



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	209 29%	369 52%	116 16%	19 3%	713
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	211 30%	369 52%	120 17%	13 2%	713
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	113 16%	365 51%	193 27%	42 6%	713
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	135 19%	363 51%	176 25%	39 5%	713
SALAS DE AULA : limpeza e ventilação.	82 13%	207 33%	204 32%	140 22%	633
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	65 10%	233 37%	240 38%	95 15%	633
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	108 15%	285 40%	247 35%	73 10%	713
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	85 12%	293 41%	249 35%	86 12%	713

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	116 18%	288 45%	186 29%	43 7%	633
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	125 27%	239 52%	82 18%	12 3%	458
O COORDENADOR: é acessível ao aluno?	226 36%	257 41%	112 18%	38 6%	633
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	187 26%	317 44%	158 22%	51 7%	713
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	70 15%	236 52%	117 26%	35 8%	458
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	458 64%	214 30%	27 4%	14 2%	713
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	337 53%	267 42%	21 3%	8 1%	633
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	296 42%	364 51%	42 6%	11 2%	713
OS PROFESSORES: fazem chamada?	543 86%	73 12%	14 2%	3 0%	633
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	201 32%	371 59%	52 8%	9 1%	633
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	213 34%	357 56%	50 8%	13 2%	633
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	148 25%	287 49%	119 20%	36 6%	590
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	157 25%	326 52%	121 19%	29 5%	633
Você acessa o aluno online frequentemente?	245 53%	169 37%	40 9%	4 1%	458
Você acessa o Office365 (email) frequentemente?	76 17%	98 21%	121 26%	163 36%	458
Você acessa o portal frequentemente?	250 55%	159 35%	46 10%	3 1%	458
Você se sente apto para utilizar os recursos de TI?	120 26%	223 49%	90 20%	25 5%	458
Você utiliza o Moodlerooms (AVA) frequentemente?	221 48%	160 35%	57 12%	20 4%	458
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	41 9%	95 21%	193 42%	129 28%	458
Você utiliza o recurso de internet frequente?	164 36%	126 28%	107 23%	61 13%	458
Você utiliza o recurso de WIFI frequentemente?	80 17%	63 14%	84 18%	231 50%	458

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	1.008 18%	2.484 45%	1.545 28%	507 9%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	4.274 36%	4.689 40%	1.839 16%	938 8%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	400	63%
Localização	35	6%
Preço	106	17%
Prestígio da Faculdade	7	1%
Qualidade do curso	76	12%
Outros	9	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	33	5%
Obter melhor emprego	244	39%
Obter melhor salário	85	13%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	262	41%
Outros	9	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	17	3%
Não estou trabalhando	83	13%
Estagiário	17	3%
Auxiliar	124	20%
Assistente	202	32%
Analista	116	18%
Supervisor	14	2%
Coordenador	15	2%
Gerente	18	3%
Diretor	3	0%
Outros	24	4%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	593	83%
INSATISFEITO	97	14%
NÃO SEI RESPONDER	23	3%

Qual a sua renda mensal atual?

Não possuo renda	27	4%
De 0 até 880	87	14%
De 881 até 1760	265	42%
De 1761 até 3720	174	27%
De 3721 até 5000	35	6%
De 5001 até 8800	11	2%

Qual a renda mensal da sua família?

Não possuo renda	9	3%
De 0 até 880	7	3%
De 881 até 1760	60	22%
De 1761 até 3720	202	73%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	14	2%
Atendimento - Telefônico	2	0%
Comunicação com o aluno	13	2%
Coordenador	32	5%
Currículo do curso (disciplinas)	67	10%
Incentivo financeiro (bolsas variadas)	47	7%
Infraestrutura física	30	4%
Infraestrutura Tecnológica	14	2%
Localização	204	29%
Mensalidade	125	18%
Professor	147	21%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	93	13%
Atendimento - Telefônico	50	7%
Comunicação com o aluno	98	14%
Coordenador	59	8%
Currículo do curso (disciplinas)	22	3%
Incentivo financeiro (bolsas variadas)	49	7%
Infraestrutura física	121	17%
Infraestrutura Tecnológica	39	6%
Localização	28	4%
Mensalidade	36	5%
Professor	101	15%

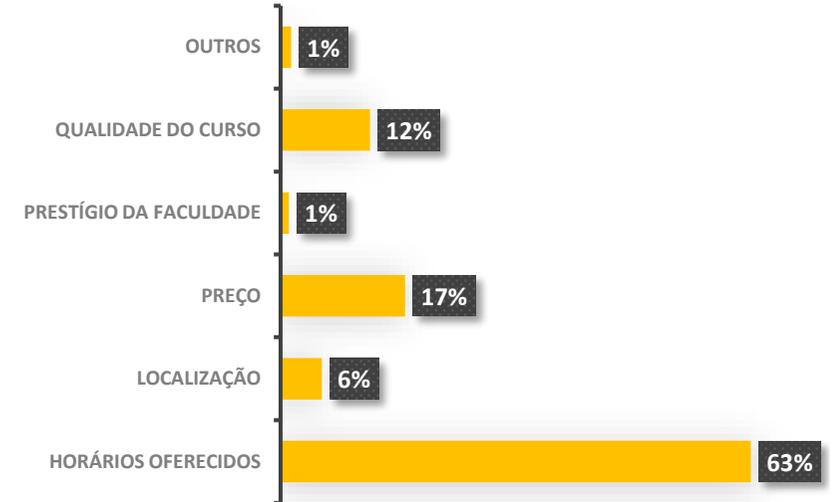
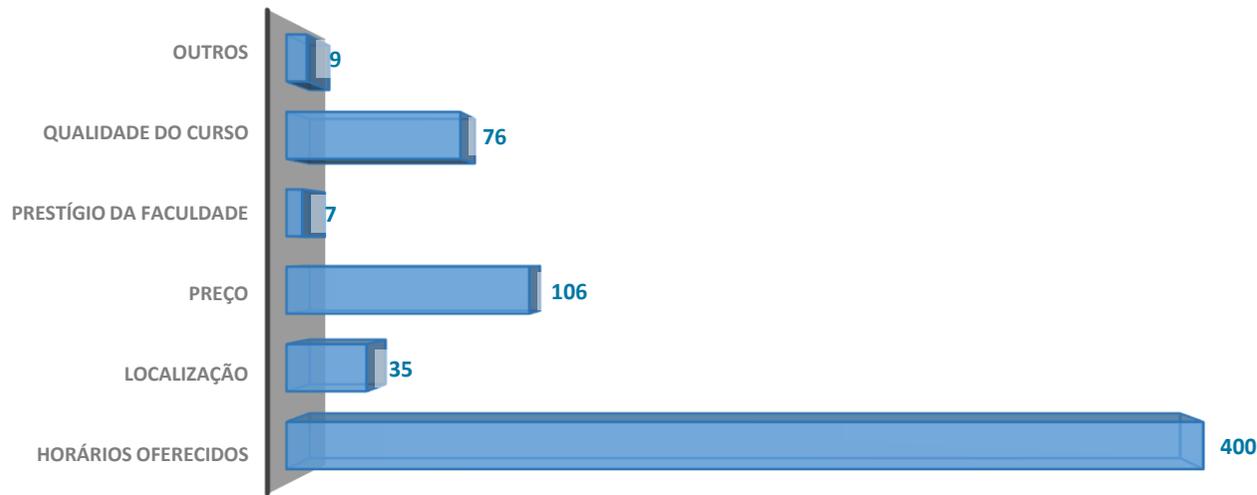
ÍNDICE DE ADESAO:

713

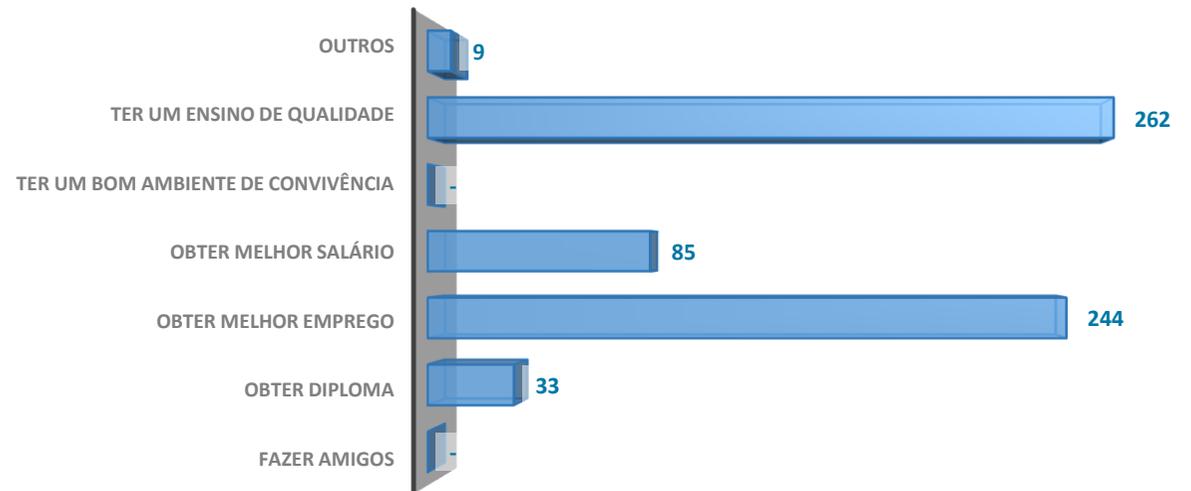
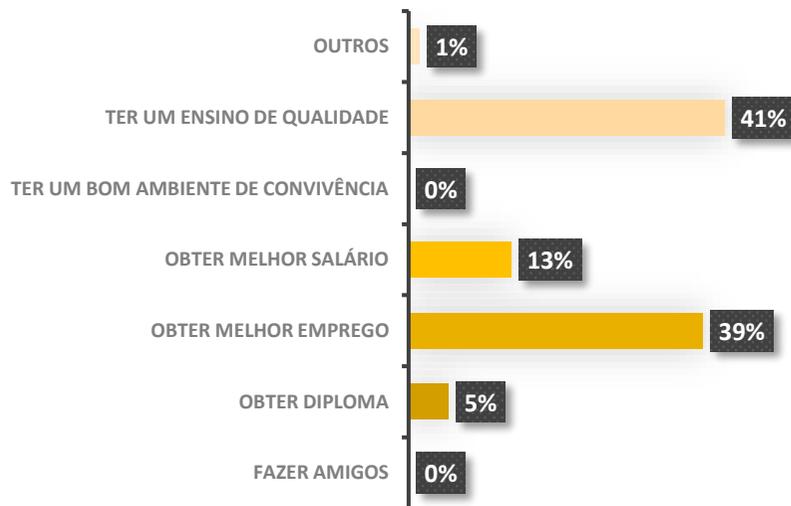
51,86%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

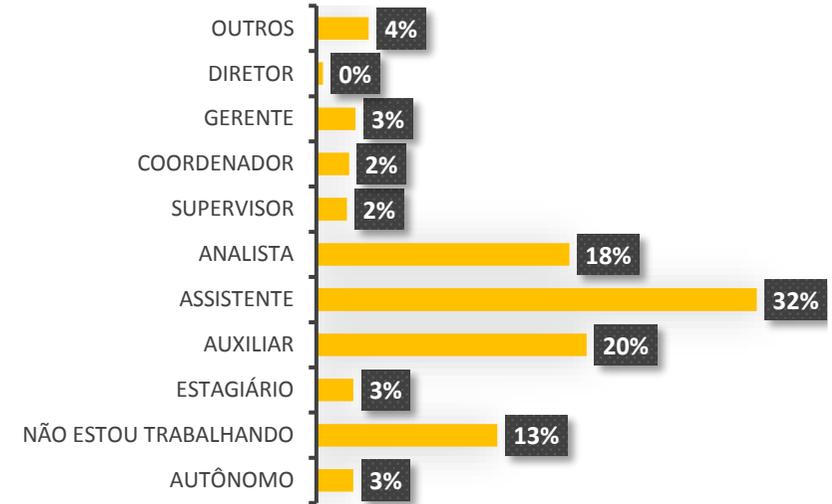
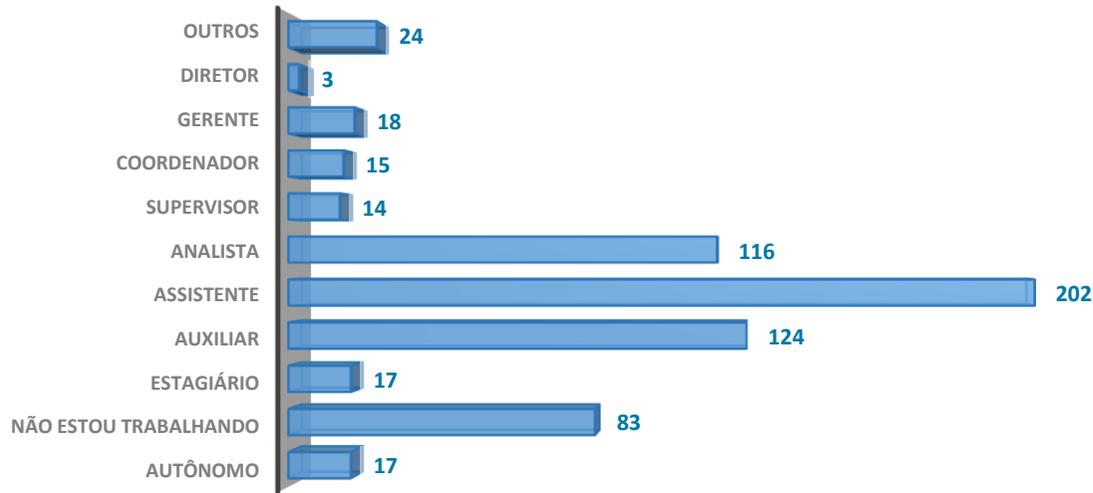


O que é mais importante para você ao cursar uma faculdade?

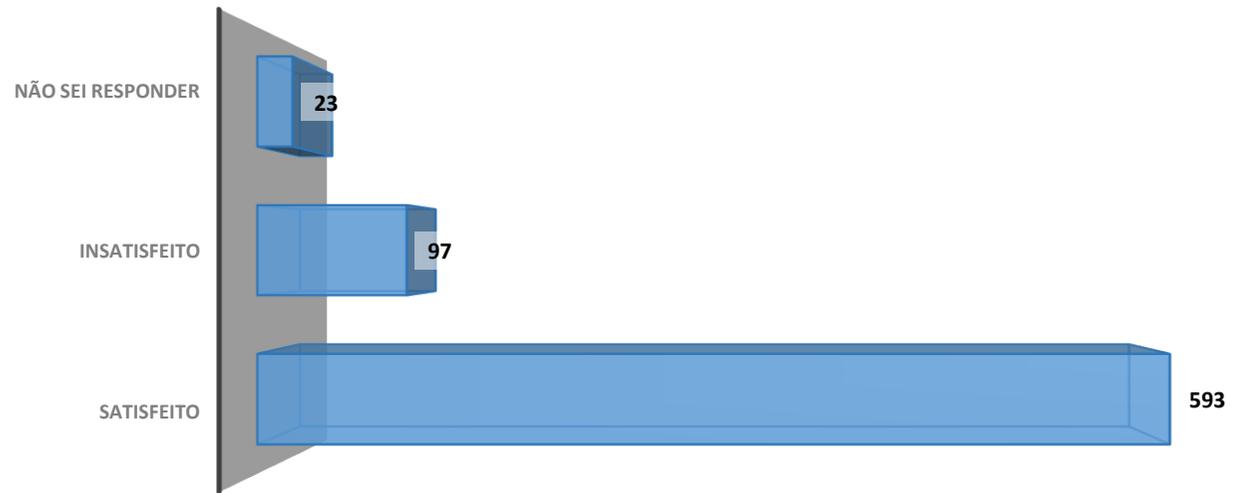
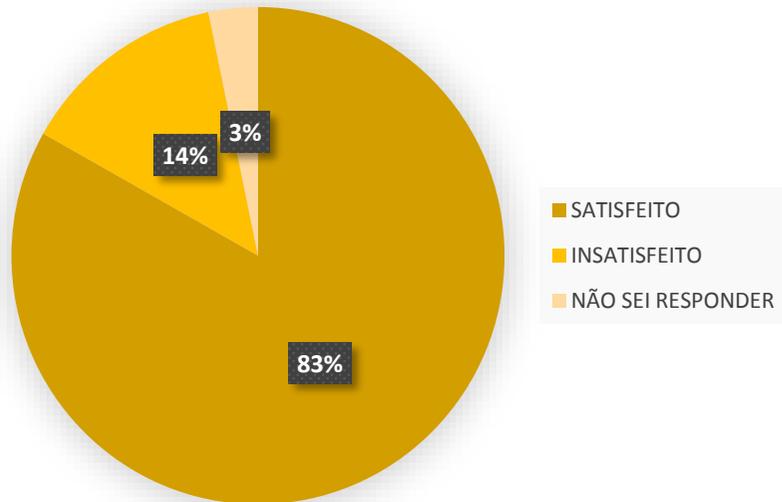




Qual o cargo que você ocupa na empresa em que trabalha?

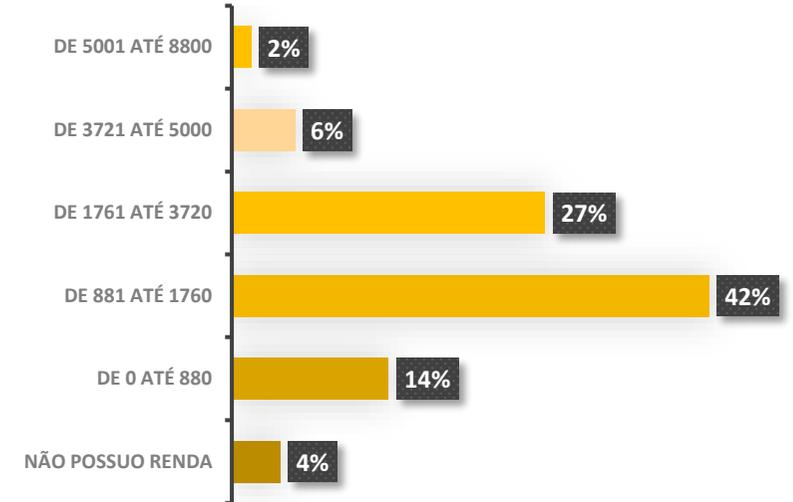
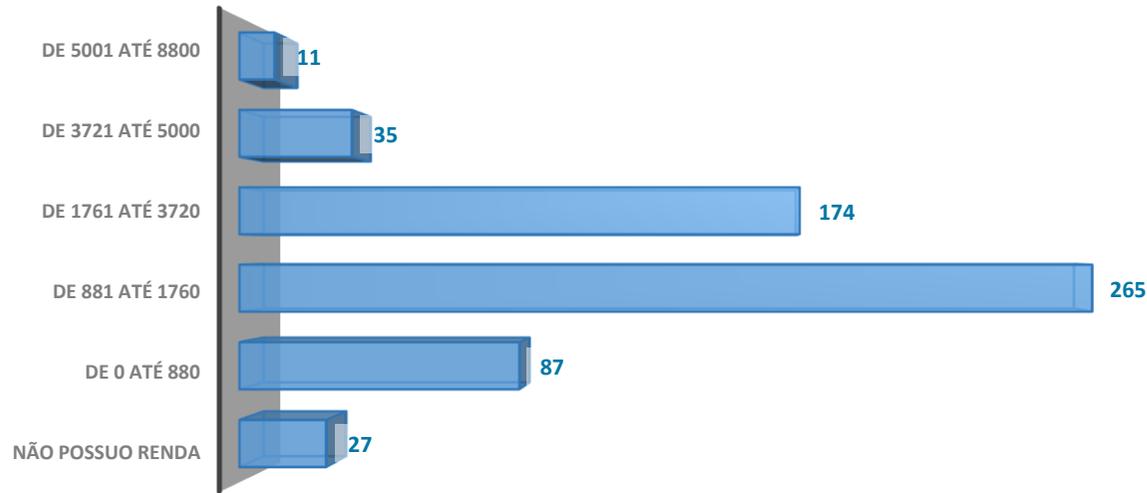


O CURSO - Em relação ao seu curso, você se considera:

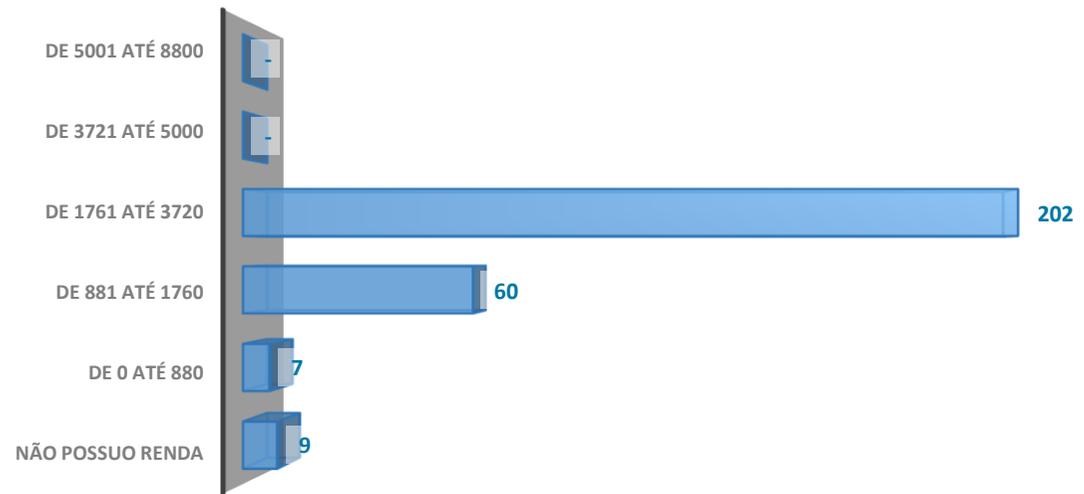
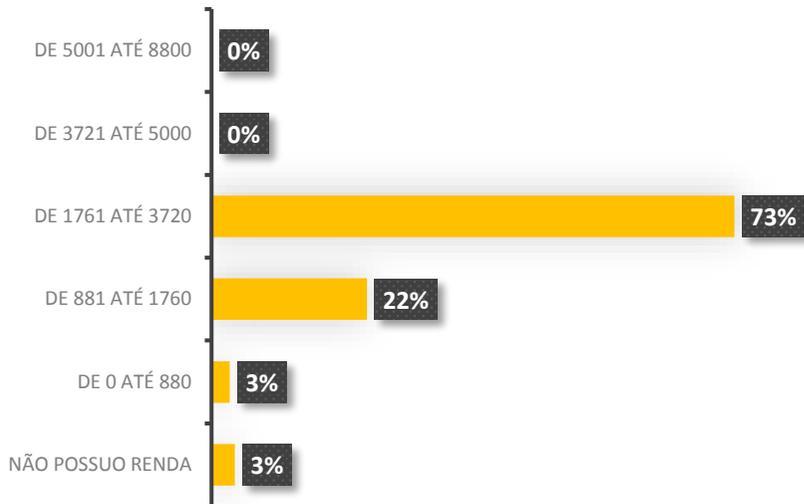




Qual a sua renda mensal atual?

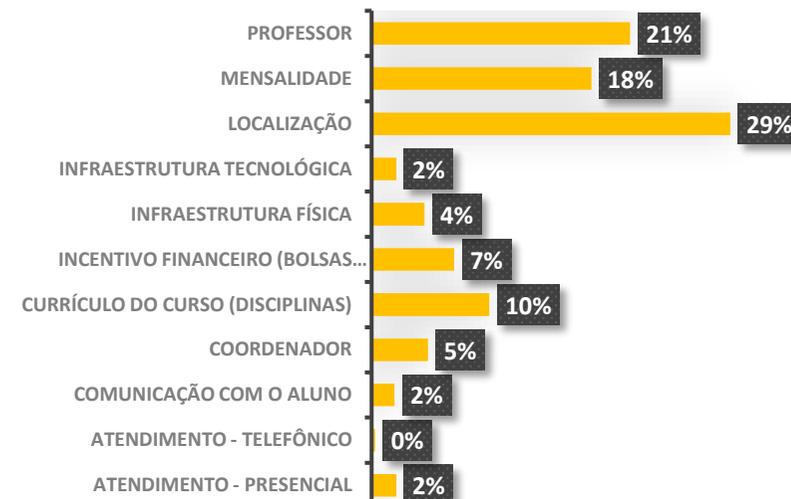
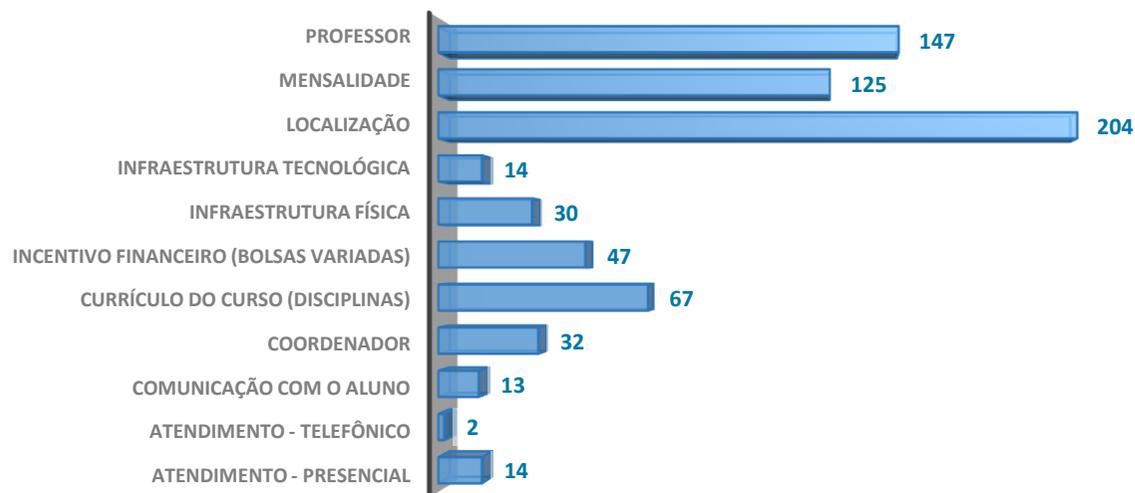


Qual a renda mensal da sua família?

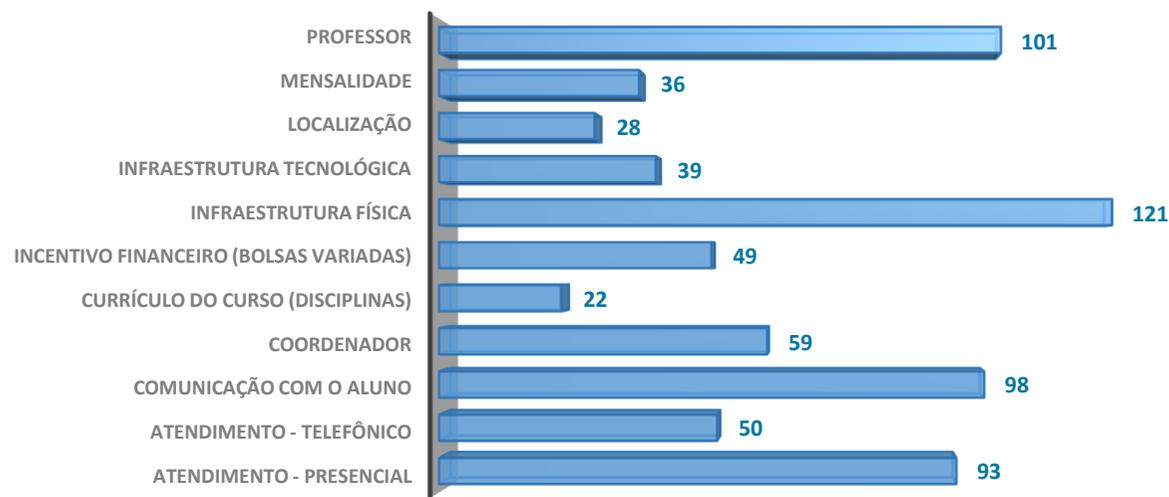
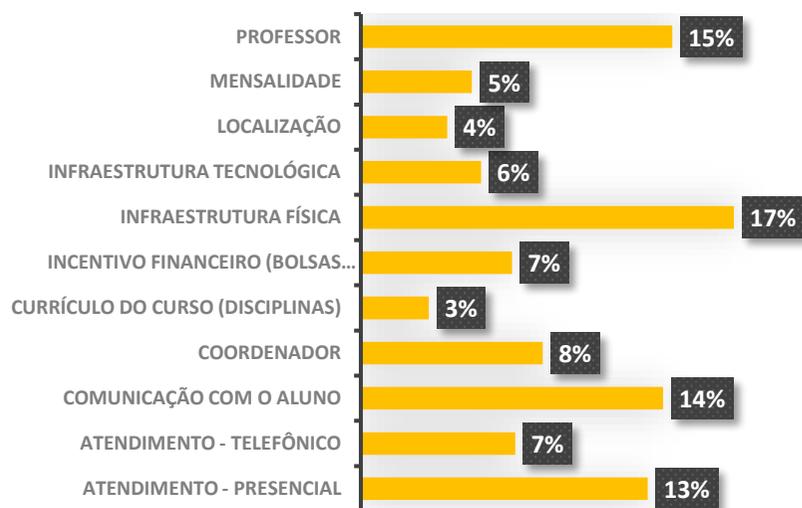




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

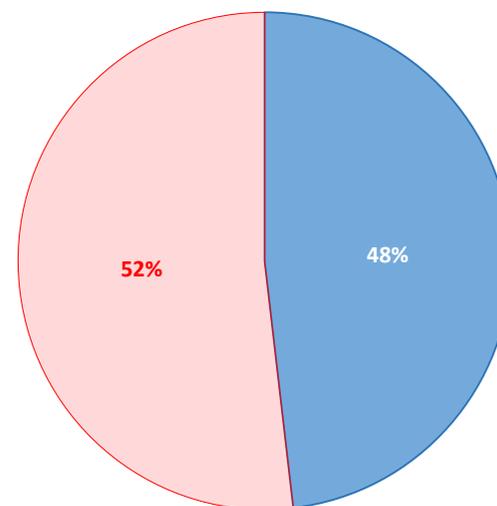
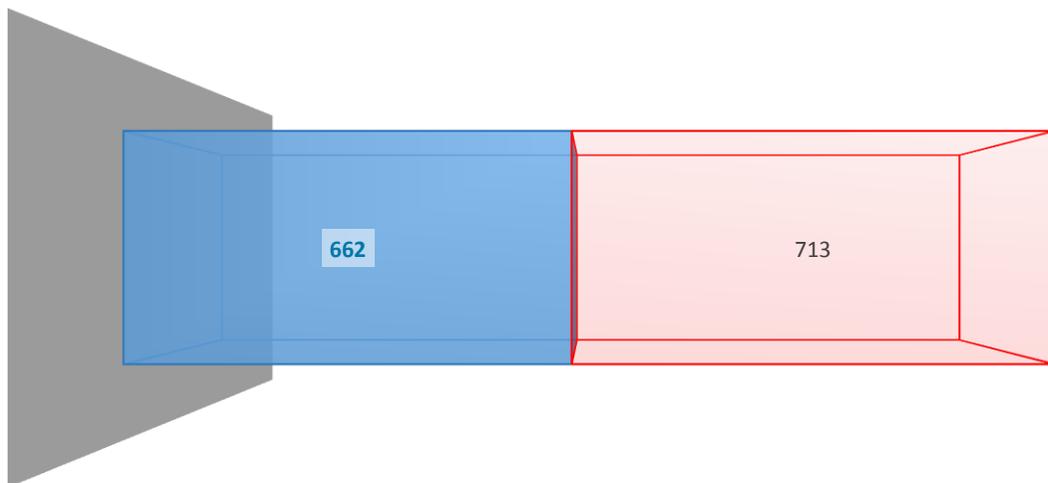


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



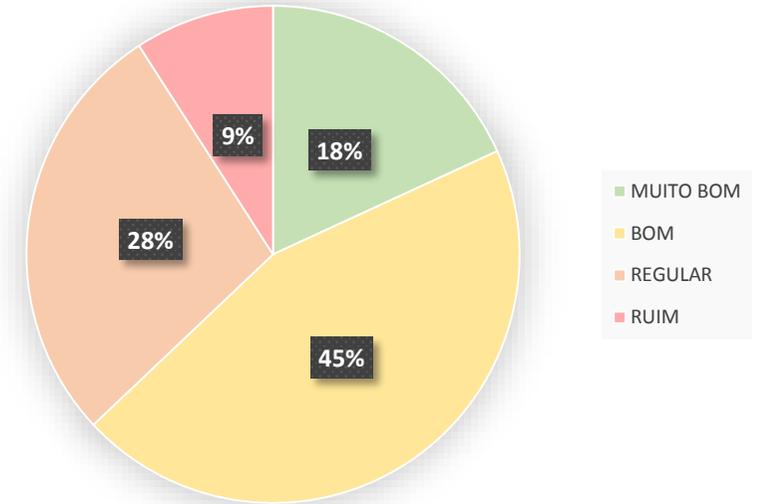
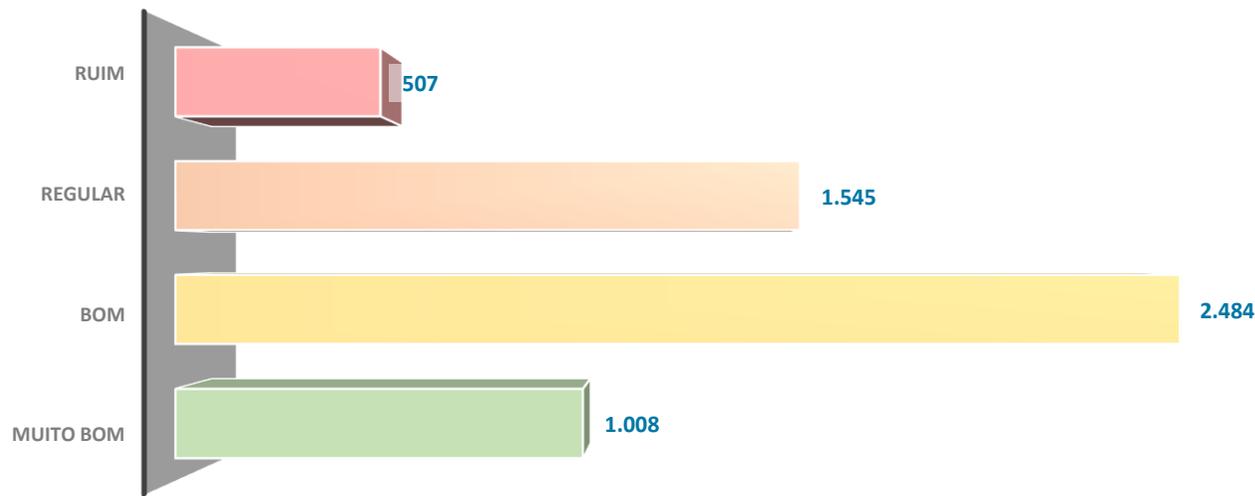


ÍNDICE DE ADEÇÃO:

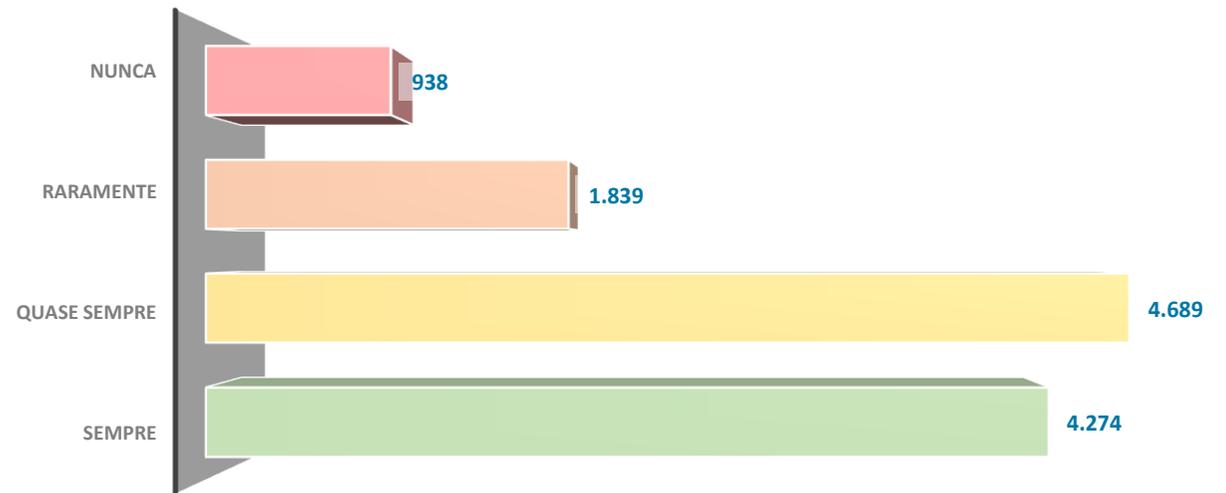
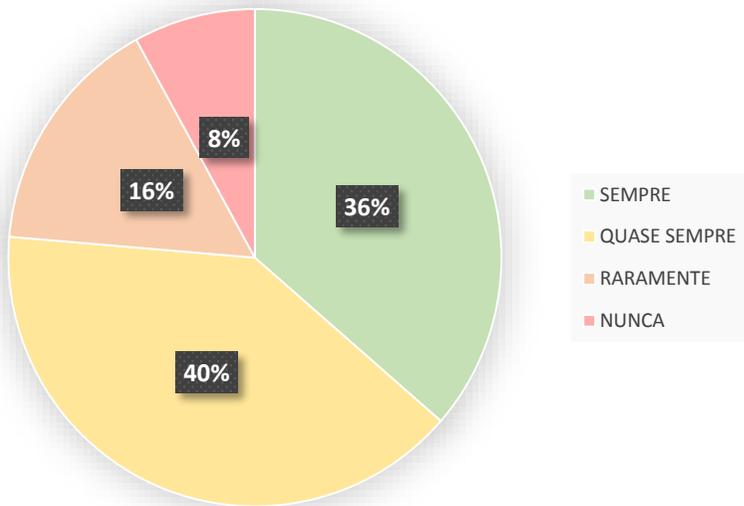




GERAL - Questões Objetivas Qualitativas

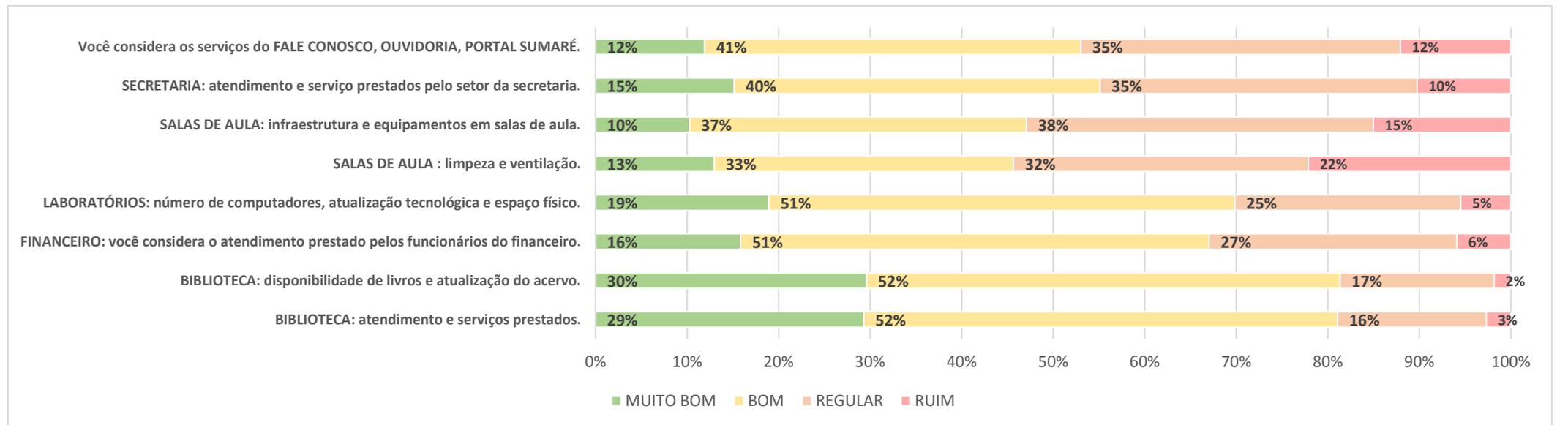


GERAL - Questões Objetivas Periodicidade



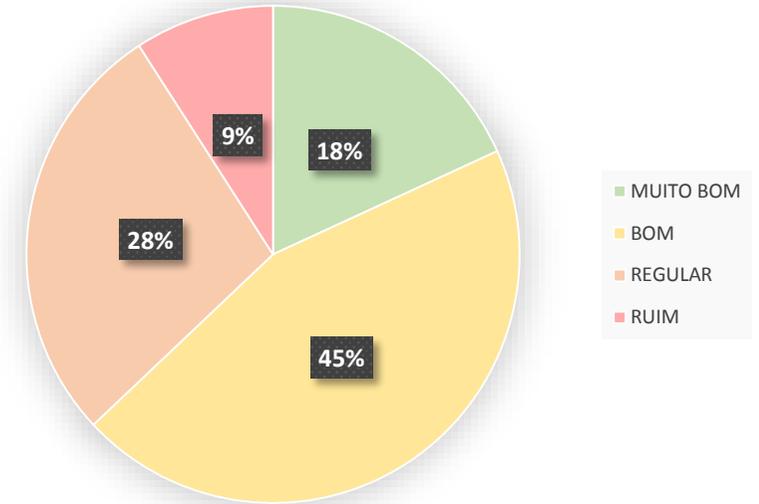
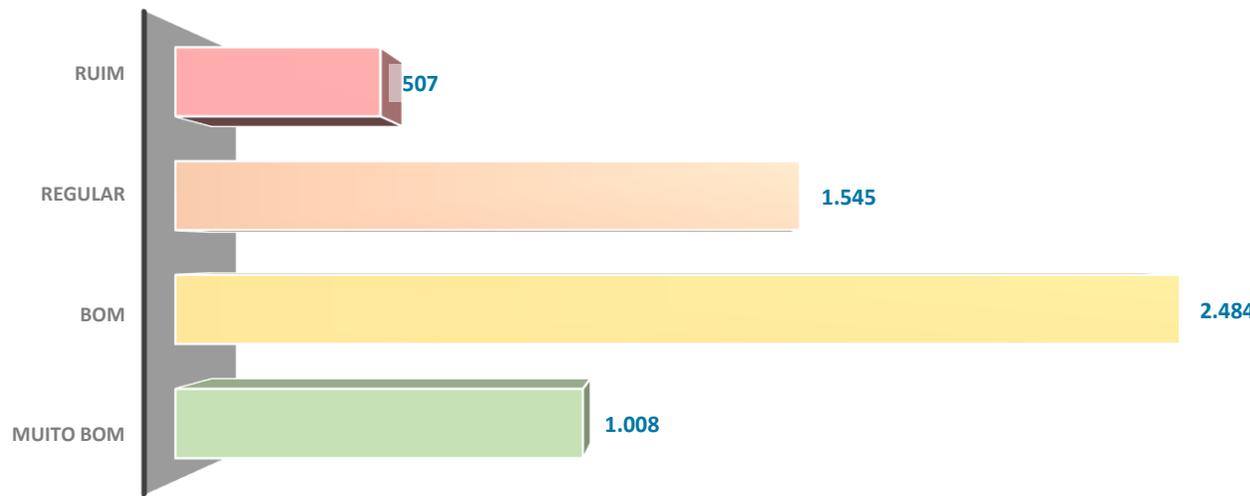


Questões Objetivas

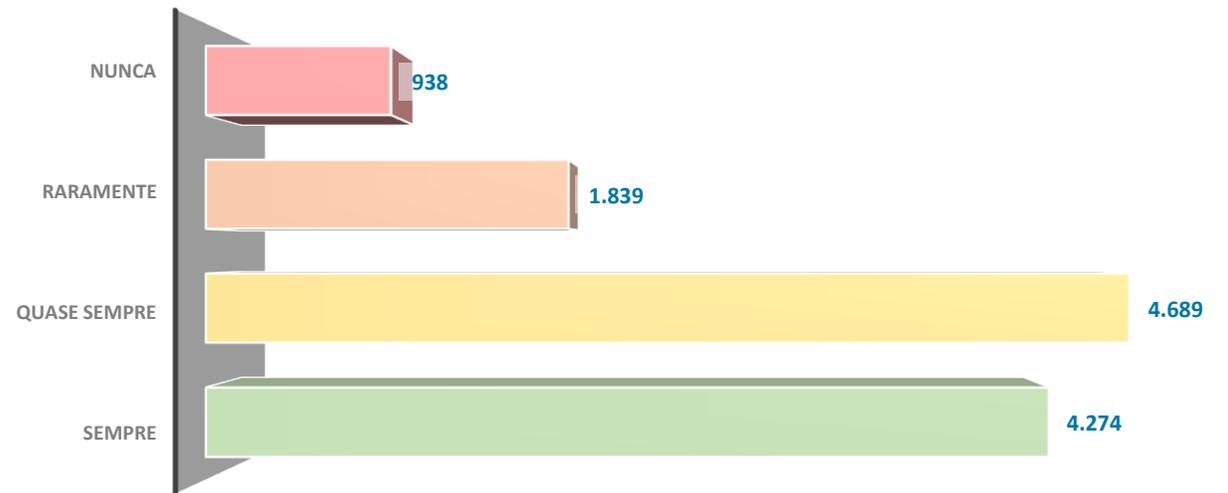
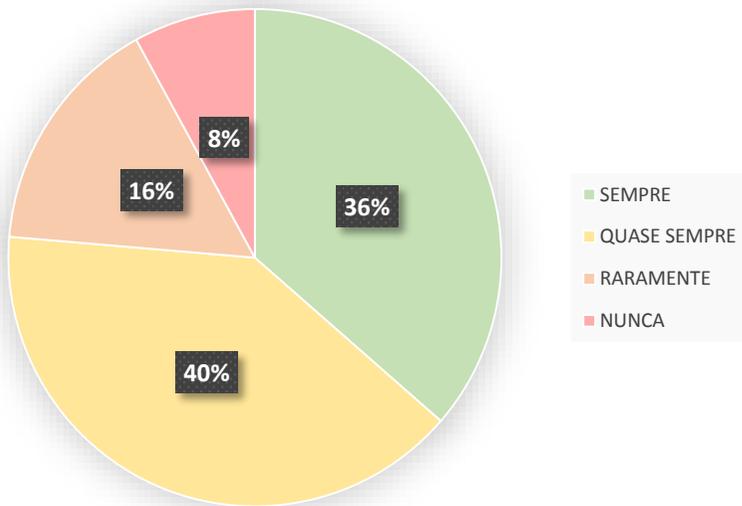




GERAL - Questões Objetivas Qualitativas

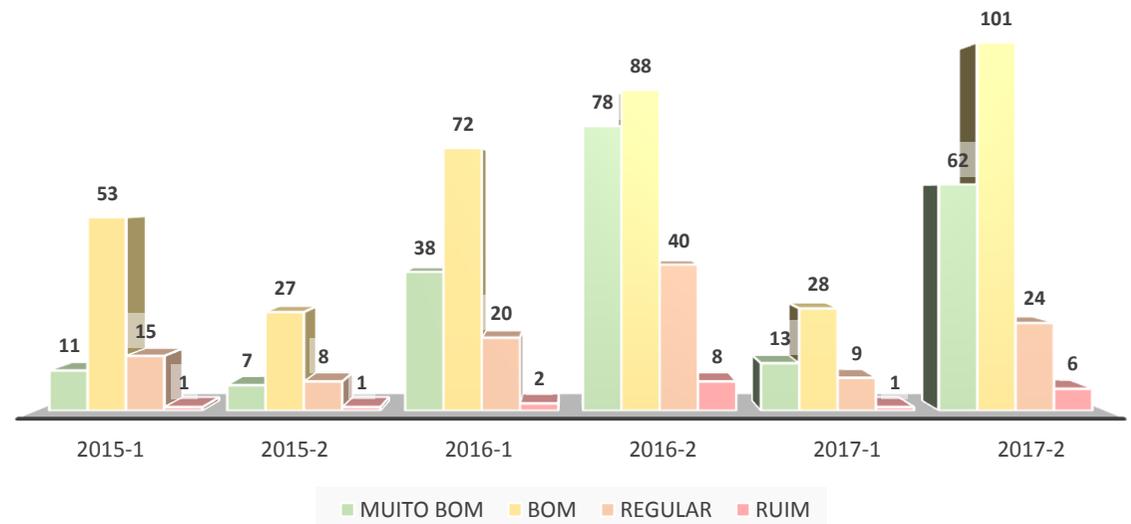
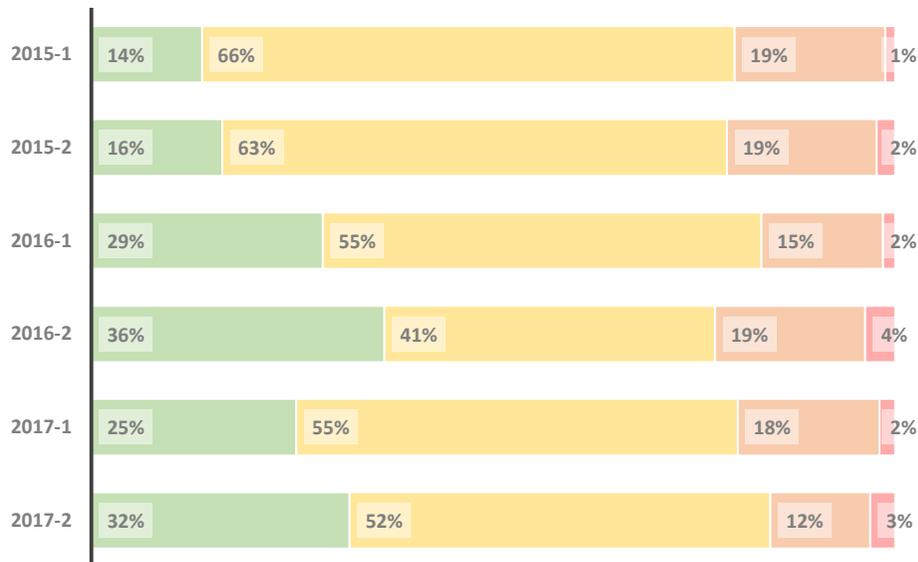
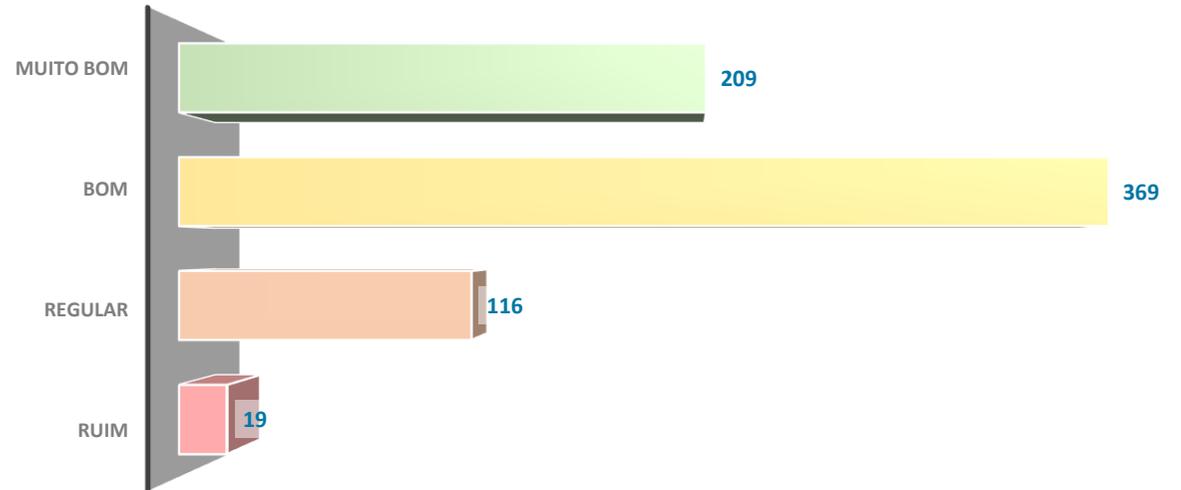
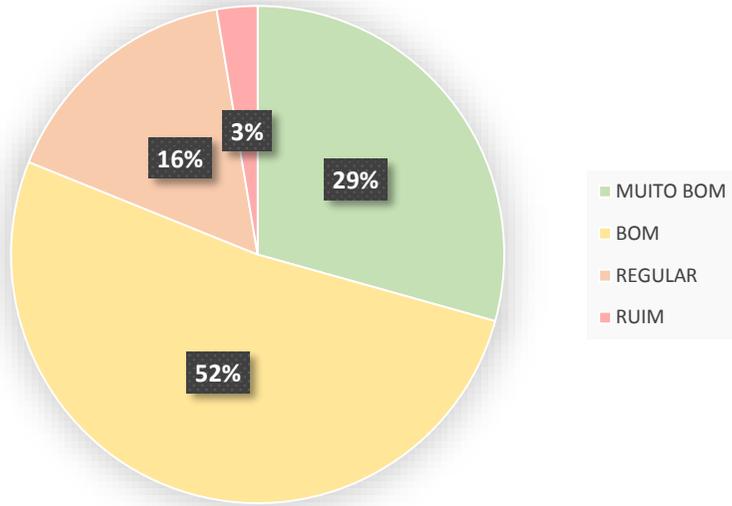


GERAL - Questões Objetivas Periodicidade



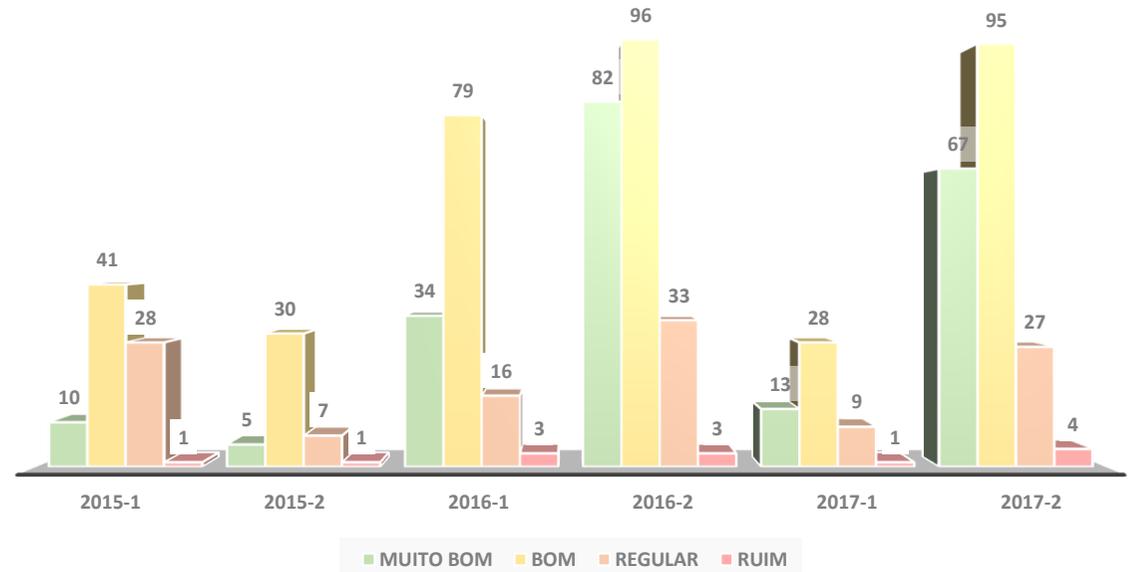
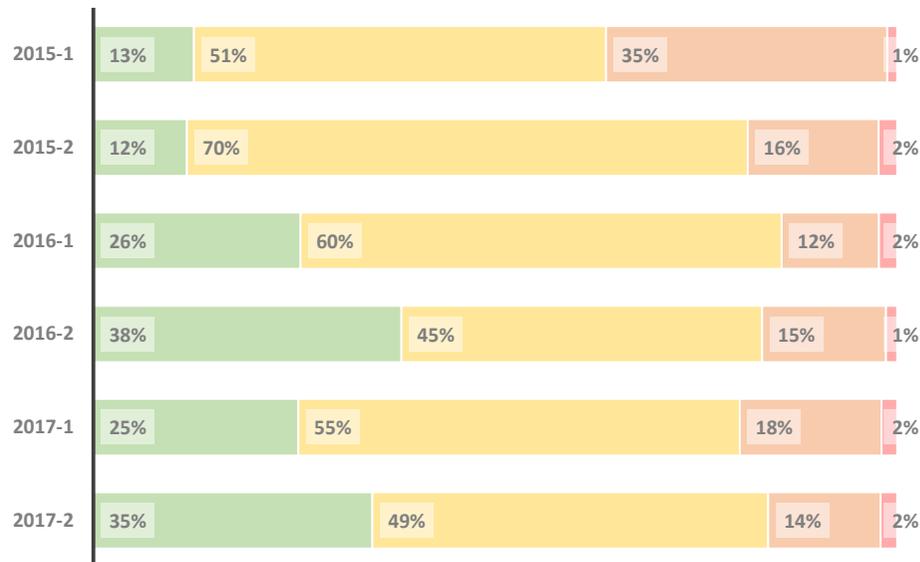
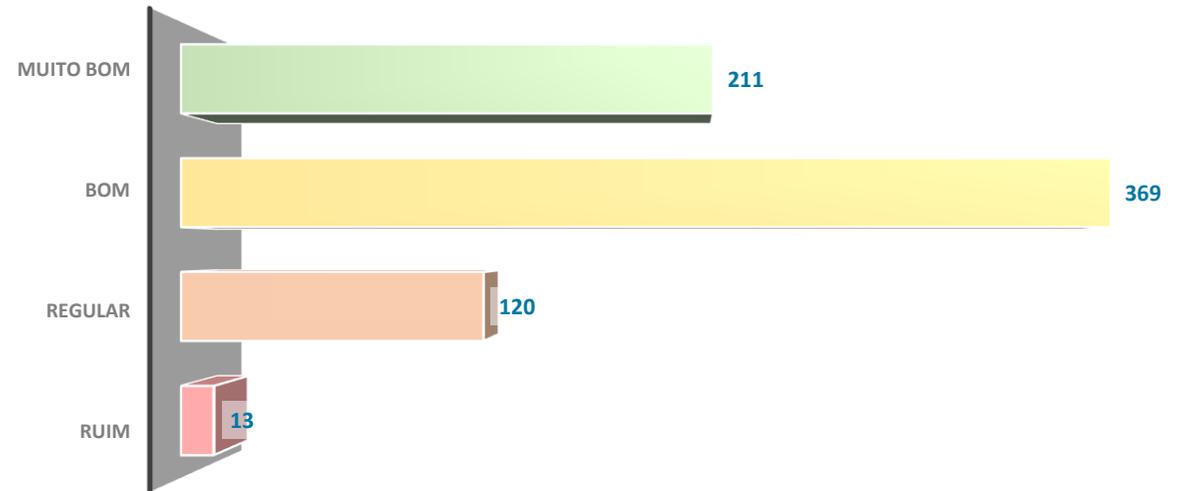
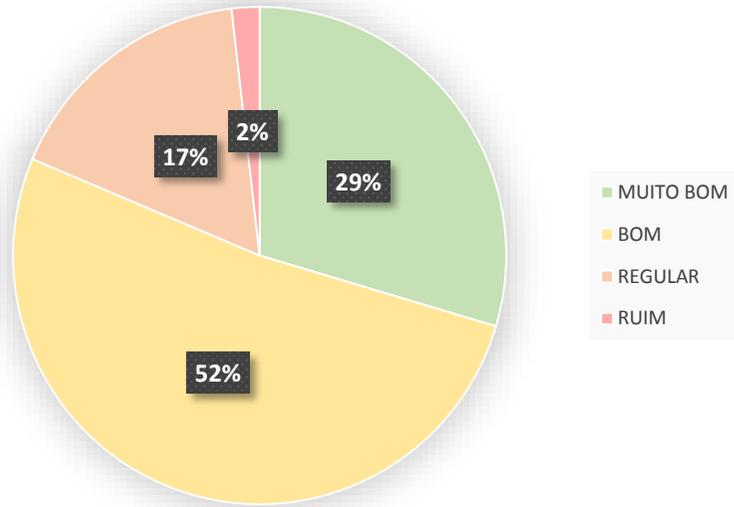


BIBLIOTECA: atendimento e serviços prestados.



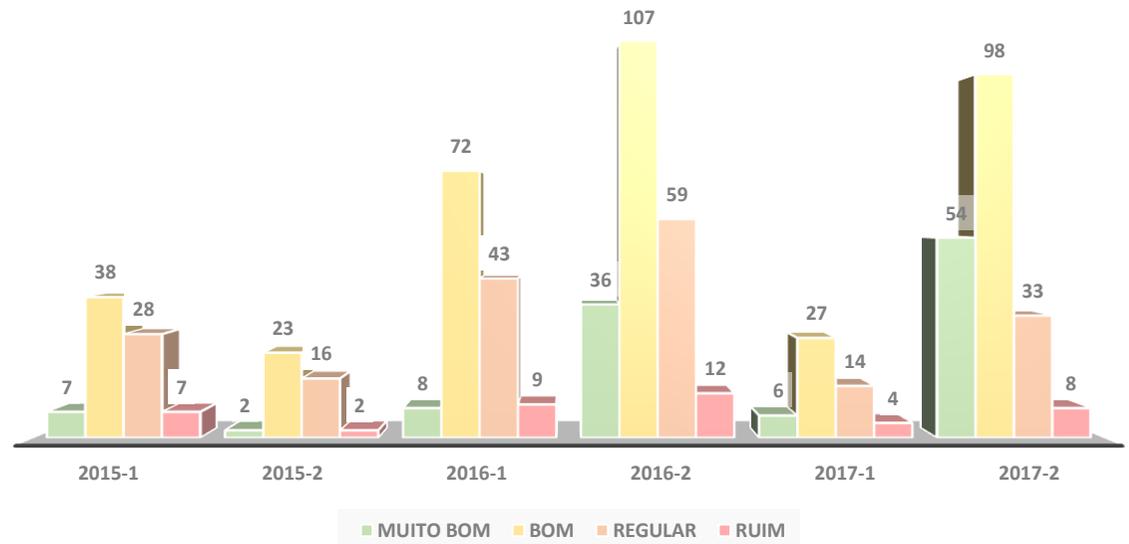
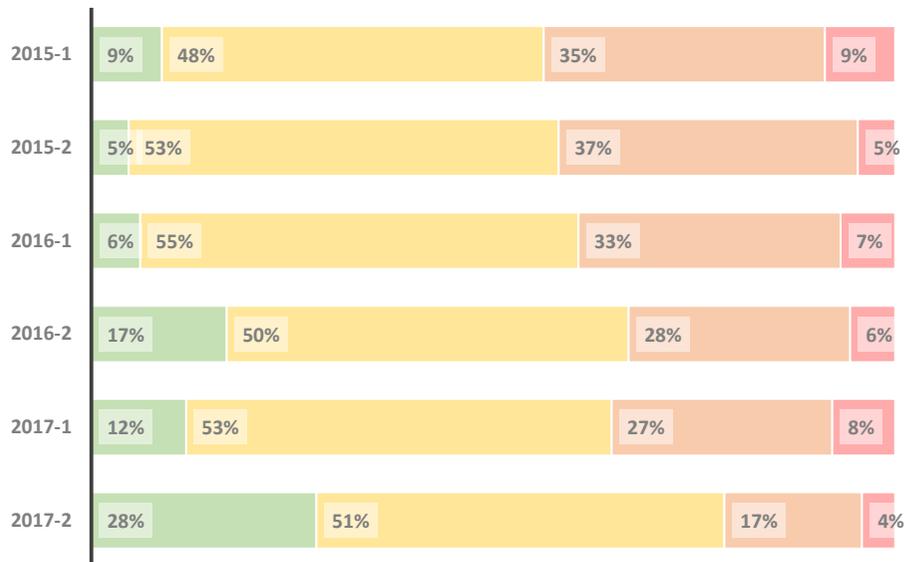
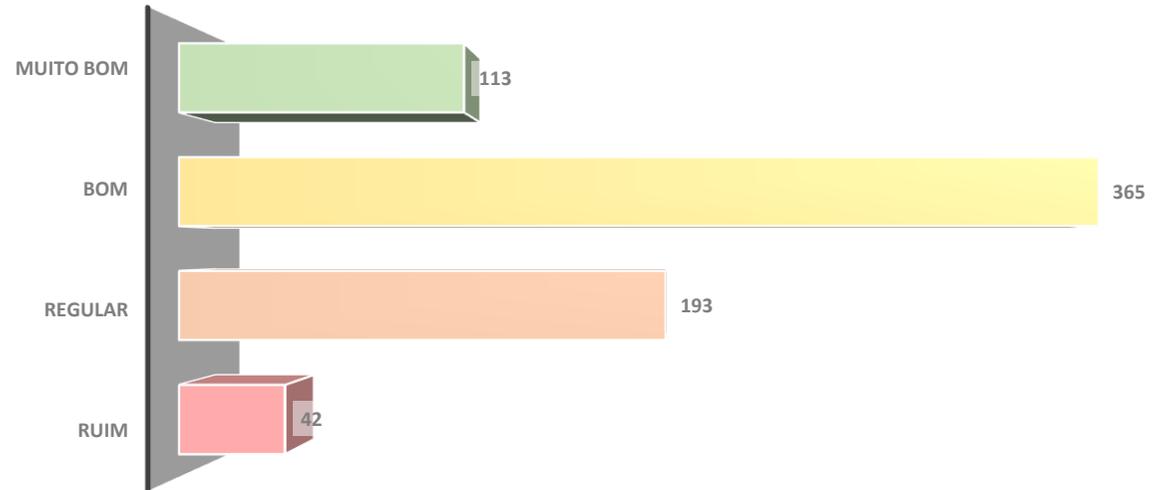
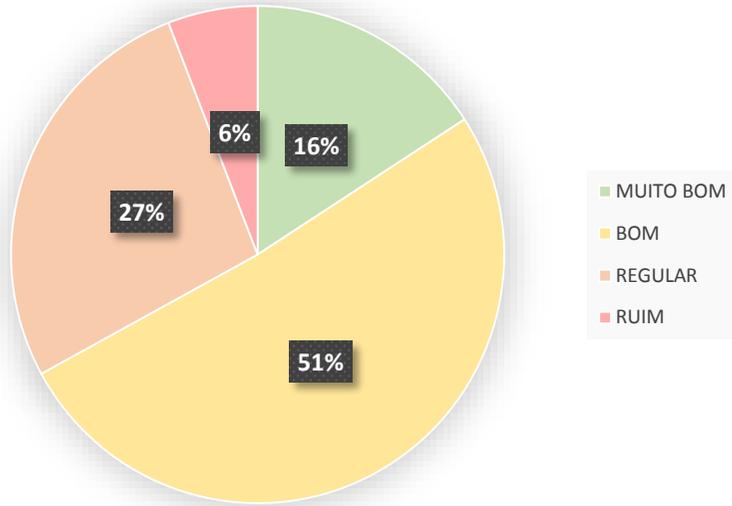


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



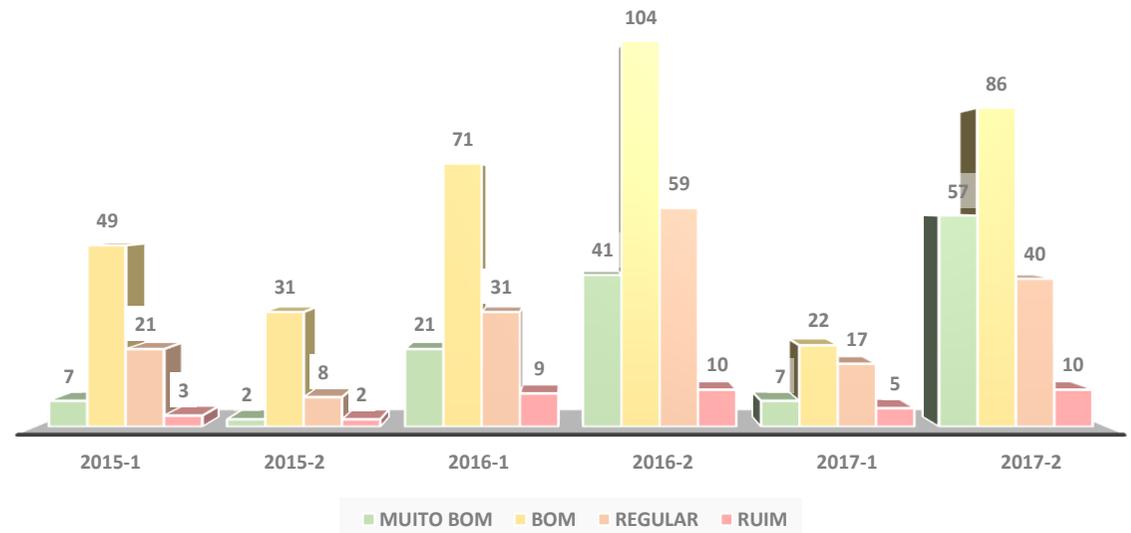
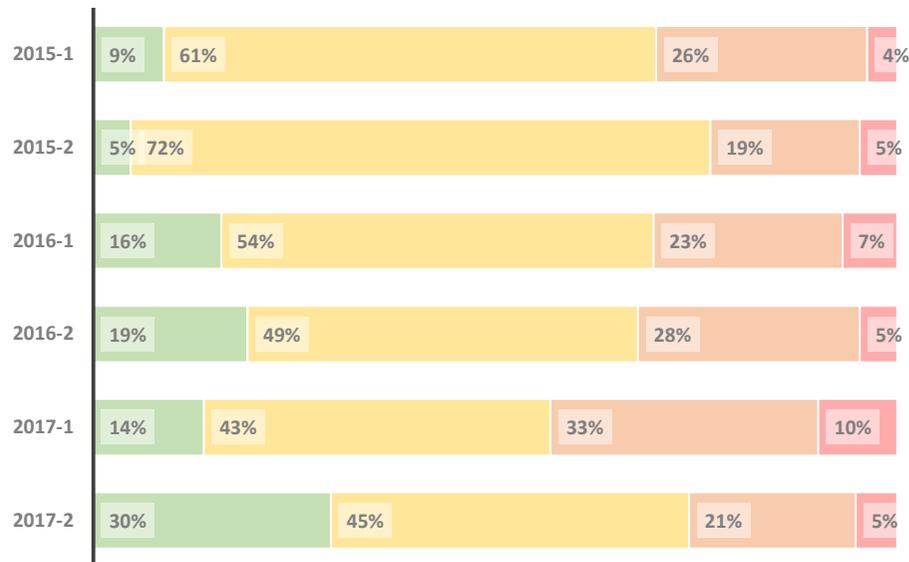
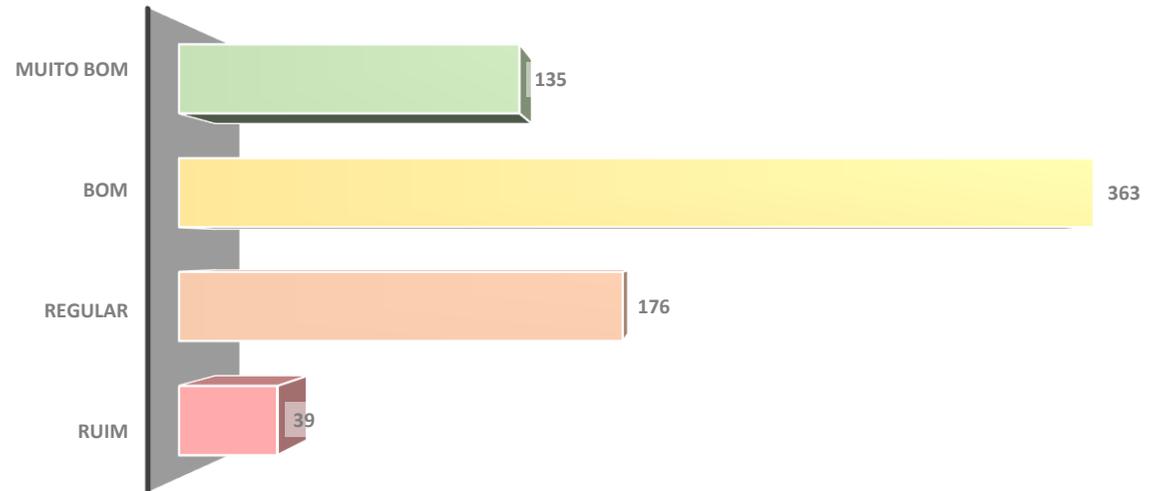
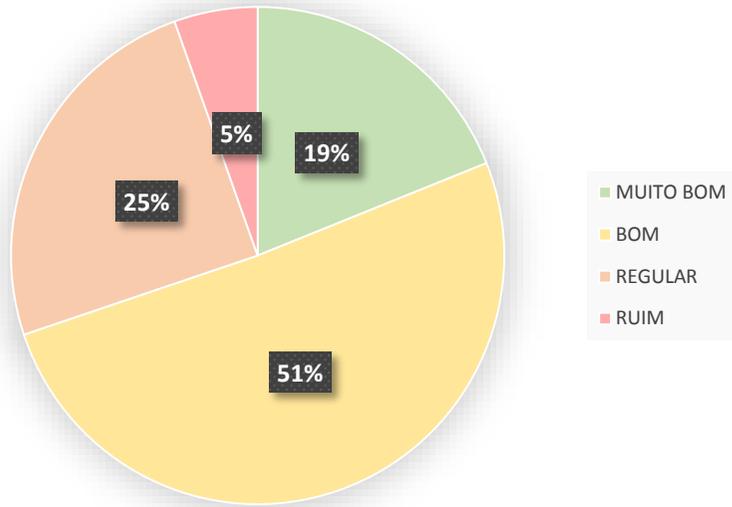


