



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	55 35%	71 46%	19 12%	11 7%	156
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	67 43%	61 39%	23 15%	5 3%	156
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	31 20%	88 56%	33 21%	4 3%	156
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	38 24%	75 48%	32 21%	11 7%	156
SALAS DE AULA : limpeza e ventilação.	29 23%	50 40%	34 27%	11 9%	124
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	40 32%	47 38%	29 23%	8 6%	124
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	29 19%	64 41%	43 28%	20 13%	156
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	19 12%	77 49%	42 27%	18 12%	156

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	30 24%	56 45%	28 23%	10 8%	124
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	40 37%	54 50%	14 13%	1 1%	109
O COORDENADOR: é acessível ao aluno?	62 50%	38 31%	22 18%	2 2%	124
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	55 35%	63 40%	36 23%	2 1%	156
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	23 21%	63 58%	18 17%	5 5%	109
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	110 71%	32 21%	10 6%	4 3%	156
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	82 66%	38 31%	4 3%	- 0%	124
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	84 54%	53 34%	17 11%	2 1%	156
OS PROFESSORES: fazem chamada?	110 89%	12 10%	1 1%	1 1%	124
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	65 52%	50 40%	8 6%	1 1%	124
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	66 53%	52 42%	5 4%	1 1%	124
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	35 30%	50 43%	29 25%	3 3%	117
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	46 37%	52 42%	21 17%	5 4%	124
Você acessa o aluno online frequentemente?	63 58%	37 34%	7 6%	2 2%	109
Você acessa o Office365 (email) frequentemente?	22 20%	24 22%	37 34%	26 24%	109
Você acessa o portal frequentemente?	61 56%	40 37%	8 7%	- 0%	109
Você se sente apto para utilizar os recursos de TI?	28 26%	56 51%	20 18%	5 5%	109
Você utiliza o Moodlerooms (AVA) frequentemente?	62 57%	34 31%	12 11%	1 1%	109
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	15 14%	25 23%	47 43%	22 20%	109
Você utiliza o recurso de internet frequente?	56 51%	33 30%	12 11%	8 7%	109
Você utiliza o recurso de WIFI frequentemente?	23 21%	16 15%	19 17%	51 47%	109

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	308 26%	533 45%	255 22%	88 7%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.138 45%	878 35%	375 15%	152 6%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	73	59%
Localização	6	5%
Preço	31	25%
Prestígio da Faculdade	3	2%
Qualidade do curso	10	8%
Outros	1	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	11	9%
Obter melhor emprego	48	39%
Obter melhor salário	17	14%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	47	38%
Outros	1	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	6	5%
Não estou trabalhando	35	28%
Estagiário	6	5%
Auxiliar	35	28%
Assistente	27	22%
Analista	7	6%
Supervisor	2	2%
Coordenador	1	1%
Gerente	1	1%
Diretor	-	0%
Outros	4	3%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	128	82%
INSATISFEITO	27	17%
NÃO SEI RESPONDER	1	1%

Qual a sua renda mensal atual?

Não possuo renda	12	10%
De 0 até 880	30	24%
De 881 até 1760	60	48%
De 1761 até 3720	17	14%
De 3721 até 5000	2	2%
De 5001 até 8800	-	0%

Qual a renda mensal da sua família?

Não possuo renda	1	2%
De 0 até 880	3	6%
De 881 até 1760	9	17%
De 1761 até 3720	41	76%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	1	1%
Atendimento - Telefônico	-	0%
Comunicação com o aluno	4	3%
Coordenador	3	2%
Currículo do curso (disciplinas)	9	6%
Incentivo financeiro (bolsas variadas)	12	8%
Infraestrutura física	8	5%
Infraestrutura Tecnológica	7	5%
Localização	31	20%
Mensalidade	22	14%
Professor	55	36%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	38	25%
Atendimento - Telefônico	10	6%
Comunicação com o aluno	18	12%
Coordenador	6	4%
Currículo do curso (disciplinas)	6	4%
Incentivo financeiro (bolsas variadas)	8	5%
Infraestrutura física	26	17%
Infraestrutura Tecnológica	5	3%
Localização	7	5%
Mensalidade	9	6%
Professor	22	14%

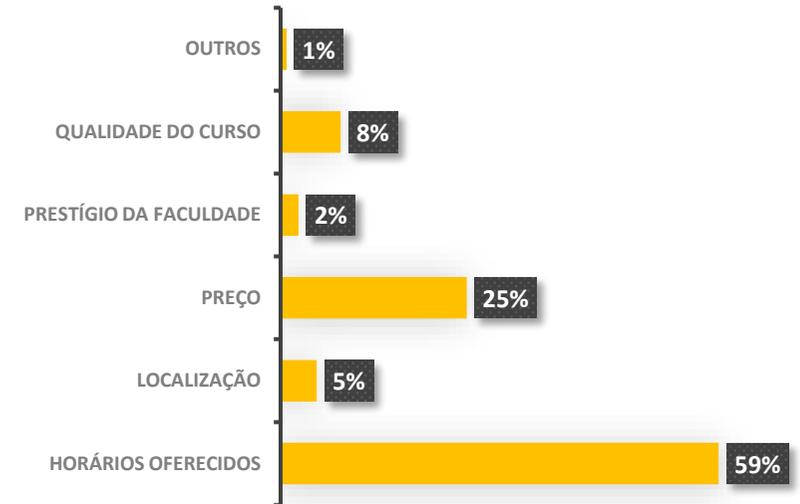
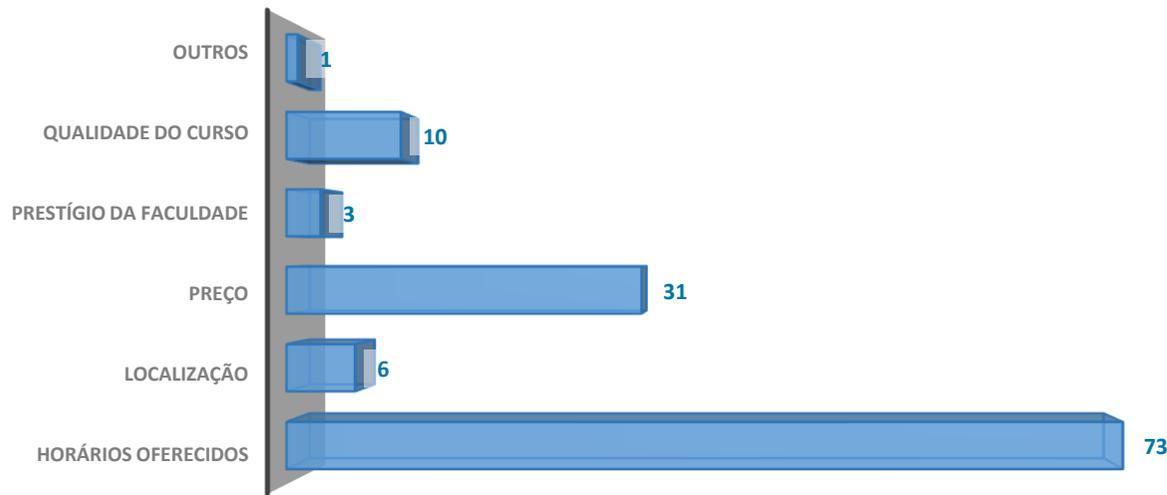
ÍNDICE DE ADEÇÃO:

156

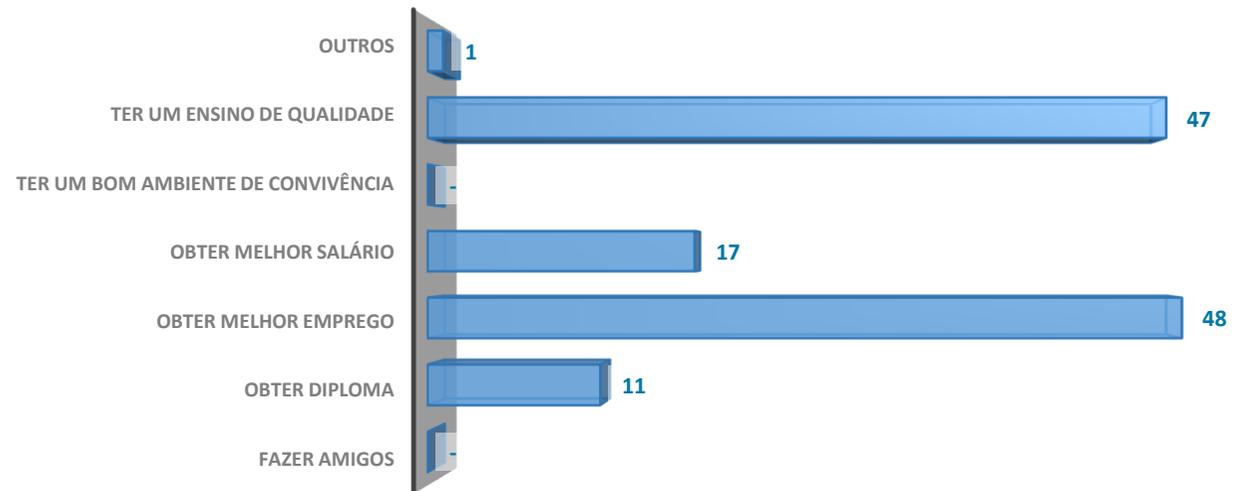
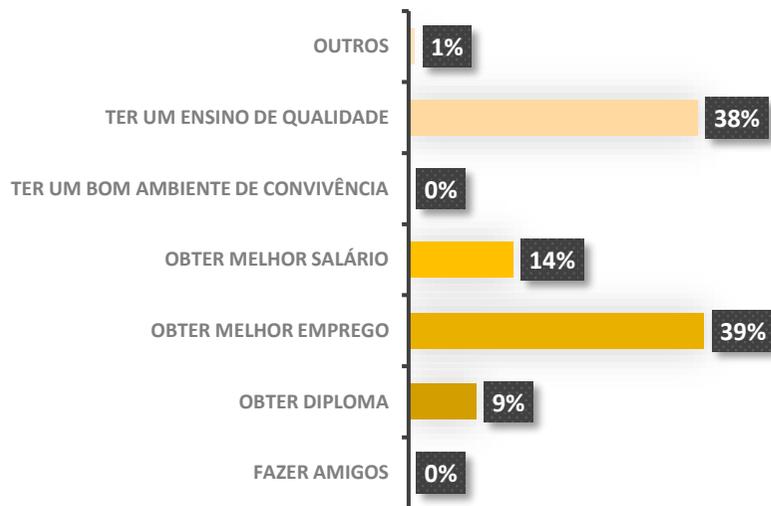
49,35%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

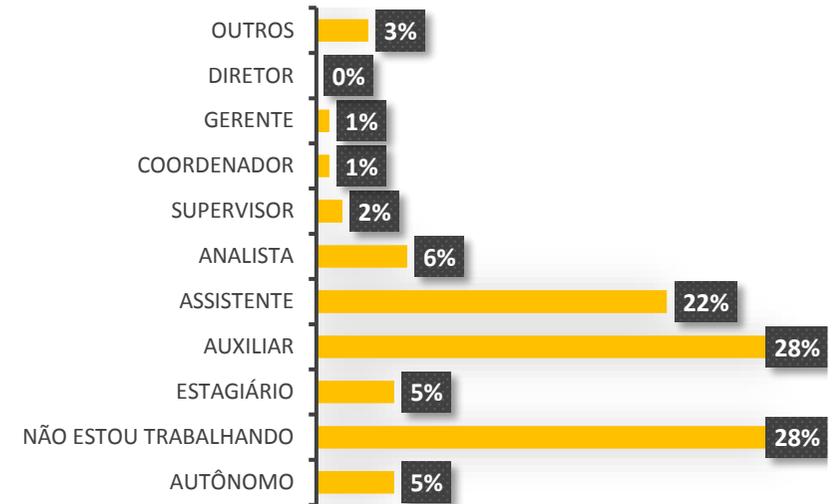
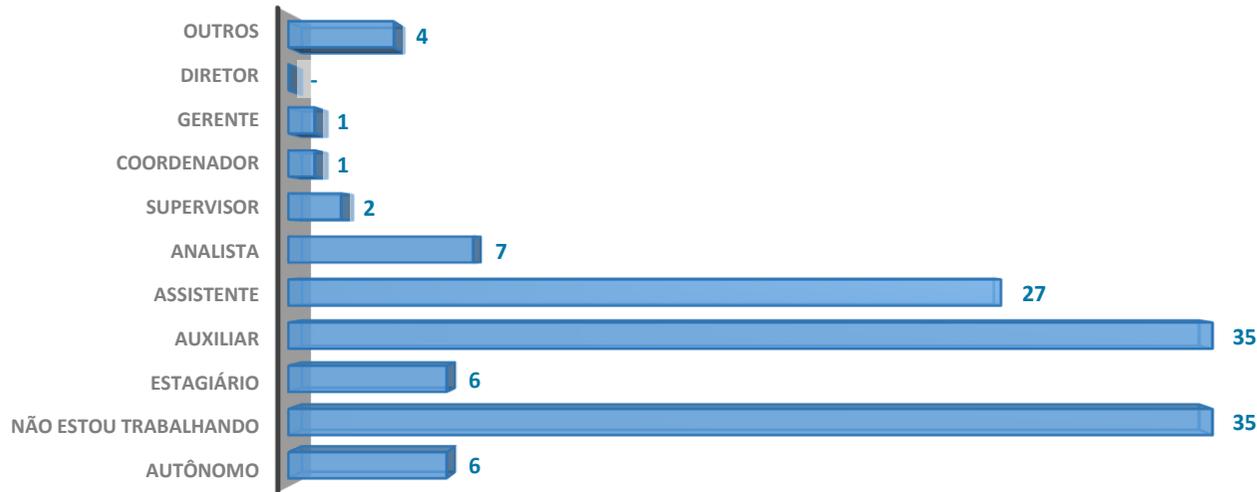


O que é mais importante para você ao cursar uma faculdade?

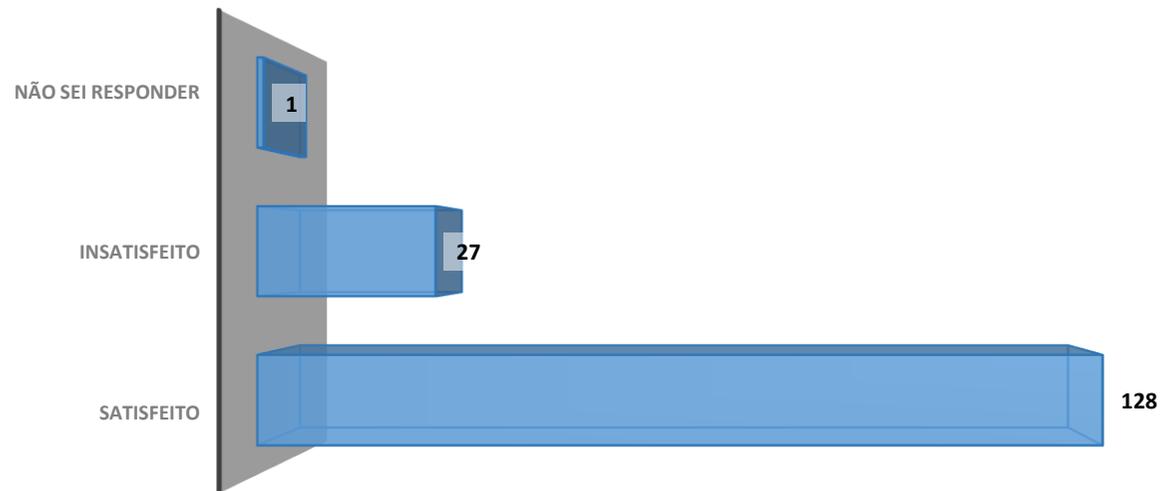
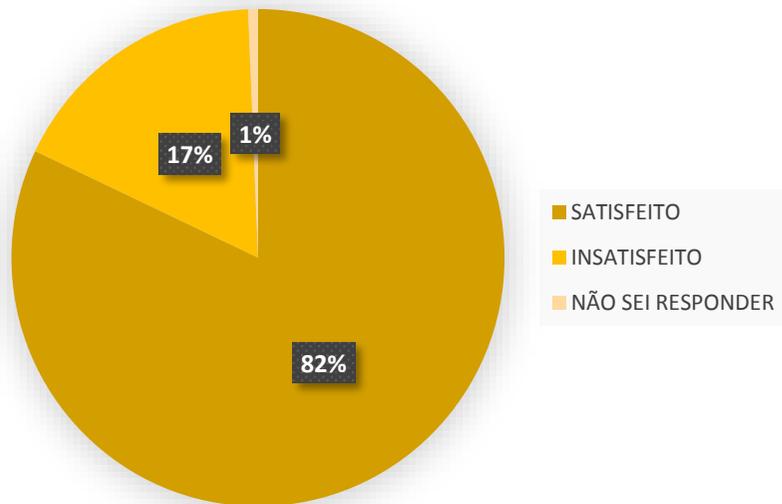




Qual o cargo que você ocupa na empresa em que trabalha?

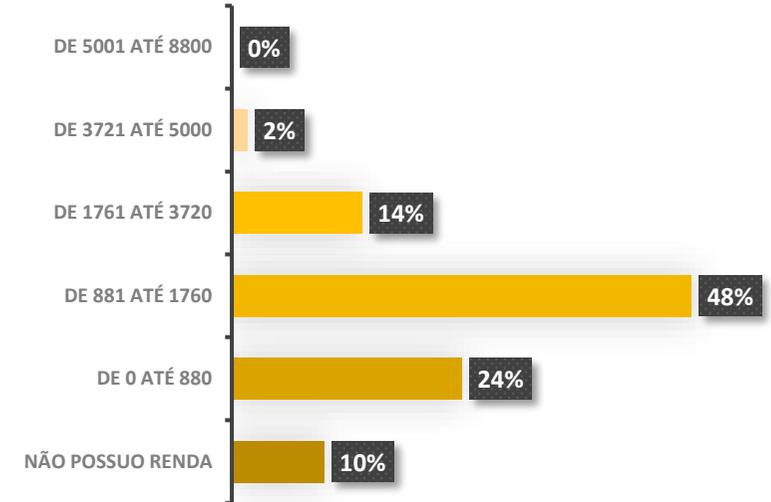
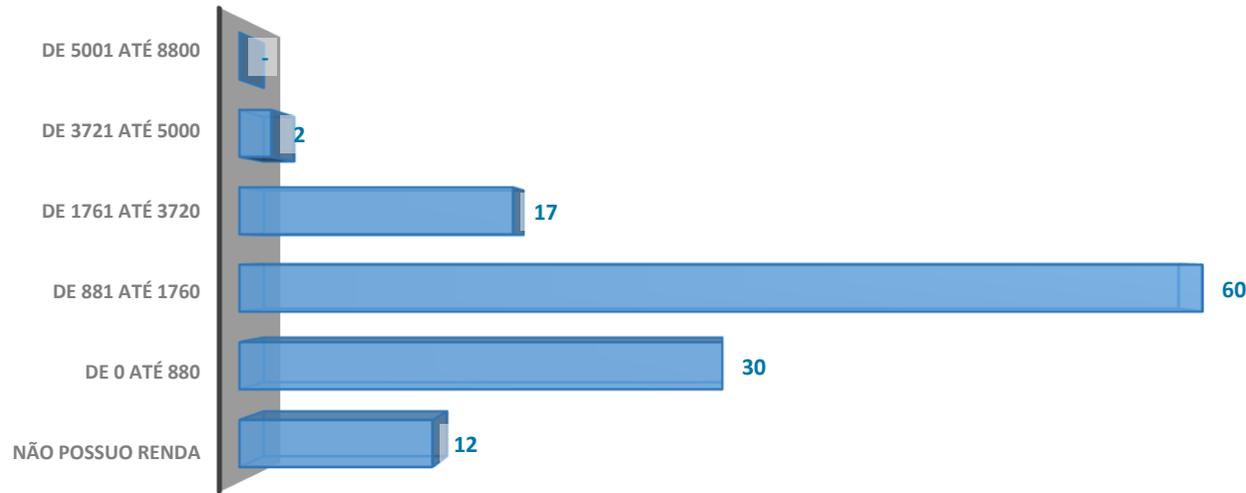


O CURSO - Em relação ao seu curso, você se considera:

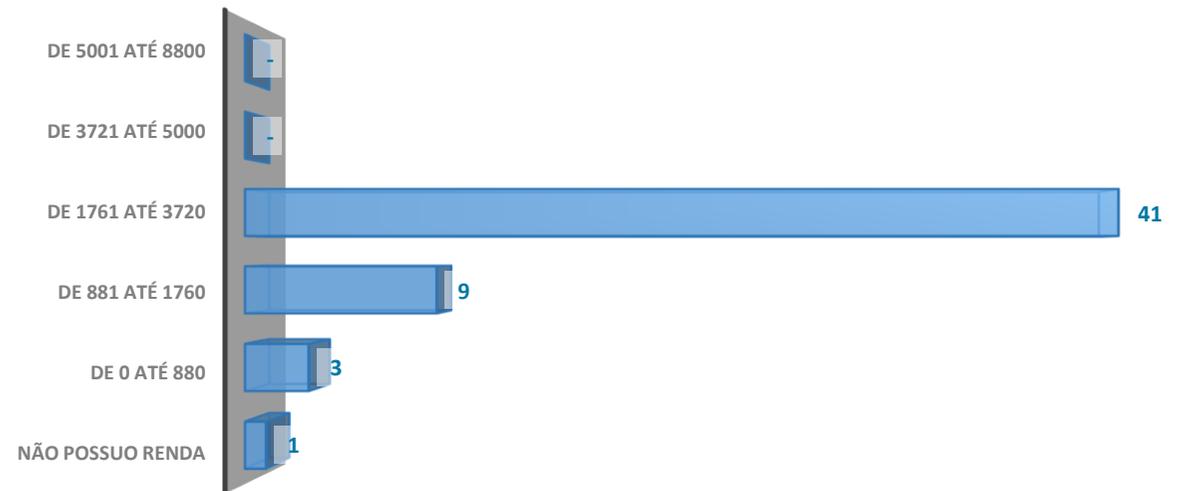
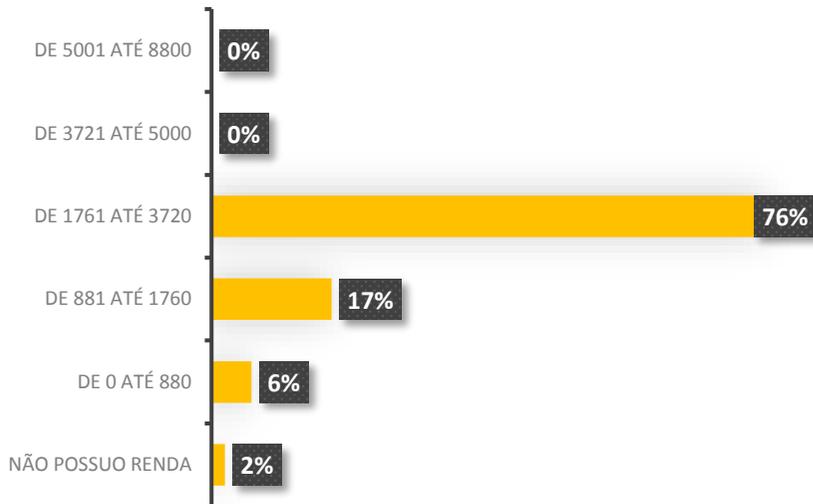




Qual a sua renda mensal atual?

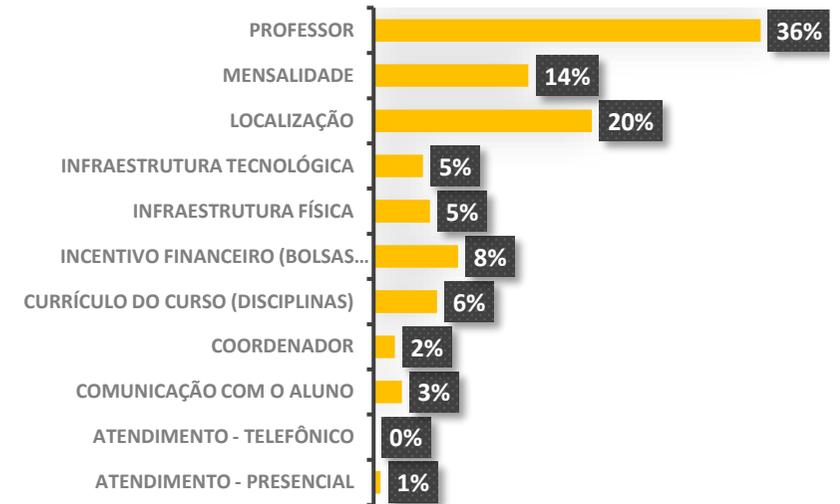
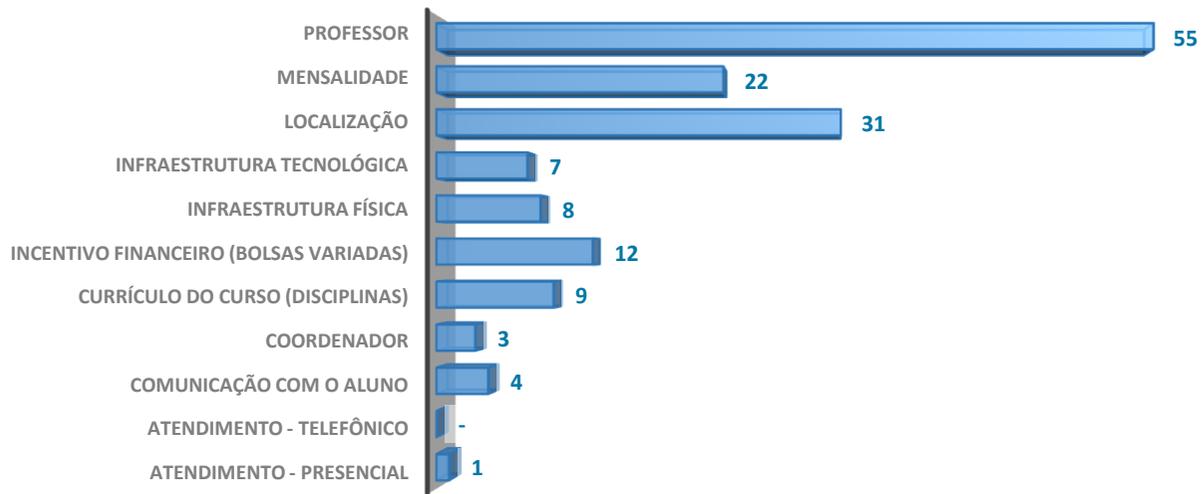


Qual a renda mensal da sua família?

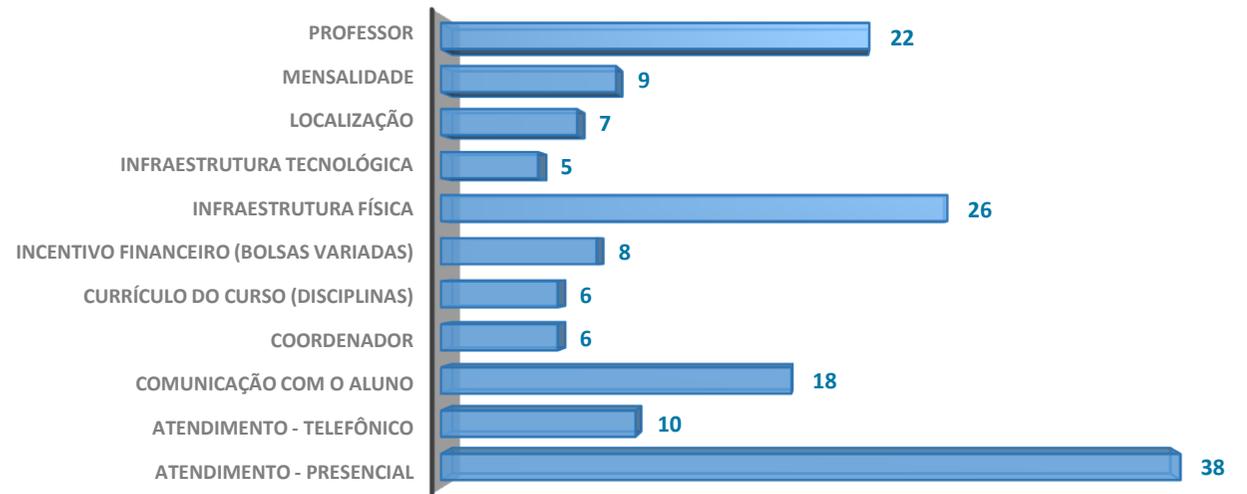
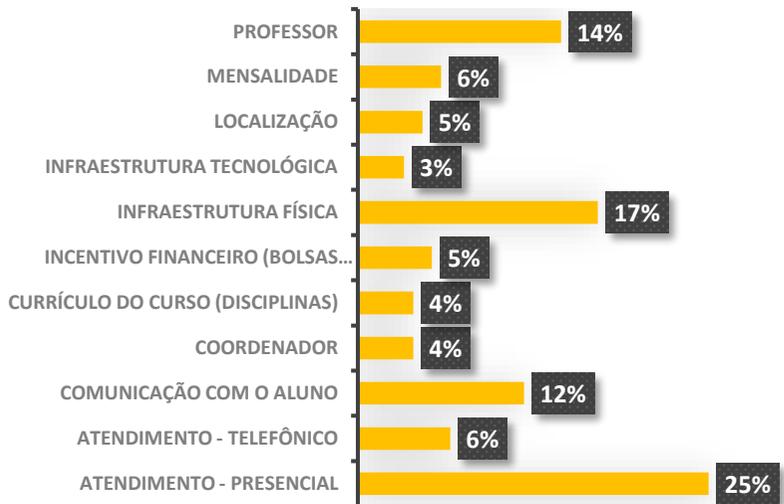




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

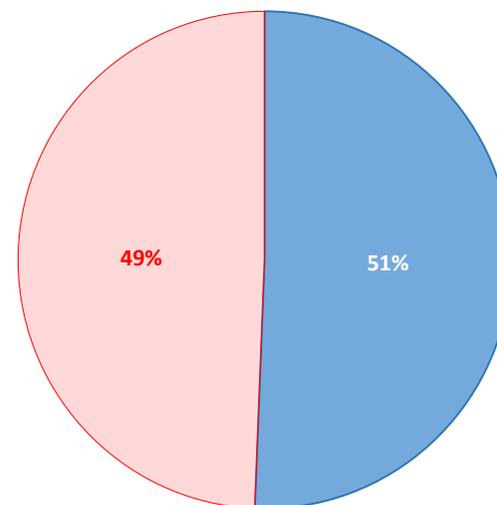
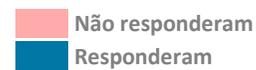
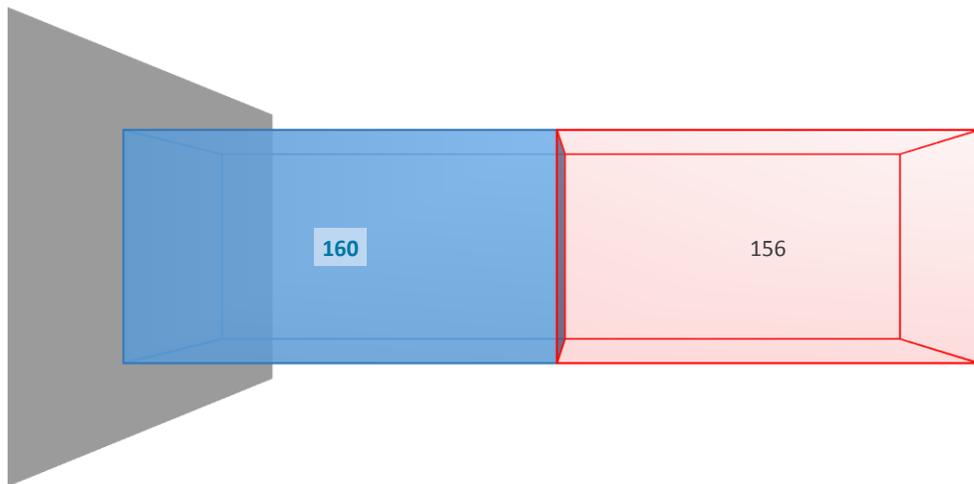


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



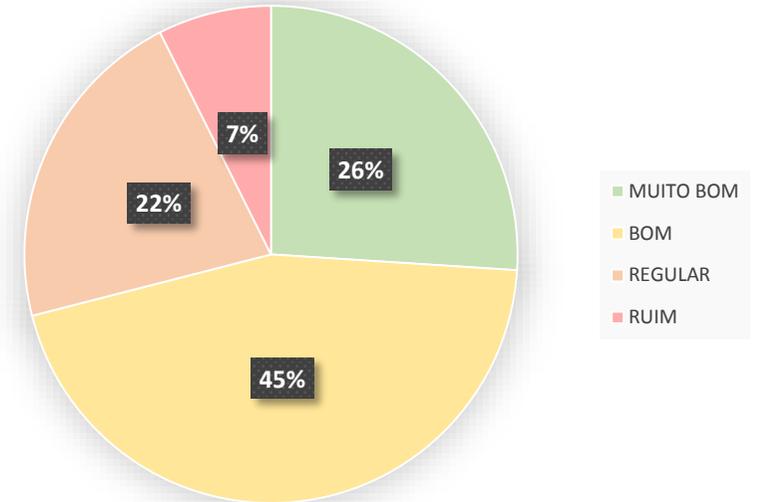
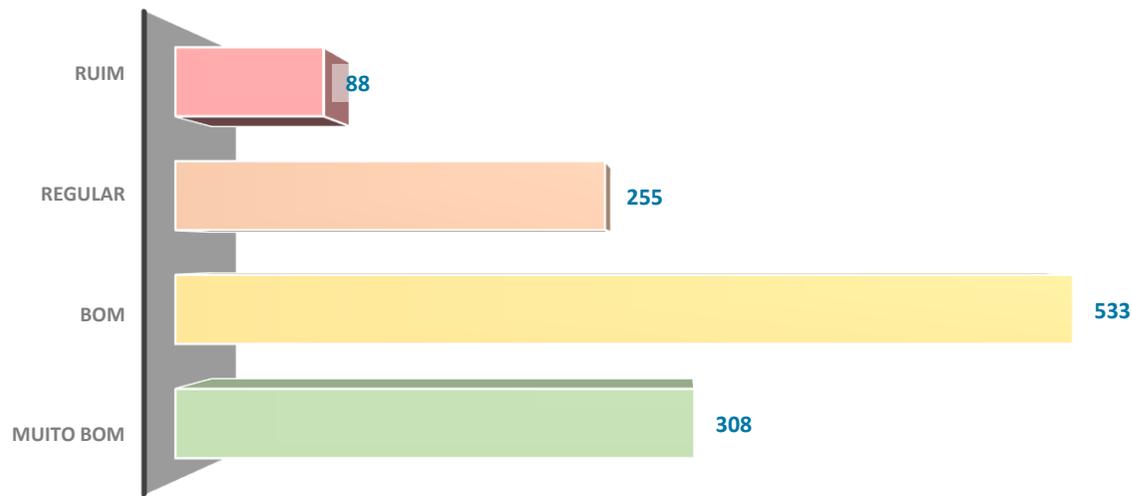


