



| QUESTÃO | MUITO BOM | BOM | REGULAR | RUIM | TOTAL |
|---|-----------|---------|---------|--------|-------|
| BIBLIOTECA: atendimento e serviços prestados. | 83 32% | 138 53% | 33 13% | 7 3% | 261 |
| BIBLIOTECA: disponibilidade de livros e atualização do acervo. | 75 29% | 137 52% | 41 16% | 8 3% | 261 |
| FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro. | 41 16% | 158 61% | 54 21% | 8 3% | 261 |
| LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico. | 50 19% | 133 51% | 59 23% | 19 7% | 261 |
| SALAS DE AULA : limpeza e ventilação. | 44 19% | 114 49% | 57 25% | 16 7% | 231 |
| SALAS DE AULA: infraestrutura e equipamentos em salas de aula. | 37 16% | 123 53% | 59 26% | 12 5% | 231 |
| SECRETARIA: atendimento e serviço prestados pelo setor da secretaria. | 43 16% | 119 46% | 69 26% | 30 11% | 261 |
| Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ. | 28 11% | 131 50% | 80 31% | 22 8% | 261 |

| QUESTÃO | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | TOTAL |
|---|---------|--------------|-----------|--------|-------|
| As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS? | 33 14% | 130 56% | 59 26% | 9 4% | 231 |
| Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho? | 40 24% | 104 62% | 20 12% | 4 2% | 168 |
| O COORDENADOR: é acessível ao aluno? | 79 34% | 102 44% | 39 17% | 11 5% | 231 |
| O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados? | 60 23% | 146 56% | 41 16% | 14 5% | 261 |
| O tempo de espera para a solução dos problemas de infraestrutura é satisfatório? | 30 18% | 100 60% | 32 19% | 6 4% | 168 |
| OS PROFESSORES: apresentam o plano de ensino no início do semestre? | 159 61% | 85 33% | 15 6% | 2 1% | 261 |
| OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas? | 116 50% | 103 45% | 12 5% | - 0% | 231 |
| OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados? | 92 35% | 141 54% | 26 10% | 2 1% | 261 |
| OS PROFESSORES: fazem chamada? | 197 85% | 32 14% | 1 0% | 1 0% | 231 |
| OS PROFESSORES: possuem didática e contribuem para a aprendizagem? | 71 31% | 138 60% | 21 9% | 1 0% | 231 |
| OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo? | 100 43% | 123 53% | 8 3% | - 0% | 231 |
| SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento? | 52 25% | 116 55% | 34 16% | 10 5% | 212 |
| SECRETARIA: os funcionários da secretaria prestam atendimento eficaz? | 76 33% | 126 55% | 24 10% | 5 2% | 231 |
| Você acessa o aluno online frequentemente? | 78 46% | 75 45% | 13 8% | 2 1% | 168 |
| Você acessa o Office365 (email) frequentemente? | 27 16% | 31 18% | 62 37% | 48 29% | 168 |
| Você acessa o portal frequentemente? | 73 43% | 80 48% | 14 8% | 1 1% | 168 |
| Você se sente apto para utilizar os recursos de TI? | 69 41% | 80 48% | 17 10% | 2 1% | 168 |
| Você utiliza o Moodlerooms (AVA) frequentemente? | 76 45% | 68 40% | 20 12% | 4 2% | 168 |
| Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente? | 17 10% | 30 18% | 74 44% | 47 28% | 168 |
| Você utiliza o recurso de internet frequente? | 89 53% | 52 31% | 23 14% | 4 2% | 168 |
| Você utiliza o recurso de WIFI frequentemente? | 27 16% | 26 15% | 48 28% | 68 40% | 169 |

| | MUITO BOM | BOM | REGULAR | RUIM | |
|-----------------|-----------|-----------|---------|--------|--|
| RESULTADO GERAL | 401 20% | 1.053 52% | 452 22% | 122 6% | |

| | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | |
|-----------------|-----------|--------------|-----------|--------|--|
| RESULTADO GERAL | 1.561 36% | 1.888 44% | 603 14% | 241 6% | |

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

| | | |
|------------------------|-----|-----|
| Horários oferecidos | 106 | 46% |
| Localização | 15 | 6% |
| Preço | 74 | 32% |
| Prestígio da Faculdade | 6 | 3% |
| Qualidade do curso | 21 | 9% |
| Outros | 9 | 4% |

O que é mais importante para você ao cursar uma faculdade?

| | | |
|------------------------------------|----|-----|
| Fazer amigos | - | 0% |
| Obter diploma | 24 | 10% |
| Obter melhor emprego | 88 | 38% |
| Obter melhor salário | 34 | 15% |
| Ter um bom ambiente de convivência | - | 0% |
| Ter um ensino de qualidade | 84 | 36% |
| Outros | 1 | 0% |

Qual o cargo que você ocupa na empresa em que trabalha?

| | | |
|-----------------------|----|-----|
| Autônomo | 8 | 3% |
| Não estou trabalhando | 56 | 24% |
| Estagiário | 21 | 9% |
| Auxiliar | 22 | 10% |
| Assistente | 26 | 11% |
| Analista | 85 | 37% |
| Supervisor | 2 | 1% |
| Coordenador | 3 | 1% |
| Gerente | - | 0% |
| Diretor | - | 0% |
| Outros | 8 | 3% |

O CURSO - Em relação ao seu curso, você se considera:

| | | |
|-------------------|-----|-----|
| SATISFEITO | 179 | 69% |
| INSATISFEITO | 74 | 28% |
| NÃO SEI RESPONDER | 8 | 3% |

Qual a sua renda mensal atual?

| | | |
|------------------|----|-----|
| Não possuo renda | 25 | 11% |
| De 0 até 880 | 52 | 23% |
| De 881 até 1760 | 89 | 39% |
| De 1761 até 3720 | 30 | 13% |
| De 3721 até 5000 | 9 | 4% |
| De 5001 até 8800 | 3 | 1% |

Qual a renda mensal da sua família?

| | | |
|------------------|----|-----|
| Não possuo renda | 3 | 3% |
| De 0 até 880 | 5 | 6% |
| De 881 até 1760 | 20 | 22% |
| De 1761 até 3720 | 61 | 69% |
| De 3721 até 5000 | - | 0% |
| De 5001 até 8800 | - | 0% |

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

| | | |
|--|----|-----|
| Atendimento - Presencial | 2 | 1% |
| Atendimento - Telefônico | - | 0% |
| Comunicação com o aluno | 6 | 2% |
| Coordenador | 5 | 2% |
| Currículo do curso (disciplinas) | 16 | 6% |
| Incentivo financeiro (bolsas variadas) | 22 | 9% |
| Infraestrutura física | 13 | 5% |
| Infraestrutura Tecnológica | 19 | 7% |
| Localização | 61 | 24% |
| Mensalidade | 34 | 13% |
| Professor | 76 | 30% |

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

| | | |
|--|----|-----|
| Atendimento - Presencial | 30 | 12% |
| Atendimento - Telefônico | 13 | 5% |
| Comunicação com o aluno | 35 | 14% |
| Coordenador | 18 | 7% |
| Currículo do curso (disciplinas) | 22 | 9% |
| Incentivo financeiro (bolsas variadas) | 11 | 4% |
| Infraestrutura física | 25 | 10% |
| Infraestrutura Tecnológica | 33 | 13% |
| Localização | 9 | 4% |
| Mensalidade | 12 | 5% |
| Professor | 44 | 17% |

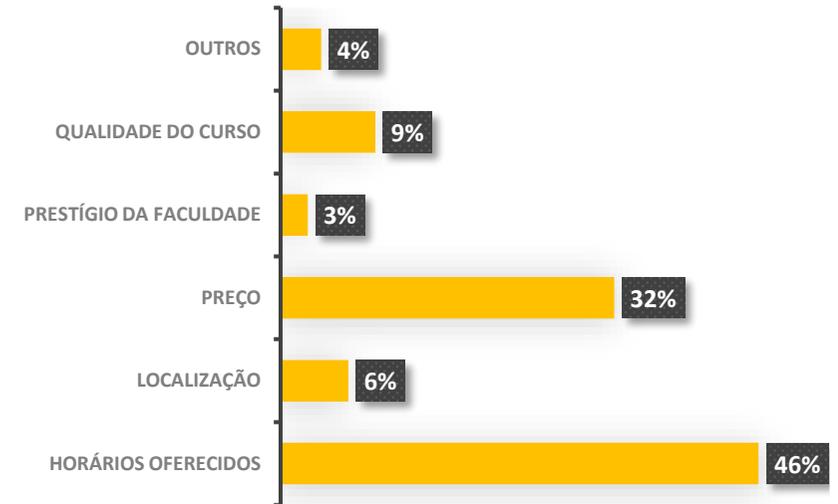
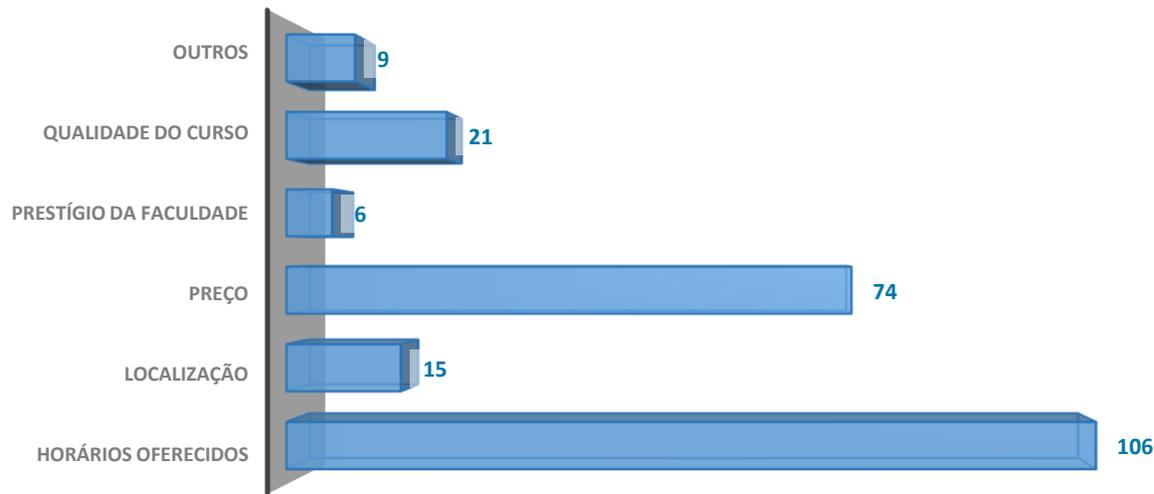
ÍNDICE DE ADEÇÃO:

261

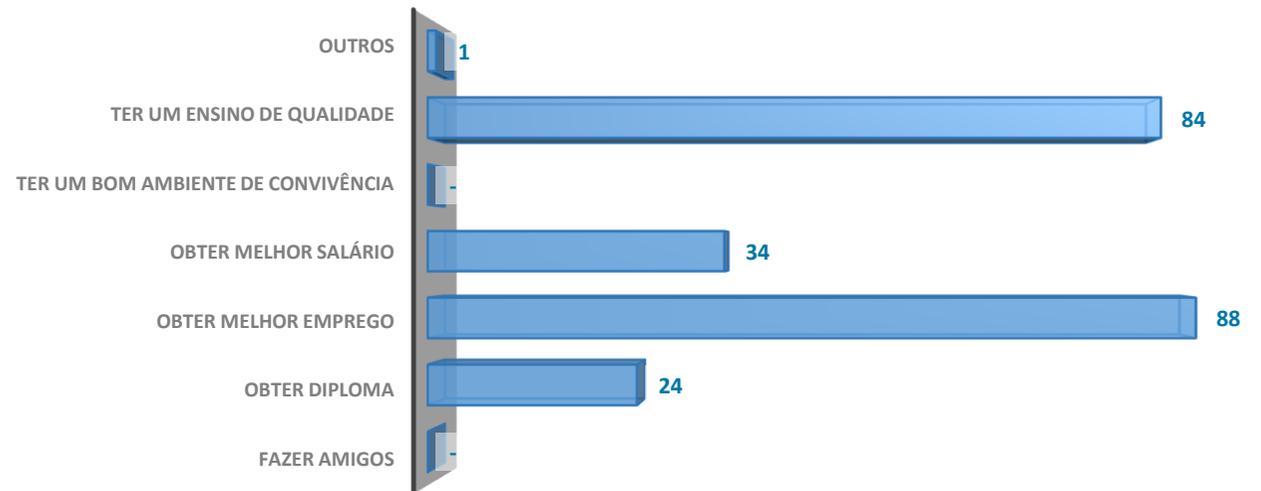
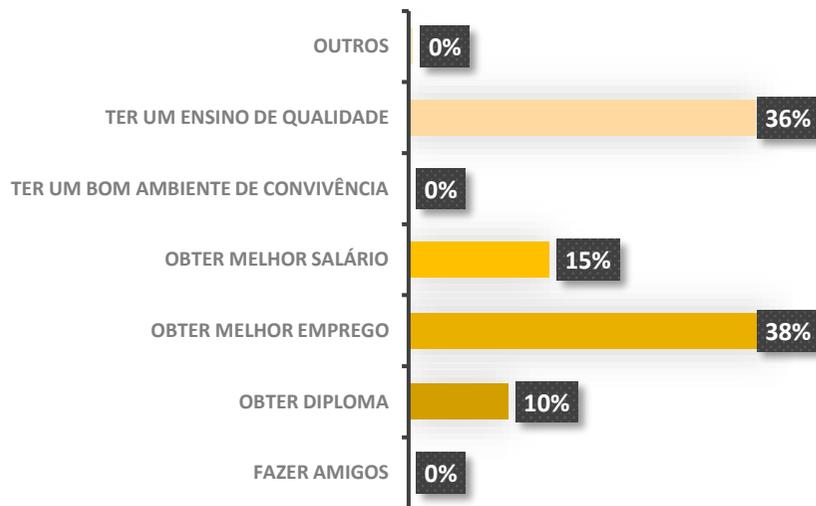
55,23%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

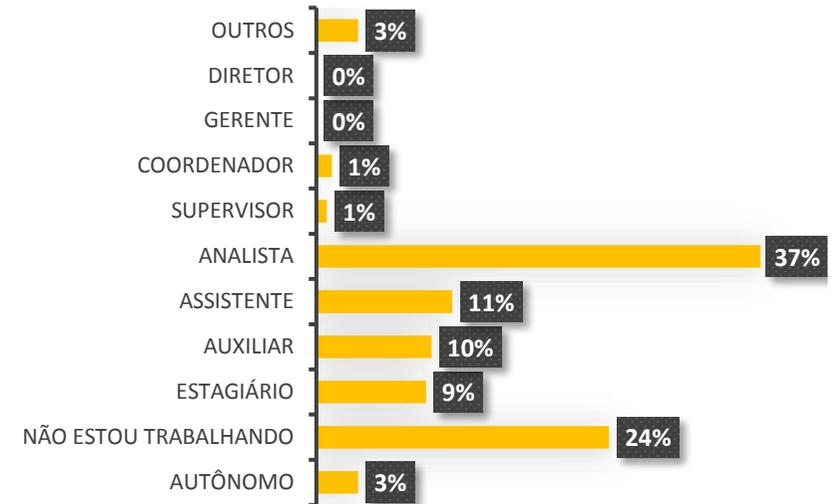
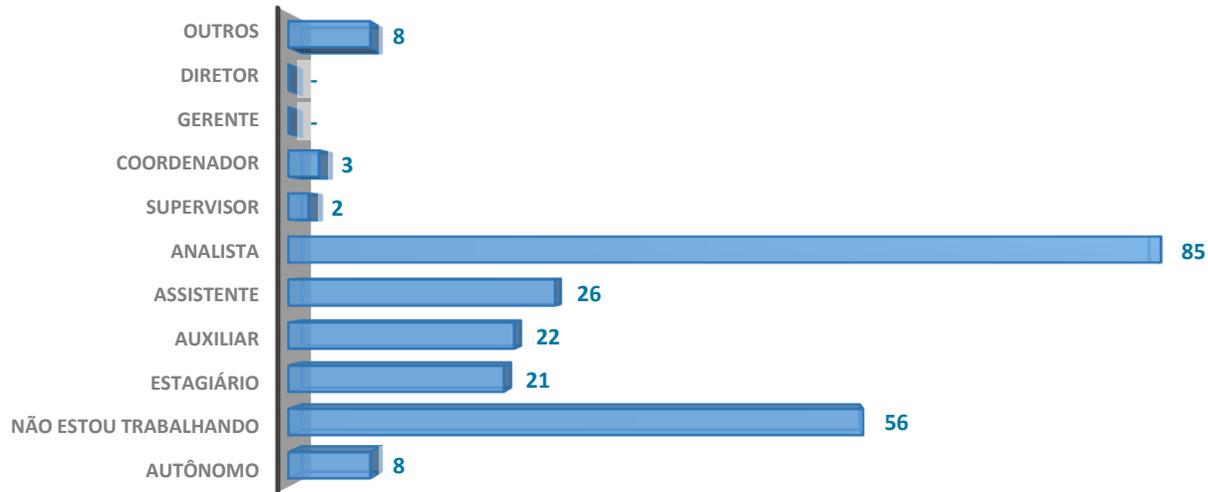


O que é mais importante para você ao cursar uma faculdade?

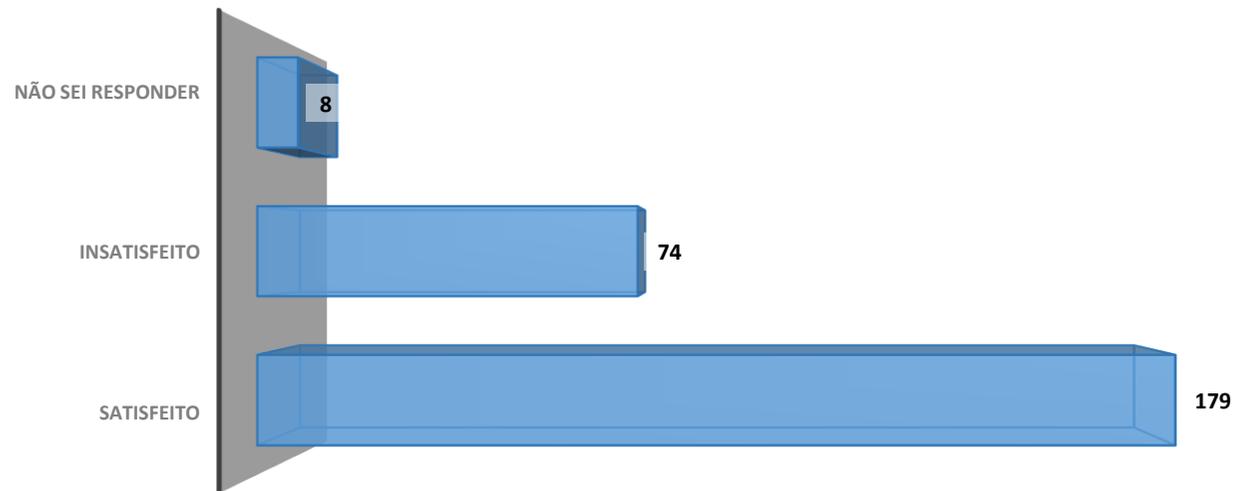
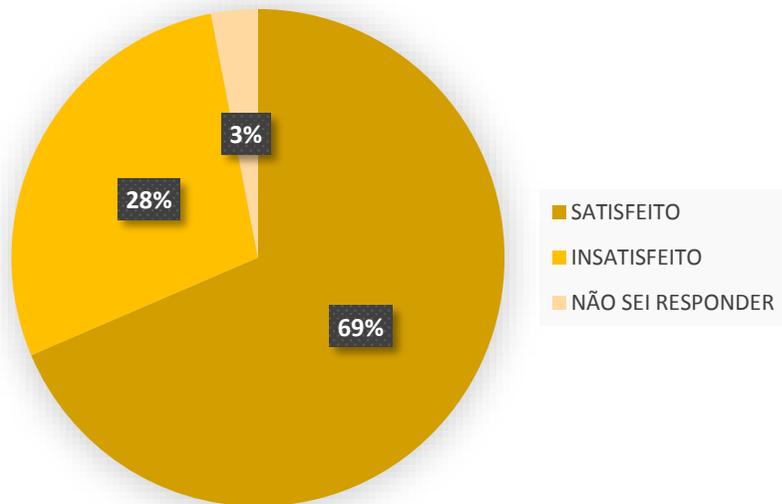




Qual o cargo que você ocupa na empresa em que trabalha?

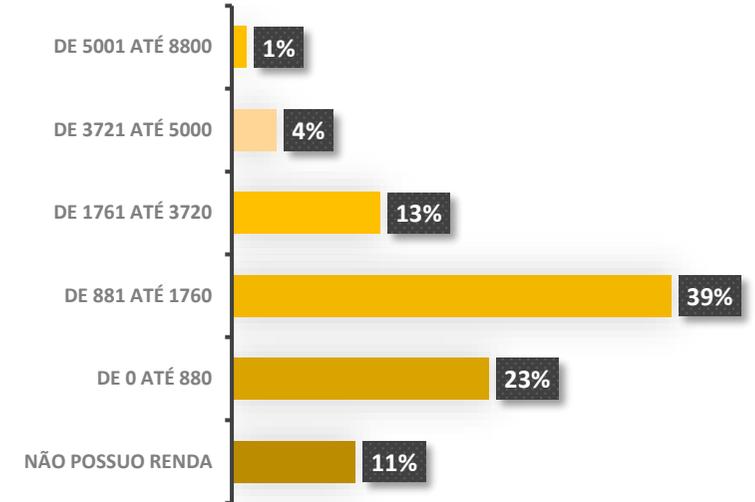
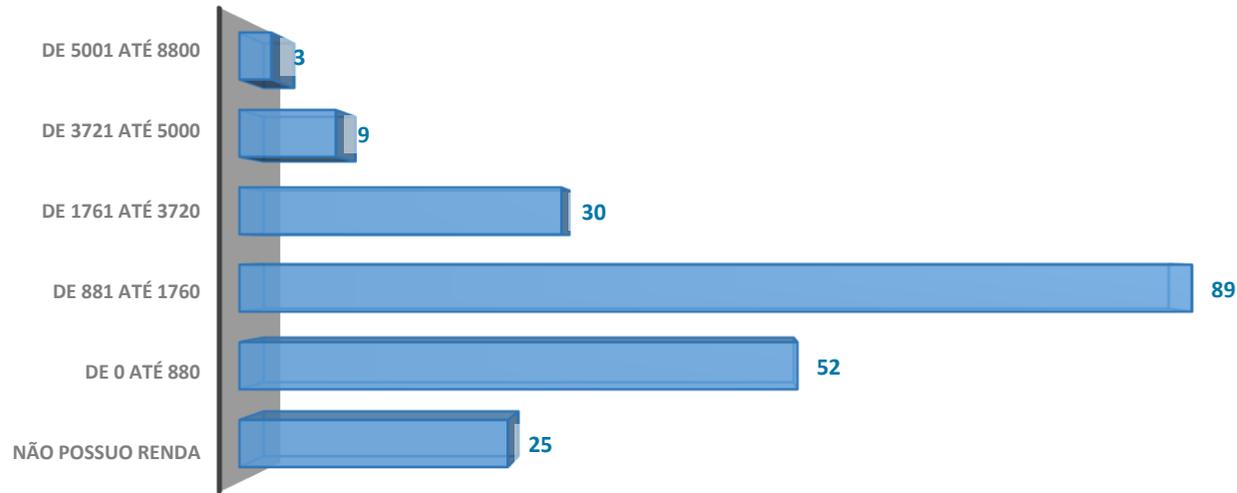


O CURSO - Em relação ao seu curso, você se considera:

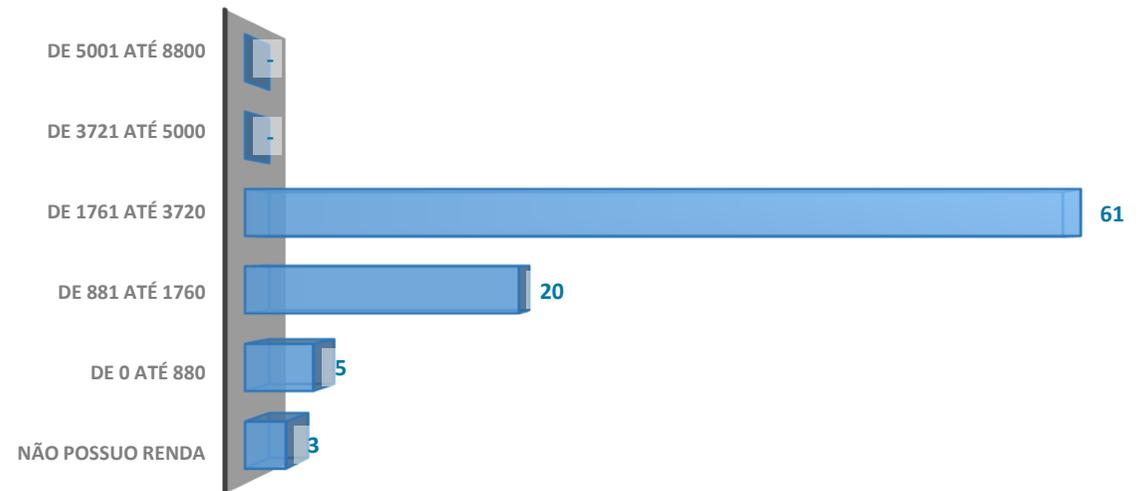
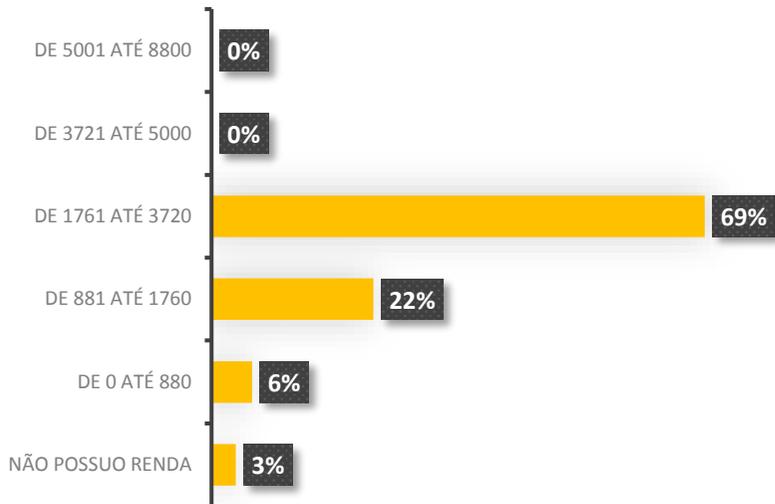




Qual a sua renda mensal atual?

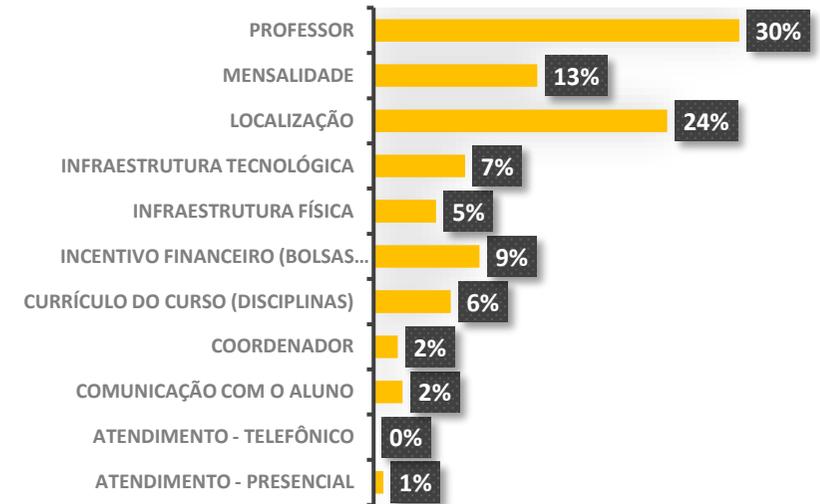
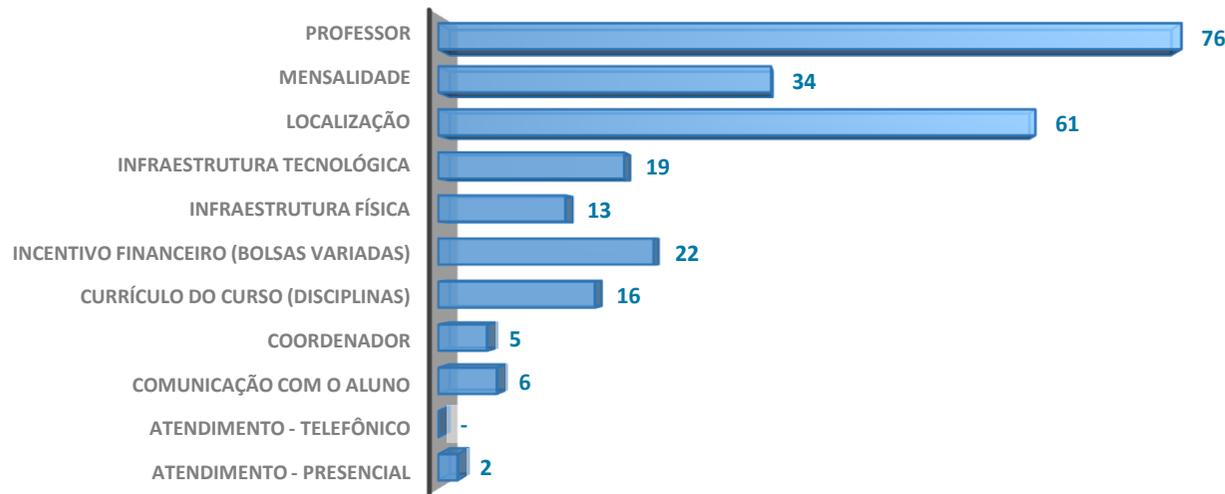


Qual a renda mensal da sua família?

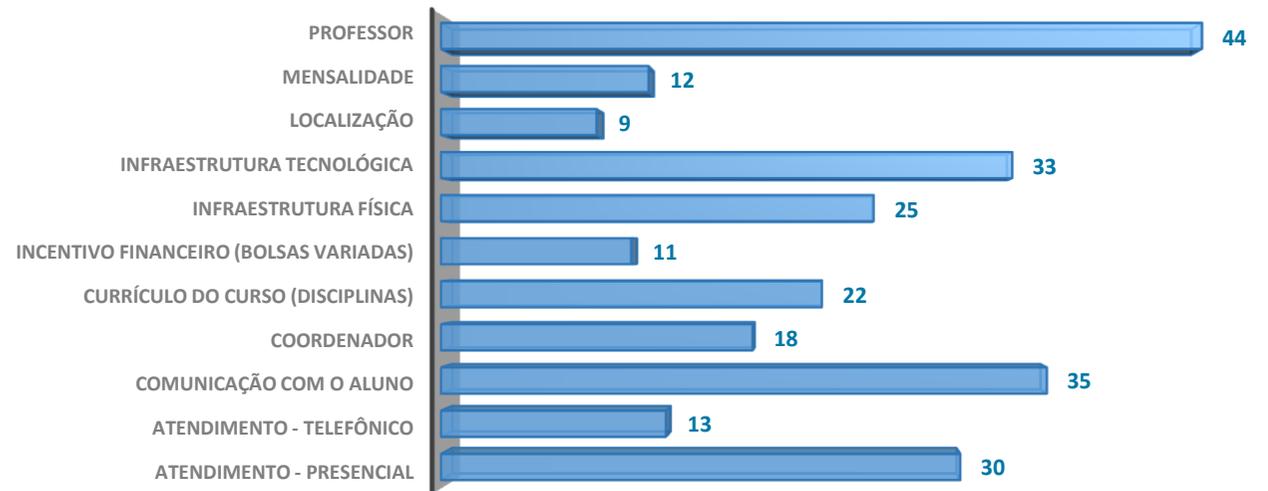
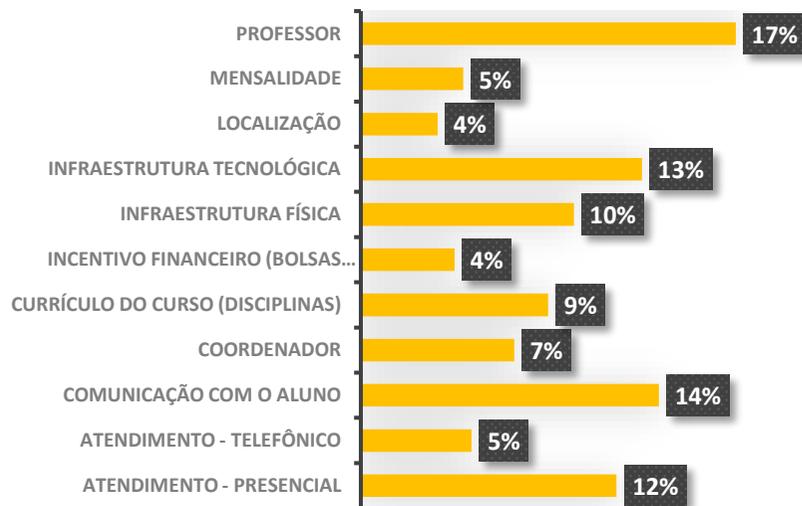




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

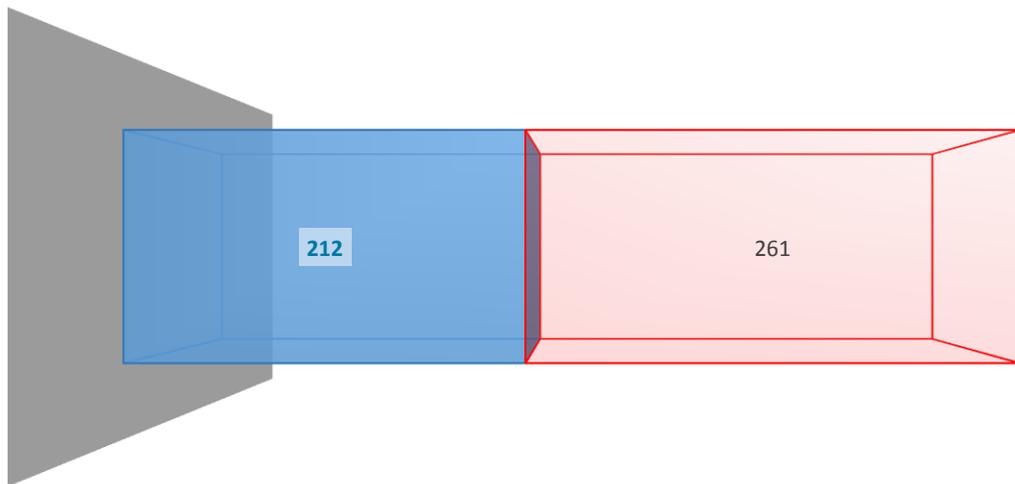


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

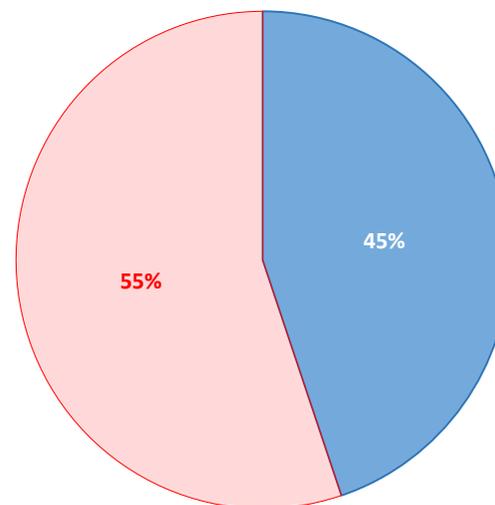




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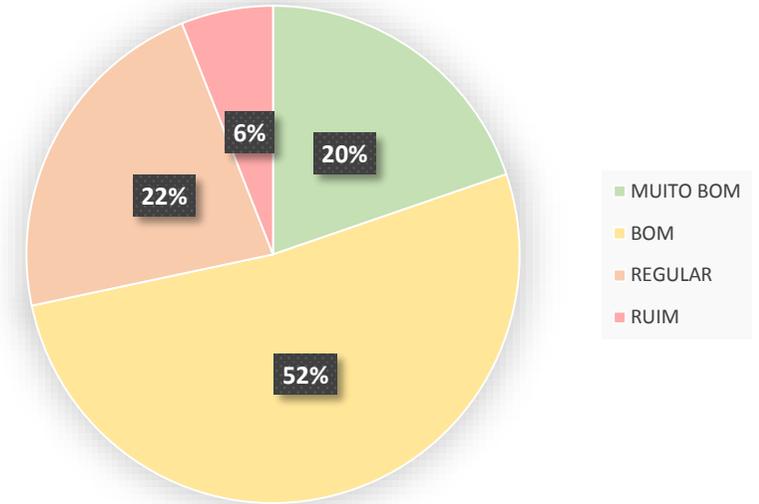
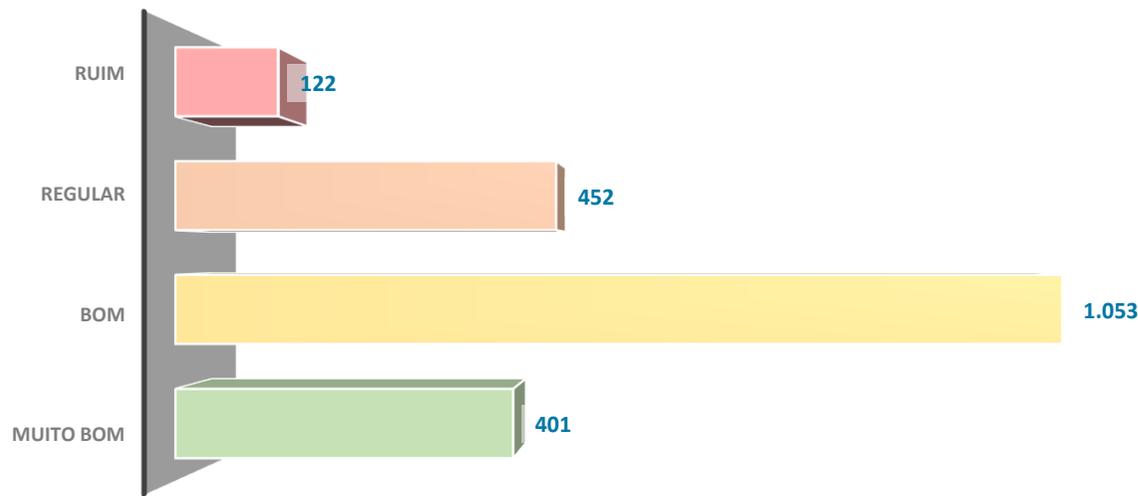


