



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	77 23%	194 58%	53 16%	9 3%	333
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	85 26%	193 58%	49 15%	6 2%	333
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	40 12%	192 58%	75 23%	26 8%	333
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	66 20%	158 47%	90 27%	19 6%	333
SALAS DE AULA : limpeza e ventilação.	45 16%	108 39%	98 35%	26 9%	277
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	38 14%	119 43%	98 35%	22 8%	277
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	42 13%	141 42%	106 32%	44 13%	333
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	31 9%	146 44%	115 35%	41 12%	333

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	54 19%	134 48%	70 25%	19 7%	277
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	48 26%	97 53%	31 17%	6 3%	182
O COORDENADOR: é acessível ao aluno?	91 33%	124 45%	54 19%	8 3%	277
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	86 26%	170 51%	62 19%	15 5%	333
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	25 14%	100 55%	44 24%	13 7%	182
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	193 58%	119 36%	17 5%	4 1%	333
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	161 58%	107 39%	7 3%	2 1%	277
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	161 48%	157 47%	12 4%	3 1%	333
OS PROFESSORES: fazem chamada?	240 87%	35 13%	2 1%	- 0%	277
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	128 46%	131 47%	16 6%	2 1%	277
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	151 55%	117 42%	8 3%	1 0%	277
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	56 22%	134 53%	44 17%	18 7%	252
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	59 21%	145 52%	55 20%	18 6%	277
Você acessa o aluno online frequentemente?	77 42%	85 47%	19 10%	1 1%	182
Você acessa o Office365 (email) frequentemente?	39 21%	35 19%	51 28%	57 31%	182
Você acessa o portal frequentemente?	79 43%	80 44%	21 12%	2 1%	182
Você se sente apto para utilizar os recursos de TI?	56 31%	83 46%	37 20%	6 3%	182
Você utiliza o Moodlerooms (AVA) frequentemente?	66 36%	81 45%	25 14%	10 5%	182
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	14 8%	30 16%	75 41%	63 35%	182
Você utiliza o recurso de internet frequente?	68 37%	58 32%	38 21%	18 10%	182
Você utiliza o recurso de WIFI frequentemente?	38 21%	32 18%	36 20%	76 42%	182

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	424 17%	1.251 49%	684 27%	193 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.890 38%	2.054 41%	724 14%	342 7%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	149	54%
Localização	9	3%
Preço	80	29%
Prestígio da Faculdade	8	3%
Qualidade do curso	26	9%
Outros	5	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	26	9%
Obter melhor emprego	83	30%
Obter melhor salário	40	14%
Ter um bom ambiente de convivência	1	0%
Ter um ensino de qualidade	120	43%
Outros	7	3%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	15	5%
Não estou trabalhando	45	16%
Estagiário	6	2%
Auxiliar	37	13%
Assistente	64	23%
Analista	45	16%
Supervisor	15	5%
Coordenador	22	8%
Gerente	15	5%
Diretor	1	0%
Outros	12	4%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	275	83%
INSATISFEITO	48	14%
NÃO SEI RESPONDER	10	3%

Qual a sua renda mensal atual?

Não possuo renda	12	4%
De 0 até 880	40	14%
De 881 até 1760	108	39%
De 1761 até 3720	62	22%
De 3721 até 5000	20	7%
De 5001 até 8800	9	3%

Qual a renda mensal da sua família?

Não possuo renda	5	5%
De 0 até 880	17	16%
De 881 até 1760	22	20%
De 1761 até 3720	65	60%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	10	3%
Atendimento - Telefônico	3	1%
Comunicação com o aluno	1	0%
Coordenador	12	4%
Currículo do curso (disciplinas)	39	12%
Incentivo financeiro (bolsas variadas)	22	7%
Infraestrutura física	15	5%
Infraestrutura Tecnológica	7	2%
Localização	52	16%
Mensalidade	52	16%
Professor	112	34%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	47	14%
Atendimento - Telefônico	14	4%
Comunicação com o aluno	92	28%
Coordenador	25	8%
Currículo do curso (disciplinas)	25	8%
Incentivo financeiro (bolsas variadas)	11	3%
Infraestrutura física	39	12%
Infraestrutura Tecnológica	33	10%
Localização	15	5%
Mensalidade	5	2%
Professor	19	6%

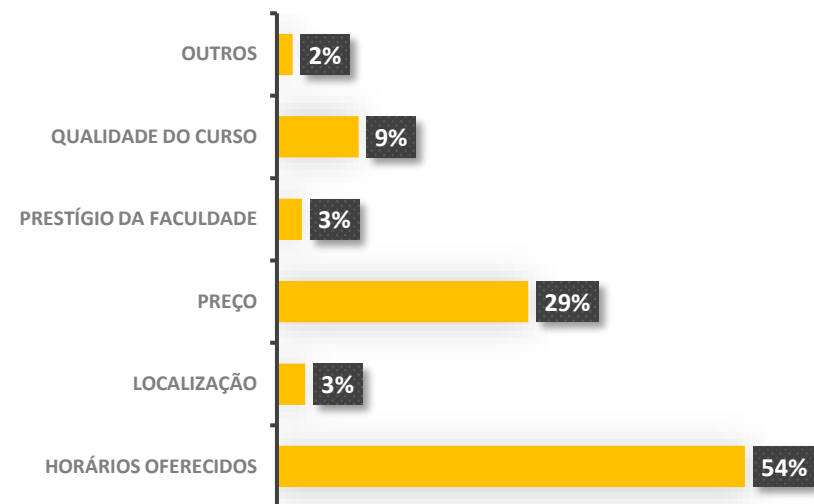
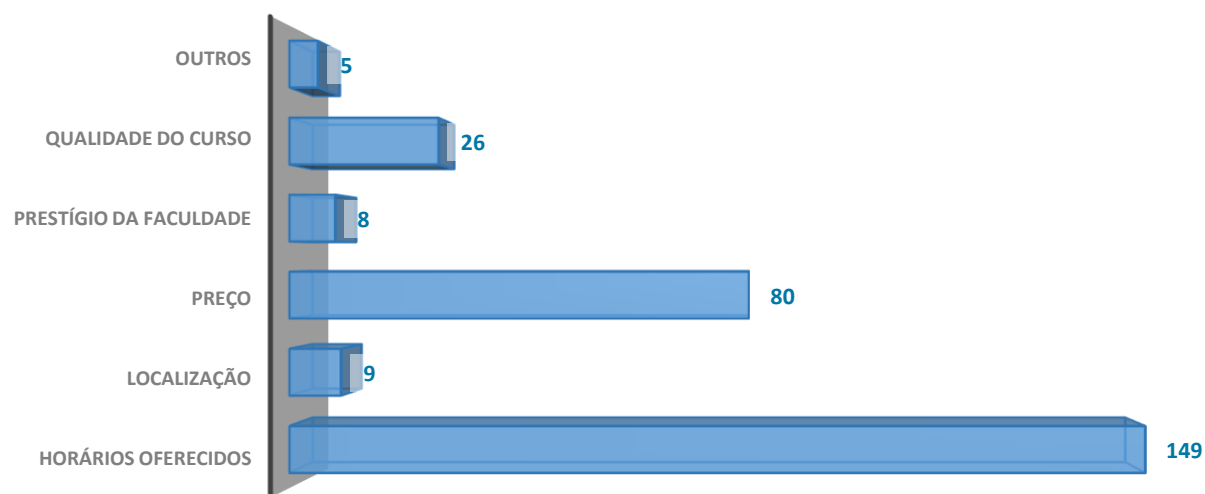
ÍNDICE DE ADESAO:

333

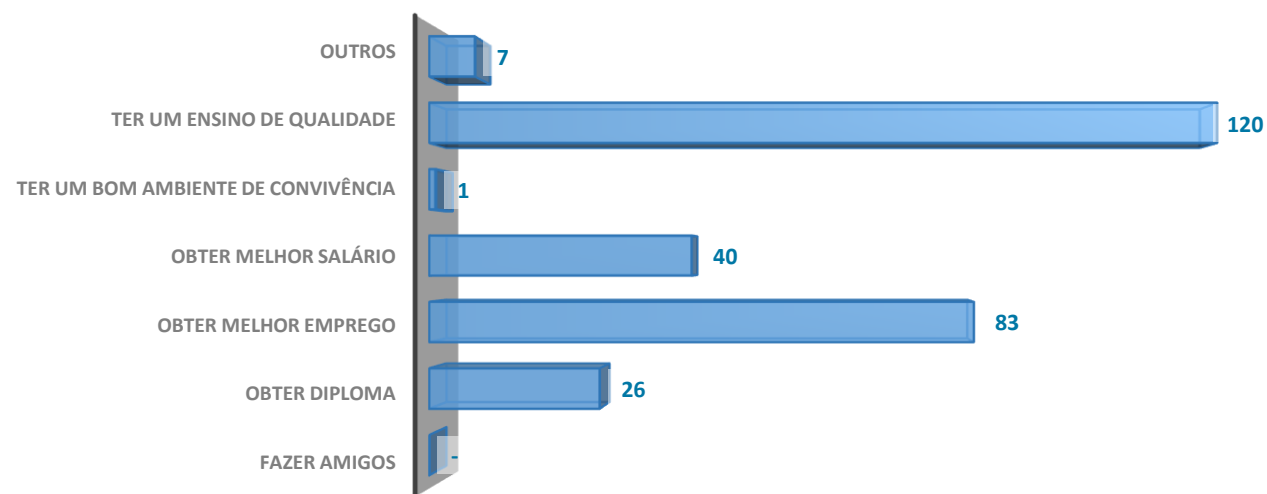
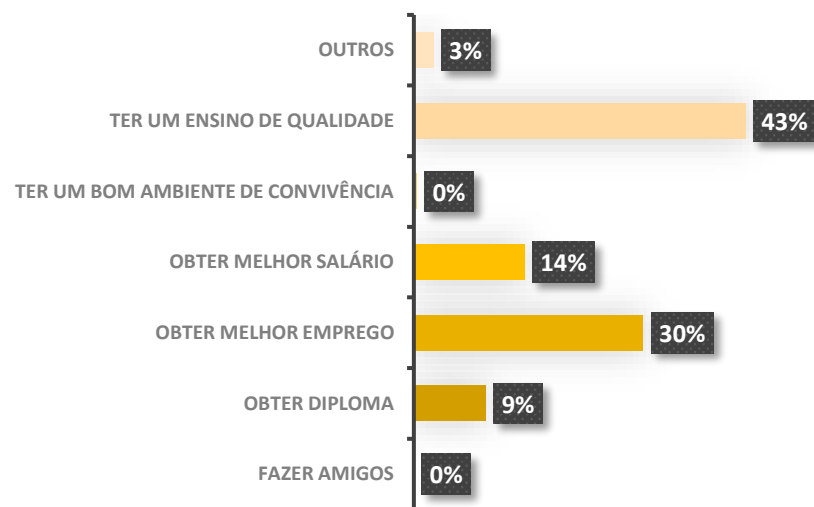
53,16%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

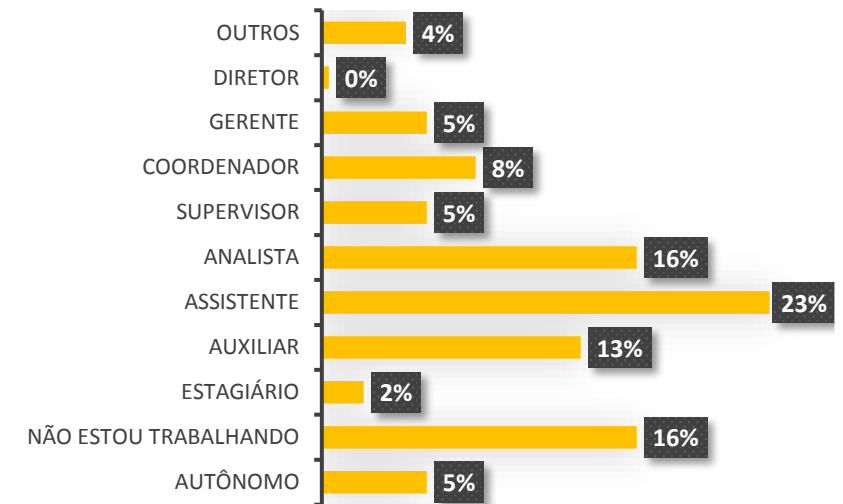
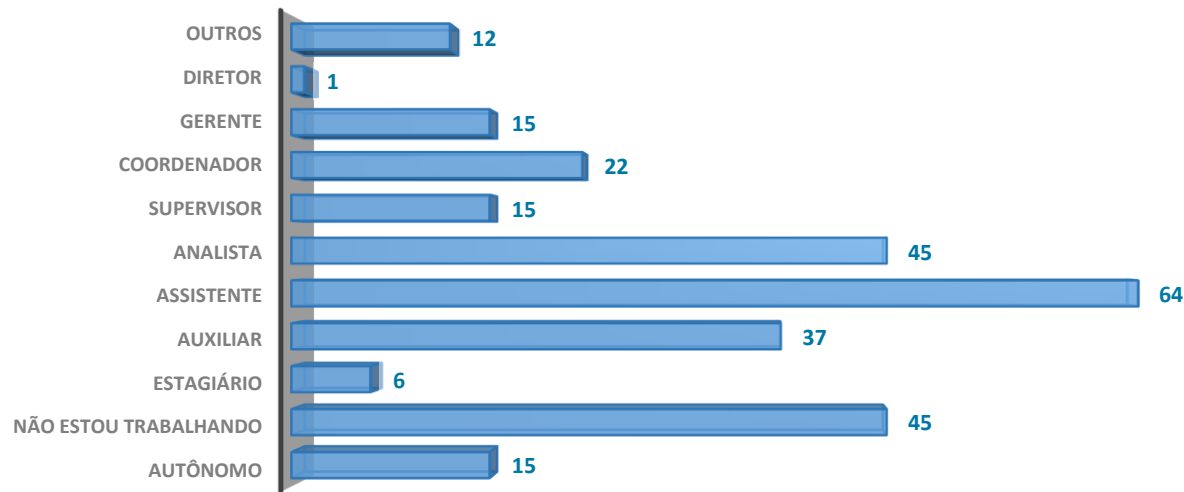


O que é mais importante para você ao cursar uma faculdade?

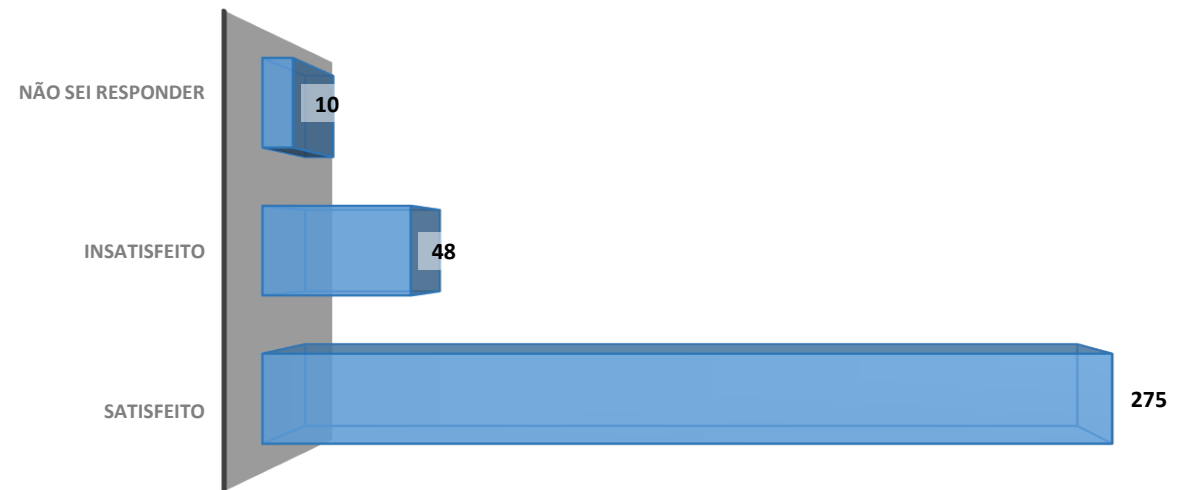
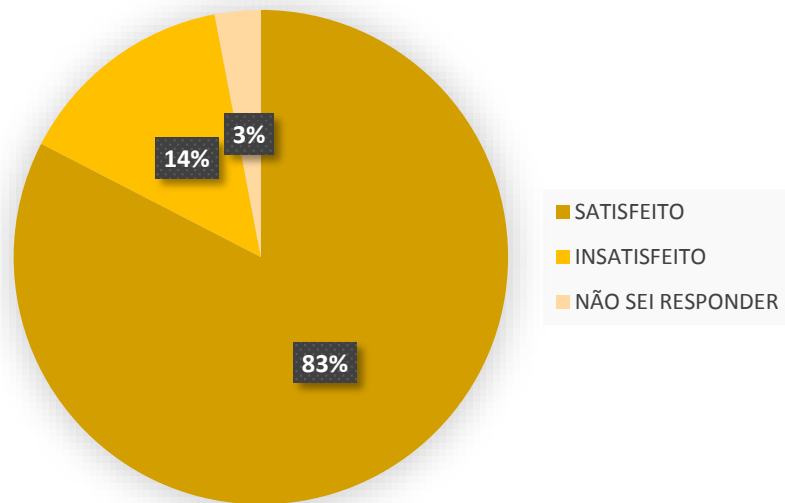




Qual o cargo que você ocupa na empresa em que trabalha?

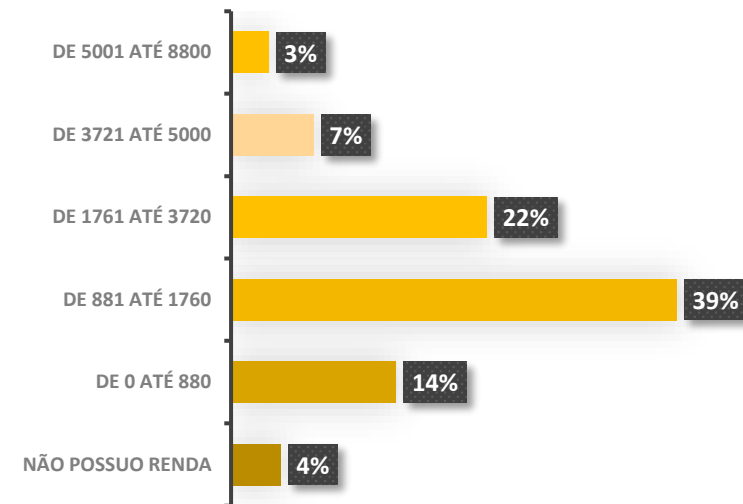
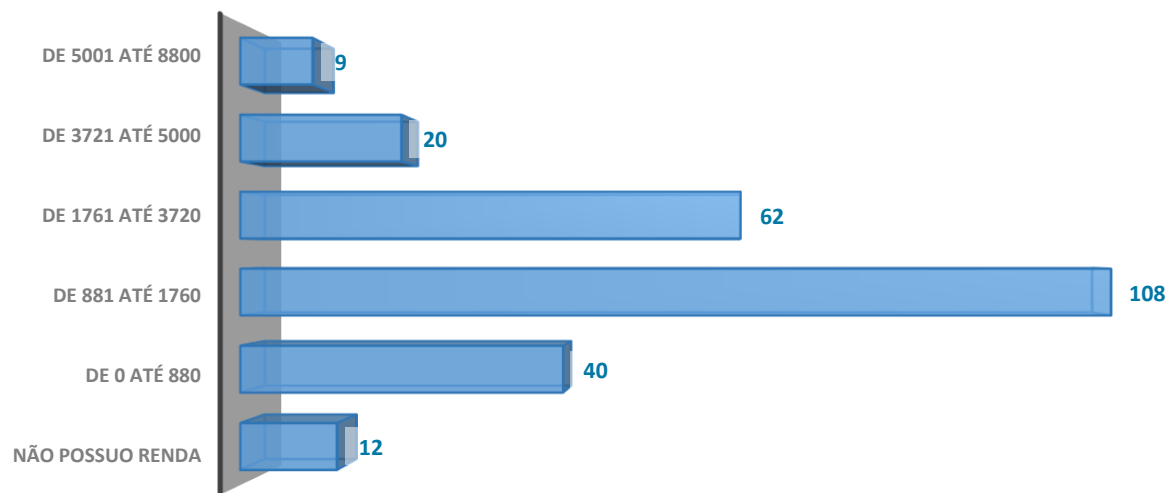


O CURSO - Em relação ao seu curso, você se considera:

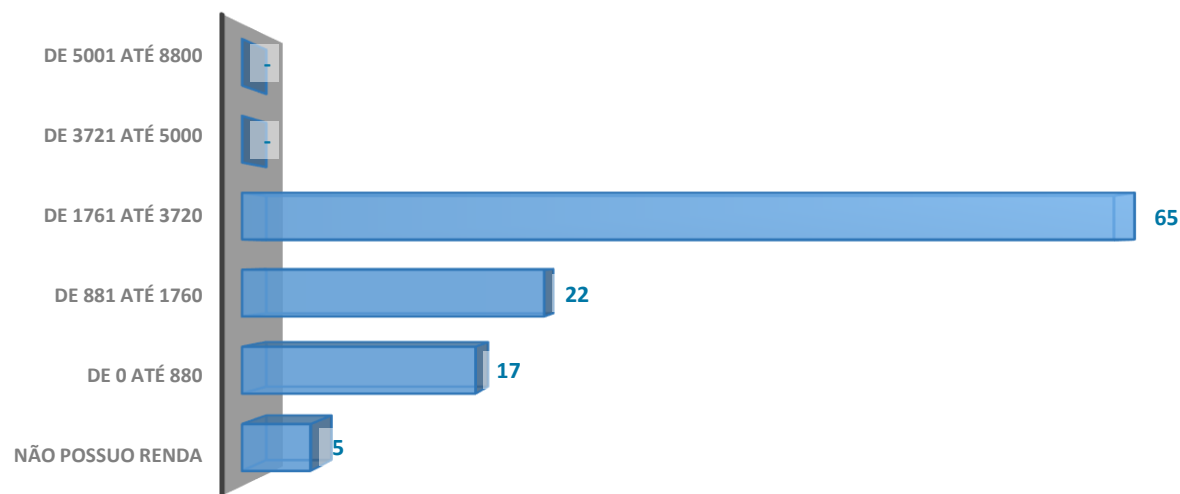
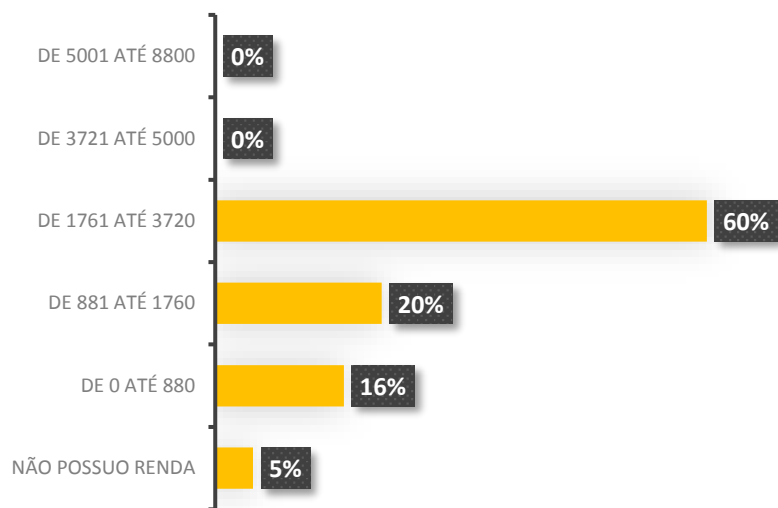




Qual a sua renda mensal atual?

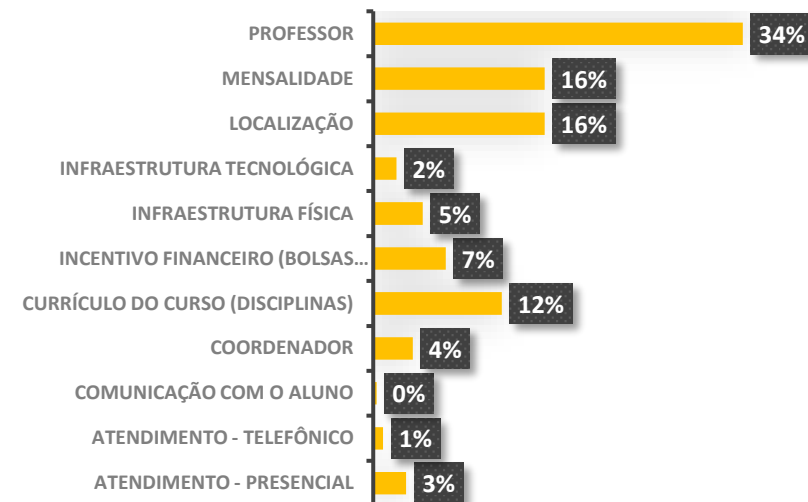
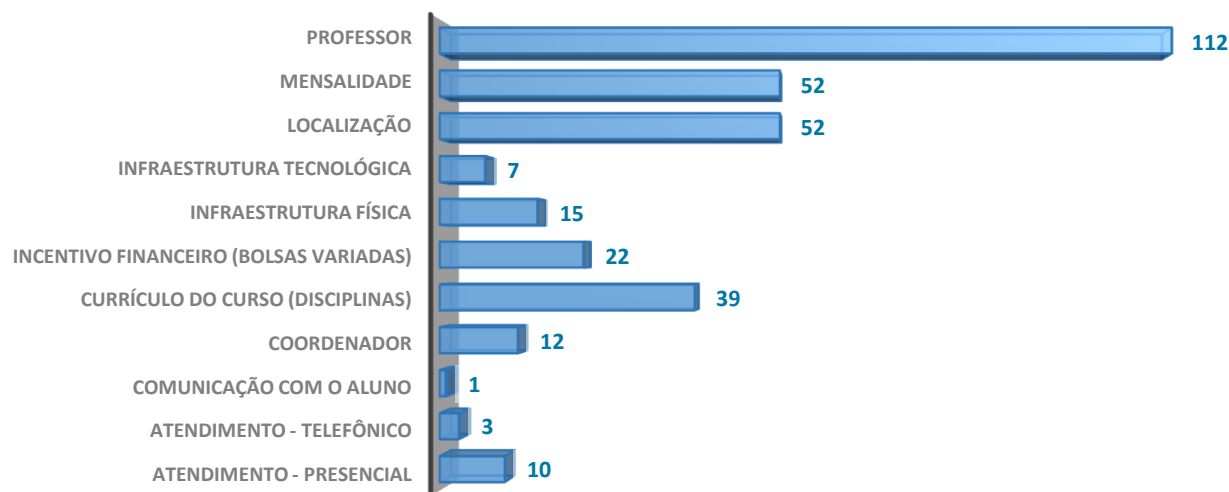


Qual a renda mensal da sua família?

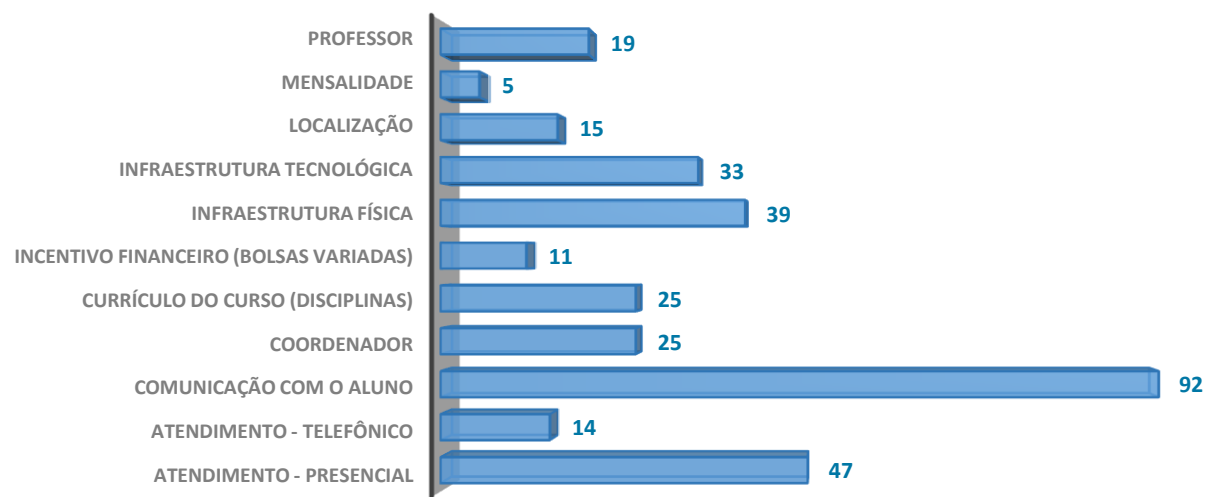
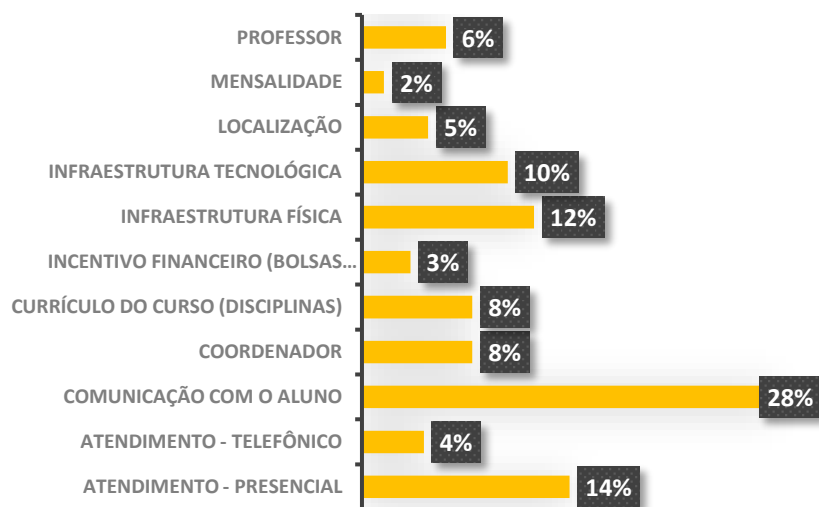




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

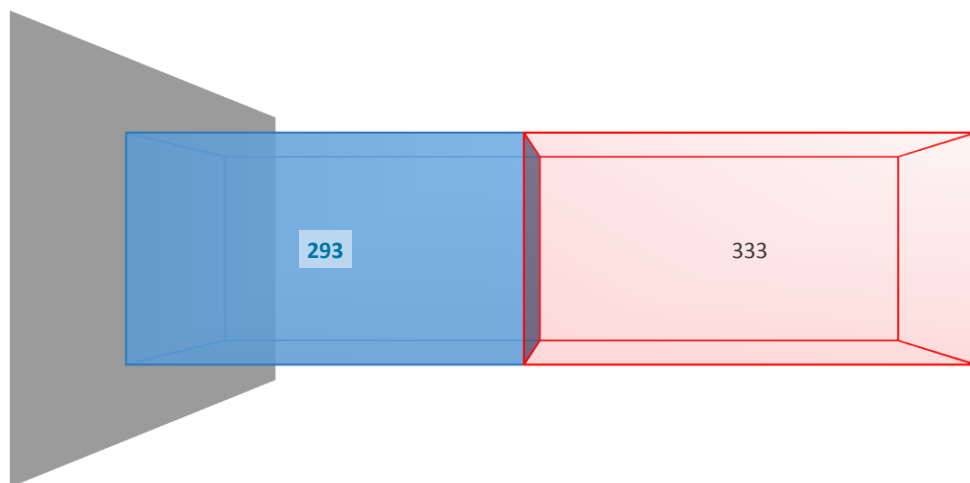


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

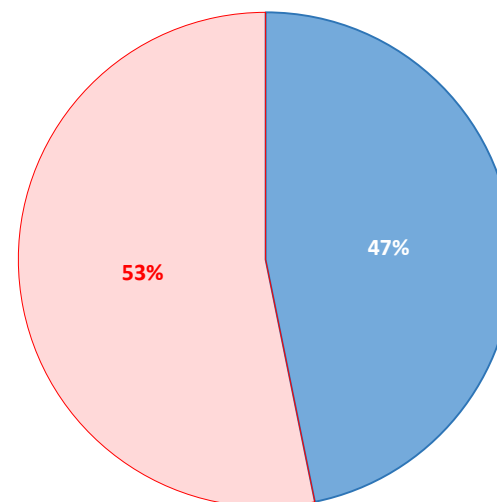




ÍNDICE DE ADEÇÃO:

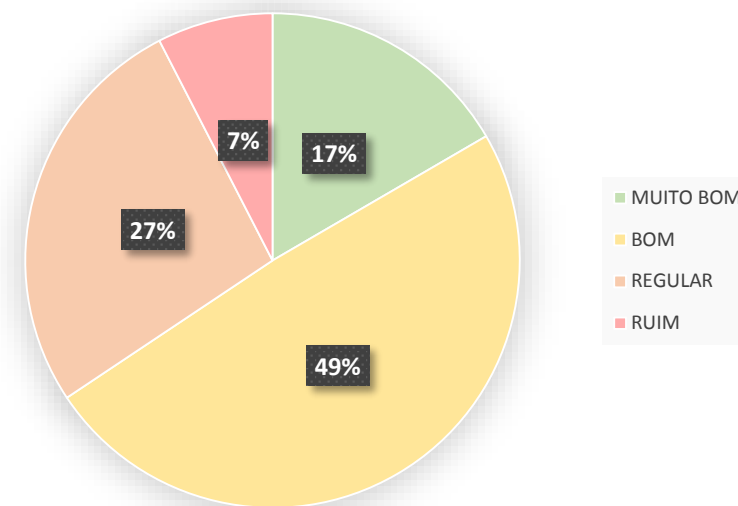
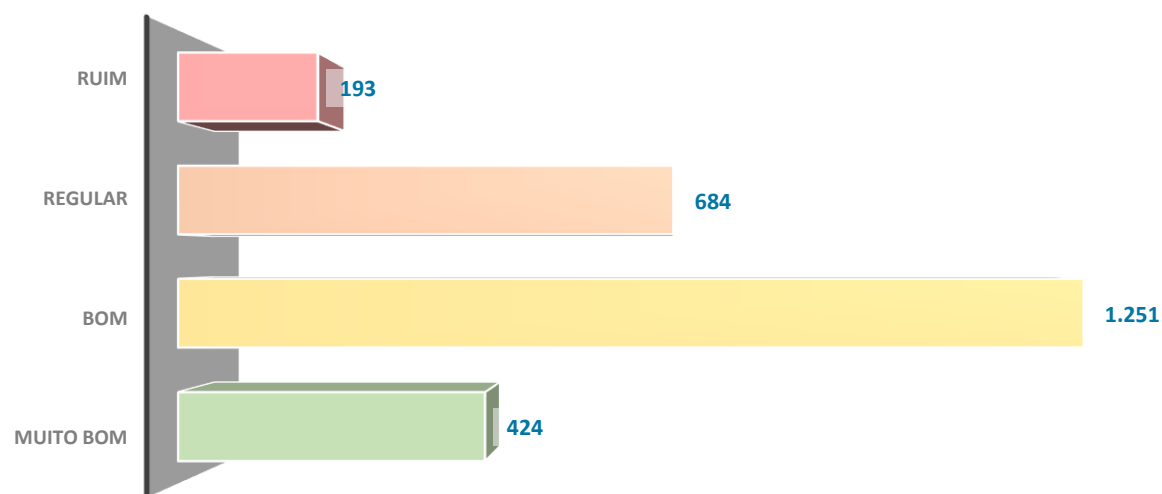


