



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	298 31%	518 53%	132 14%	22 2%	970
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	323 33%	504 52%	125 13%	18 2%	970
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	150 15%	503 52%	254 26%	62 6%	969
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	204 21%	409 42%	264 27%	93 10%	970
SALAS DE AULA : limpeza e ventilação.	152 19%	328 41%	218 27%	107 13%	805
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	148 18%	354 44%	237 29%	66 8%	805
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	148 15%	399 41%	287 30%	137 14%	971
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	121 12%	398 41%	326 34%	125 13%	970

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	184 23%	407 51%	183 23%	30 4%	804
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	168 32%	272 52%	73 14%	12 2%	525
O COORDENADOR: é acessível ao aluno?	260 32%	359 45%	144 18%	42 5%	805
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	258 27%	482 50%	168 17%	62 6%	970
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	110 21%	299 57%	85 16%	32 6%	526
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	580 60%	317 33%	63 7%	9 1%	969
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	416 52%	345 43%	34 4%	8 1%	803
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	401 41%	486 50%	74 8%	9 1%	970
OS PROFESSORES: fazem chamada?	678 84%	111 14%	10 1%	4 0%	803
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	299 37%	437 54%	59 7%	9 1%	804
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	358 45%	396 49%	43 5%	7 1%	804
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	185 26%	362 50%	139 19%	39 5%	725
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	210 26%	406 50%	156 19%	32 4%	804
Você acessa o aluno online frequentemente?	270 51%	216 41%	35 7%	5 1%	526
Você acessa o Office365 (email) frequentemente?	121 23%	128 24%	171 33%	105 20%	525
Você acessa o portal frequentemente?	262 50%	218 41%	45 9%	3 1%	528
Você se sente apto para utilizar os recursos de TI?	244 46%	208 40%	64 12%	9 2%	525
Você utiliza o Moodlerooms (AVA) frequentemente?	251 48%	212 40%	44 8%	19 4%	526
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	60 11%	119 23%	239 45%	108 21%	526
Você utiliza o recurso de internet frequente?	263 50%	150 28%	82 16%	32 6%	527
Você utiliza o recurso de WIFI frequentemente?	128 24%	76 14%	121 23%	202 38%	527

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	1.544 21%	3.413 46%	1.843 25%	630 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	5.706 39%	6.006 41%	2.032 14%	778 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	441	55%
Localização	49	6%
Preço	166	21%
Prestígio da Faculdade	20	2%
Qualidade do curso	103	13%
Outros	25	3%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	105	13%
Obter melhor emprego	284	35%
Obter melhor salário	115	14%
Ter um bom ambiente de convivência	1	0%
Ter um ensino de qualidade	287	36%
Outros	11	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	47	6%
Não estou trabalhando	179	22%
Estagiário	41	5%
Auxiliar	111	14%
Assistente	68	8%
Analista	249	31%
Supervisor	22	3%
Coordenador	19	2%
Gerente	15	2%
Diretor	1	0%
Outros	52	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	788	81%
INSATISFEITO	134	14%
NÃO SEI RESPONDER	48	5%

Qual a sua renda mensal atual?

Não possuo renda	57	7%
De 0 até 880	184	23%
De 881 até 1760	319	40%
De 1761 até 3720	146	18%
De 3721 até 5000	28	3%
De 5001 até 8800	6	1%

Qual a renda mensal da sua família?

Não possuo renda	23	6%
De 0 até 880	26	7%
De 881 até 1760	105	28%
De 1761 até 3720	215	58%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	14	2%
Atendimento - Telefônico	5	1%
Comunicação com o aluno	19	2%
Coordenador	29	3%
Currículo do curso (disciplinas)	63	7%
Incentivo financeiro (bolsas variadas)	60	6%
Infraestrutura física	64	7%
Infraestrutura Tecnológica	61	7%
Localização	203	22%
Mensalidade	141	15%
Professor	265	29%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	135	15%
Atendimento - Telefônico	40	4%
Comunicação com o aluno	155	17%
Coordenador	57	6%
Currículo do curso (disciplinas)	53	6%
Incentivo financeiro (bolsas variadas)	62	7%
Infraestrutura física	118	13%
Infraestrutura Tecnológica	105	11%
Localização	34	4%
Mensalidade	50	5%
Professor	109	12%

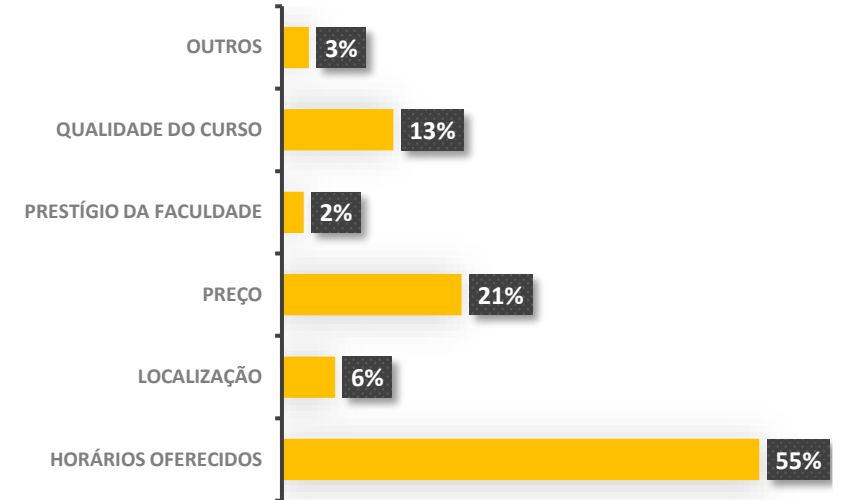
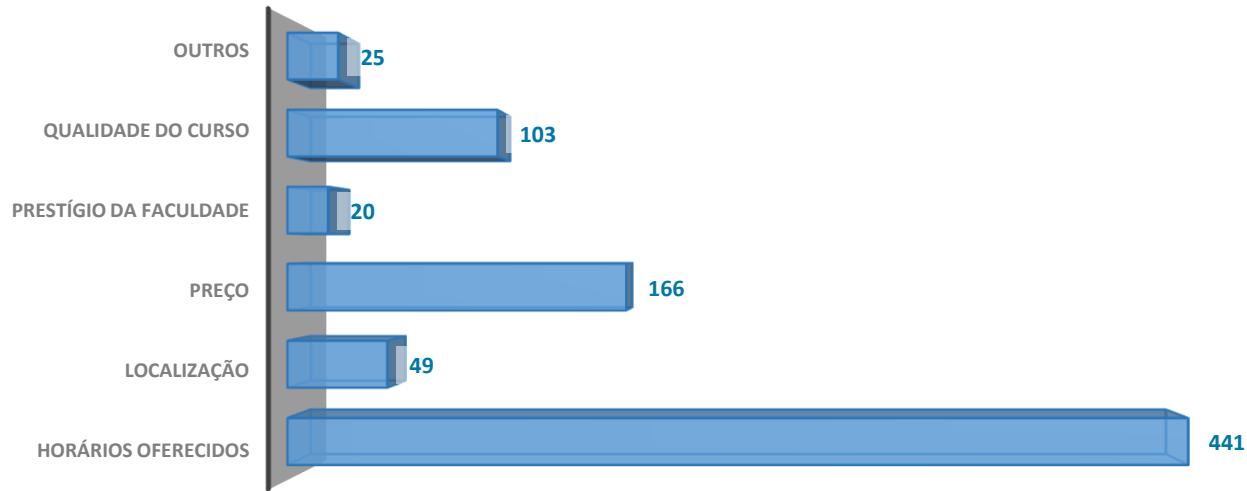
ÍNDICE DE ADESAO:

970

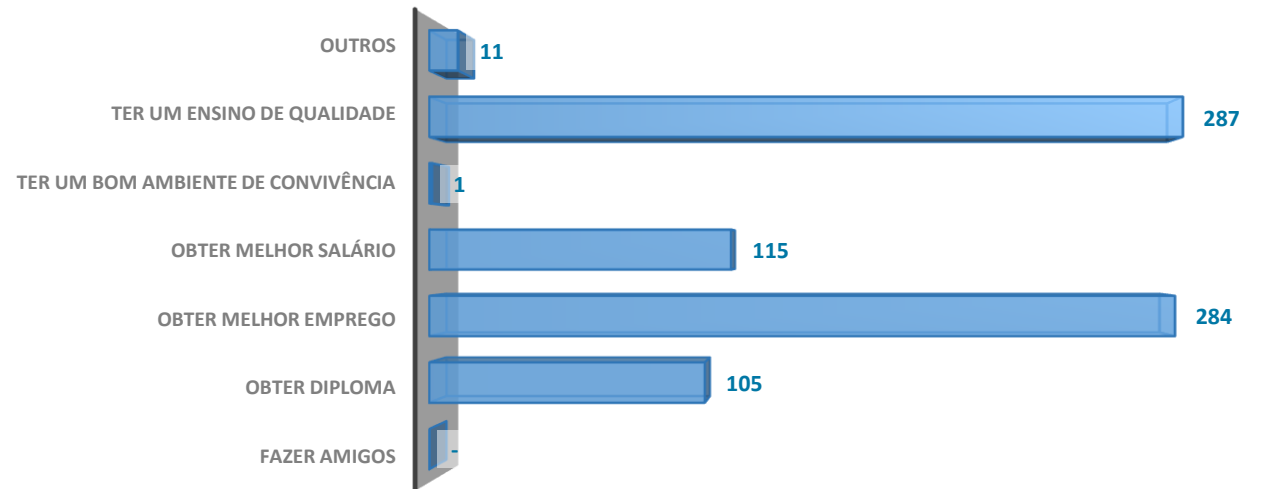
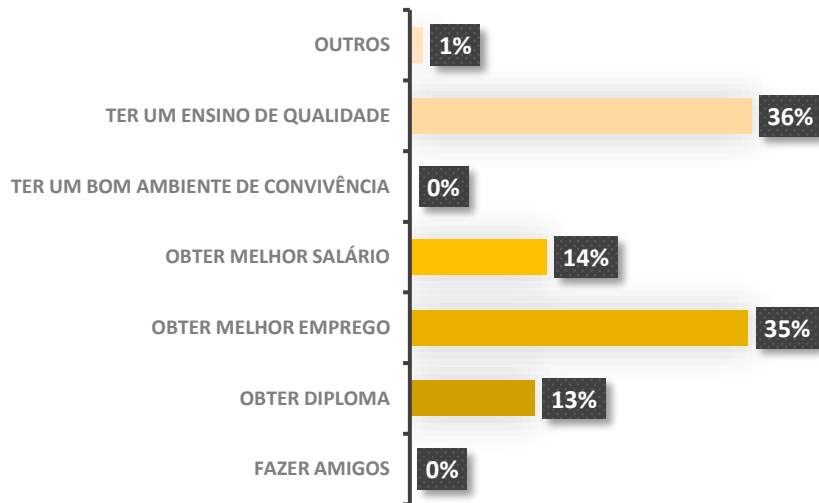
50,08%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

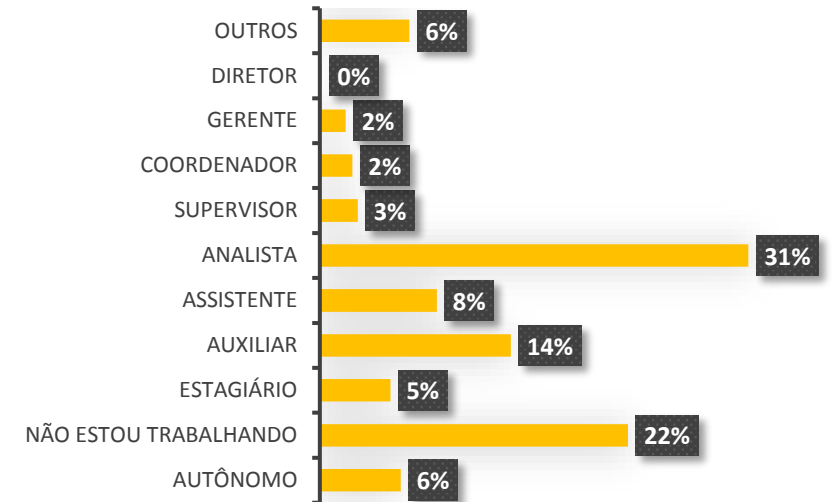
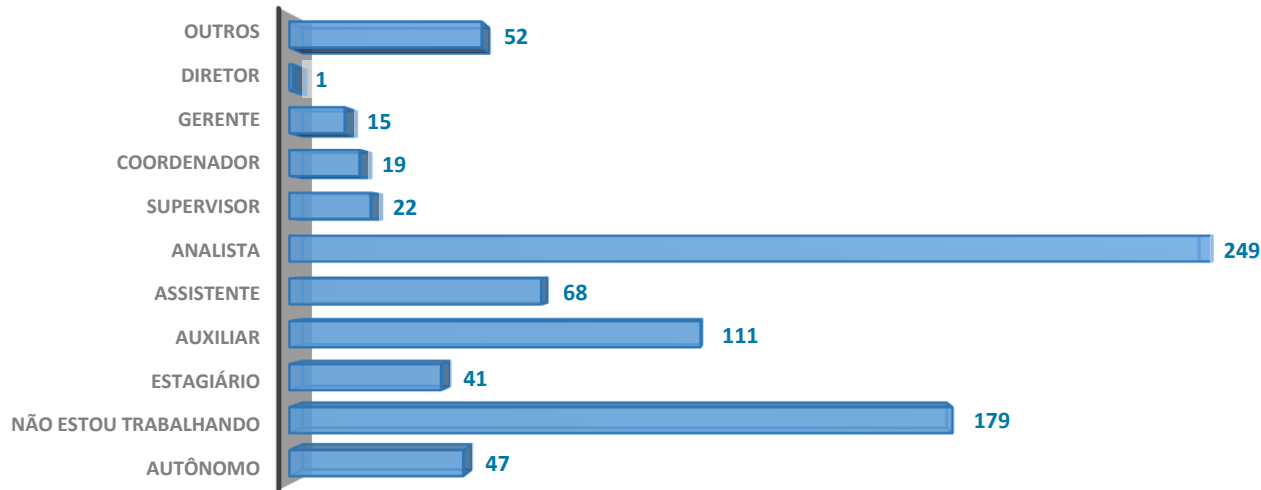


O que é mais importante para você ao cursar uma faculdade?

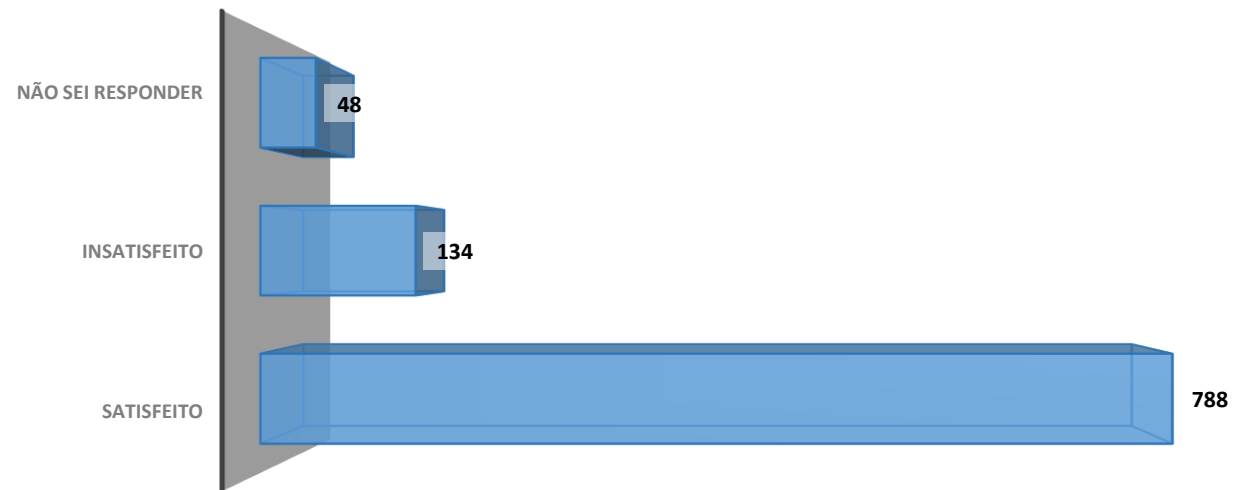
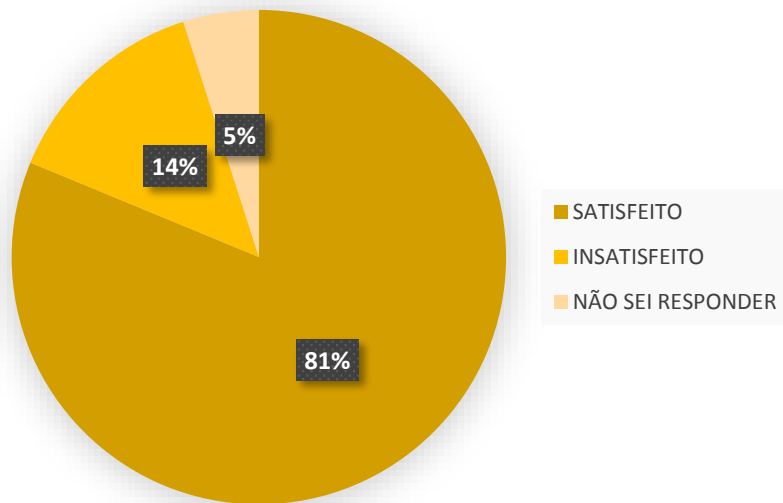




Qual o cargo que você ocupa na empresa em que trabalha?

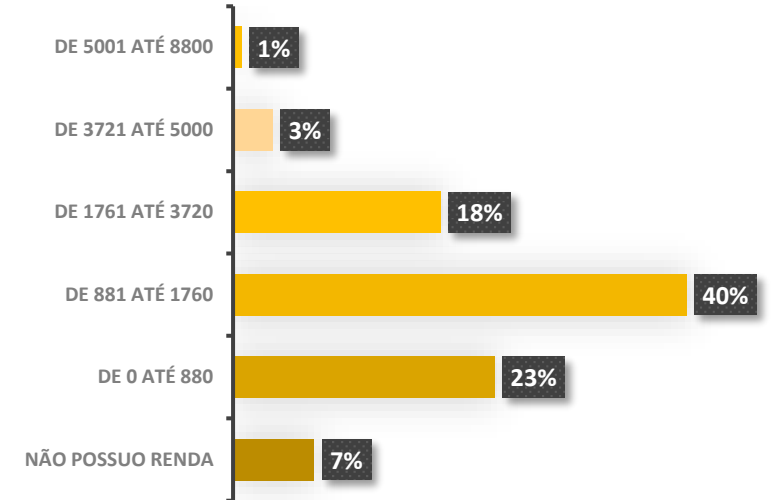
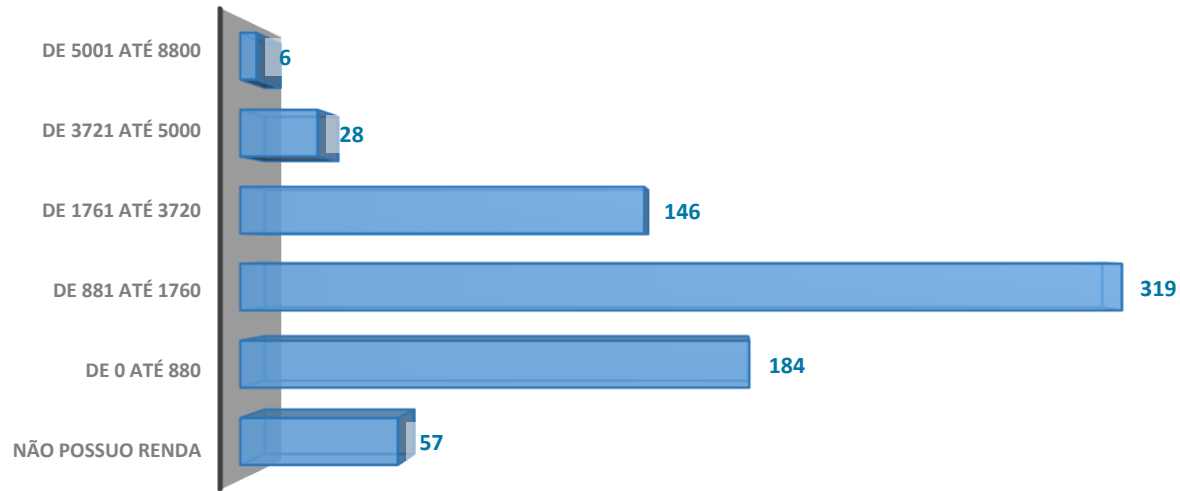


O CURSO - Em relação ao seu curso, você se considera:

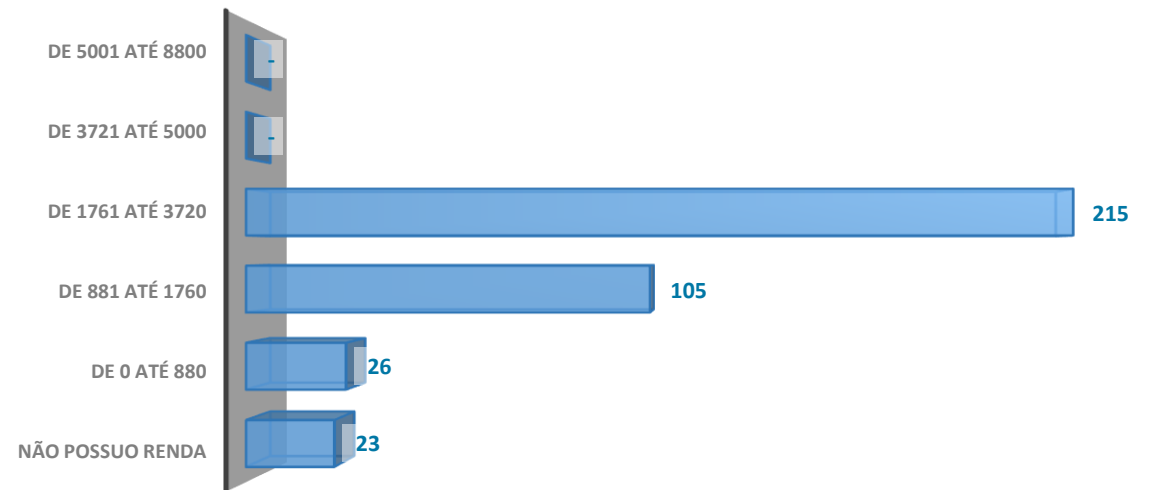
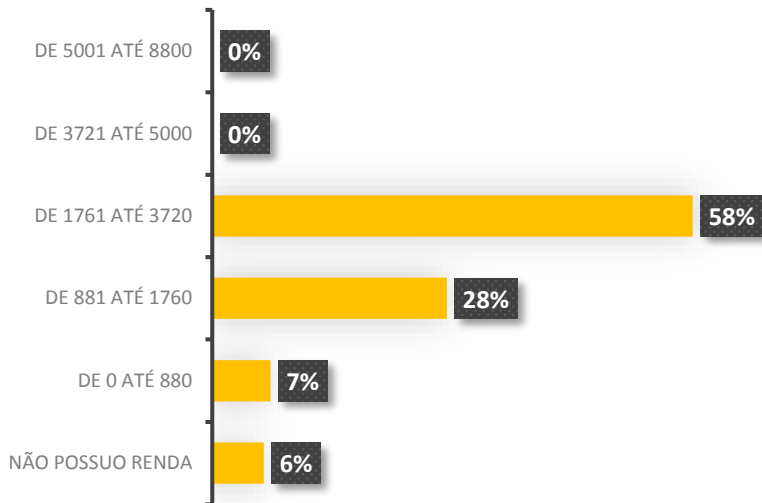




Qual a sua renda mensal atual?

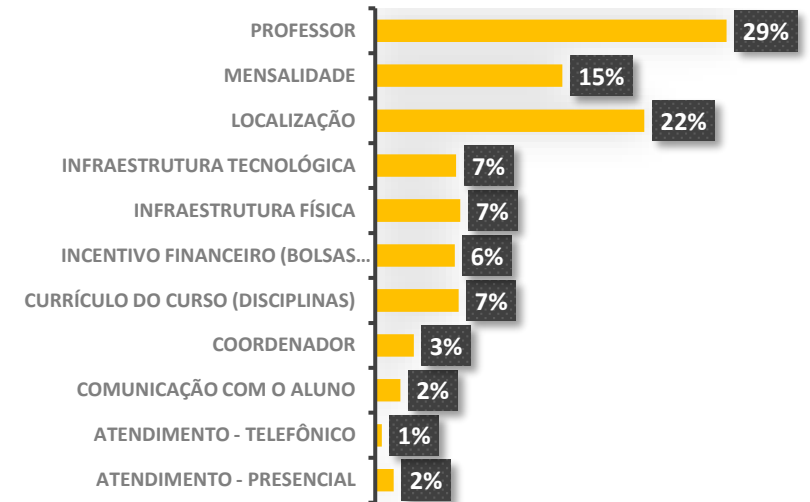
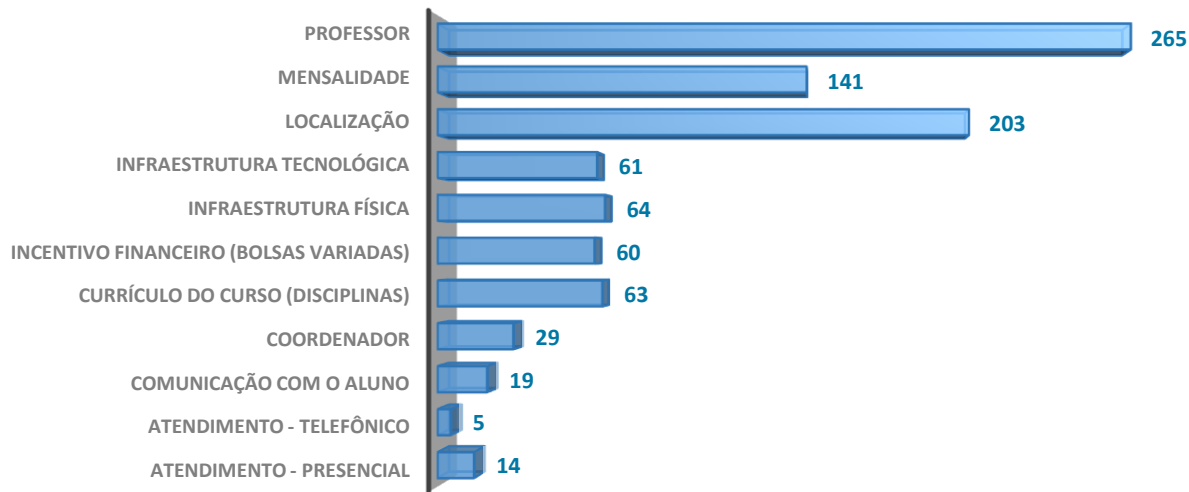


Qual a renda mensal da sua família?

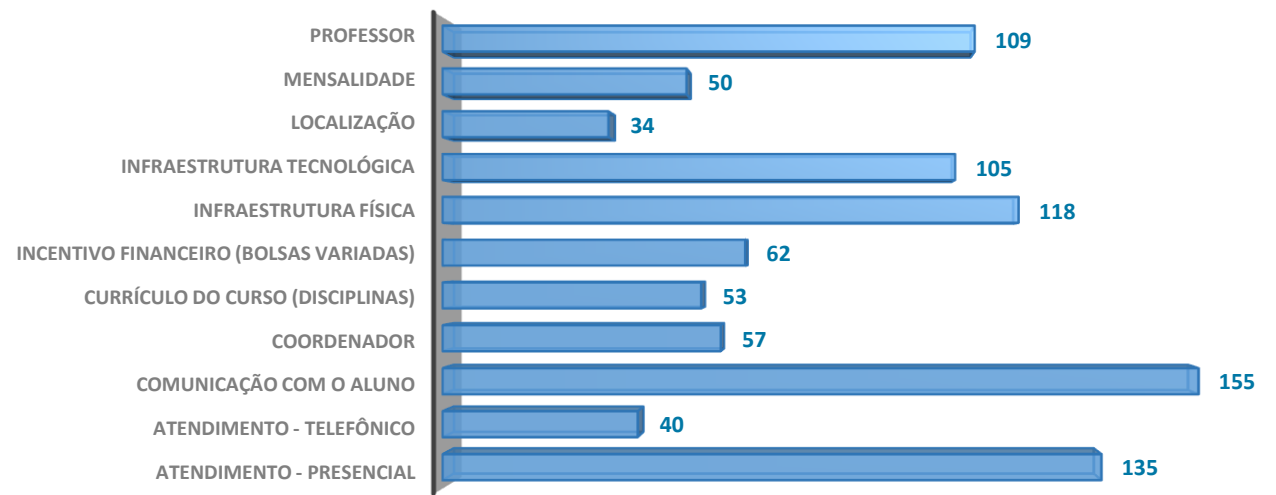
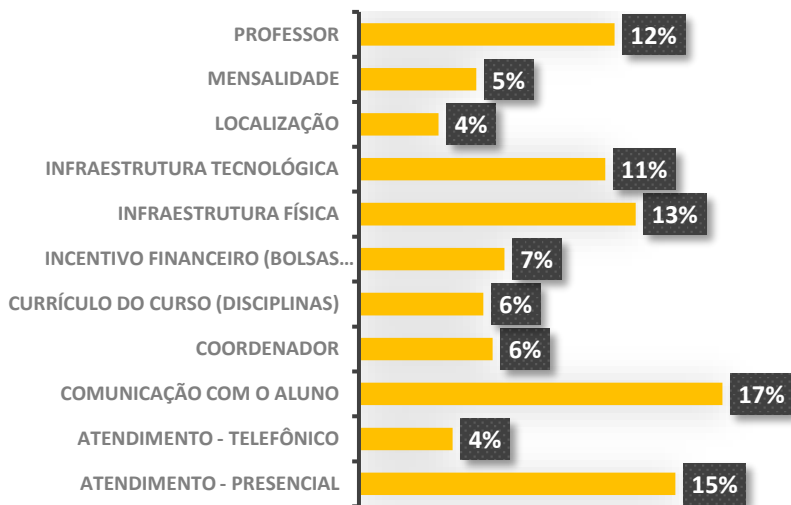




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

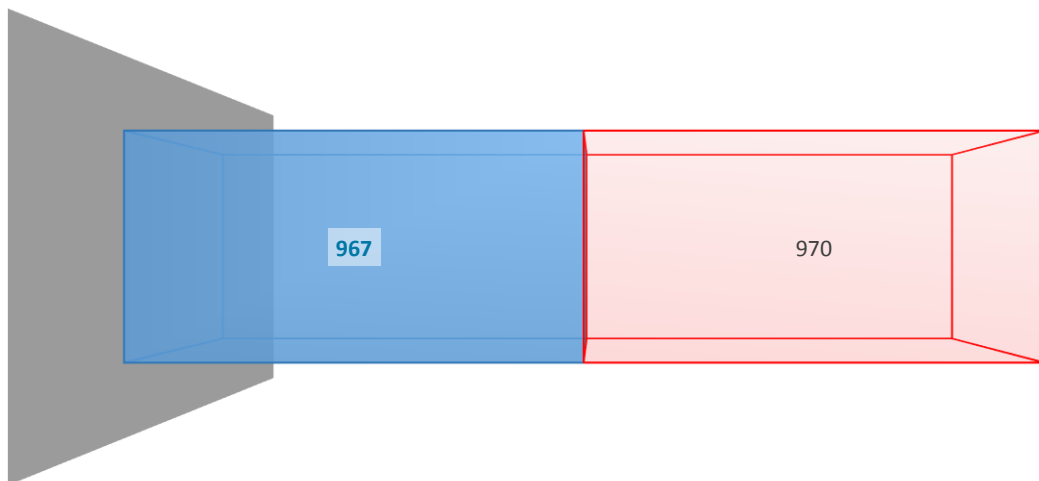


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

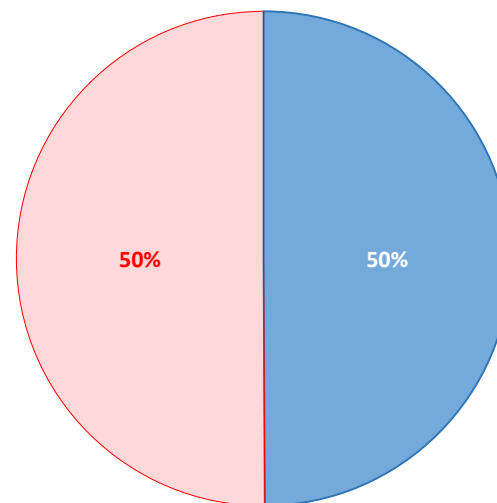




ÍNDICE DE ADEÇÃO:

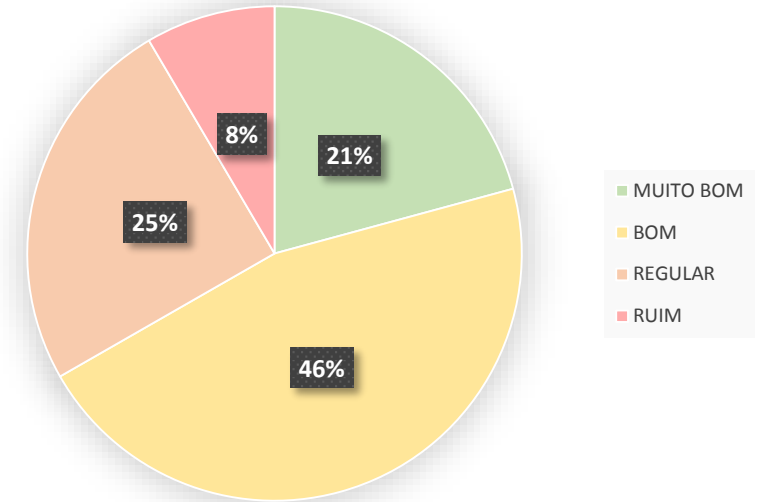
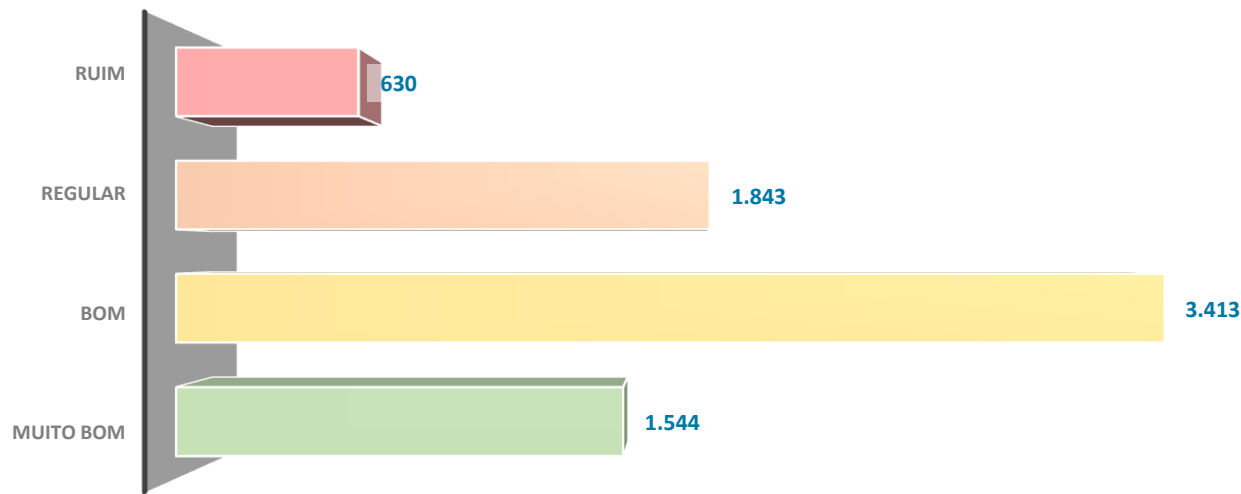


