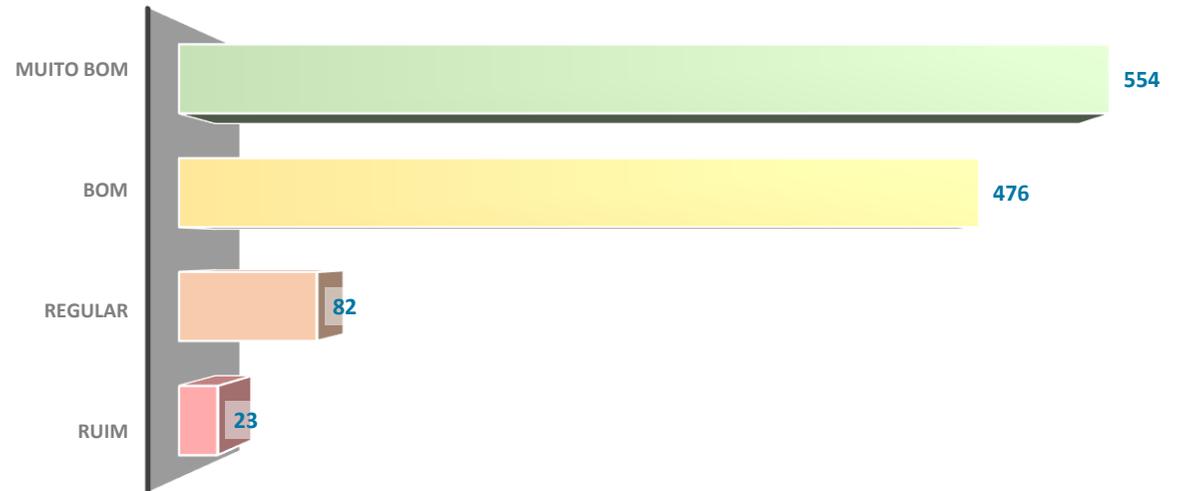
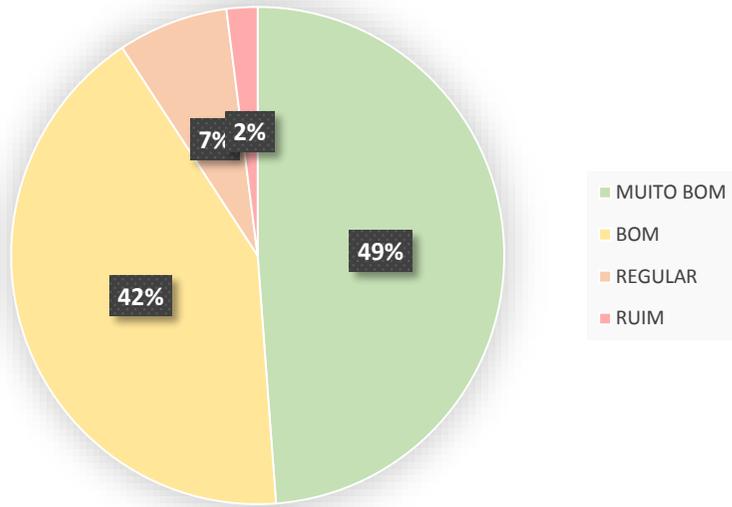


GERAL - Questões Objetivas Periodicidade



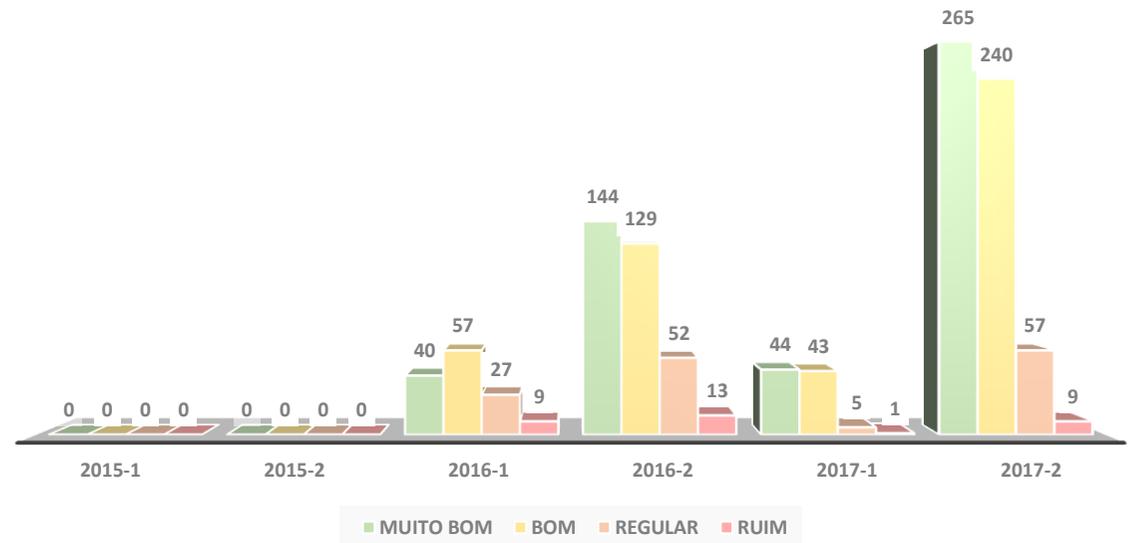
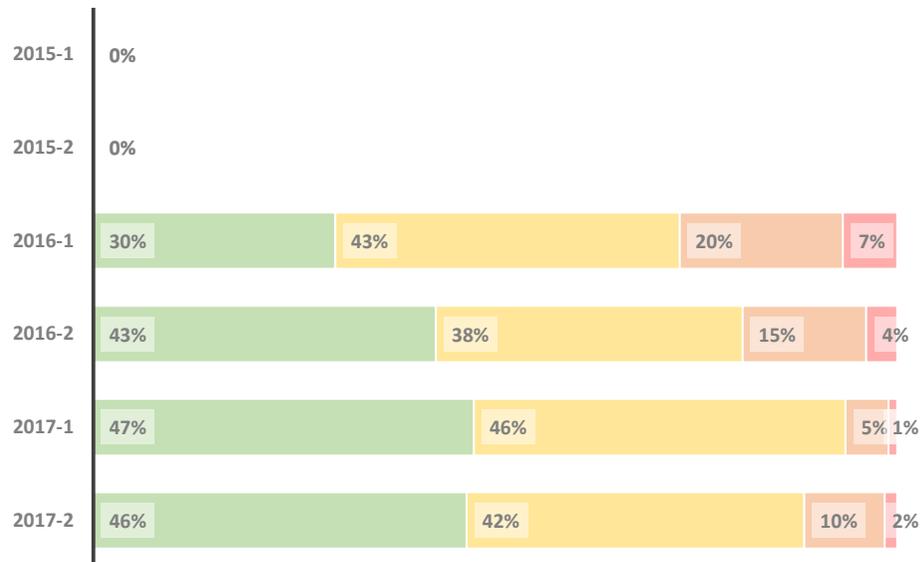
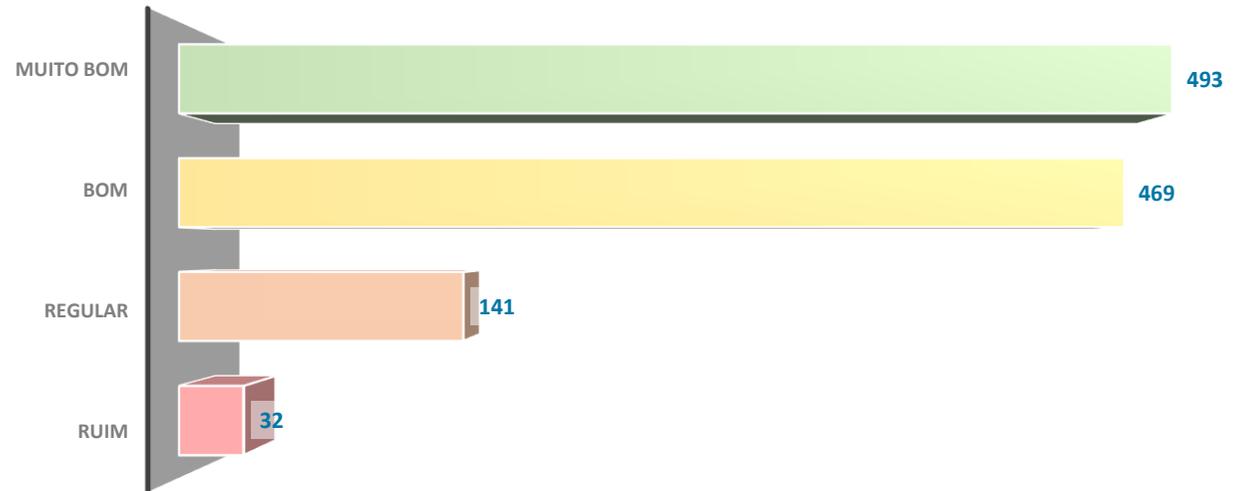
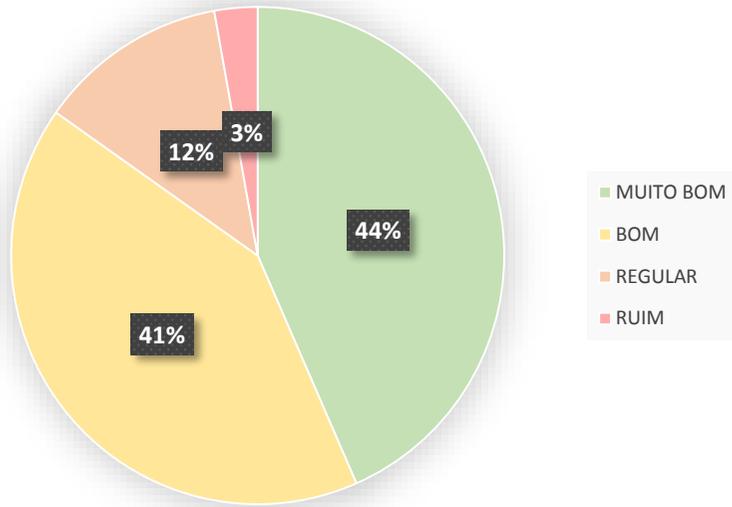


**BIBLIOTECA: atendimento e serviços prestados.**



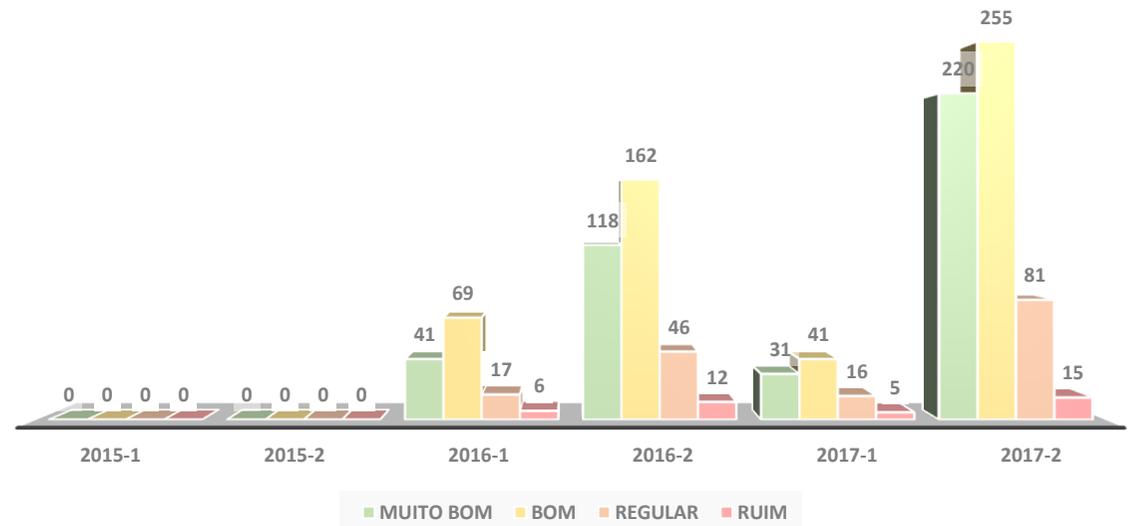
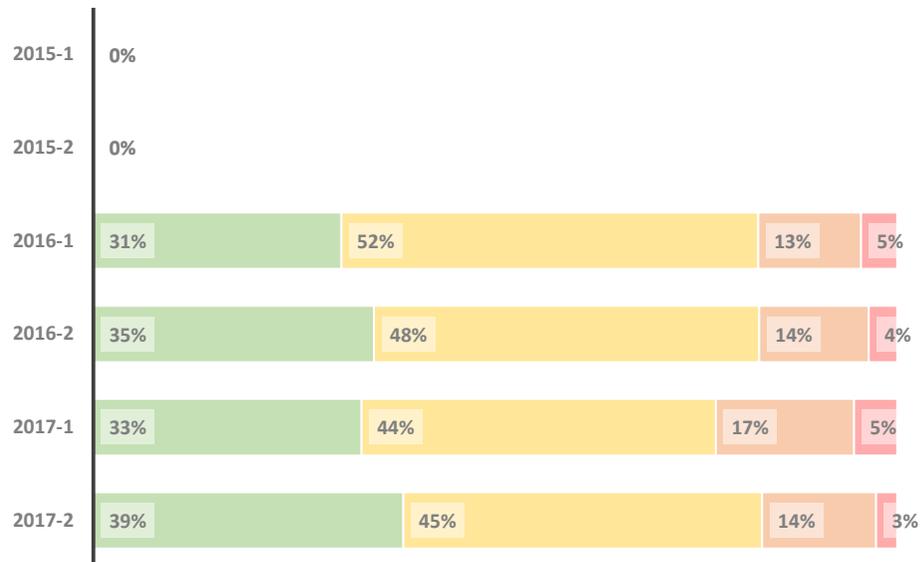
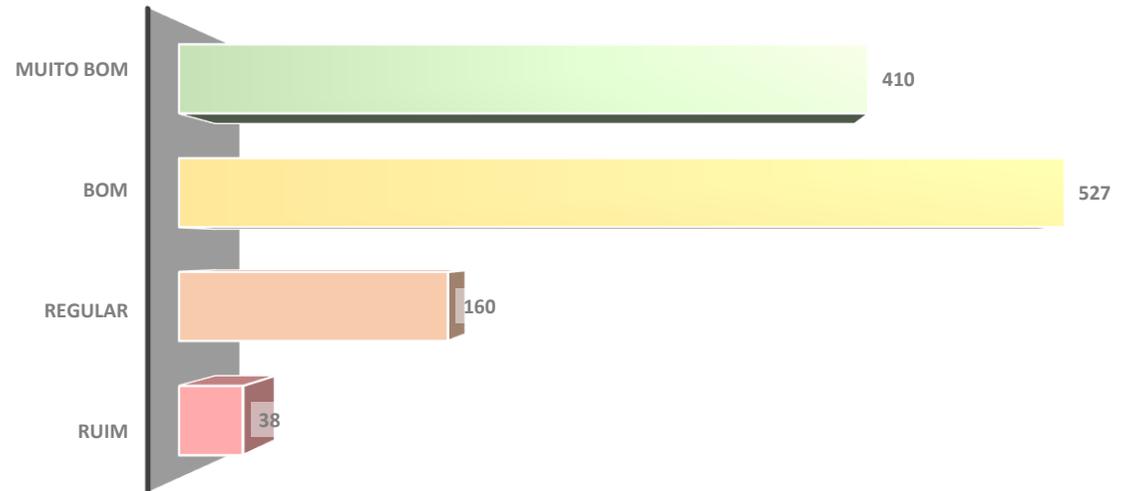
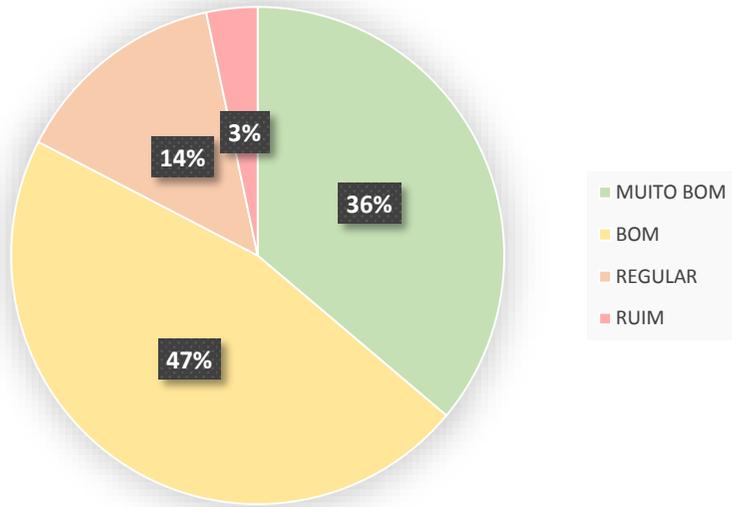


**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



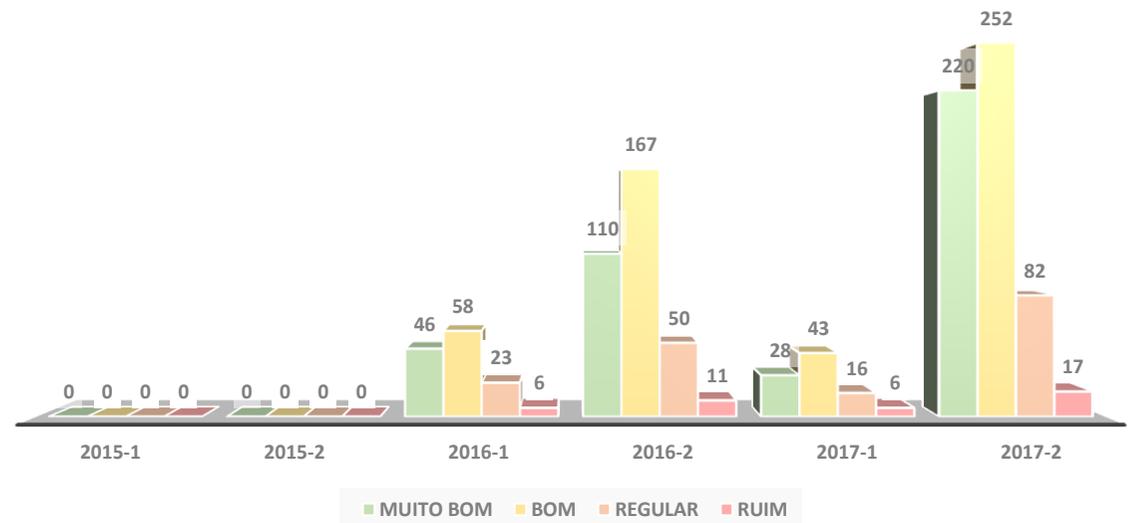
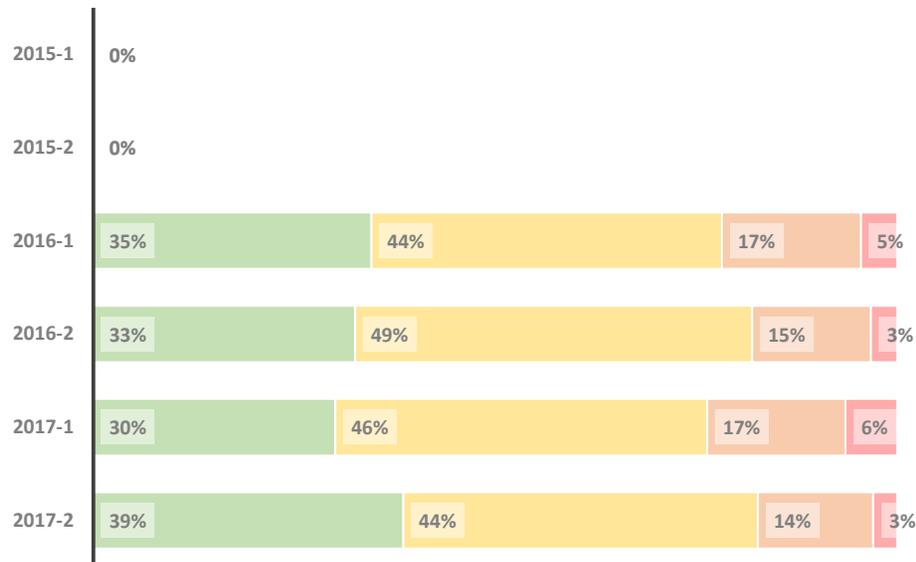
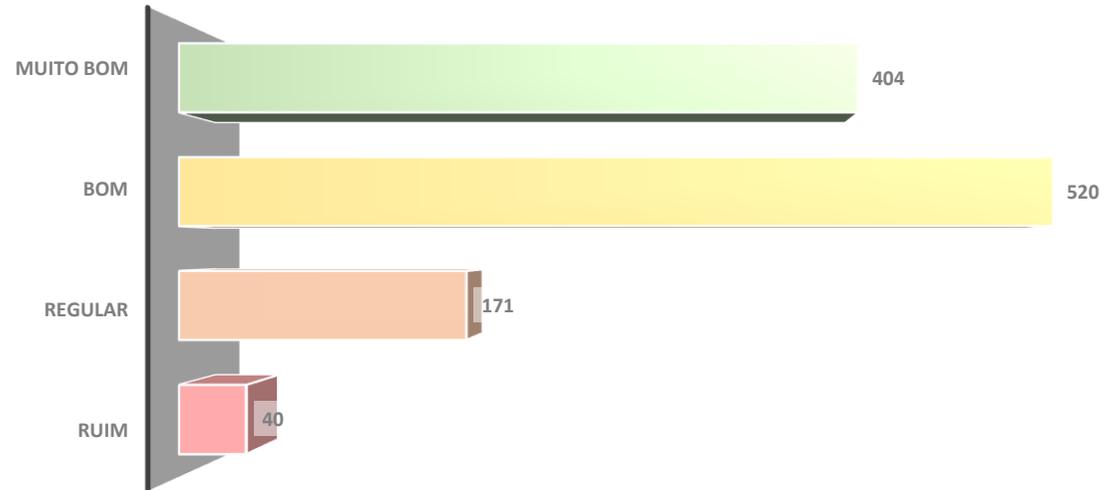
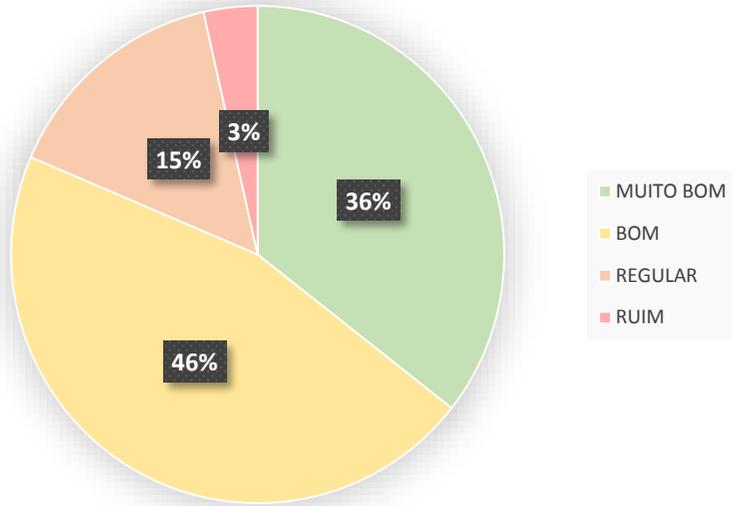


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



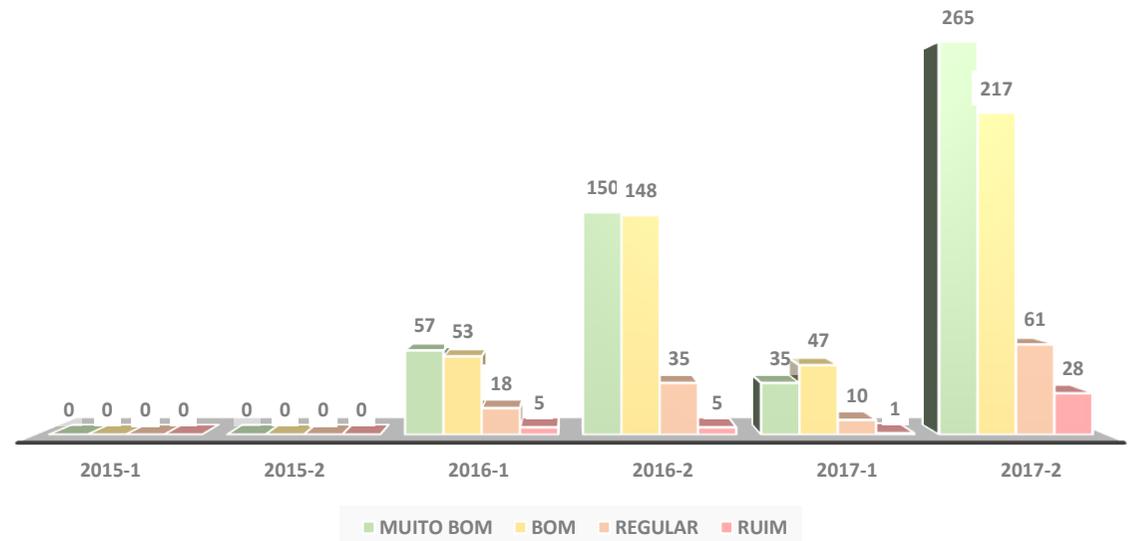
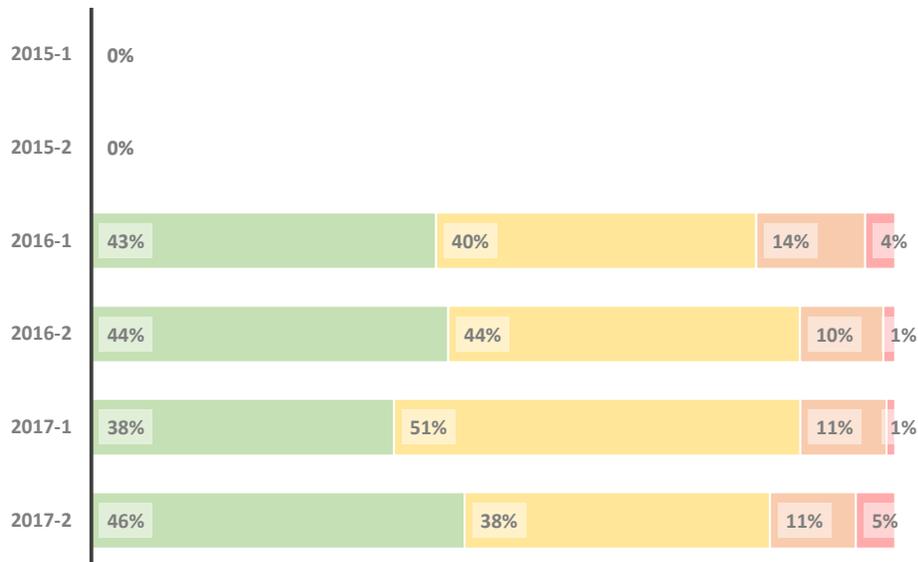
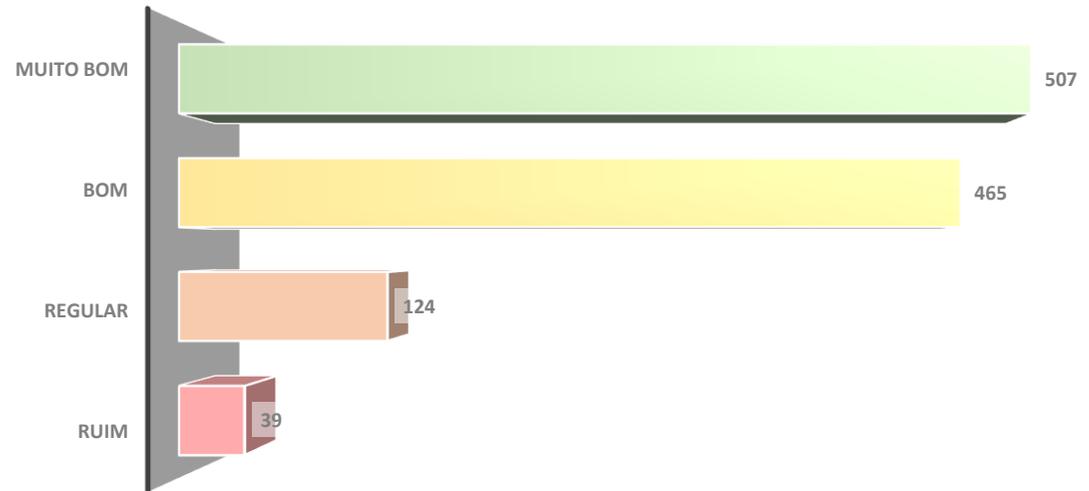
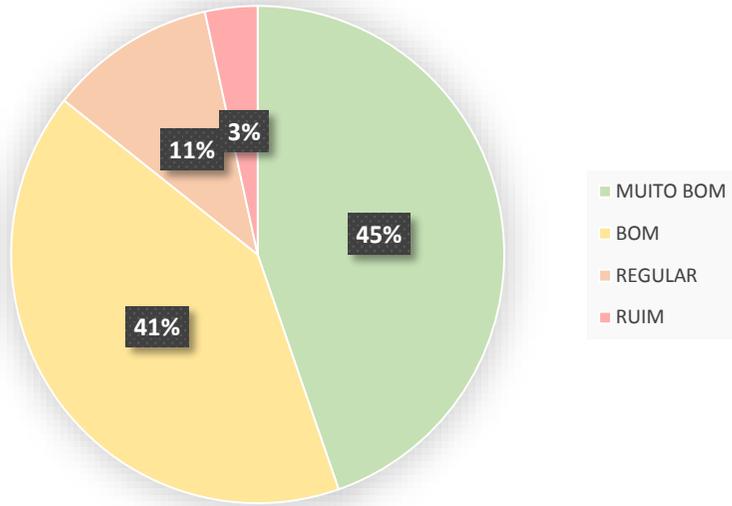