 Não responderam
 Responderam

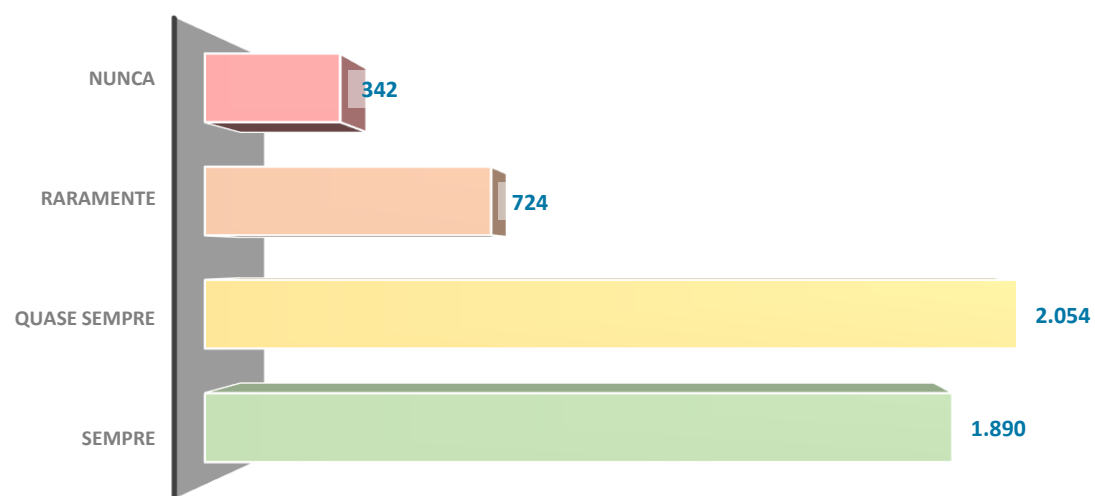
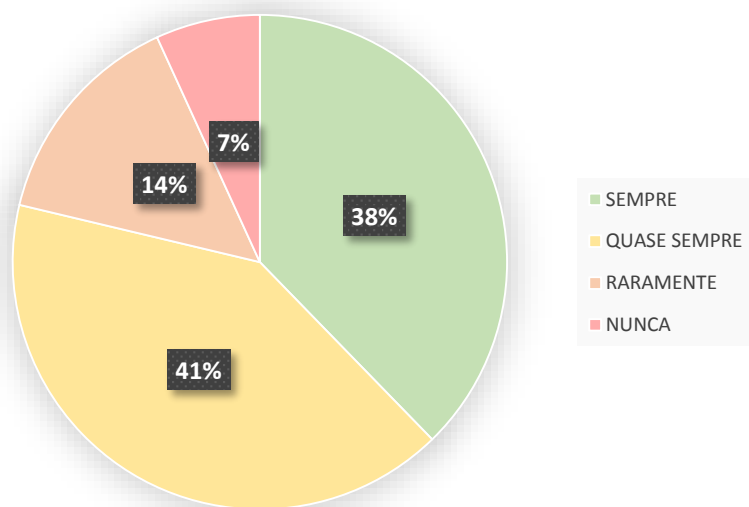




GERAL - Questões Objetivas Qualitativas

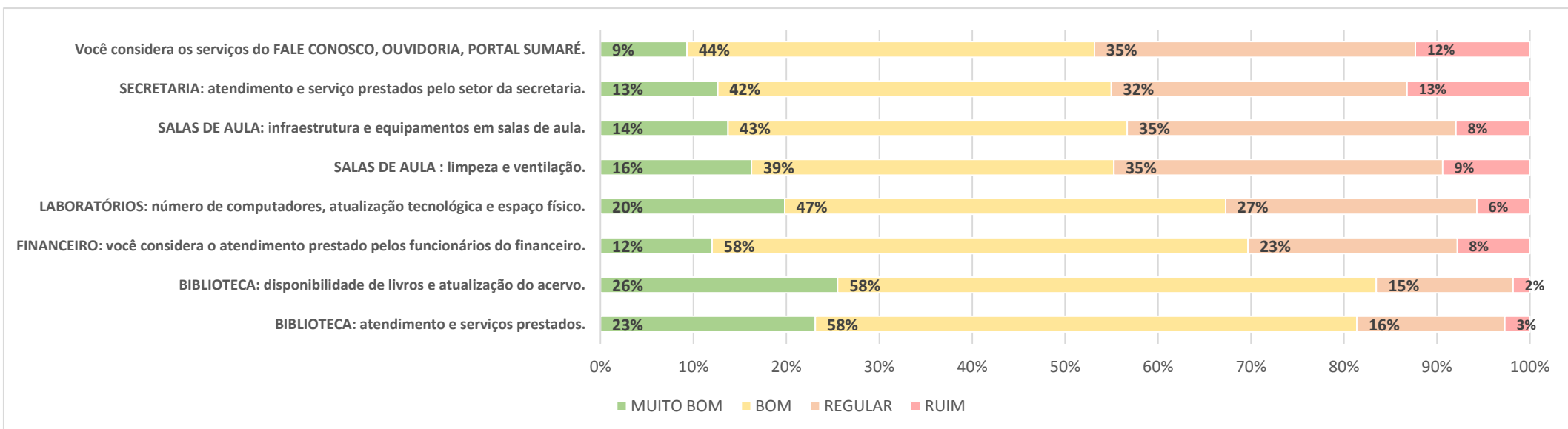
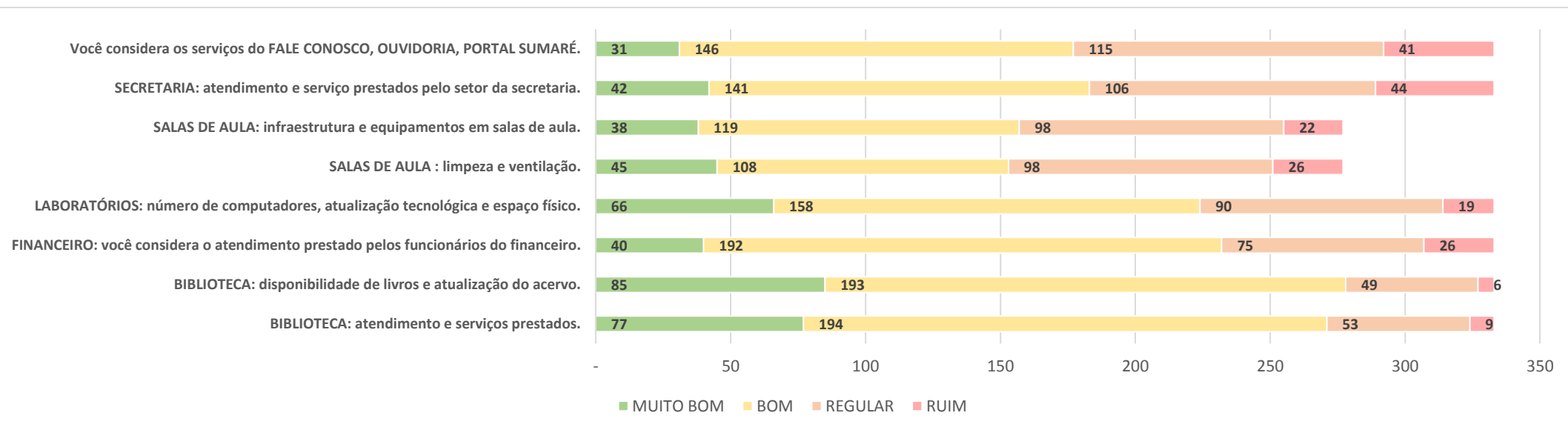


GERAL - Questões Objetivas Periodicidade



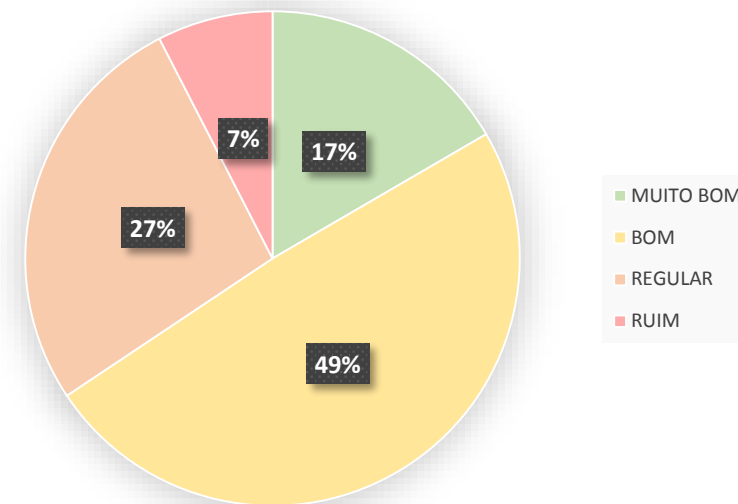
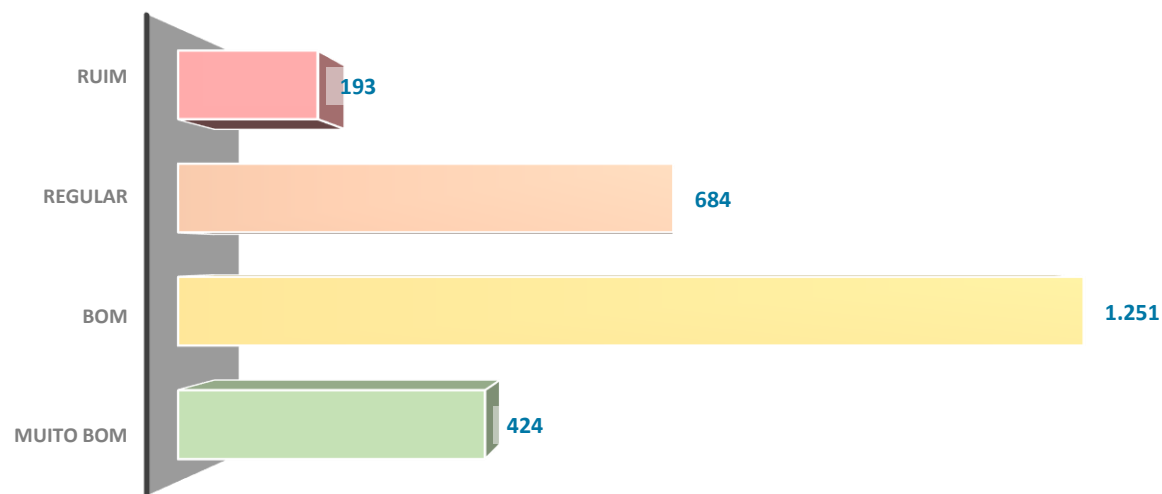


Questões Objetivas

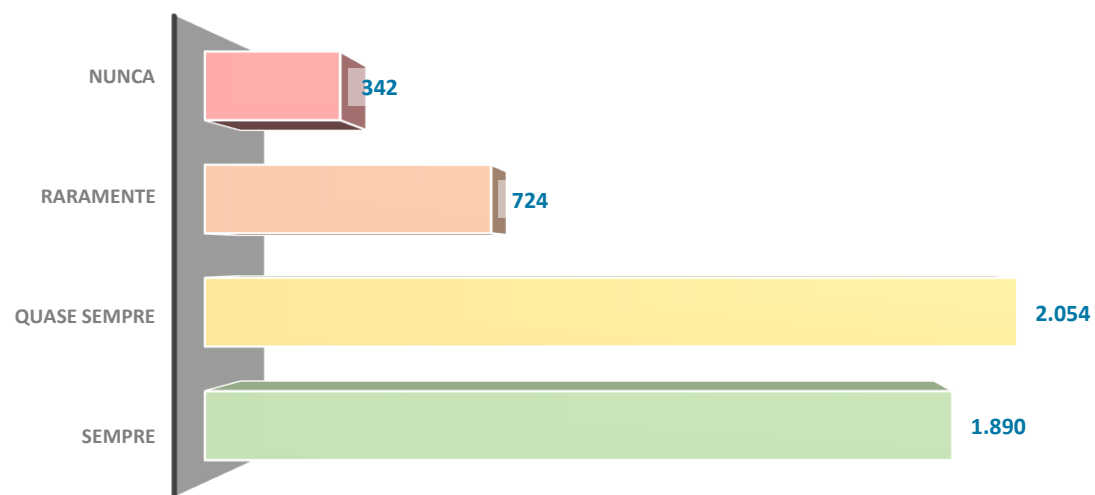
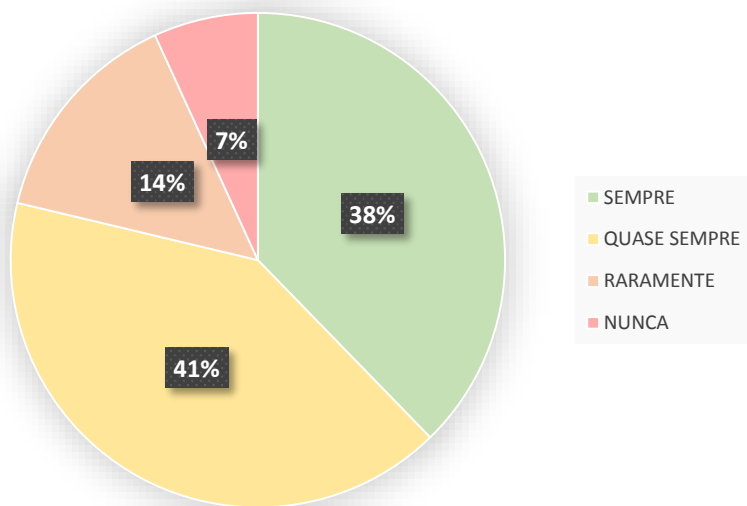




GERAL - Questões Objetivas Qualitativas

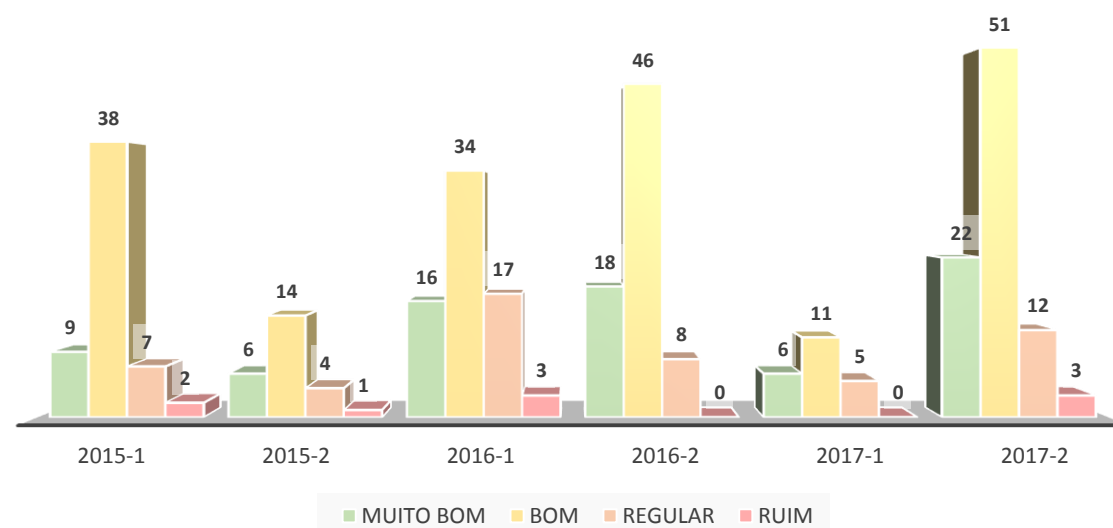
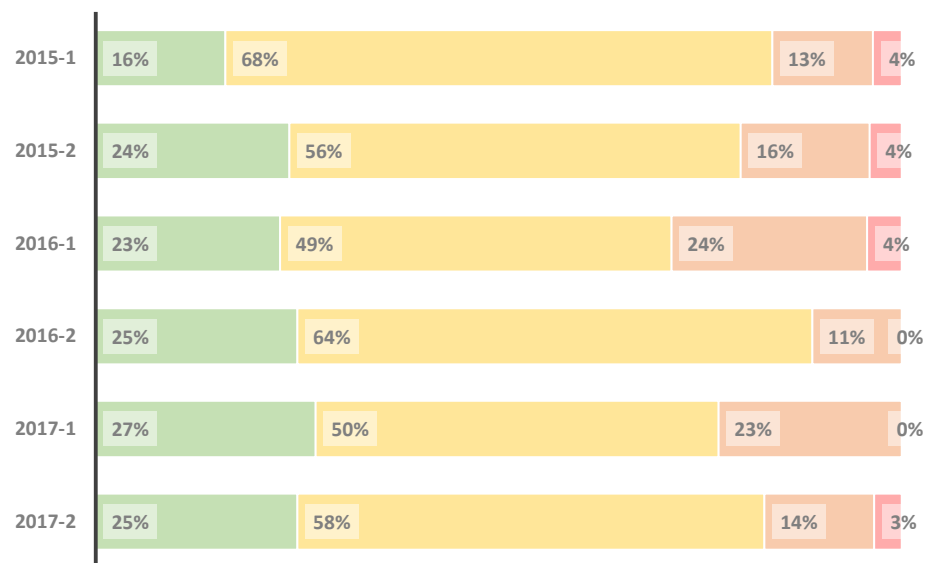
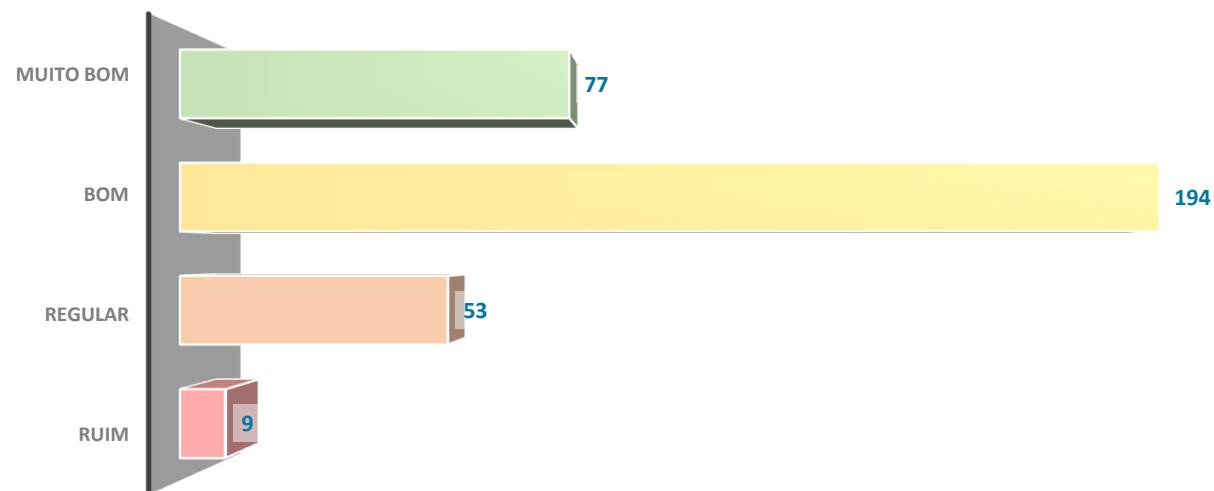
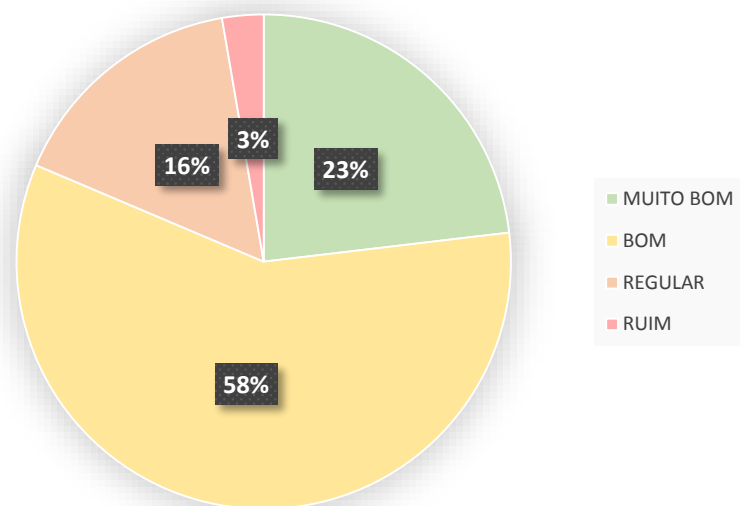


GERAL - Questões Objetivas Periodicidade



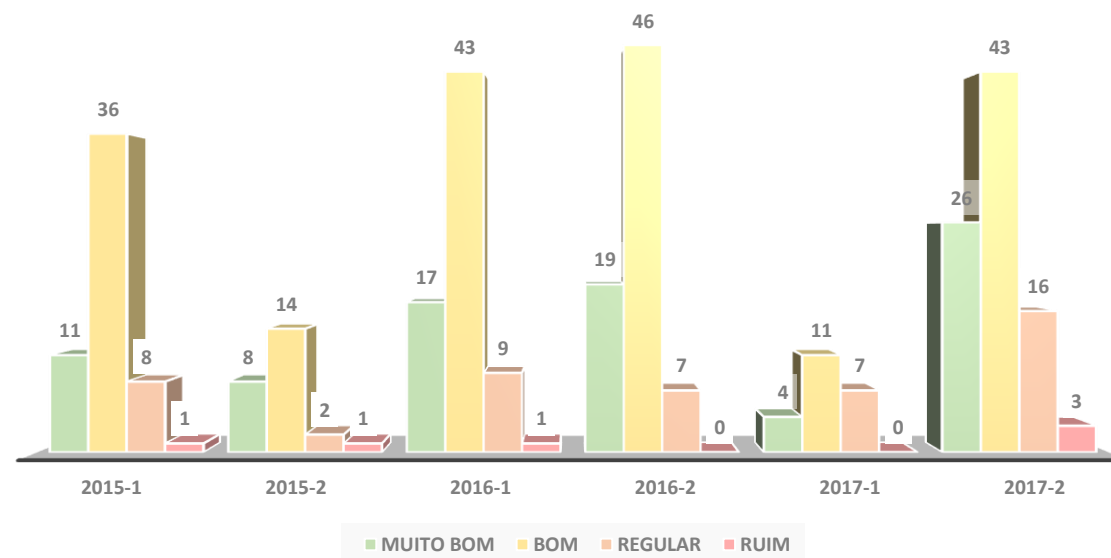
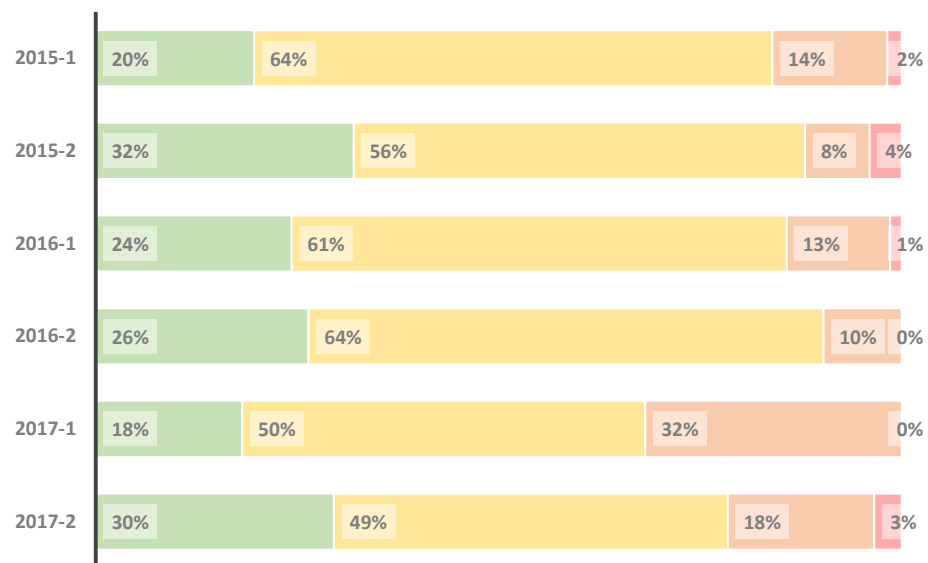
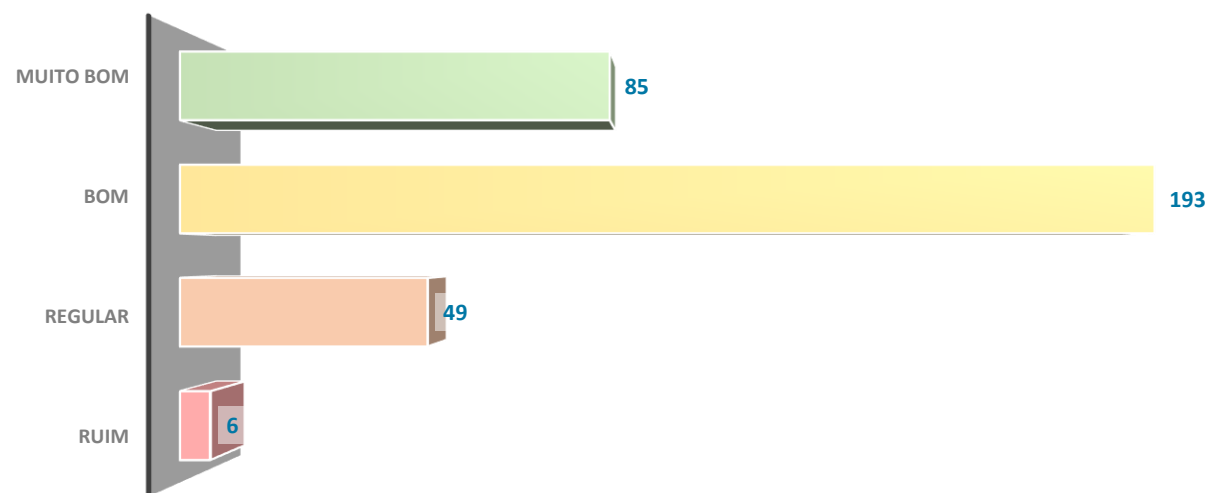
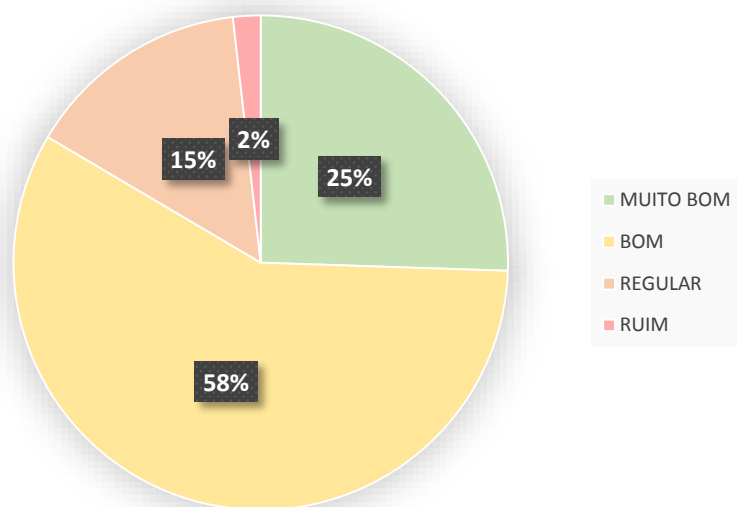


BIBLIOTECA: atendimento e serviços prestados.



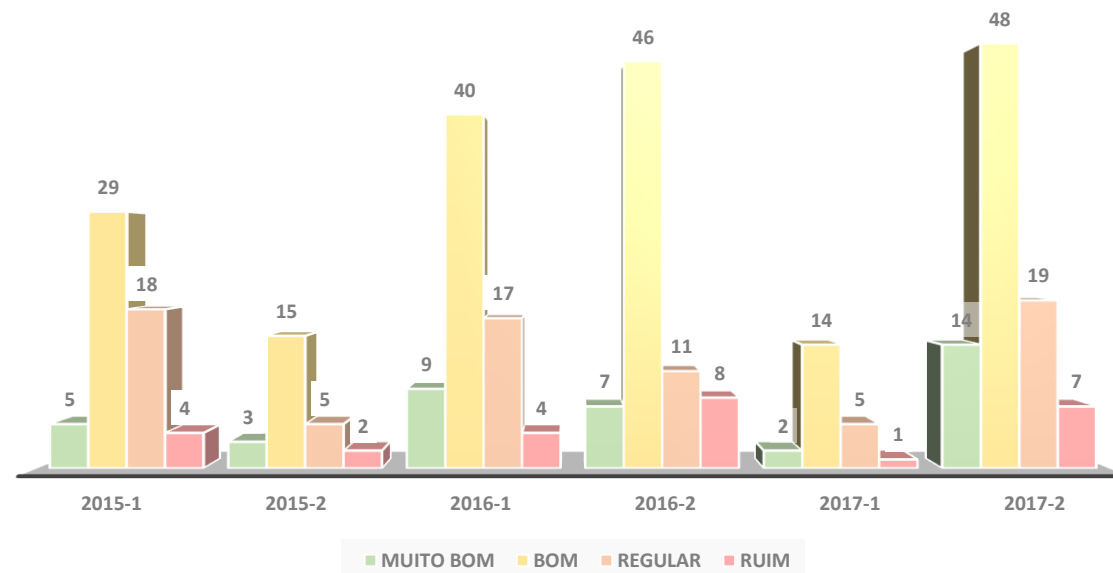
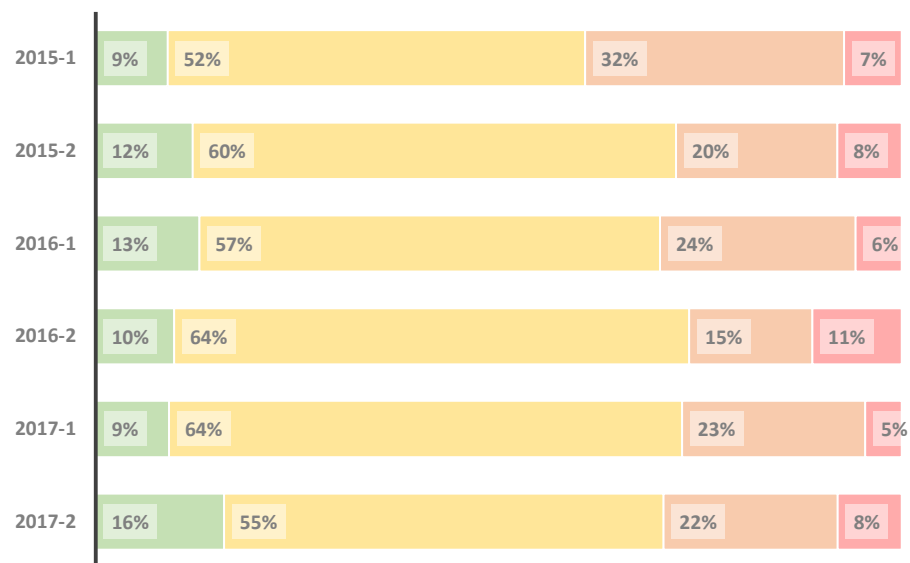
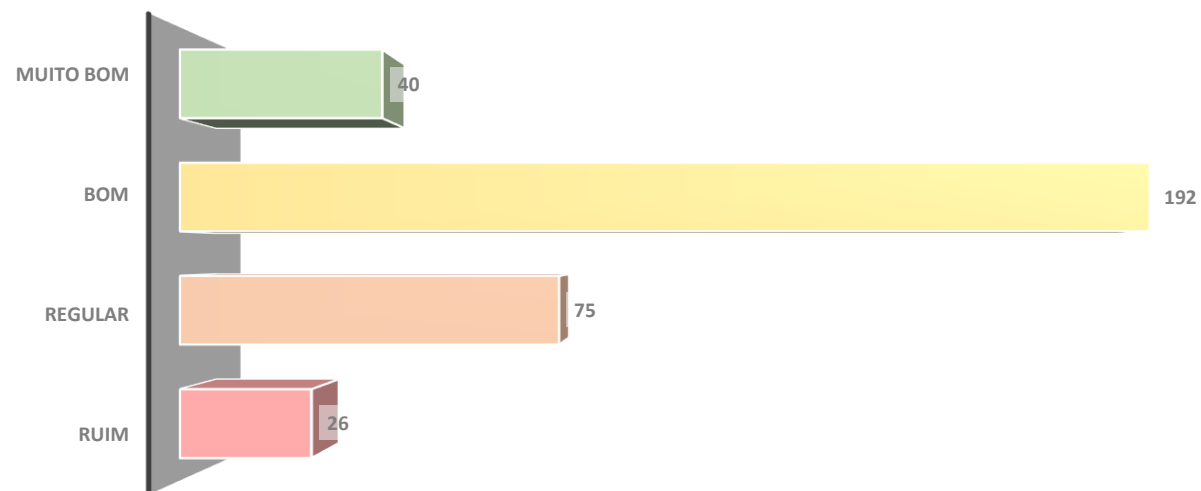
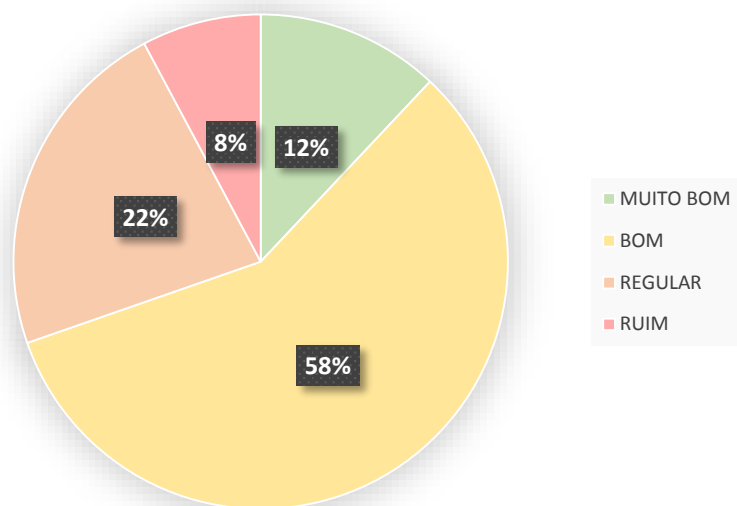


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



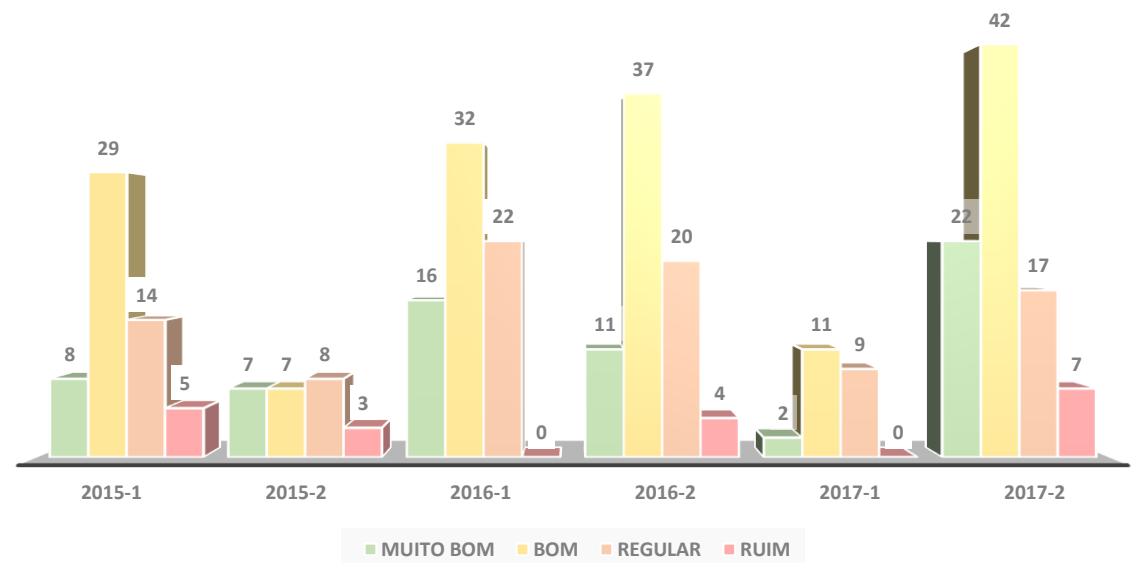
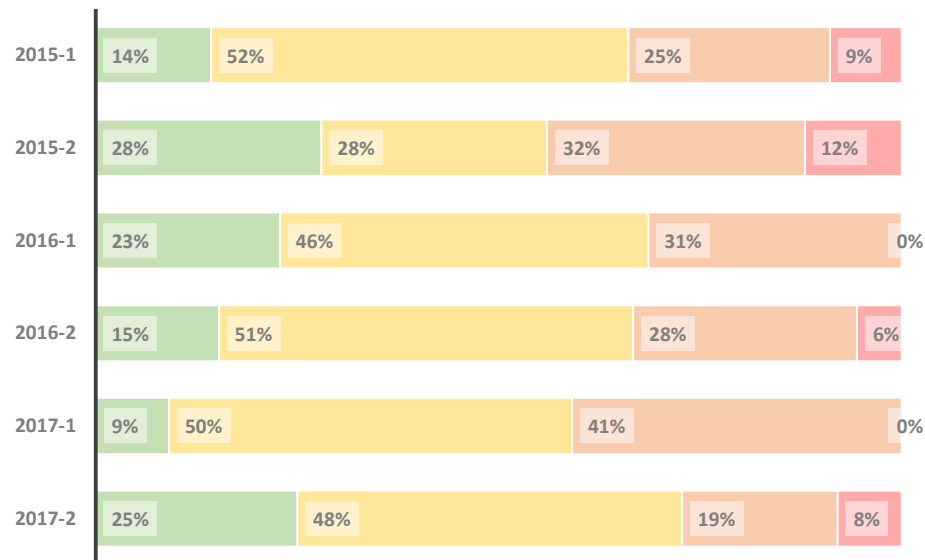
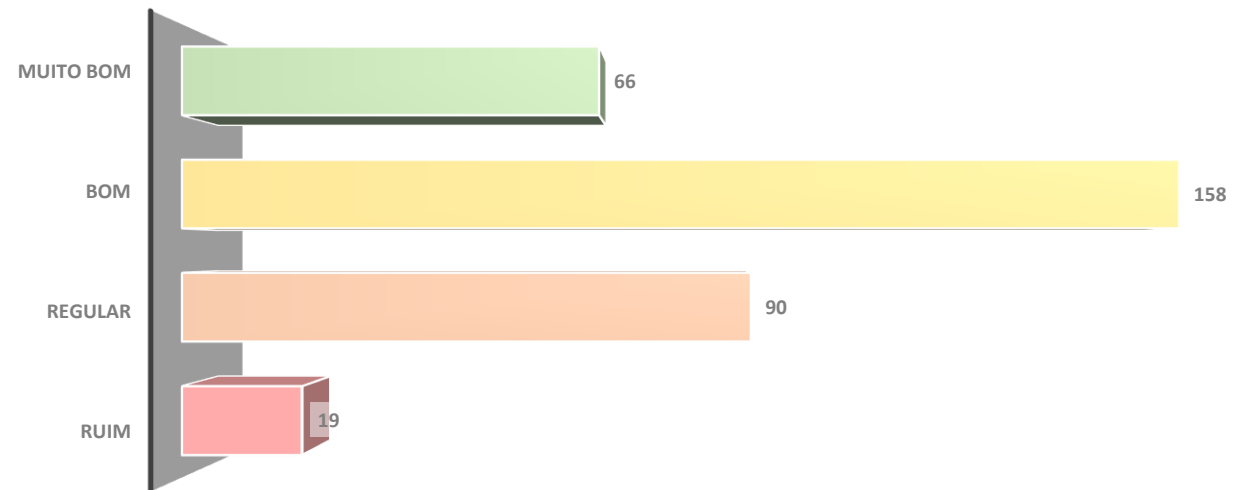
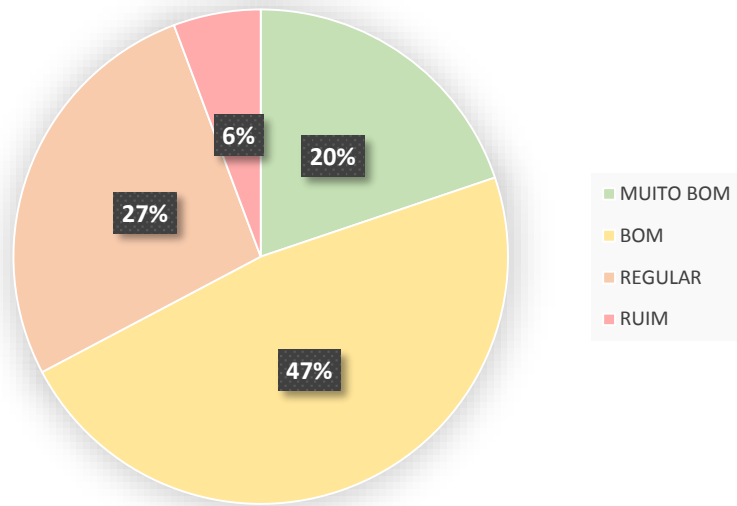


