



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	226 27%	453 54%	133 16%	29 3%	841
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	236 28%	428 51%	150 18%	27 3%	841
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	155 18%	427 51%	203 24%	57 7%	842
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	120 14%	316 38%	246 29%	159 19%	841
SALAS DE AULA : limpeza e ventilação.	119 18%	247 36%	212 31%	99 15%	677
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	101 15%	269 40%	209 31%	96 14%	675
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	142 17%	371 44%	231 28%	96 11%	840
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	101 12%	387 46%	252 30%	101 12%	841

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	125 18%	319 47%	188 28%	44 7%	676
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	93 21%	220 50%	94 22%	29 7%	436
O COORDENADOR: é acessível ao aluno?	205 30%	262 39%	159 24%	50 7%	676
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	198 24%	352 42%	219 26%	72 9%	841
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	68 16%	210 48%	113 26%	46 11%	437
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	496 59%	268 32%	60 7%	18 2%	842
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	320 47%	298 44%	43 6%	15 2%	676
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	319 38%	424 50%	77 9%	20 2%	840
OS PROFESSORES: fazem chamada?	544 80%	110 16%	16 2%	6 1%	676
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	223 33%	381 56%	61 9%	10 1%	675
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	306 45%	309 46%	52 8%	10 1%	677
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	172 29%	268 45%	108 18%	46 8%	594
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	203 30%	341 50%	106 16%	26 4%	676
Você acessa o aluno online frequentemente?	224 51%	168 39%	36 8%	8 2%	436
Você acessa o Office365 (email) frequentemente?	88 20%	98 23%	156 36%	93 21%	435
Você acessa o portal frequentemente?	222 51%	167 38%	35 8%	12 3%	436
Você se sente apto para utilizar os recursos de TI?	178 41%	191 44%	46 11%	20 5%	435
Você utiliza o Moodlerooms (AVA) frequentemente?	205 47%	168 39%	42 10%	21 5%	436
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	50 11%	93 21%	187 43%	105 24%	435
Você utiliza o recurso de internet frequente?	197 45%	128 29%	73 17%	37 9%	435
Você utiliza o recurso de WIFI frequentemente?	89 20%	88 20%	104 24%	156 36%	437

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	1.200 19%	2.898 45%	1.636 26%	664 10%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	4.525 37%	4.863 40%	1.975 16%	844 7%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	291	43%
Localização	53	8%
Preço	215	32%
Prestígio da Faculdade	13	2%
Qualidade do curso	88	13%
Outros	15	2%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	84	12%
Obter melhor emprego	242	36%
Obter melhor salário	85	13%
Ter um bom ambiente de convivência	2	0%
Ter um ensino de qualidade	257	38%
Outros	7	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	41	6%
Não estou trabalhando	105	16%
Estagiário	27	4%
Auxiliar	66	10%
Assistente	65	10%
Analista	276	41%
Supervisor	21	3%
Coordenador	17	3%
Gerente	5	1%
Diretor	2	0%
Outros	49	7%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	616	73%
INSATISFEITO	193	23%
NÃO SEI RESPONDER	33	4%

Qual a sua renda mensal atual?

Não possuo renda	27	4%
De 0 até 880	119	18%
De 881 até 1760	267	40%
De 1761 até 3720	154	23%
De 3721 até 5000	34	5%
De 5001 até 8800	9	1%

Qual a renda mensal da sua família?

Não possuo renda	17	6%
De 0 até 880	36	12%
De 881 até 1760	83	27%
De 1761 até 3720	167	55%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	8	1%
Atendimento - Telefônico	5	1%
Comunicação com o aluno	8	1%
Coordenador	34	4%
Currículo do curso (disciplinas)	65	8%
Incentivo financeiro (bolsas variadas)	50	6%
Infraestrutura física	50	6%
Infraestrutura Tecnológica	50	6%
Localização	193	24%
Mensalidade	146	18%
Professor	206	25%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	89	11%
Atendimento - Telefônico	25	3%
Comunicação com o aluno	112	14%
Coordenador	68	8%
Currículo do curso (disciplinas)	70	9%
Incentivo financeiro (bolsas variadas)	42	5%
Infraestrutura física	114	14%
Infraestrutura Tecnológica	112	14%
Localização	19	2%
Mensalidade	36	4%
Professor	122	15%

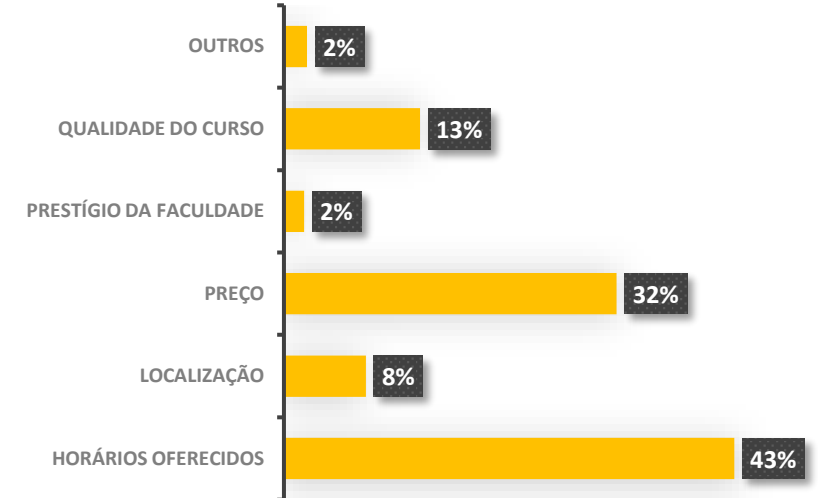
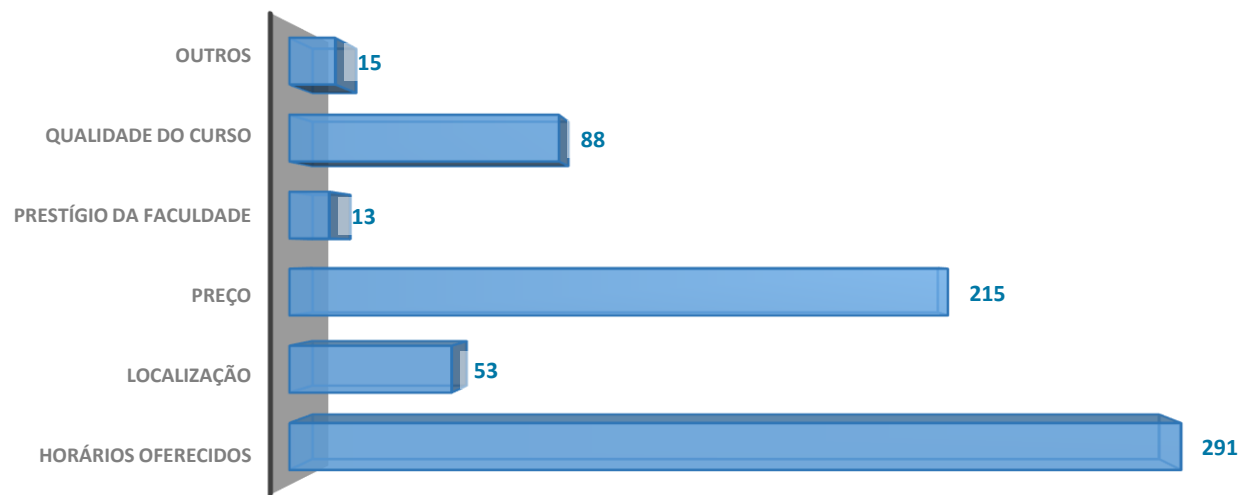
ÍNDICE DE ADESAO:

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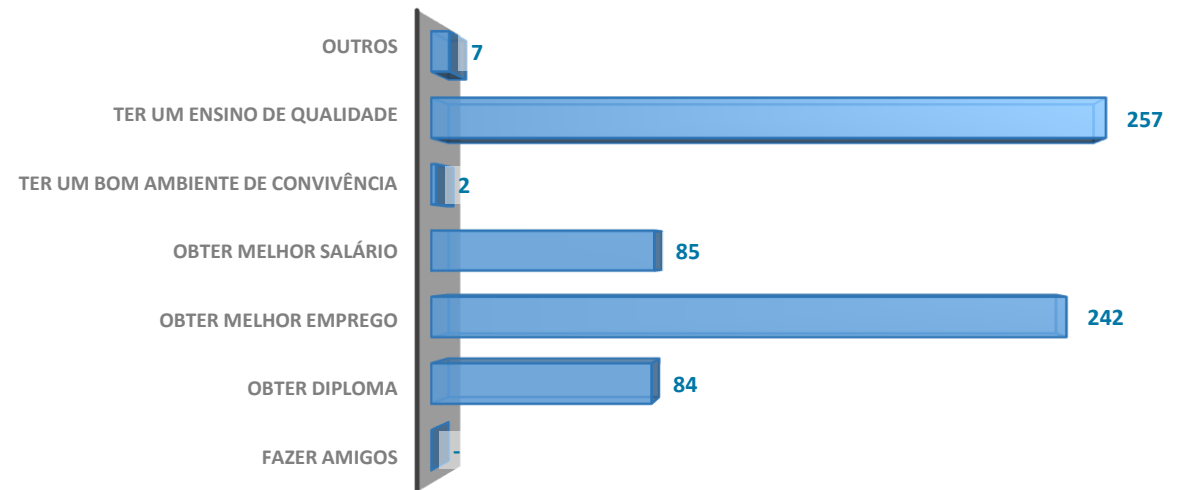
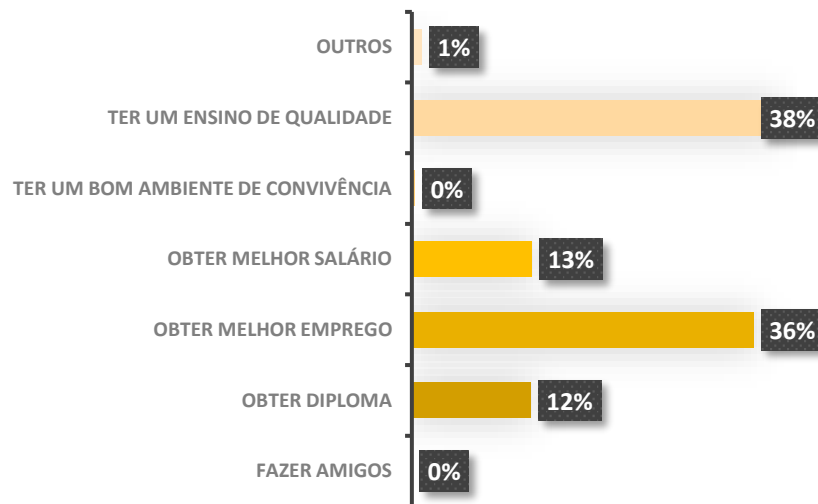
50,56%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

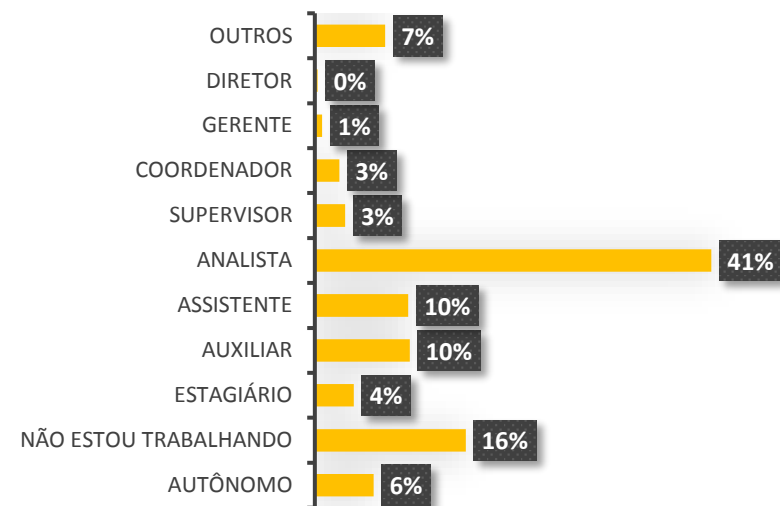
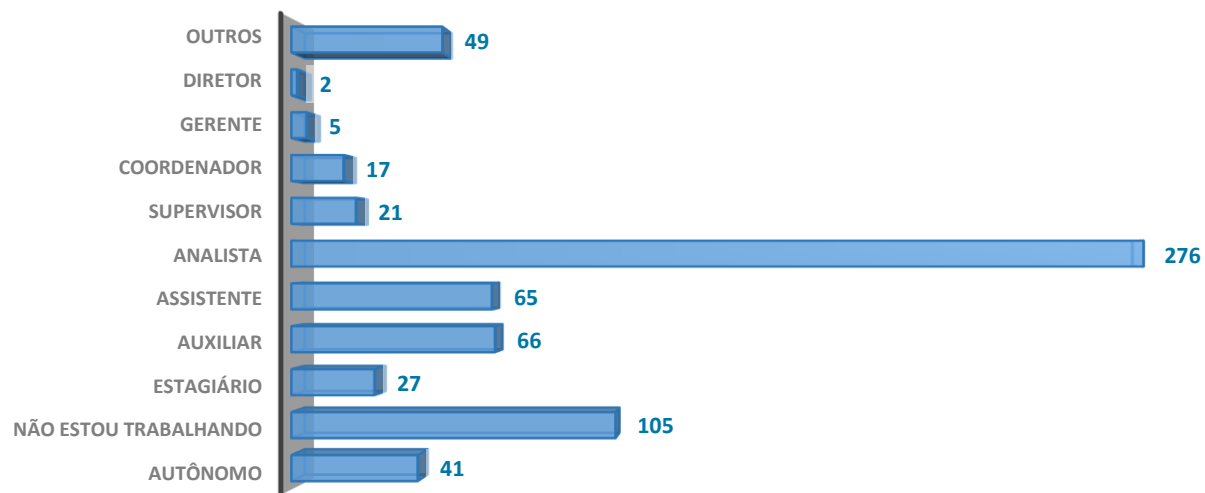


O que é mais importante para você ao cursar uma faculdade?

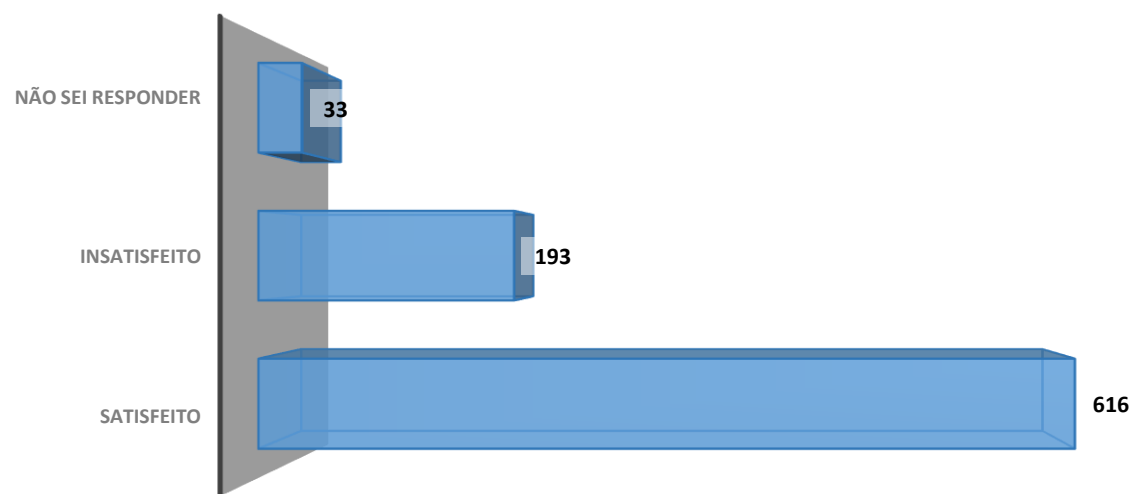
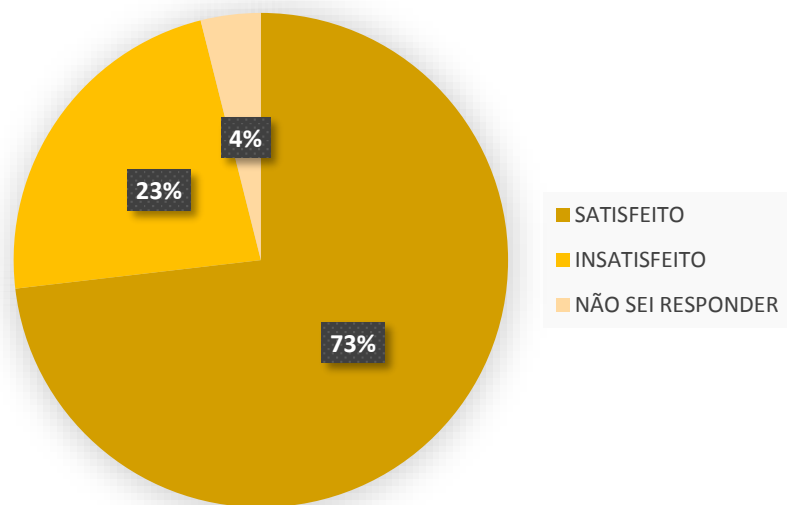




Qual o cargo que você ocupa na empresa em que trabalha?

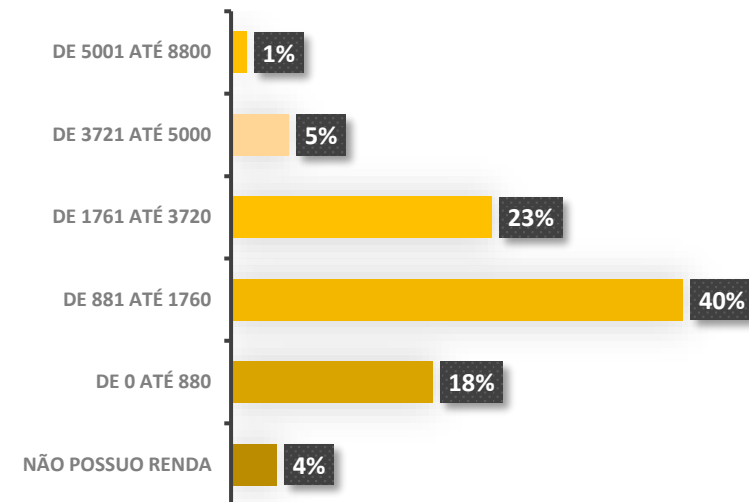
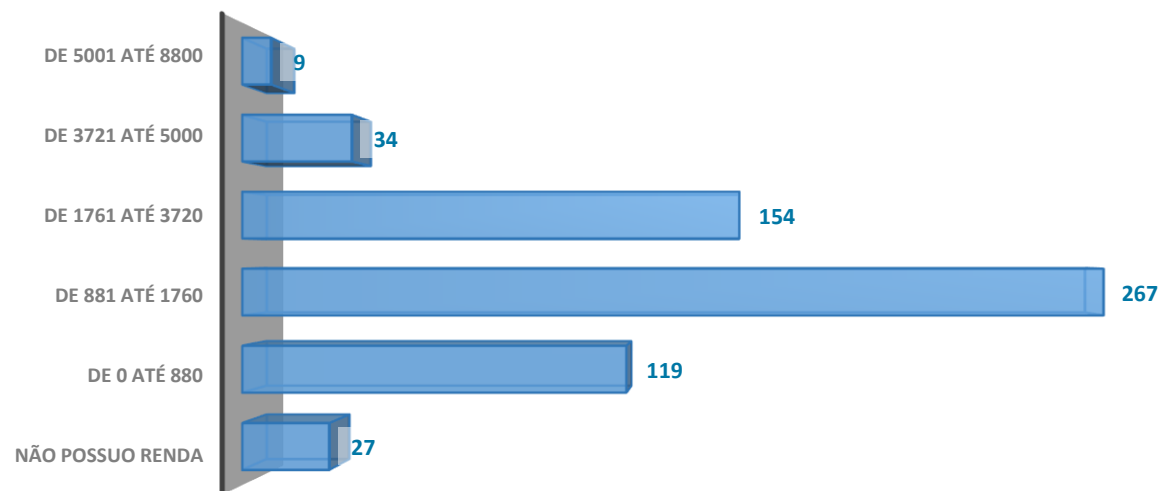


O CURSO - Em relação ao seu curso, você se considera:

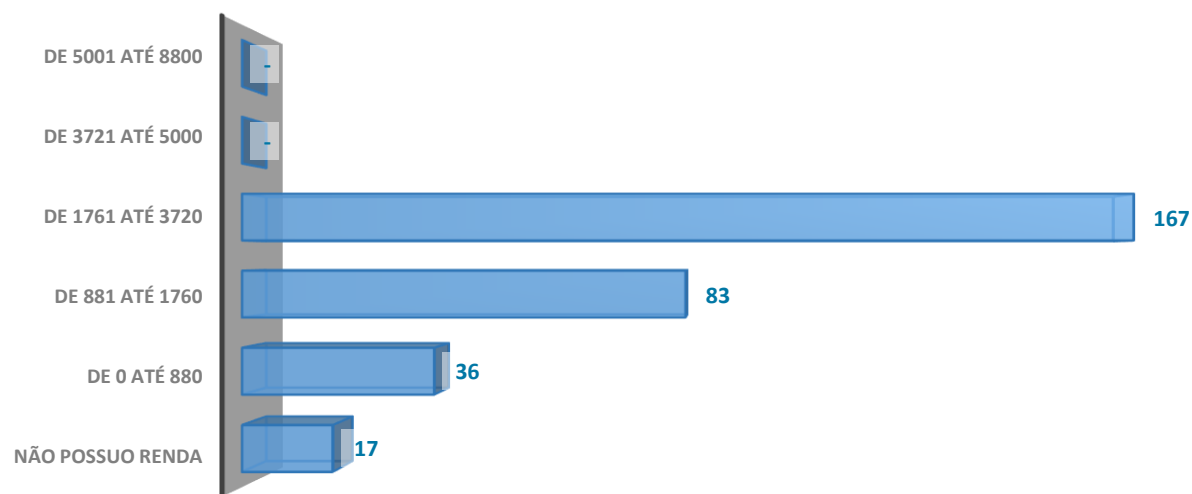
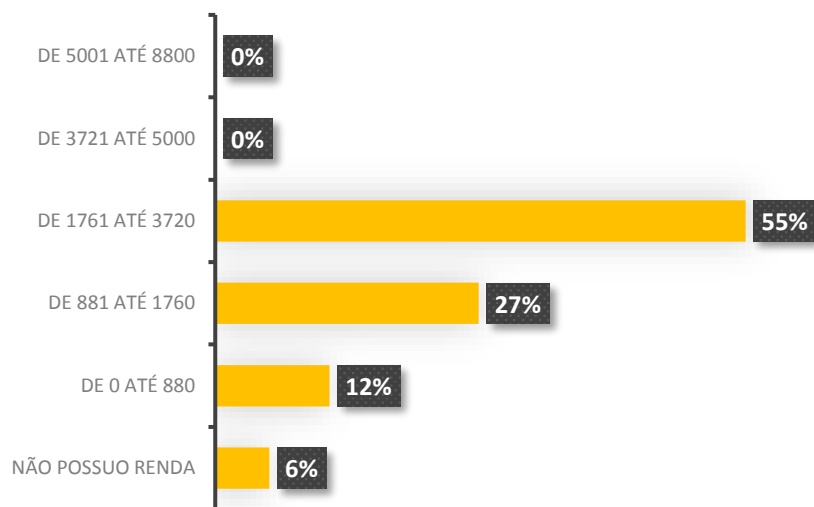




Qual a sua renda mensal atual?

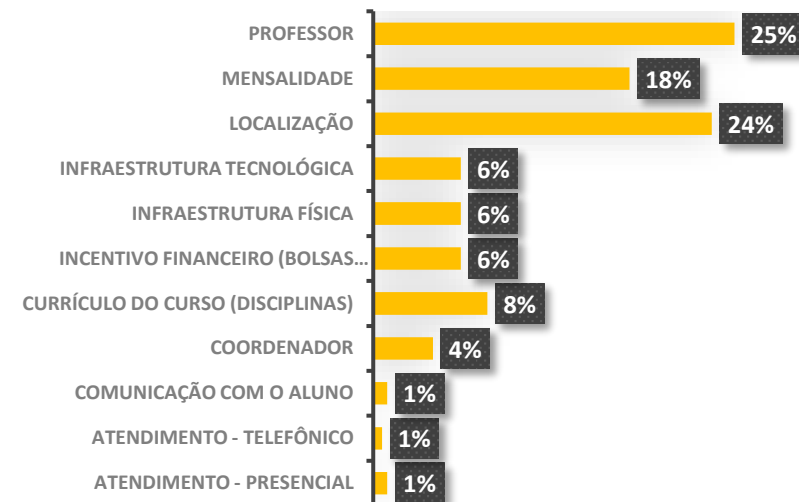
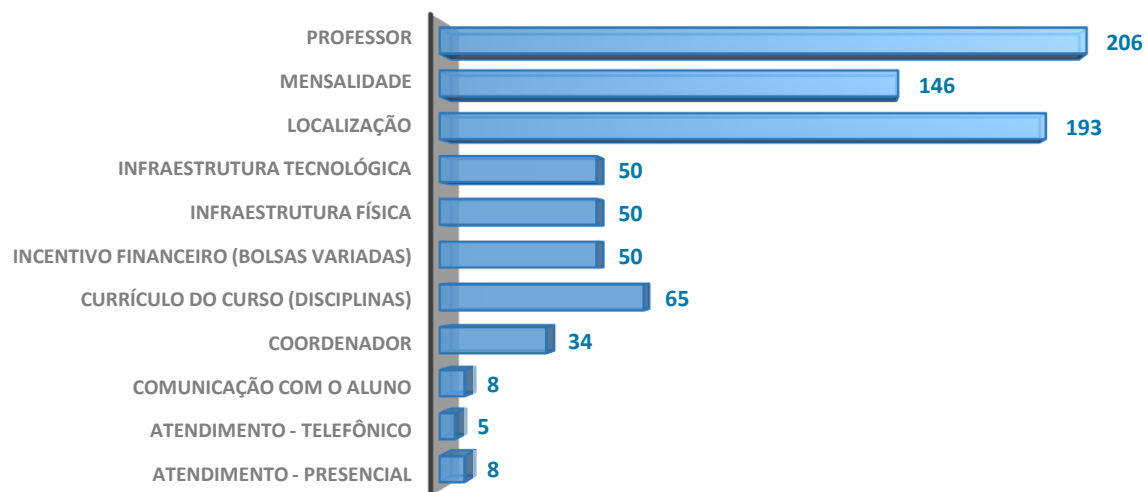


Qual a renda mensal da sua família?

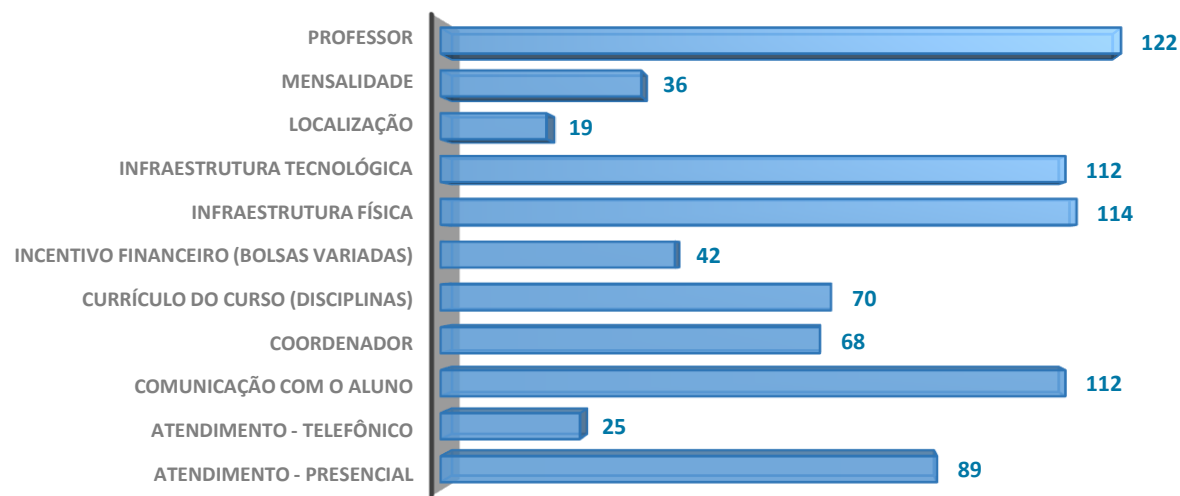
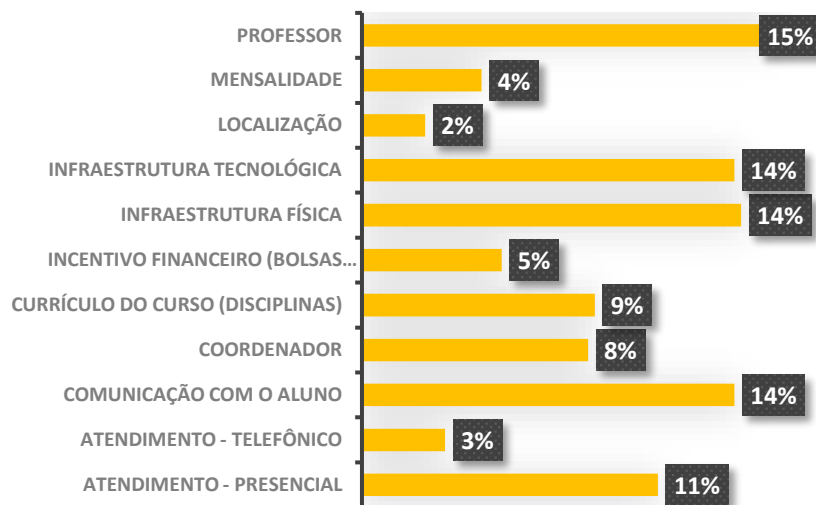




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

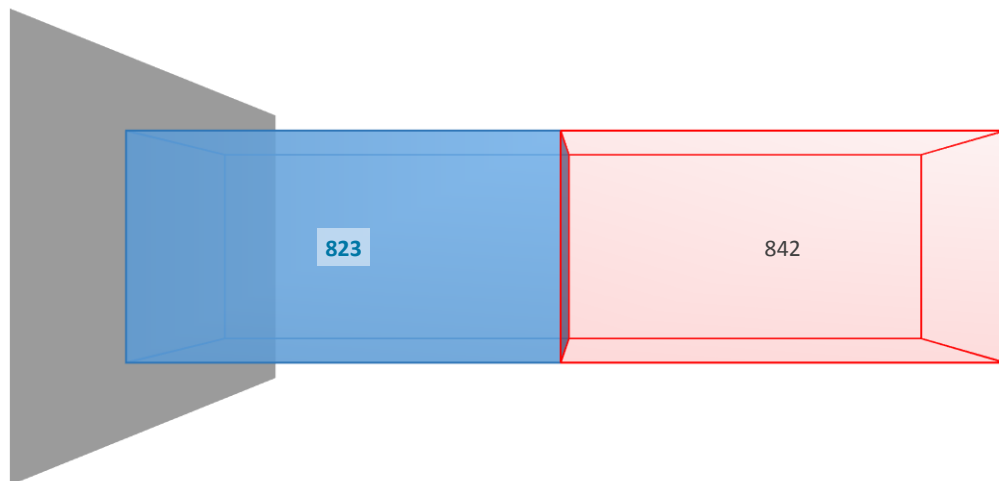


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

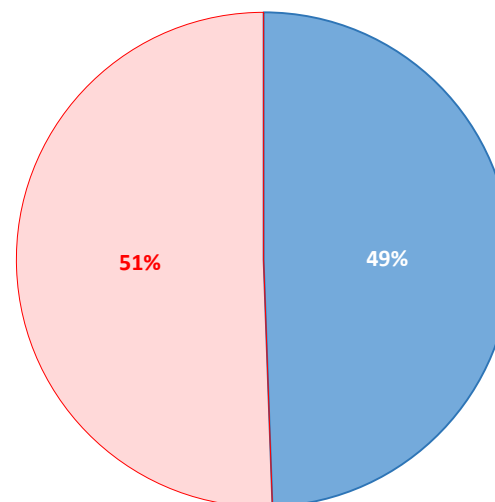




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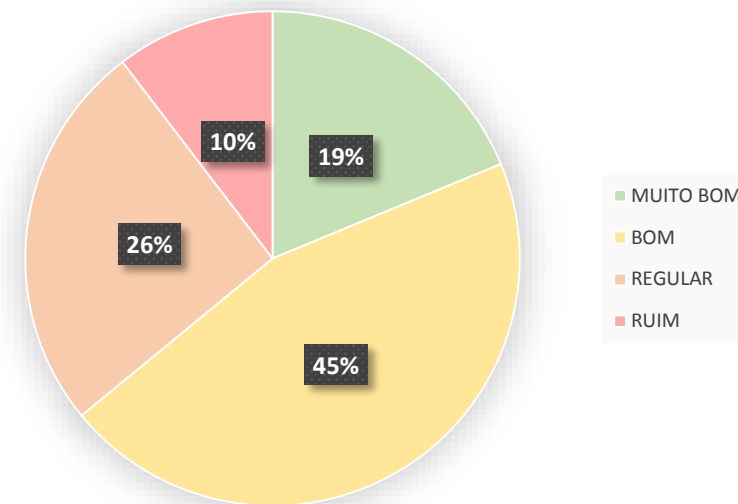
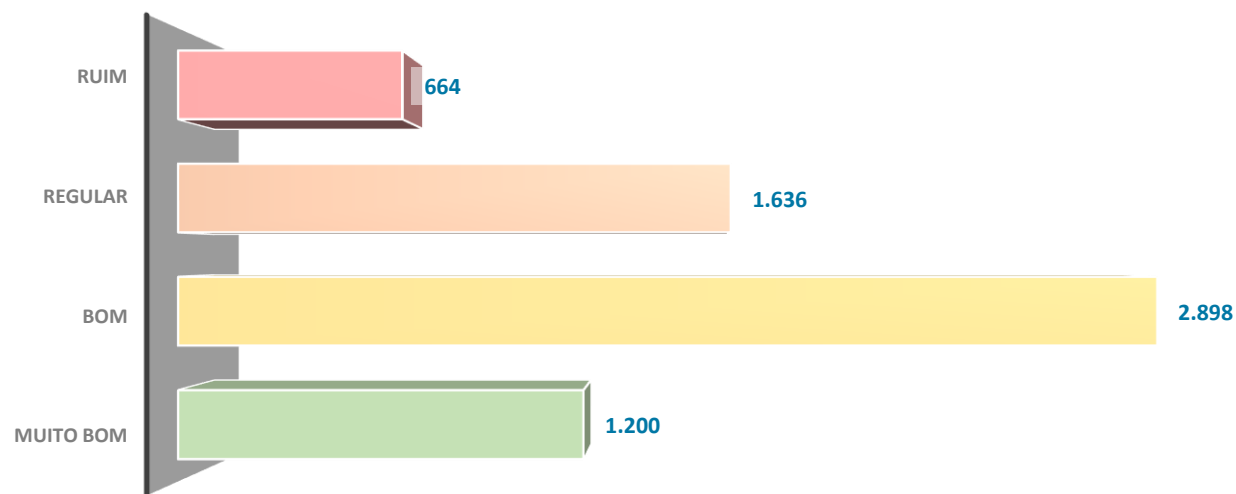