■ Não responderam
■ Responderam

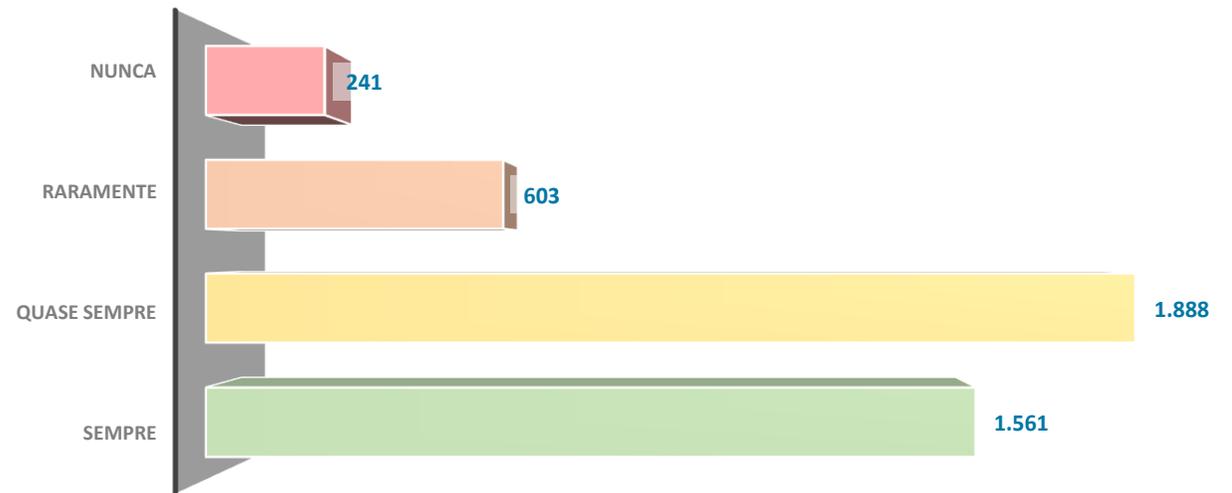
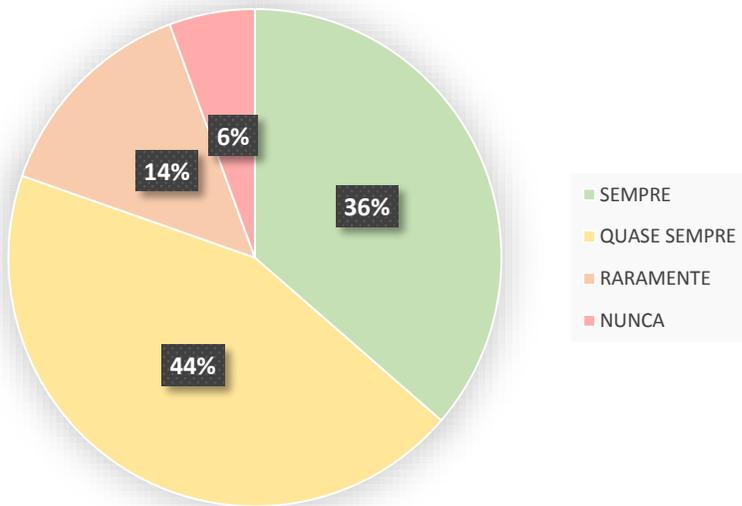




GERAL - Questões Objetivas Qualitativas

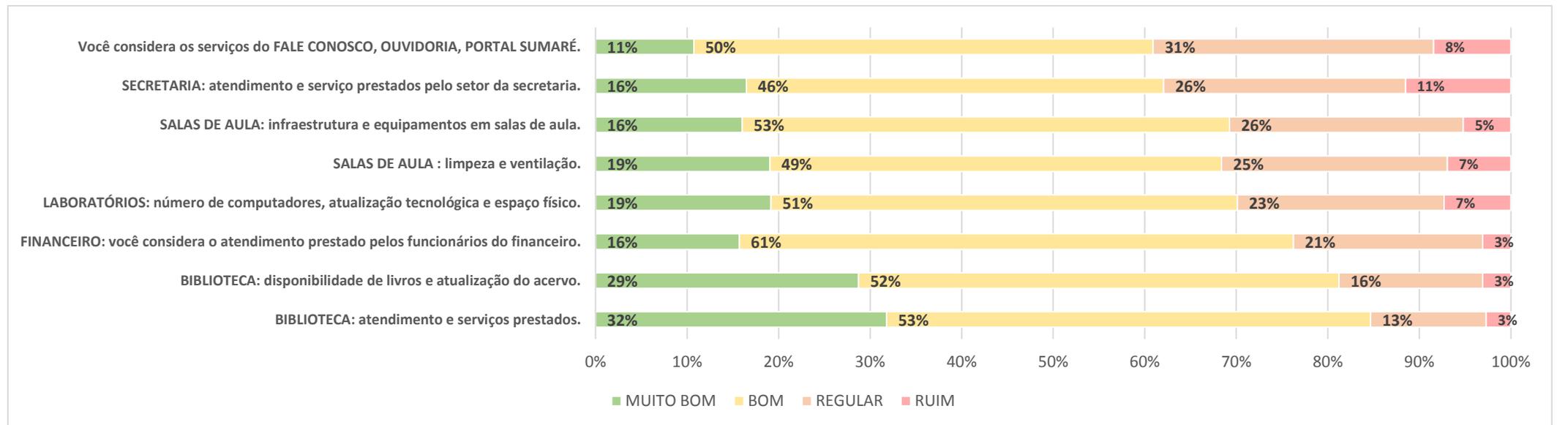


GERAL - Questões Objetivas Periodicidade



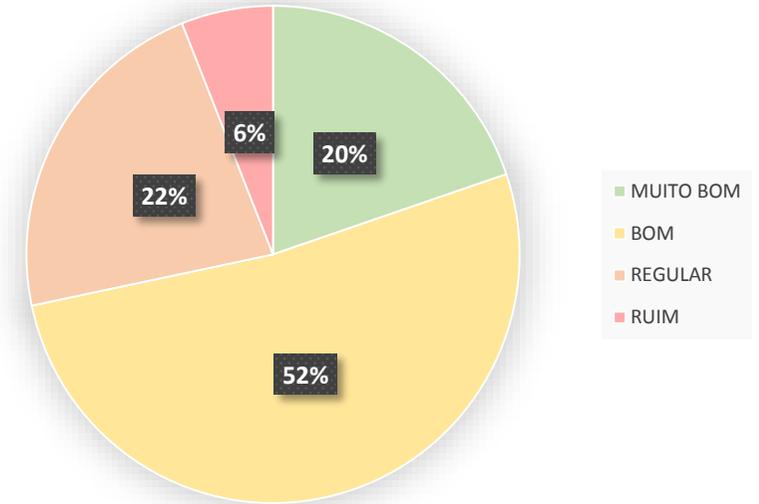
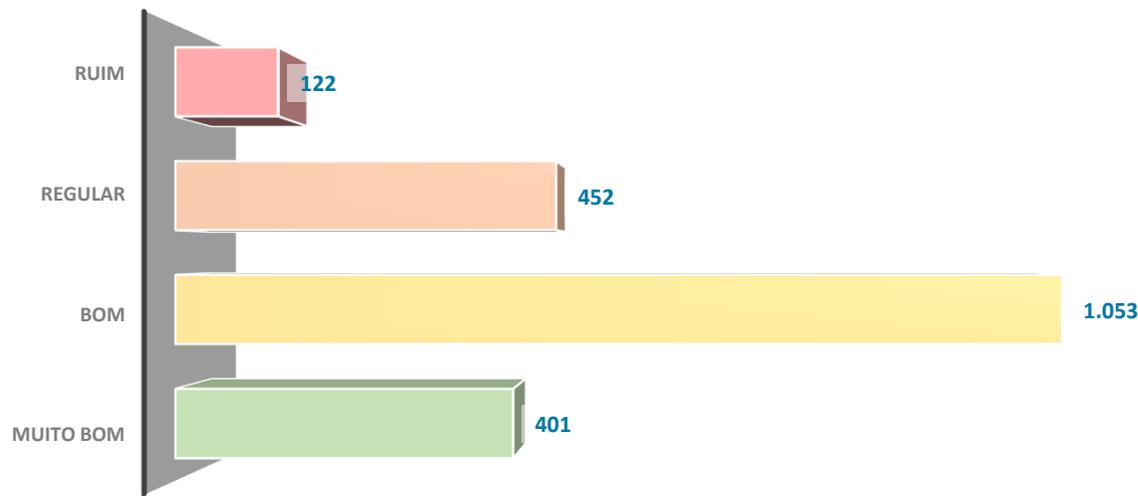


Questões Objetivas

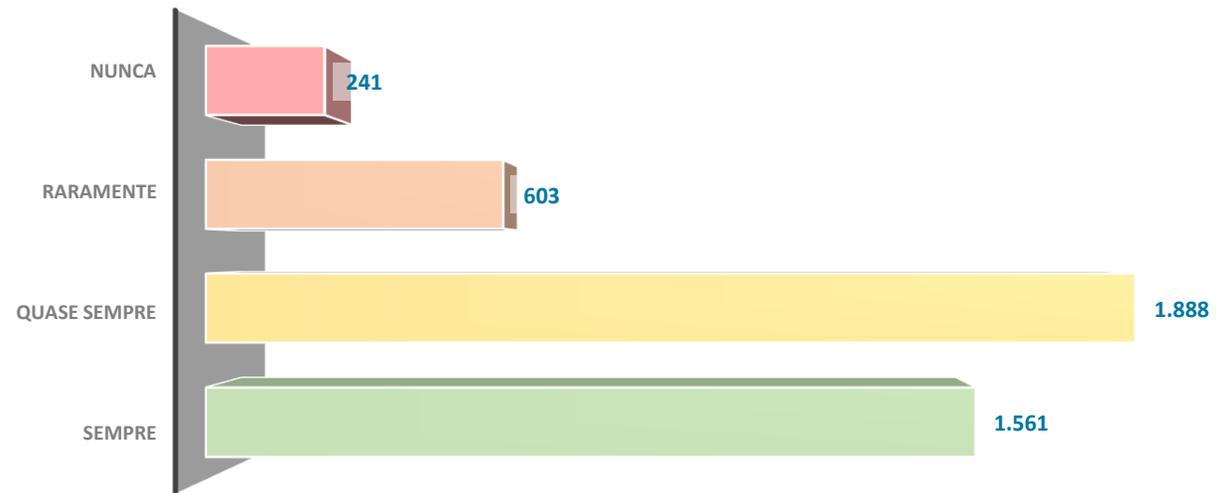
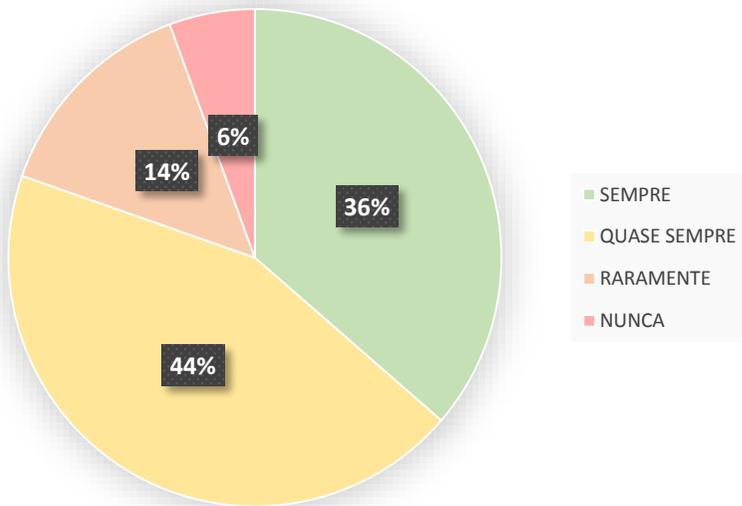




GERAL - Questões Objetivas Qualitativas

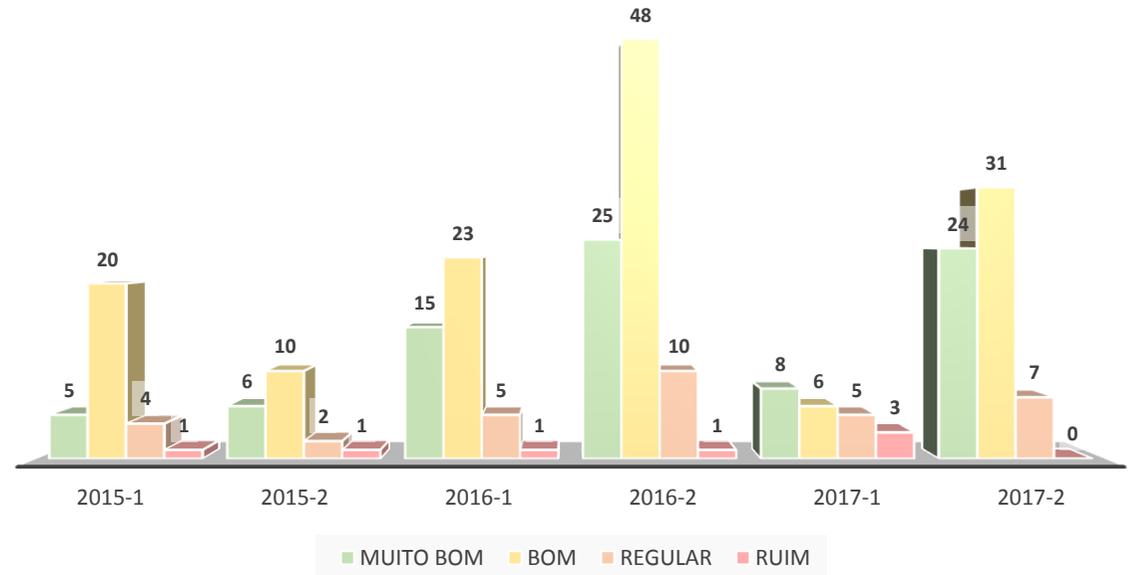
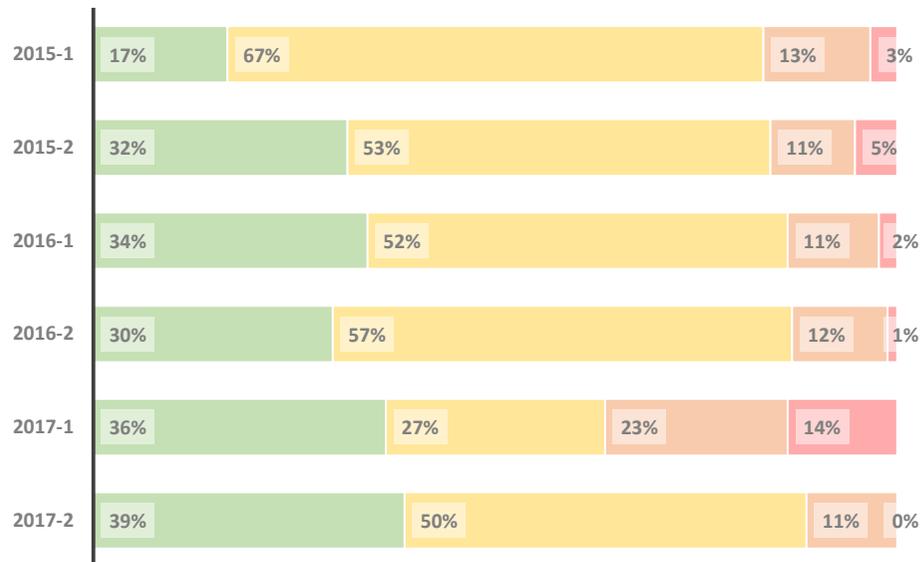
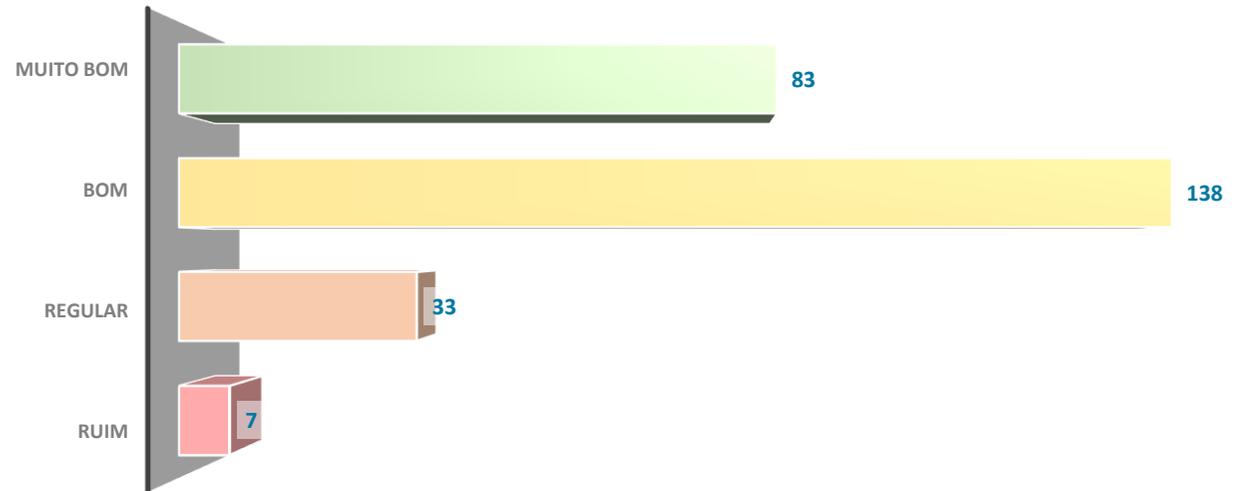
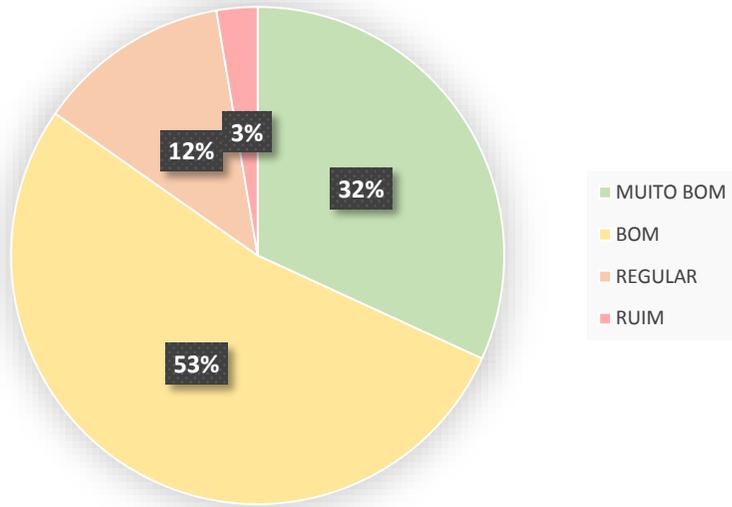


GERAL - Questões Objetivas Periodicidade



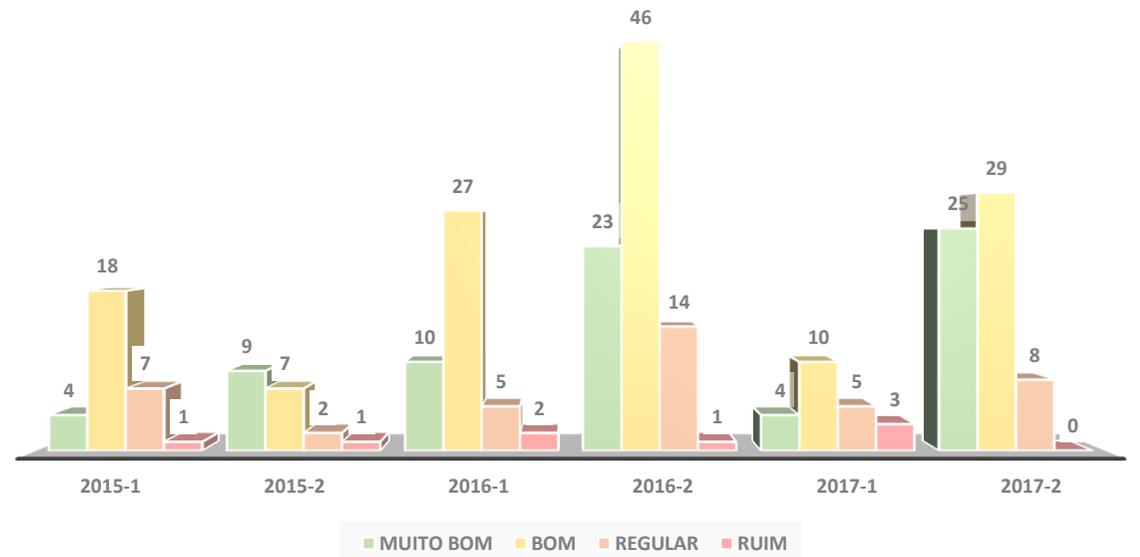
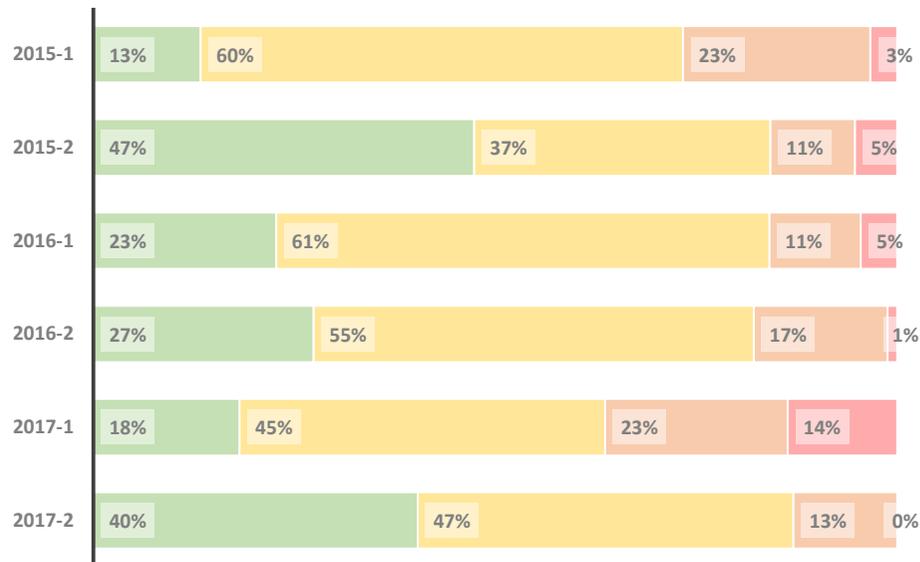
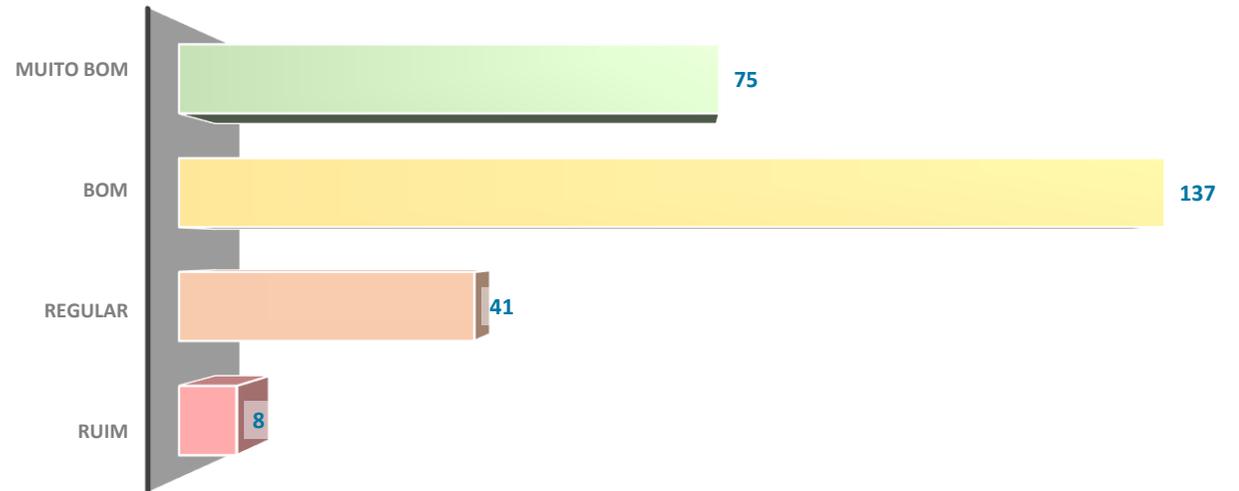
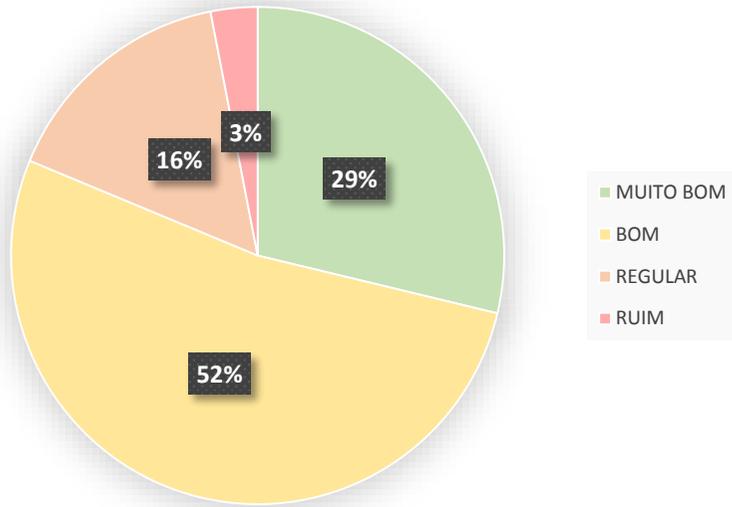


BIBLIOTECA: atendimento e serviços prestados.



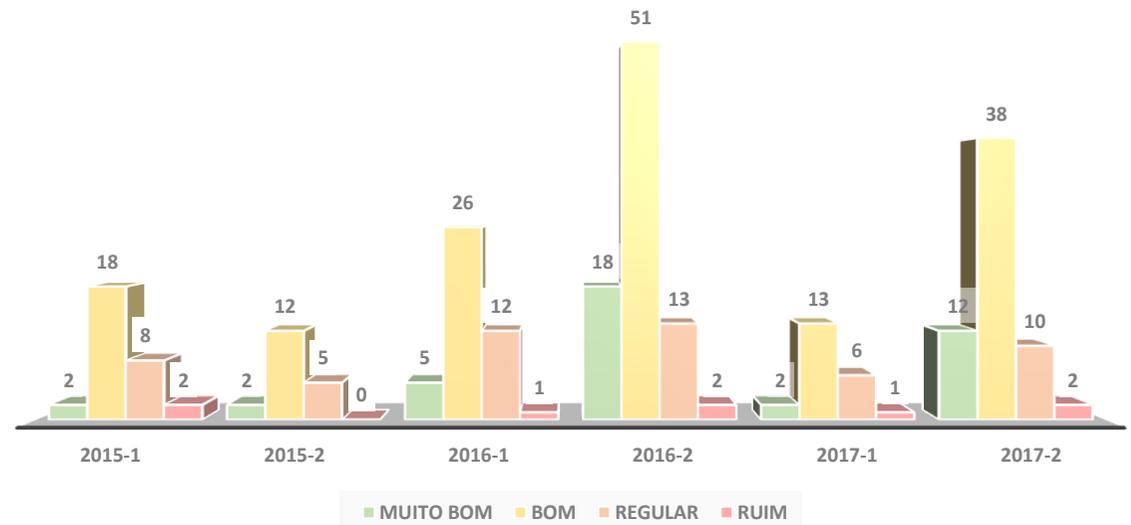
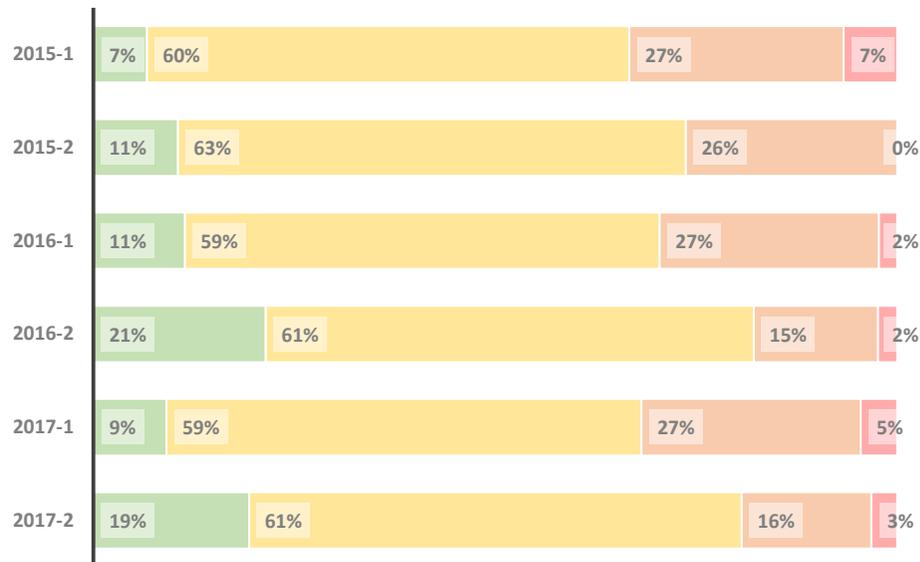
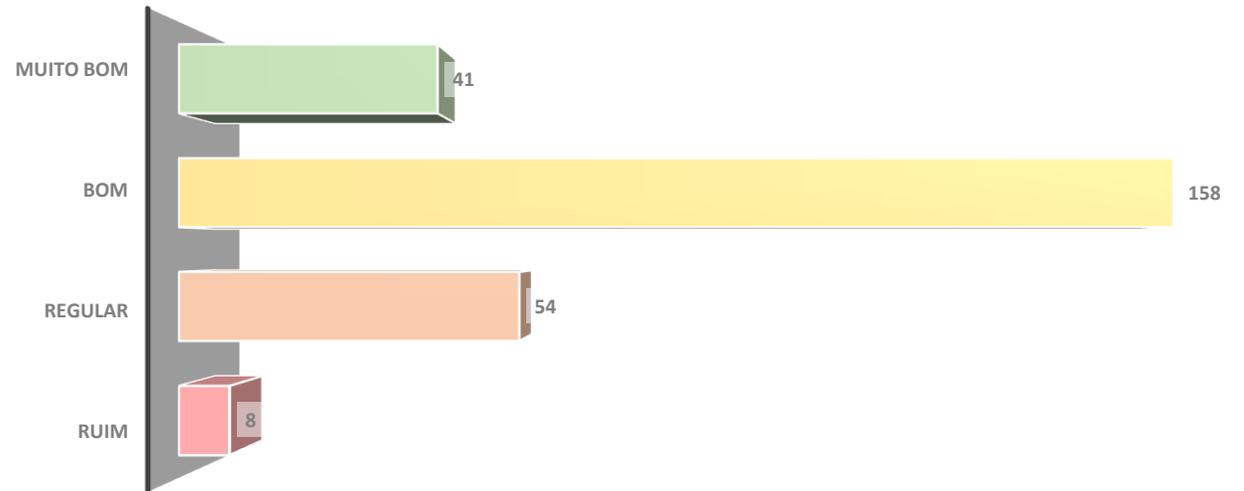
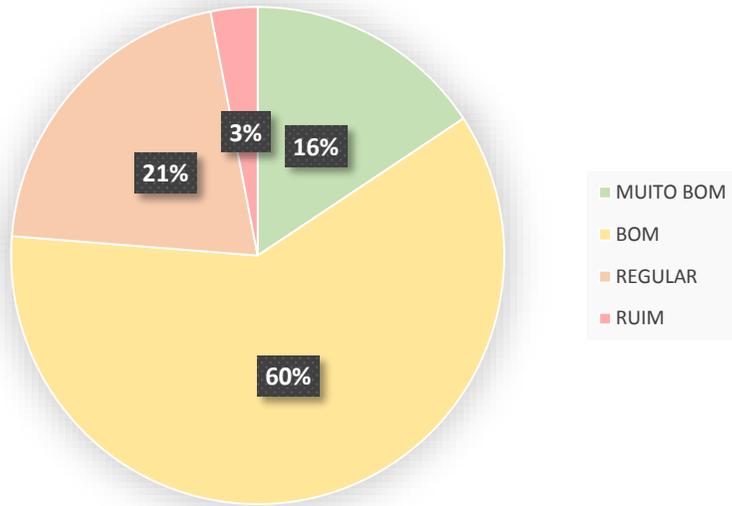


