CPA - AUTO AVALIAÇÃO

Unidade: **Sumaré**
Curso: **CCONT**
Período de Avaliação:

Sumaré FACULDADE

QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	402 29%	742 54%	193 14%	31 2%	**1.368**
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	423 31%	713 52%	207 15%	25 2%	**1.368**
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	245 18%	662 48%	360 26%	101 7%	**1.368**
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	303 22%	693 51%	292 21%	80 6%	**1.368**
SALAS DE AULA : limpeza e ventilação.	203 17%	456 37%	372 30%	189 15%	**1.220**
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	189 15%	506 41%	376 31%	149 12%	**1.220**
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	226 17%	493 36%	413 30%	236 17%	**1.368**
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	176 13%	565 41%	479 35%	148 11%	**1.368**

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	275 23%	602 49%	298 24%	45 4%	**1.220**
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	276 30%	495 55%	107 12%	30 3%	**908**
O COORDENADOR: é acessível ao aluno?	505 41%	509 42%	166 14%	40 3%	**1.220**
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	445 33%	633 46%	227 17%	63 5%	**1.368**
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	149 16%	490 54%	200 22%	69 8%	**908**
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	918 67%	378 28%	57 4%	15 1%	**1.368**
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	694 57%	491 40%	25 2%	10 1%	**1.220**
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	672 49%	636 46%	52 4%	8 1%	**1.368**
OS PROFESSORES: fazem chamada?	1.072 88%	123 10%	16 1%	9 1%	**1.220**
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	478 39%	673 55%	59 5%	10 1%	**1.220**
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	541 44%	612 50%	59 5%	8 1%	**1.220**
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	279 24%	536 47%	236 21%	90 8%	**1.141**
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	326 27%	578 47%	248 20%	68 6%	**1.220**
Você acessa o aluno online frequentemente?	475 52%	364 40%	60 7%	9 1%	**908**
Você acessa o Office365 (email) frequentemente?	162 18%	187 21%	248 27%	311 34%	**908**
Você acessa o portal frequentemente?	427 47%	389 43%	82 9%	10 1%	**908**
Você se sente apto para utilizar os recursos de TI?	303 33%	428 47%	138 15%	39 4%	**908**
Você utiliza o Moodlerooms (AVA) frequentemente?	404 44%	381 42%	81 9%	42 5%	**908**
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	100 11%	220 24%	375 41%	213 23%	**908**
Você utiliza o recurso de internet frequentente?	352 39%	297 33%	184 20%	75 8%	**908**
Você utiliza o recurso de WIFI frequentemente?	140 15%	134 15%	179 20%	454 50%	**907**

	MUITO BOM	BOM	REGULAR	RUIM
RESULTADO GERAL	2.167 20%	4.830 45%	2.692 25%	959 9%

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA
RESULTADO GERAL	8.993 39%	9.156 40%	3.097 14%	1.618 7%

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Sumaré FACULDADE

Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?		
Horários oferecidos	710	58%
Localização	56	5%
Preço	273	22%
Prestígio da Faculdade	31	3%
Qualidade do curso	125	10%
Outros	25	2%

Qual a sua renda mensal atual?		
Não possuo renda	43	4%
De 0 até 880	202	17%
De 881 até 1760	475	39%
De 1761 até 3720	347	28%
De 3721 até 5000	67	5%
De 5001 até 8800	21	2%

Qual a renda mensal da sua família?		
Não possuo renda	12	2%
De 0 até 880	32	6%
De 881 até 1760	100	18%
De 1761 até 3720	420	74%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

O que é mais importante para você ao cursar uma faculdade?		
Fazer amigos	-	0%
Obter diploma	117	10%
Obter melhor emprego	418	34%
Obter melhor salário	153	13%
Ter um bom ambiente de convivência	1	0%
Ter um ensino de qualidade	516	42%
Outros	14	1%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.		
Atendimento - Presencial	13	1%
Atendimento - Telefônico	9	1%
Comunicação com o aluno	19	1%
Coordenador	64	5%
Currículo do curso (disciplinas)	97	7%
Incentivo financeiro (bolsas variadas)	134	10%
Infraestrutura física	59	4%
Infraestrutura Tecnológica	41	3%
Localização	311	23%
Mensalidade	245	18%
Professor	343	26%

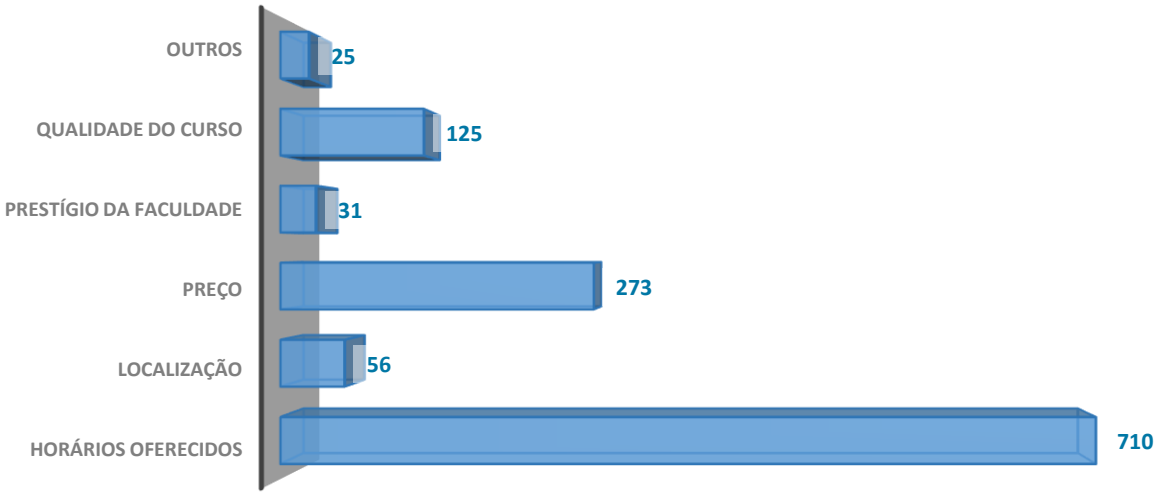
Qual o cargo que você ocupa na empresa em que trabalha?		
Autônomo	39	3%
Não estou trabalhando	163	13%
Estagiário	120	10%
Auxiliar	227	19%
Assistente	306	25%
Analista	272	22%
Supervisor	14	1%
Coordenador	16	1%
Gerente	17	1%
Diretor	13	1%
Outros	32	3%

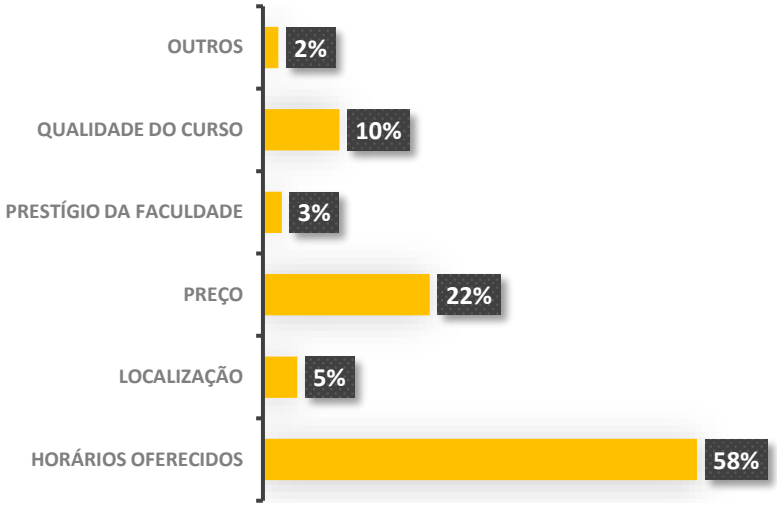
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.		
Atendimento - Presencial	268	20%
Atendimento - Telefônico	74	6%
Comunicação com o aluno	226	17%
Coordenador	82	6%
Currículo do curso (disciplinas)	74	6%
Incentivo financeiro (bolsas variadas)	60	5%
Infraestrutura física	217	16%
Infraestrutura Tecnológica	57	4%
Localização	54	4%
Mensalidade	72	5%
Professor	142	11%

O CURSO - Em relação ao seu curso, você se considera:		
SATISFEITO	1.201	88%
INSATISFEITO	143	10%
NÃO SEI RESPONDER	24	2%

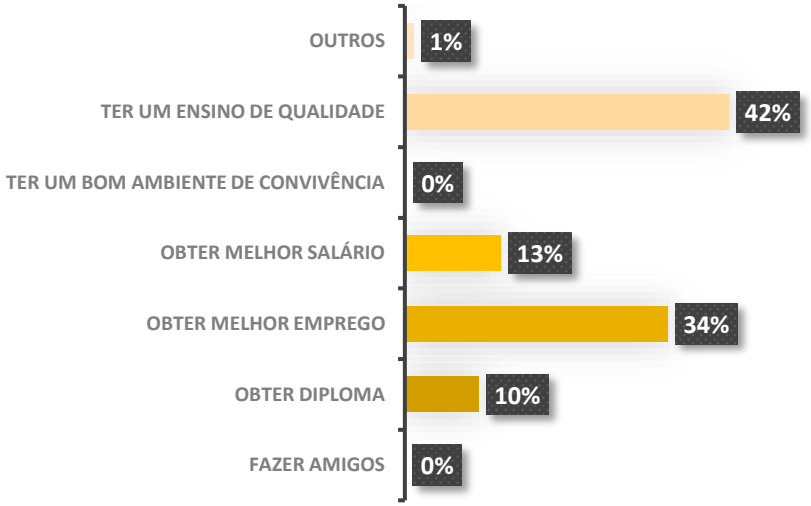
ÍNDICE DE ADESÃO: **1369** **46,61%**

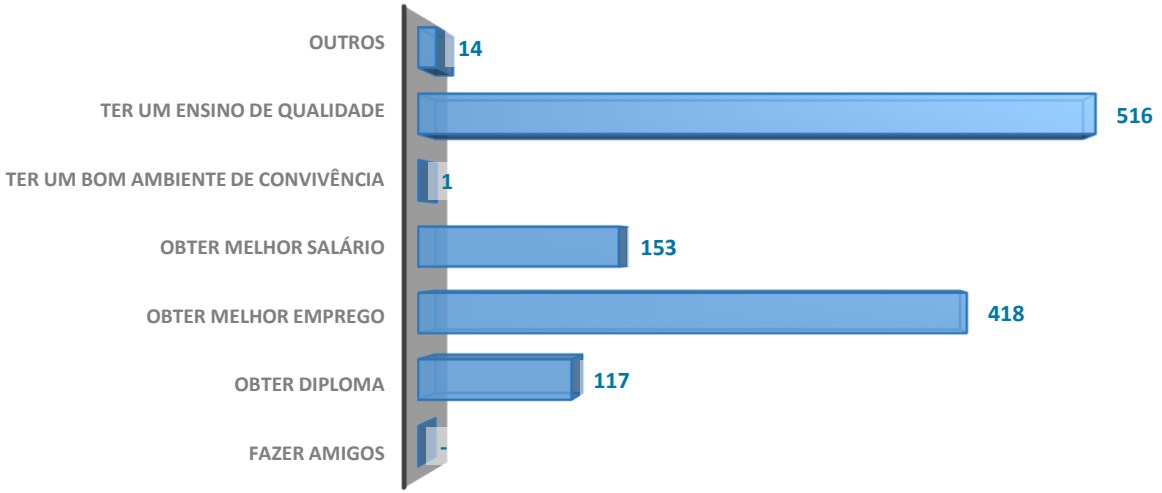
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?





O que é mais importante para você ao cursar uma faculdade?





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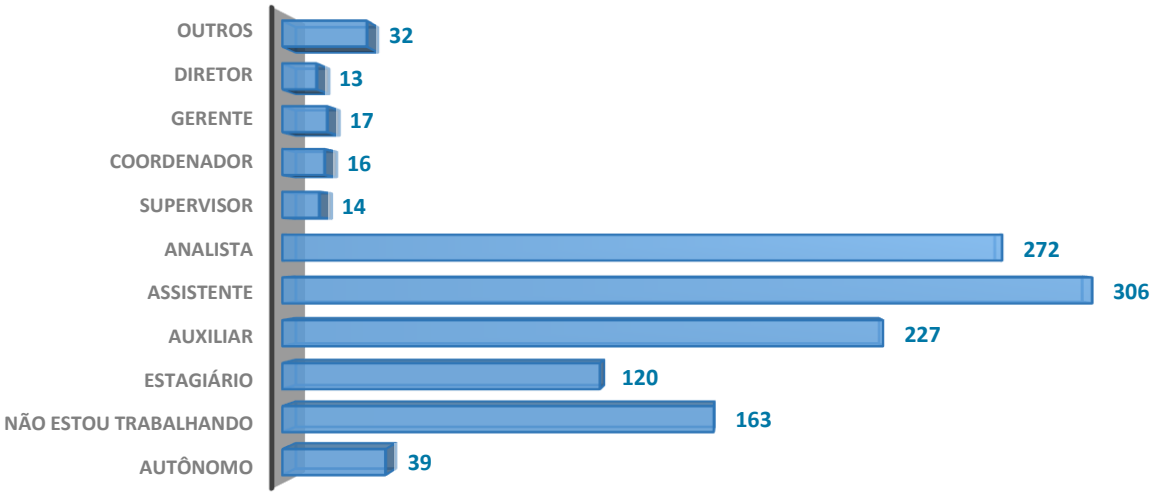
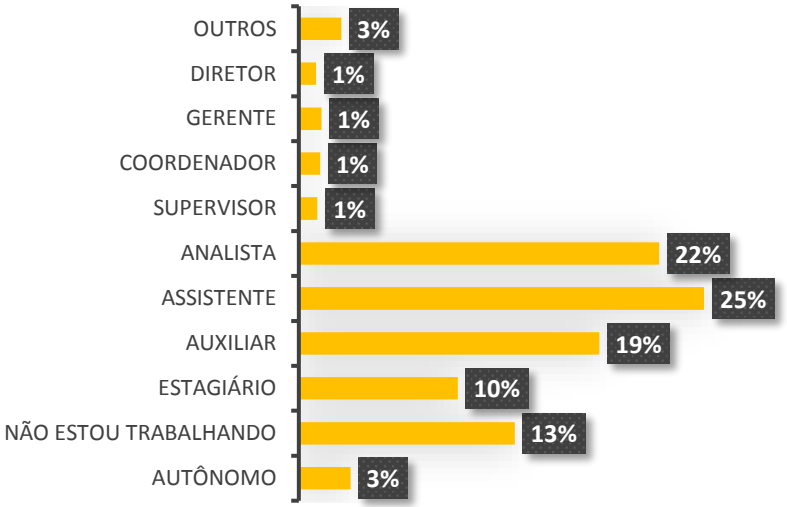
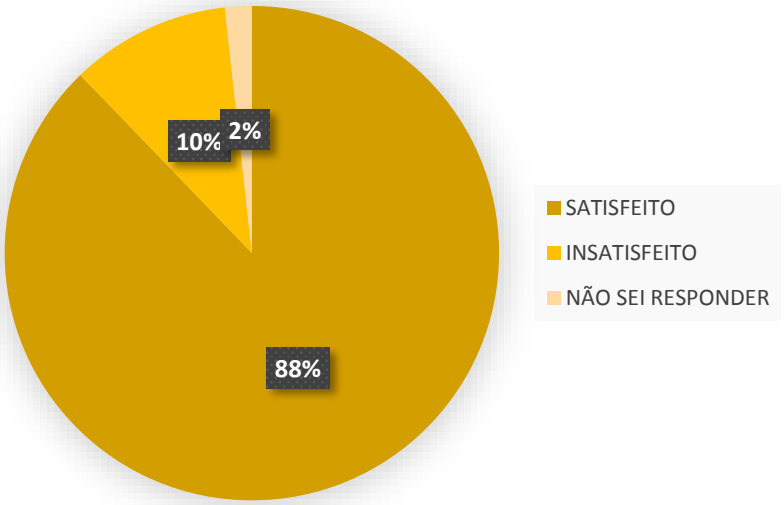
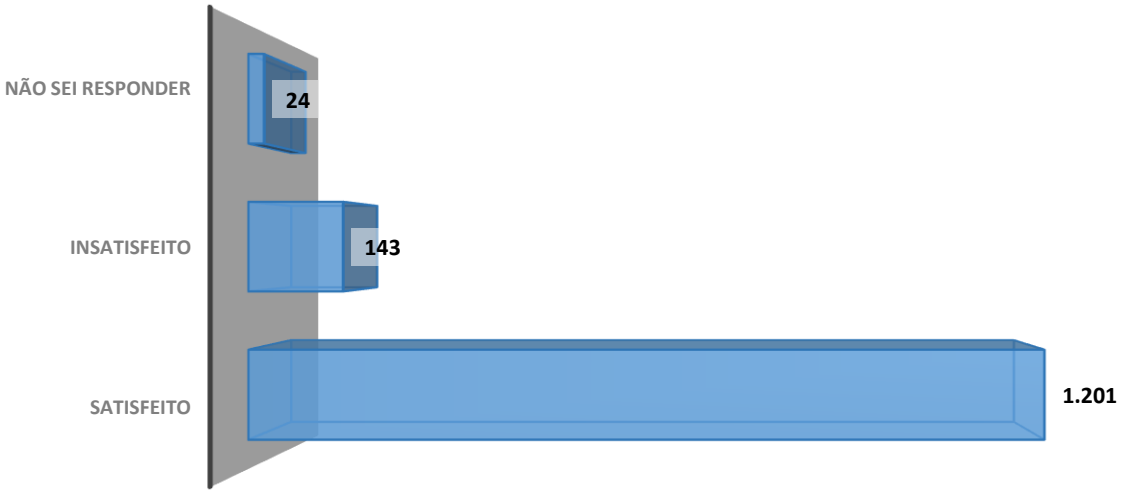


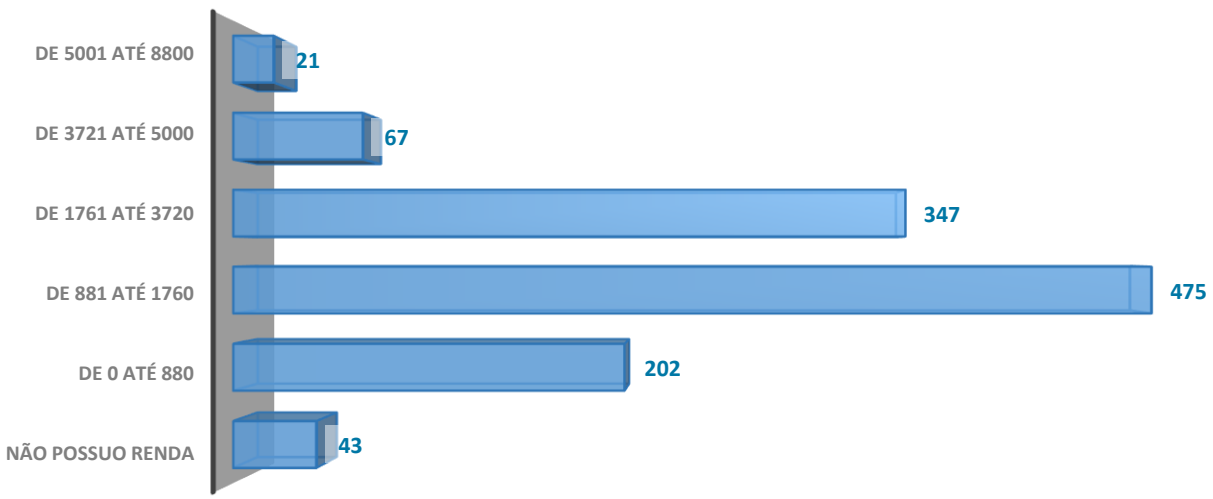


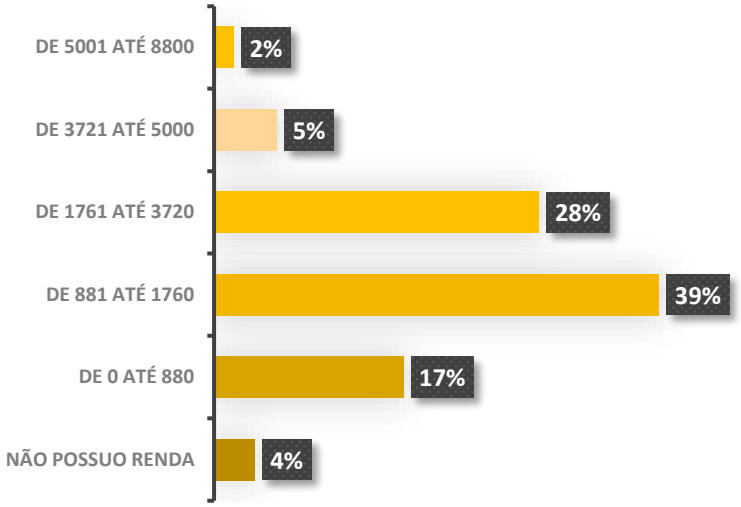
O CURSO - Em relação ao seu curso, você se considera:



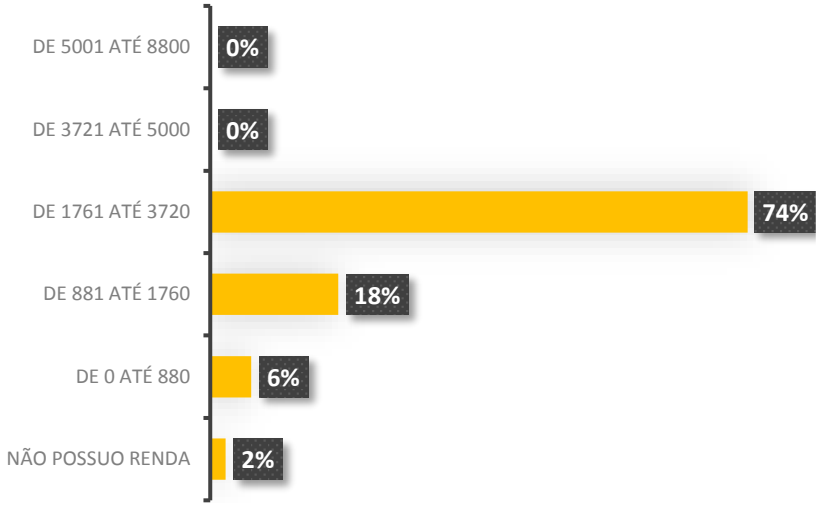


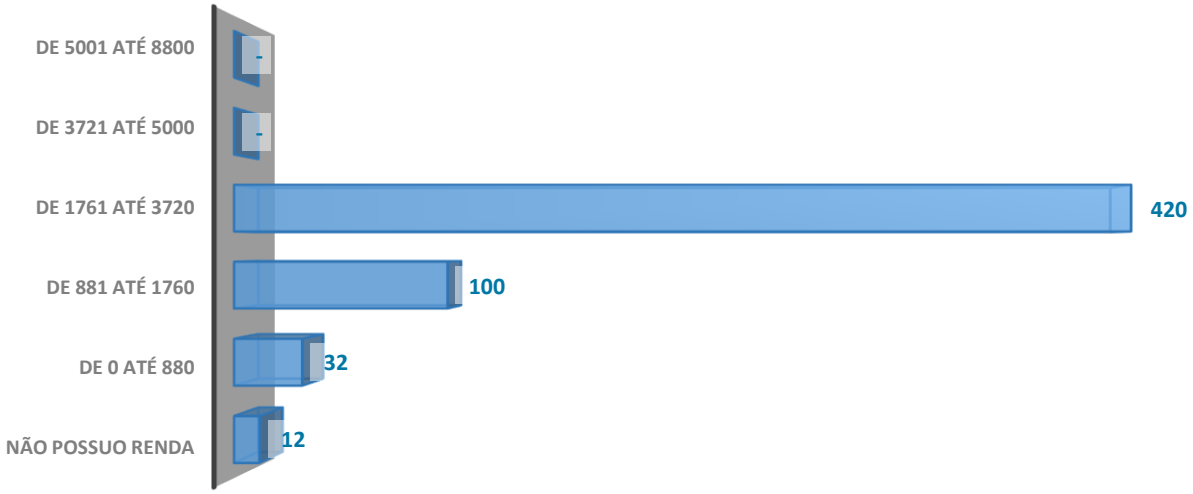
Qual a sua renda mensal atual?





Qual a renda mensal da sua família?





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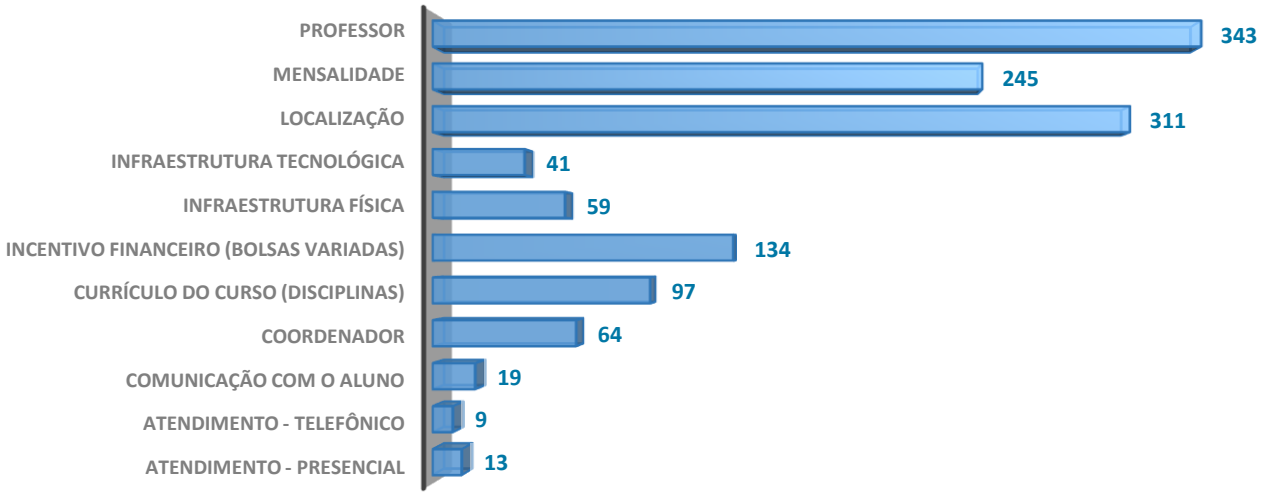
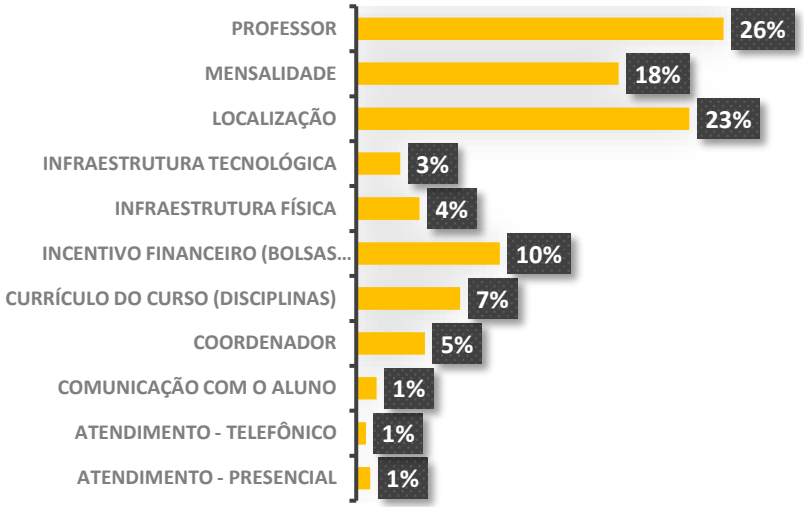
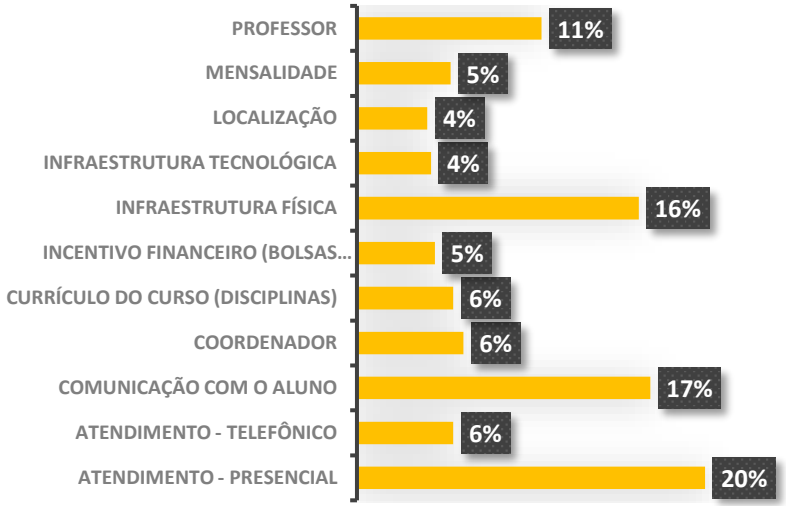
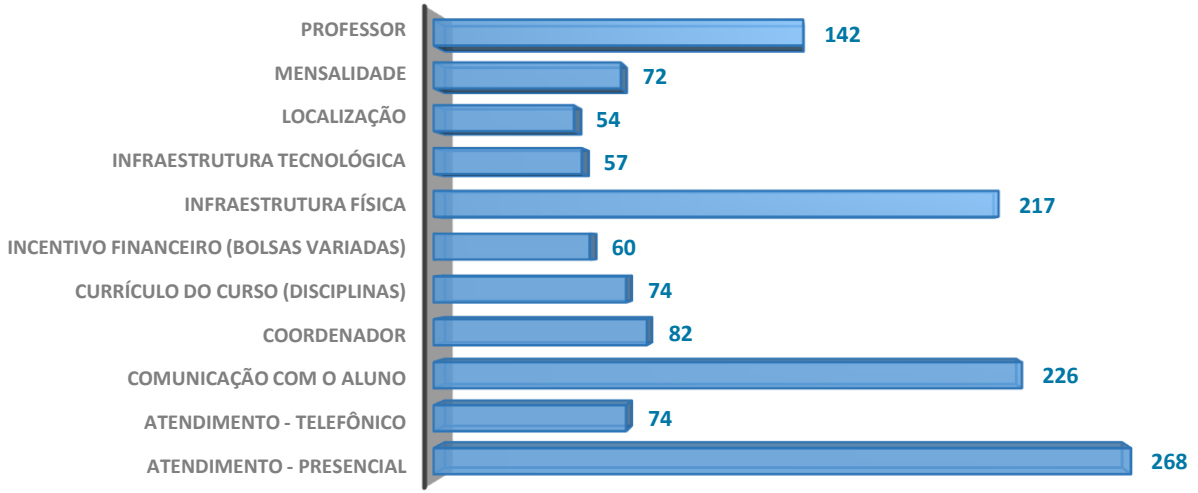
Assinale 3 PONTOS FORTES da Faculdade Sumaré.



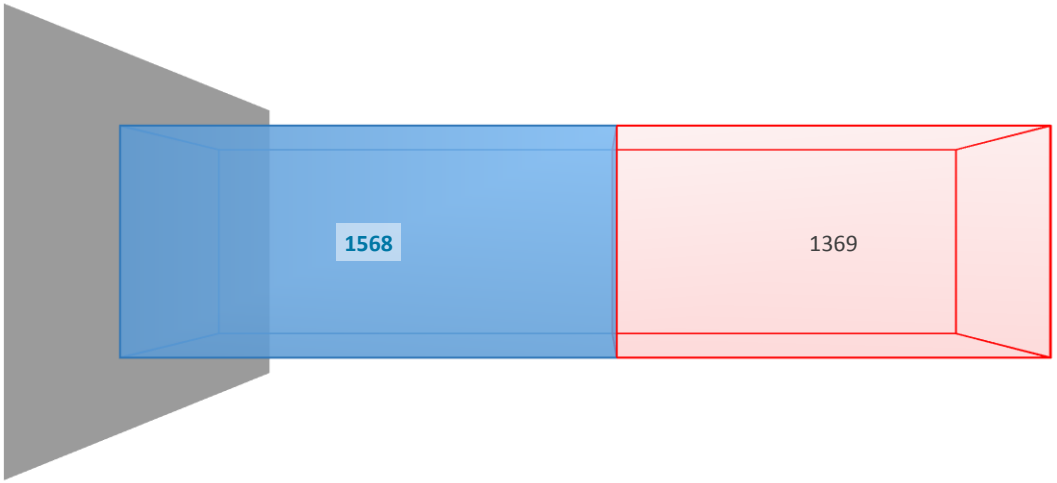


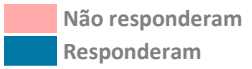
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

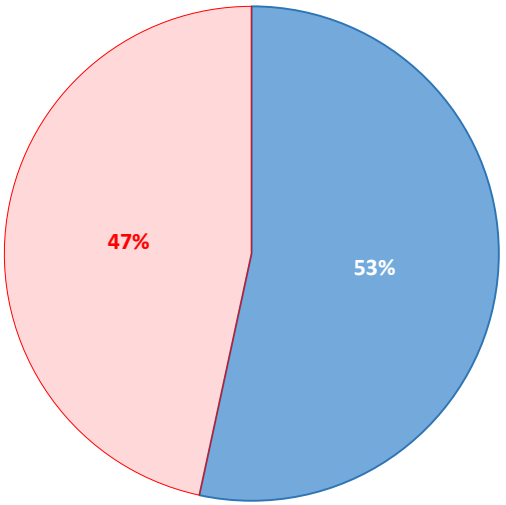




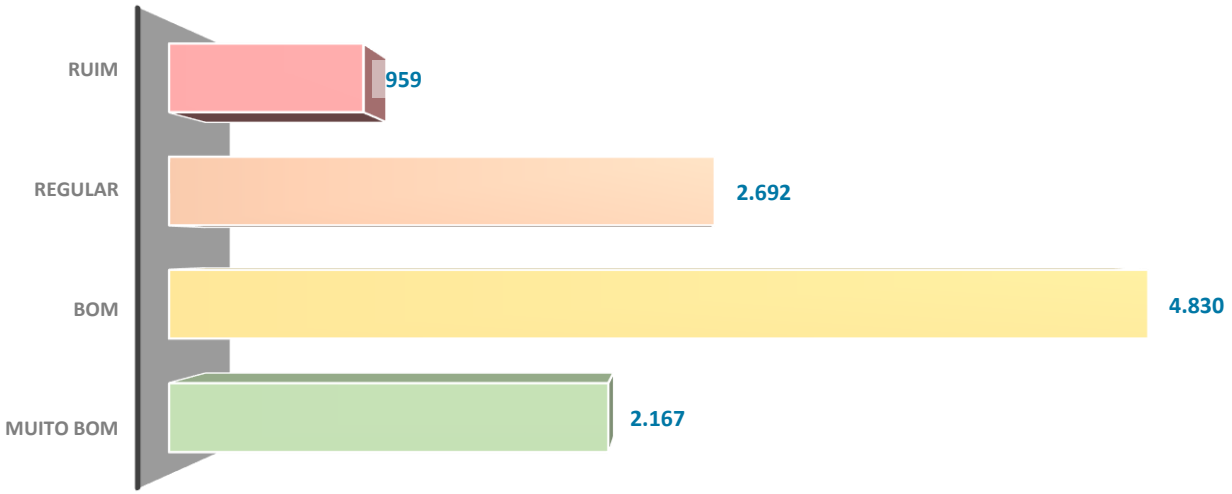
ÍNDICE DE ADESÃO:

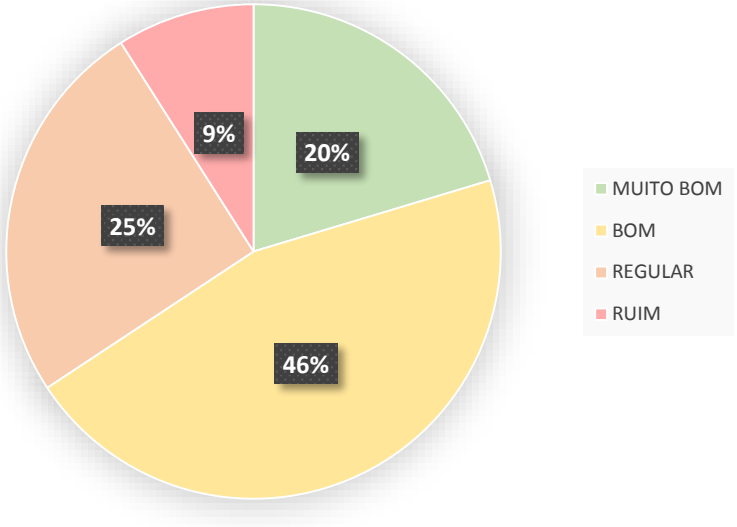




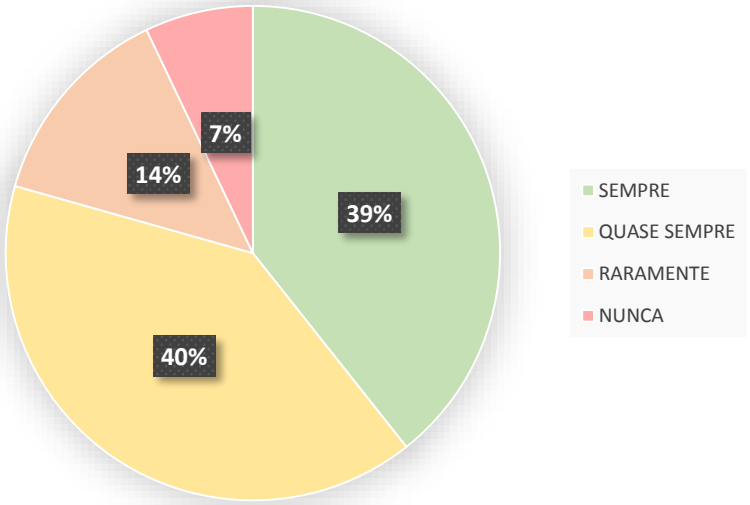


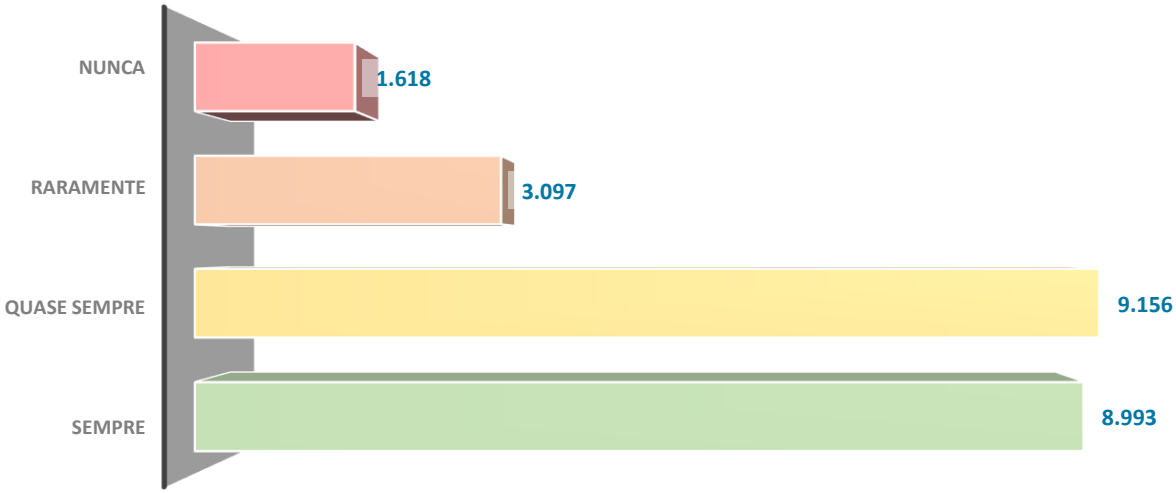
GERAL - Questões Objetivas Qualitativas



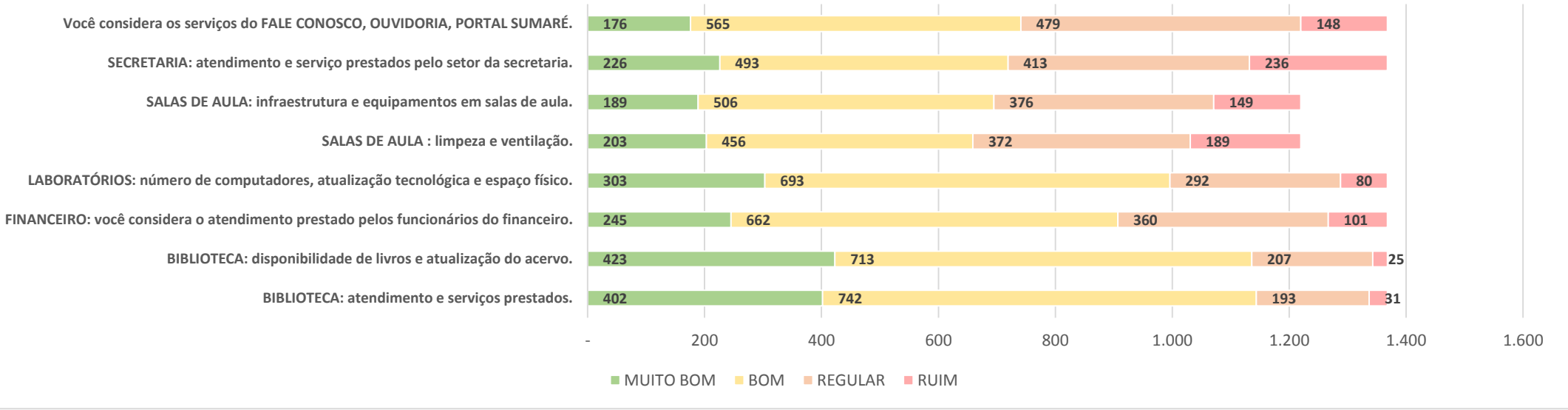


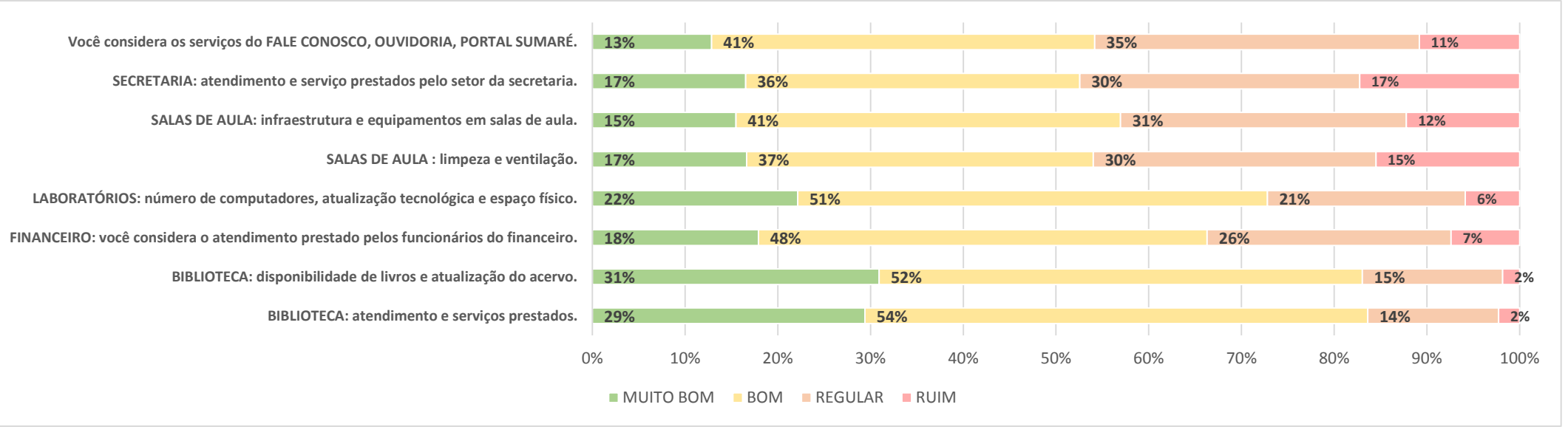
GERAL - Questões Objetivas Periodicidade



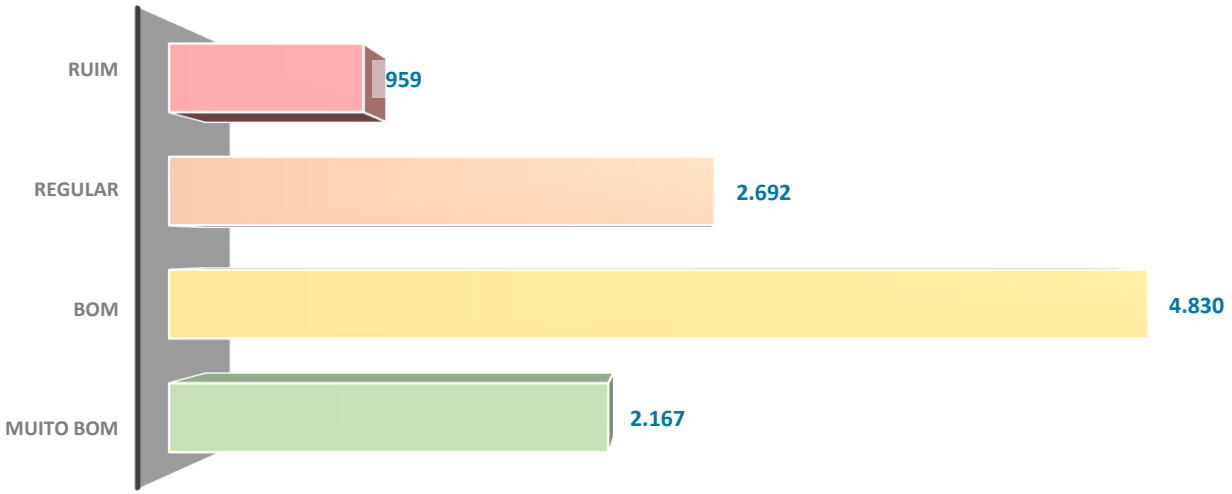


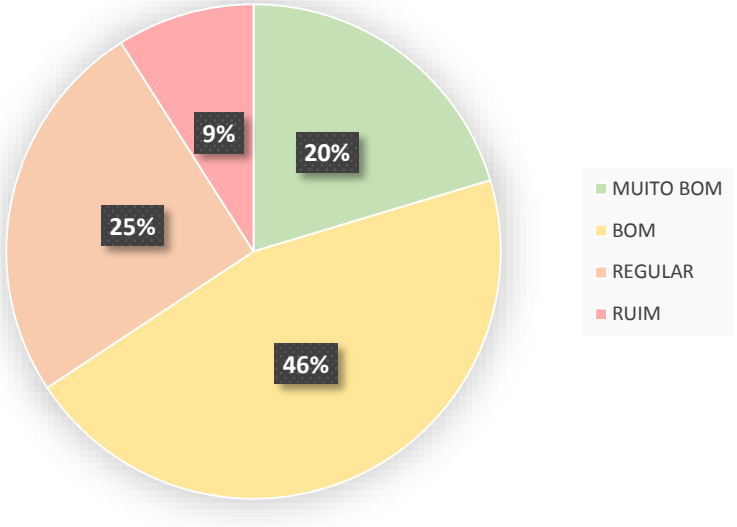
Questões Objetivas



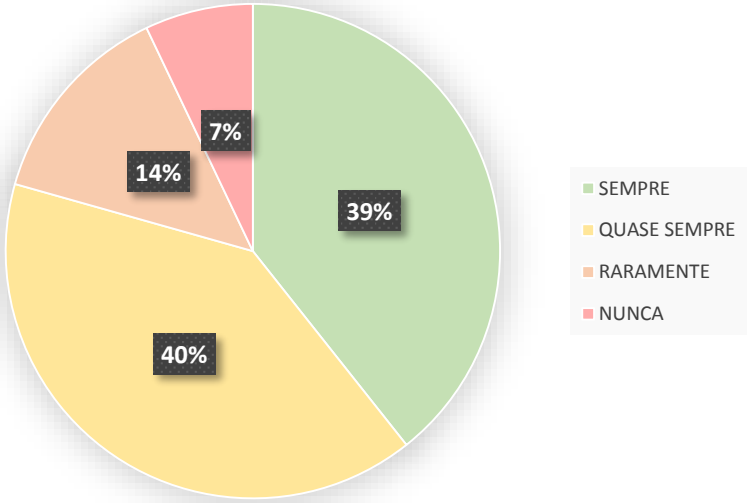


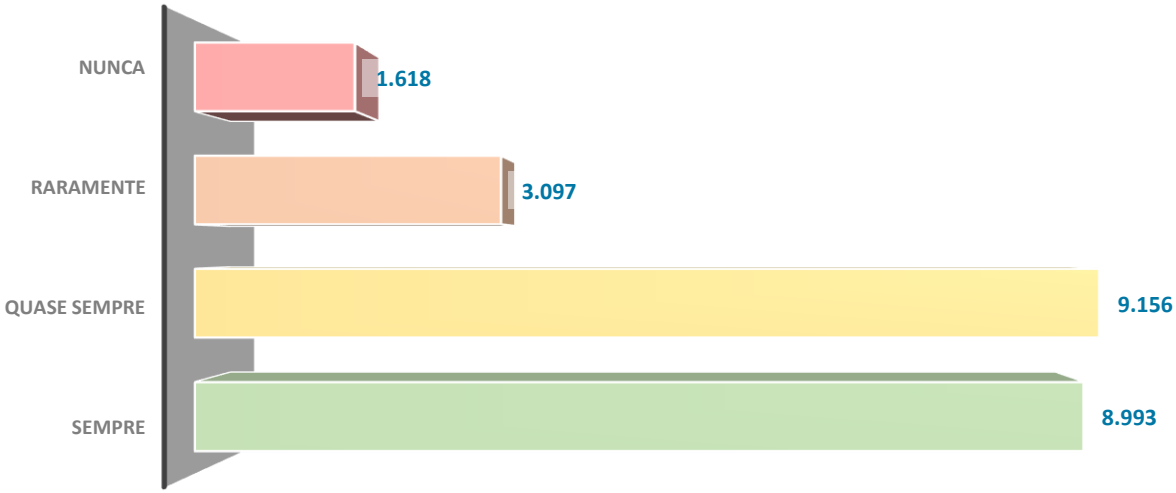
GERAL - Questões Objetivas Qualitativas



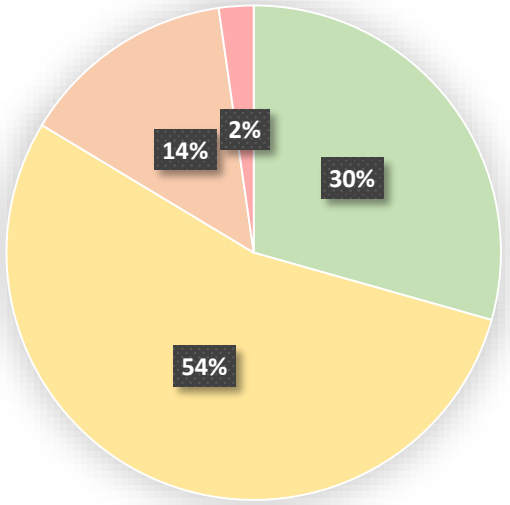


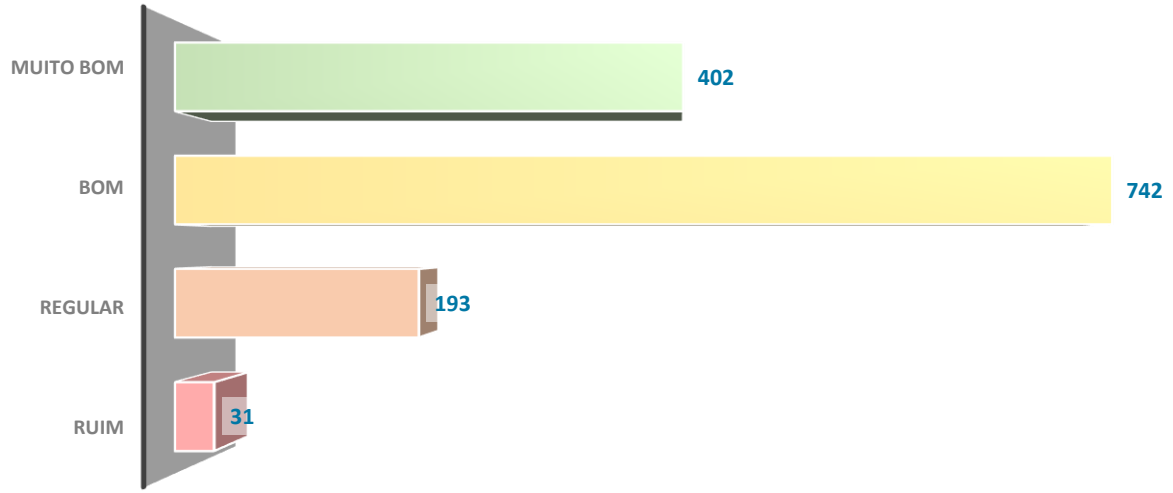
GERAL - Questões Objetivas Periodicidade

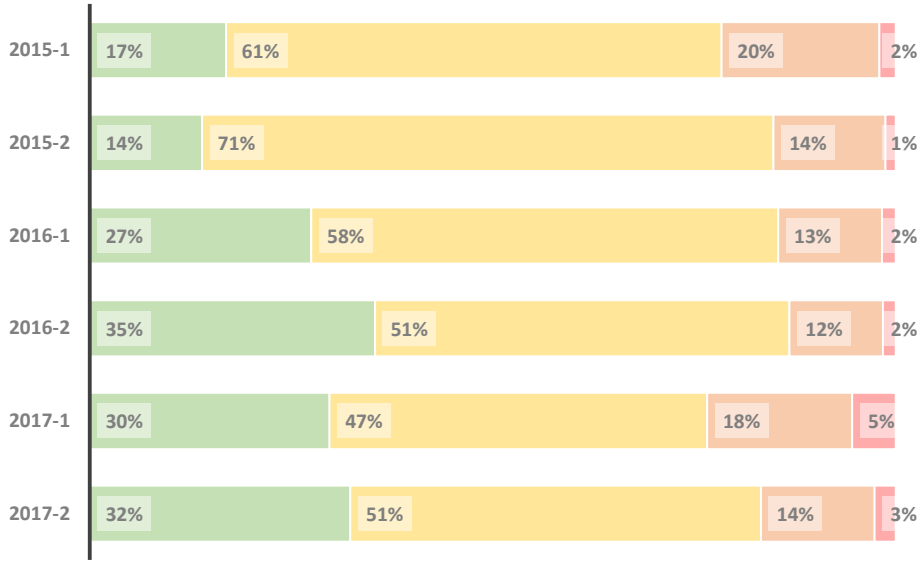


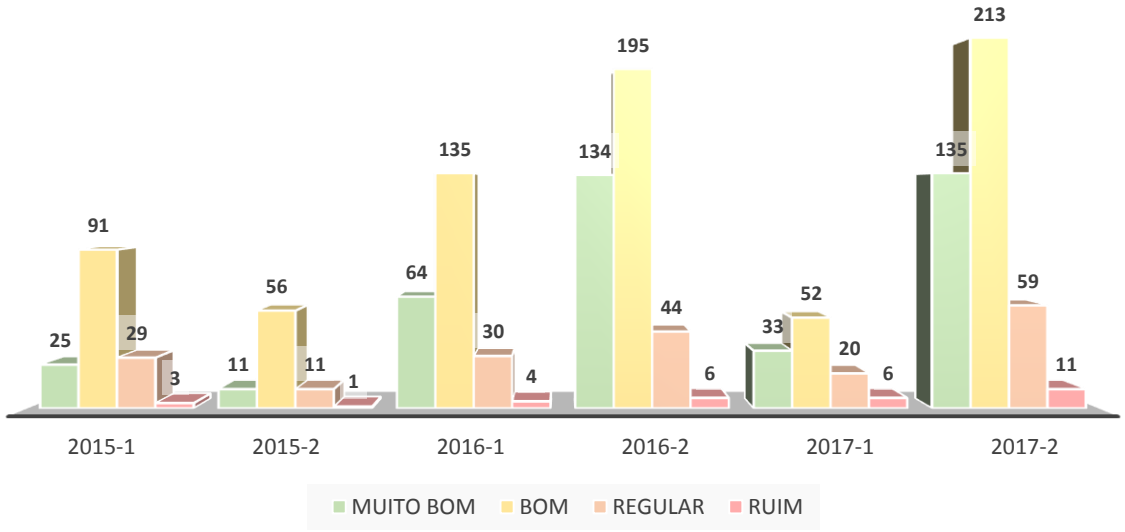


BIBLIOTECA: atendimento e serviços prestados.

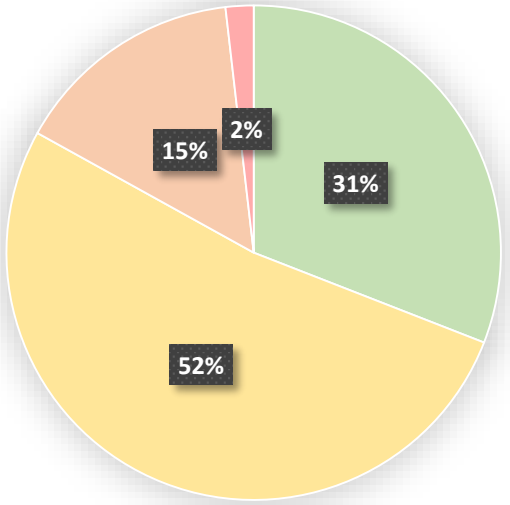


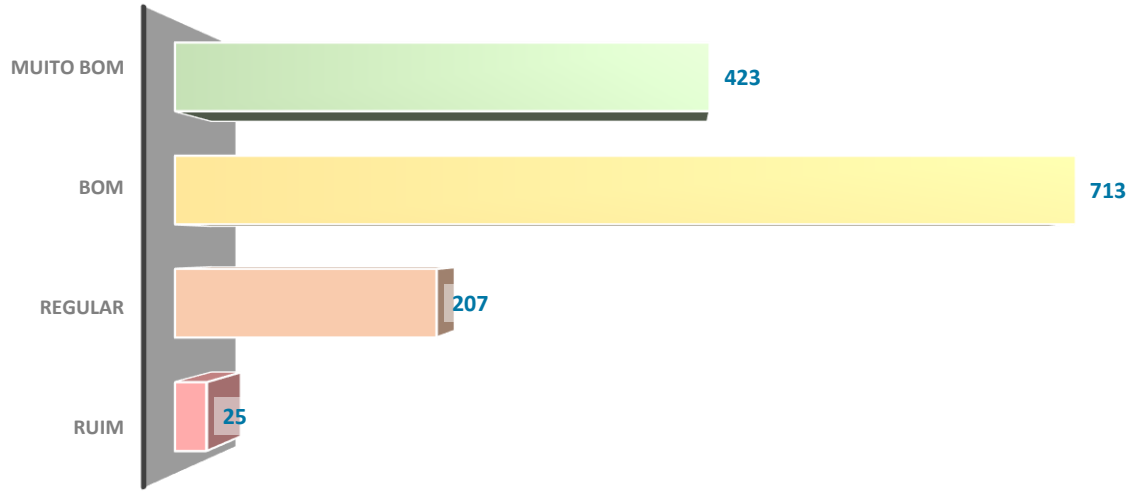


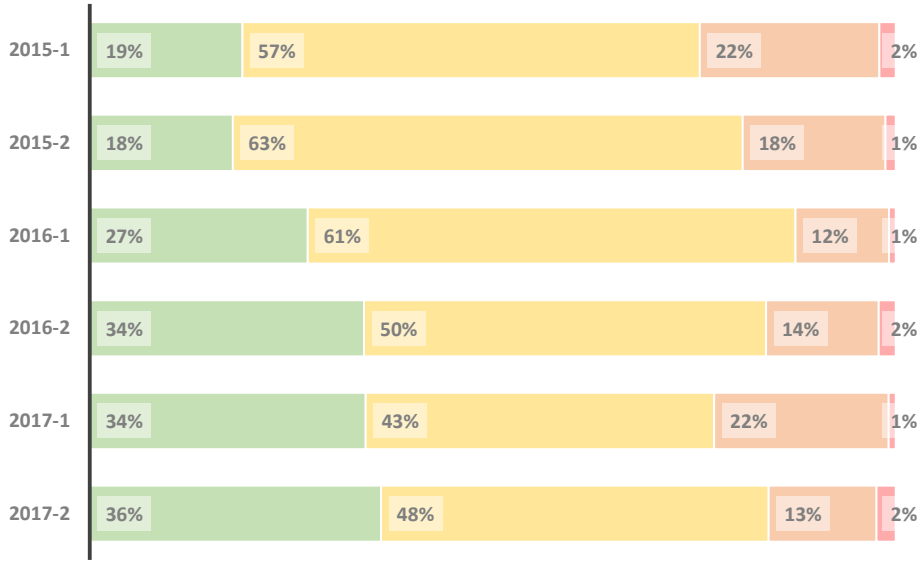


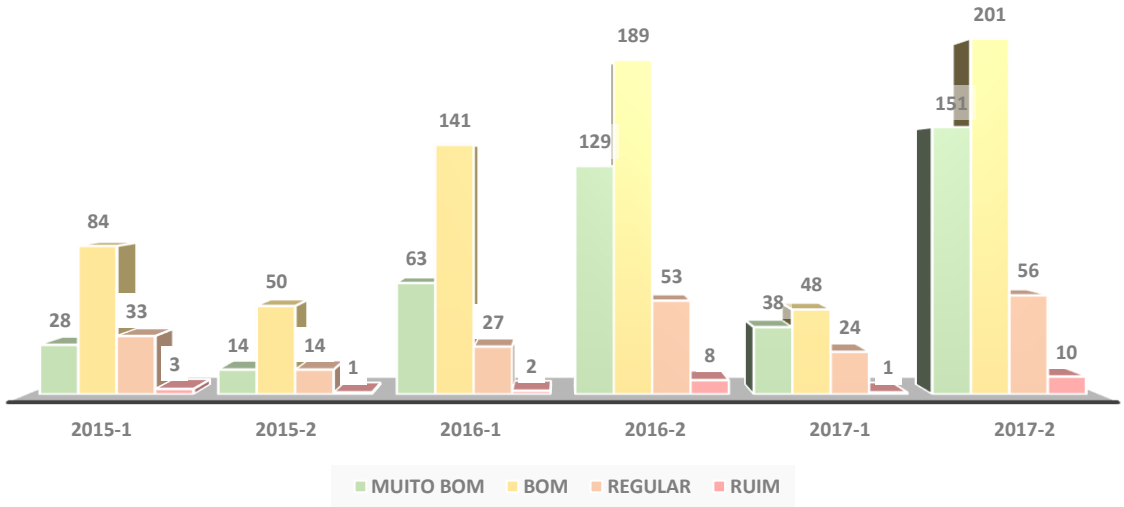


BIBLIOTECA: disponibilidade de livros e atualização do acervo.

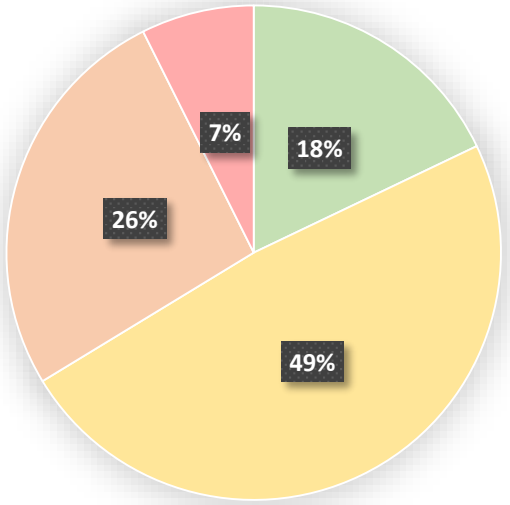


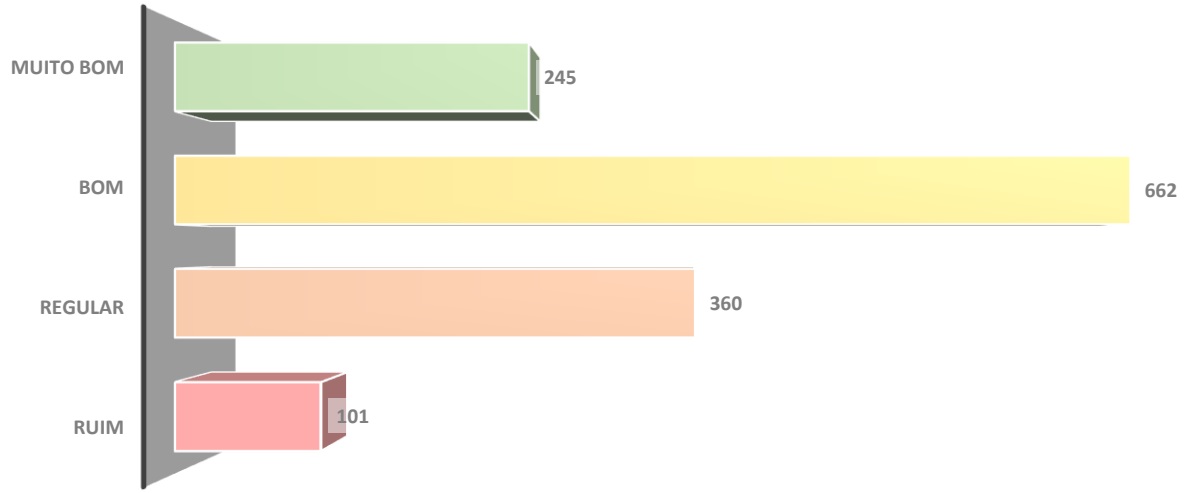


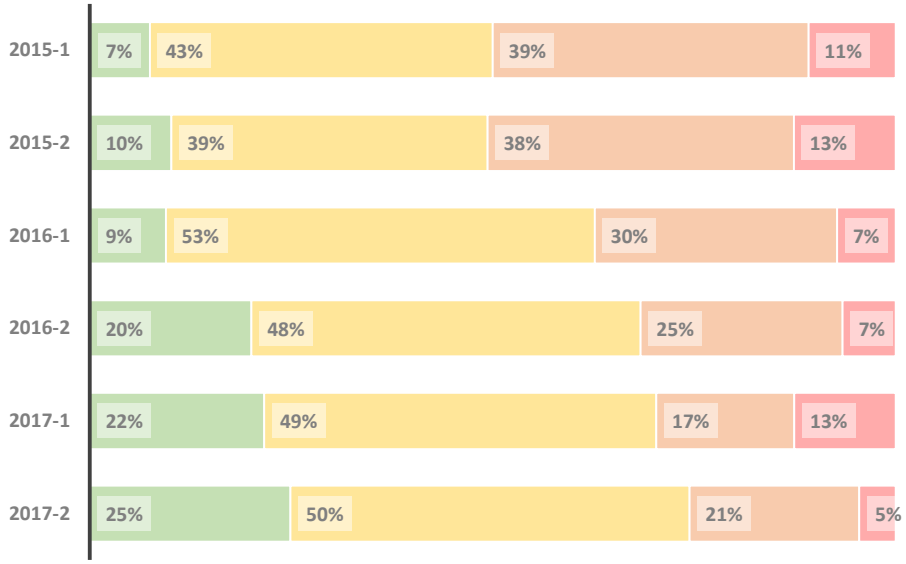


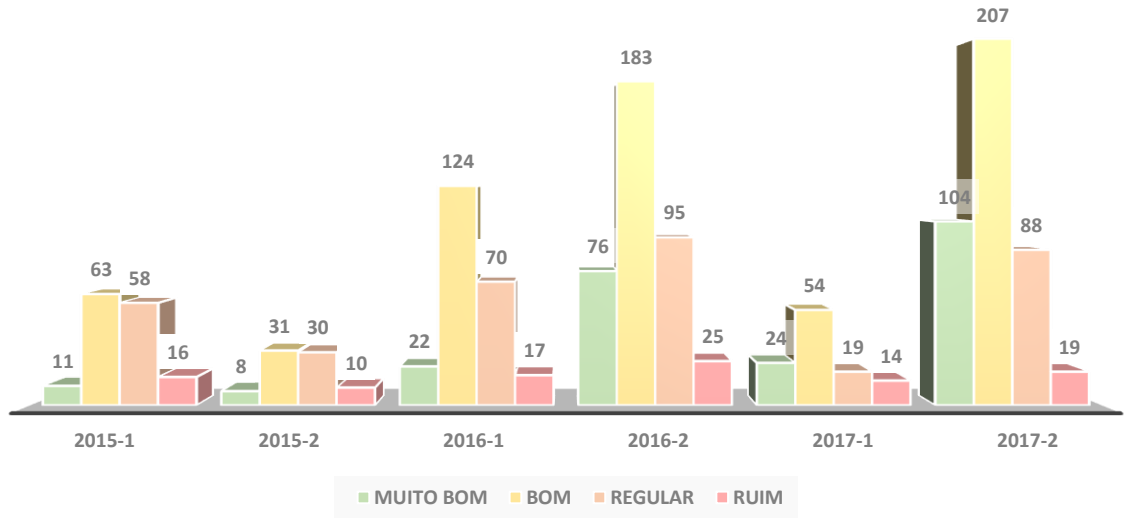


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.

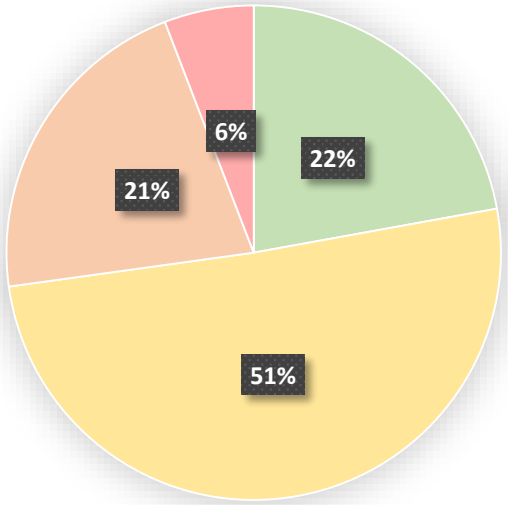


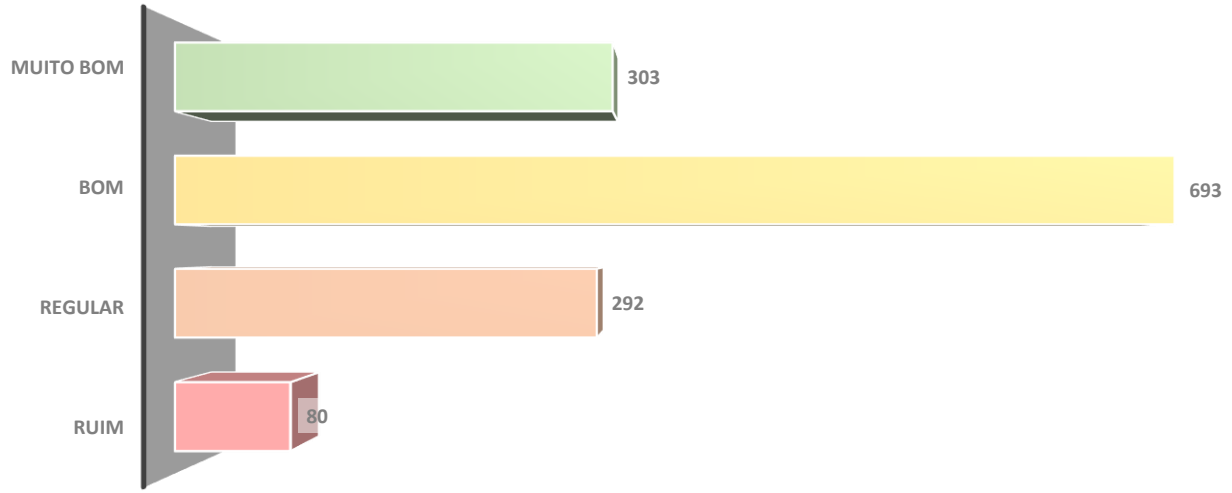


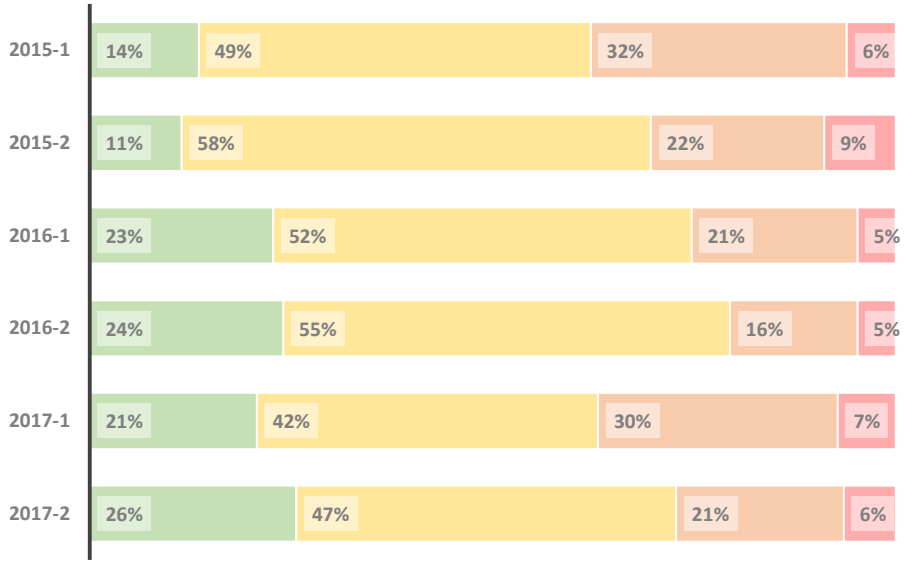


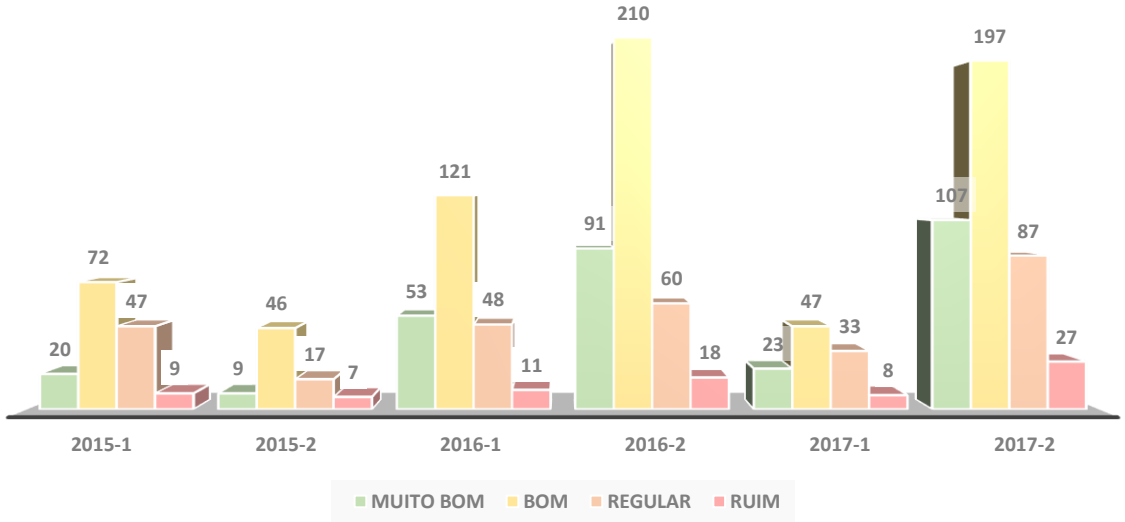


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.