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



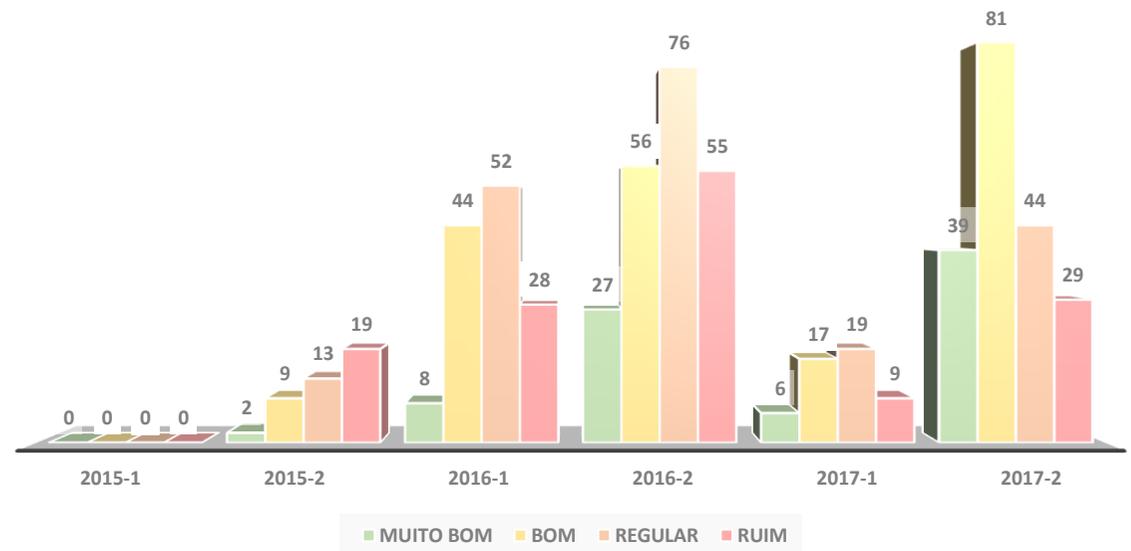
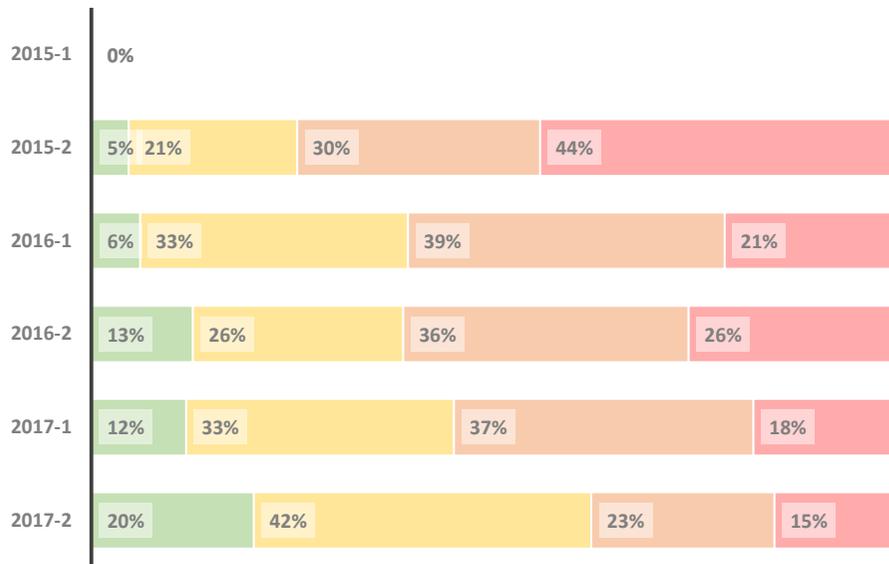
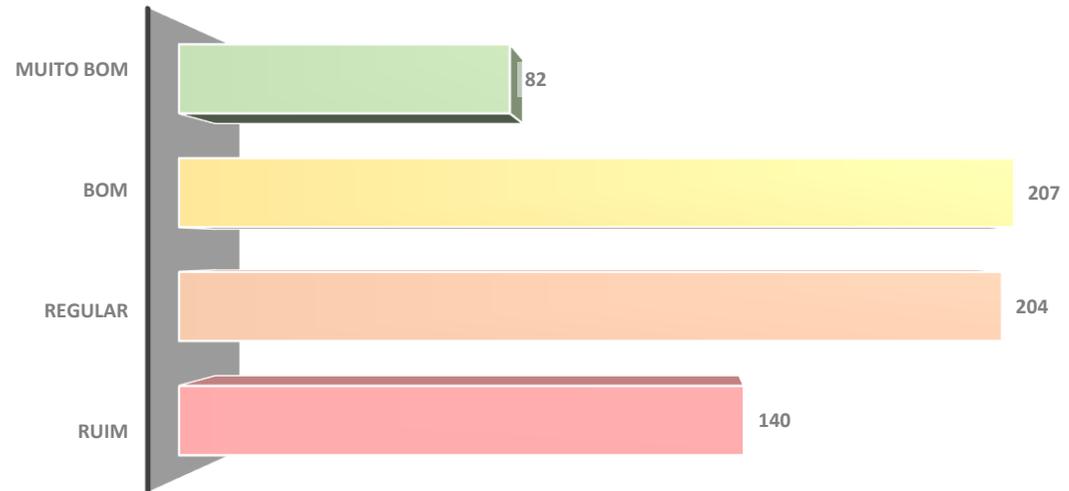
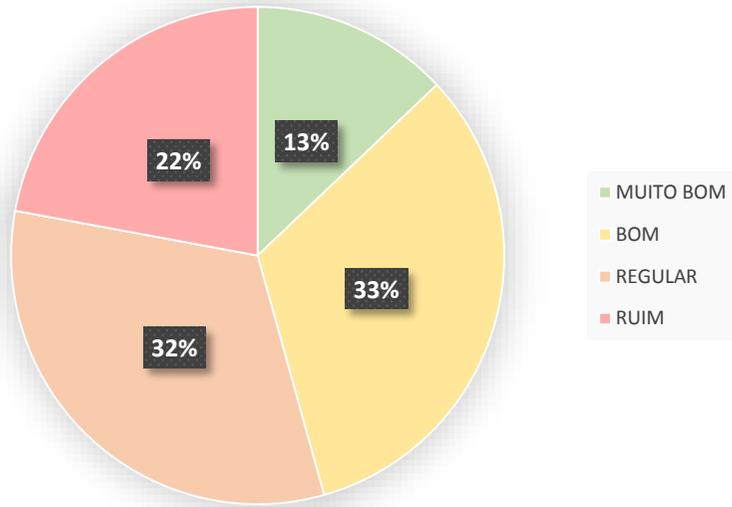


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



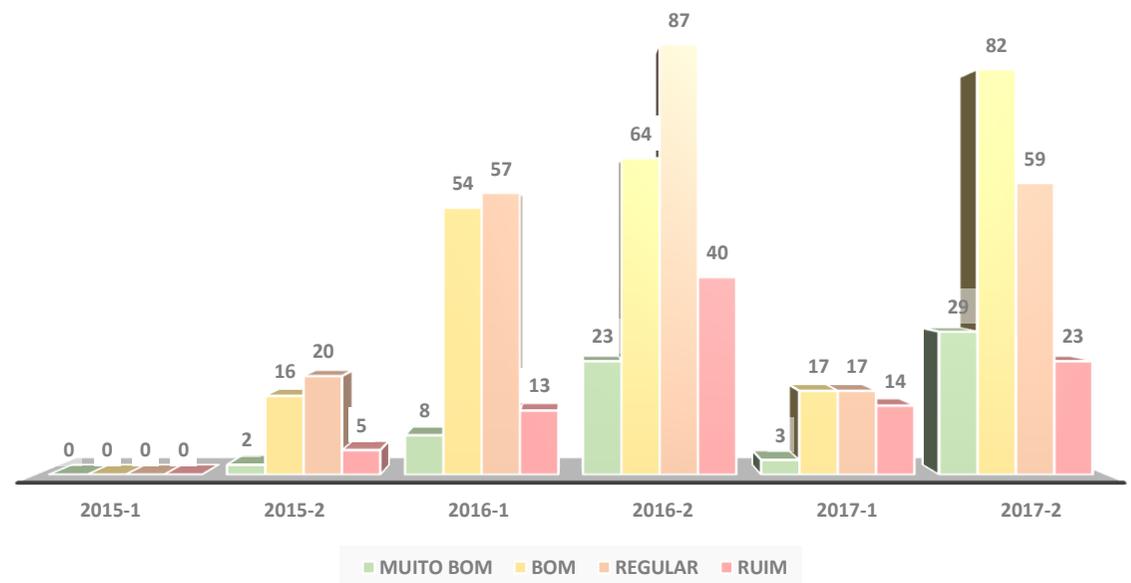
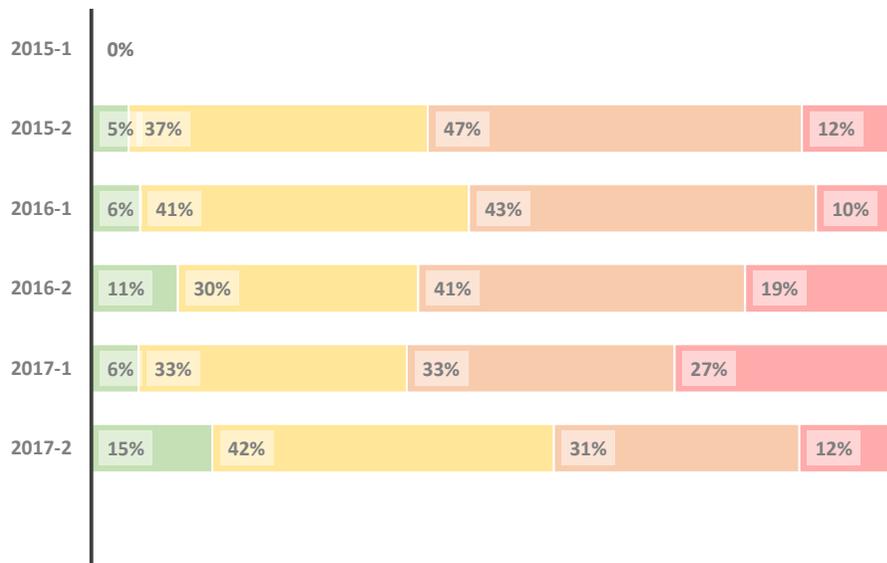
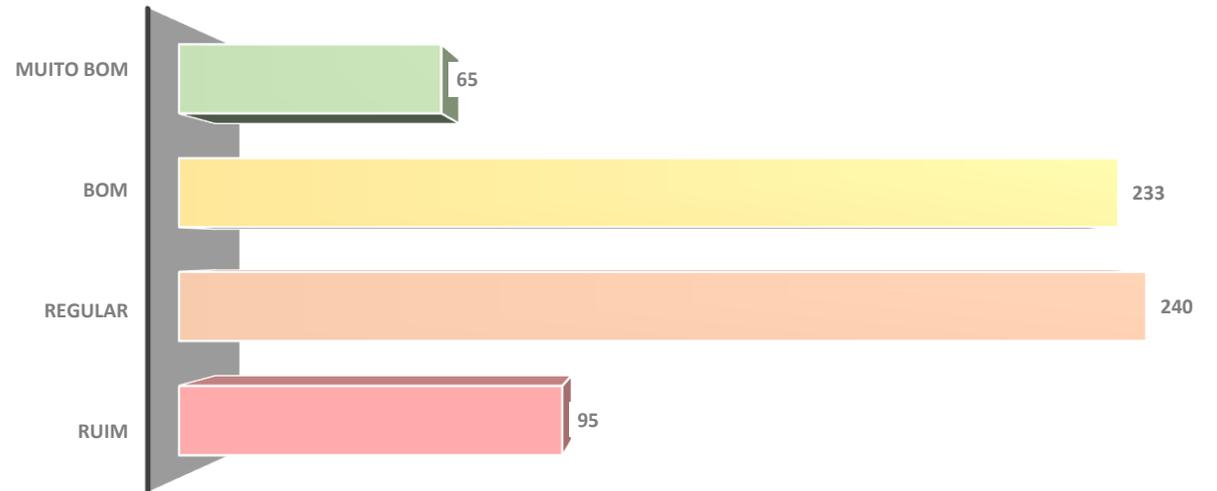
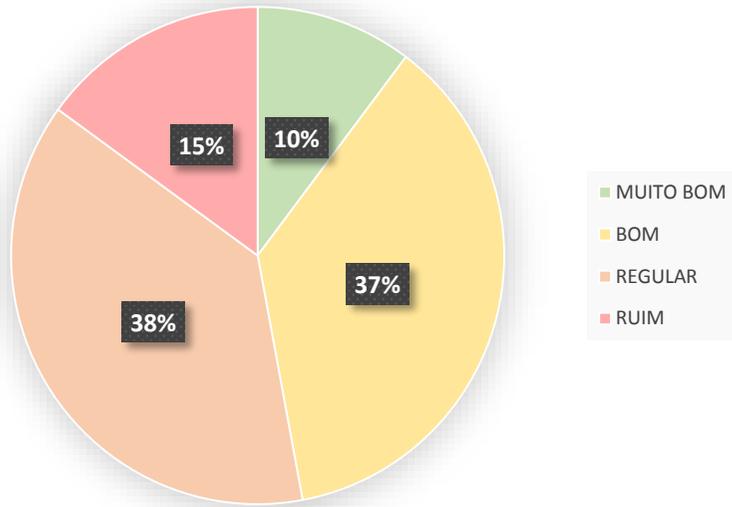


SALAS DE AULA : limpeza e ventilação.



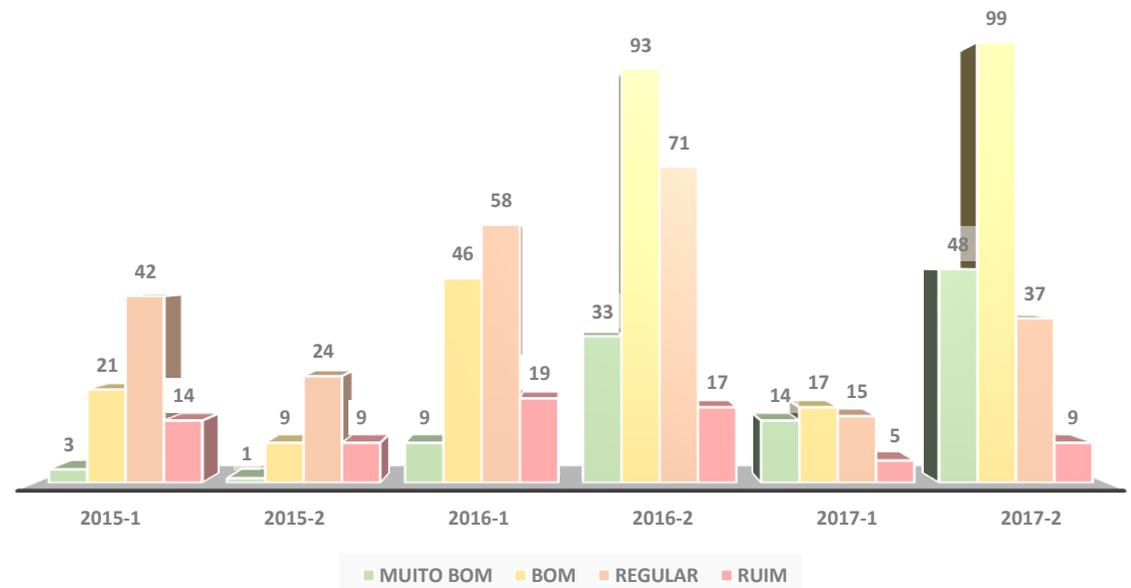
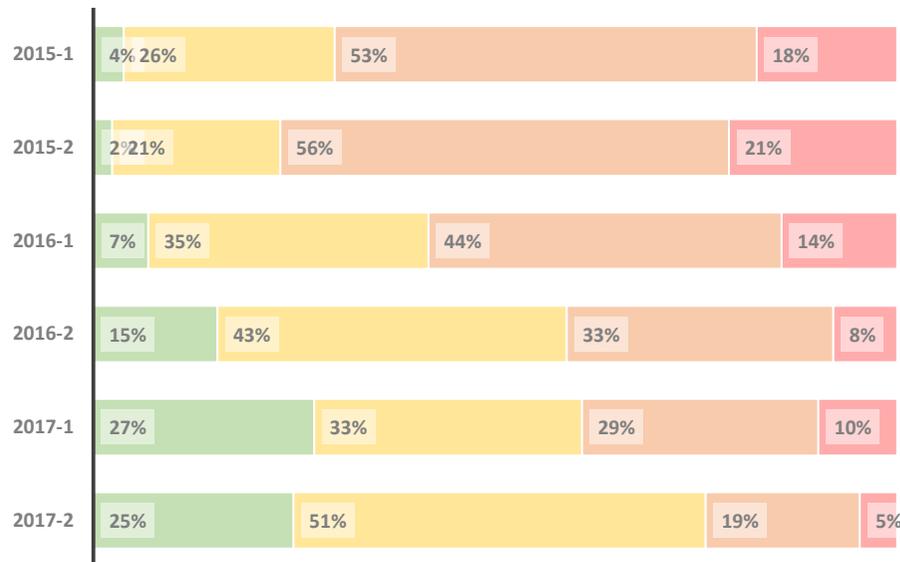
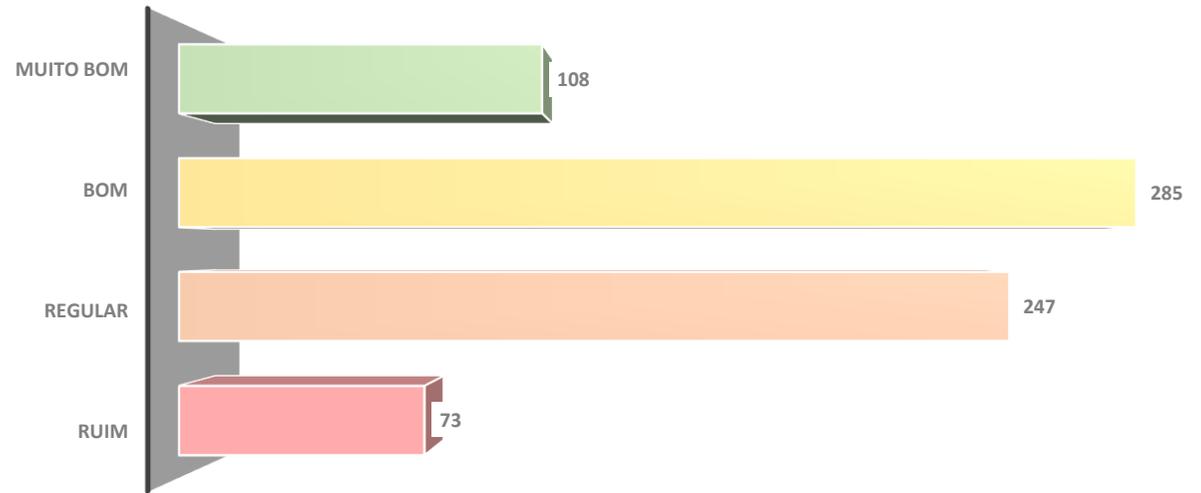
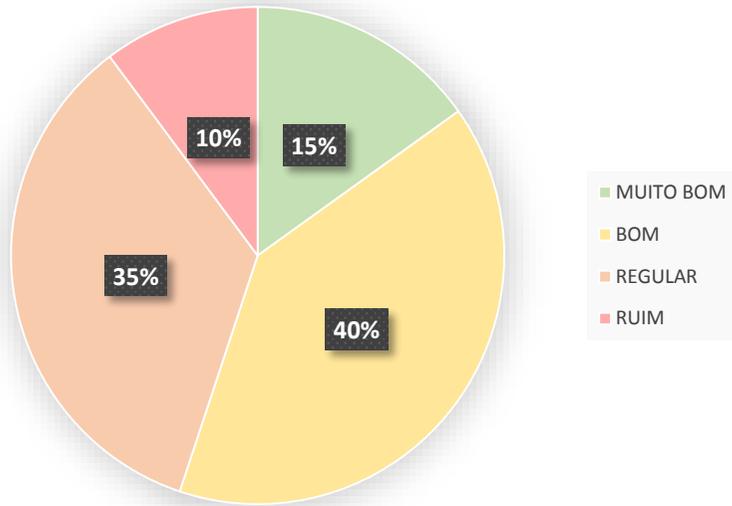


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



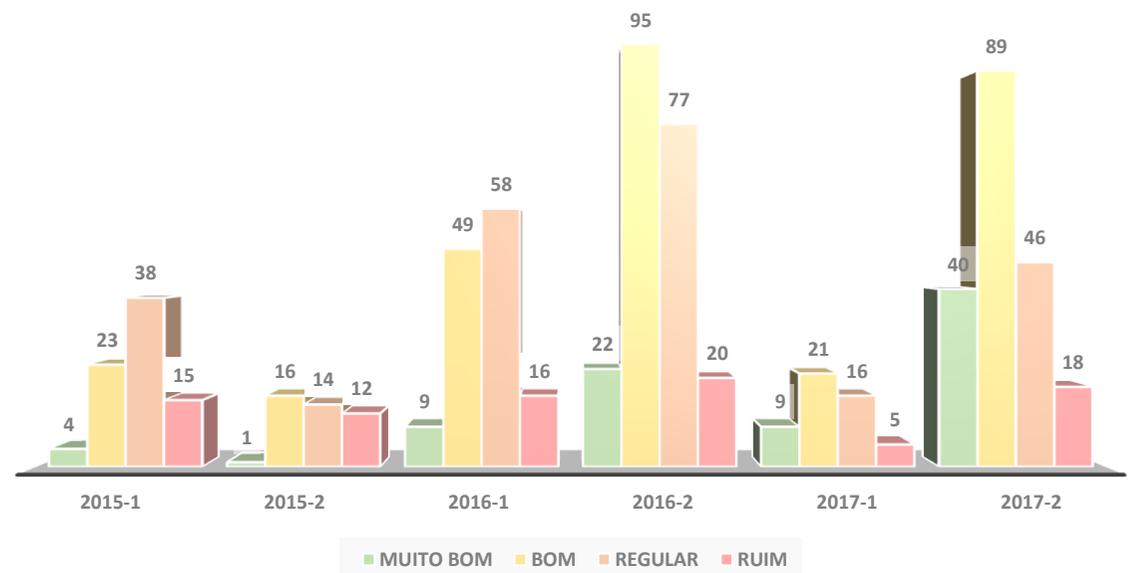
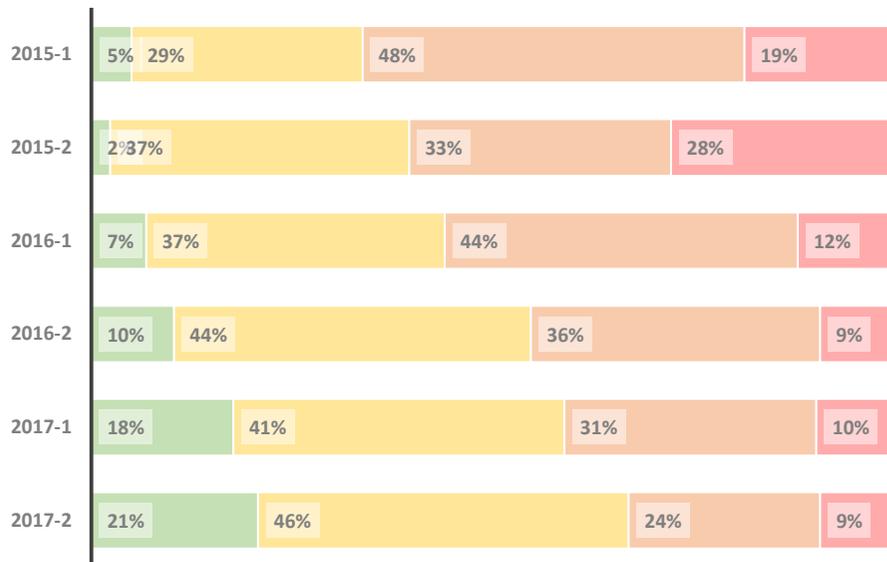
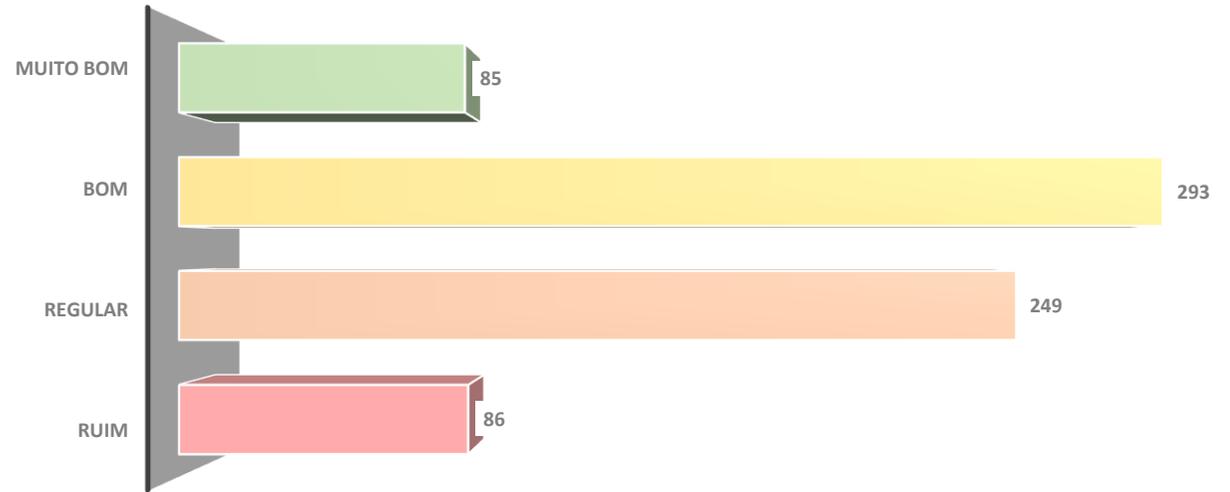
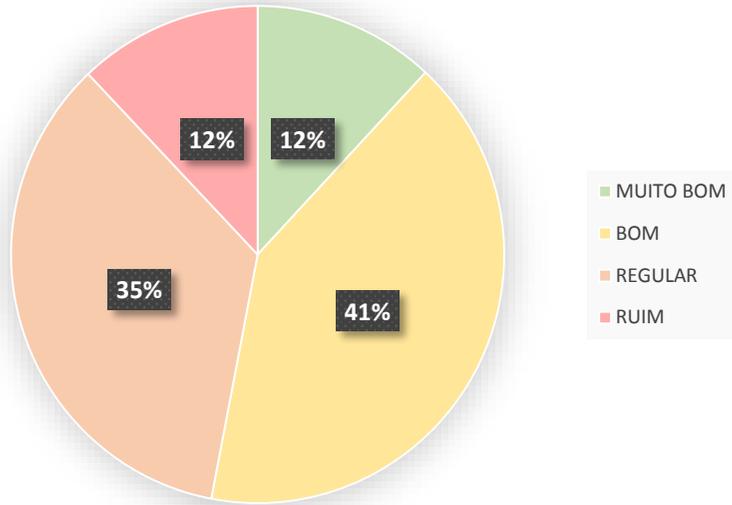


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



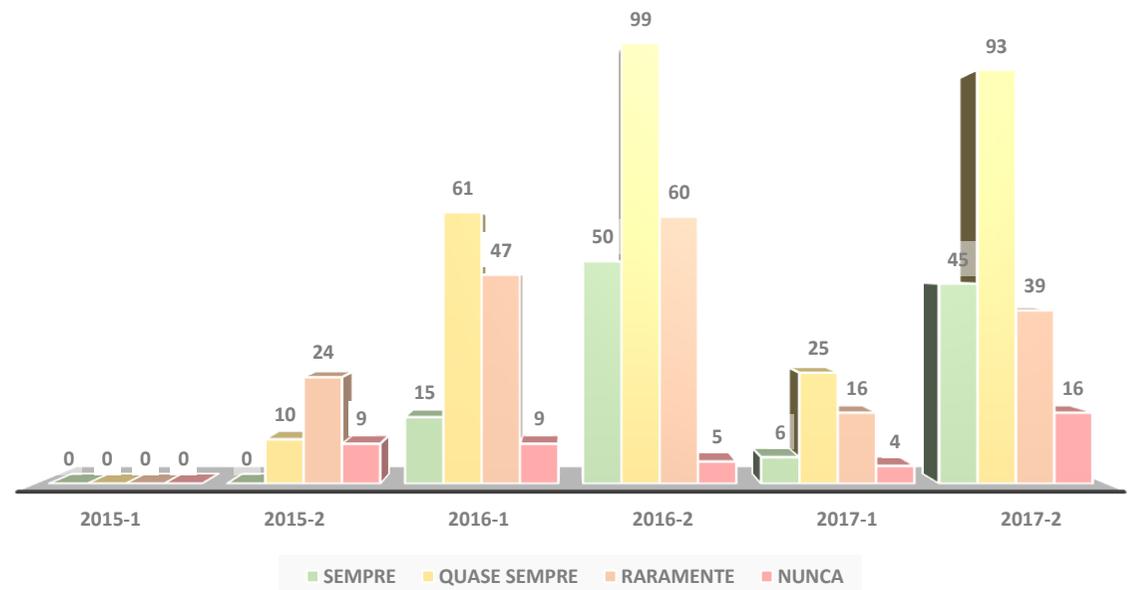
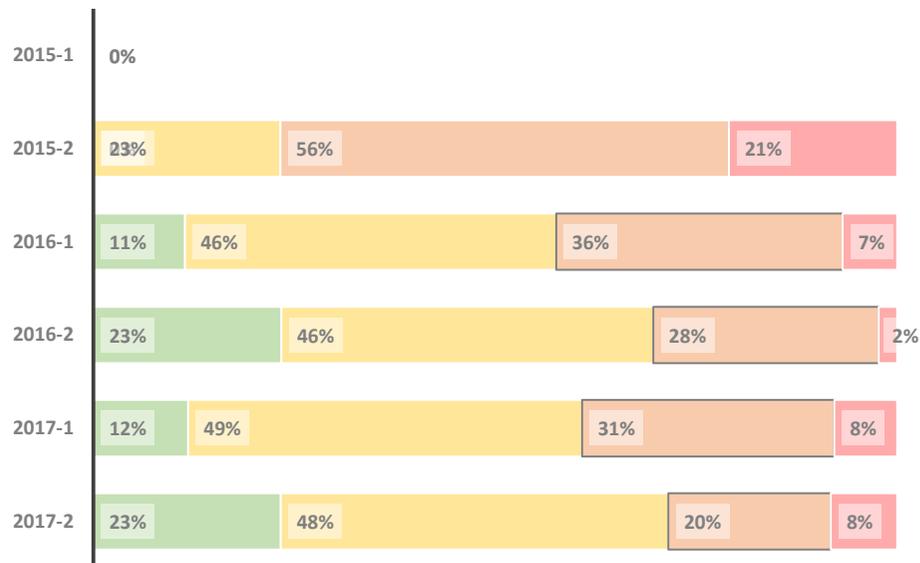
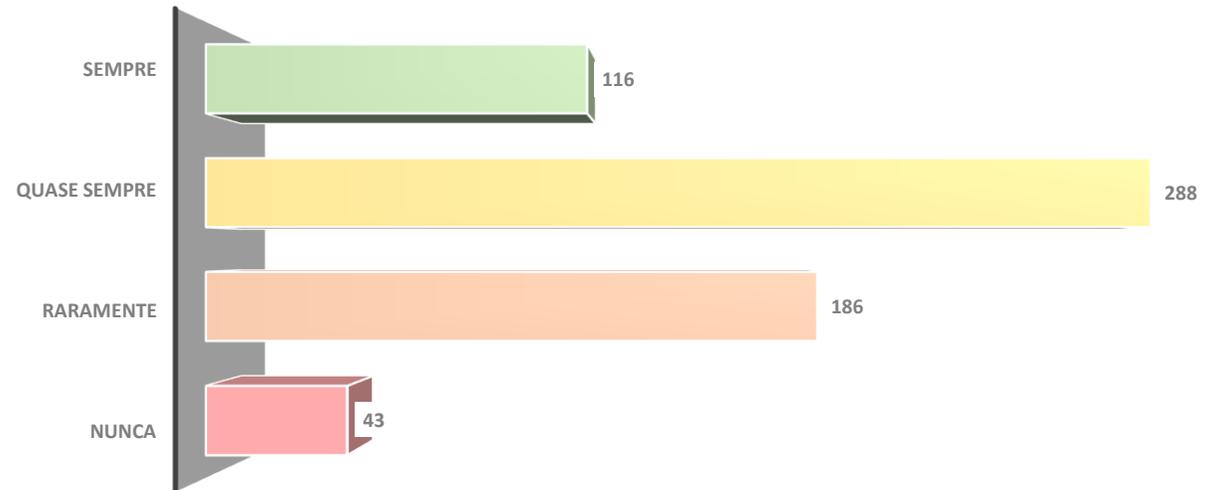
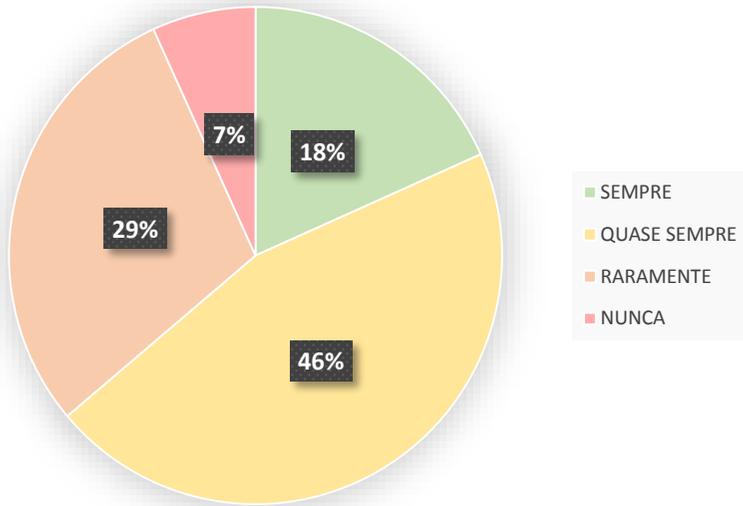