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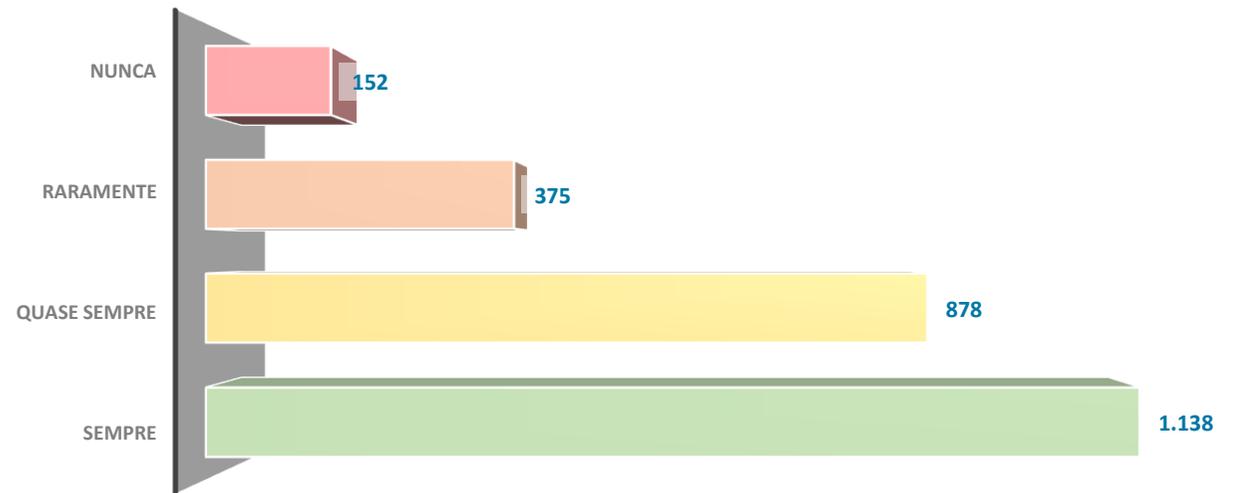
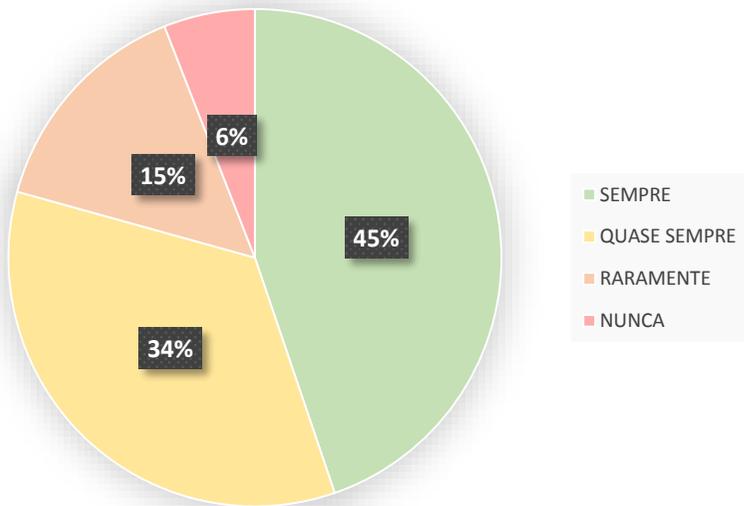




GERAL - Questões Objetivas Qualitativas

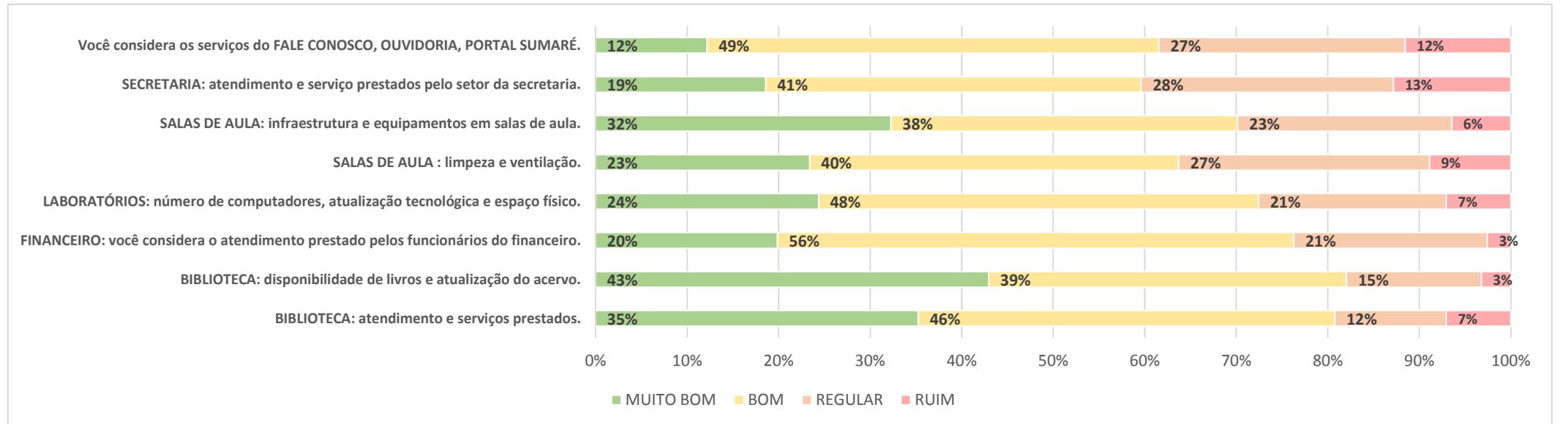
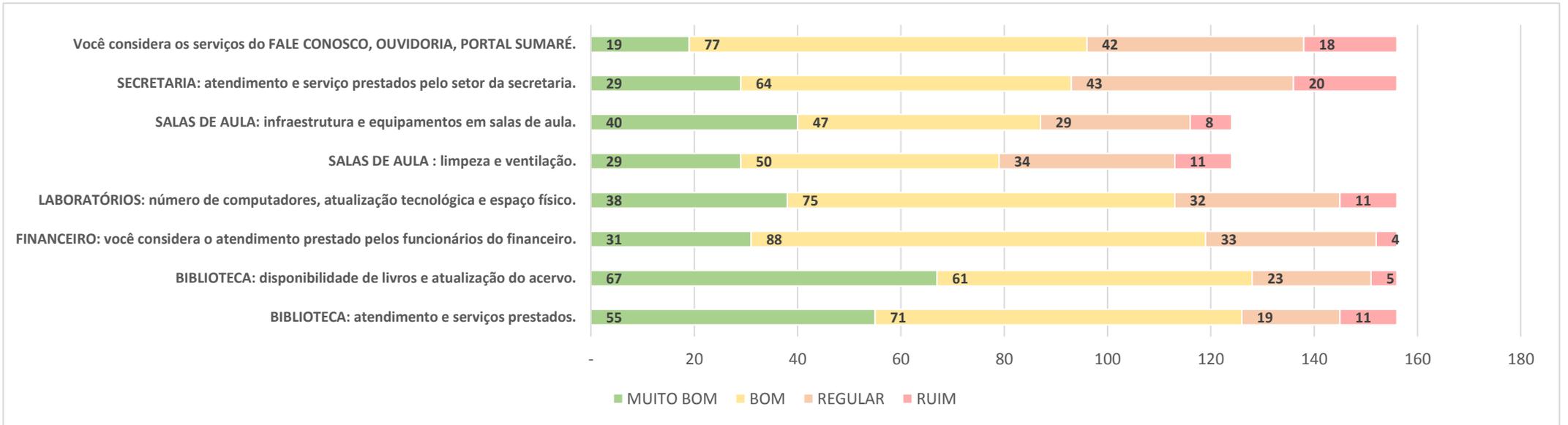


GERAL - Questões Objetivas Periodicidade



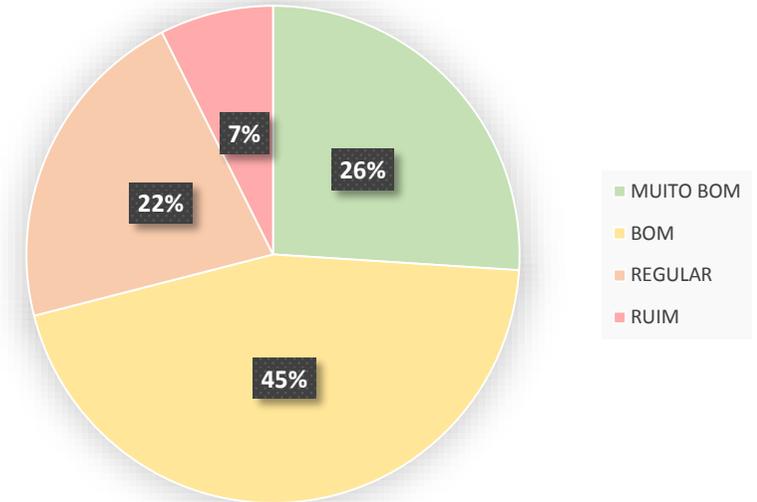
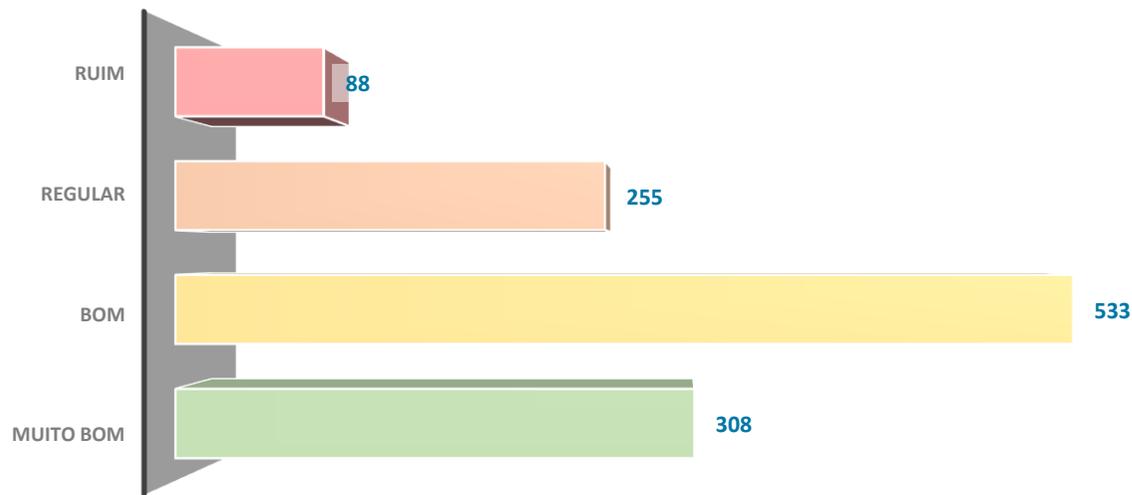


Questões Objetivas

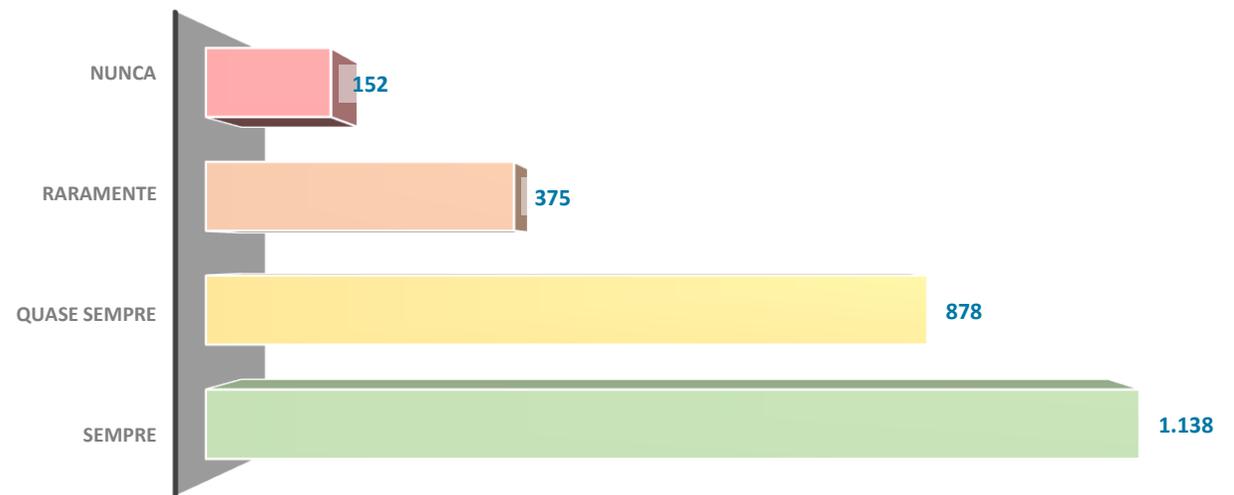
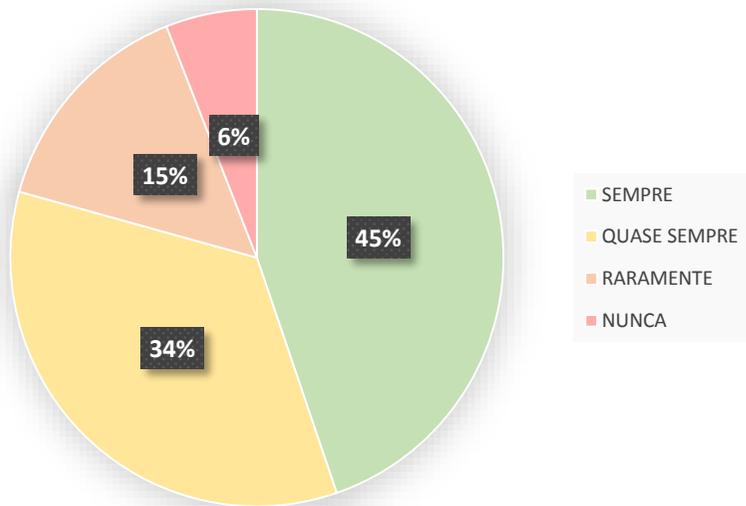




GERAL - Questões Objetivas Qualitativas

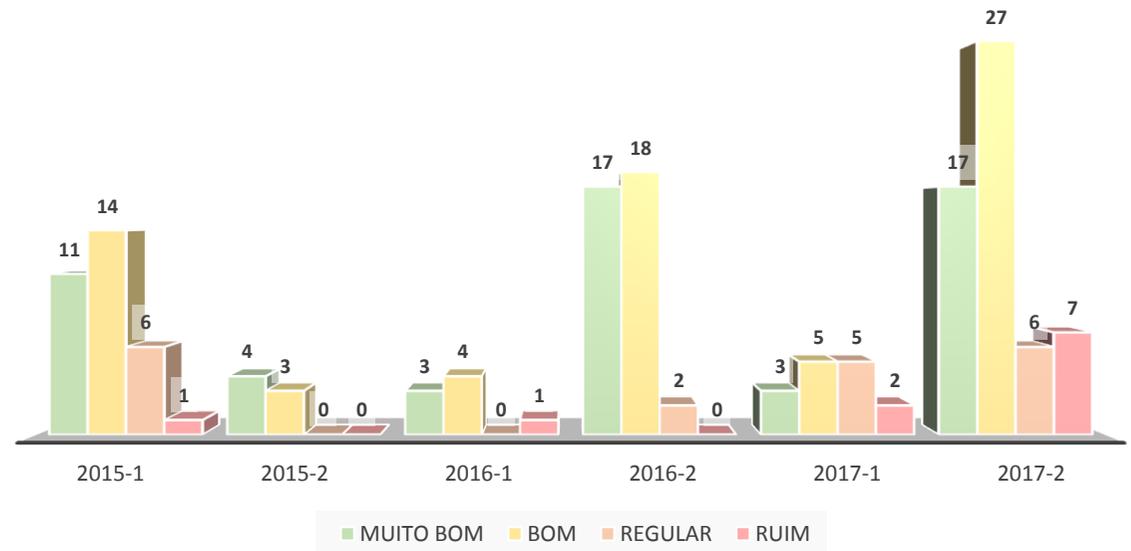
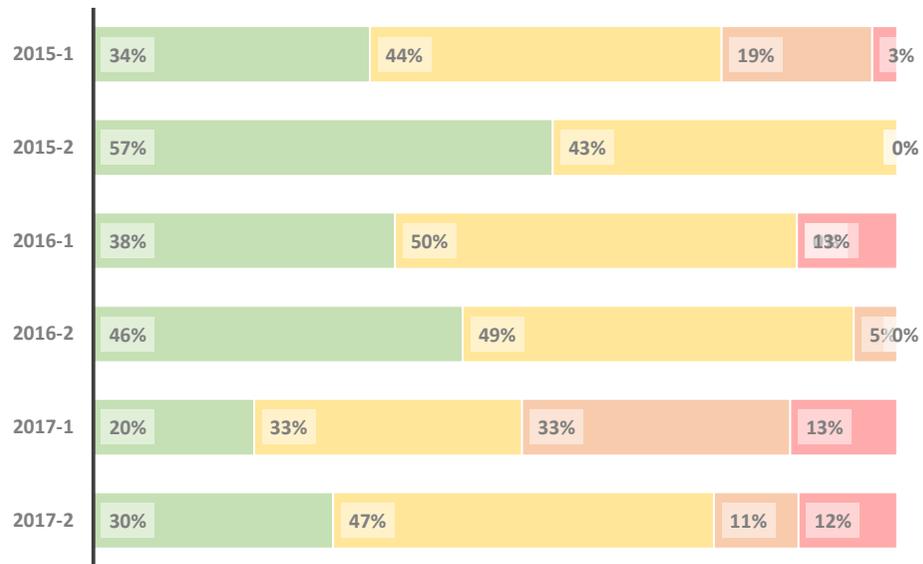
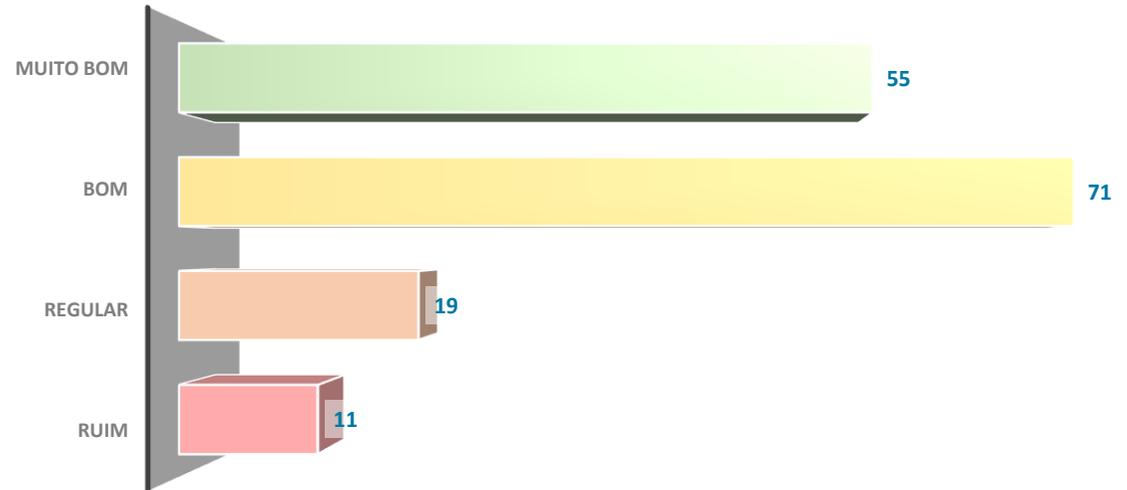
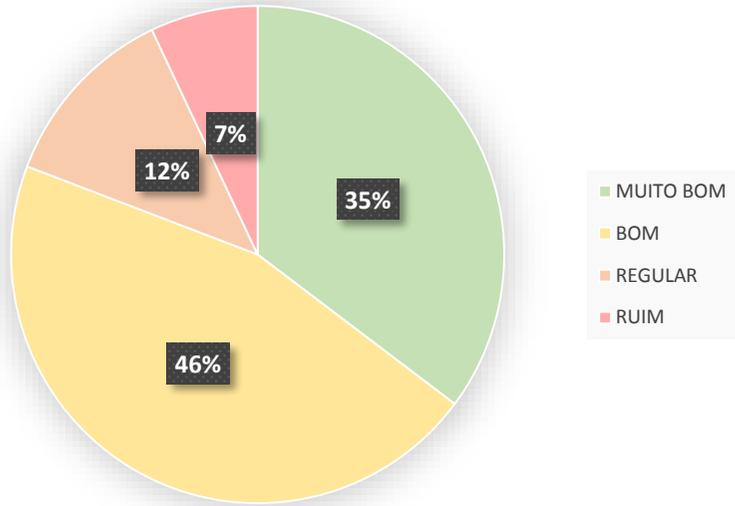


GERAL - Questões Objetivas Periodicidade



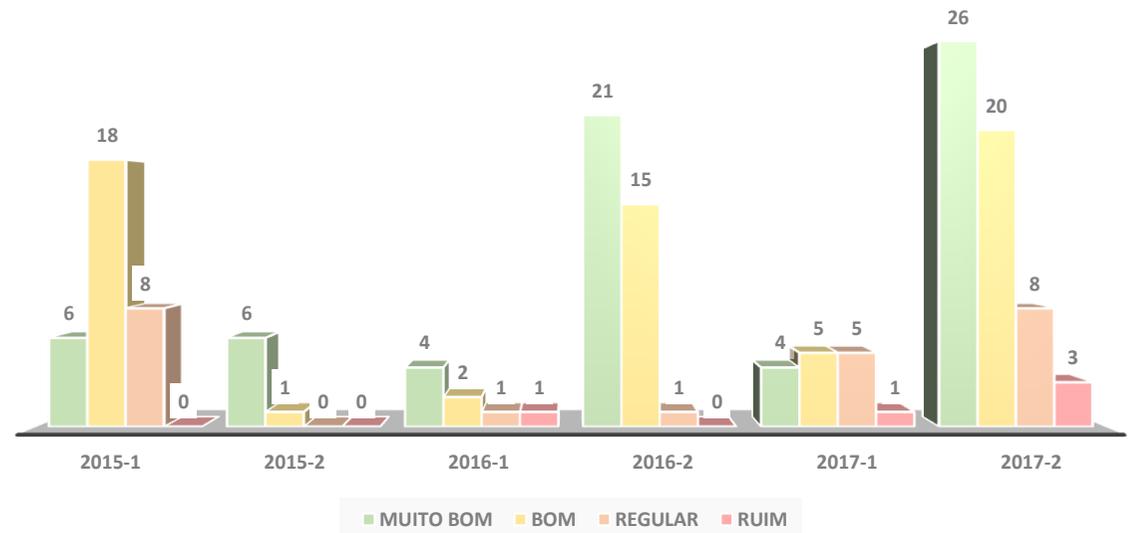
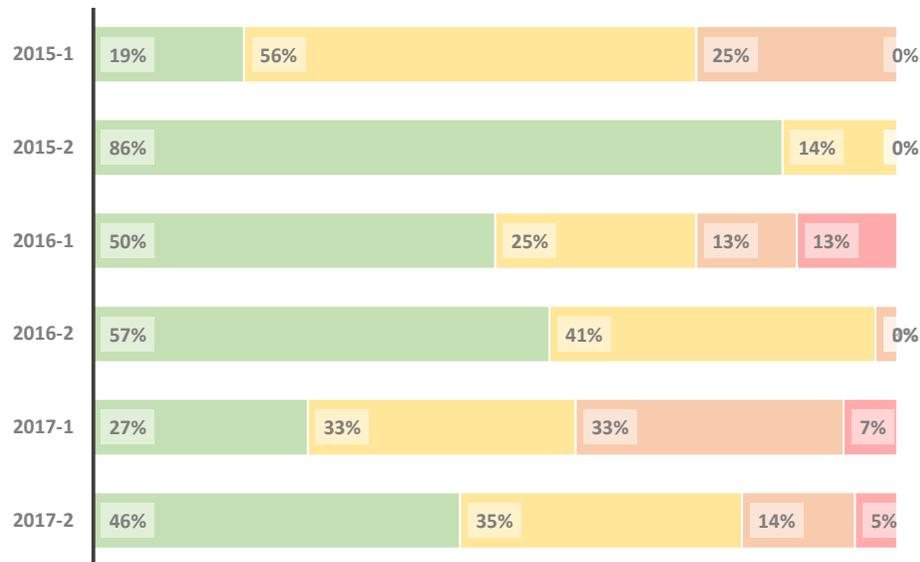
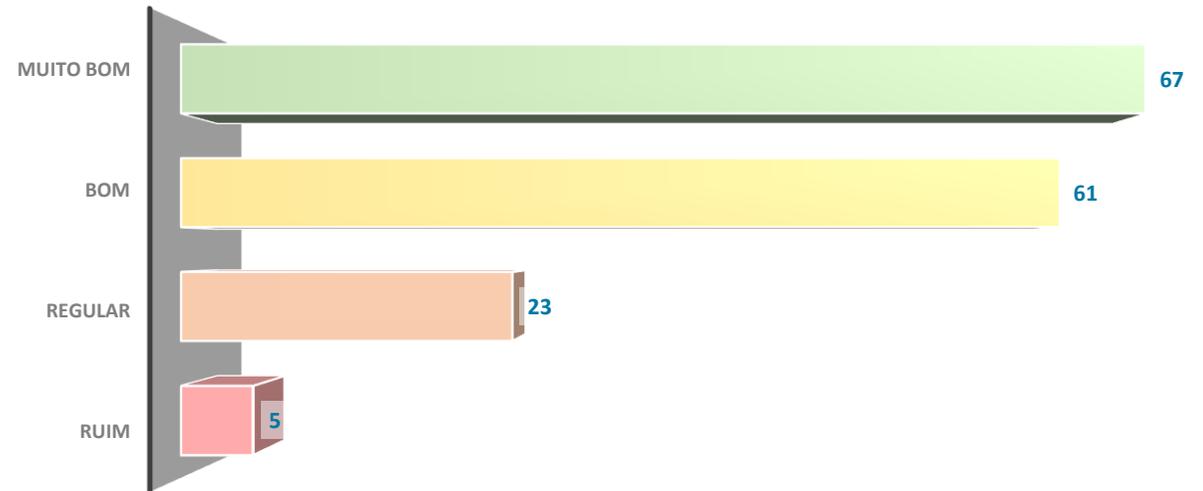
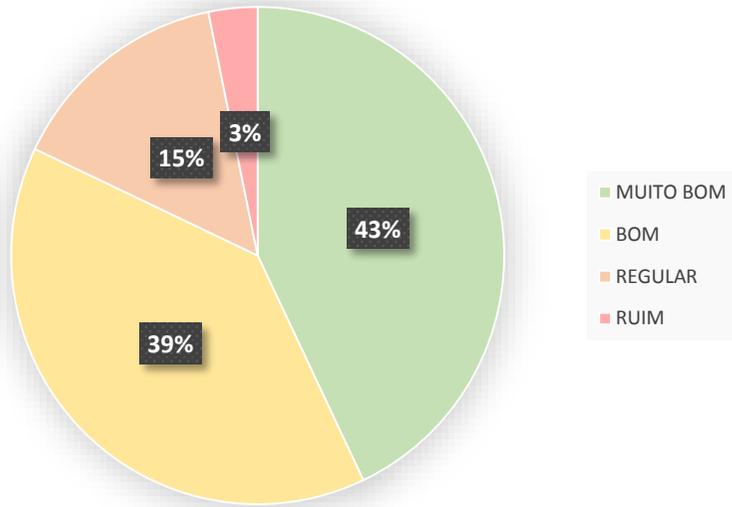


BIBLIOTECA: atendimento e serviços prestados.



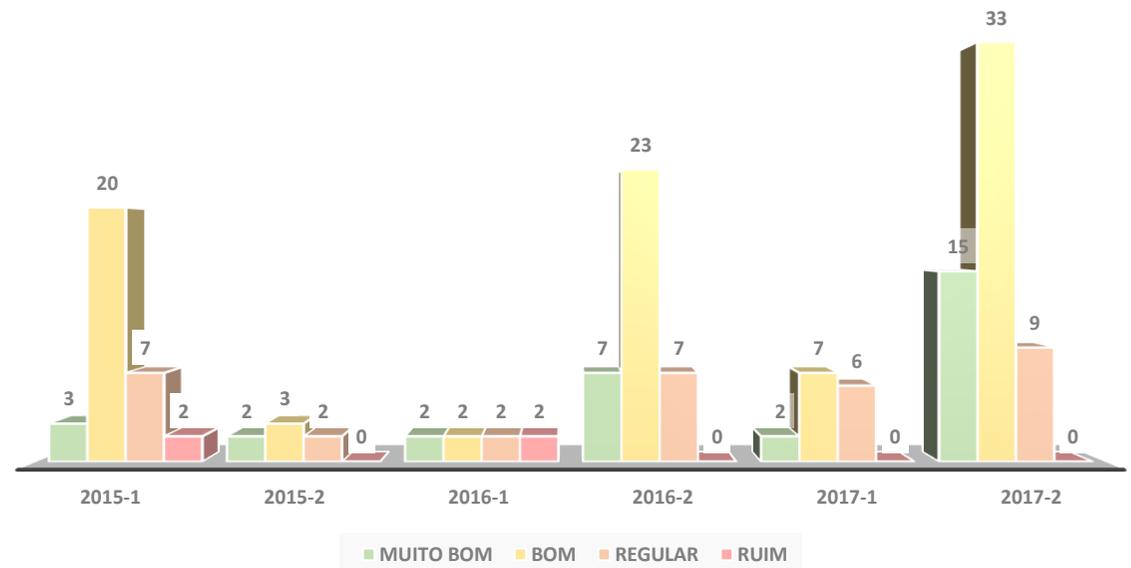
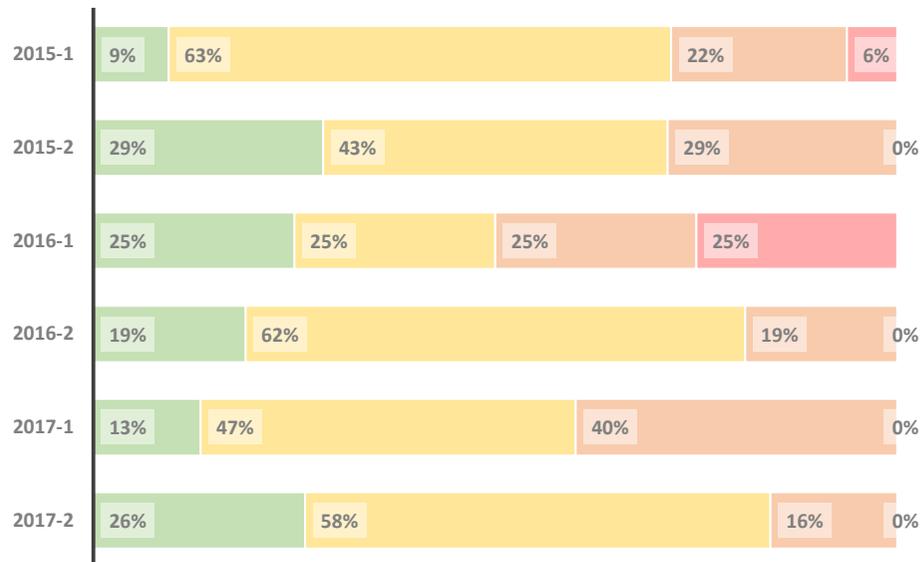
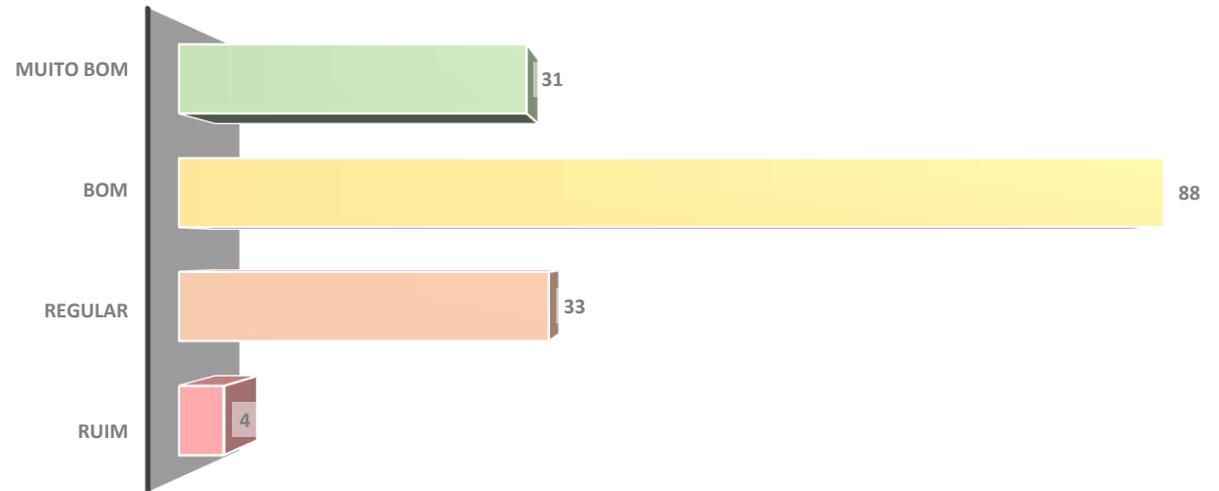
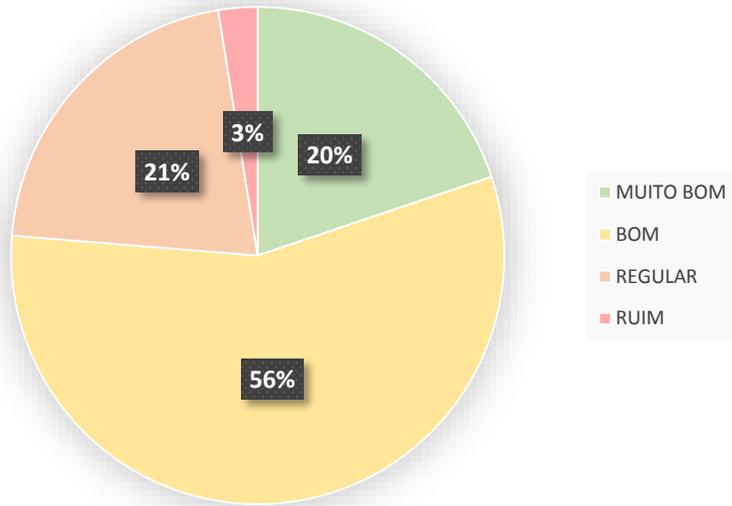