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



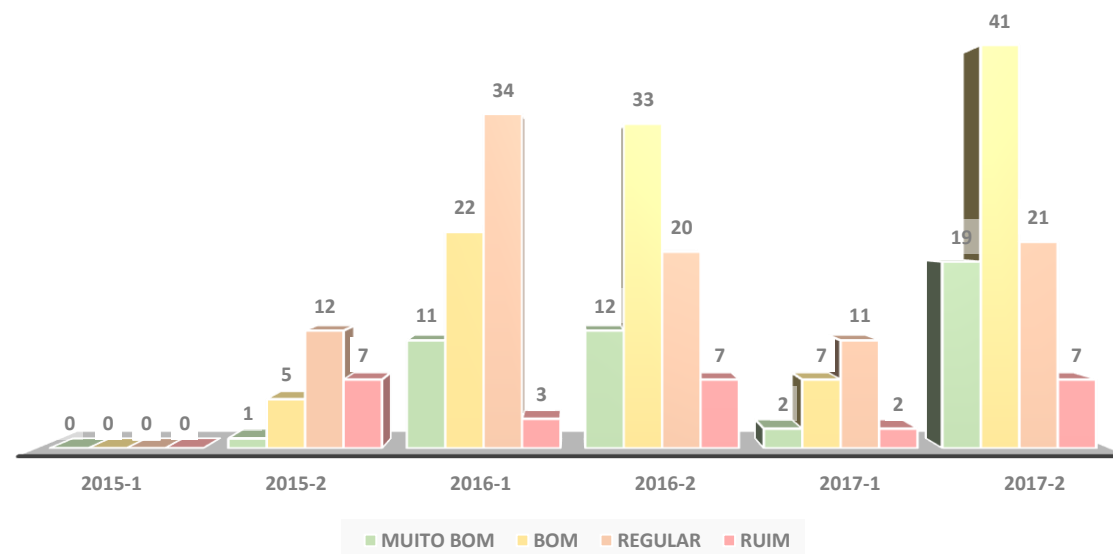
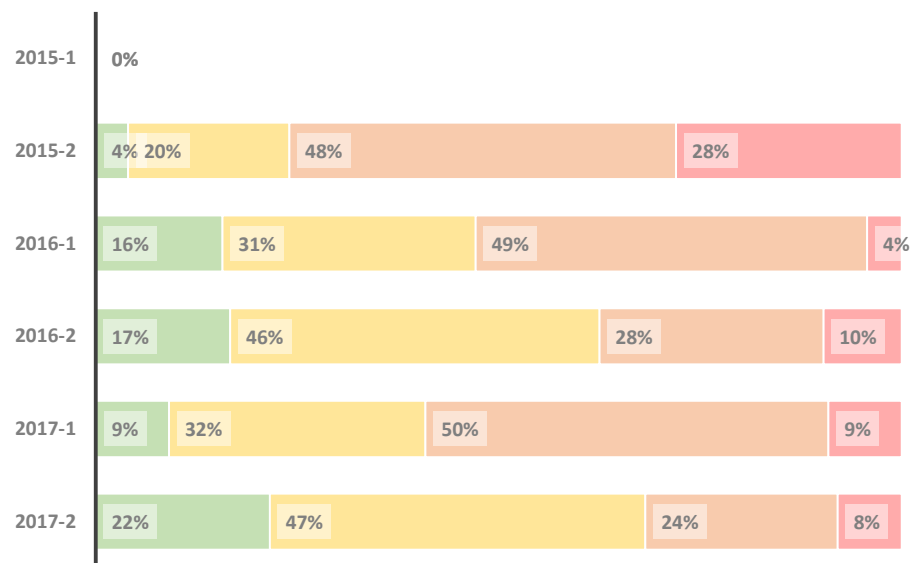
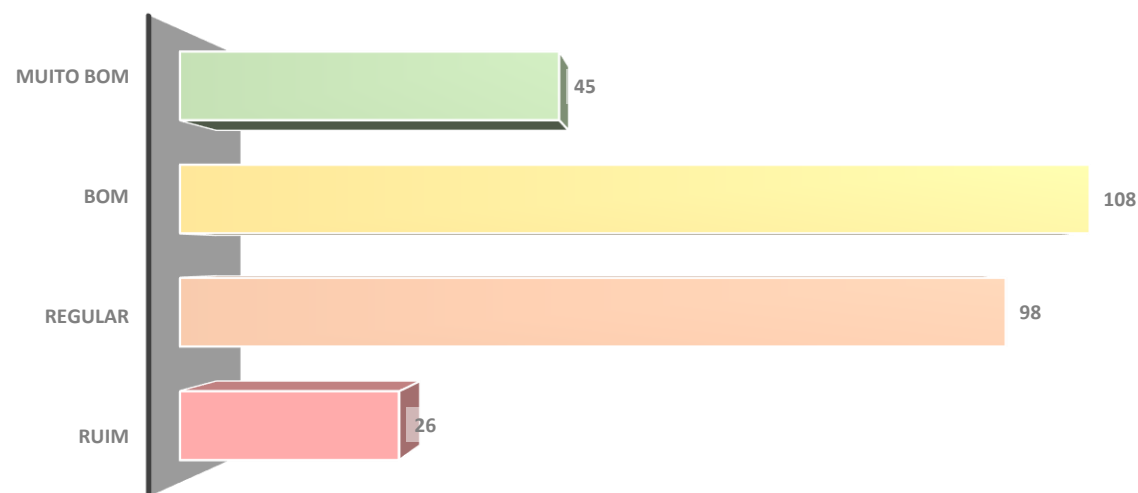
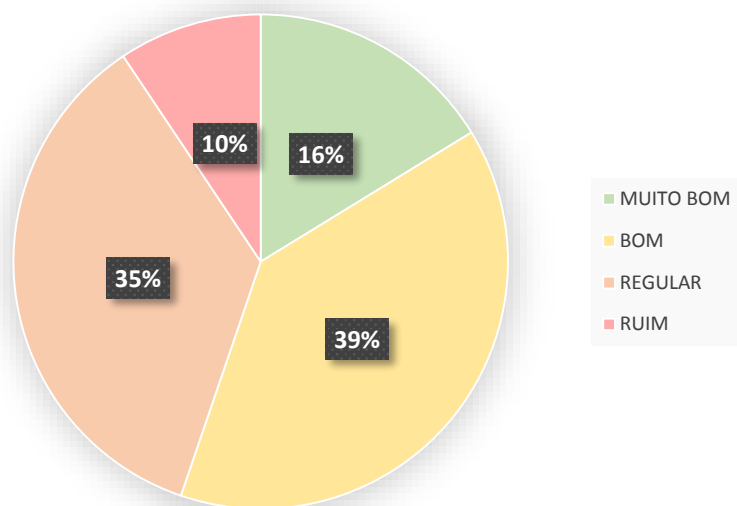


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



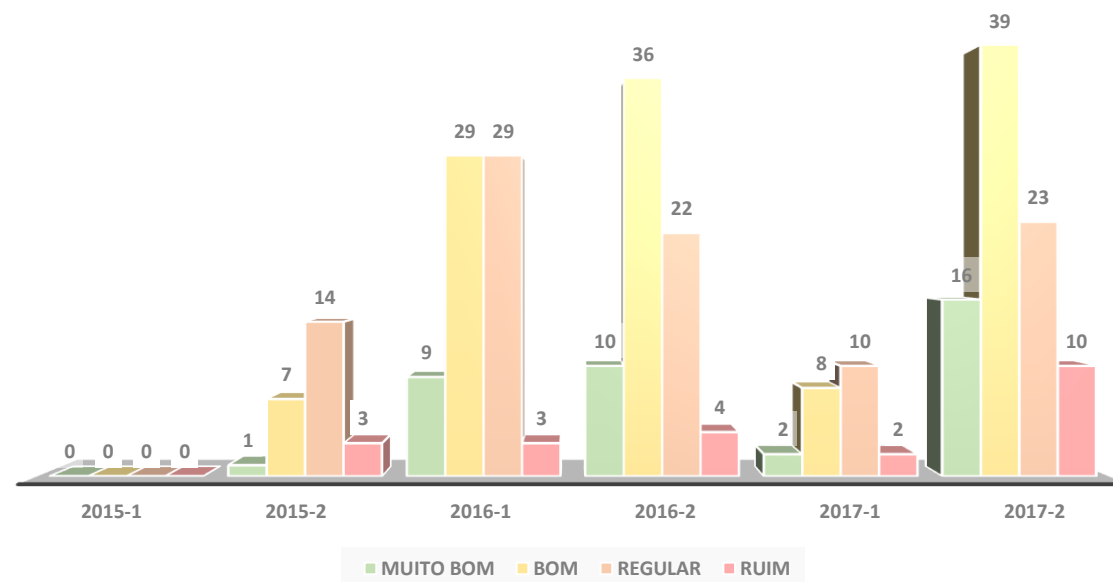
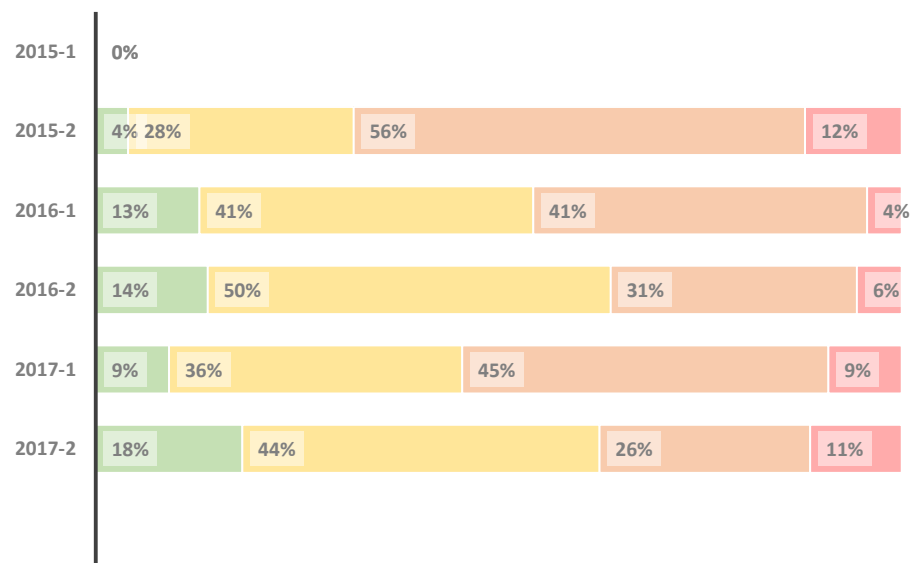
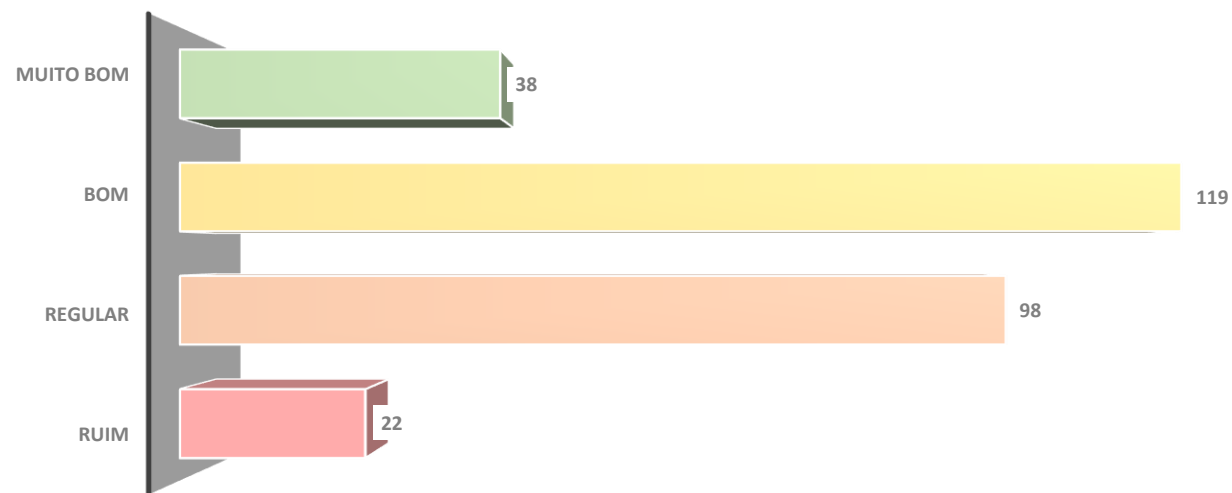
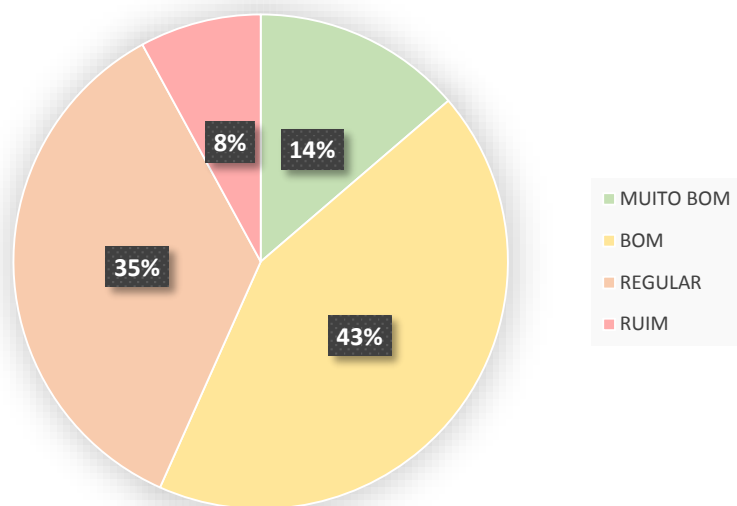


SALAS DE AULA : limpeza e ventilação.



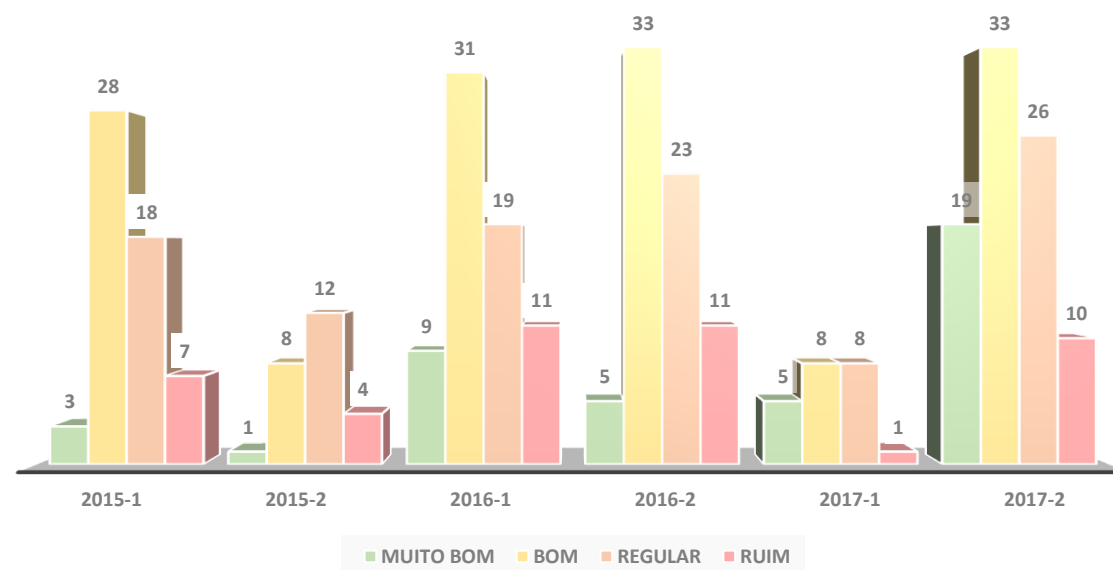
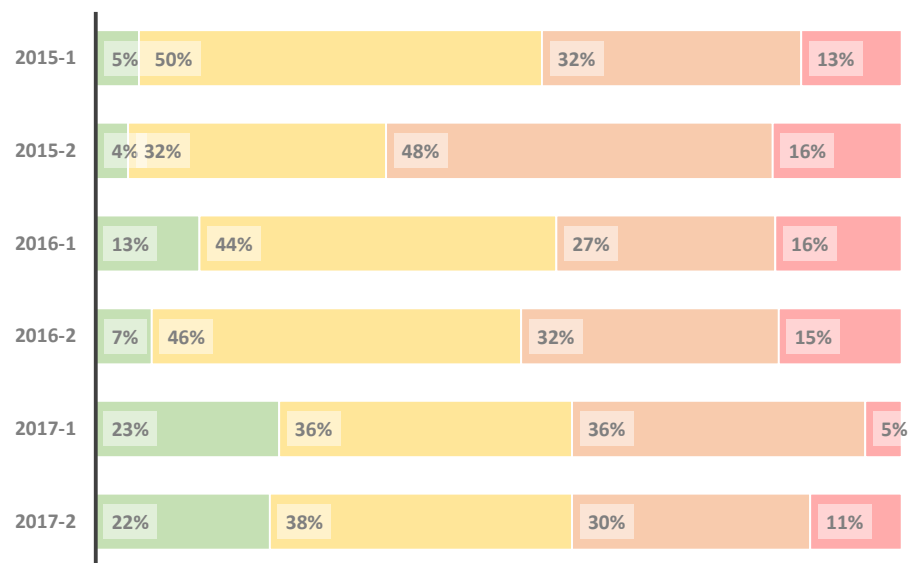
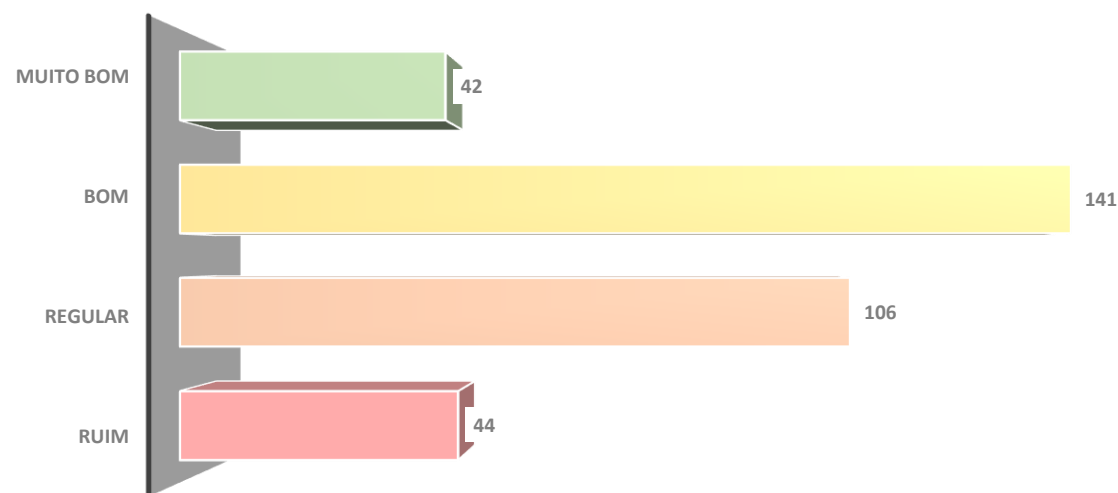
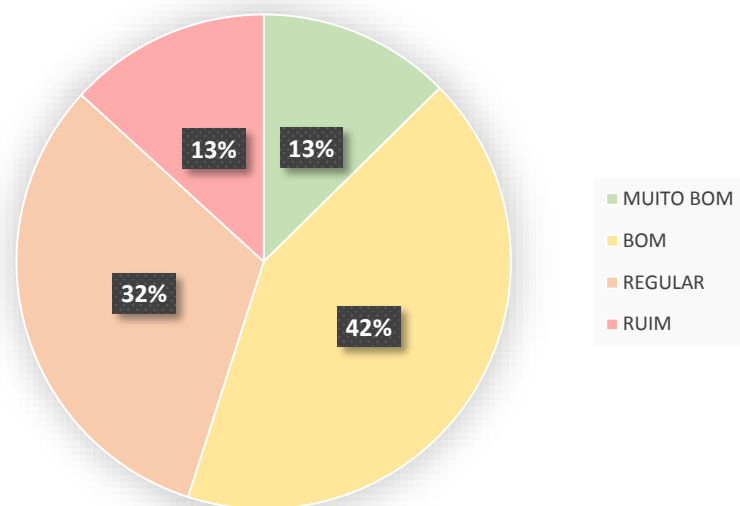


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



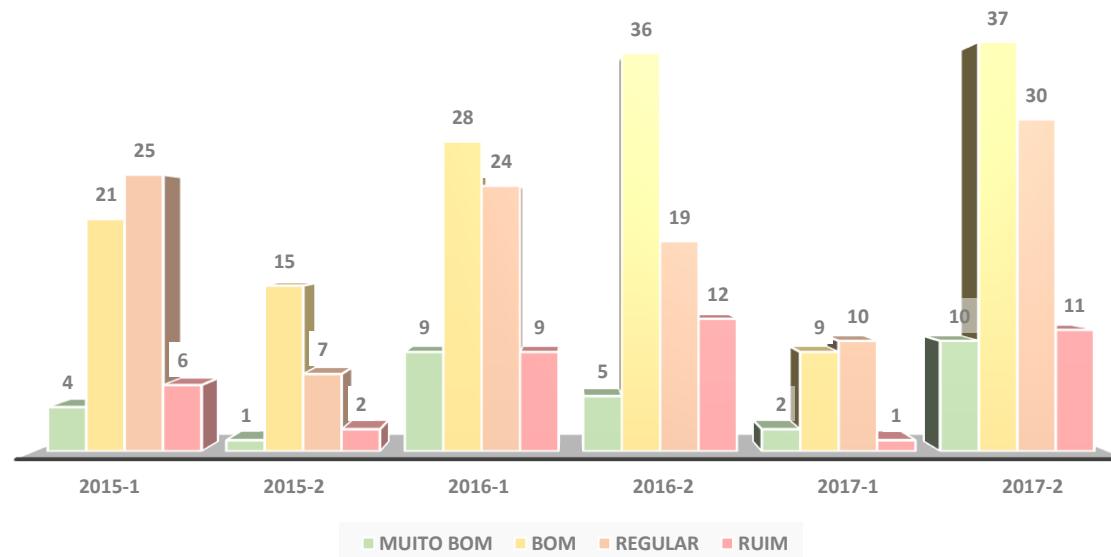
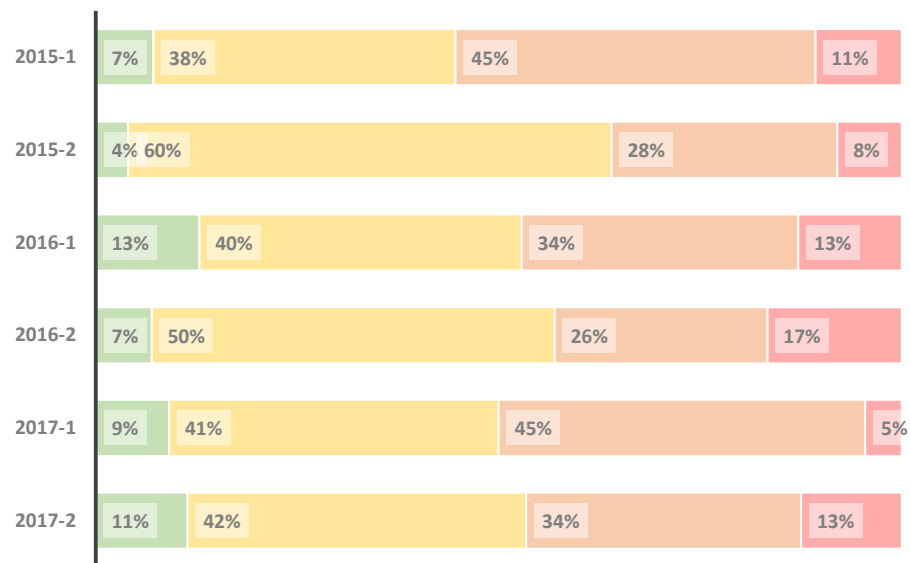
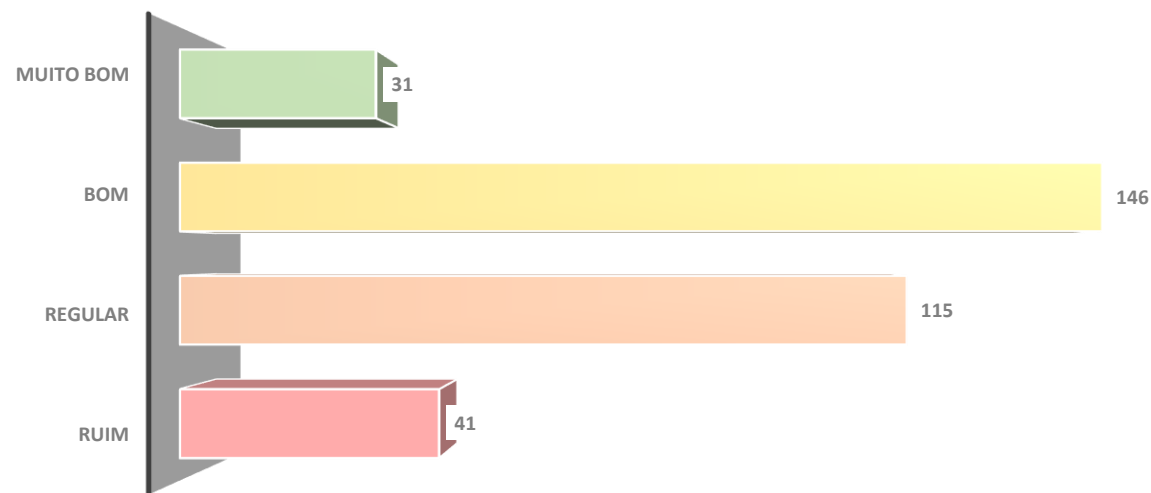
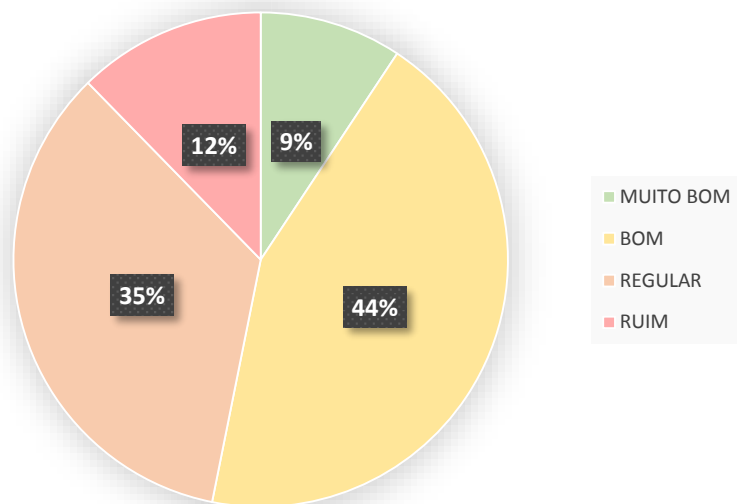


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



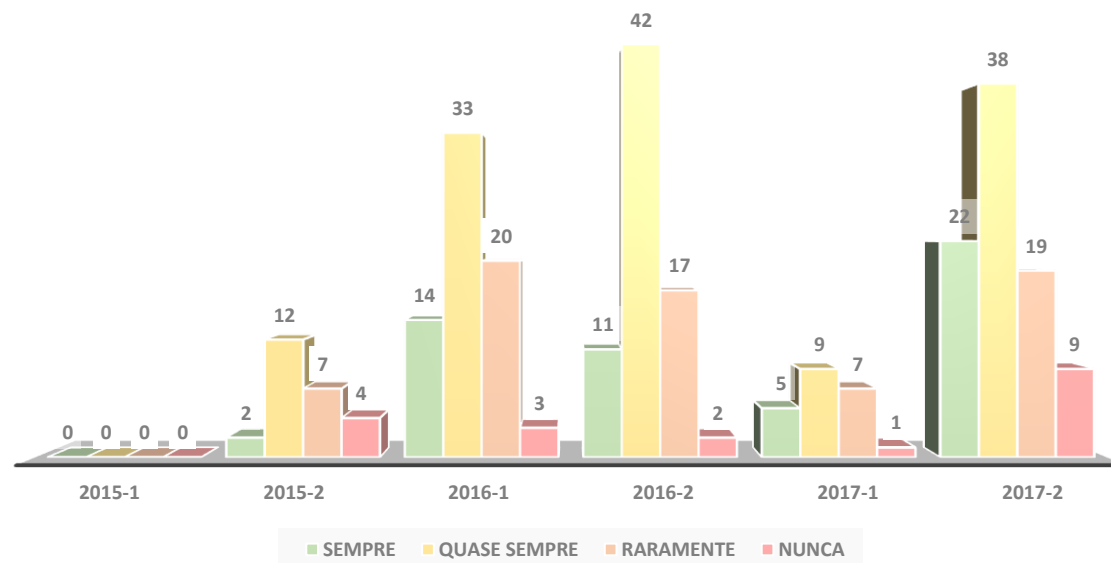
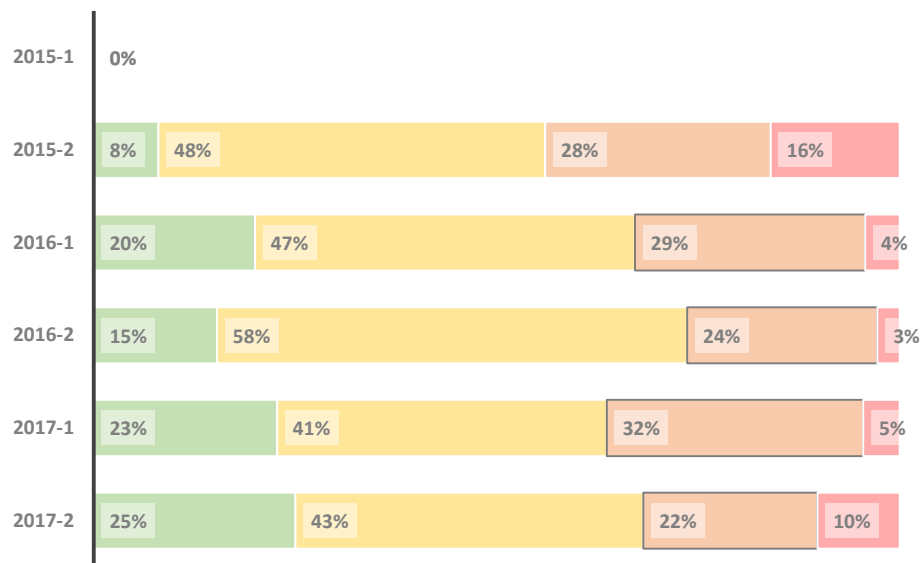
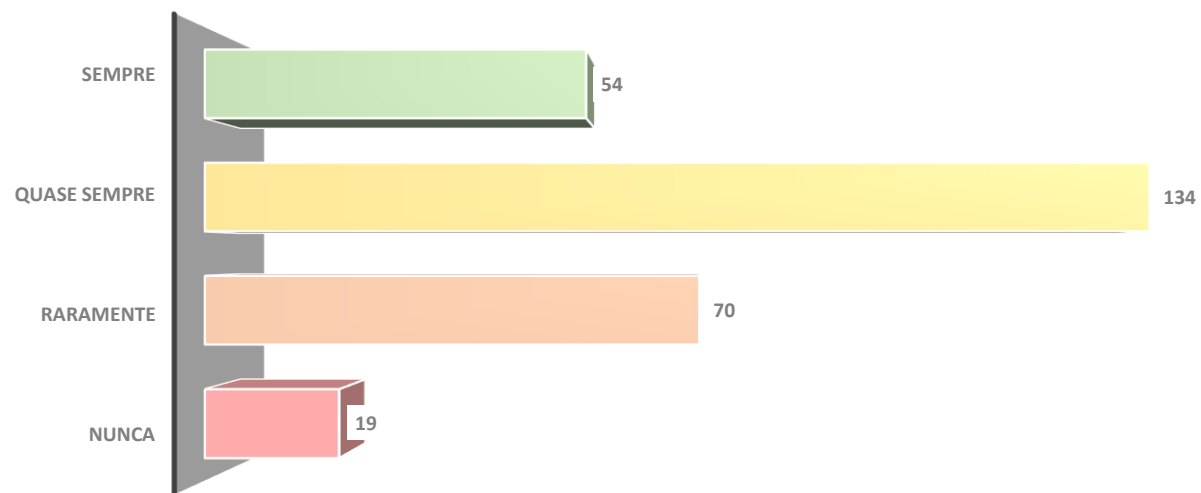
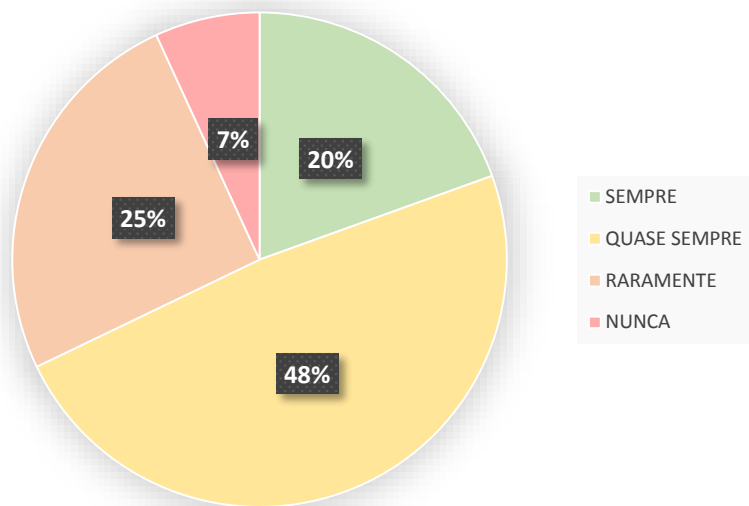