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



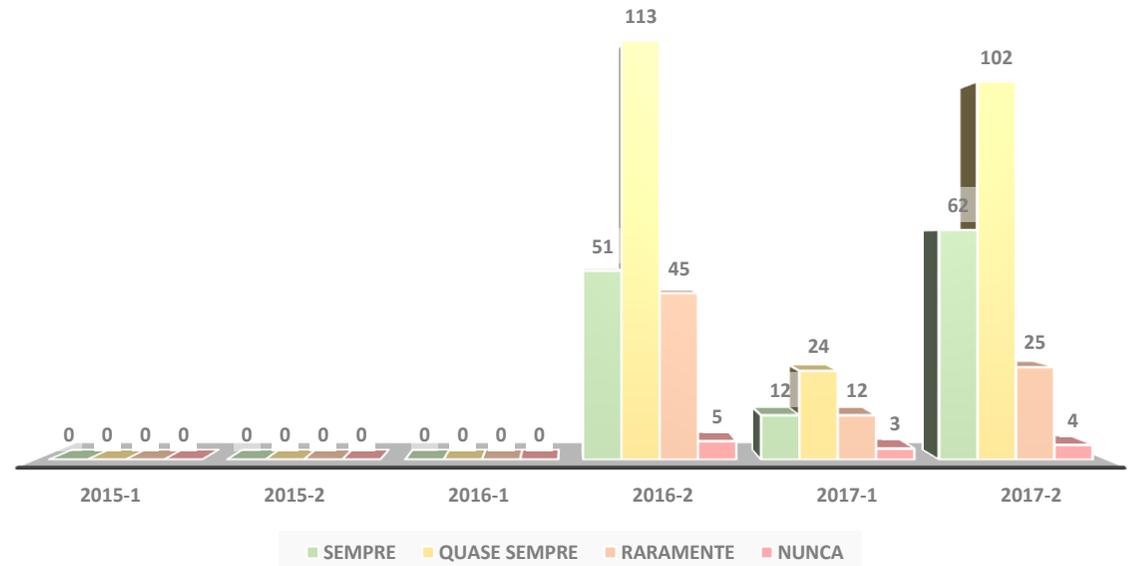
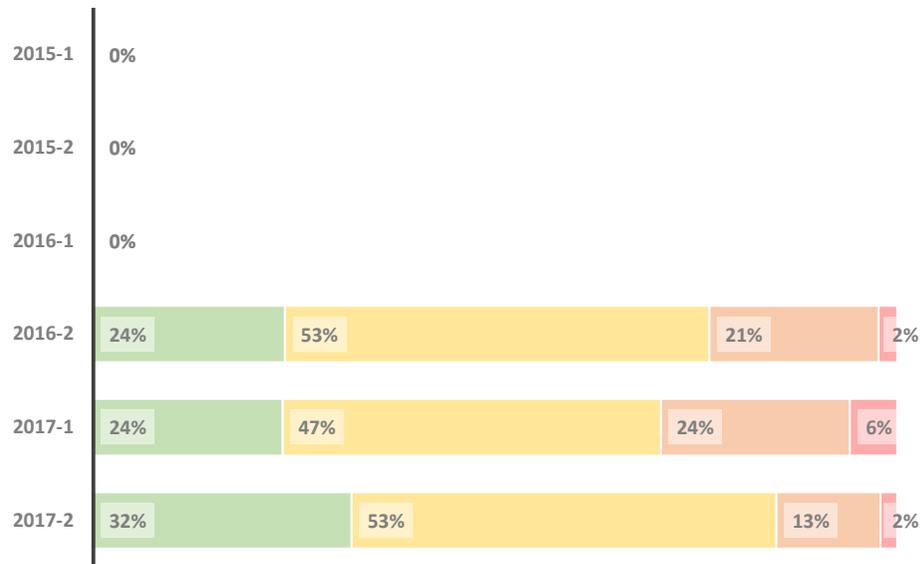
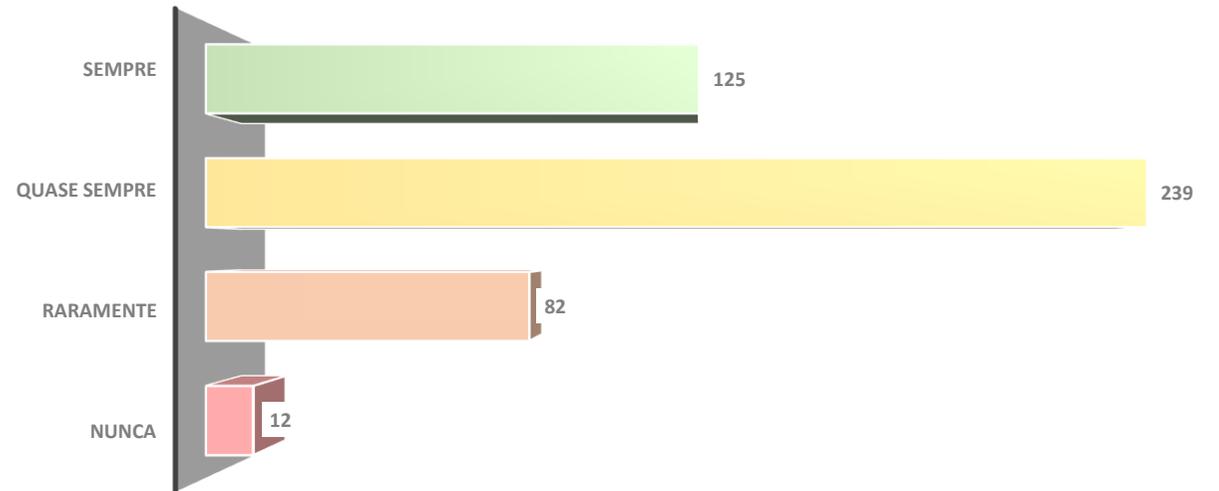
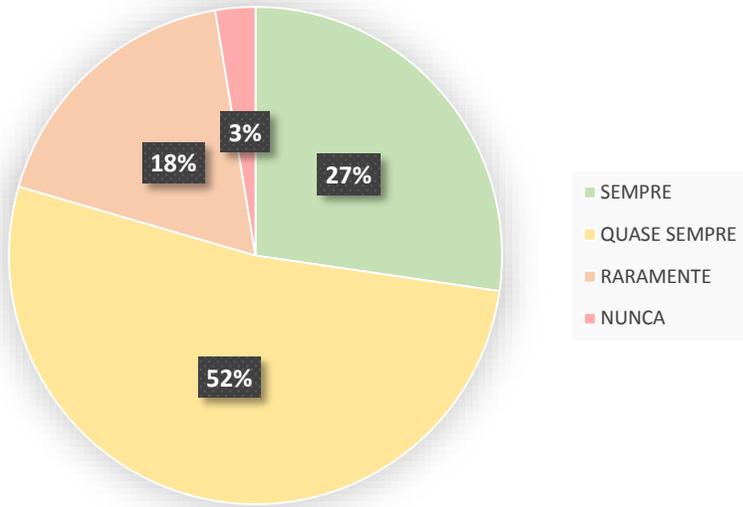


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



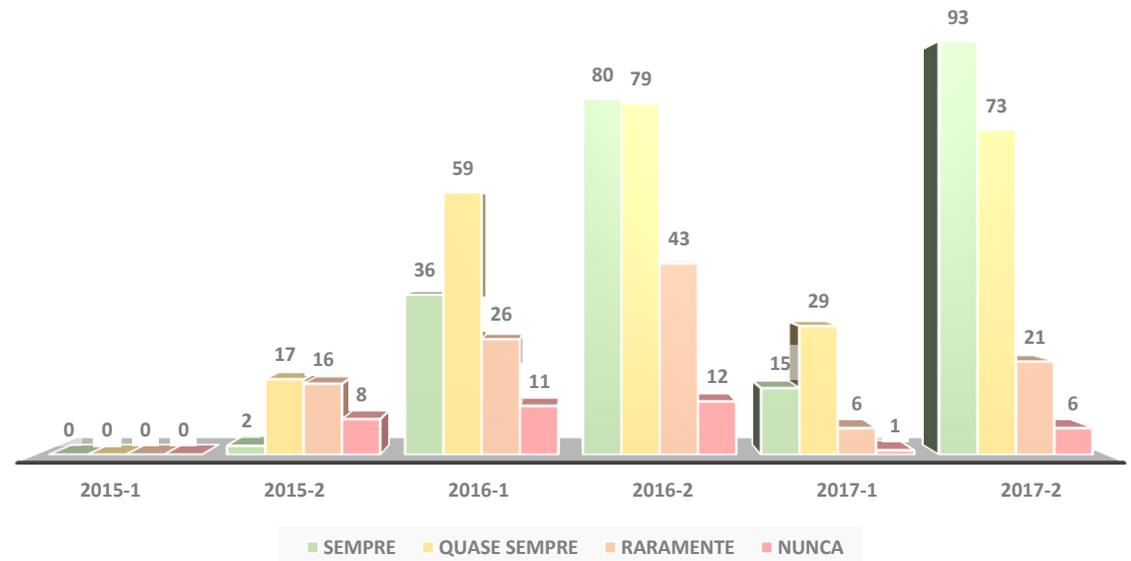
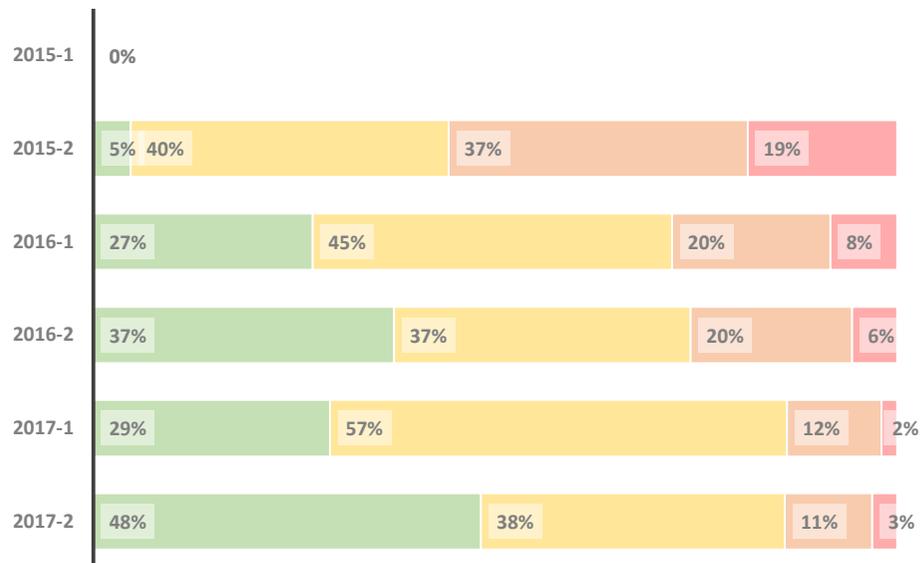
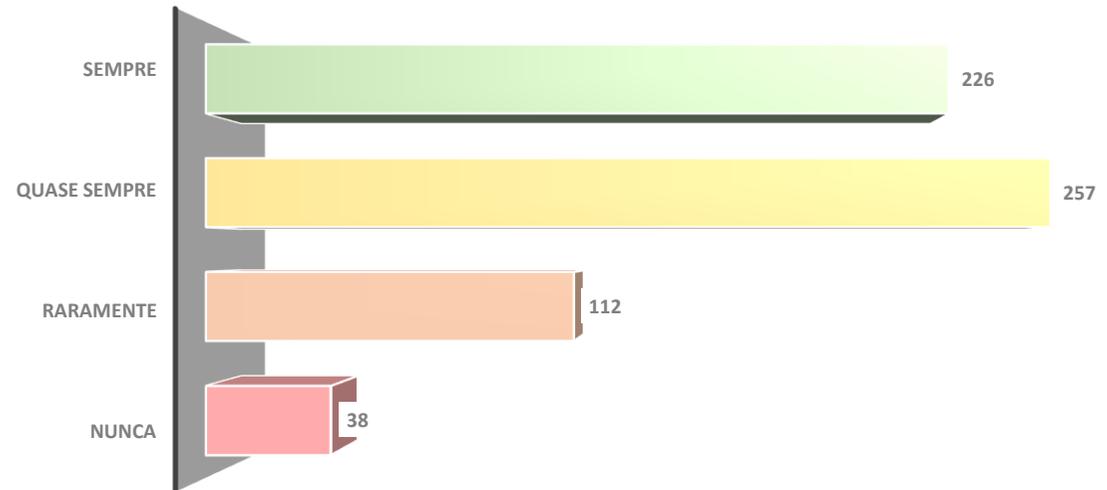
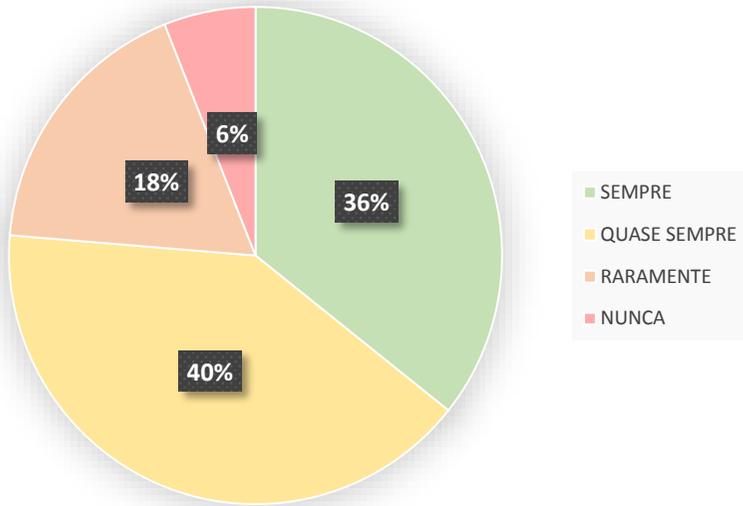


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



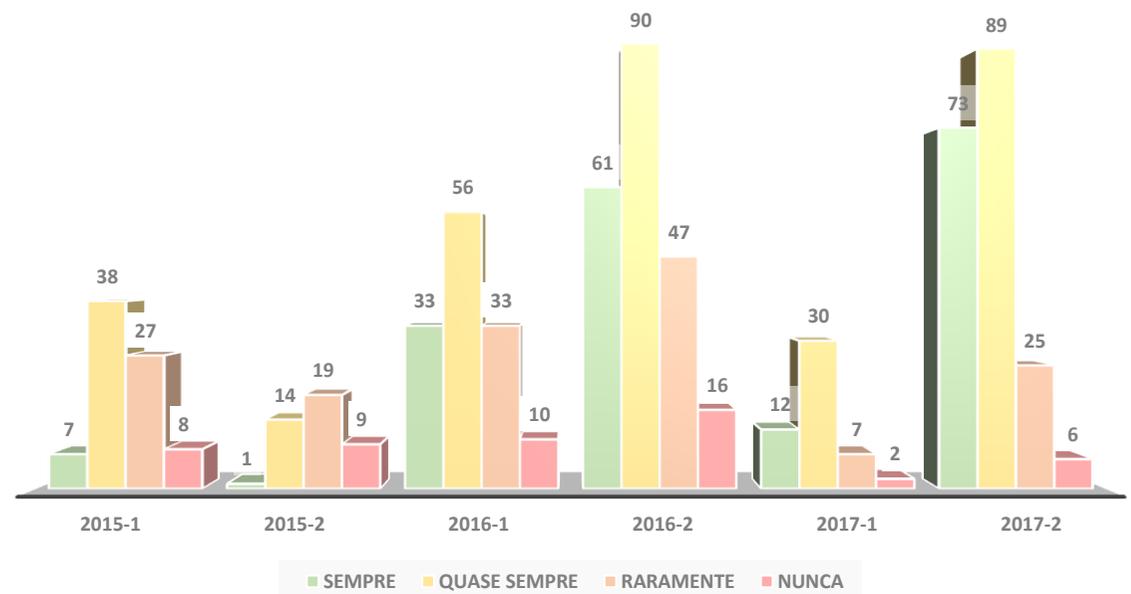
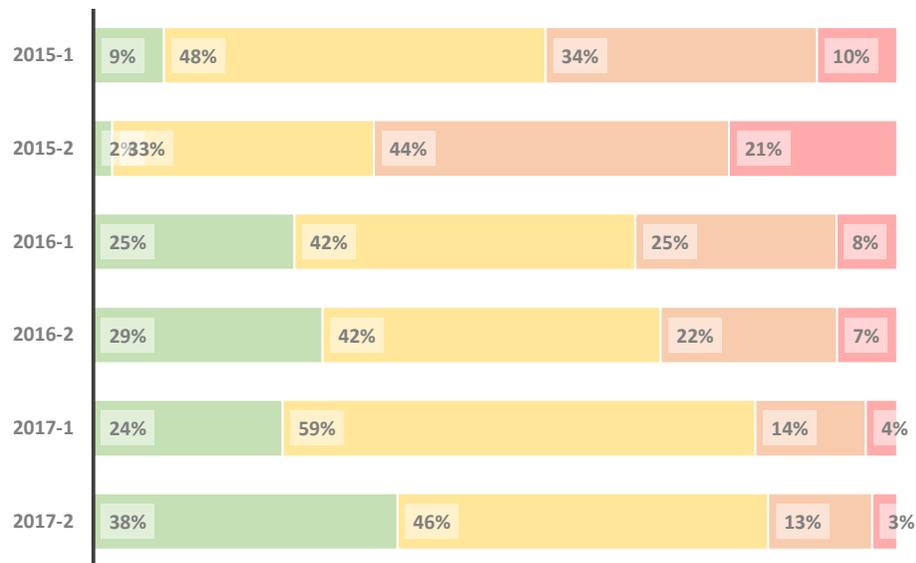
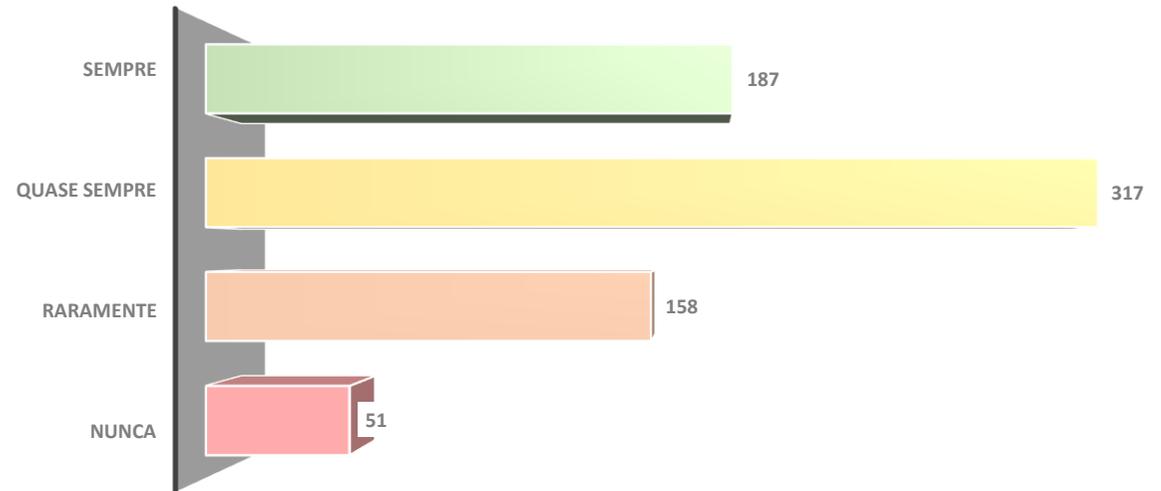
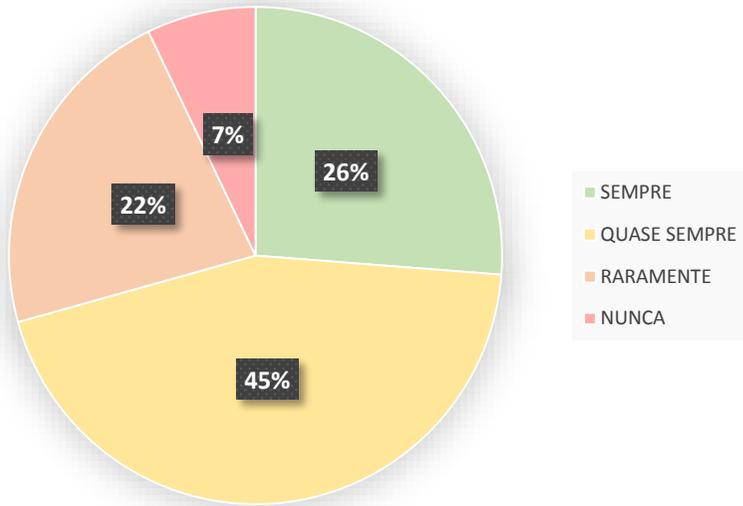


O COORDENADOR: é acessível ao aluno?



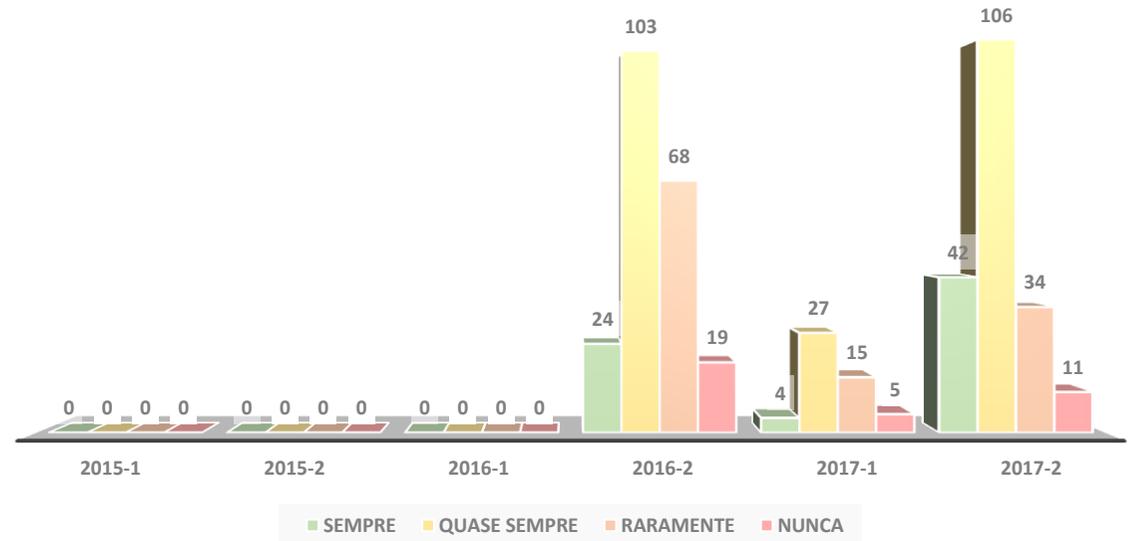
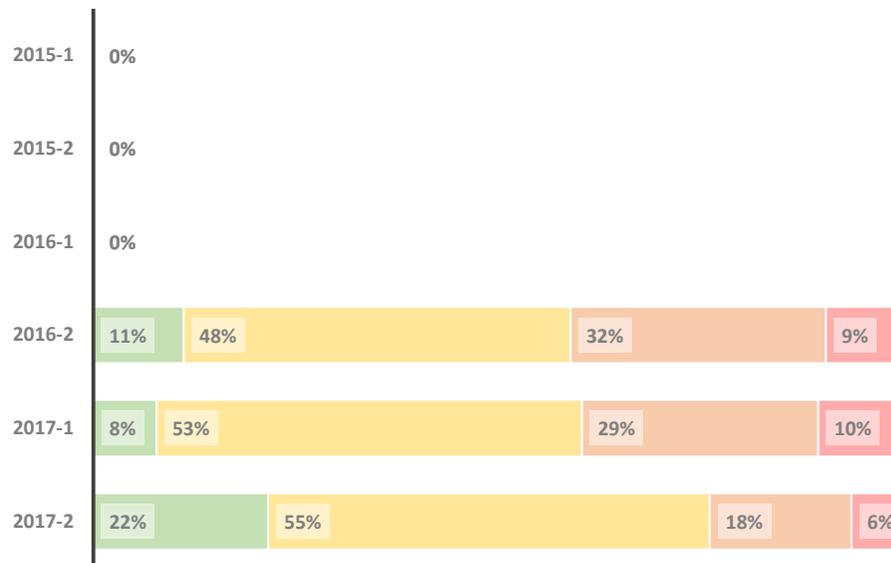
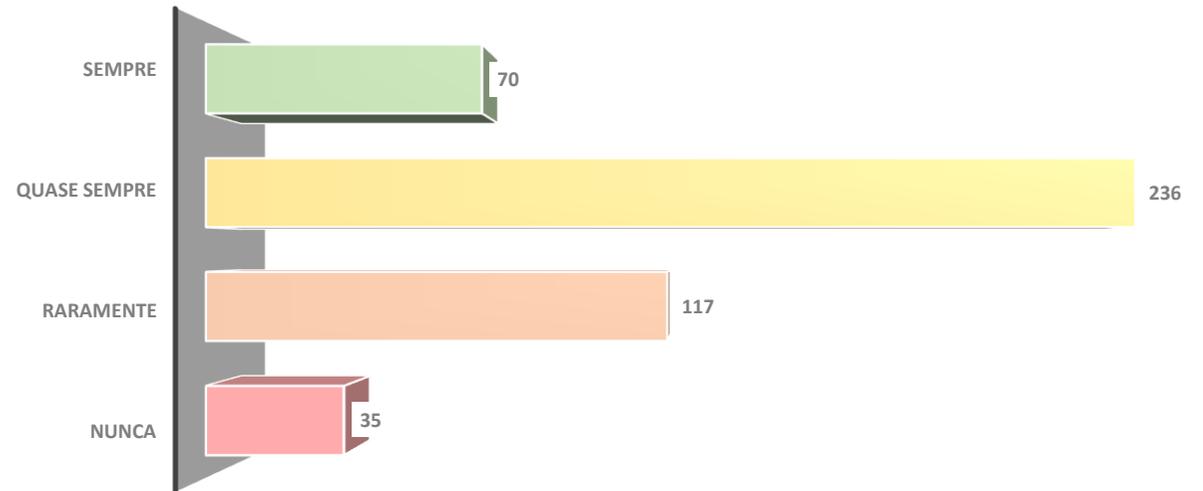
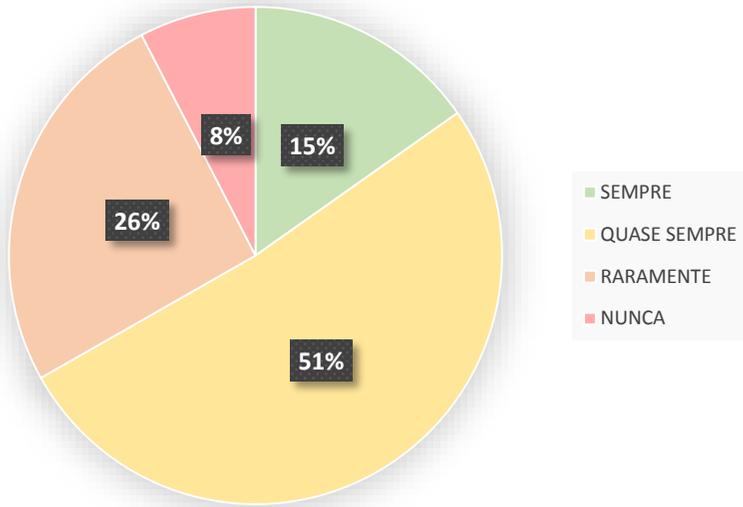


O COORDENADOR: é acessível ao aluno?



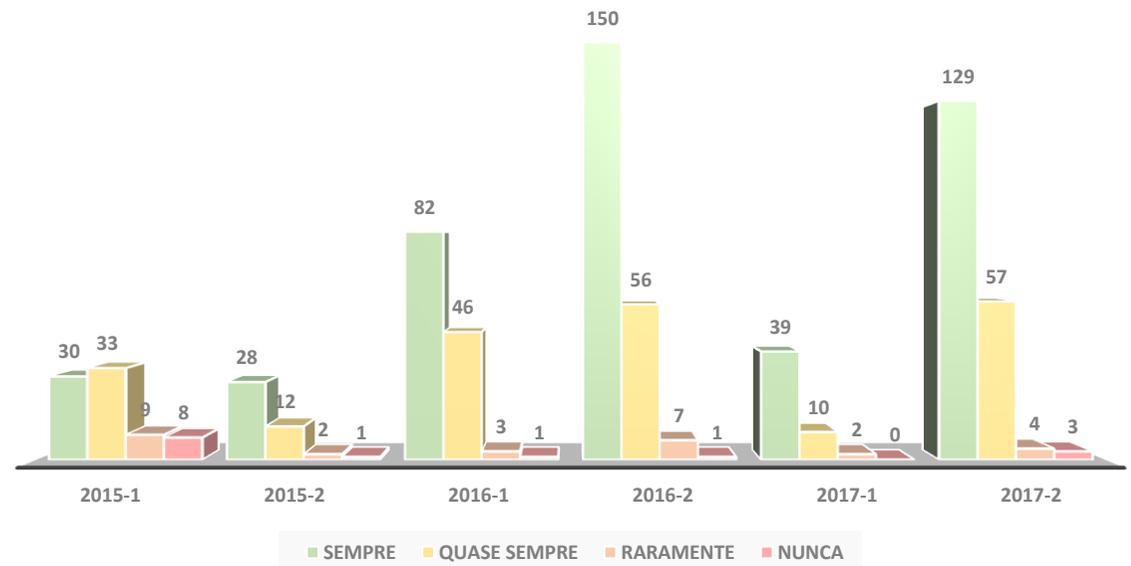
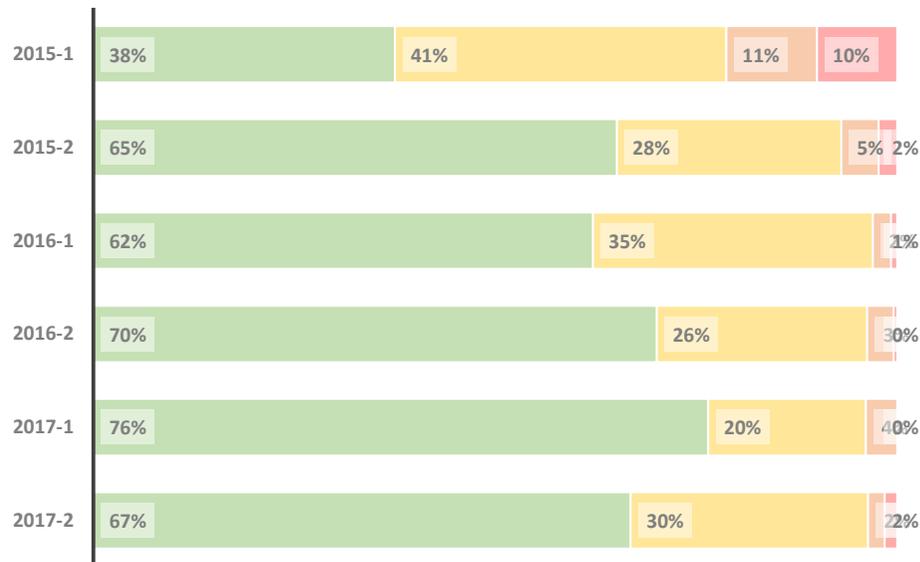
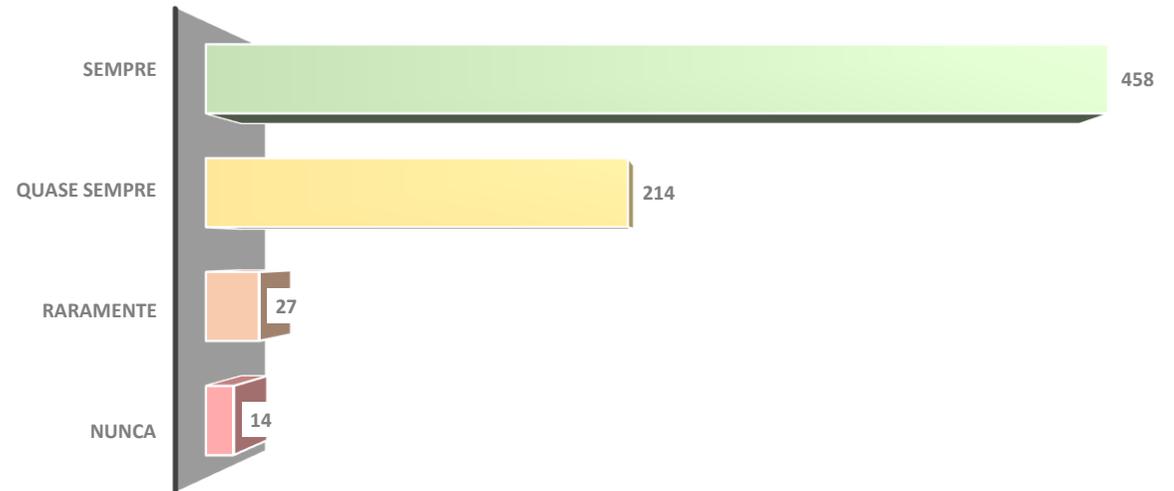
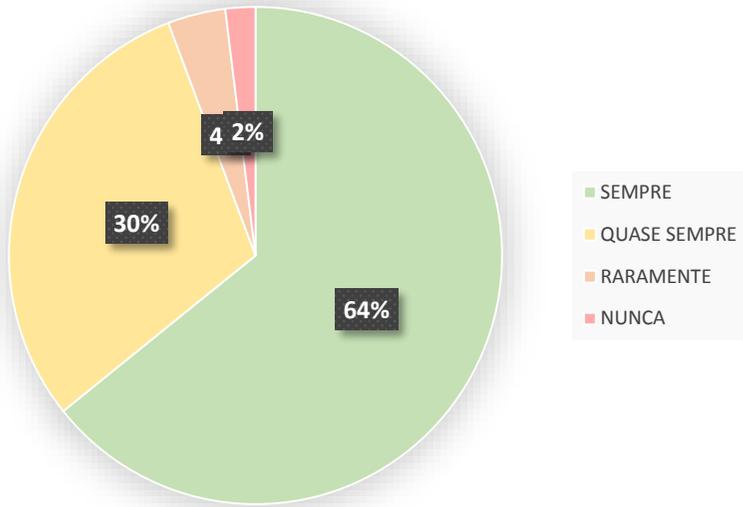


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



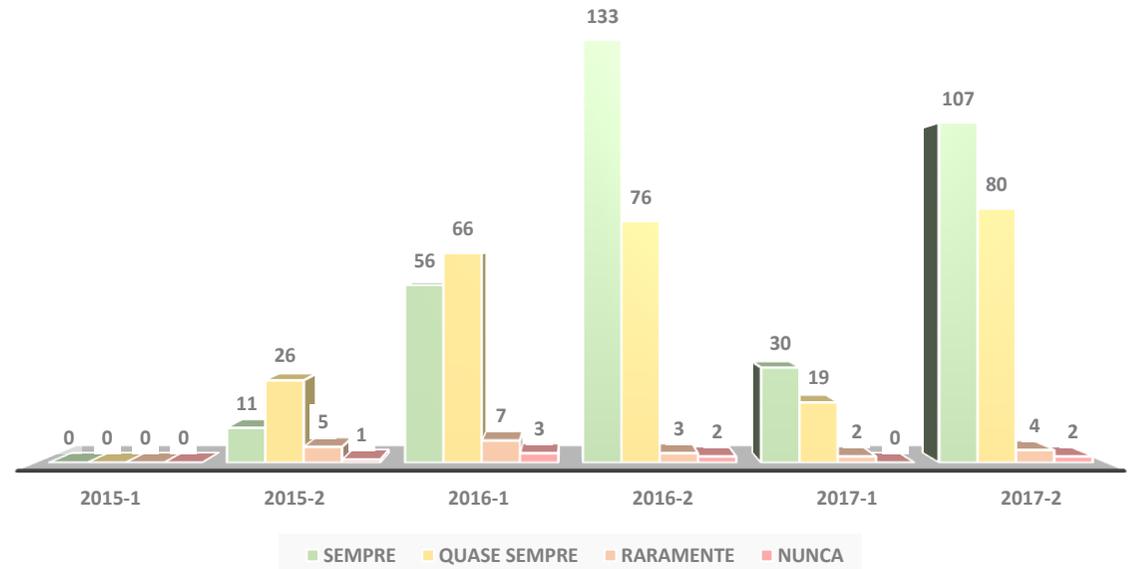
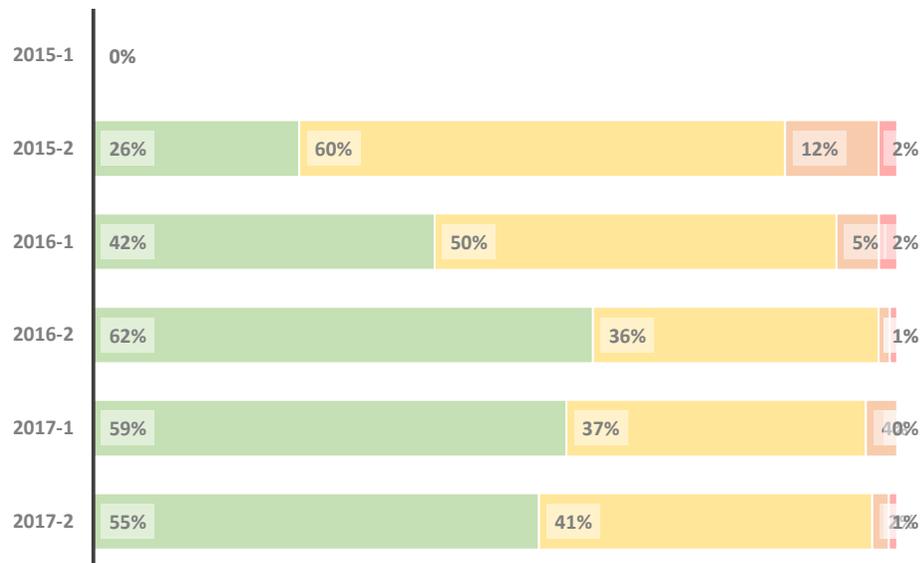
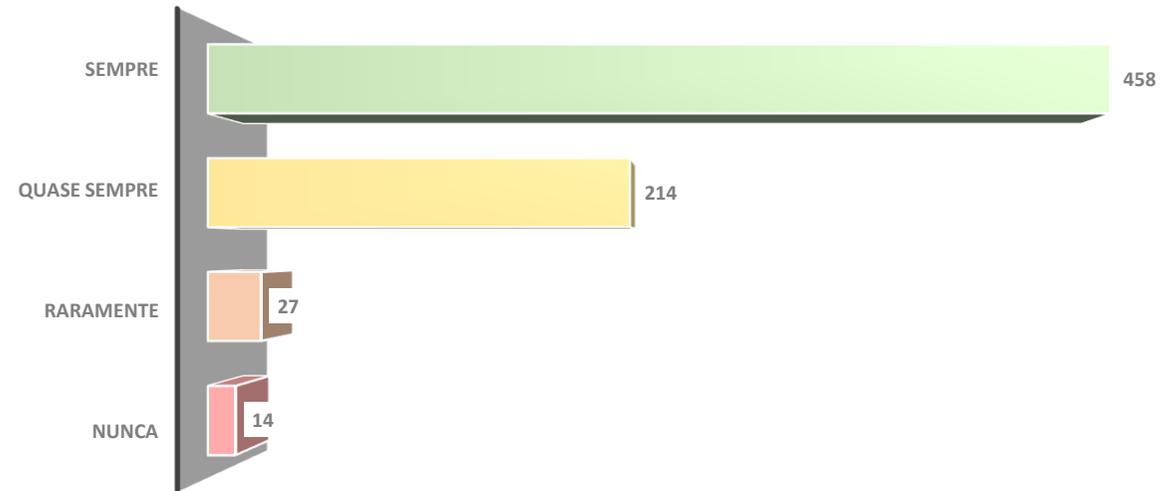
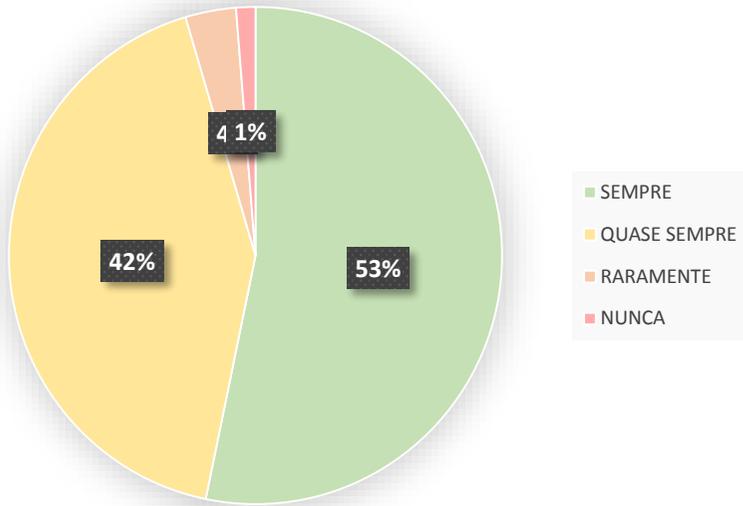


