CPA - AUTO AVALIAÇÃO

Unidade: **Sumaré**
Curso: **GFIN**
Período de Avaliação: **2017-1**

Sumaré FACULDADE

QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	13 25%	28 55%	9 18%	1 2%	51
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	13 25%	28 55%	9 18%	1 2%	51
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	6 12%	27 53%	14 27%	4 8%	51
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	7 14%	22 43%	17 33%	5 10%	51
SALAS DE AULA : limpeza e ventilação.	6 12%	17 33%	19 37%	9 18%	51
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	3 6%	17 33%	17 33%	14 27%	51
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	14 27%	17 33%	15 29%	5 10%	51
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	9 18%	21 41%	16 31%	5 10%	51

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	6 12%	25 49%	16 31%	4 8%	51
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	12 24%	24 47%	12 24%	3 6%	51
O COORDENADOR: é acessível ao aluno?	15 29%	29 57%	6 12%	1 2%	51
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	12 24%	30 59%	7 14%	2 4%	51
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	4 8%	27 53%	15 29%	5 10%	51
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	39 76%	10 20%	2 4%	- 0%	51
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	30 59%	19 37%	2 4%	- 0%	51
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	21 41%	27 53%	3 6%	- 0%	51
OS PROFESSORES: fazem chamada?	47 92%	4 8%	- 0%	- 0%	51
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	17 33%	28 55%	5 10%	1 2%	51
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	14 27%	32 63%	4 8%	1 2%	51
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	14 27%	23 45%	12 24%	2 4%	51
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	19 37%	23 45%	8 16%	1 2%	51
Você acessa o aluno online frequentemente?	39 76%	11 22%	1 2%	- 0%	51
Você acessa o Office365 (email) frequentemente?	6 12%	13 25%	15 29%	17 33%	51
Você acessa o portal frequentemente?	39 76%	10 20%	2 4%	- 0%	51
Você se sente apto para utilizar os recursos de TI?	13 25%	27 53%	8 16%	3 6%	51
Você utiliza o Moodlerooms (AVA) frequentemente?	35 69%	11 22%	3 6%	2 4%	51
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	- 0%	10 20%	28 55%	13 25%	51
Você utiliza o recurso de internet frequentente?	19 37%	10 20%	14 27%	8 16%	51
Você utiliza o recurso de WIFI frequentemente?	10 20%	4 8%	2 4%	35 69%	51

	MUITO BOM	BOM	REGULAR	RUIM
RESULTADO GERAL	71 17%	177 43%	116 28%	44 11%

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA
RESULTADO GERAL	411 38%	397 37%	165 15%	98 9%

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Sumaré FACULDADE

Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?		
Horários oferecidos	35	69%
Localização	1	2%
Preço	8	16%
Prestígio da Faculdade	-	0%
Qualidade do curso	7	14%
Outros	-	0%

O que é mais importante para você ao cursar uma faculdade?		
Fazer amigos	-	0%
Obter diploma	1	2%
Obter melhor emprego	17	33%
Obter melhor salário	5	10%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	28	55%
Outros	-	0%

Qual o cargo que você ocupa na empresa em que trabalha?		
Autônomo	1	2%
Não estou trabalhando	6	12%
Estagiário	2	4%
Auxiliar	20	39%
Assistente	10	20%
Analista	7	14%
Supervisor	1	2%
Coordenador	1	2%
Gerente	3	6%
Diretor	-	0%
Outros	-	0%

O CURSO - Em relação ao seu curso, você se considera:		
SATISFEITO	49	96%
INSATISFEITO	2	4%
NÃO SEI RESPONDER	-	0%

Qual a sua renda mensal atual?		
Não possuo renda	4	8%
De 0 até 880	5	10%
De 881 até 1760	26	51%
De 1761 até 3720	11	22%
De 3721 até 5000	3	6%
De 5001 até 8800	2	4%

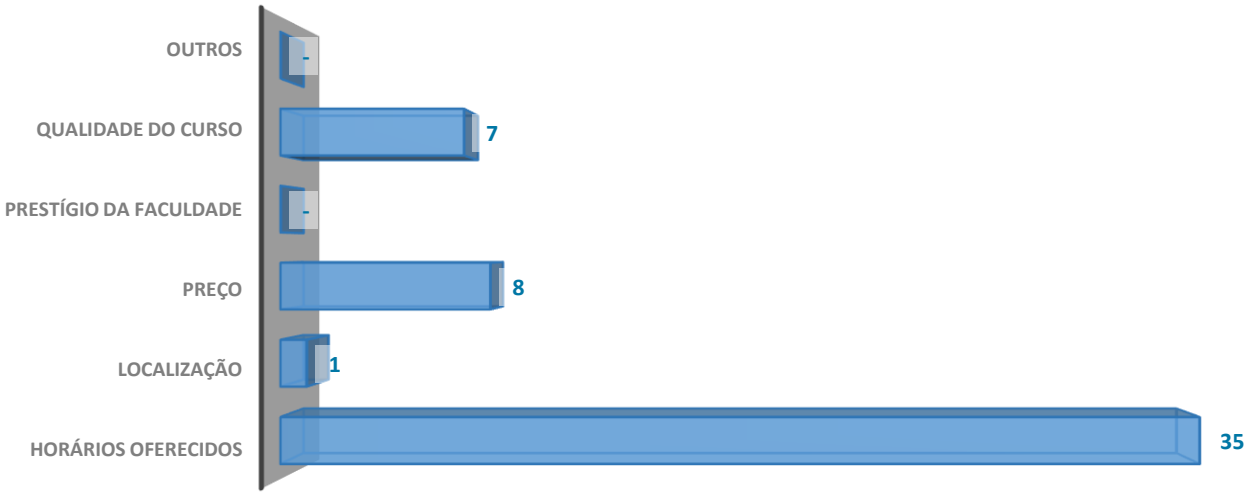
Qual a renda mensal da sua família?		
Não possuo renda	-	0%
De 0 até 880	-	0%
De 881 até 1760	-	0%
De 1761 até 3720	21	100%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

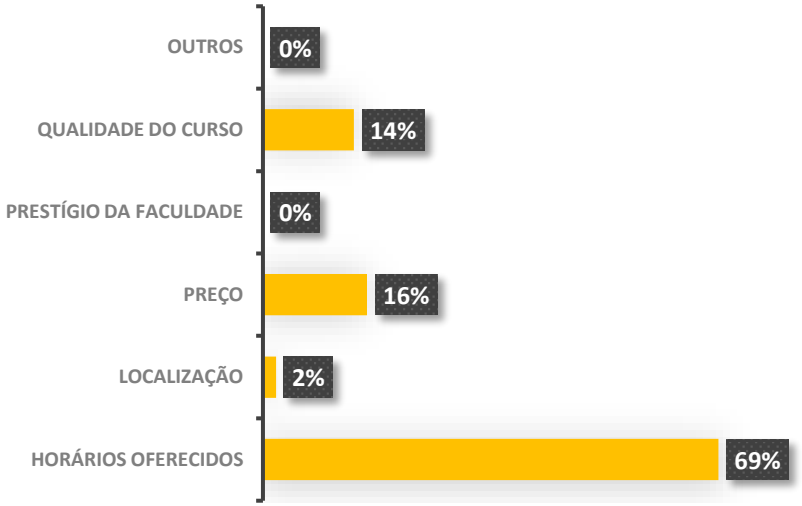
Assinale 3 PONTOS FORTES da Faculdade Sumaré.		
Atendimento - Presencial	2	4%
Atendimento - Telefônico	-	0%
Comunicação com o aluno	1	2%
Coordenador	2	4%
Currículo do curso (disciplinas)	6	12%
Incentivo financeiro (bolsas variadas)	4	8%
Infraestrutura física	-	0%
Infraestrutura Tecnológica	-	0%
Localização	12	24%
Mensalidade	9	18%
Professor	15	29%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.		
Atendimento - Presencial	3	6%
Atendimento - Telefônico	3	6%
Comunicação com o aluno	5	10%
Coordenador	2	4%
Currículo do curso (disciplinas)	1	2%
Incentivo financeiro (bolsas variadas)	3	6%
Infraestrutura física	22	42%
Infraestrutura Tecnológica	5	10%
Localização	2	4%
Mensalidade	1	2%
Professor	5	10%

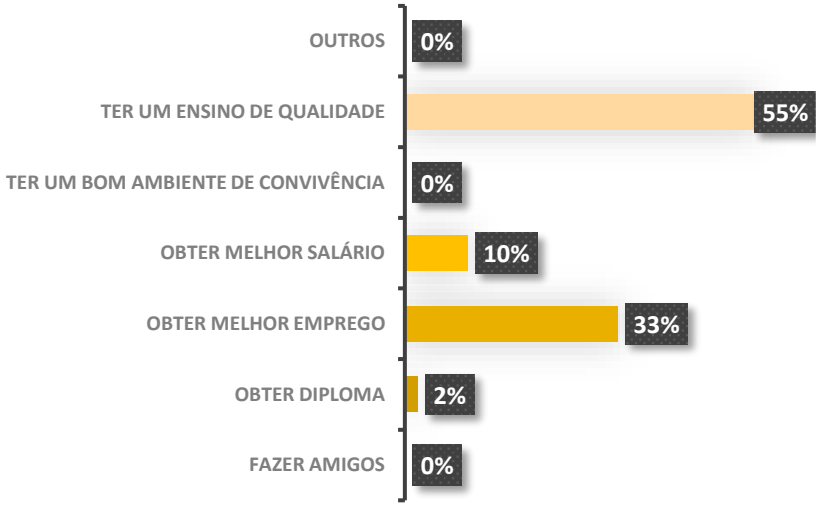
ÍNDICE DE ADESÃO: **51** **78,30%**

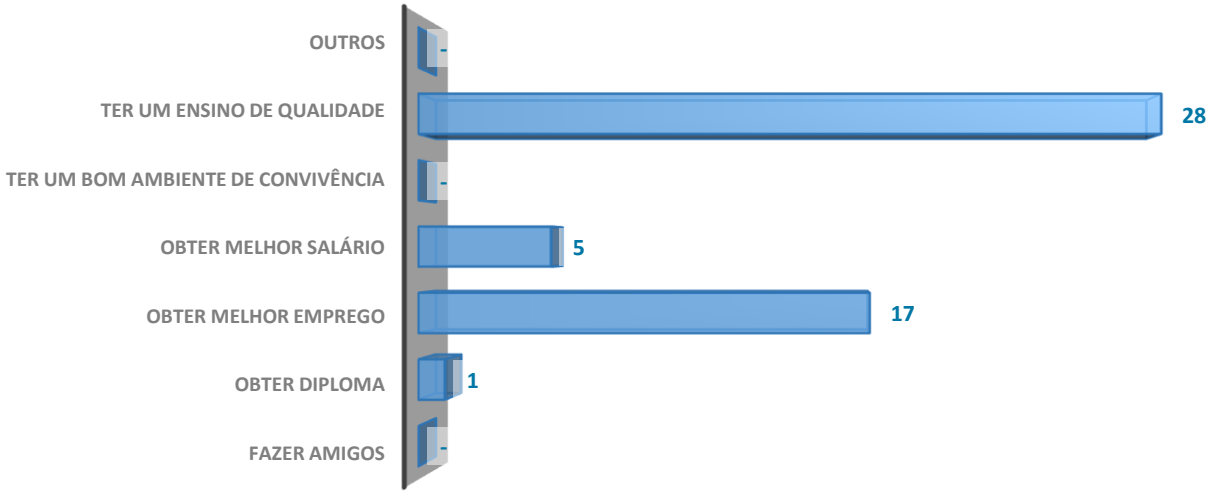
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



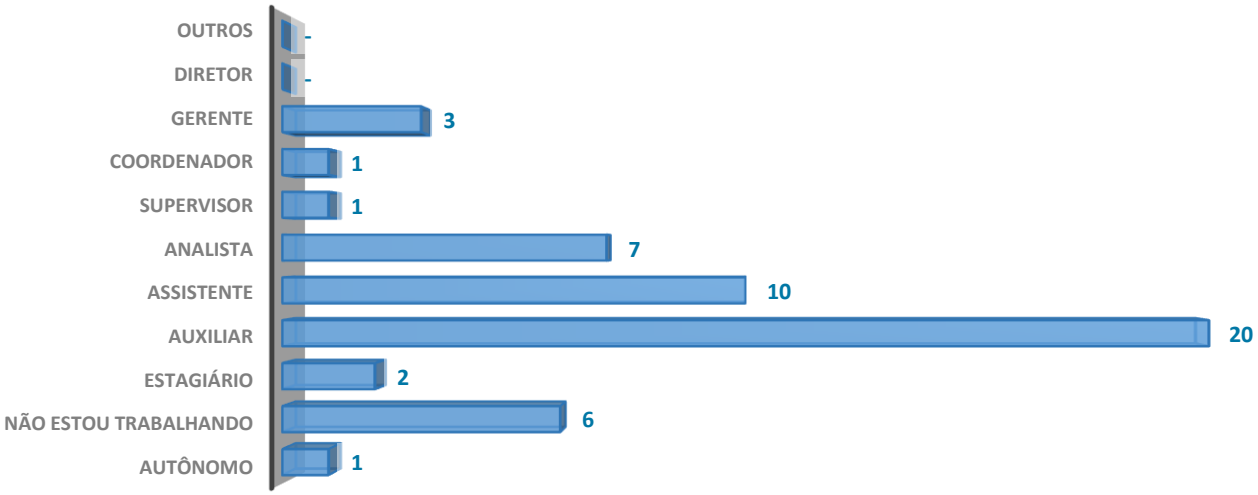


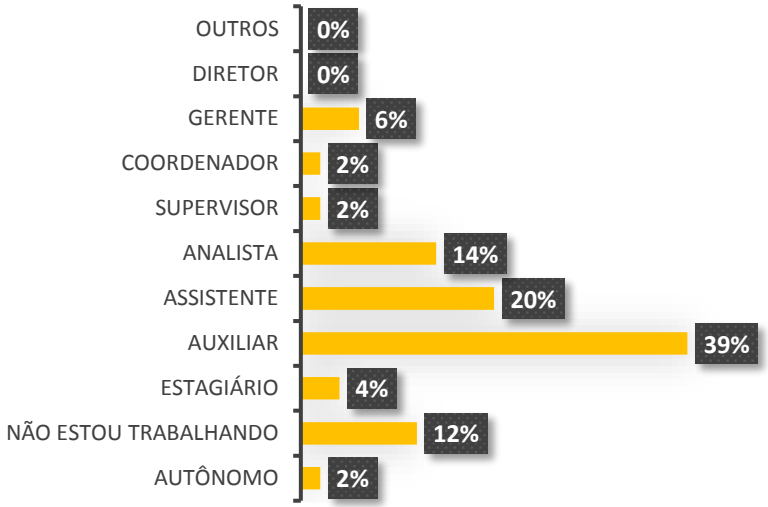
O que é mais importante para você ao cursar uma faculdade?



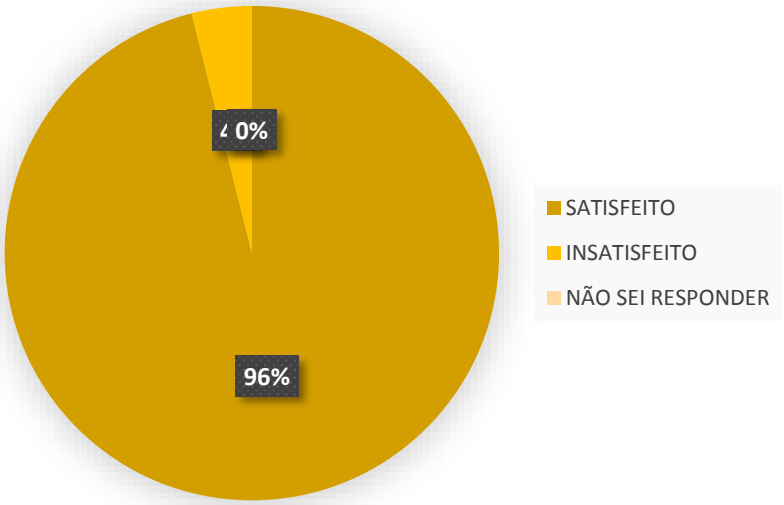


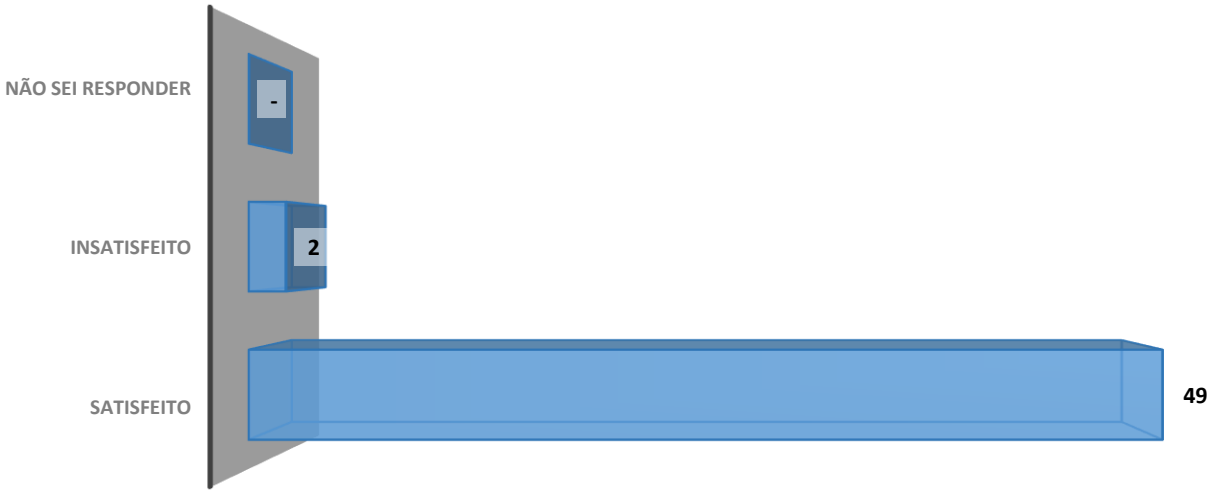
Qual o cargo que você ocupa na empresa em que trabalha?