■ Não responderam
■ Responderam

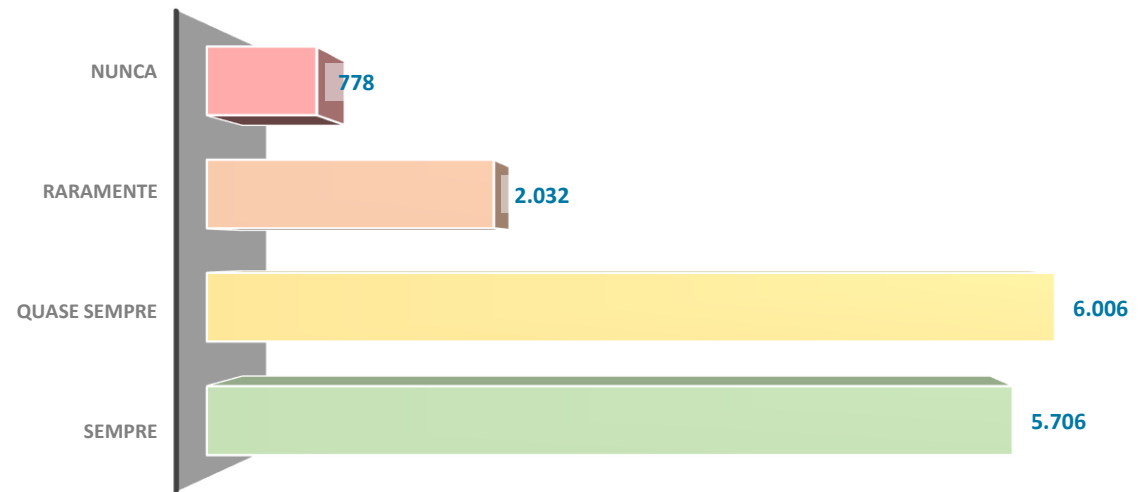
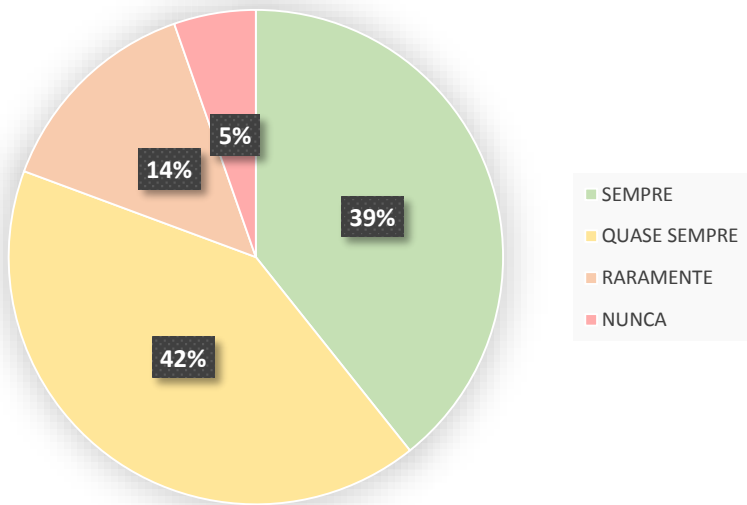




GERAL - Questões Objetivas Qualitativas

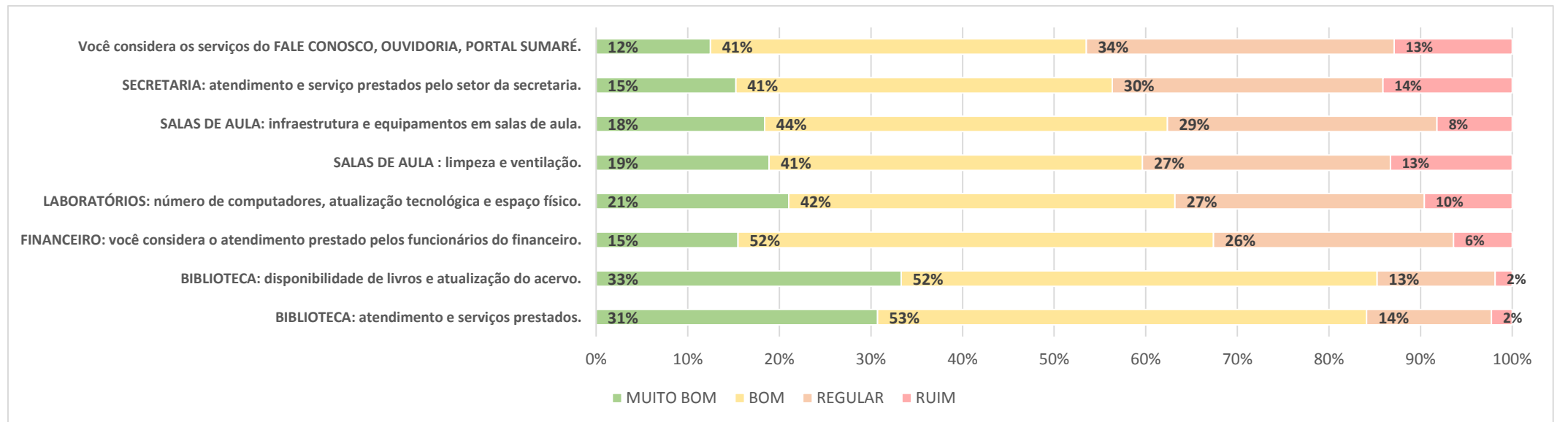
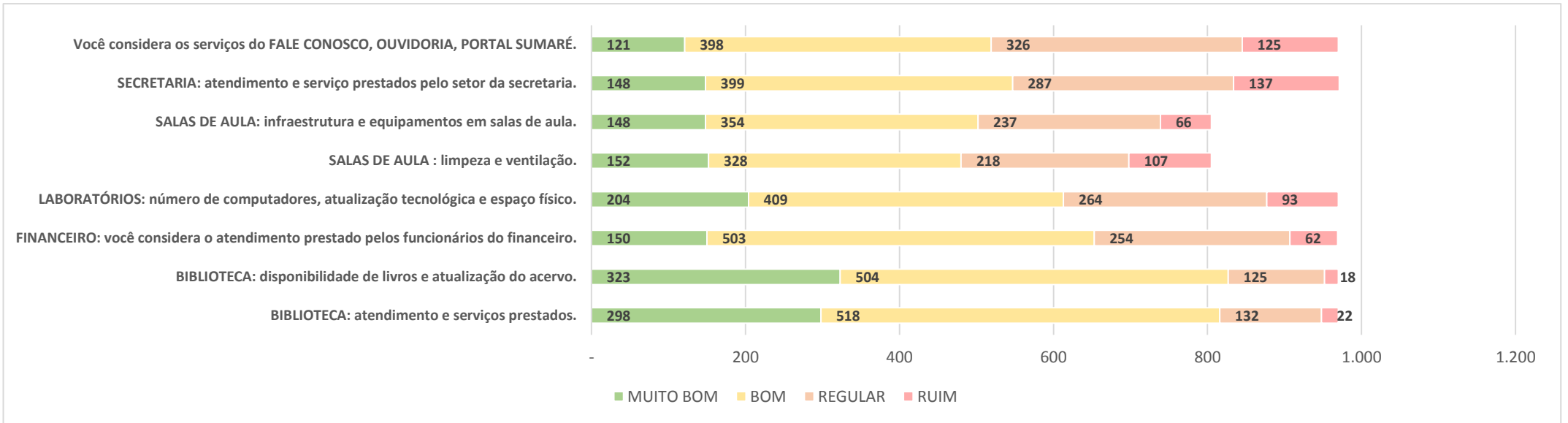


GERAL - Questões Objetivas Periodicidade



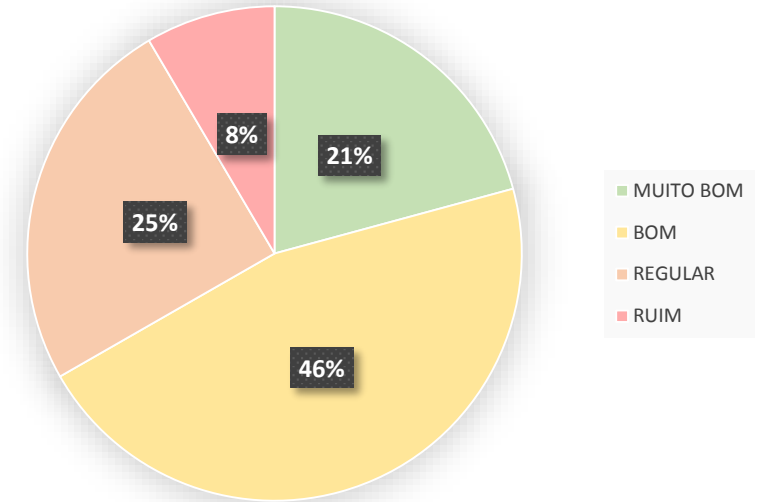
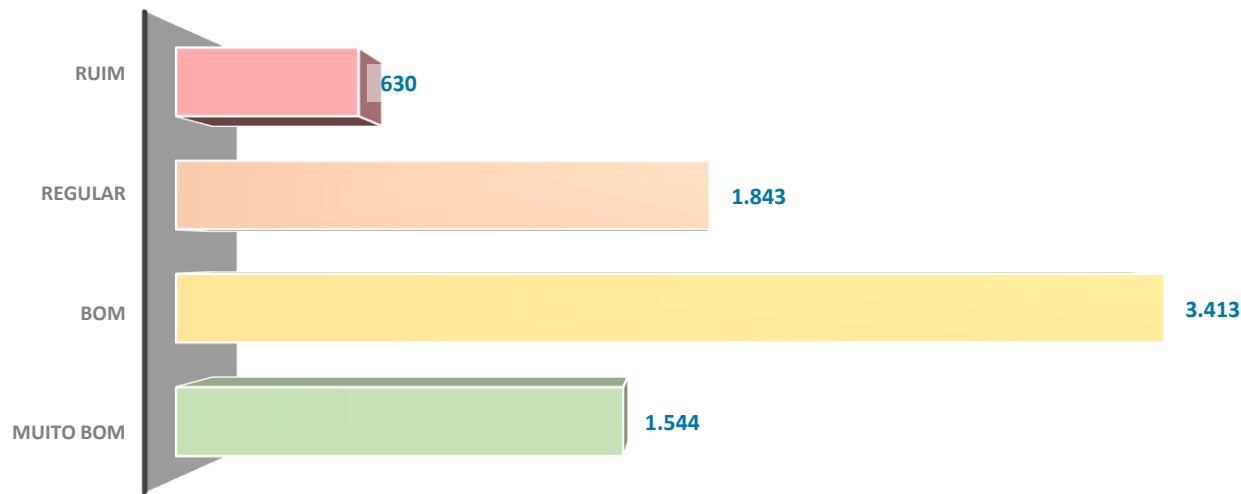


Questões Objetivas

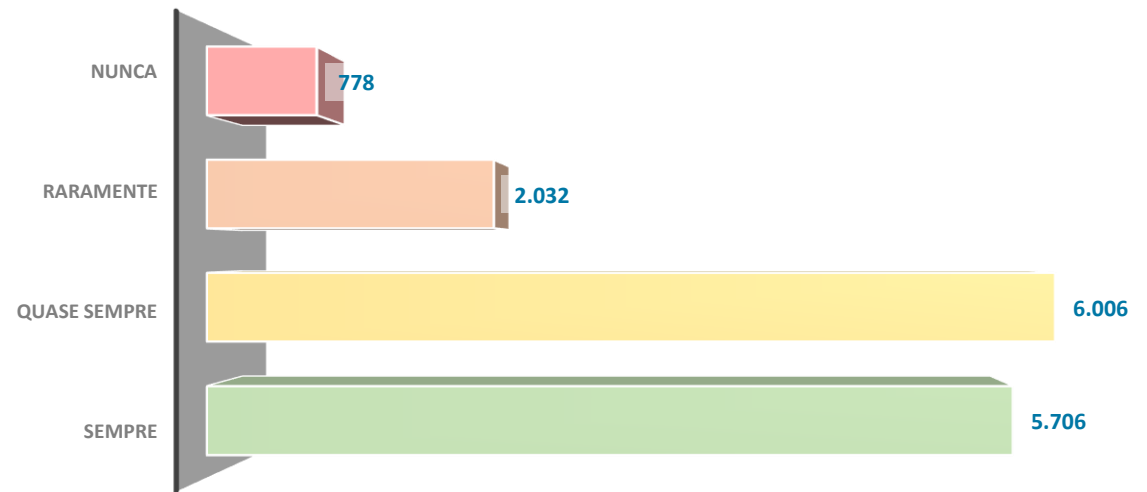
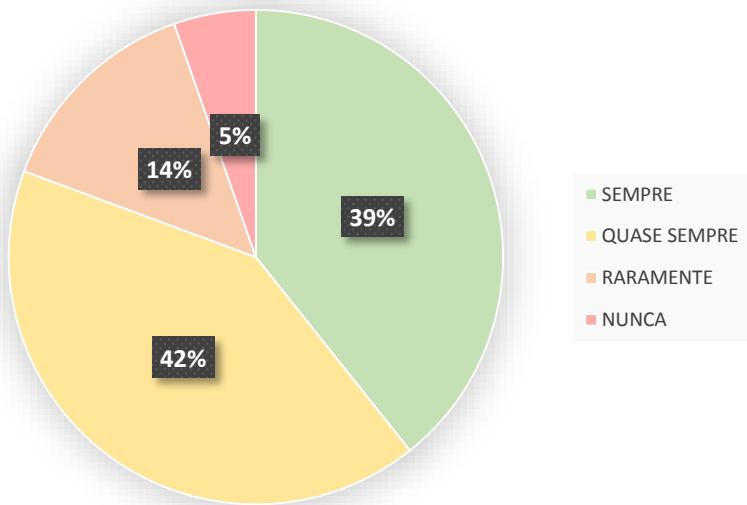




GERAL - Questões Objetivas Qualitativas

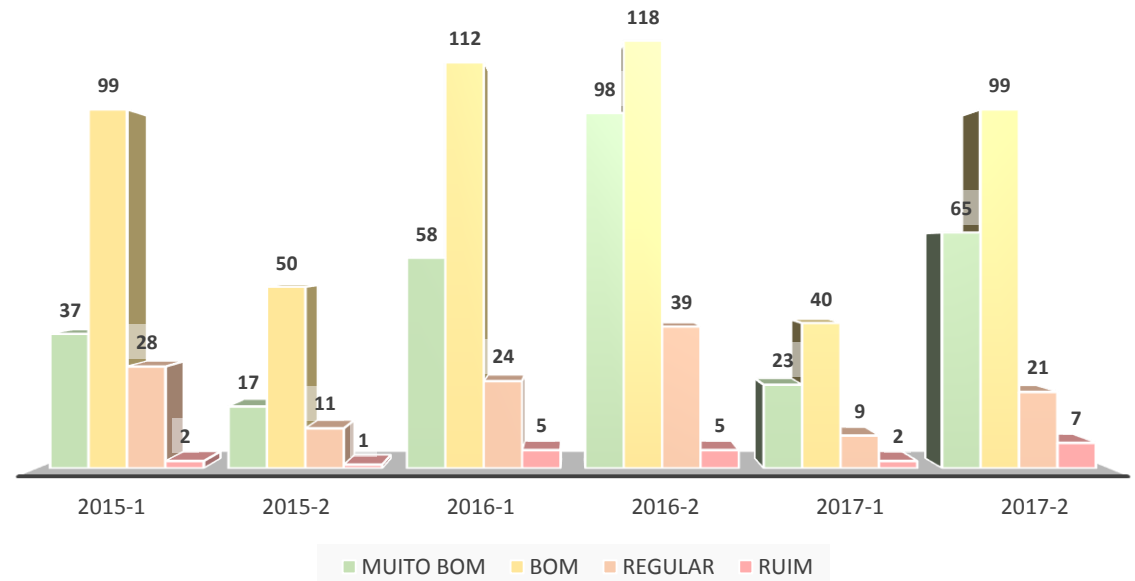
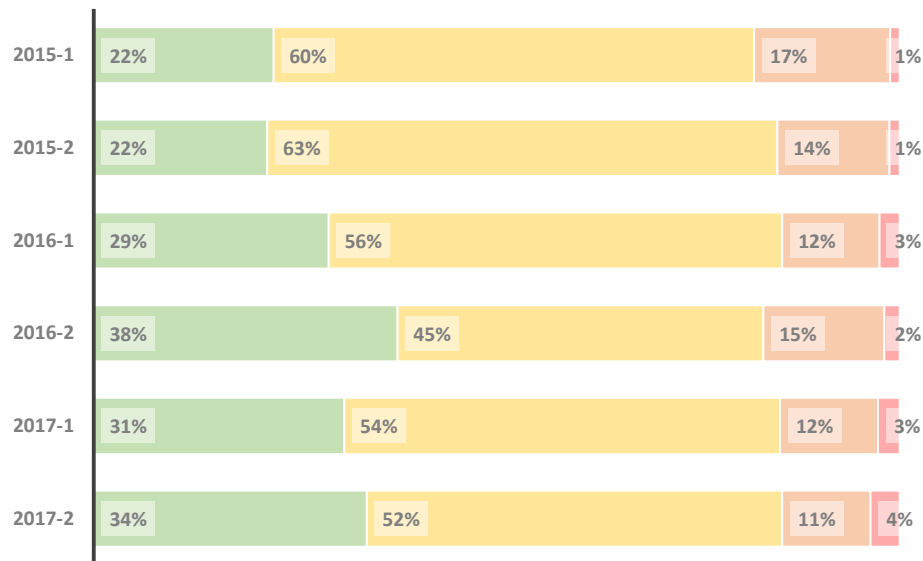
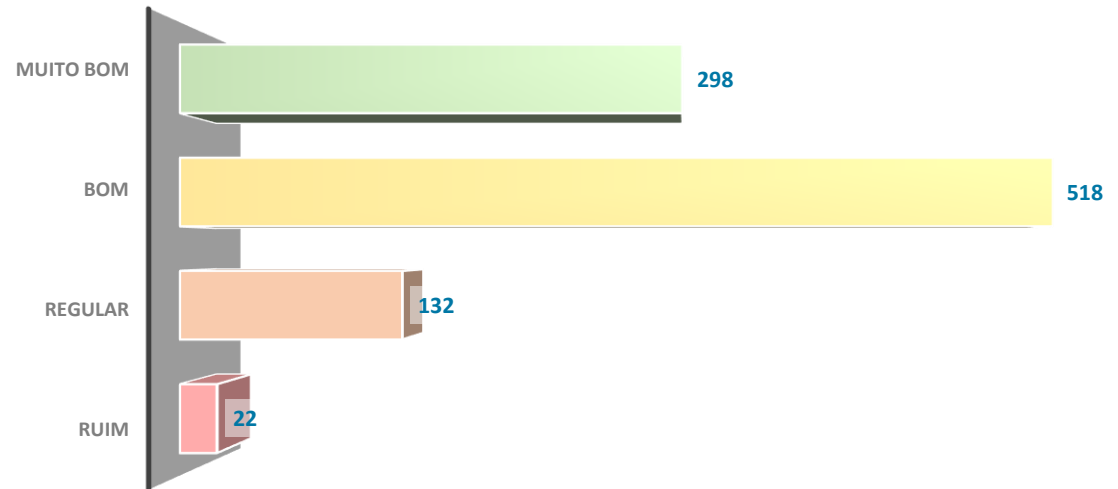
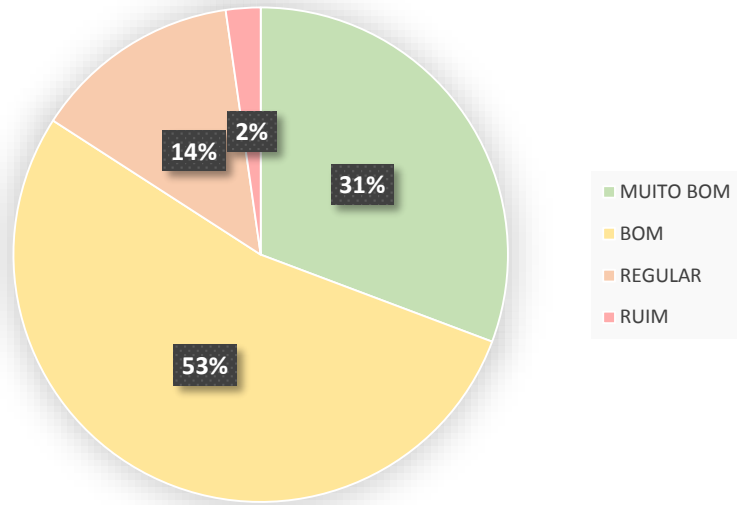


GERAL - Questões Objetivas Periodicidade



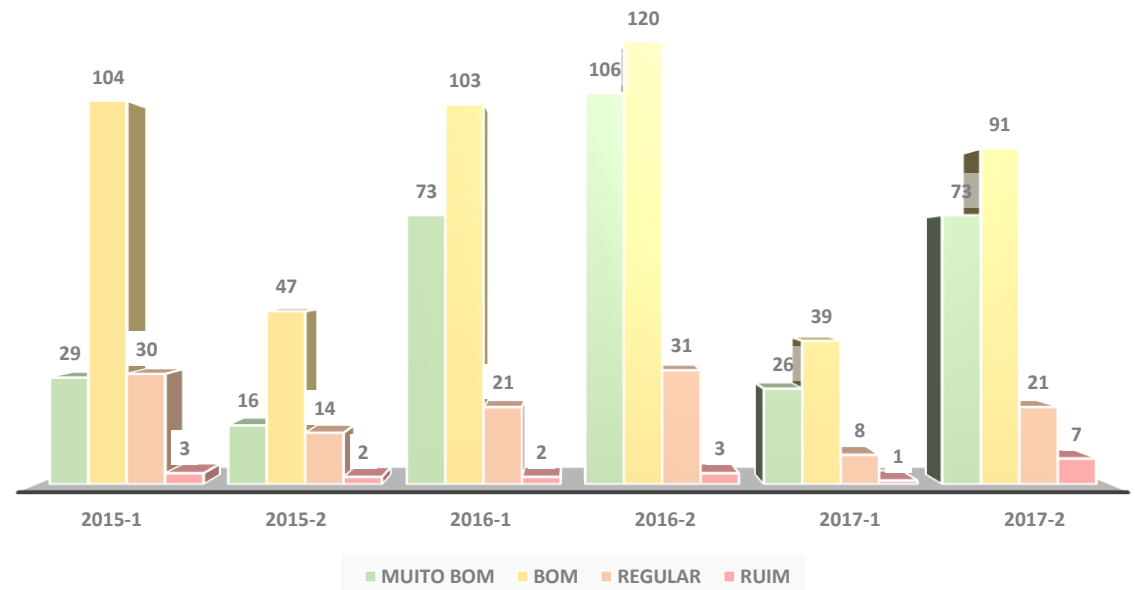
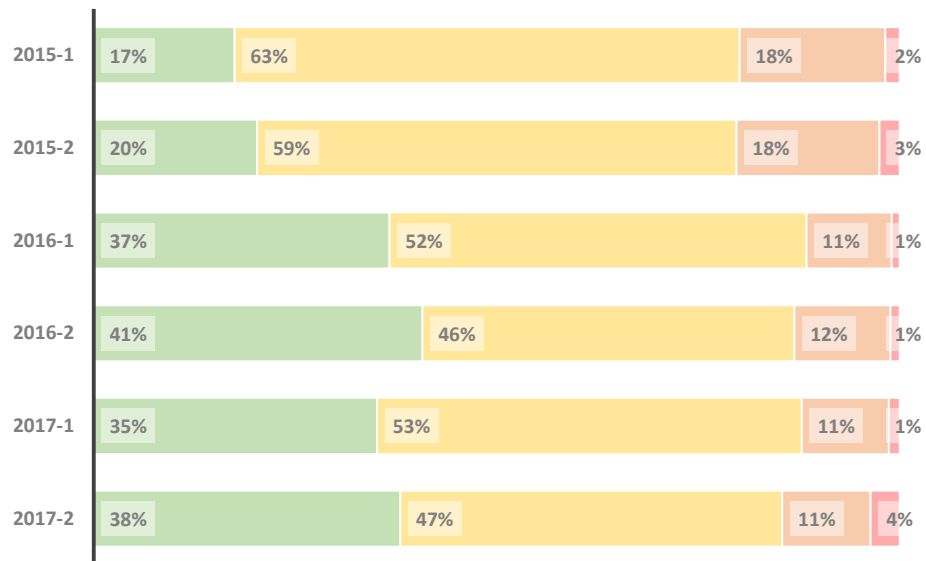
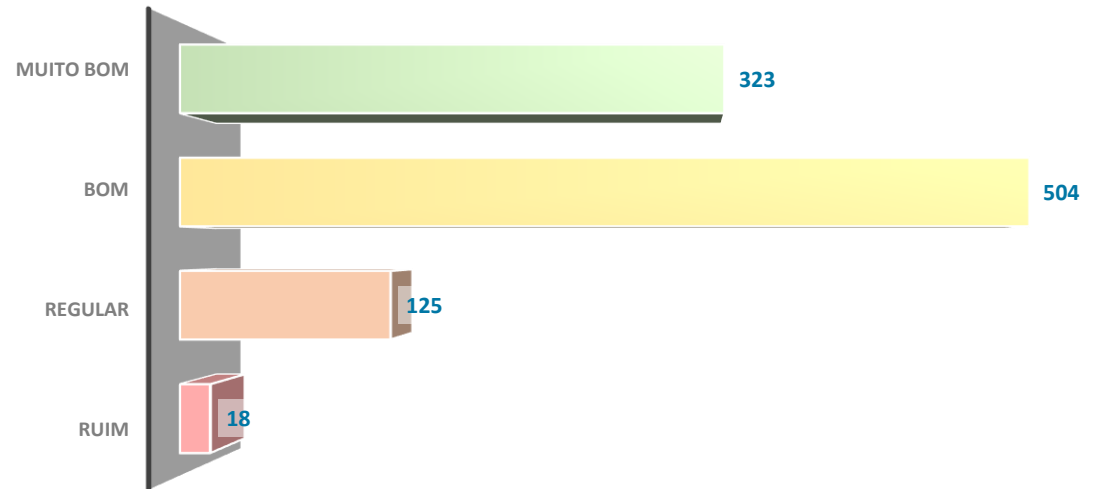
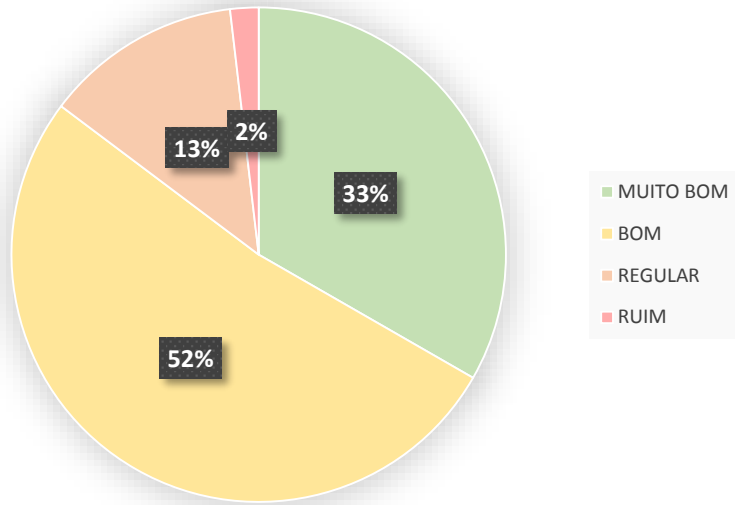


BIBLIOTECA: atendimento e serviços prestados.



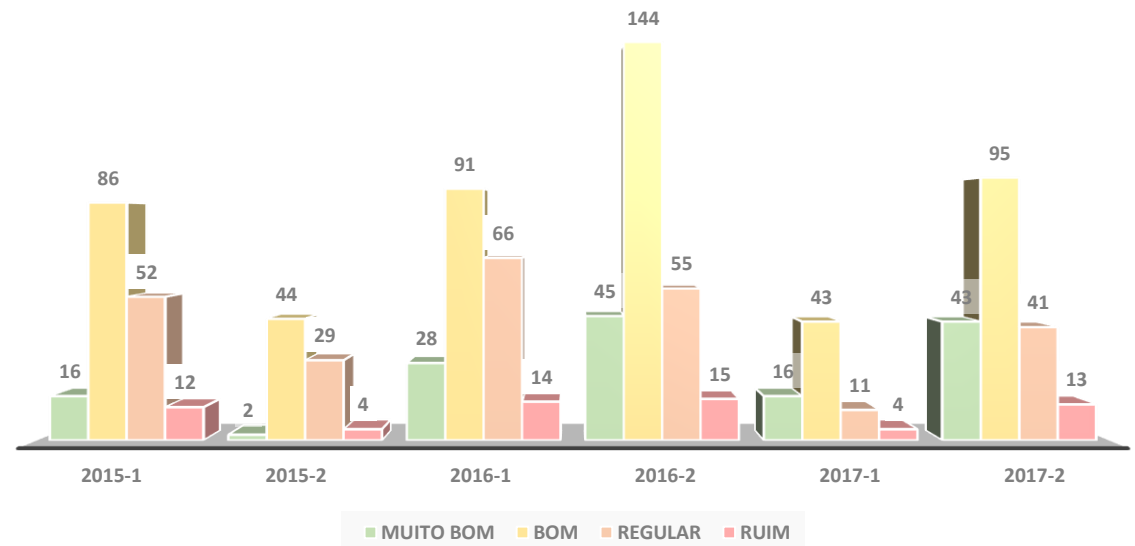
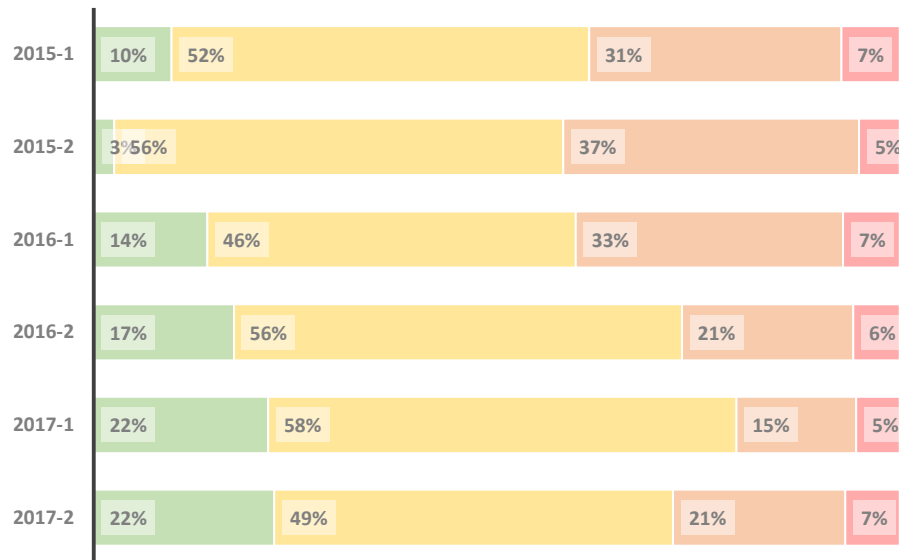
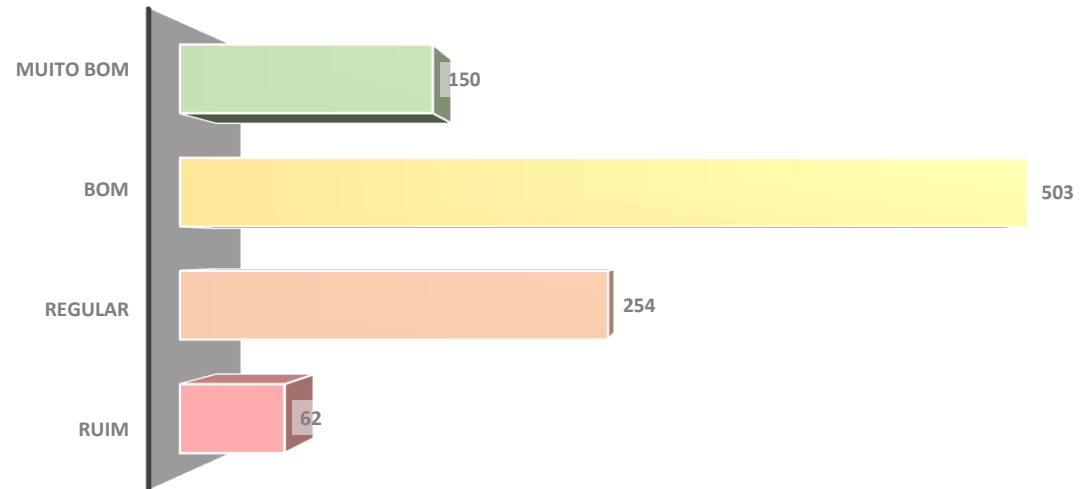
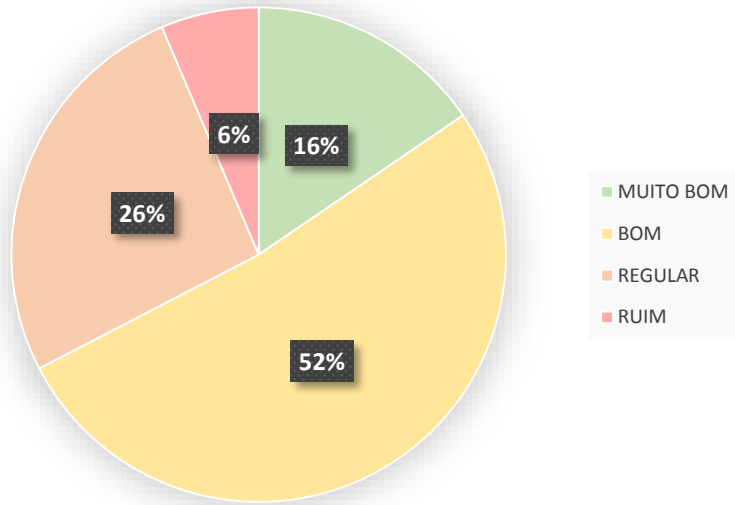


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



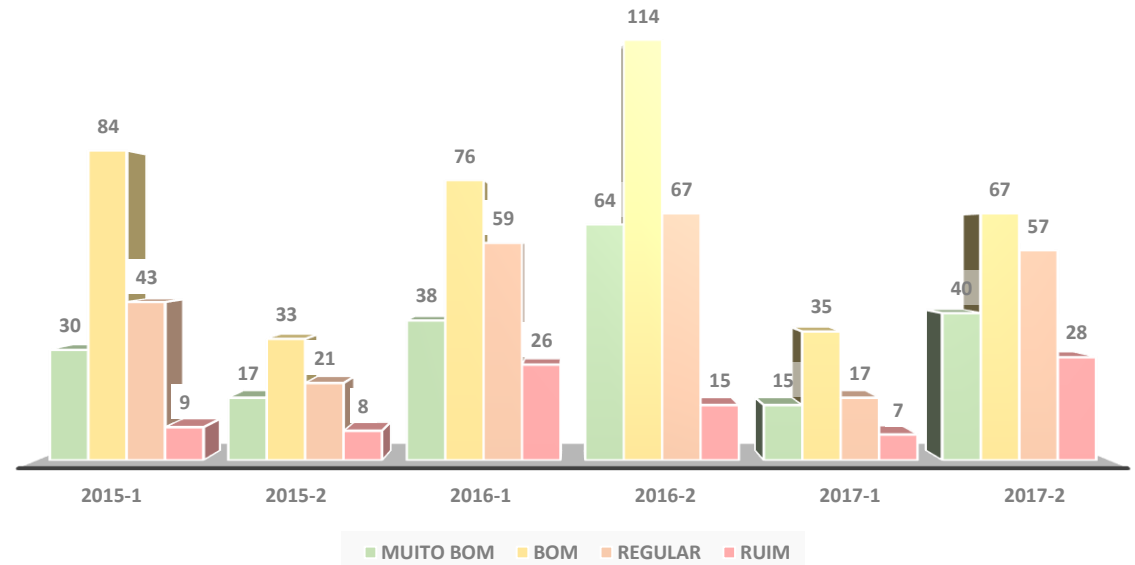
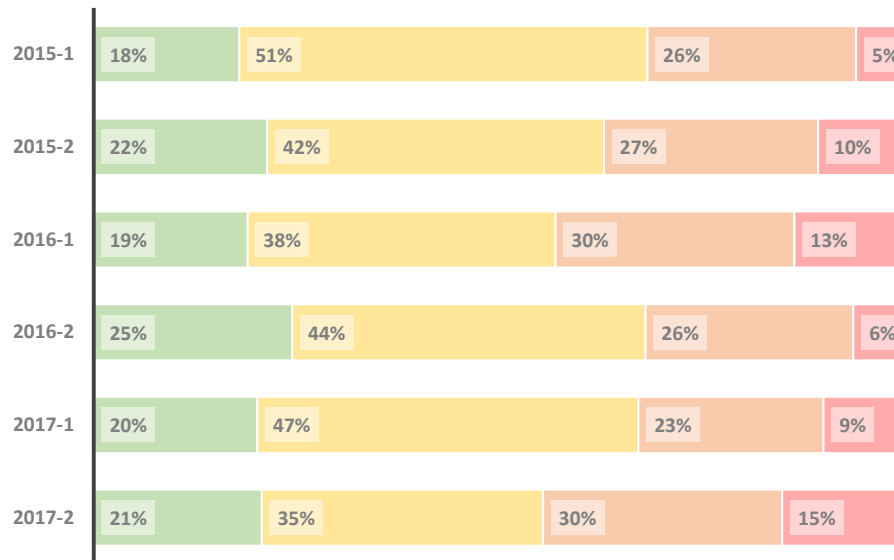
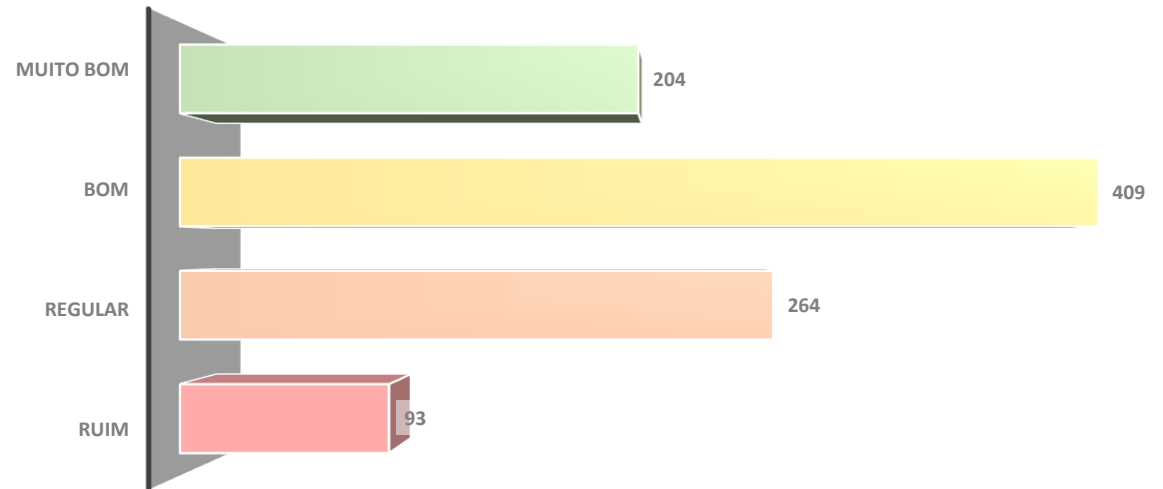
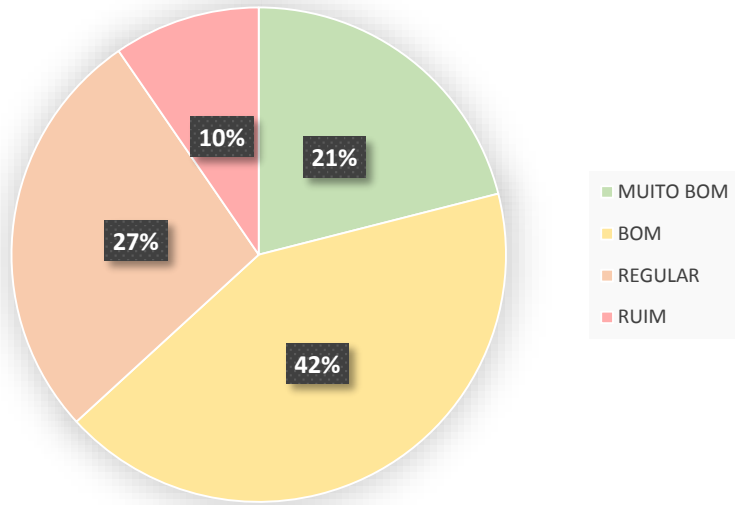