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



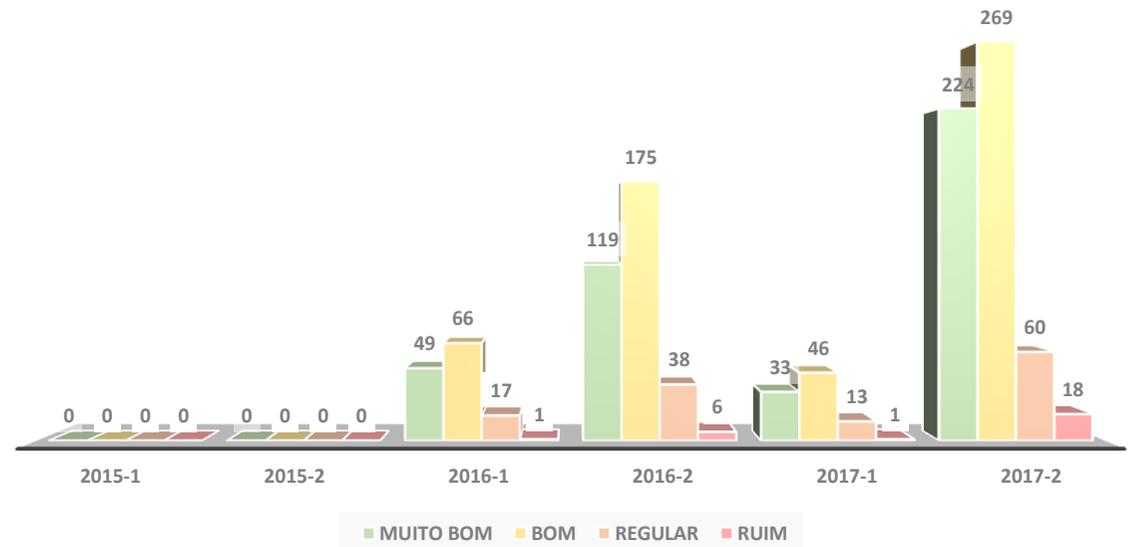
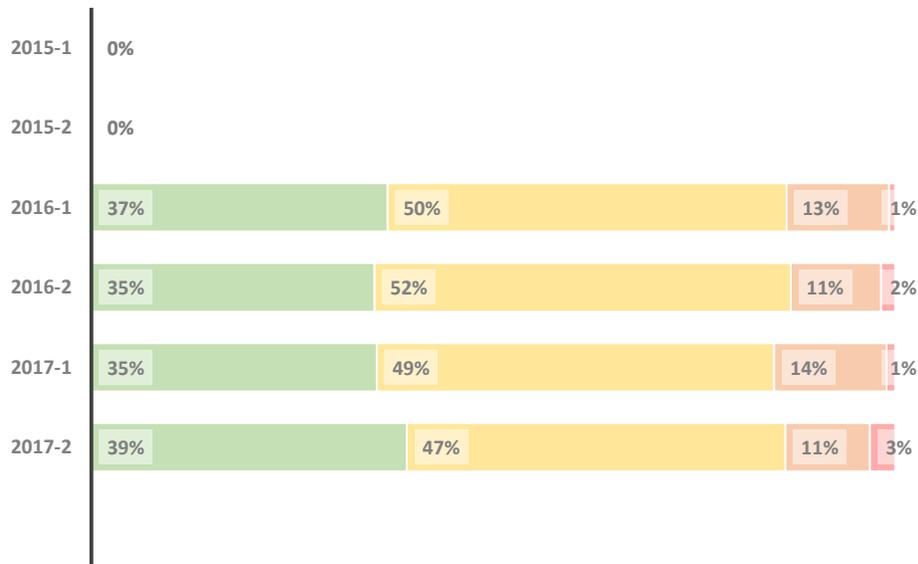
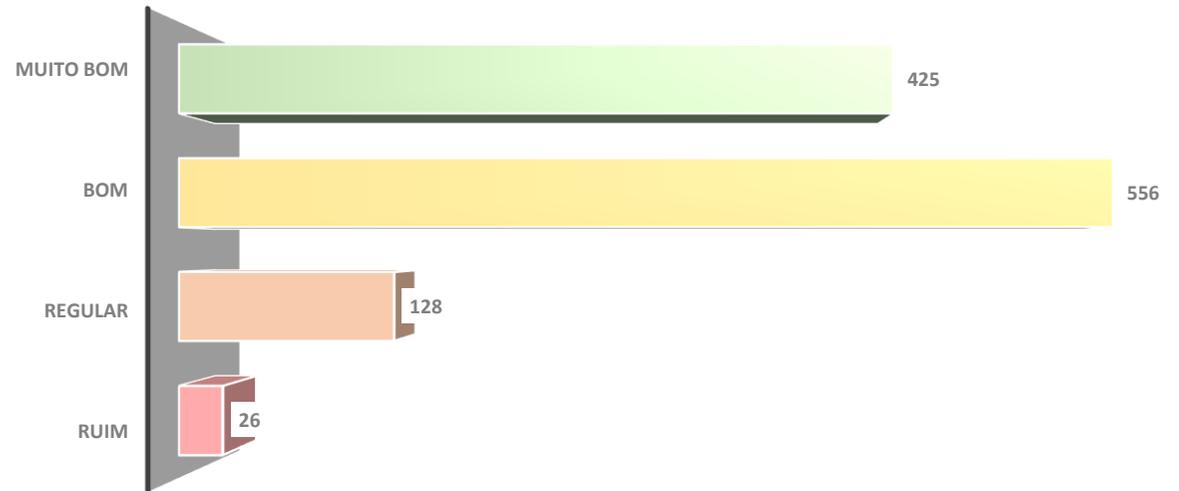
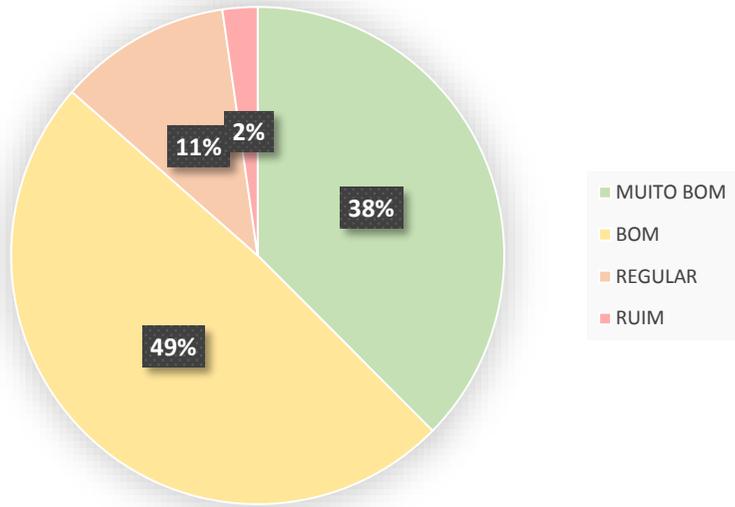


SALAS DE AULA : limpeza e ventilação.



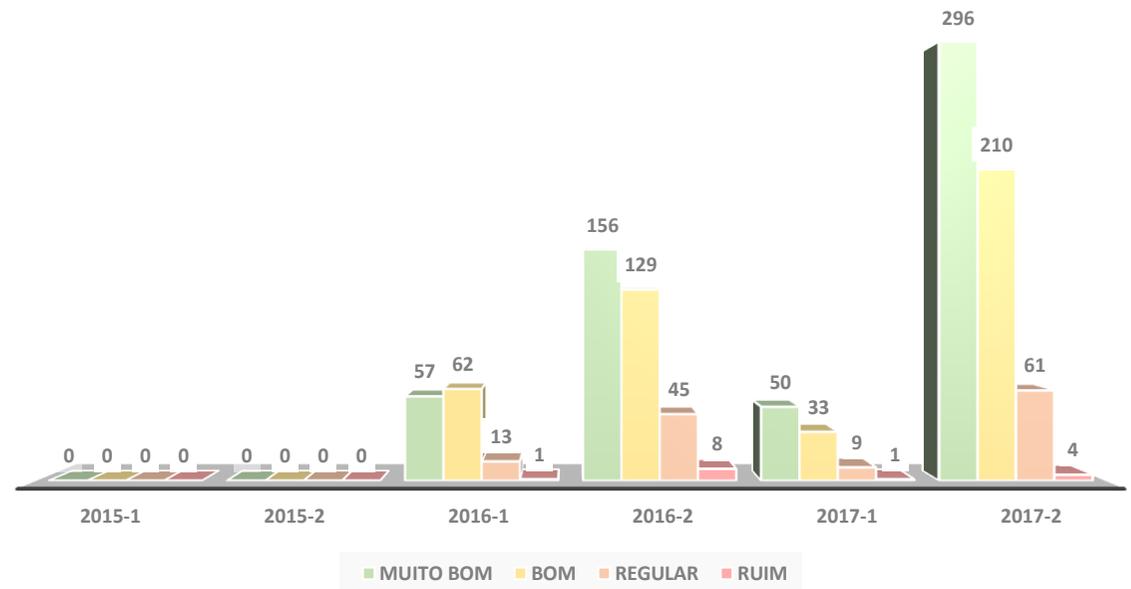
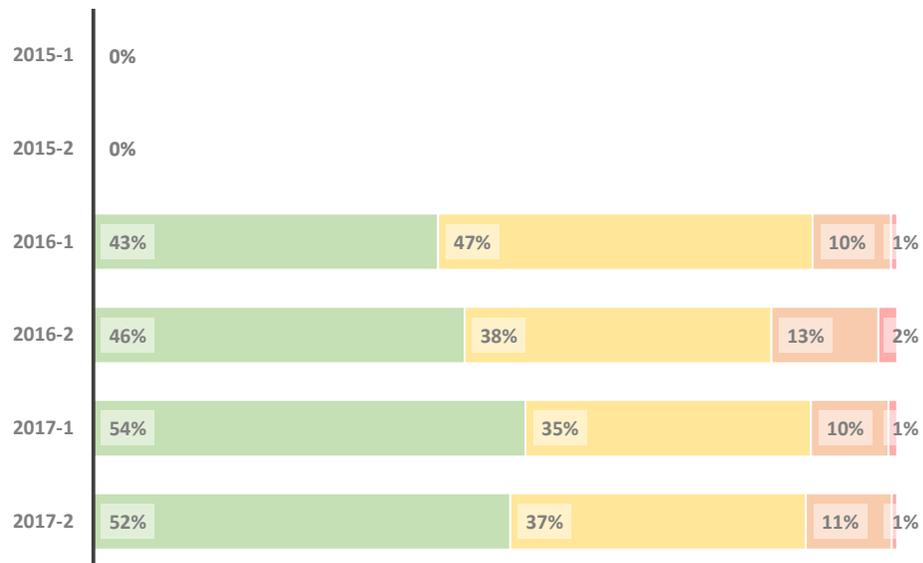
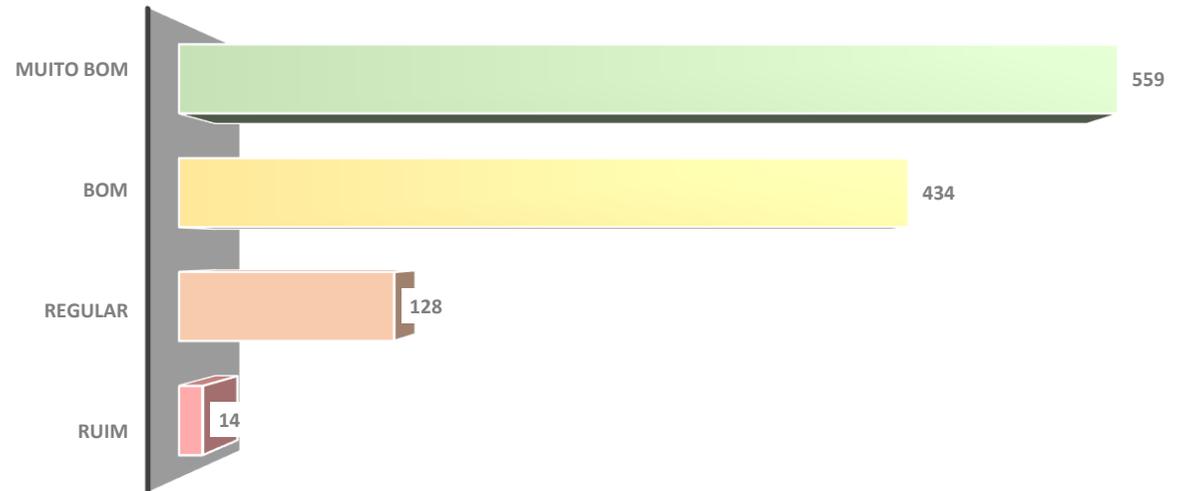
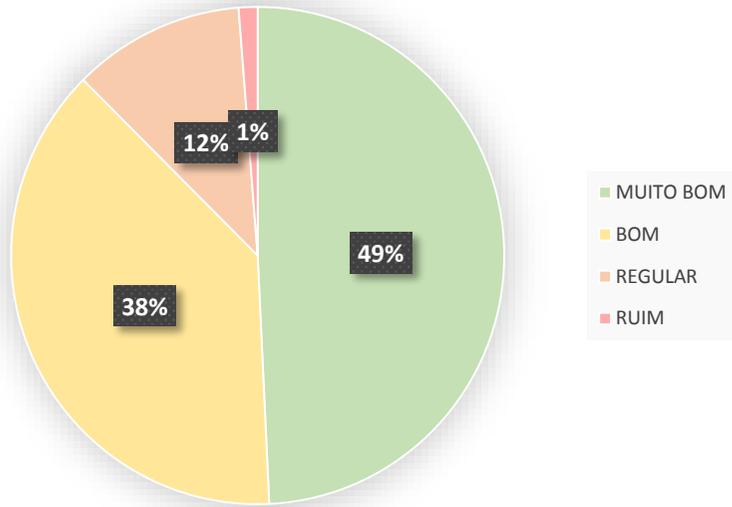


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



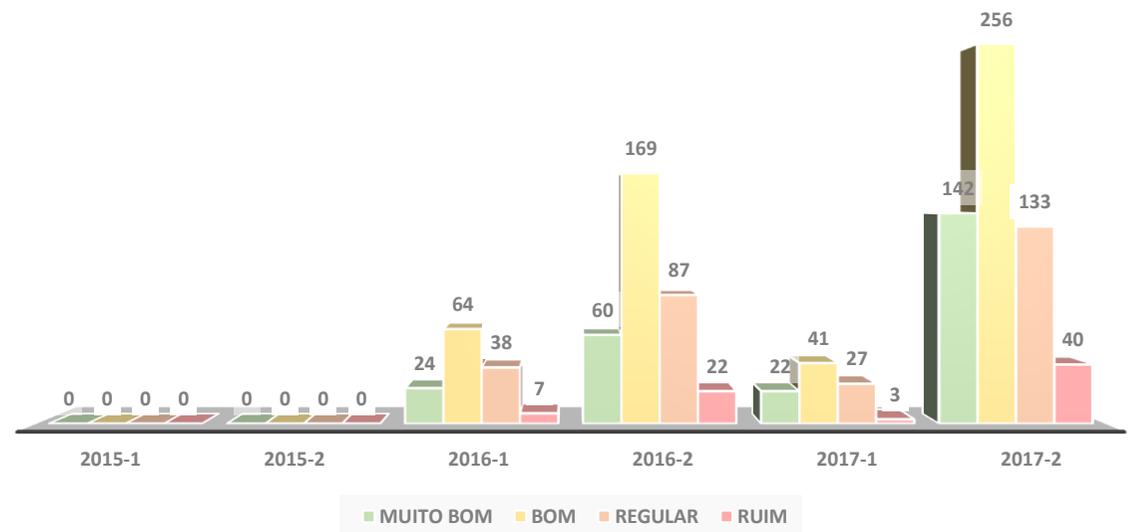
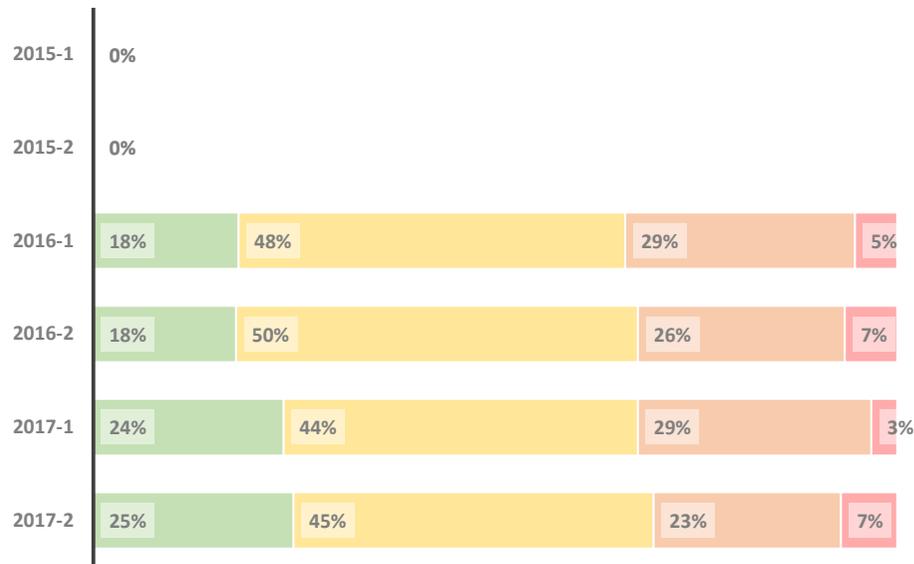
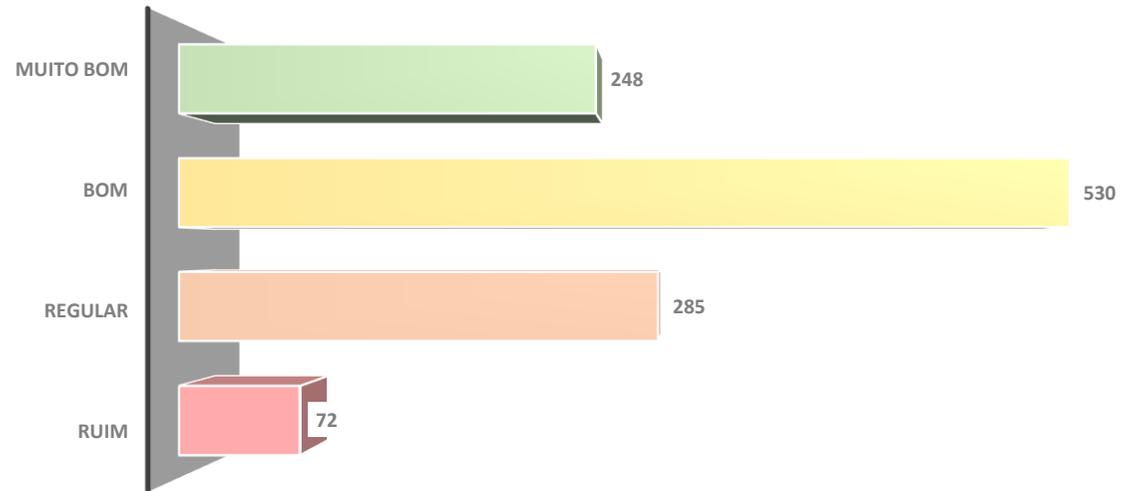
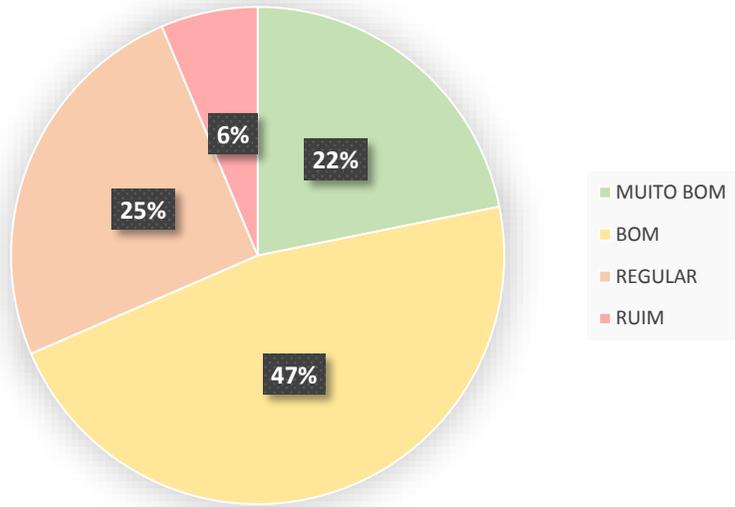


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



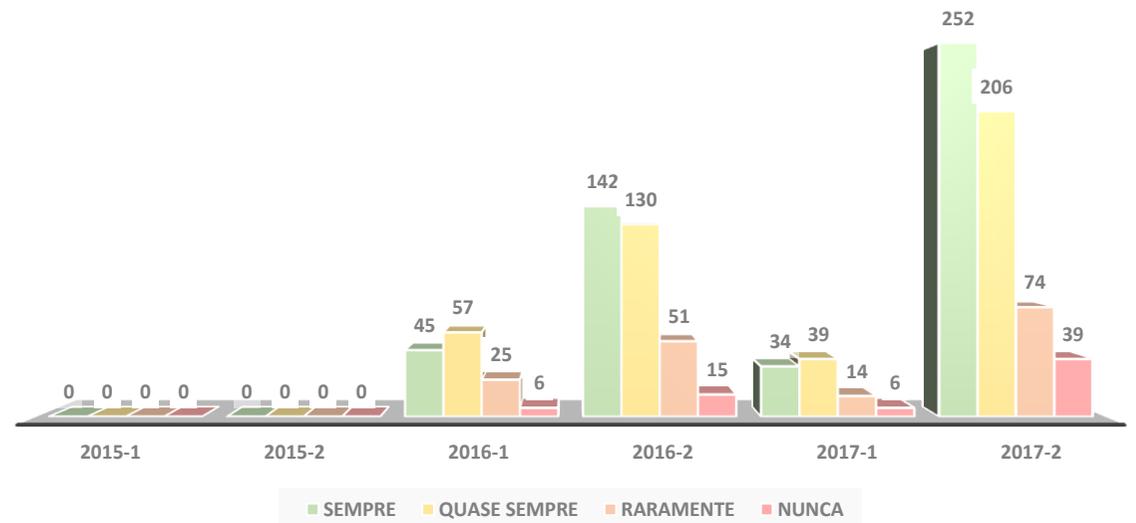
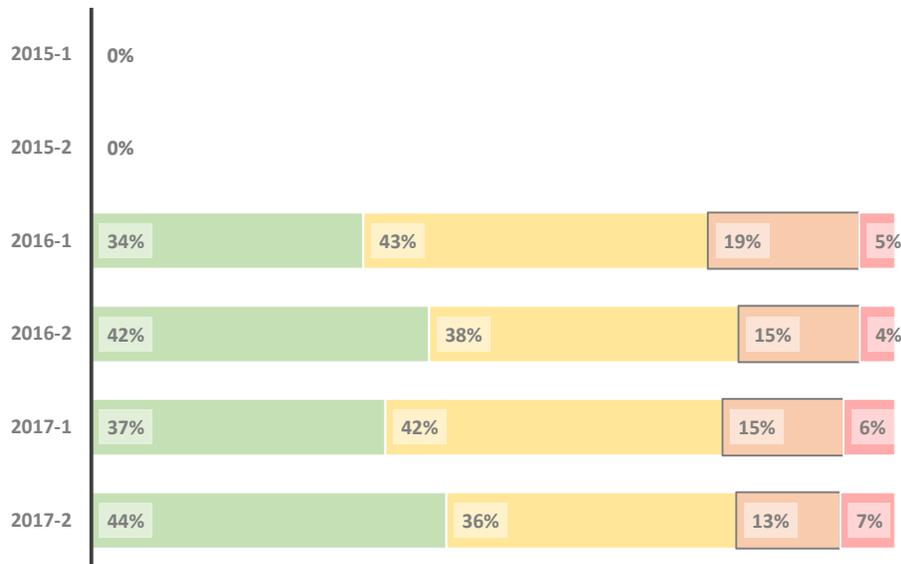
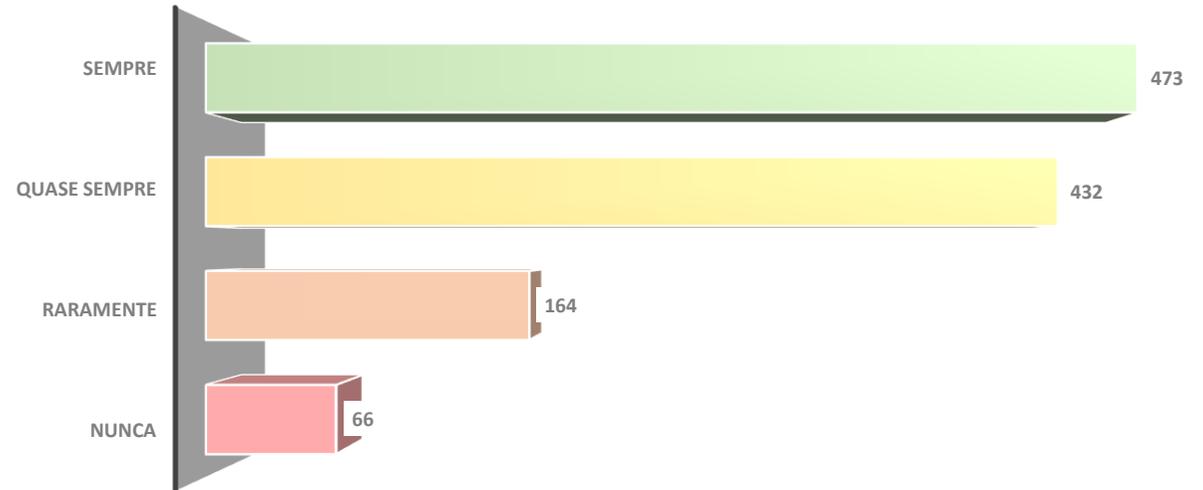
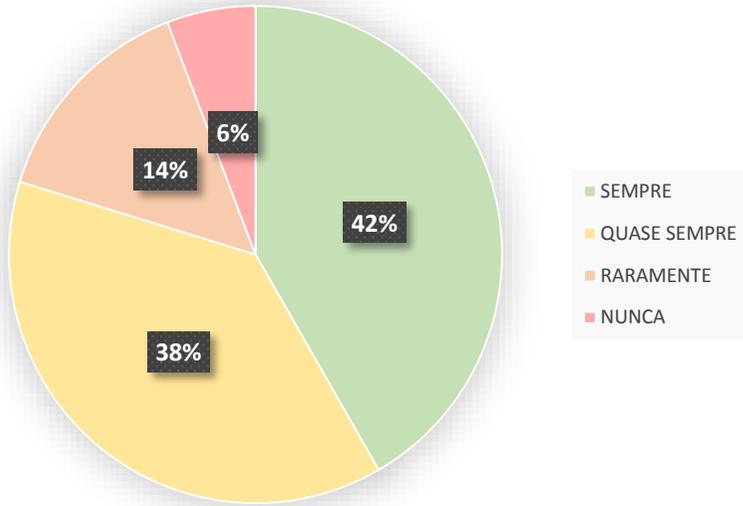