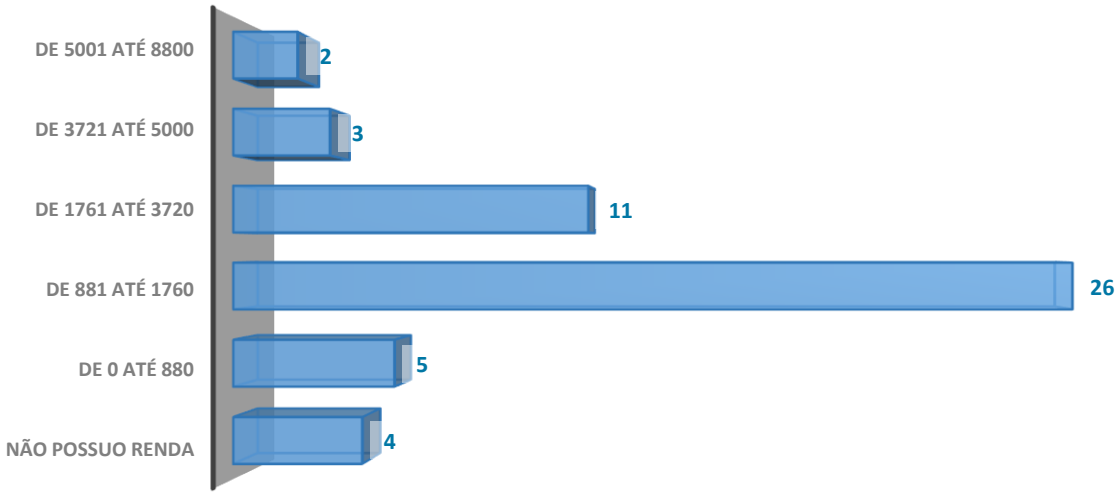


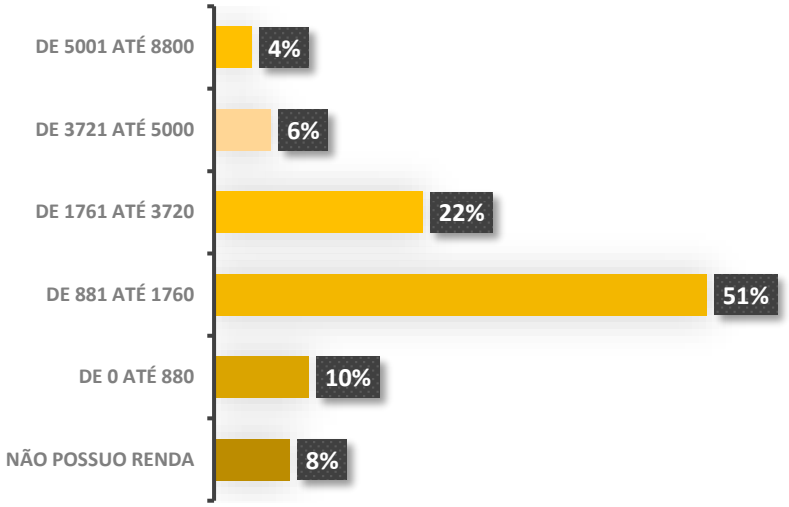
O CURSO - Em relação ao seu curso, você se considera:



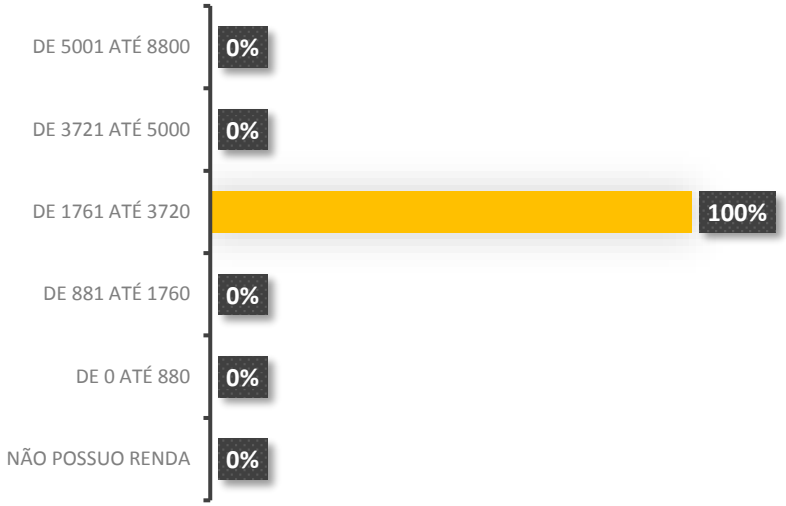


Qual a sua renda mensal atual?





Qual a renda mensal da sua família?



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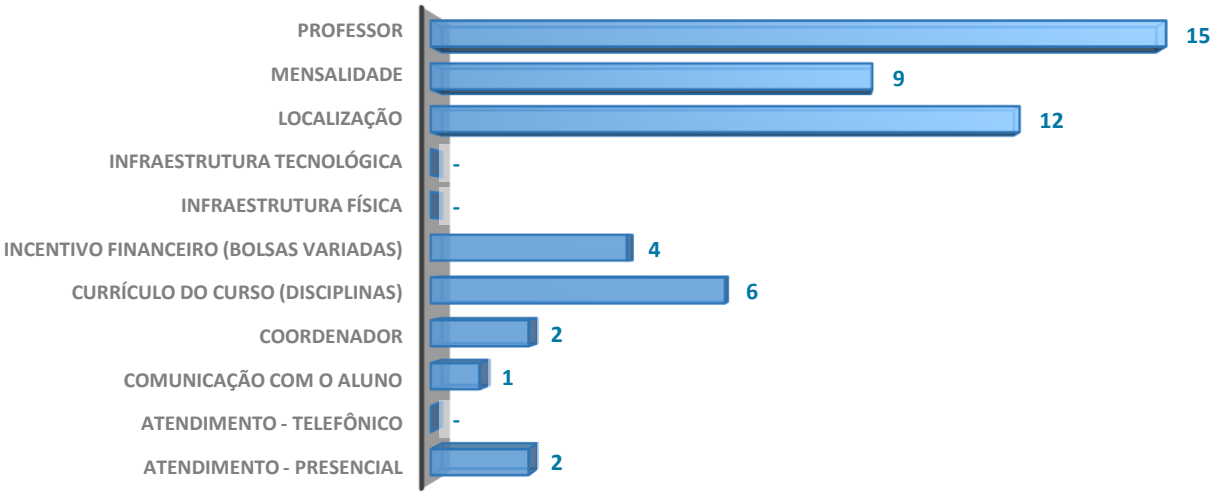
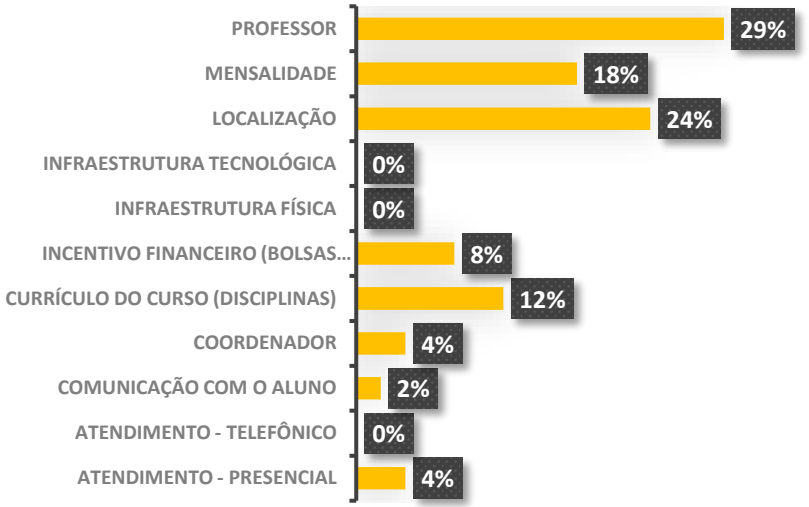
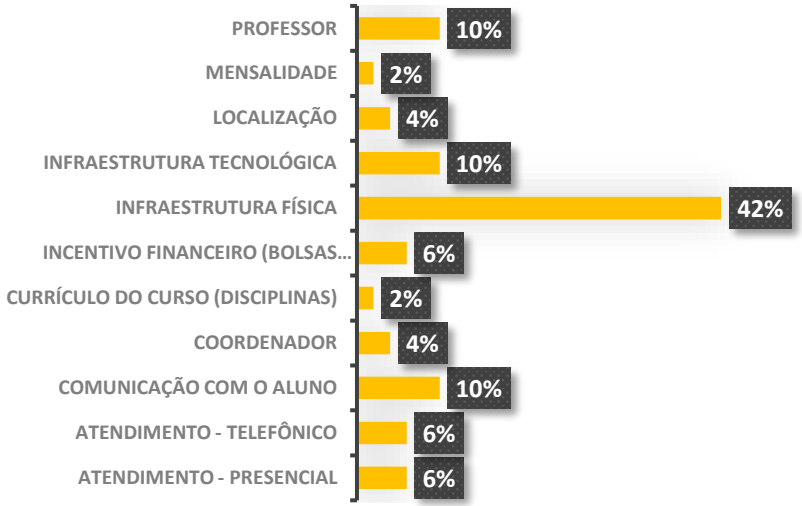
Sumaré FACULDADE

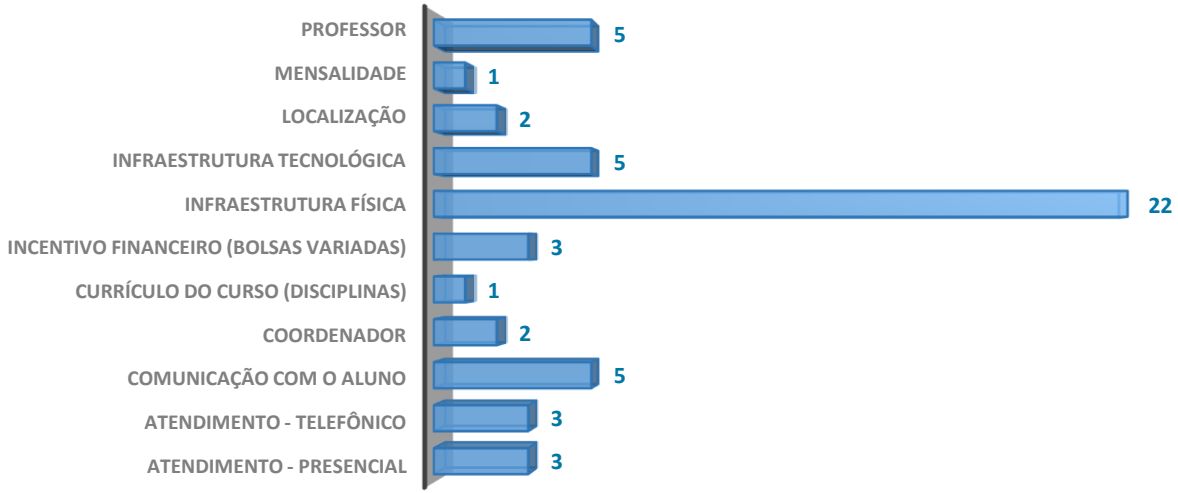
Assinale 3 PONTOS FORTES da Faculdade Sumaré.



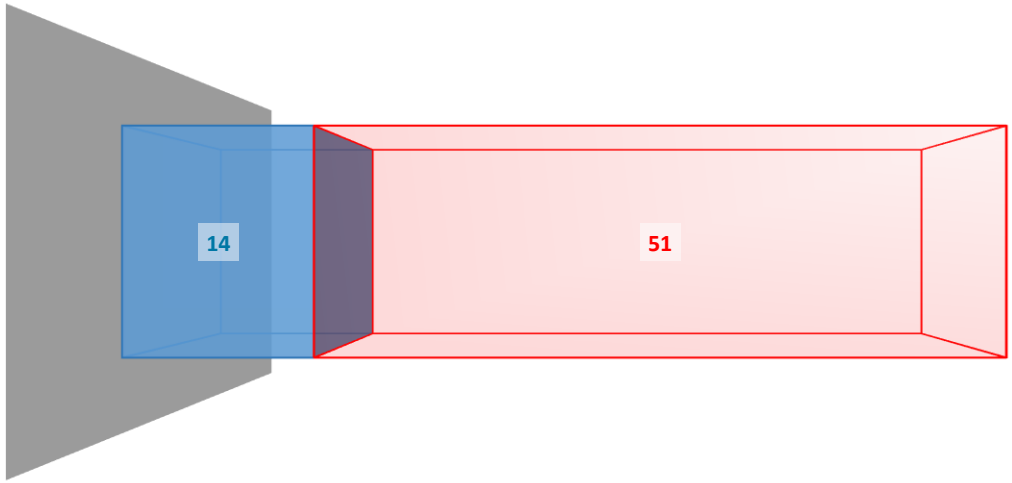


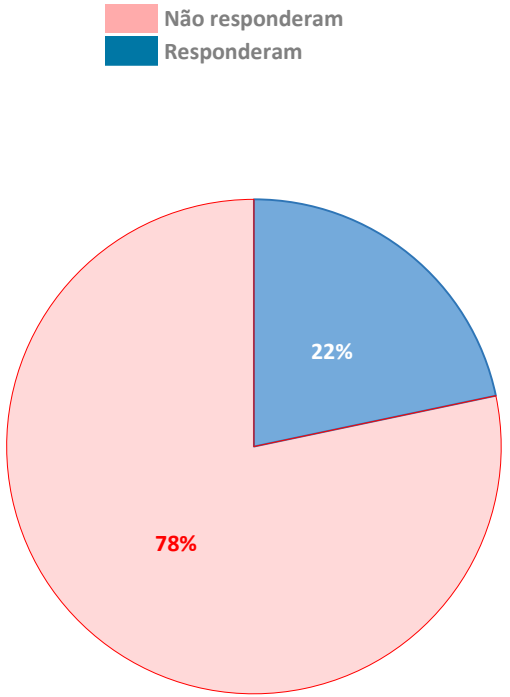
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



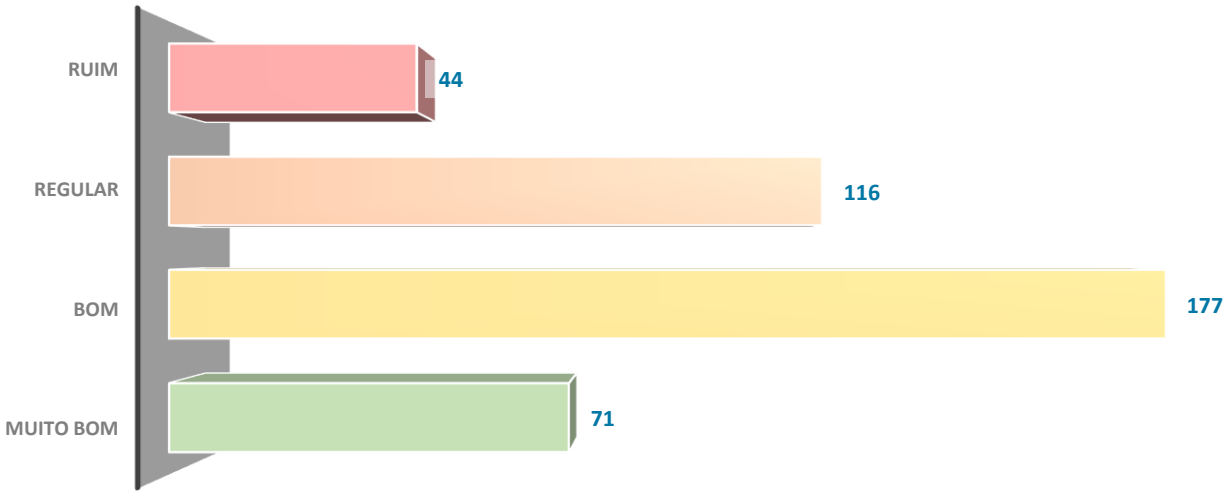


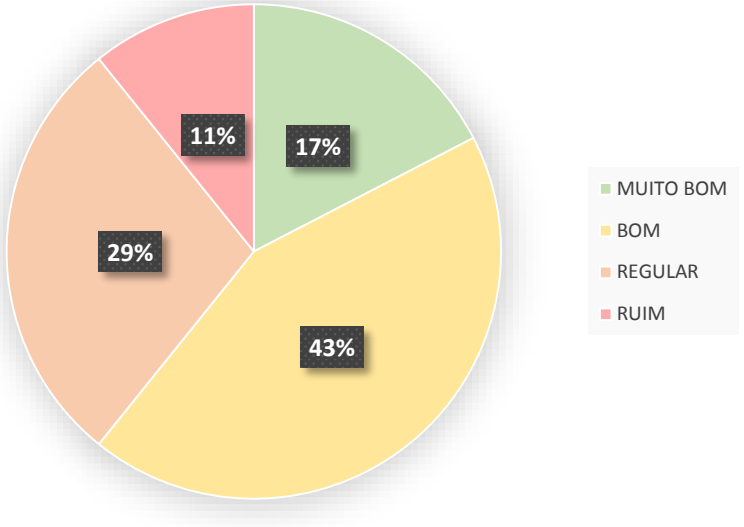
ÍNDICE DE ADESÃO:



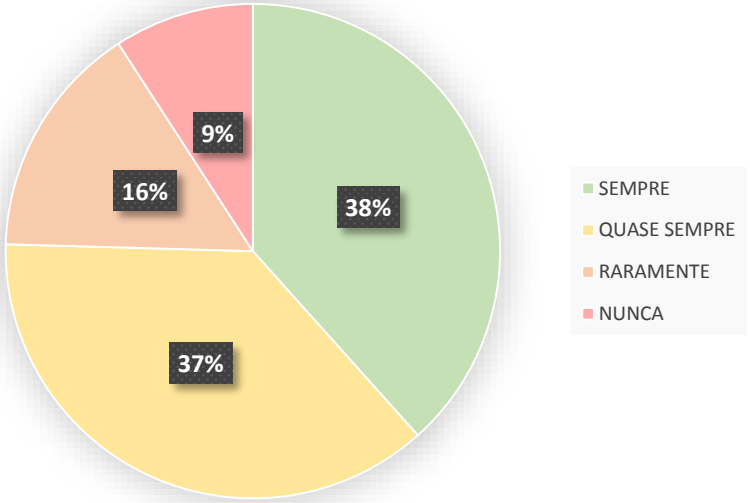


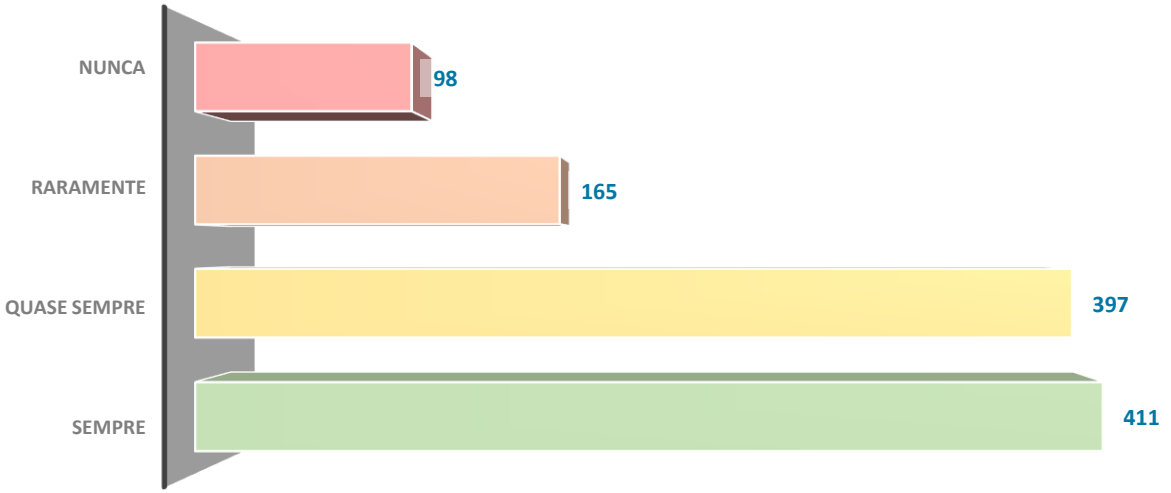
GERAL - Questões Objetivas Qualitativas



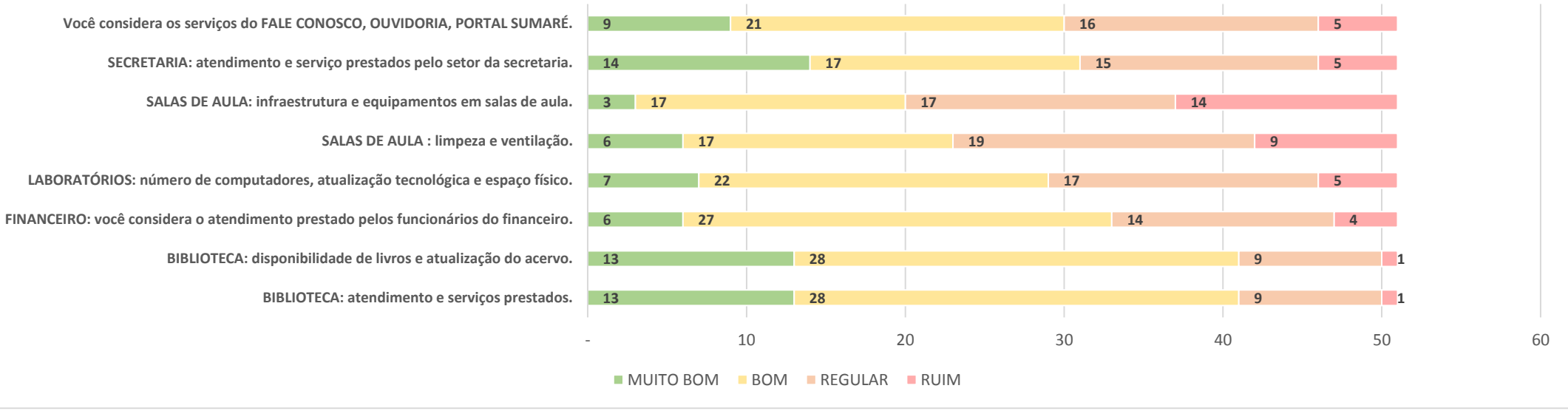


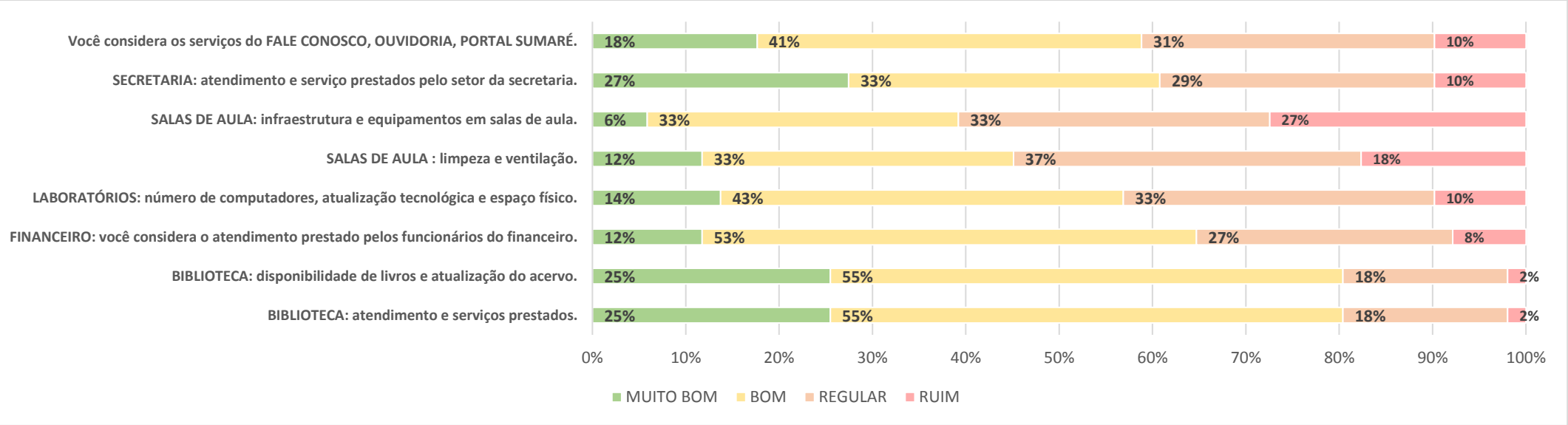
GERAL - Questões Objetivas Periodicidade



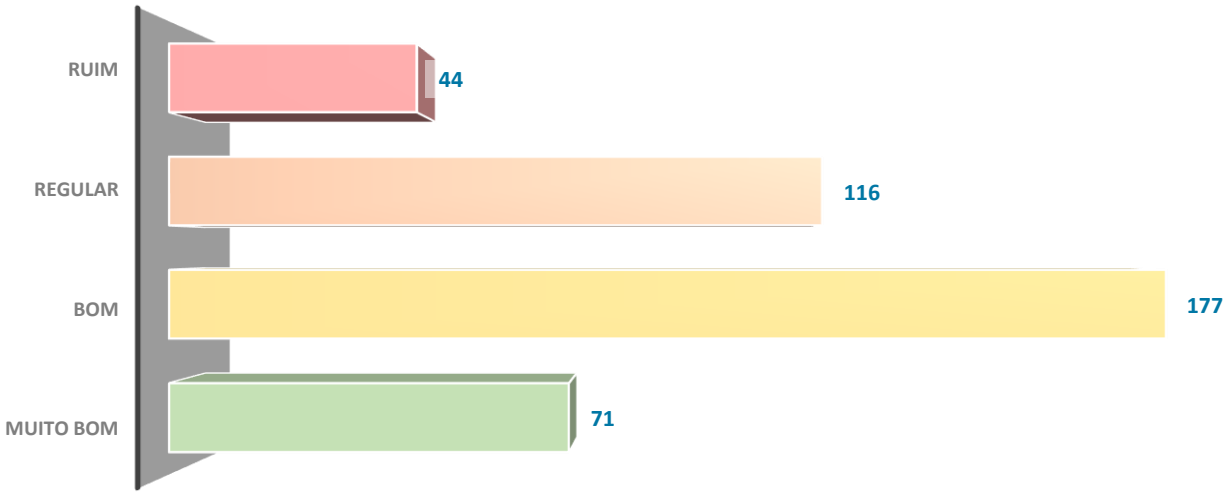


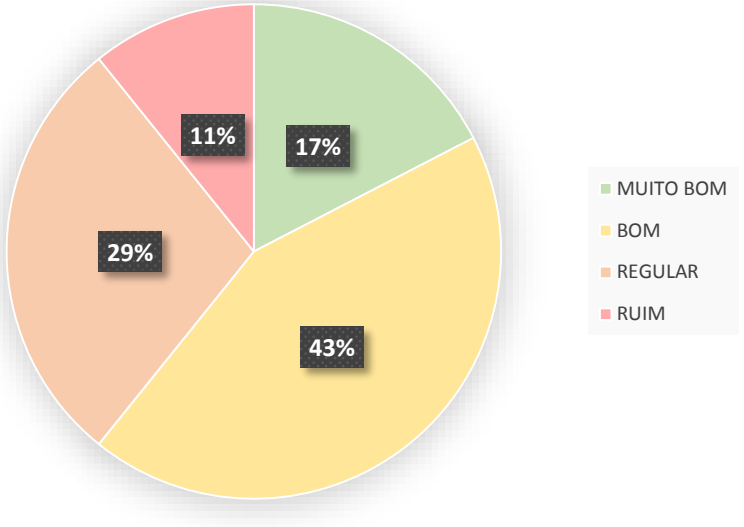
Questões Objetivas



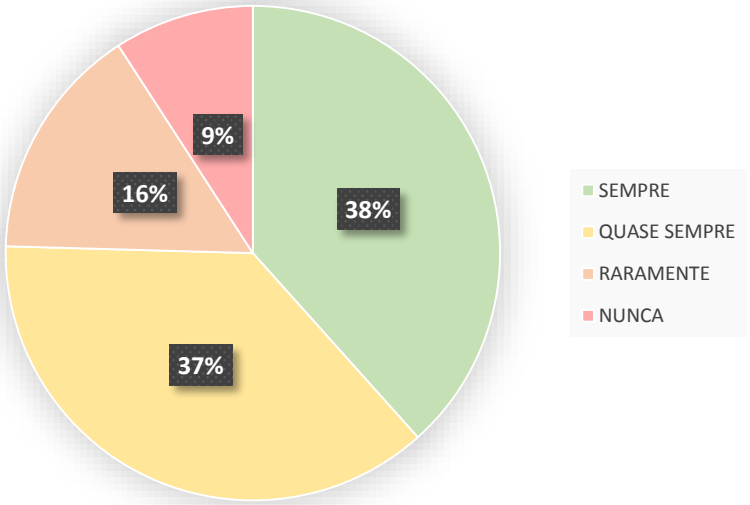


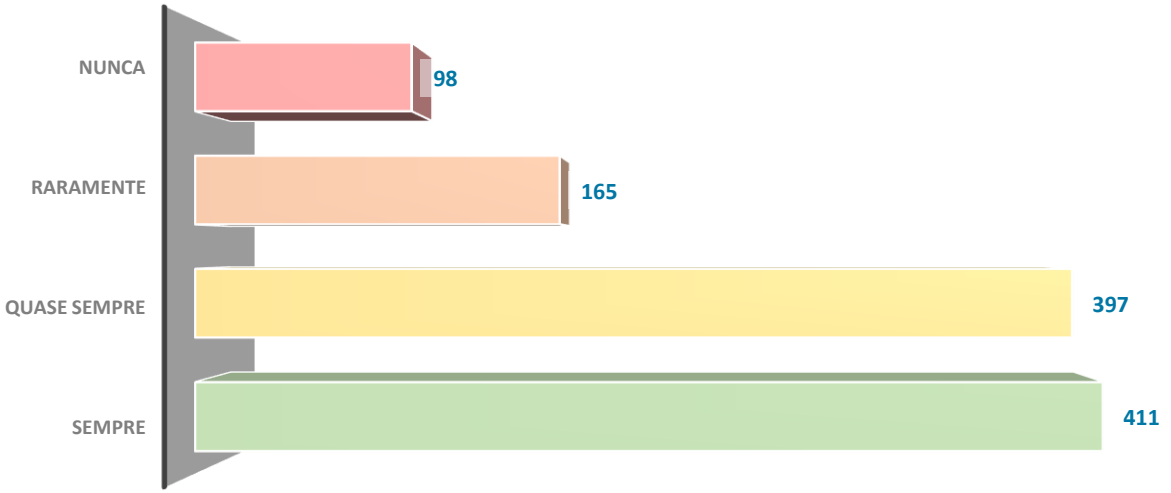
GERAL - Questões Objetivas Qualitativas



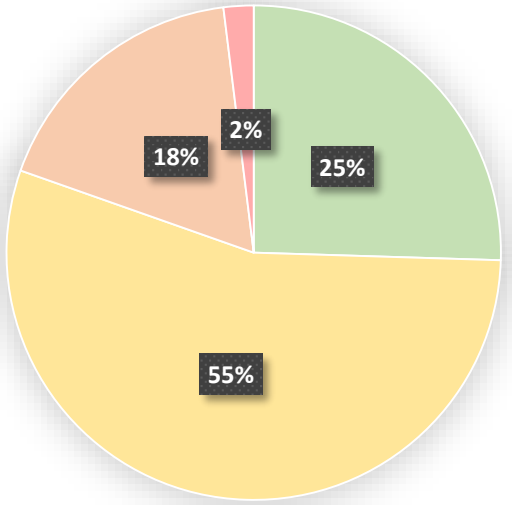


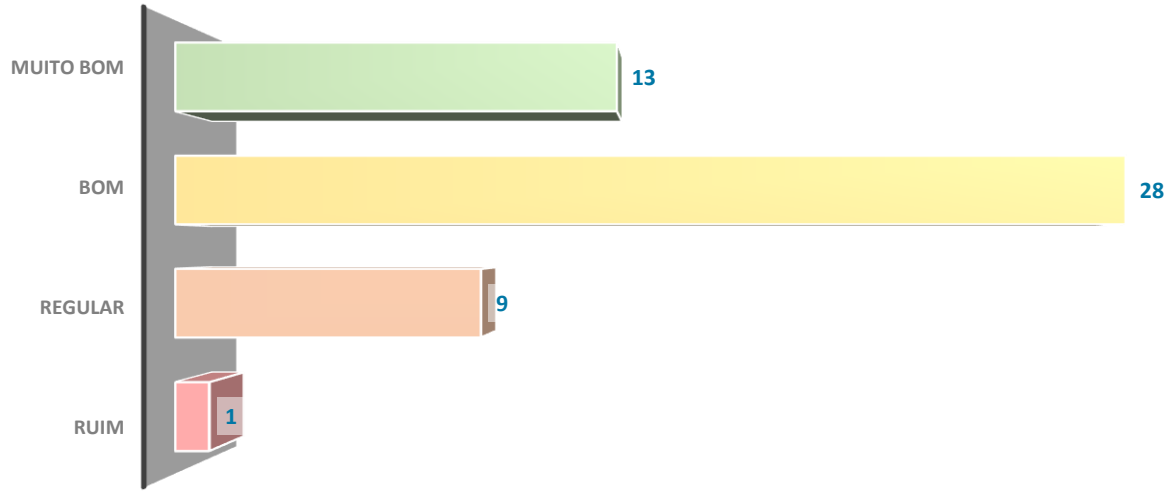
GERAL - Questões Objetivas Periodicidade



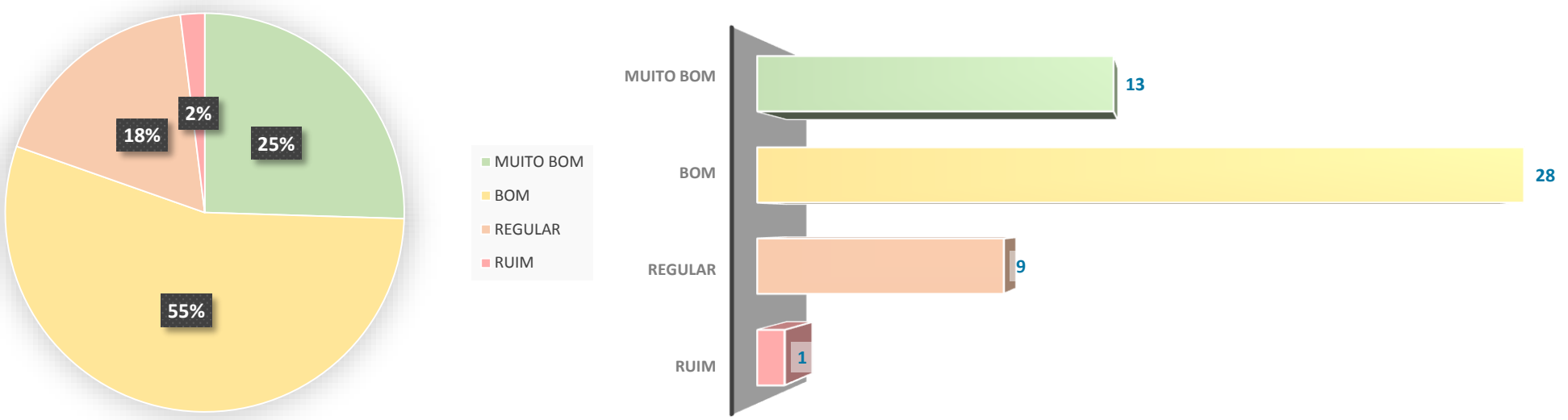


BIBLIOTECA: atendimento e serviços prestados.

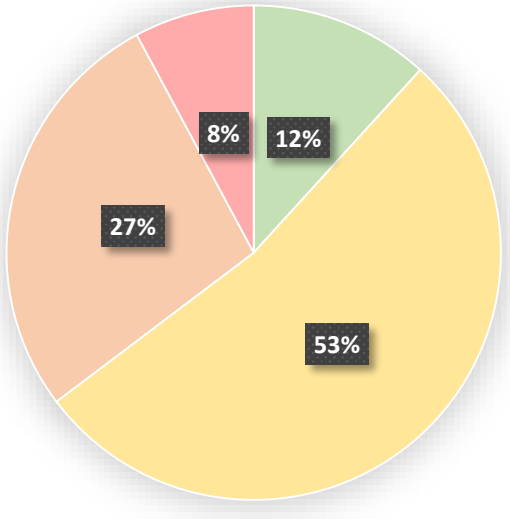


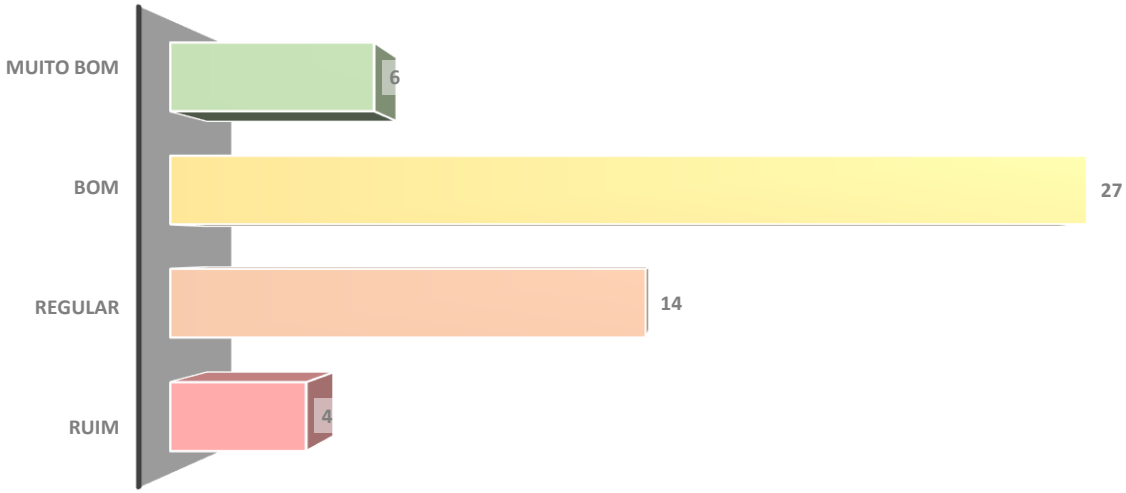


BIBLIOTECA: disponibilidade de livros e atualização do acervo.