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



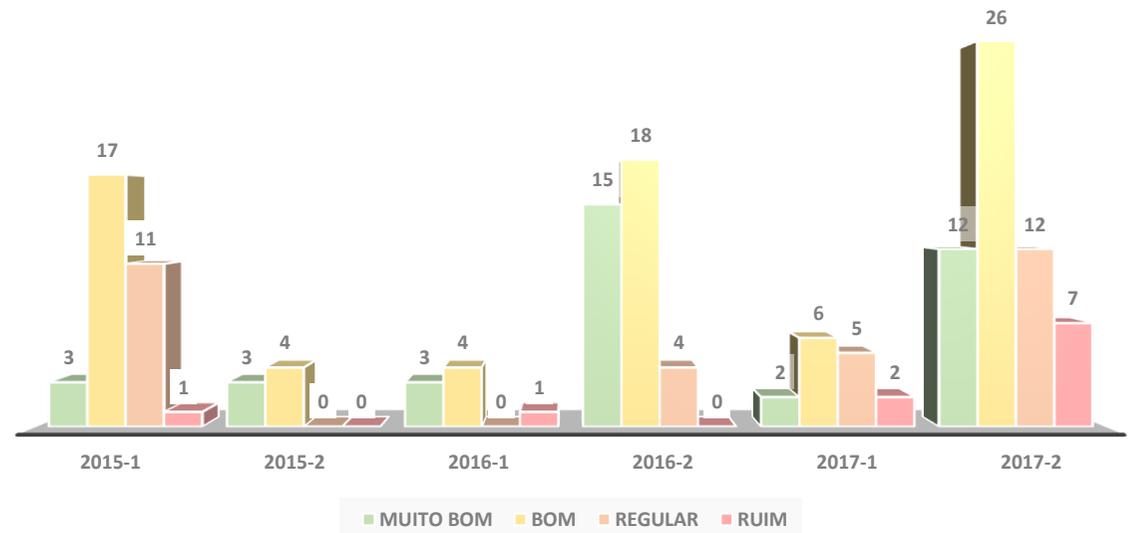
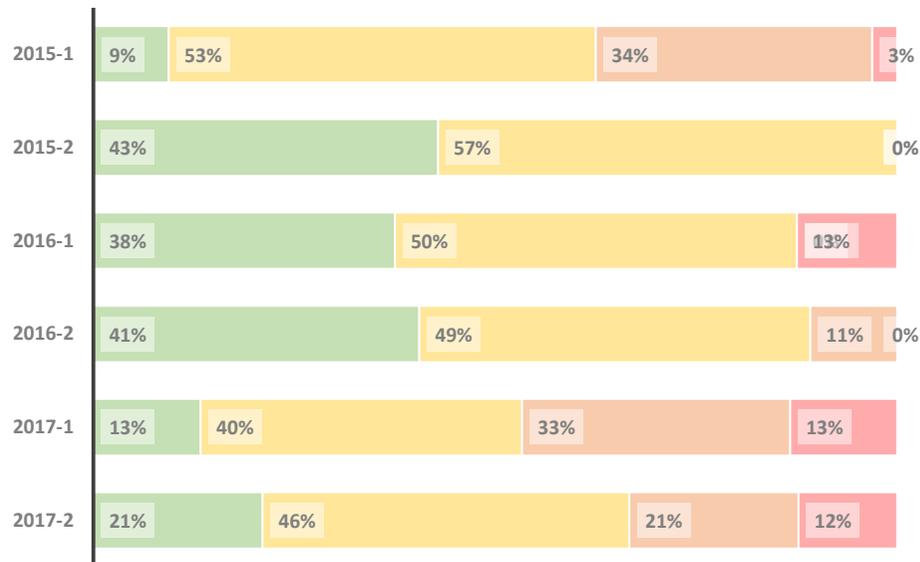
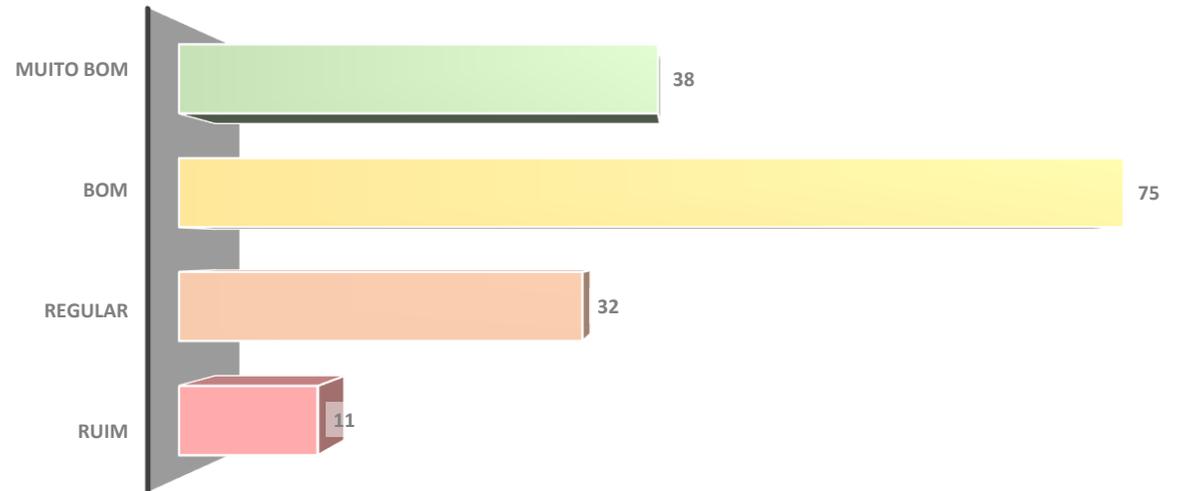
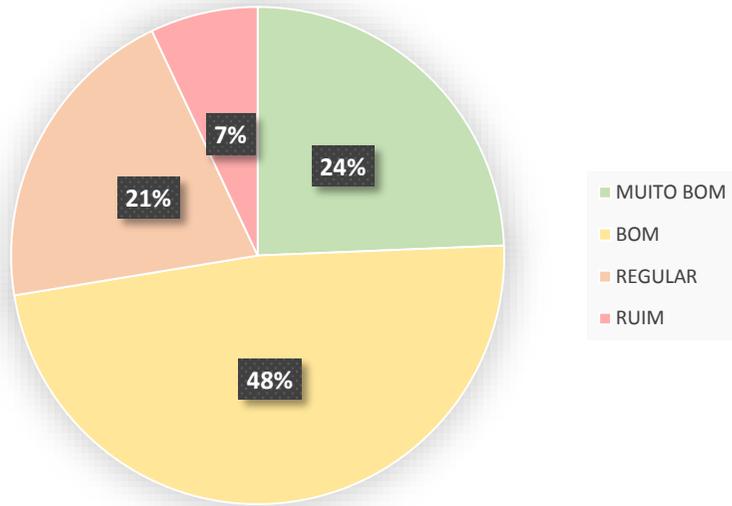


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



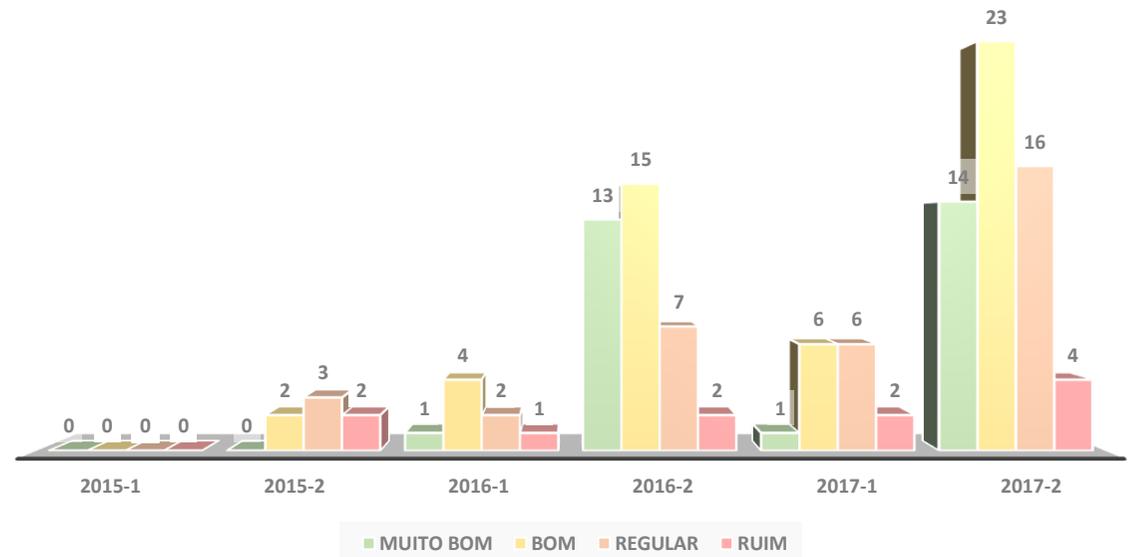
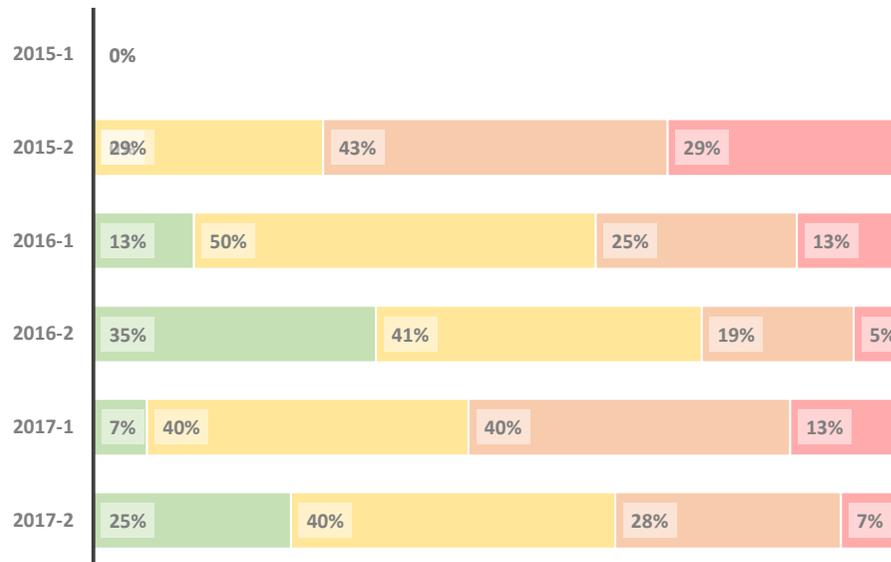
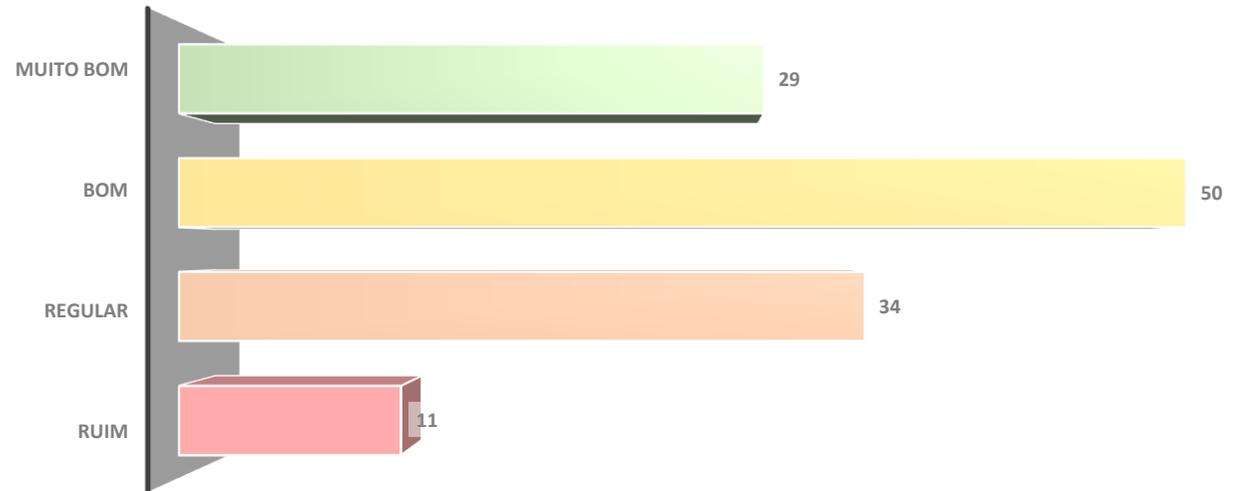
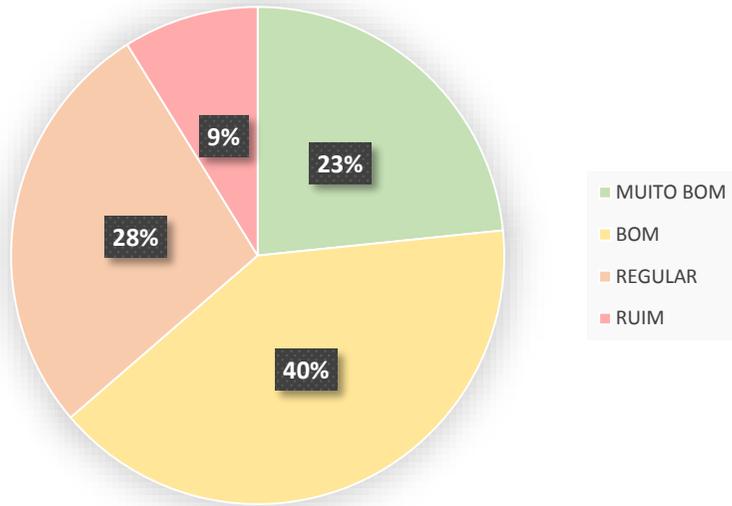


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



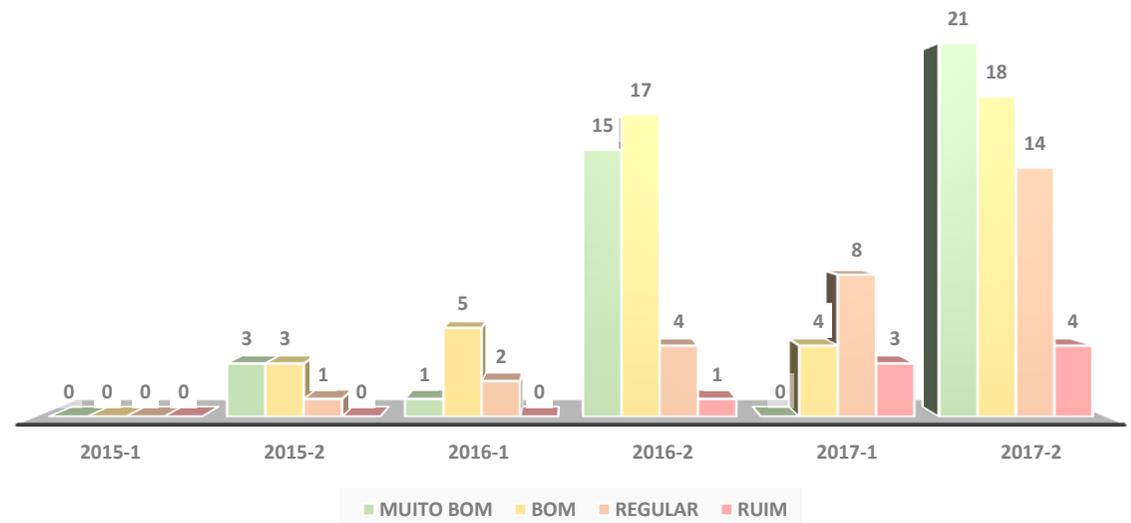
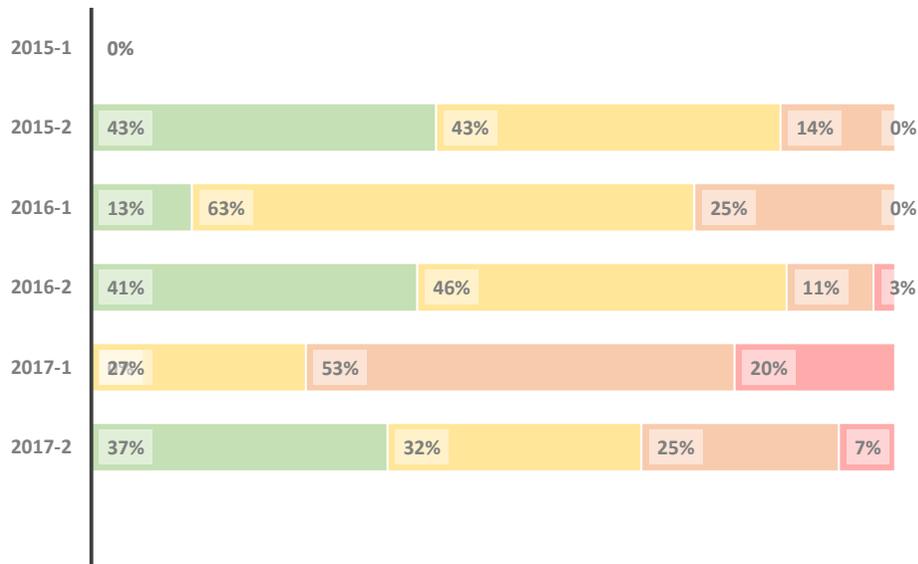
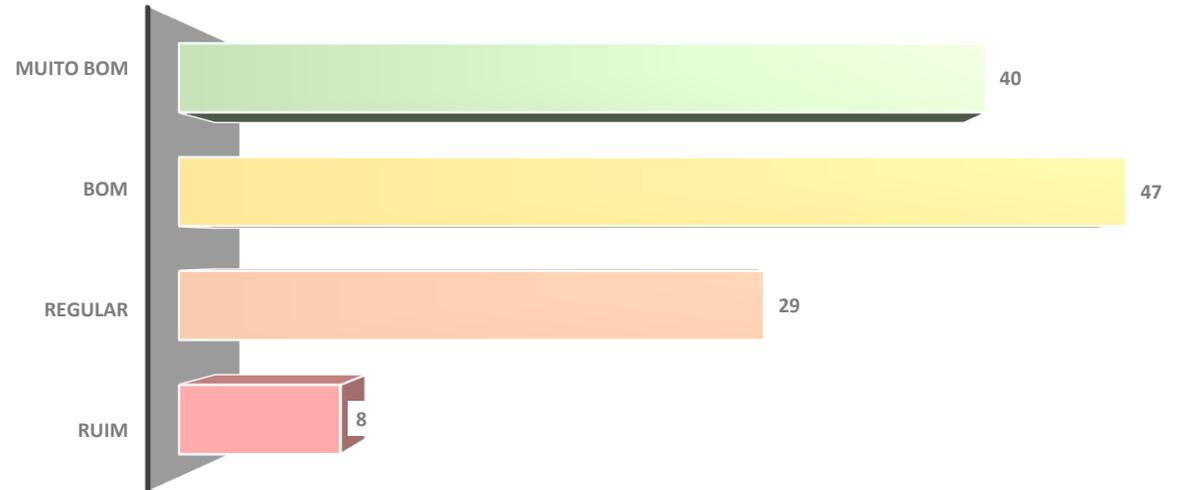
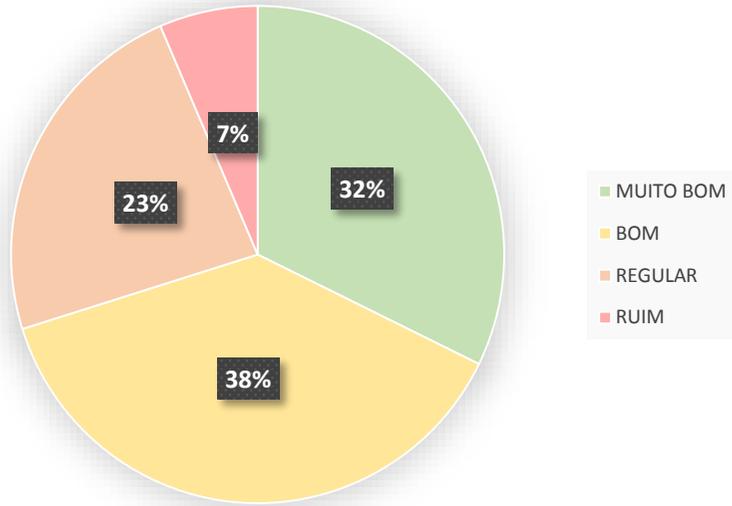


SALAS DE AULA : limpeza e ventilação.



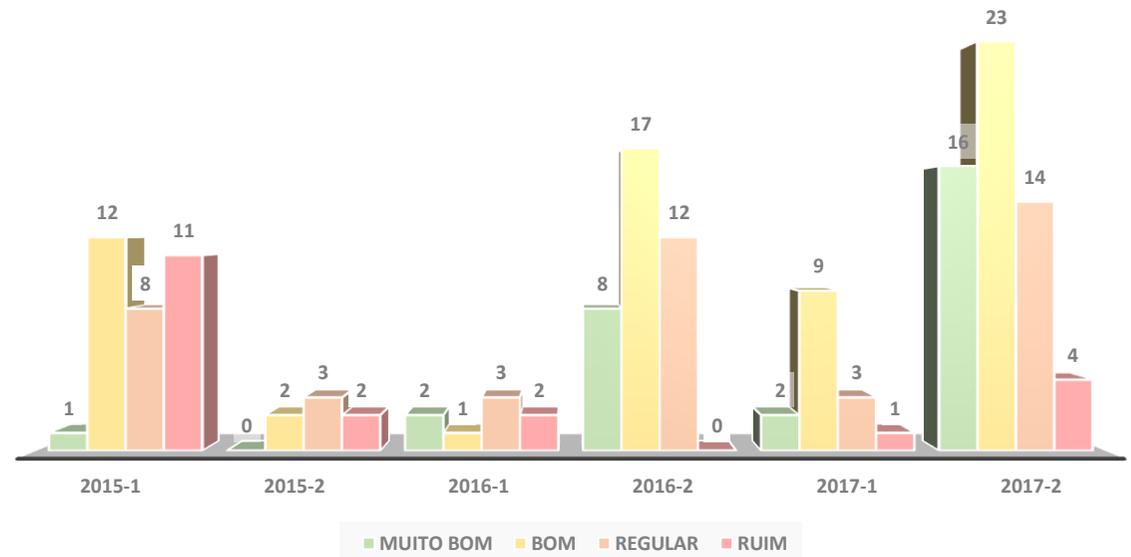
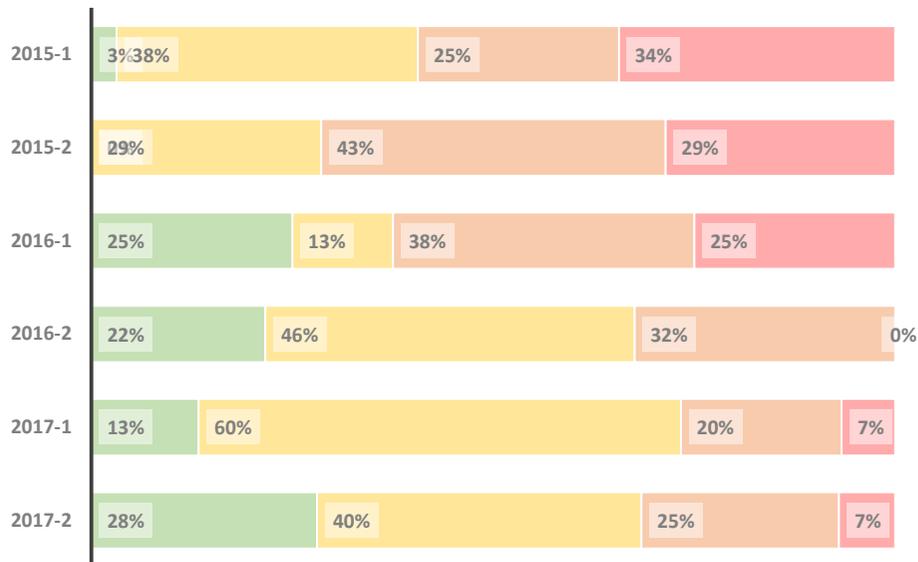
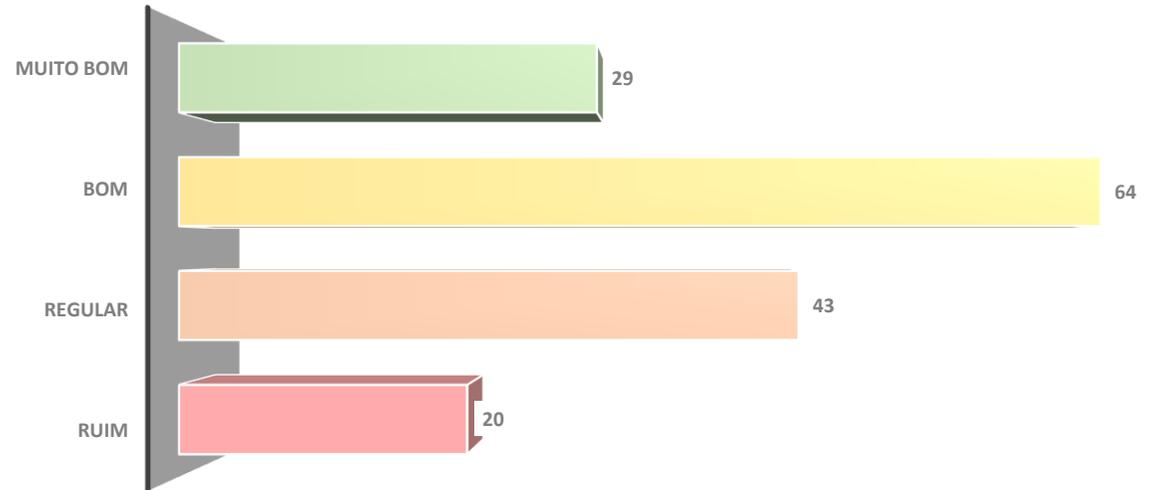
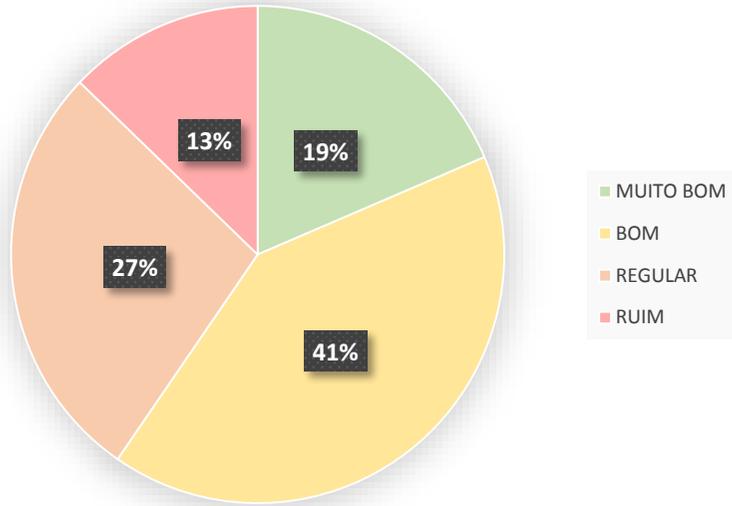


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



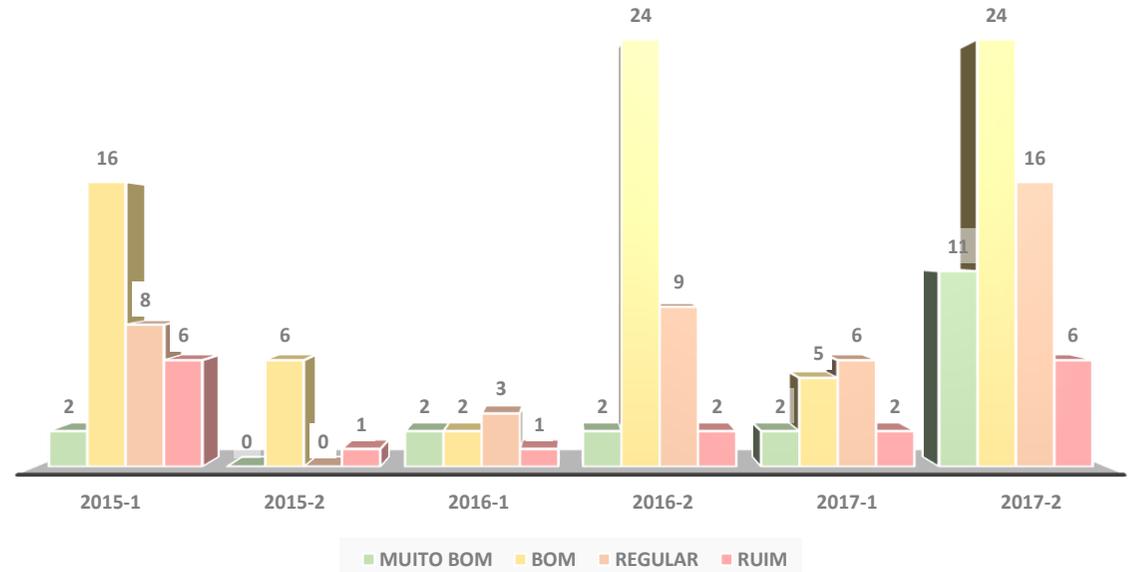
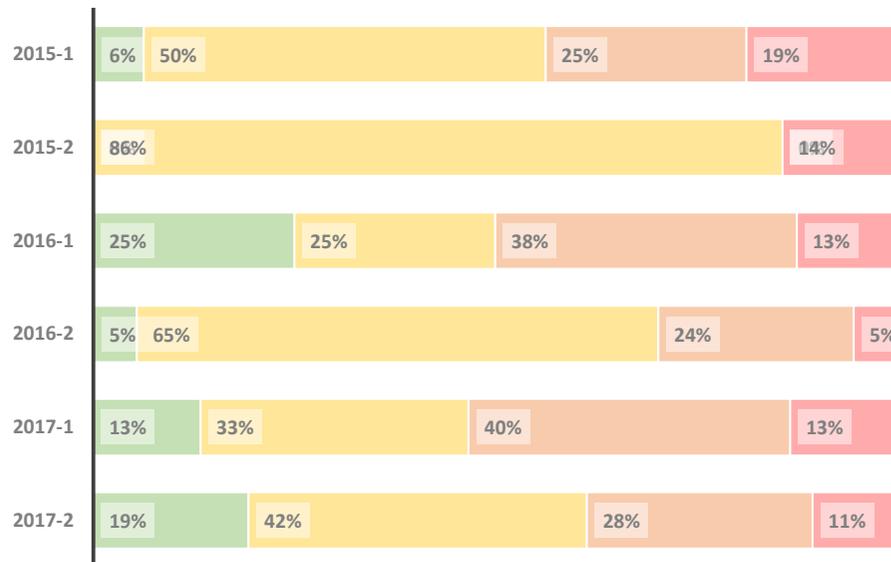
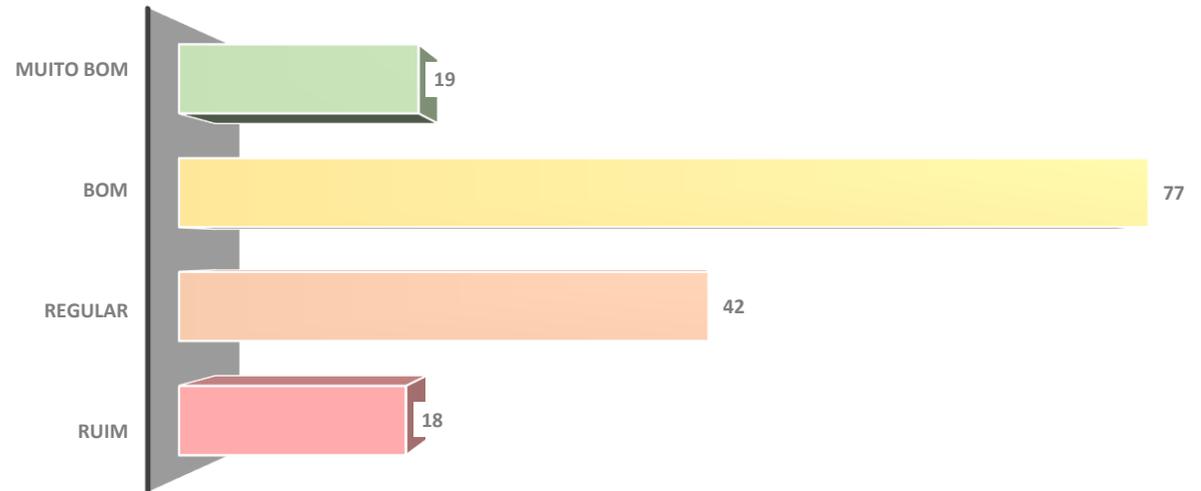
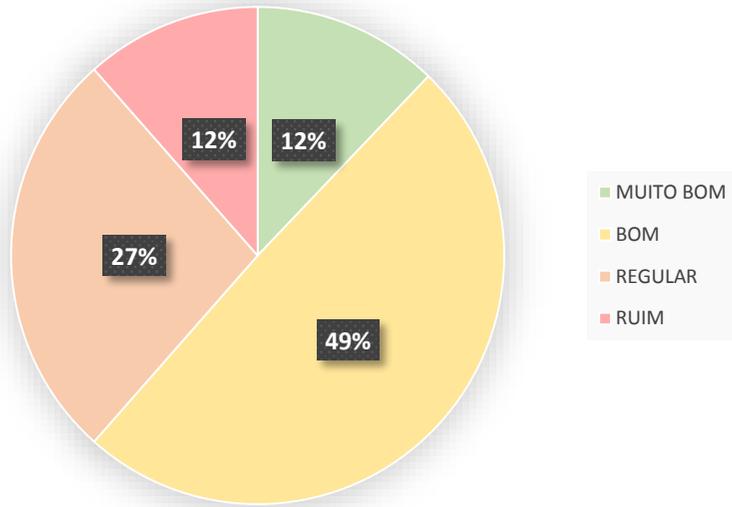


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



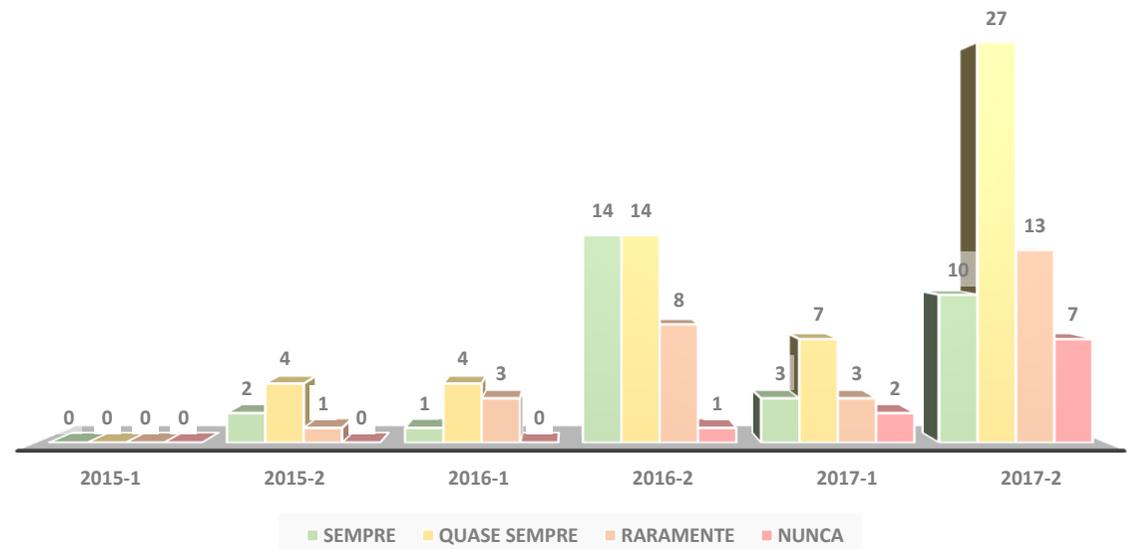
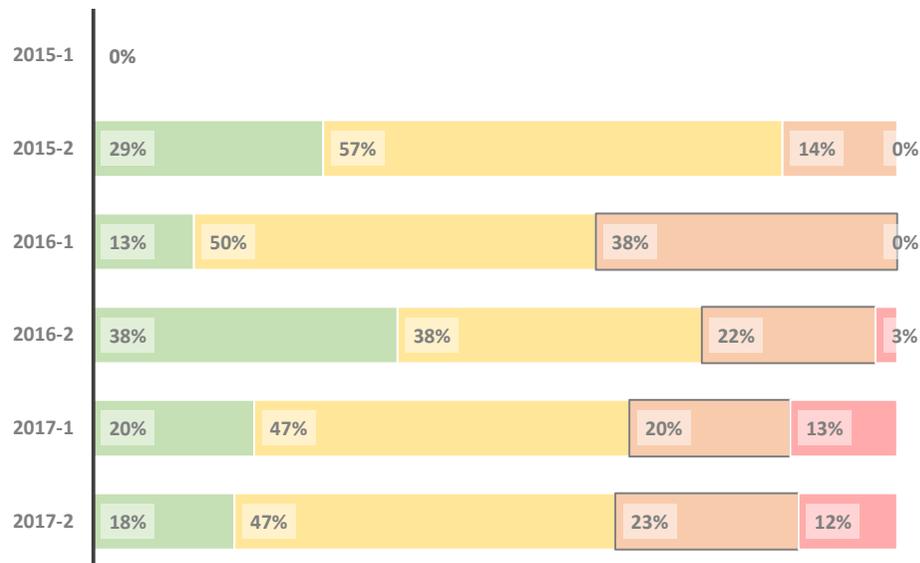
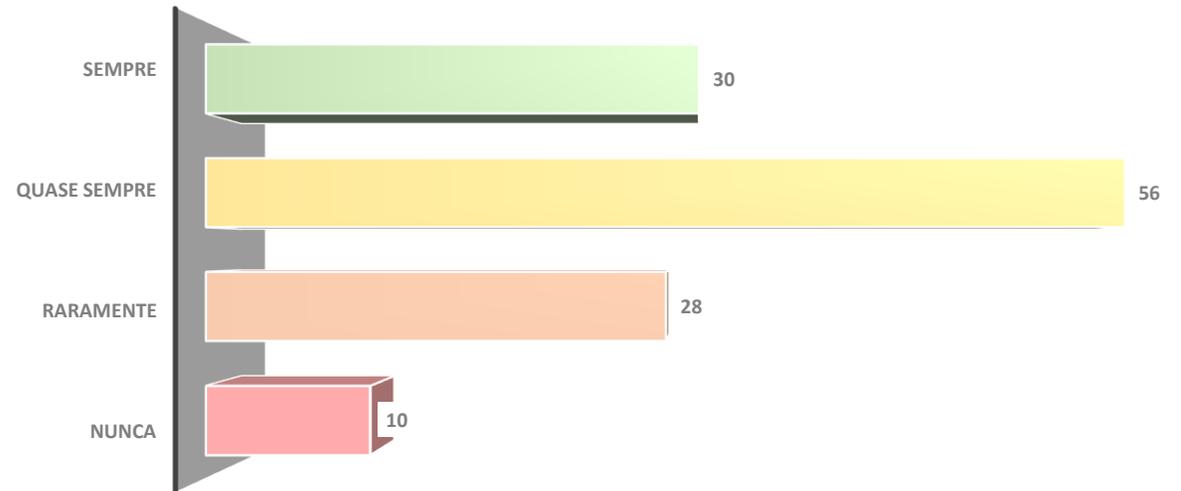
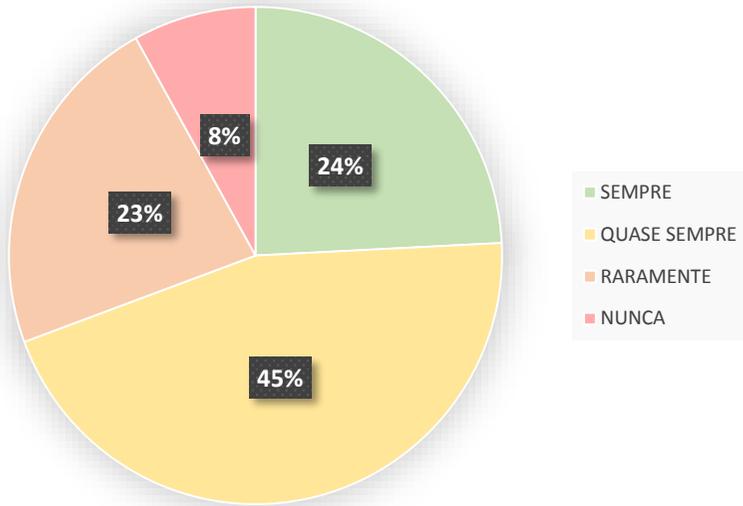