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



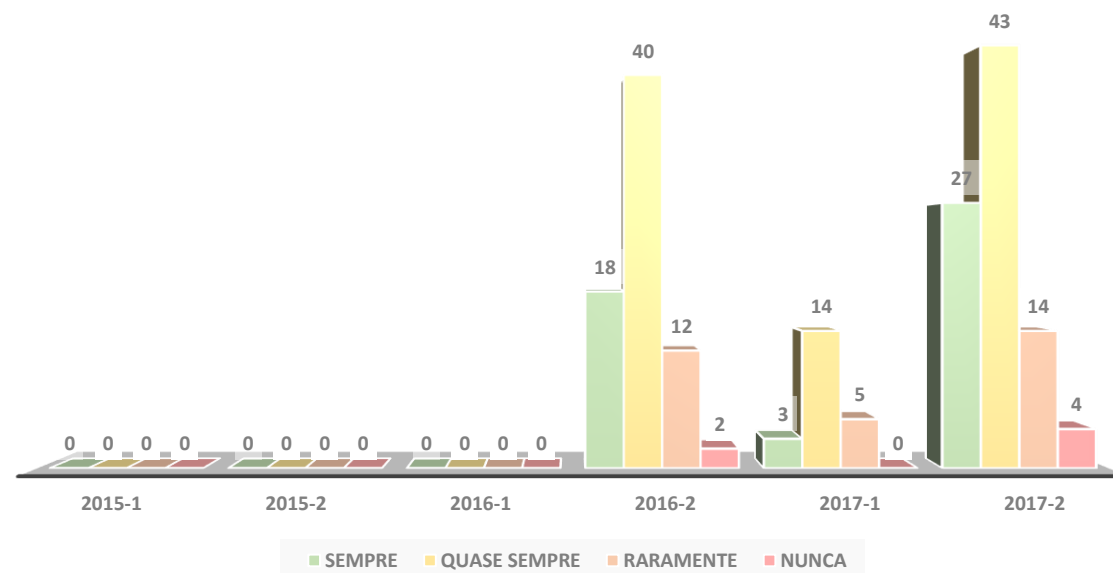
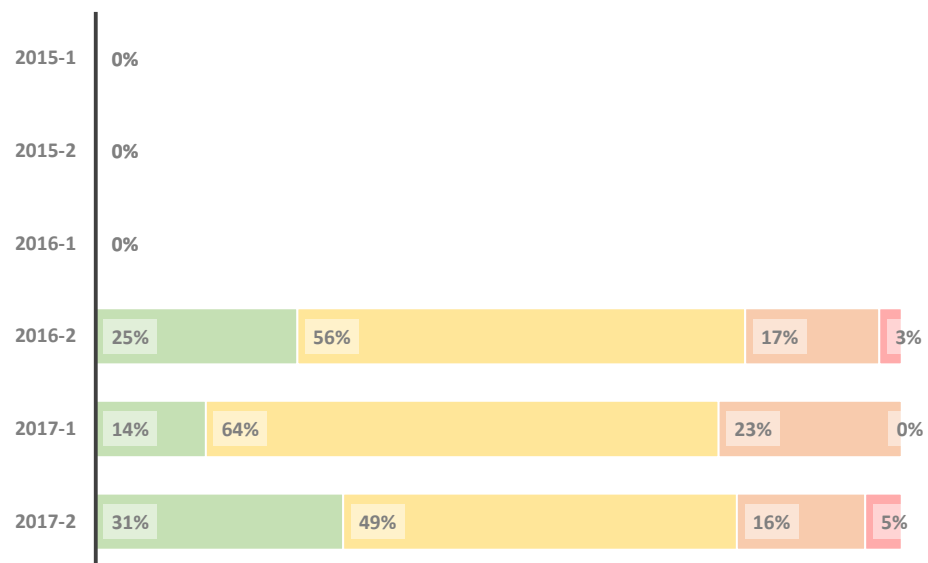
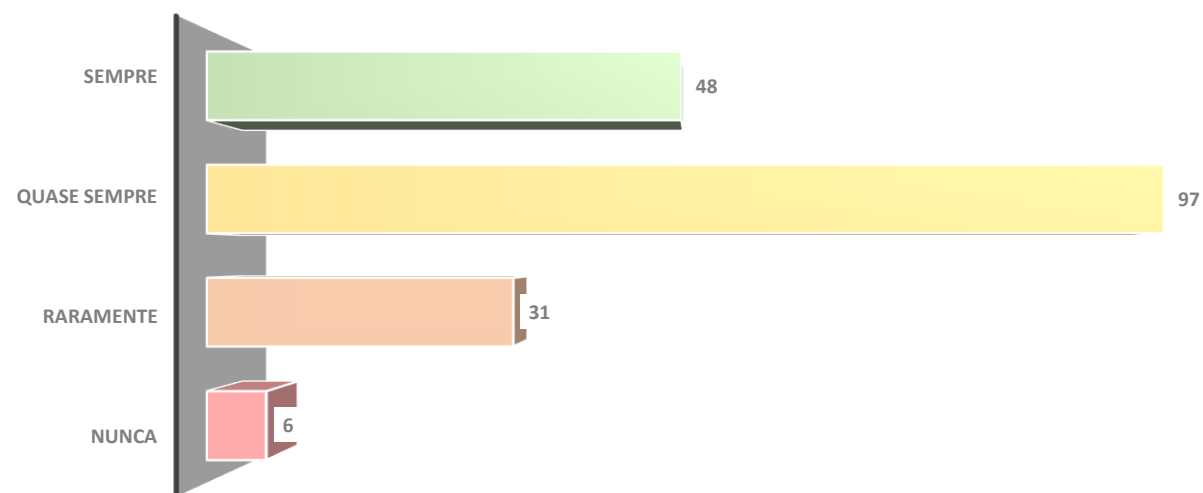
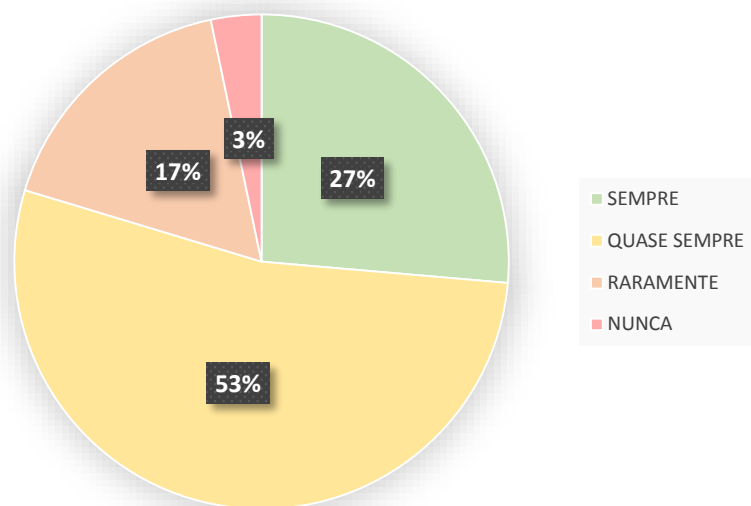


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



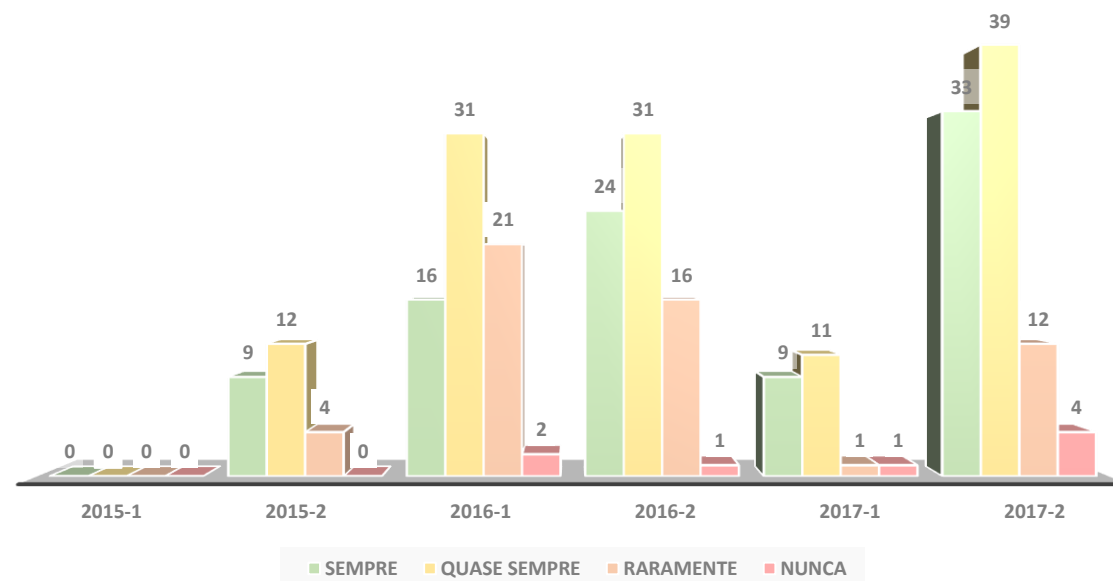
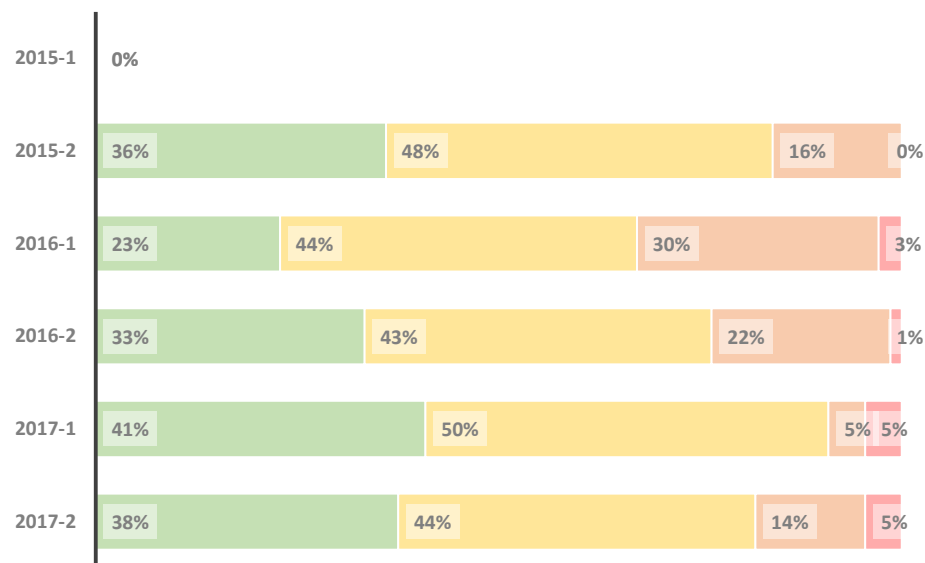
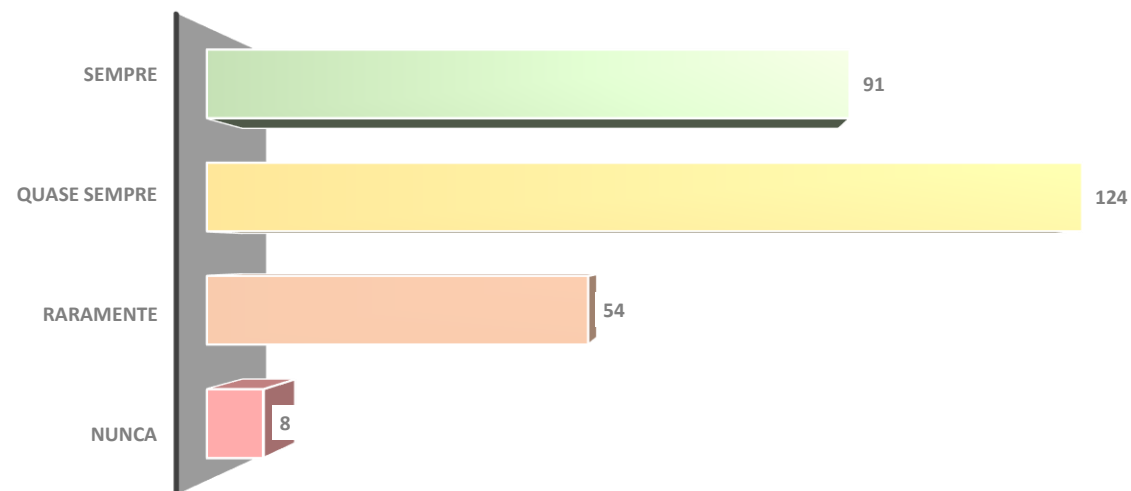
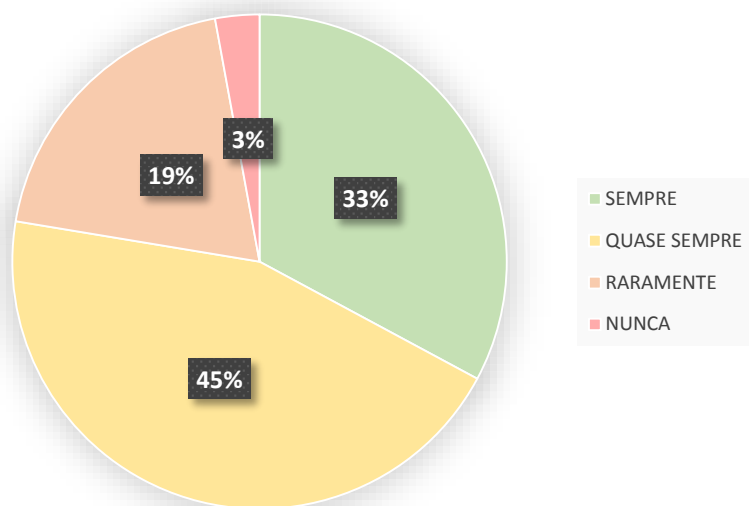


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



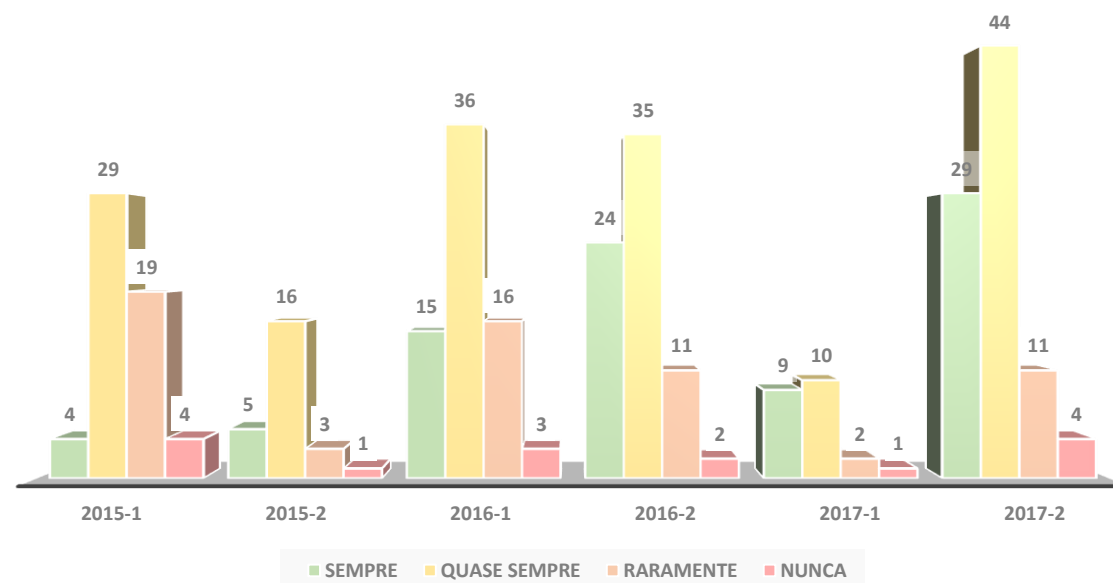
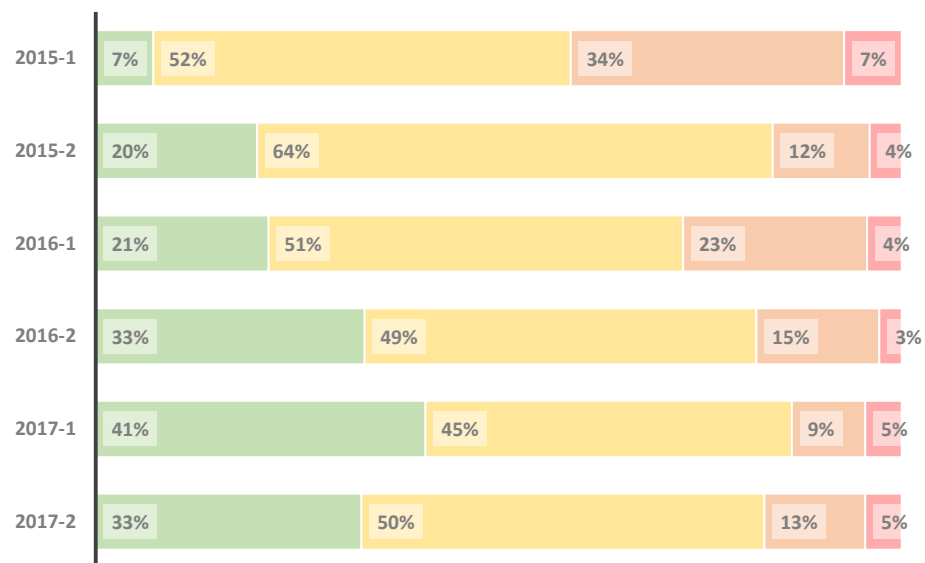
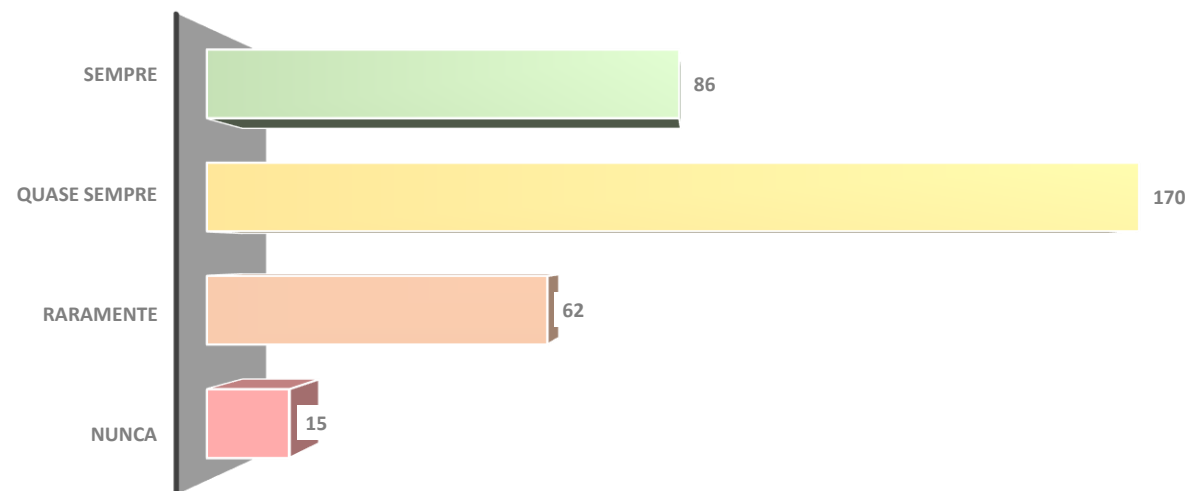
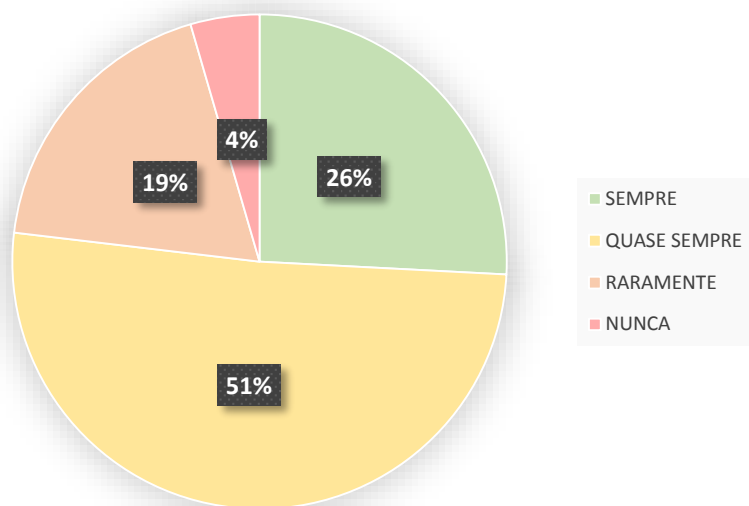


O COORDENADOR: é acessível ao aluno?



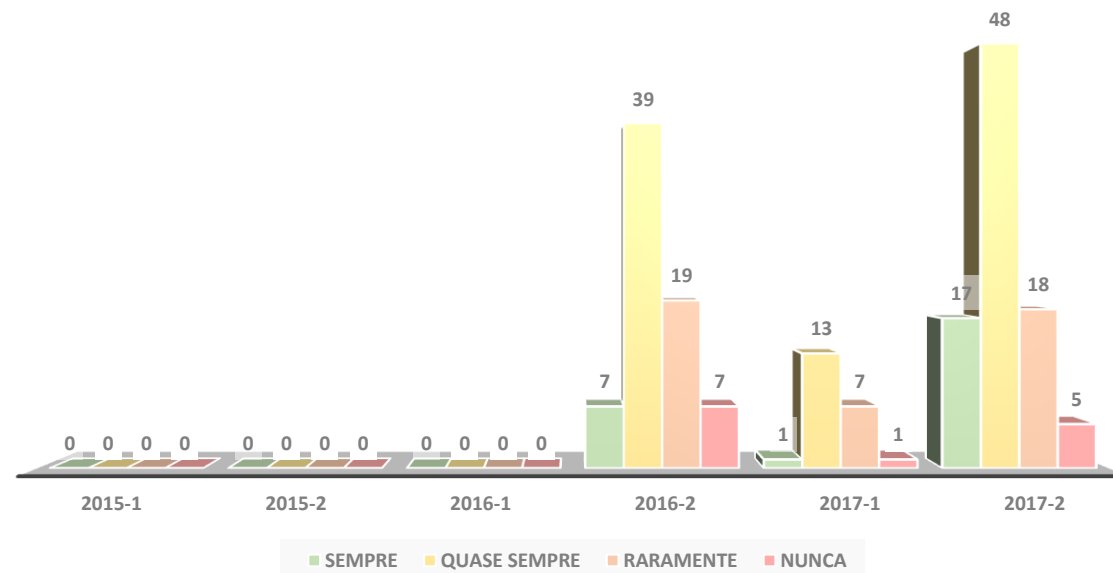
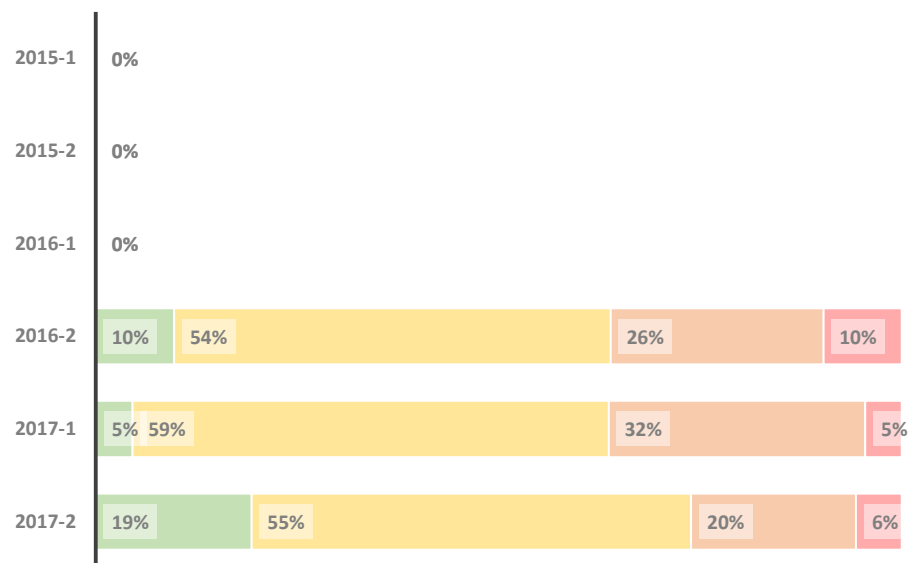
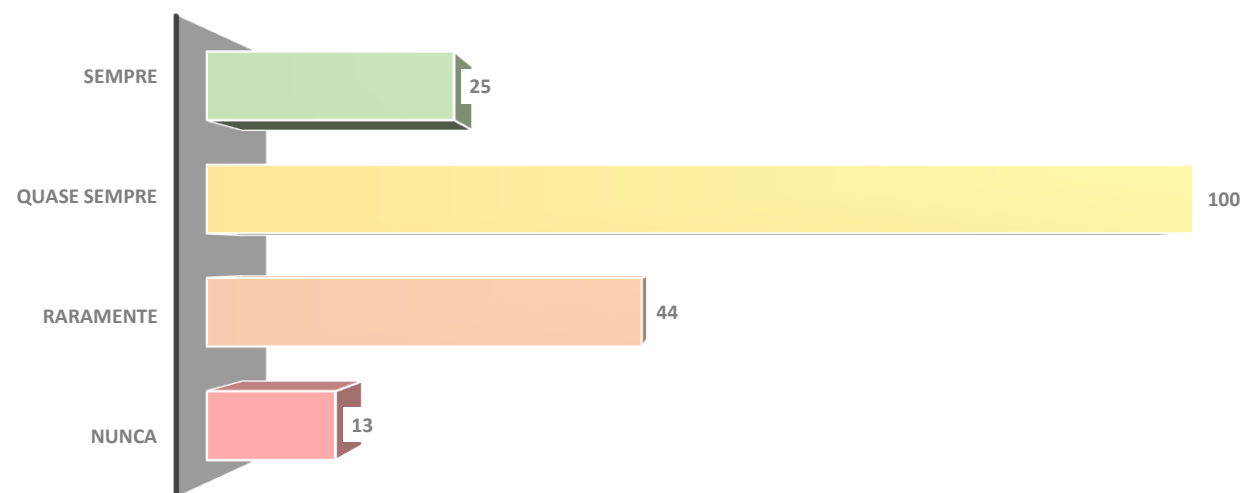
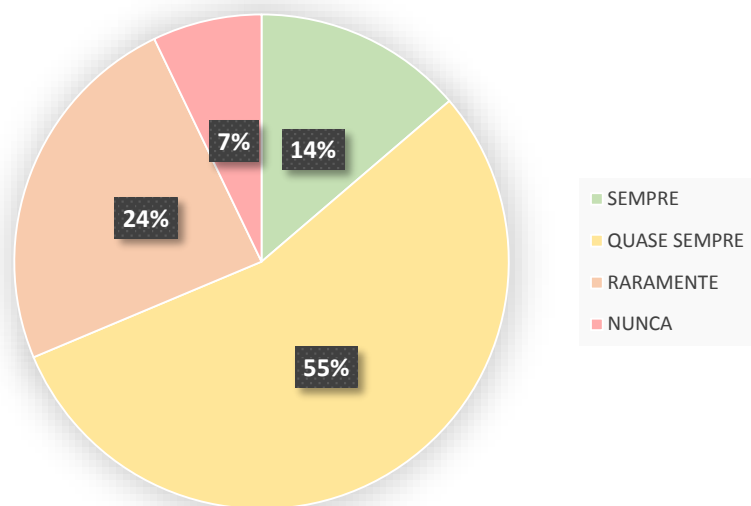


O COORDENADOR: é acessível ao aluno?



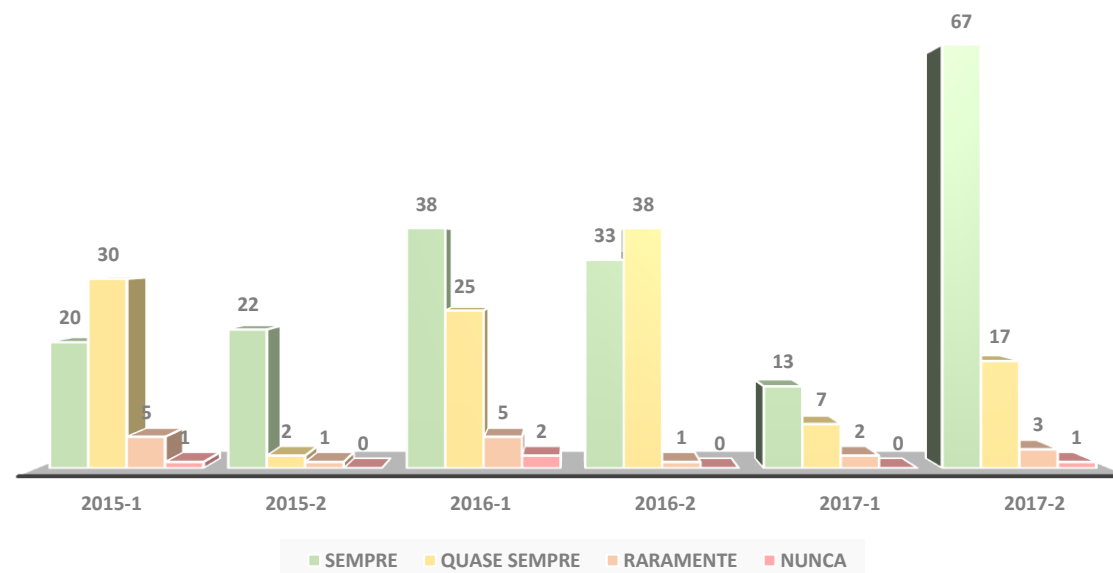
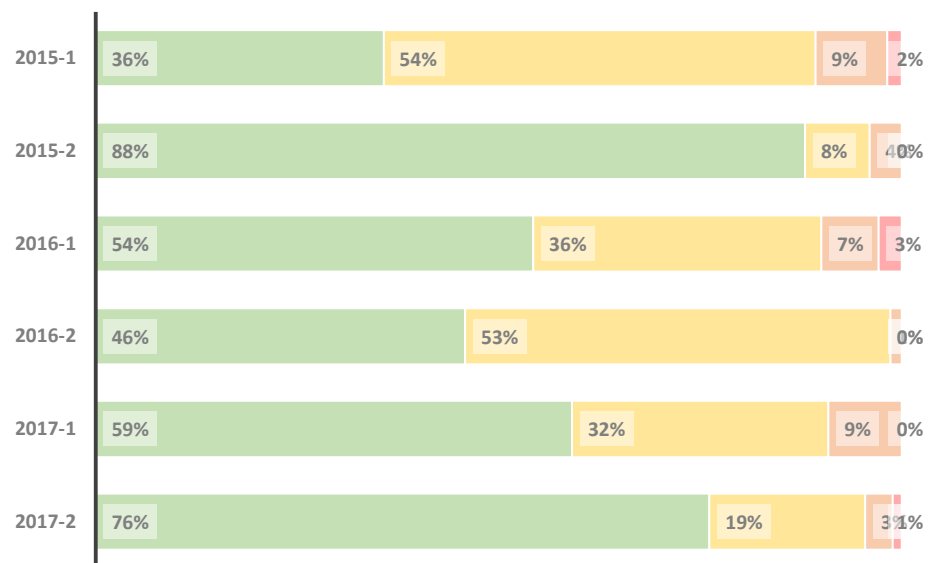
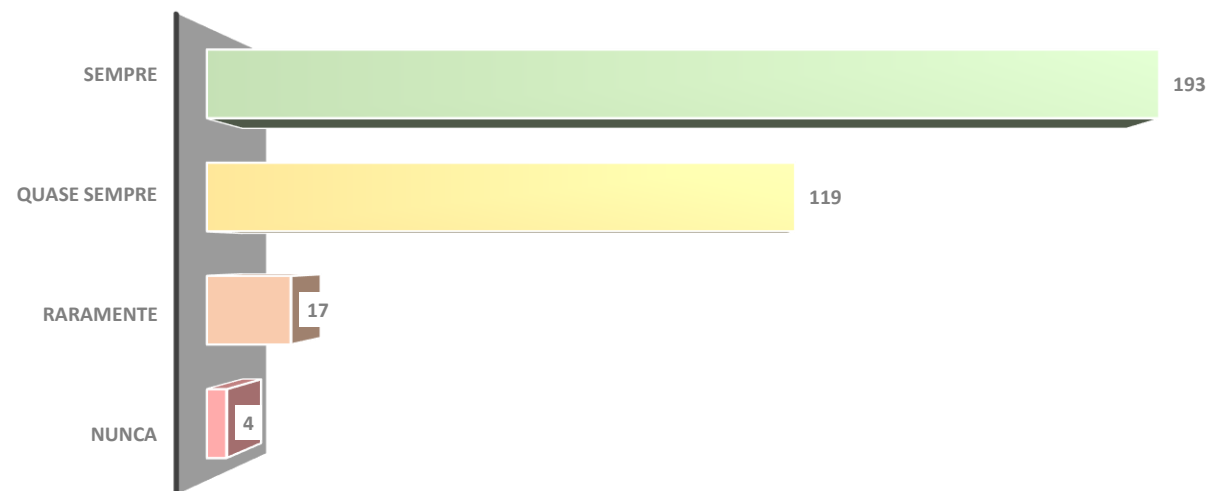
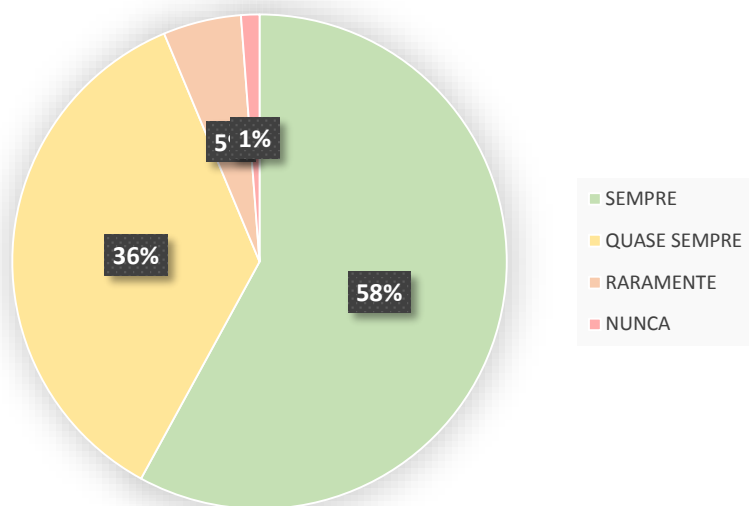