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



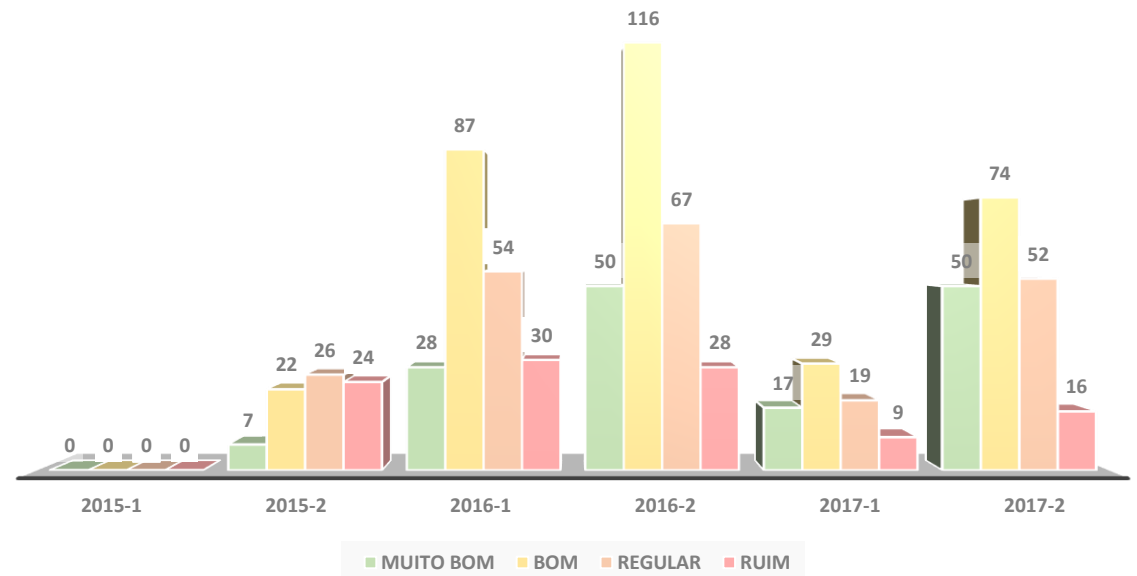
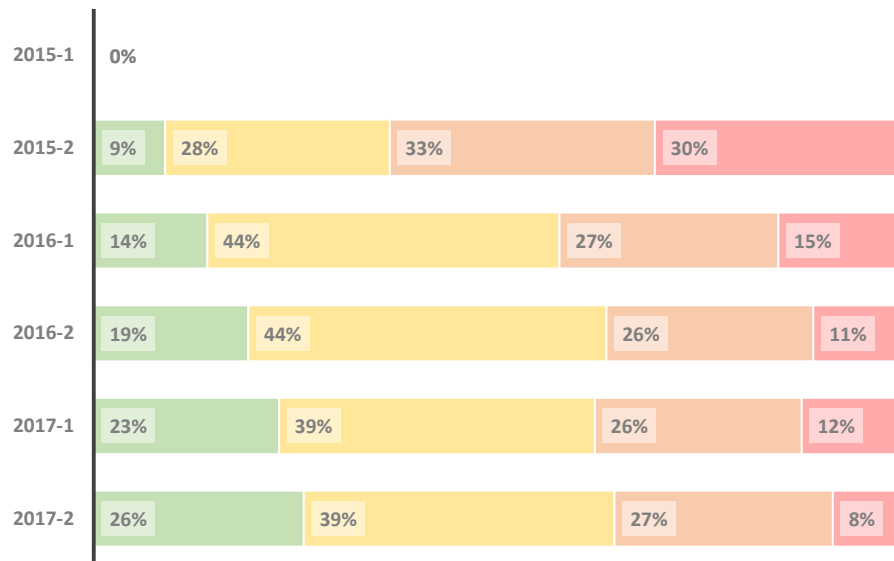
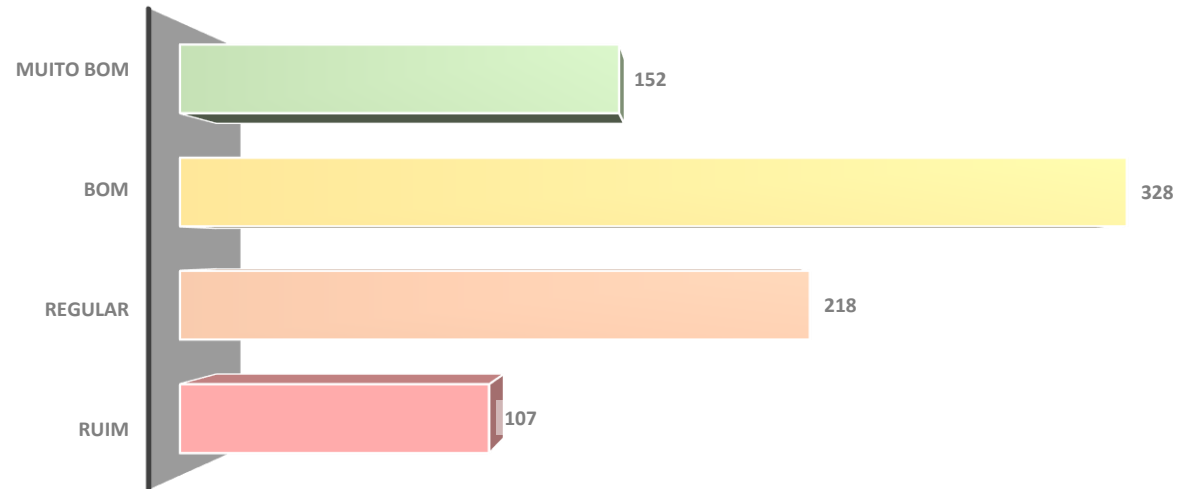
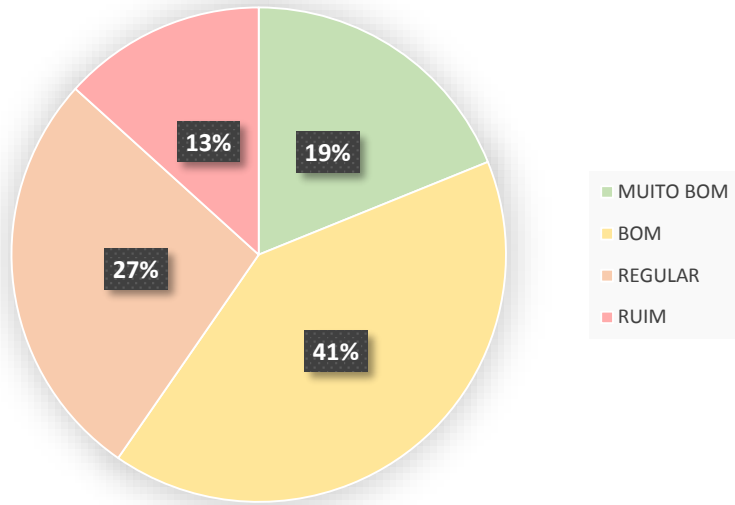


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



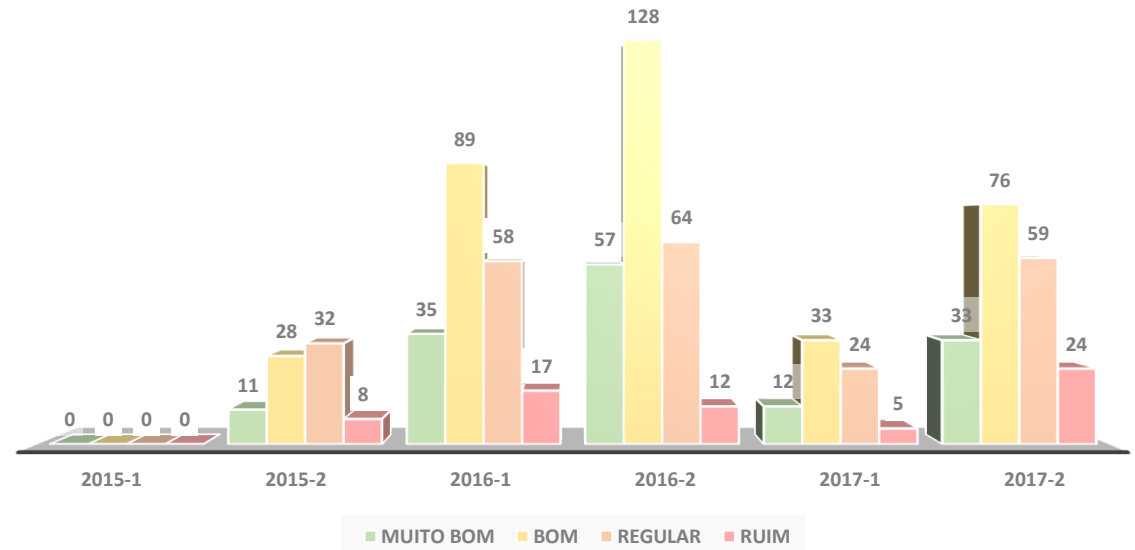
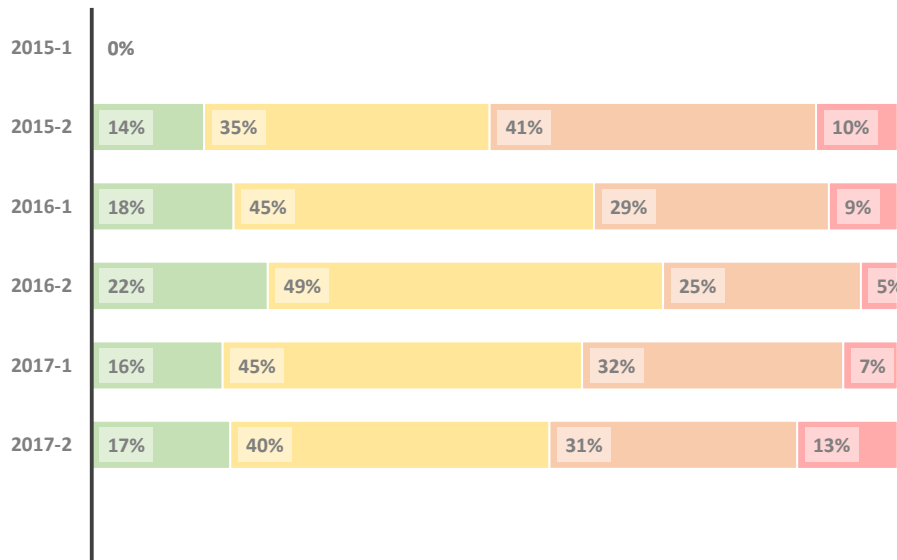
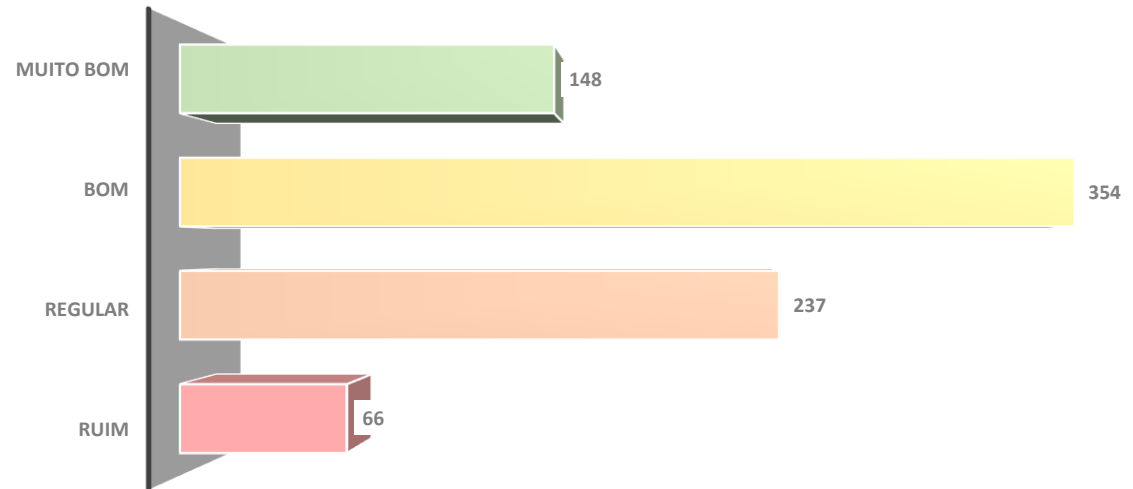
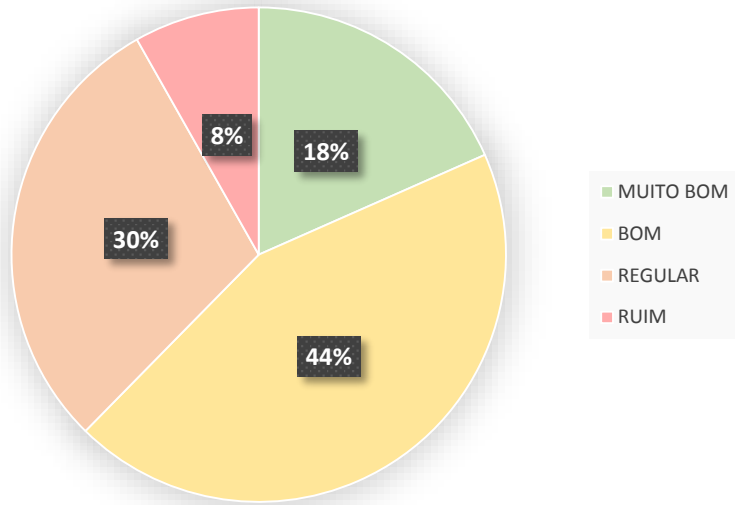


SALAS DE AULA : limpeza e ventilação.



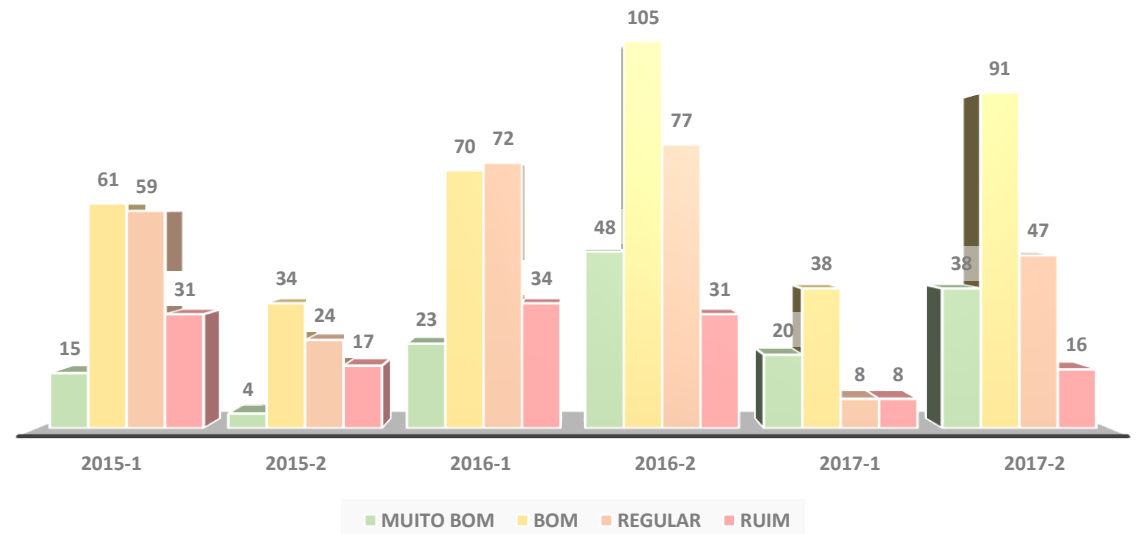
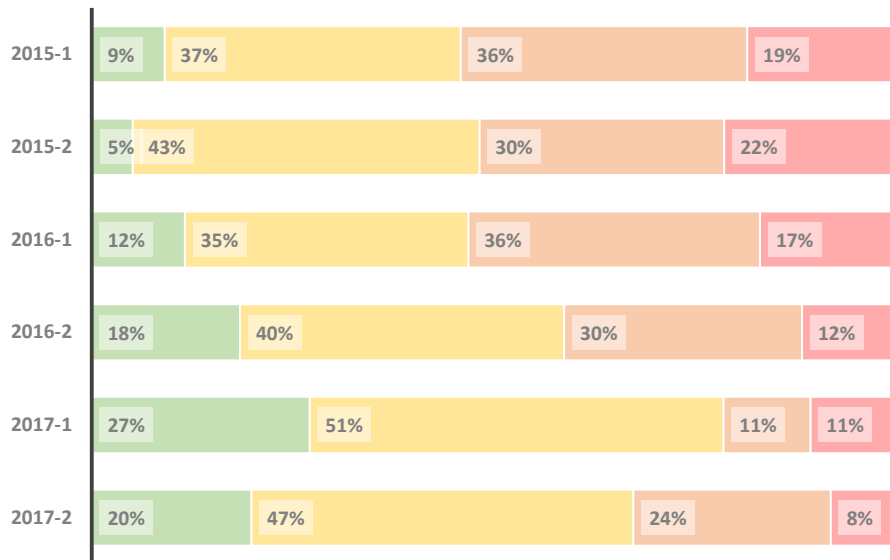
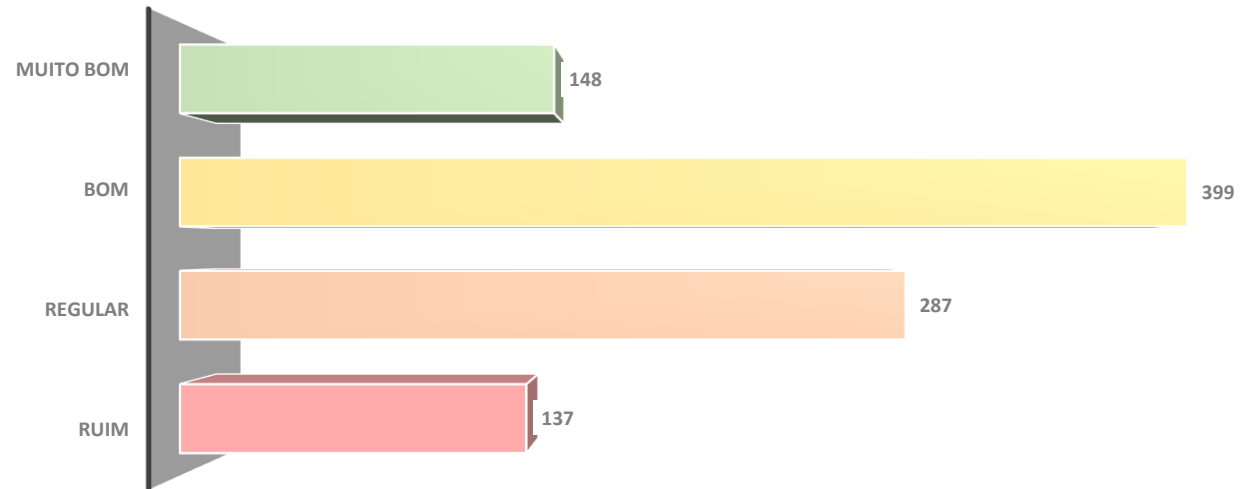
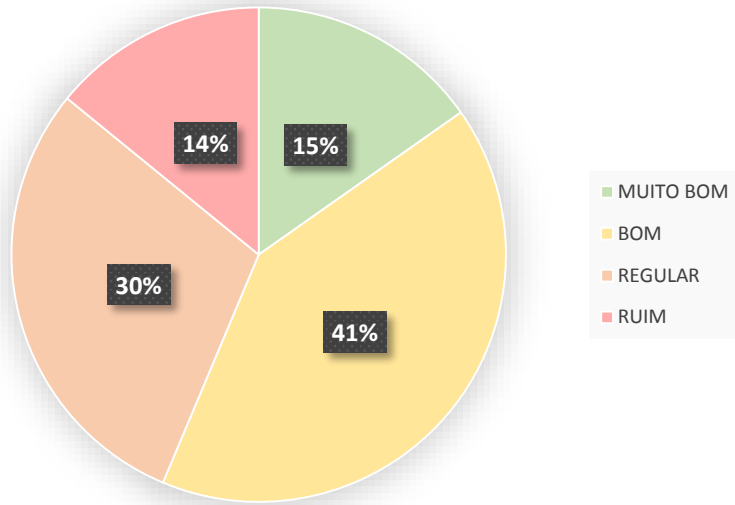


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



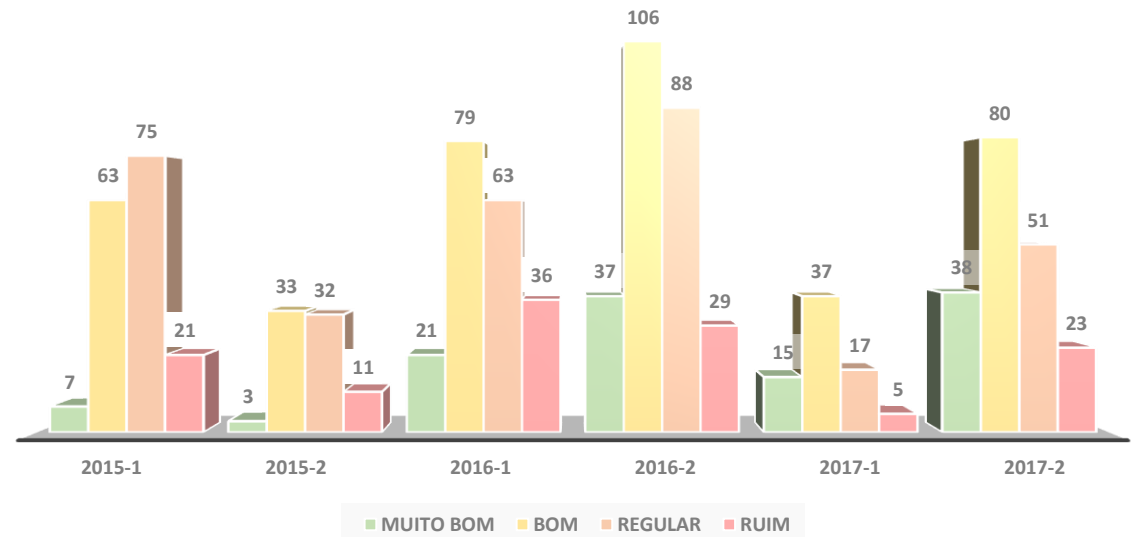
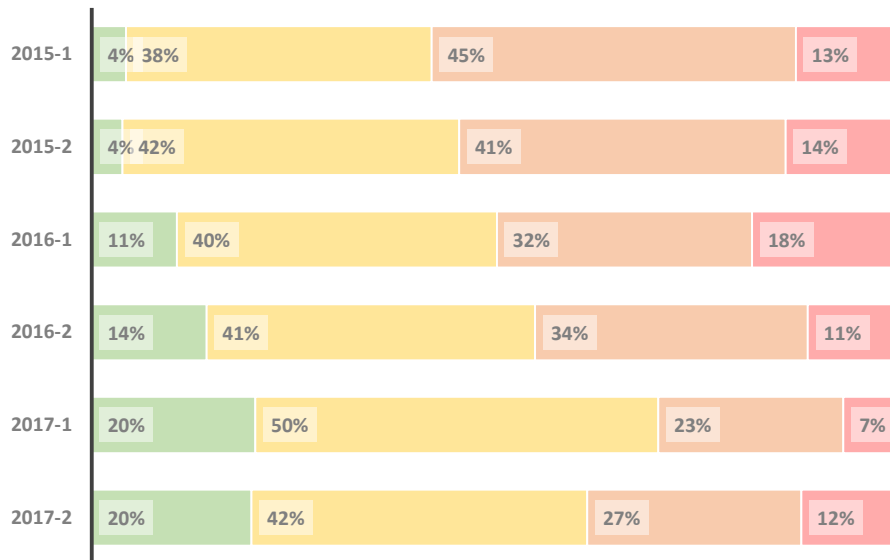
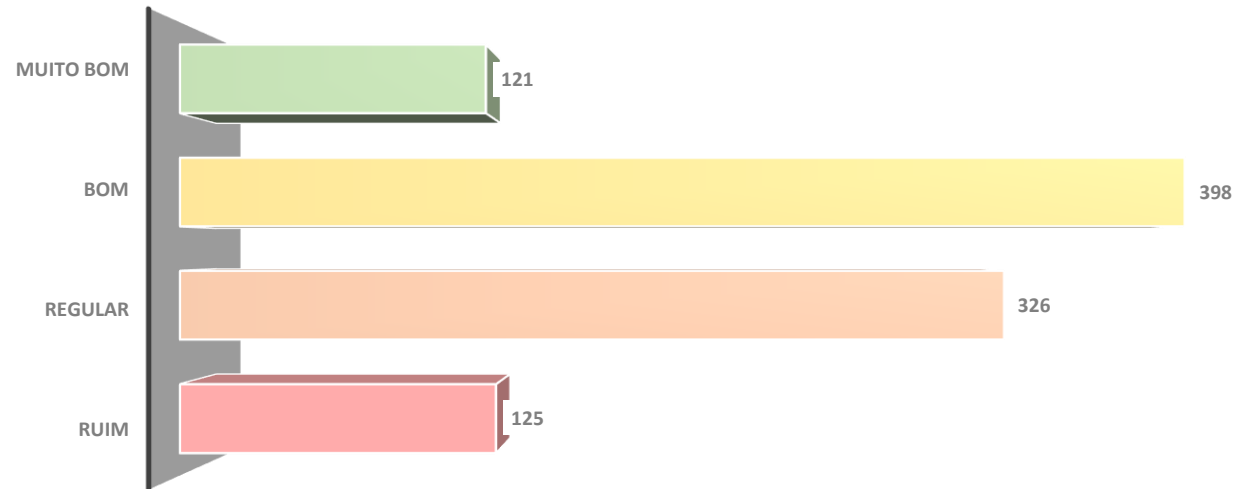
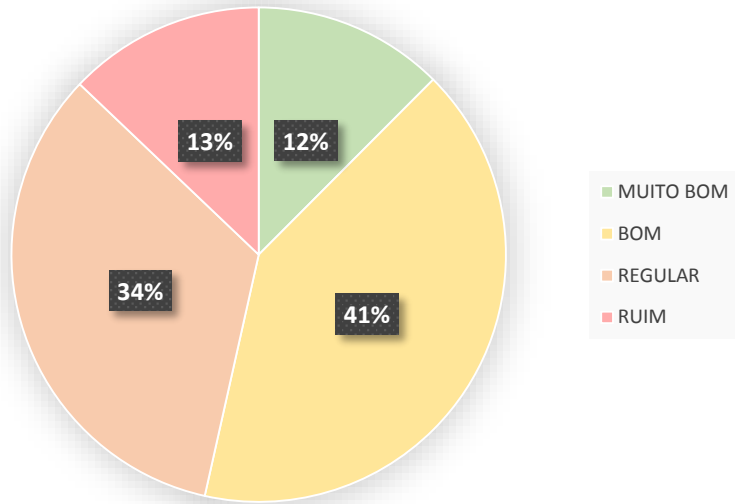


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



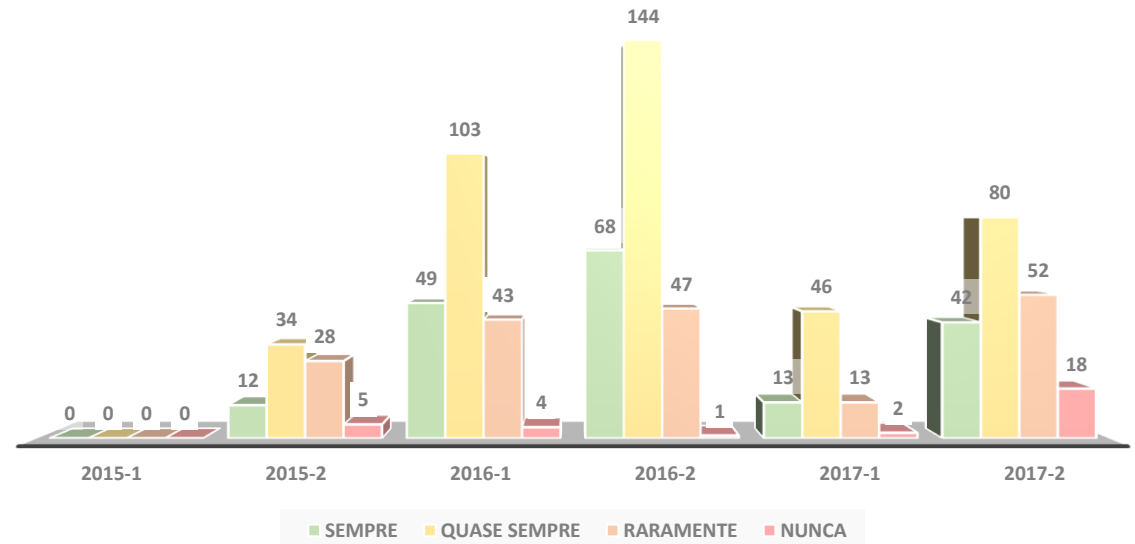
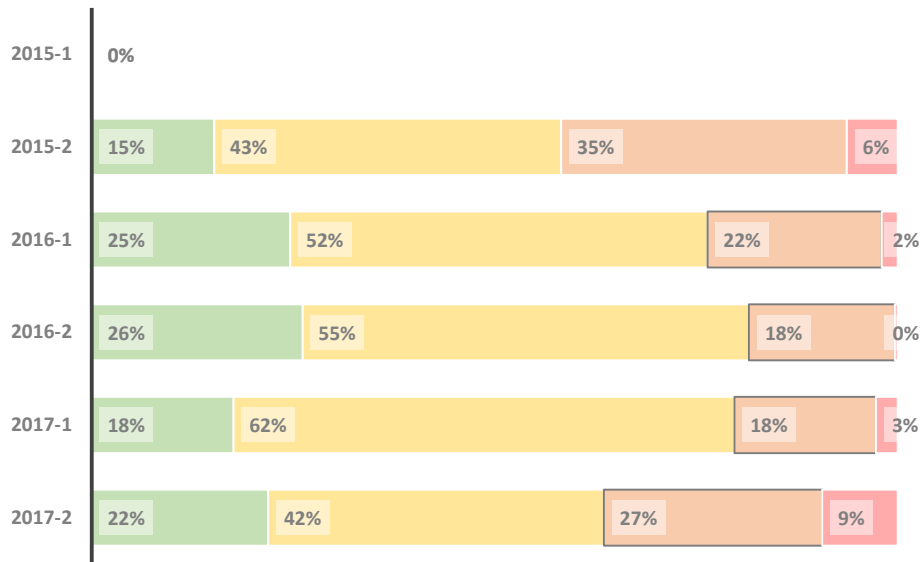
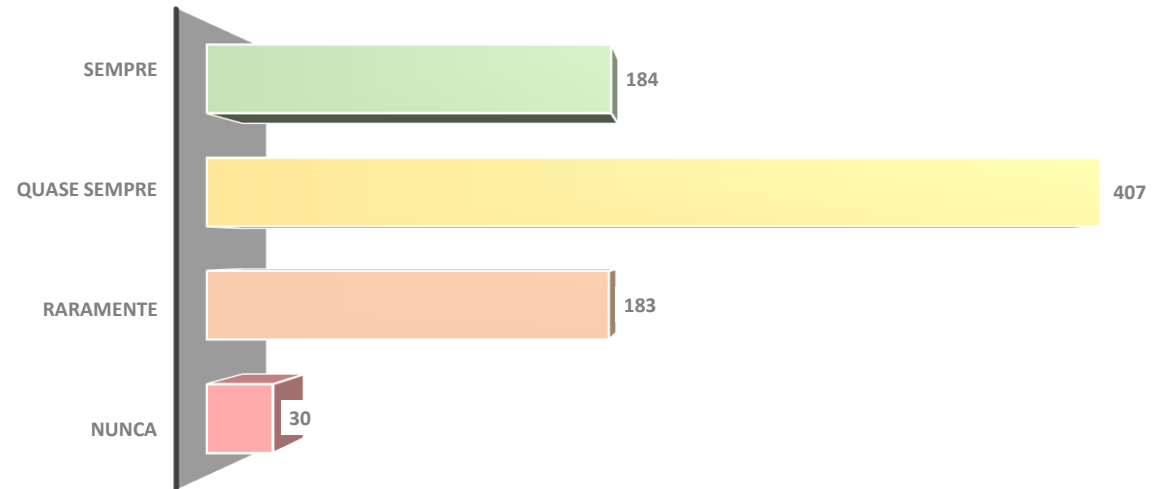
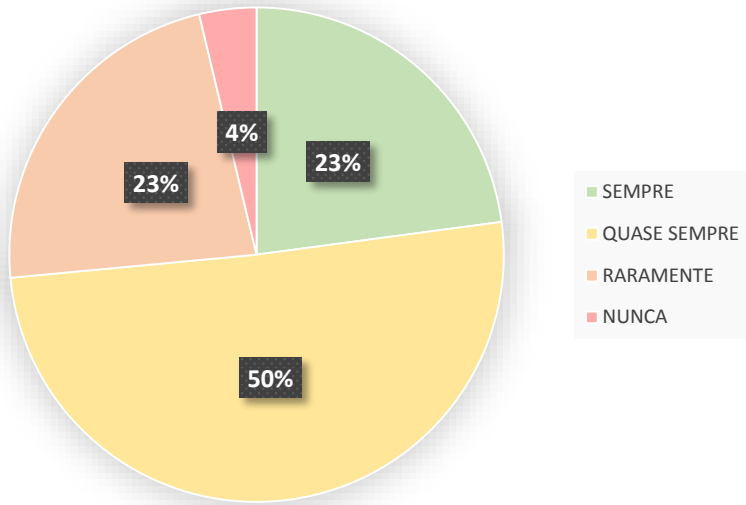