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



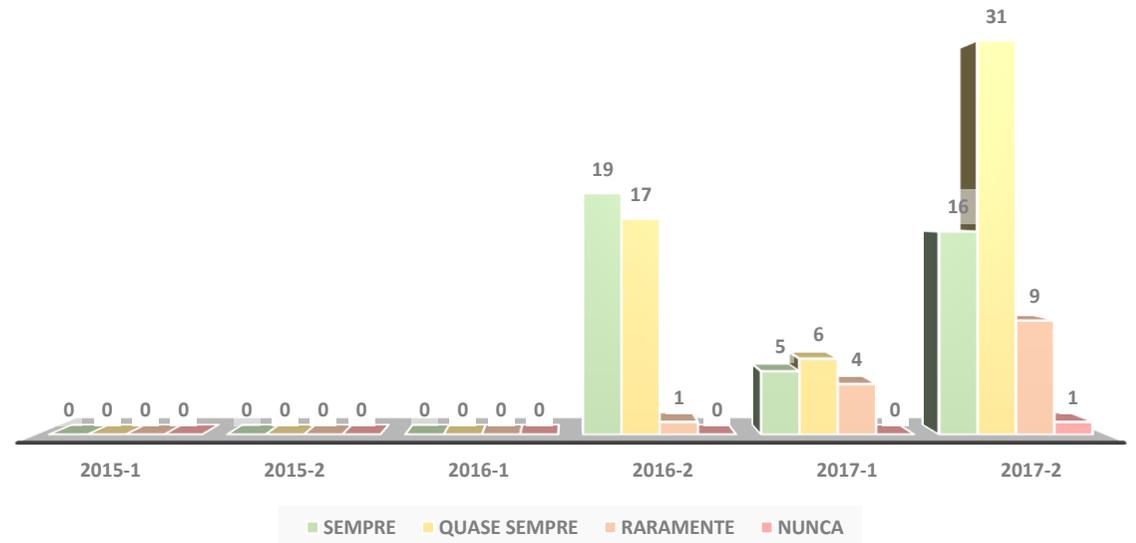
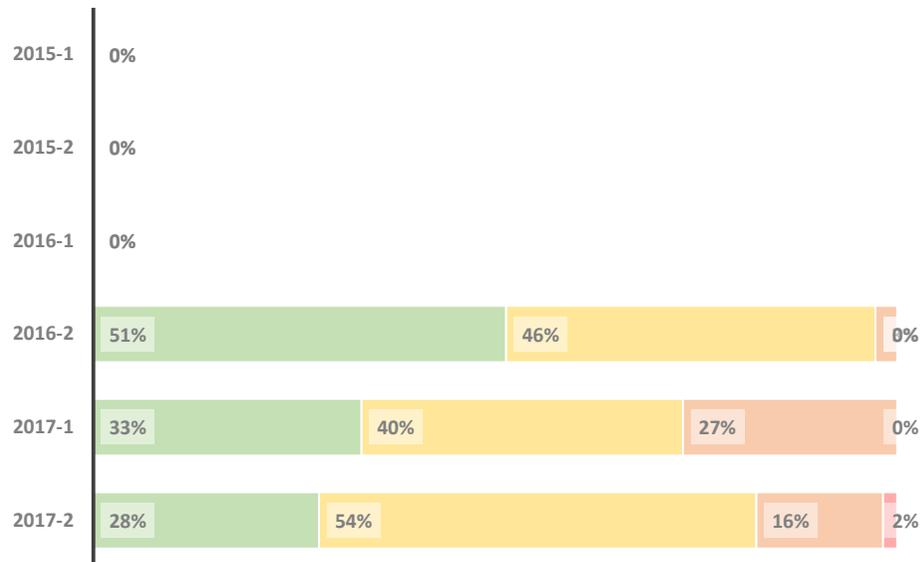
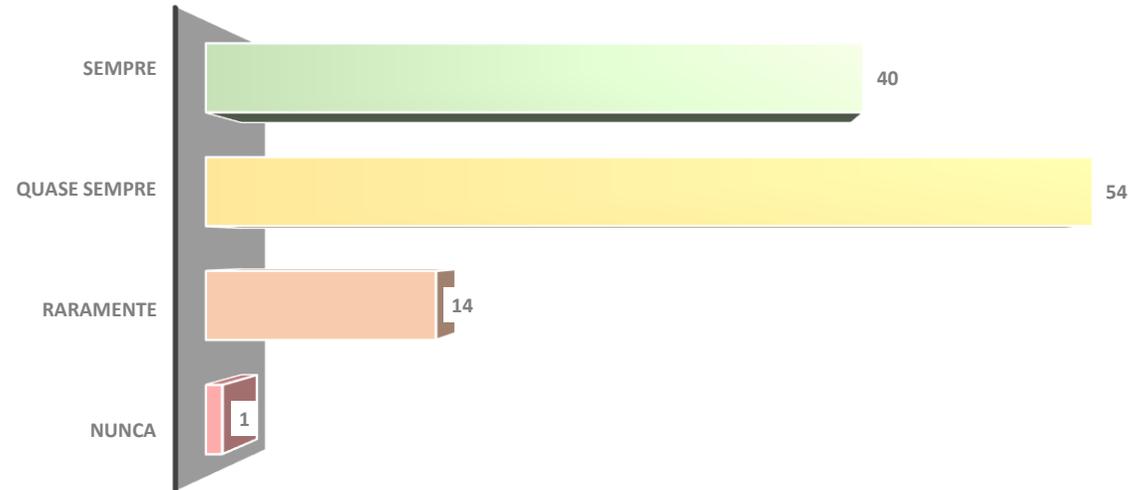
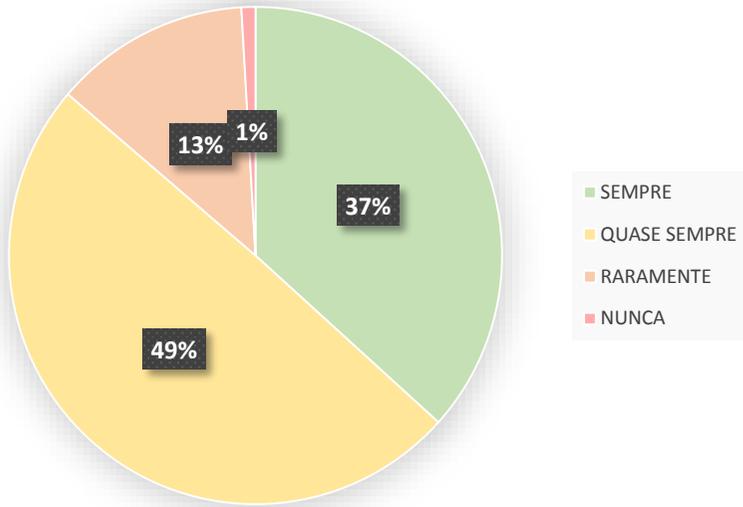


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



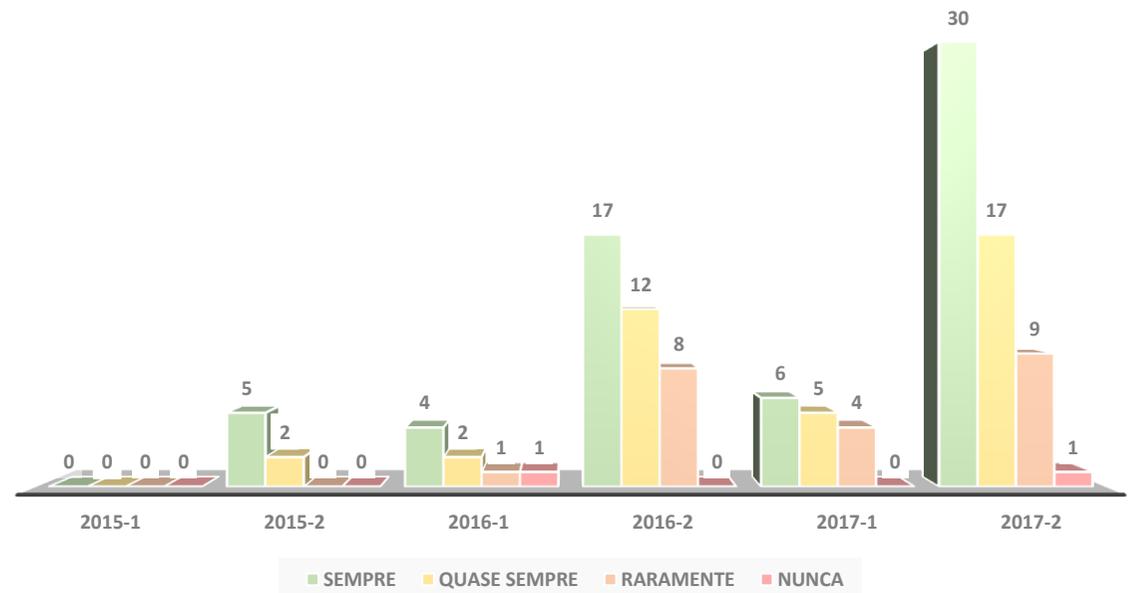
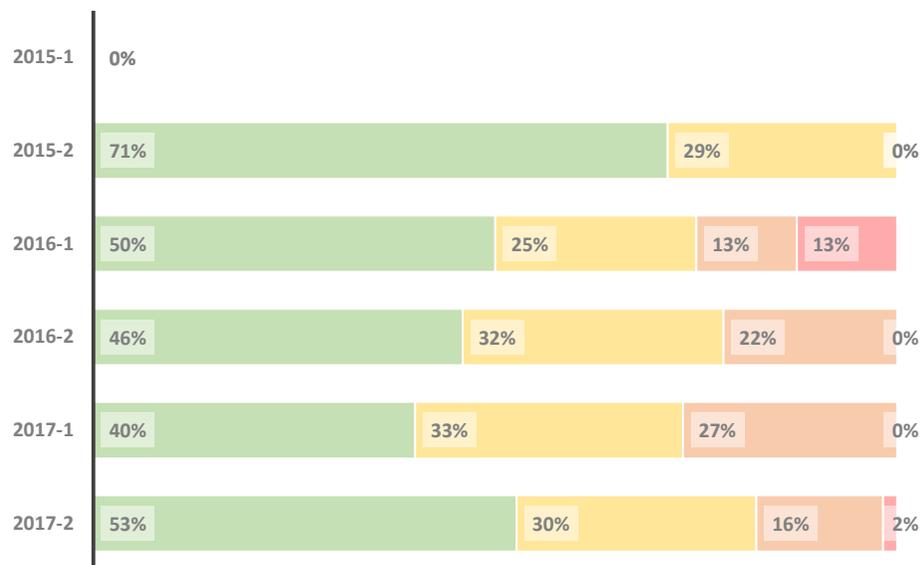
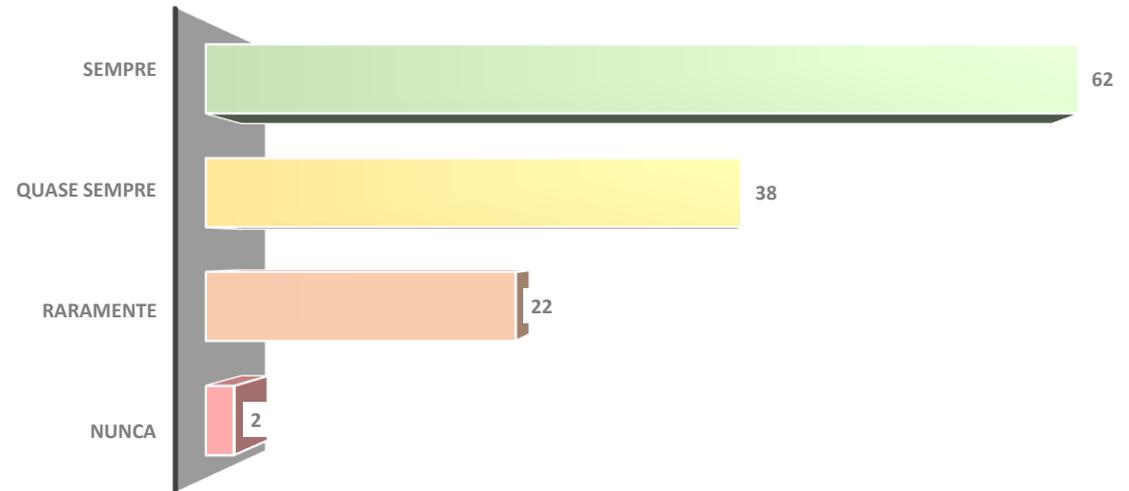
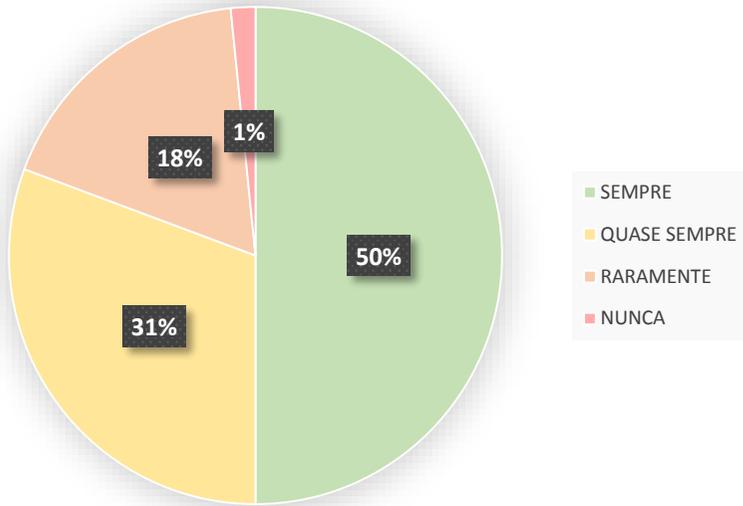


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



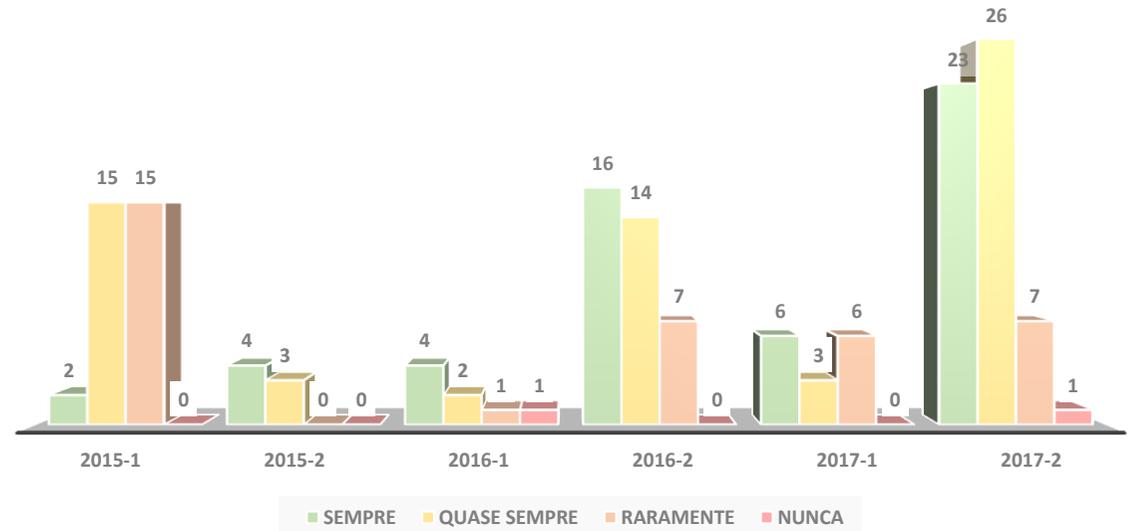
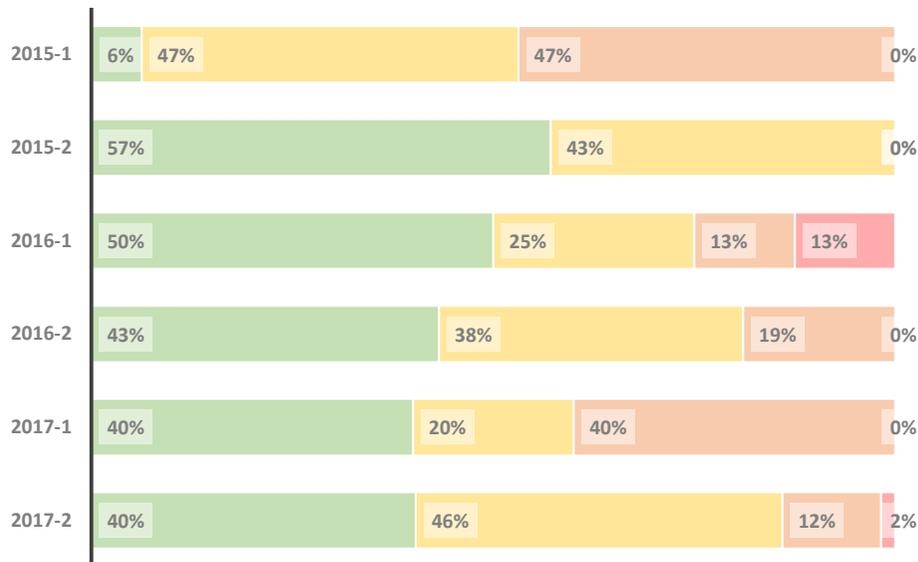
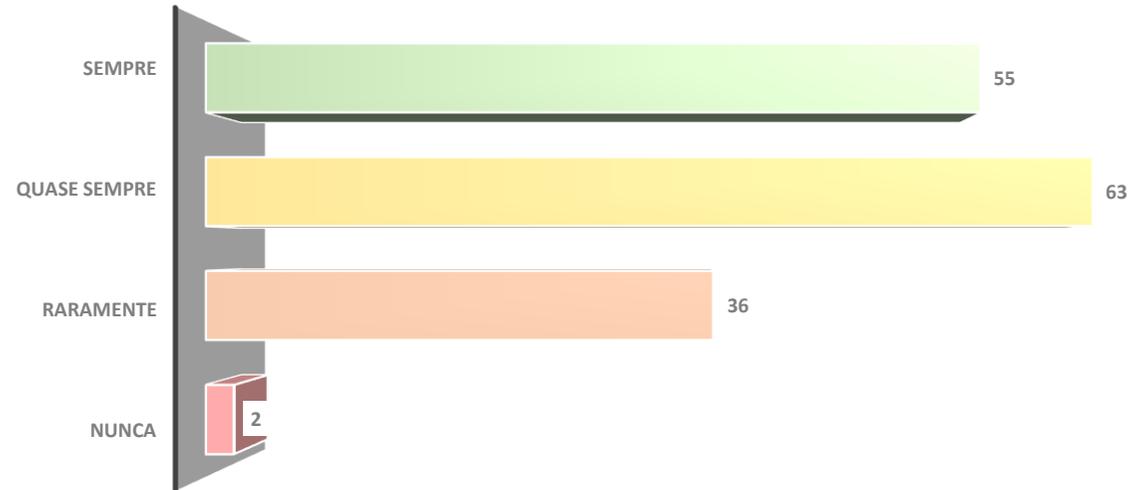
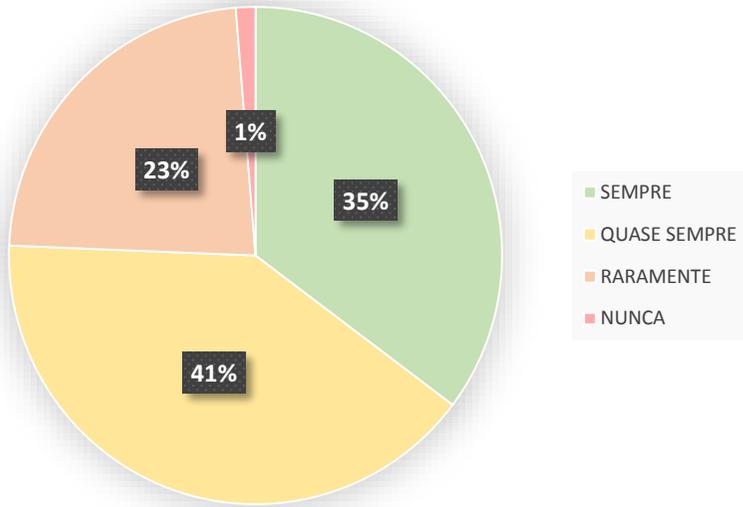


O COORDENADOR: é acessível ao aluno?



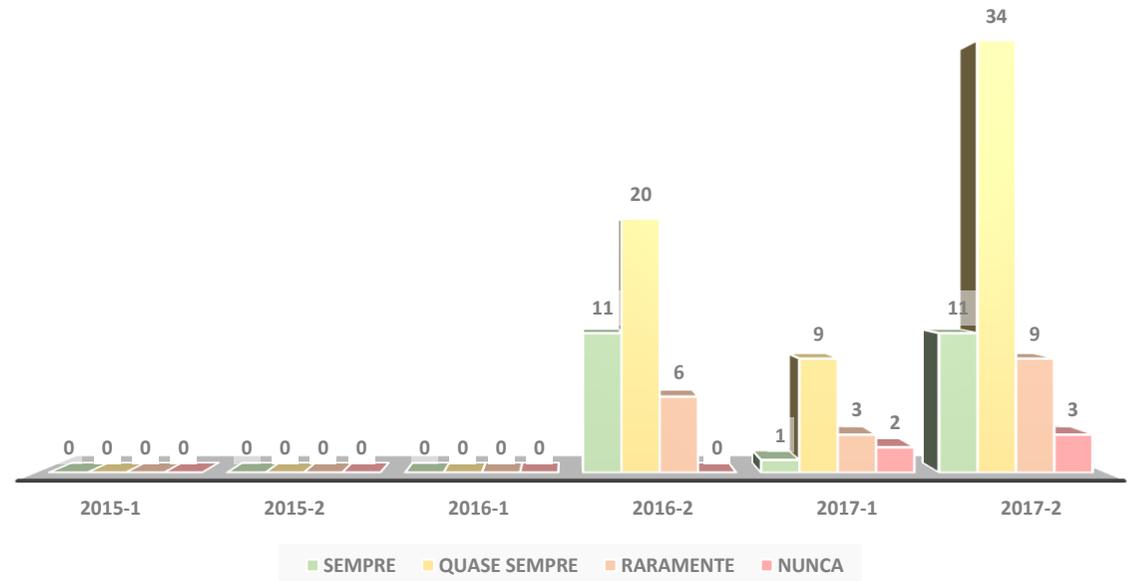
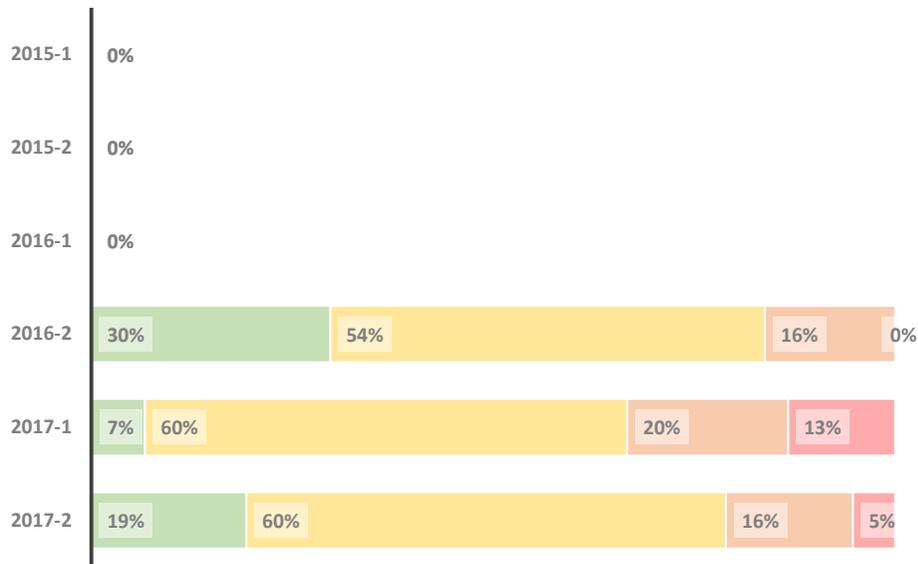
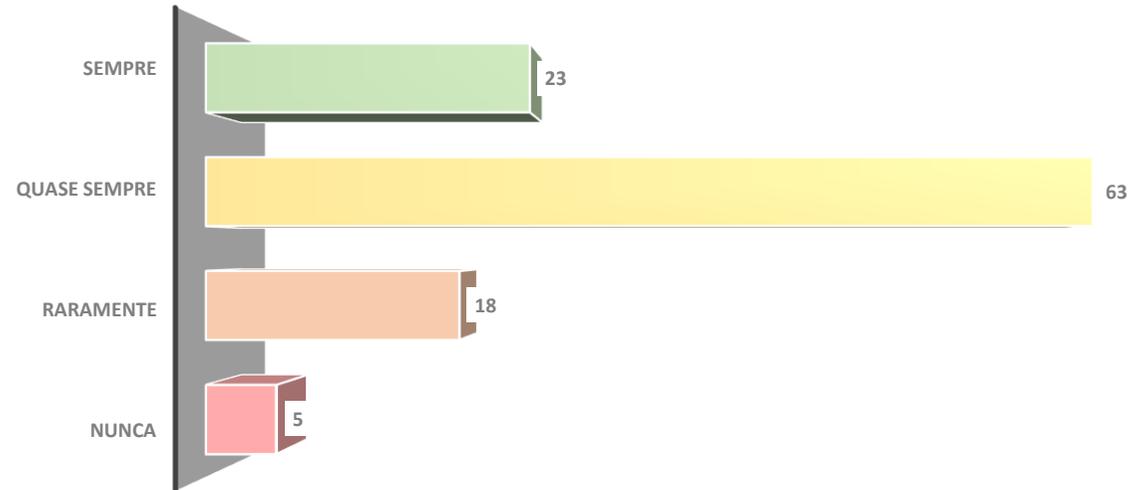
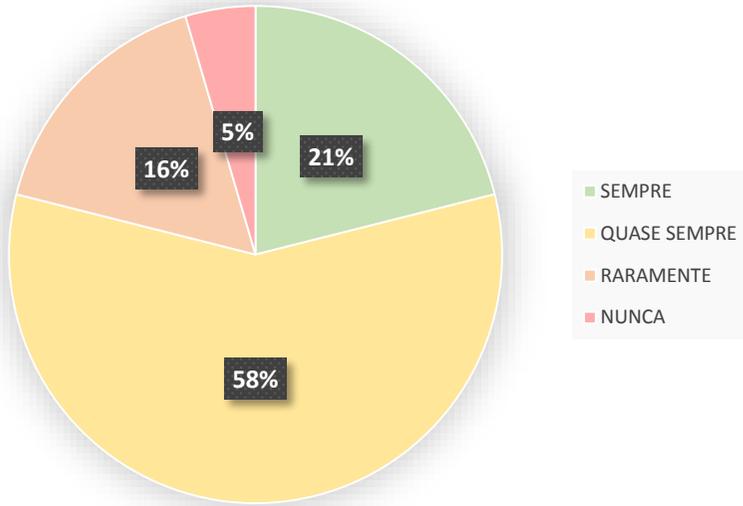


O COORDENADOR: é acessível ao aluno?



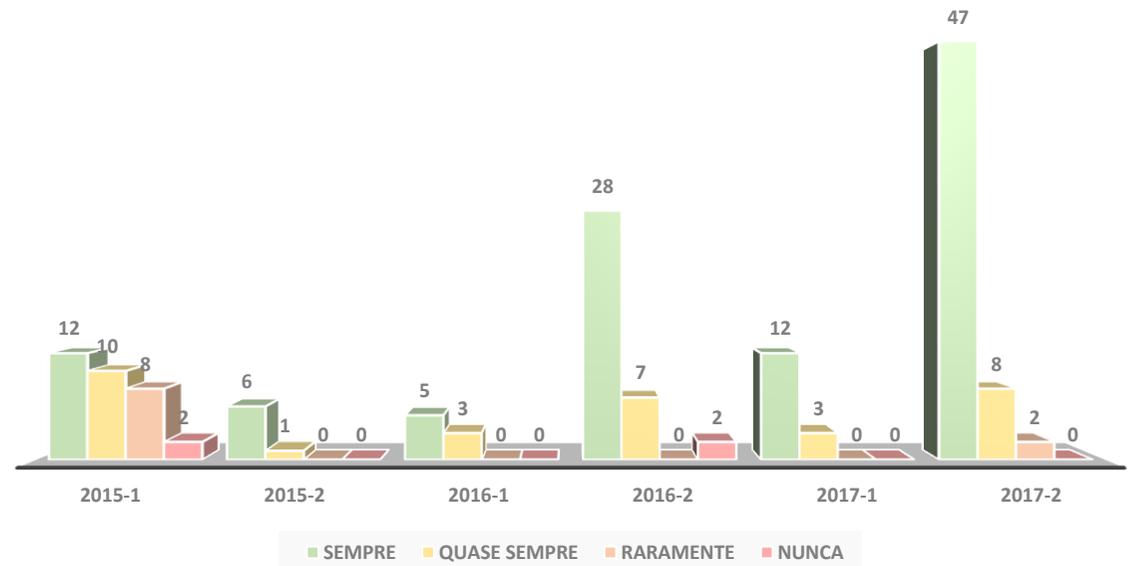
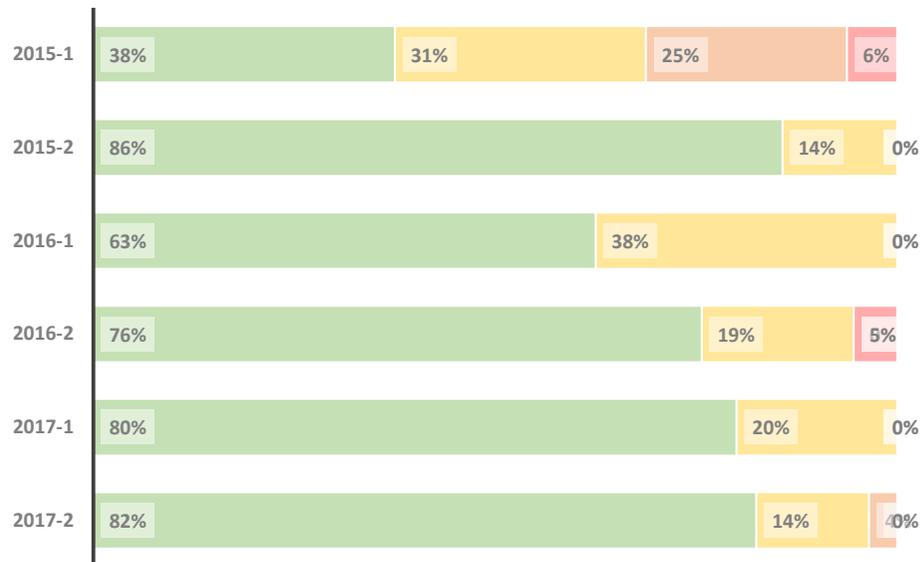
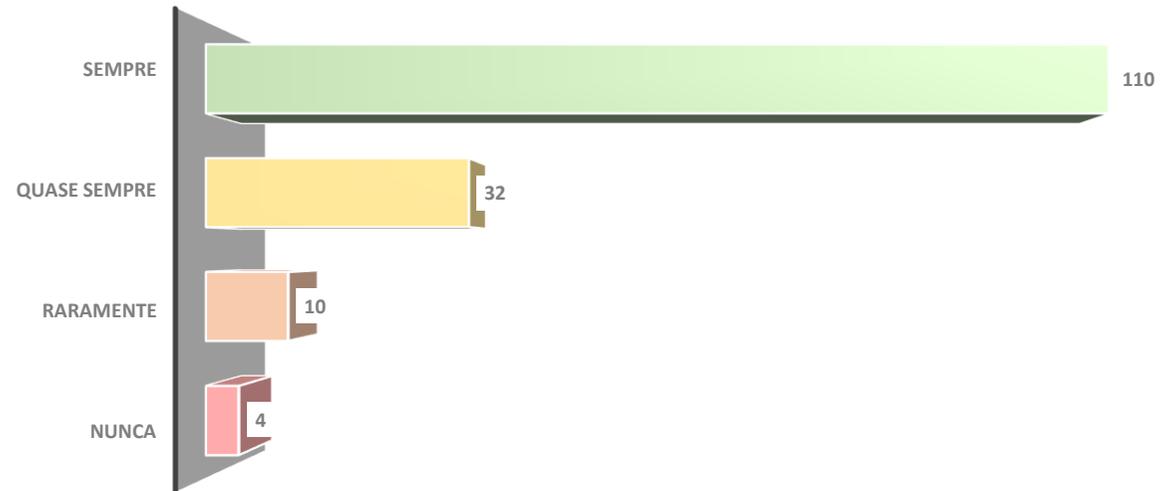
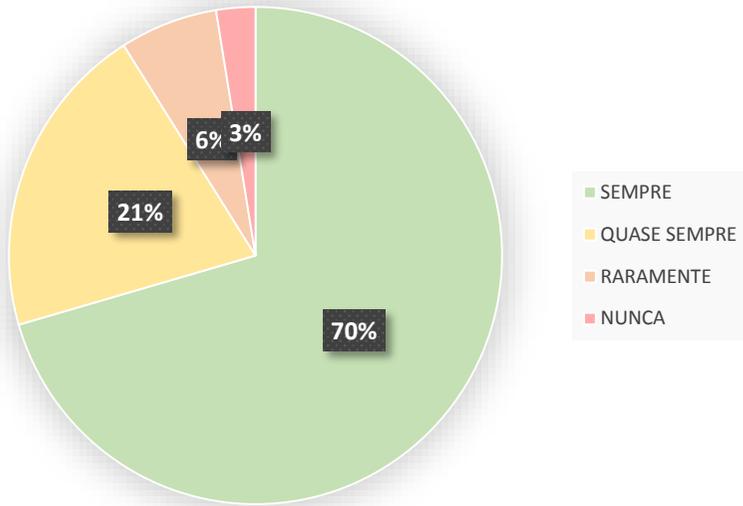