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



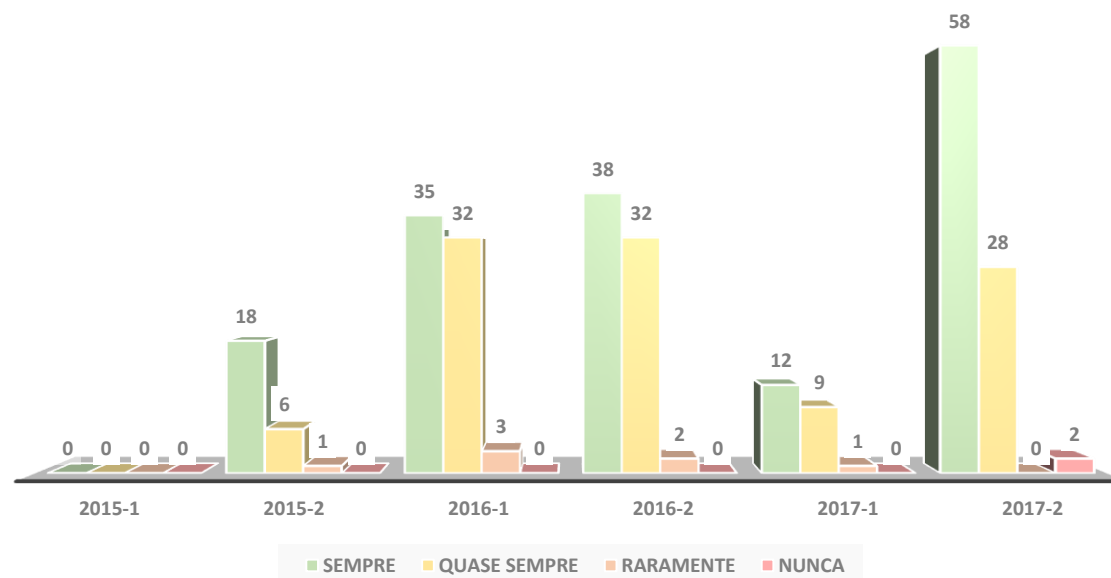
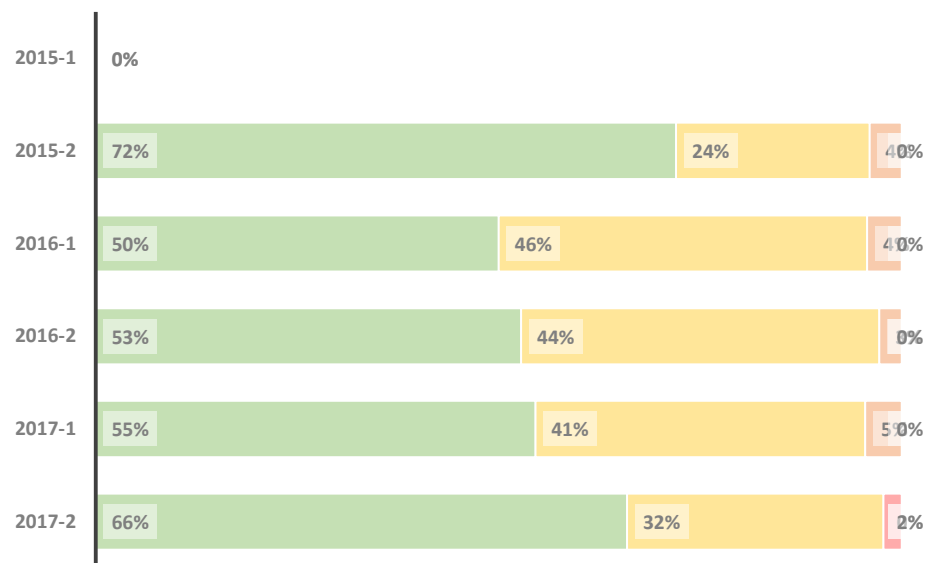
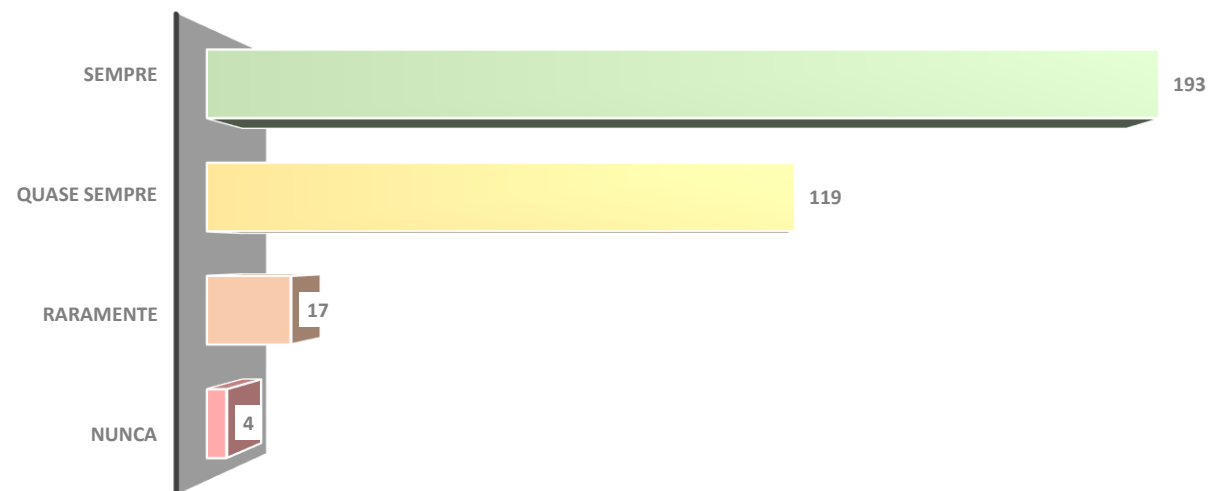
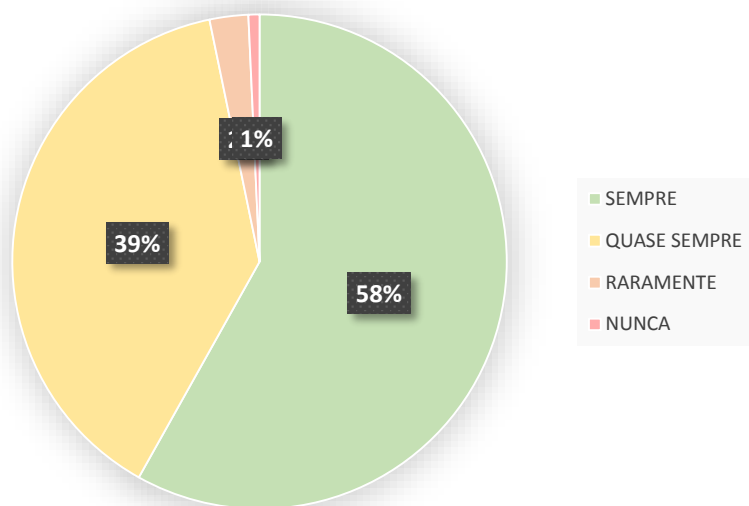


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



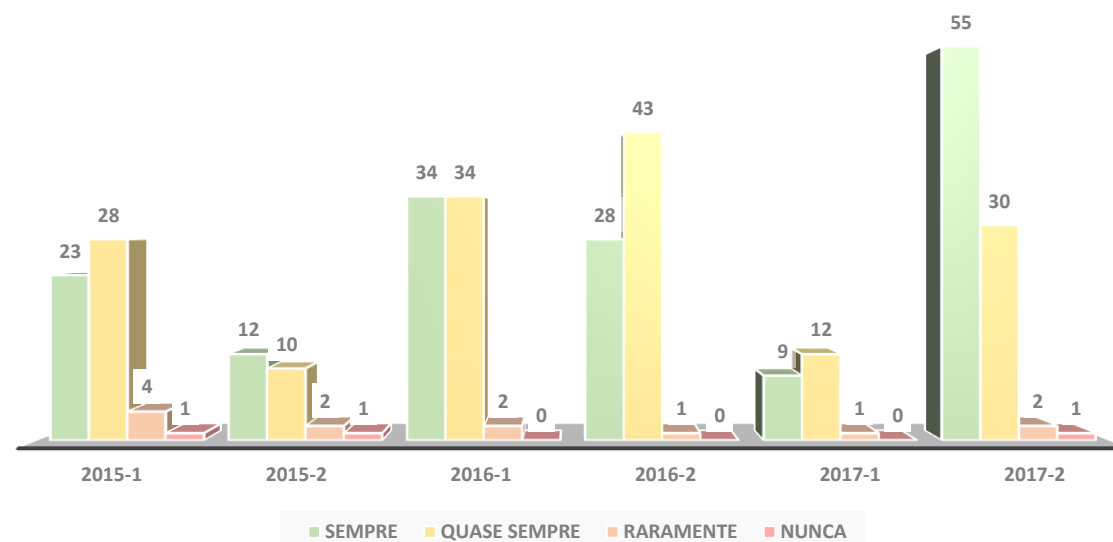
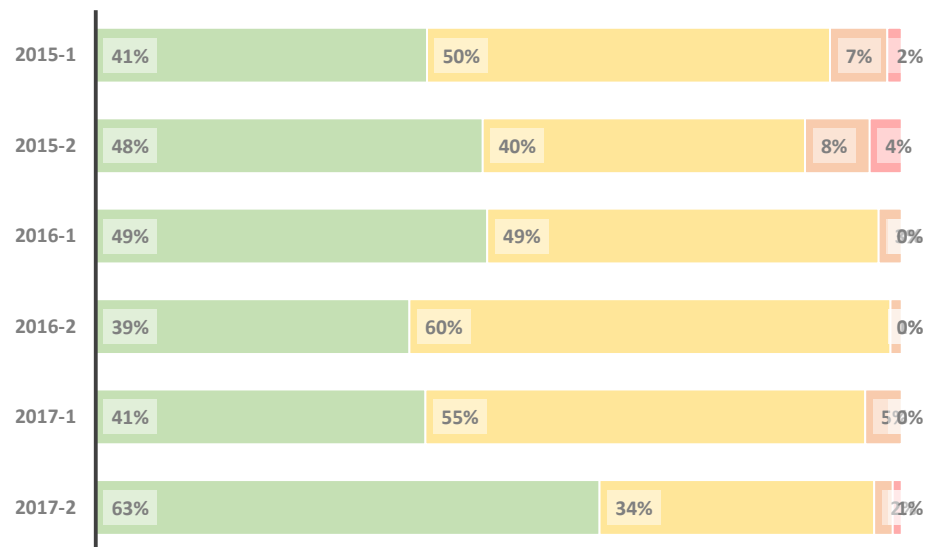
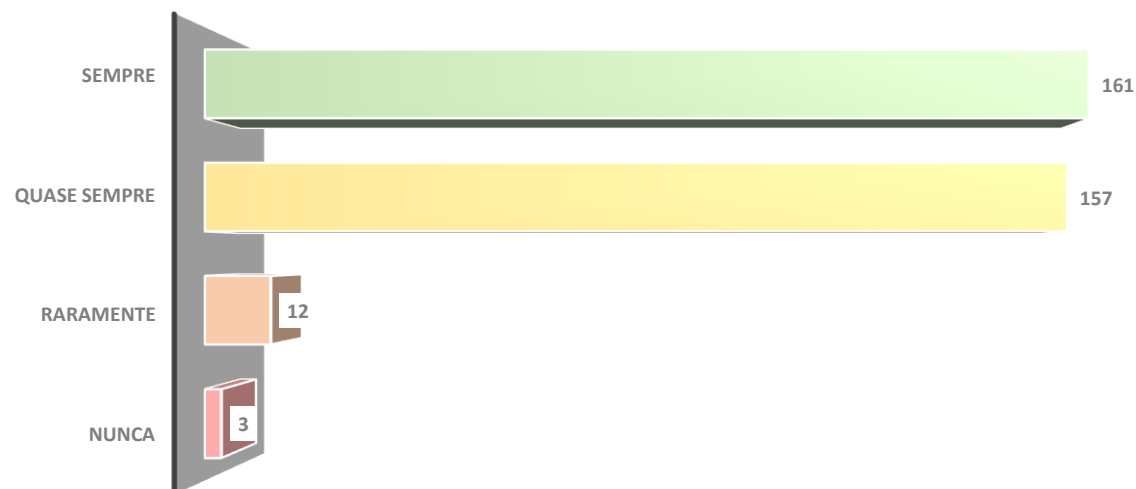
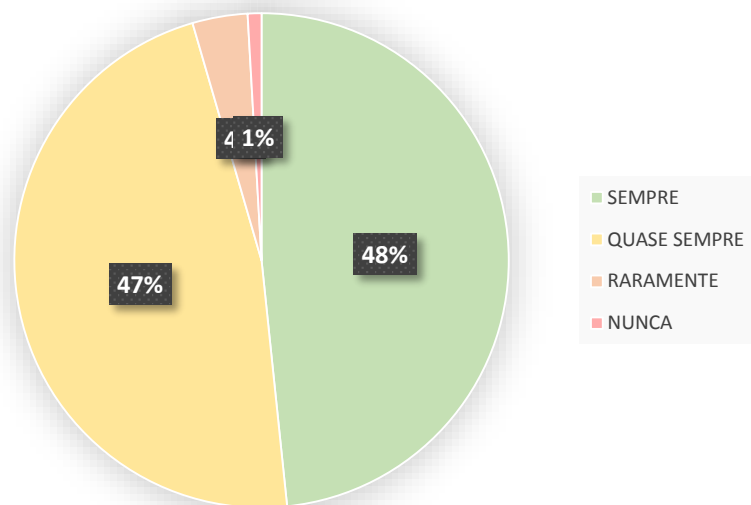


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



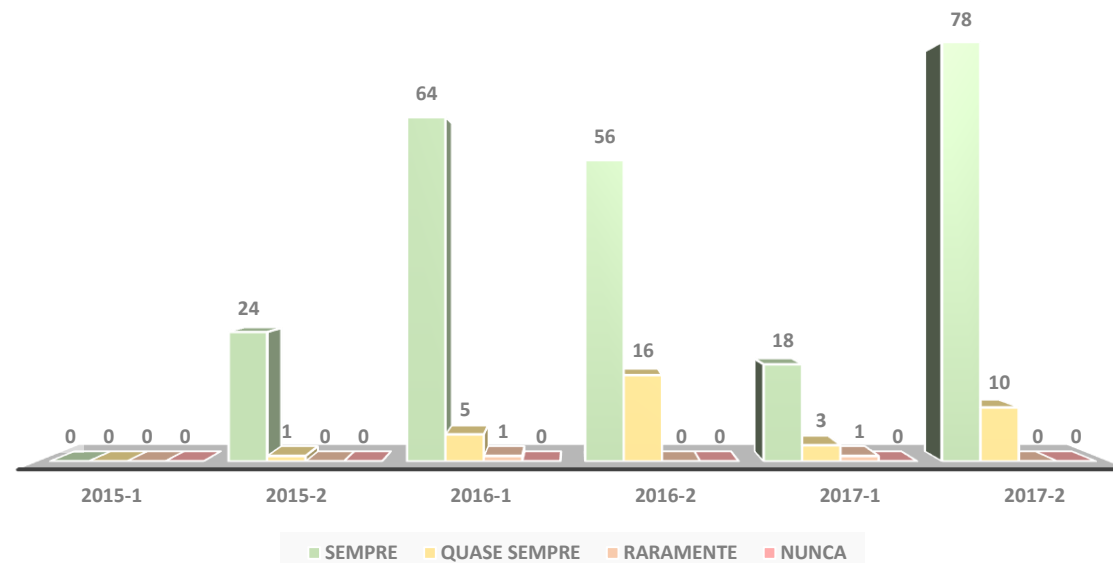
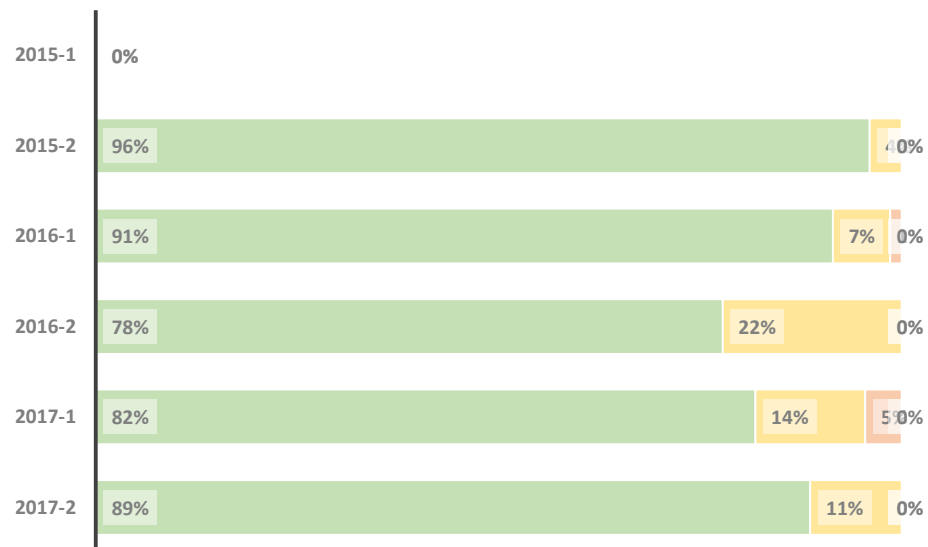
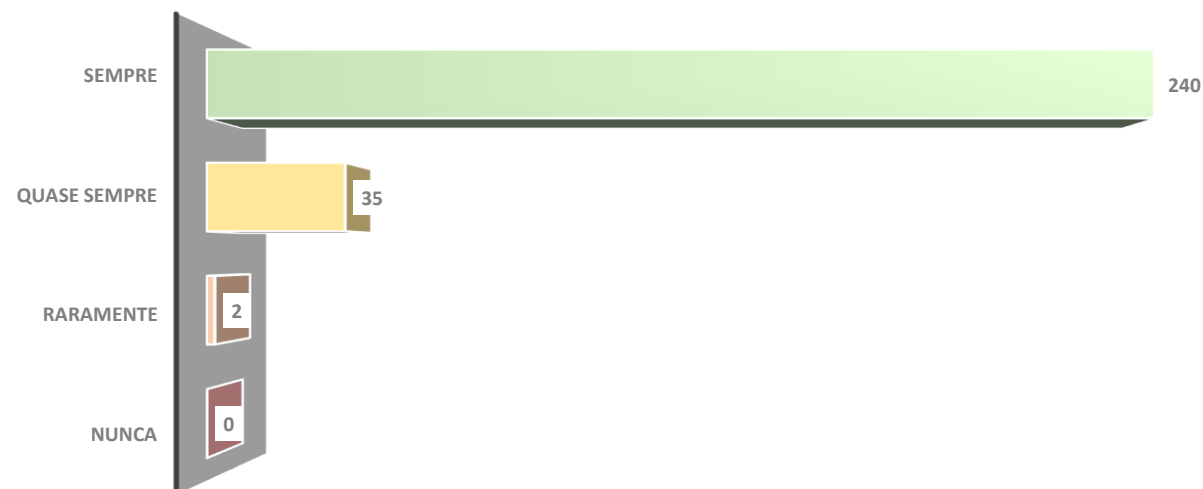
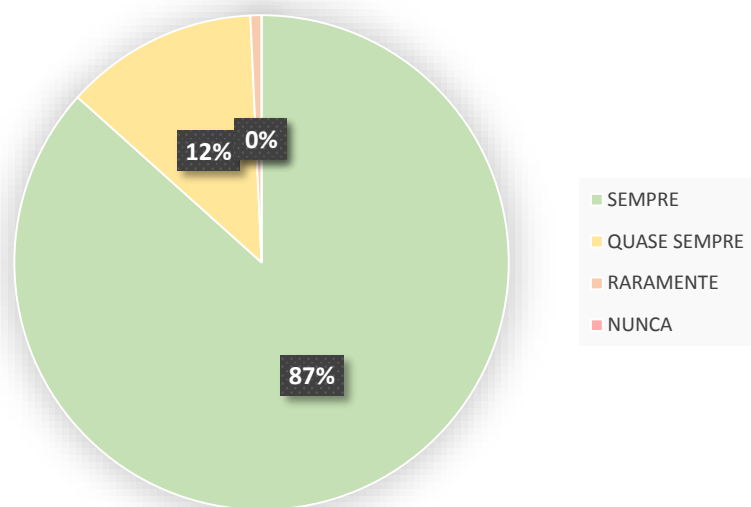


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



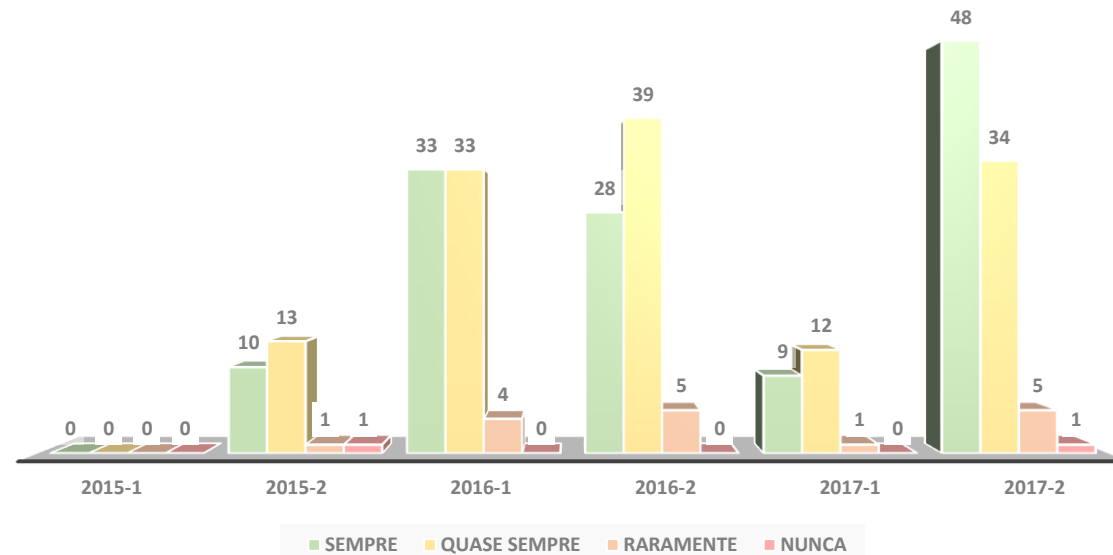
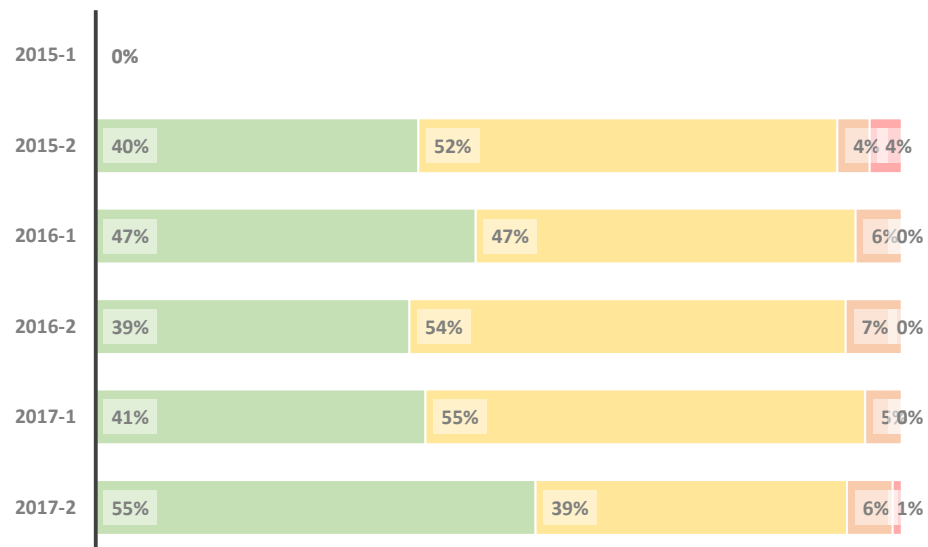
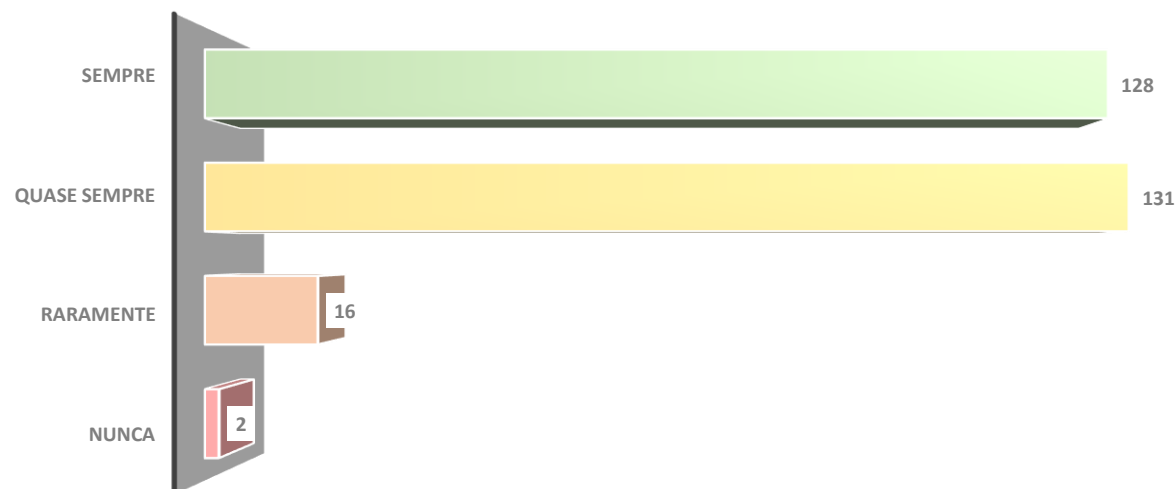
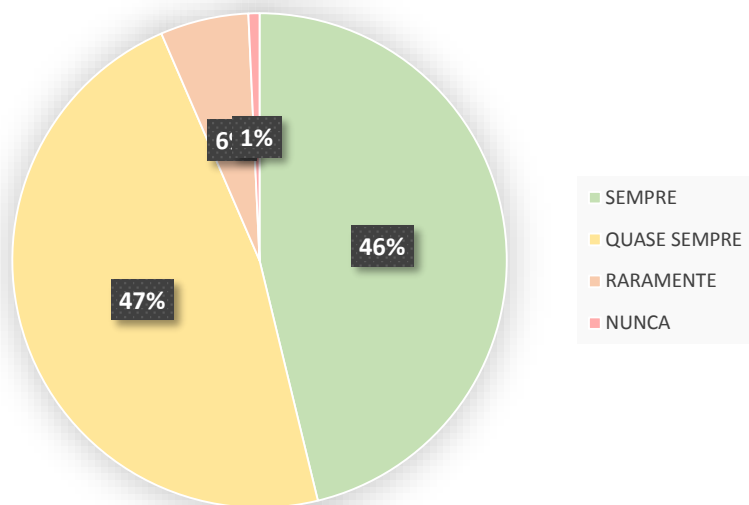


OS PROFESSORES: fazem chamada?



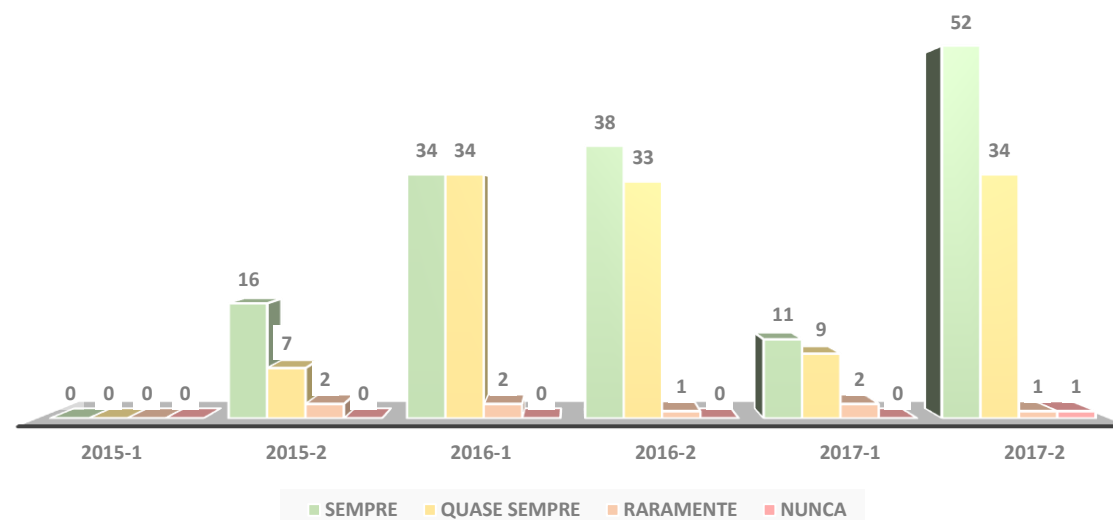
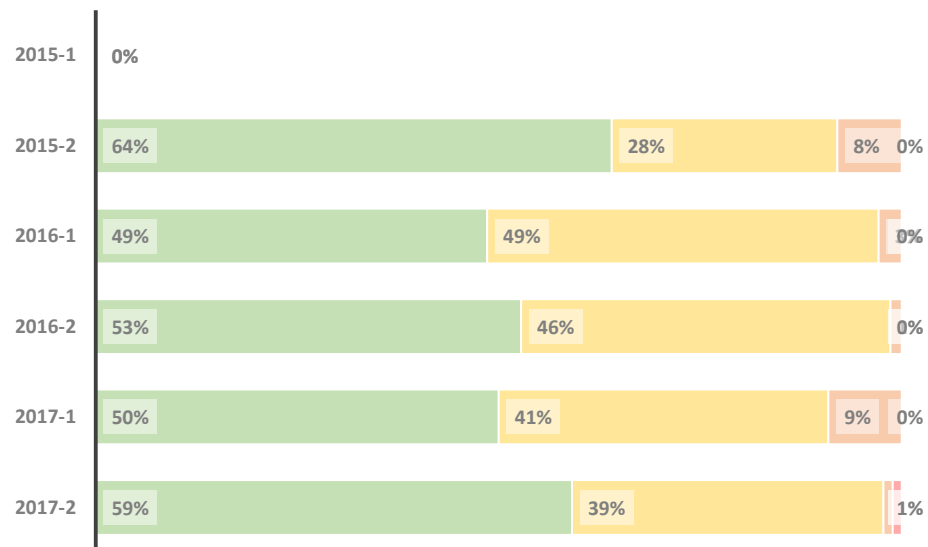
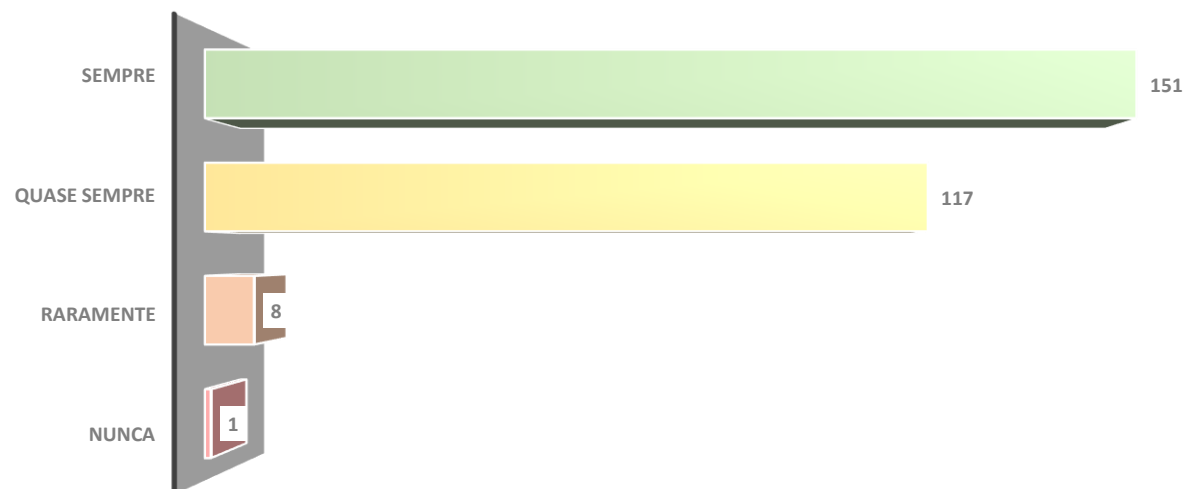
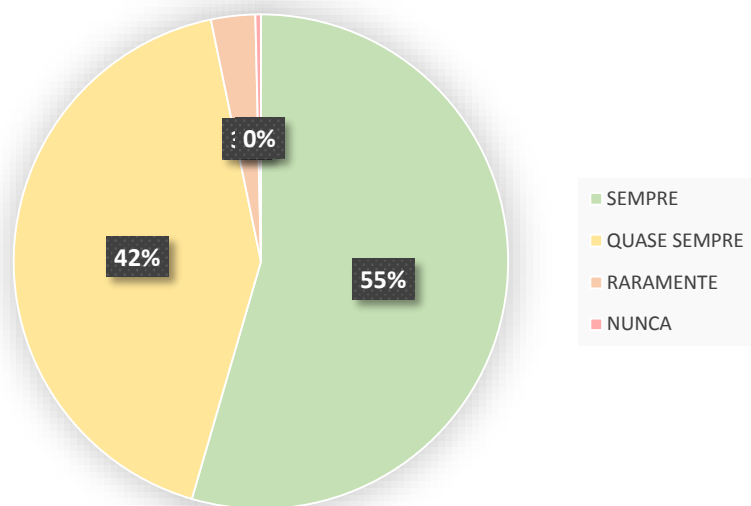


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



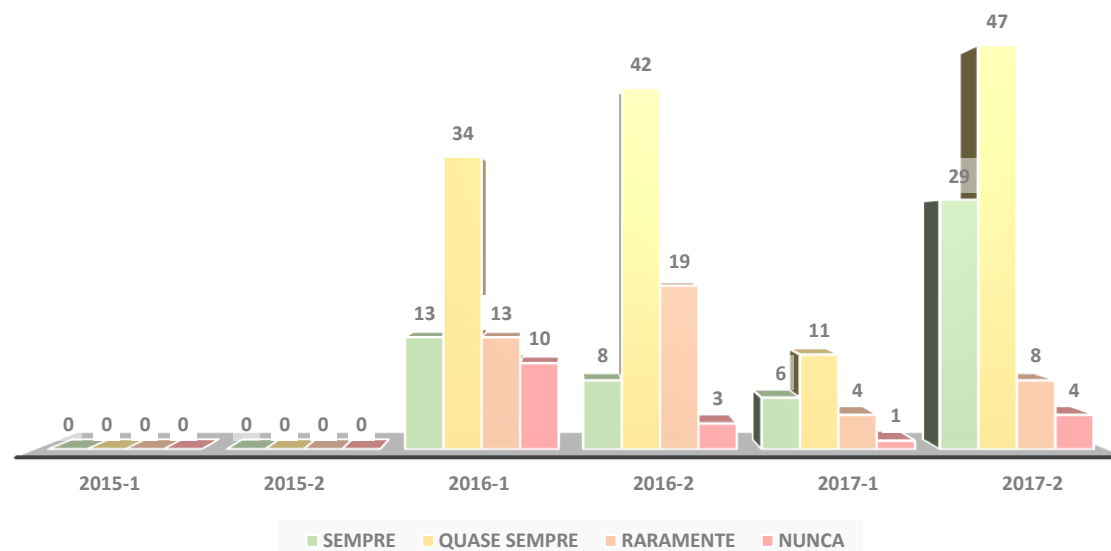
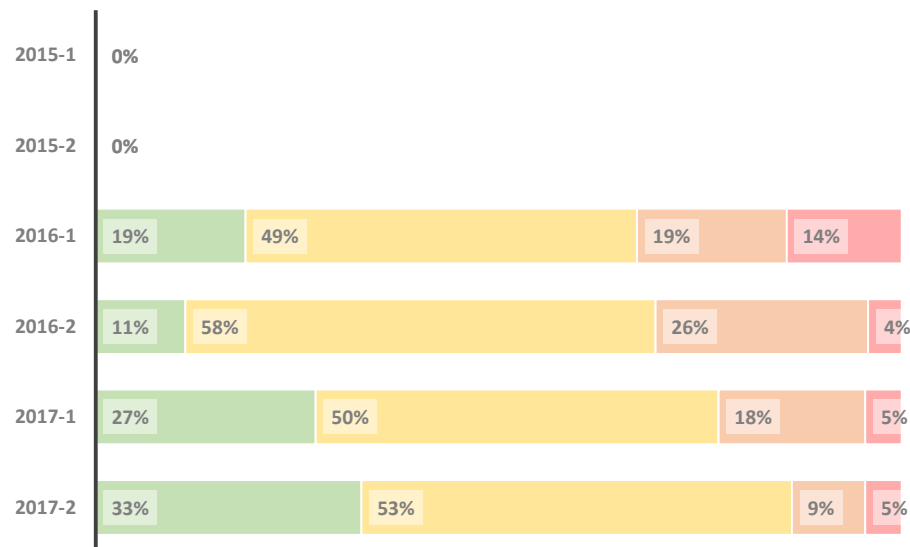
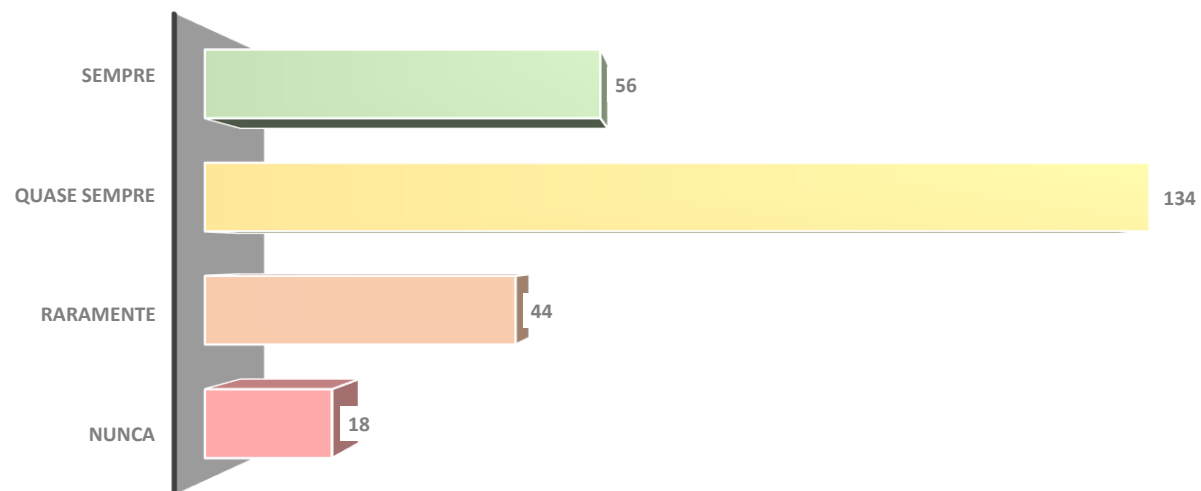
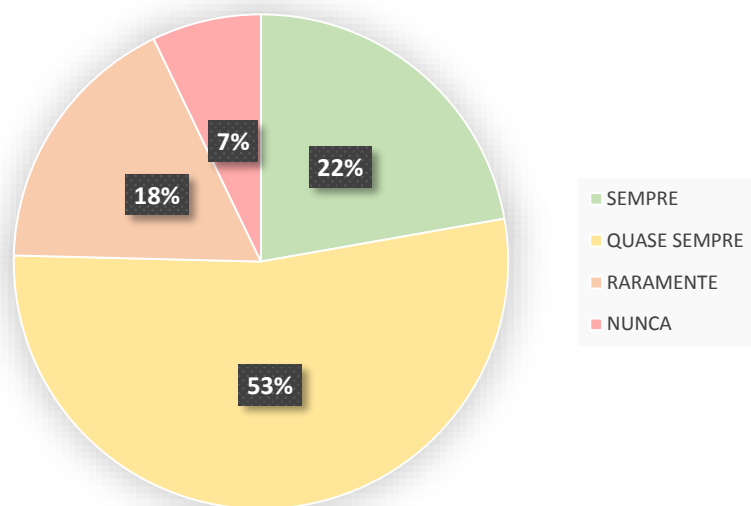