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



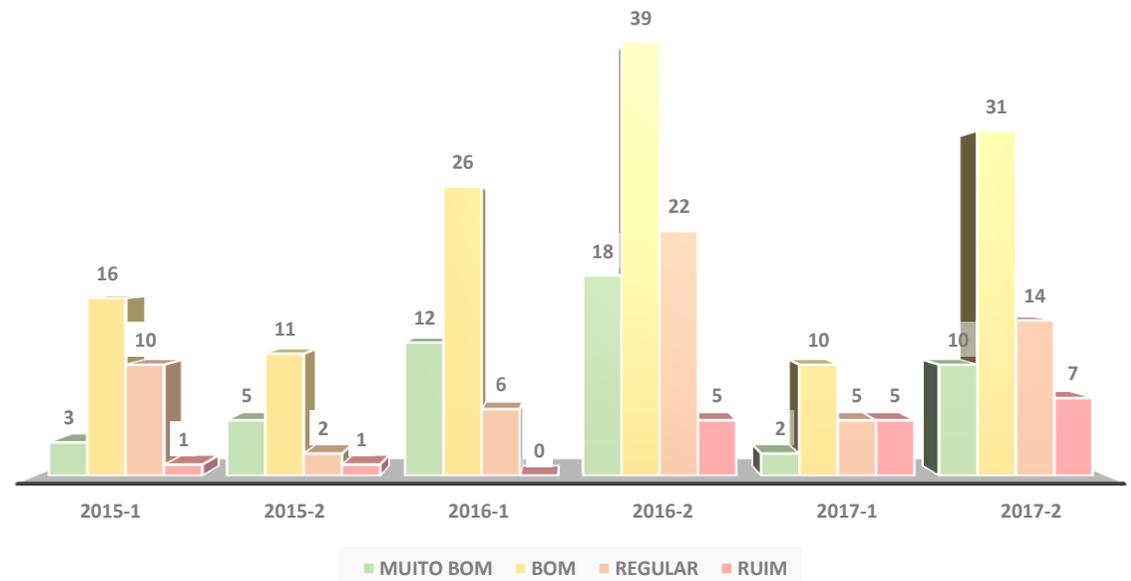
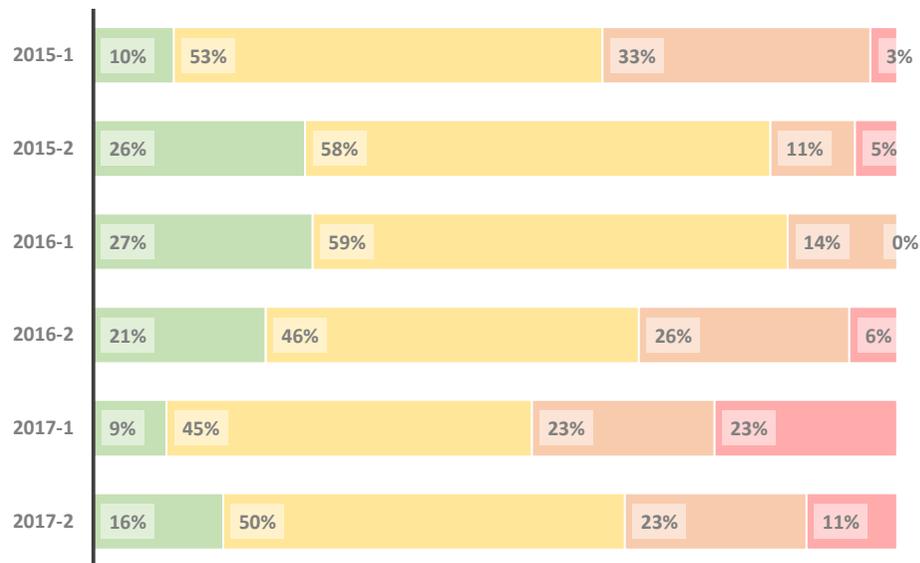
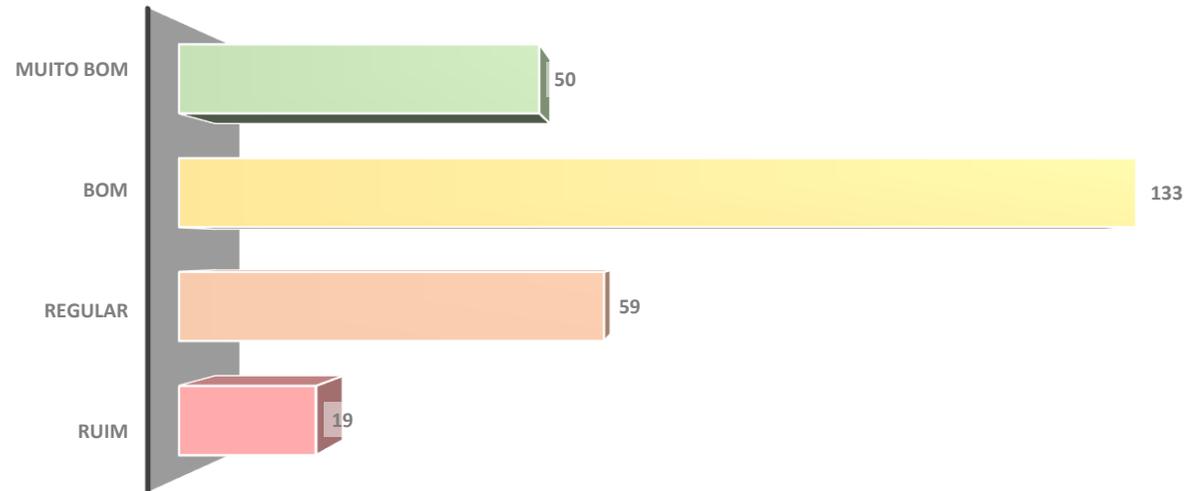
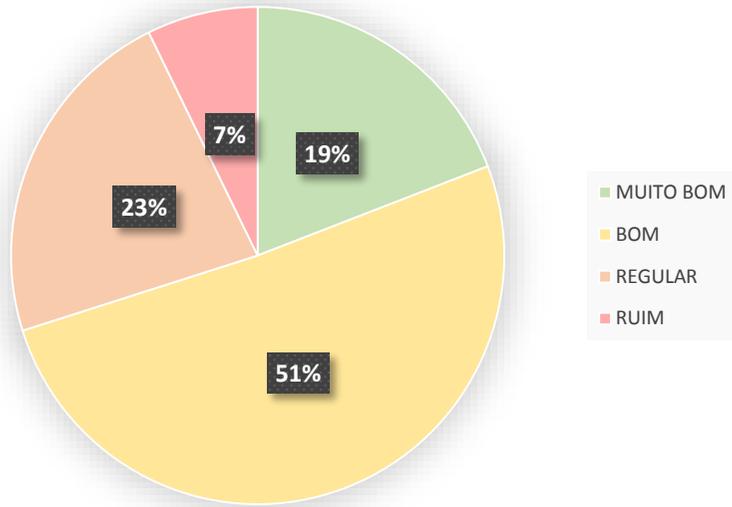


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



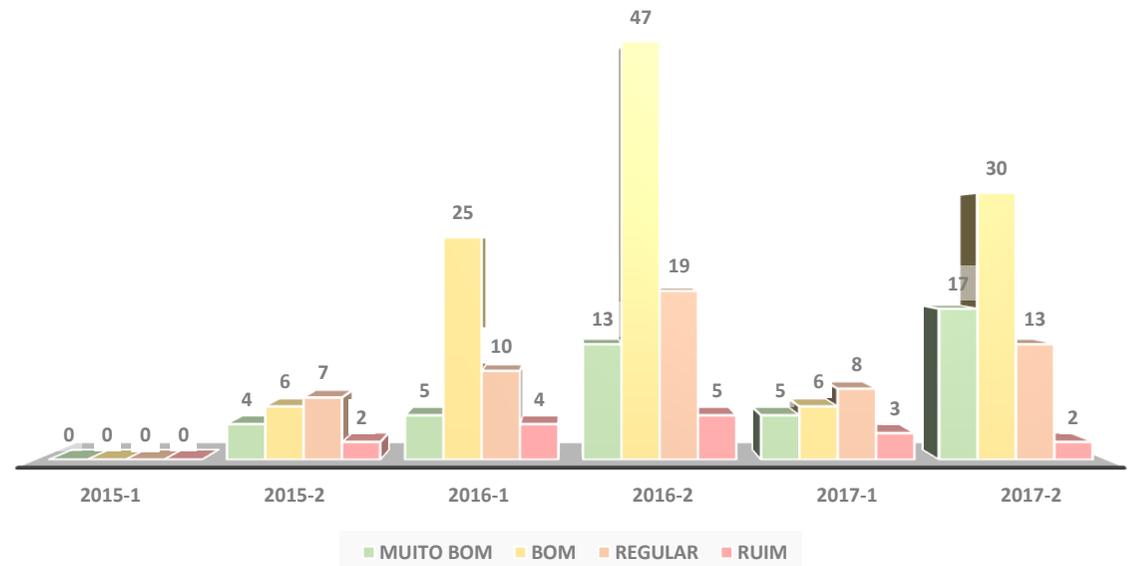
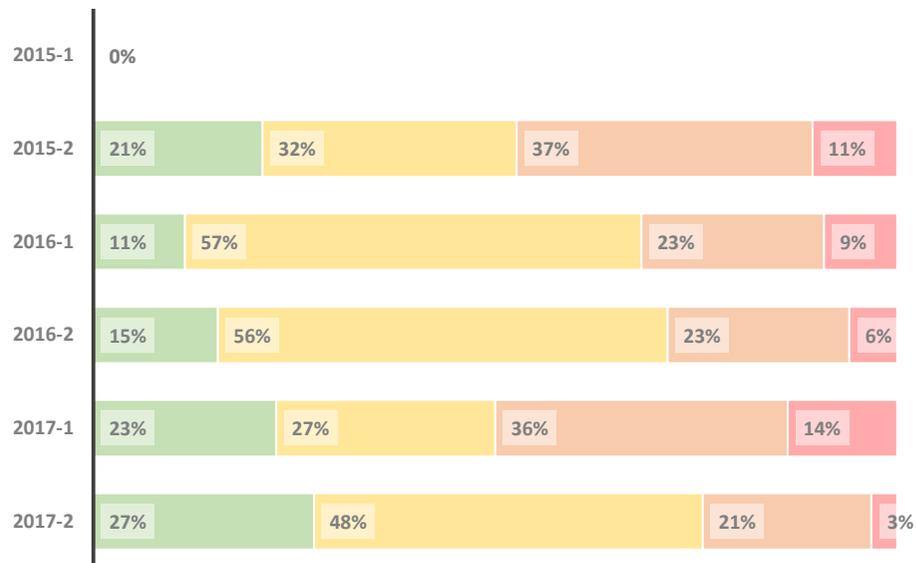
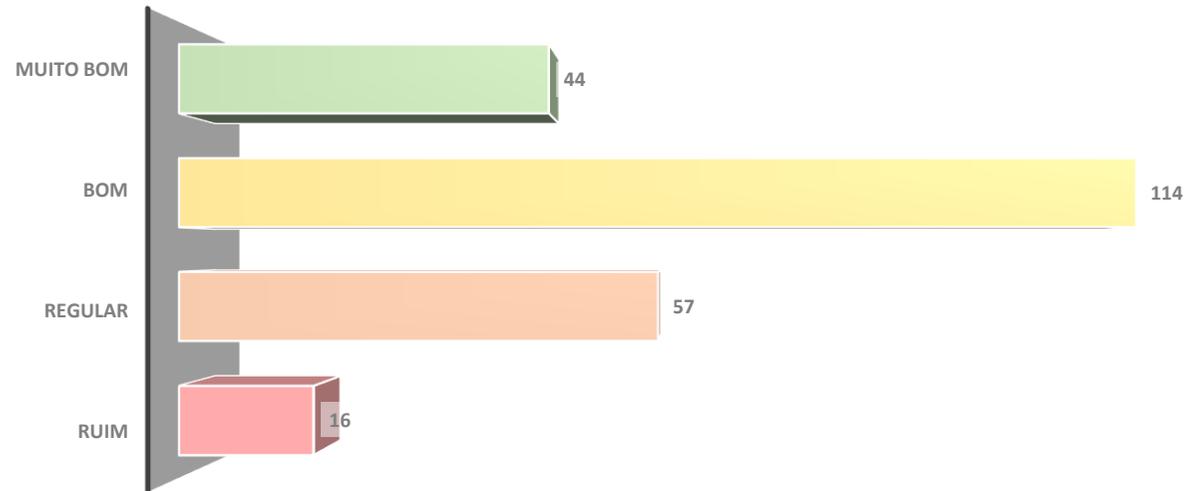
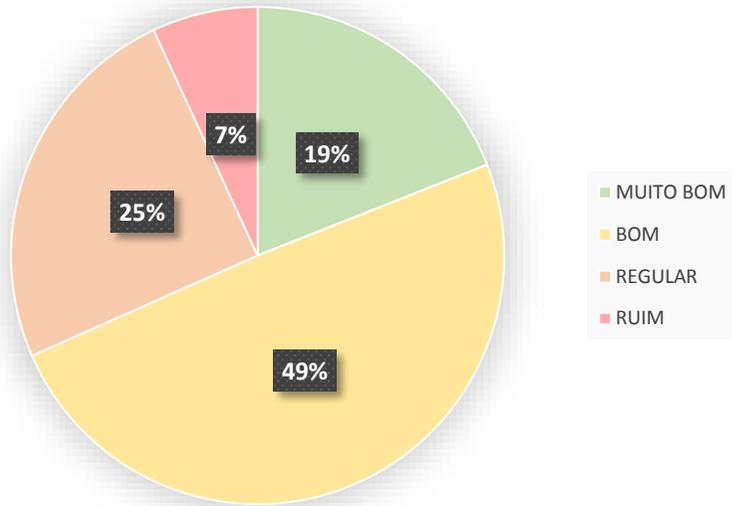


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



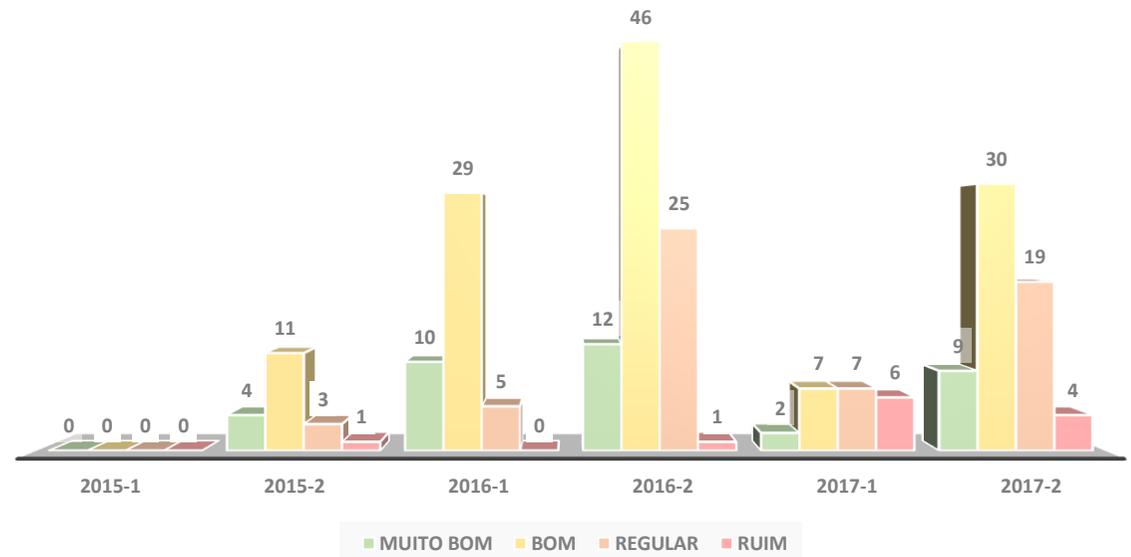
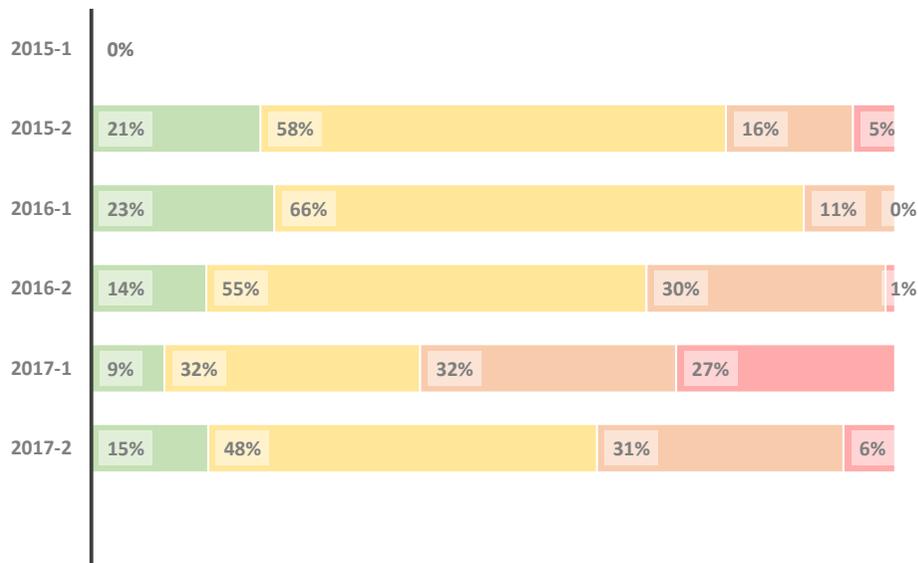
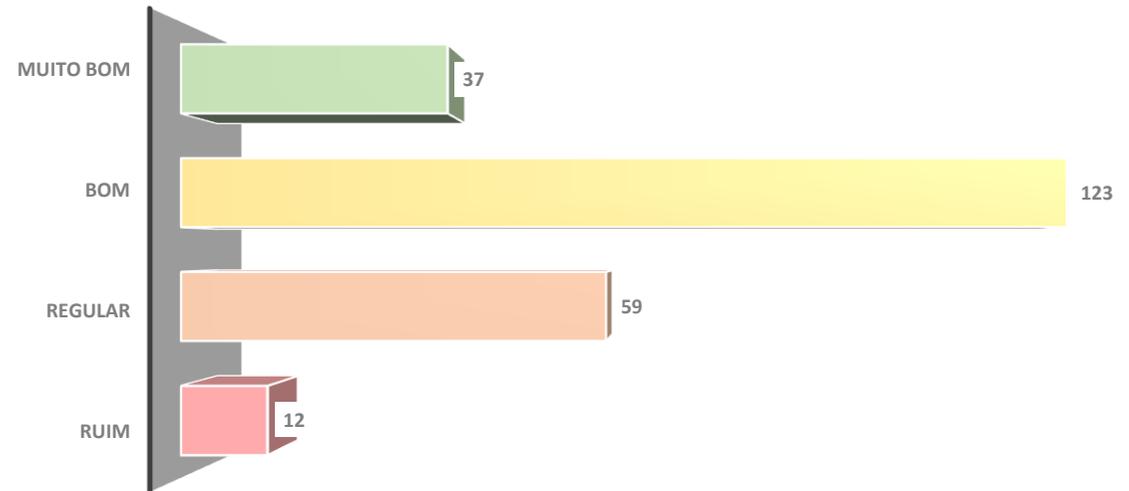
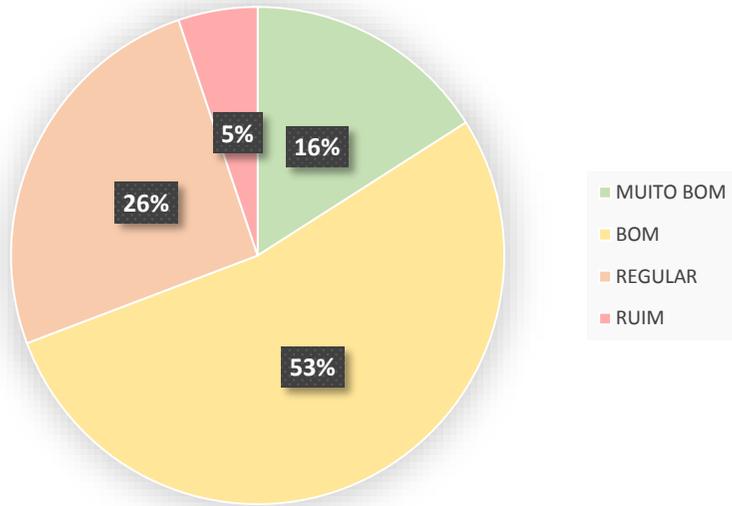


SALAS DE AULA : limpeza e ventilação.



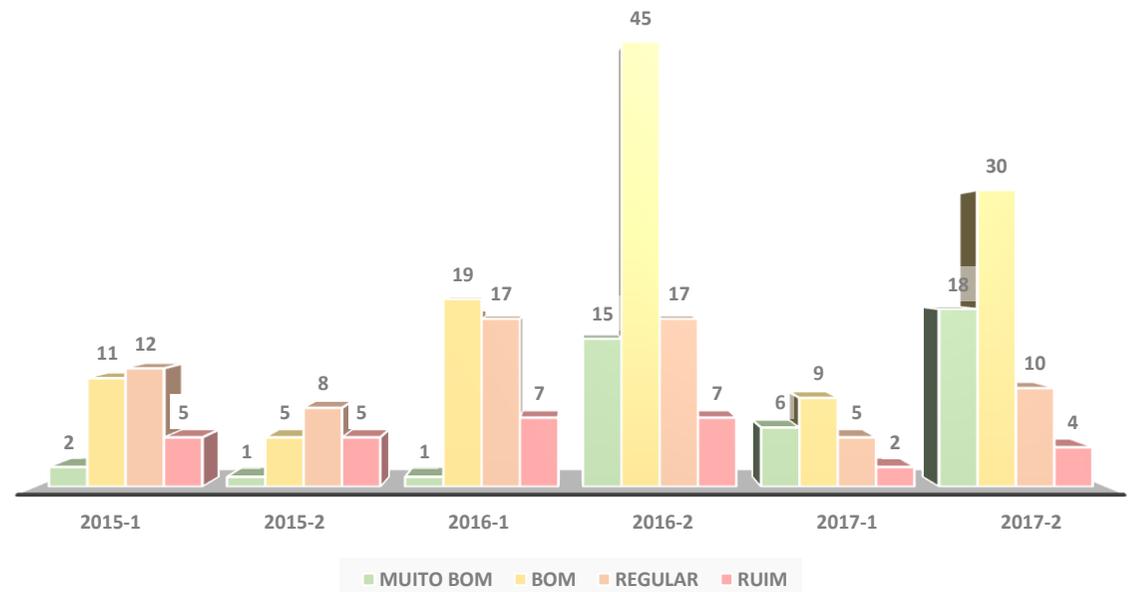
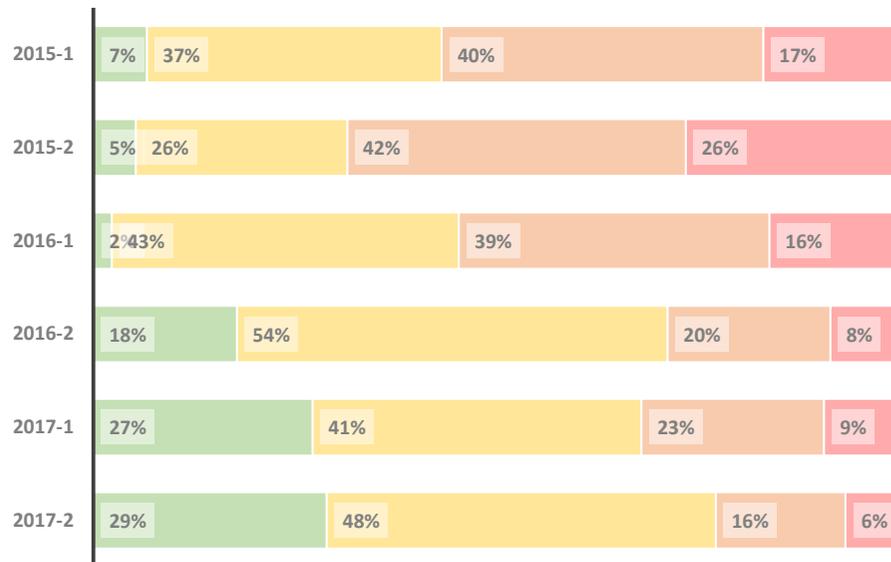
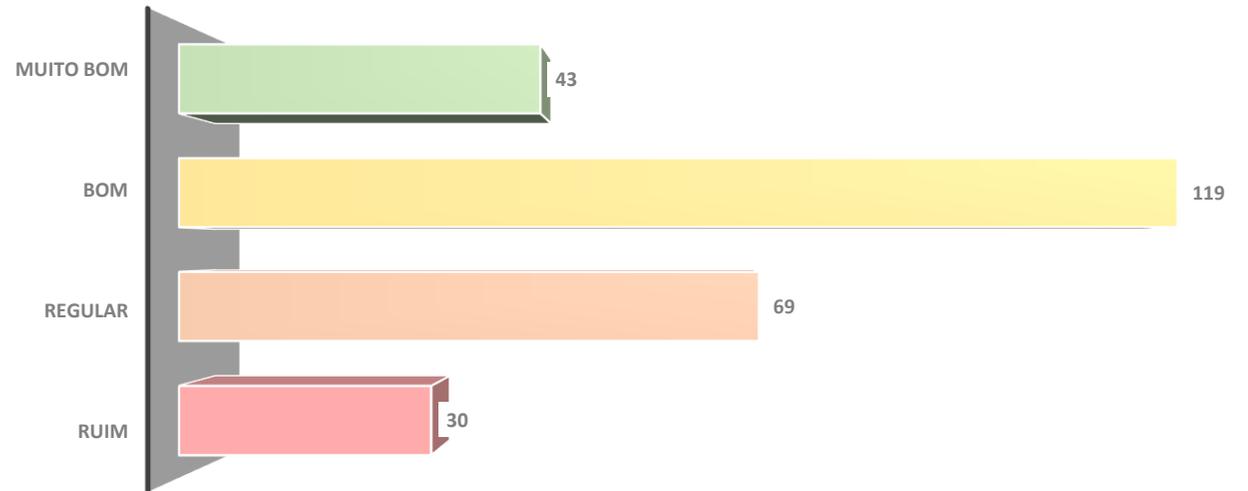
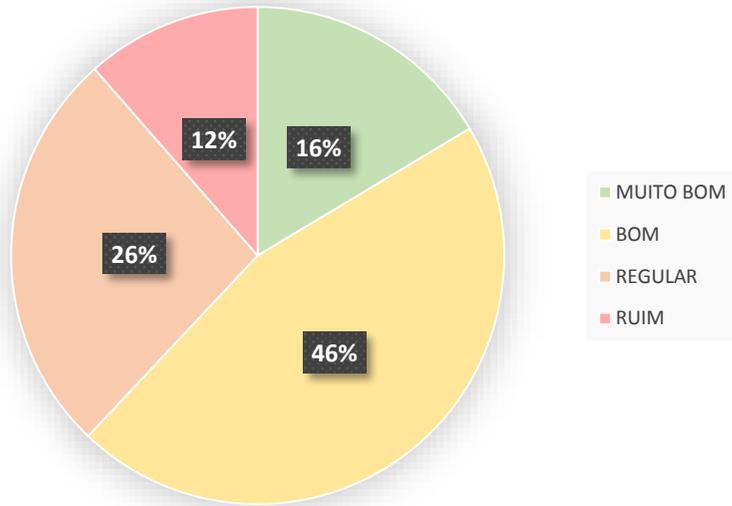


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



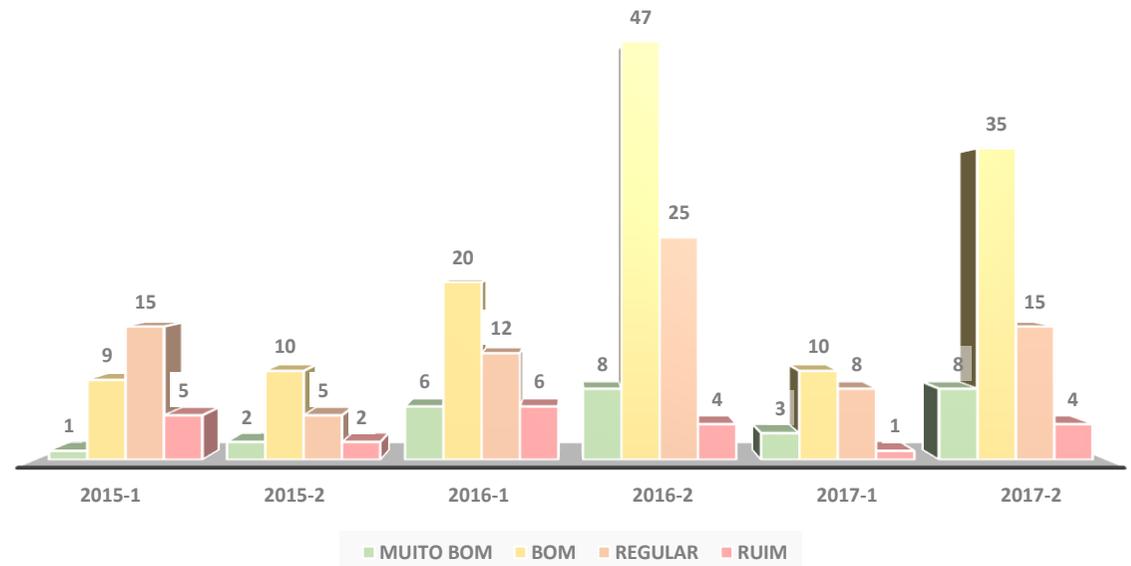
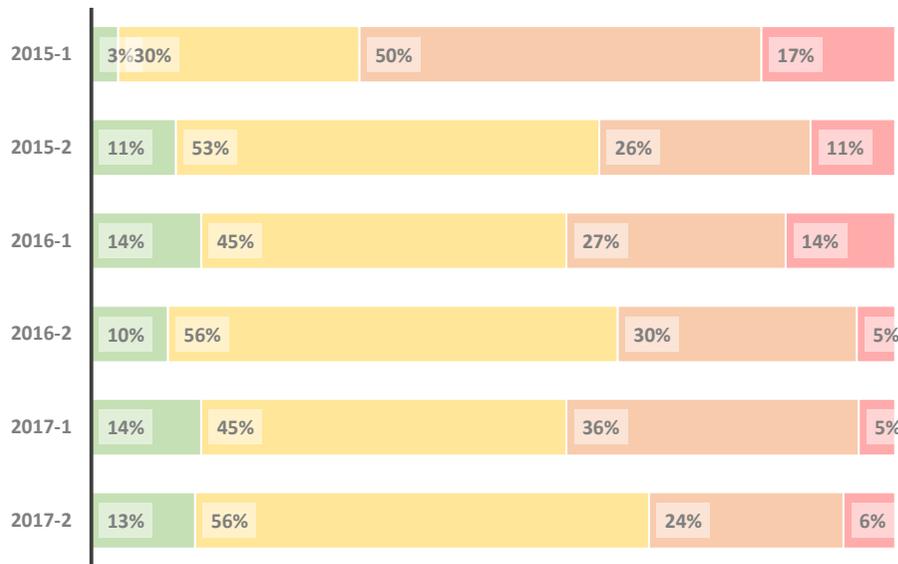
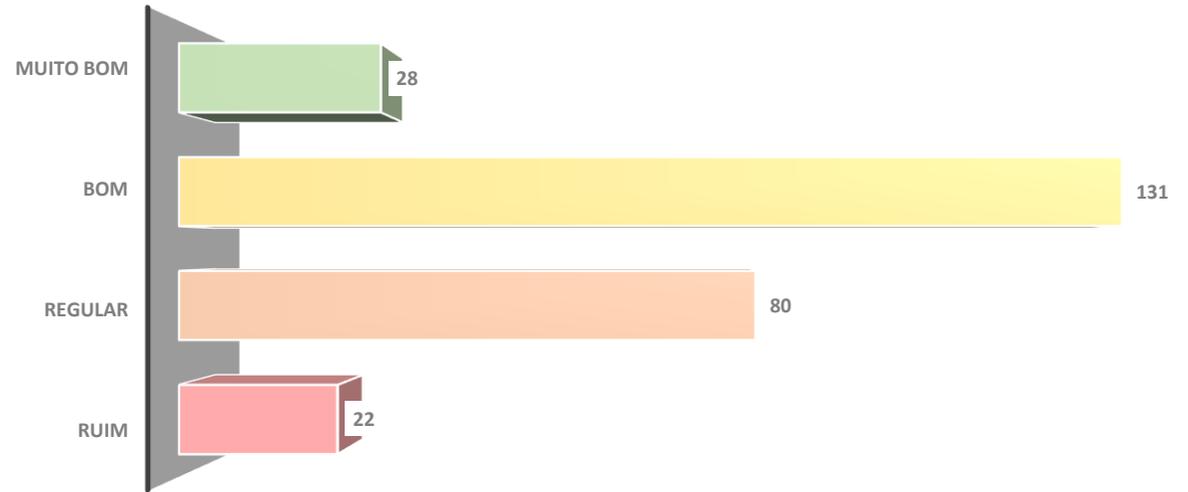
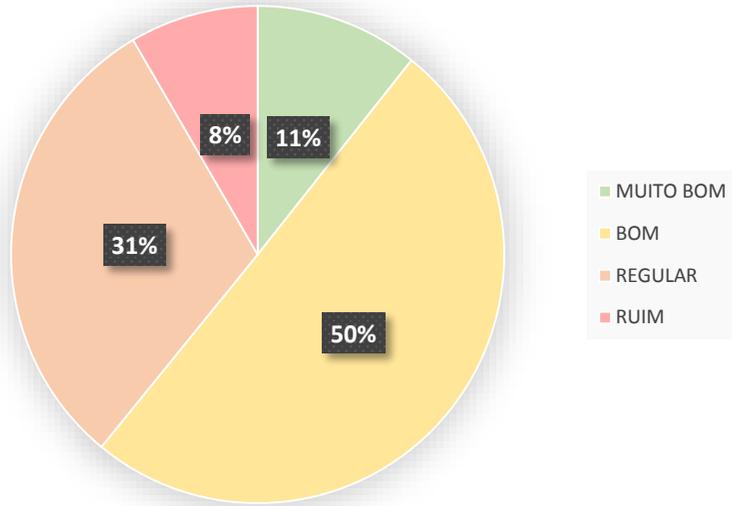


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



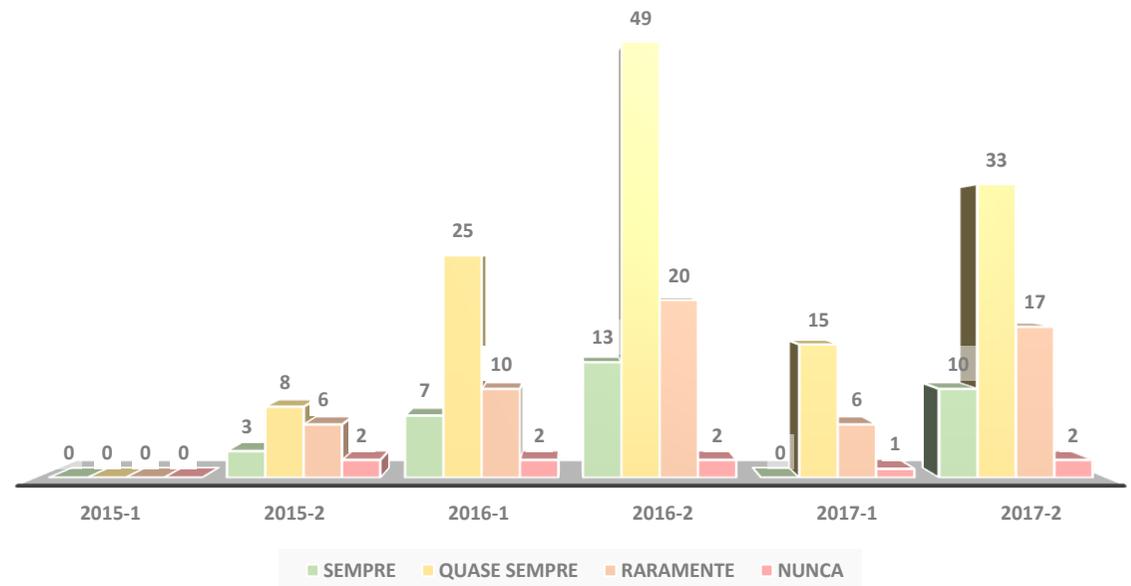
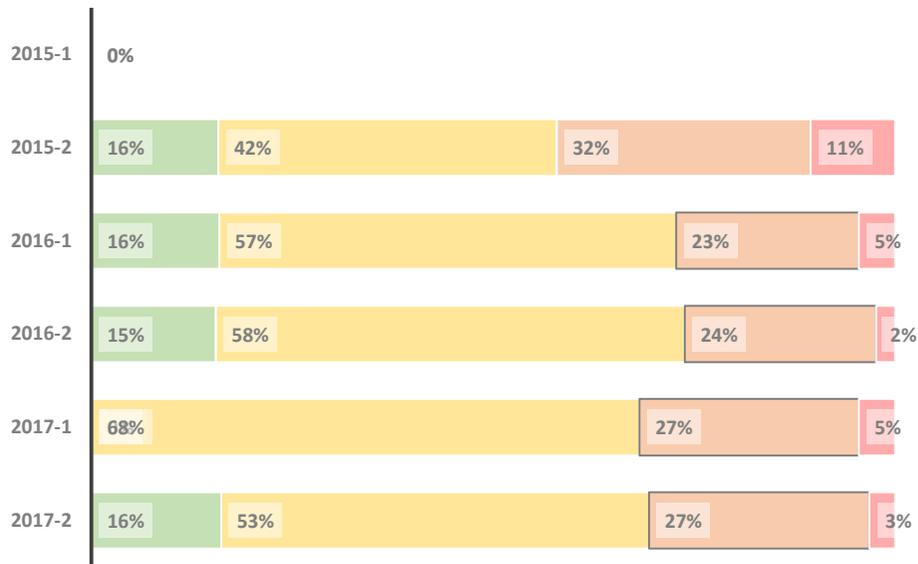
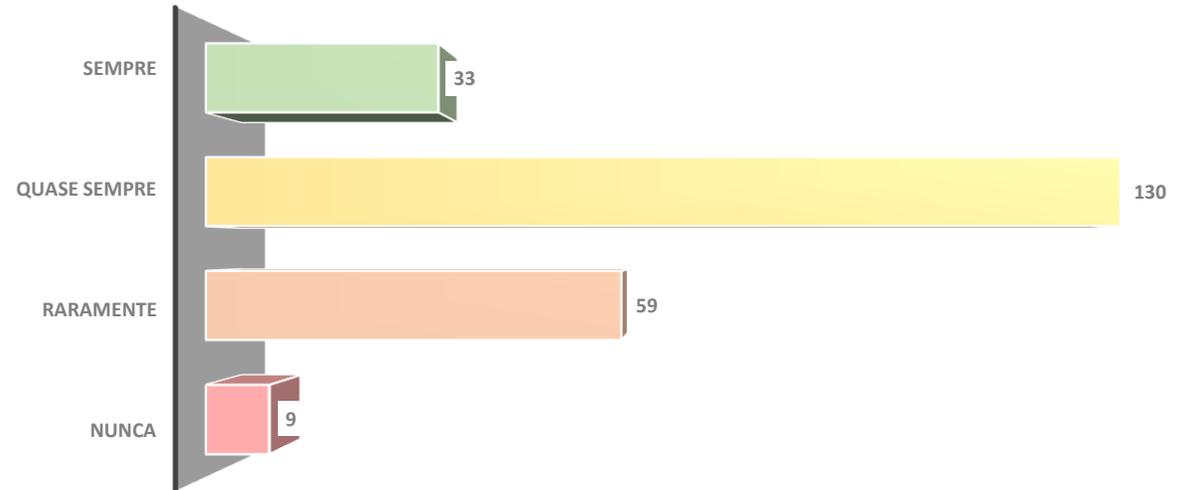
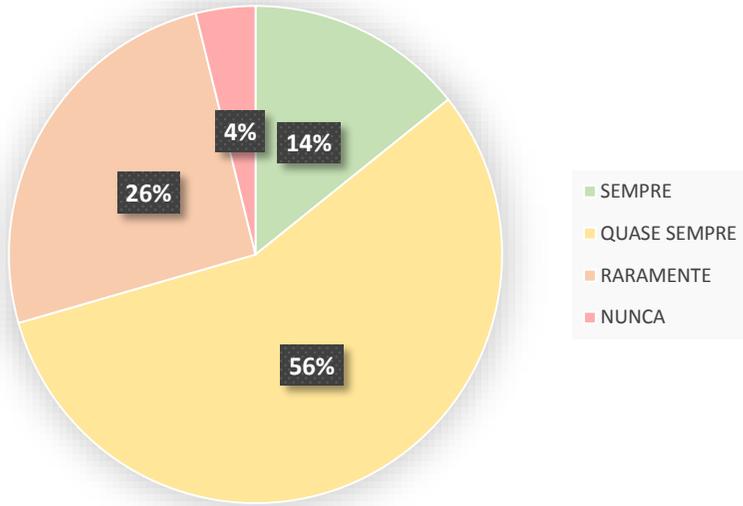