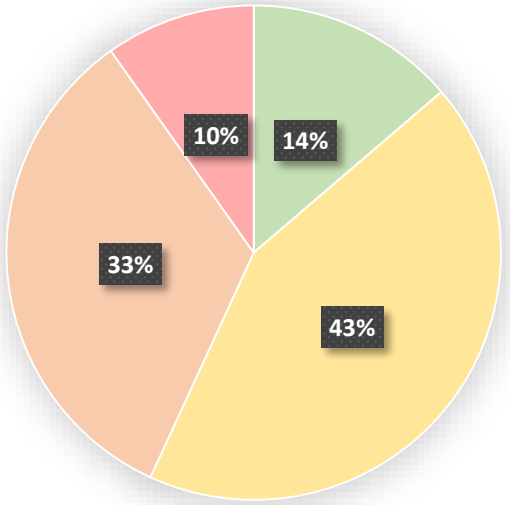


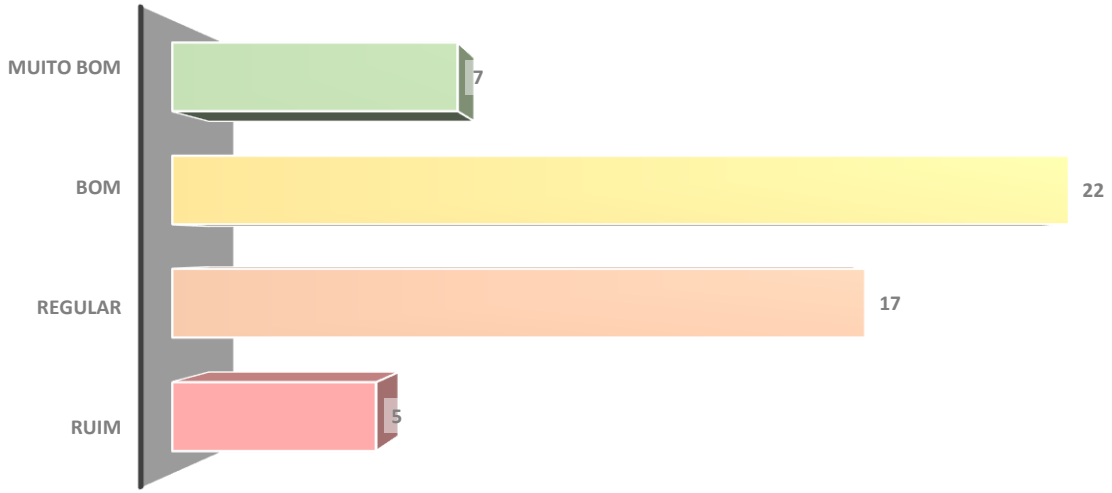
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



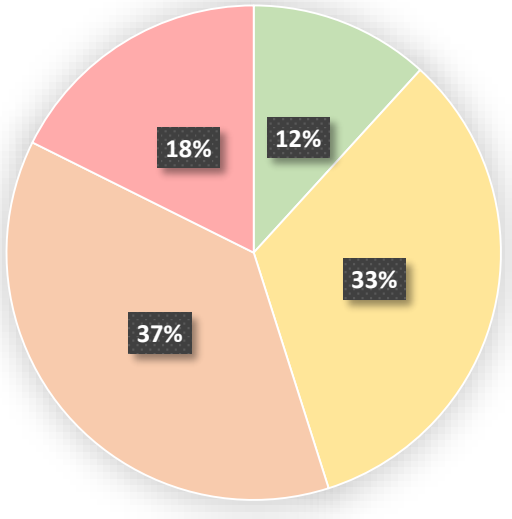


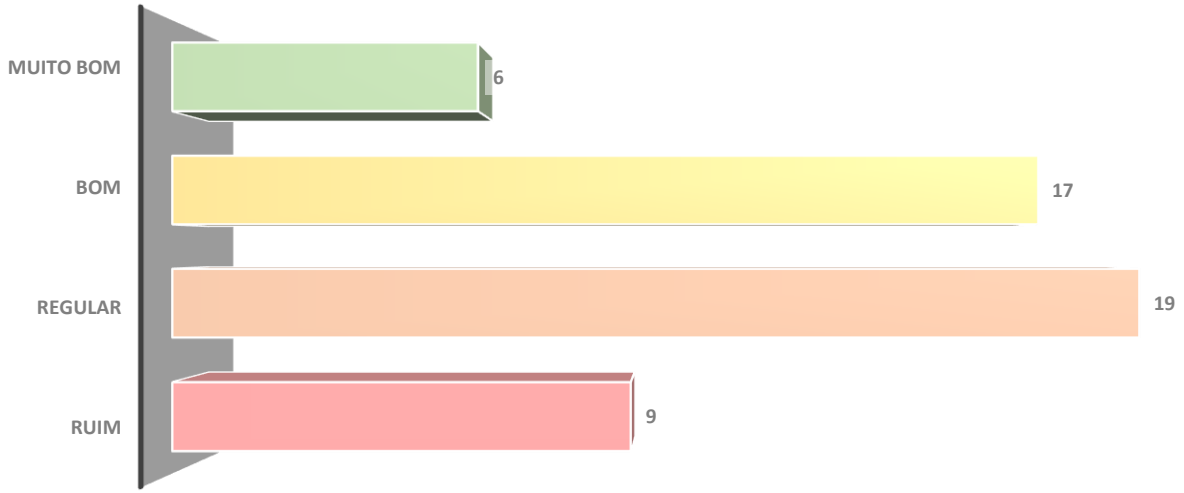
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



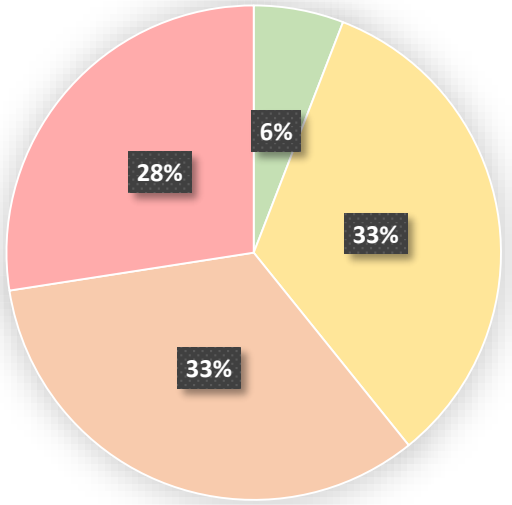


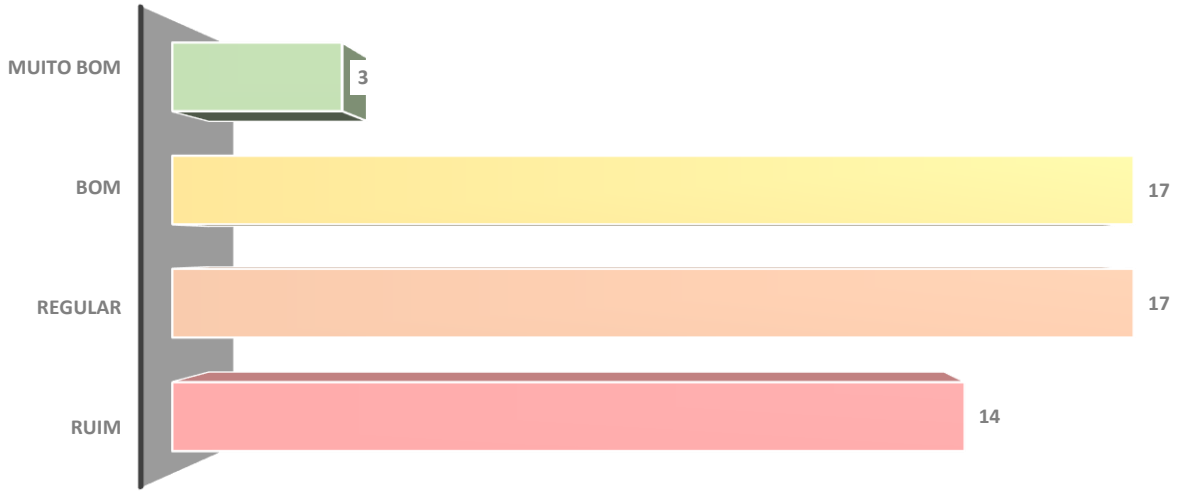
SALAS DE AULA : limpeza e ventilação.



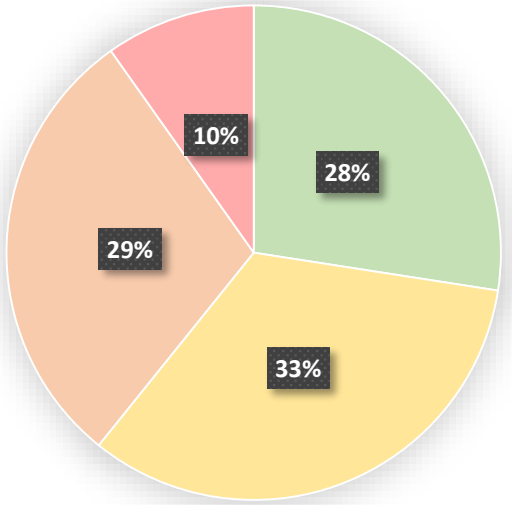


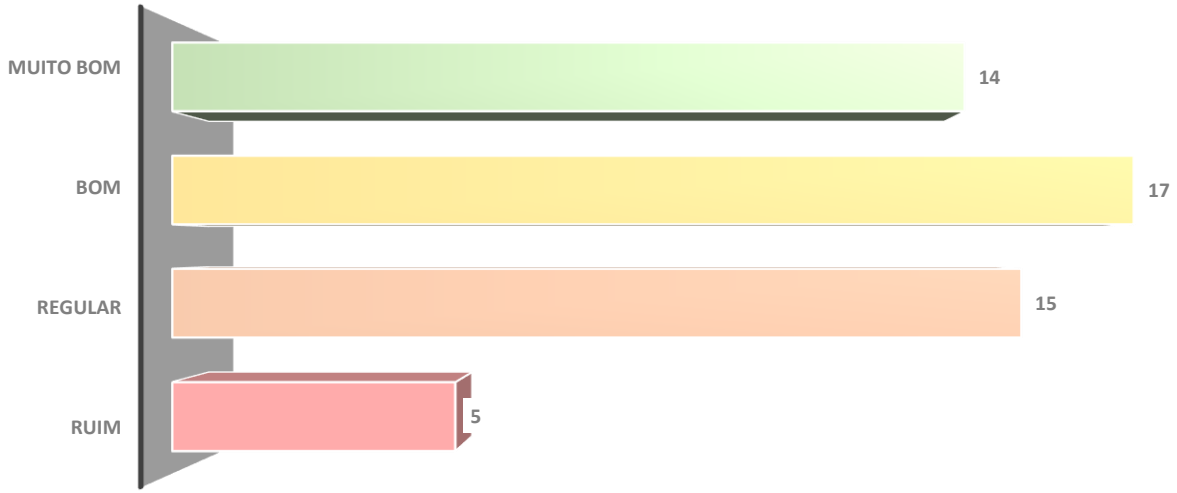
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



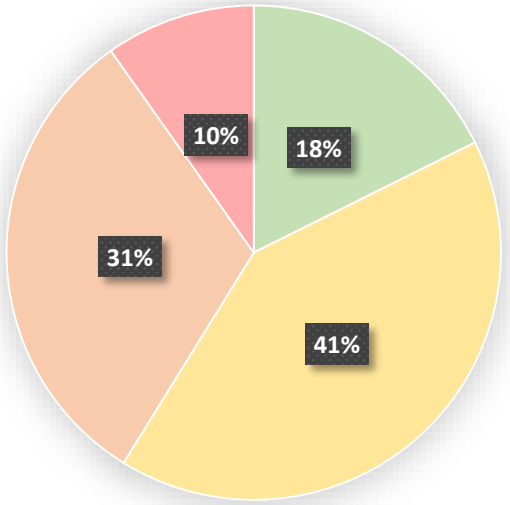


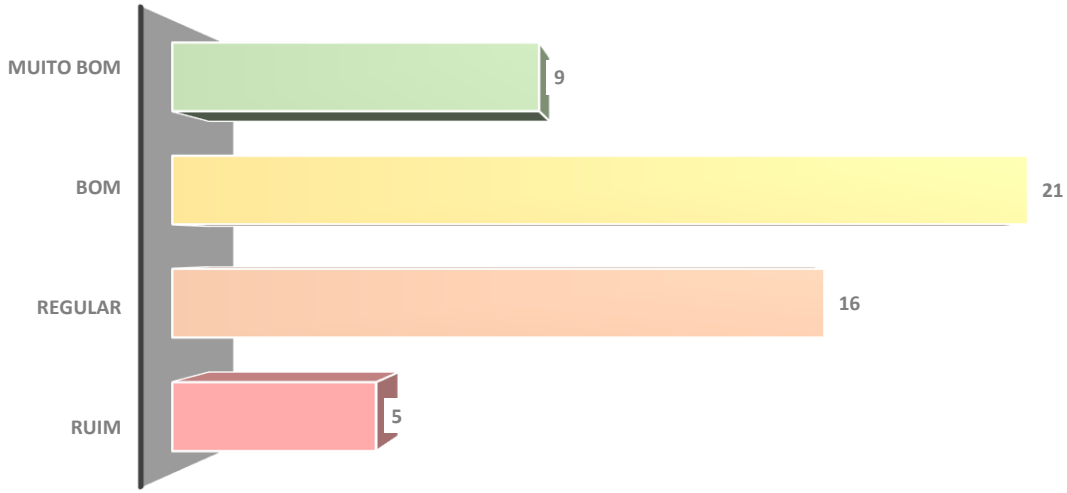
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



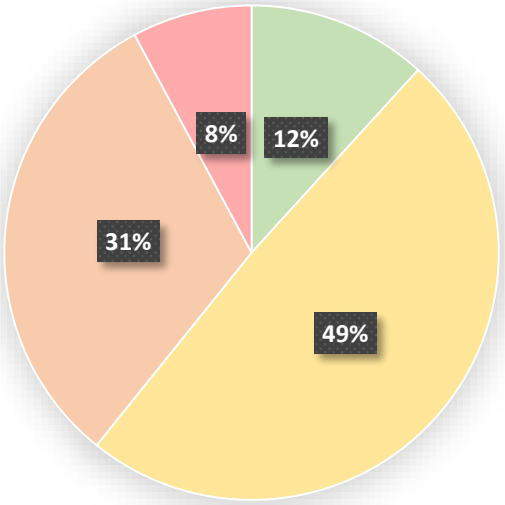


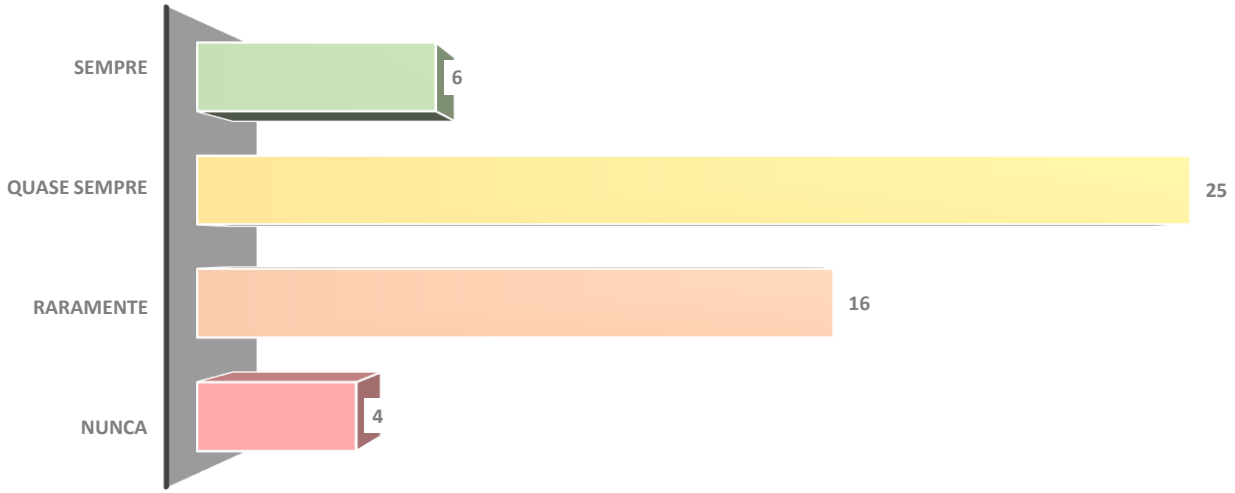
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



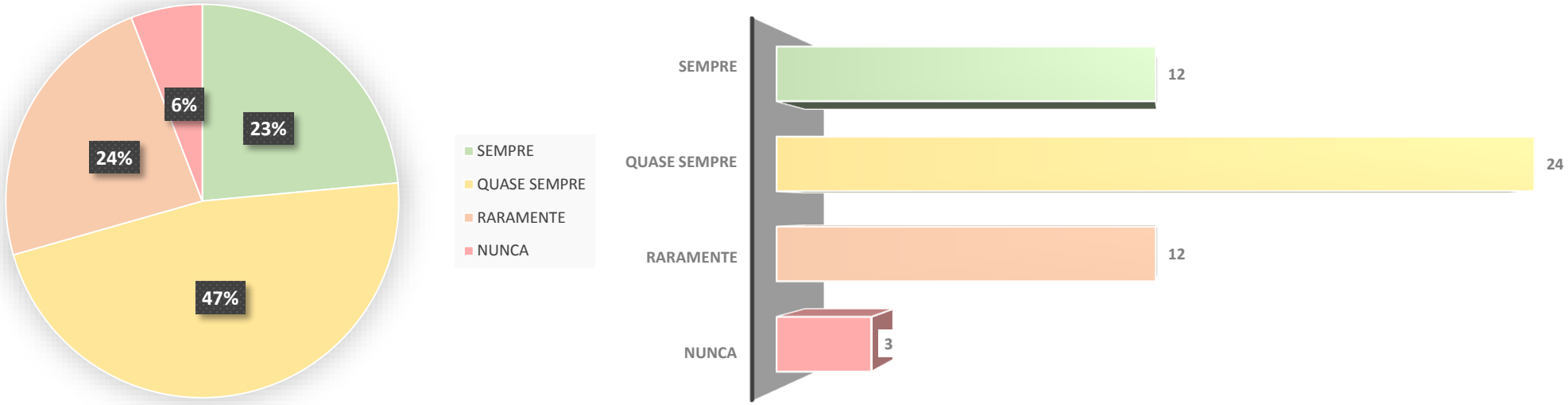


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?