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



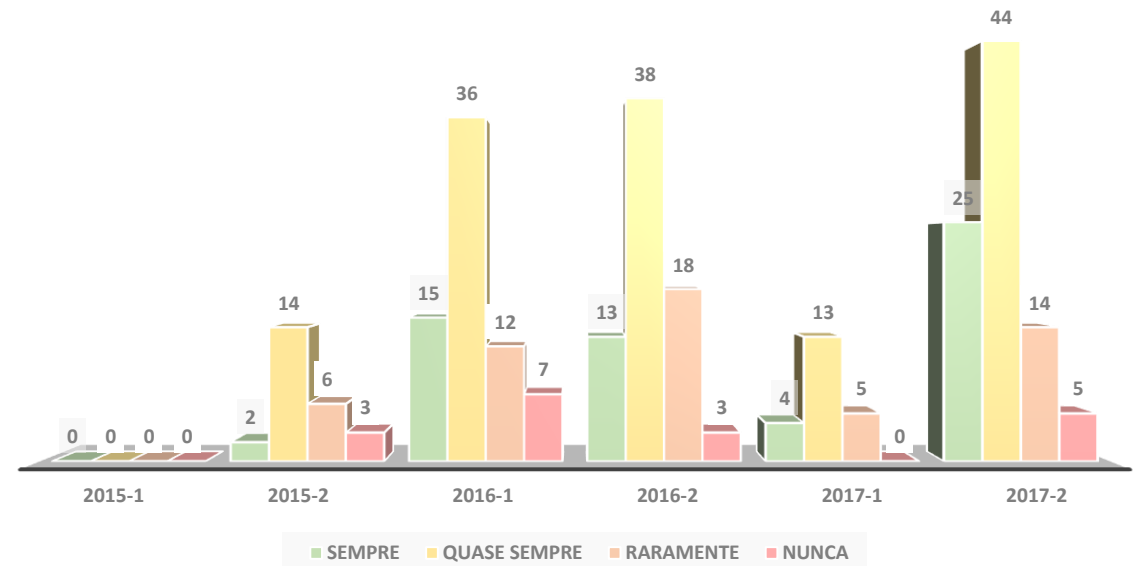
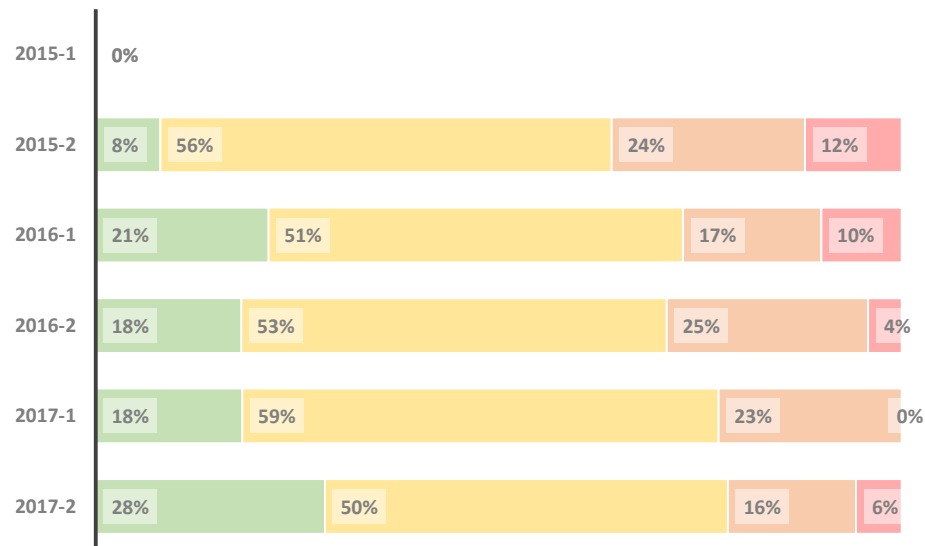
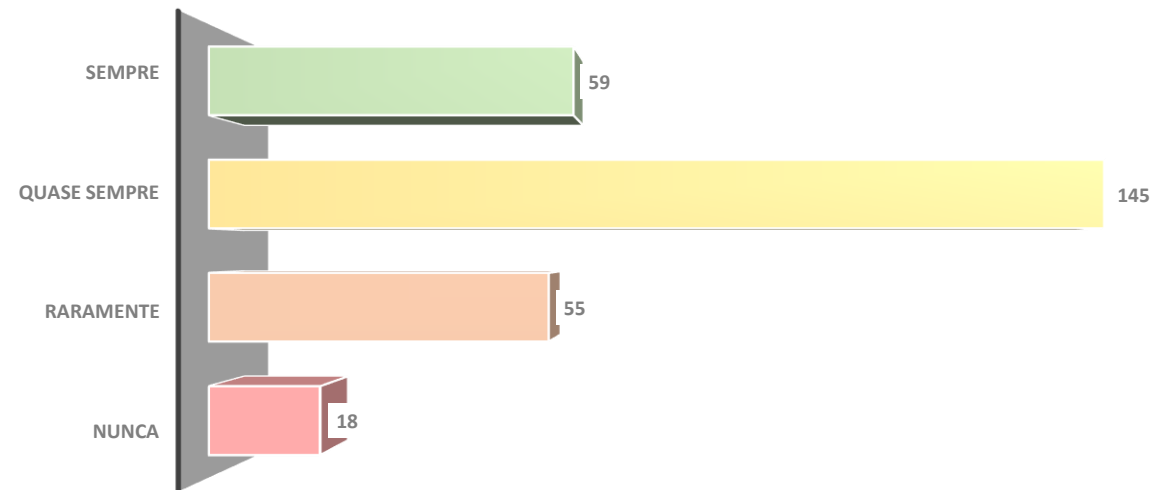
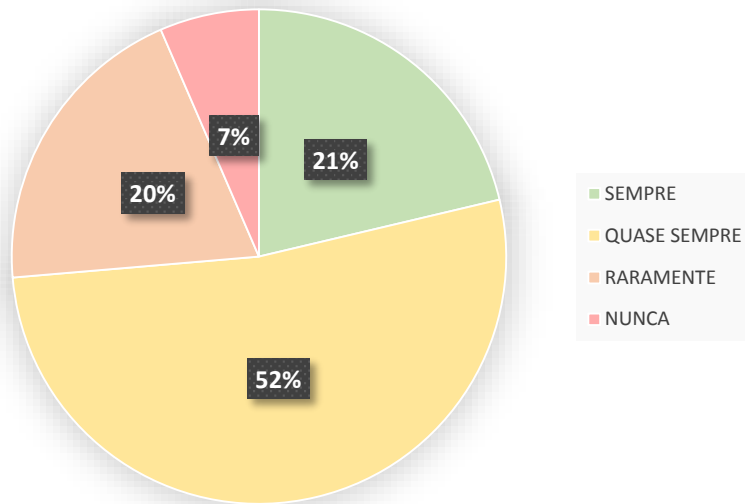


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



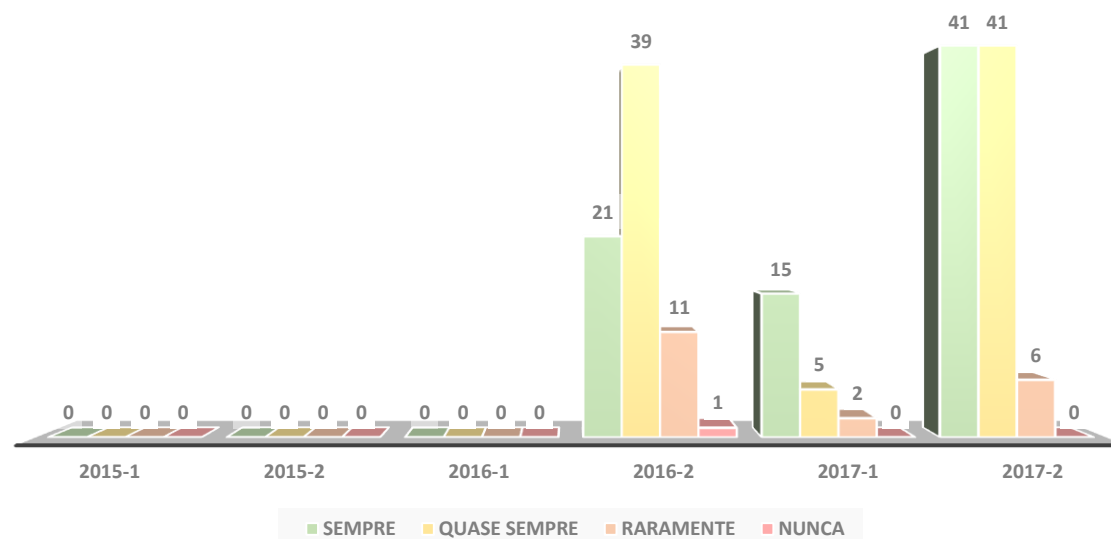
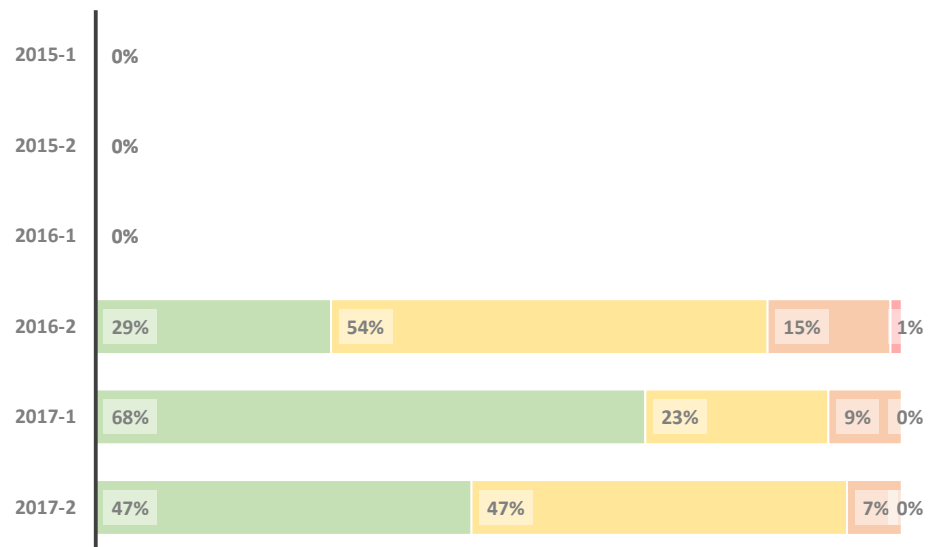
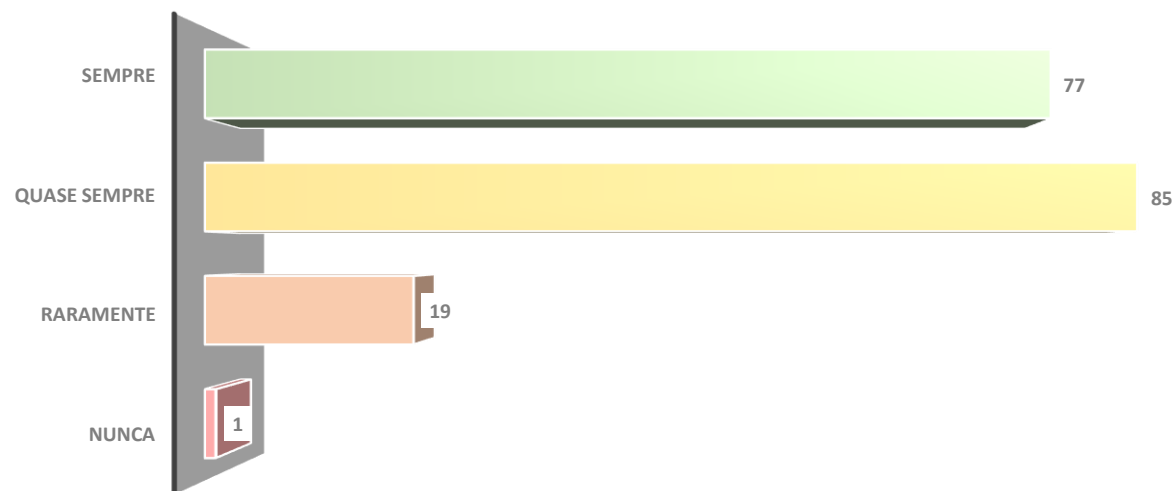
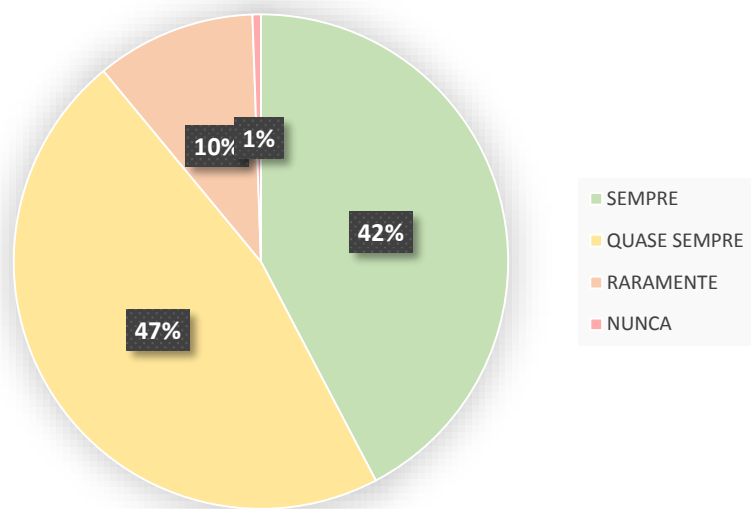


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



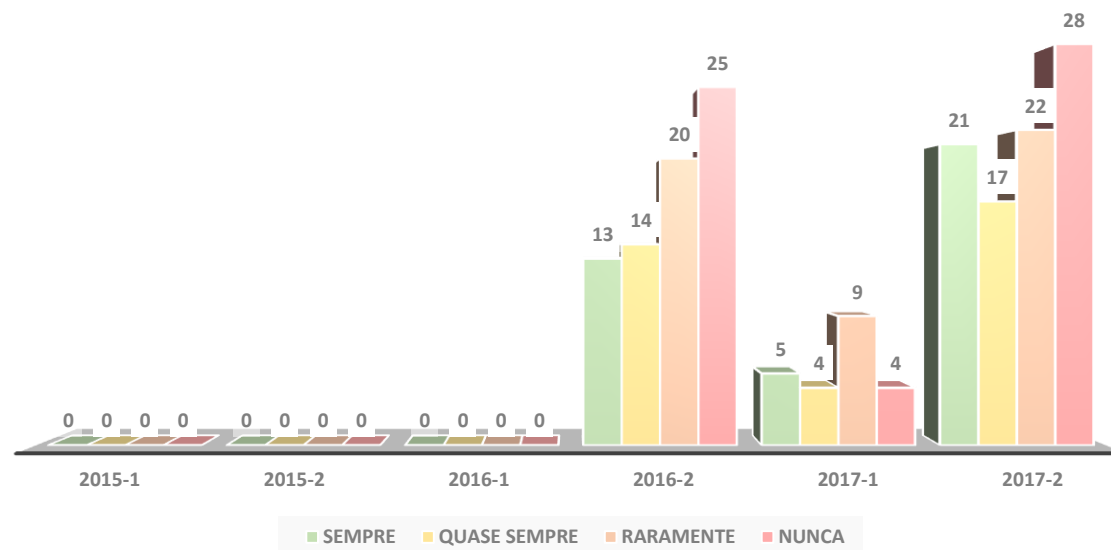
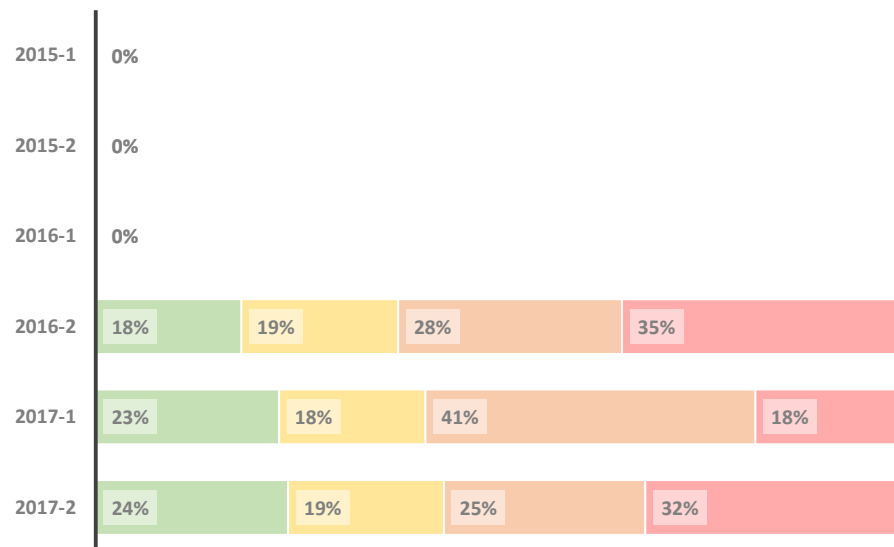
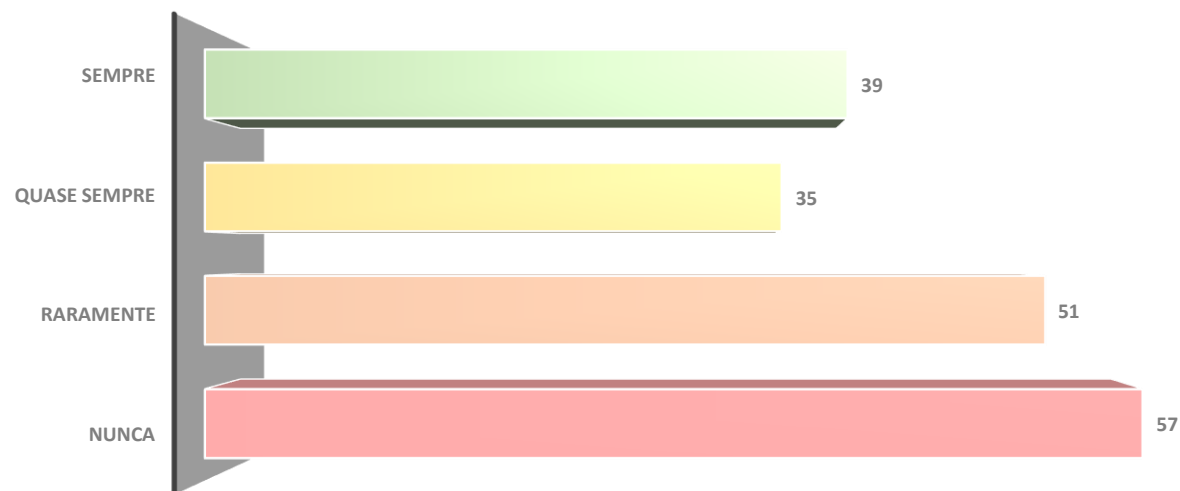
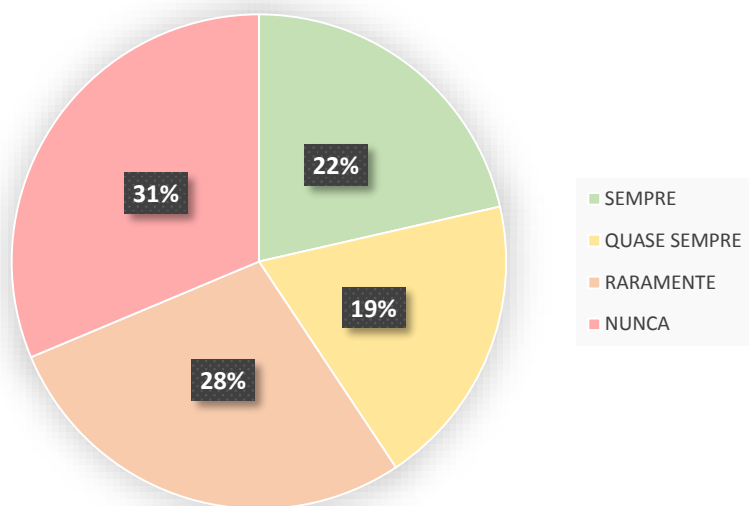


Você acessa o aluno online frequentemente?



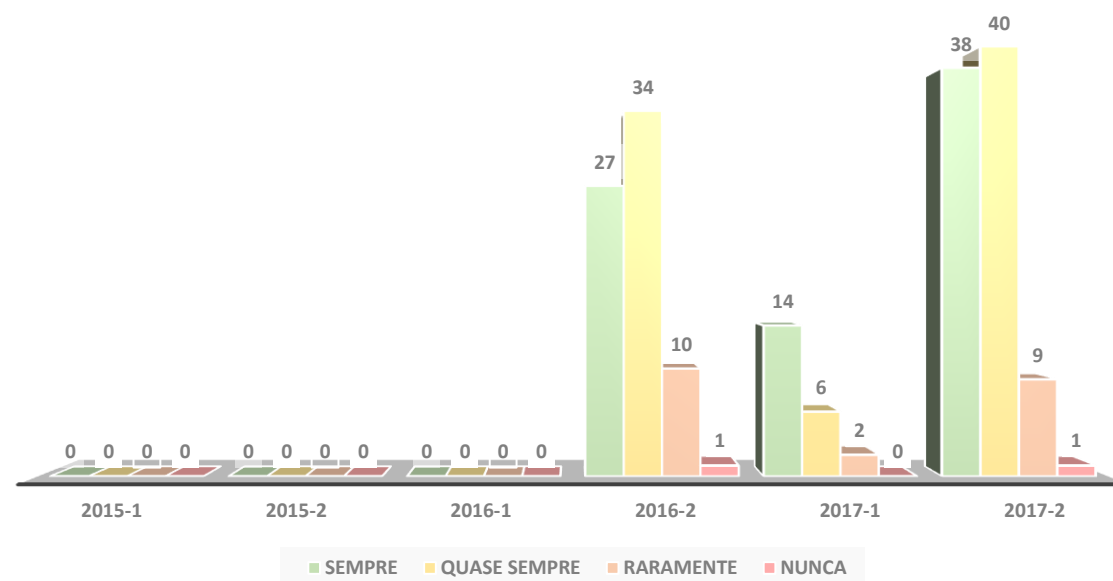
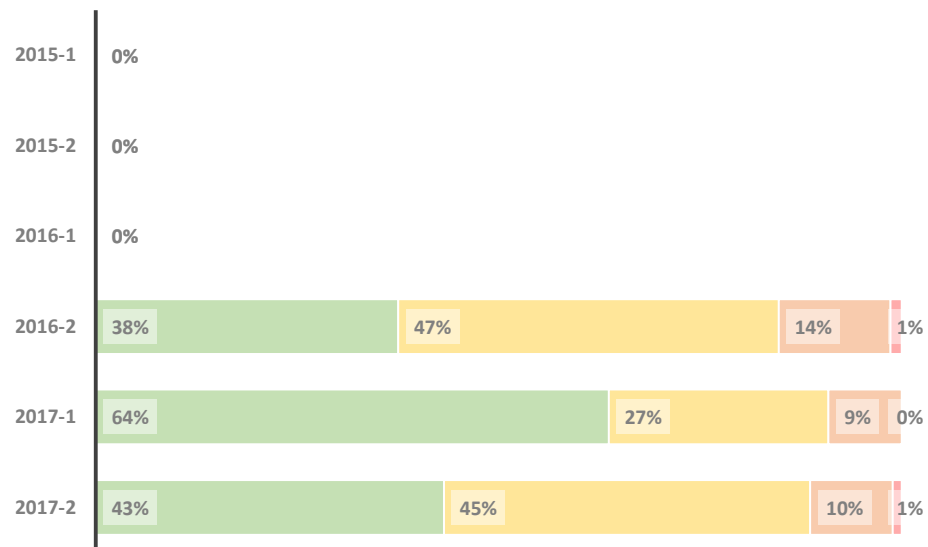
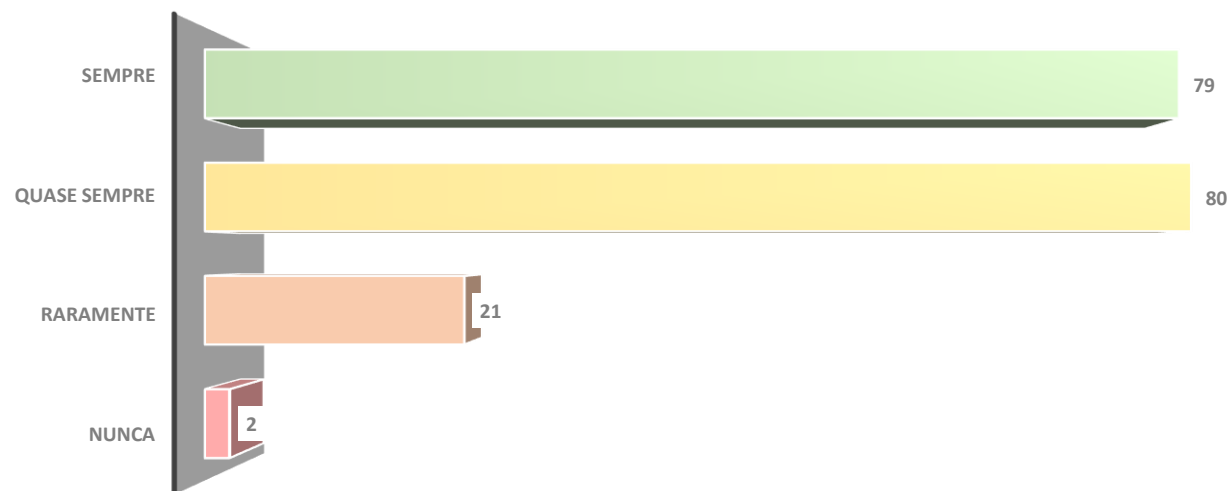
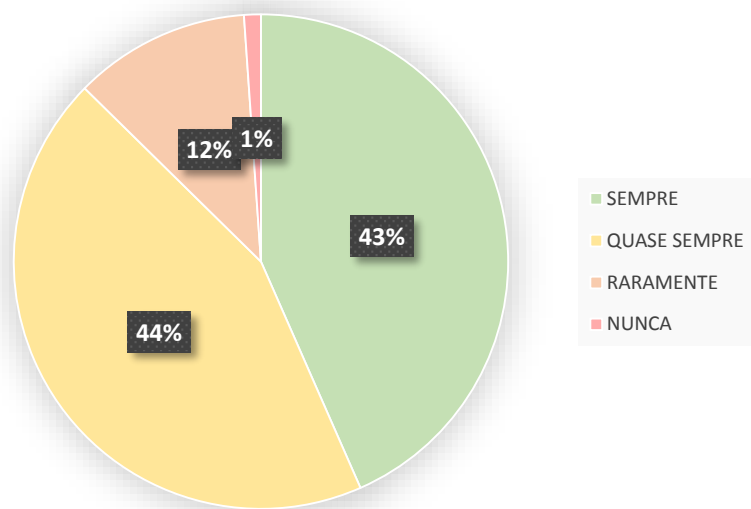


Você acessa o Office365 (email) frequentemente?



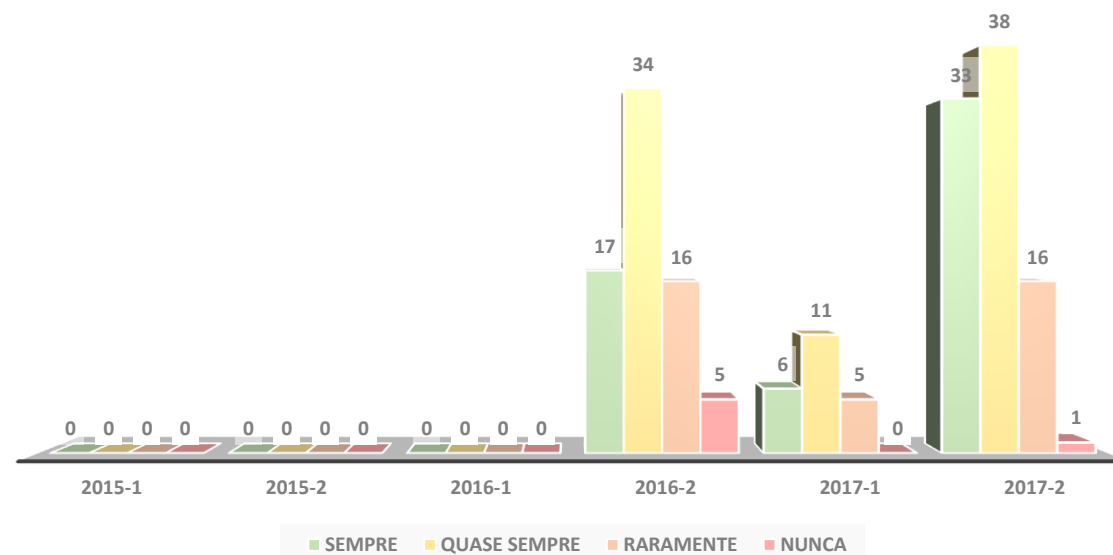
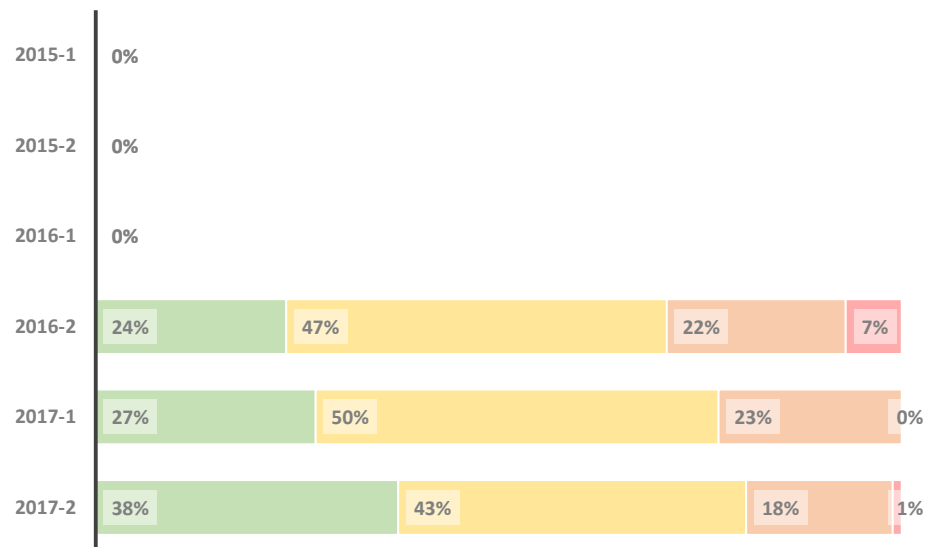
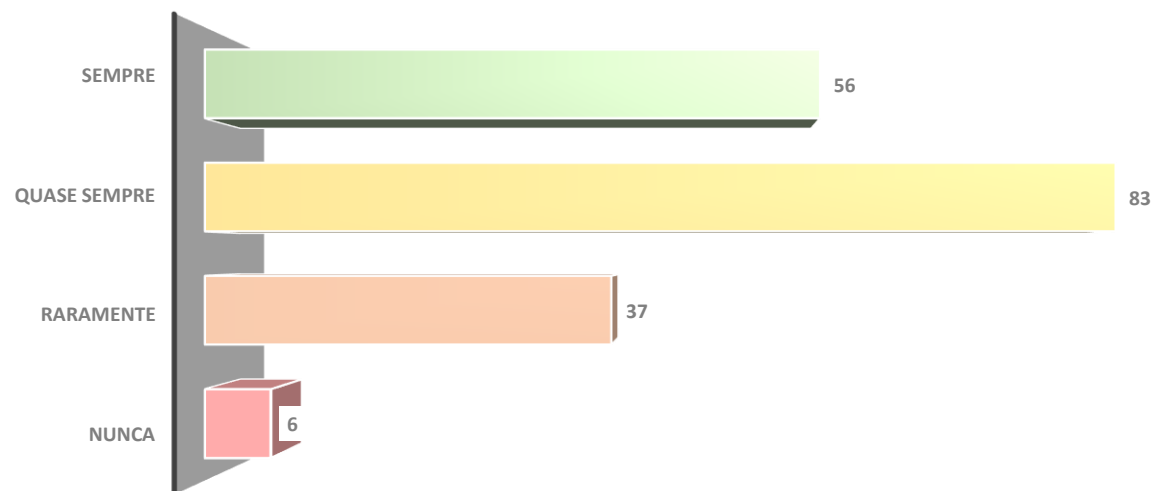
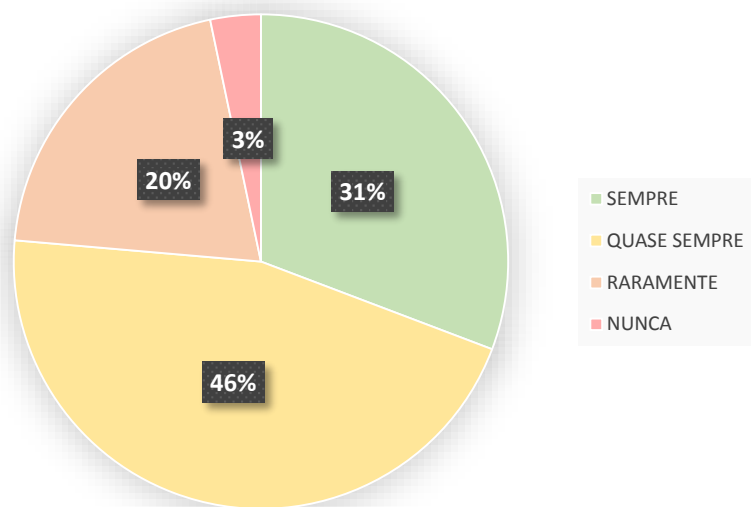


Você acessa o portal frequentemente?