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



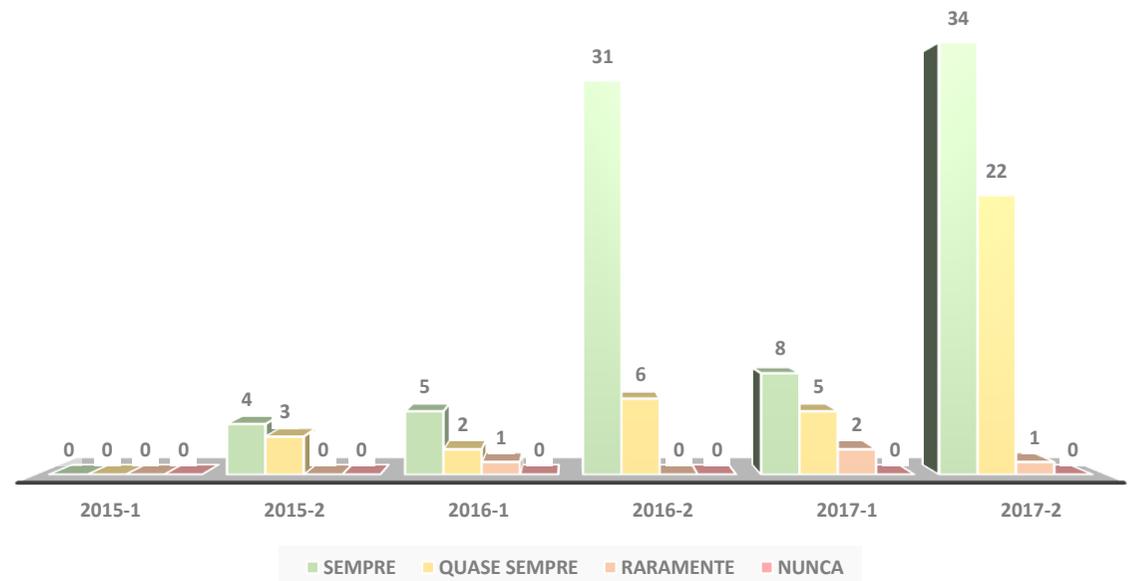
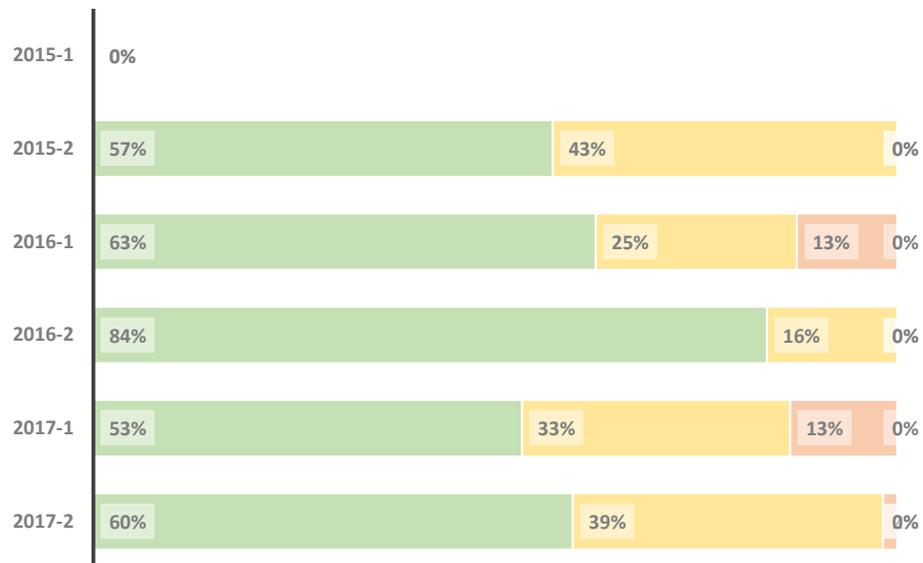
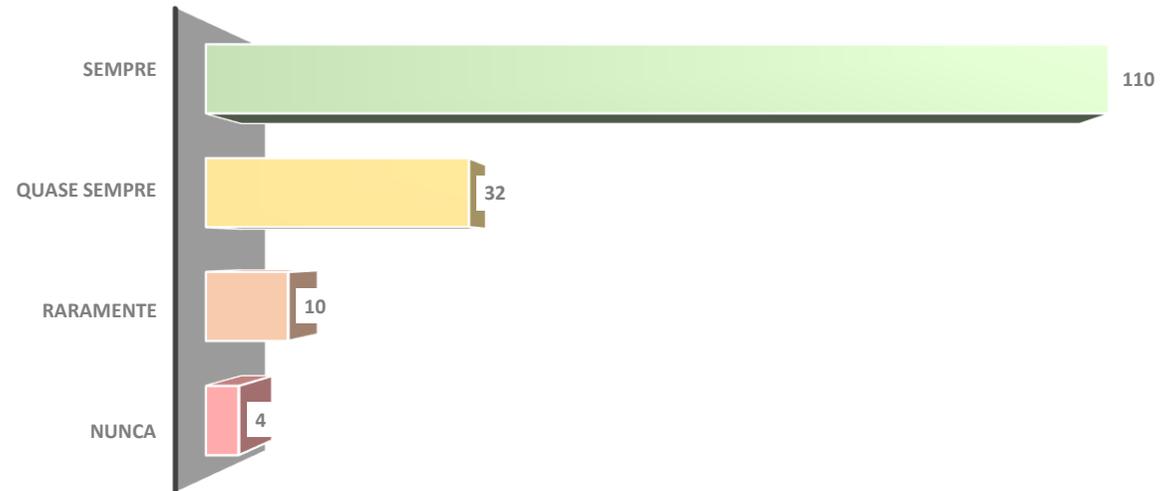
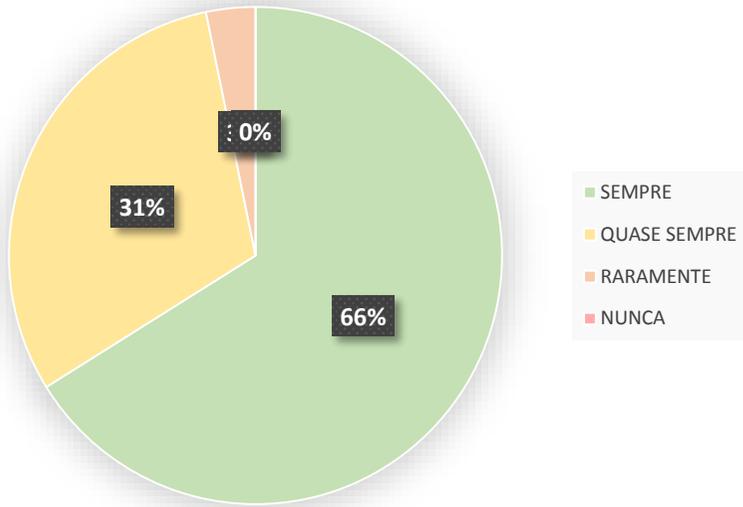


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



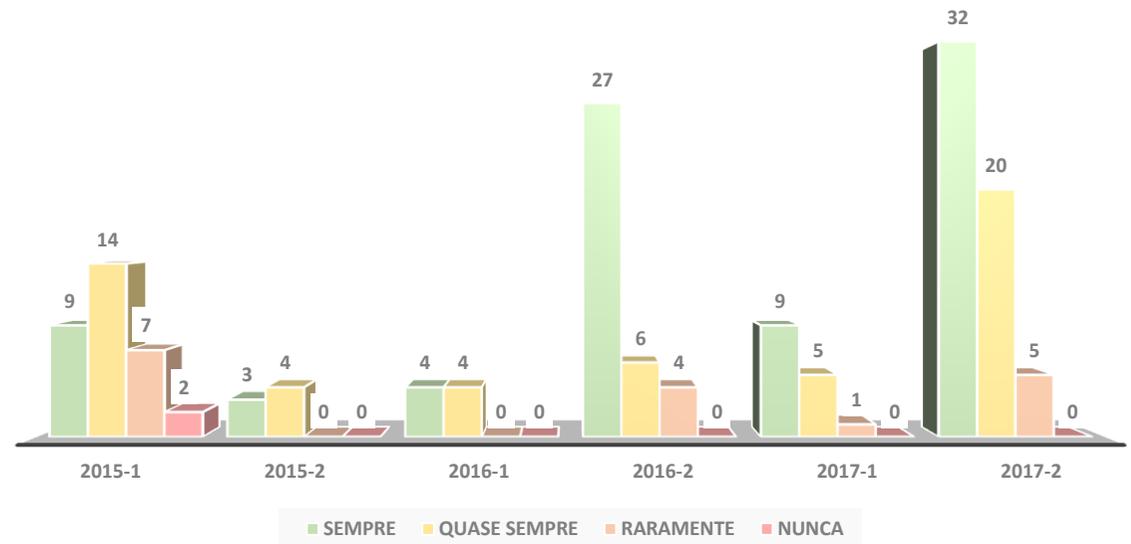
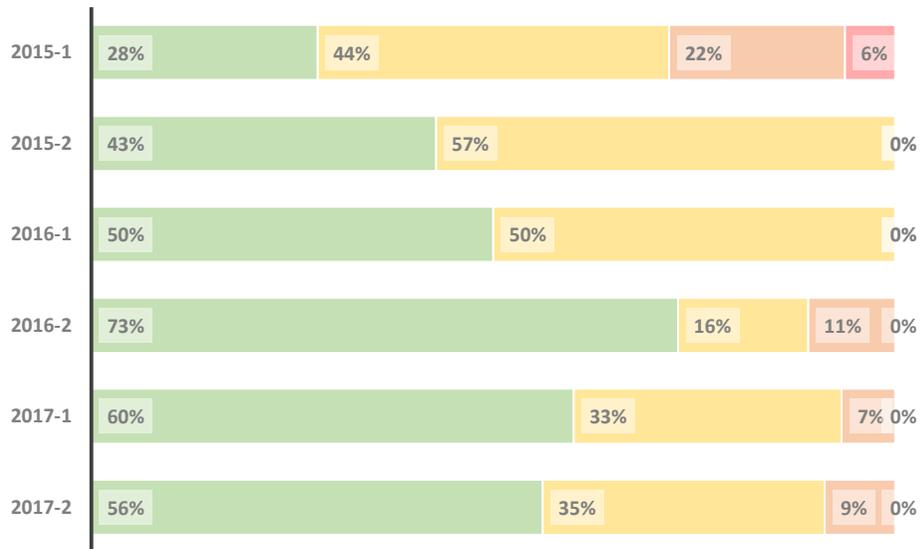
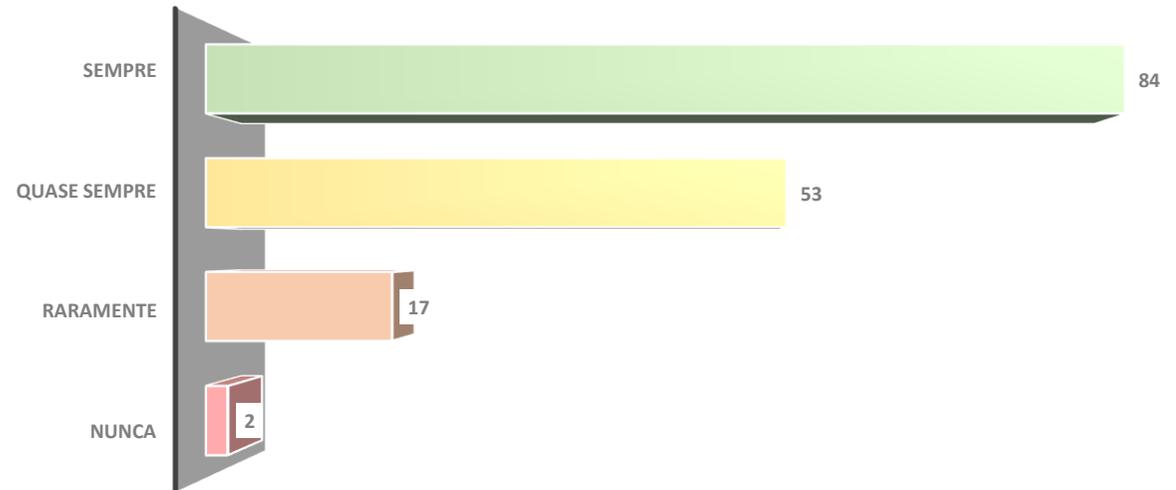
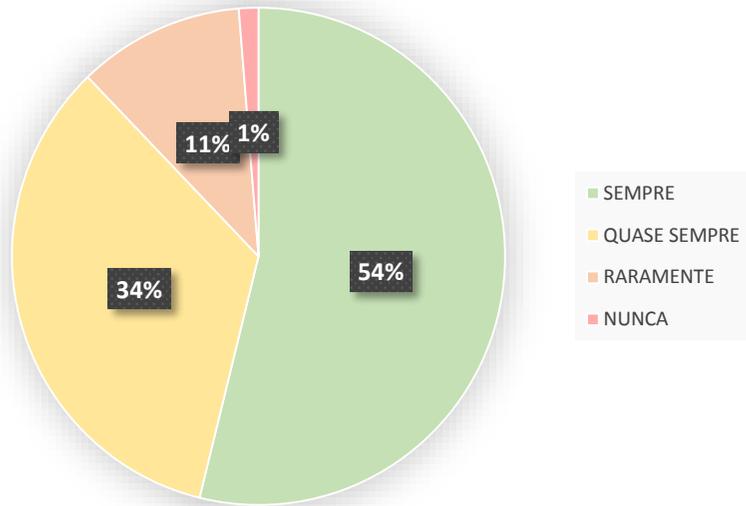


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



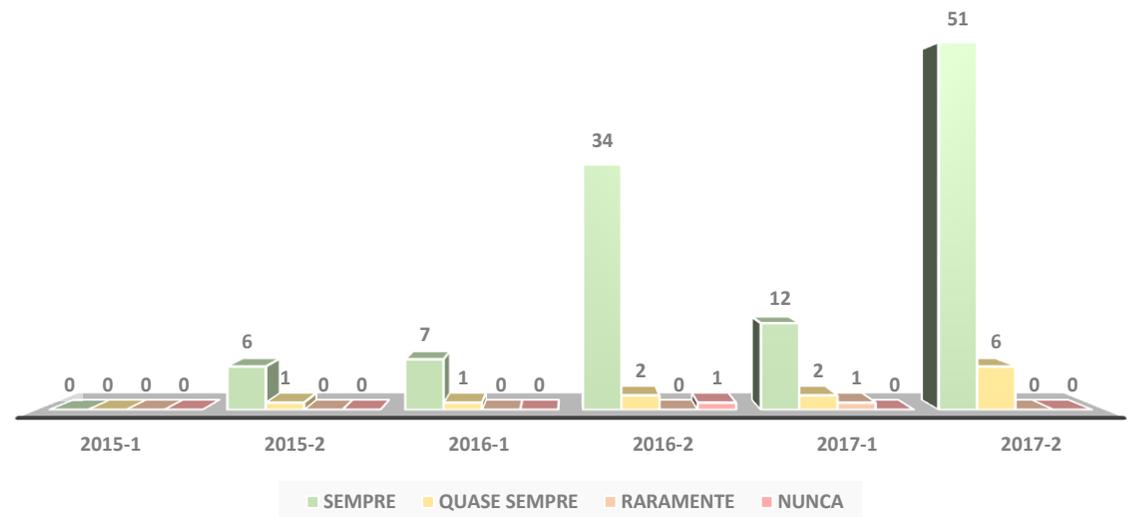
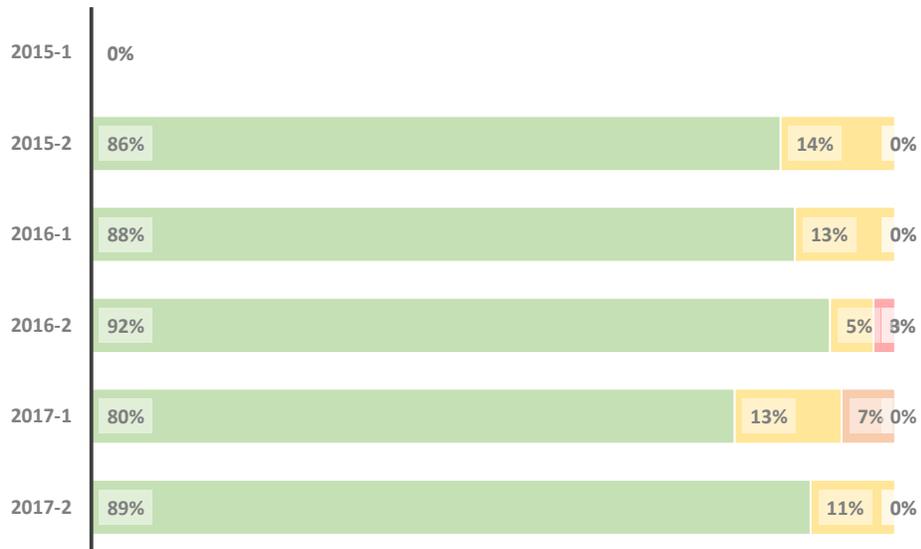
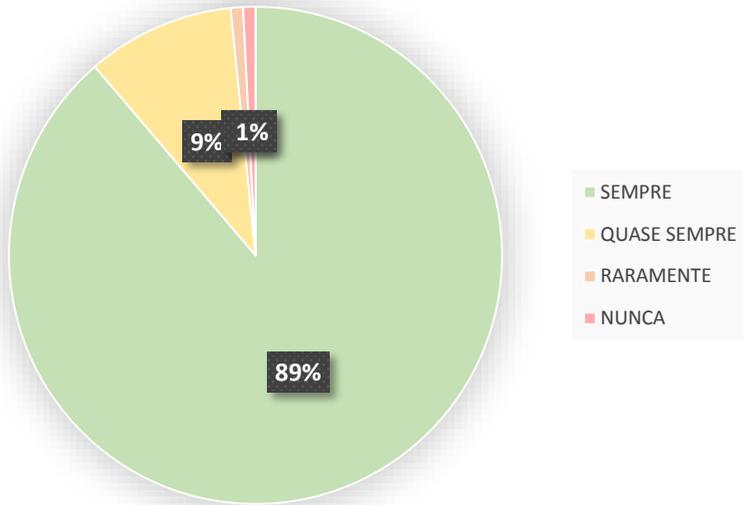


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



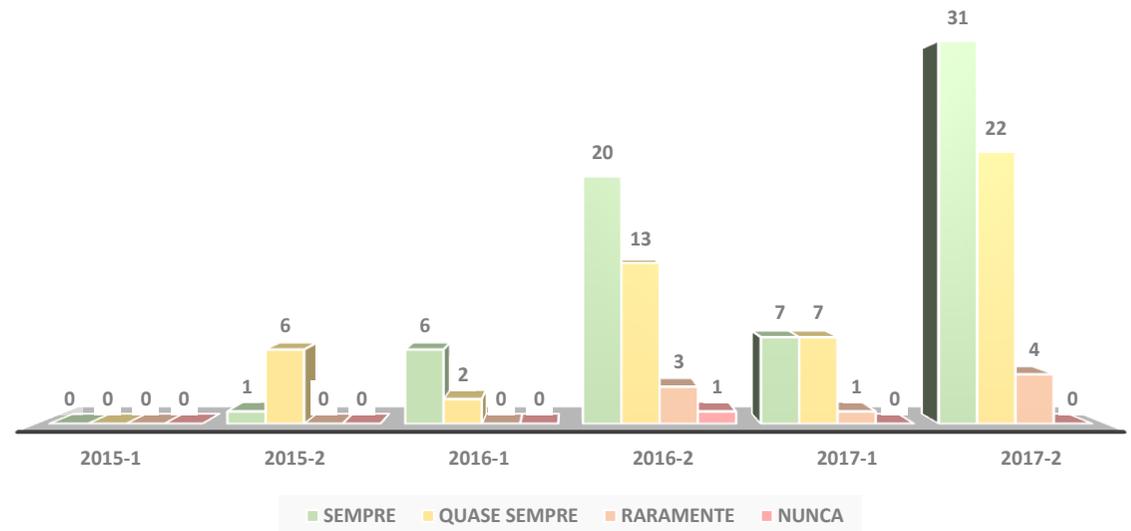
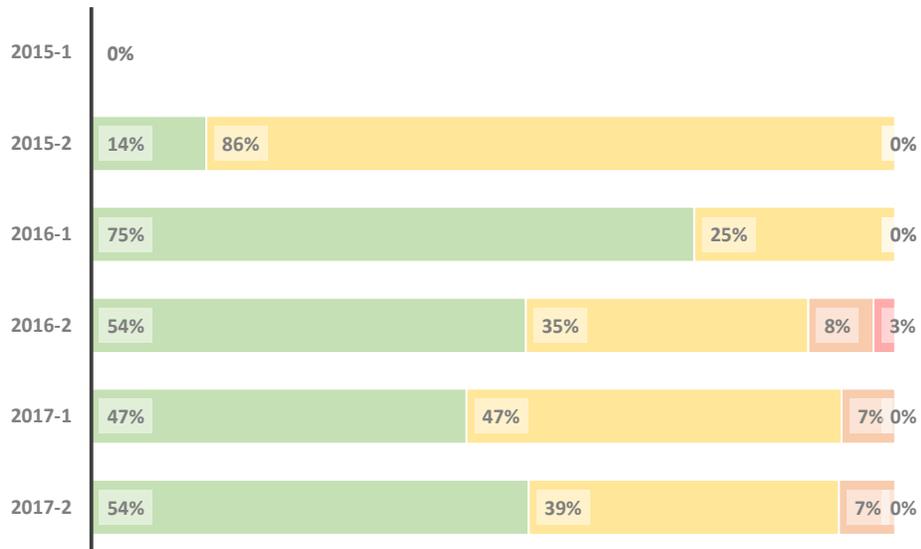
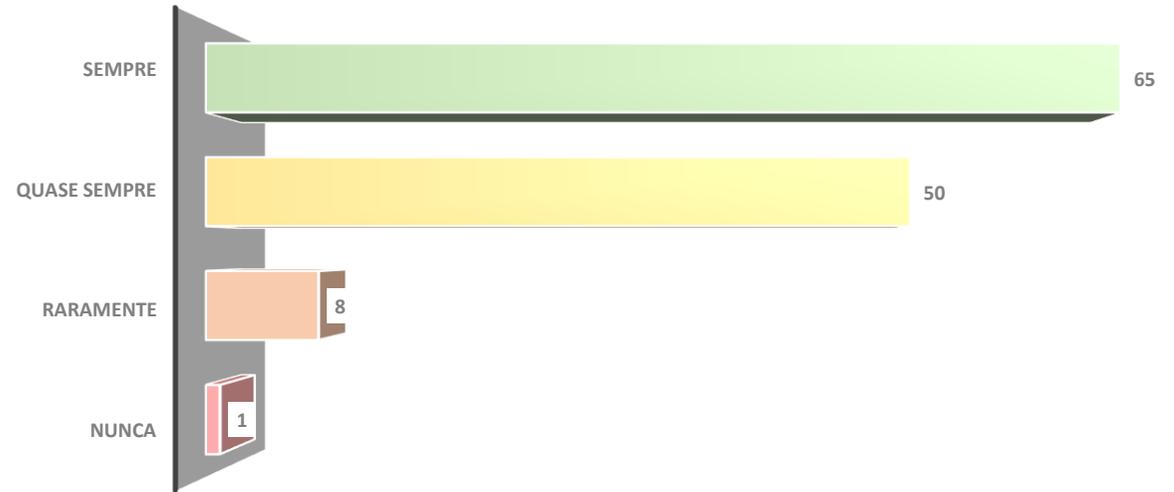
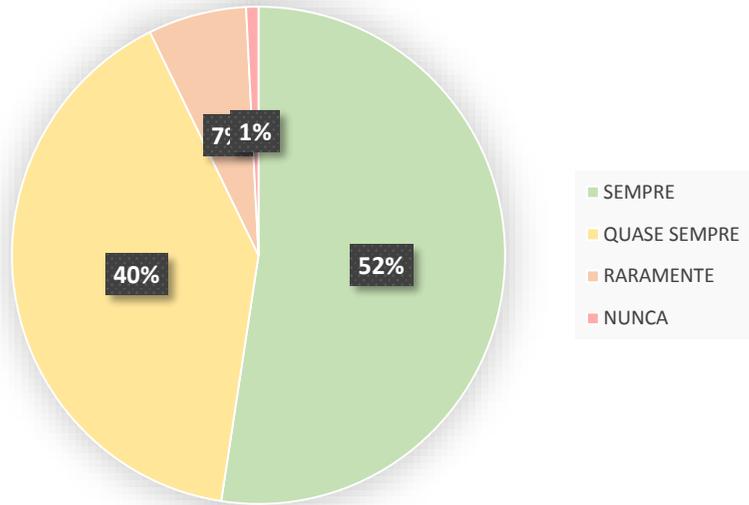


OS PROFESSORES: fazem chamada?



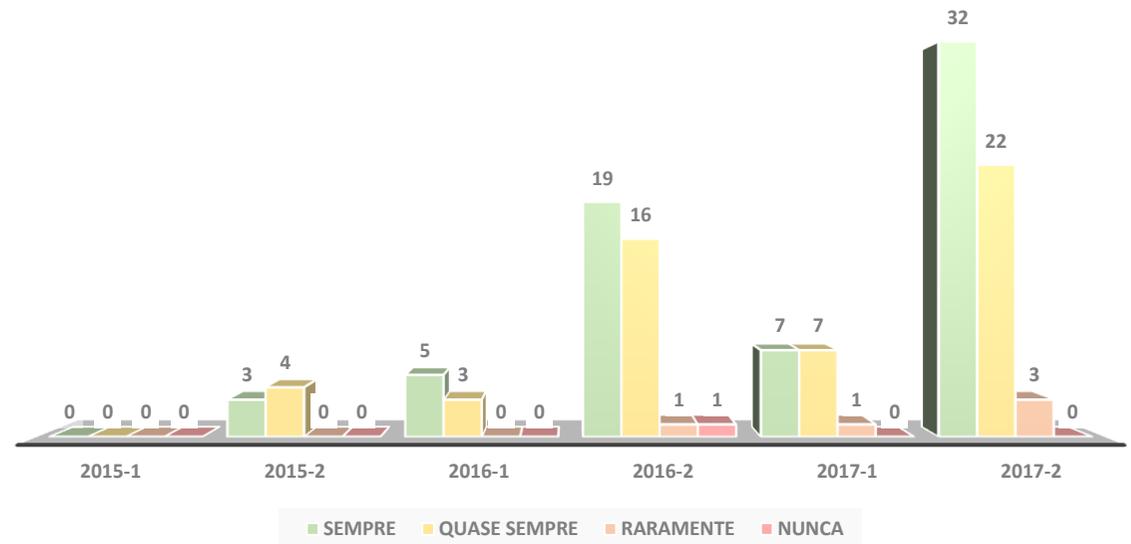
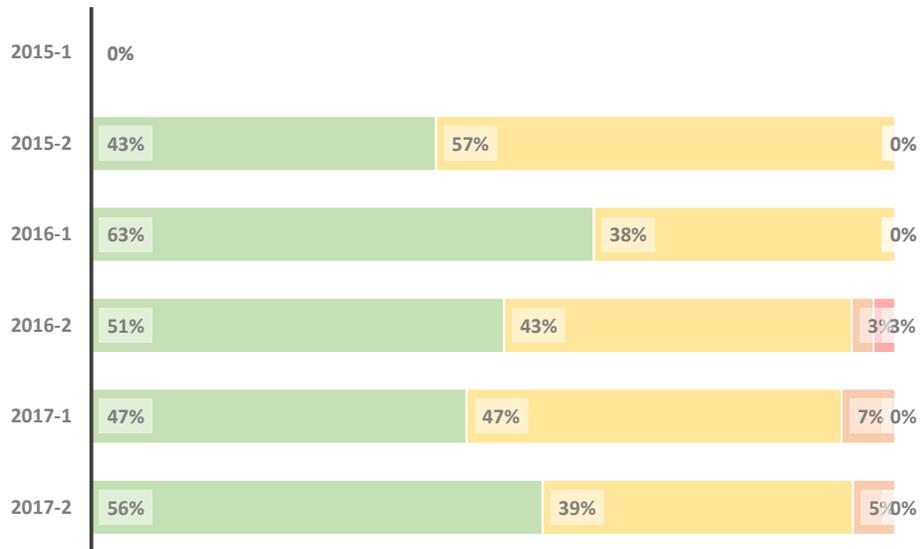
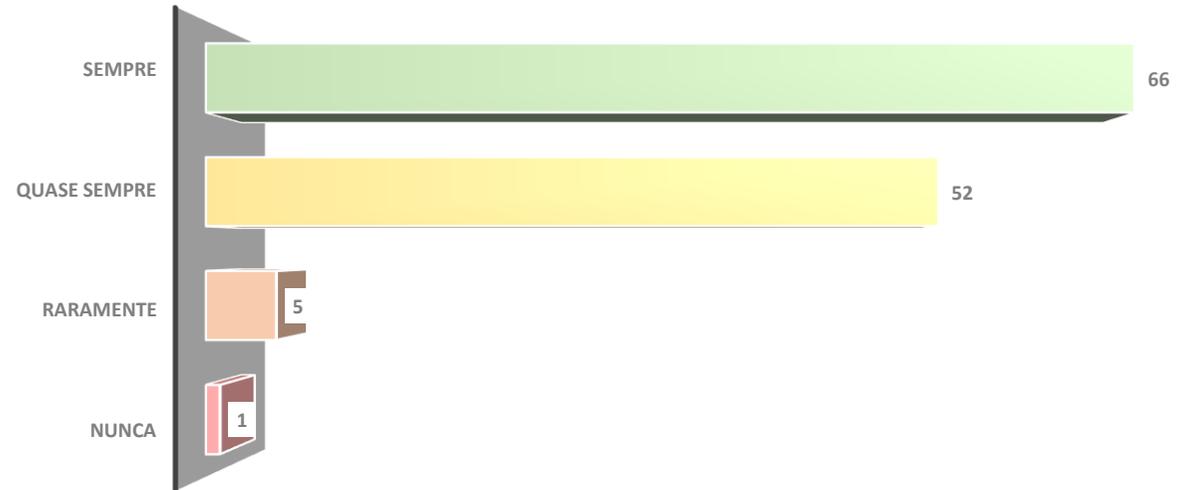
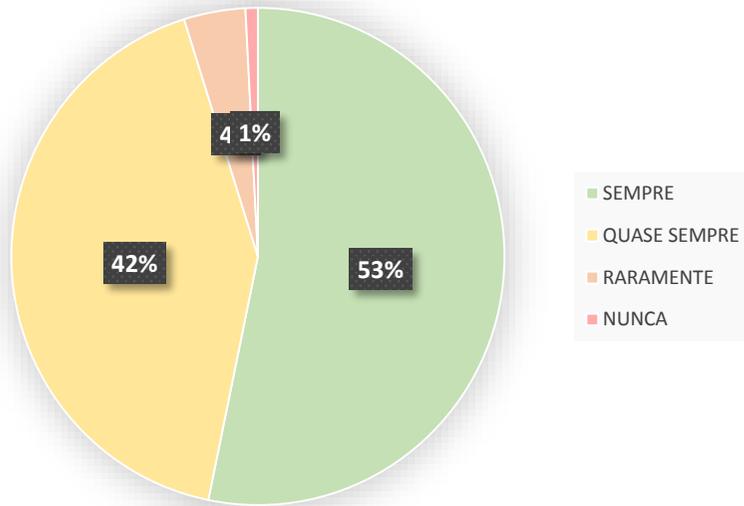


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



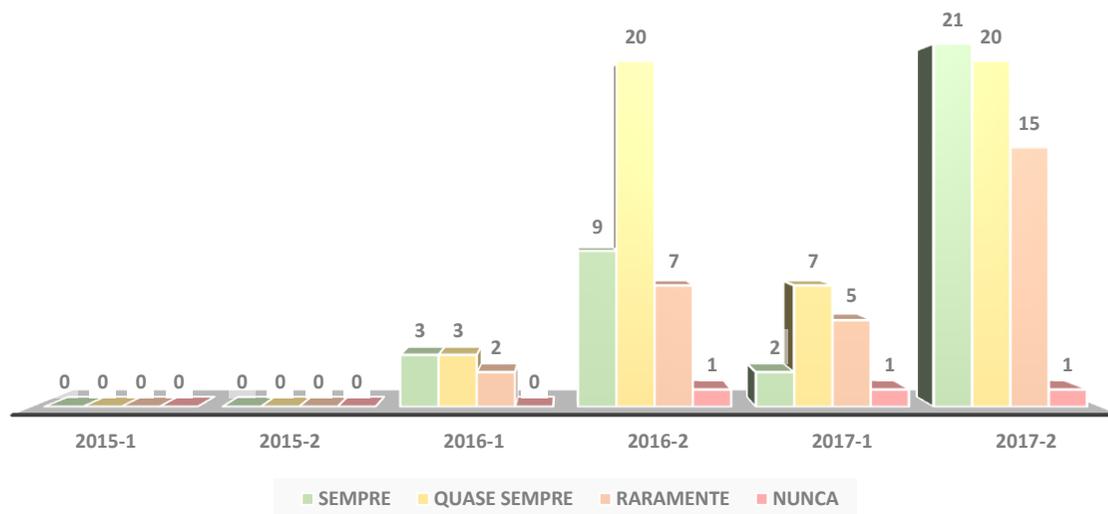
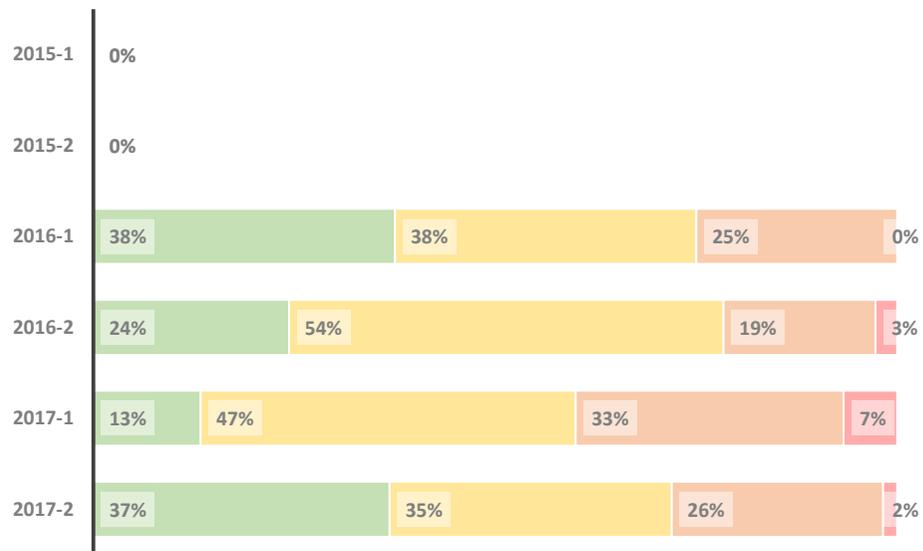
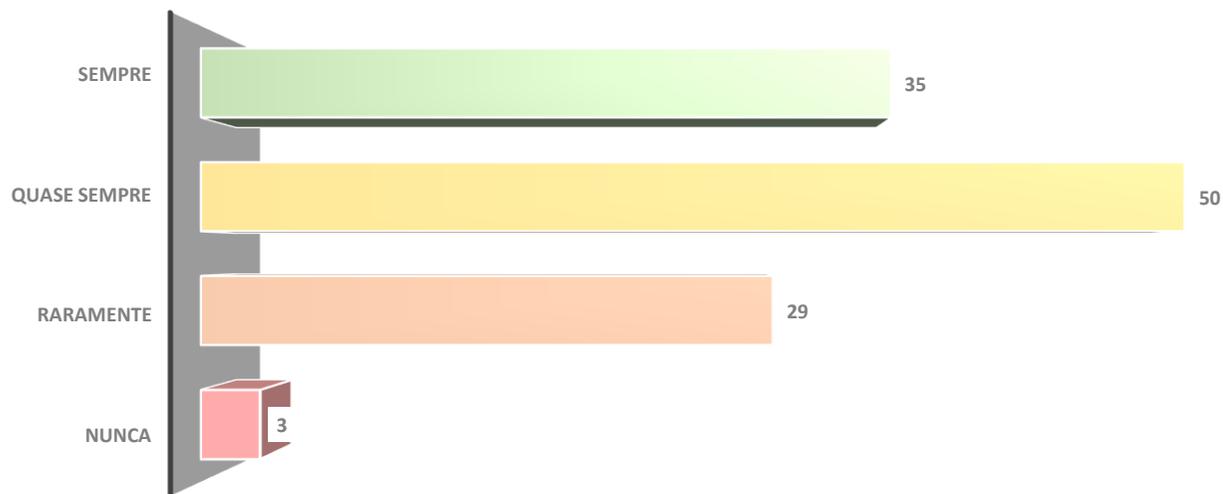
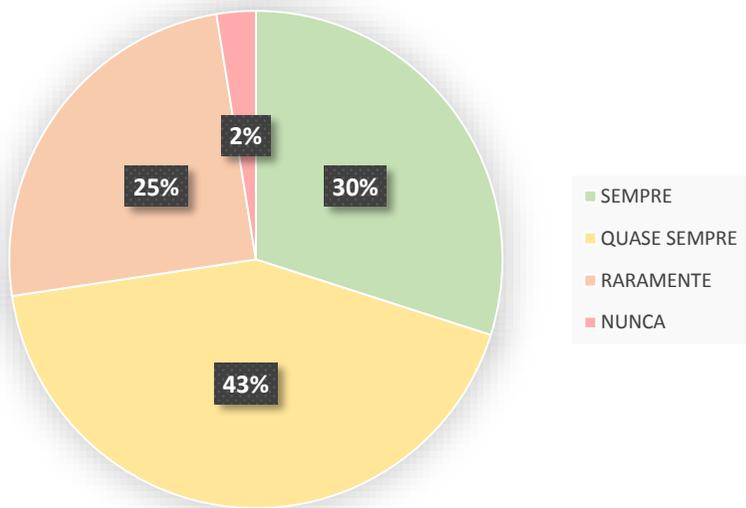