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



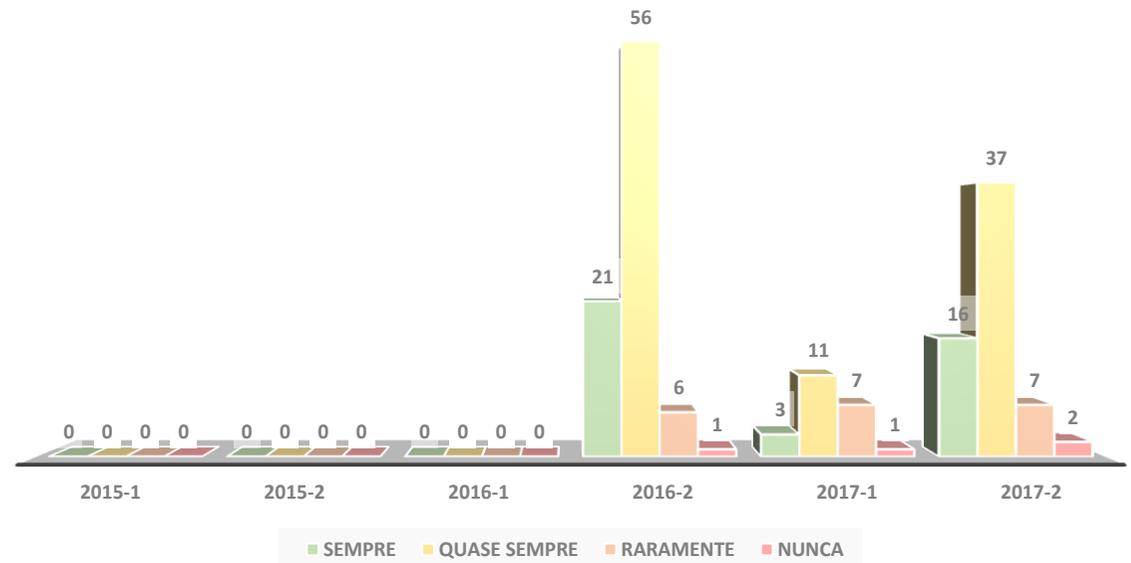
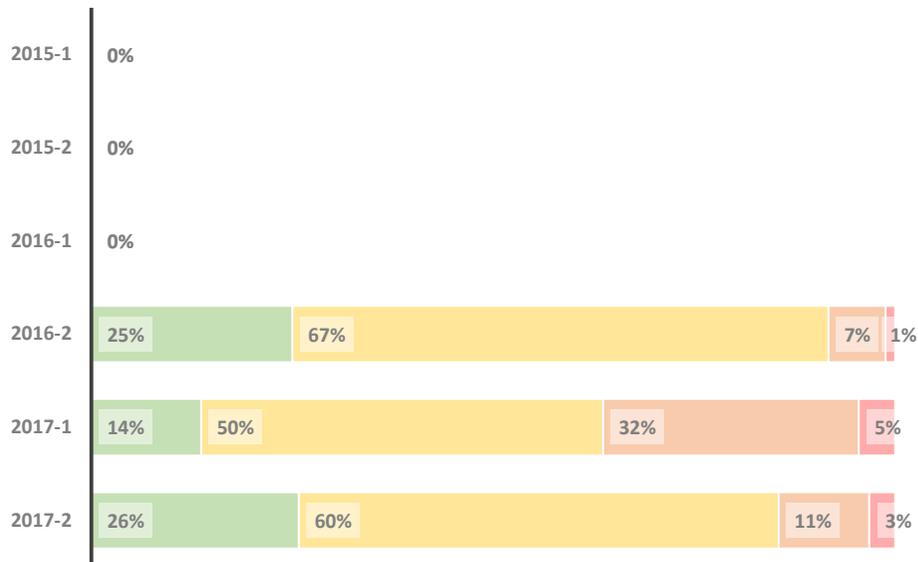
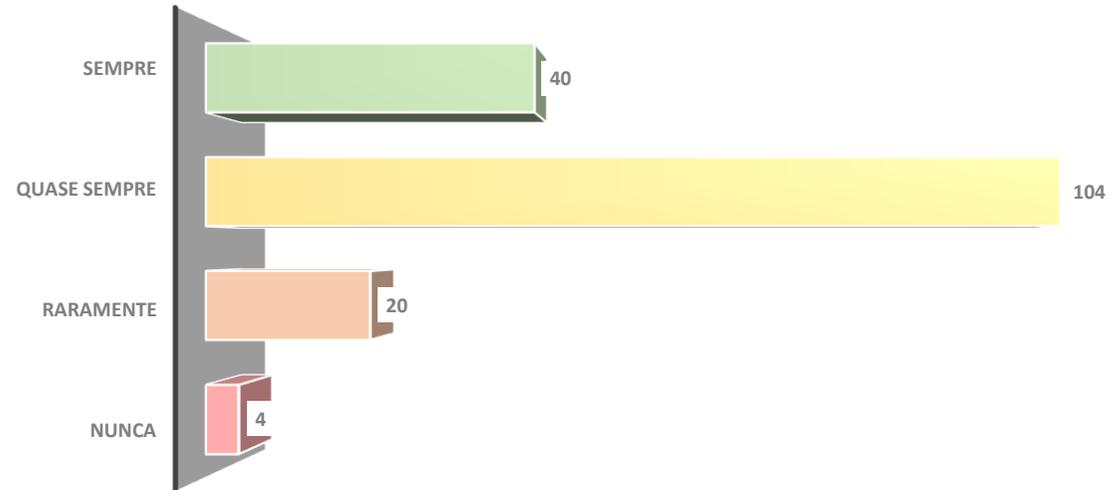
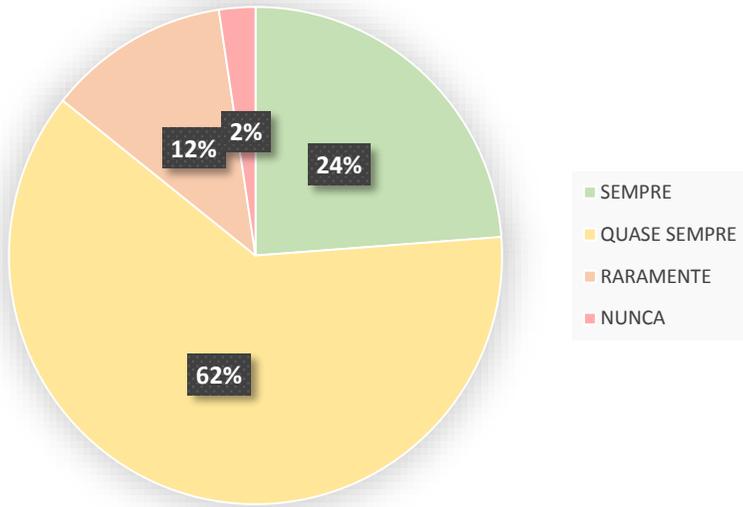


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



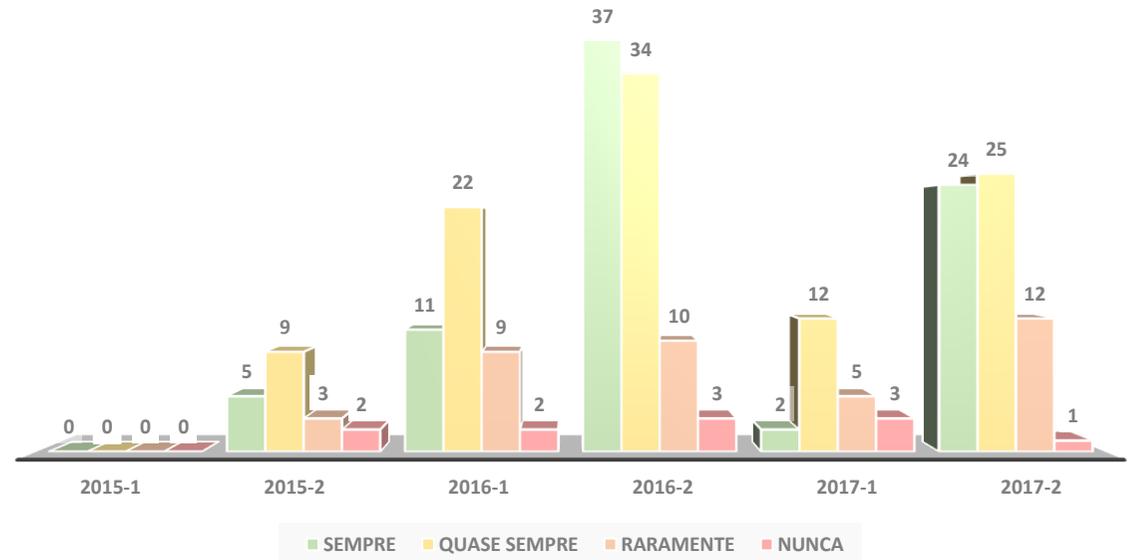
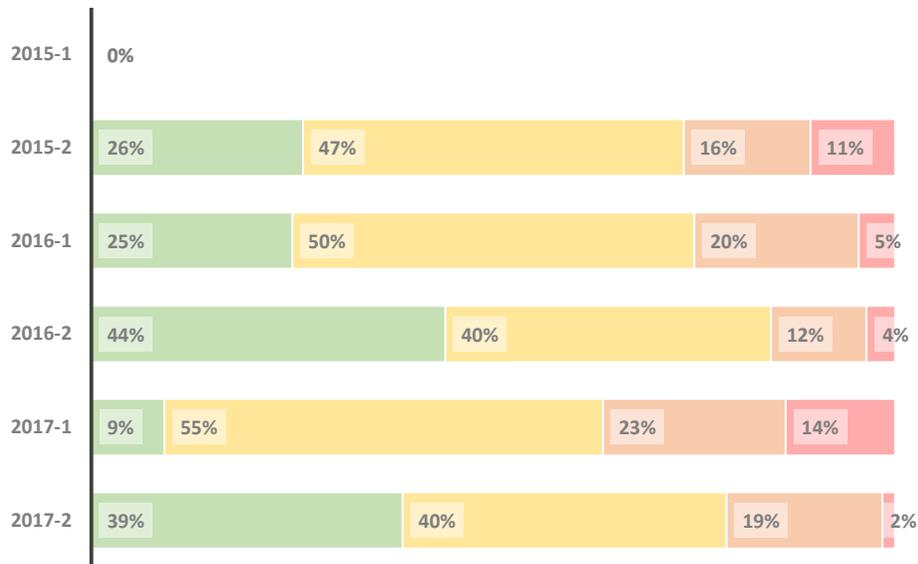
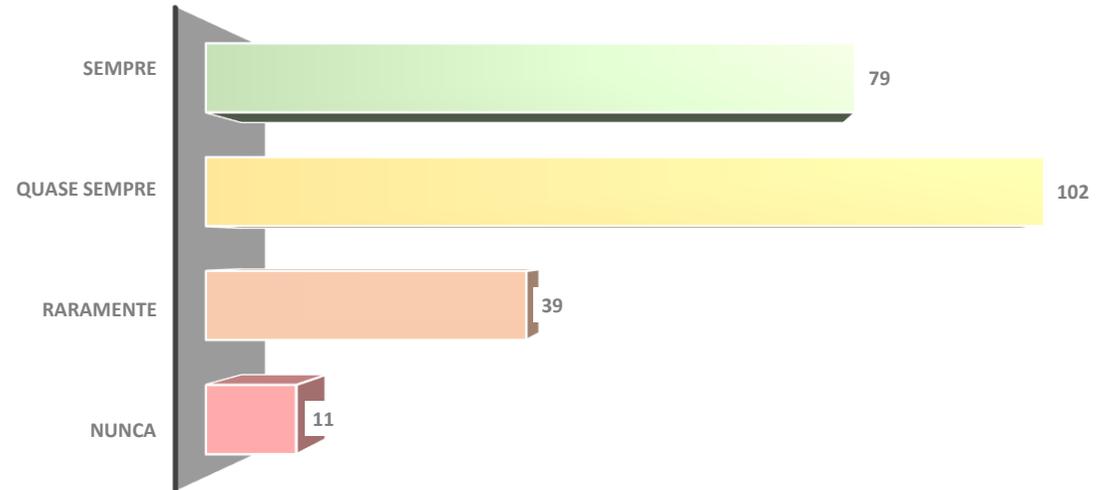
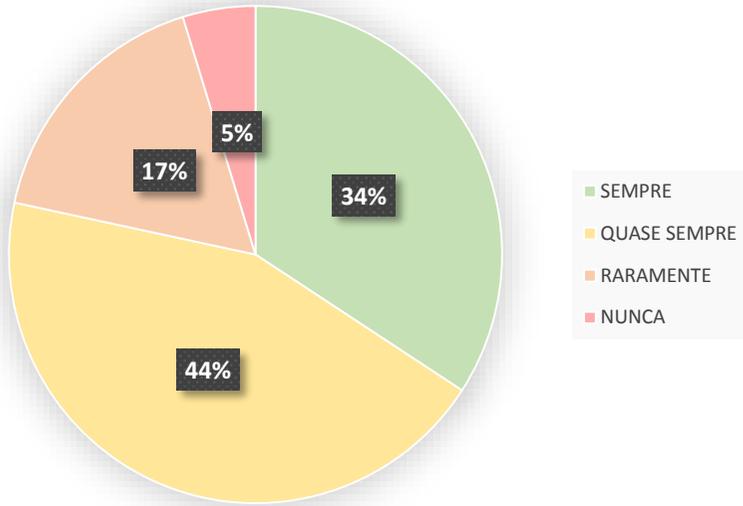


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



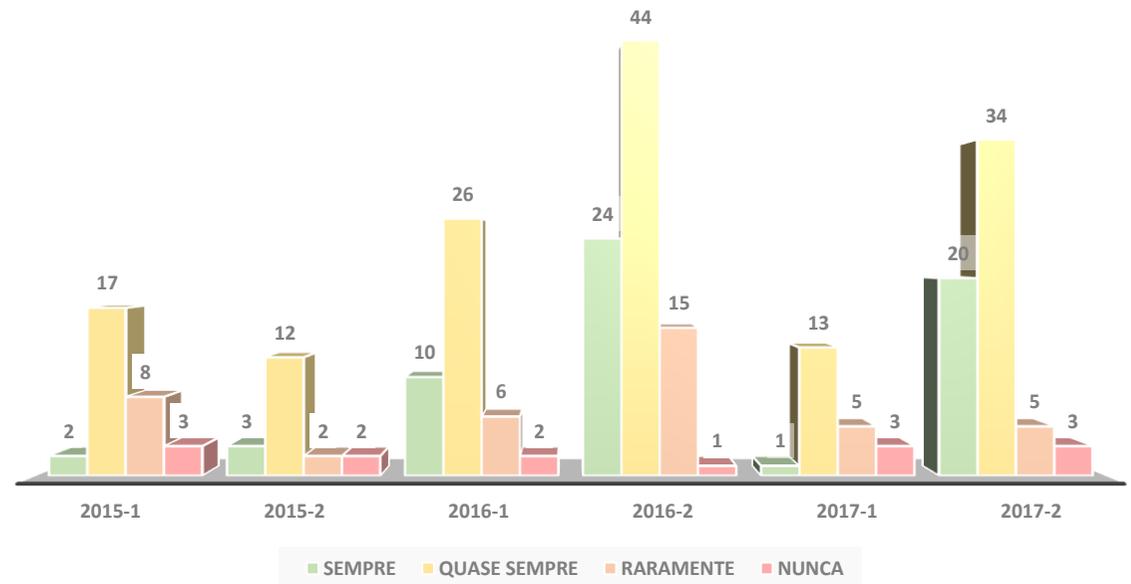
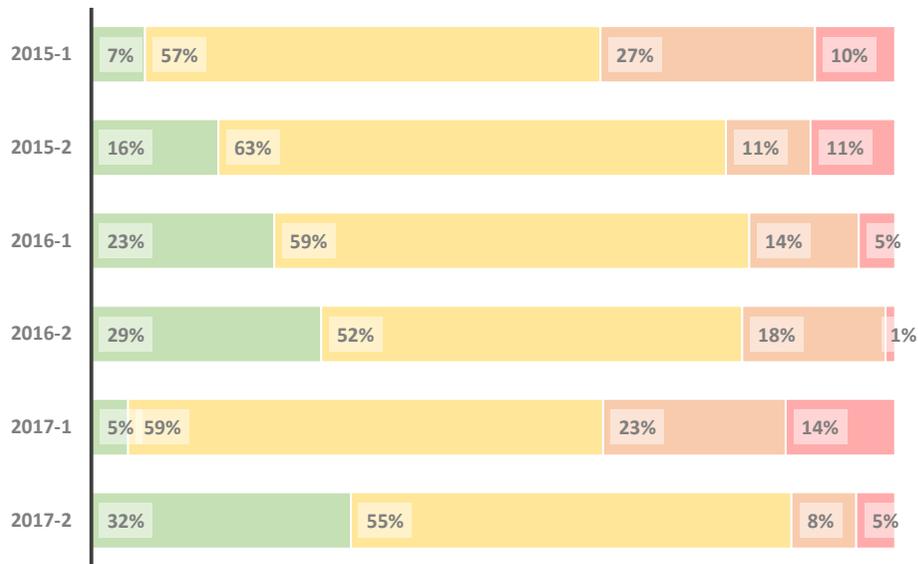
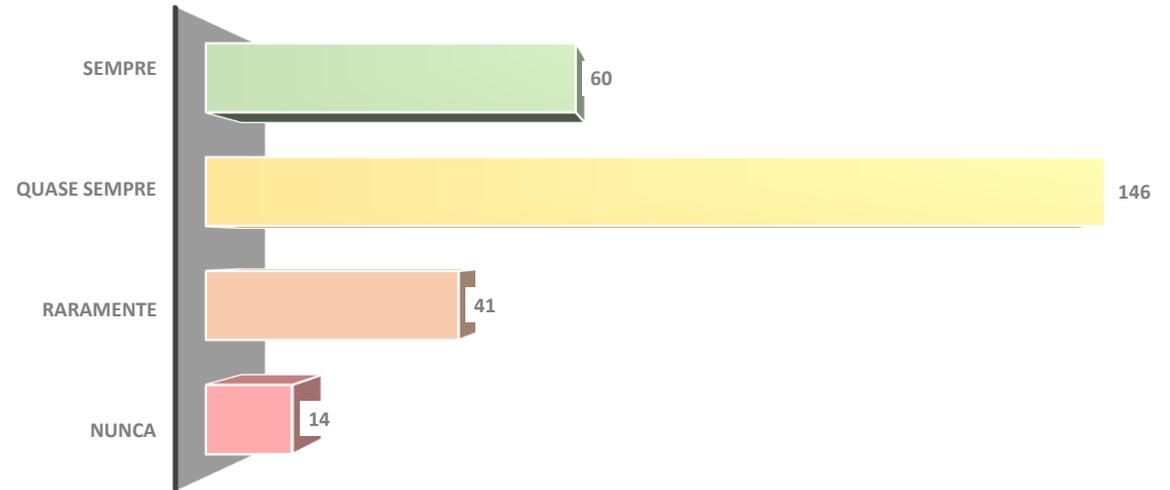
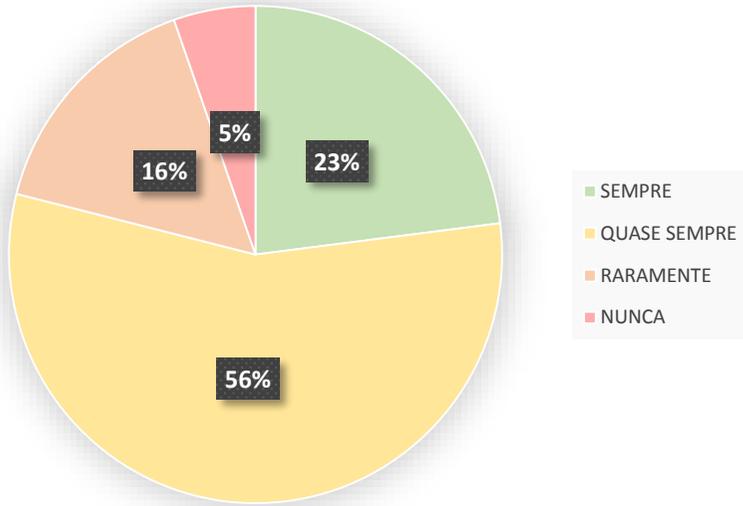


O COORDENADOR: é acessível ao aluno?



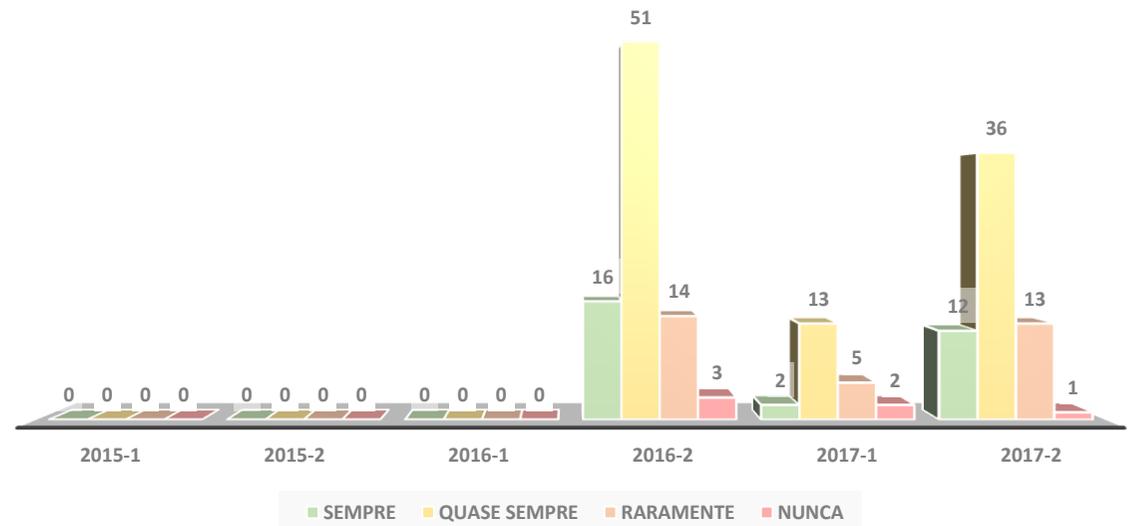
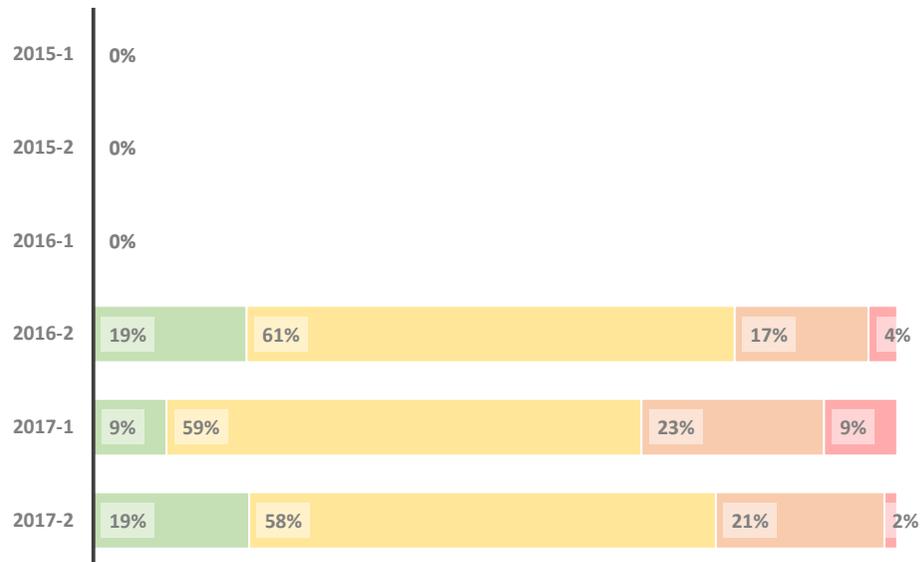
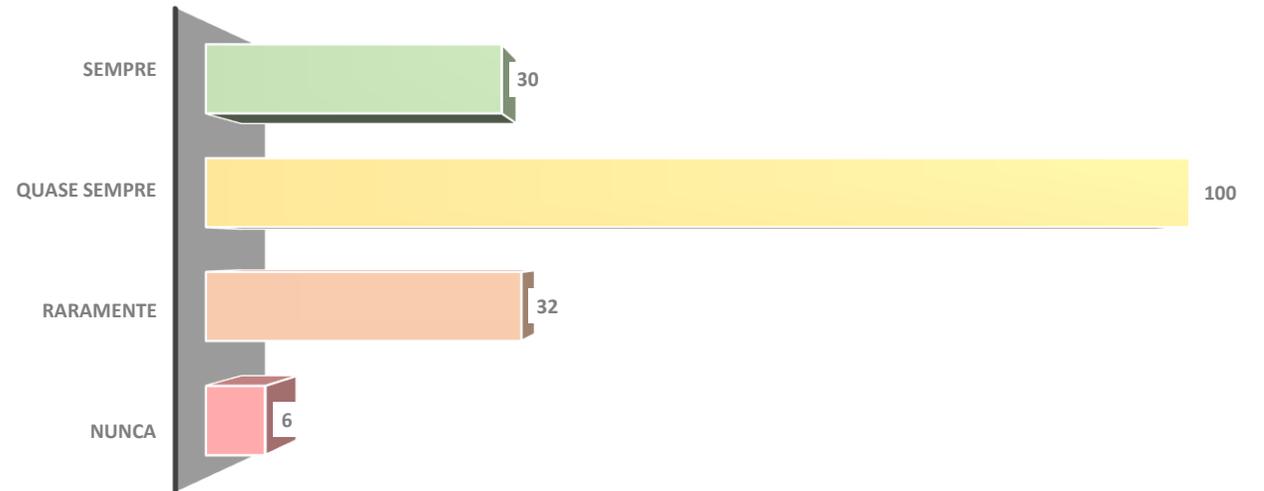
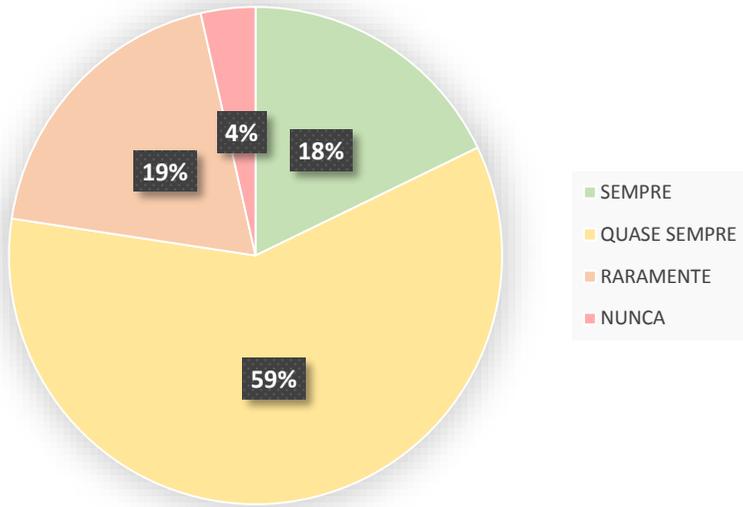


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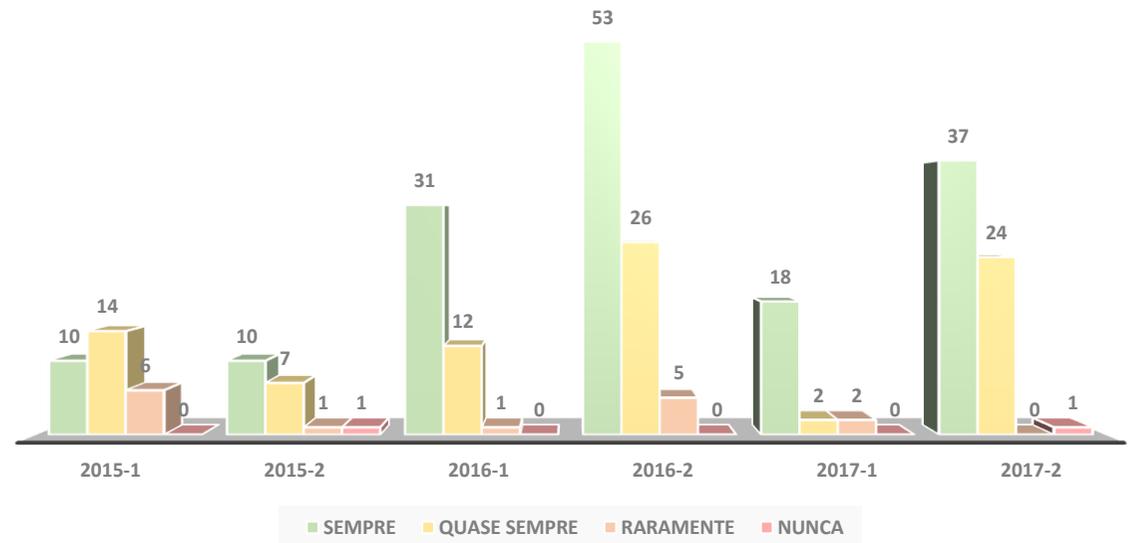
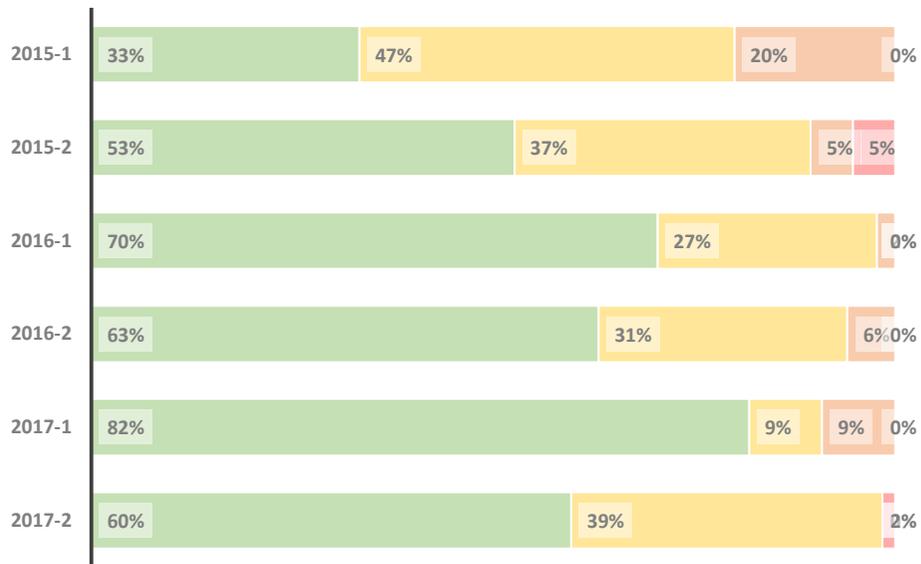
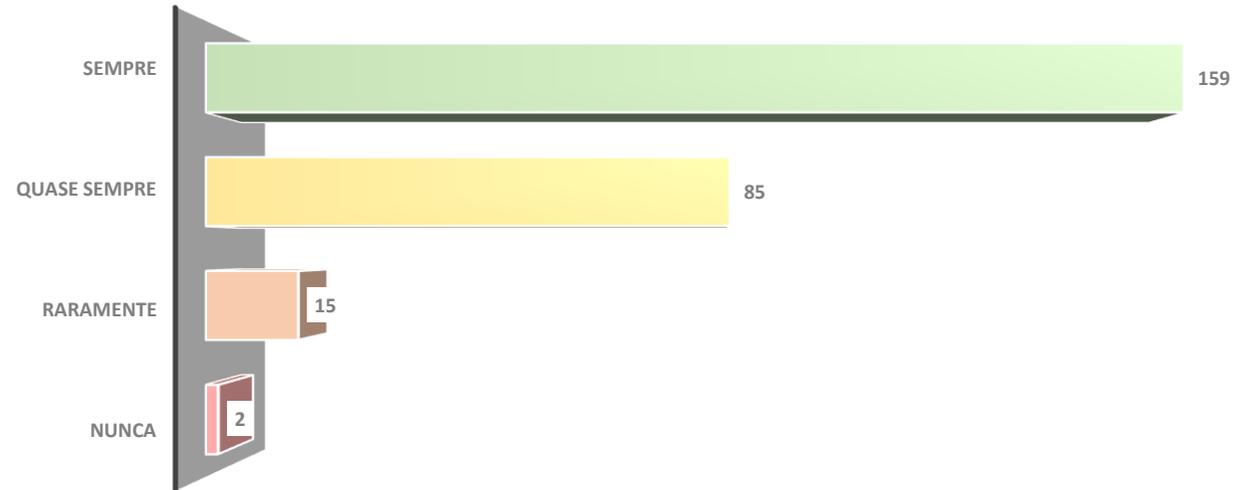
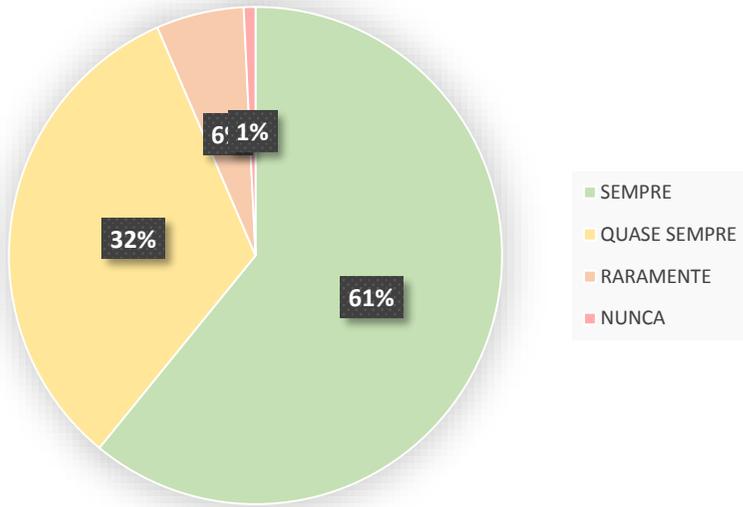