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



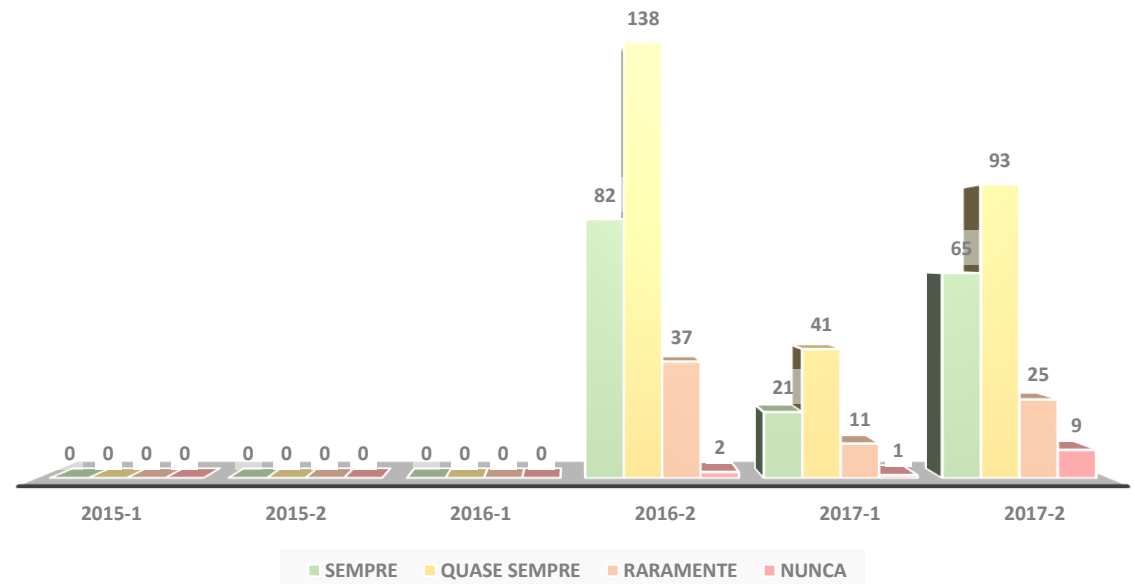
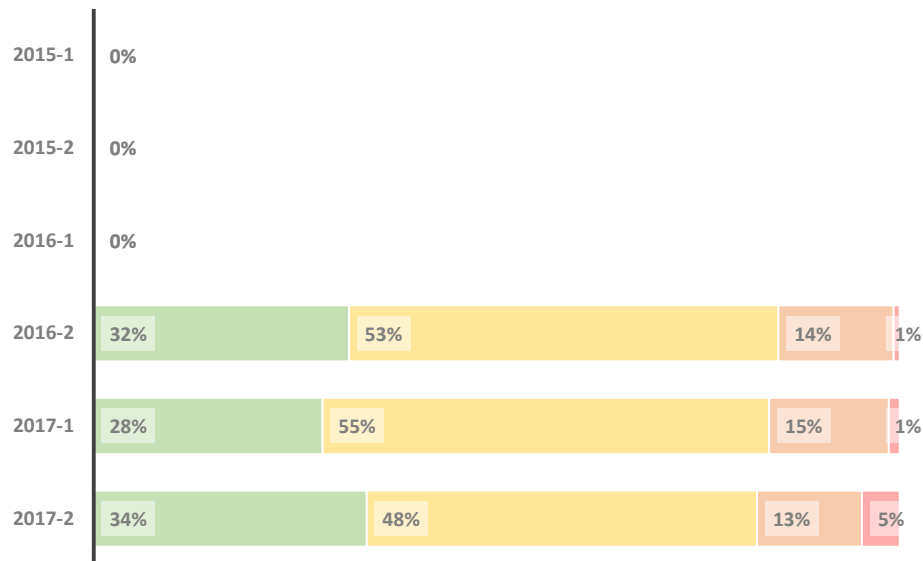
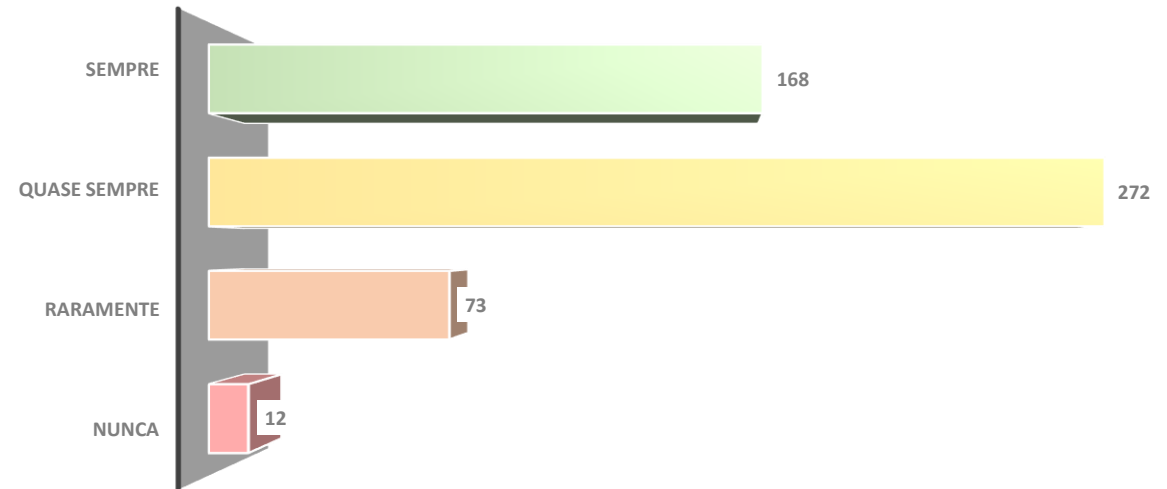
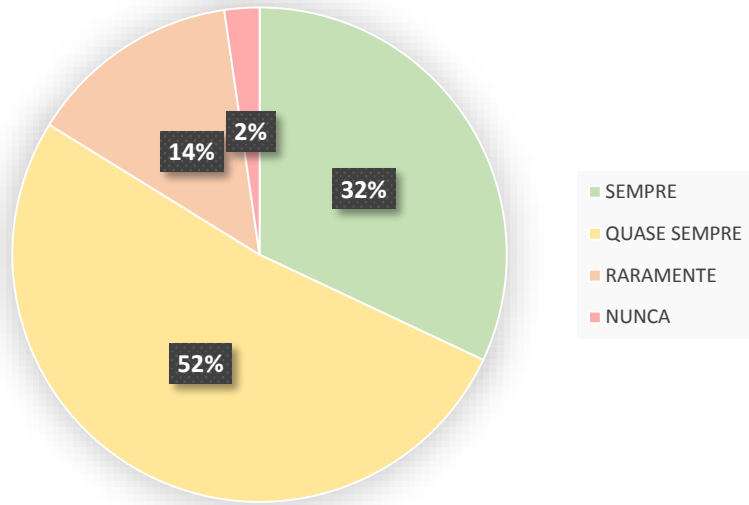


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



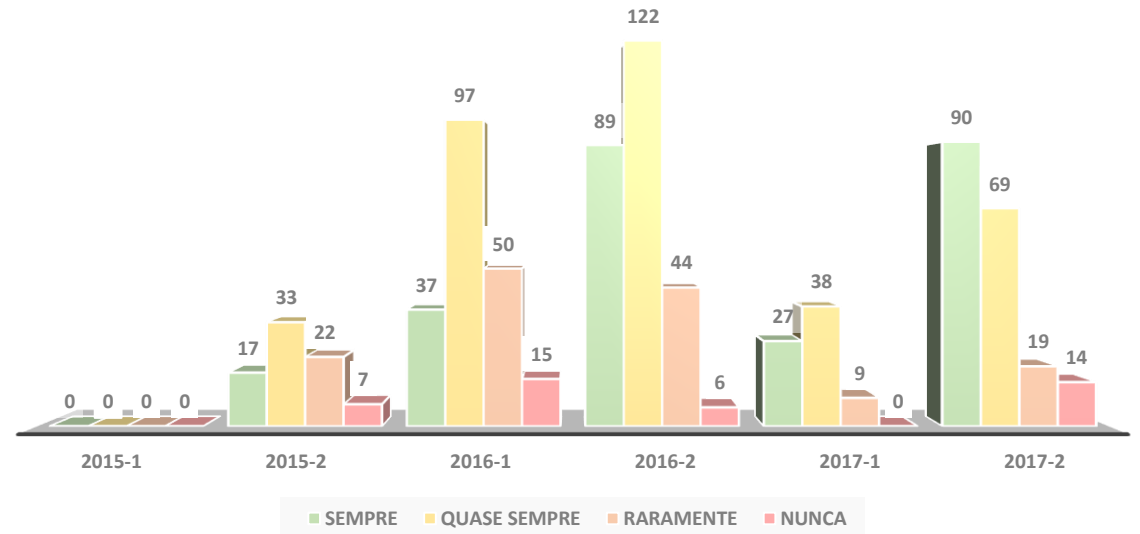
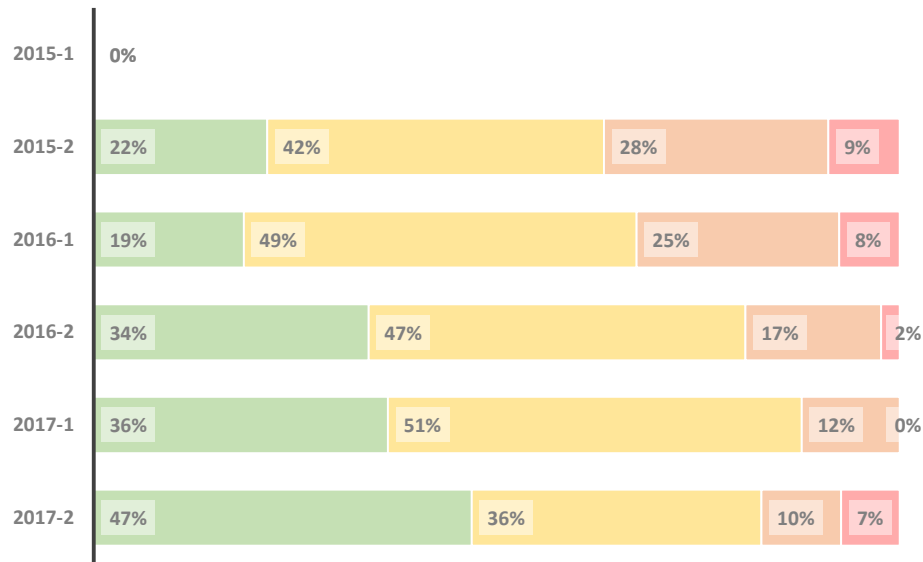
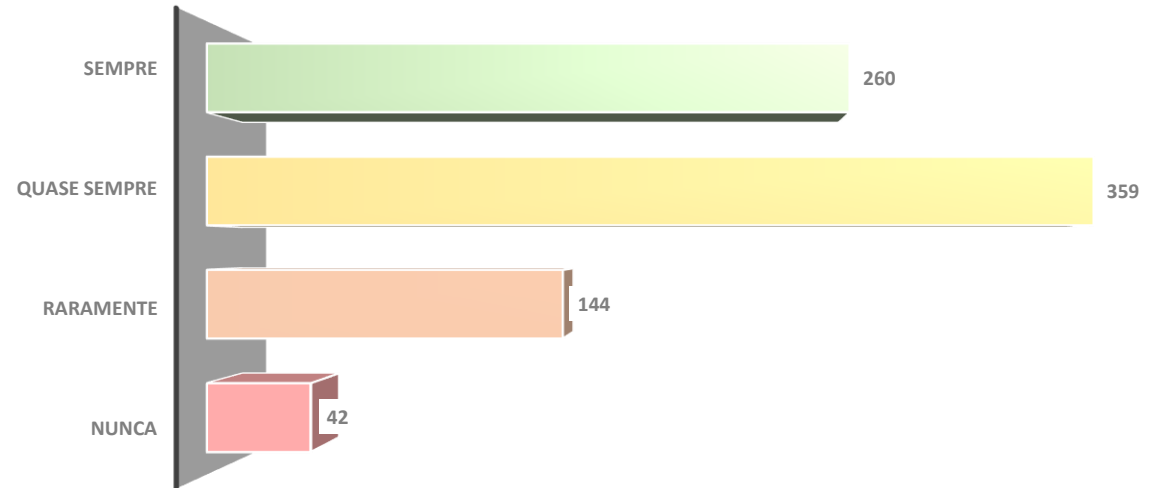
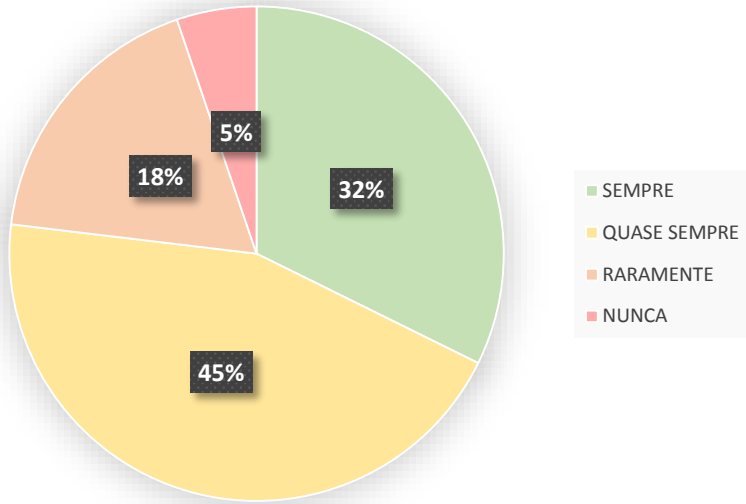


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



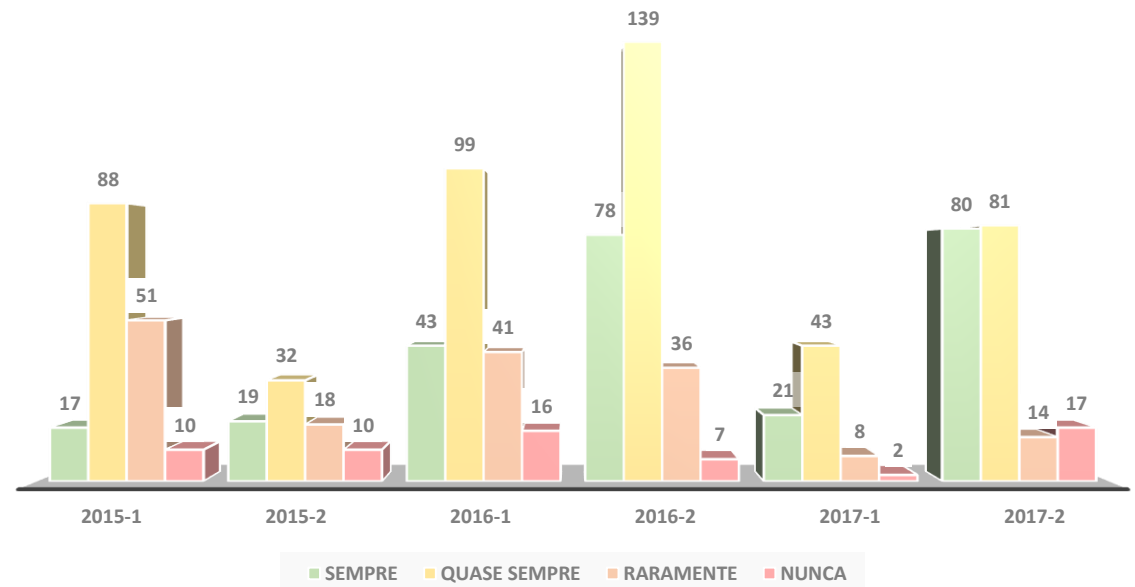
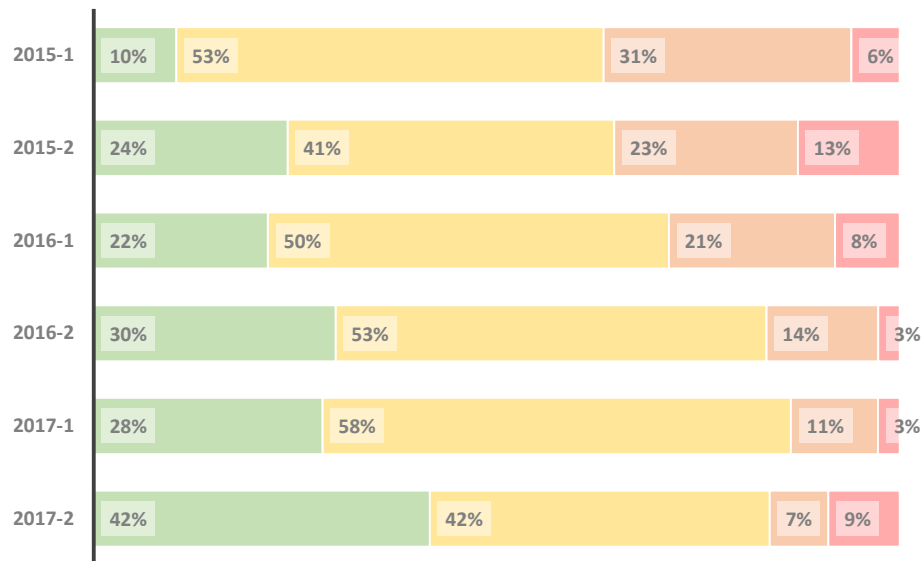
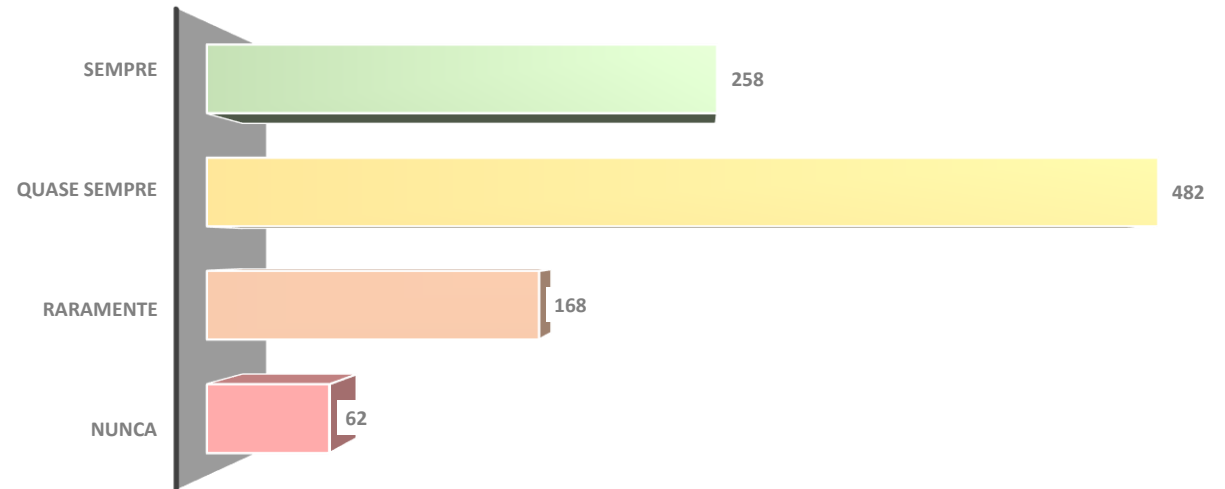
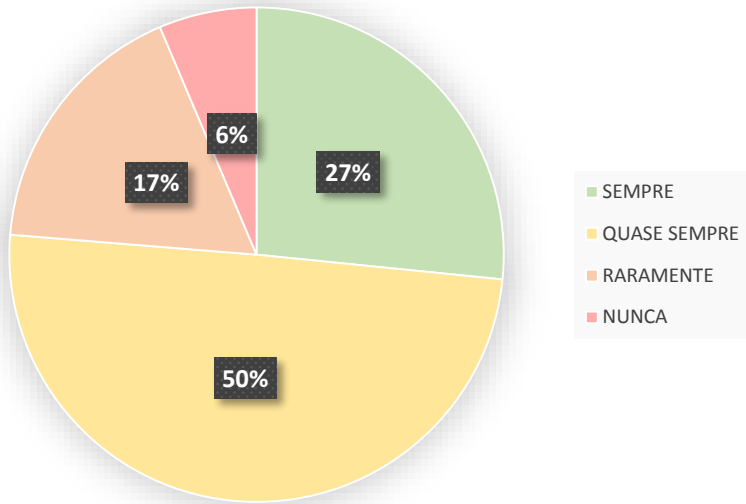


O COORDENADOR: é acessível ao aluno?



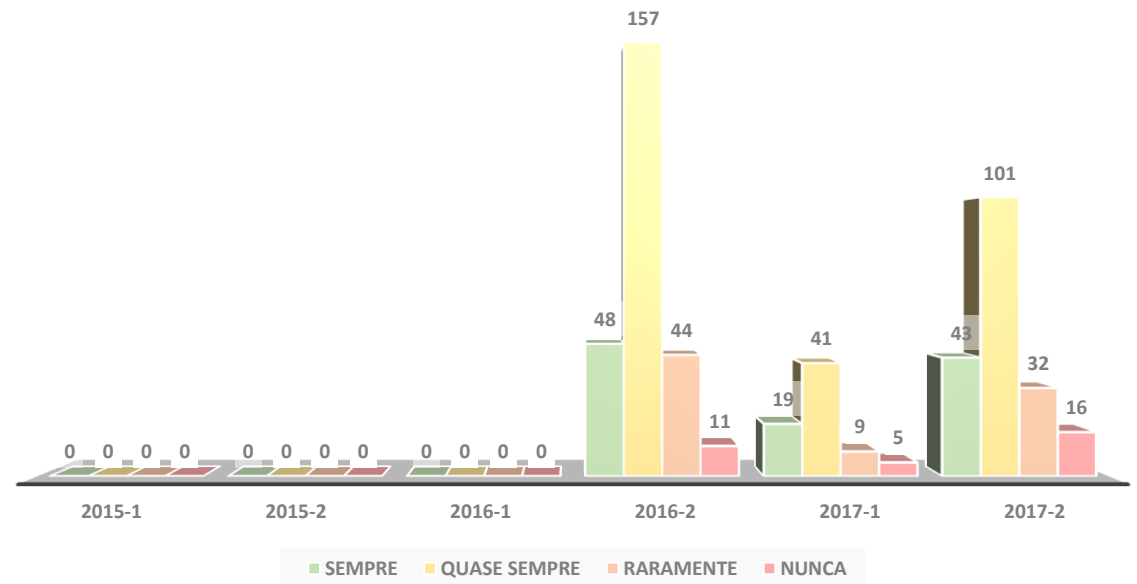
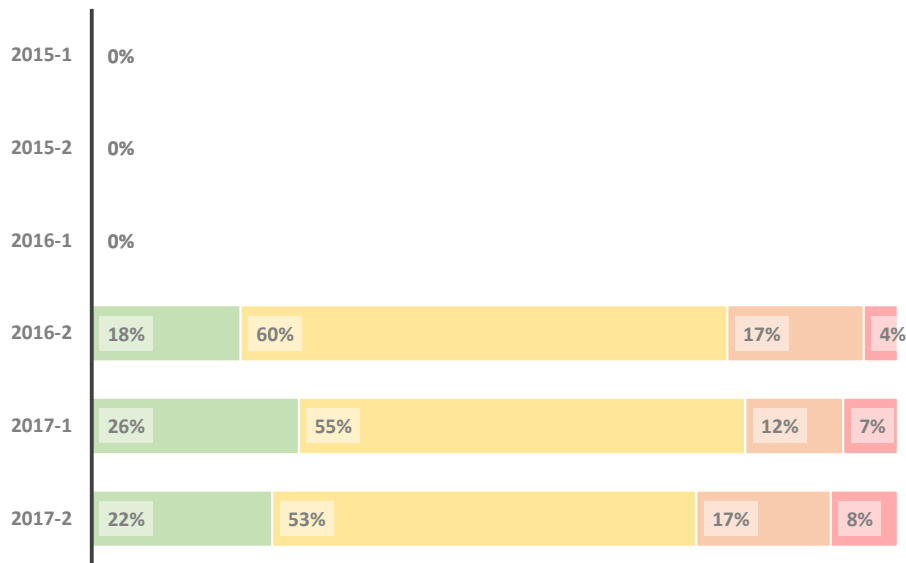
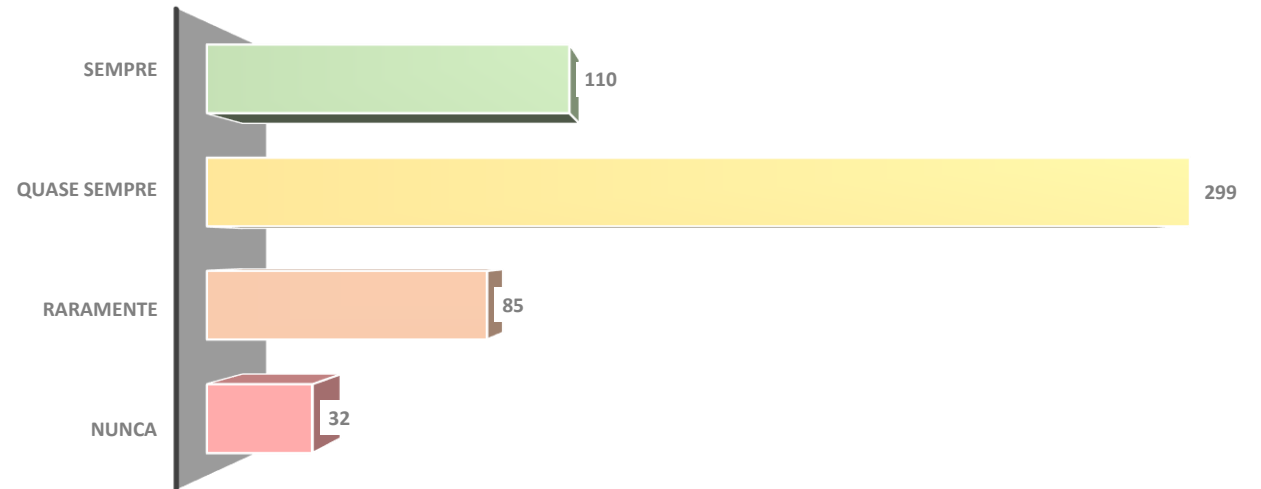
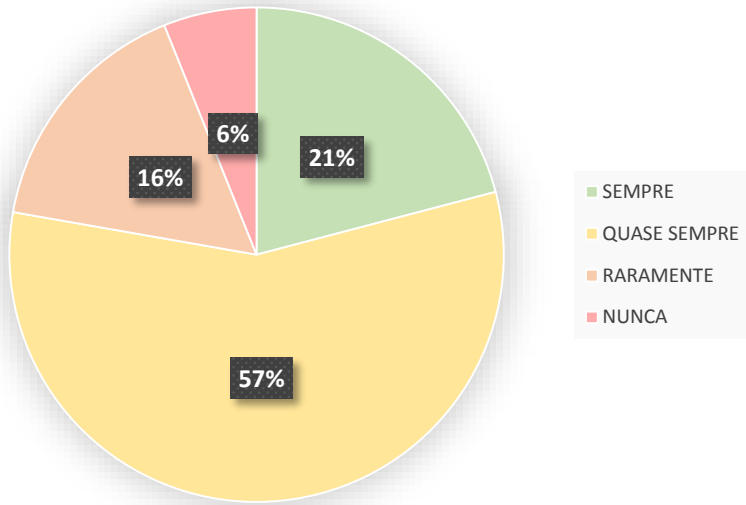


O COORDENADOR: é acessível ao aluno?



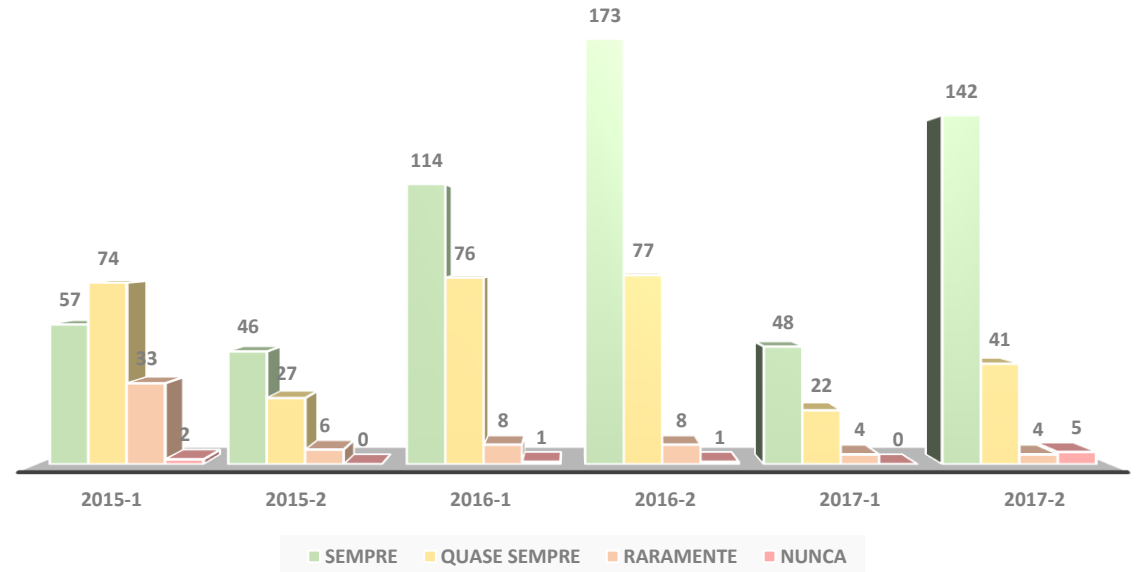
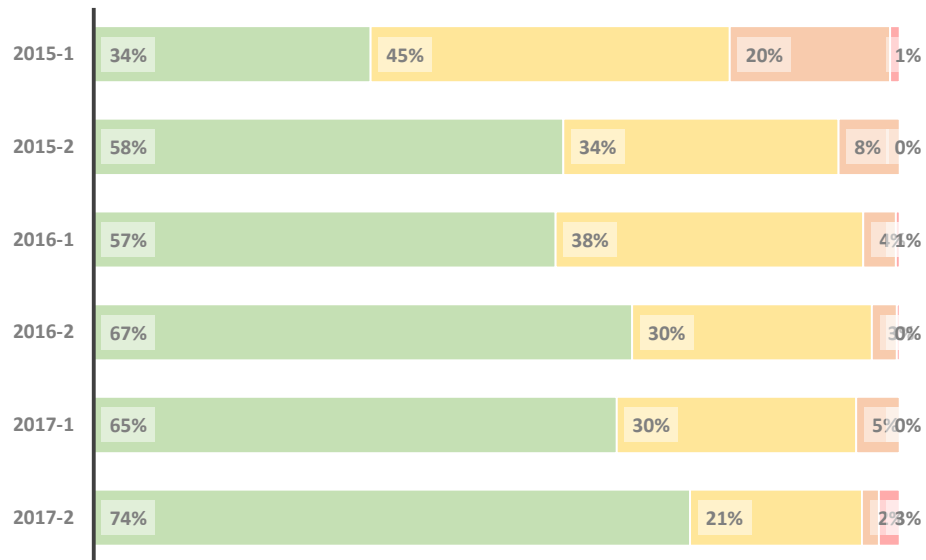
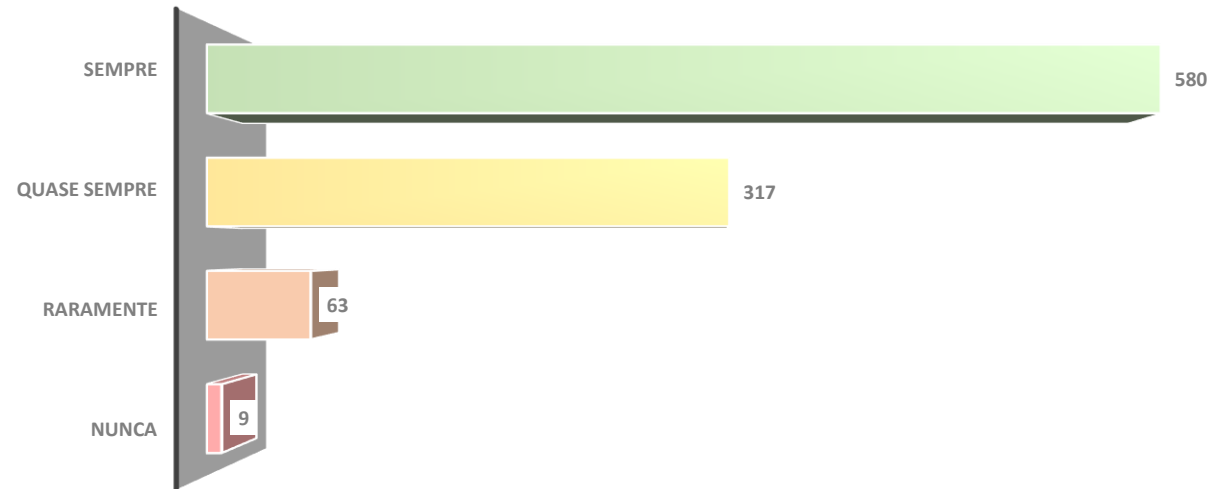
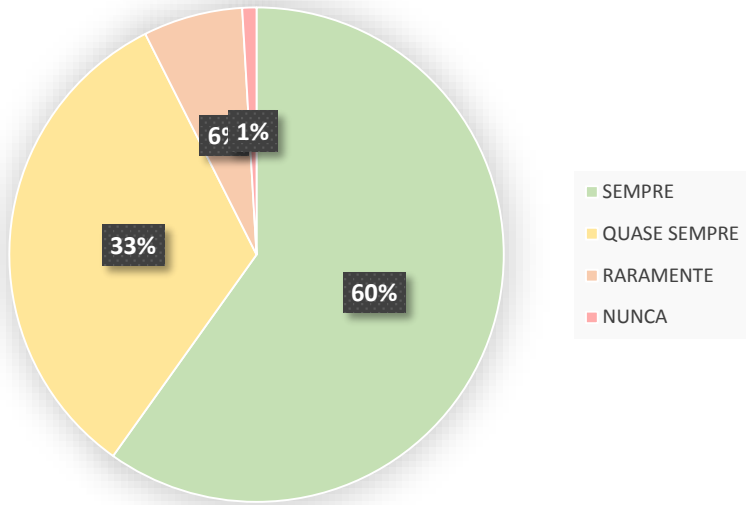