 Não responderam
 Responderam

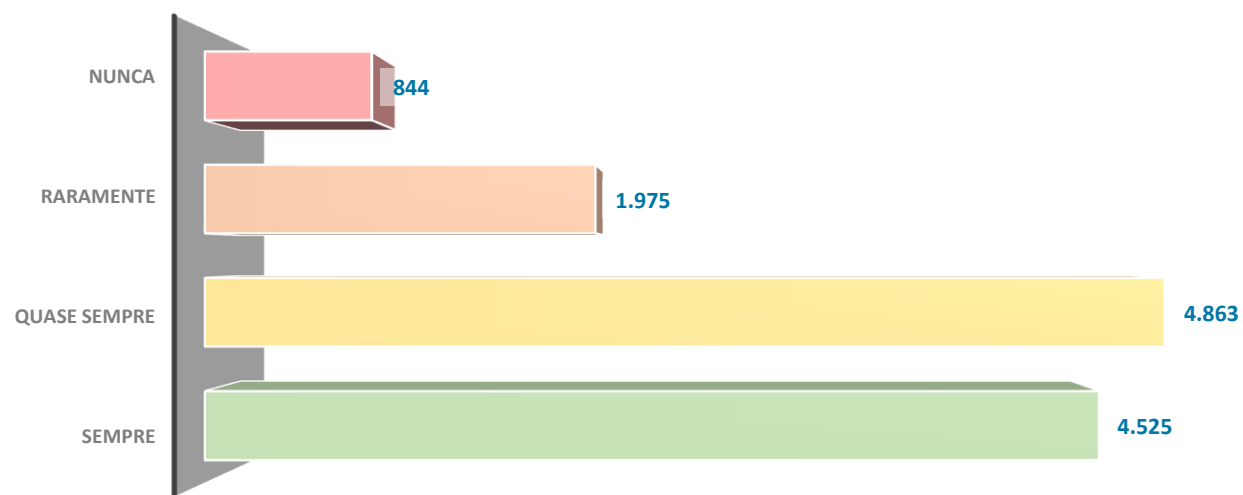
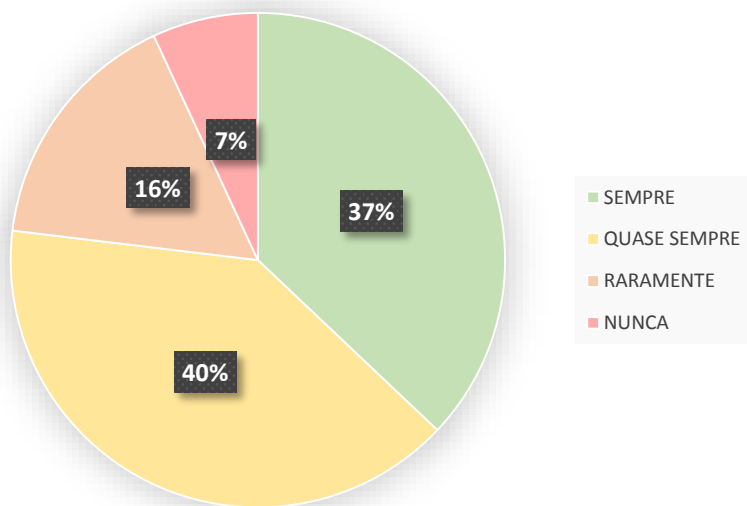




GERAL - Questões Objetivas Qualitativas

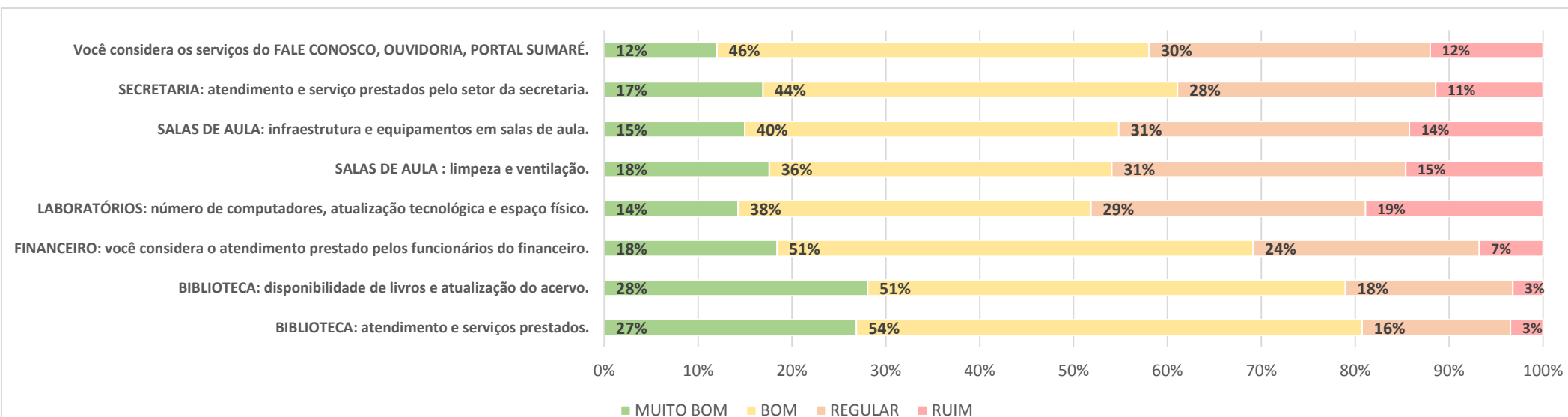
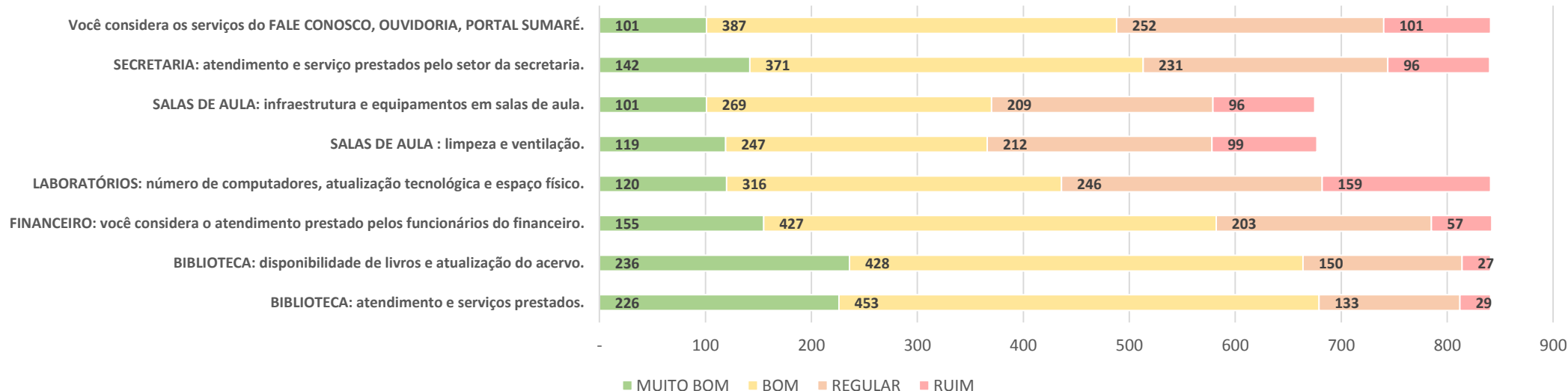


GERAL - Questões Objetivas Periodicidade



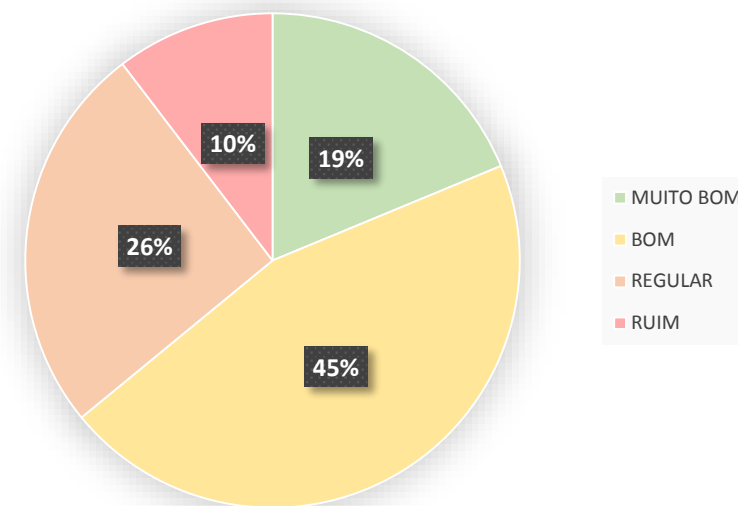
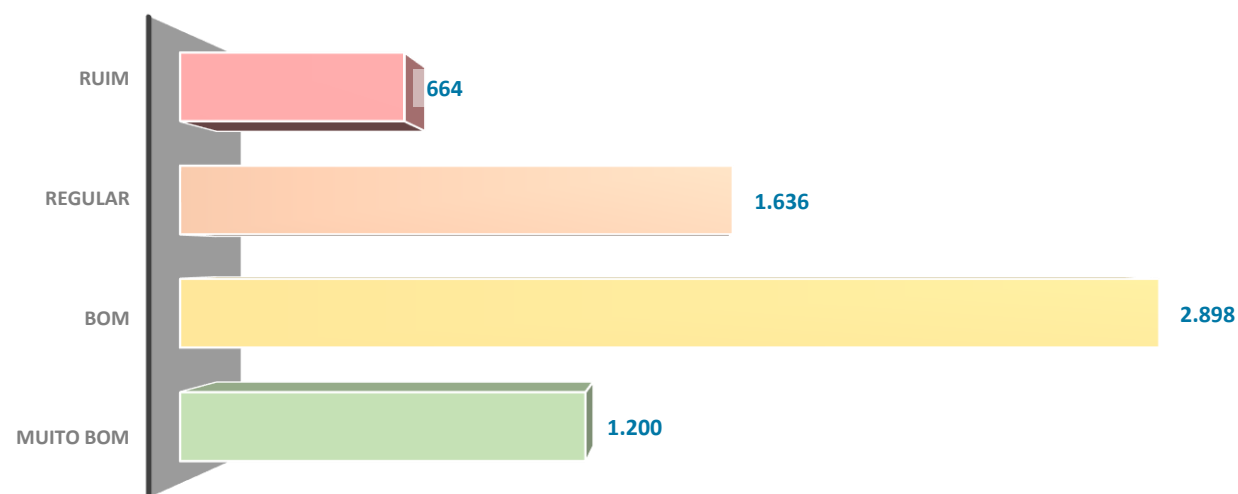


Questões Objetivas

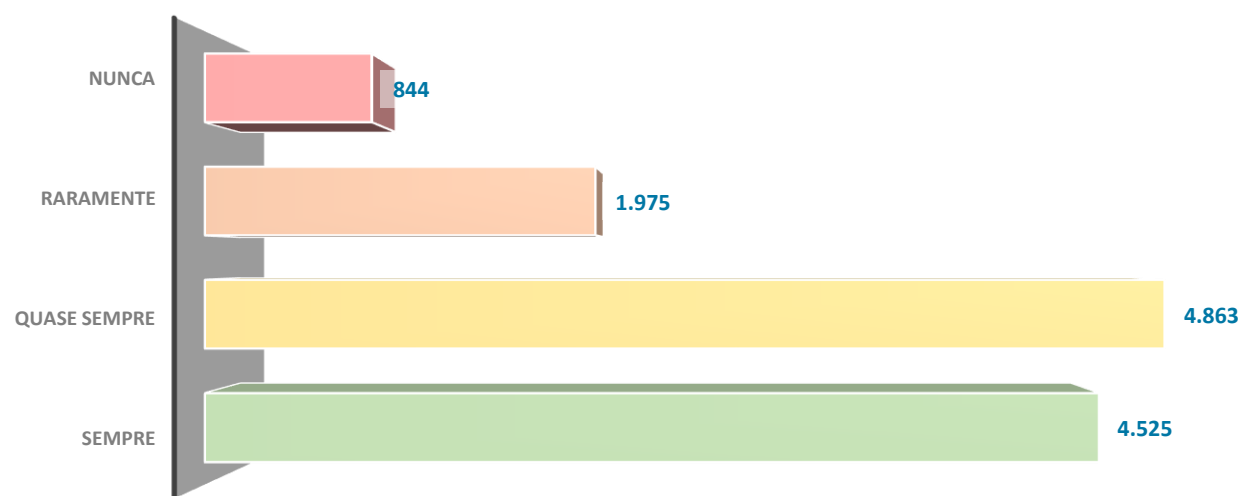
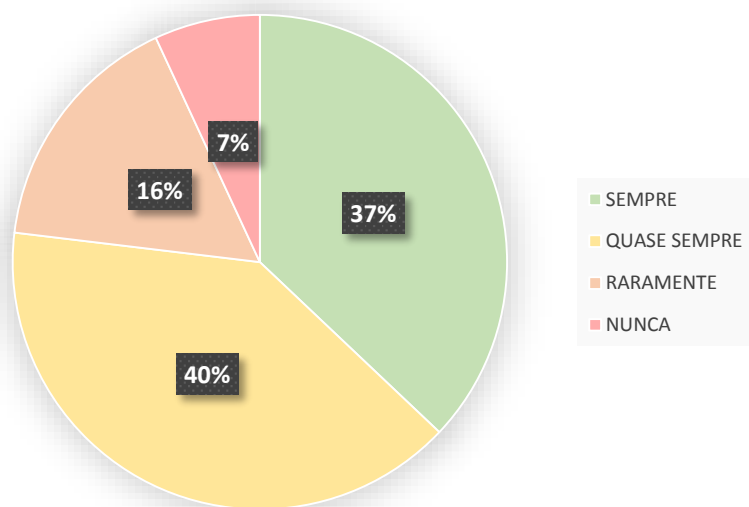




GERAL - Questões Objetivas Qualitativas

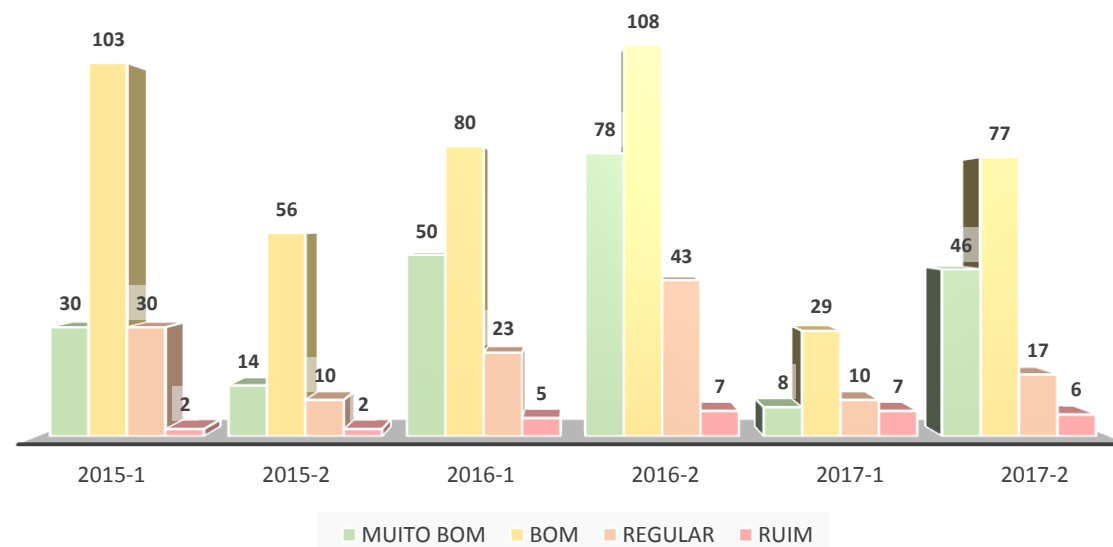
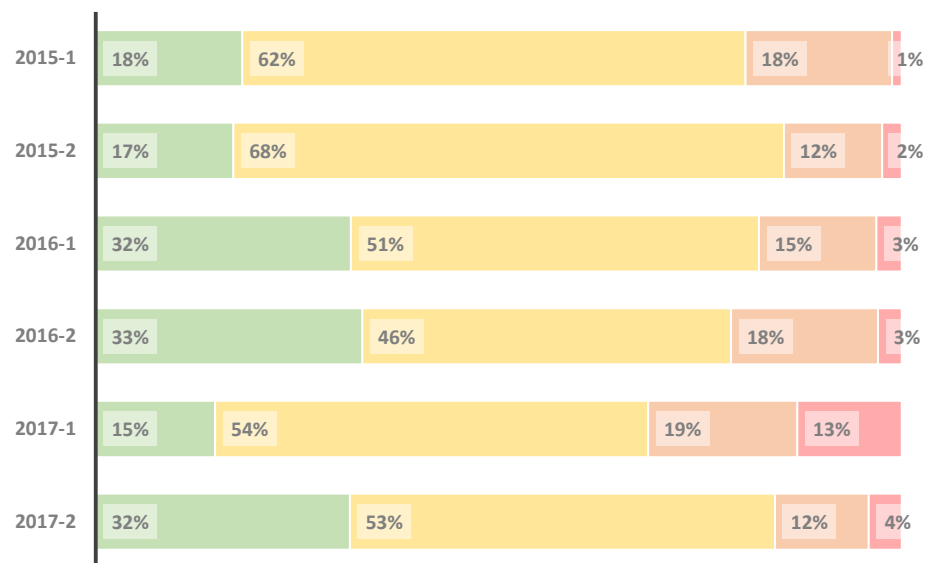
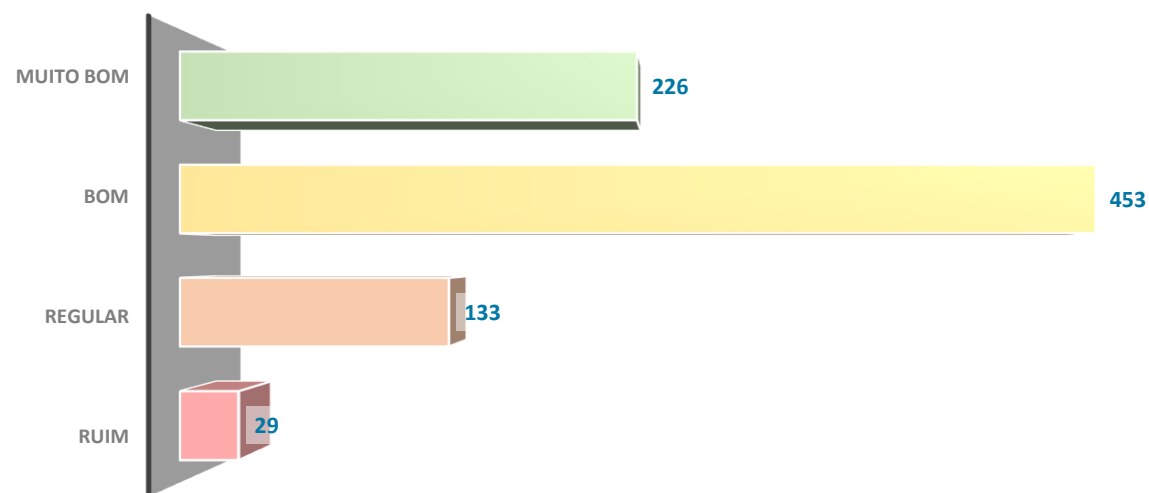
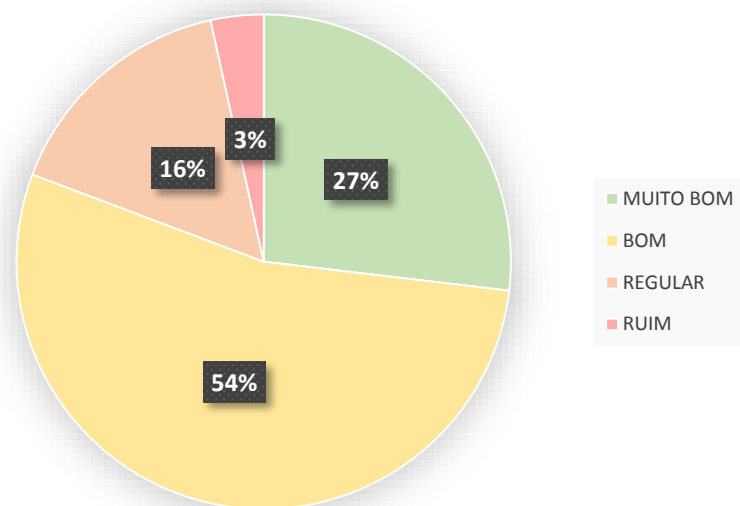


GERAL - Questões Objetivas Periodicidade



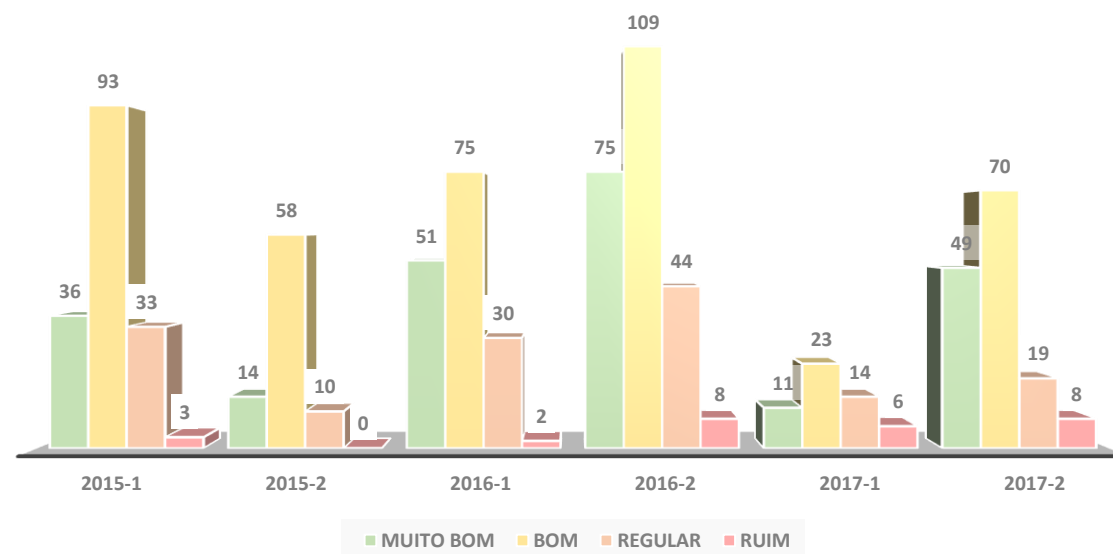
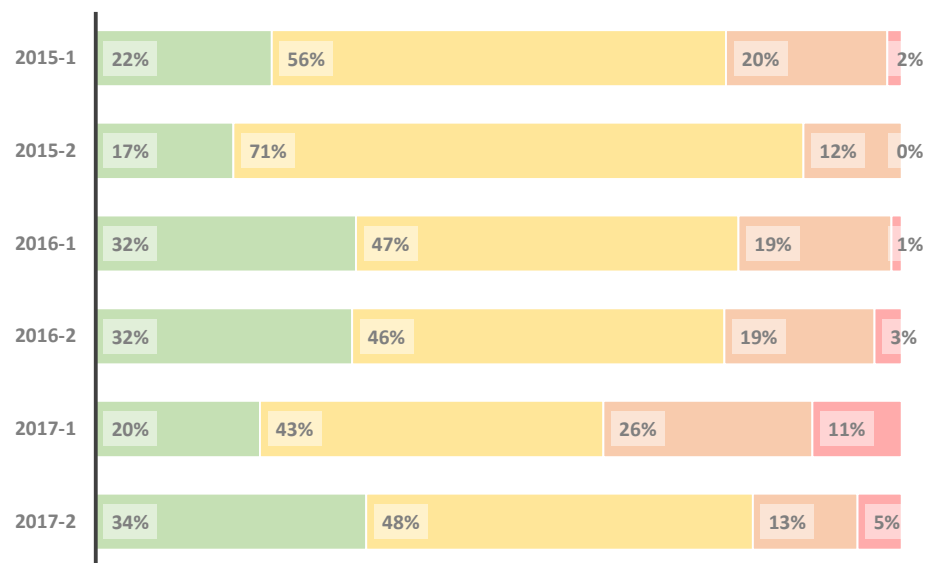
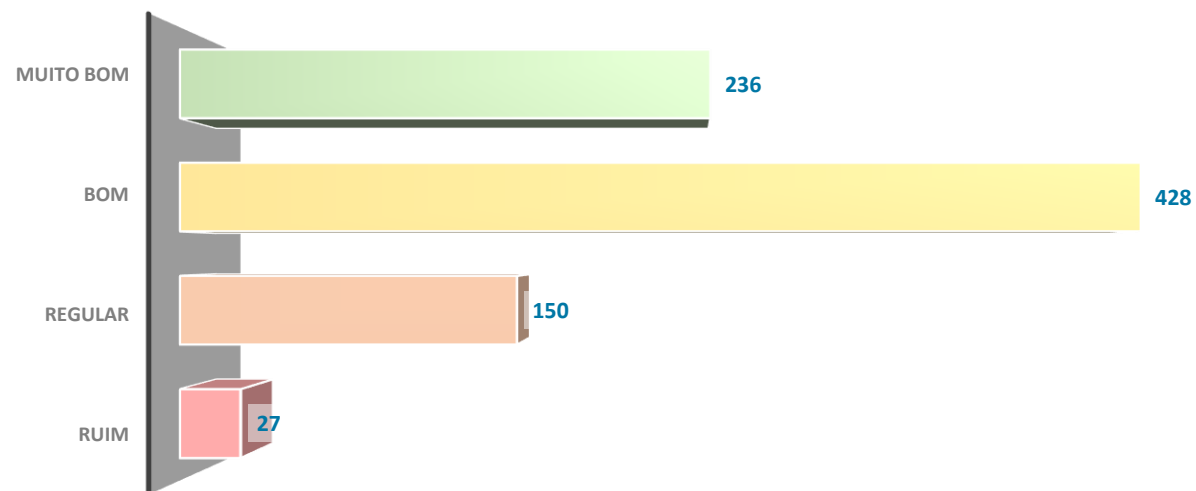
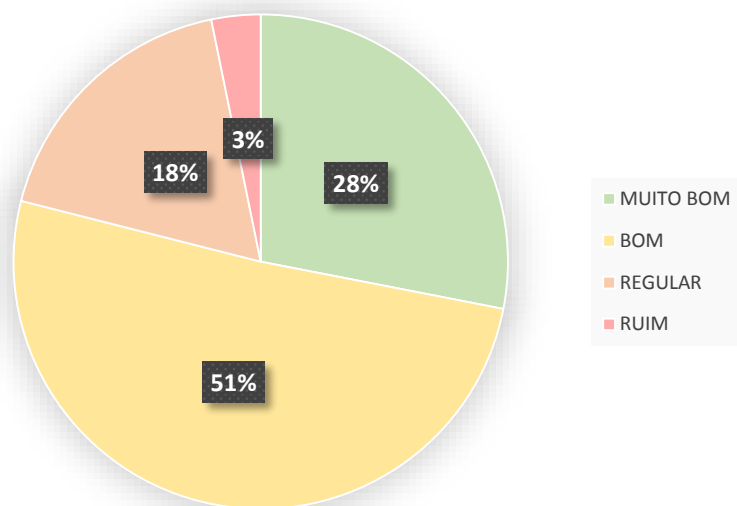


BIBLIOTECA: atendimento e serviços prestados.



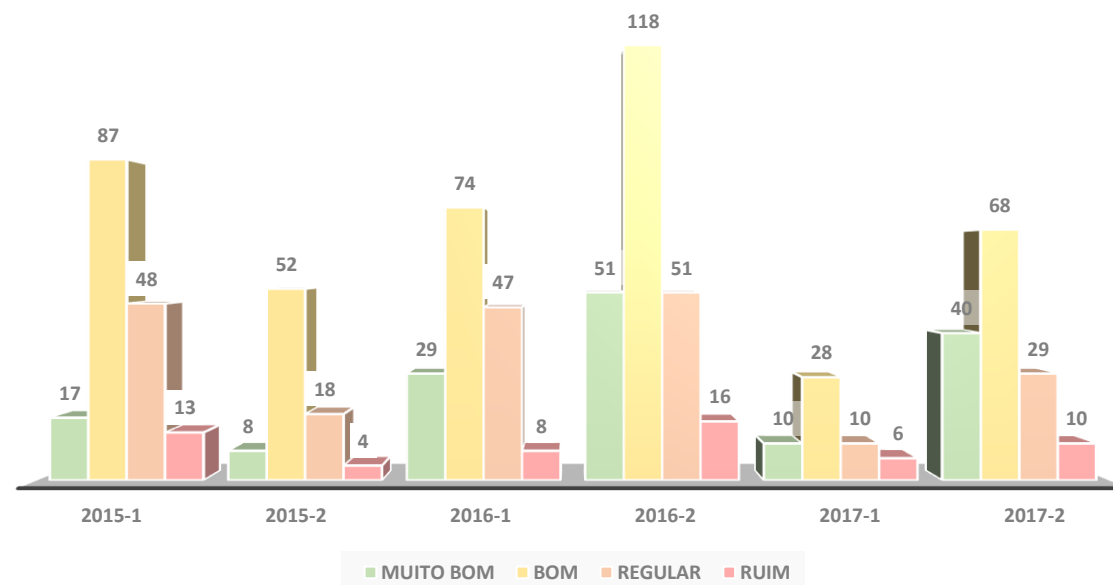
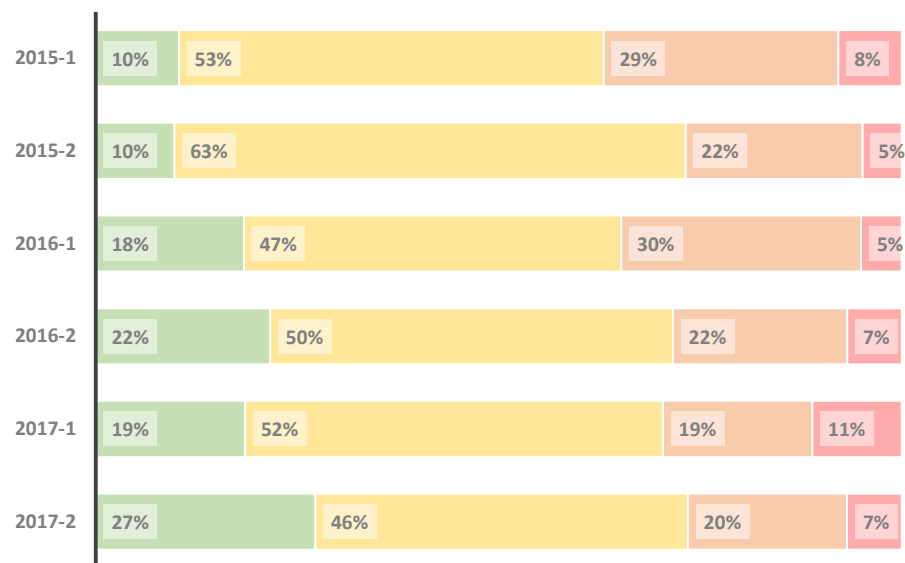
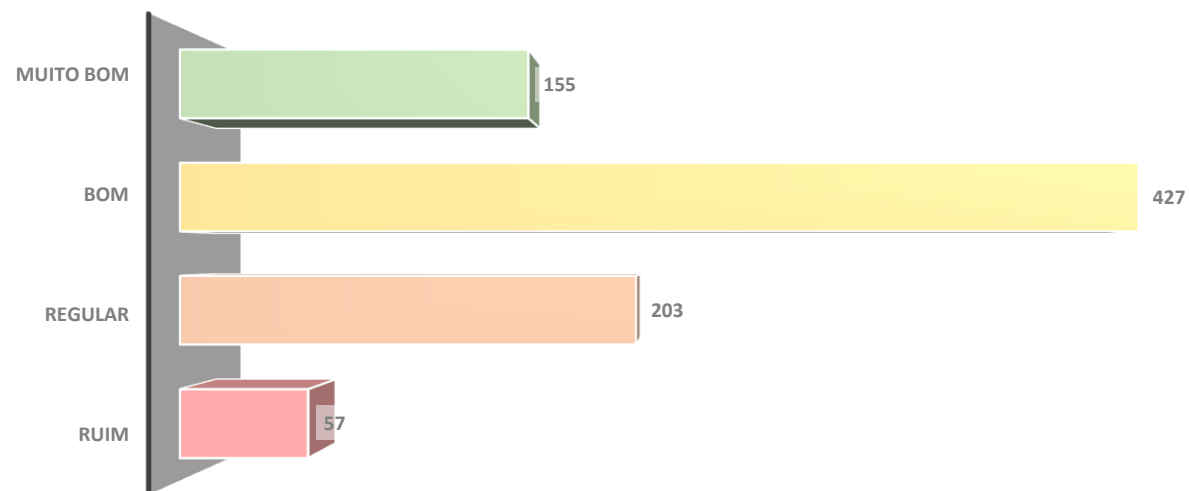
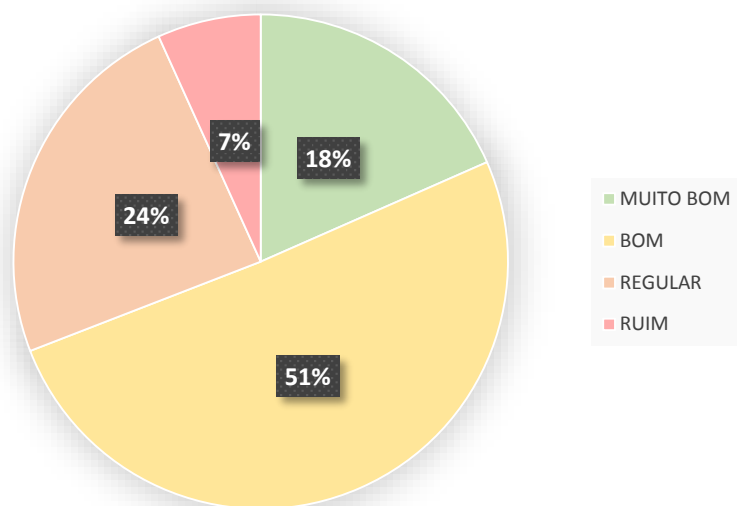