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



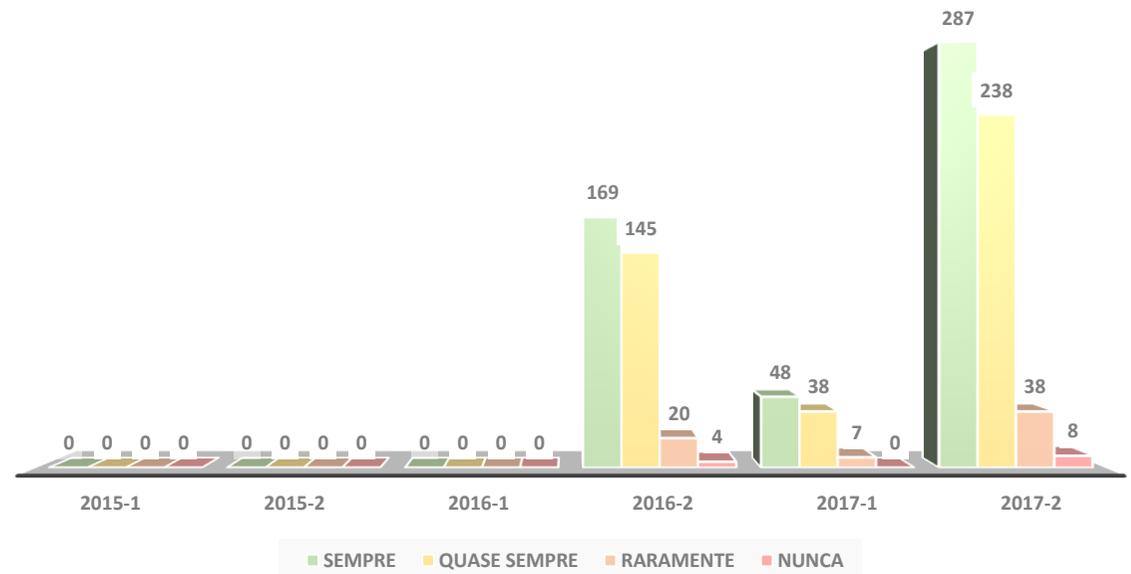
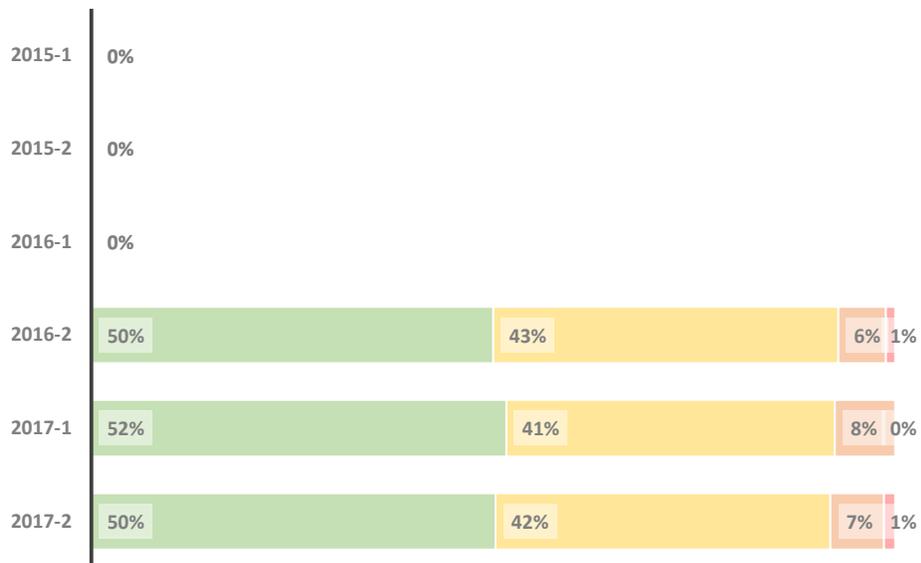
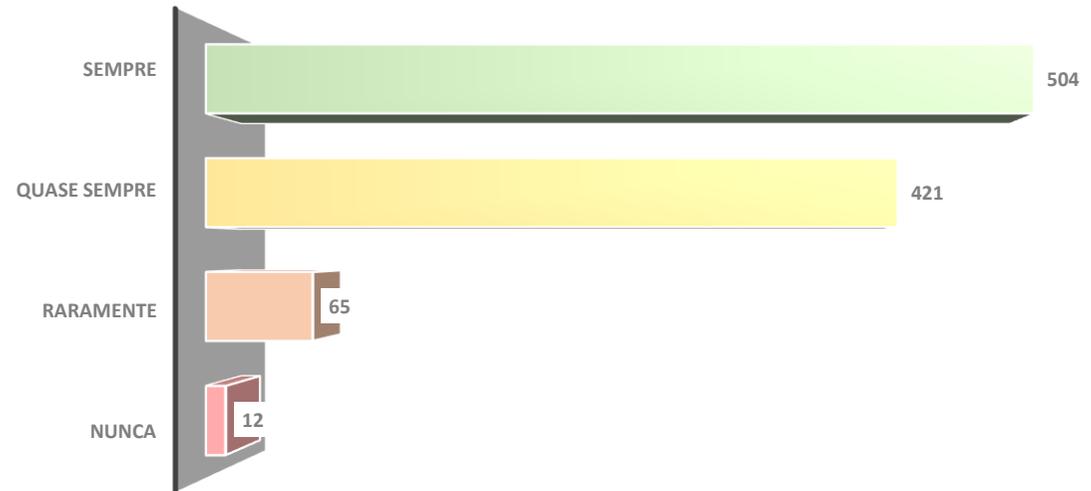
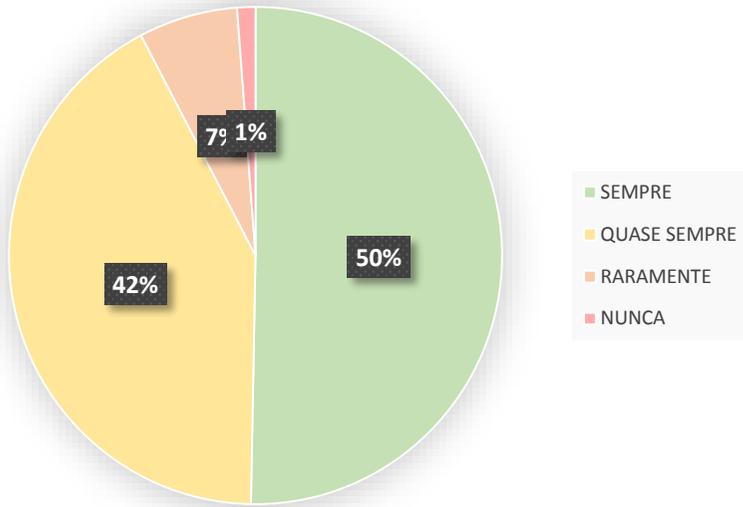


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



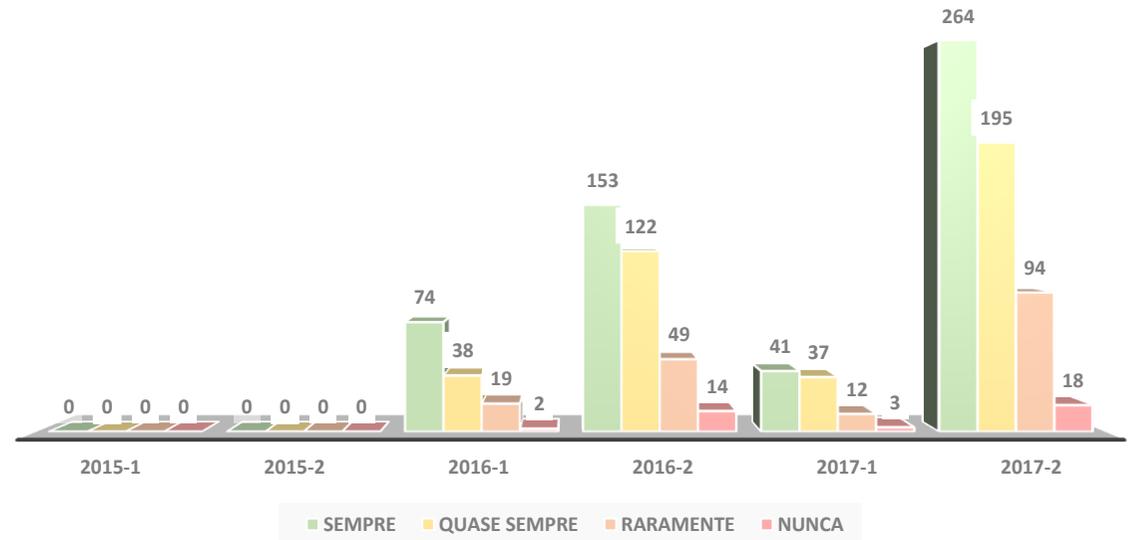
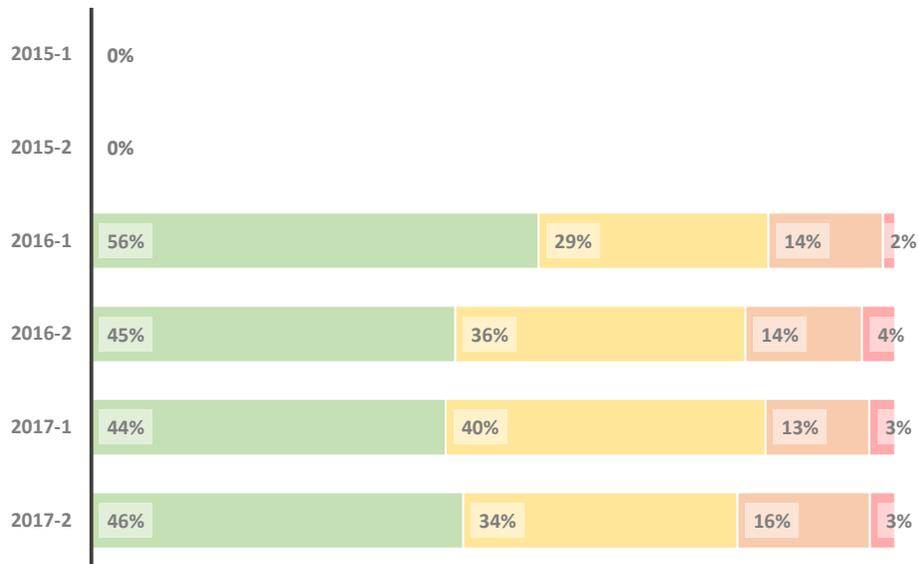
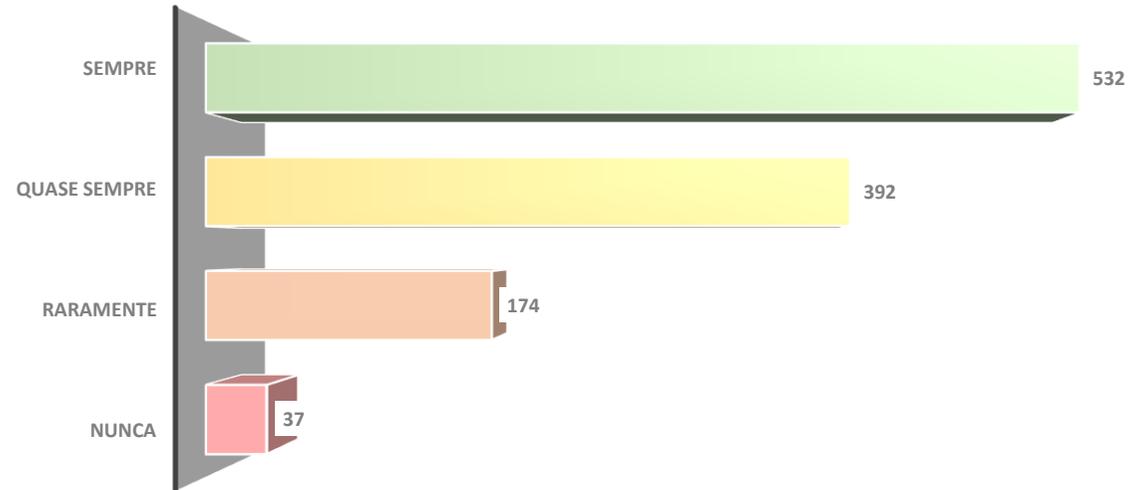
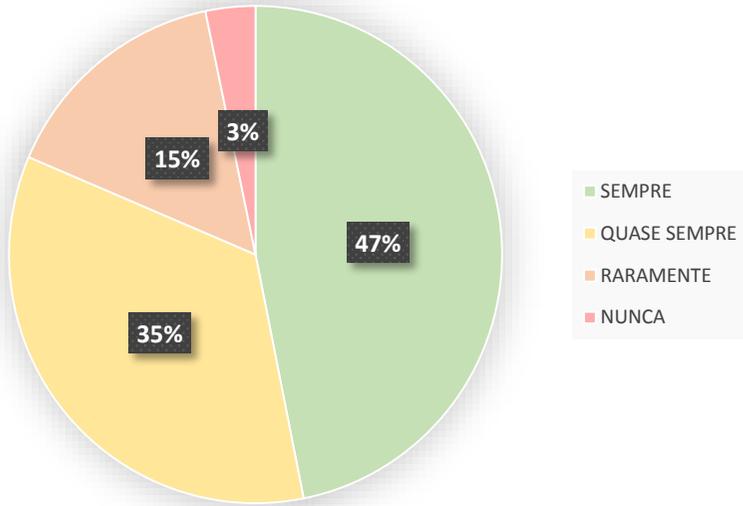


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



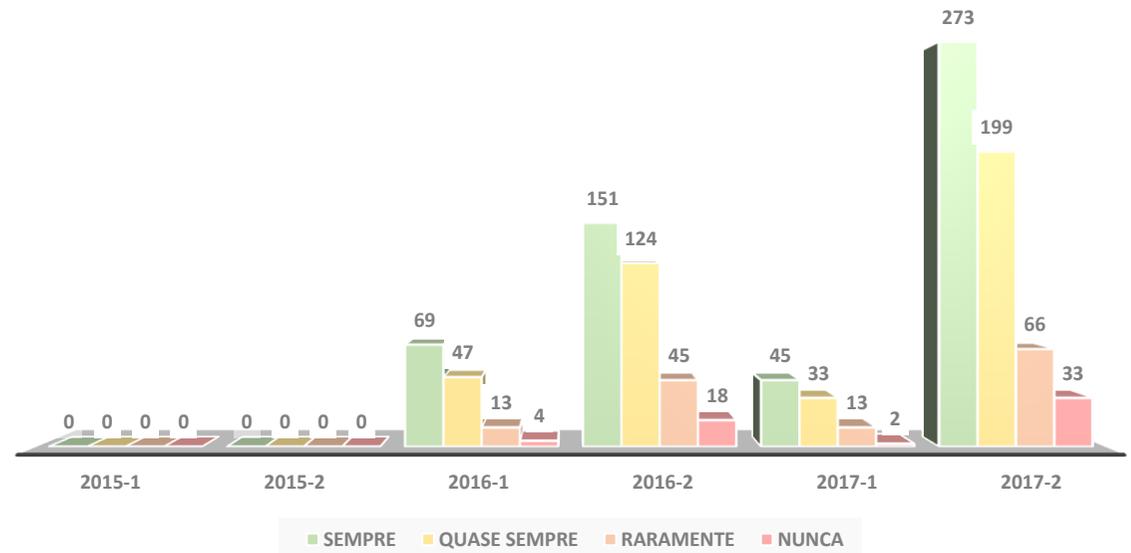
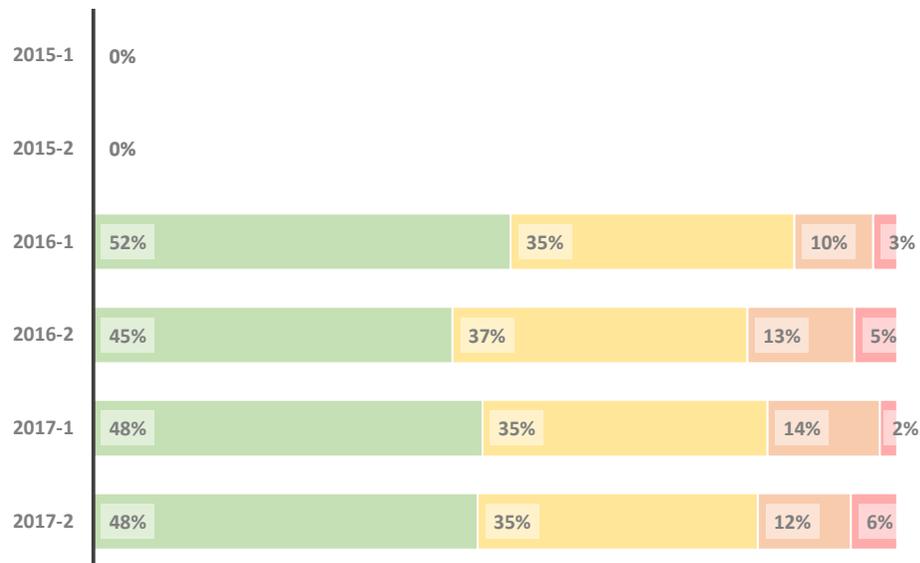
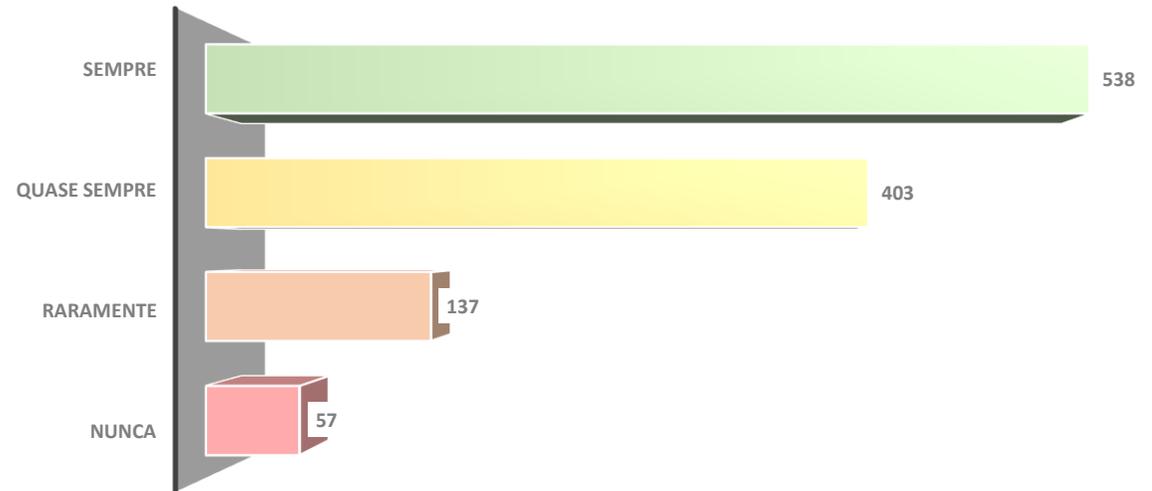
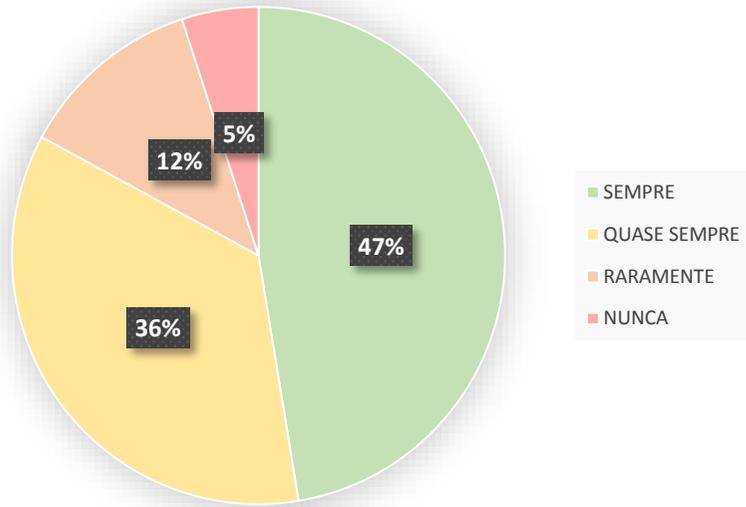


O COORDENADOR: é acessível ao aluno?



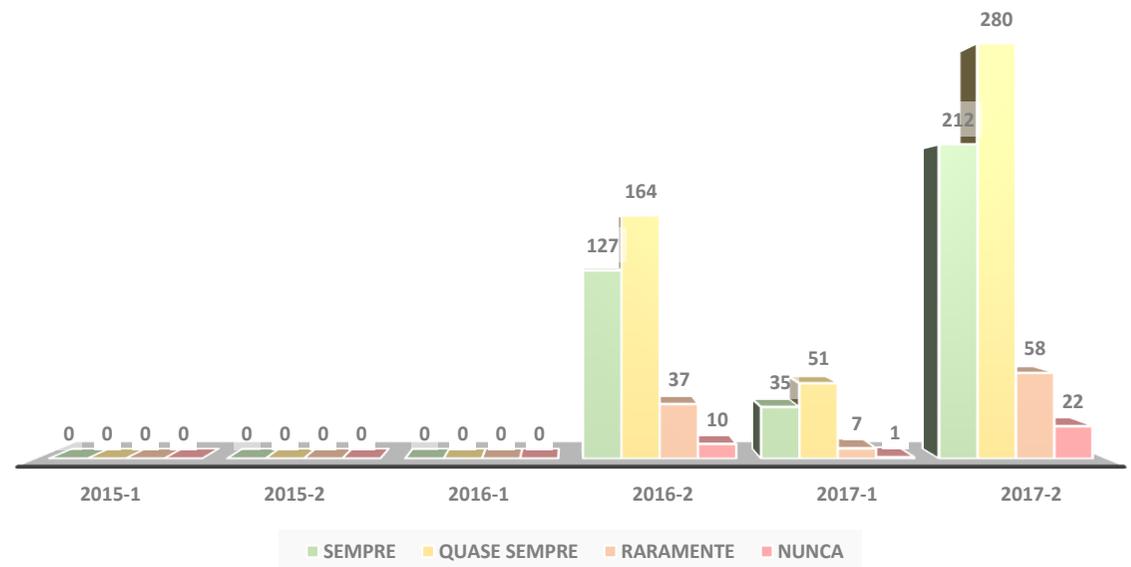
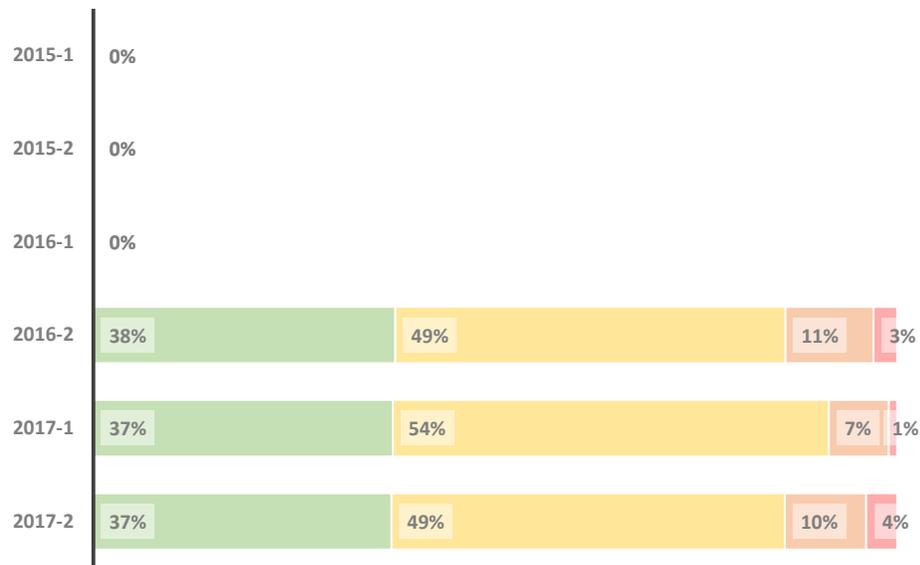
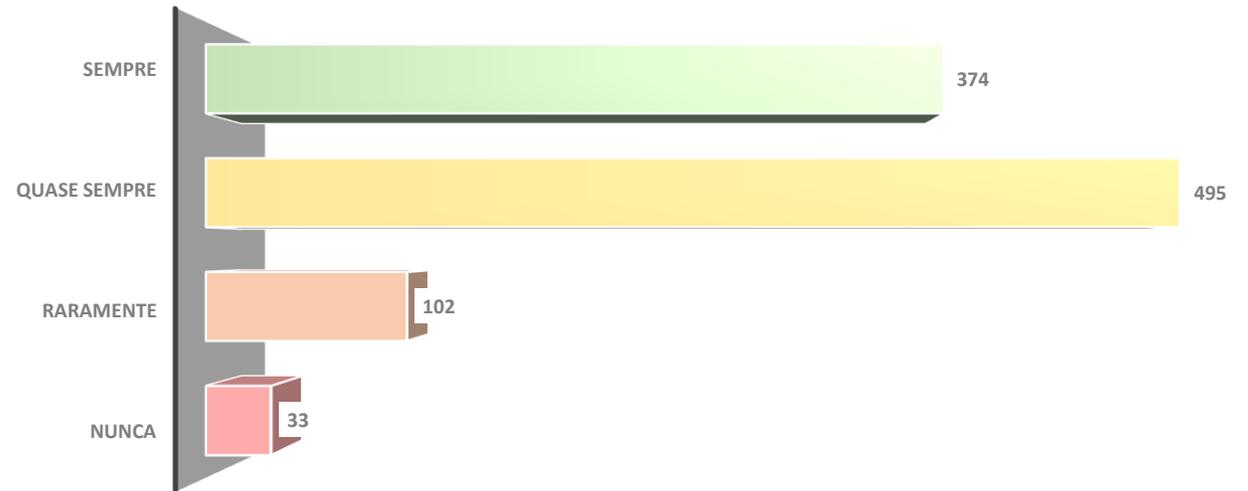
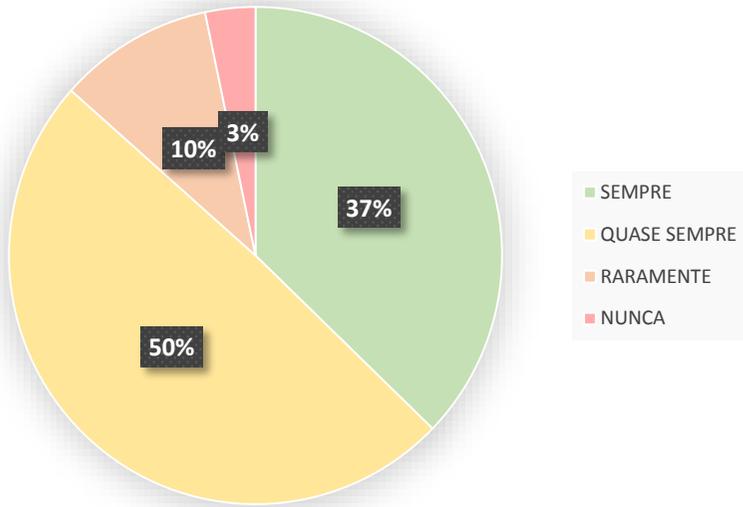


O COORDENADOR: é acessível ao aluno?



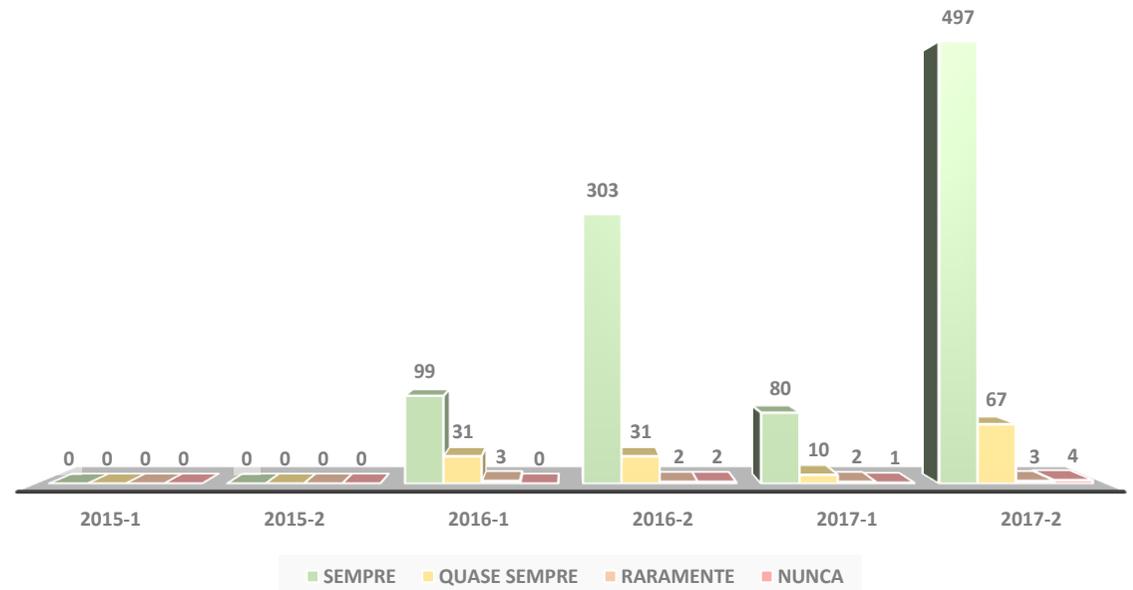
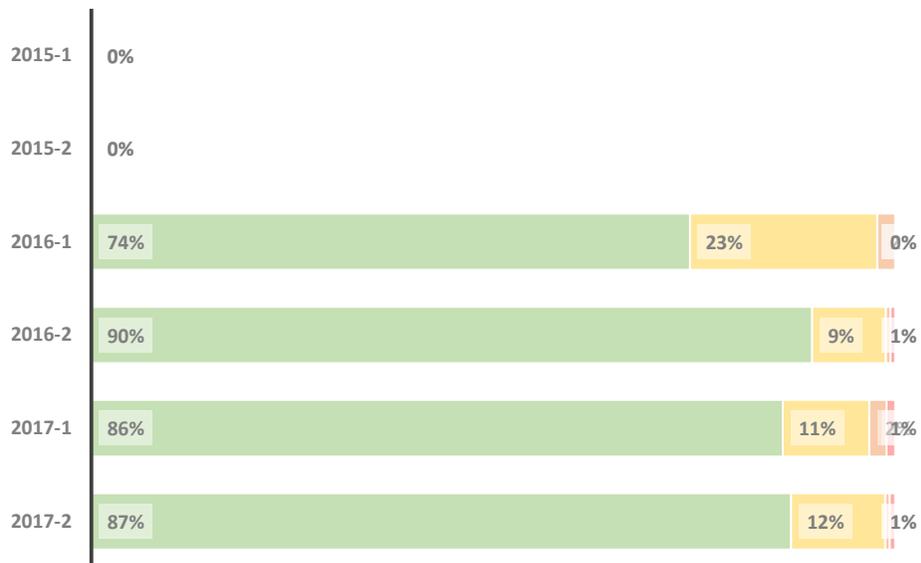
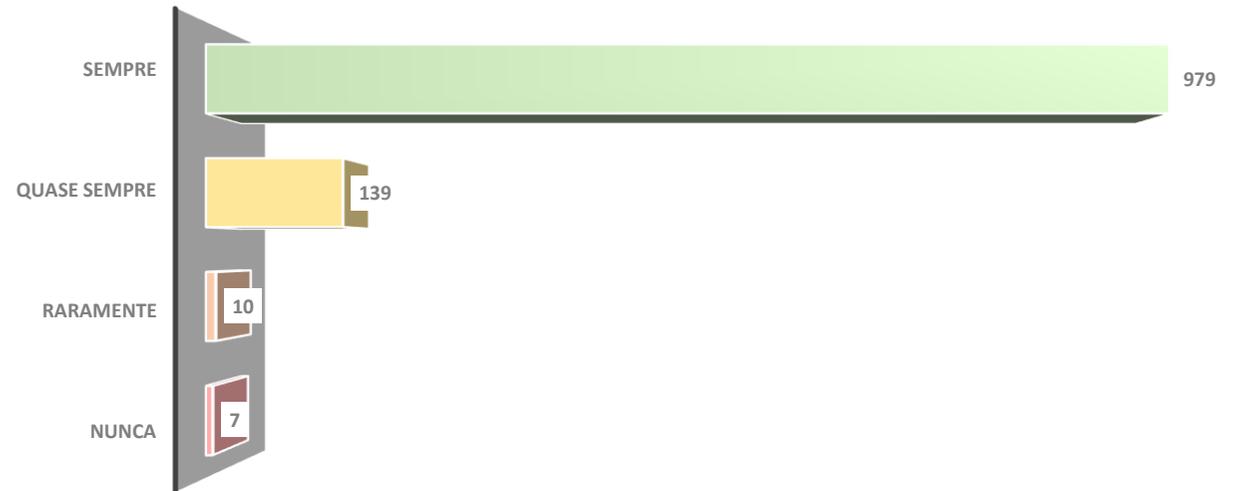
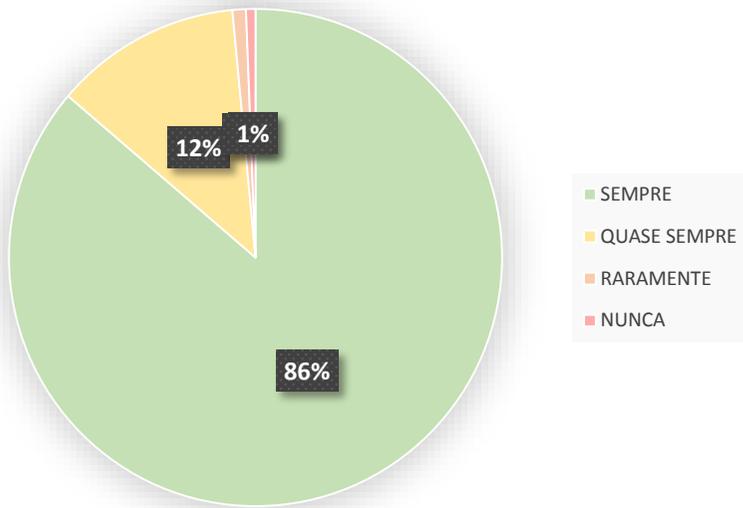


