



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	112 27%	239 57%	57 14%	9 2%	417
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	108 26%	219 53%	75 18%	15 4%	417
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	69 17%	234 56%	85 20%	29 7%	417
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	95 23%	202 48%	91 22%	29 7%	417
SALAS DE AULA : limpeza e ventilação.	62 17%	152 41%	105 28%	50 14%	369
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	59 16%	162 44%	120 33%	28 8%	369
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	85 20%	184 44%	97 23%	51 12%	417
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	42 10%	170 41%	143 34%	62 15%	417

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	65 18%	170 46%	108 29%	26 7%	369
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	81 32%	136 54%	31 12%	4 2%	252
O COORDENADOR: é acessível ao aluno?	116 31%	172 47%	61 17%	20 5%	369
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	107 26%	193 46%	91 22%	26 6%	417
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	40 16%	148 59%	50 20%	14 6%	252
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	249 60%	130 31%	32 8%	6 1%	417
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	219 59%	134 36%	15 4%	1 0%	369
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	201 48%	185 44%	27 6%	4 1%	417
OS PROFESSORES: fazem chamada?	324 88%	40 11%	3 1%	2 1%	369
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	160 43%	185 50%	19 5%	5 1%	369
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	179 49%	168 46%	20 5%	2 1%	369
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	117 36%	150 46%	44 14%	14 4%	325
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	121 33%	172 47%	61 17%	15 4%	369
Você acessa o aluno online frequentemente?	152 60%	87 35%	11 4%	2 1%	252
Você acessa o Office365 (email) frequentemente?	51 20%	57 23%	58 23%	86 34%	252
Você acessa o portal frequentemente?	137 54%	92 37%	18 7%	5 2%	252
Você se sente apto para utilizar os recursos de TI?	90 36%	113 45%	36 14%	13 5%	252
Você utiliza o Moodlerooms (AVA) frequentemente?	127 50%	94 37%	21 8%	10 4%	252
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	21 8%	58 23%	101 40%	72 29%	252
Você utiliza o recurso de internet frequente?	106 42%	66 26%	54 21%	26 10%	252
Você utiliza o recurso de WIFI frequentemente?	32 13%	36 14%	39 15%	145 58%	252

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	632 20%	1.562 48%	773 24%	273 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	2.695 40%	2.586 39%	900 13%	498 7%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	211	57%
Localização	37	10%
Preço	64	17%
Prestígio da Faculdade	7	2%
Qualidade do curso	35	9%
Outros	15	4%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	32	9%
Obter melhor emprego	113	31%
Obter melhor salário	63	17%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	156	42%
Outros	5	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	6	2%
Não estou trabalhando	55	15%
Estagiário	57	15%
Auxiliar	51	14%
Assistente	150	41%
Analista	15	4%
Supervisor	3	1%
Coordenador	7	2%
Gerente	4	1%
Diretor	-	0%
Outros	21	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	307	73%
INSATISFEITO	93	22%
NÃO SEI RESPONDER	18	4%

Qual a sua renda mensal atual?

Não possuo renda	13	4%
De 0 até 880	95	26%
De 881 até 1760	149	40%
De 1761 até 3720	63	17%
De 3721 até 5000	14	4%
De 5001 até 8800	10	3%

Qual a renda mensal da sua família?

Não possuo renda	7	4%
De 0 até 880	15	9%
De 881 até 1760	46	26%
De 1761 até 3720	106	61%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	3	1%
Atendimento - Telefônico	1	0%
Comunicação com o aluno	5	1%
Coordenador	13	3%
Currículo do curso (disciplinas)	33	8%
Incentivo financeiro (bolsas variadas)	35	9%
Infraestrutura física	27	7%
Infraestrutura Tecnológica	5	1%
Localização	93	23%
Mensalidade	53	13%
Professor	133	33%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	44	11%
Atendimento - Telefônico	18	4%
Comunicação com o aluno	103	26%
Coordenador	55	14%
Currículo do curso (disciplinas)	42	10%
Incentivo financeiro (bolsas variadas)	16	4%
Infraestrutura física	40	10%
Infraestrutura Tecnológica	27	7%
Localização	9	2%
Mensalidade	19	5%
Professor	29	7%

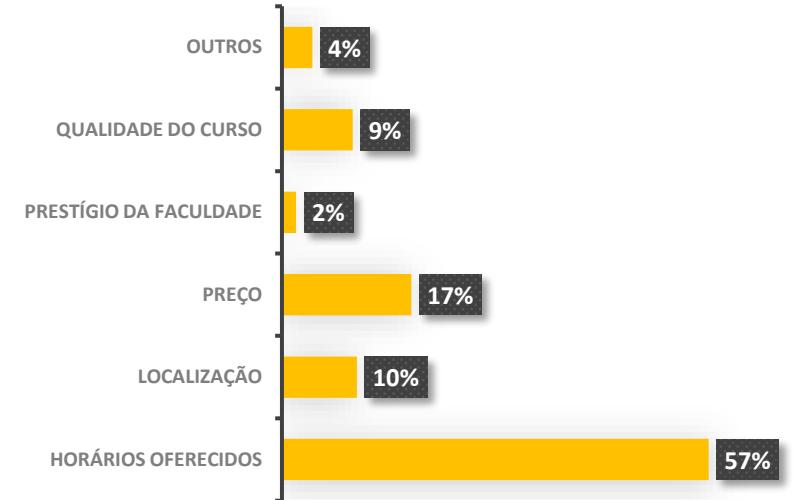
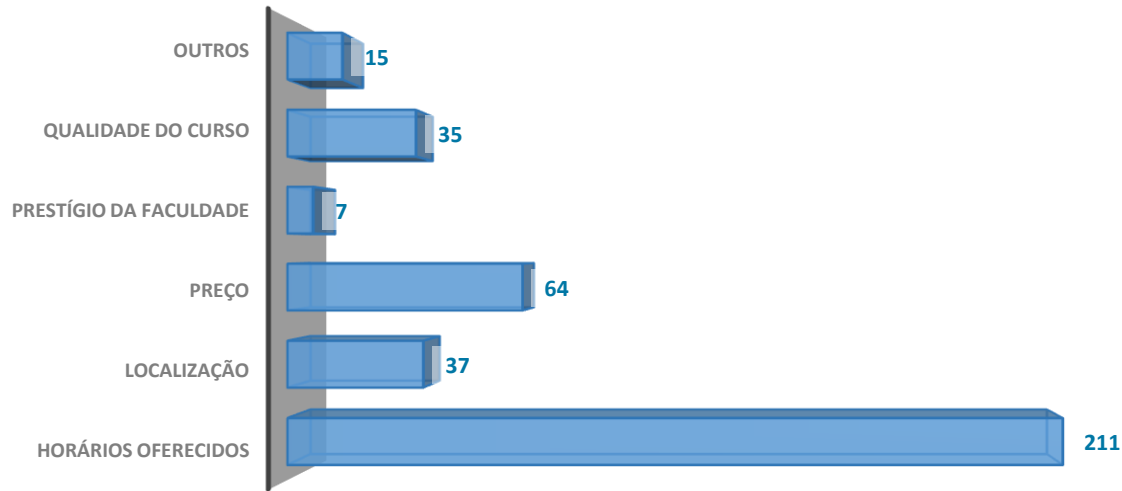
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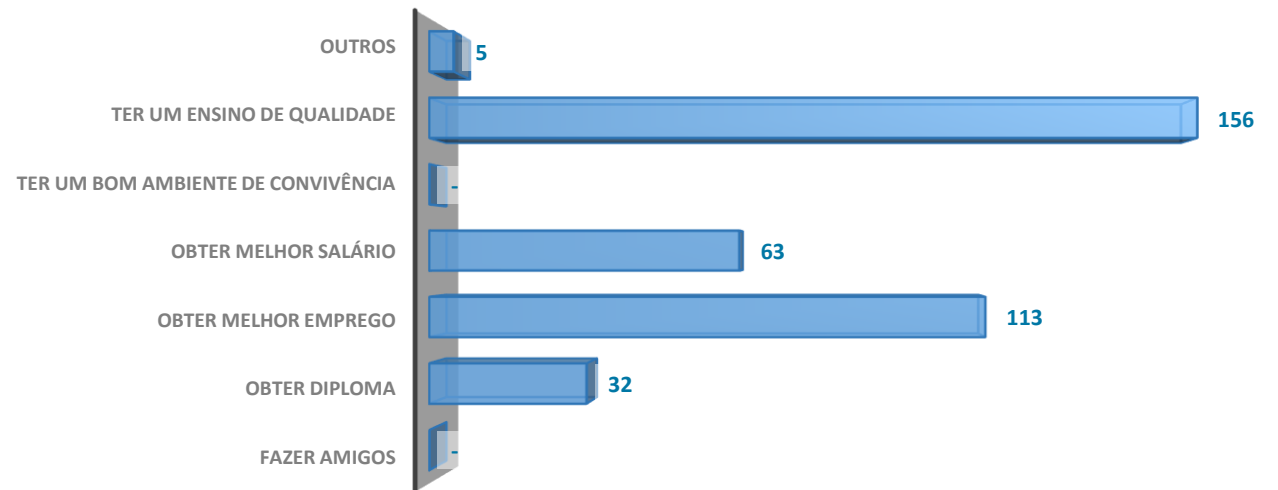
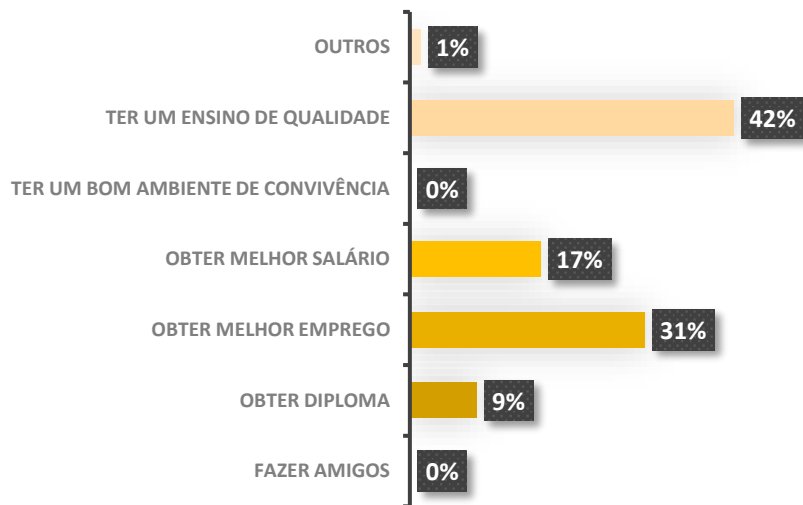
43,51%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

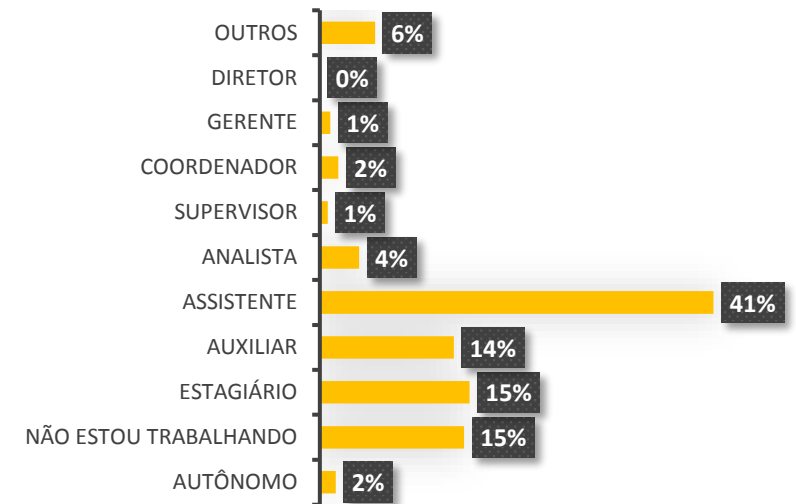
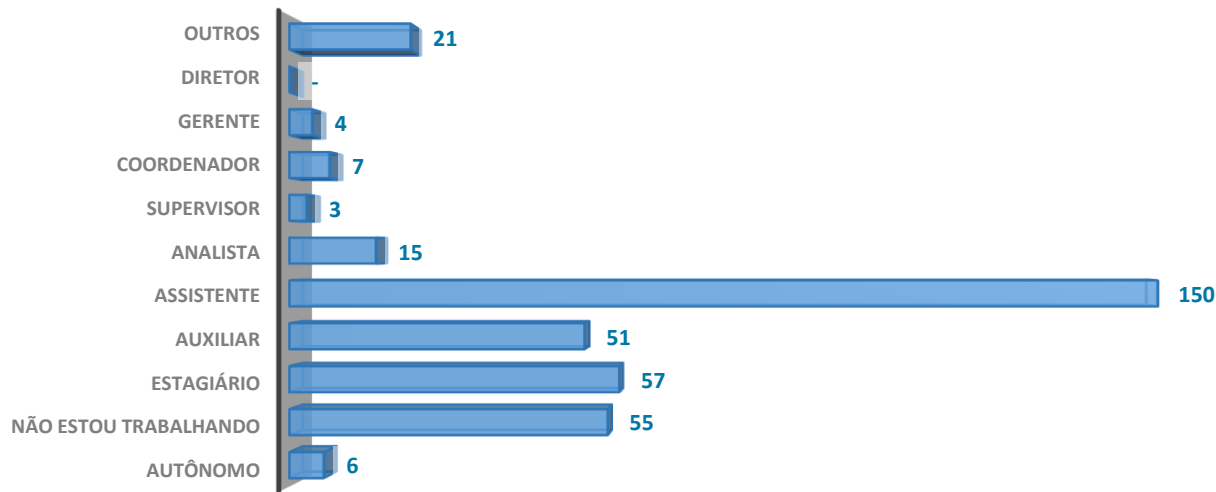


O que é mais importante para você ao cursar uma faculdade?

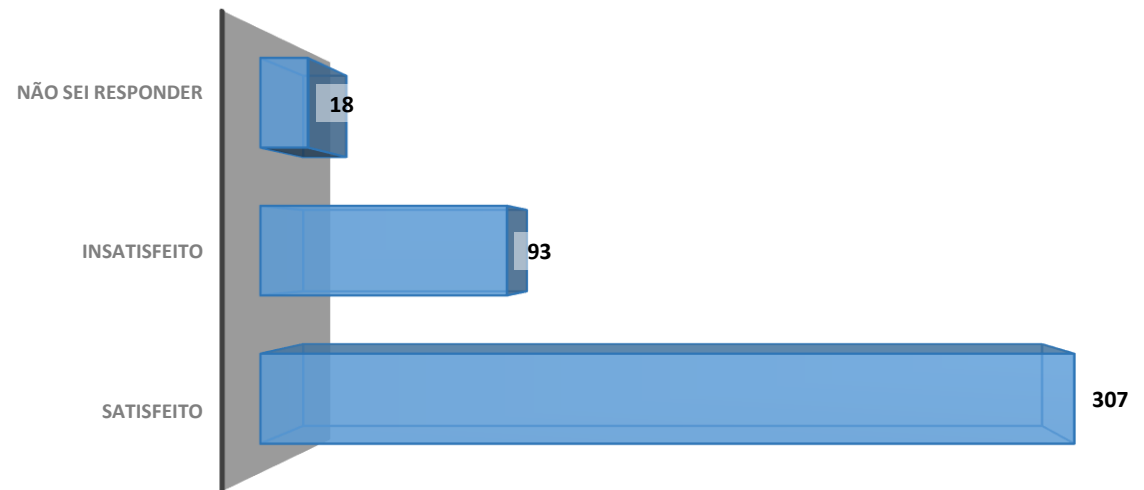
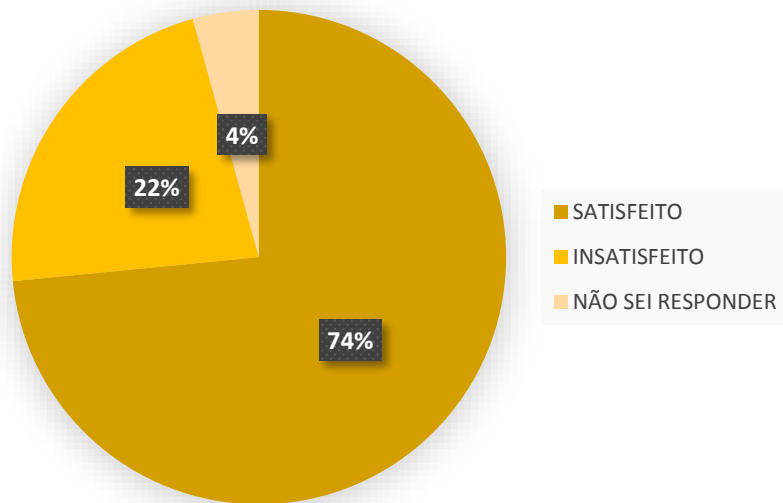




Qual o cargo que você ocupa na empresa em que trabalha?

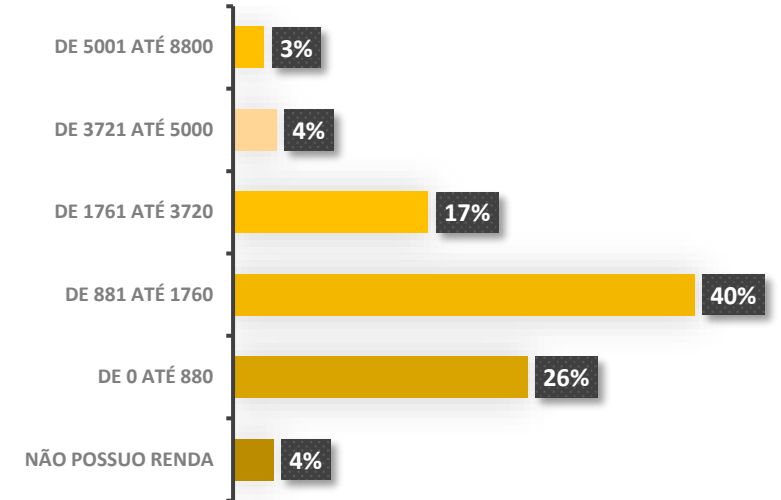
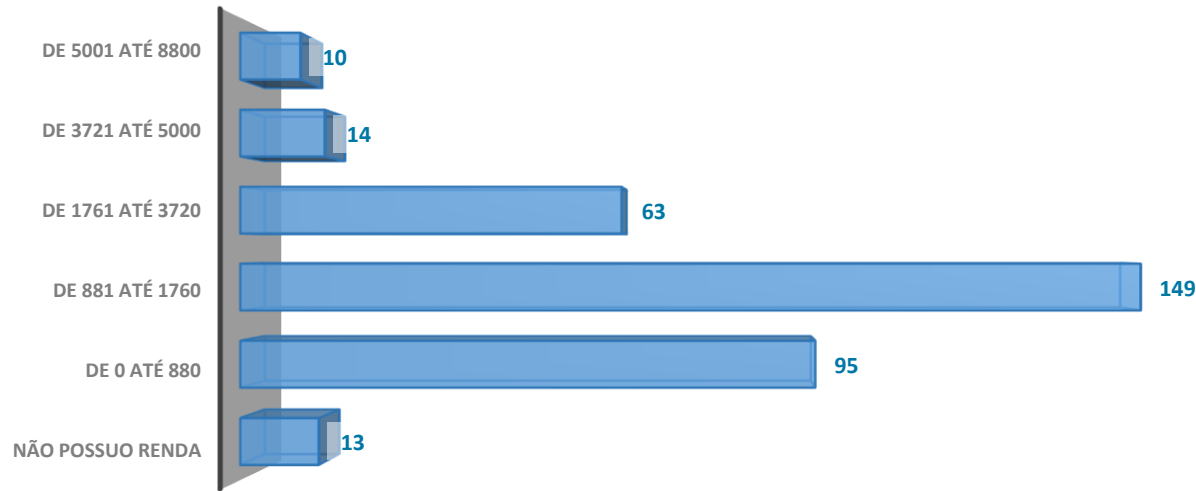


O CURSO - Em relação ao seu curso, você se considera:

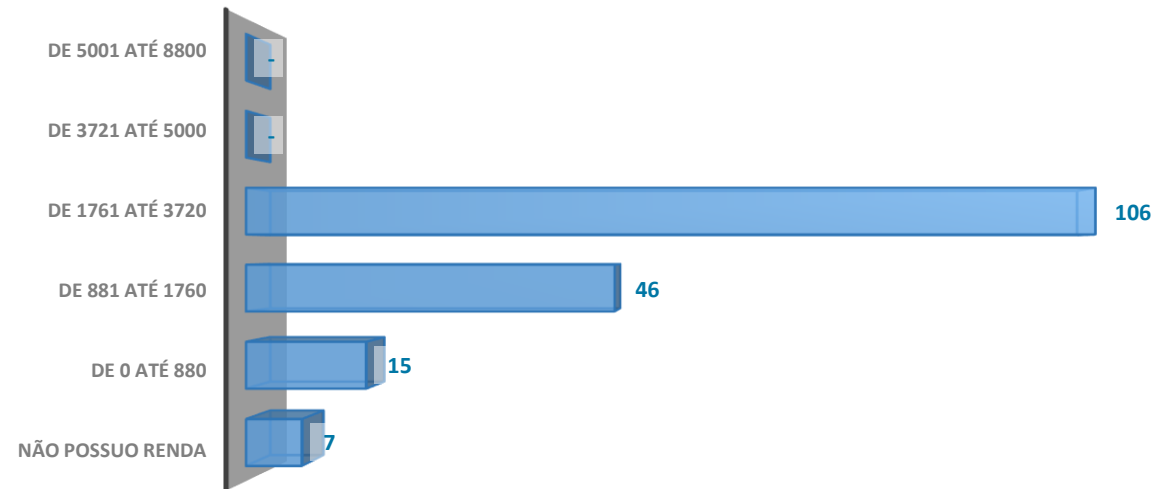
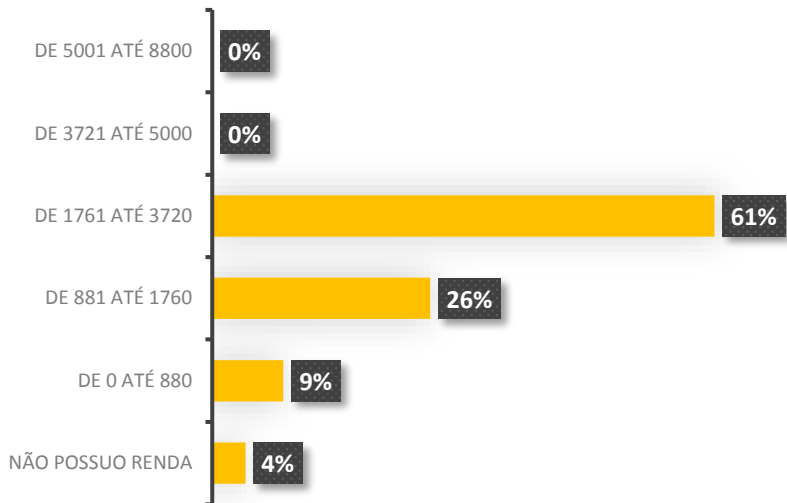




Qual a sua renda mensal atual?

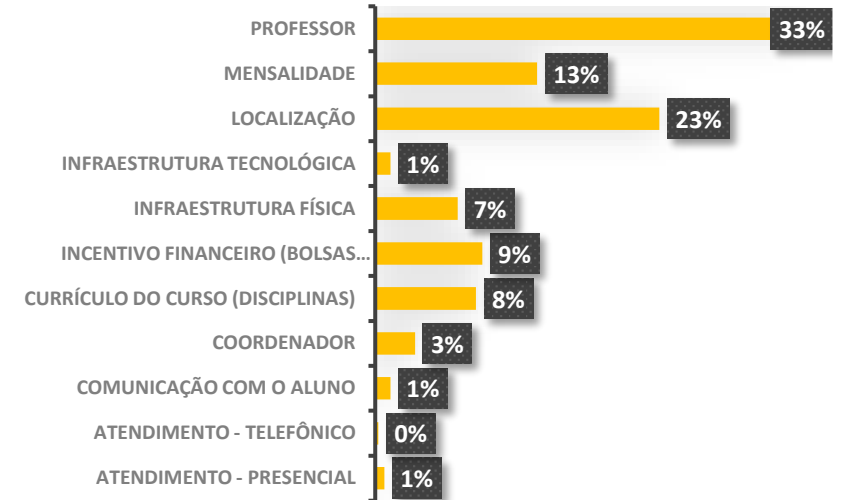
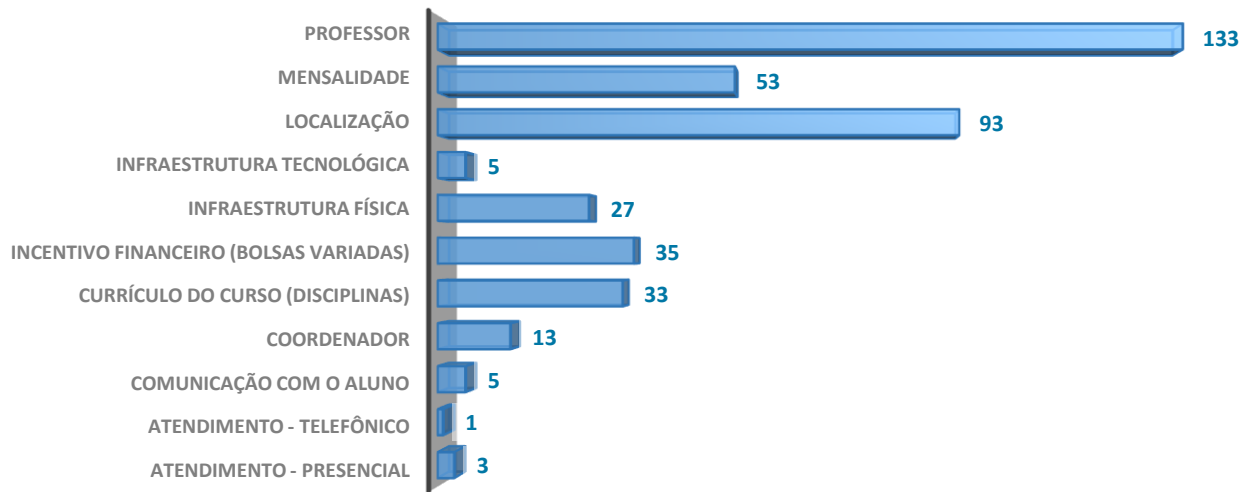


Qual a renda mensal da sua família?

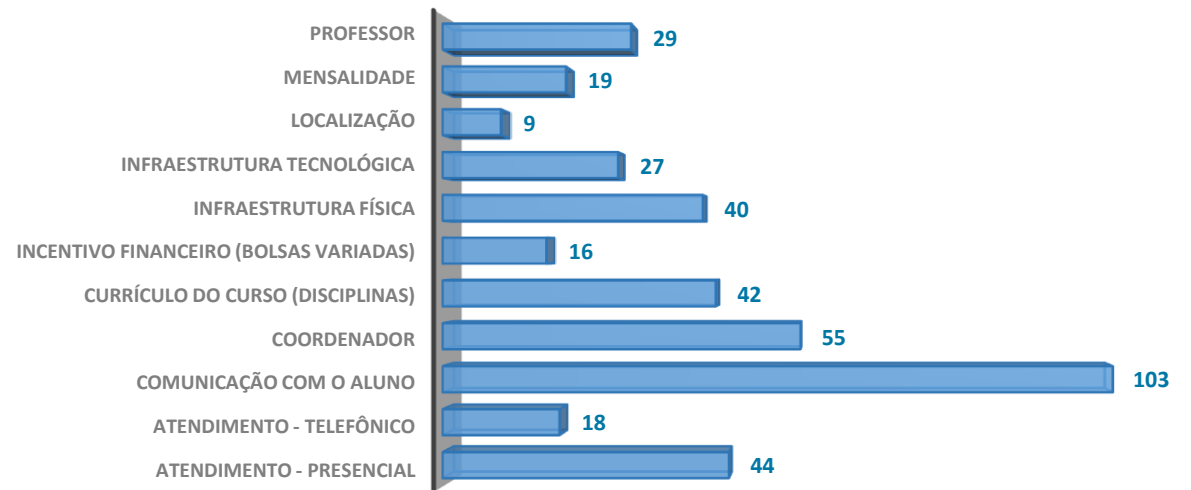
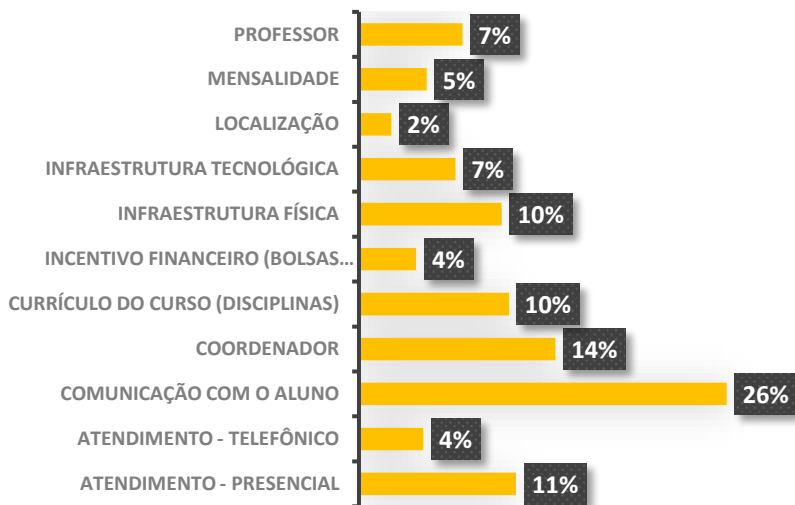




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

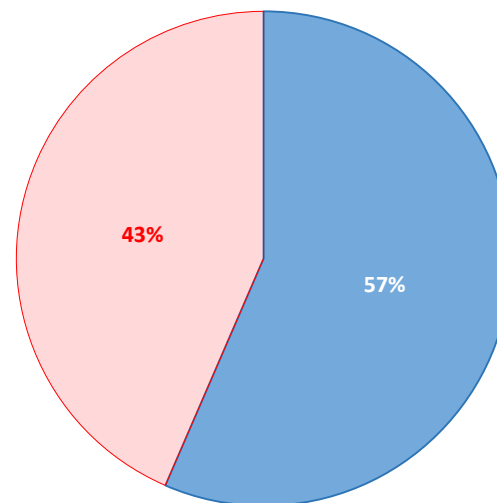
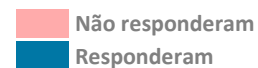
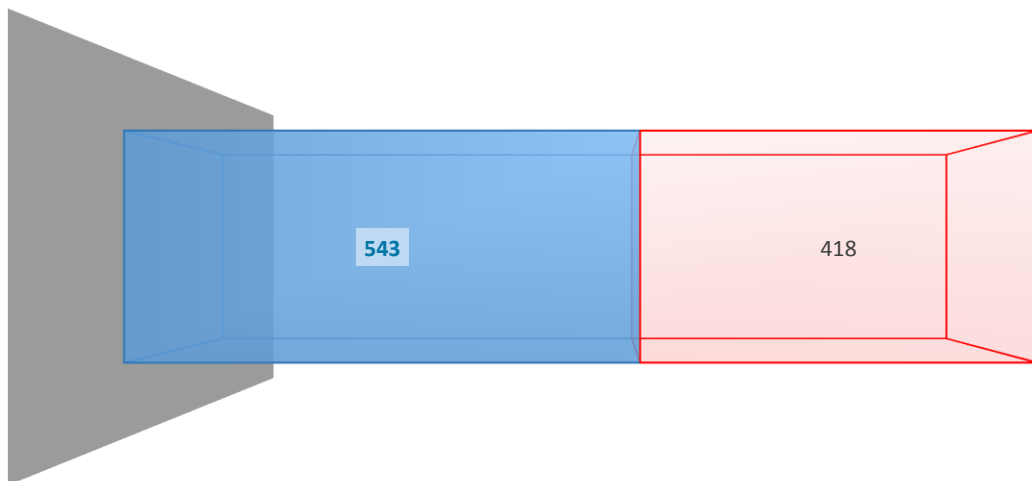