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



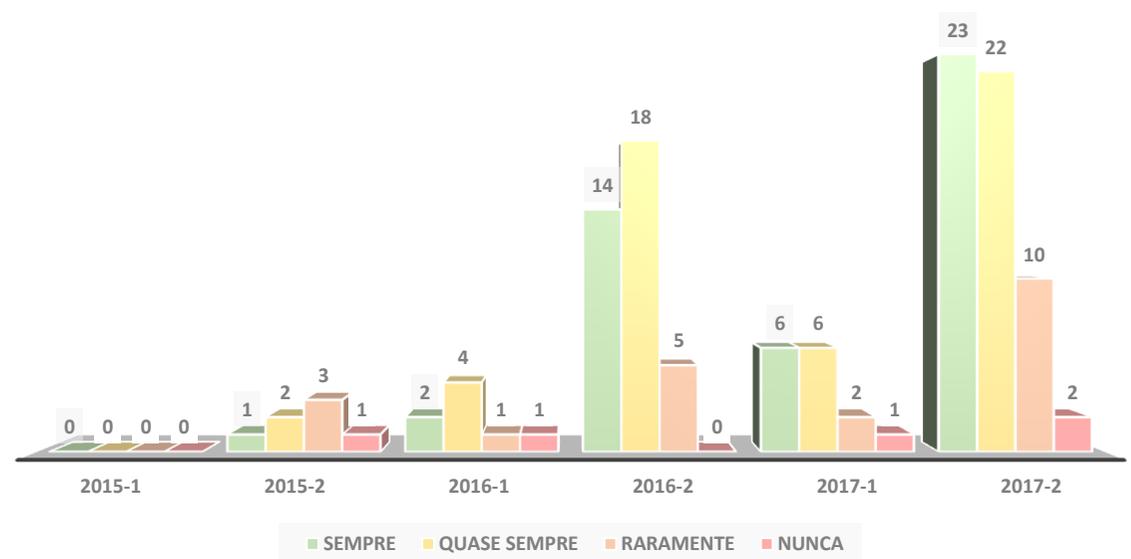
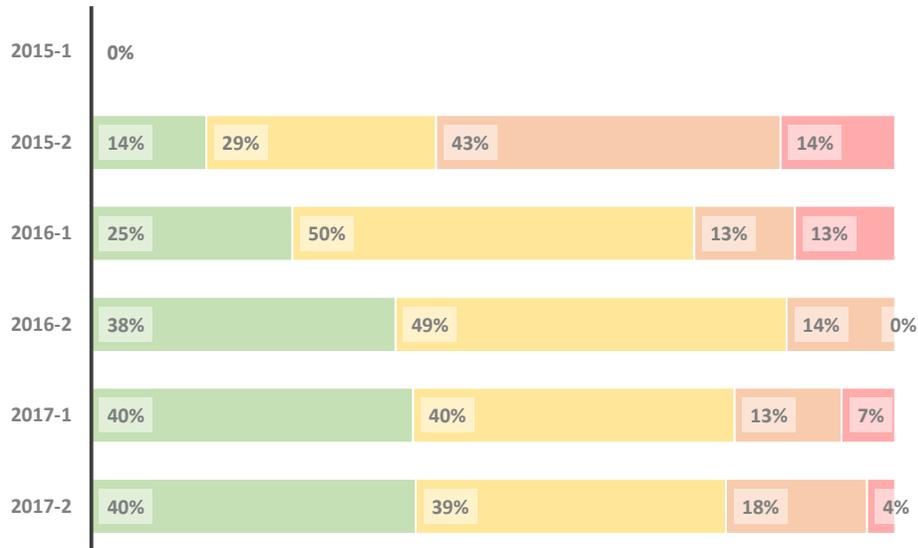
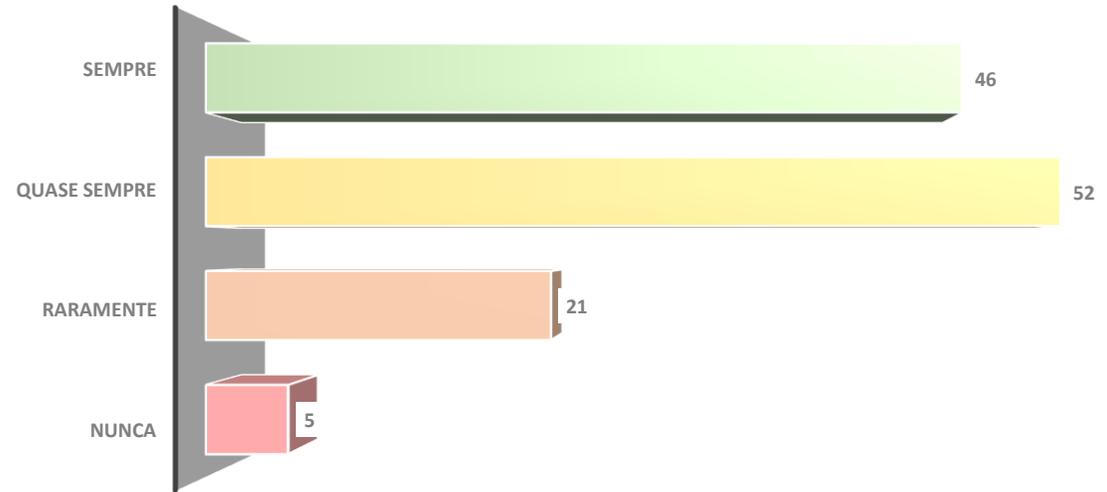
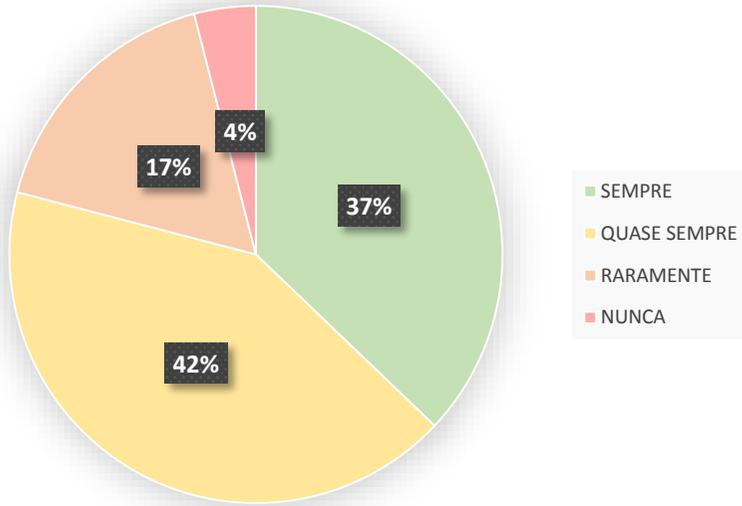


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



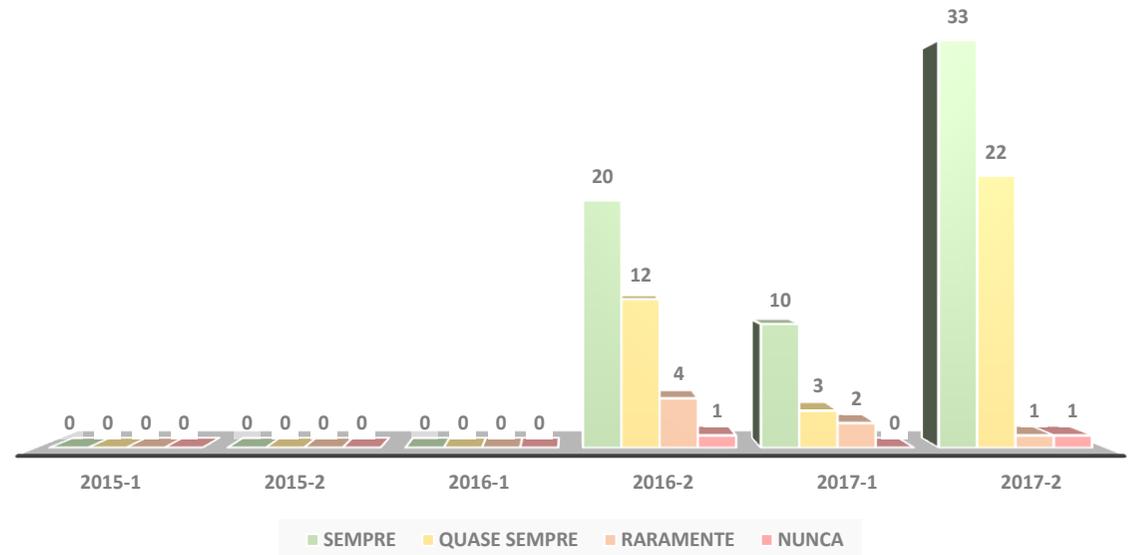
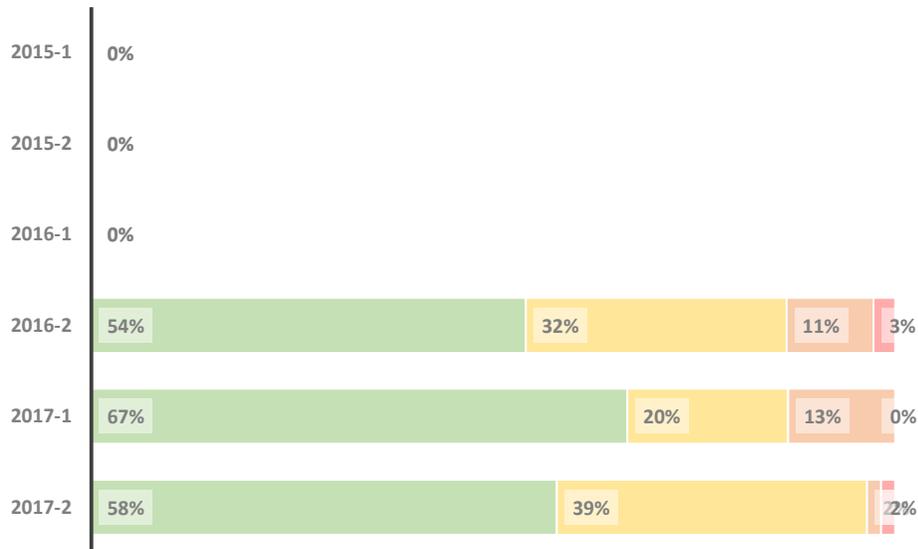
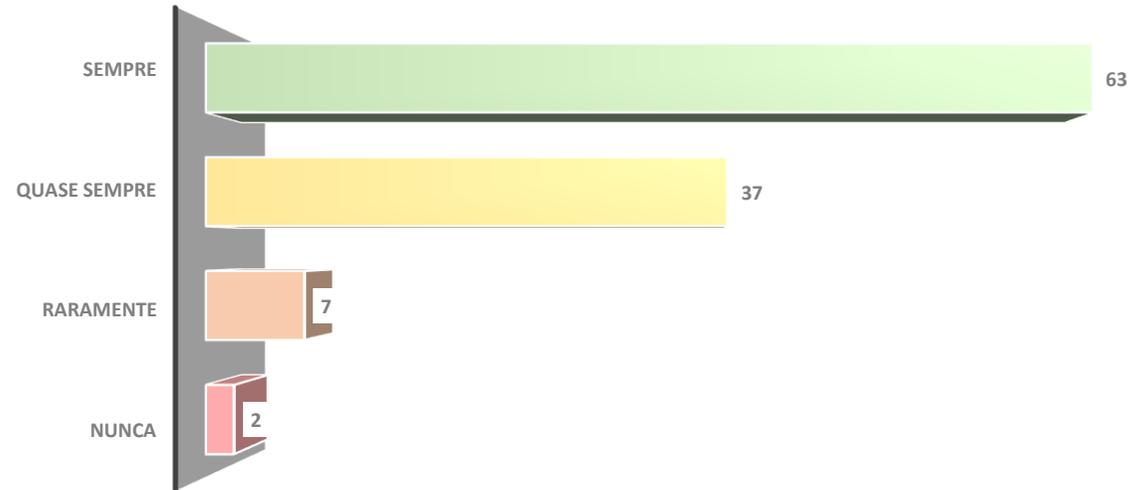
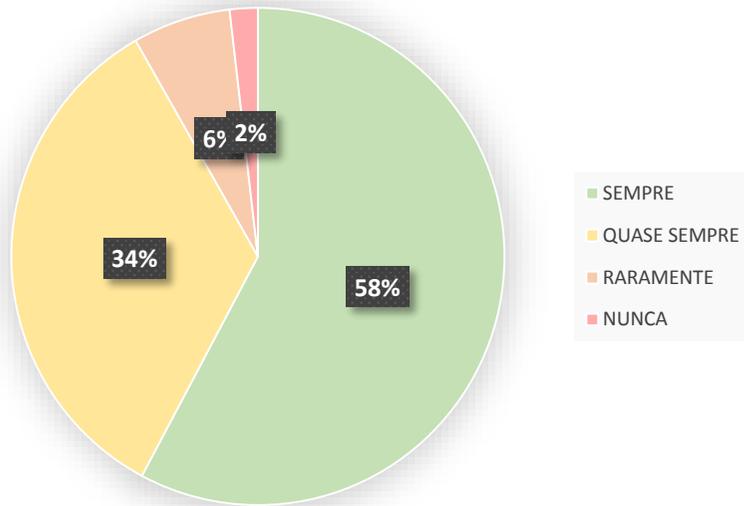


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



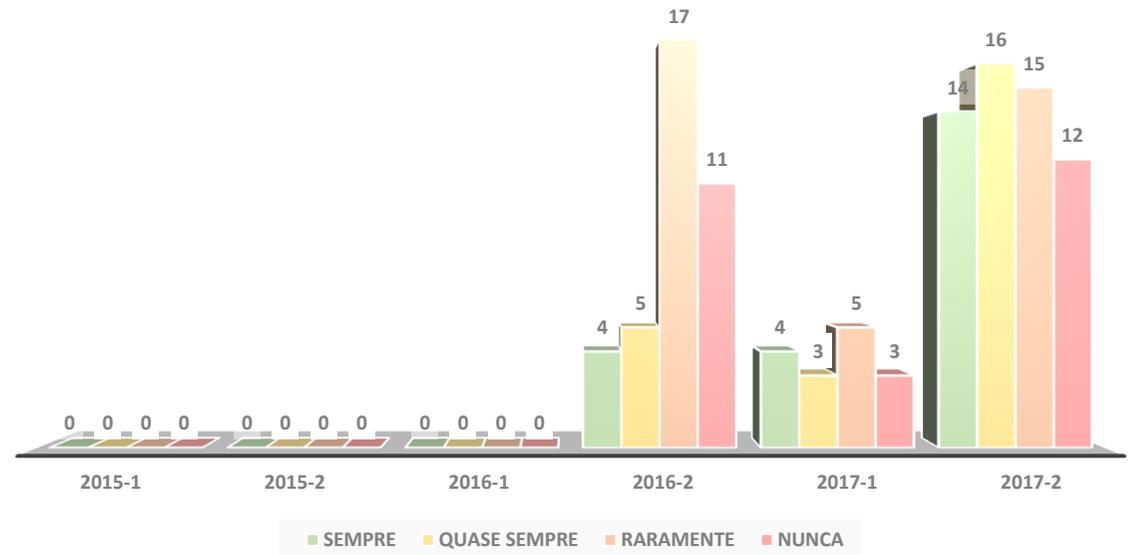
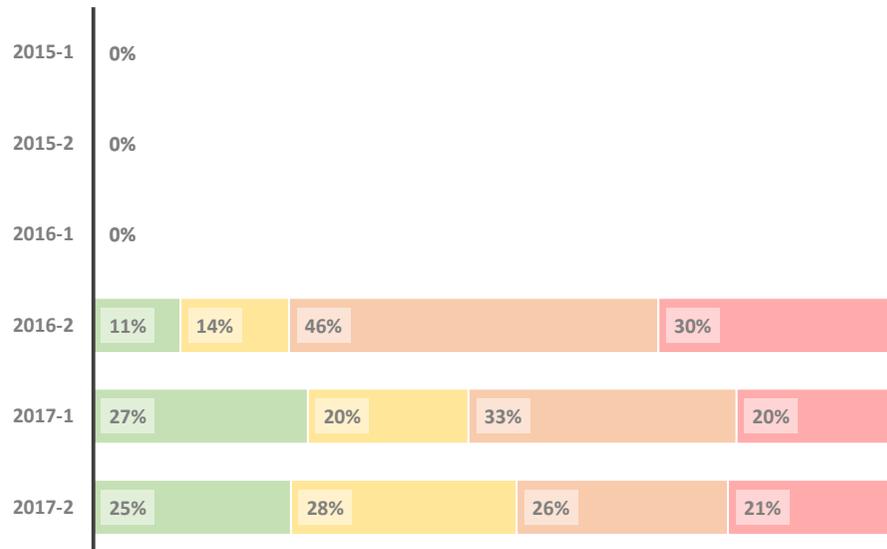
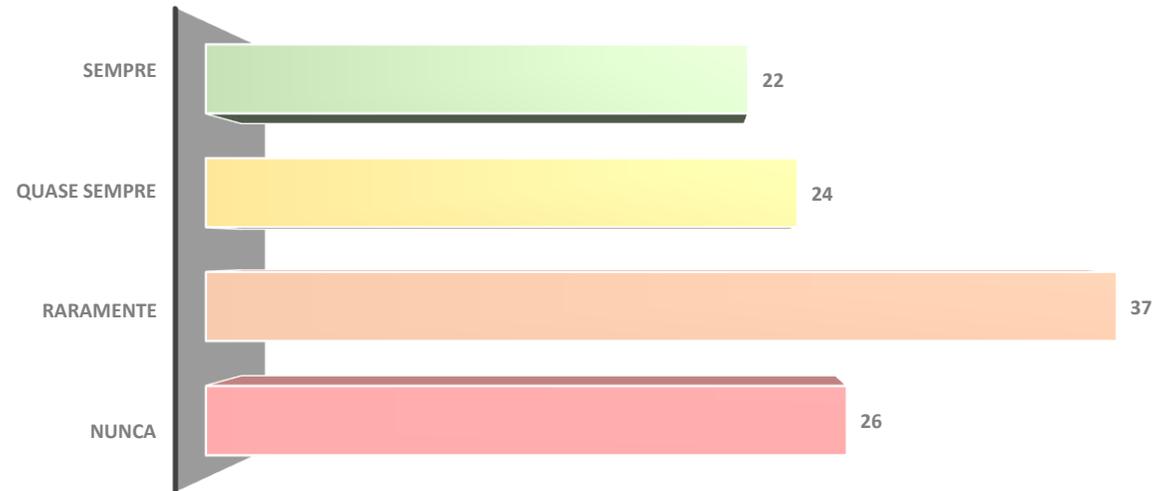
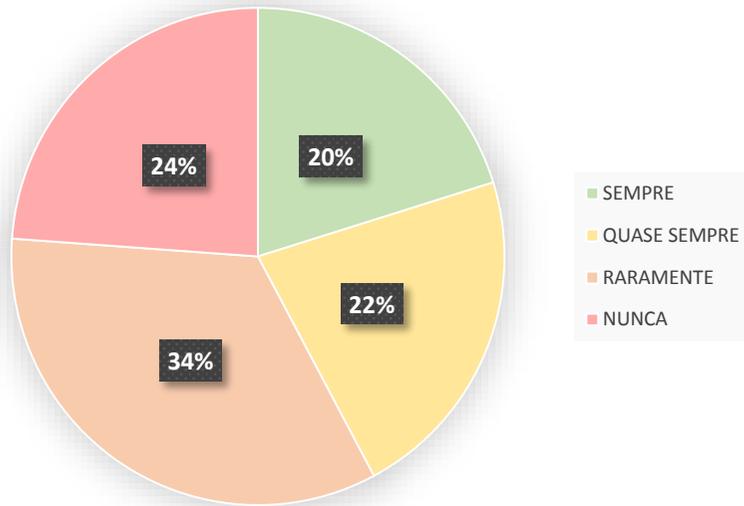


Você acessa o aluno online frequentemente?



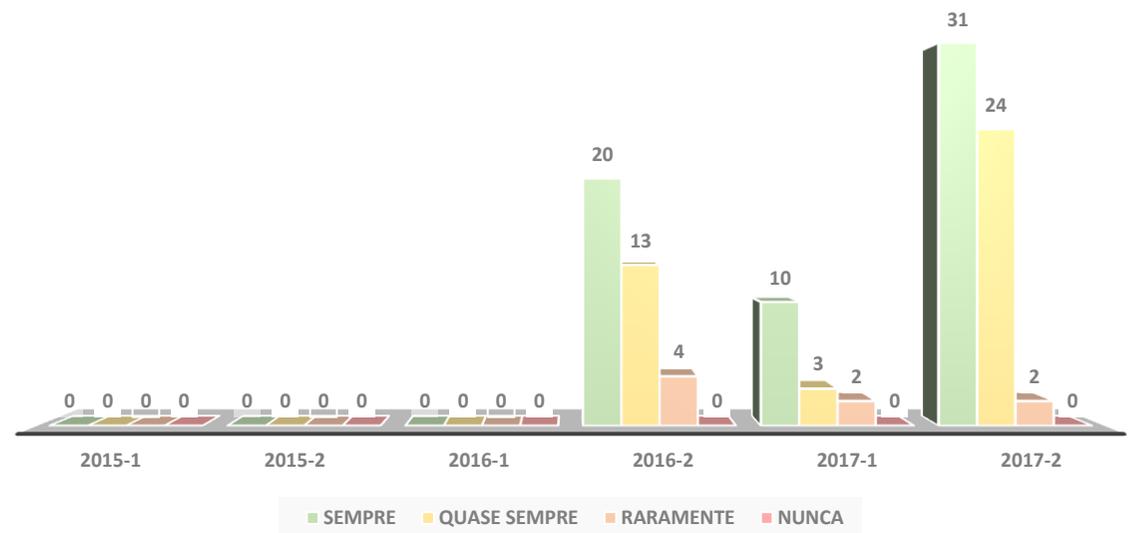
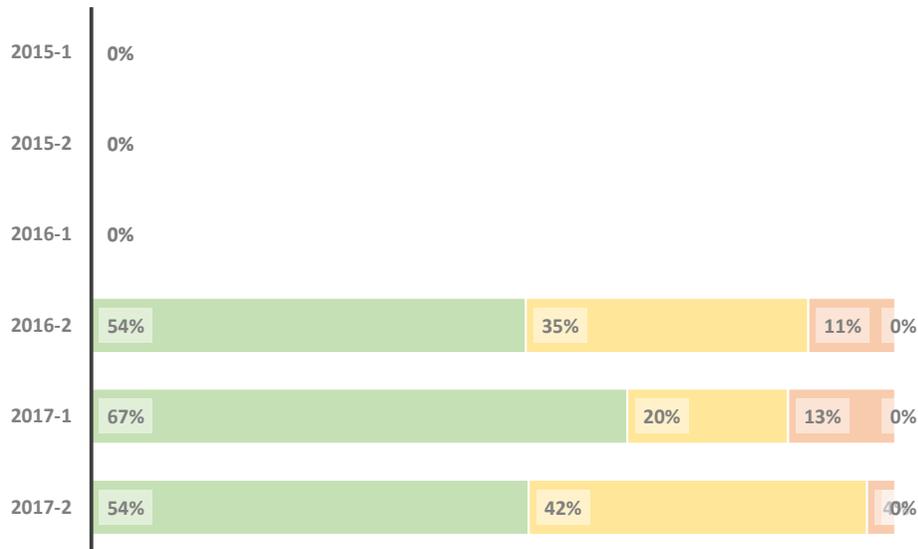
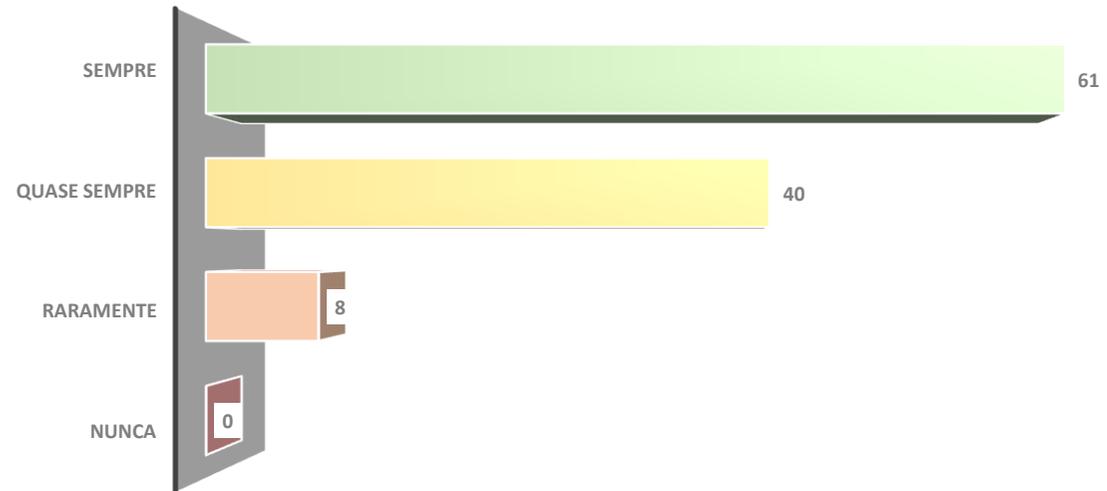
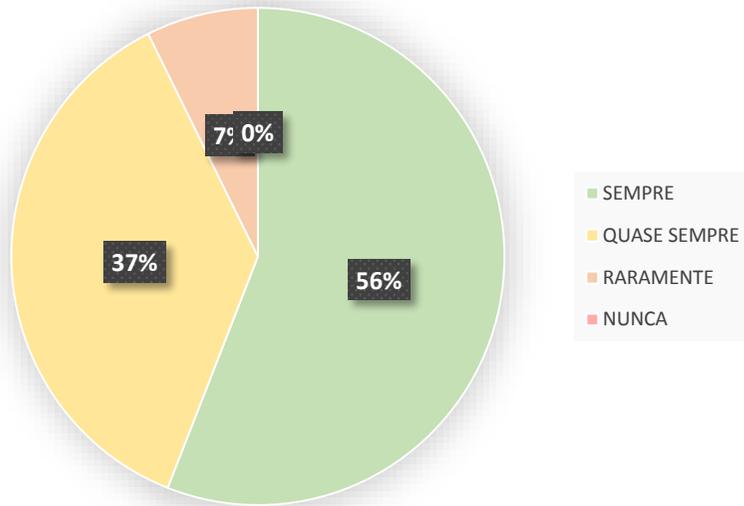


Você acessa o Office365 (email) frequentemente?



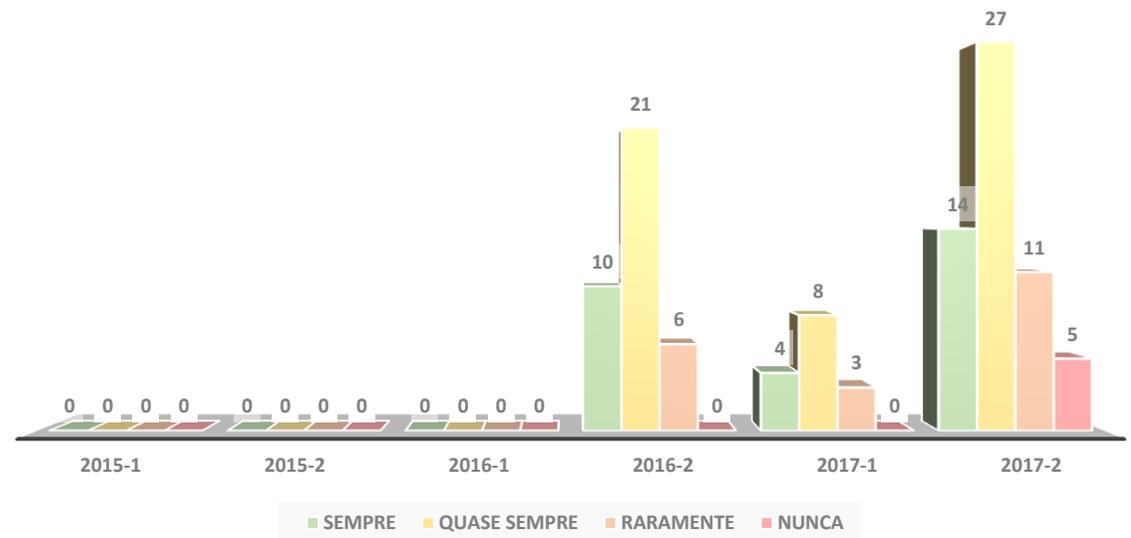
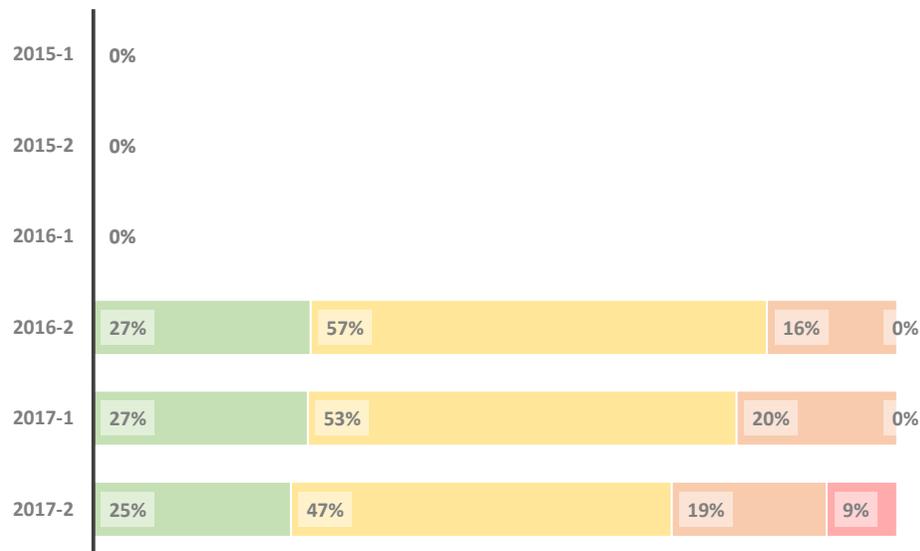
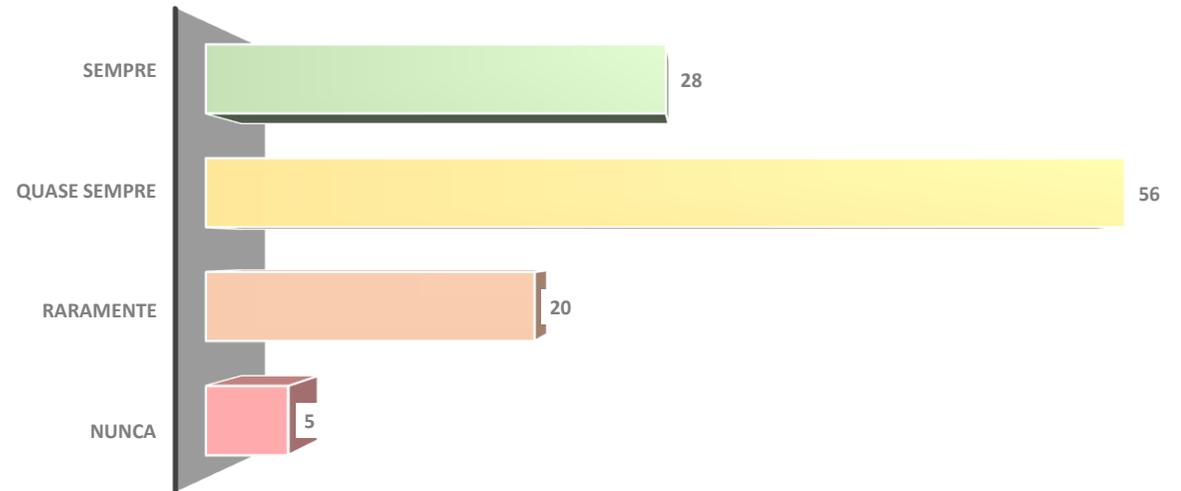
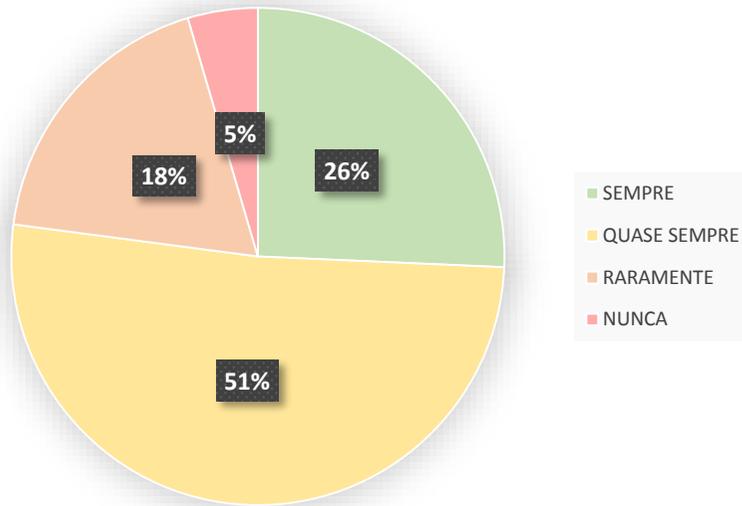


Você acessa o portal frequentemente?



