



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	52 38%	61 45%	20 15%	3 2%	136
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	52 38%	69 51%	14 10%	1 1%	136
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	18 13%	71 52%	37 27%	10 7%	136
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	28 21%	74 54%	27 20%	7 5%	136
SALAS DE AULA : limpeza e ventilação.	22 19%	48 41%	36 31%	11 9%	117
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	27 23%	56 48%	26 22%	8 7%	117
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	19 14%	50 37%	45 33%	22 16%	136
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	11 8%	57 42%	48 35%	20 15%	136

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	22 19%	55 47%	31 26%	9 8%	117
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	29 36%	46 58%	4 5%	1 1%	80
O COORDENADOR: é acessível ao aluno?	25 21%	50 43%	34 29%	8 7%	117
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	22 16%	68 50%	33 24%	13 10%	136
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	11 14%	43 54%	21 26%	5 6%	80
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	93 68%	41 30%	2 1%	- 0%	136
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	67 57%	45 38%	5 4%	- 0%	117
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	64 47%	67 49%	5 4%	- 0%	136
OS PROFESSORES: fazem chamada?	100 85%	17 15%	- 0%	- 0%	117
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	54 46%	59 50%	4 3%	- 0%	117
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	57 49%	59 50%	1 1%	- 0%	117
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	20 19%	52 50%	30 29%	1 1%	103
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	26 22%	66 56%	22 19%	3 3%	117
Você acessa o aluno online frequentemente?	41 51%	35 44%	4 5%	- 0%	80
Você acessa o Office365 (email) frequentemente?	13 16%	21 26%	28 35%	18 23%	80
Você acessa o portal frequentemente?	37 46%	36 45%	7 9%	- 0%	80
Você se sente apto para utilizar os recursos de TI?	28 35%	38 48%	10 13%	4 5%	80
Você utiliza o Moodlerooms (AVA) frequentemente?	35 44%	39 49%	6 8%	- 0%	80
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	11 14%	32 40%	33 41%	4 5%	80
Você utiliza o recurso de internet frequente?	38 48%	31 39%	8 10%	3 4%	80
Você utiliza o recurso de WIFI frequentemente?	12 15%	16 20%	21 26%	31 39%	80

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	229 22%	486 46%	253 24%	82 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	805 38%	916 43%	309 15%	100 5%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	52	44%
Localização	16	14%
Preço	20	17%
Prestígio da Faculdade	8	7%
Qualidade do curso	20	17%
Outros	1	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	5	4%
Obter melhor emprego	46	39%
Obter melhor salário	24	21%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	39	33%
Outros	3	3%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	4	3%
Não estou trabalhando	26	22%
Estagiário	2	2%
Auxiliar	25	21%
Assistente	30	26%
Analista	12	10%
Supervisor	2	2%
Coordenador	1	1%
Gerente	5	4%
Diretor	2	2%
Outros	8	7%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	122	90%
INSATISFEITO	12	9%
NÃO SEI RESPONDER	2	1%

Qual a sua renda mensal atual?

Não possuo renda	6	5%
De 0 até 880	32	27%
De 881 até 1760	49	42%
De 1761 até 3720	23	20%
De 3721 até 5000	-	0%
De 5001 até 8800	2	2%

Qual a renda mensal da sua família?

Não possuo renda	3	5%
De 0 até 880	6	10%
De 881 até 1760	22	35%
De 1761 até 3720	31	50%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	-	0%
Atendimento - Telefônico	-	0%
Comunicação com o aluno	2	2%
Coordenador	-	0%
Currículo do curso (disciplinas)	14	11%
Incentivo financeiro (bolsas variadas)	4	3%
Infraestrutura física	7	5%
Infraestrutura Tecnológica	12	9%
Localização	36	27%
Mensalidade	7	5%
Professor	51	38%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	23	18%
Atendimento - Telefônico	11	9%
Comunicação com o aluno	21	17%
Coordenador	6	5%
Currículo do curso (disciplinas)	12	10%
Incentivo financeiro (bolsas variadas)	12	10%
Infraestrutura física	9	7%
Infraestrutura Tecnológica	5	4%
Localização	2	2%
Mensalidade	20	16%
Professor	4	3%

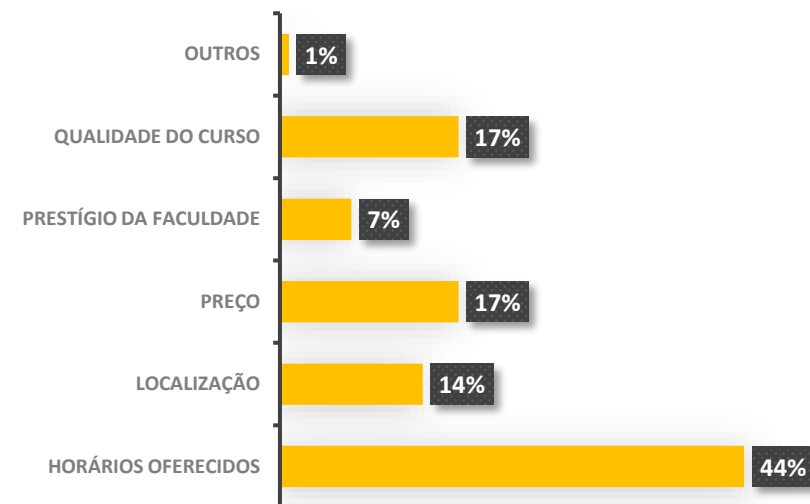
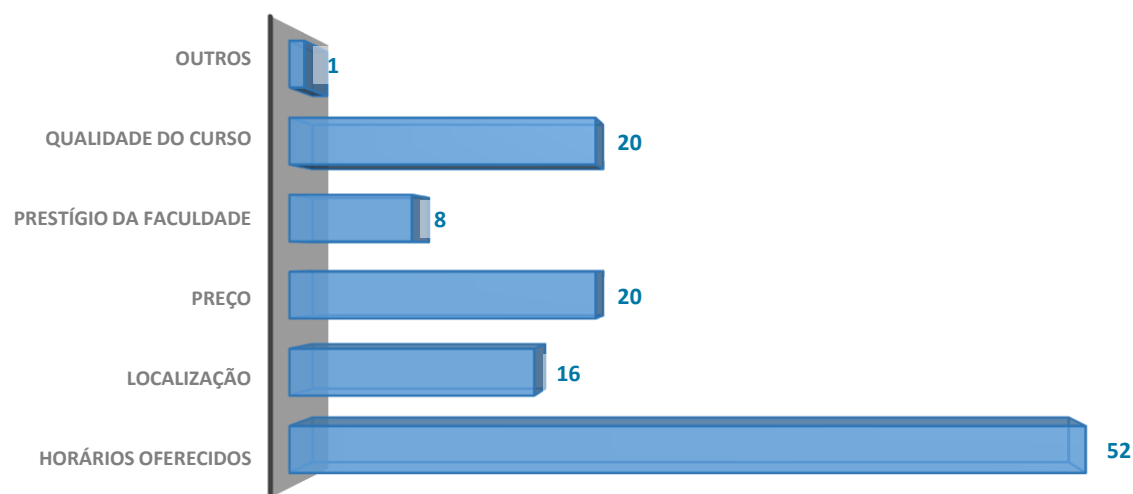
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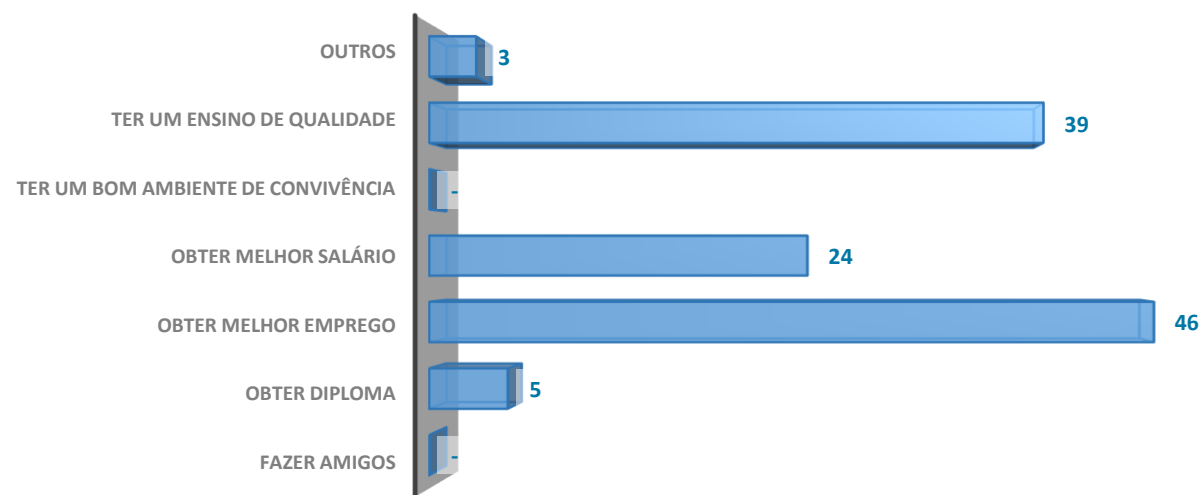
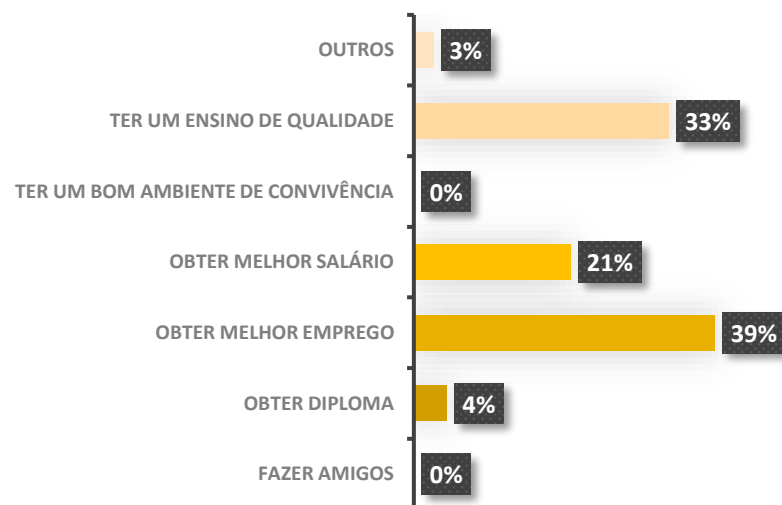
56,13%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

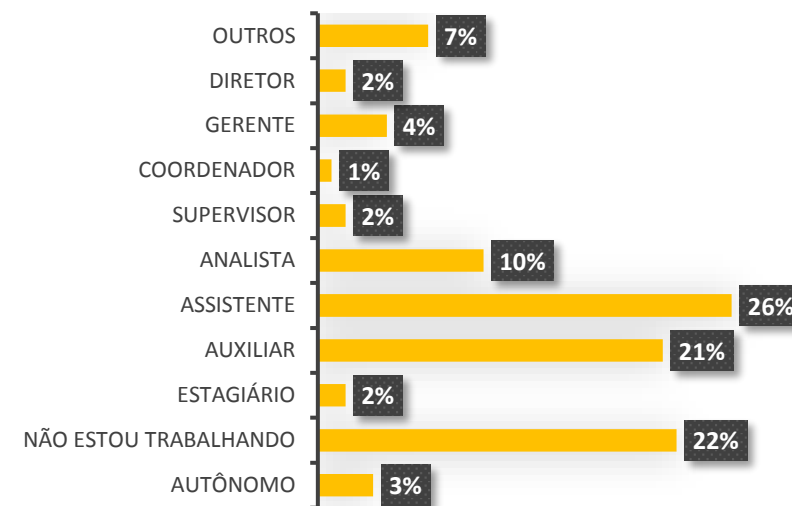
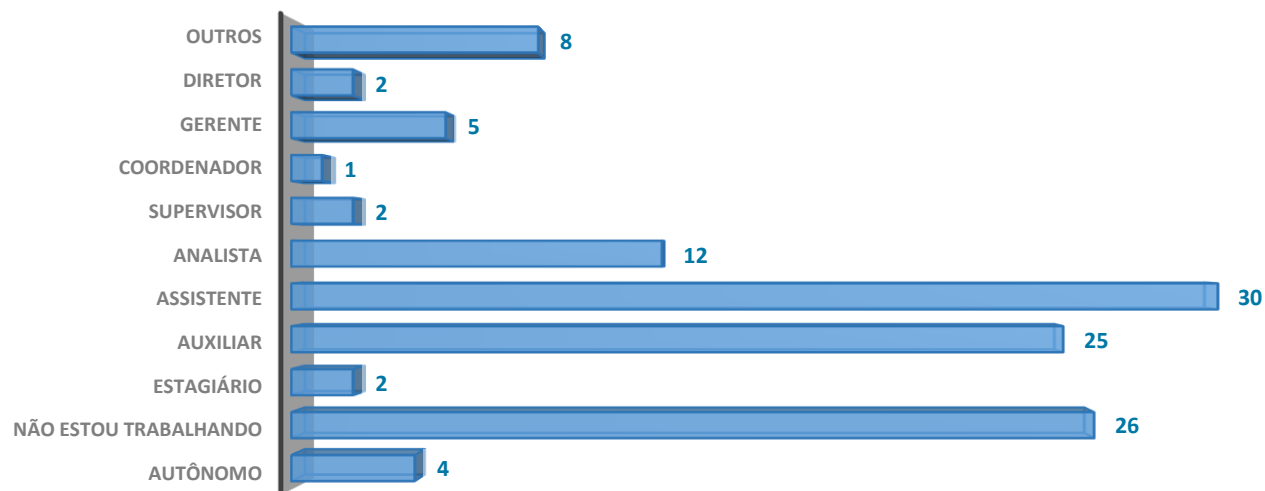


O que é mais importante para você ao cursar uma faculdade?

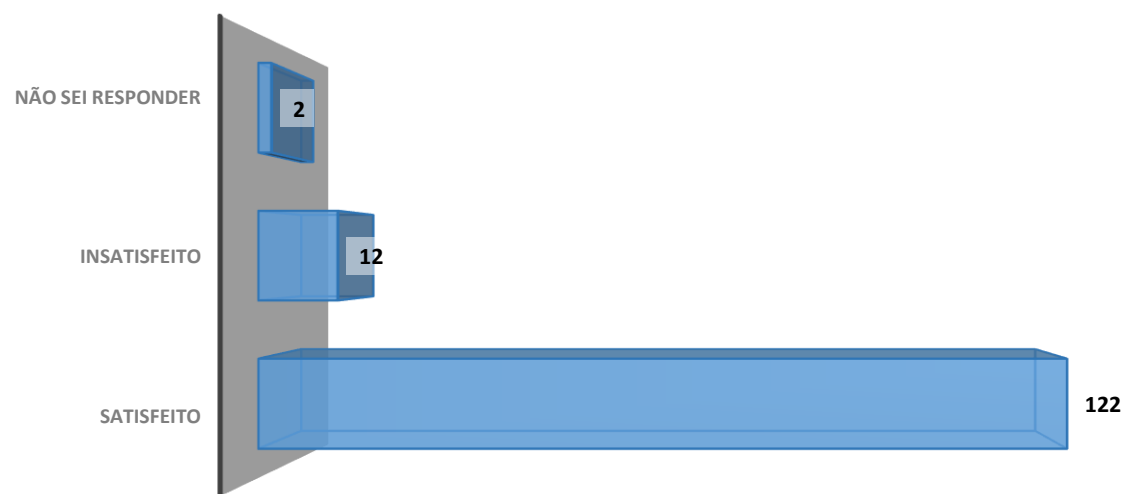
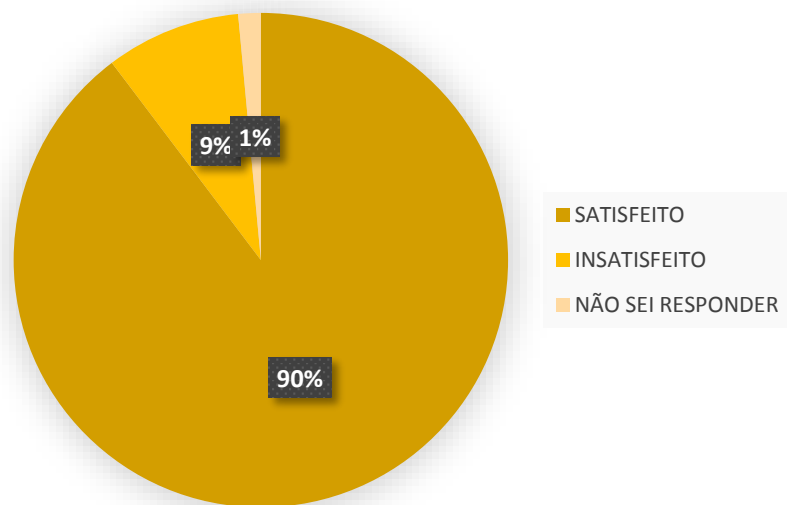




Qual o cargo que você ocupa na empresa em que trabalha?

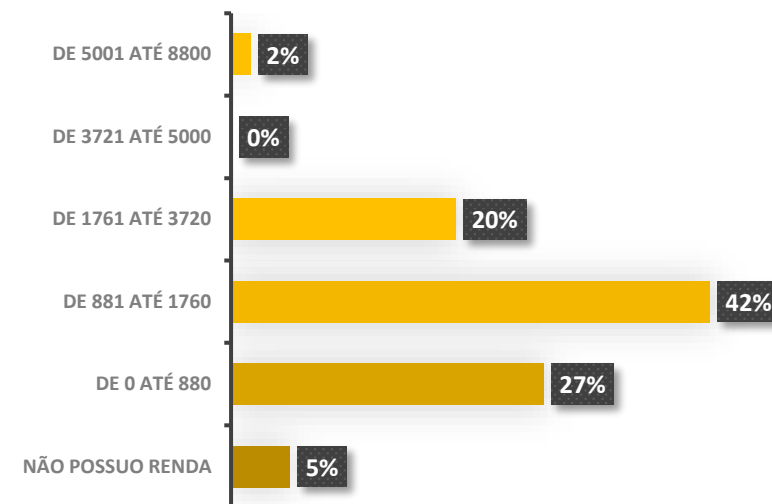
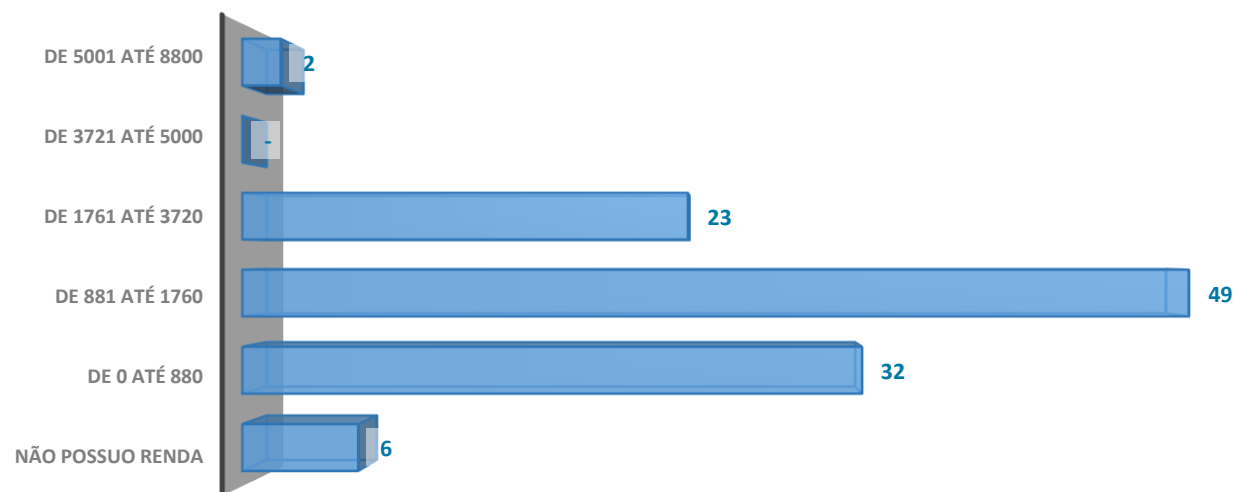


O CURSO - Em relação ao seu curso, você se considera:

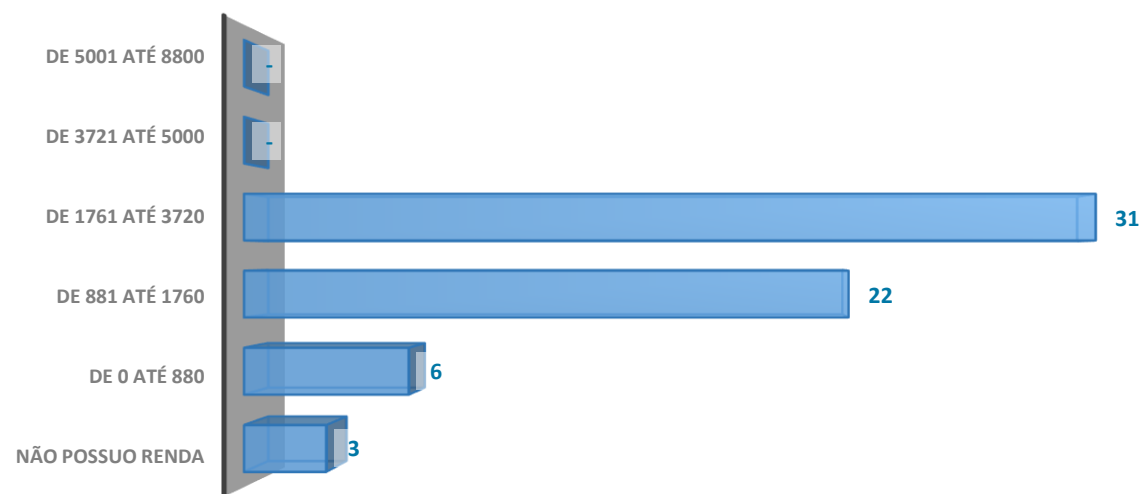
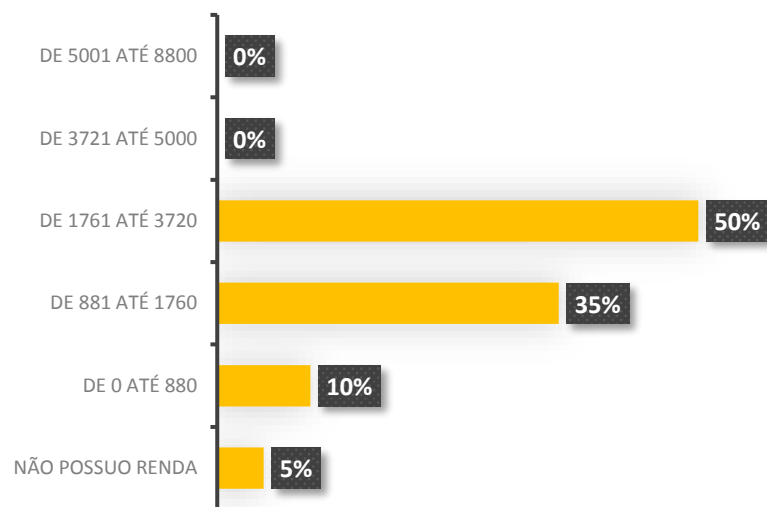




Qual a sua renda mensal atual?

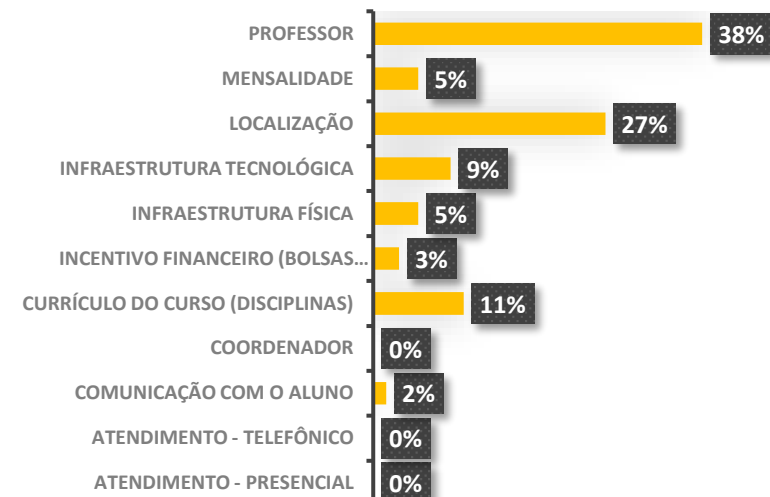
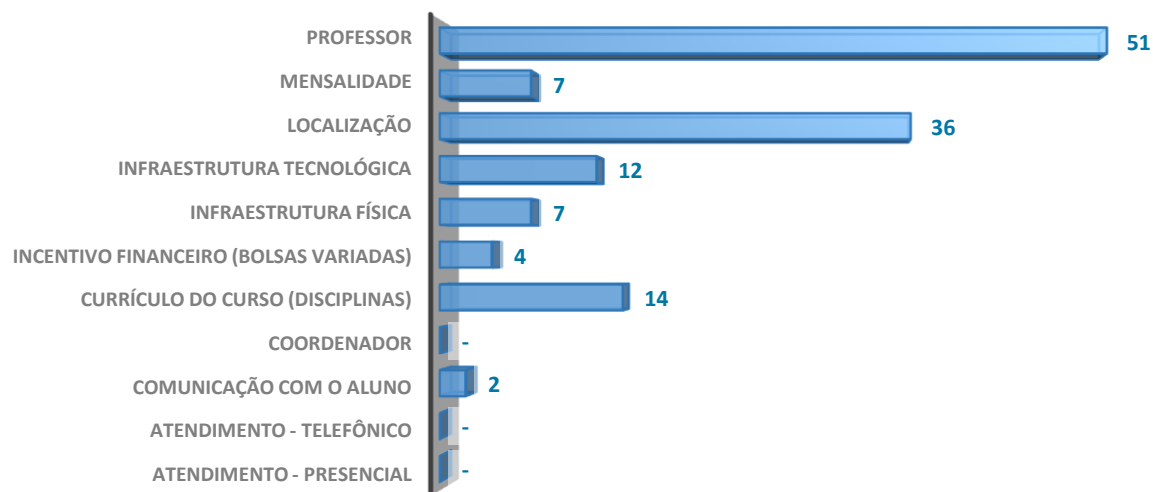


Qual a renda mensal da sua família?

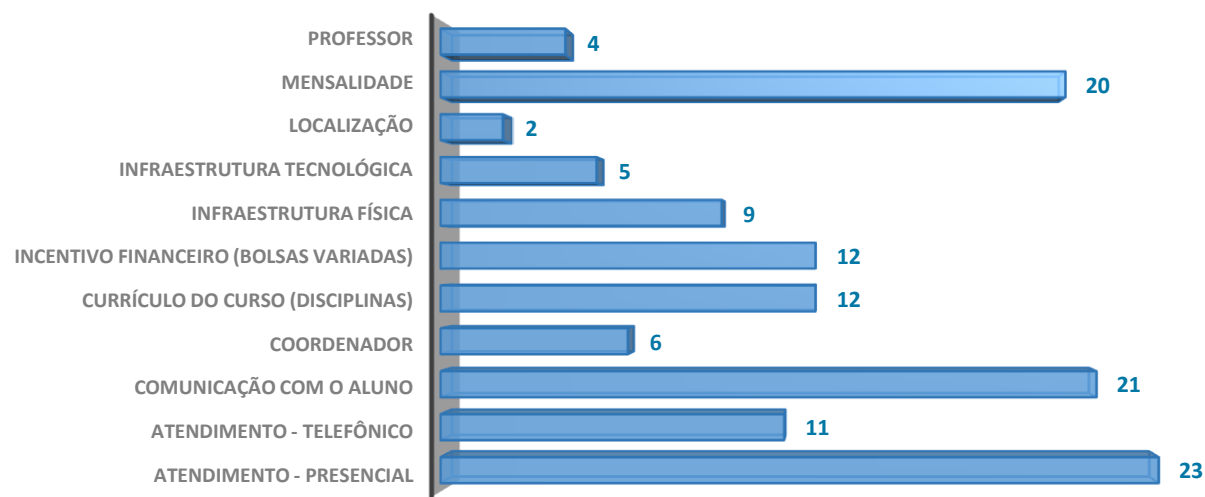
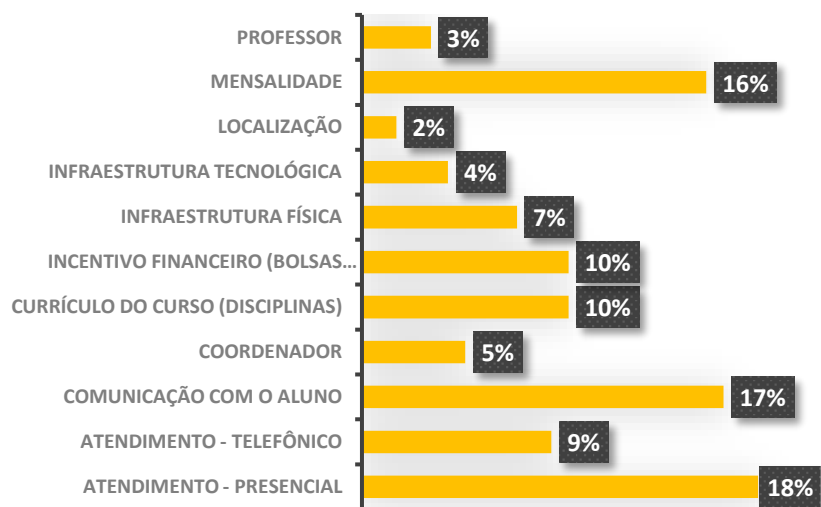




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

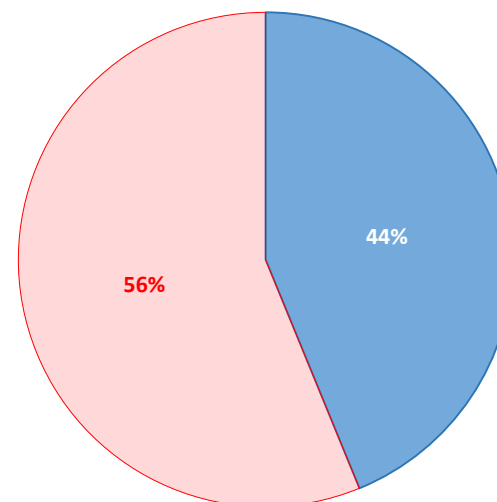
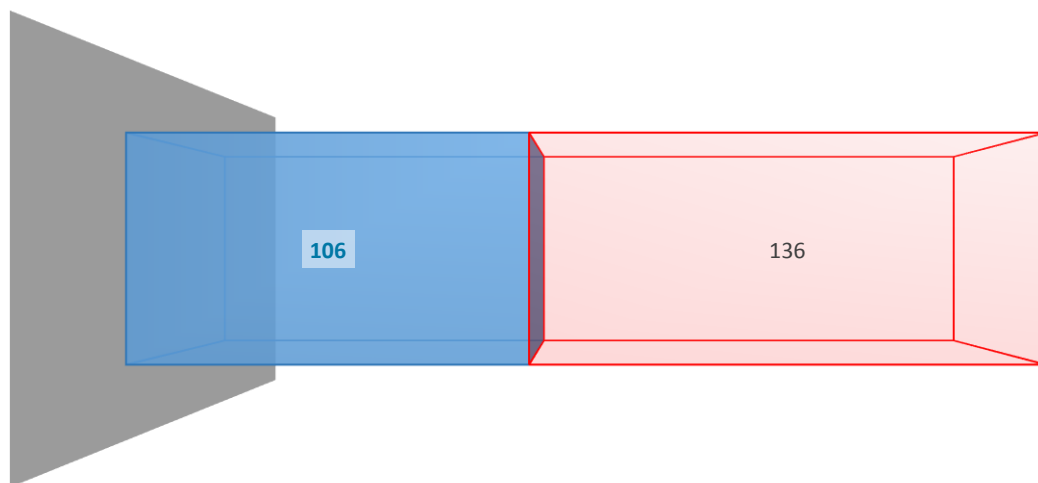


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



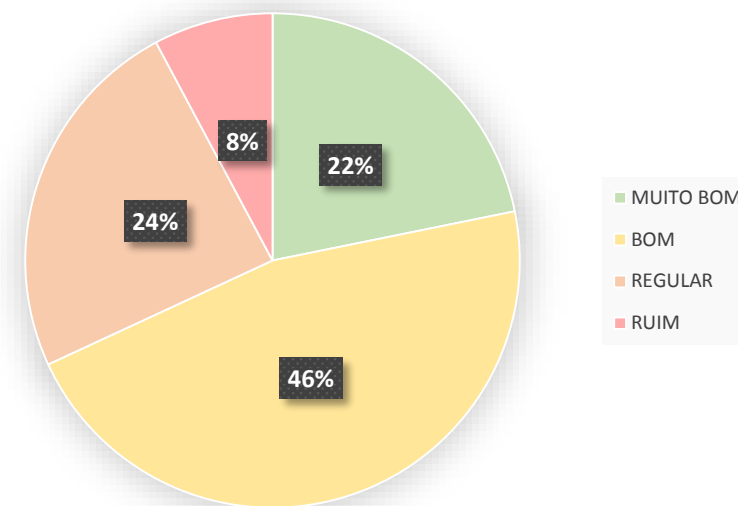
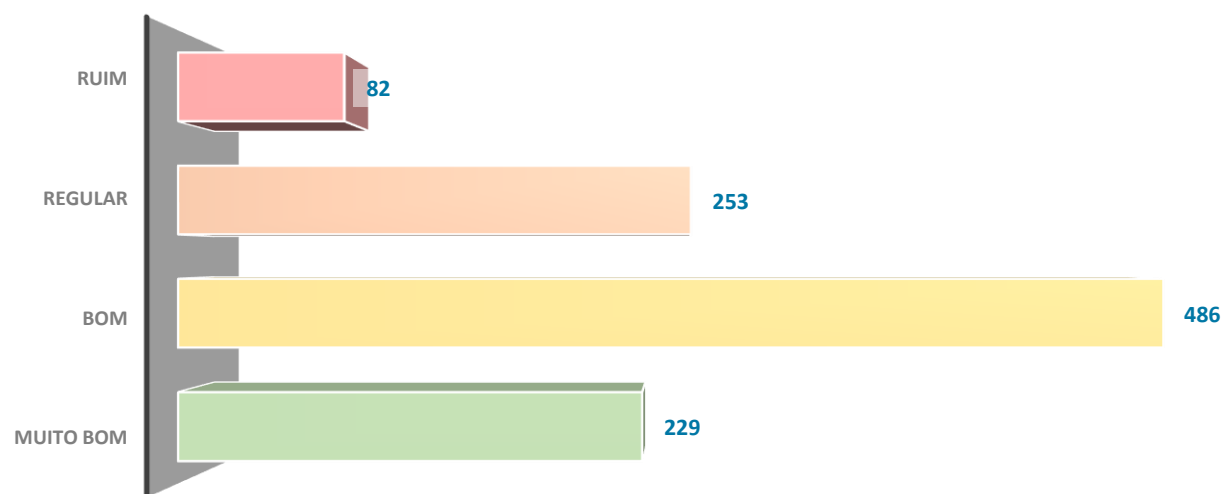


