



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	153 37%	205 50%	41 10%	12 3%	411
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	150 36%	197 48%	55 13%	9 2%	411
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	111 27%	220 54%	71 17%	9 2%	411
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	121 29%	166 40%	90 22%	34 8%	411
SALAS DE AULA : limpeza e ventilação.	153 42%	150 41%	43 12%	17 5%	363
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	94 26%	171 47%	73 20%	25 7%	363
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	110 27%	168 41%	94 23%	39 9%	411
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	78 19%	194 47%	108 26%	31 8%	411

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	71 20%	174 48%	99 27%	19 5%	363
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	78 33%	121 51%	31 13%	9 4%	239
O COORDENADOR: é acessível ao aluno?	116 32%	142 39%	80 22%	25 7%	363
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	113 27%	192 47%	78 19%	29 7%	412
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	72 30%	99 41%	47 20%	21 9%	239
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	274 67%	109 26%	22 5%	7 2%	412
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	192 53%	157 43%	12 3%	2 1%	363
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	188 46%	193 47%	25 6%	5 1%	411
OS PROFESSORES: fazem chamada?	309 85%	49 13%	4 1%	1 0%	363
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	131 36%	188 52%	43 12%	1 0%	363
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	186 51%	152 42%	24 7%	2 1%	364
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	119 35%	157 46%	49 14%	13 4%	338
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	127 35%	166 46%	52 14%	19 5%	364
Você acessa o aluno online frequentemente?	124 52%	97 41%	16 7%	2 1%	239
Você acessa o Office365 (email) frequentemente?	48 20%	55 23%	76 32%	60 25%	239
Você acessa o portal frequentemente?	117 49%	100 42%	23 10%	- 0%	240
Você se sente apto para utilizar os recursos de TI?	114 48%	94 39%	24 10%	7 3%	239
Você utiliza o Moodlerooms (AVA) frequentemente?	121 51%	93 39%	19 8%	6 3%	239
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	52 22%	45 19%	95 40%	47 20%	239
Você utiliza o recurso de internet frequente?	133 55%	58 24%	38 16%	11 5%	240
Você utiliza o recurso de WIFI frequentemente?	56 23%	41 17%	43 18%	99 41%	239

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	970 30%	1.471 46%	575 18%	176 6%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	2.741 42%	2.482 38%	900 14%	385 6%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	130	36%
Localização	30	8%
Preço	122	34%
Prestígio da Faculdade	14	4%
Qualidade do curso	47	13%
Outros	20	6%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	42	12%
Obter melhor emprego	117	32%
Obter melhor salário	31	9%
Ter um bom ambiente de convivência	2	1%
Ter um ensino de qualidade	166	46%
Outros	5	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	15	4%
Não estou trabalhando	122	34%
Estagiário	46	13%
Auxiliar	32	9%
Assistente	36	10%
Analista	70	19%
Supervisor	11	3%
Coordenador	4	1%
Gerente	3	1%
Diretor	-	0%
Outros	24	7%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	306	74%
INSATISFEITO	87	21%
NÃO SEI RESPONDER	19	5%

Qual a sua renda mensal atual?

Não possuo renda	41	11%
De 0 até 880	94	26%
De 881 até 1760	134	37%
De 1761 até 3720	39	11%
De 3721 até 5000	9	2%
De 5001 até 8800	1	0%

Qual a renda mensal da sua família?

Não possuo renda	13	7%
De 0 até 880	24	13%
De 881 até 1760	54	30%
De 1761 até 3720	90	50%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	4	1%
Atendimento - Telefônico	1	0%
Comunicação com o aluno	6	1%
Coordenador	11	3%
Currículo do curso (disciplinas)	21	5%
Incentivo financeiro (bolsas variadas)	34	8%
Infraestrutura física	32	8%
Infraestrutura Tecnológica	46	11%
Localização	74	18%
Mensalidade	65	16%
Professor	110	27%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	33	8%
Atendimento - Telefônico	7	2%
Comunicação com o aluno	61	16%
Coordenador	35	9%
Currículo do curso (disciplinas)	57	15%
Incentivo financeiro (bolsas variadas)	16	4%
Infraestrutura física	24	6%
Infraestrutura Tecnológica	53	14%
Localização	39	10%
Mensalidade	25	6%
Professor	41	10%

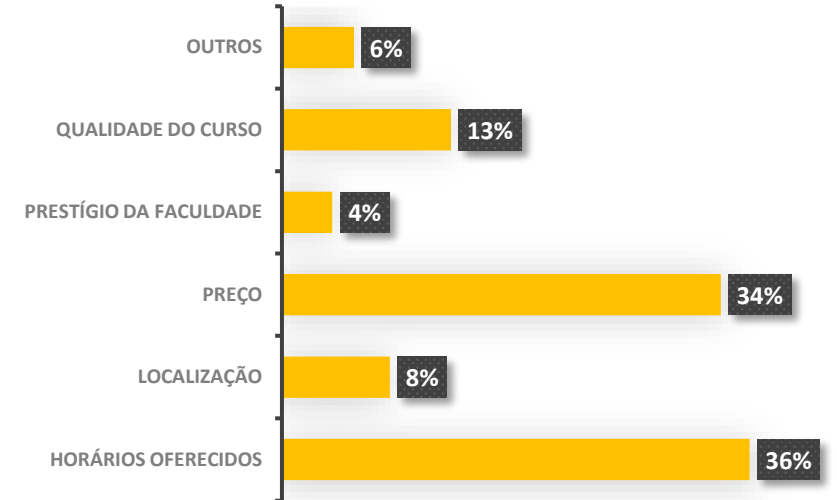
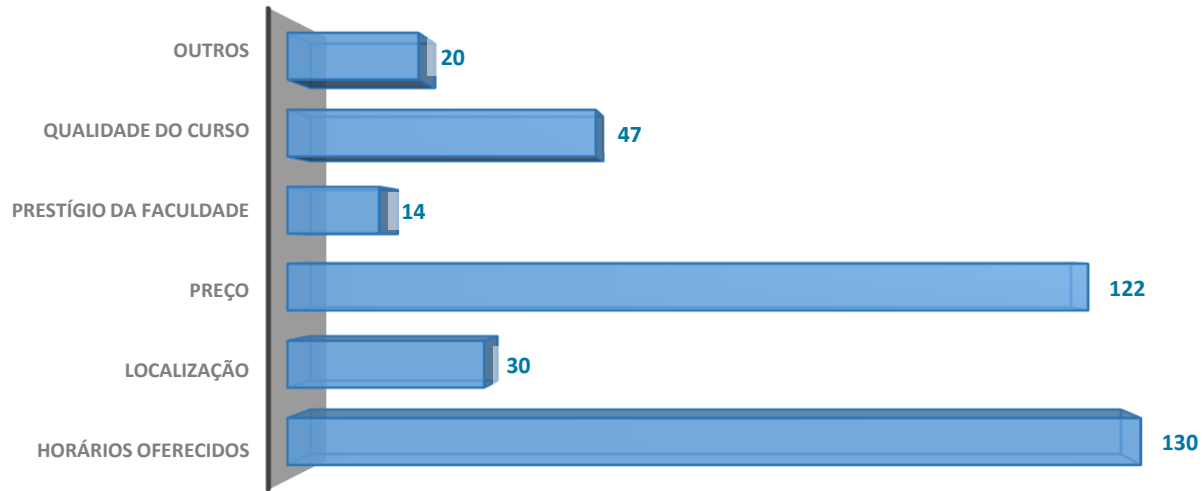
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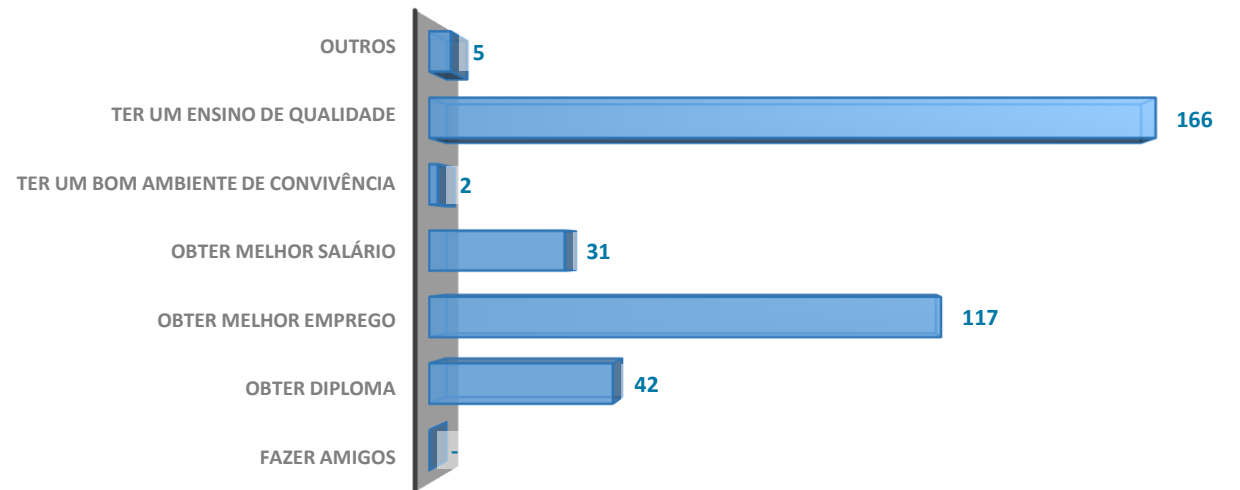
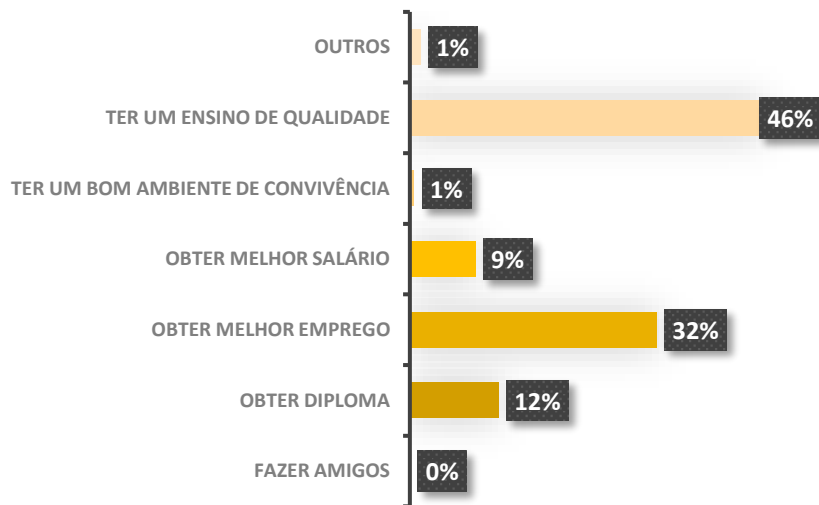
42,78%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

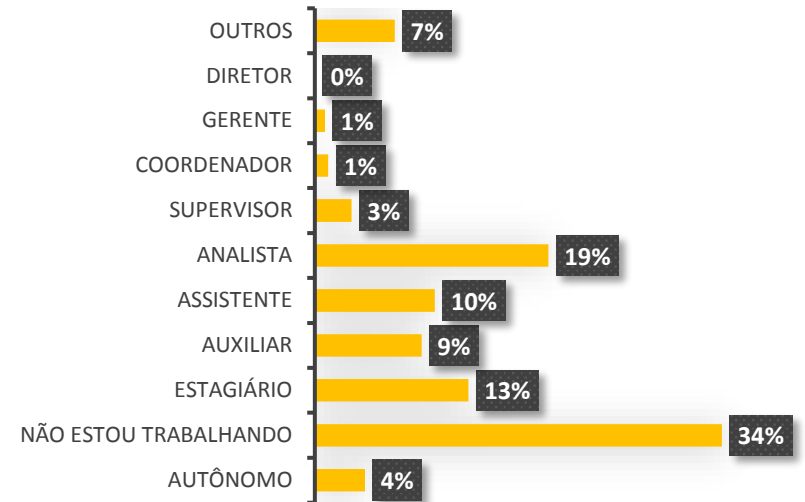
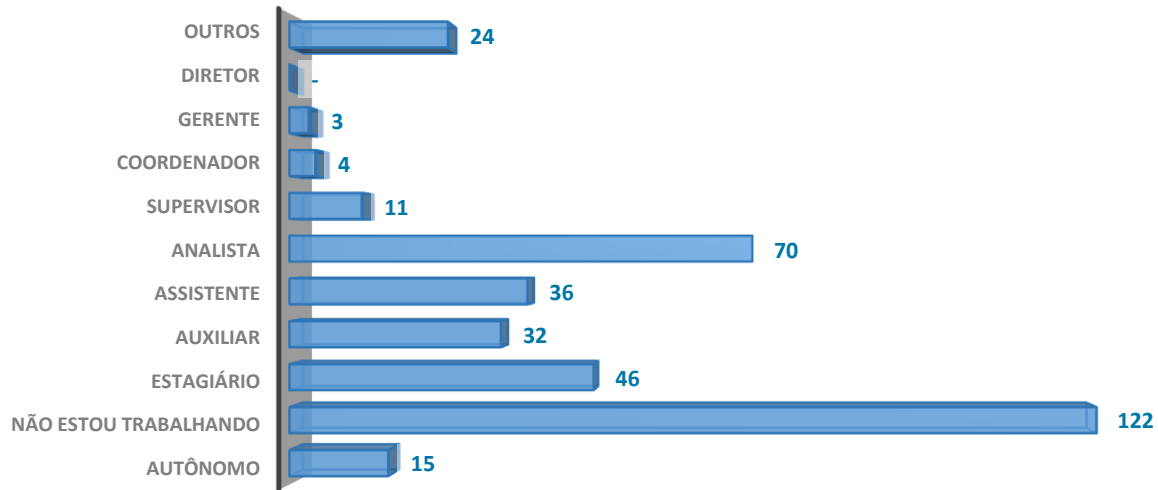


O que é mais importante para você ao cursar uma faculdade?

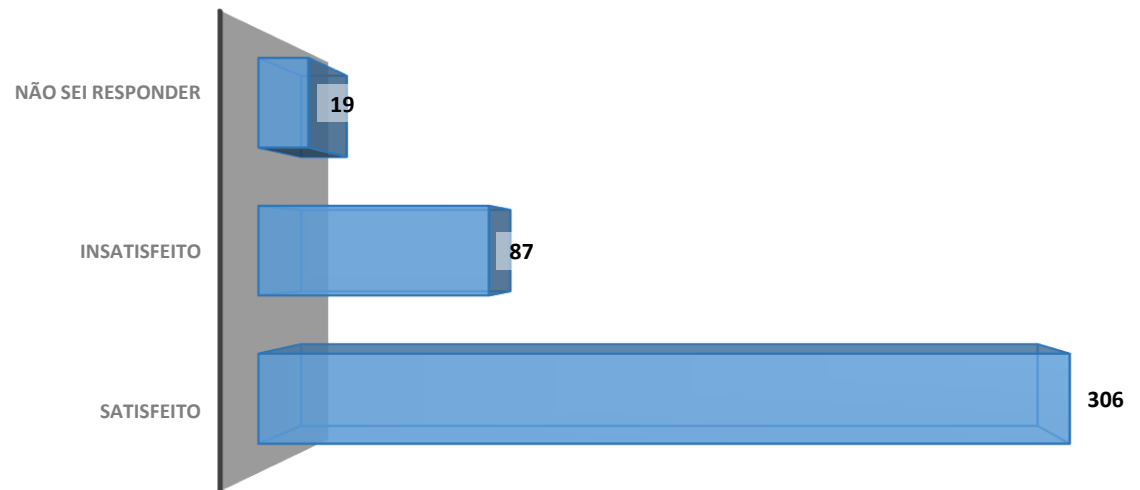
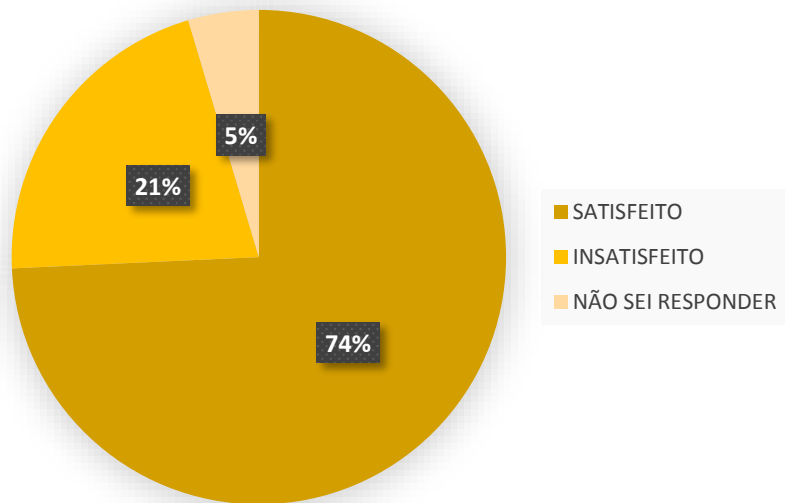




Qual o cargo que você ocupa na empresa em que trabalha?

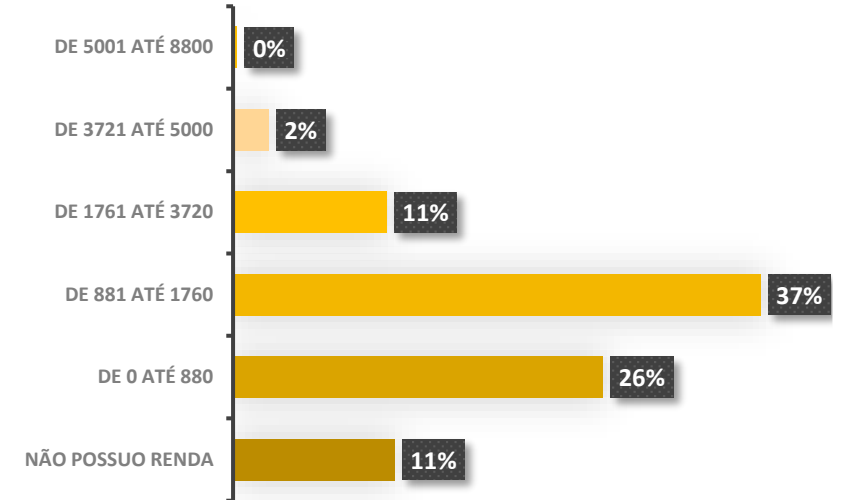
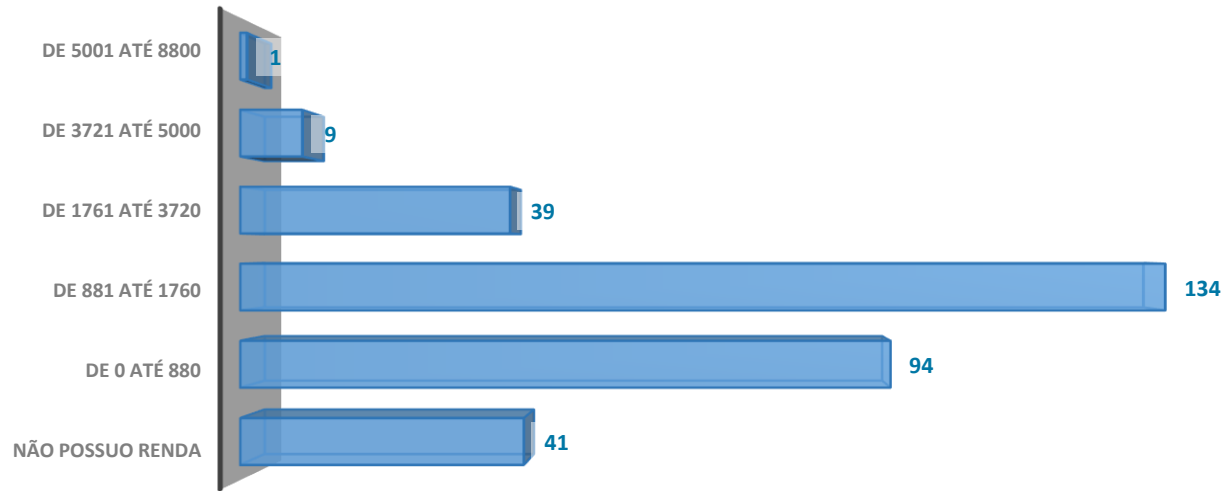


O CURSO - Em relação ao seu curso, você se considera:

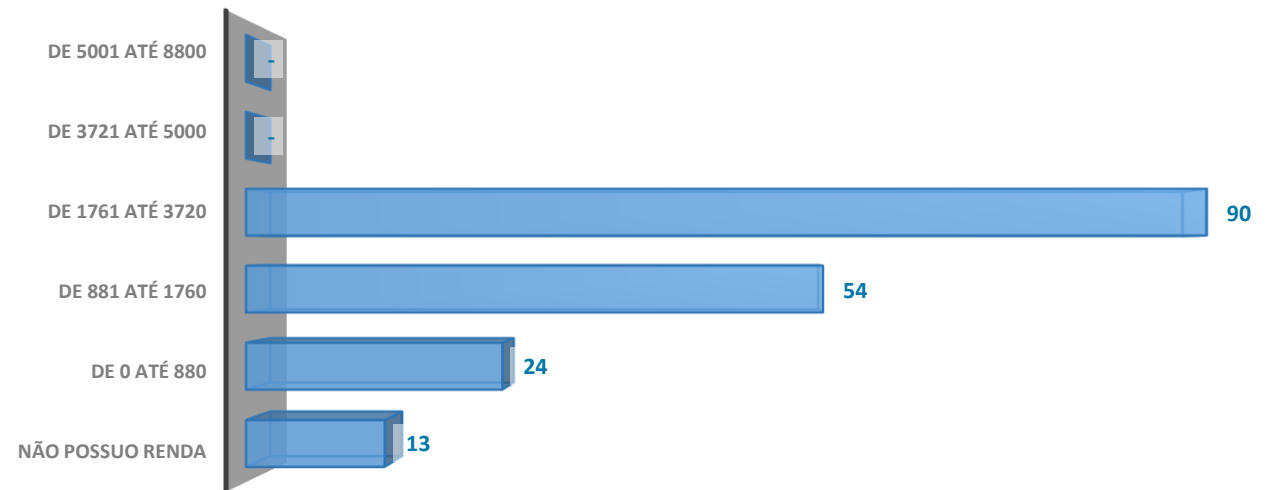
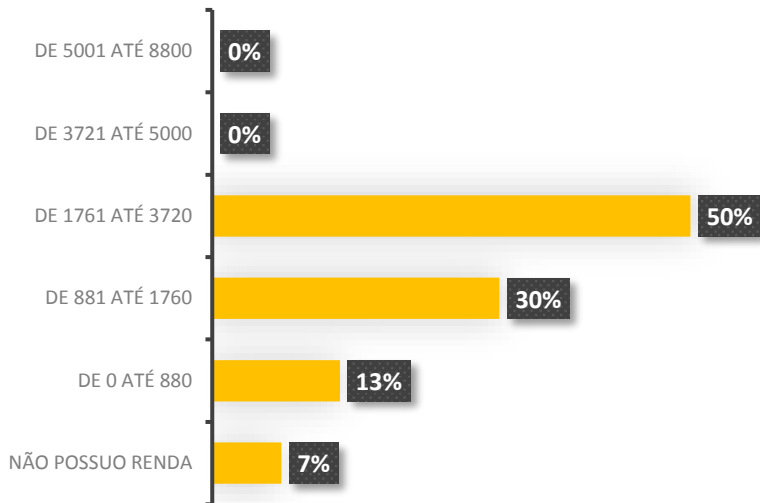




Qual a sua renda mensal atual?

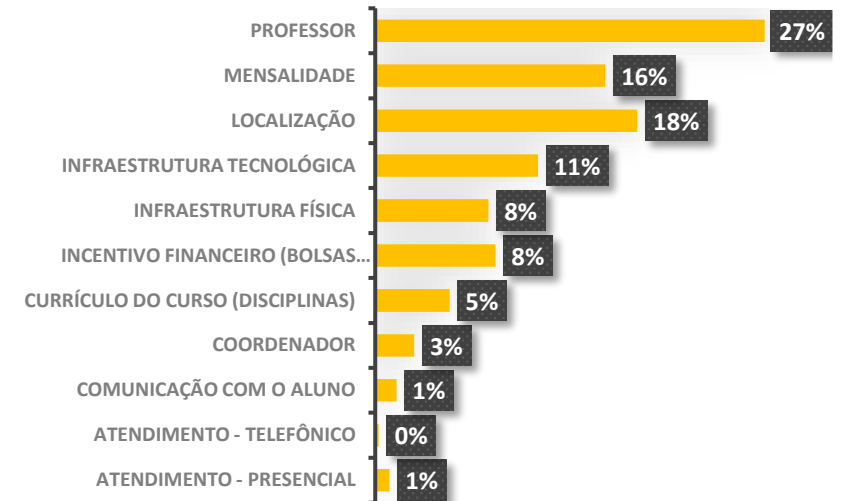
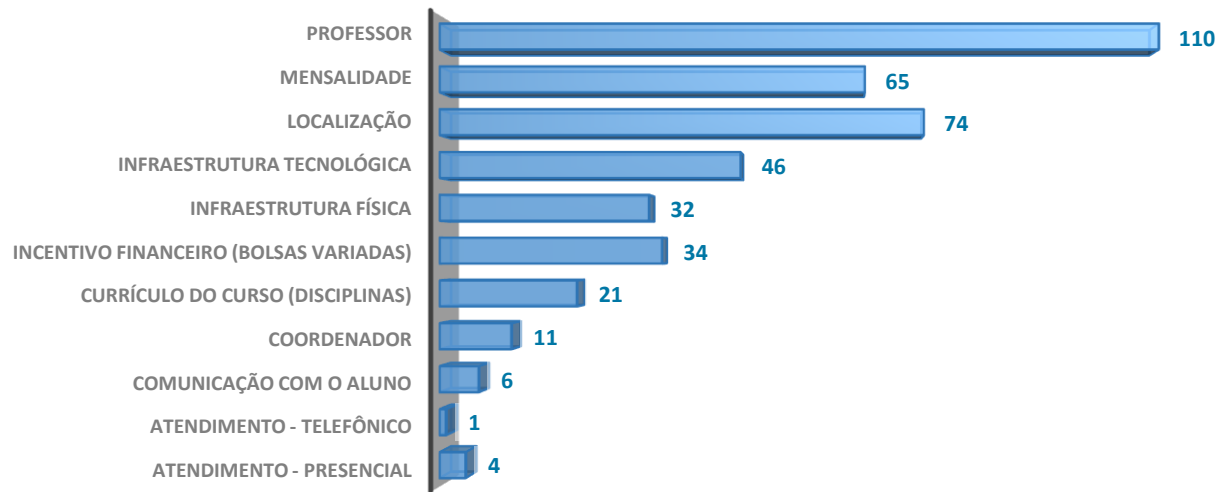


Qual a renda mensal da sua família?

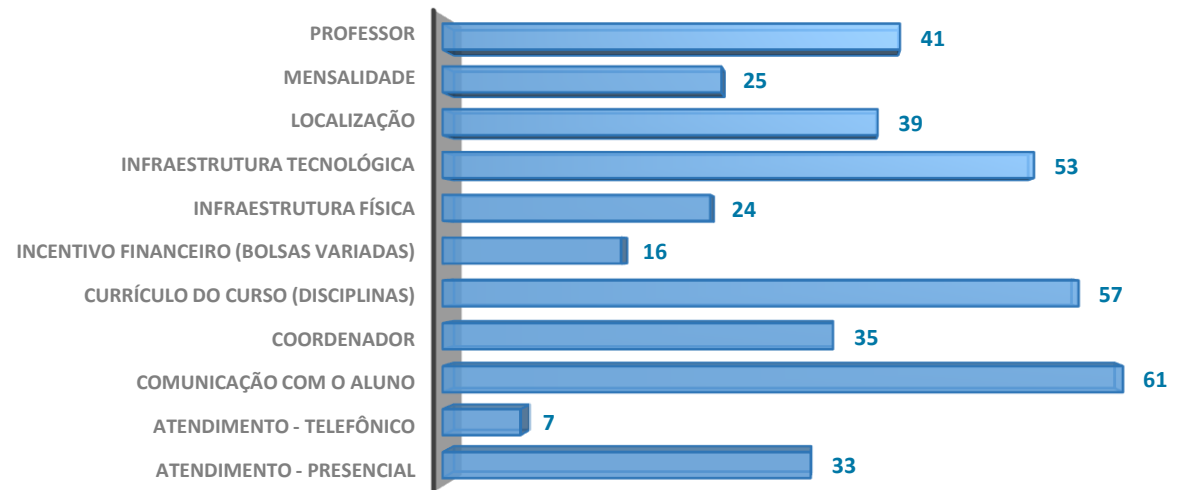
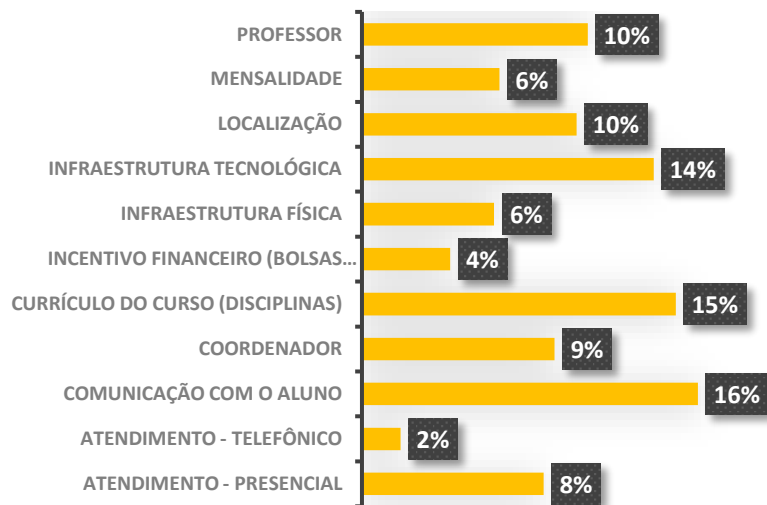




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

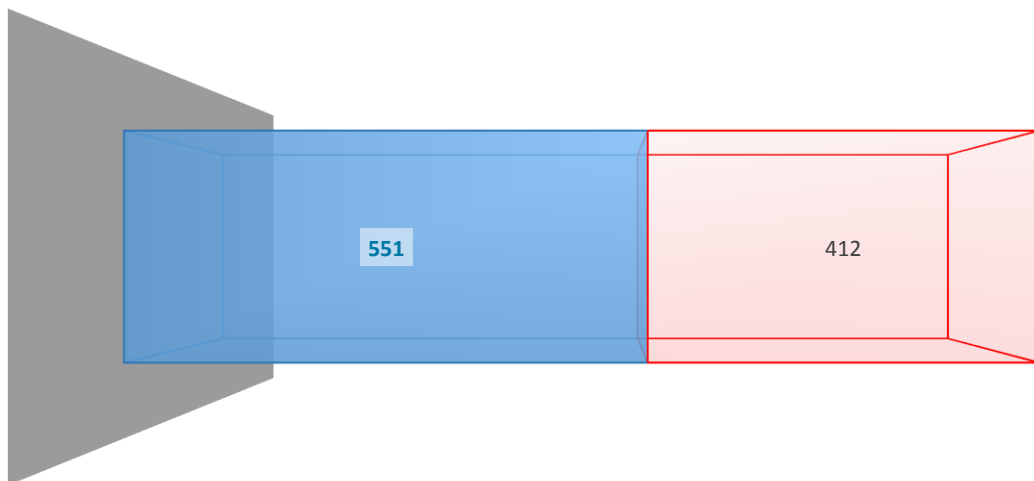


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

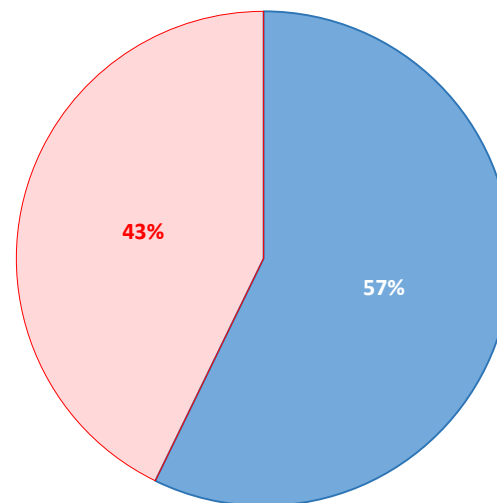




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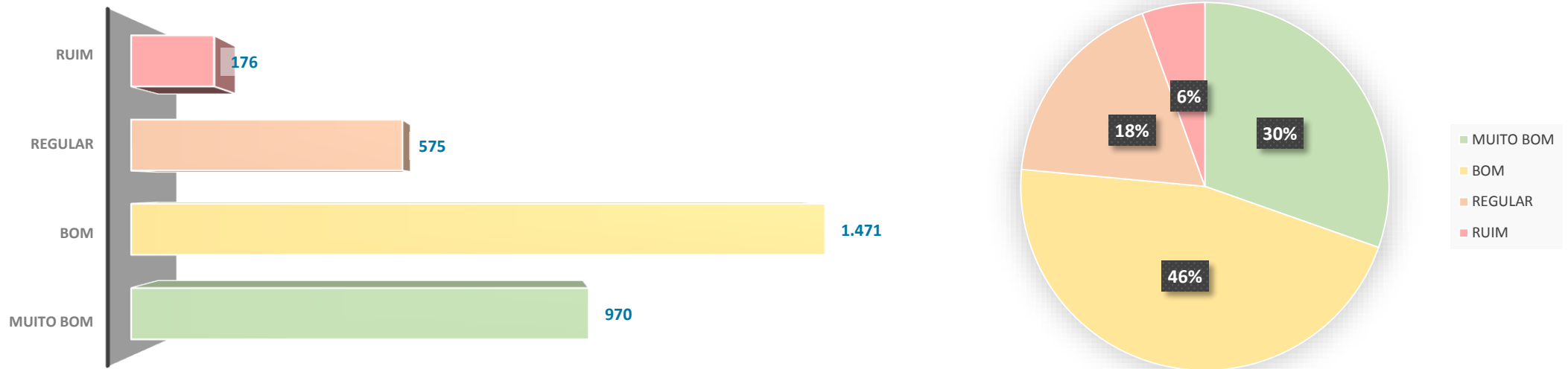


