



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	504 32%	798 51%	222 14%	39 2%	1.563
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	526 34%	799 51%	215 14%	22 1%	1.562
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	241 15%	822 53%	412 26%	88 6%	1.563
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	380 24%	782 50%	329 21%	72 5%	1.563
SALAS DE AULA : limpeza e ventilação.	286 22%	487 37%	349 27%	182 14%	1.304
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	269 21%	581 45%	358 27%	96 7%	1.304
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	249 16%	563 36%	518 33%	234 15%	1.564
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	177 11%	677 43%	532 34%	176 11%	1.562

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	265 20%	638 49%	315 24%	85 7%	1.303
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	306 33%	496 54%	99 11%	20 2%	921
O COORDENADOR: é acessível ao aluno?	465 36%	571 44%	216 17%	51 4%	1.303
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	426 27%	762 49%	300 19%	74 5%	1.562
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	165 18%	475 52%	216 23%	66 7%	922
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	1.126 72%	365 23%	61 4%	11 1%	1.563
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	763 59%	500 38%	36 3%	4 0%	1.303
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	805 52%	686 44%	64 4%	8 1%	1.563
OS PROFESSORES: fazem chamada?	1.103 85%	185 14%	11 1%	5 0%	1.304
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	572 44%	672 52%	54 4%	5 0%	1.303
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	532 41%	701 54%	61 5%	9 1%	1.303
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	307 26%	535 46%	243 21%	85 7%	1.170
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	346 27%	631 48%	259 20%	67 5%	1.303
Você acessa o aluno online frequentemente?	467 51%	388 42%	64 7%	2 0%	921
Você acessa o Office365 (email) frequentemente?	158 17%	222 24%	295 32%	246 27%	921
Você acessa o portal frequentemente?	406 44%	444 48%	64 7%	8 1%	922
Você se sente apto para utilizar os recursos de TI?	319 35%	418 45%	148 16%	36 4%	921
Você utiliza o Moodlerooms (AVA) frequentemente?	412 45%	391 42%	84 9%	34 4%	921
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	114 12%	256 28%	397 43%	154 17%	921
Você utiliza o recurso de internet frequente?	376 41%	291 32%	185 20%	69 7%	921
Você utiliza o recurso de WIFI frequentemente?	158 17%	159 17%	202 22%	403 44%	922

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	2.632 22%	5.509 46%	2.935 24%	909 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	9.591 40%	9.786 40%	3.374 14%	1.442 6%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	793	61%
Localização	87	7%
Preço	256	20%
Prestígio da Faculdade	25	2%
Qualidade do curso	124	10%
Outros	19	1%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	64	5%
Obter melhor emprego	526	40%
Obter melhor salário	131	10%
Ter um bom ambiente de convivência	2	0%
Ter um ensino de qualidade	559	43%
Outros	21	2%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	51	4%
Não estou trabalhando	220	17%
Estagiário	185	14%
Auxiliar	255	20%
Assistente	271	21%
Analista	153	12%
Supervisor	37	3%
Coordenador	34	3%
Gerente	28	2%
Diretor	4	0%
Outros	66	5%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	1.403	90%
INSATISFEITO	124	8%
NÃO SEI RESPONDER	36	2%

**Qual a sua renda mensal atual?**

Não possuo renda	71	5%
De 0 até 880	272	21%
De 881 até 1760	586	45%
De 1761 até 3720	238	18%
De 3721 até 5000	55	4%
De 5001 até 8800	6	0%

**Qual a renda mensal da sua família?**

Não possuo renda	23	4%
De 0 até 880	46	7%
De 881 até 1760	146	23%
De 1761 até 3720	418	66%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	20	1%
Atendimento - Telefônico	5	0%
Comunicação com o aluno	24	2%
Coordenador	18	1%
Currículo do curso (disciplinas)	111	7%
Incentivo financeiro (bolsas variadas)	120	8%
Infraestrutura física	102	7%
Infraestrutura Tecnológica	66	4%
Localização	431	28%
Mensalidade	205	14%
Professor	413	27%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	339	23%
Atendimento - Telefônico	75	5%
Comunicação com o aluno	233	16%
Coordenador	82	6%
Currículo do curso (disciplinas)	76	5%
Incentivo financeiro (bolsas variadas)	127	9%
Infraestrutura física	206	14%
Infraestrutura Tecnológica	79	5%
Localização	53	4%
Mensalidade	84	6%
Professor	130	9%

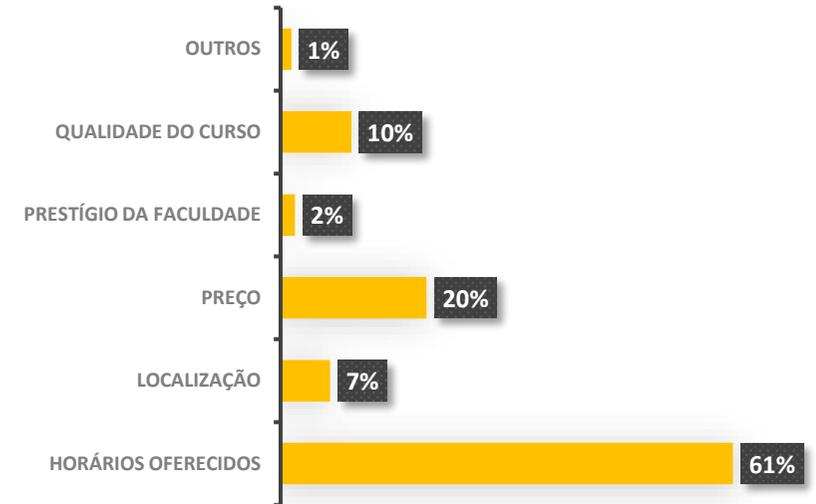
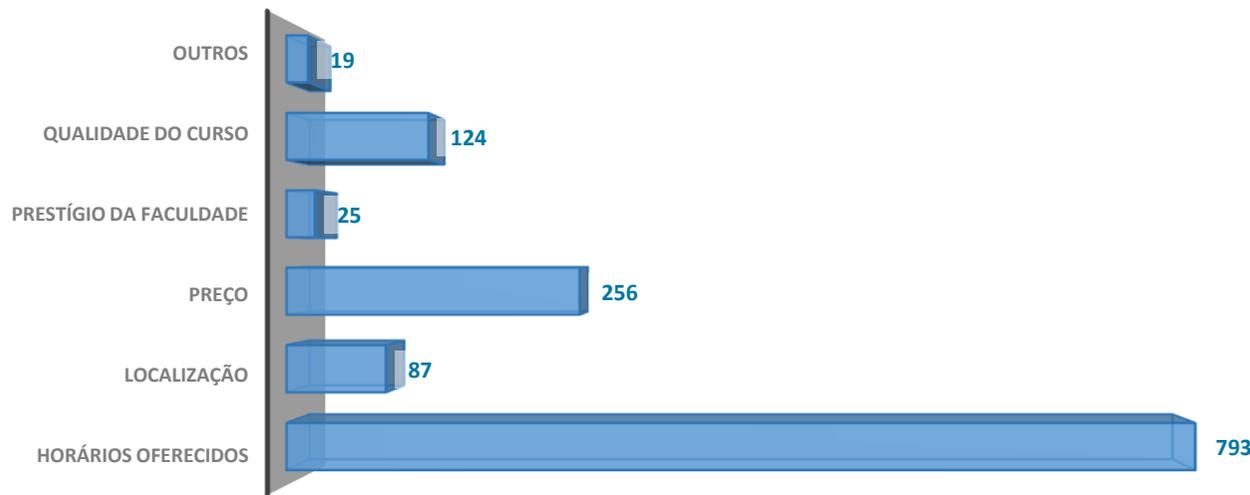
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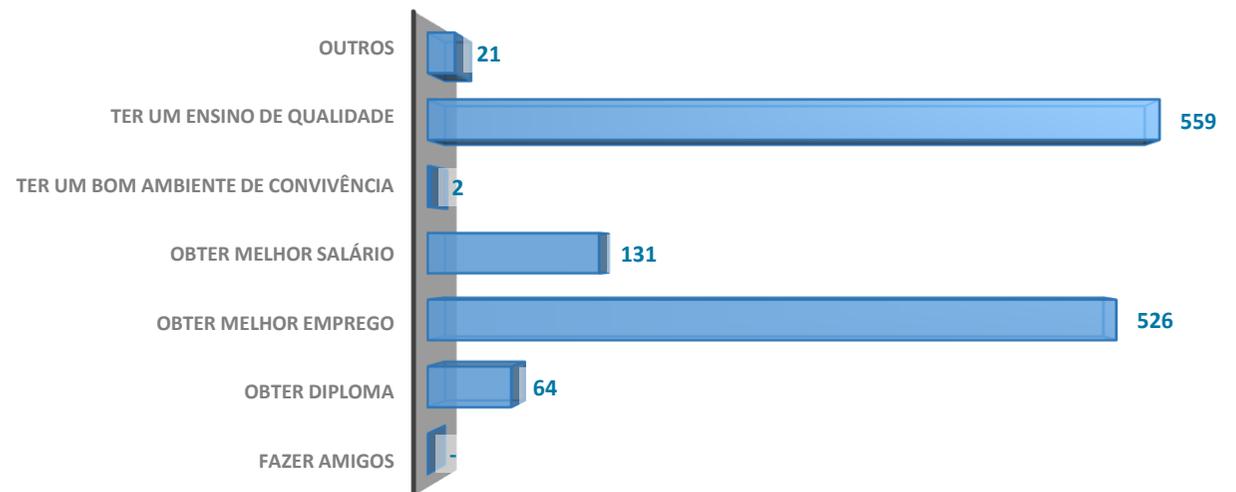
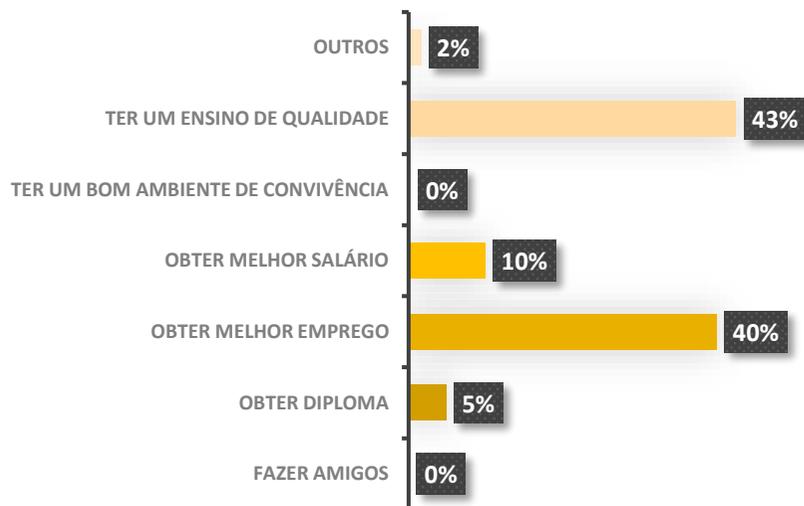
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

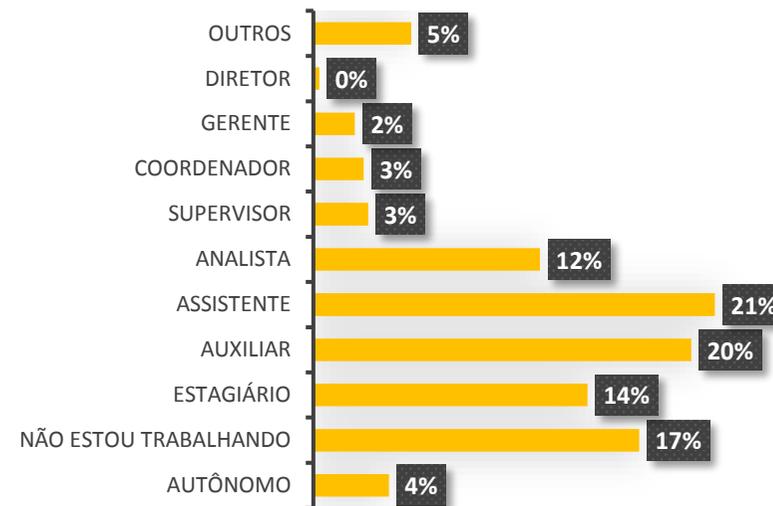
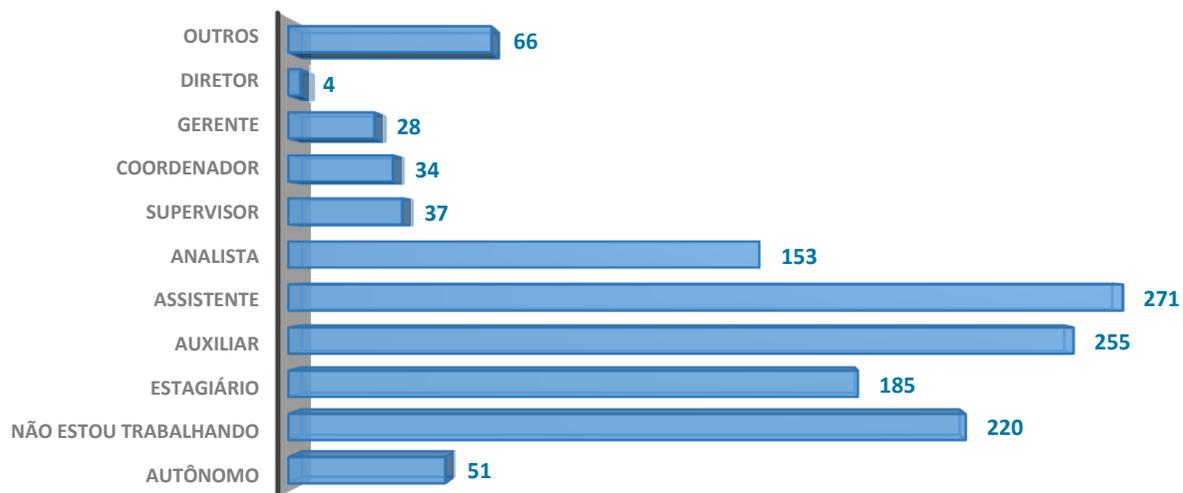


O que é mais importante para você ao cursar uma faculdade?

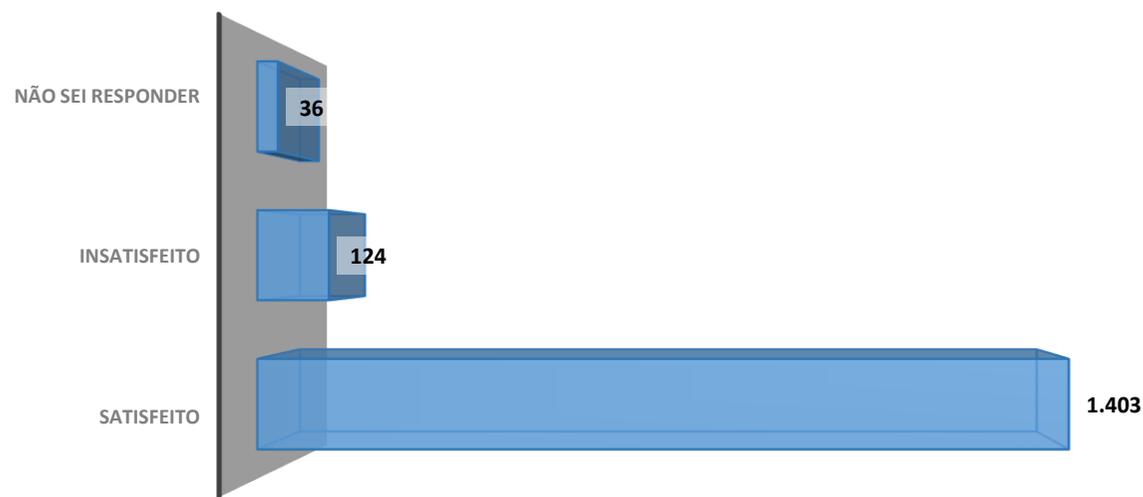
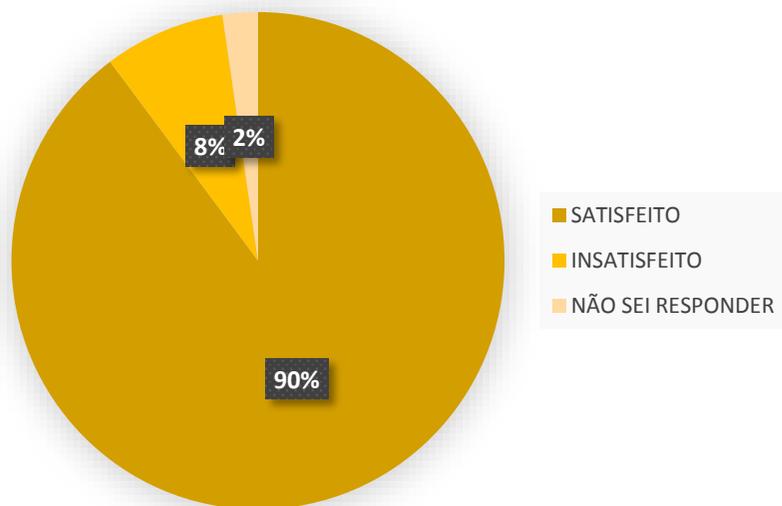




Qual o cargo que você ocupa na empresa em que trabalha?

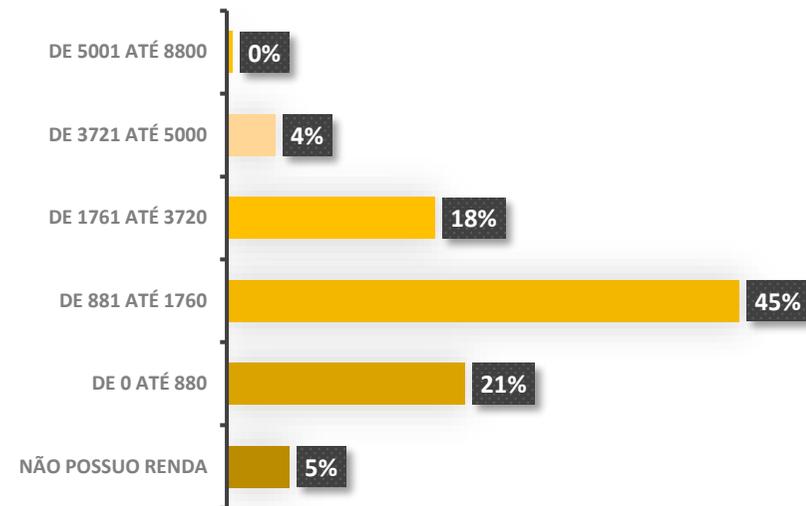
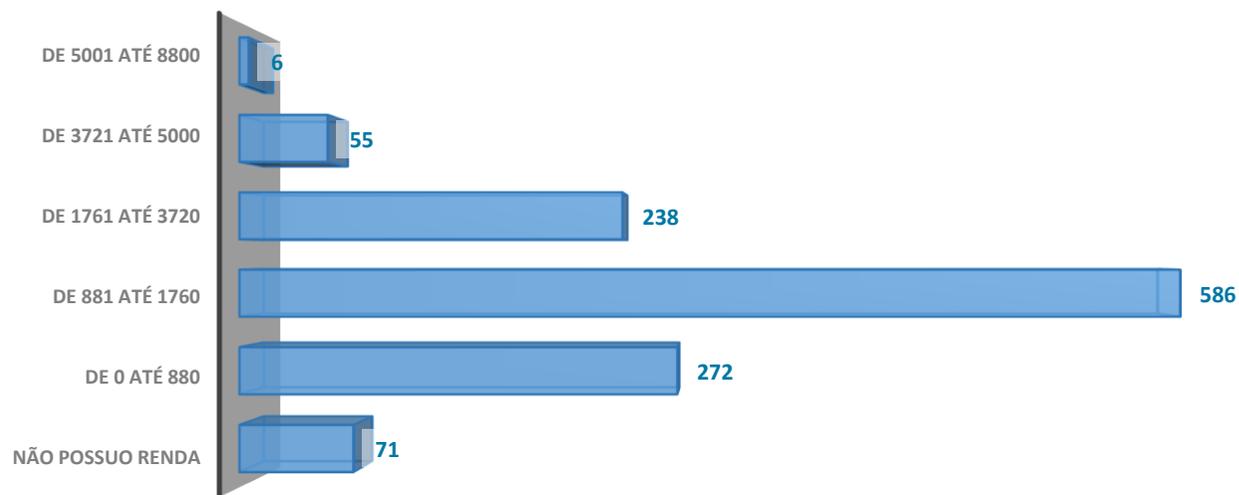


O CURSO - Em relação ao seu curso, você se considera:

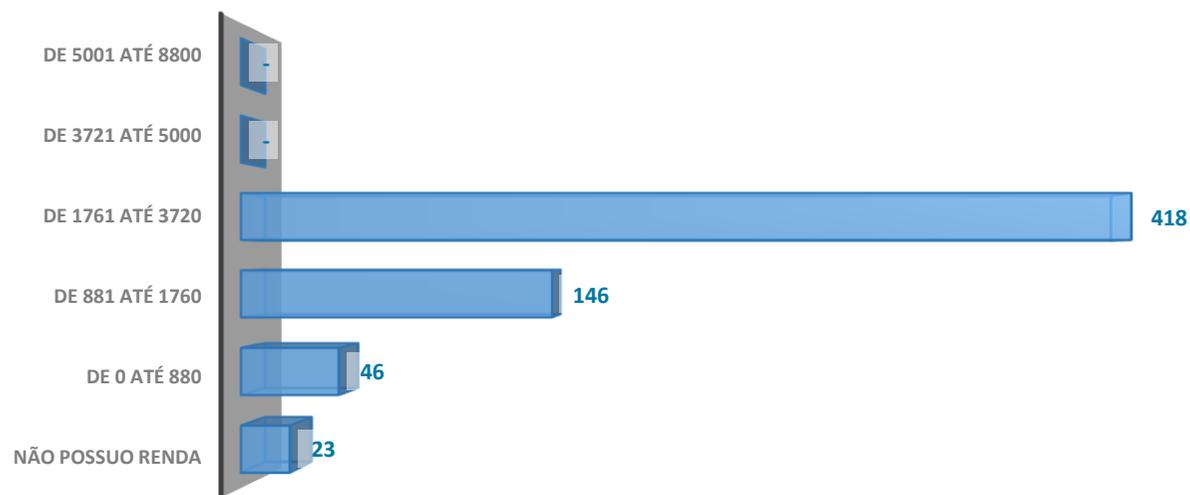
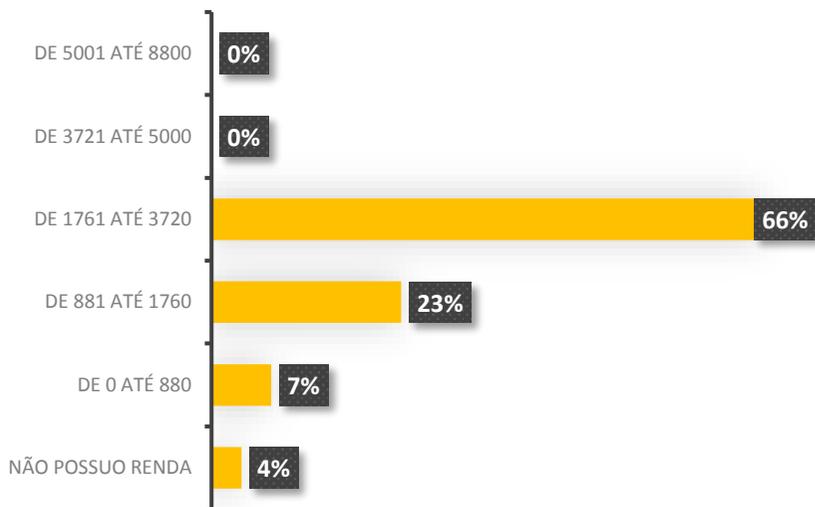




Qual a sua renda mensal atual?

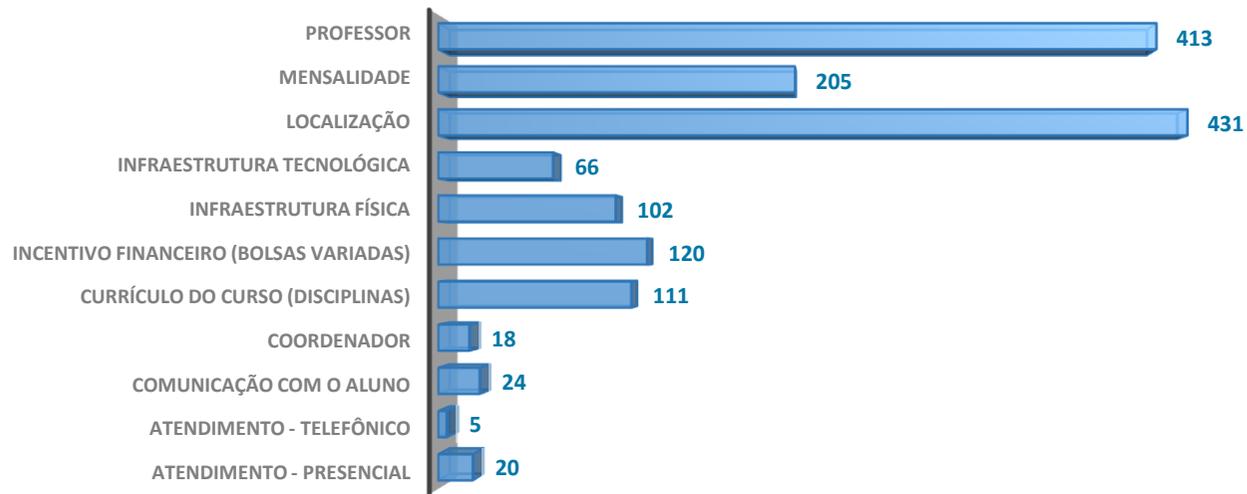


Qual a renda mensal da sua família?

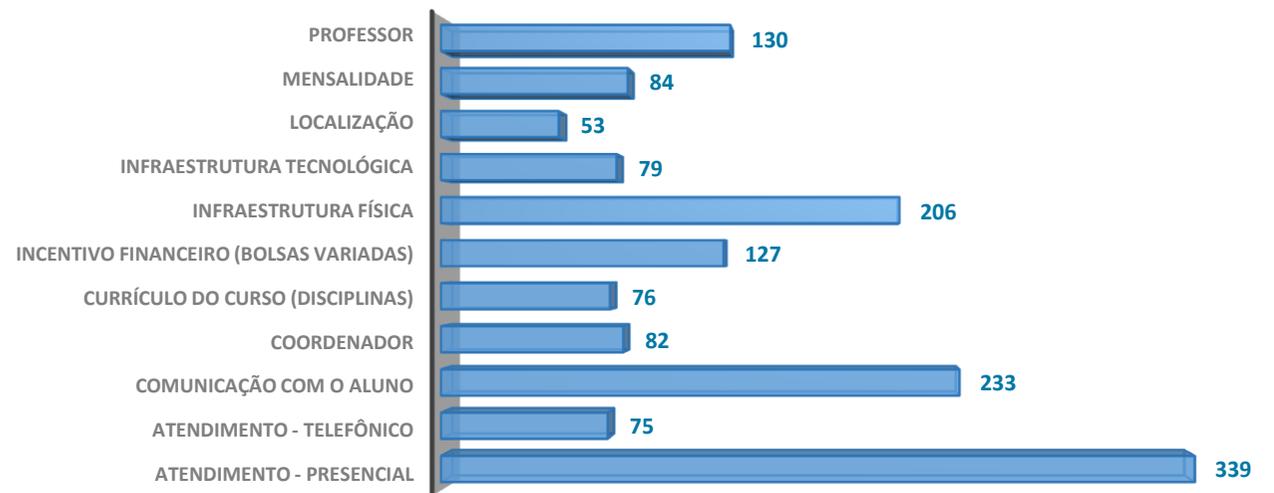
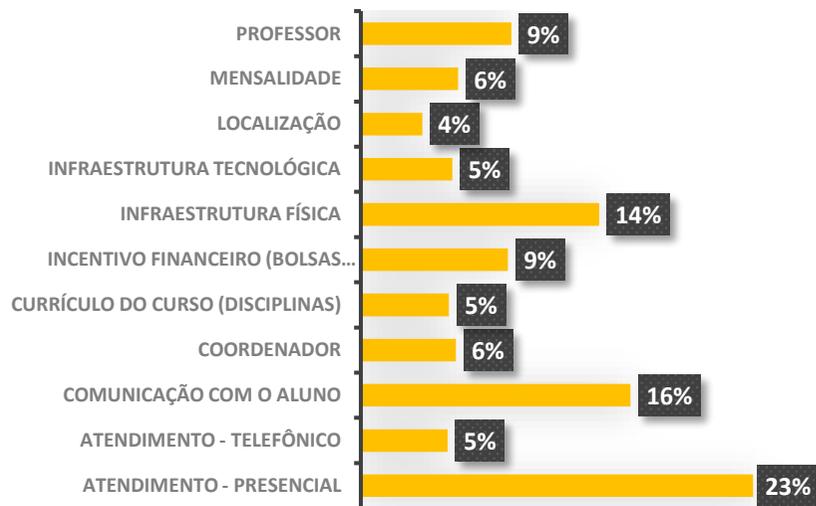




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

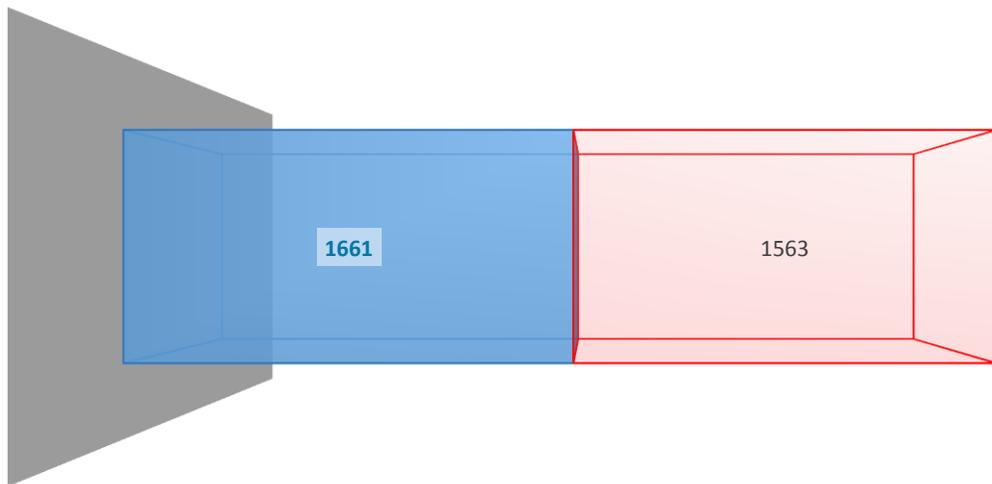


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

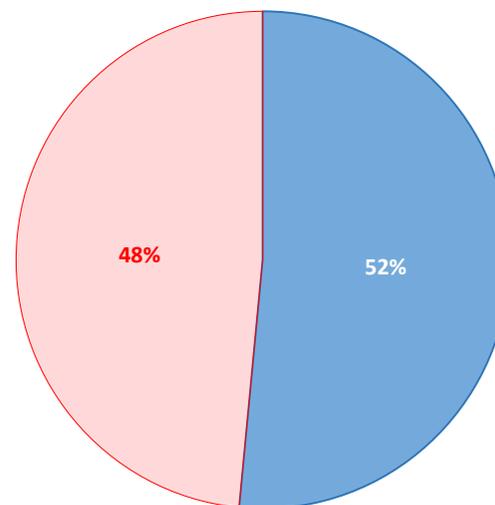




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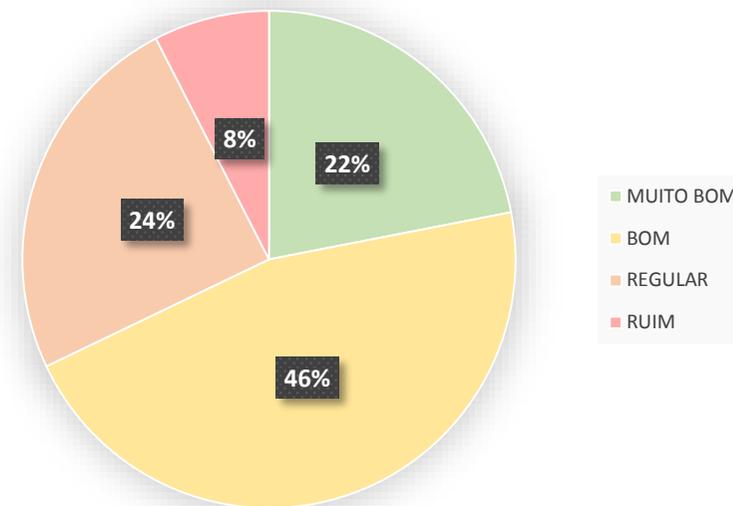
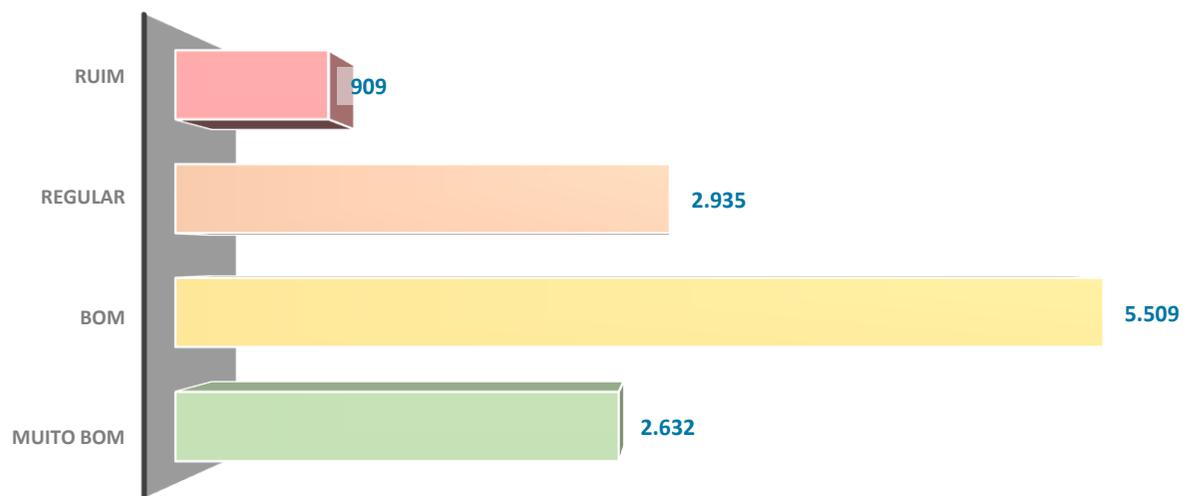