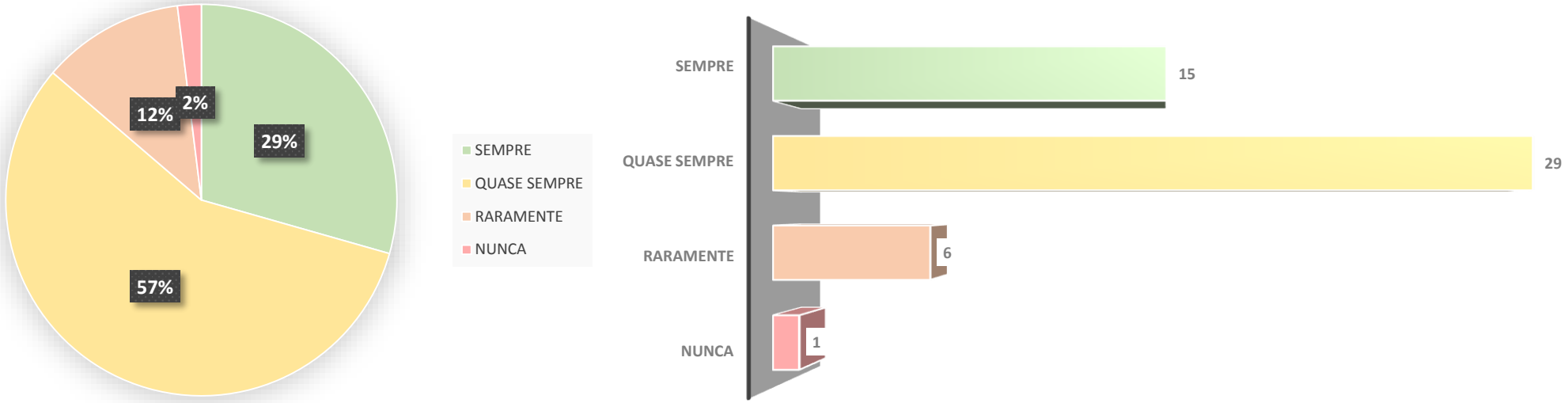




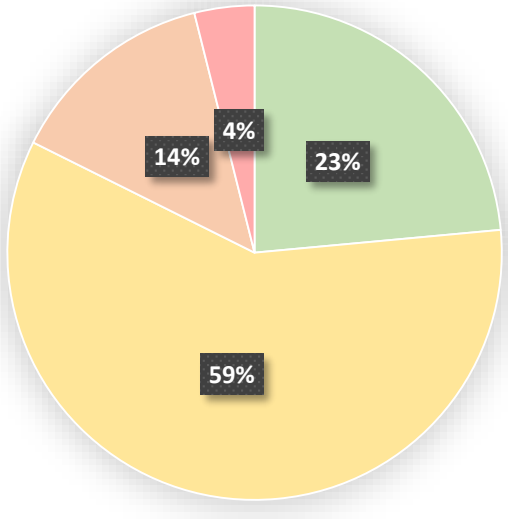
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?

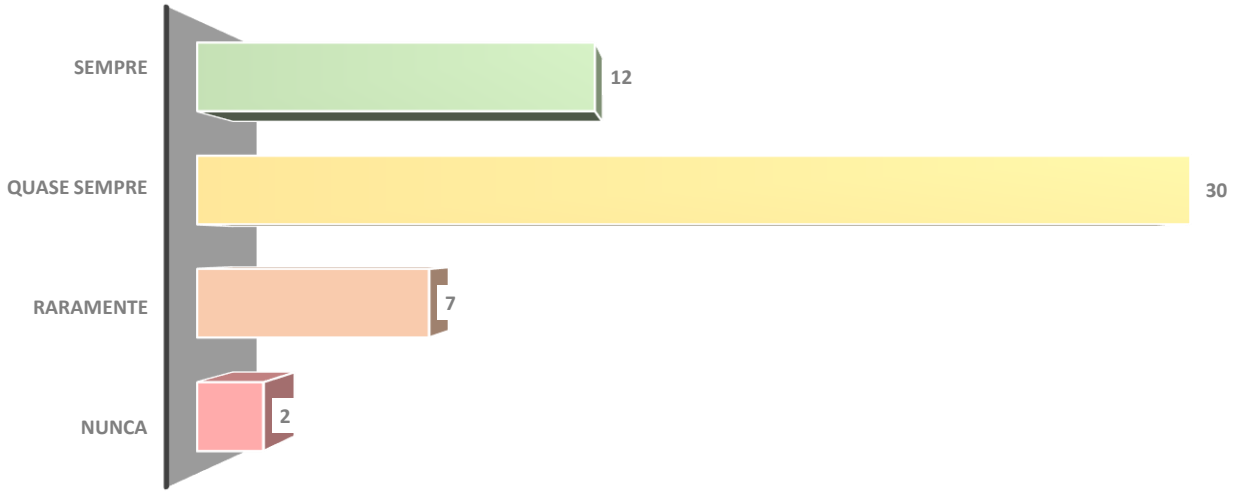


O COORDENADOR: é acessível ao aluno?

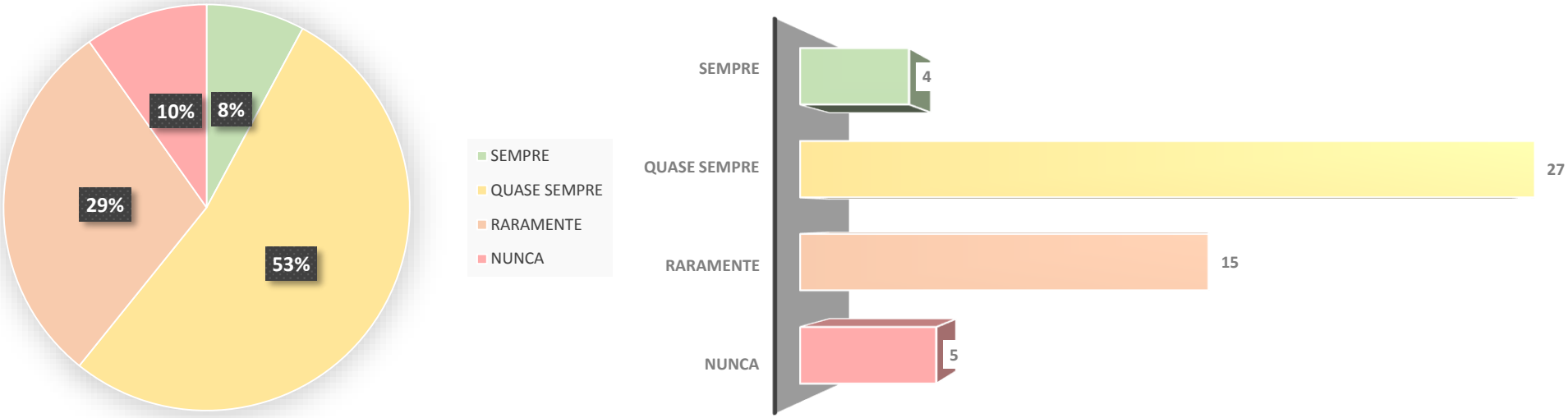


O COORDENADOR: é acessível ao aluno?

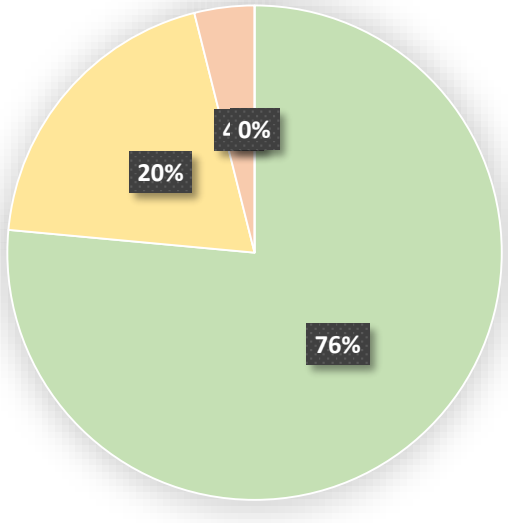


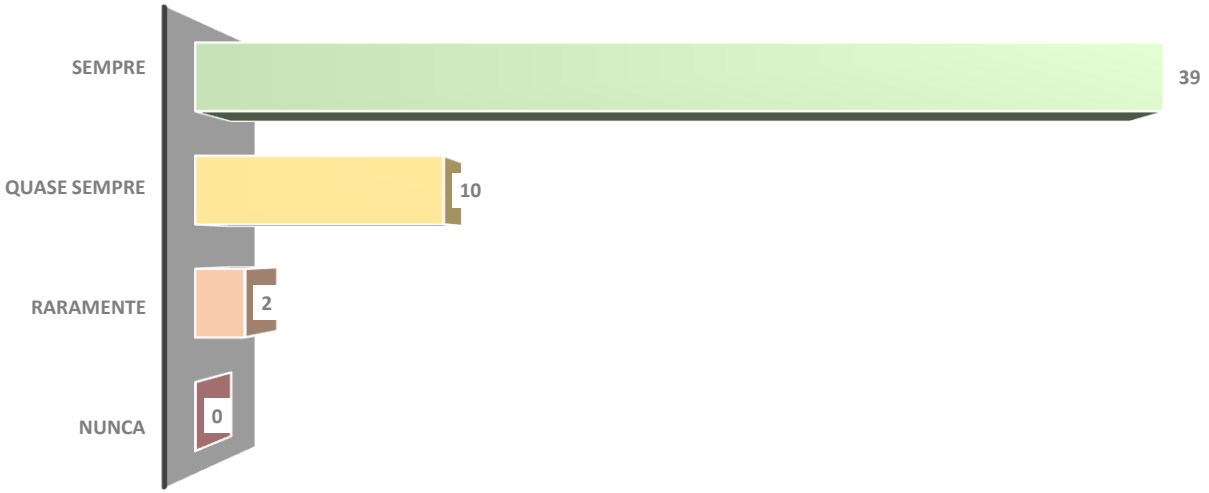


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?

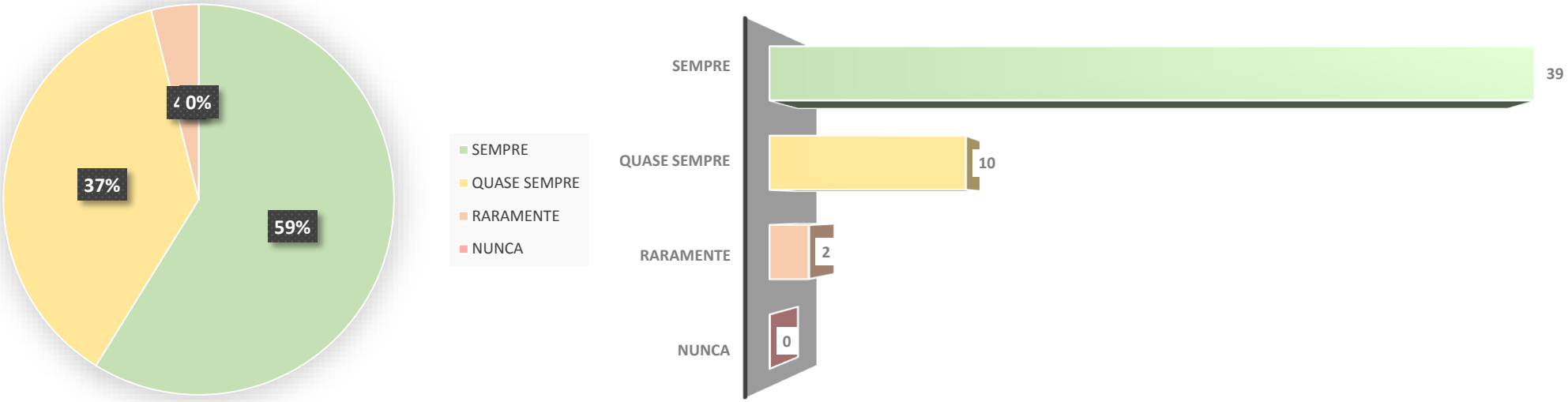


OS PROFESSORES: apresentam o plano de ensino no início do semestre?

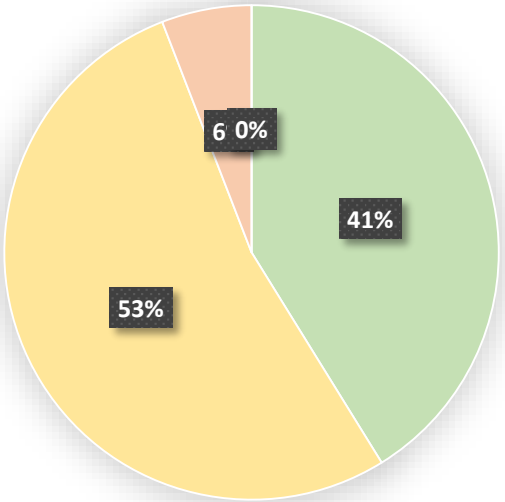


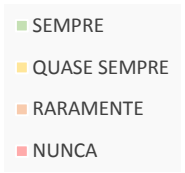


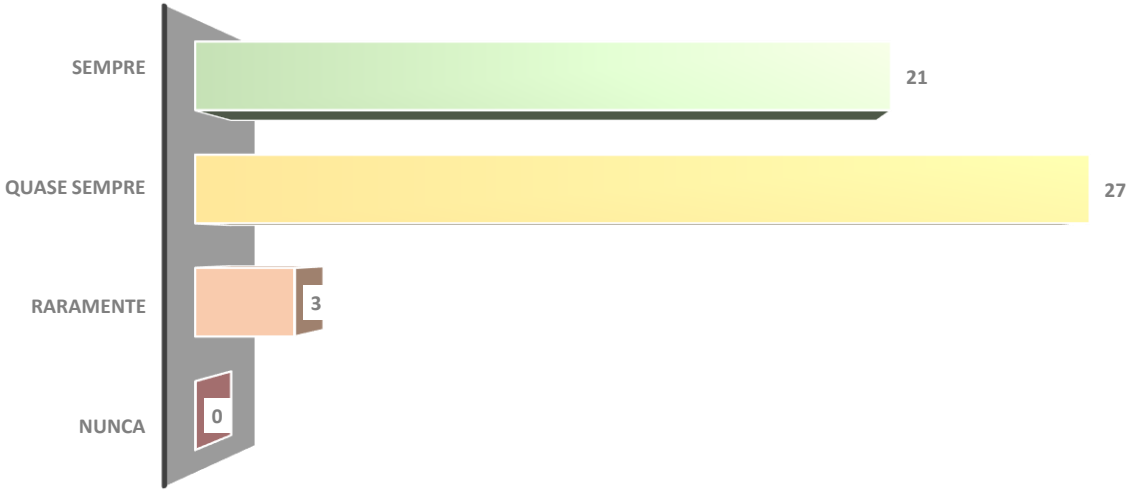
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



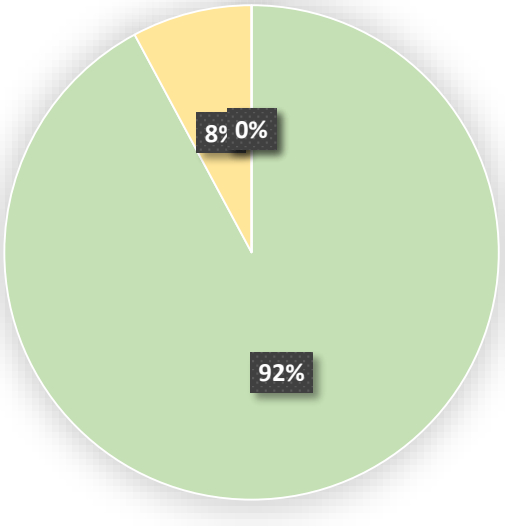
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?

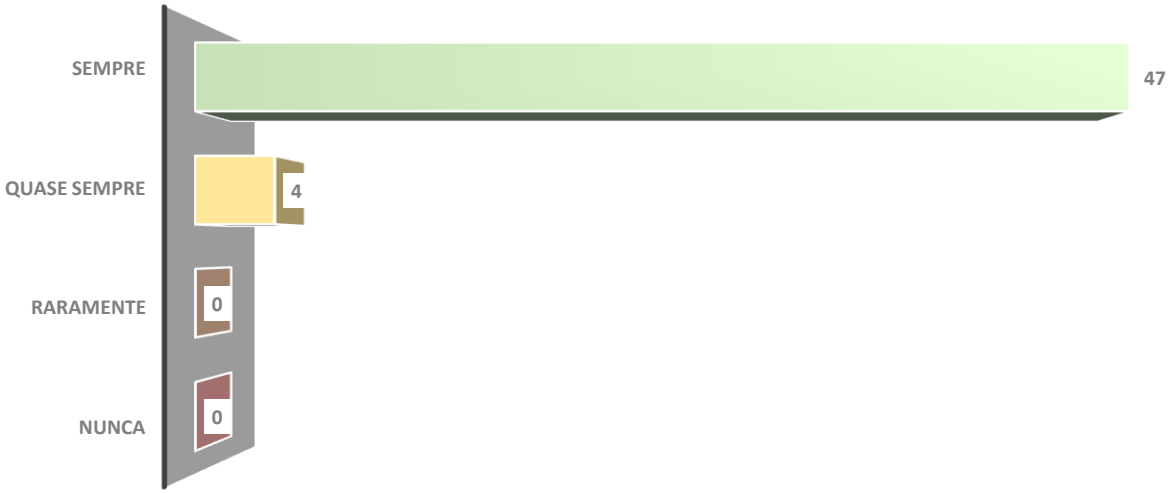




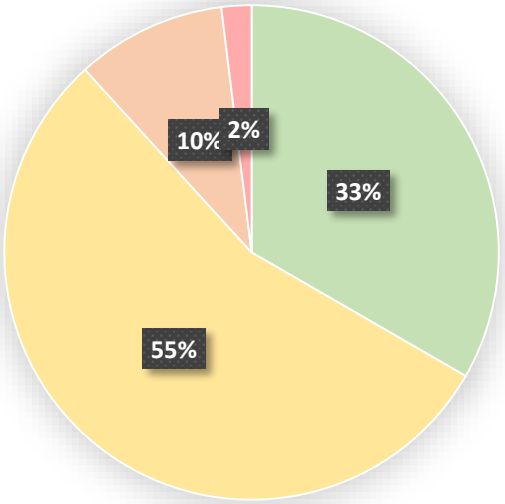


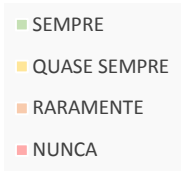
OS PROFESSORES: fazem chamada?