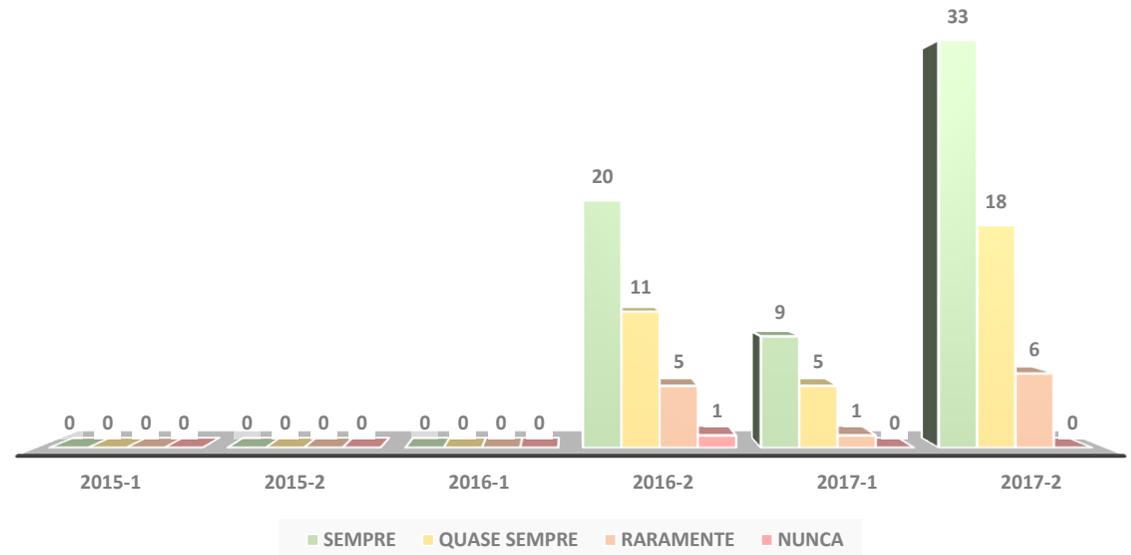
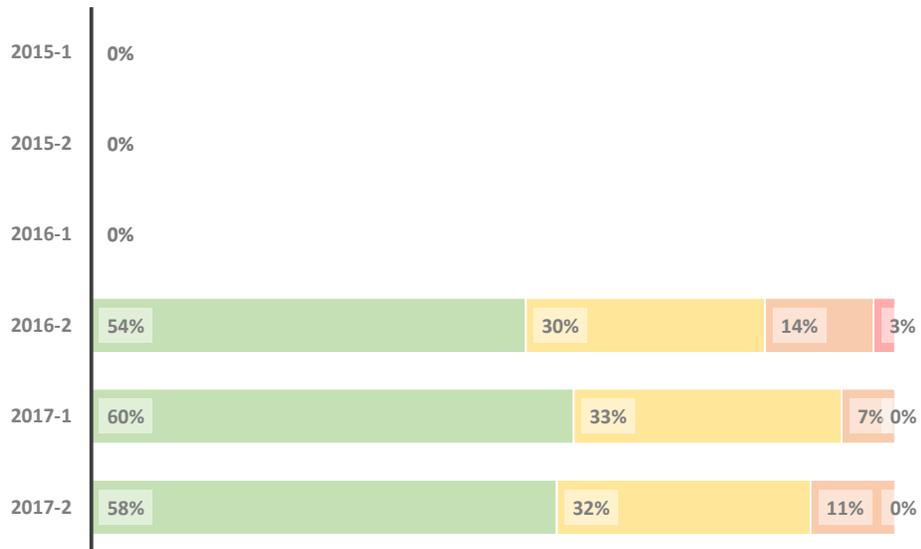
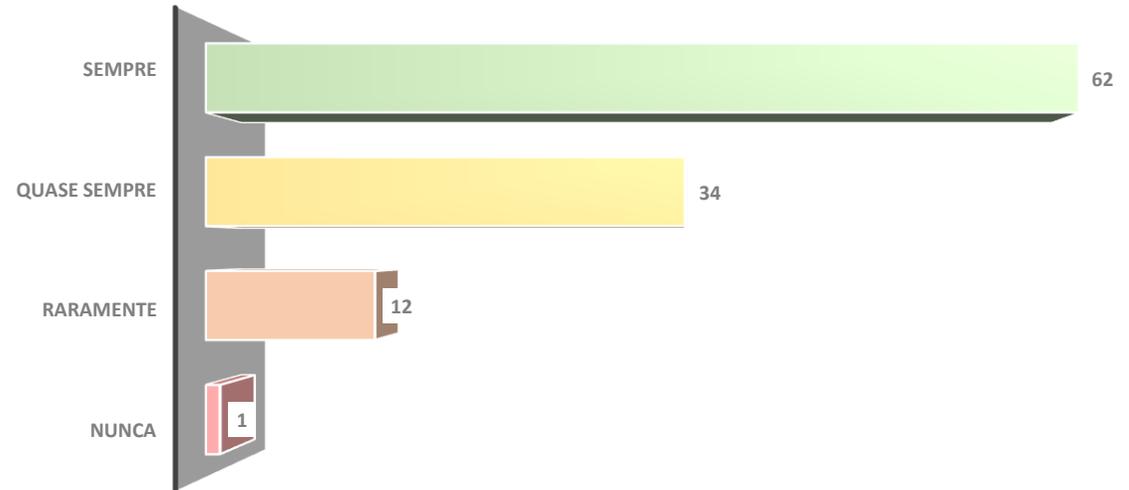
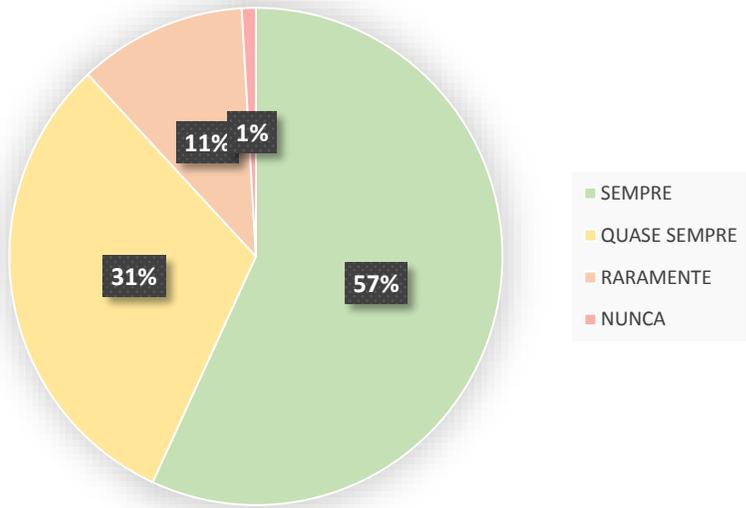


Você se sente apto para utilizar os recursos de TI?



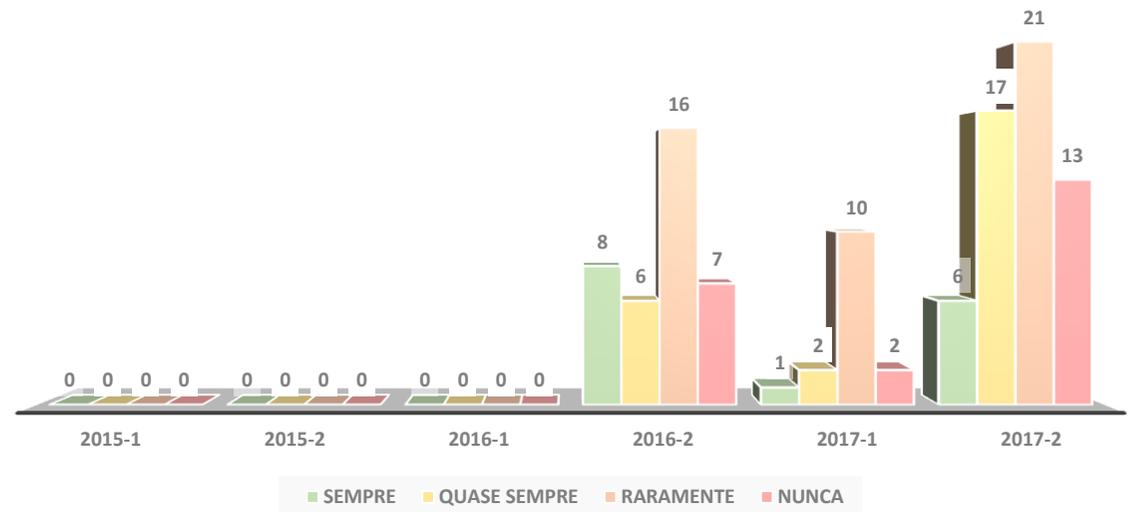
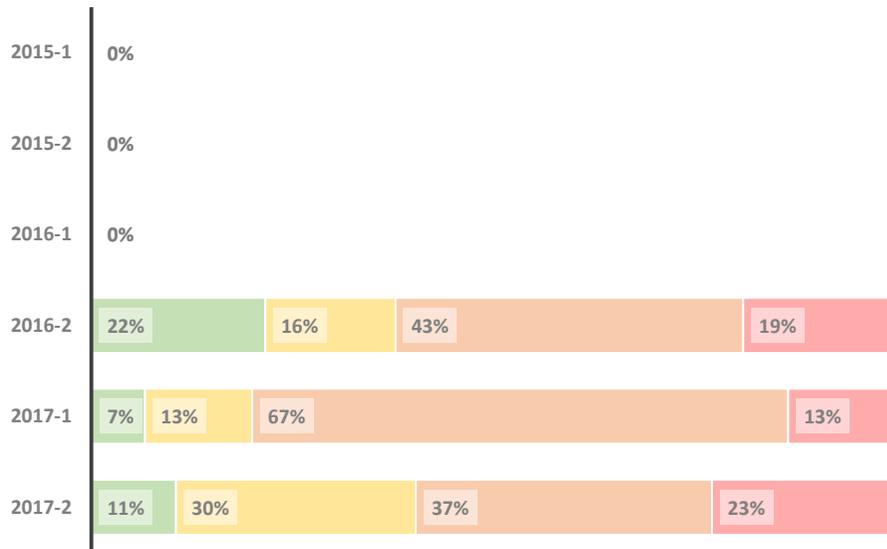
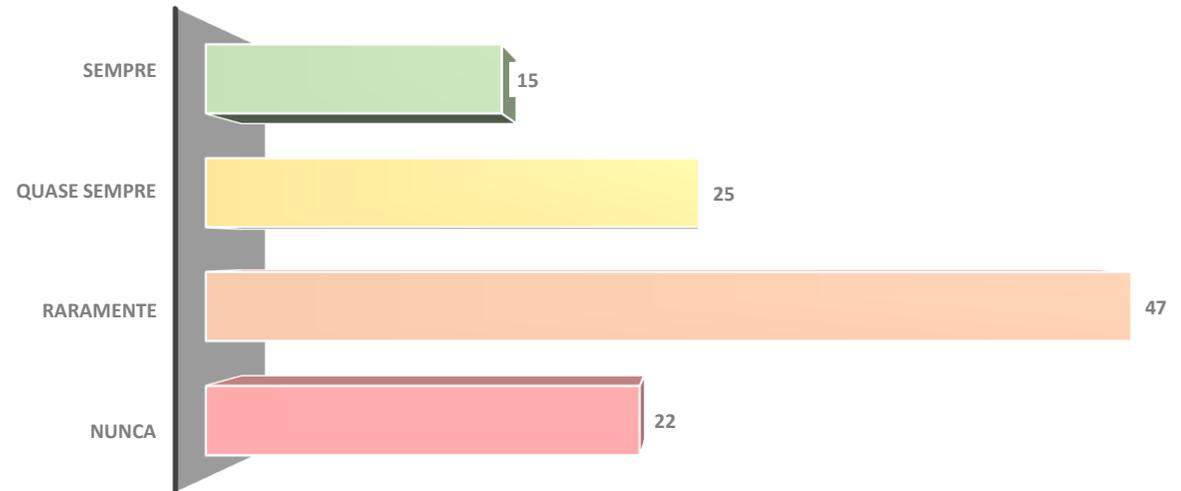
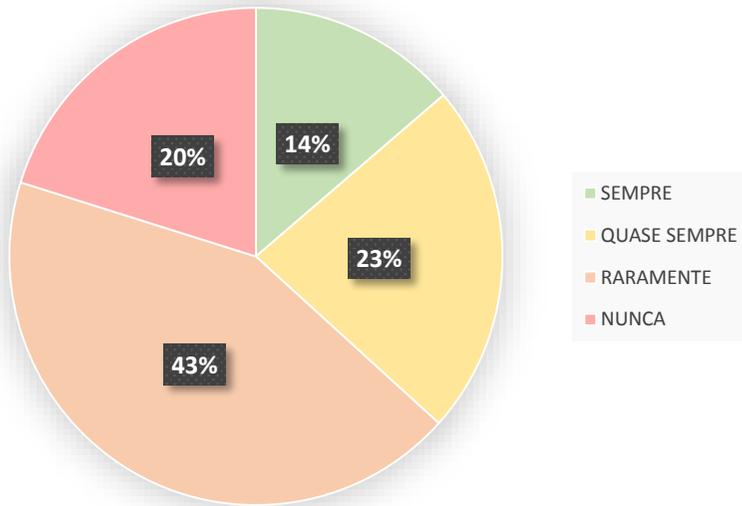


Você utiliza o Moodlerooms (AVA) frequentemente?



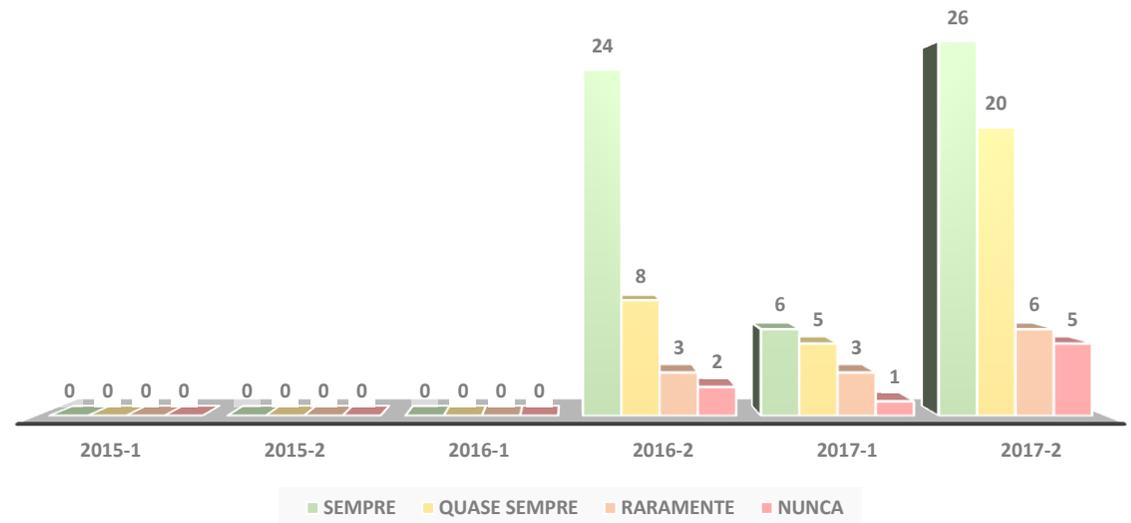
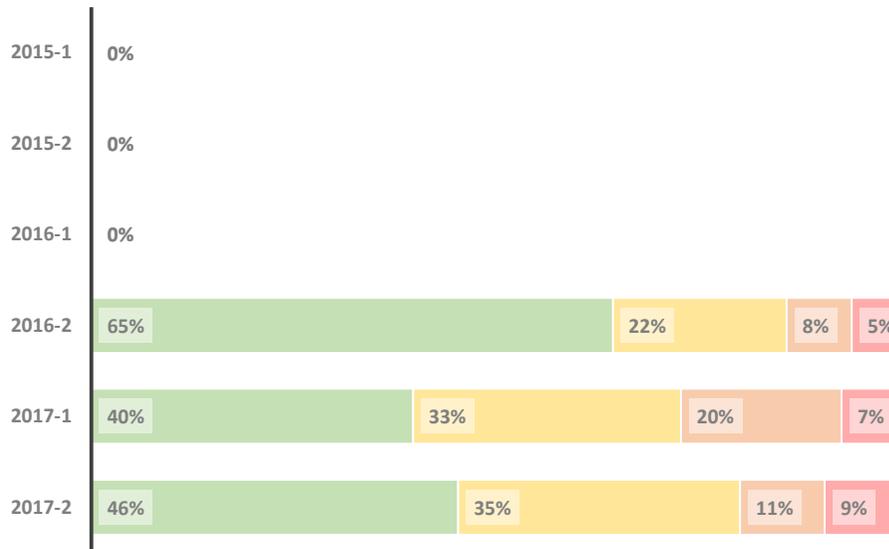
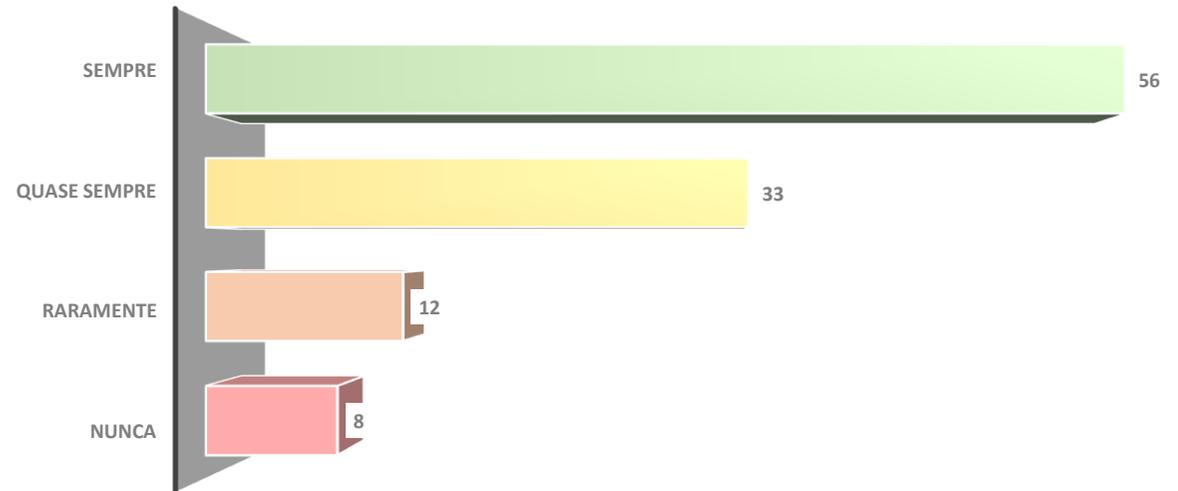
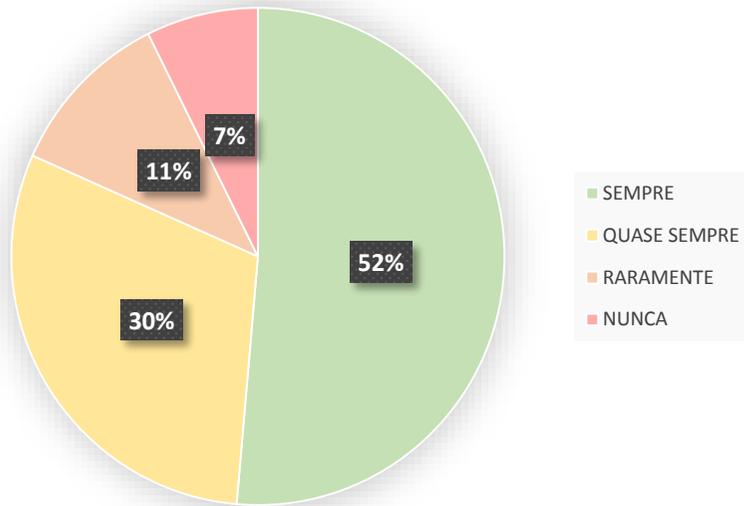


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



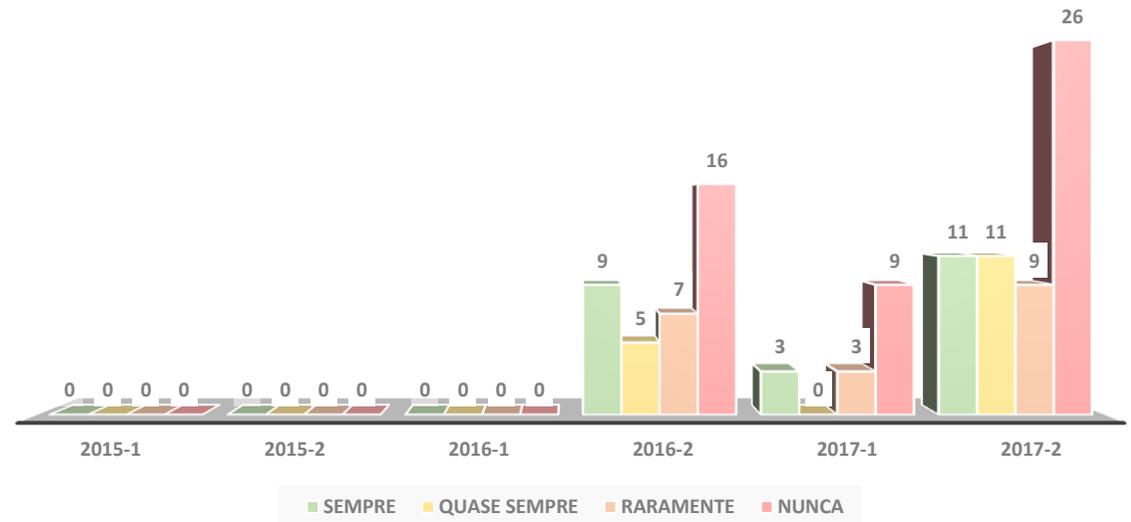
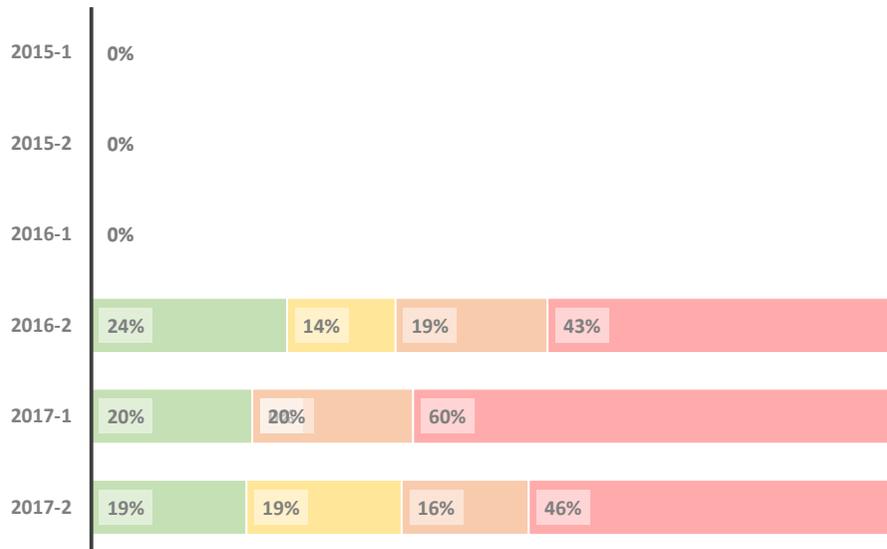
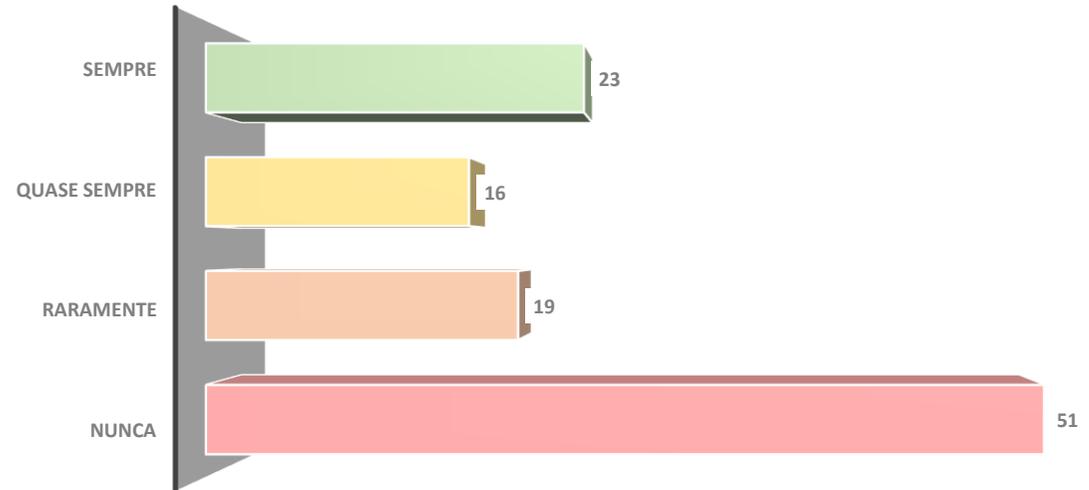
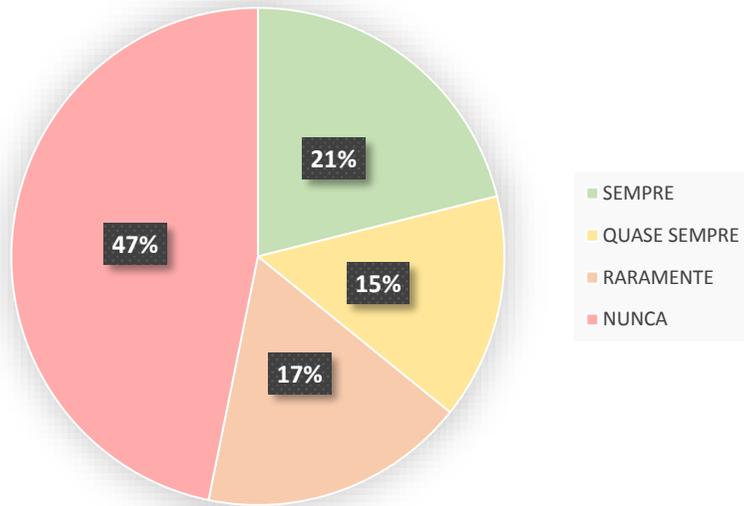


Você utiliza o recurso de internet frequente?



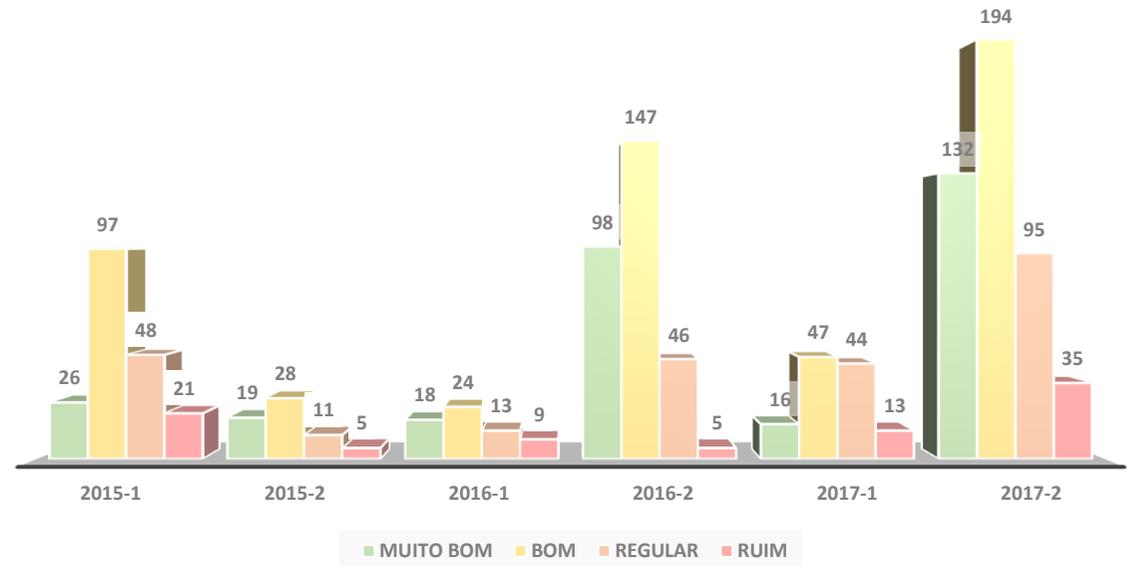
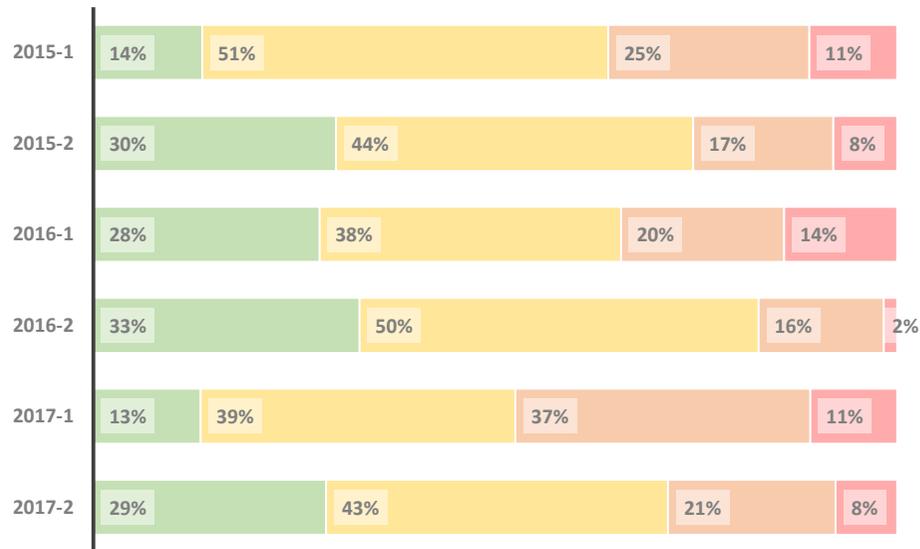
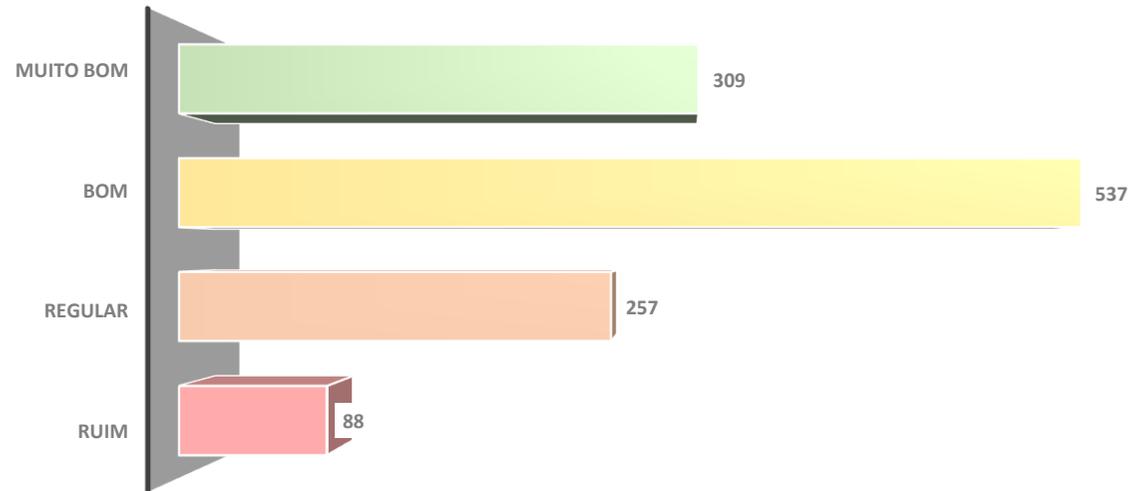
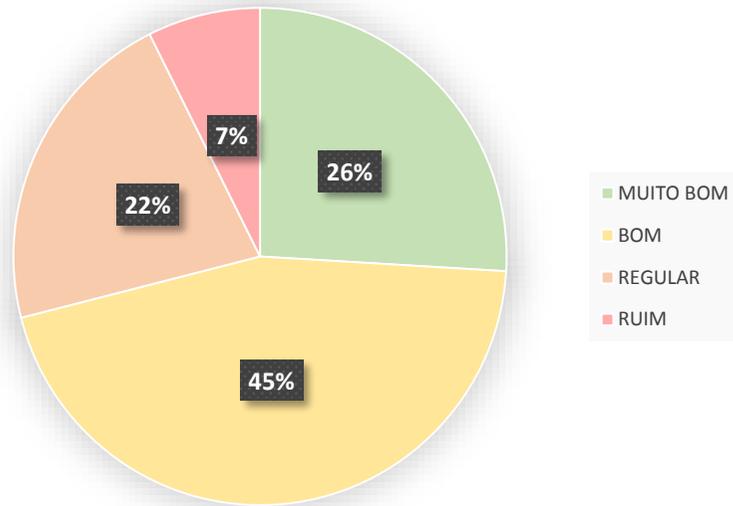


Você utiliza o recurso de WIFI frequentemente?