■ Não responderam  
■ Responderam

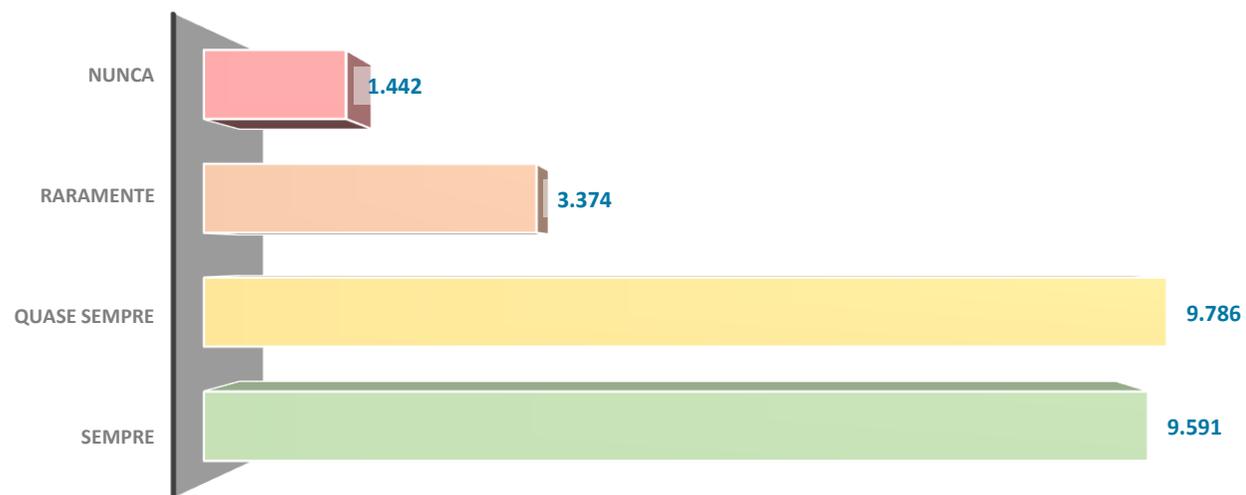
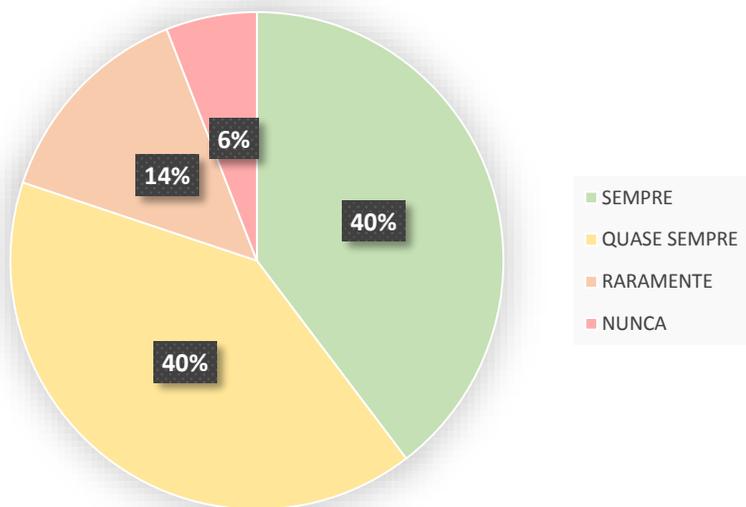




GERAL - Questões Objetivas Qualitativas

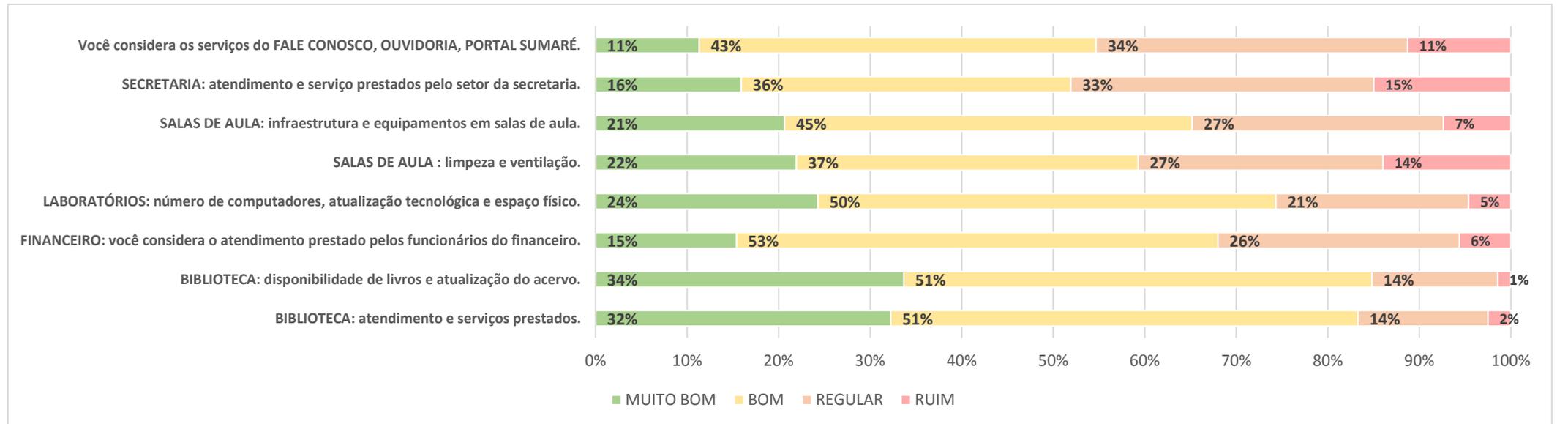
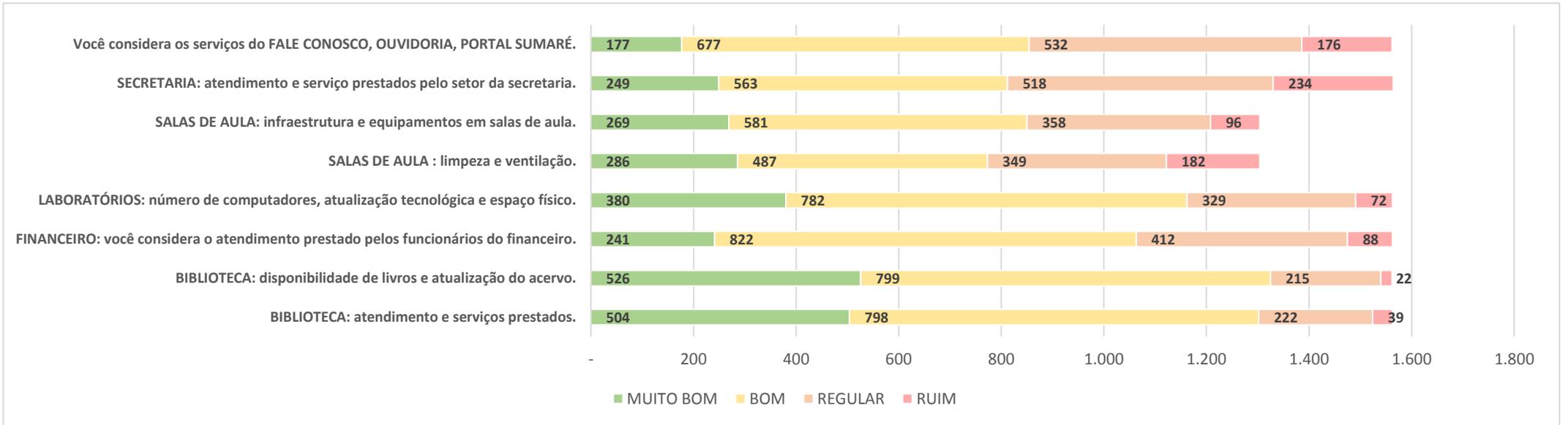


GERAL - Questões Objetivas Periodicidade



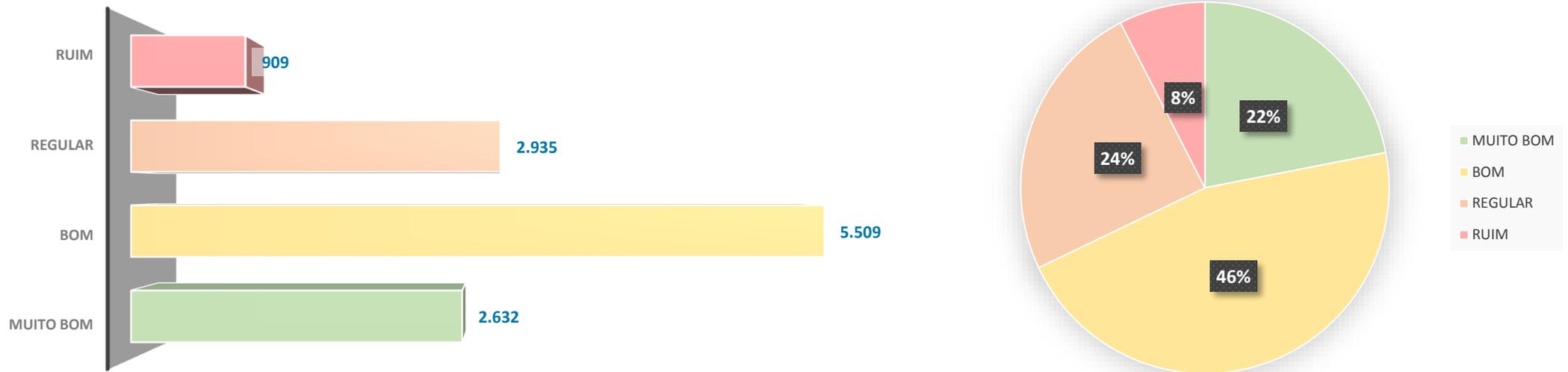


**Questões Objetivas**

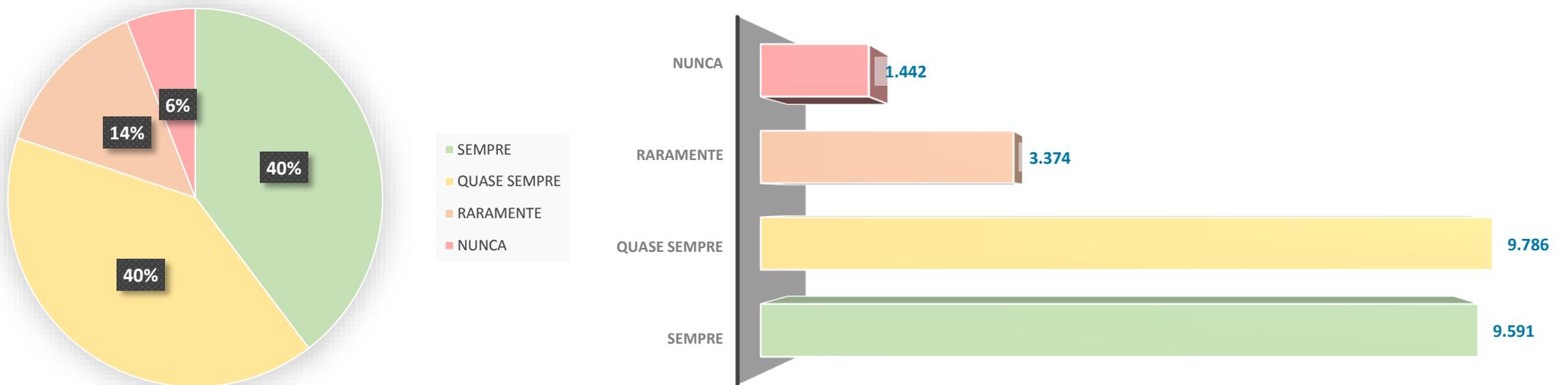




GERAL - Questões Objetivas Qualitativas

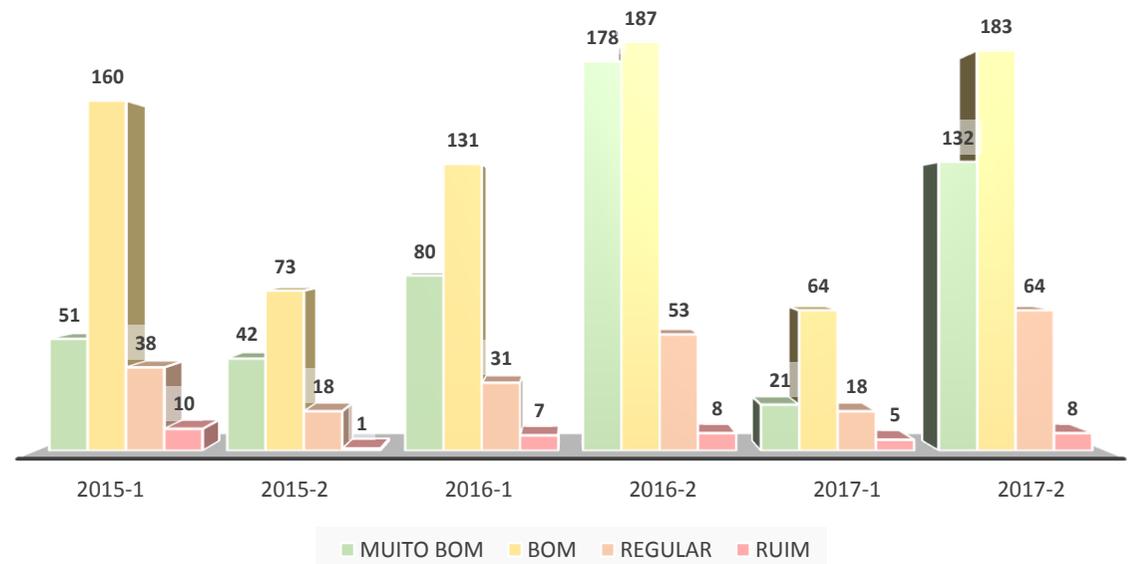
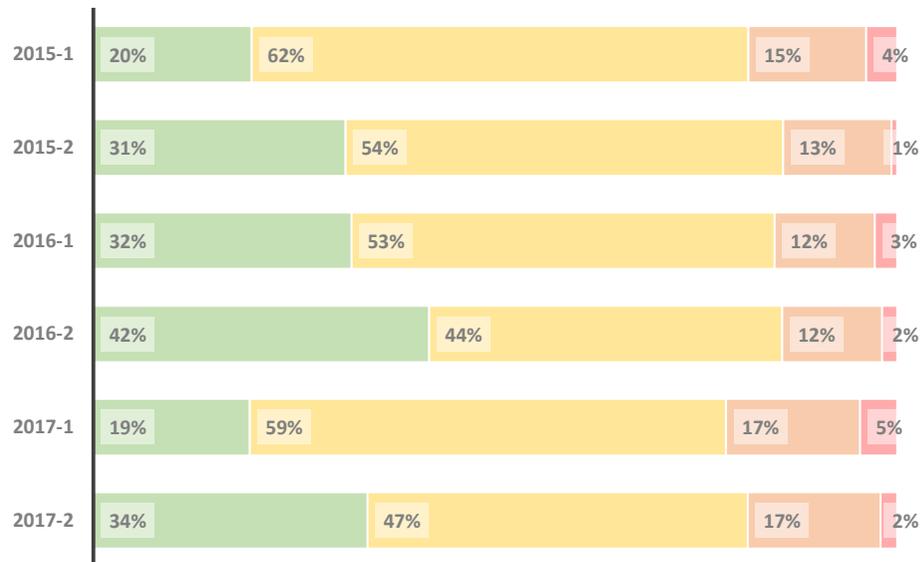
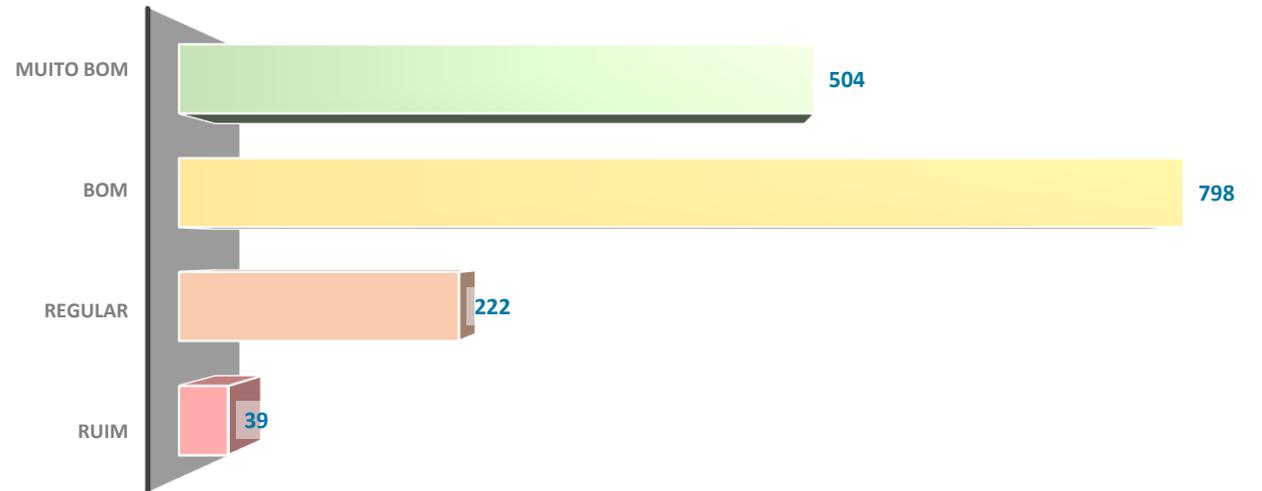
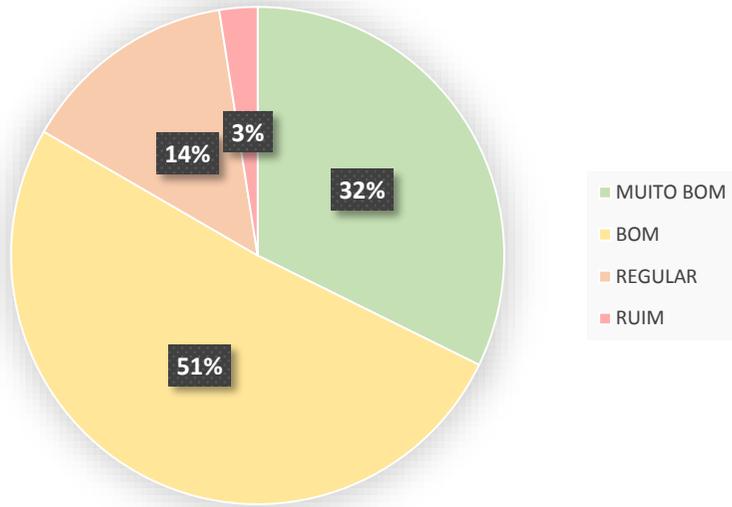


GERAL - Questões Objetivas Periodicidade



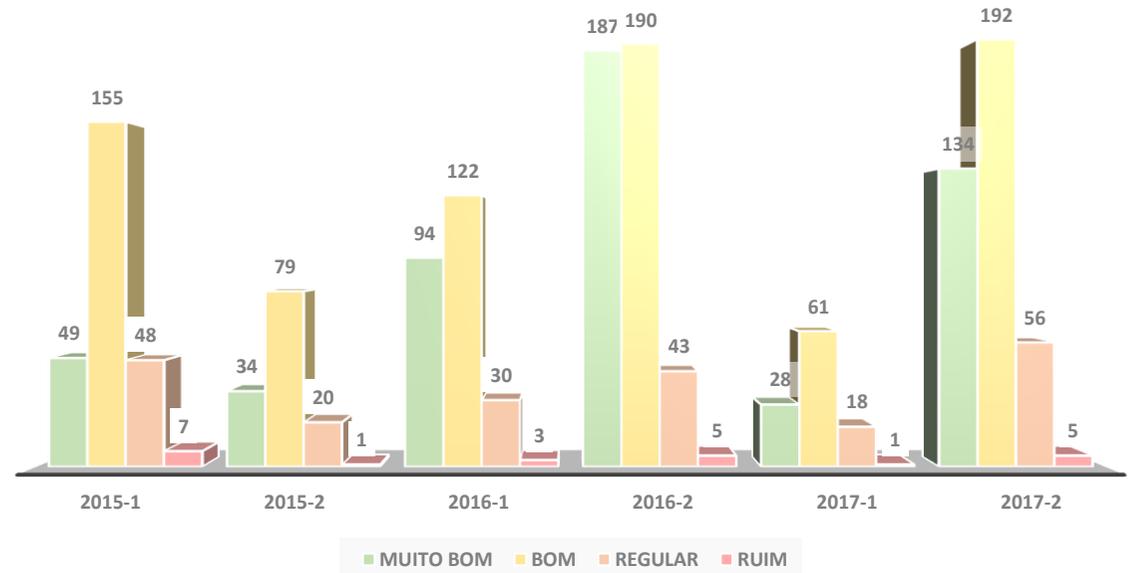
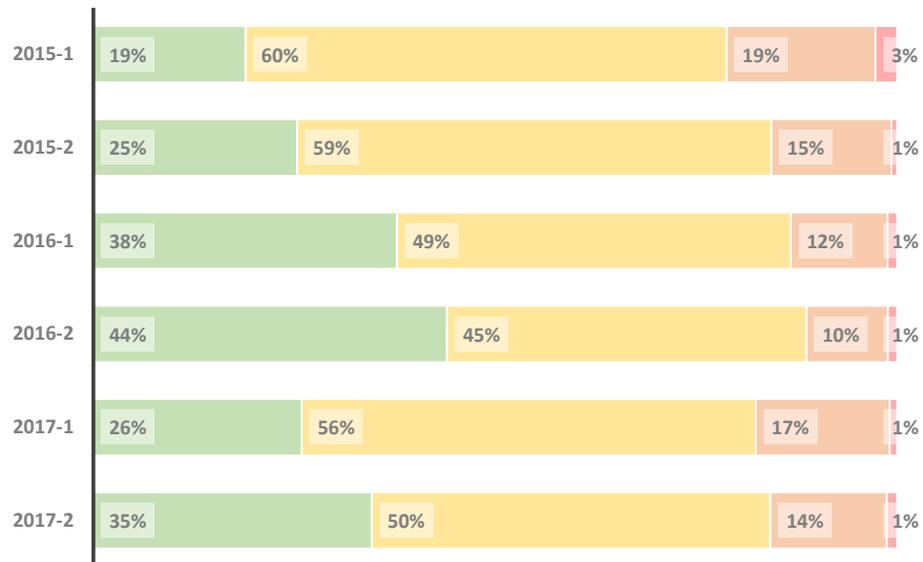
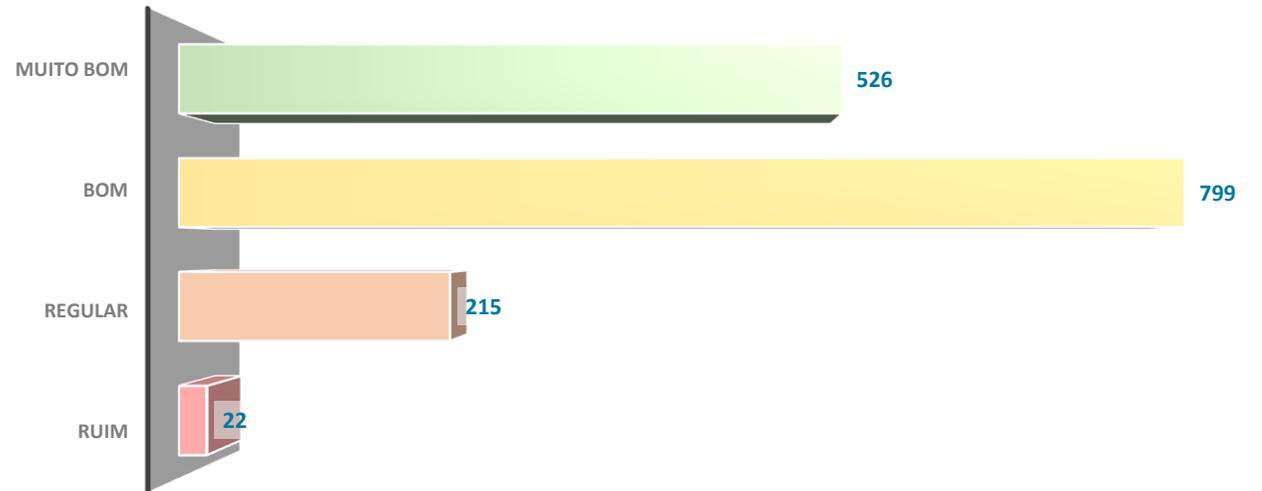
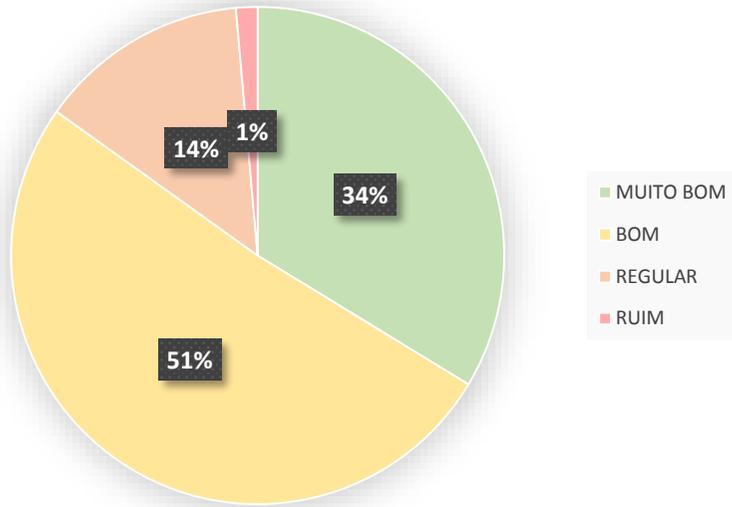


**BIBLIOTECA: atendimento e serviços prestados.**



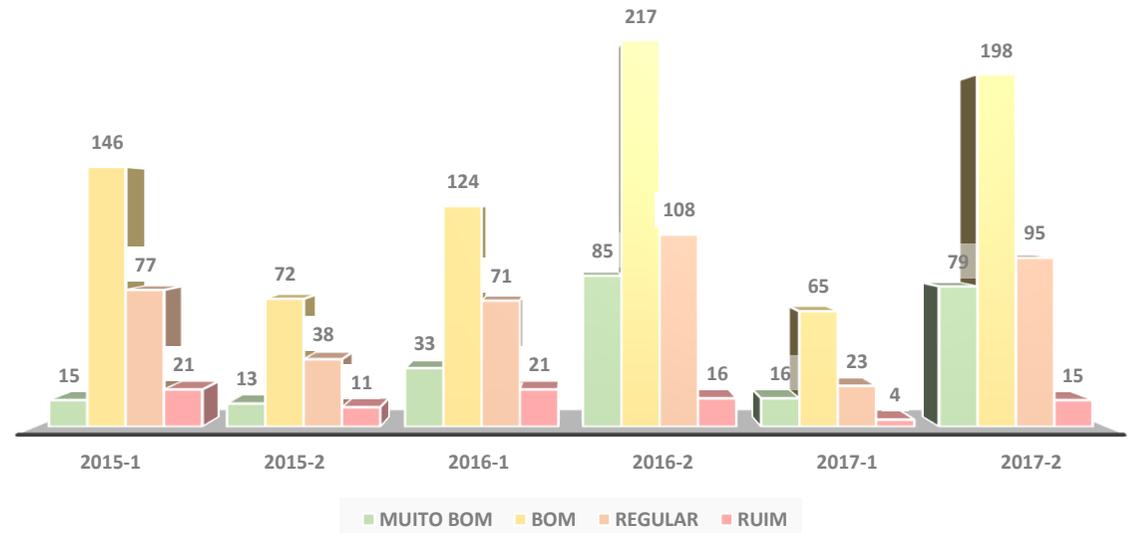
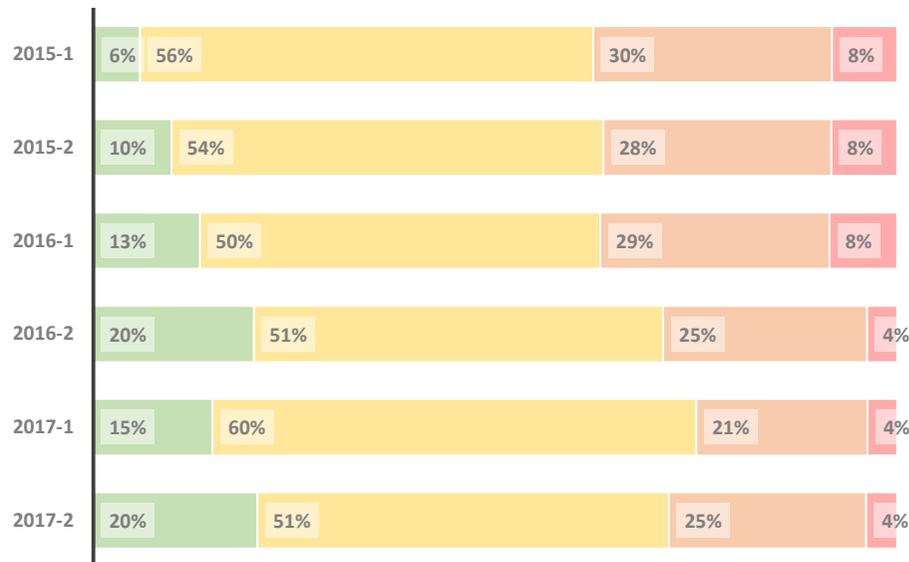
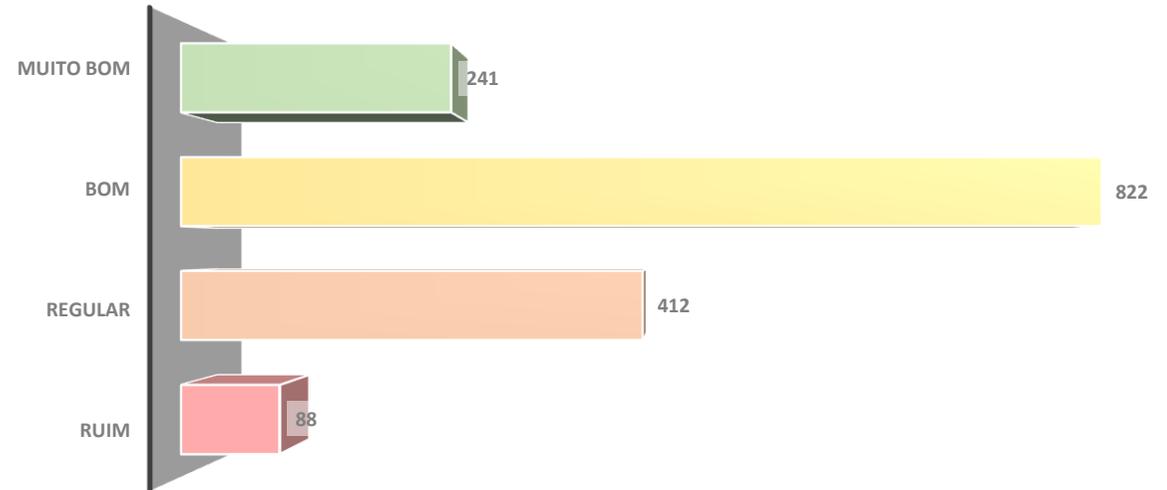
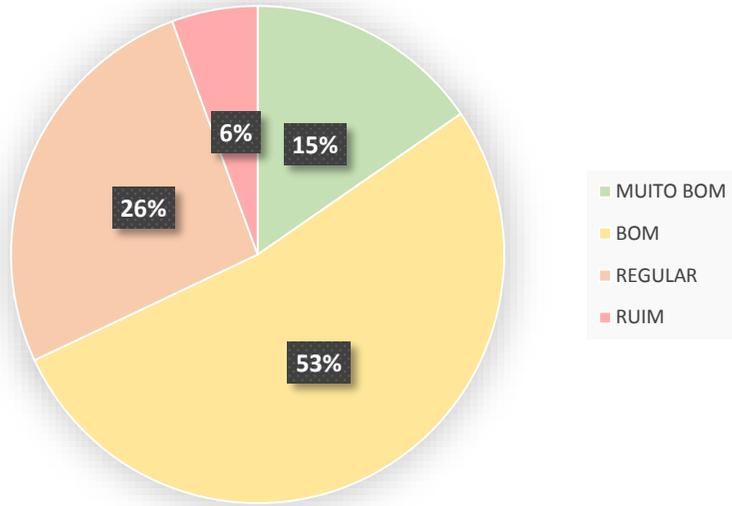


**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



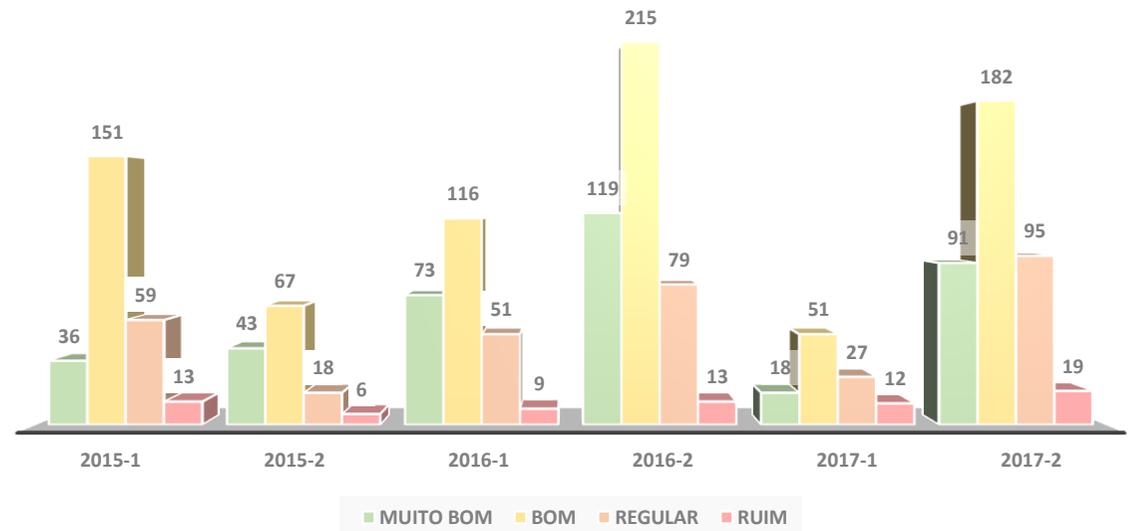
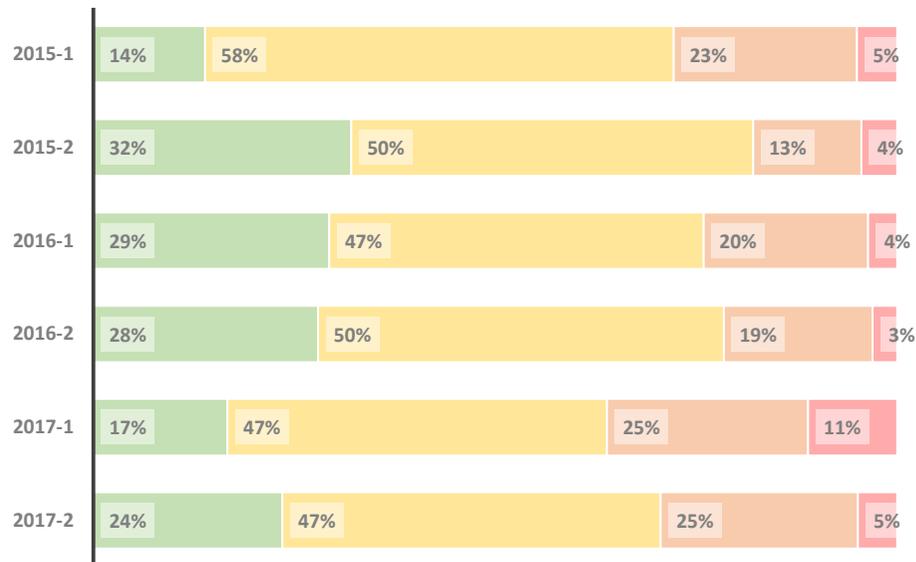
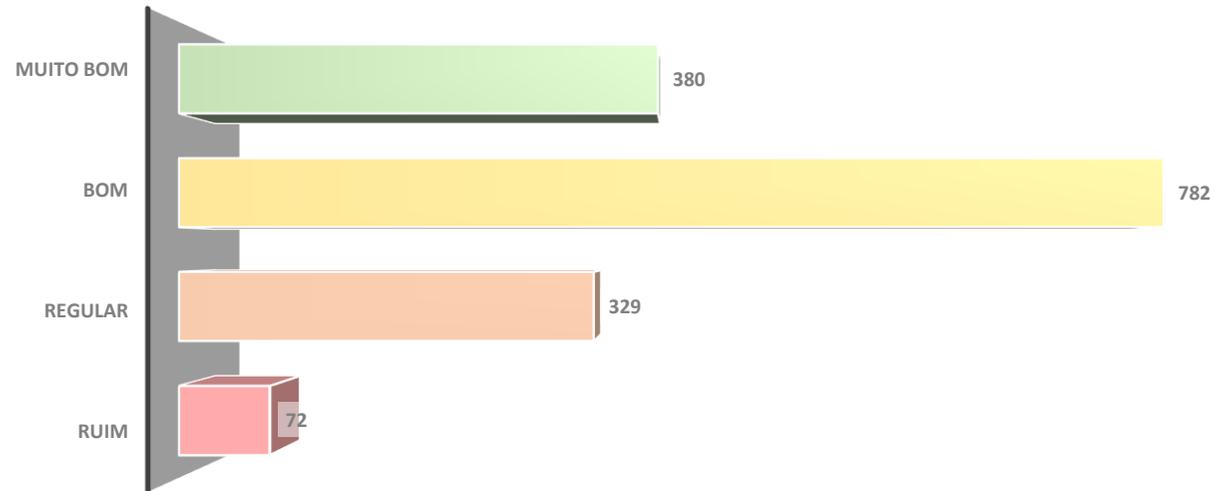
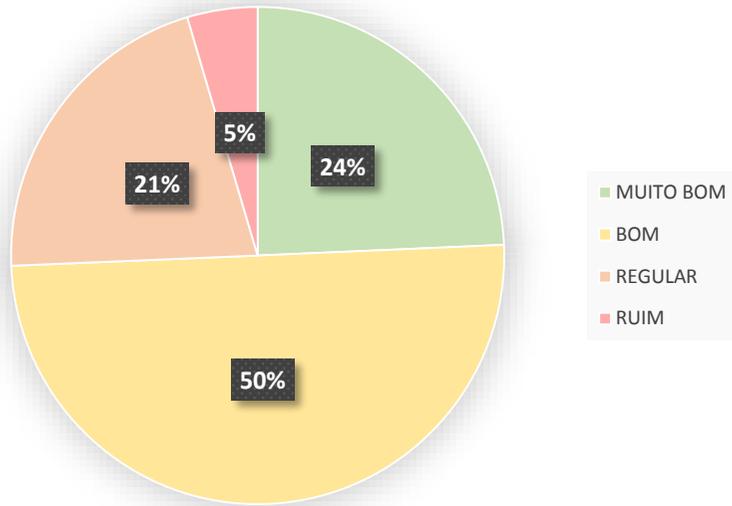