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



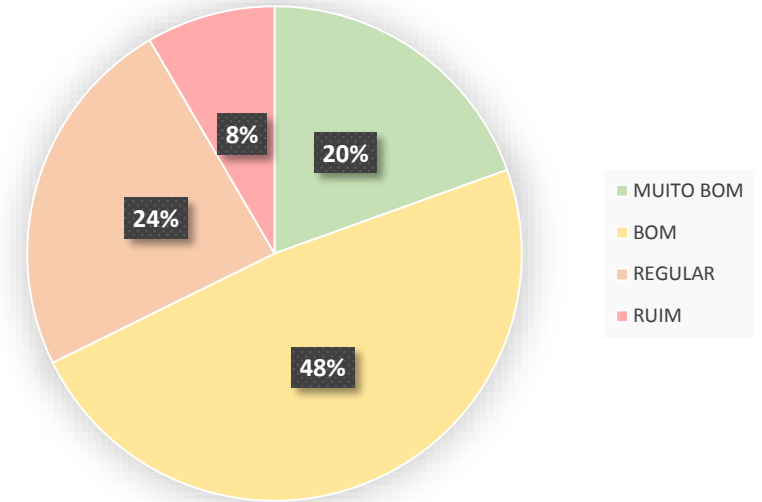
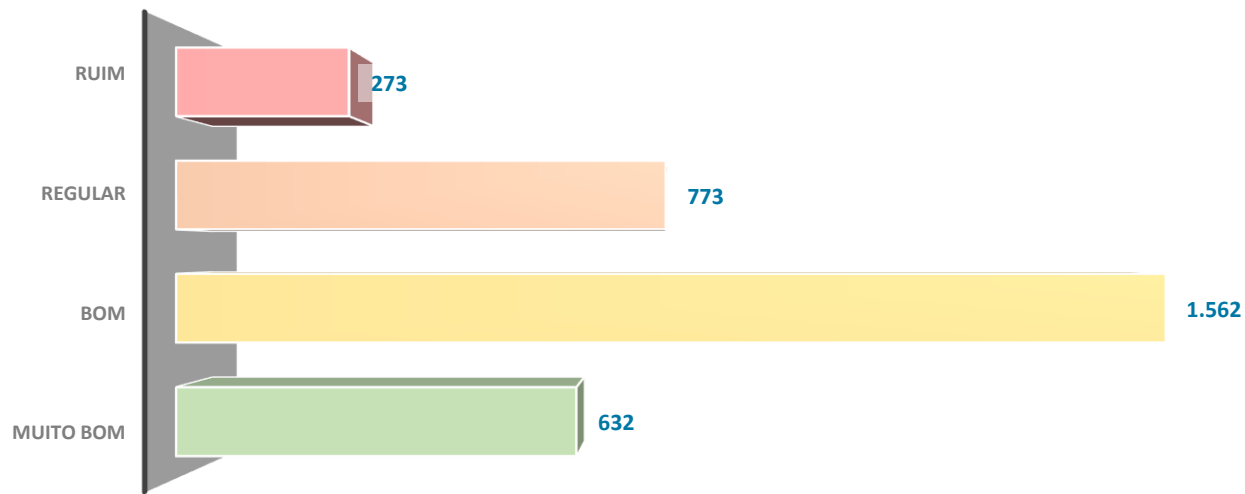


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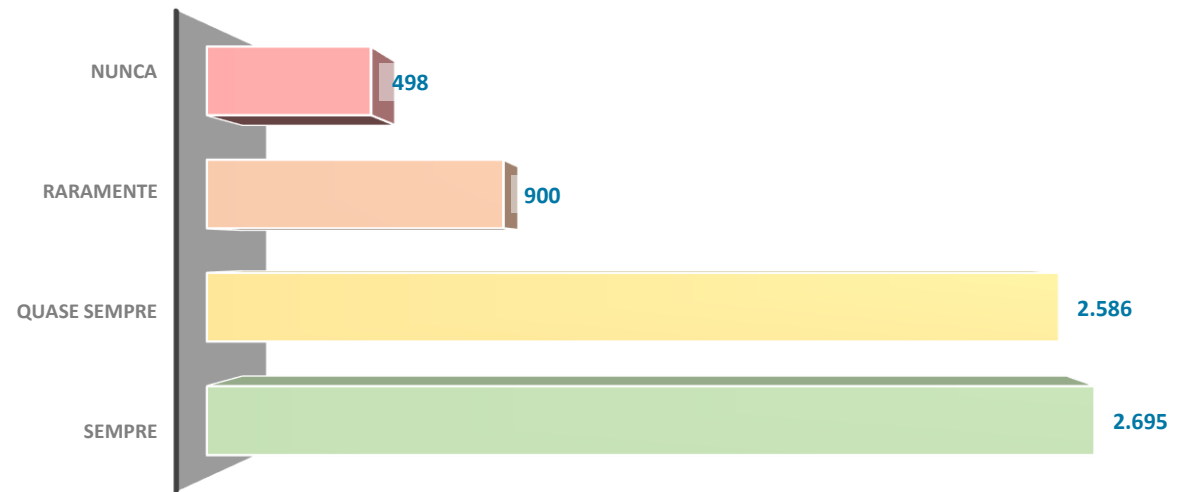
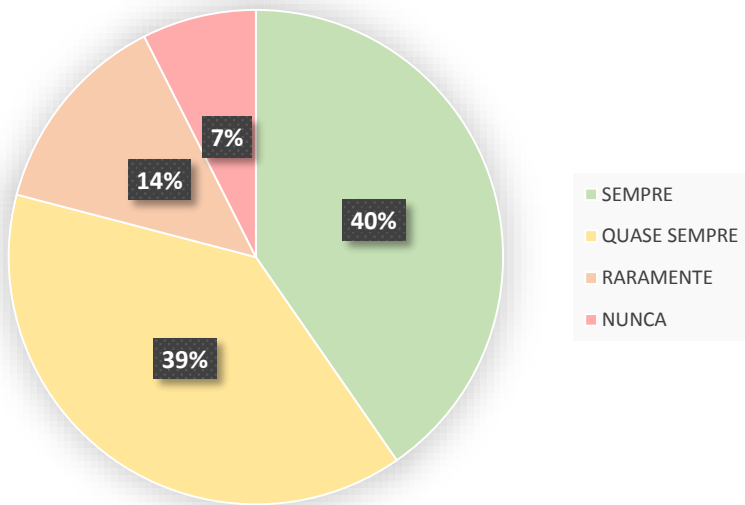




GERAL - Questões Objetivas Qualitativas

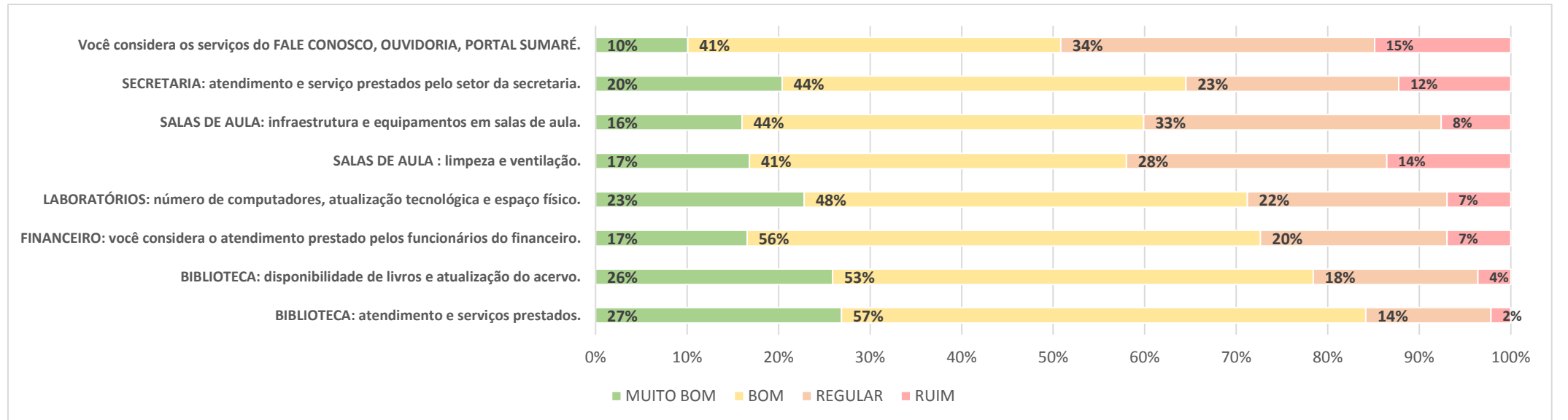
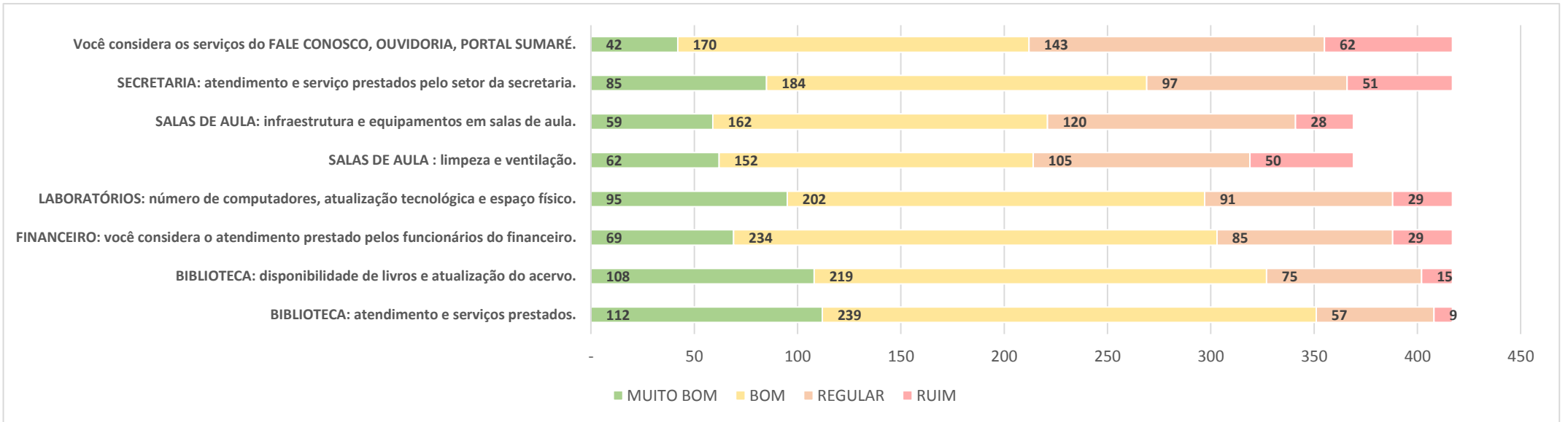


GERAL - Questões Objetivas Periodicidade



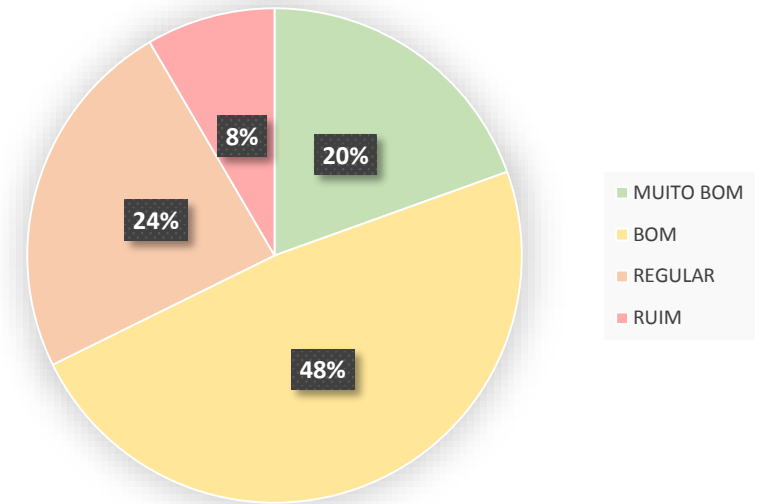
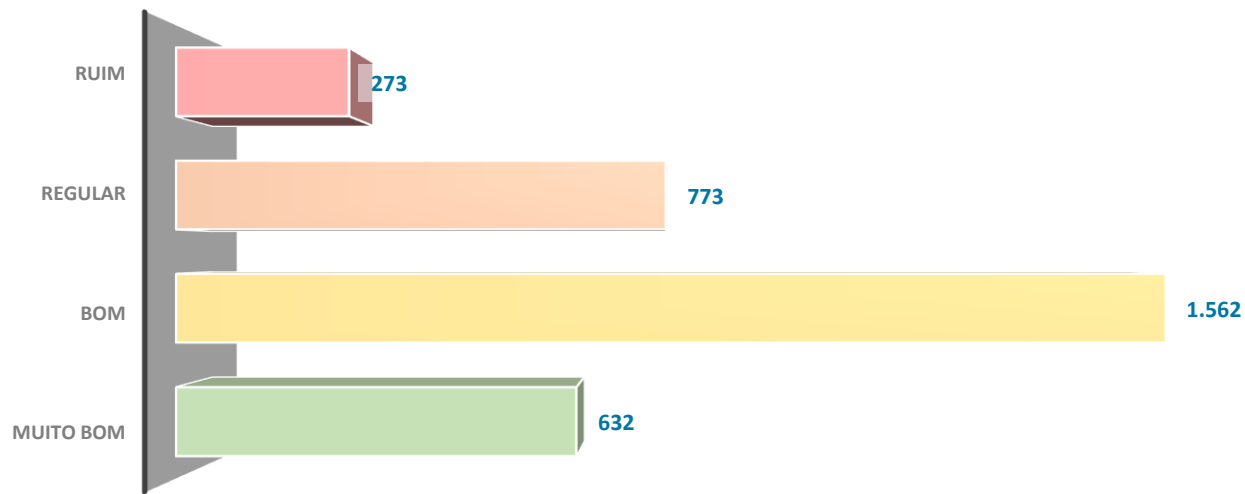


Questões Objetivas

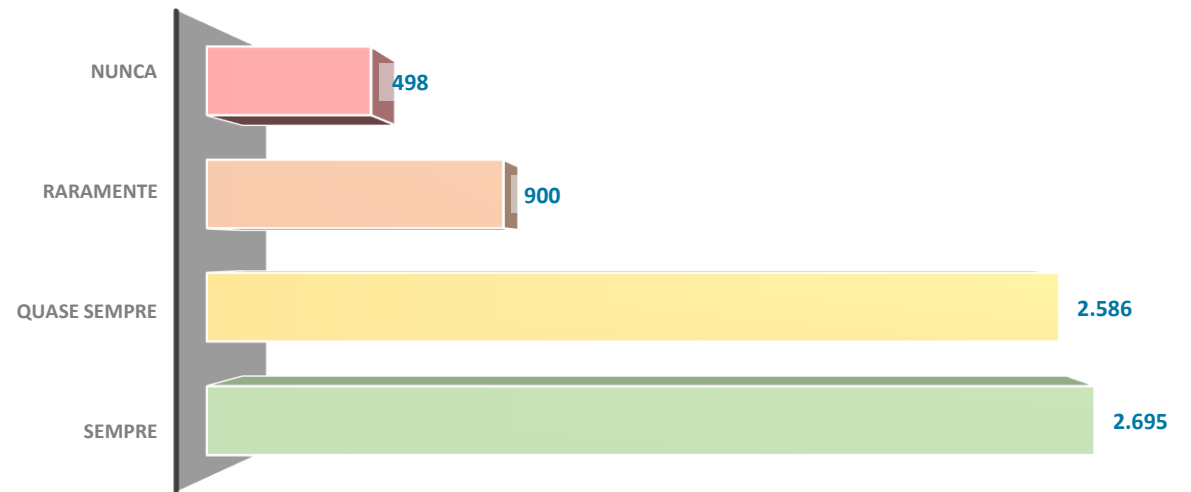
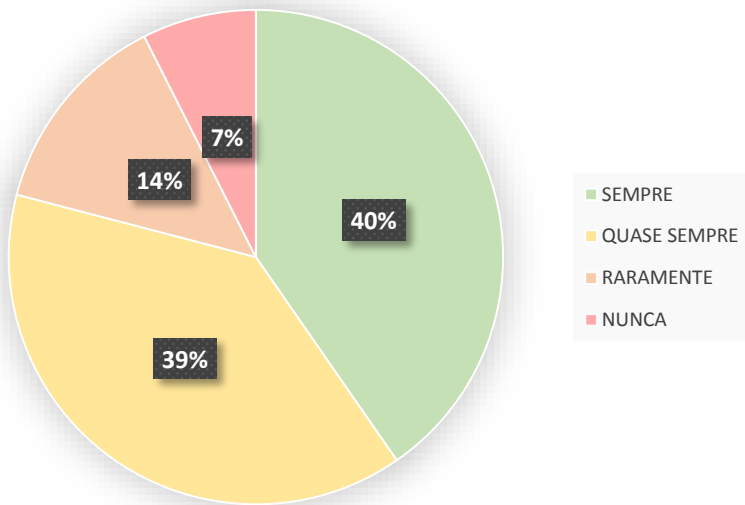




GERAL - Questões Objetivas Qualitativas

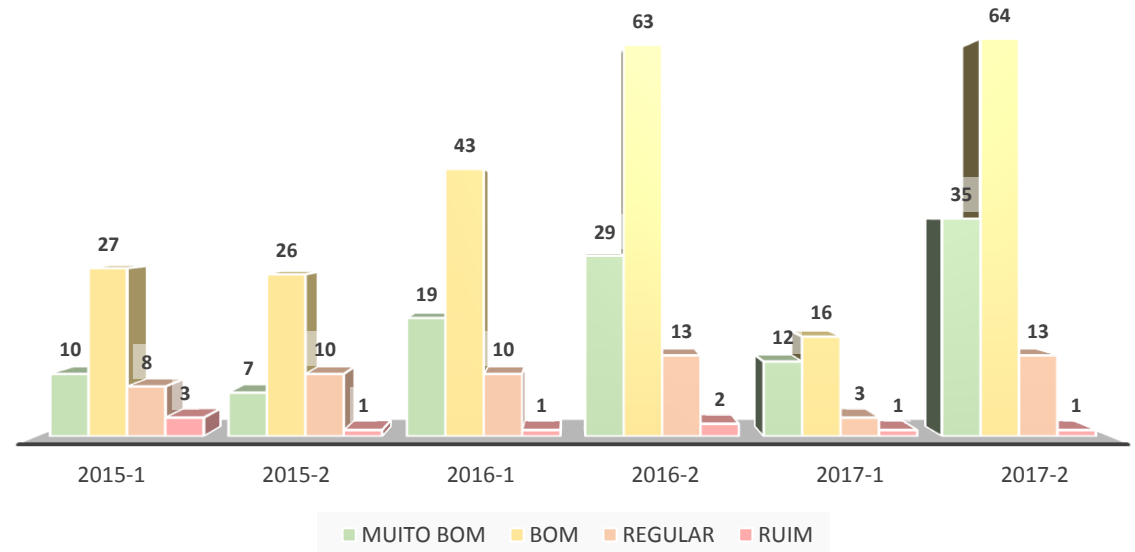
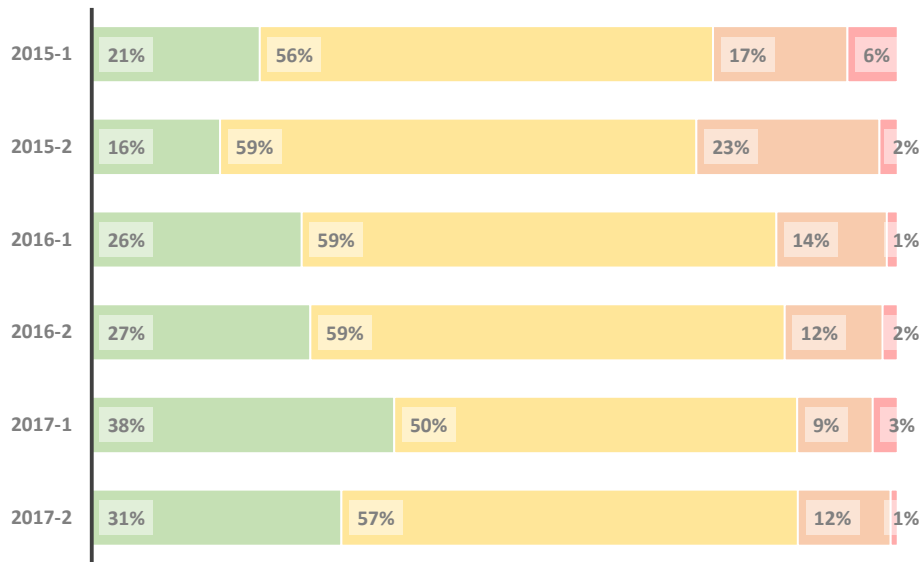
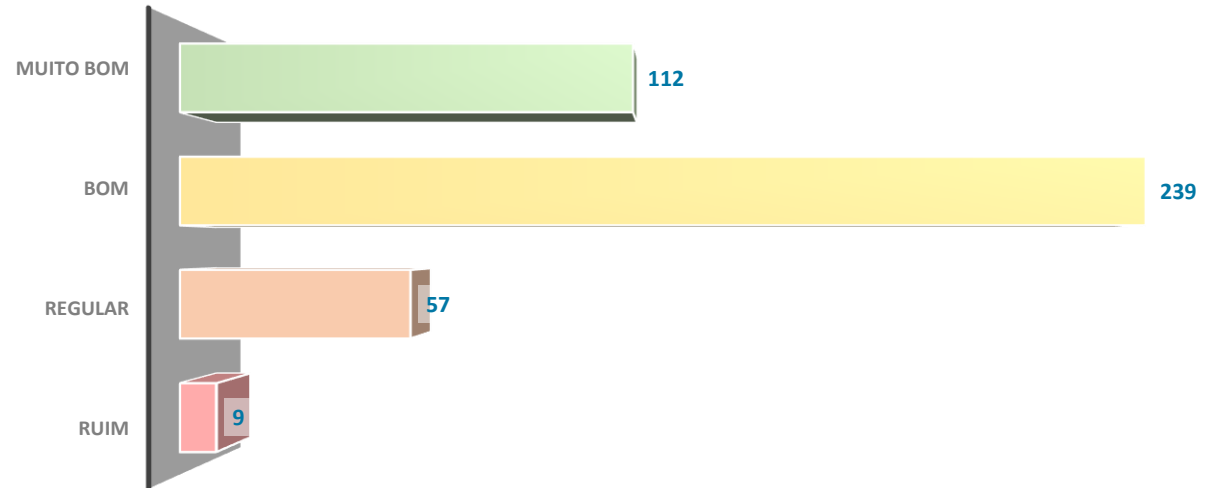
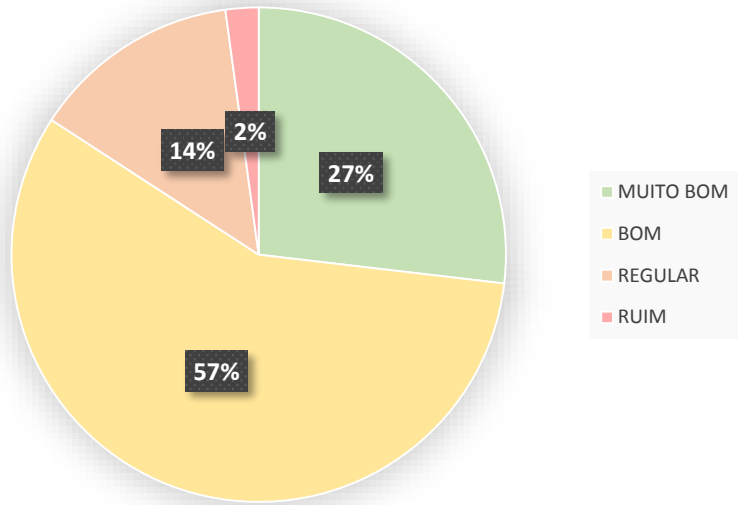


GERAL - Questões Objetivas Periodicidade



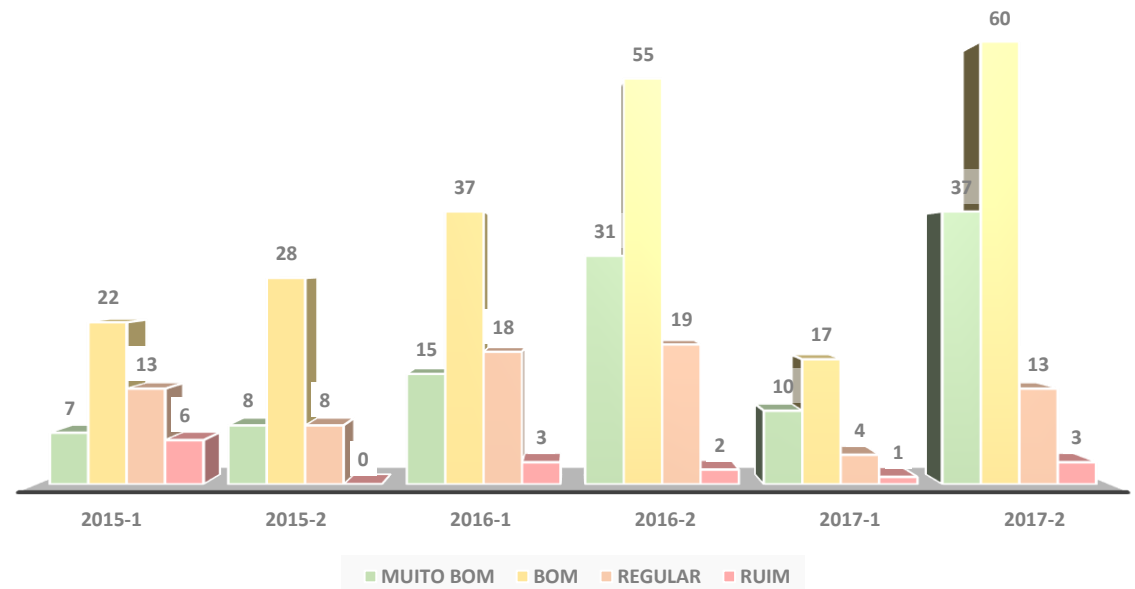
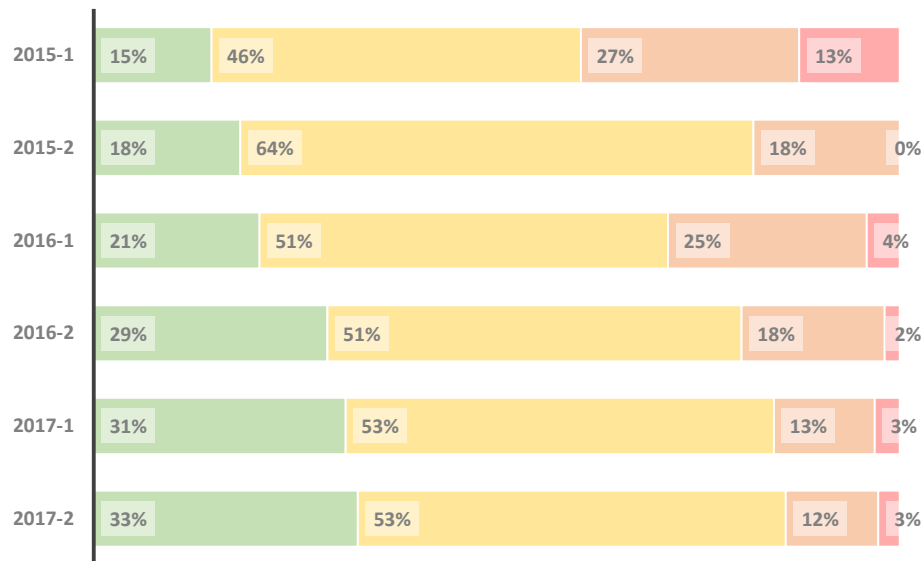
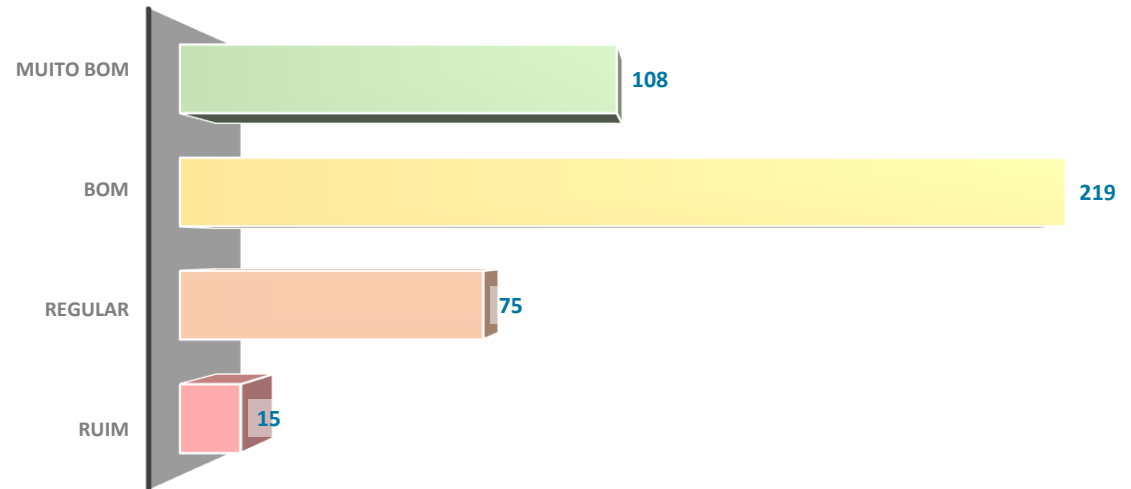
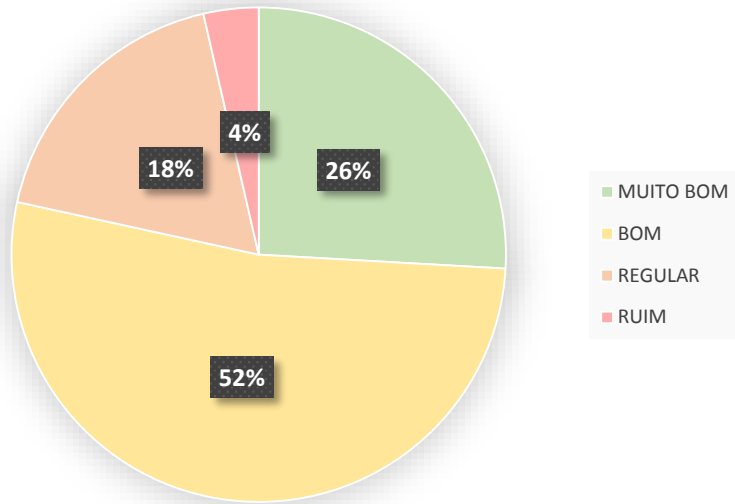


BIBLIOTECA: atendimento e serviços prestados.