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



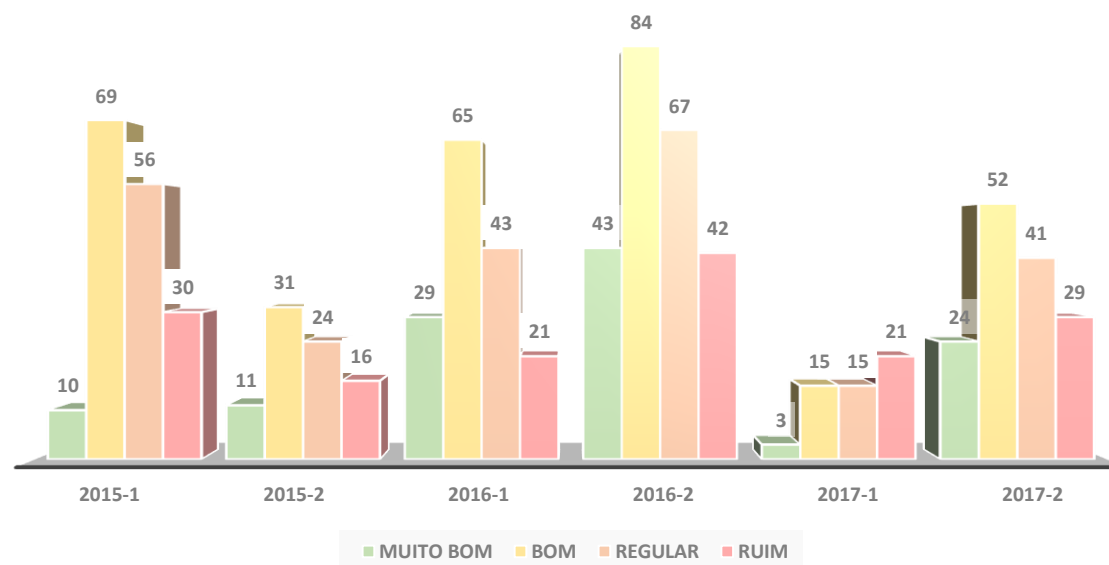
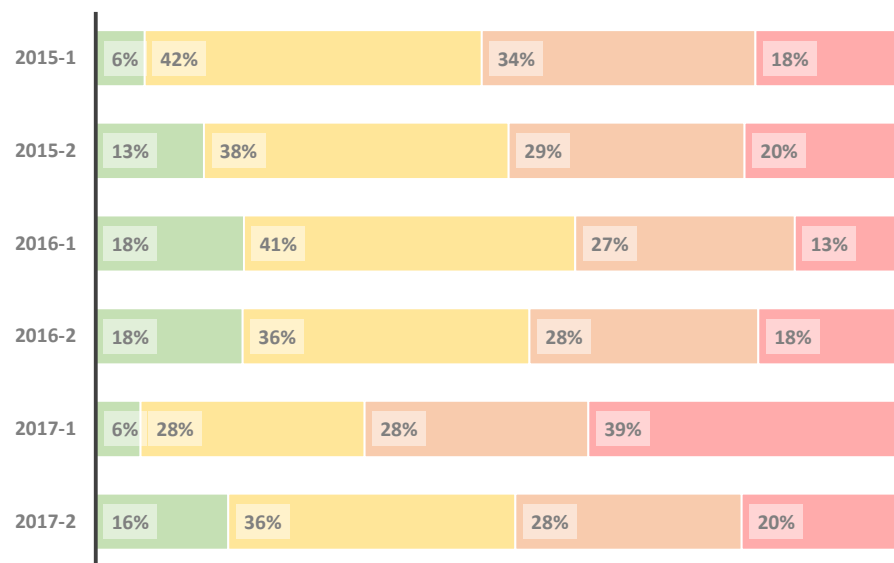
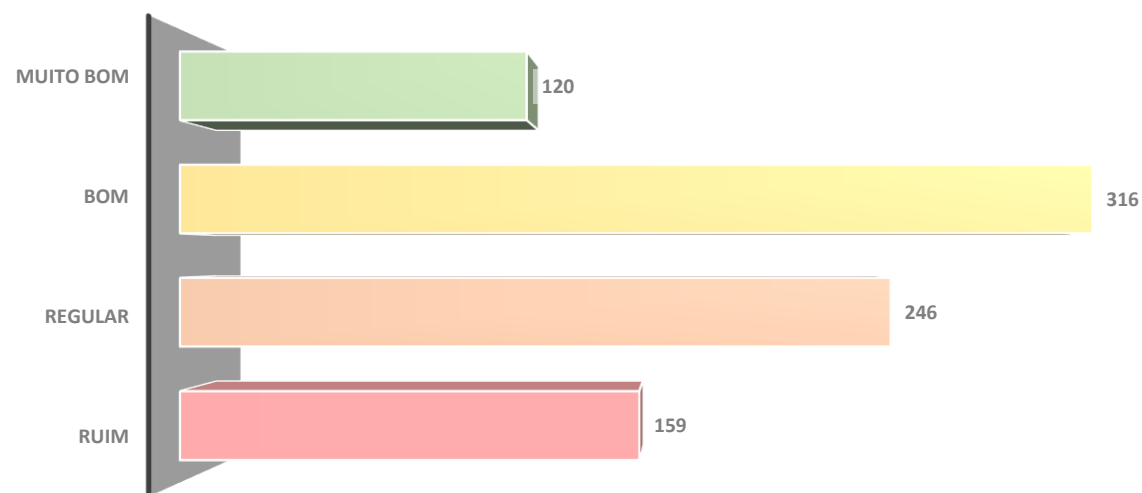
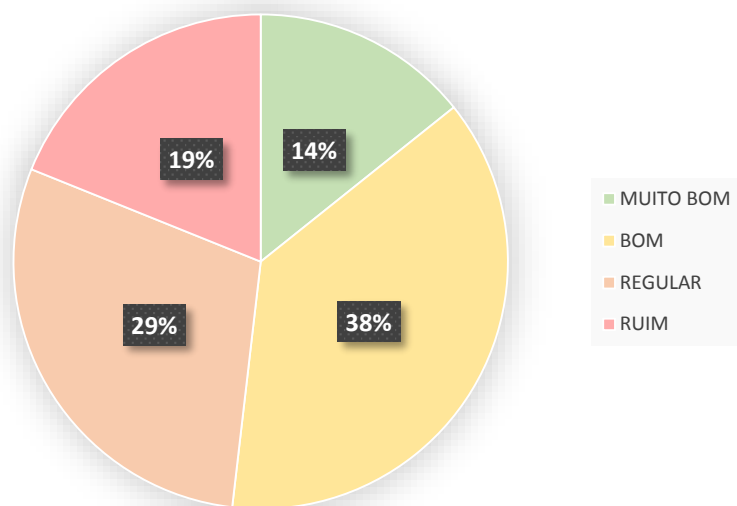


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



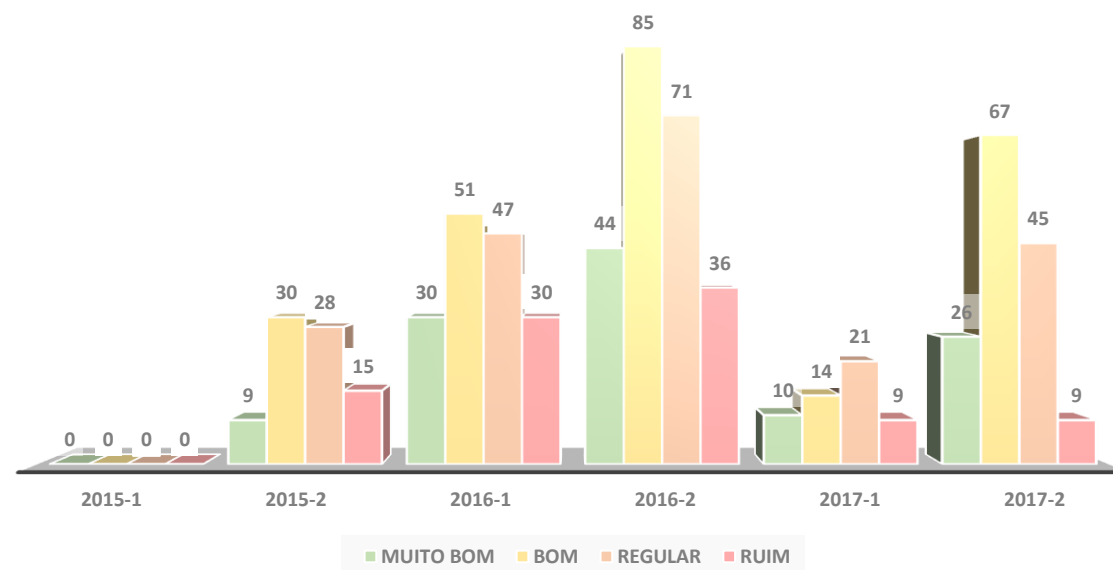
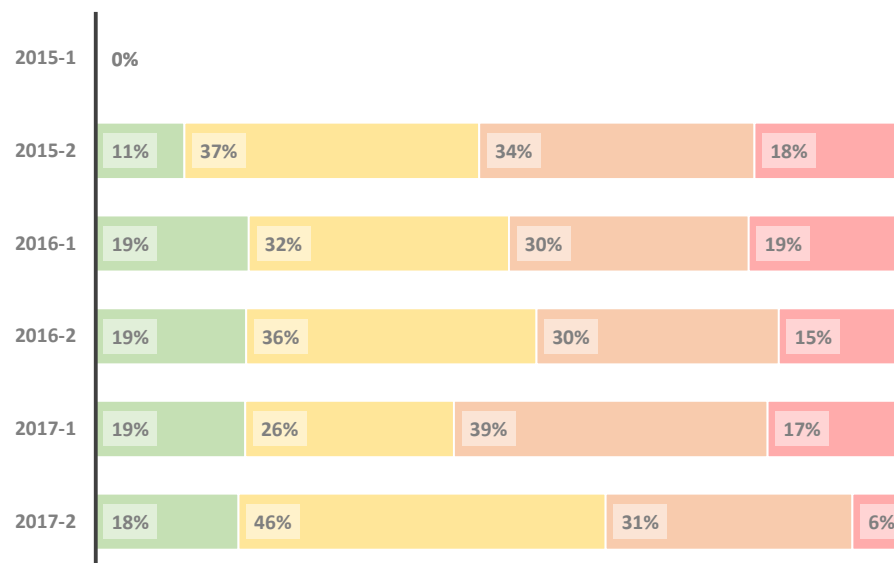
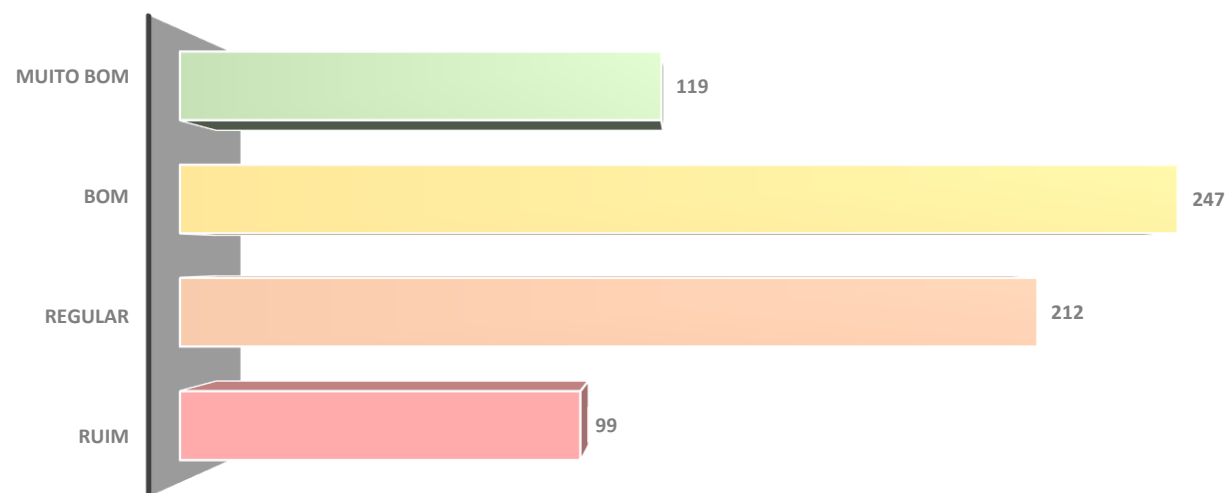
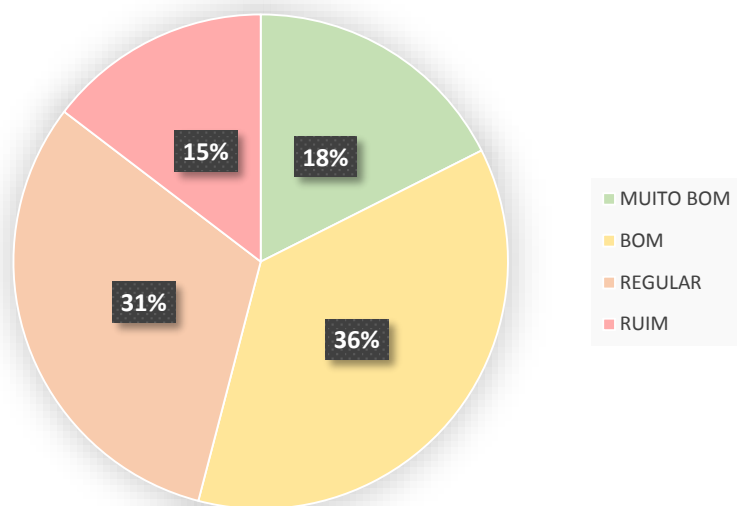


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



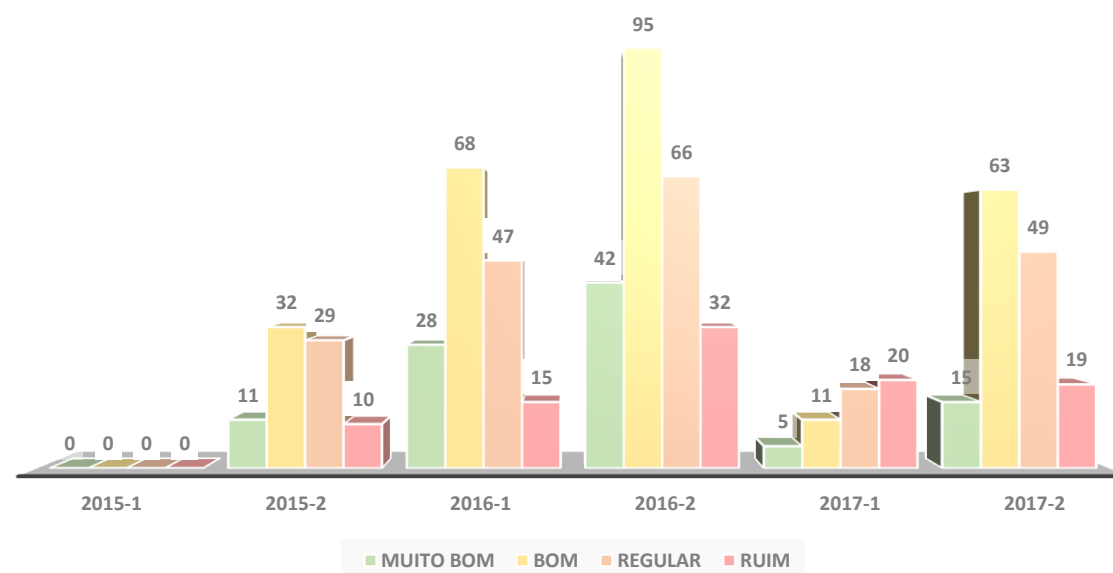
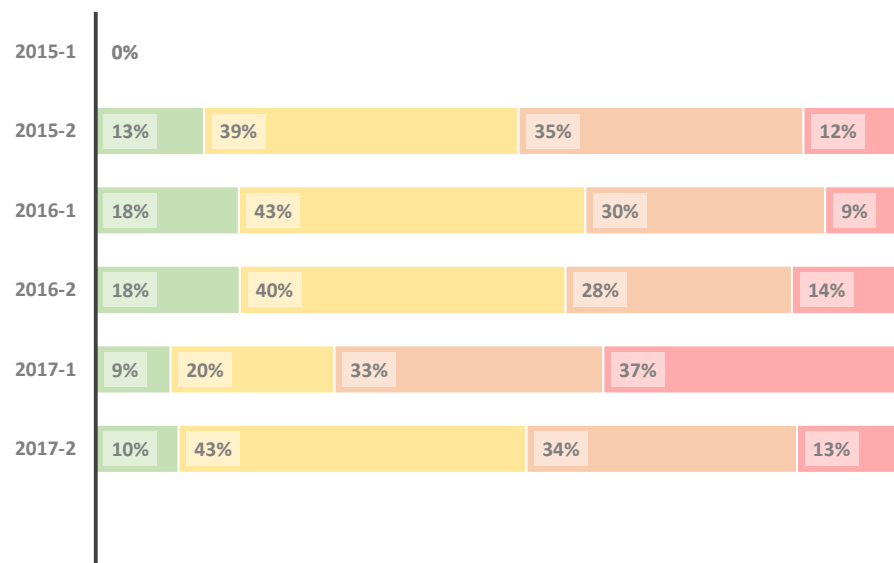
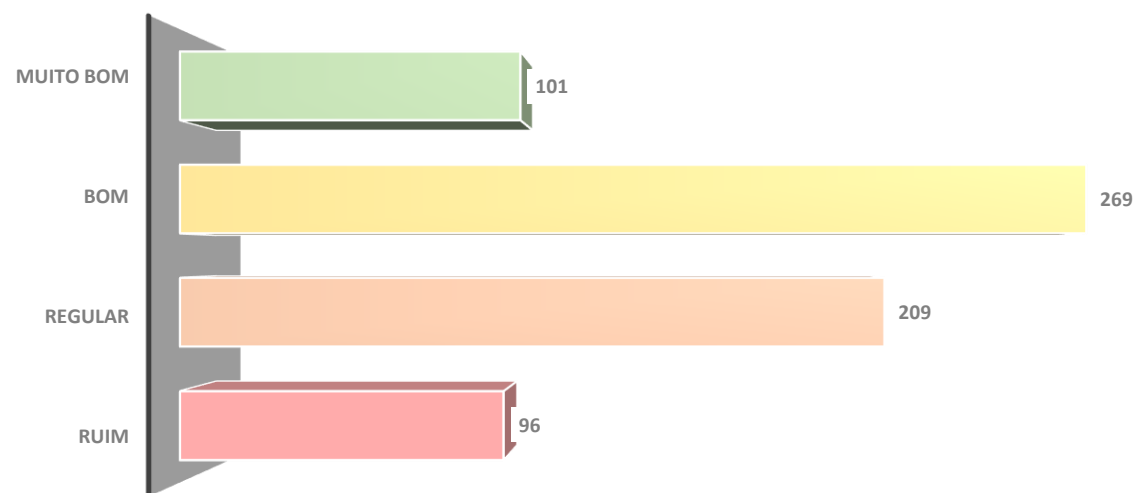
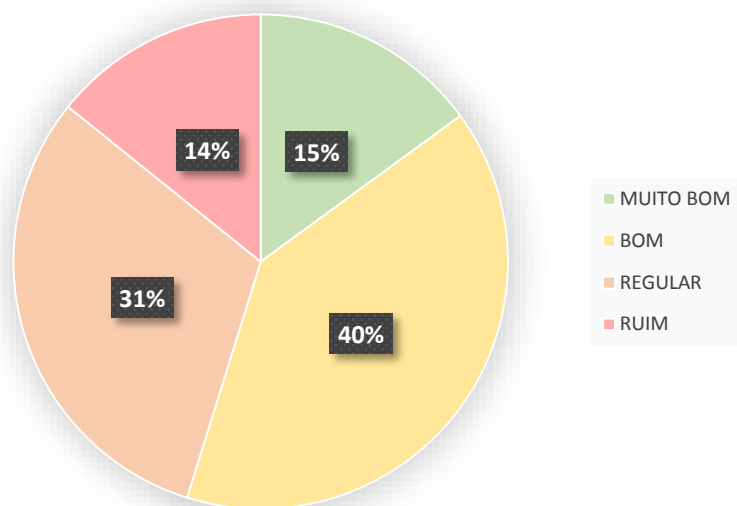


SALAS DE AULA : limpeza e ventilação.



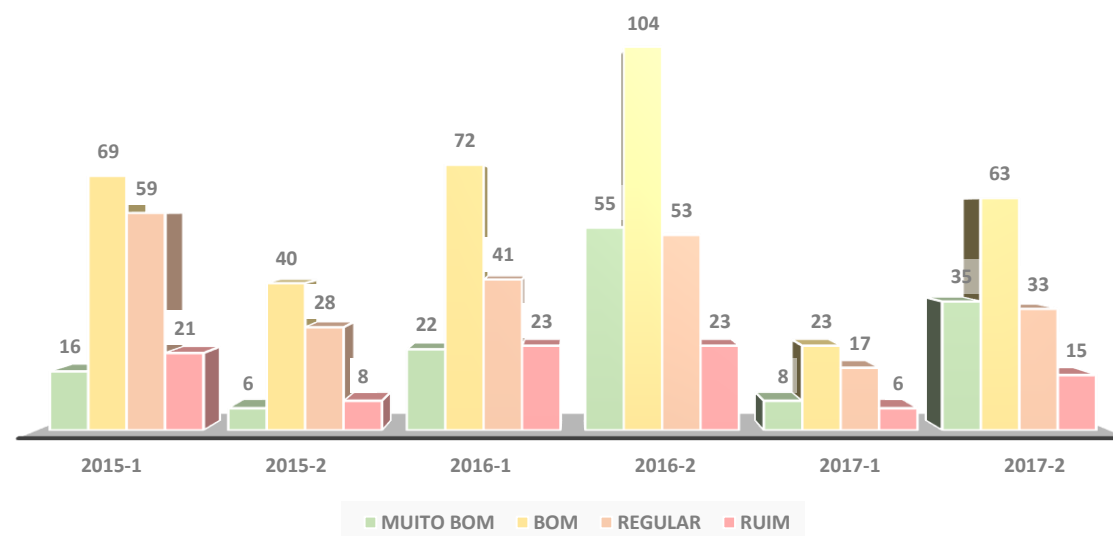
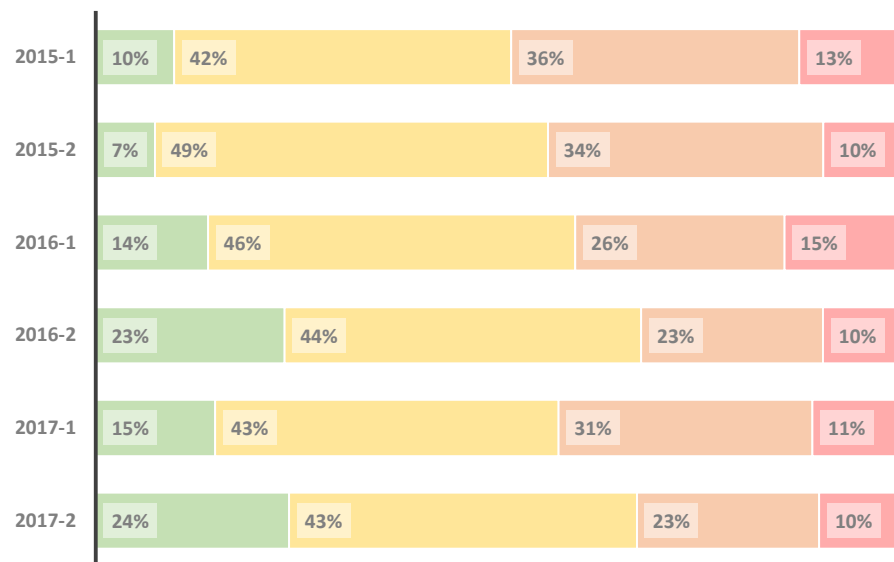
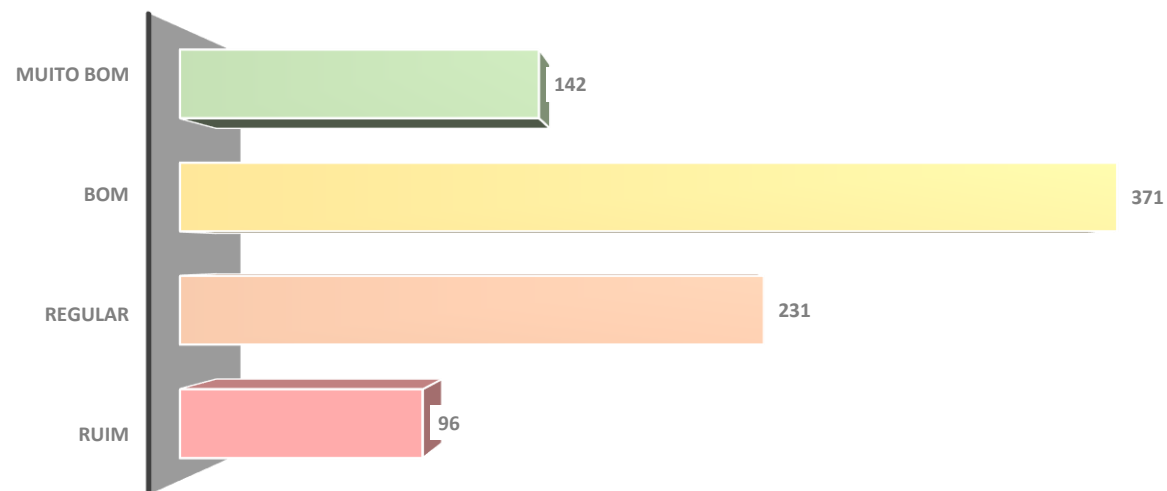
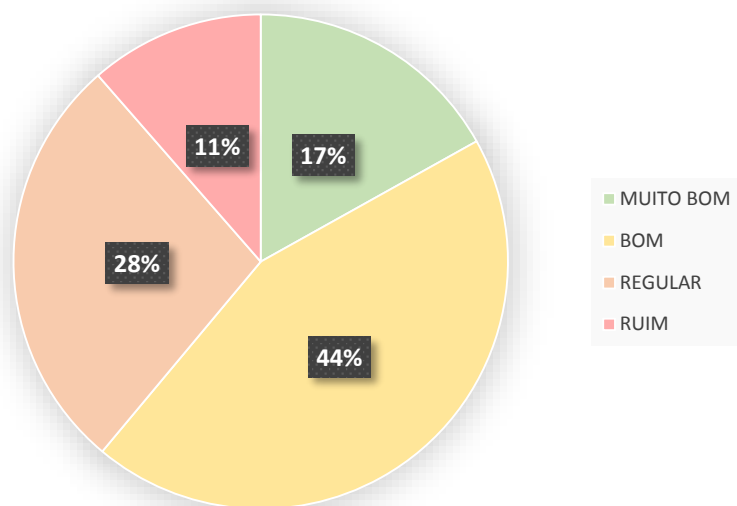


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



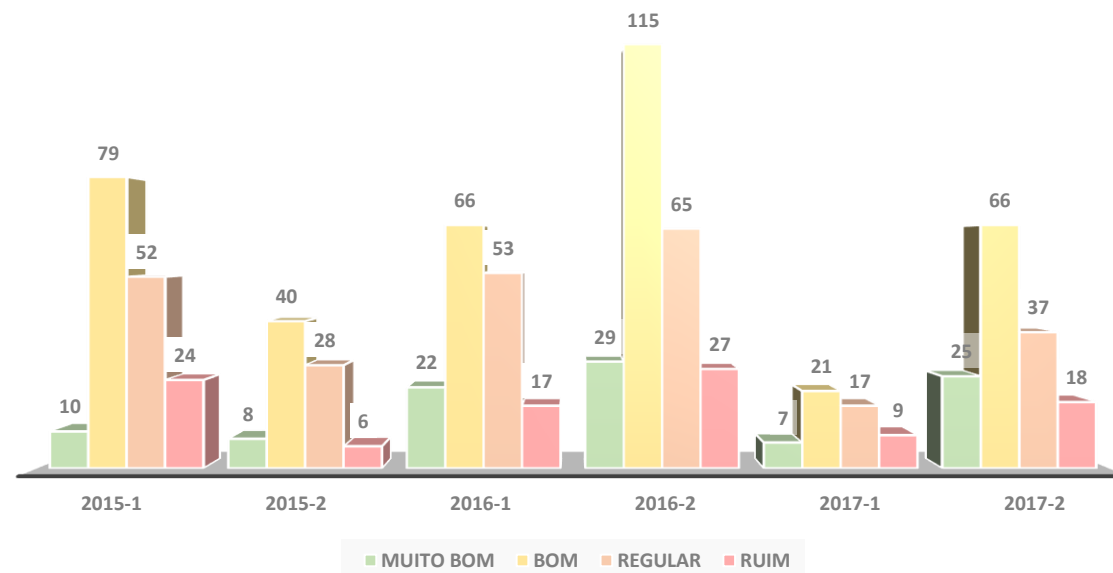
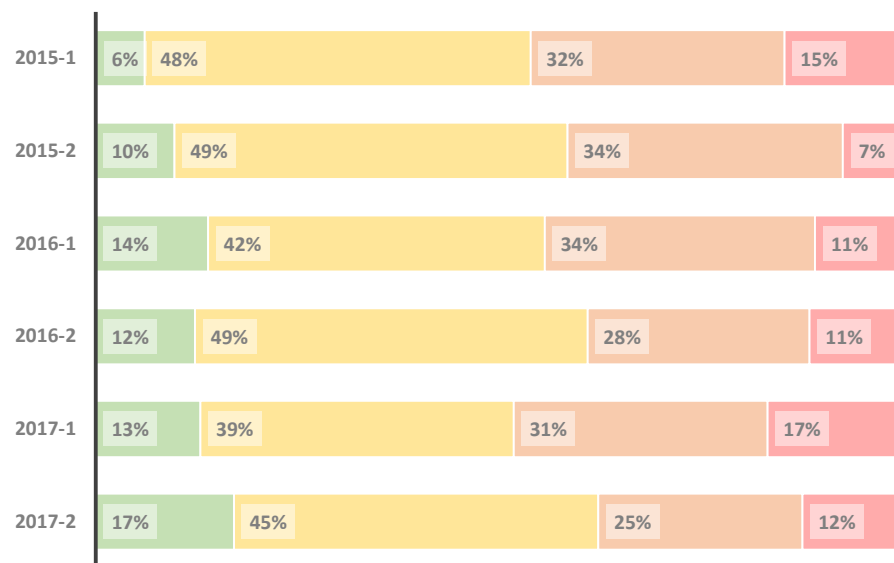
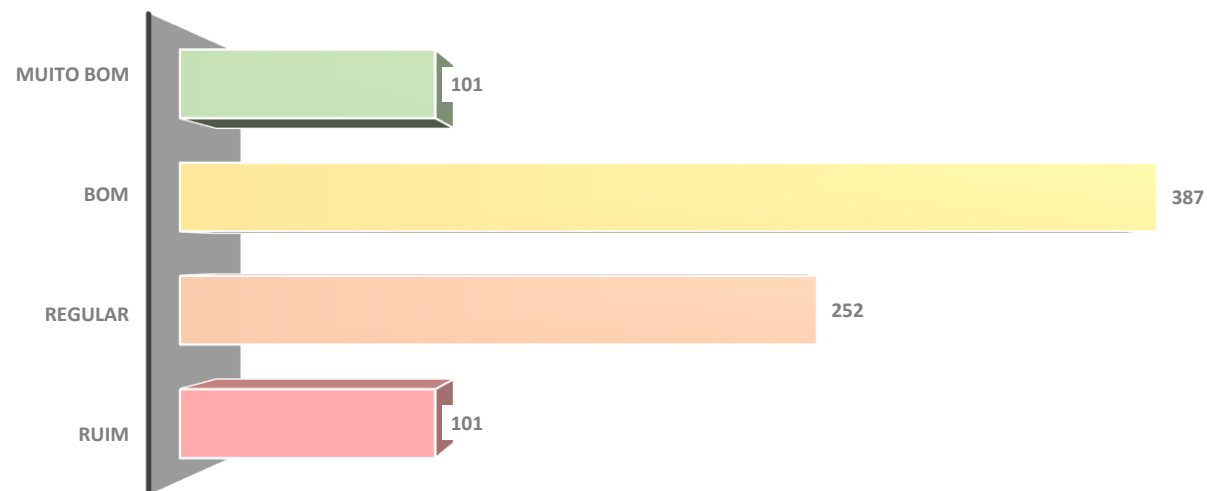
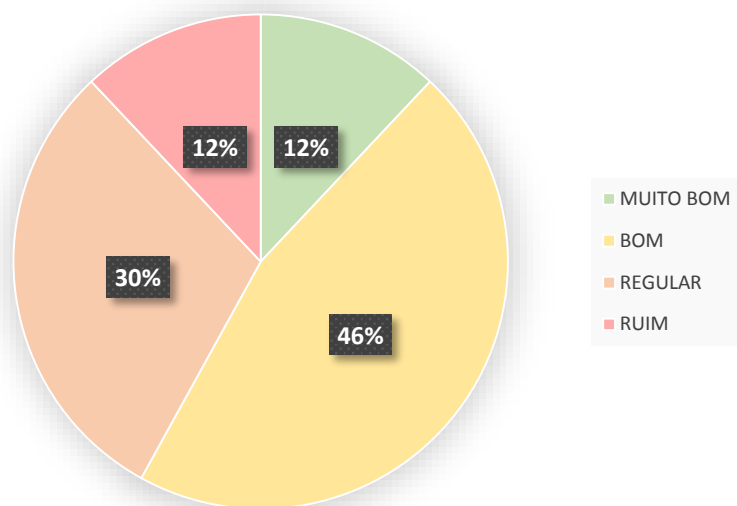


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



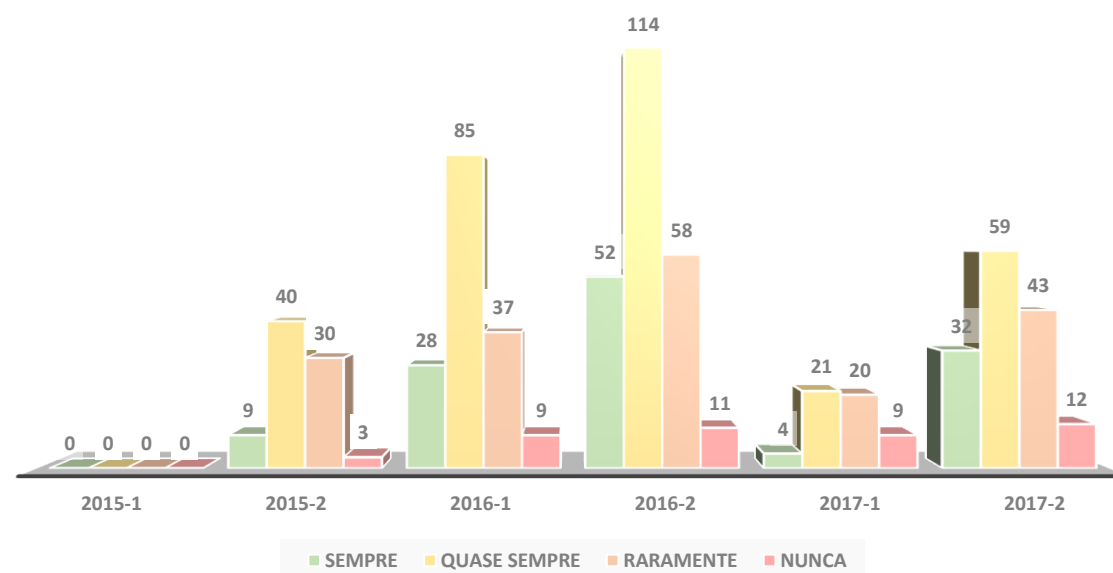
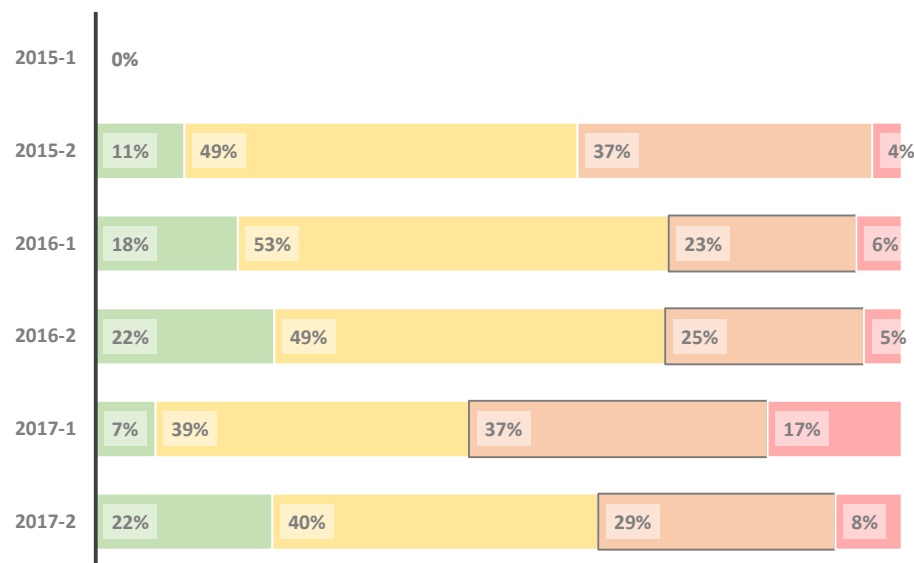
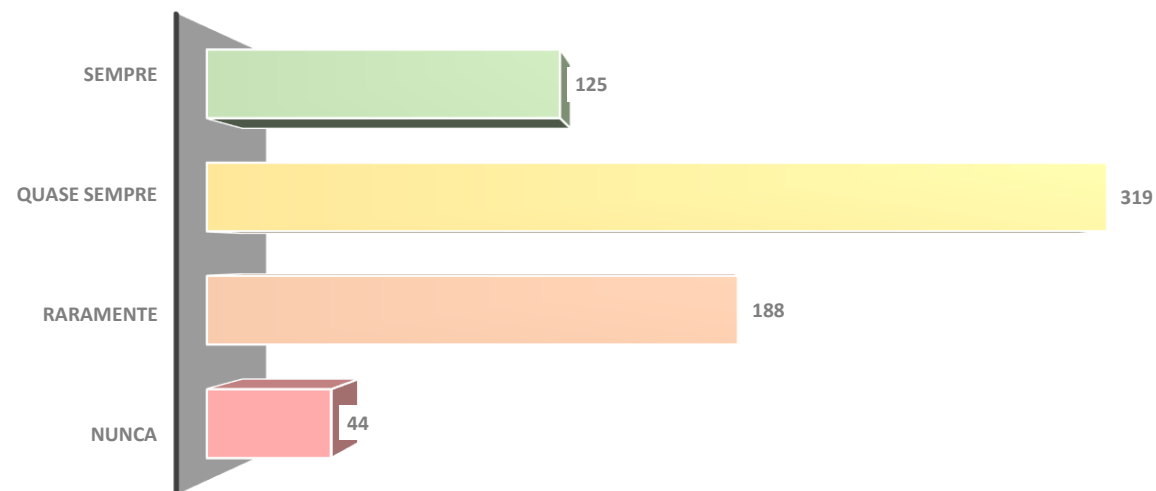
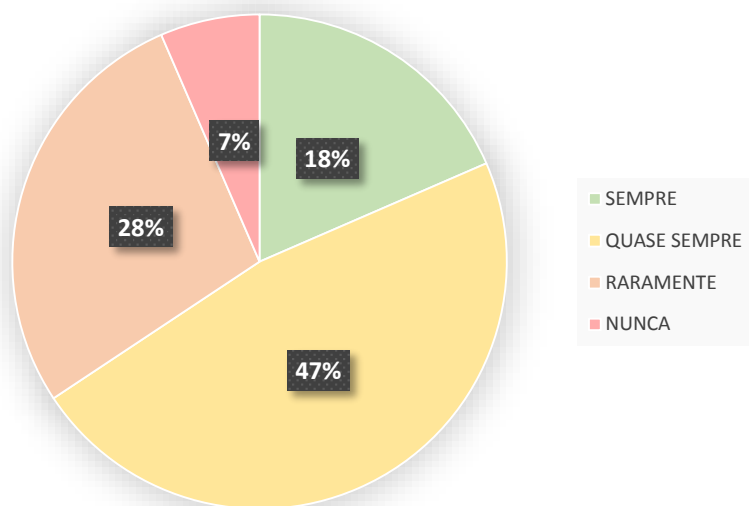