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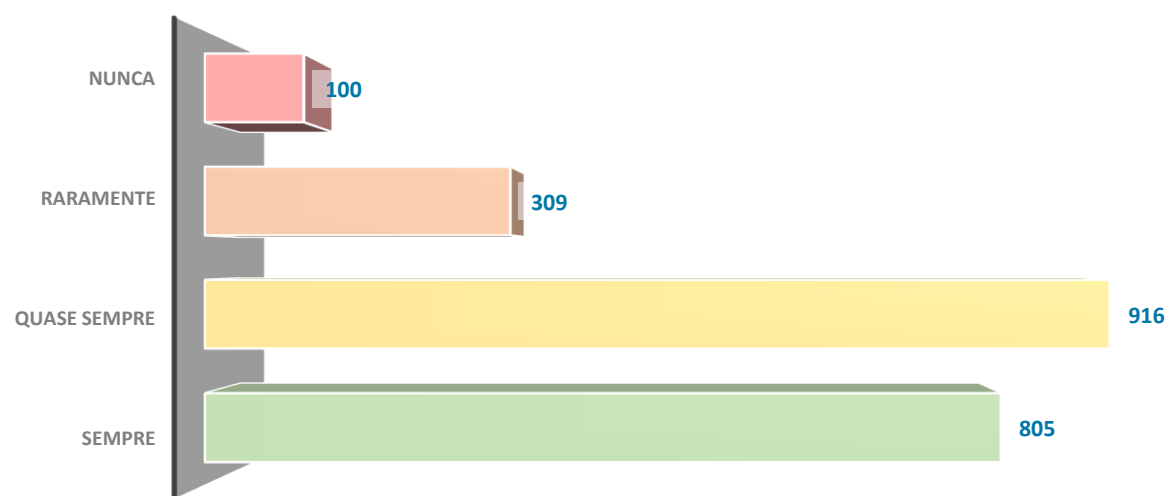
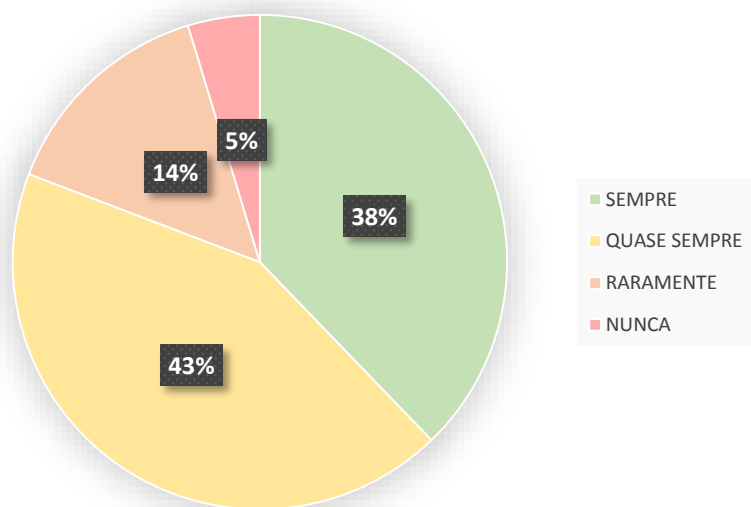




GERAL - Questões Objetivas Qualitativas

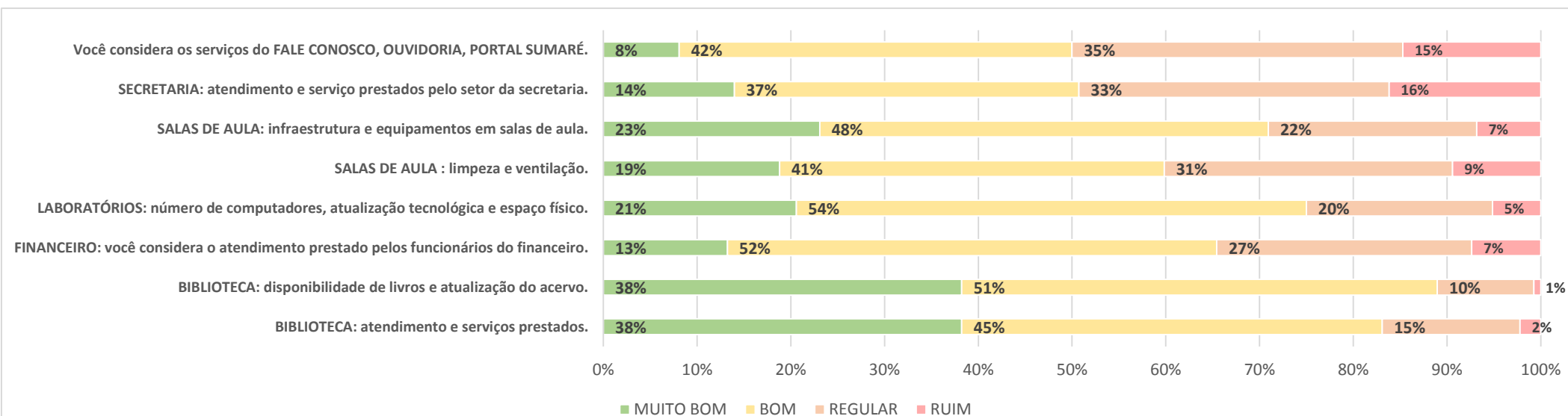
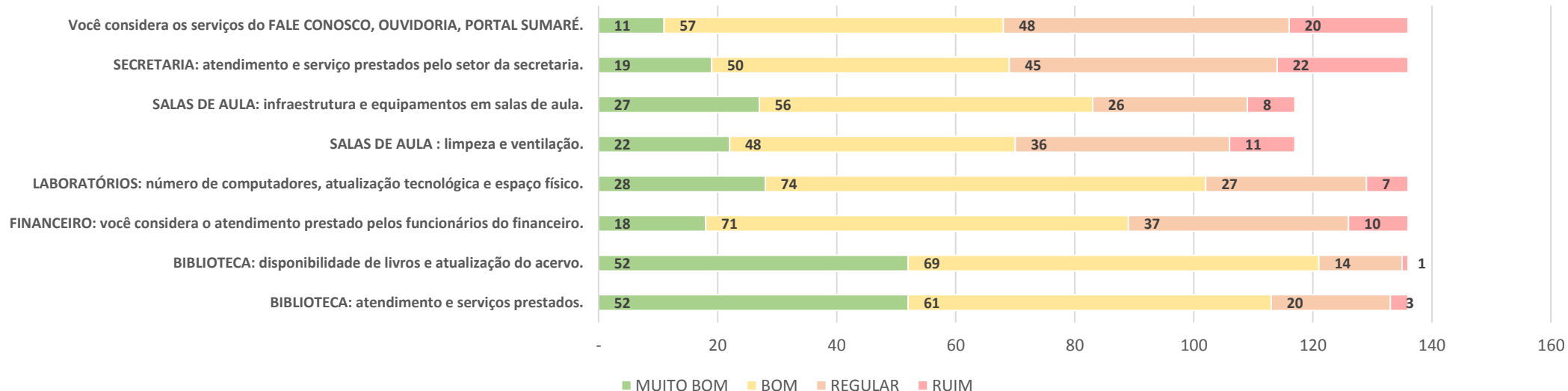


GERAL - Questões Objetivas Periodicidade



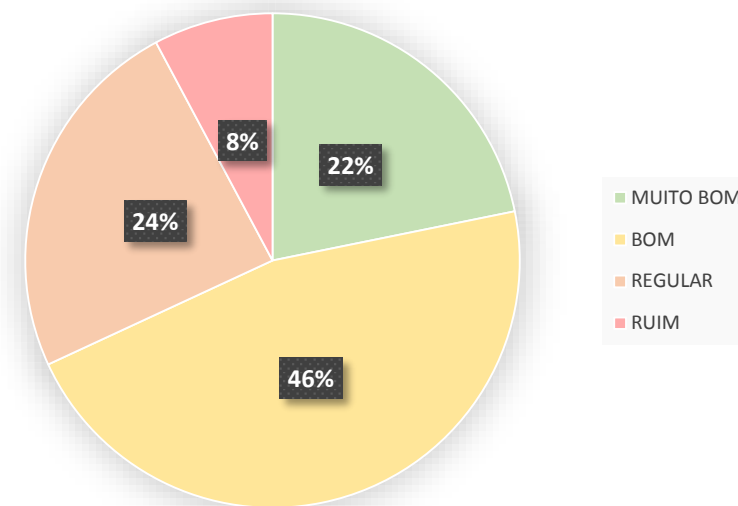
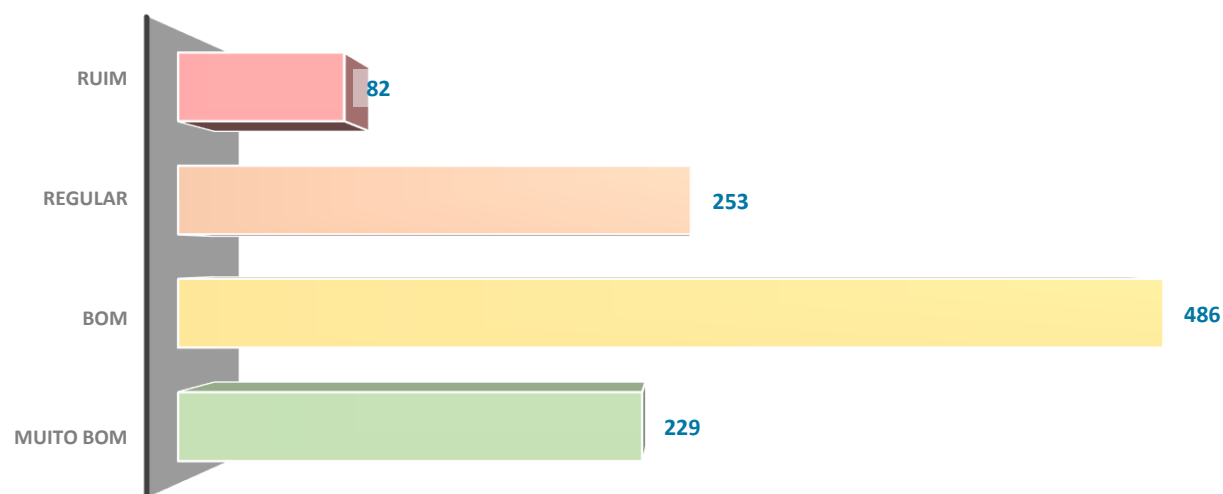


Questões Objetivas

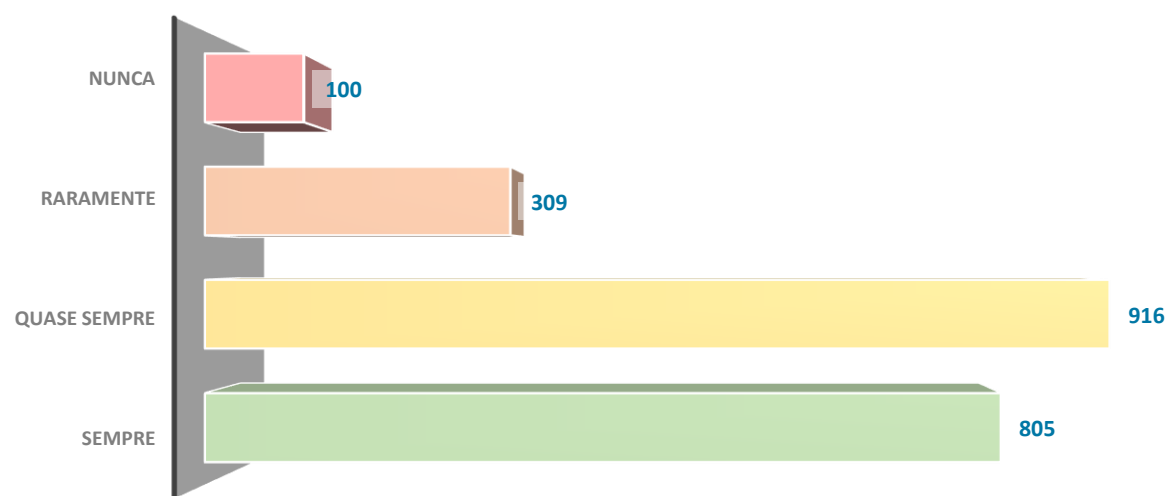
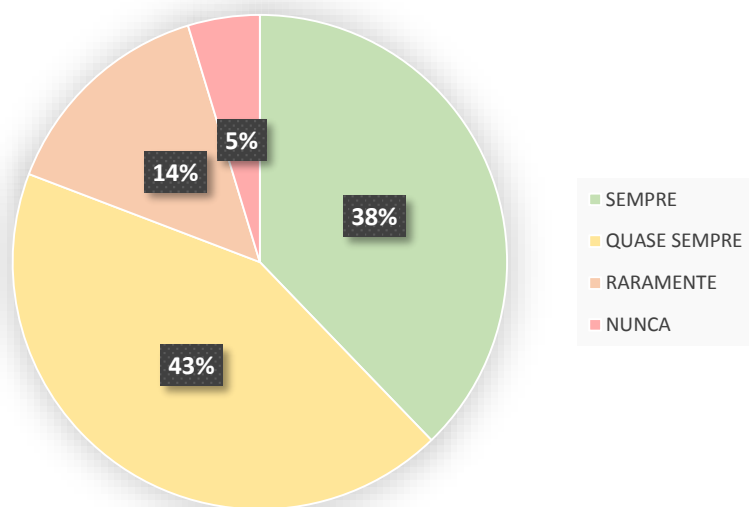




GERAL - Questões Objetivas Qualitativas

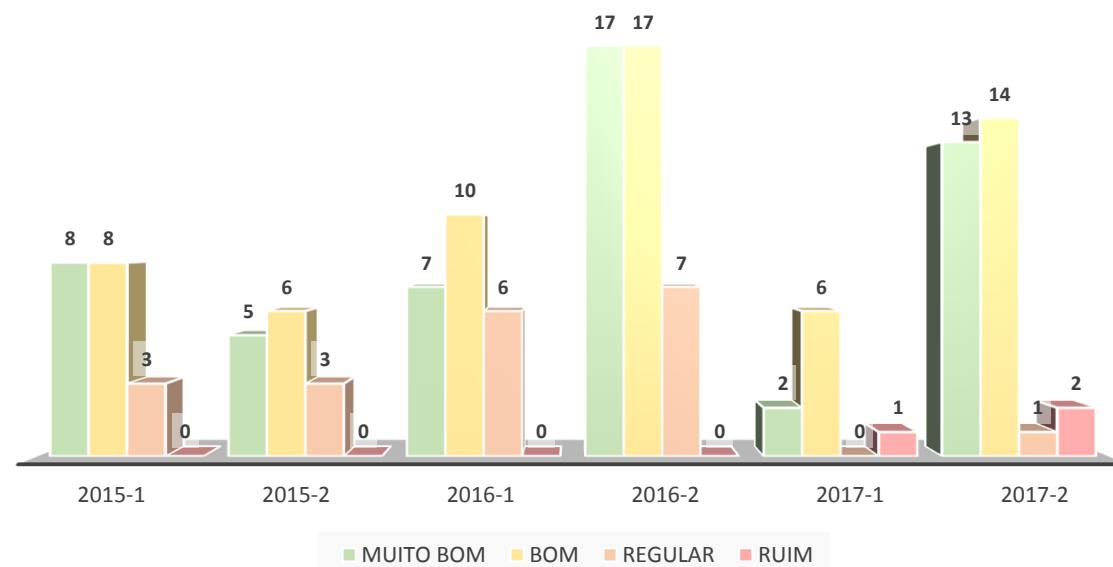
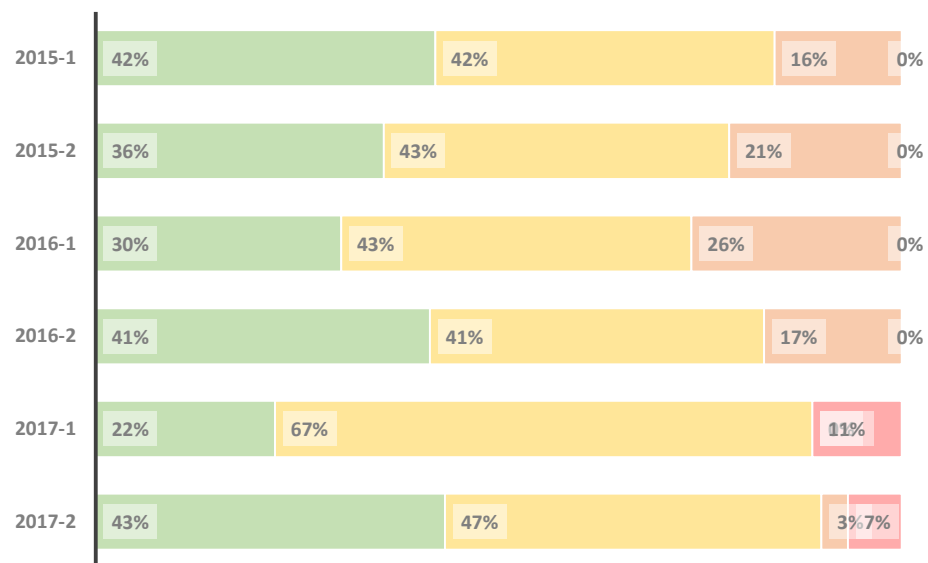
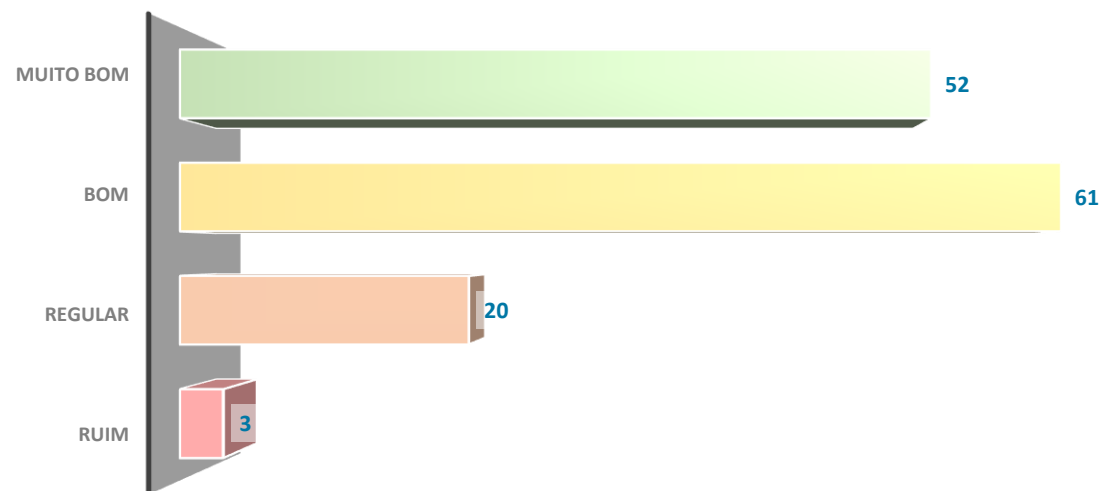
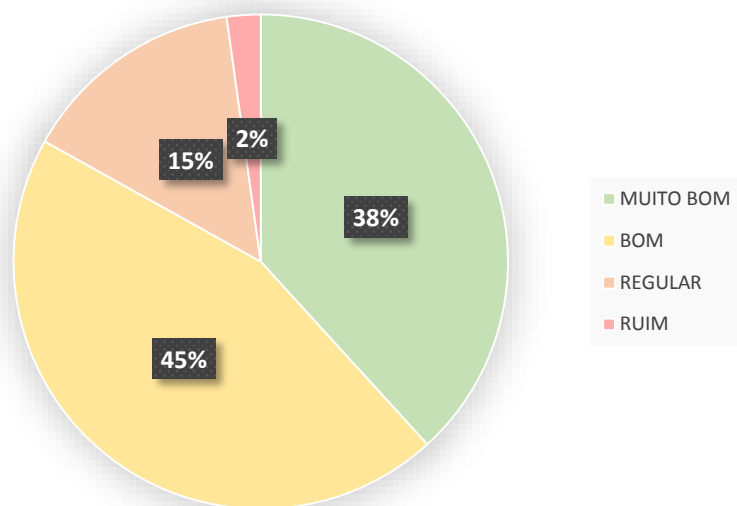


GERAL - Questões Objetivas Periodicidade



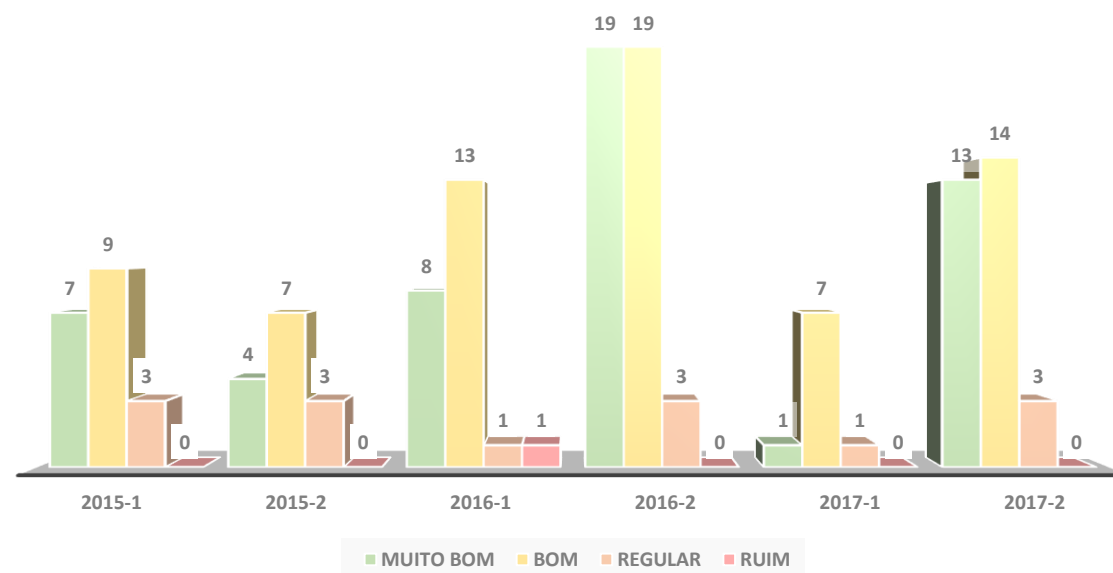
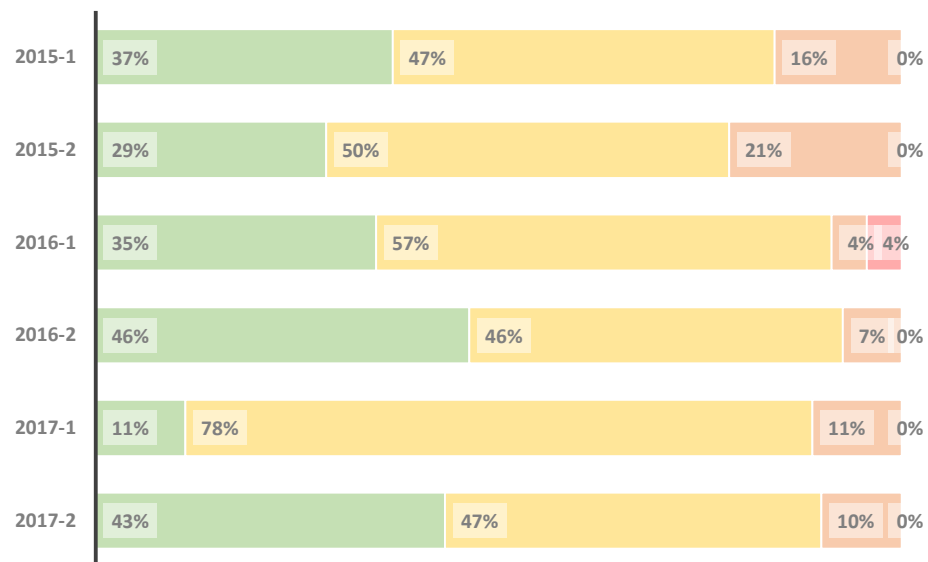
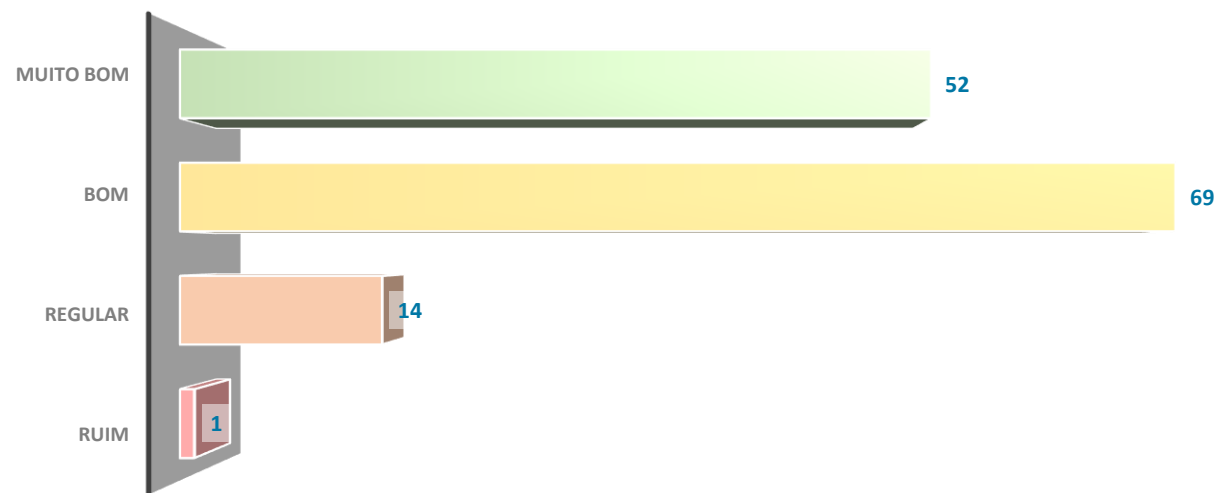
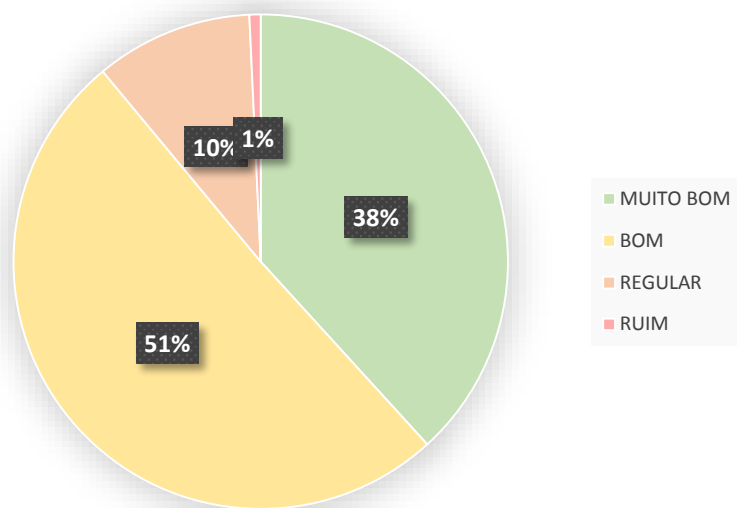


BIBLIOTECA: atendimento e serviços prestados.



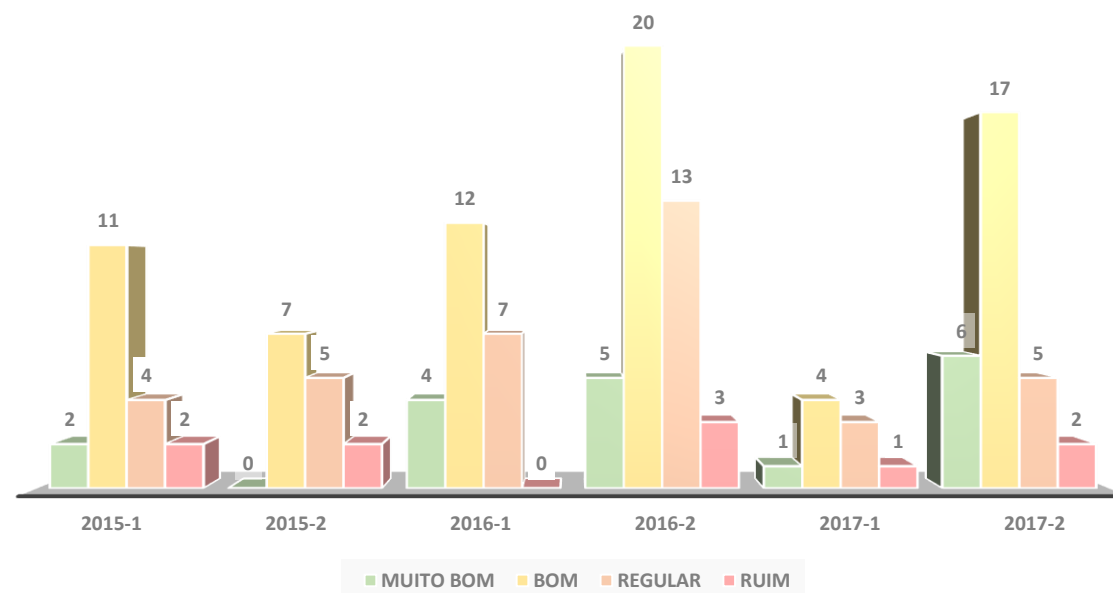
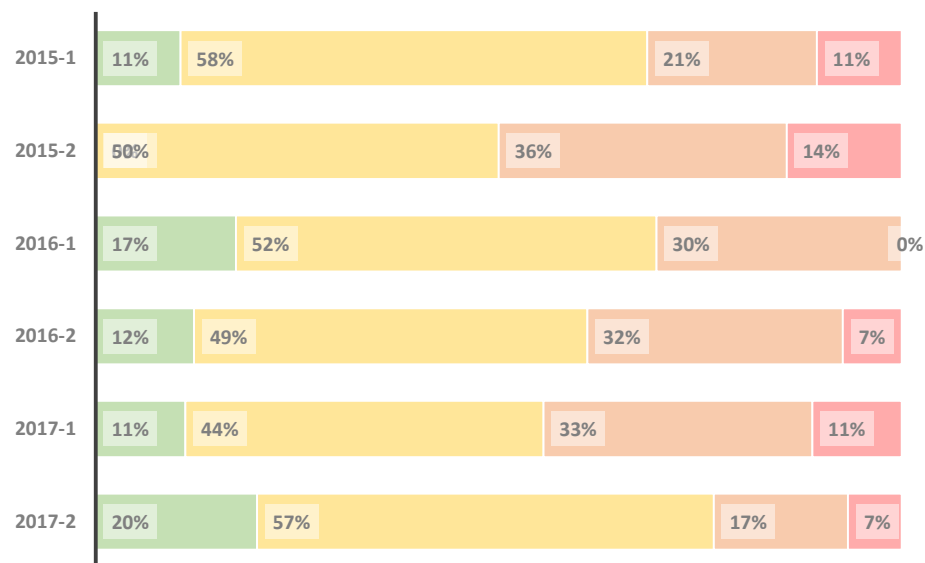
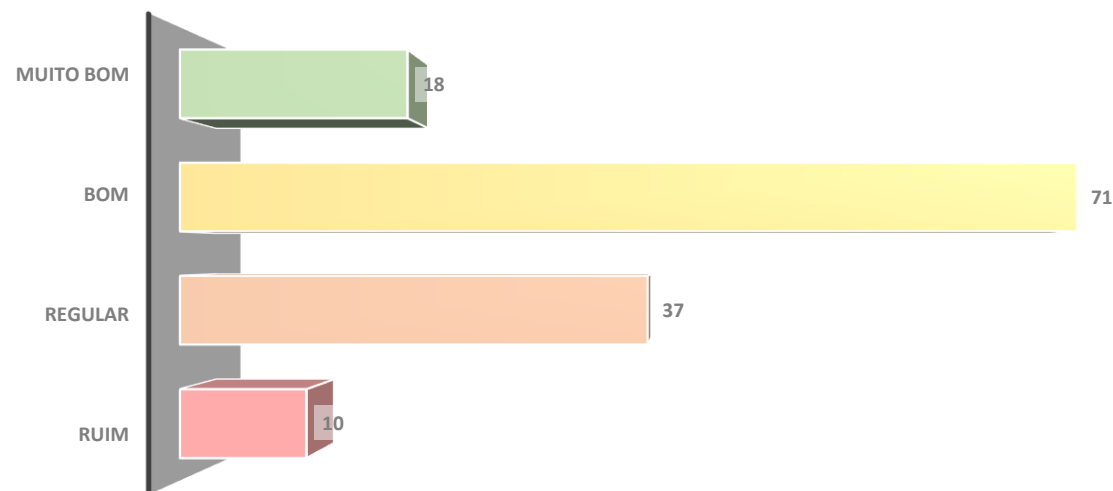
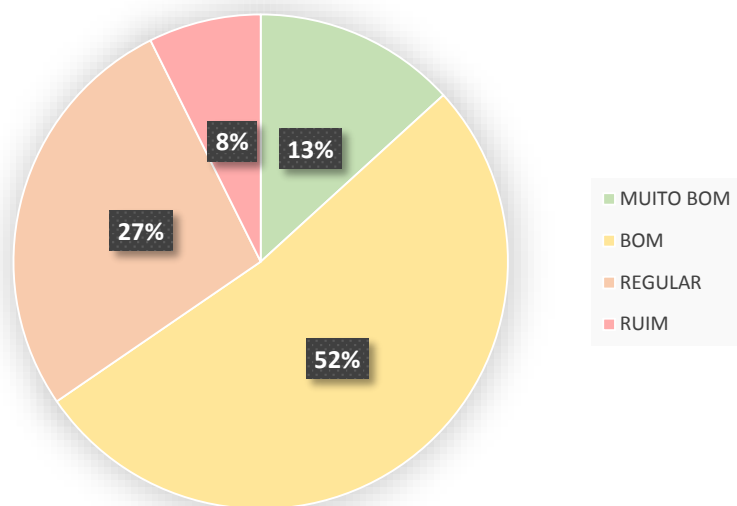