■ Não responderam
■ Responderam

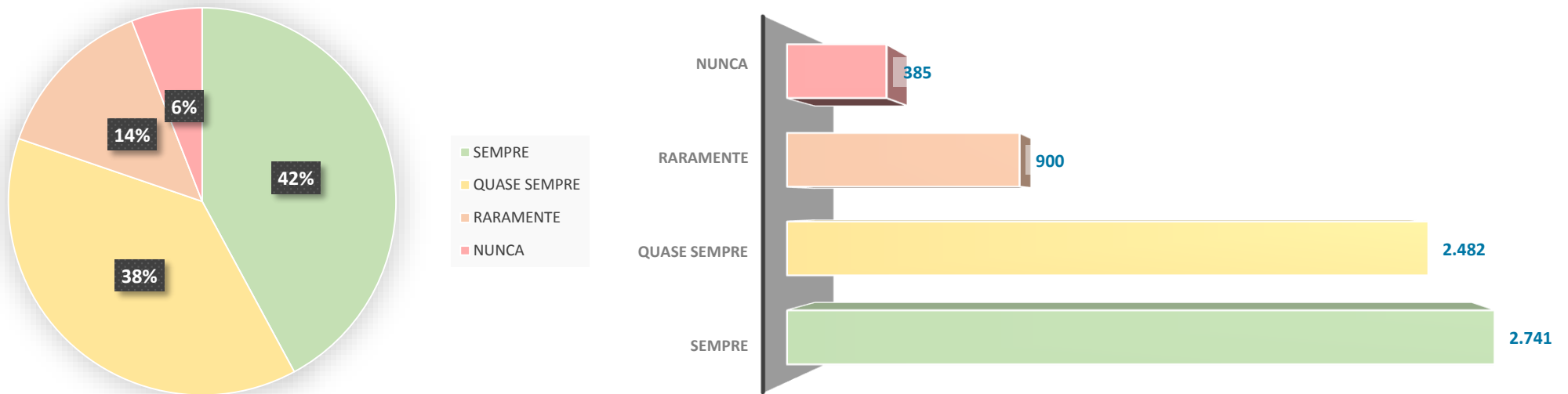




GERAL - Questões Objetivas Qualitativas

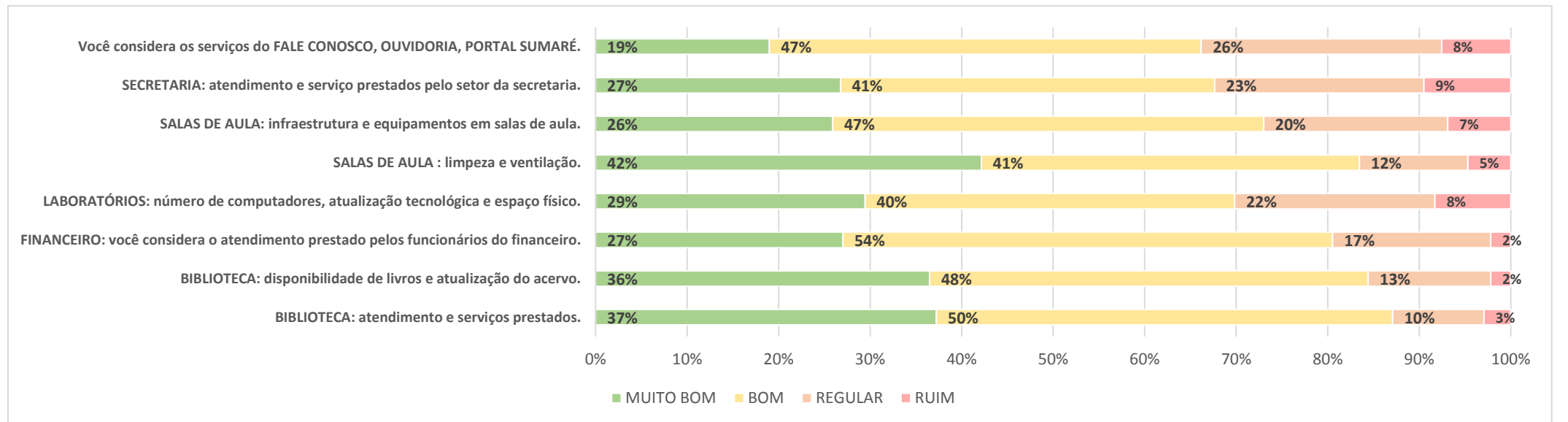
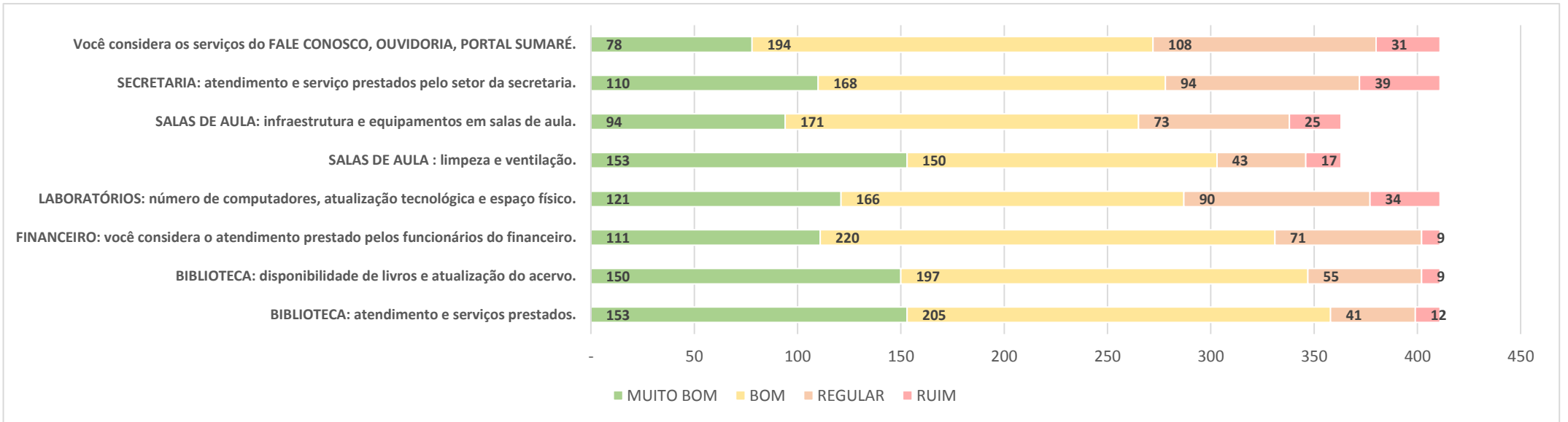


GERAL - Questões Objetivas Periodicidade



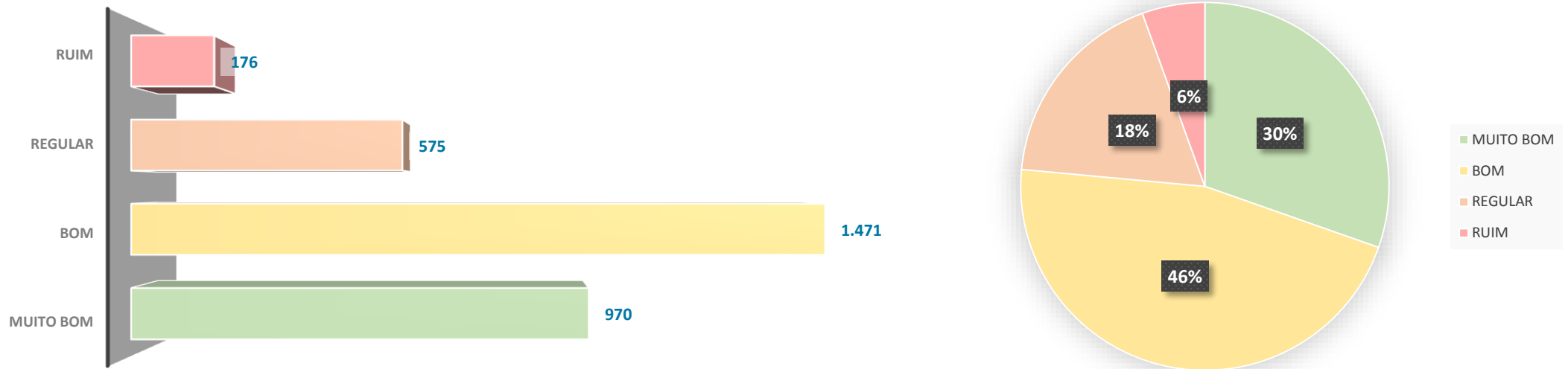


Questões Objetivas

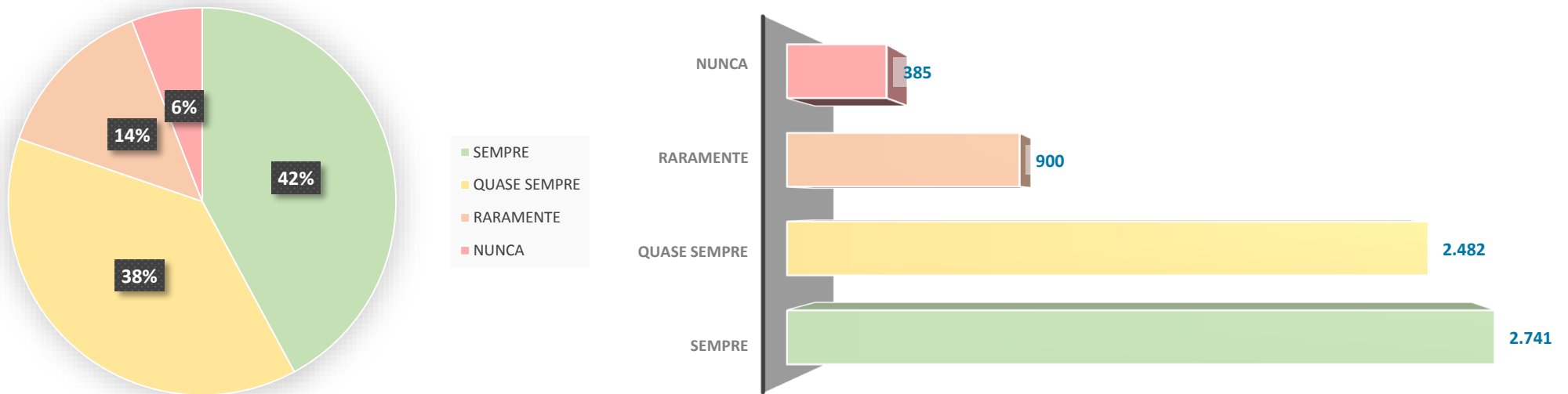




GERAL - Questões Objetivas Qualitativas

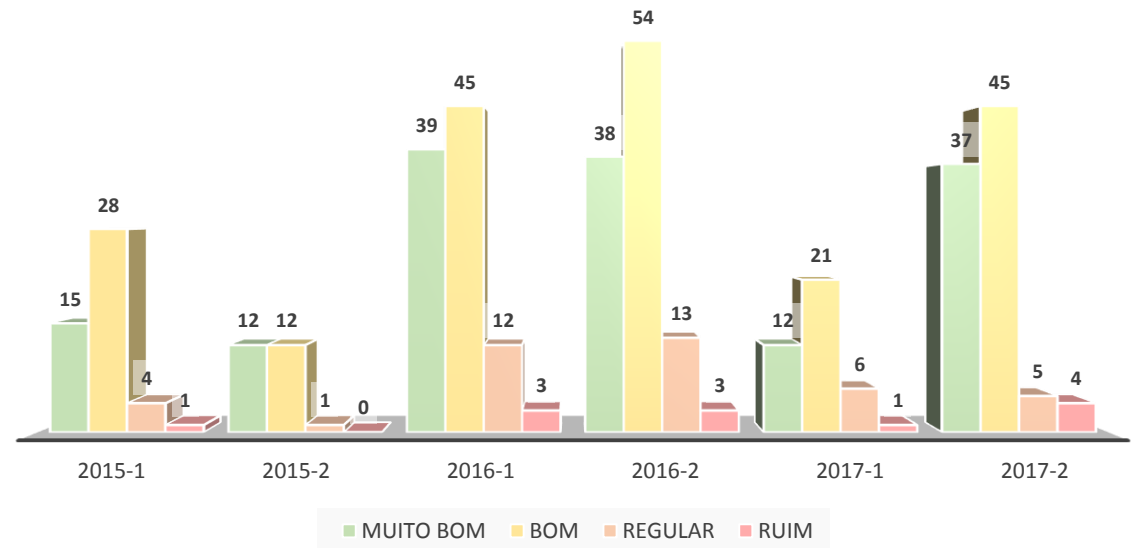
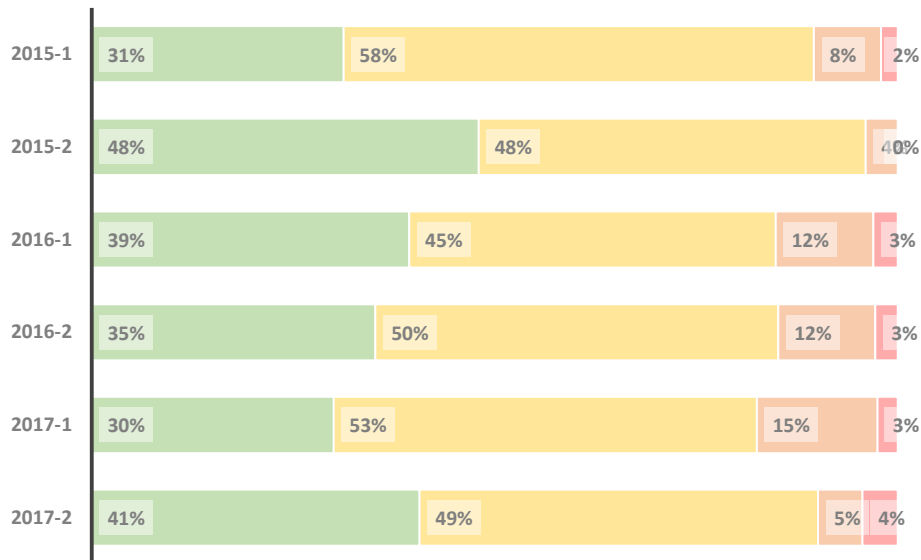
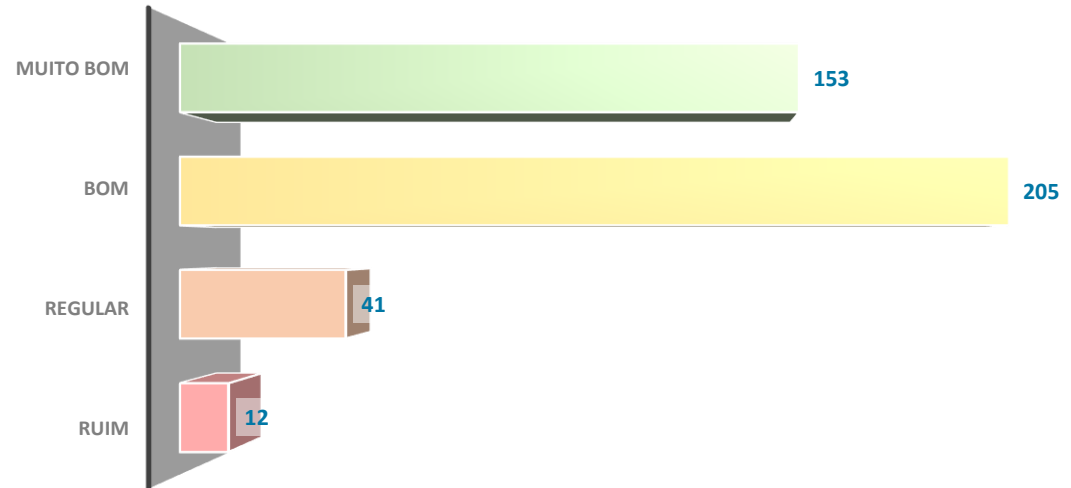
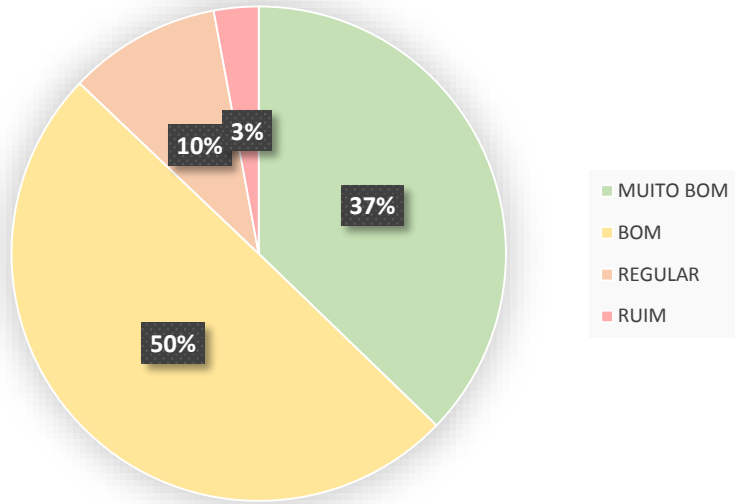


GERAL - Questões Objetivas Periodicidade



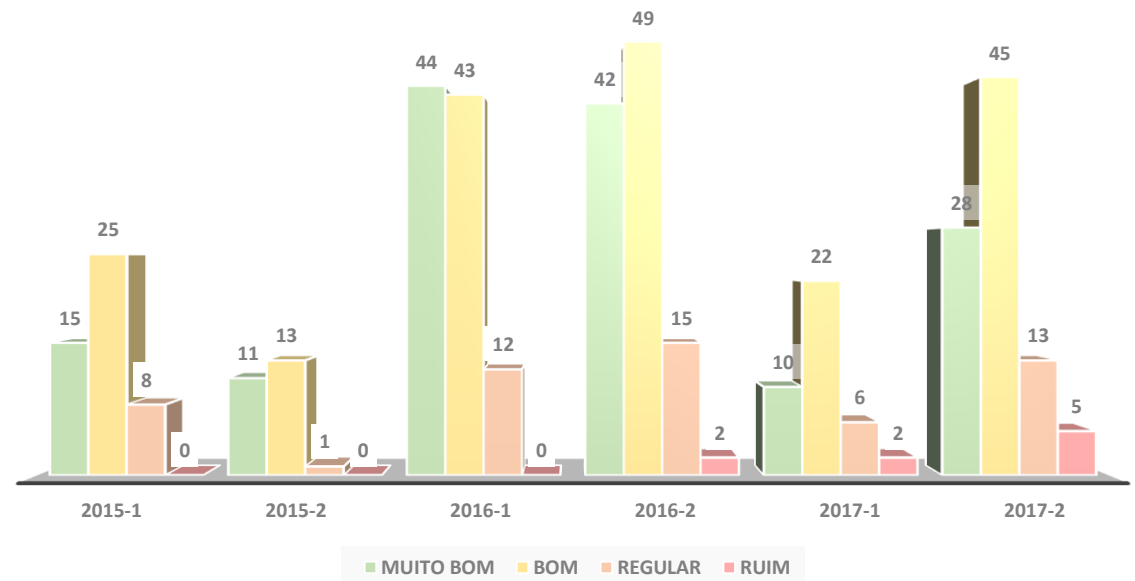
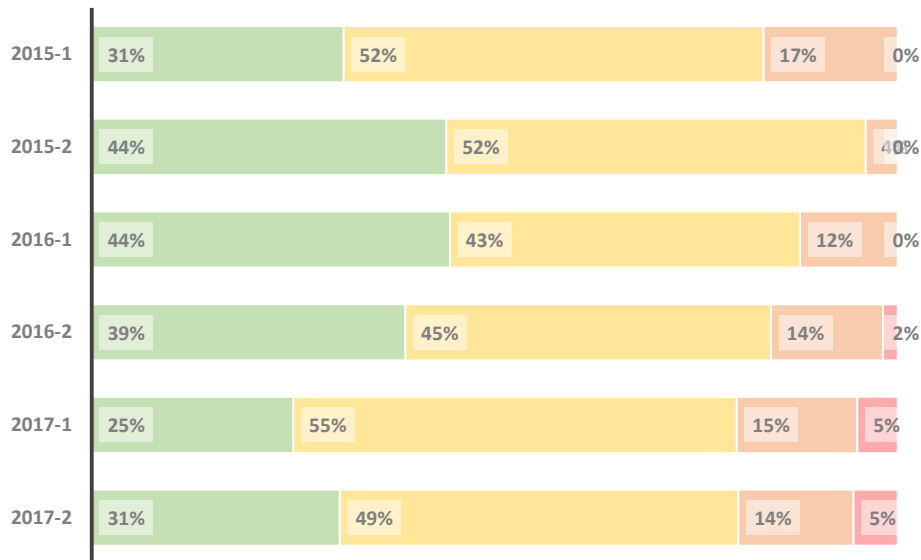
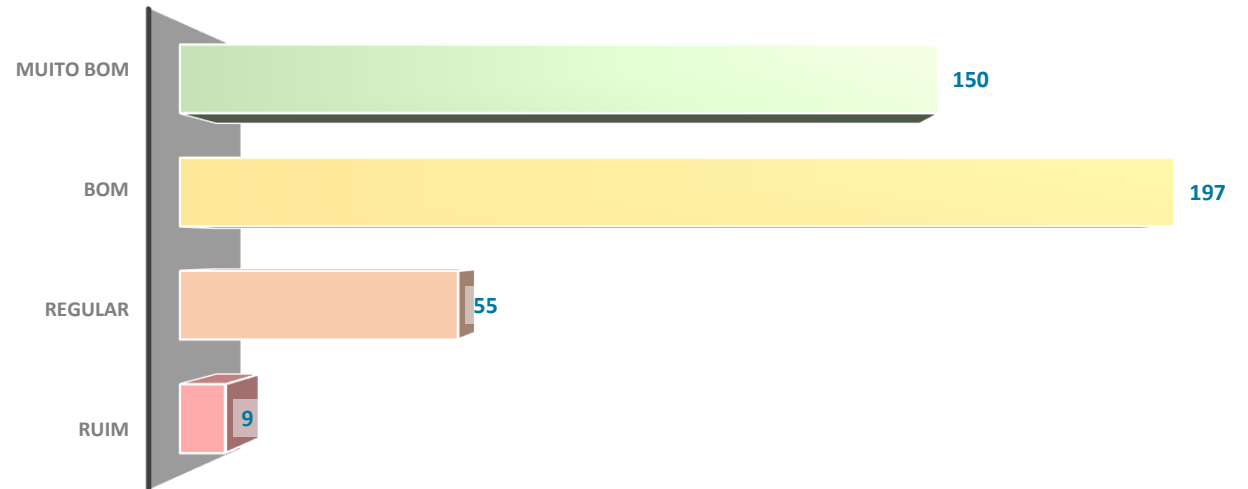
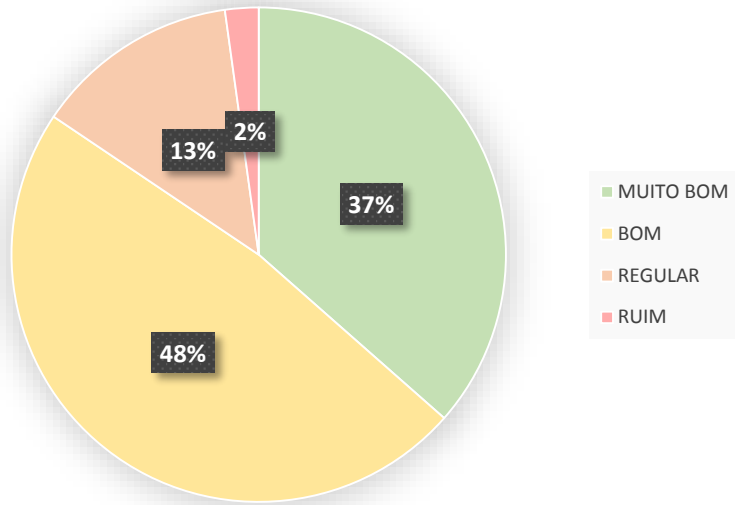


BIBLIOTECA: atendimento e serviços prestados.



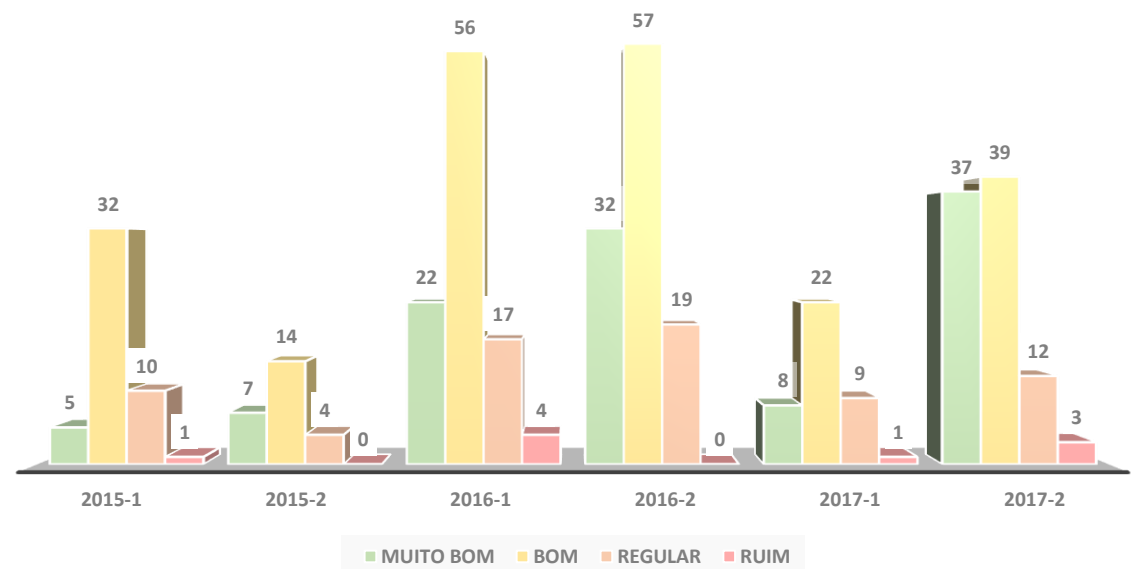
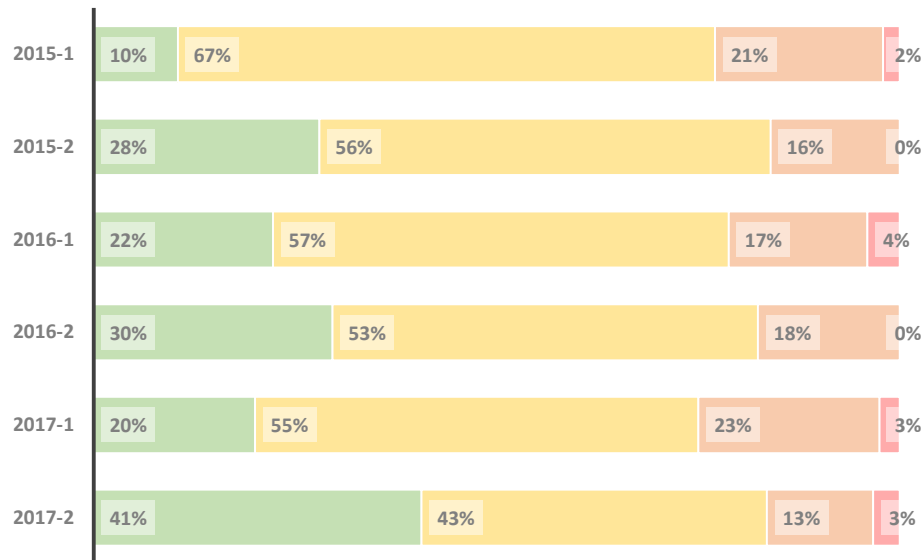
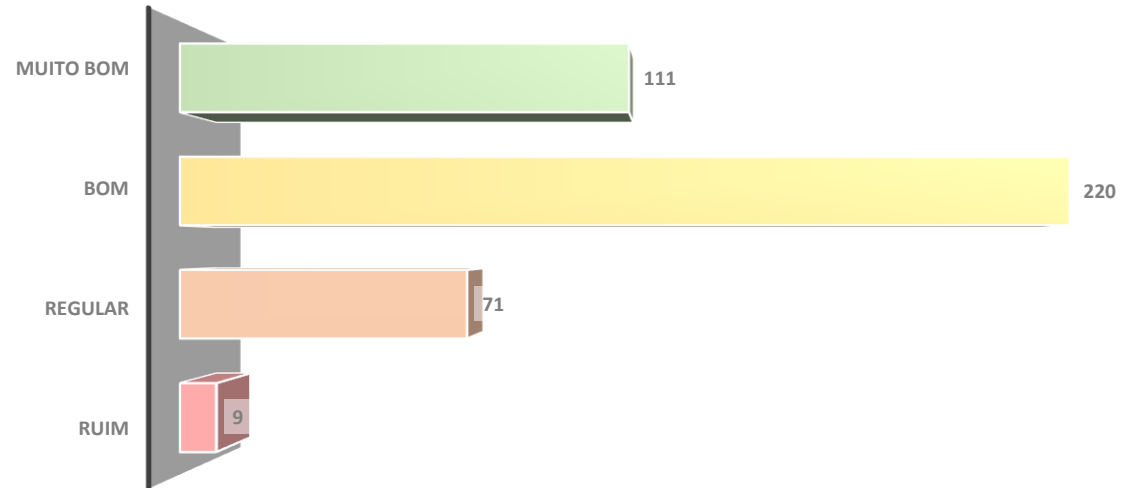
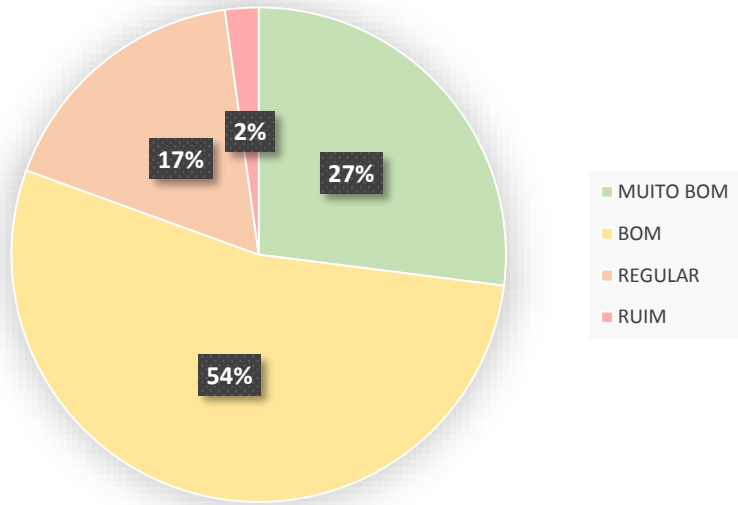


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



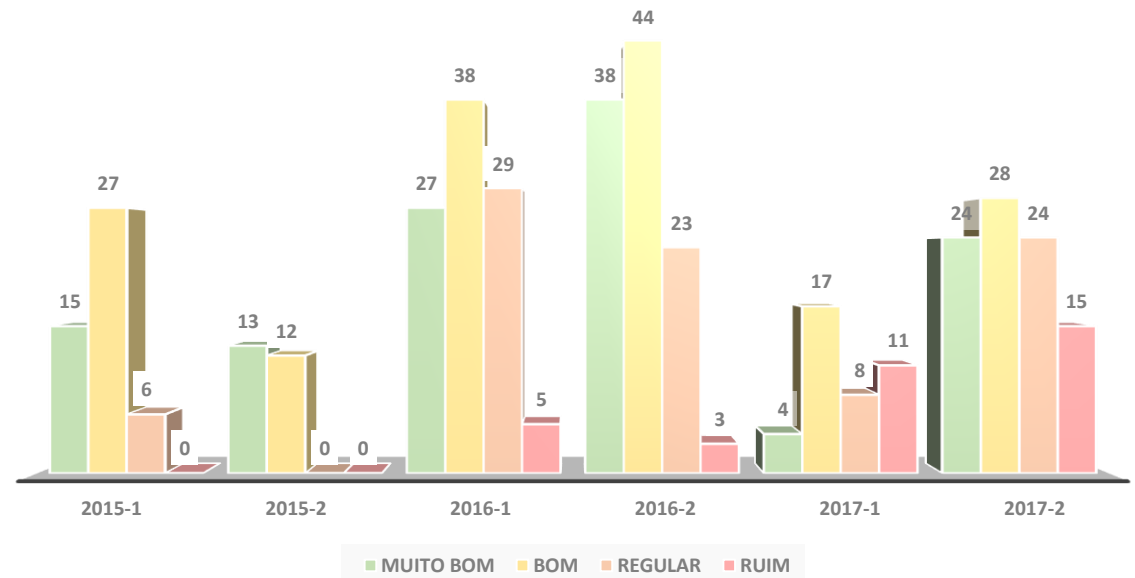
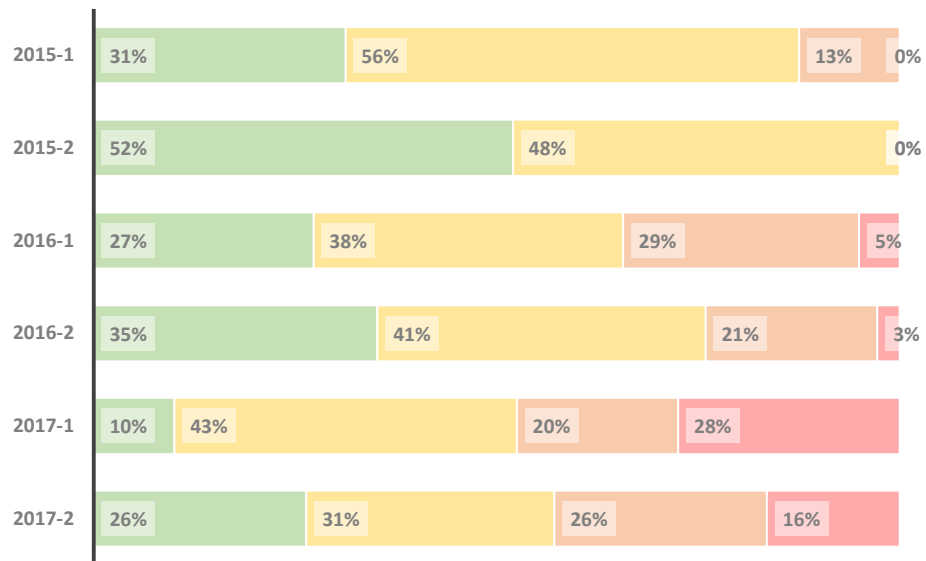
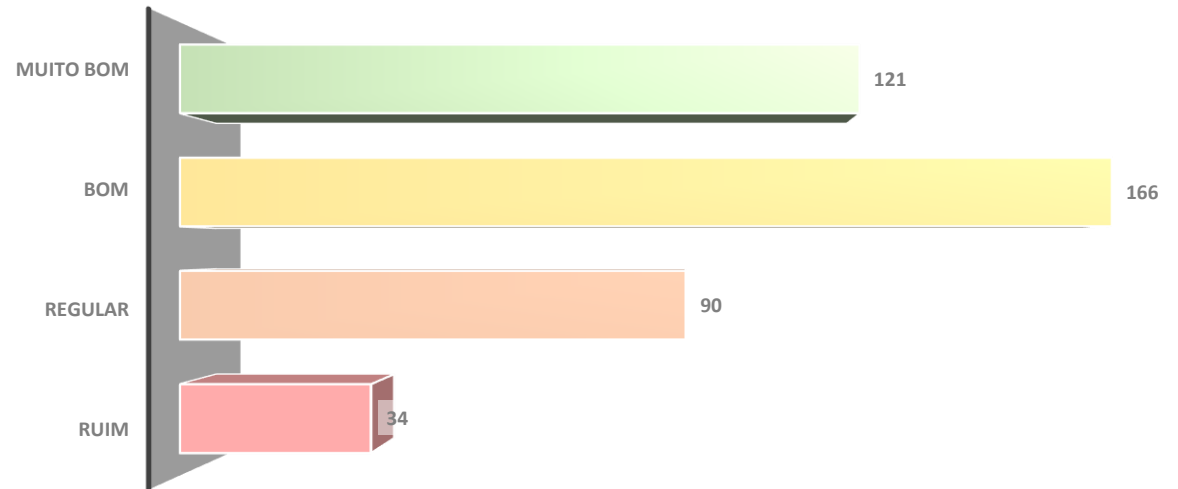
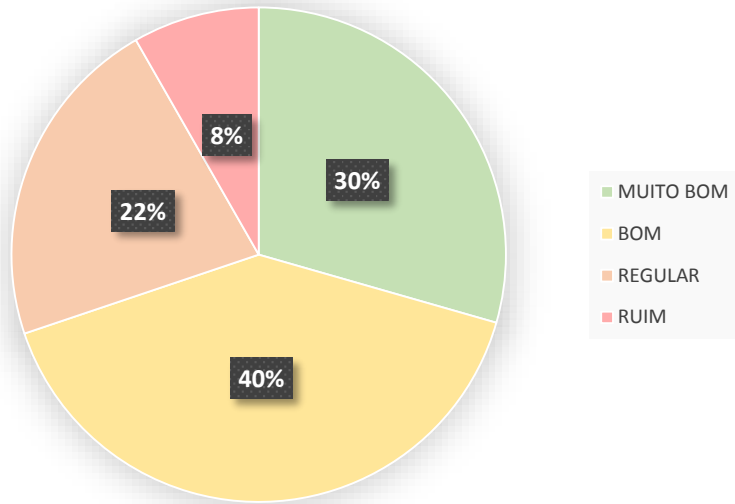