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



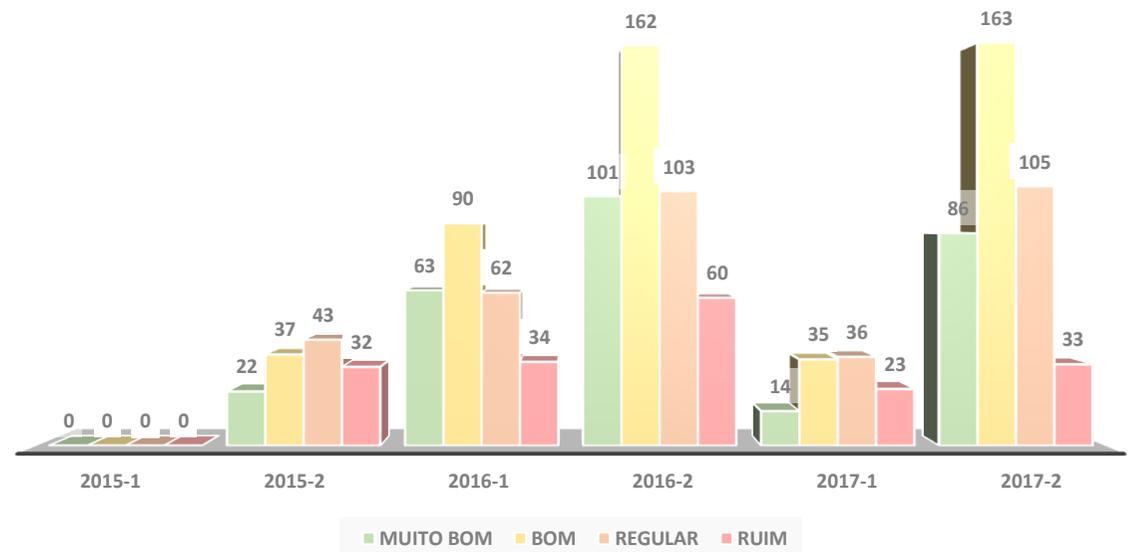
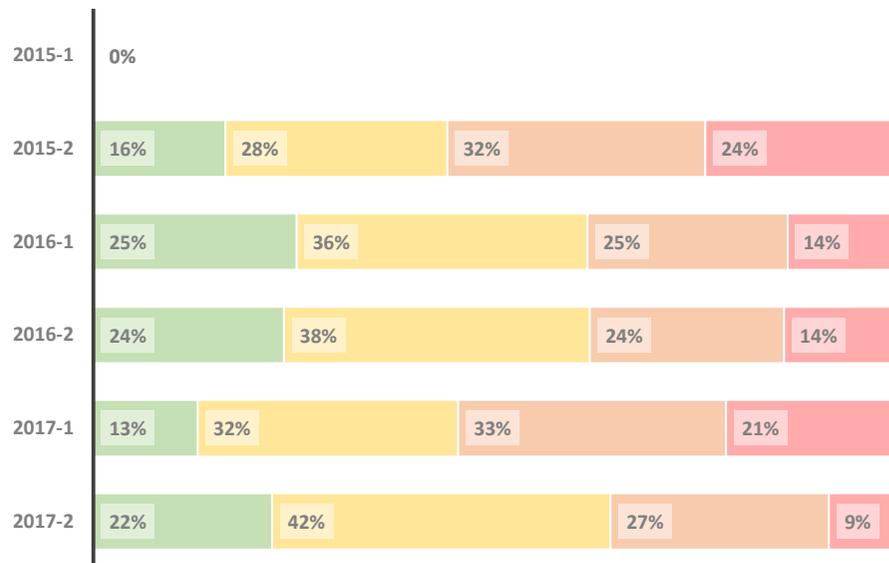
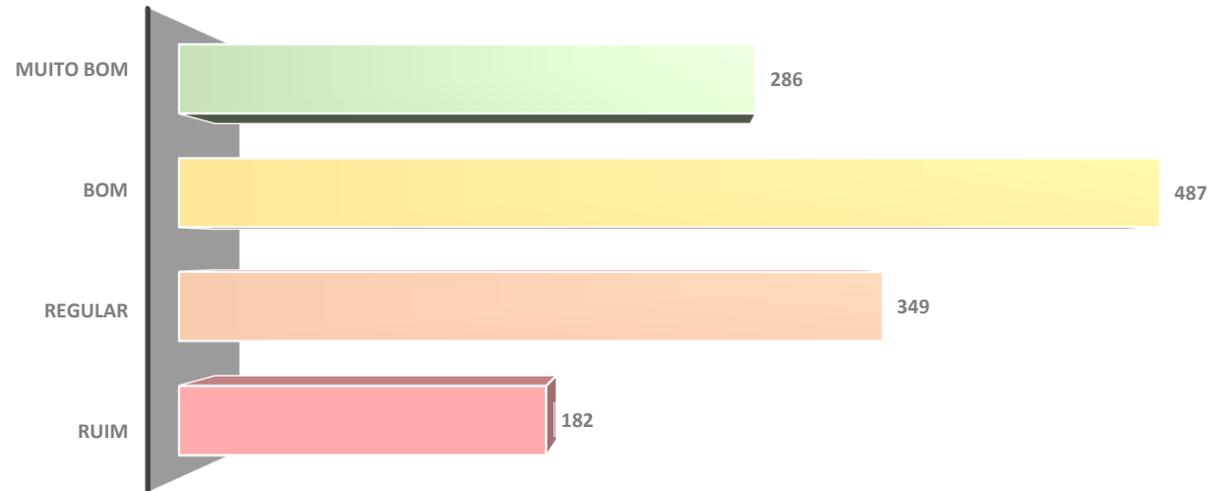
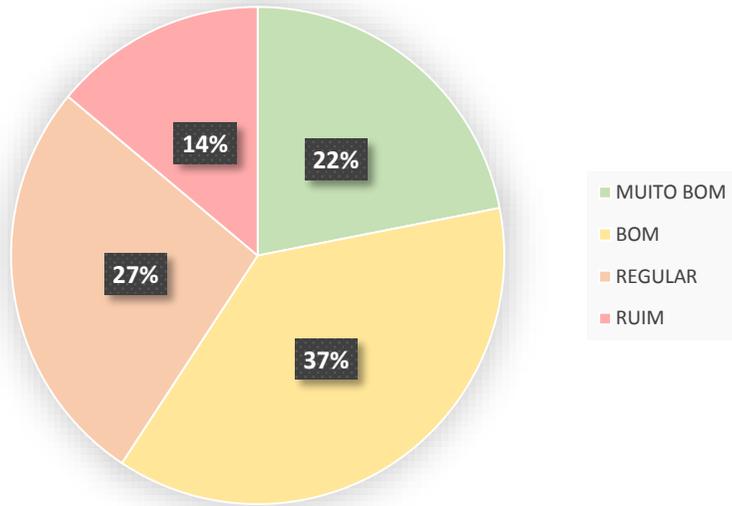


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



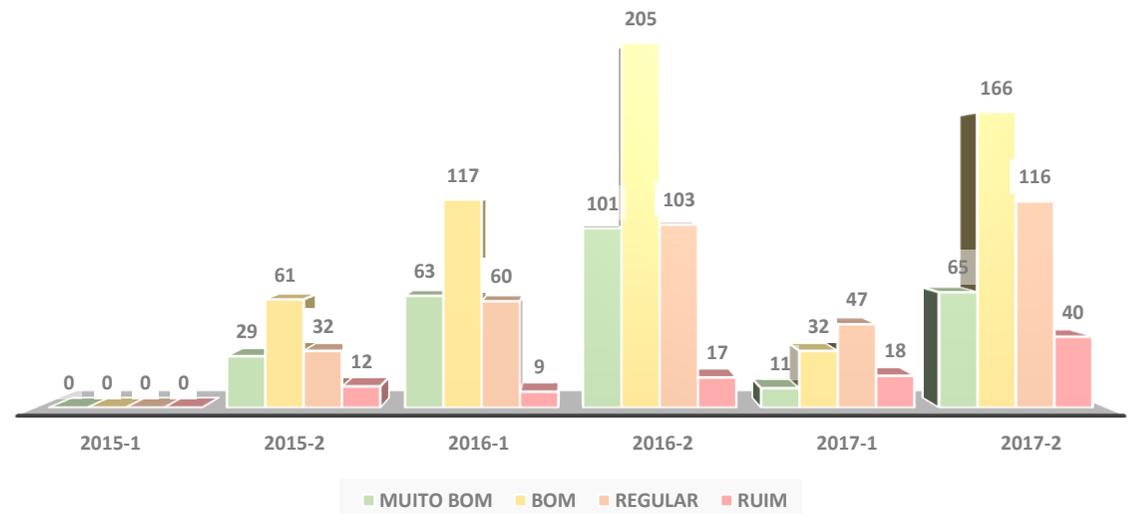
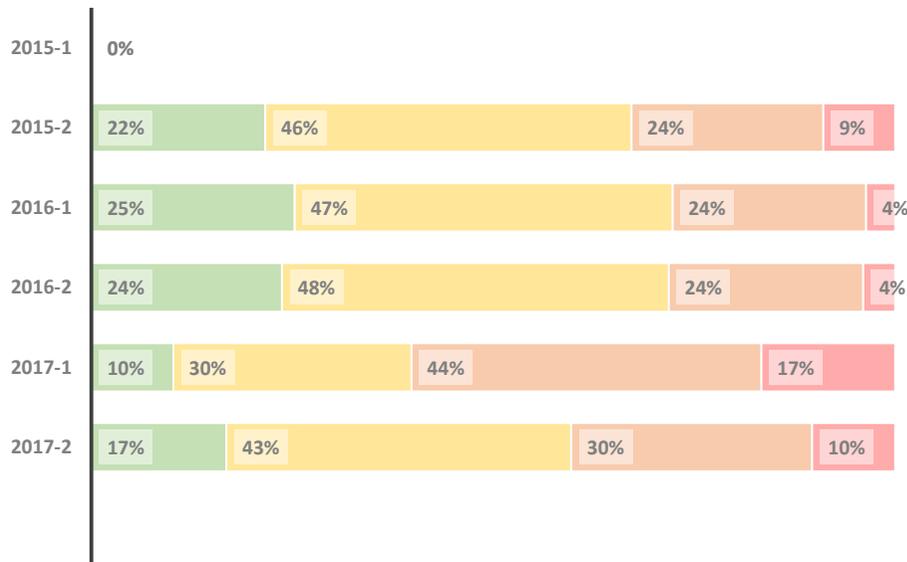
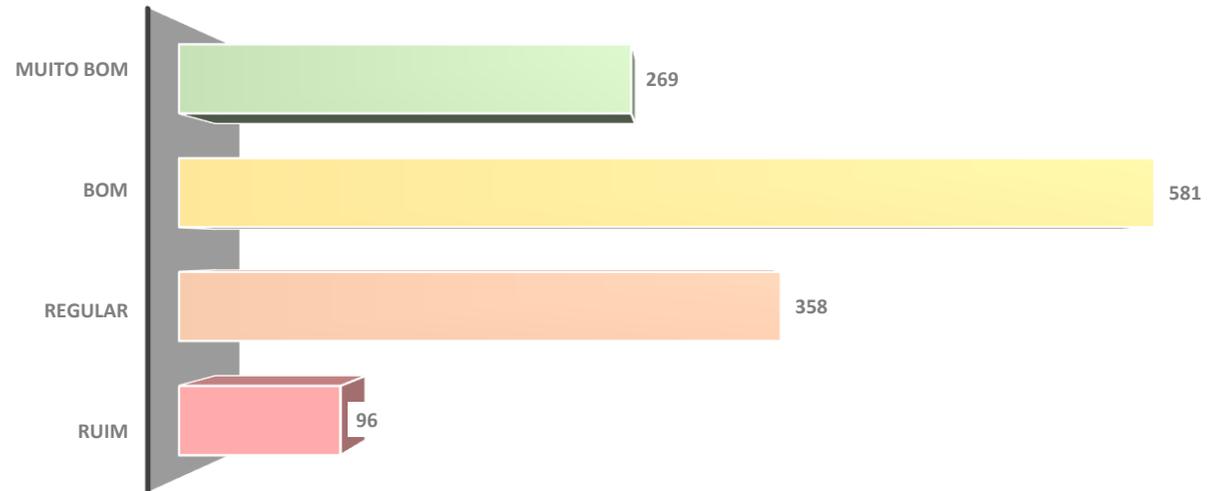
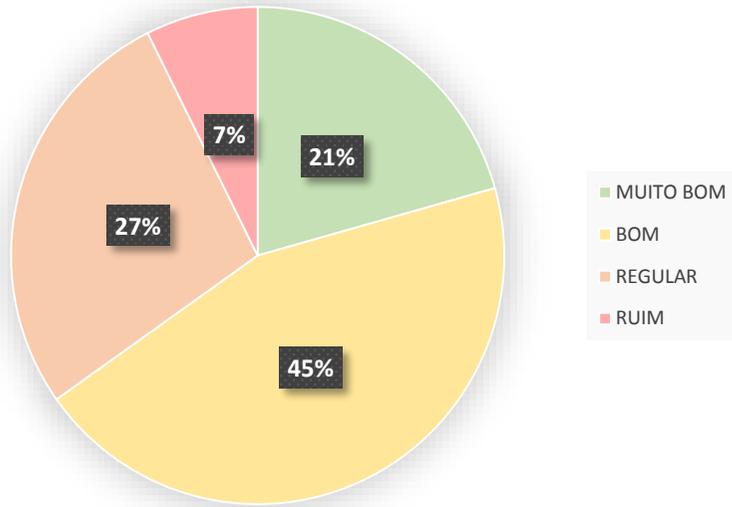


SALAS DE AULA : limpeza e ventilação.



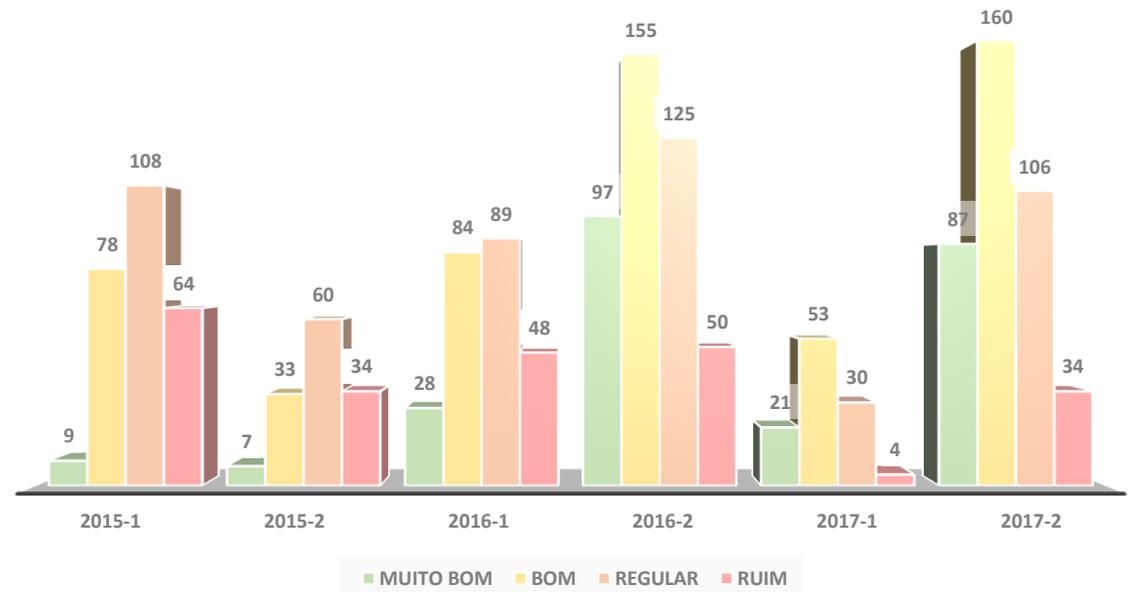
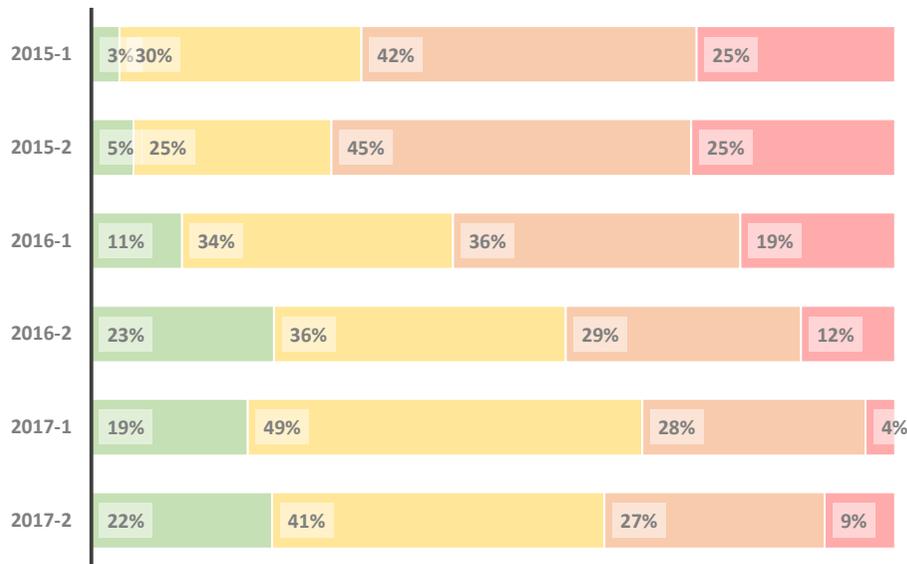
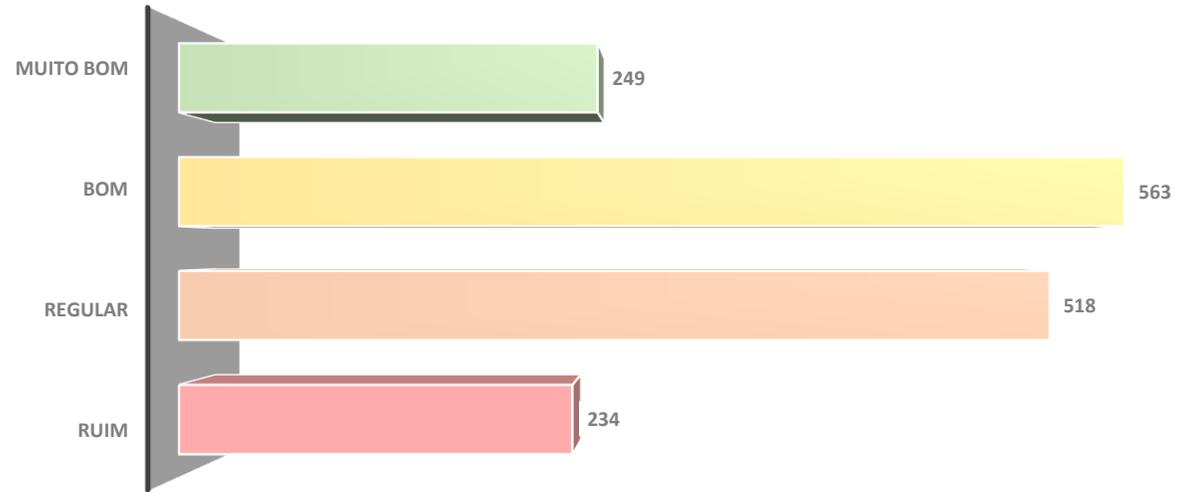
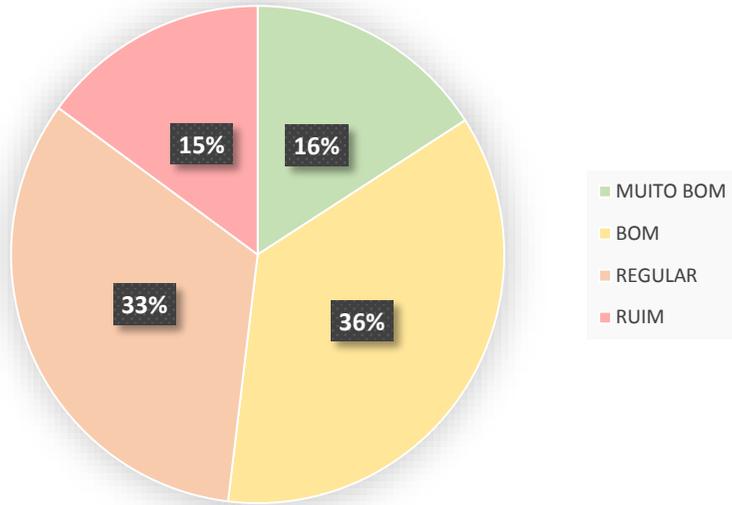


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



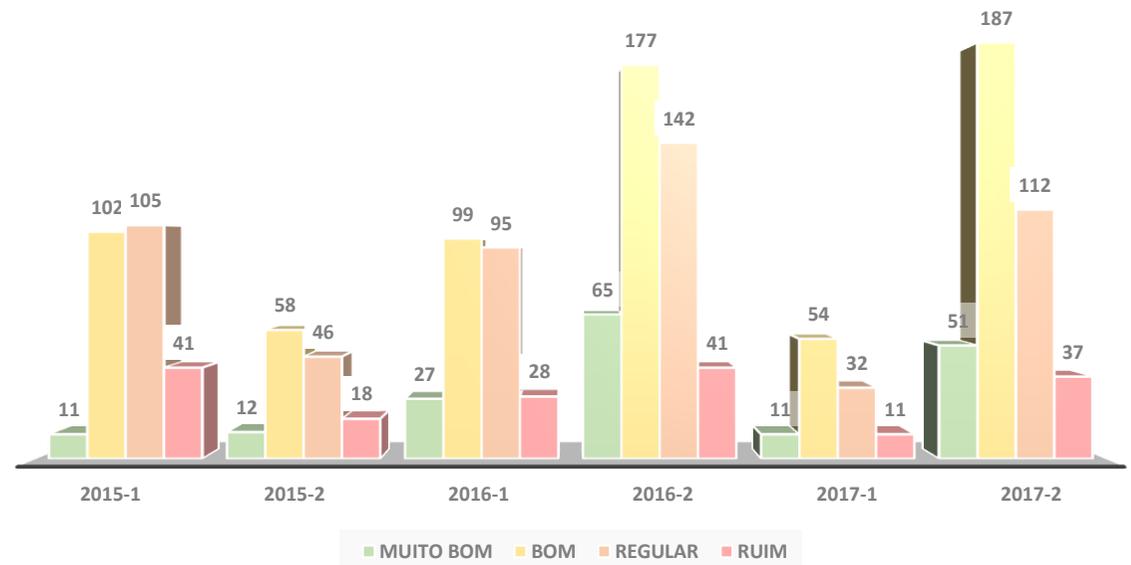
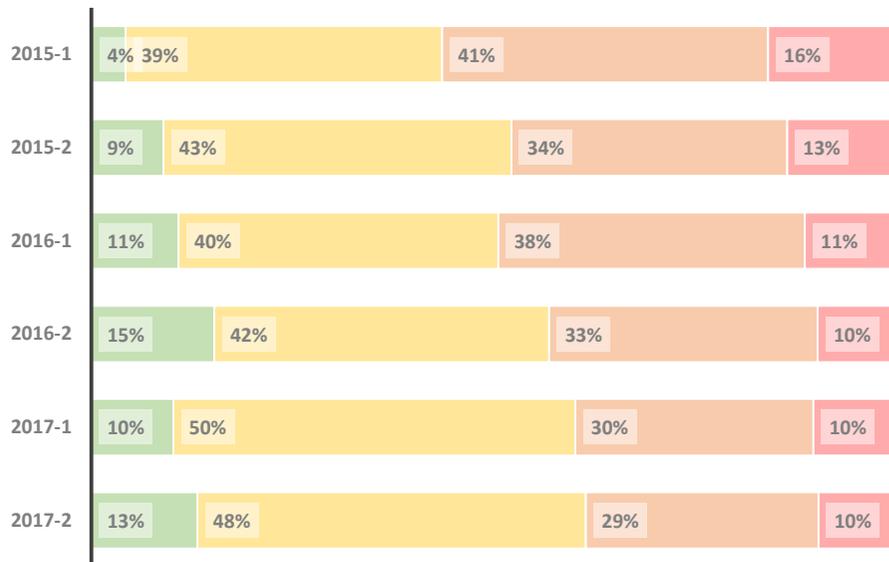
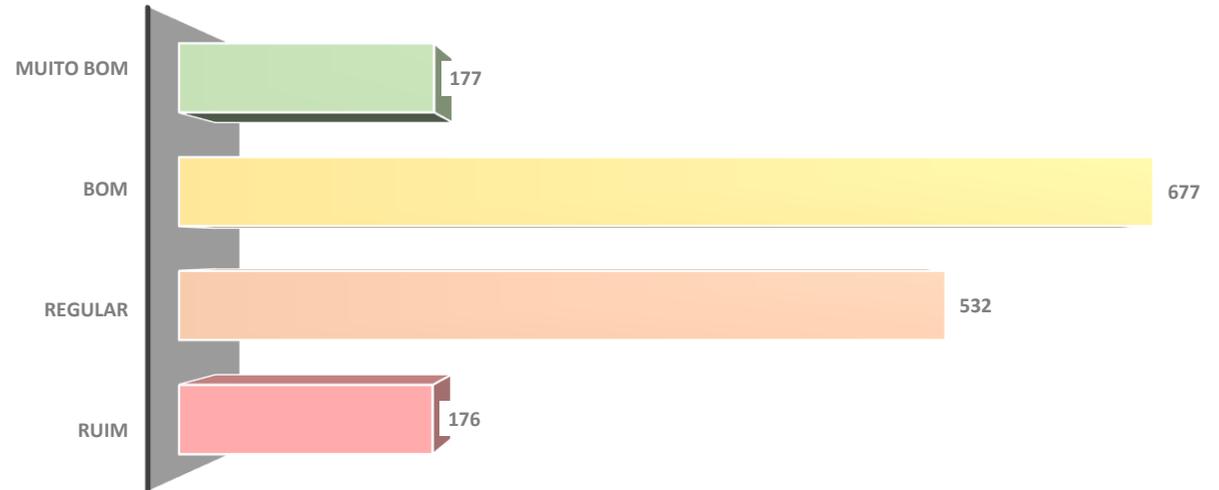
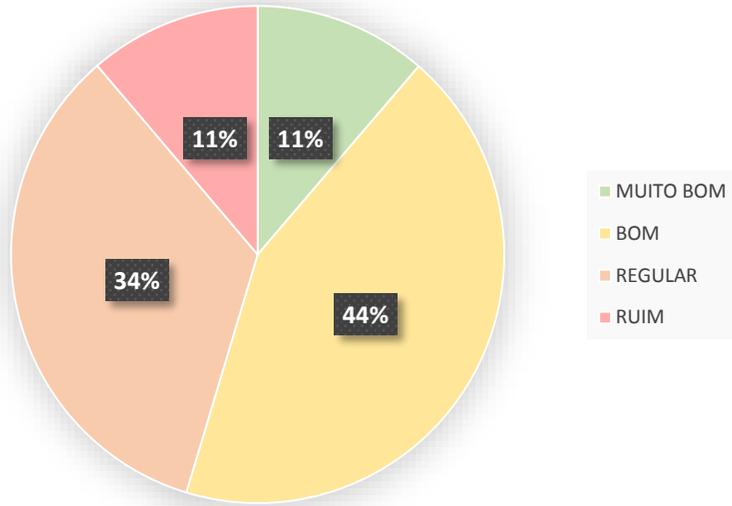


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



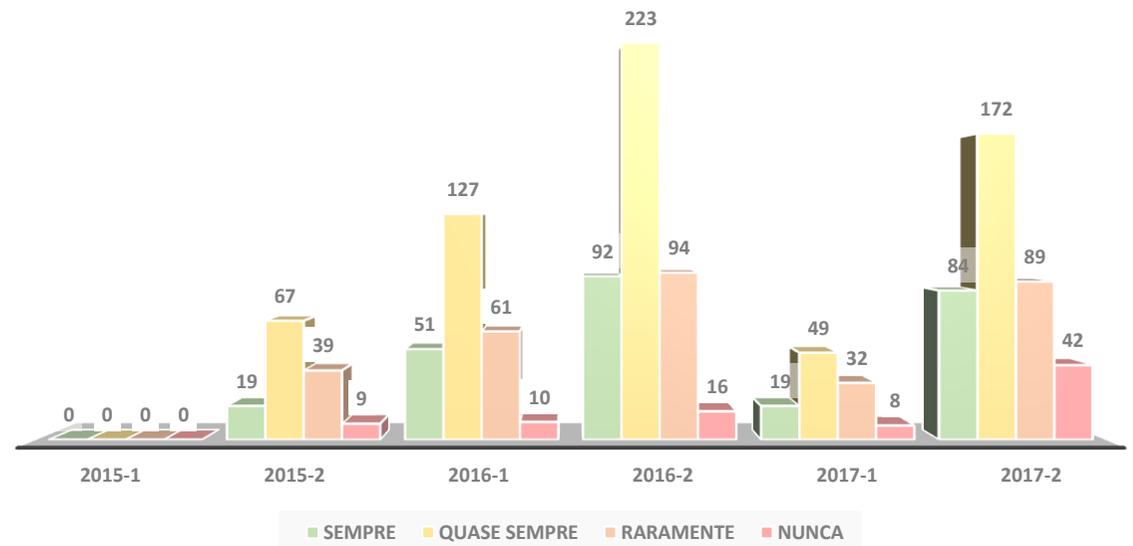
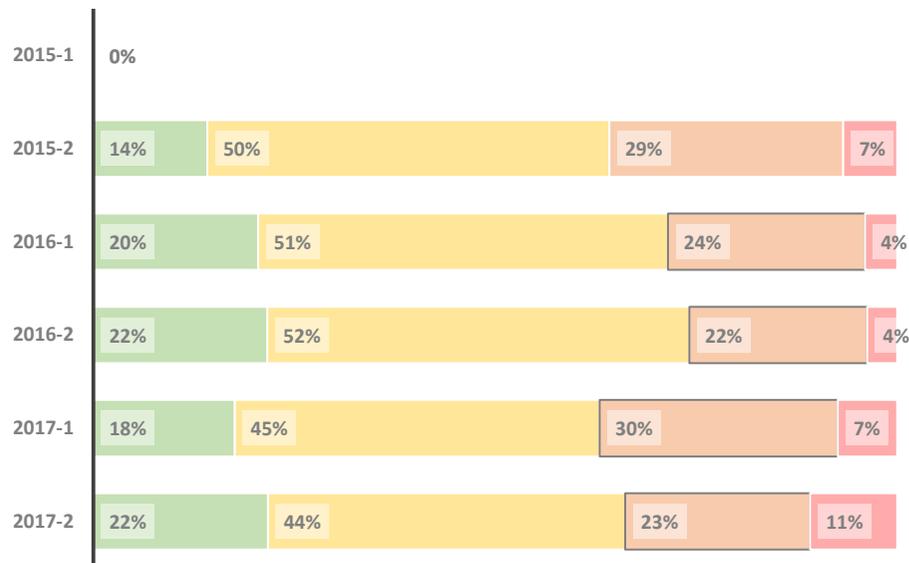
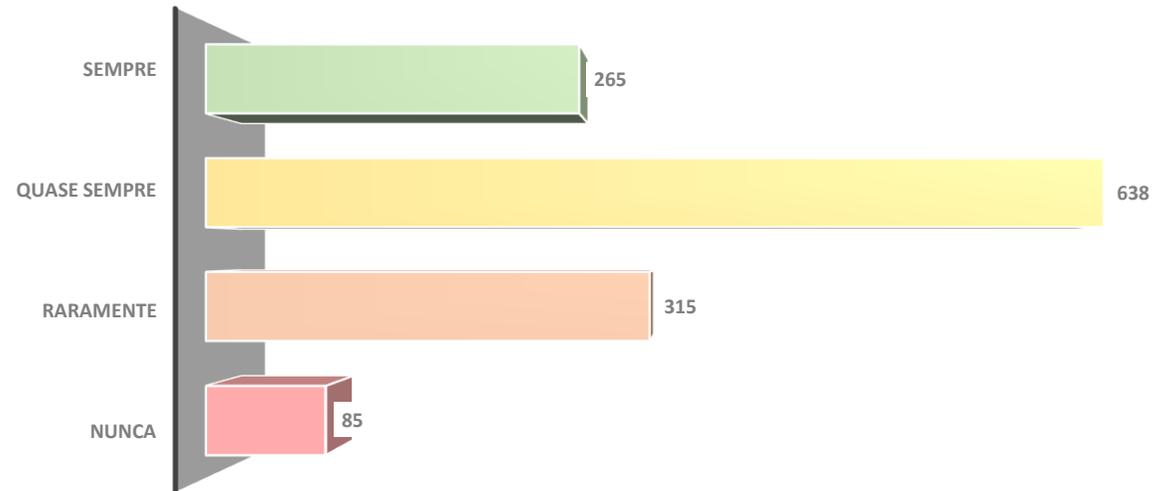
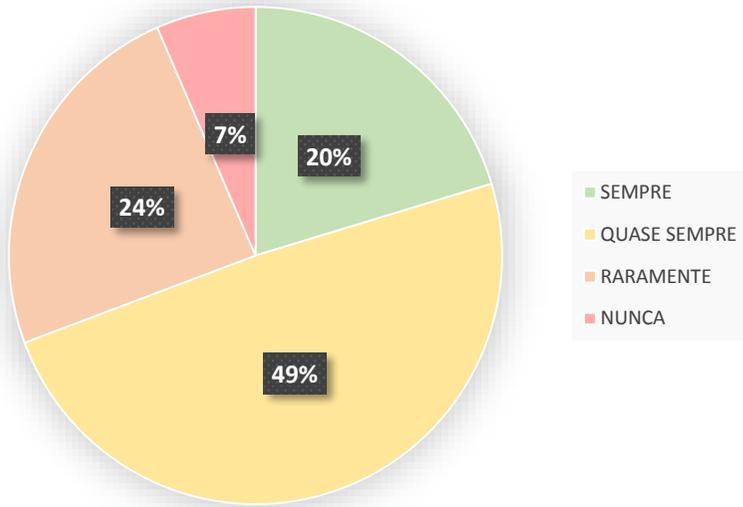