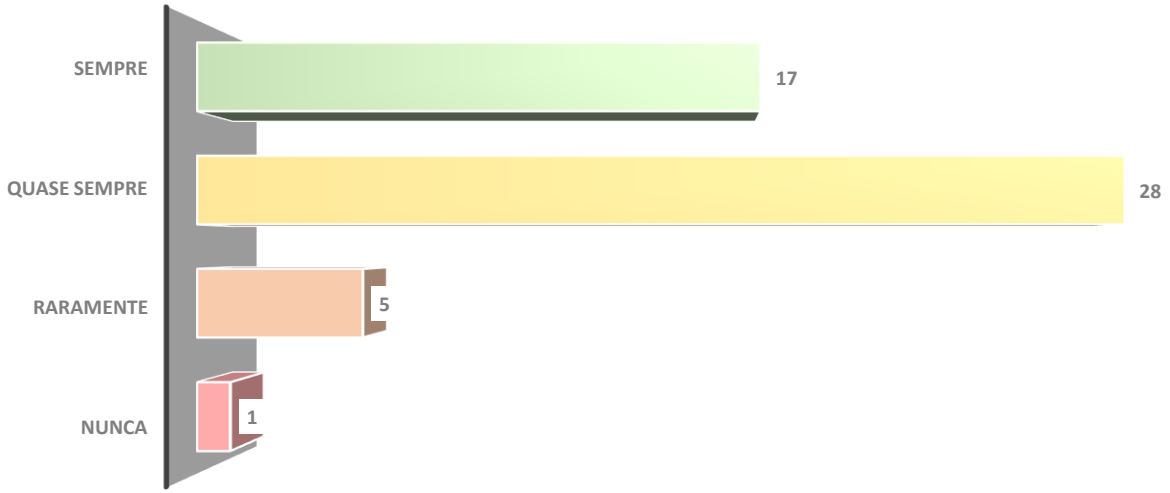




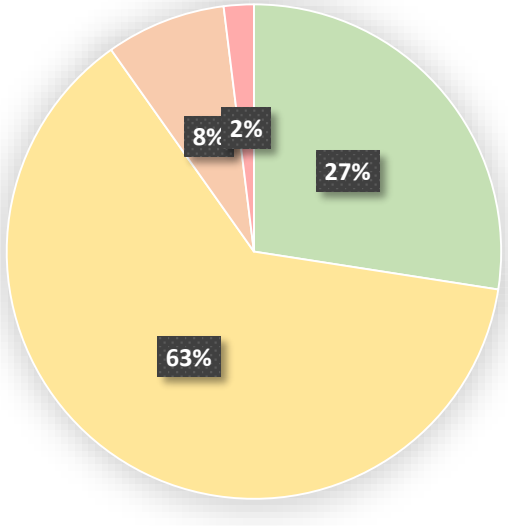
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?

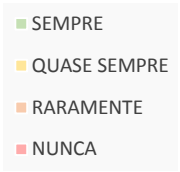


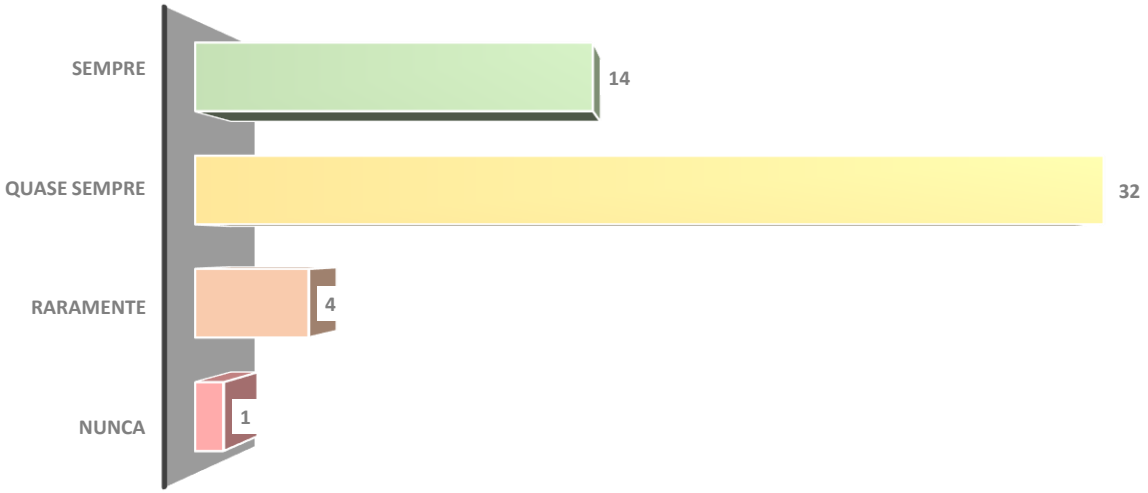




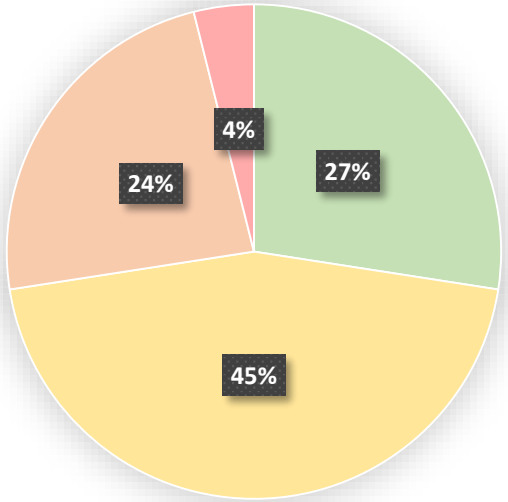
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?

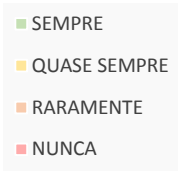


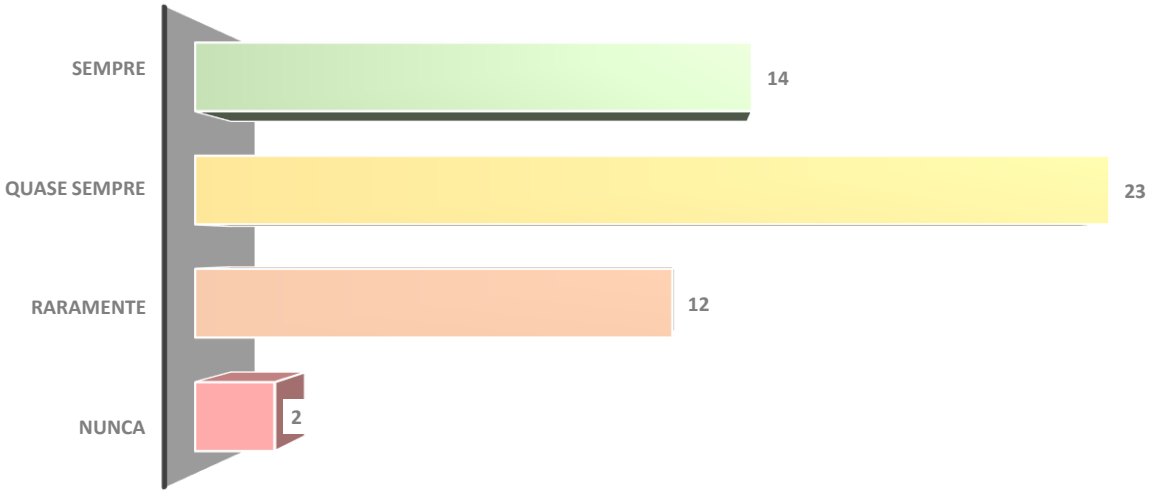




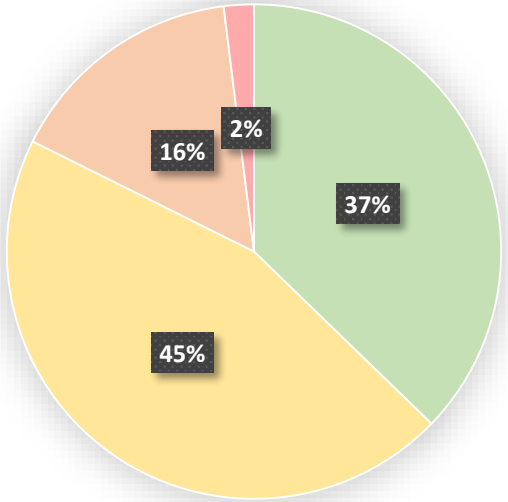
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?

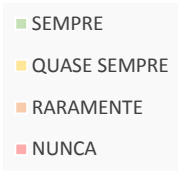


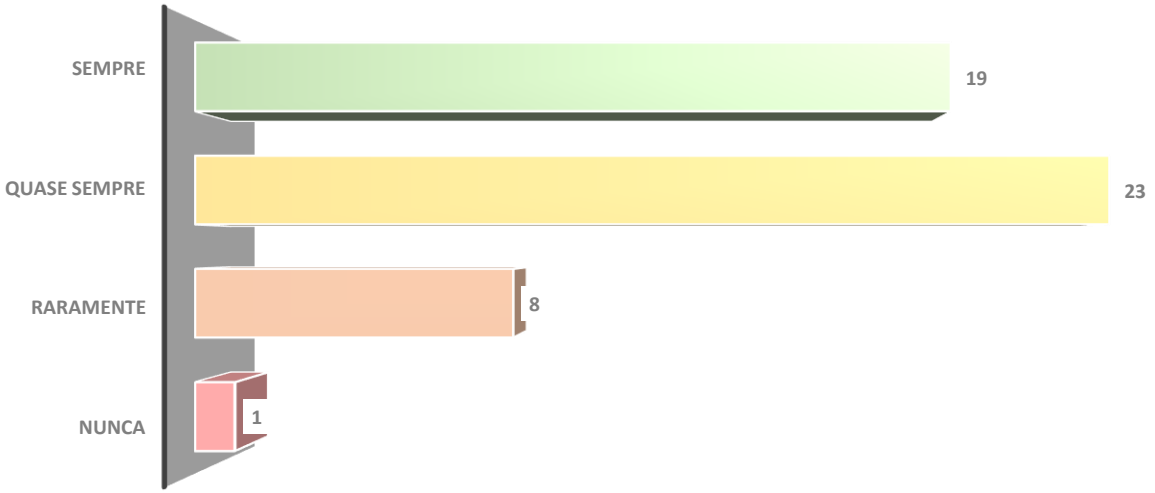




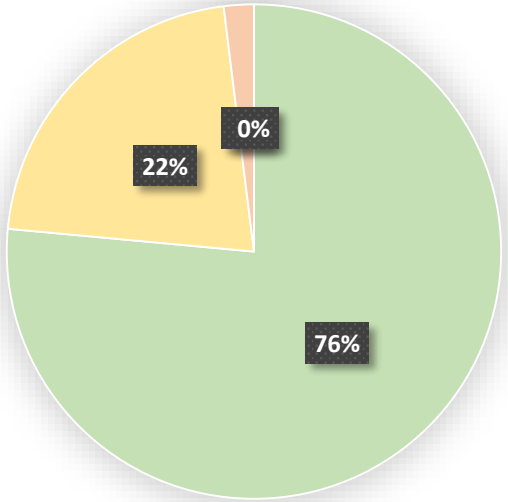
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?

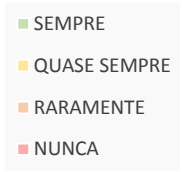


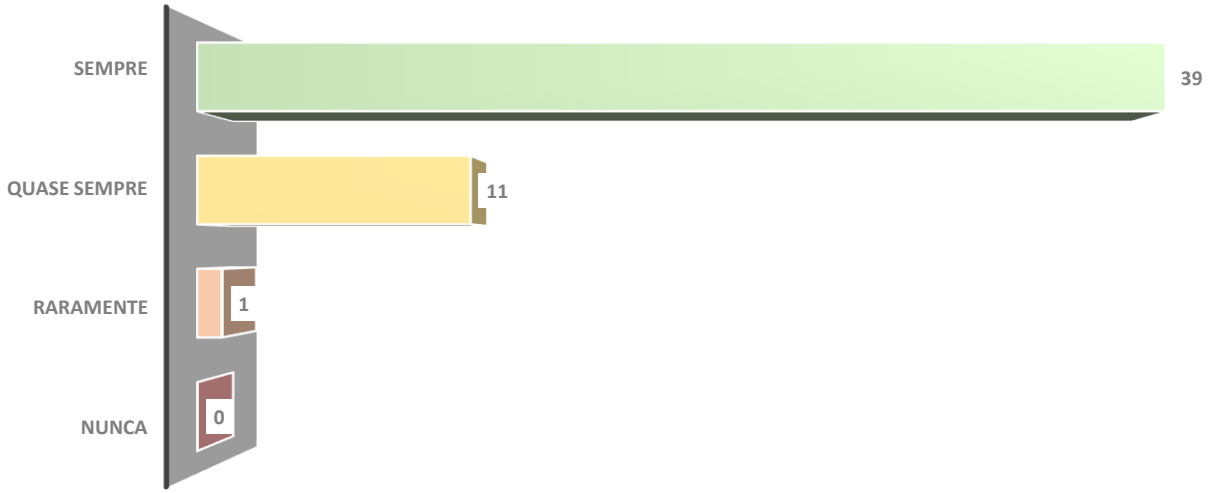




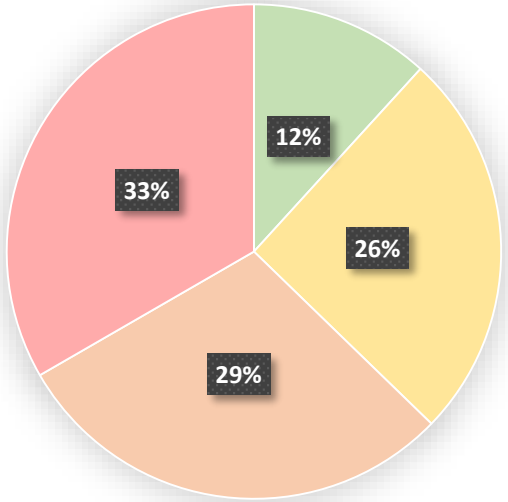
Você acessa o aluno online frequentemente?

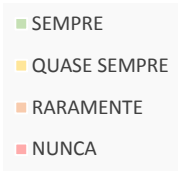


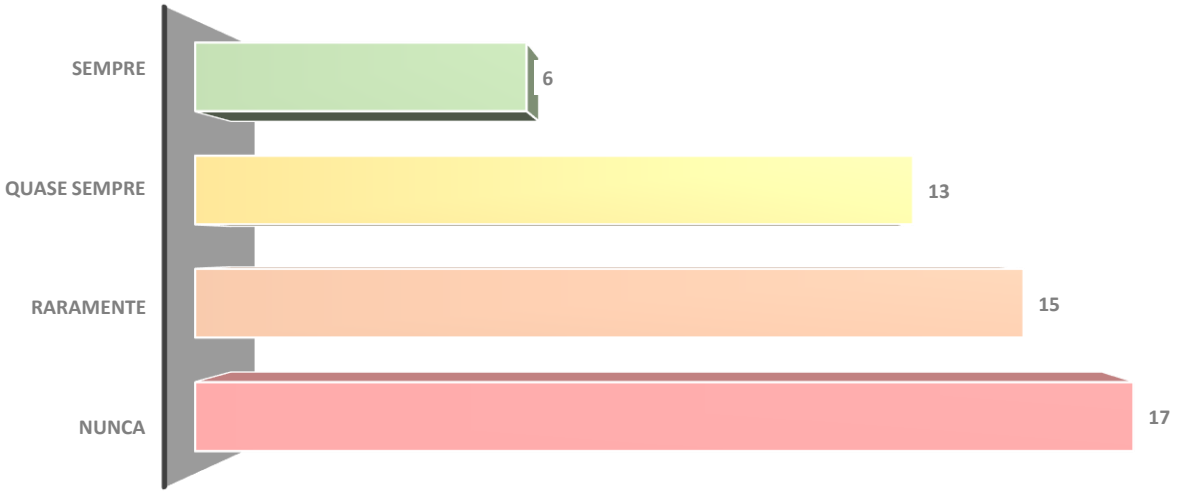




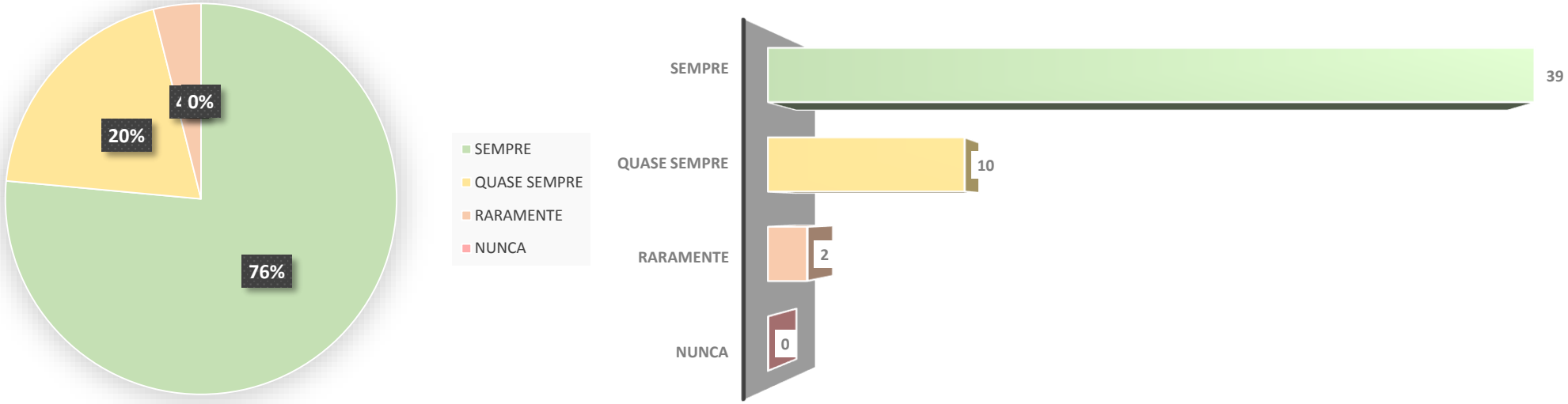
Você acessa o Office365 (email) frequentemente?