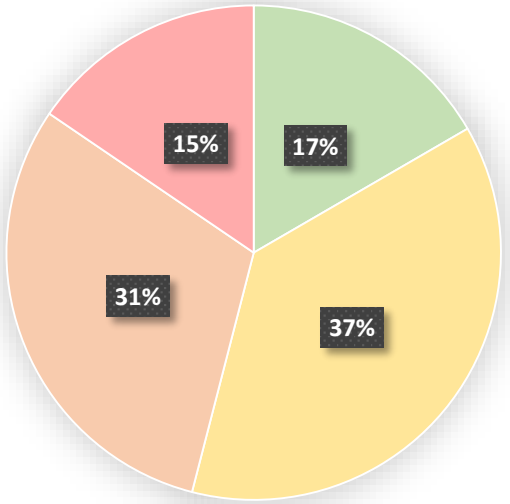


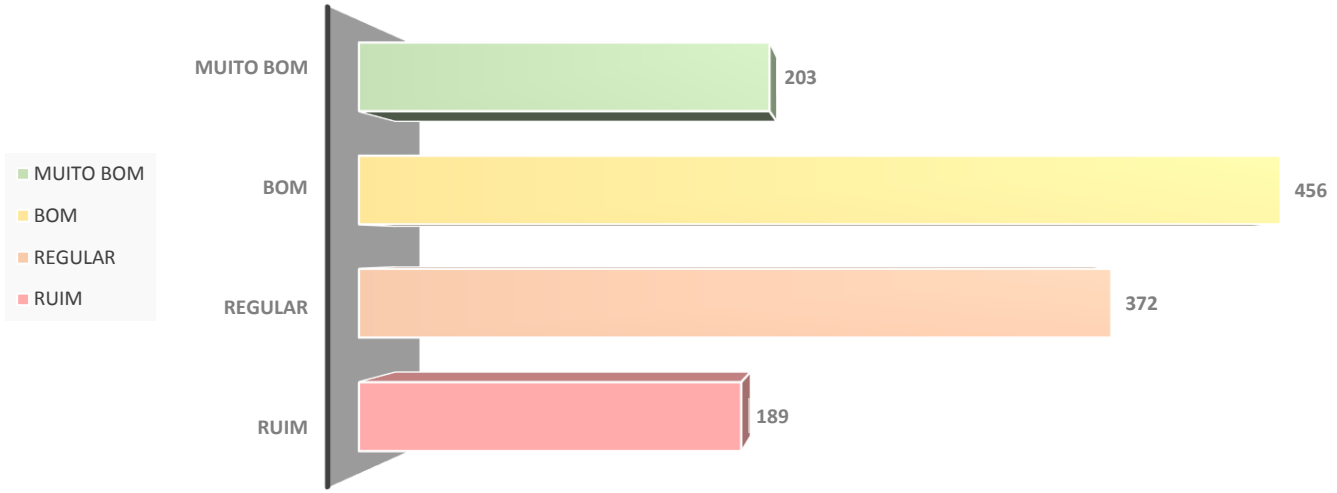


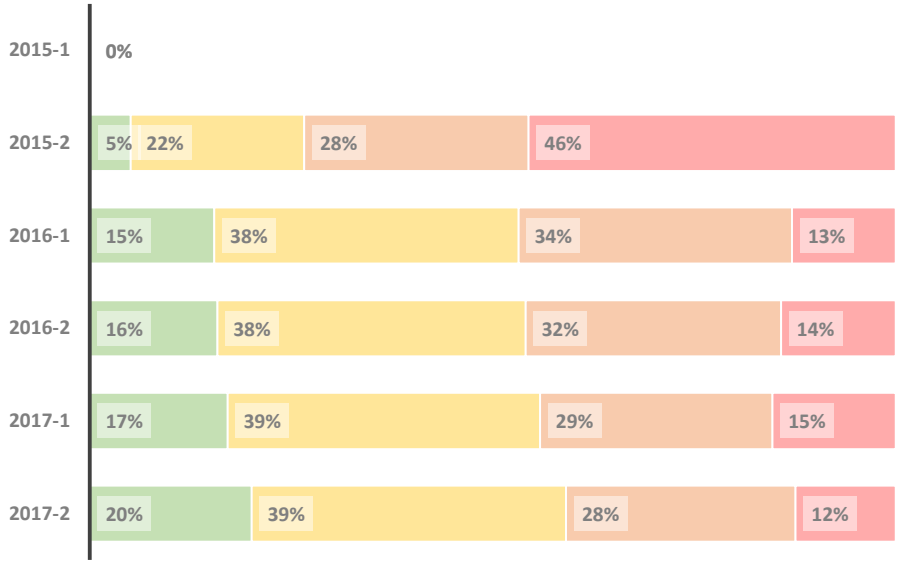


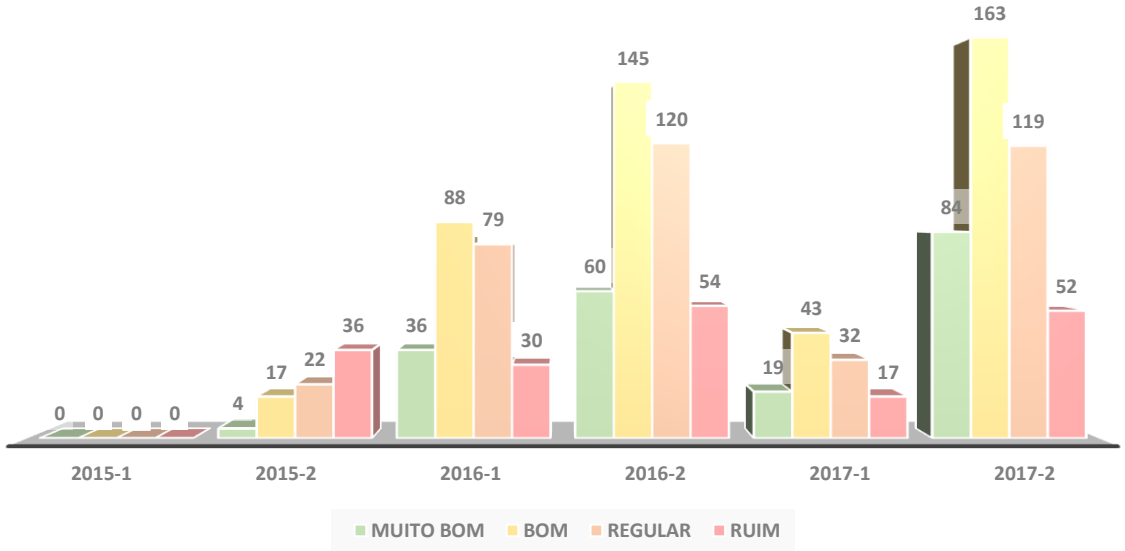


SALAS DE AULA : limpeza e ventilação.

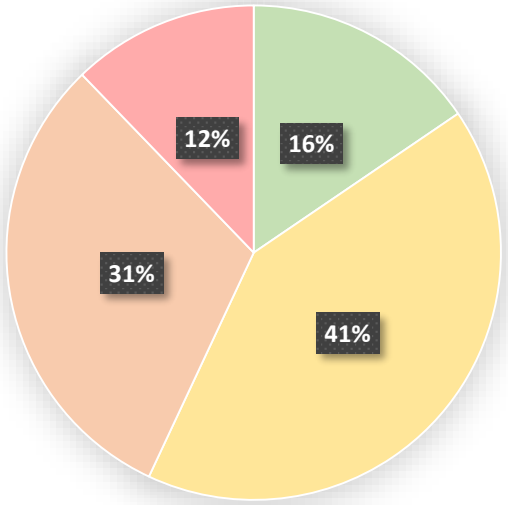


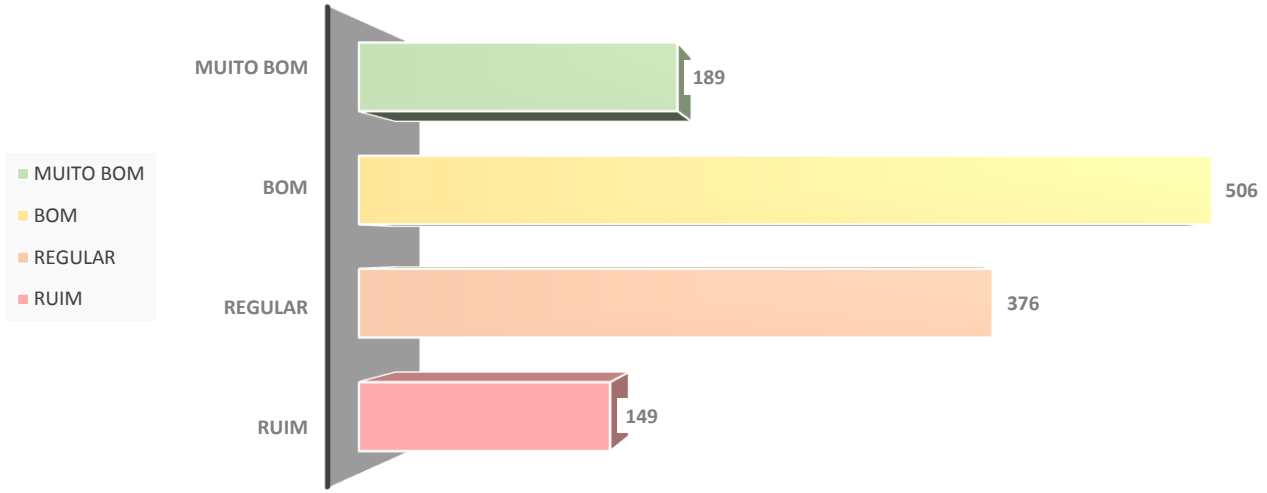


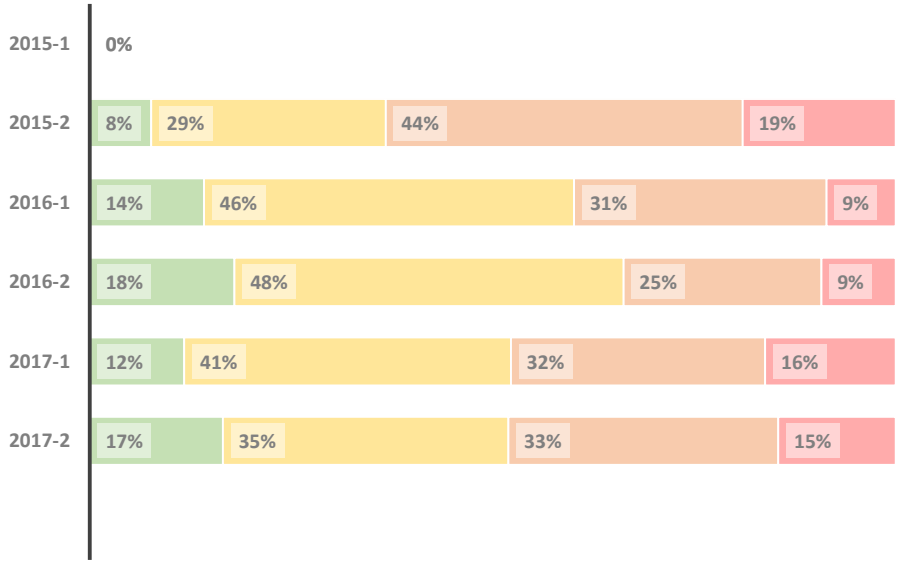


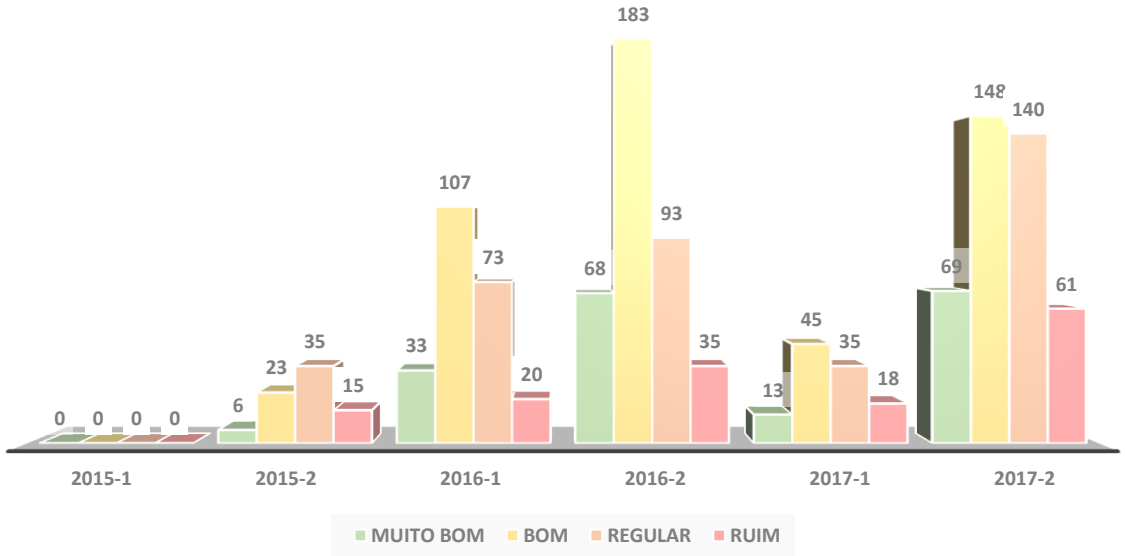


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.

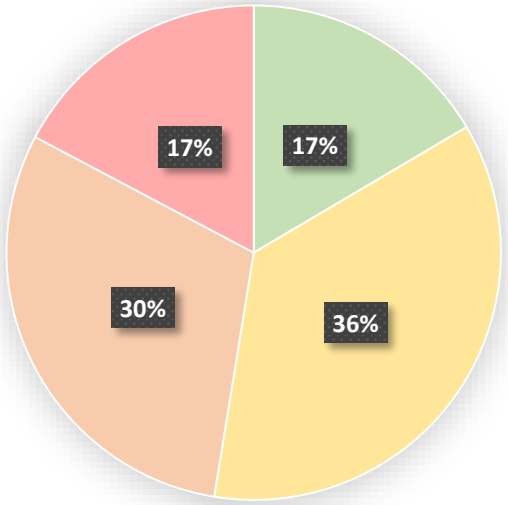


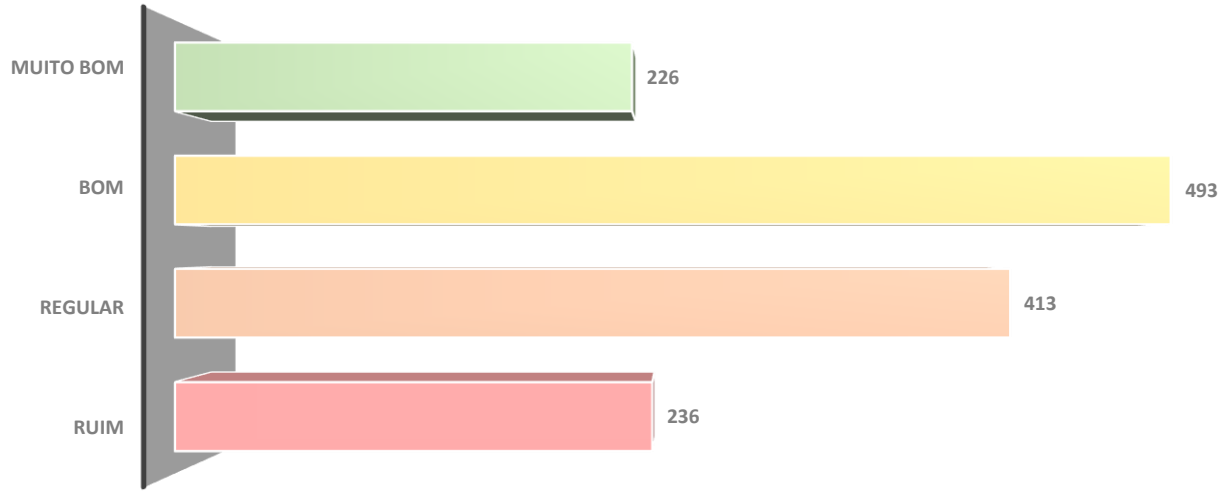


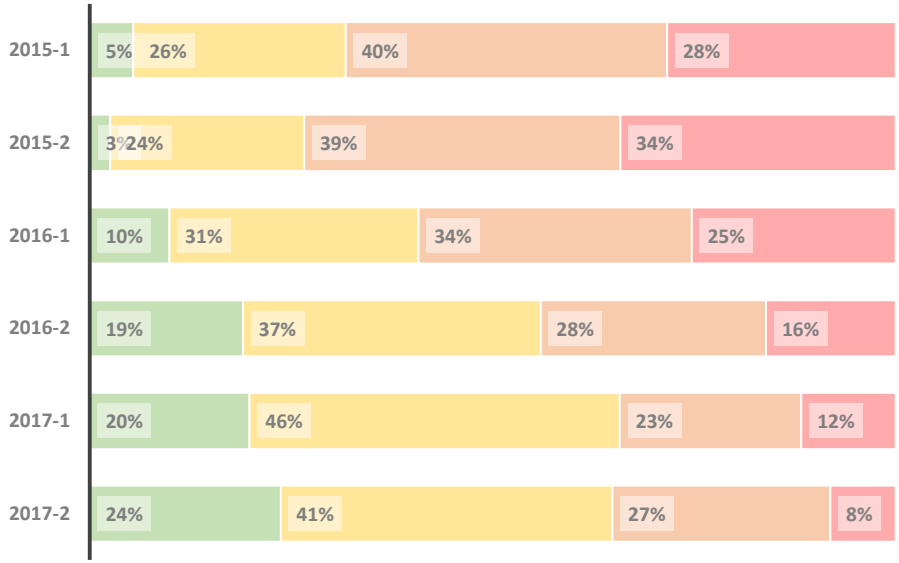


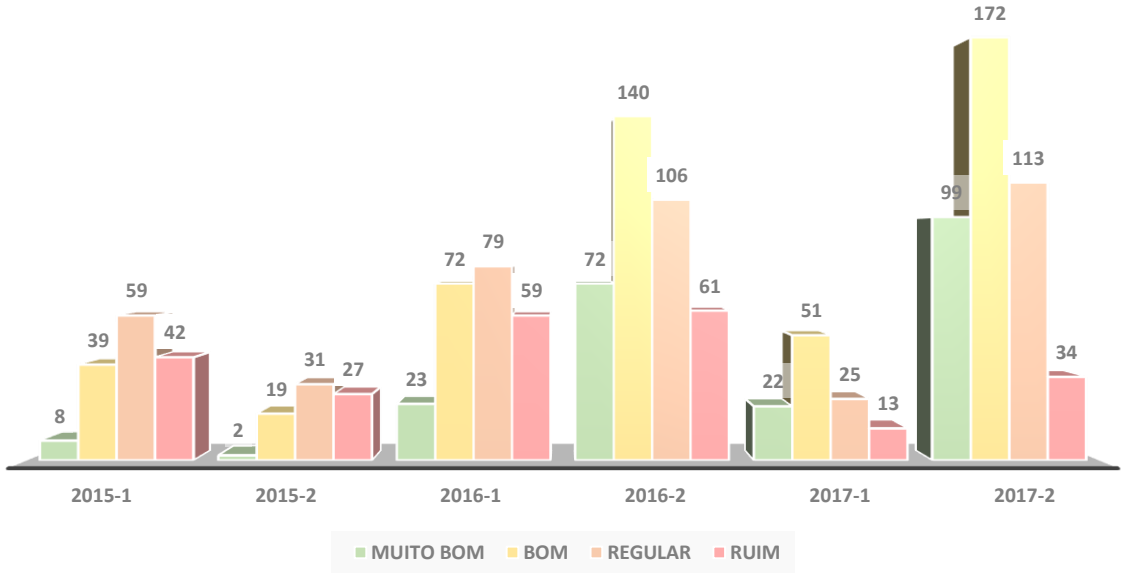


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.

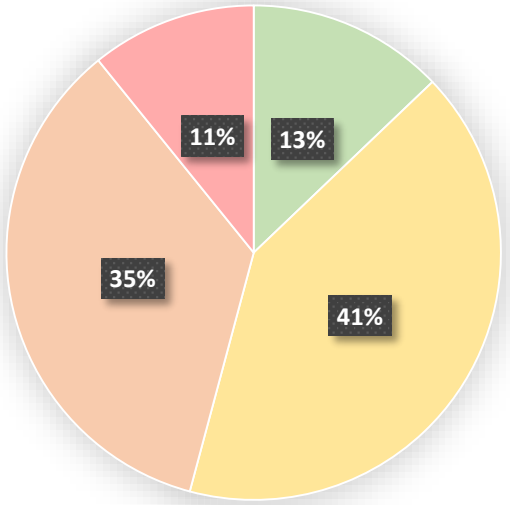


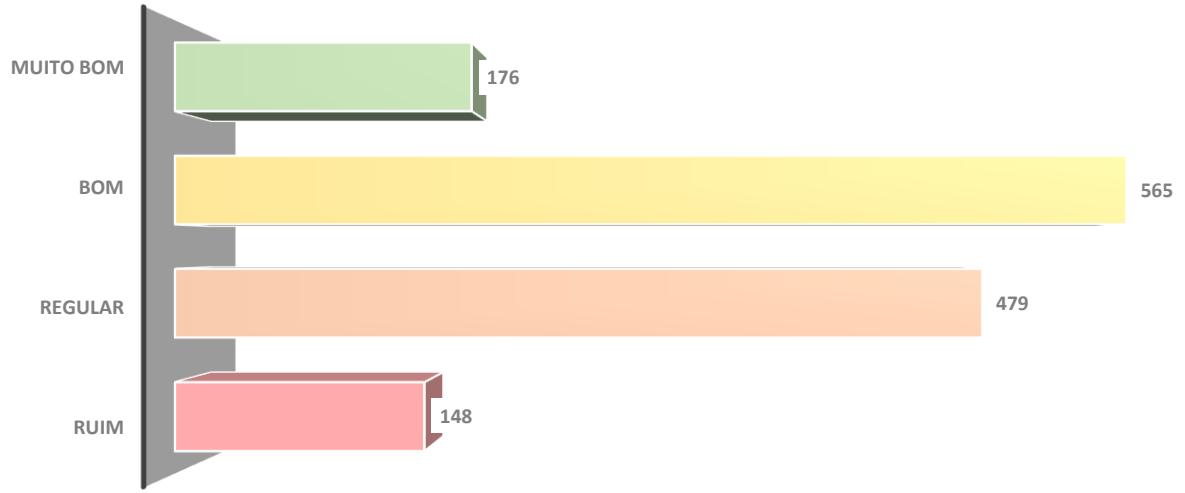


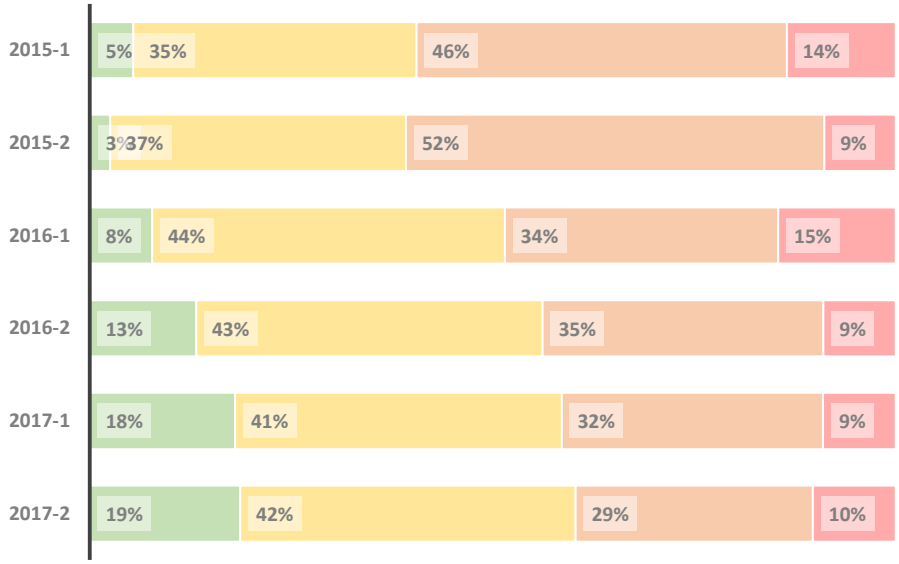


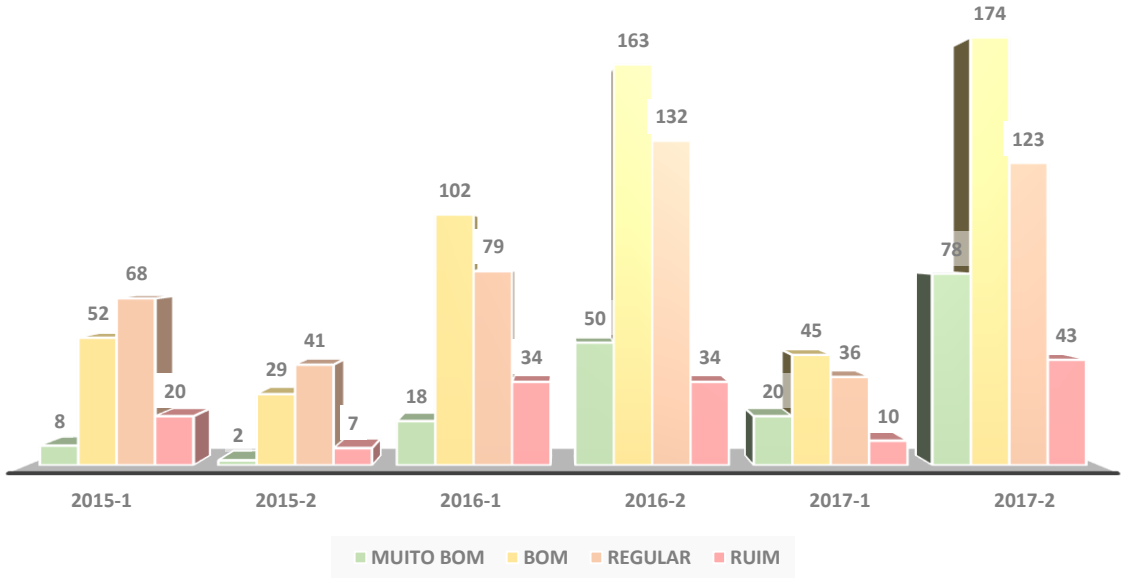


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.

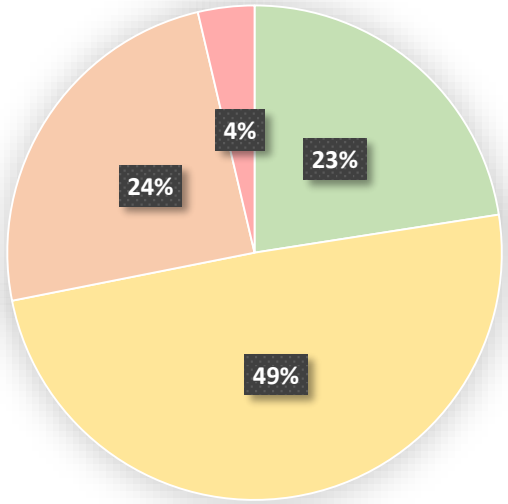


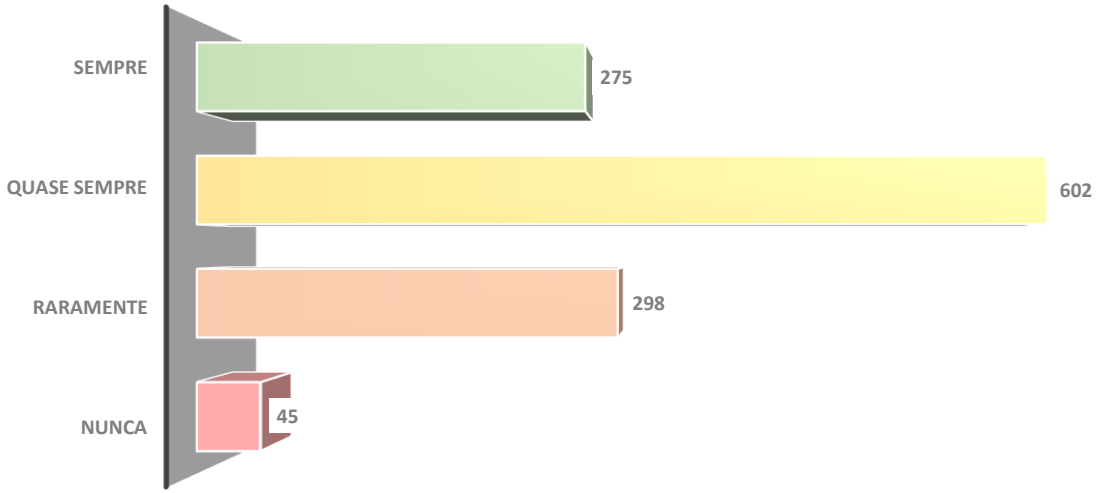


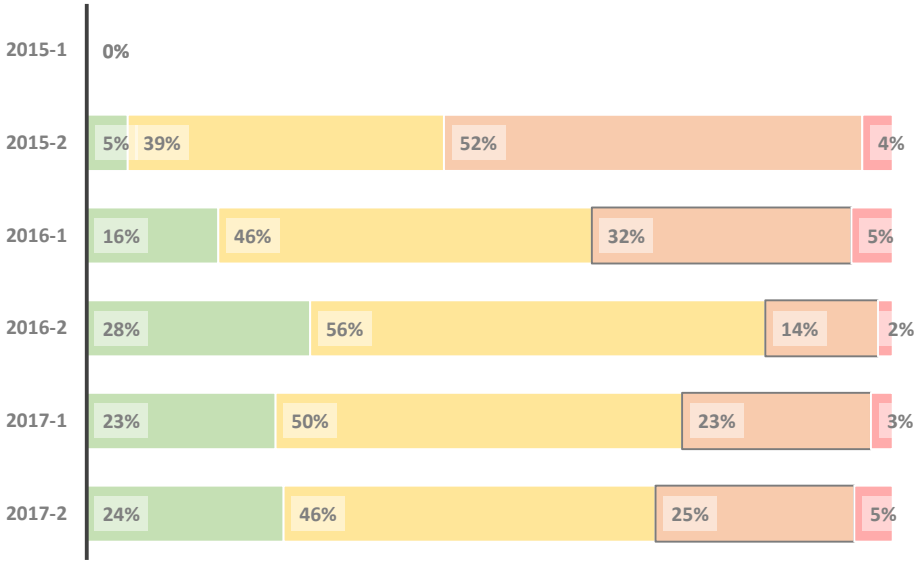


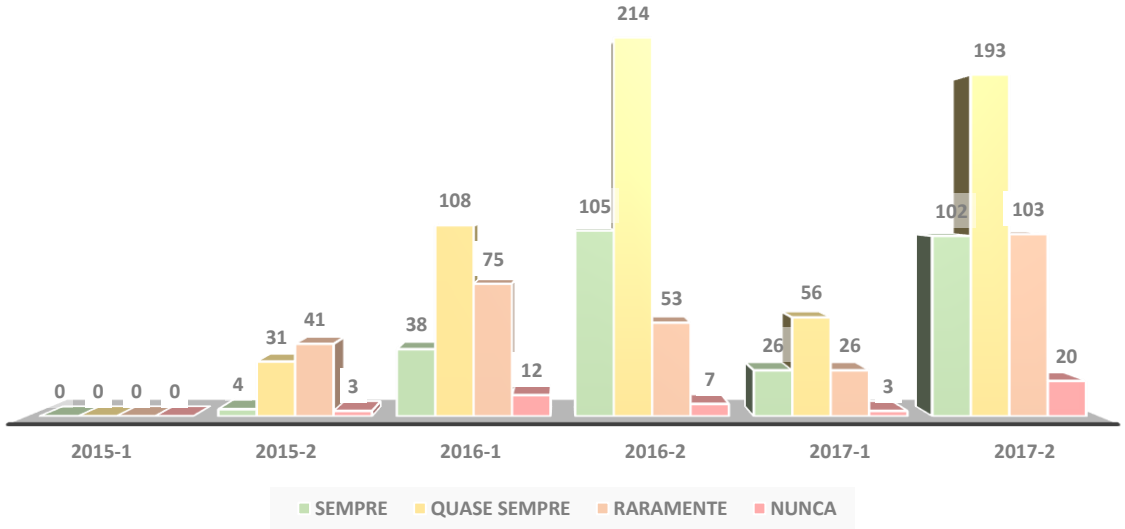


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?