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



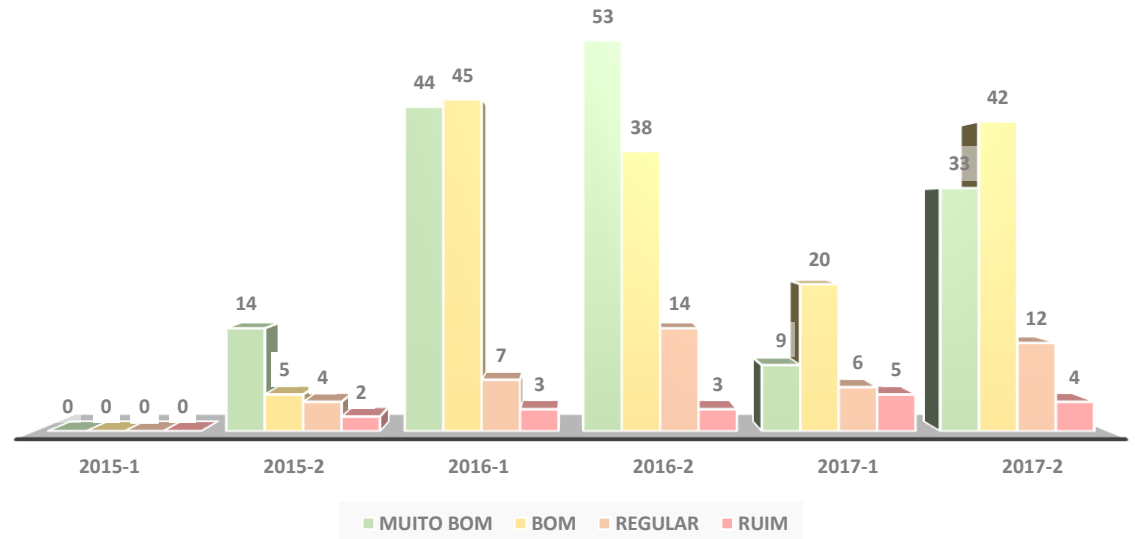
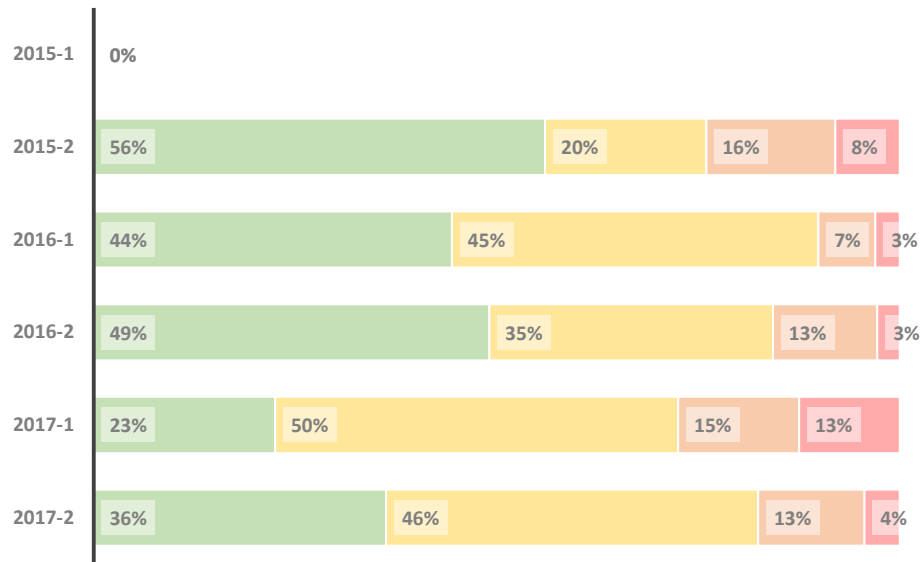
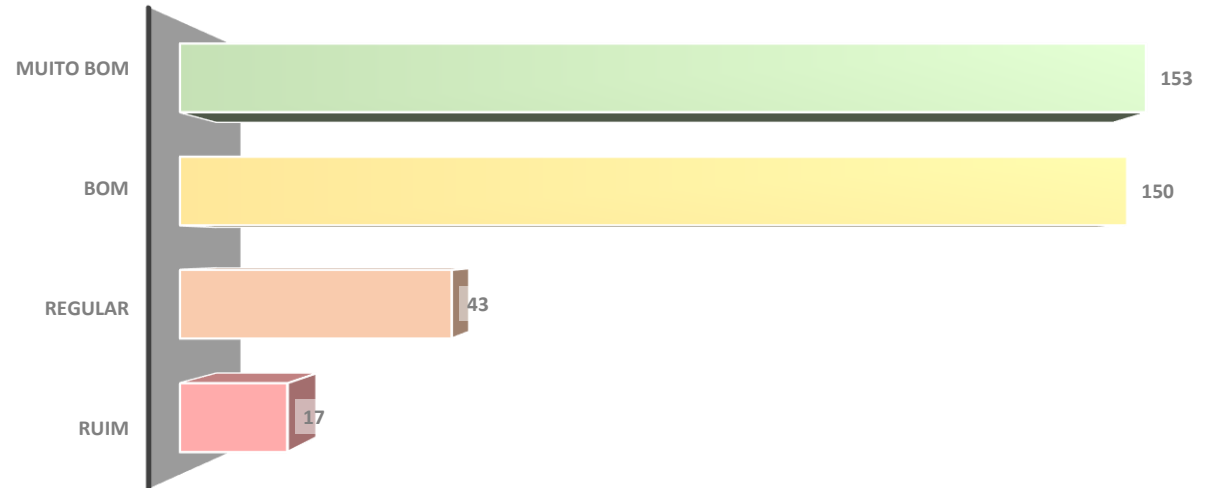
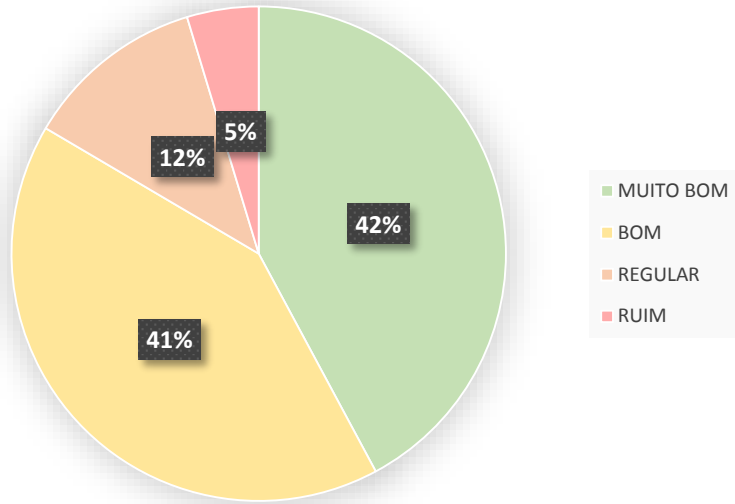


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



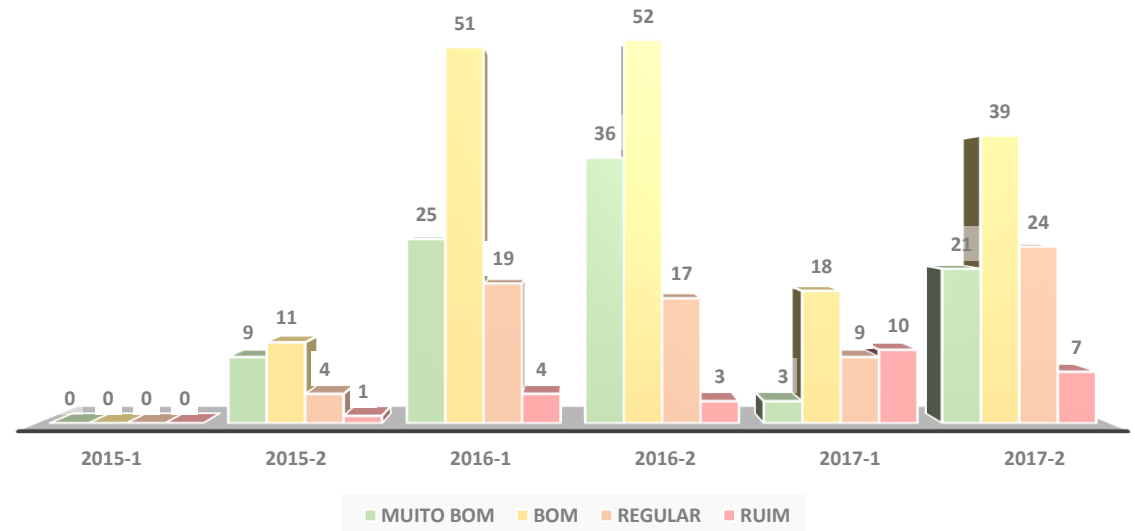
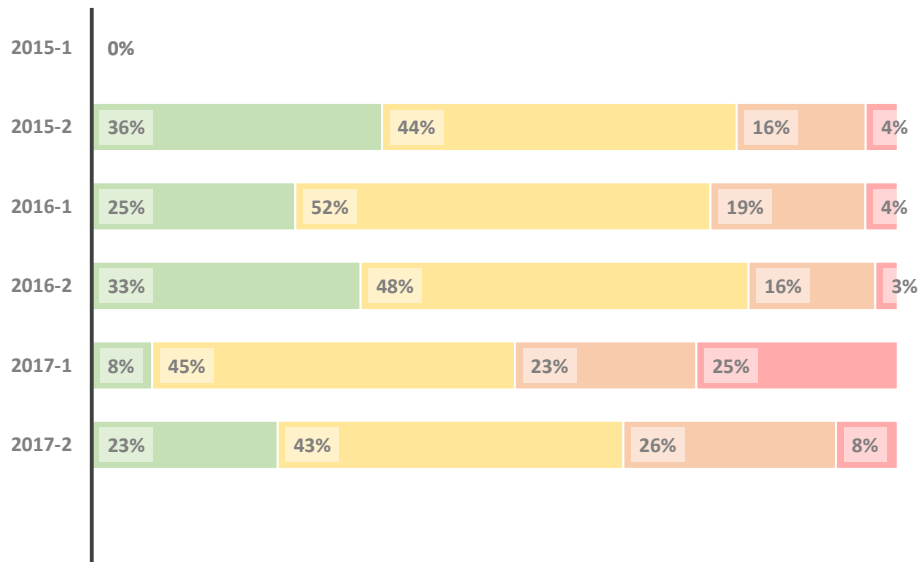
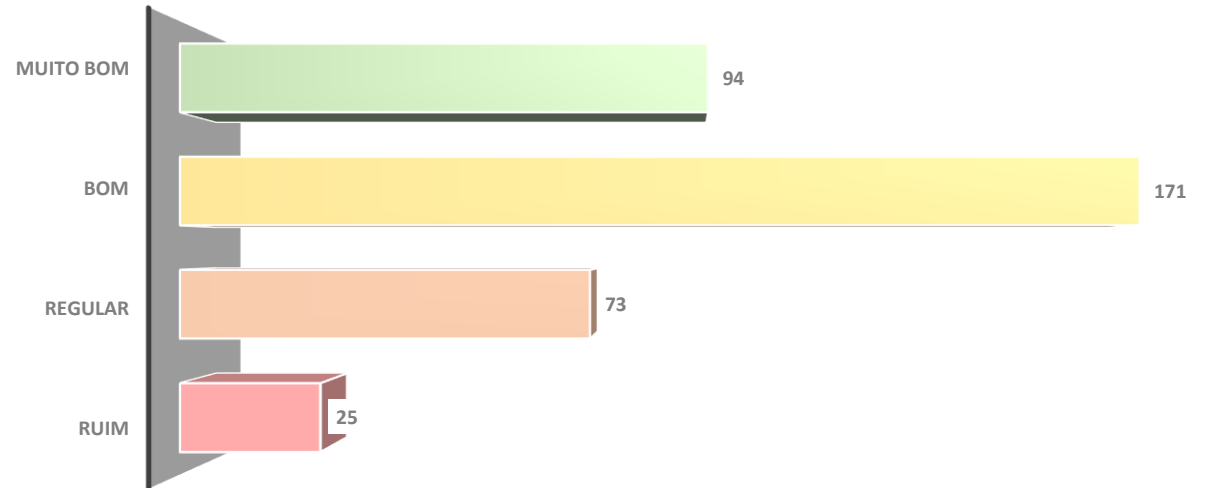
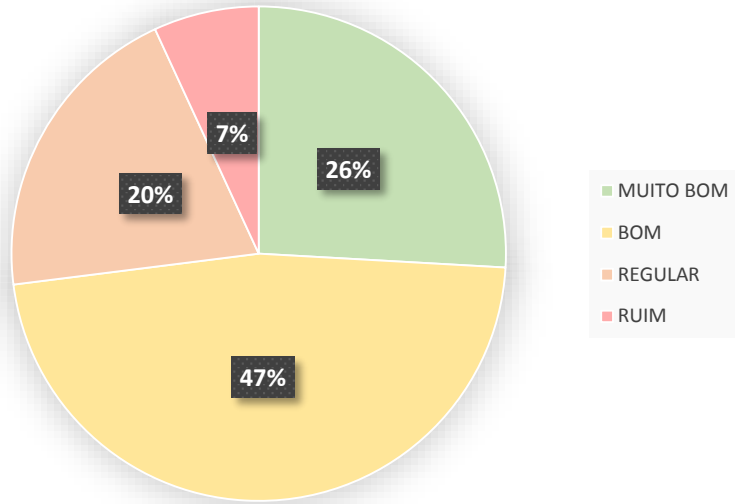


SALAS DE AULA : limpeza e ventilação.



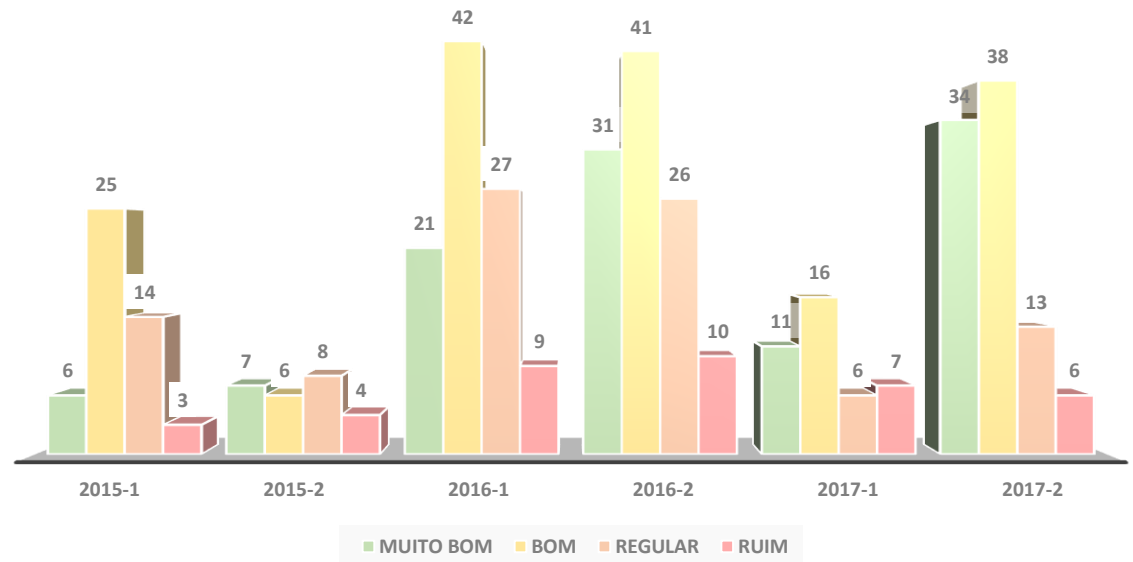
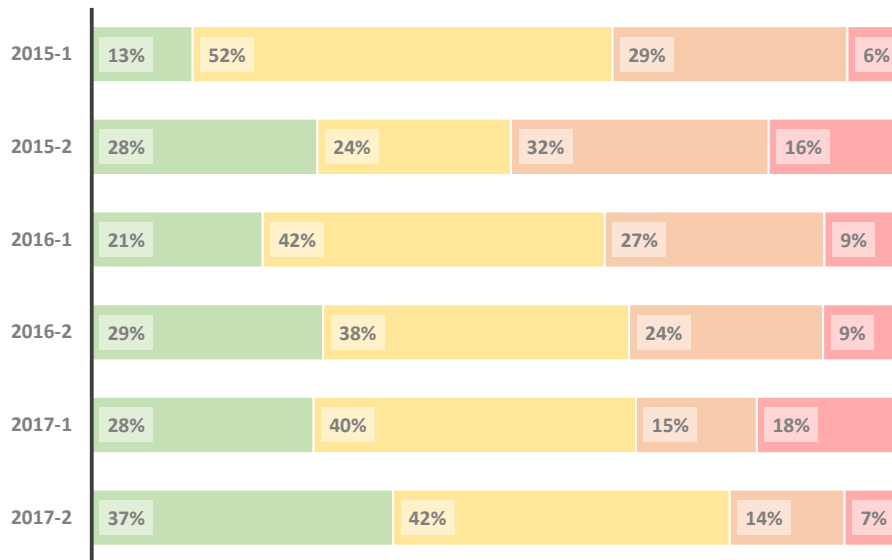
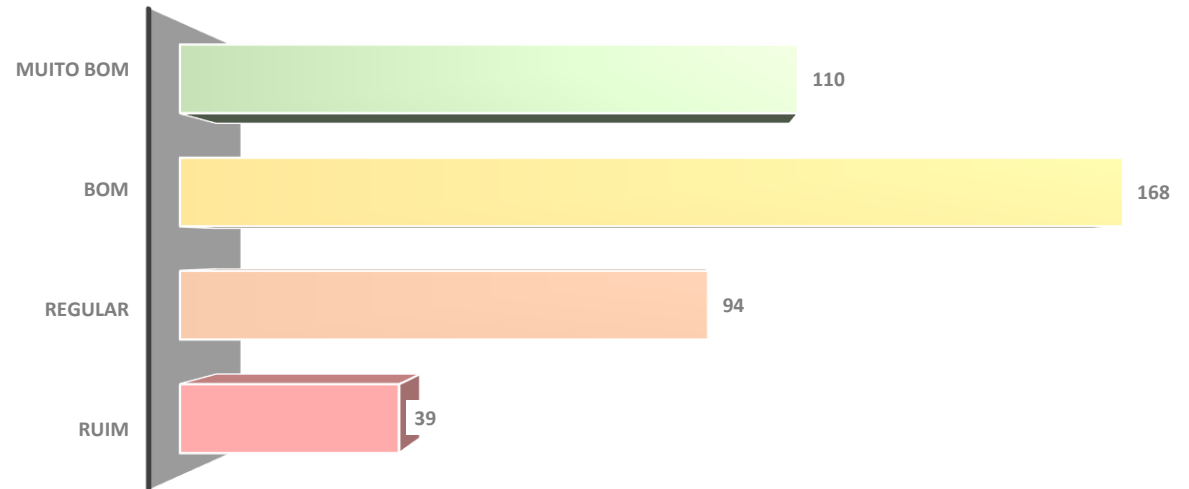
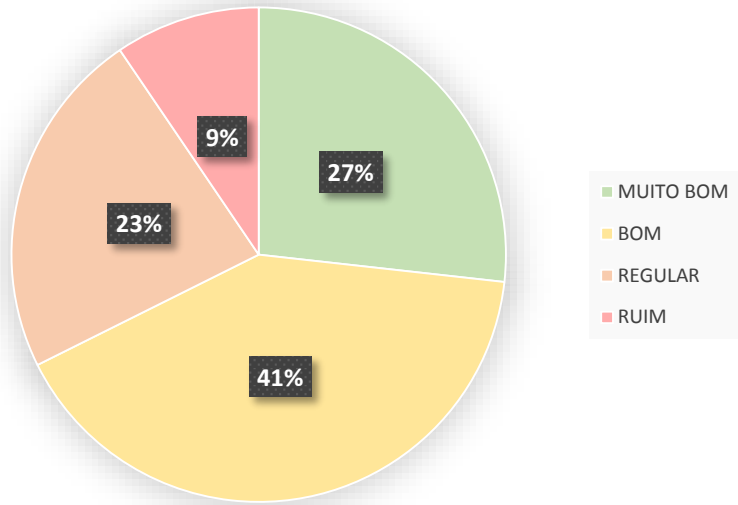


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



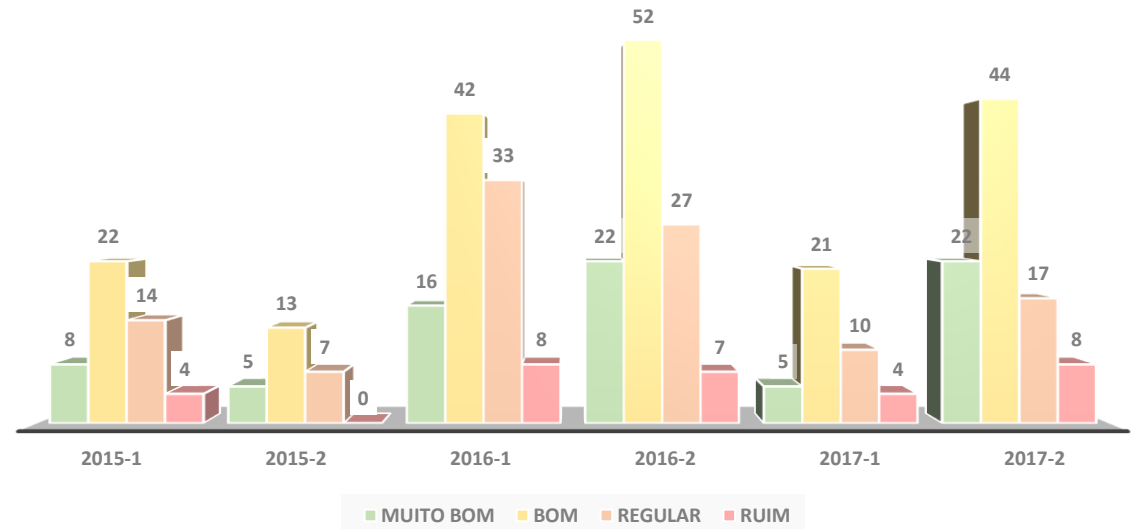
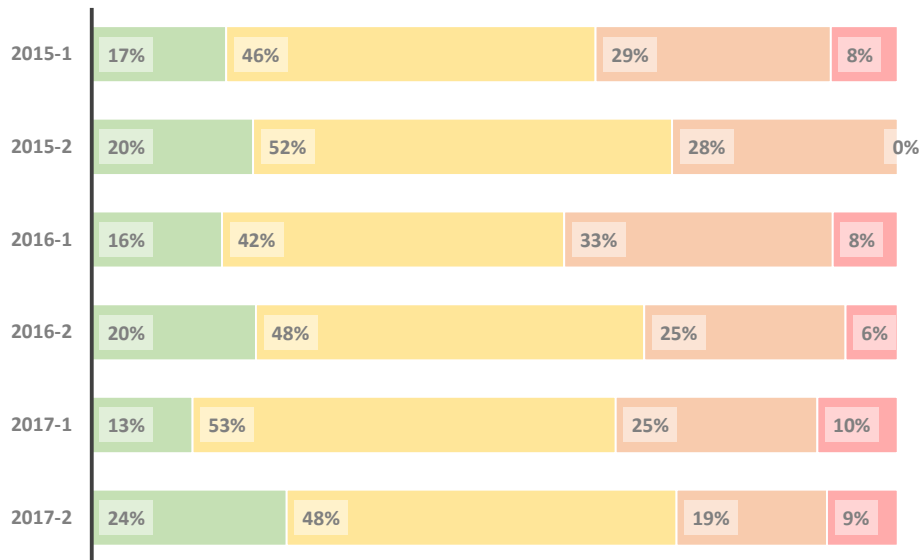
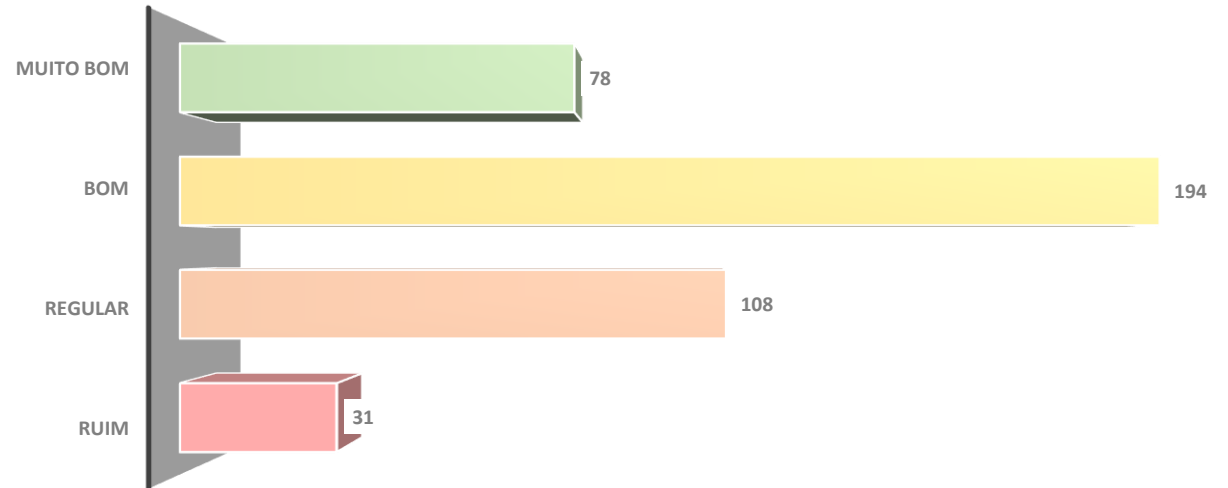
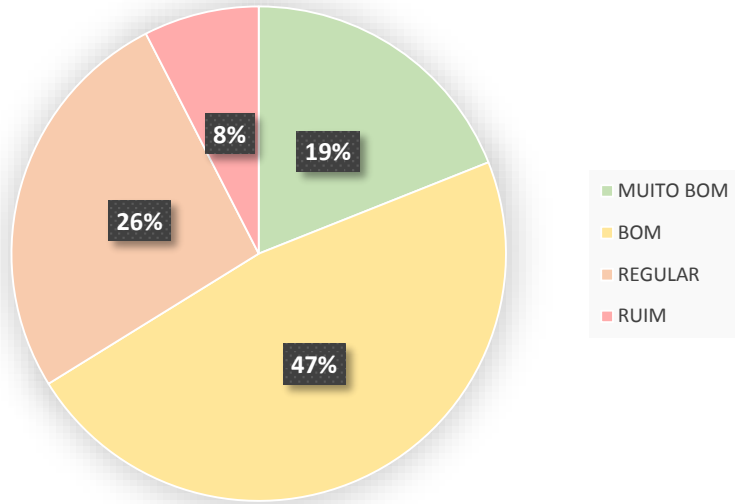


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



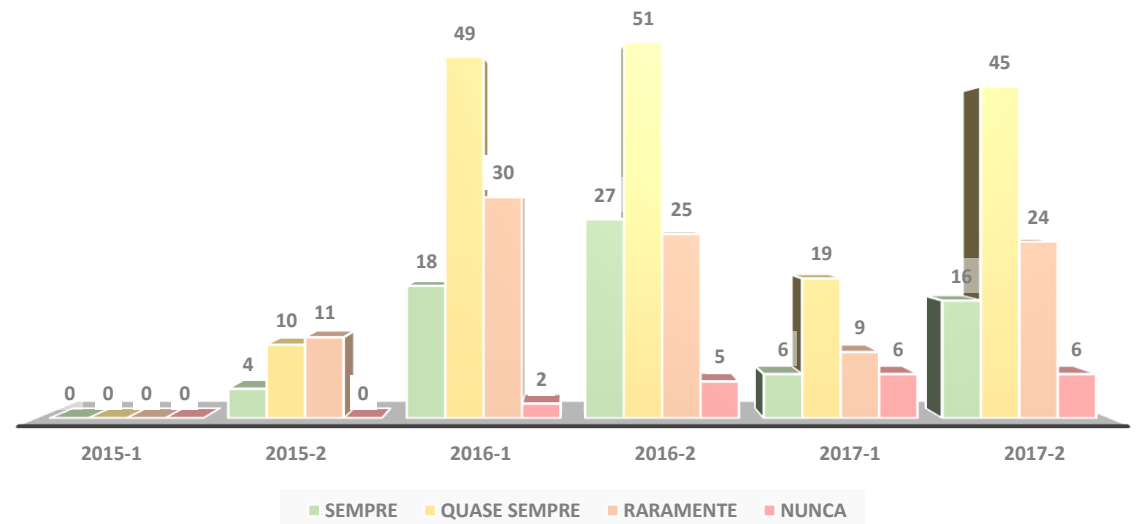
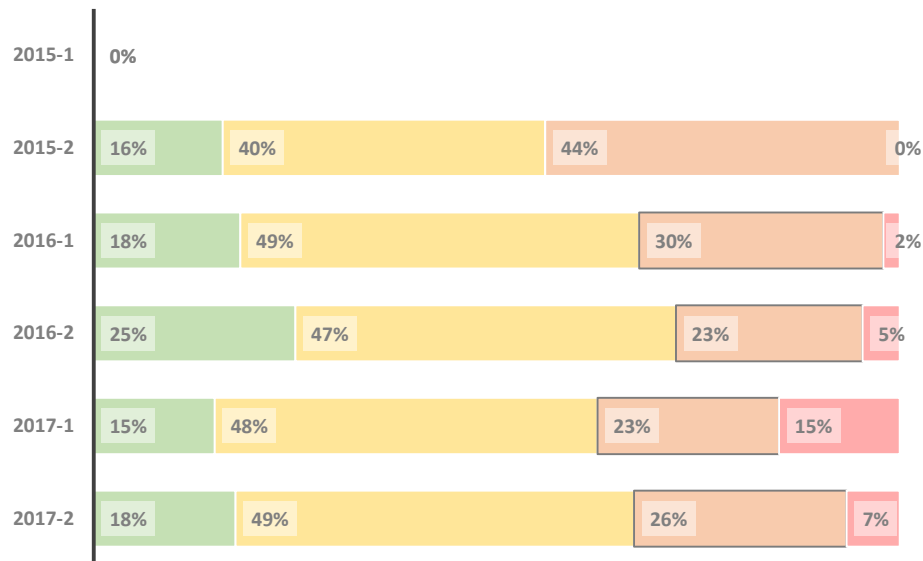
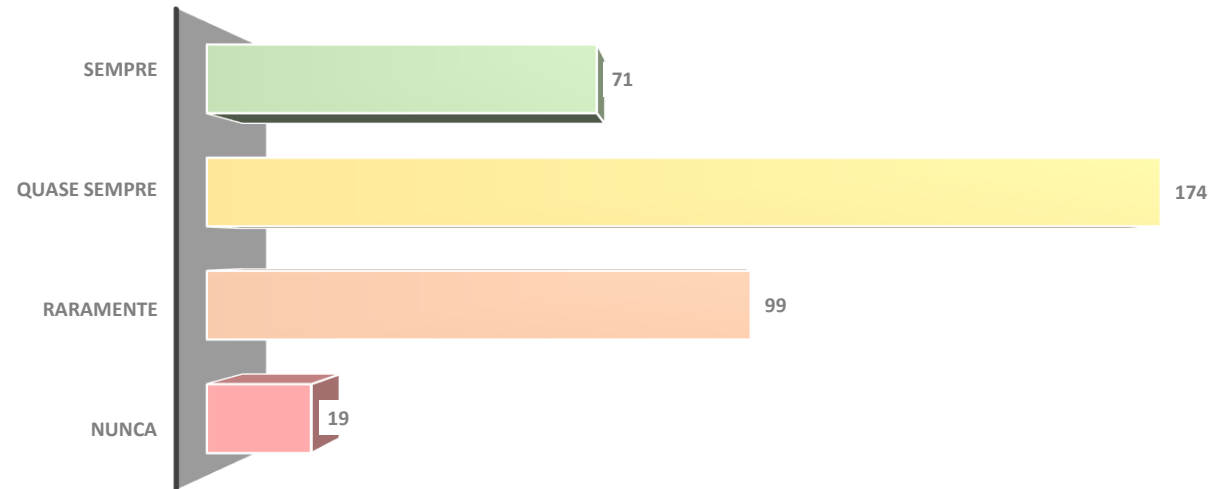
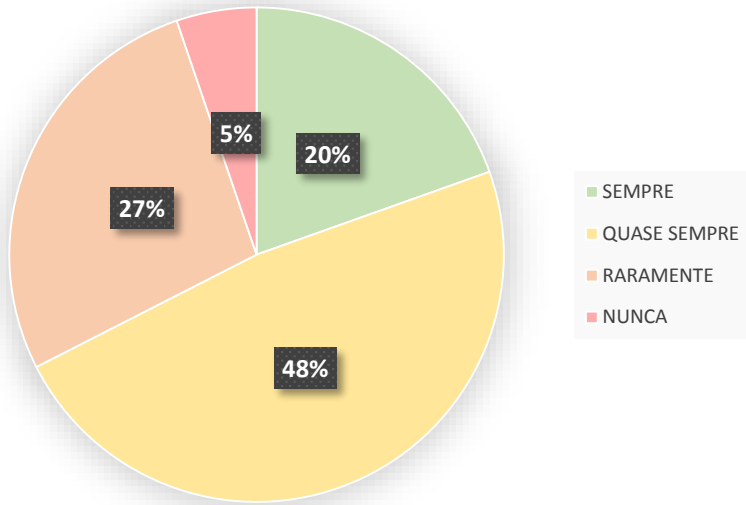