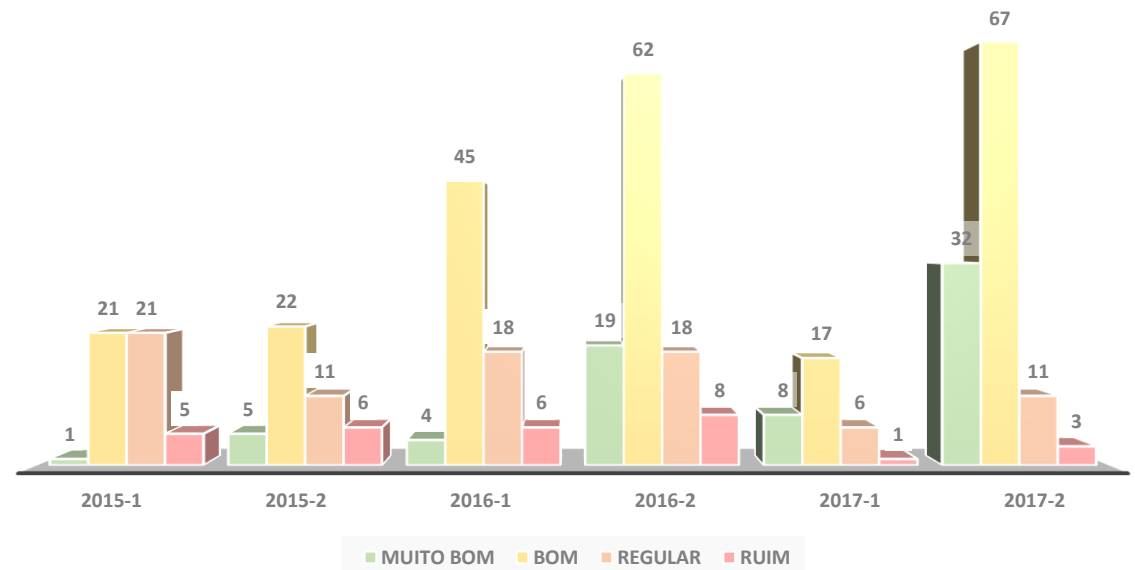
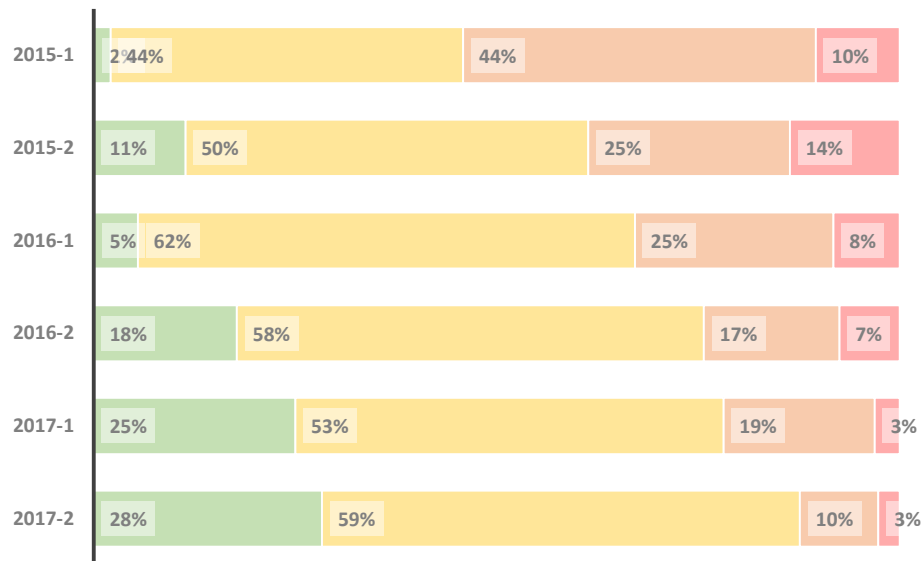
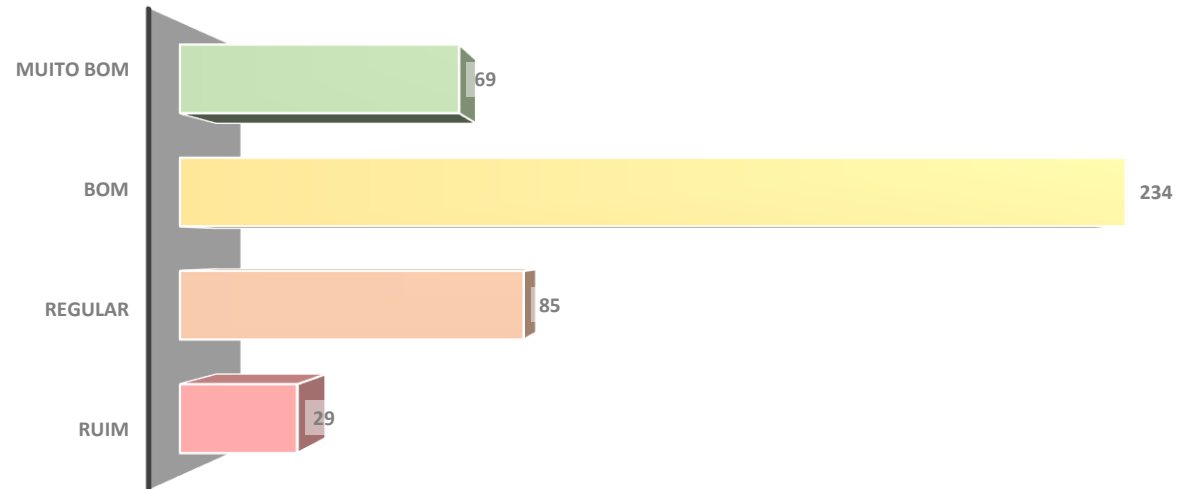
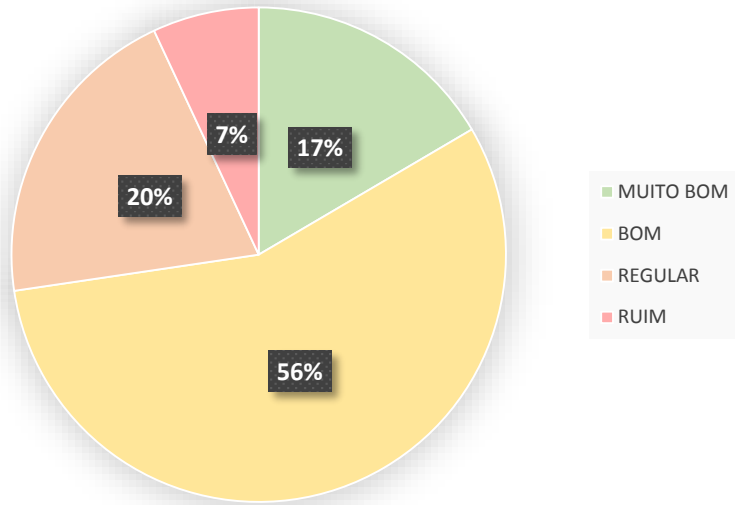


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



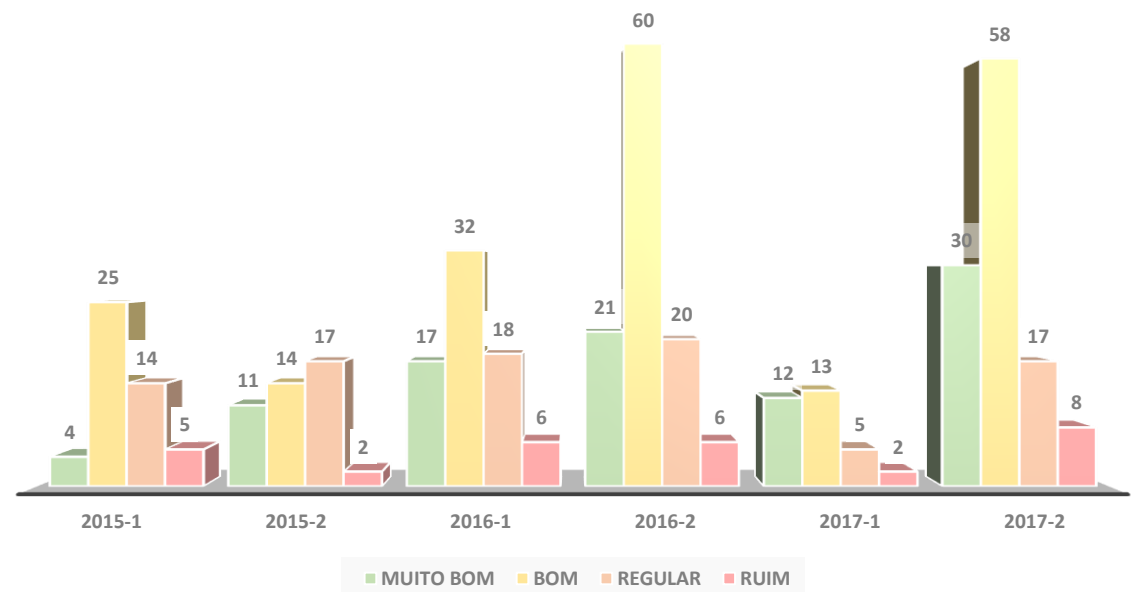
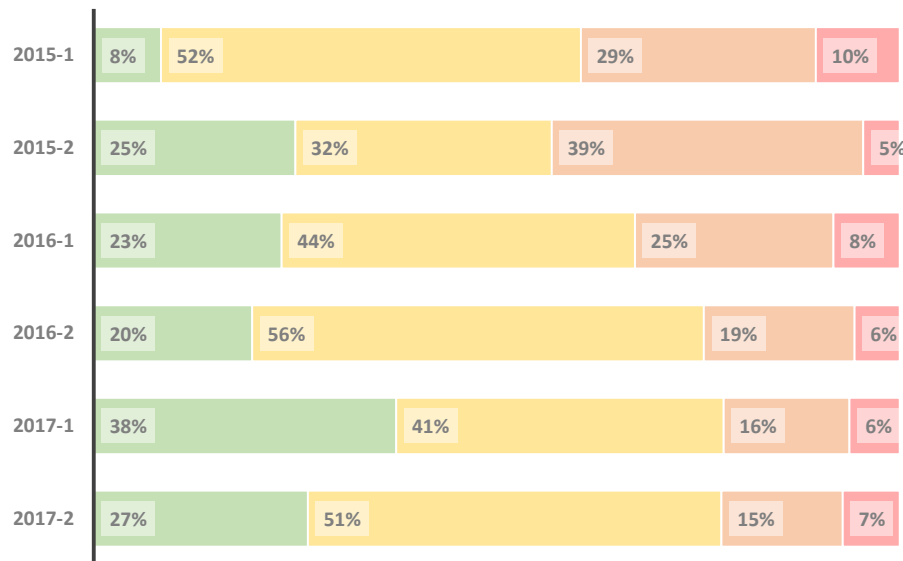
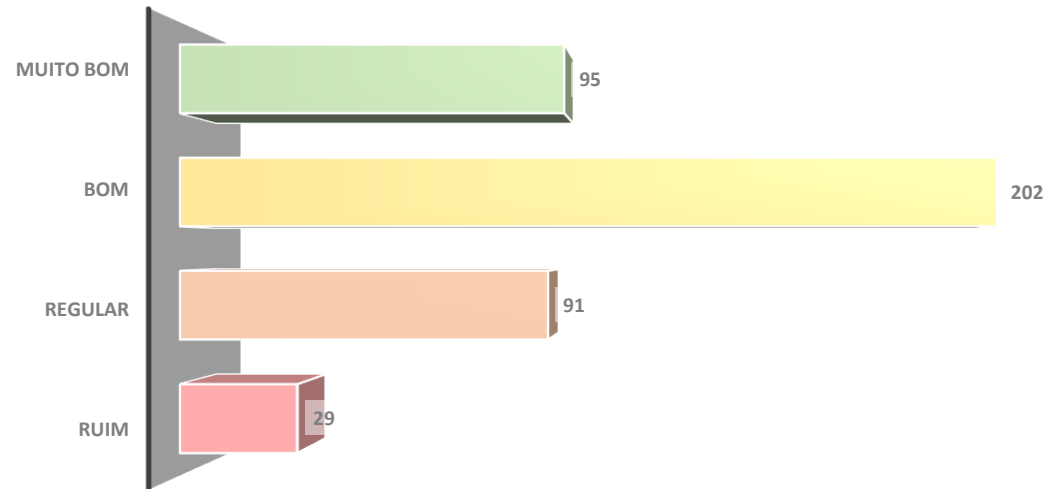
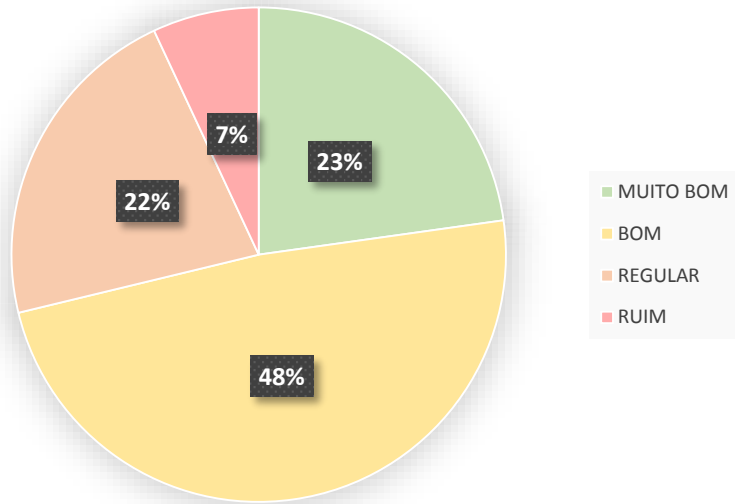


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



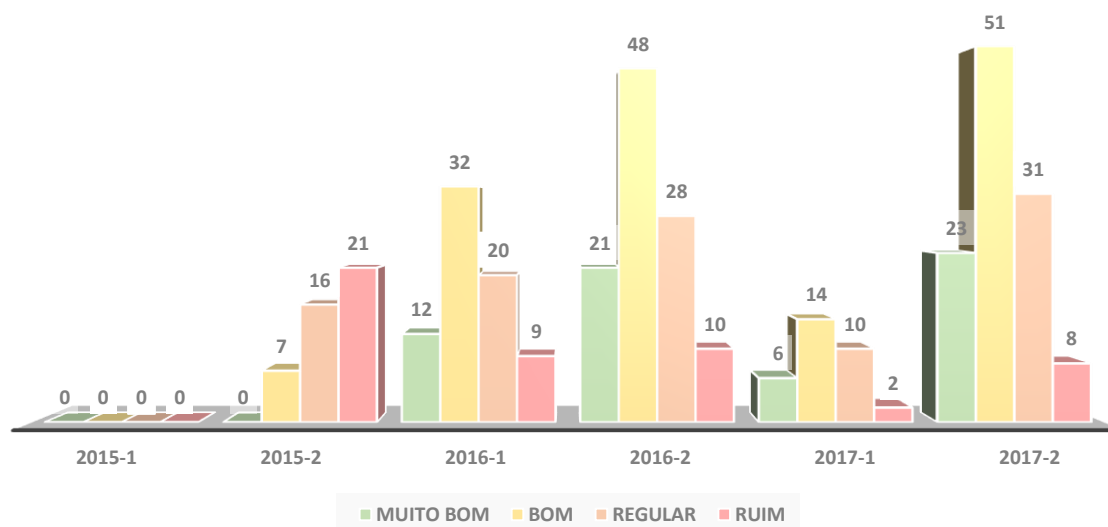
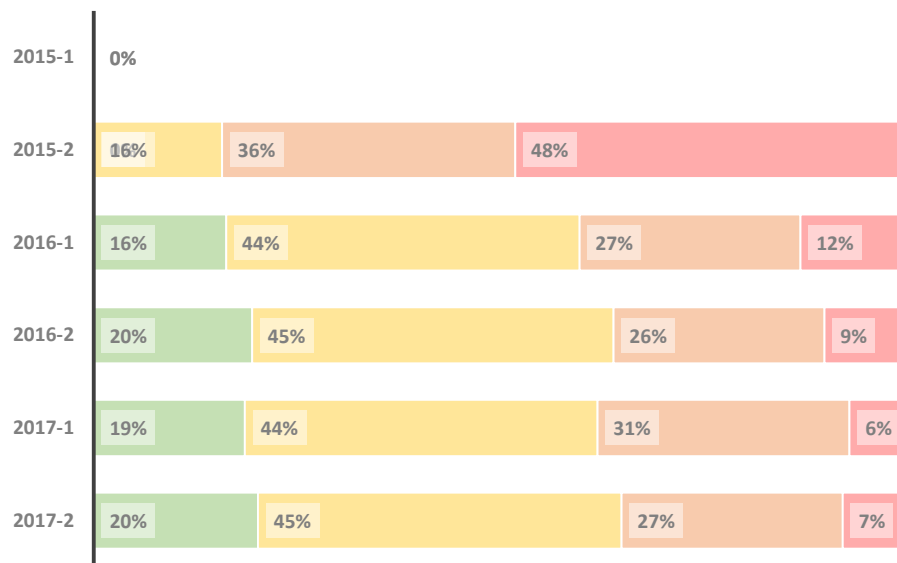
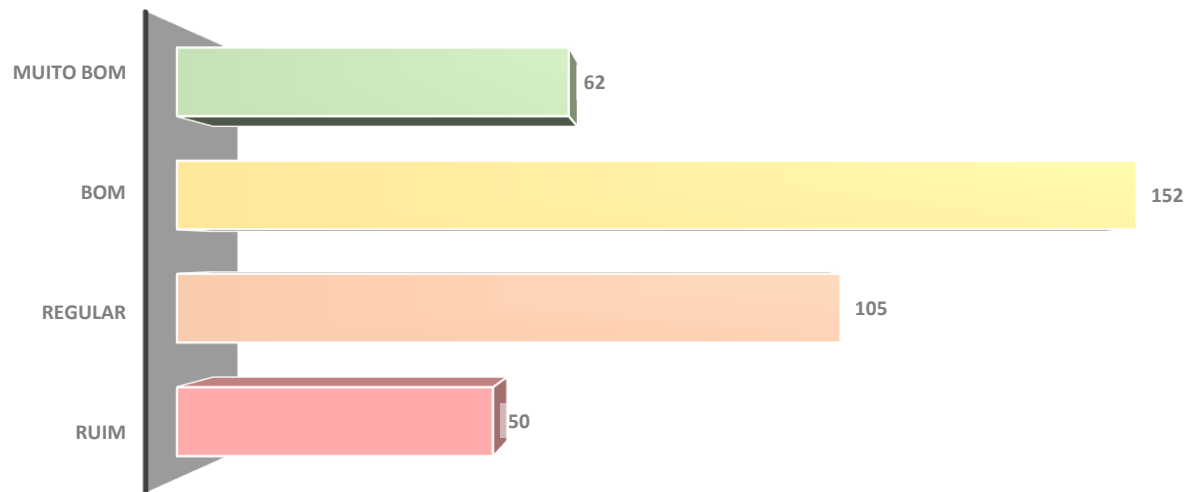
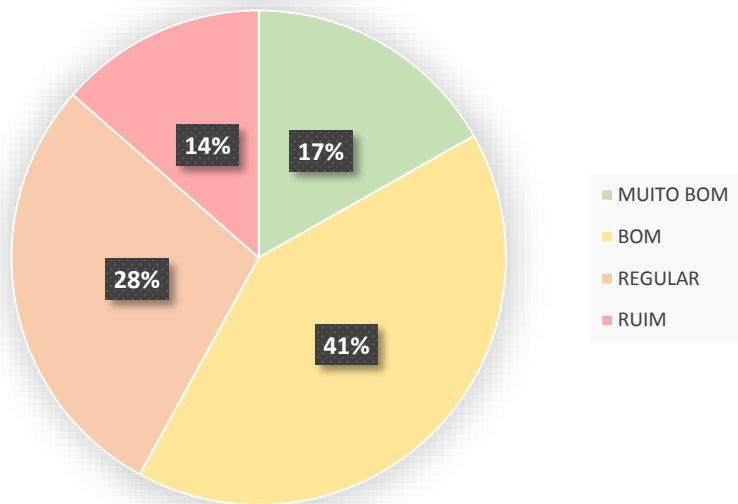


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



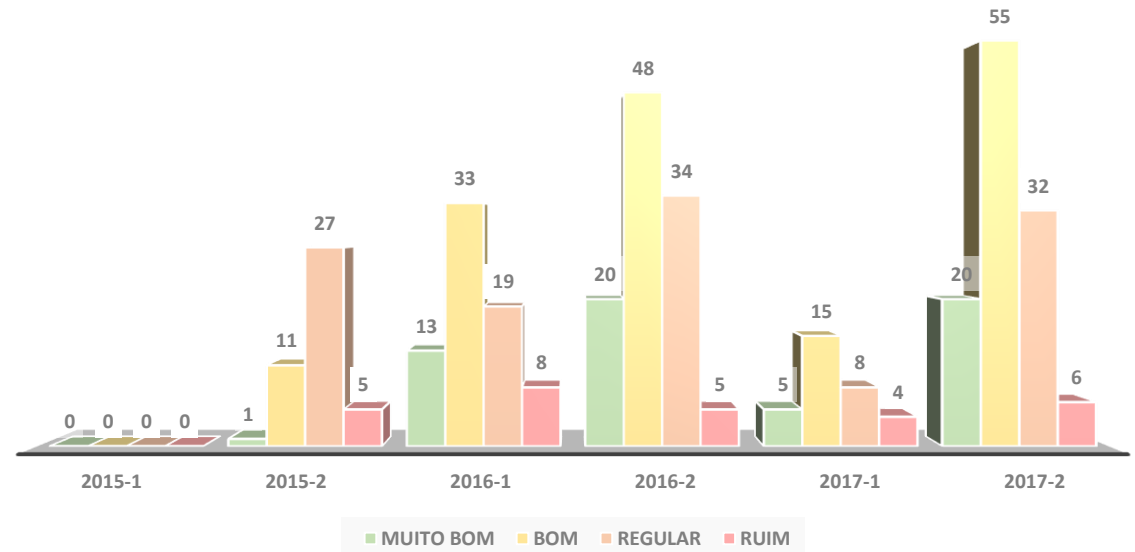
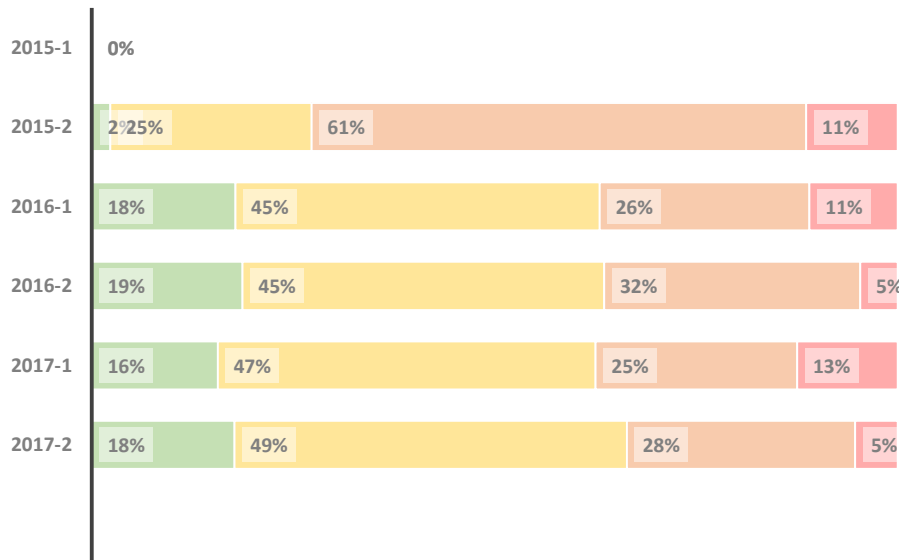
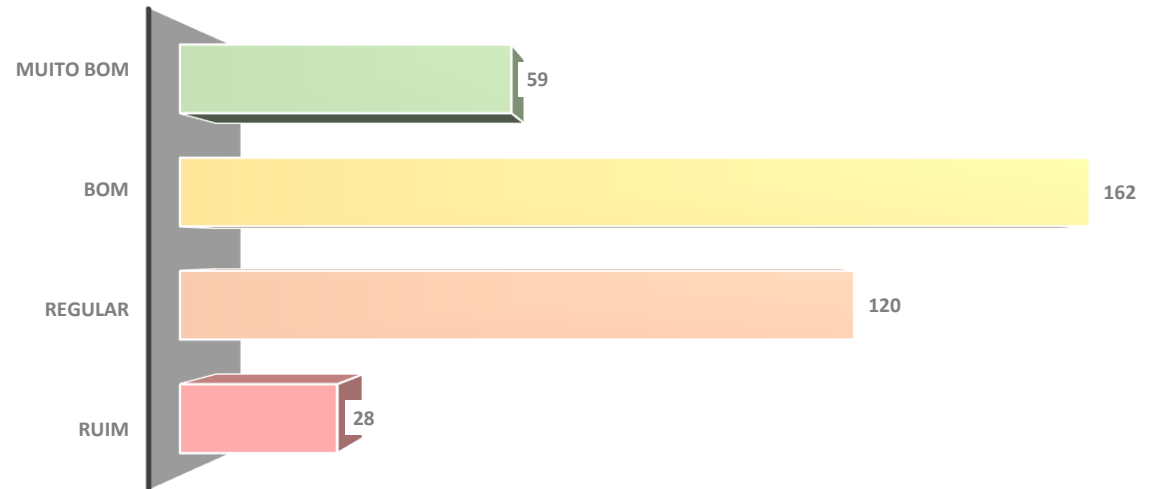
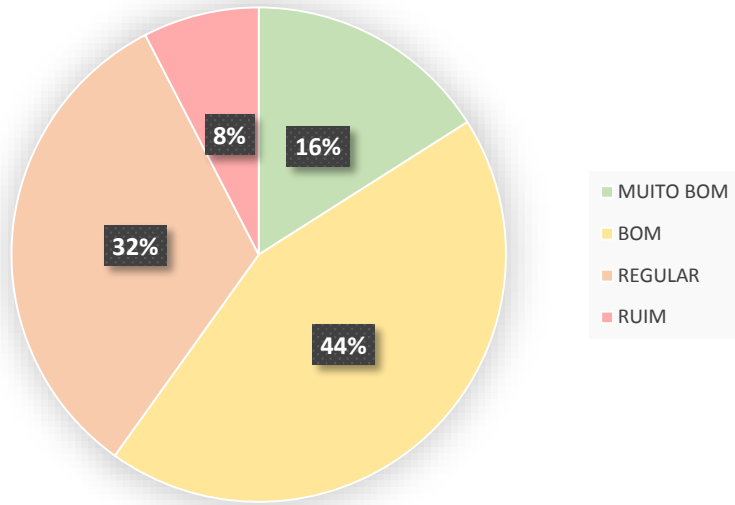


SALAS DE AULA : limpeza e ventilação.



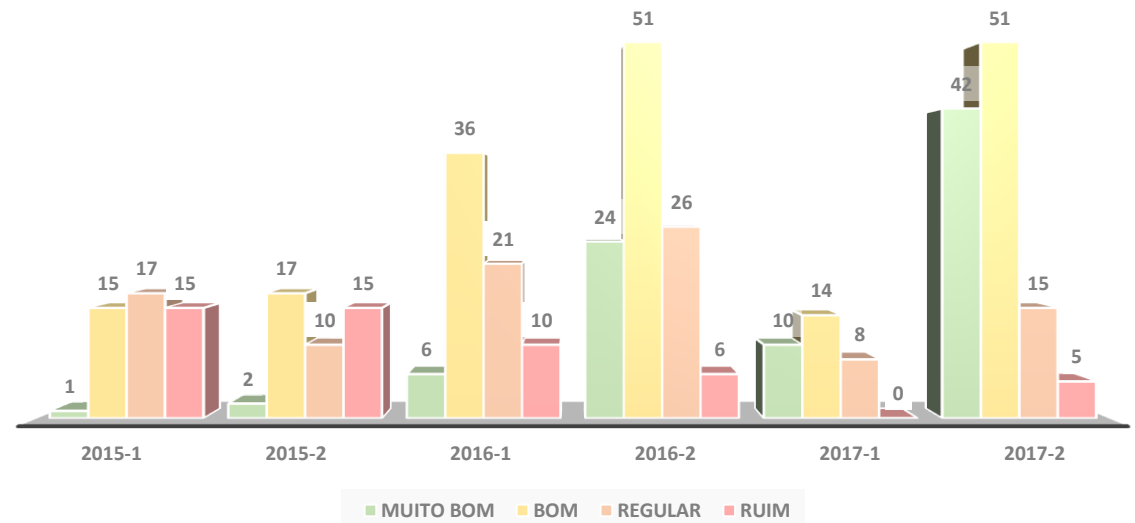
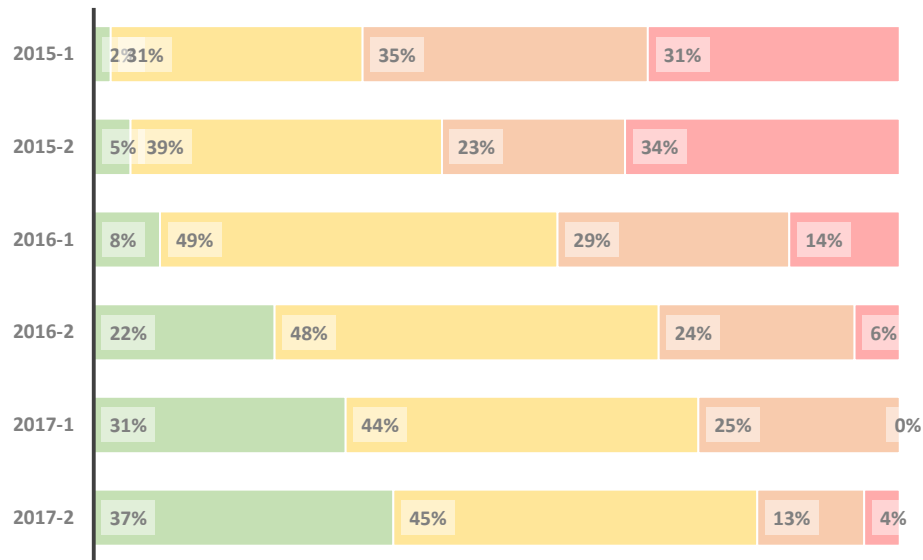
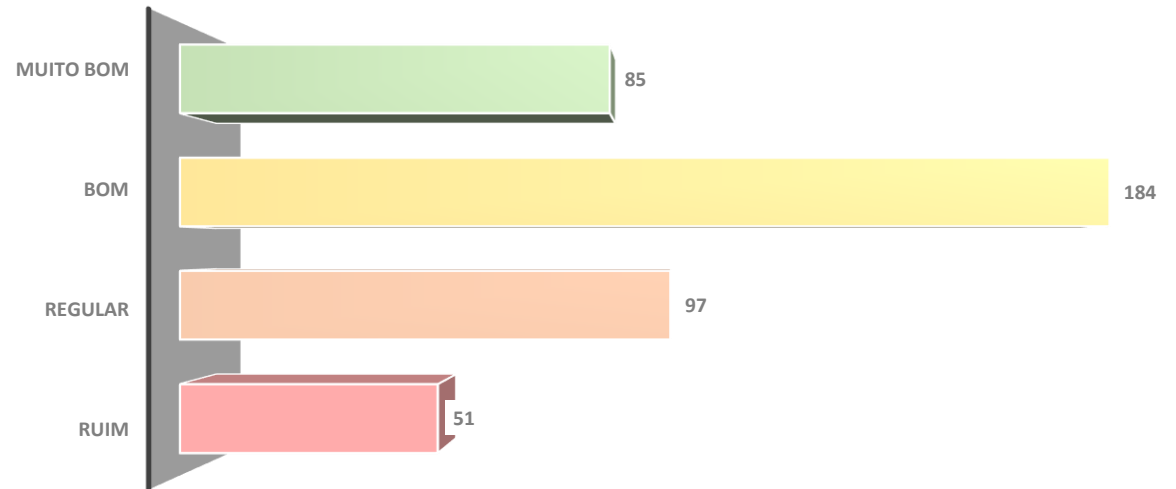
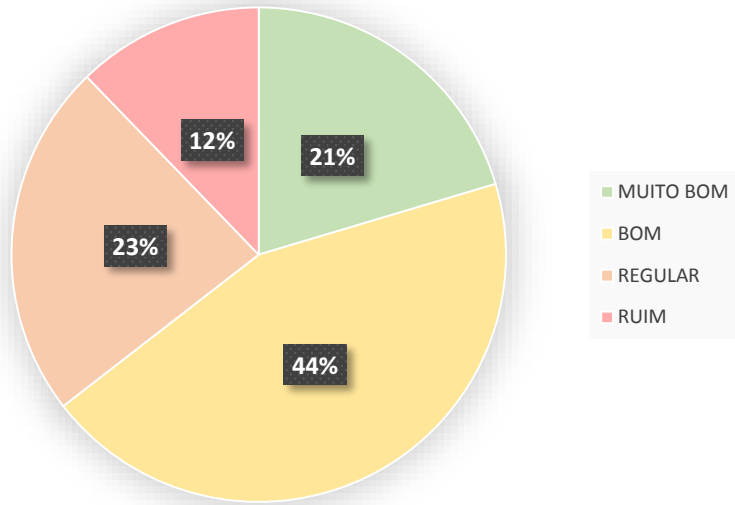


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



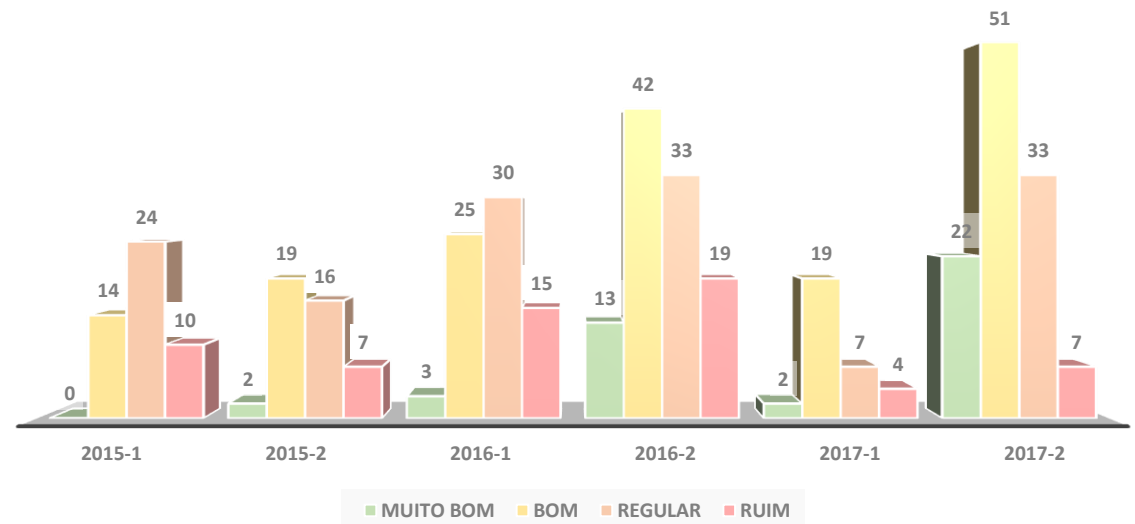
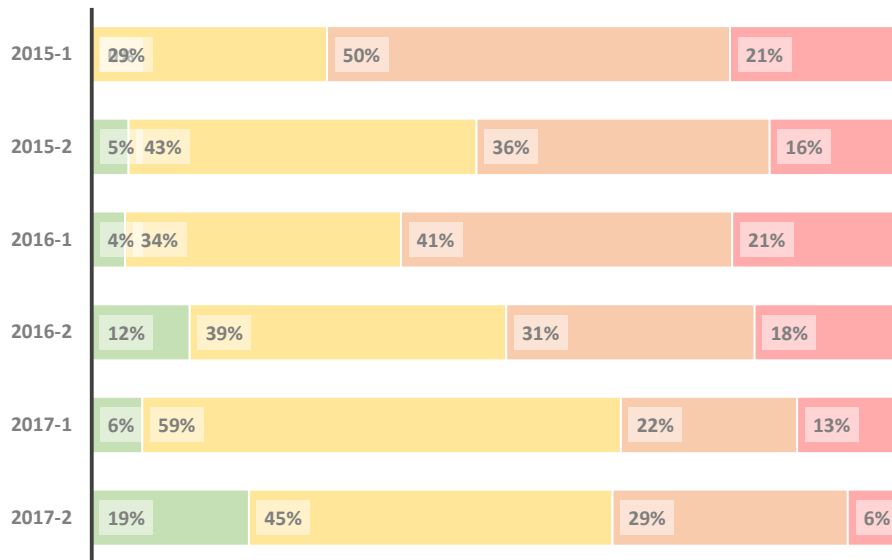
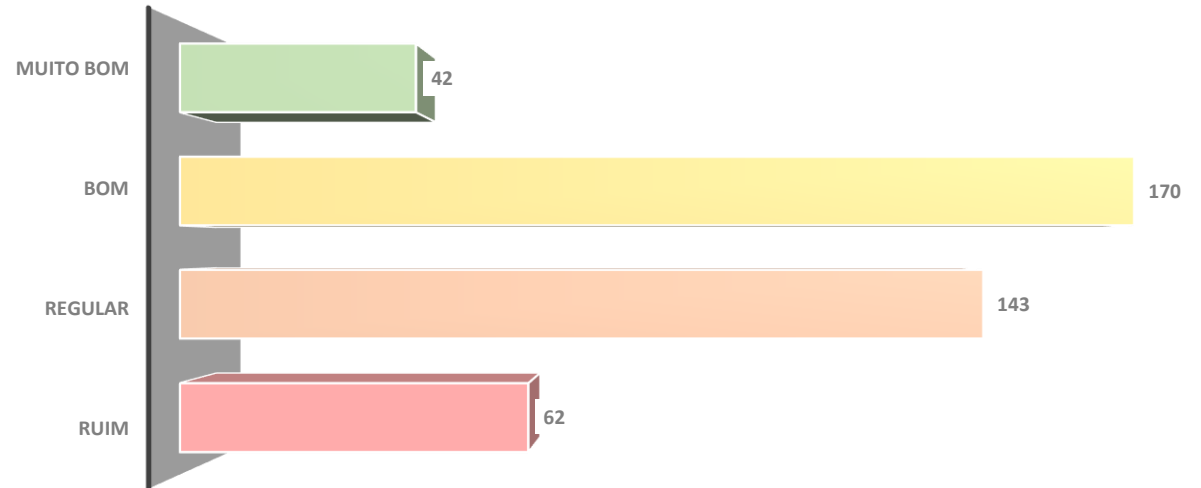
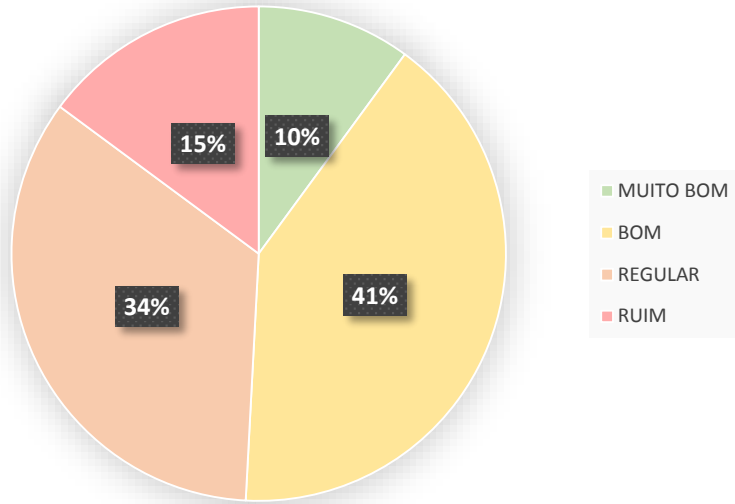