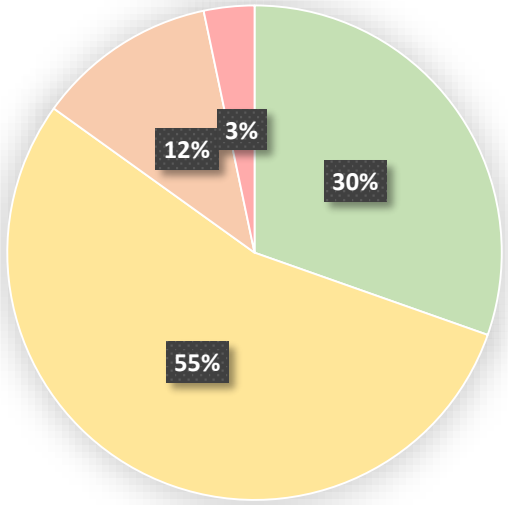


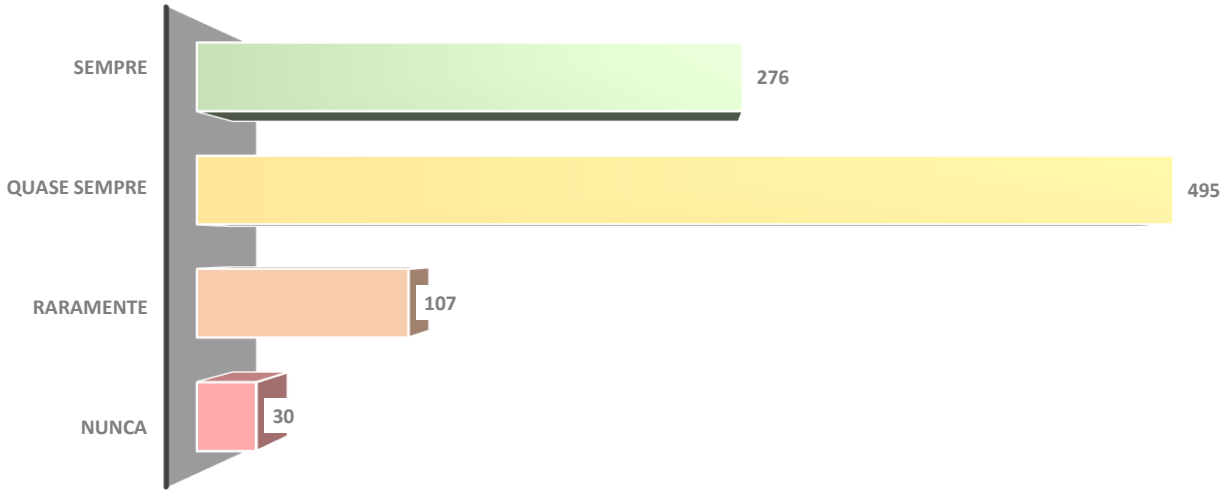


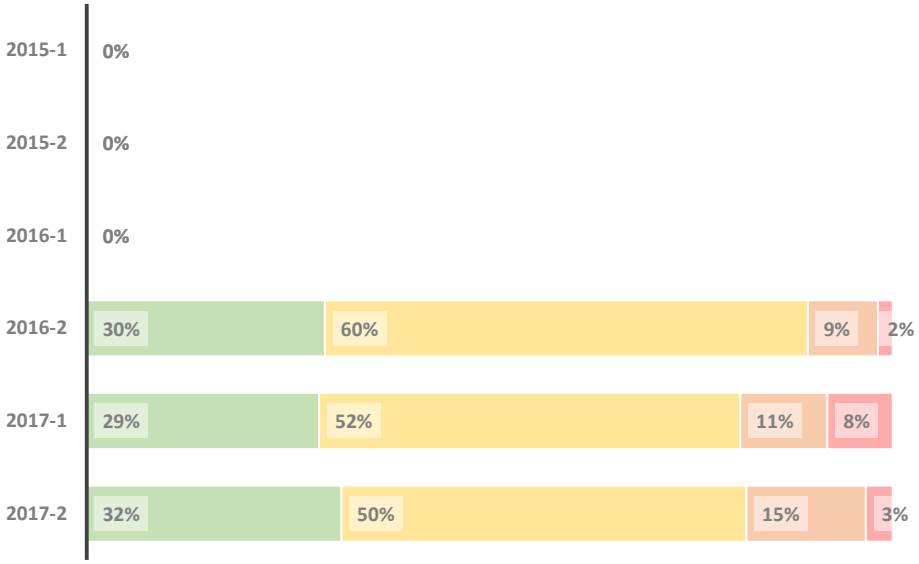


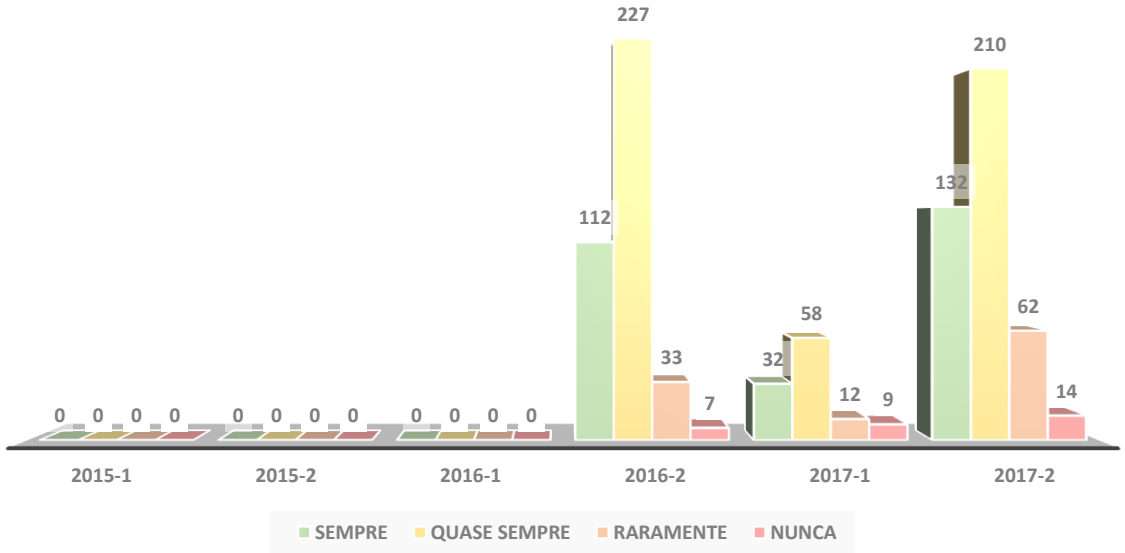


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?

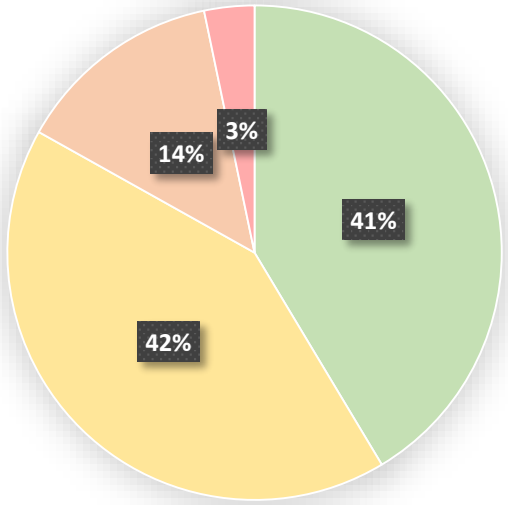


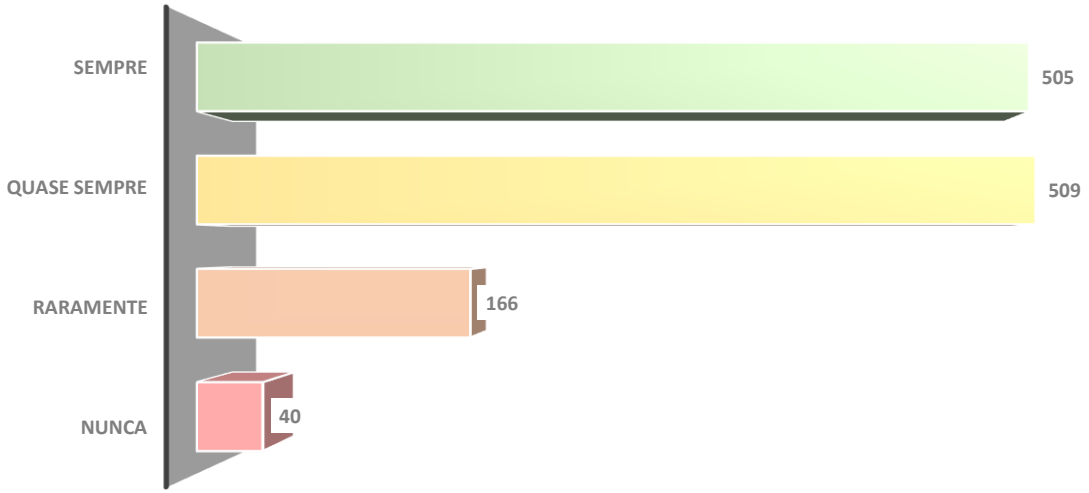


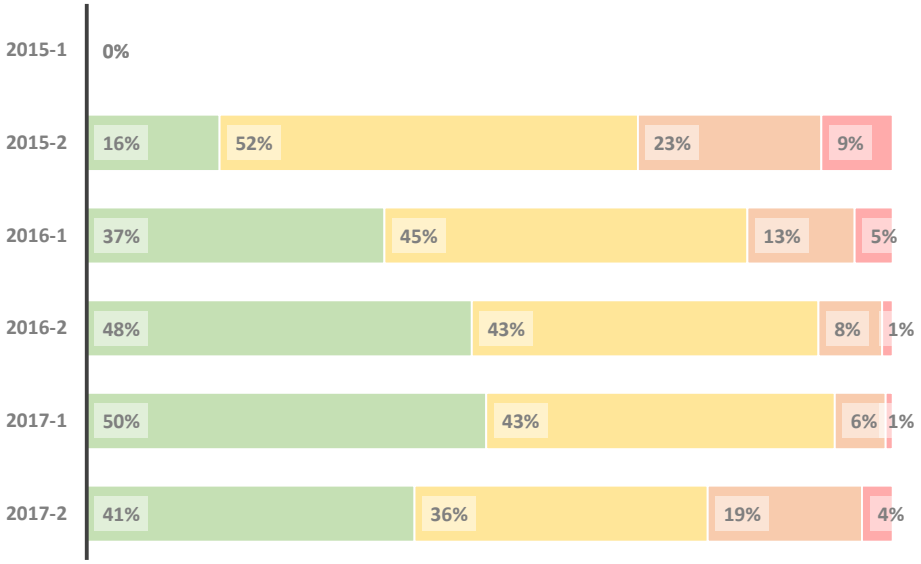


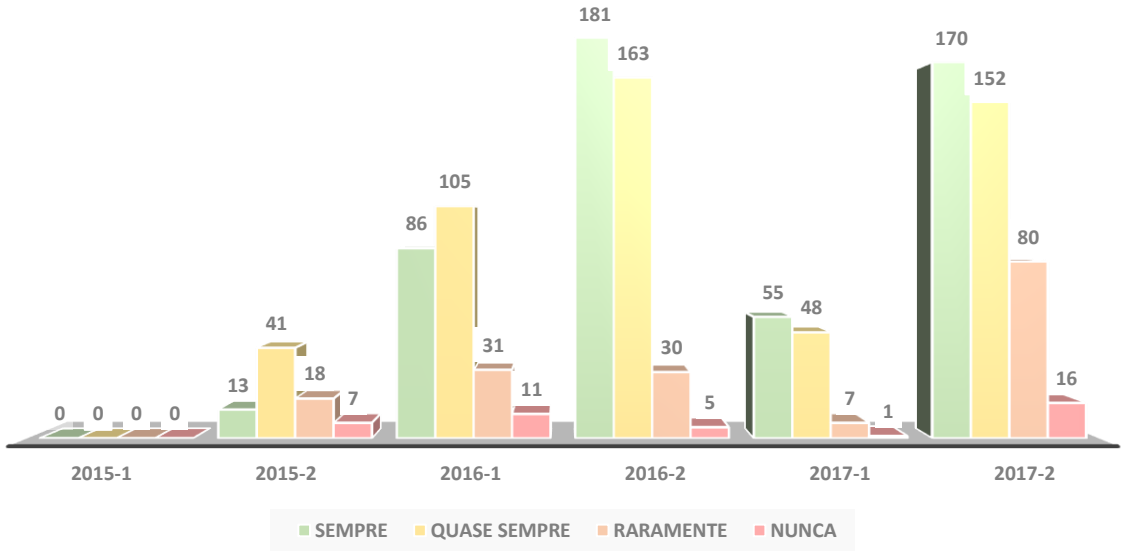


O COORDENADOR: é acessível ao aluno?

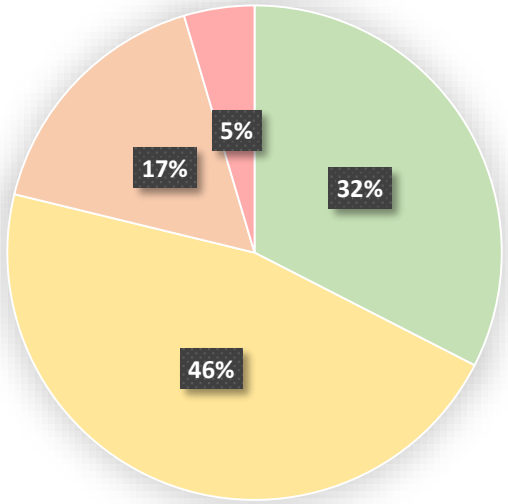


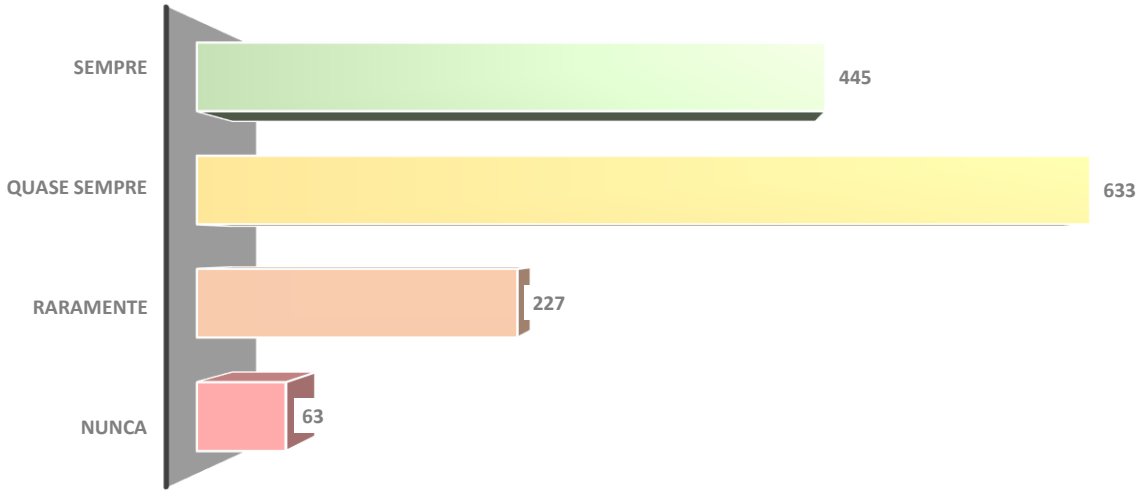


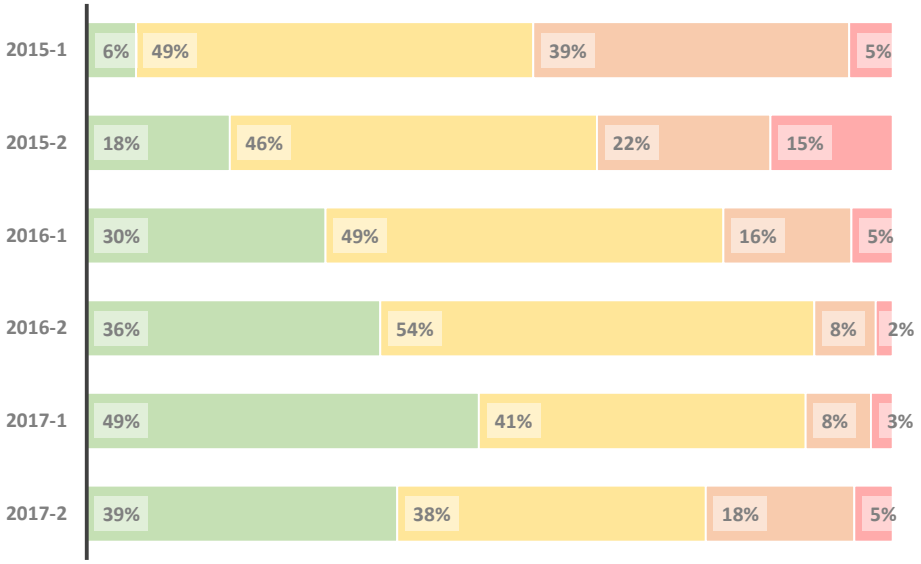


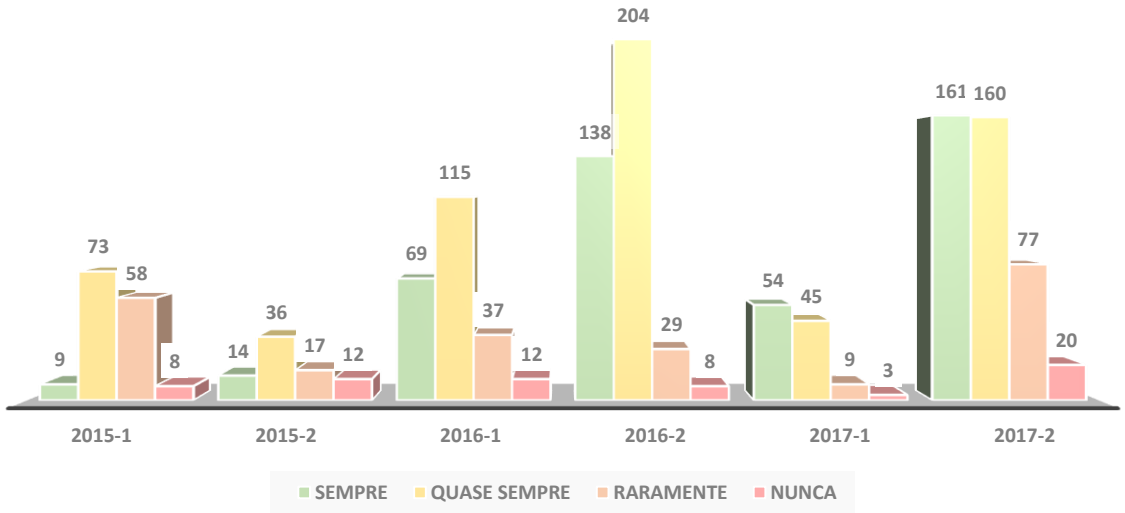


O COORDENADOR: é acessível ao aluno?

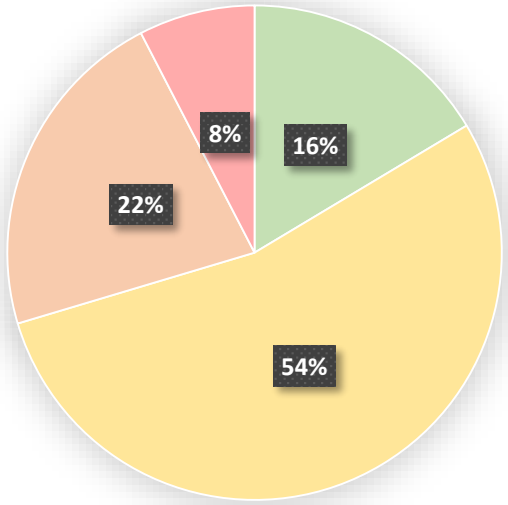


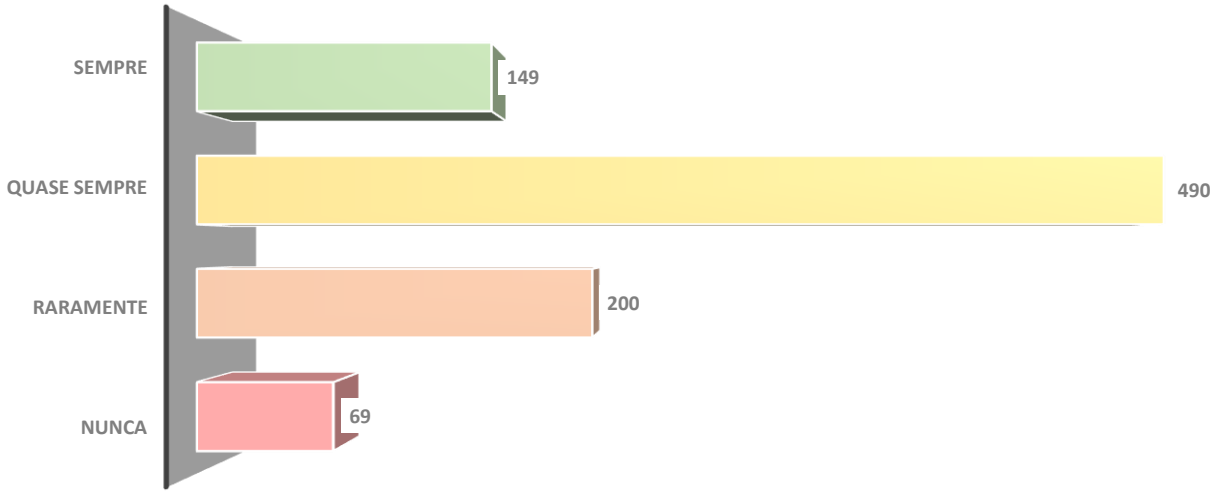


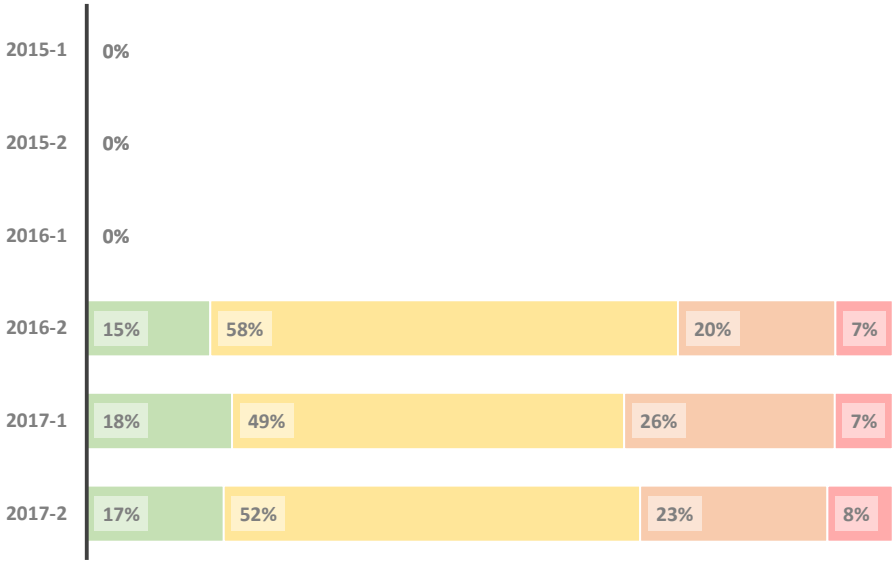


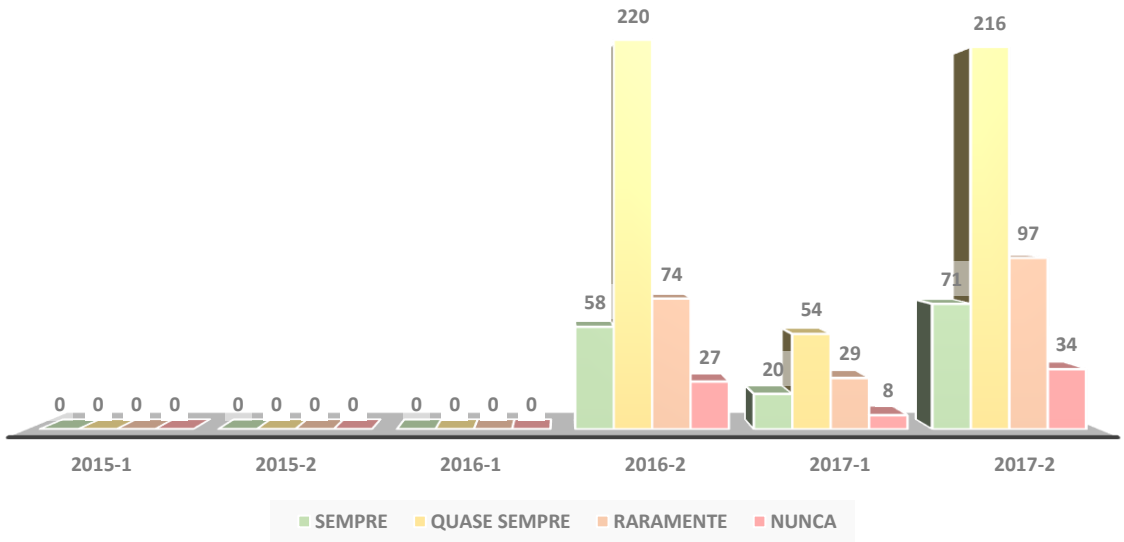


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?

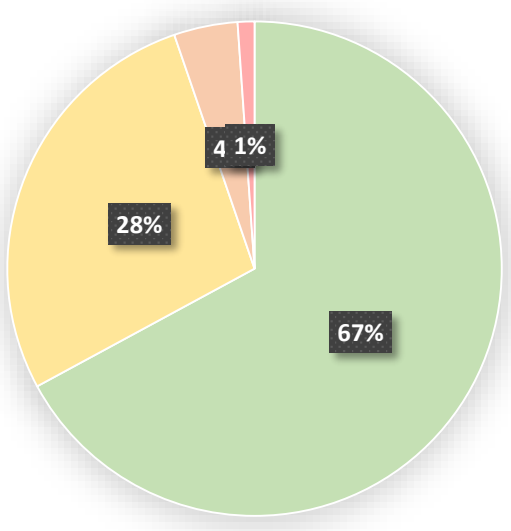


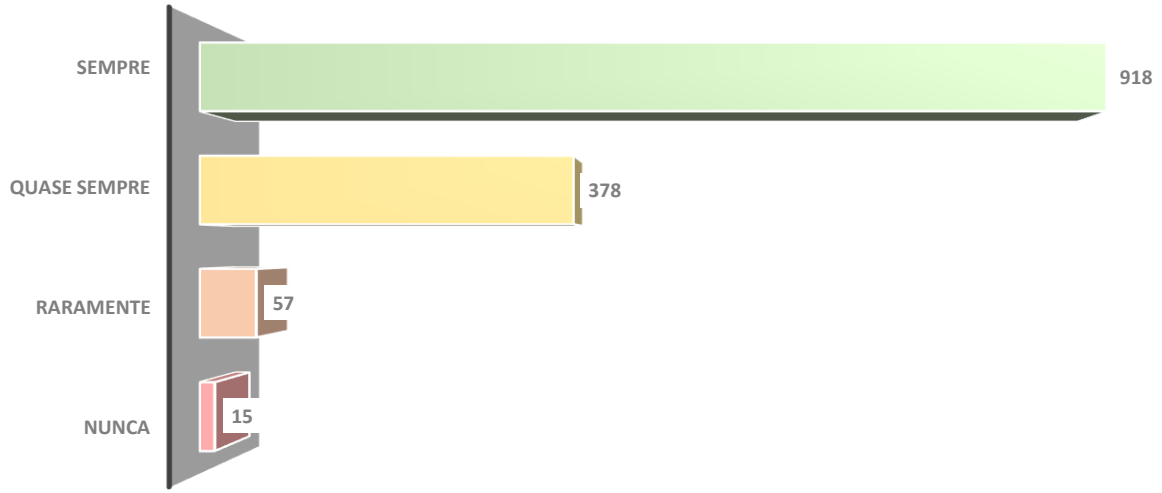


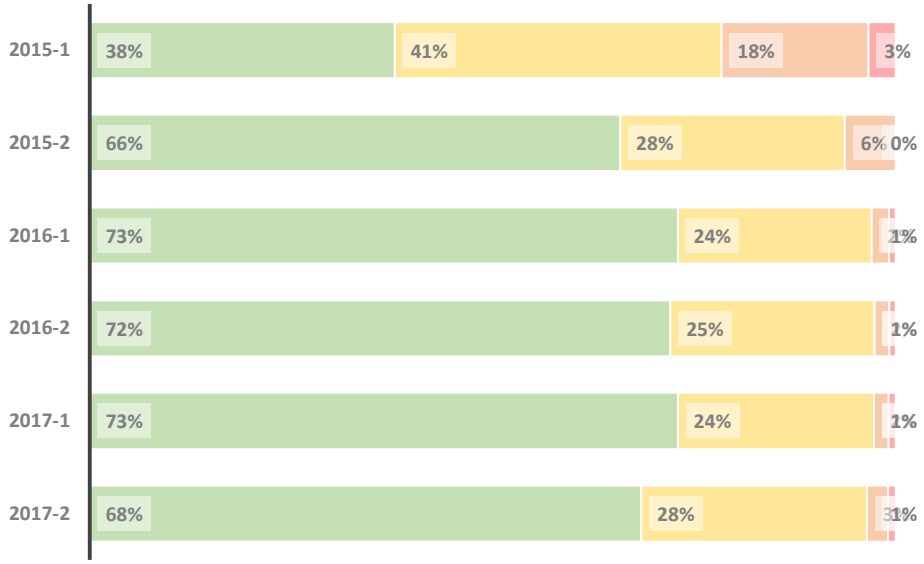


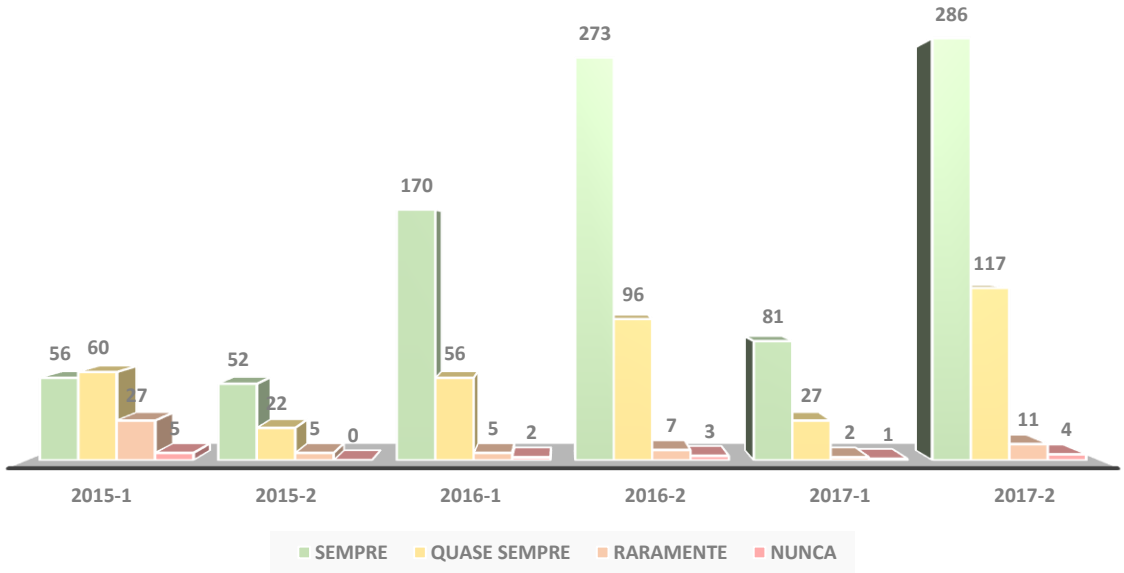


OS PROFESSORES: apresentam o plano de ensino no início do semestre?

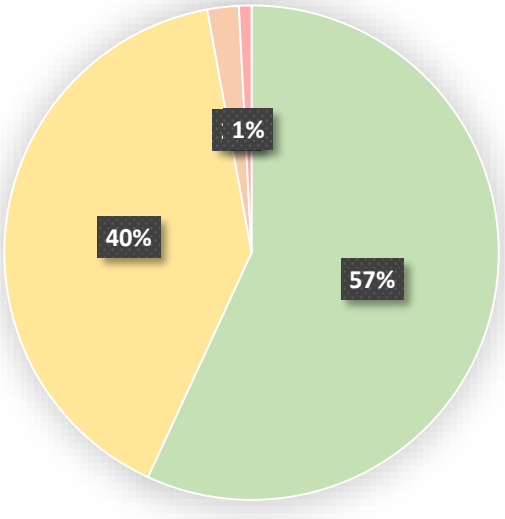


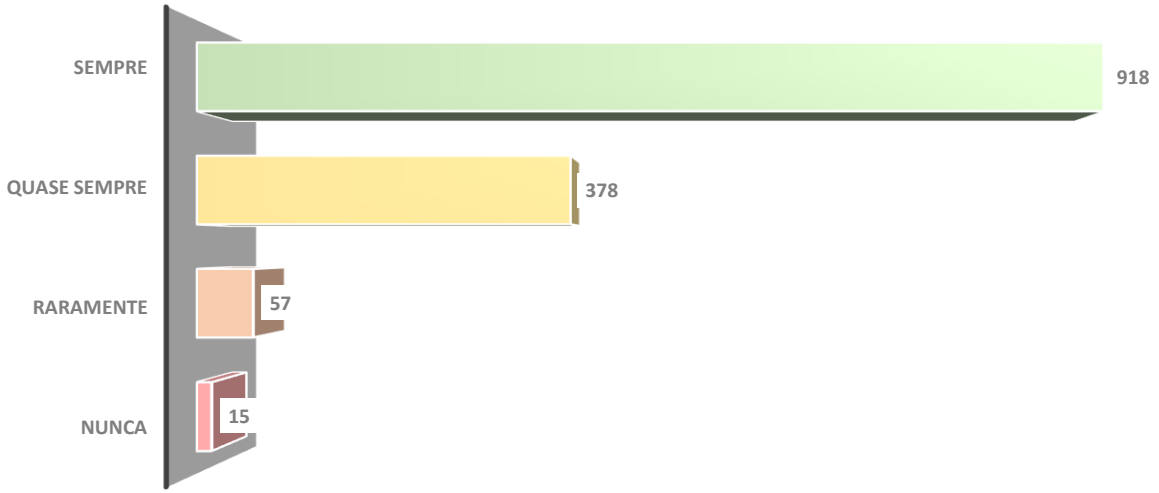


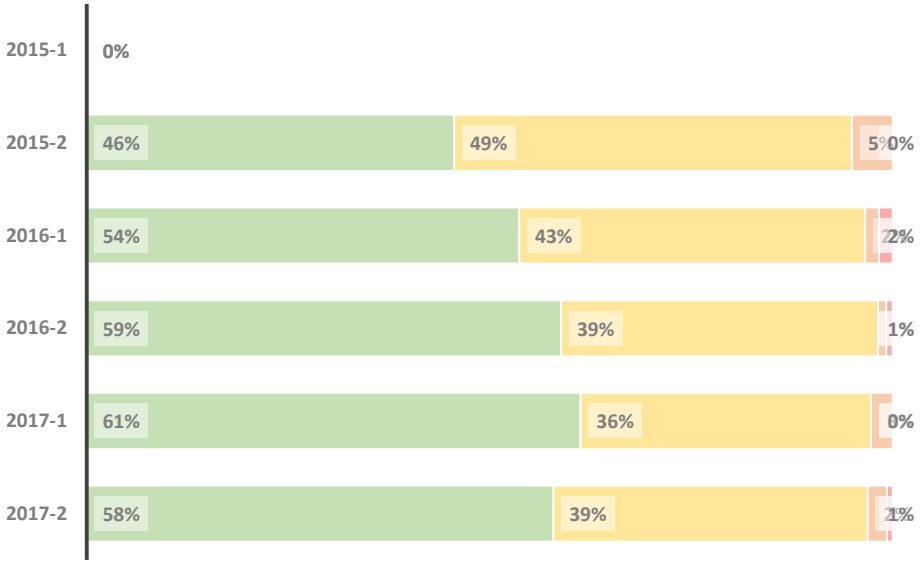


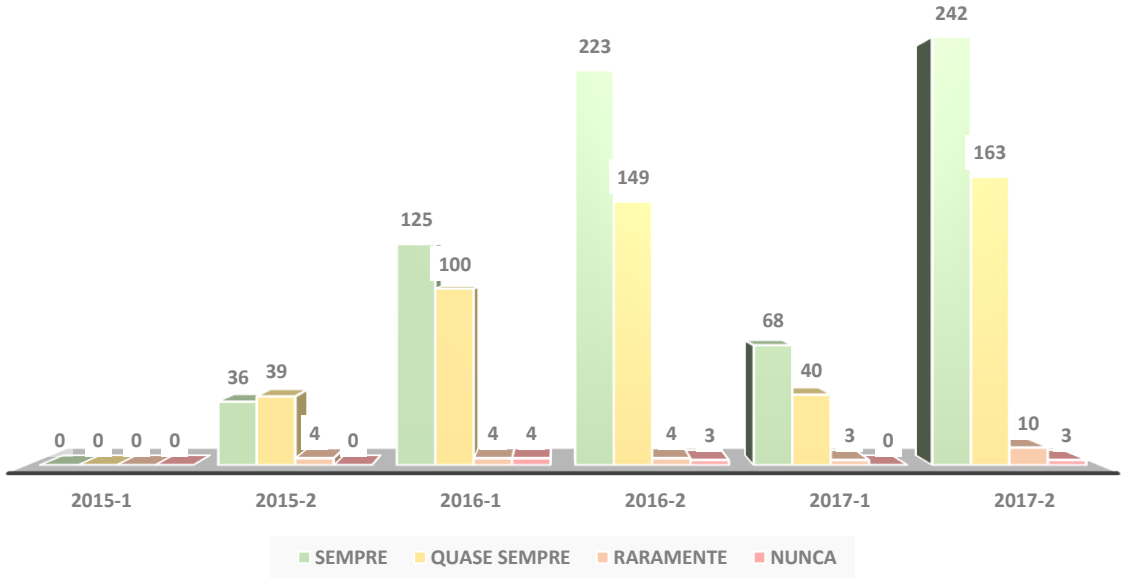


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?