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



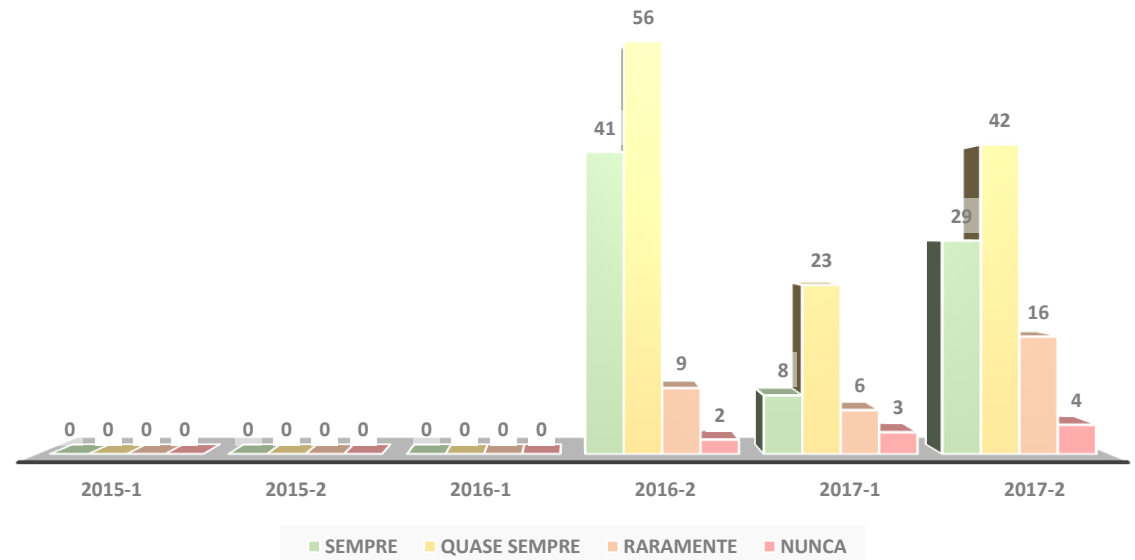
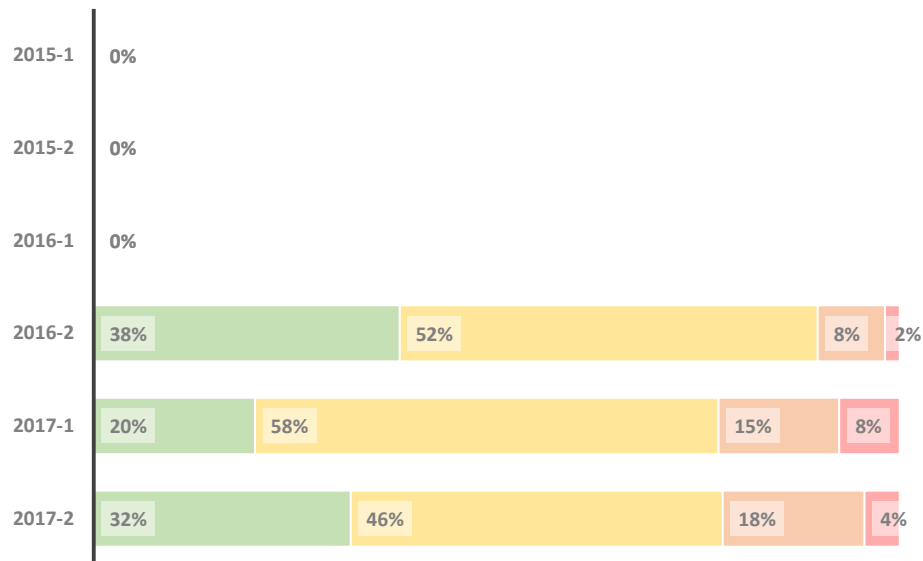
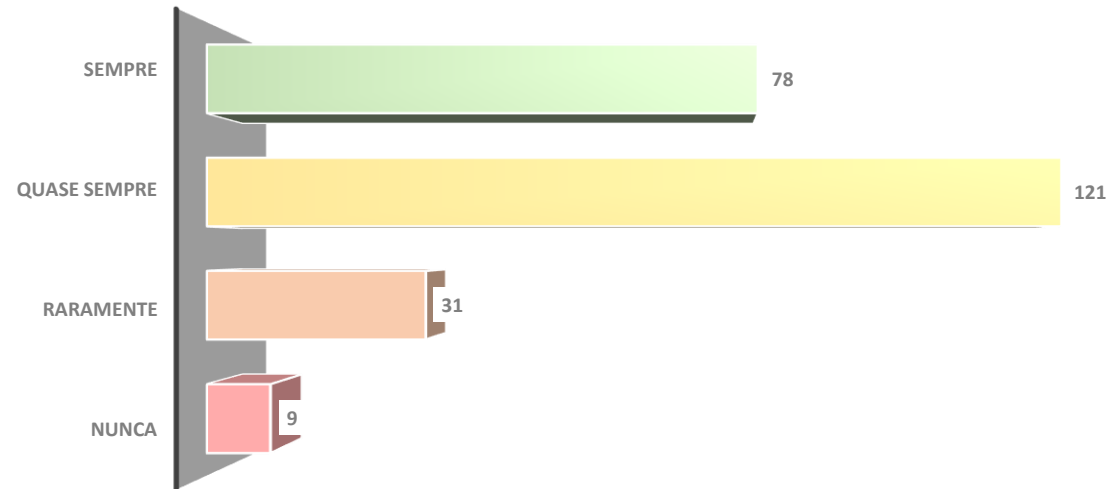
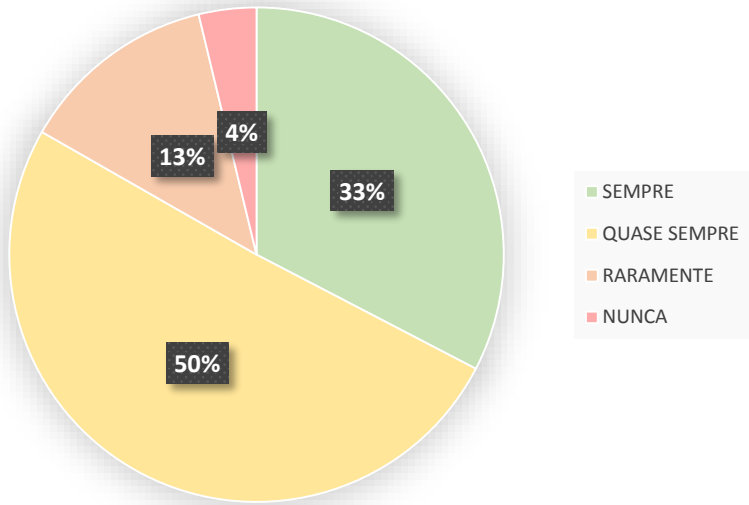


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



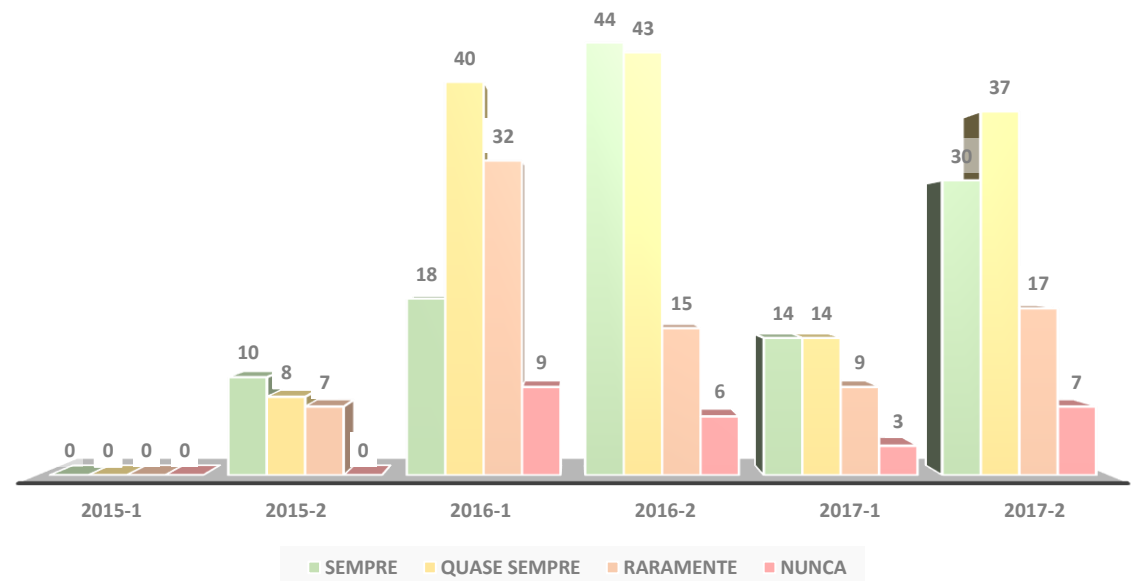
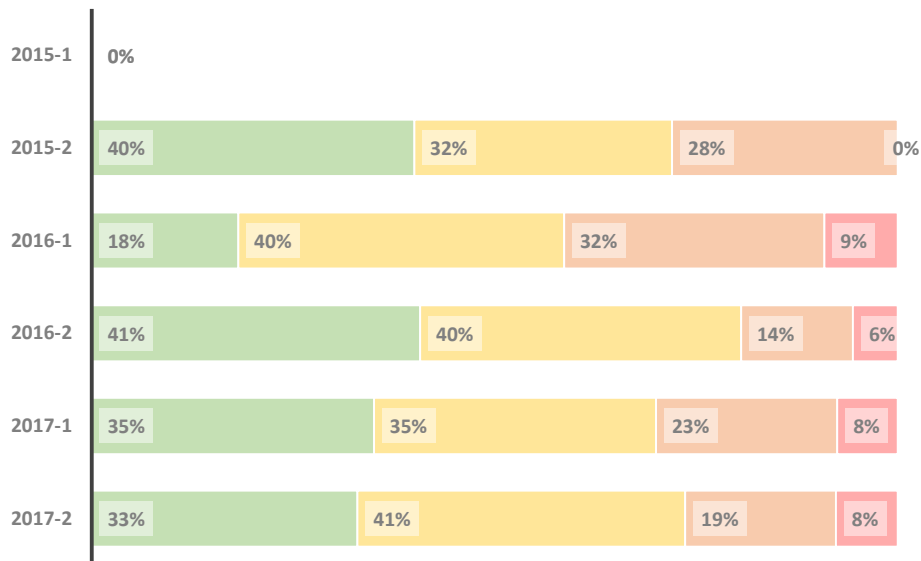
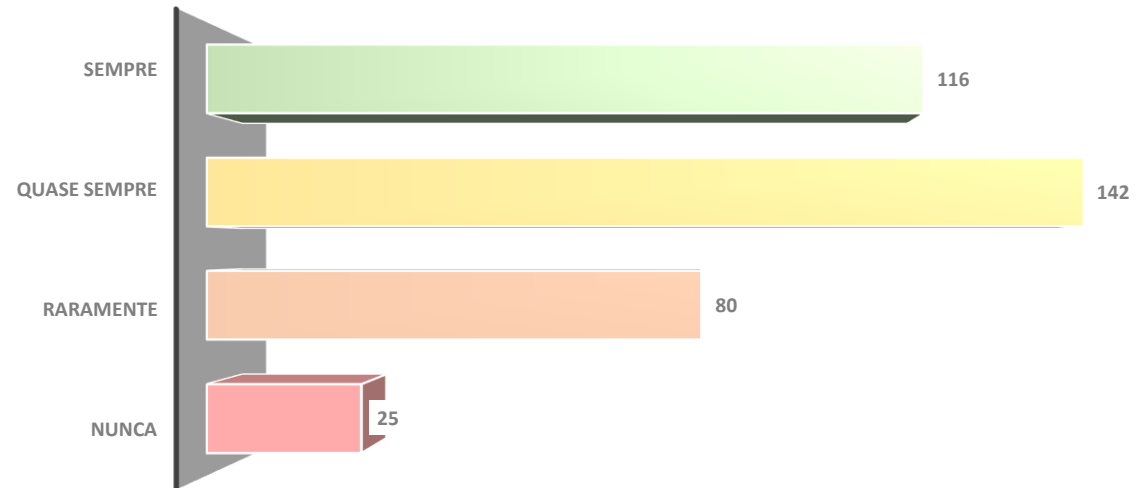
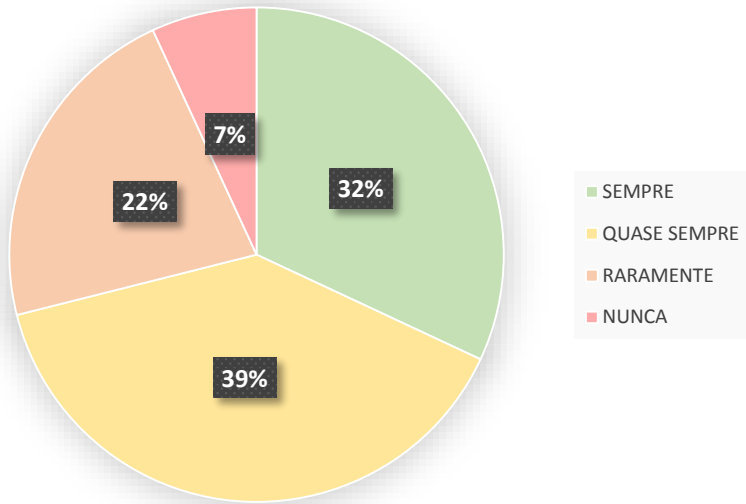


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



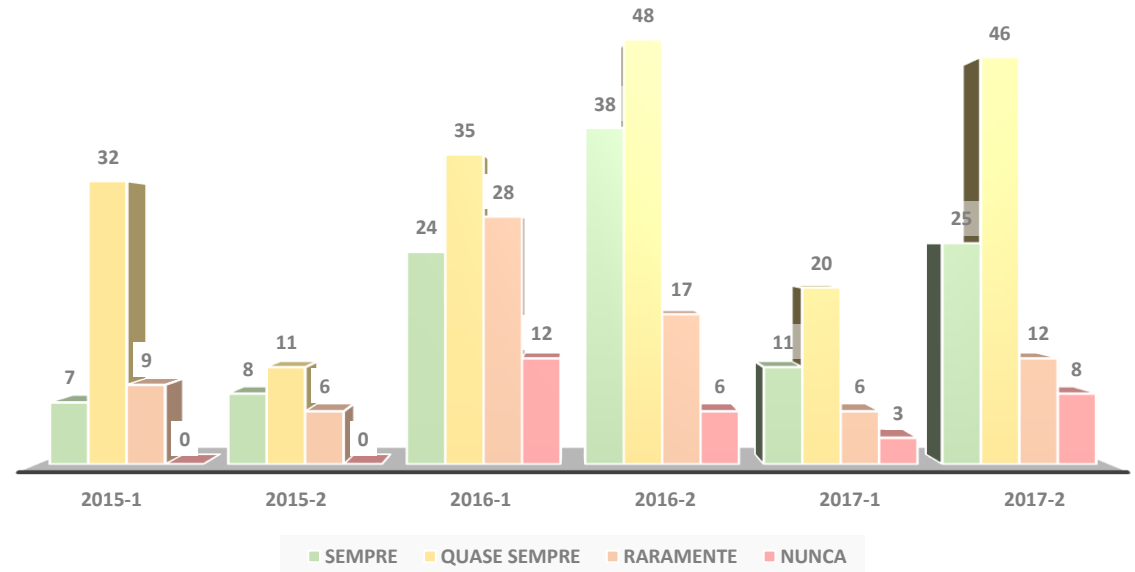
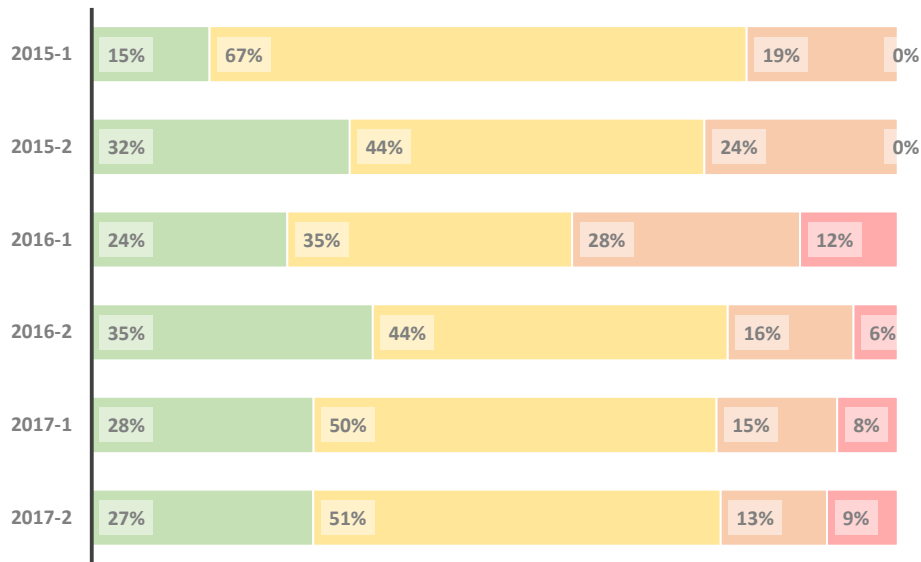
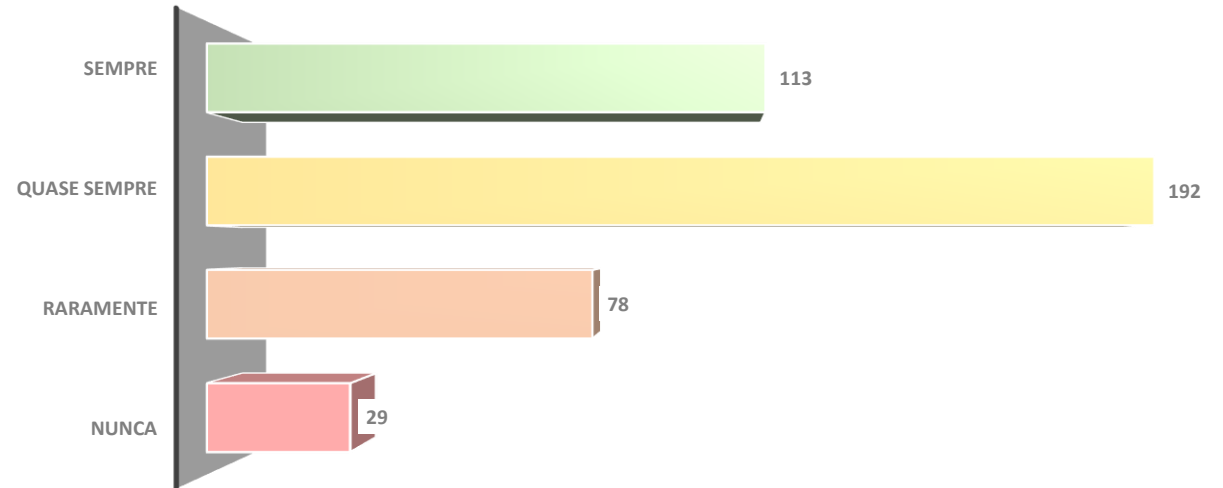
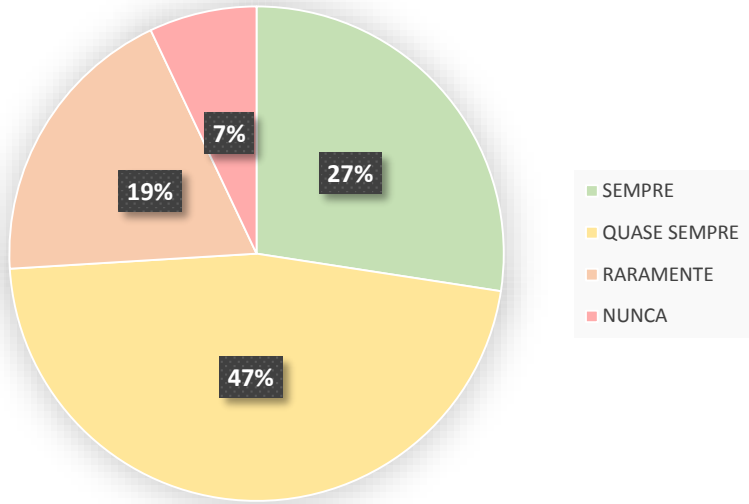


O COORDENADOR: é acessível ao aluno?



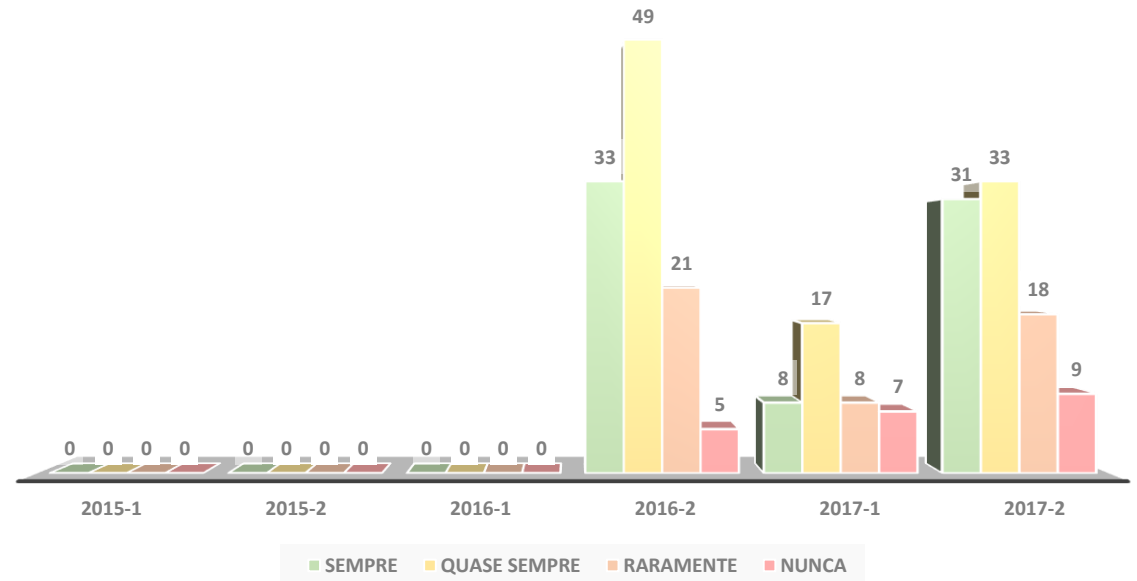
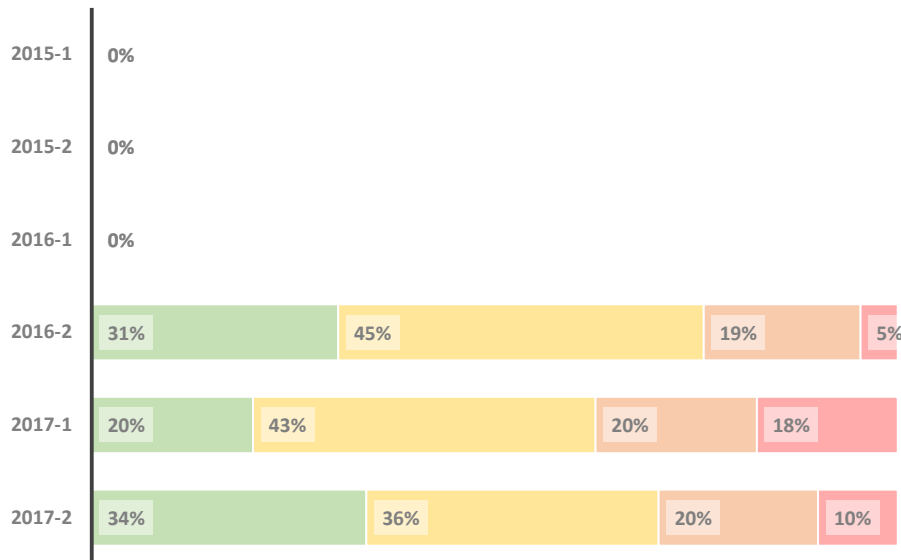
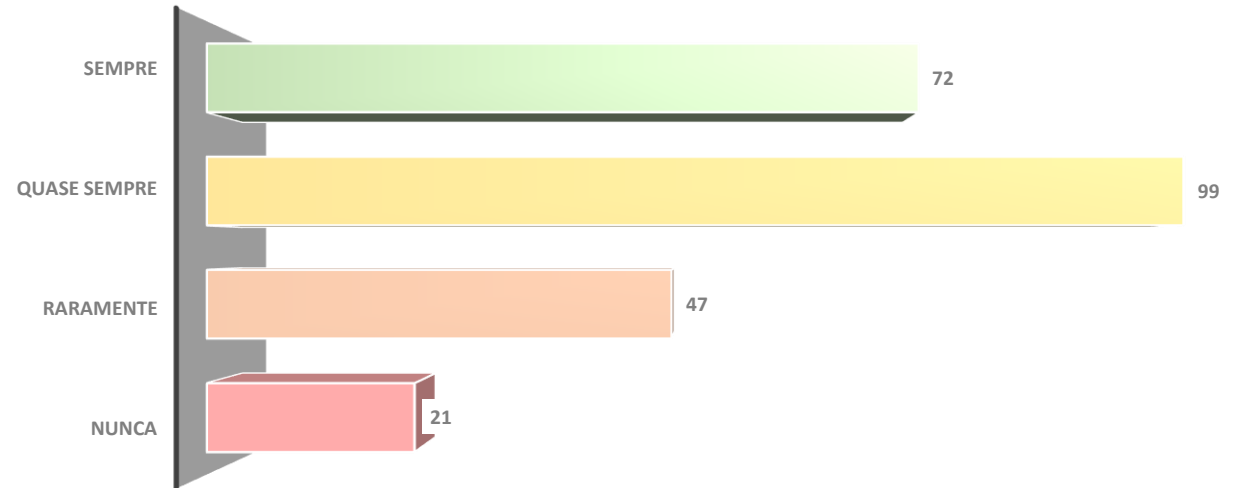
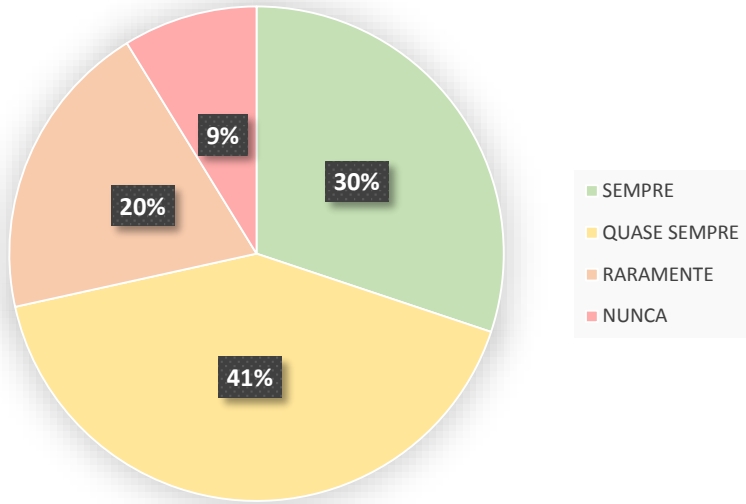


O COORDENADOR: é acessível ao aluno?



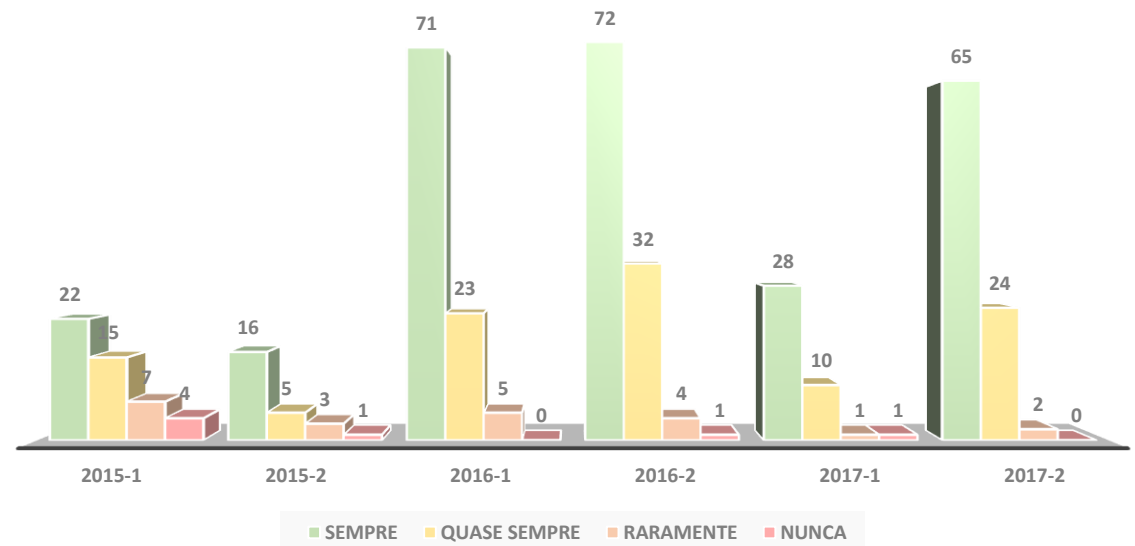
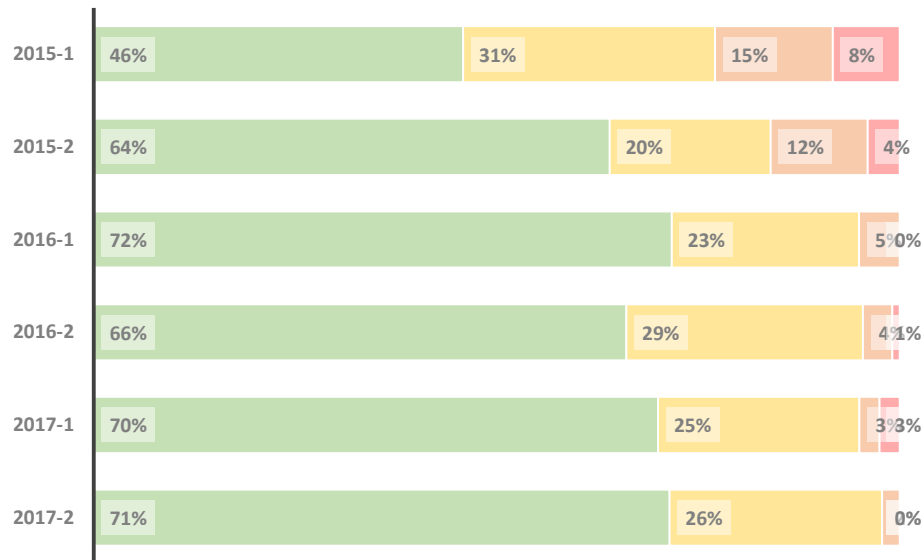
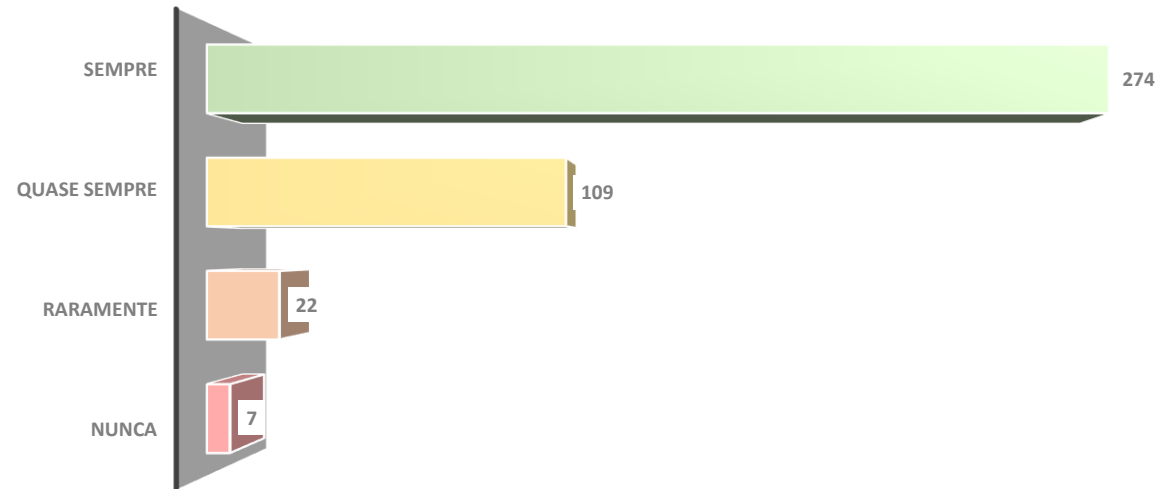
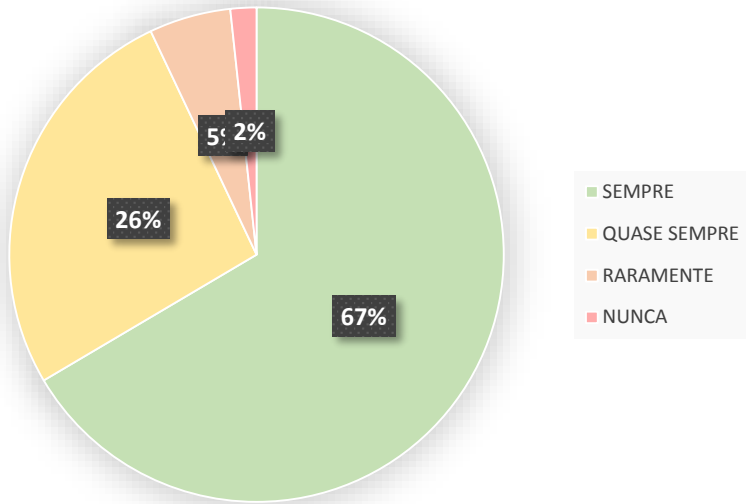


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



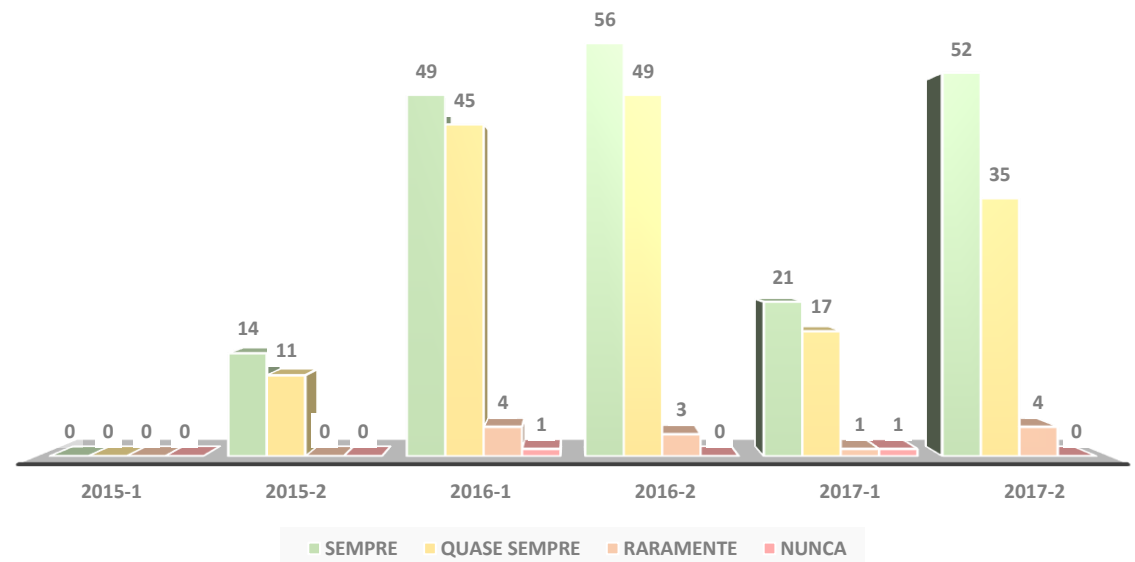
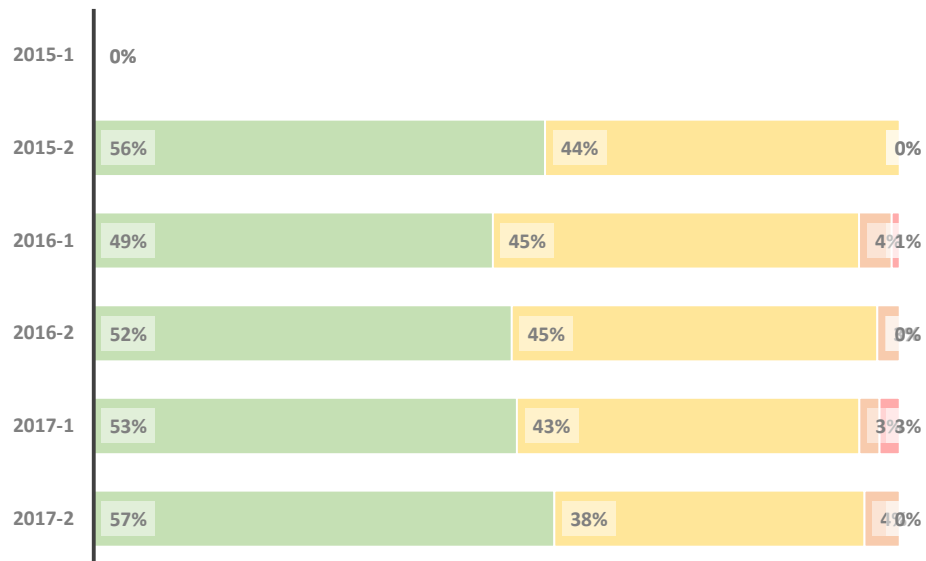
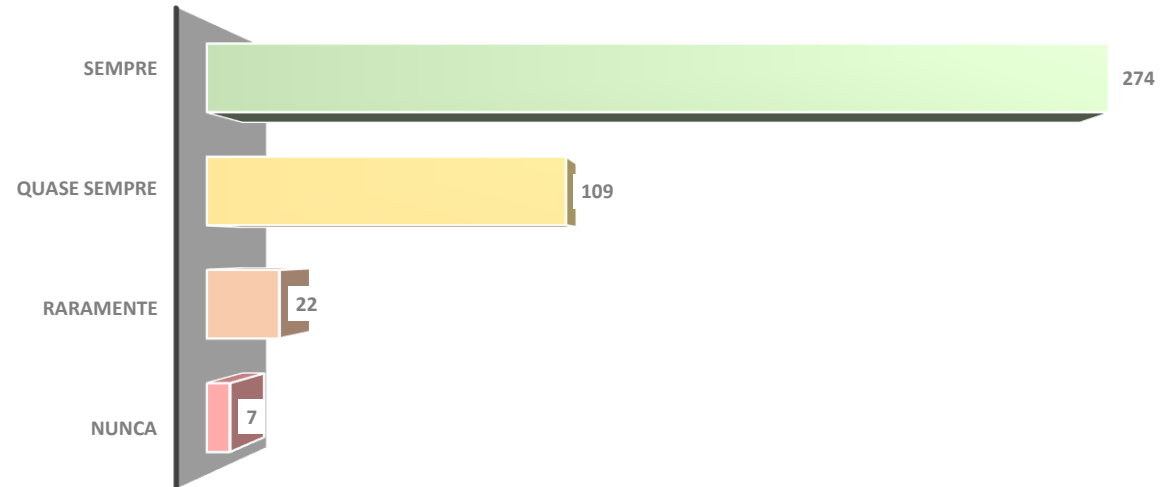
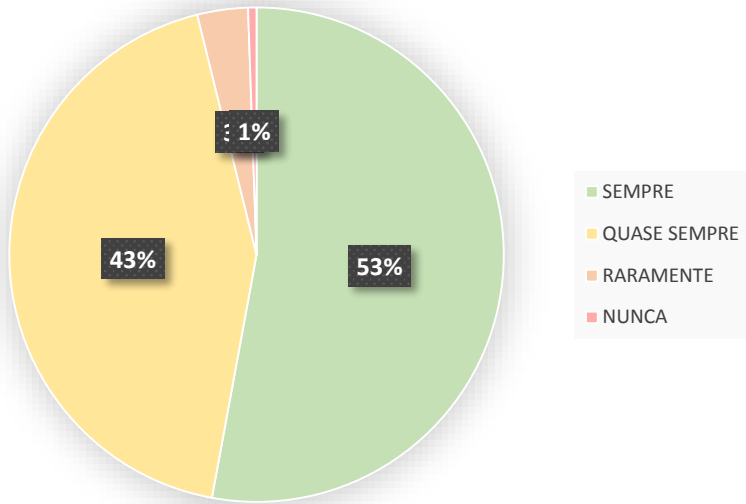