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



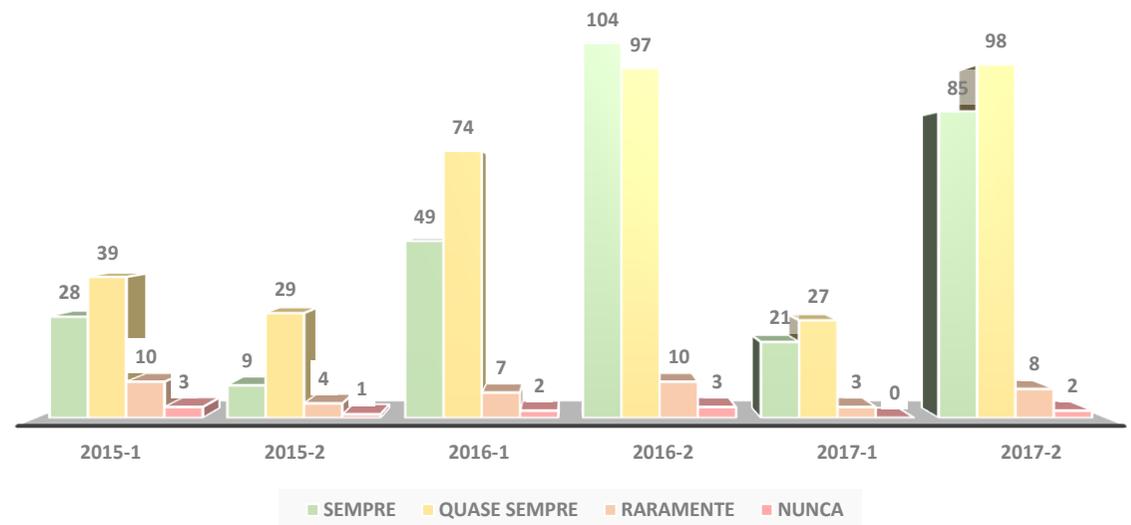
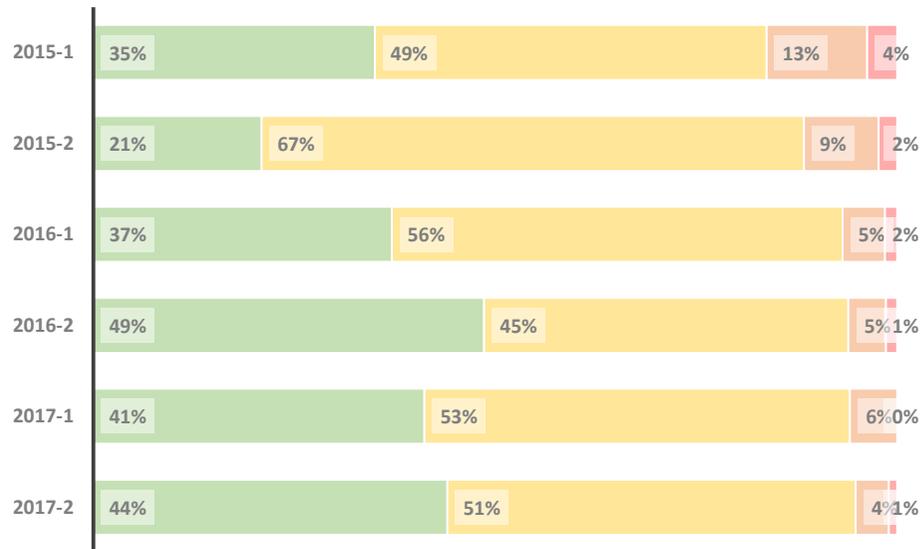
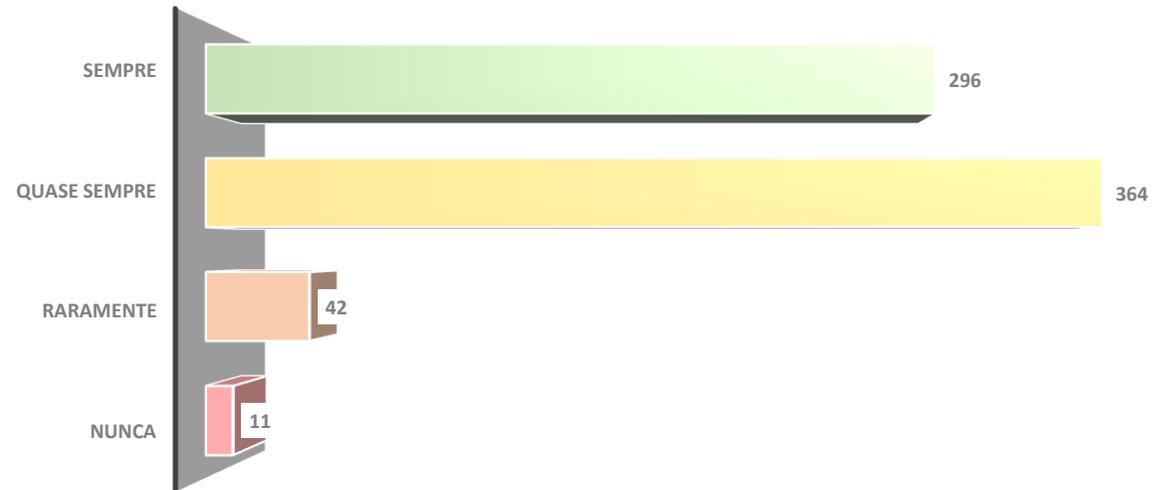
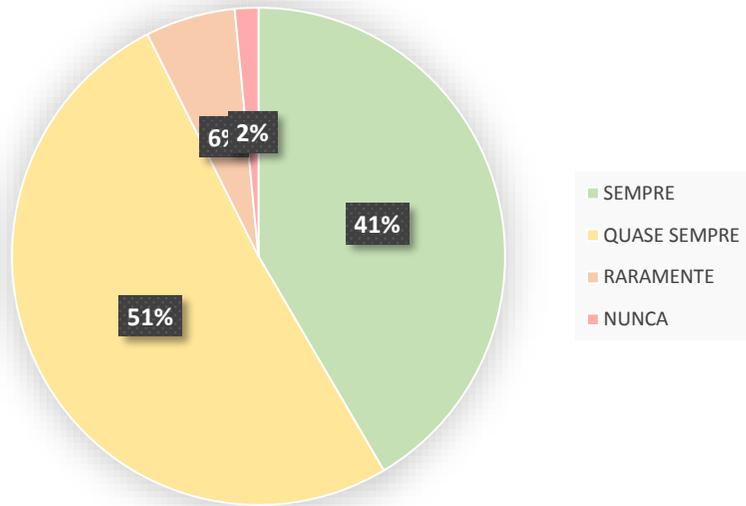


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



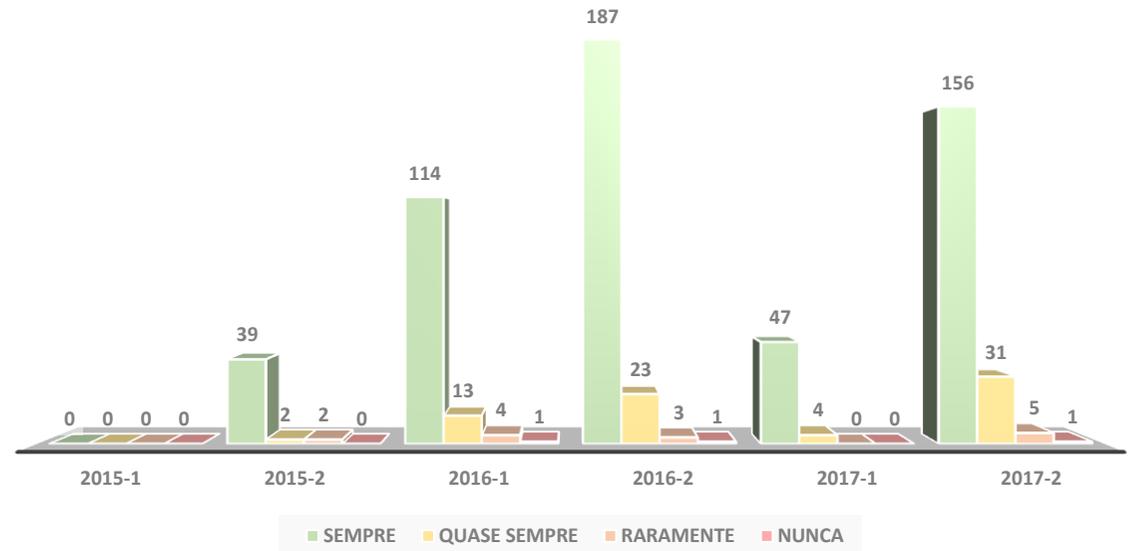
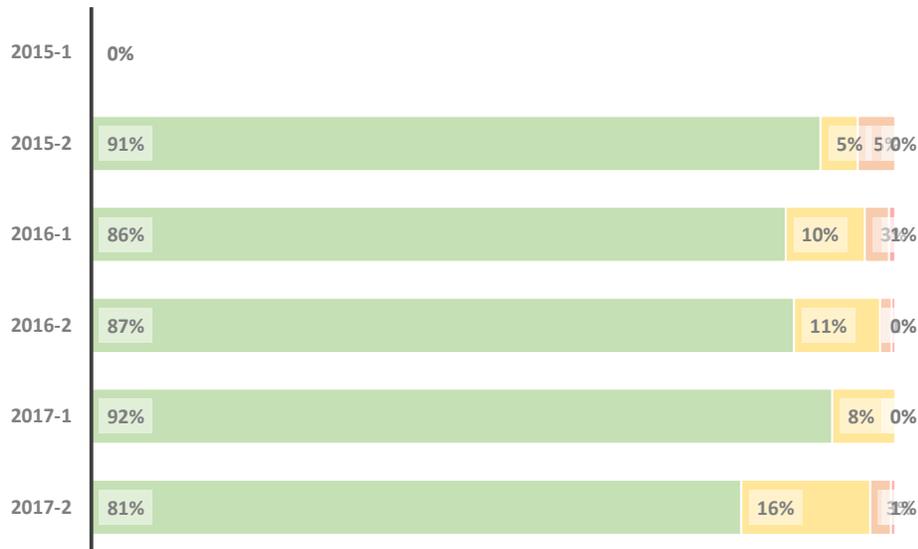
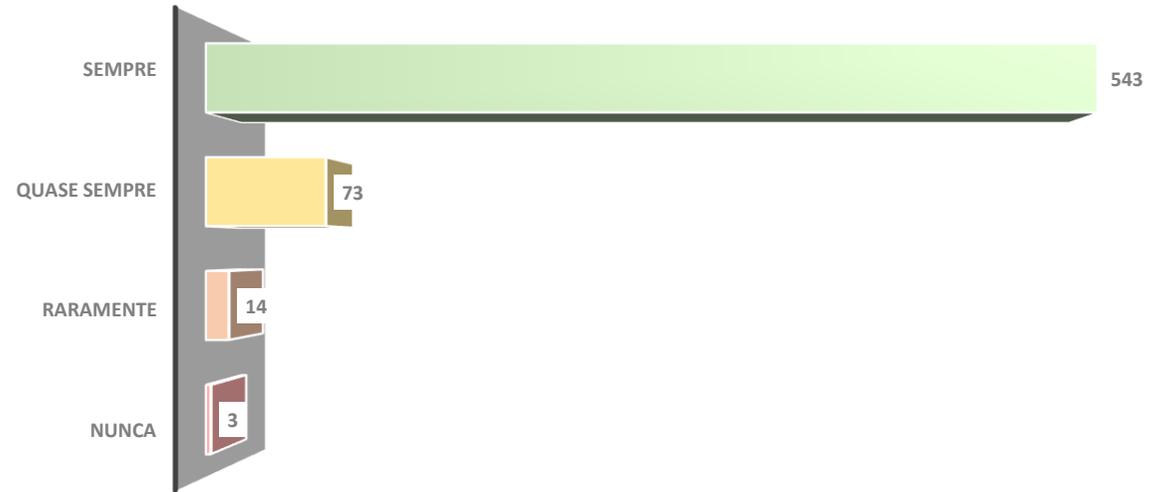
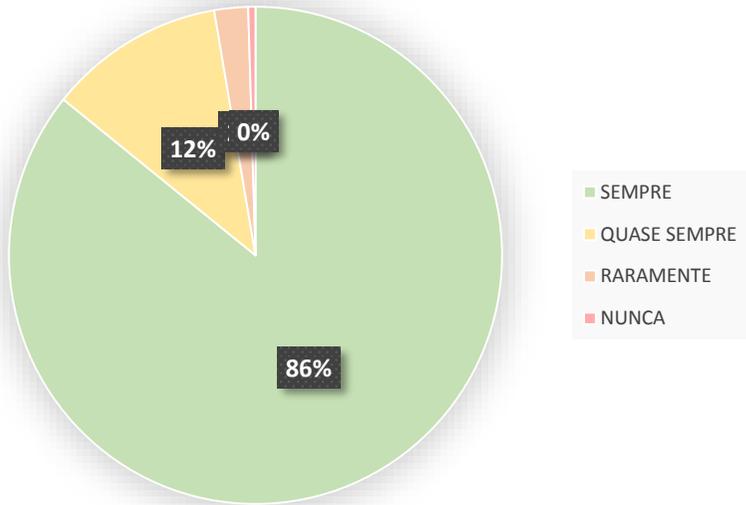


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



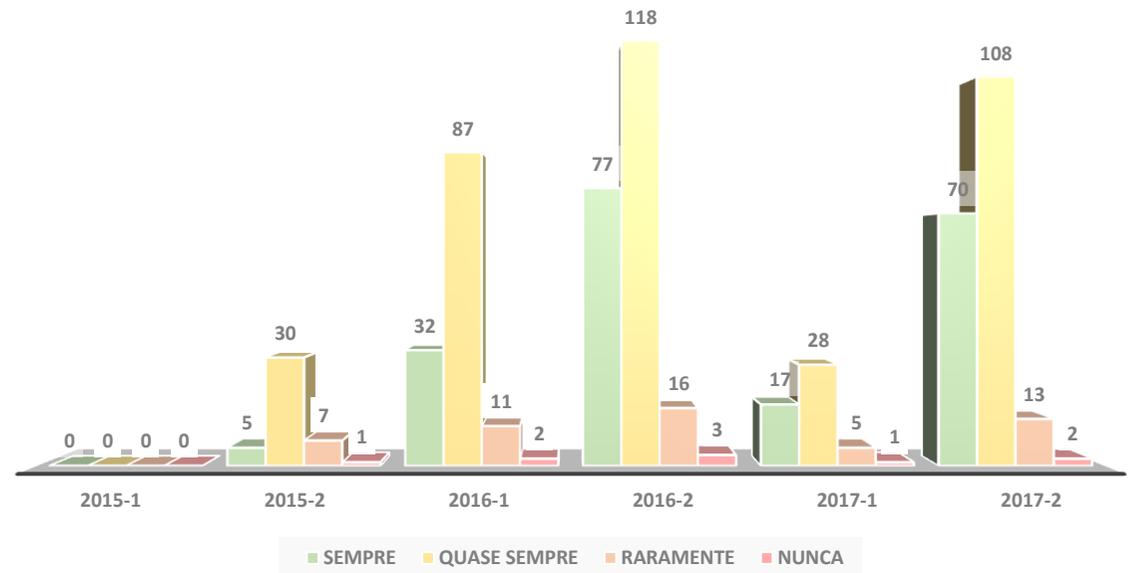
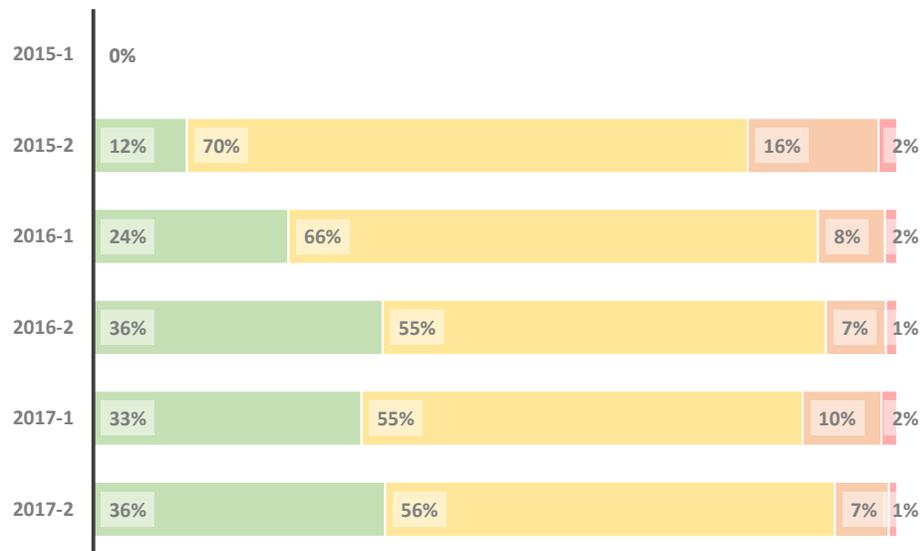
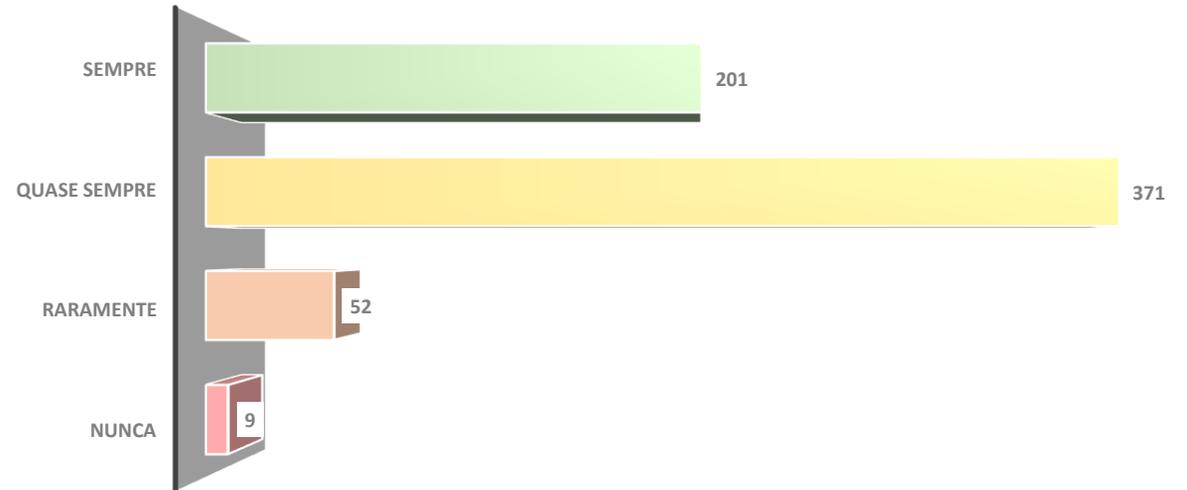
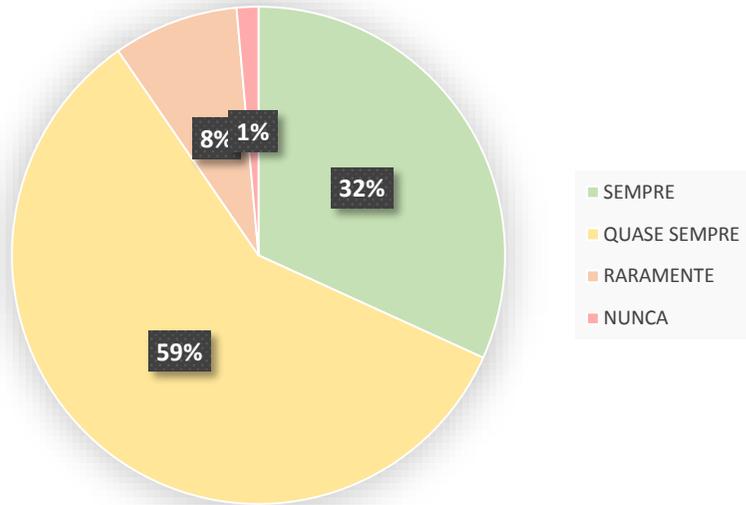


OS PROFESSORES: fazem chamada?



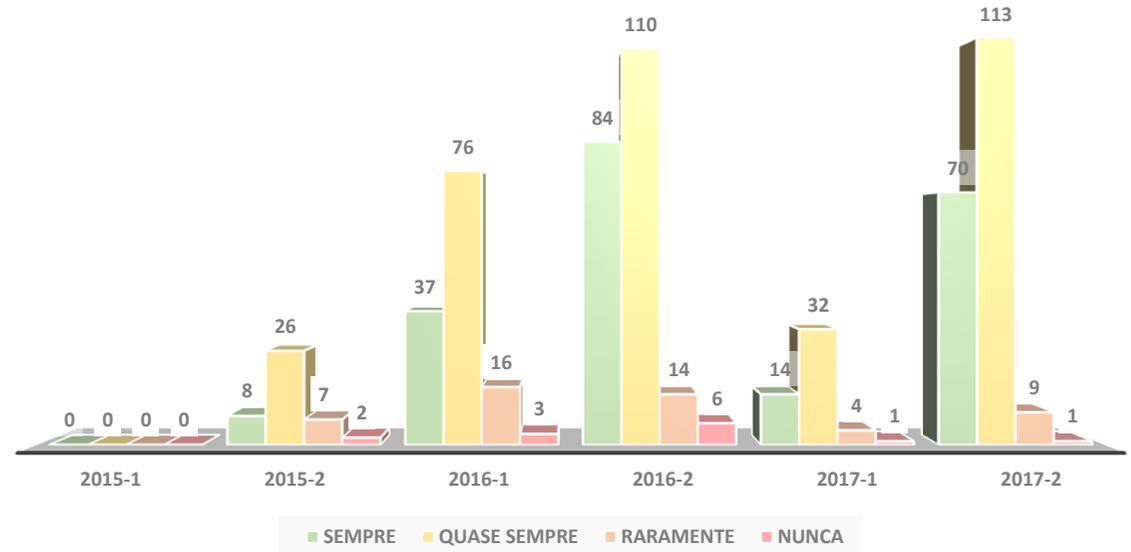
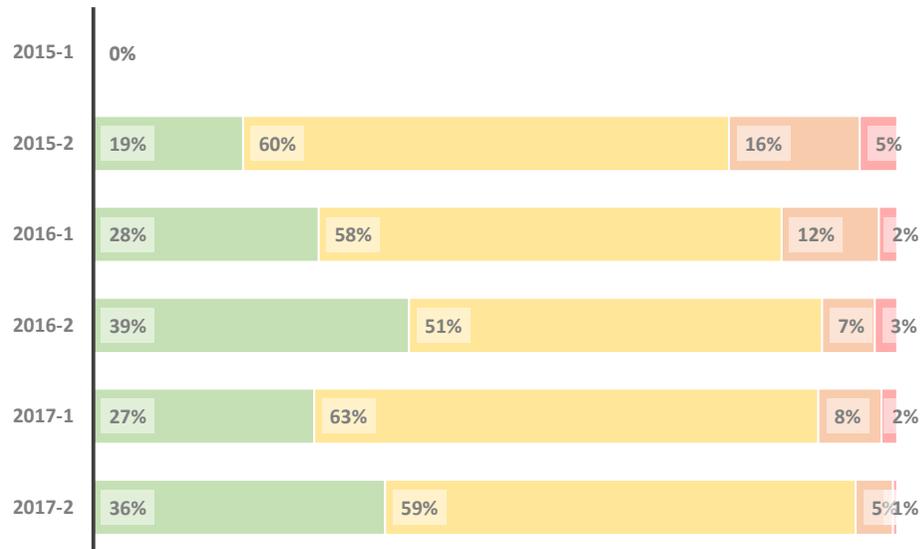
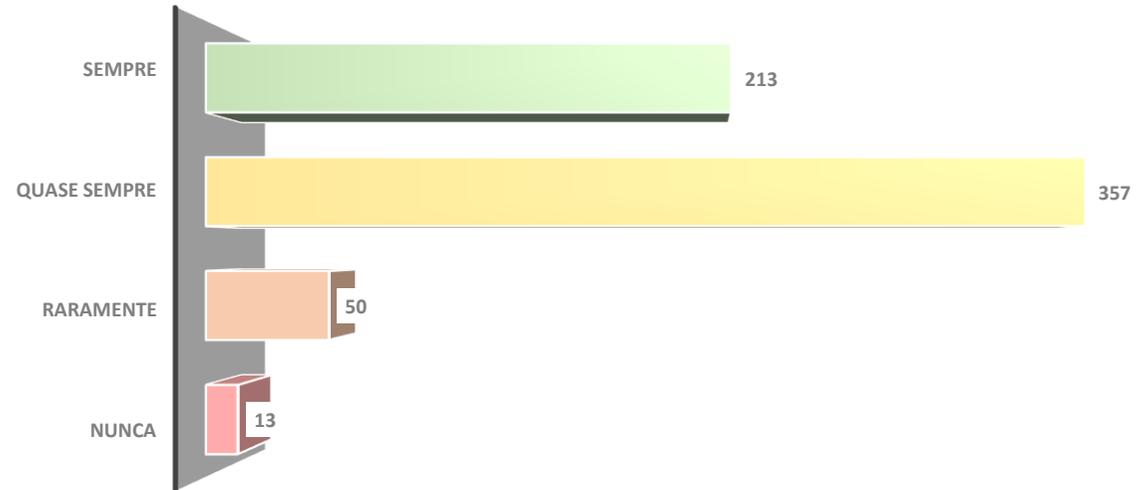
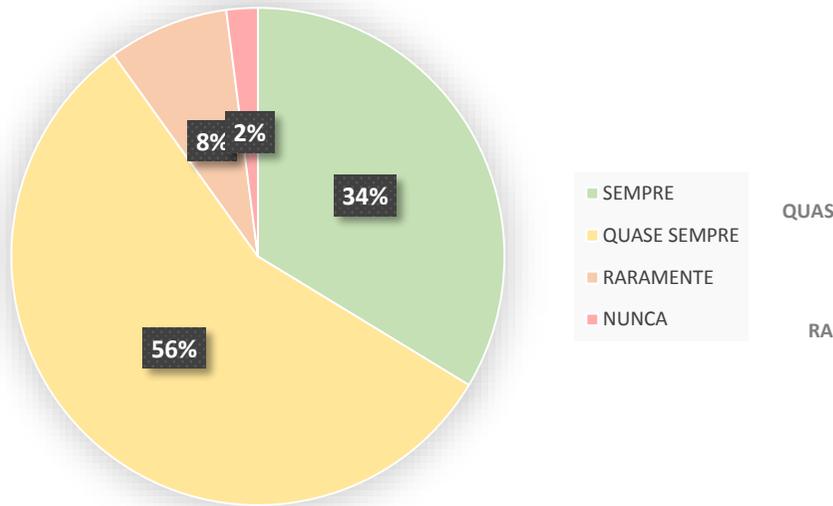


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



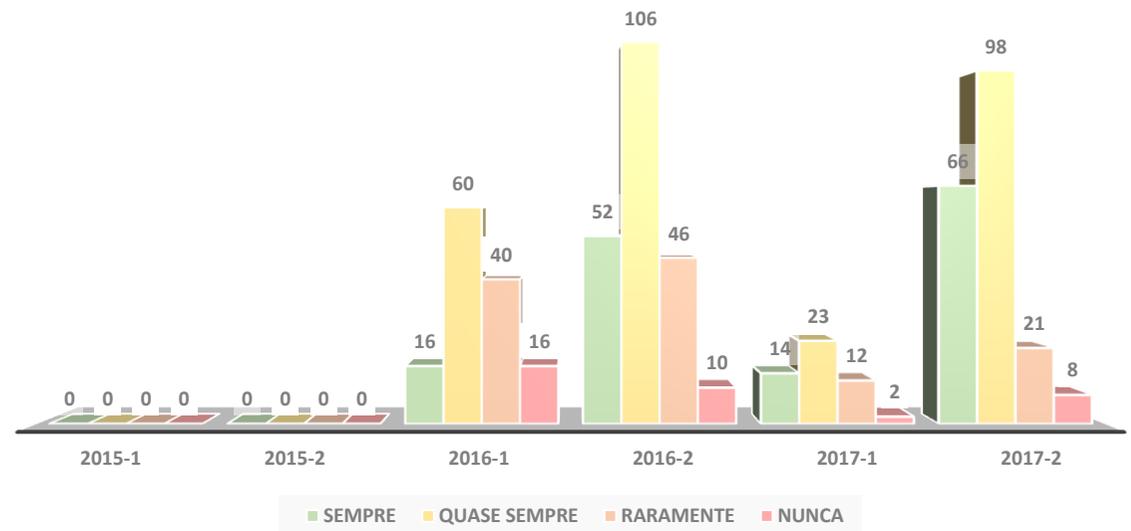
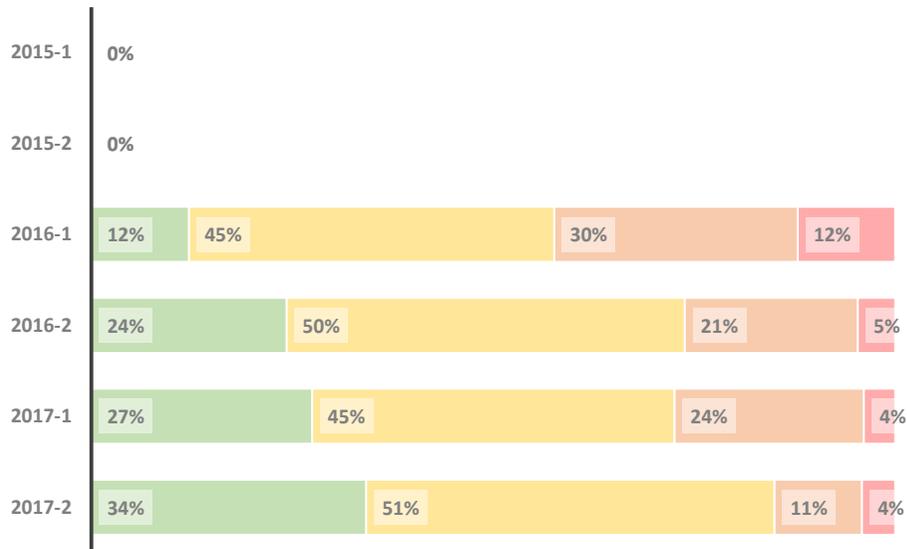
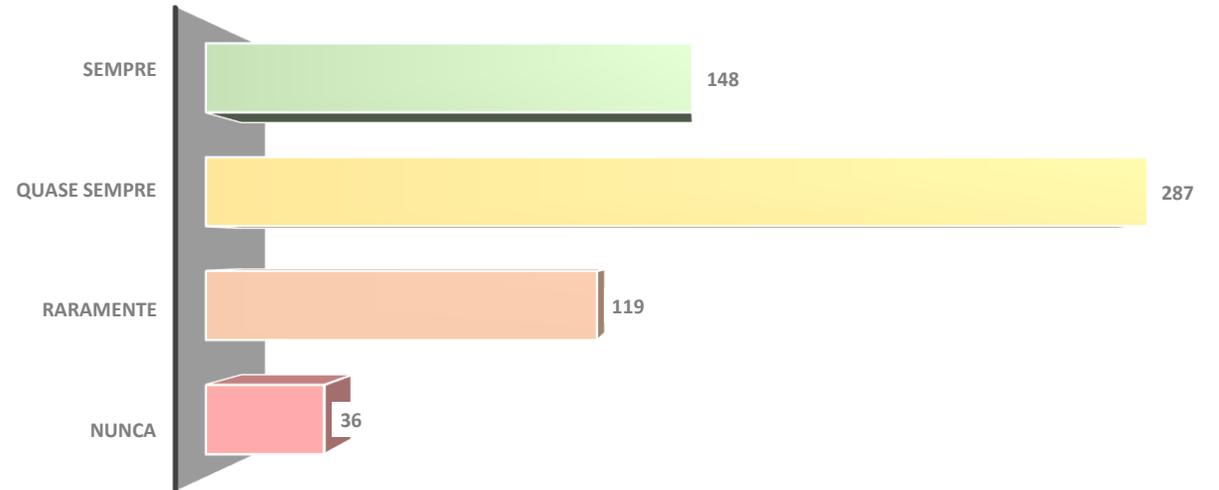
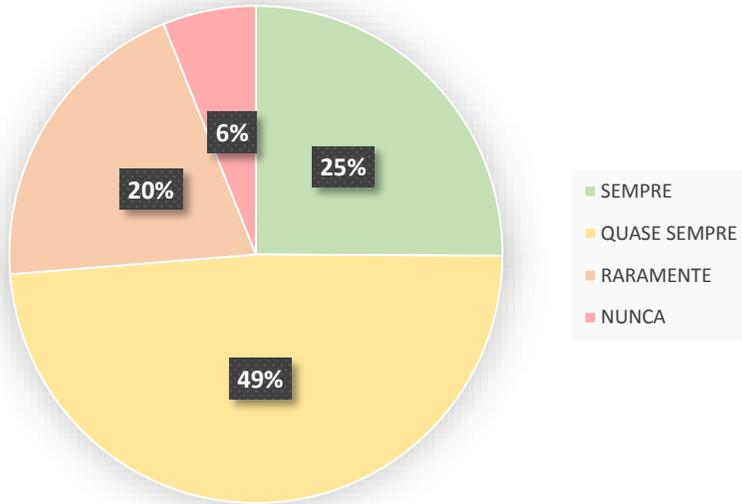