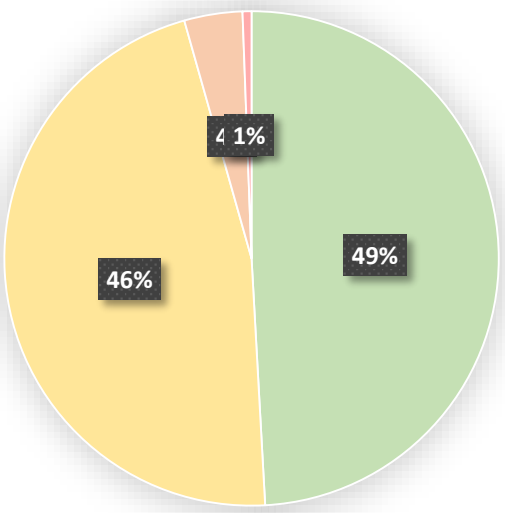


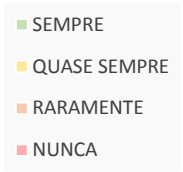


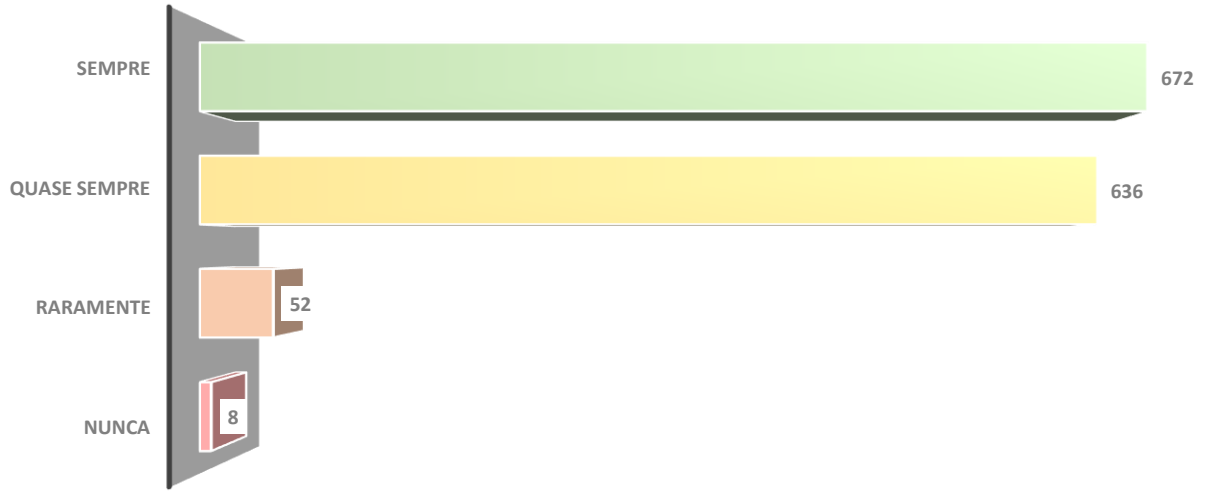


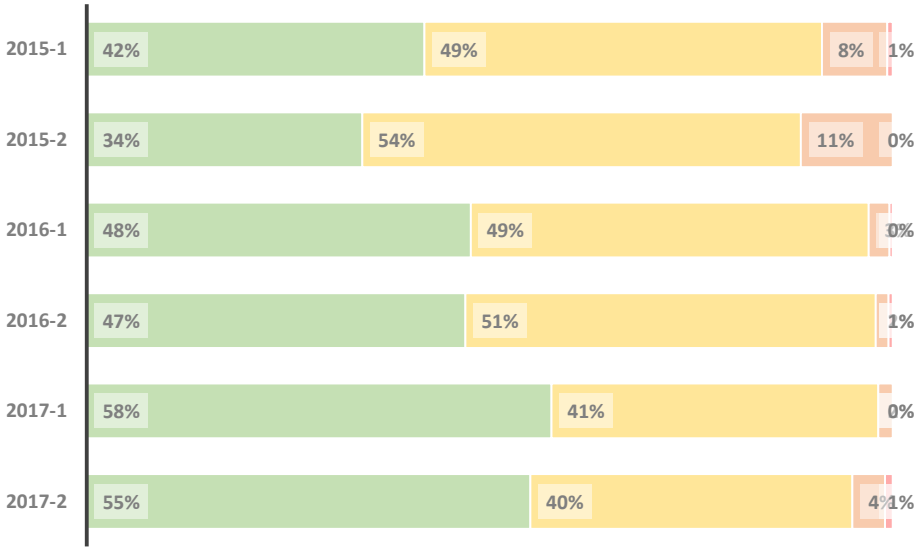


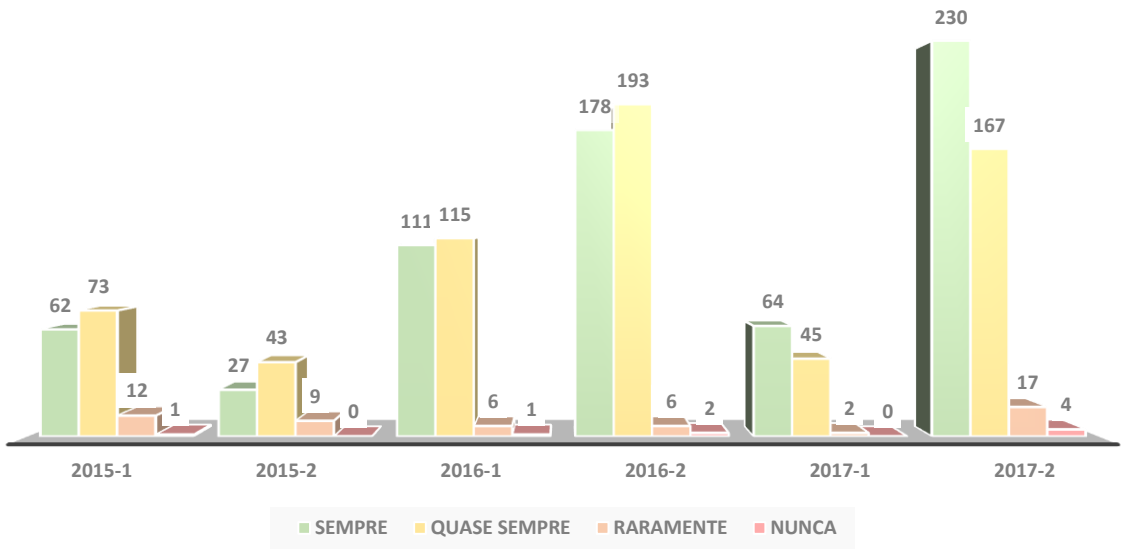
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



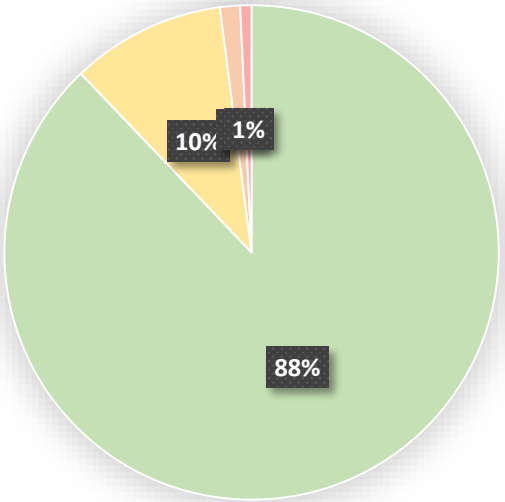


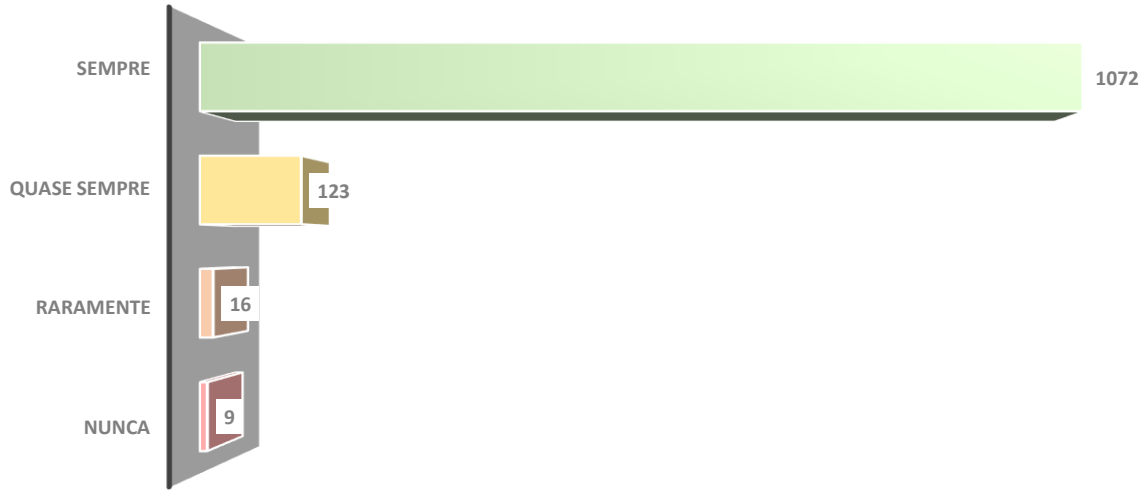


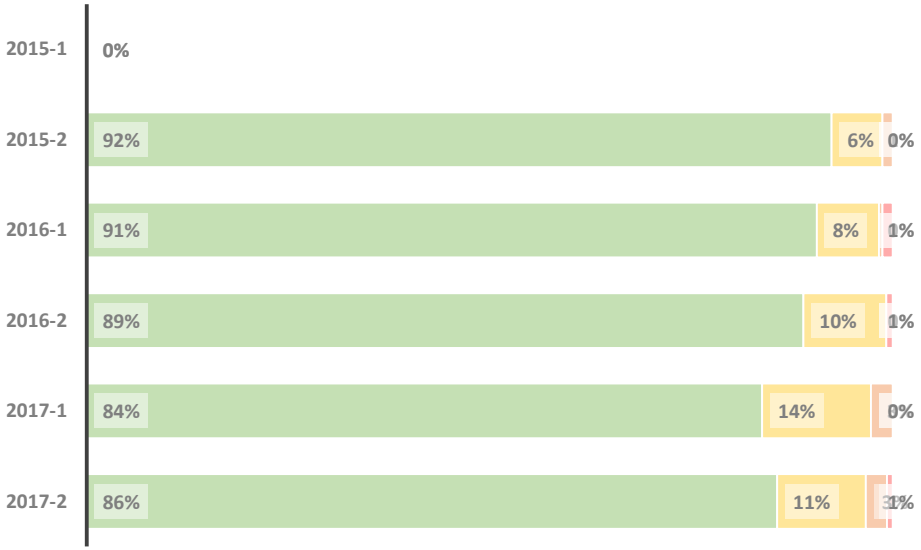


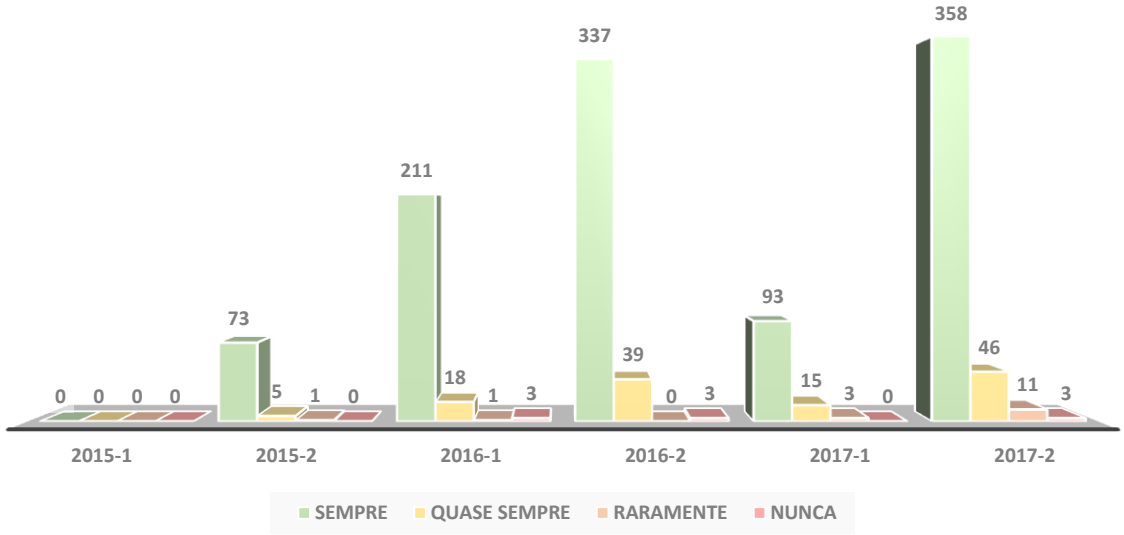


OS PROFESSORES: fazem chamada?

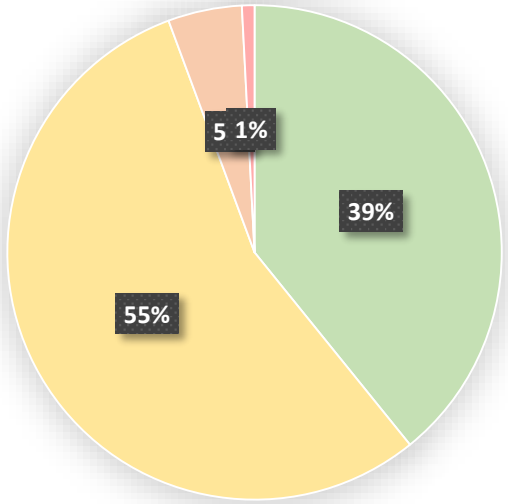


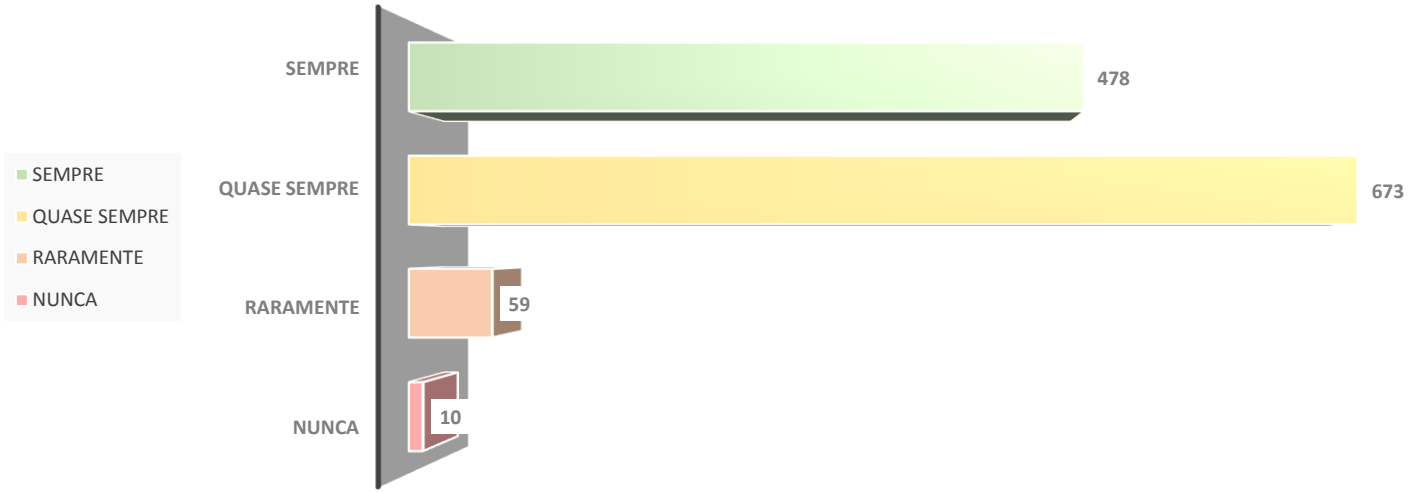


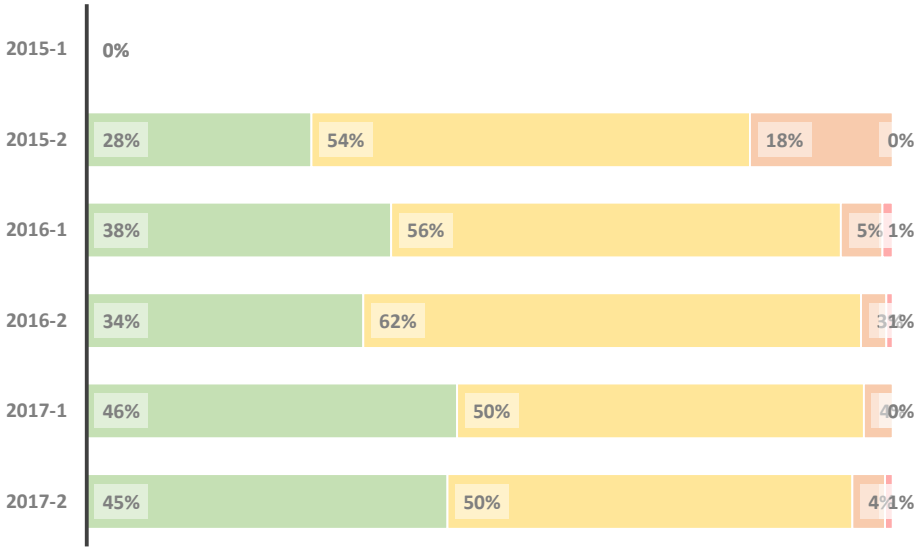


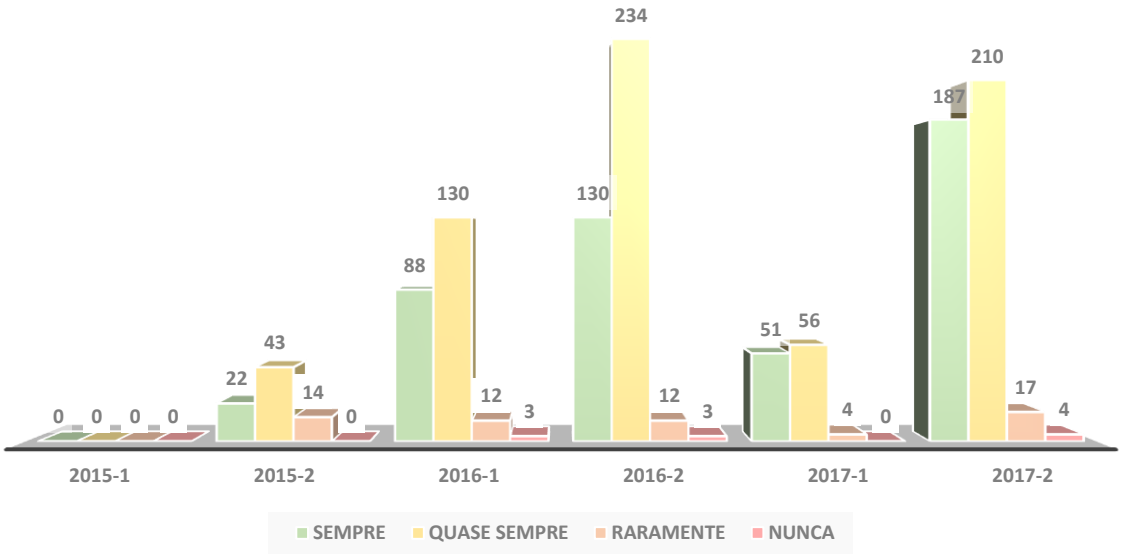


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?

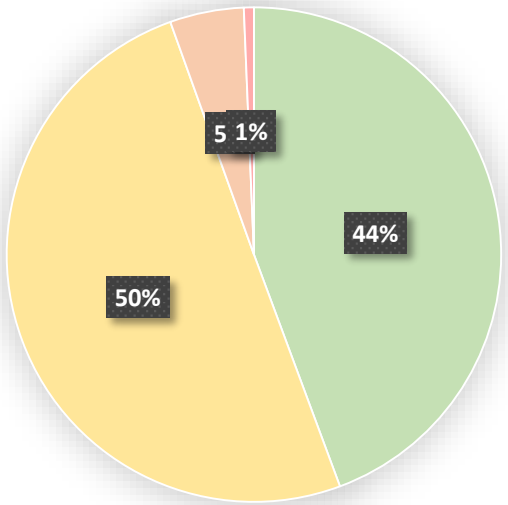


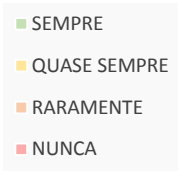


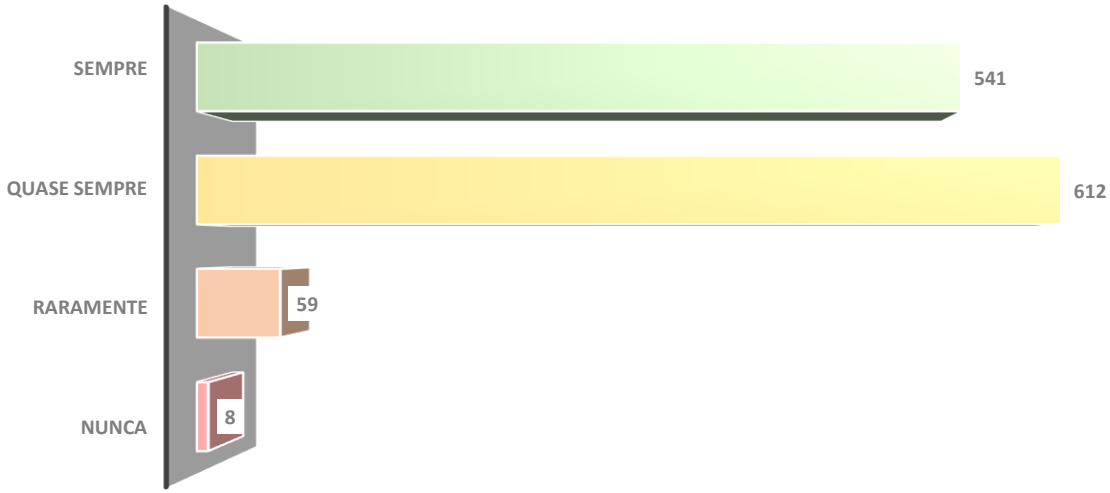


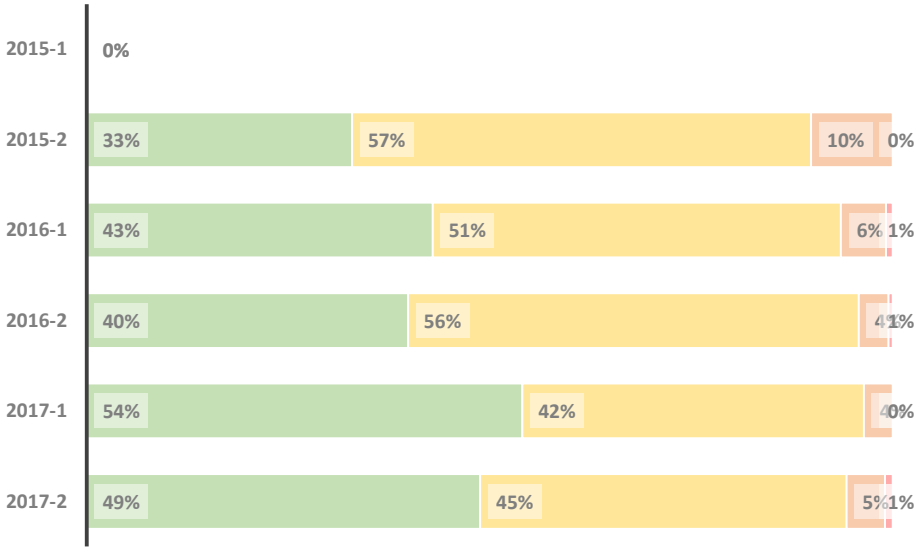


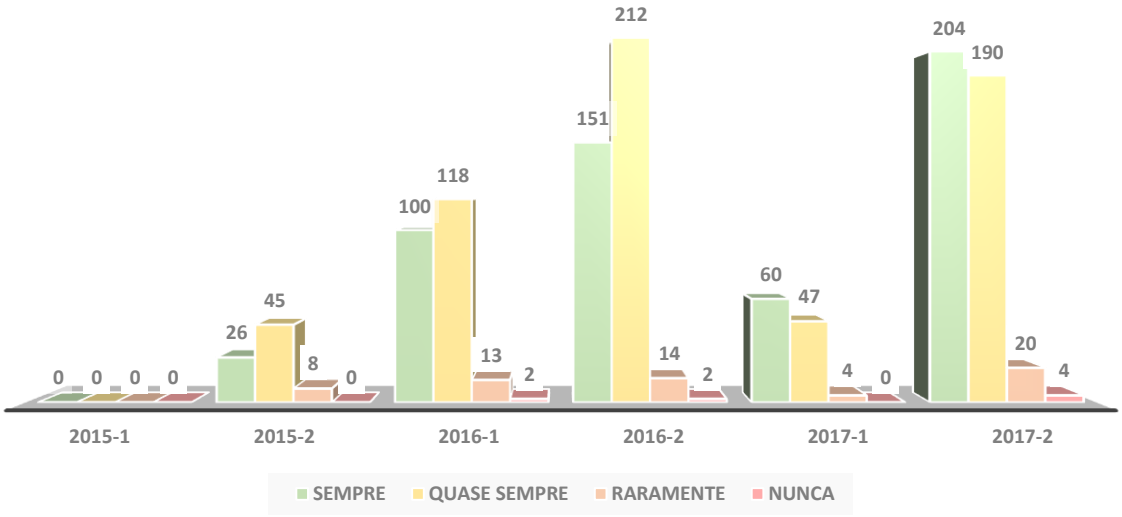
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



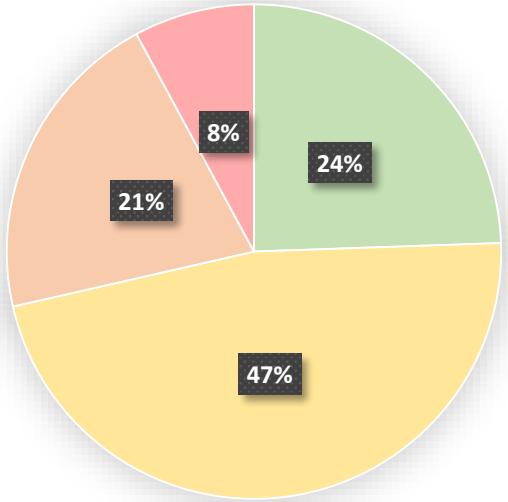


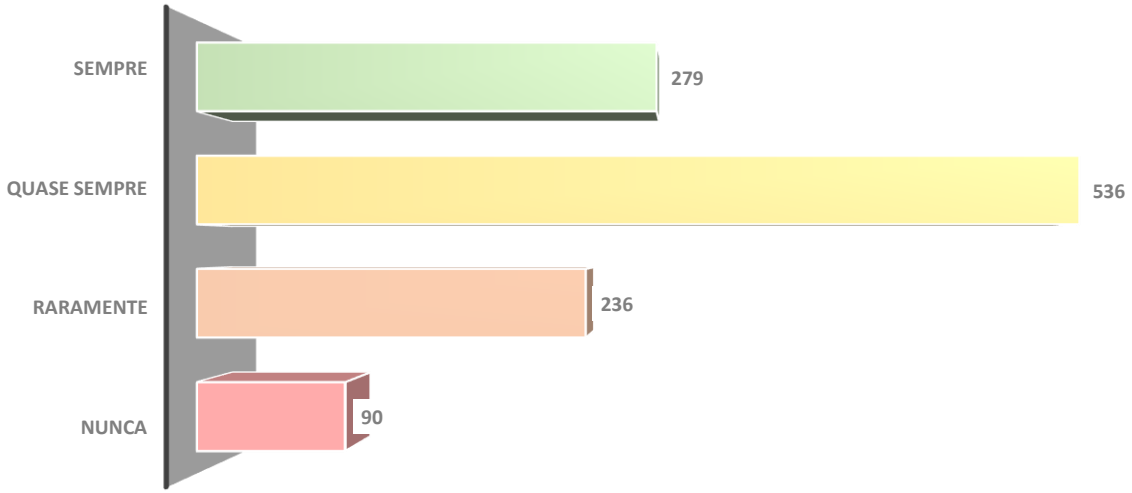


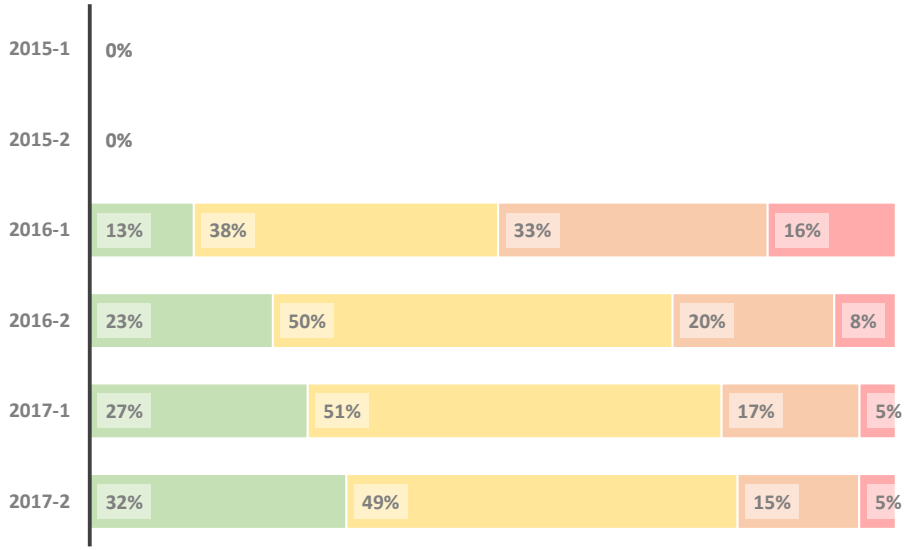


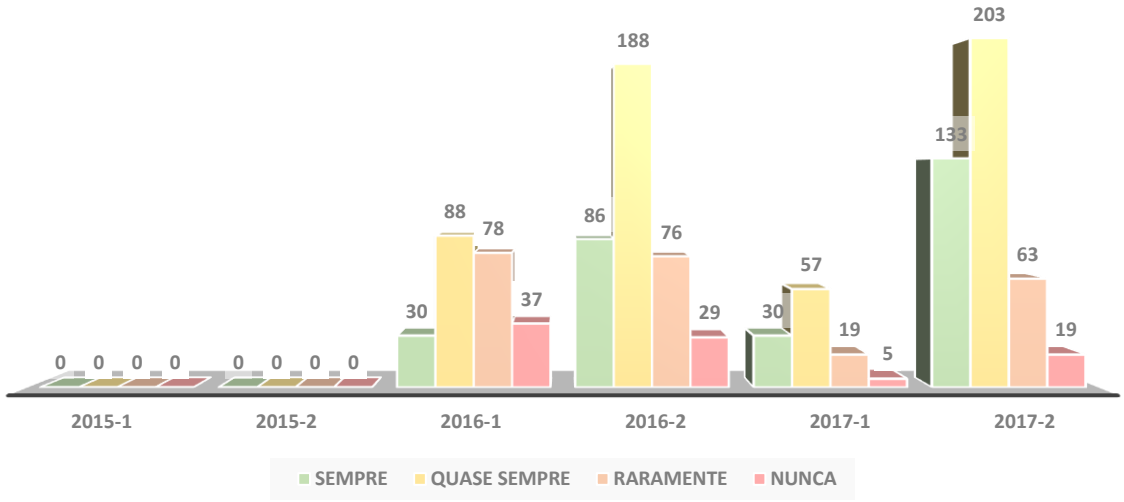


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?