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



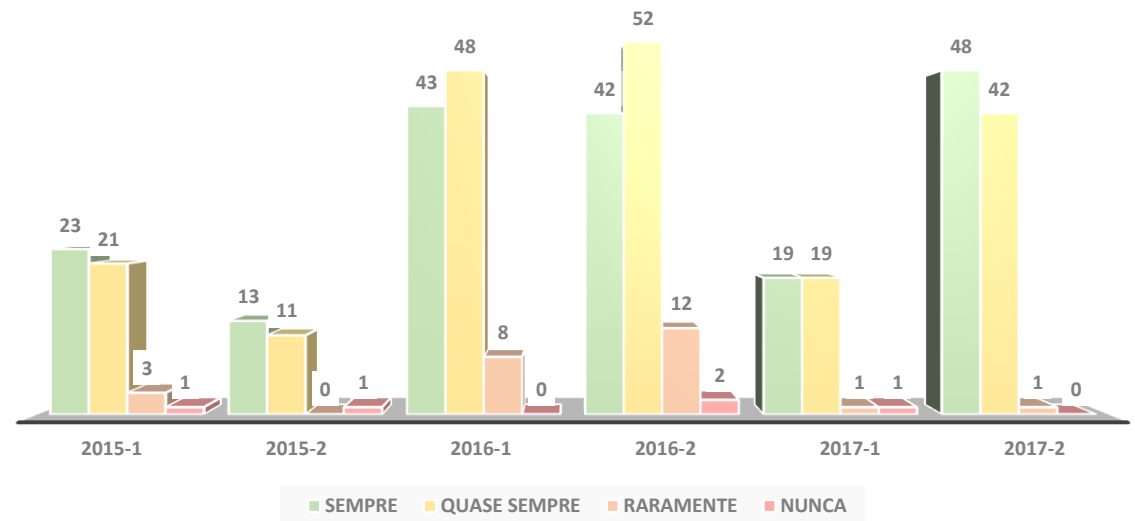
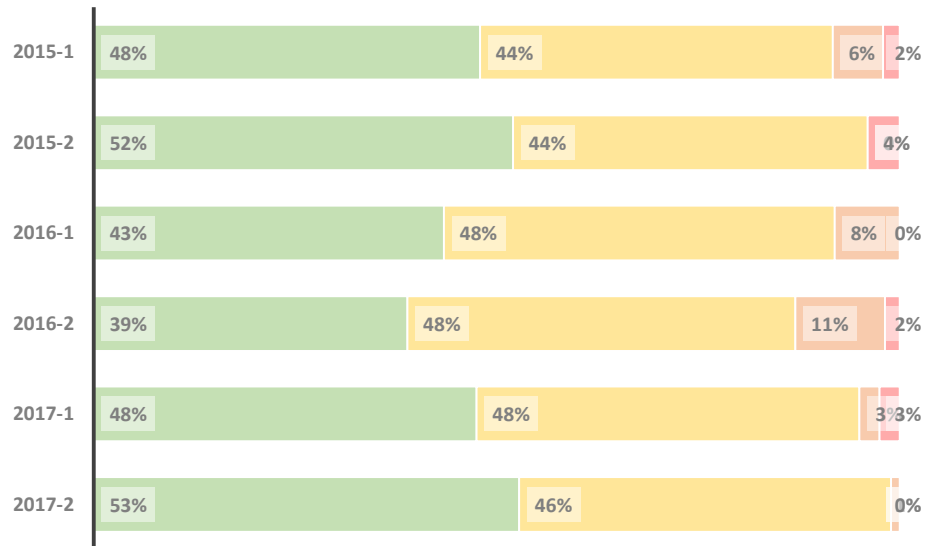
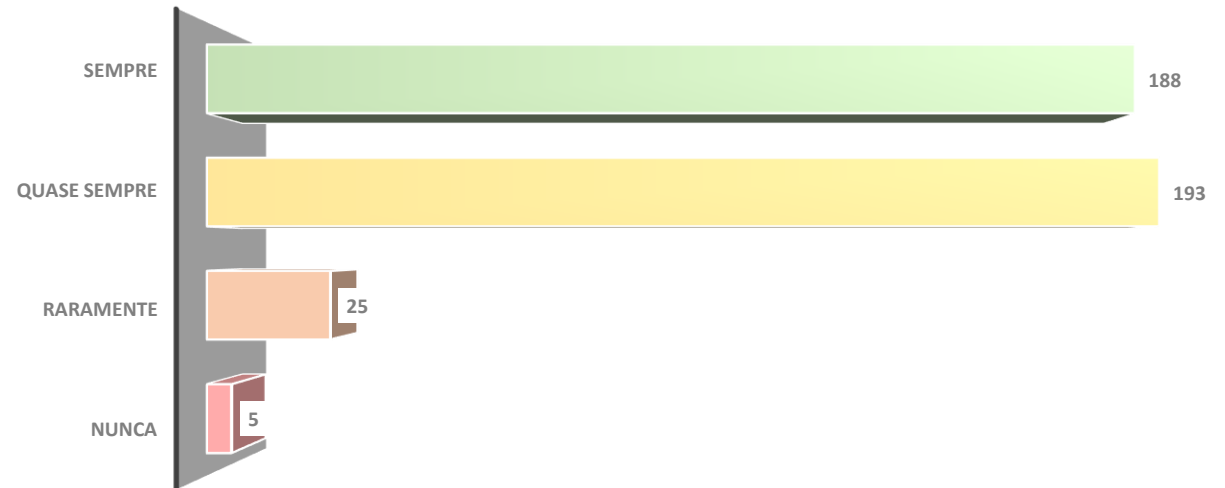
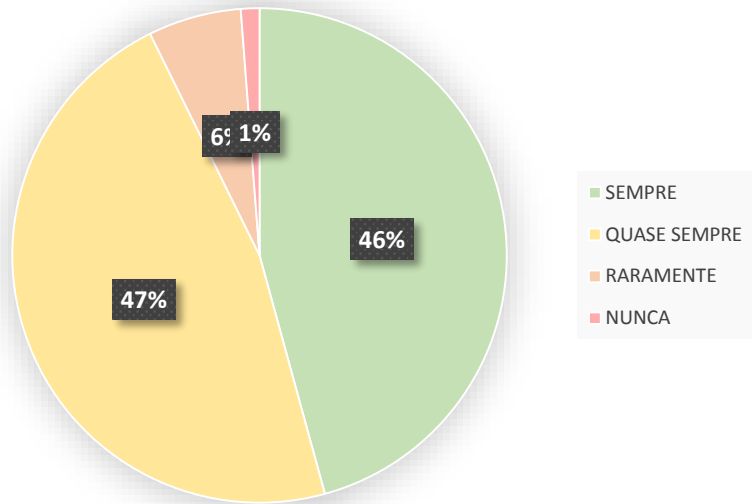


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



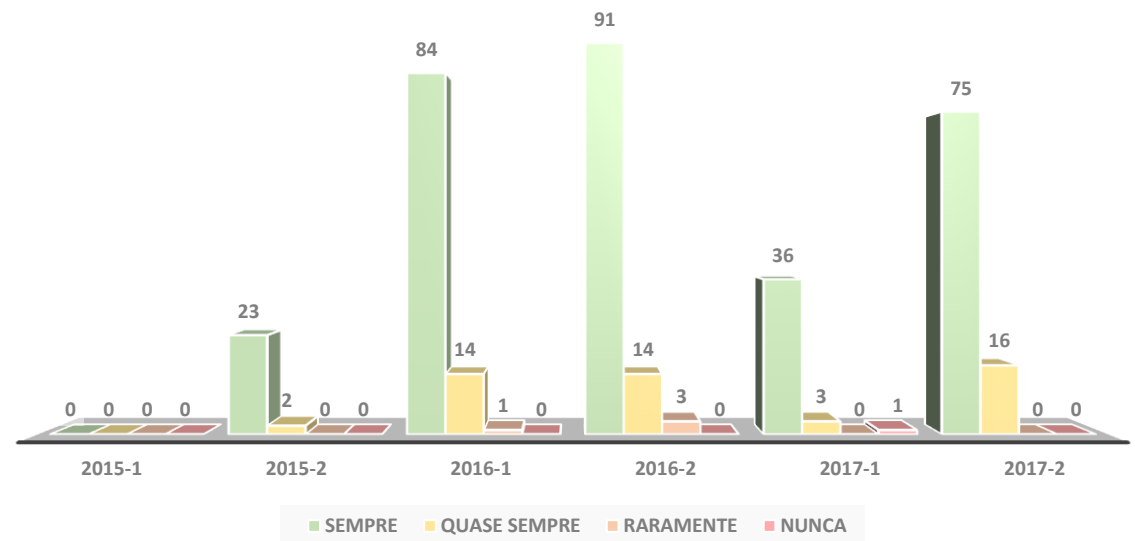
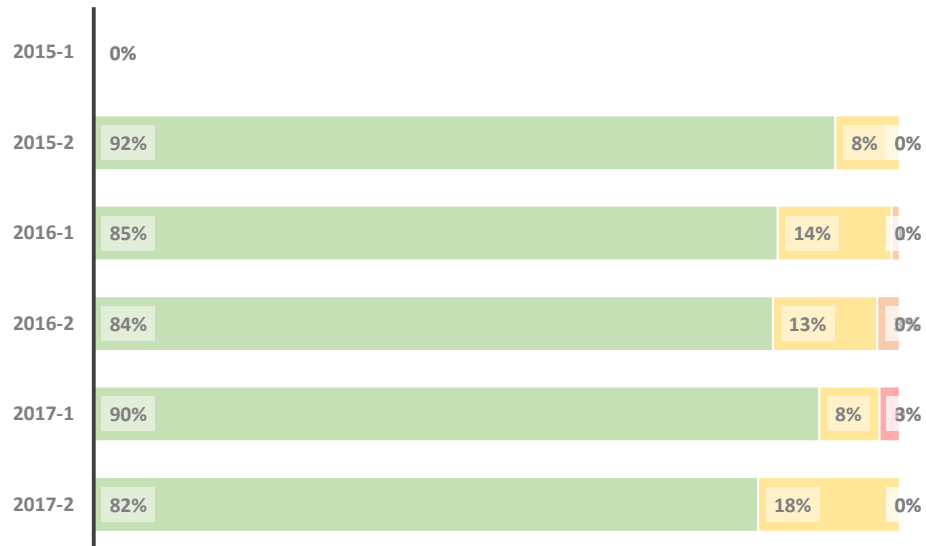
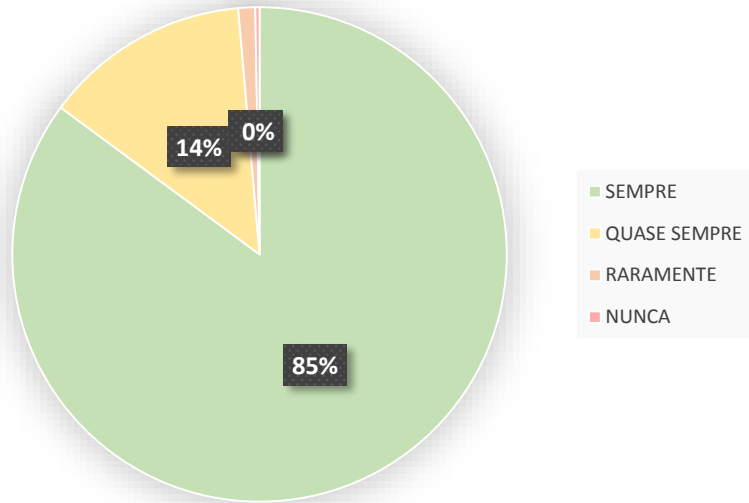


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



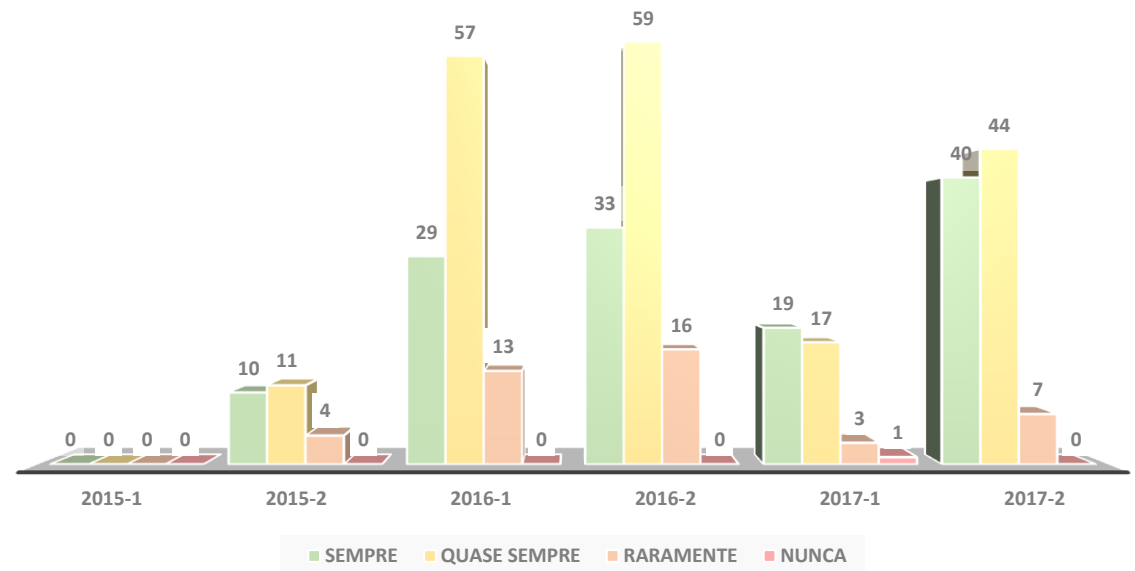
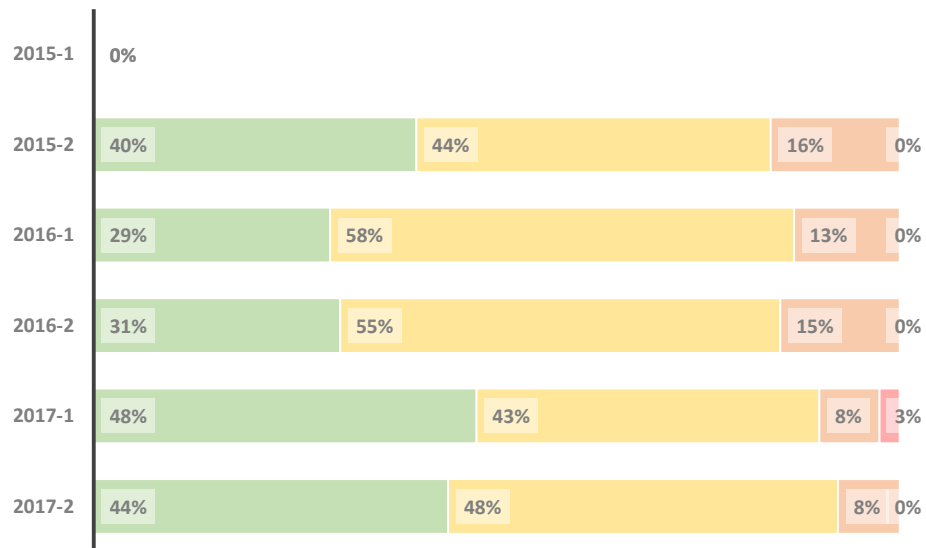
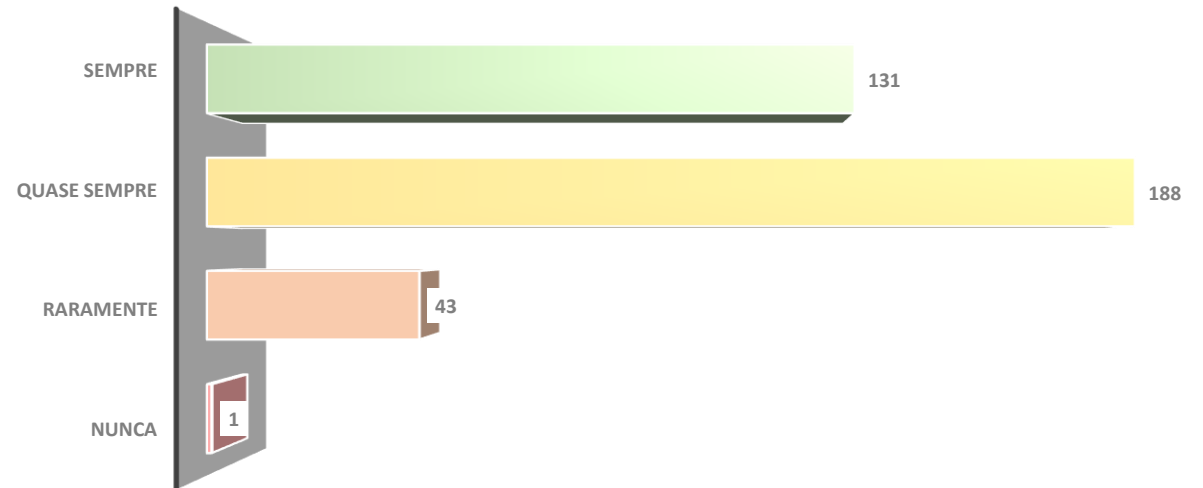
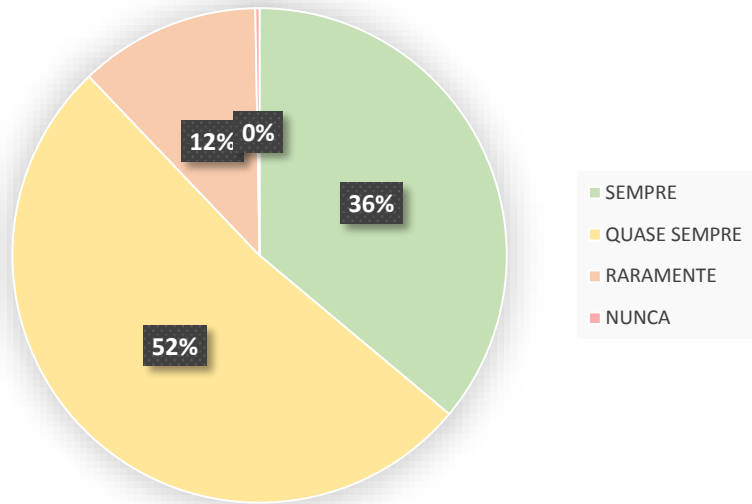


OS PROFESSORES: fazem chamada?



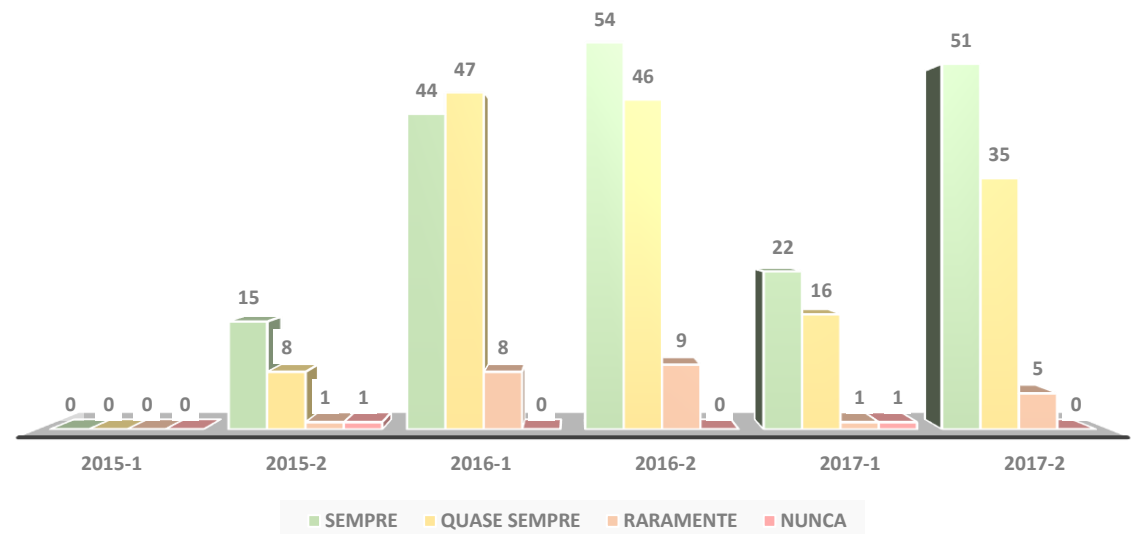
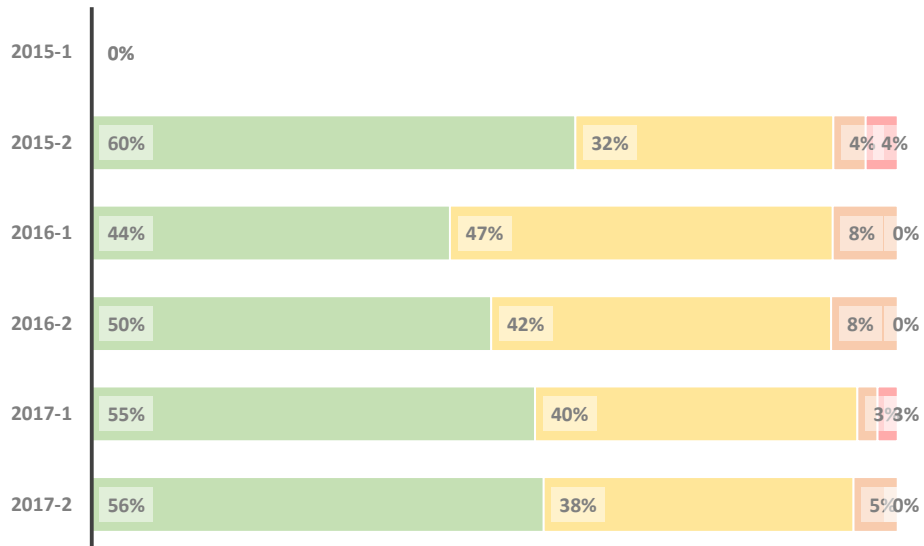
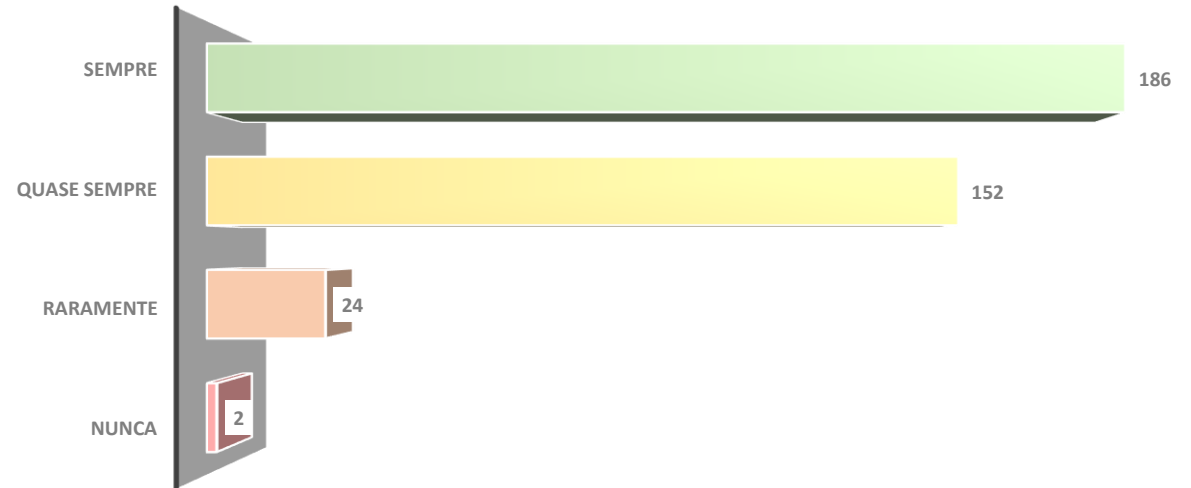
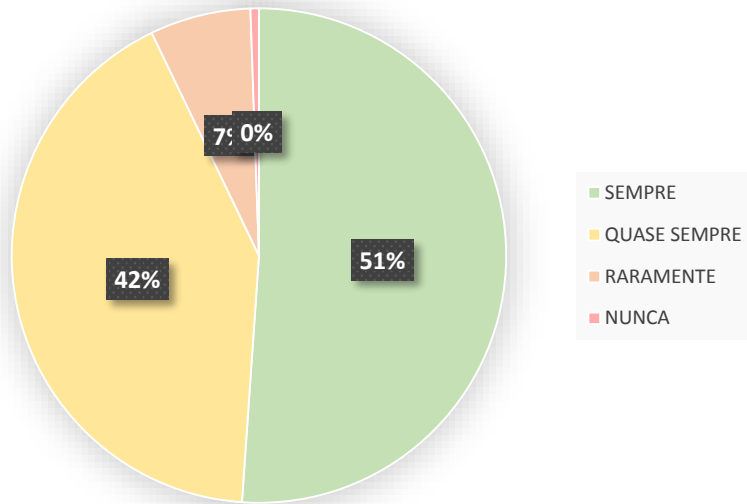


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



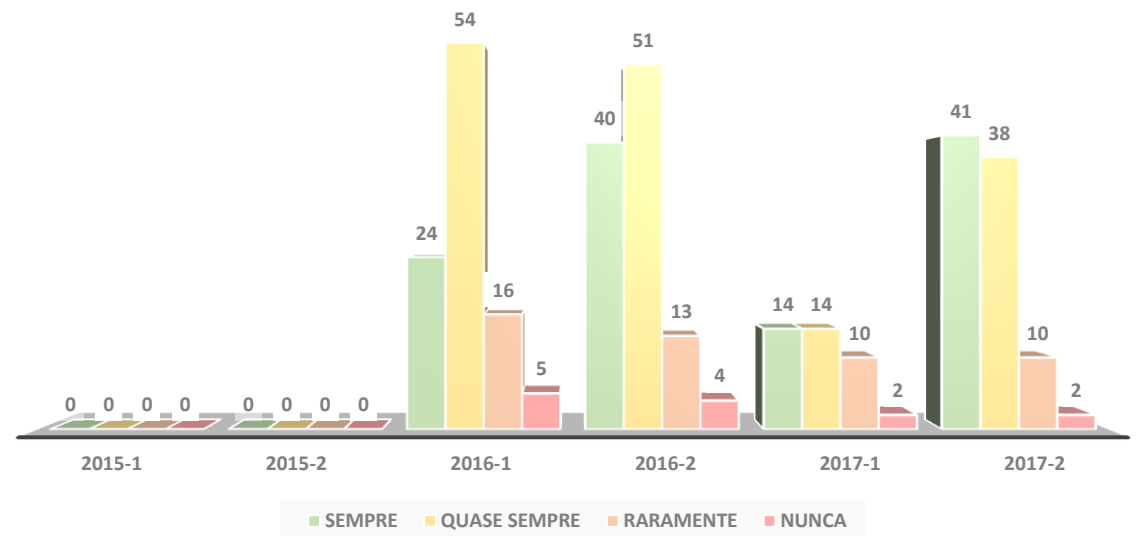
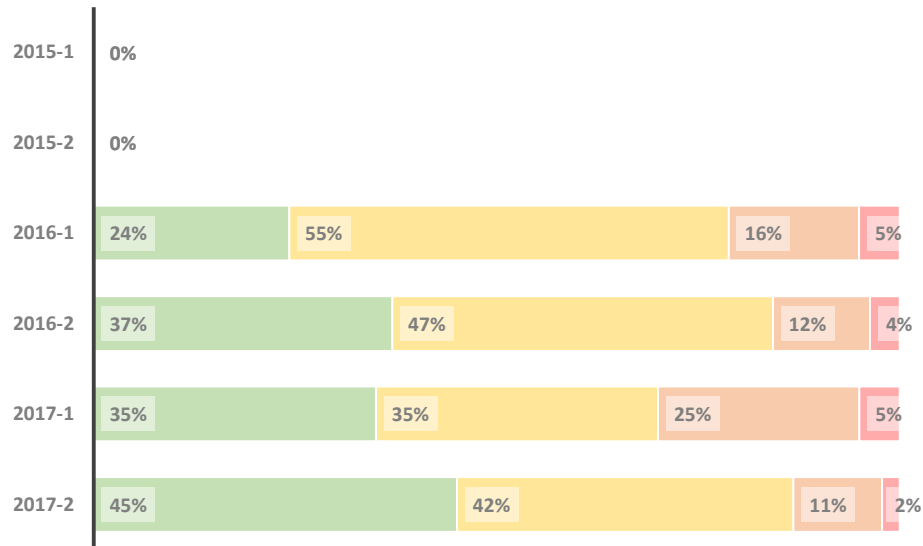
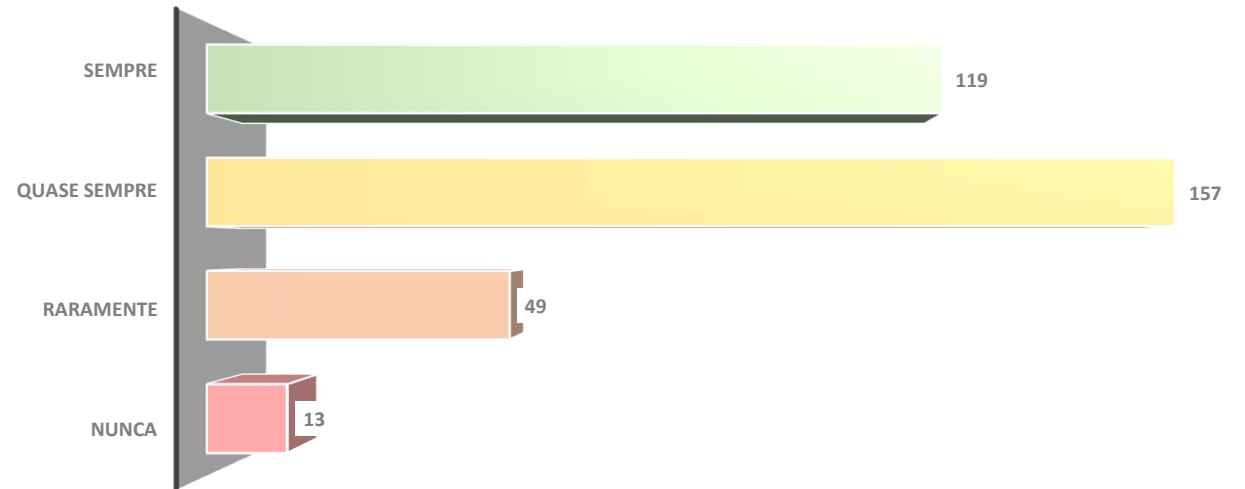
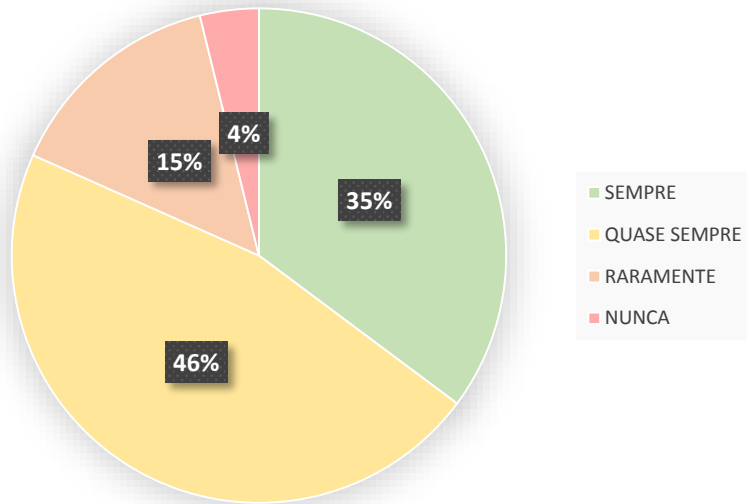