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



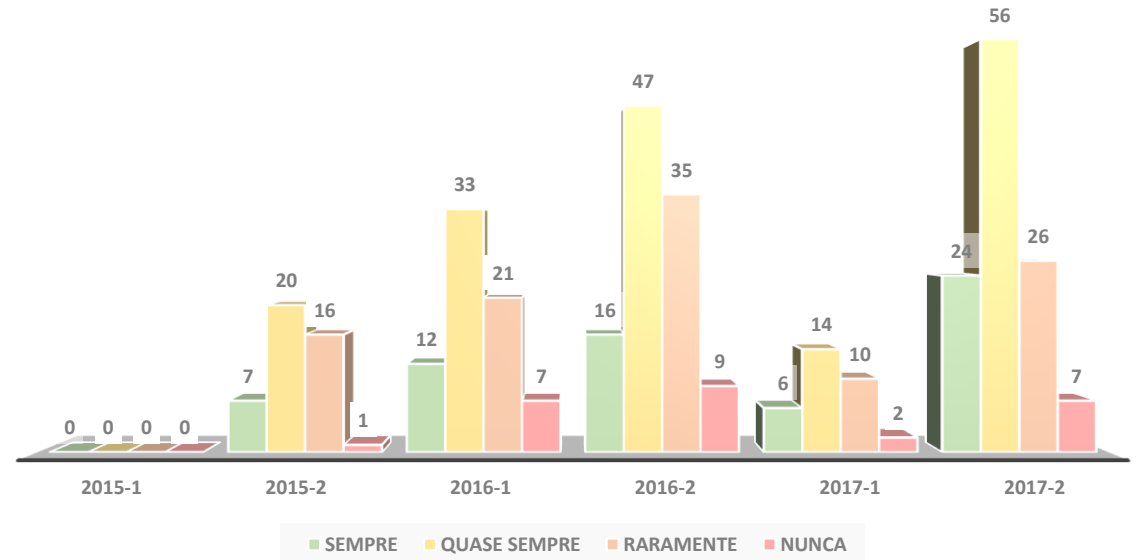
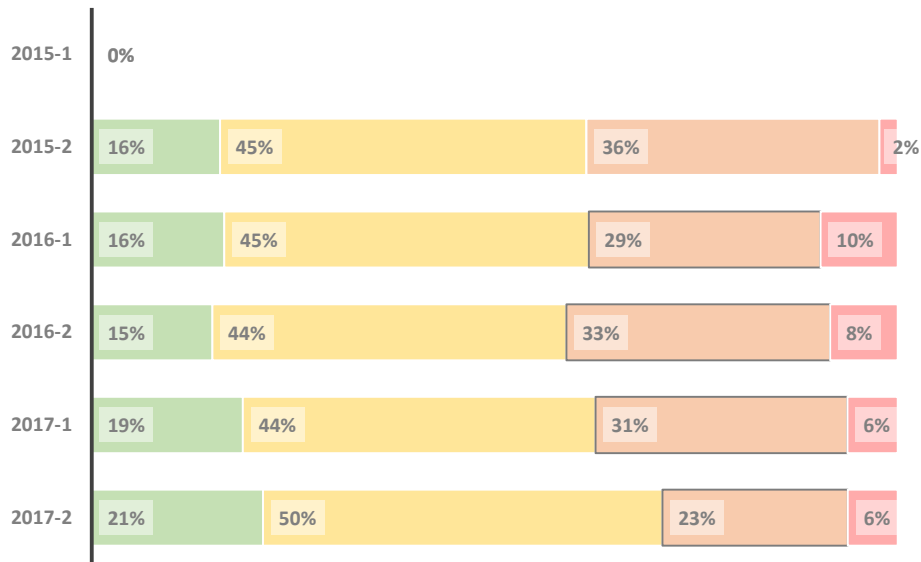
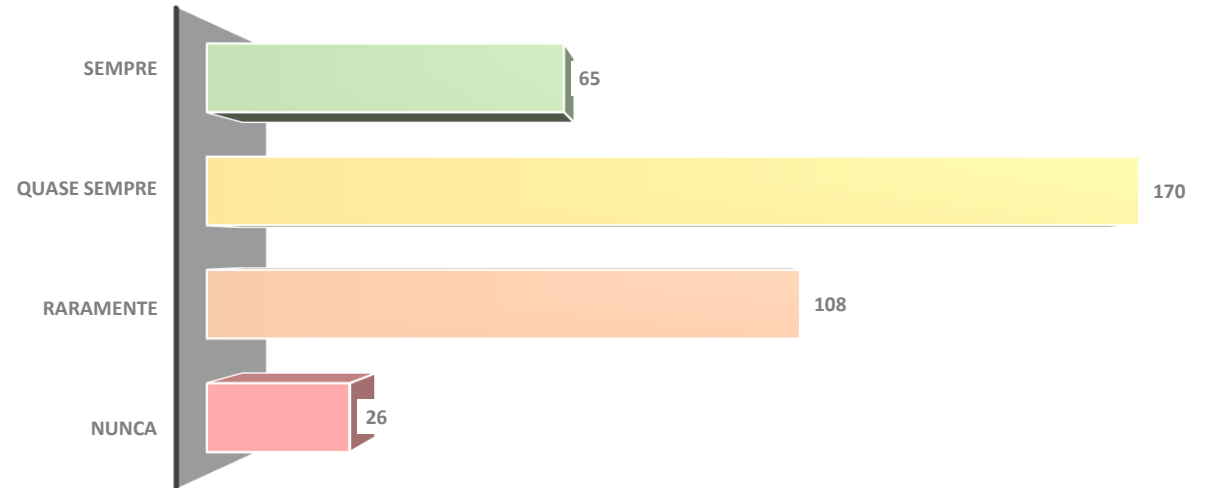
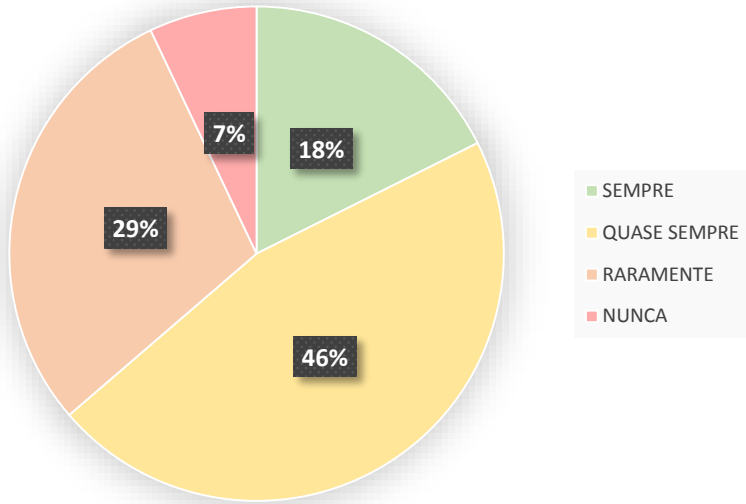


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



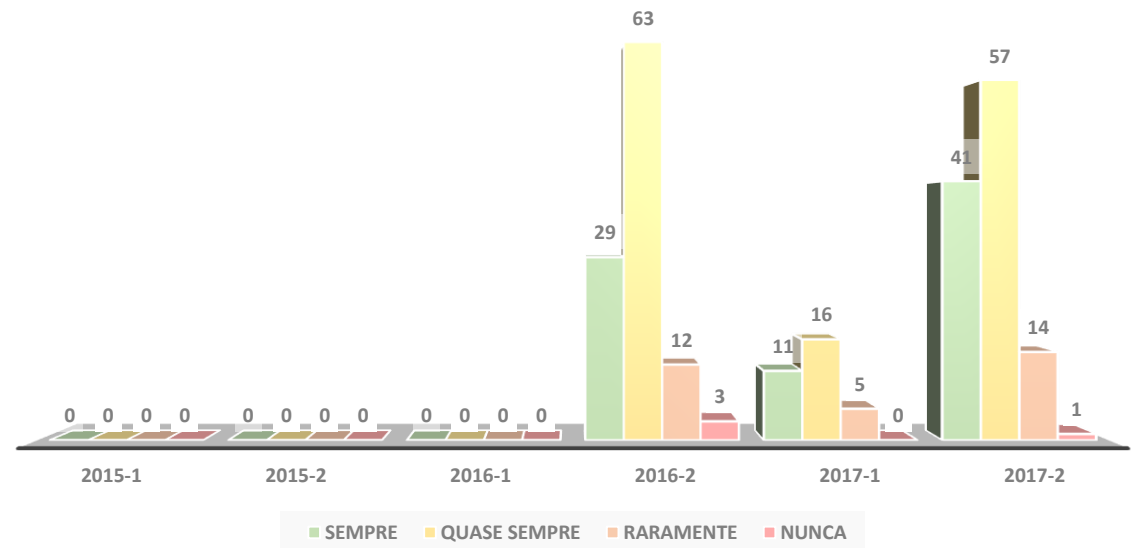
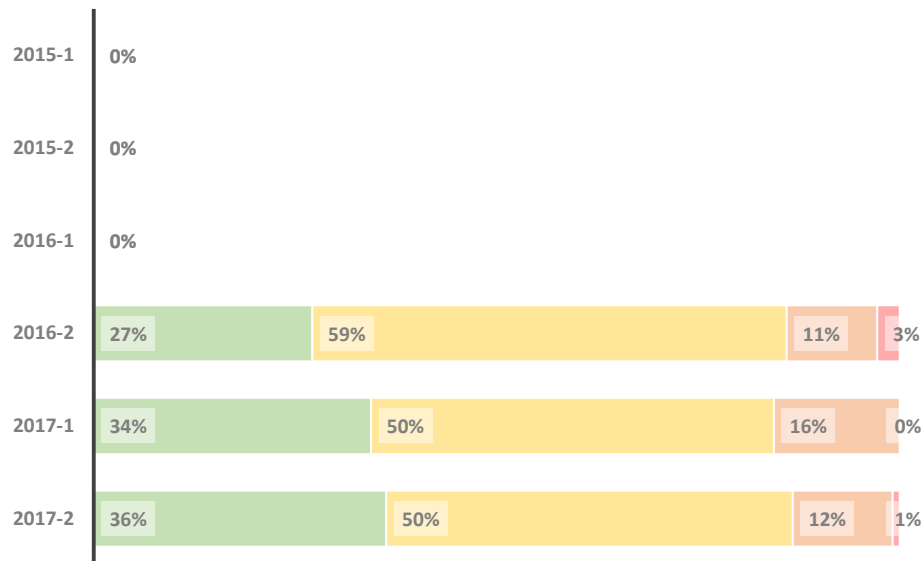
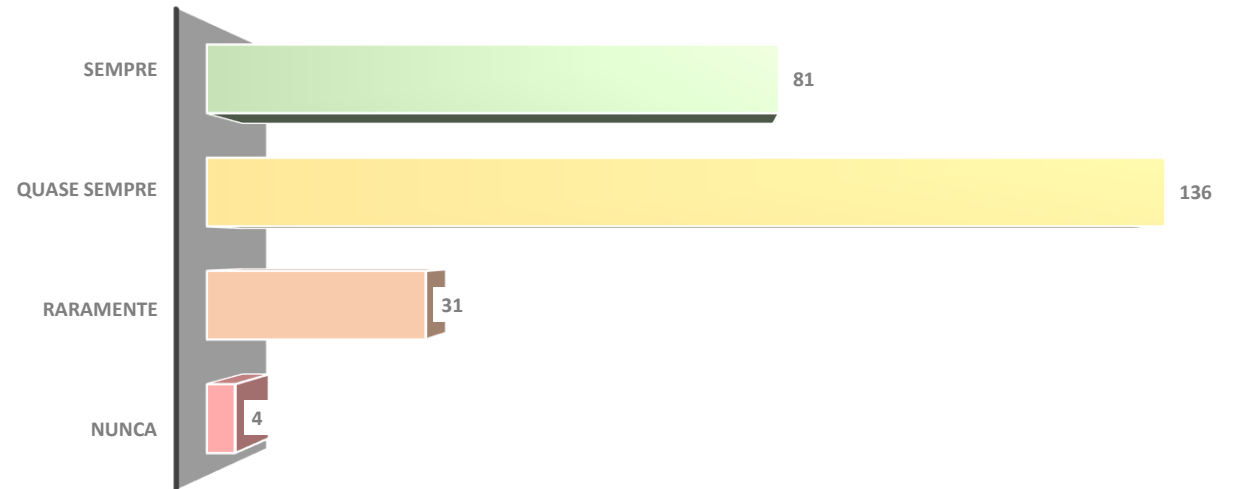
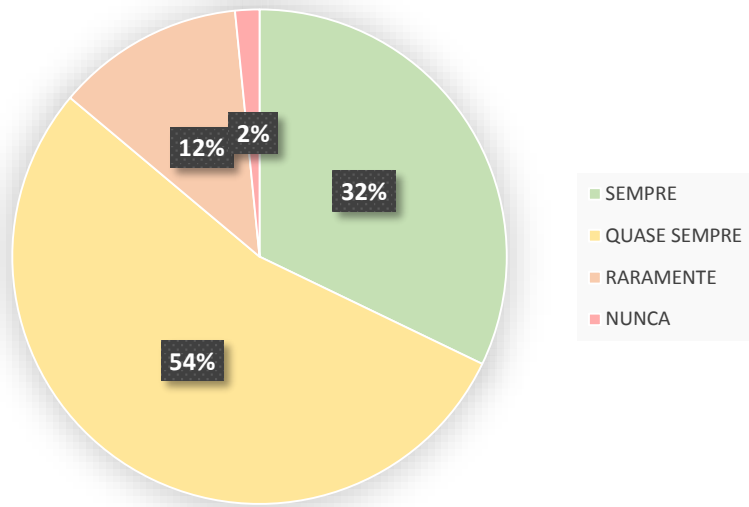


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



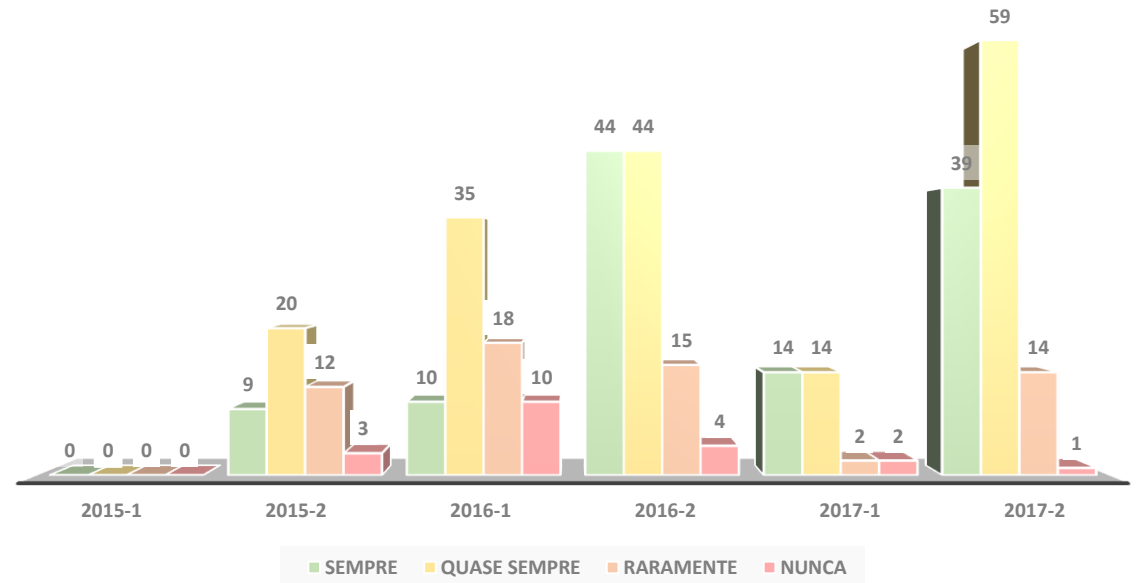
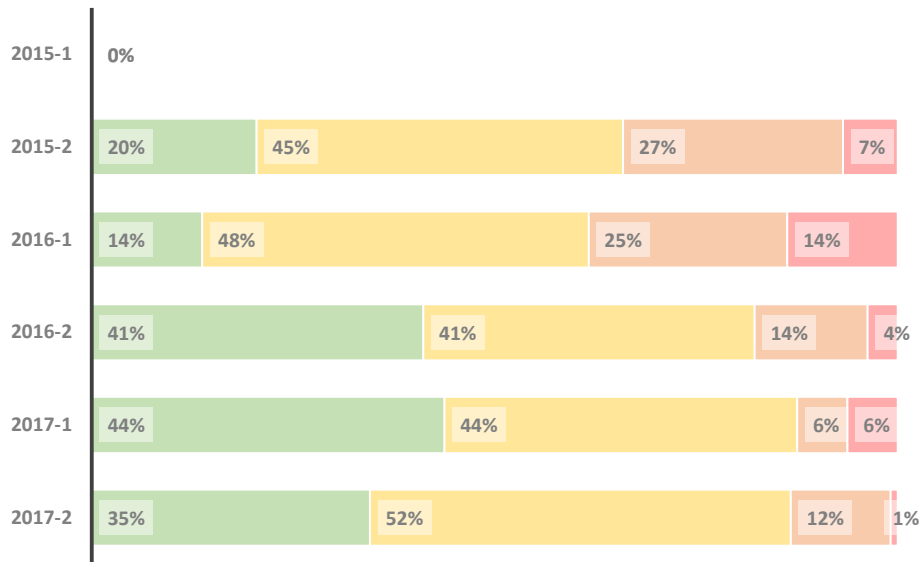
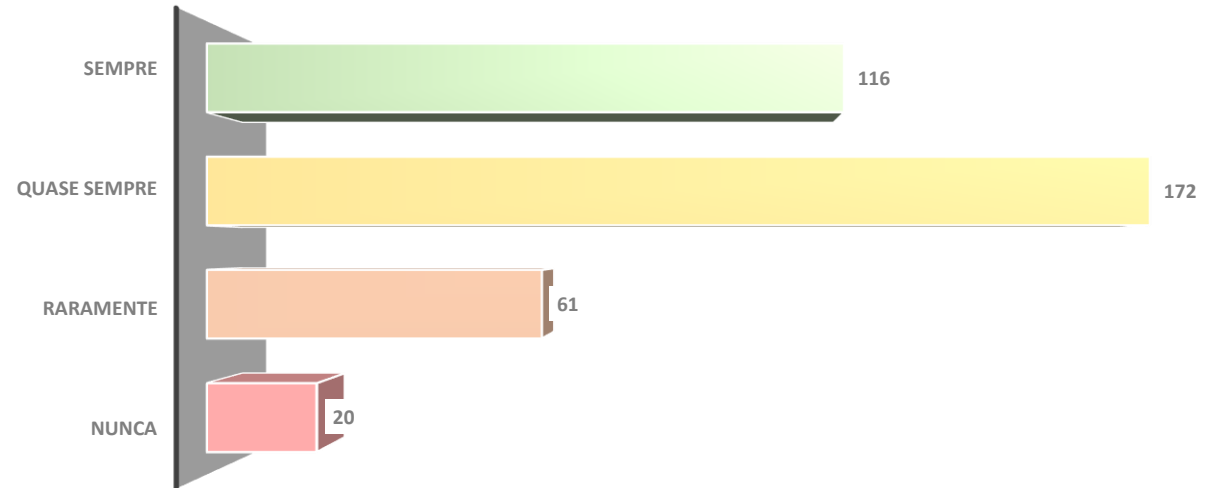
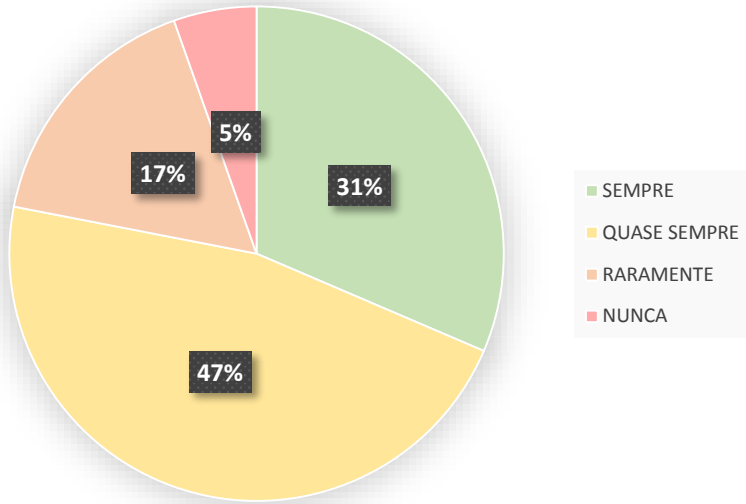


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



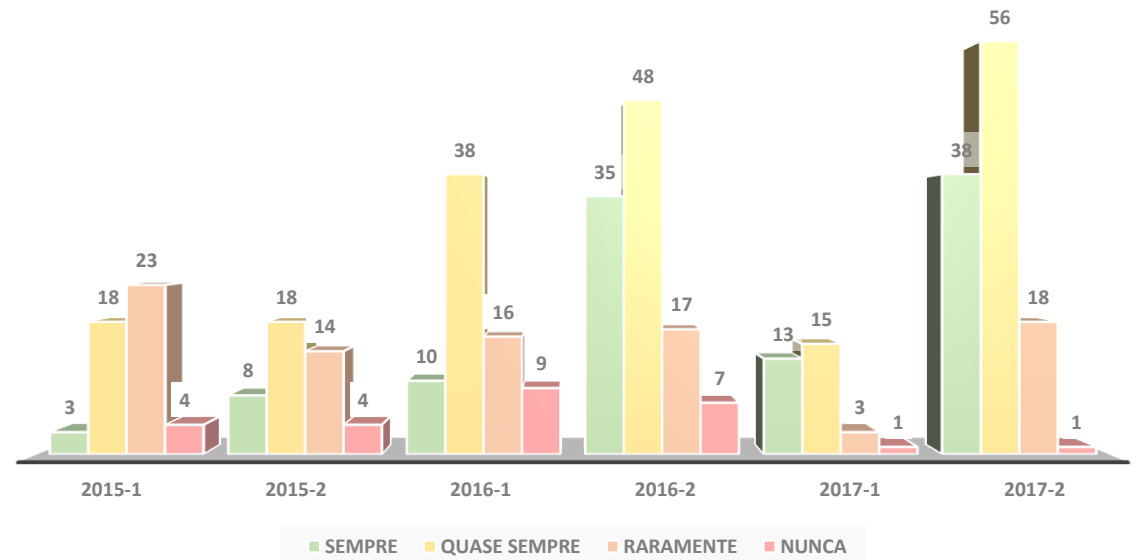
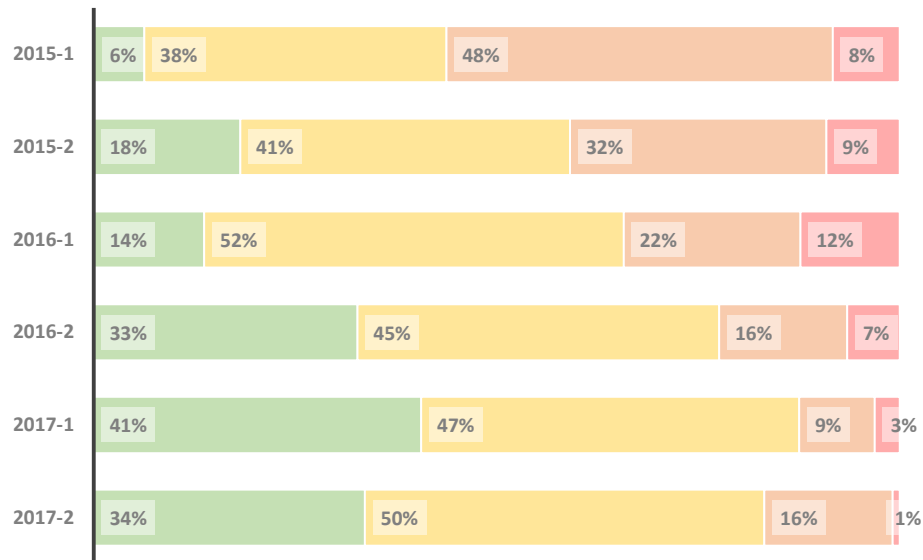
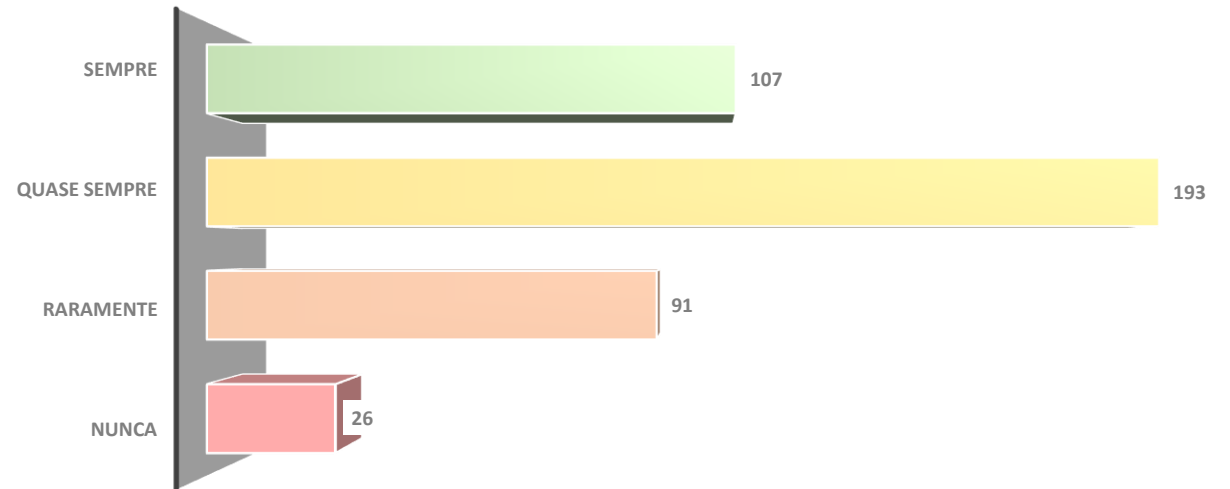
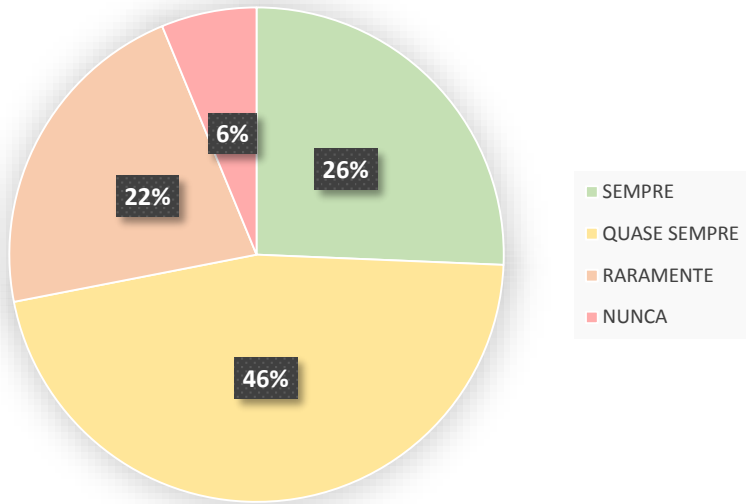


O COORDENADOR: é acessível ao aluno?



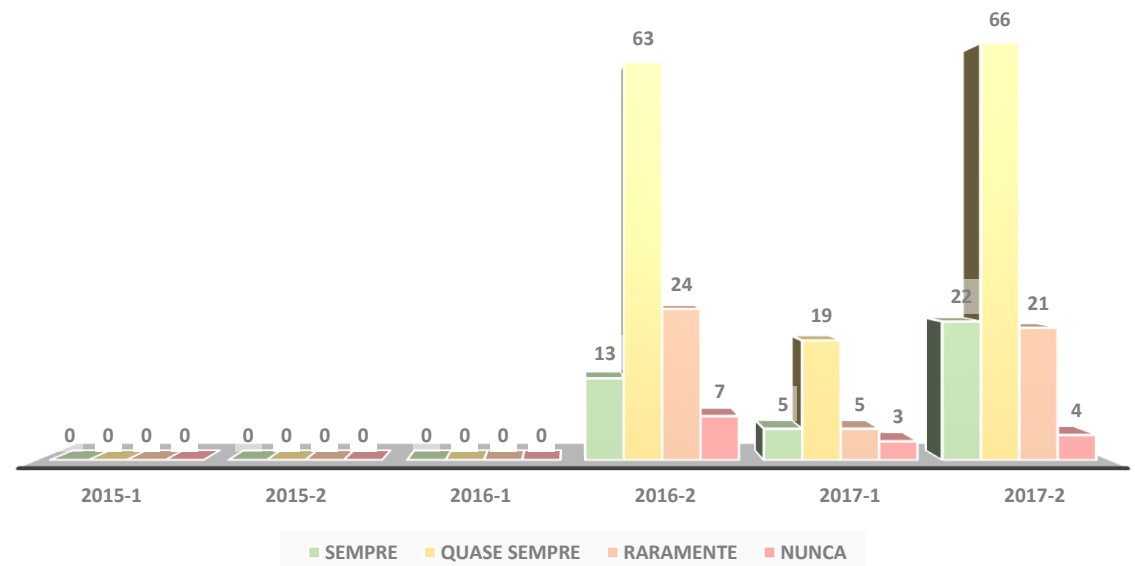
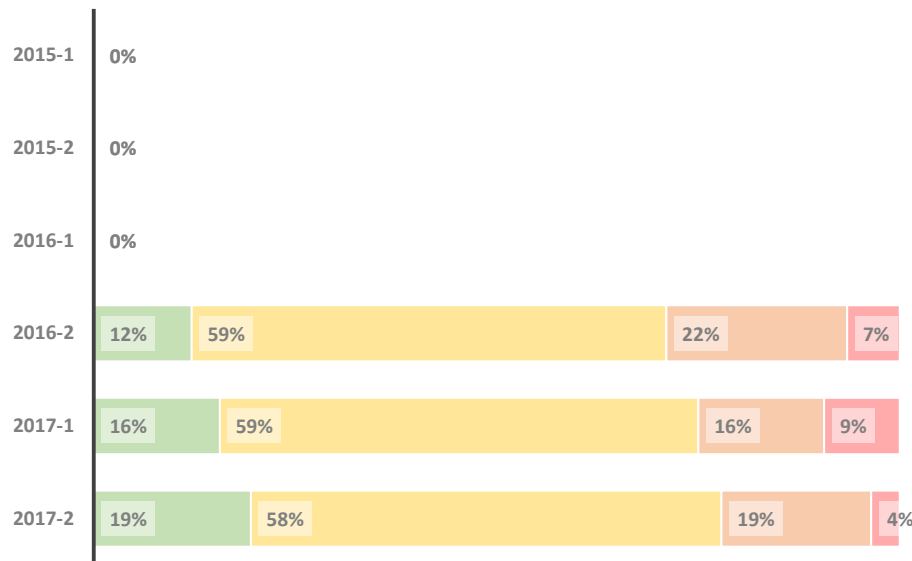
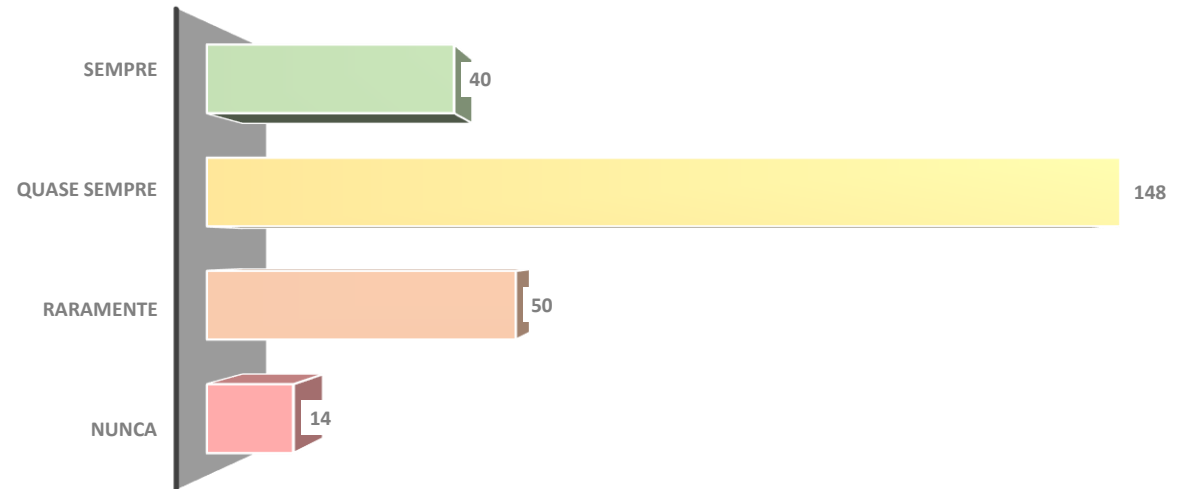
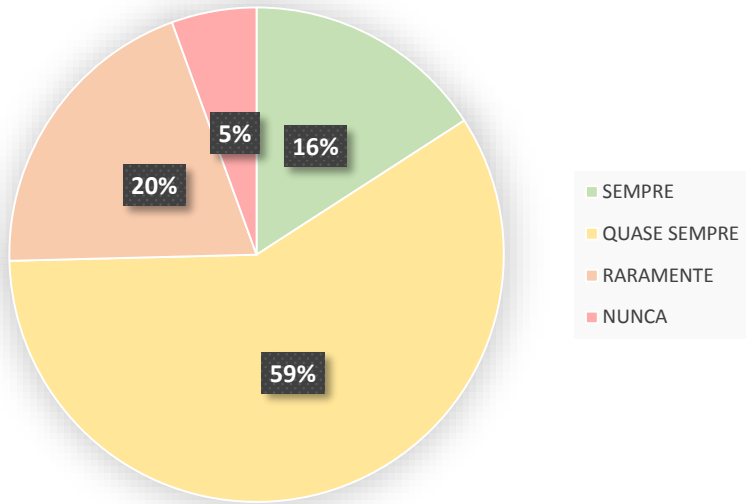


O COORDENADOR: é acessível ao aluno?