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



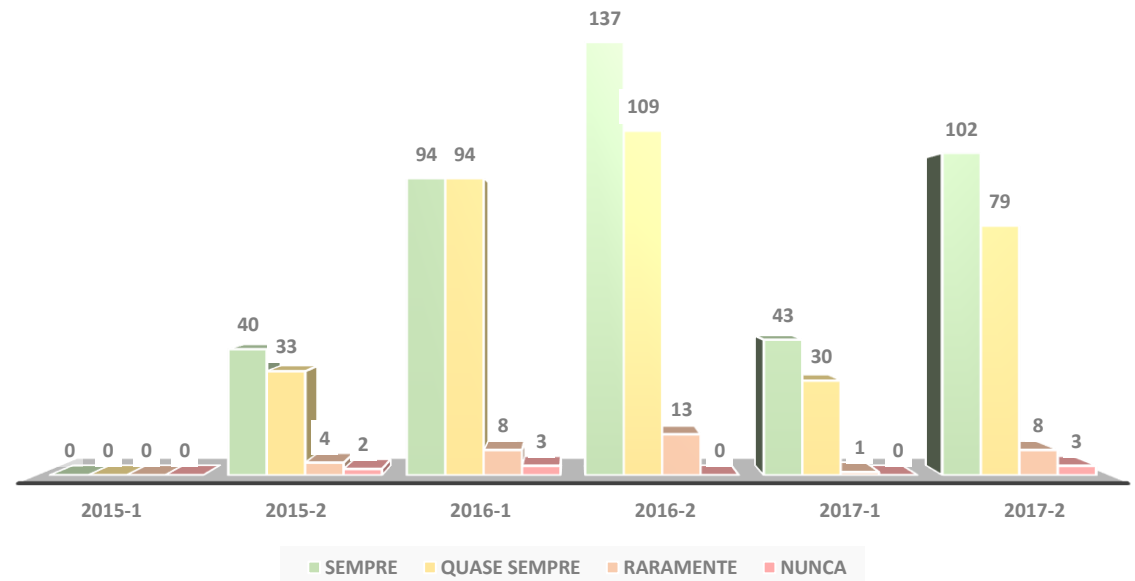
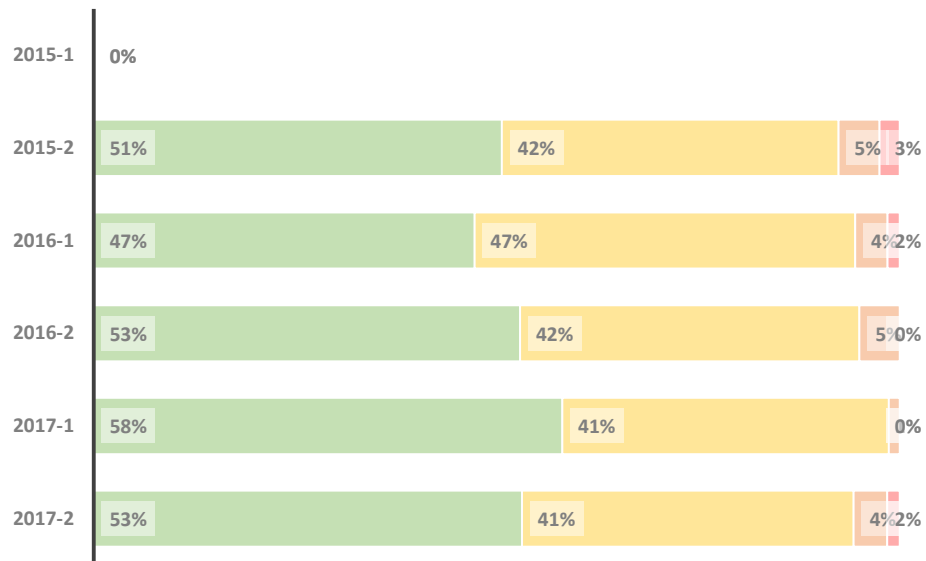
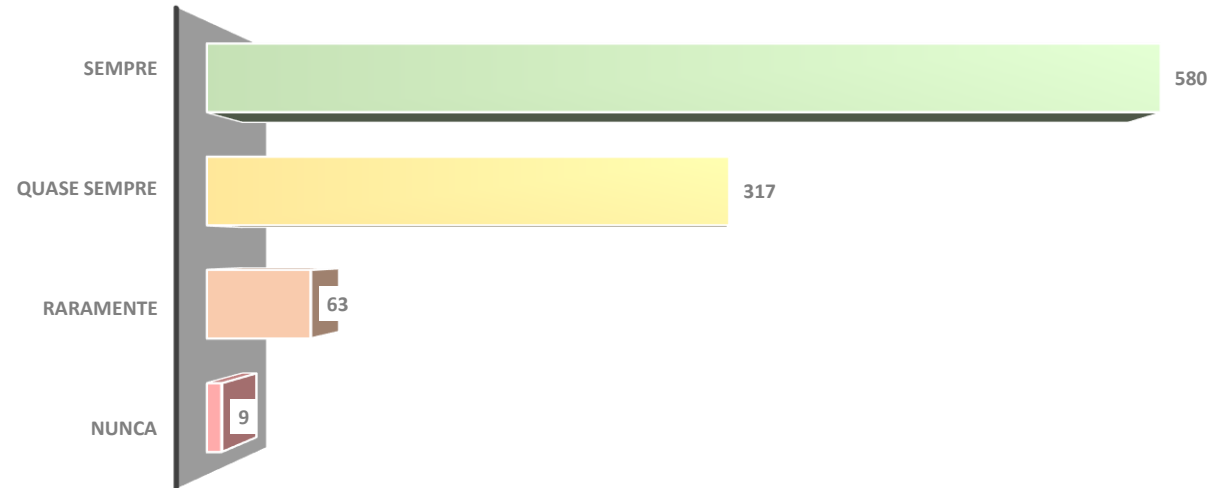
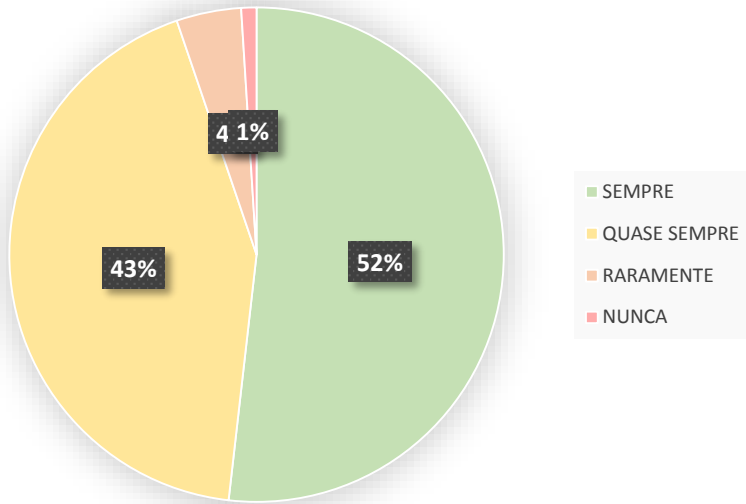


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



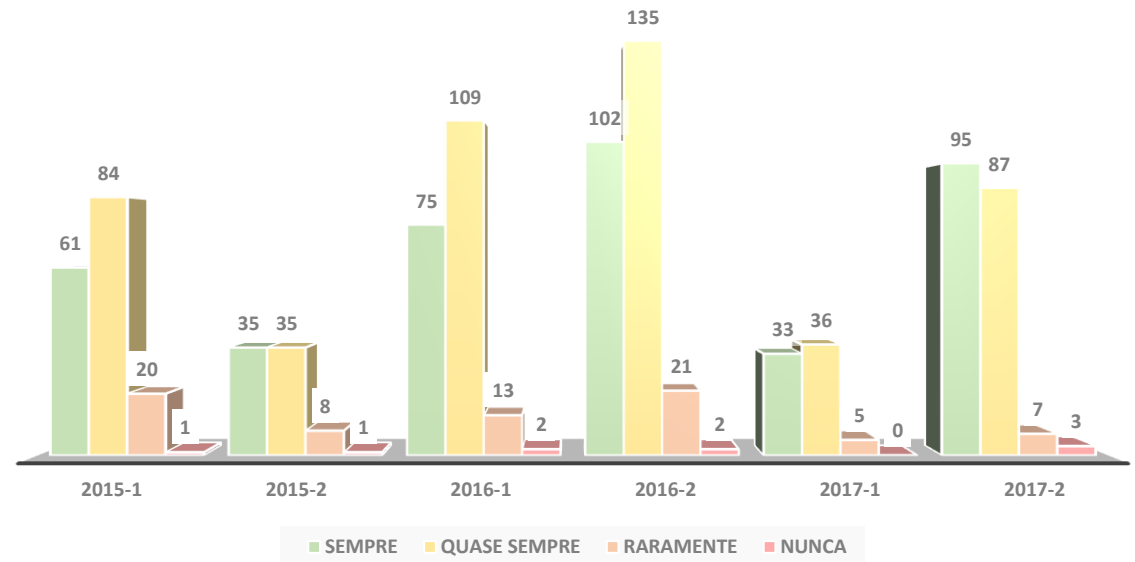
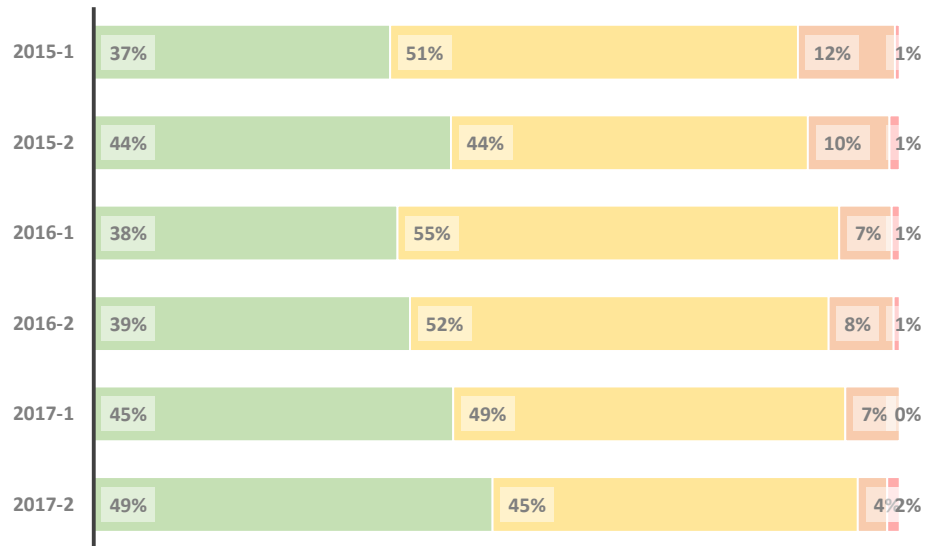
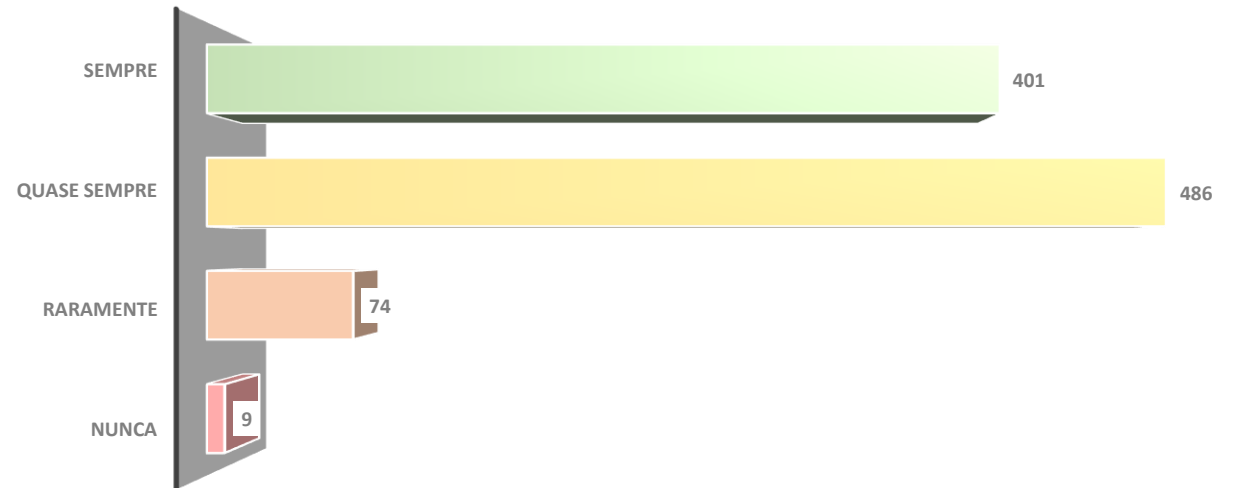
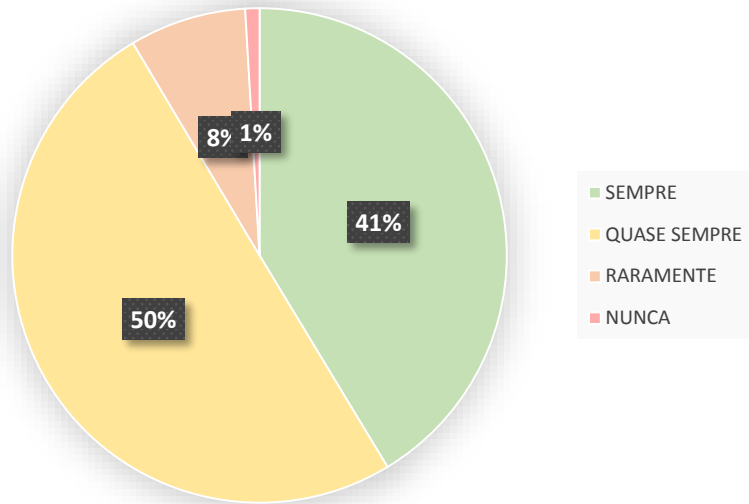


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



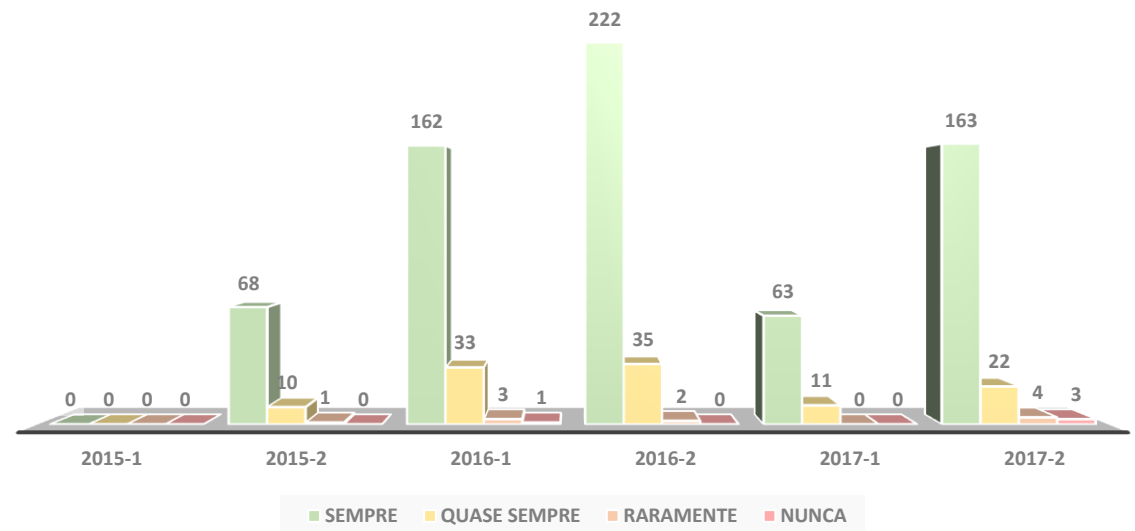
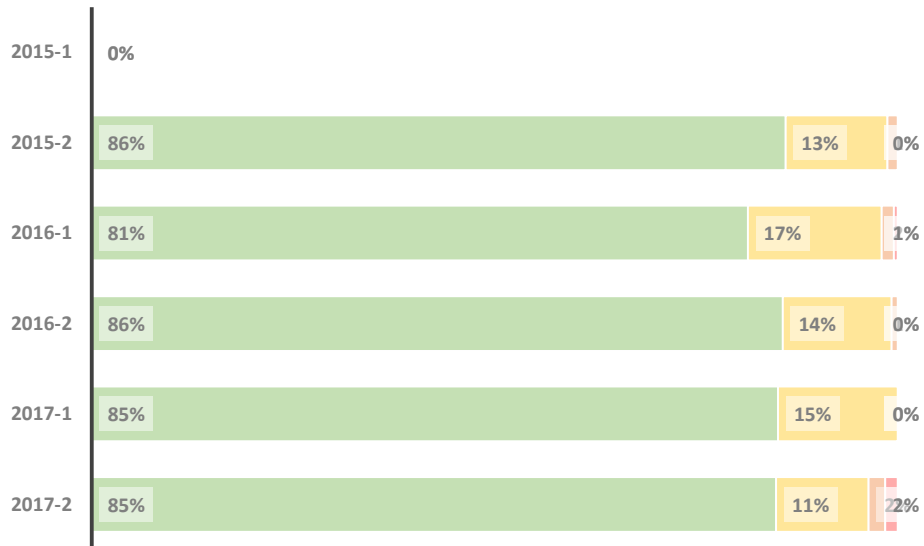
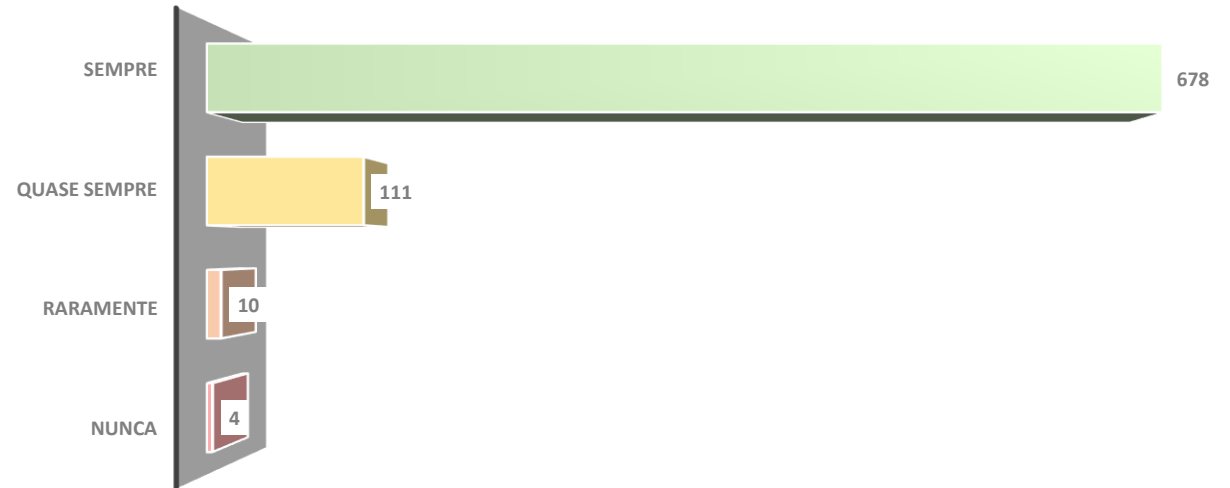
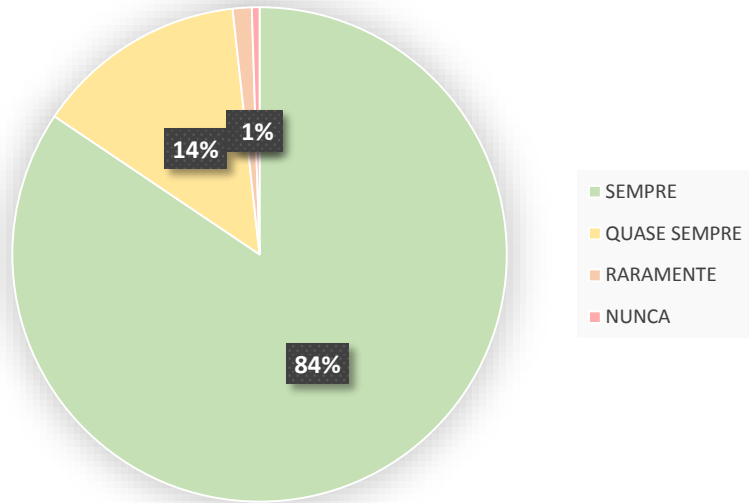


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



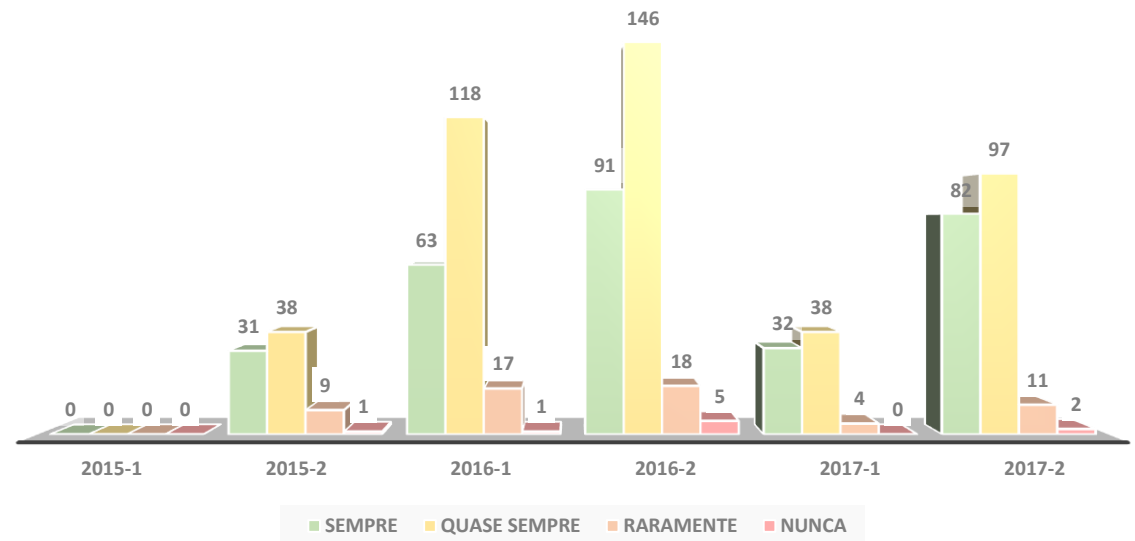
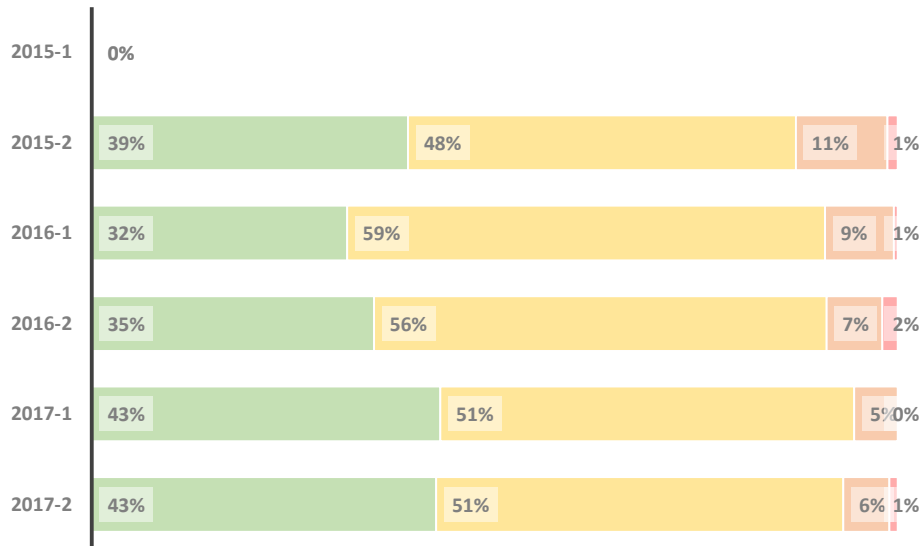
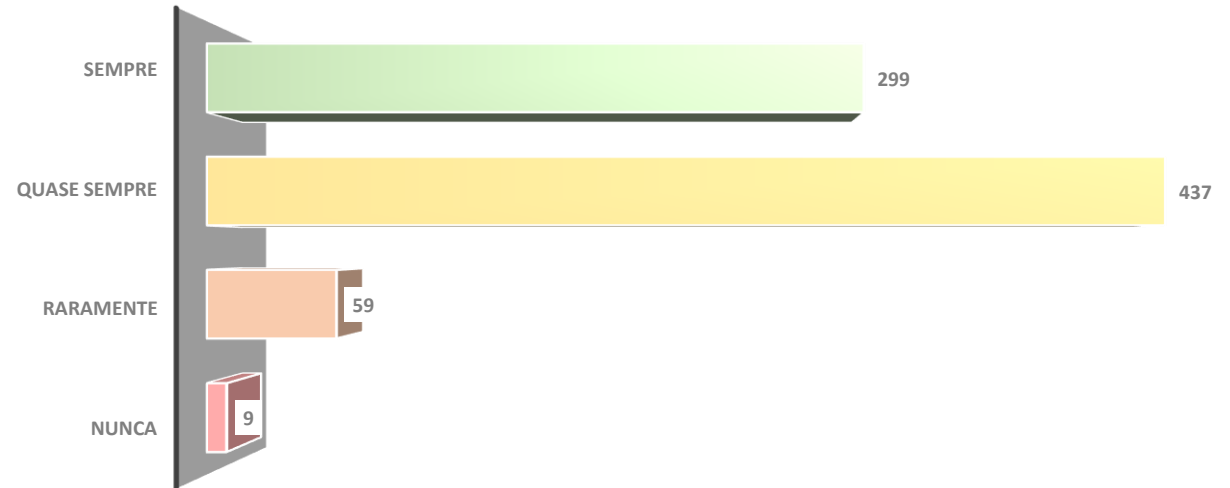
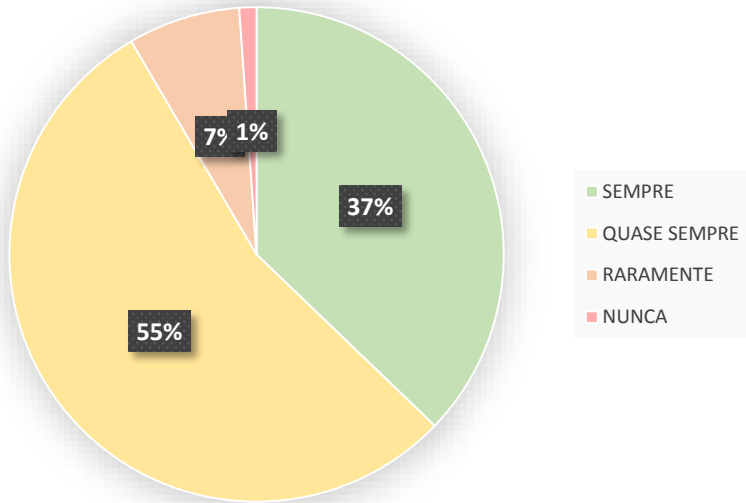


OS PROFESSORES: fazem chamada?



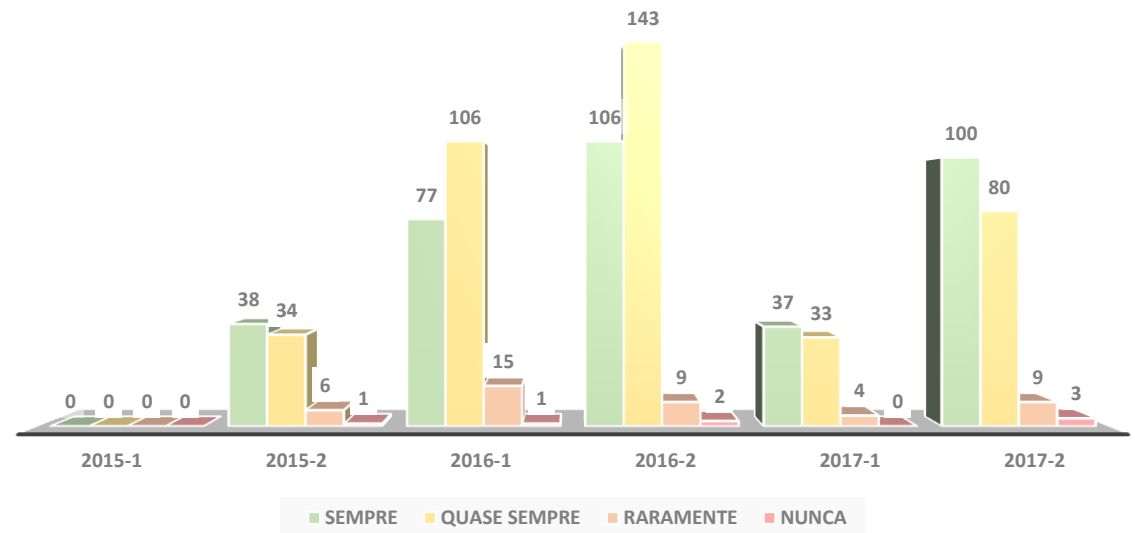
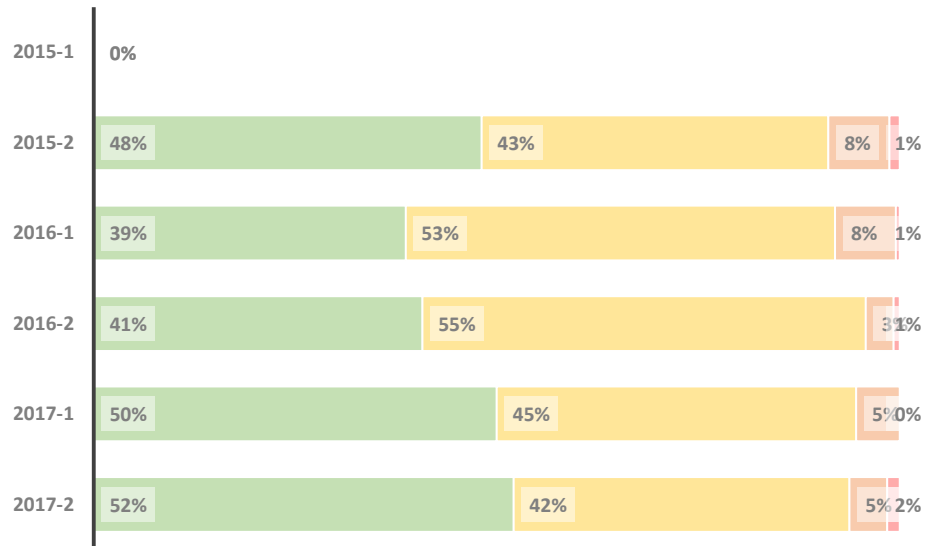
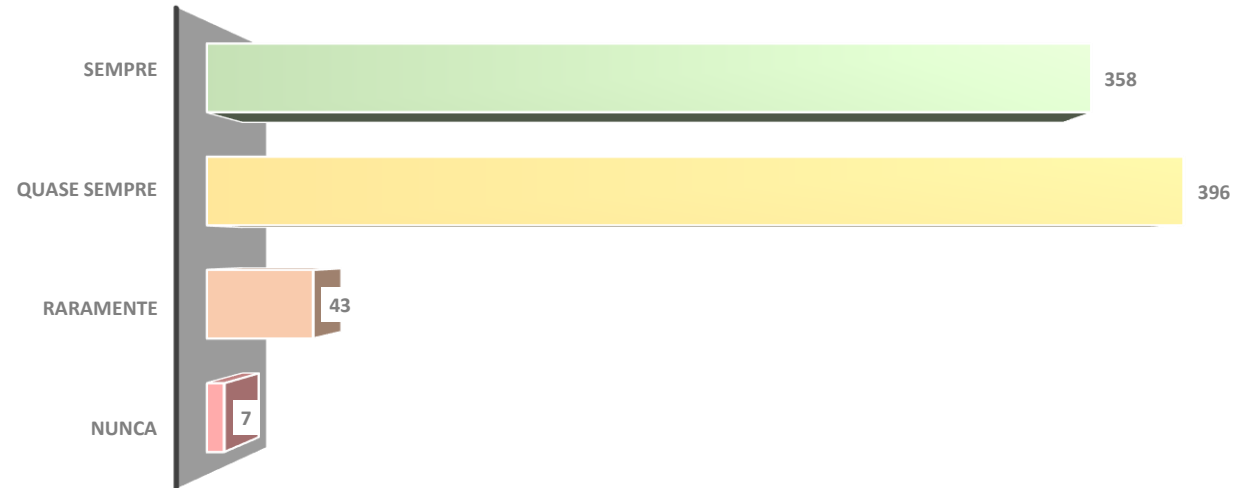
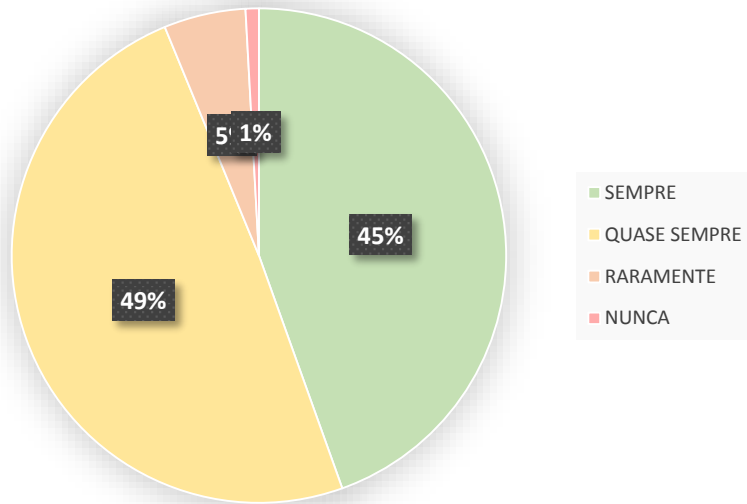


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



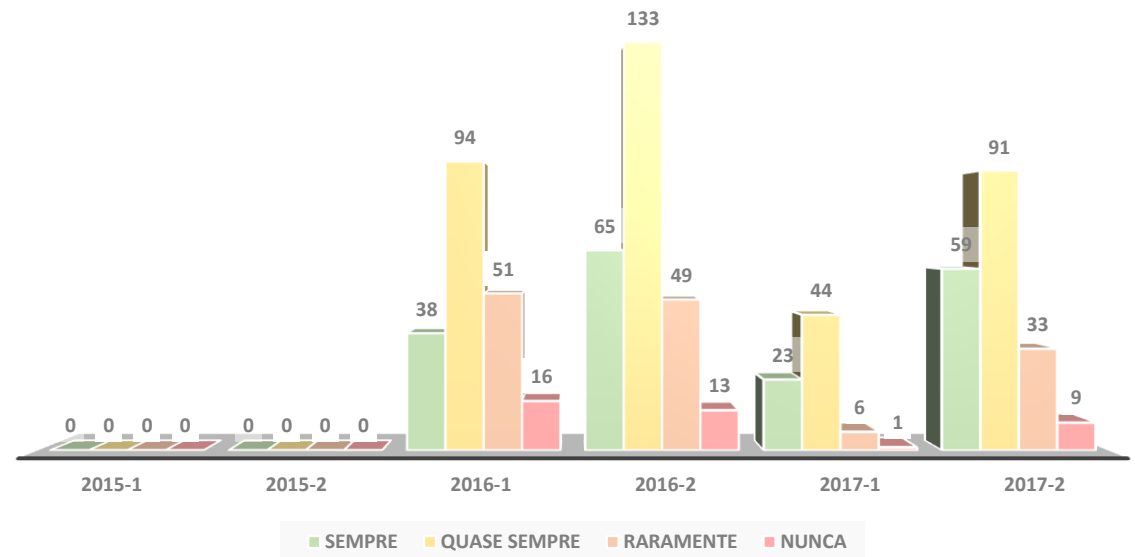
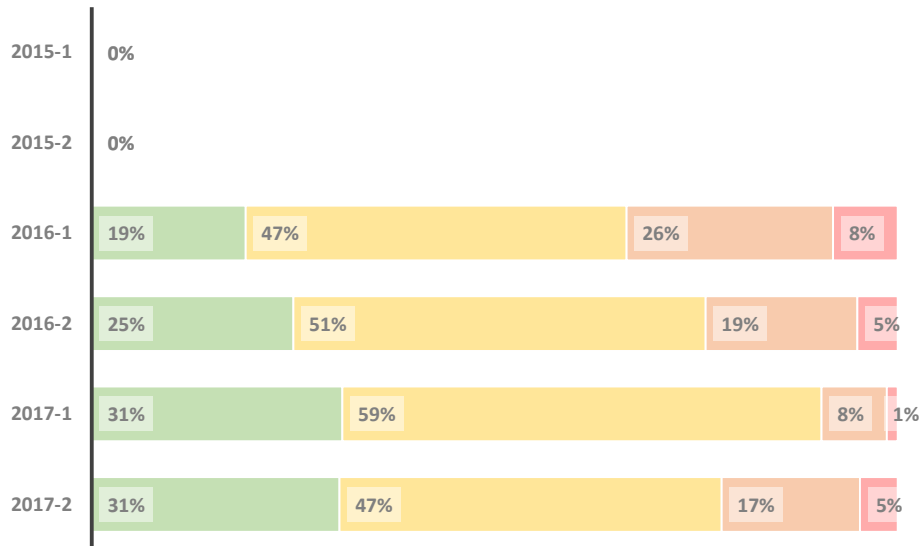
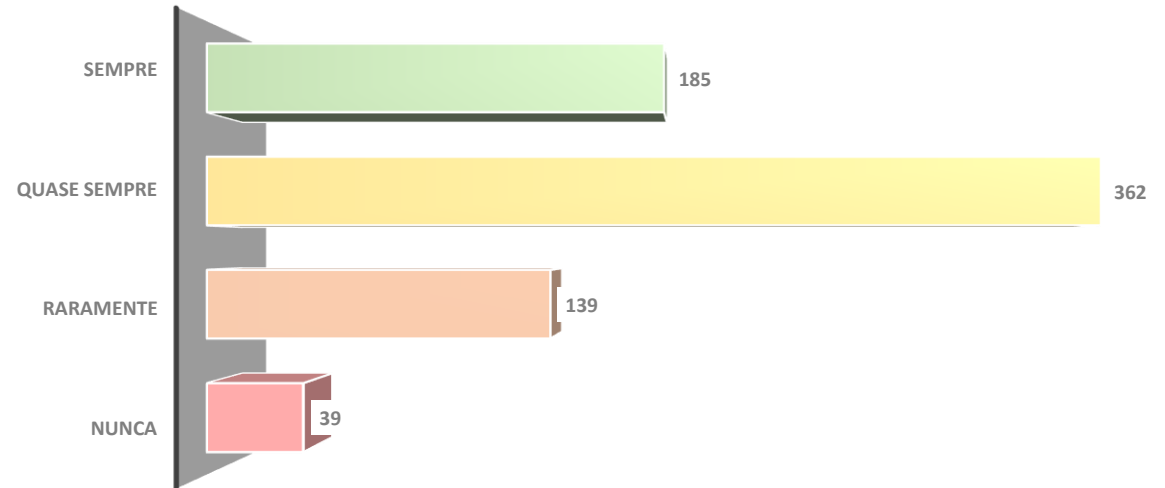
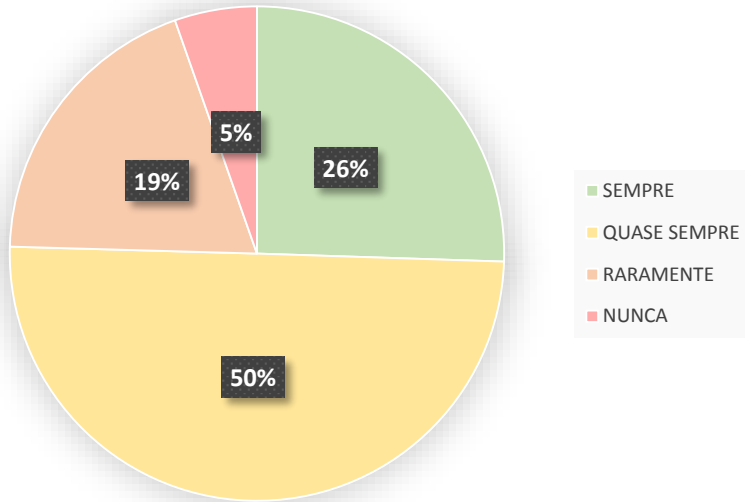