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



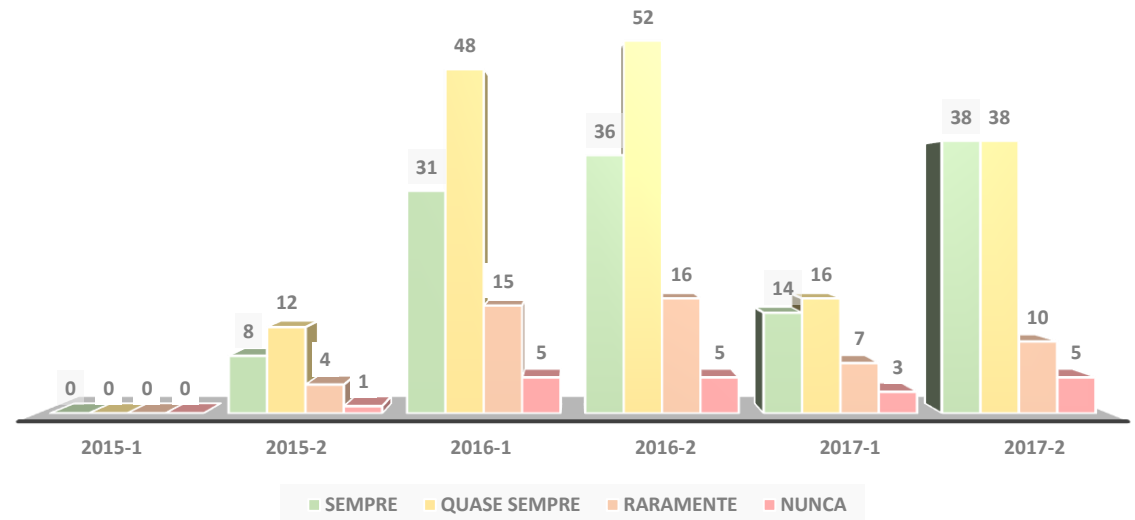
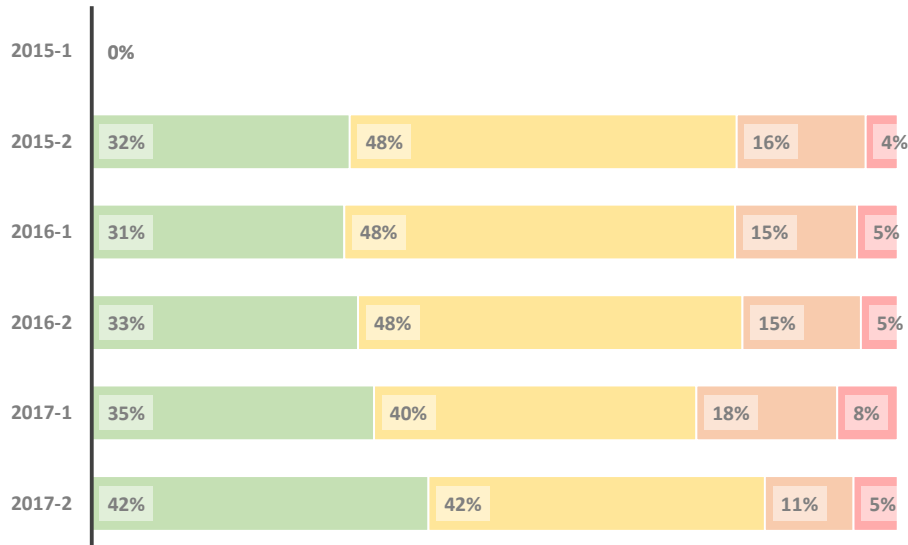
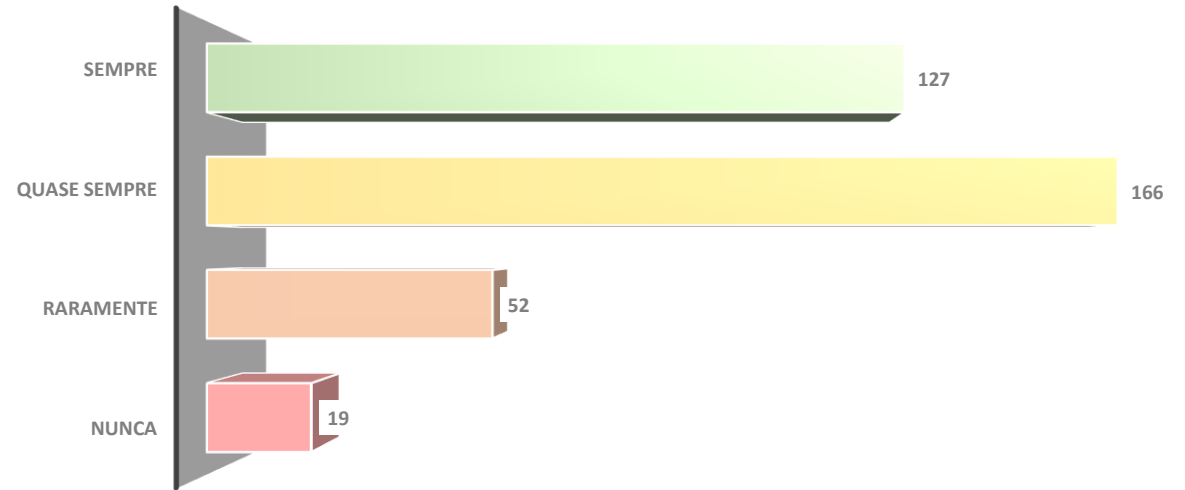
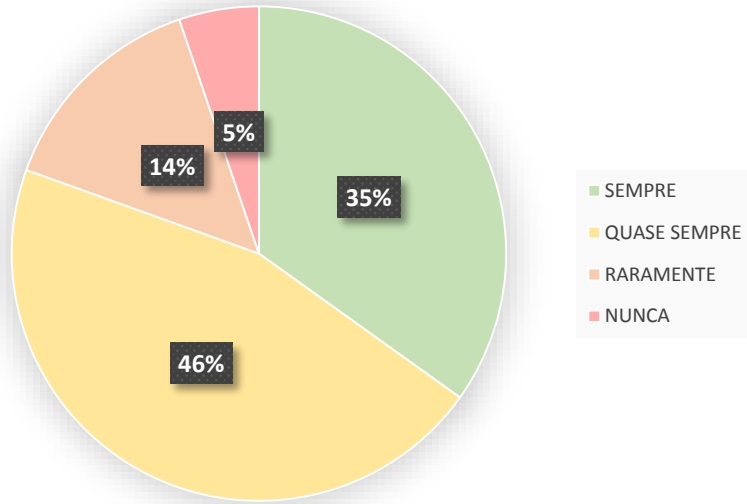


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



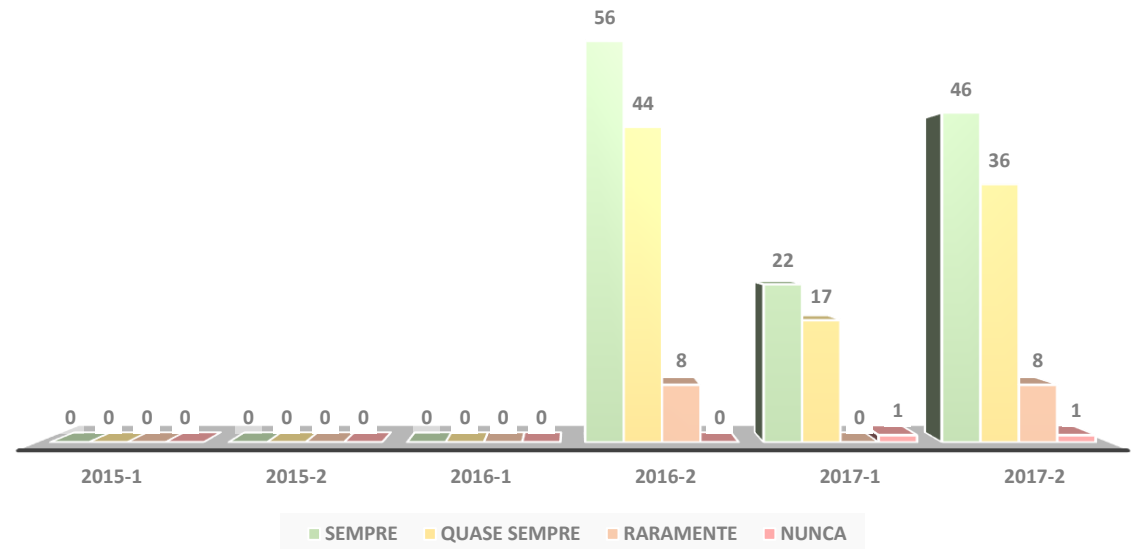
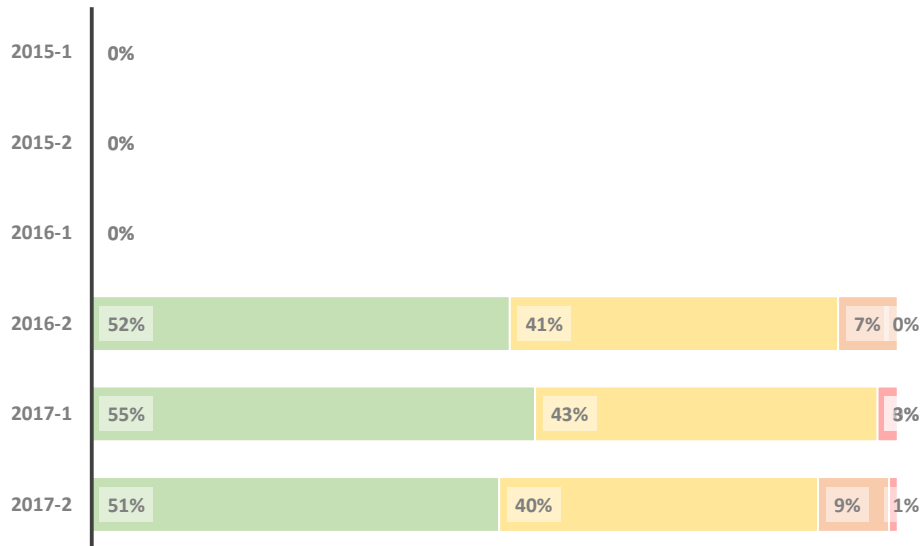
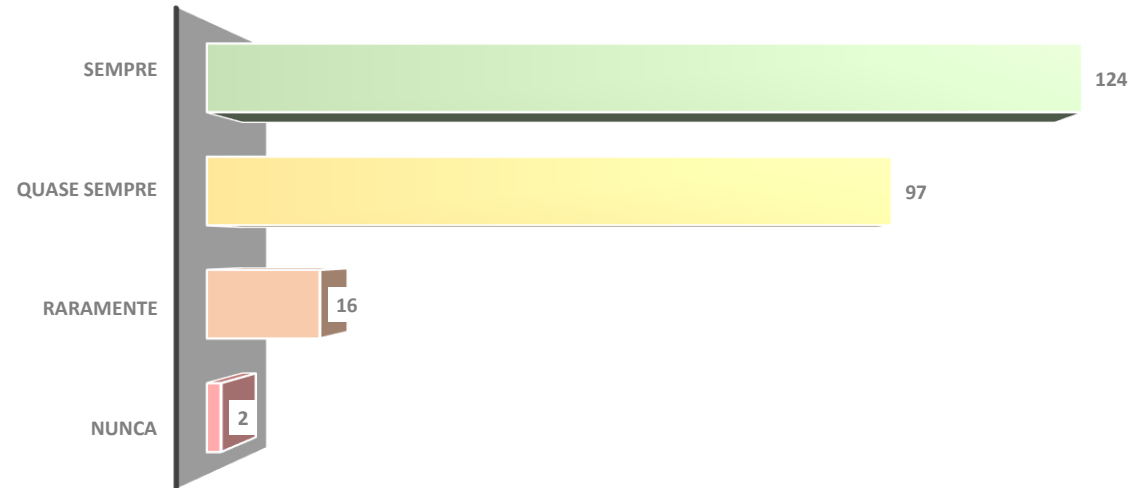
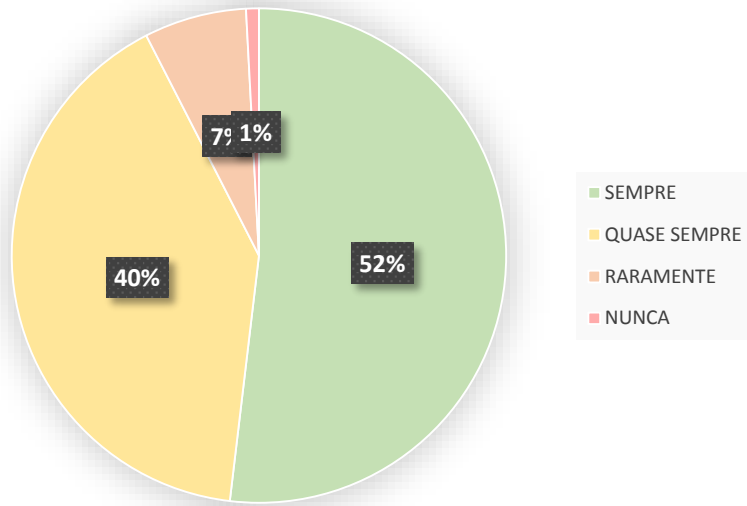


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



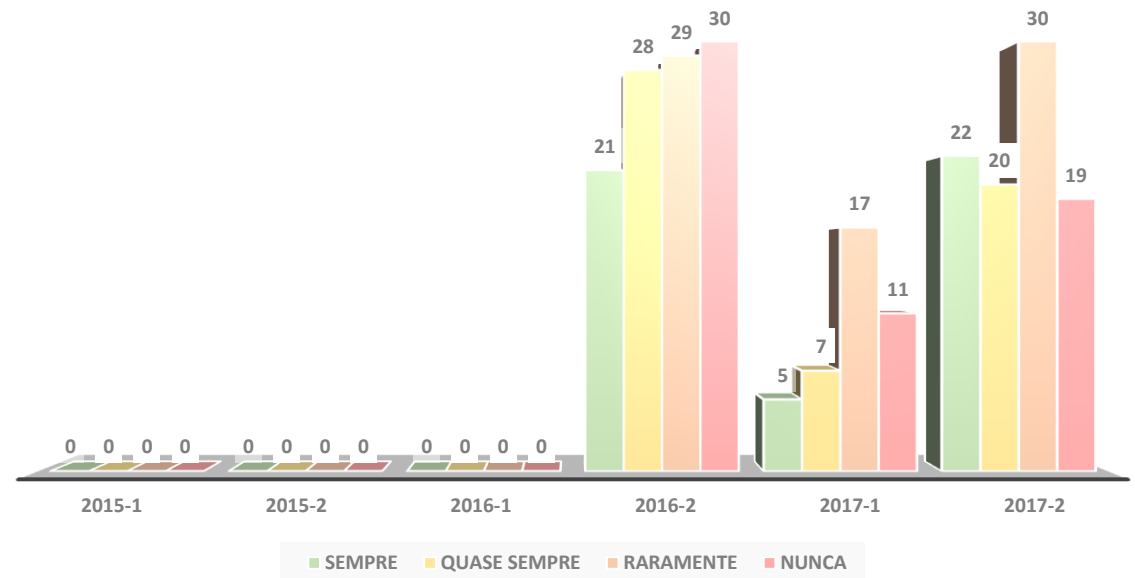
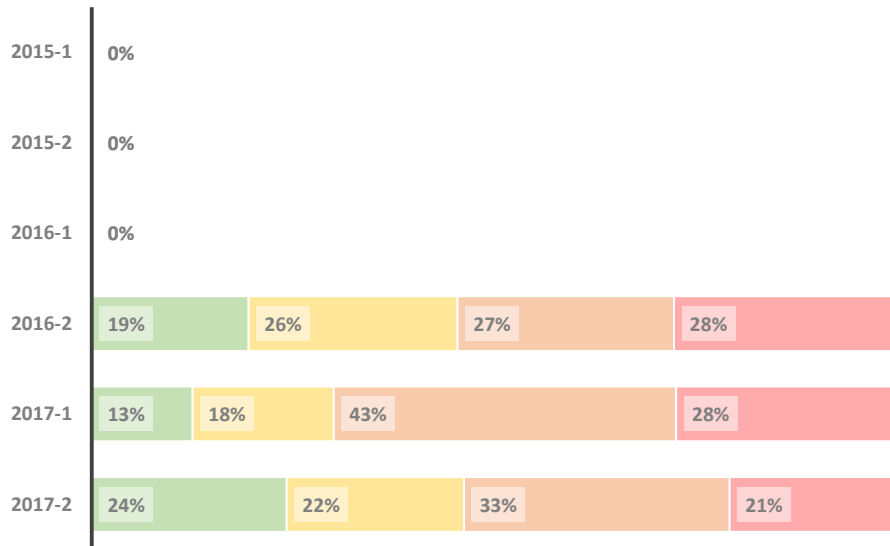
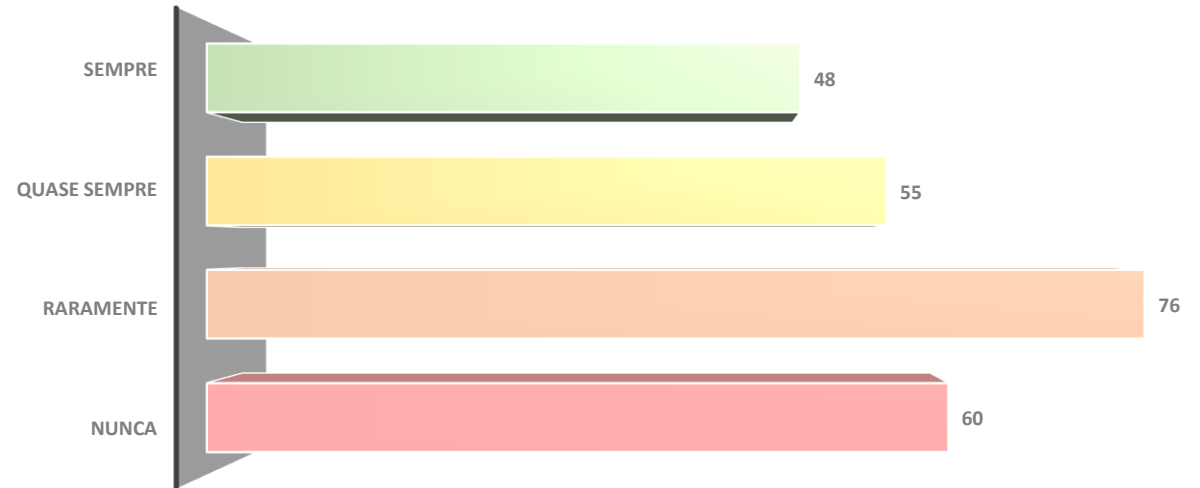
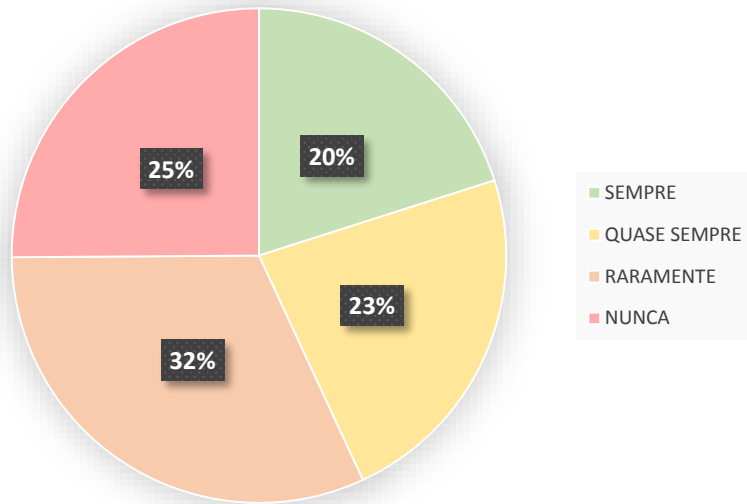


Você acessa o aluno online frequentemente?



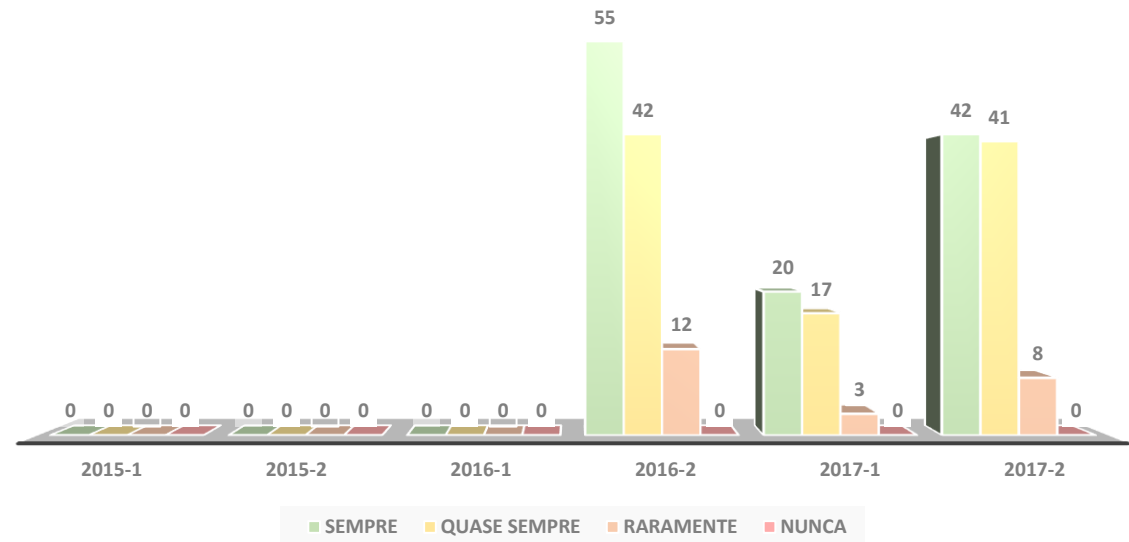
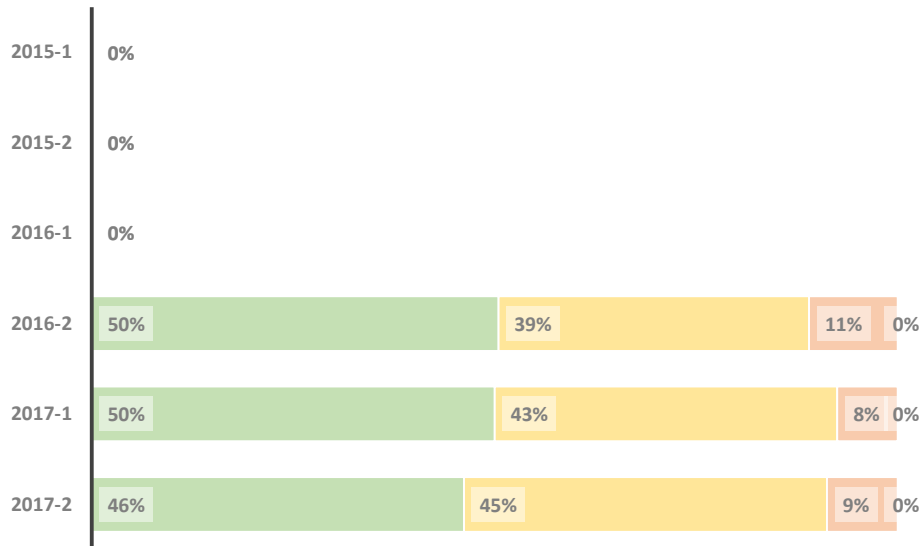
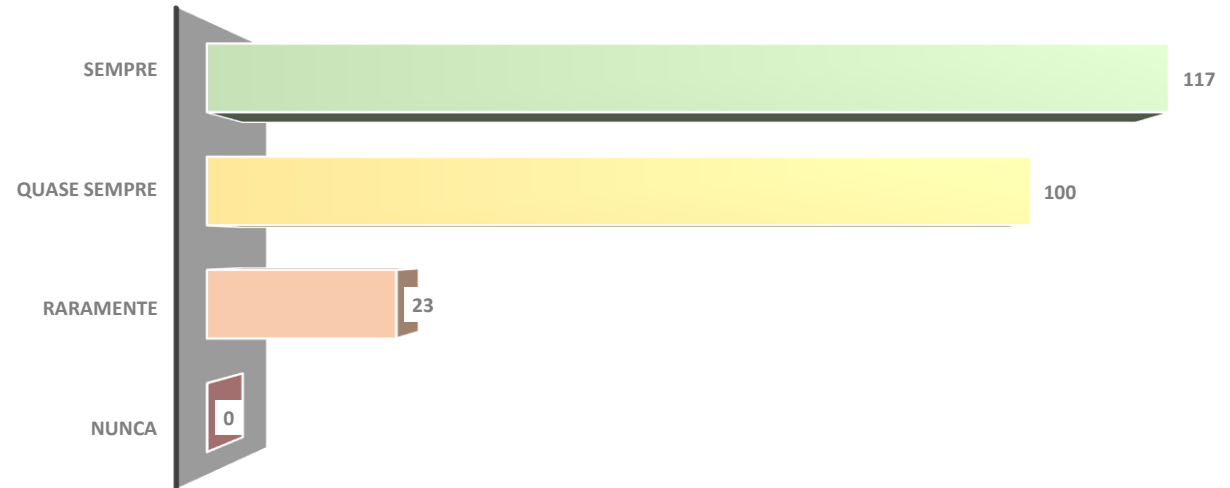
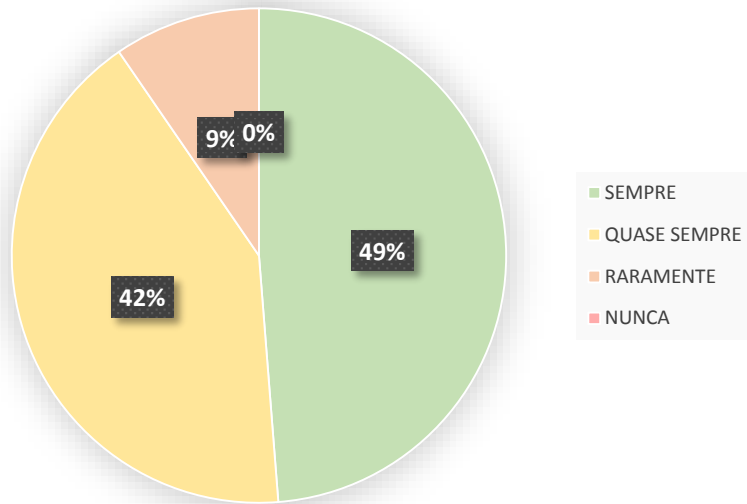


Você acessa o Office365 (email) frequentemente?



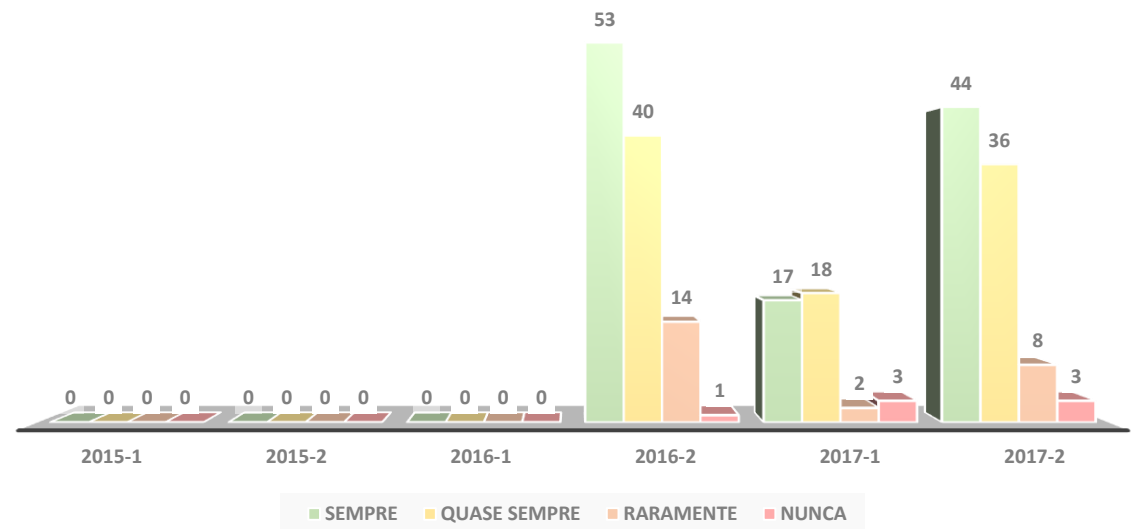
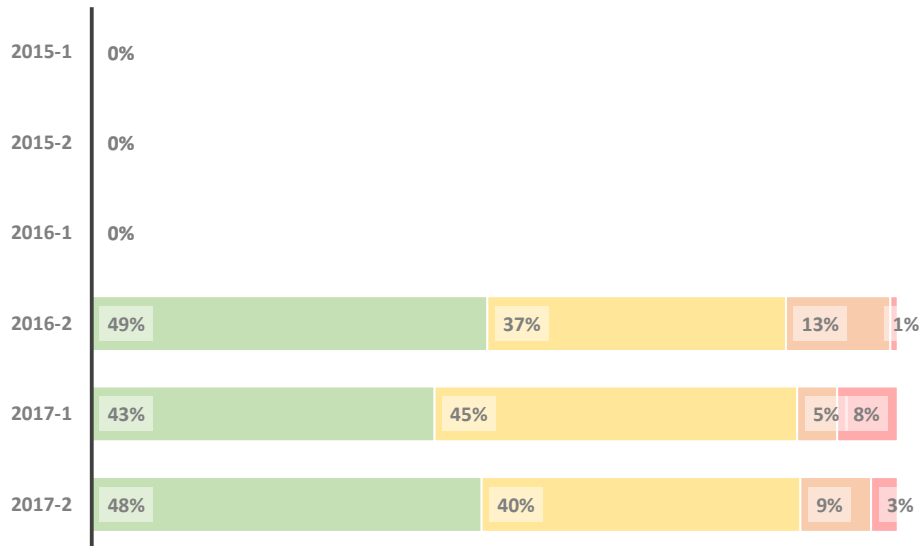
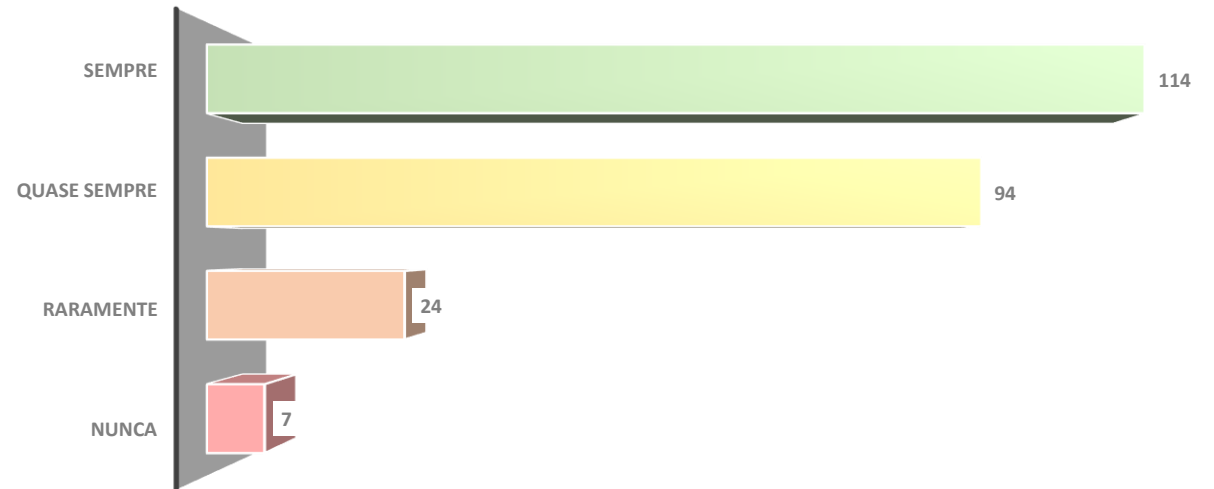
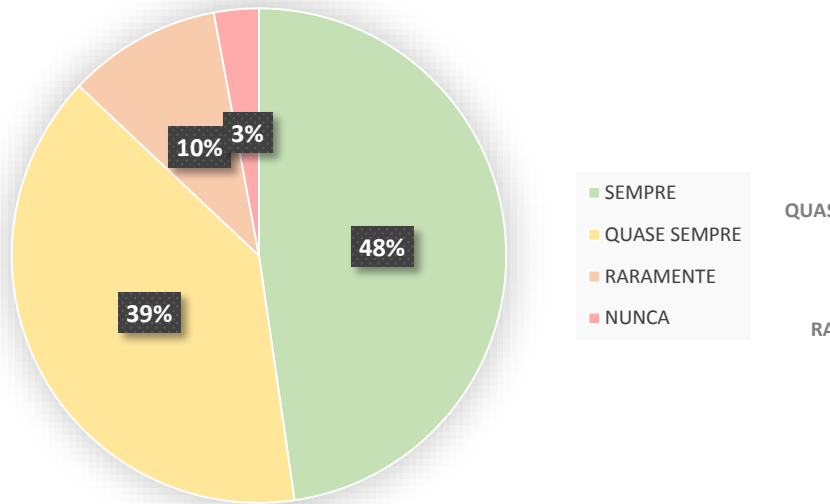


Você acessa o portal frequentemente?



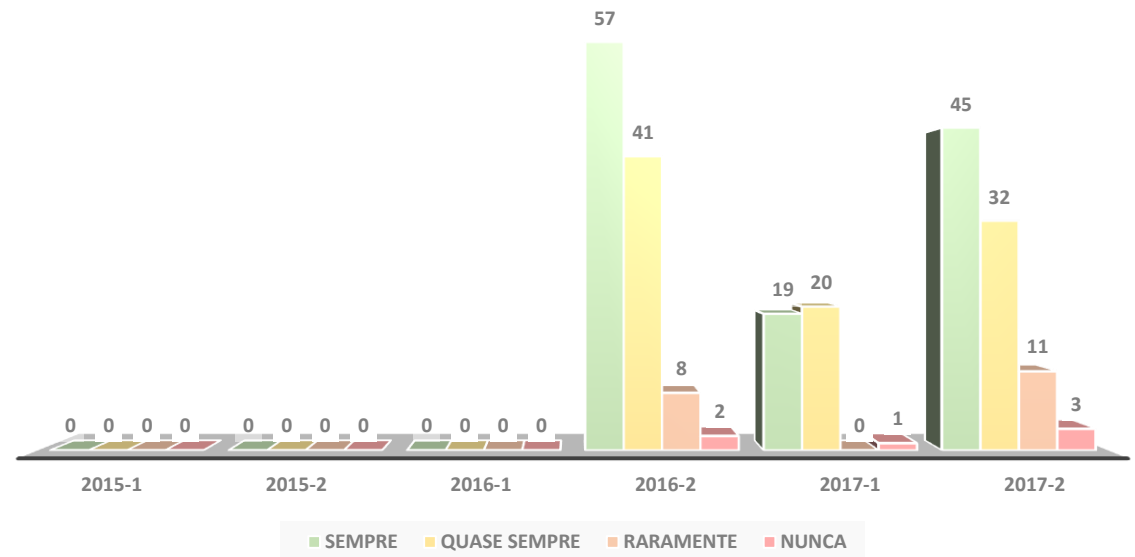
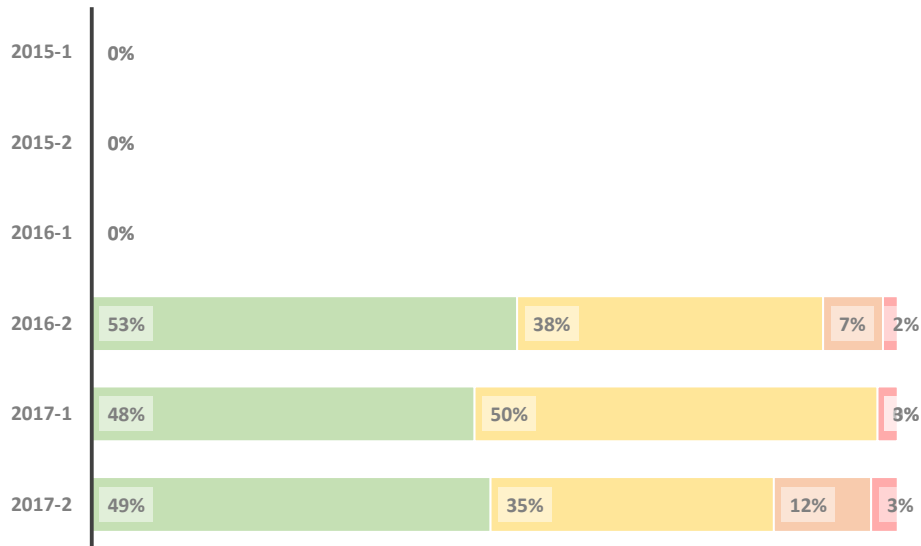
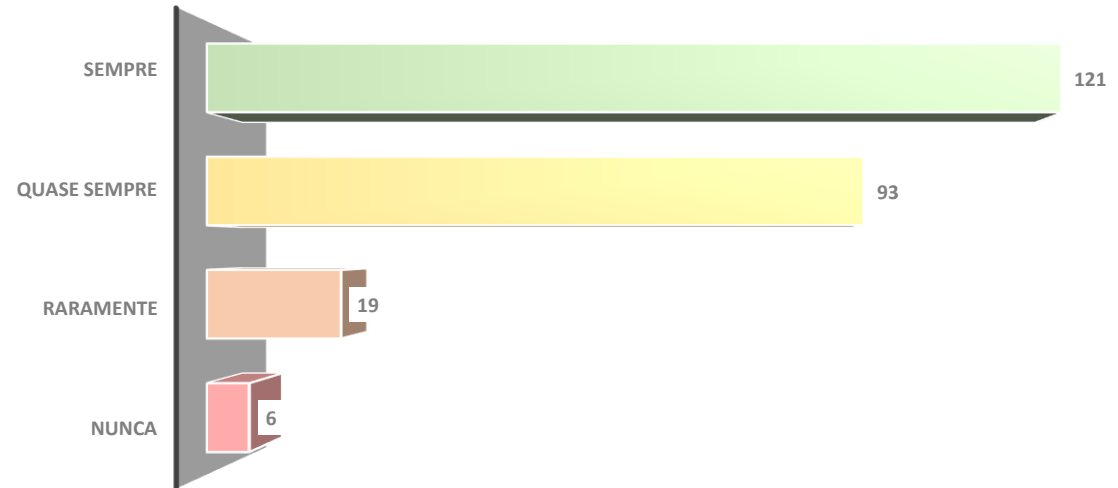
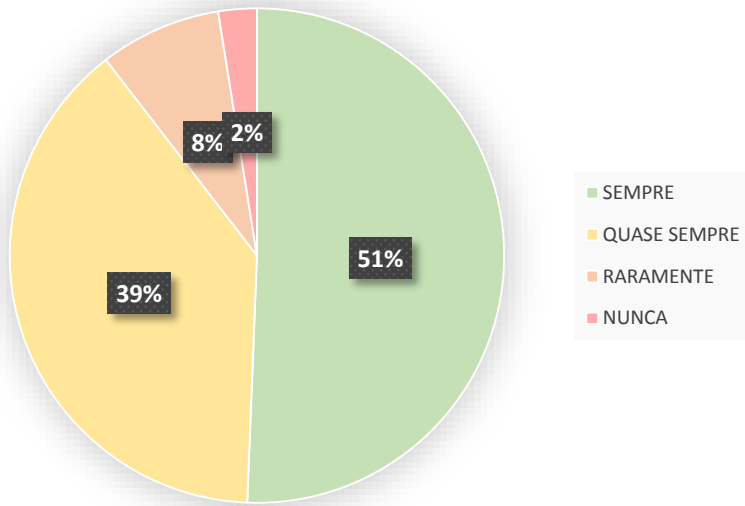


Você se sente apto para utilizar os recursos de TI?