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



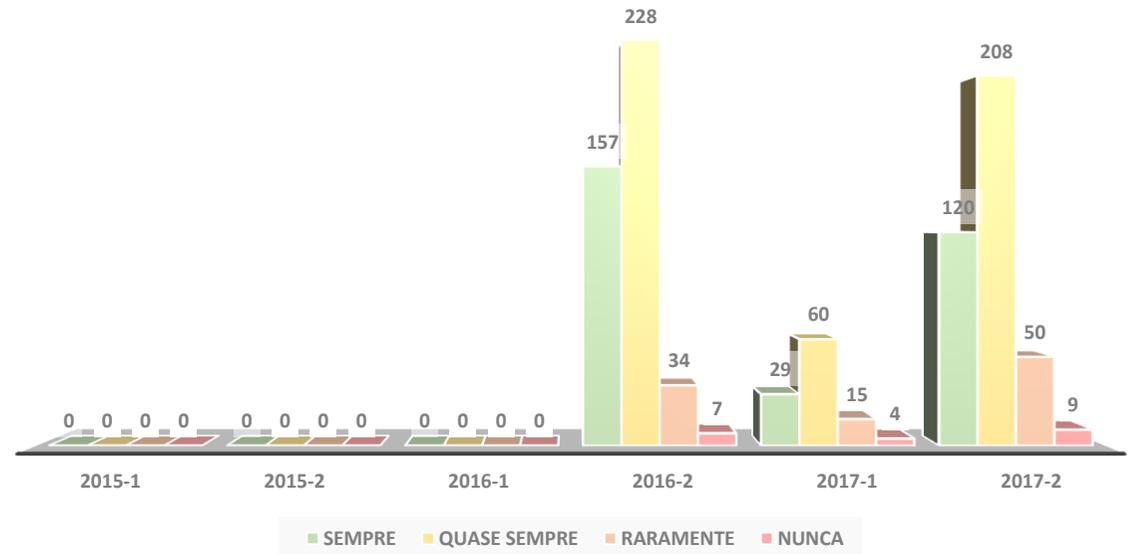
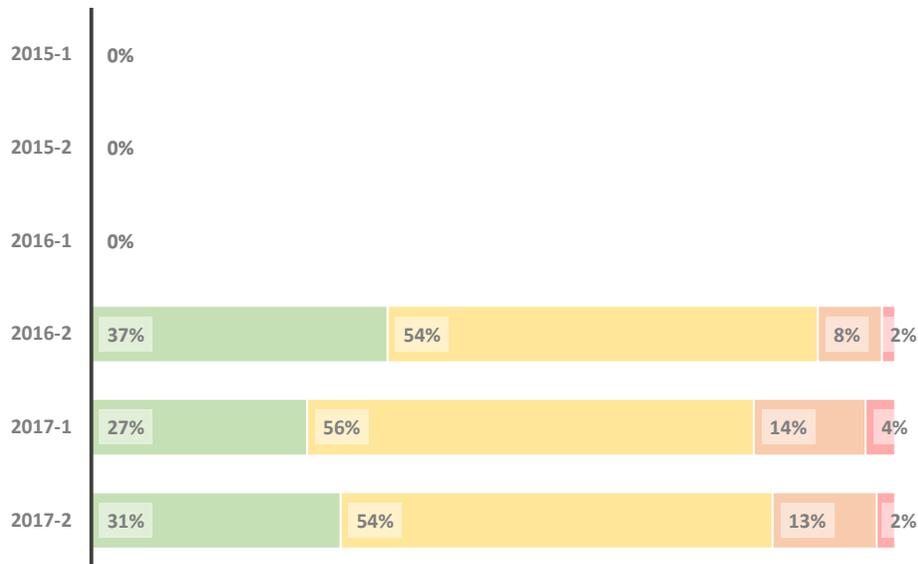
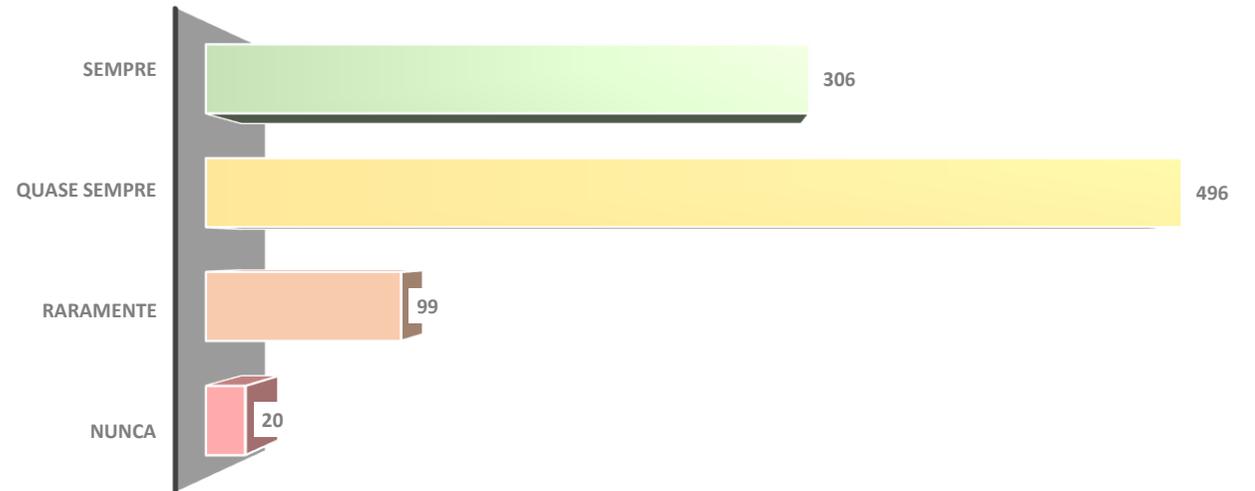
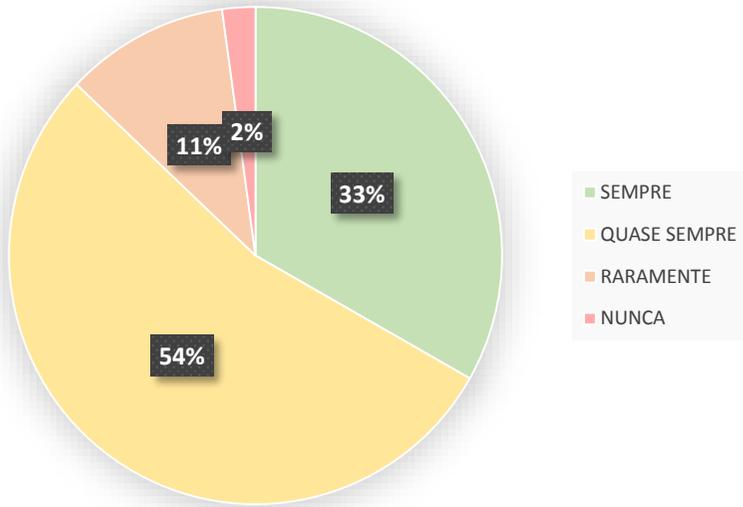


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



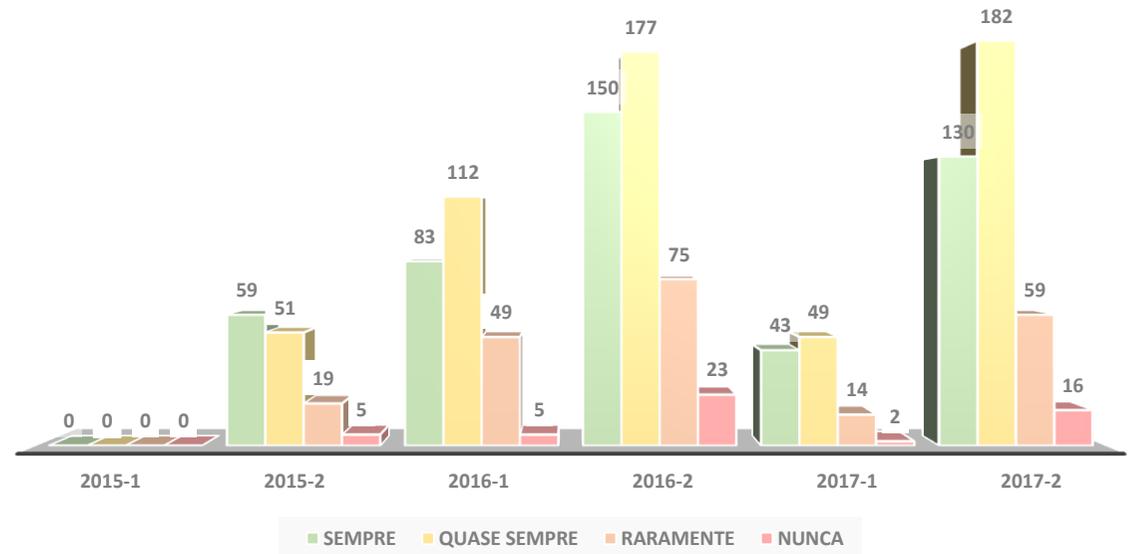
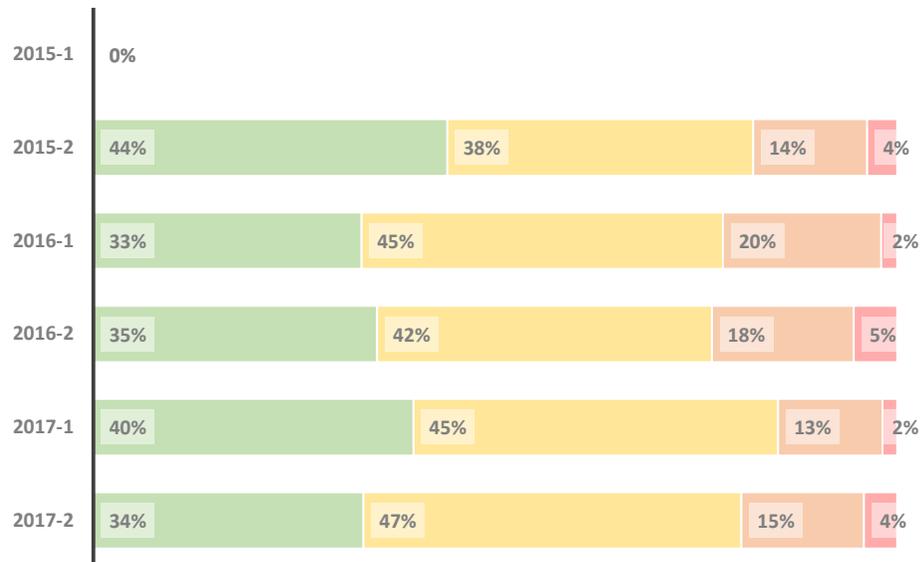
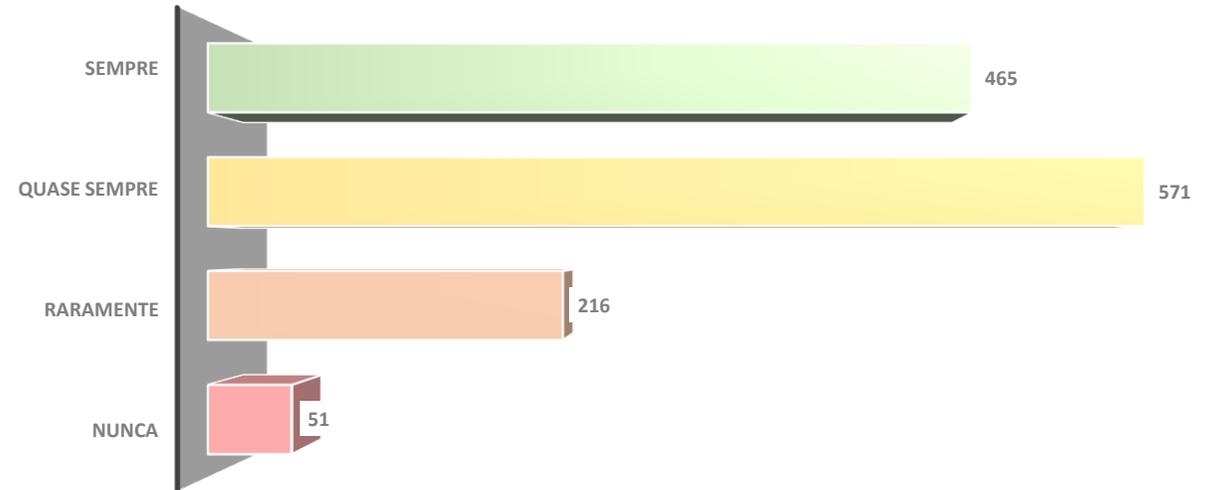
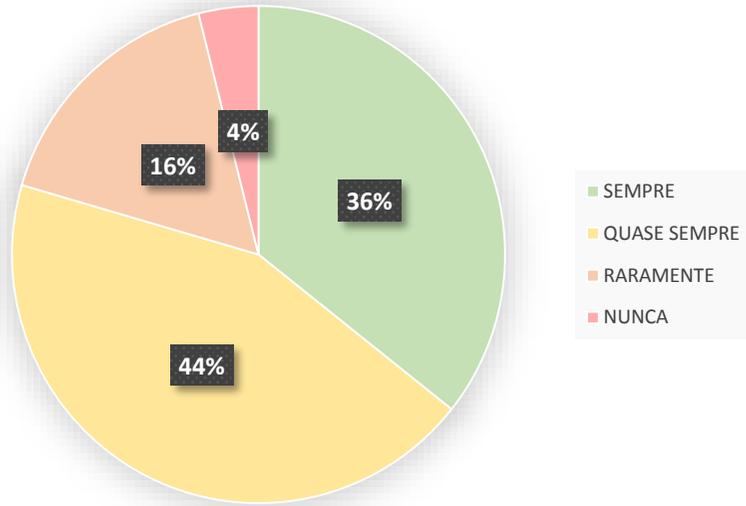


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



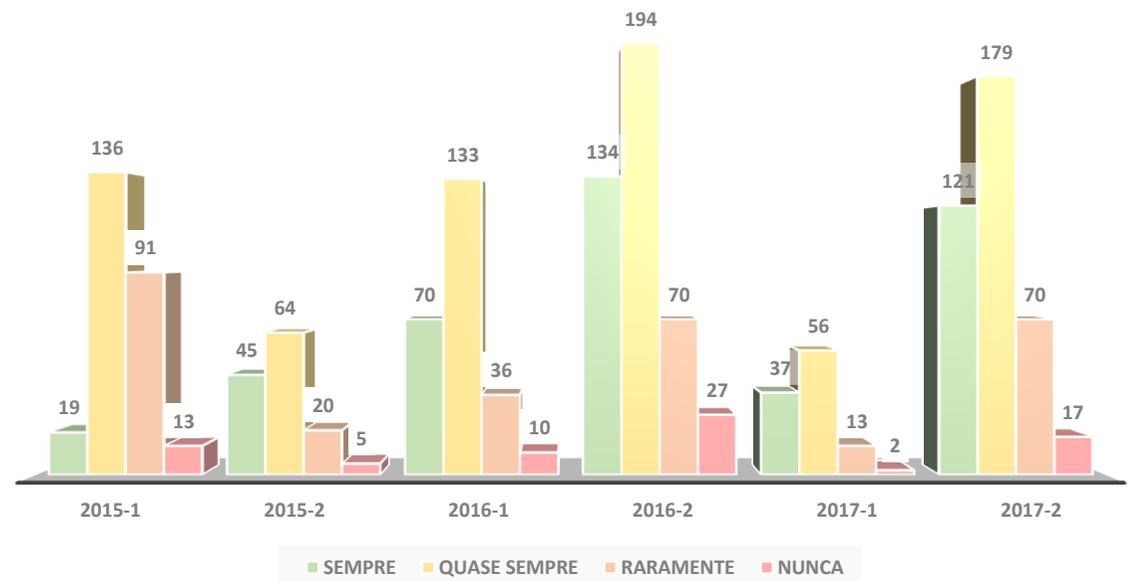
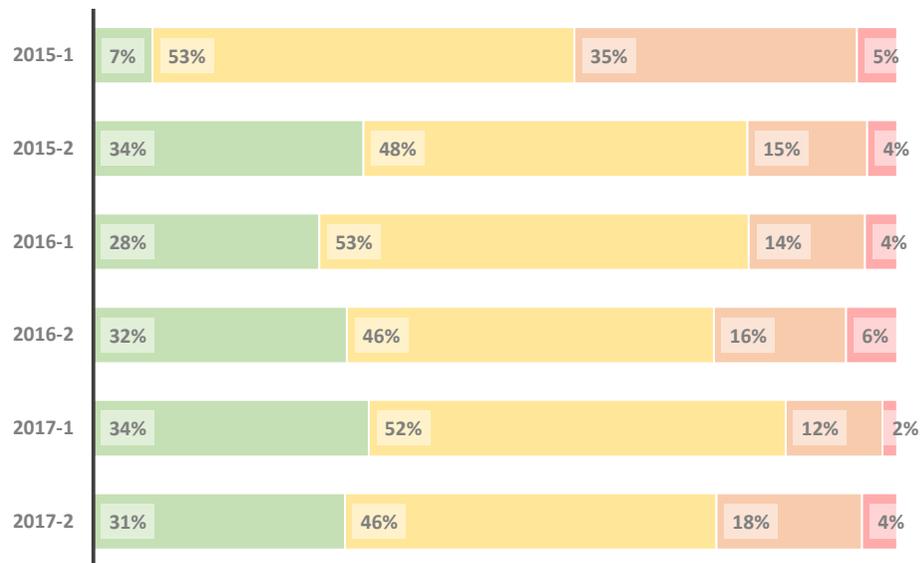
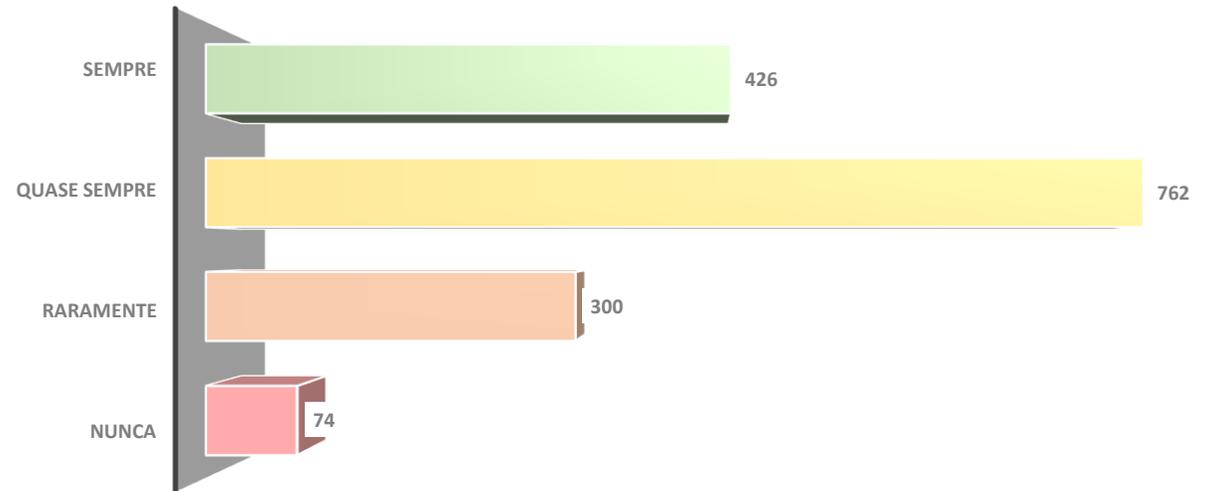
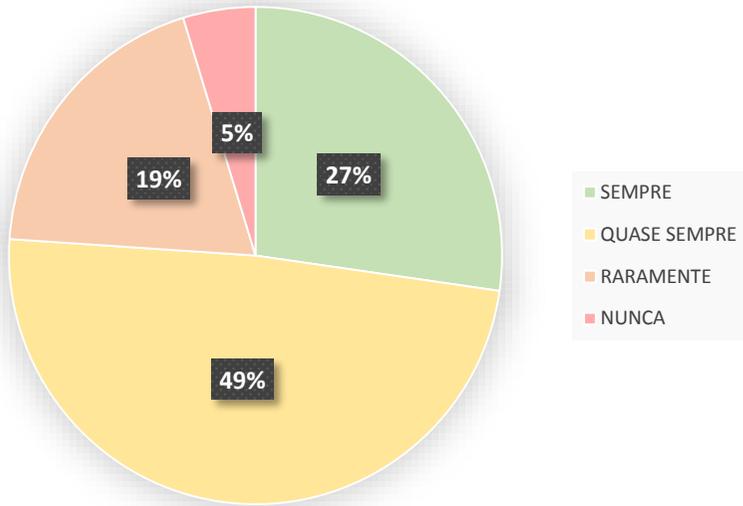


O COORDENADOR: é acessível ao aluno?



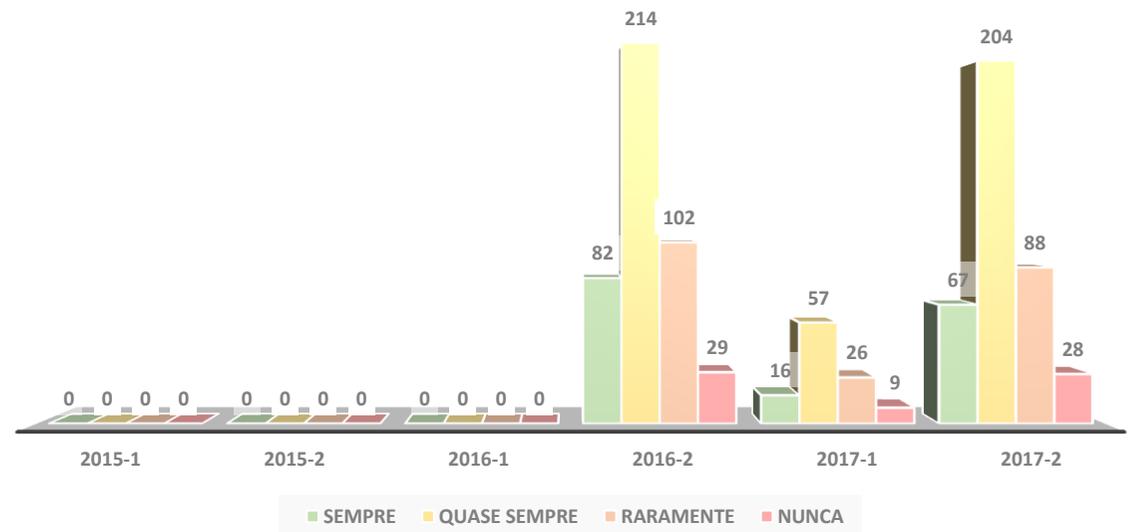
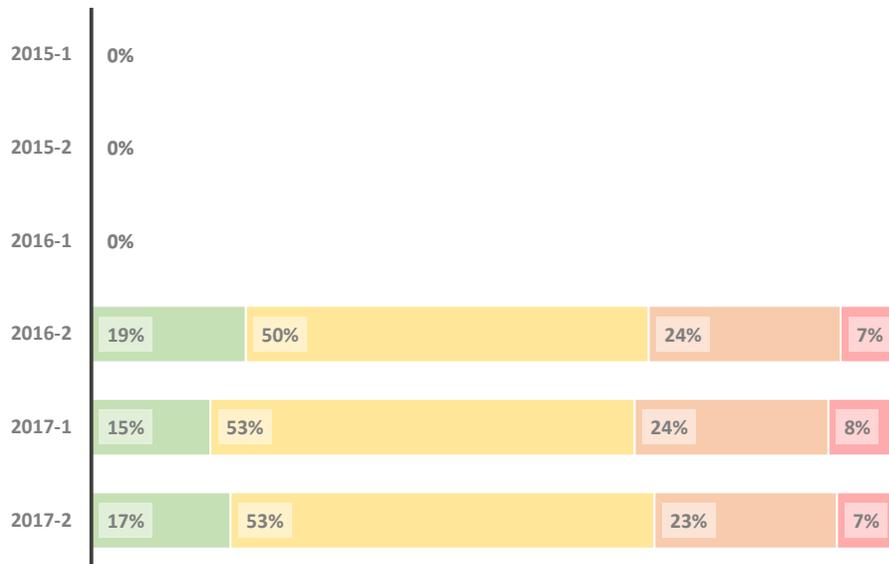
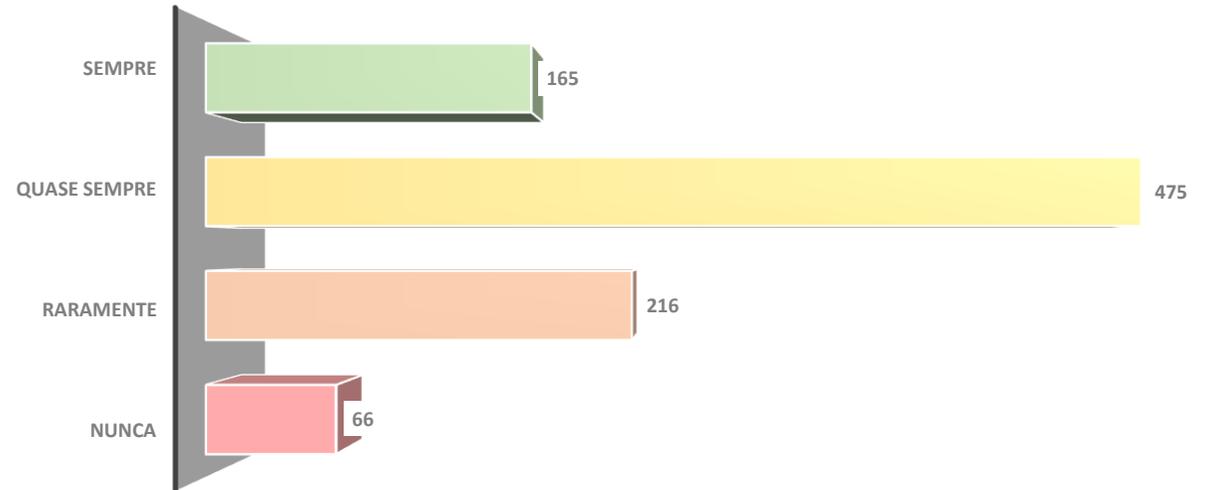
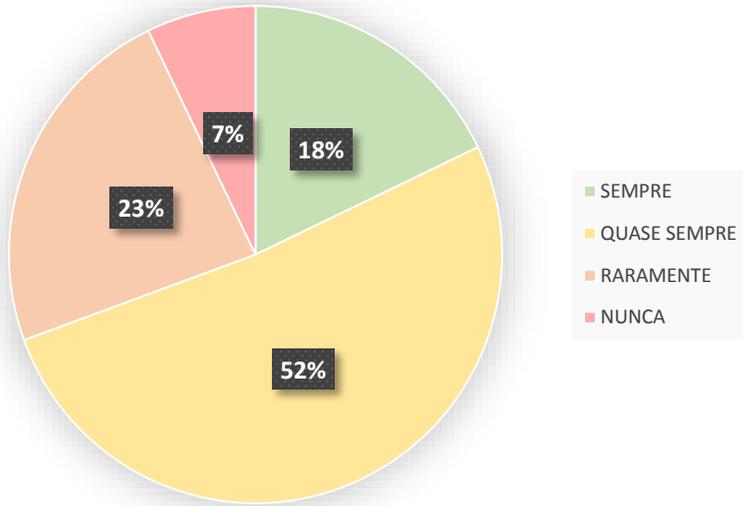


O COORDENADOR: é acessível ao aluno?



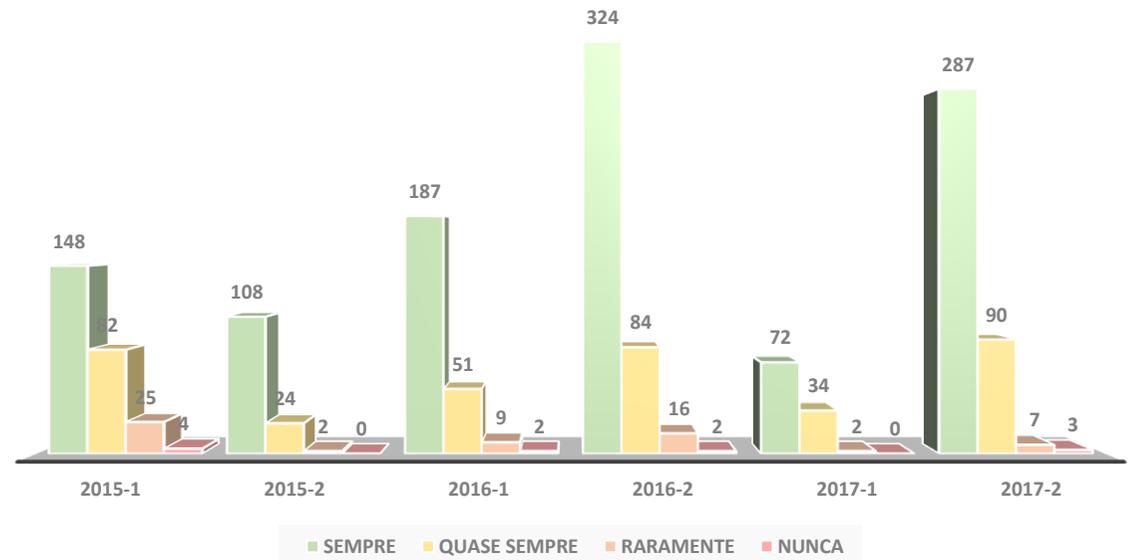
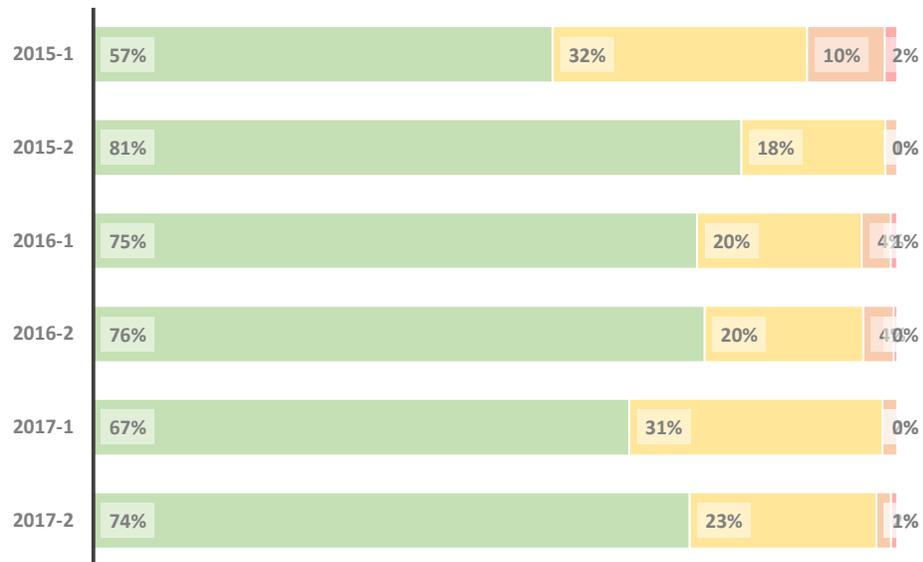
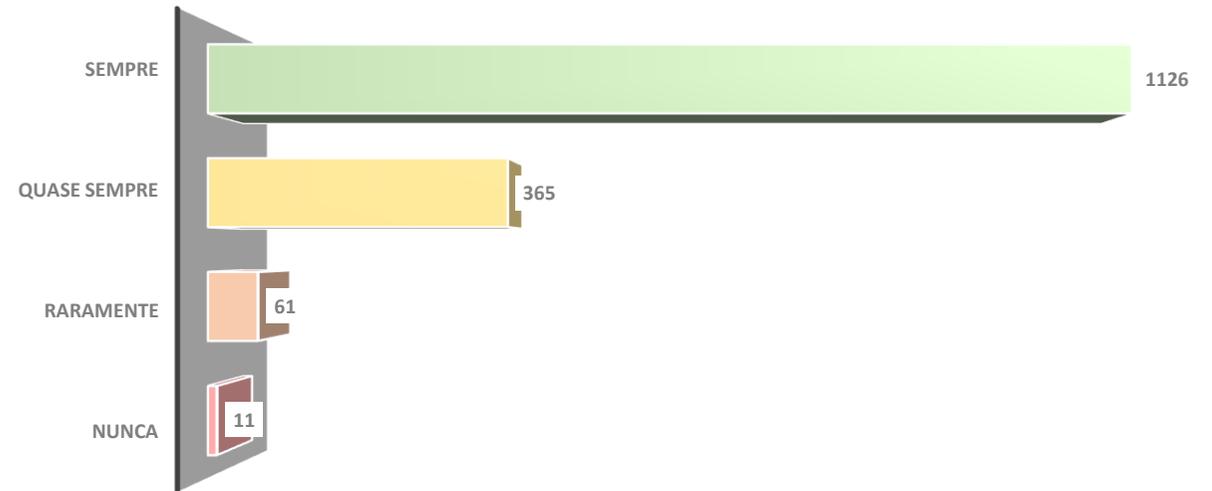
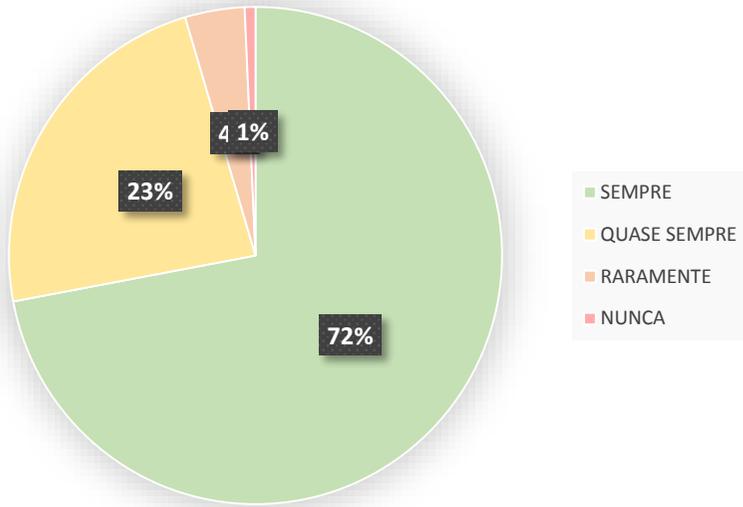