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



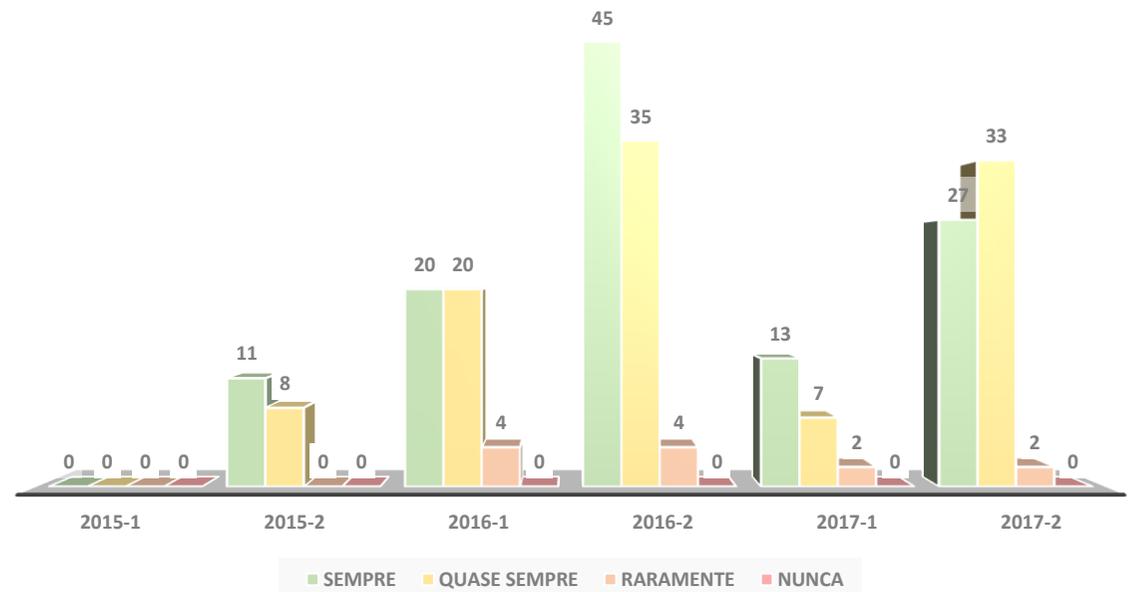
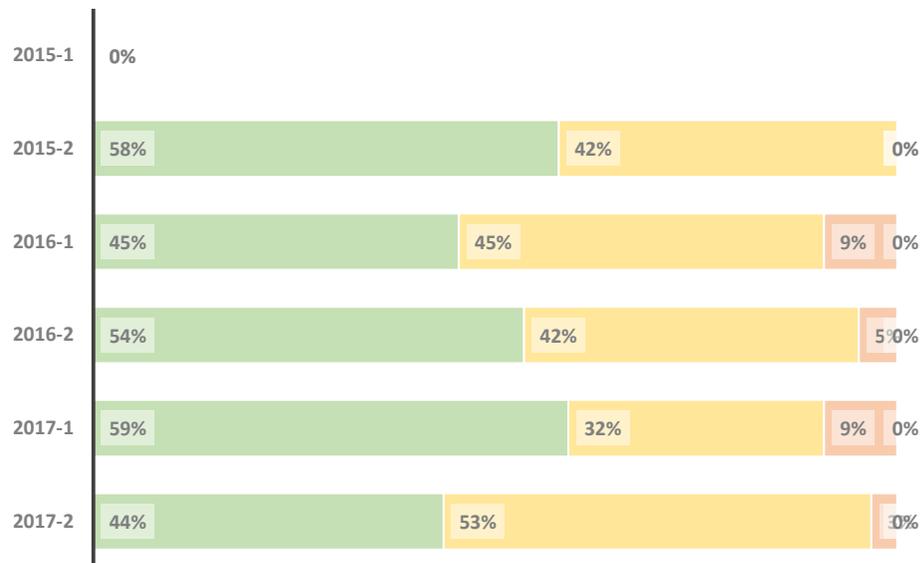
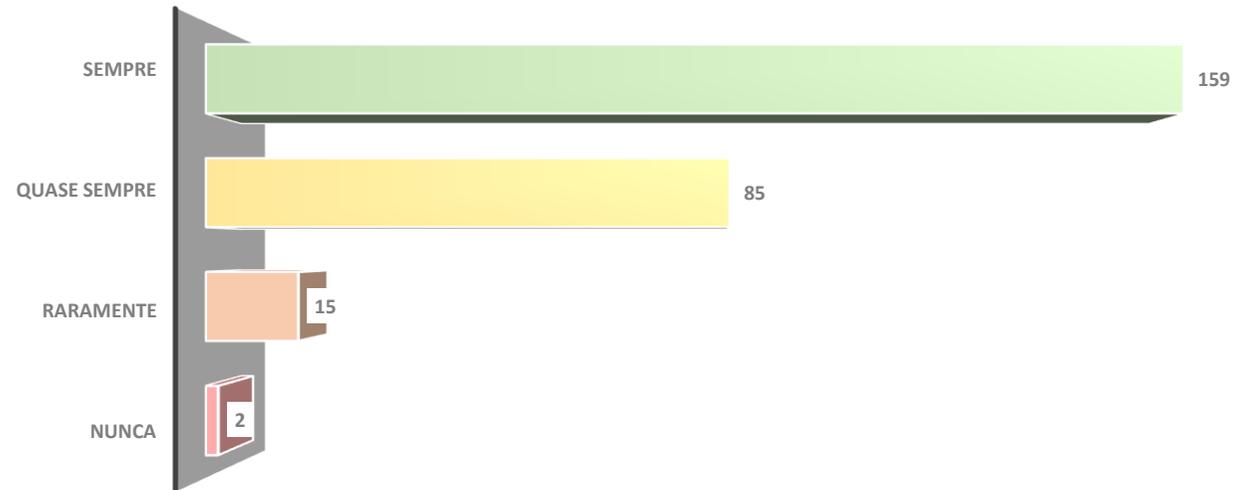
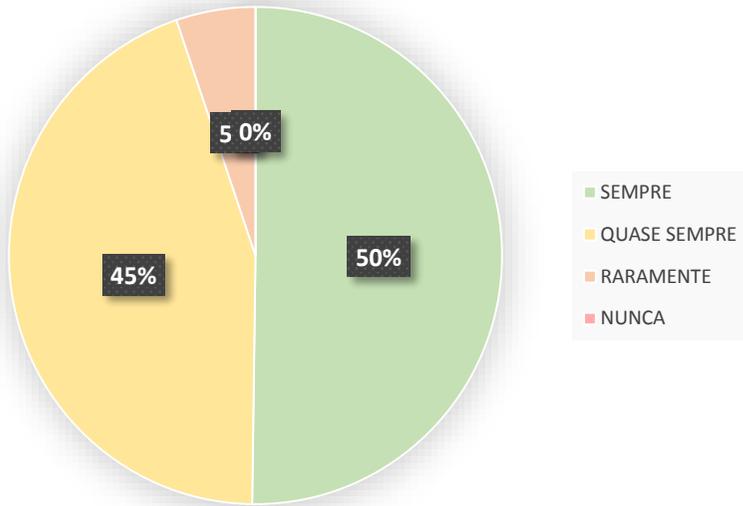


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



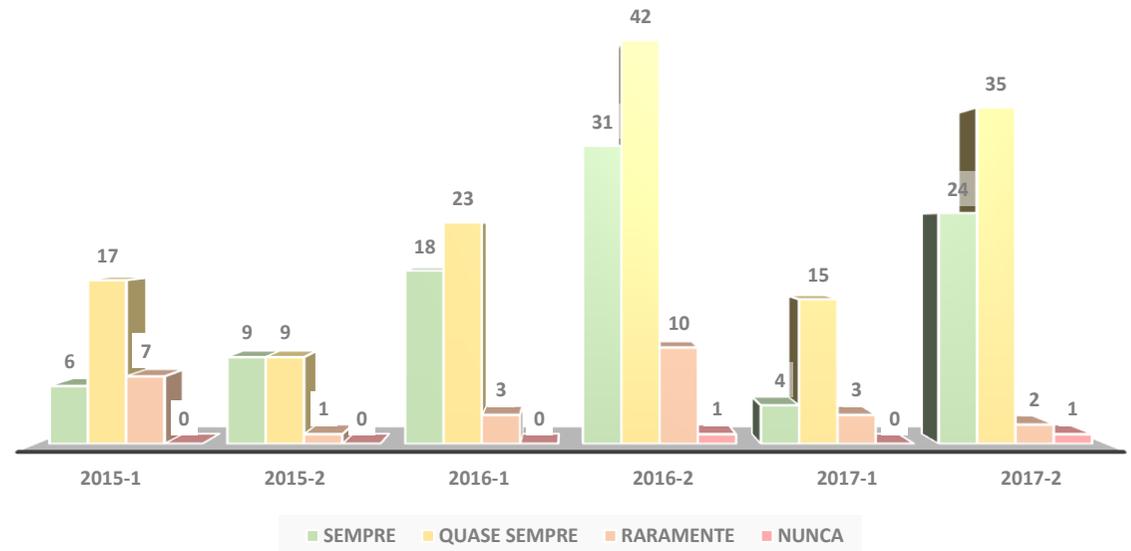
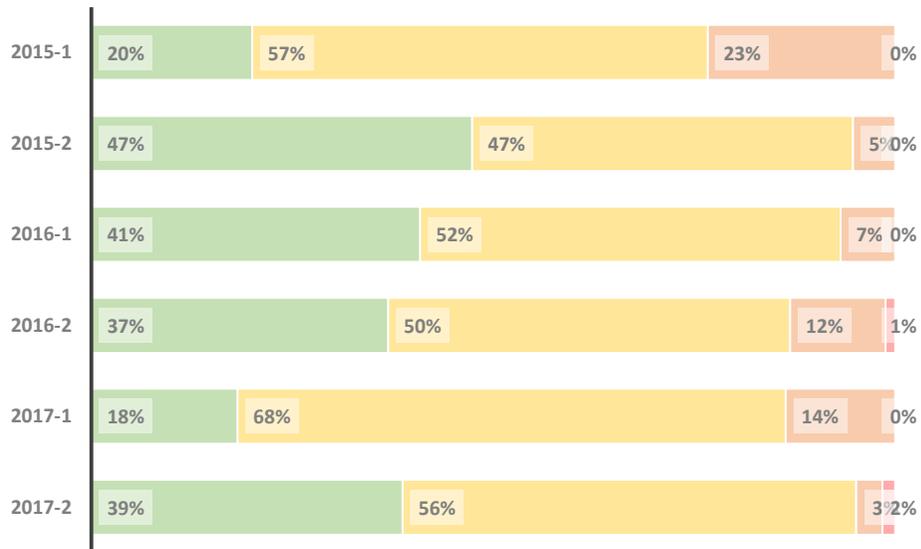
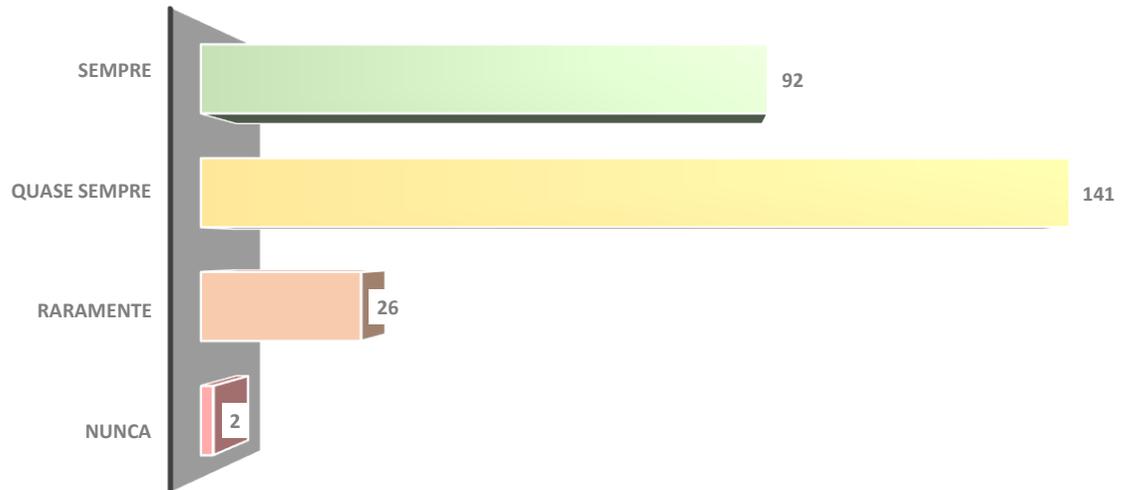
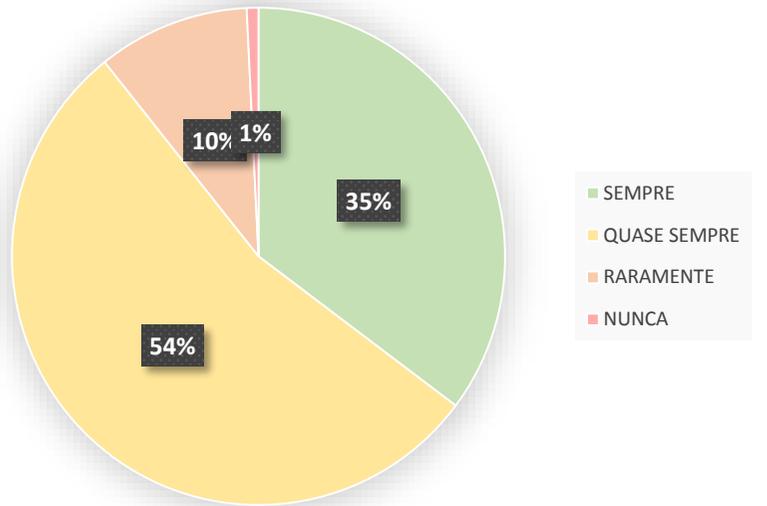


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



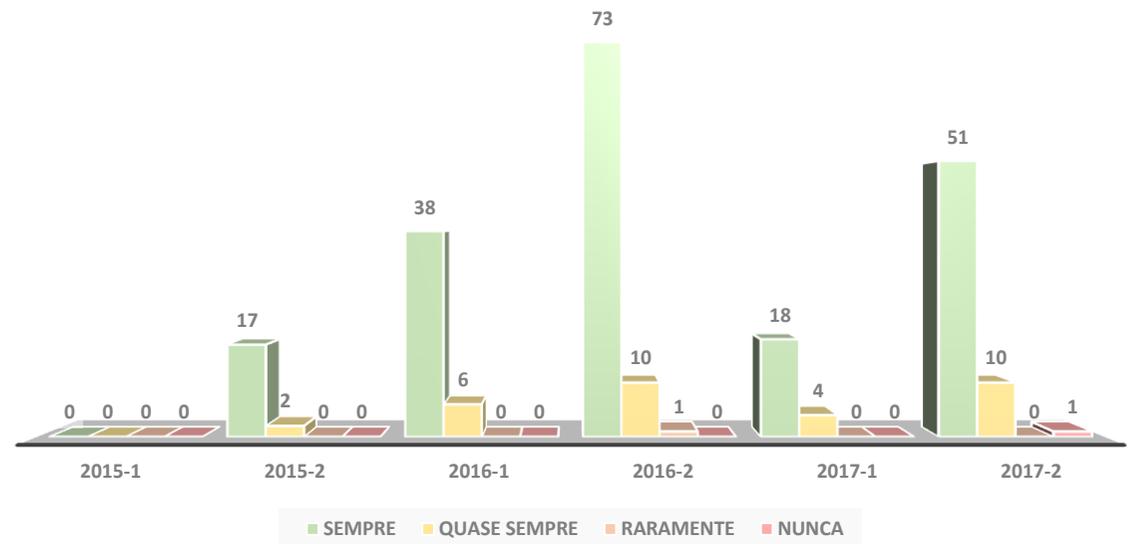
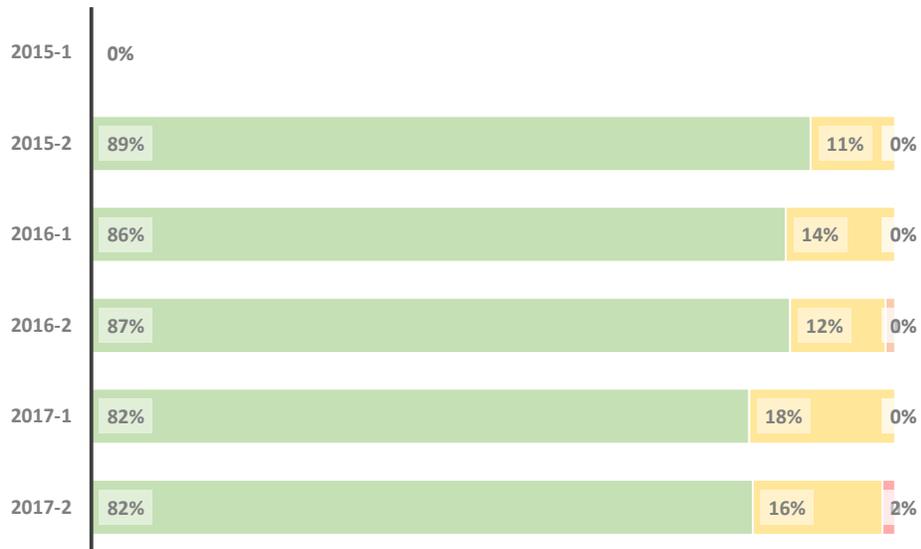
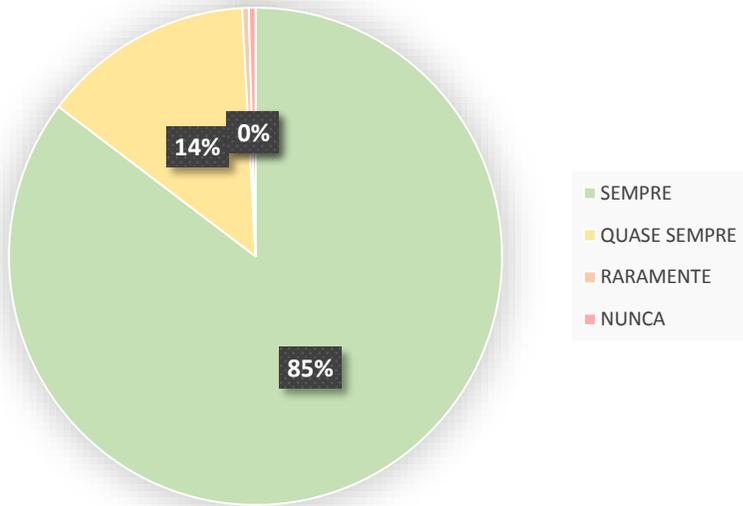


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



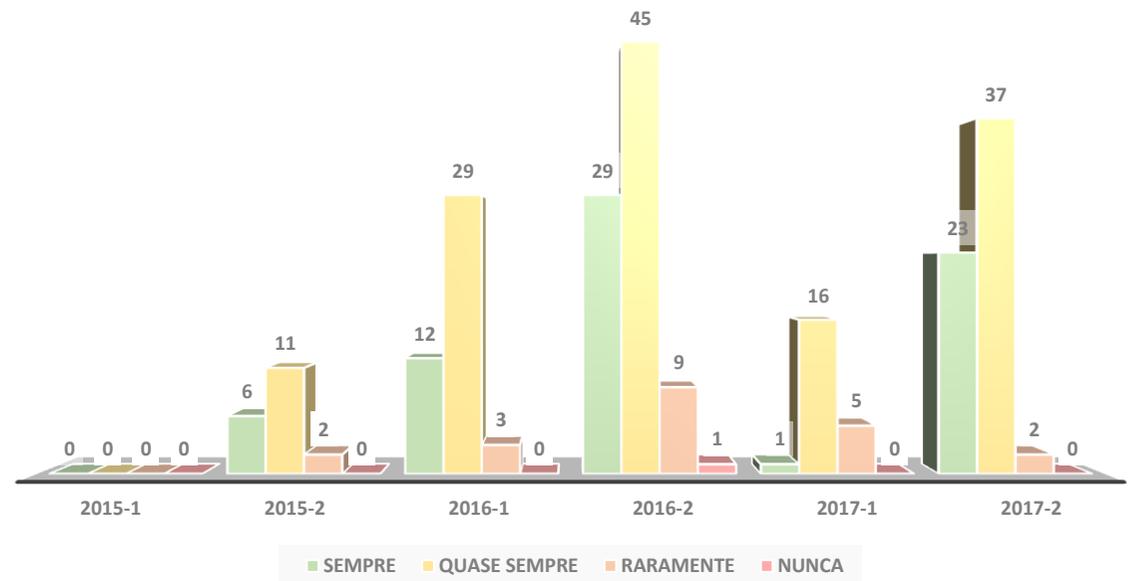
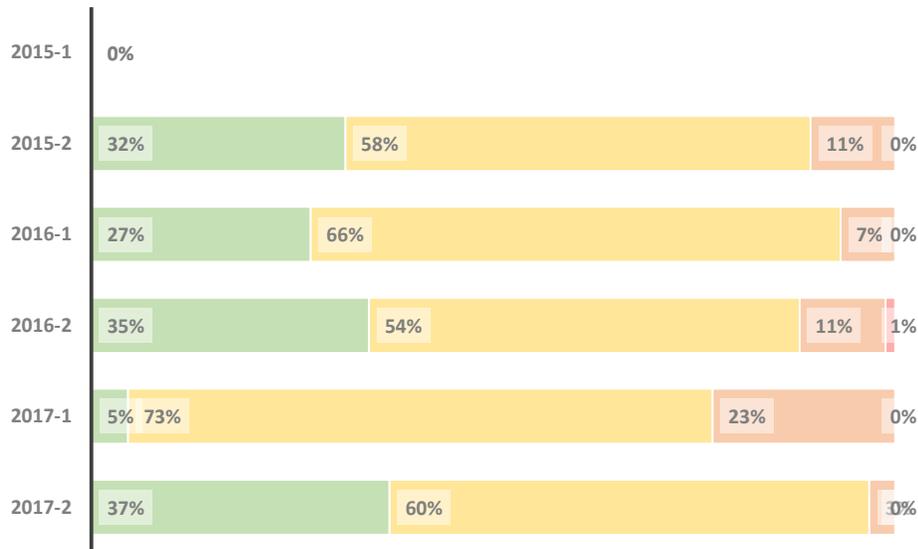
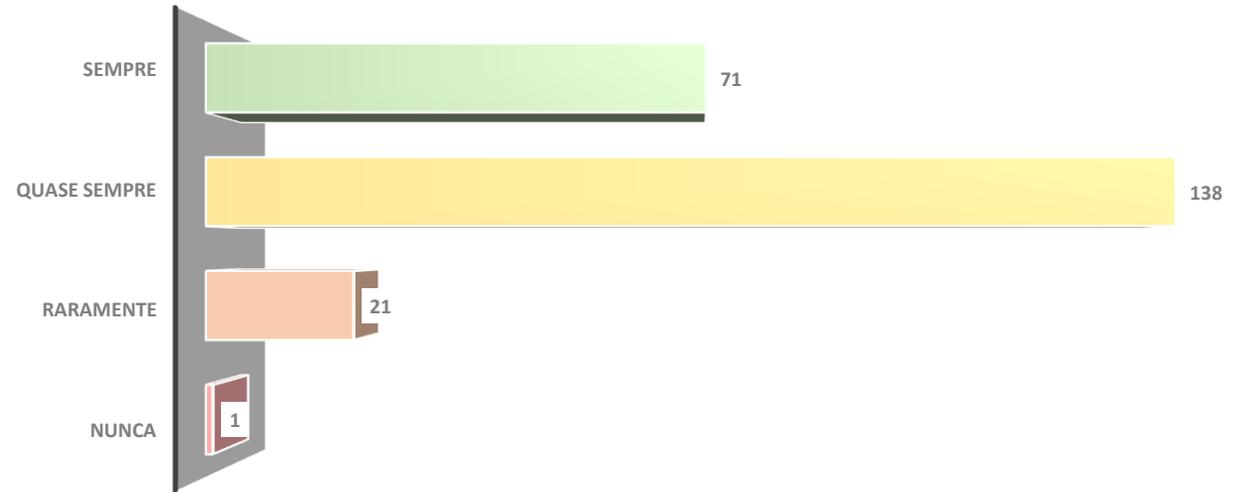
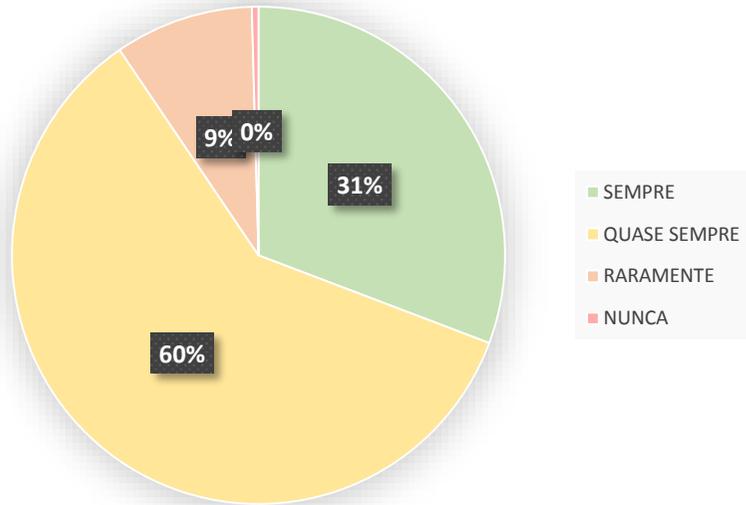


OS PROFESSORES: fazem chamada?



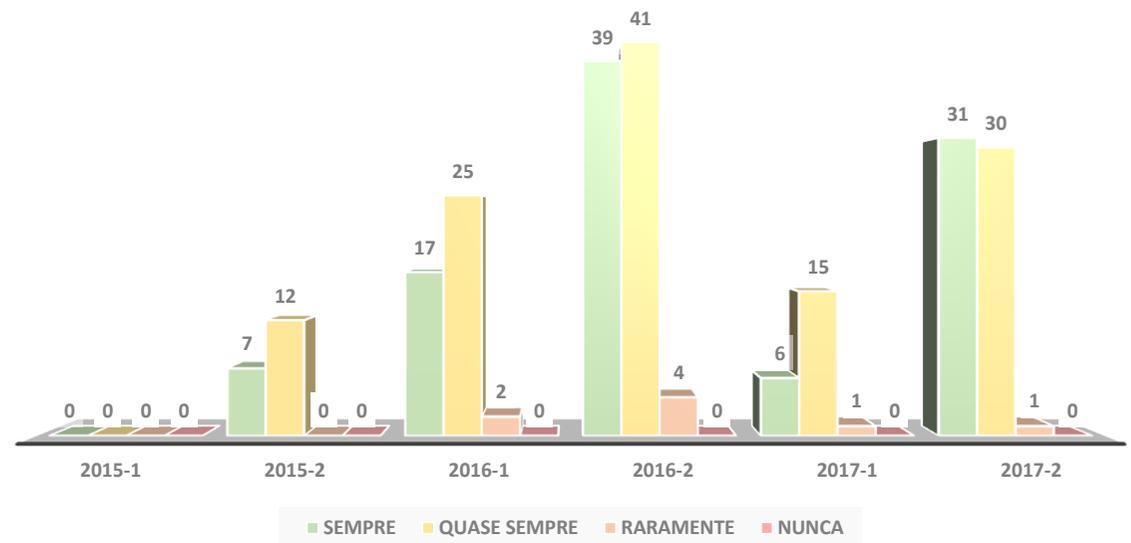
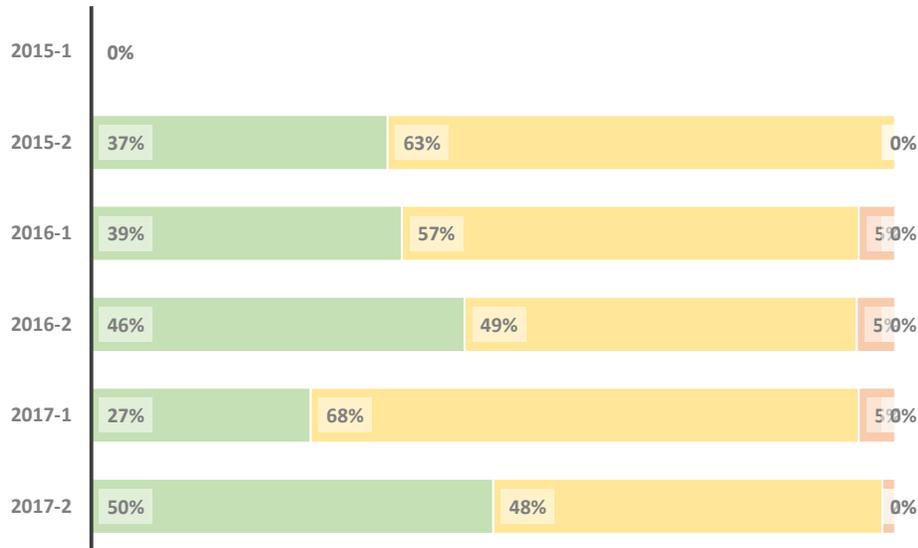
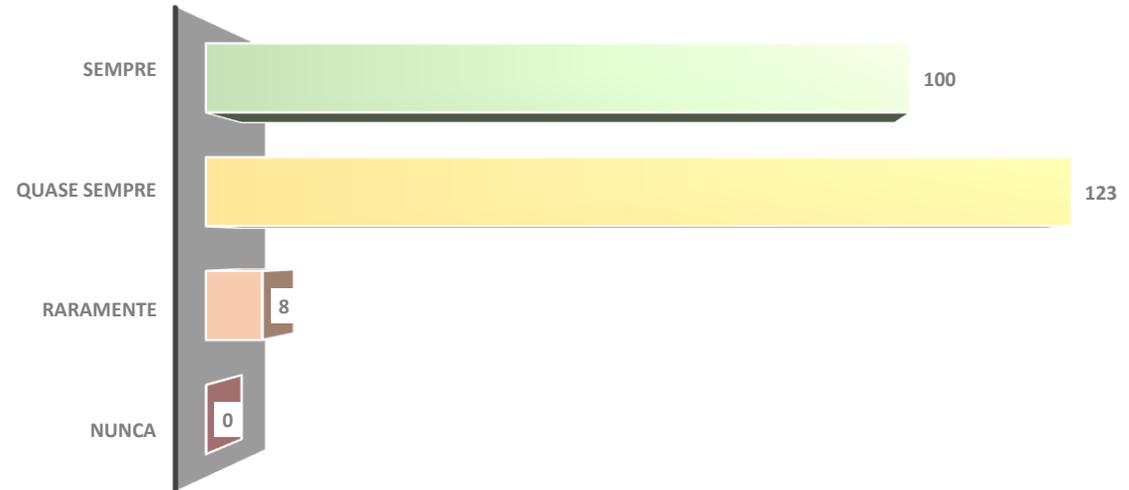
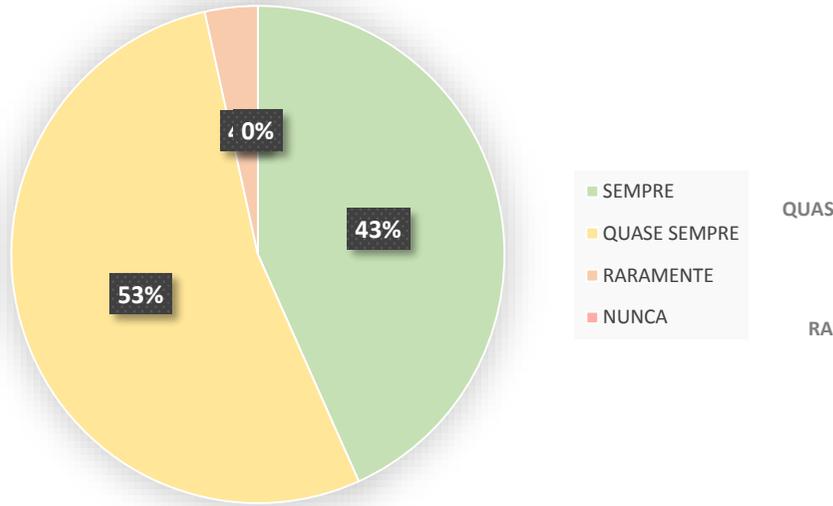


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



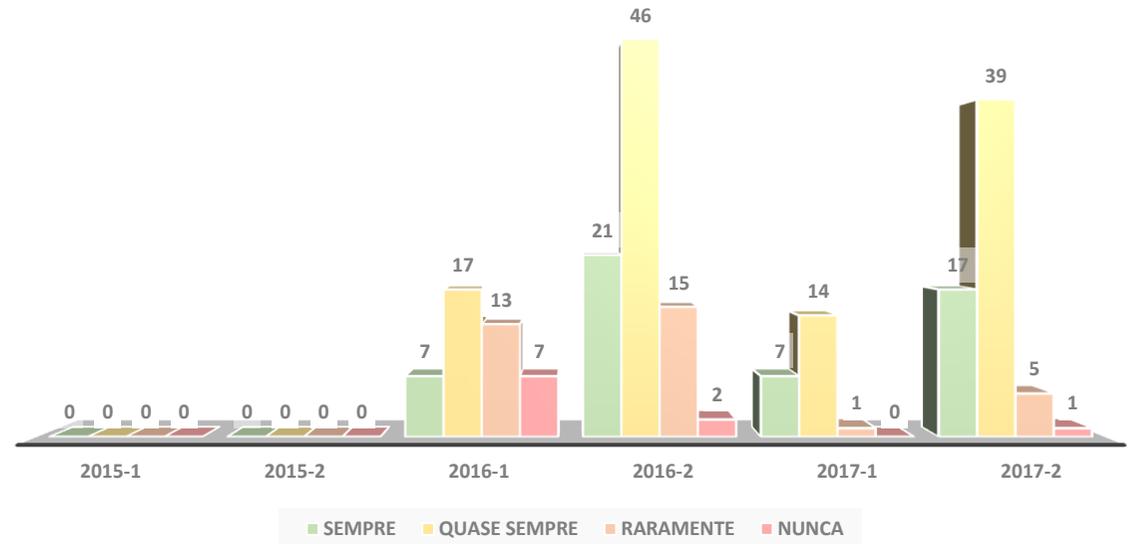
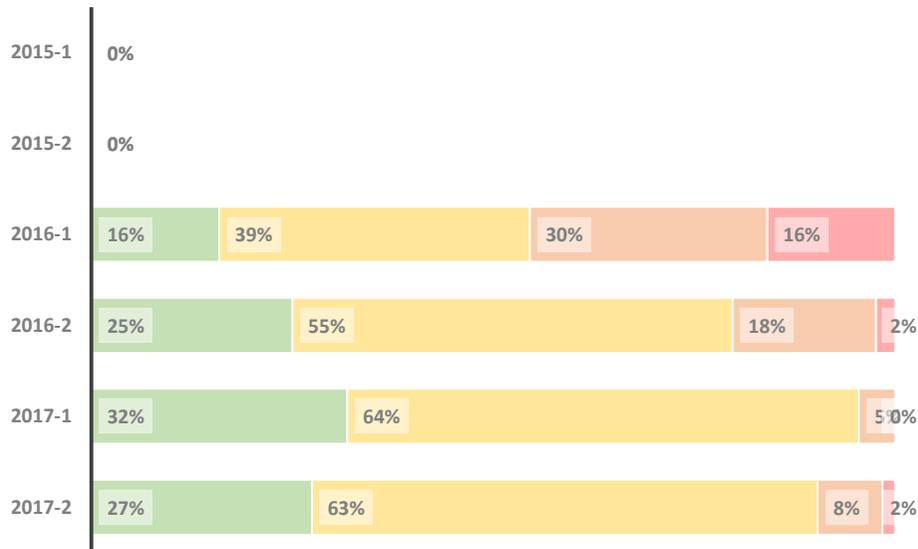
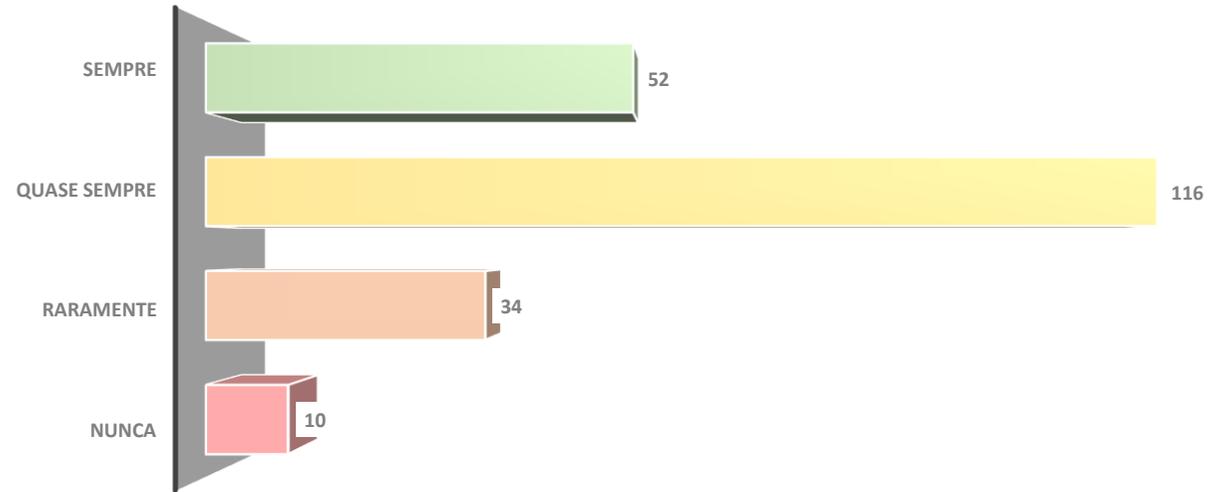
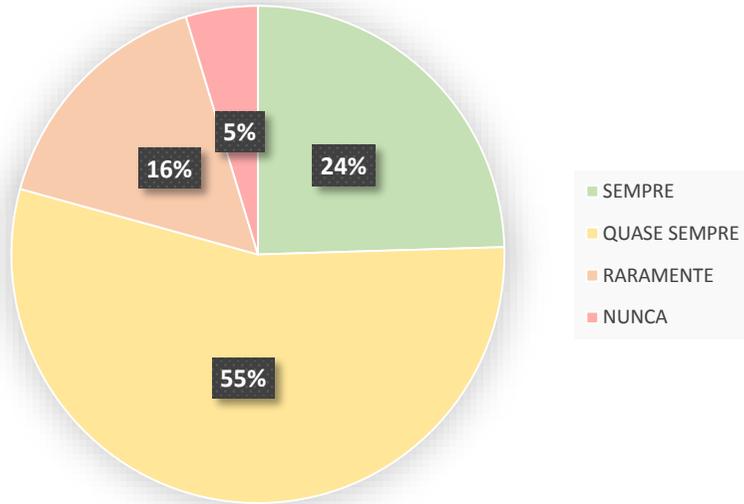