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



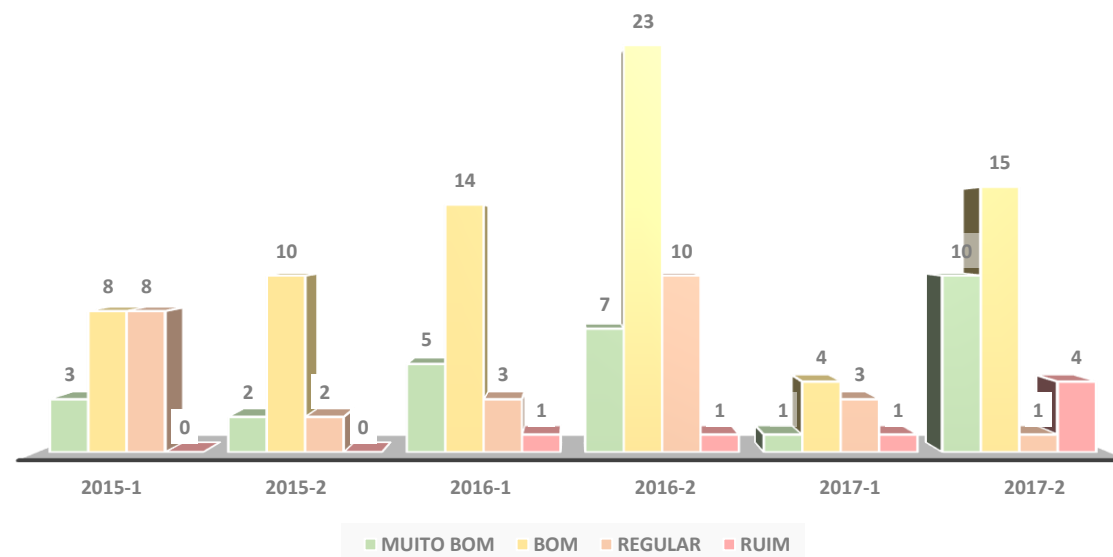
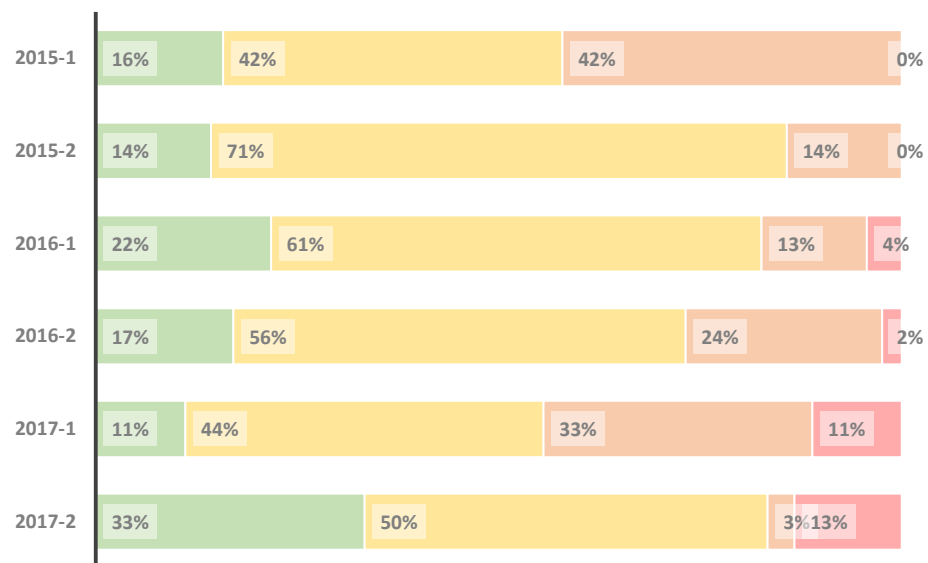
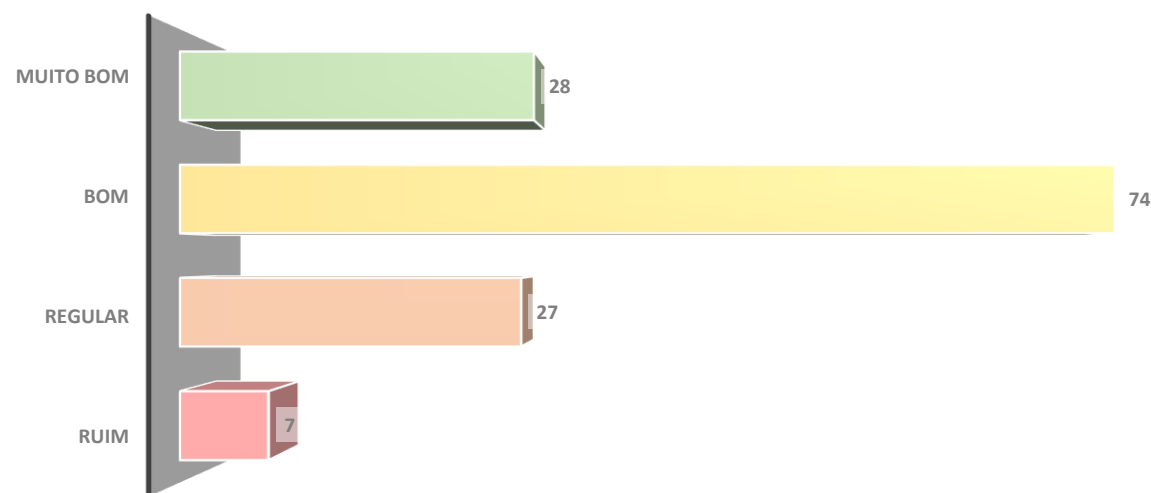
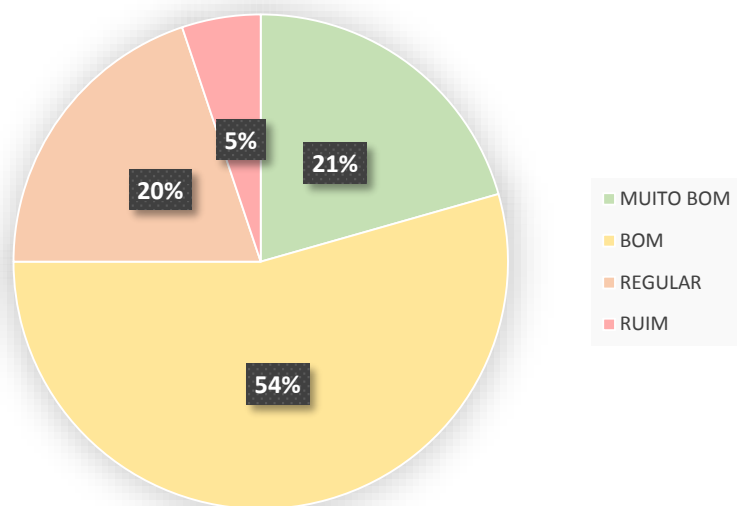


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



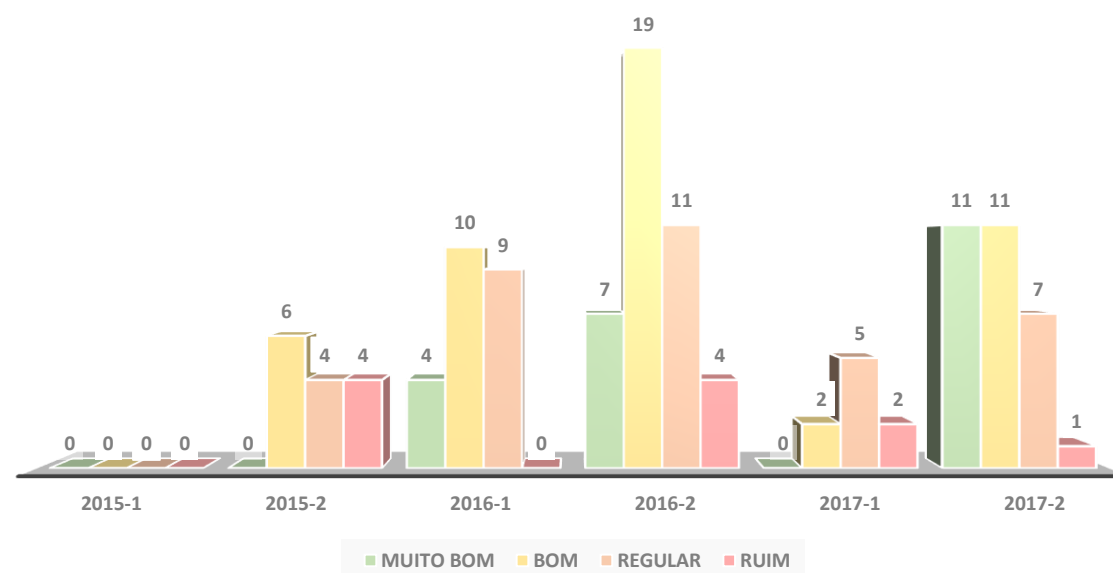
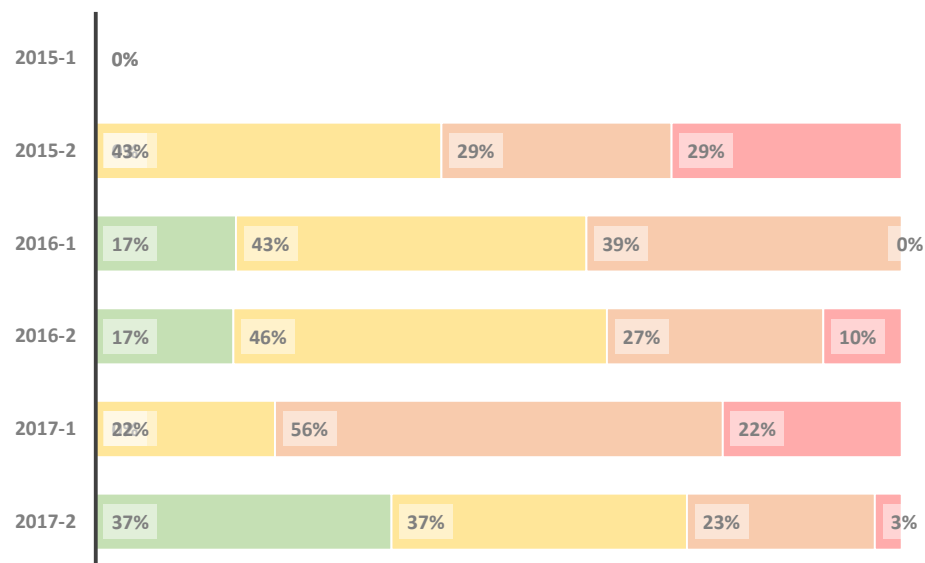
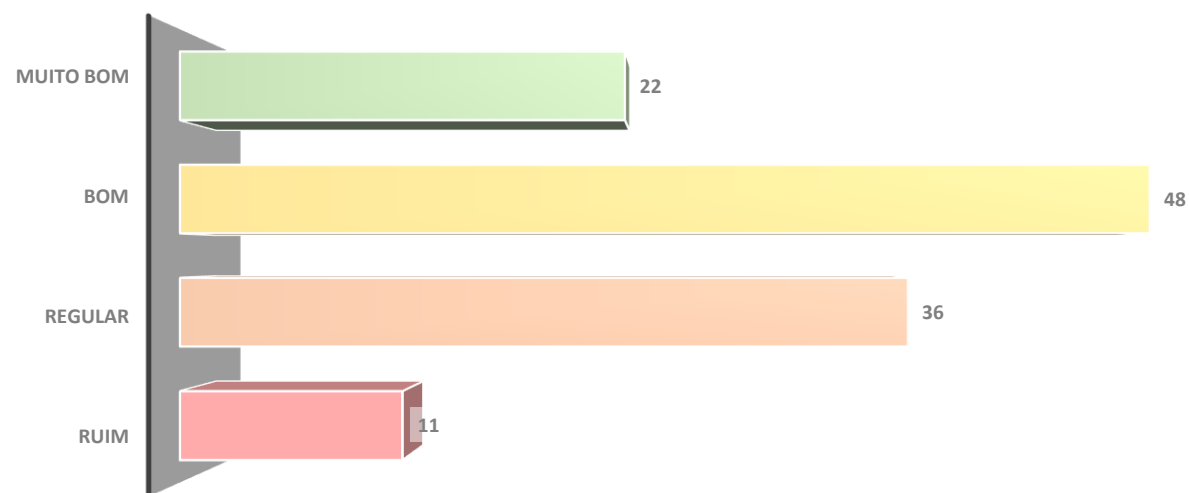
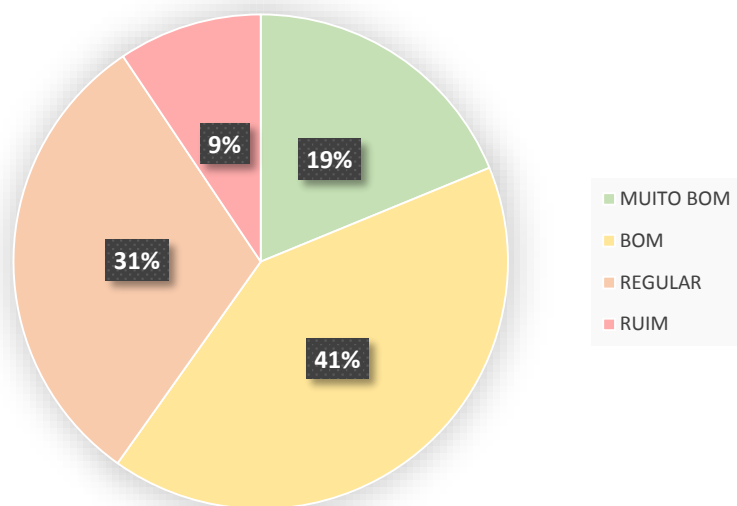


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



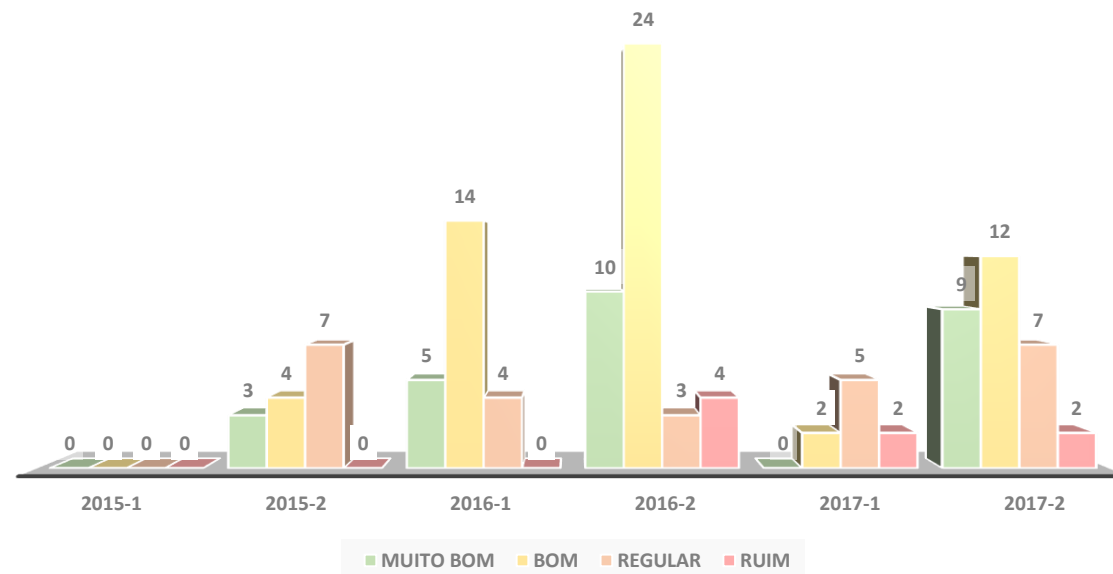
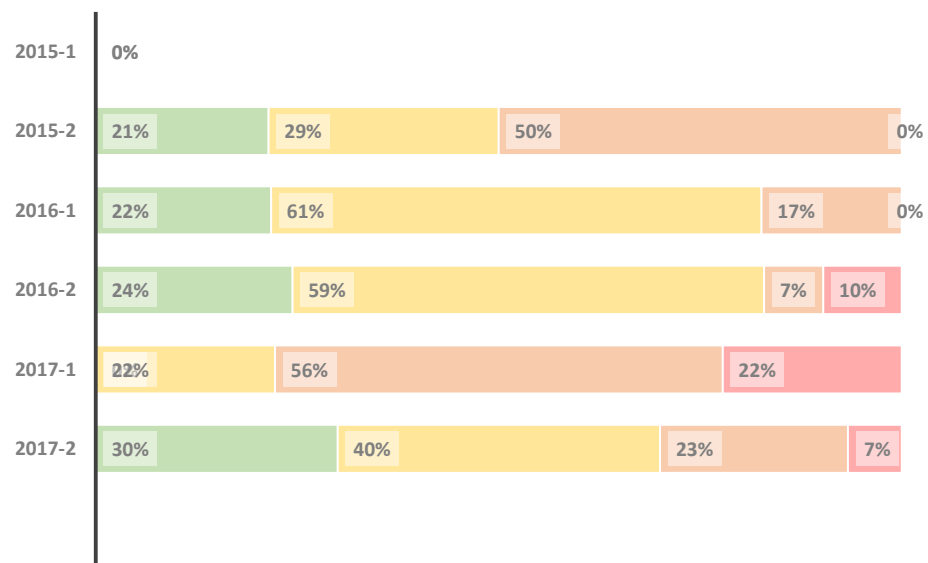
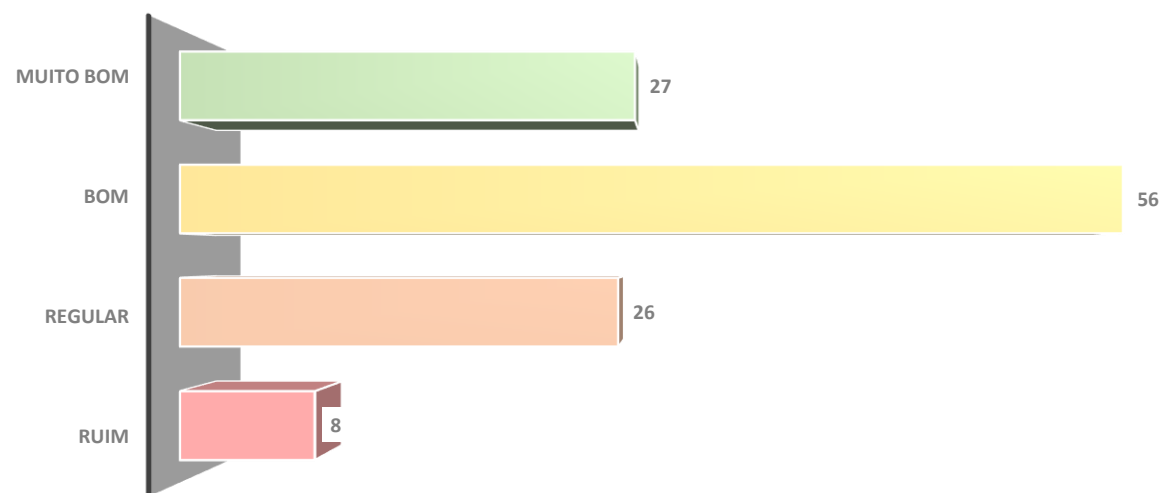
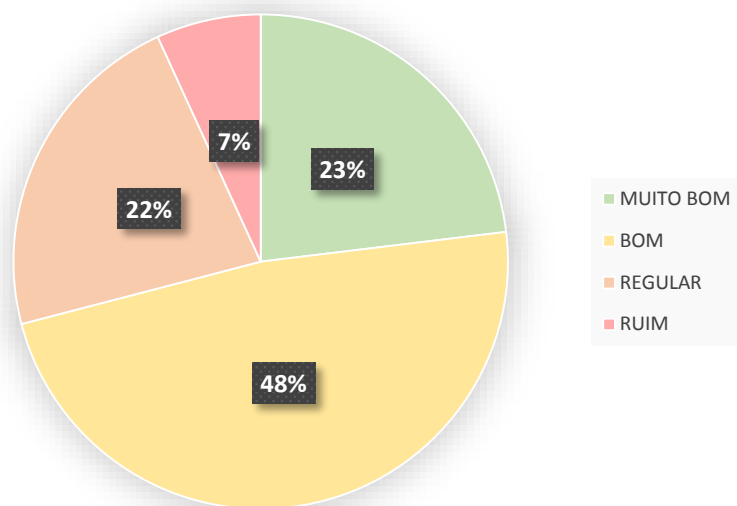


SALAS DE AULA : limpeza e ventilação.



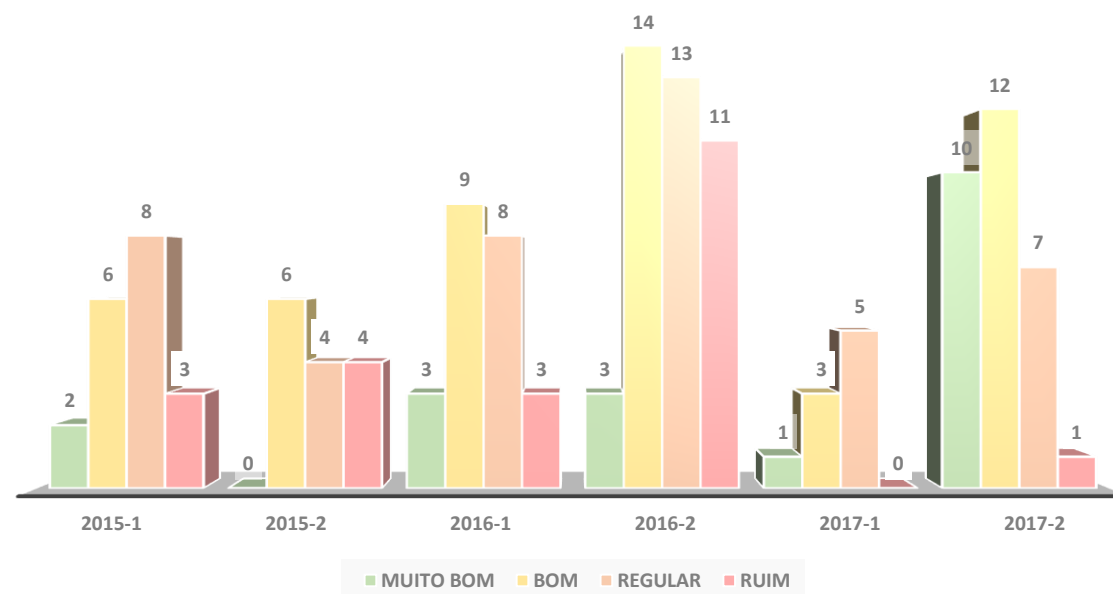
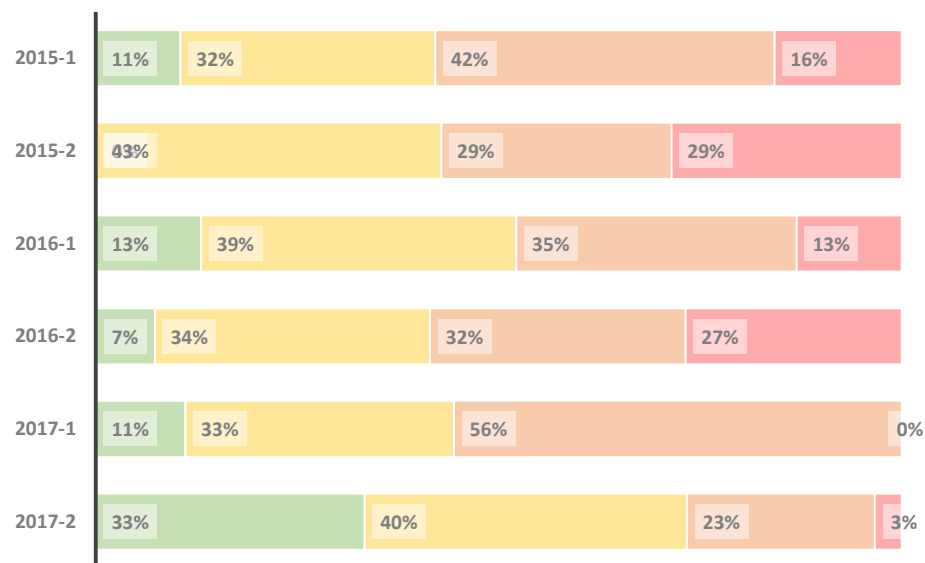
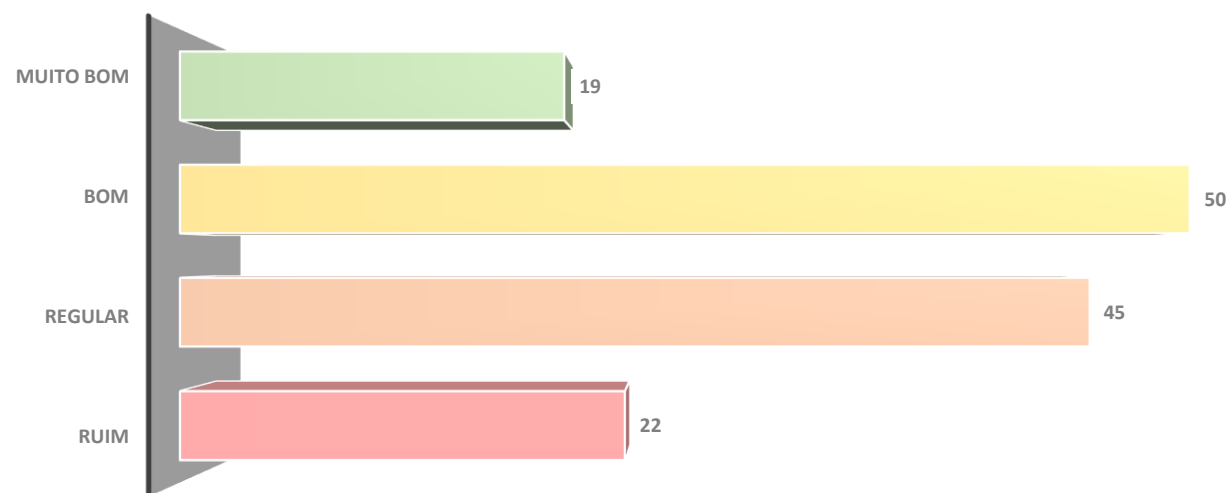
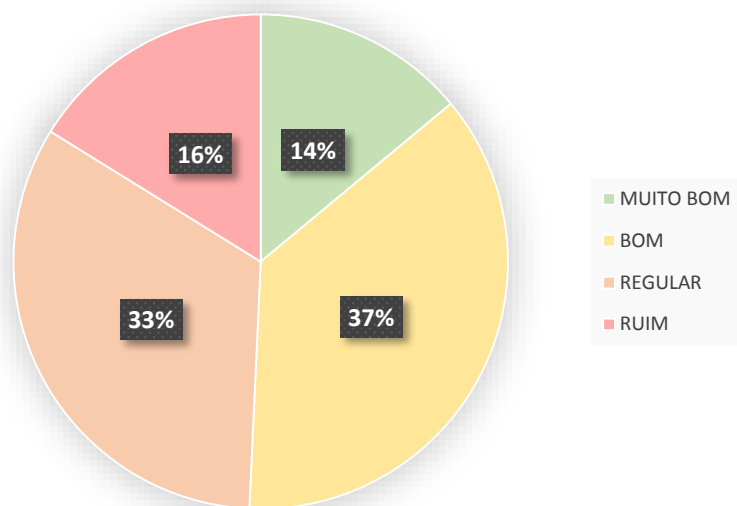


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



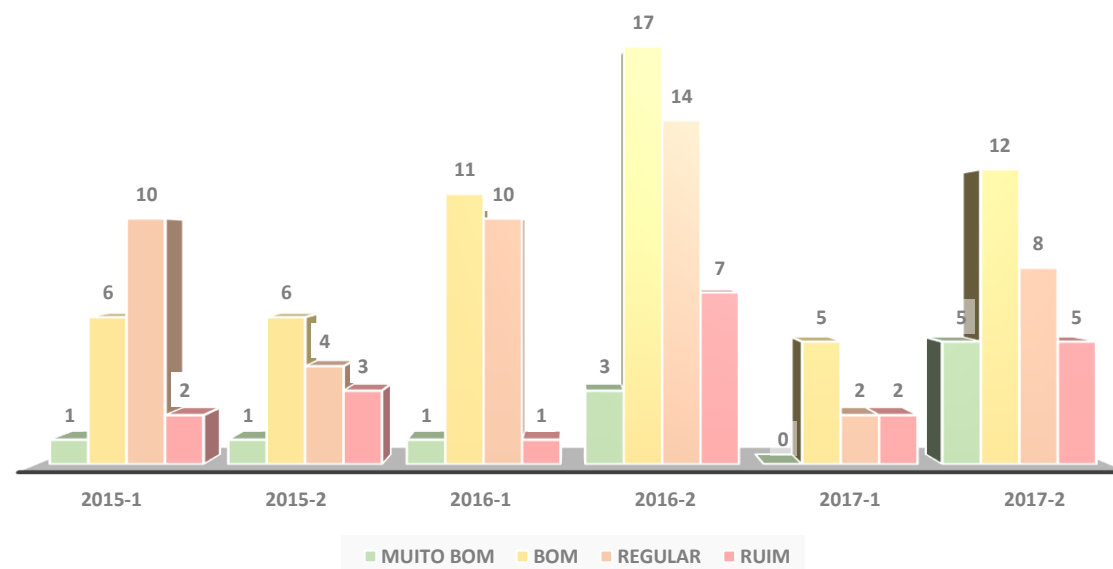
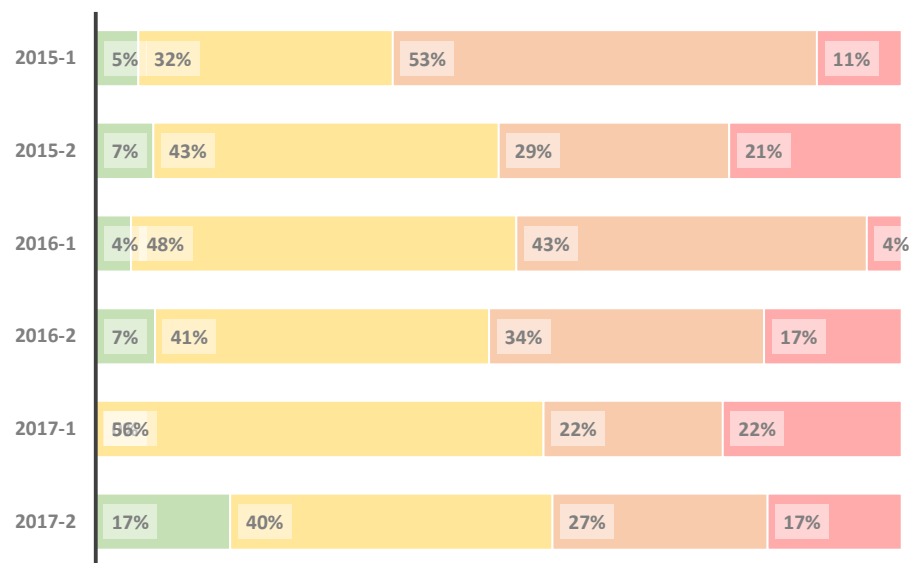
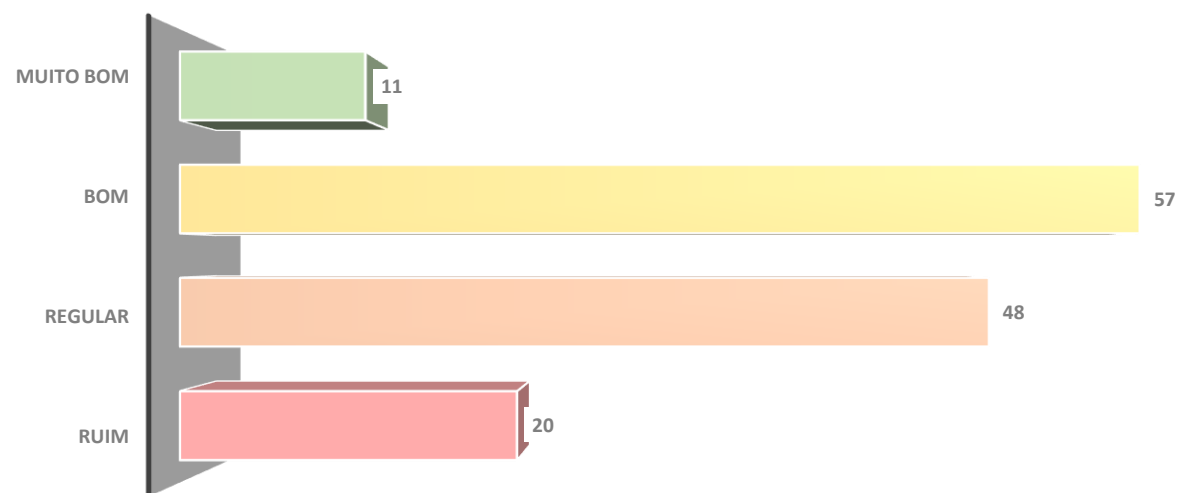
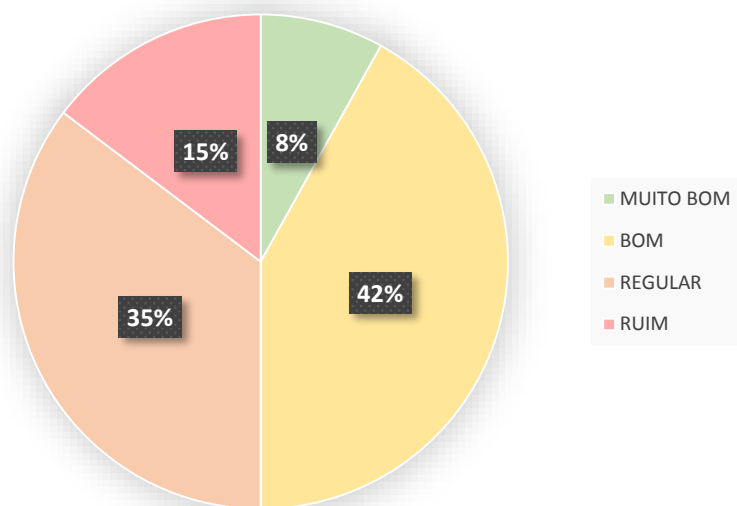


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



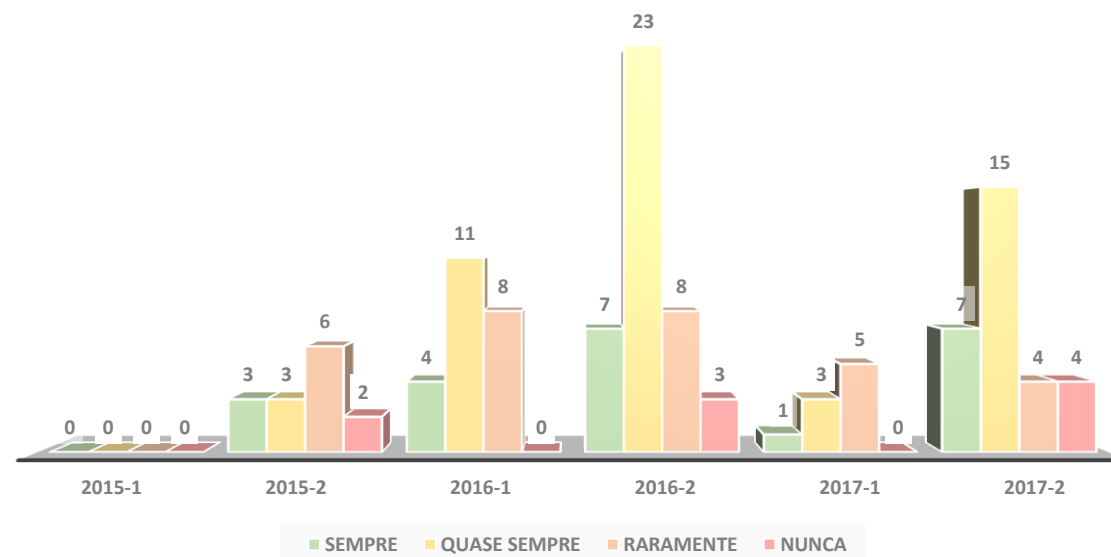
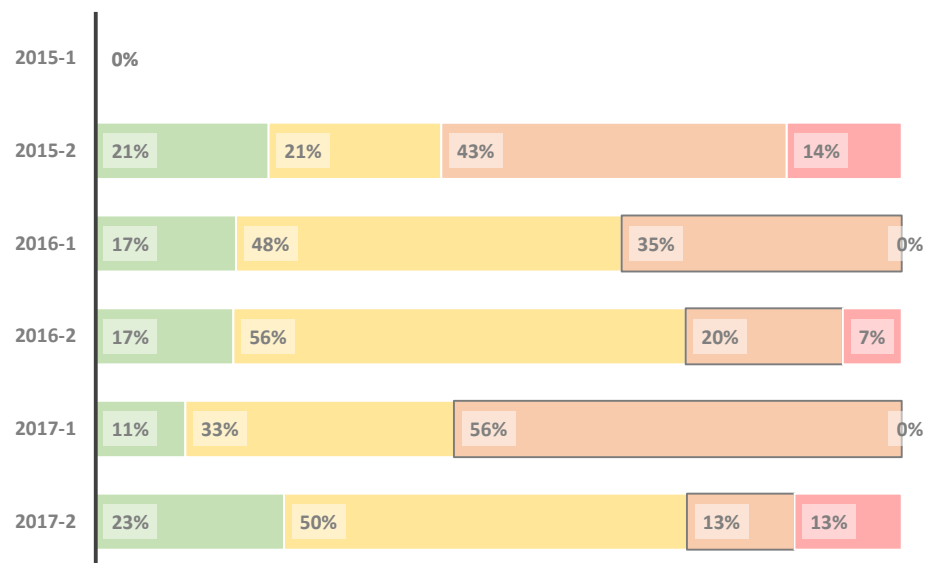
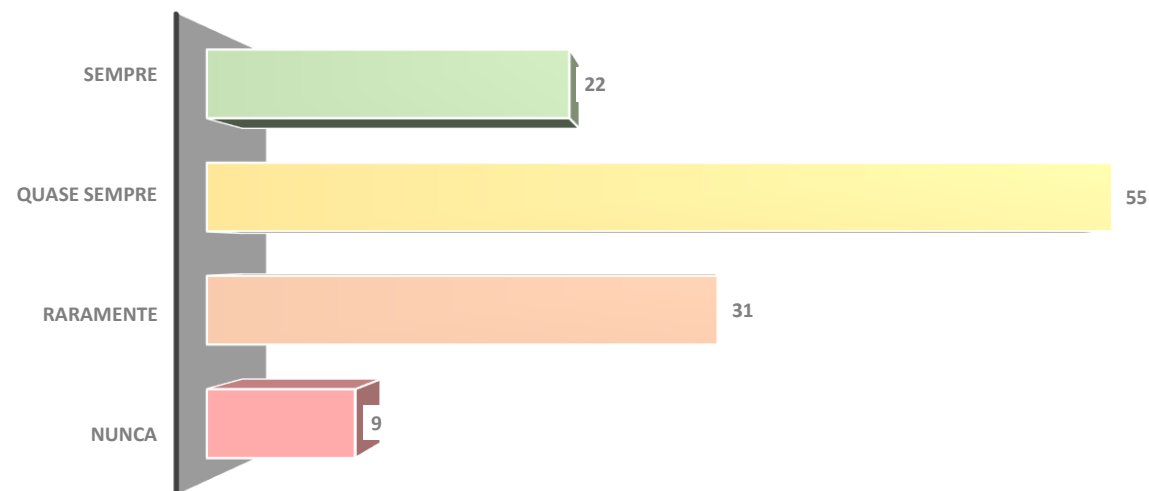
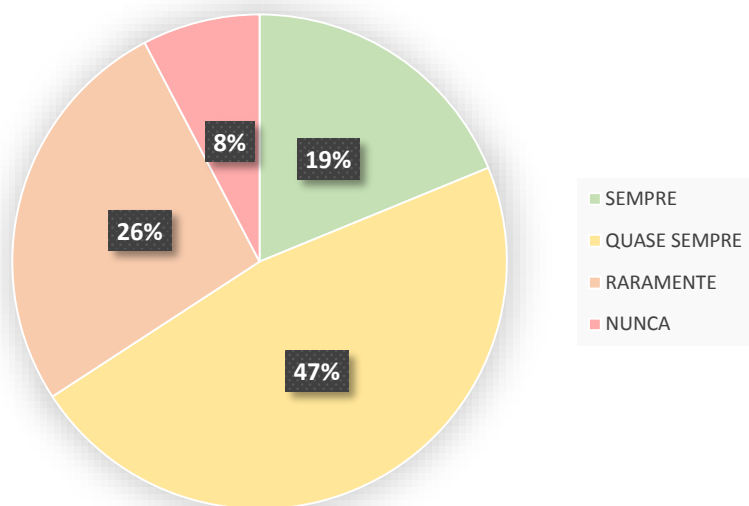