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



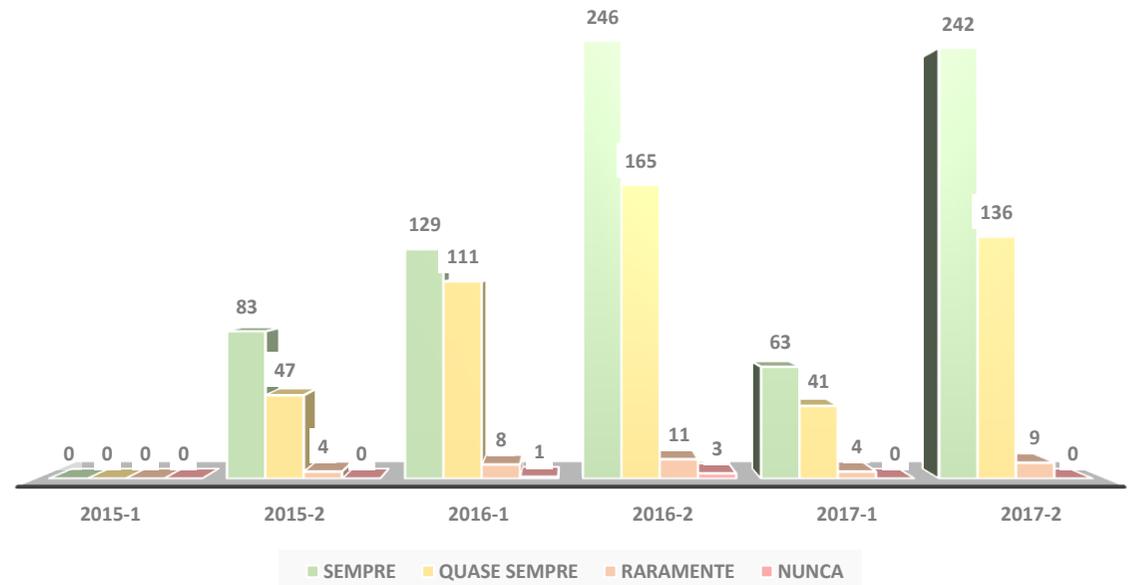
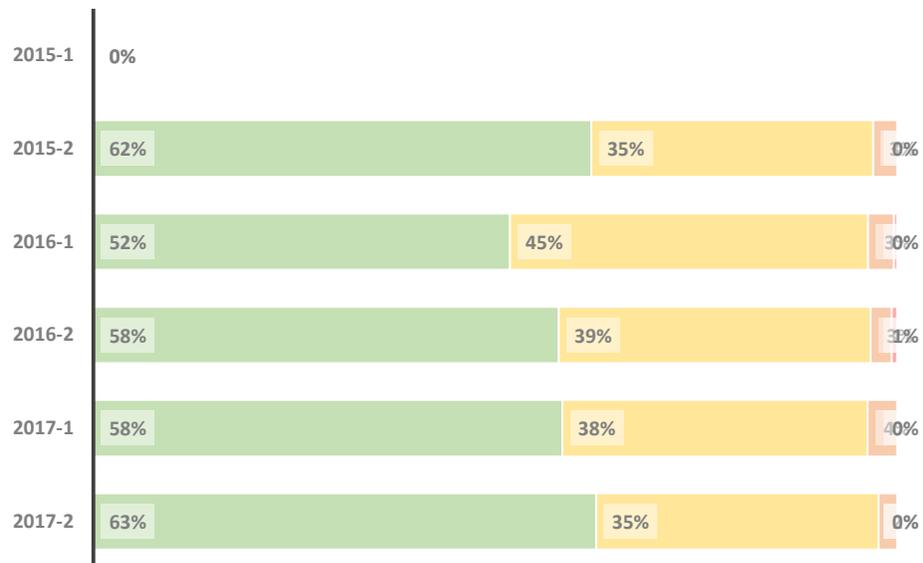
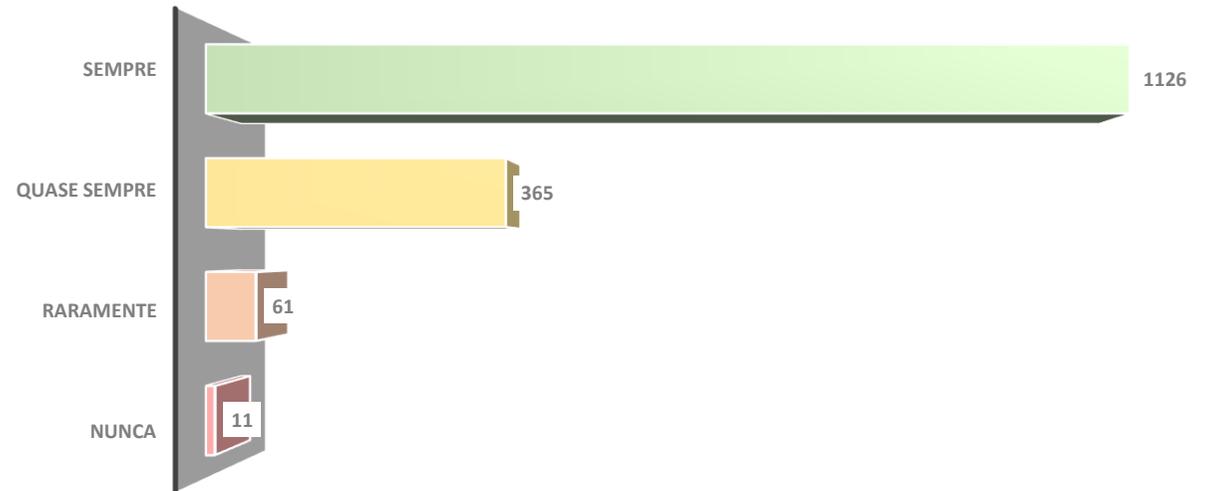
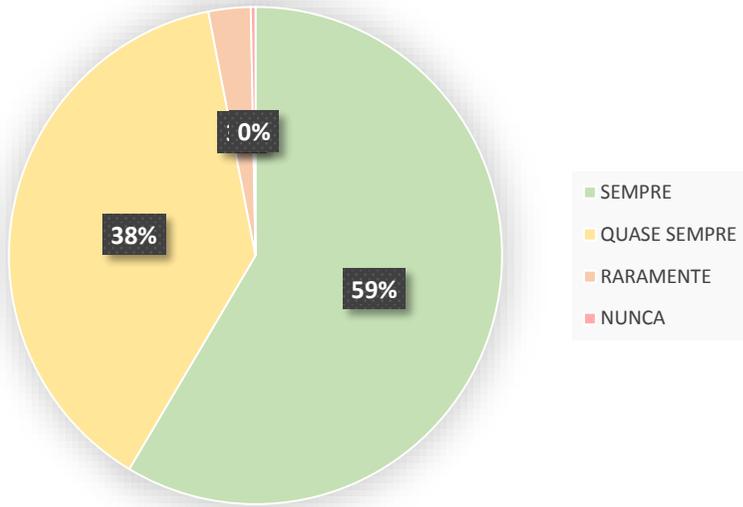


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



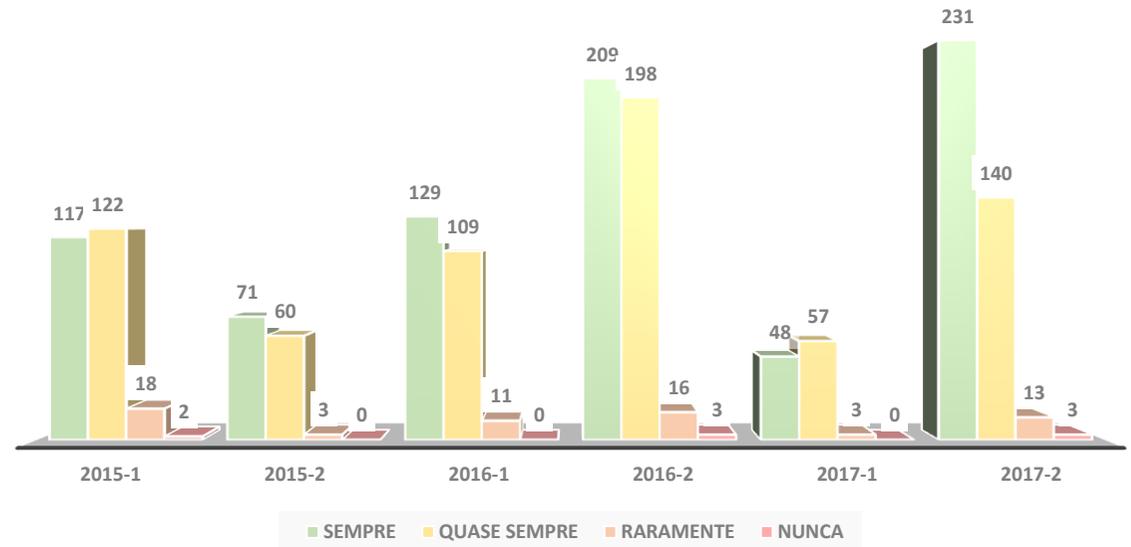
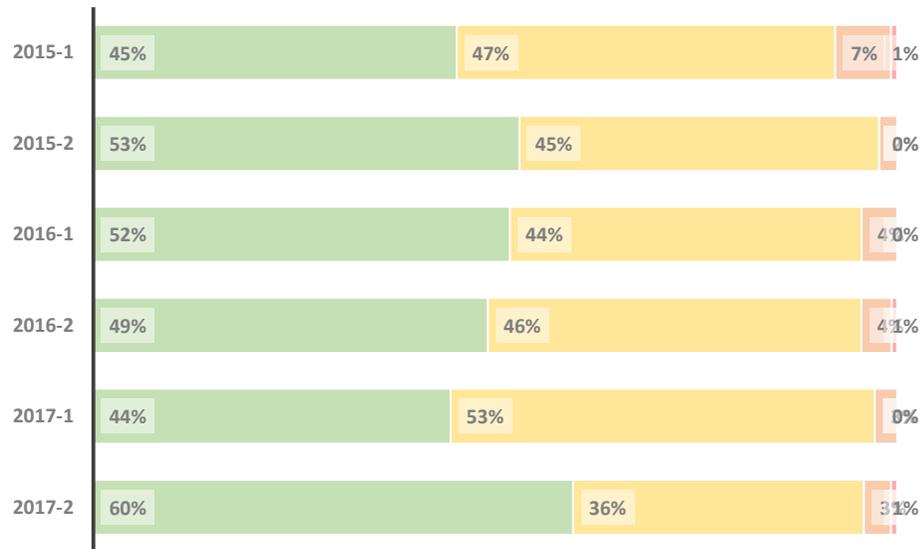
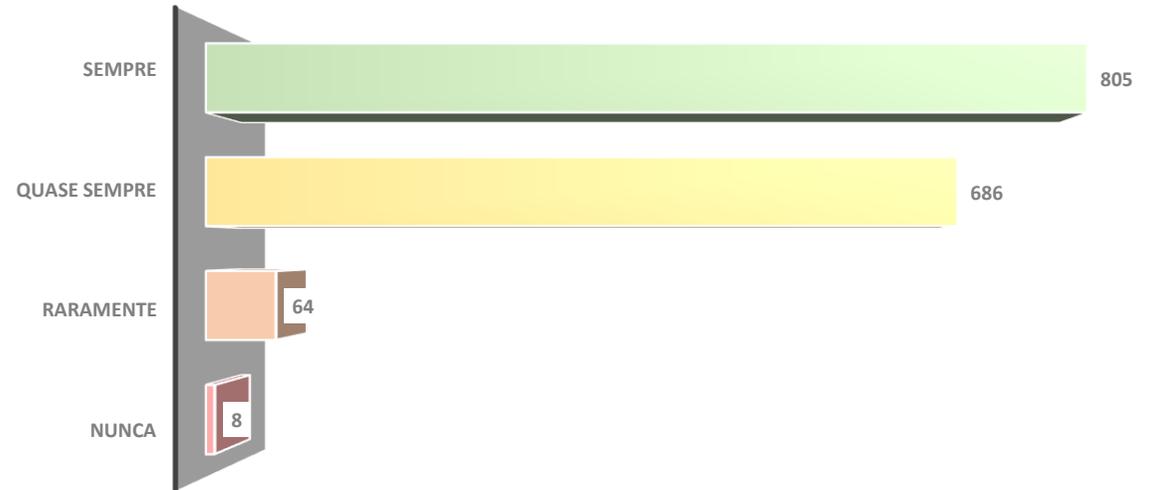
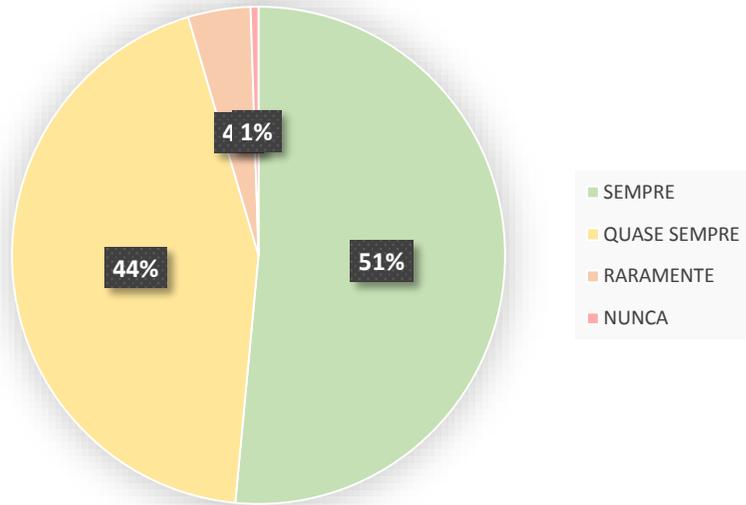


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



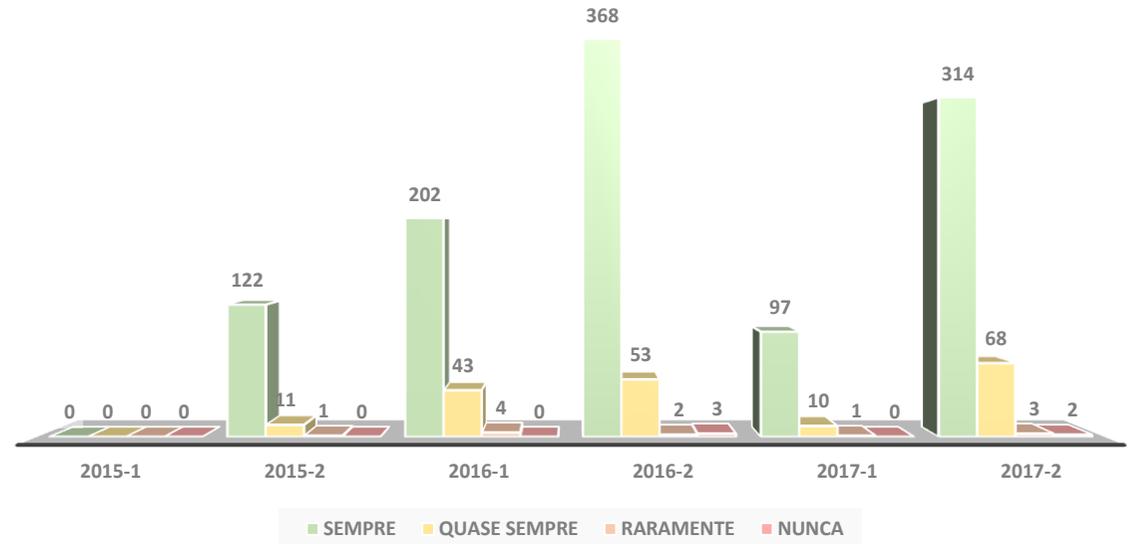
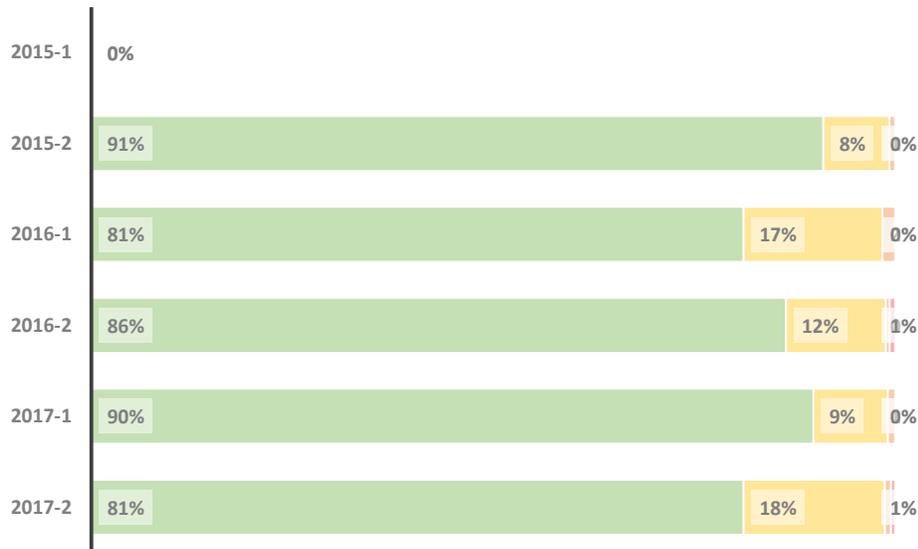
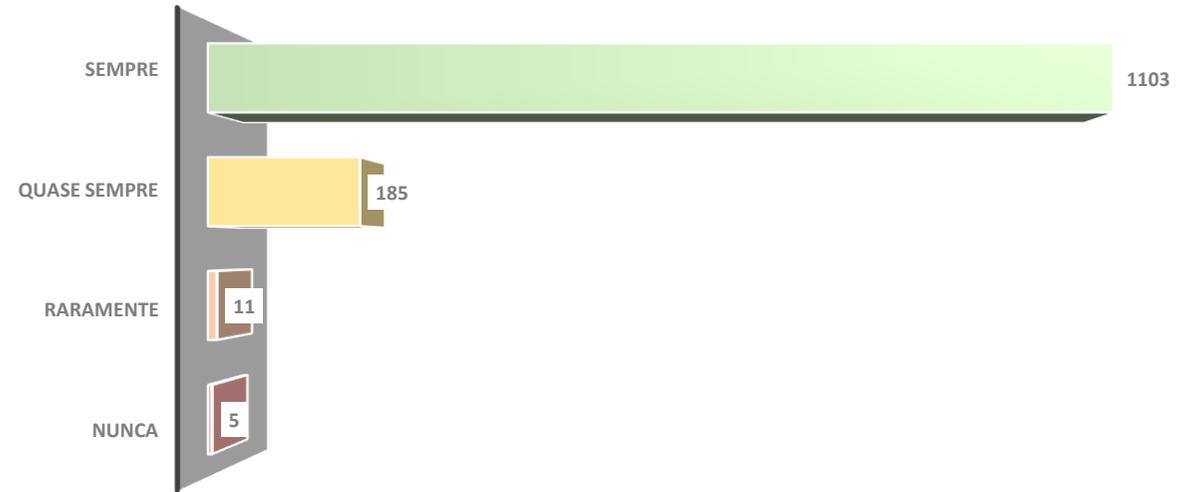
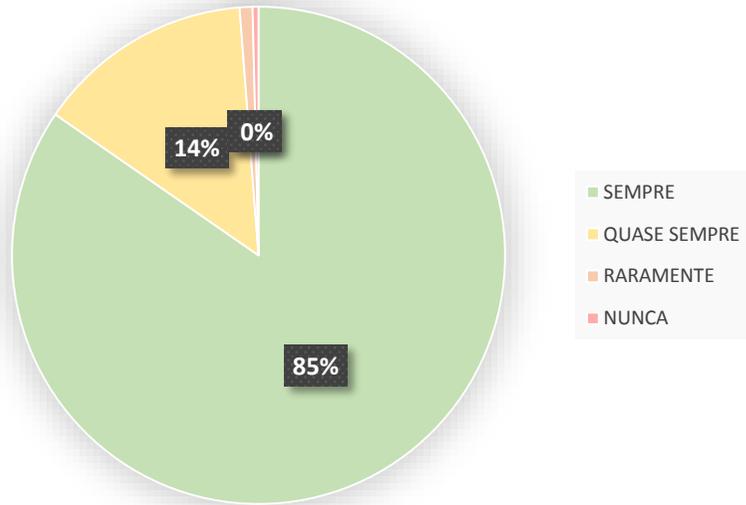


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



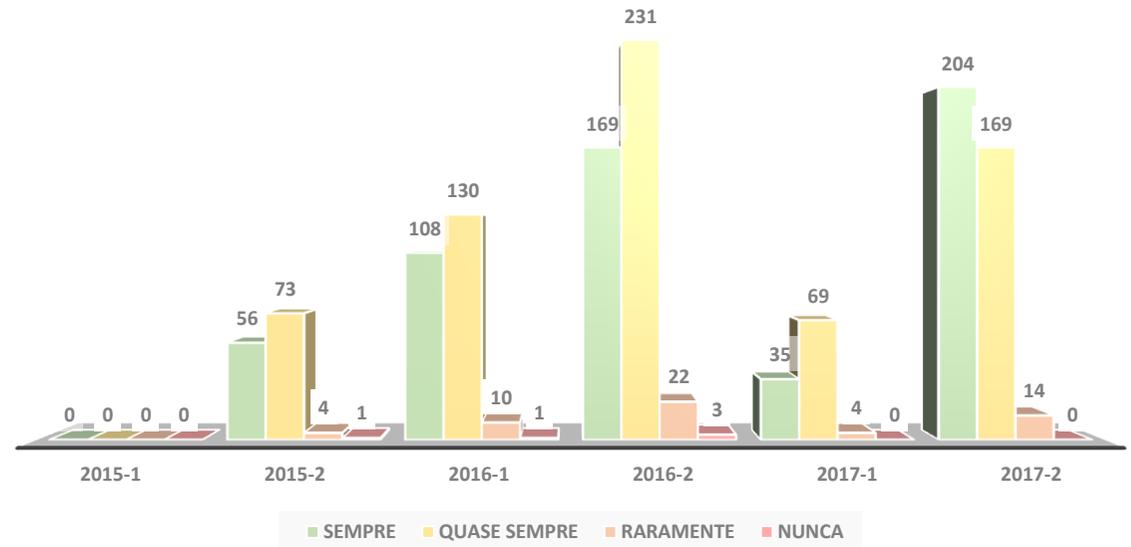
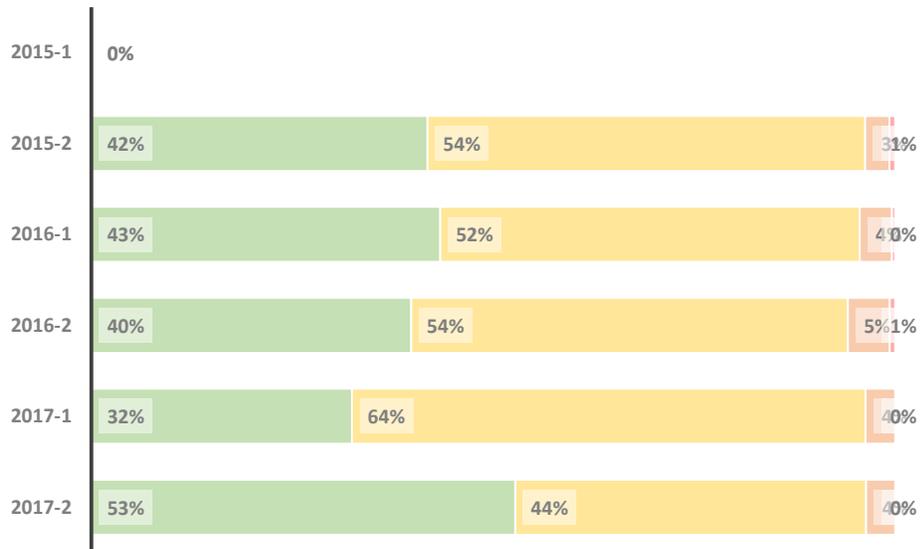
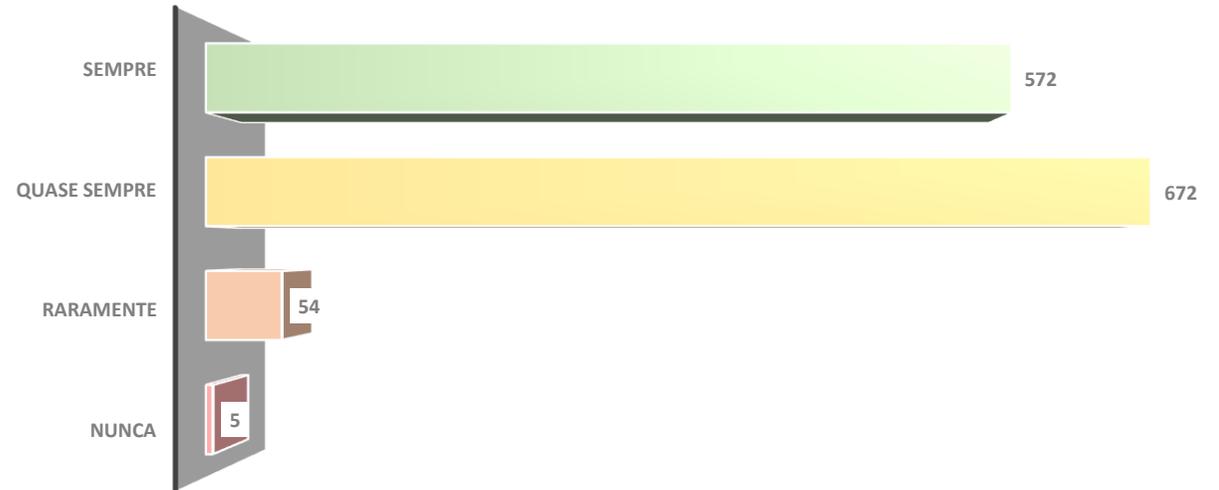
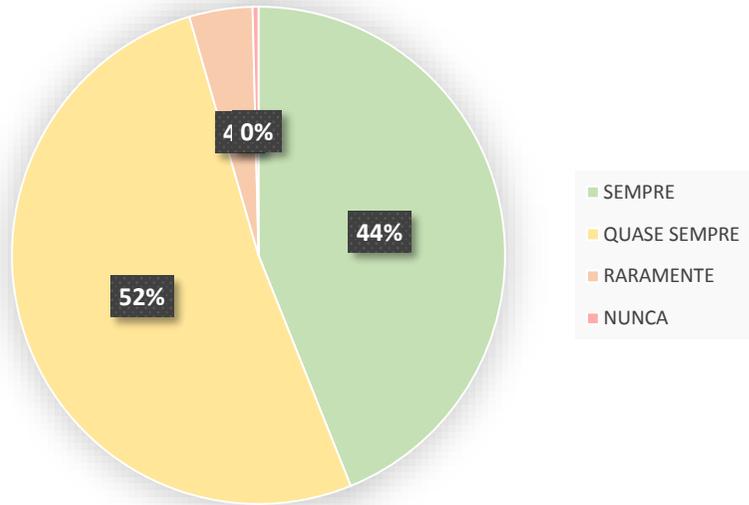


OS PROFESSORES: fazem chamada?



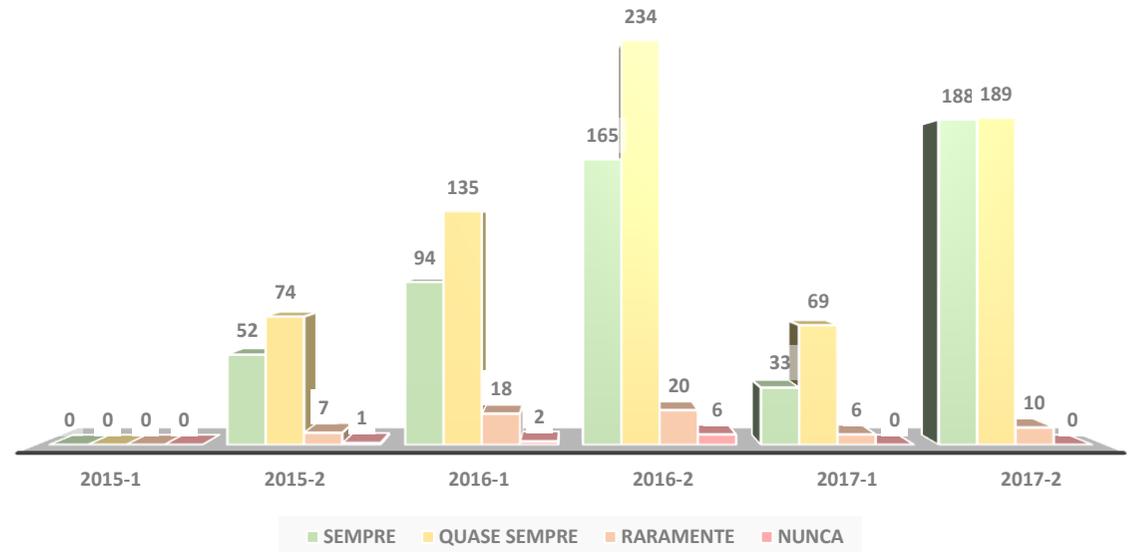
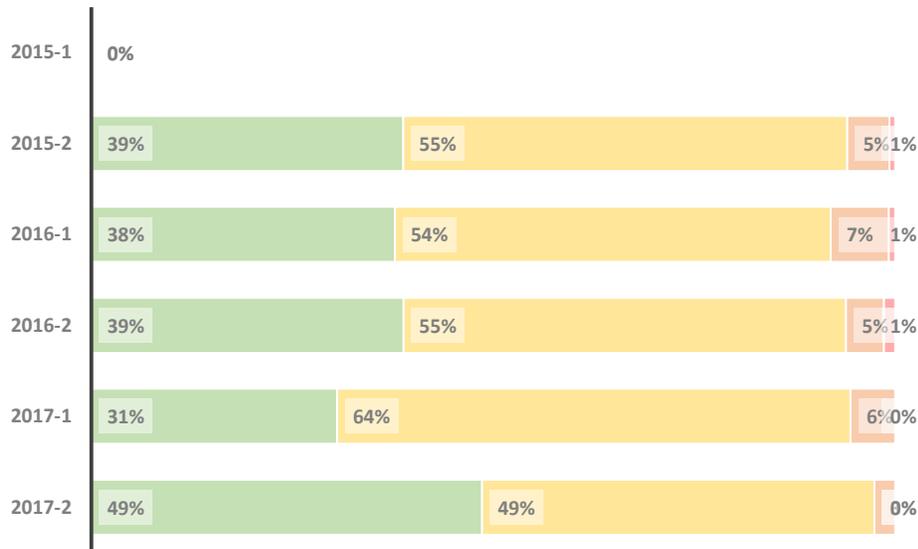
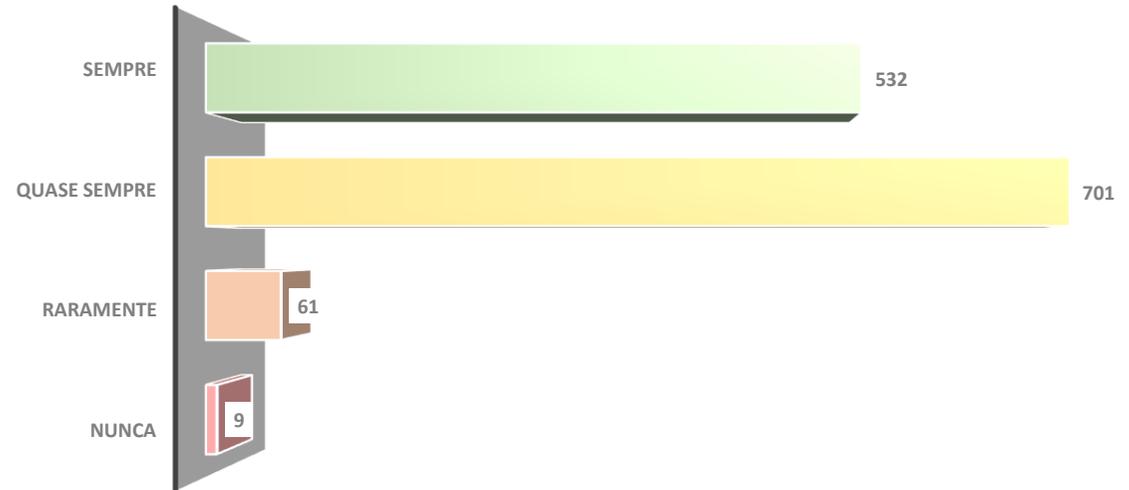
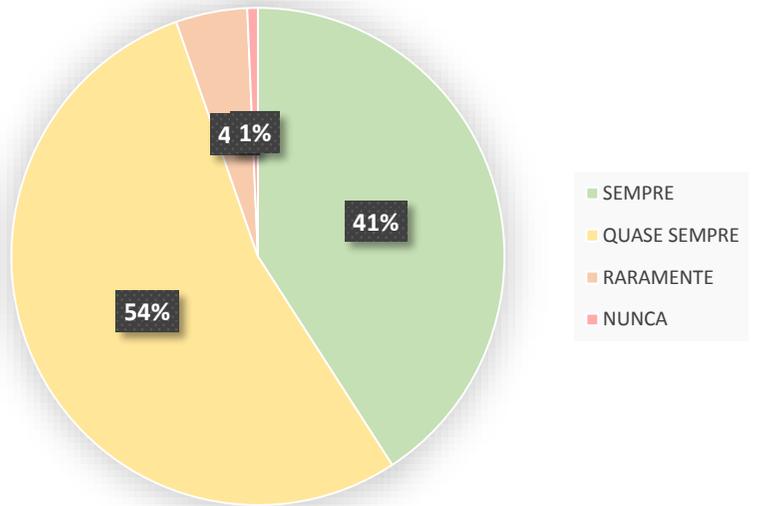


**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**



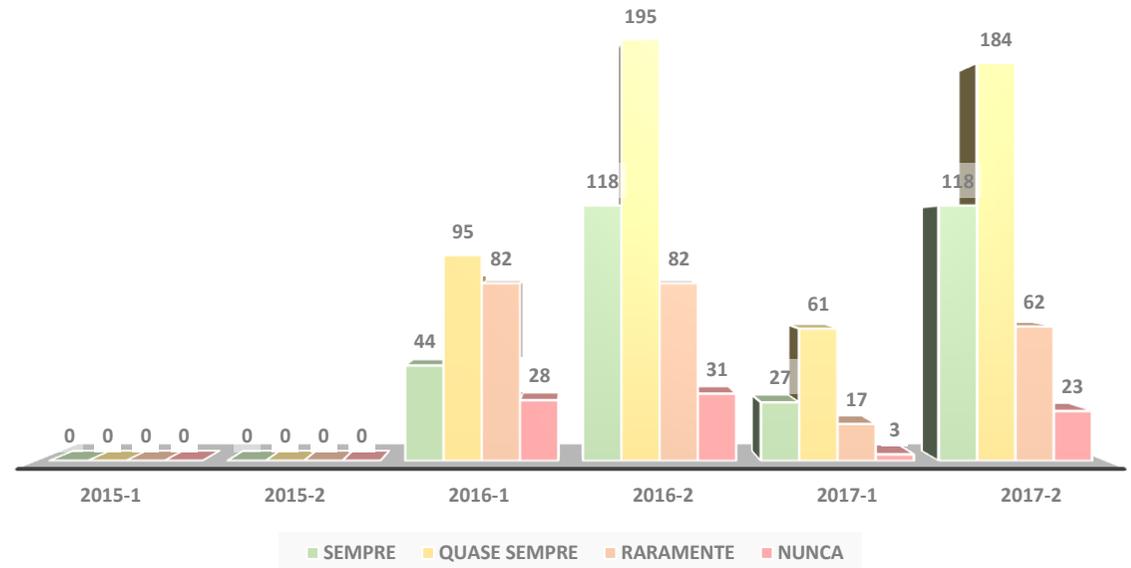
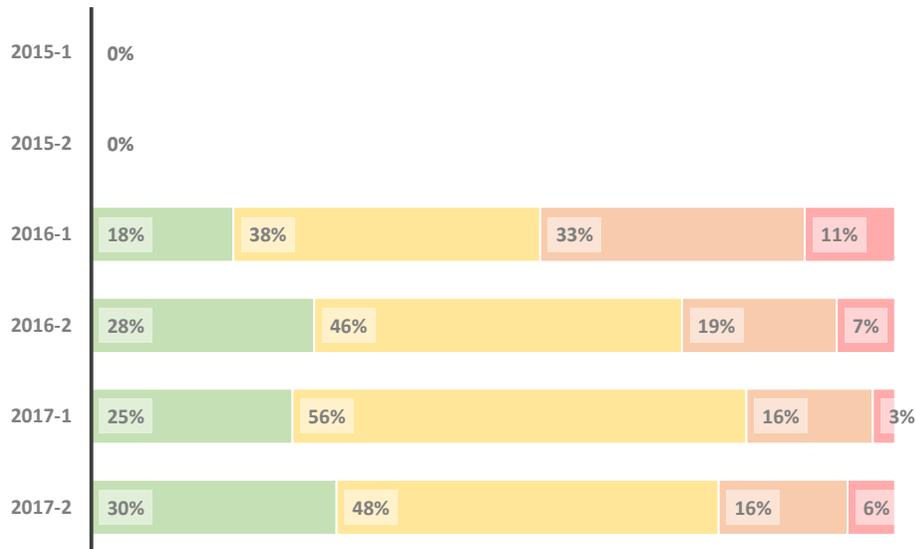
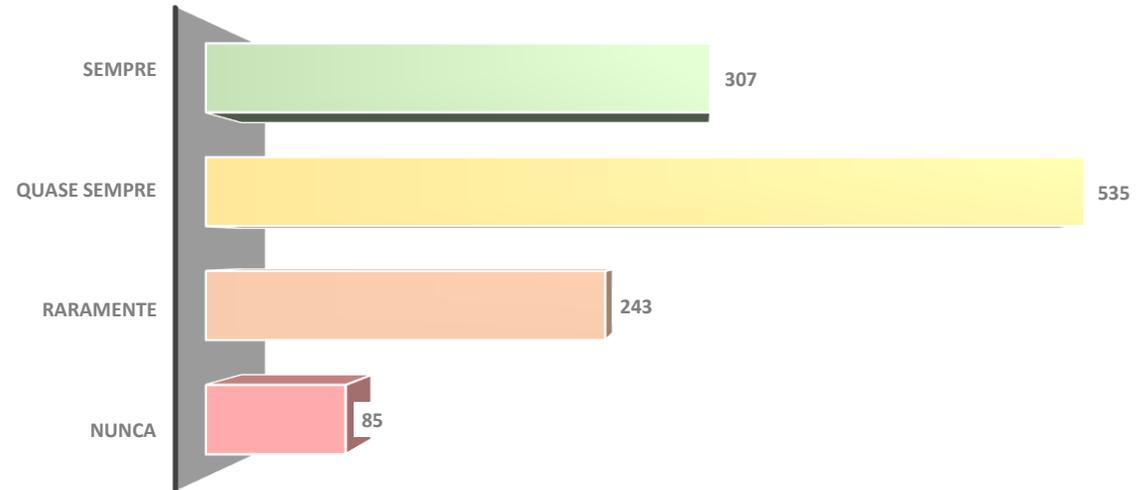
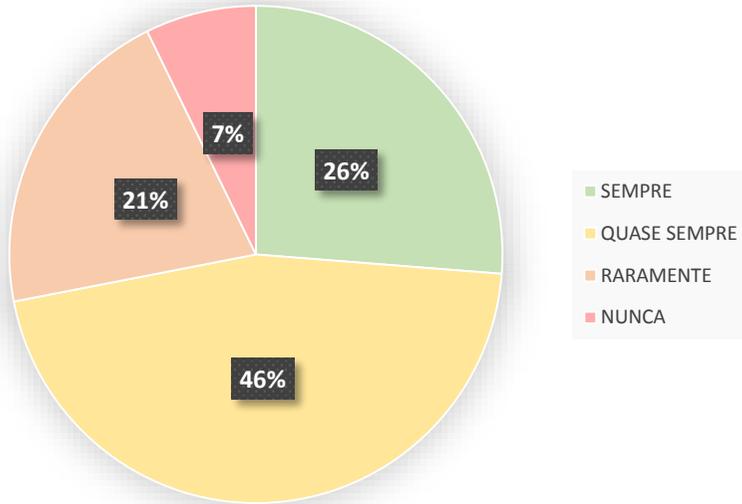