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



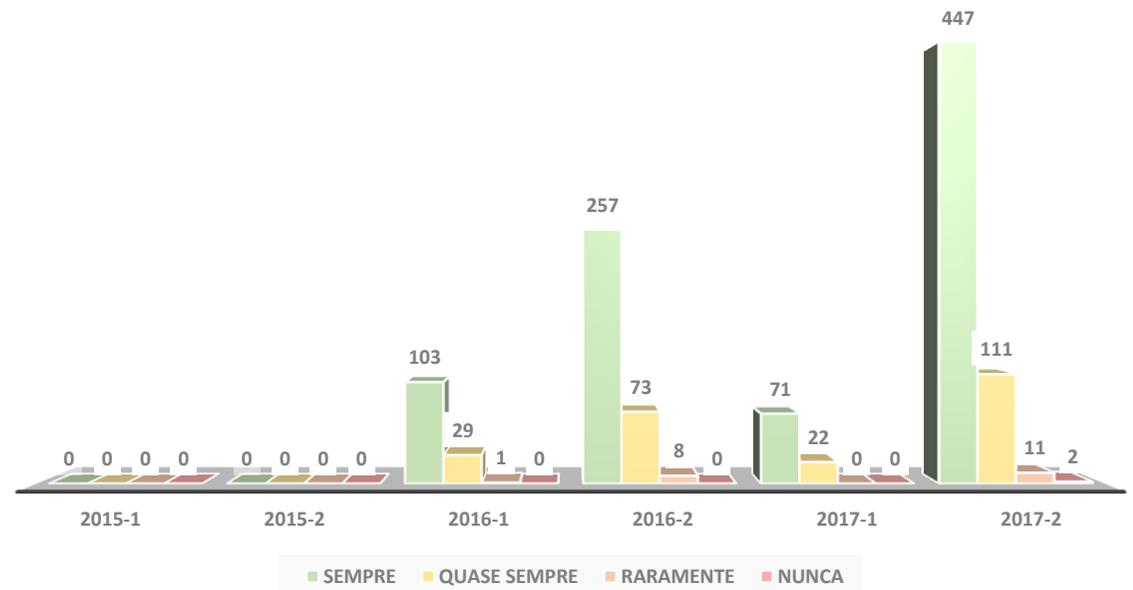
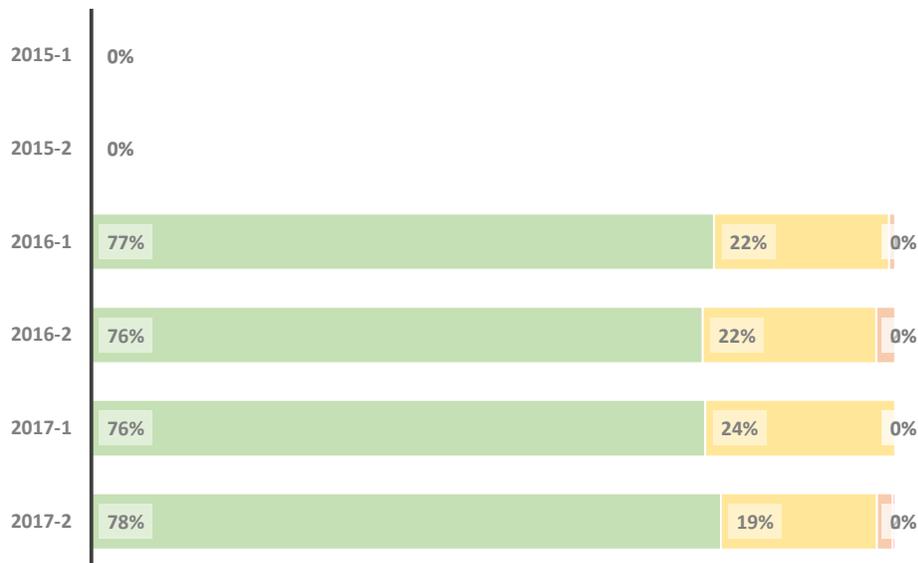
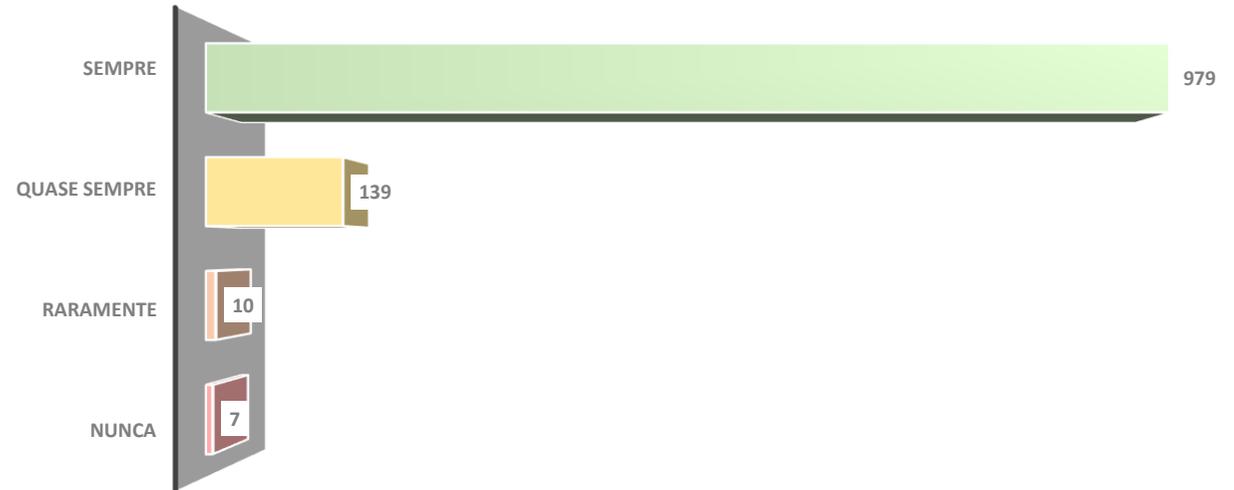
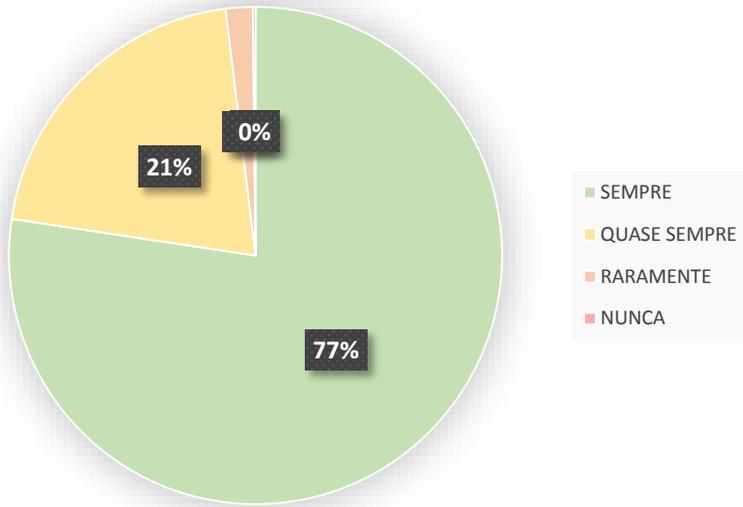


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



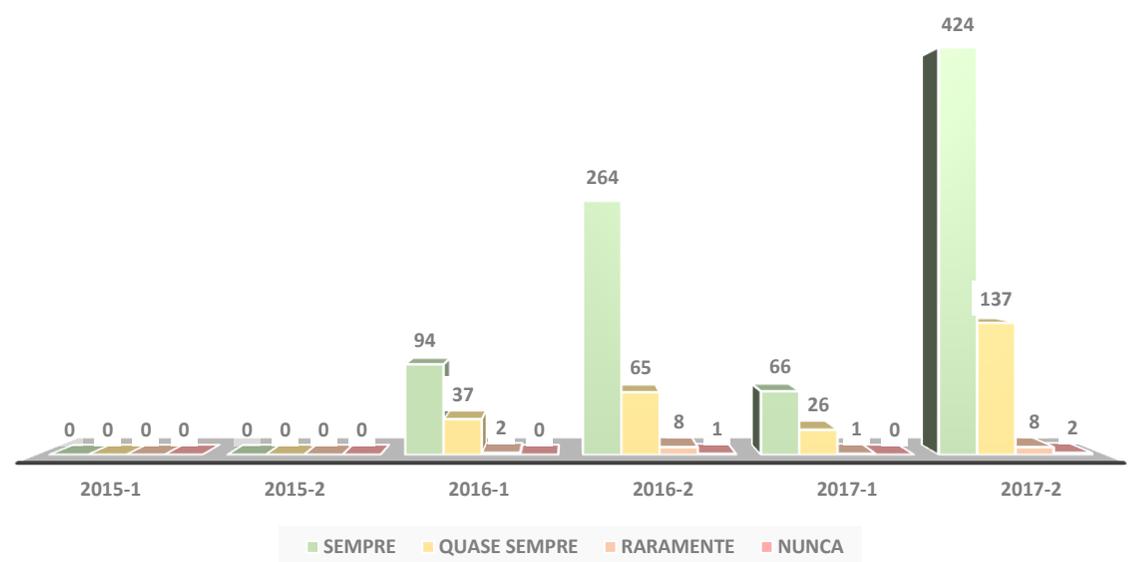
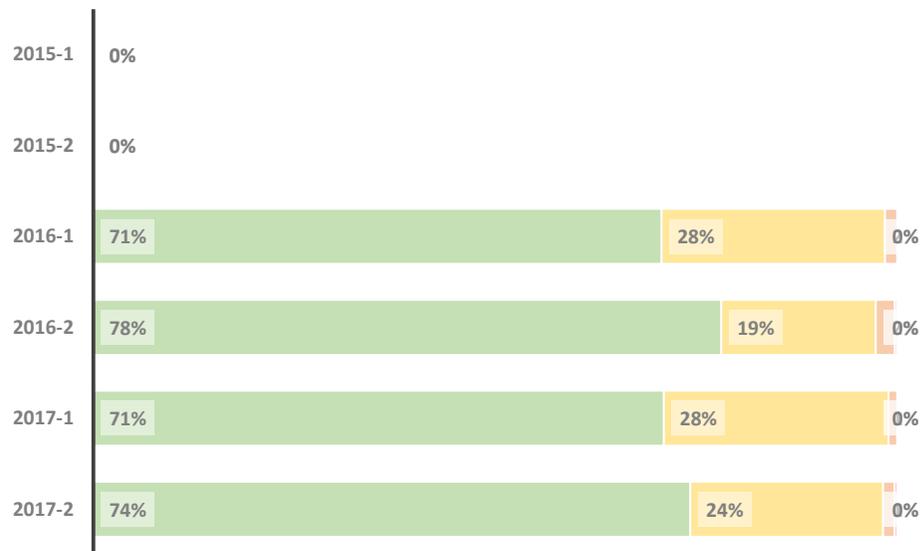
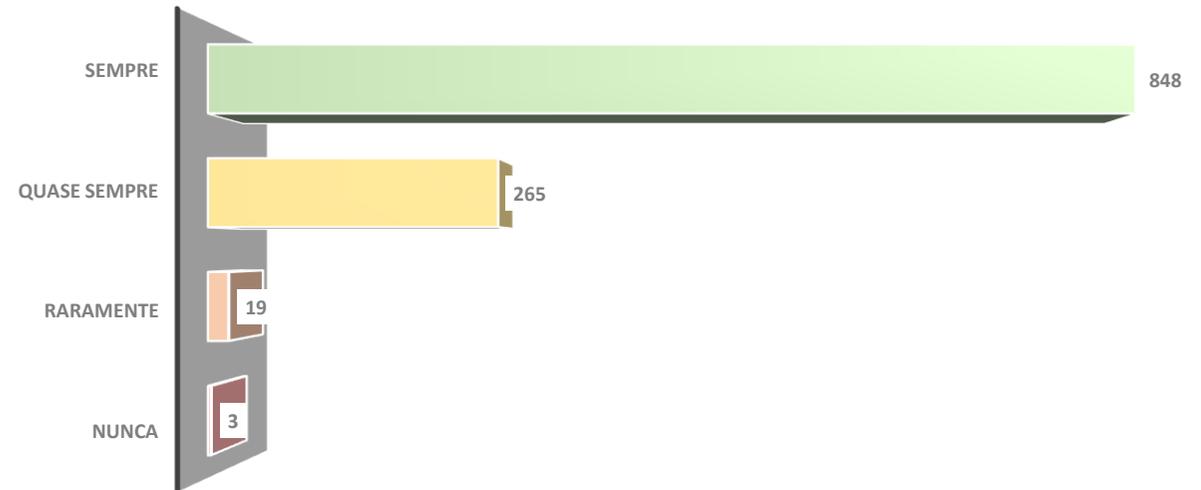
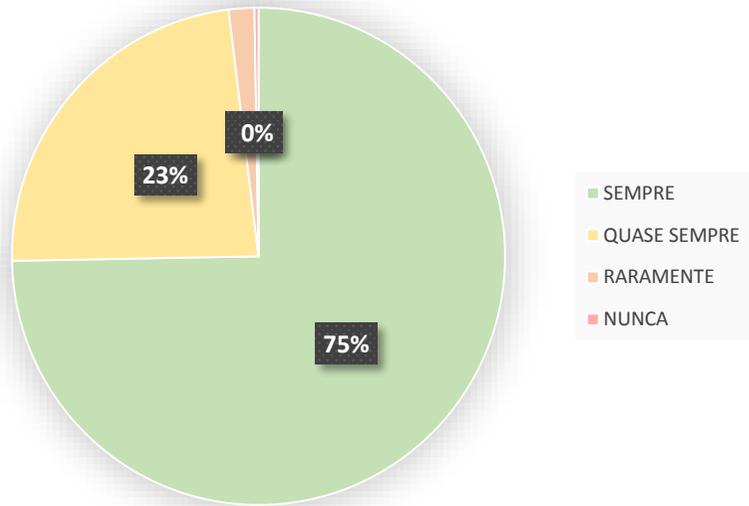


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



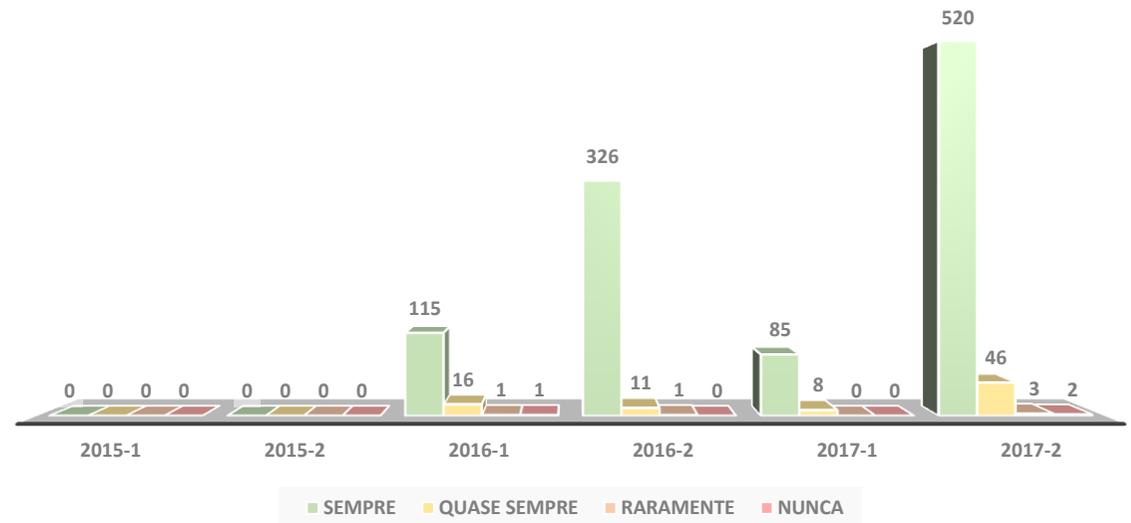
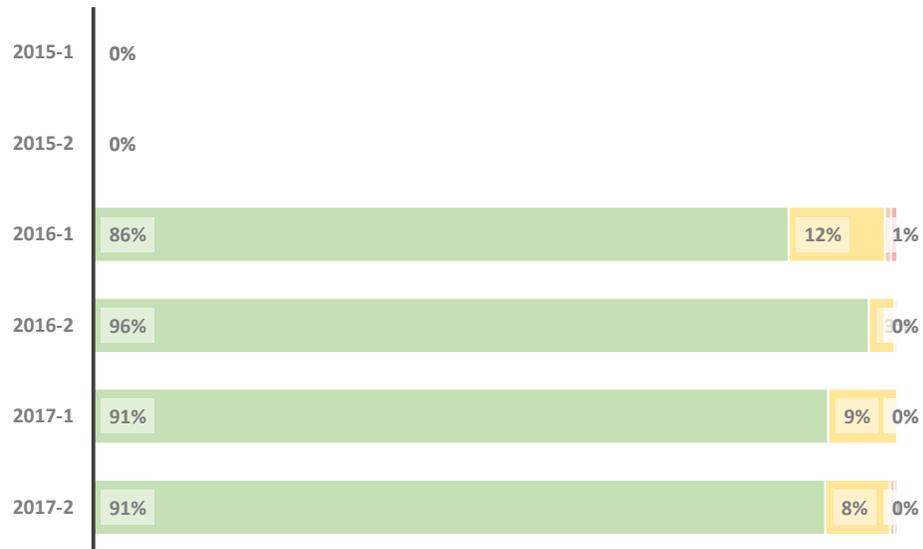
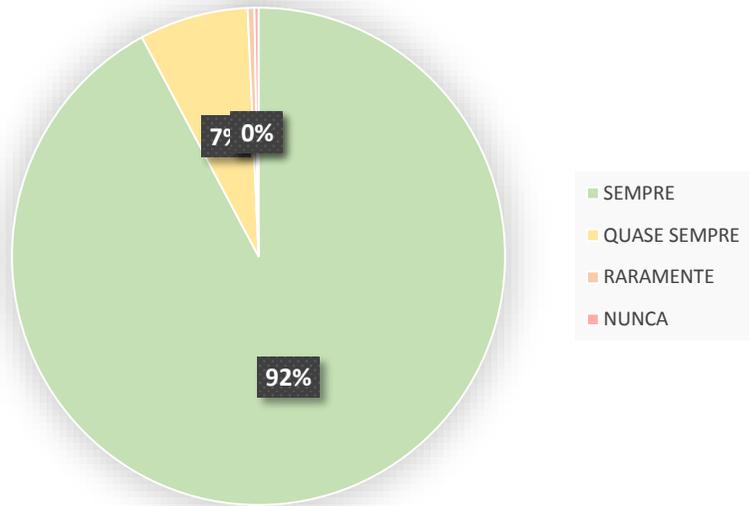


**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**



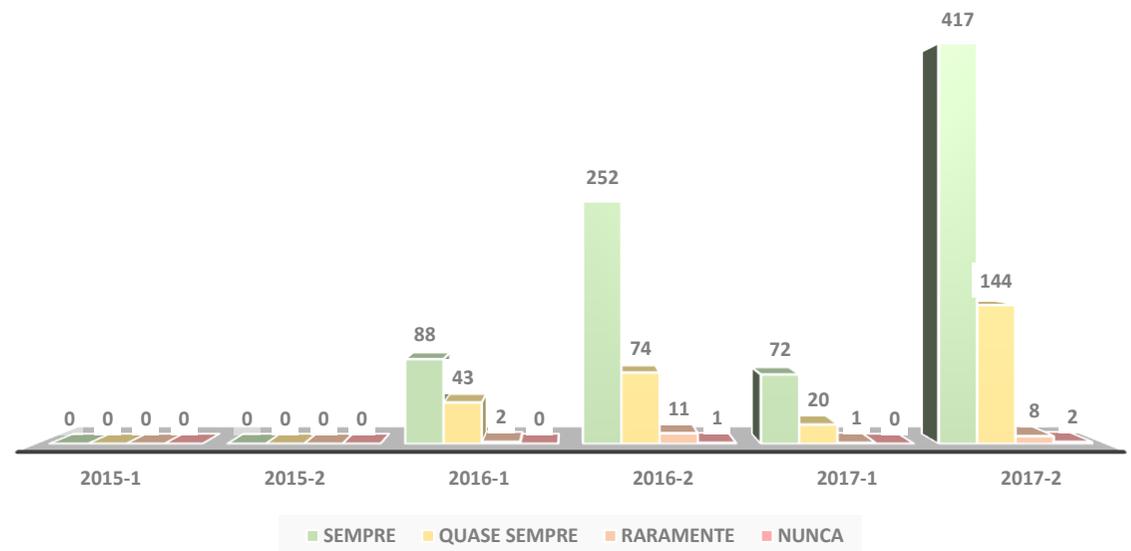
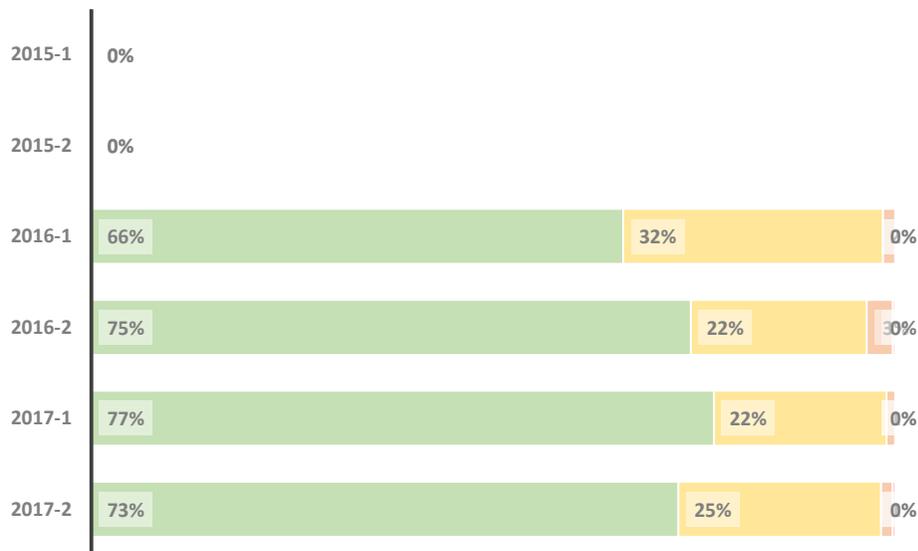
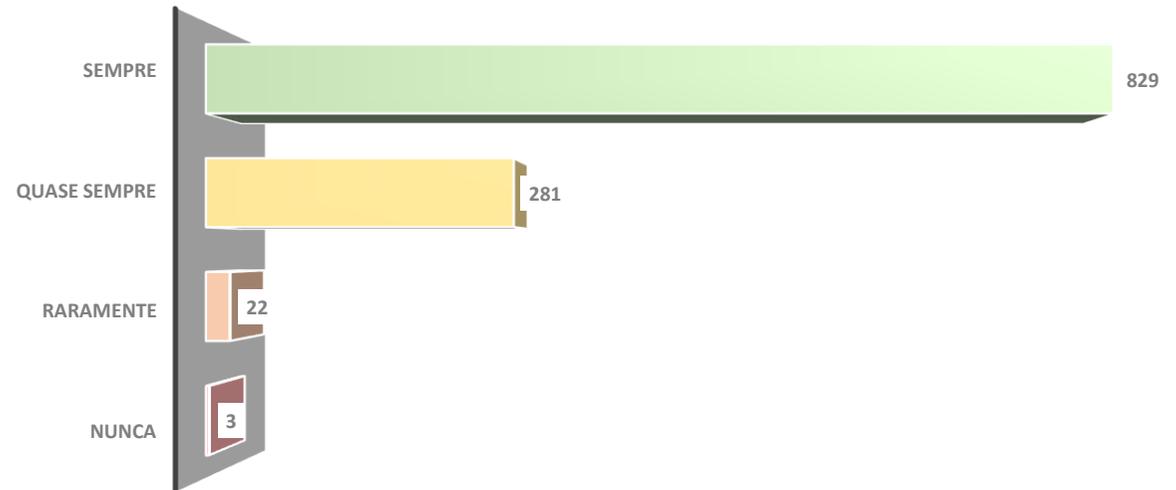
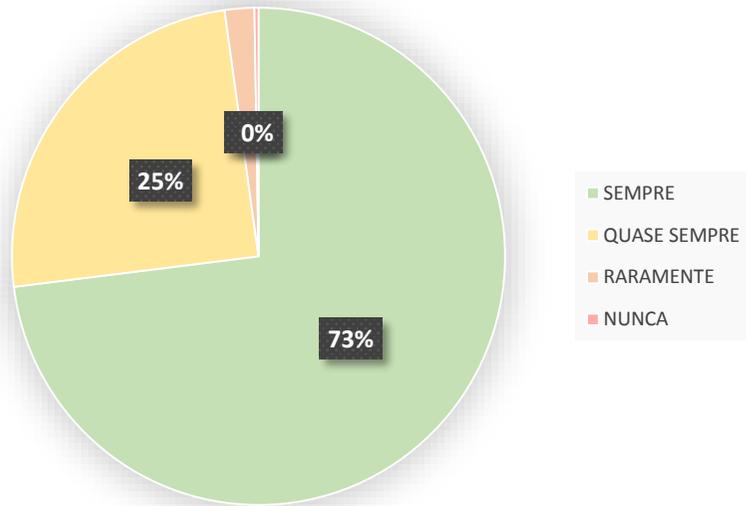


OS PROFESSORES: fazem chamada?