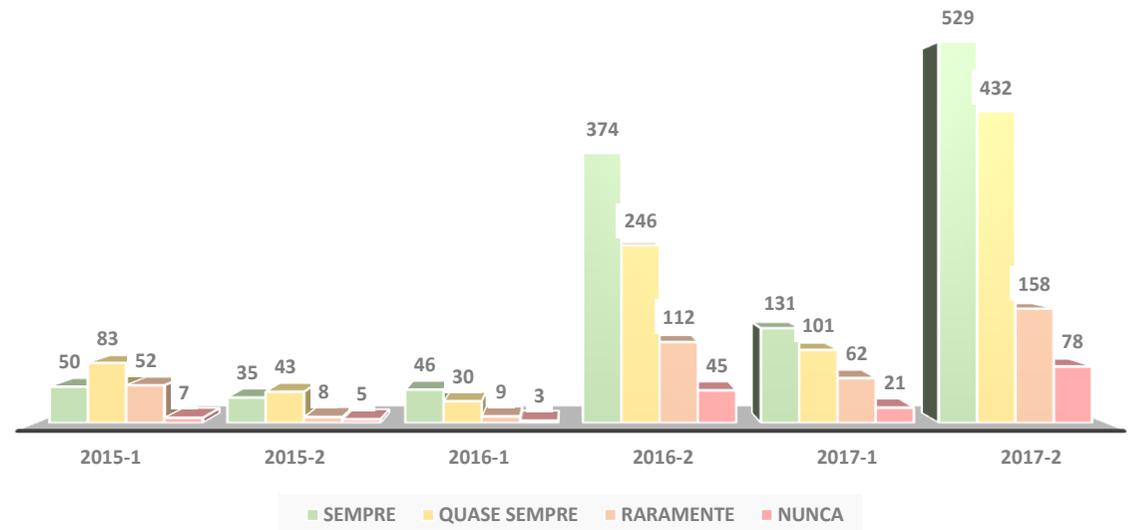
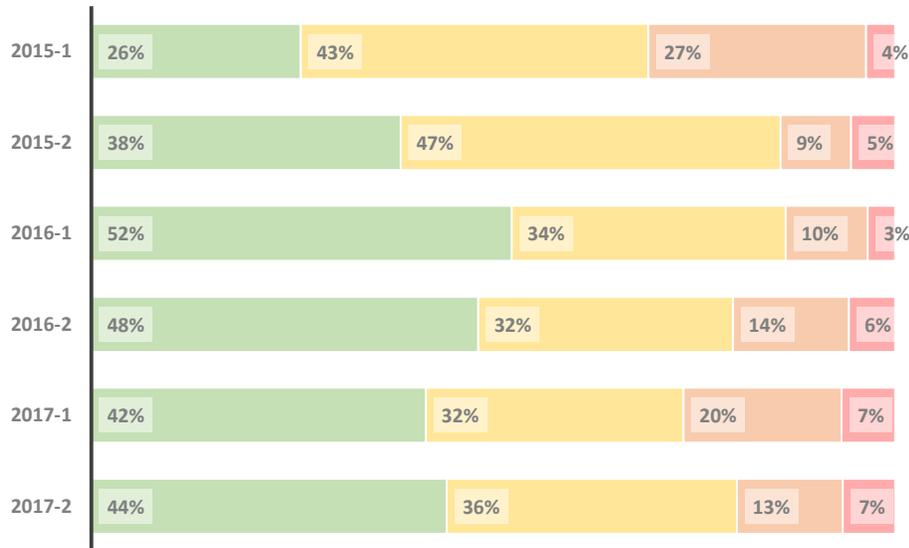
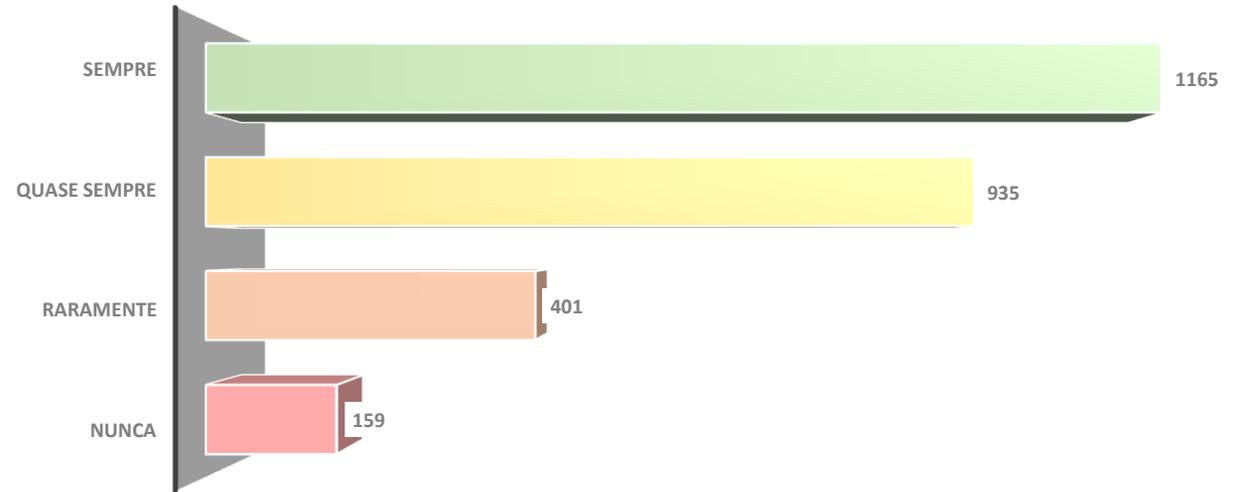
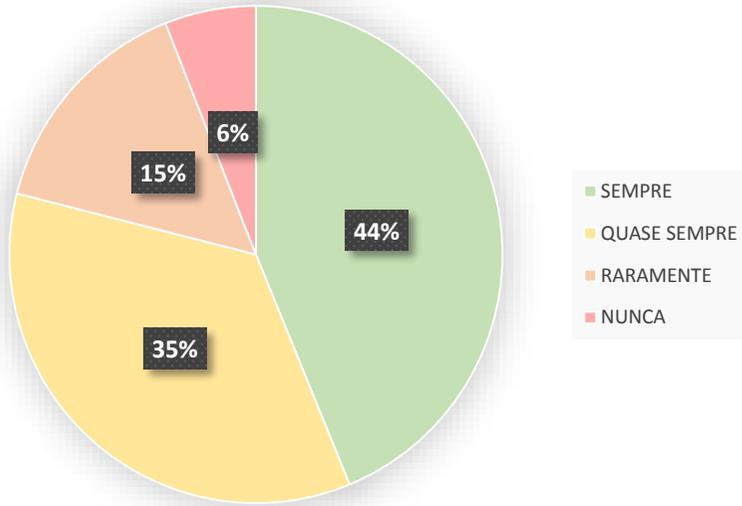


QUESTÕES OBJETIVAS - Qualitativas



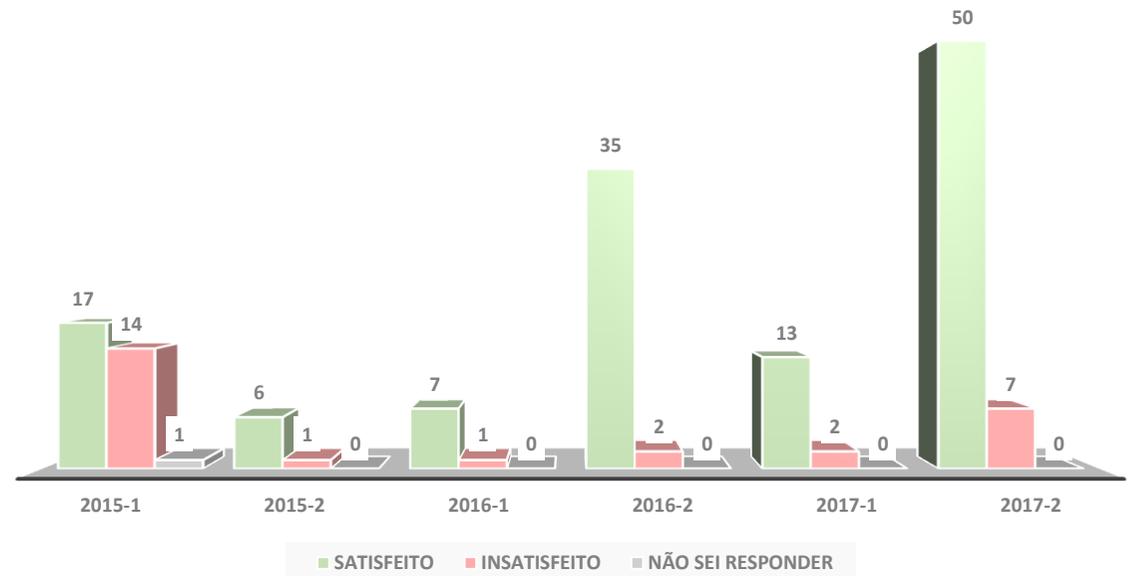
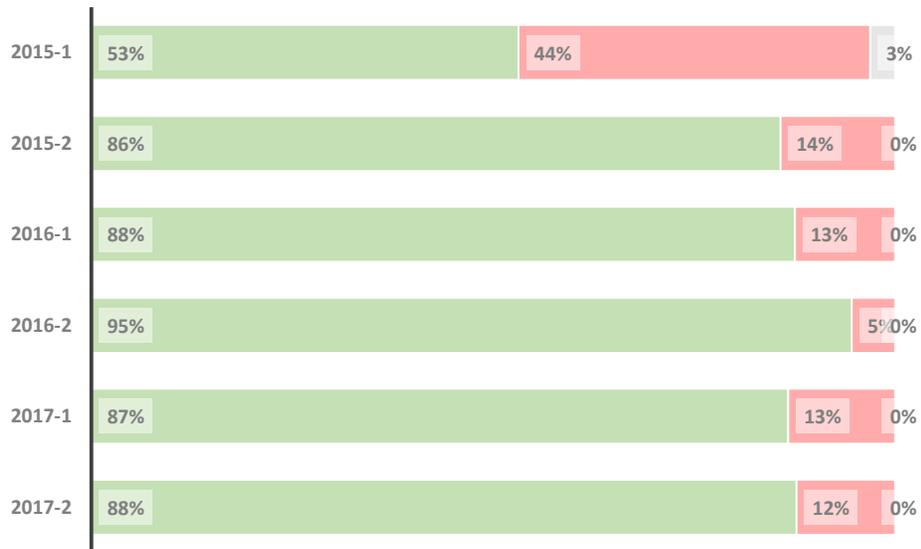
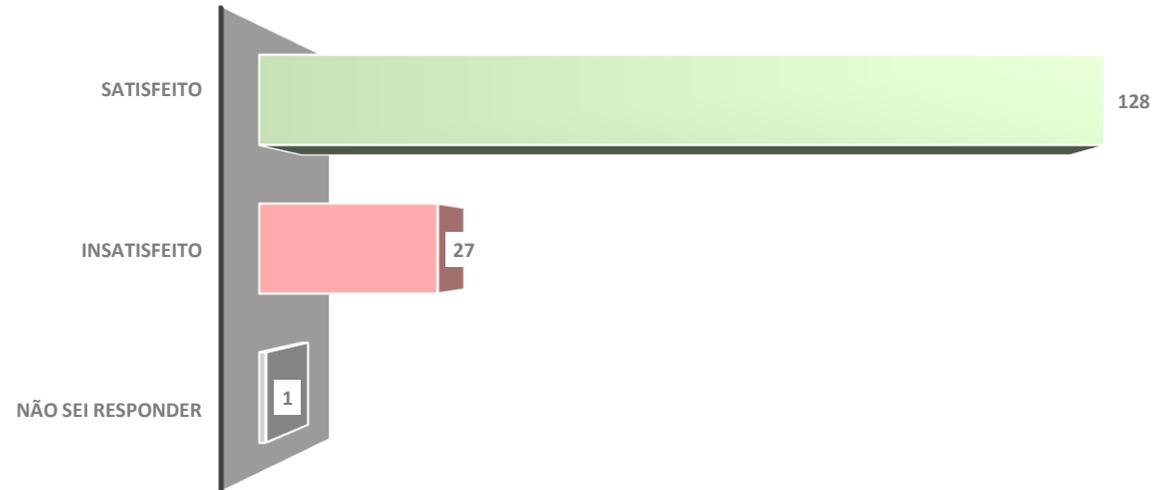
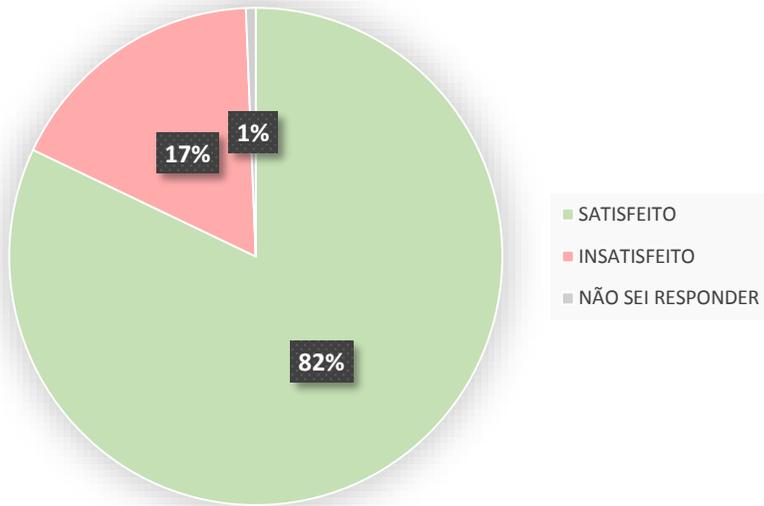


QUESTÕES OBJETIVAS - Periodicidade



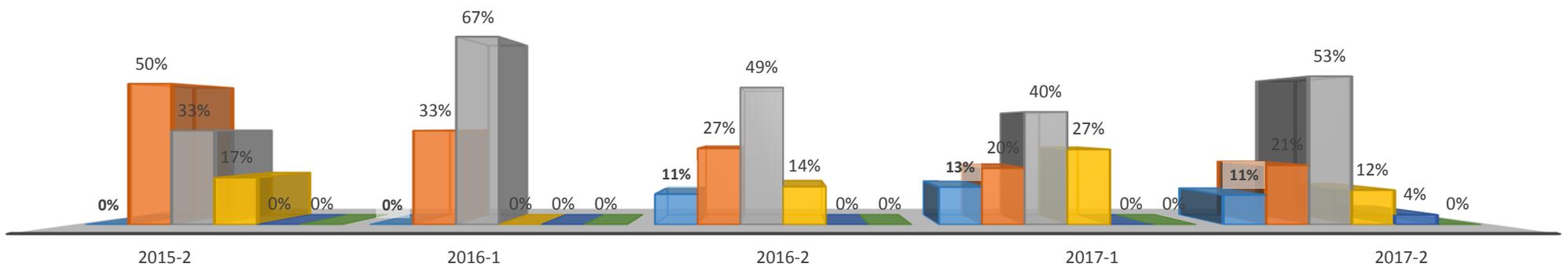
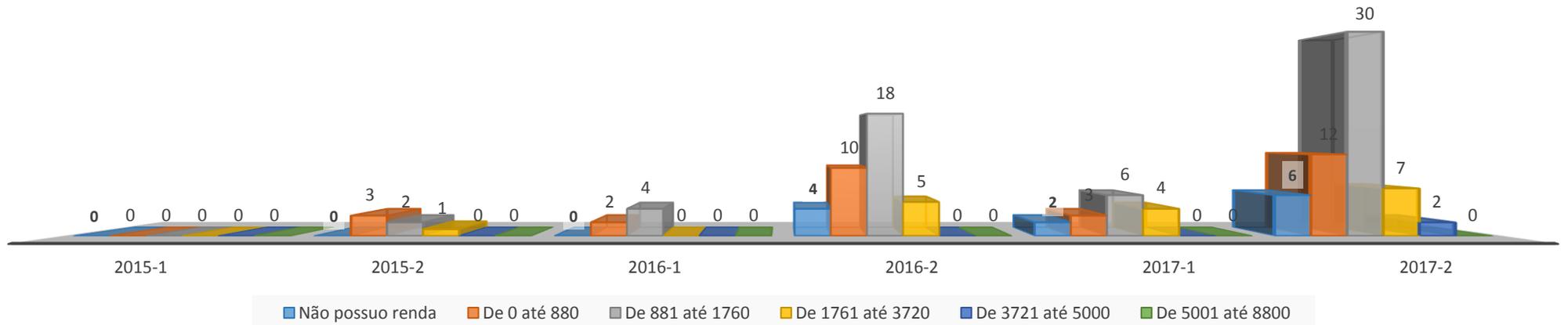
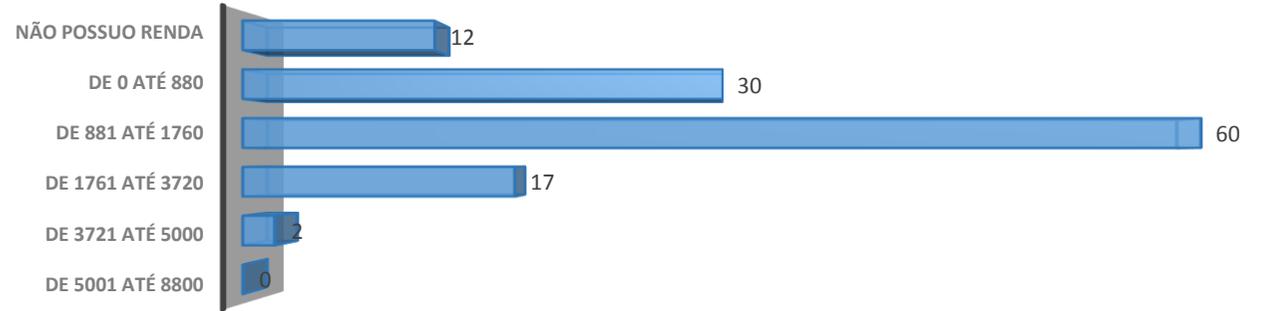
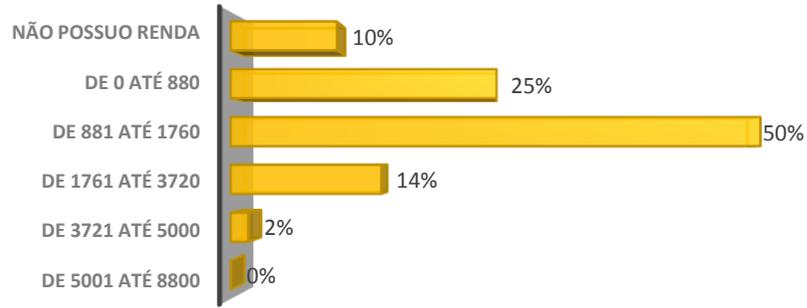


O CURSO - Em relação ao seu curso, você se considera:



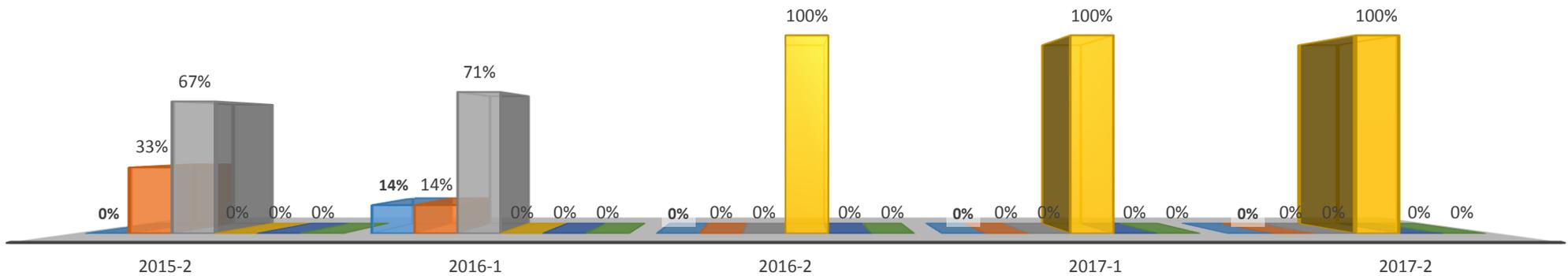
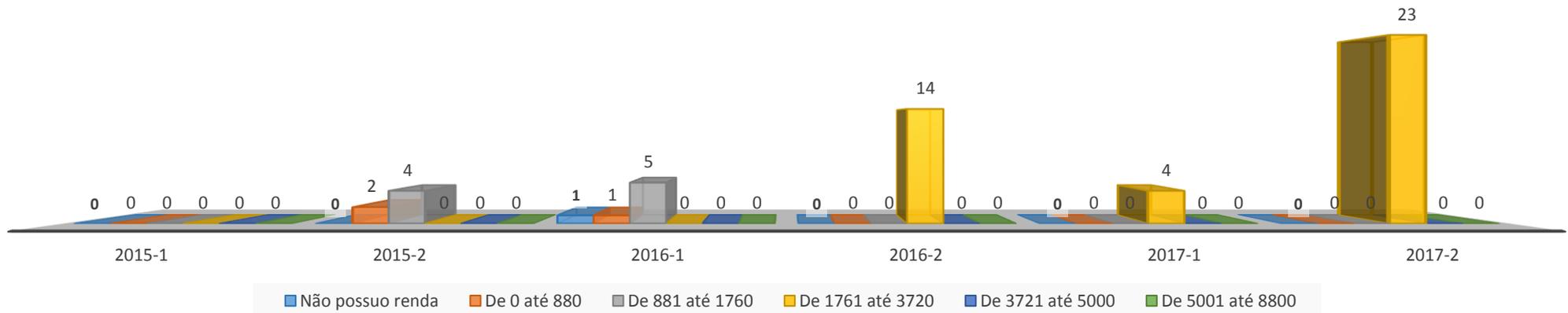
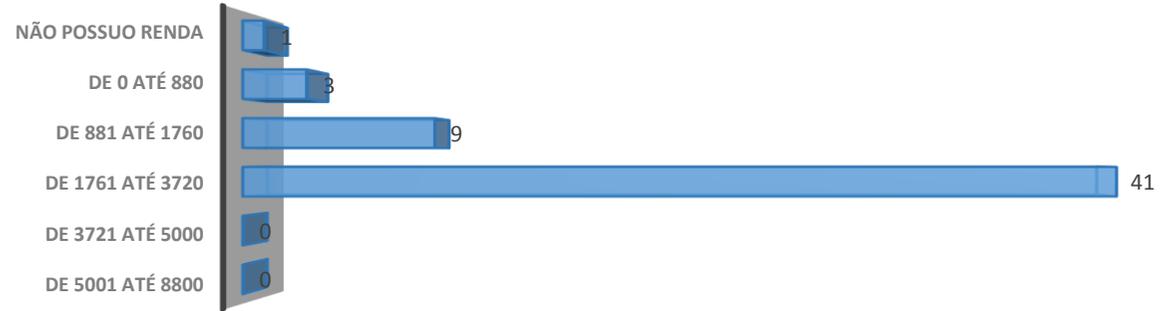
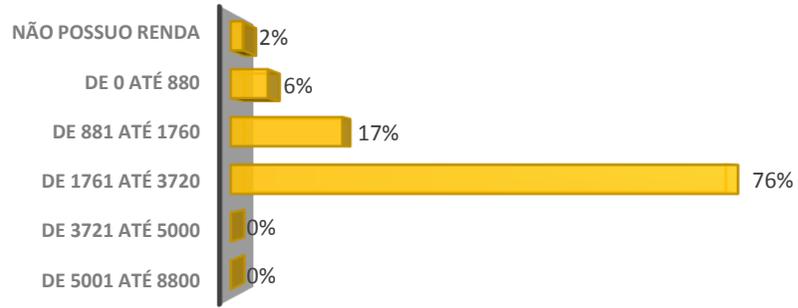


Qual a sua renda mensal atual?



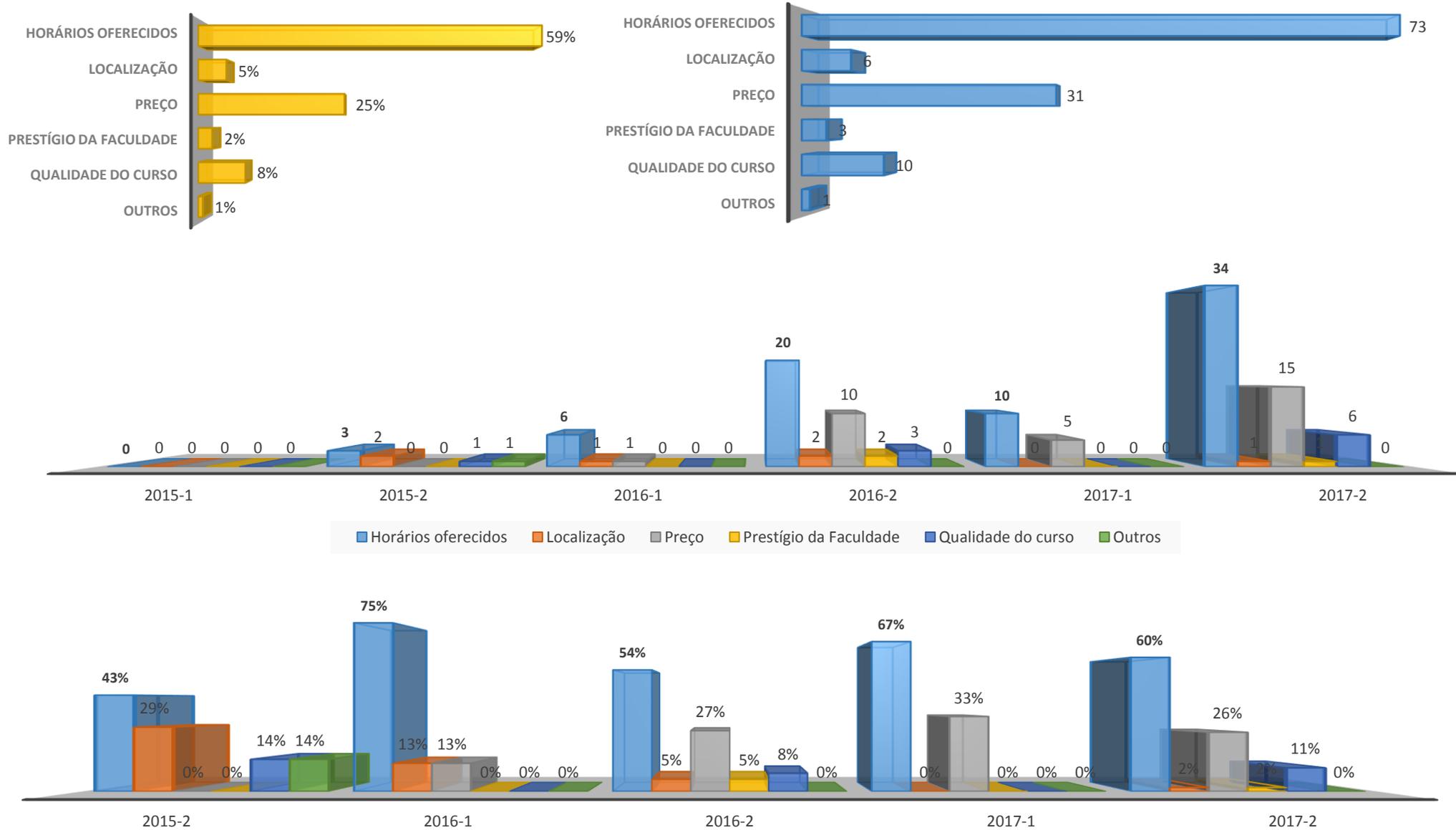


Qual a renda mensal da sua família?



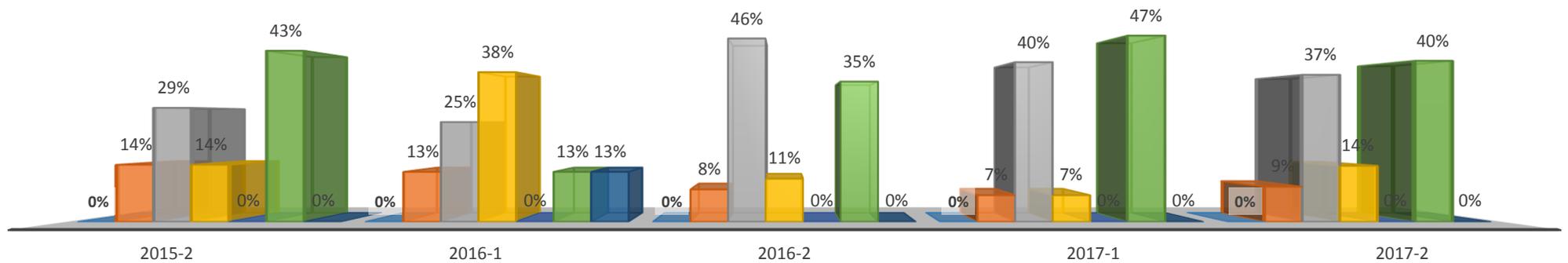
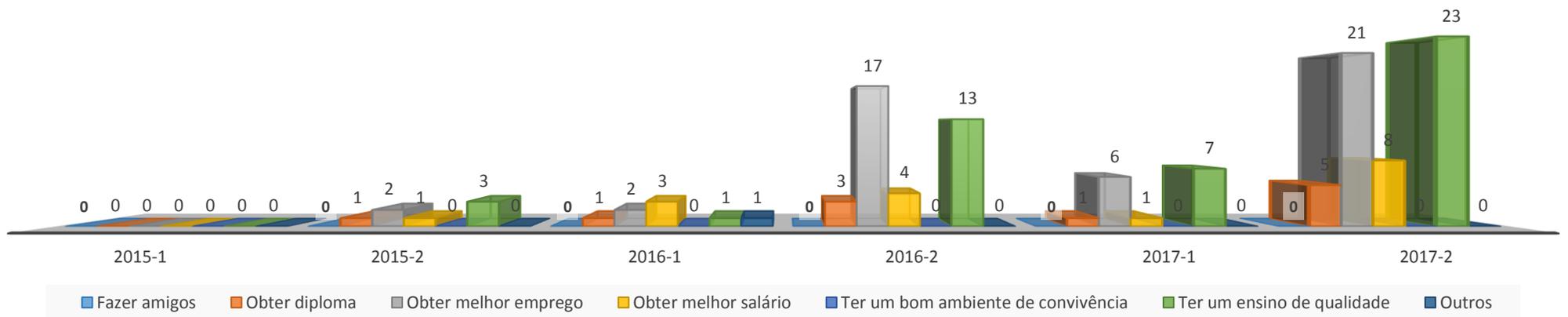
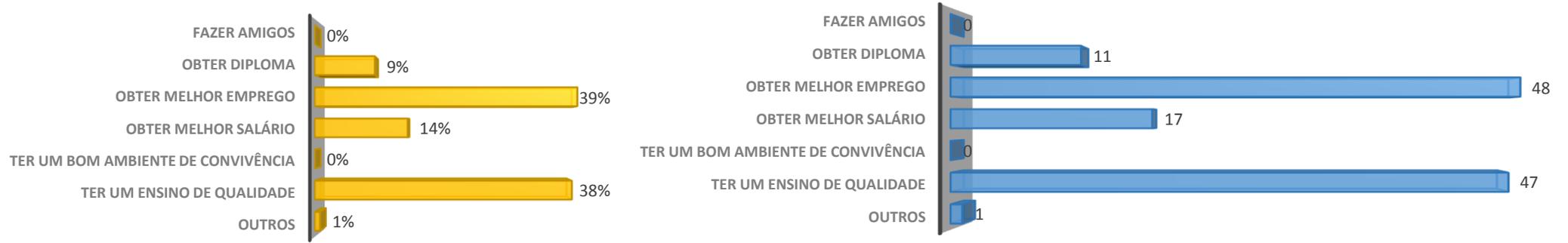


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



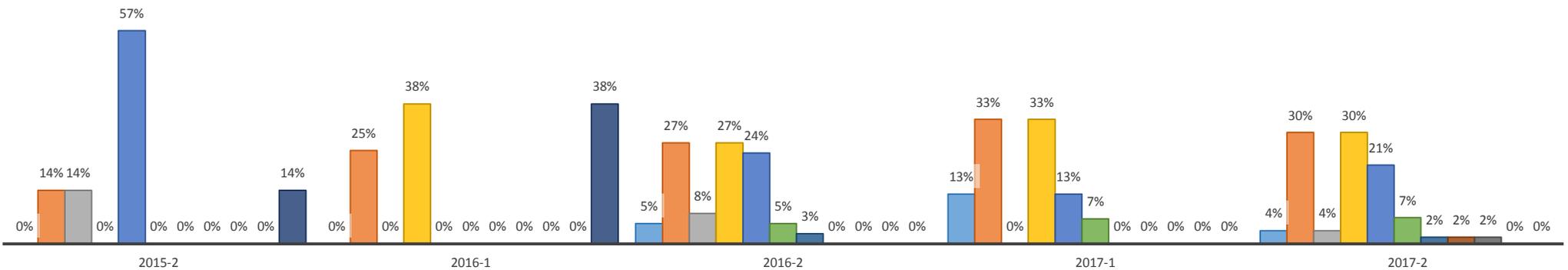
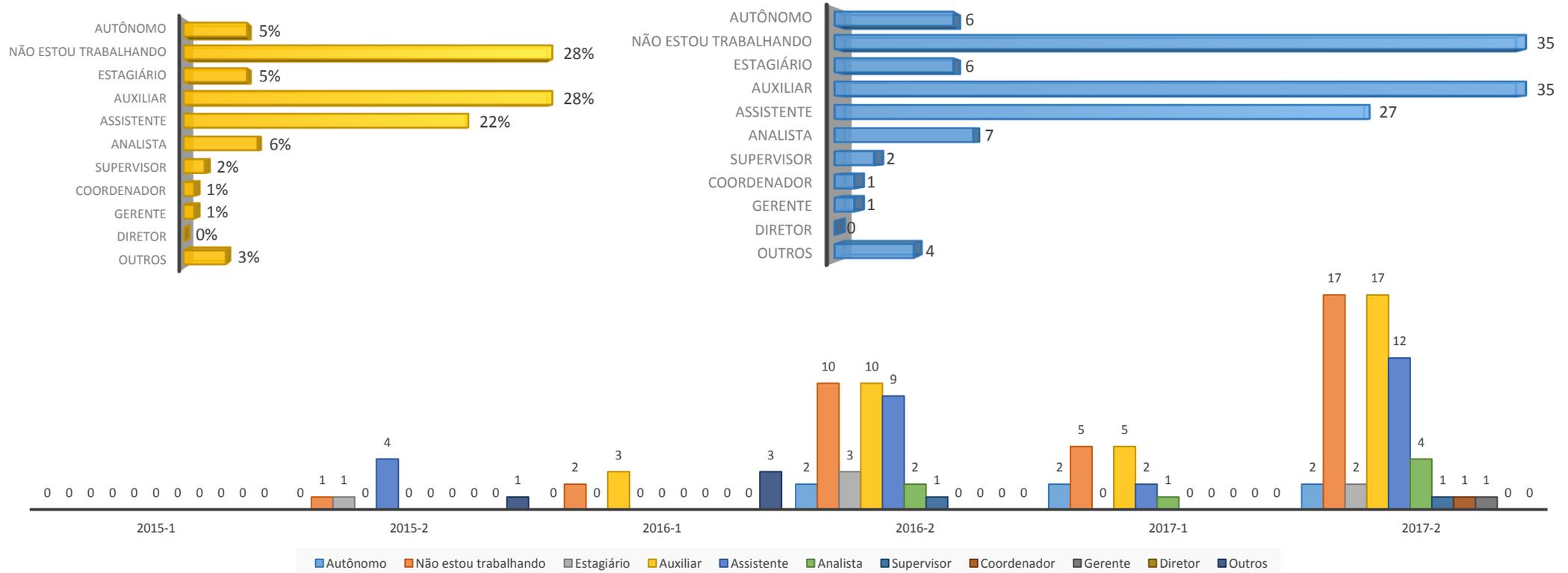


O que é mais importante para você ao cursar uma faculdade?



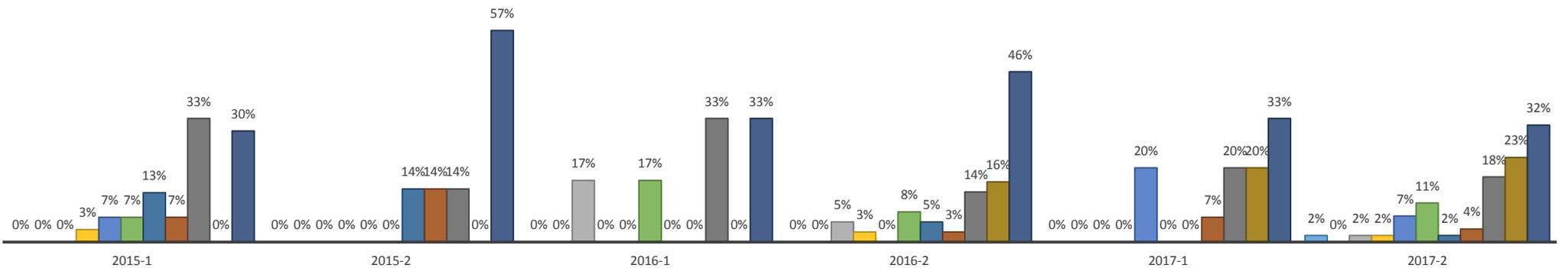
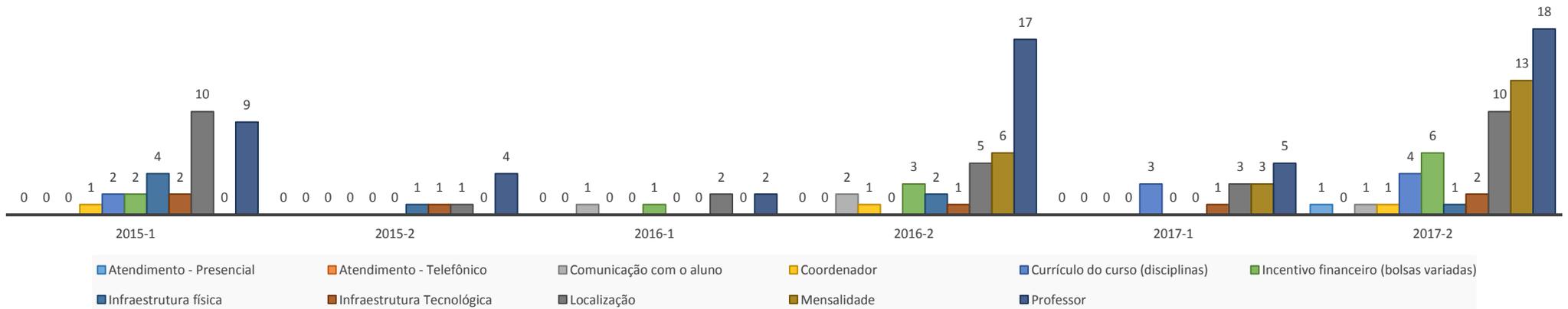
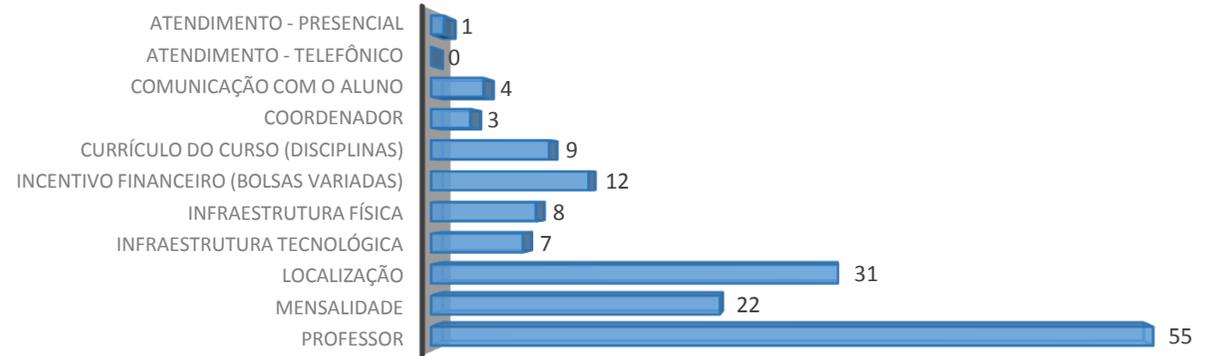
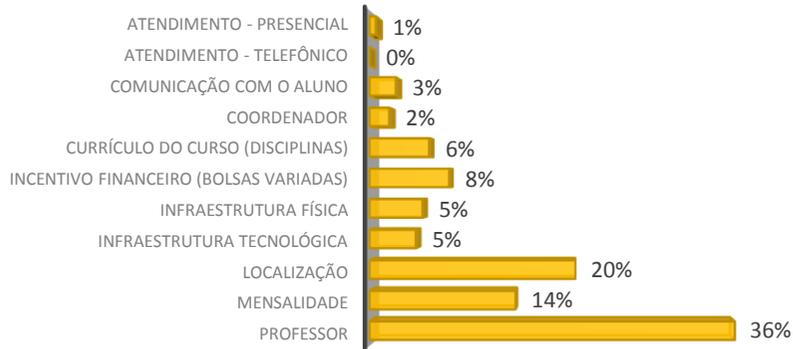


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