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



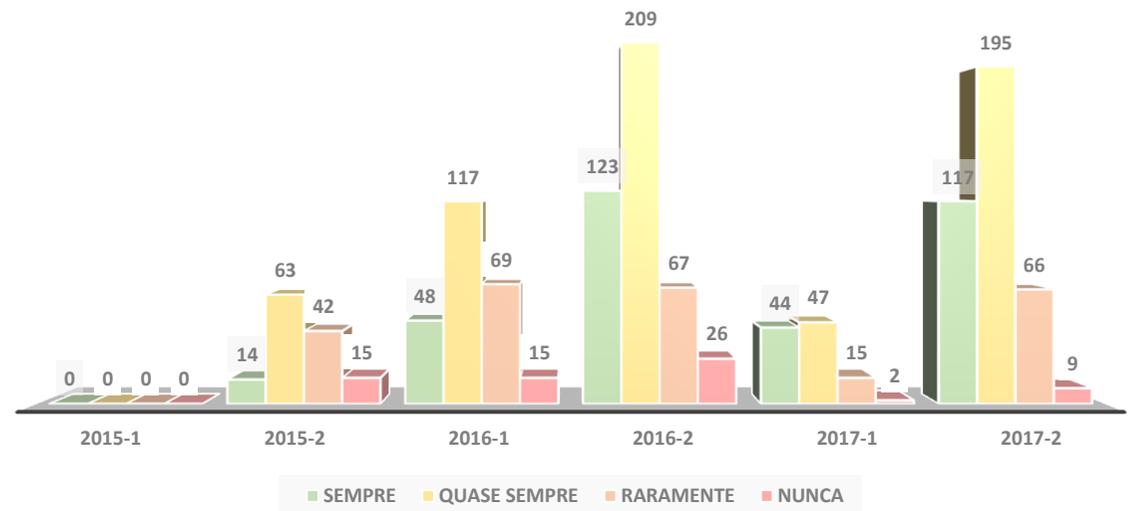
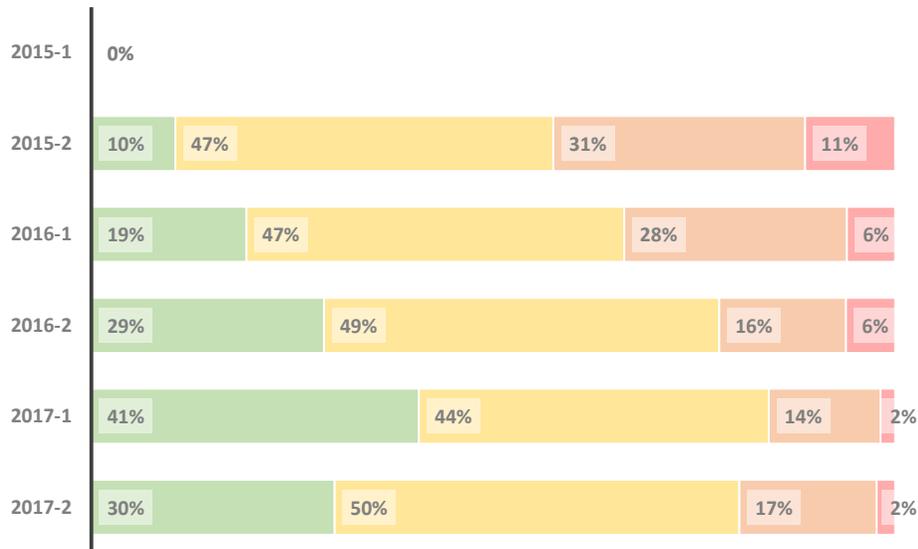
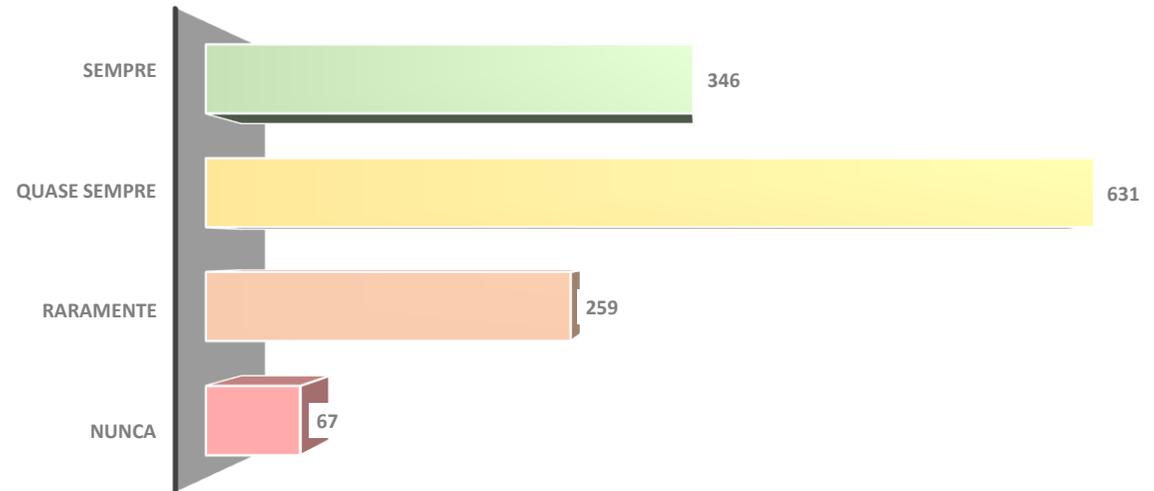
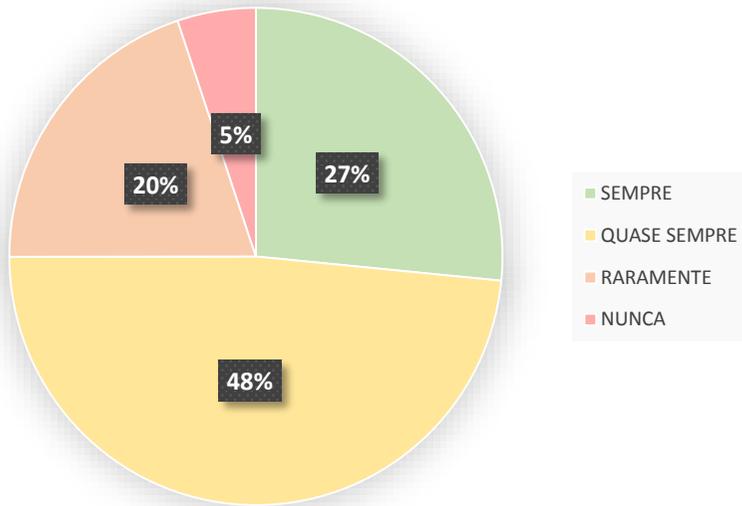


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



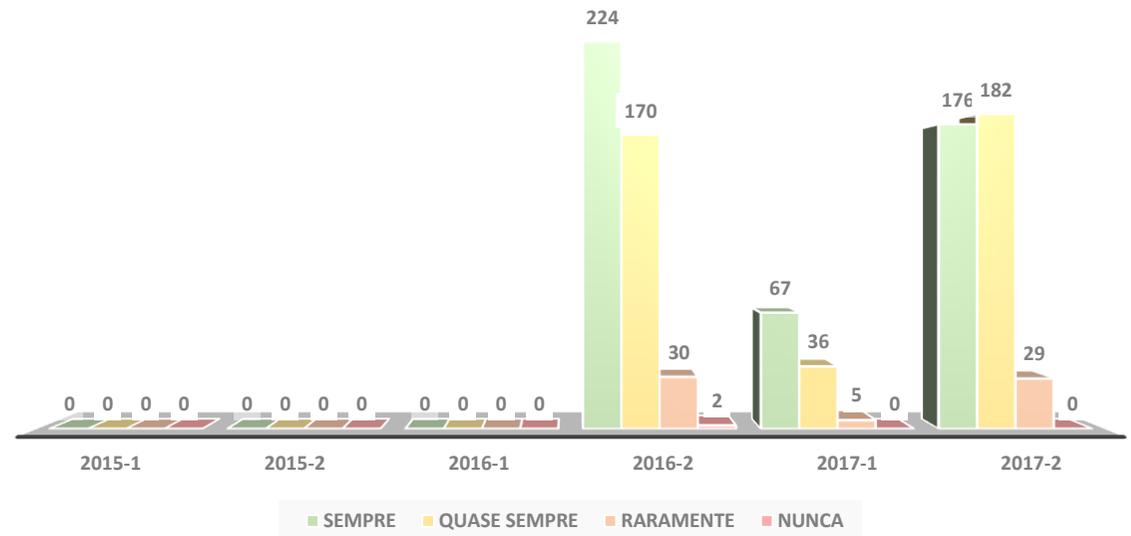
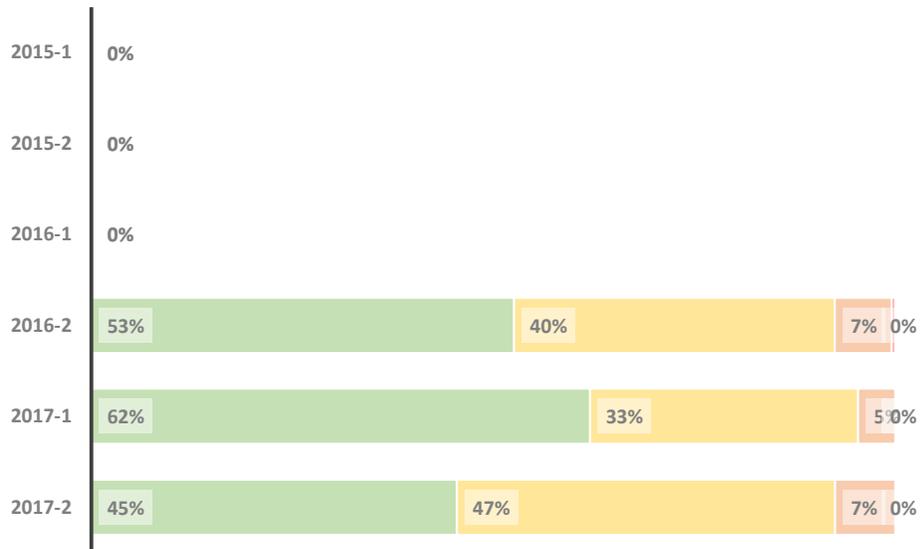
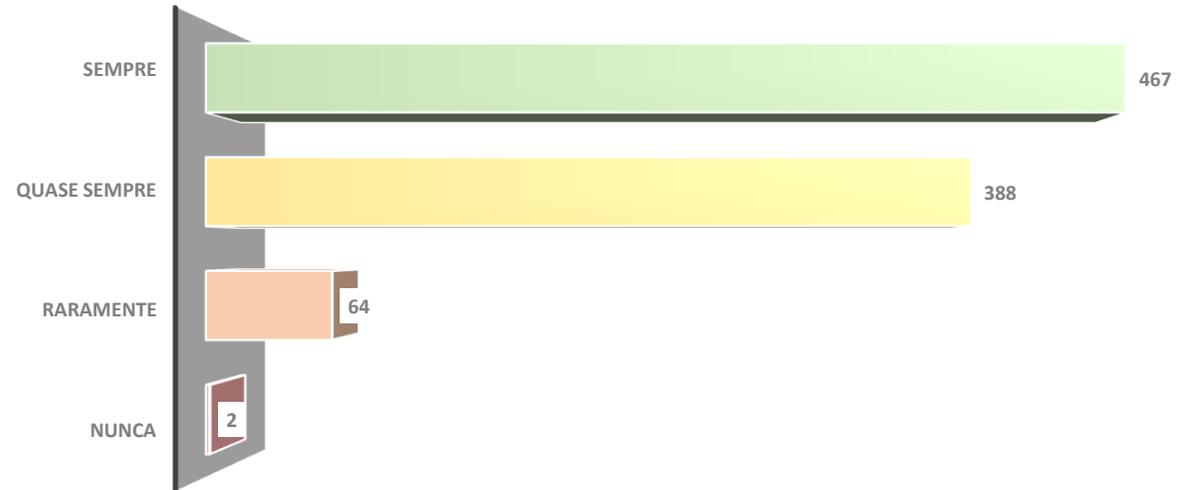
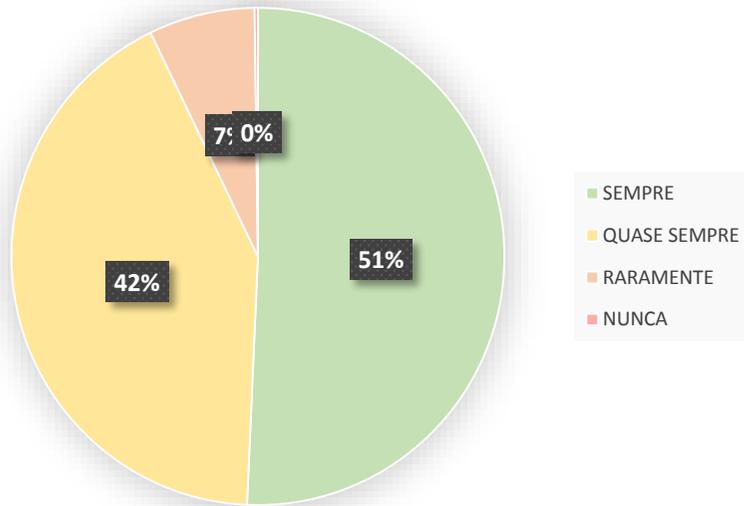


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



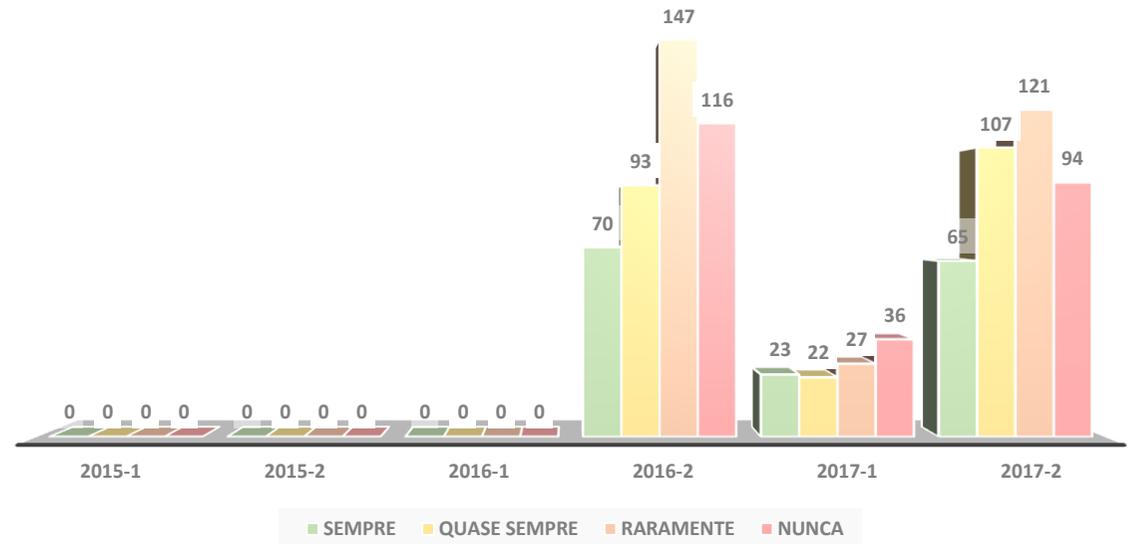
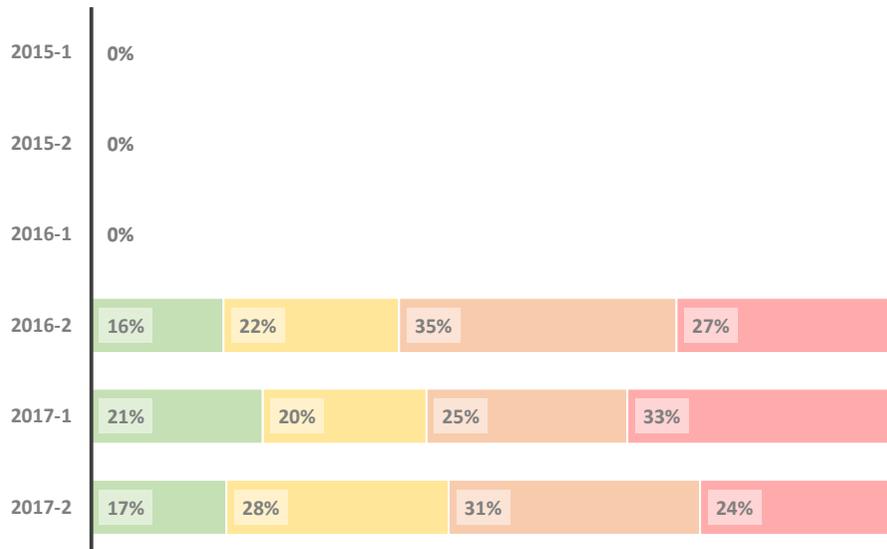
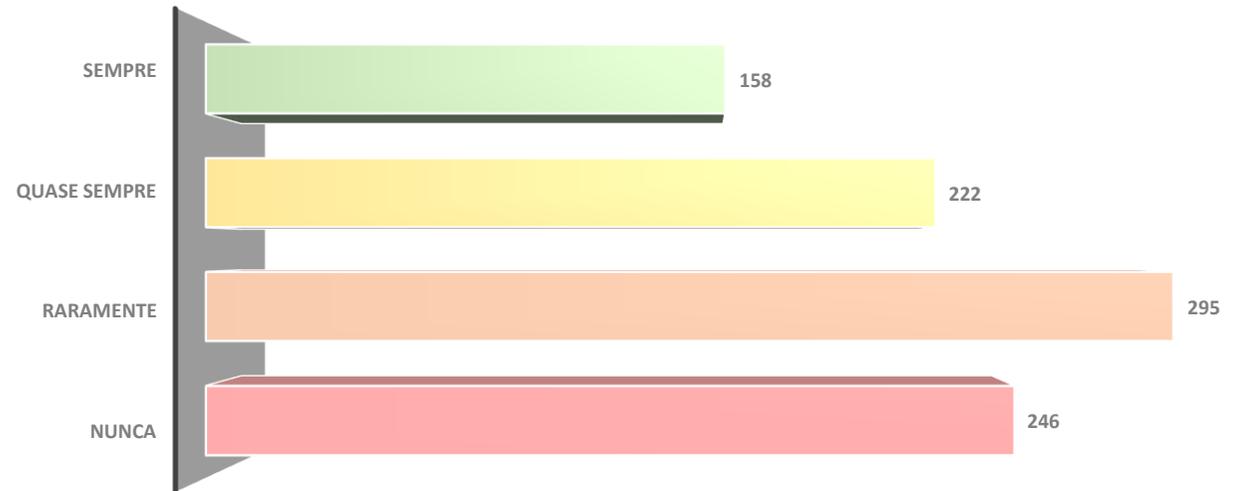
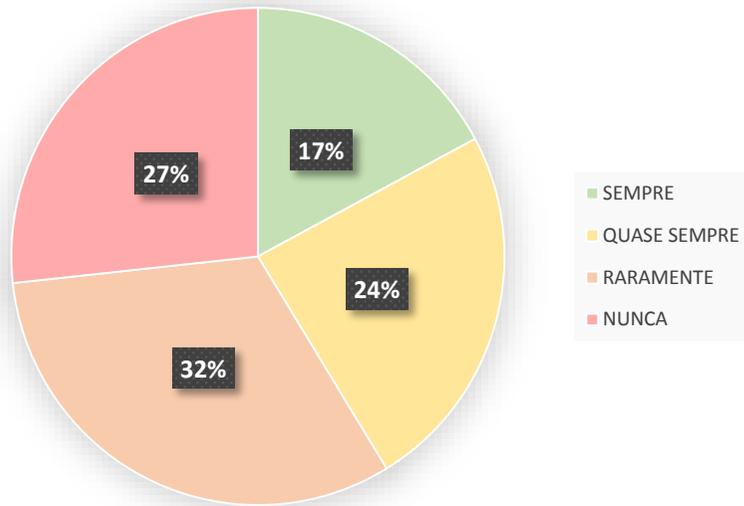


Você acessa o aluno online frequentemente?



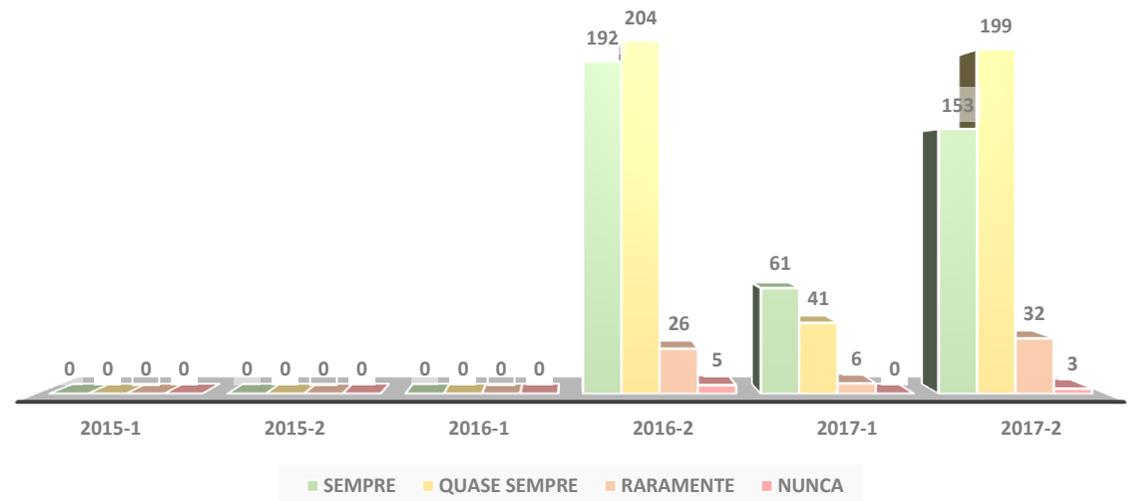
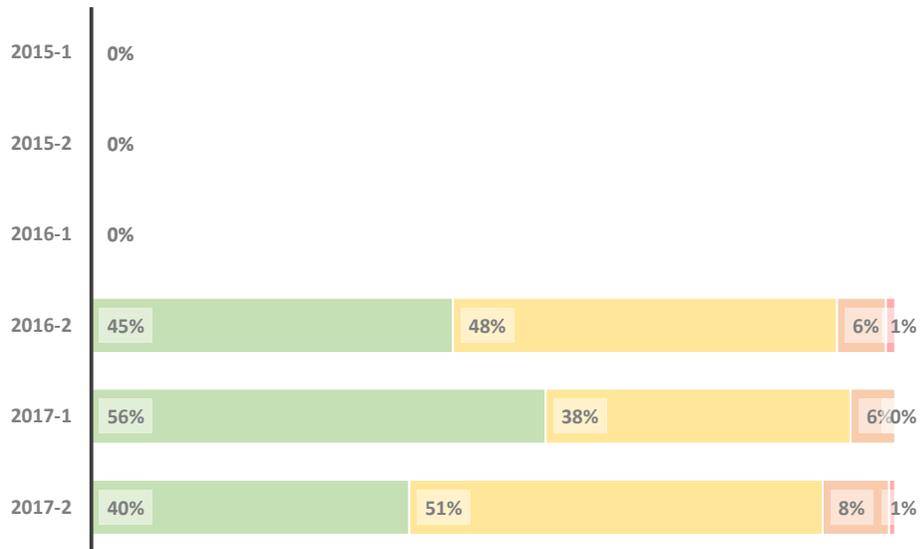
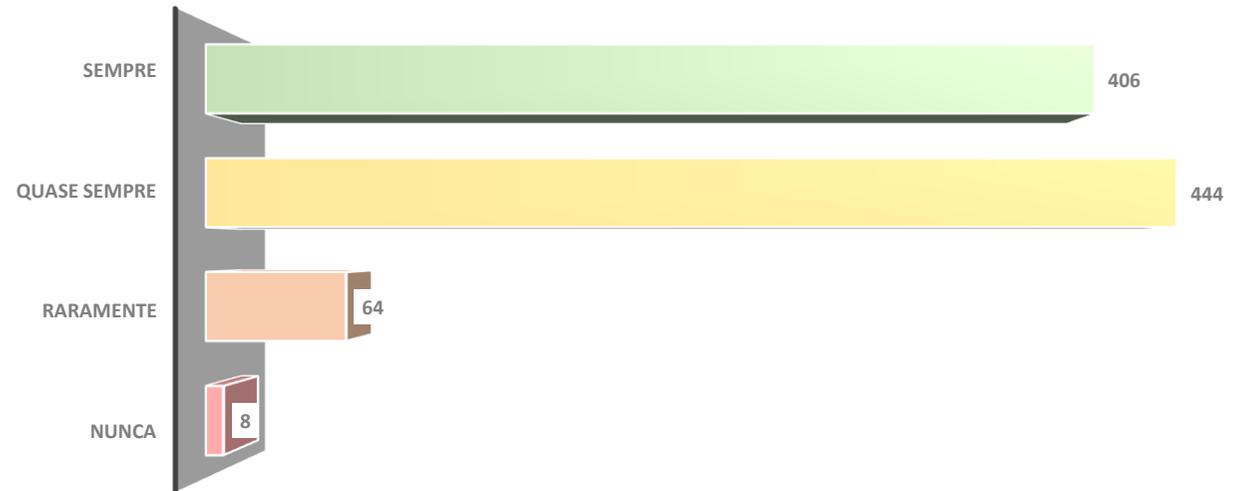
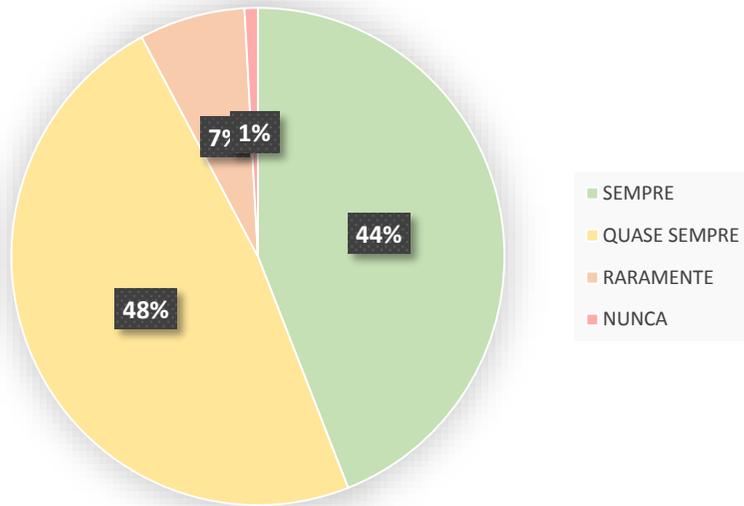


Você acessa o Office365 (email) frequentemente?



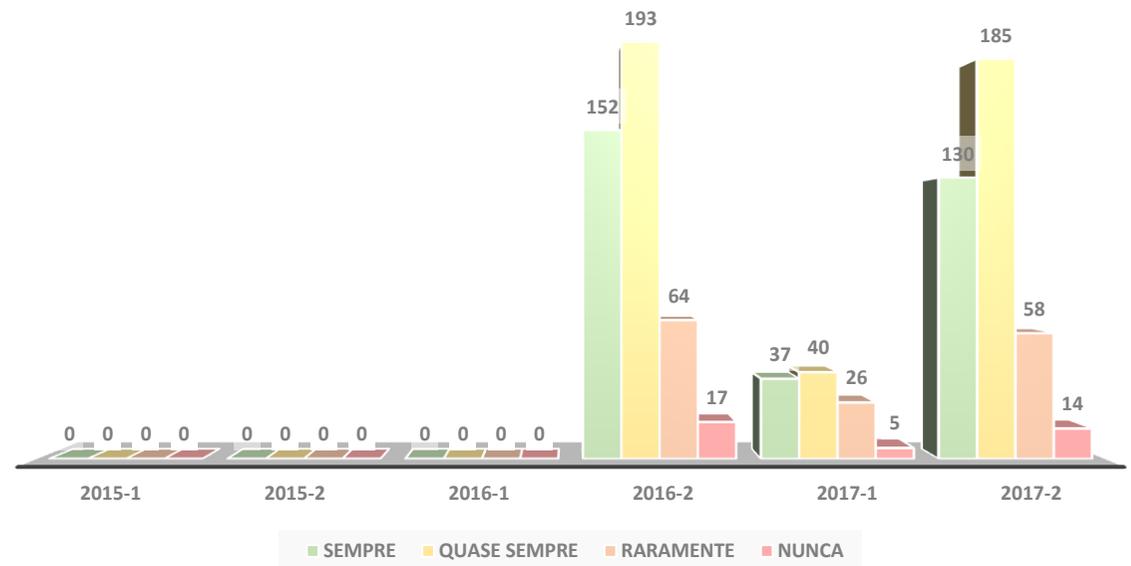
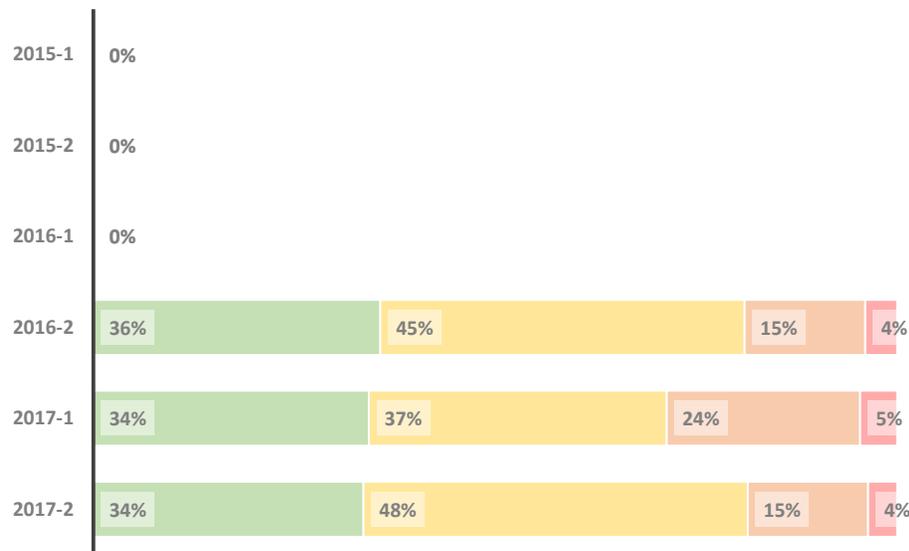
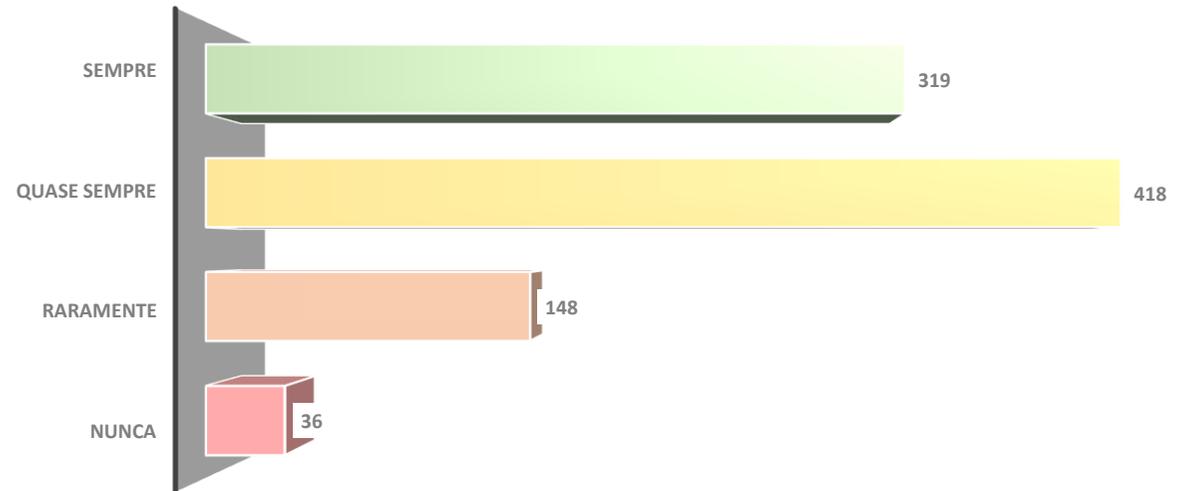
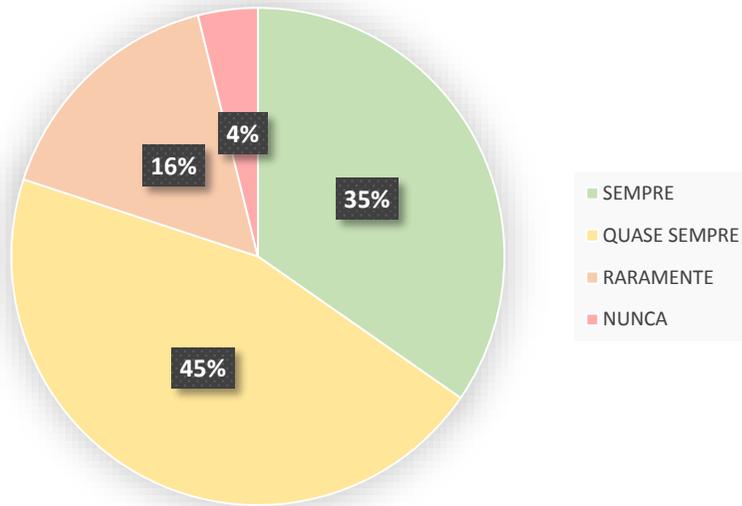


Você acessa o portal frequentemente?