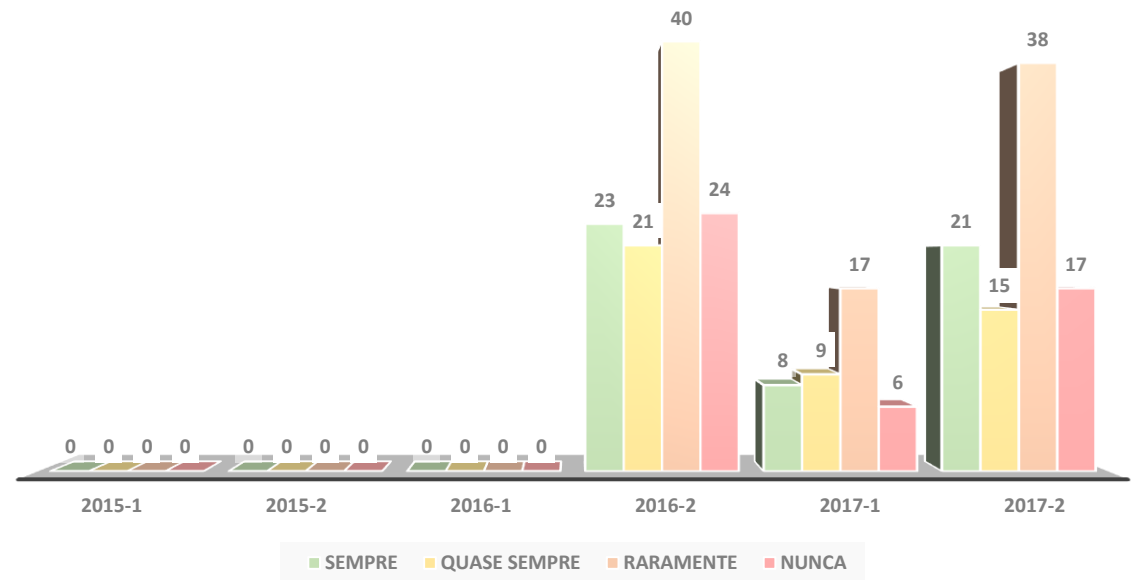
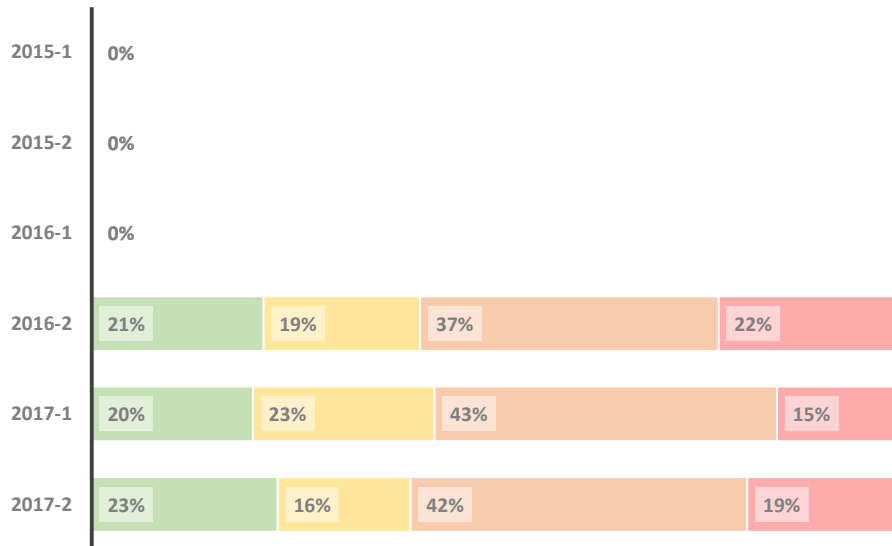
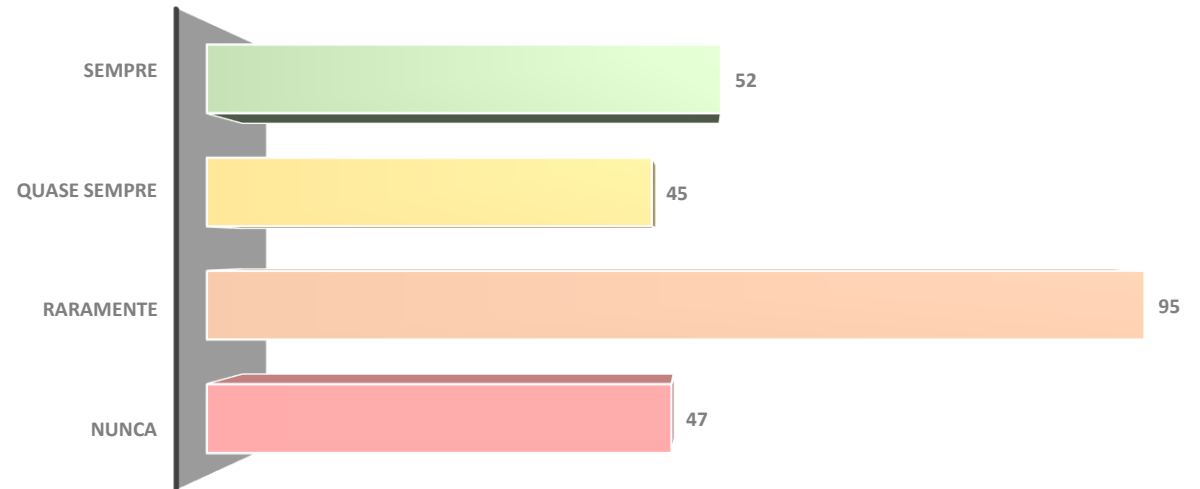
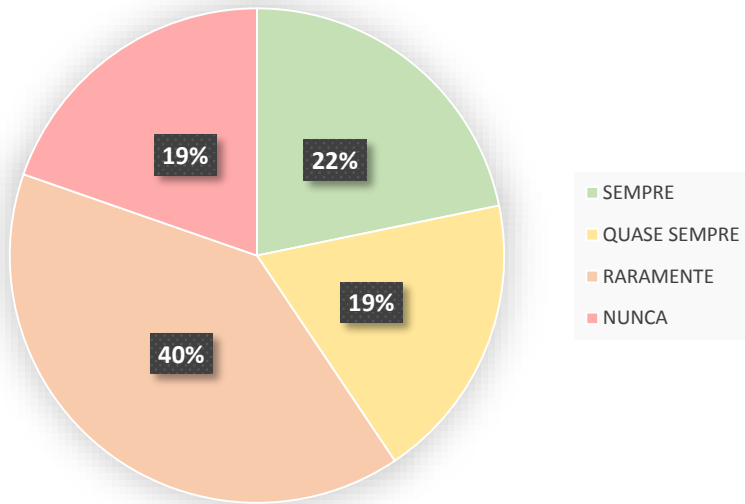


Você utiliza o Moodlerooms (AVA) frequentemente?



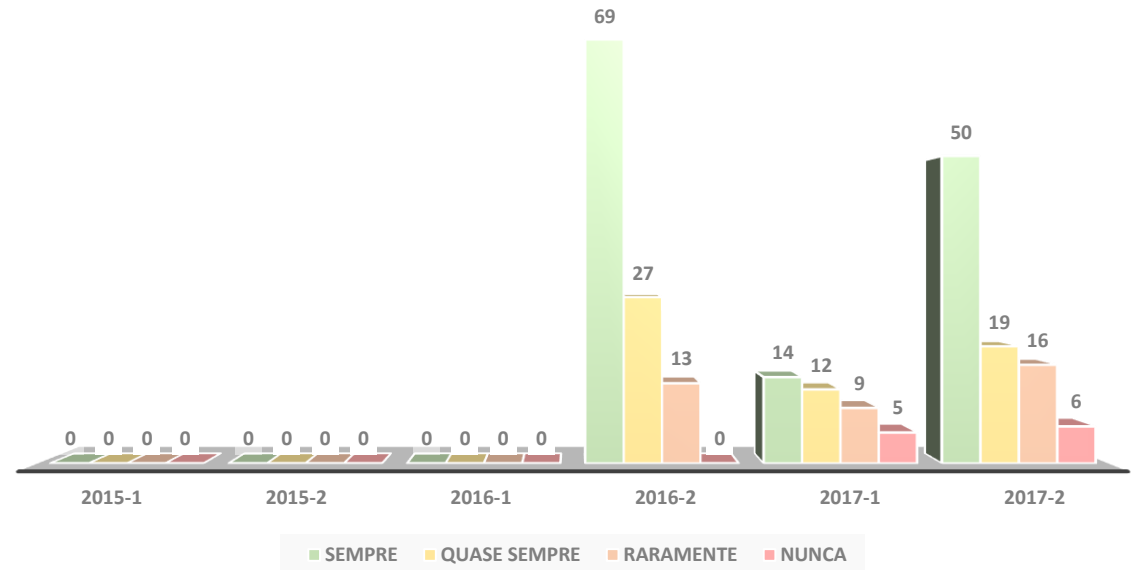
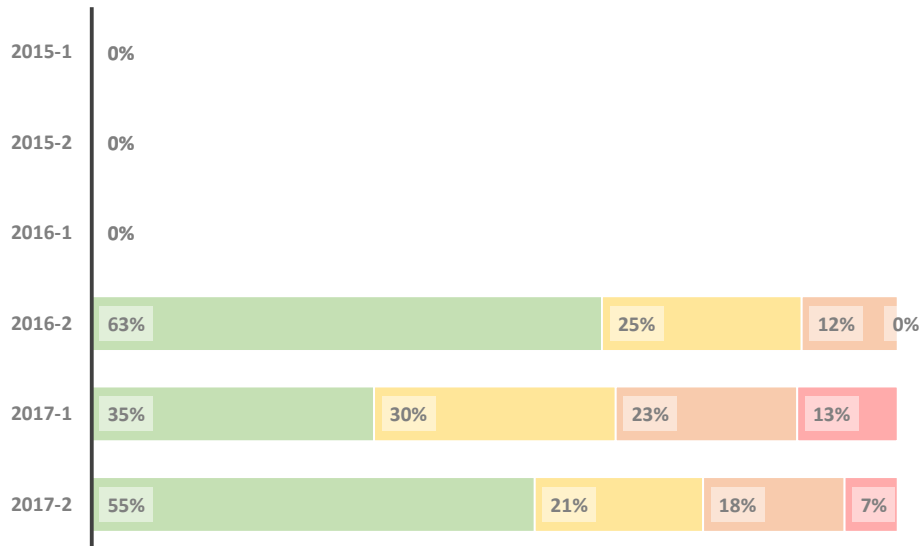
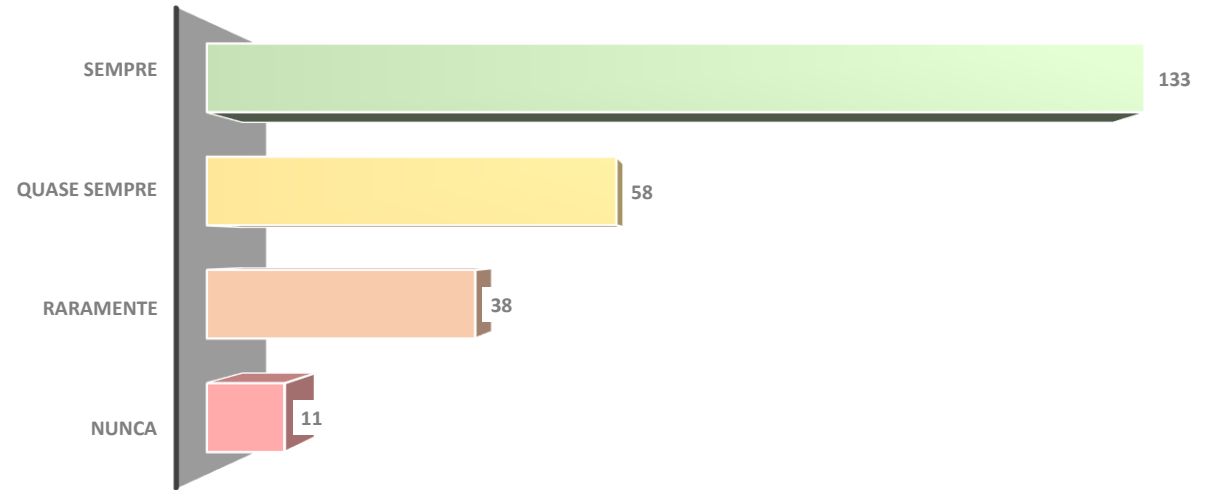
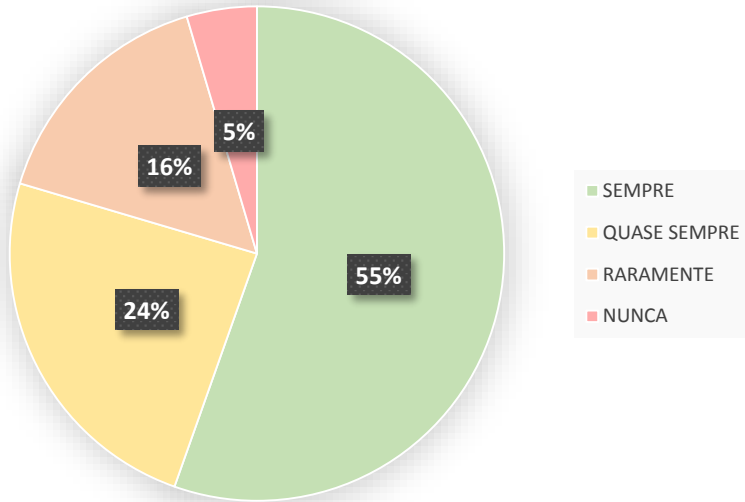


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



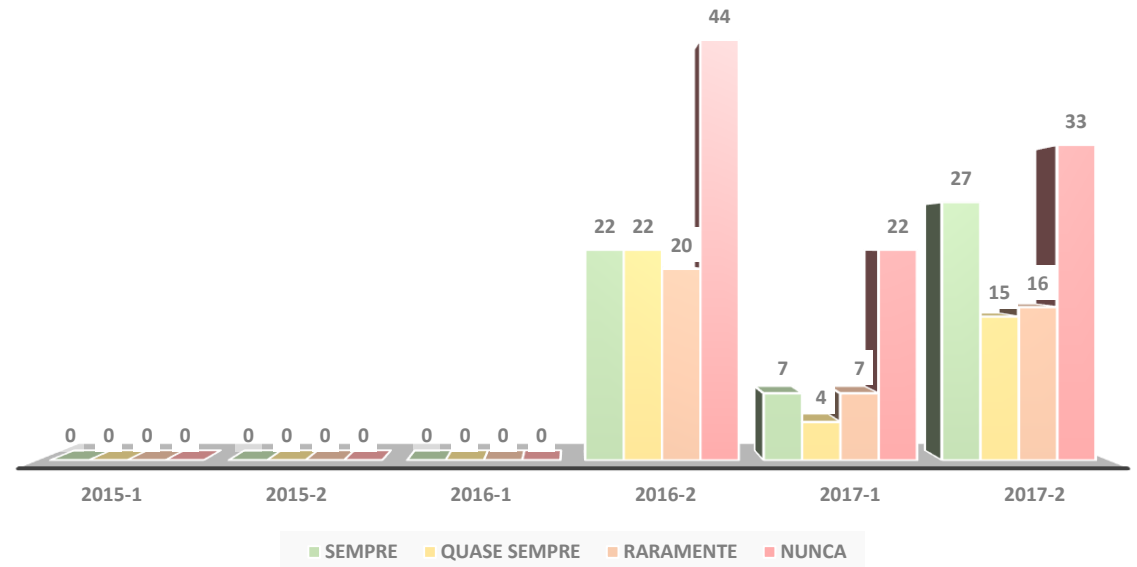
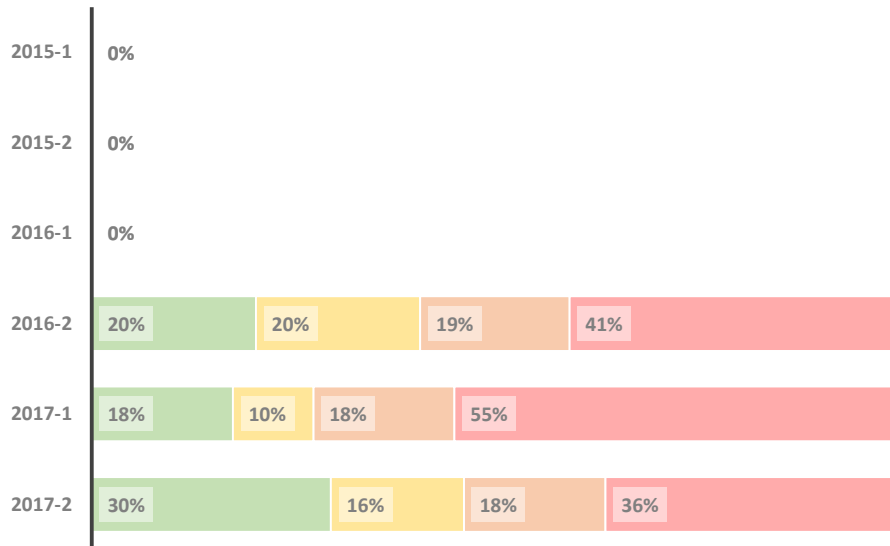
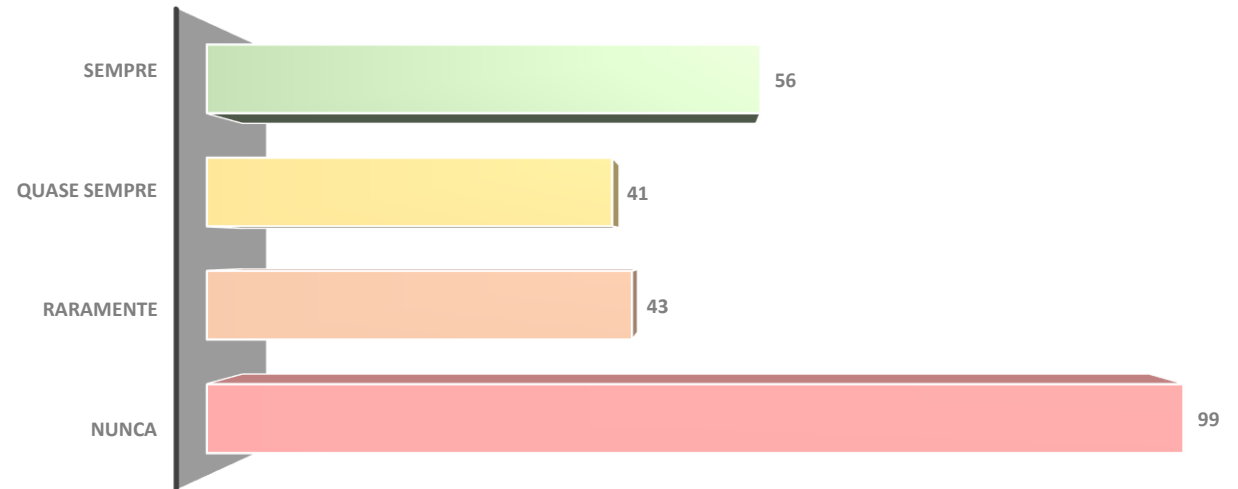
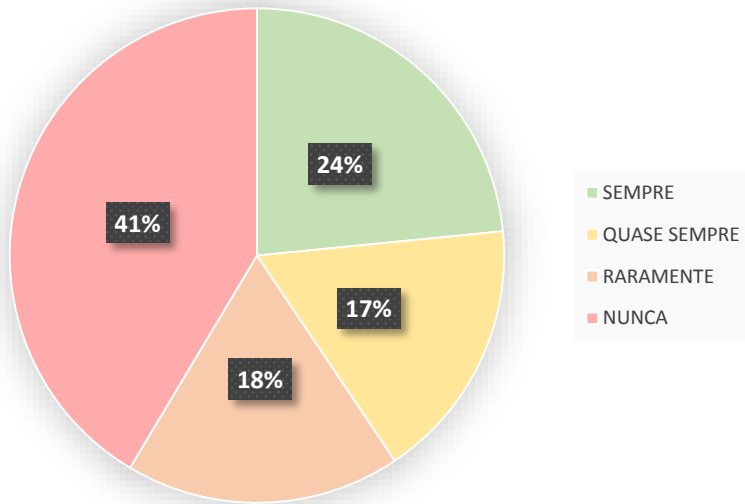


Você utiliza o recurso de internet frequente?



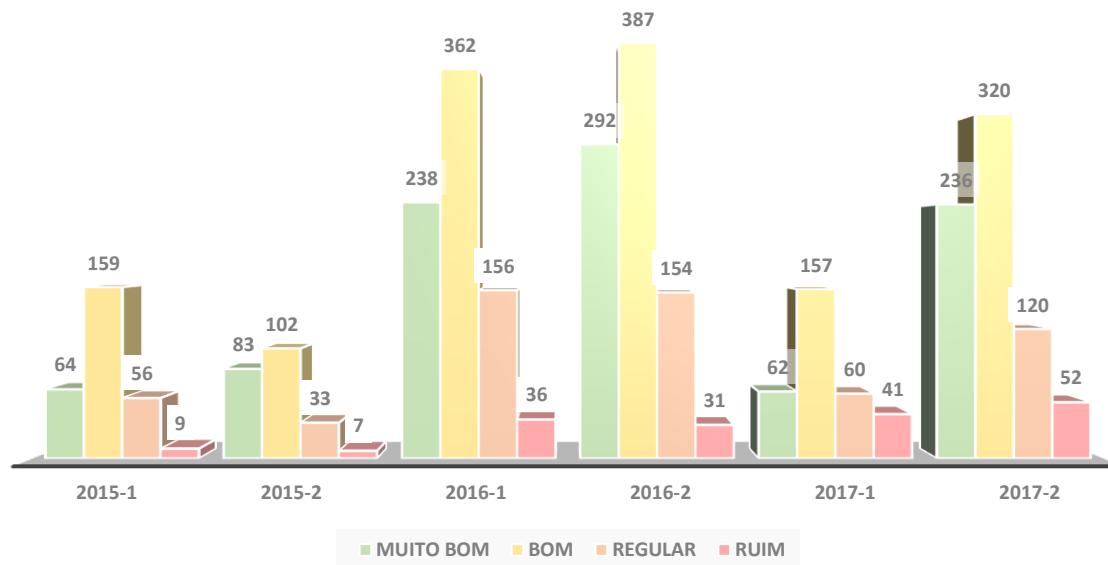
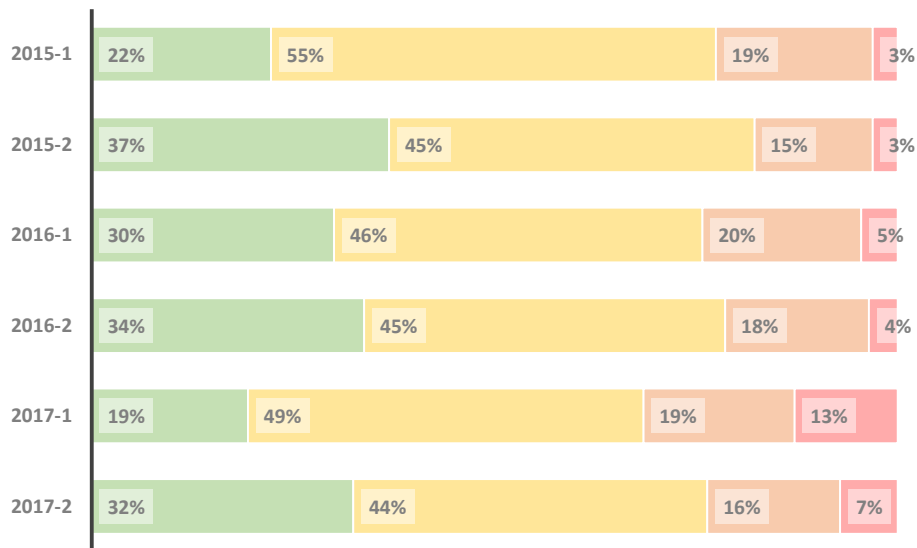
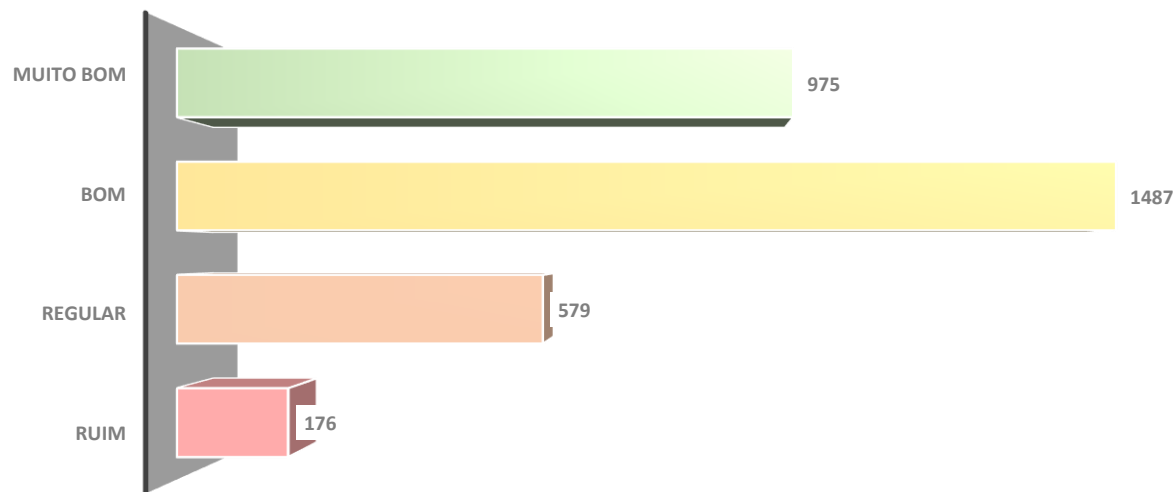
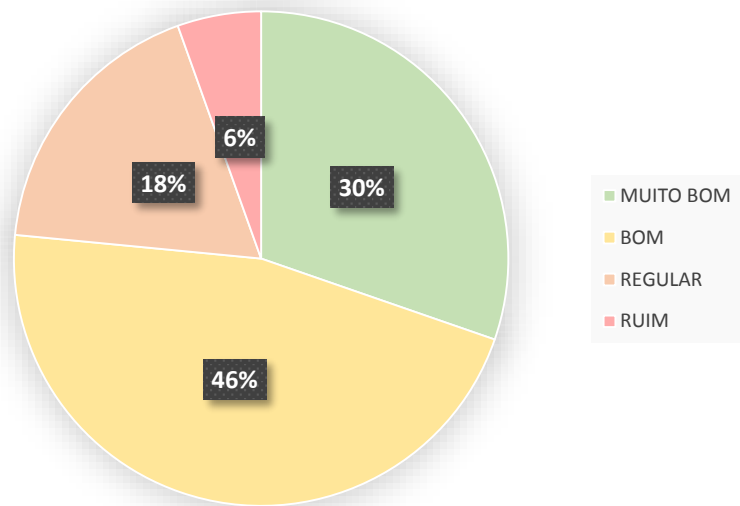


Você utiliza o recurso de WIFI frequentemente?



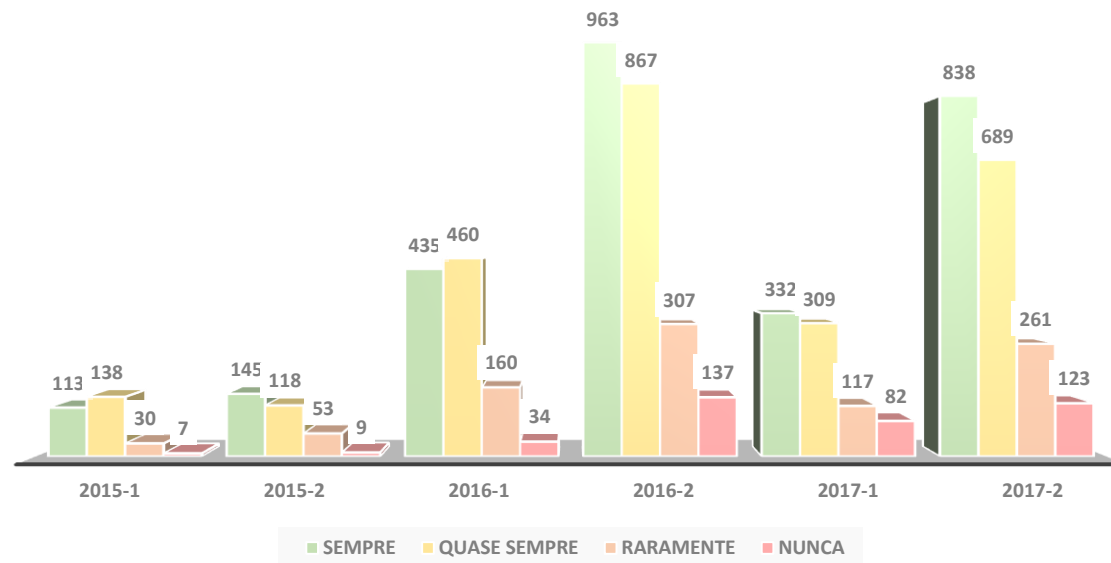
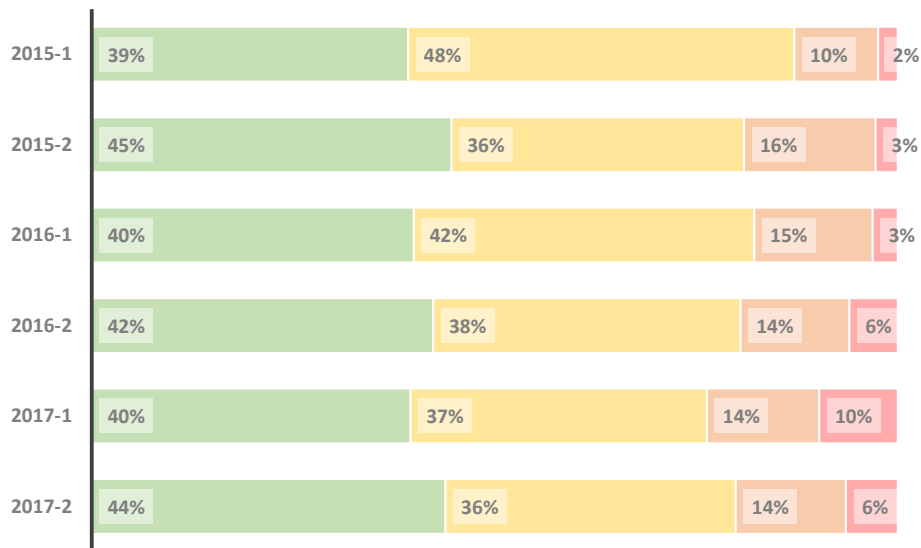
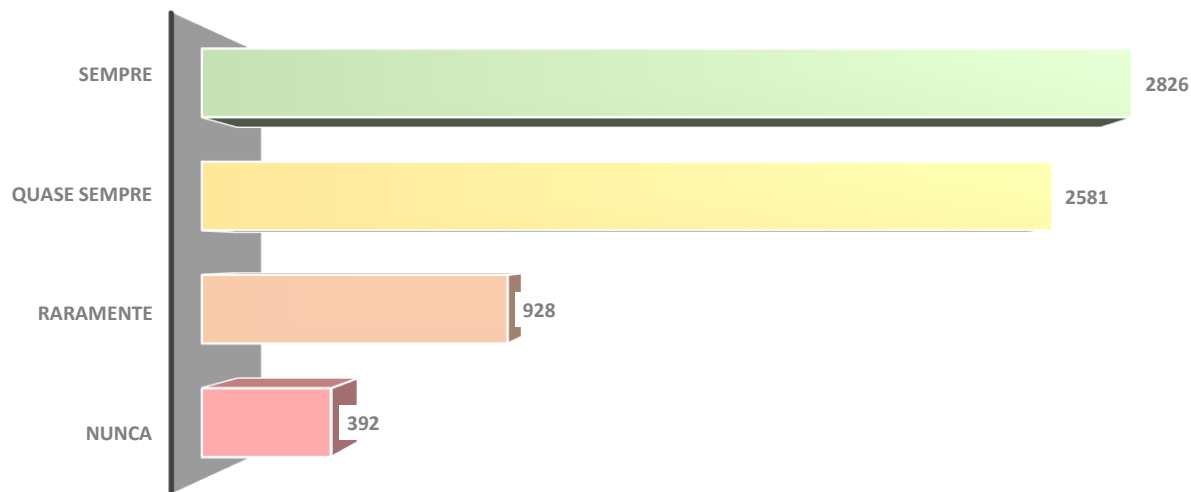
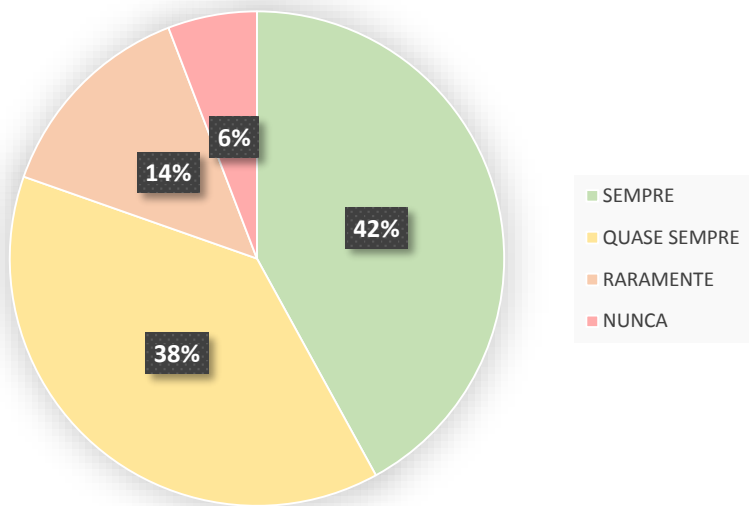