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



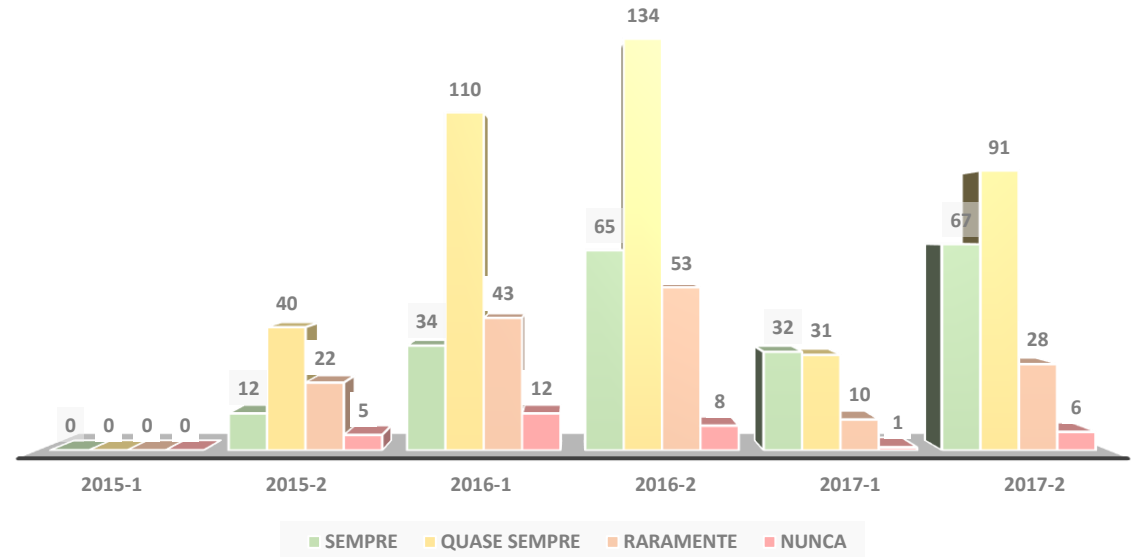
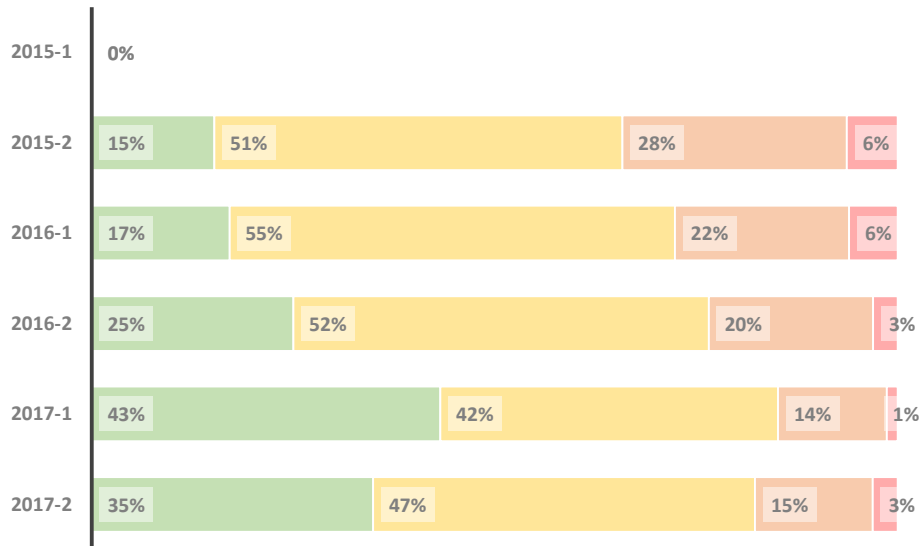
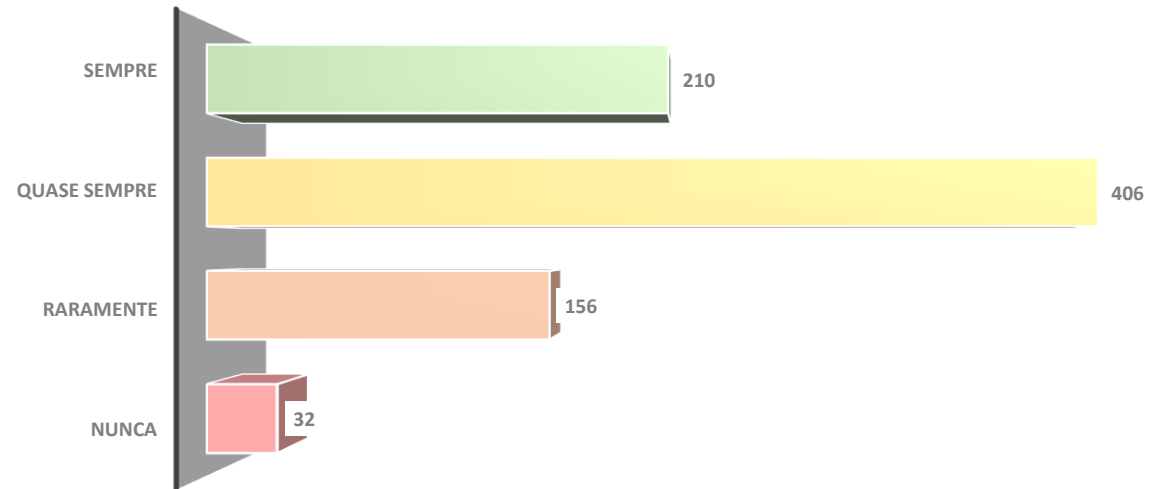
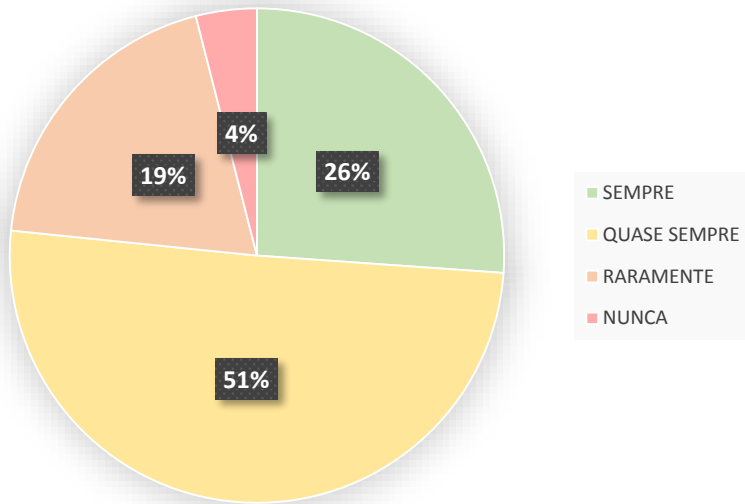


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



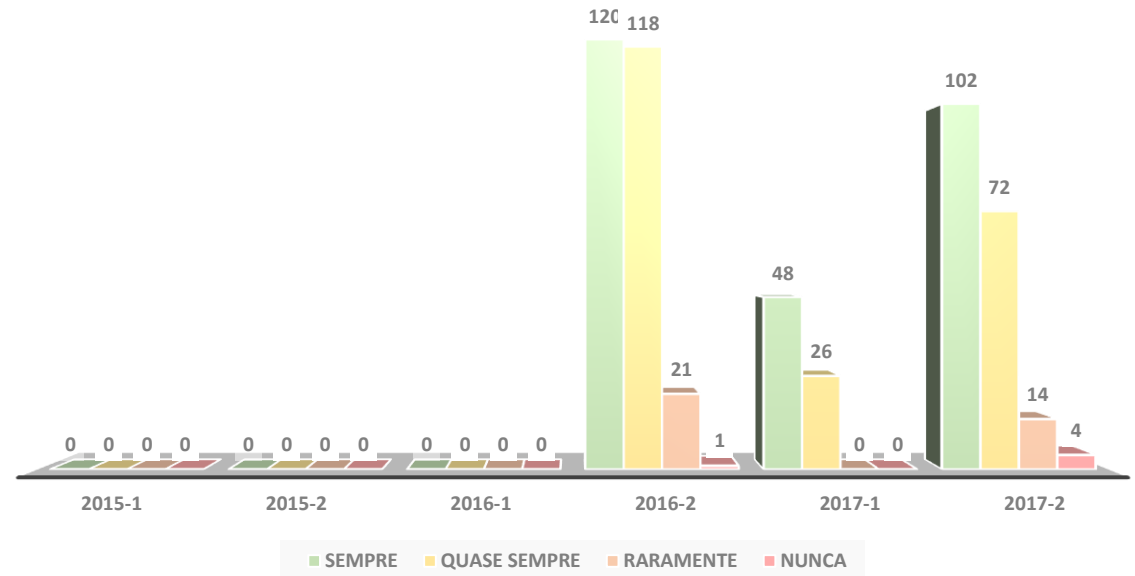
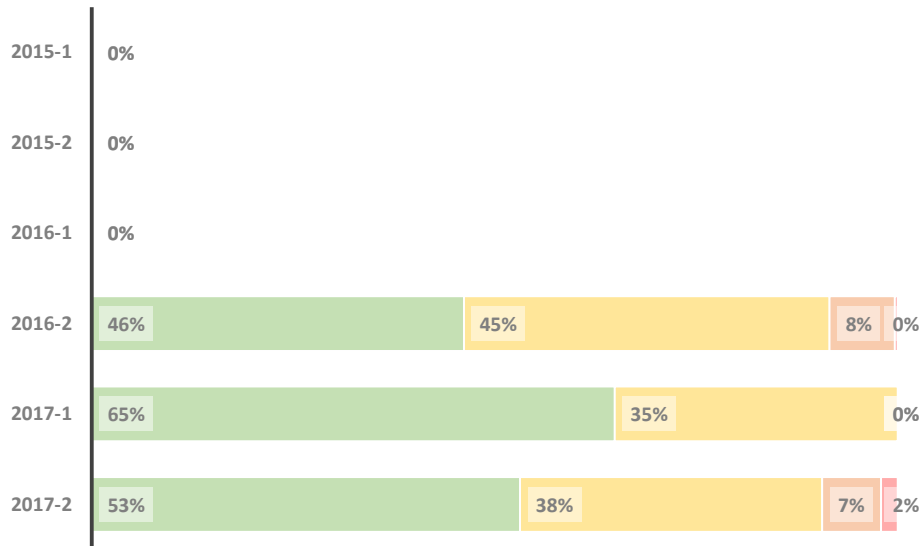
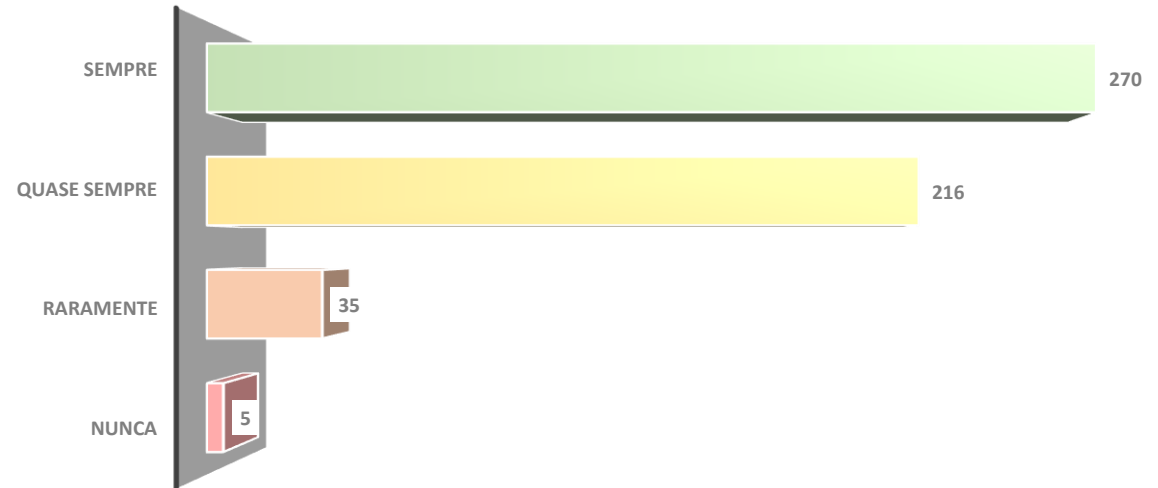
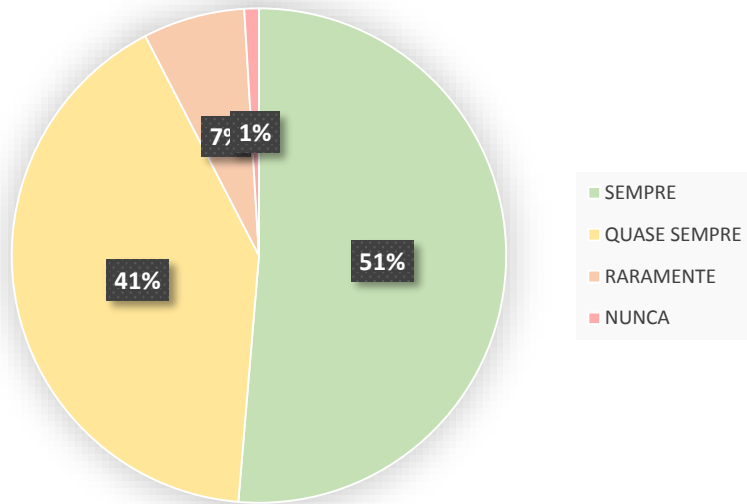


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



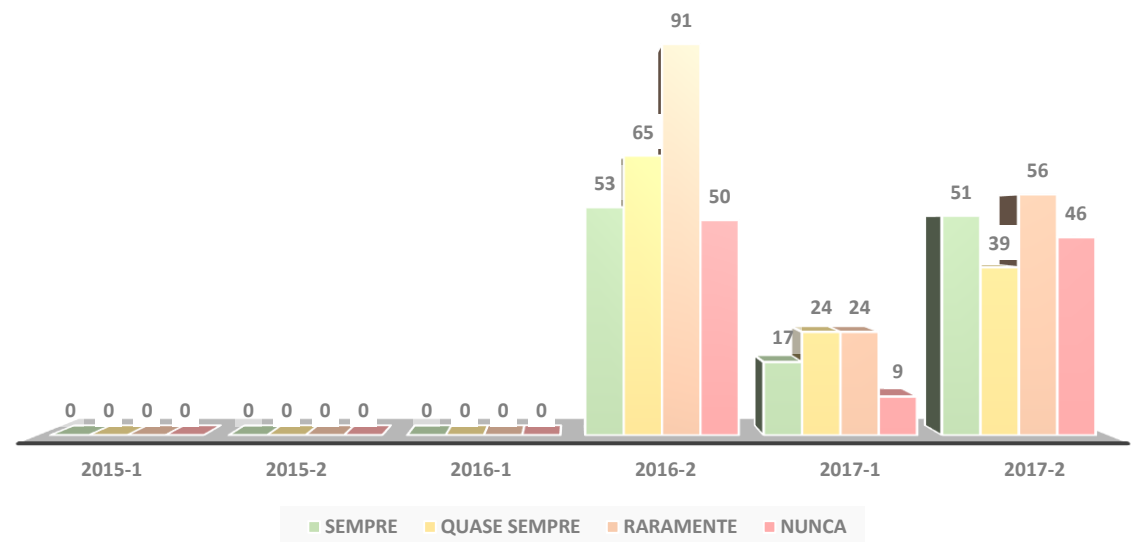
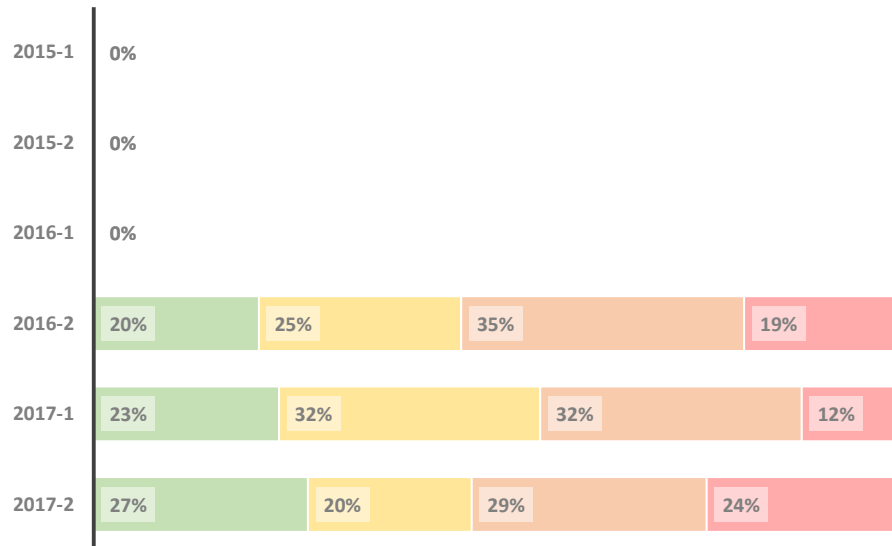
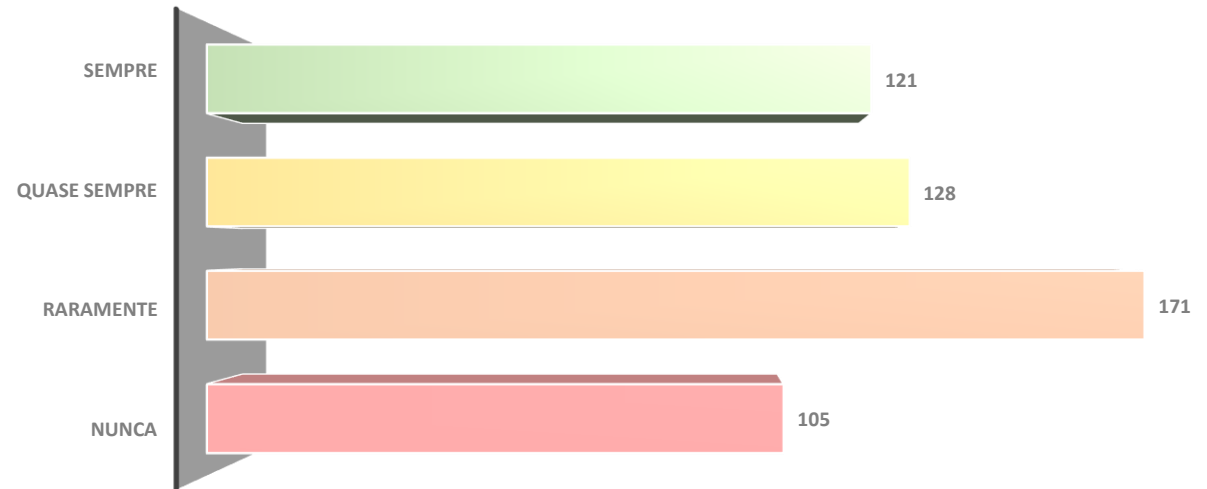
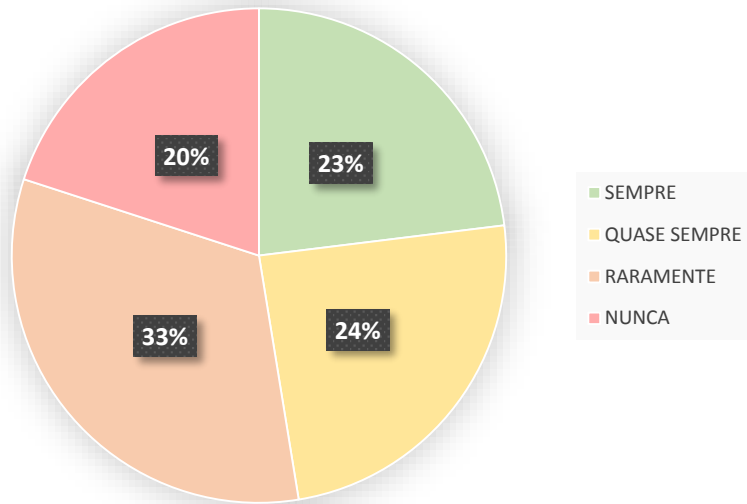


Você acessa o aluno online frequentemente?



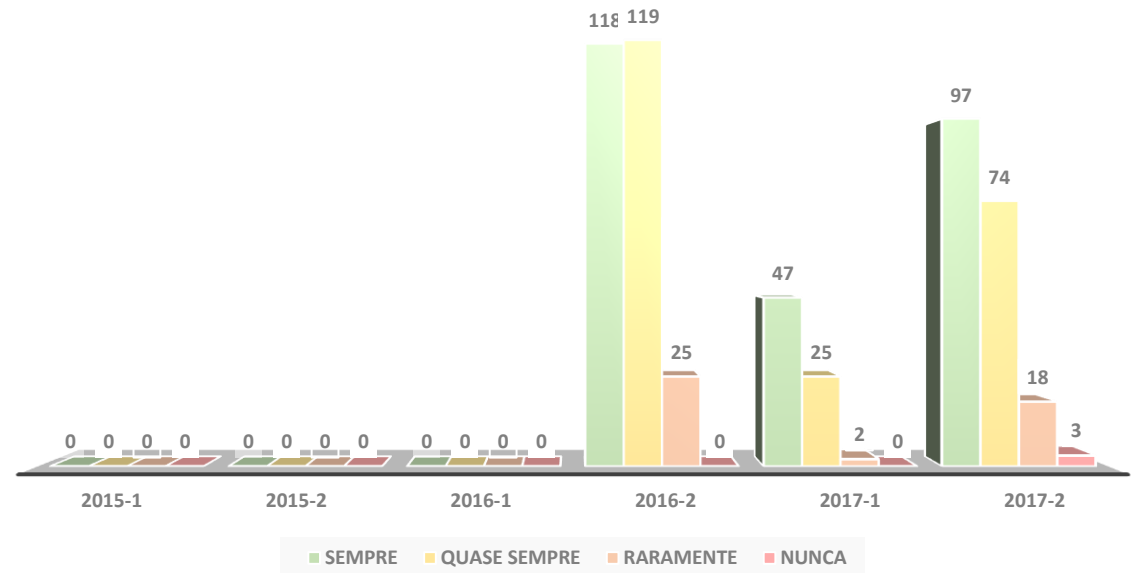
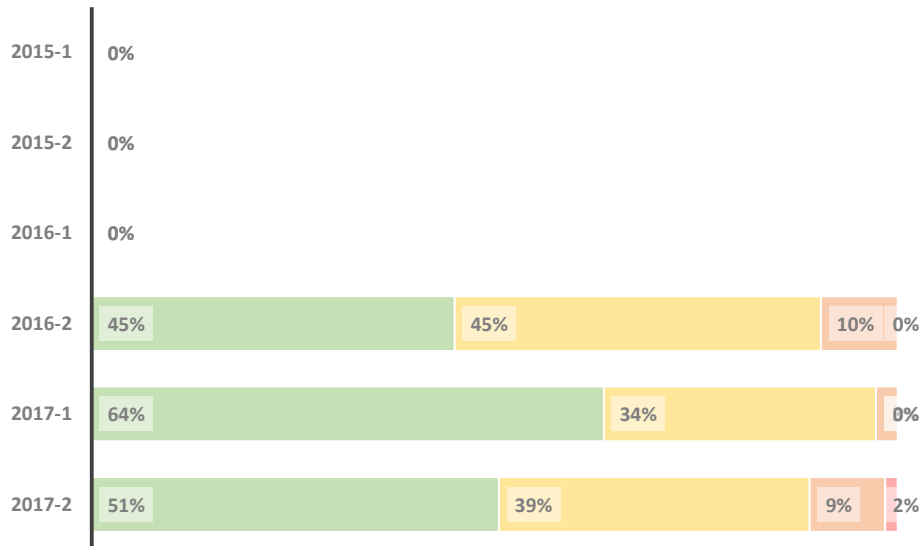
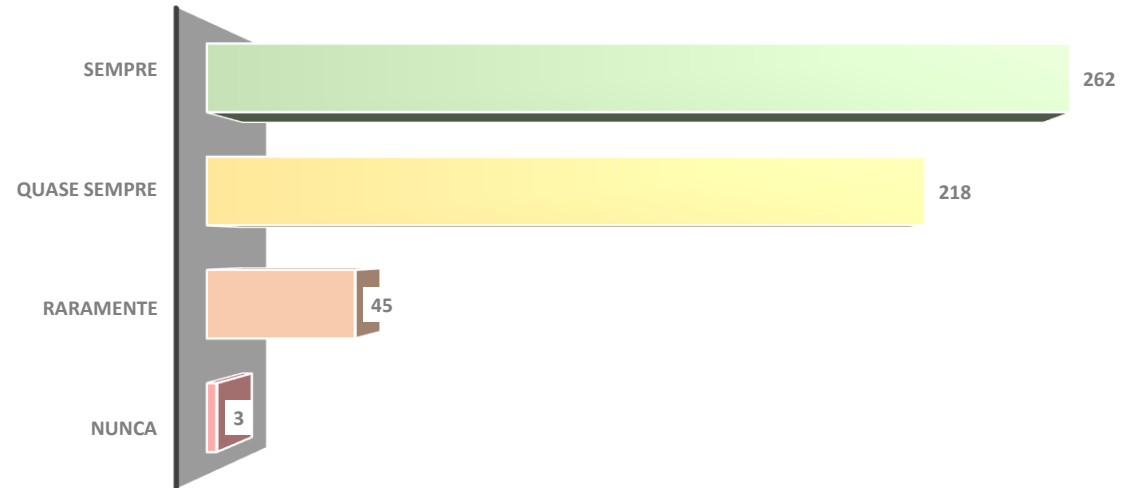
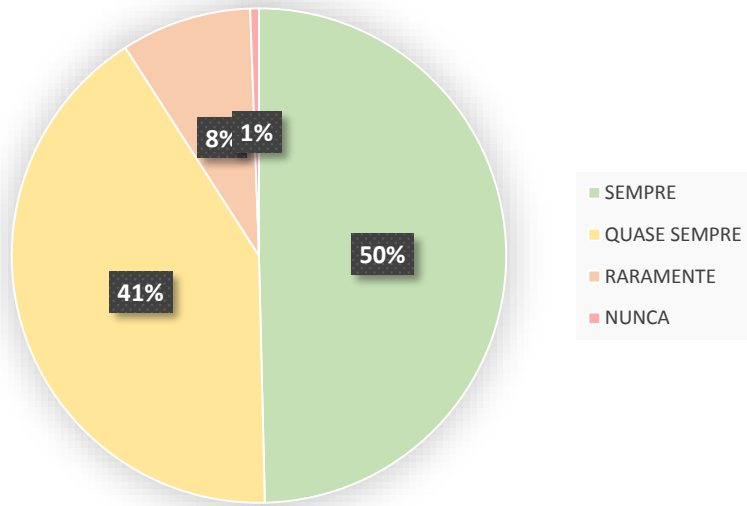


Você acessa o Office365 (email) frequentemente?



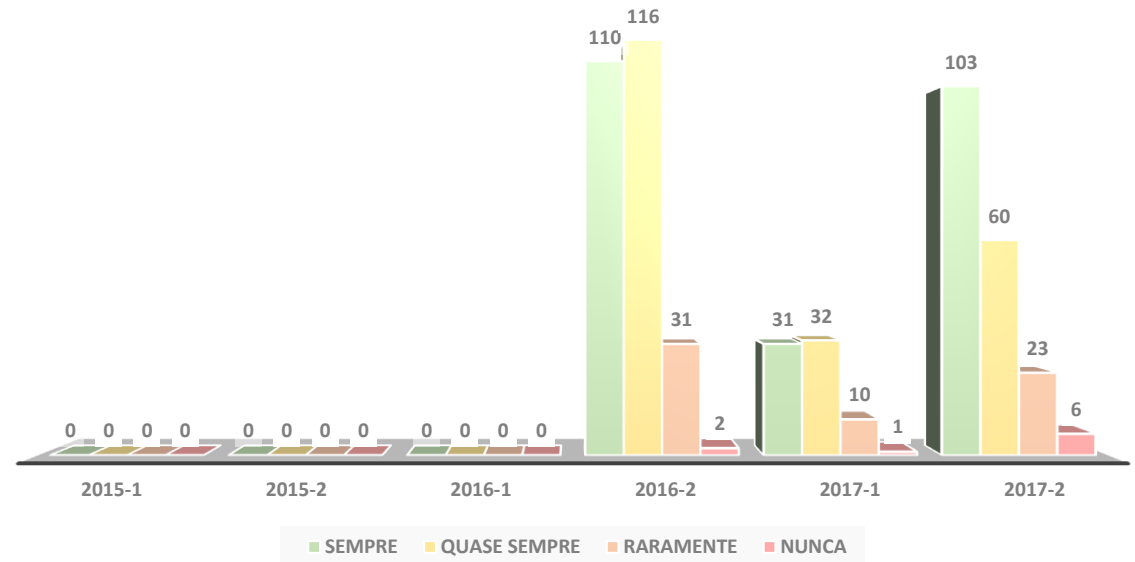
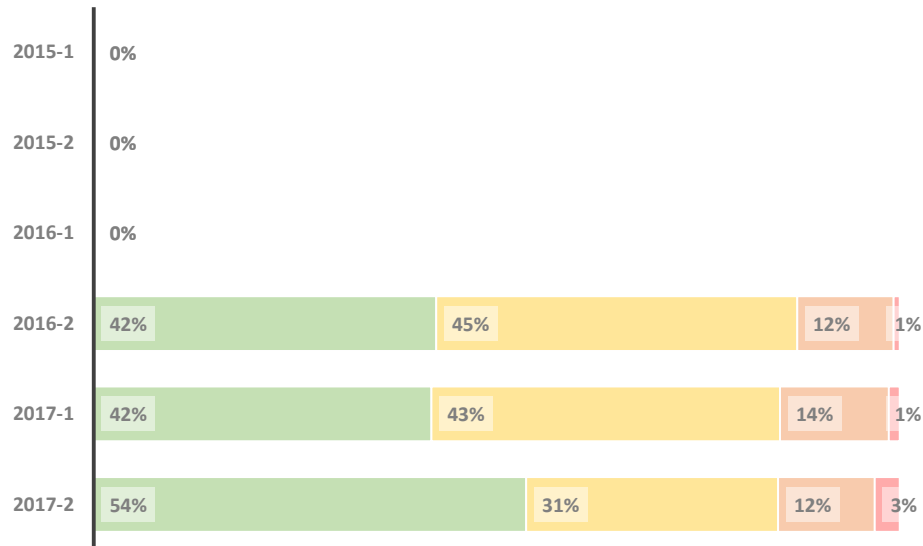
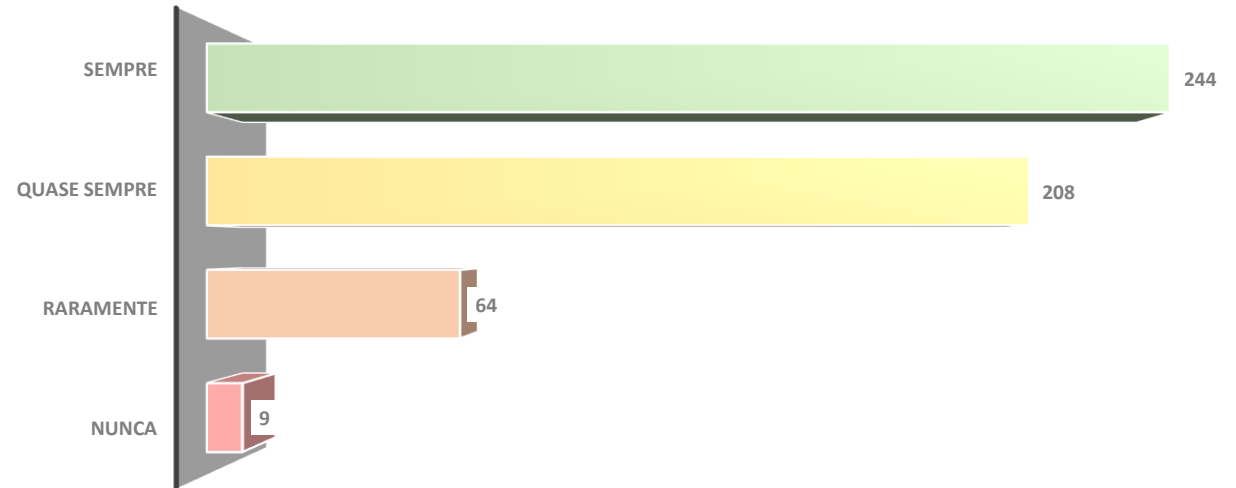
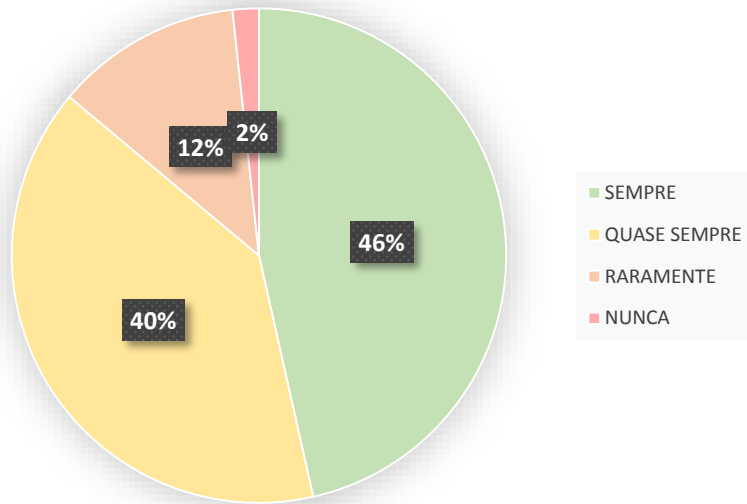


Você acessa o portal frequentemente?