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



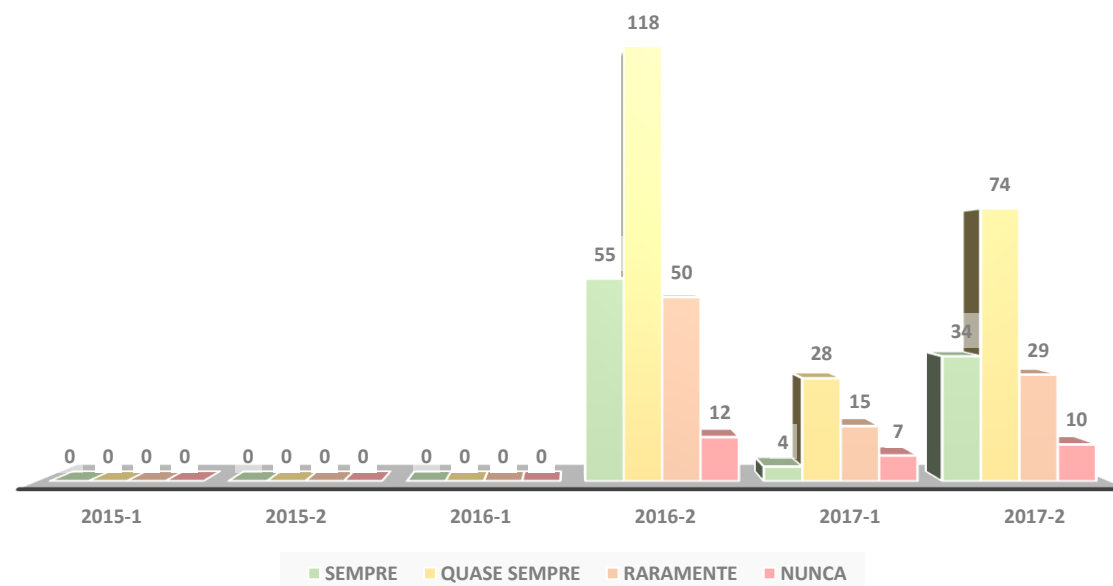
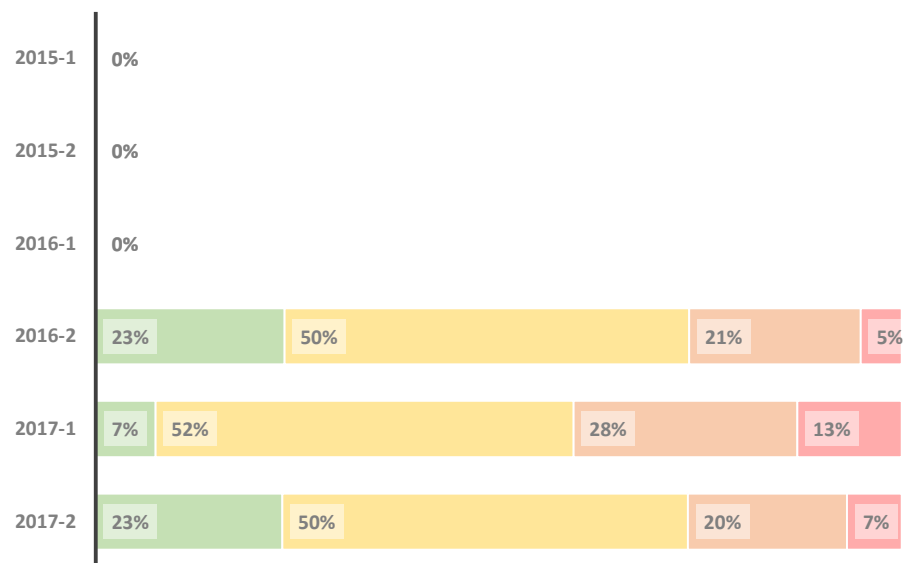
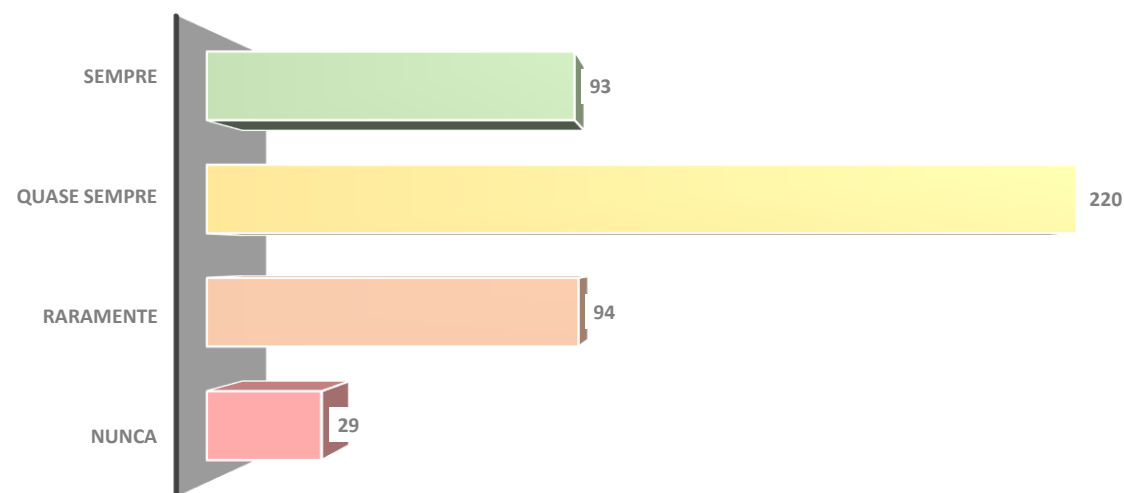
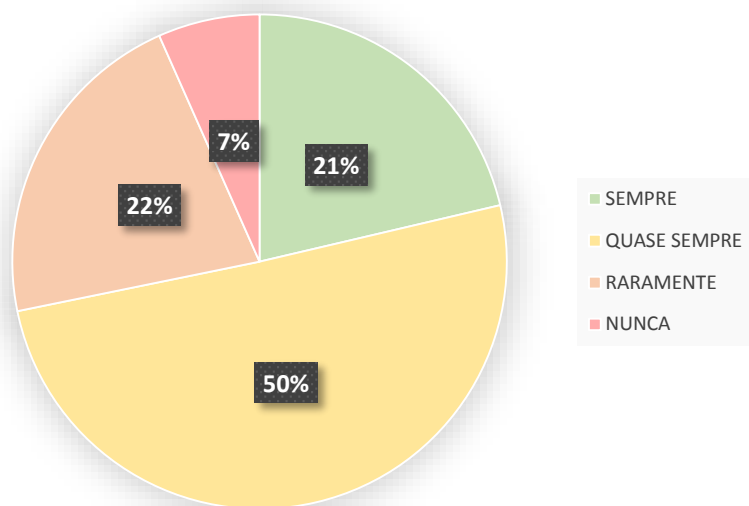


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



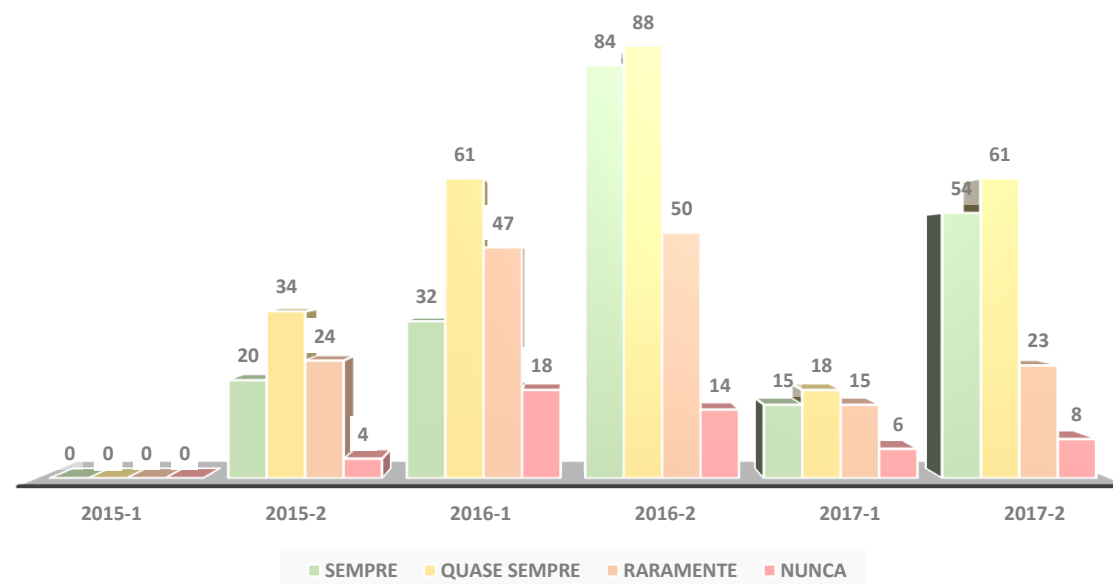
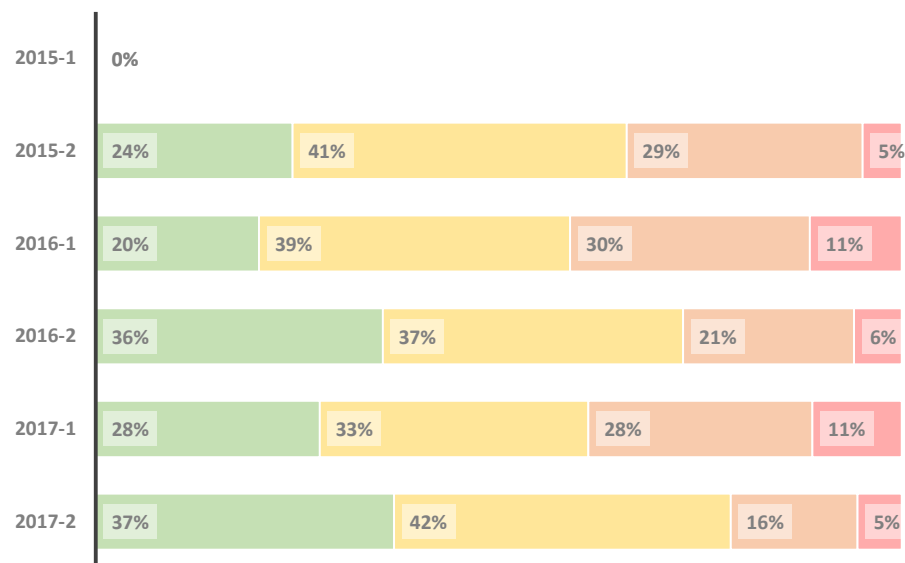
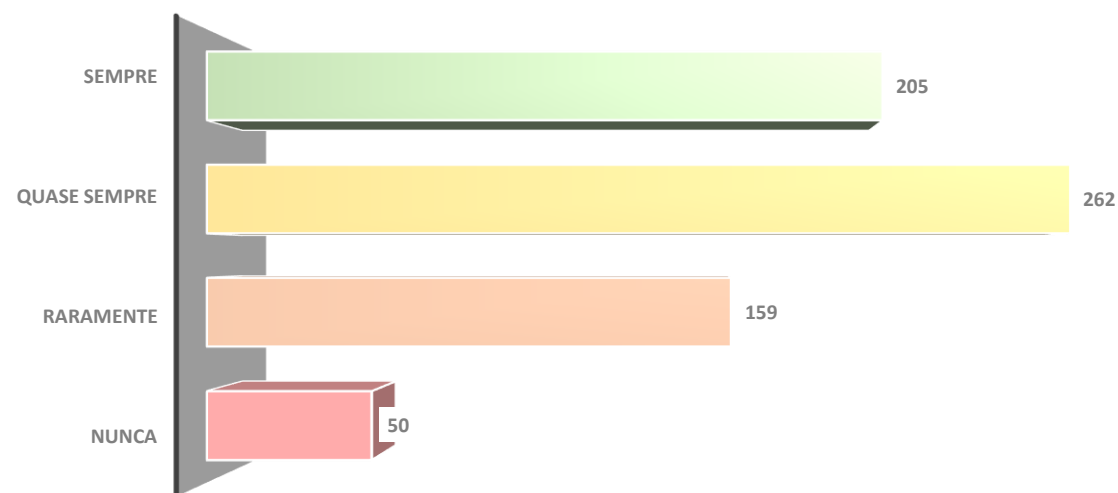
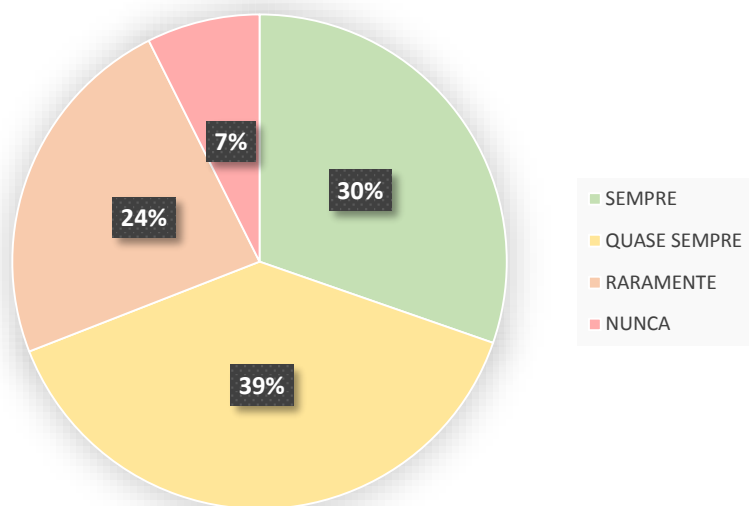


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



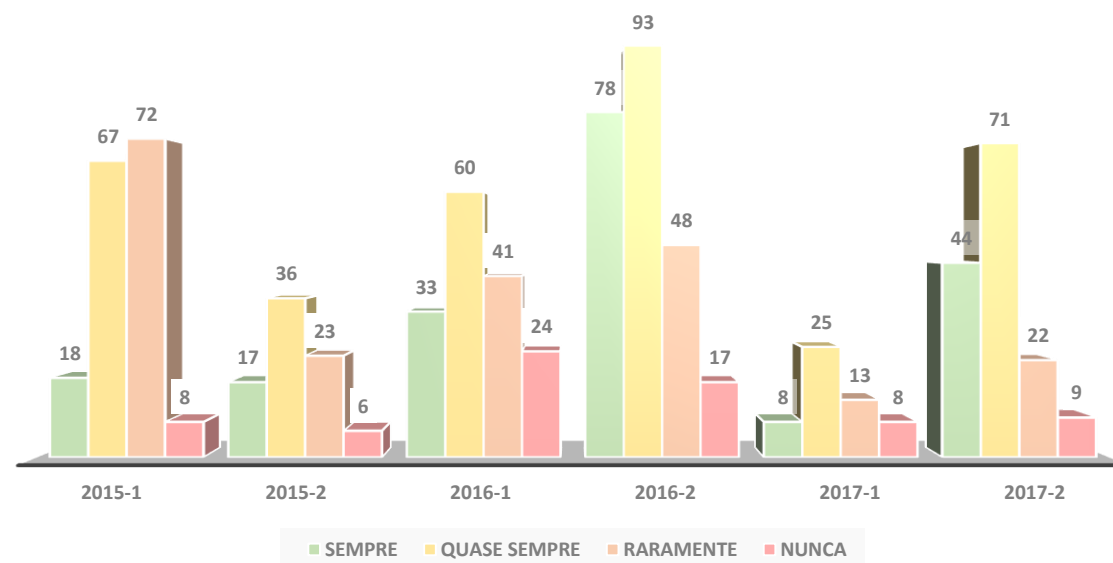
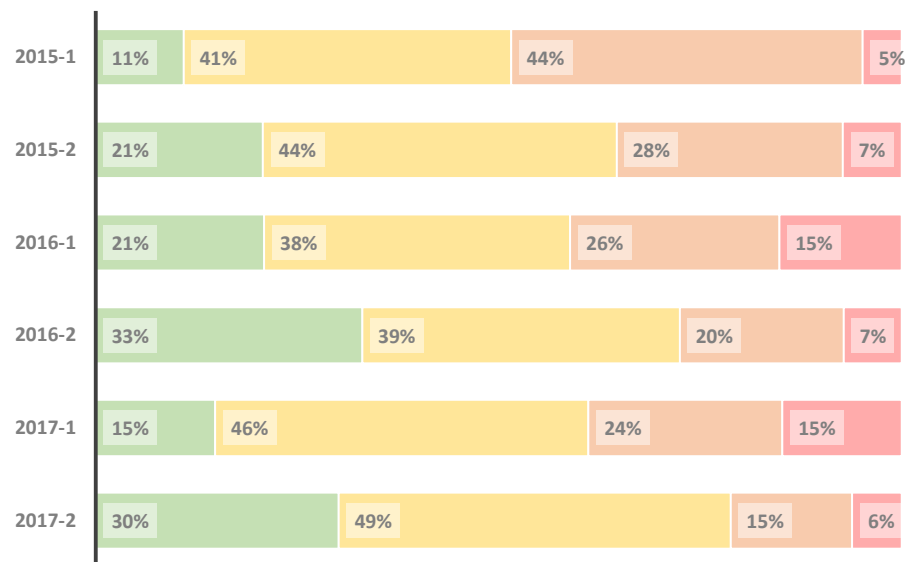
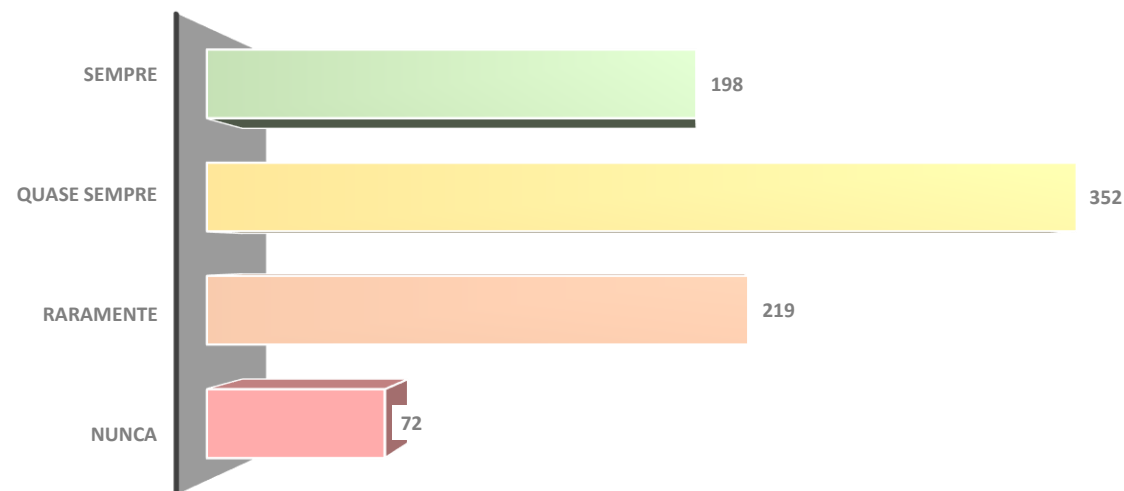
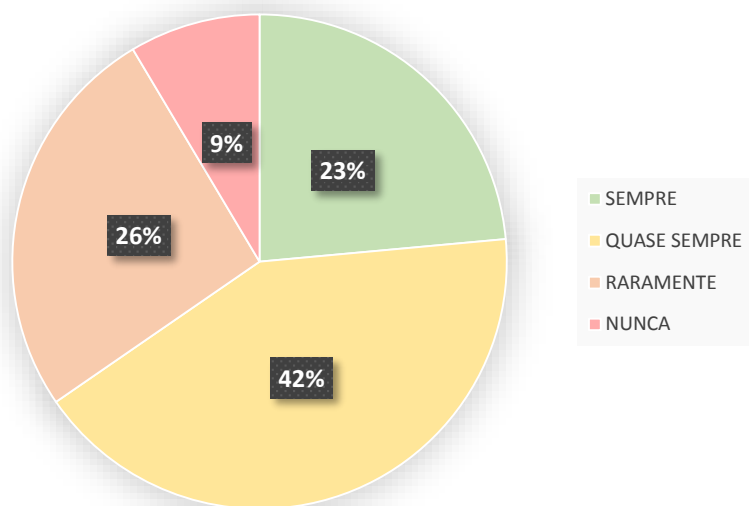


O COORDENADOR: é acessível ao aluno?



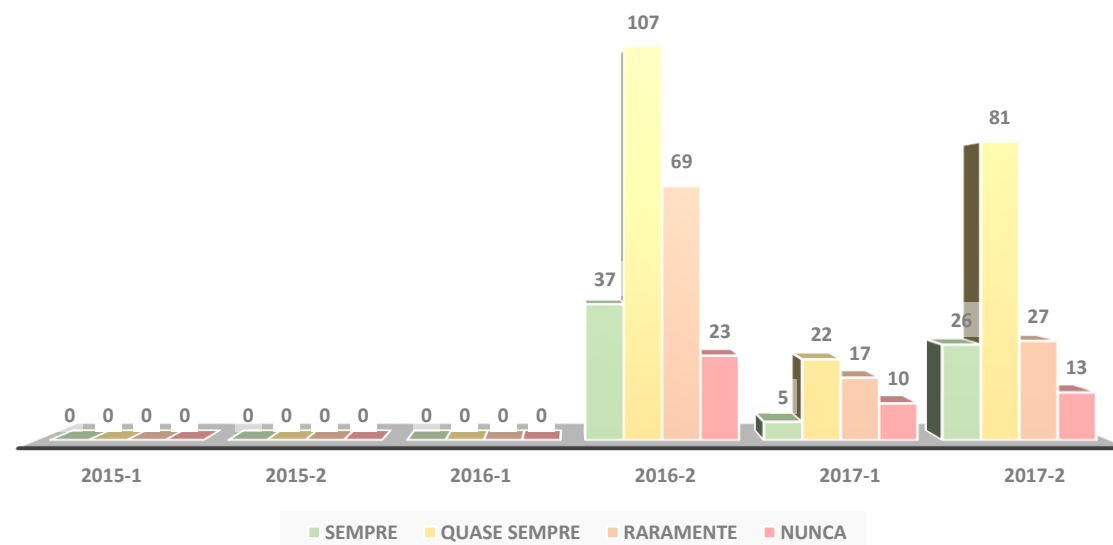
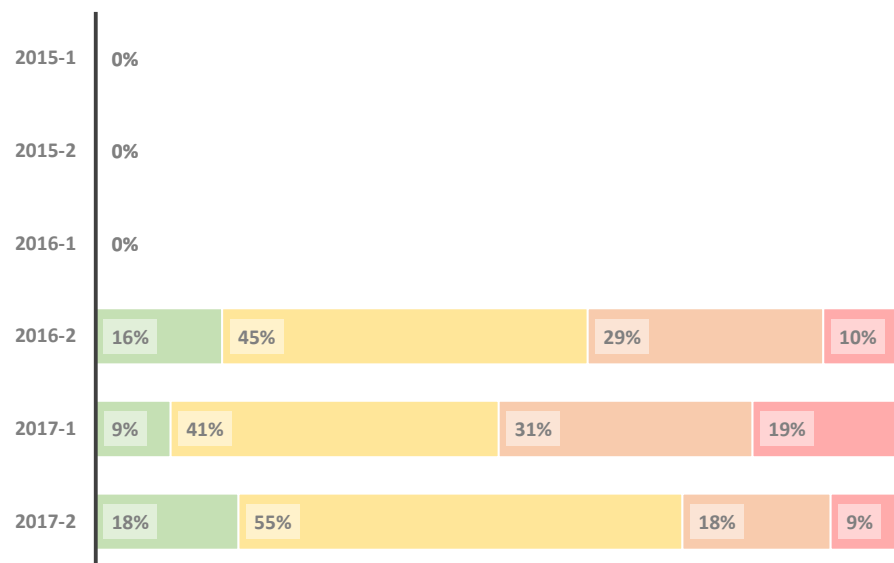
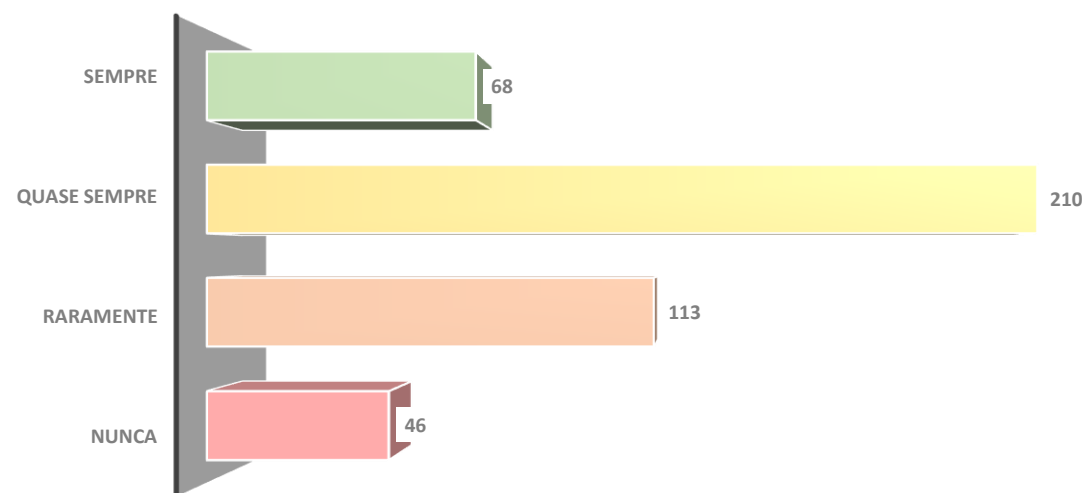
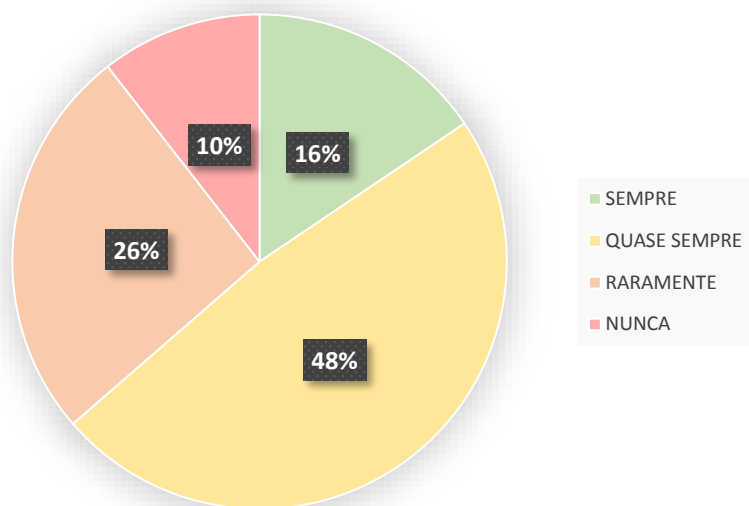


O COORDENADOR: é acessível ao aluno?



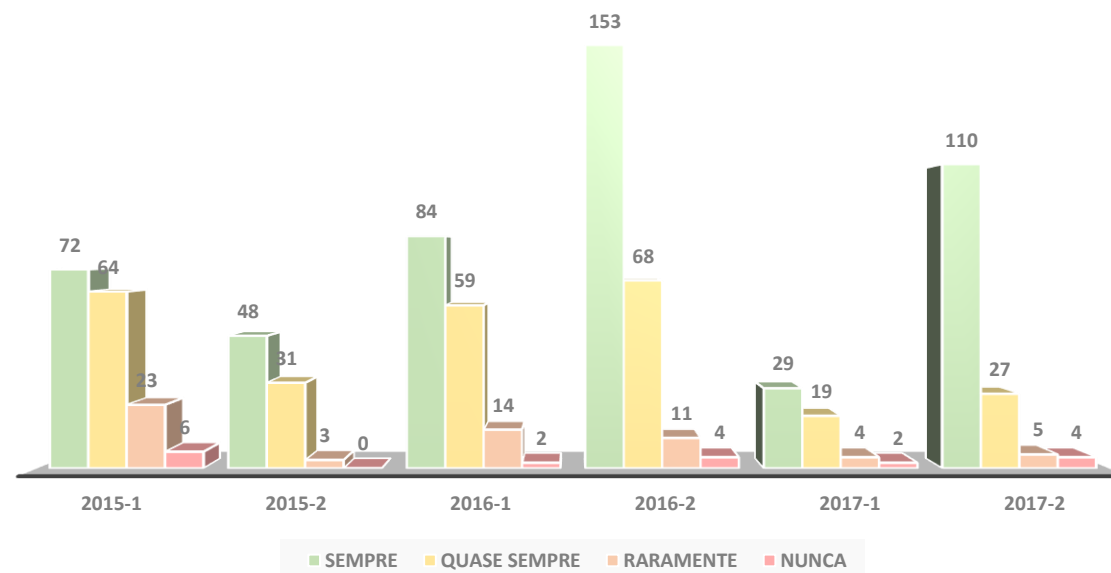
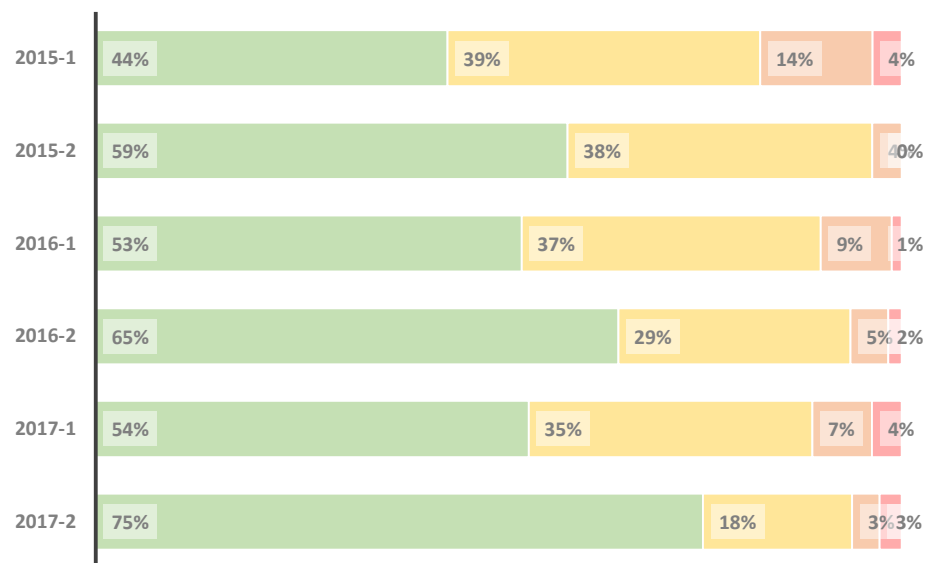
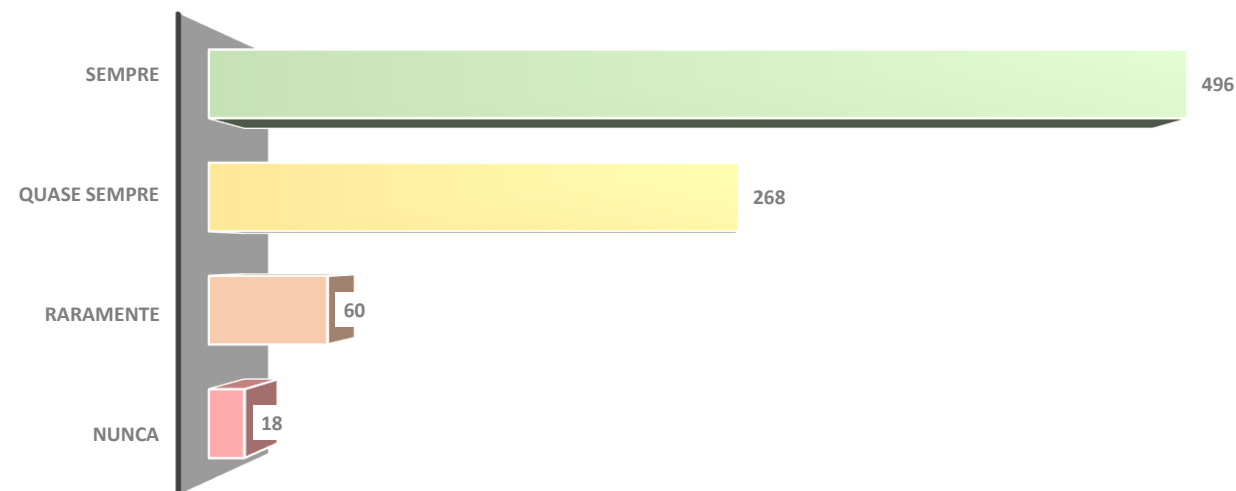
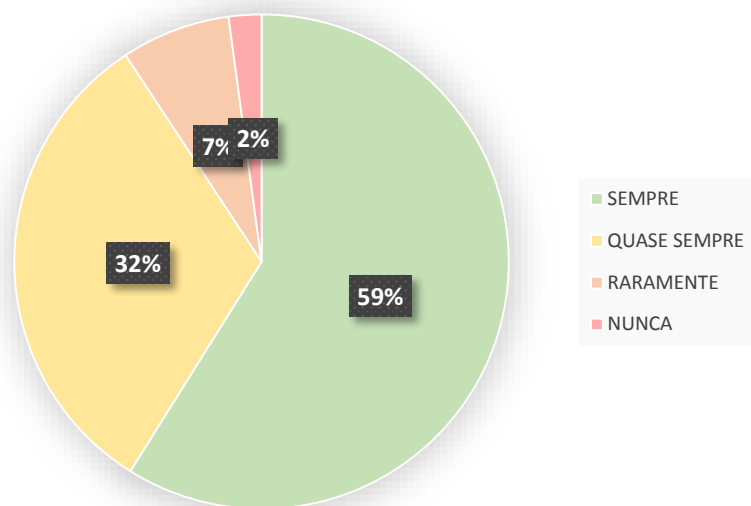