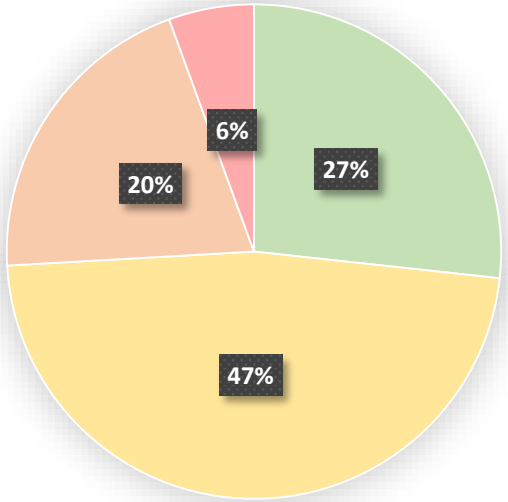


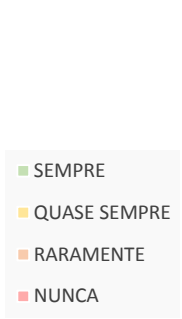


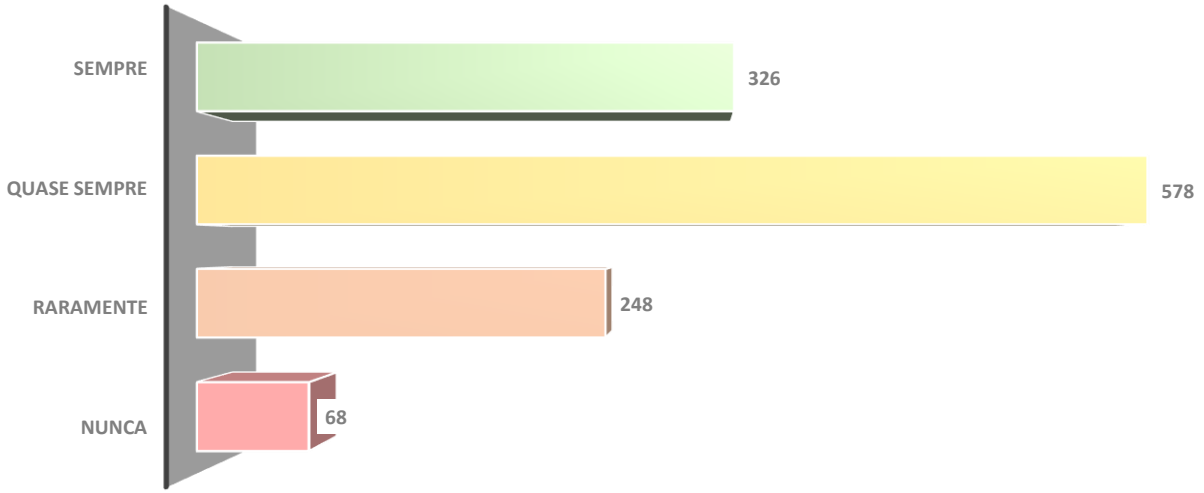


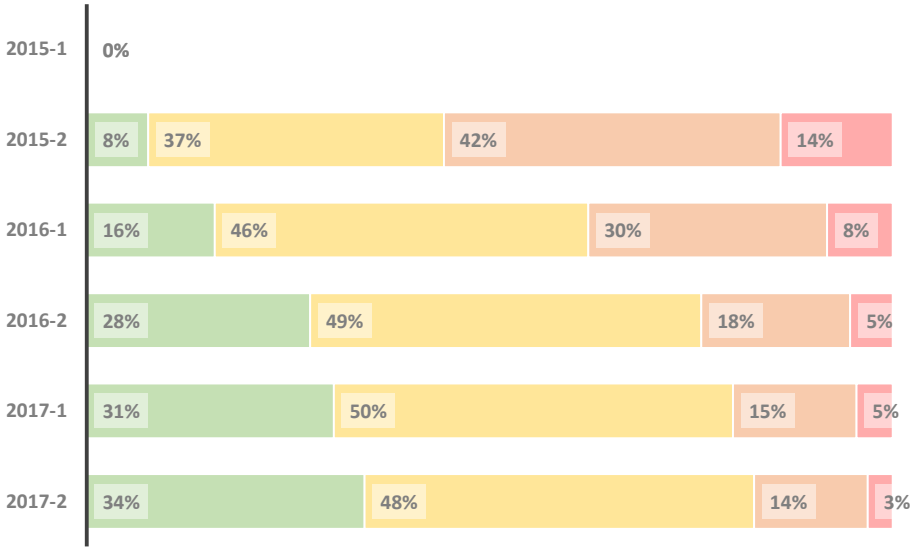


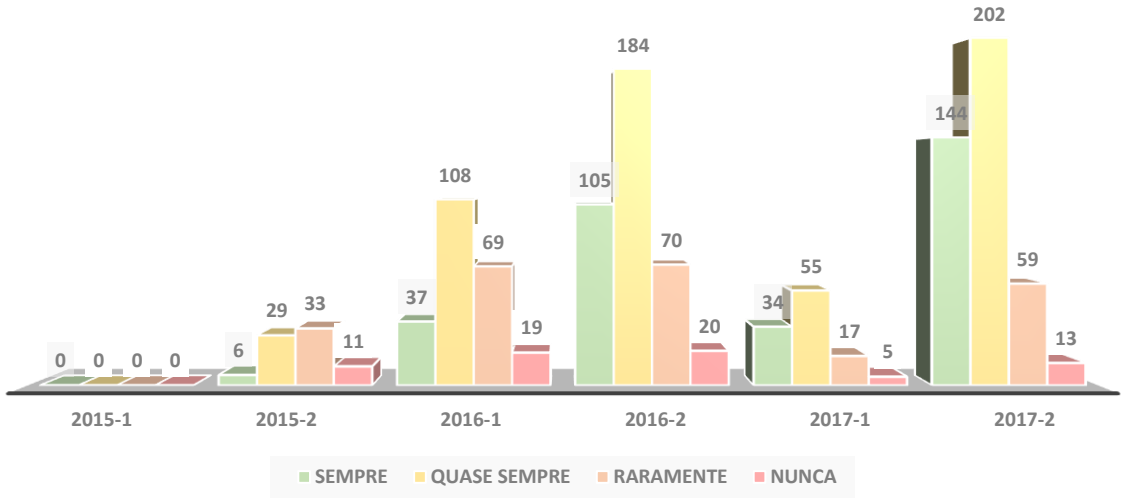
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



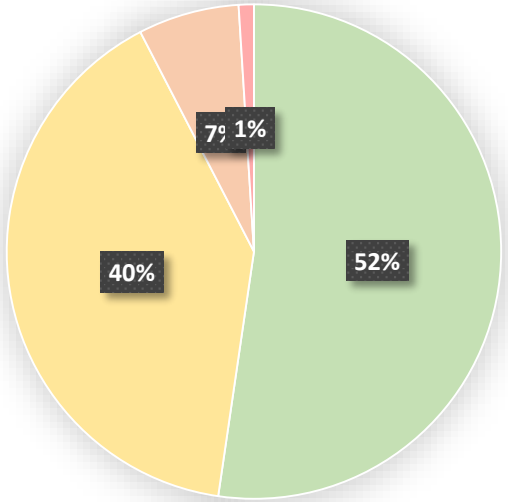


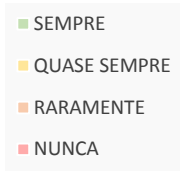


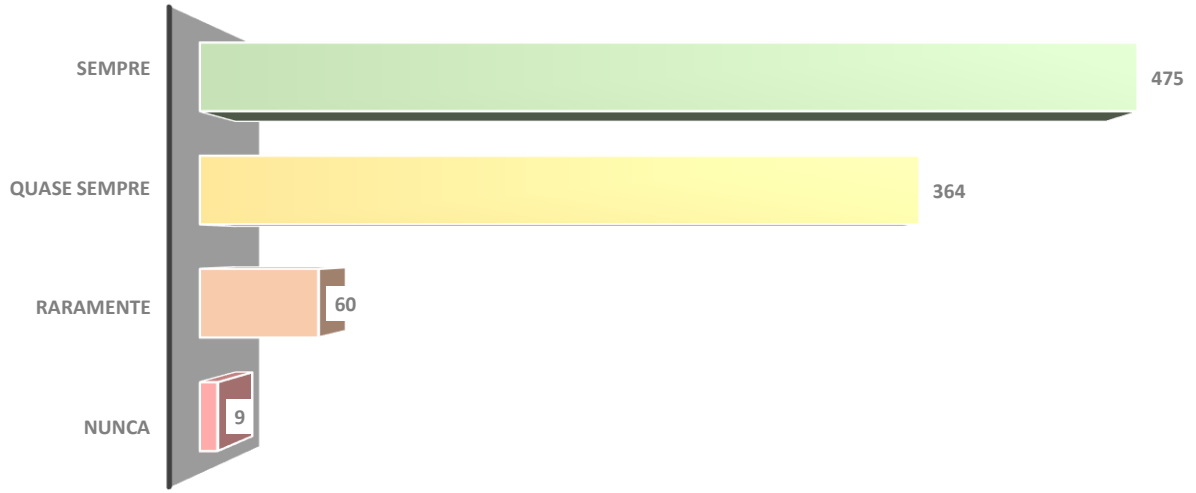


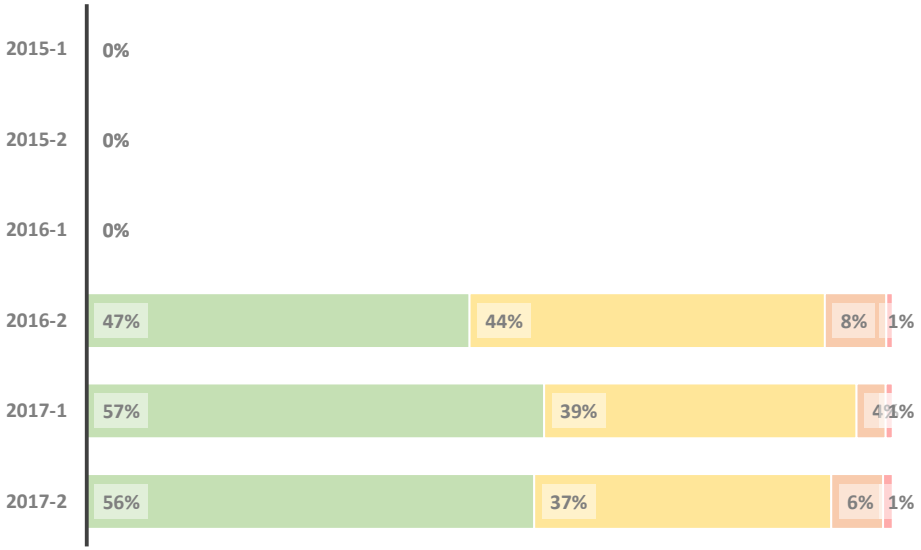


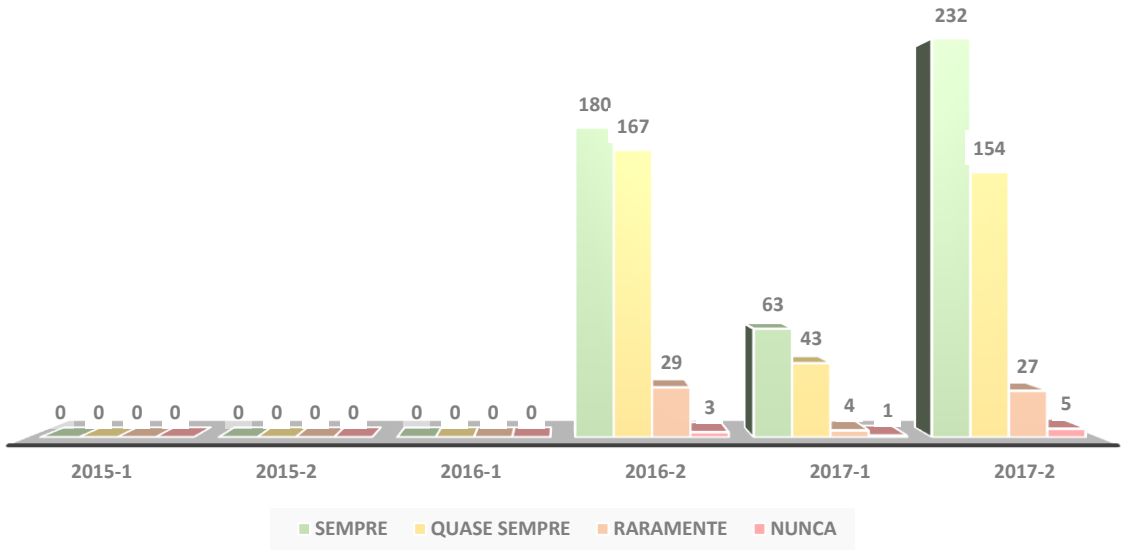
Você acessa o aluno online frequentemente?



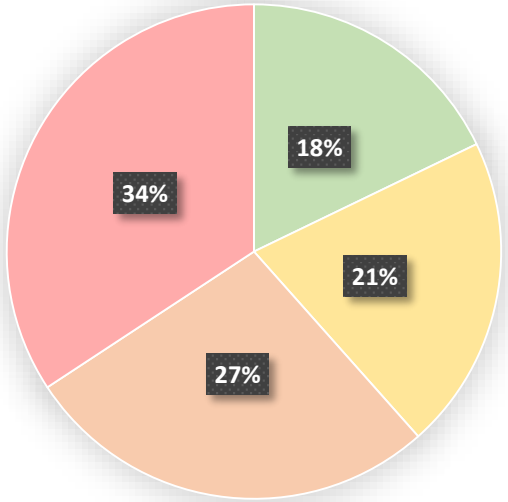


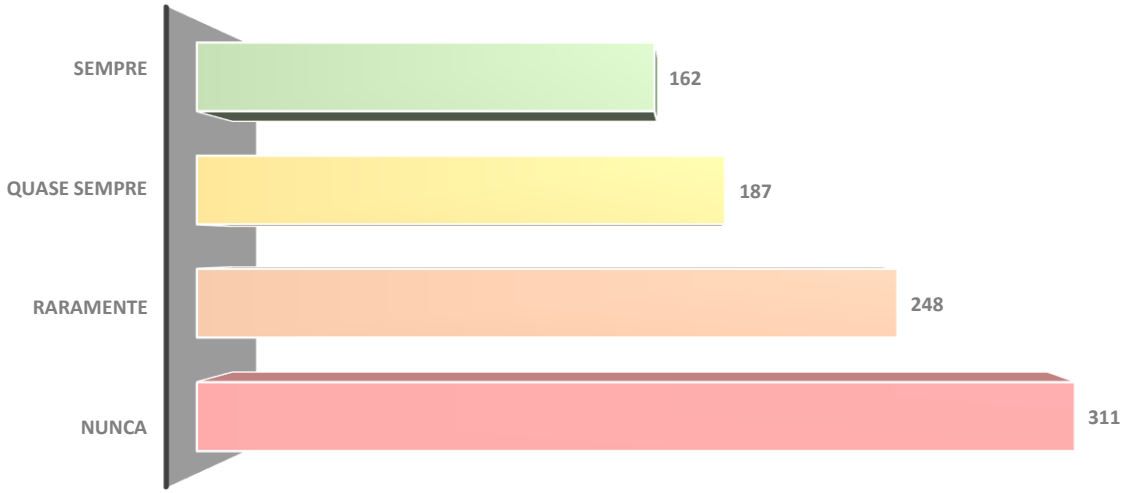


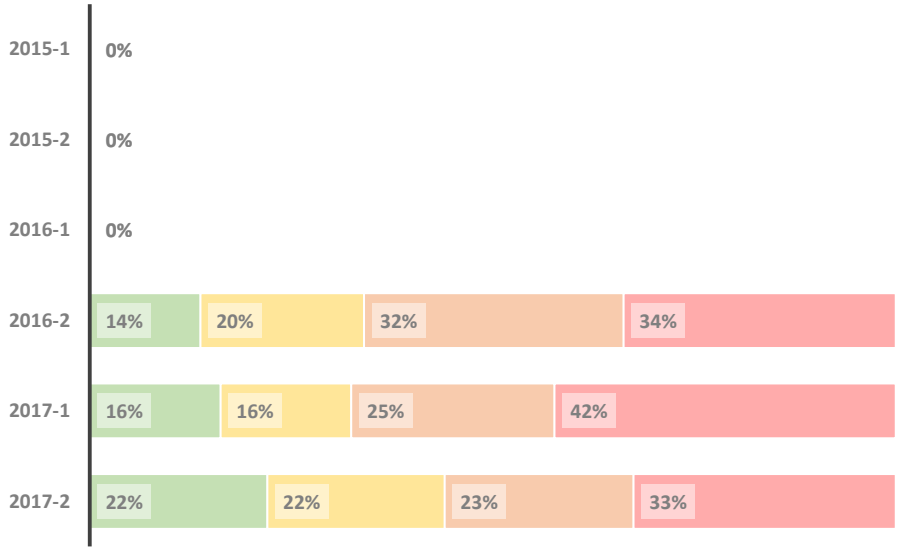


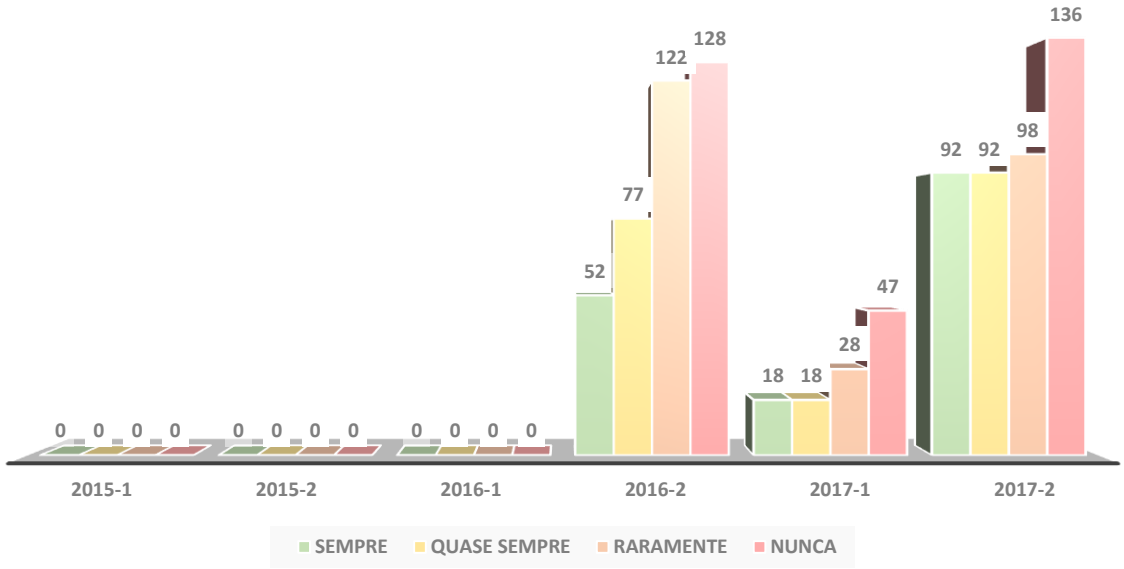


Você acessa o Office365 (email) frequentemente?

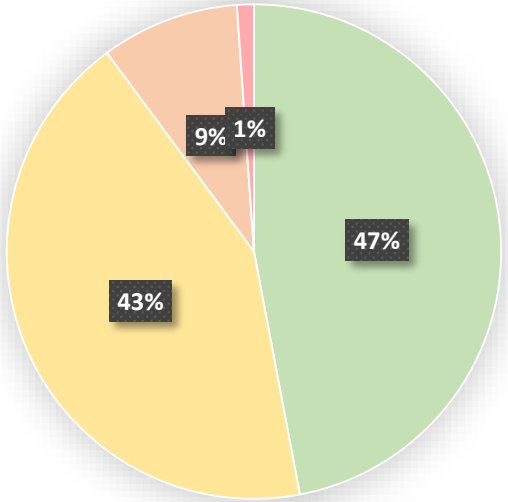


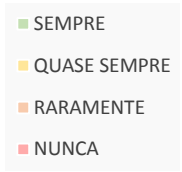


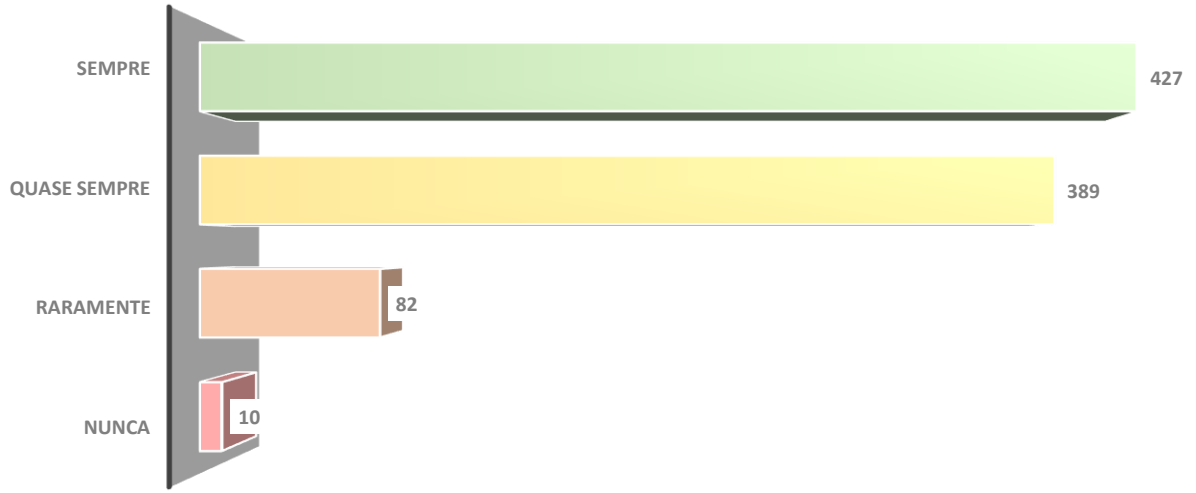


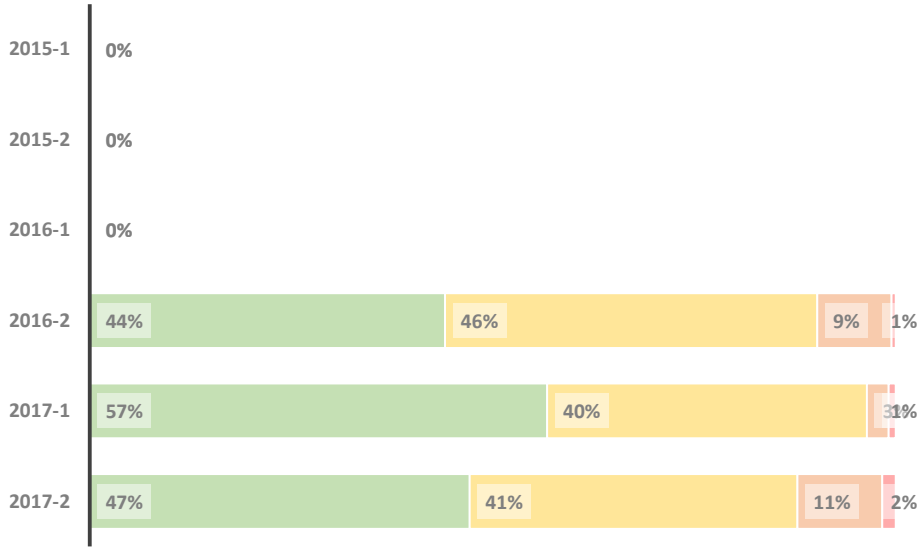


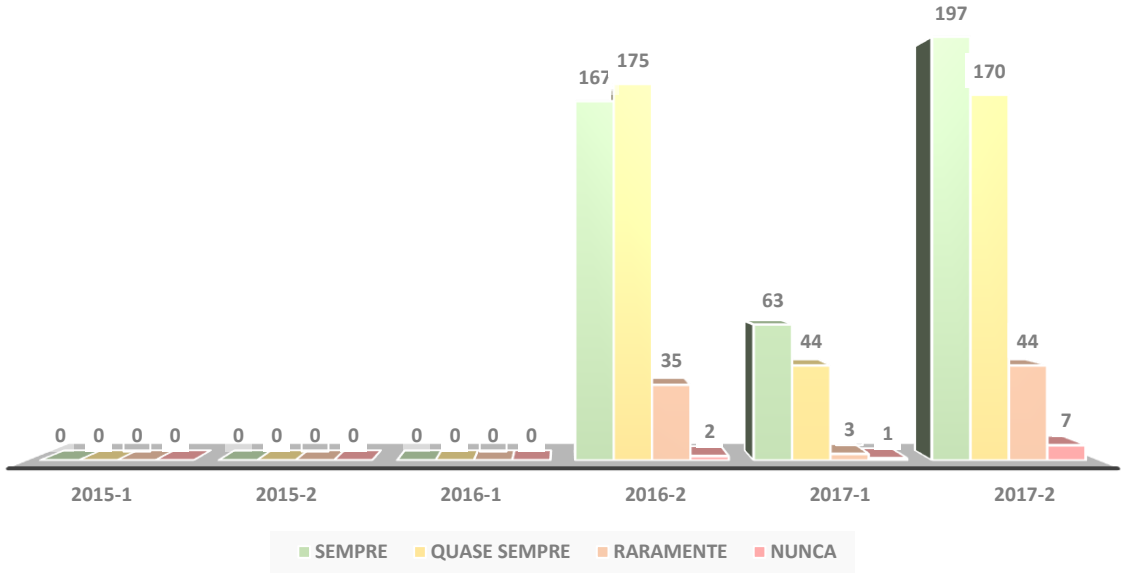
Você acessa o portal frequentemente?



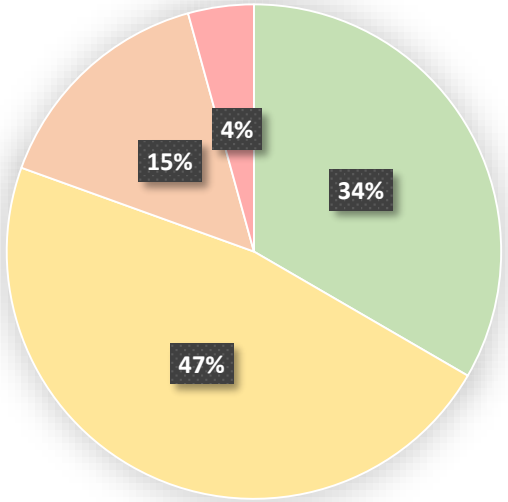


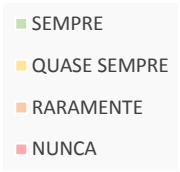


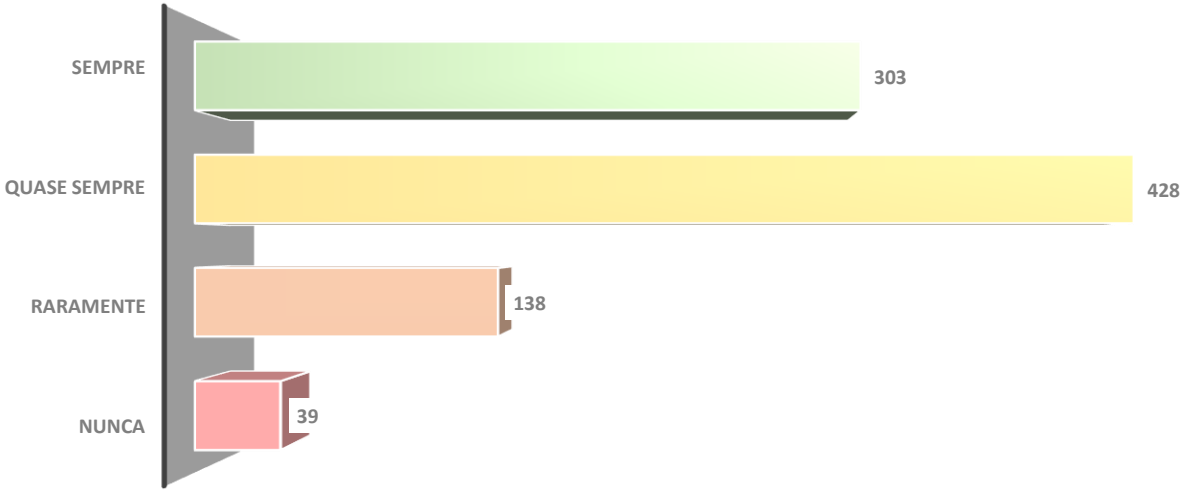


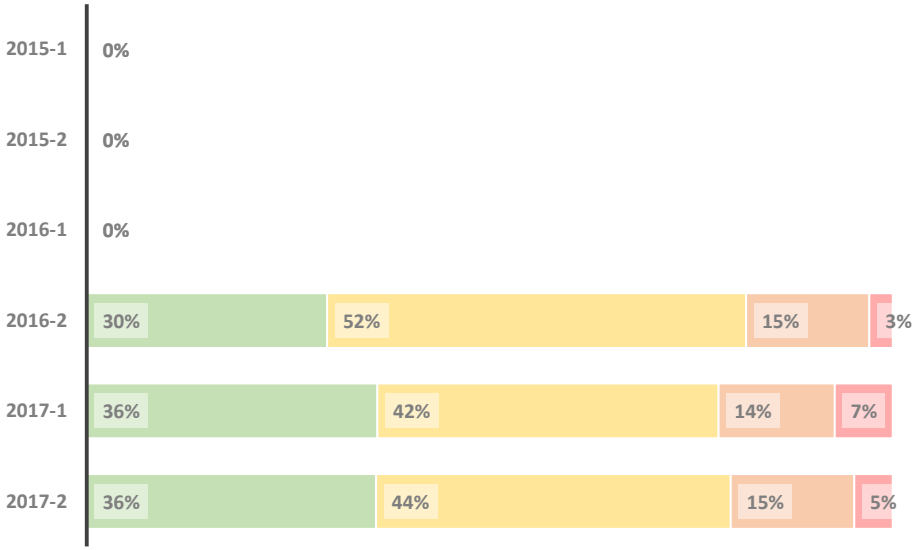


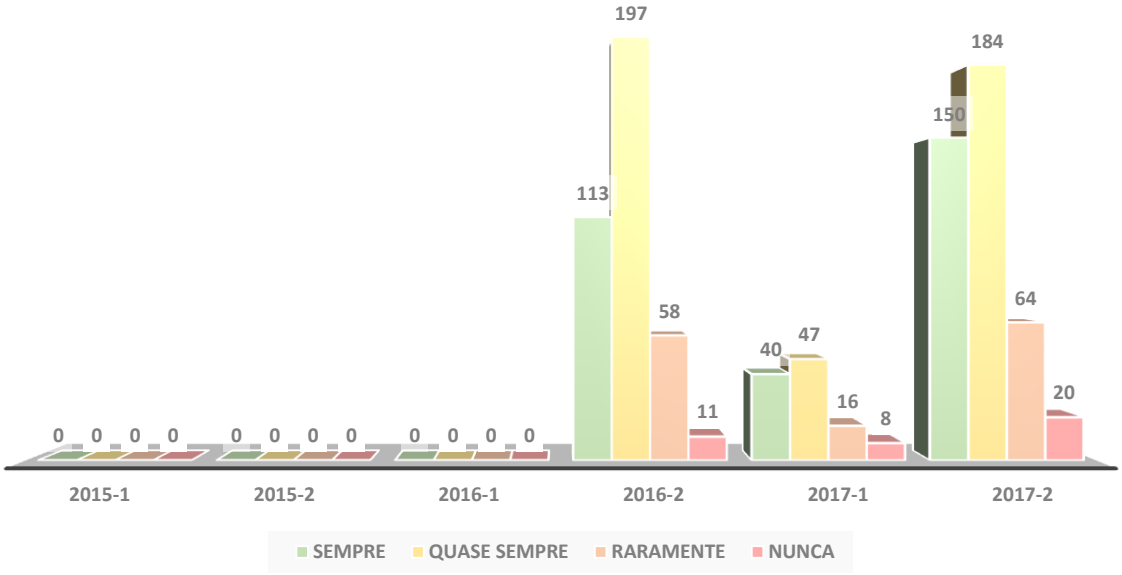
Você se sente apto para utilizar os recursos de TI?



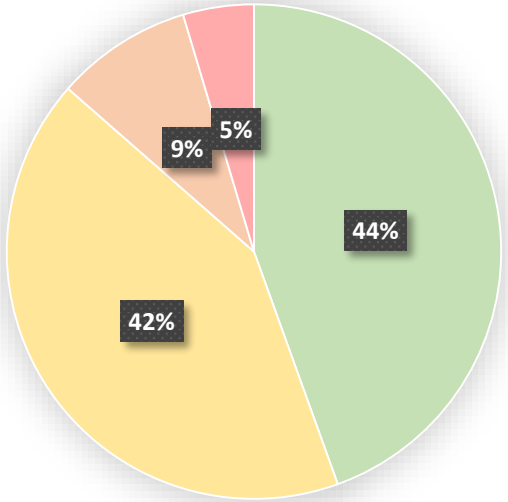


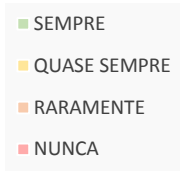


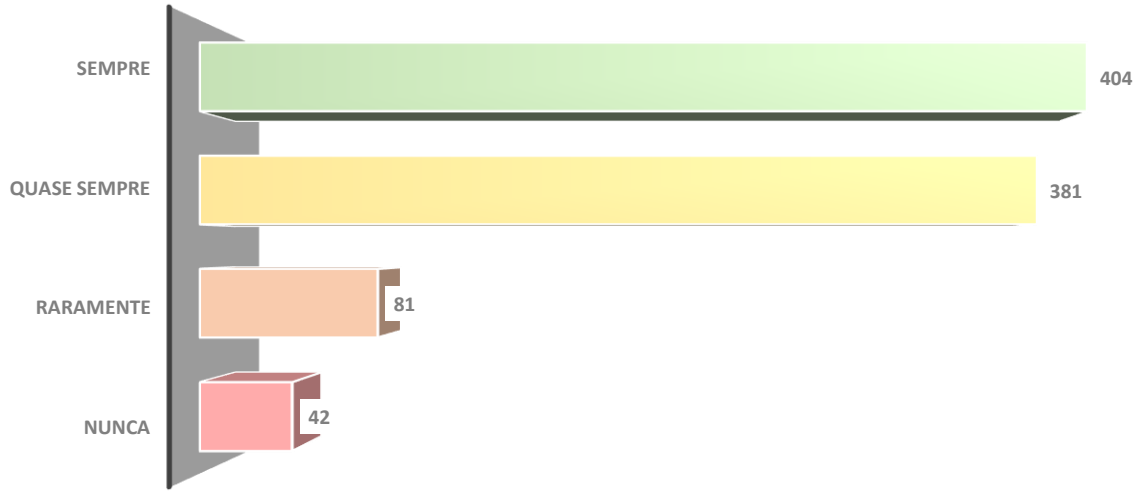


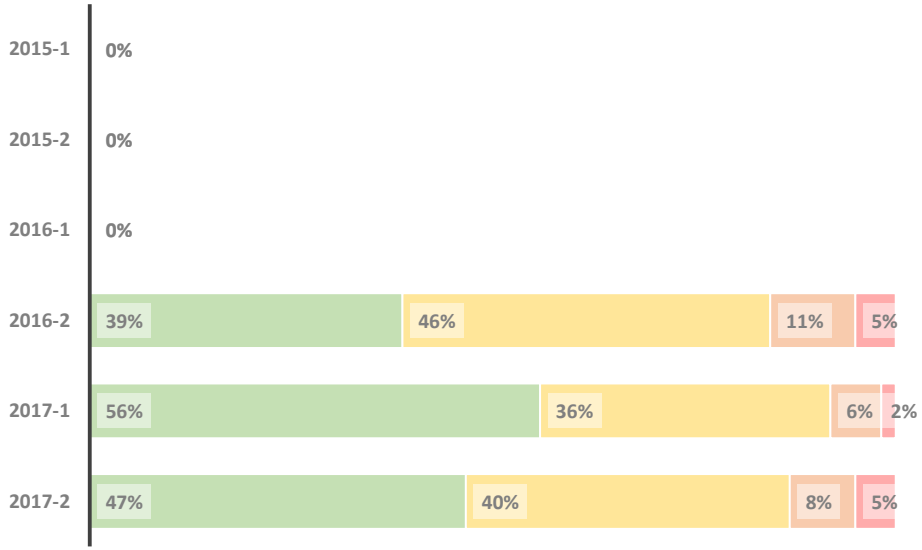


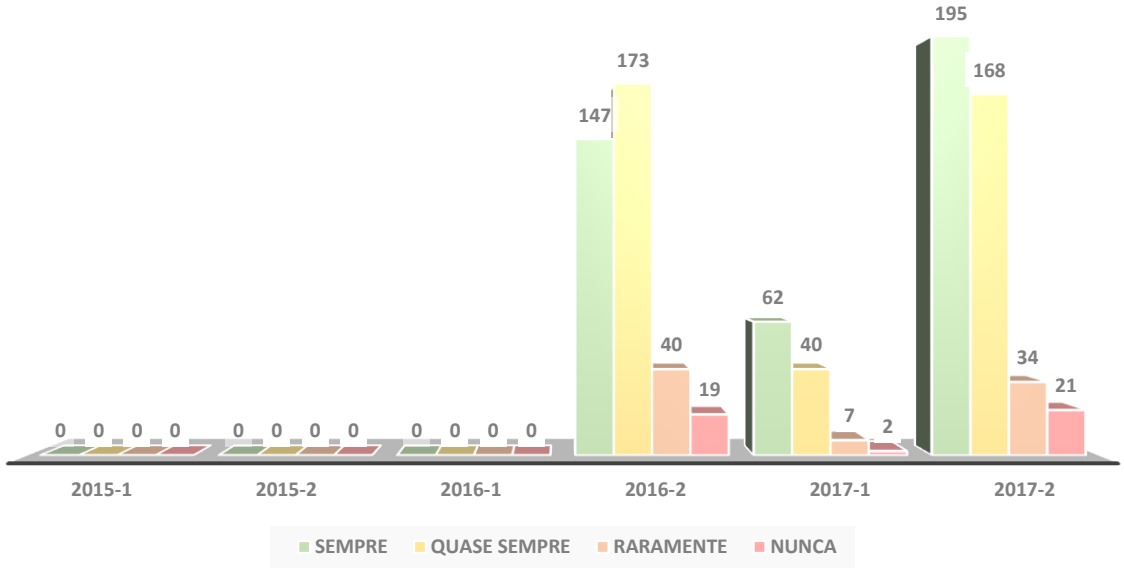
Você utiliza o Moodlerooms (AVA) frequentemente?