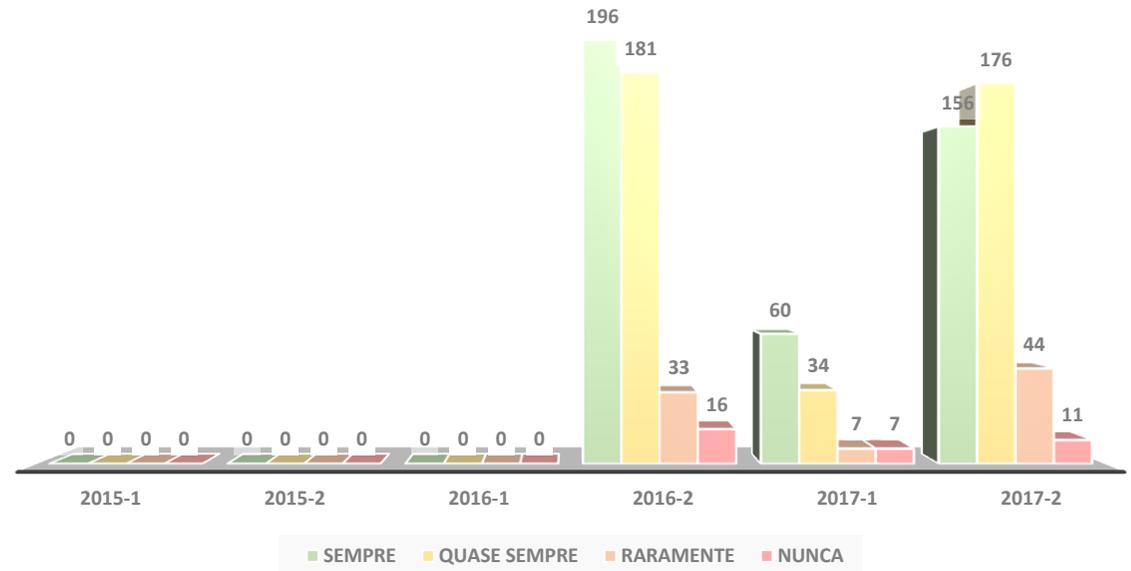
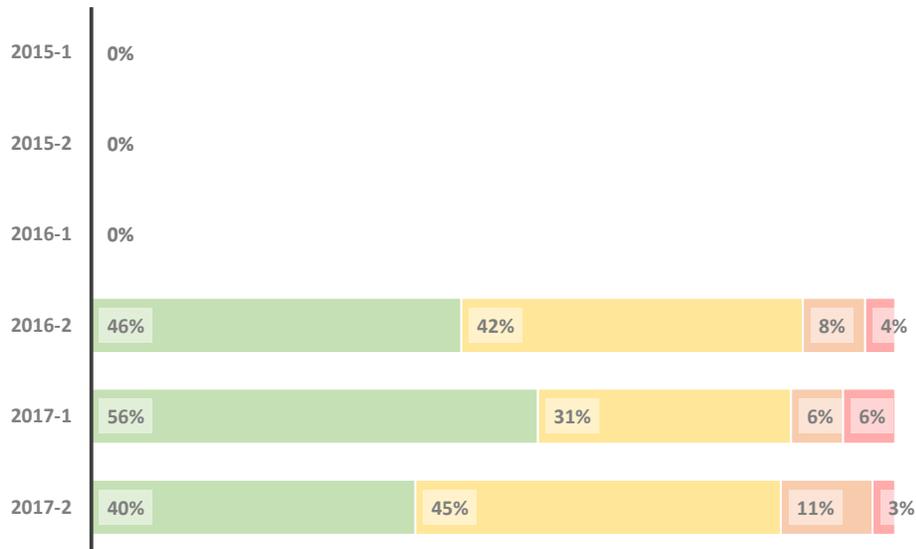
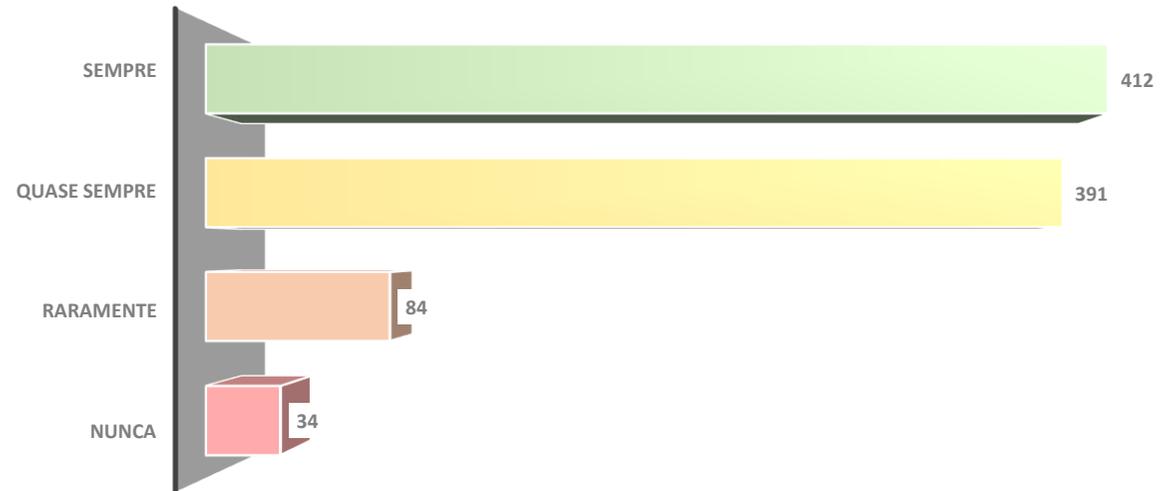
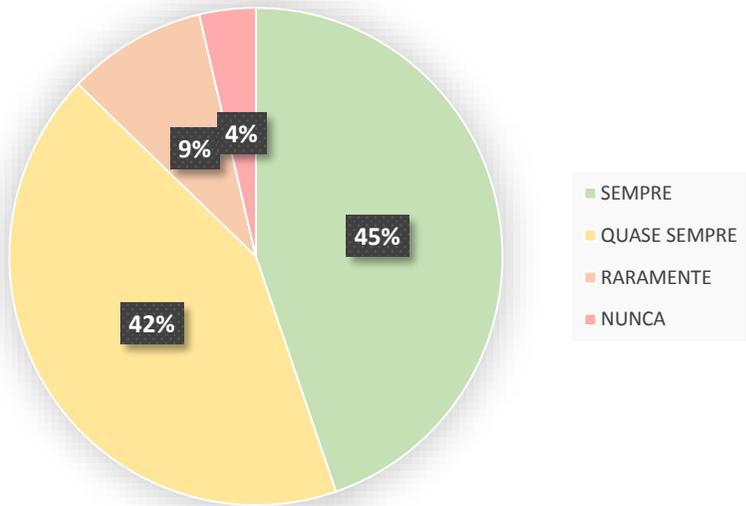


Você se sente apto para utilizar os recursos de TI?



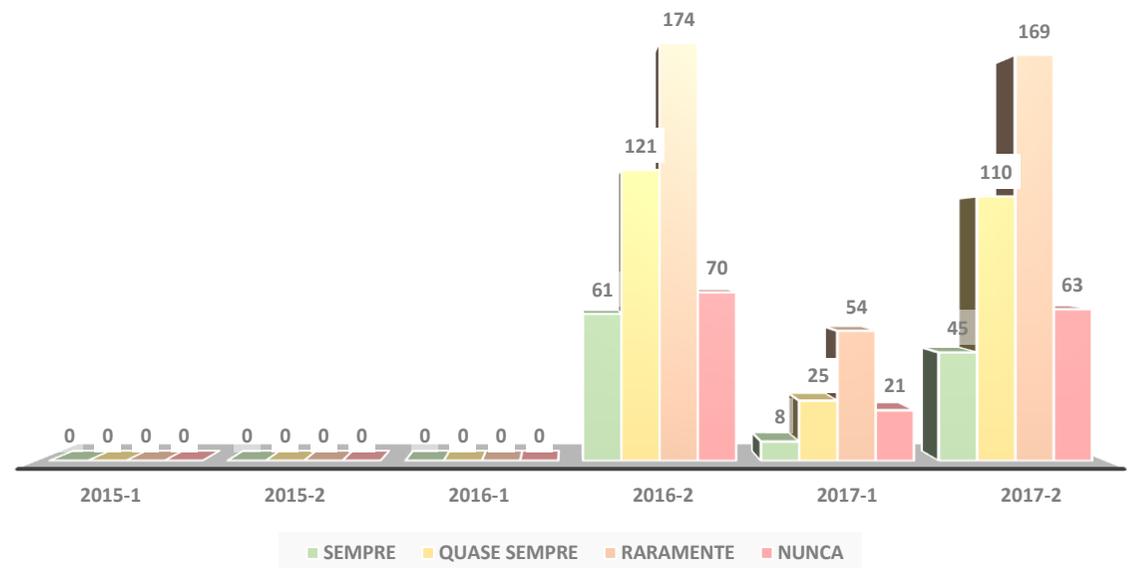
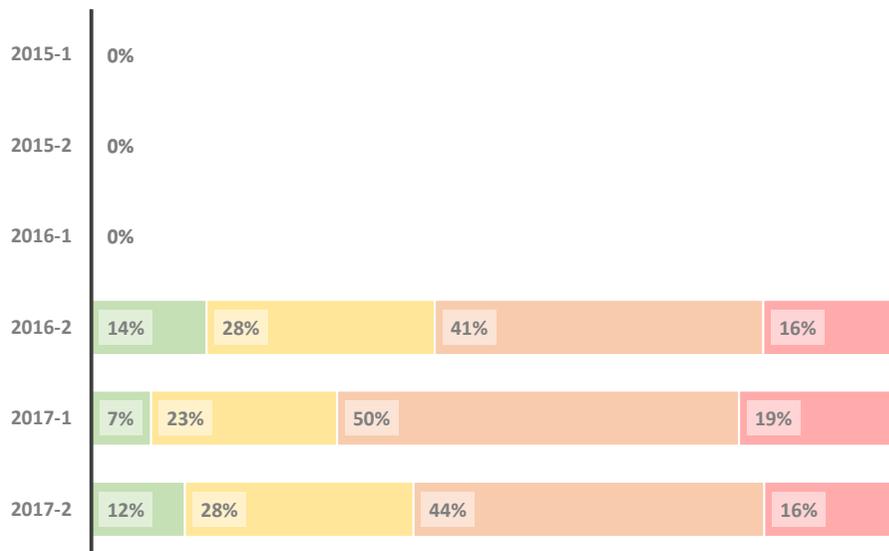
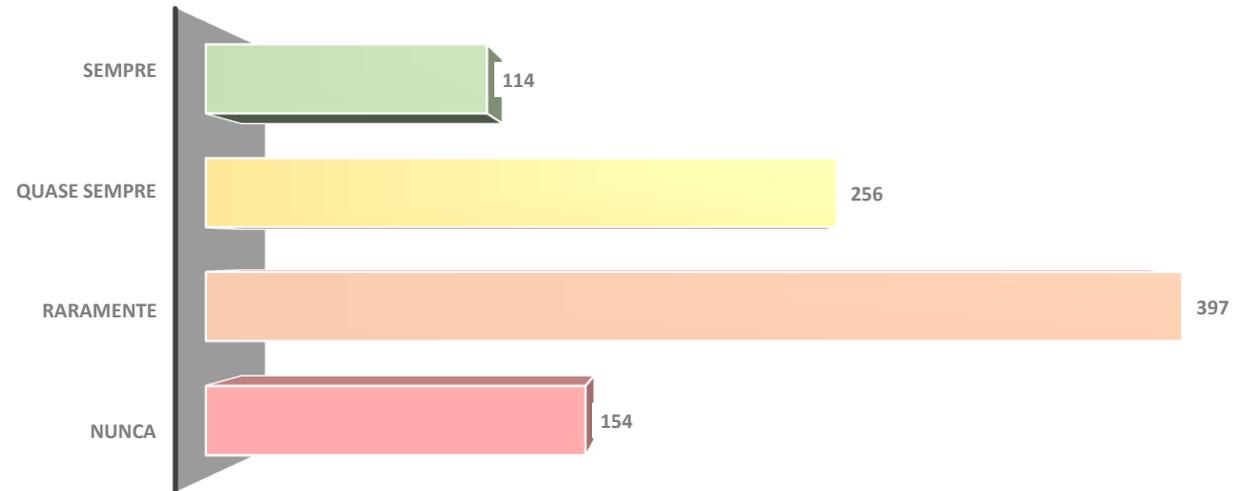
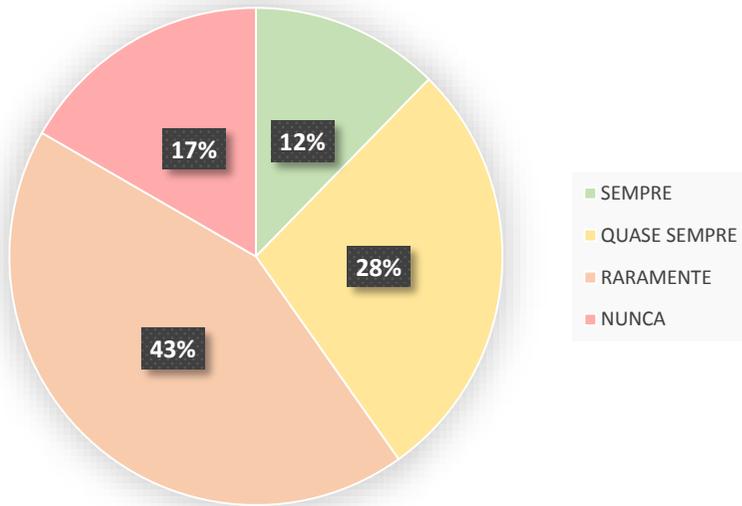


Você utiliza o Moodlerooms (AVA) frequentemente?



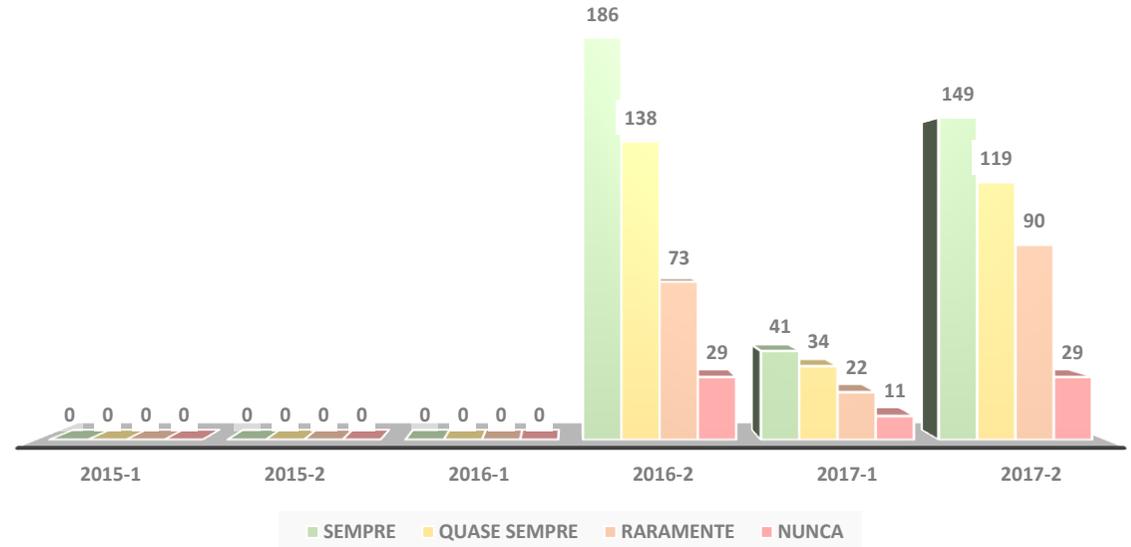
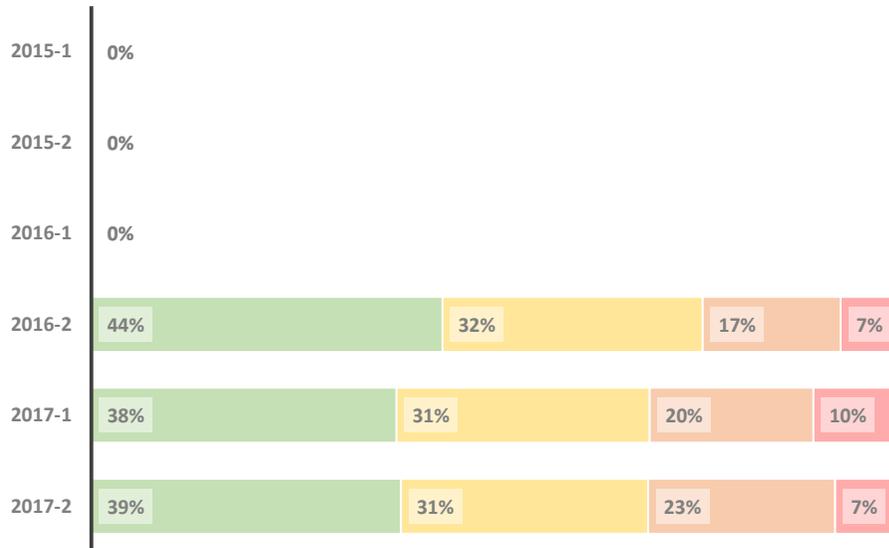
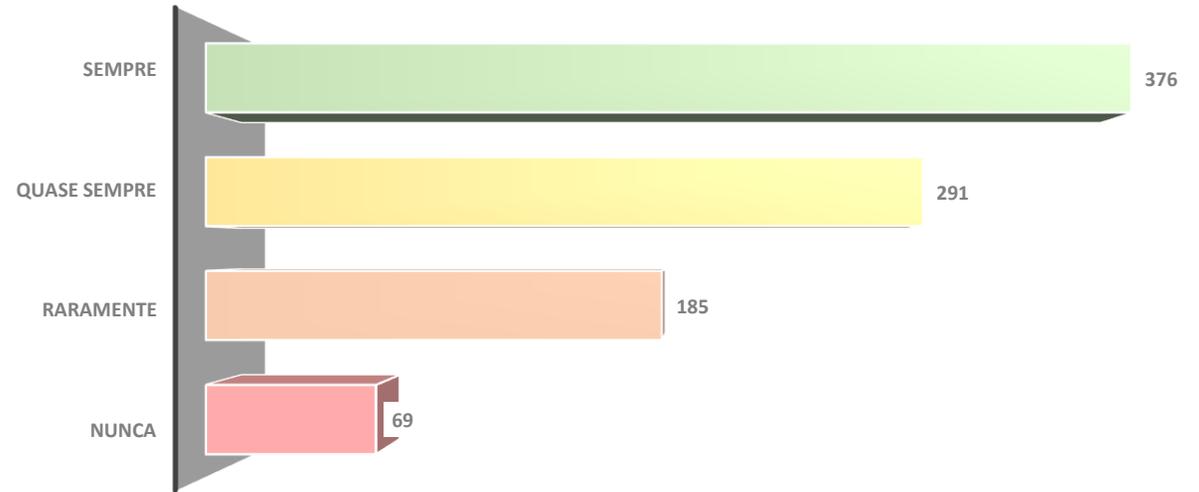
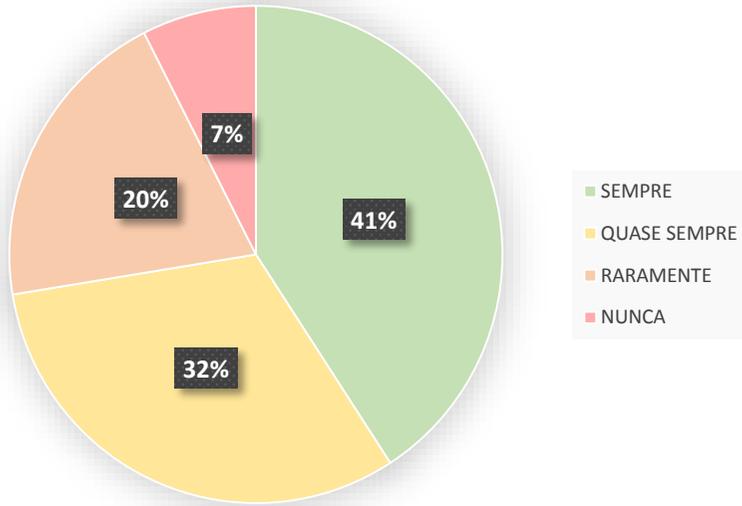


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



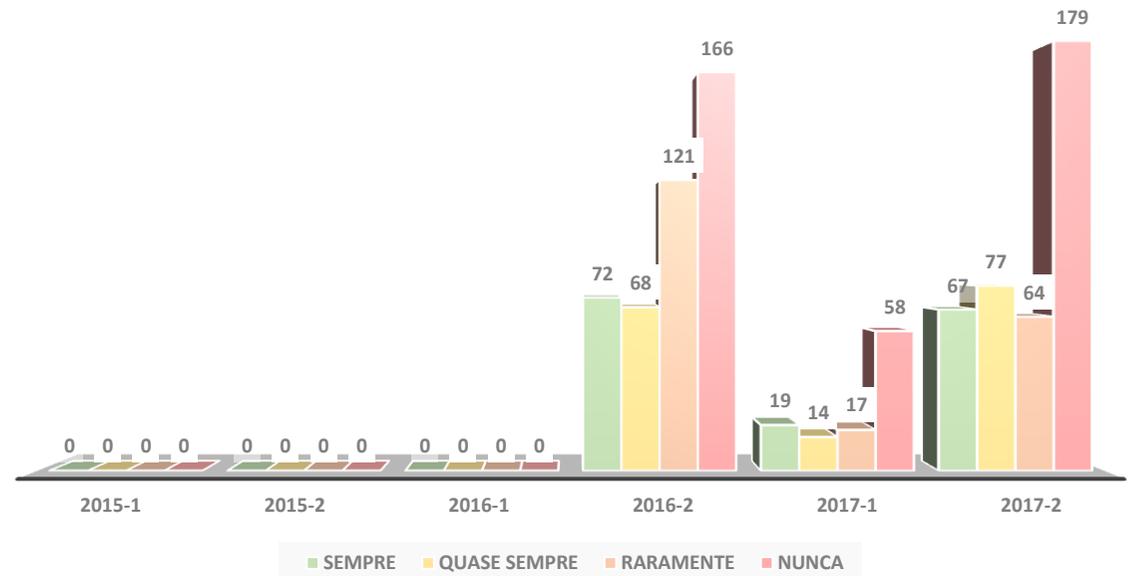
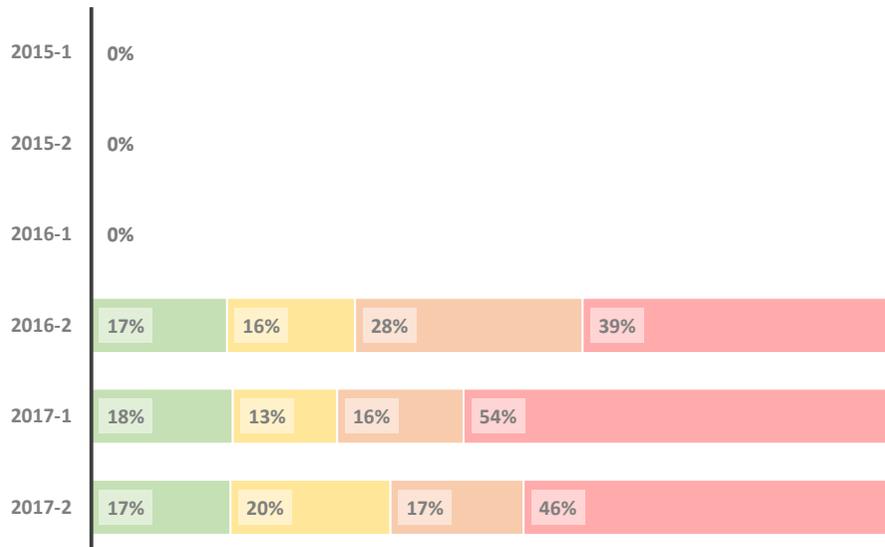
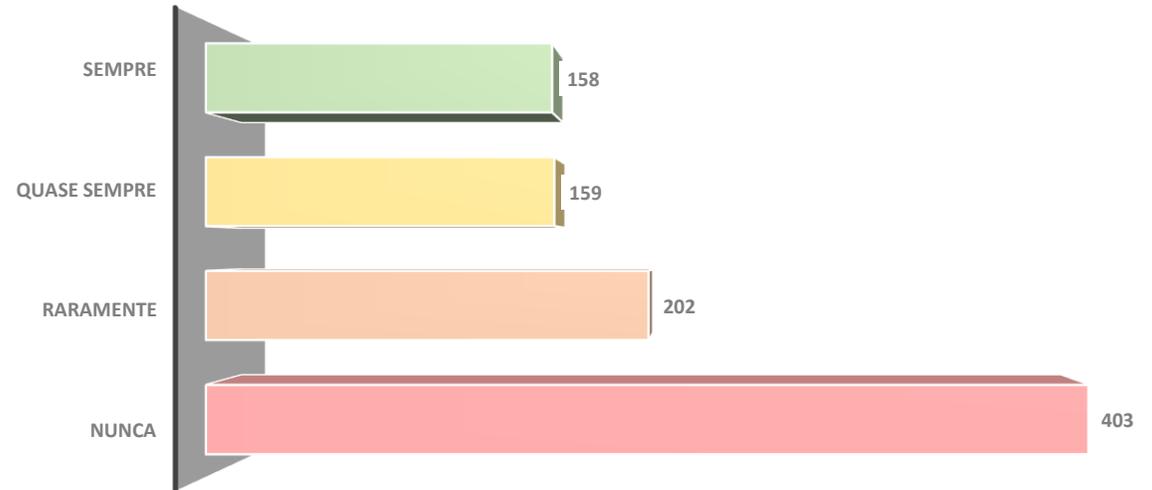
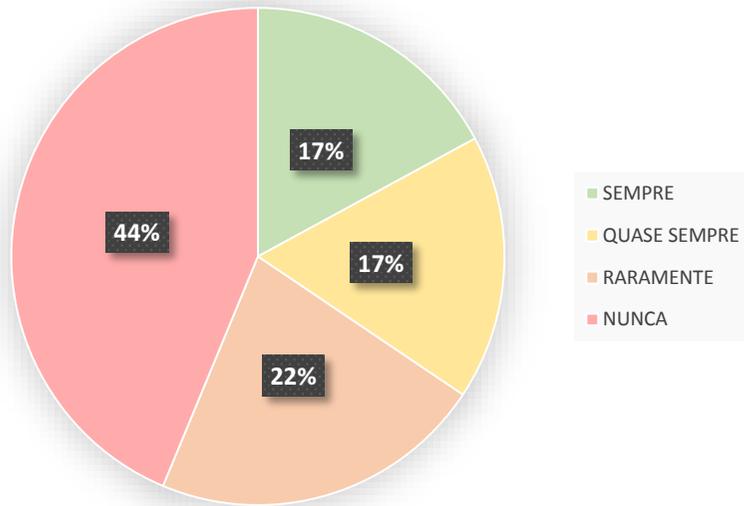


Você utiliza o recurso de internet frequente?



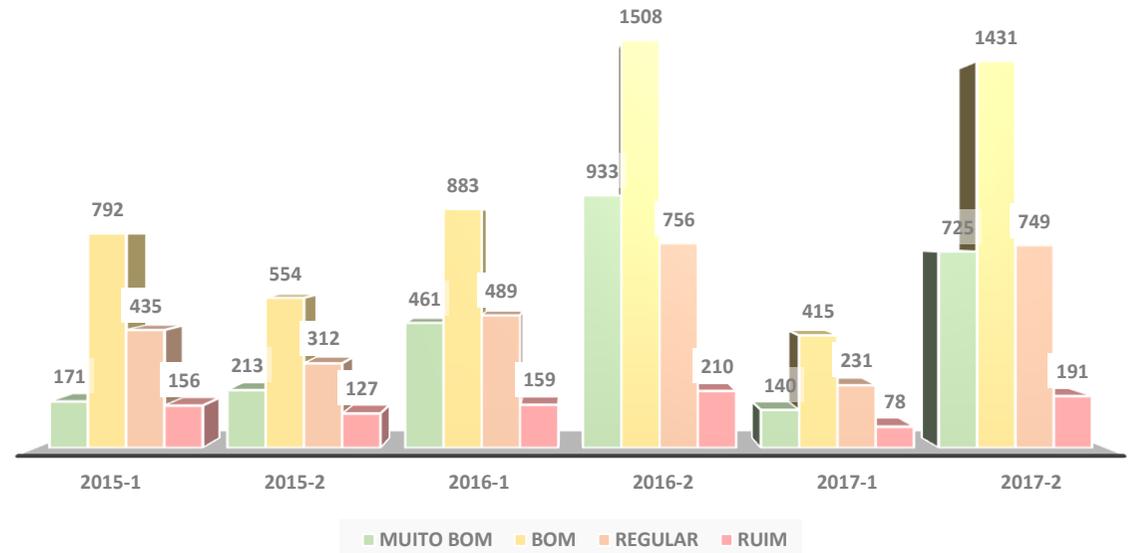
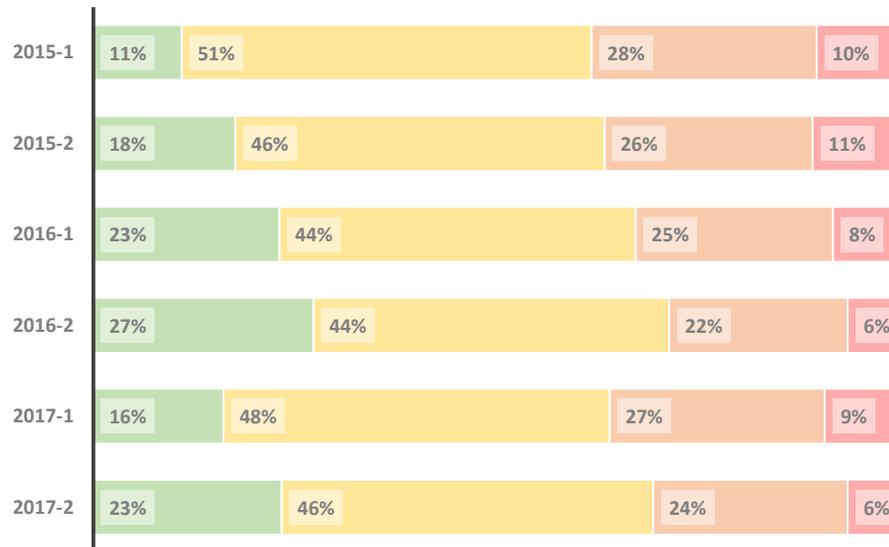
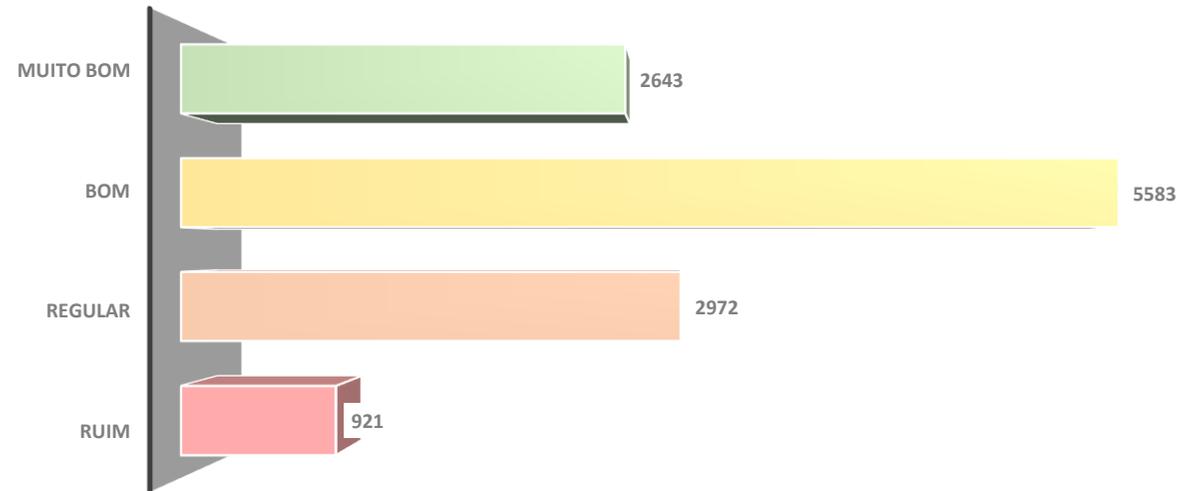
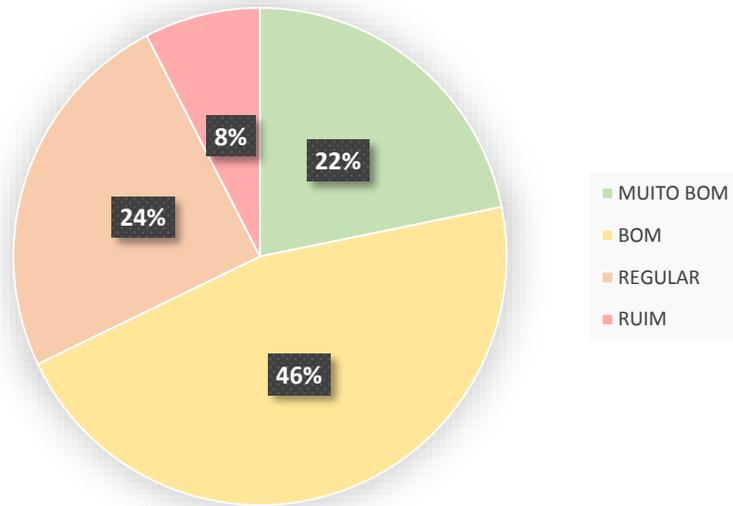


Você utiliza o recurso de WIFI frequentemente?