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



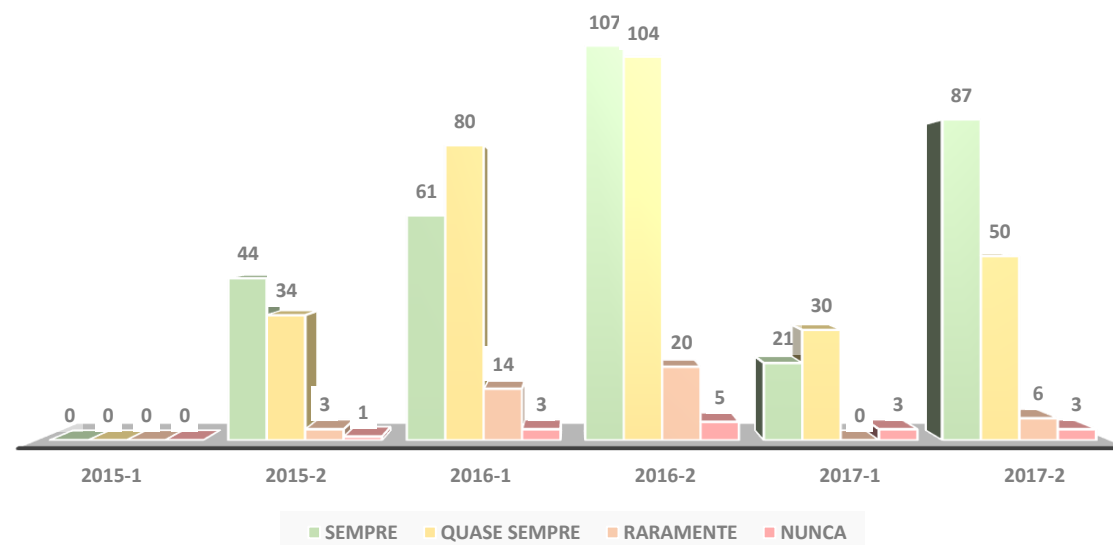
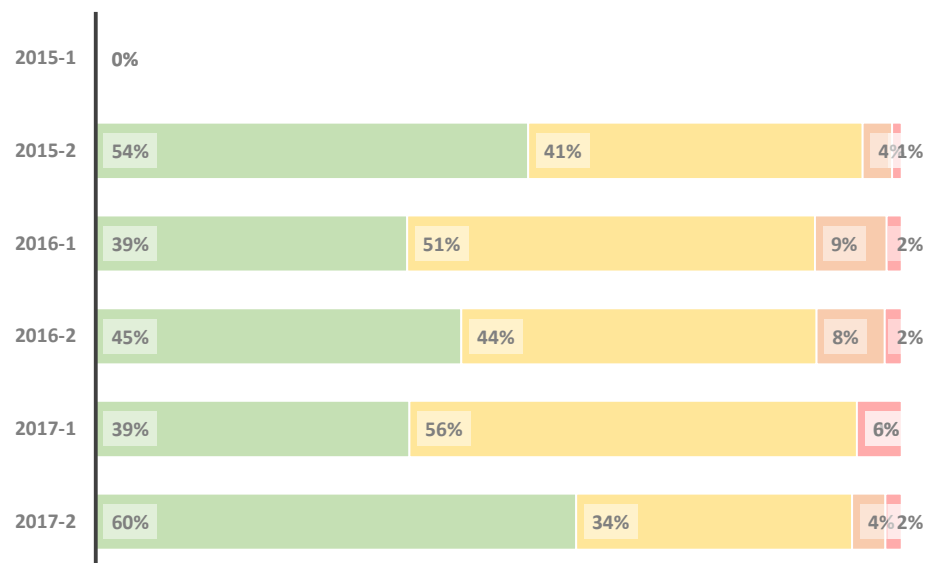
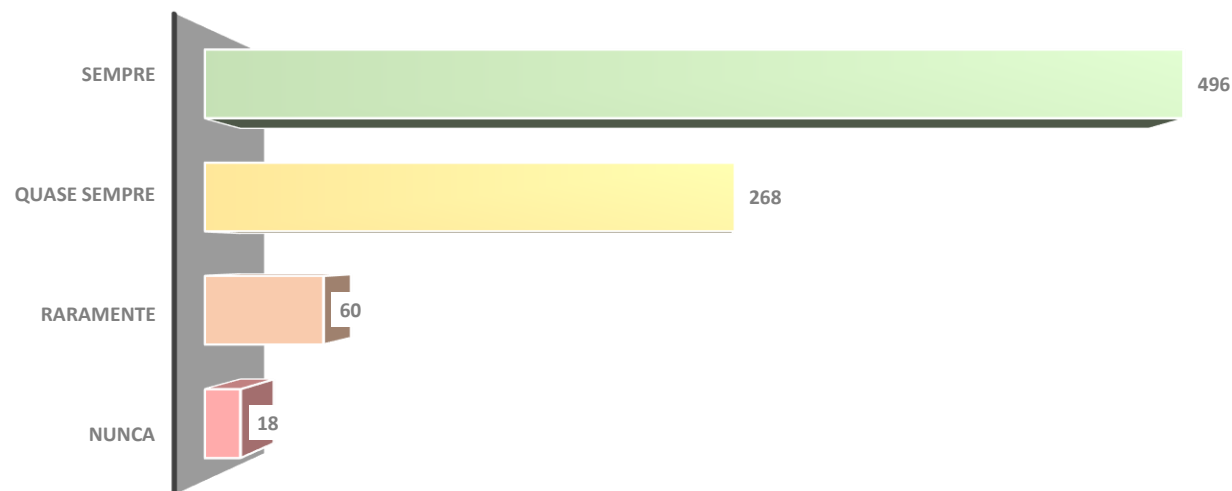
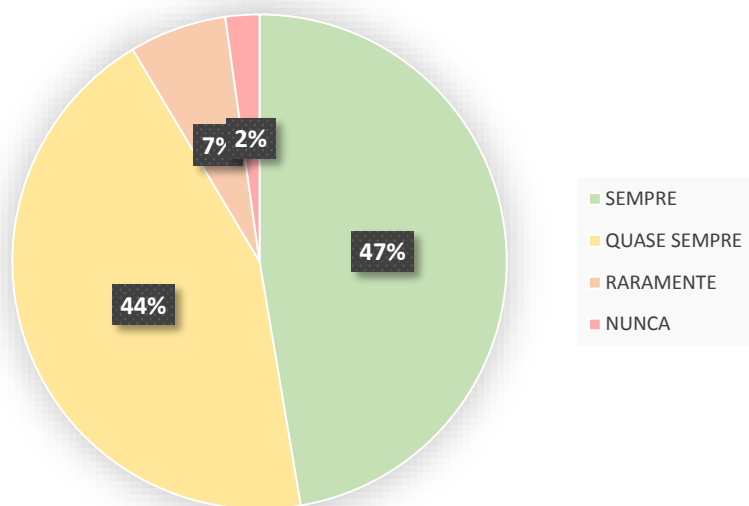


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



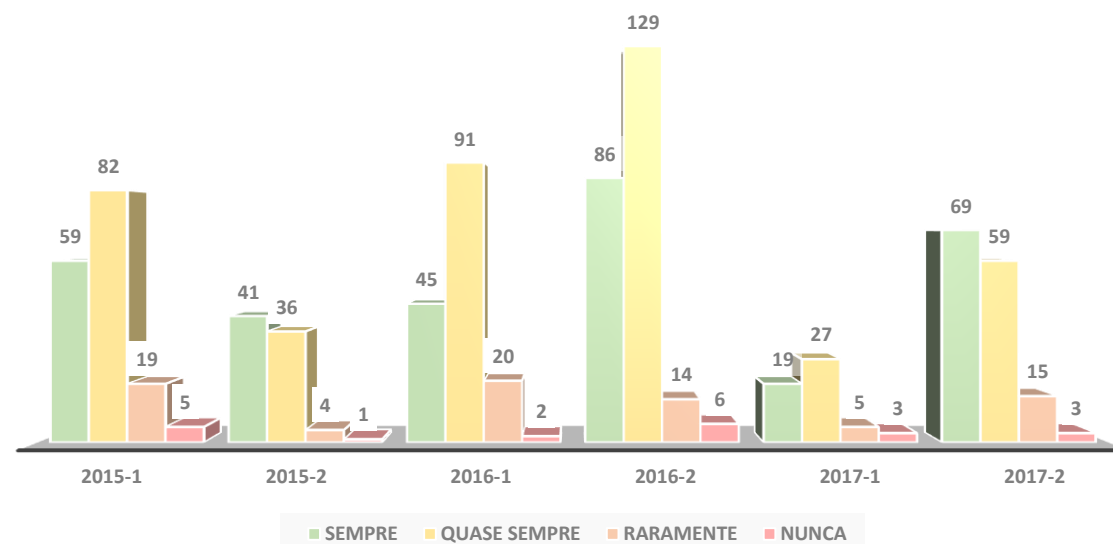
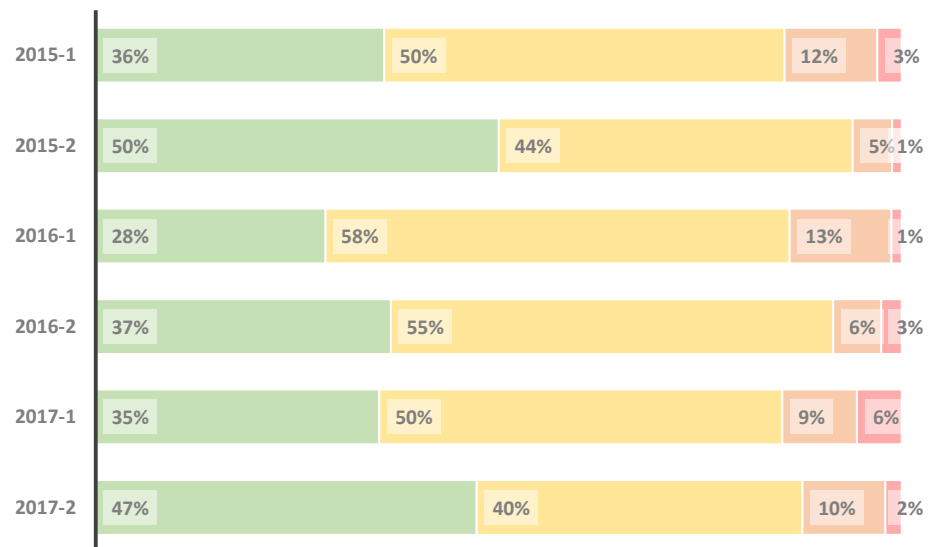
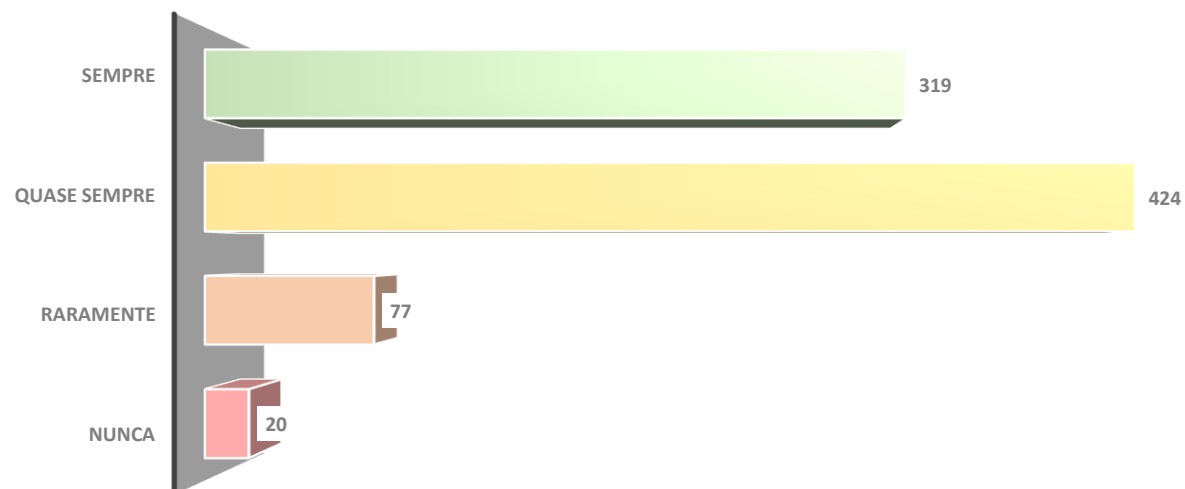
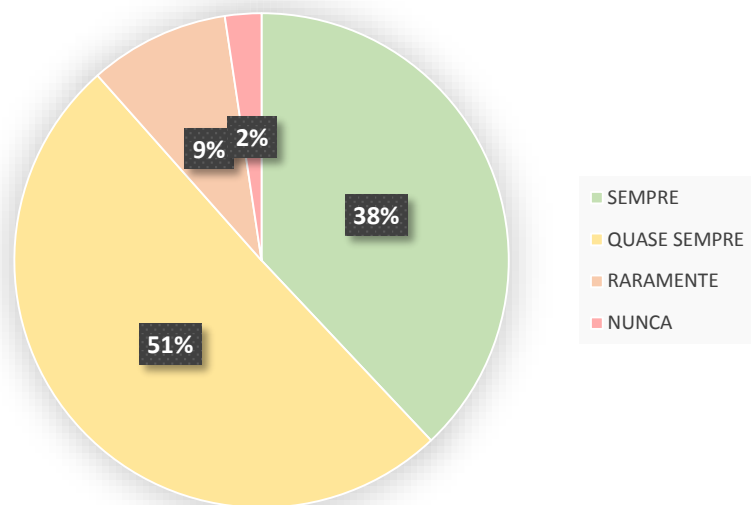


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



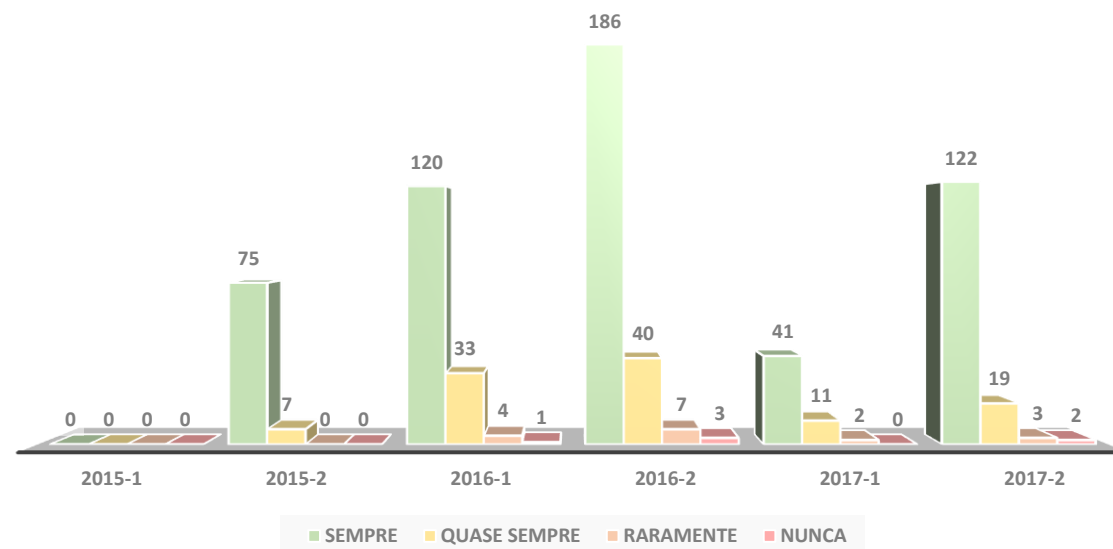
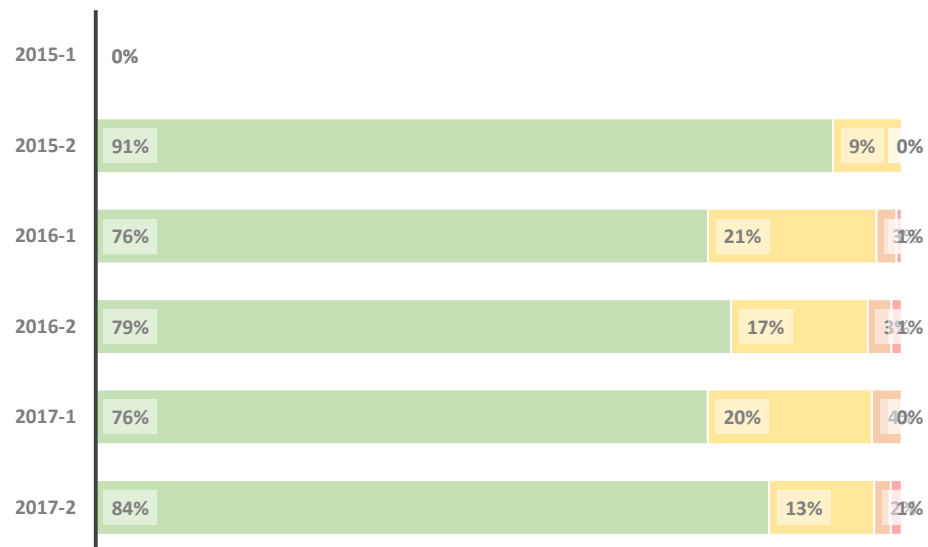
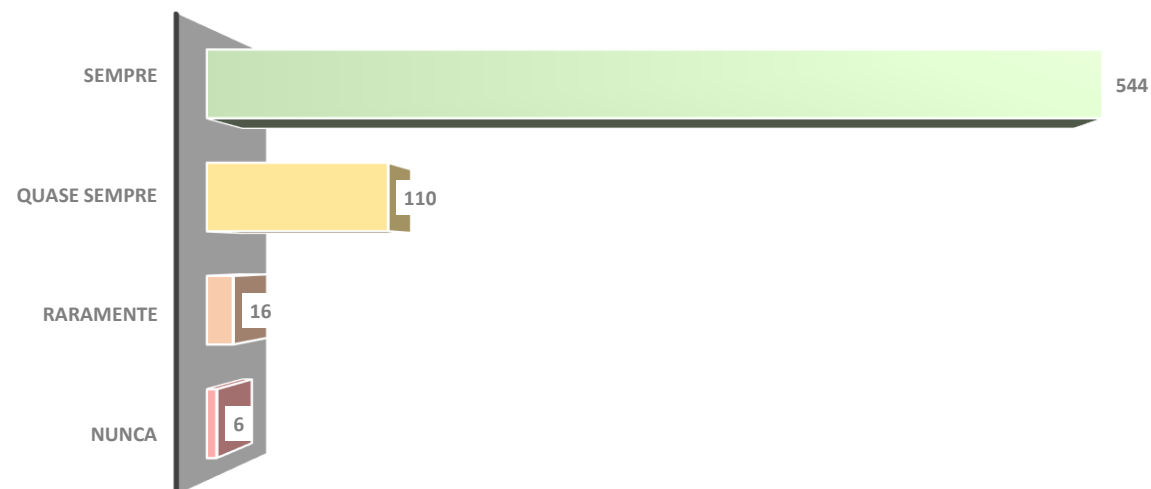
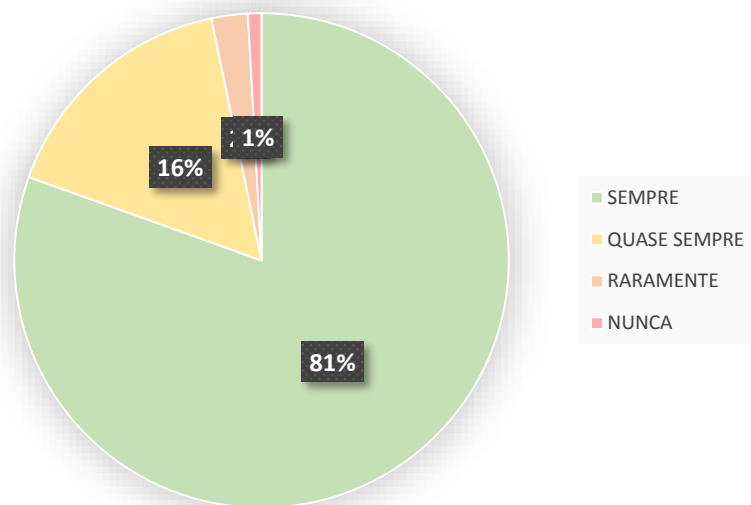


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



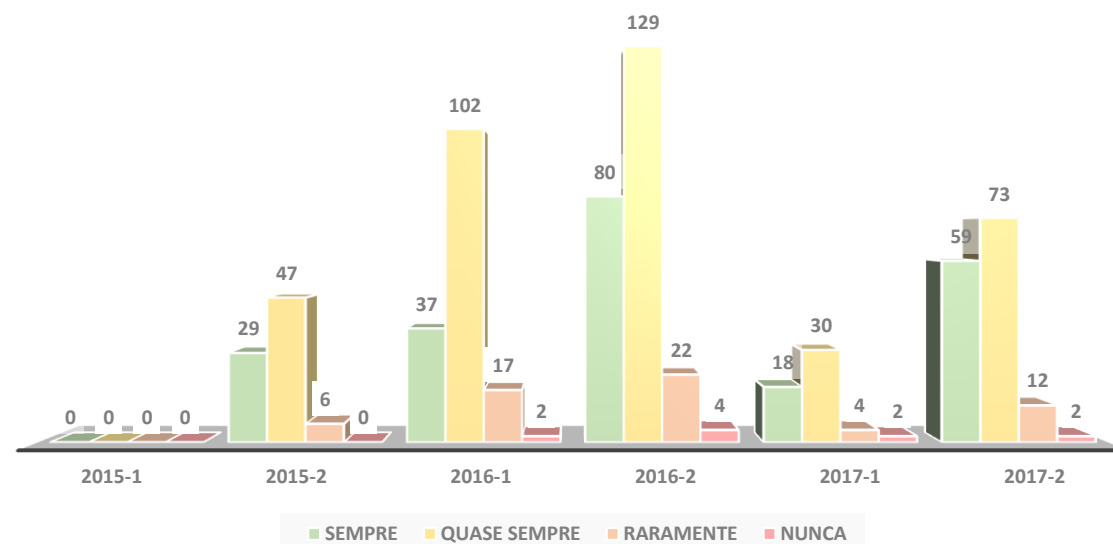
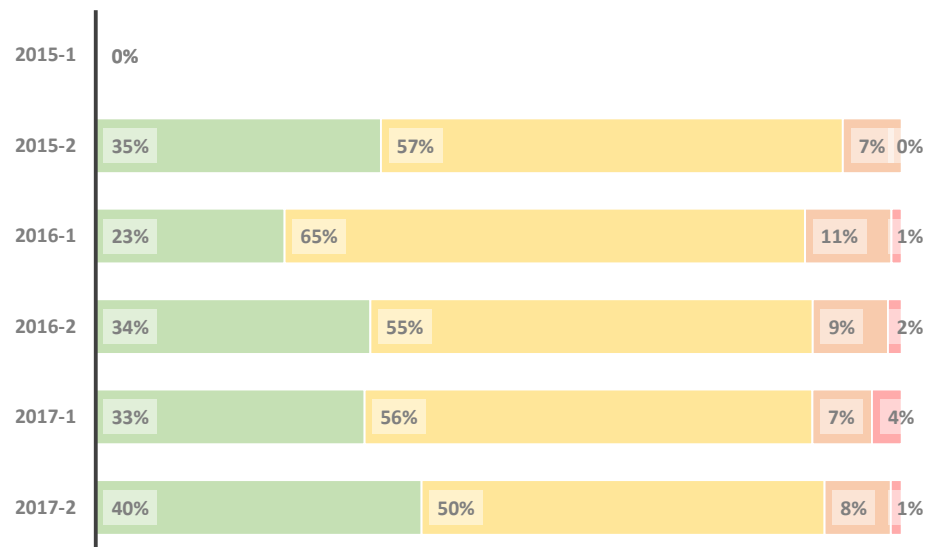
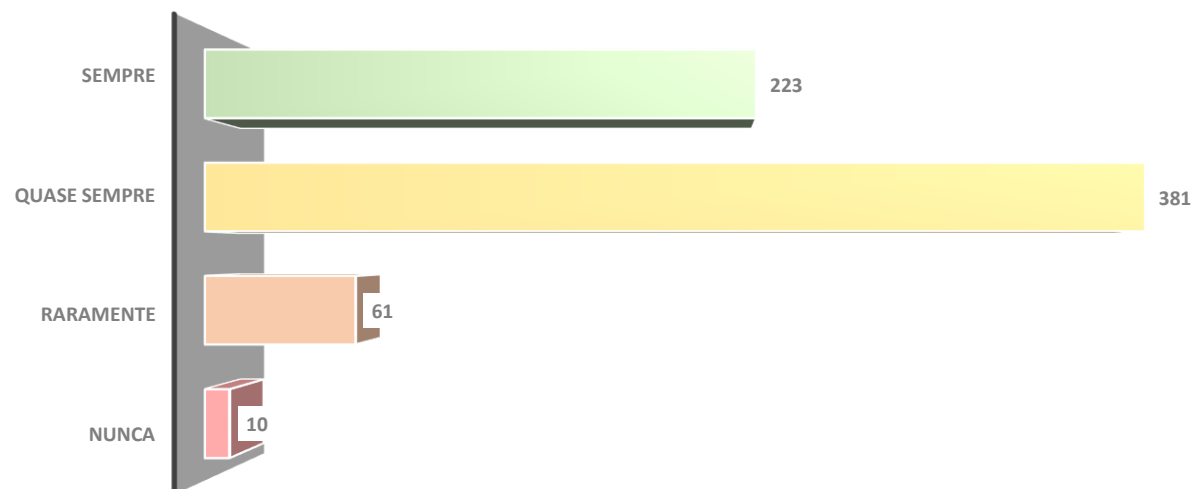
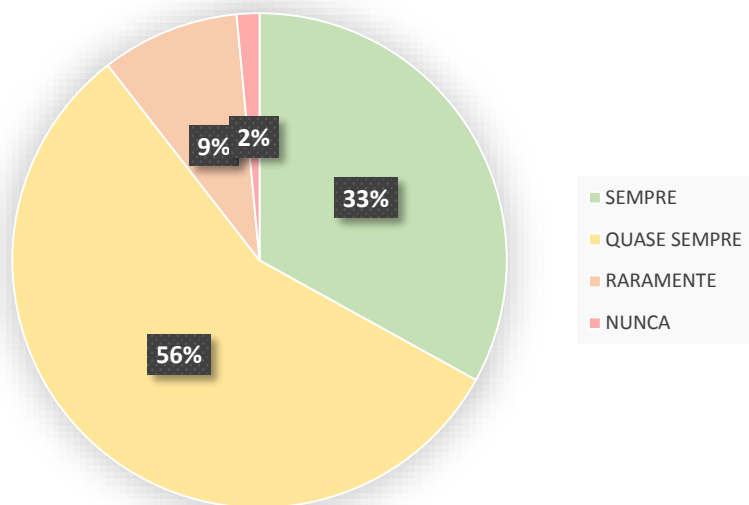


OS PROFESSORES: fazem chamada?



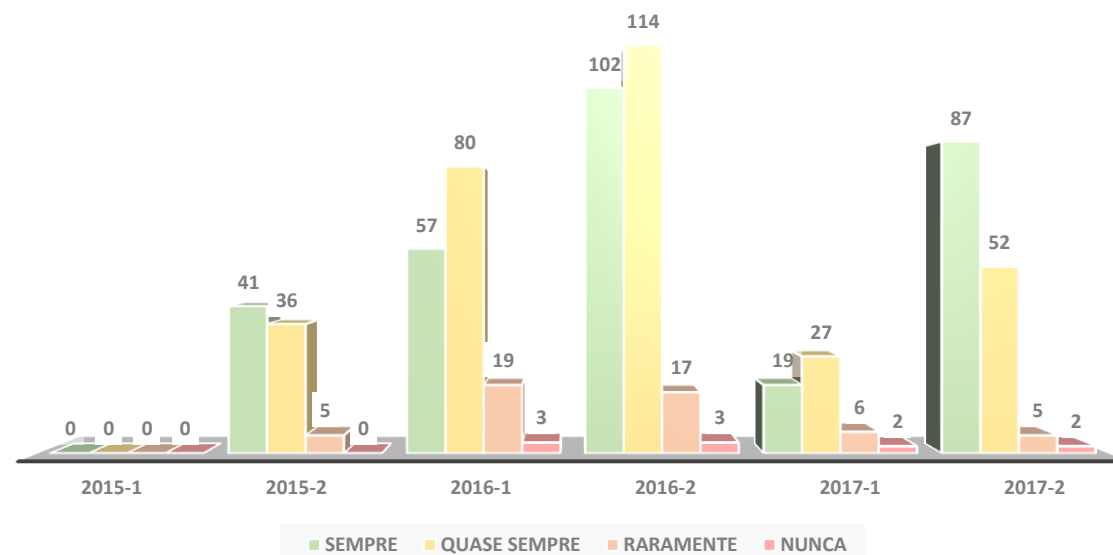
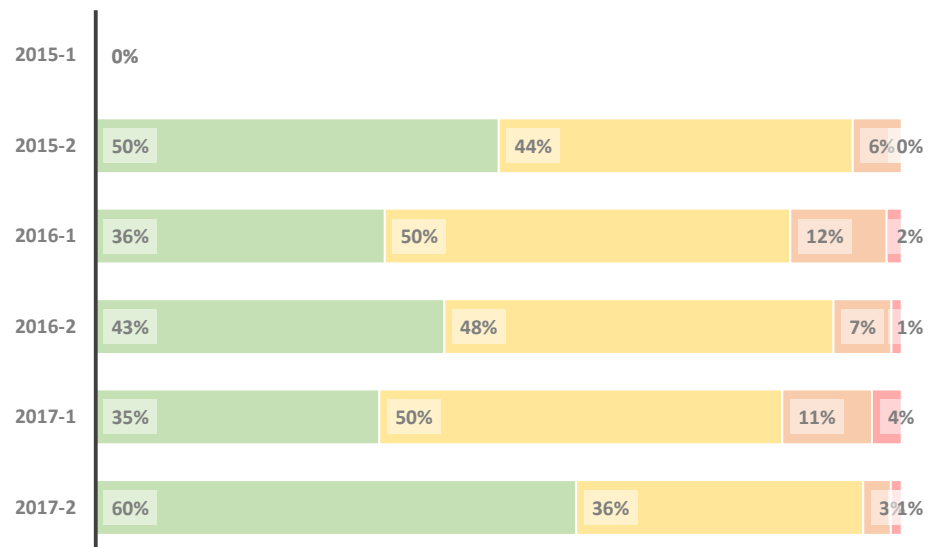
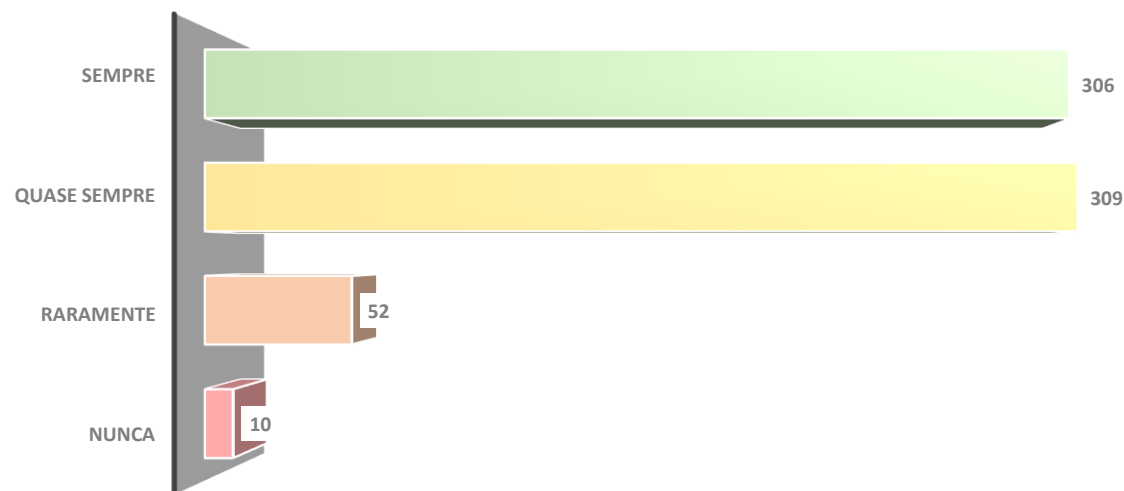
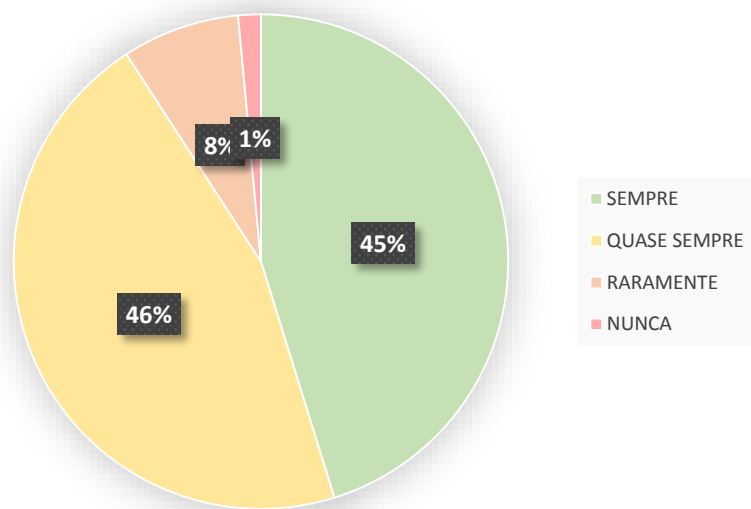