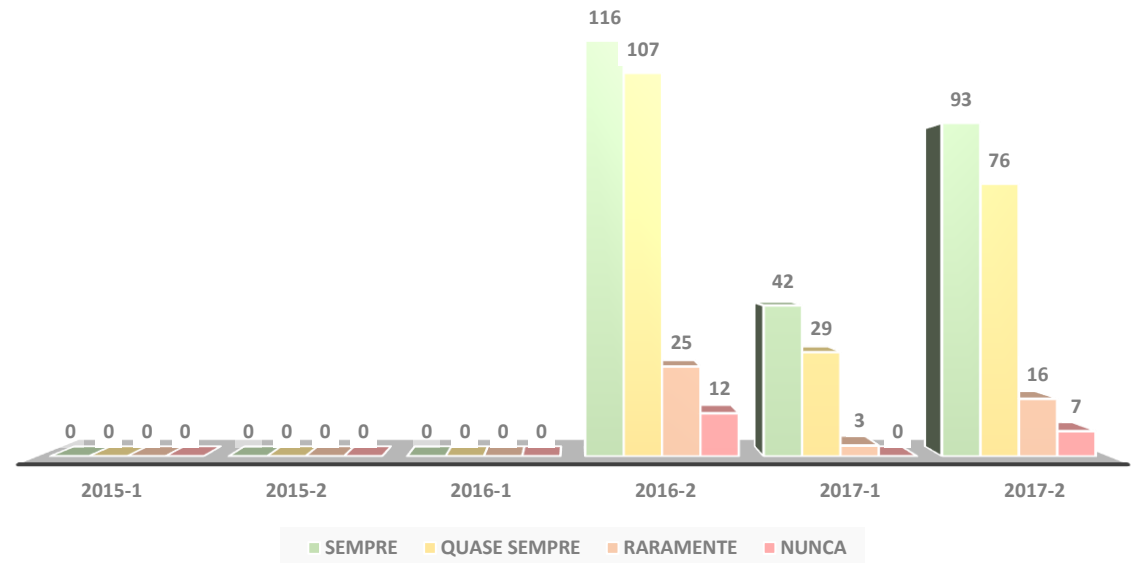
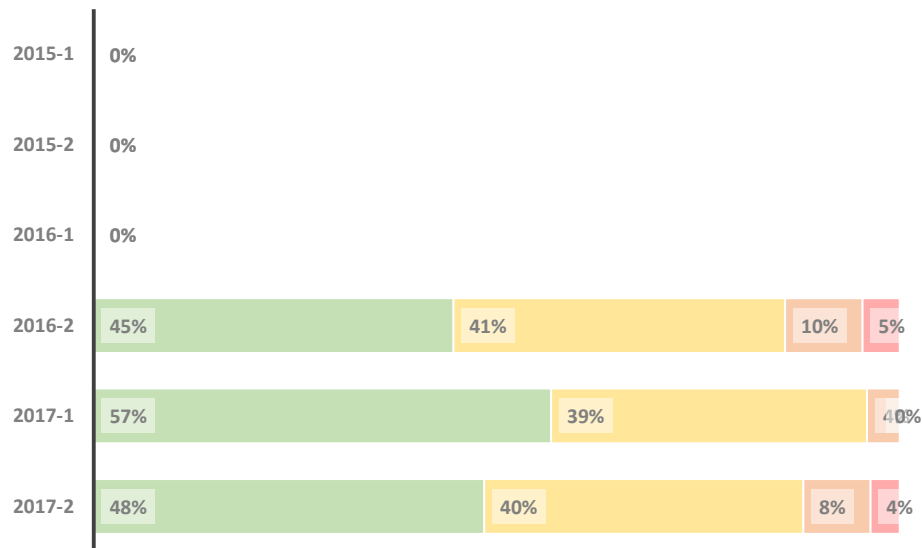
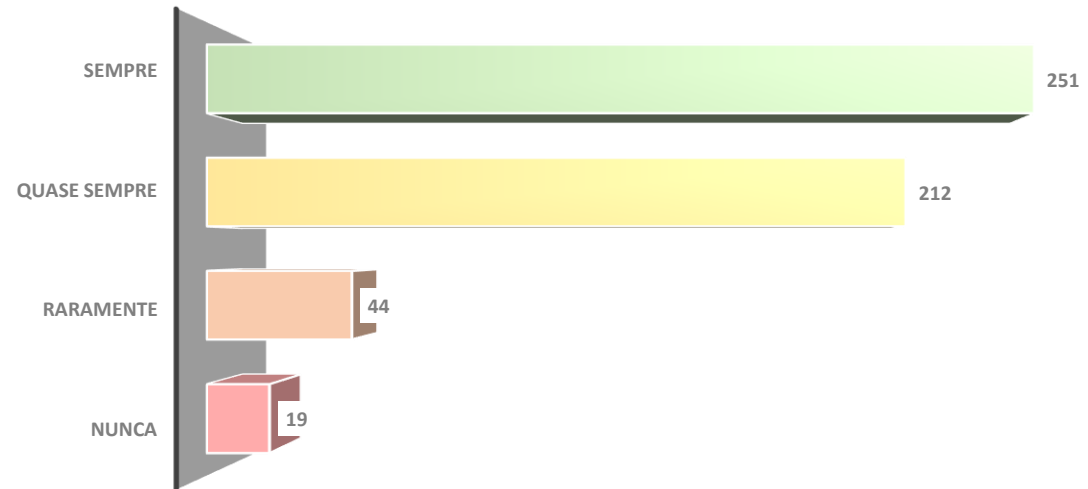
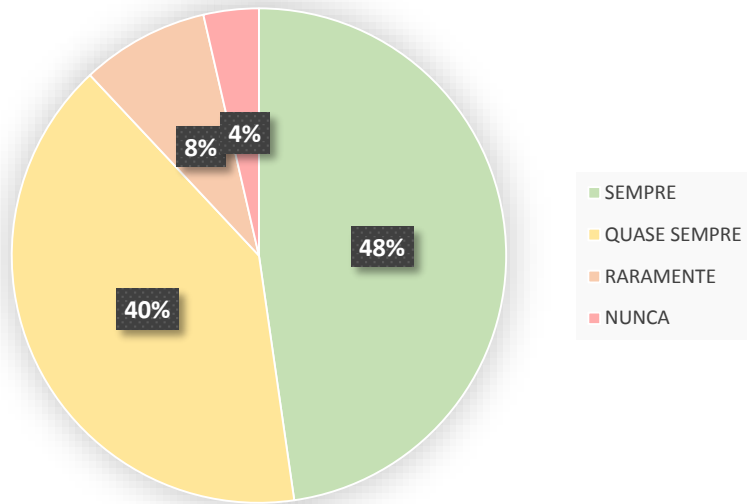


Você se sente apto para utilizar os recursos de TI?



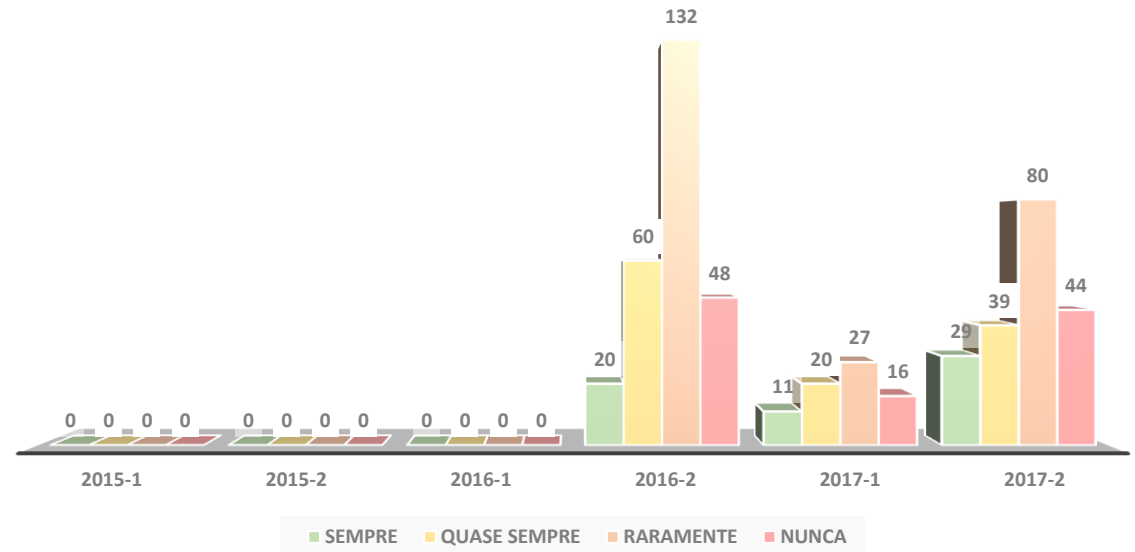
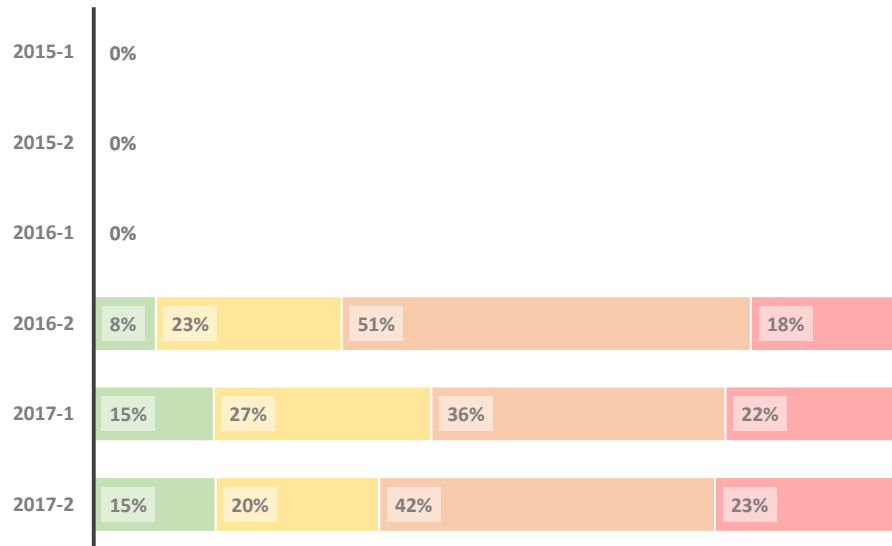
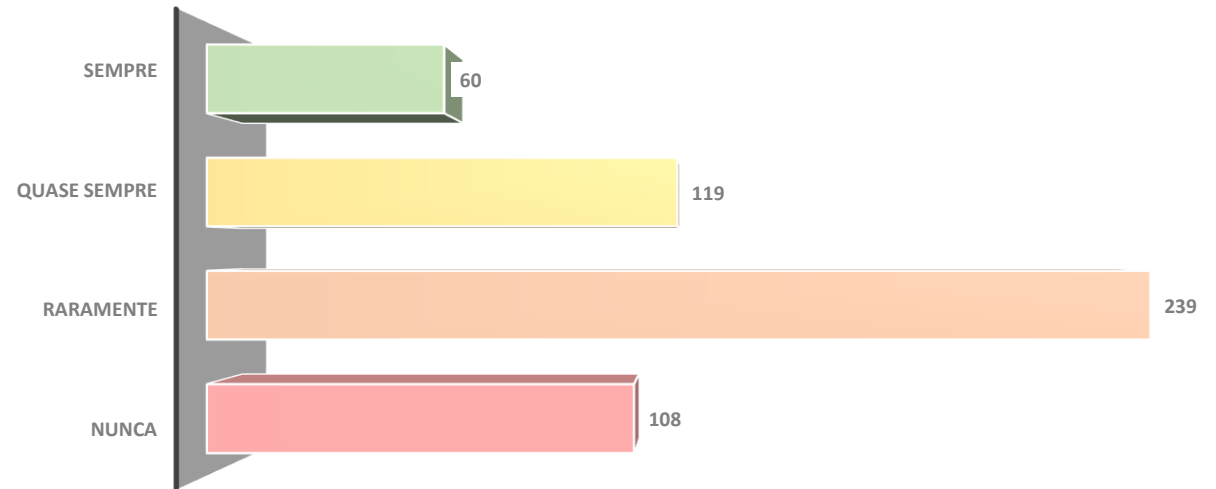
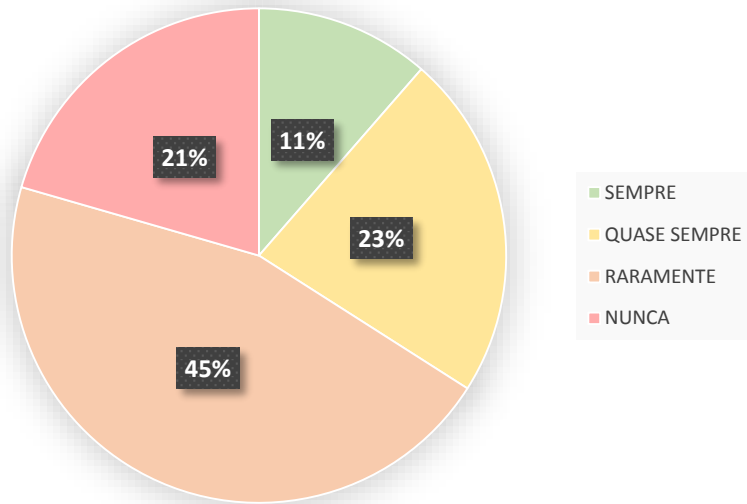


Você utiliza o Moodlerooms (AVA) frequentemente?



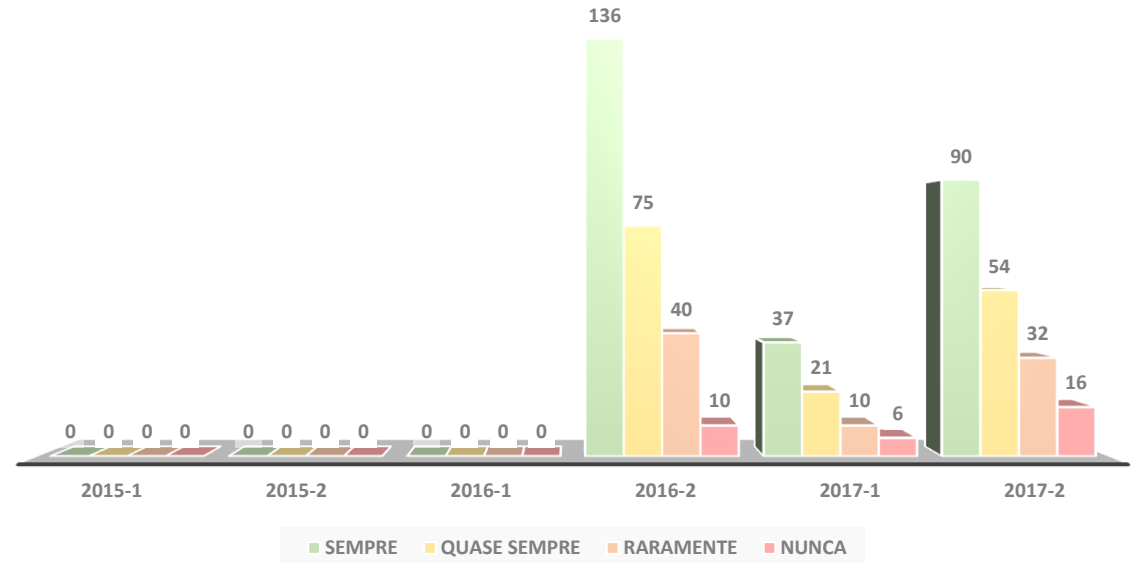
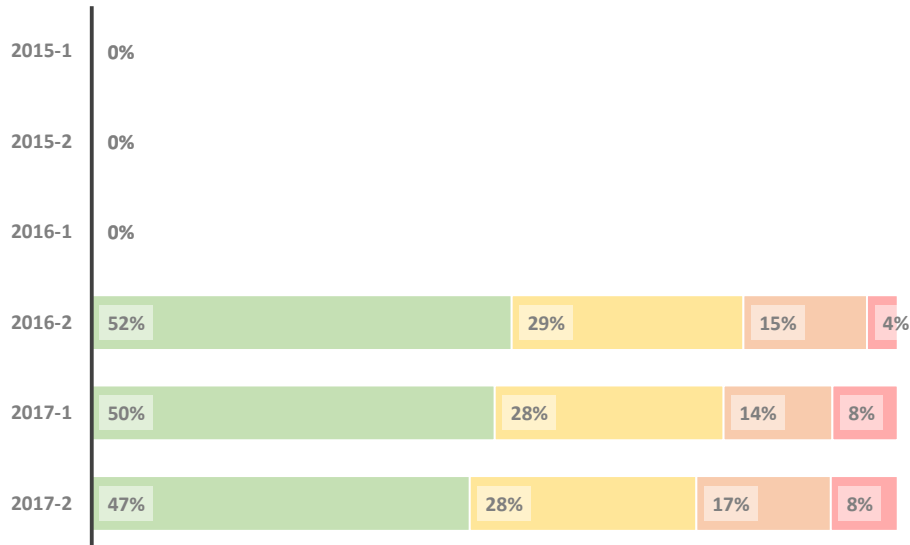
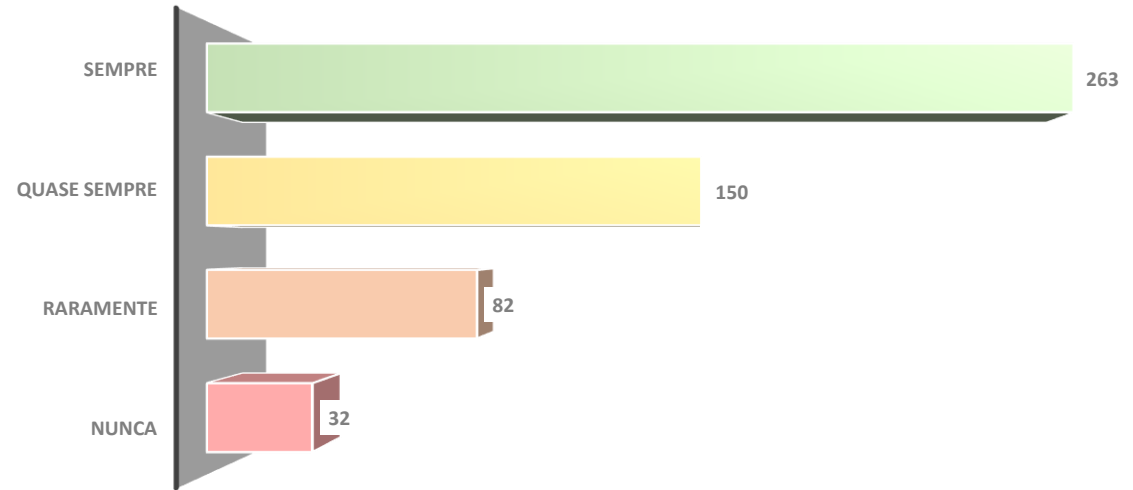
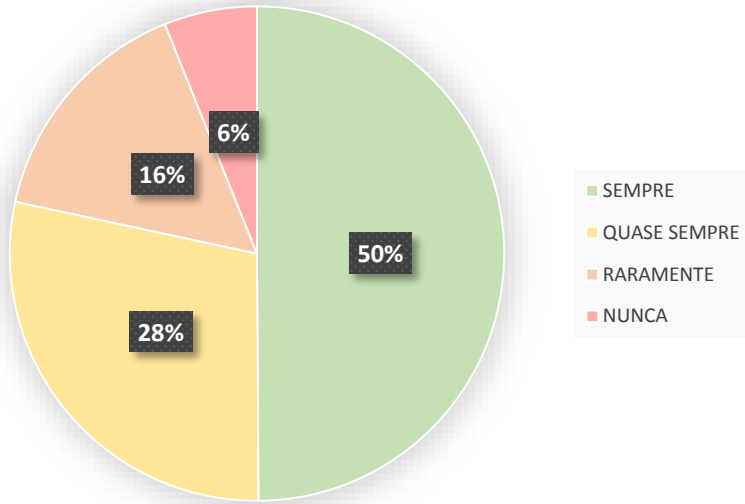


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



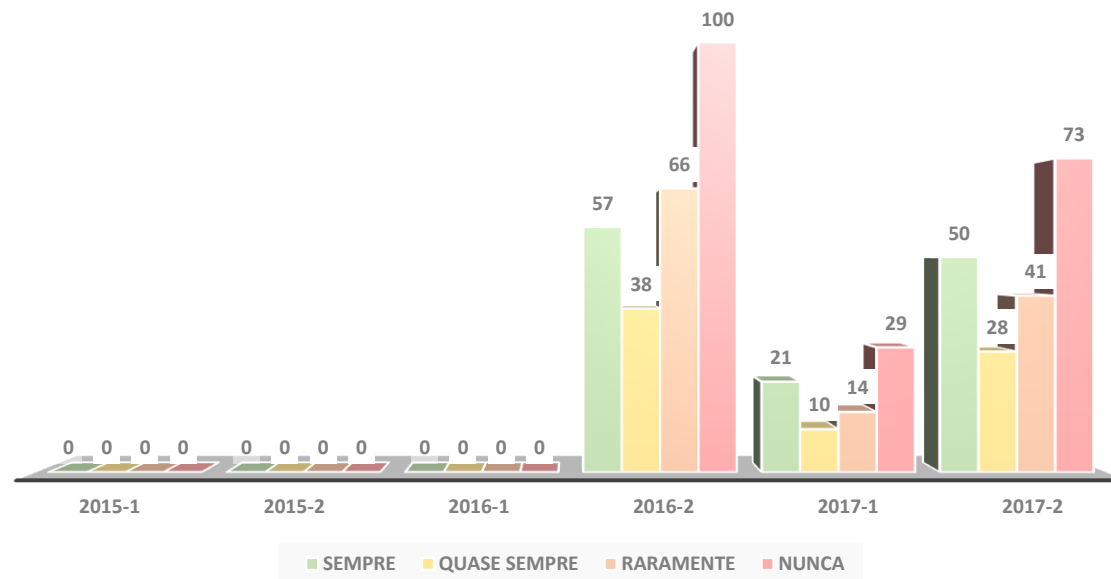
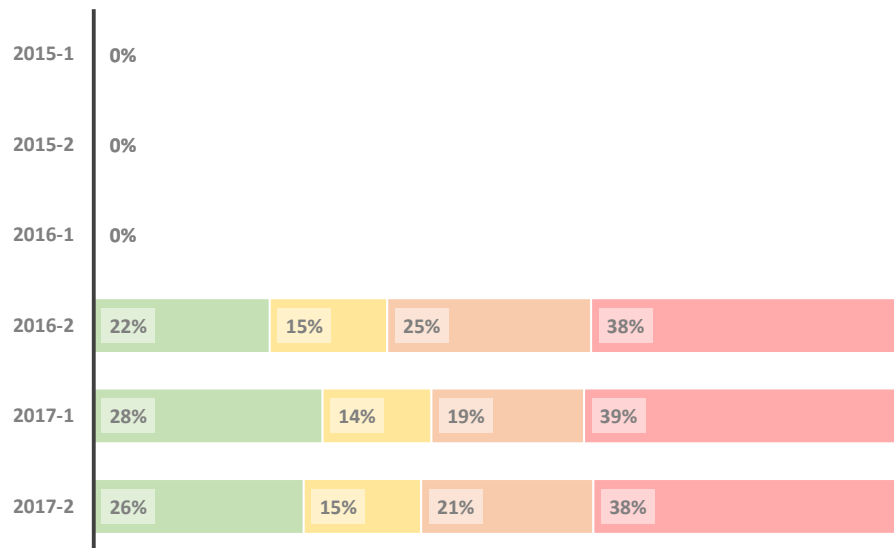
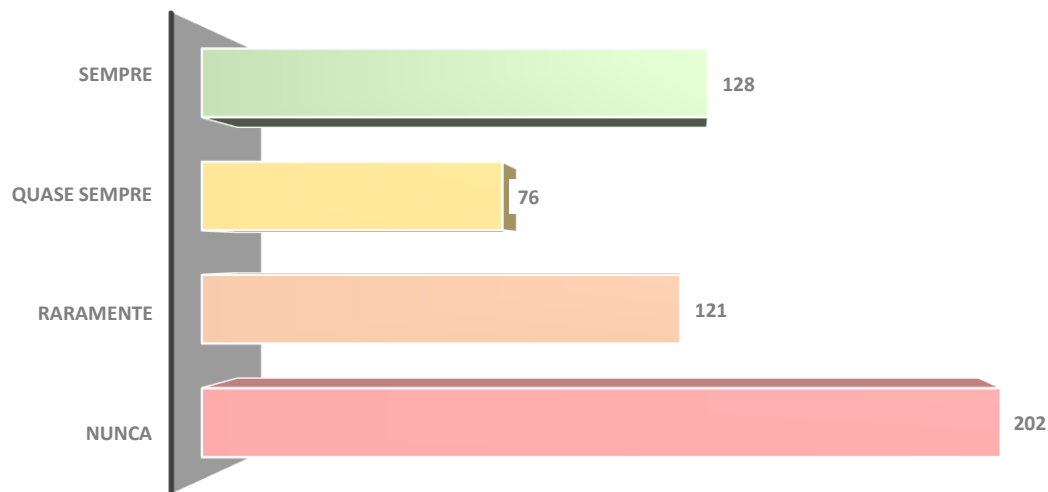
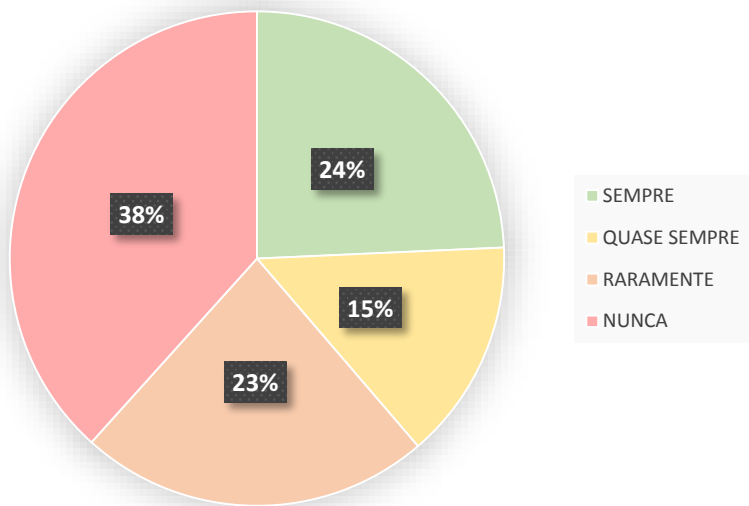


Você utiliza o recurso de internet frequente?



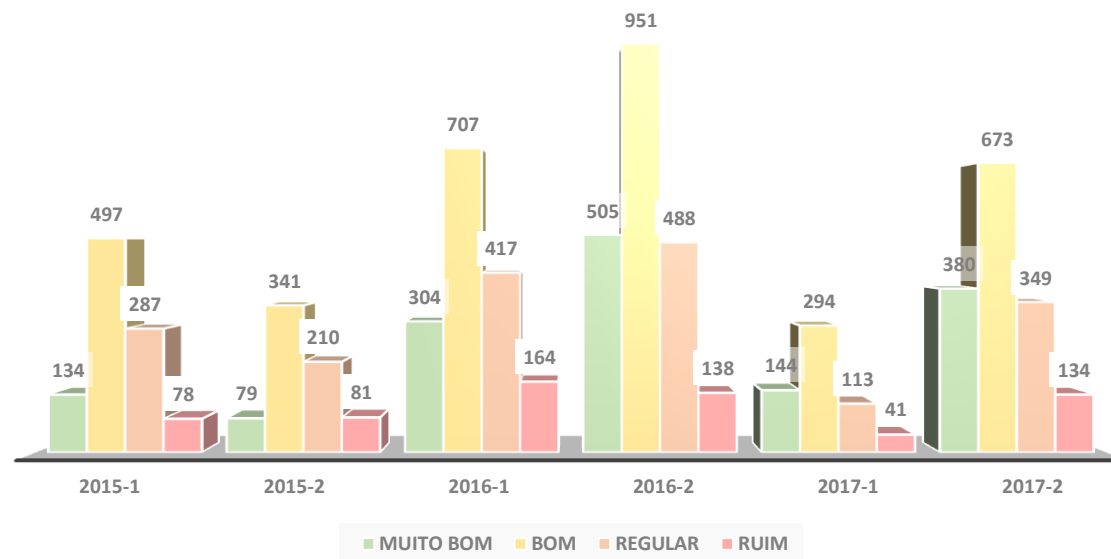
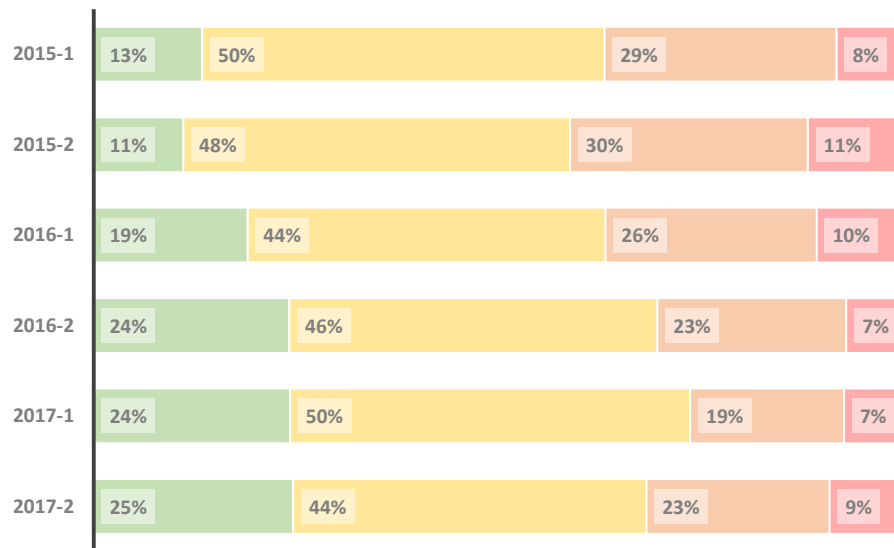
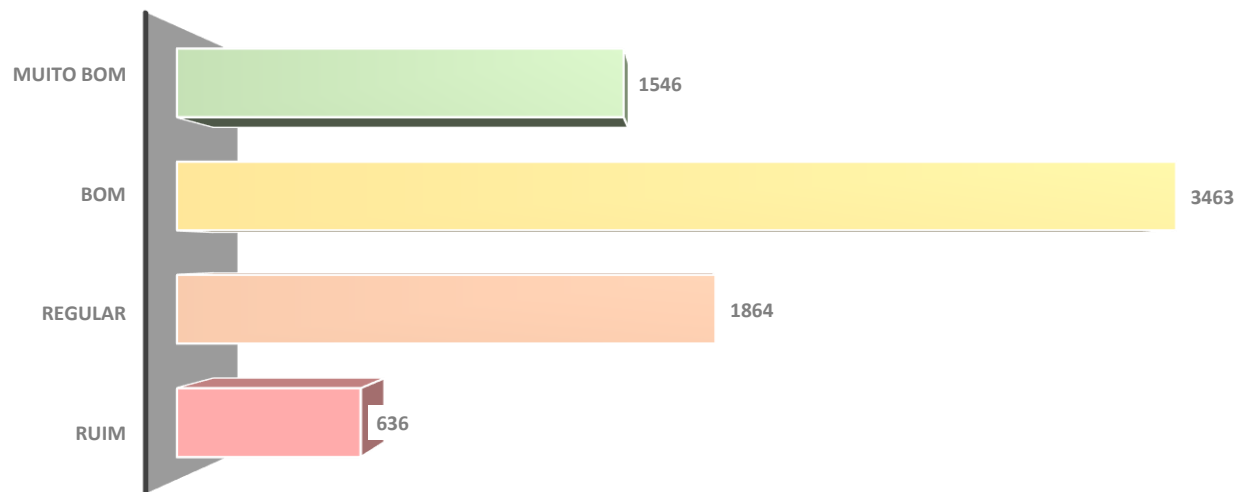
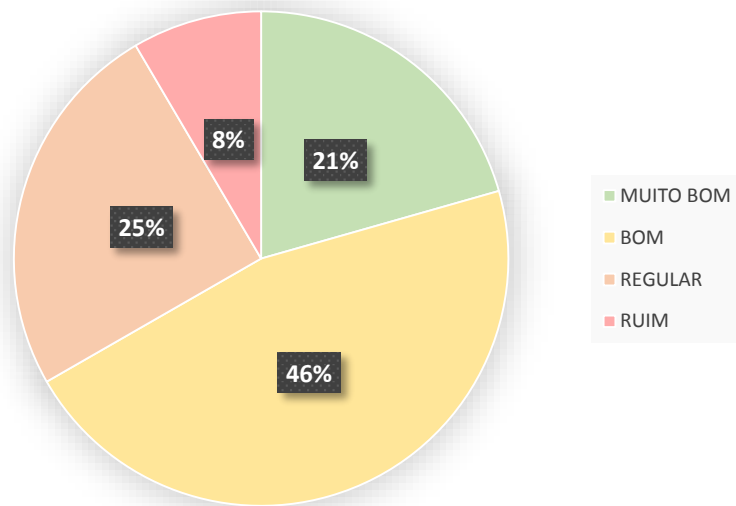


Você utiliza o recurso de WIFI frequentemente?



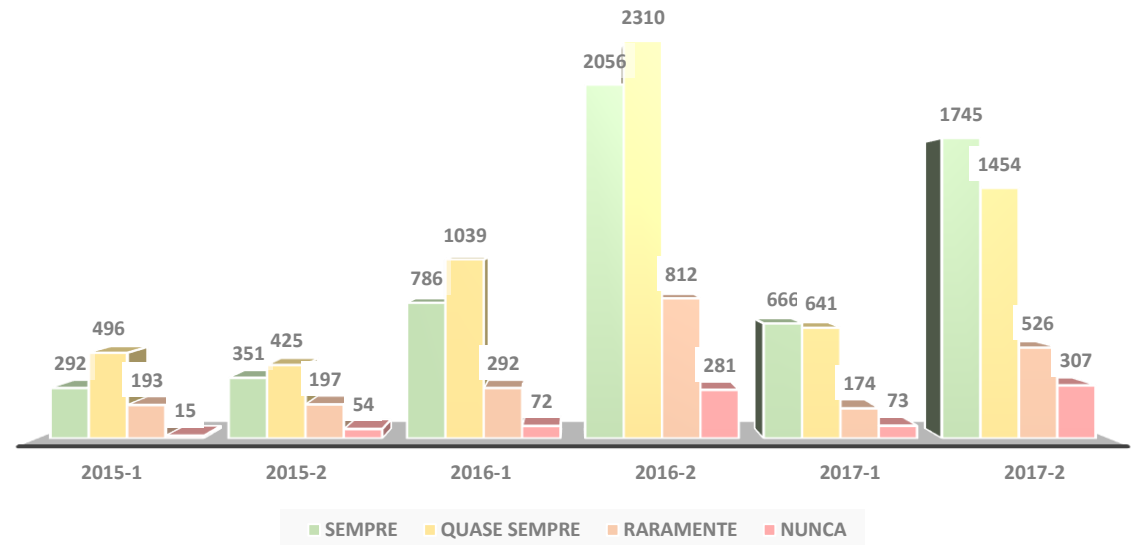
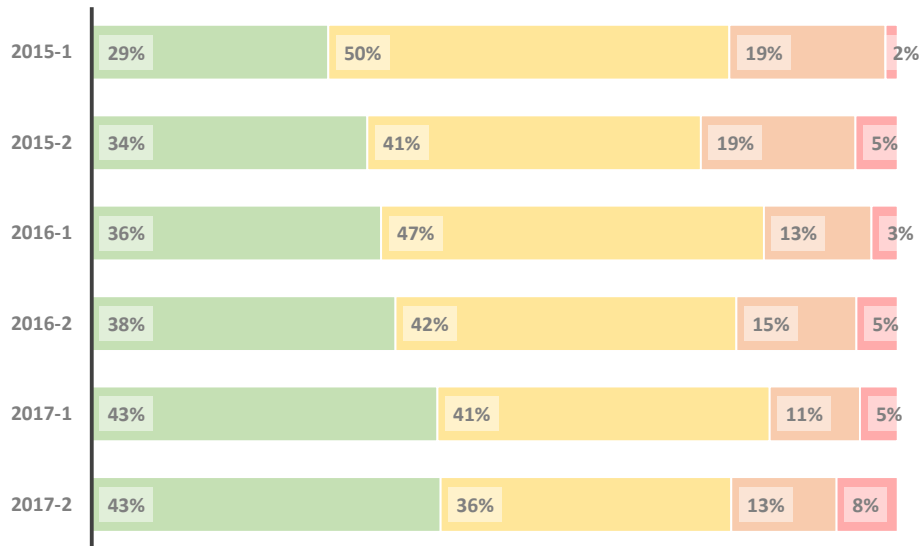
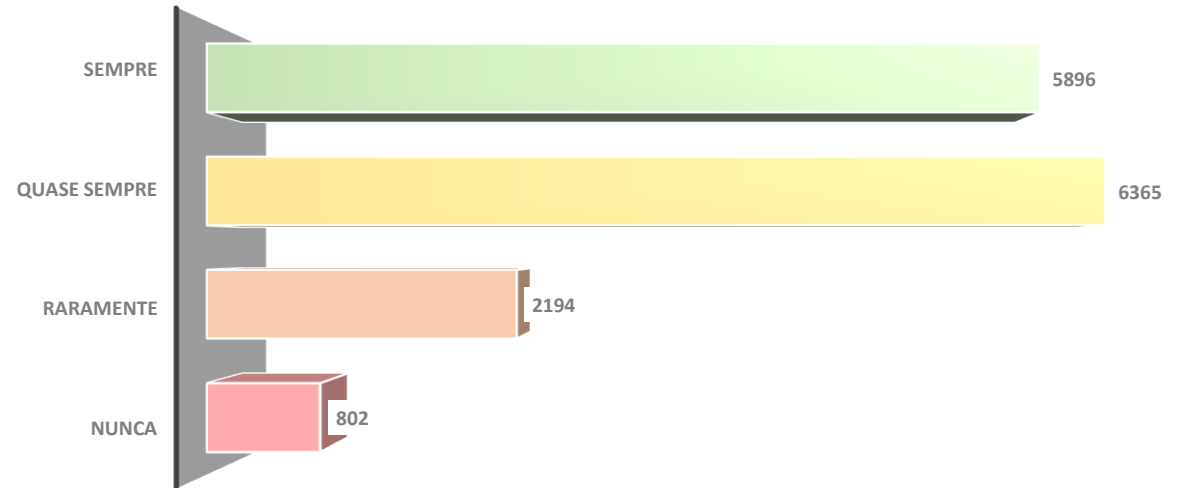
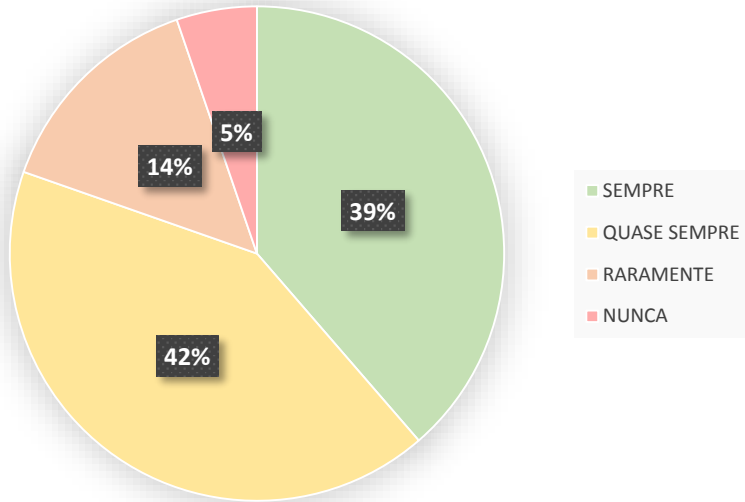