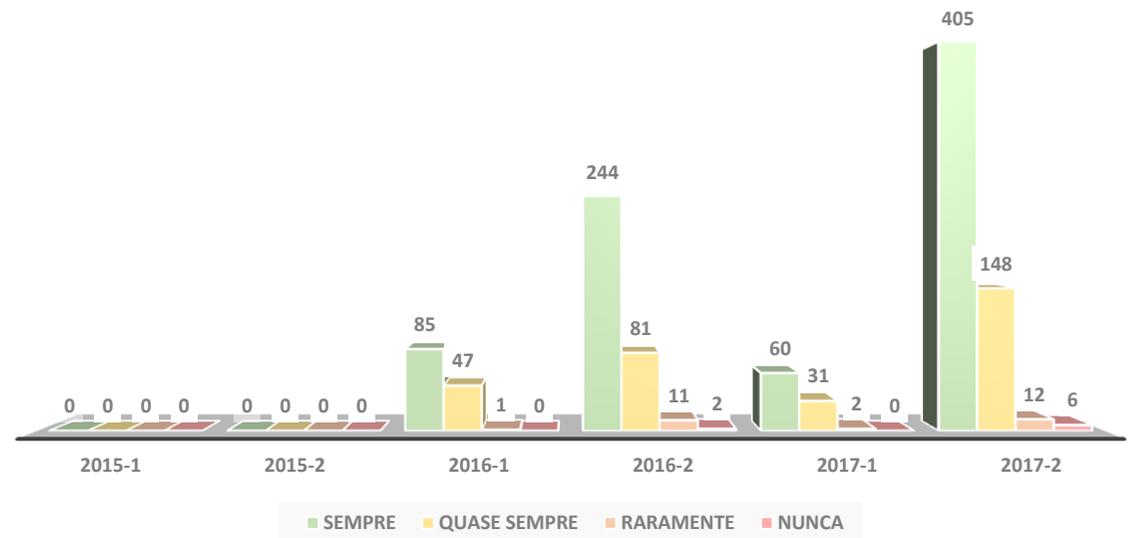
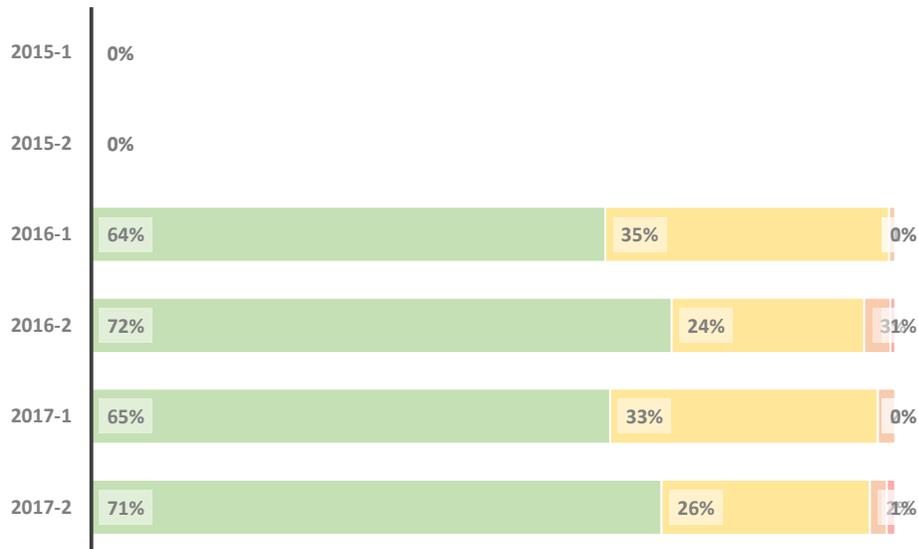
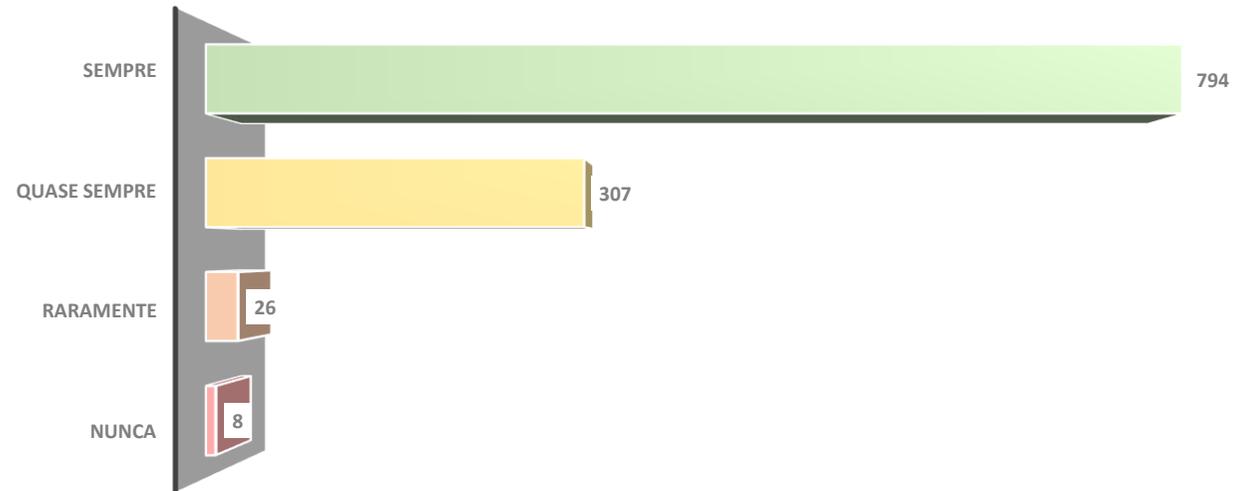
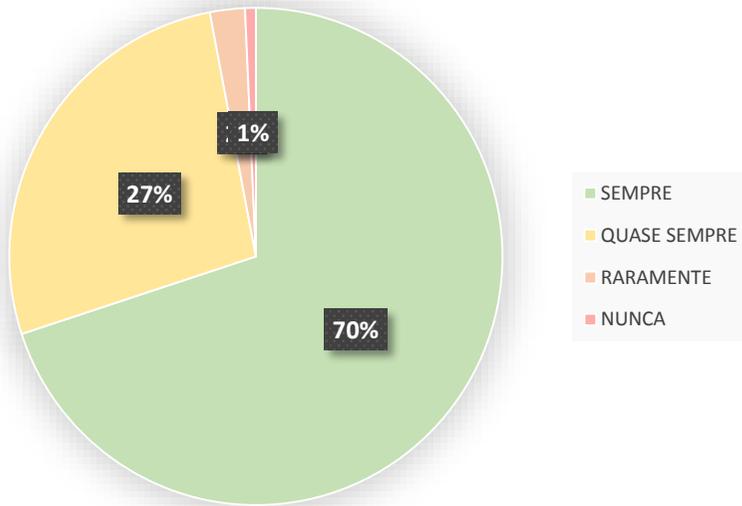


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



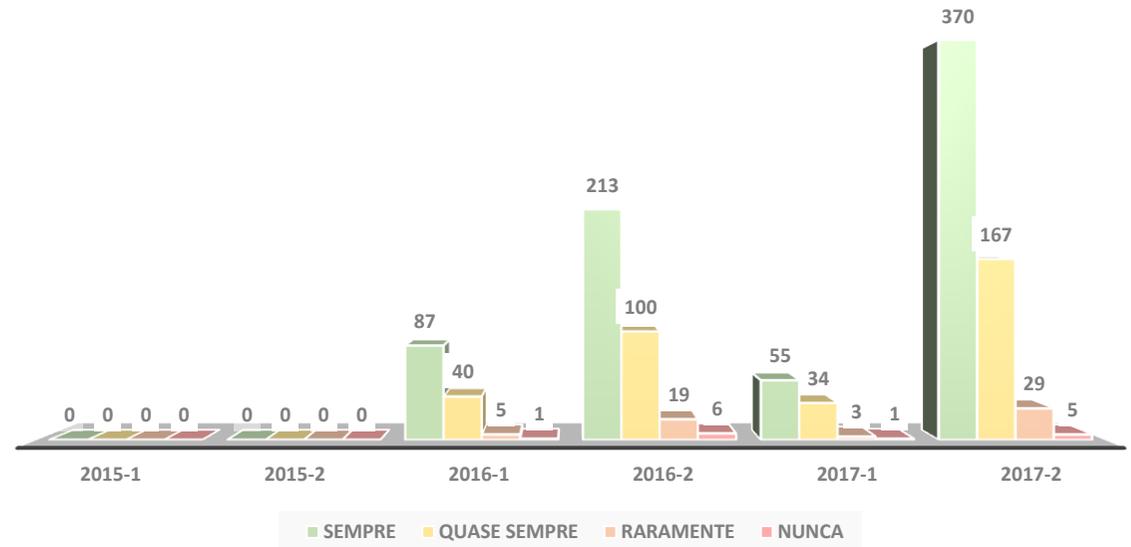
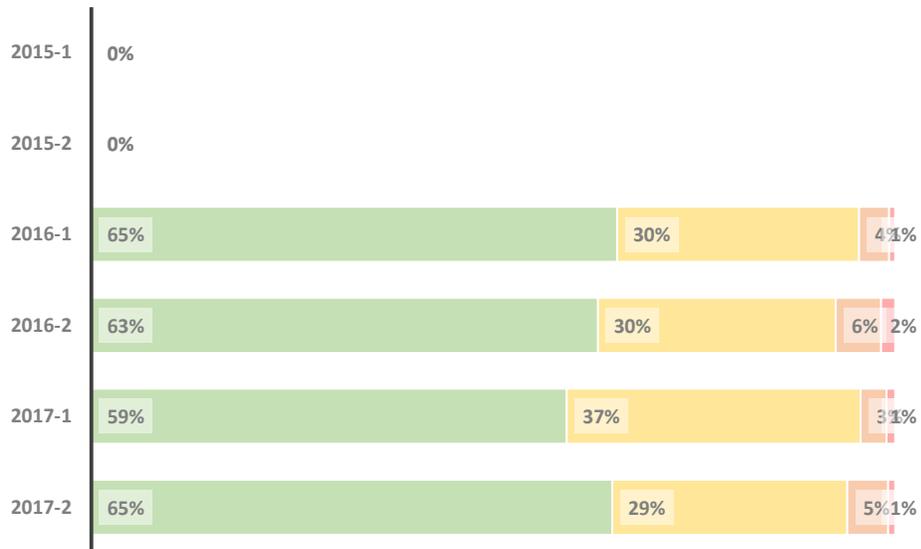
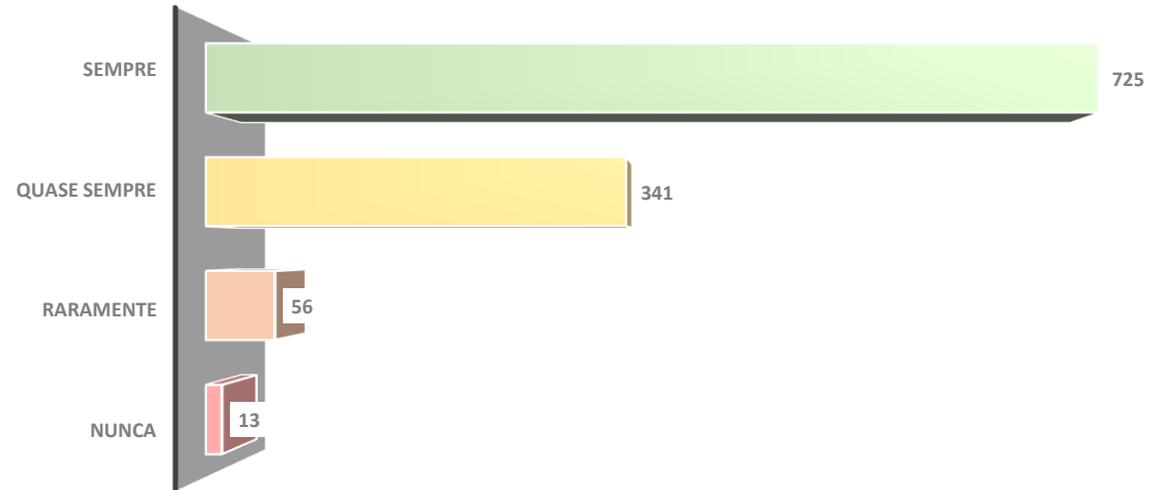
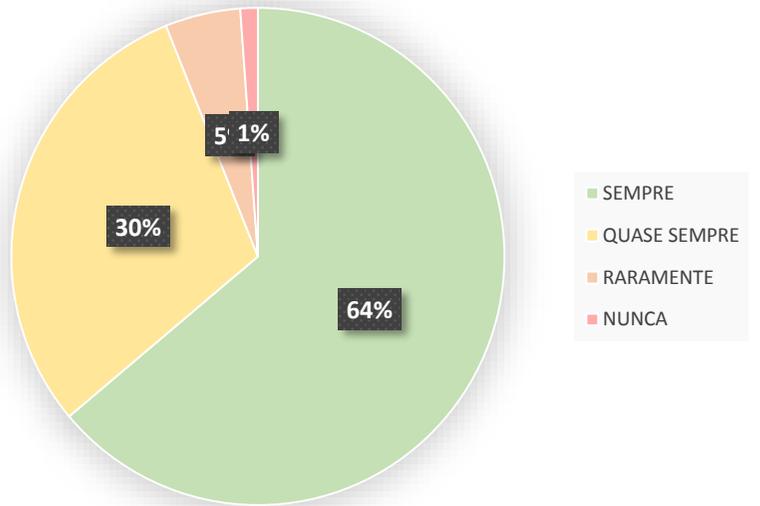


**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



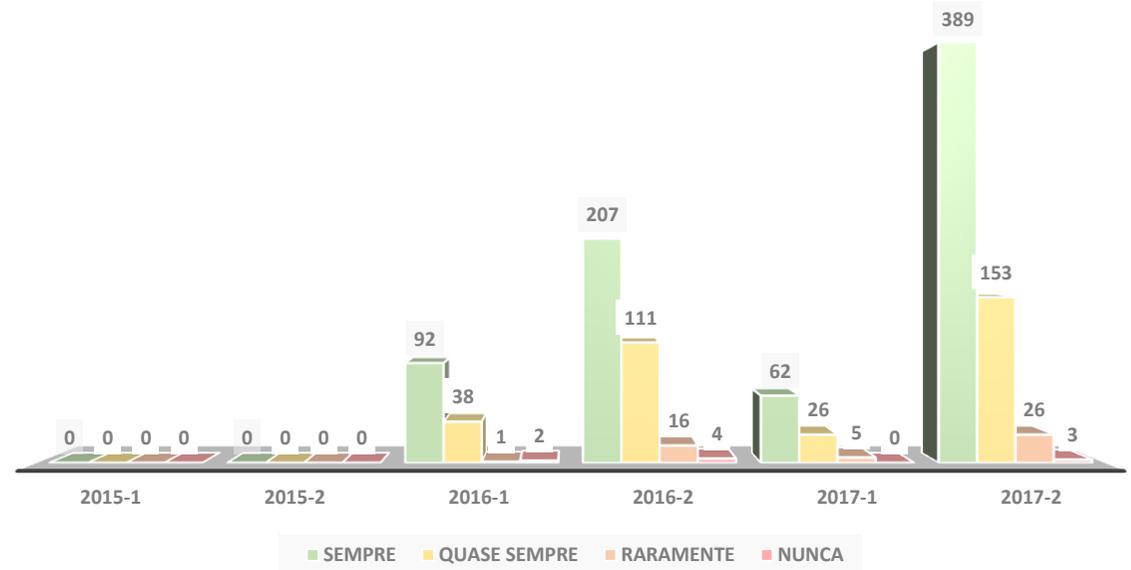
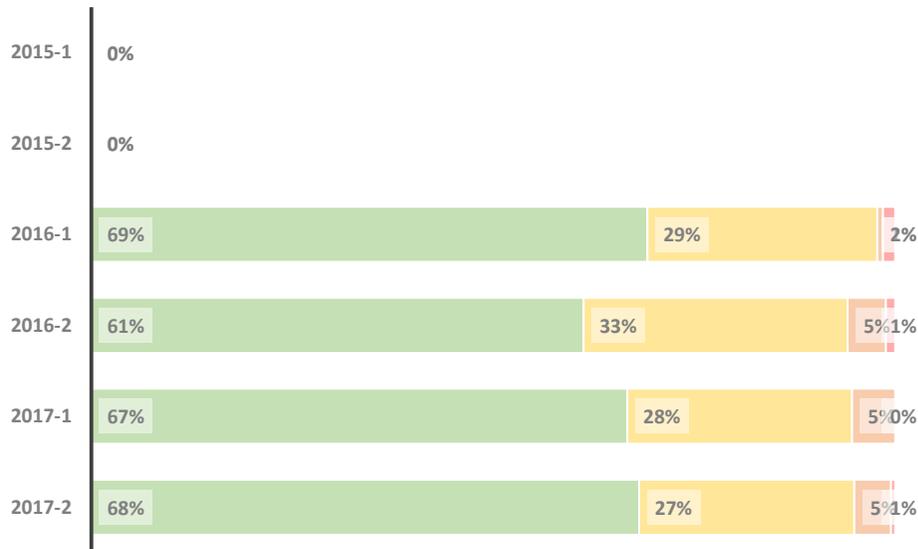
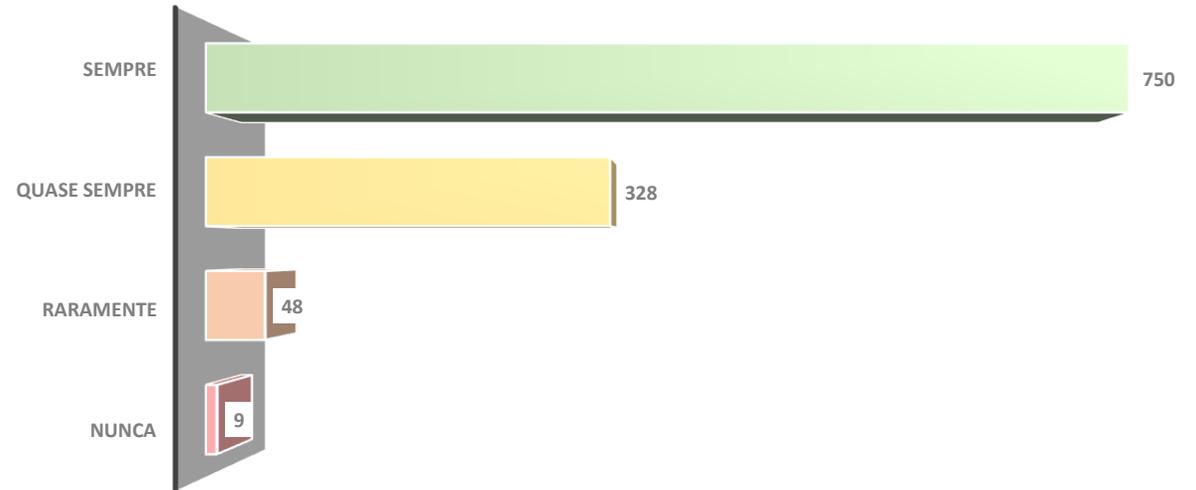
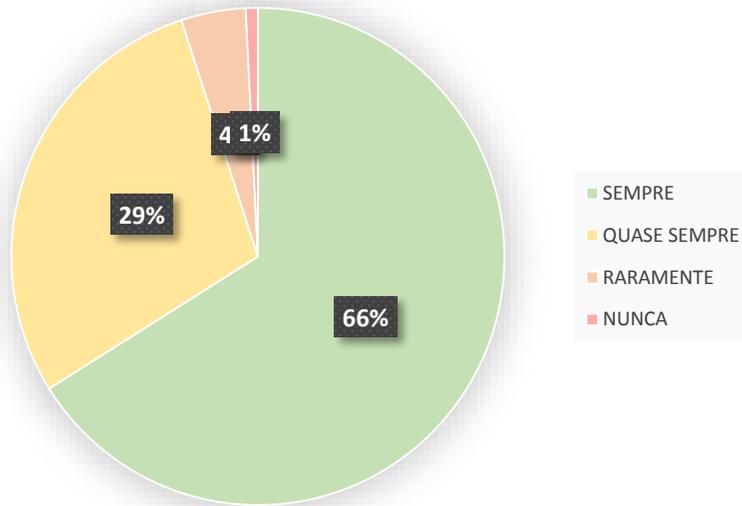


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



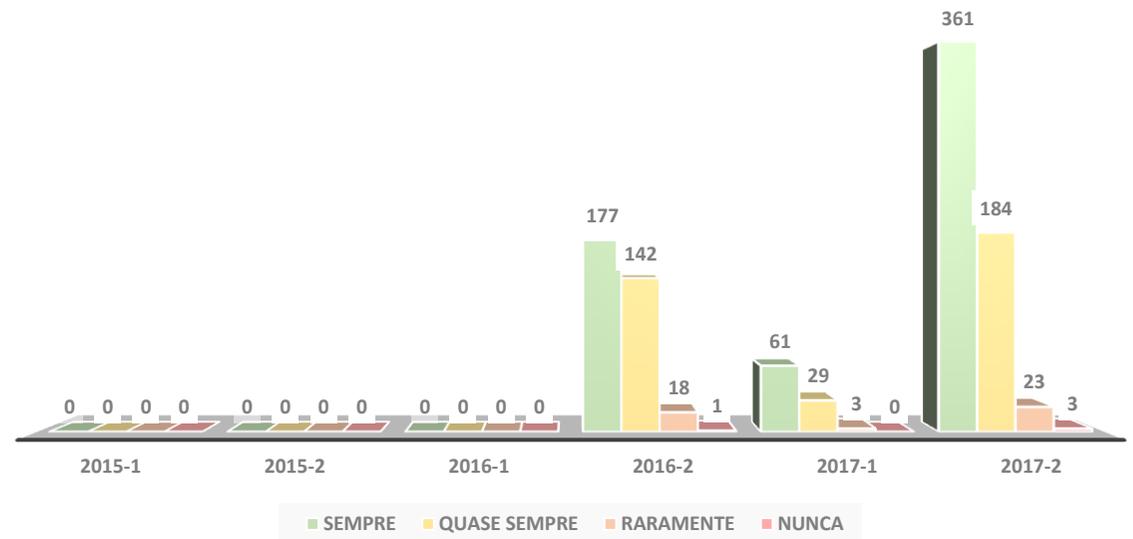
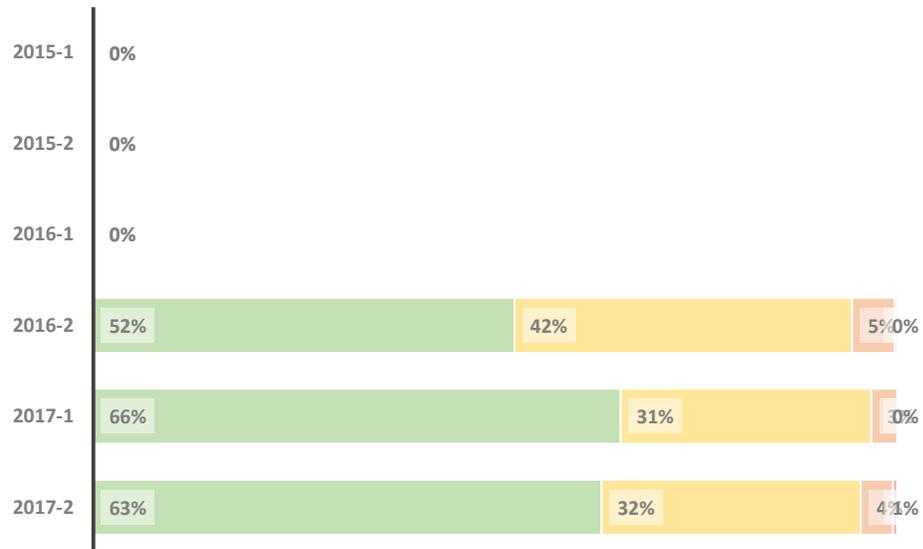
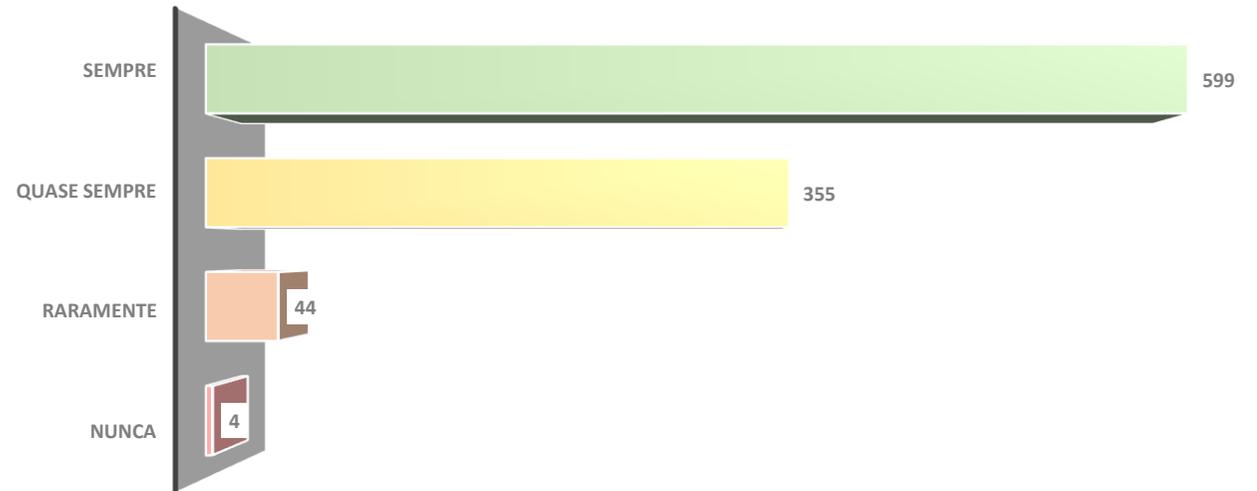
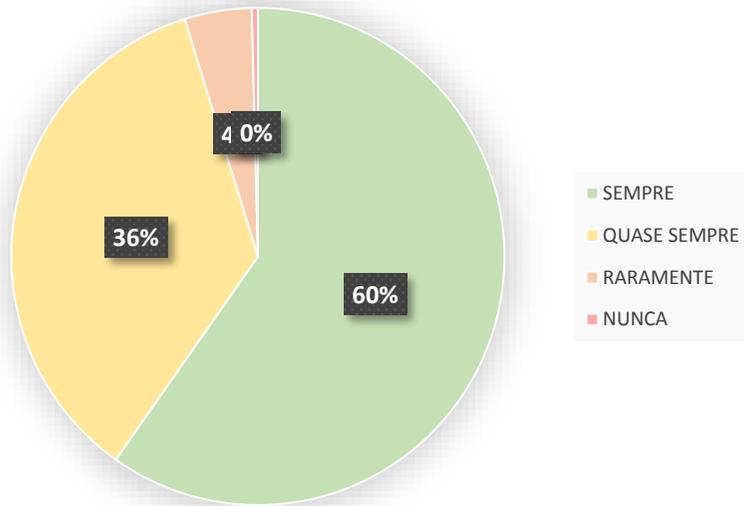


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



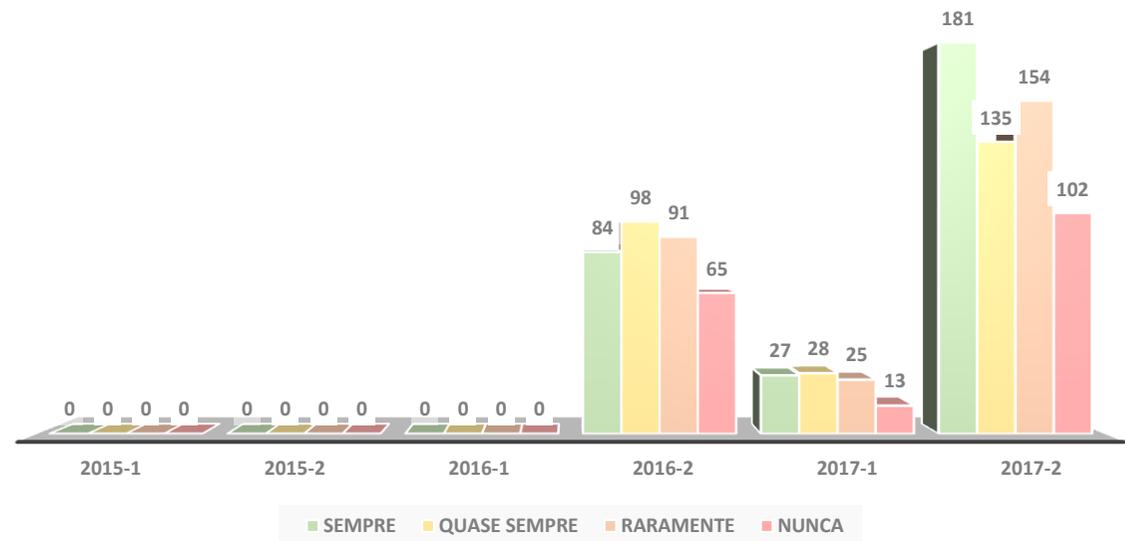
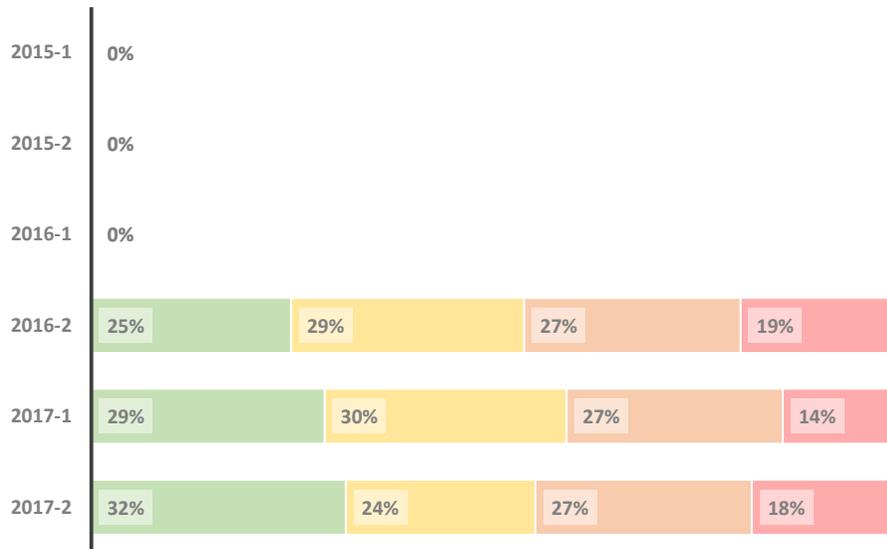
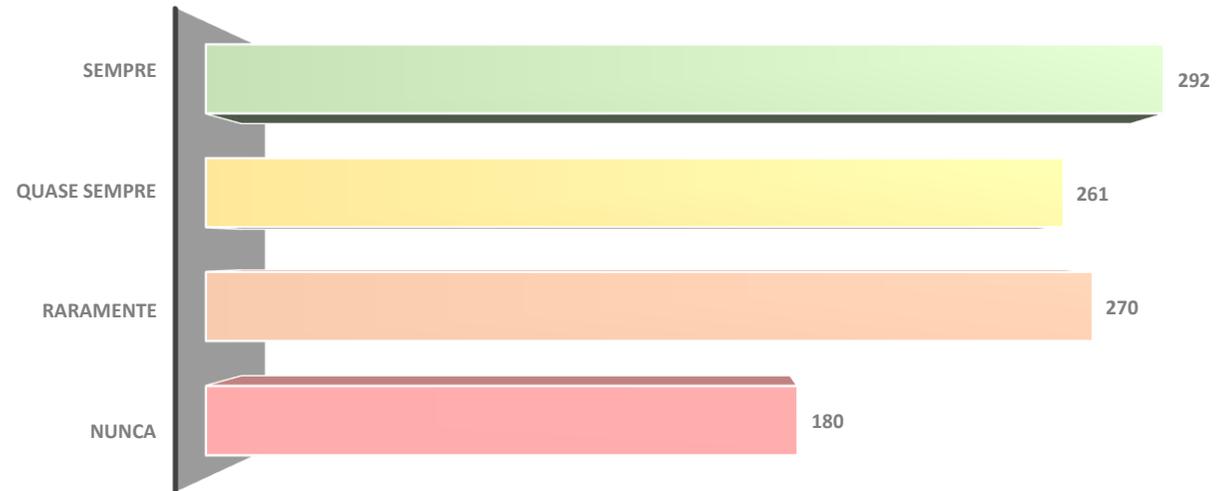
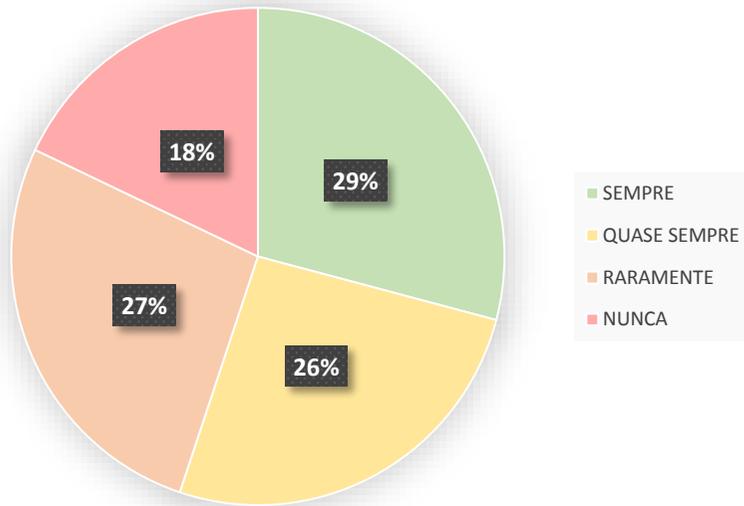


Você acessa o aluno online frequentemente?