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



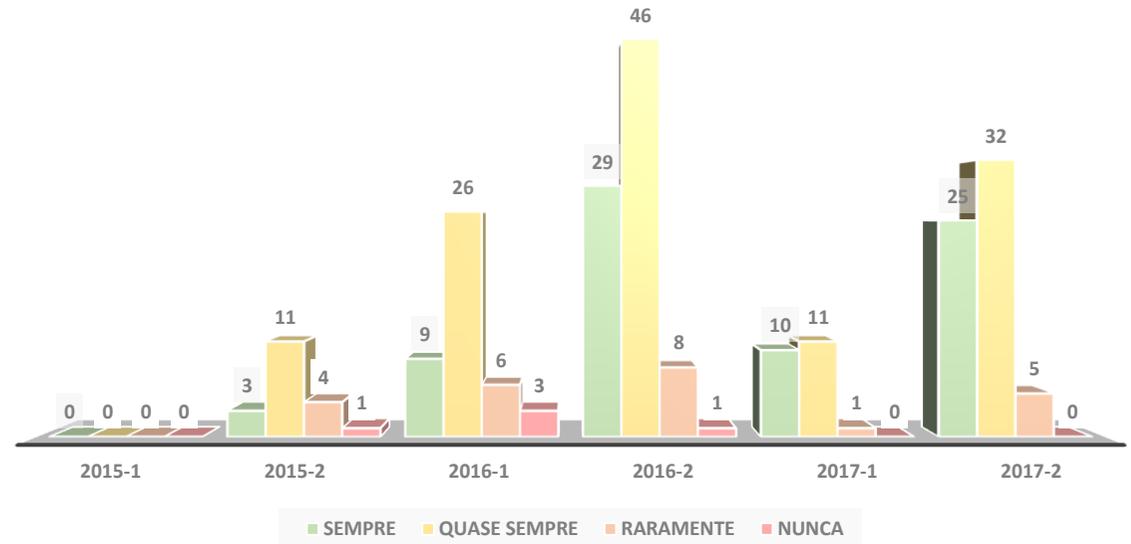
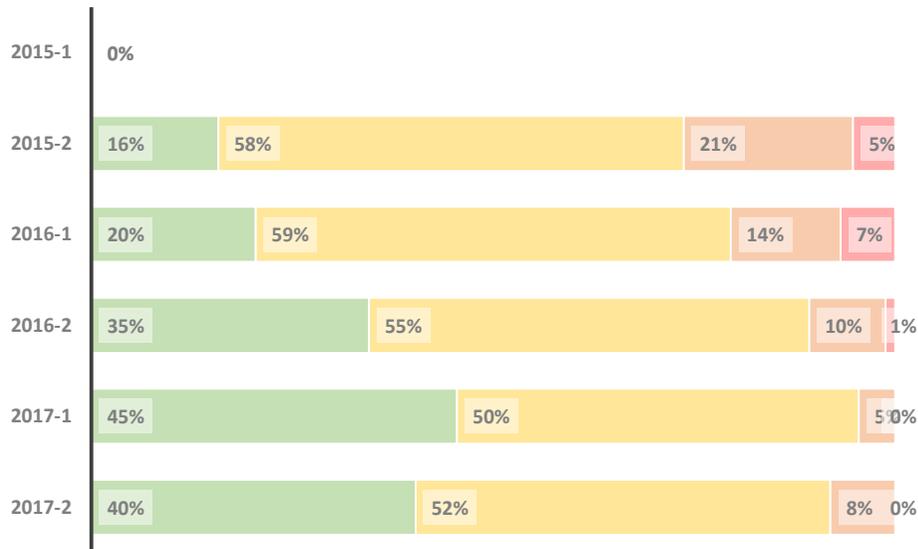
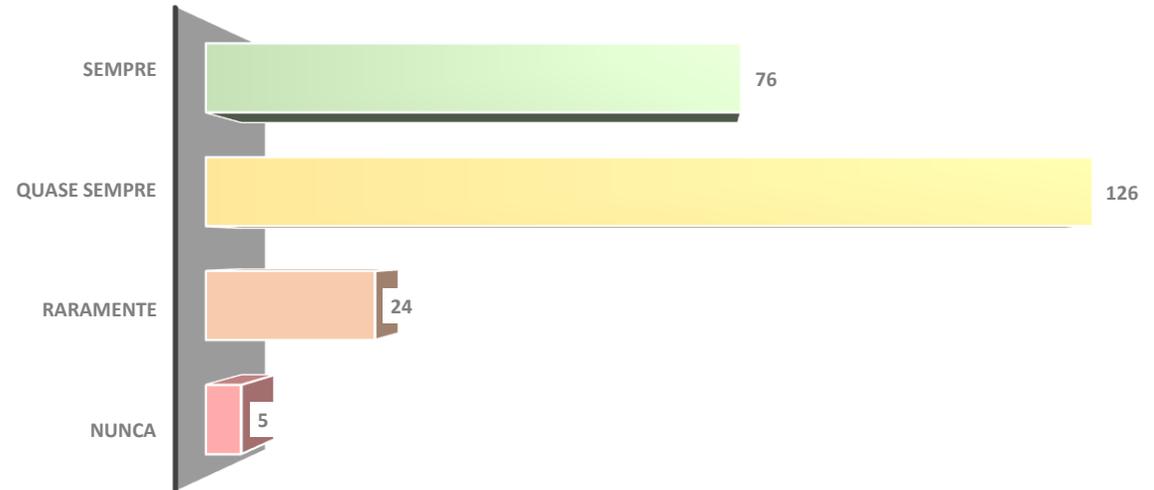
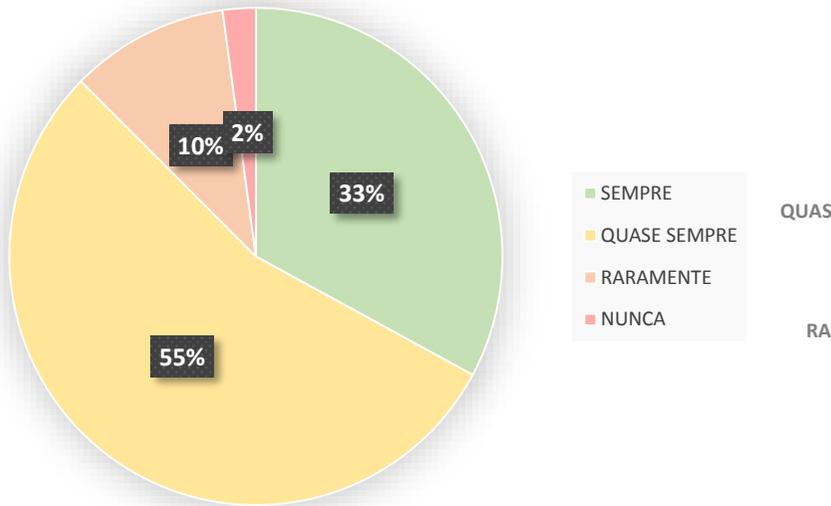


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



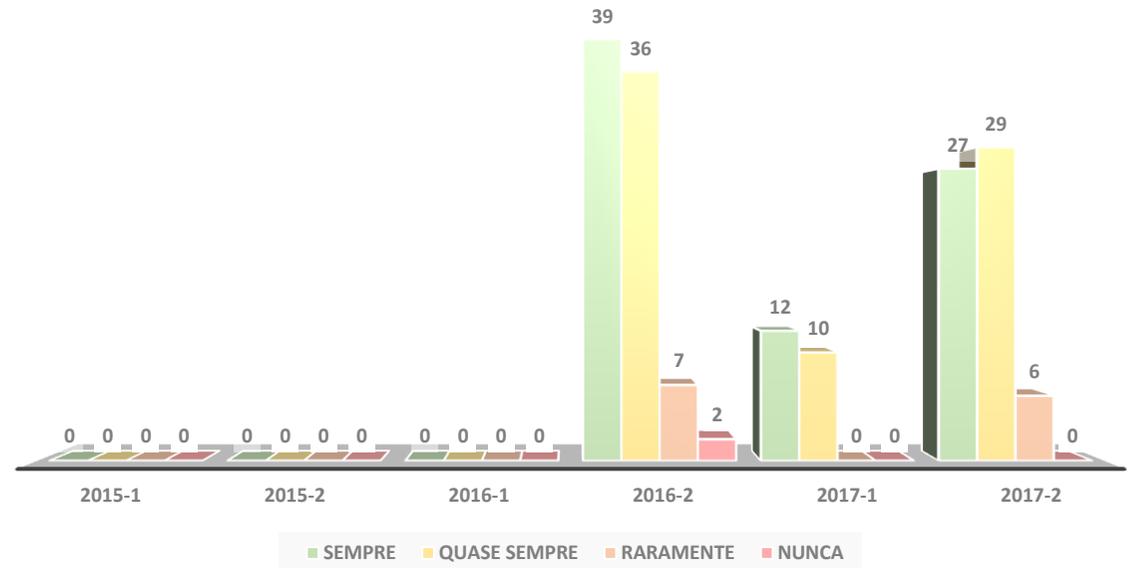
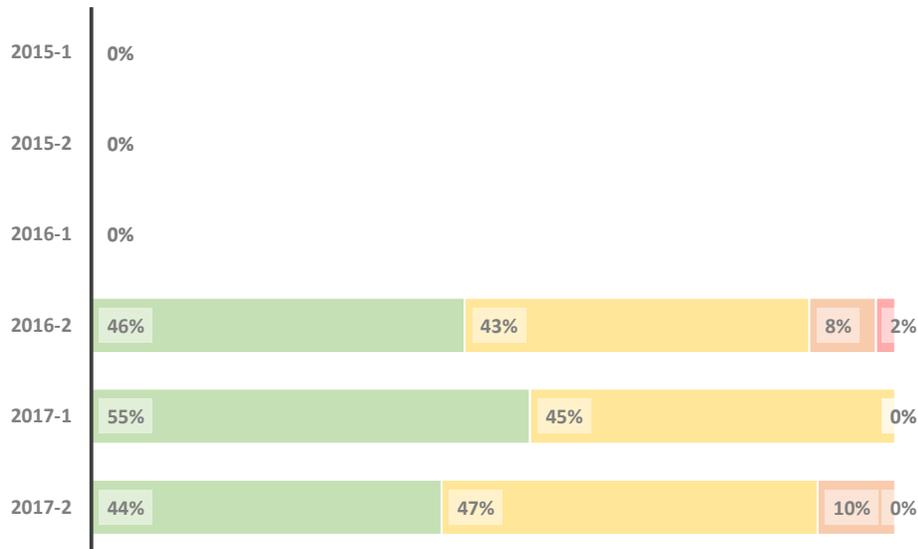
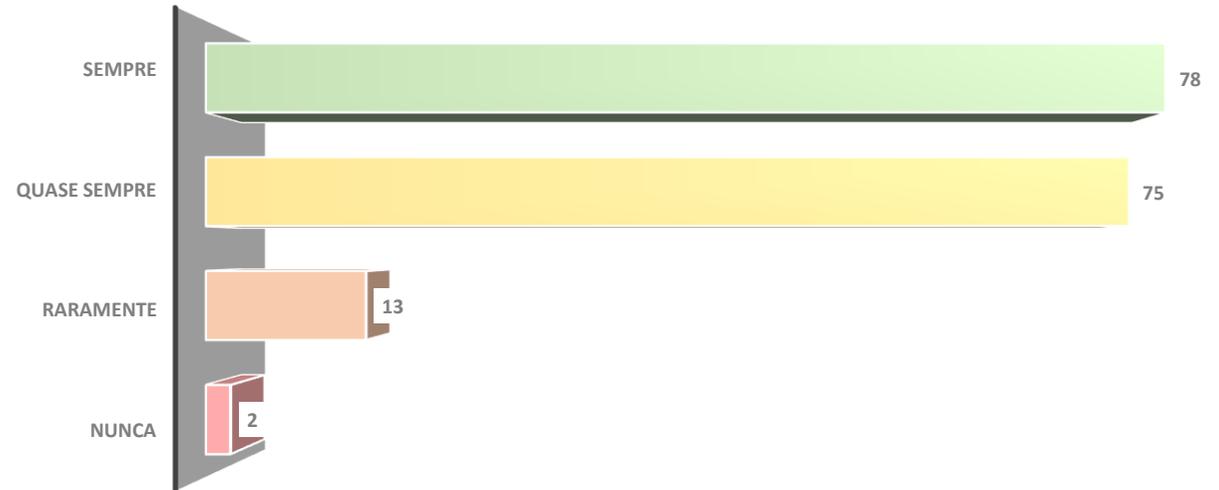
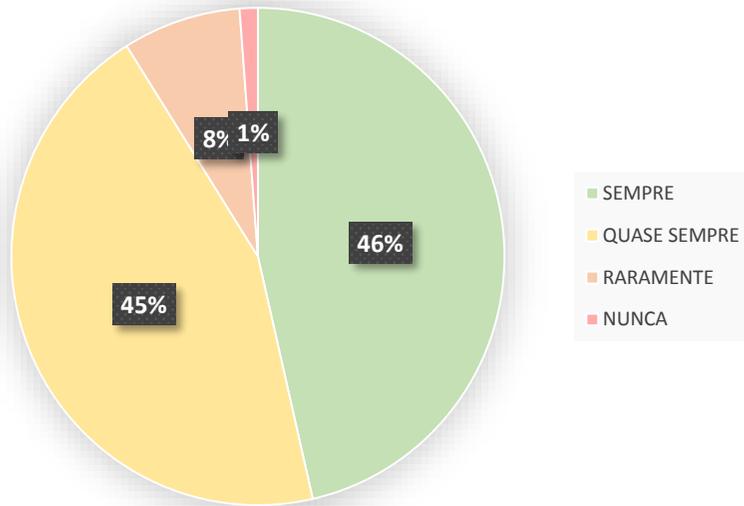


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



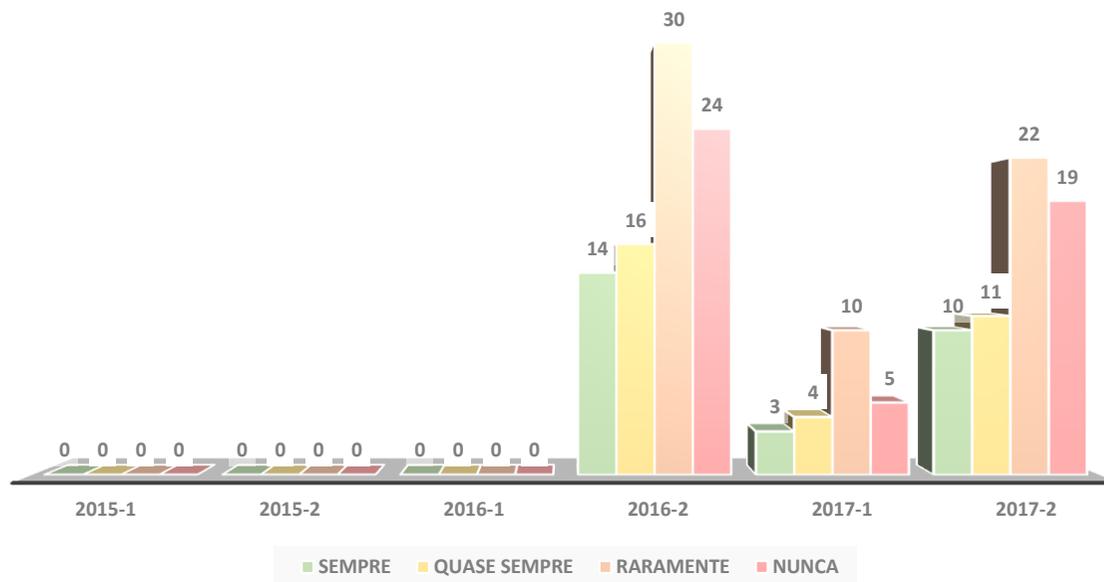
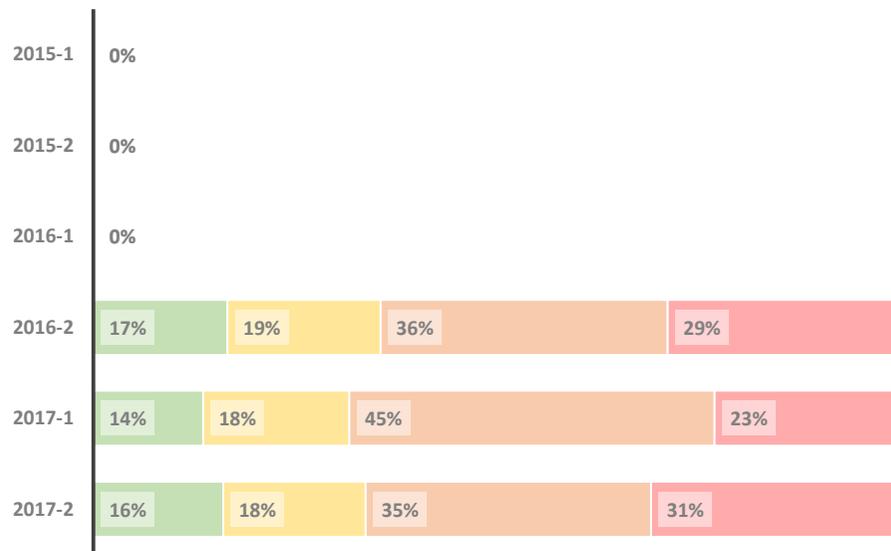
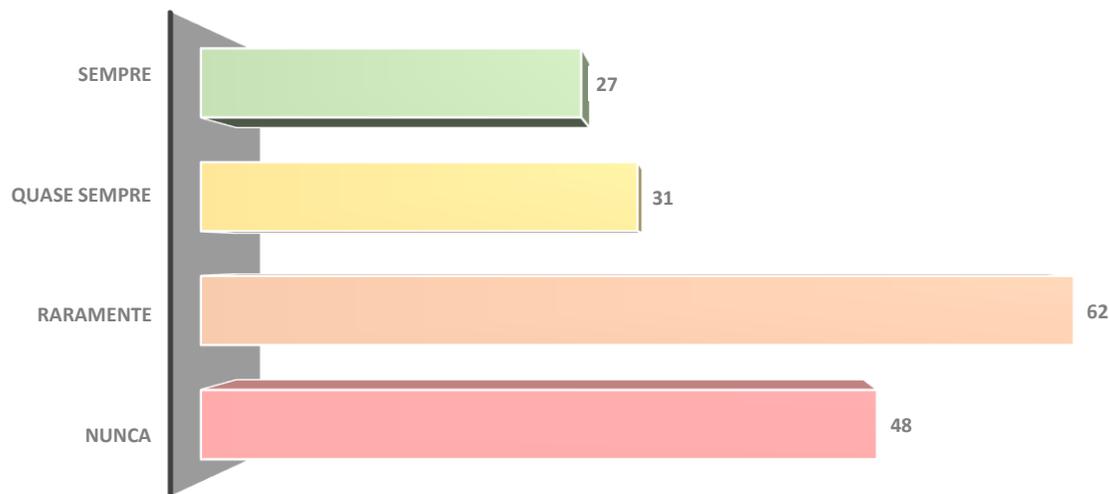
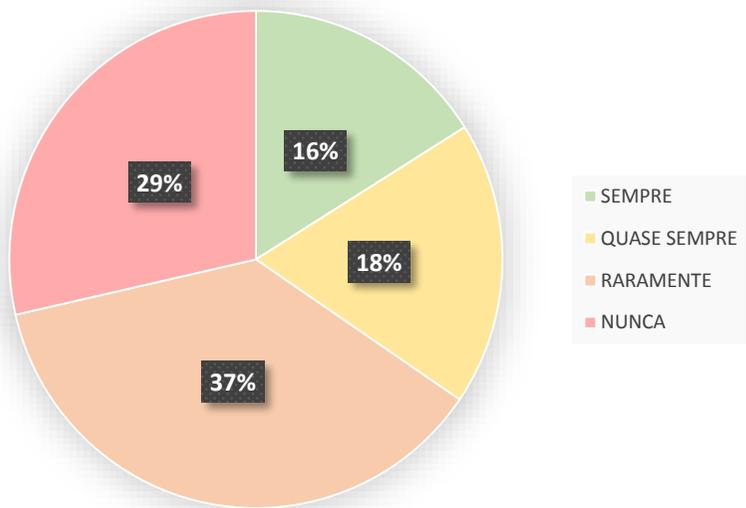


Você acessa o aluno online frequentemente?



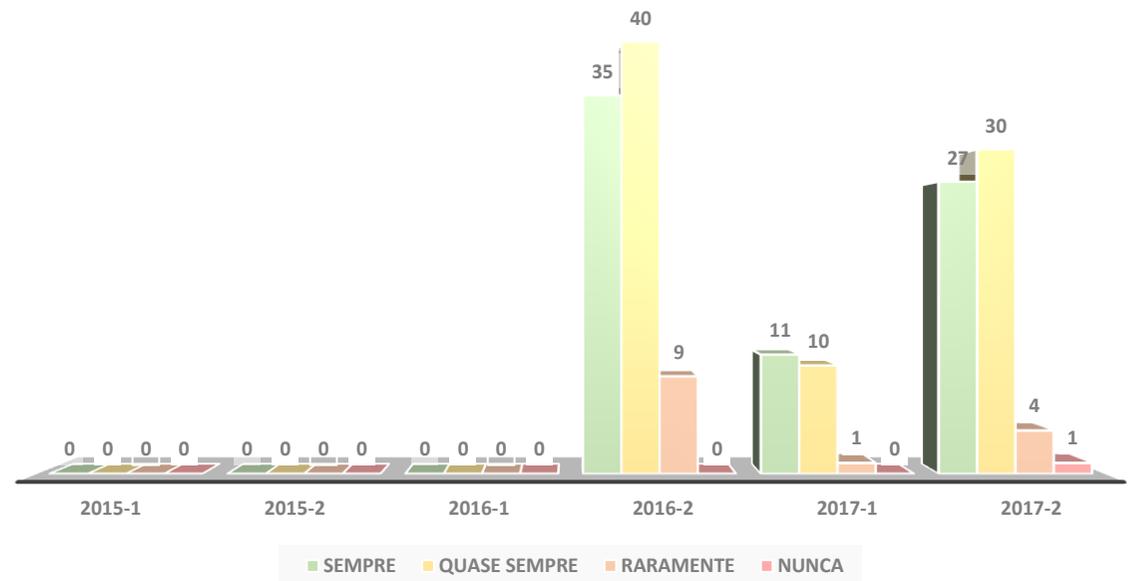
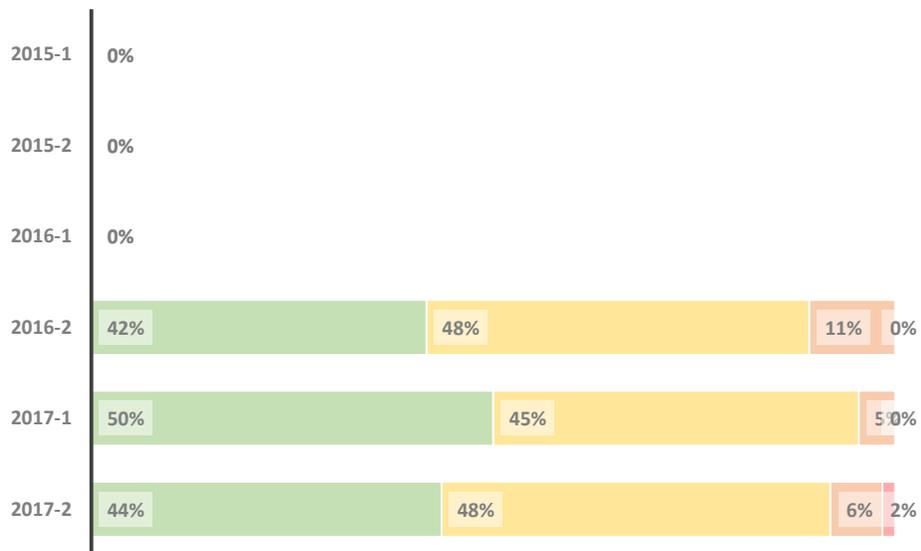
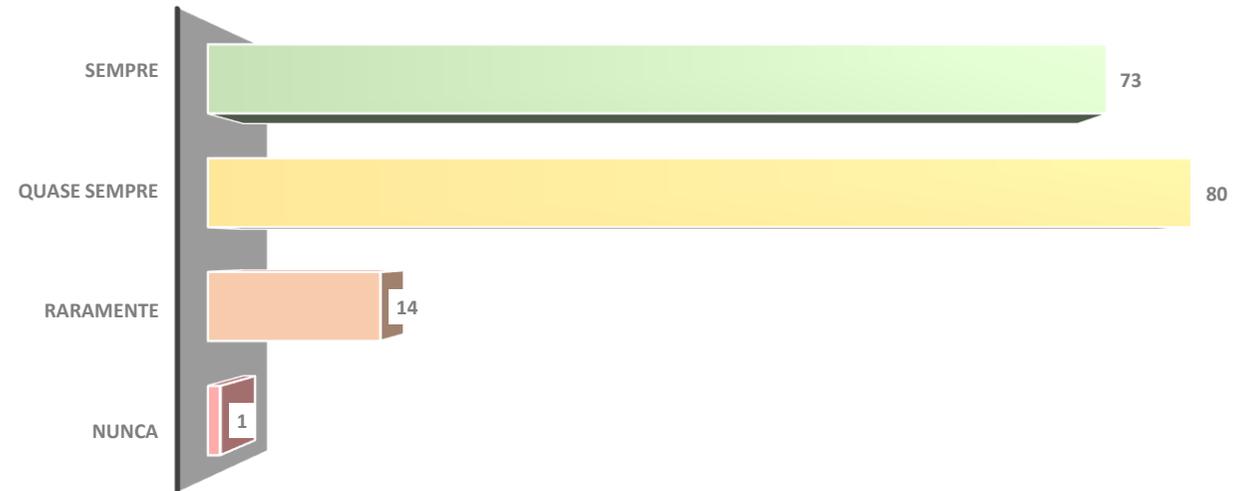
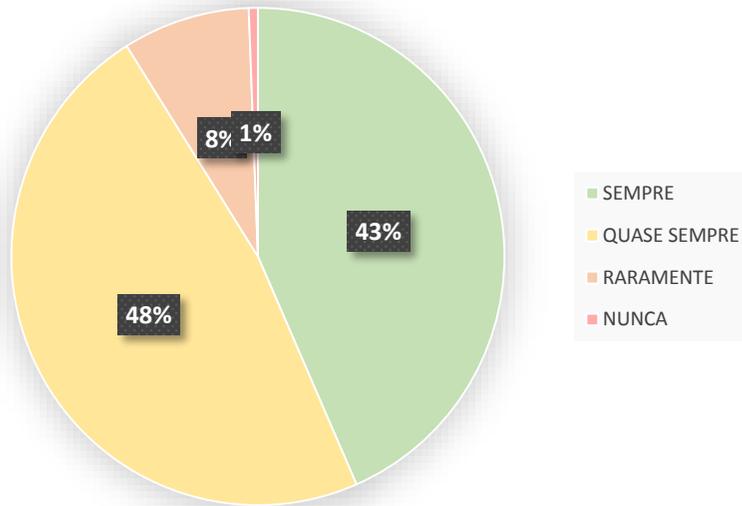


Você acessa o Office365 (email) frequentemente?



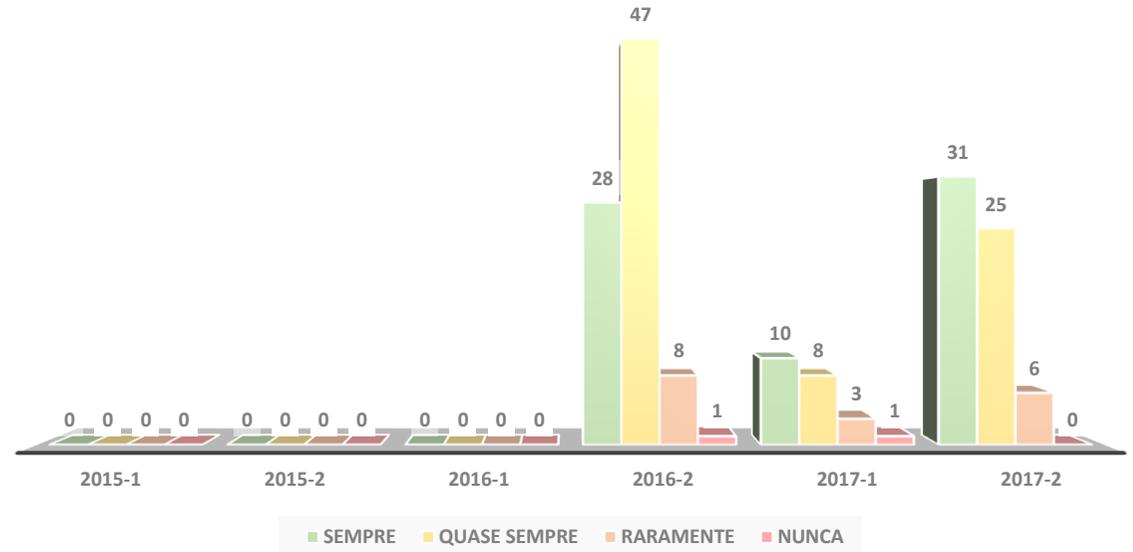
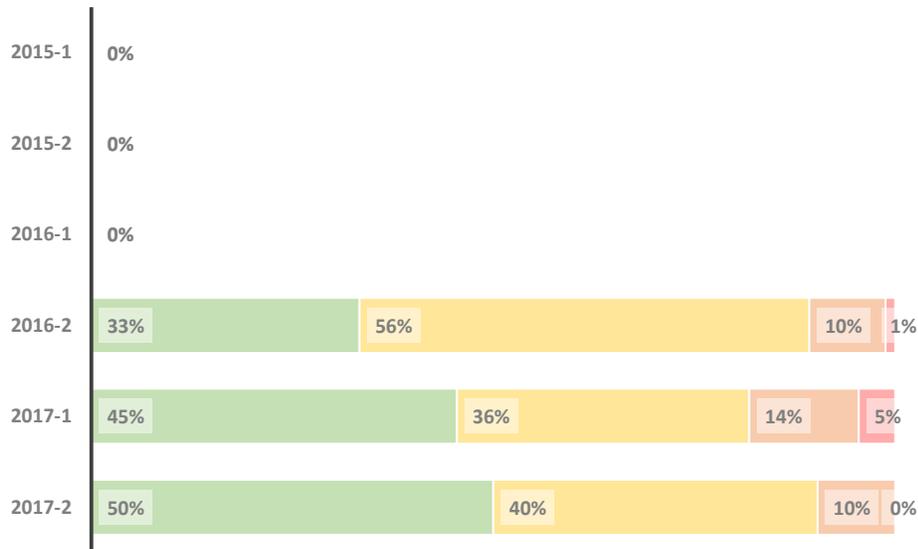
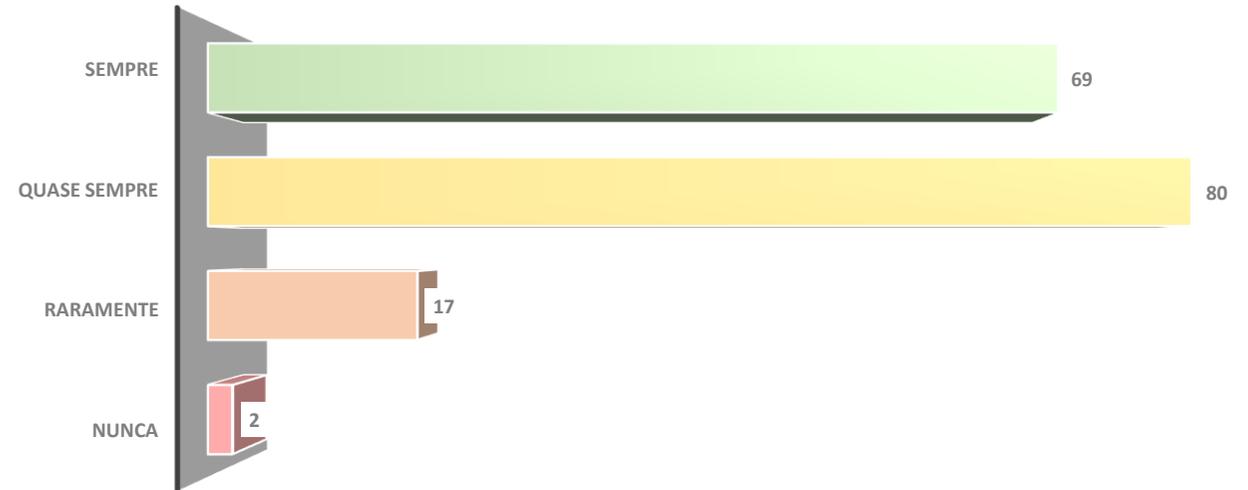
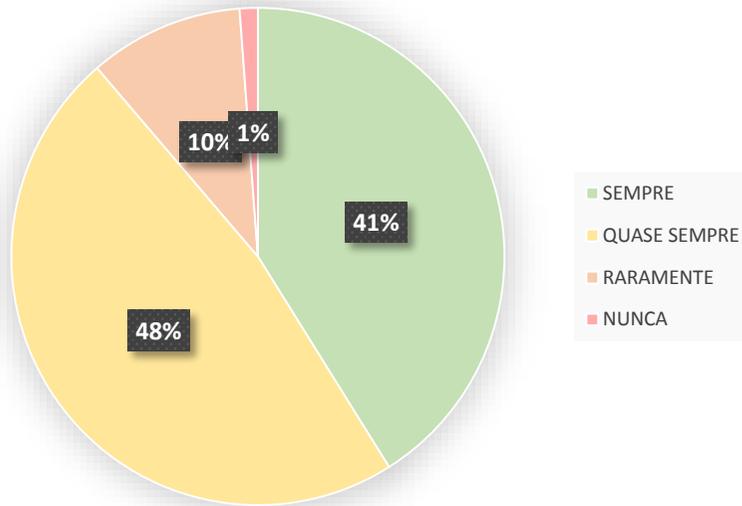


Você acessa o portal frequentemente?