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



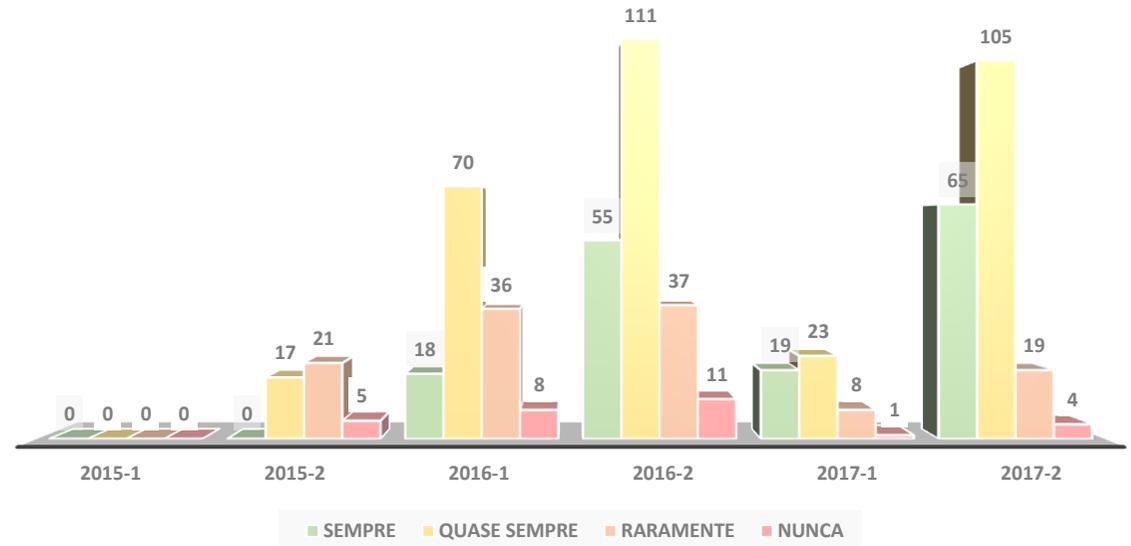
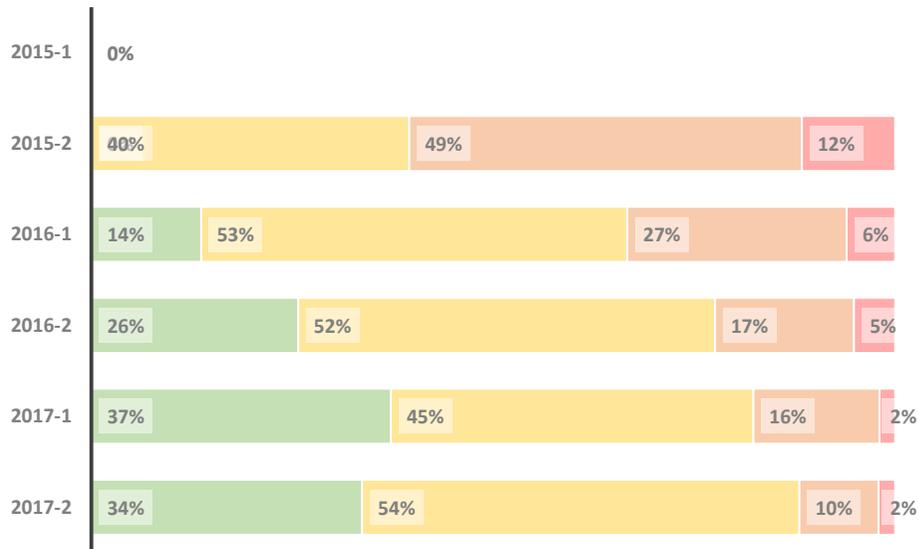
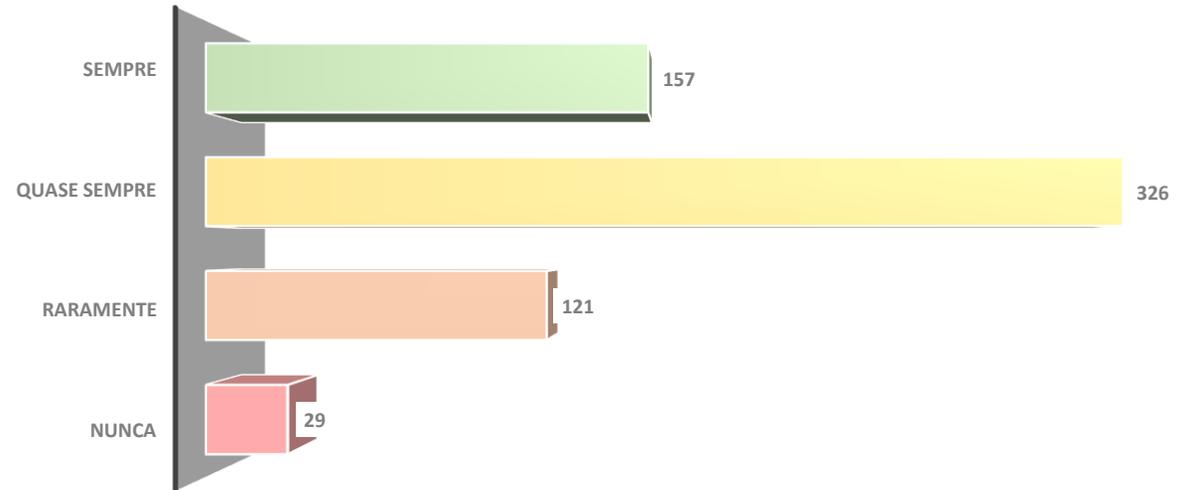
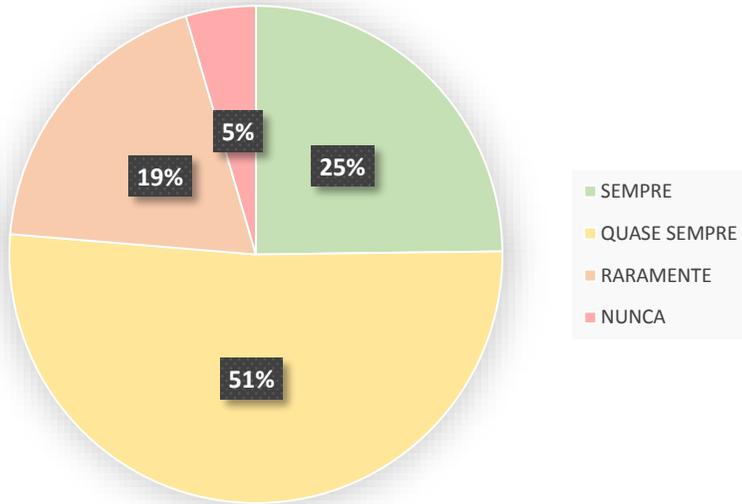


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



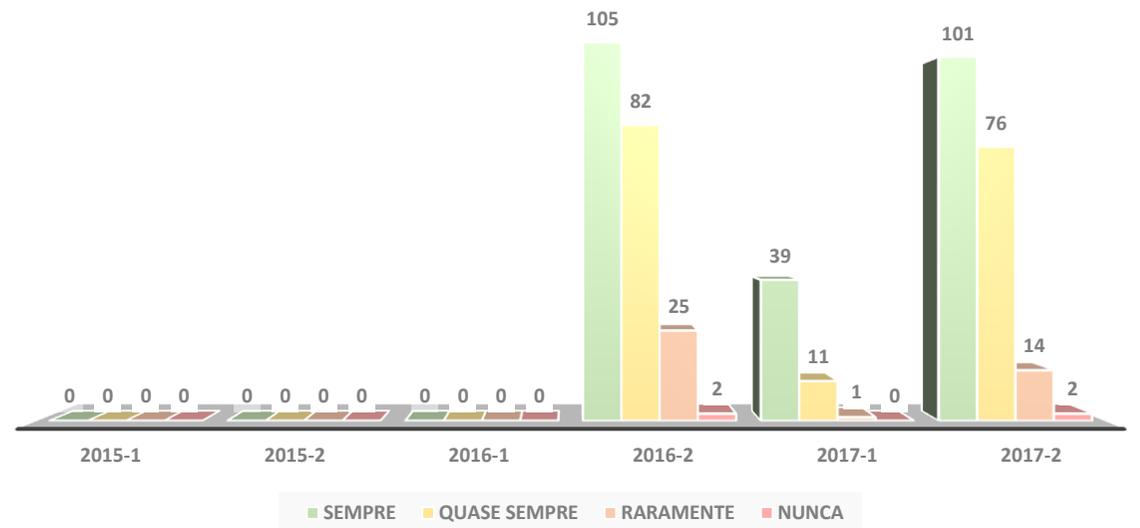
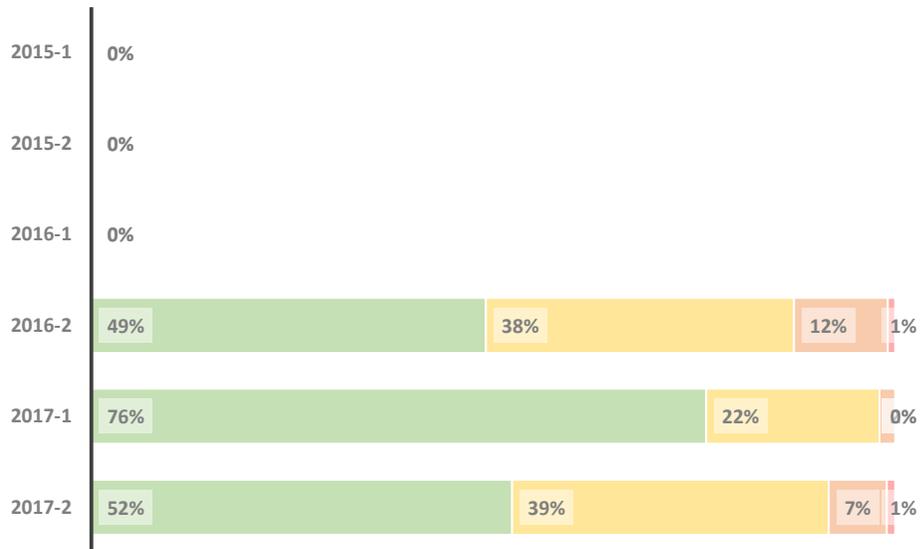
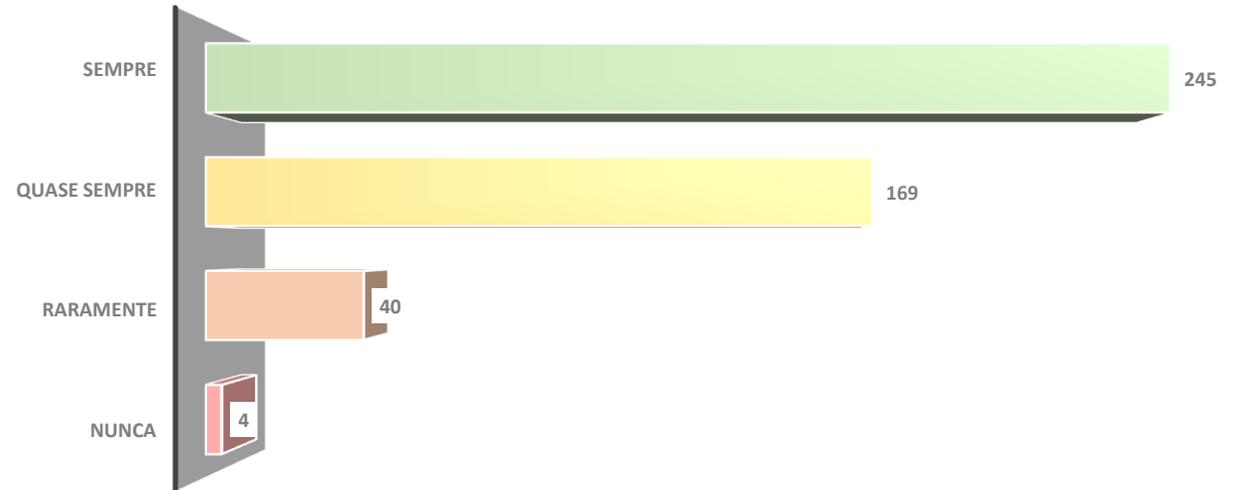
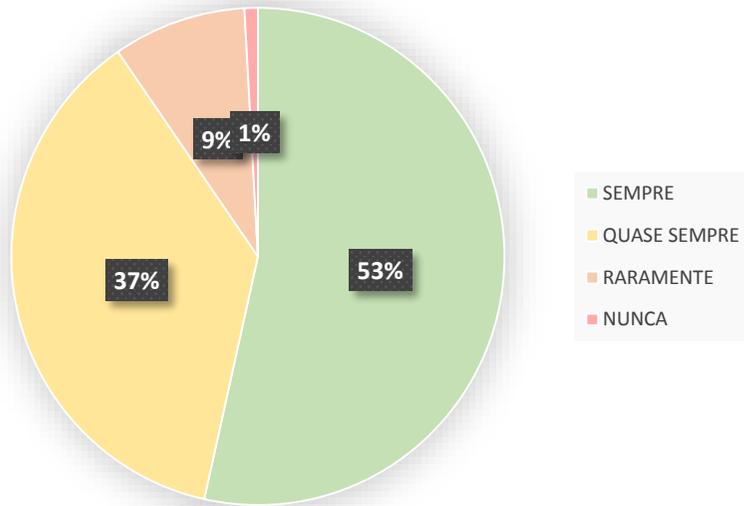


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



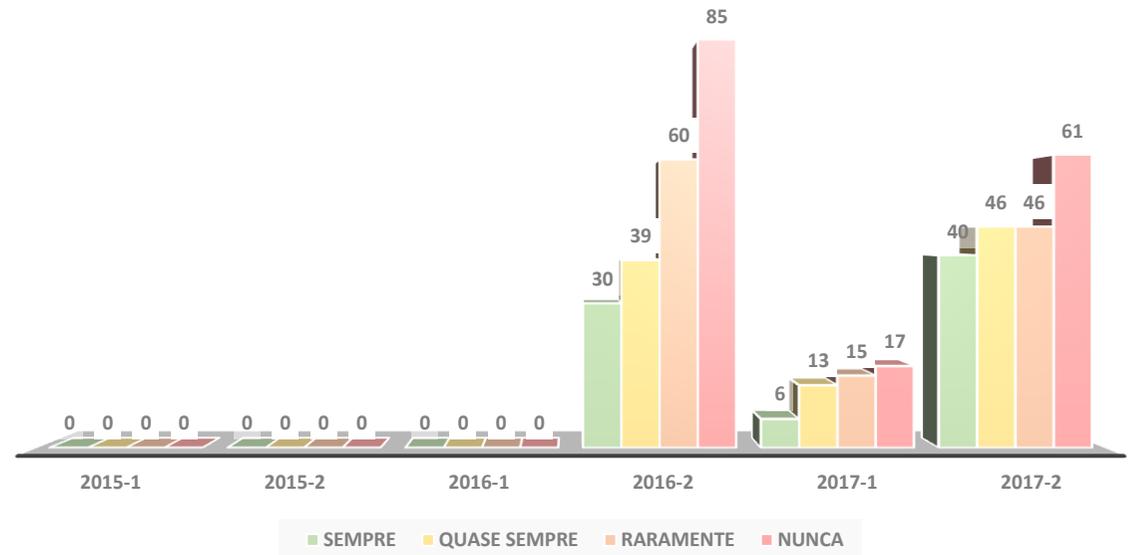
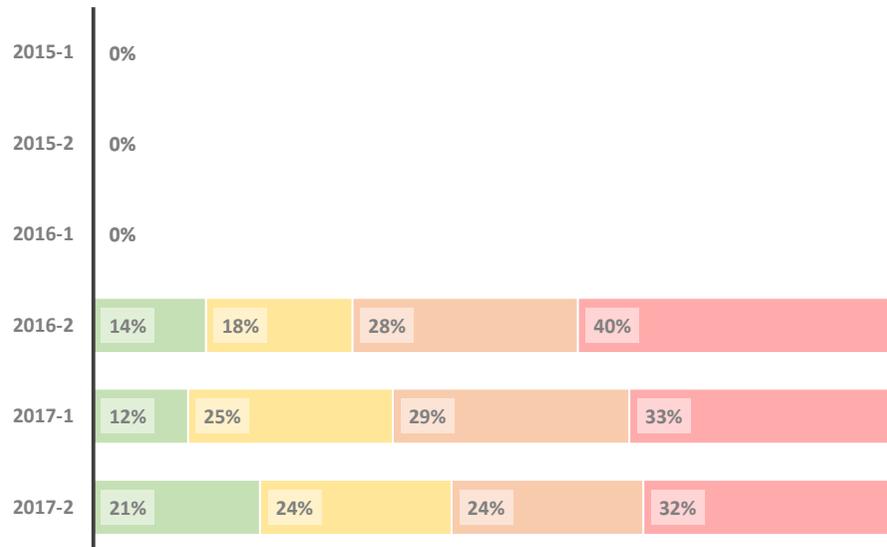
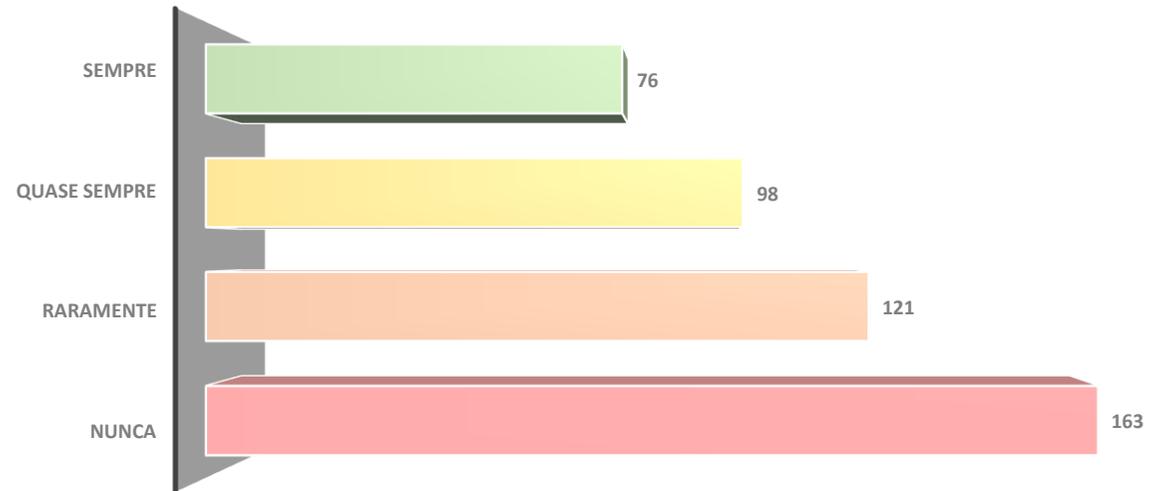
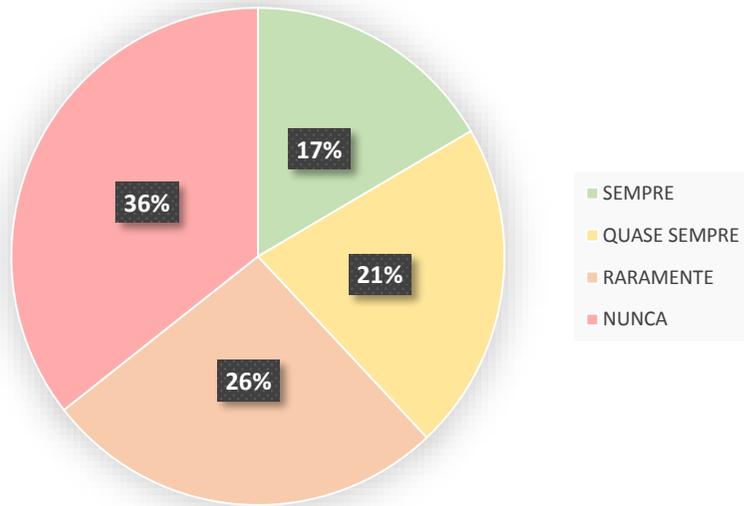


Você acessa o aluno online frequentemente?



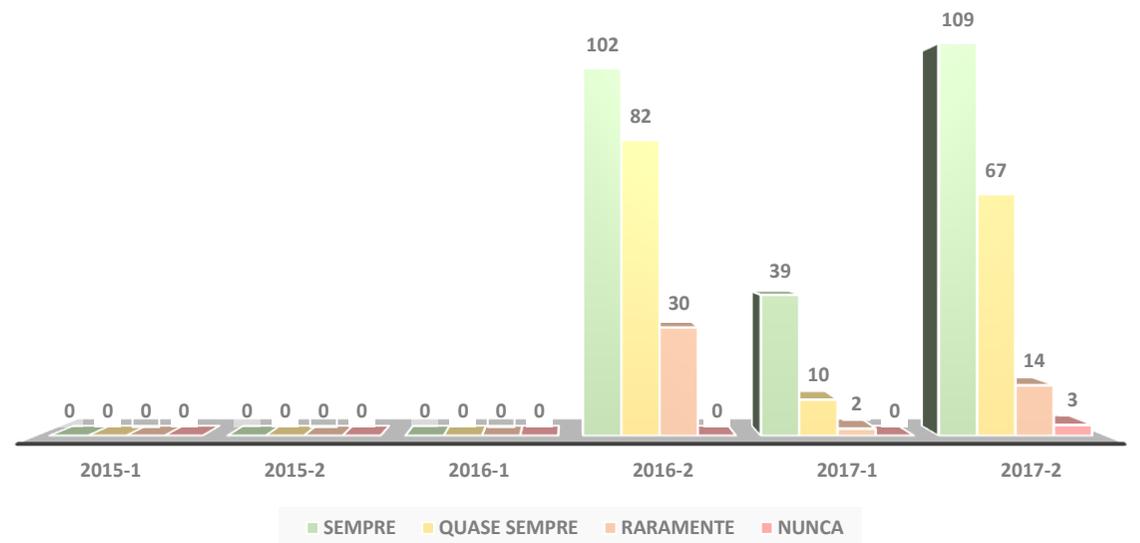
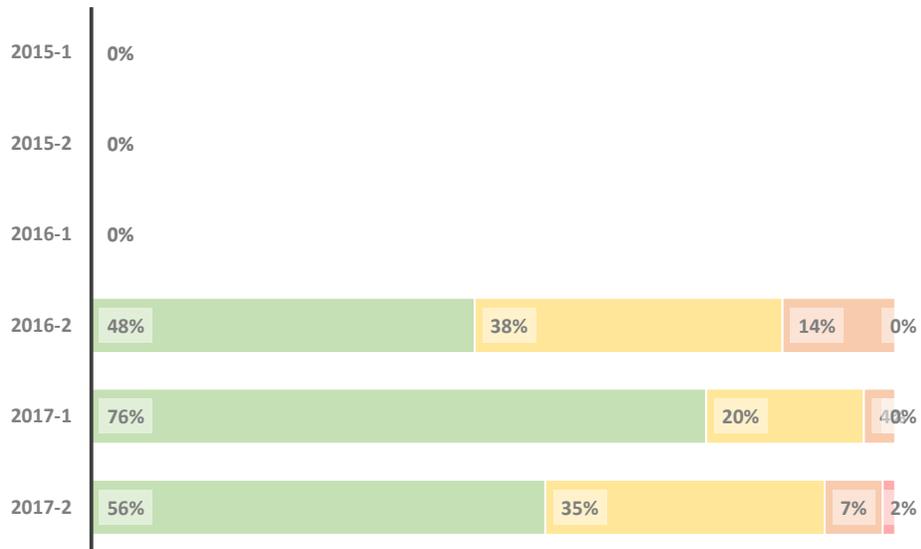
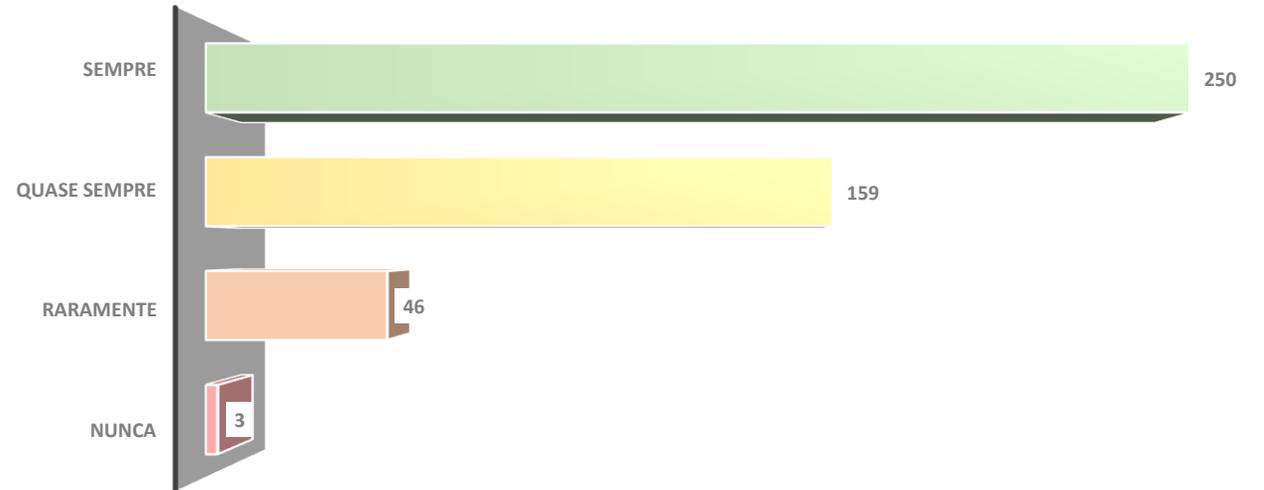
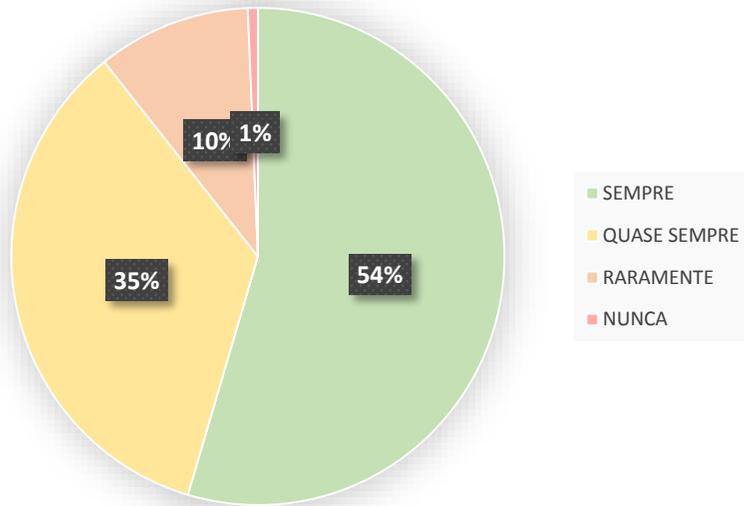


Você acessa o Office365 (email) frequentemente?



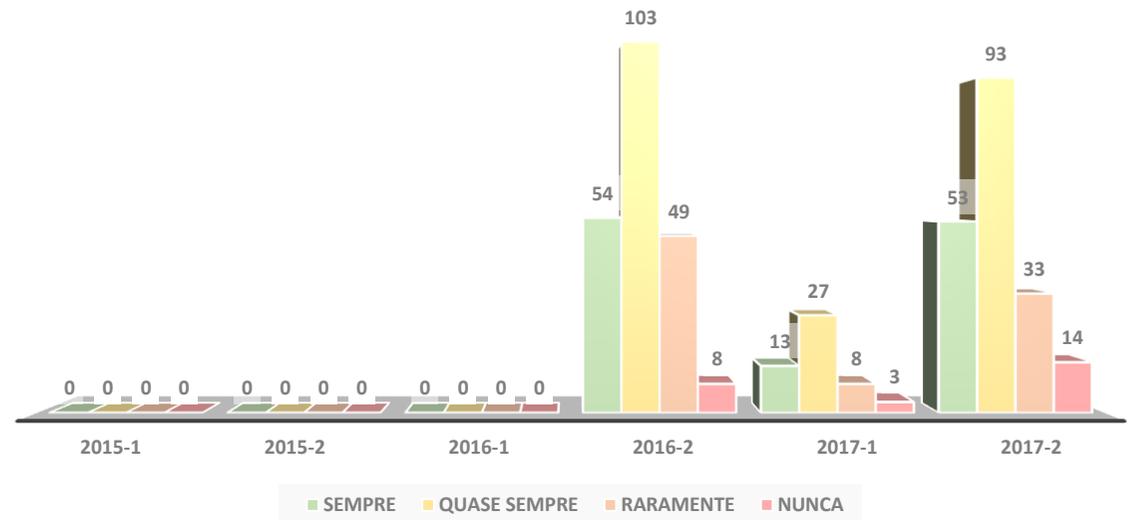
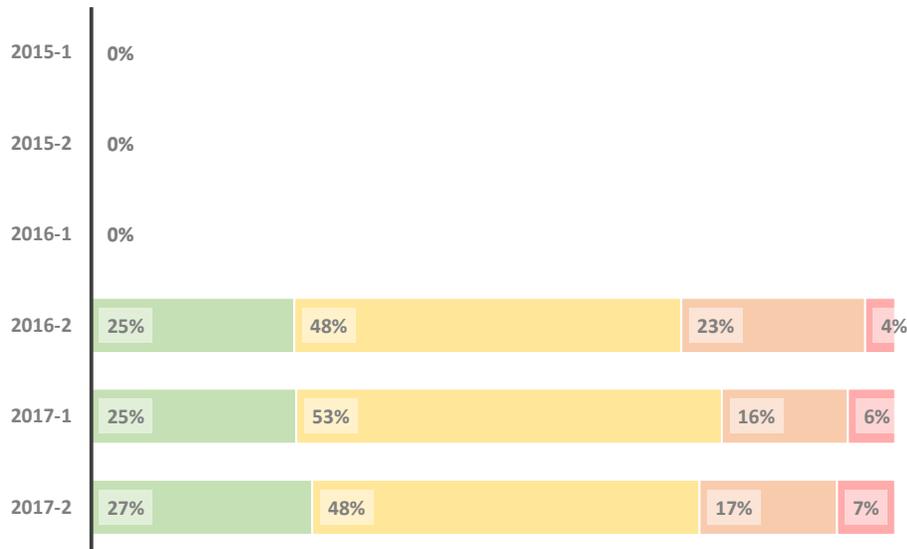
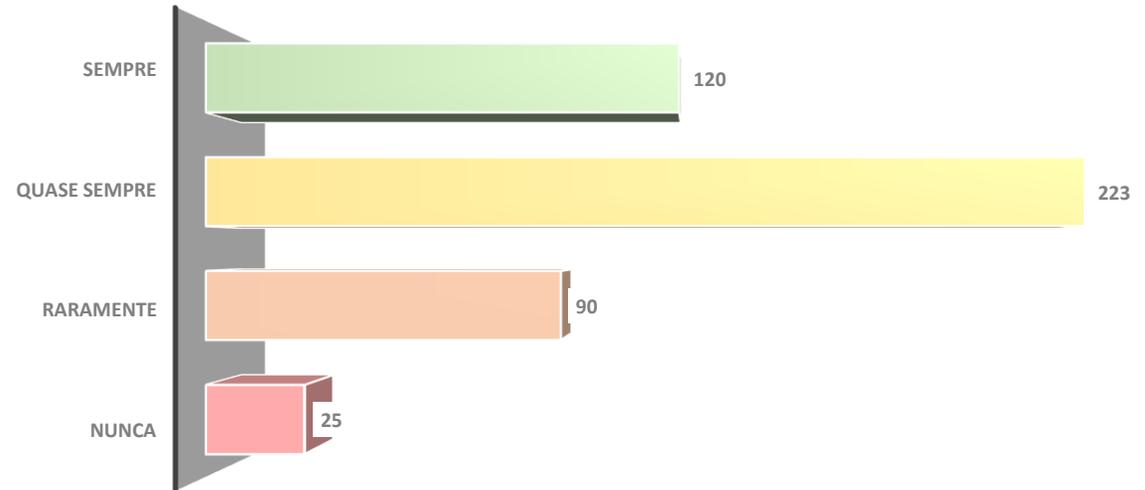
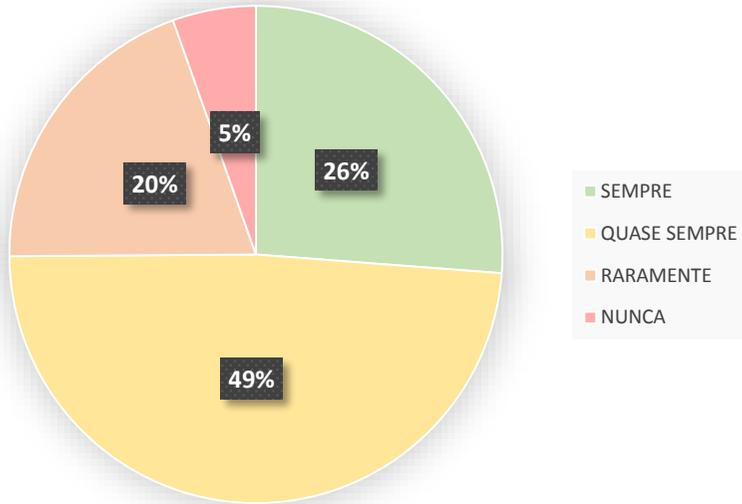


Você acessa o portal frequentemente?