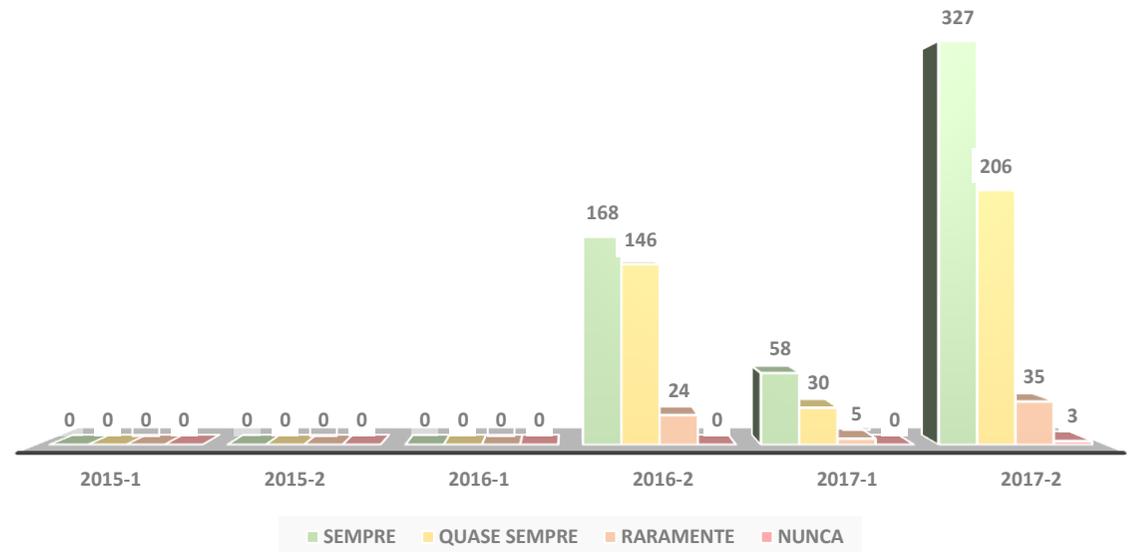
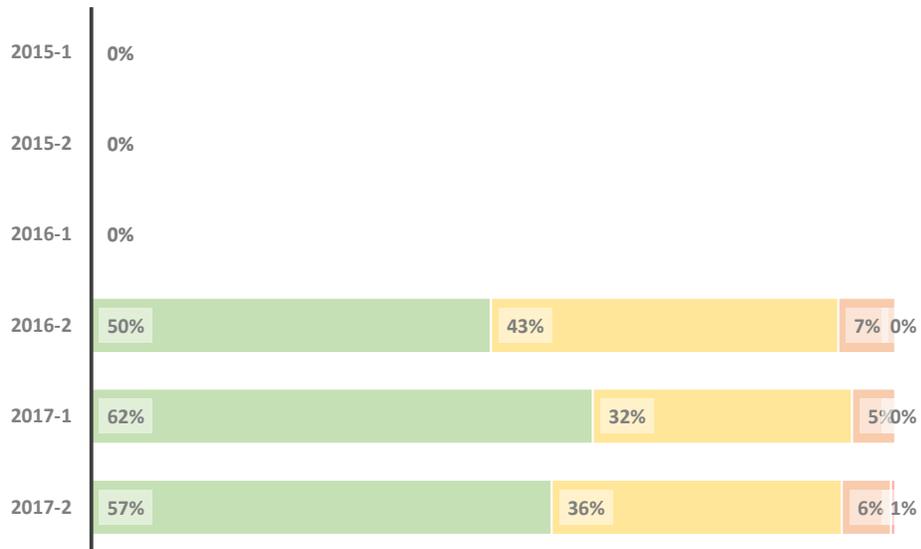
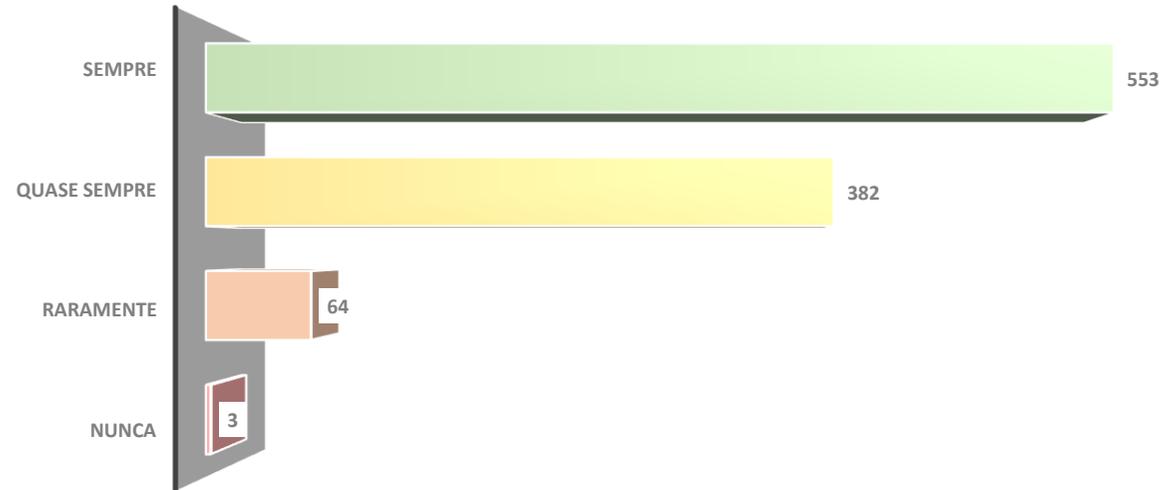
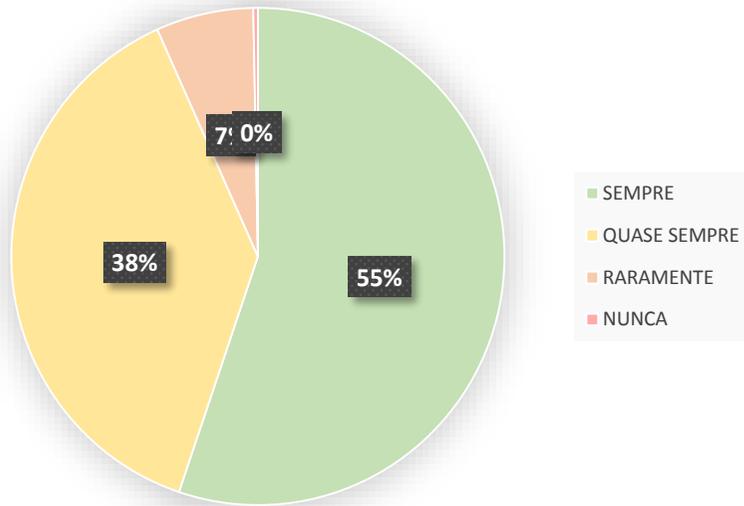


Você acessa o Office365 (email) frequentemente?



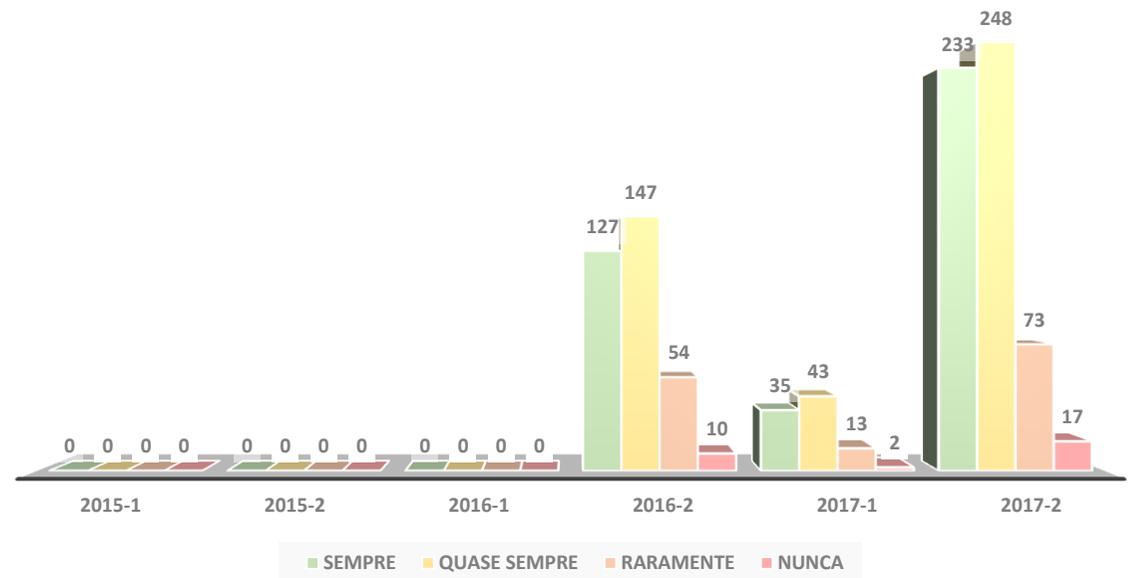
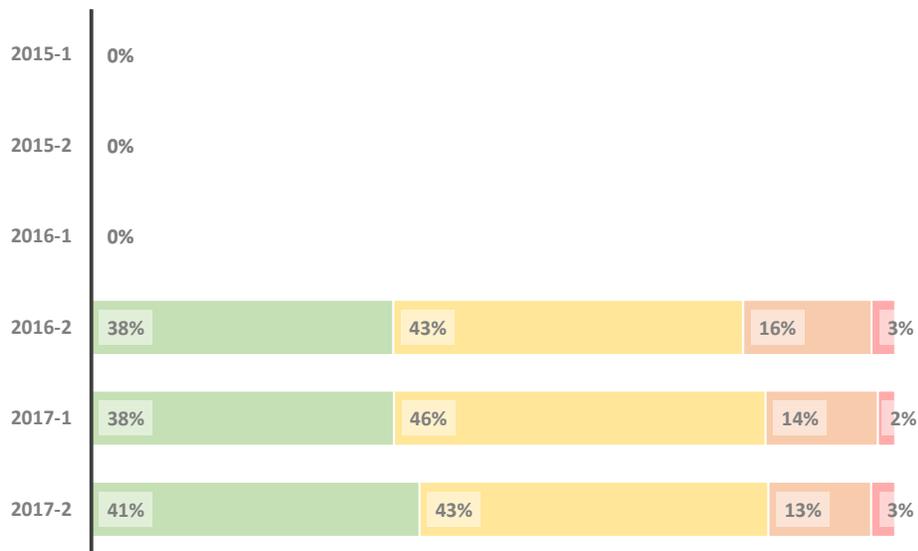
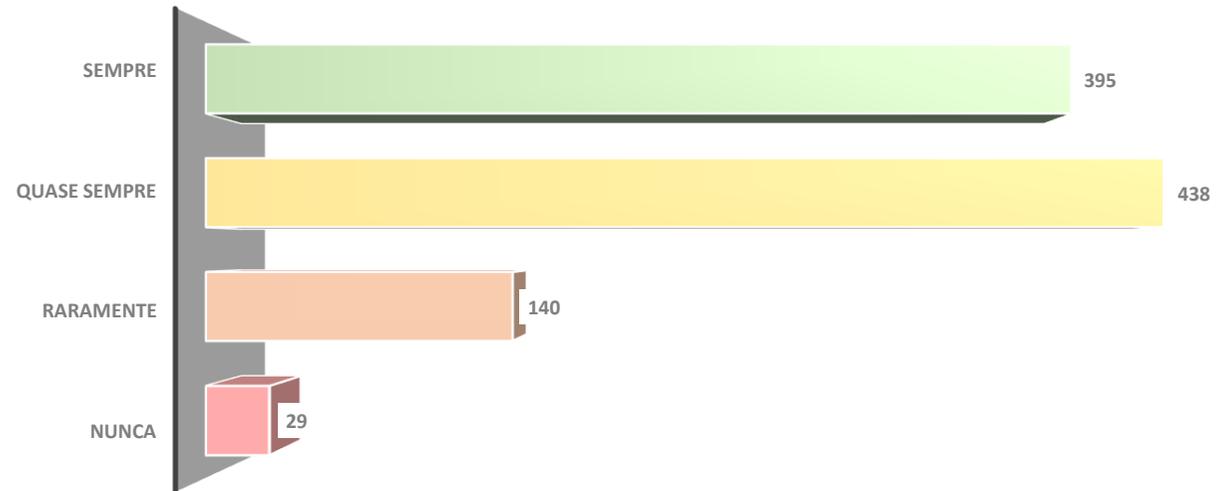
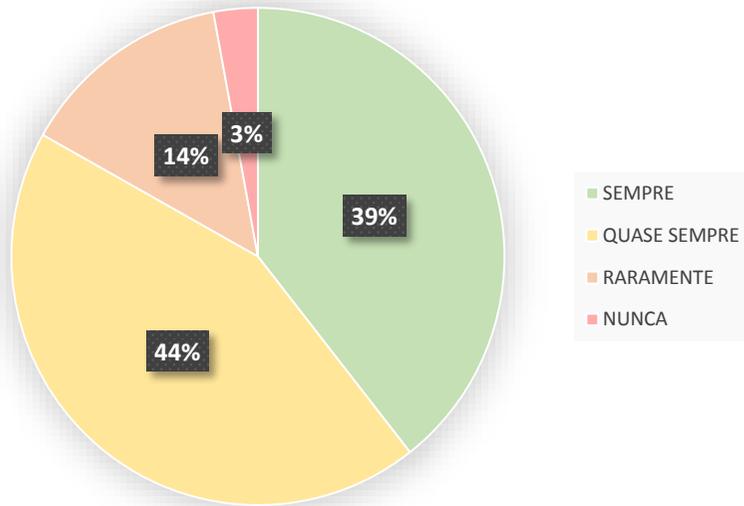


Você acessa o portal frequentemente?



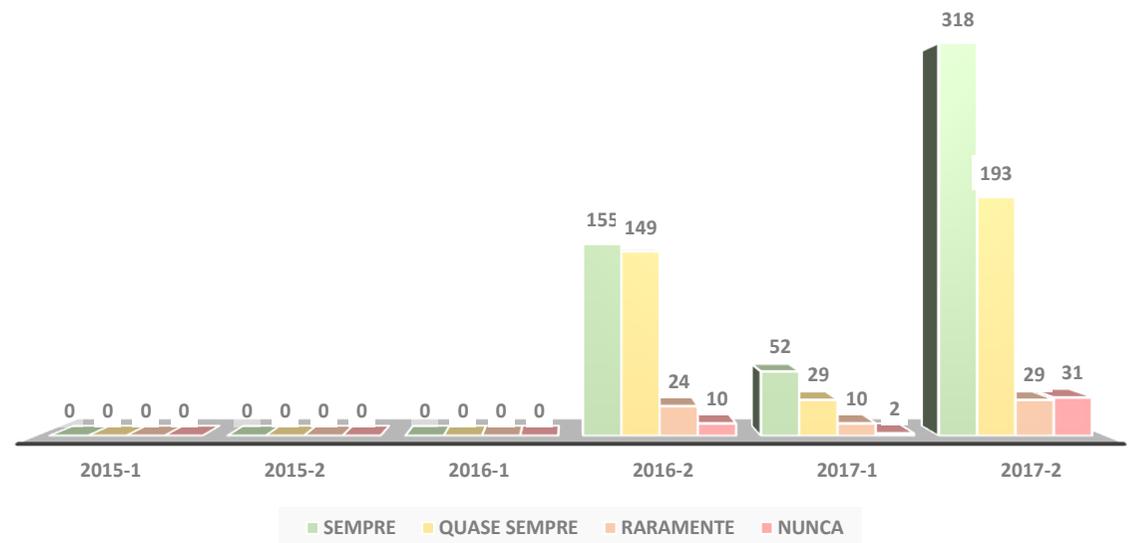
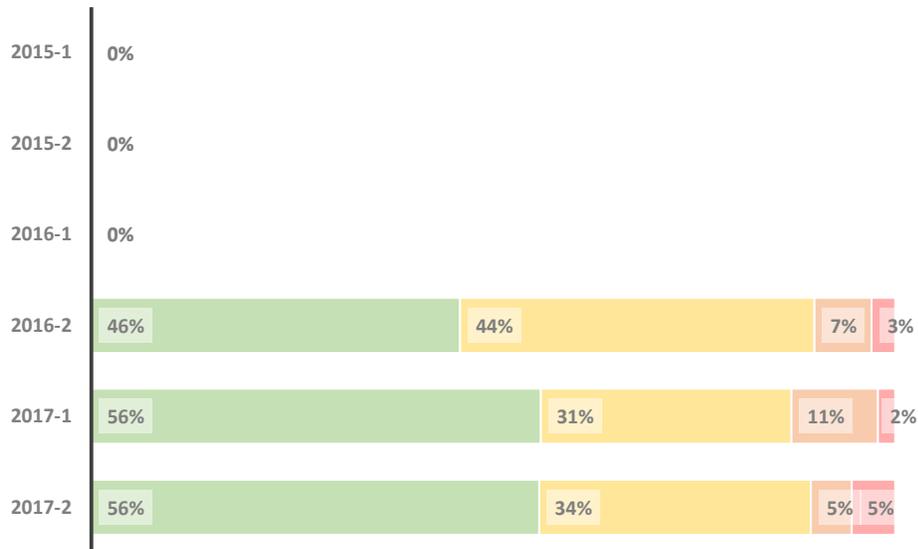
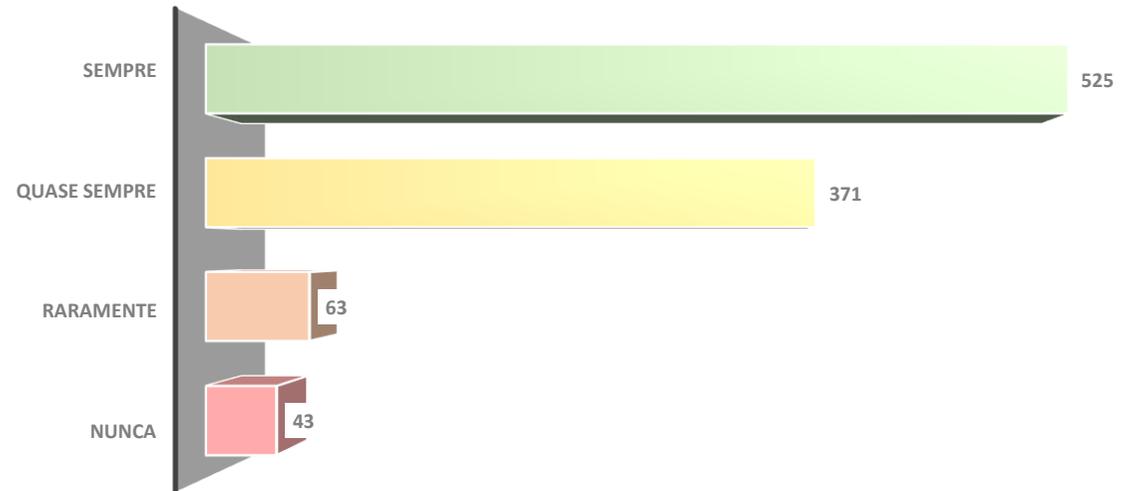
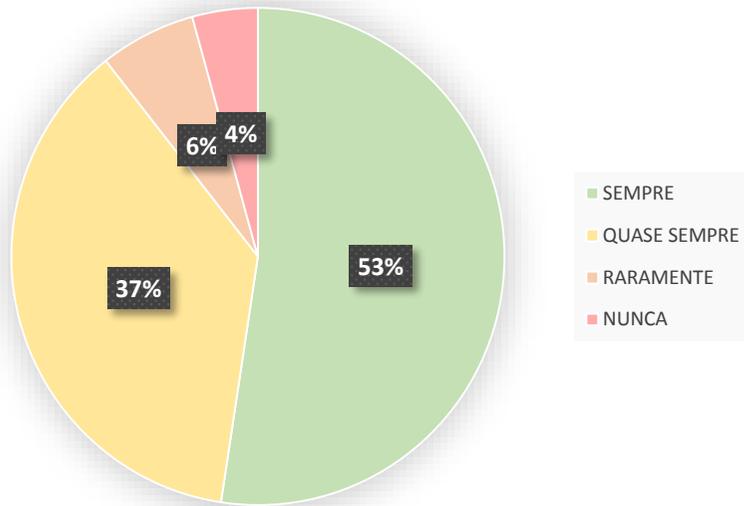


Você se sente apto para utilizar os recursos de TI?



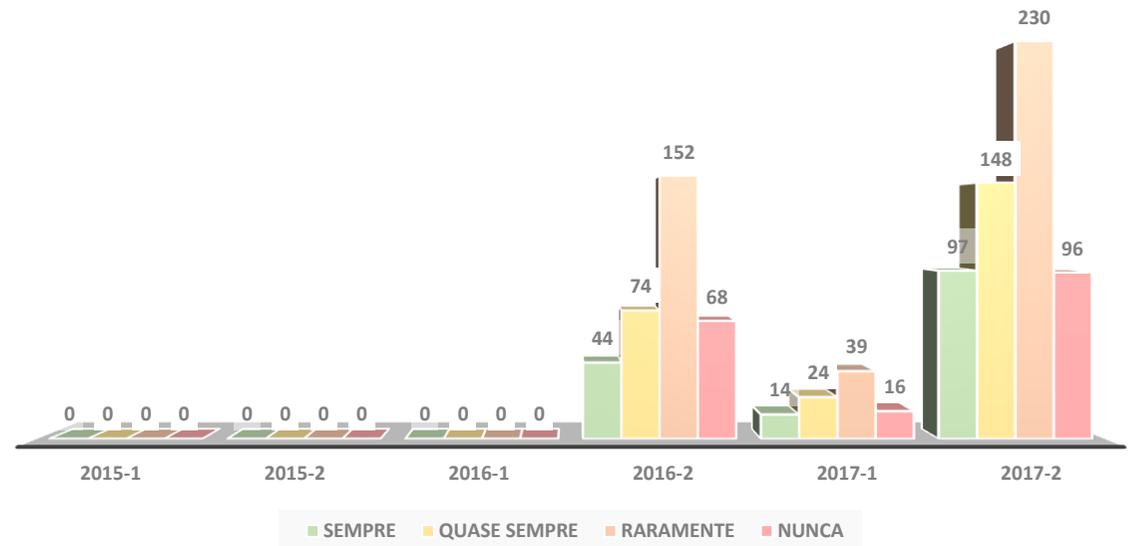
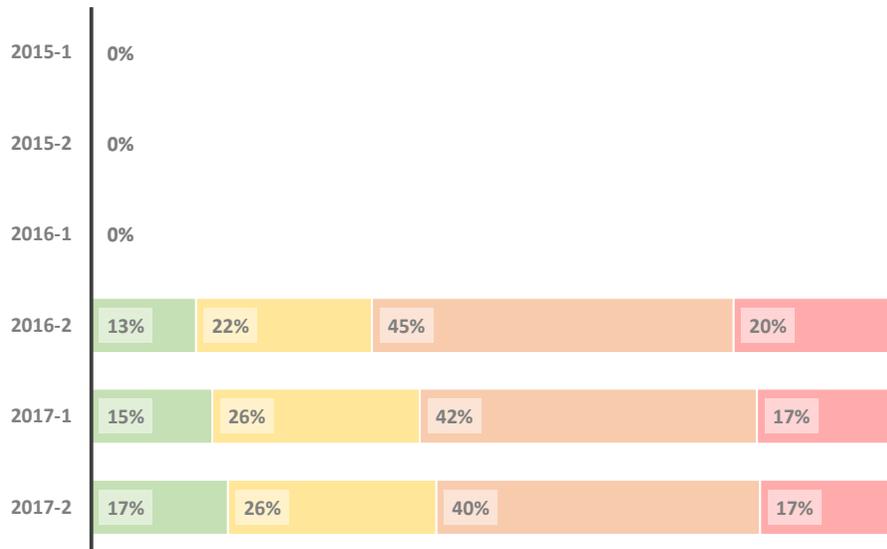
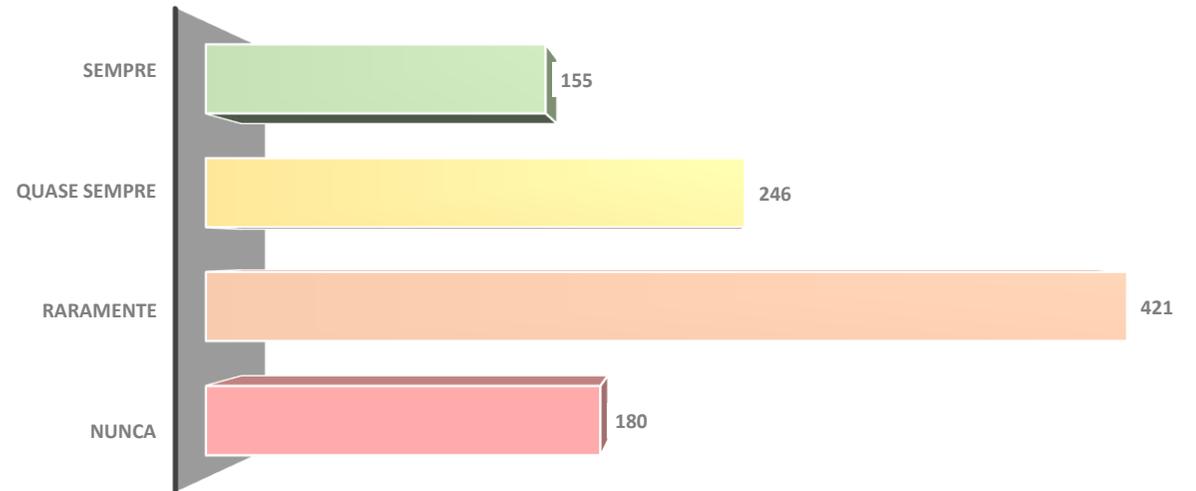
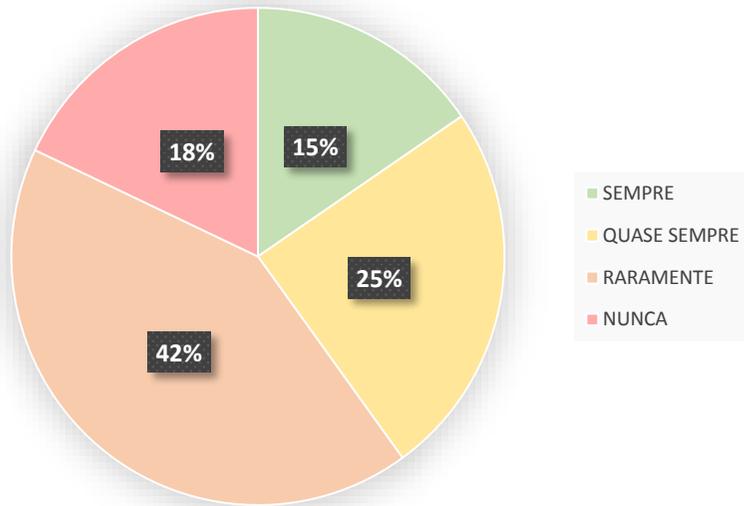


Você utiliza o Moodlerooms (AVA) frequentemente?