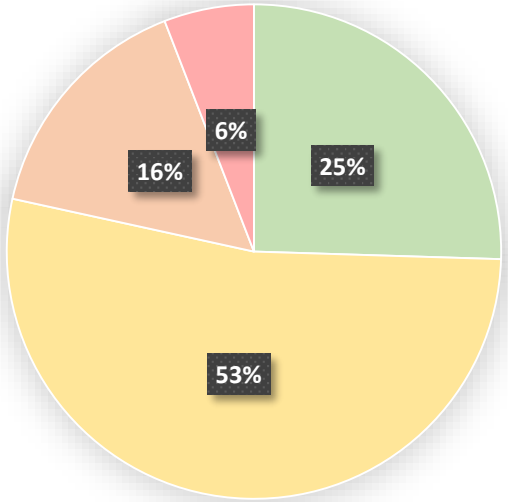


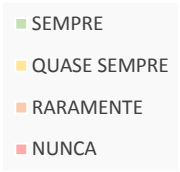


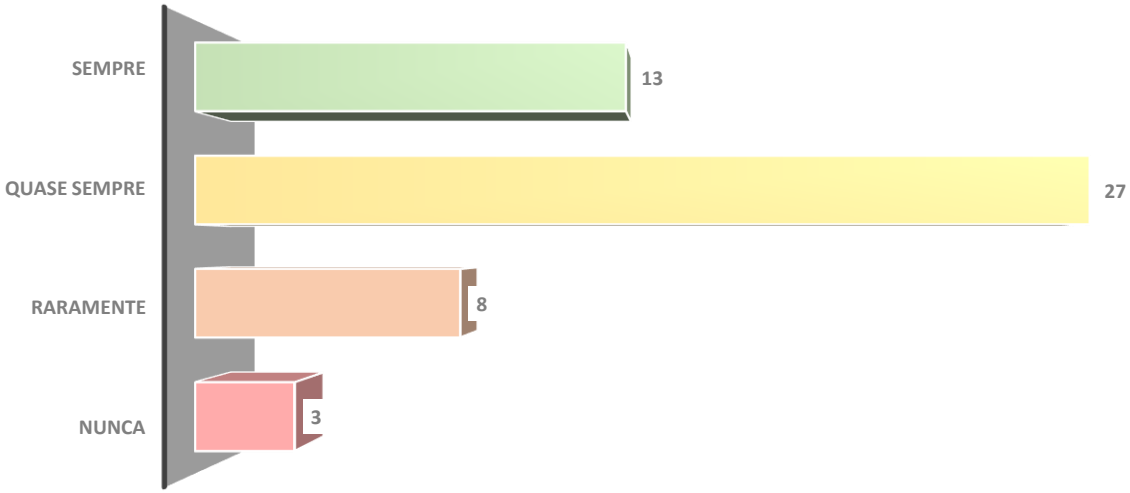
Você acessa o portal frequentemente?



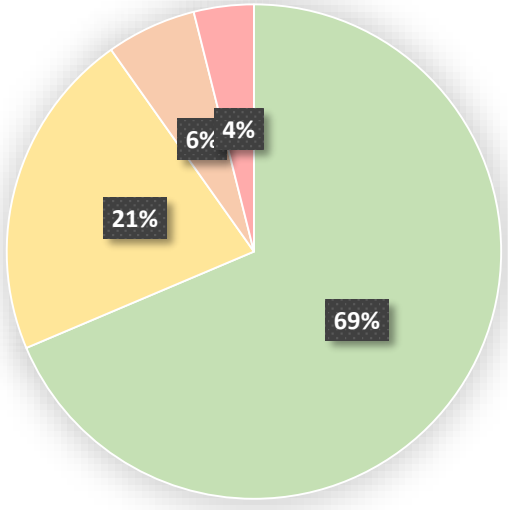
Você se sente apto para utilizar os recursos de TI?

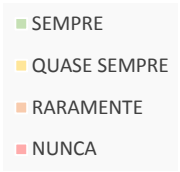


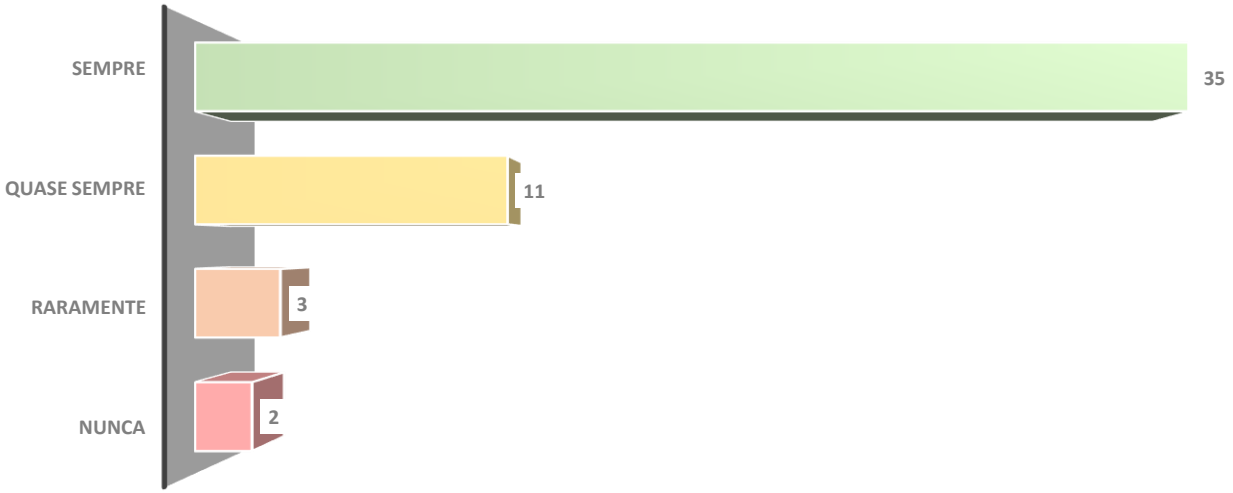




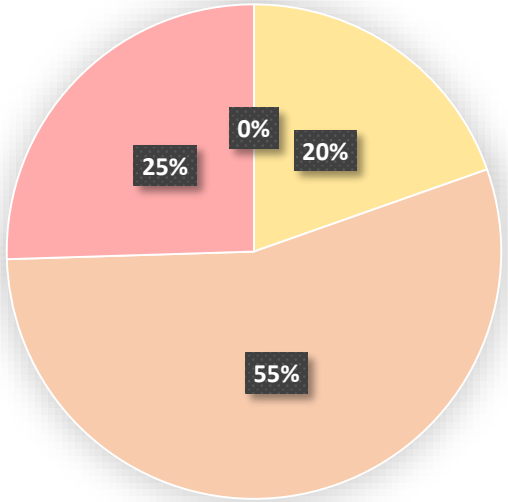
Você utiliza o Moodlerooms (AVA) frequentemente?

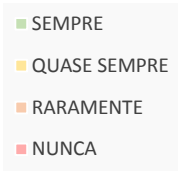


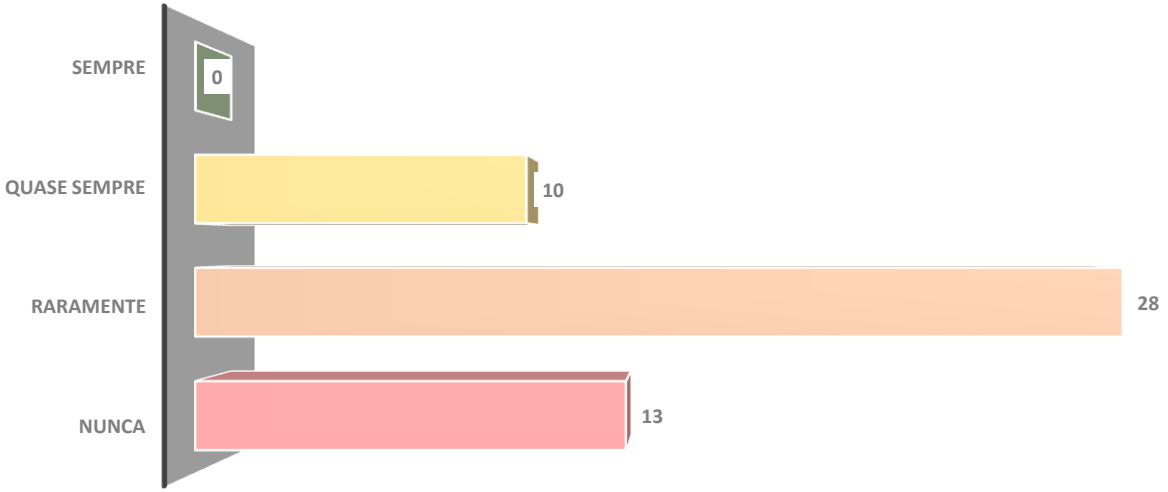




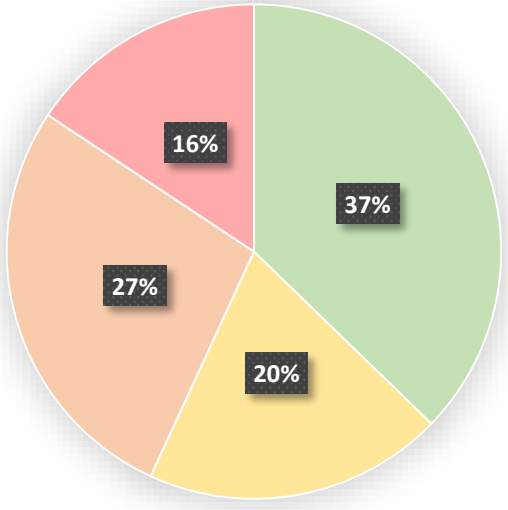
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?

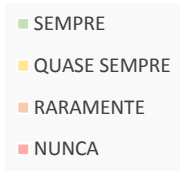


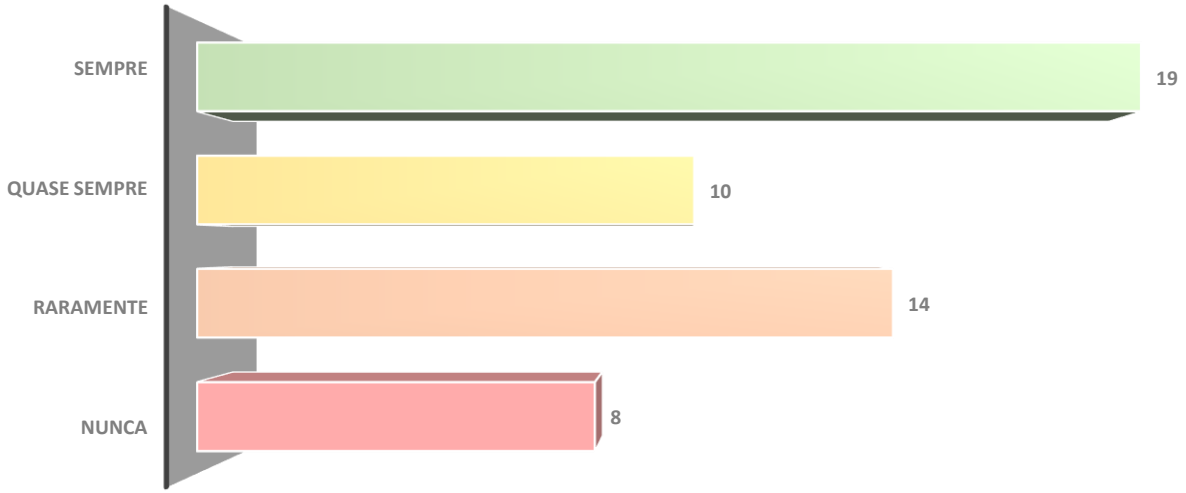




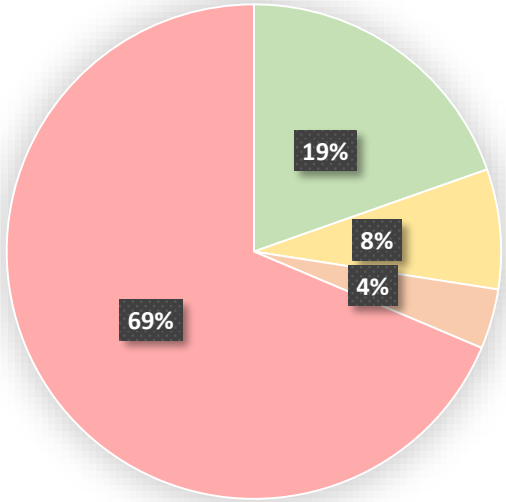
Você utiliza o recurso de internet frequentente?

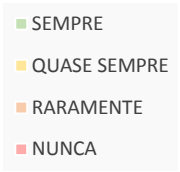


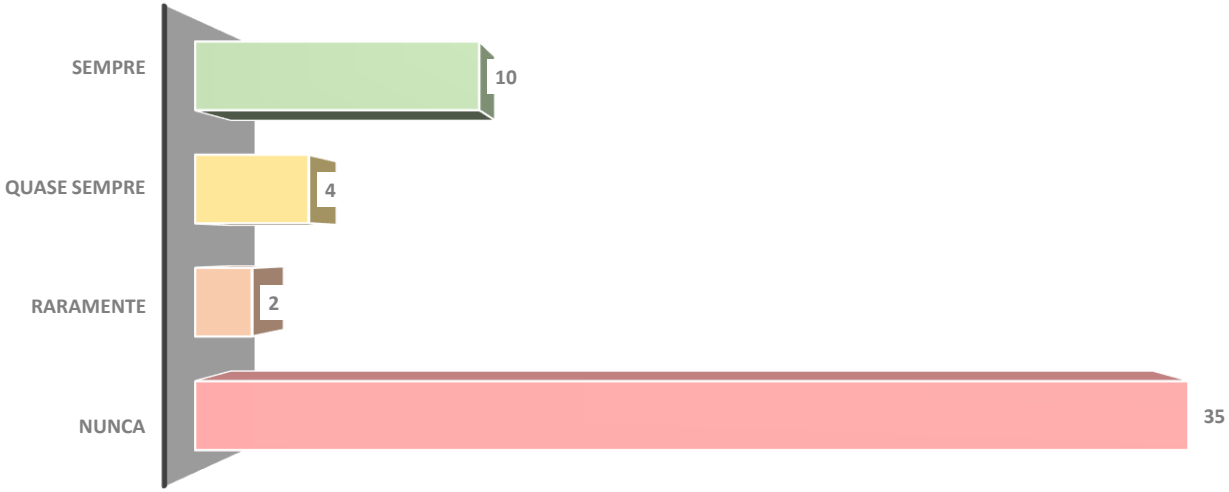




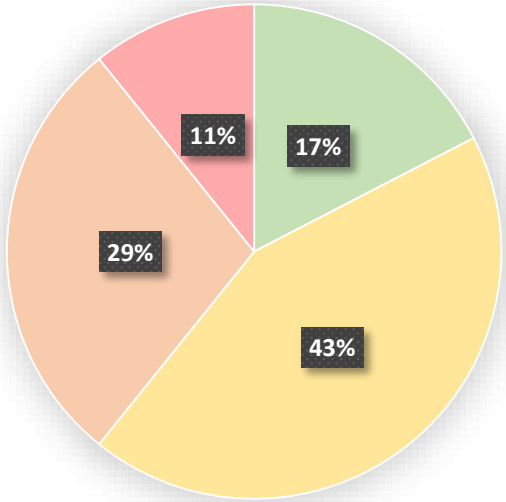
Você utiliza o recurso de WIFI frequentemente?