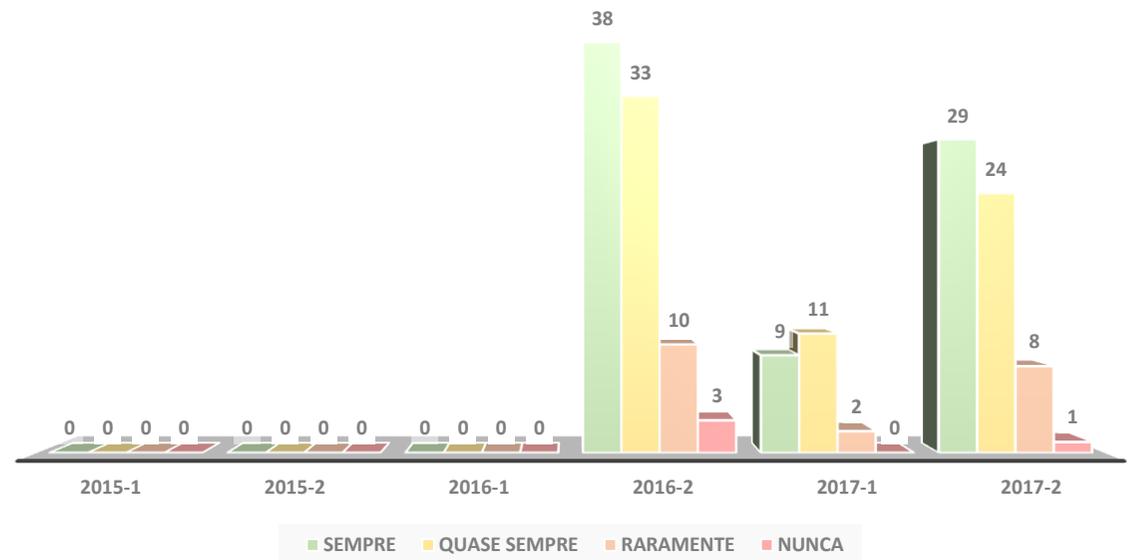
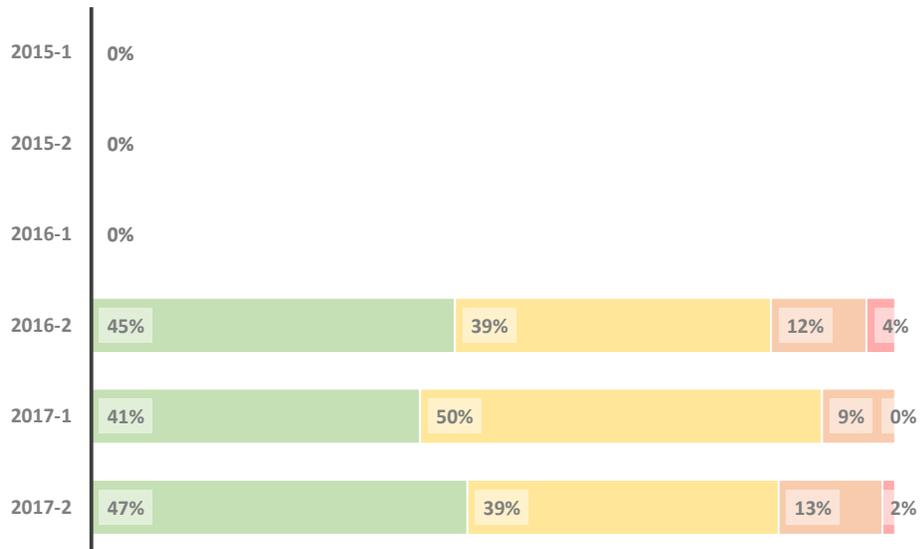
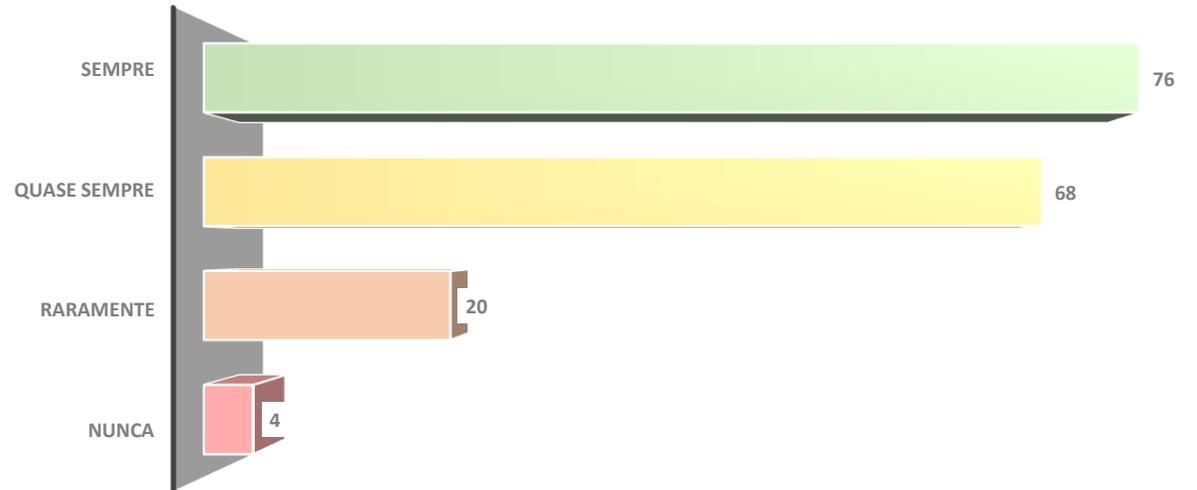
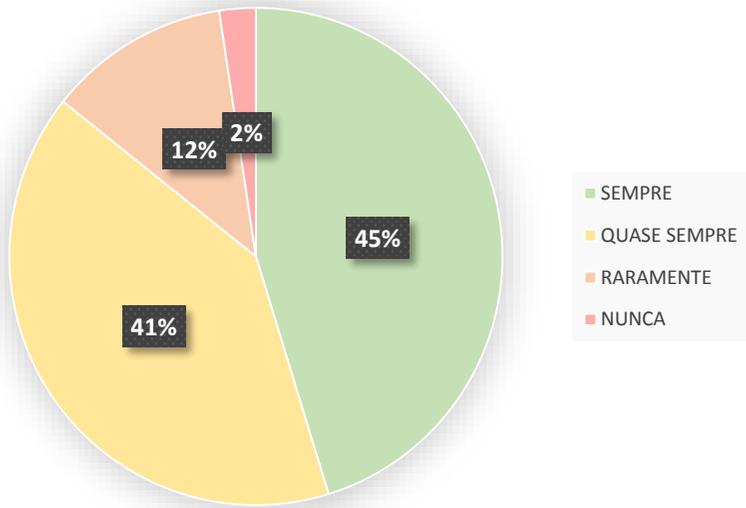


Você se sente apto para utilizar os recursos de TI?



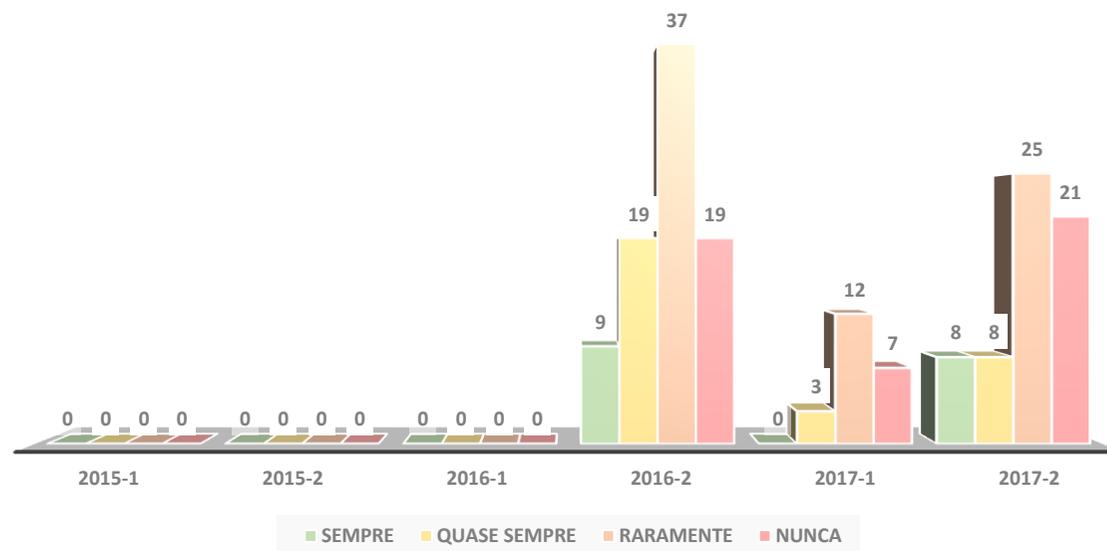
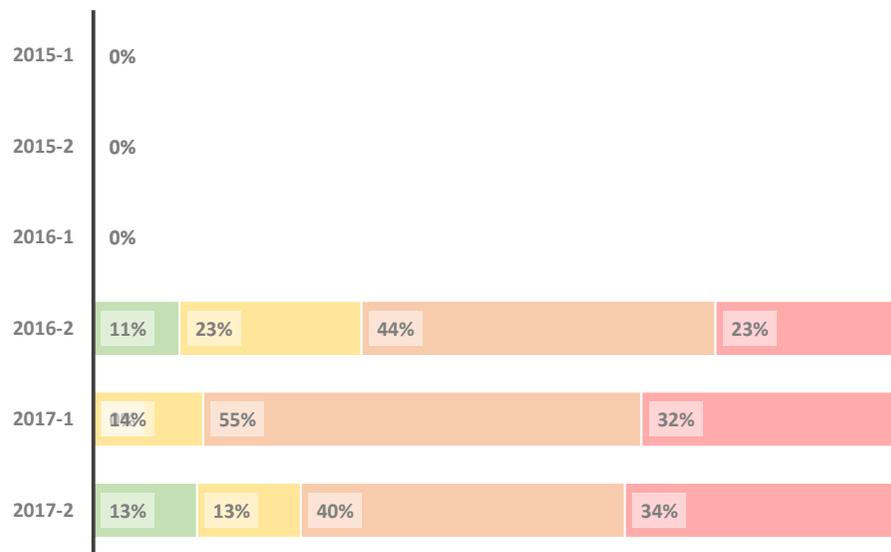
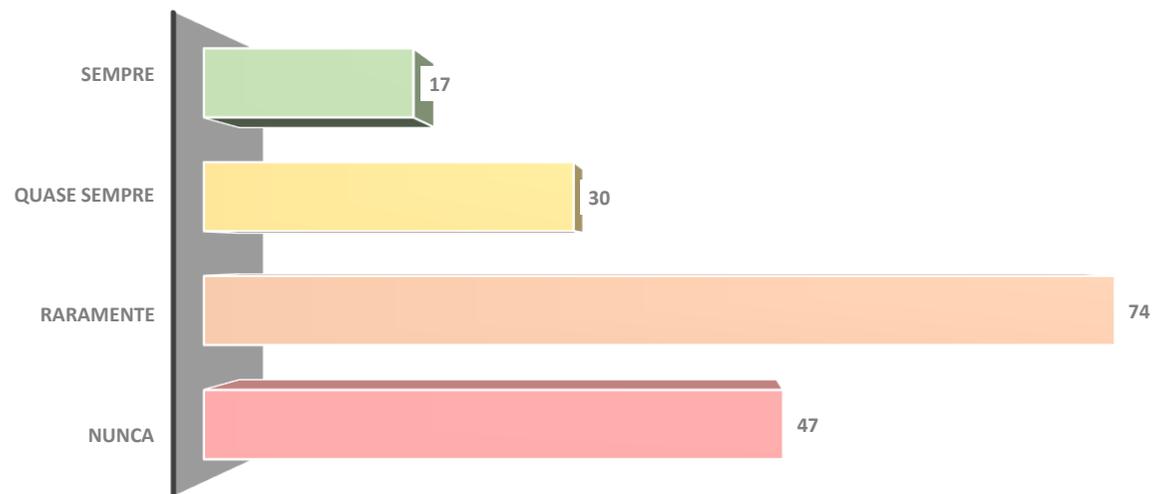
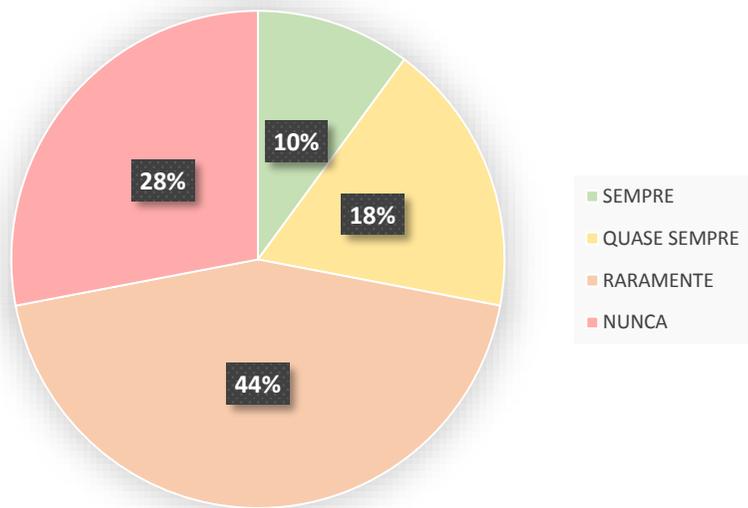


Você utiliza o Moodlerooms (AVA) frequentemente?



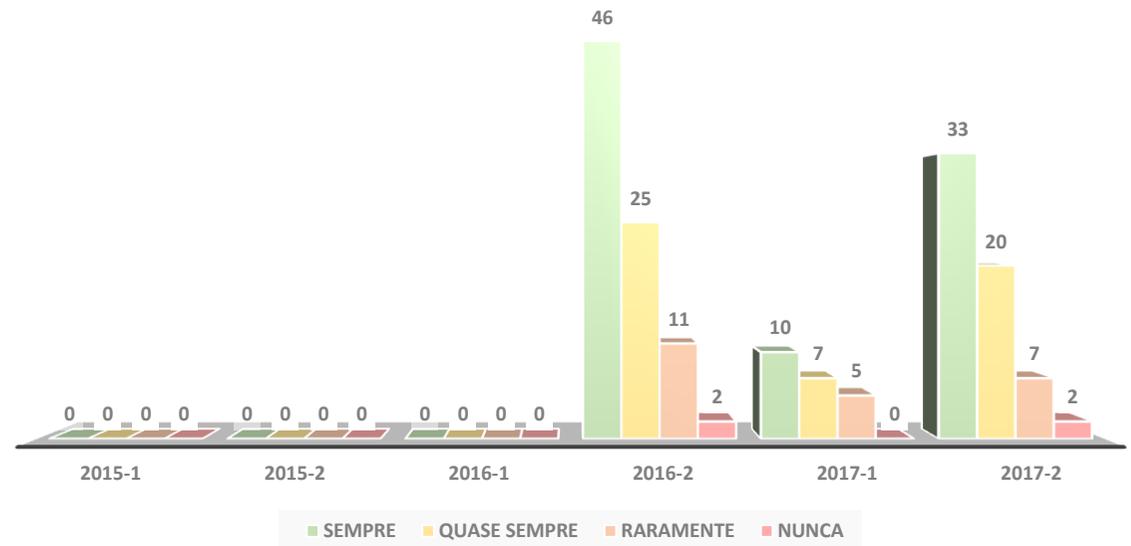
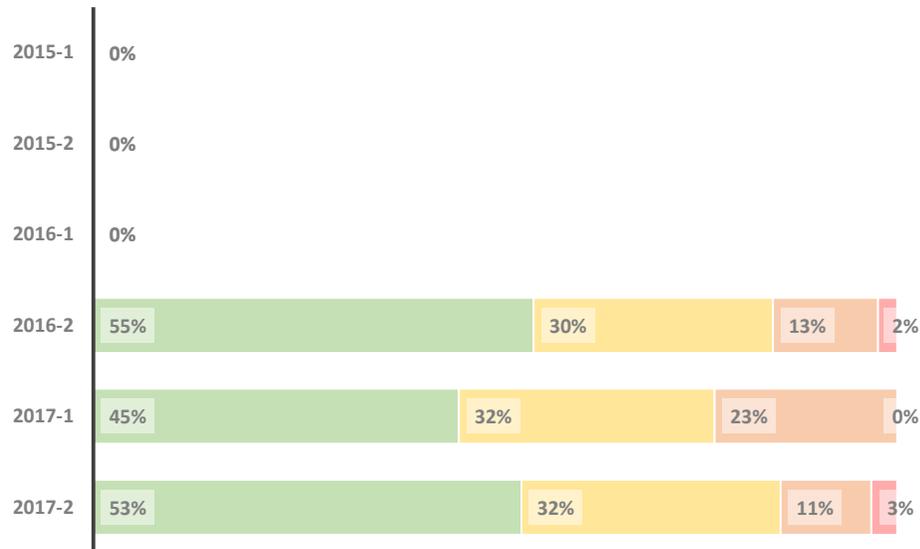
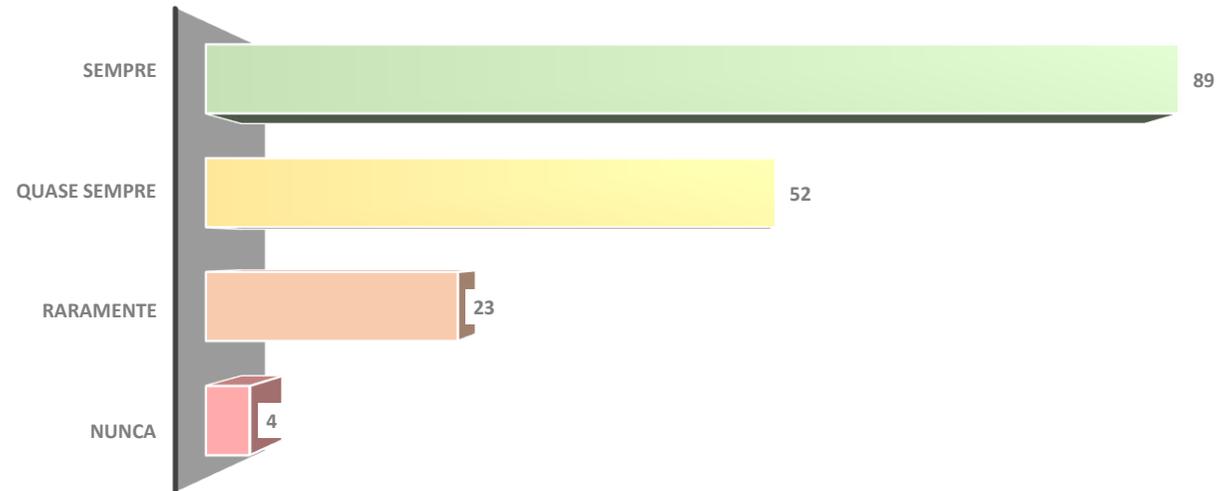
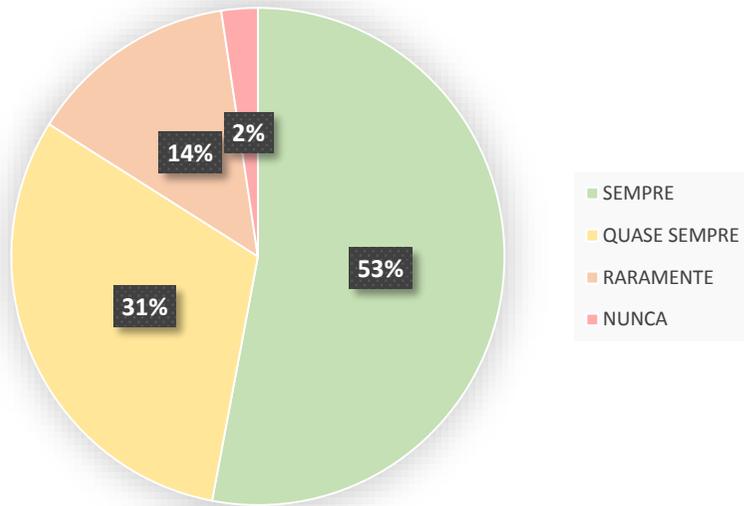


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



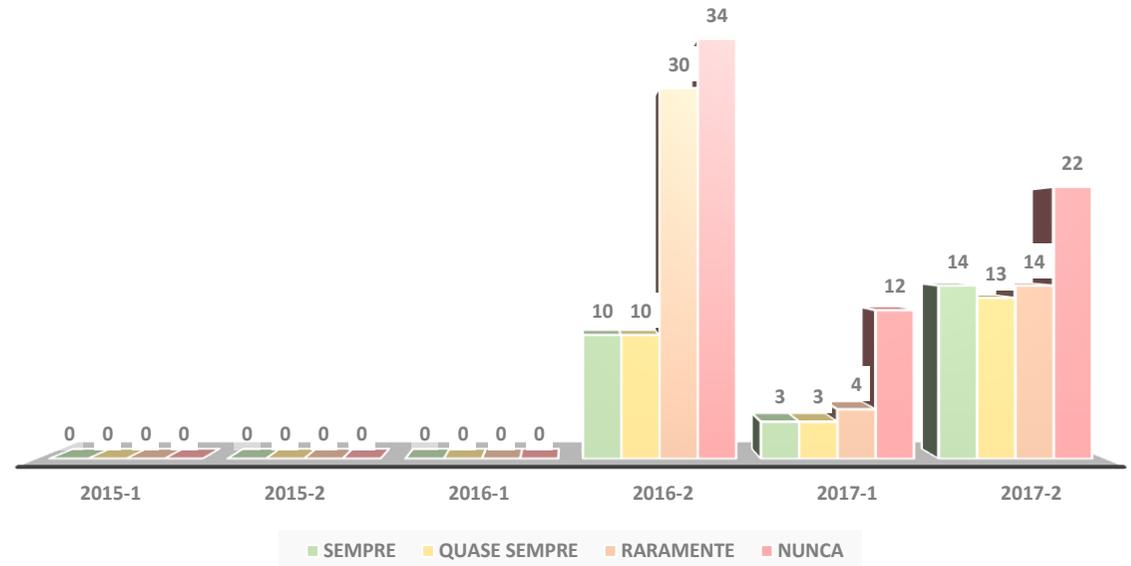
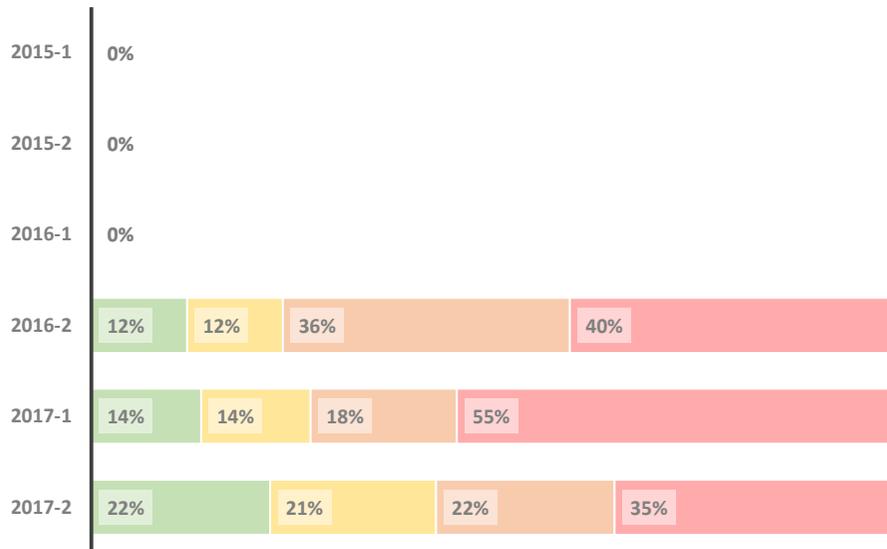
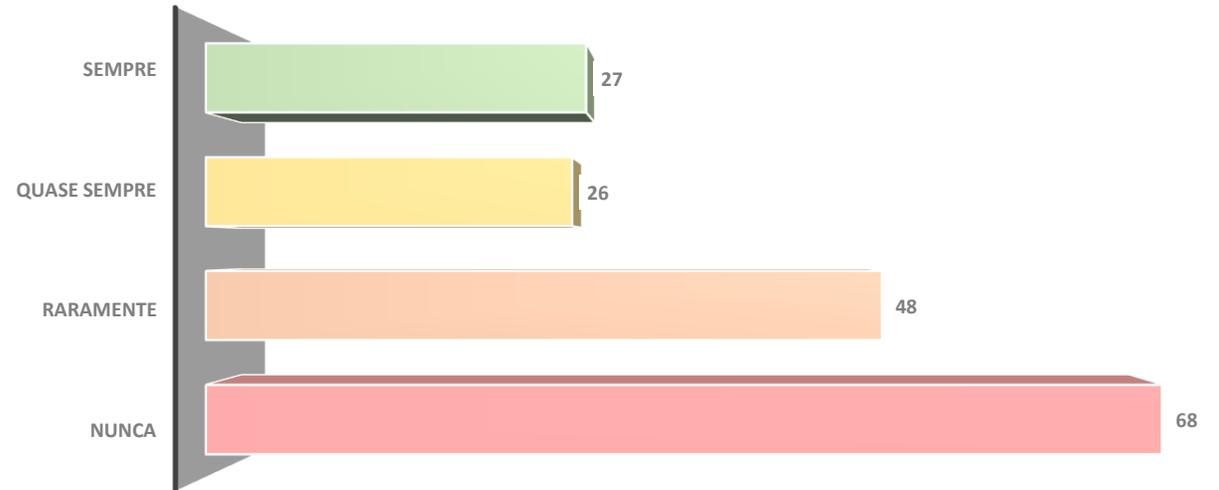
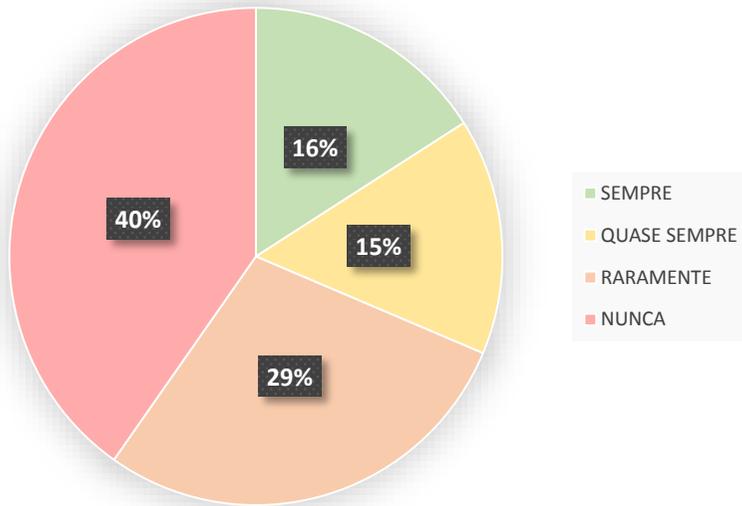


Você utiliza o recurso de internet frequente?



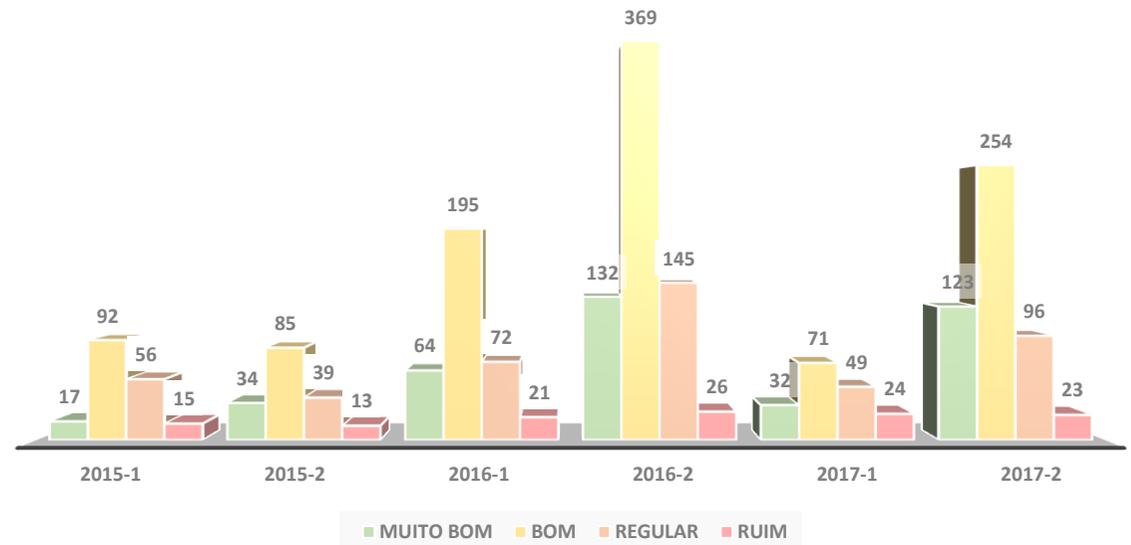
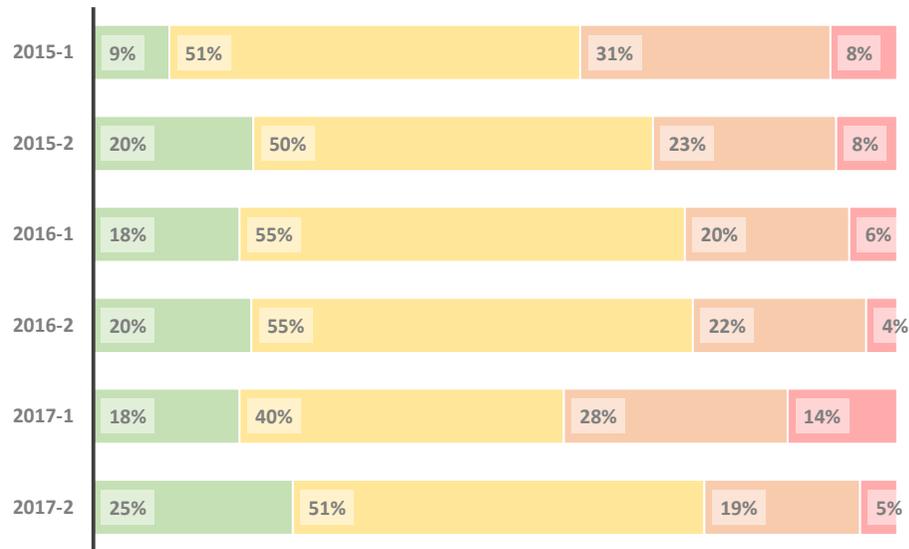
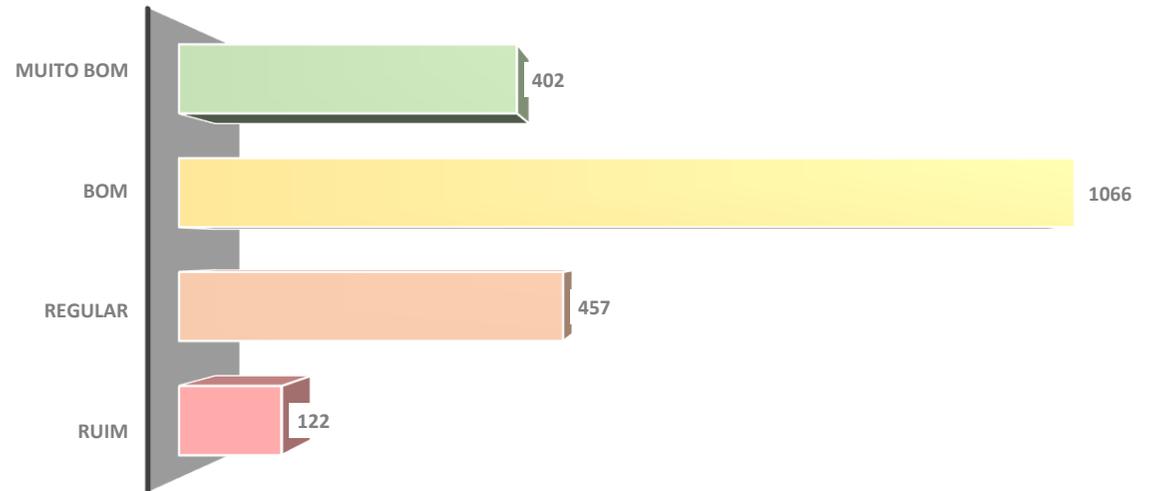
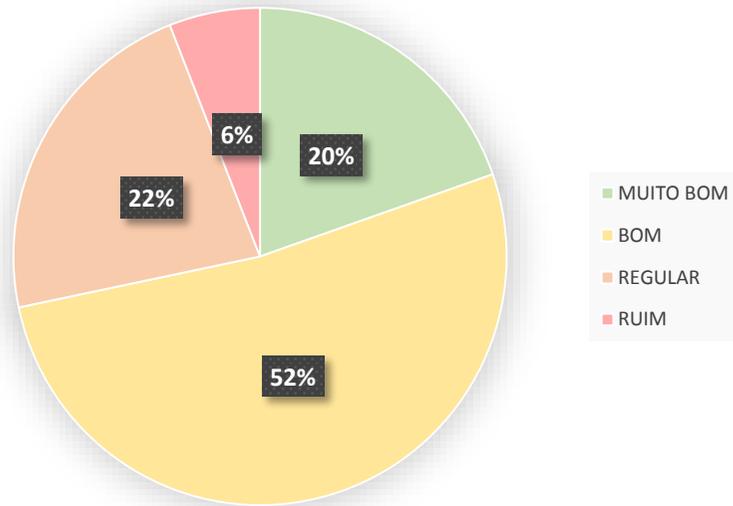


Você utiliza o recurso de WIFI frequentemente?