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



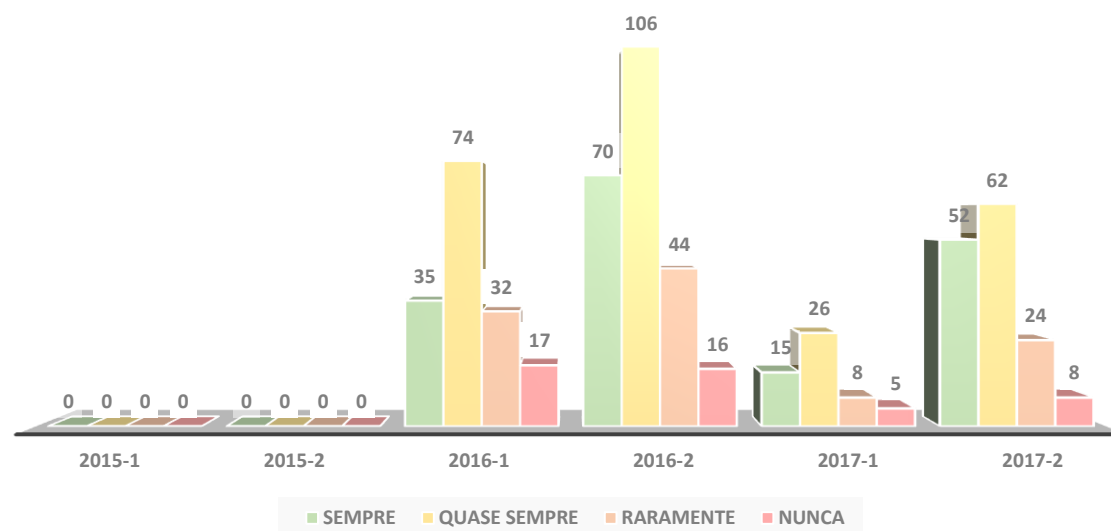
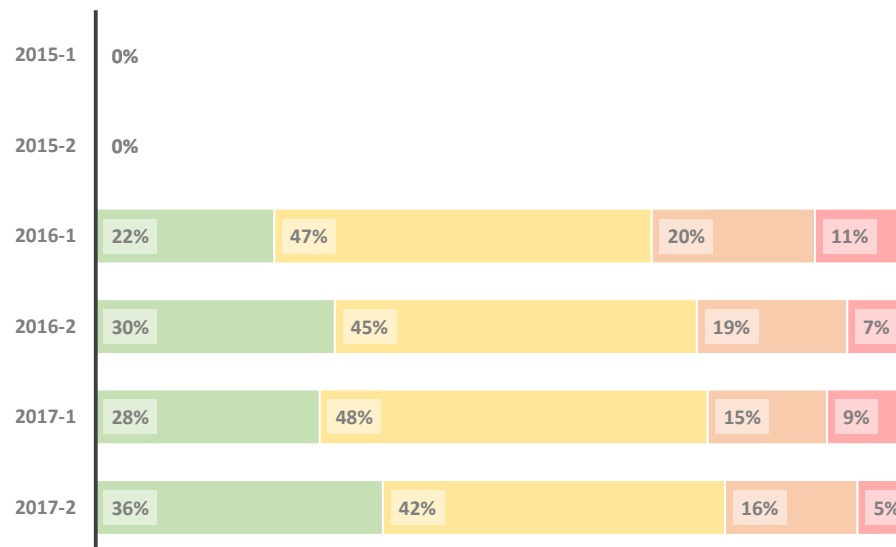
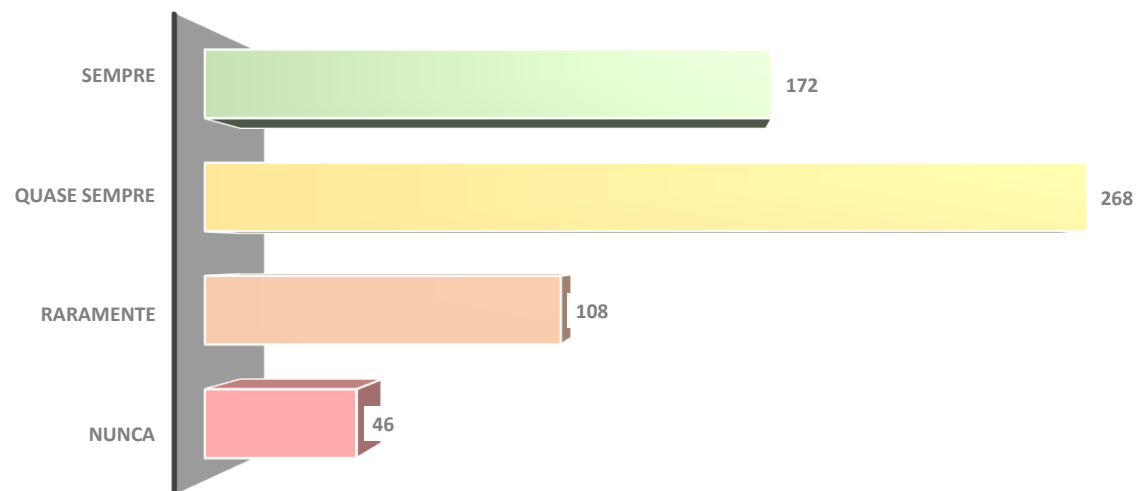
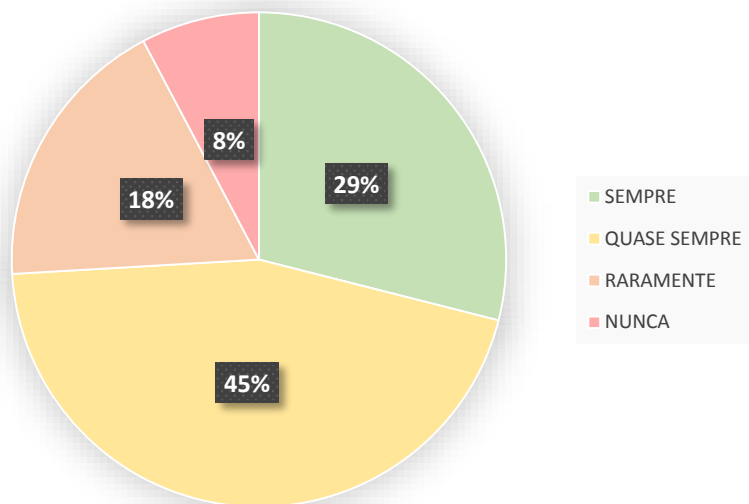


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



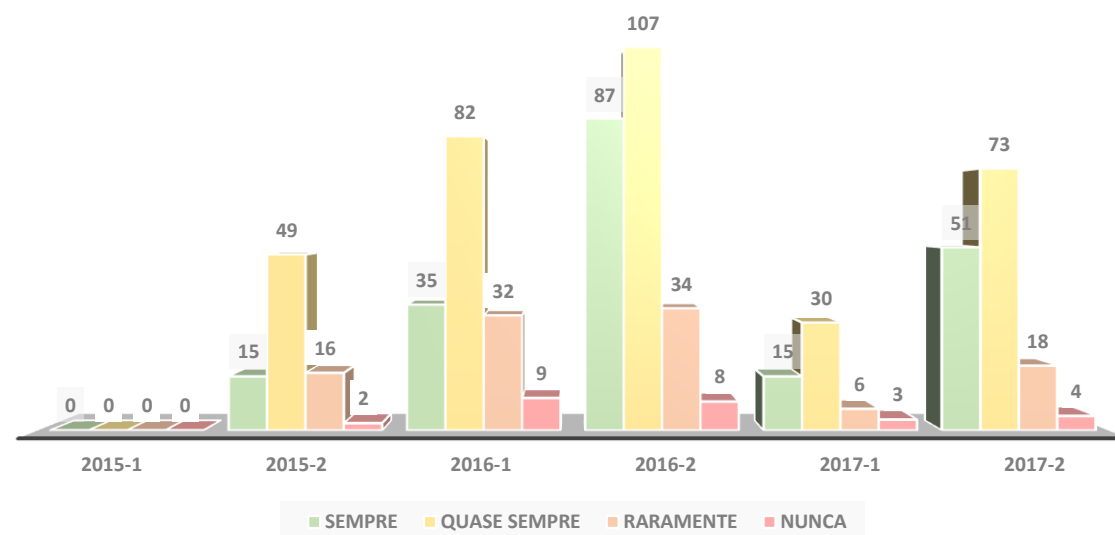
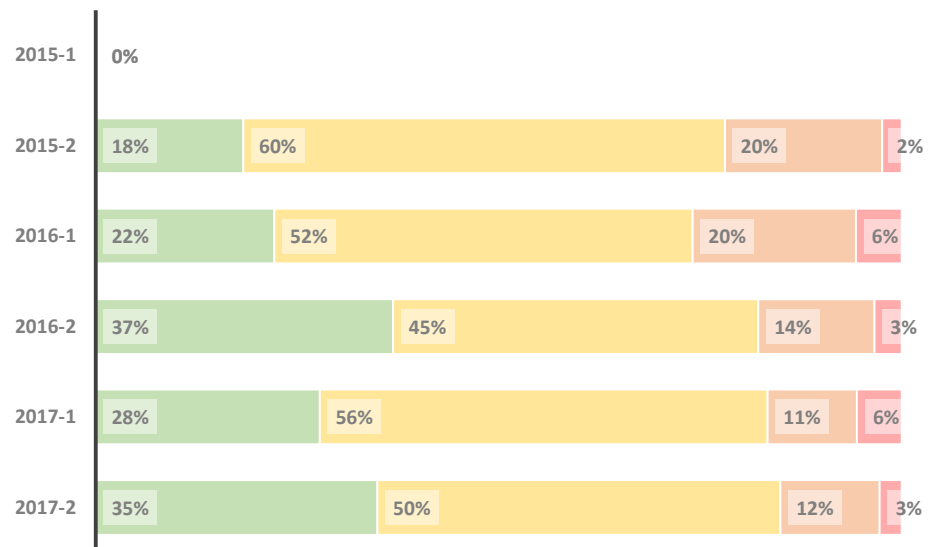
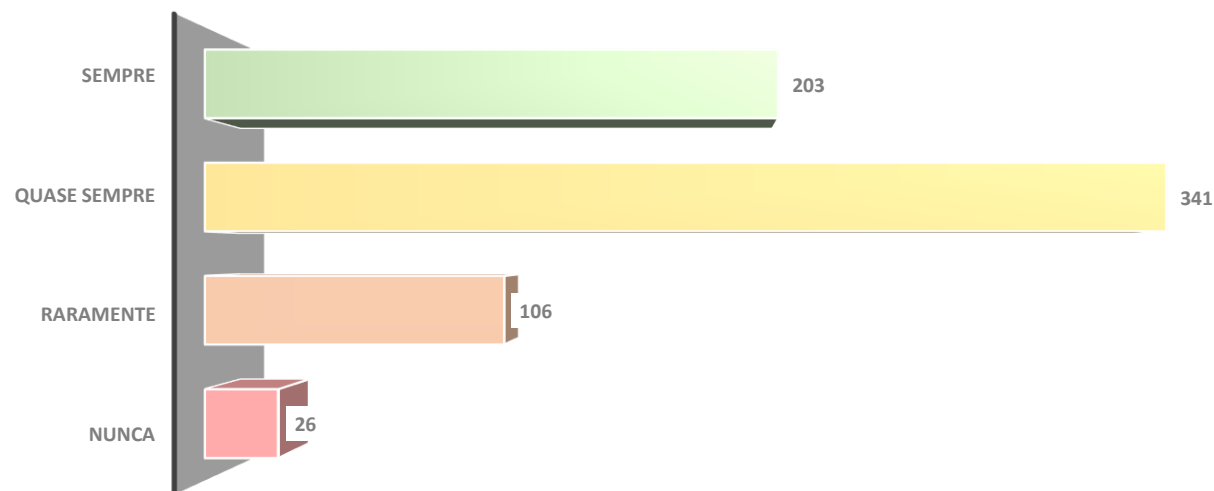
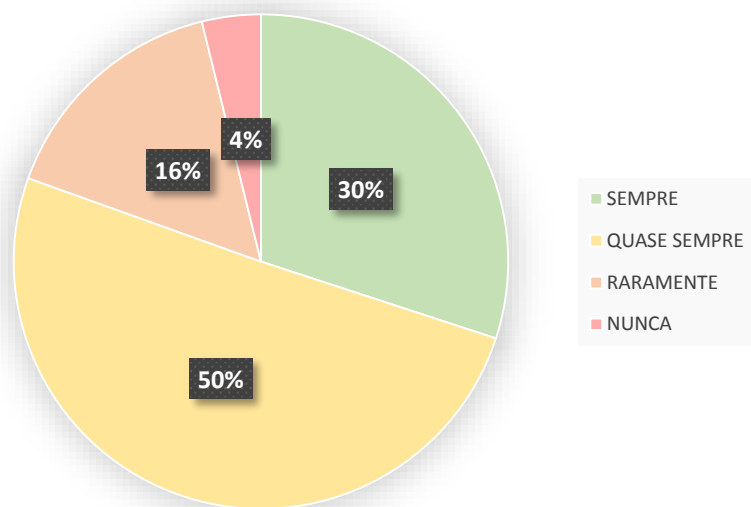


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



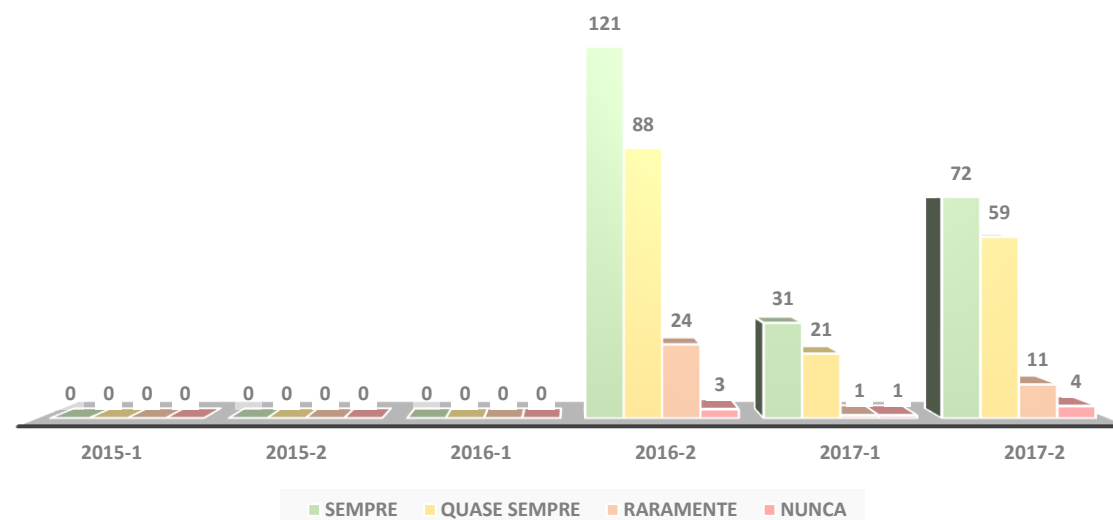
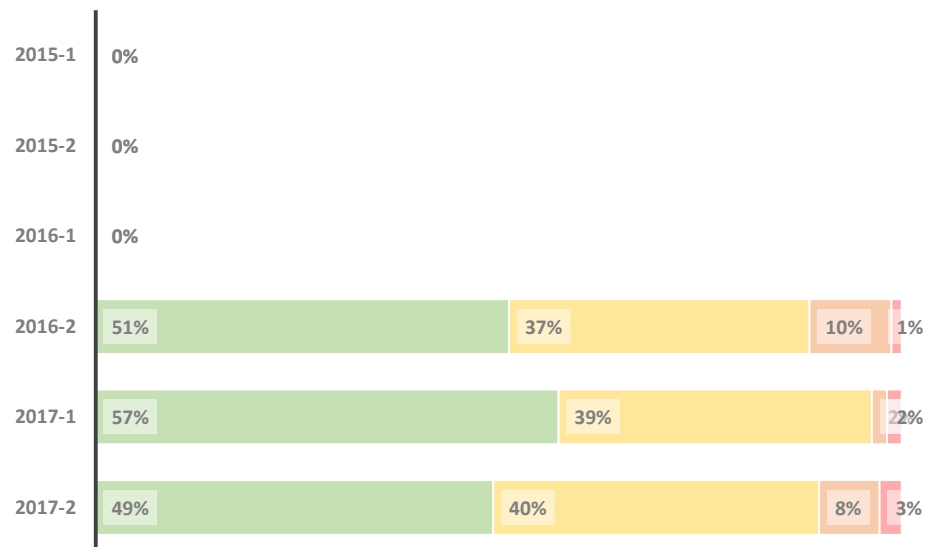
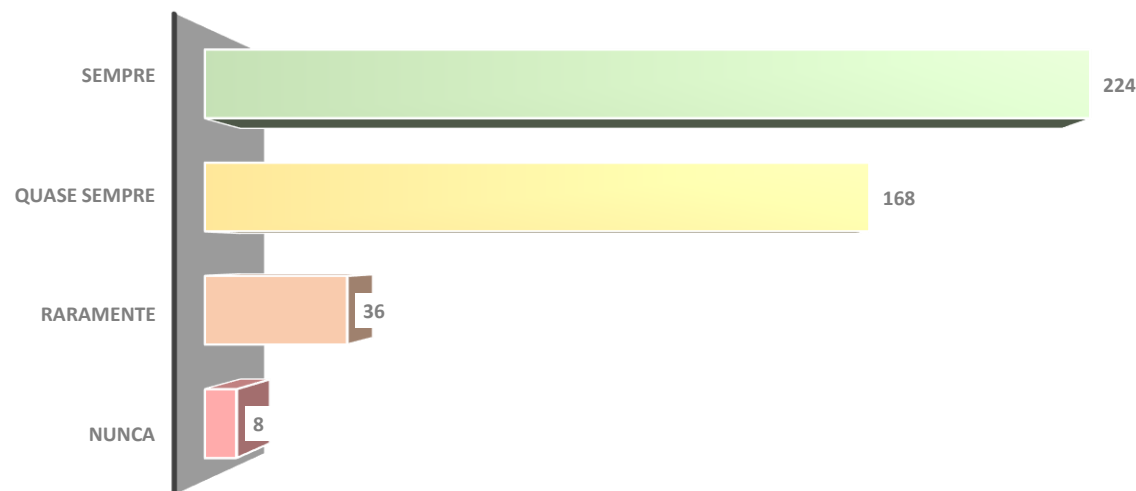
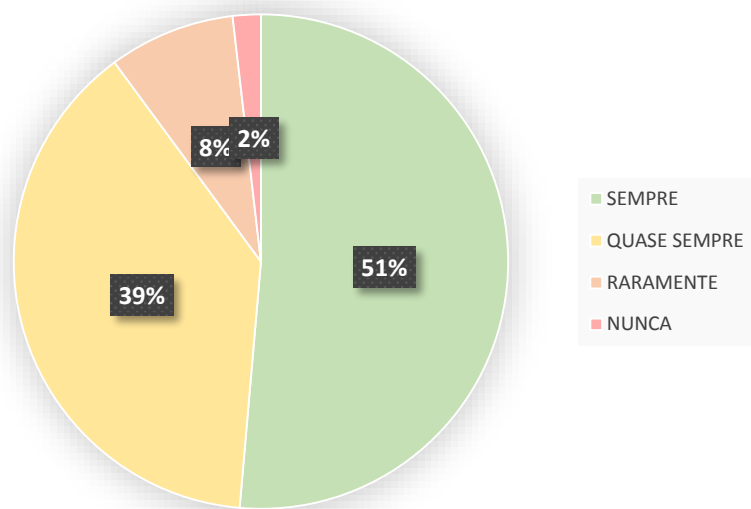


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



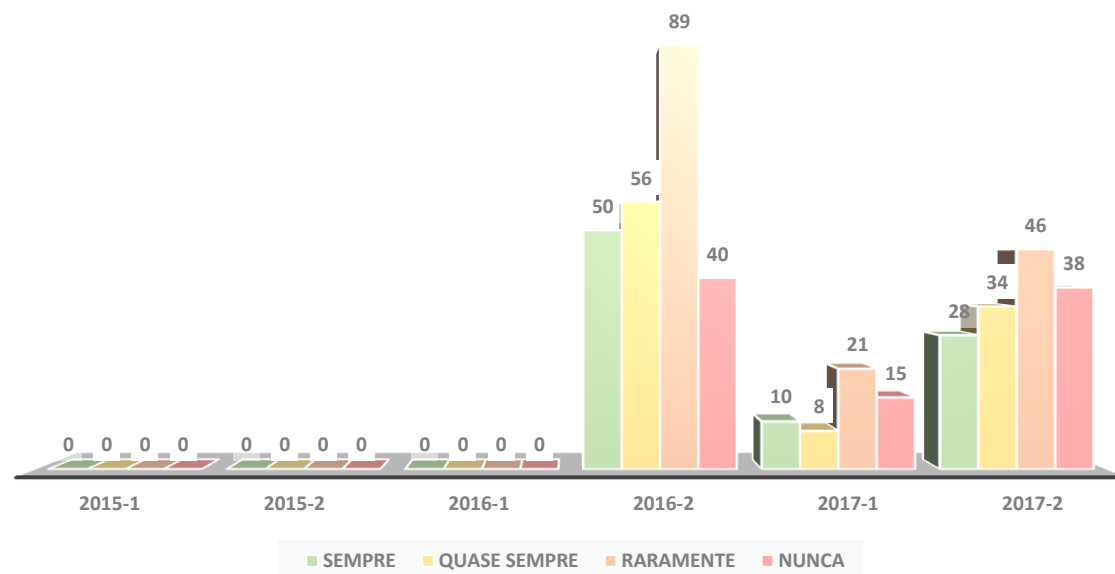
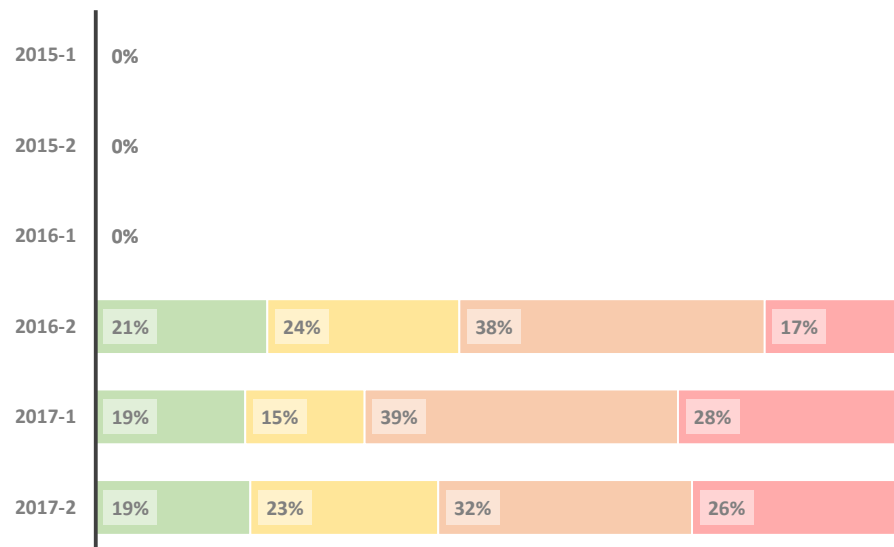
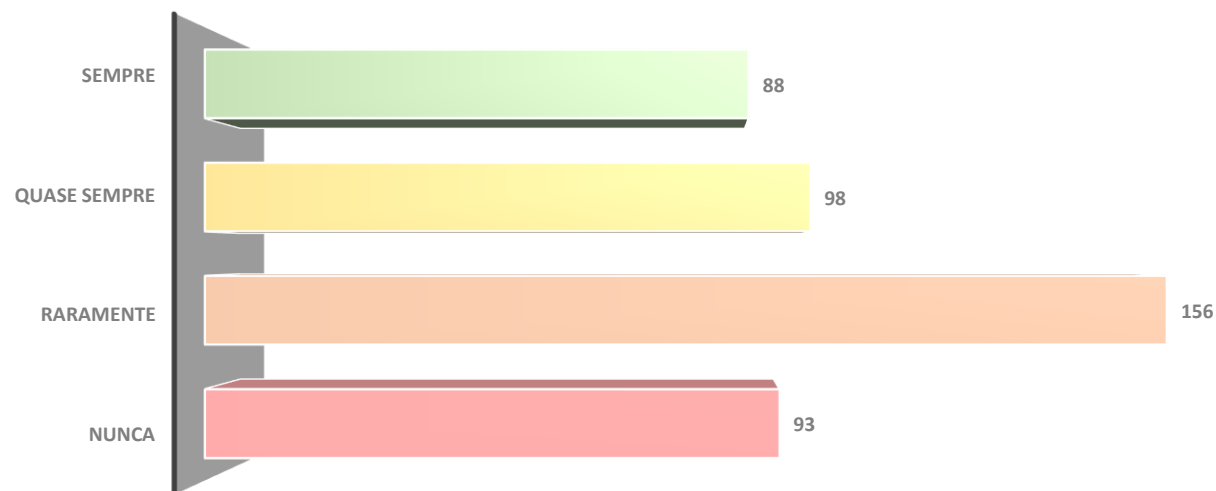
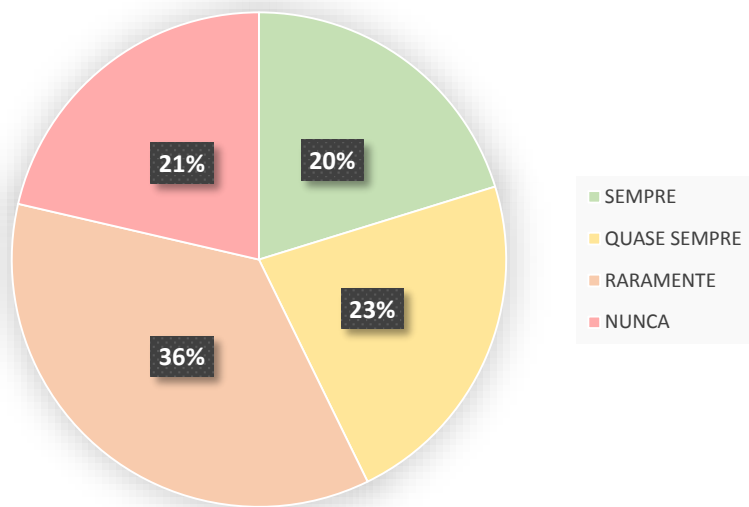


Você acessa o aluno online frequentemente?



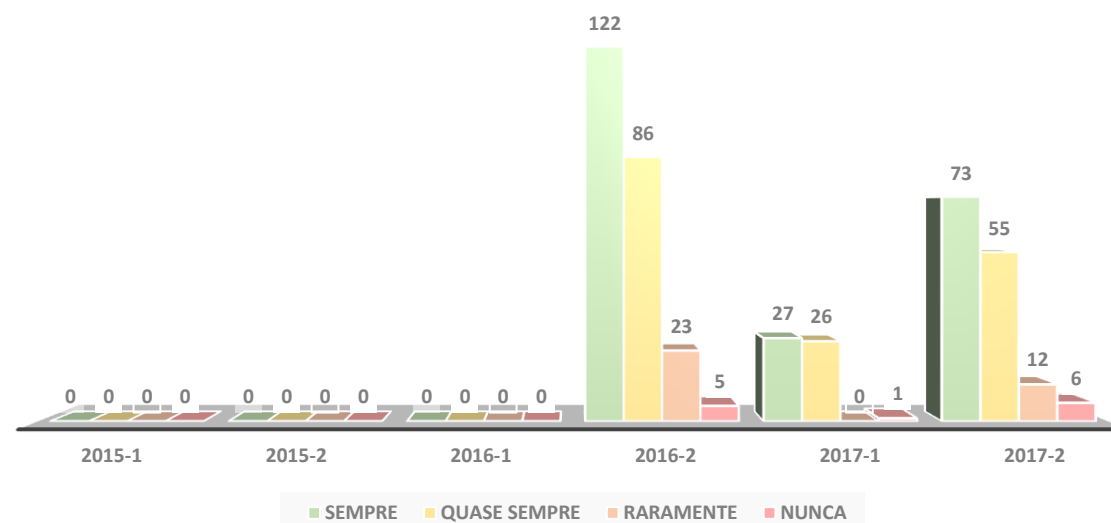
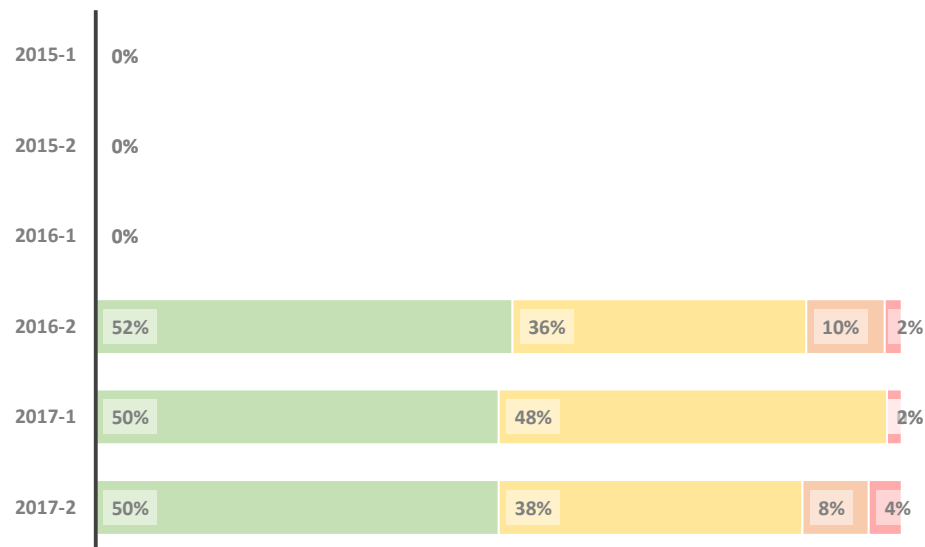
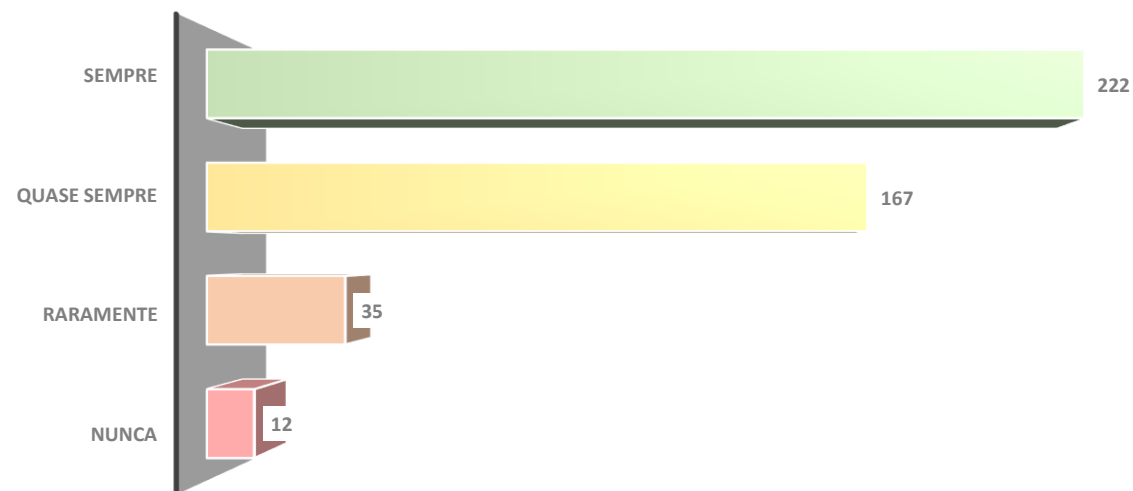
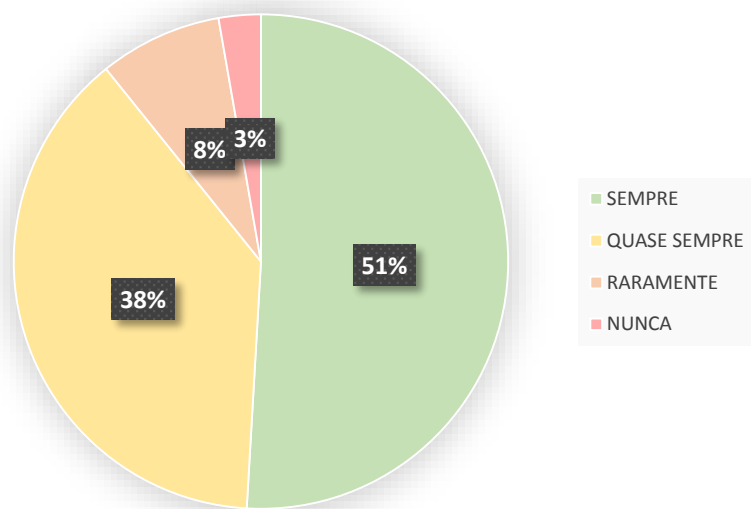


Você acessa o Office365 (email) frequentemente?



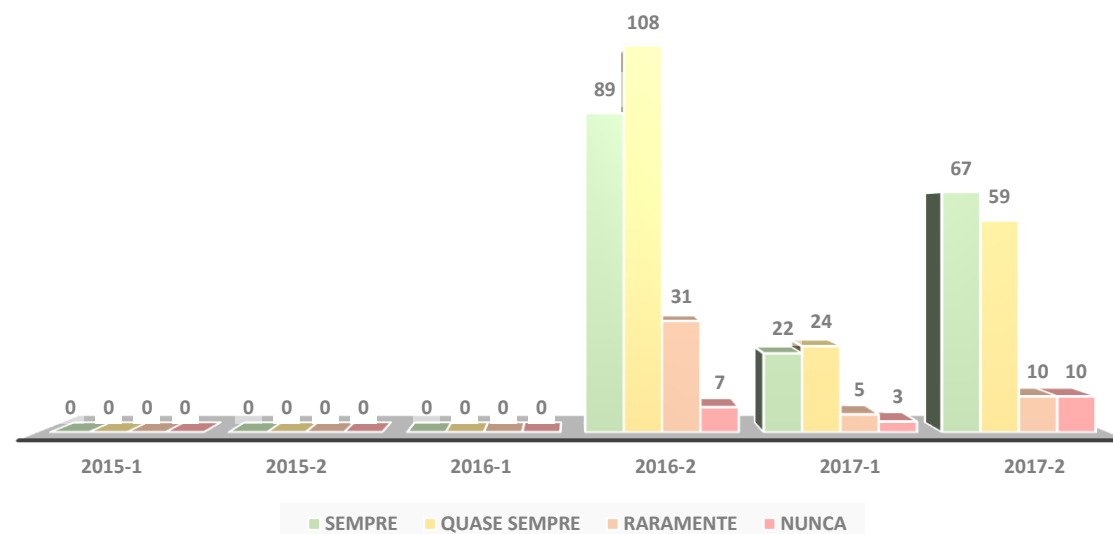
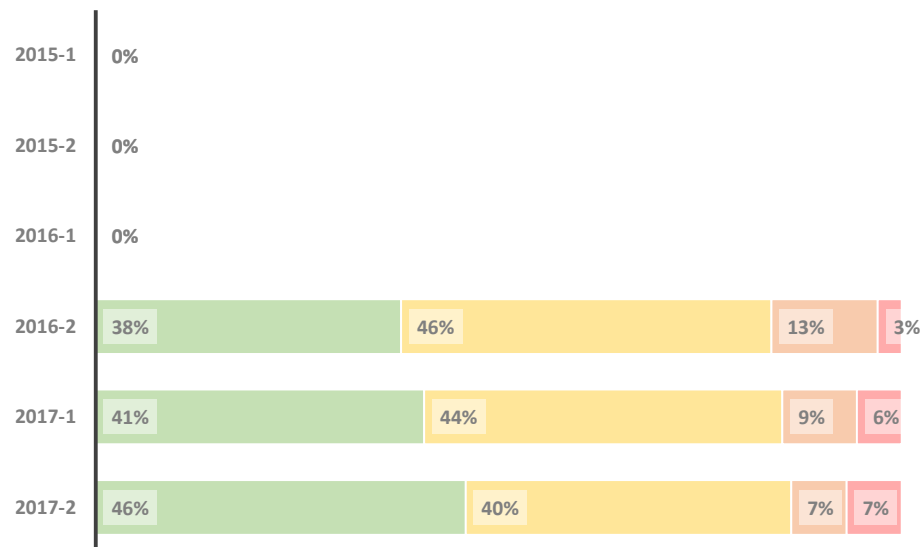
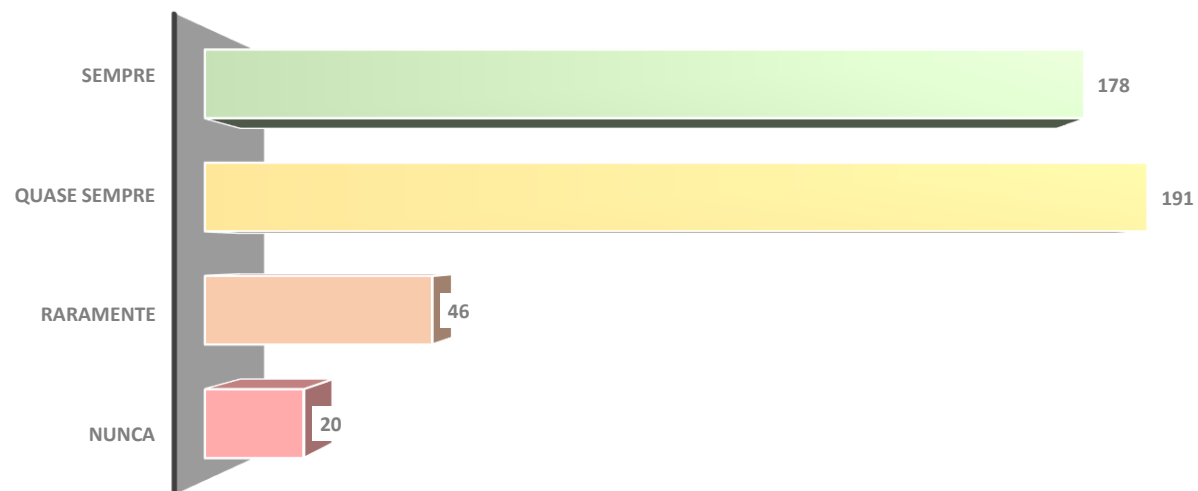
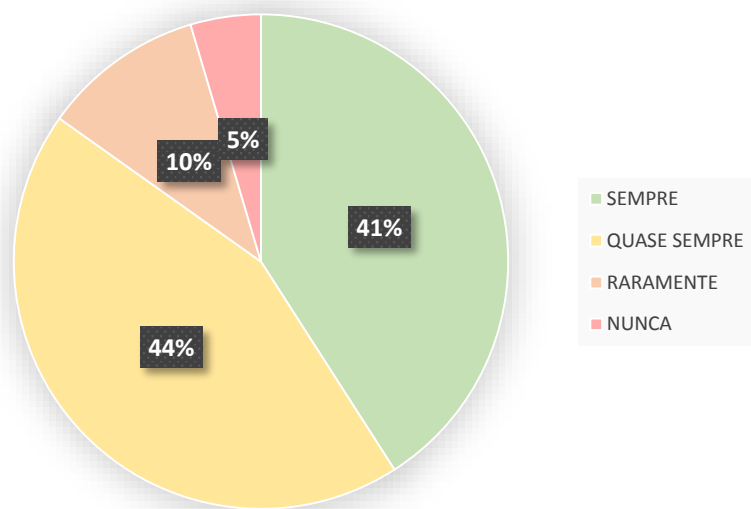


Você acessa o portal frequentemente?