QUESTÕES OBJETIVAS - Qualitativas



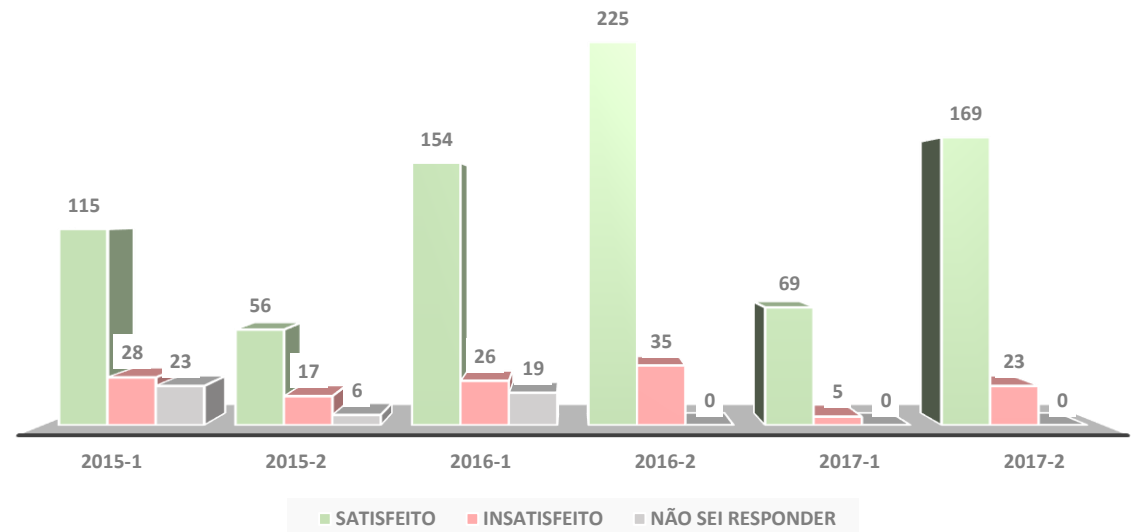
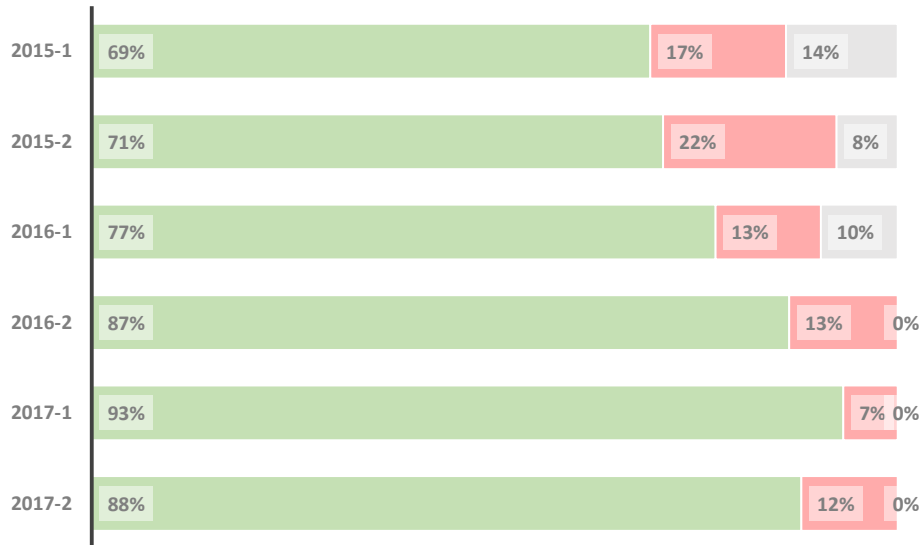
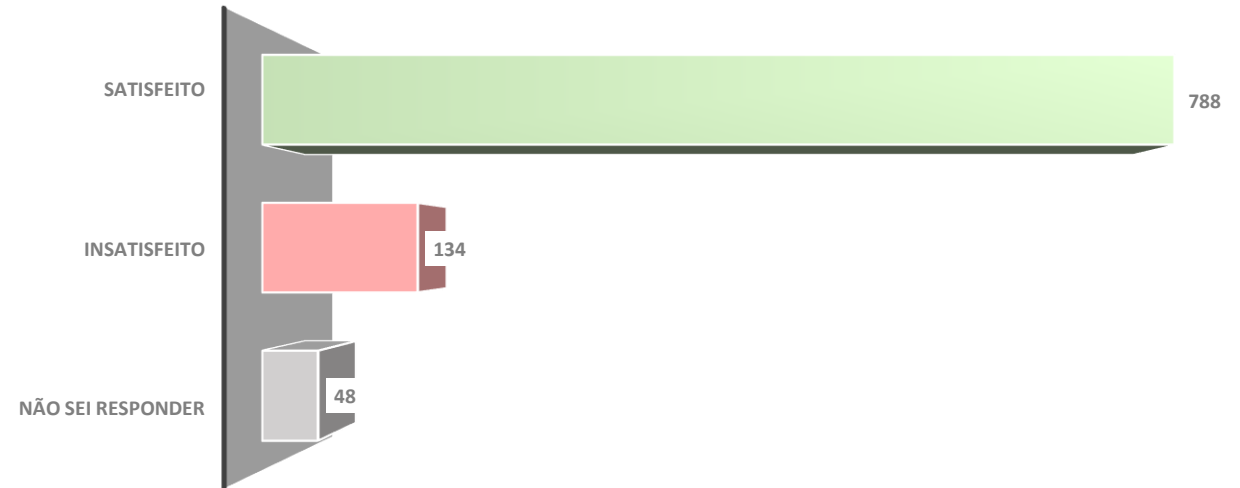
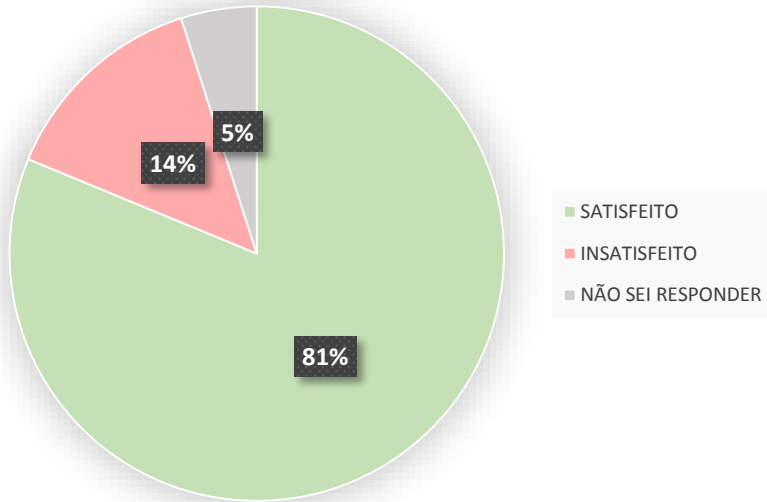


QUESTÕES OBJETIVAS - Periodicidade



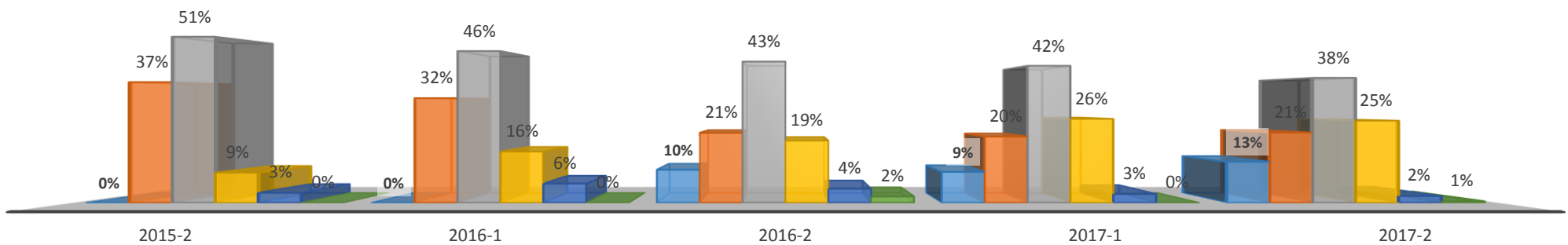
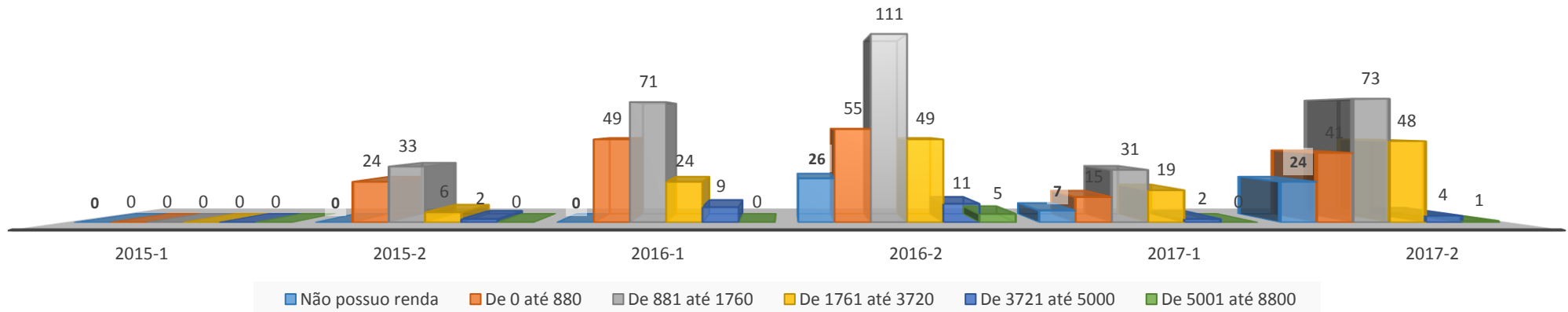
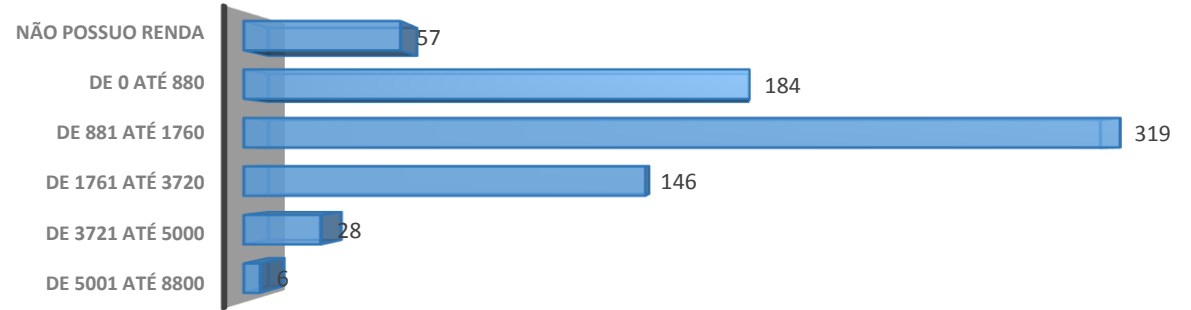
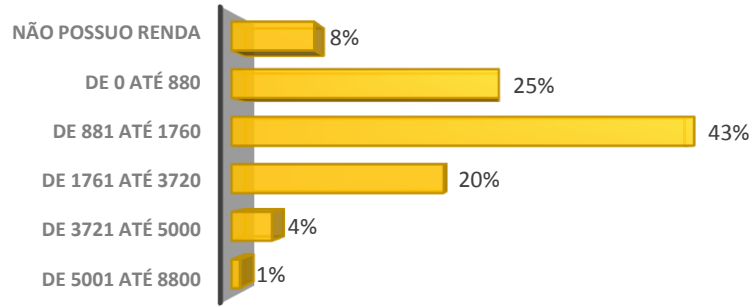


O CURSO - Em relação ao seu curso, você se considera:



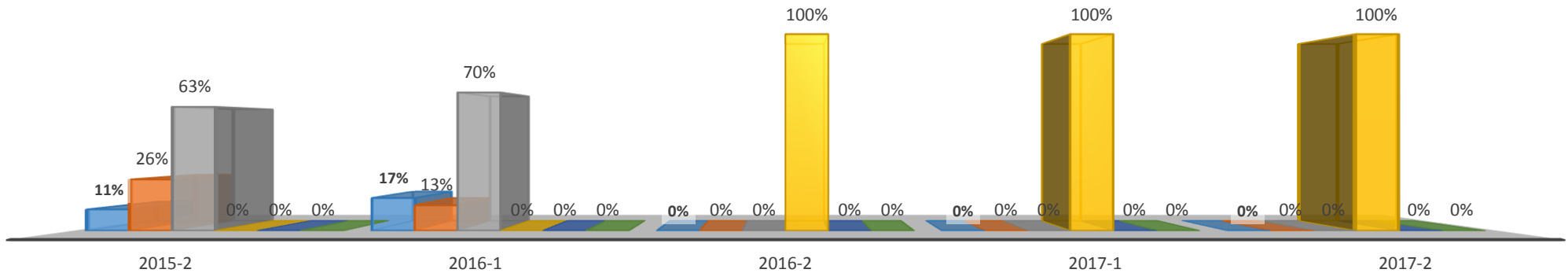
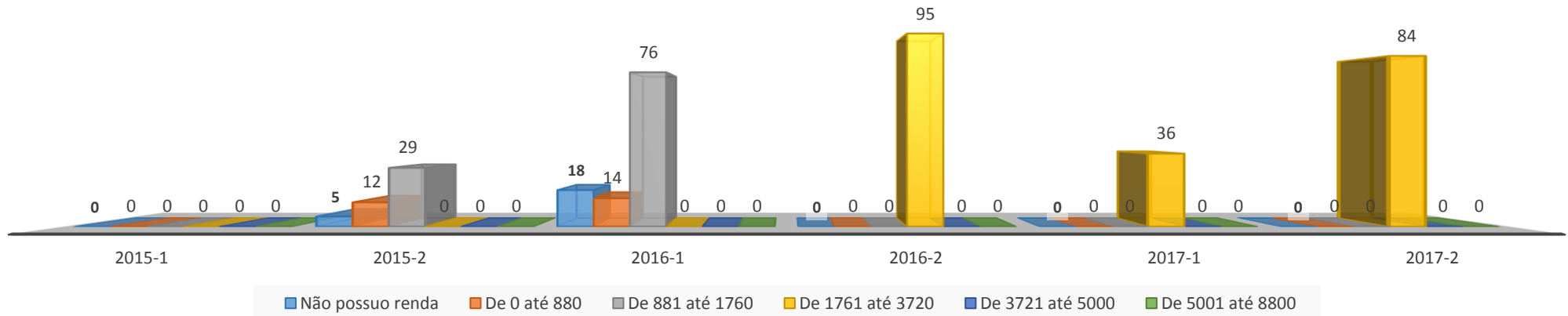
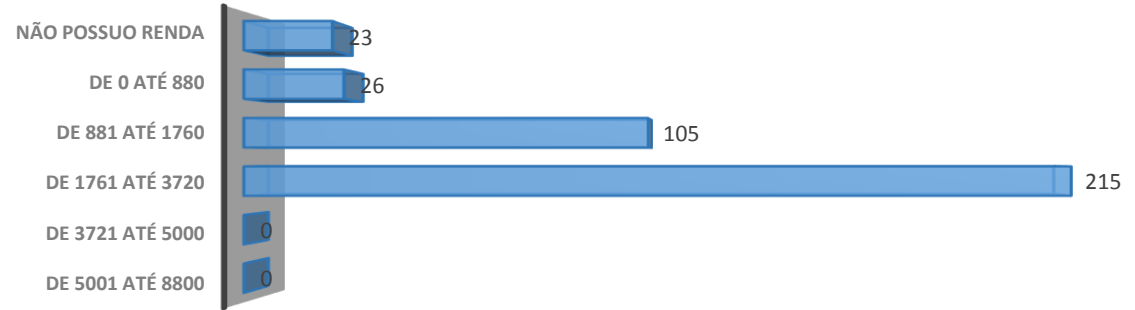
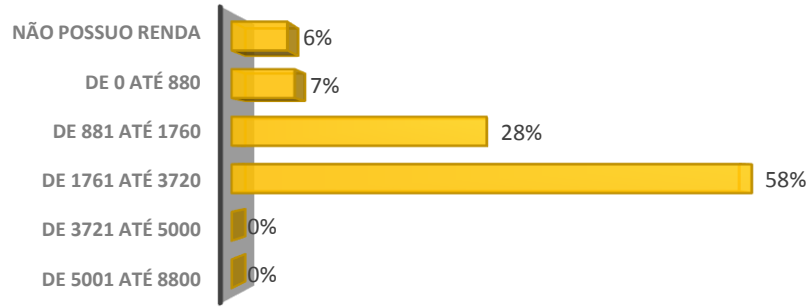


Qual a sua renda mensal atual?



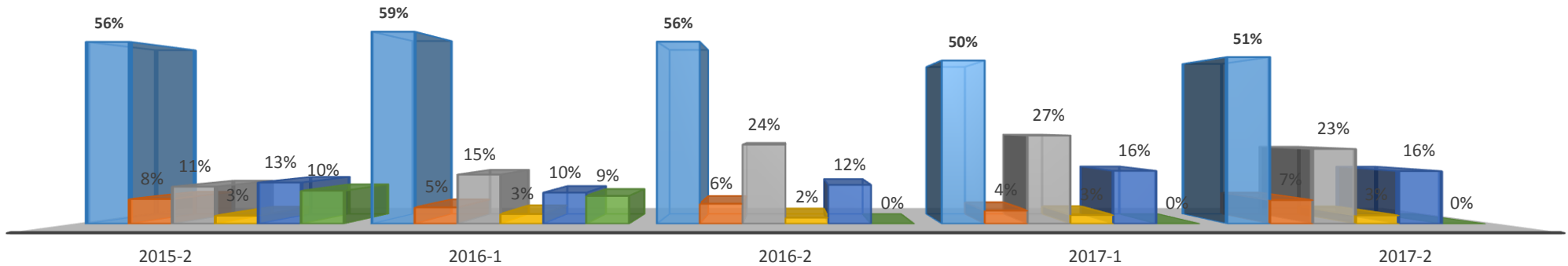
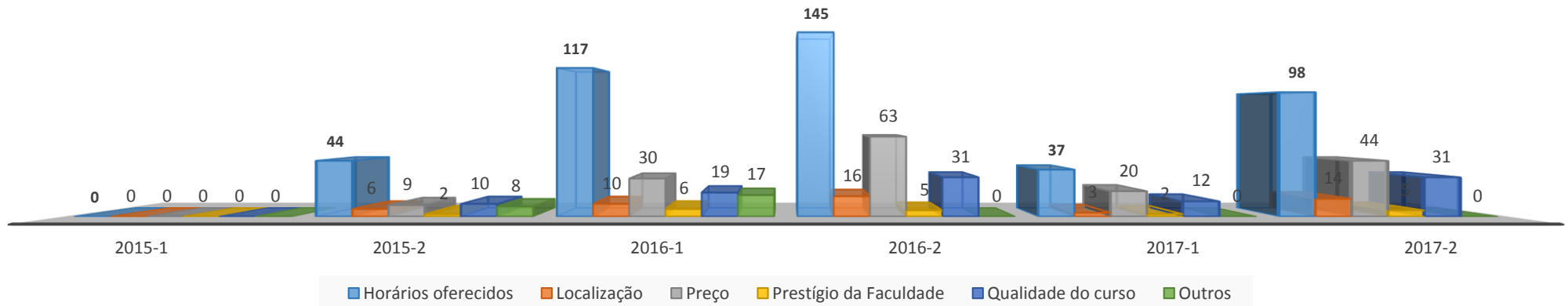
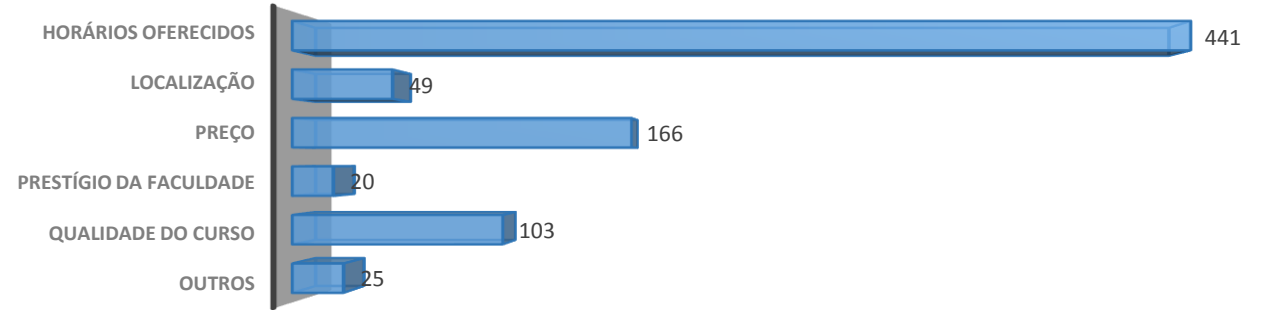
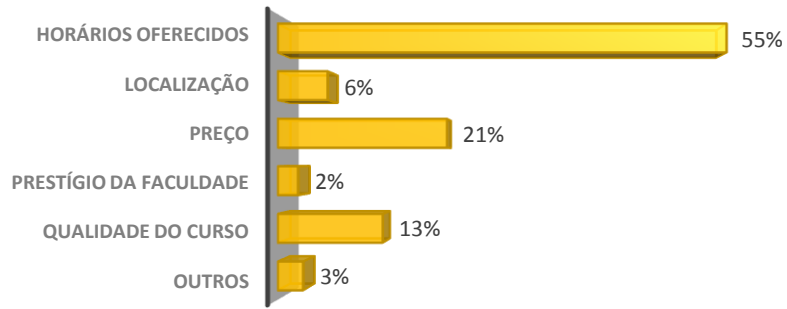


Qual a renda mensal da sua família?



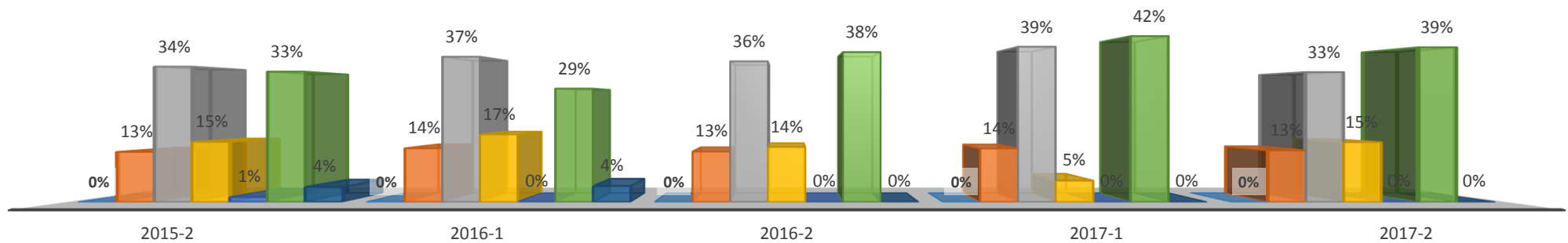
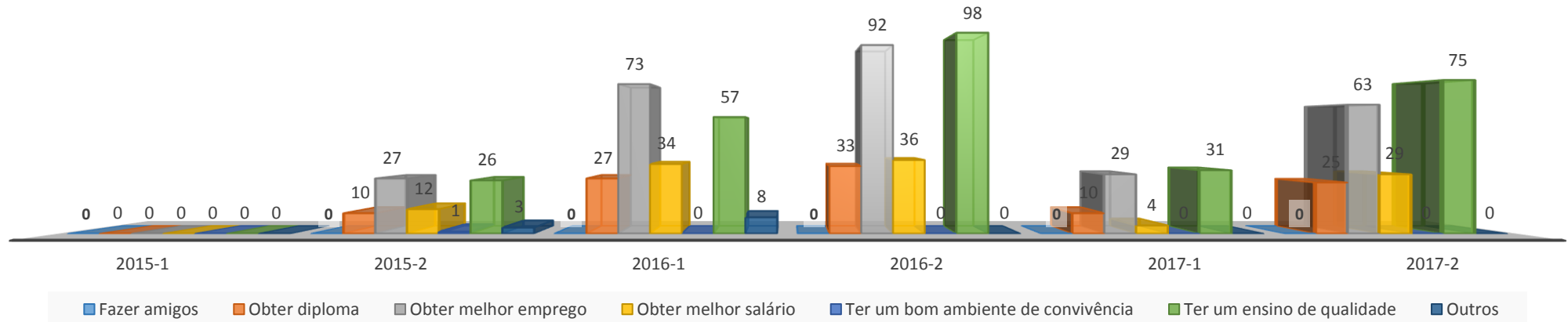
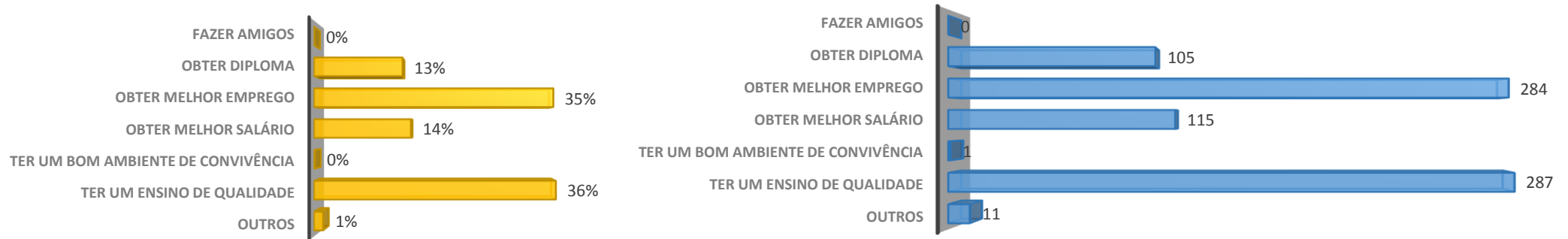


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



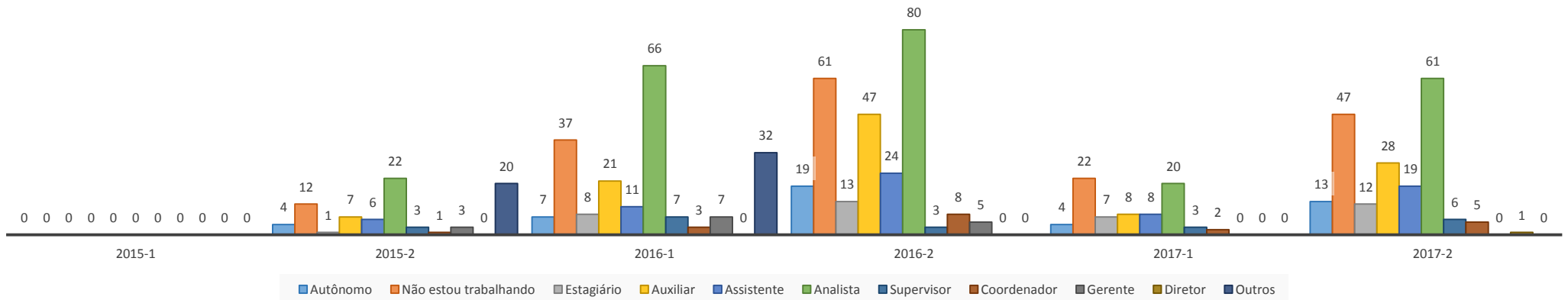
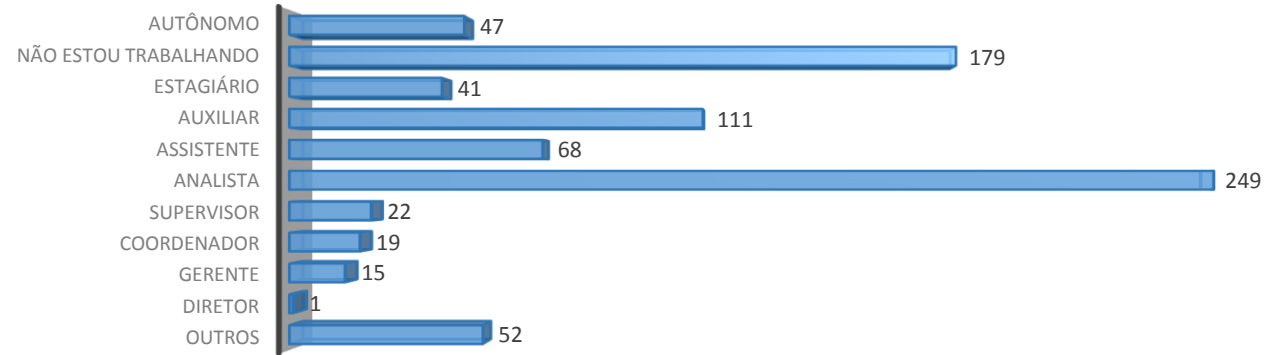
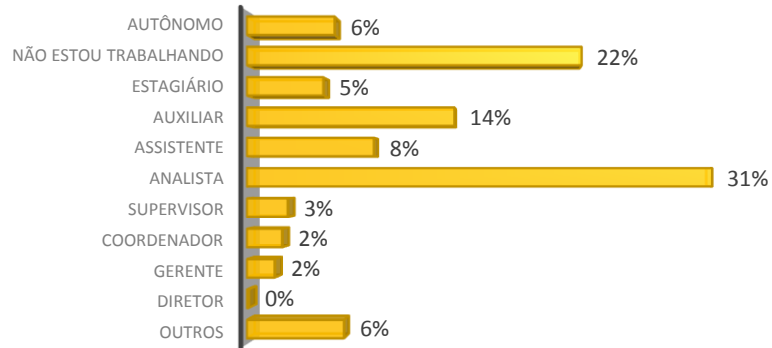


O que é mais importante para você ao cursar uma faculdade?

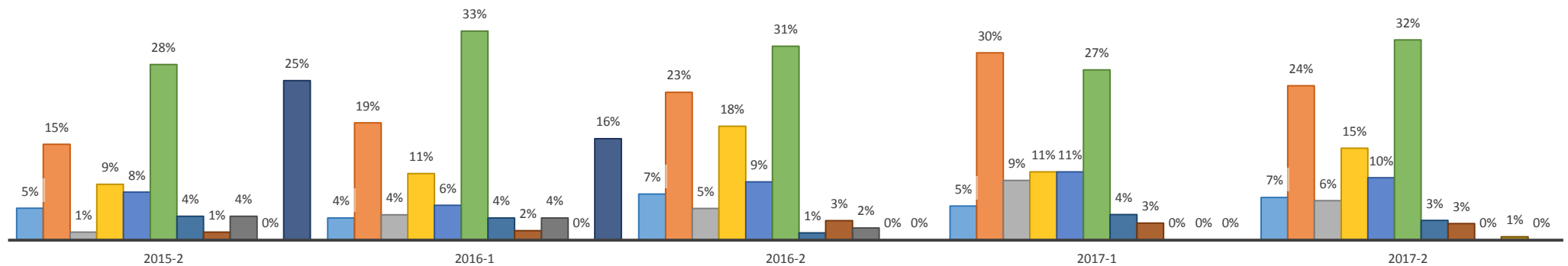




Qual o cargo que você ocupa na empresa em que trabalha?

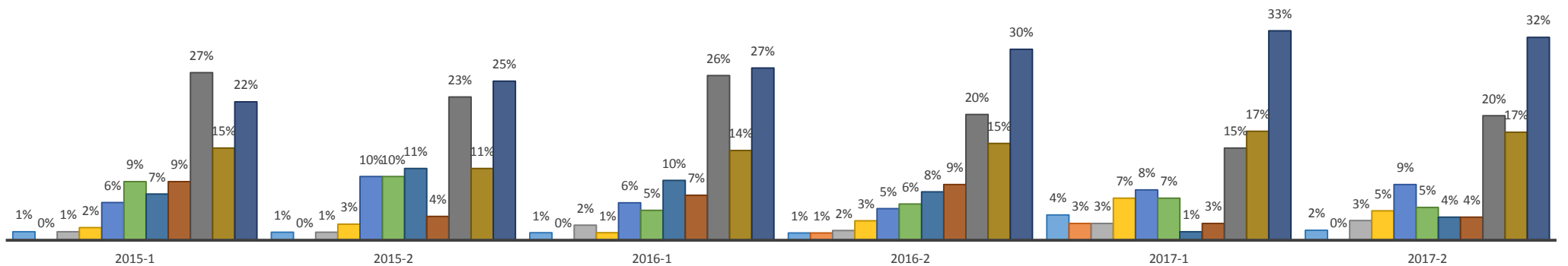
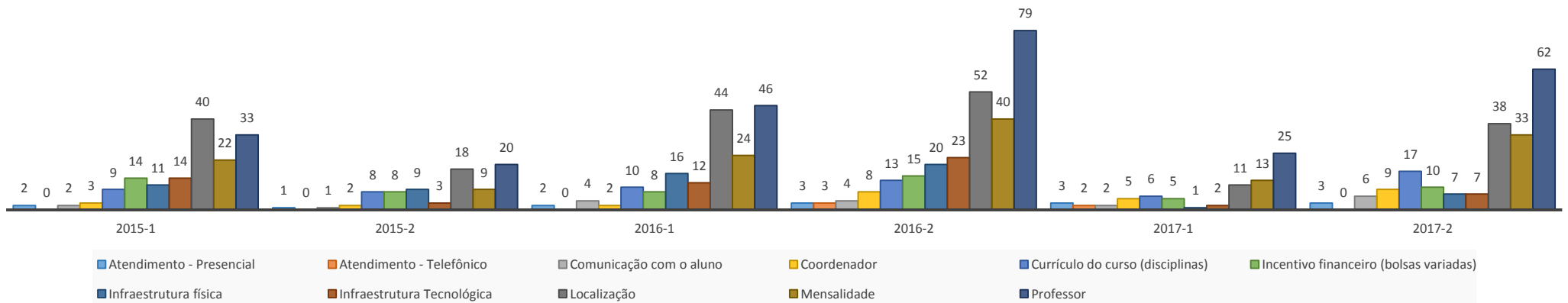
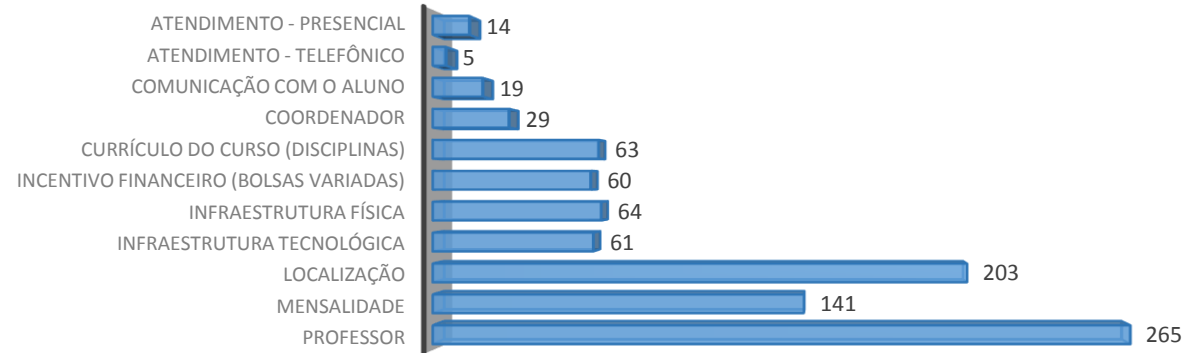
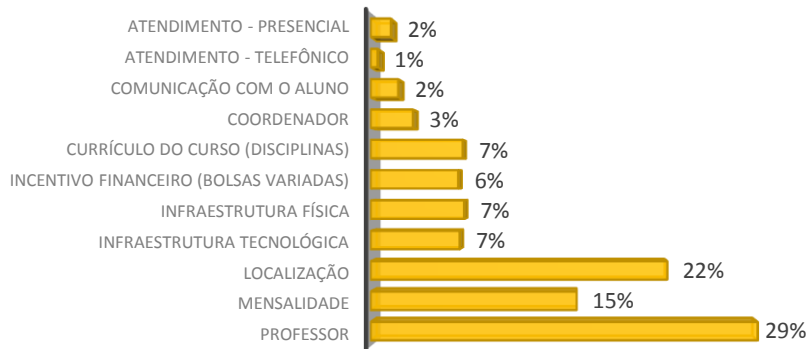


■ Autônomo ■ Não estou trabalhando ■ Estagiário ■ Auxiliar ■ Assistente ■ Analista ■ Supervisor ■ Coordenador ■ Gerente ■ Diretor ■ Outros





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