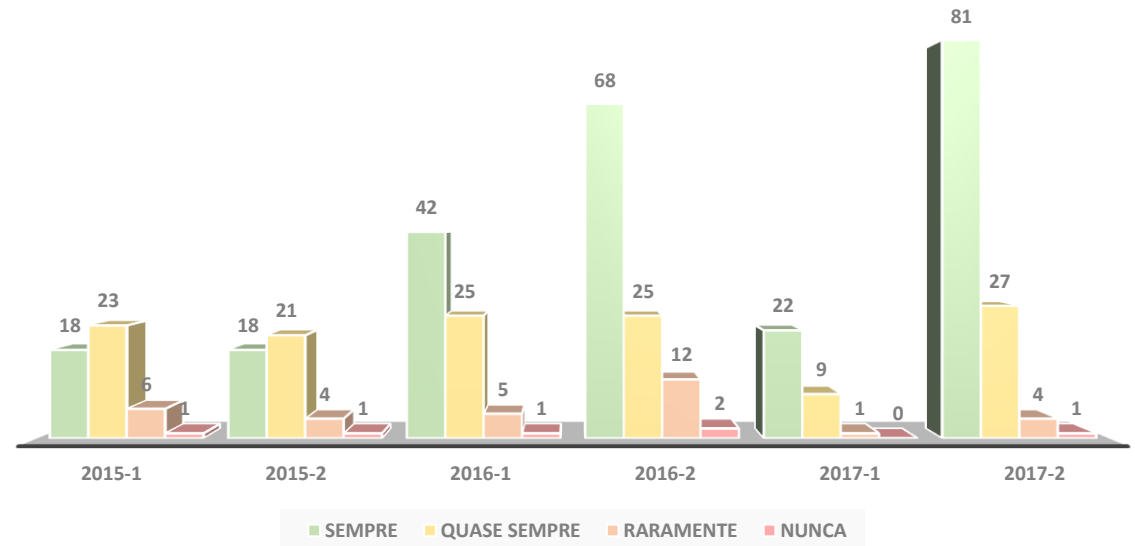
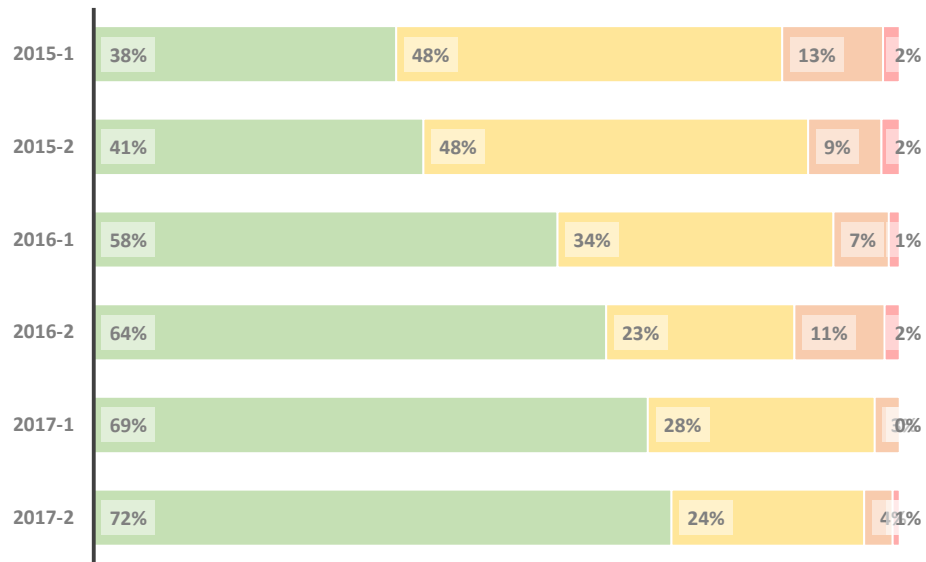
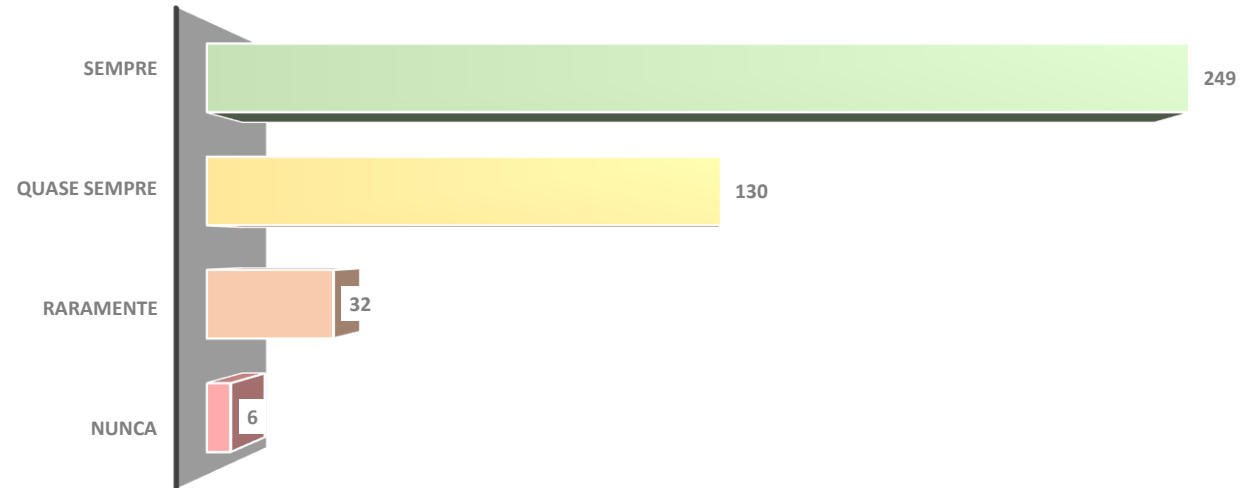
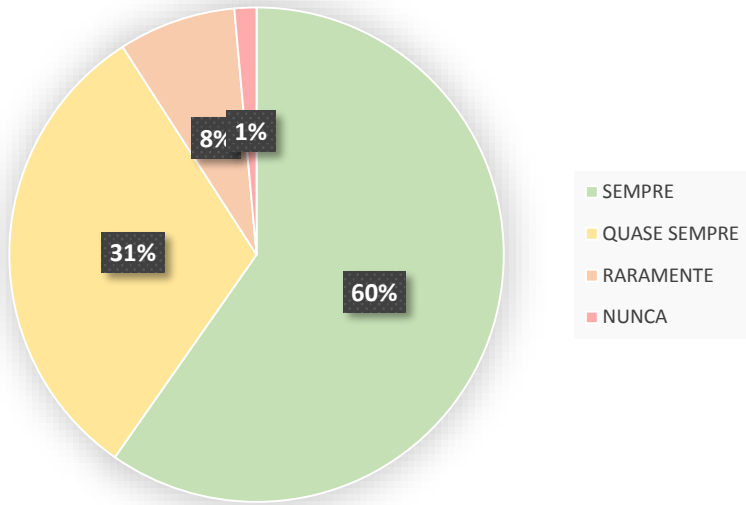


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



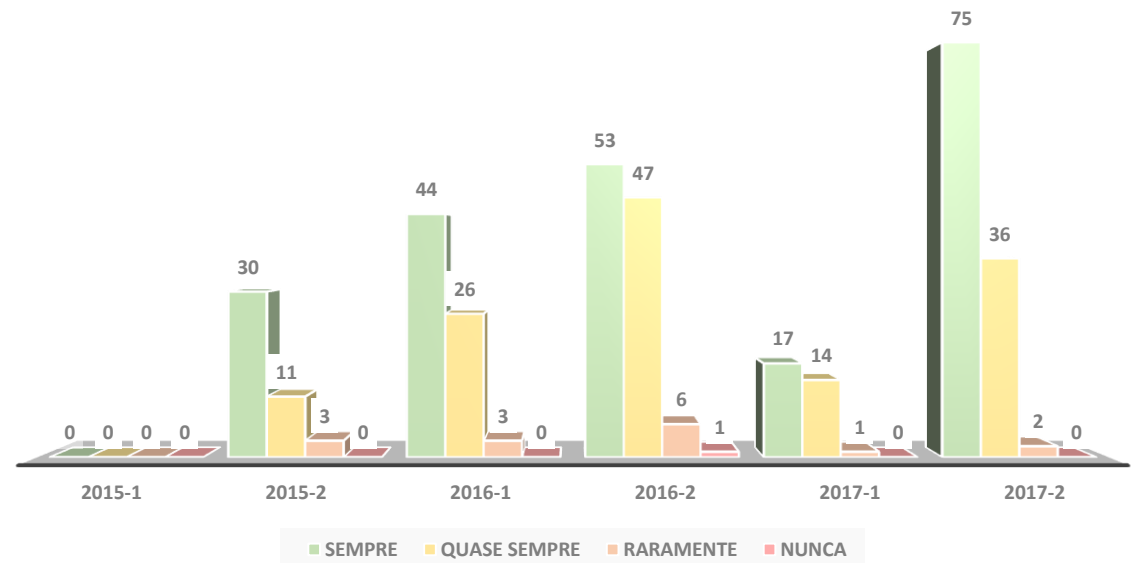
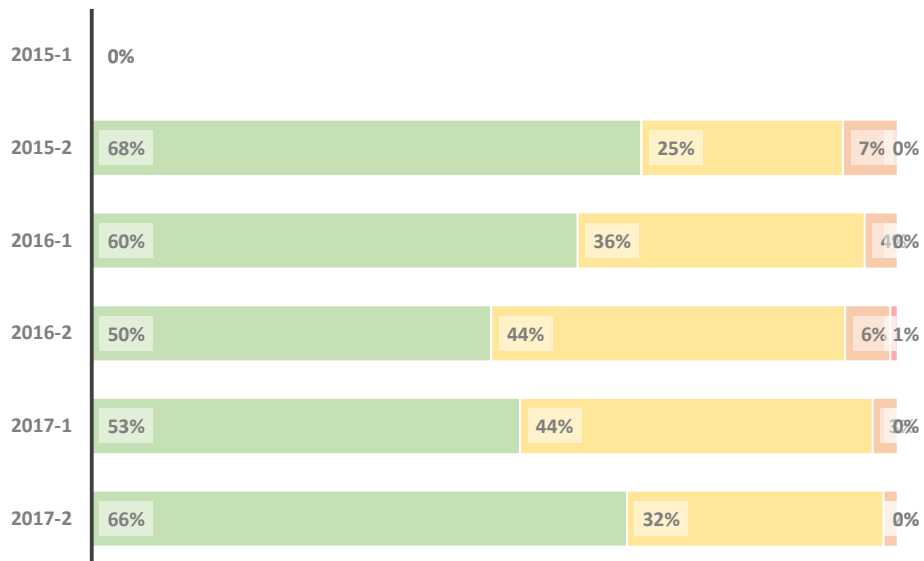
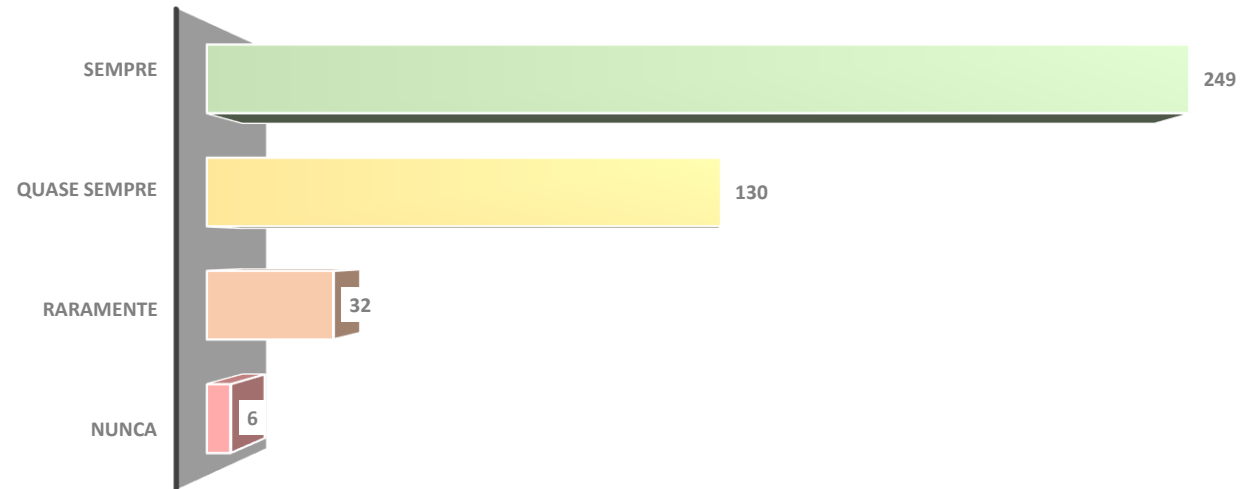
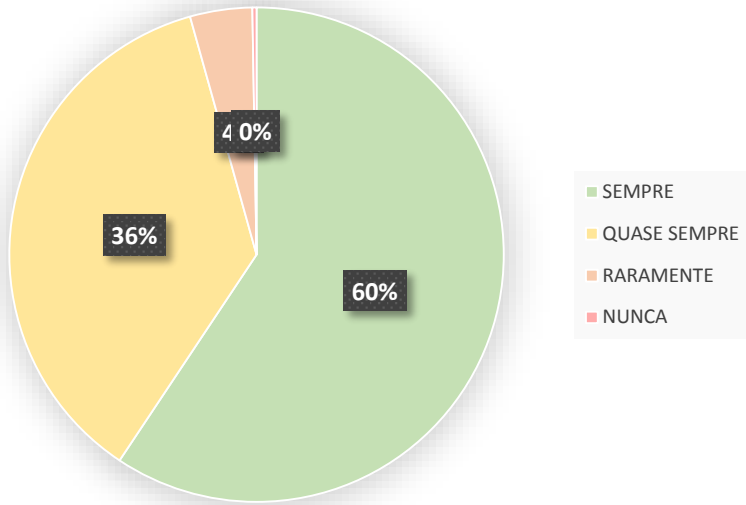


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



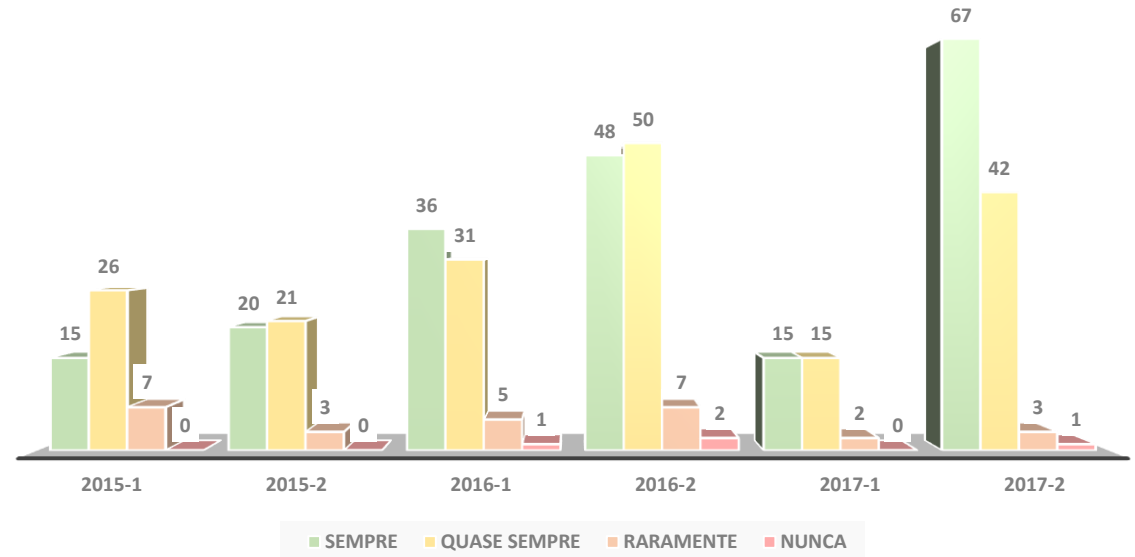
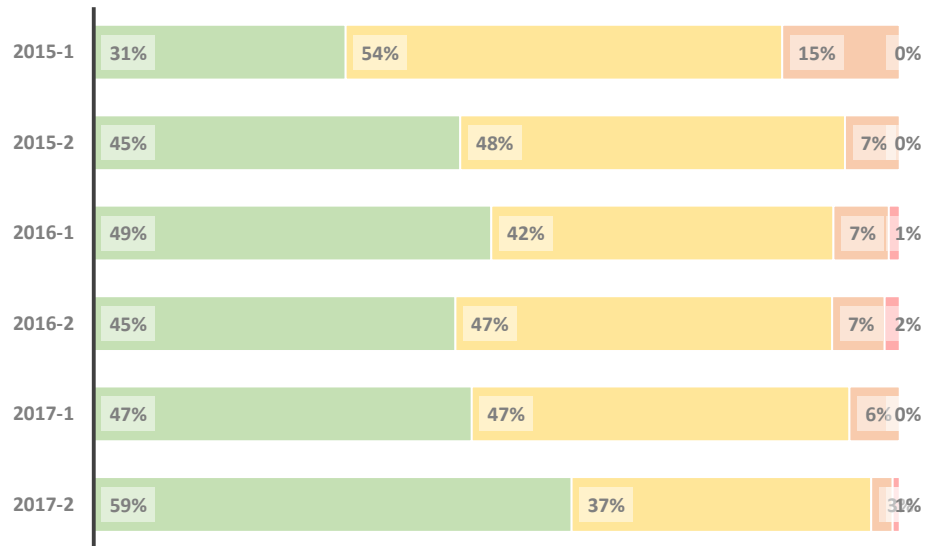
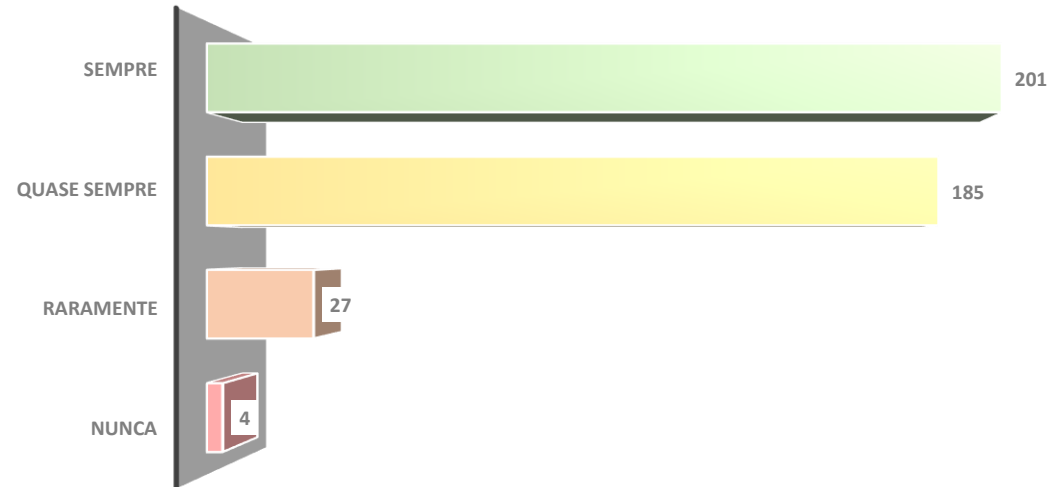
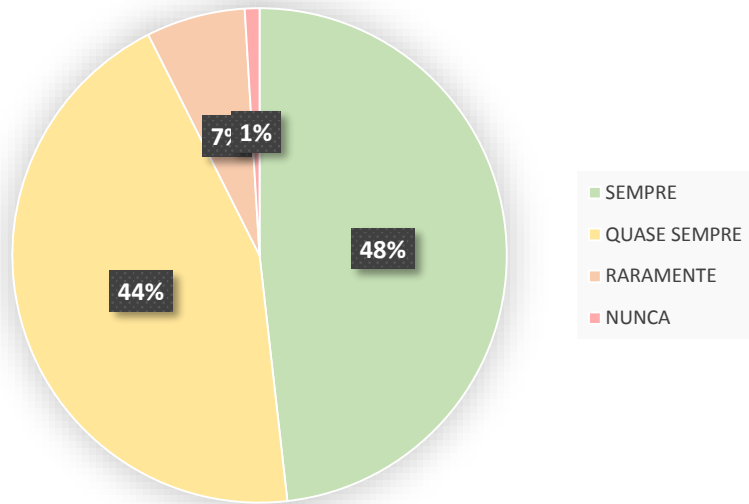


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



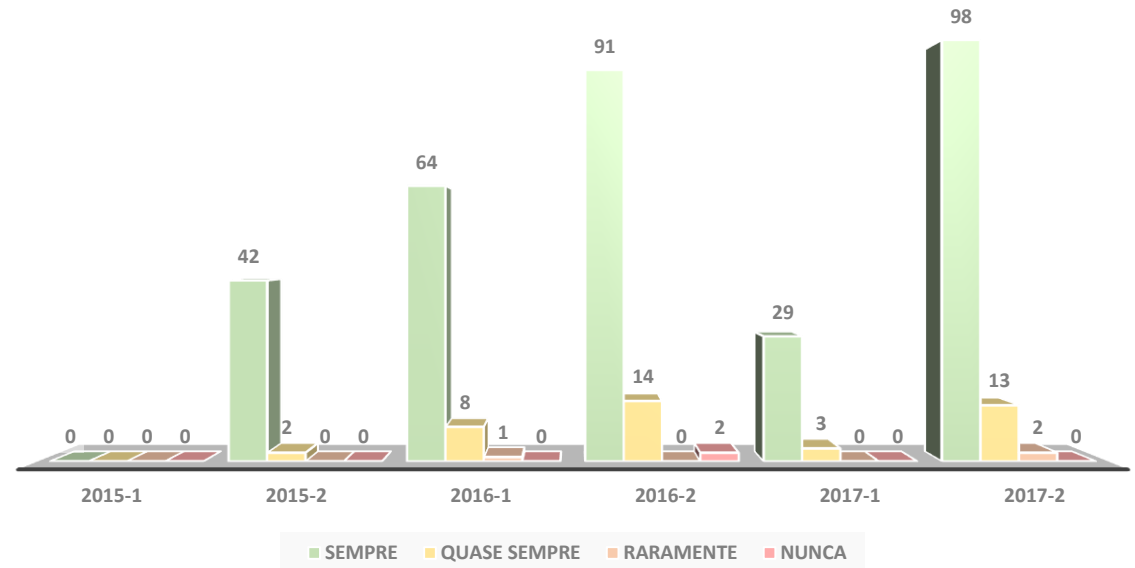
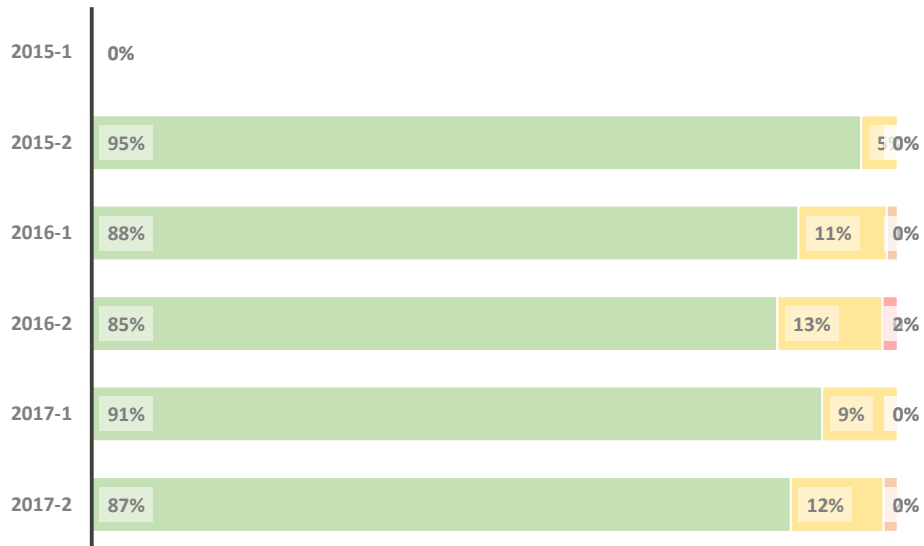
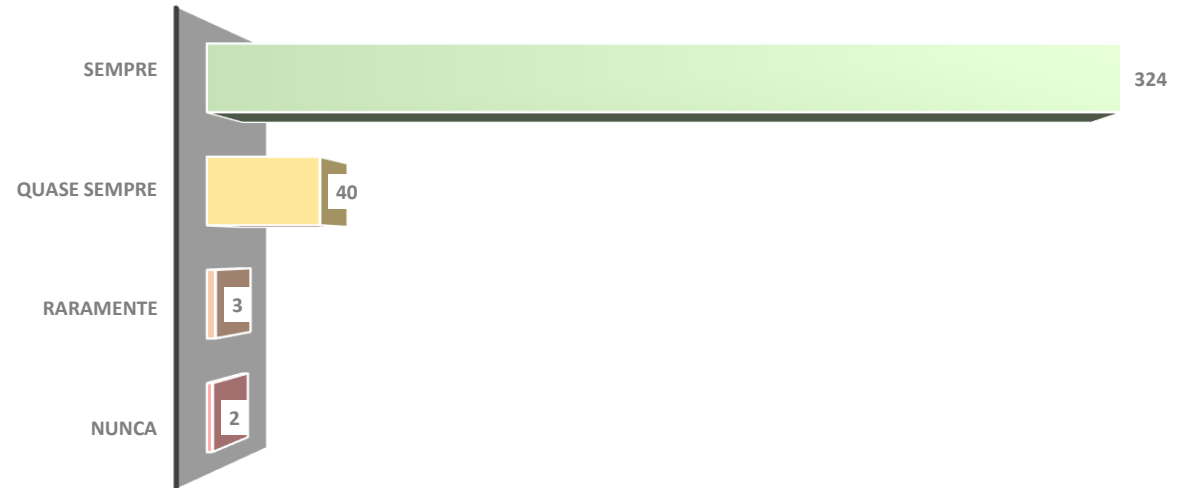
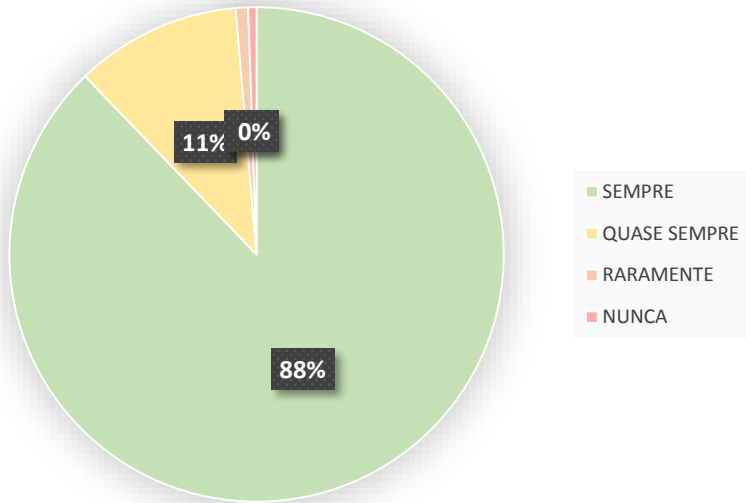


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



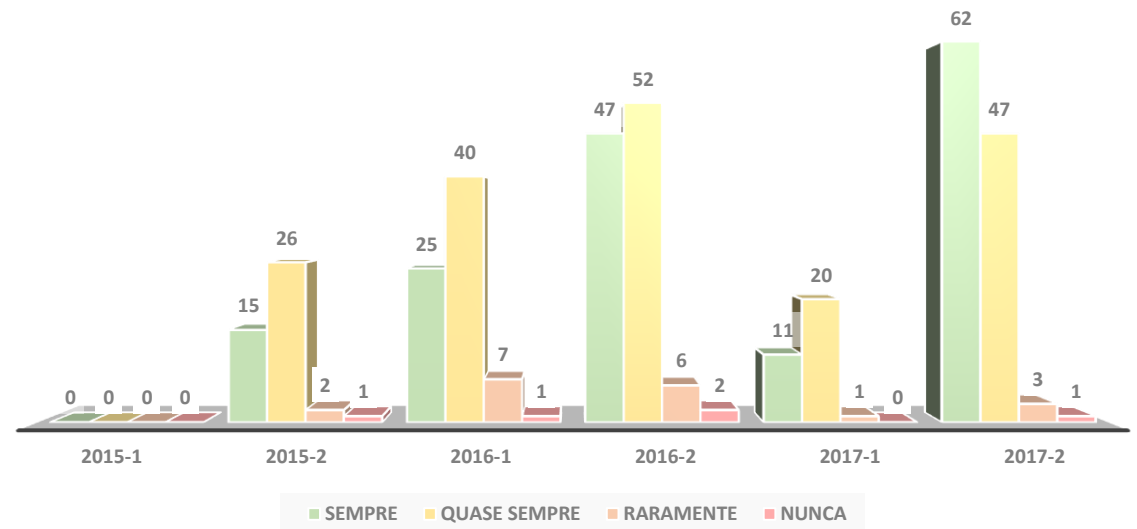
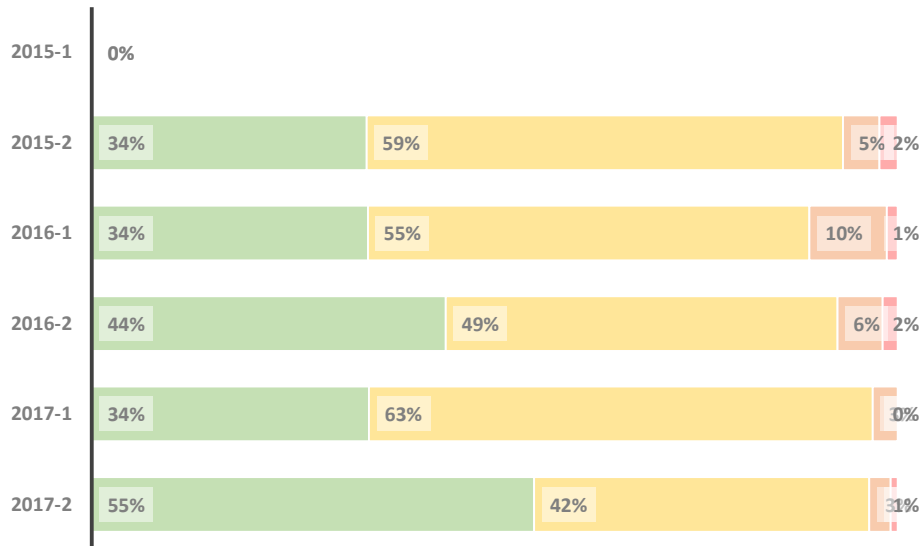
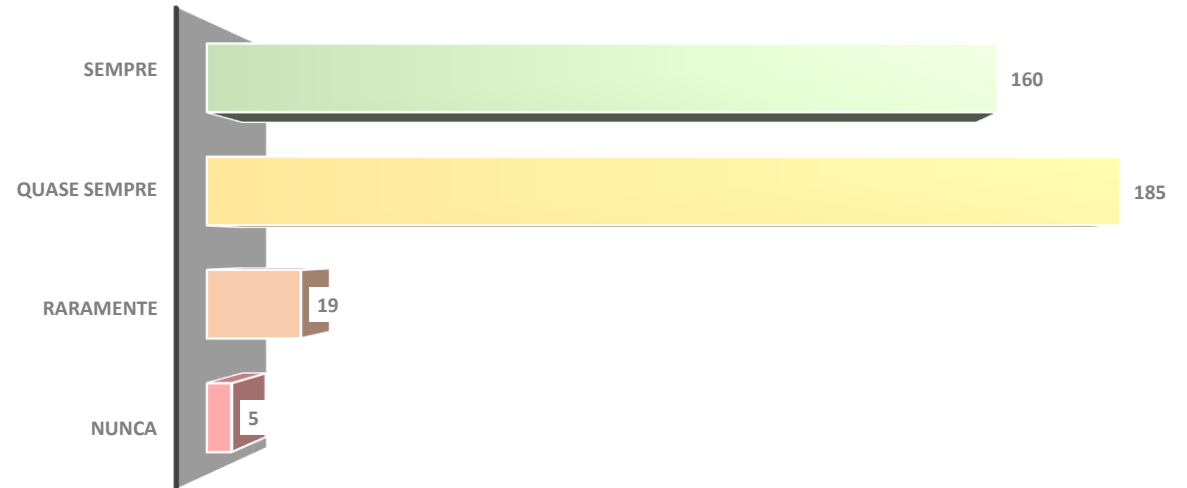
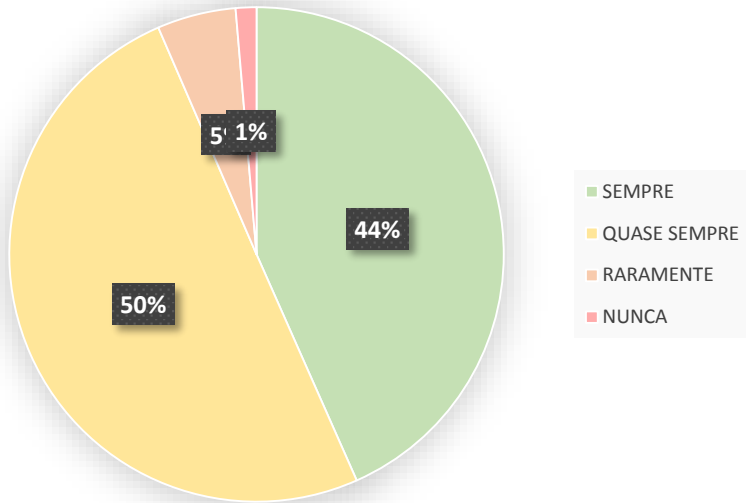


OS PROFESSORES: fazem chamada?