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



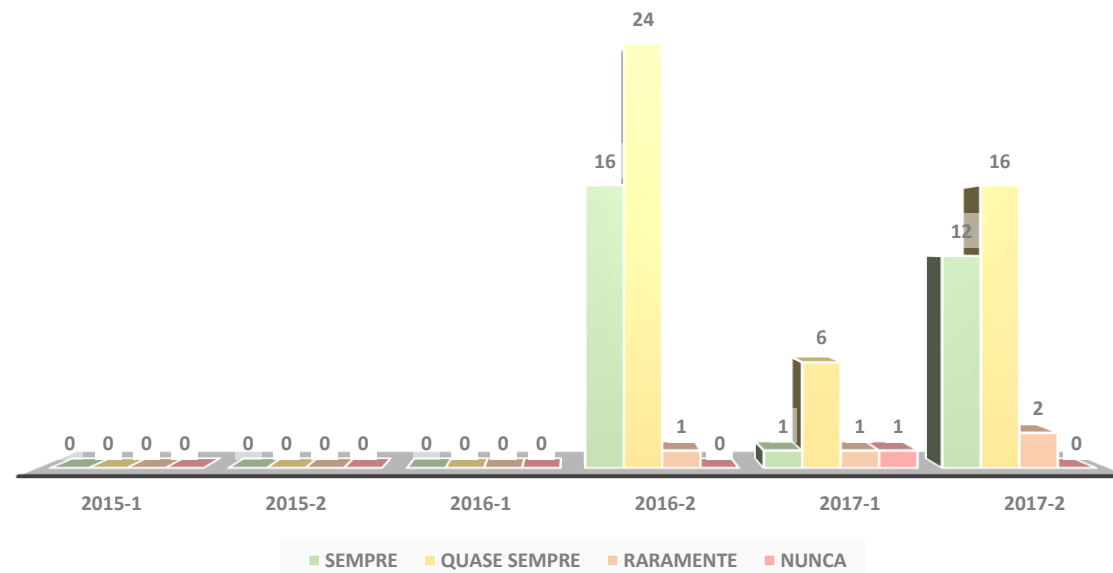
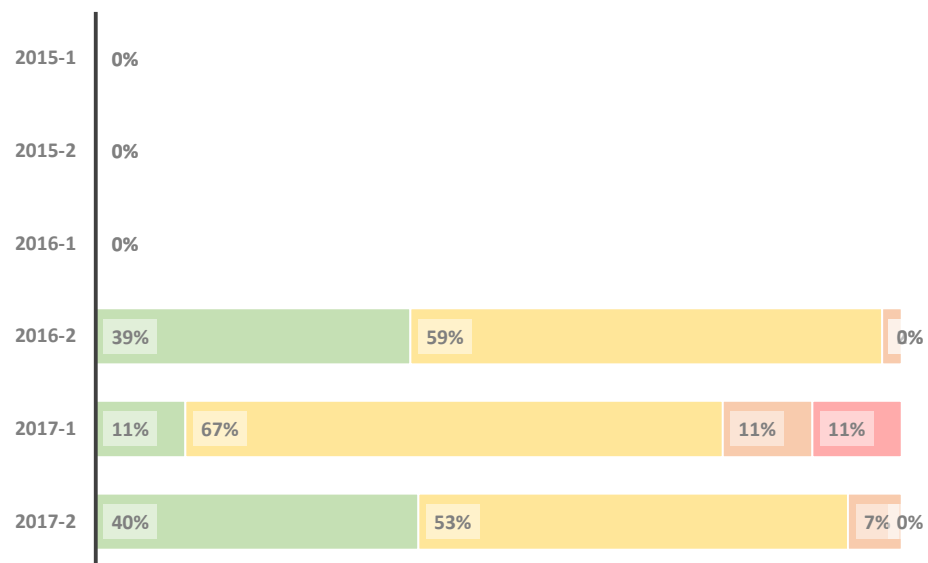
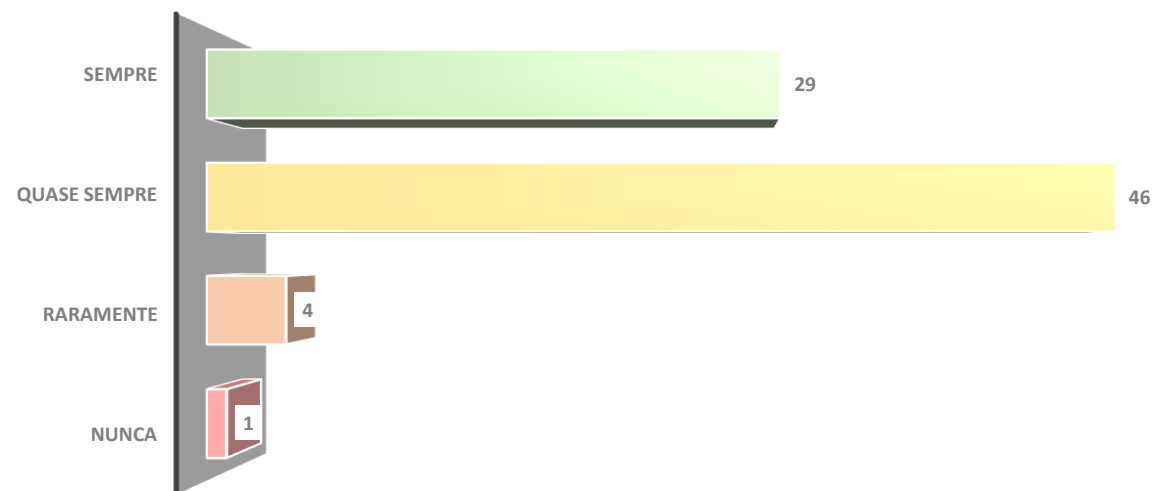
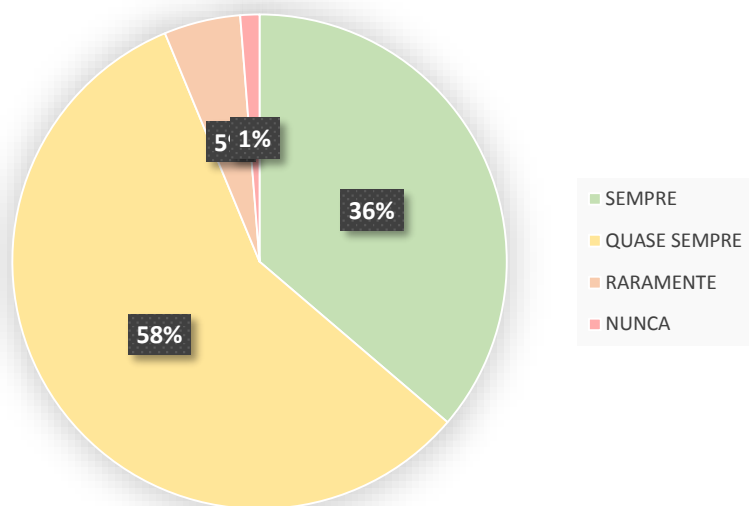


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



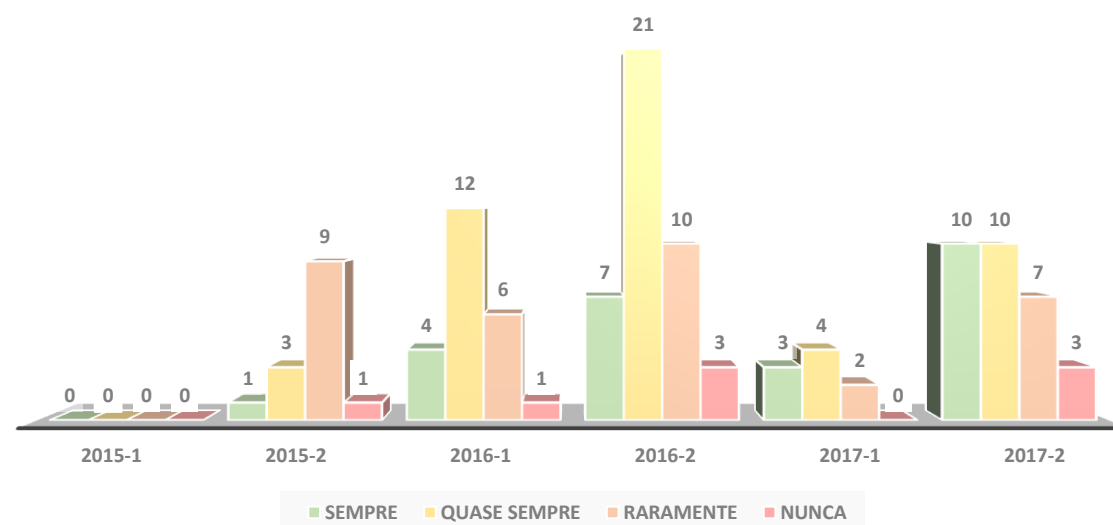
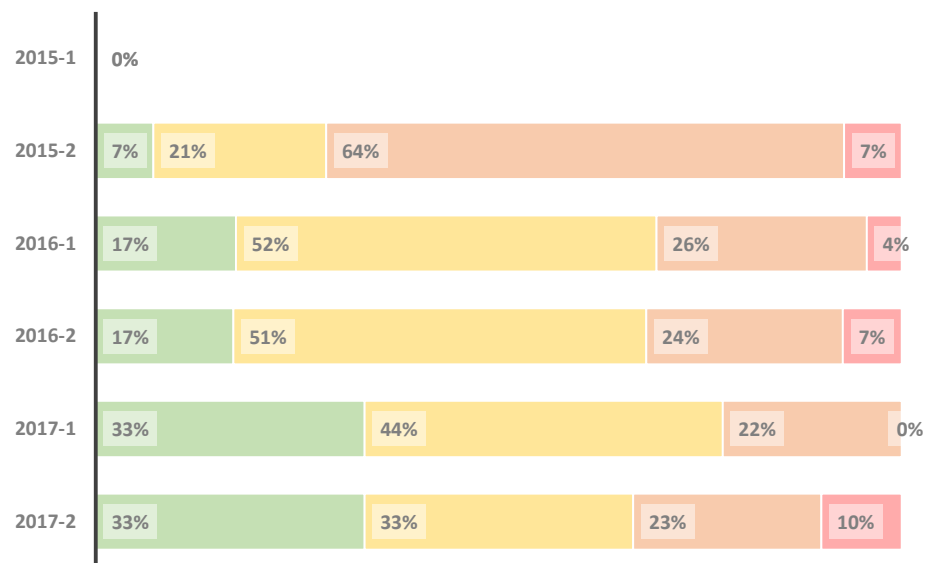
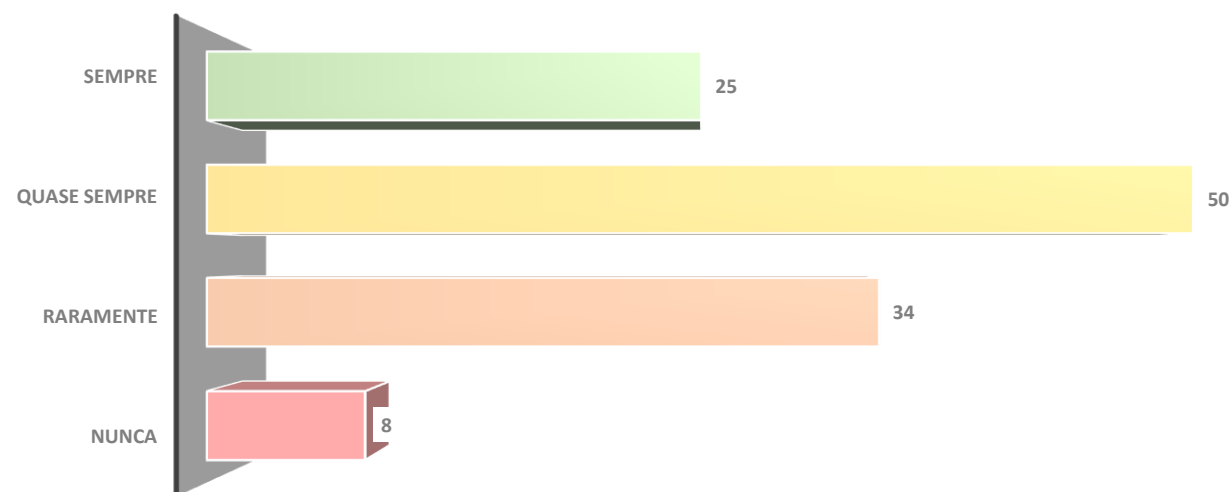
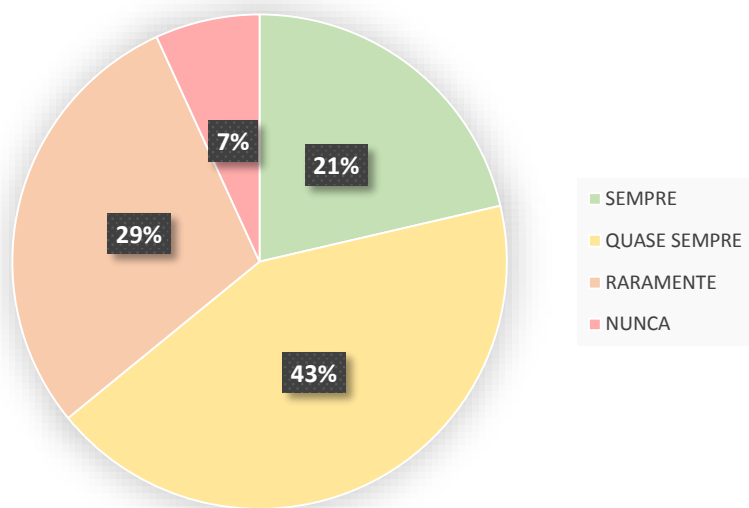


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



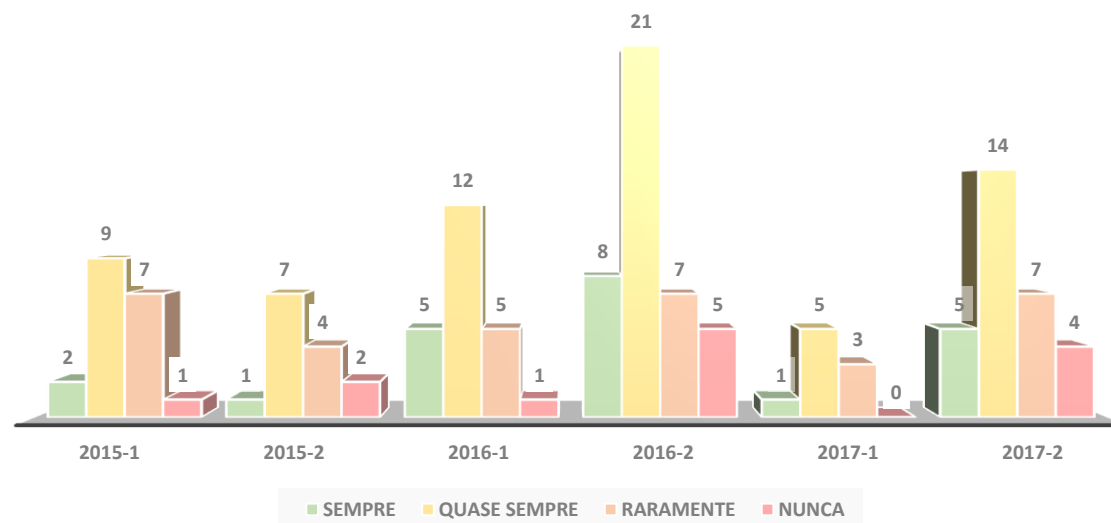
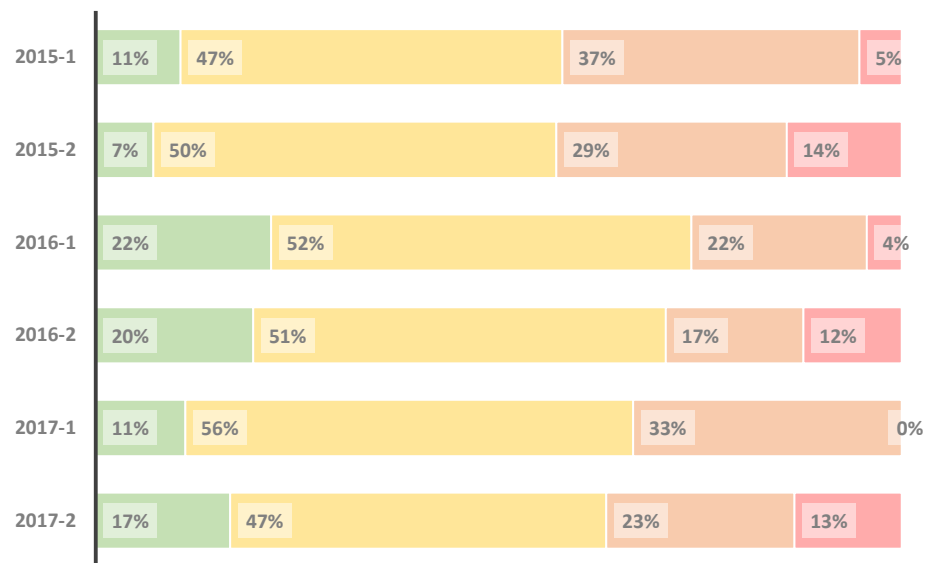
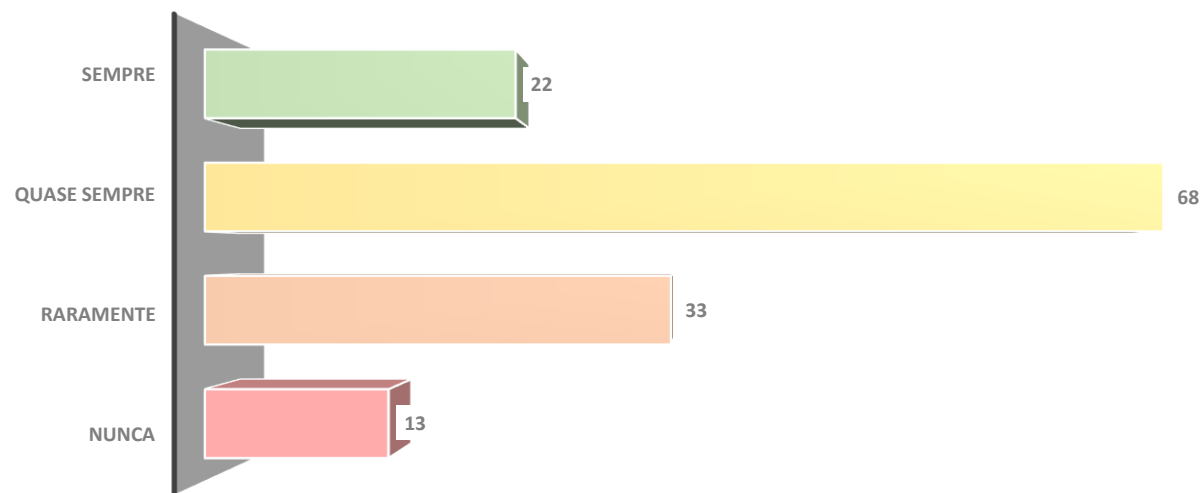
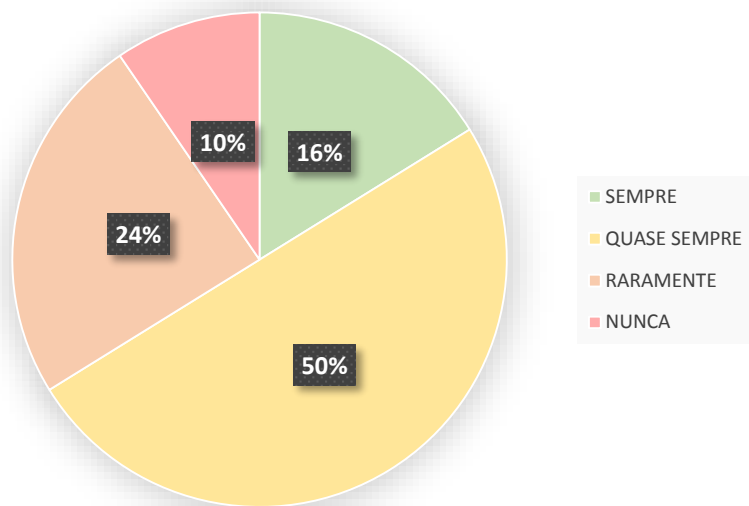


O COORDENADOR: é acessível ao aluno?



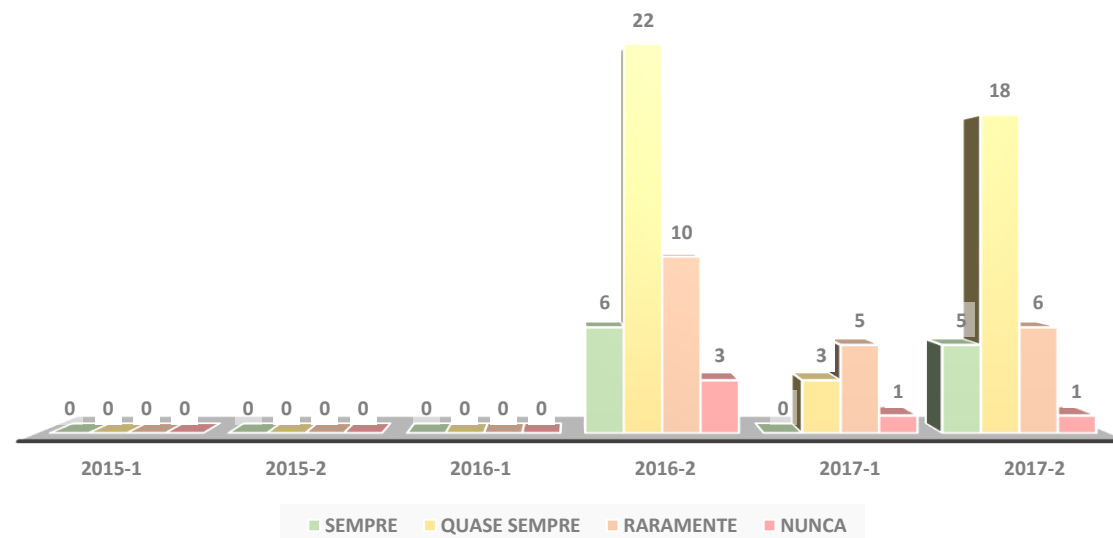
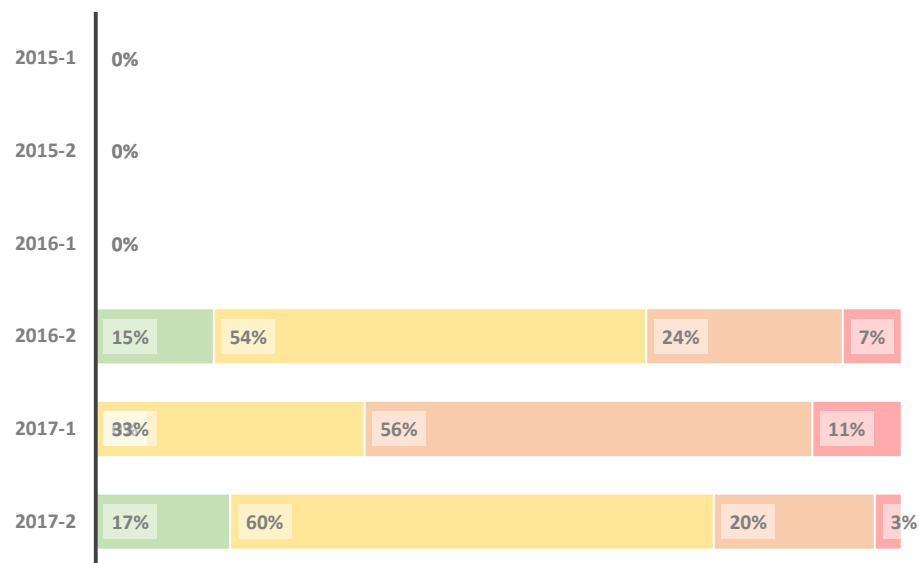
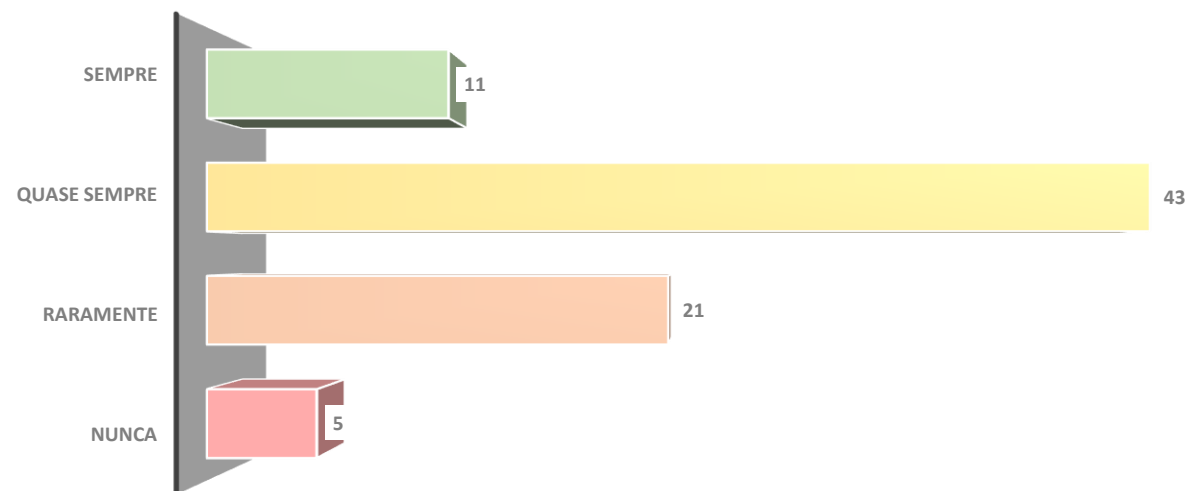
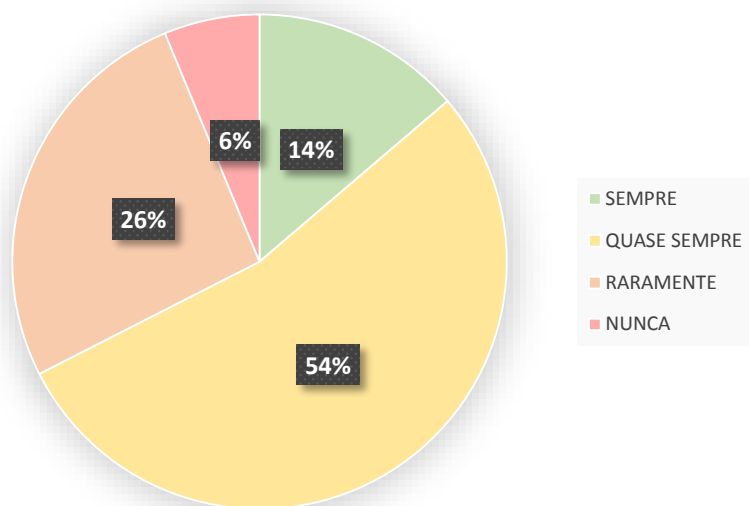


O COORDENADOR: é acessível ao aluno?



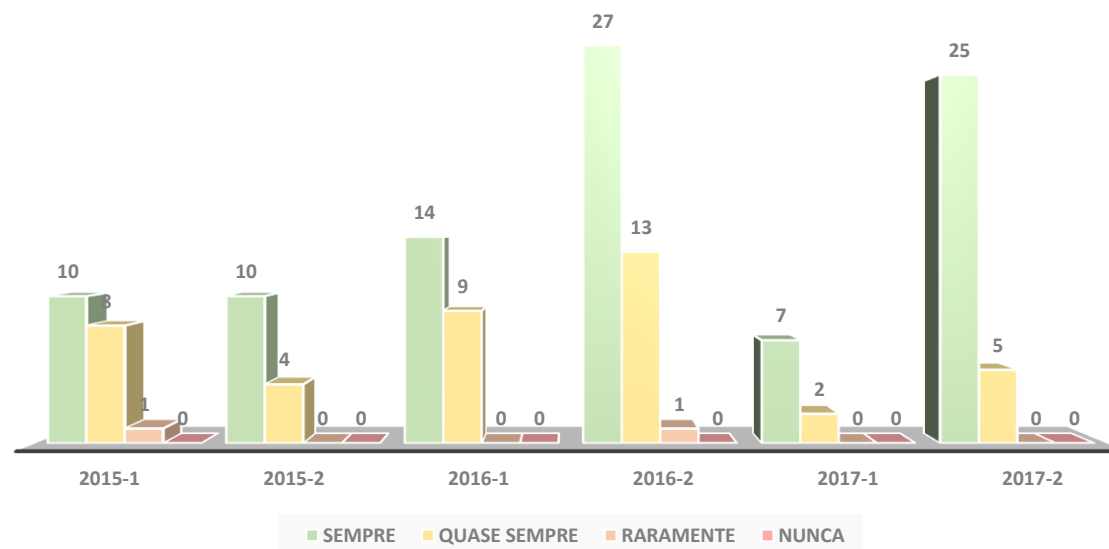
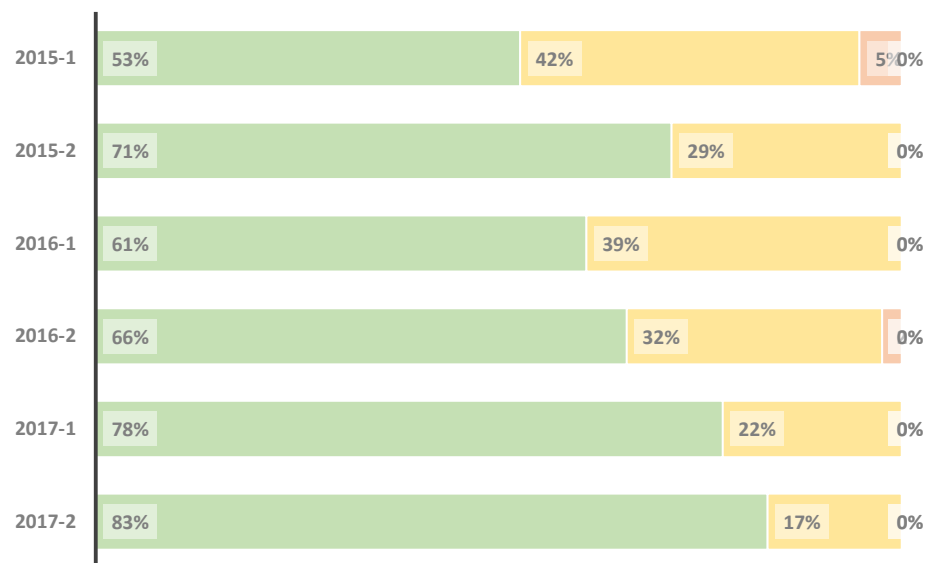
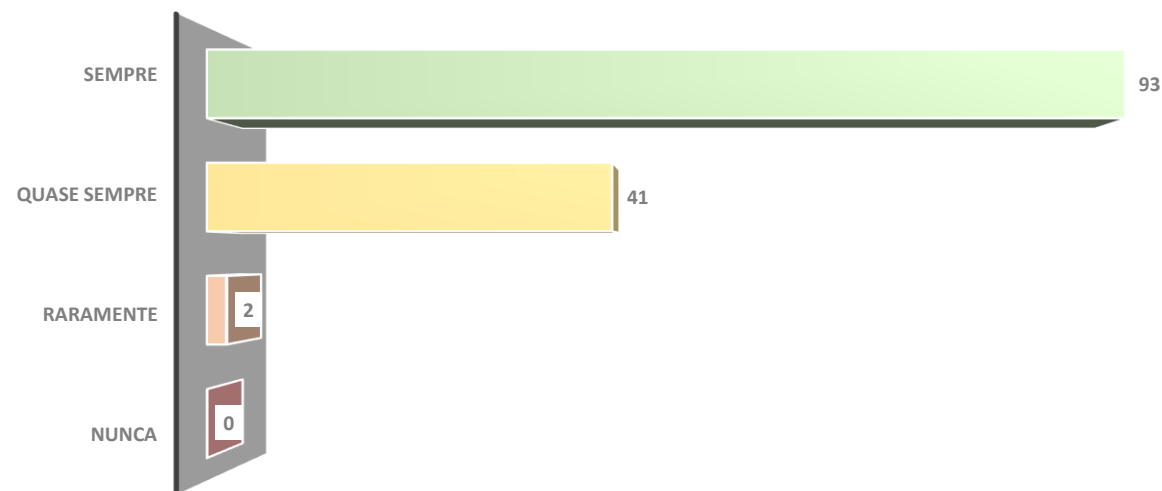
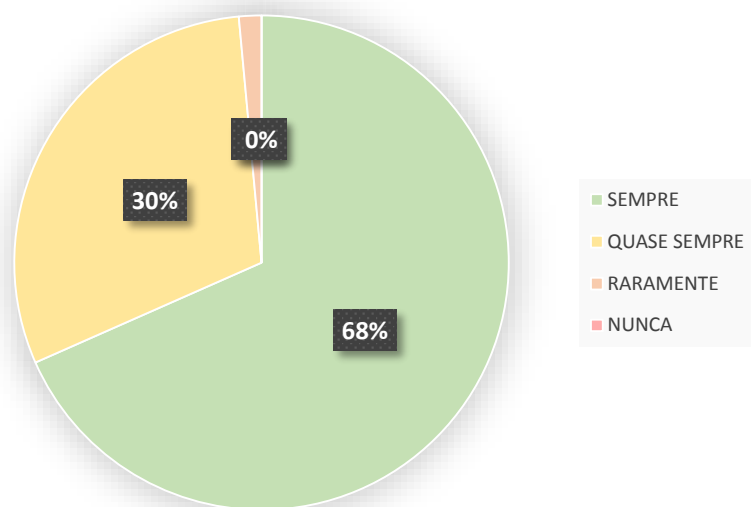