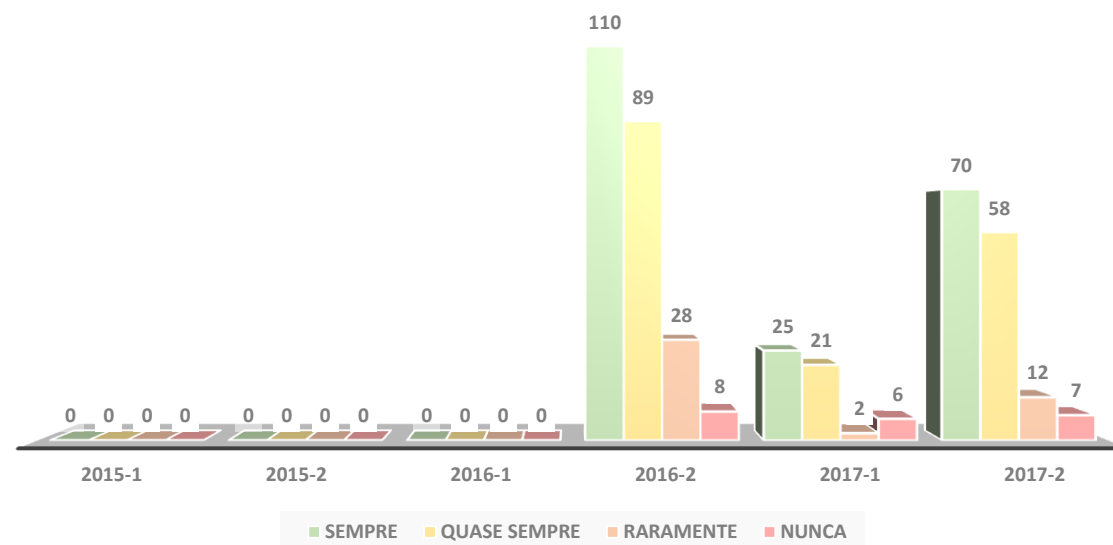
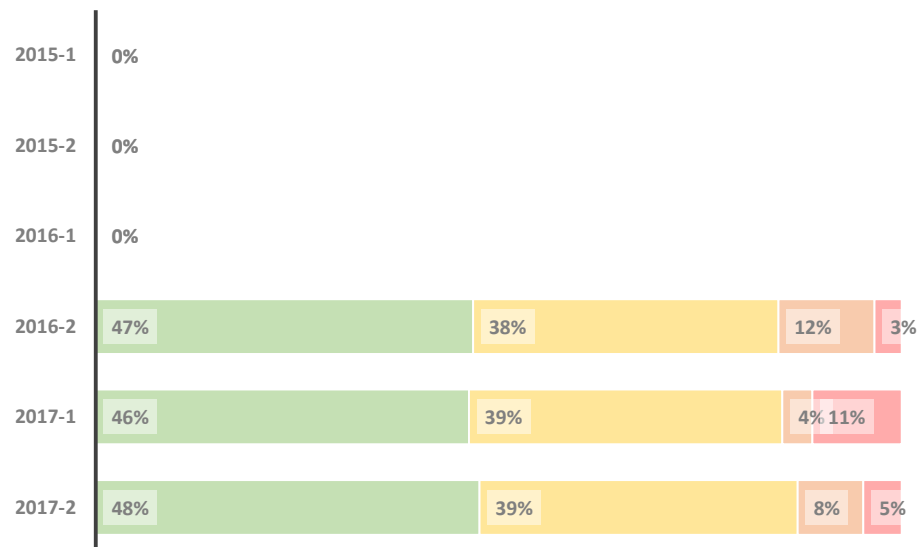
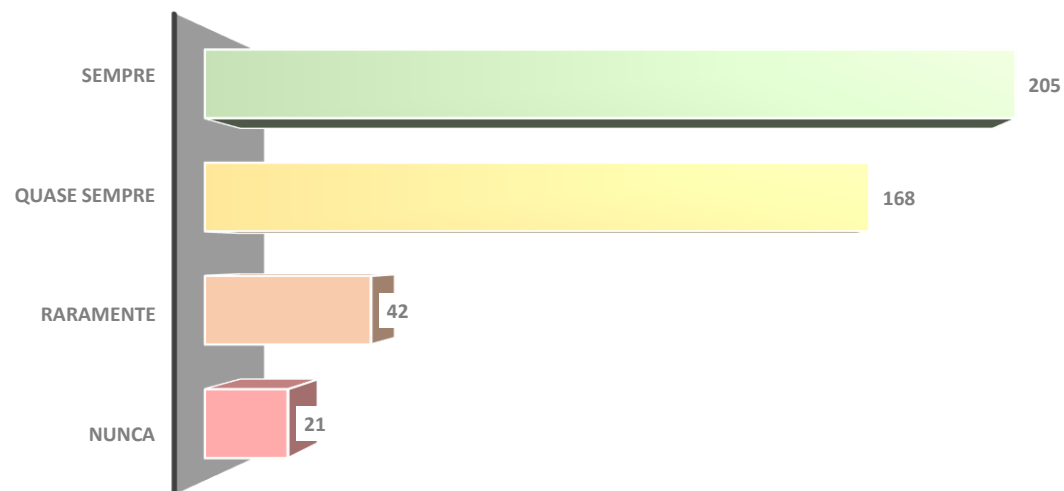
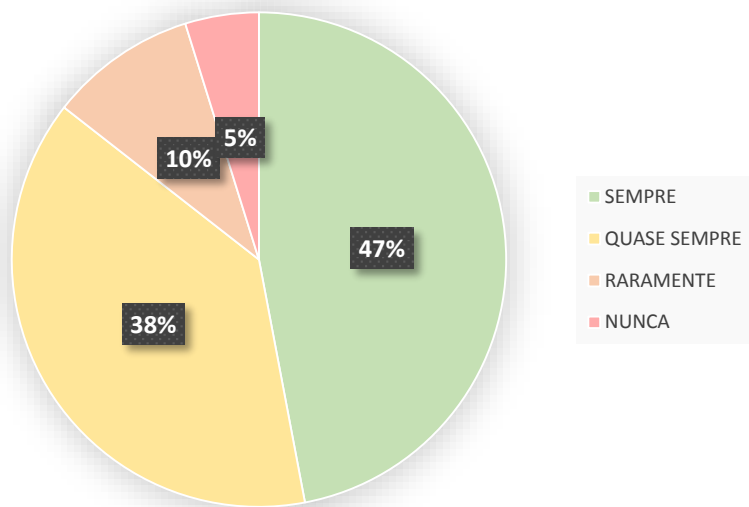


Você se sente apto para utilizar os recursos de TI?



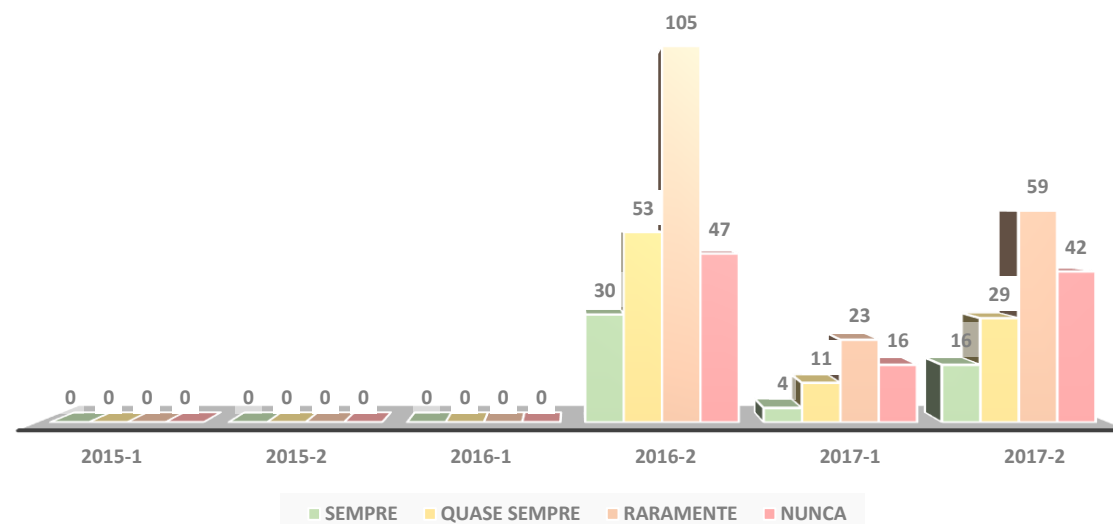
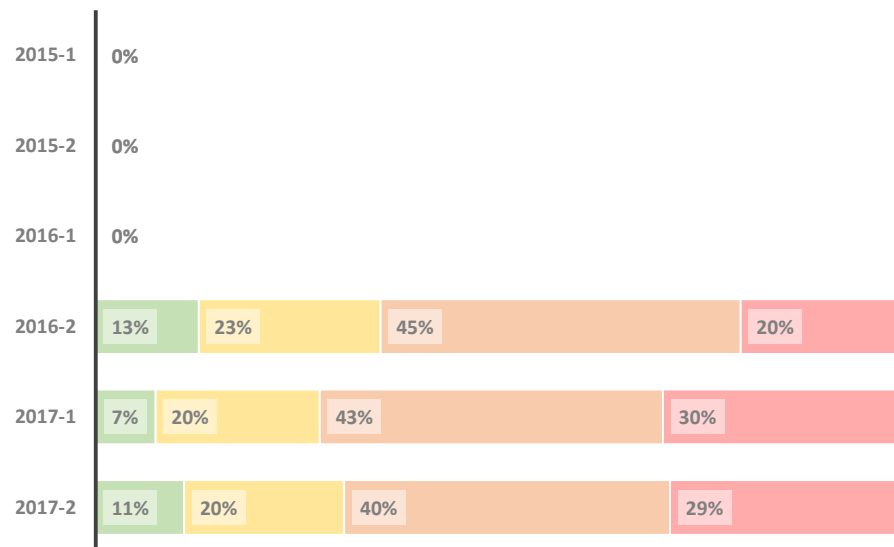
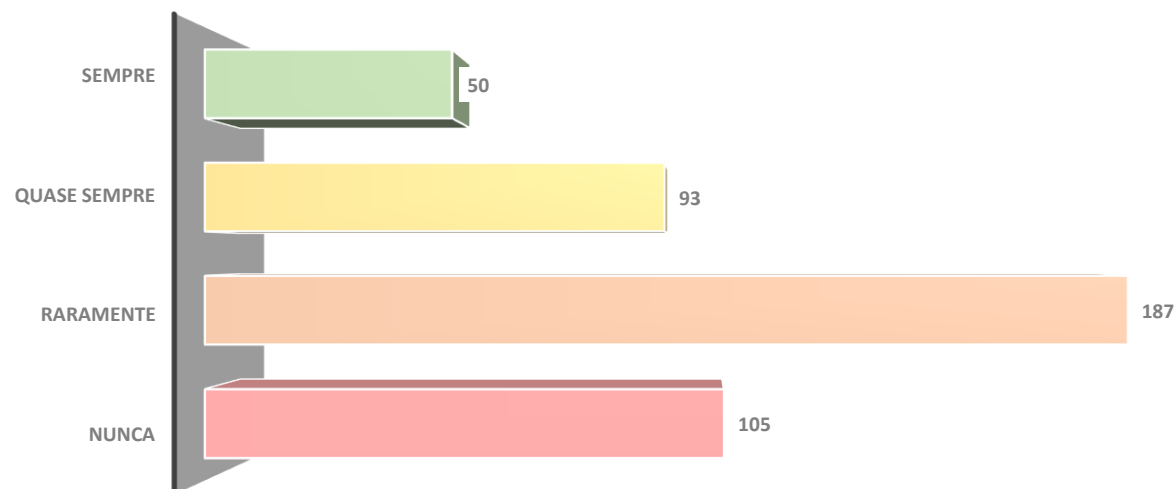
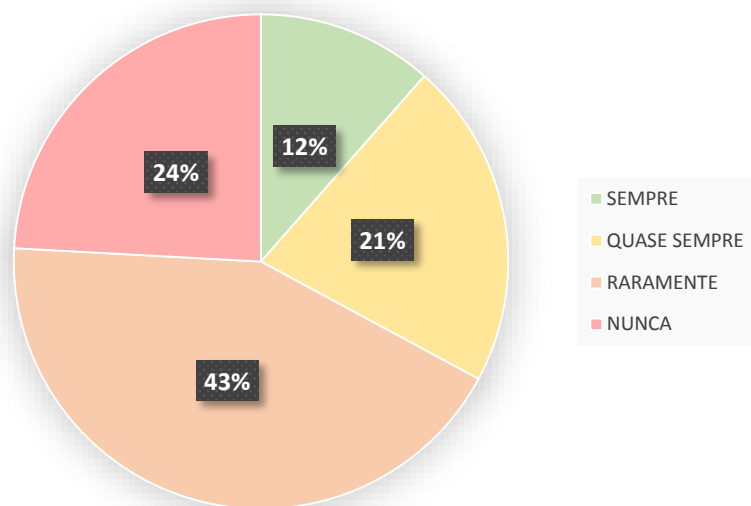


Você utiliza o Moodlerooms (AVA) frequentemente?



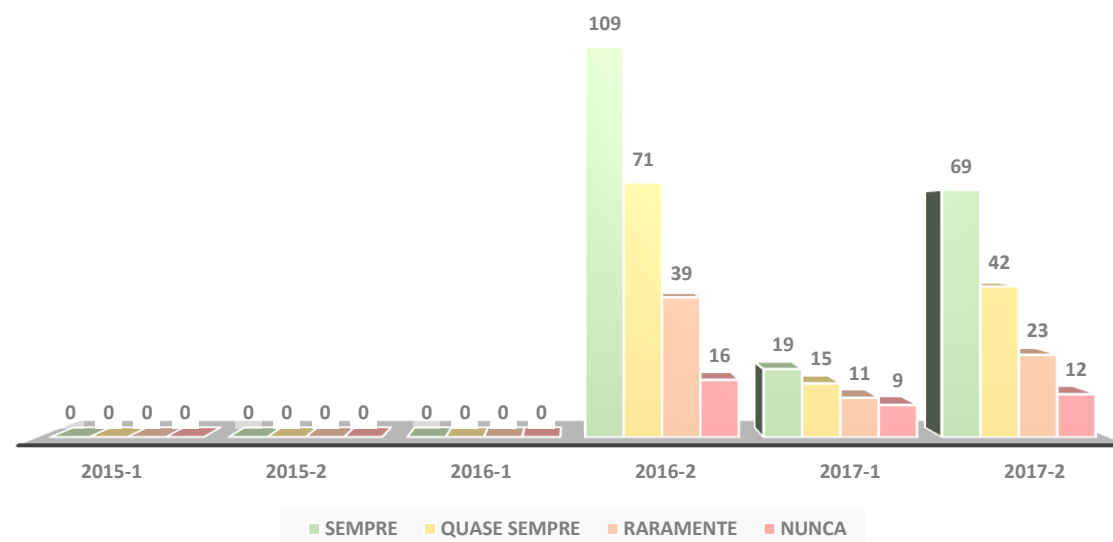
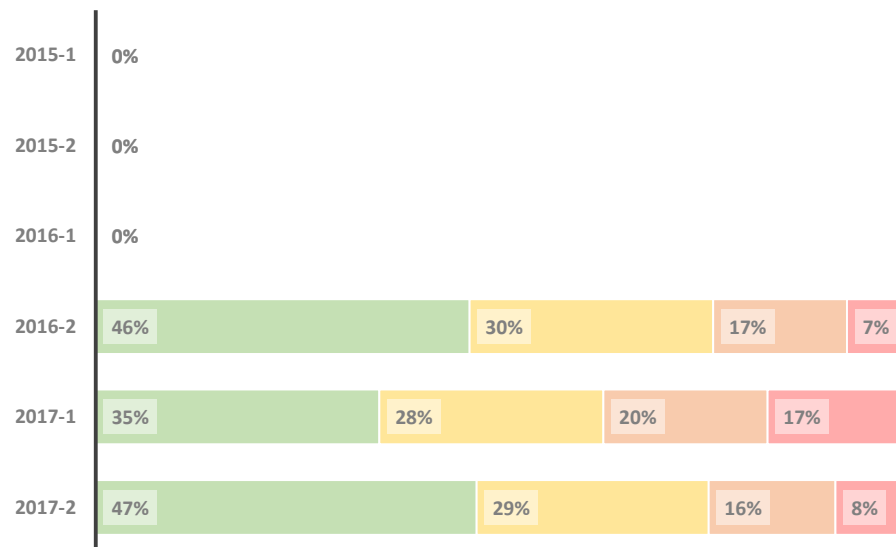
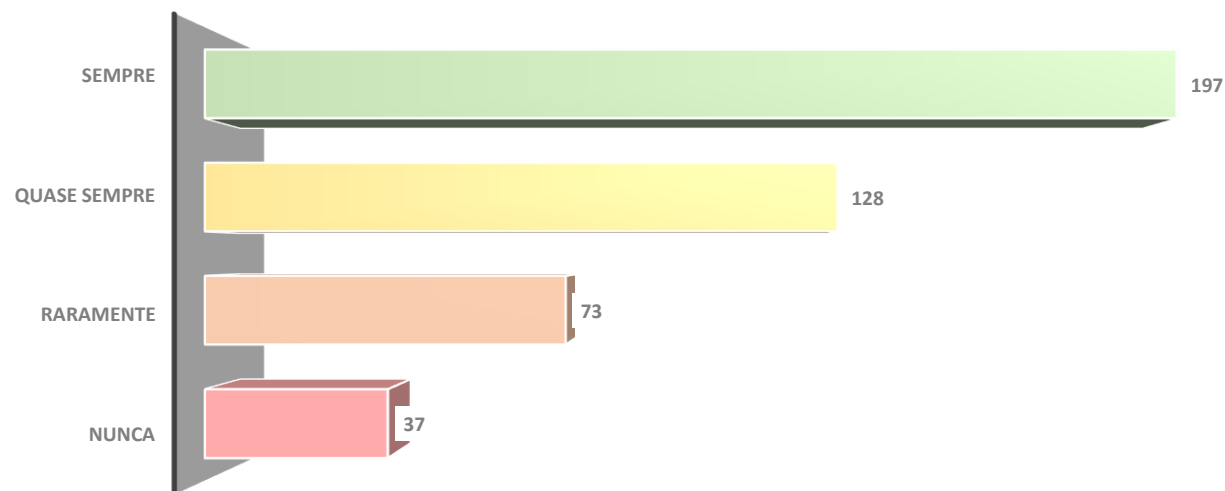
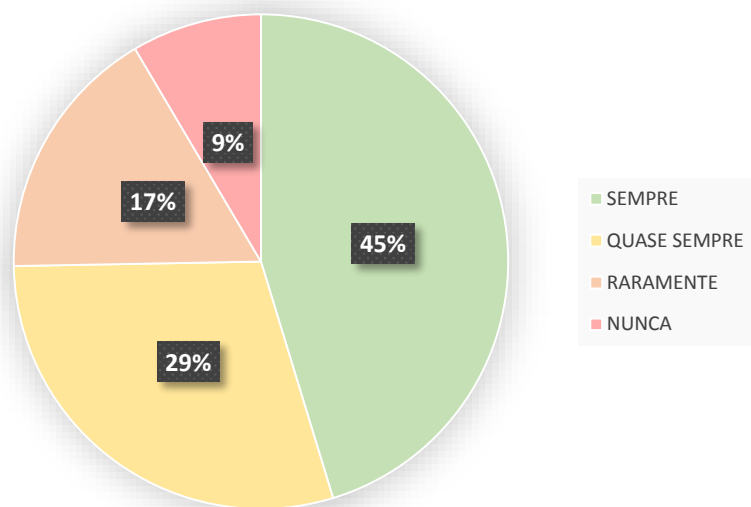


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



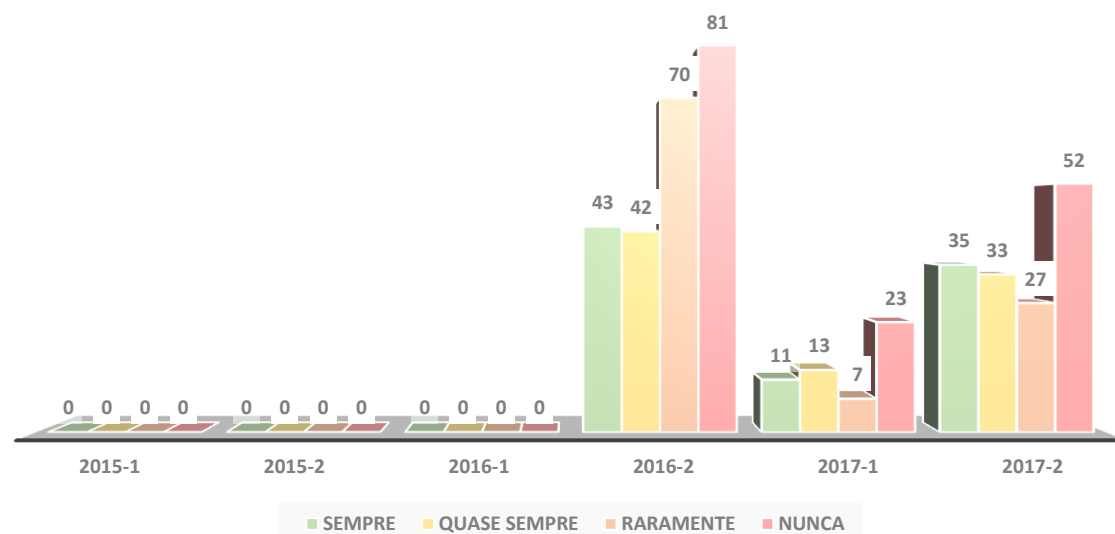
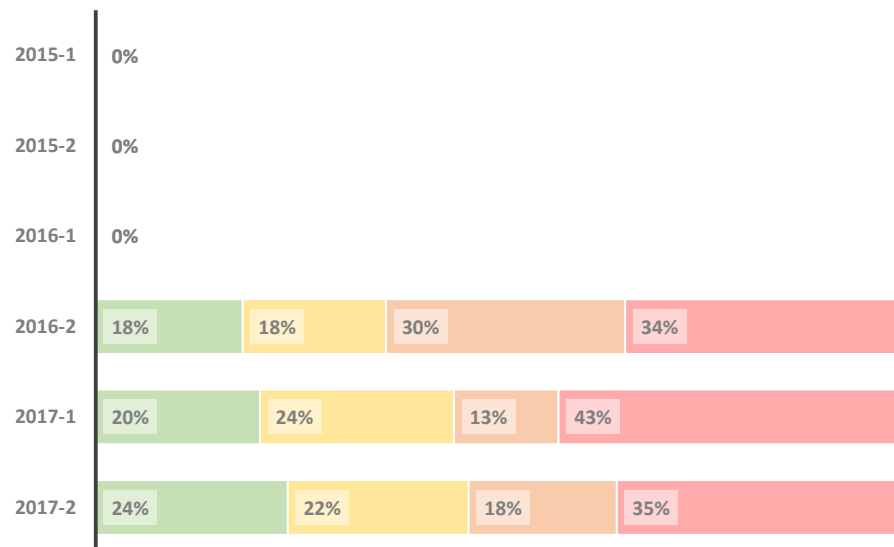
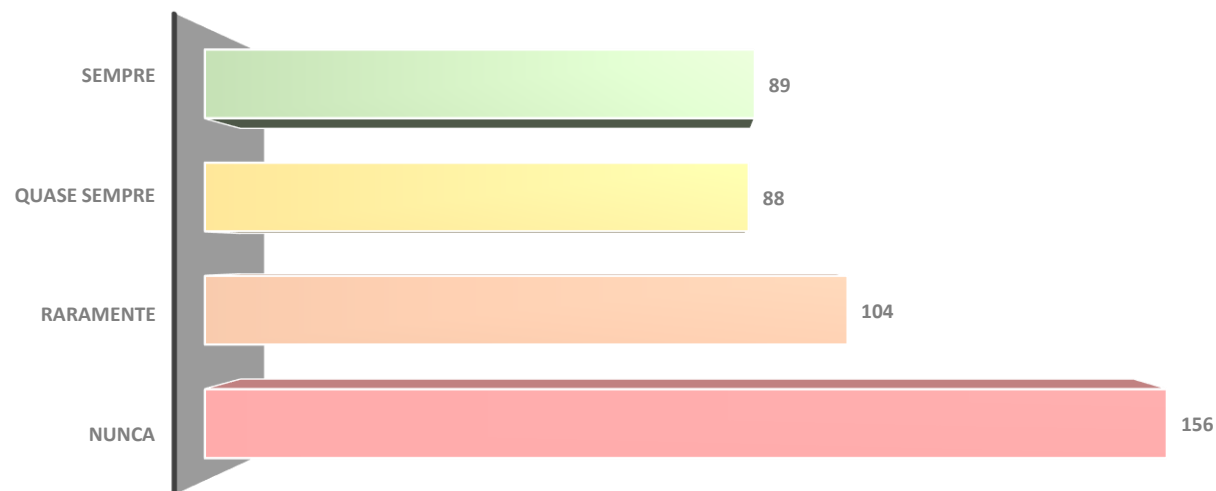
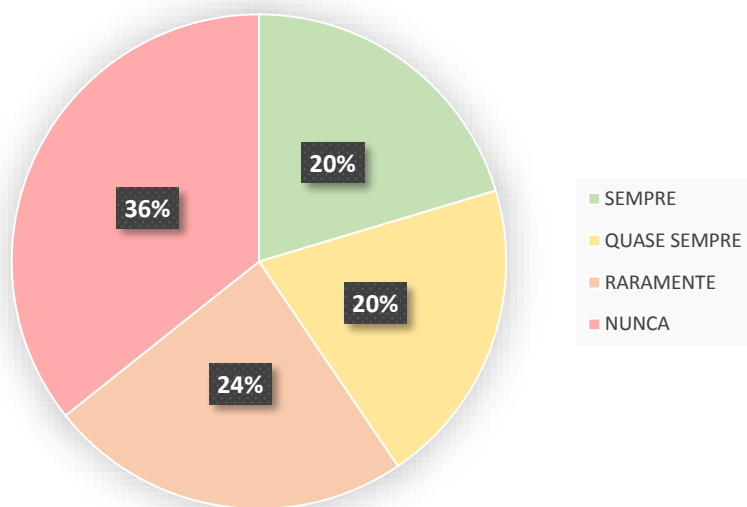


Você utiliza o recurso de internet frequente?



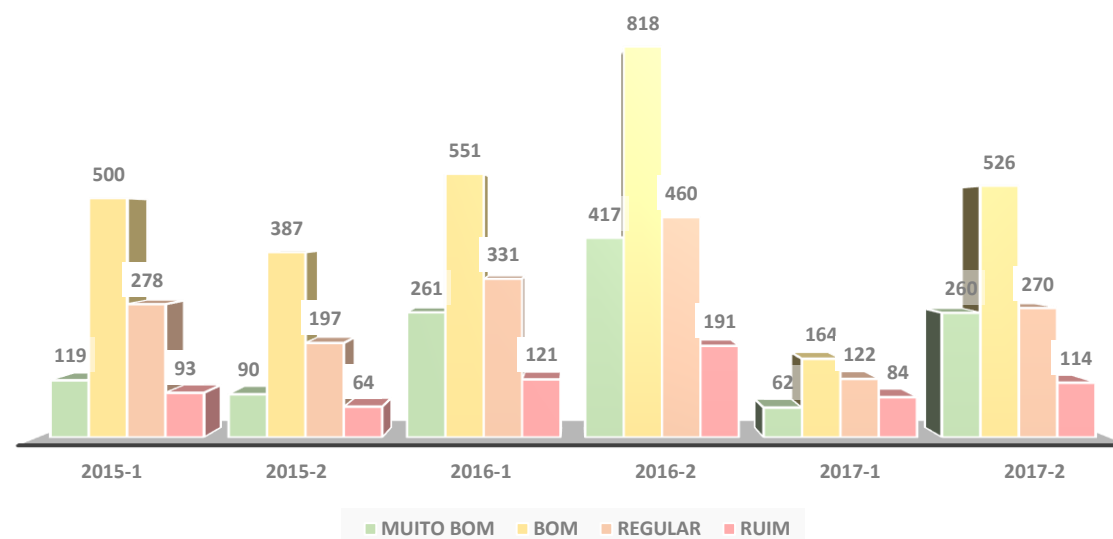
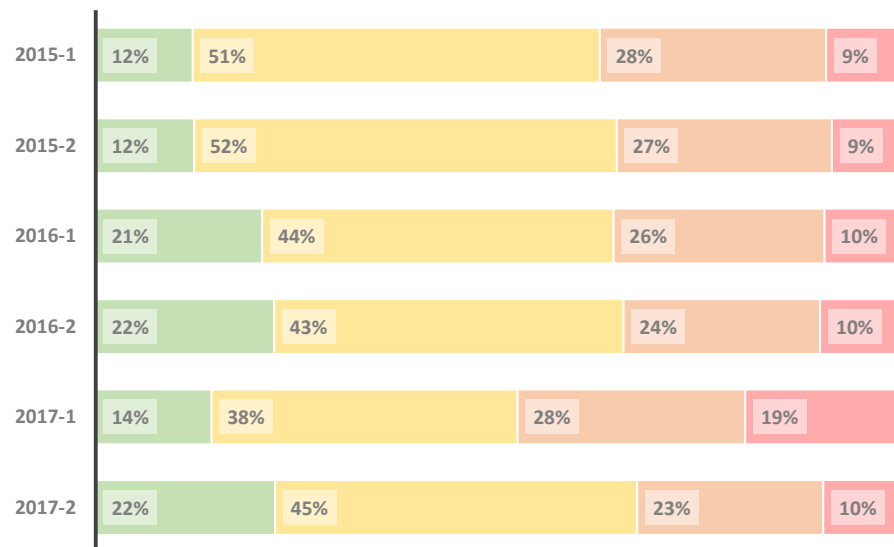
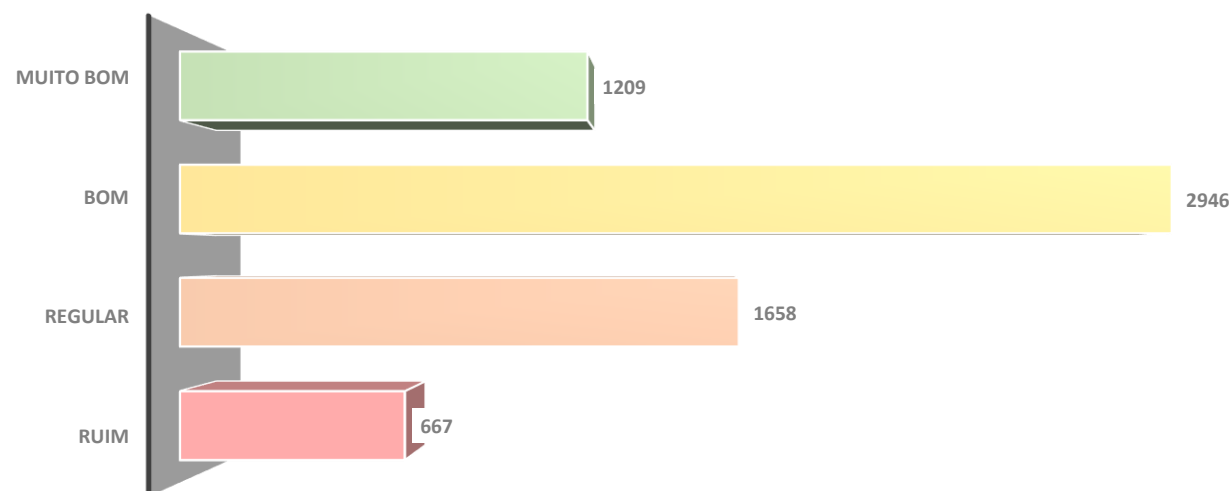
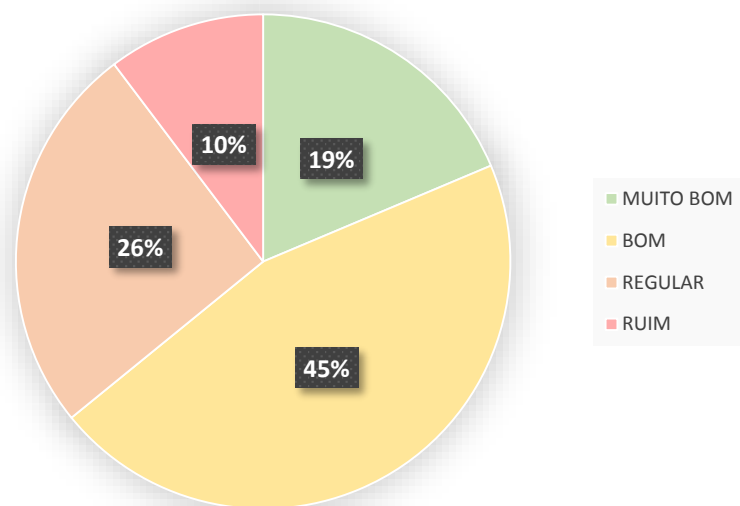


Você utiliza o recurso de WIFI frequentemente?