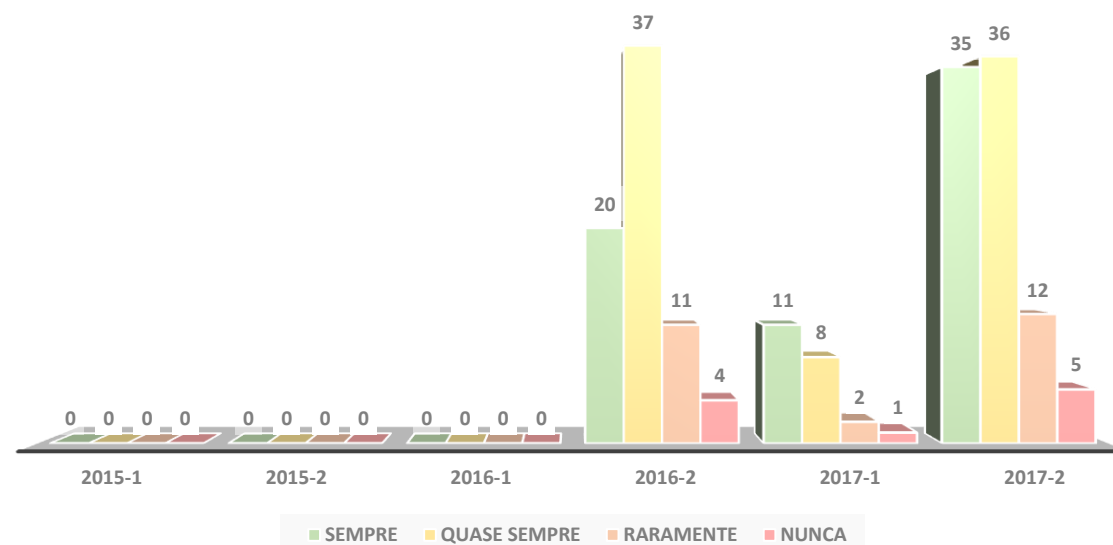
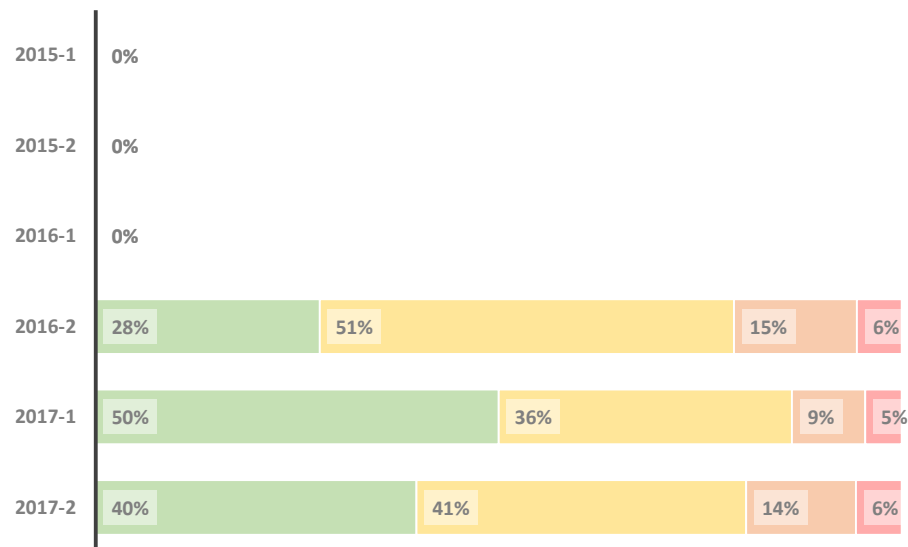
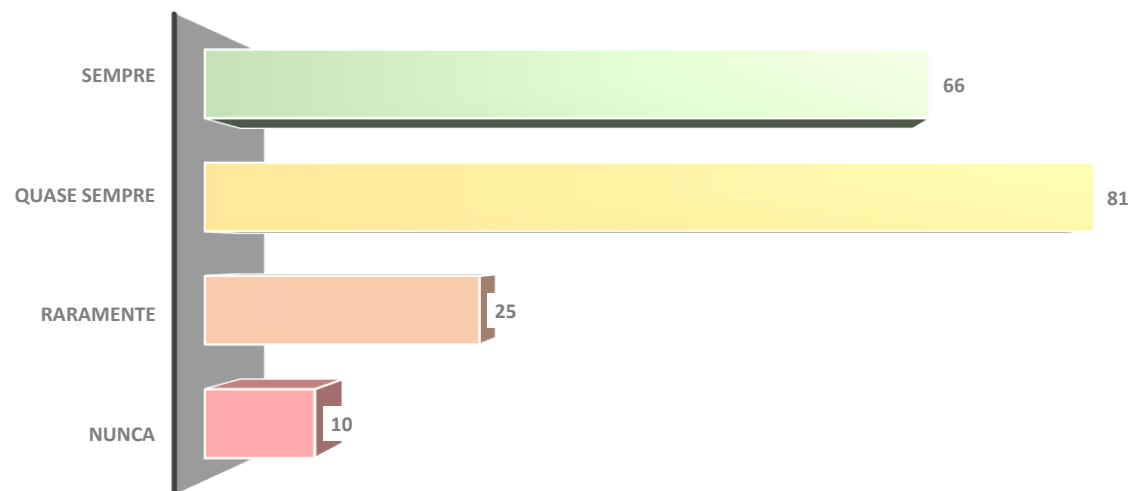
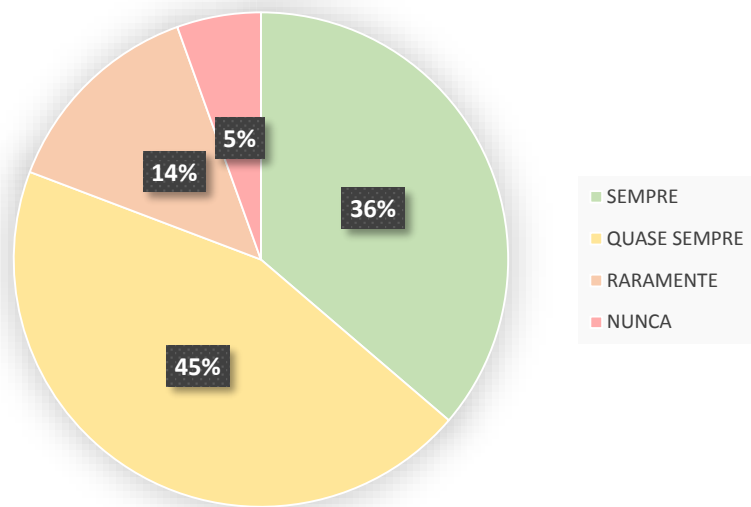


Você se sente apto para utilizar os recursos de TI?



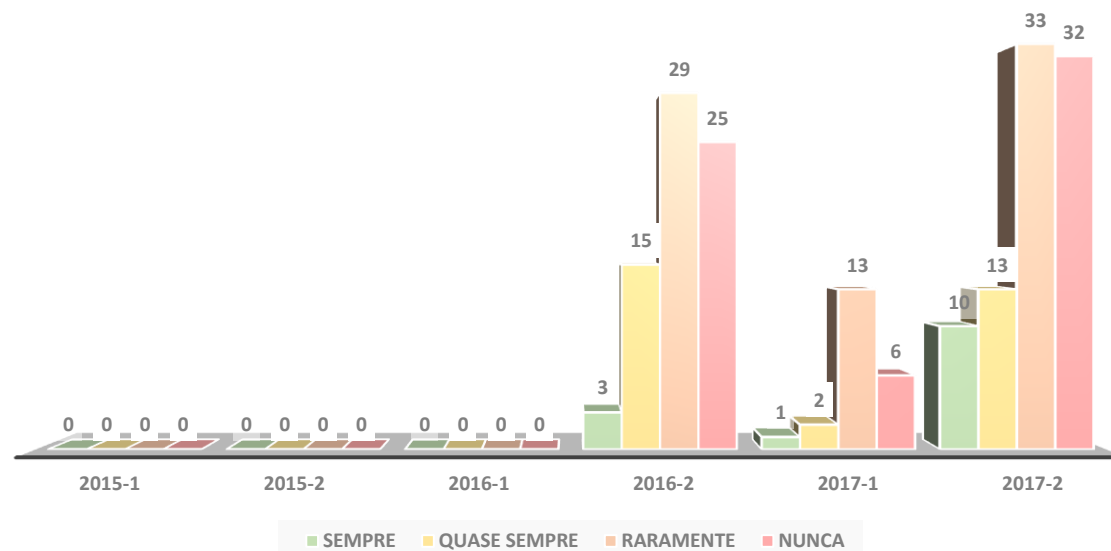
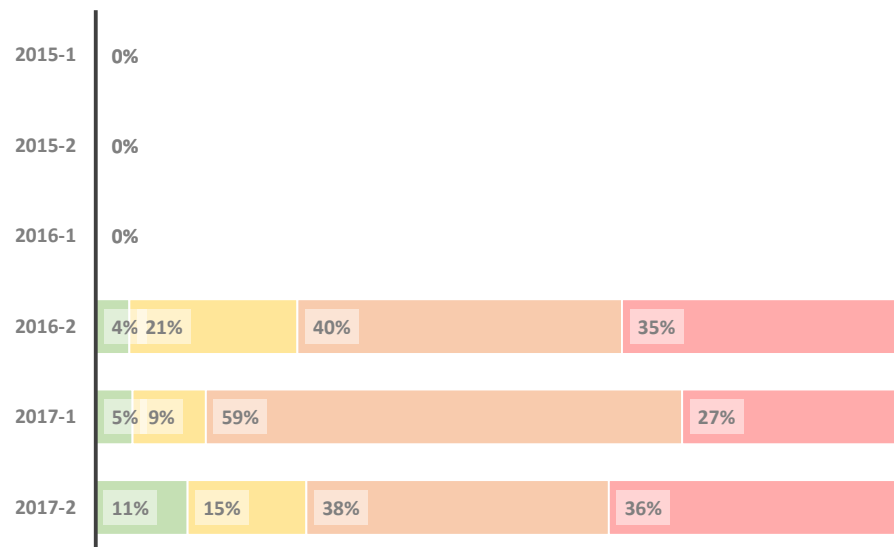
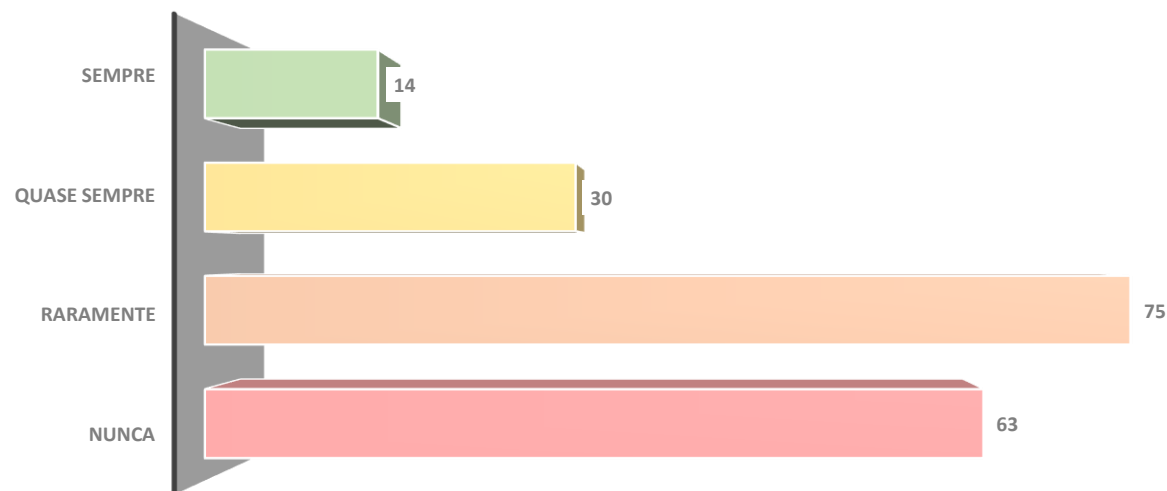
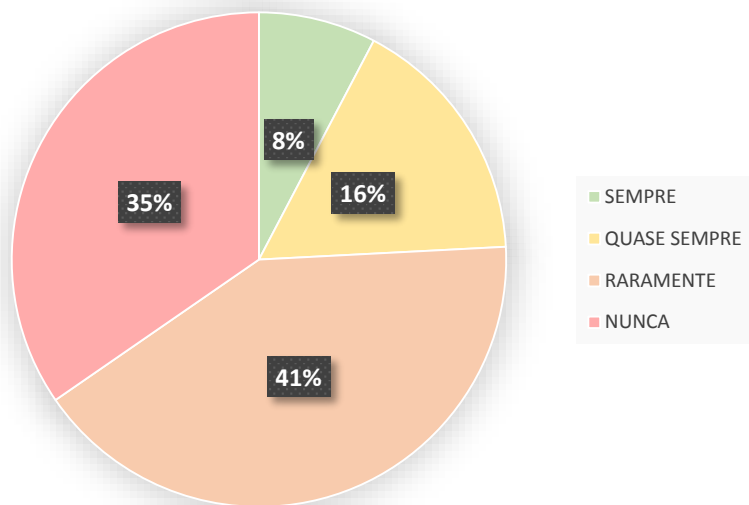


Você utiliza o Moodlerooms (AVA) frequentemente?



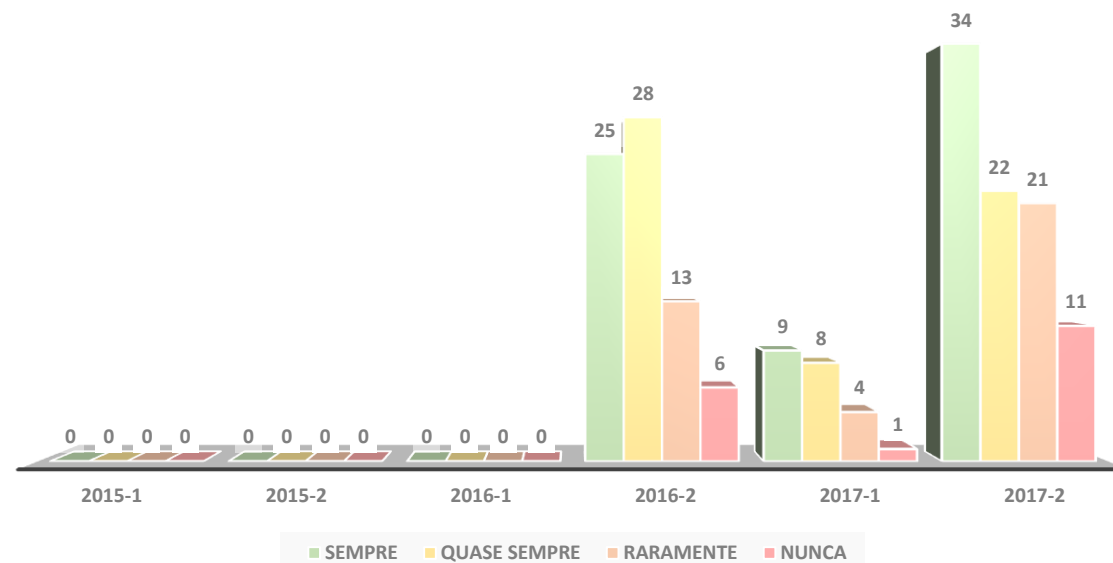
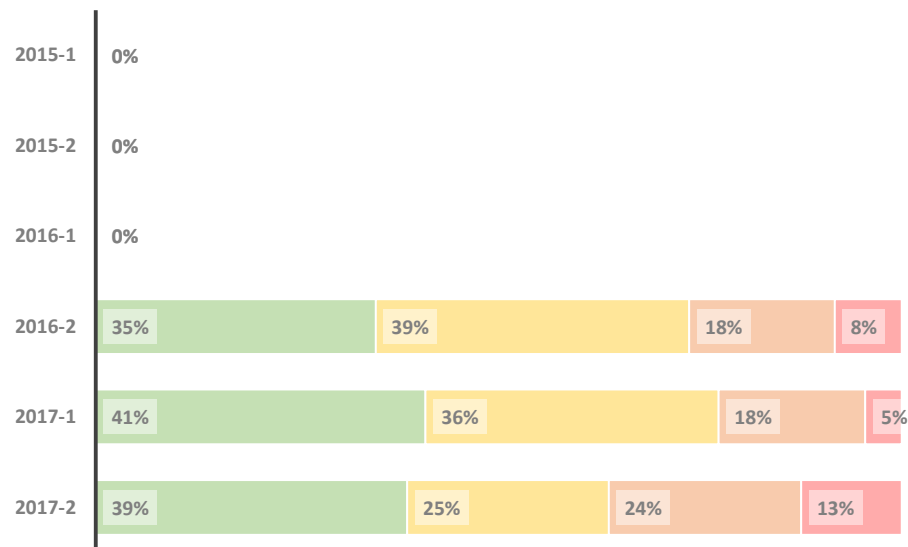
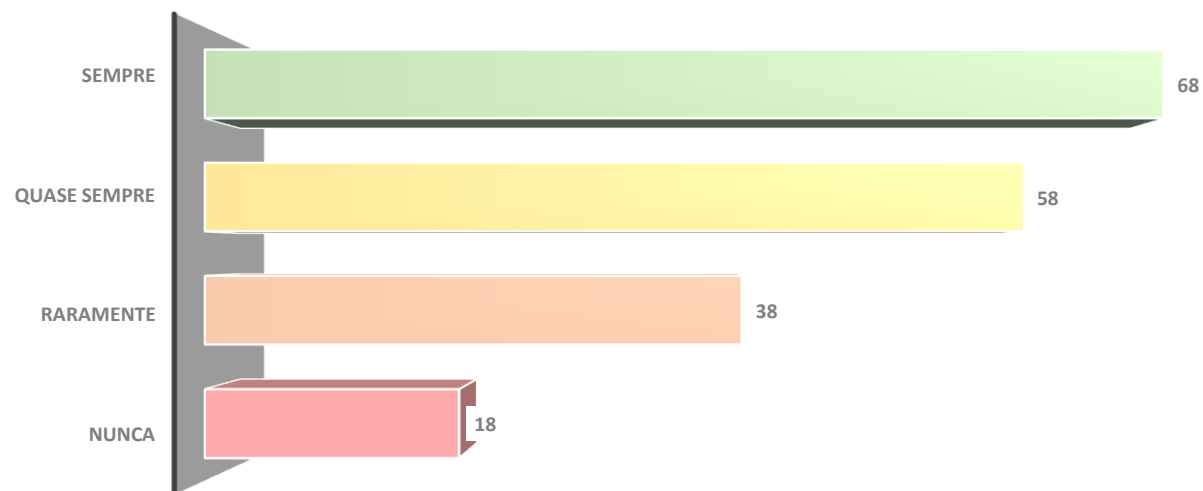
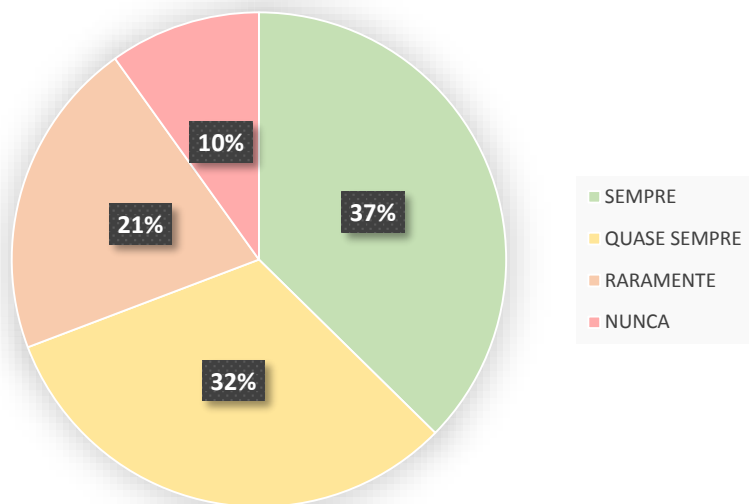


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



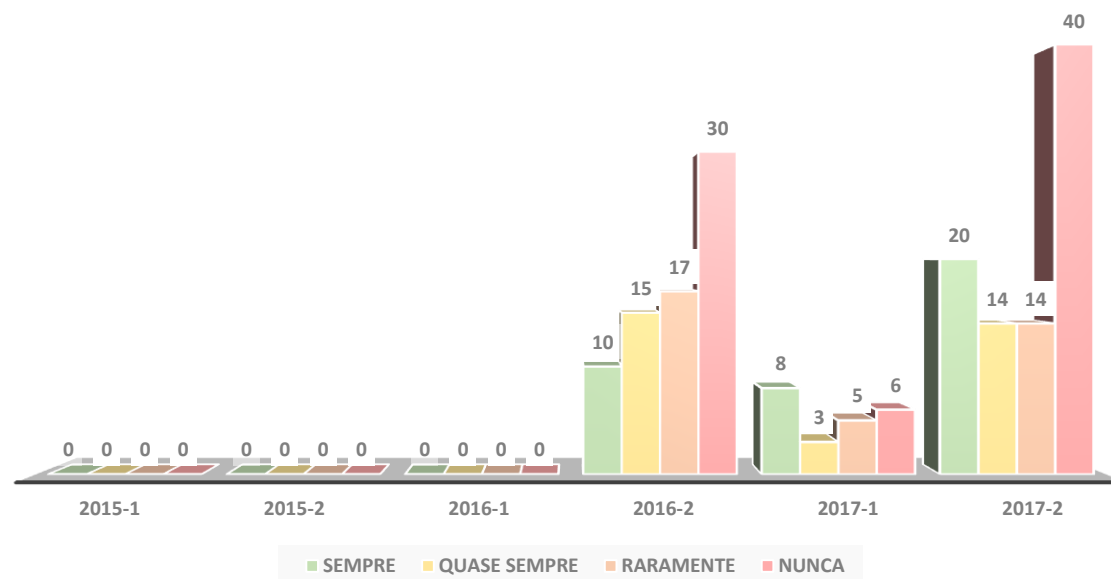
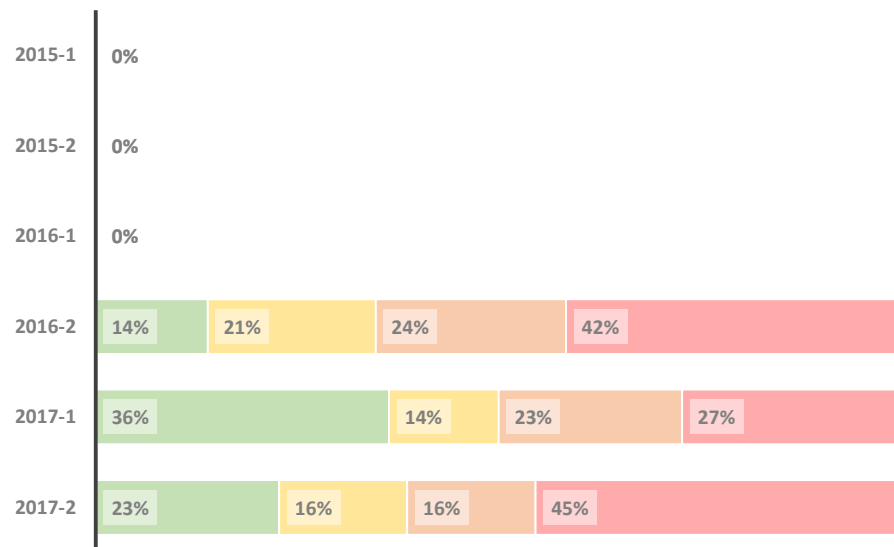
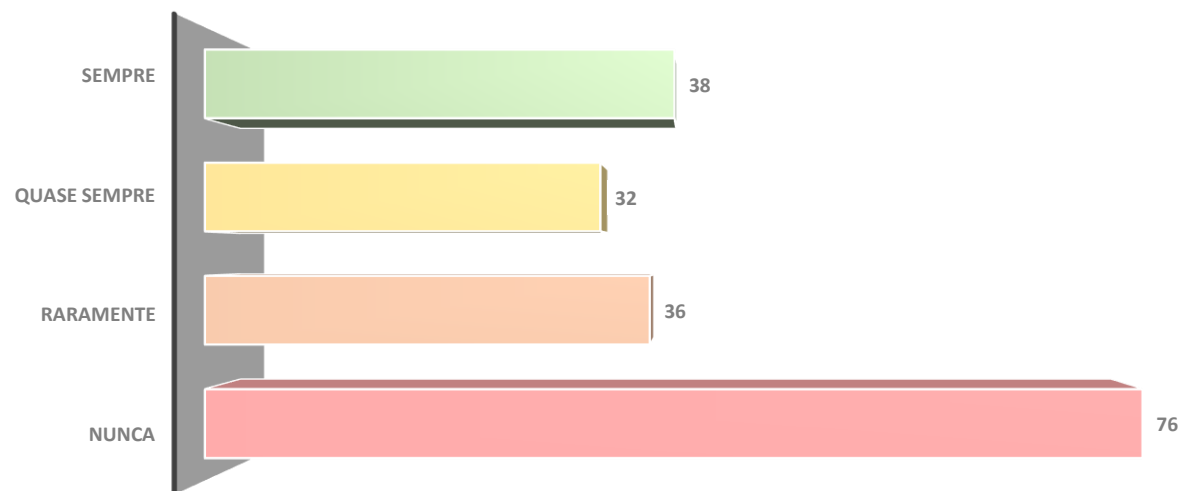
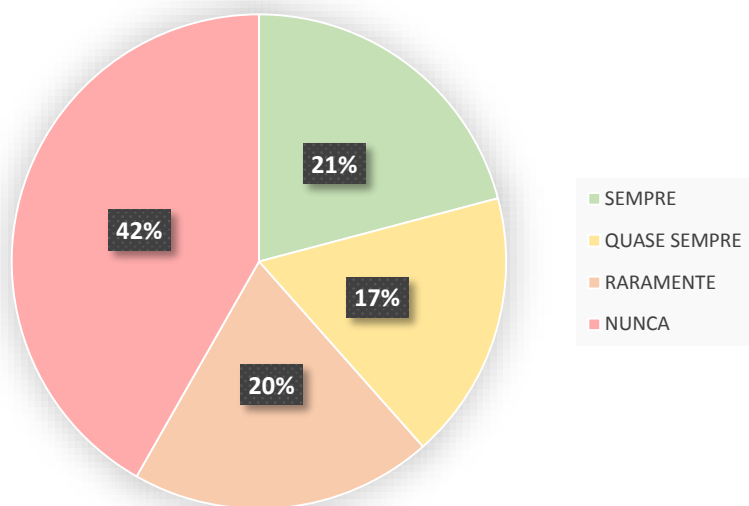


Você utiliza o recurso de internet frequente?



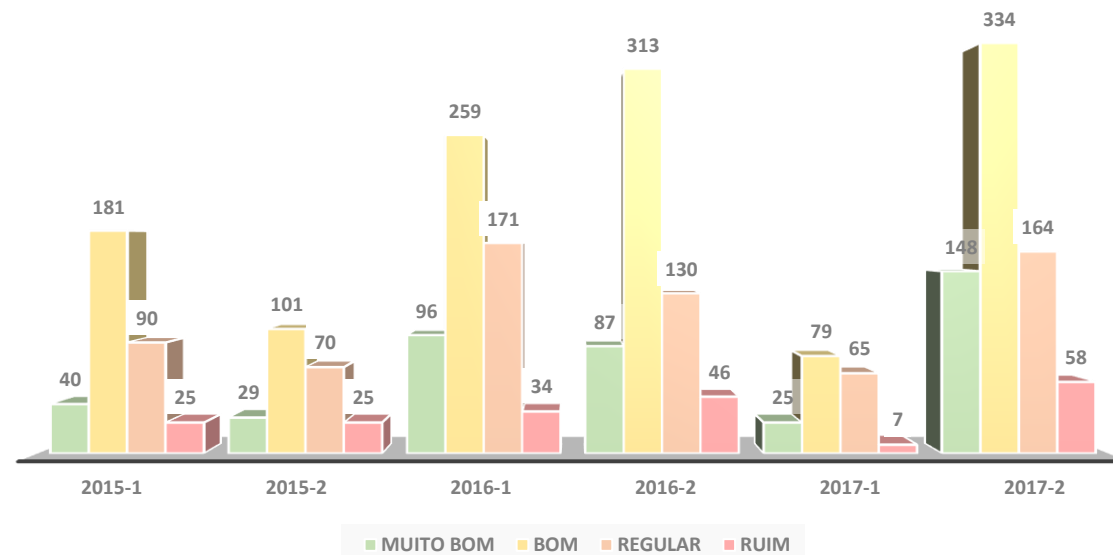
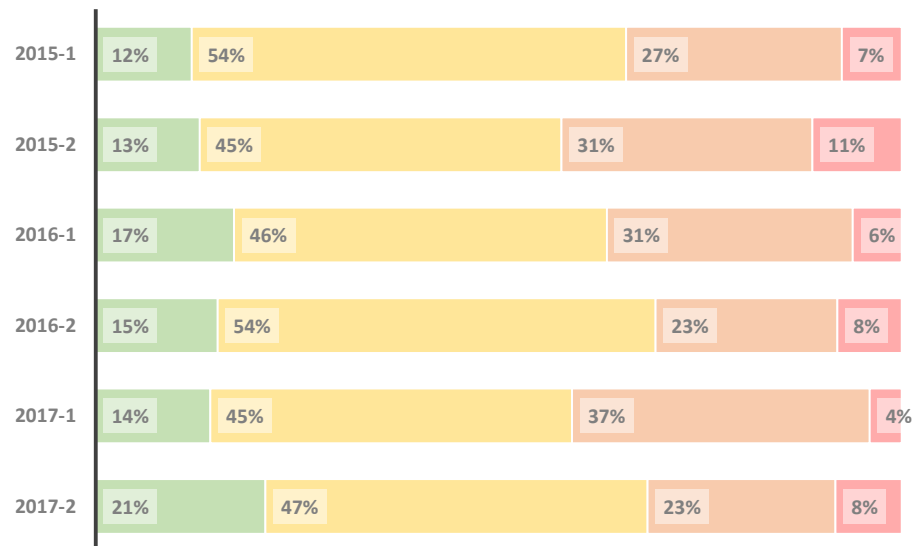
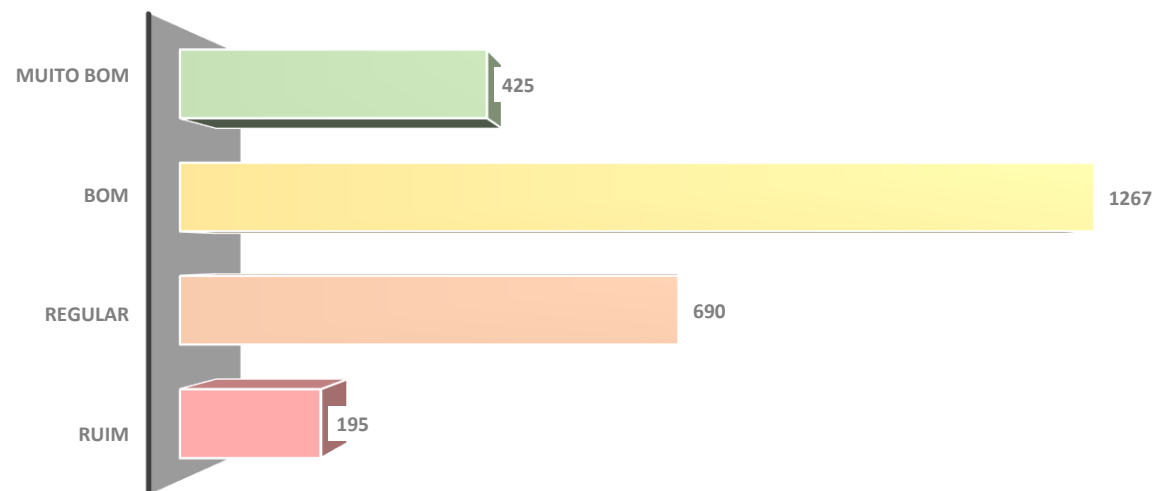
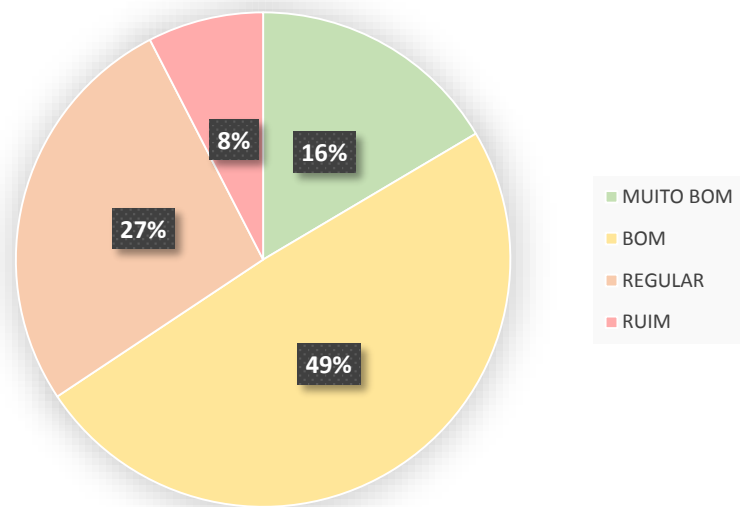


Você utiliza o recurso de WIFI frequentemente?