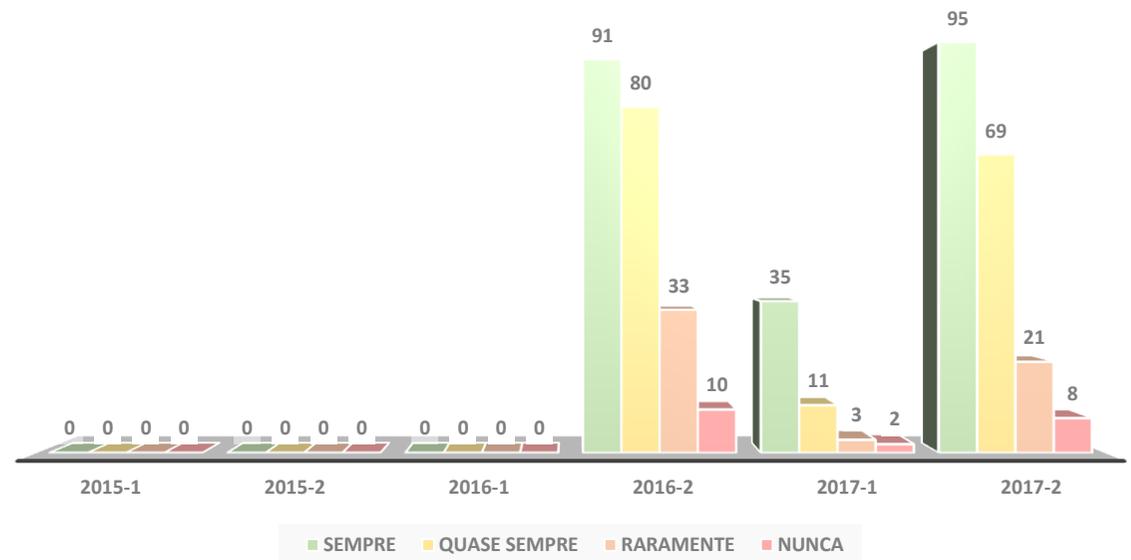
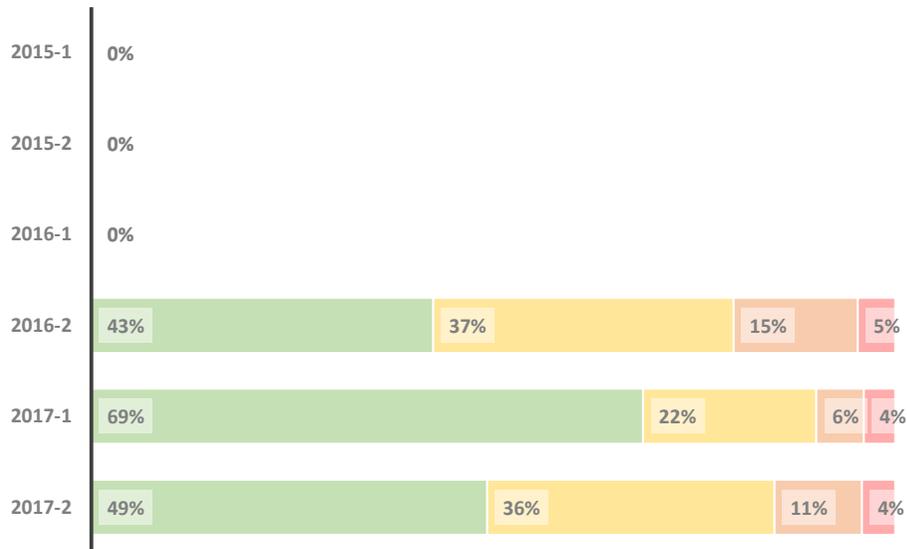
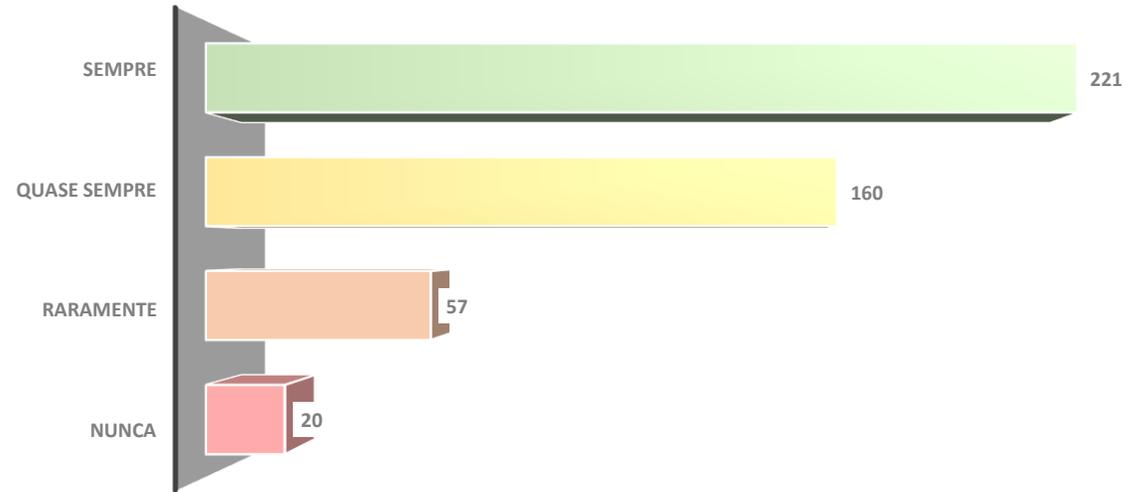
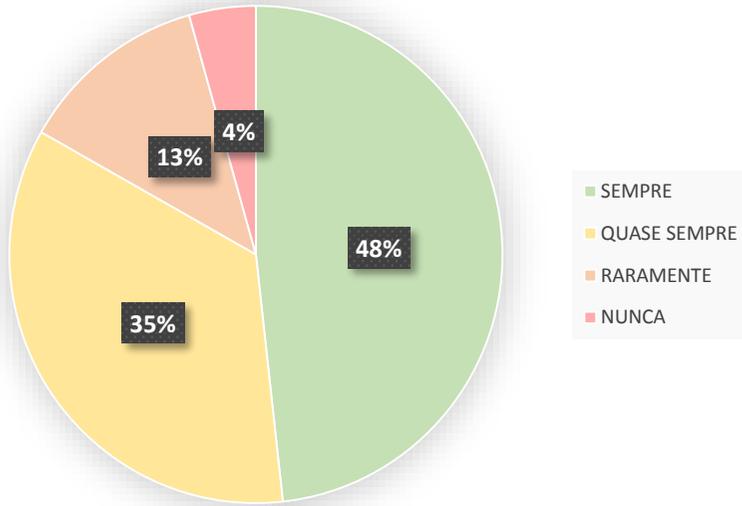


Você se sente apto para utilizar os recursos de TI?



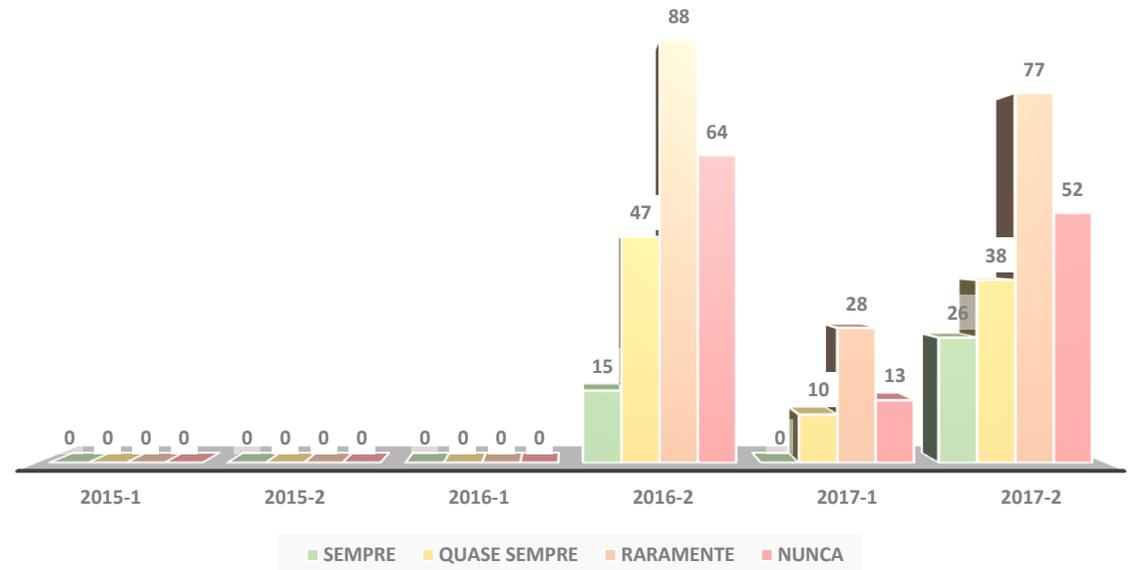
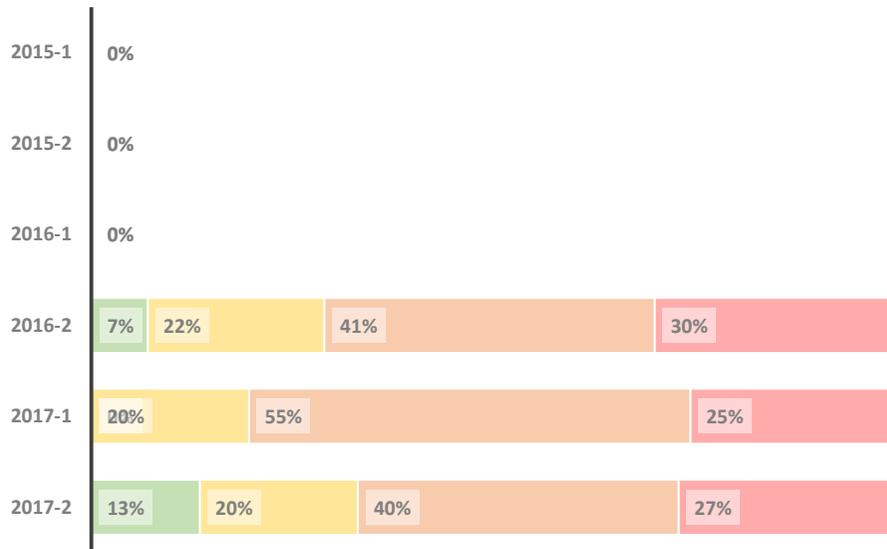
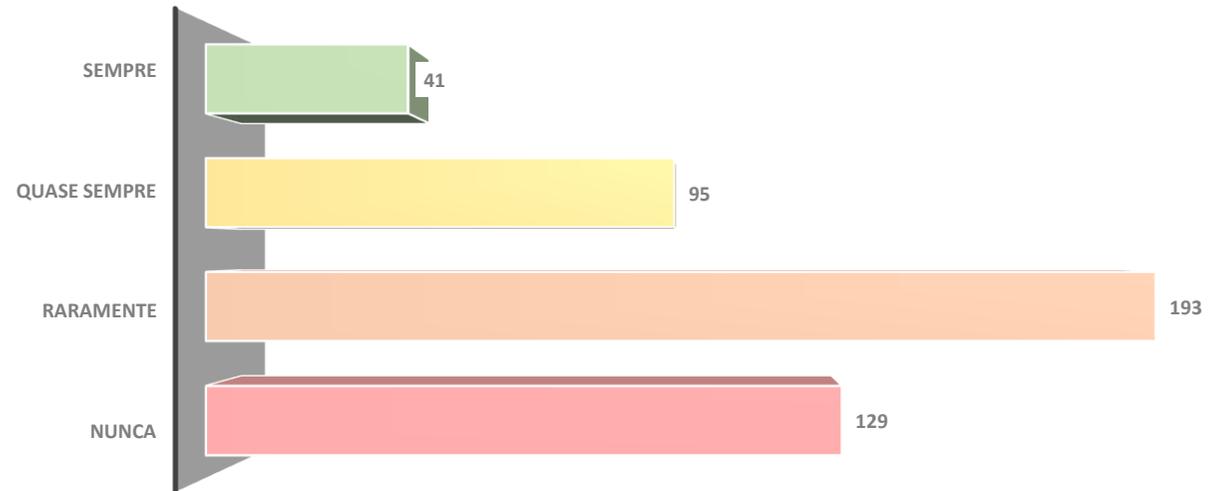
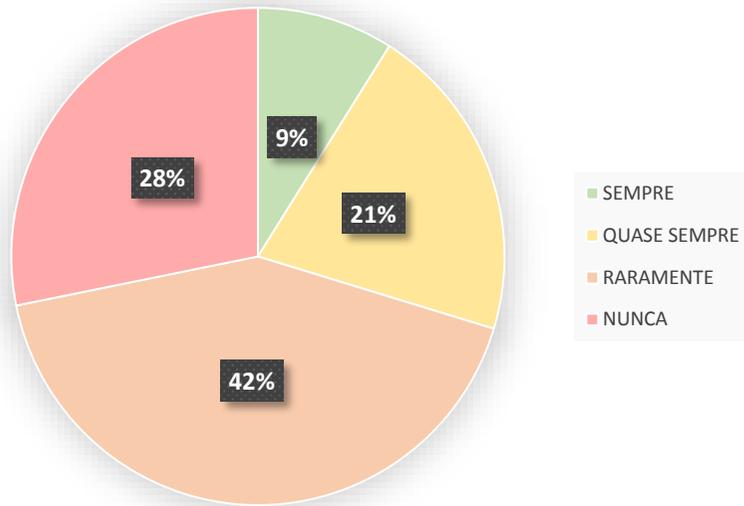


Você utiliza o Moodlerooms (AVA) frequentemente?



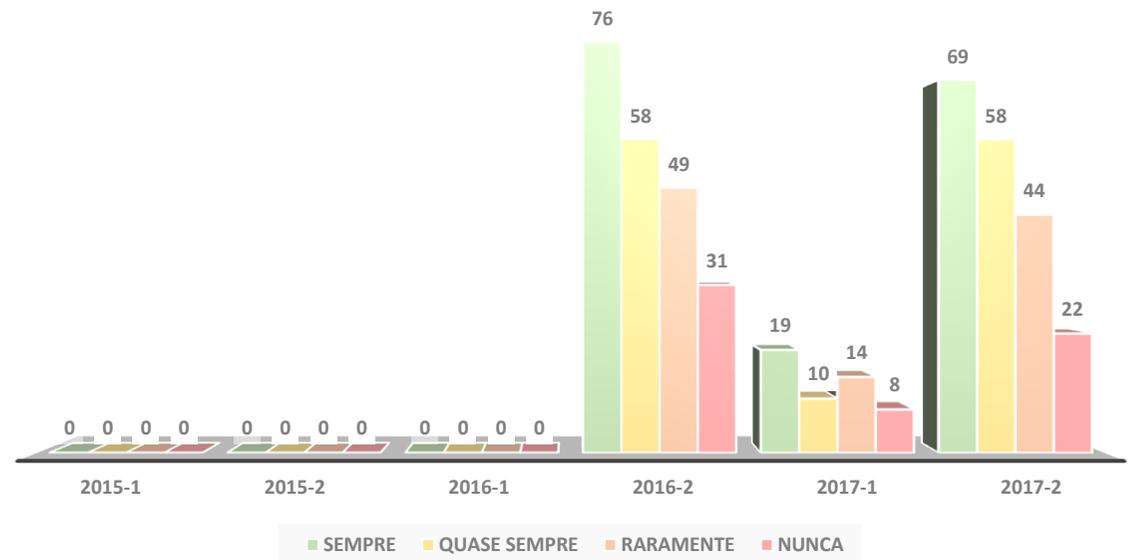
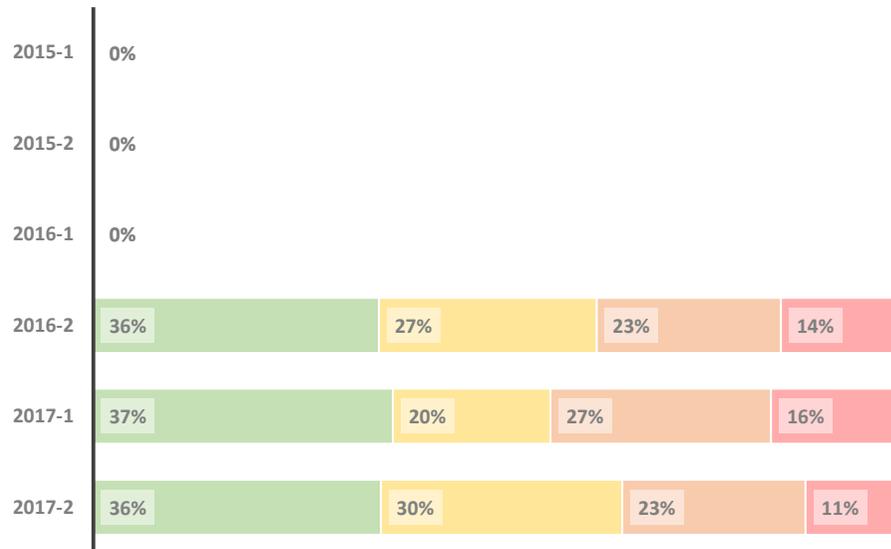
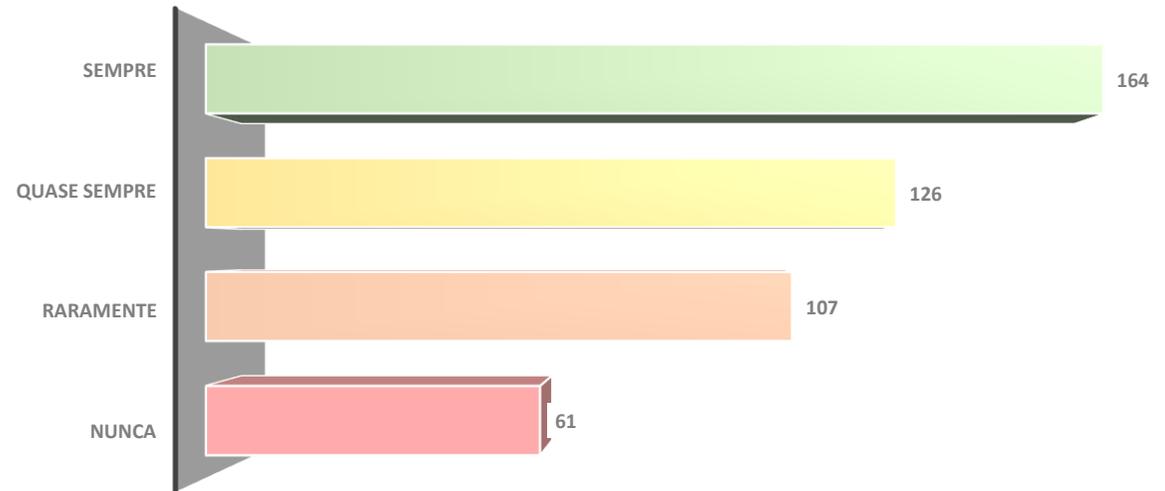
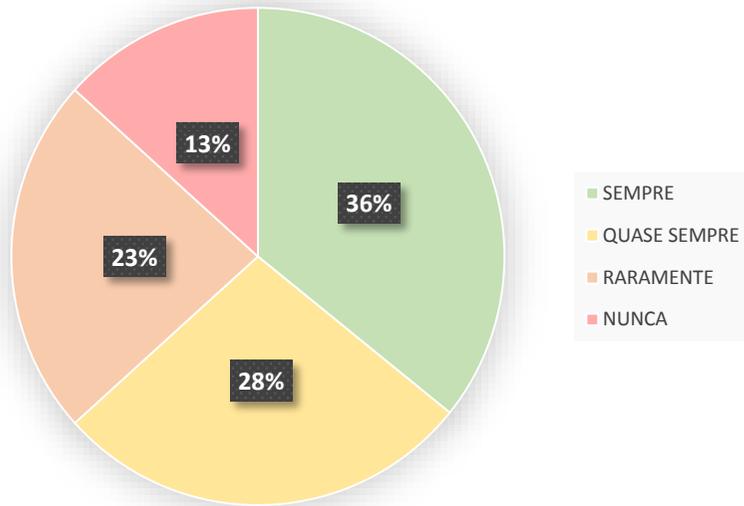


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



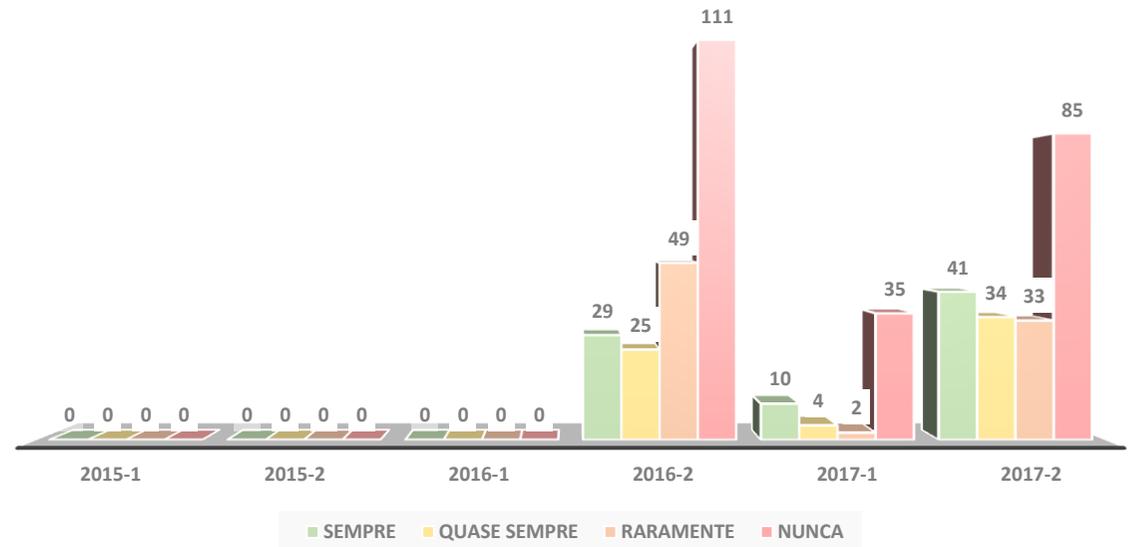
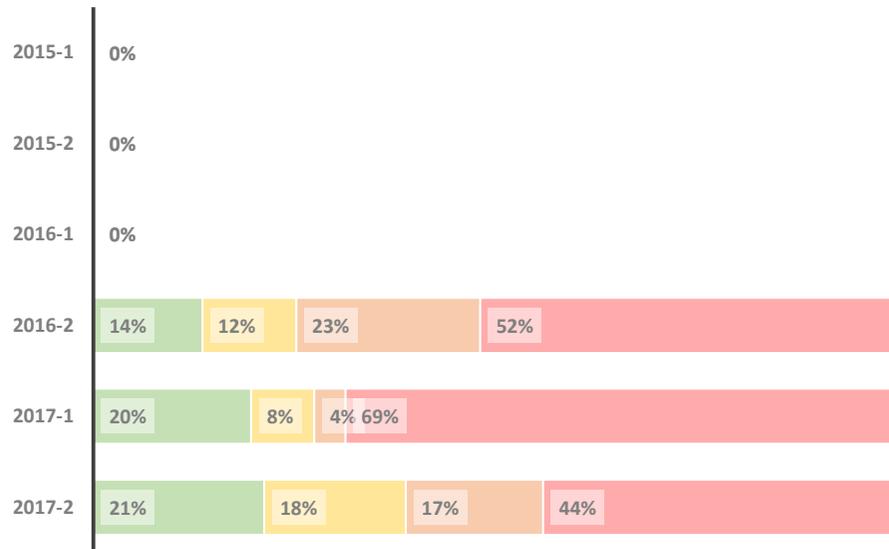
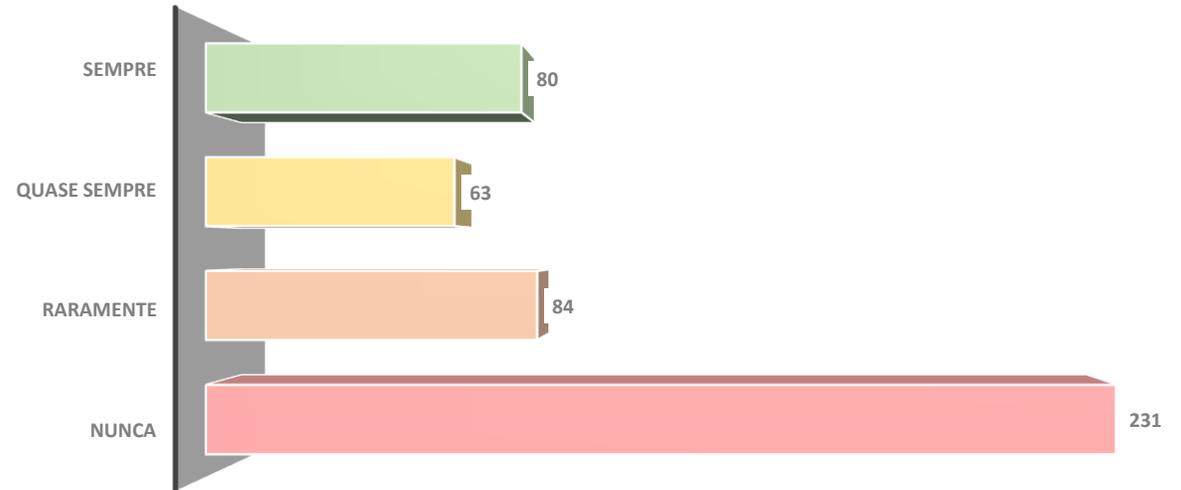
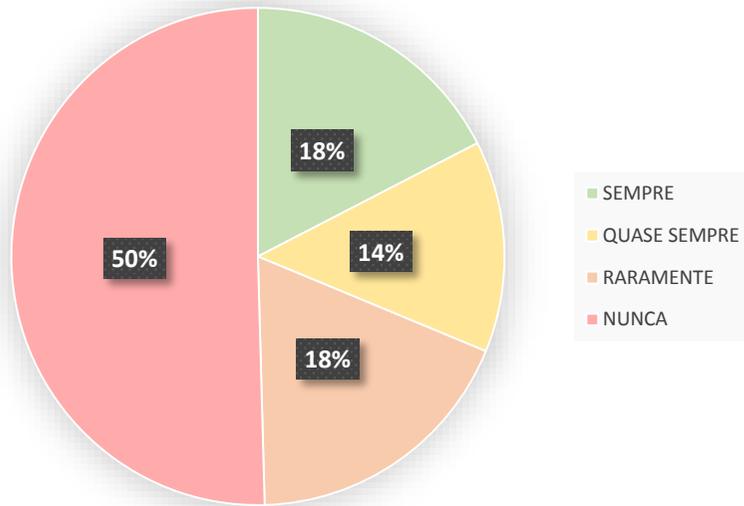


Você utiliza o recurso de internet frequente?



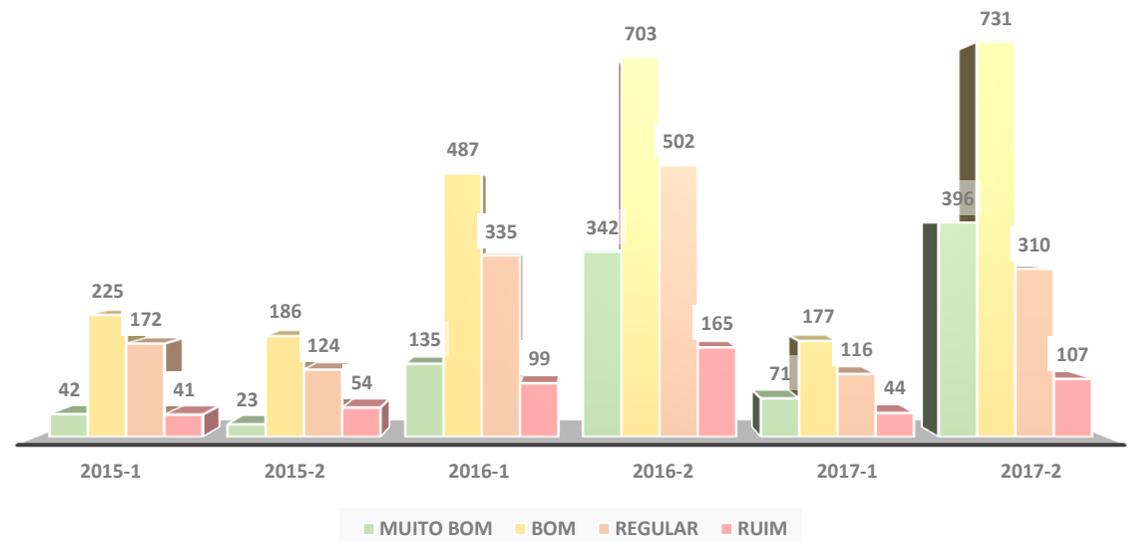
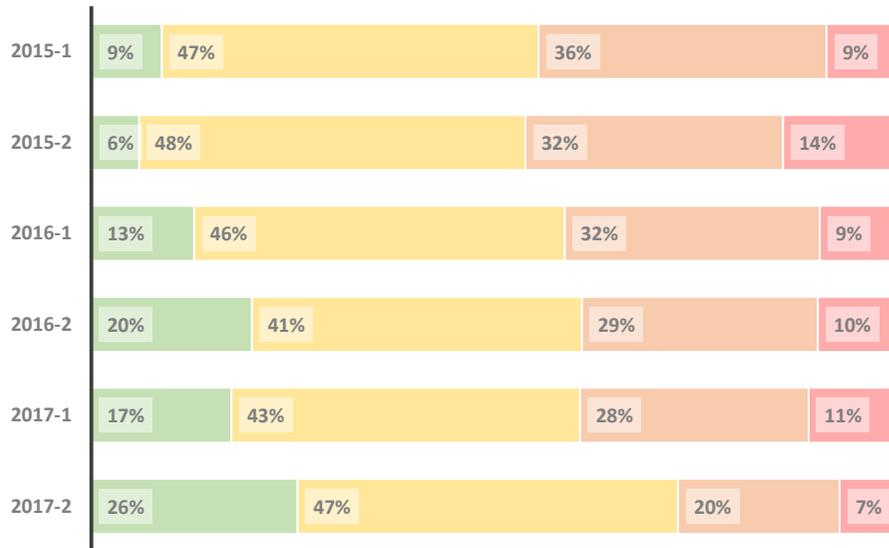
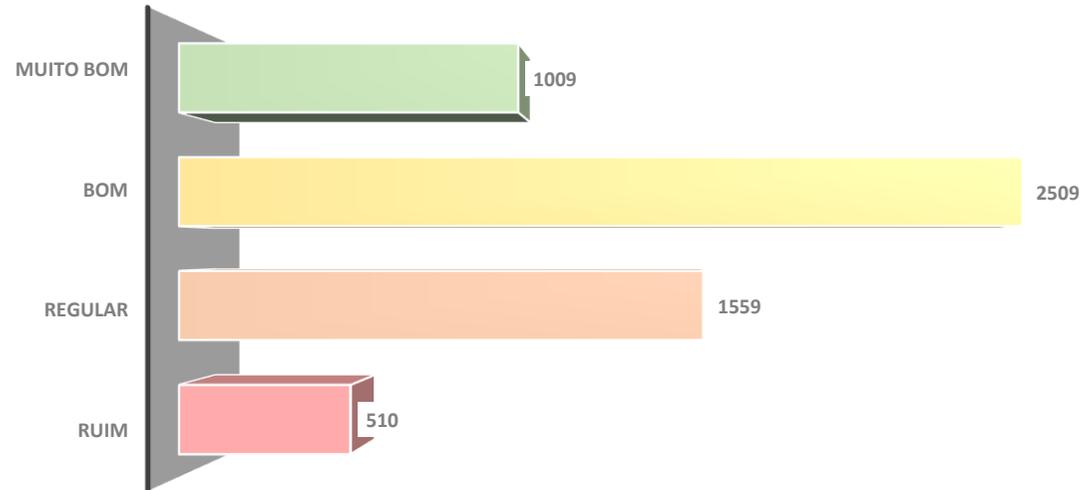
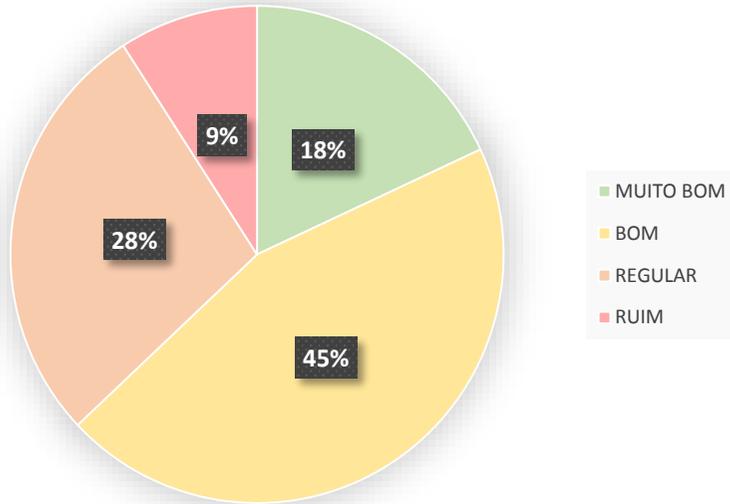


Você utiliza o recurso de WIFI frequentemente?



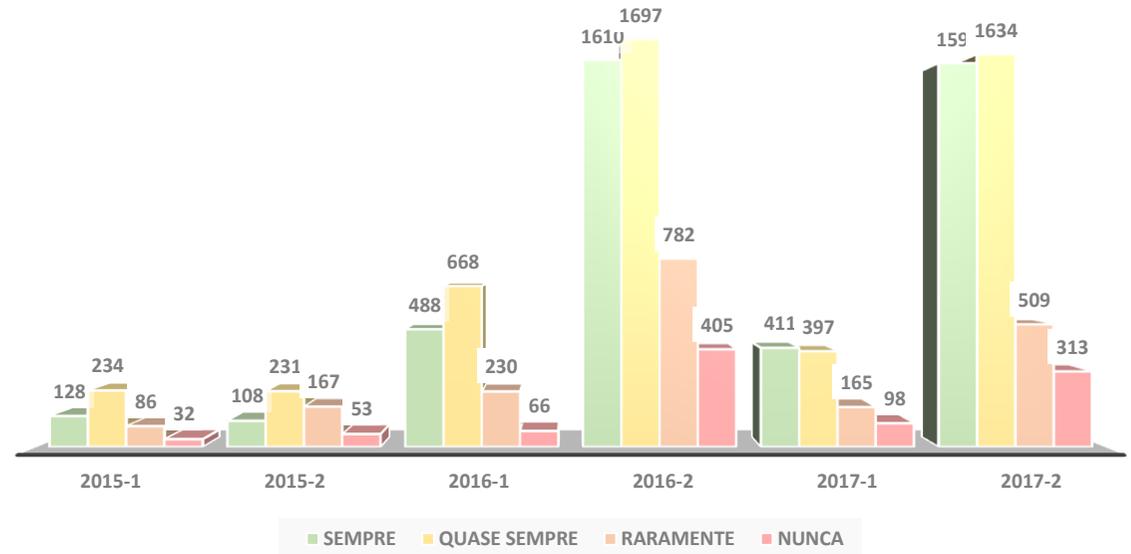
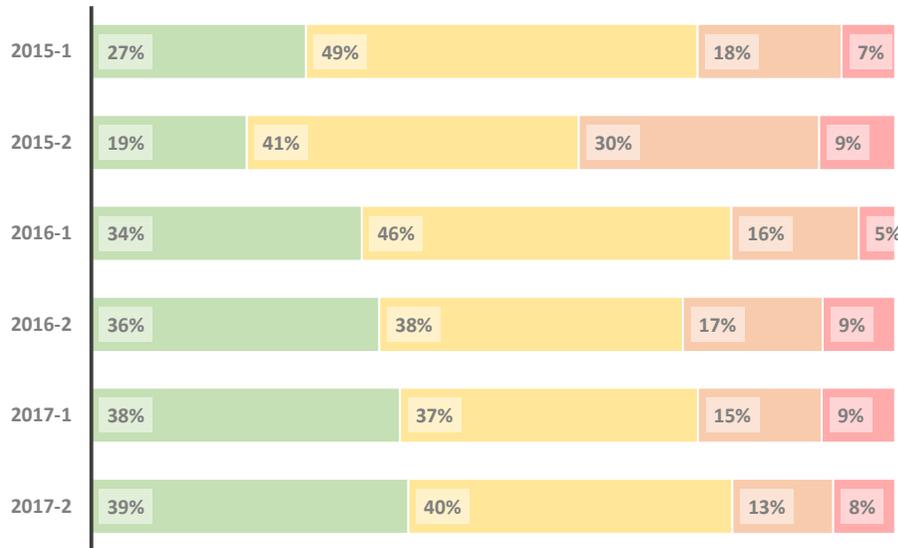
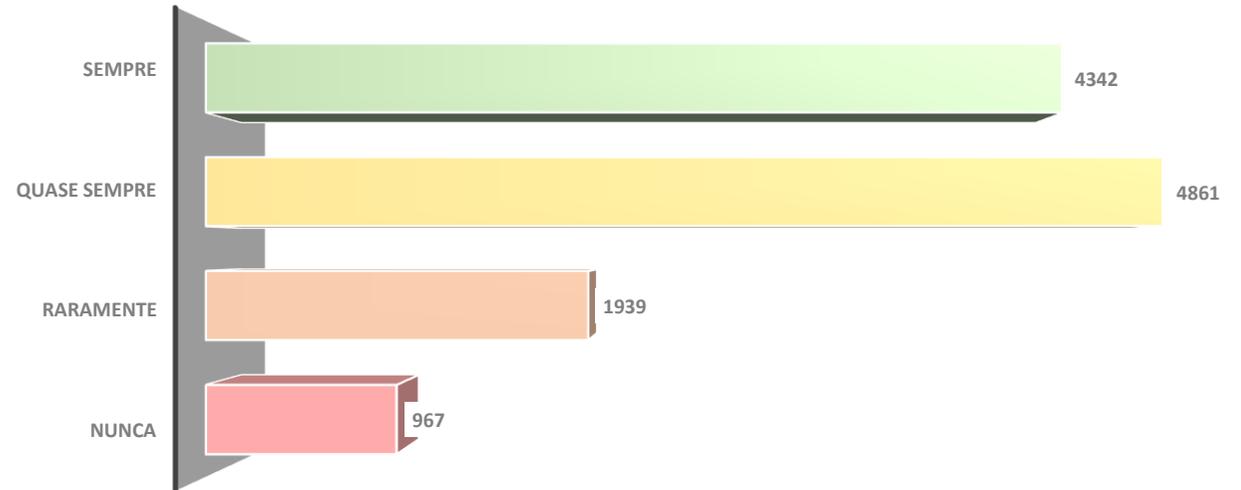
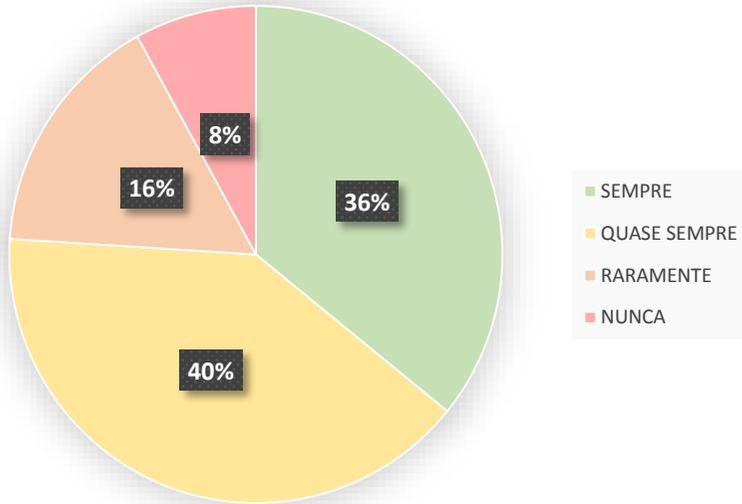