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



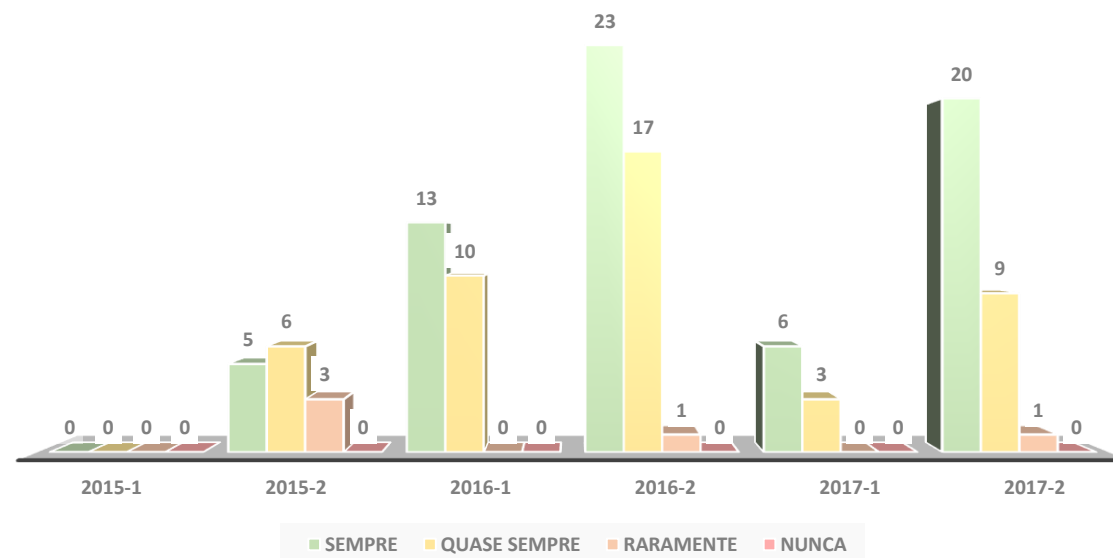
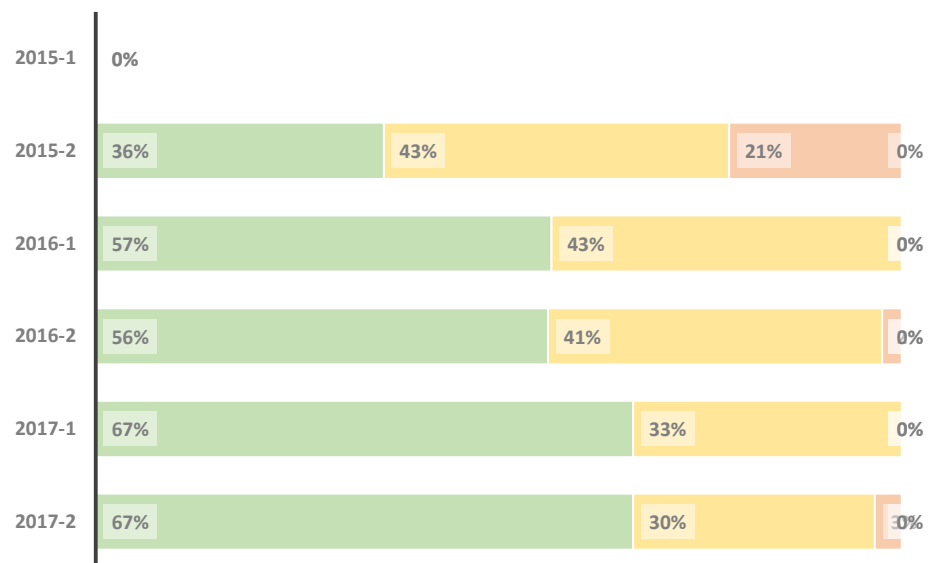
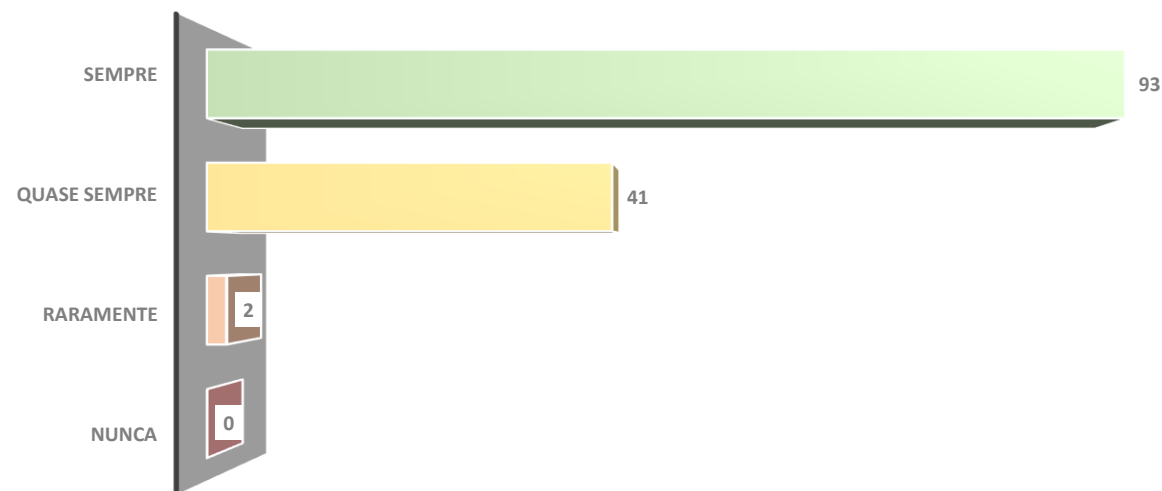
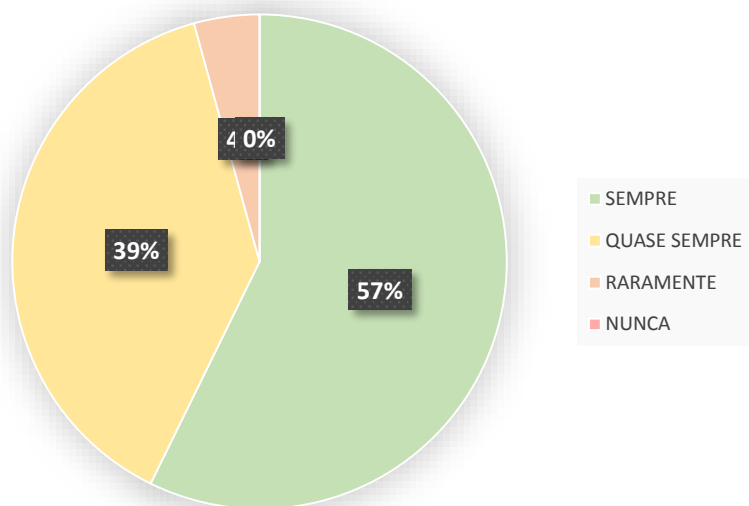


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



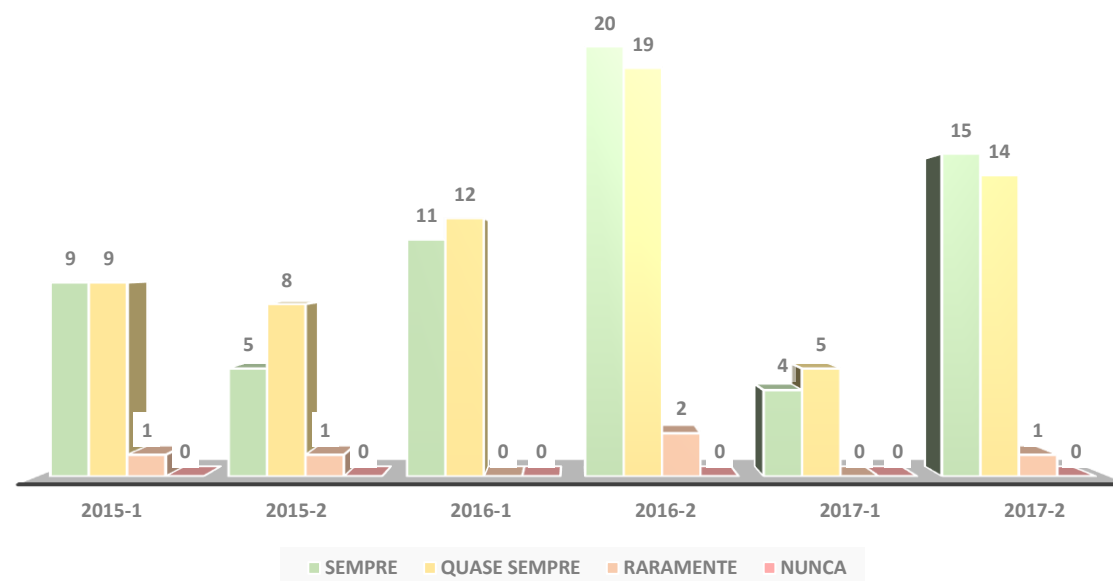
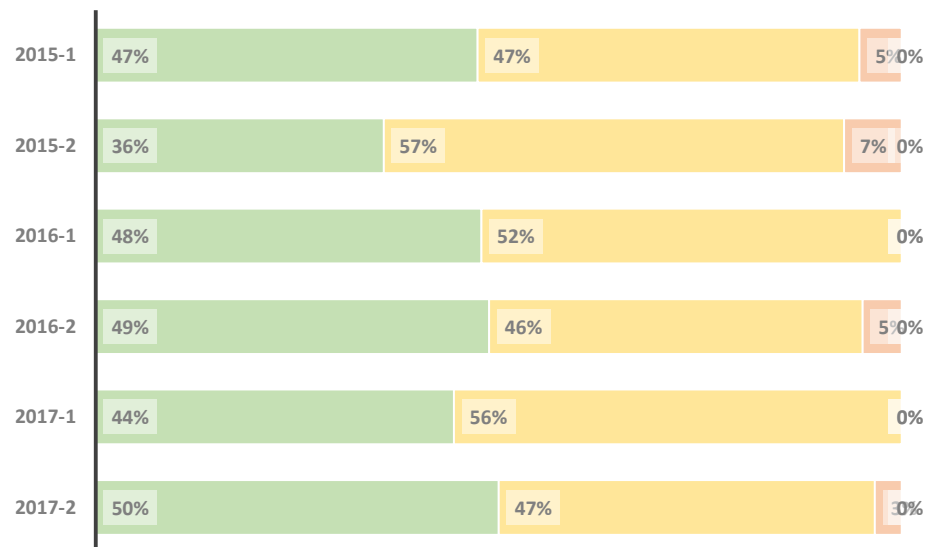
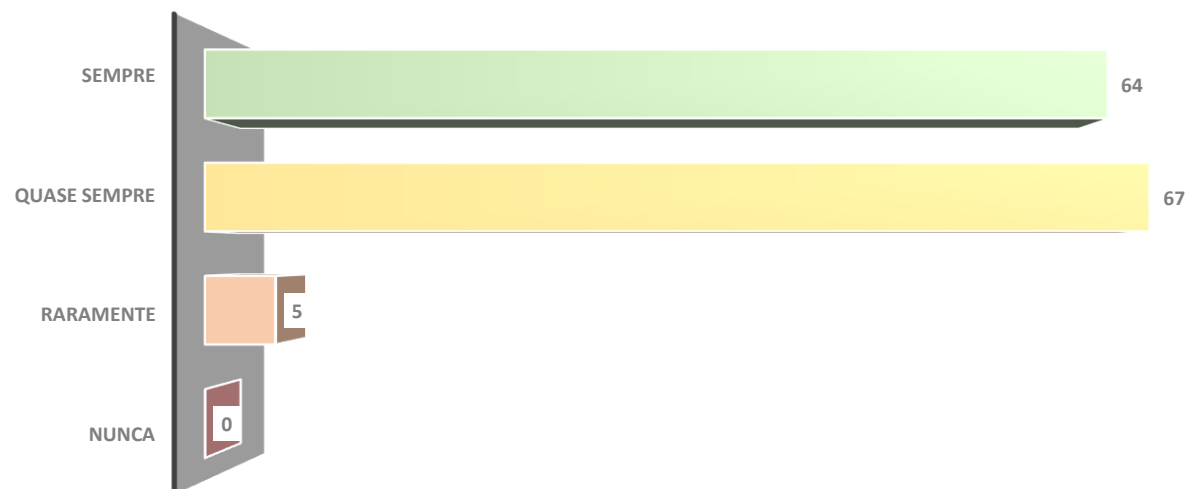
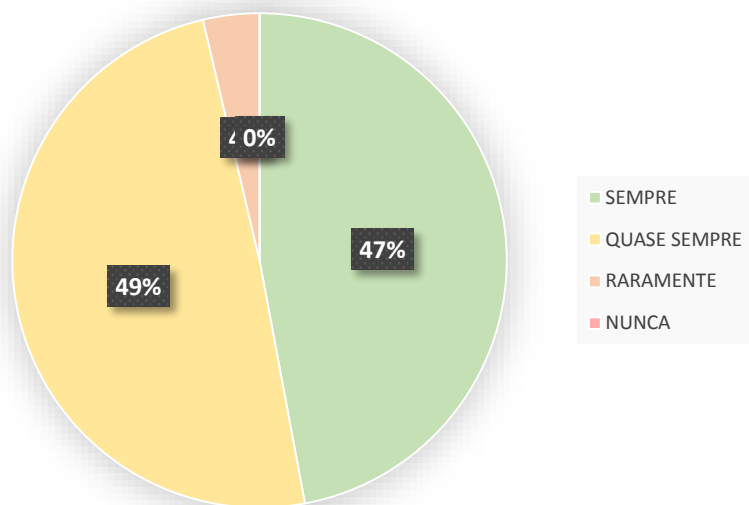


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



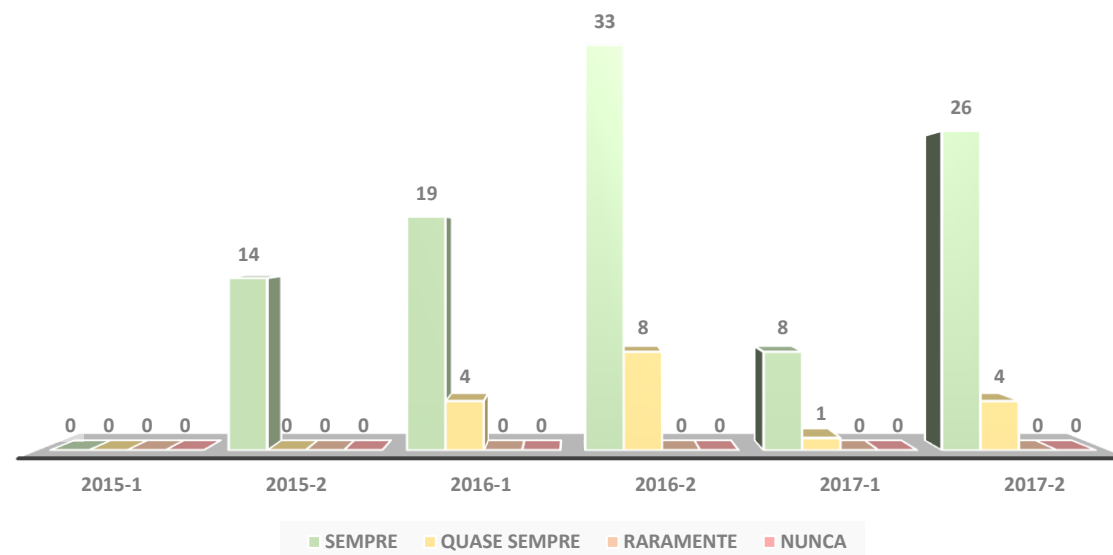
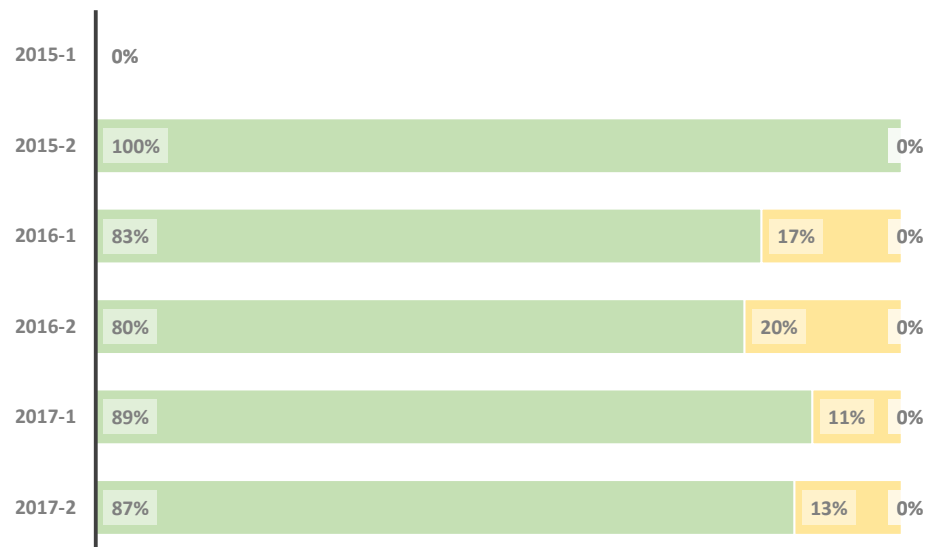
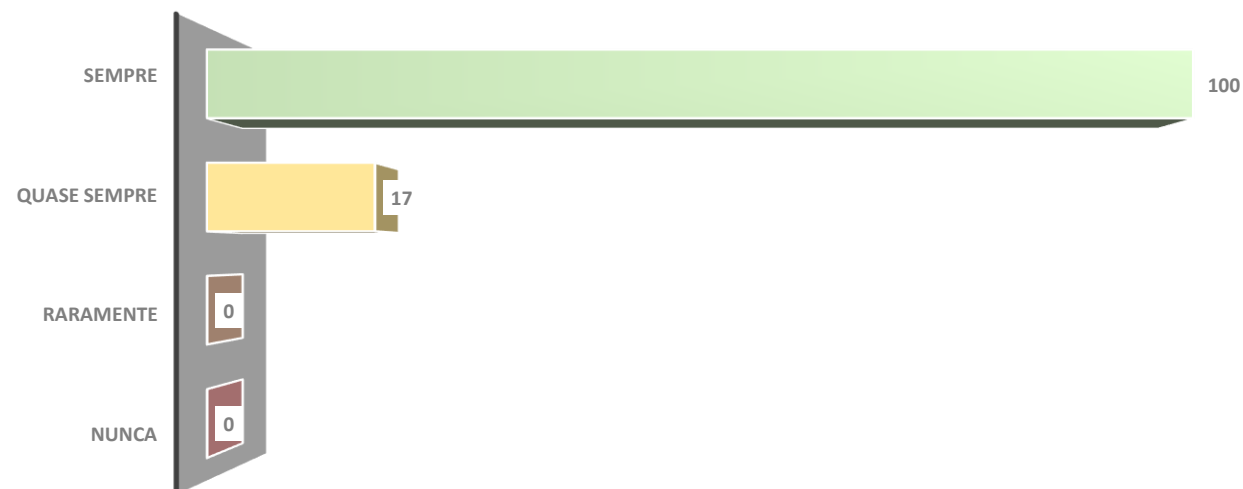
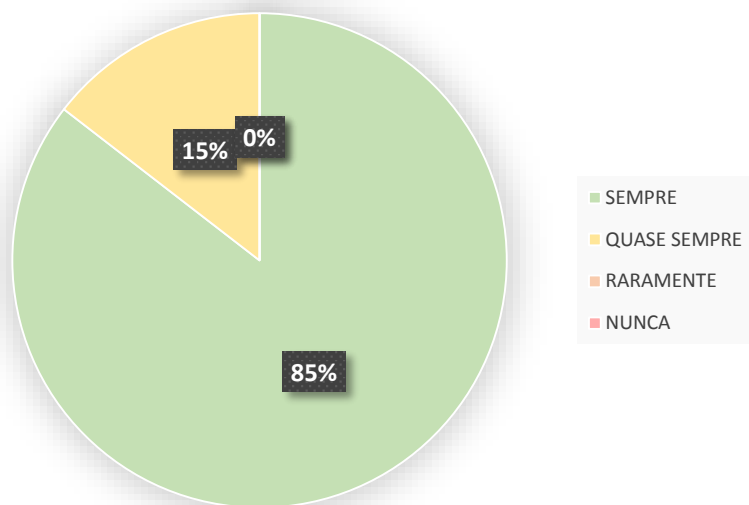


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



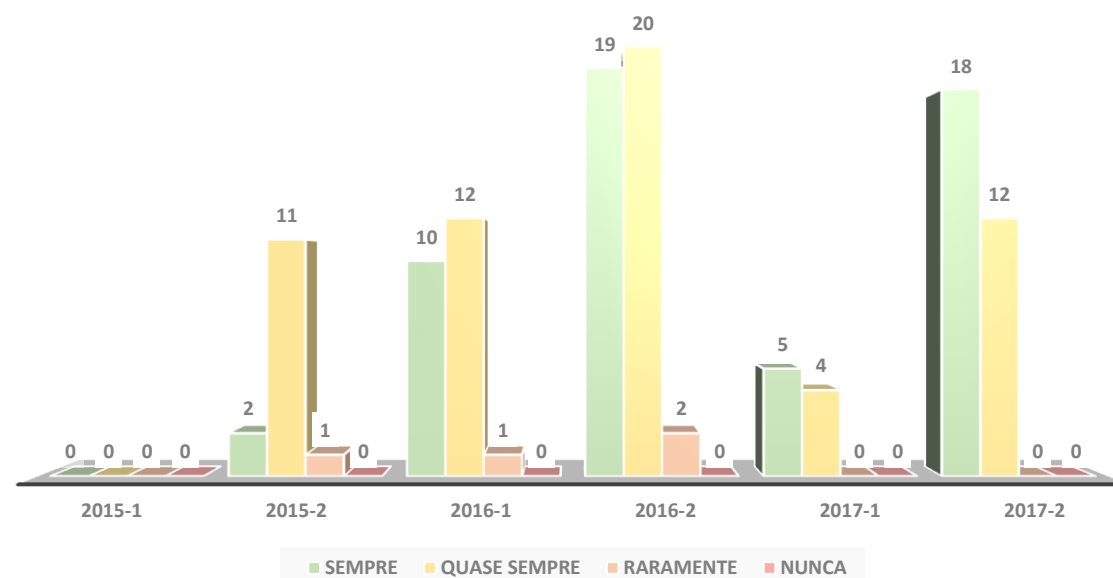
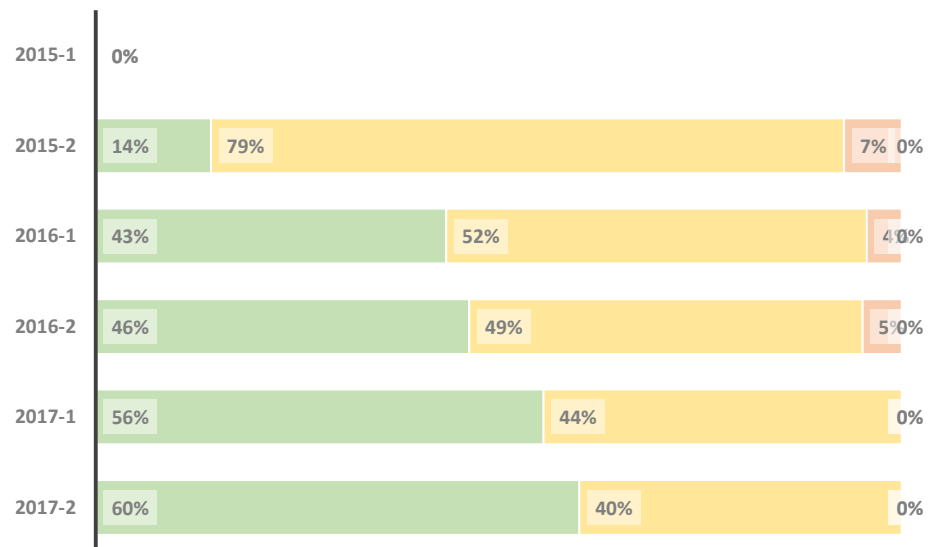
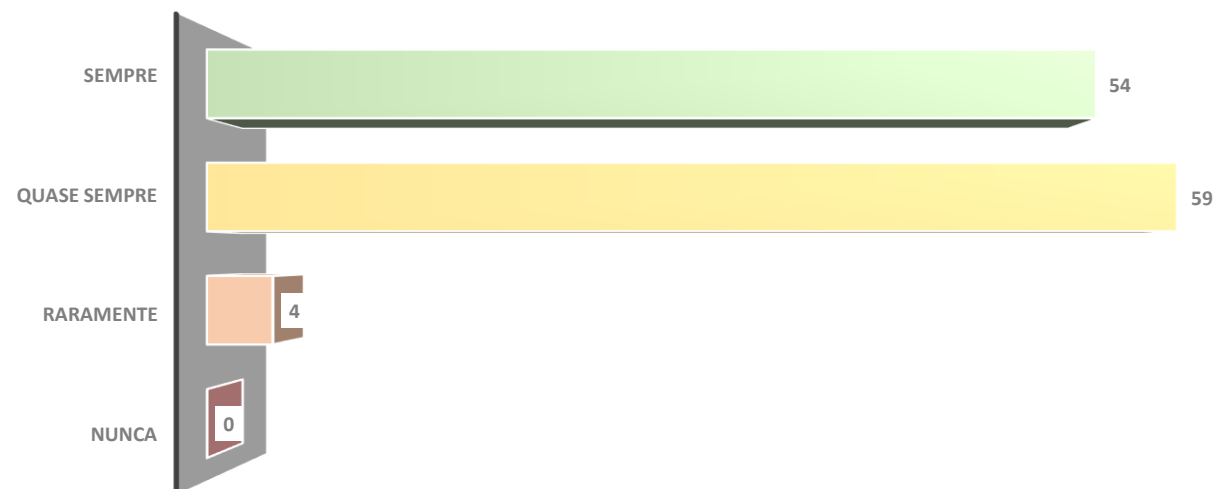
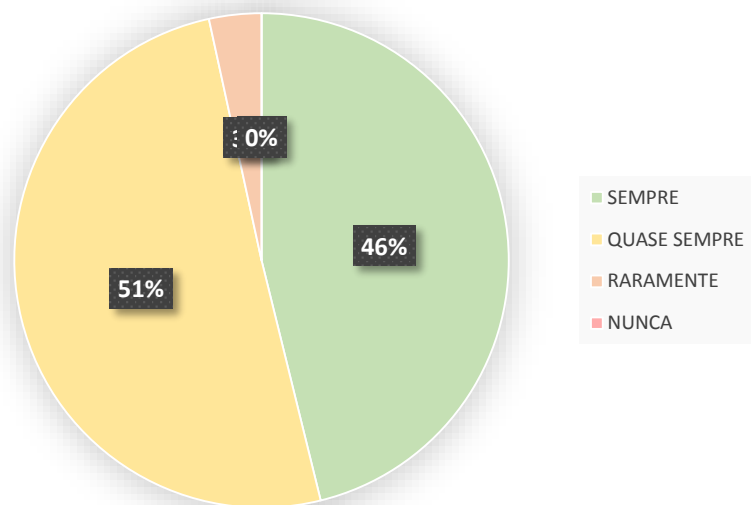


OS PROFESSORES: fazem chamada?



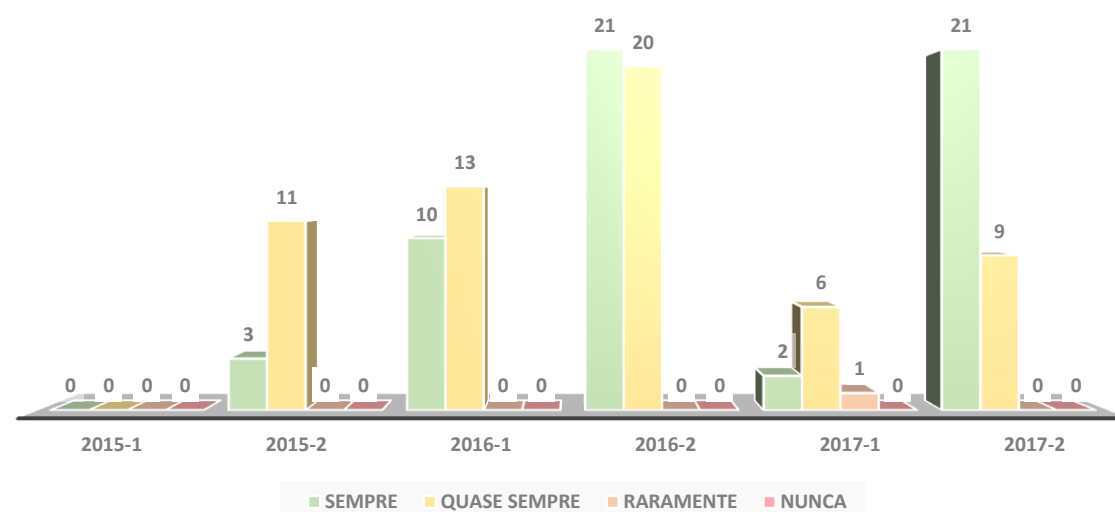
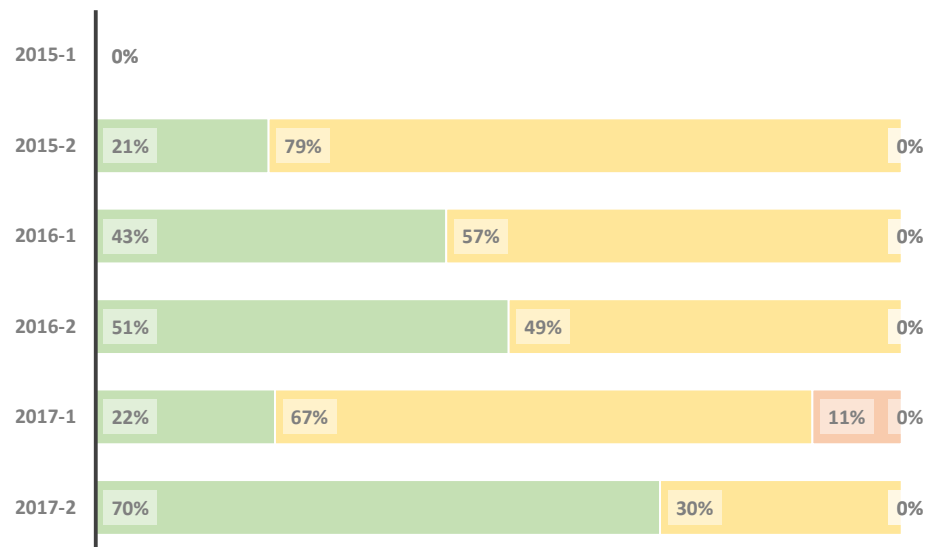
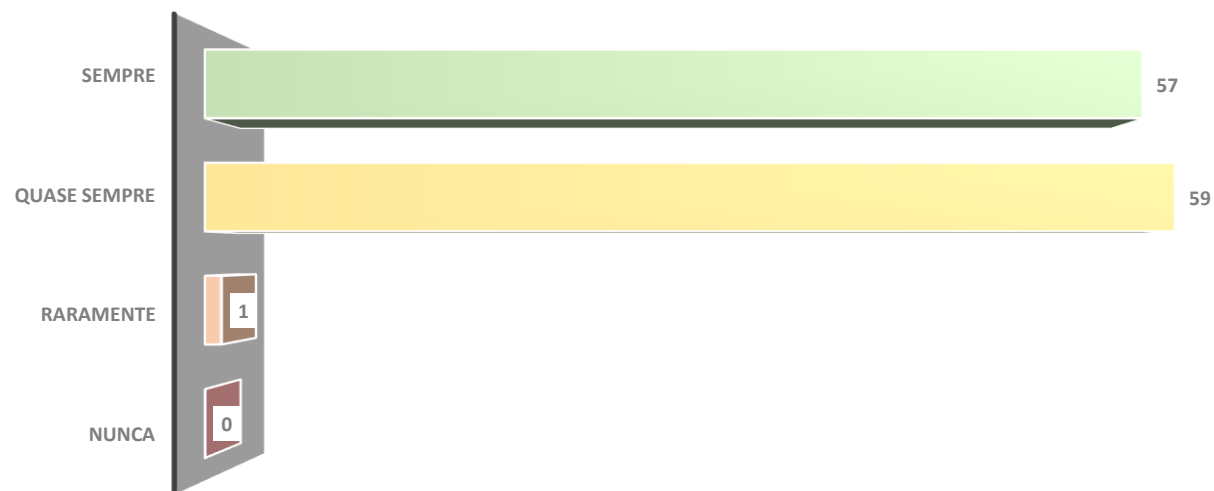
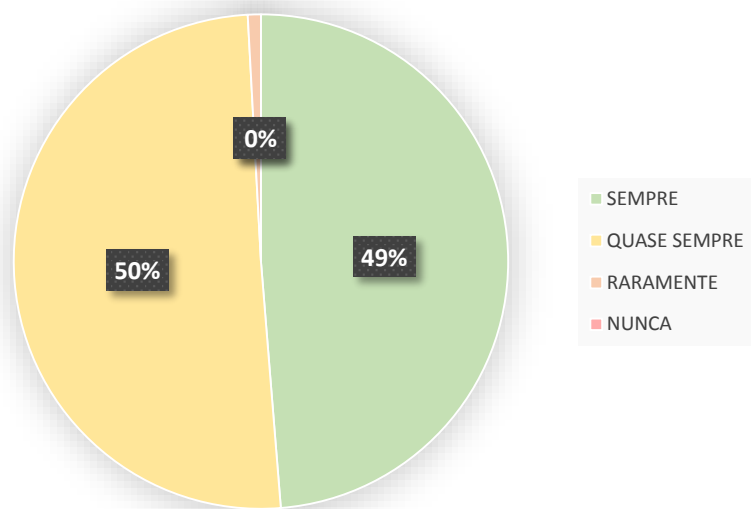