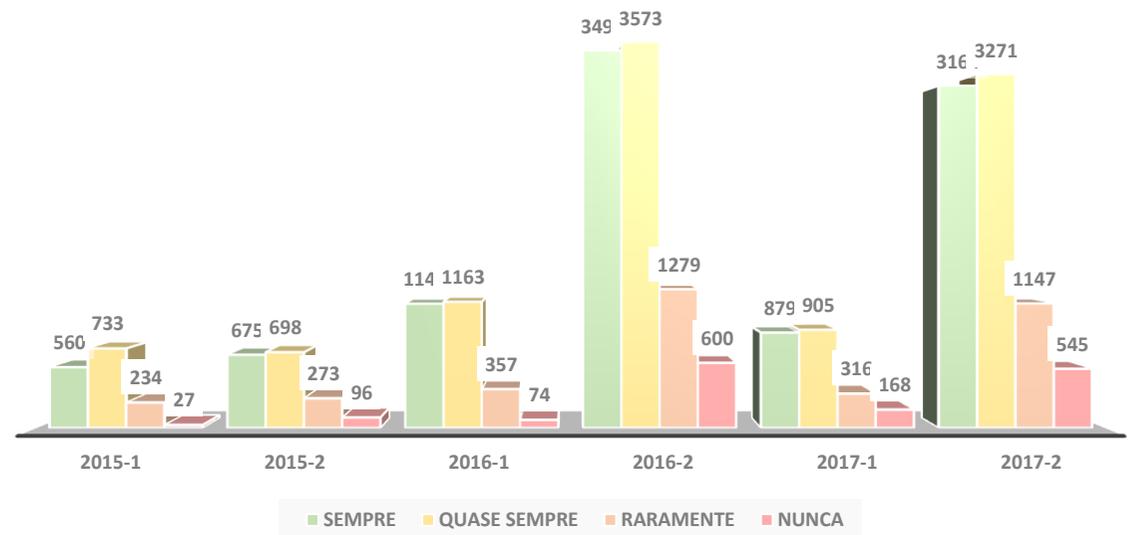
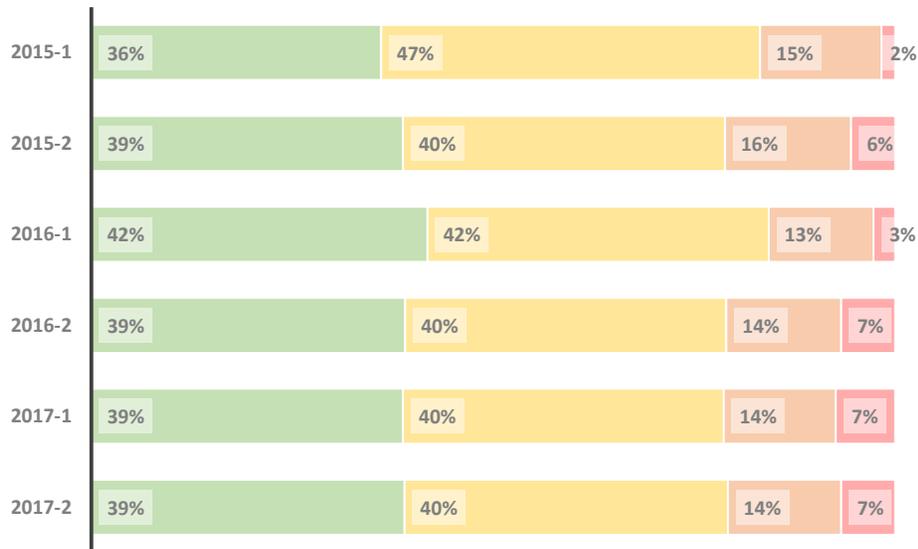
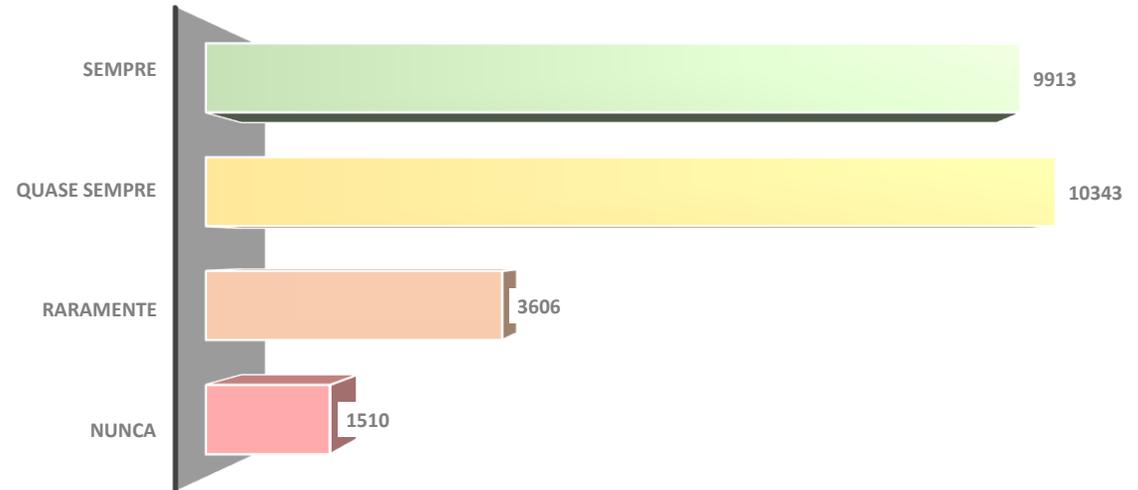
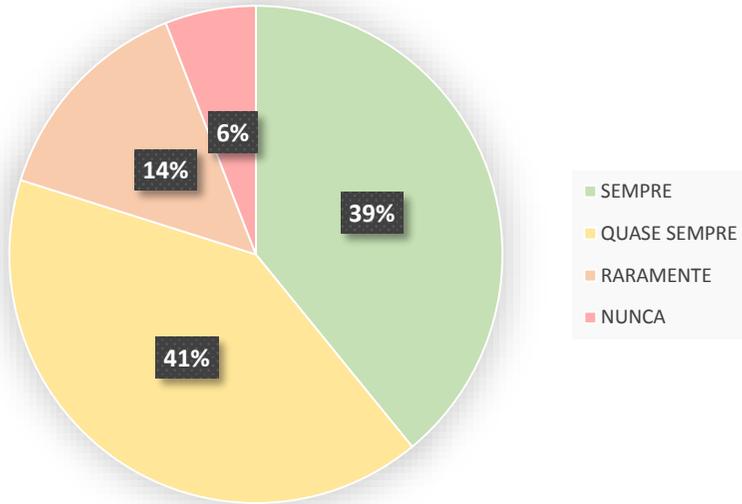


QUESTÕES OBJETIVAS - Qualitativas



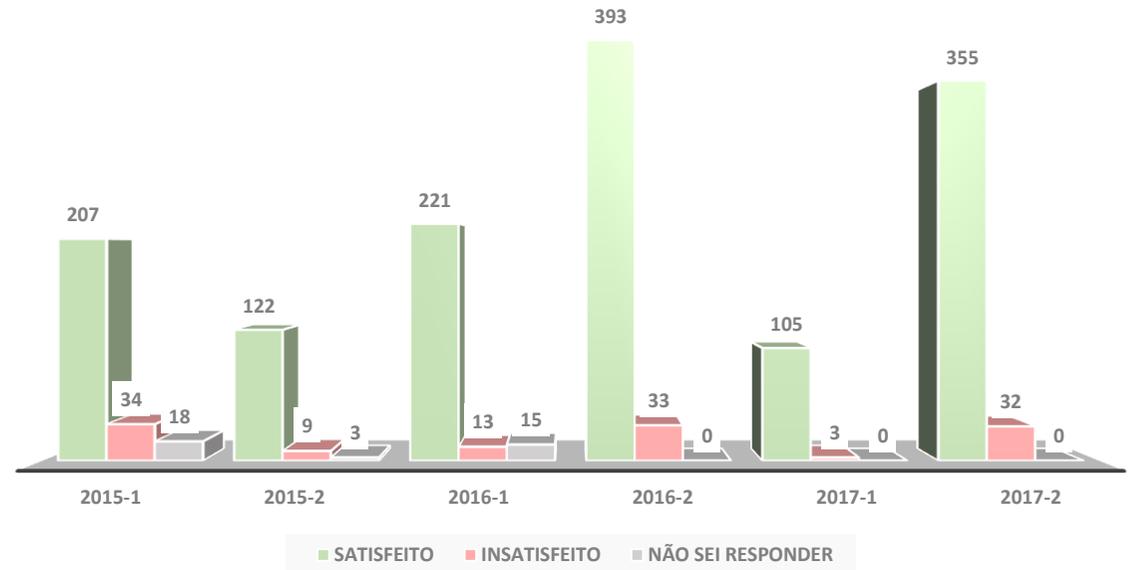
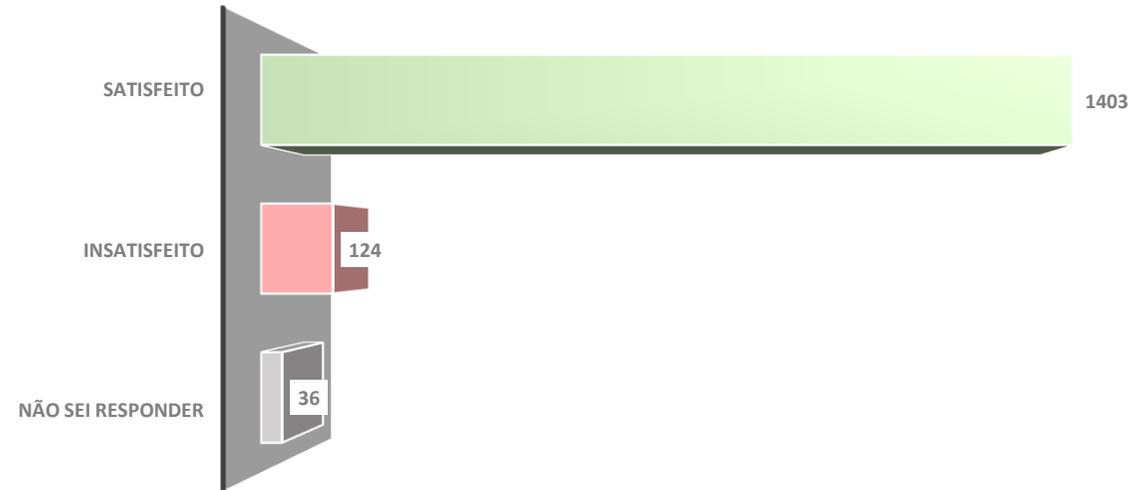
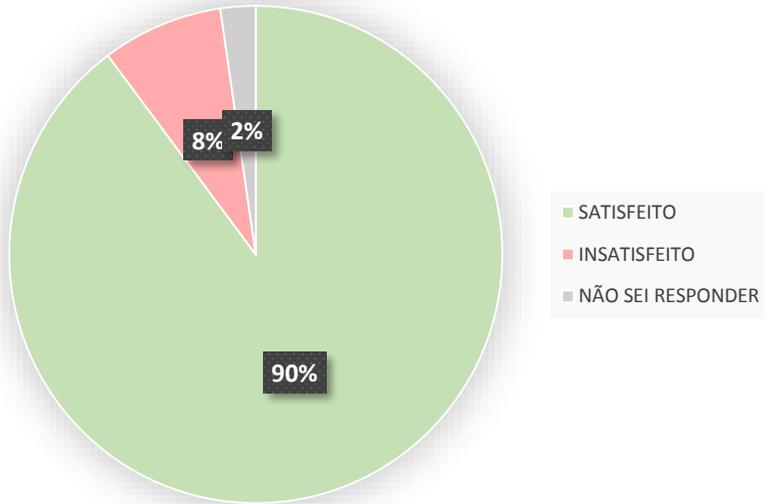


QUESTÕES OBJETIVAS - Periodicidade



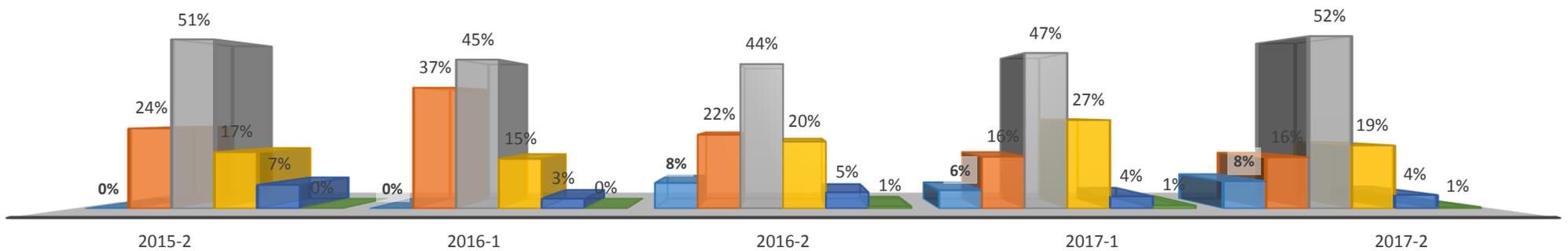
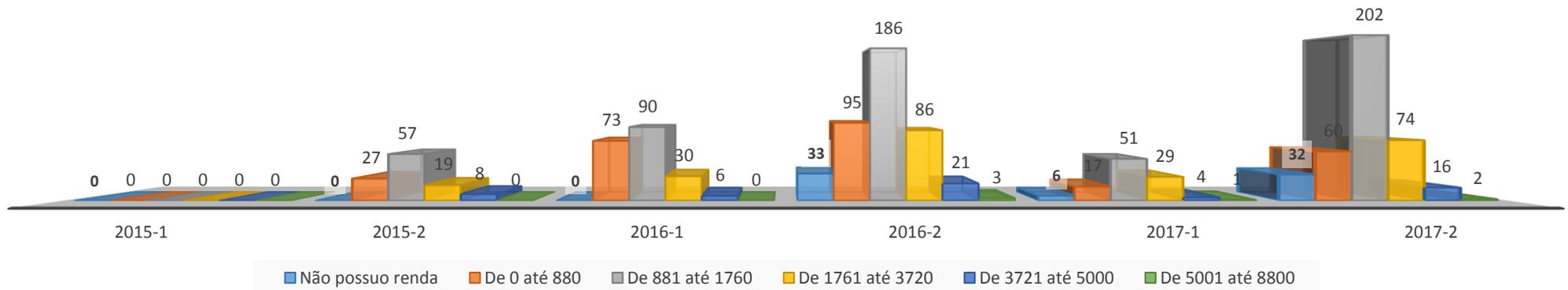
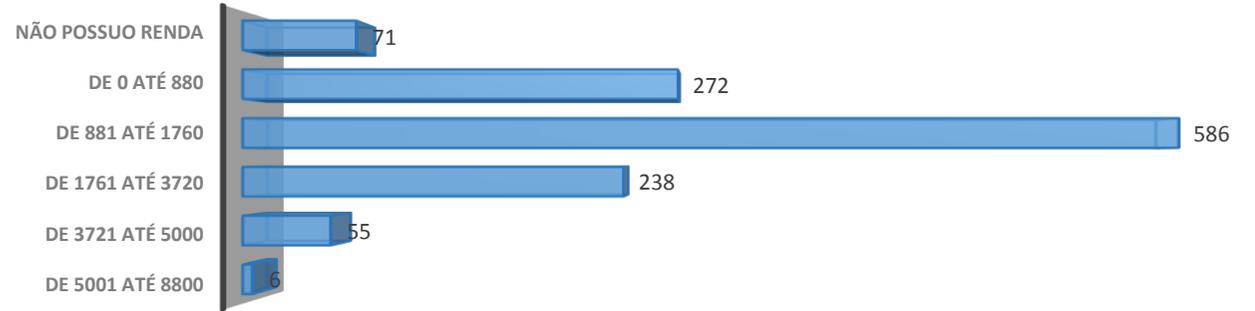
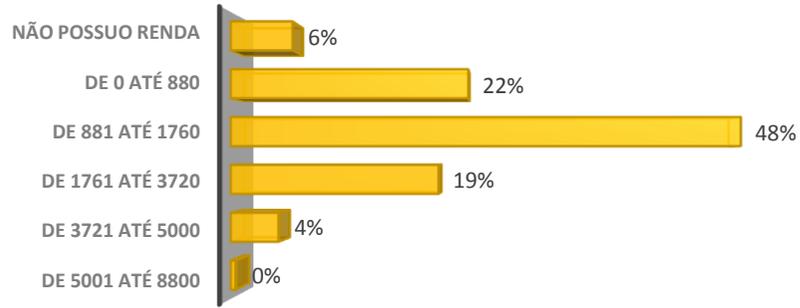


O CURSO - Em relação ao seu curso, você se considera:



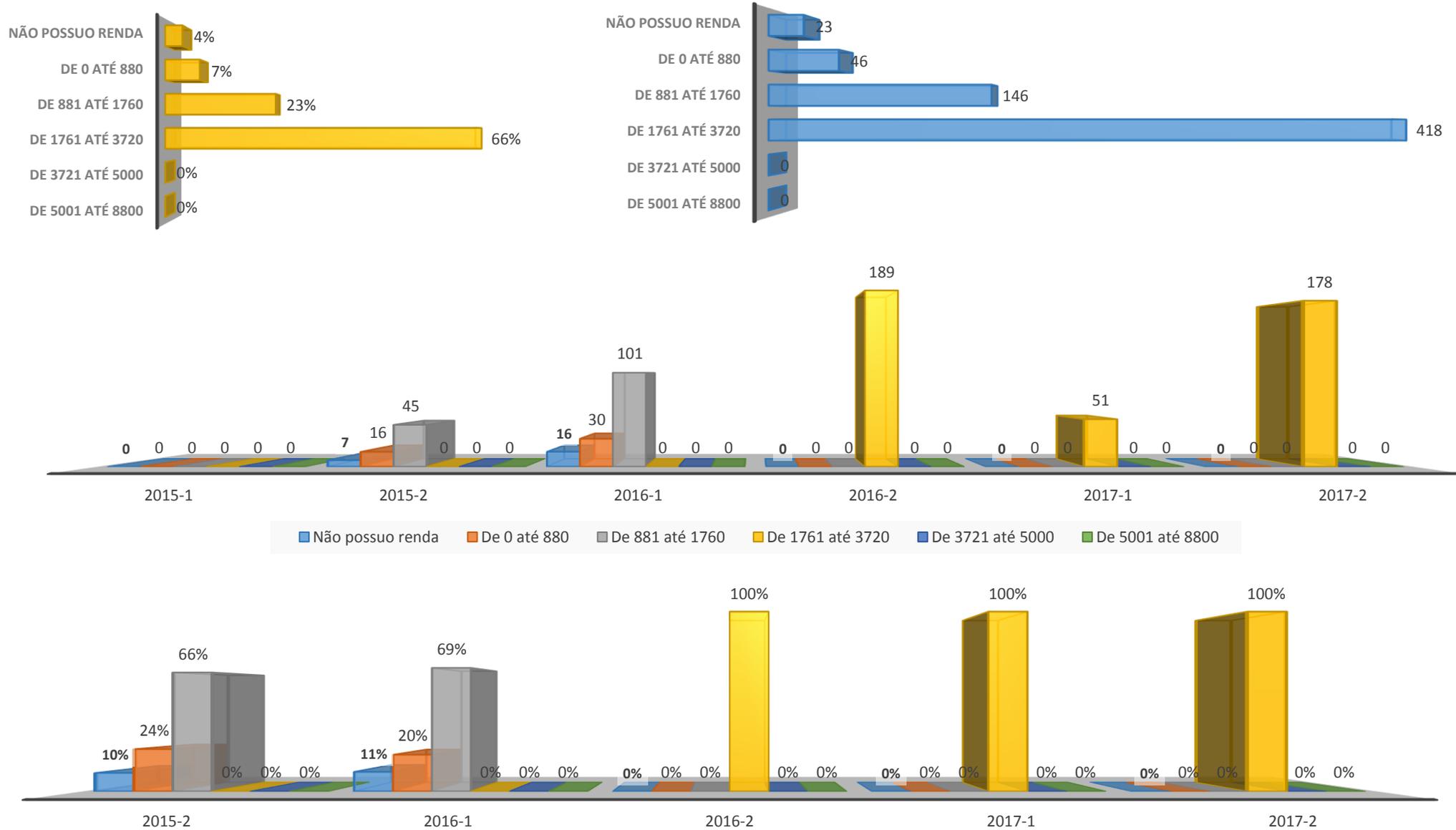


Qual a sua renda mensal atual?



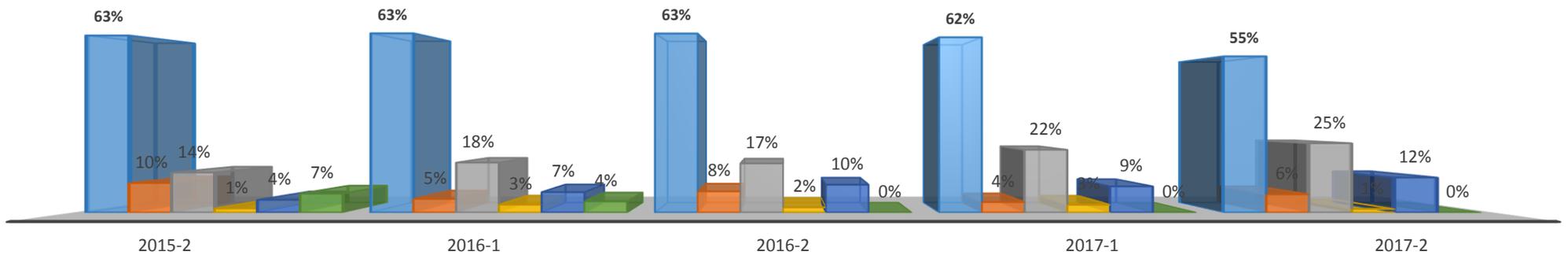
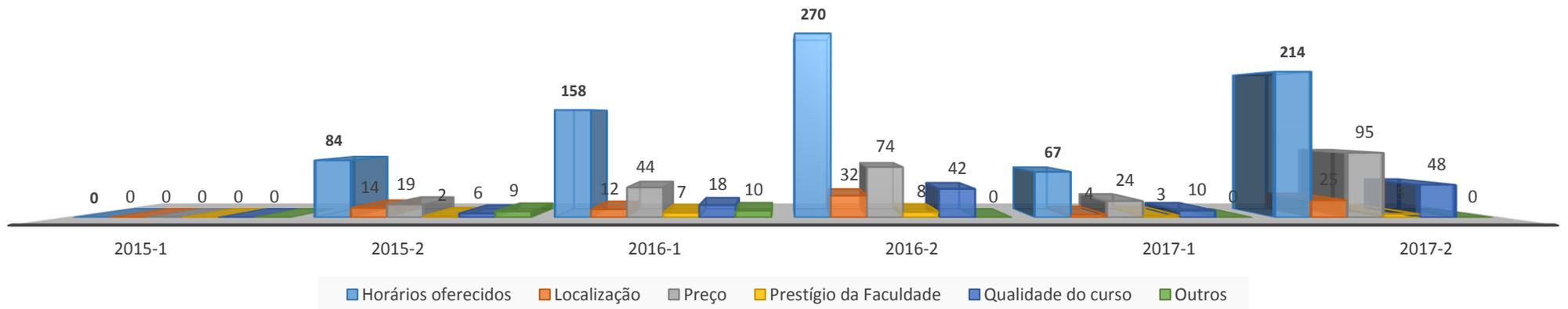
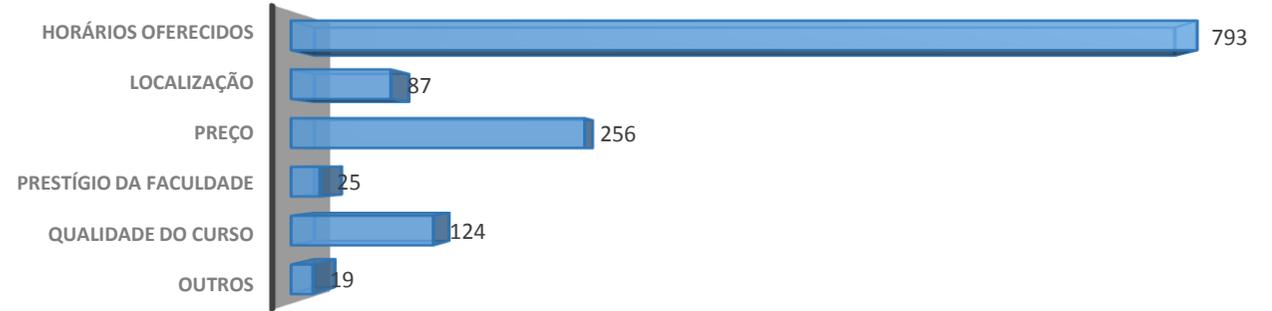
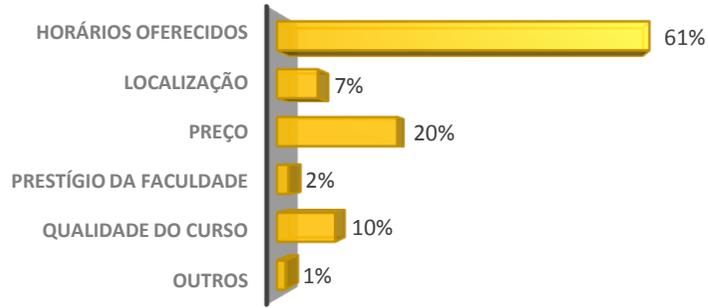


Qual a renda mensal da sua família?



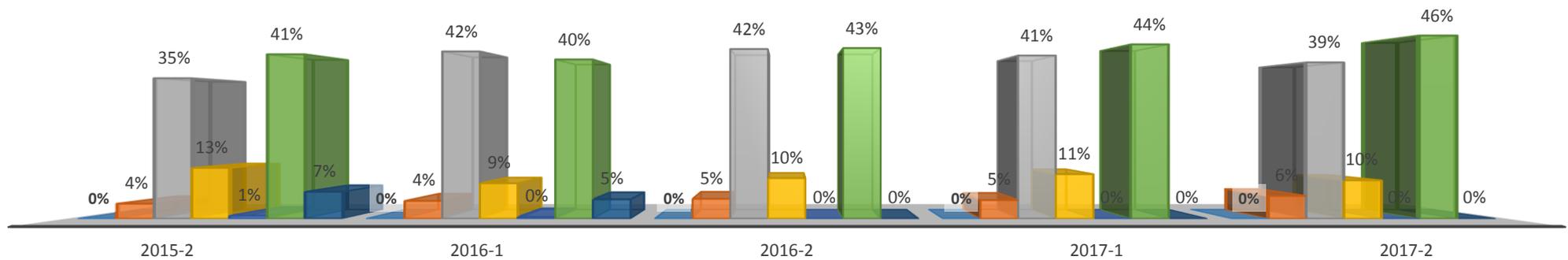
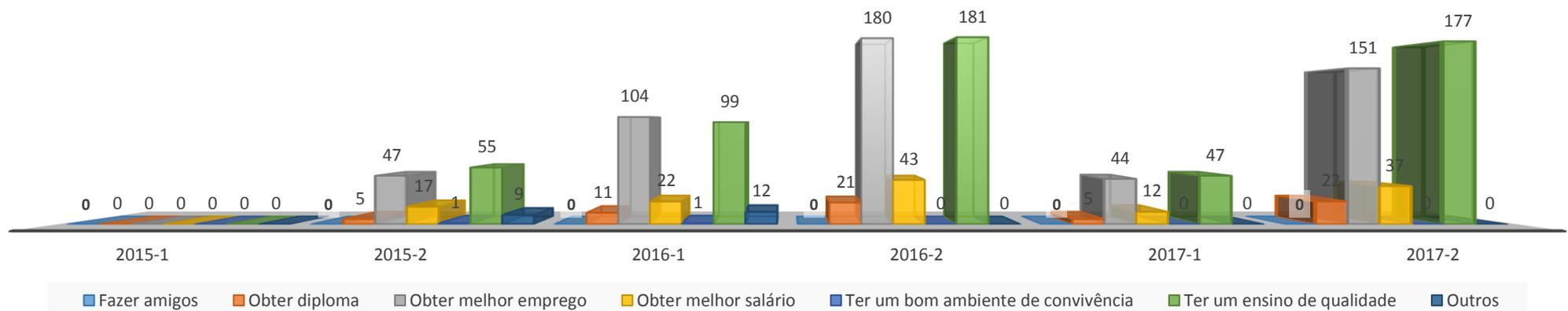
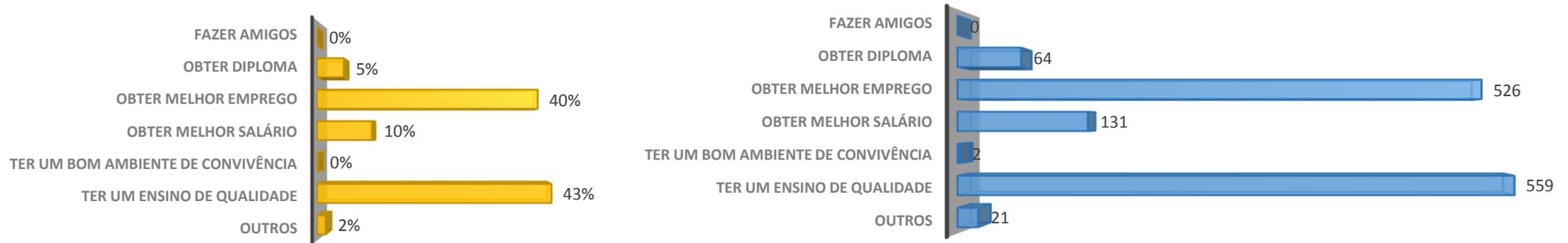


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



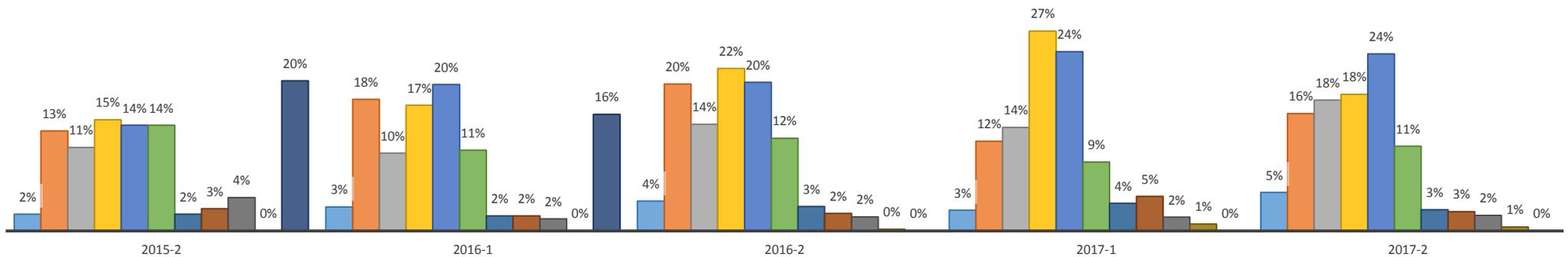
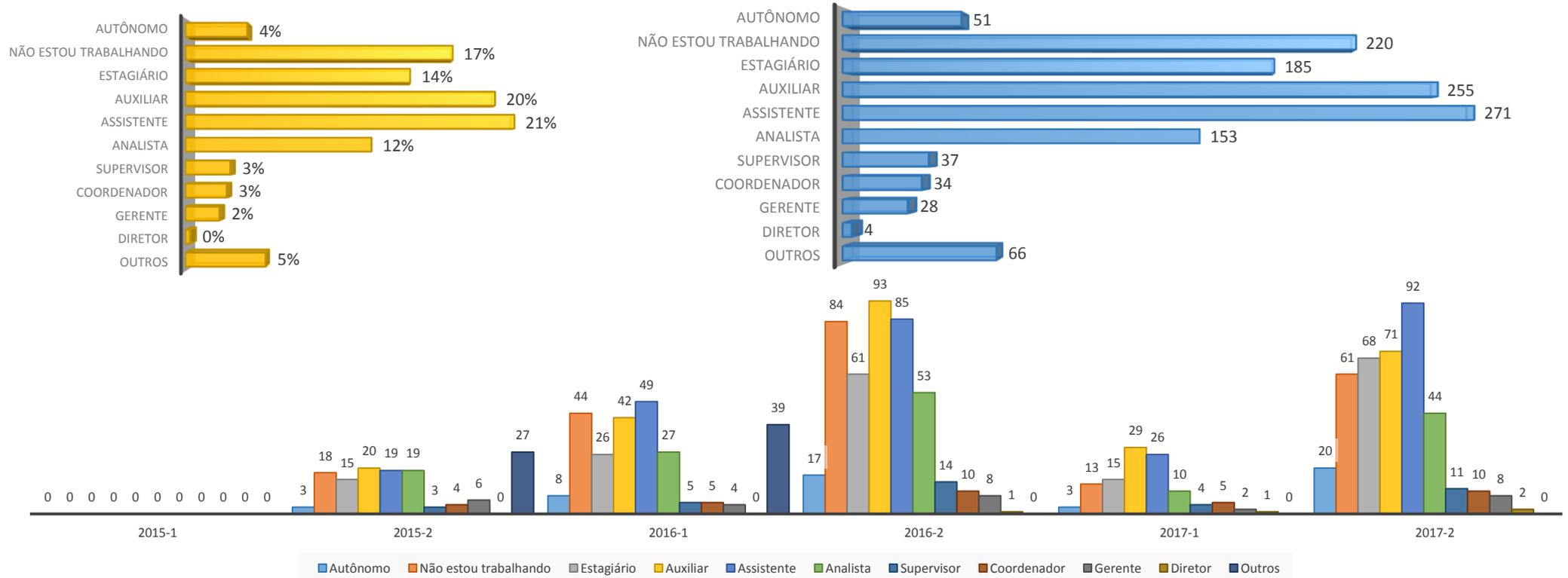


O que é mais importante para você ao cursar uma faculdade?



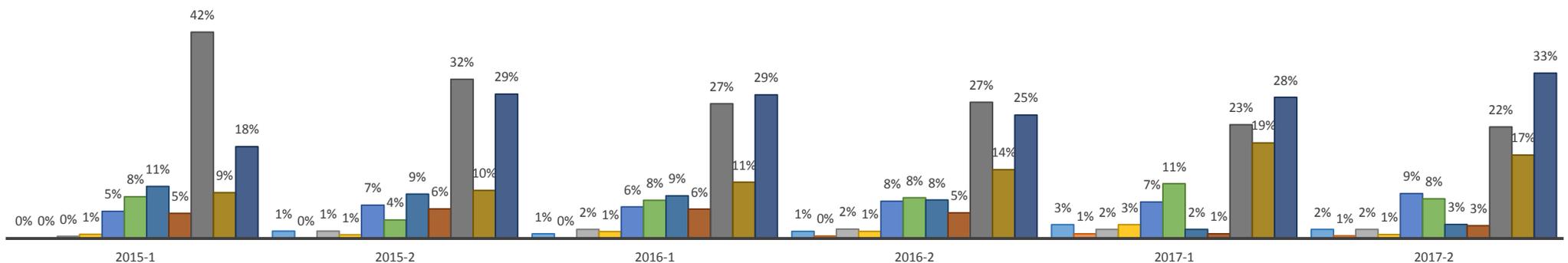
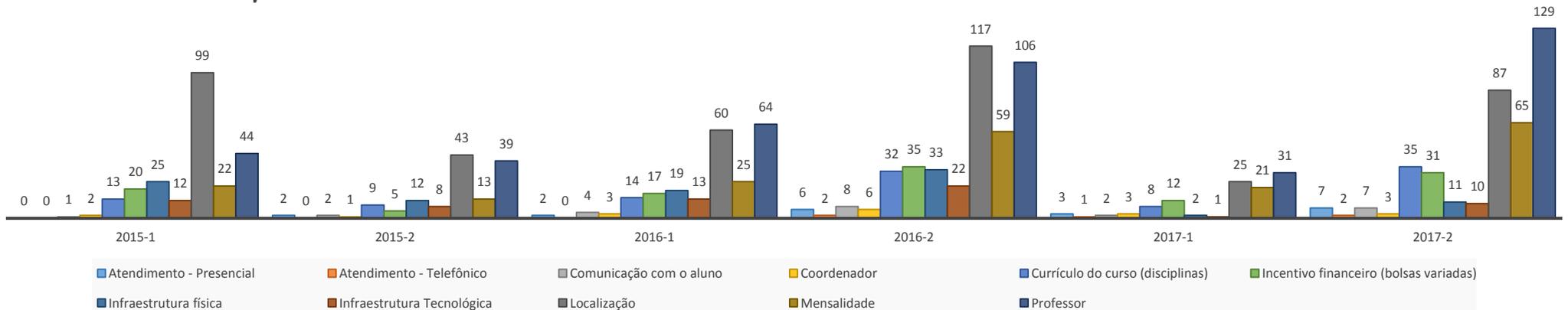
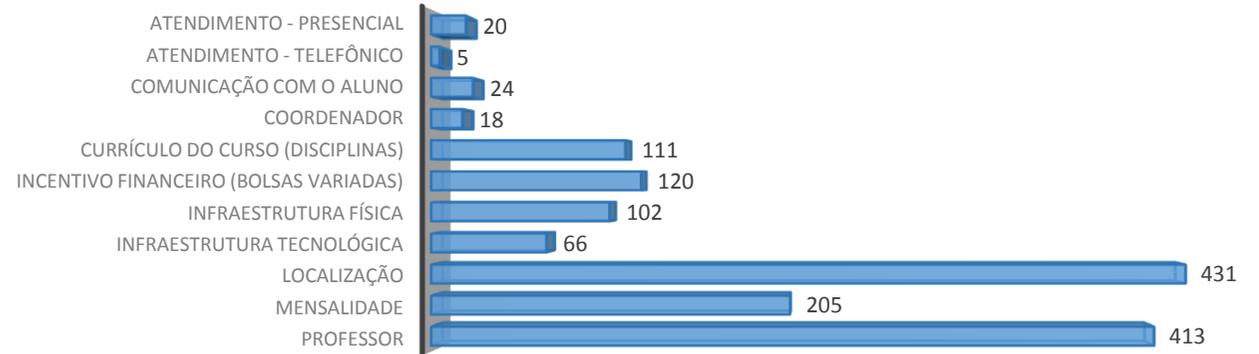
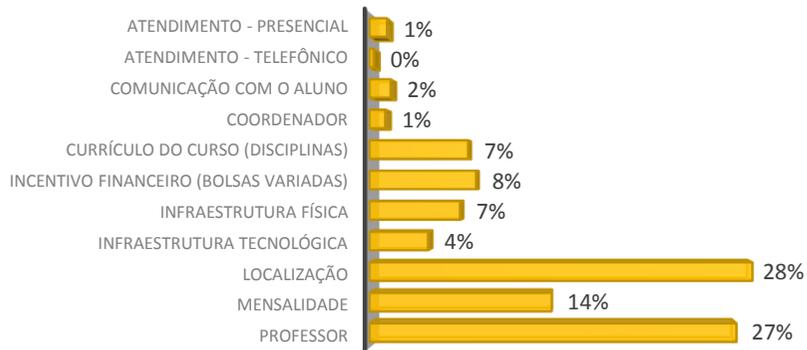


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