QUESTÕES OBJETIVAS - Qualitativas



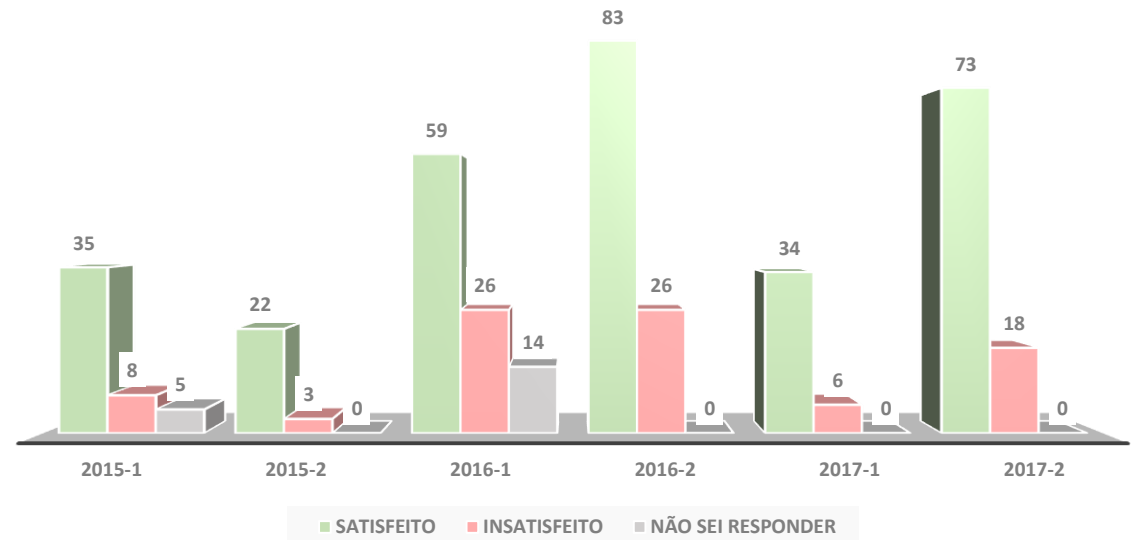
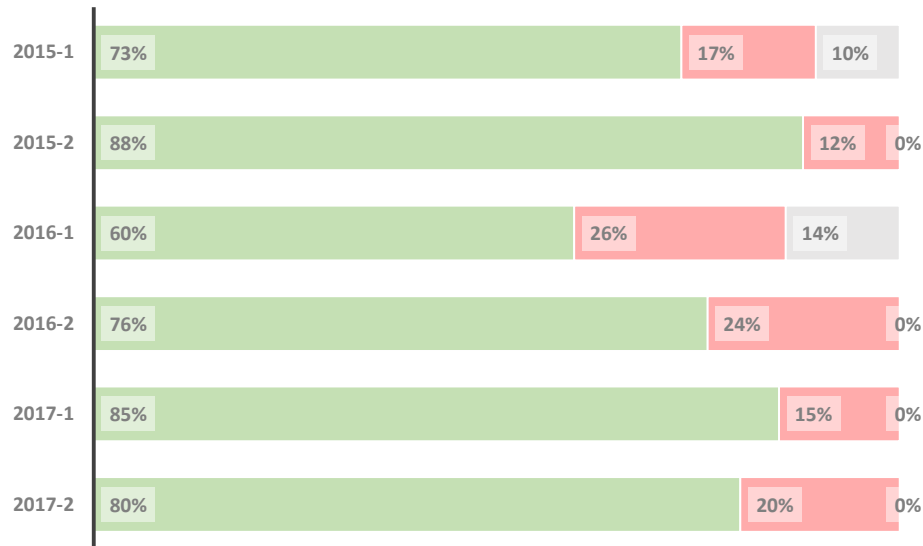
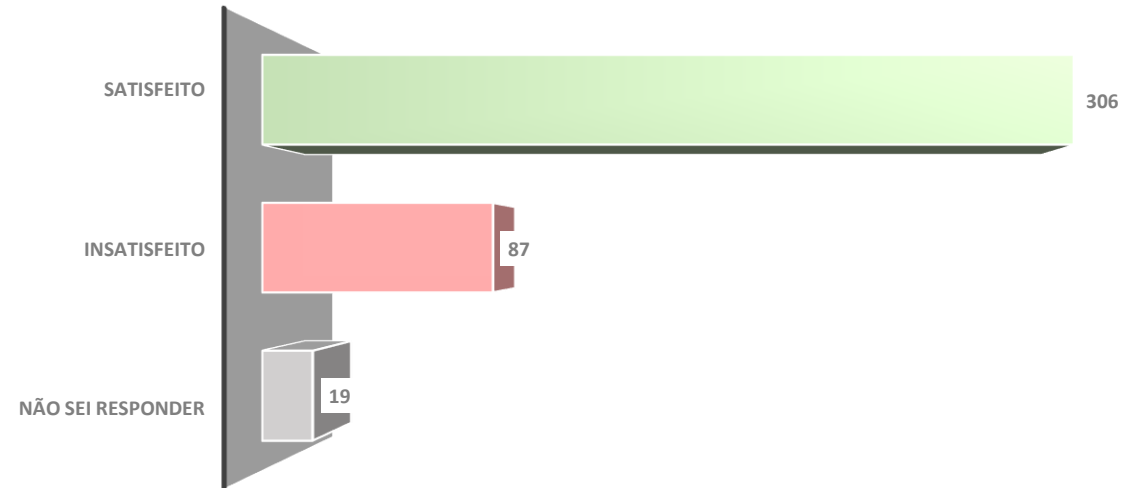
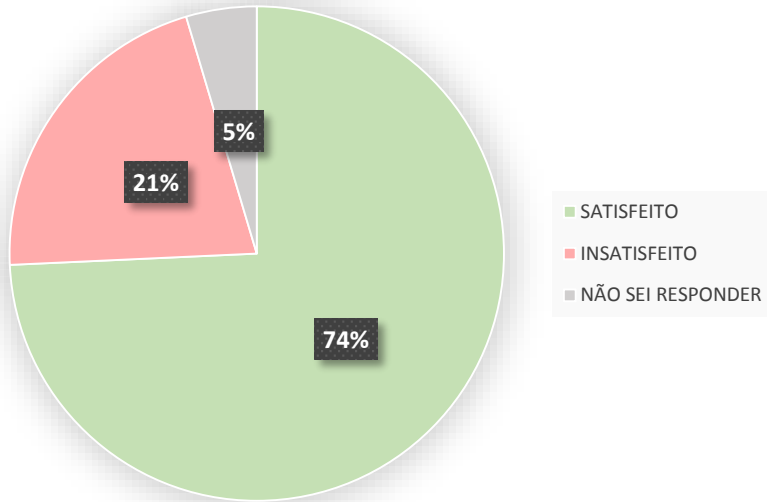


QUESTÕES OBJETIVAS - Periodicidade



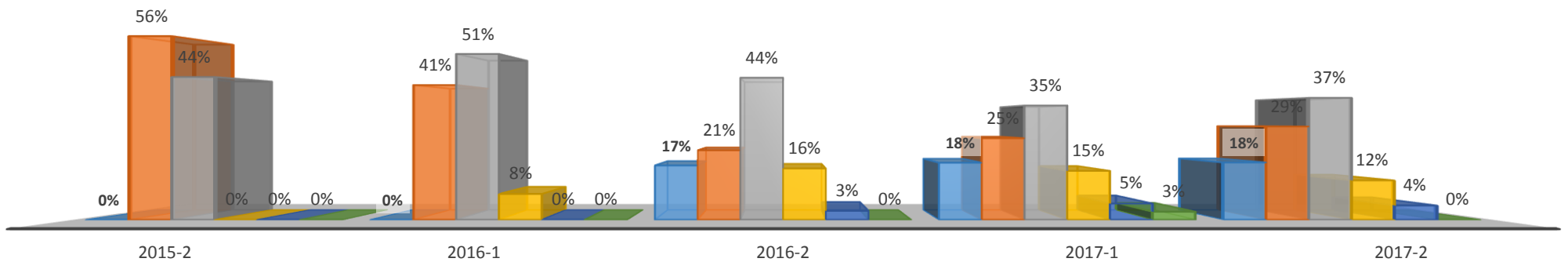
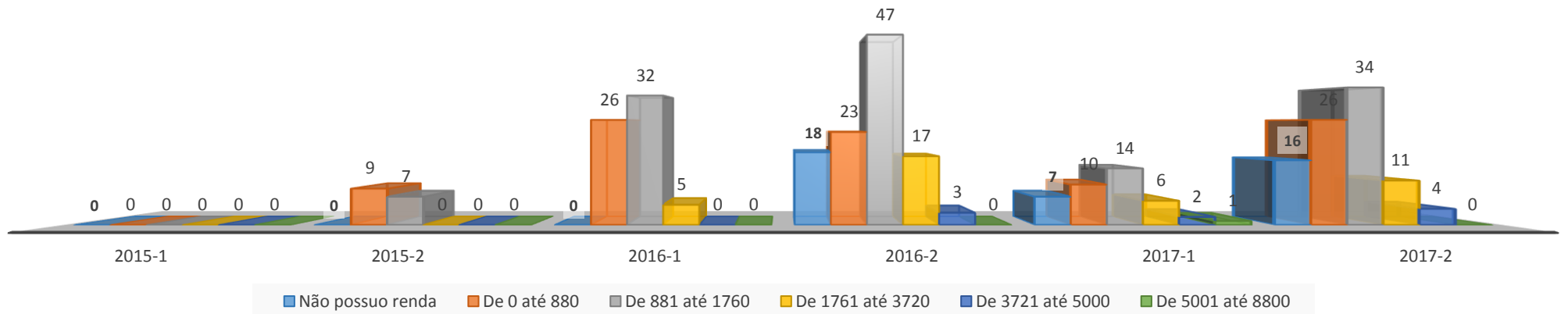
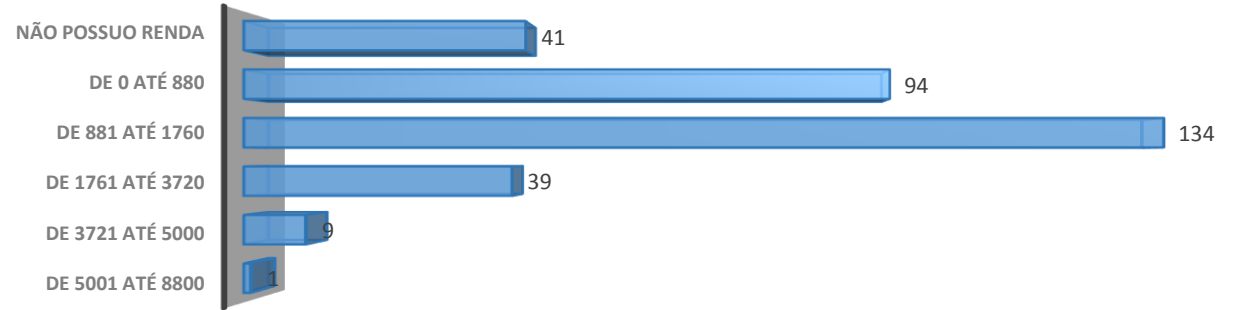
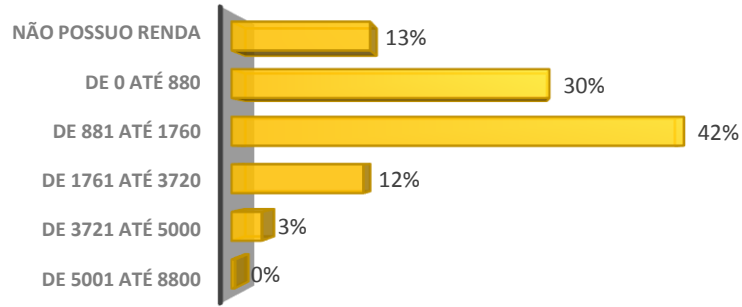


O CURSO - Em relação ao seu curso, você se considera:



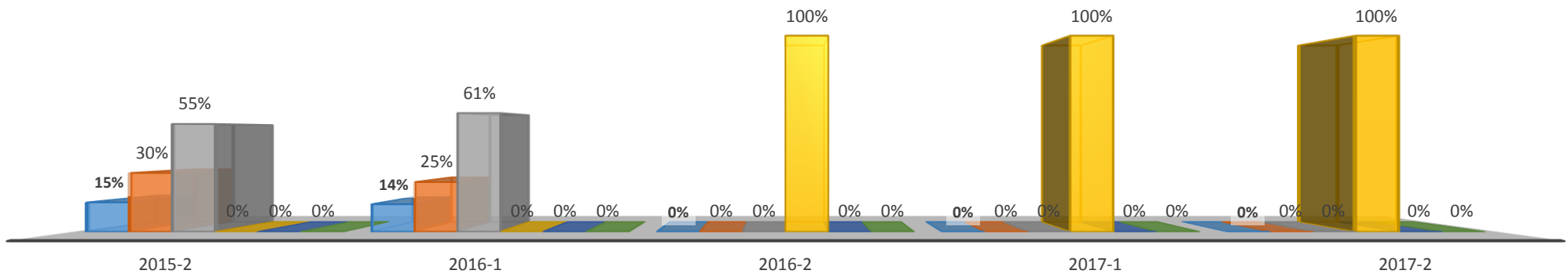
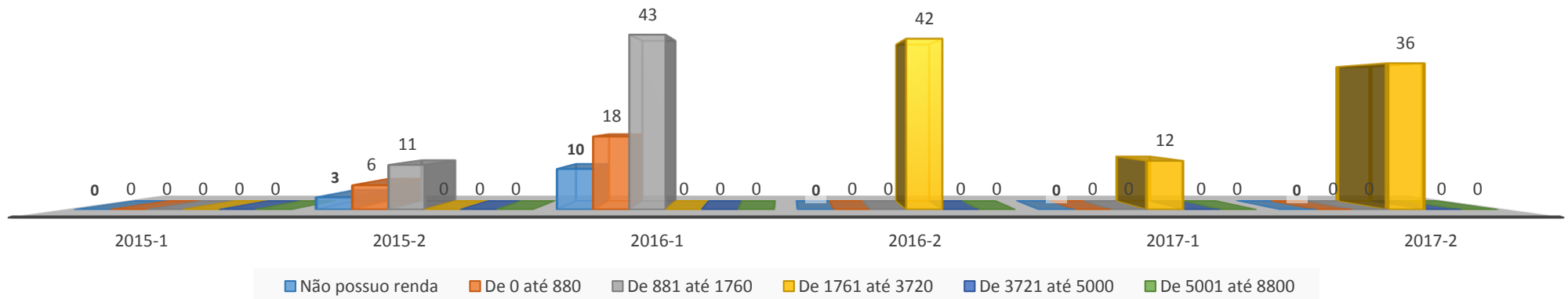
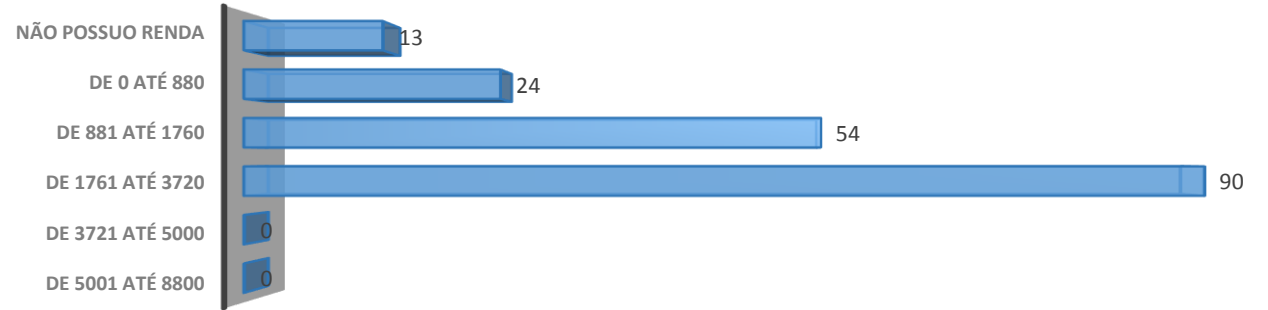
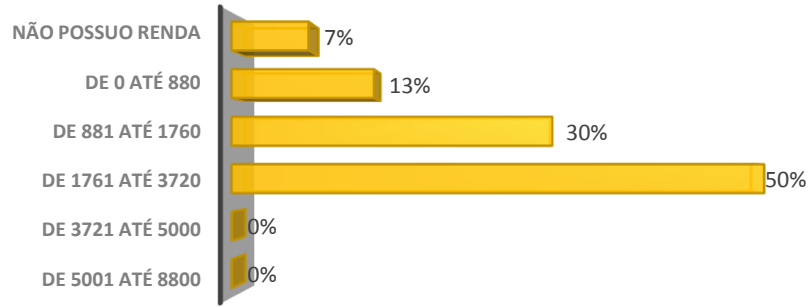


Qual a sua renda mensal atual?



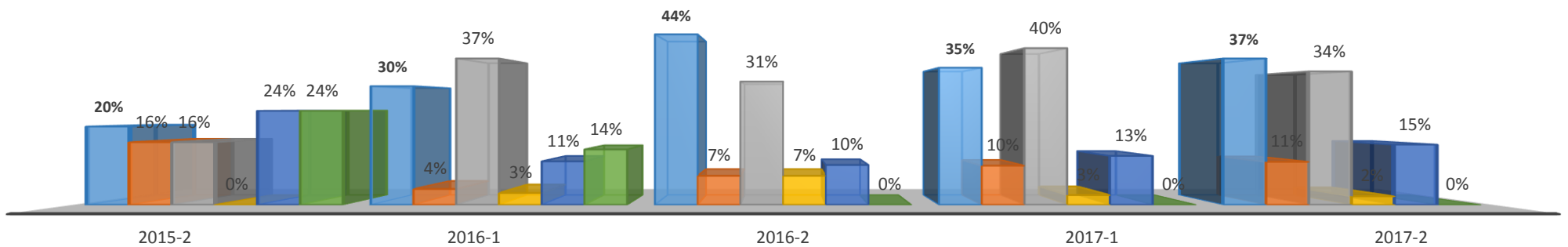
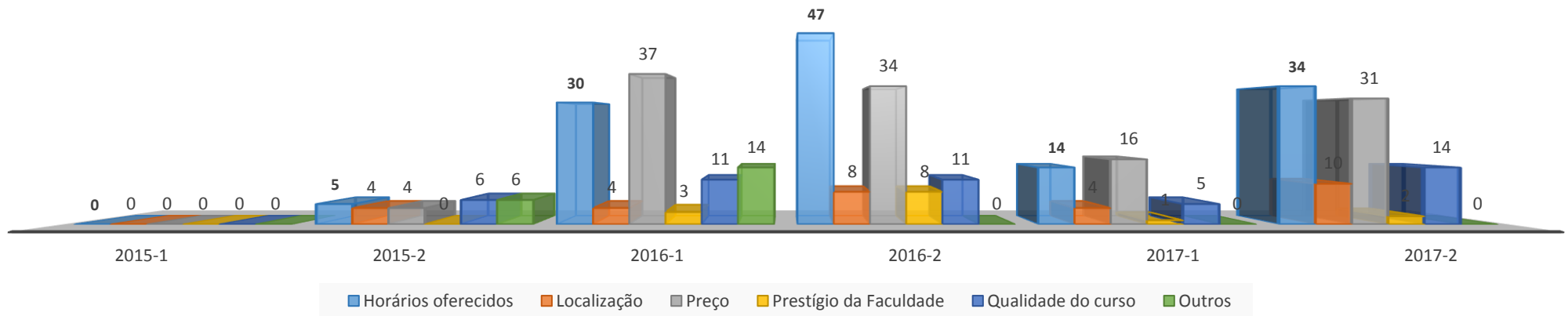
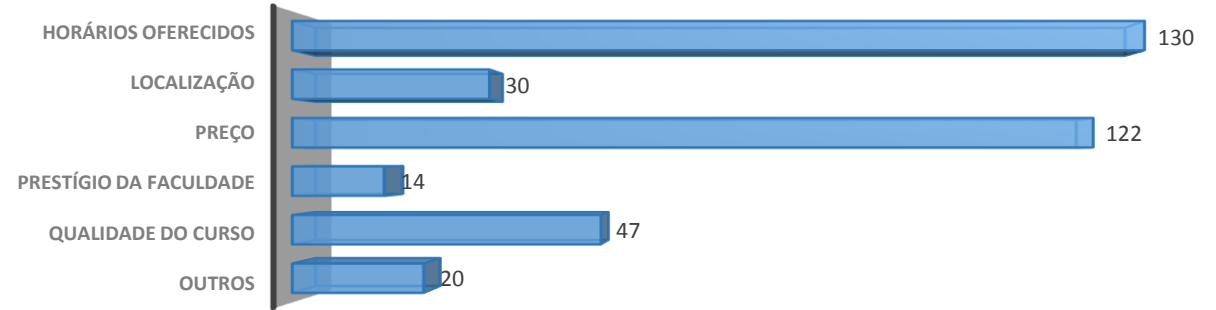
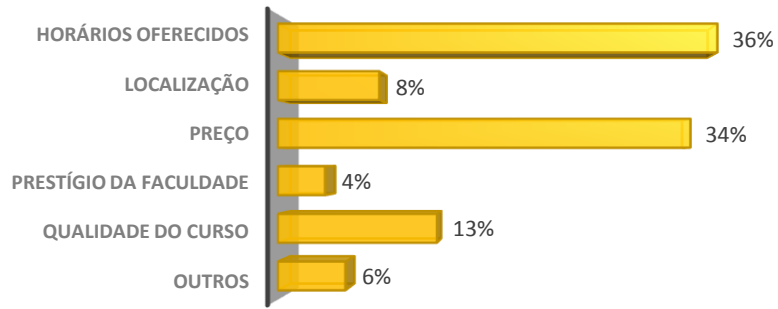


Qual a renda mensal da sua família?



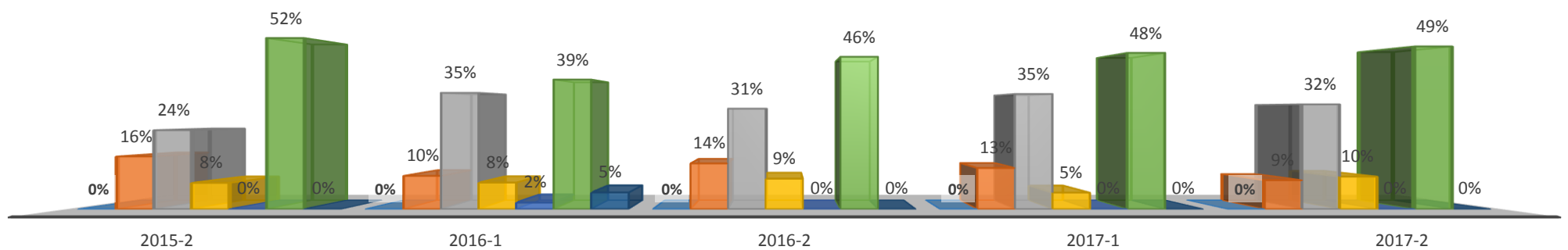
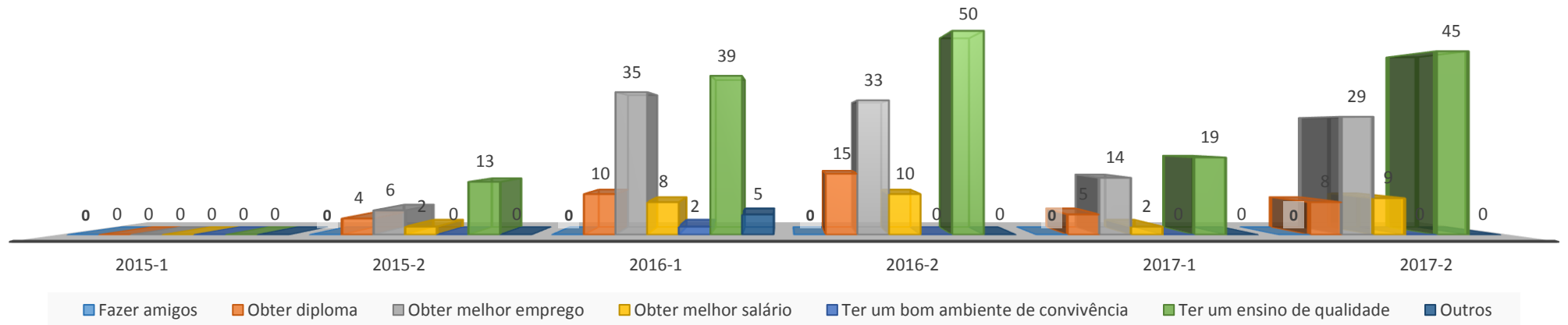
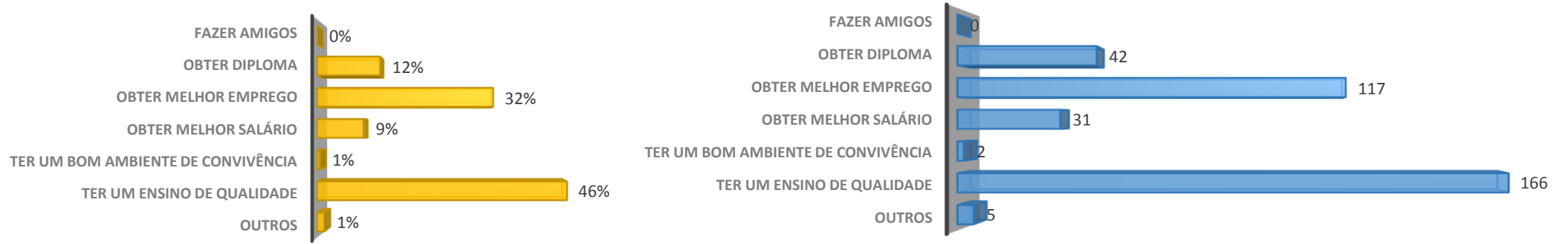


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



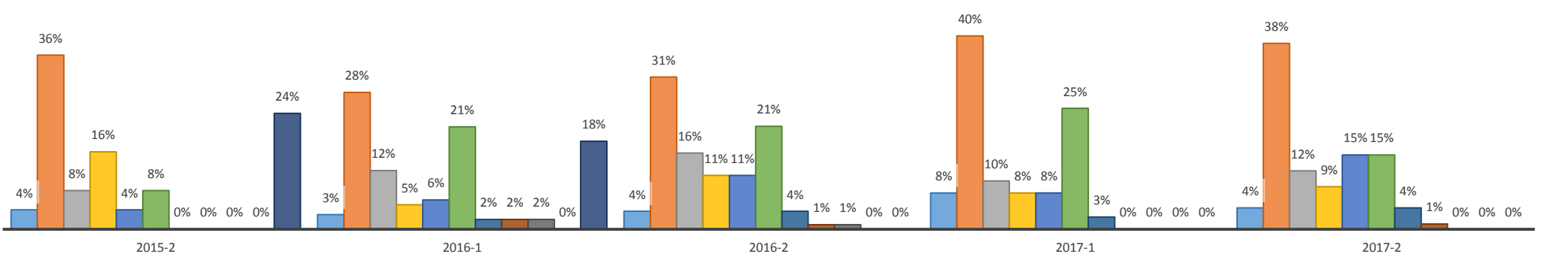
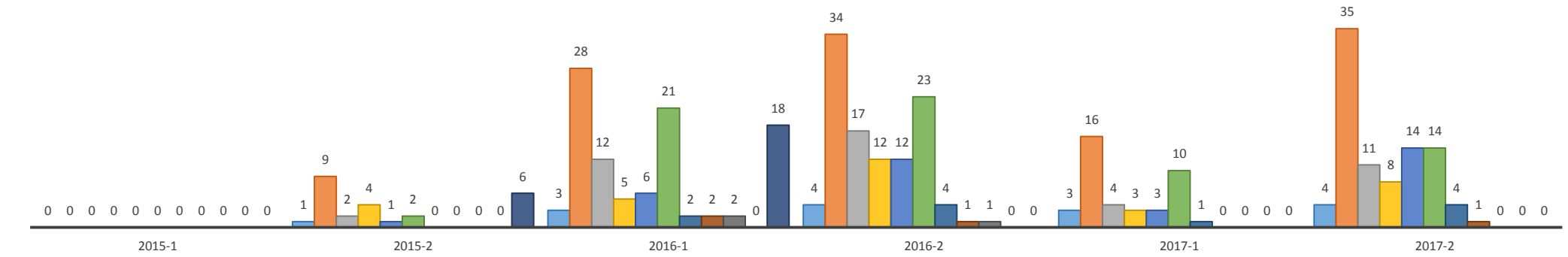
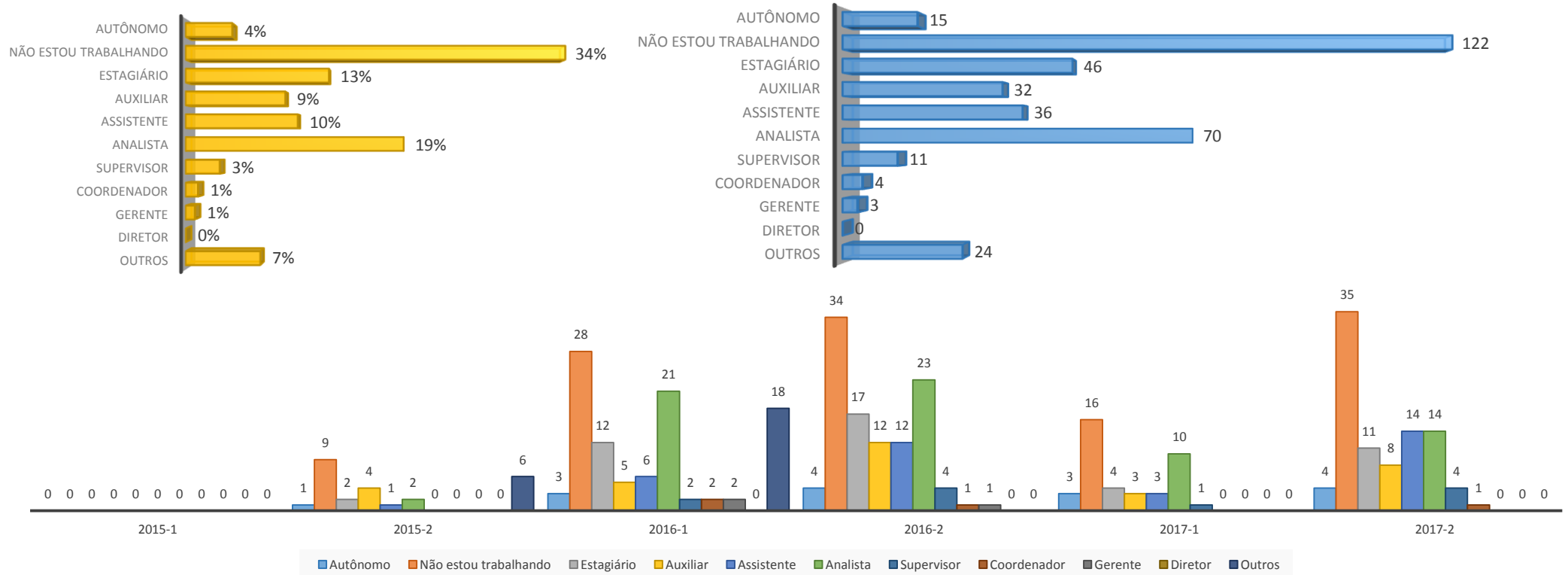


O que é mais importante para você ao cursar uma faculdade?



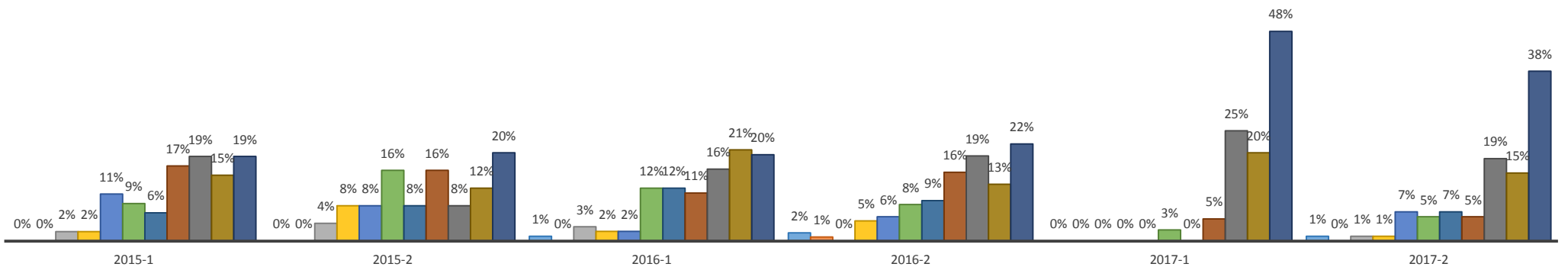
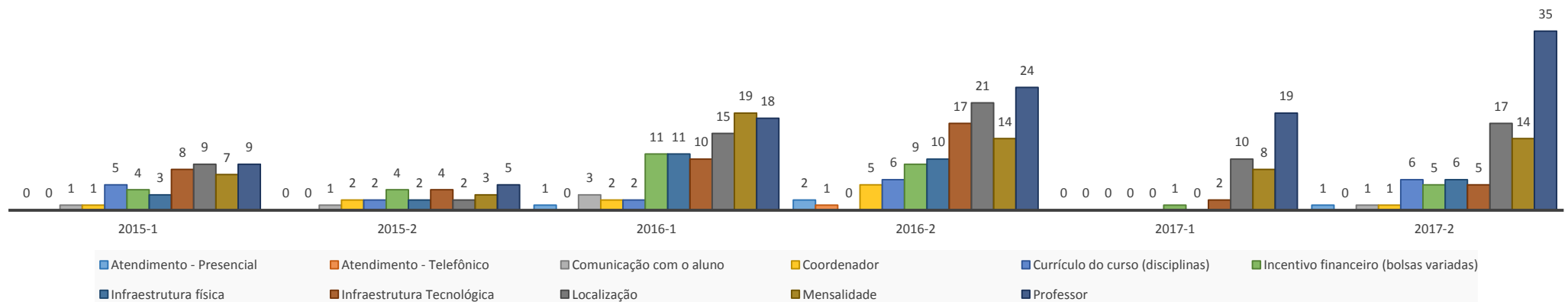
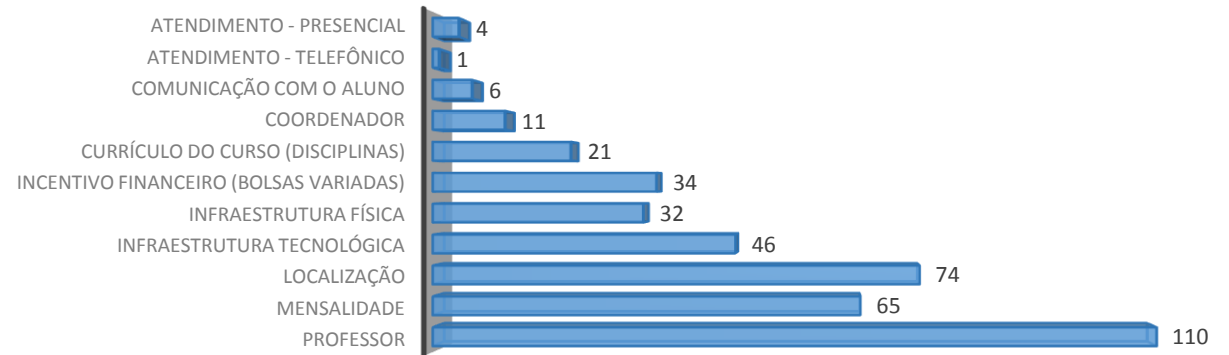
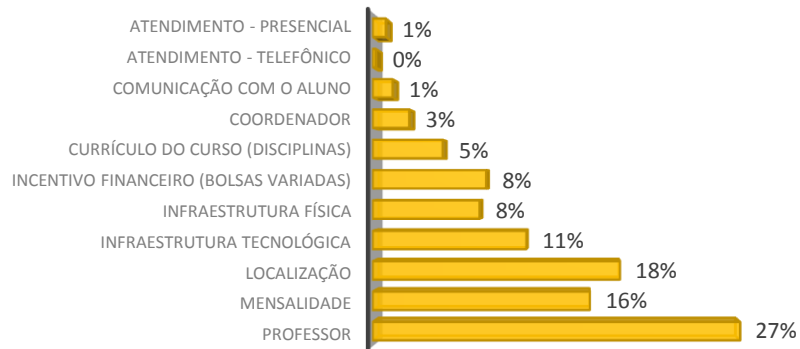


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