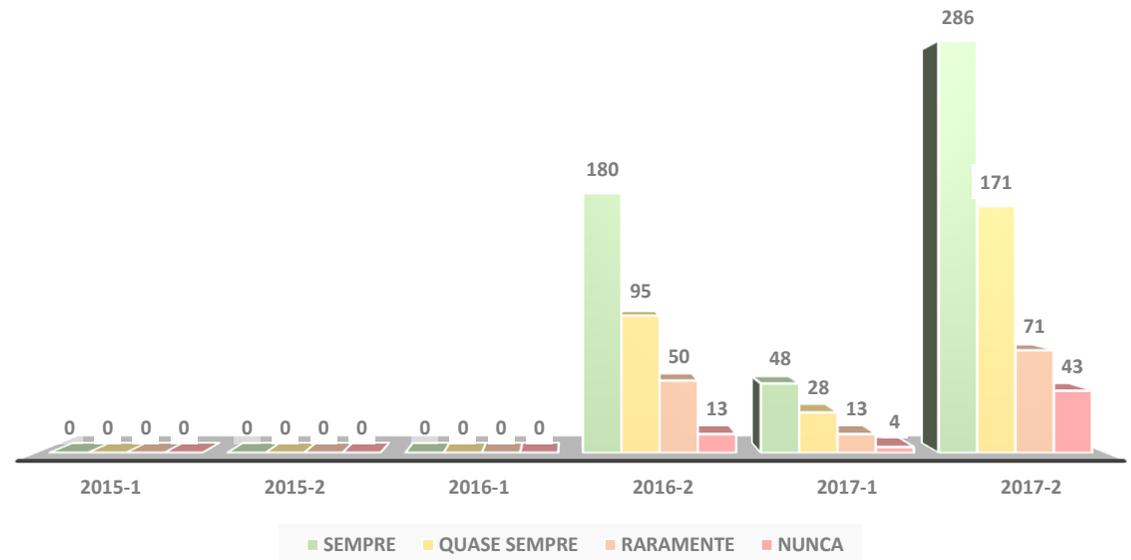
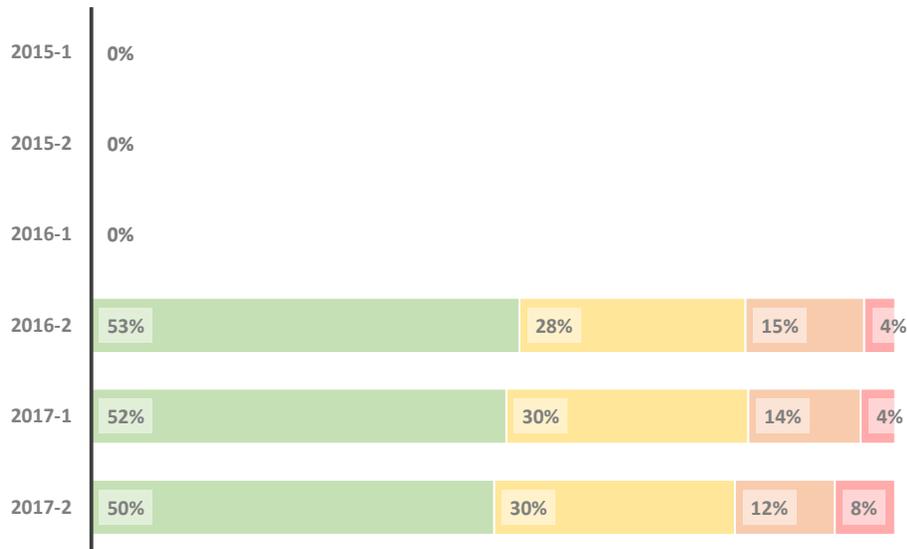
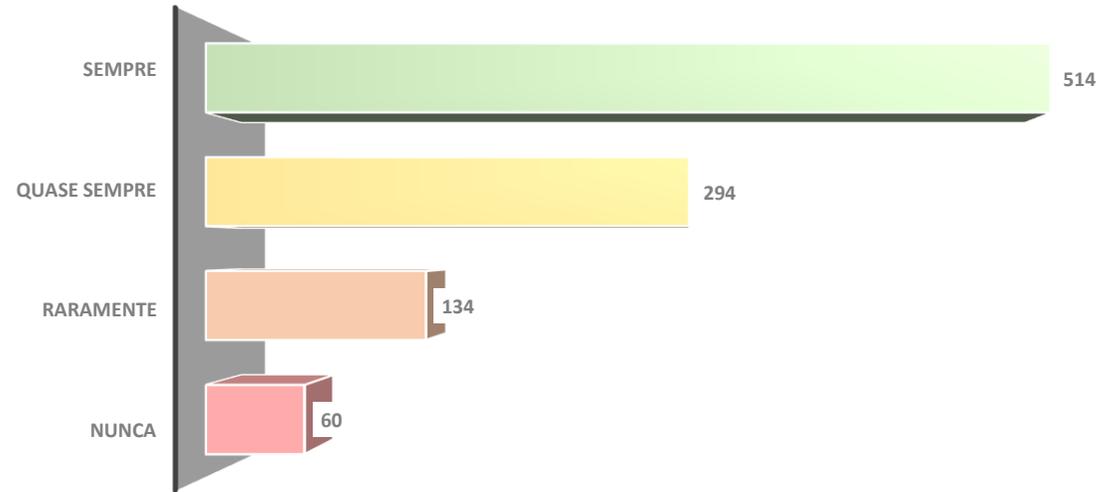
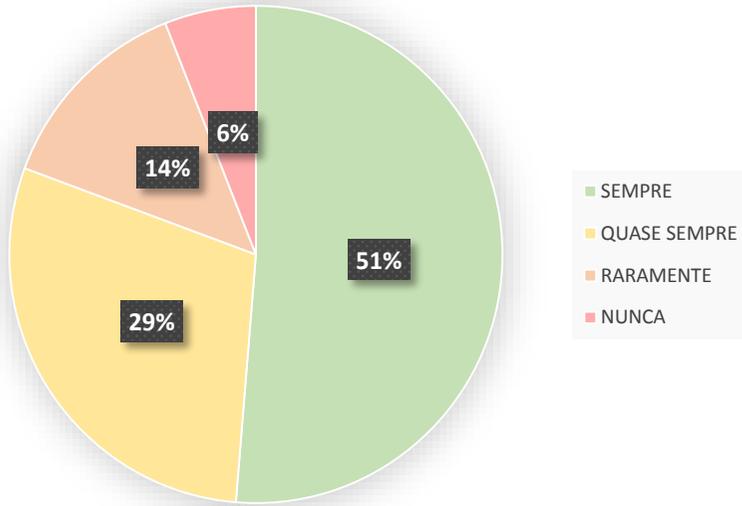


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



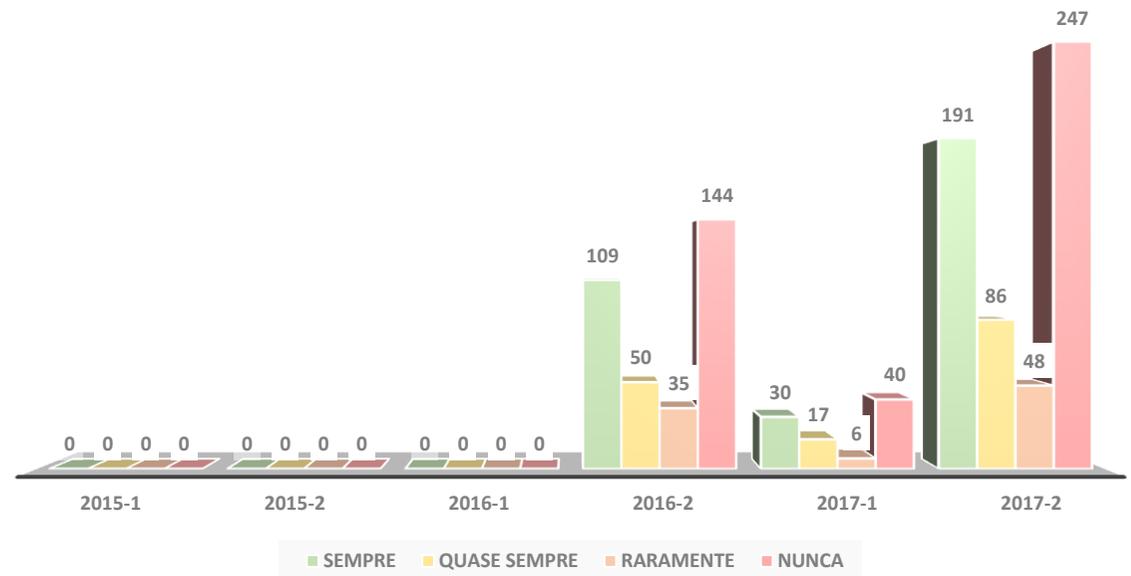
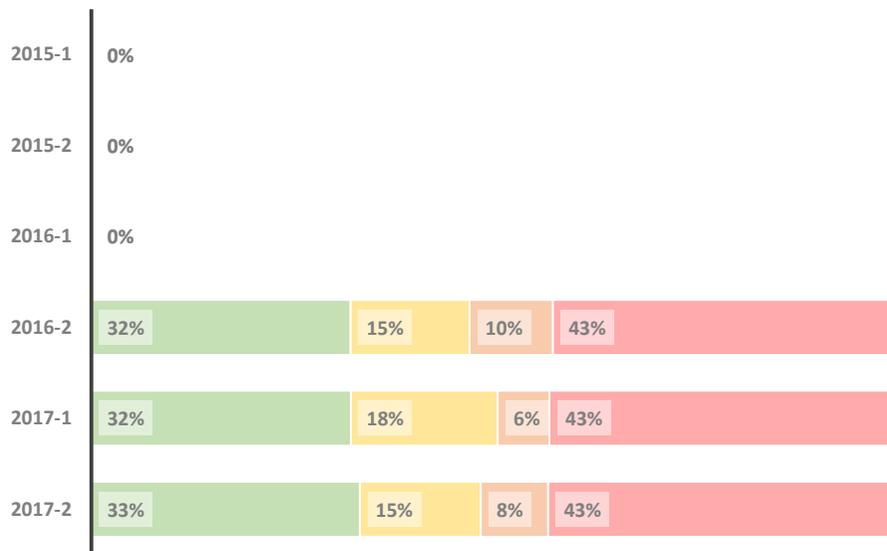
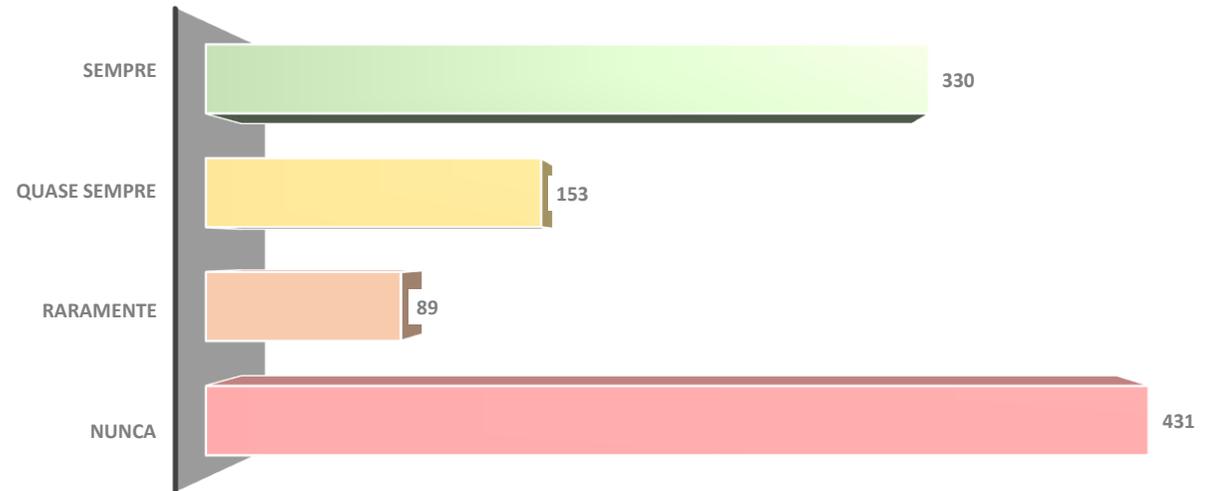
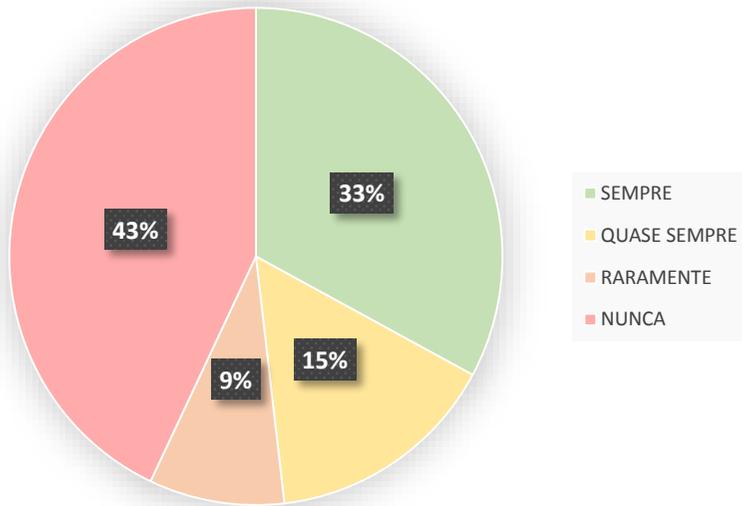


Você utiliza o recurso de internet frequente?



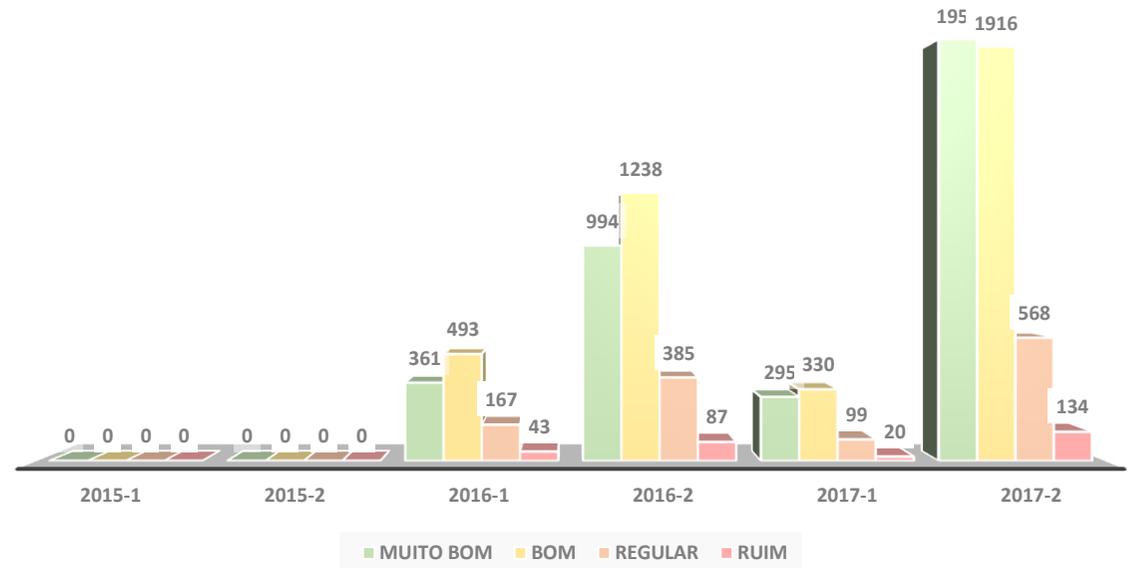
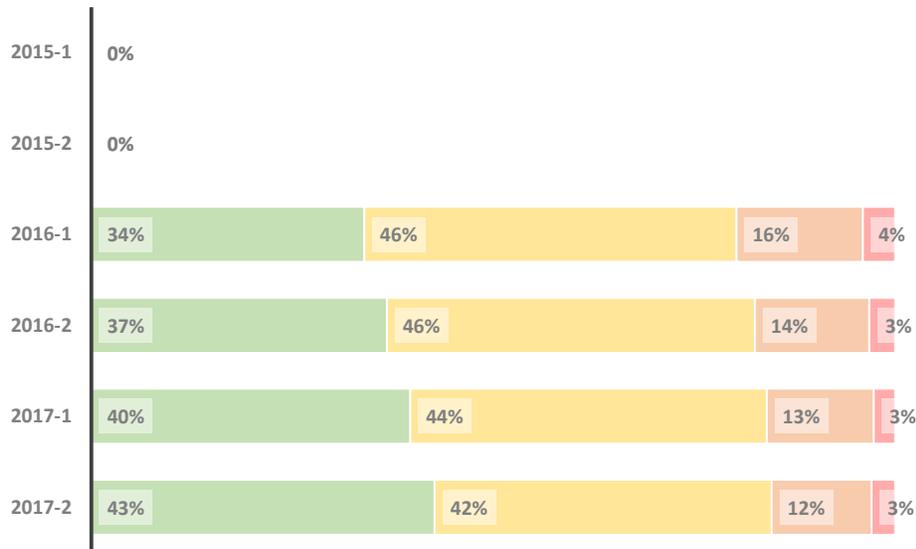
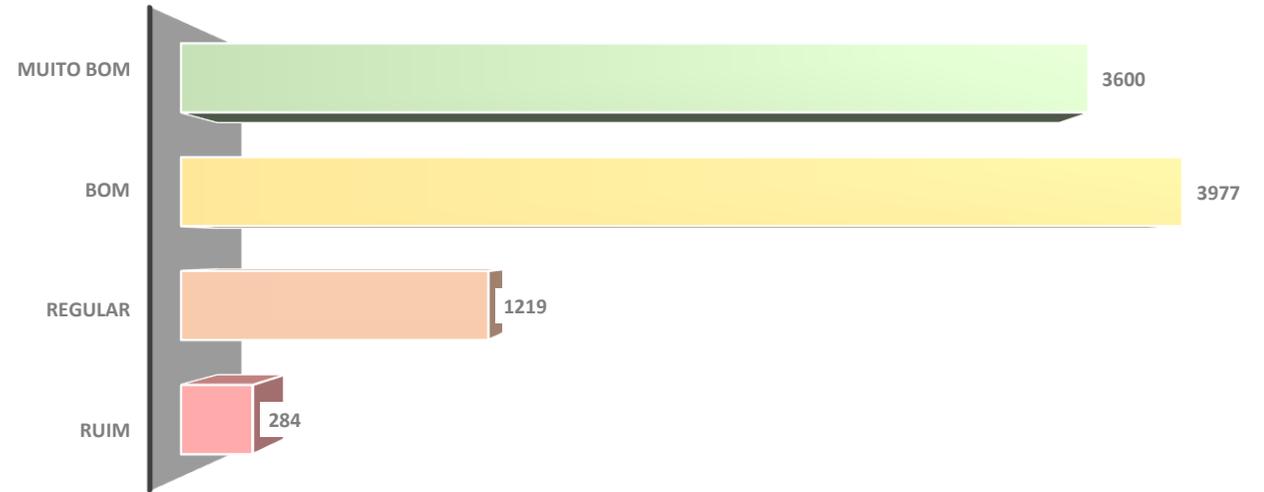
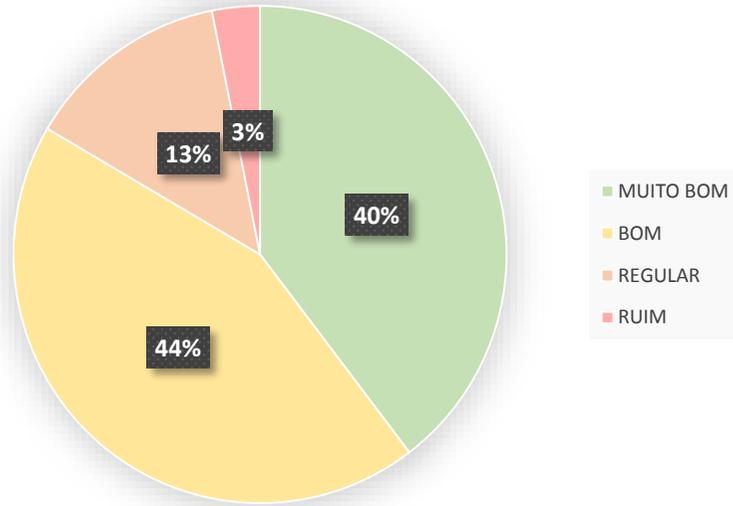


Você utiliza o recurso de WIFI frequentemente?



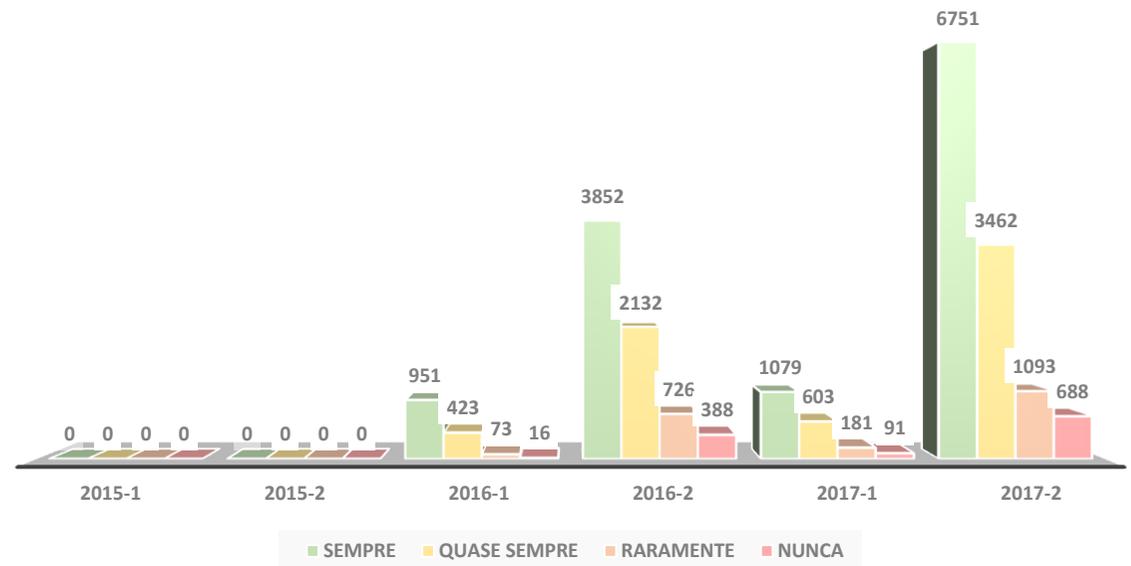
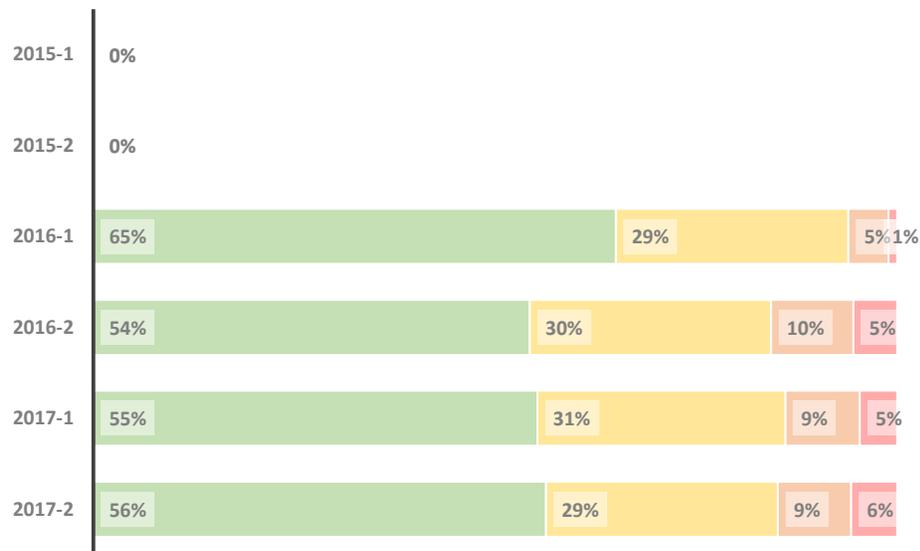
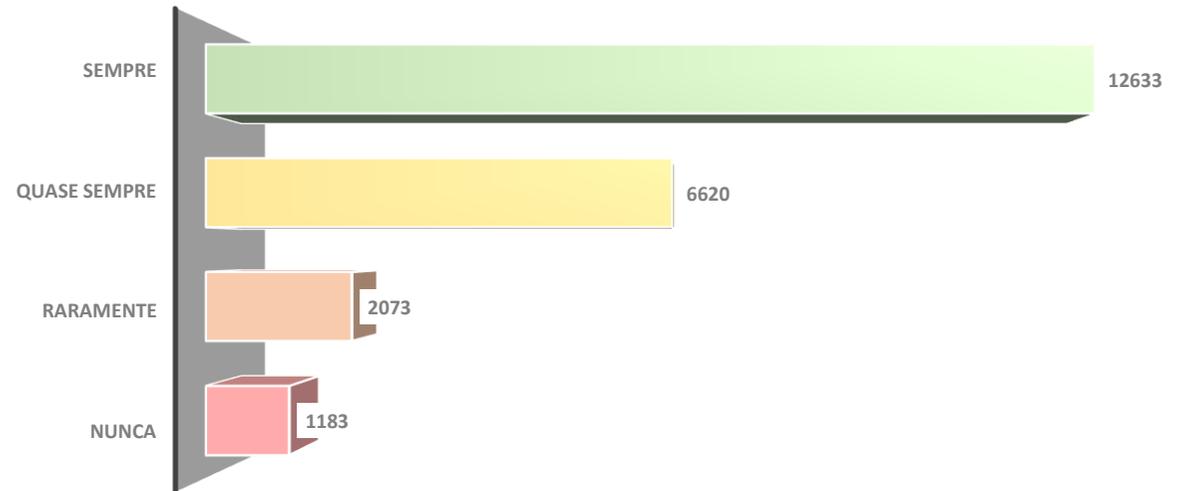
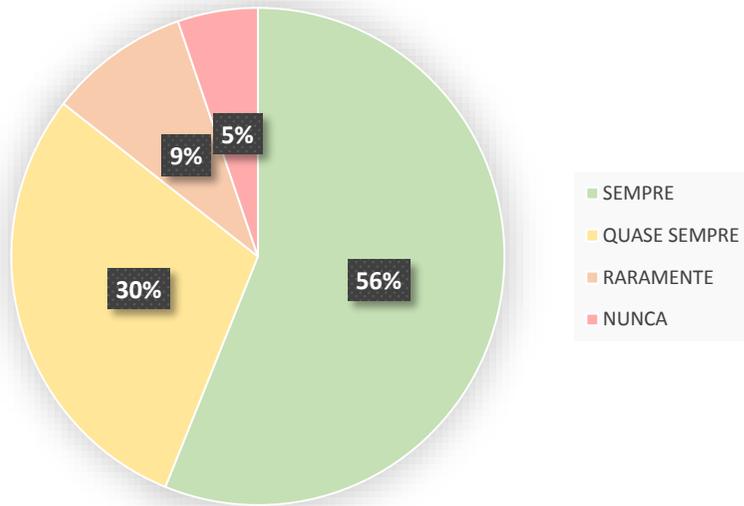


QUESTÕES OBJETIVAS - Qualitativas



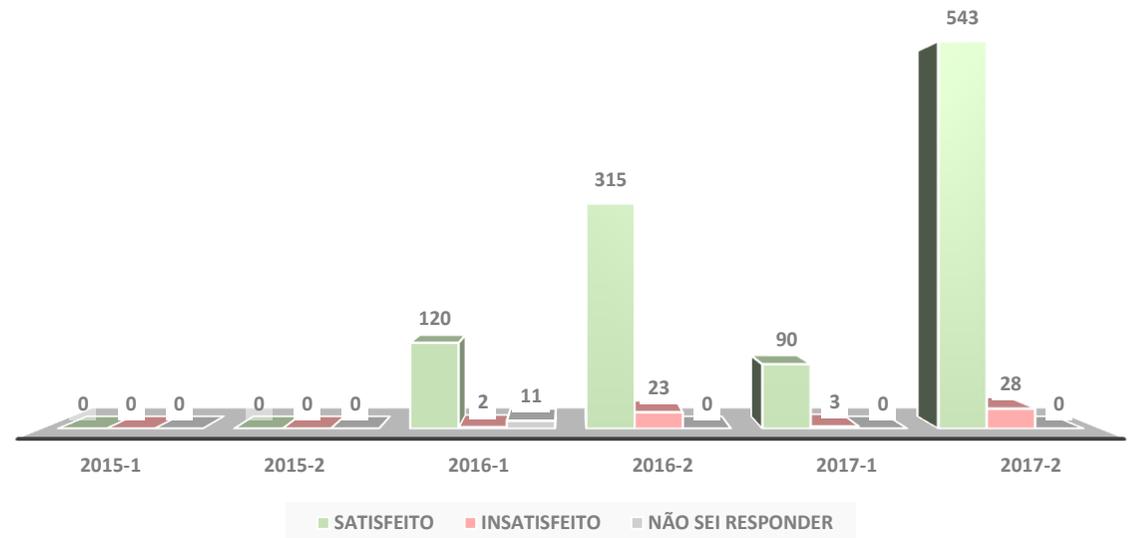
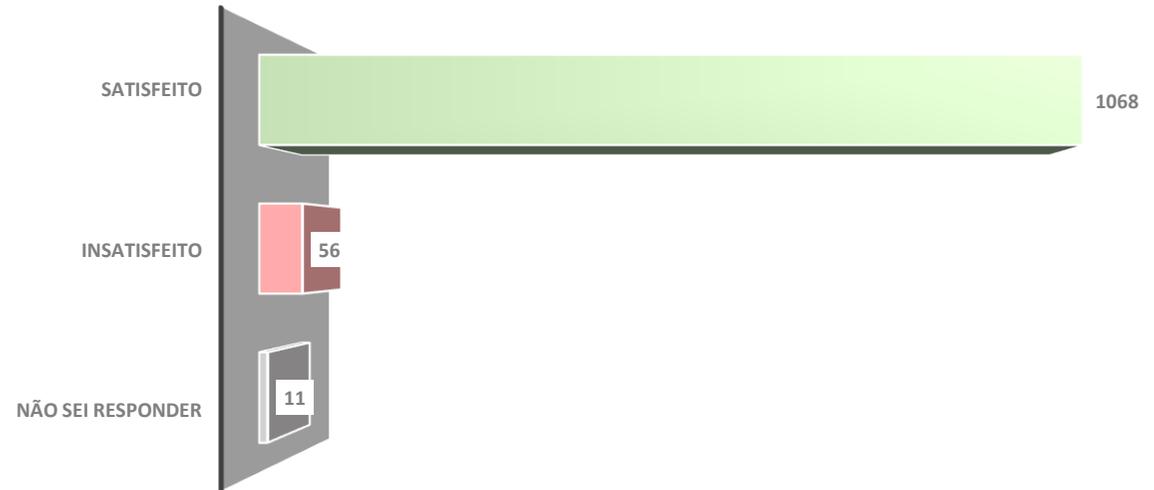
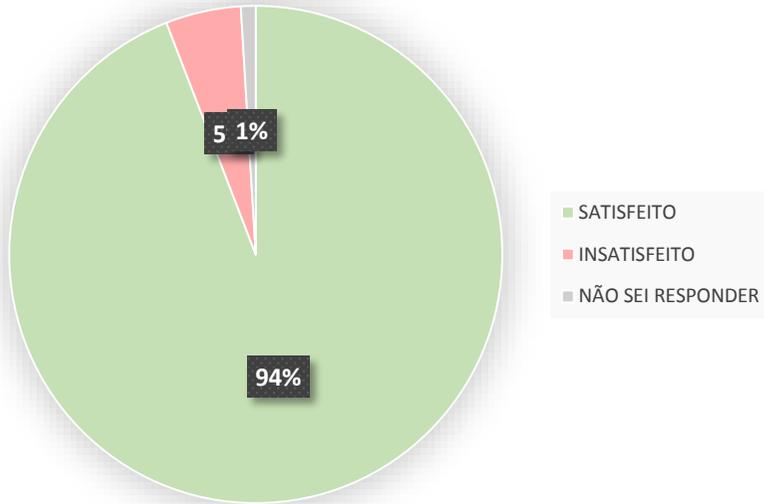