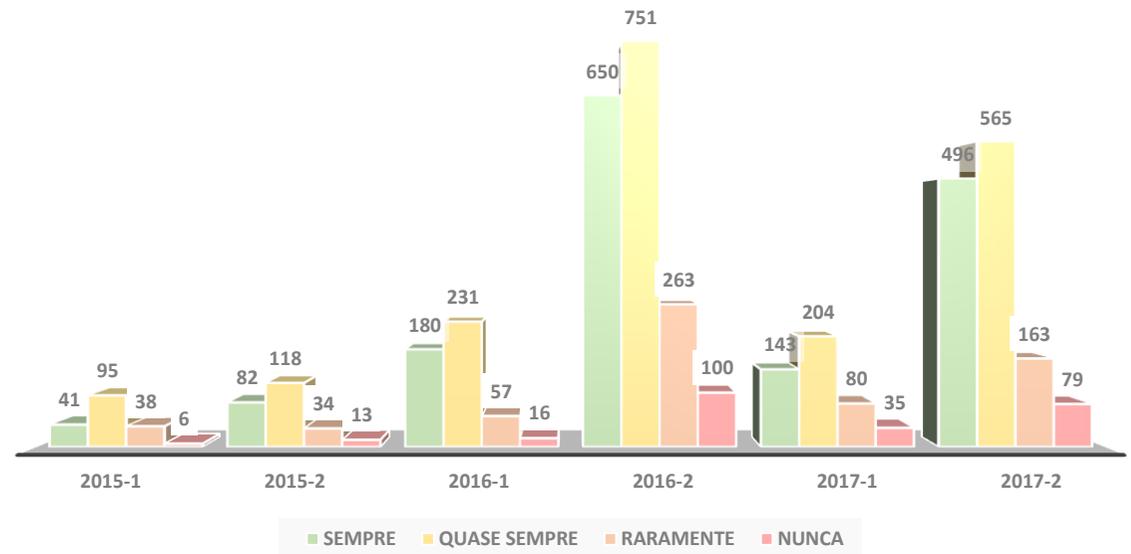
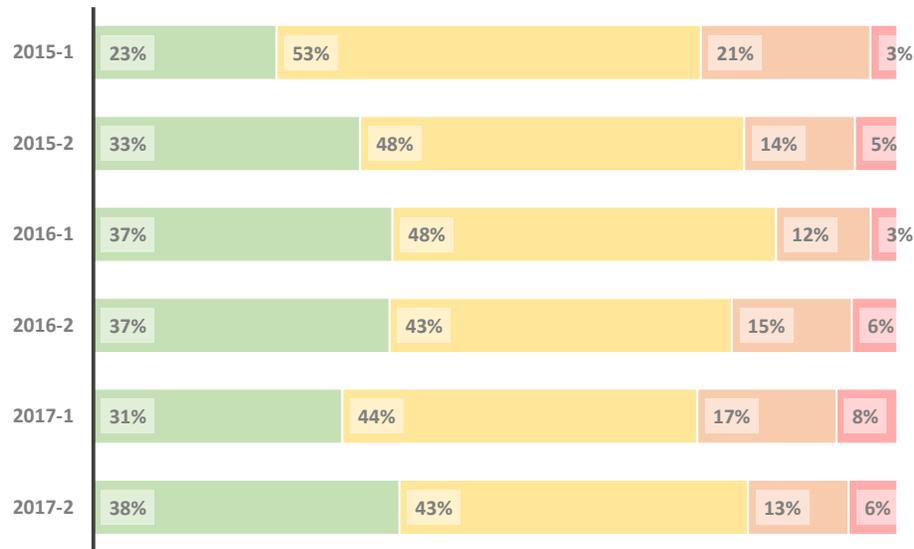
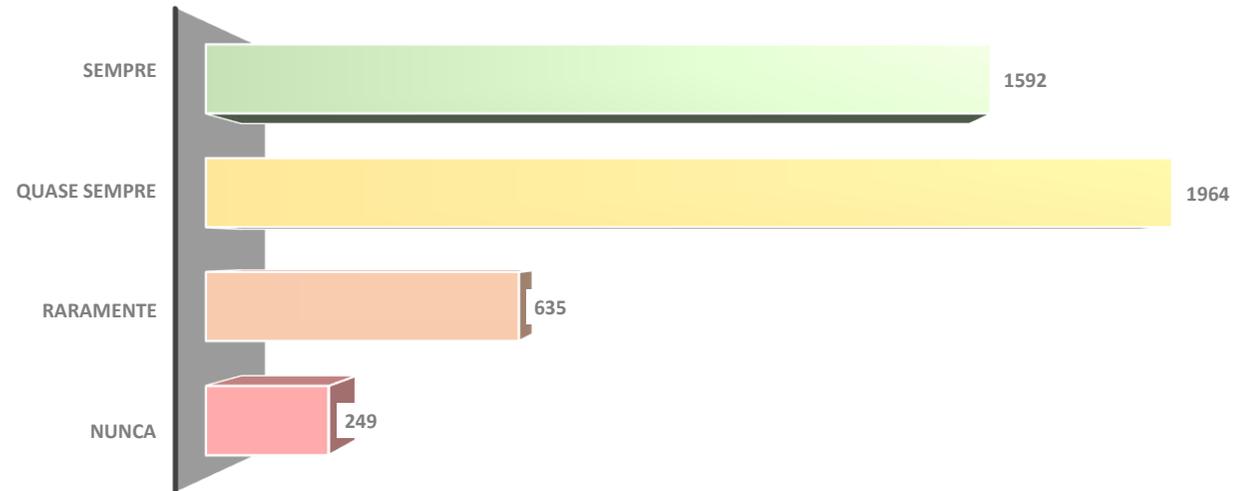
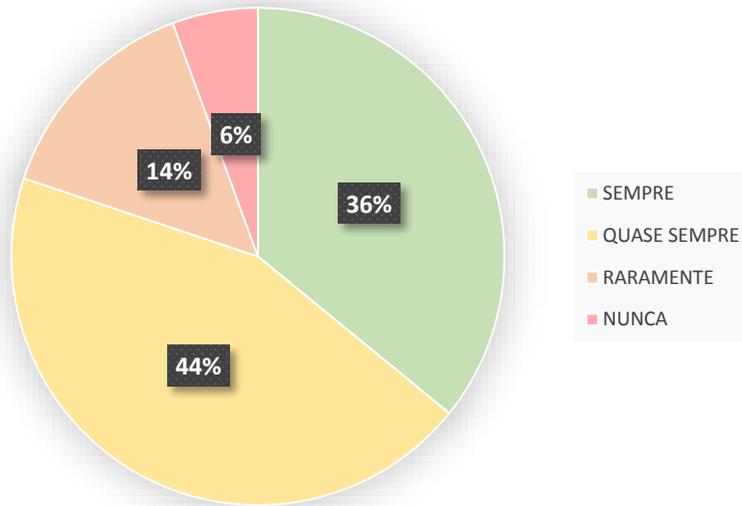


QUESTÕES OBJETIVAS - Qualitativas



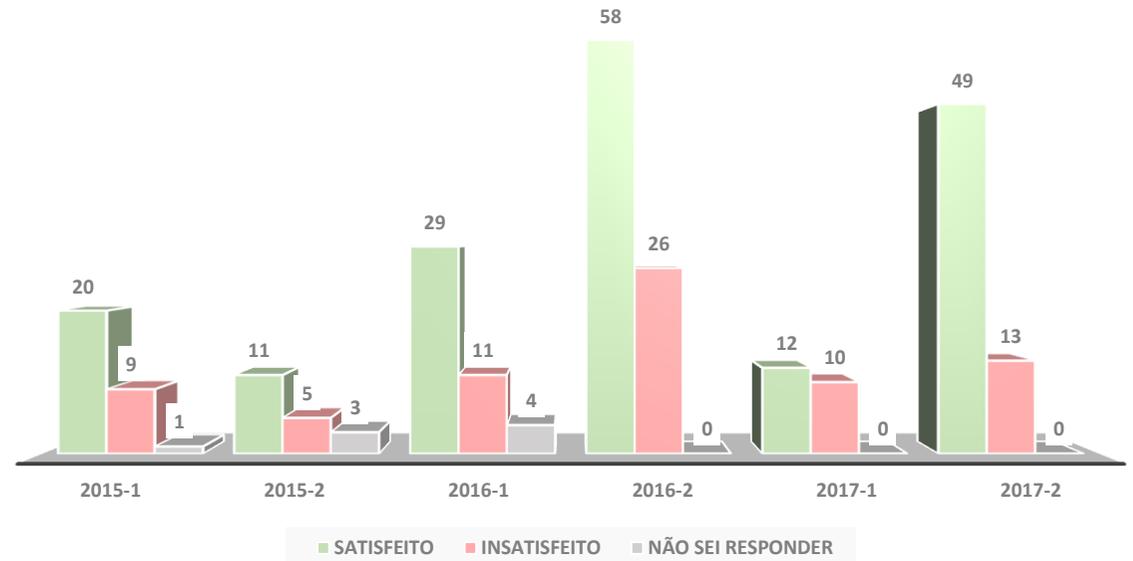
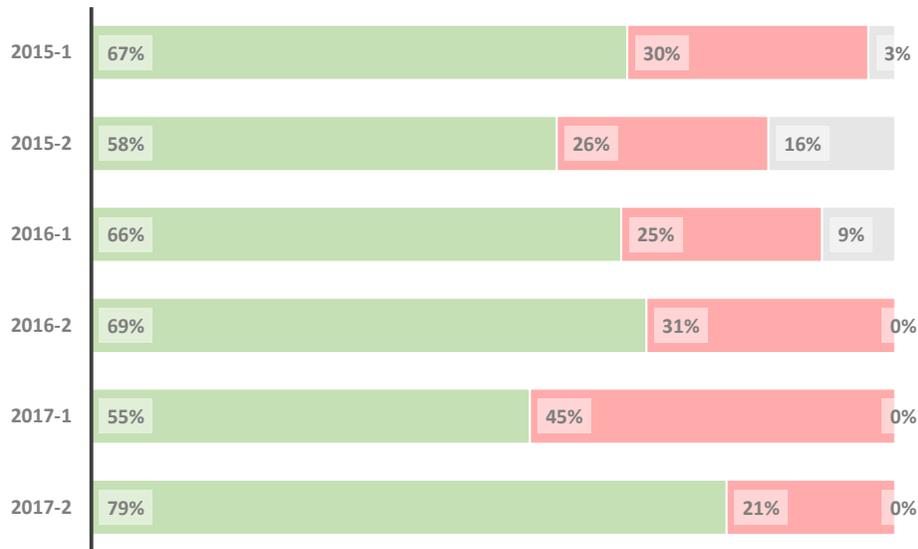
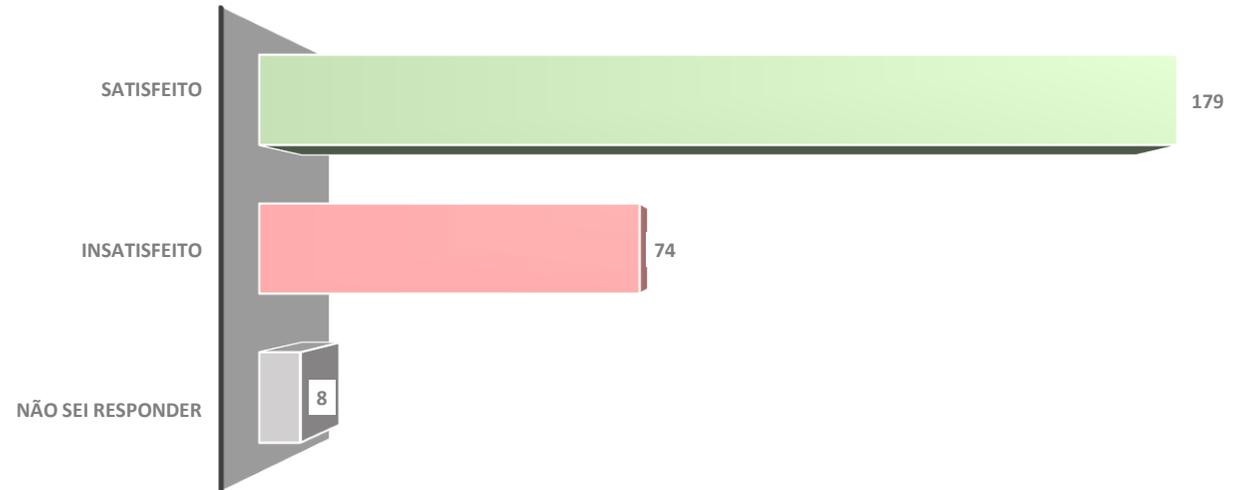
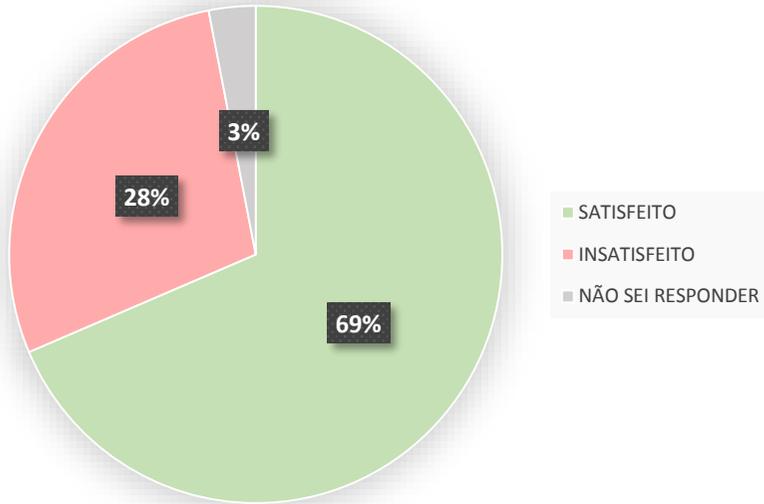


QUESTÕES OBJETIVAS - Periodicidade



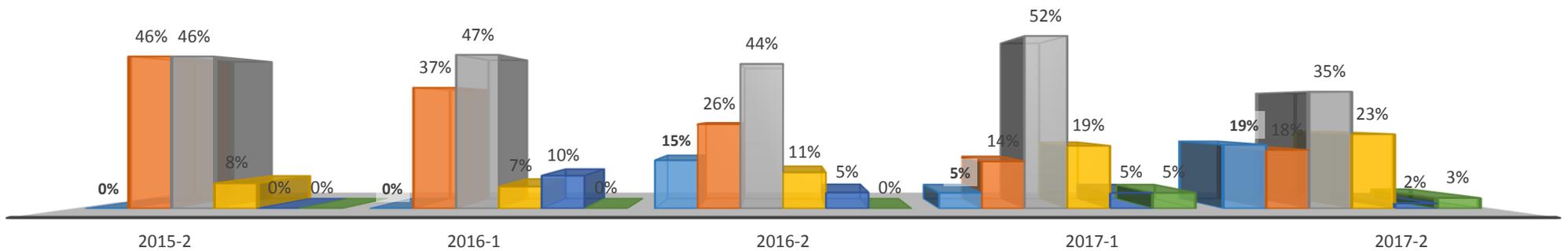
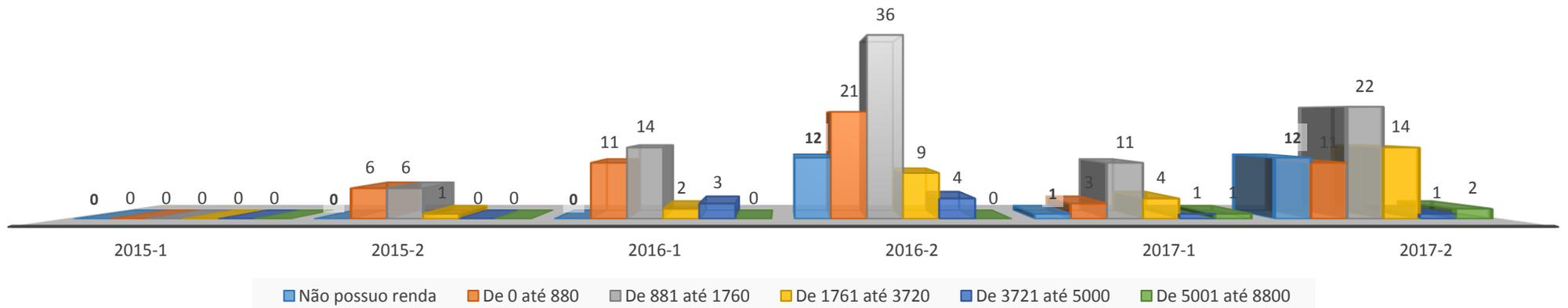
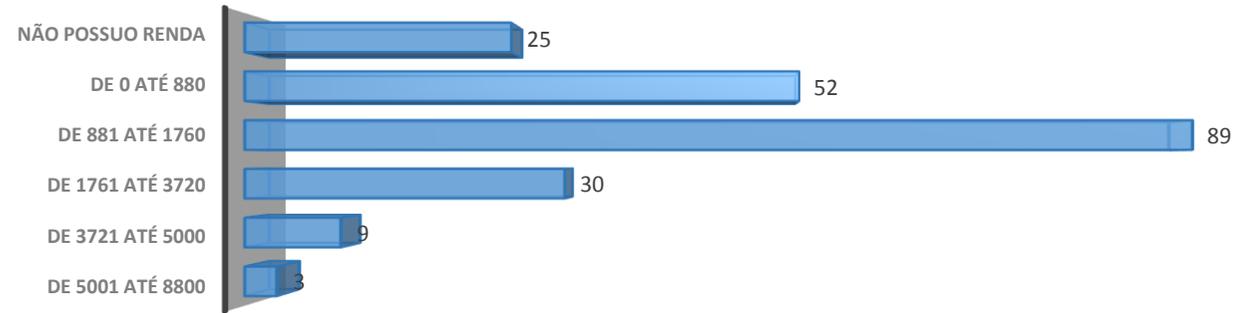
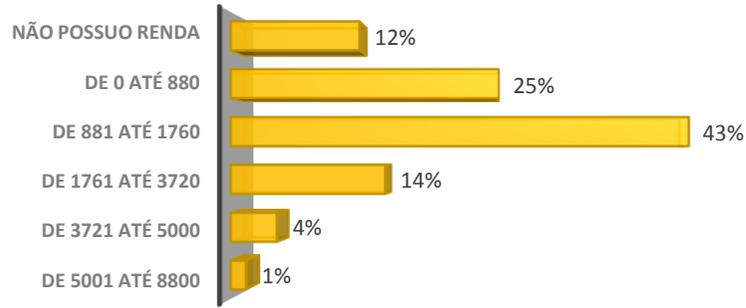


O CURSO - Em relação ao seu curso, você se considera:



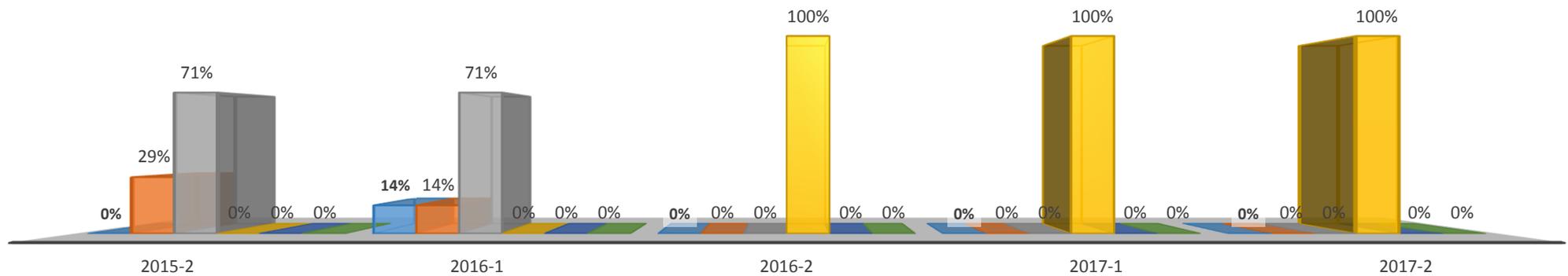
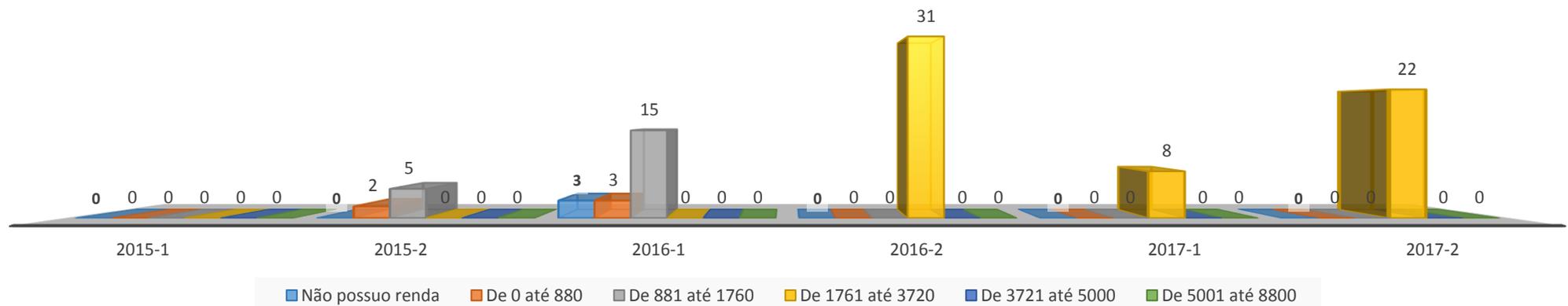
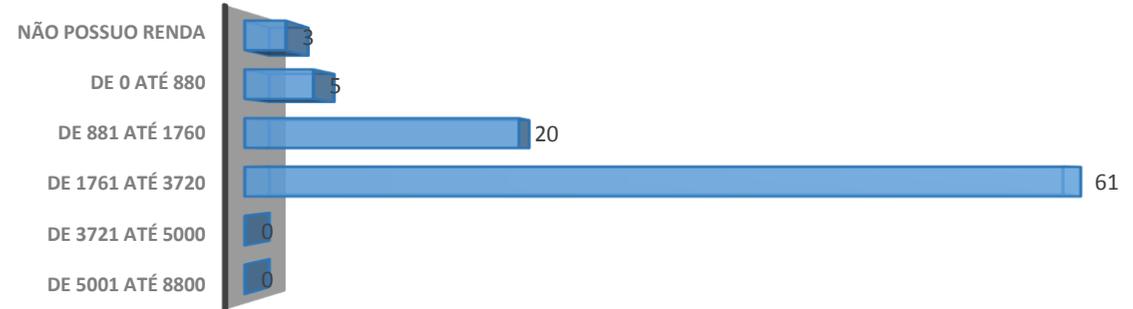
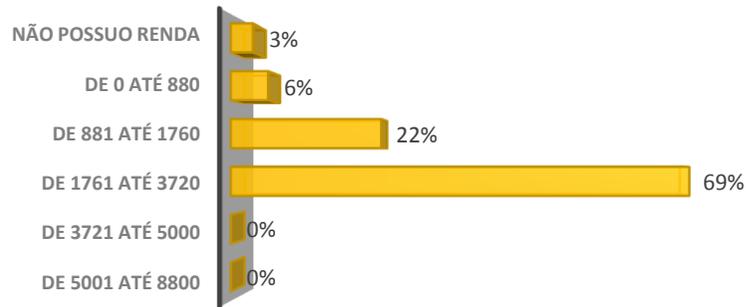


Qual a sua renda mensal atual?



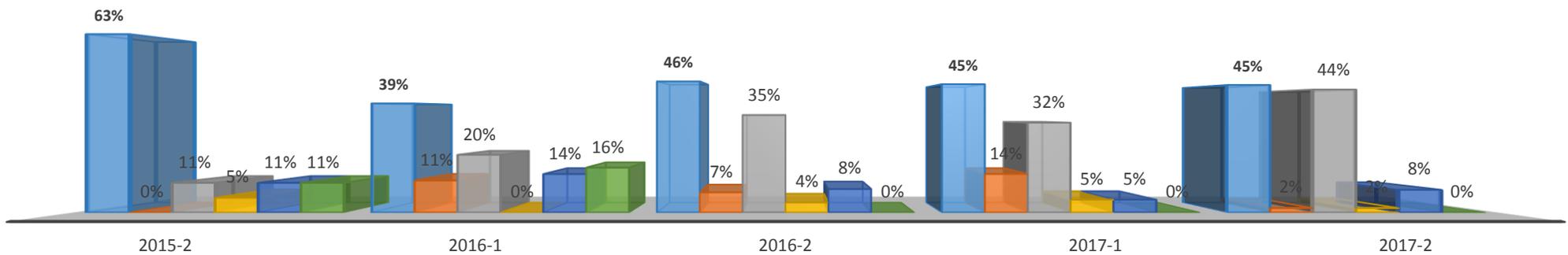
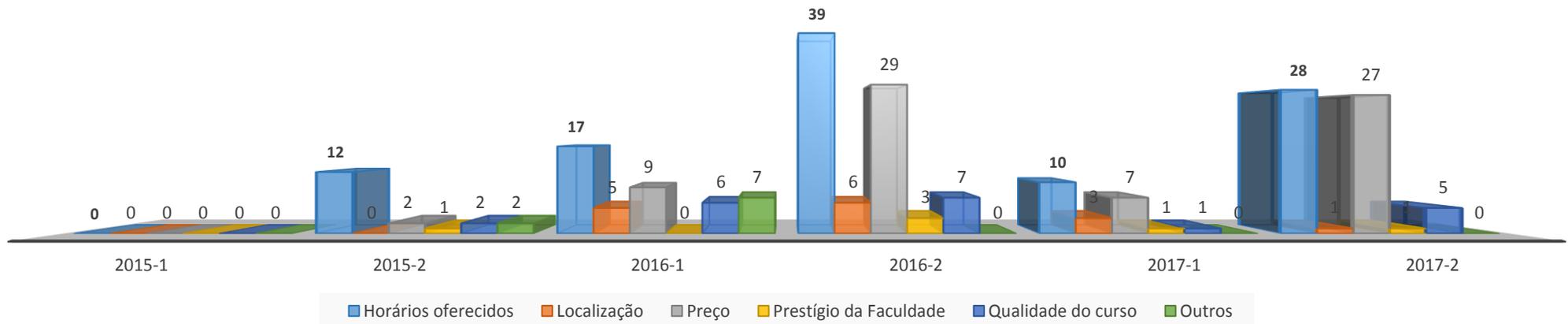
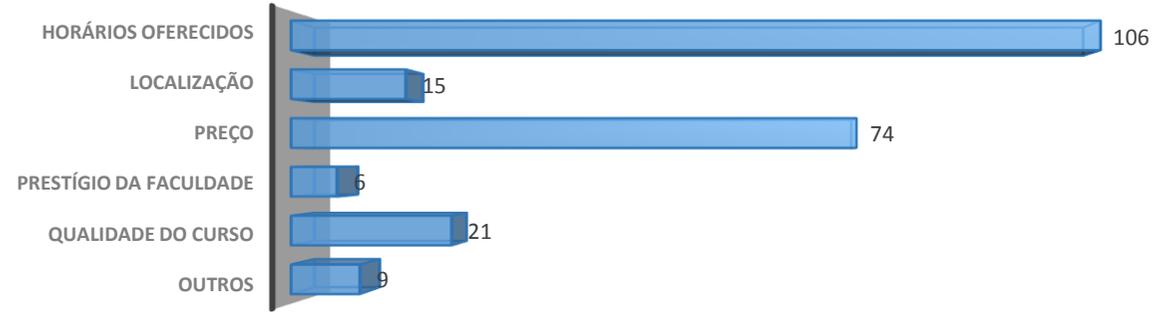
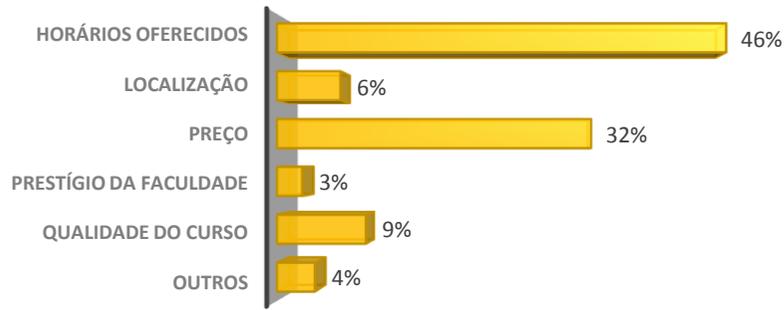


Qual a renda mensal da sua família?



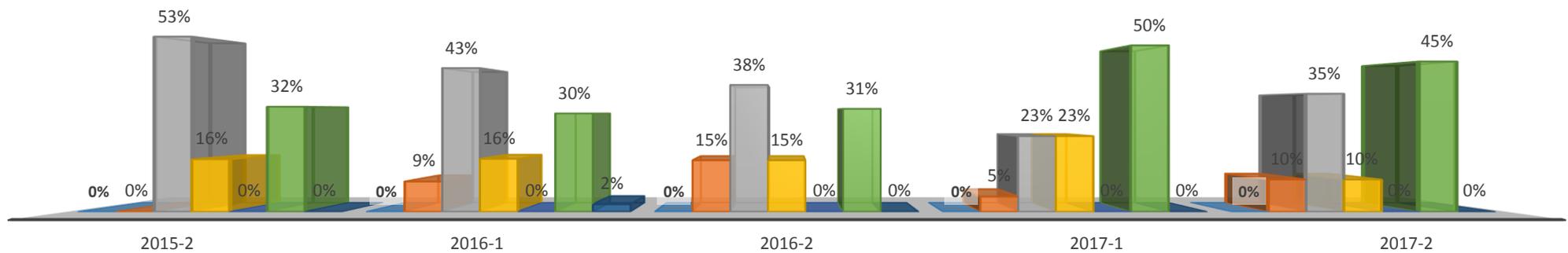
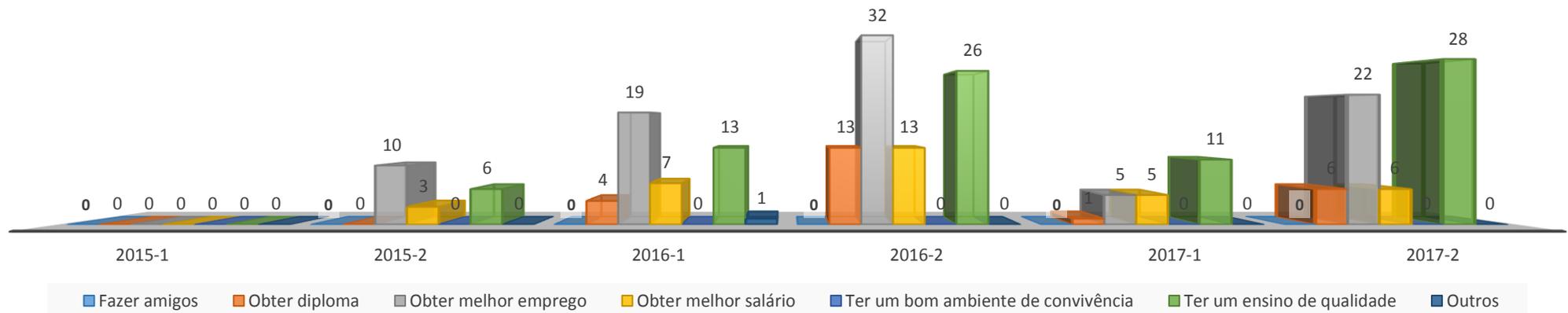
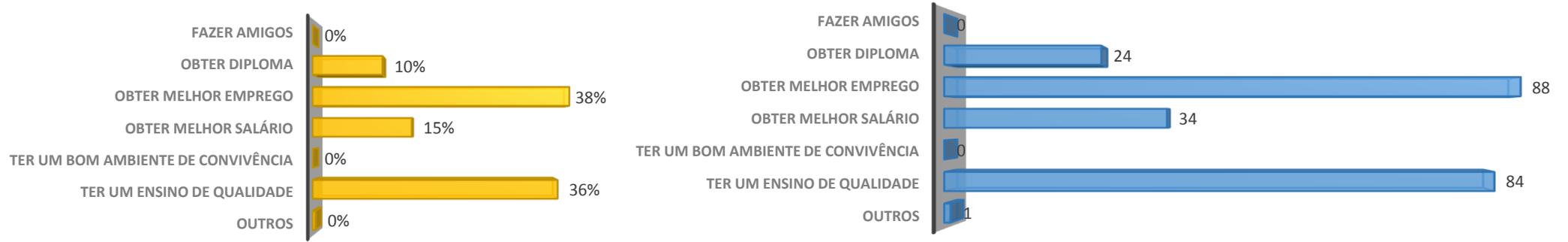


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



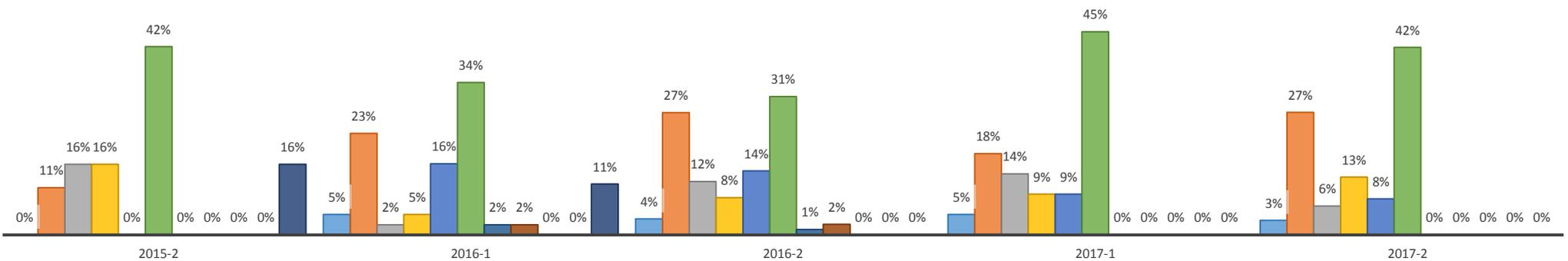
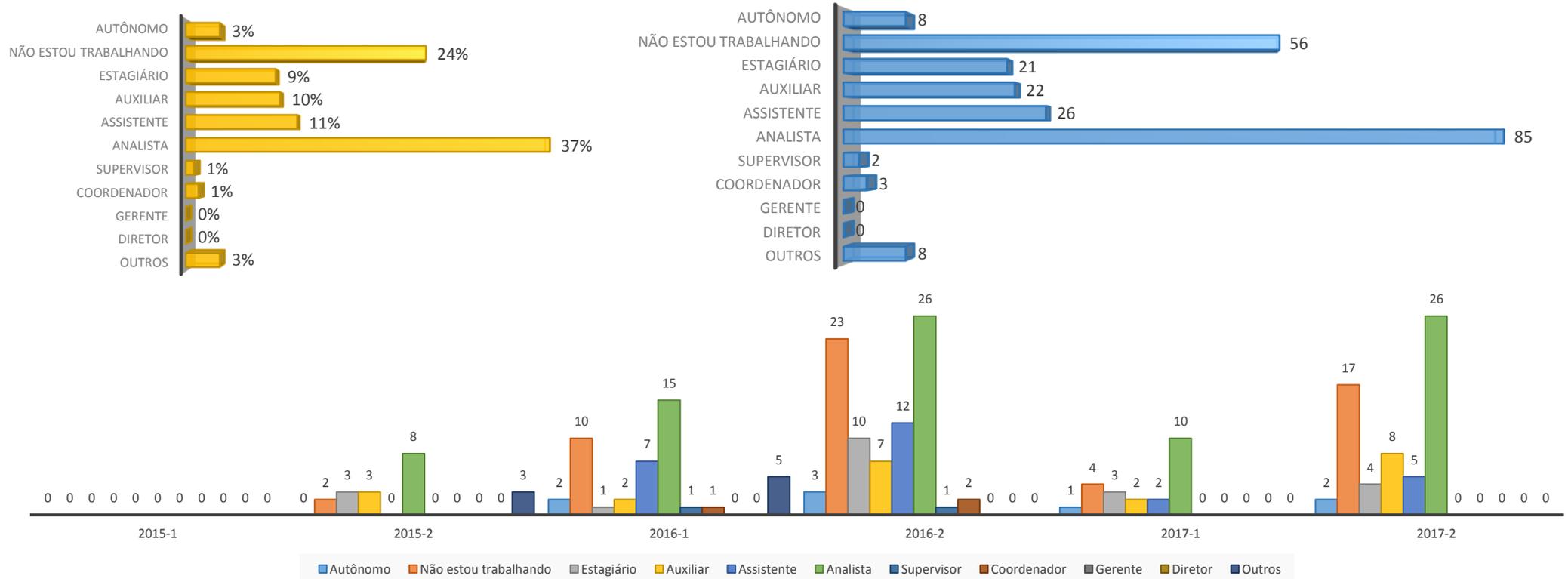


O que é mais importante para você ao cursar uma faculdade?



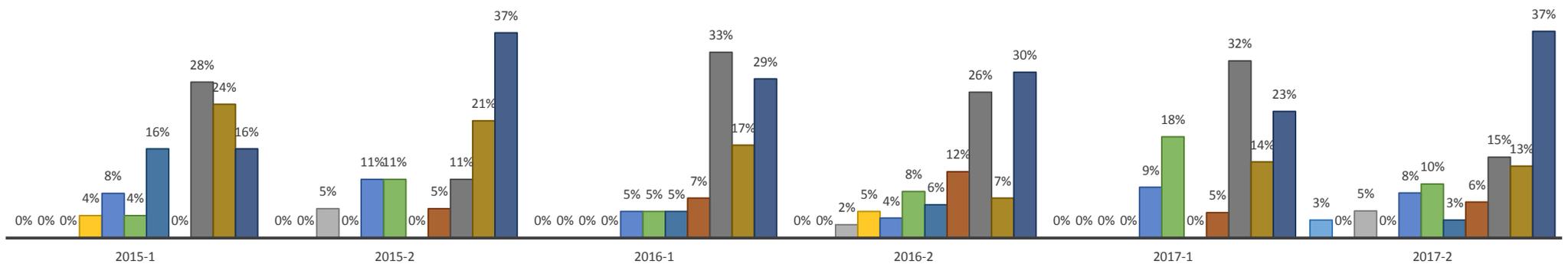
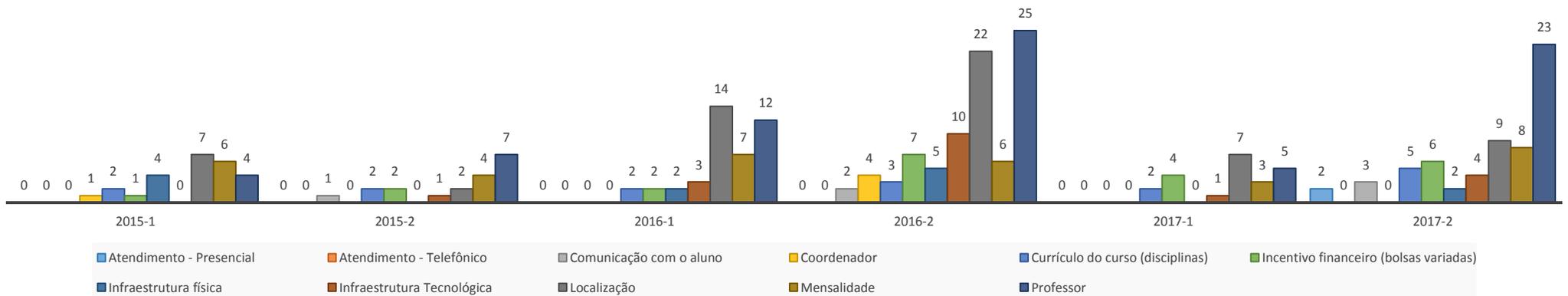
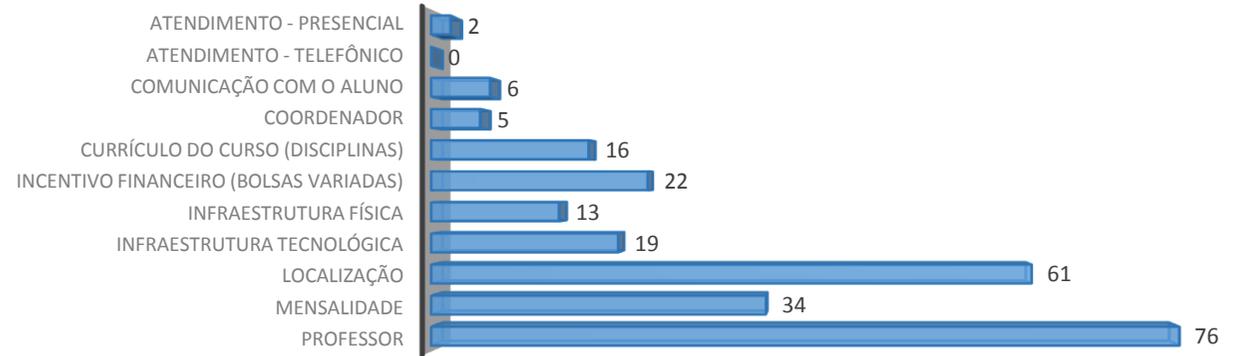
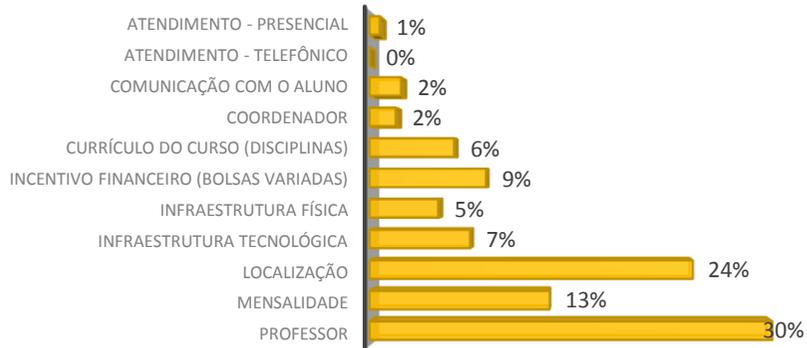


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