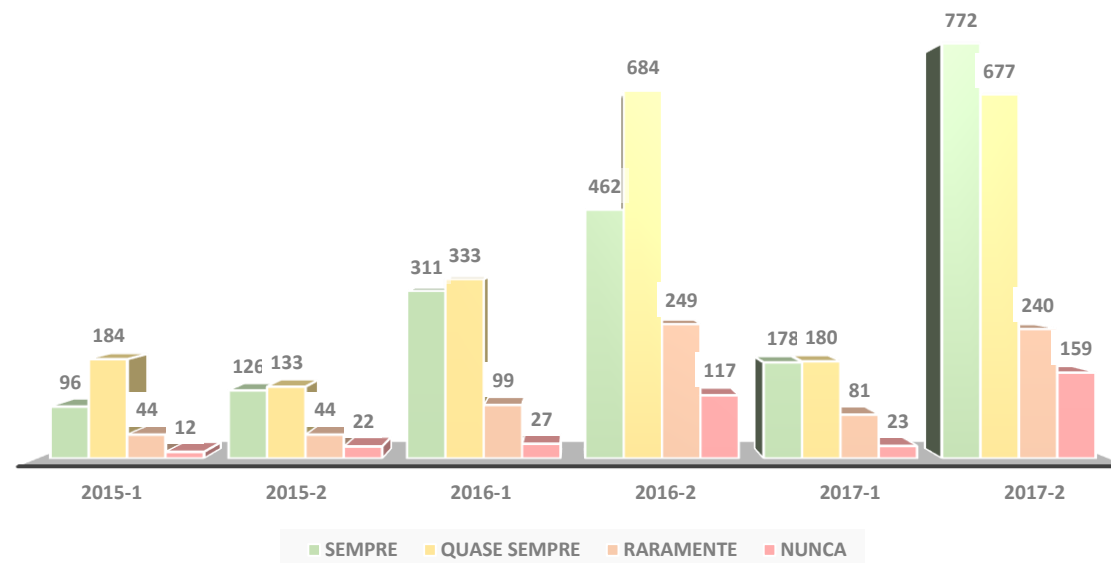
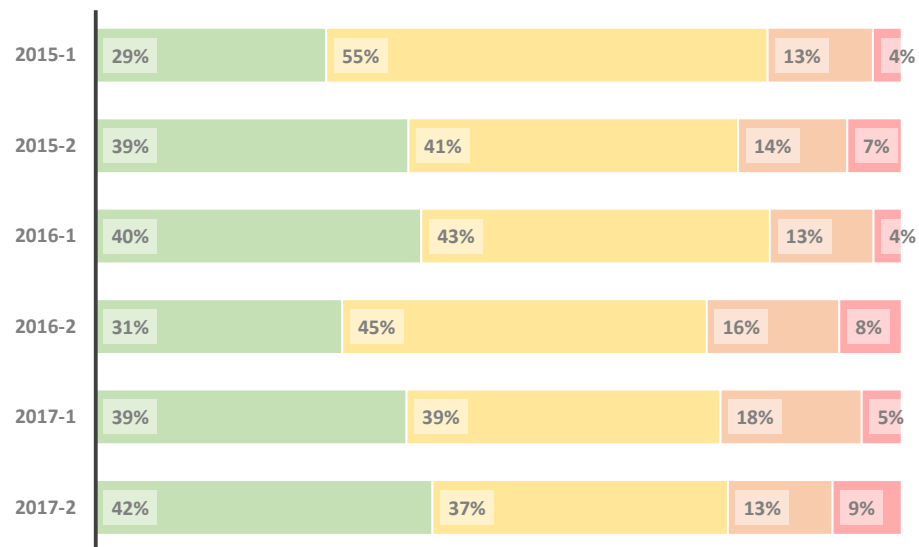
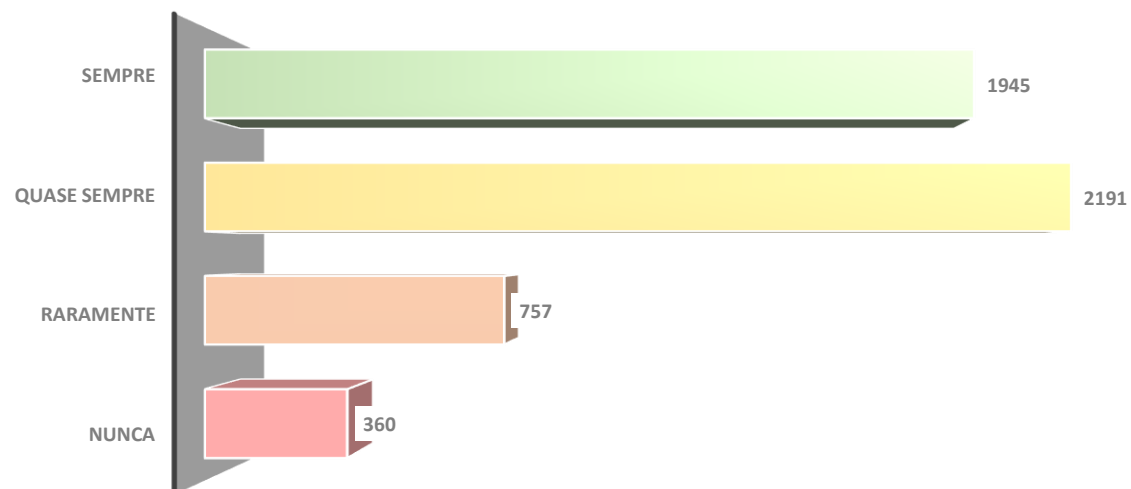
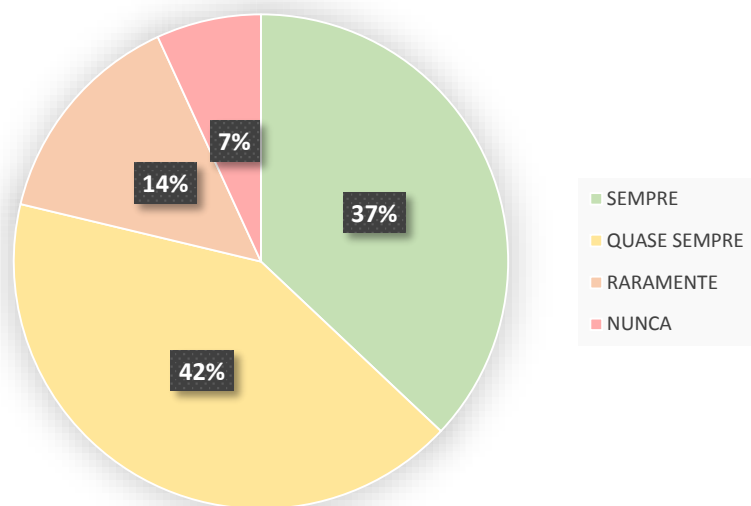


QUESTÕES OBJETIVAS - Qualitativas



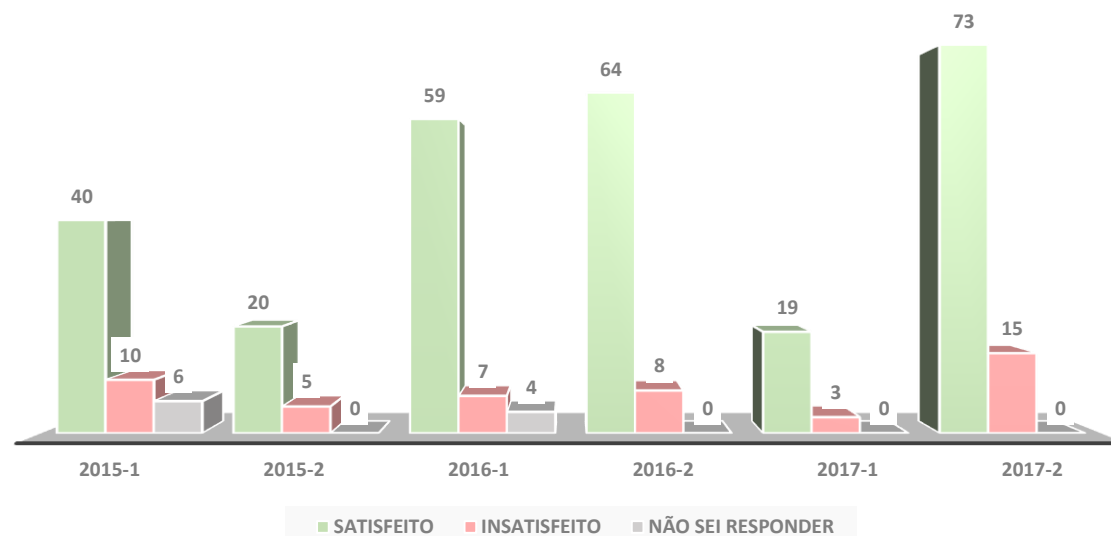
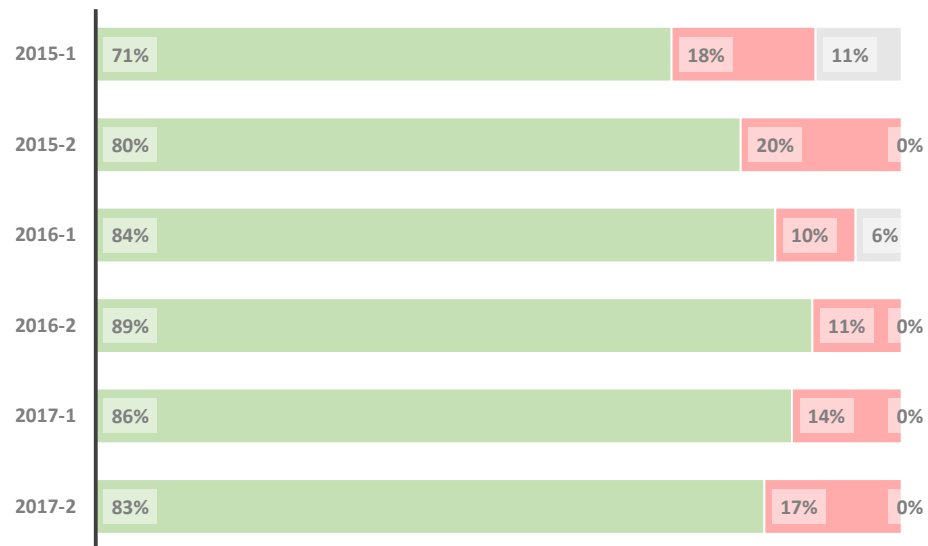
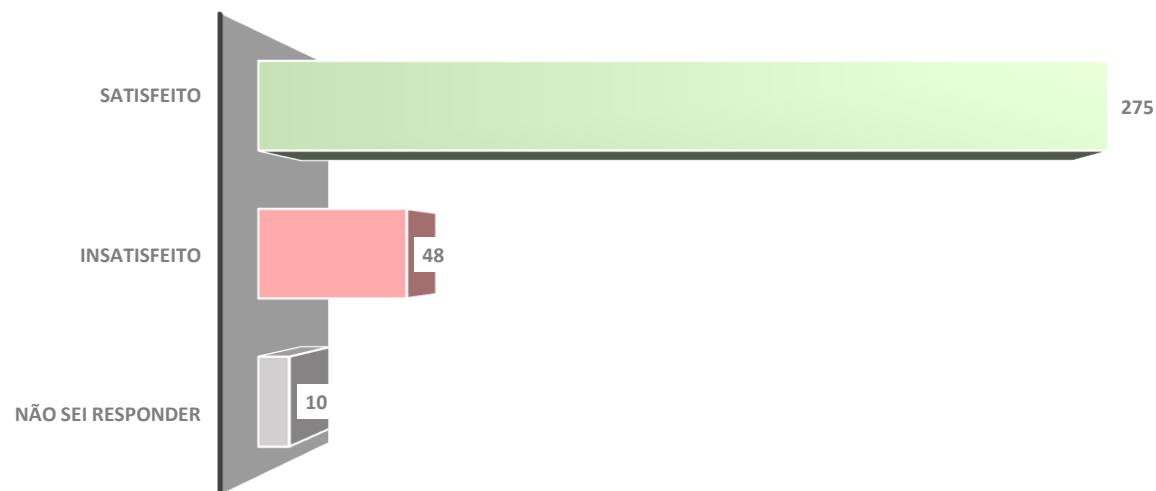
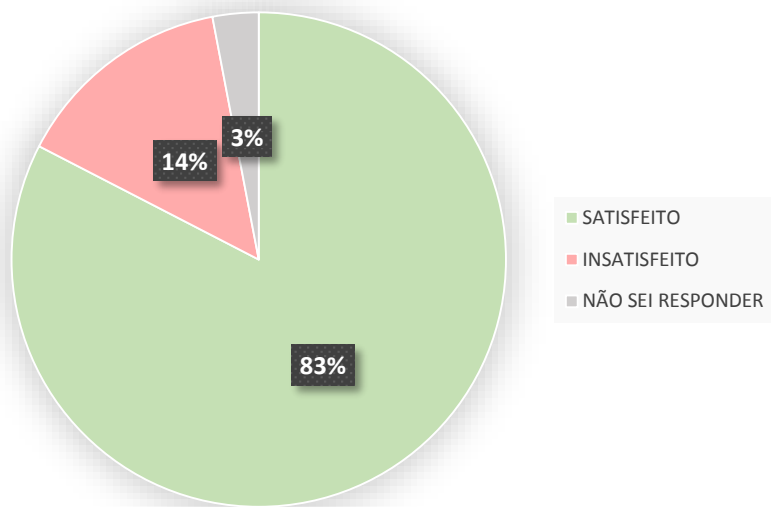


QUESTÕES OBJETIVAS - Periodicidade



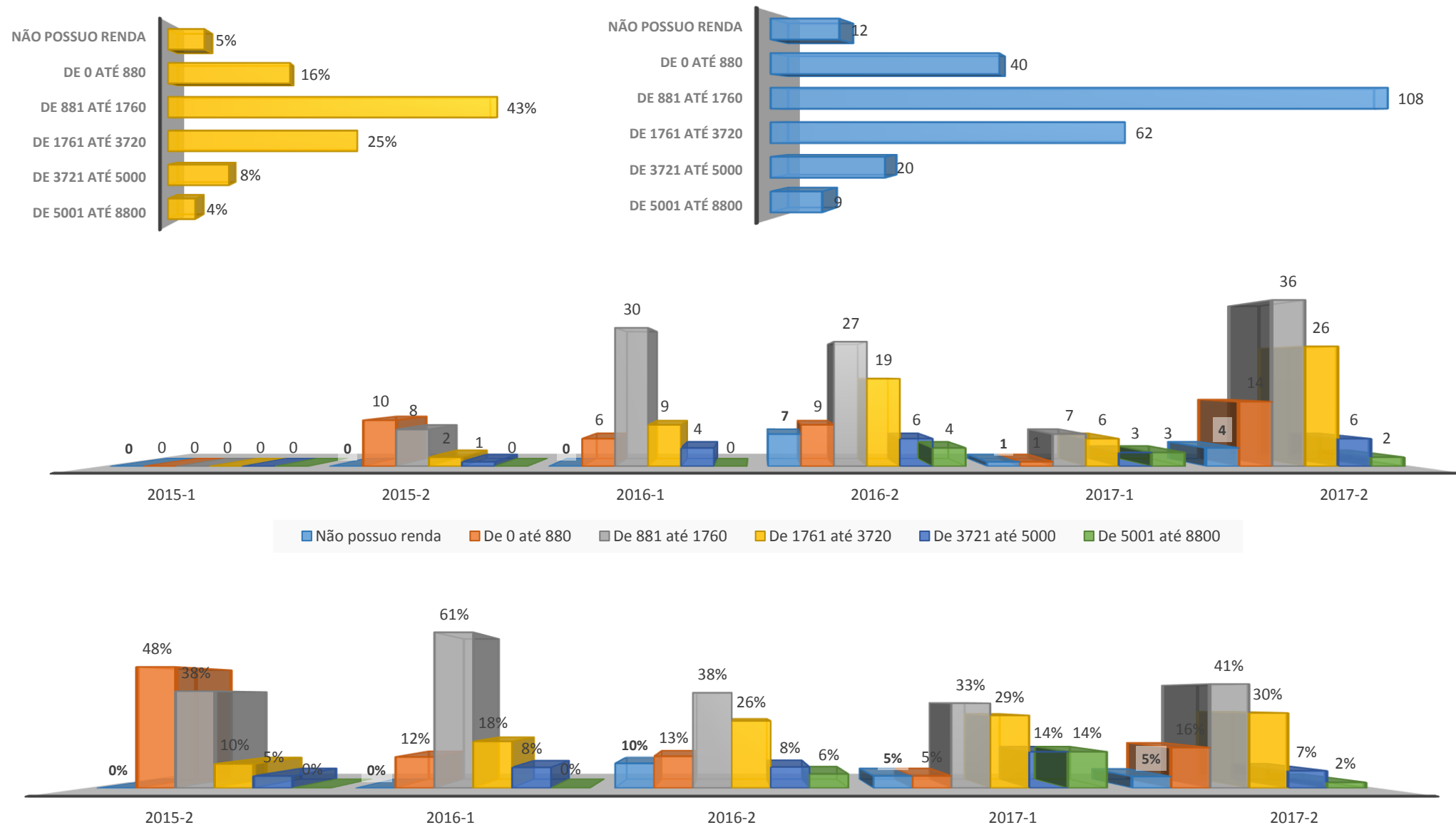


O CURSO - Em relação ao seu curso, você se considera:



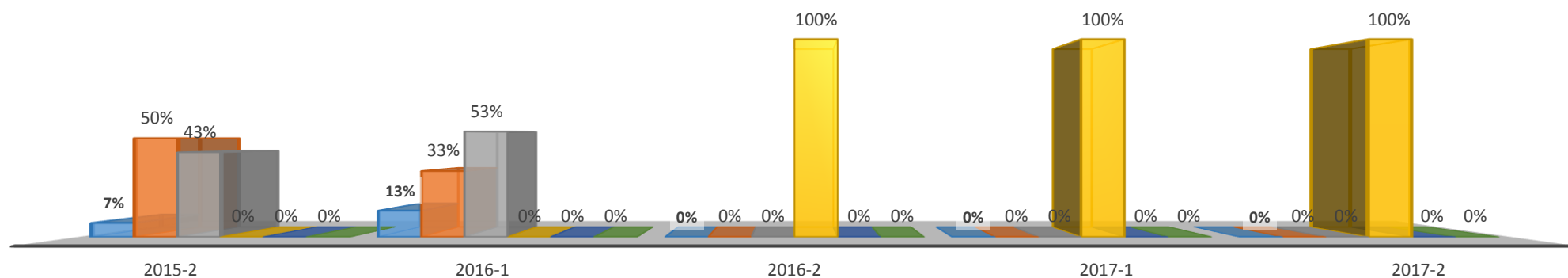
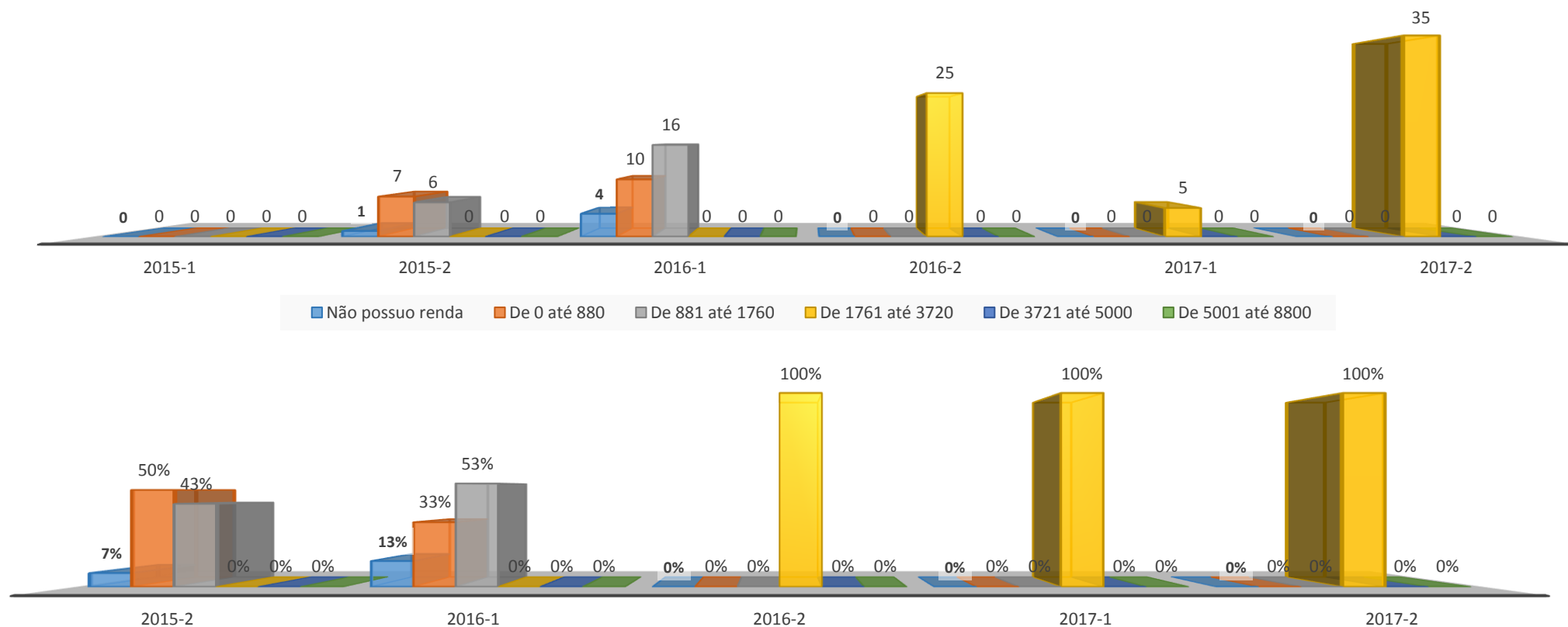
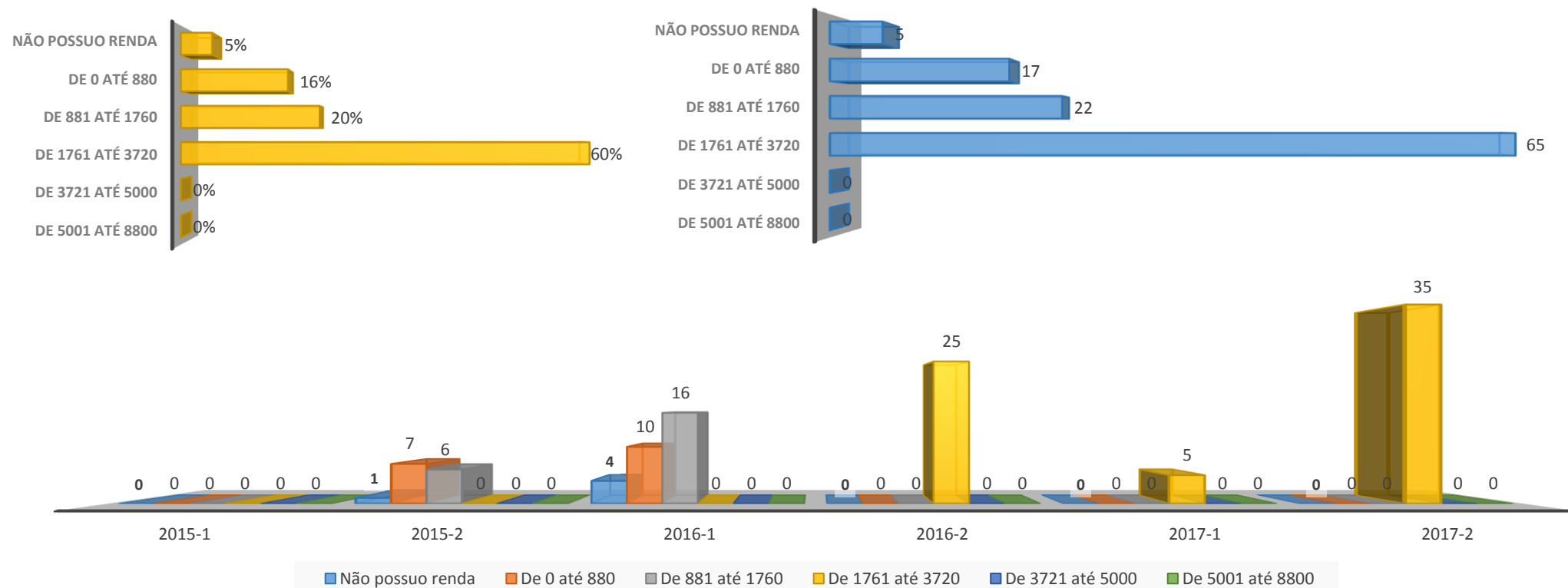


Qual a sua renda mensal atual?



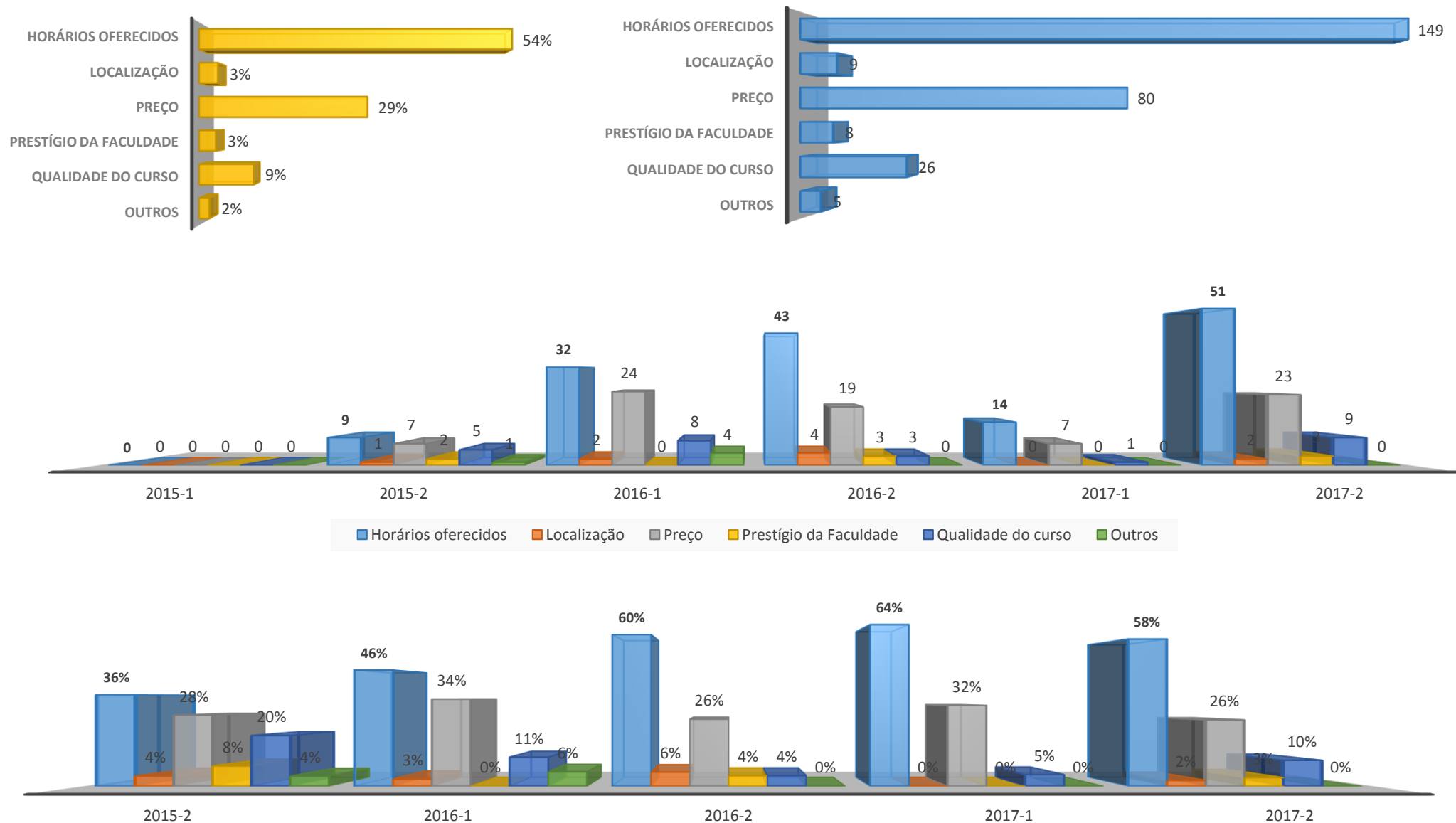


Qual a renda mensal da sua família?



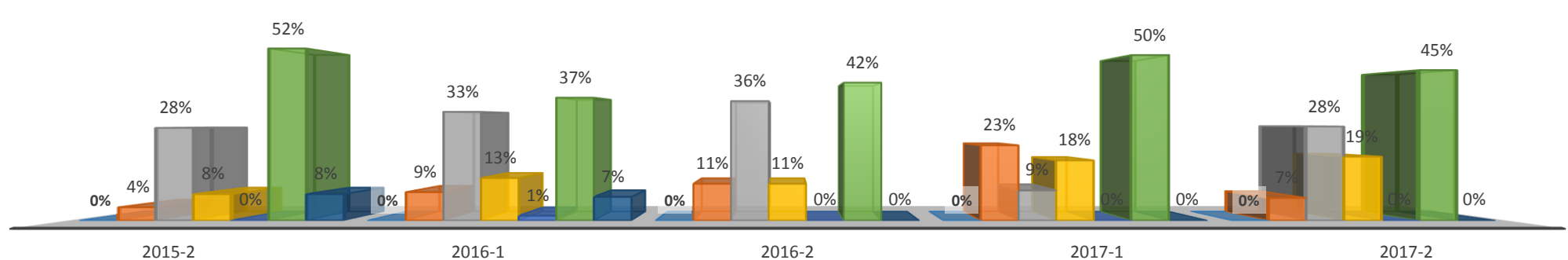
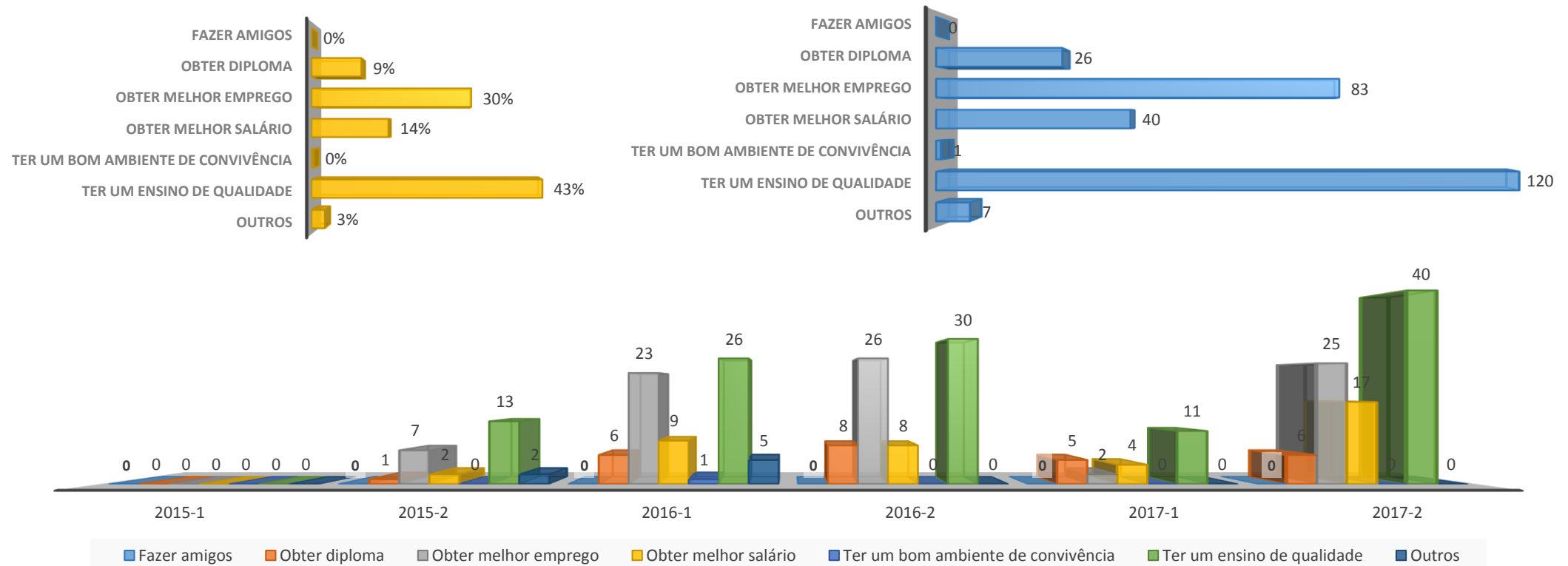


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



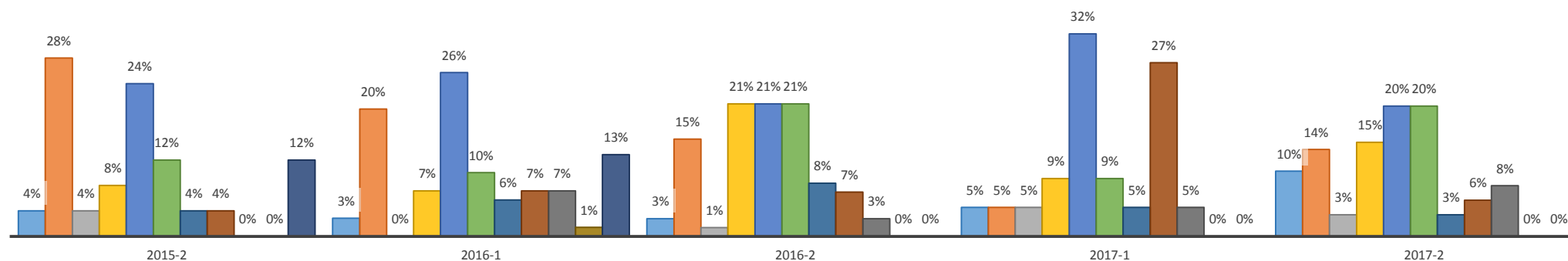
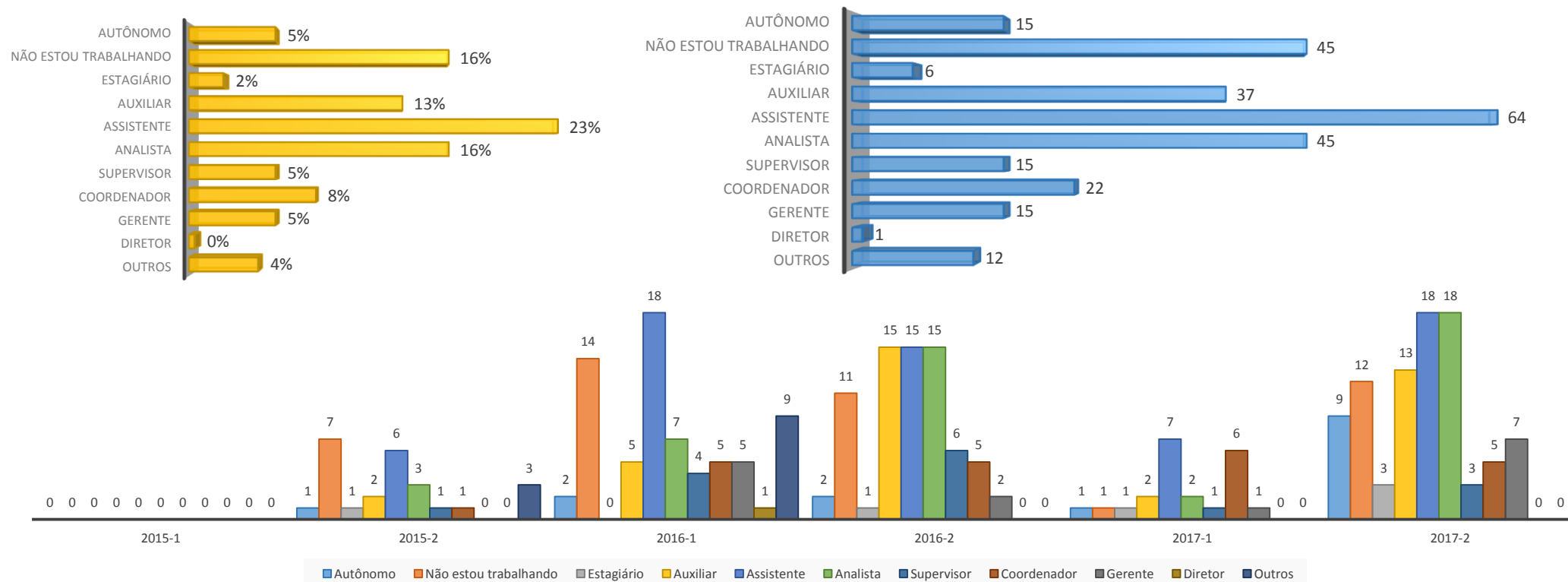


O que é mais importante para você ao cursar uma faculdade?



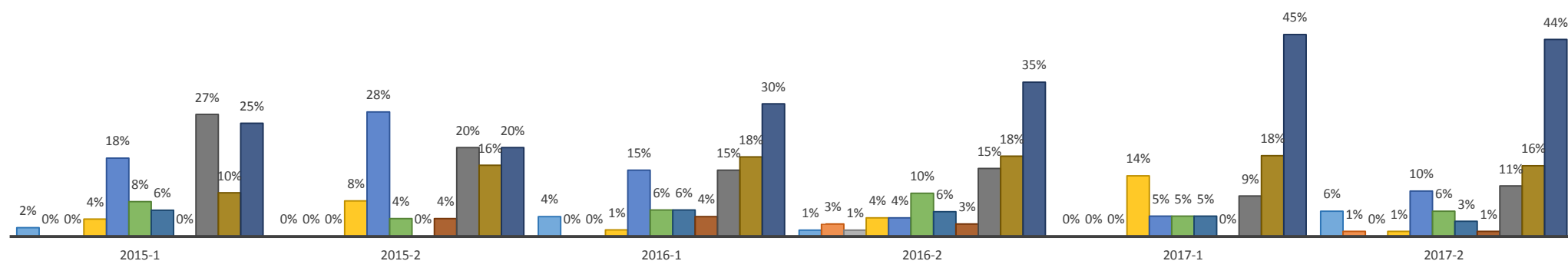
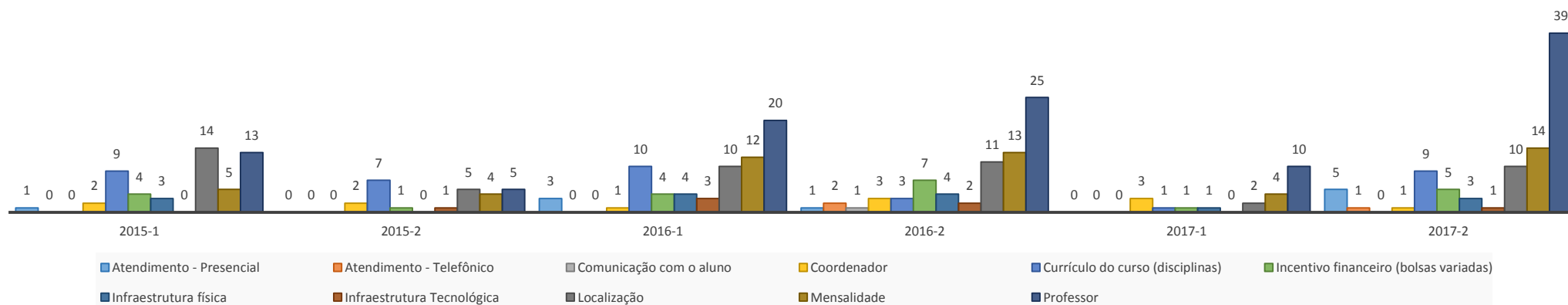
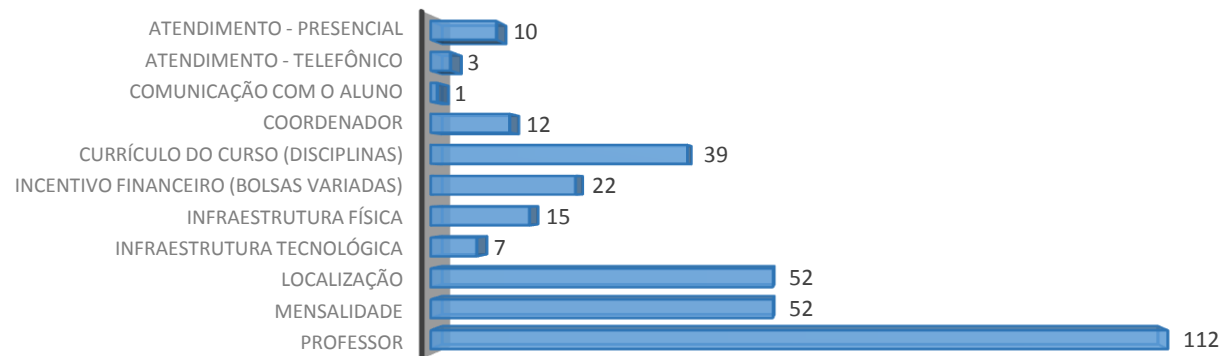
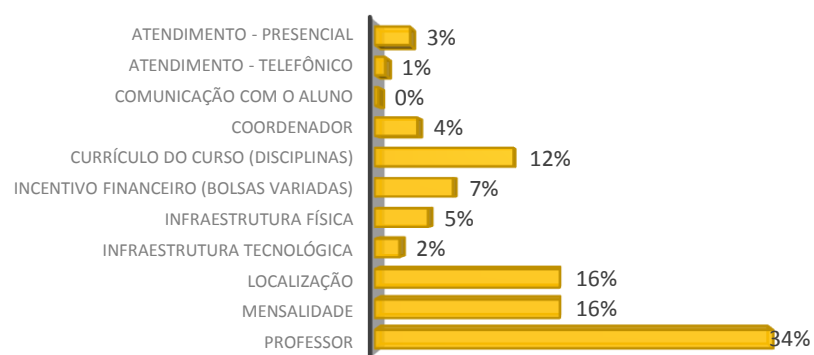


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