QUESTÕES OBJETIVAS - Qualitativas



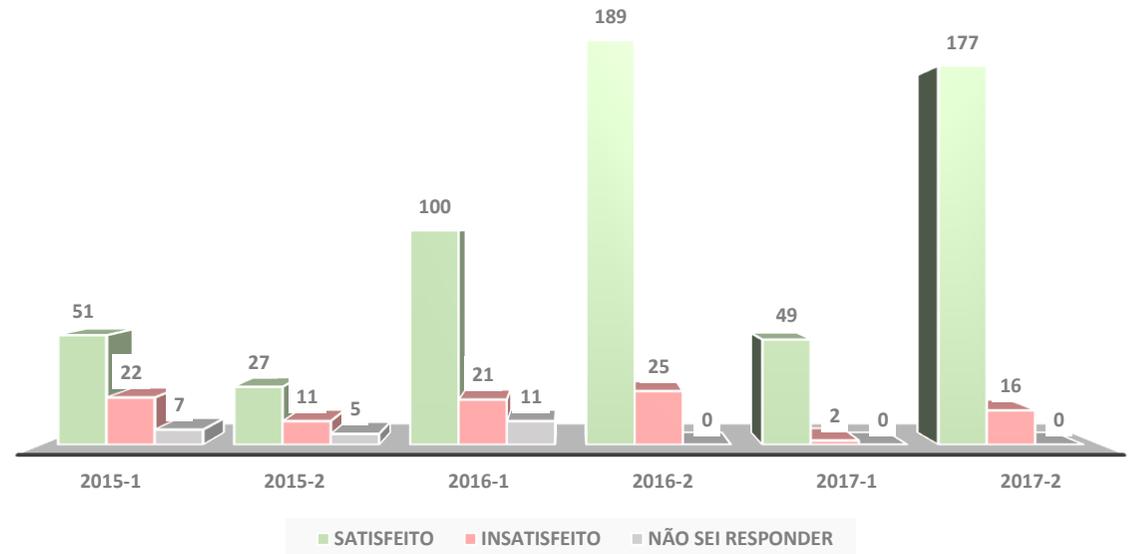
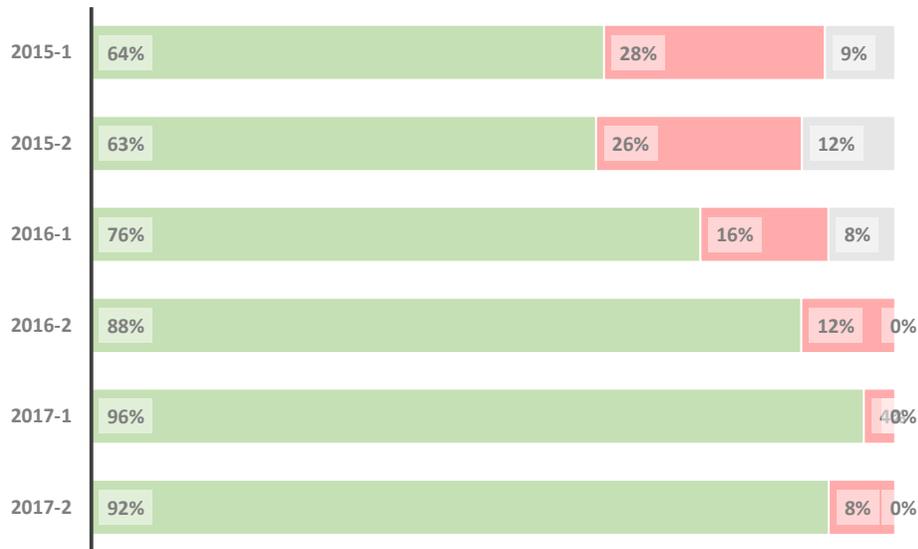
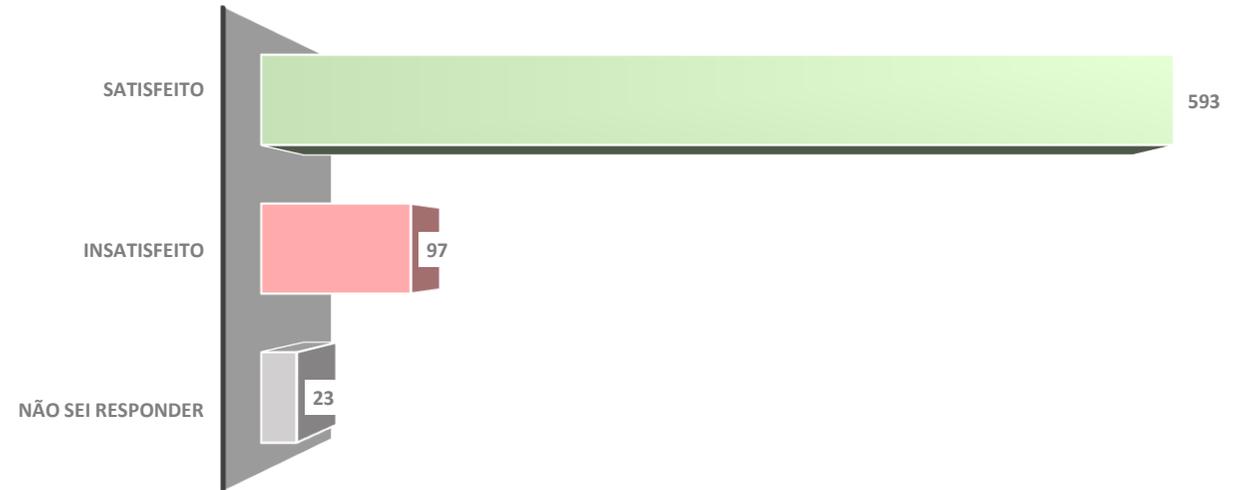
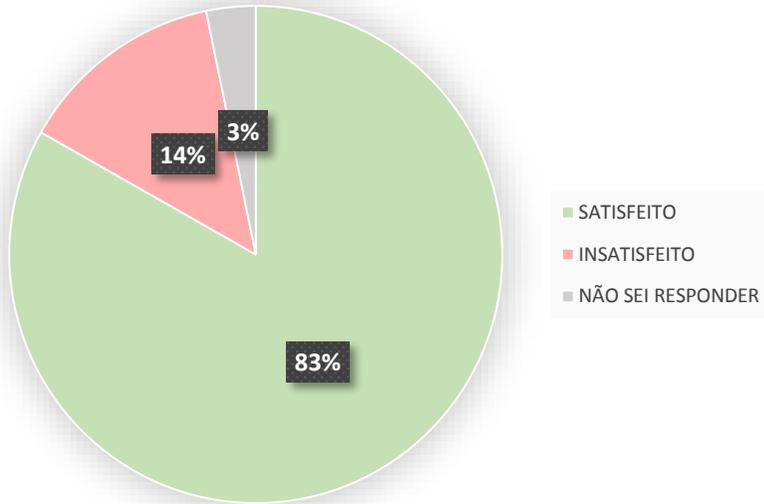


QUESTÕES OBJETIVAS - Periodicidade



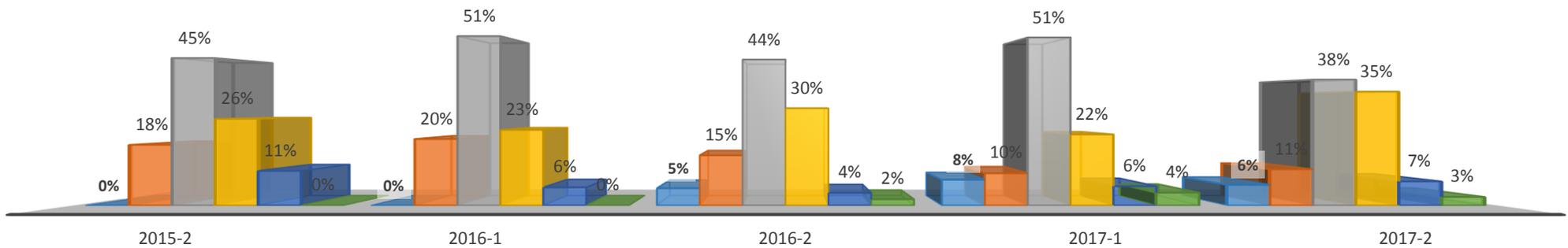
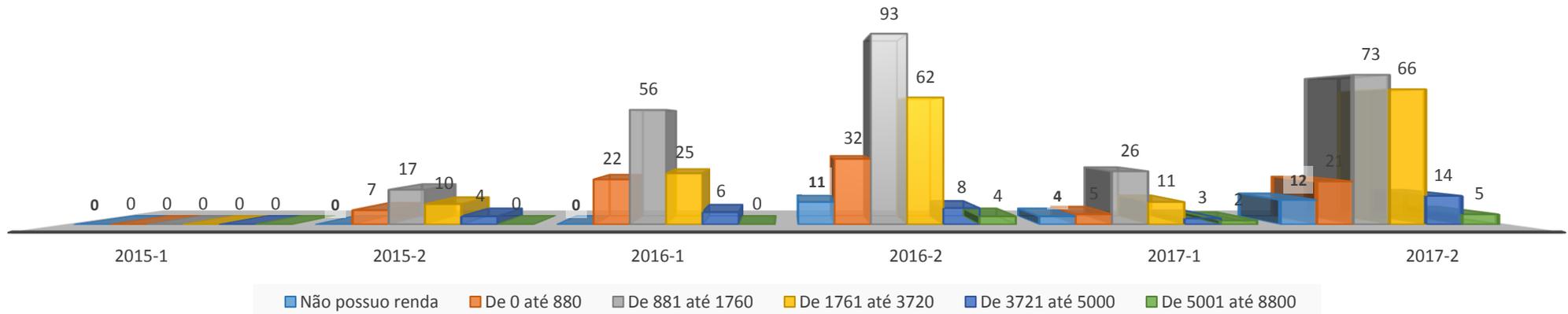
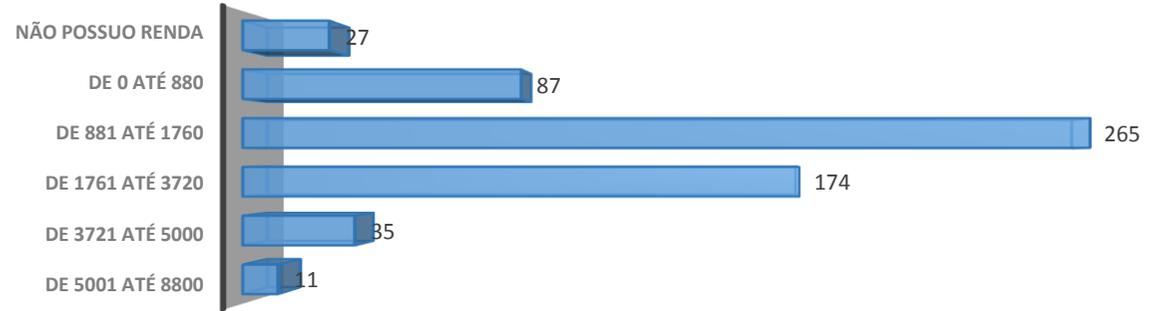
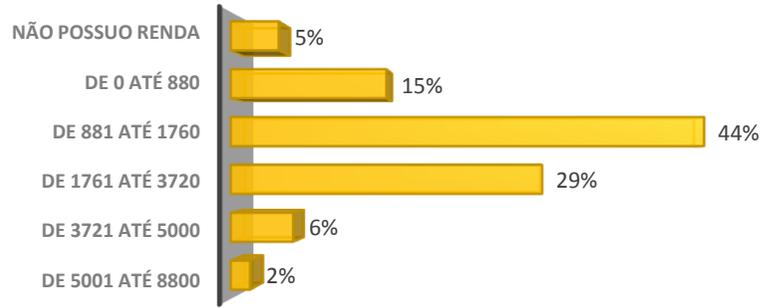


O CURSO - Em relação ao seu curso, você se considera:



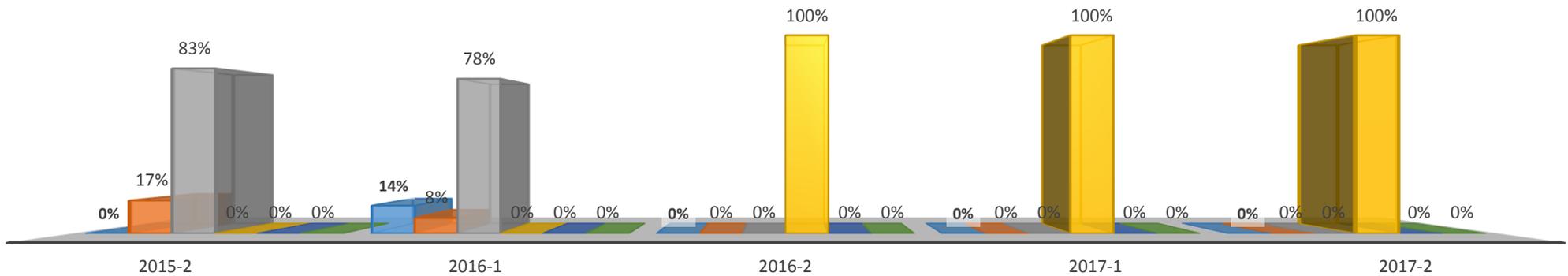
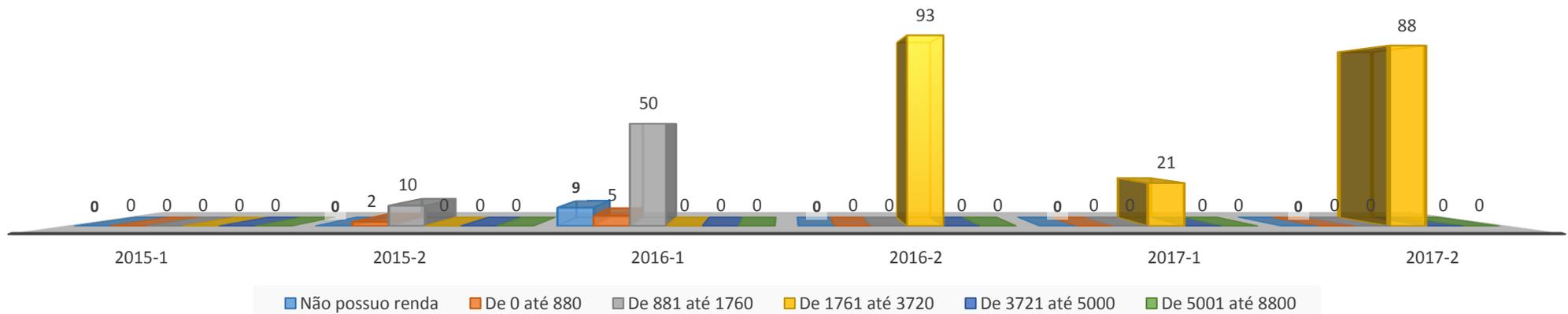
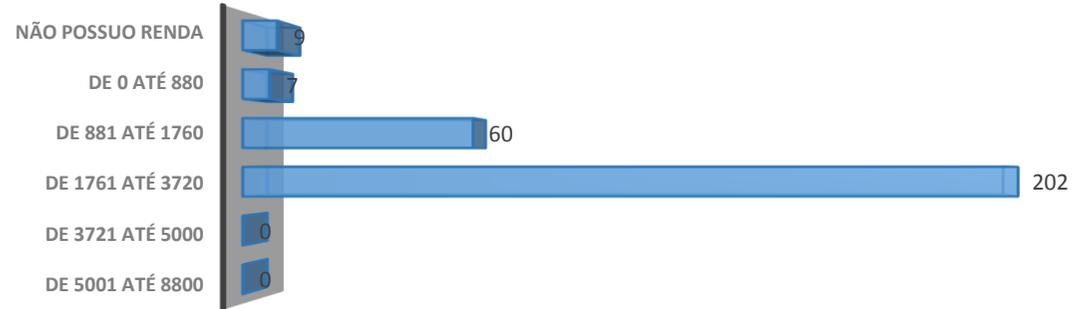
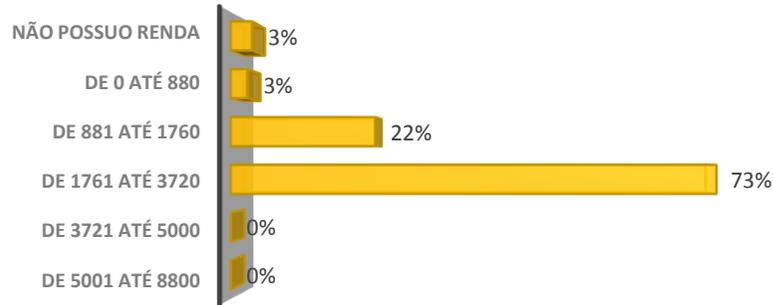


Qual a sua renda mensal atual?



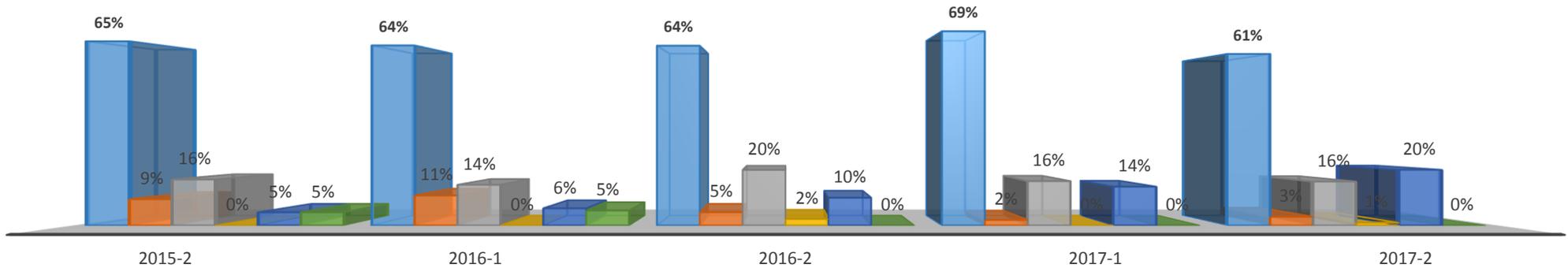
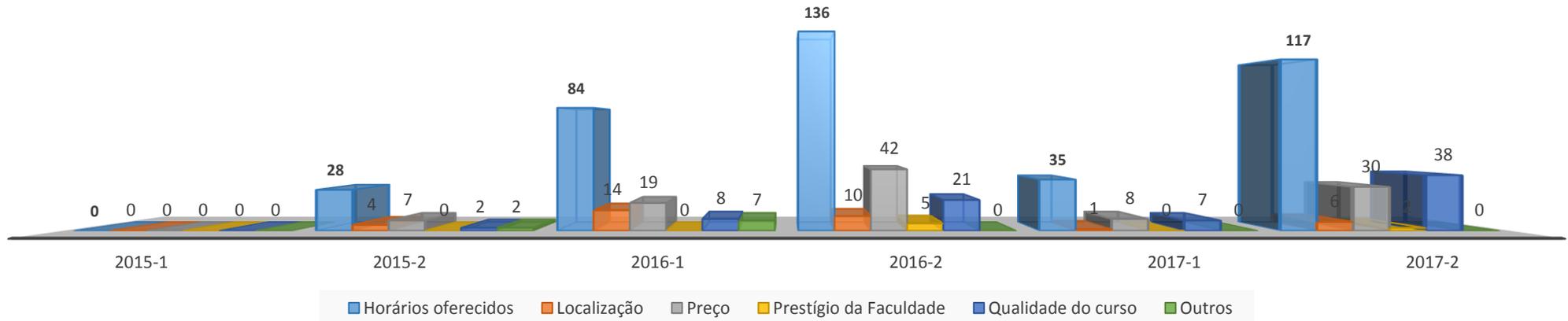
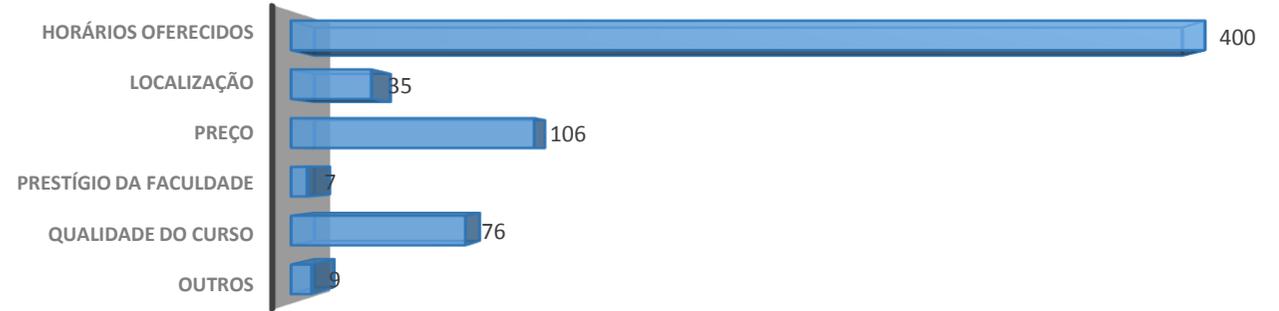
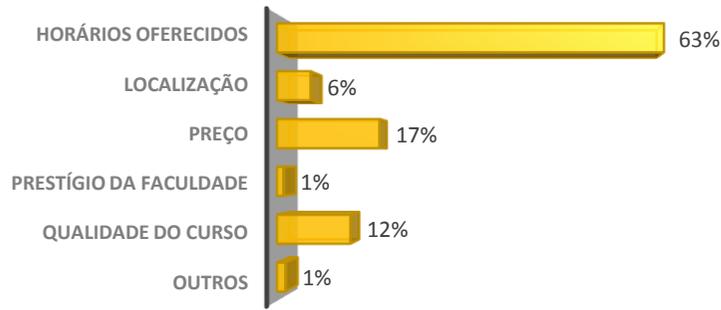


Qual a renda mensal da sua família?



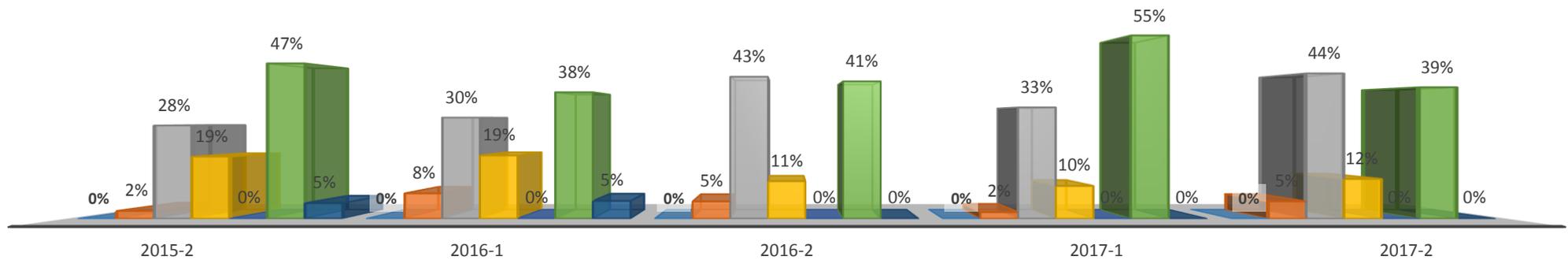
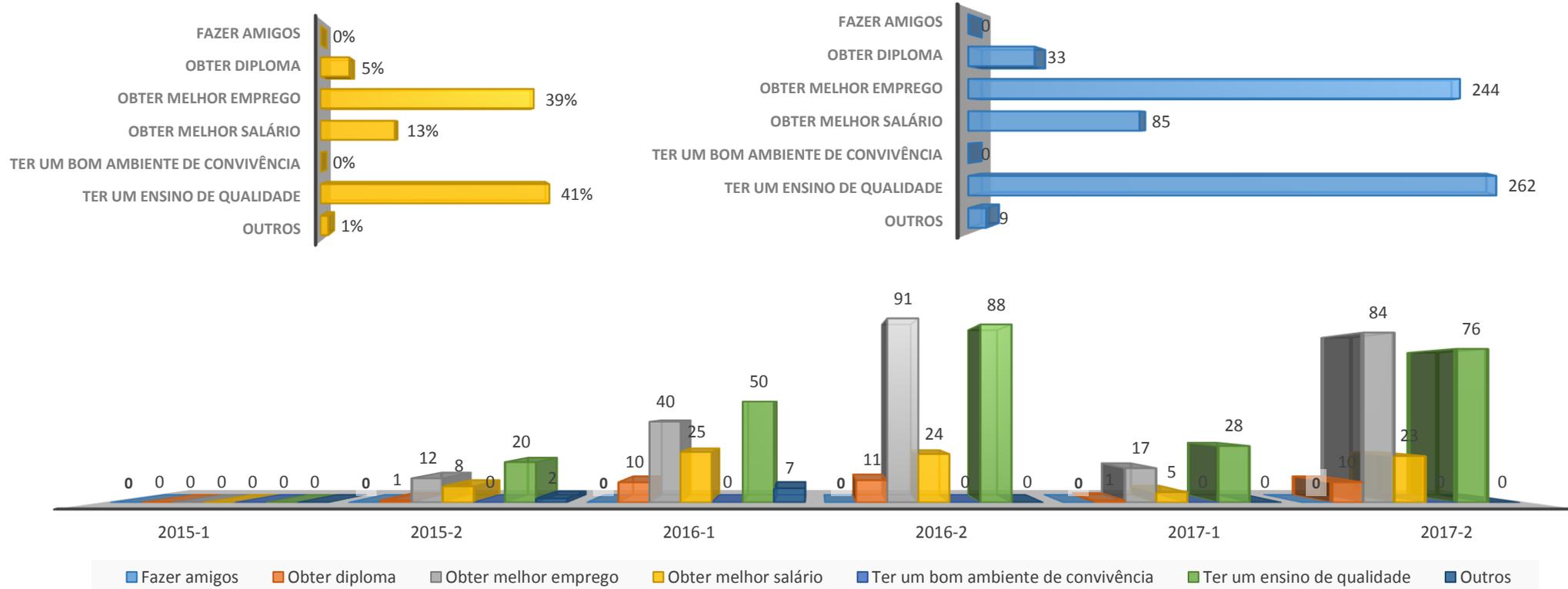


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



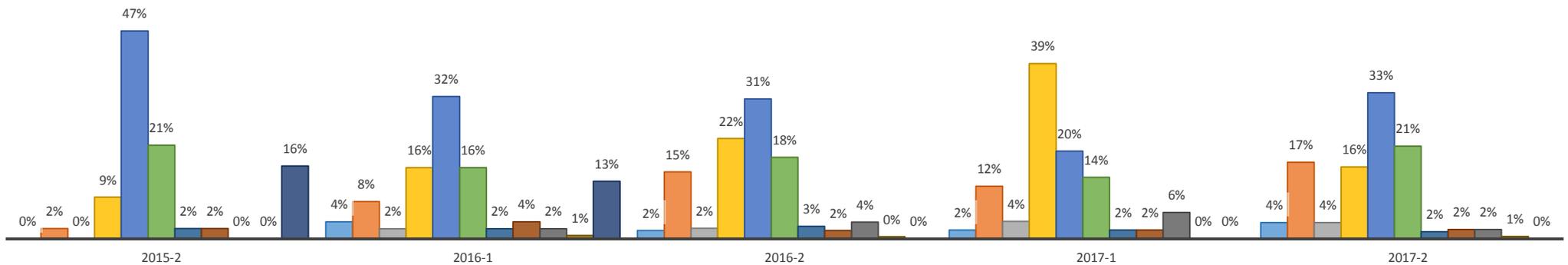
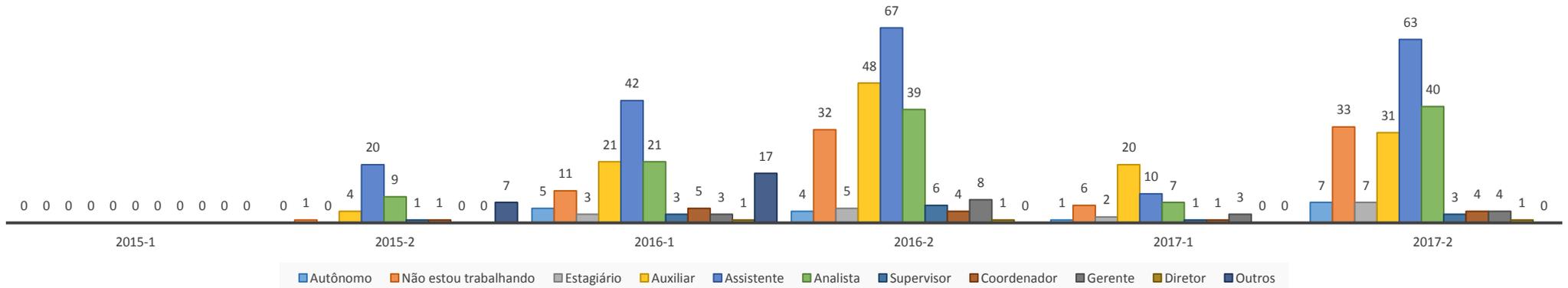
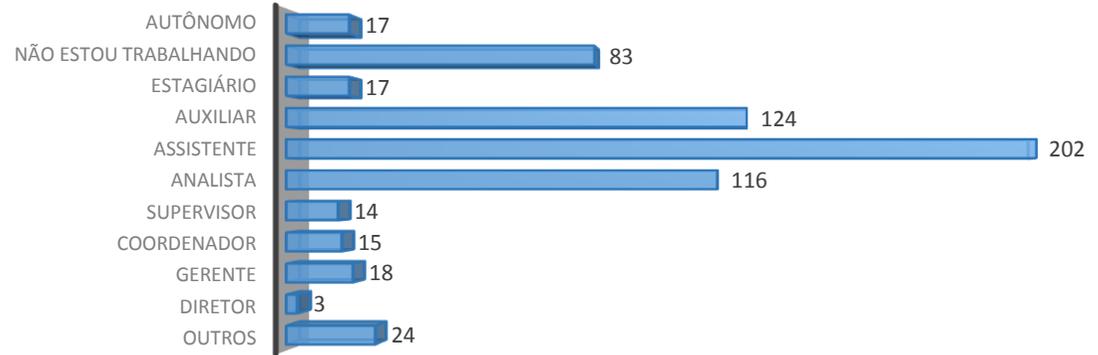
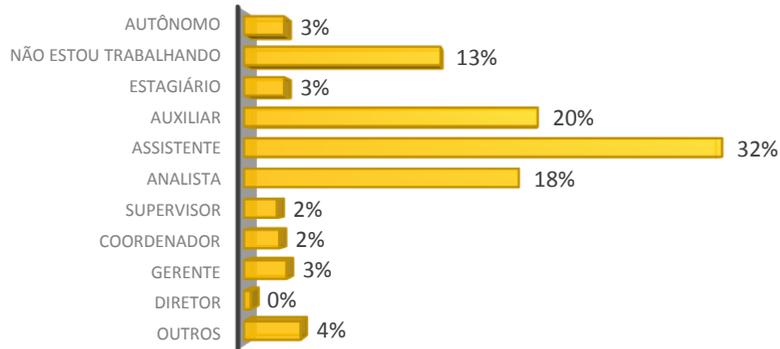


O que é mais importante para você ao cursar uma faculdade?



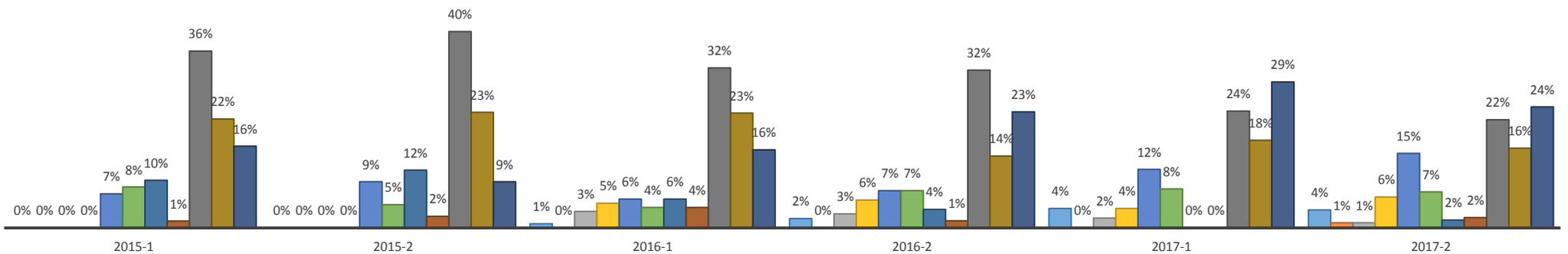
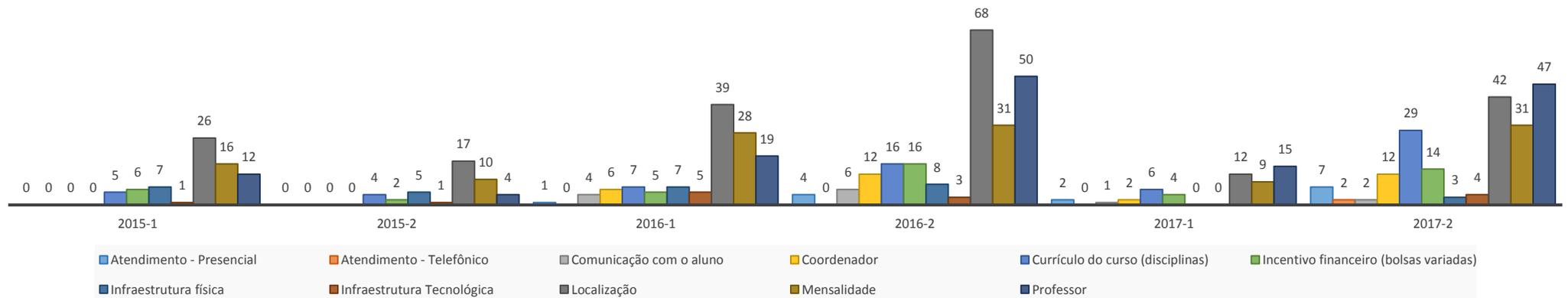
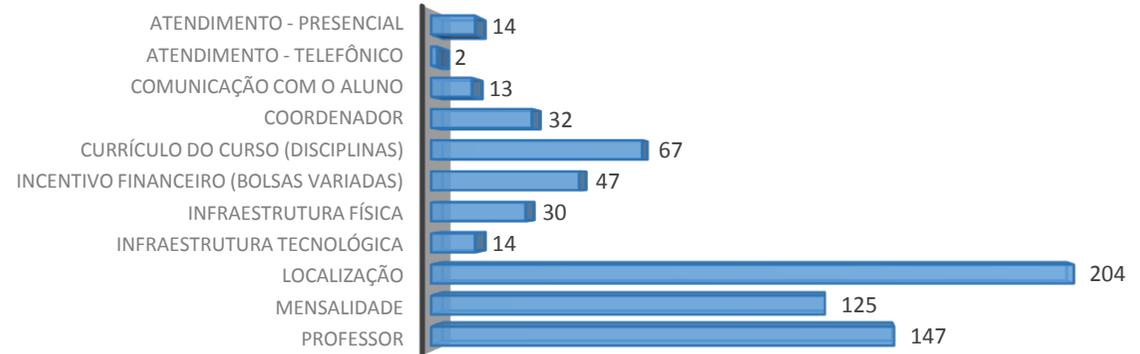
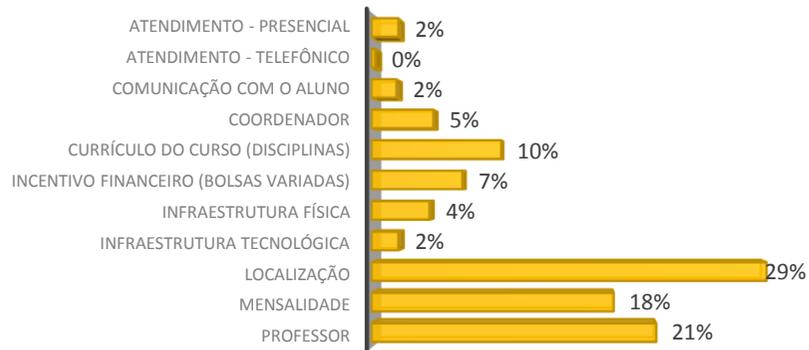


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