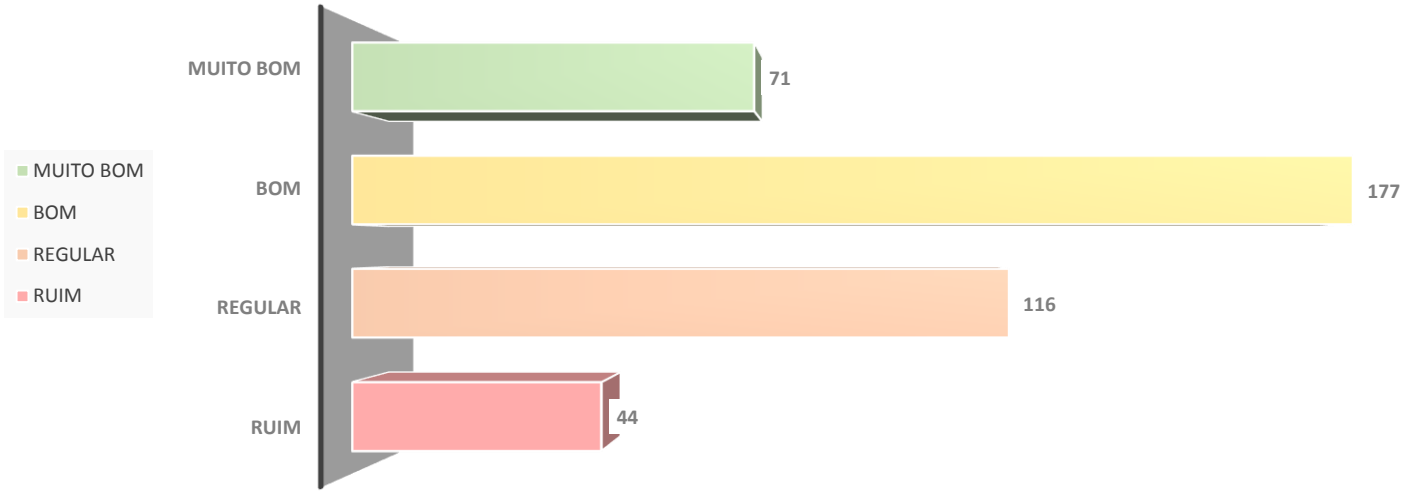




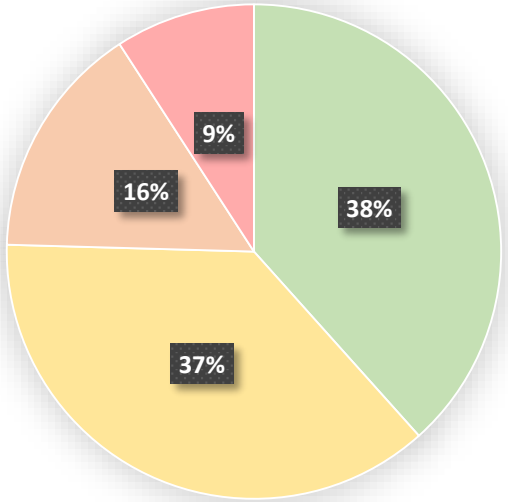


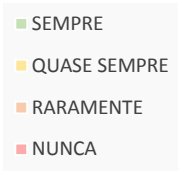
QUESTÕES OBJETIVAS - Qualitativas

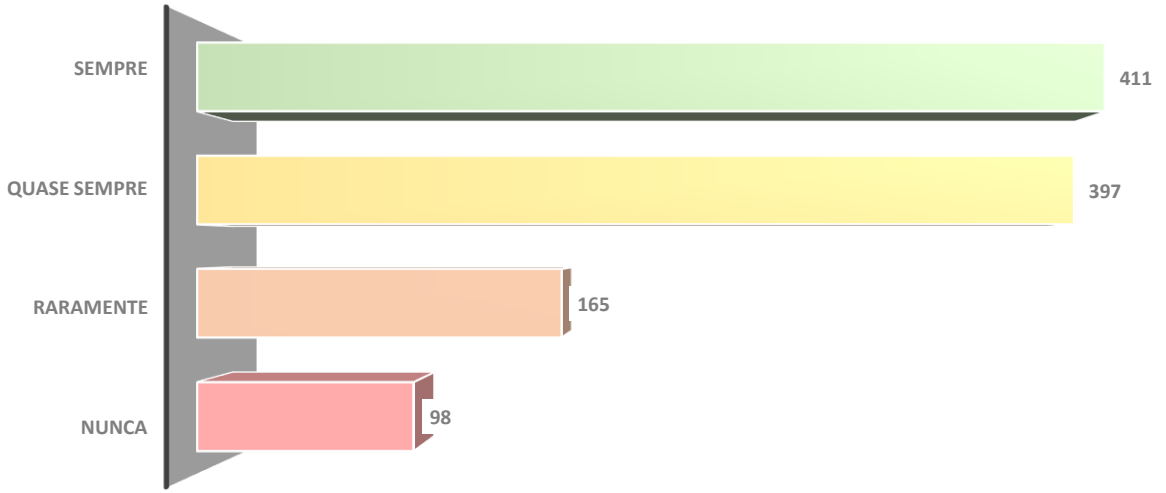




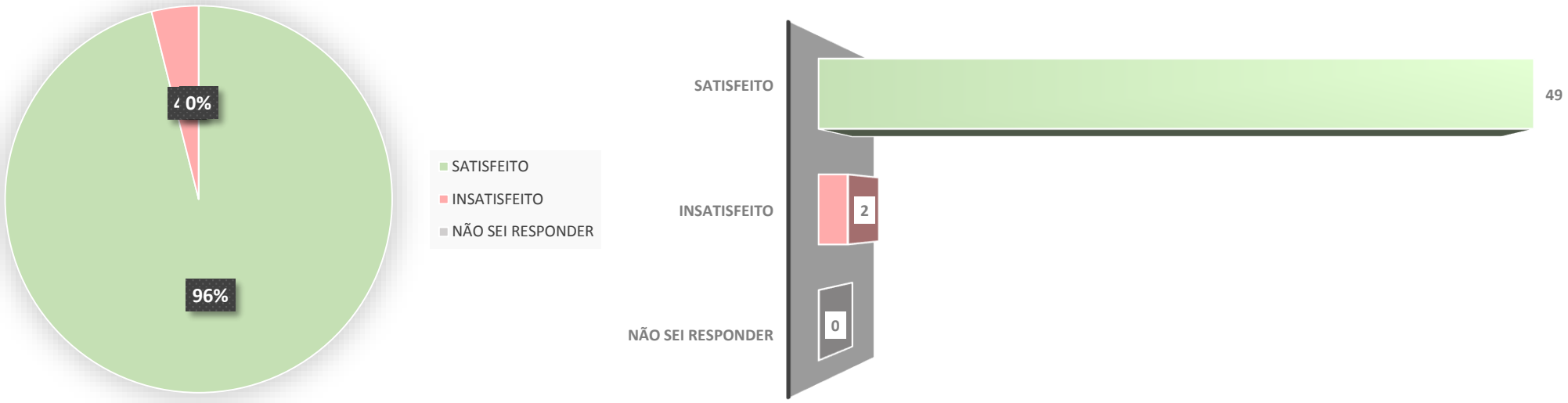
QUESTÕES OBJETIVAS - Periodicidade



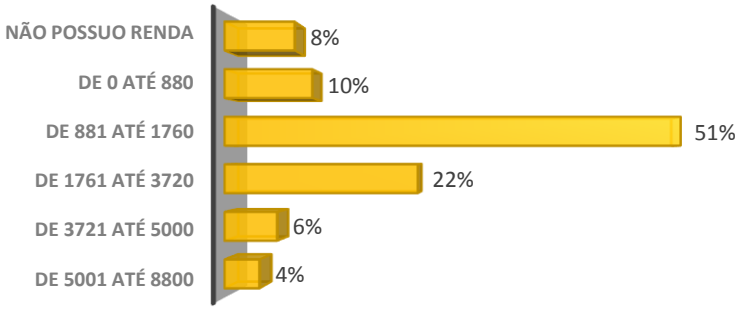


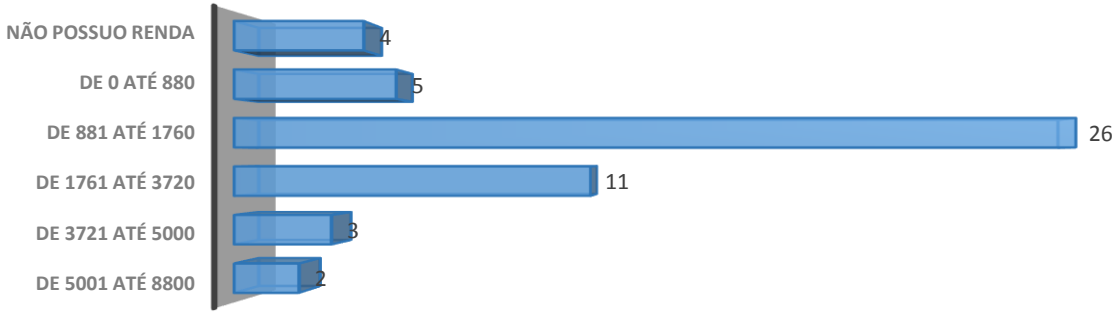


O CURSO - Em relação ao seu curso, você se considera:

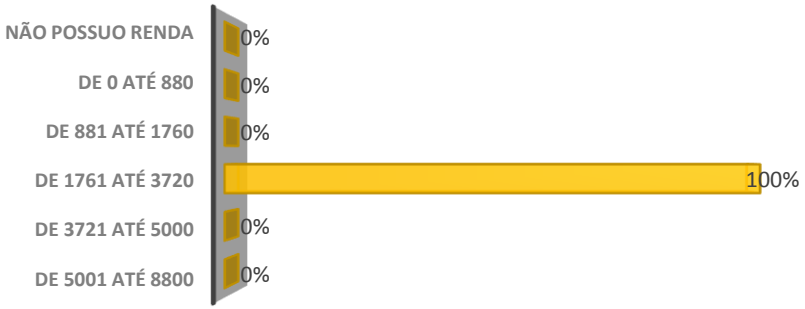


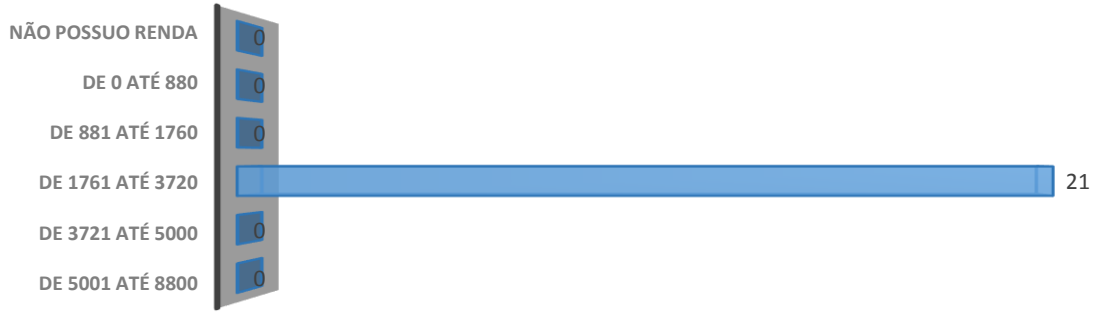
Qual a sua renda mensal atual?



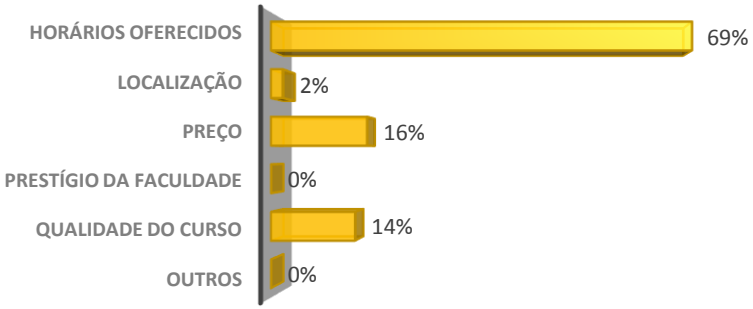


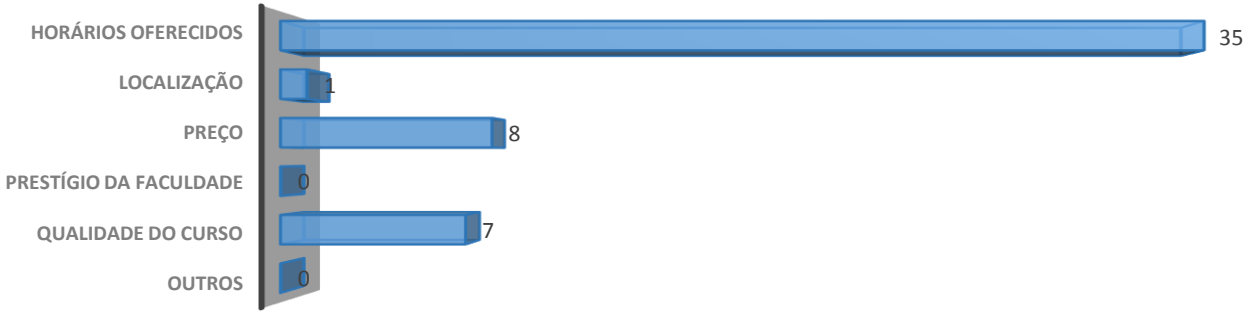
Qual a renda mensal da sua família?



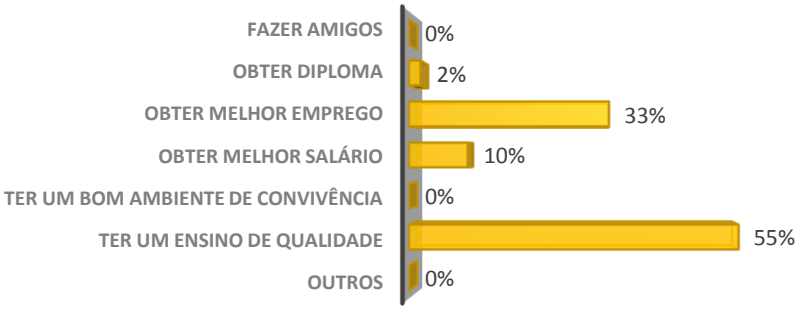


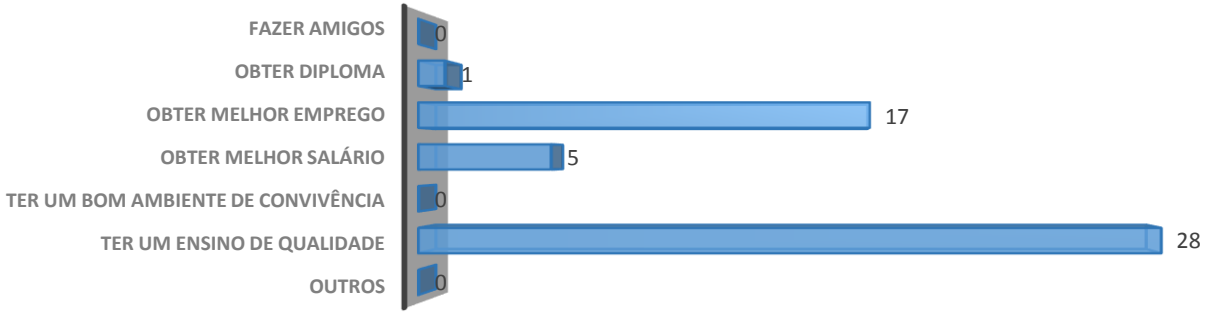
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



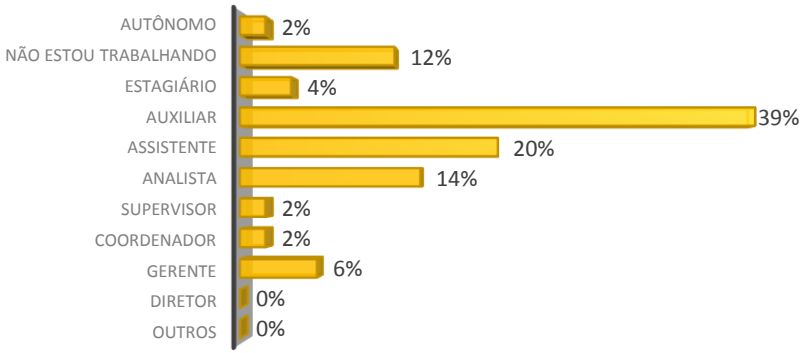


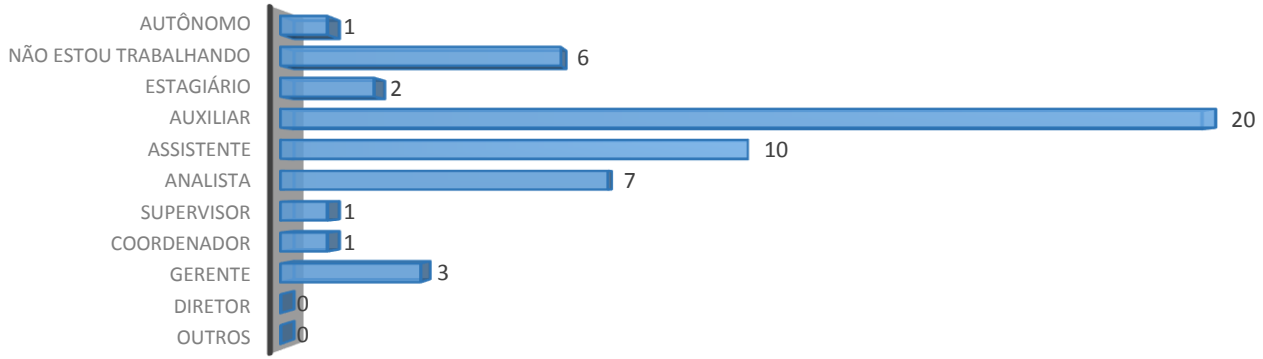
O que é mais importante para você ao cursar uma faculdade?



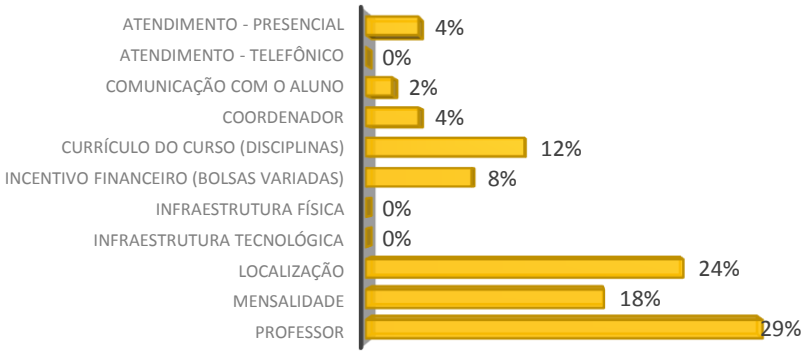


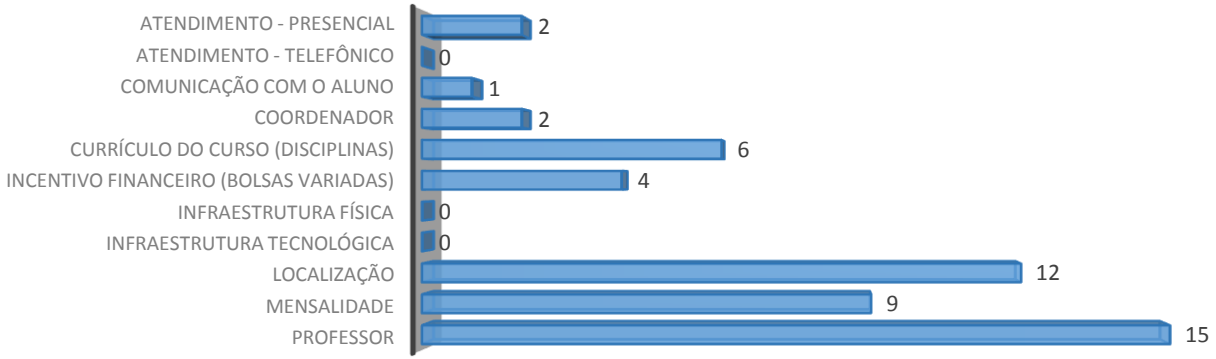
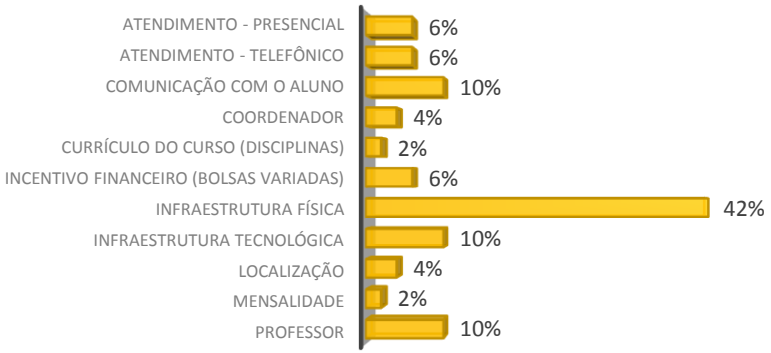
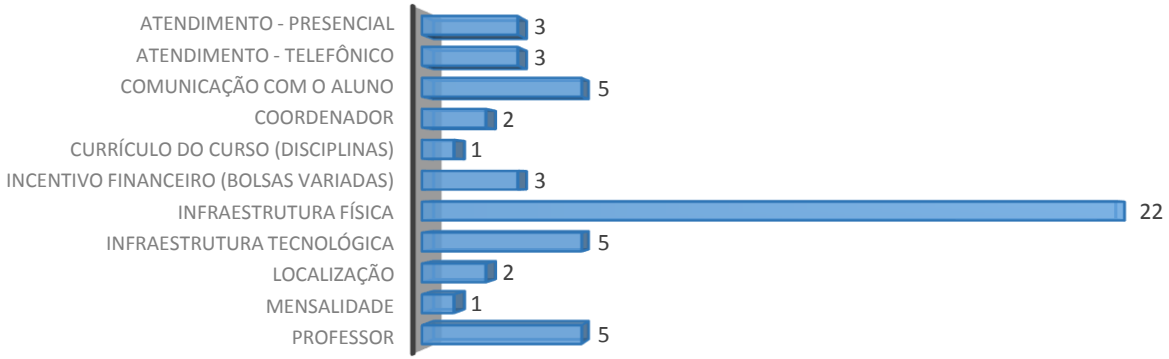
Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.