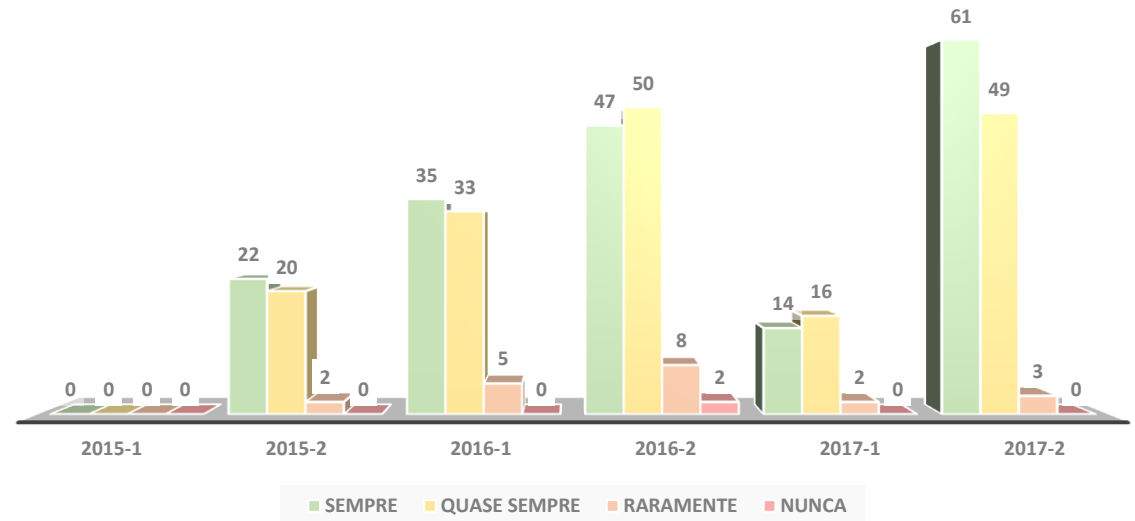
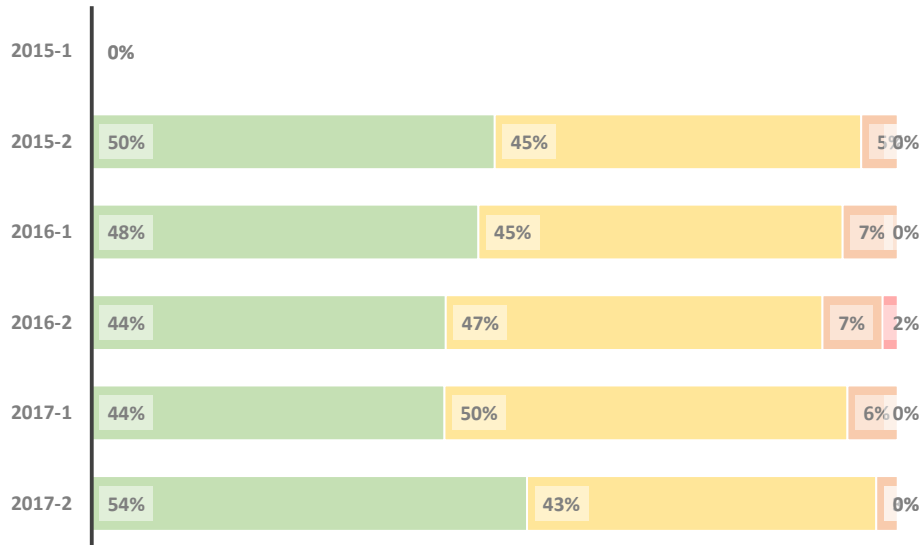
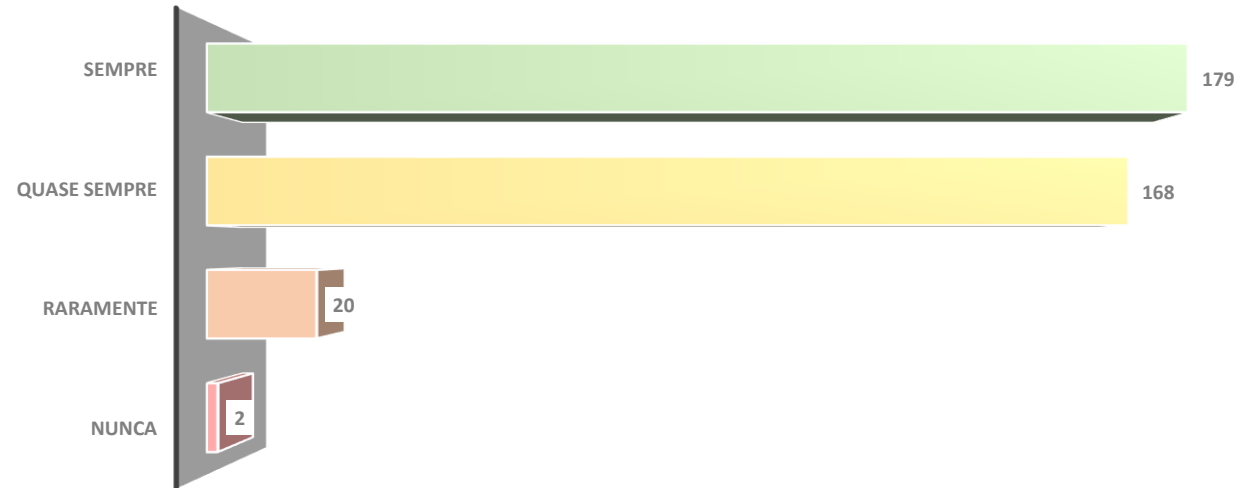
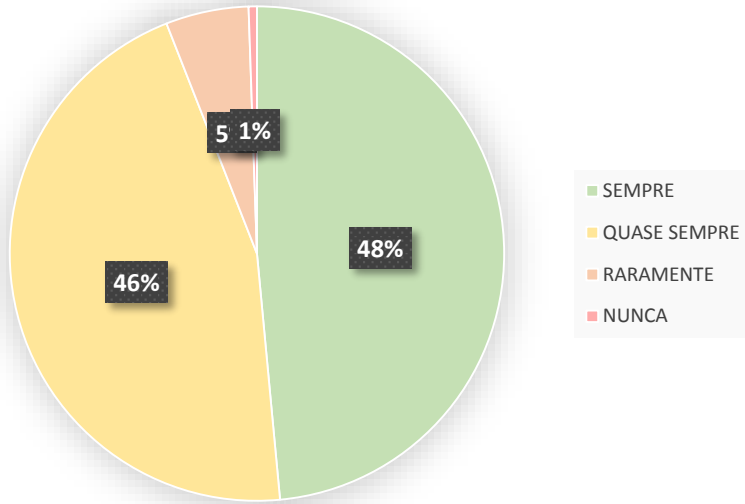


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



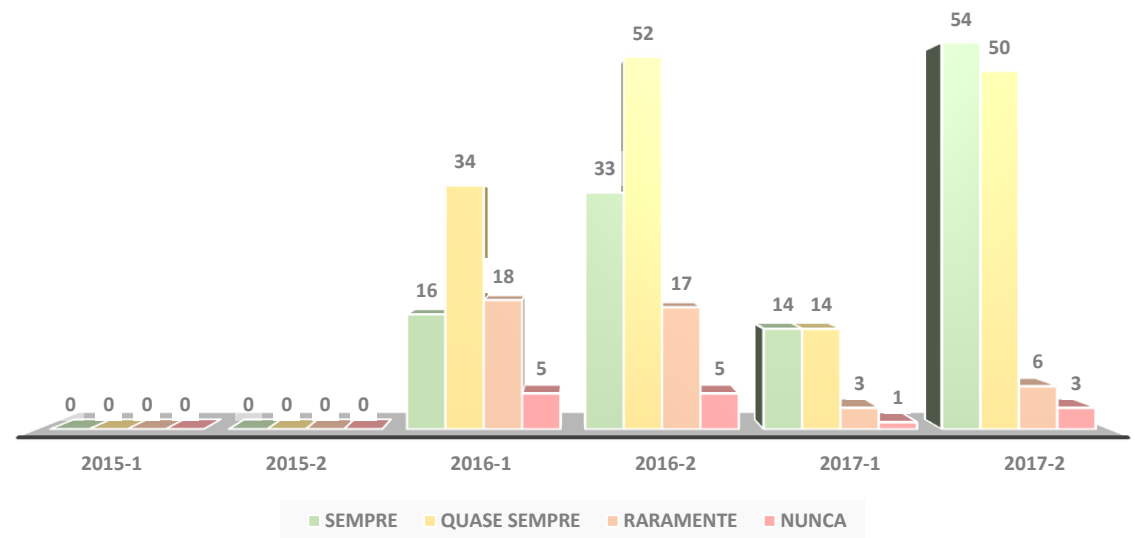
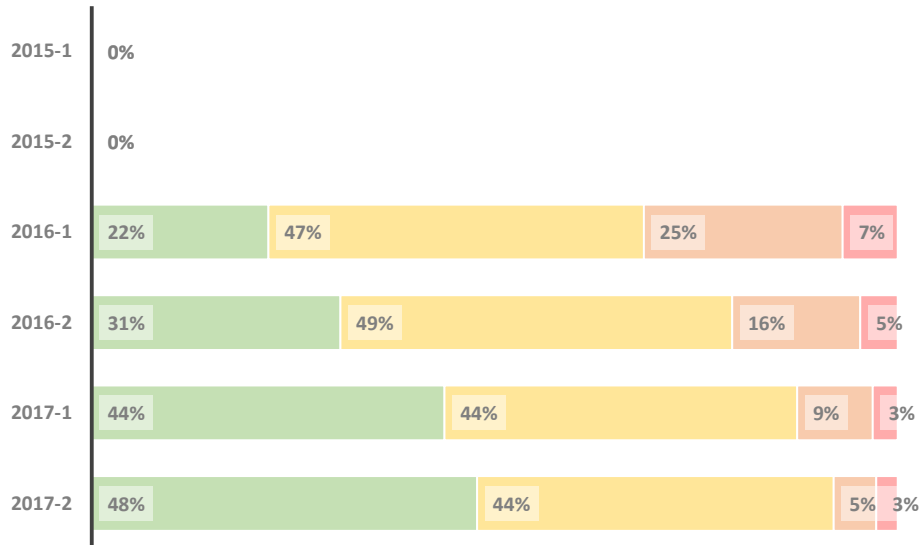
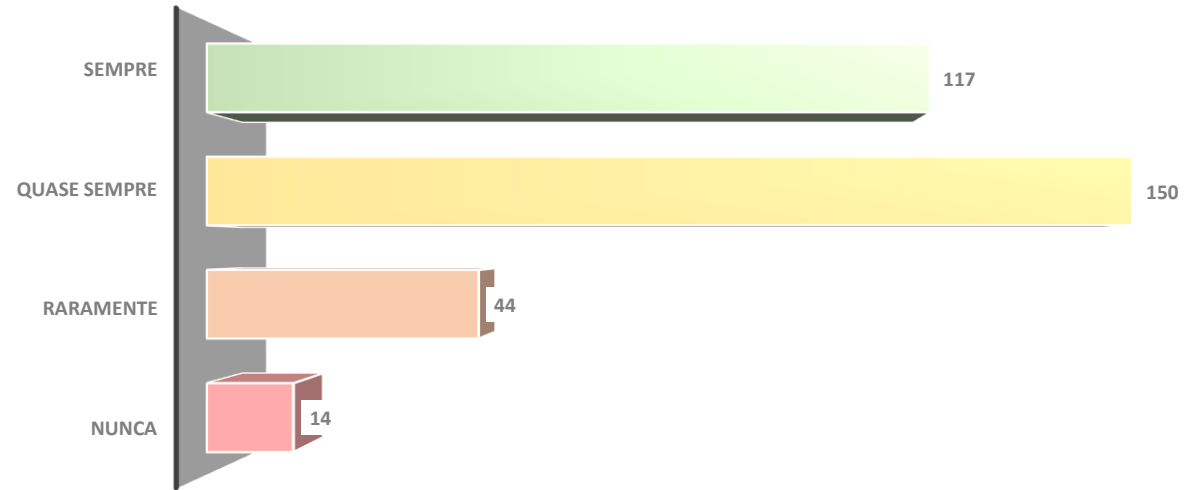
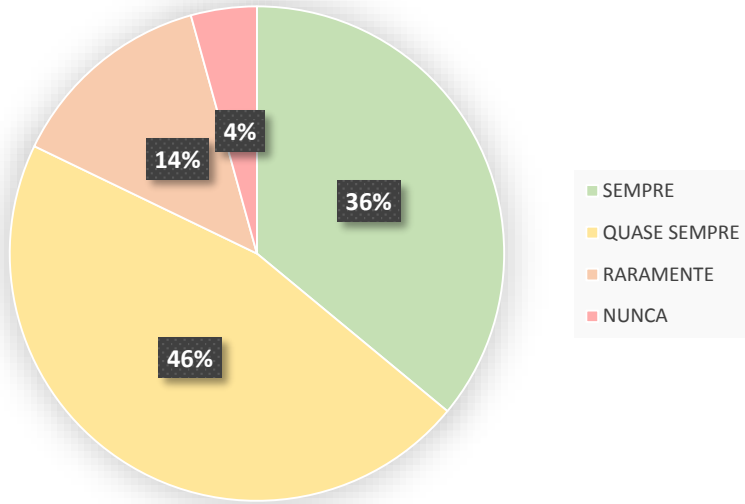


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



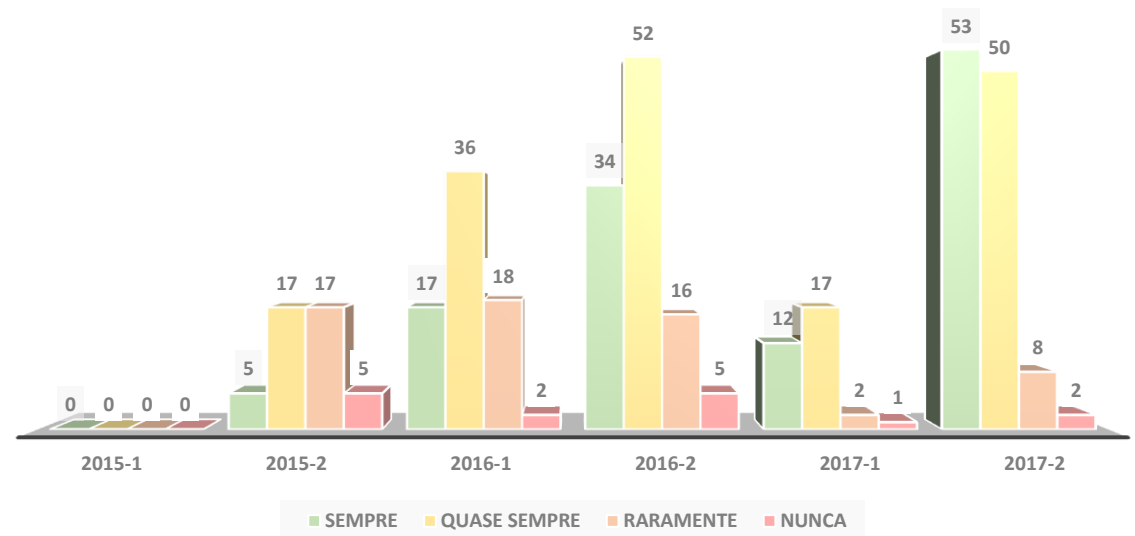
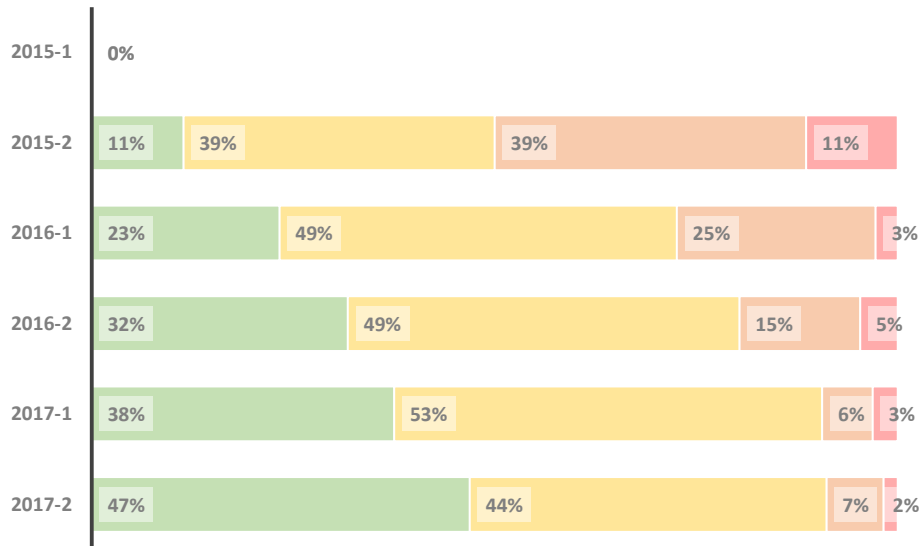
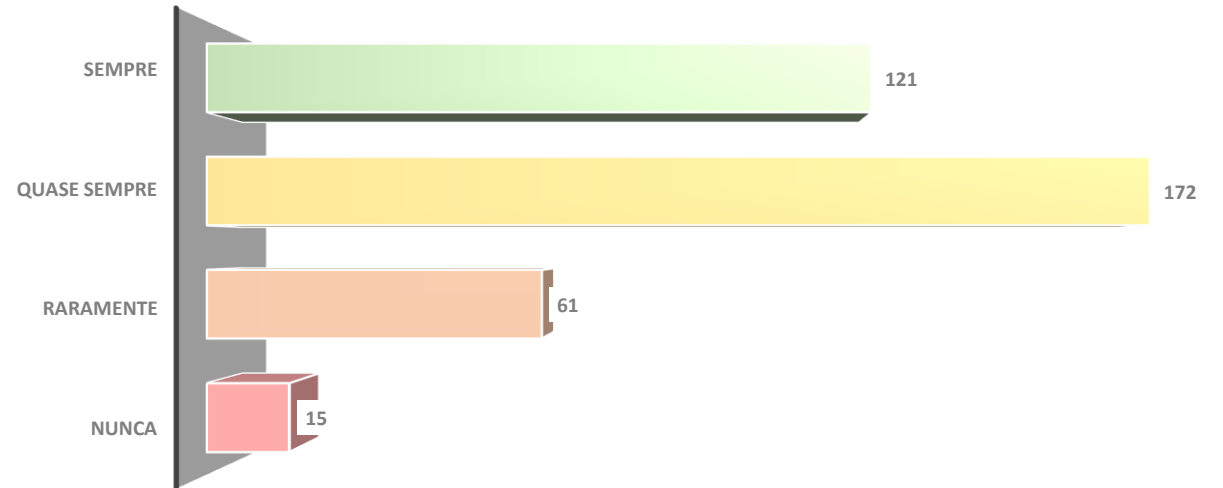
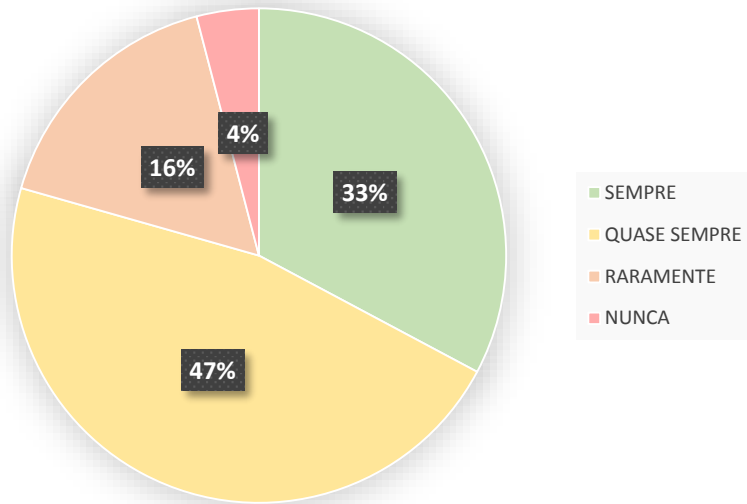


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



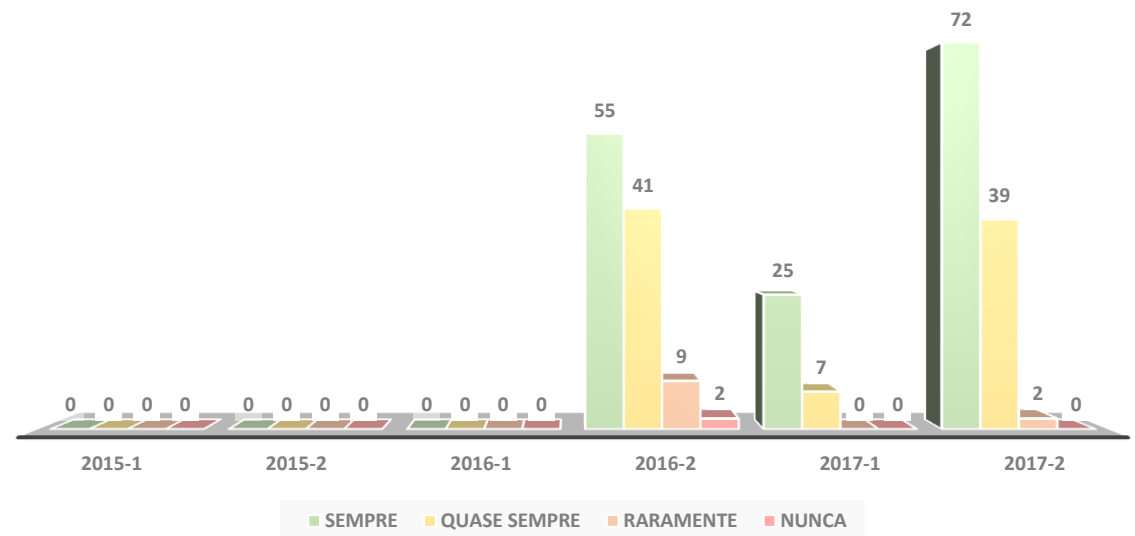
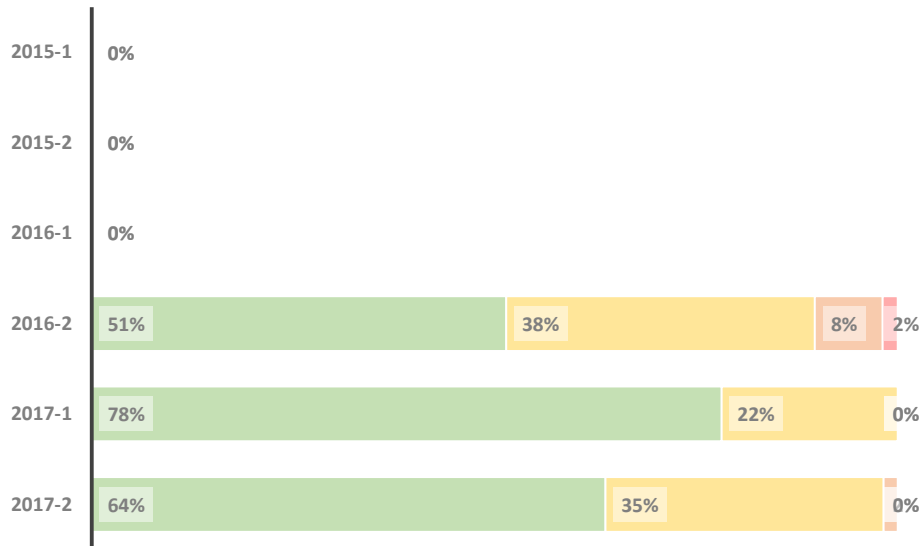
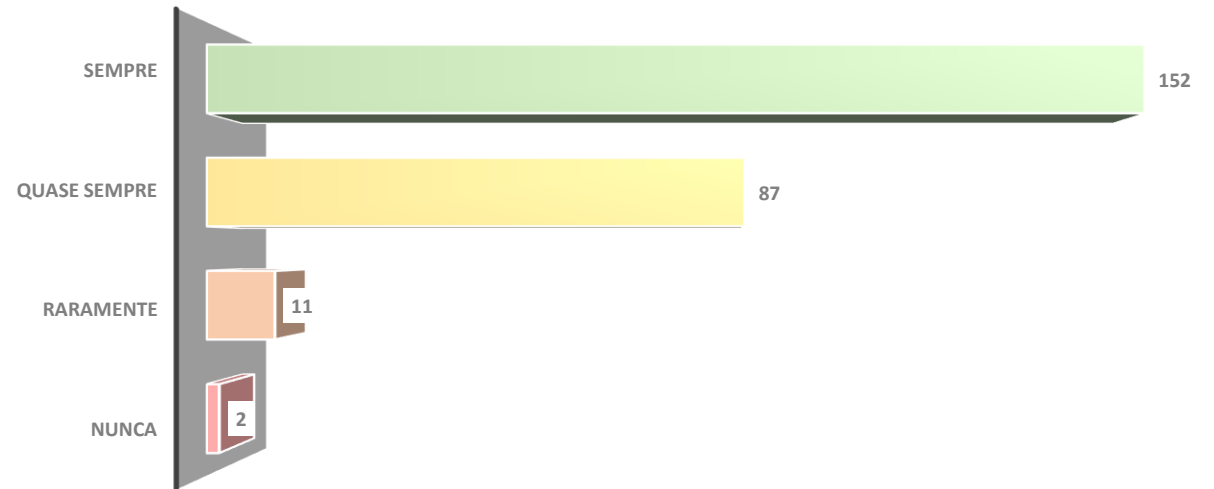
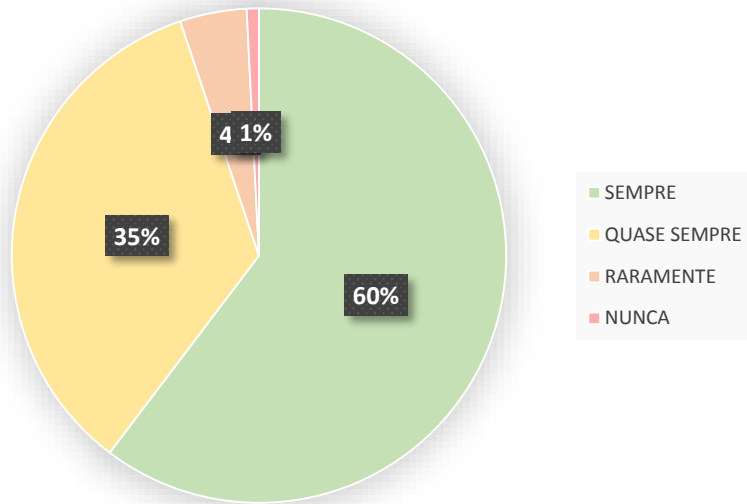


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



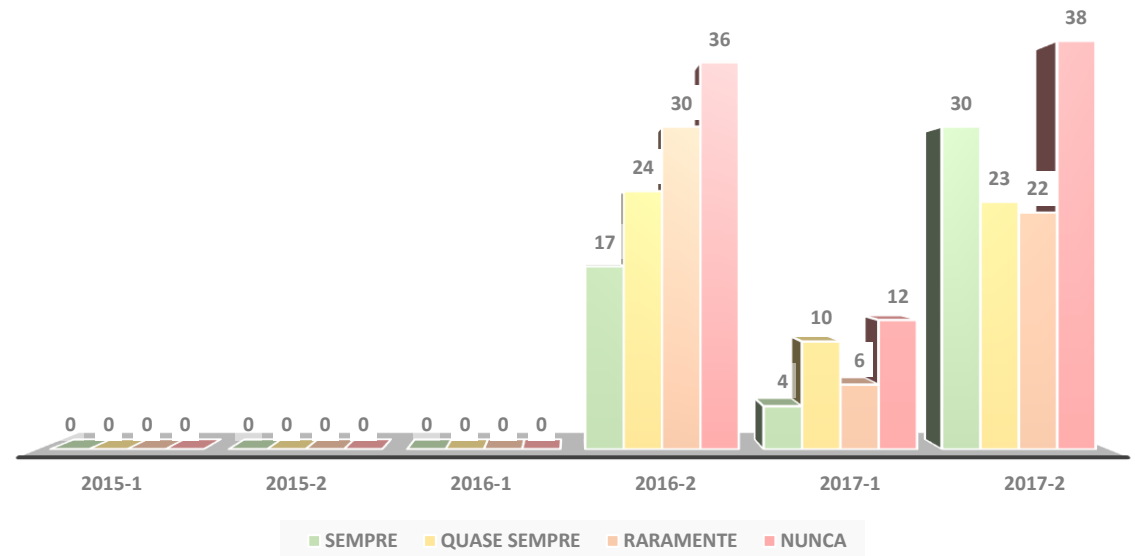
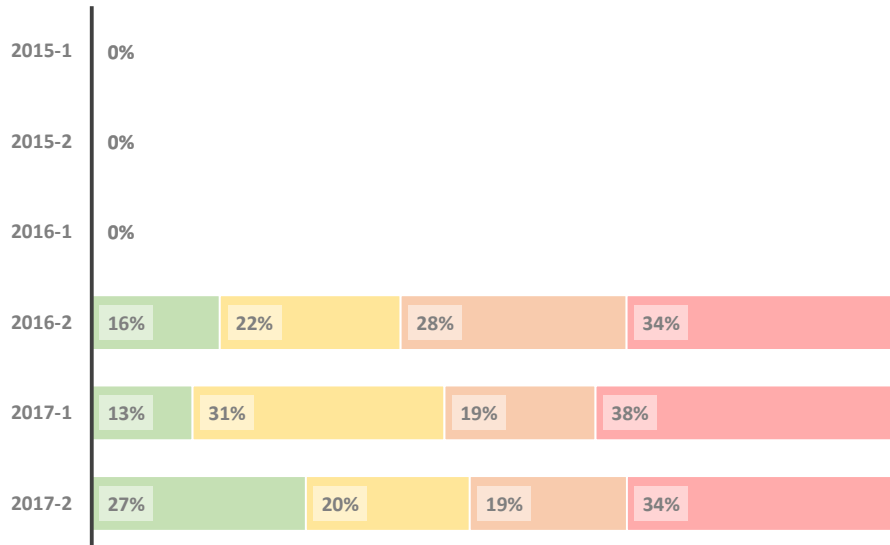
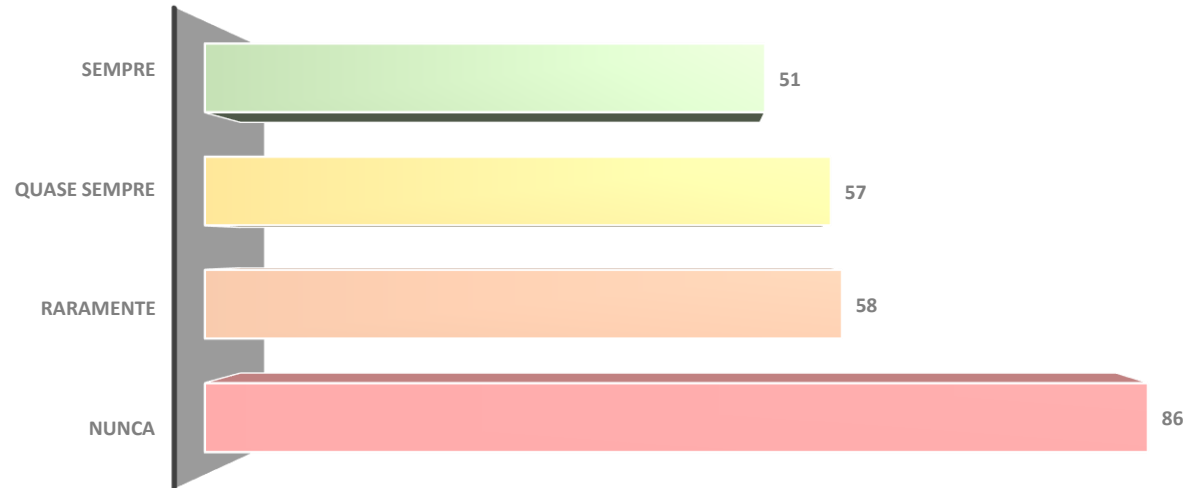
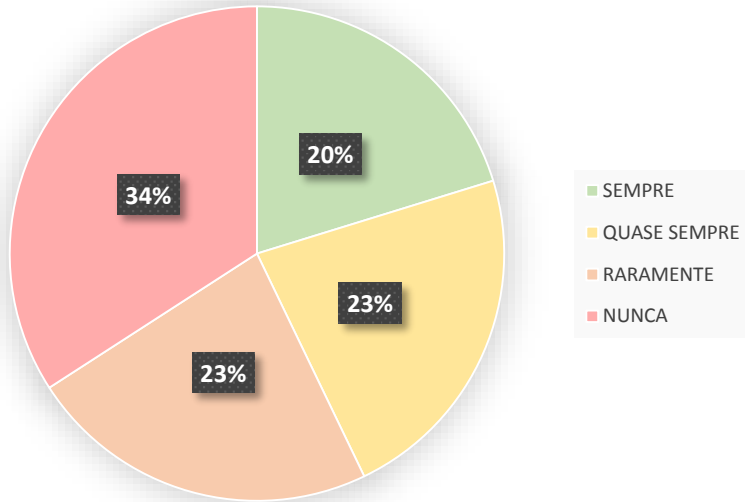


Você acessa o aluno online frequentemente?