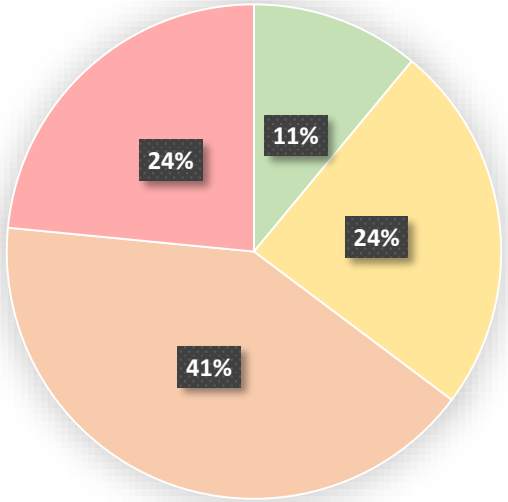


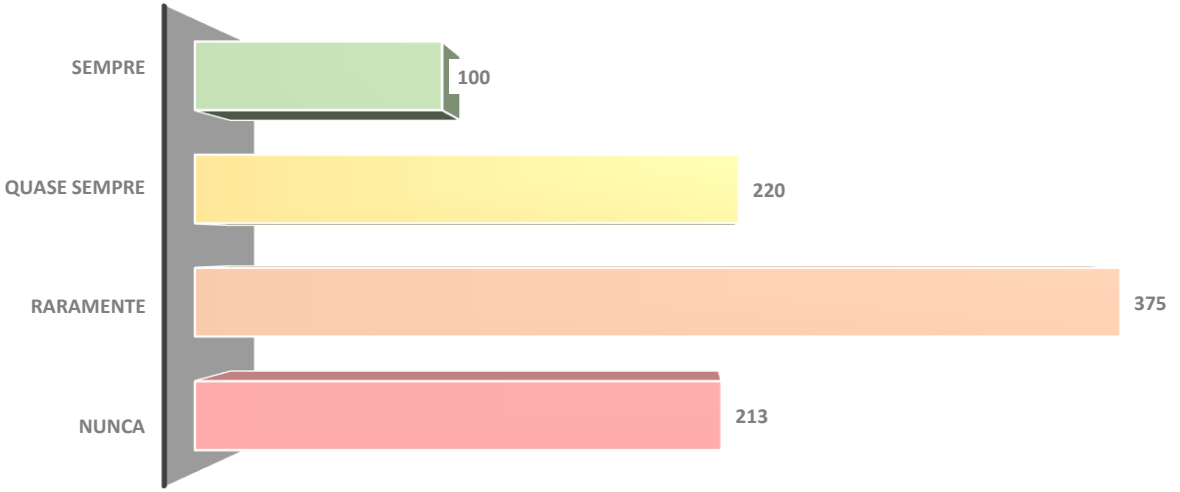


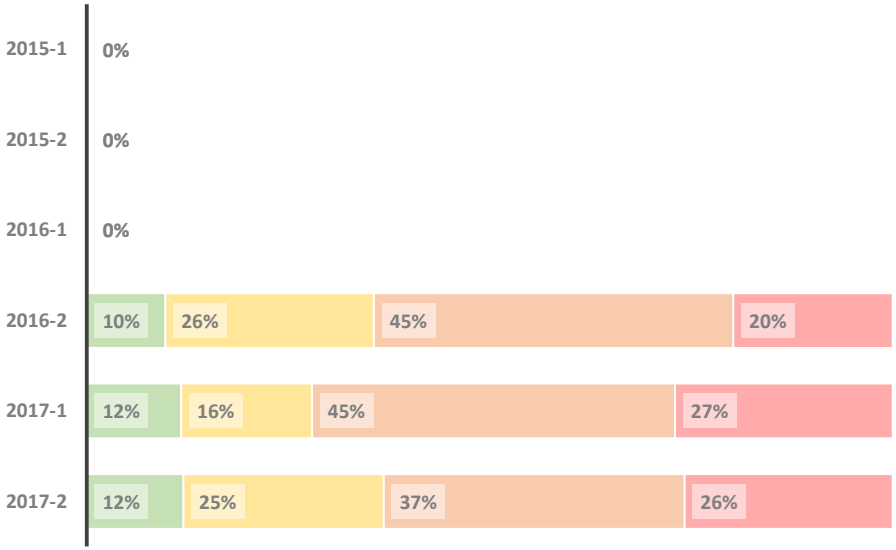


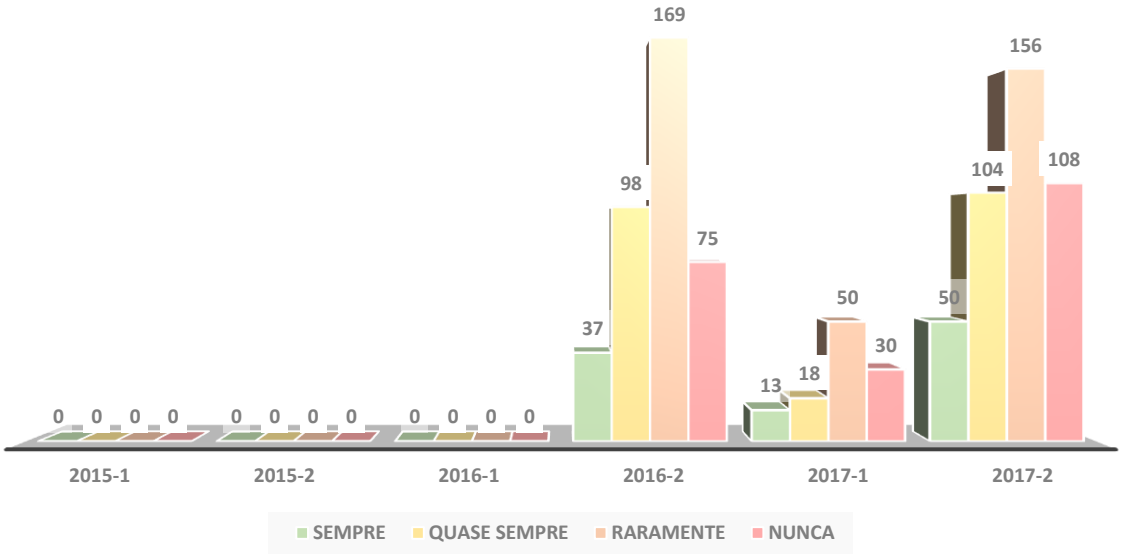


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?

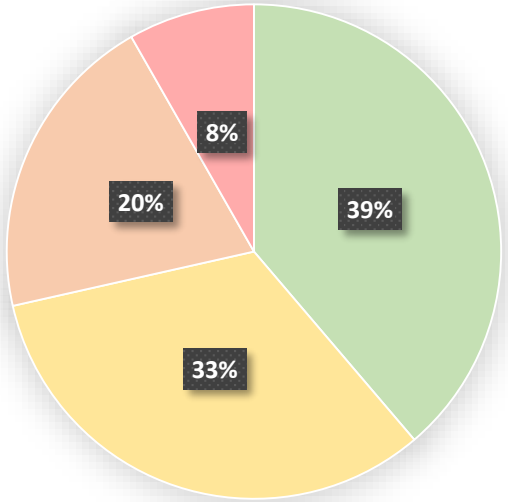


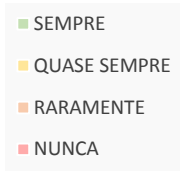


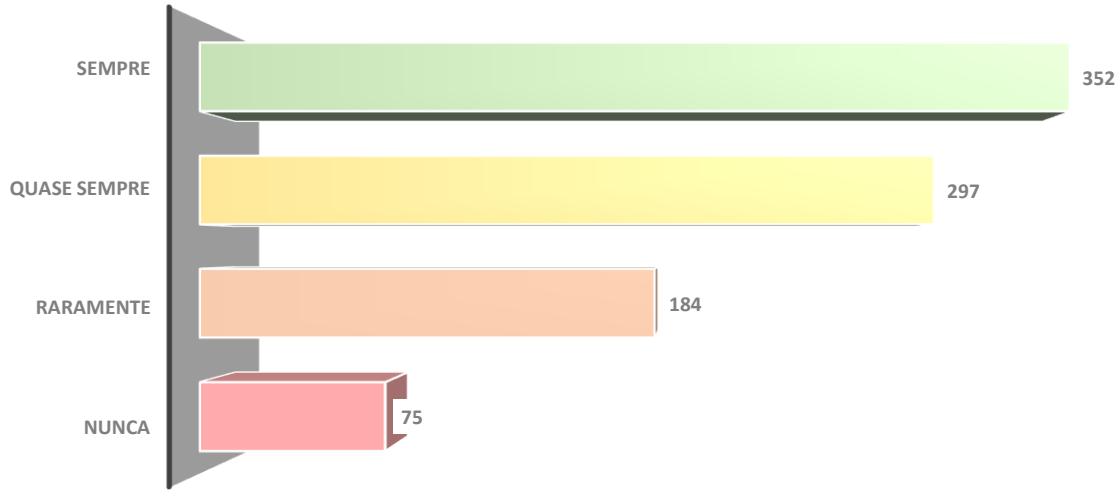


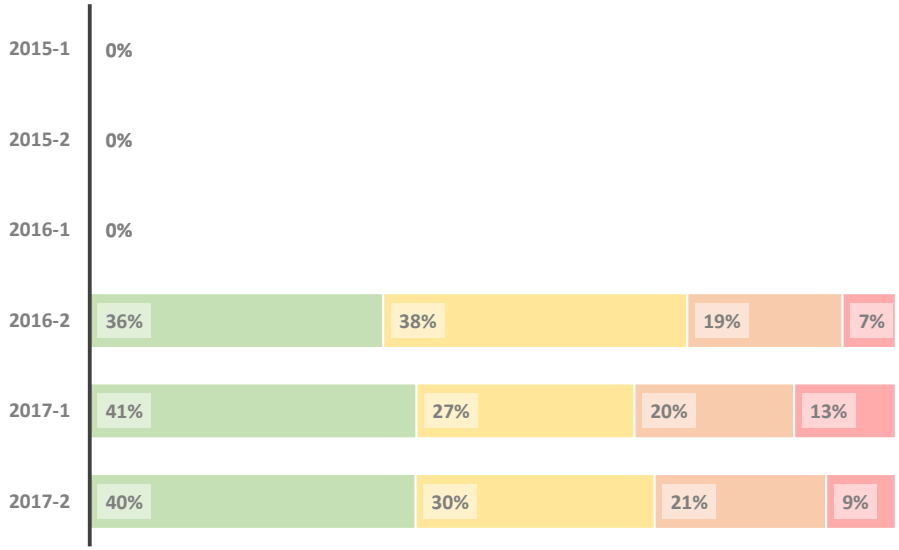


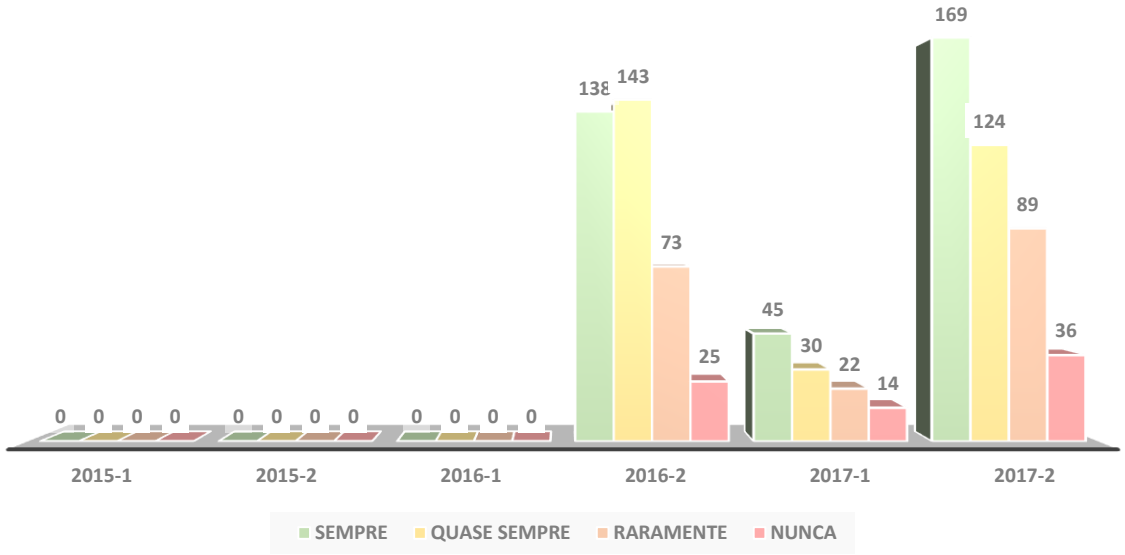
Você utiliza o recurso de internet frequentente?



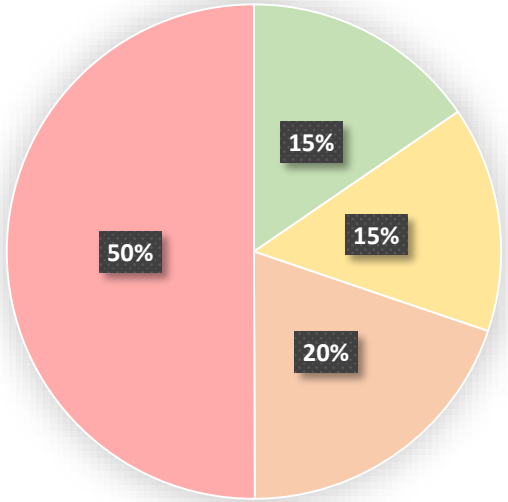


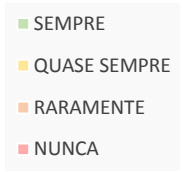


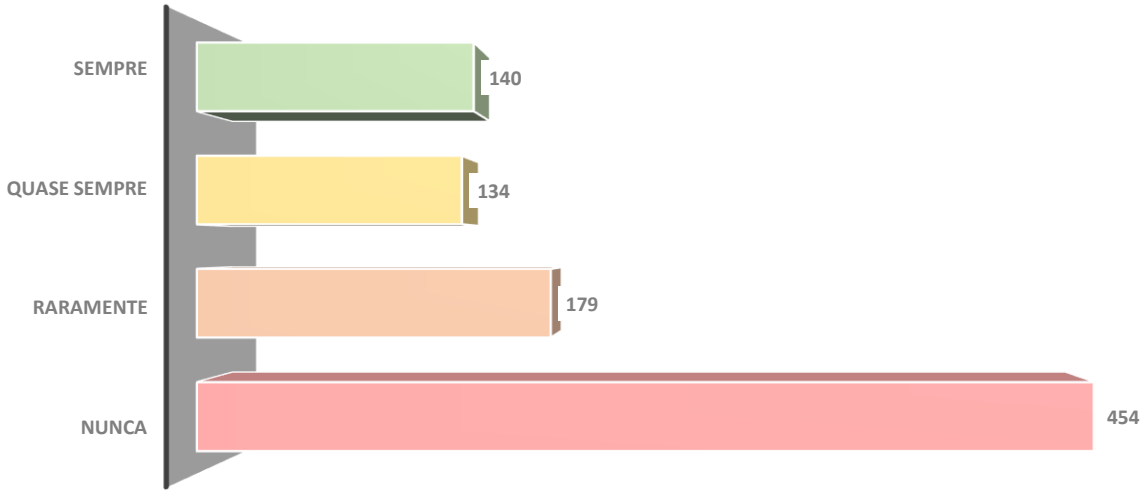


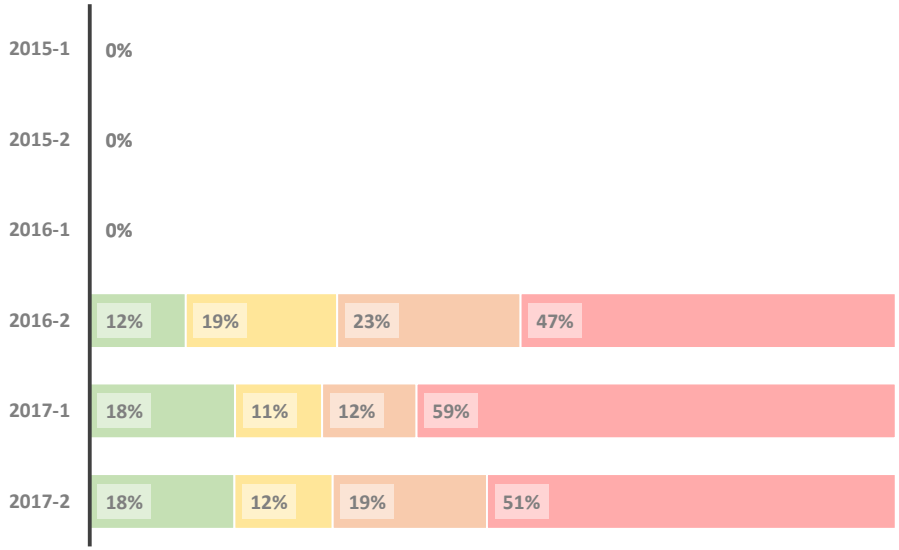


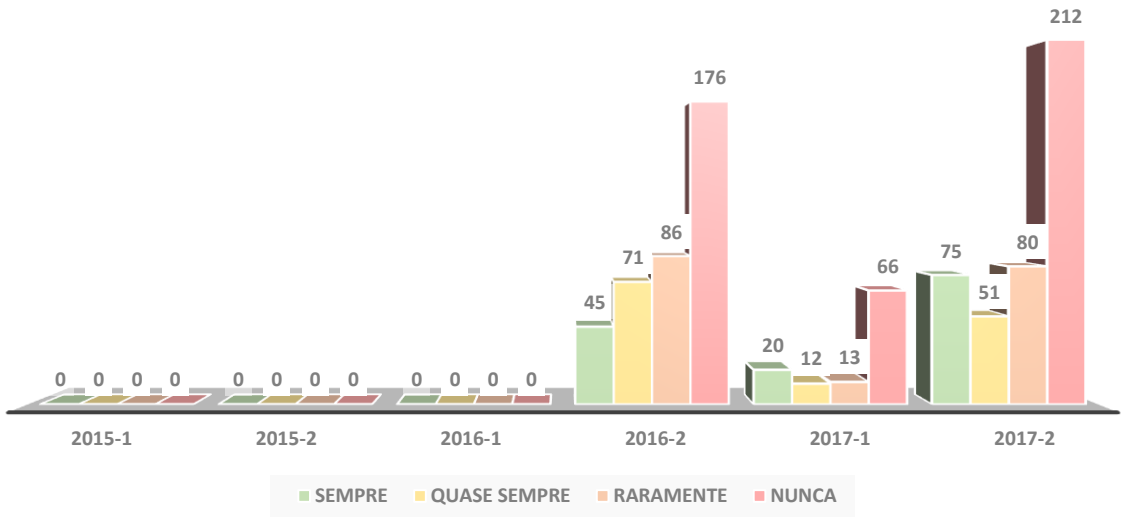
Você utiliza o recurso de WIFI frequentemente?



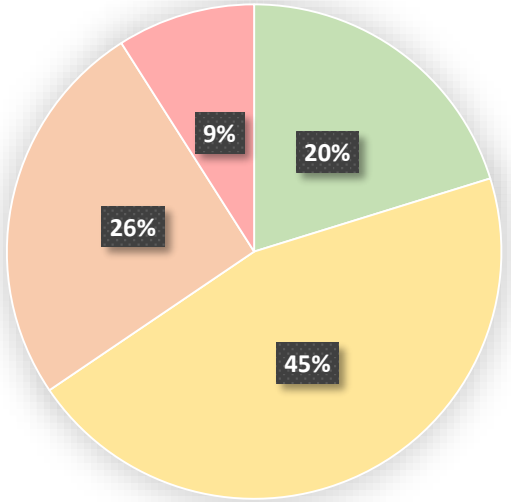


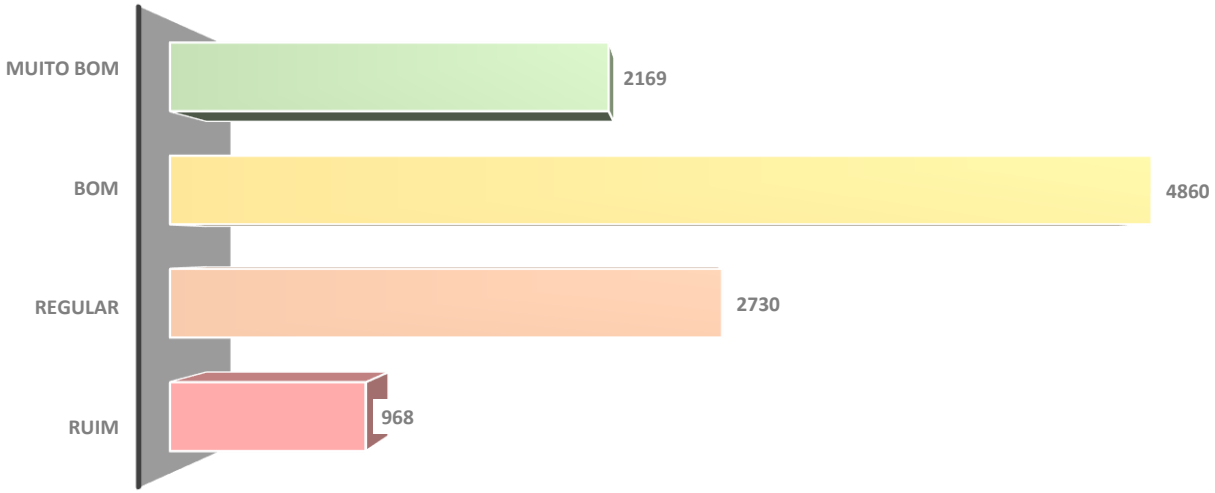


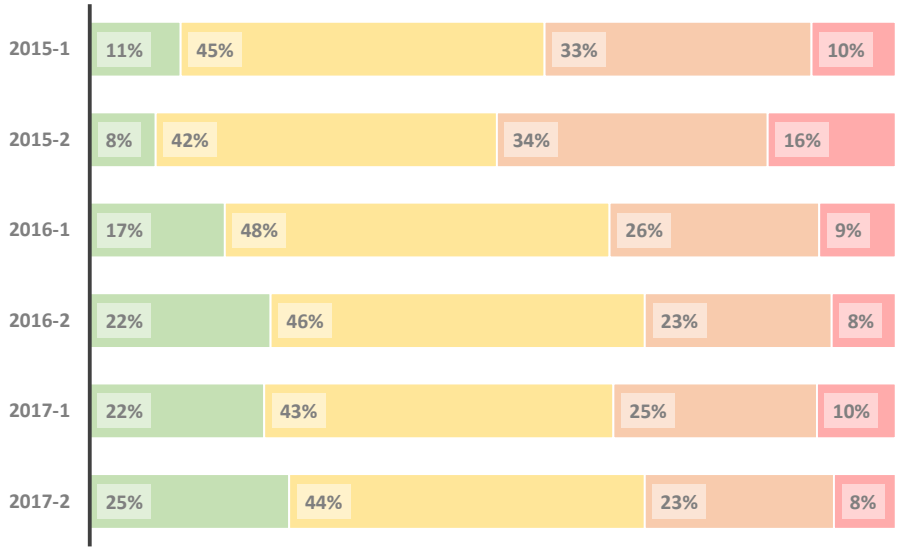


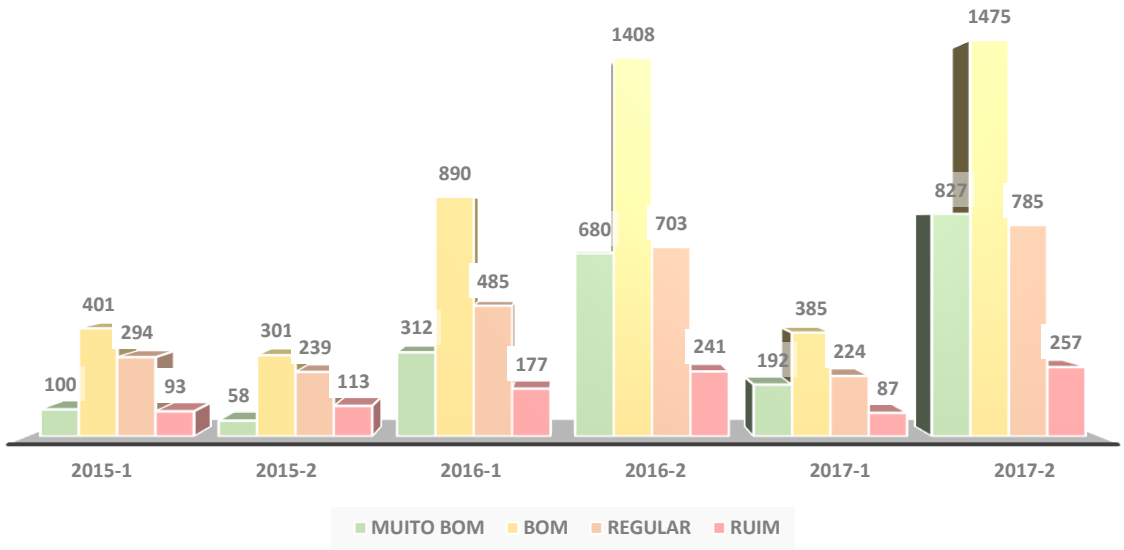


QUESTÕES OBJETIVAS - Qualitativas

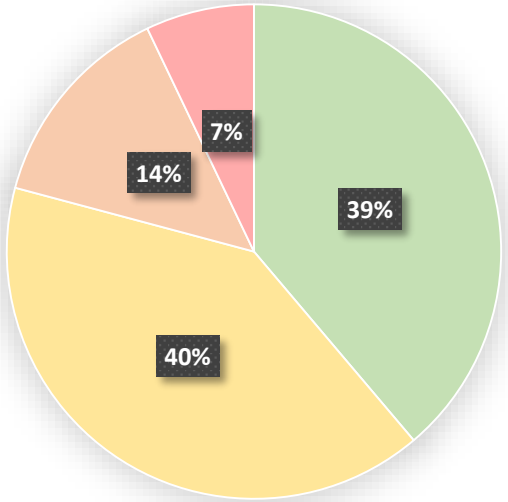


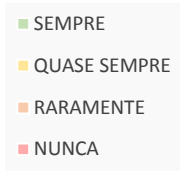


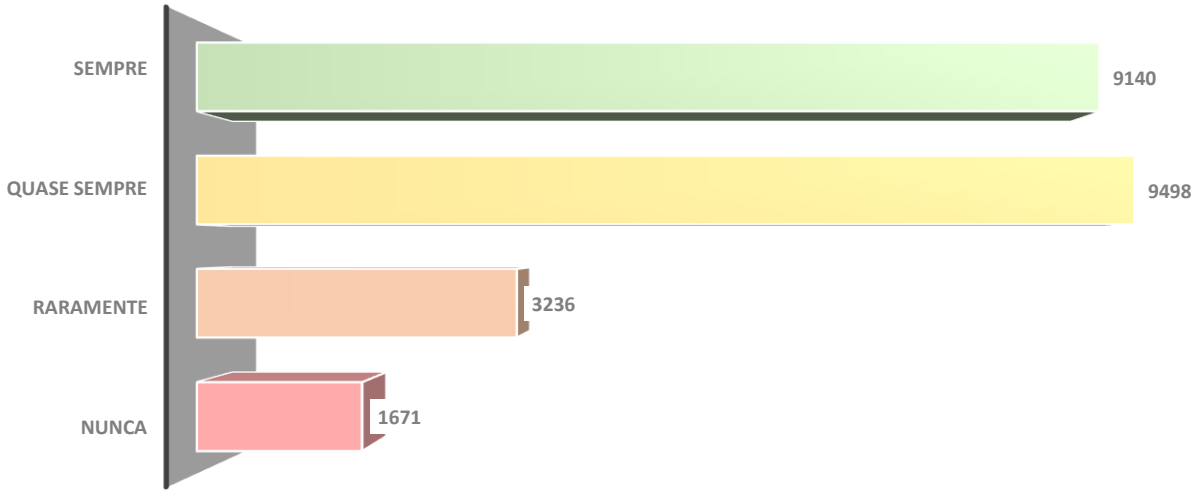


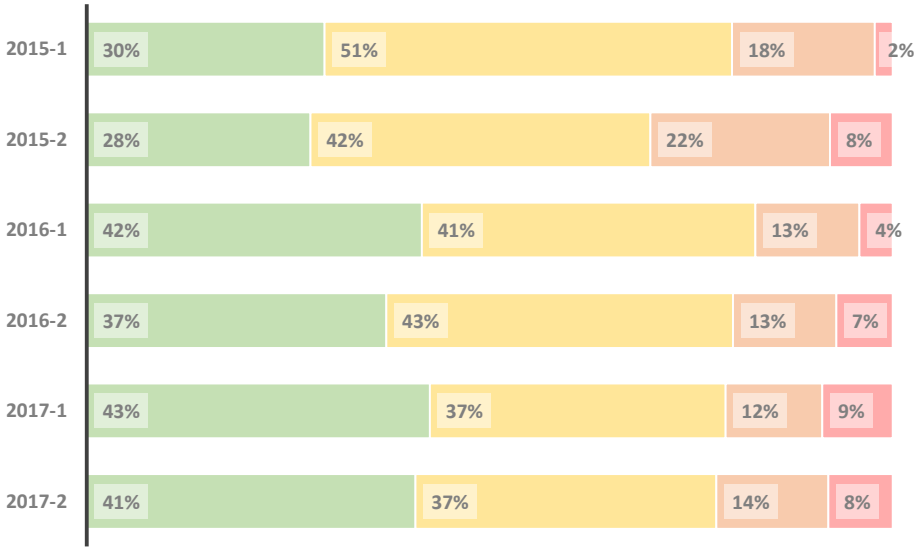


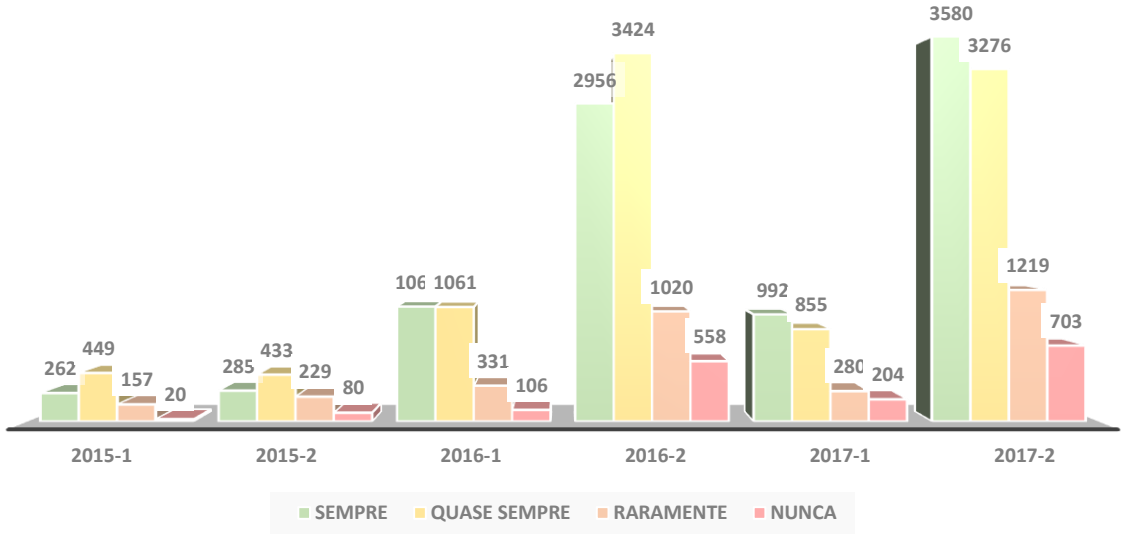
QUESTÕES OBJETIVAS - Periodicidade



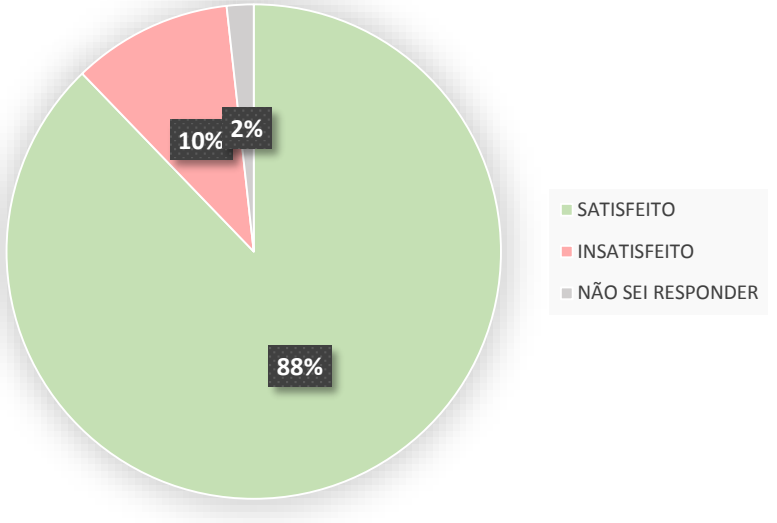


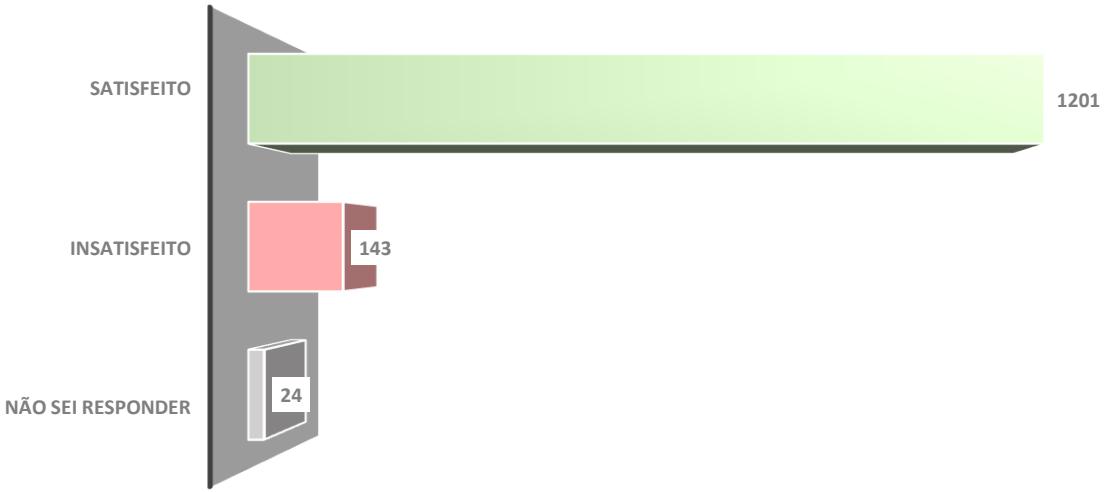


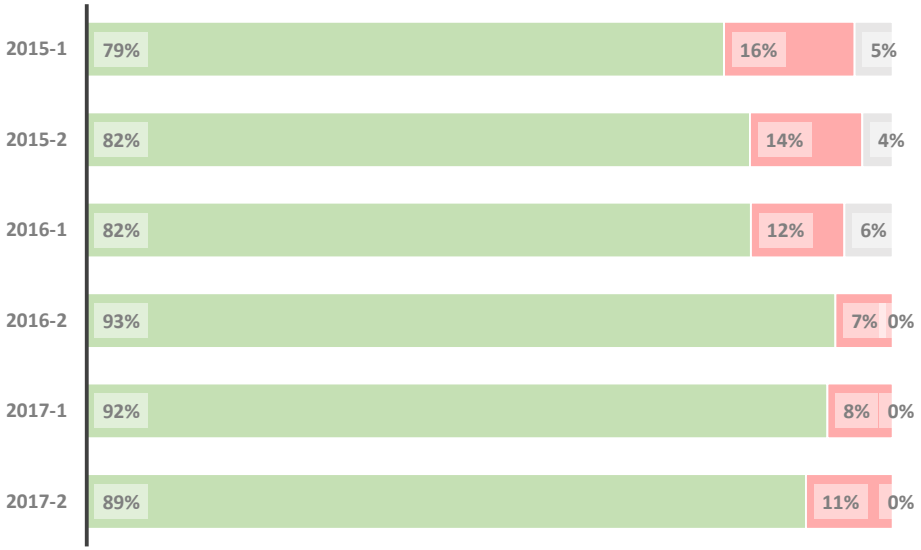


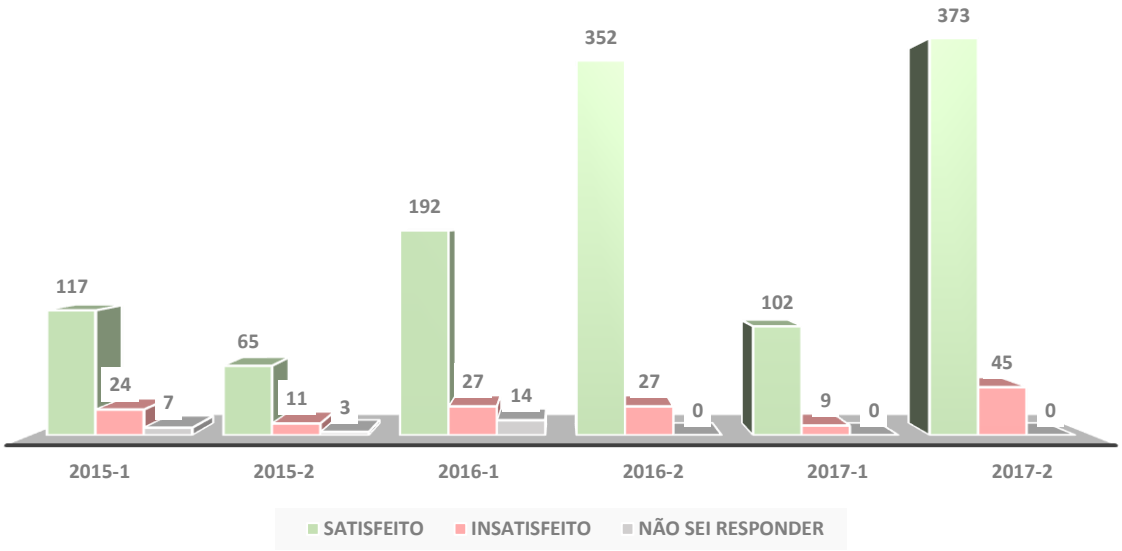


O CURSO - Em relação ao seu curso, você se considera:

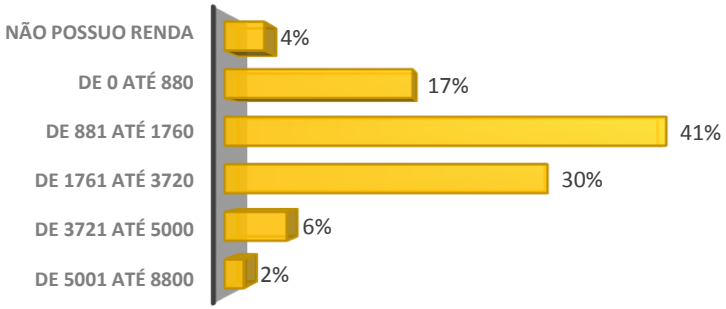


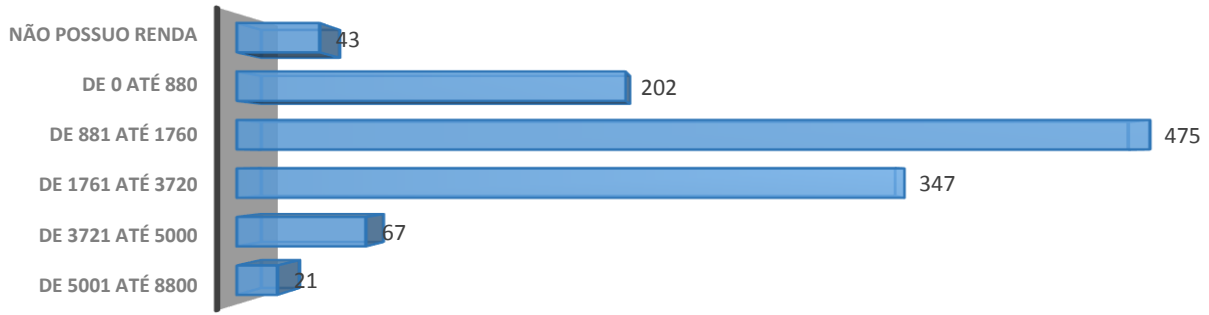


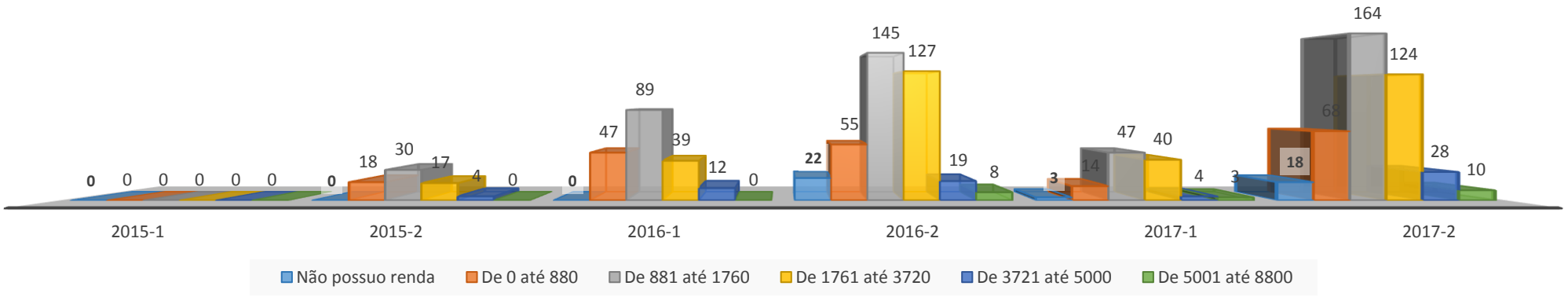


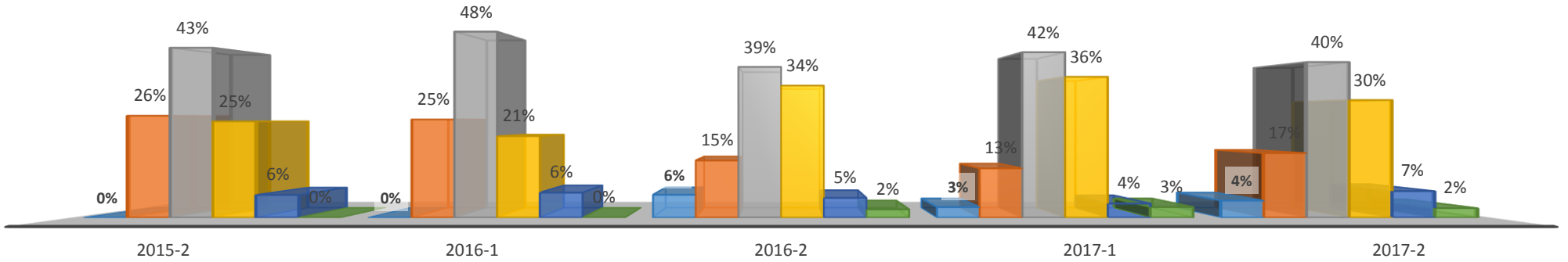


Qual a sua renda mensal atual?

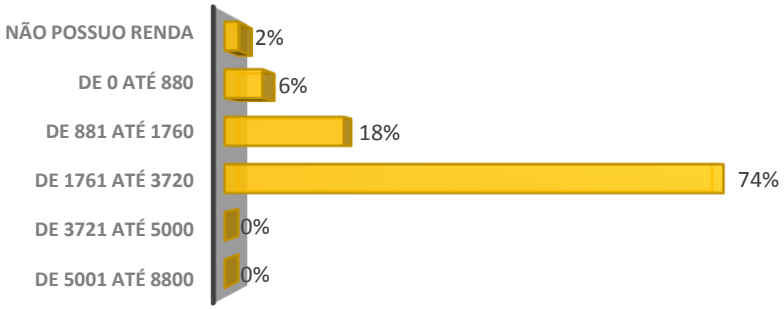


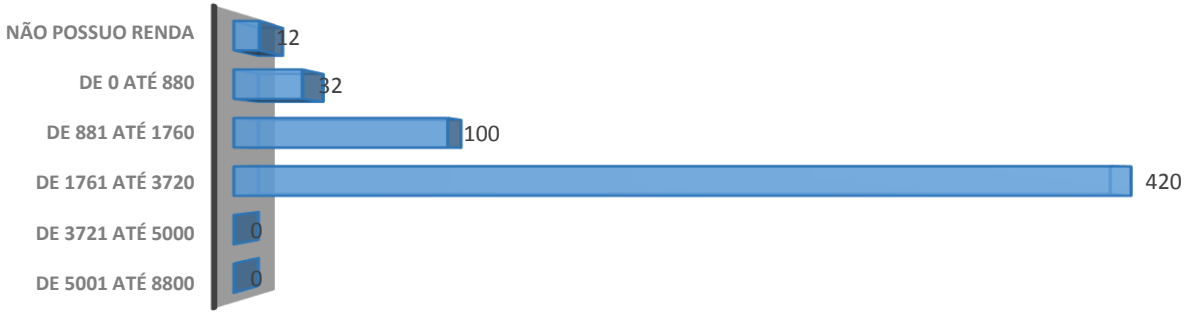


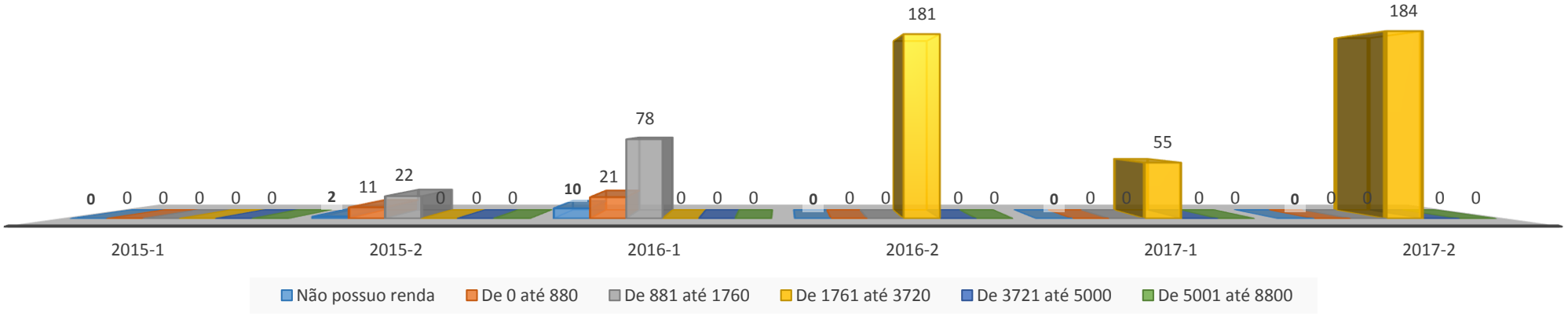


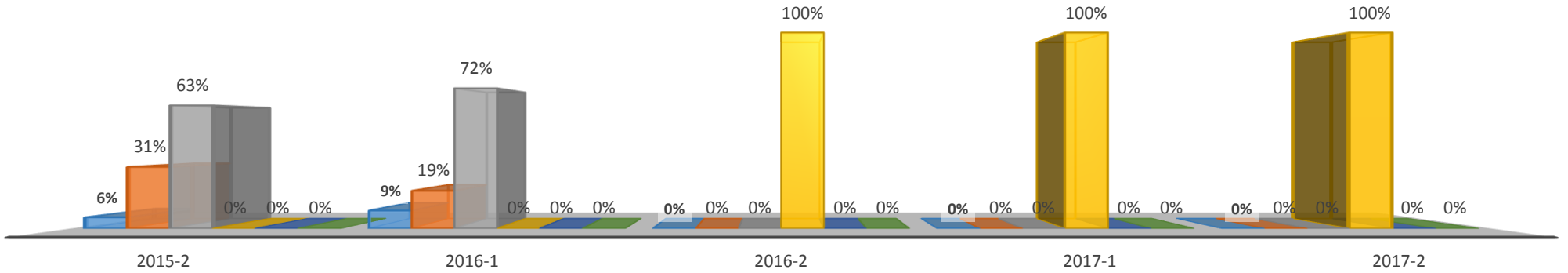


Qual a renda mensal da sua família?

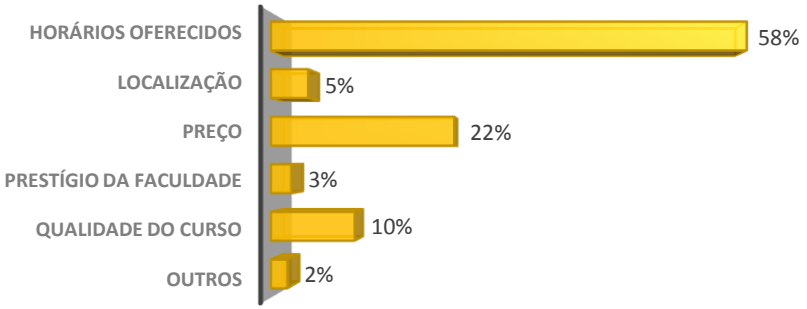


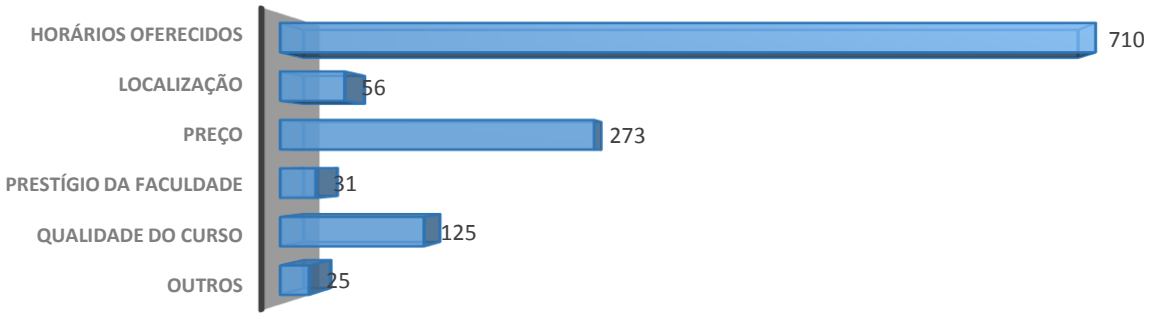


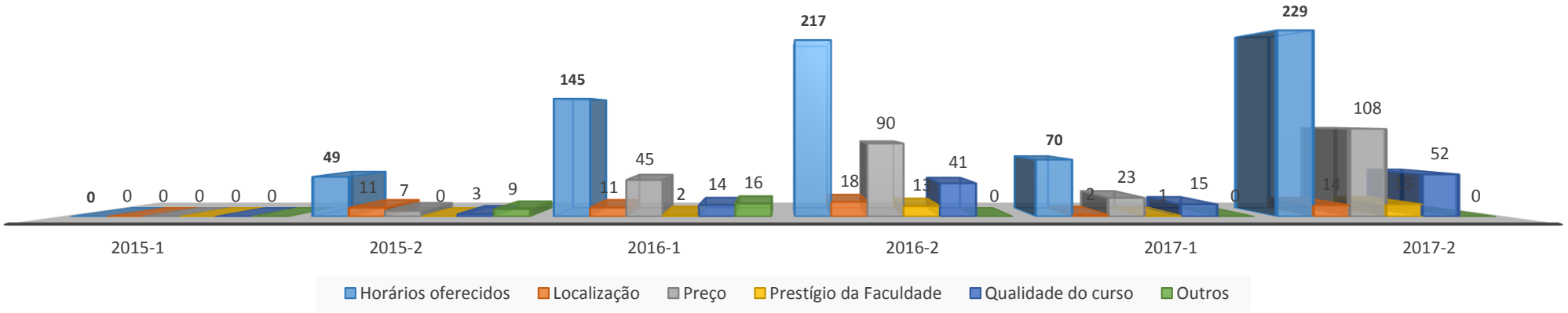


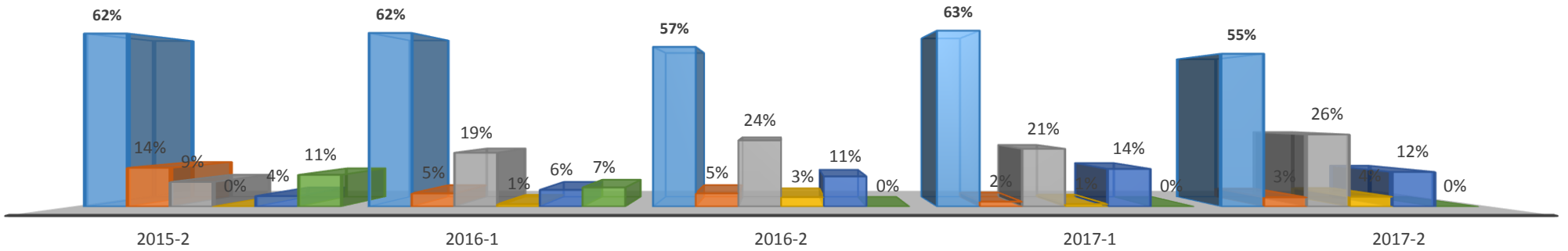


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

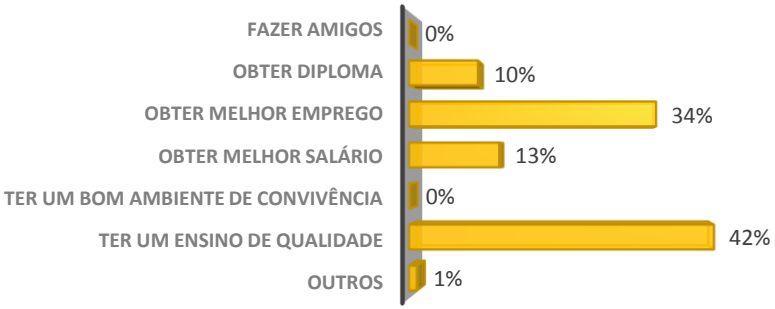


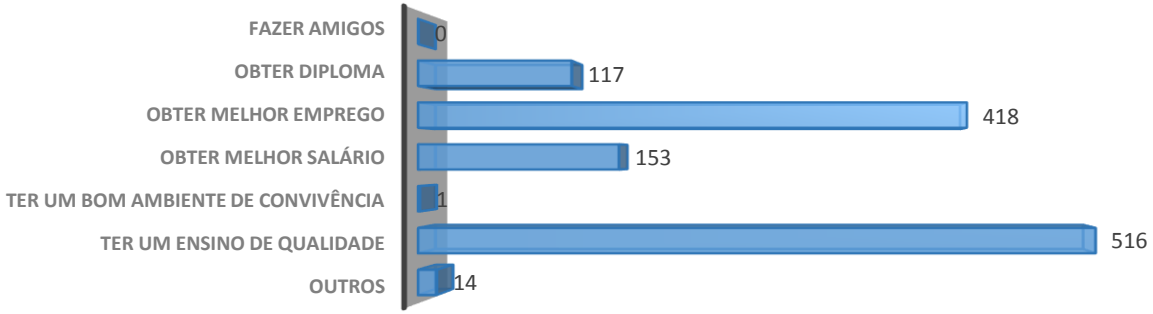


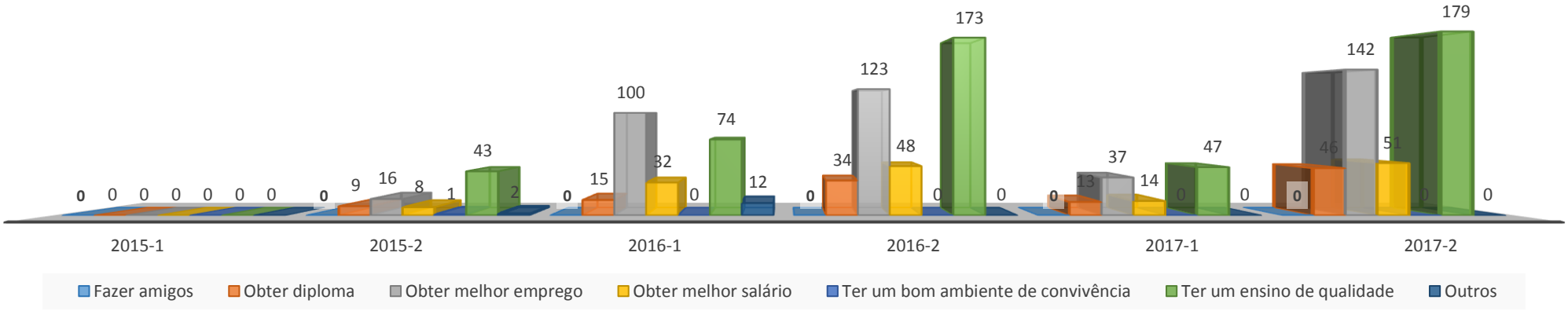


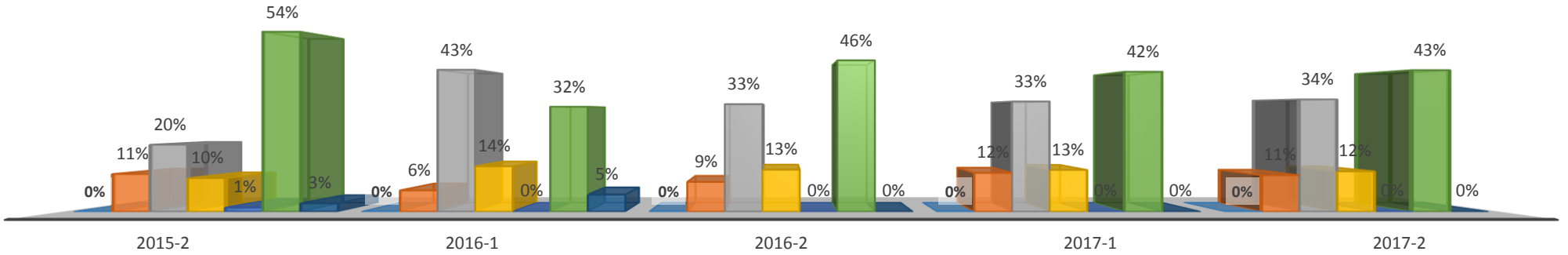


O que é mais importante para você ao cursar uma faculdade?

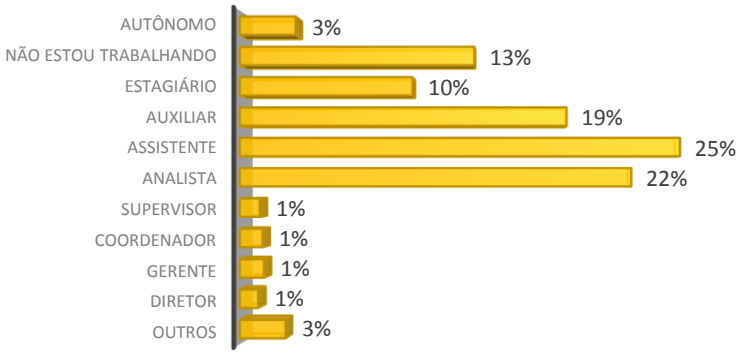


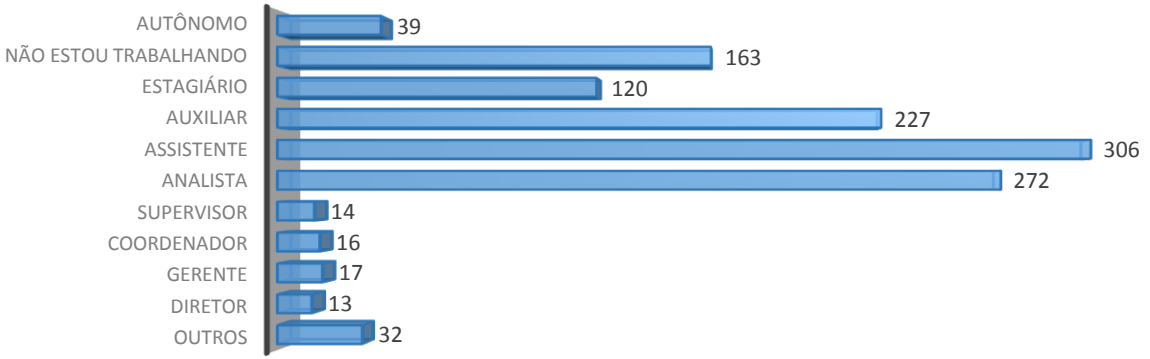


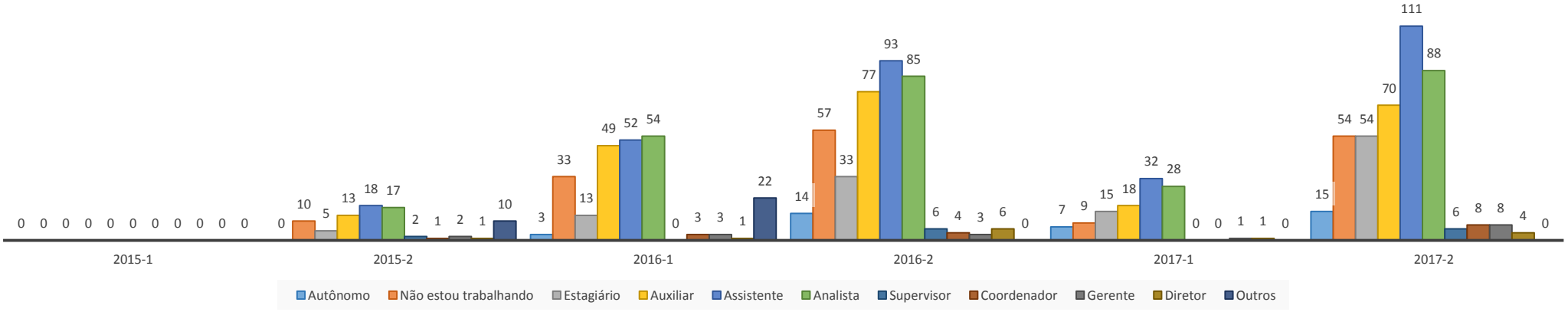


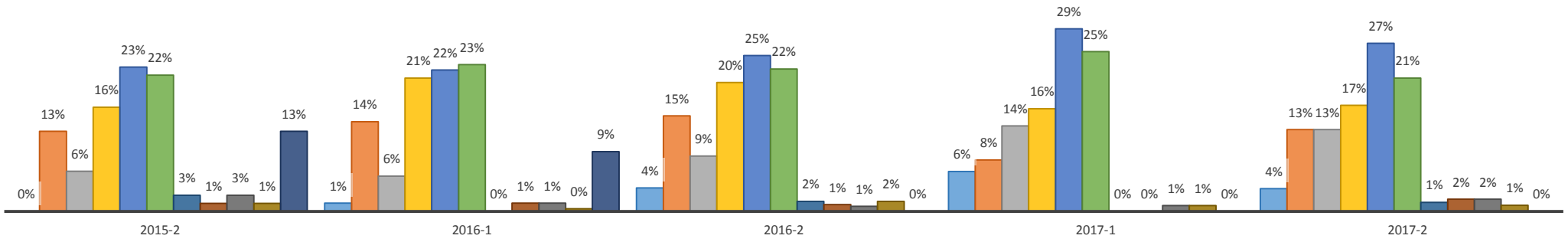


Qual o cargo que você ocupa na empresa em que trabalha?

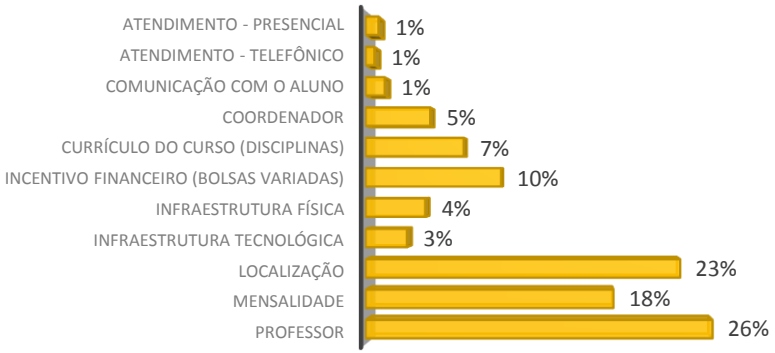


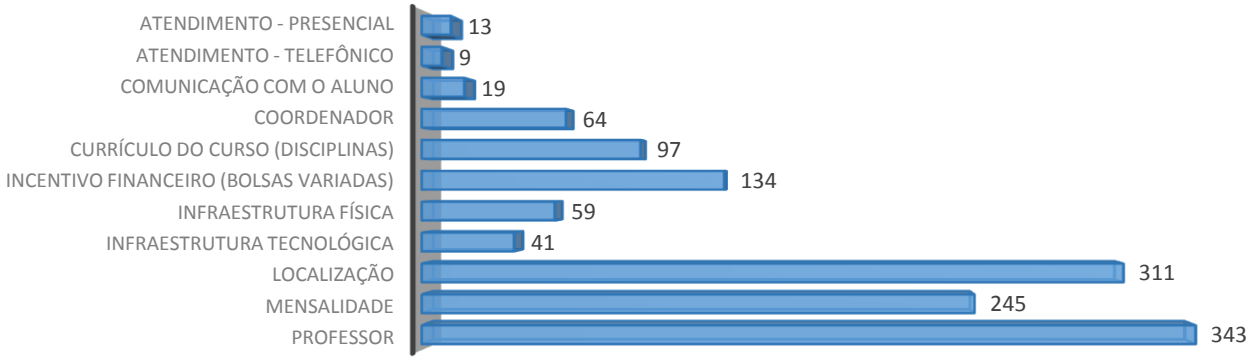


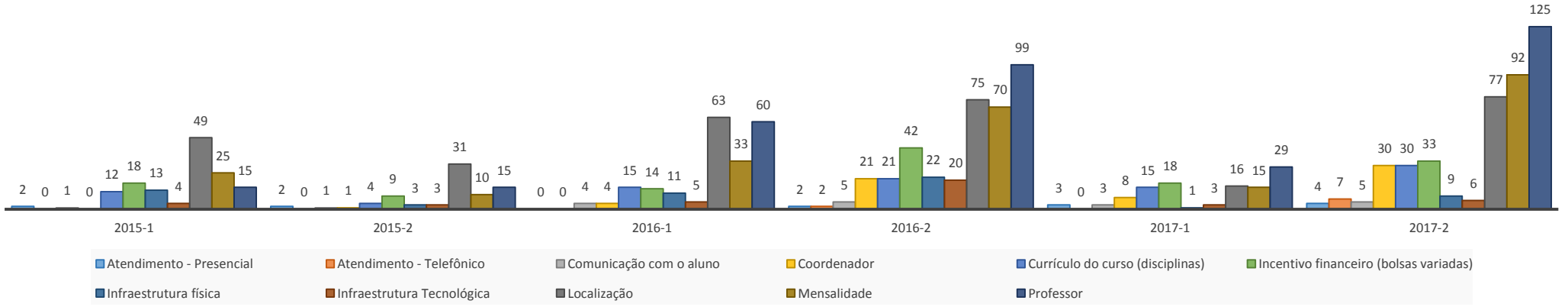


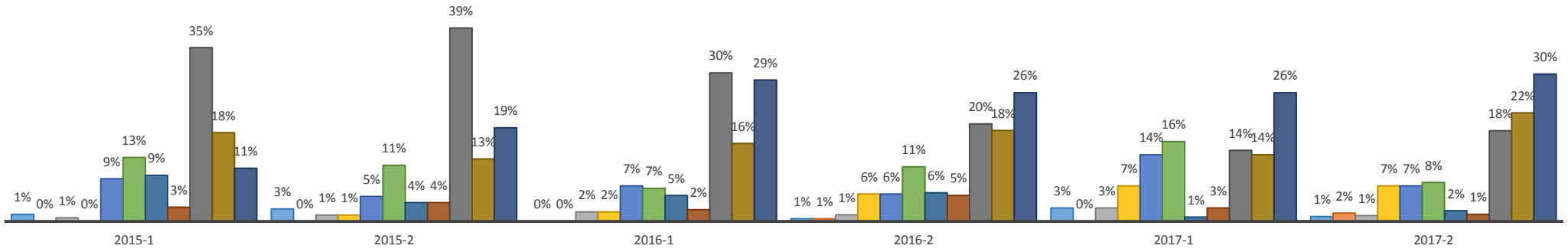
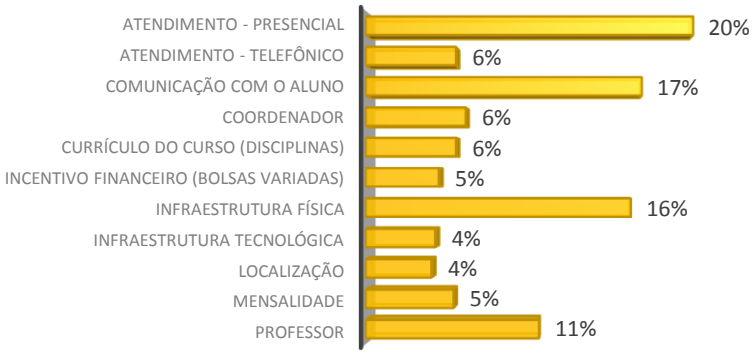
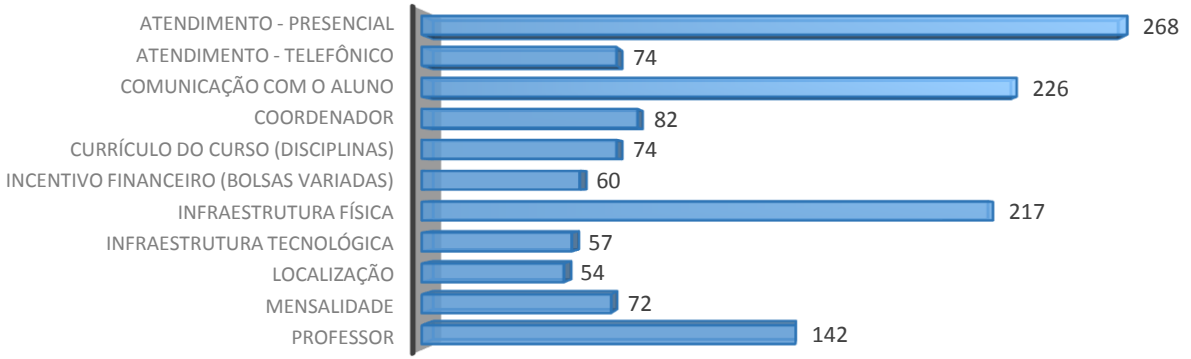
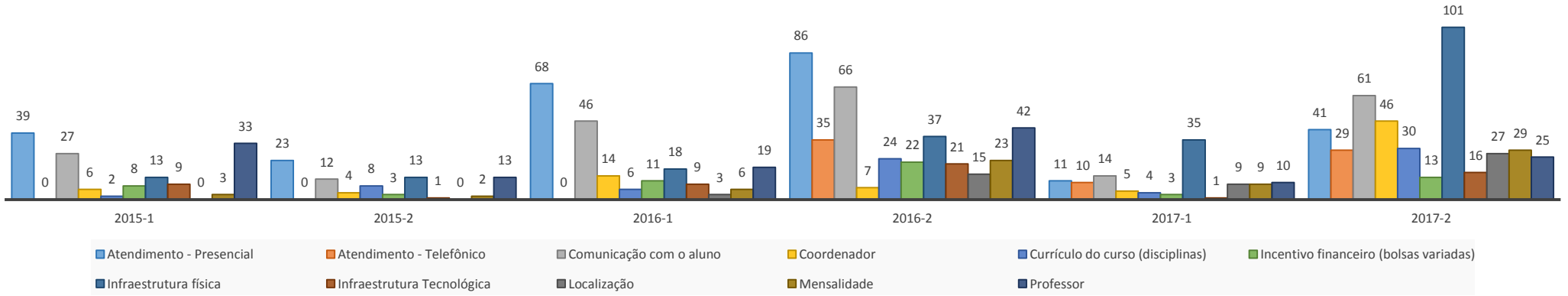
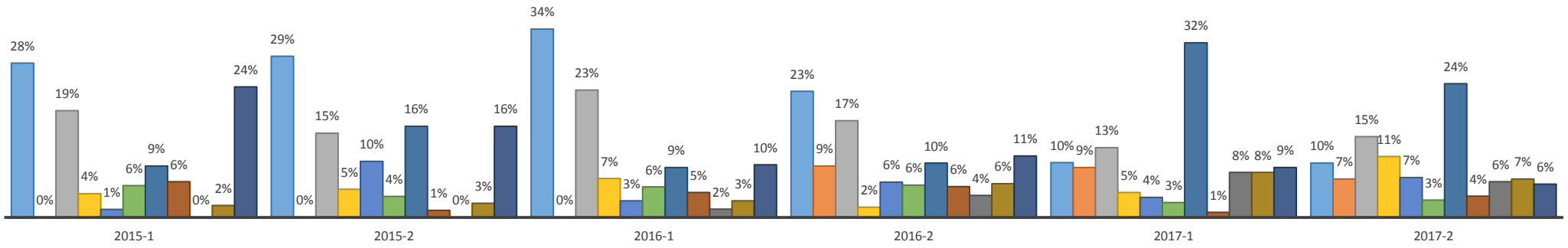


Assinale 3 PONTOS FORTES da Faculdade Sumaré.









Assinale 3 PONTOS FRACOS da Faculdade Sumaré.