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



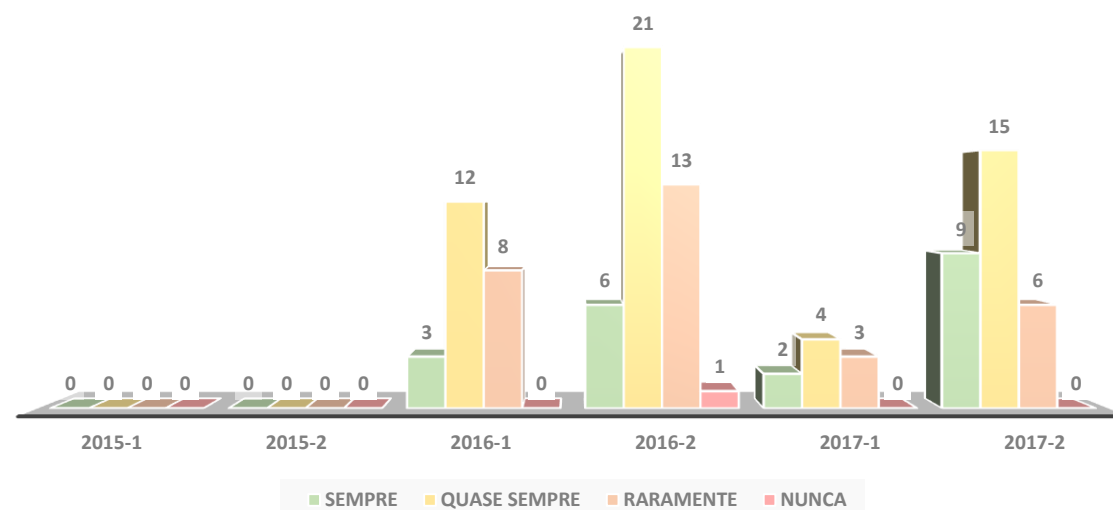
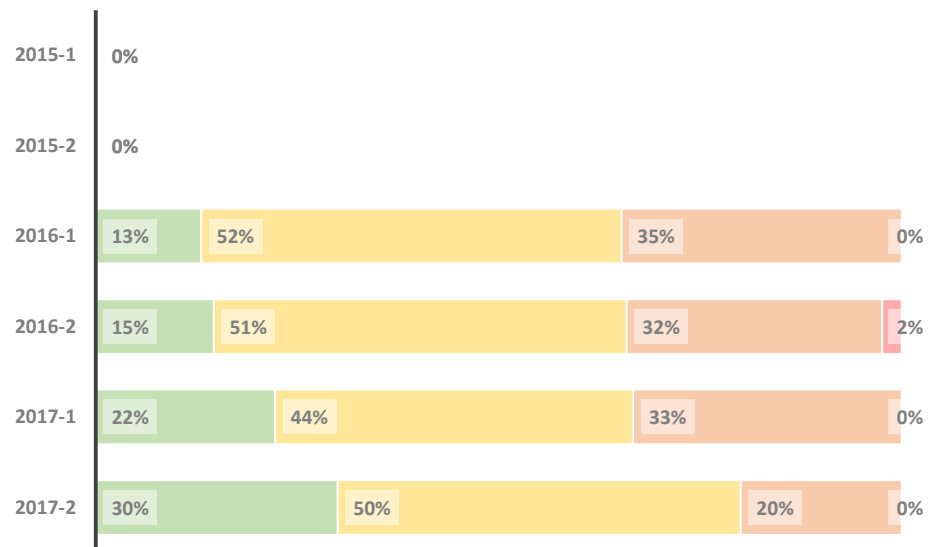
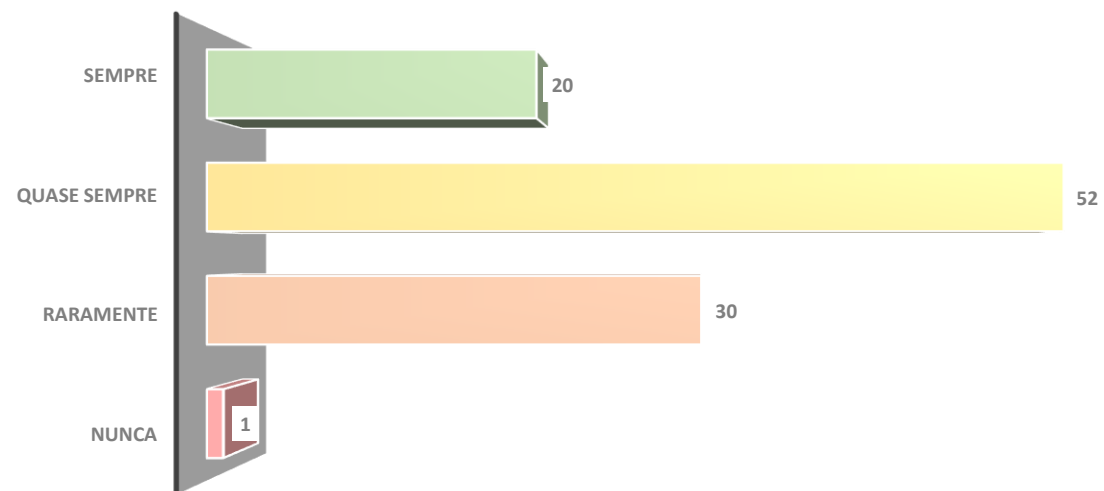
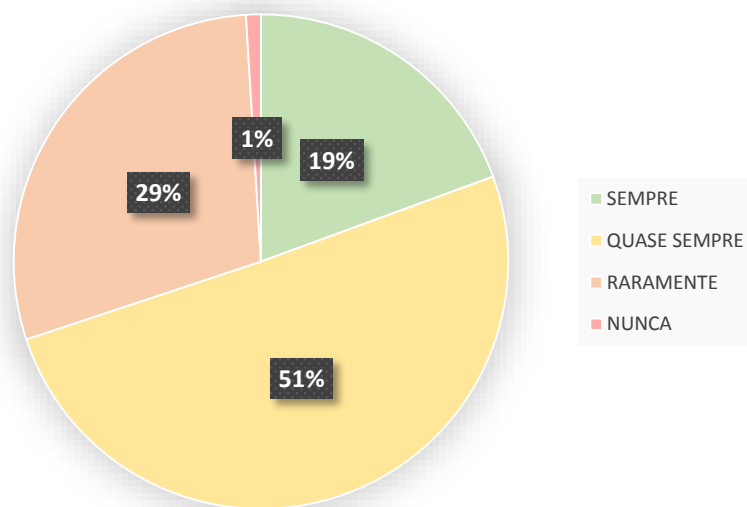


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



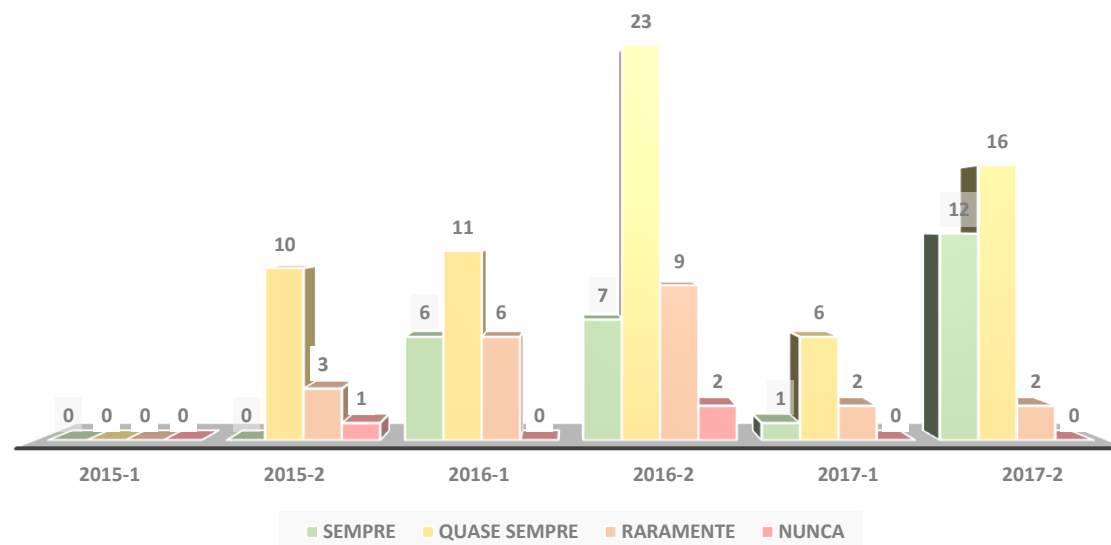
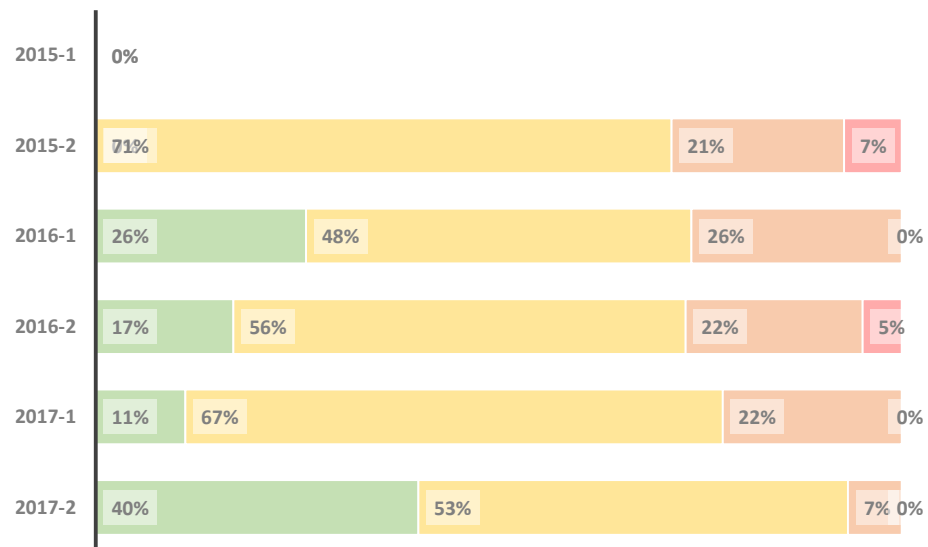
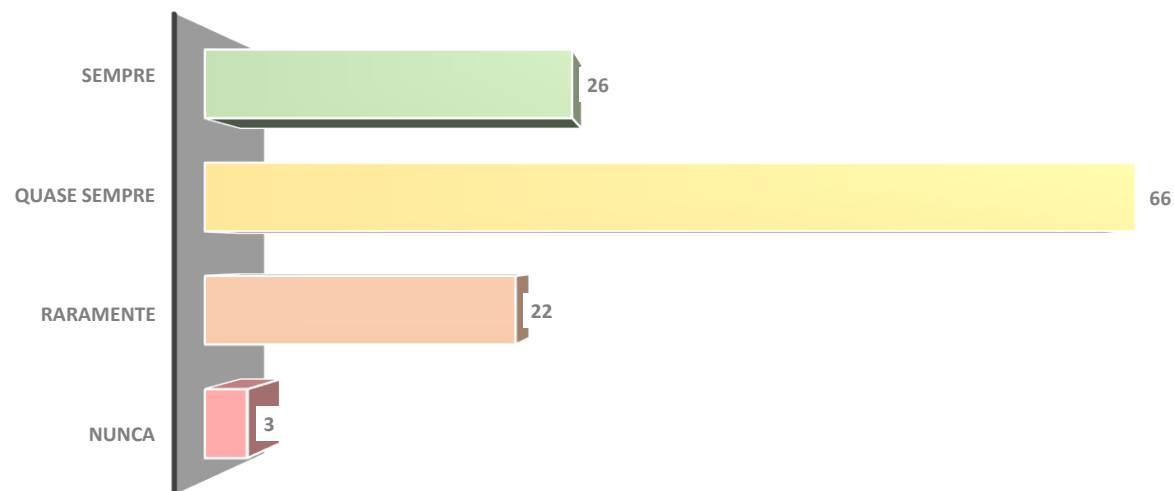
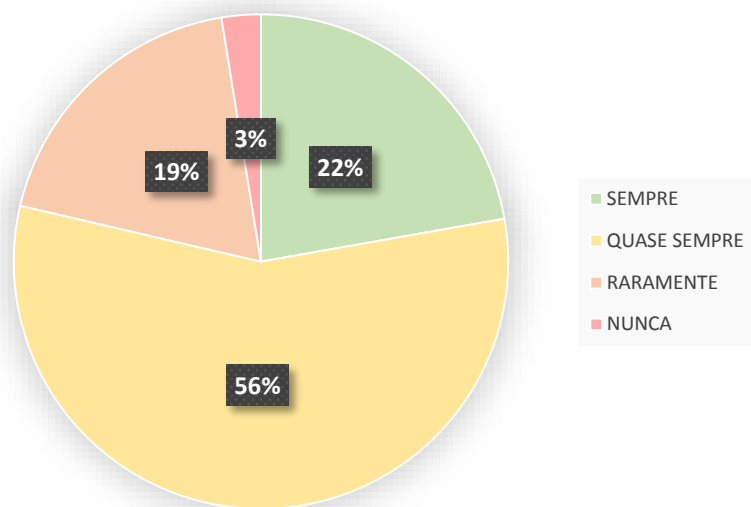


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



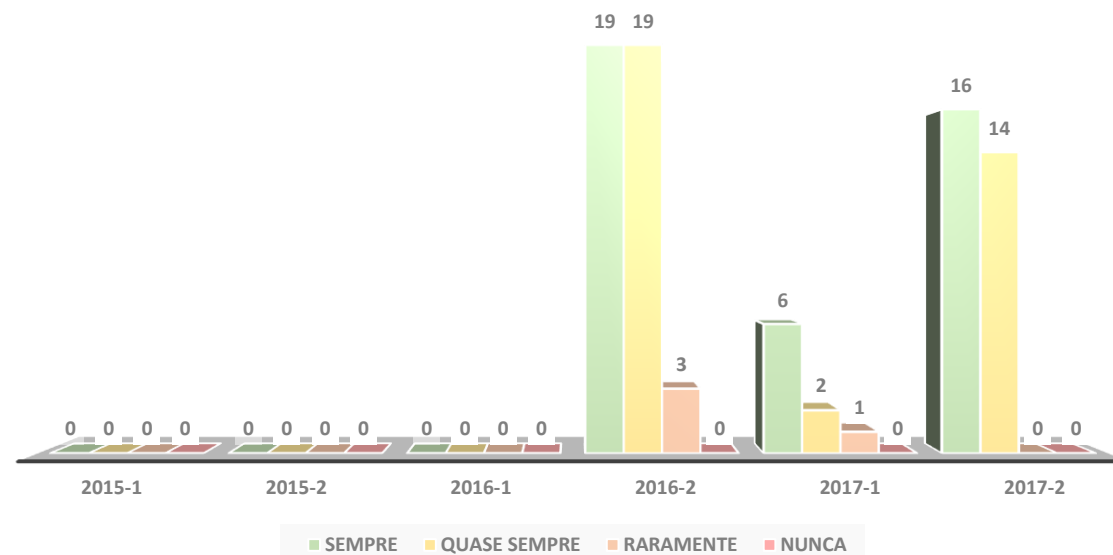
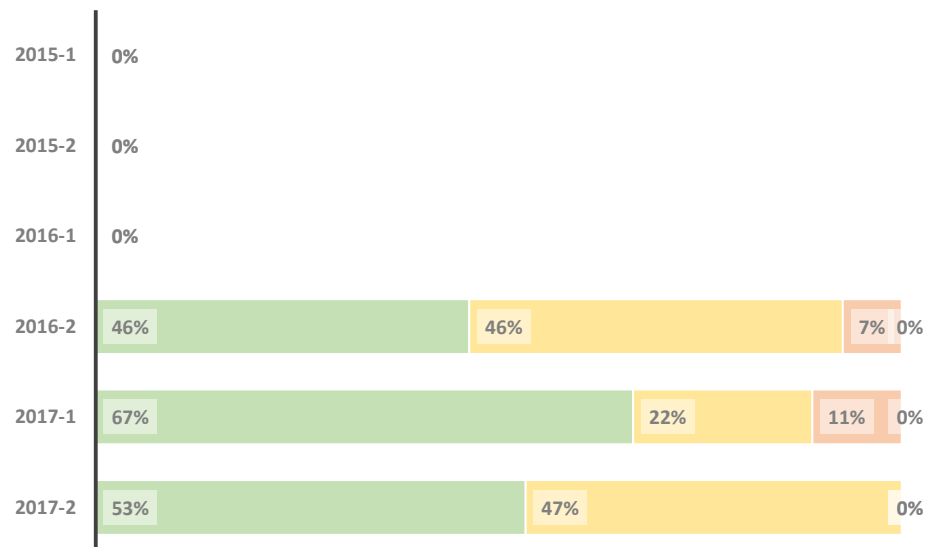
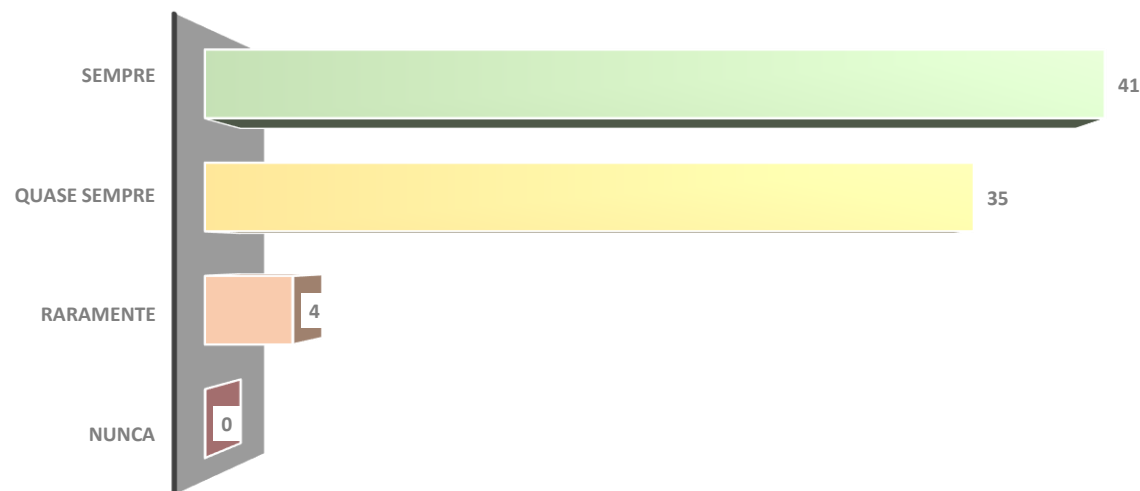
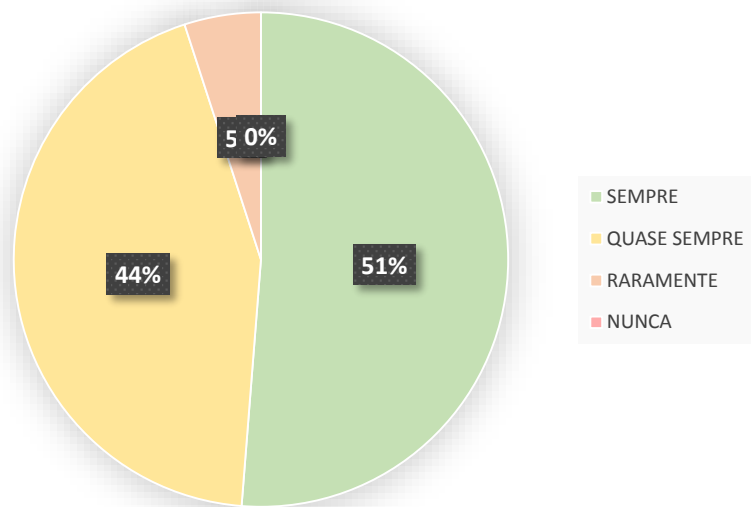


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



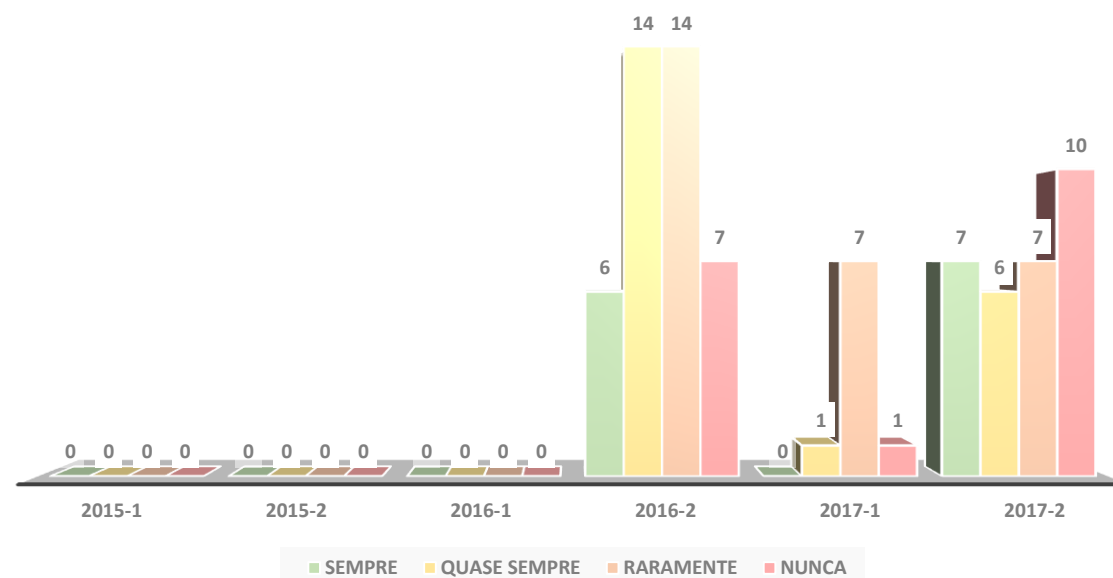
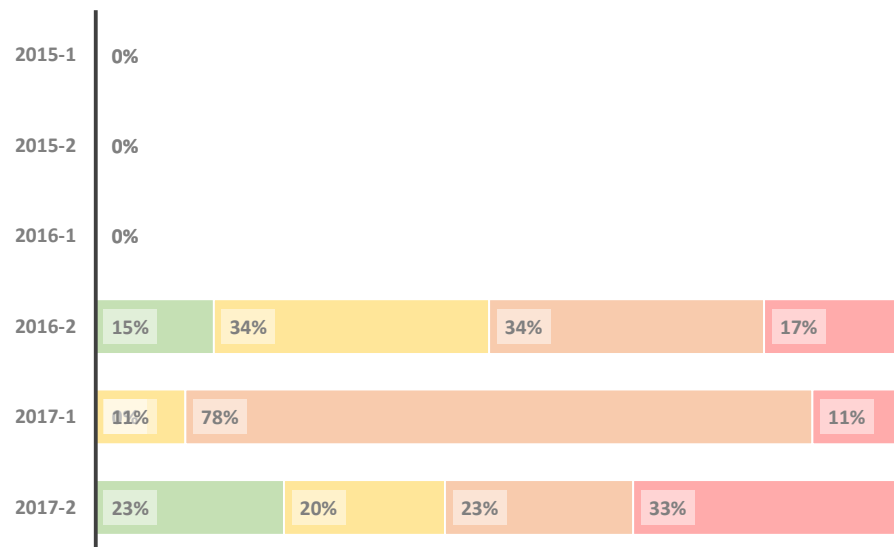
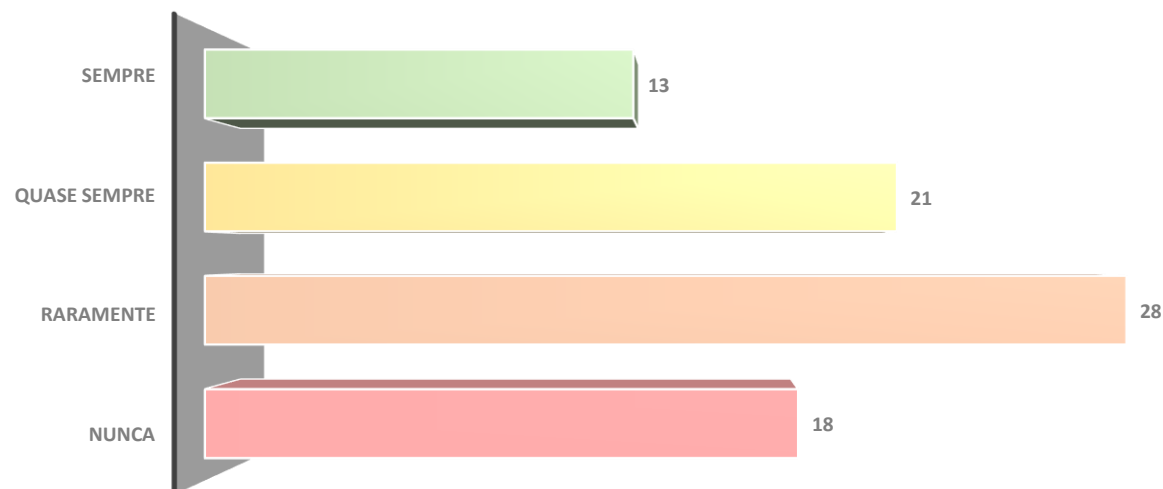
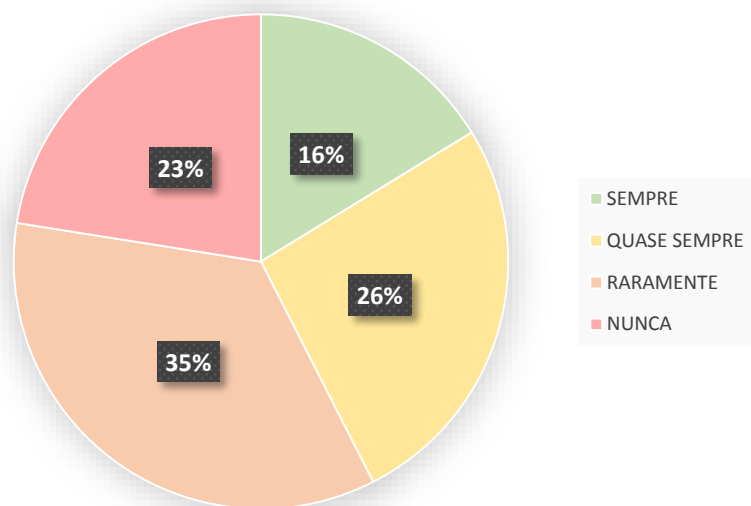


Você acessa o aluno online frequentemente?



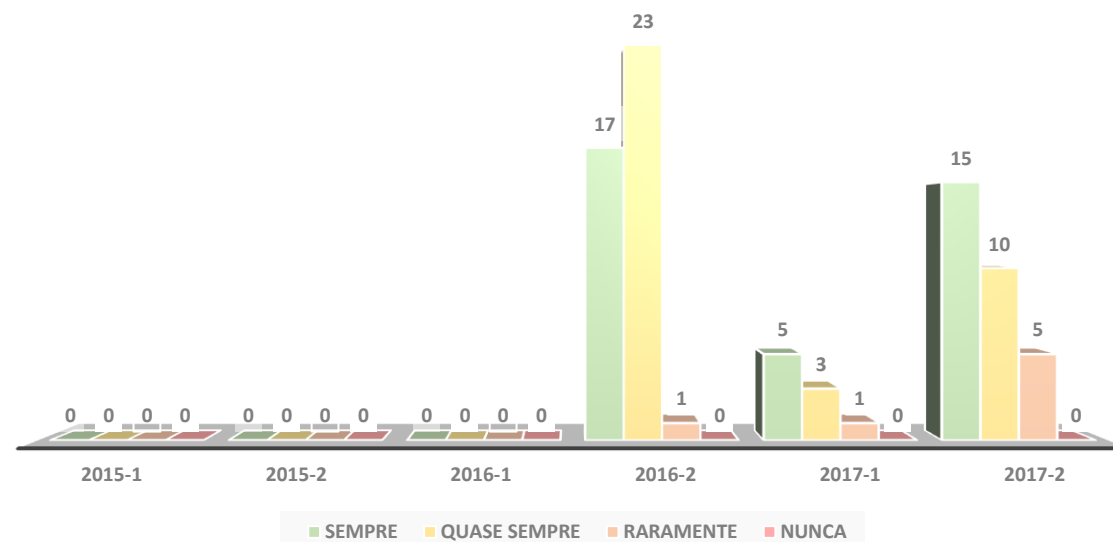
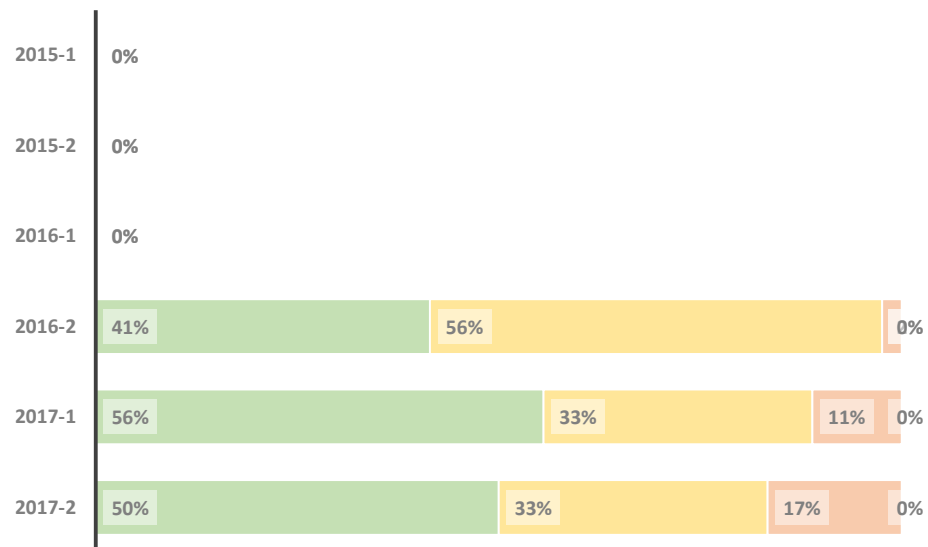
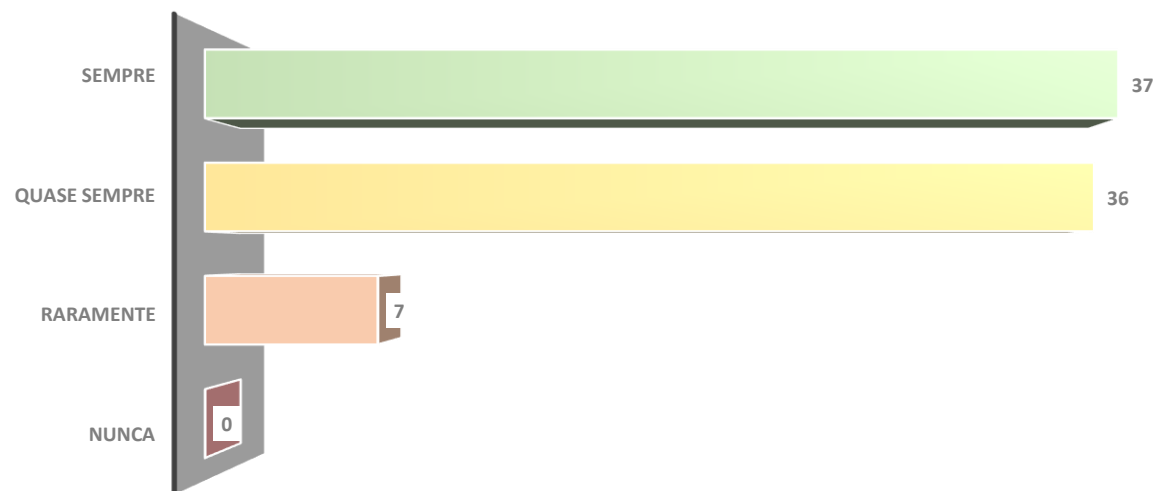
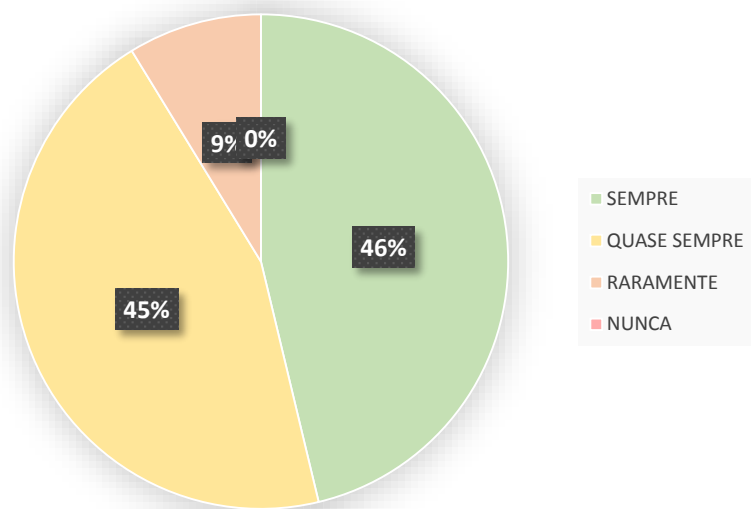


Você acessa o Office365 (email) frequentemente?



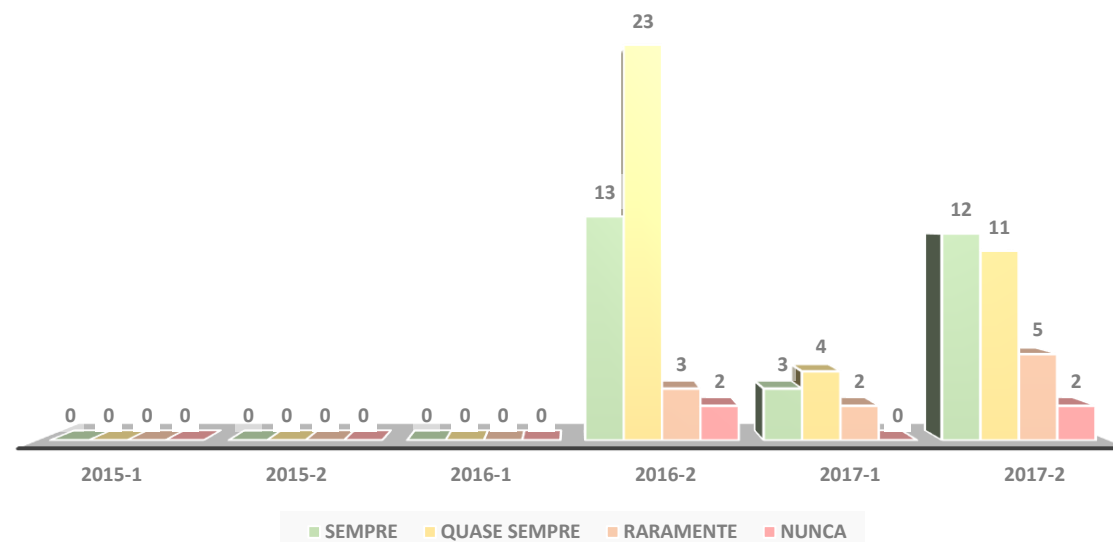
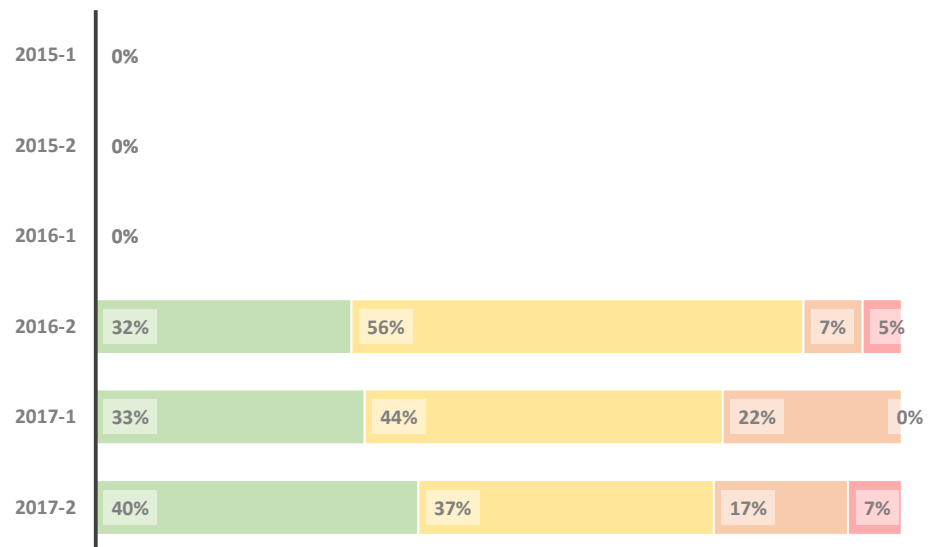
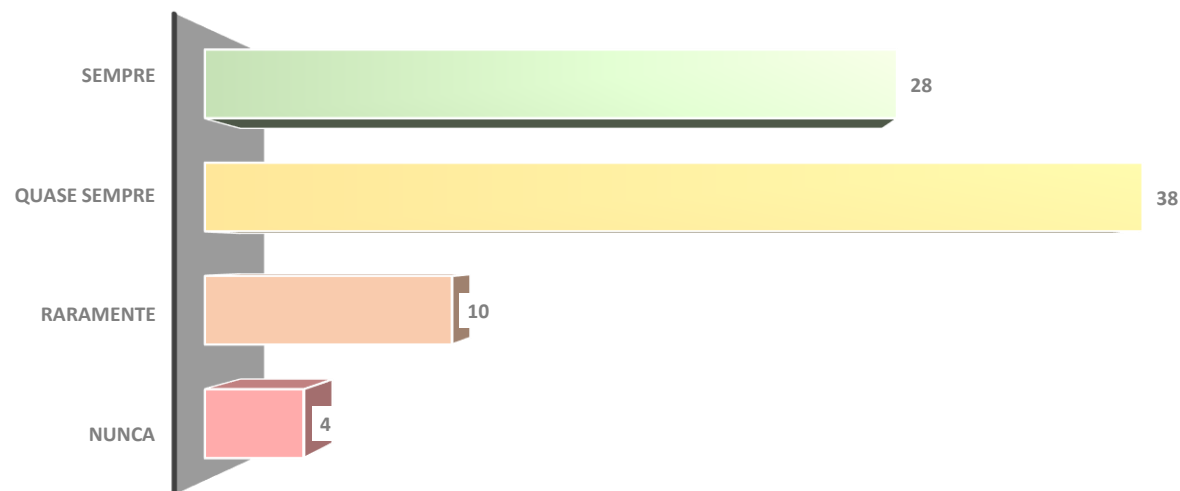
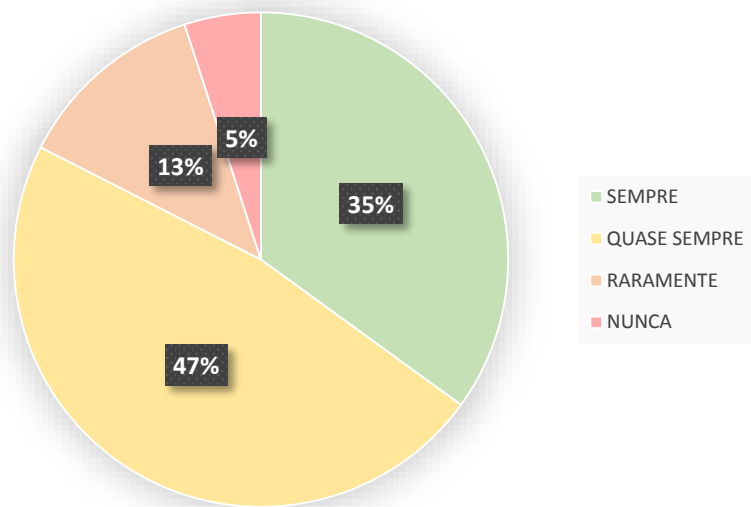


Você acessa o portal frequentemente?