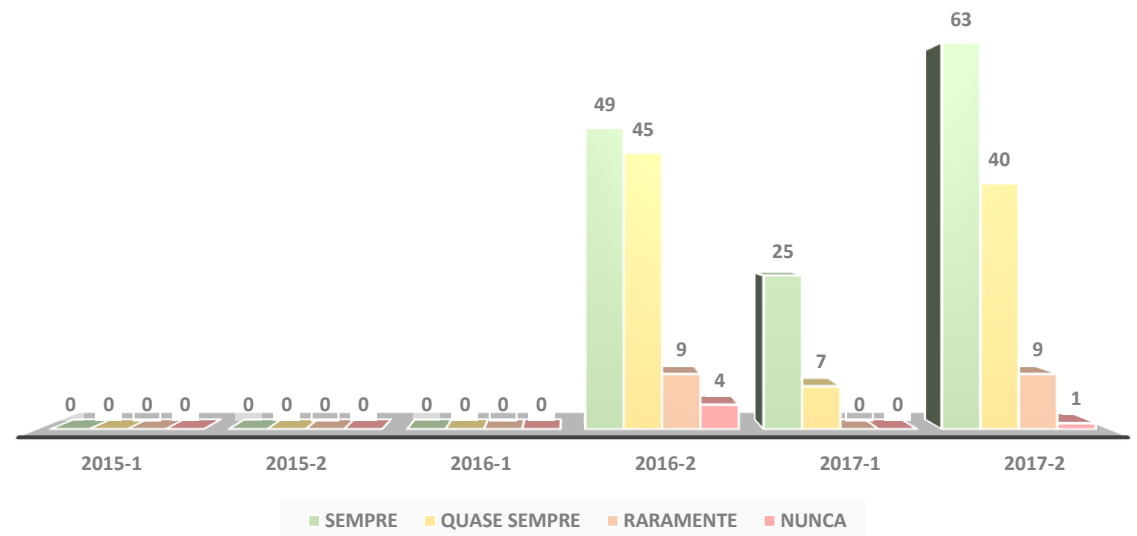
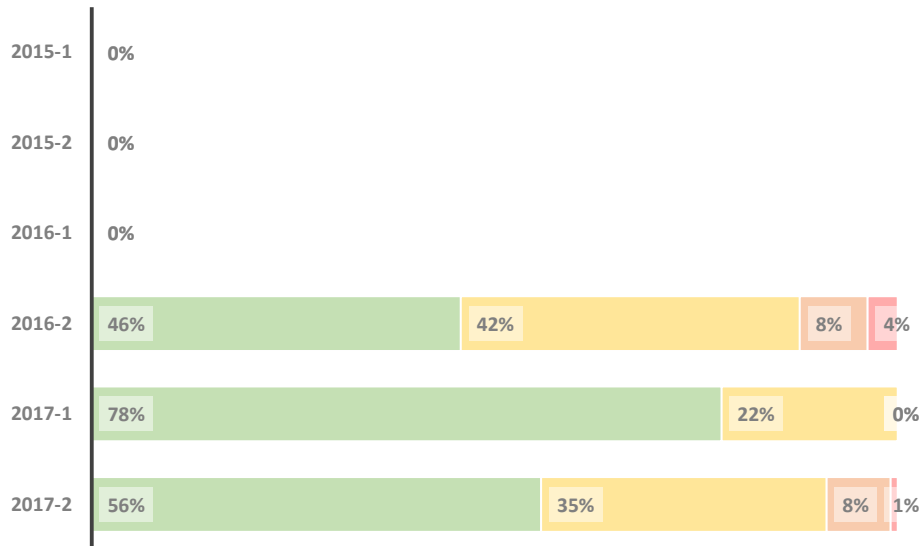
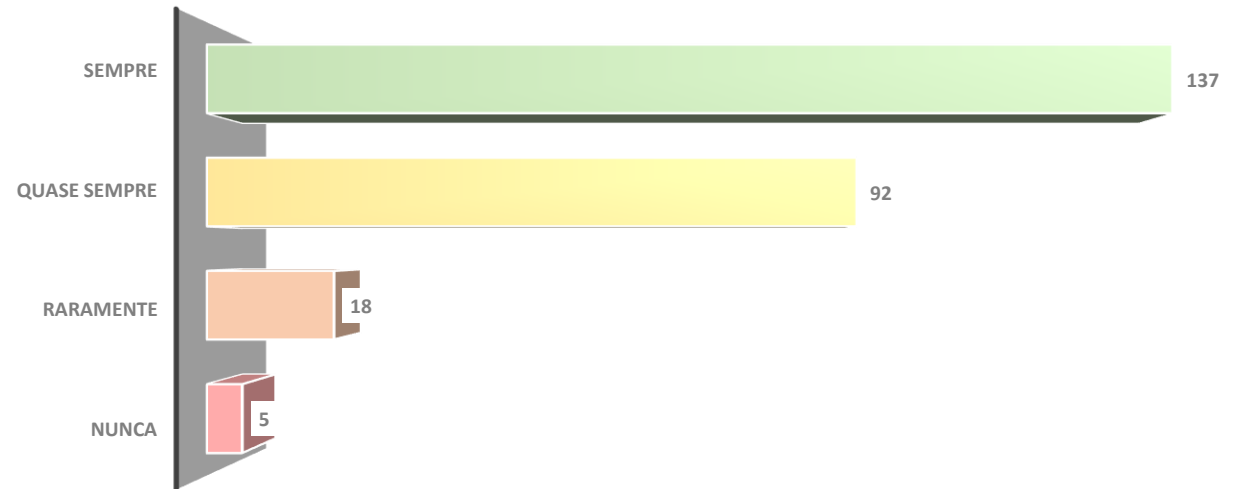
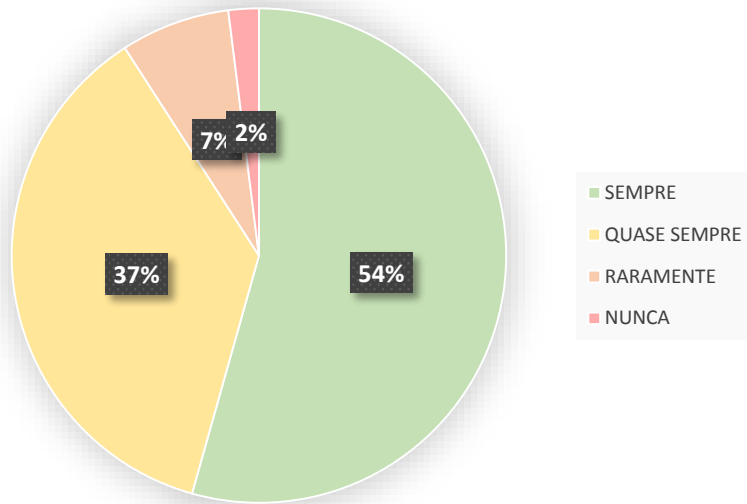


Você acessa o Office365 (email) frequentemente?



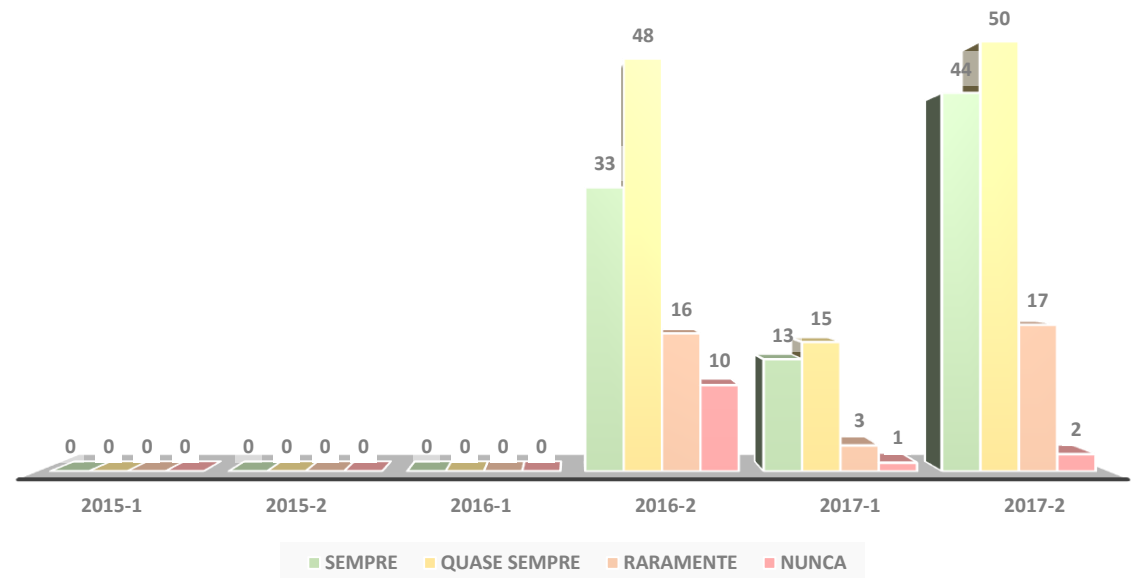
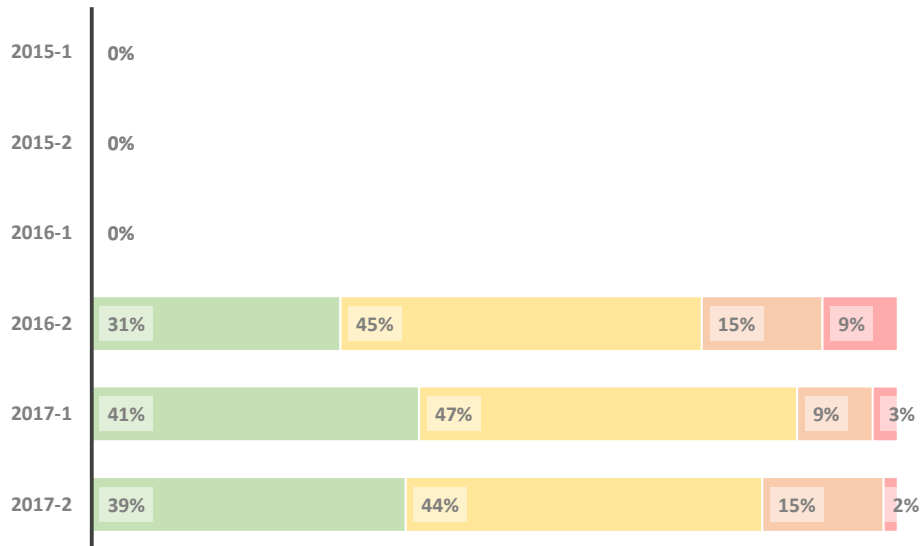
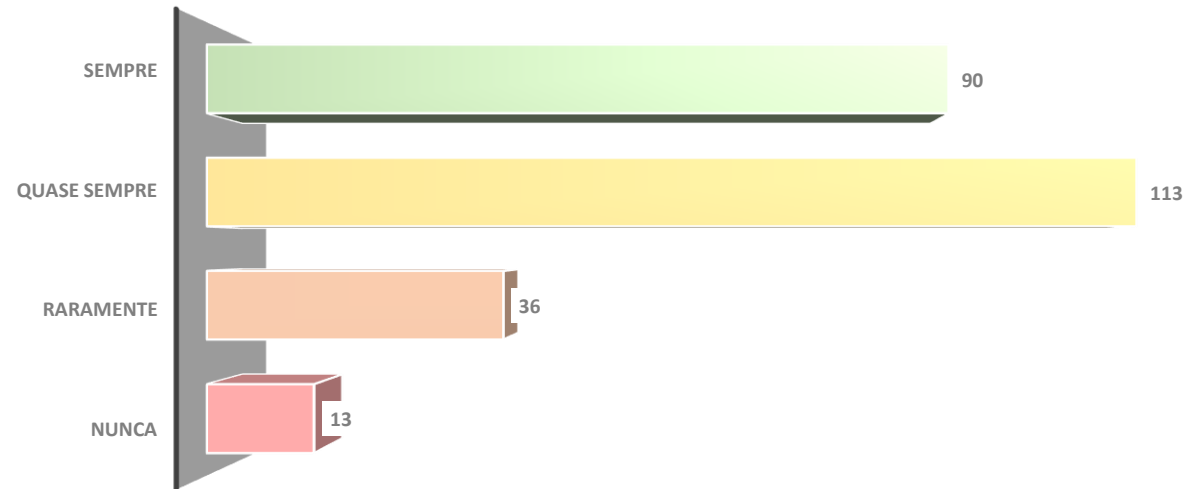
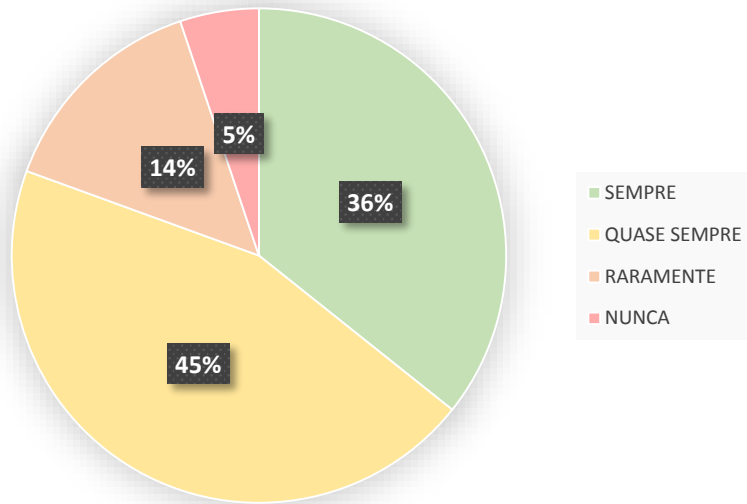


Você acessa o portal frequentemente?



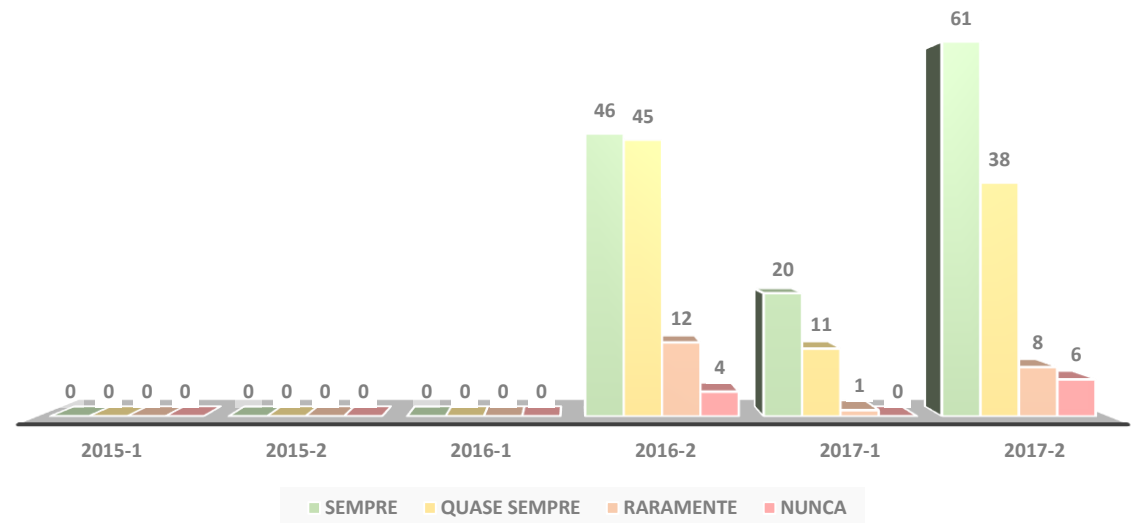
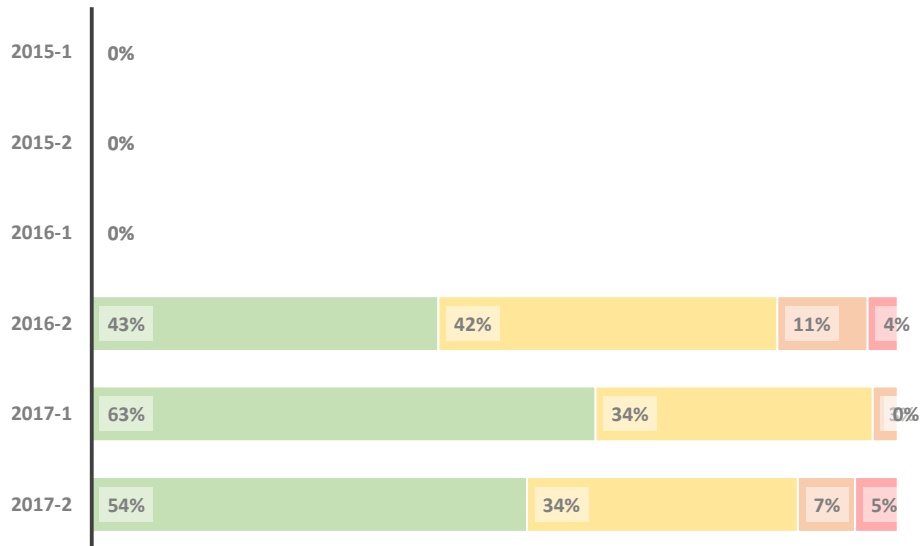
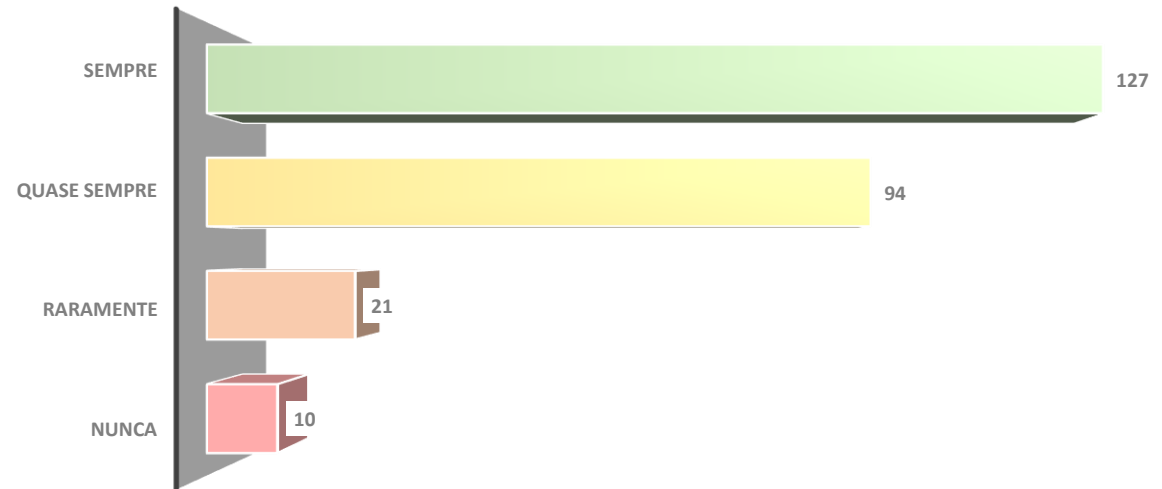
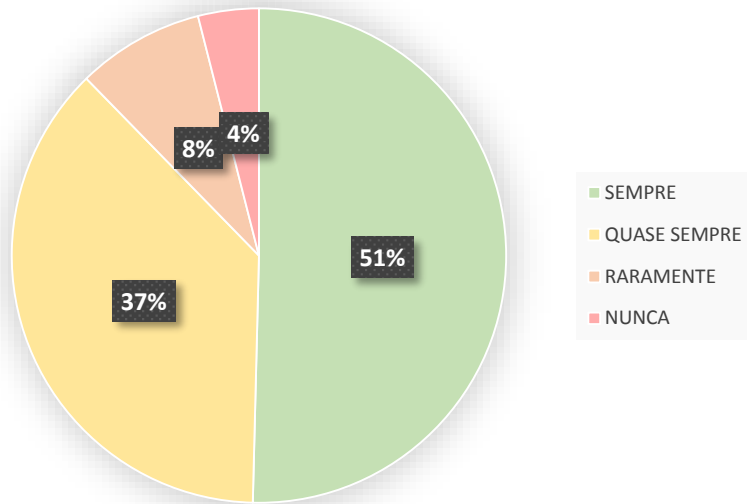


Você se sente apto para utilizar os recursos de TI?



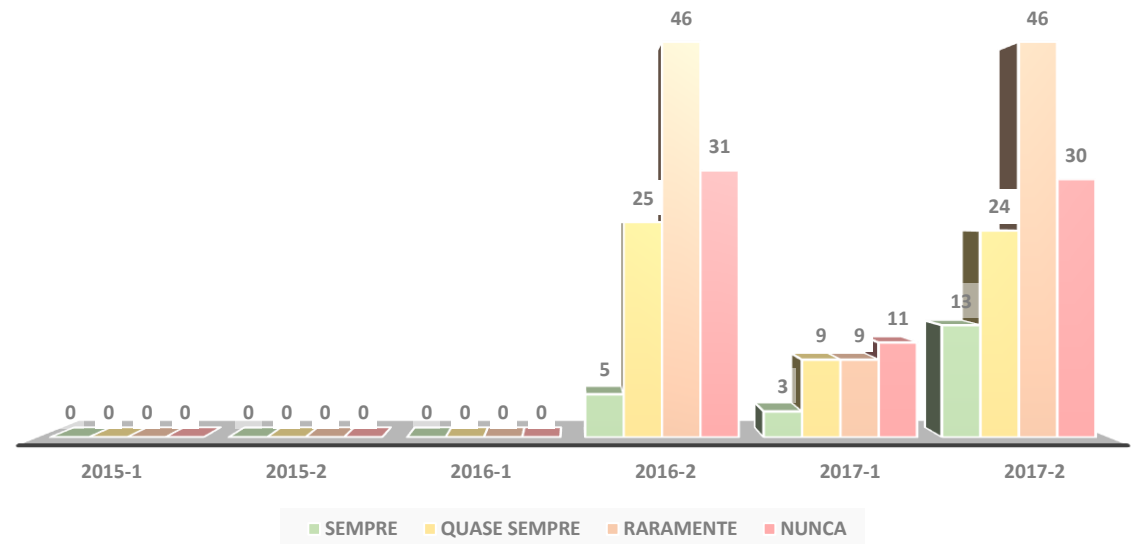
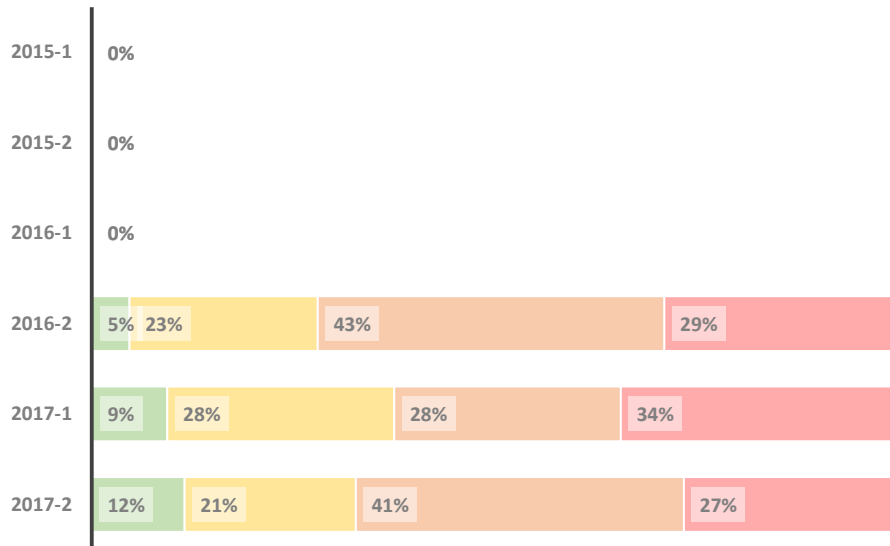
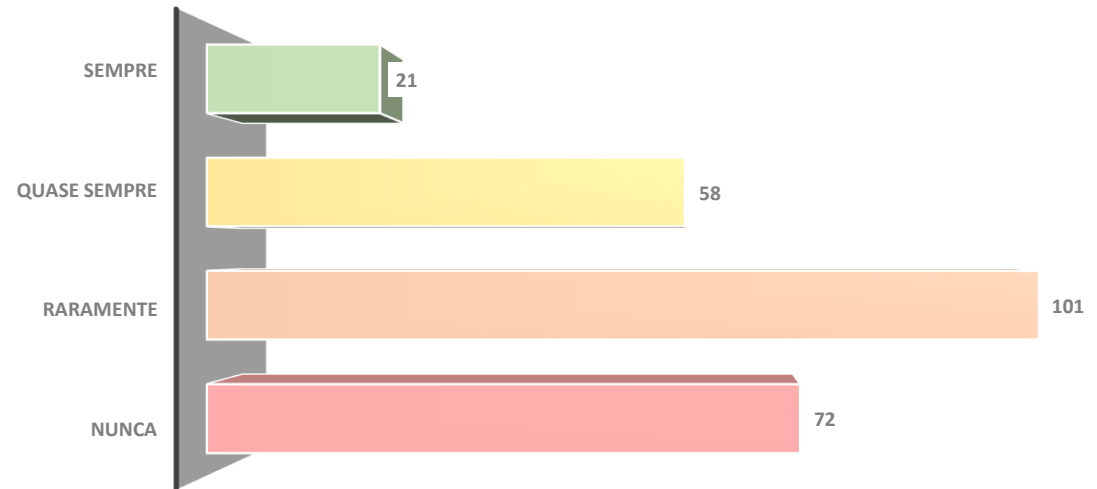
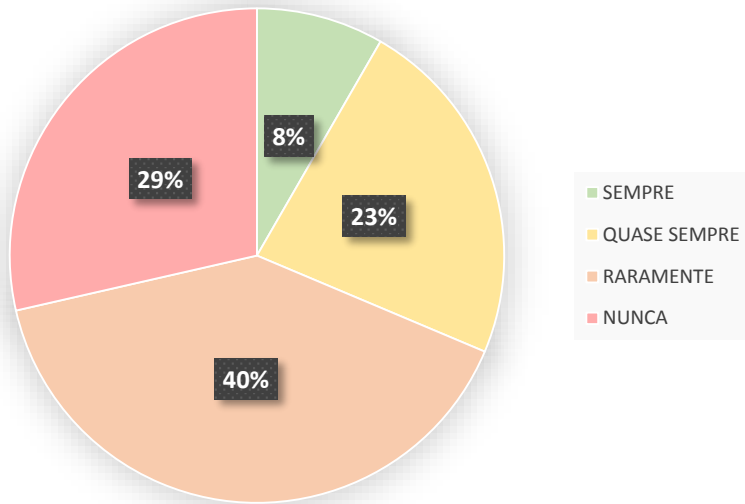


Você utiliza o Moodlerooms (AVA) frequentemente?