QUESTÕES OBJETIVAS - Periodicidade



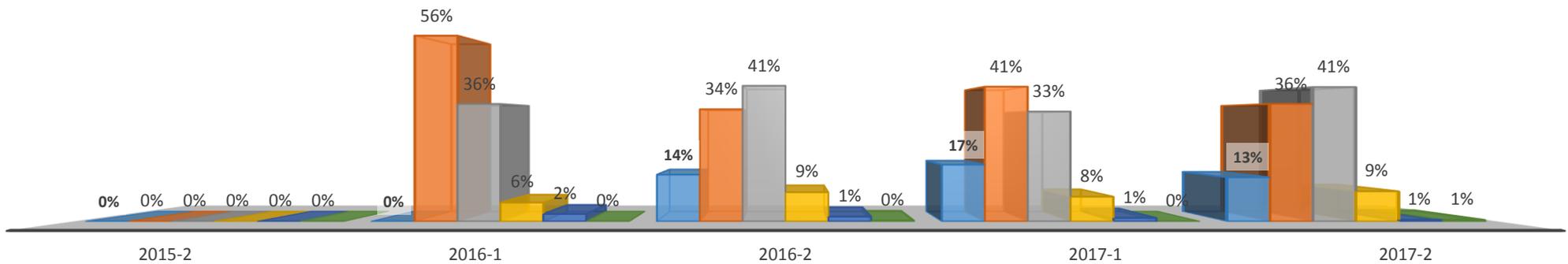
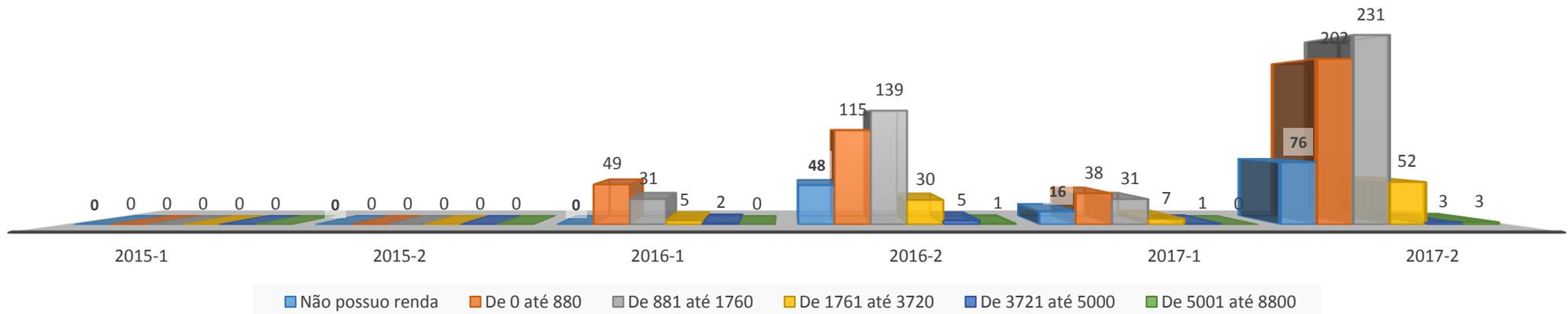
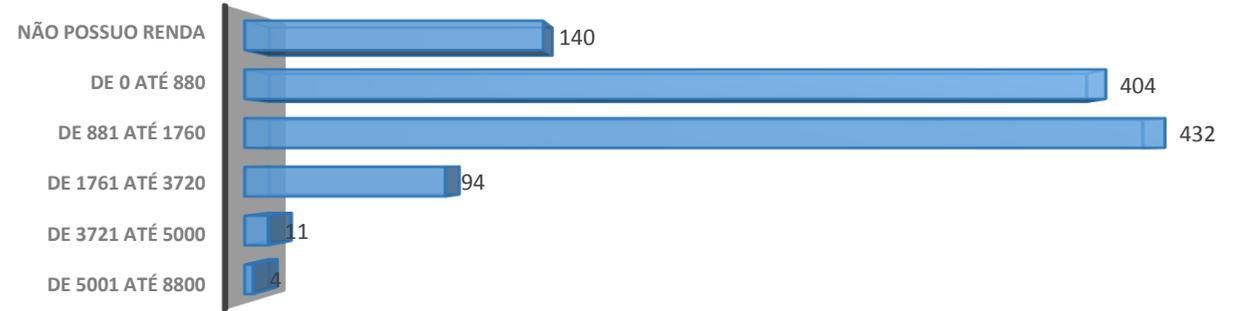
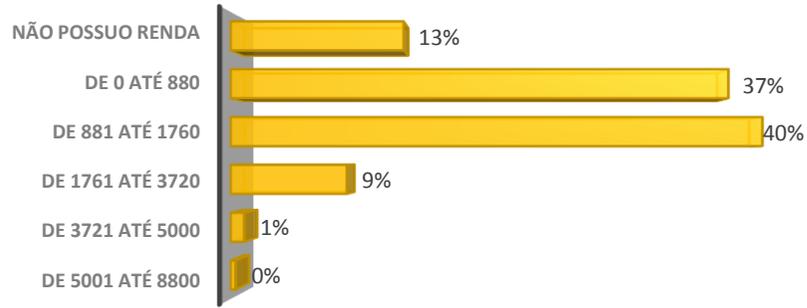


O CURSO - Em relação ao seu curso, você se considera:



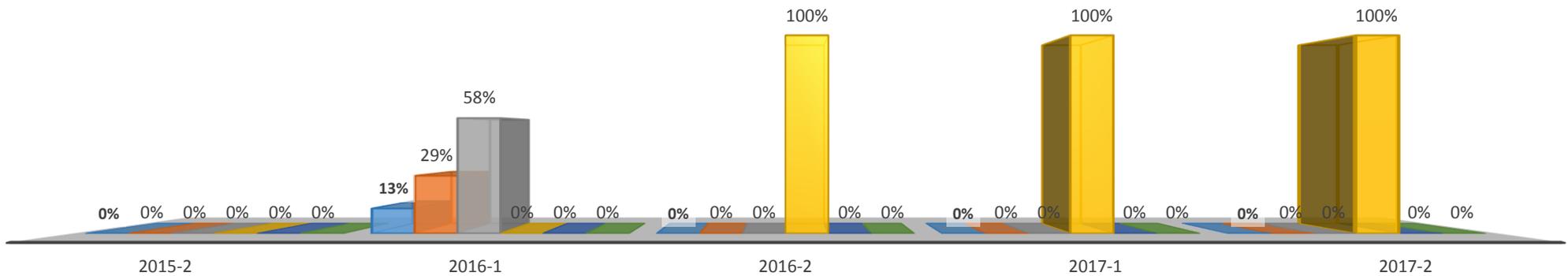
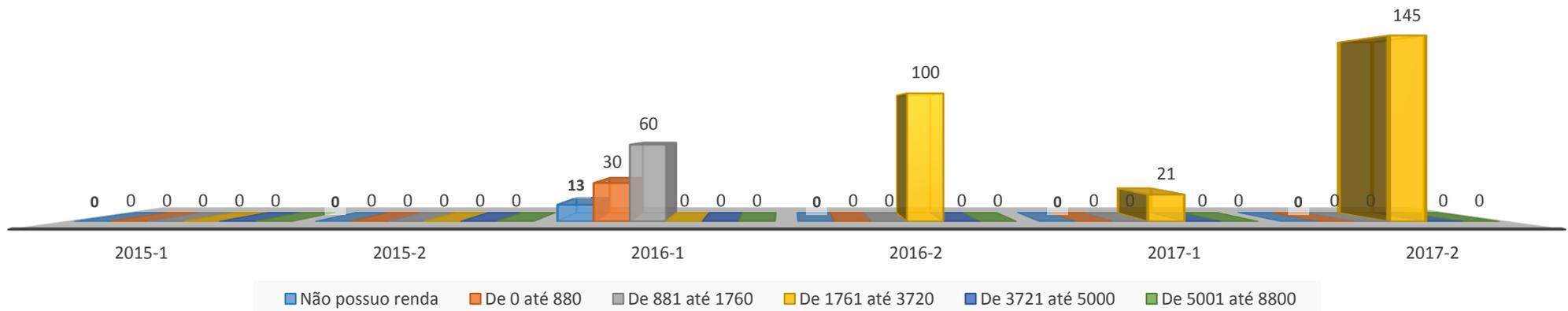
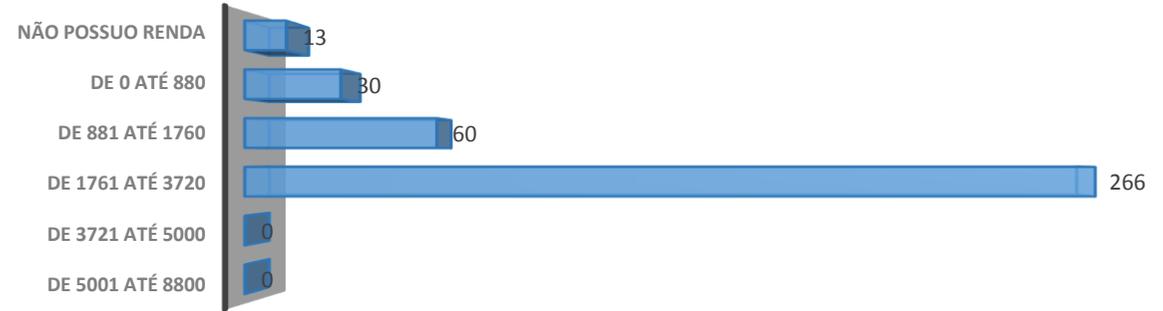
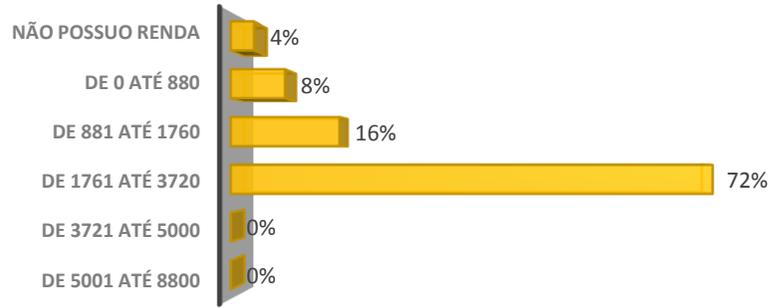


Qual a sua renda mensal atual?



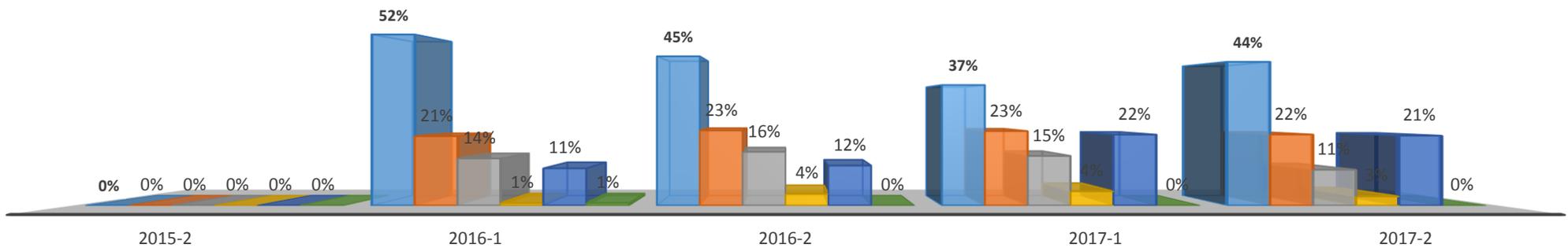
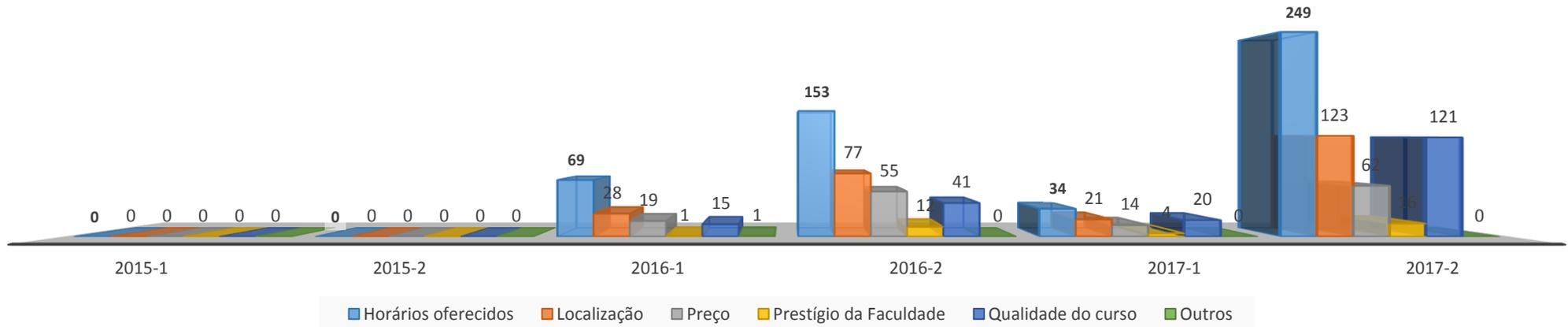
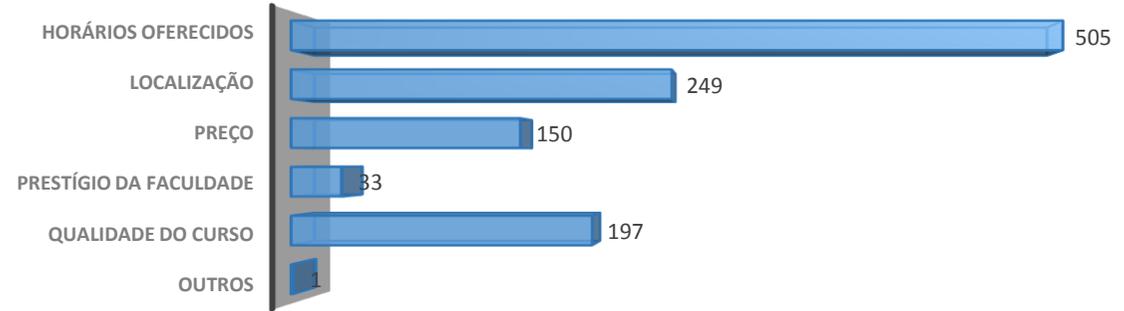
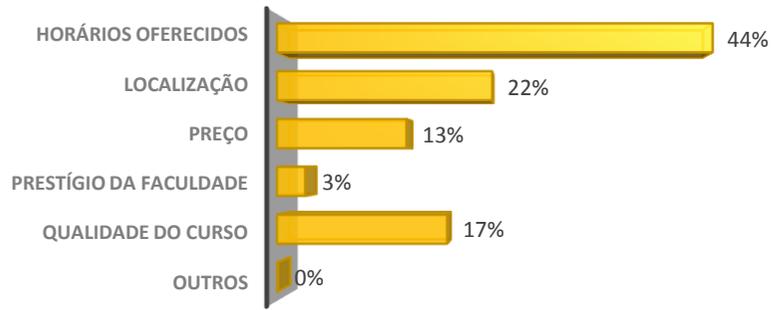


Qual a renda mensal da sua família?



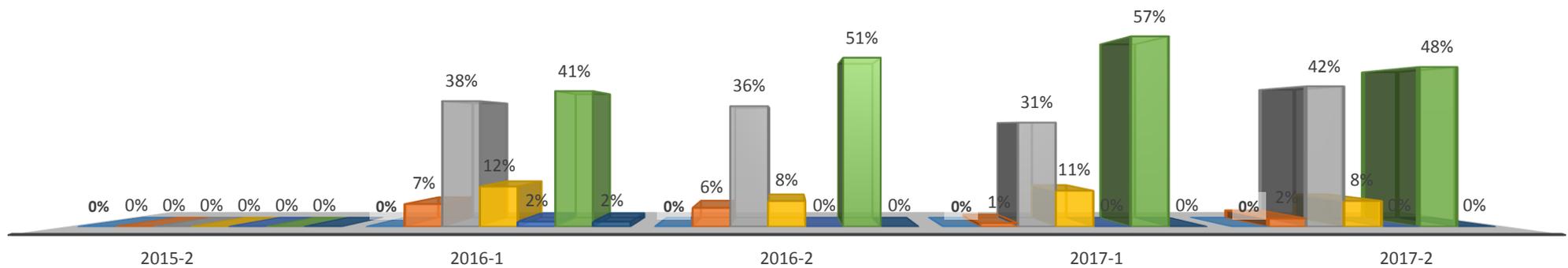
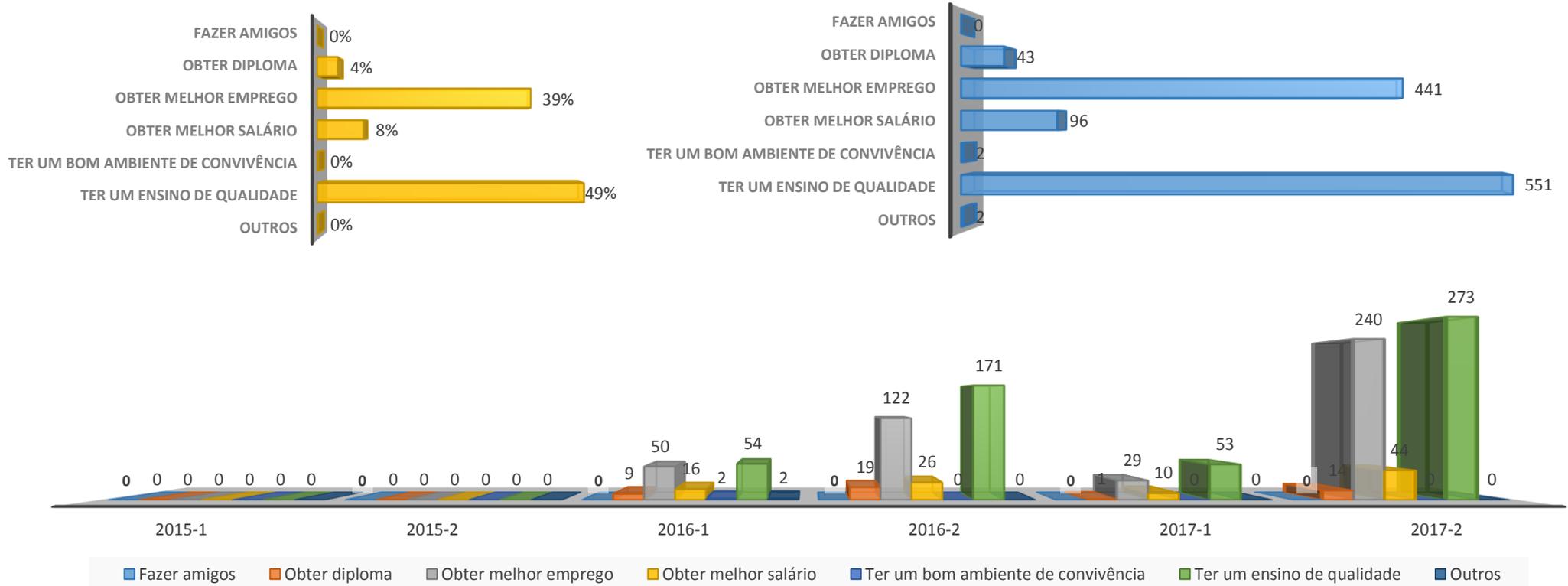


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



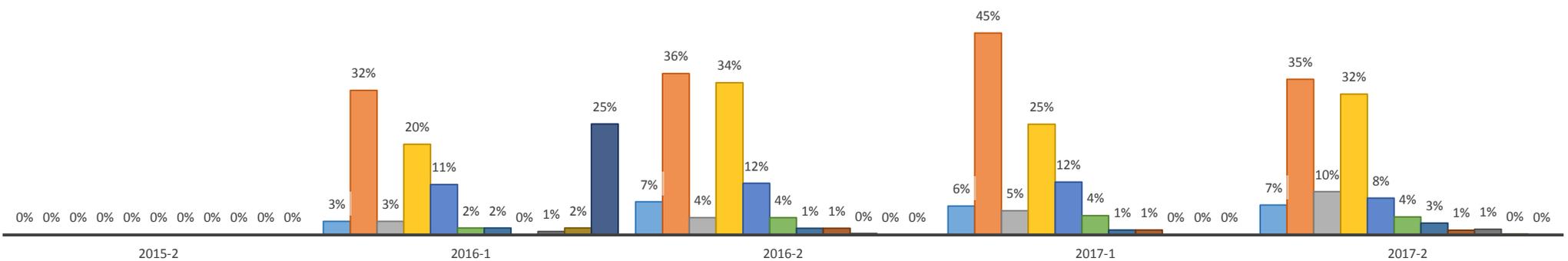
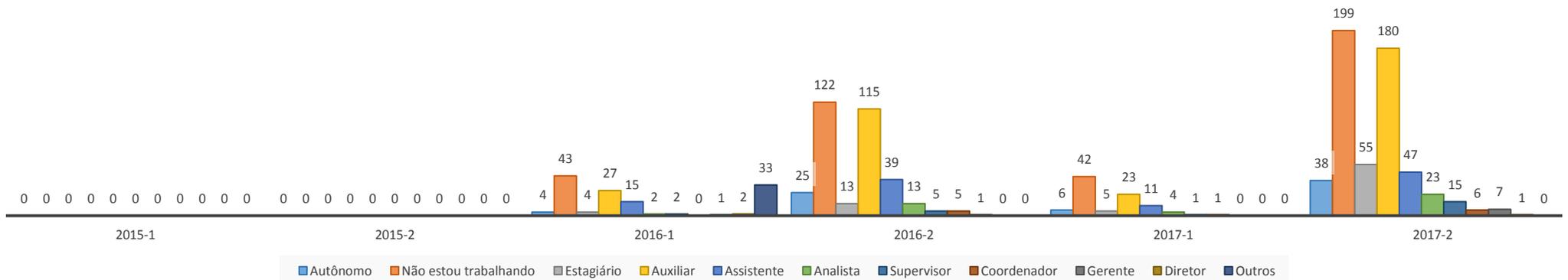
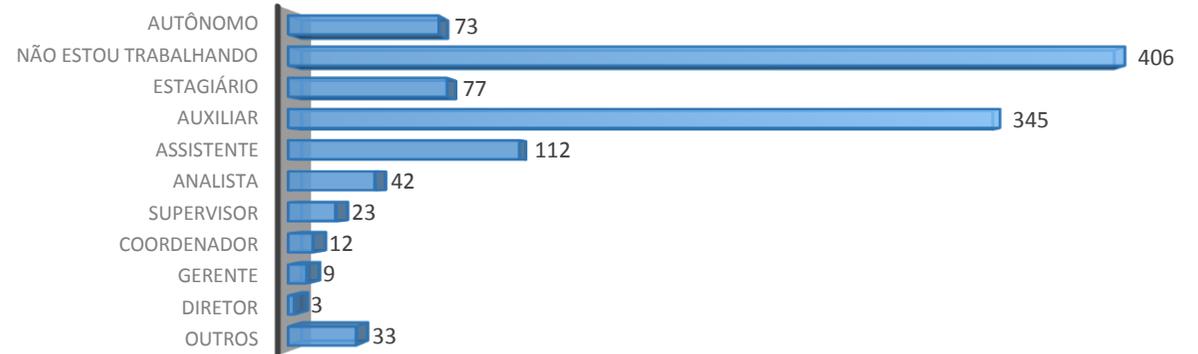
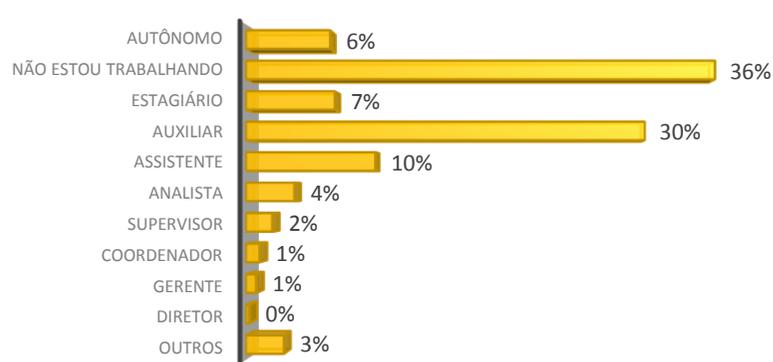


O que é mais importante para você ao cursar uma faculdade?



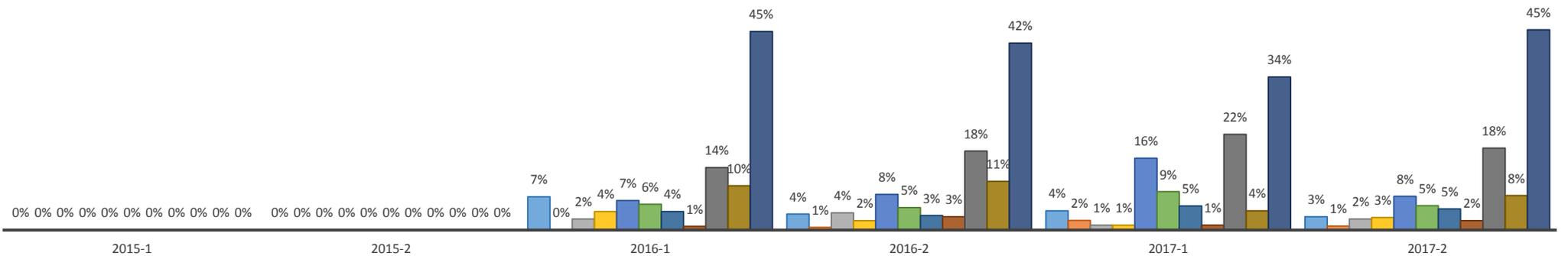
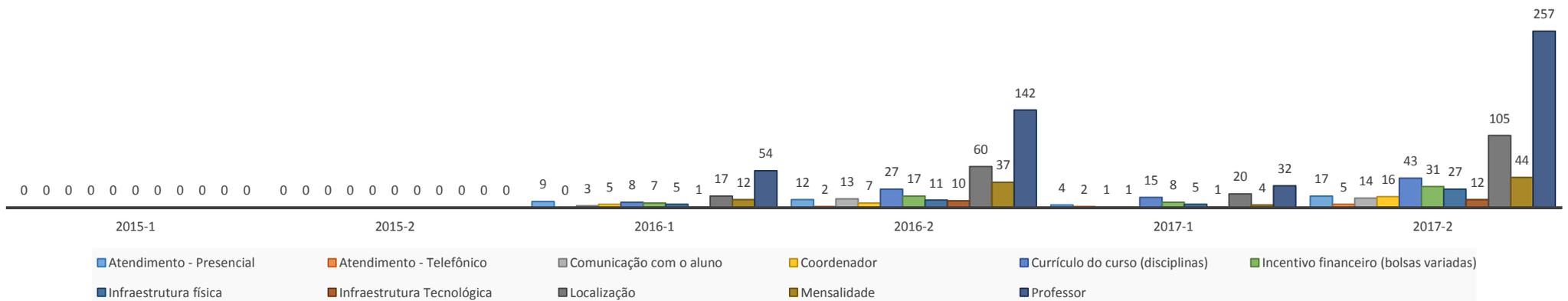
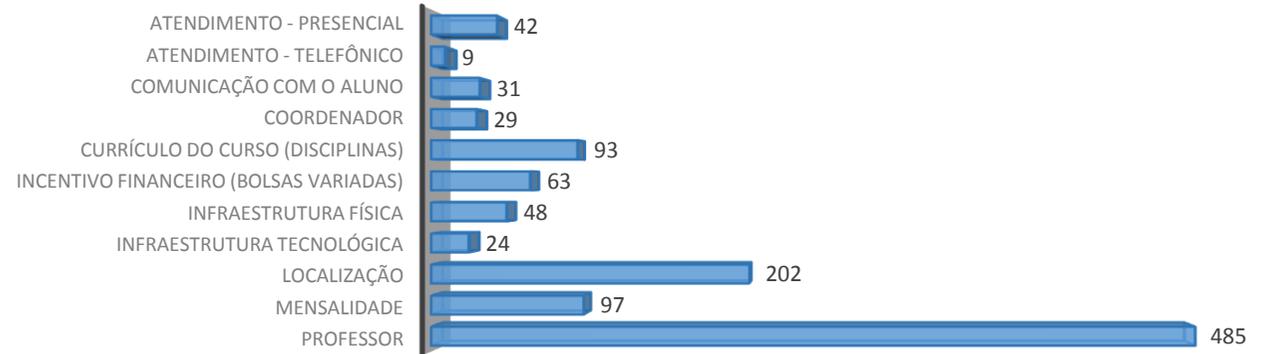
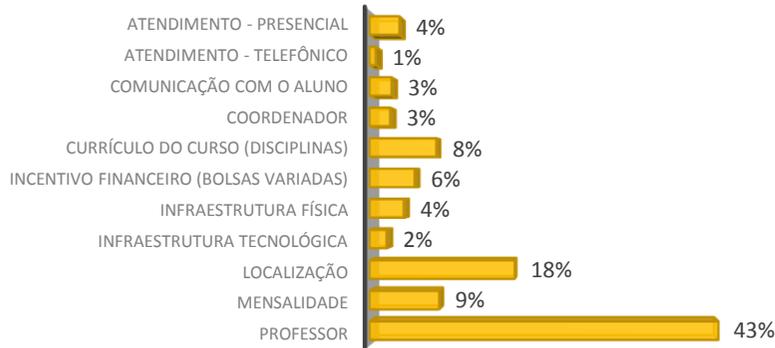


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