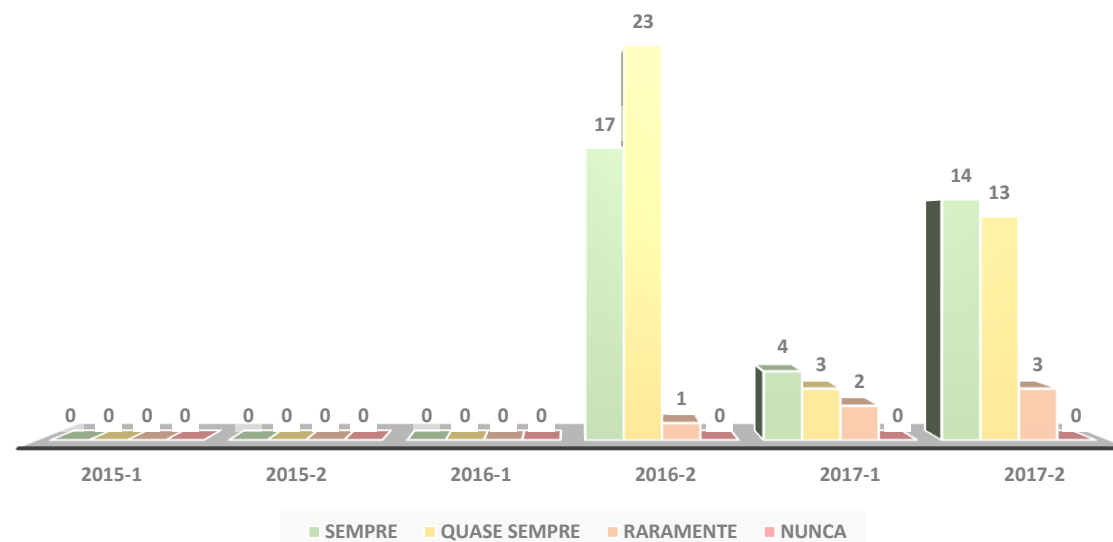
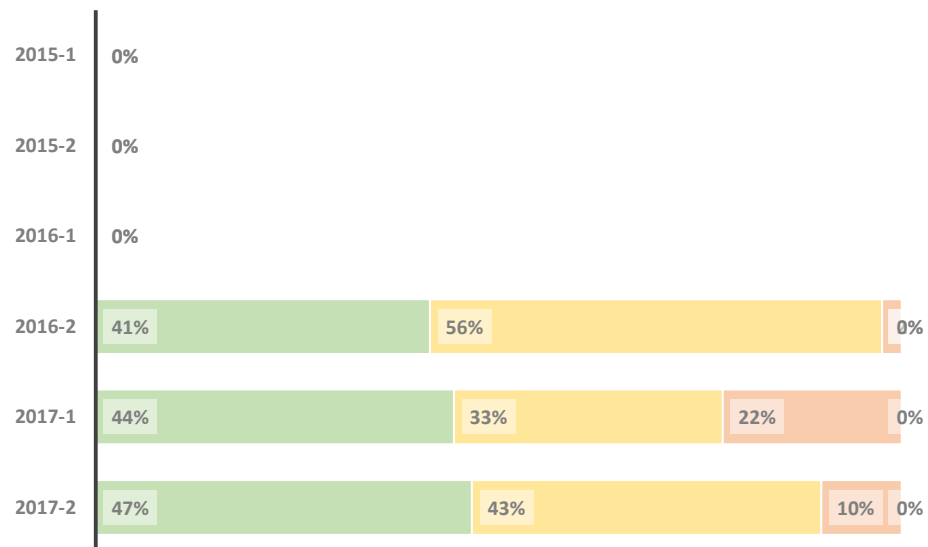
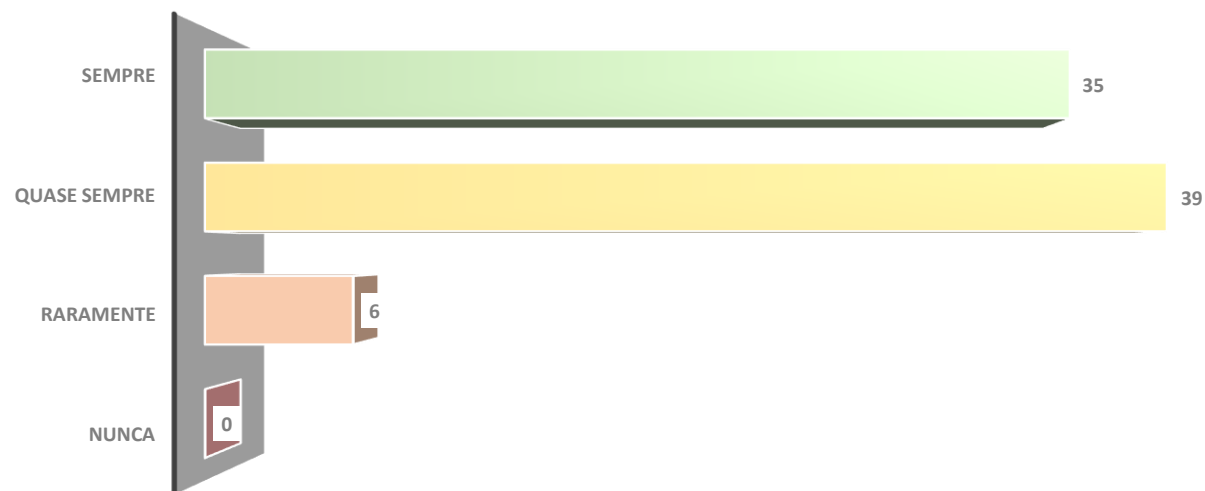
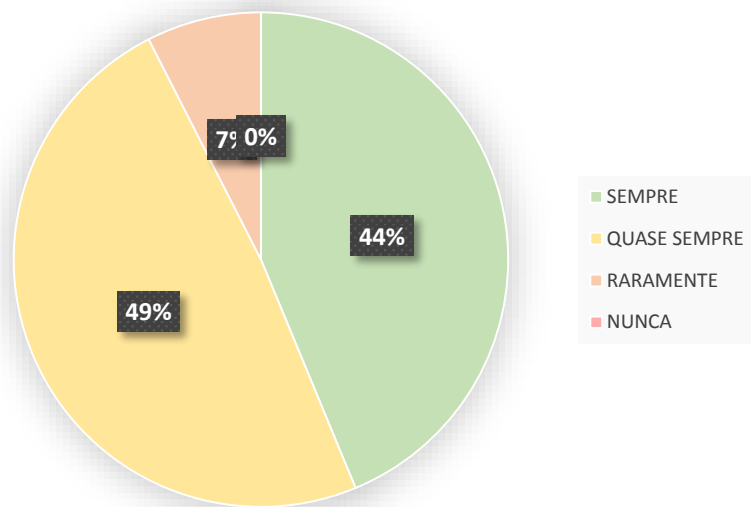


Você se sente apto para utilizar os recursos de TI?



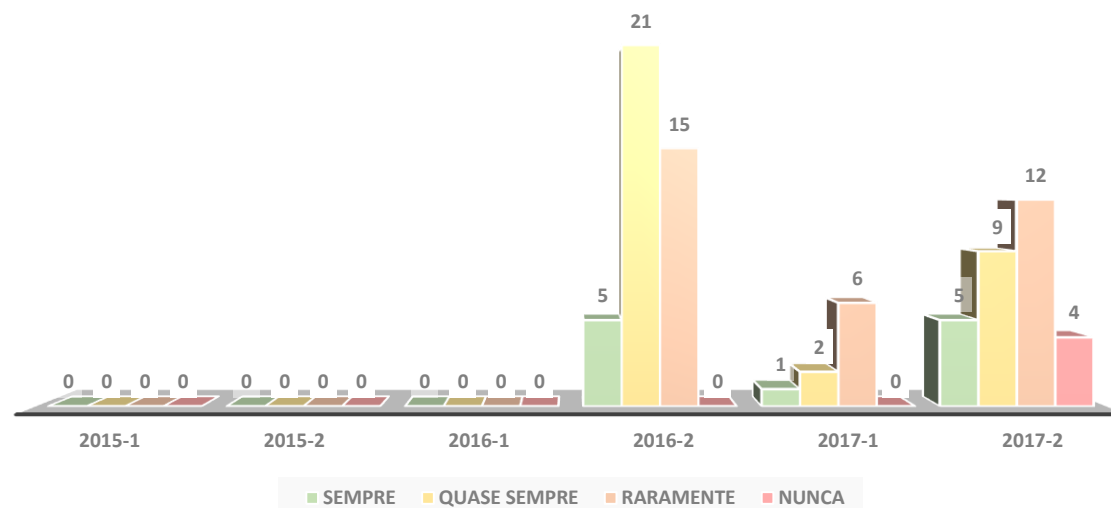
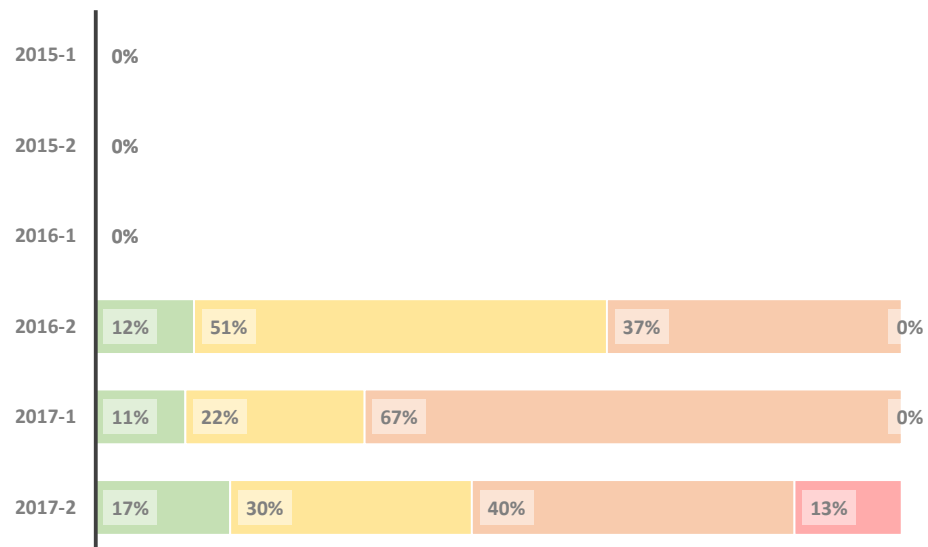
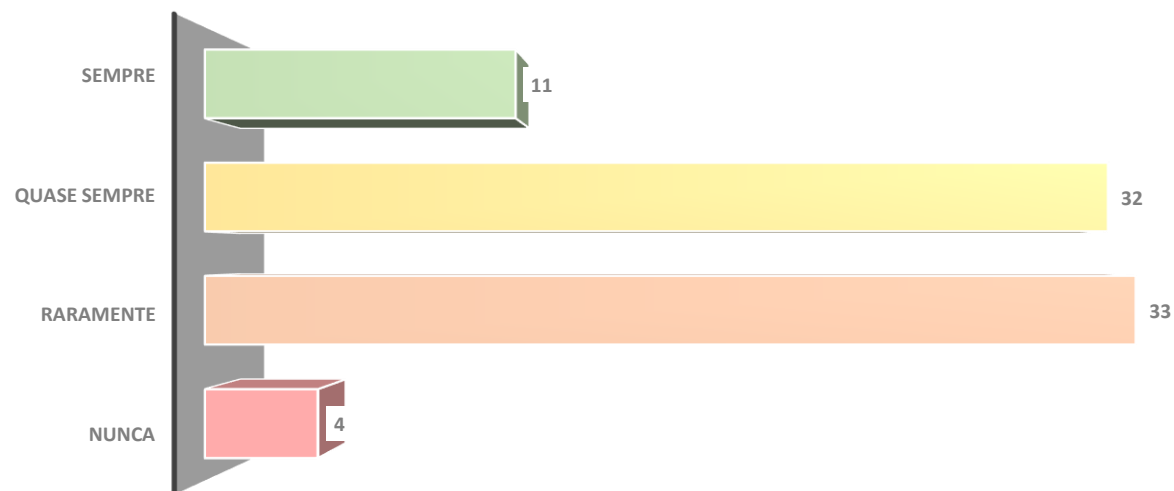
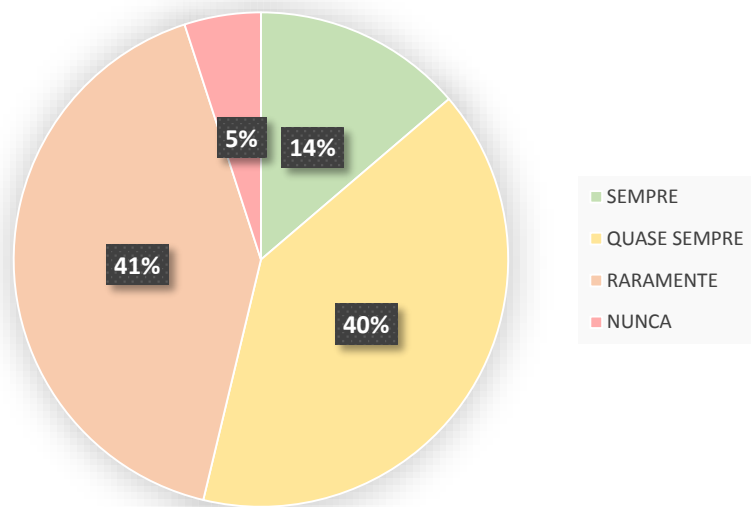


Você utiliza o Moodlerooms (AVA) frequentemente?



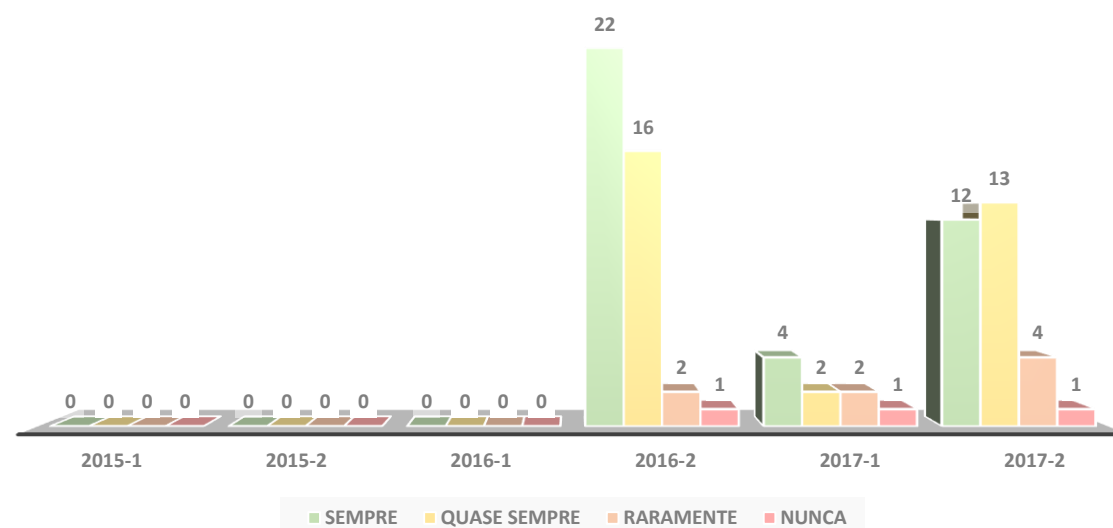
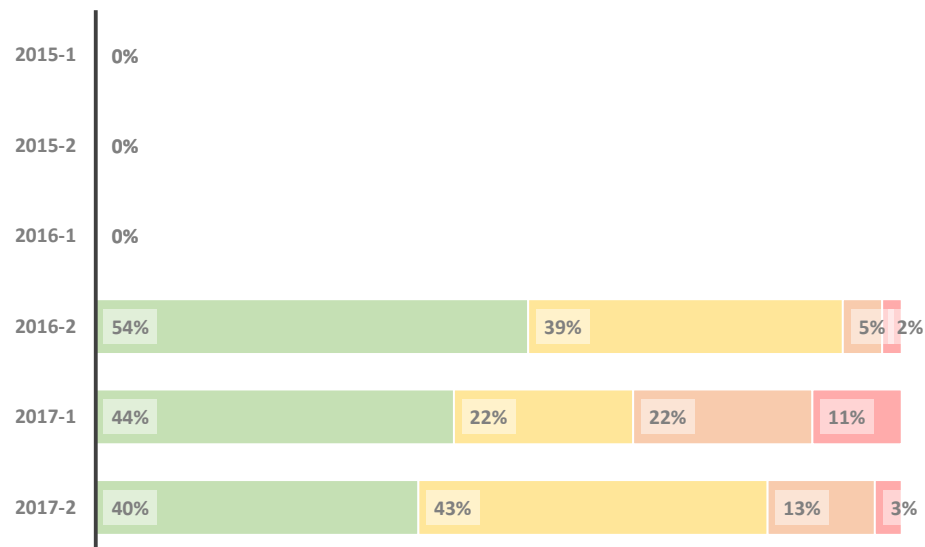
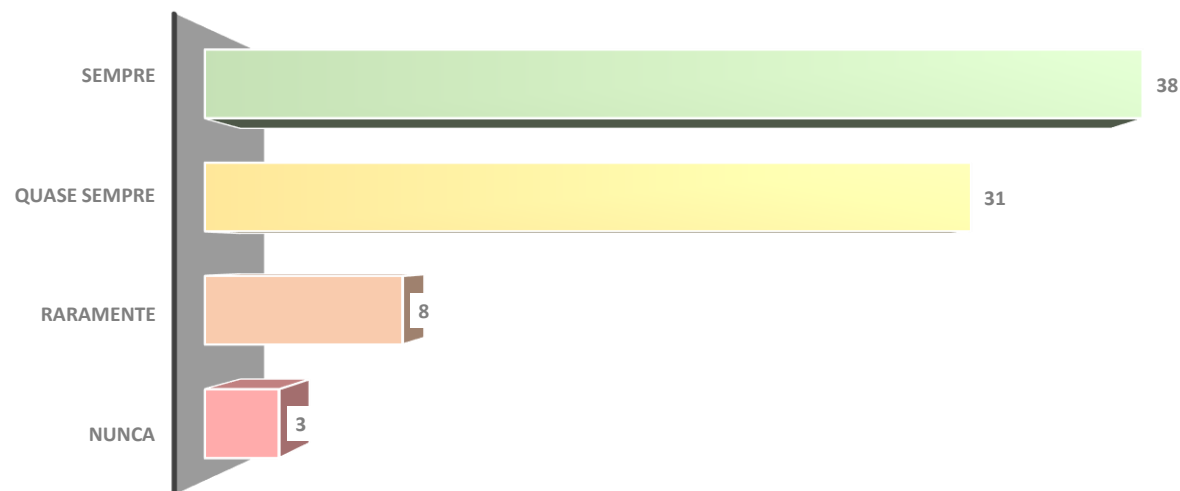
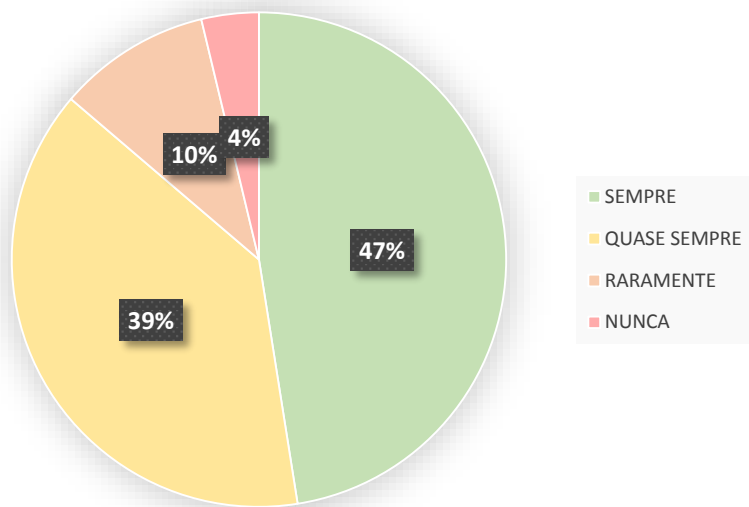


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



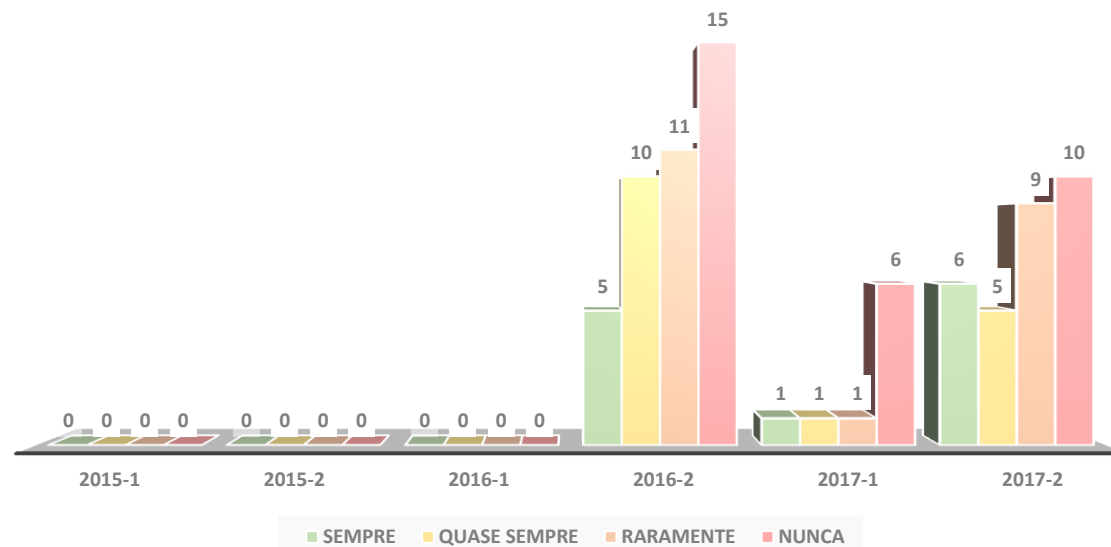
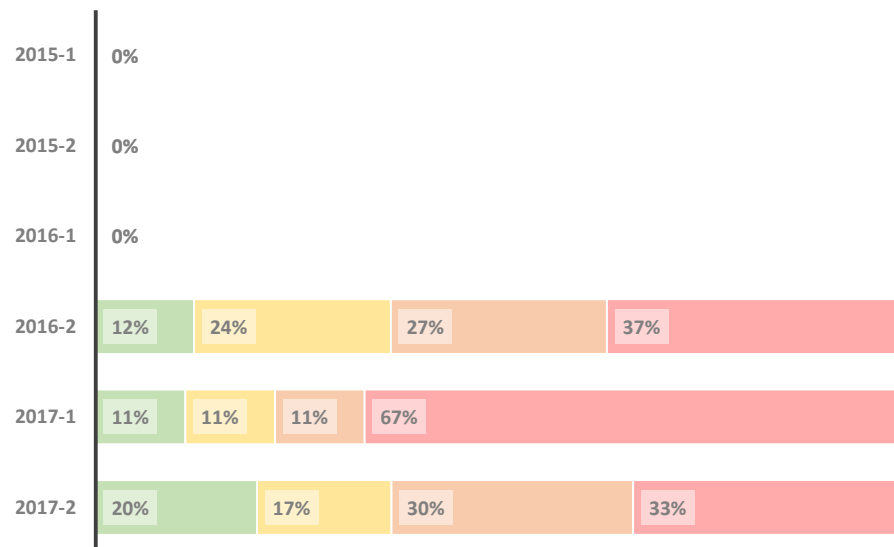
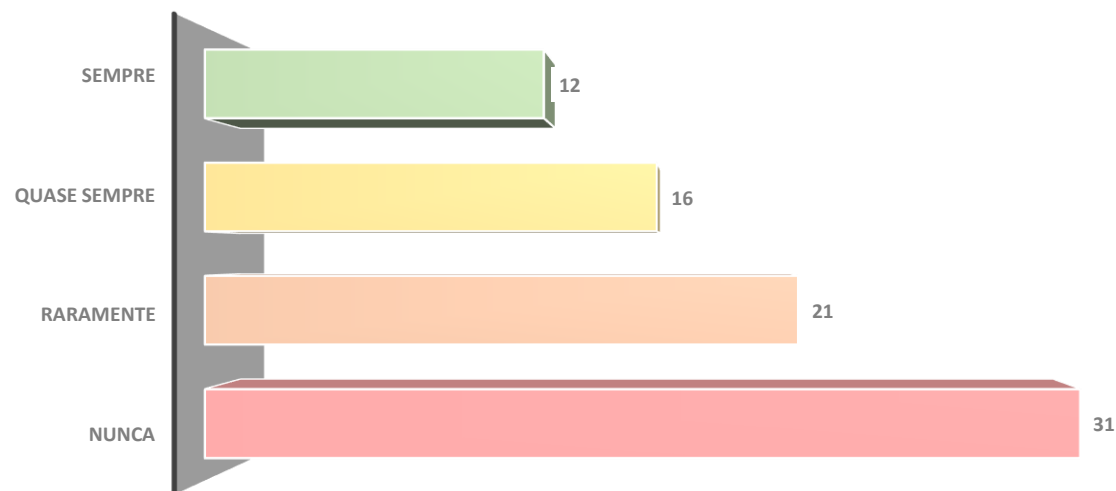
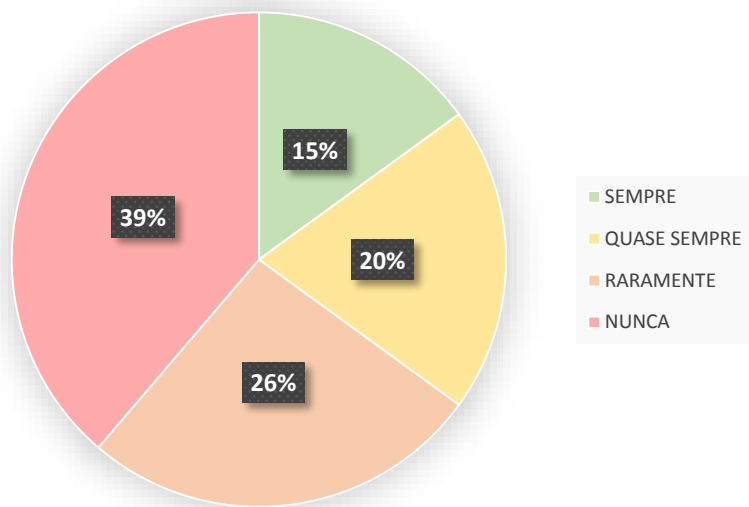


Você utiliza o recurso de internet frequente?



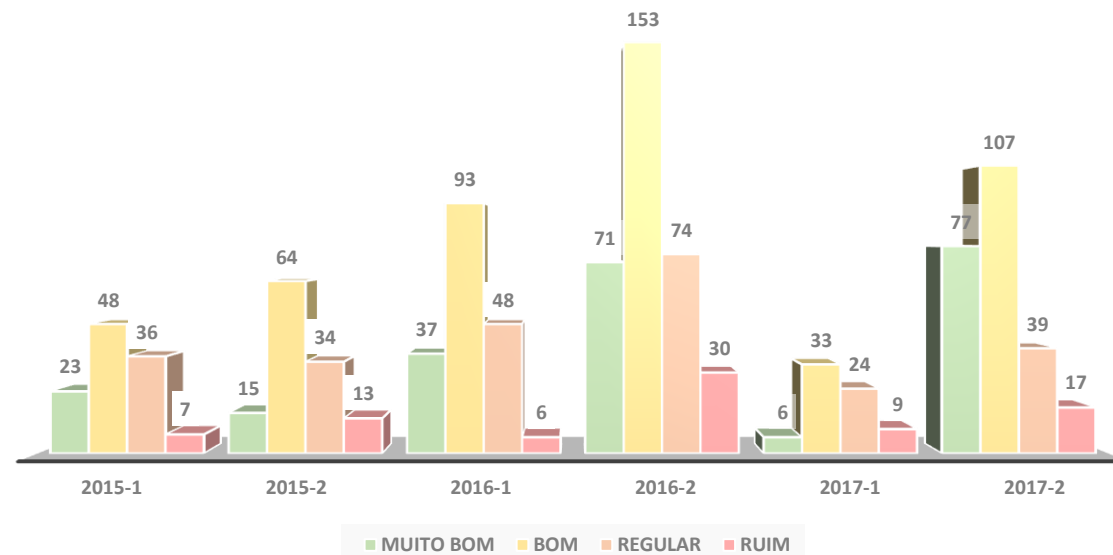
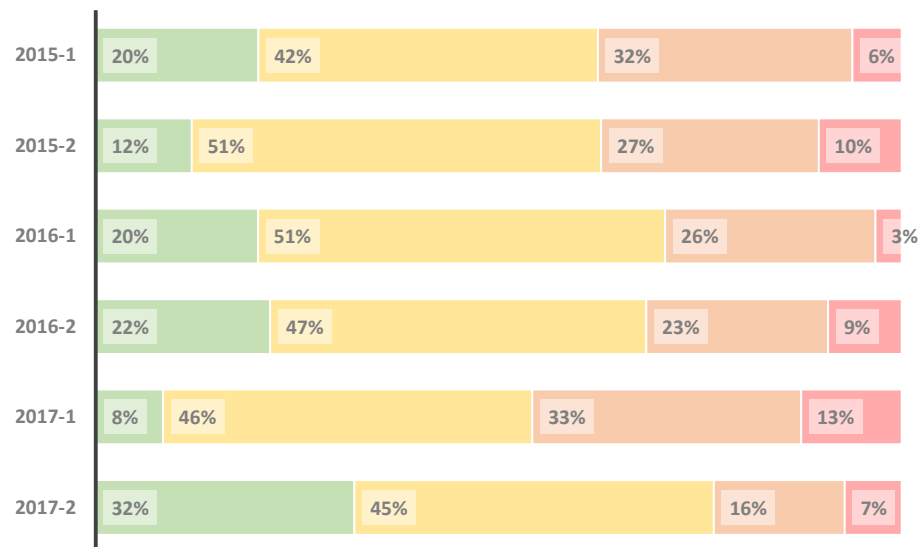
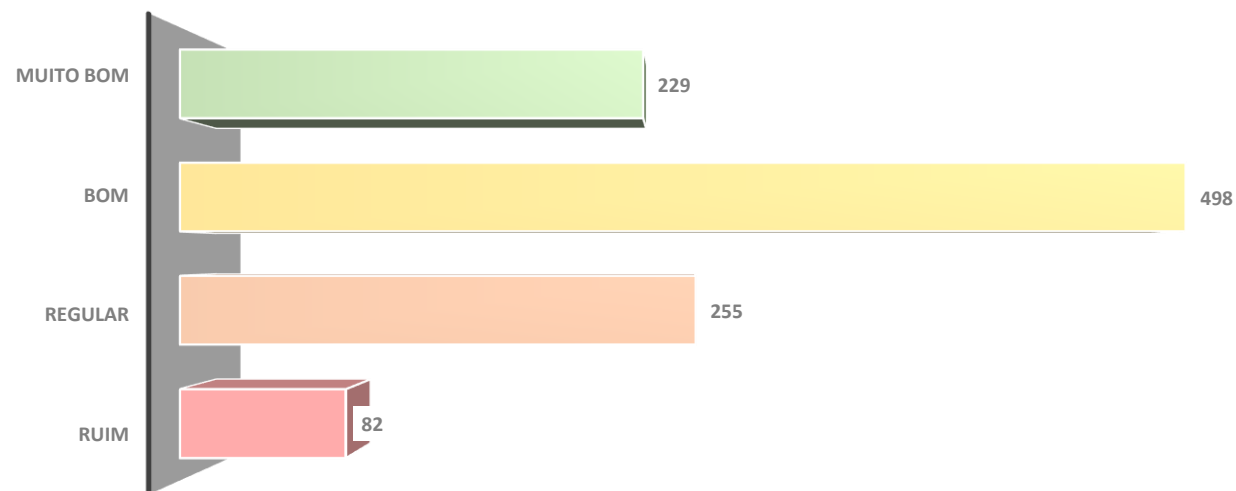
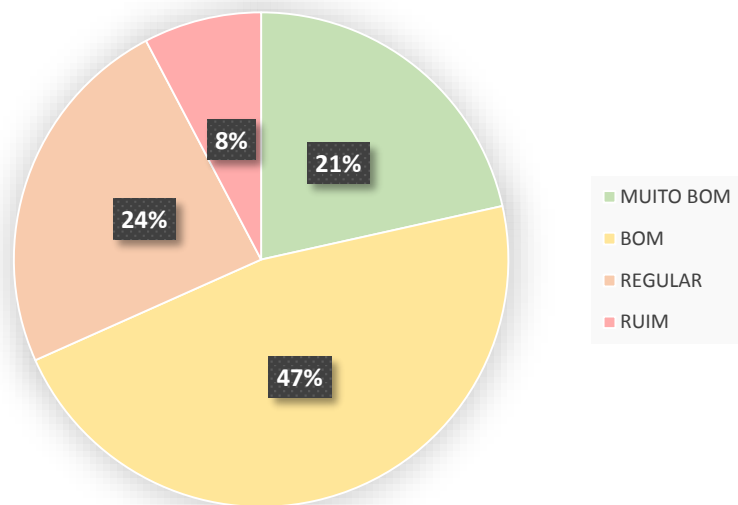


Você utiliza o recurso de WIFI frequentemente?