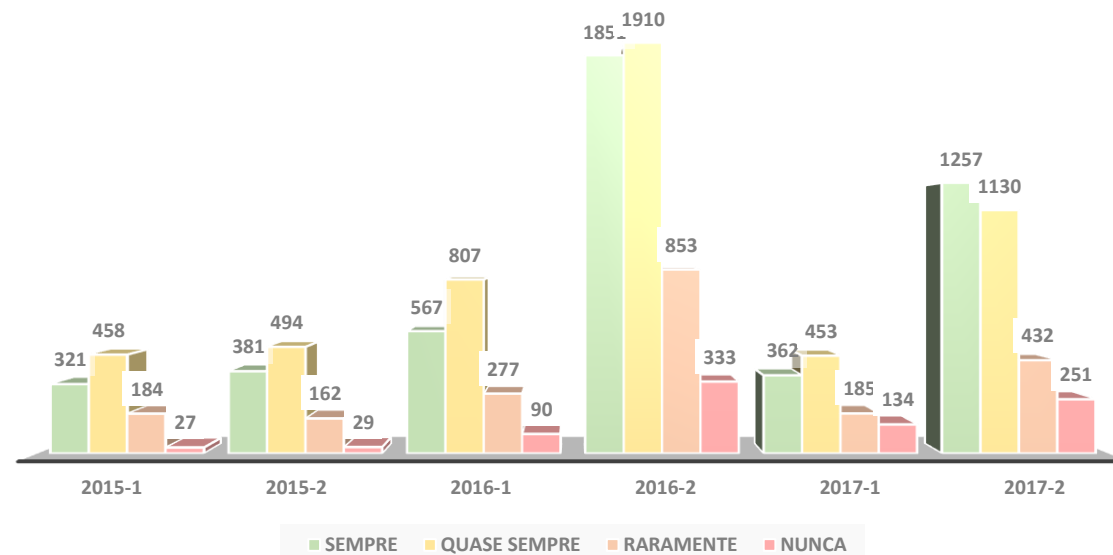
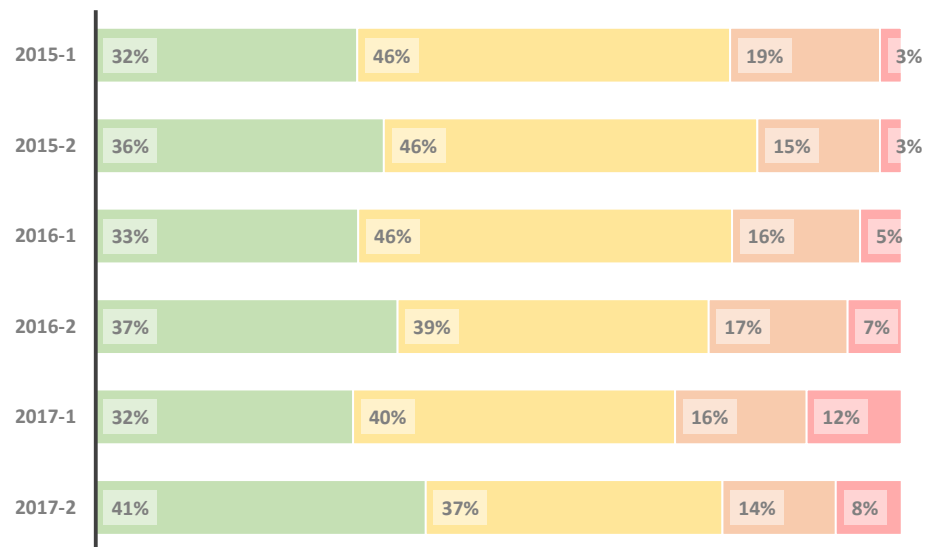
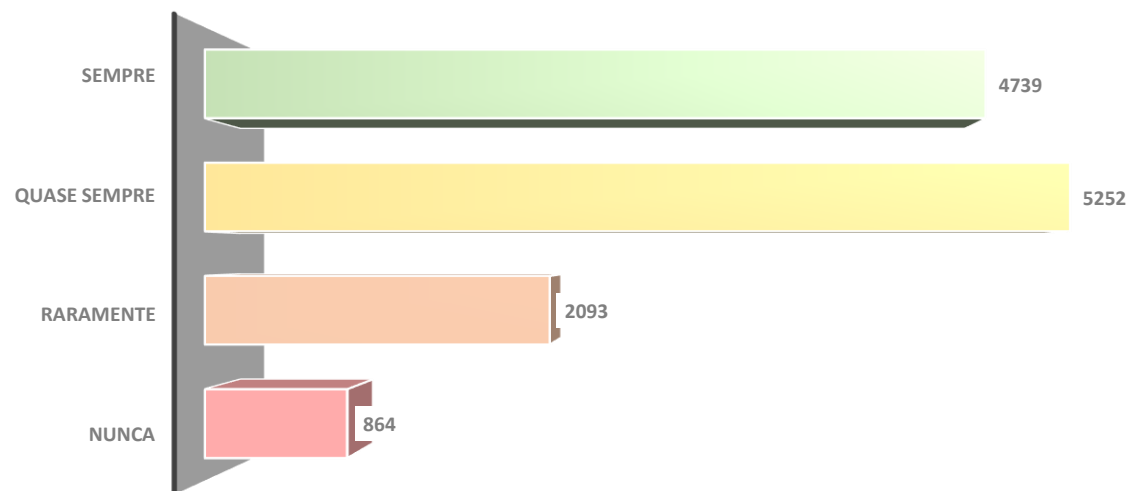
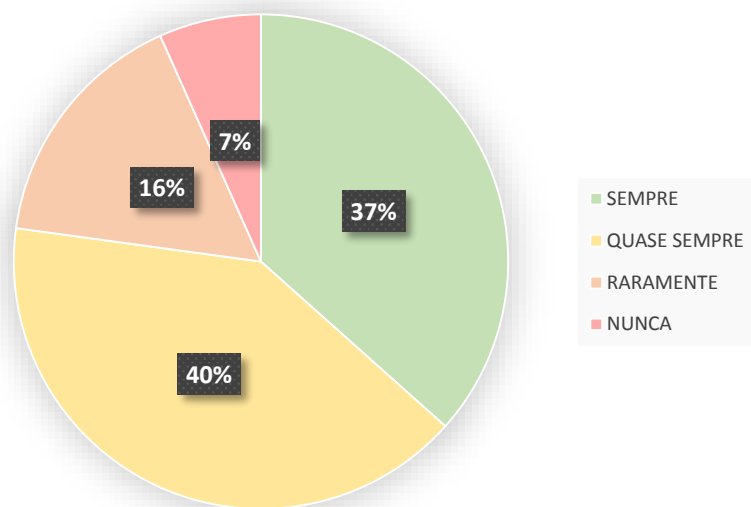


QUESTÕES OBJETIVAS - Qualitativas



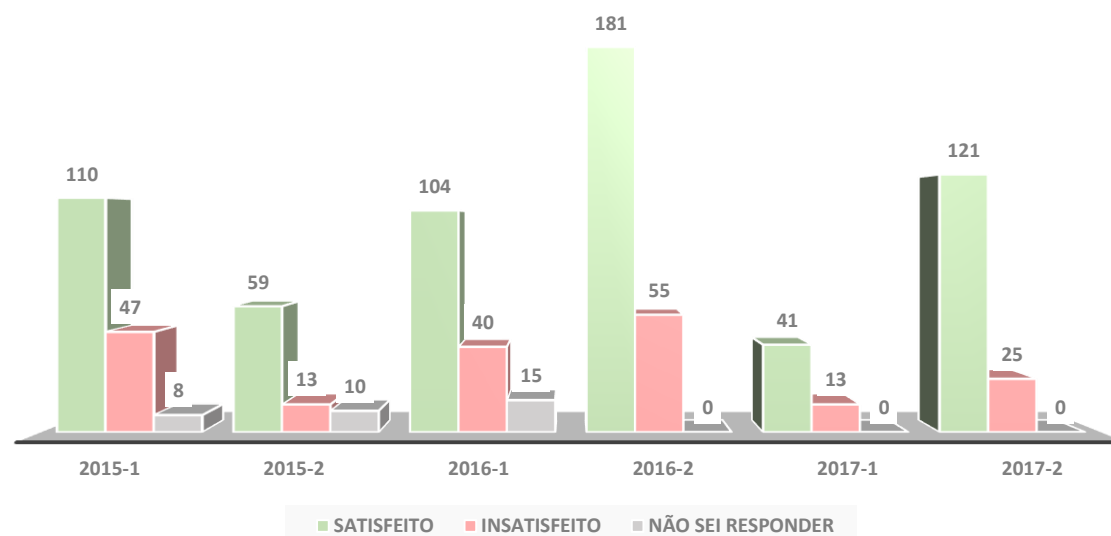
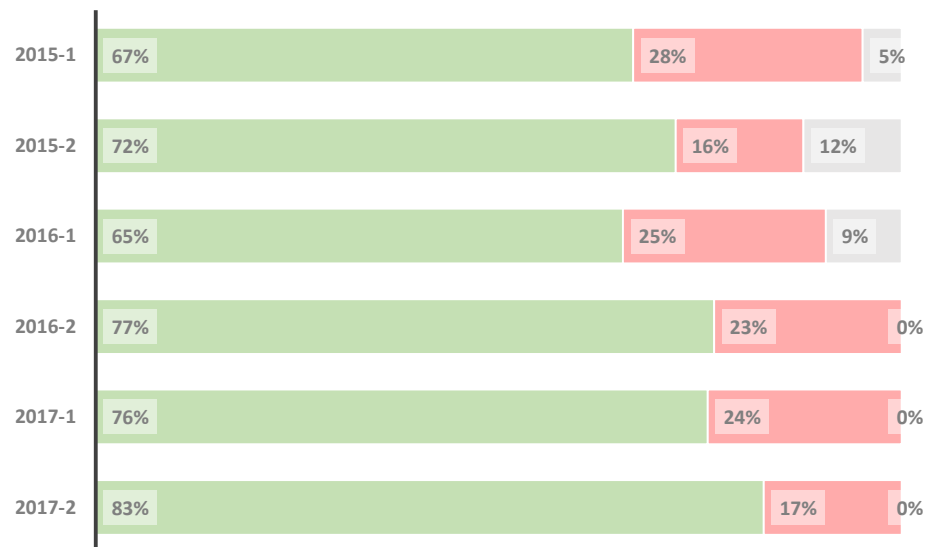
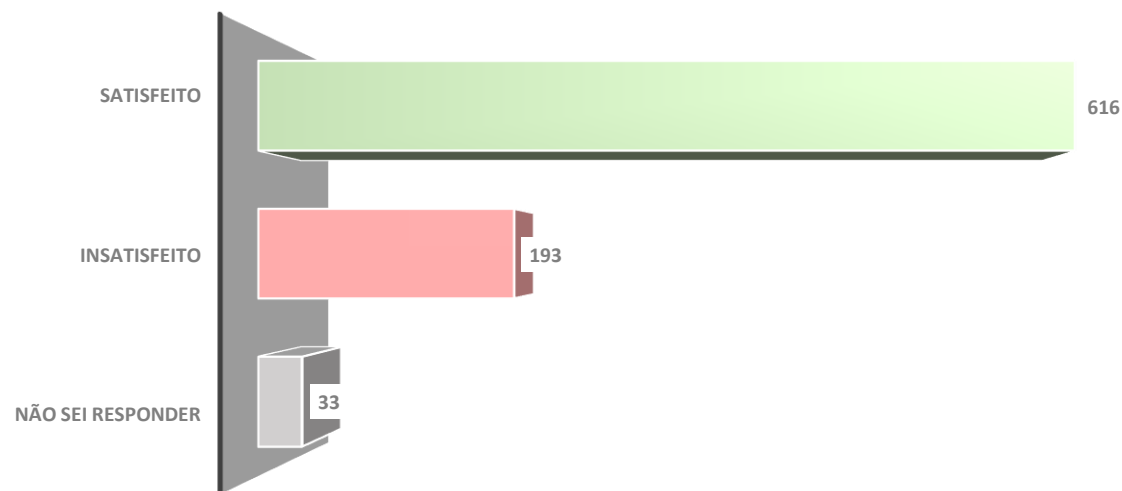
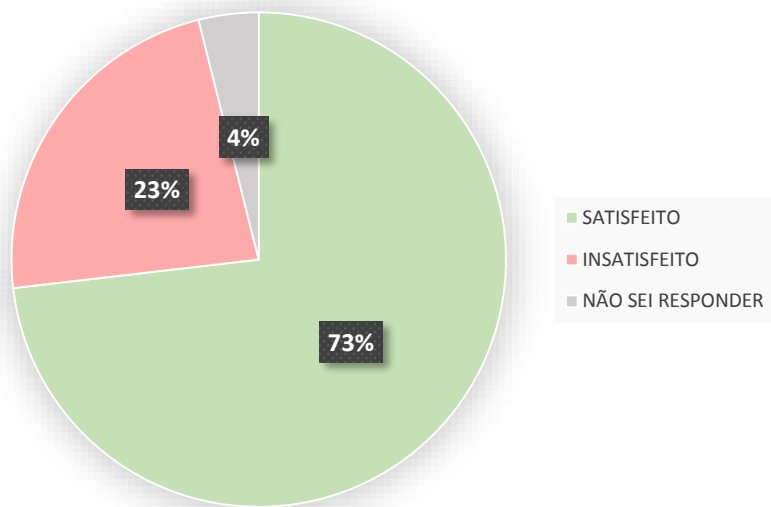


QUESTÕES OBJETIVAS - Periodicidade



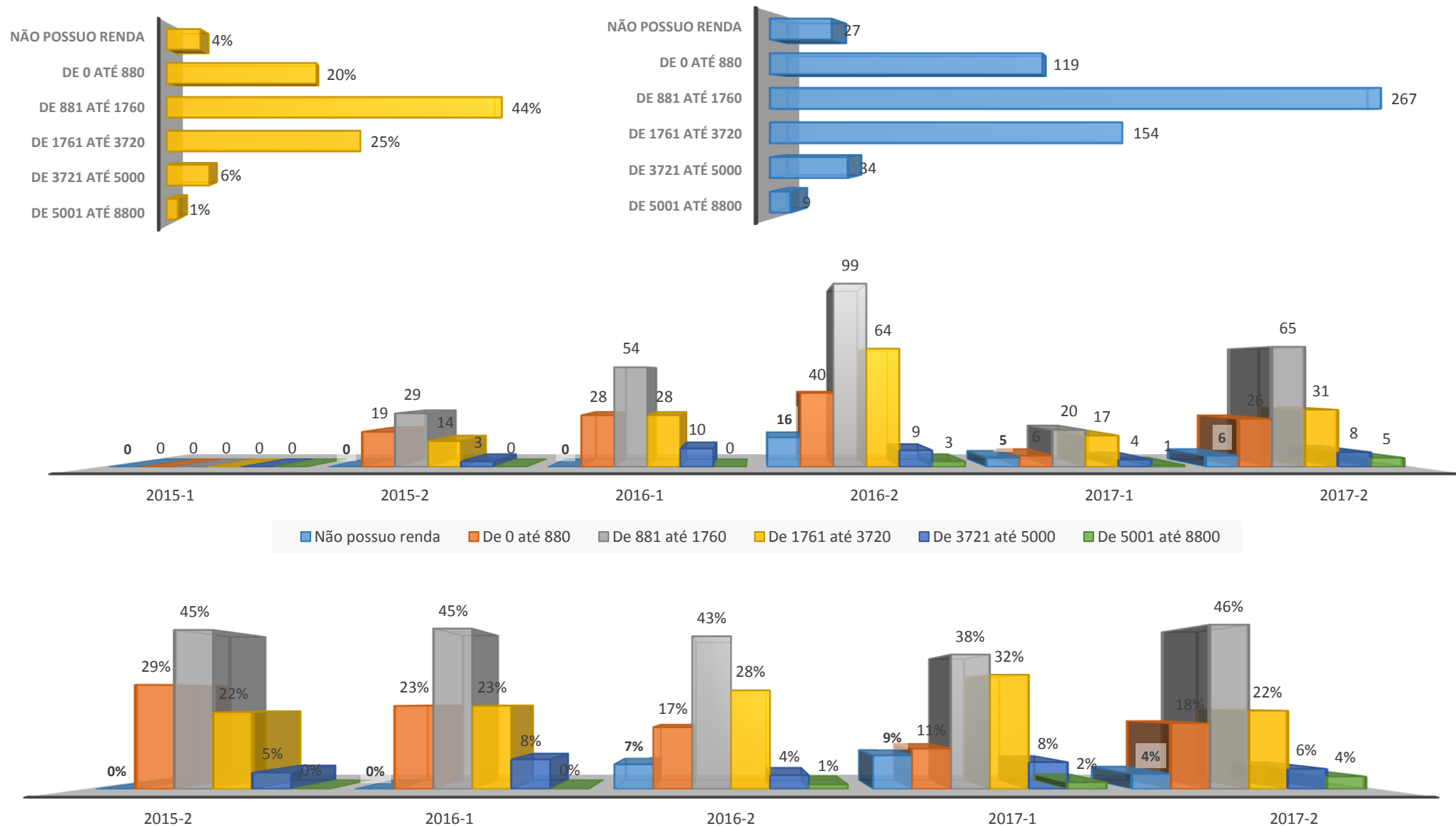


O CURSO - Em relação ao seu curso, você se considera:



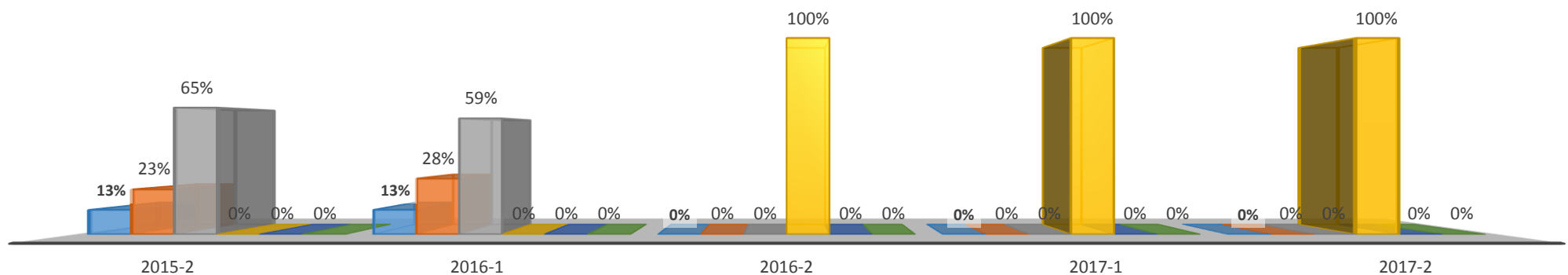
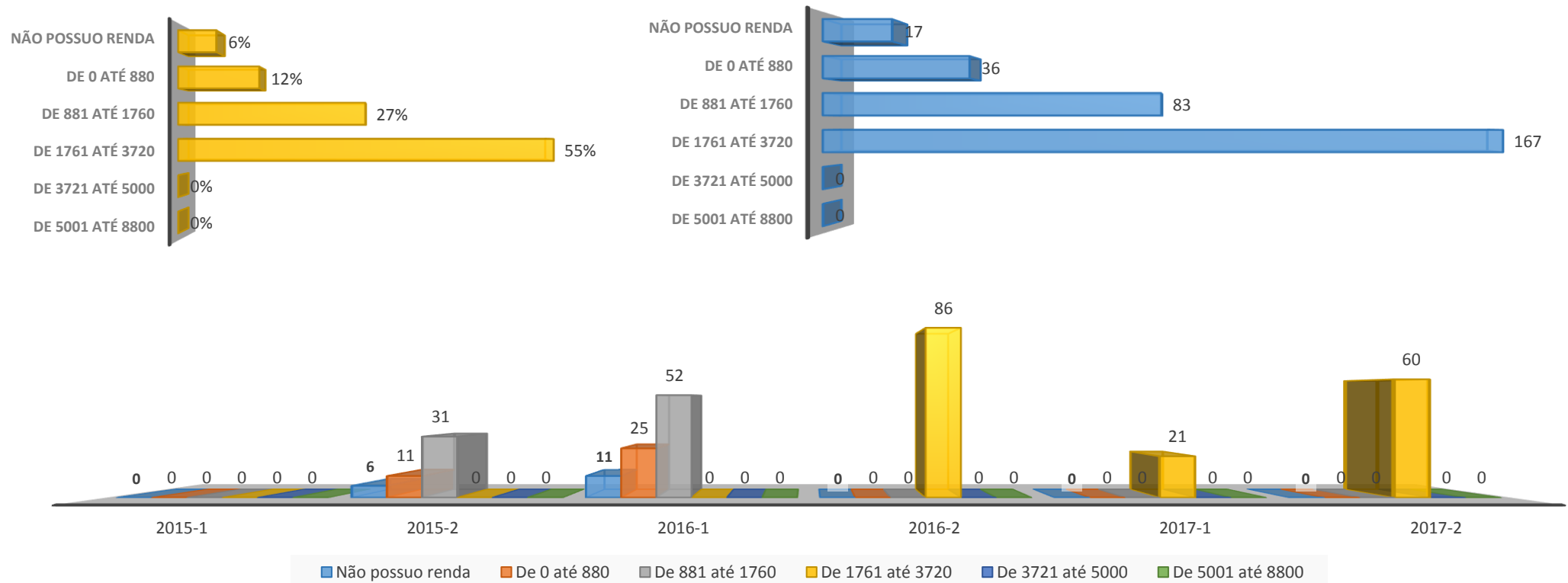


Qual a sua renda mensal atual?



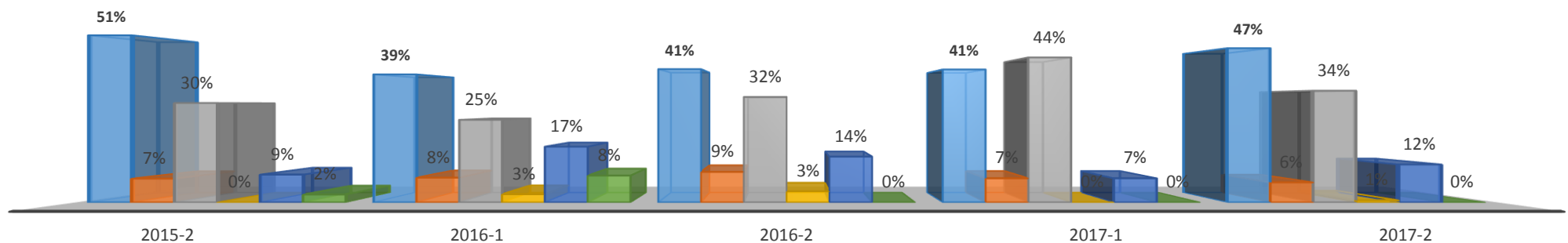
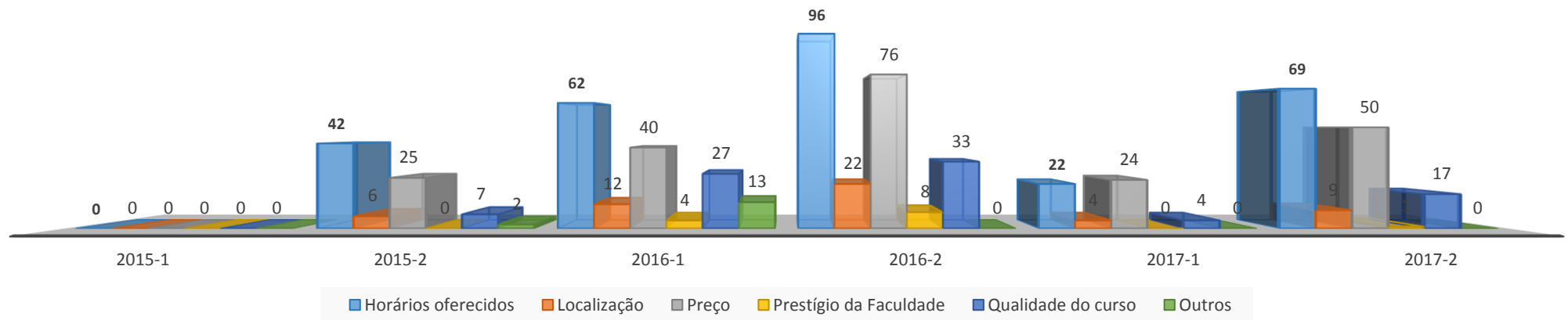
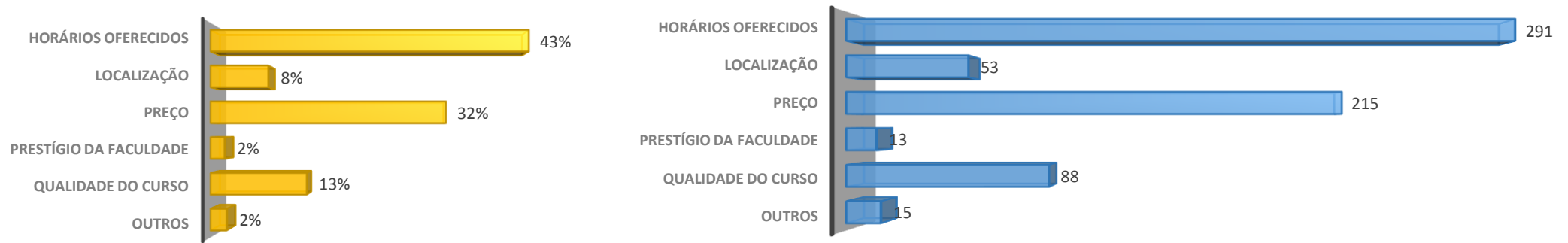


Qual a renda mensal da sua família?



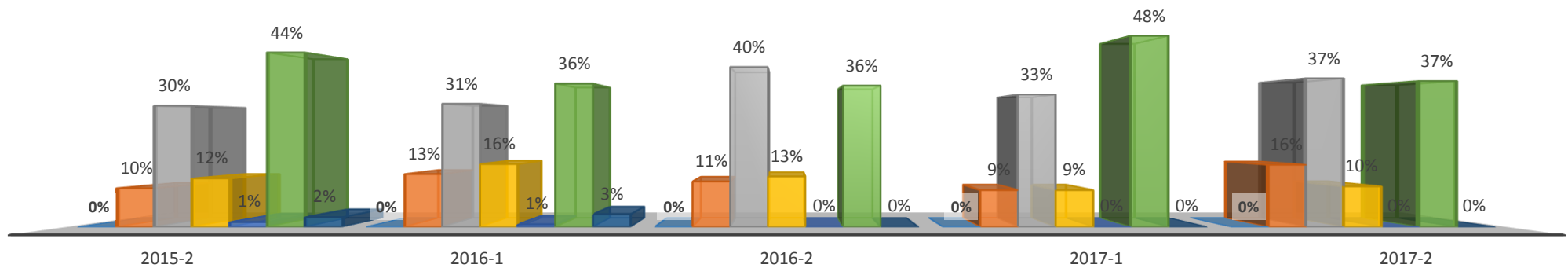
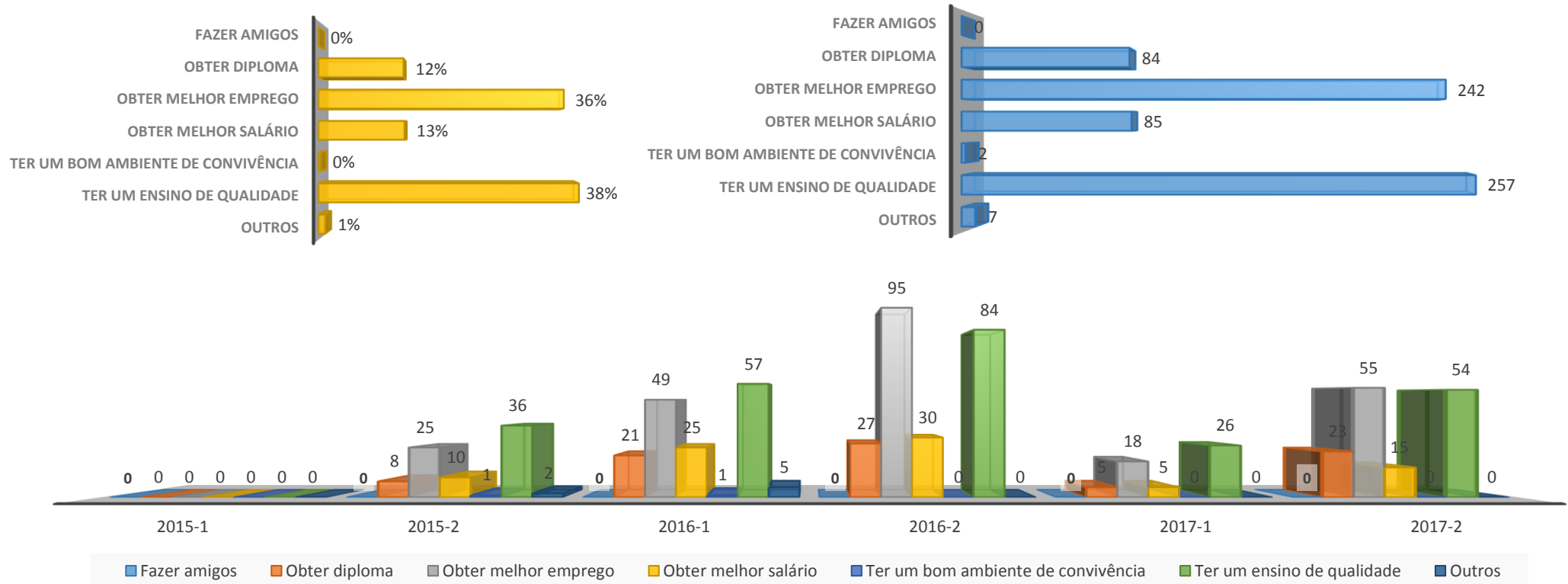


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



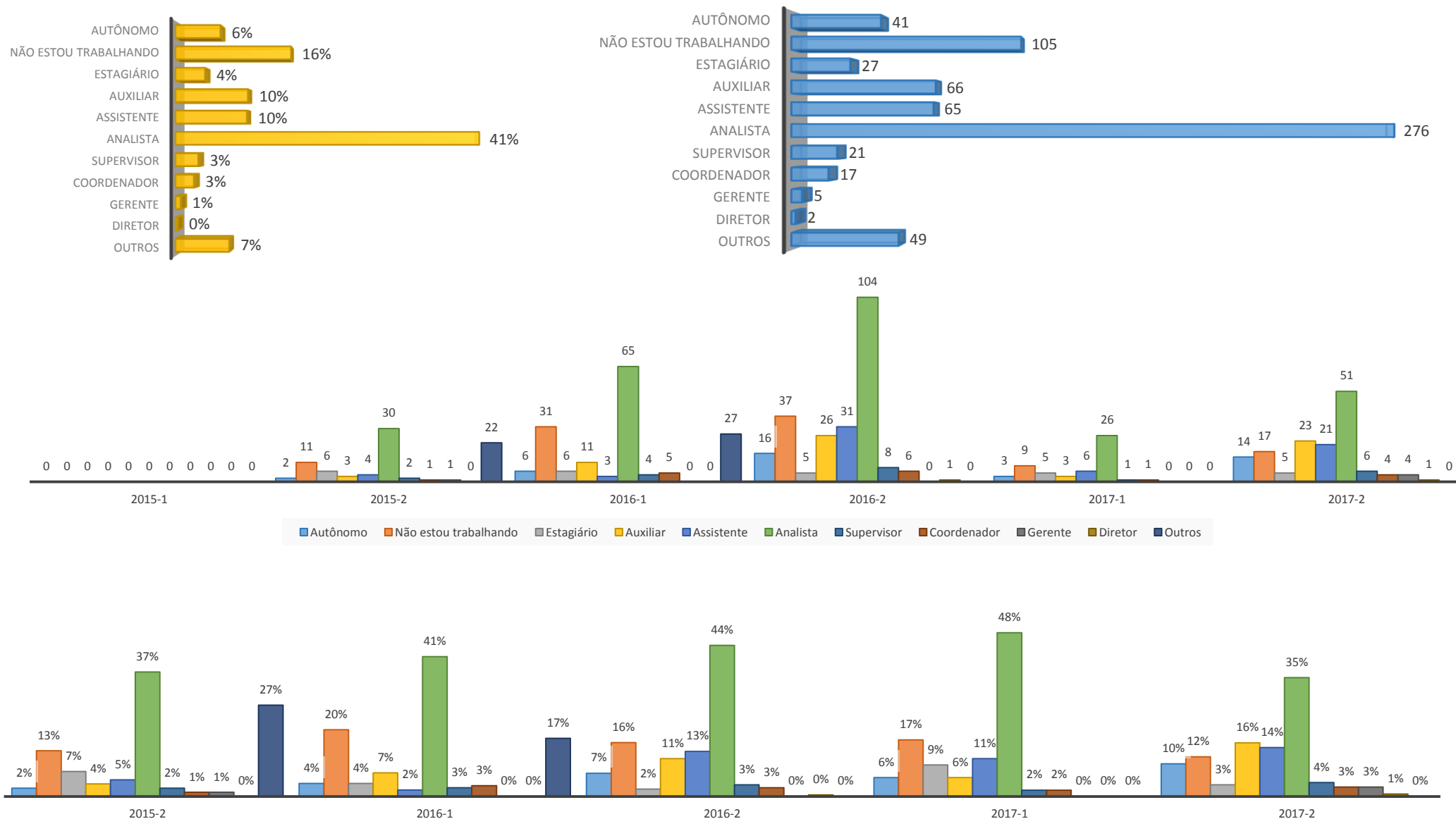


O que é mais importante para você ao cursar uma faculdade?



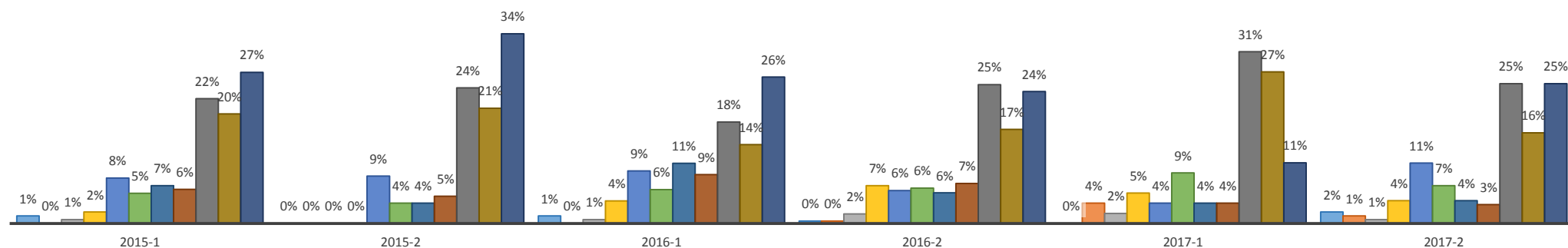
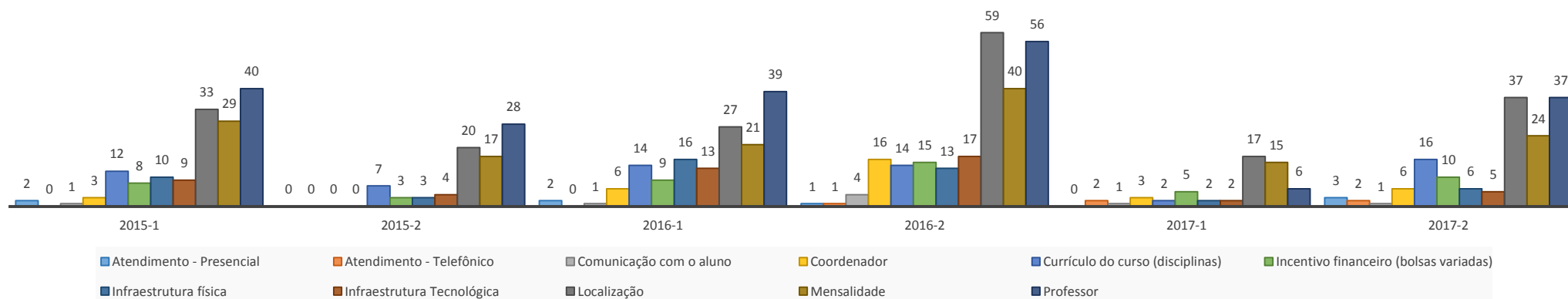
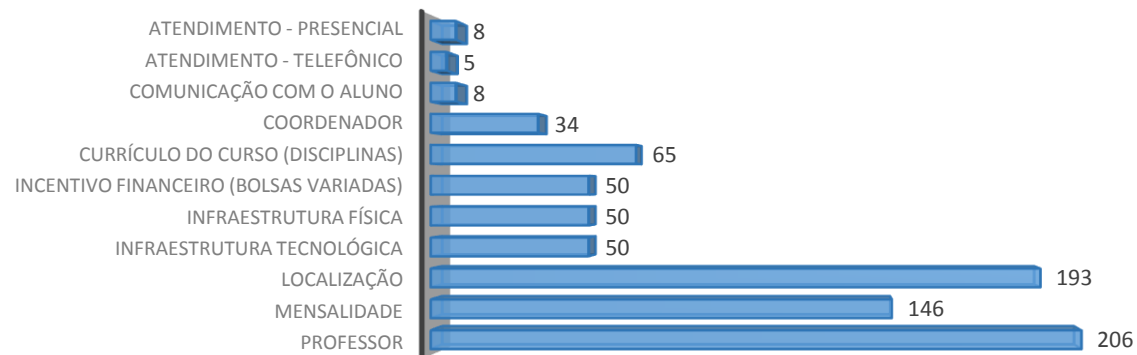
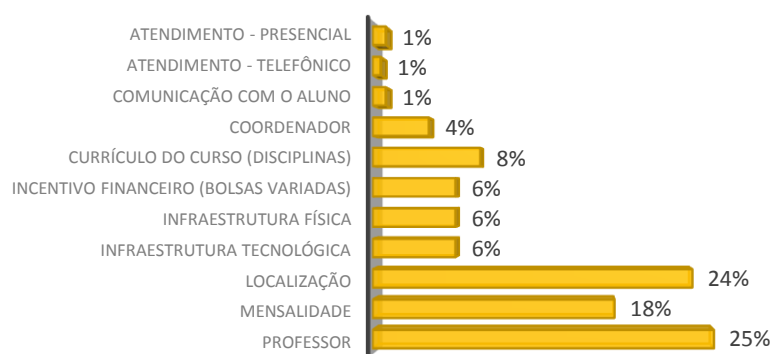


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