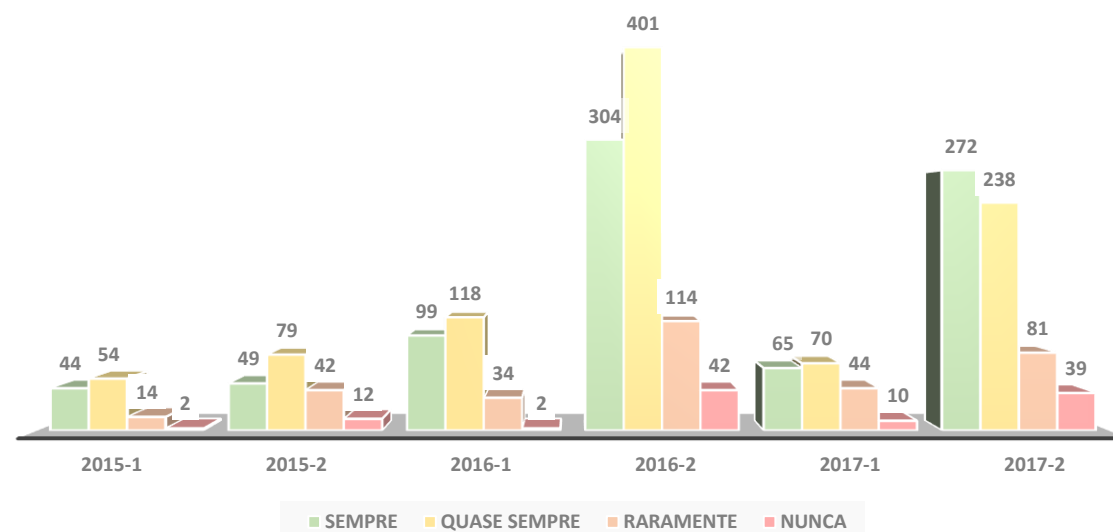
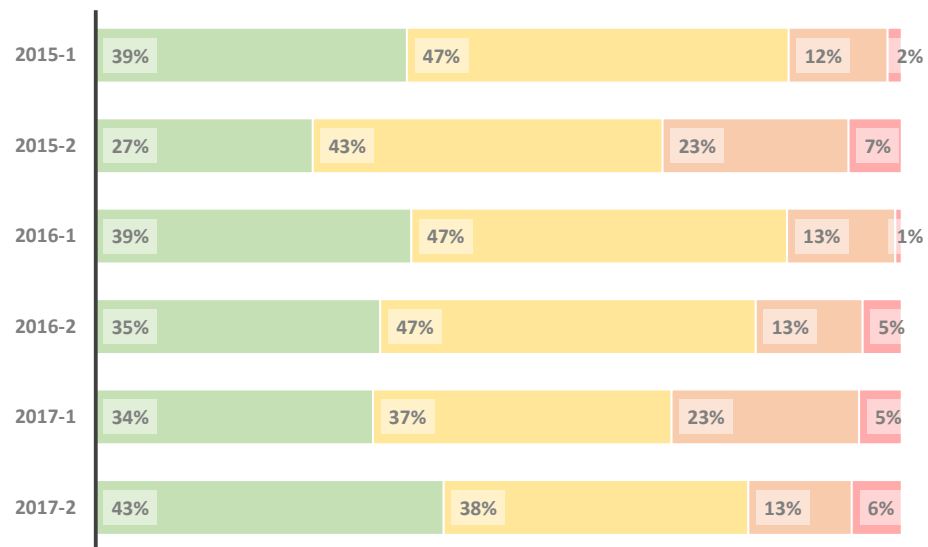
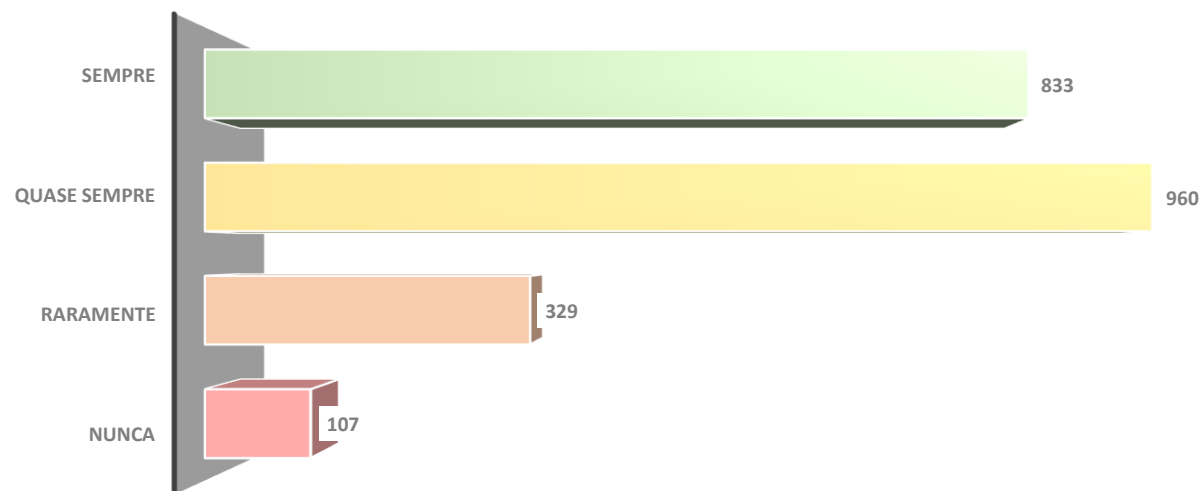
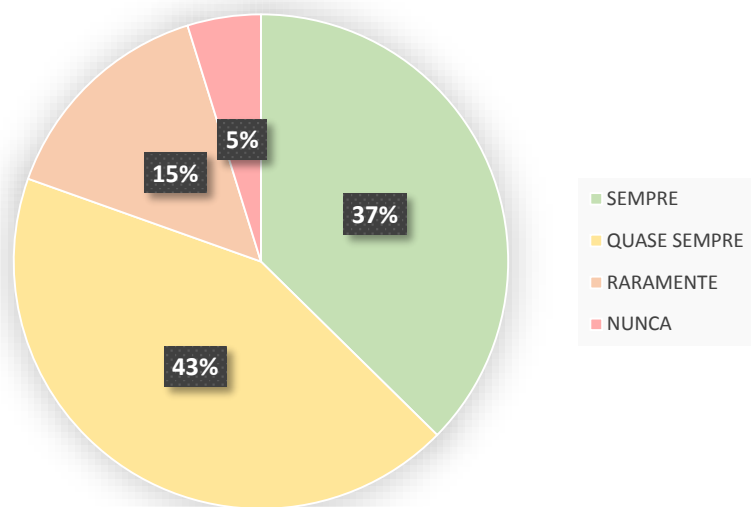


QUESTÕES OBJETIVAS - Qualitativas



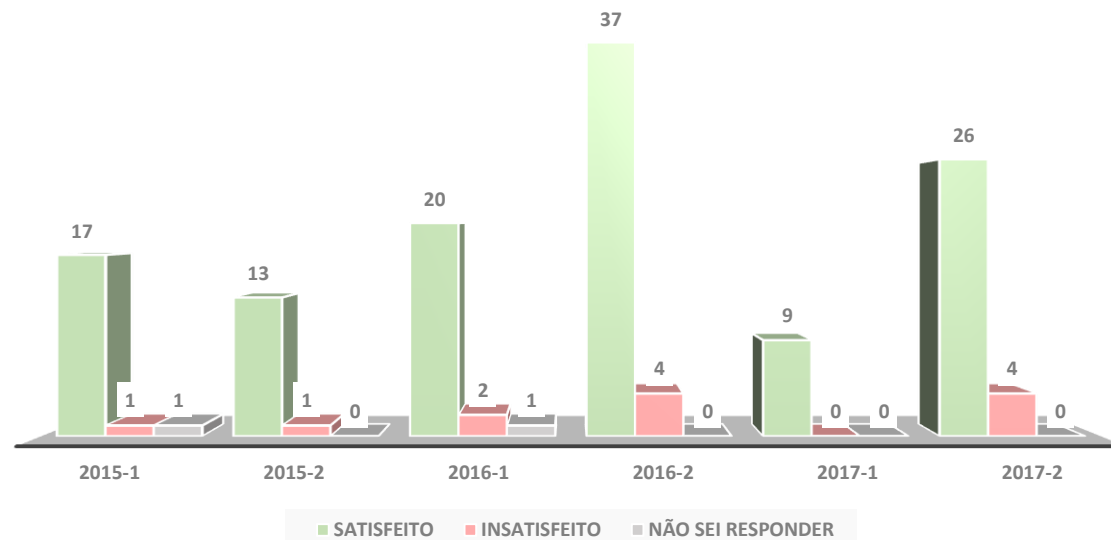
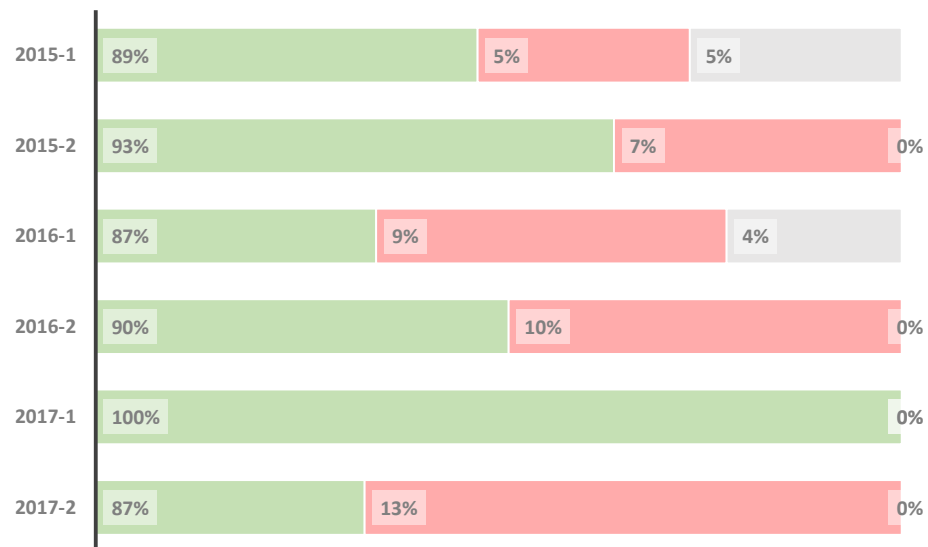
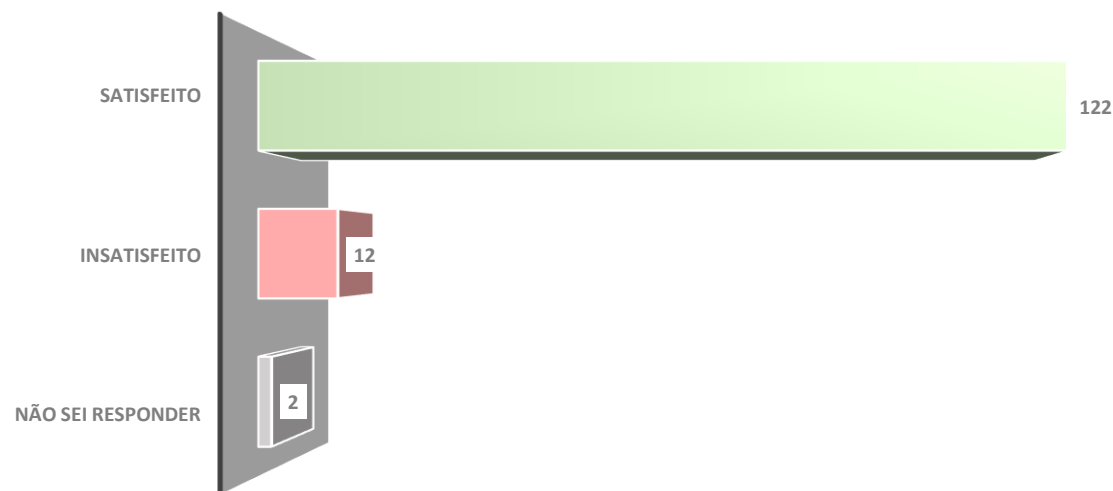
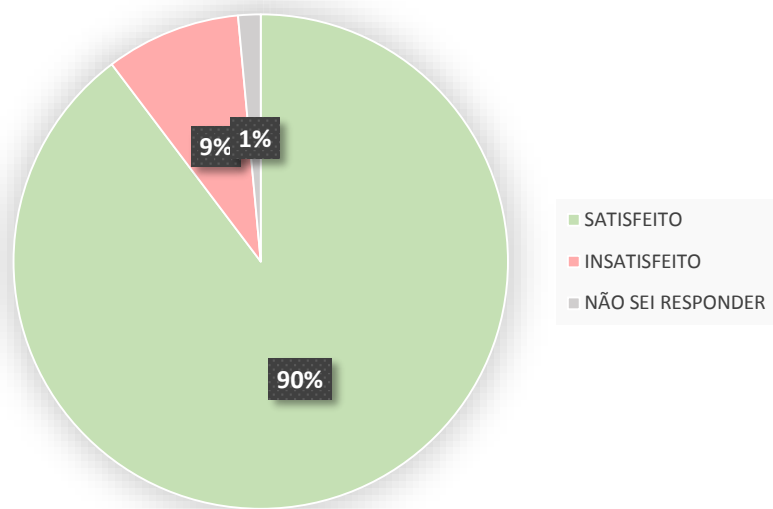


QUESTÕES OBJETIVAS - Periodicidade



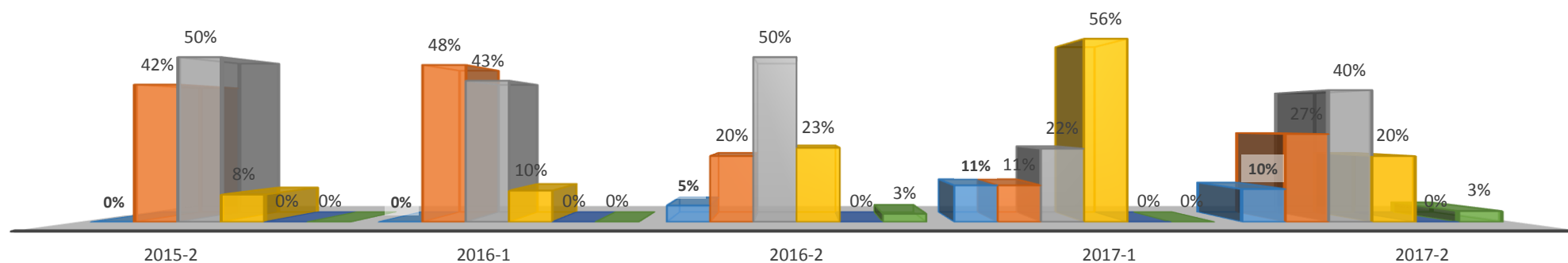
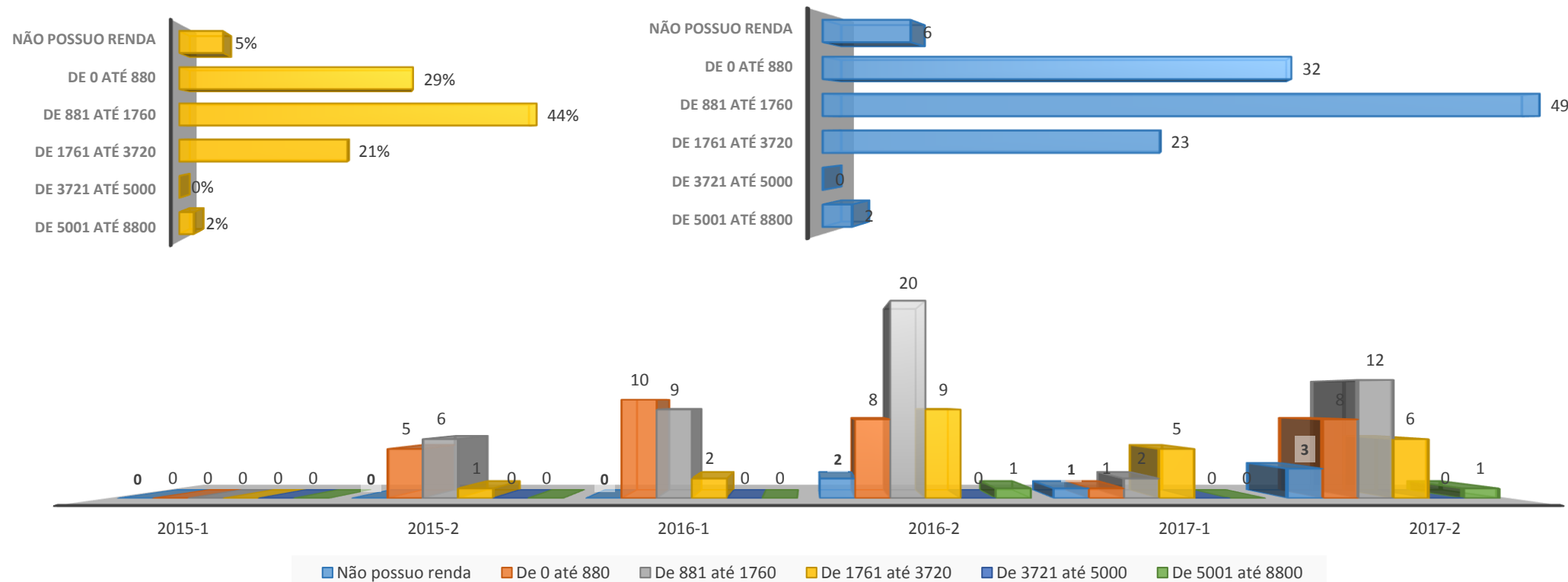


O CURSO - Em relação ao seu curso, você se considera:





Qual a sua renda mensal atual?



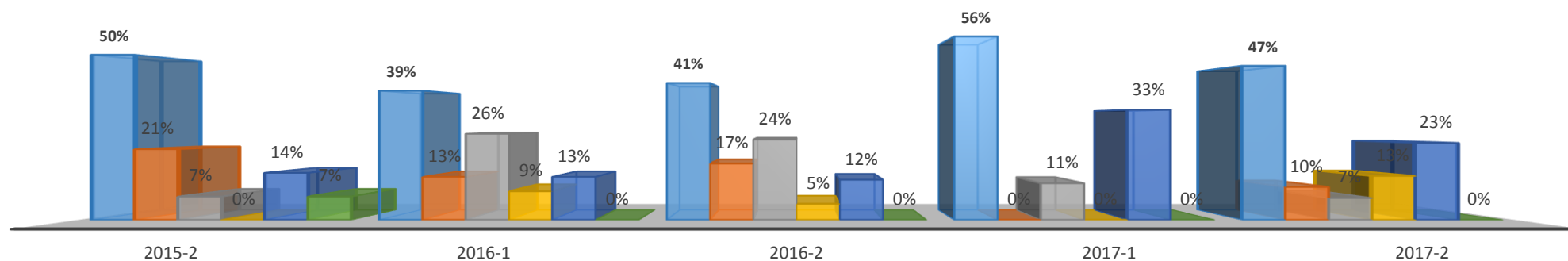
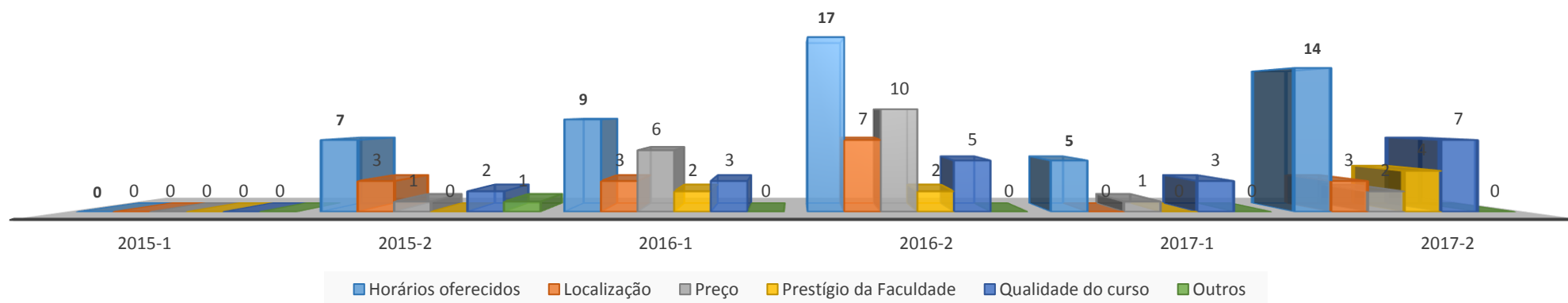
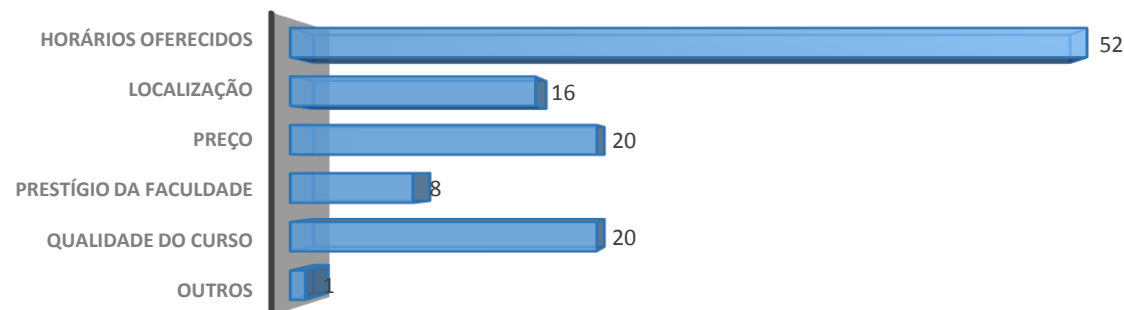
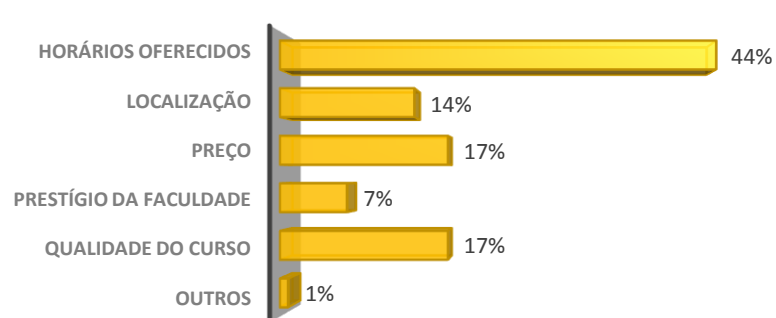


Qual a renda mensal da sua família?



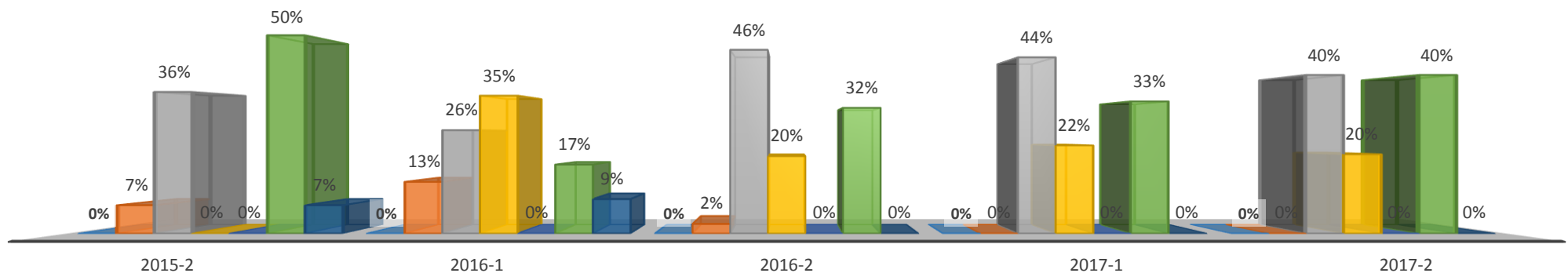
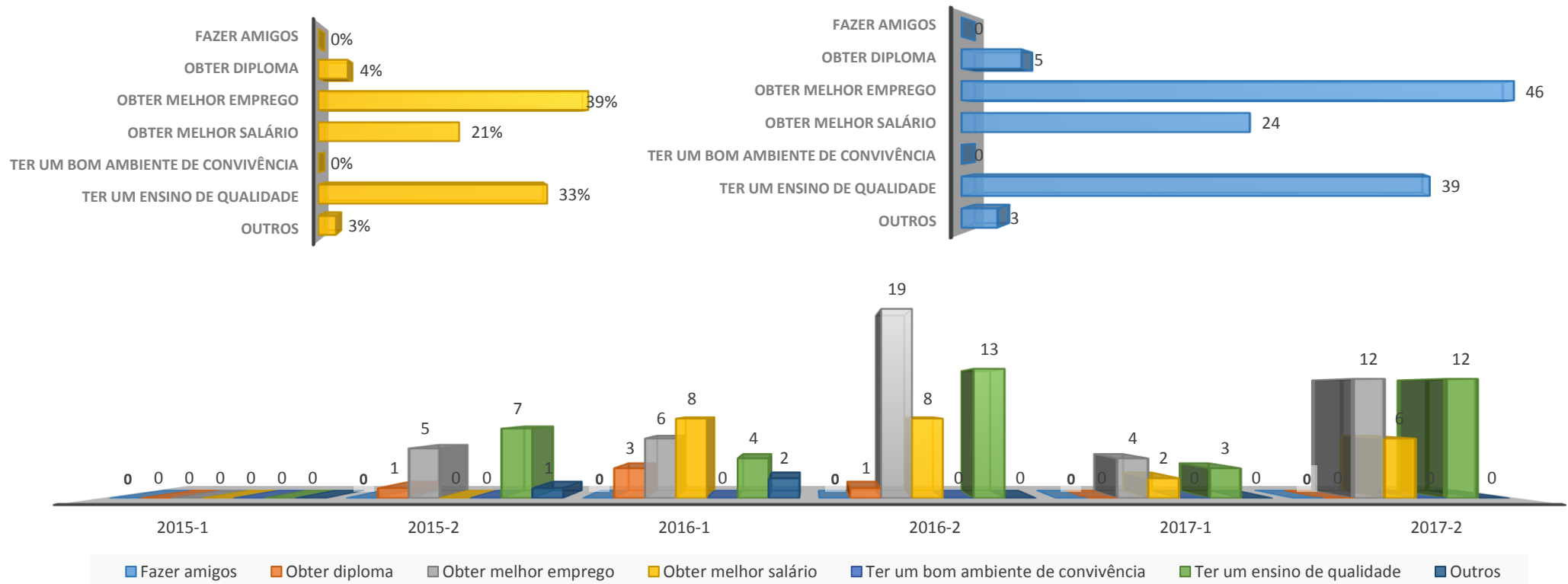


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



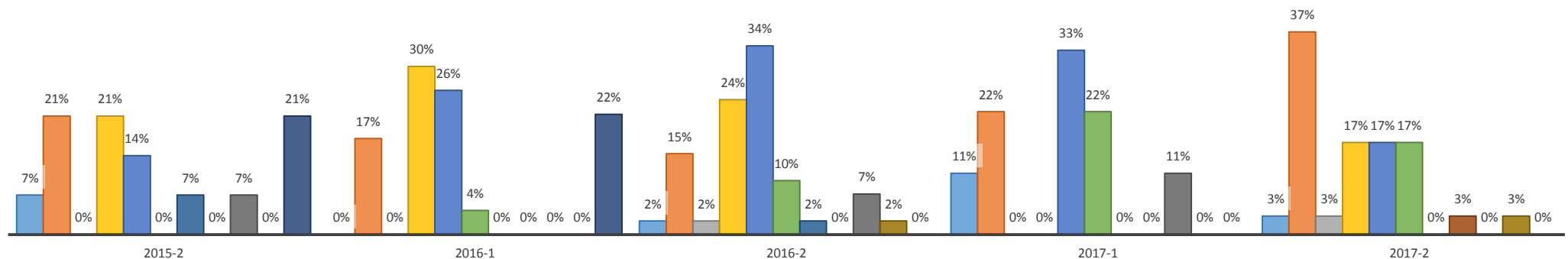
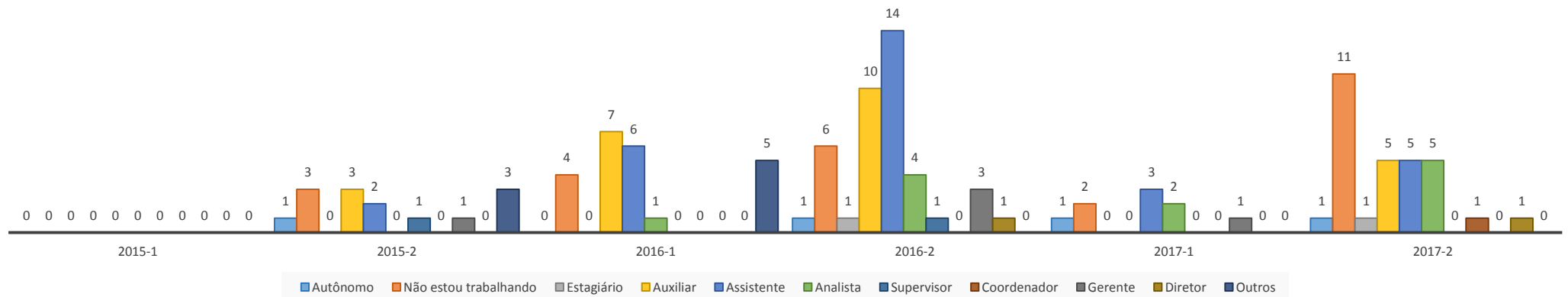
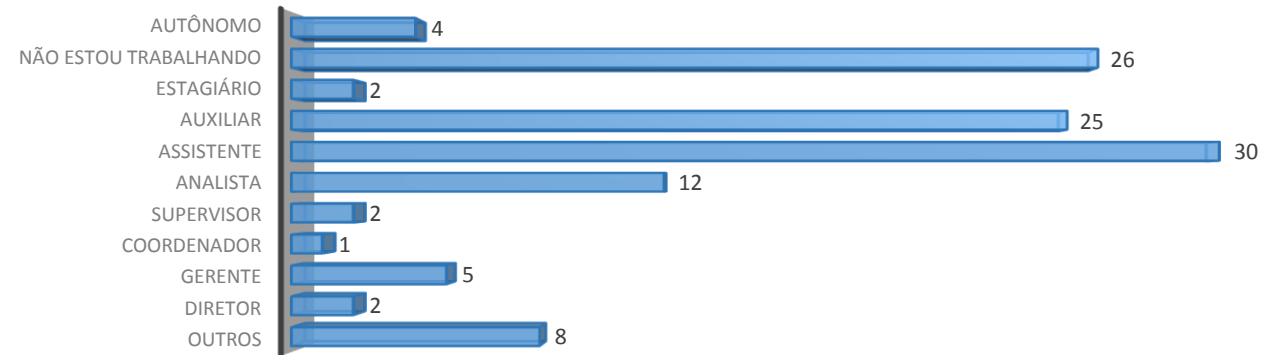
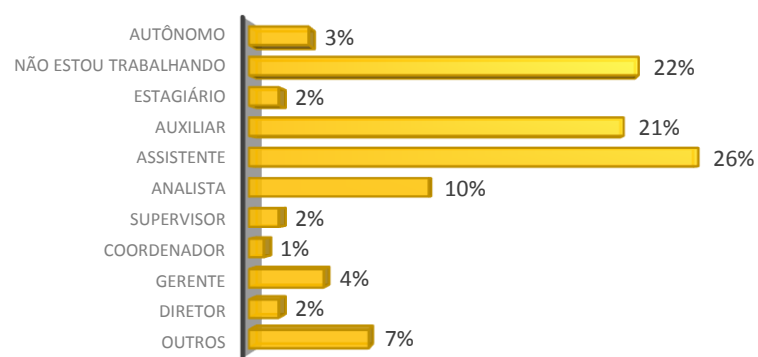


O que é mais importante para você ao cursar uma faculdade?



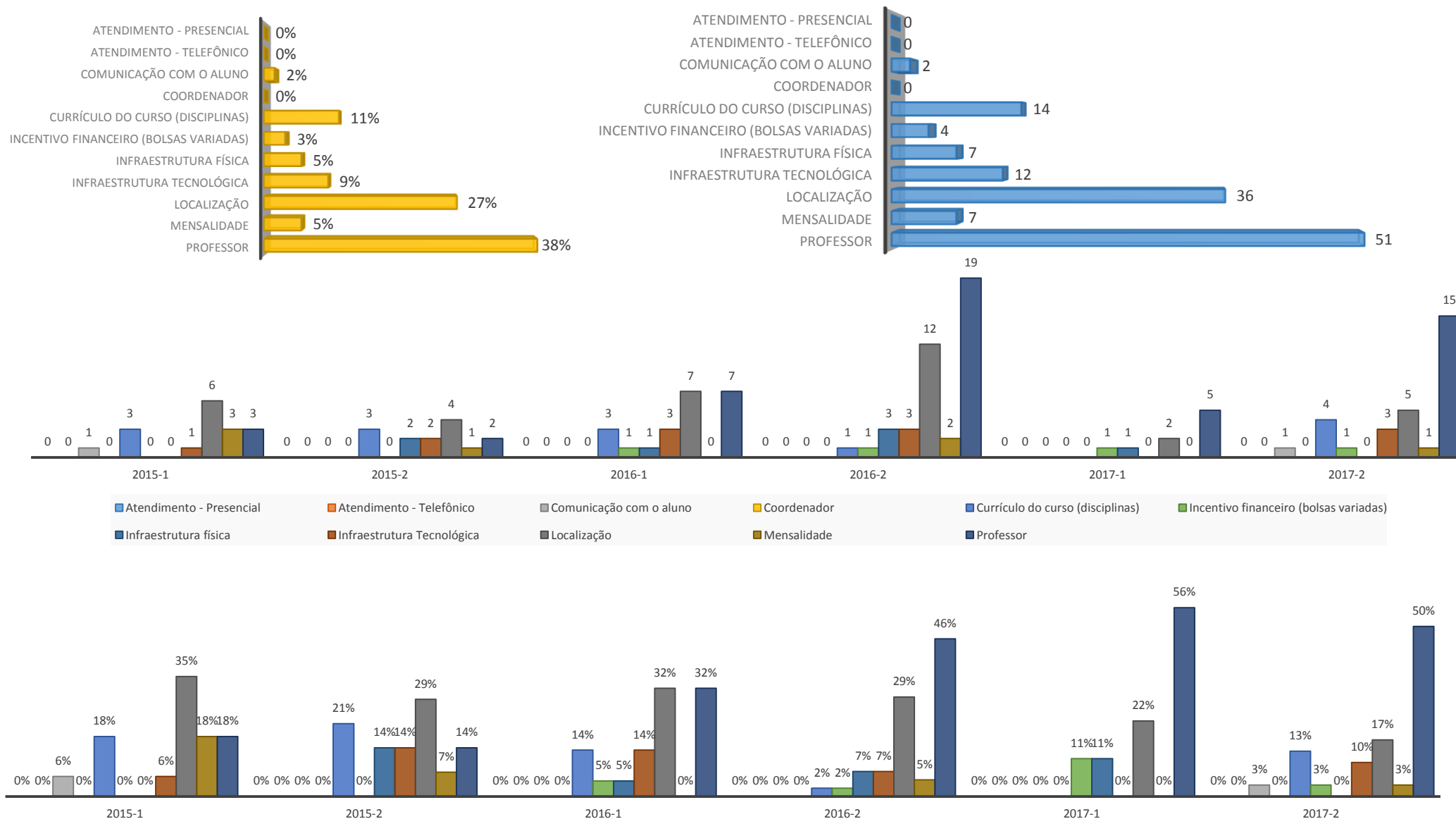


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