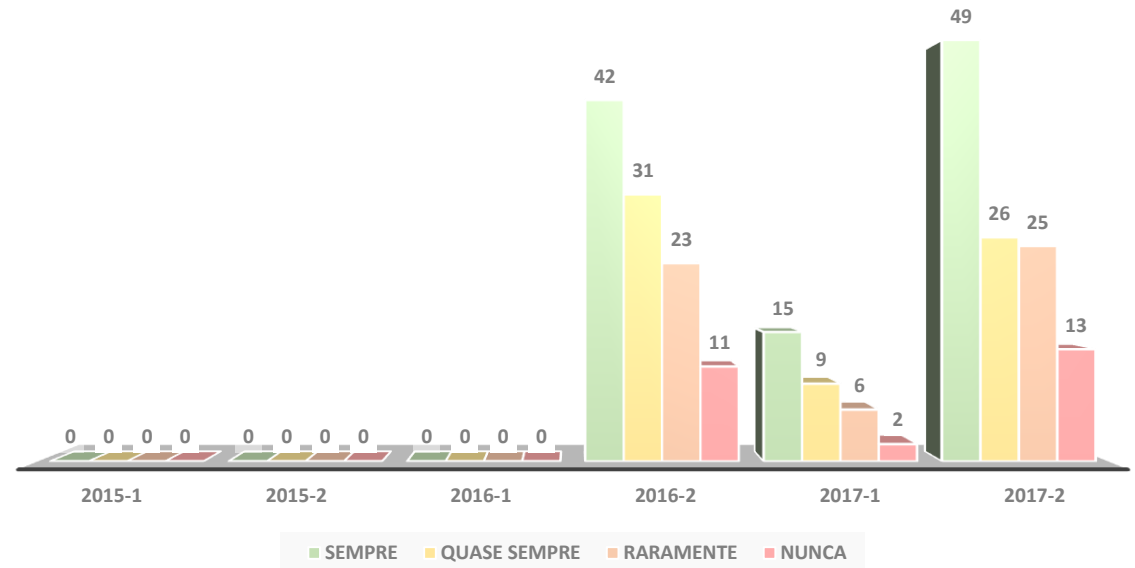
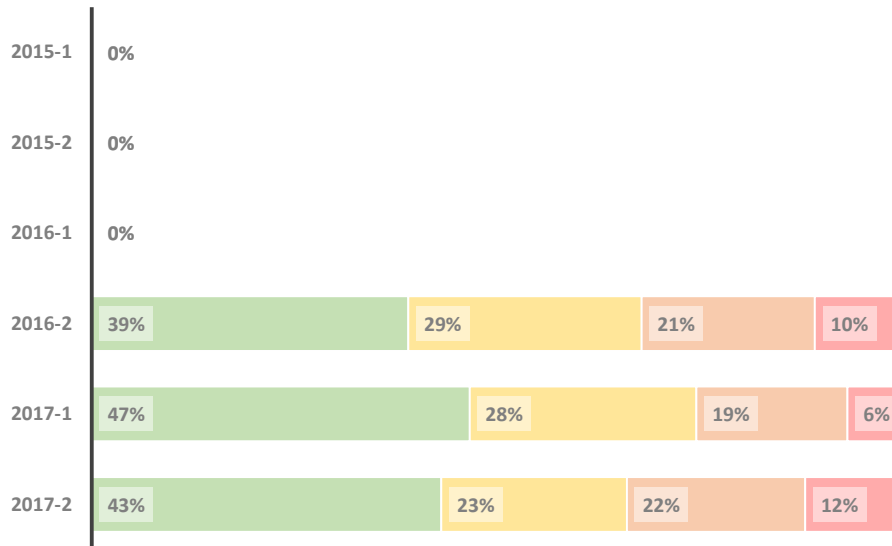
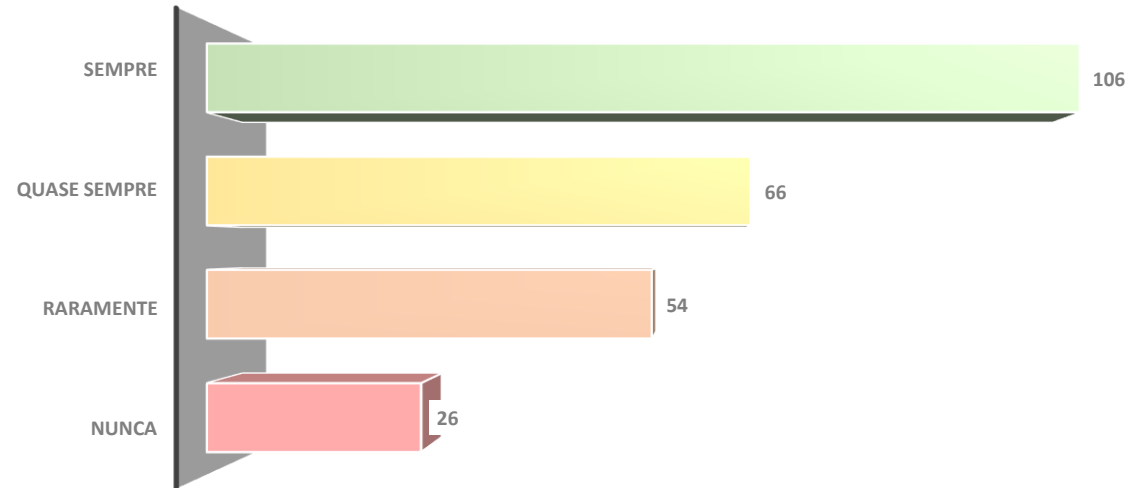
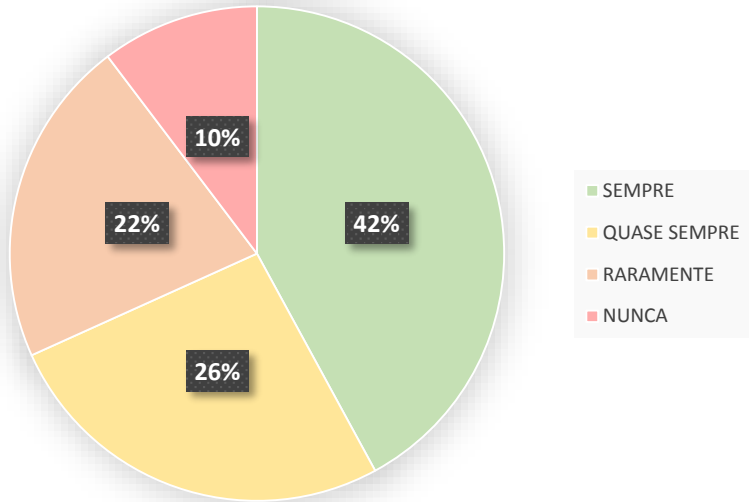


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



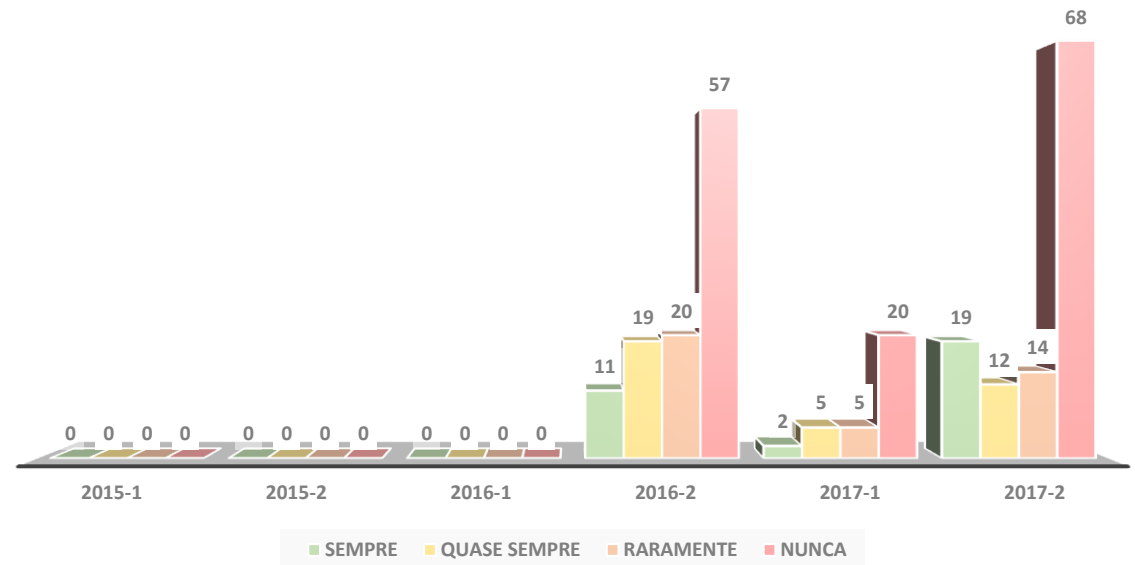
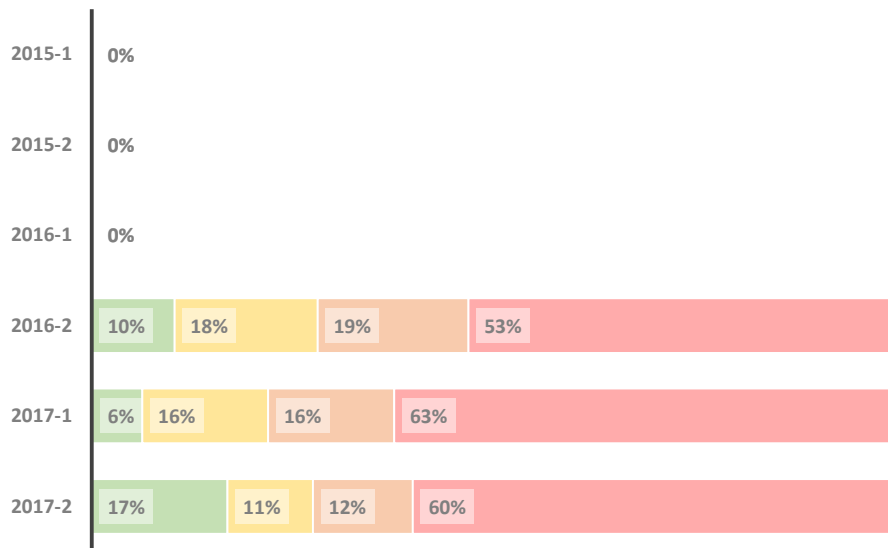
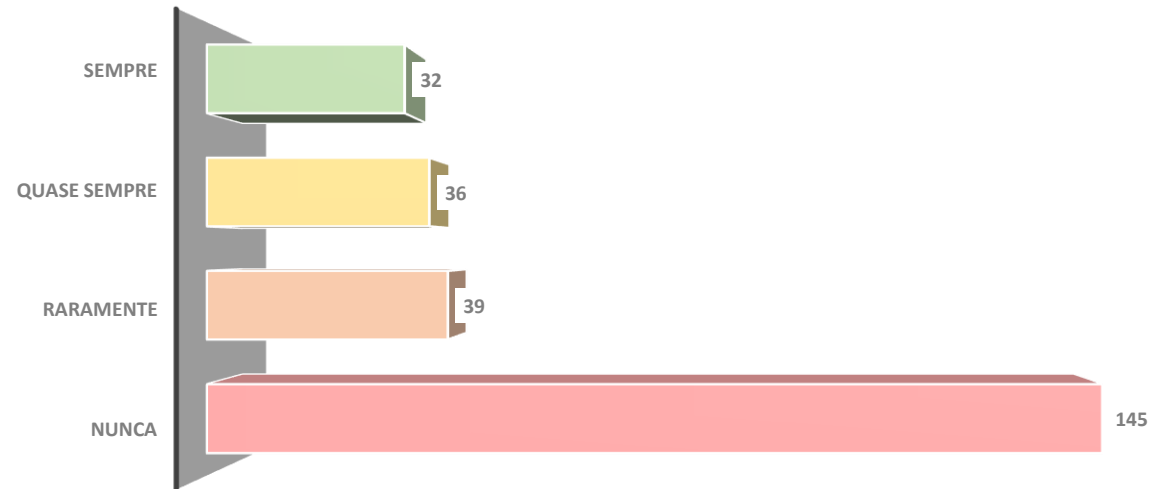
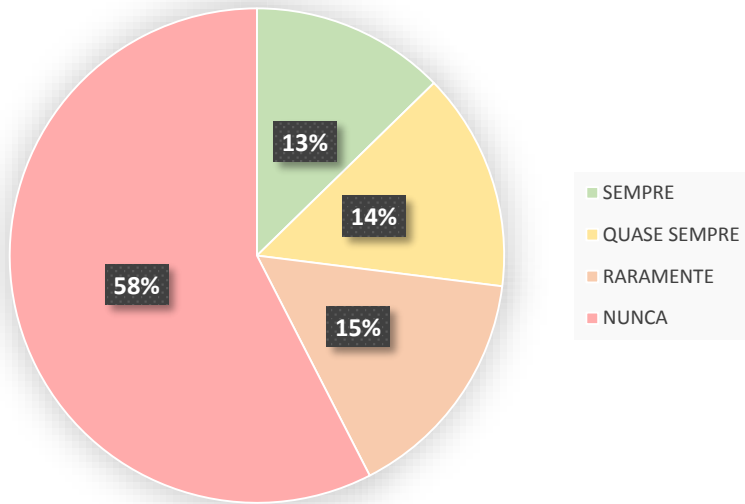


Você utiliza o recurso de internet frequente?



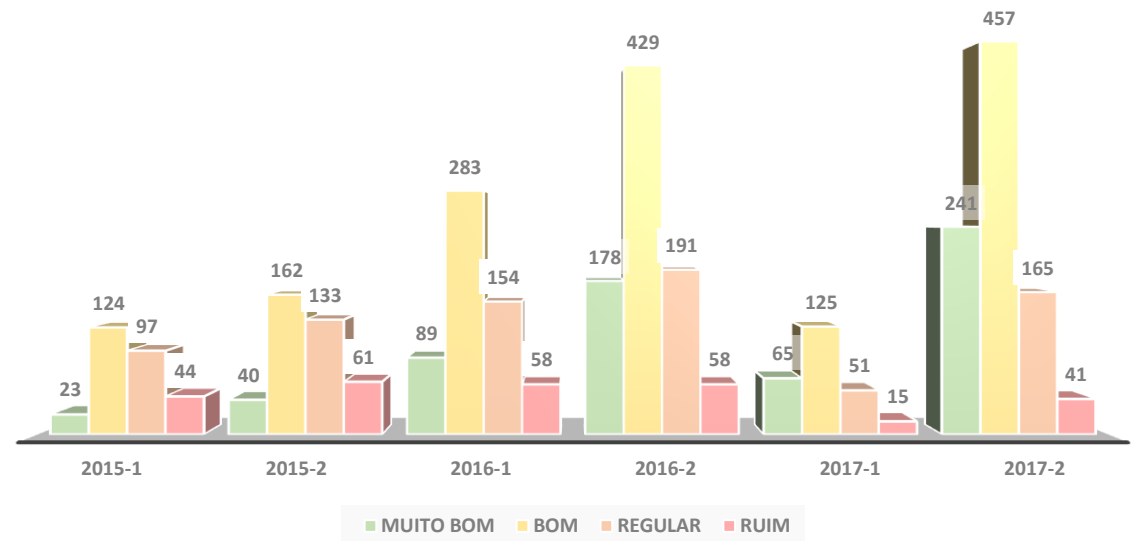
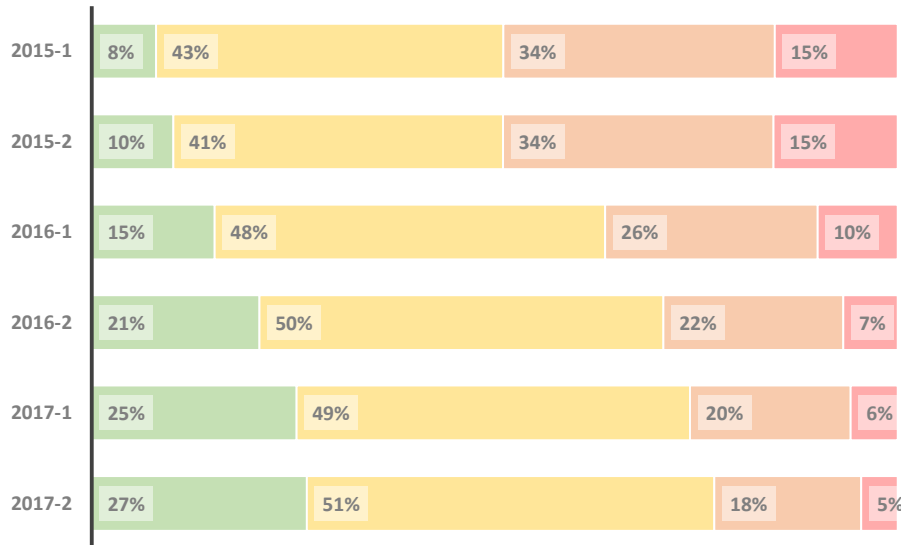
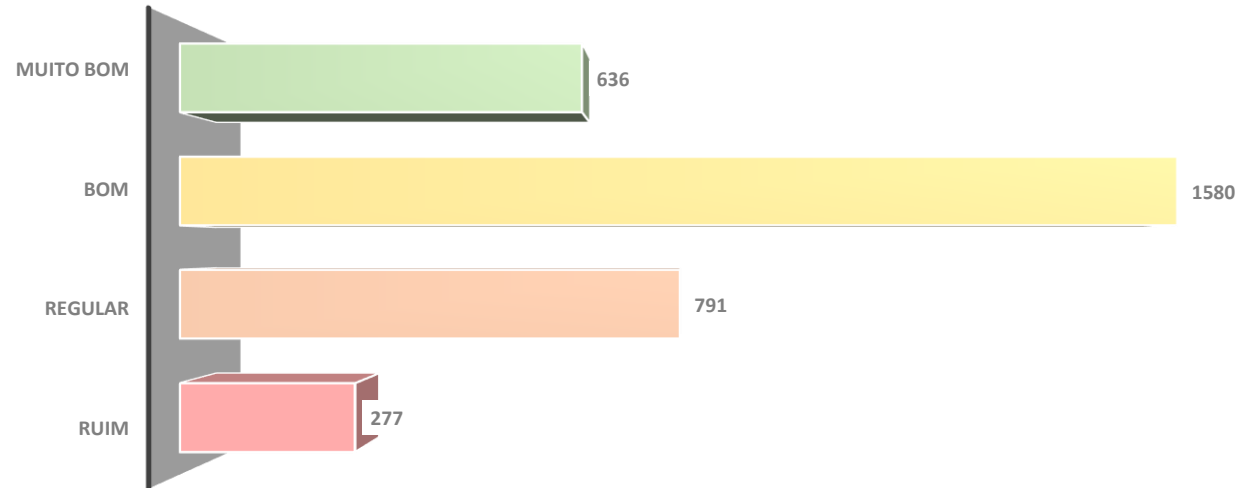
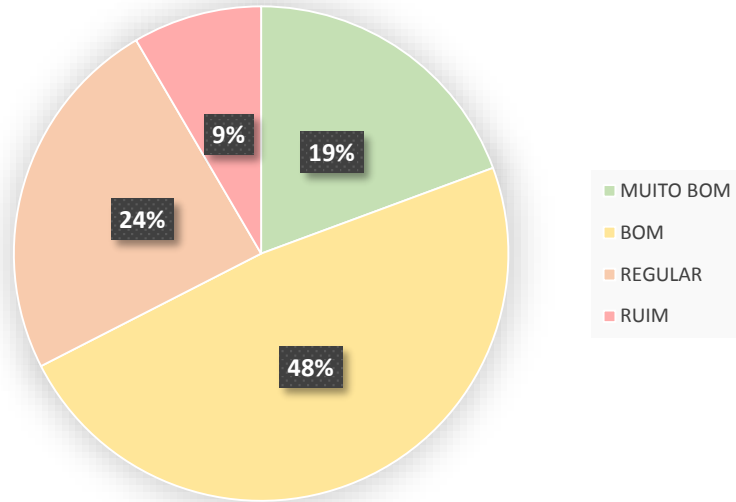


Você utiliza o recurso de WIFI frequentemente?



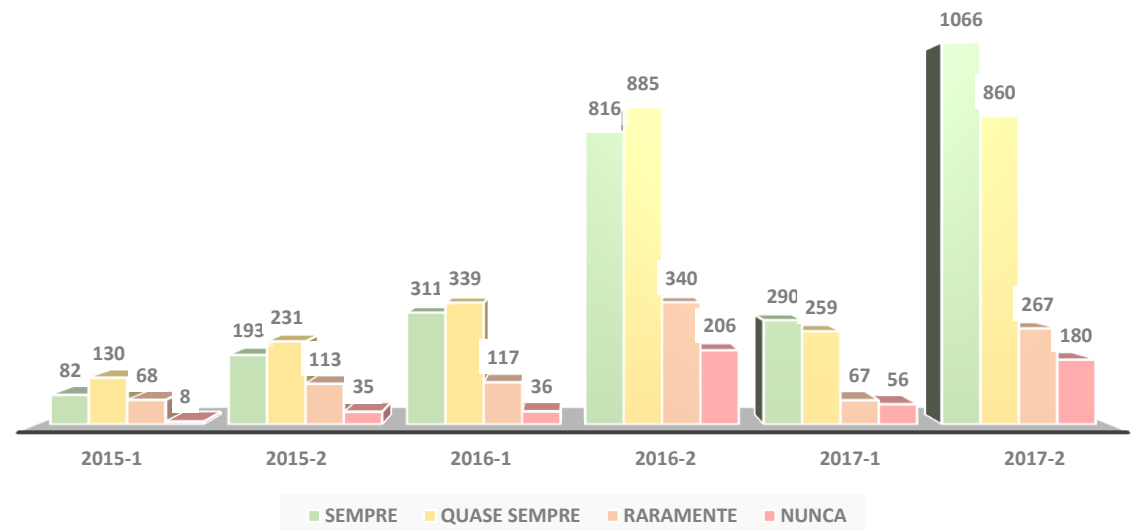
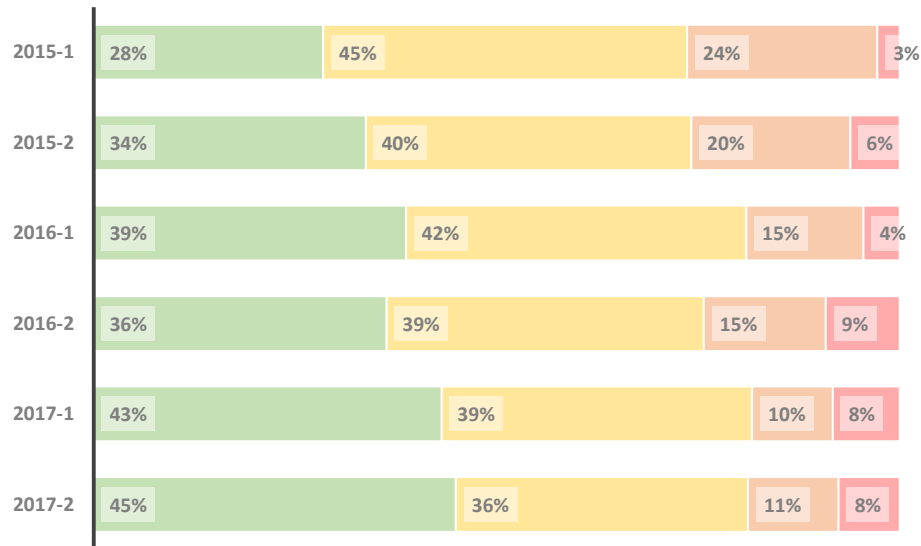
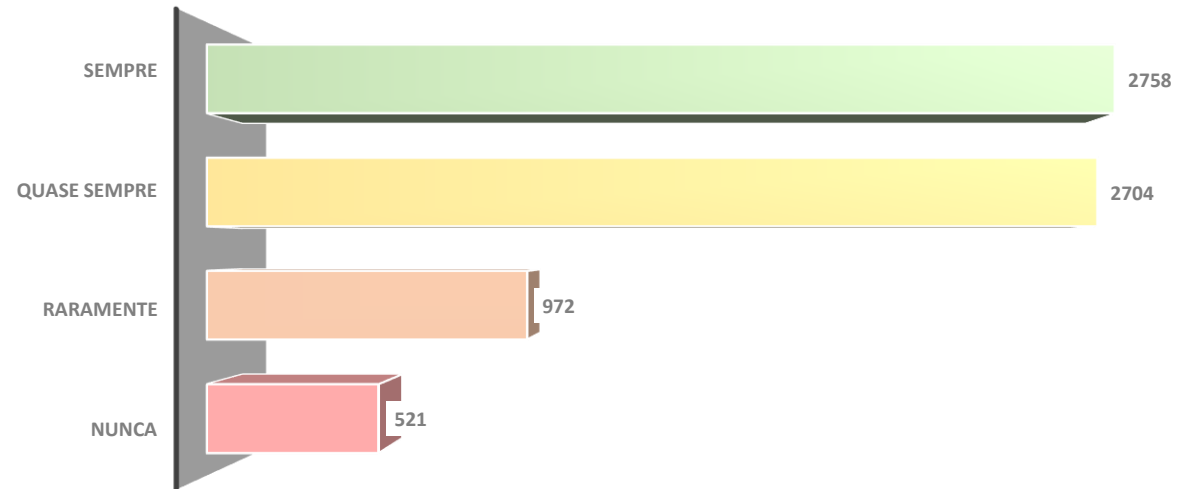
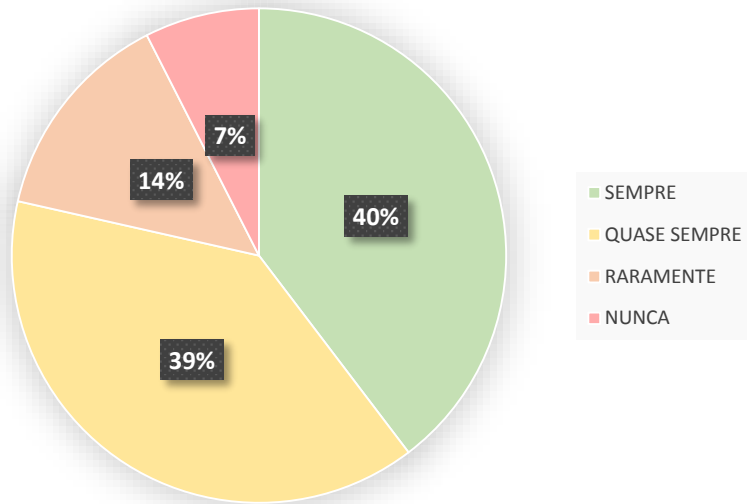


QUESTÕES OBJETIVAS - Qualitativas



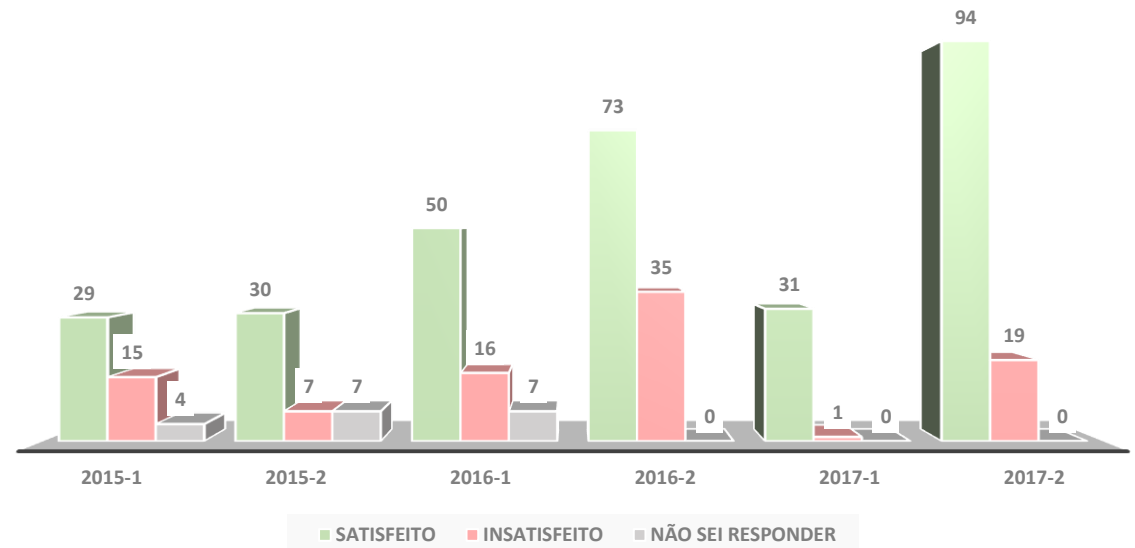
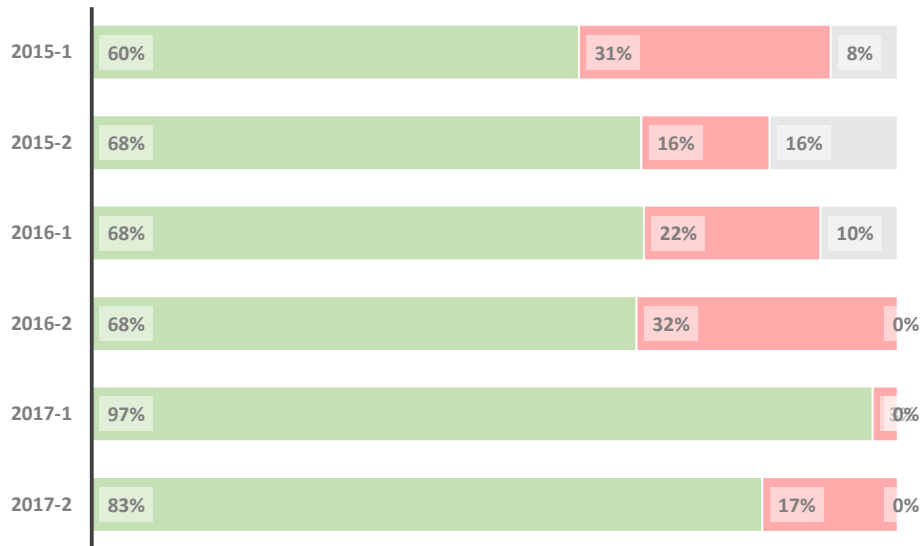
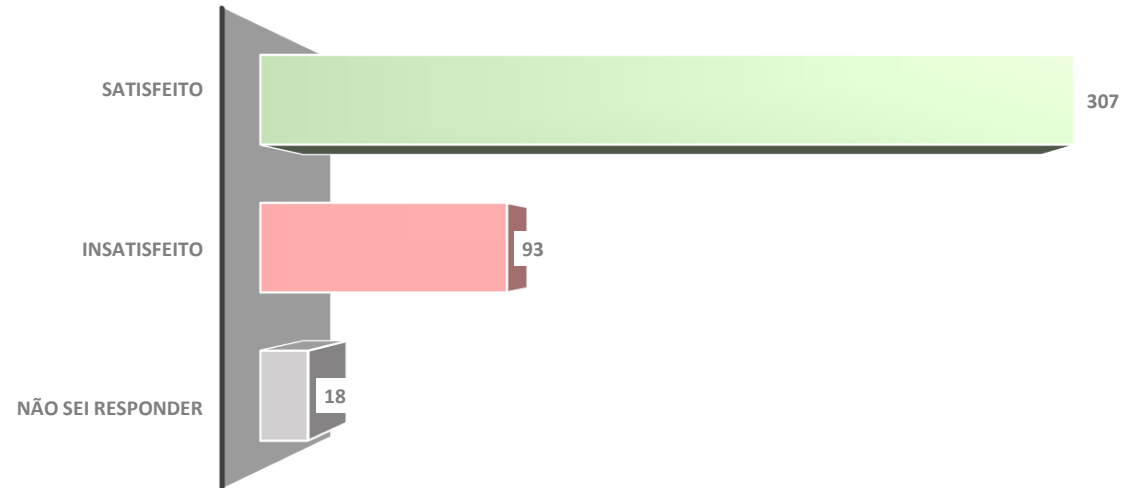
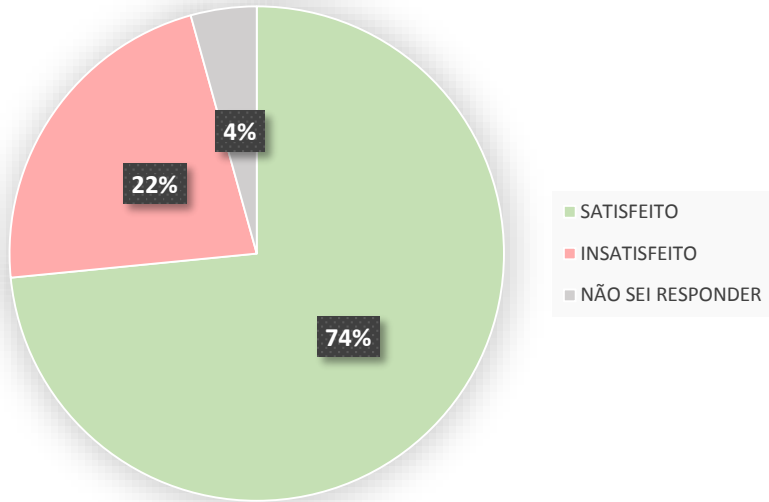


QUESTÕES OBJETIVAS - Periodicidade



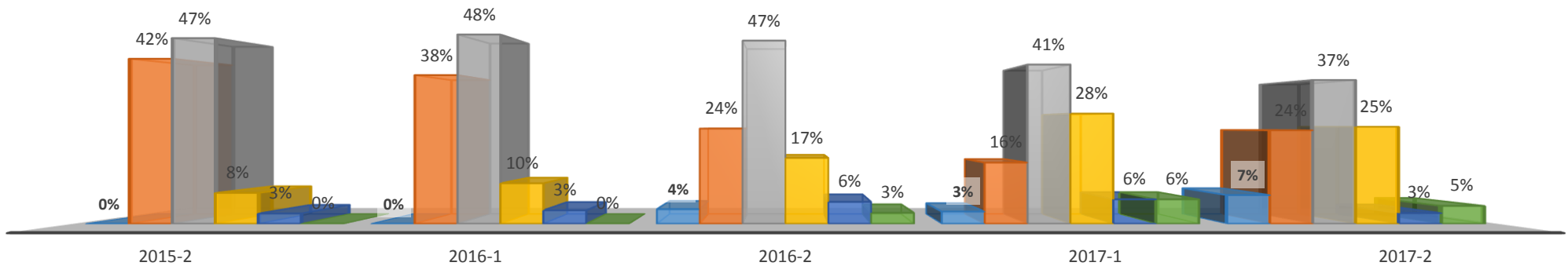
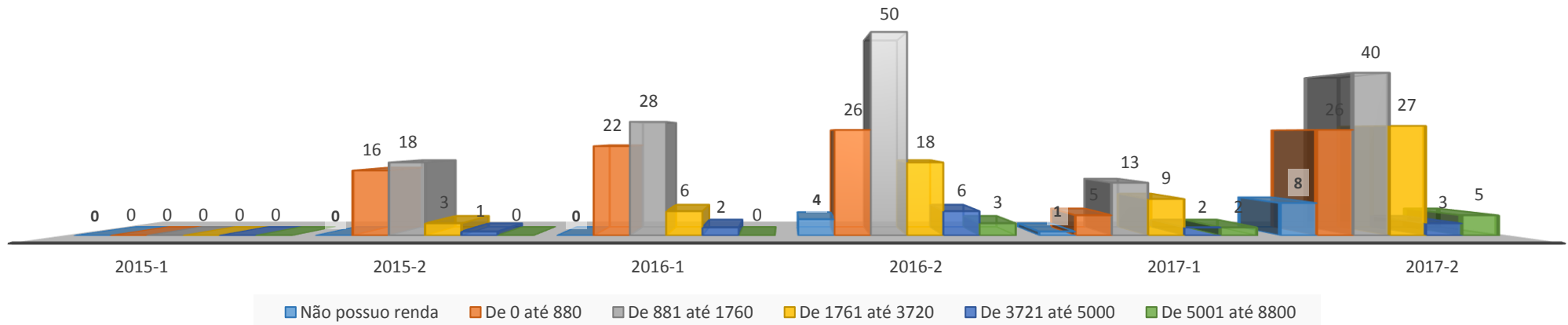
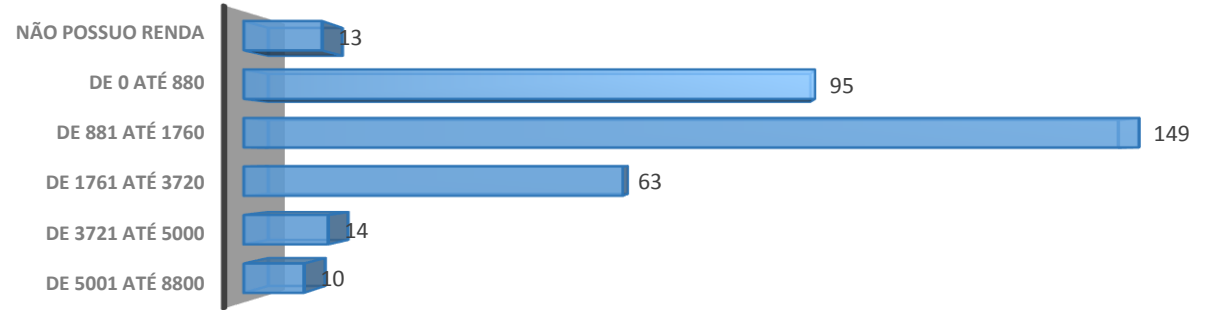
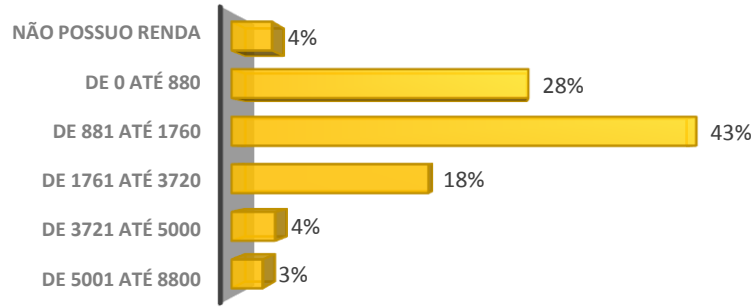


O CURSO - Em relação ao seu curso, você se considera:



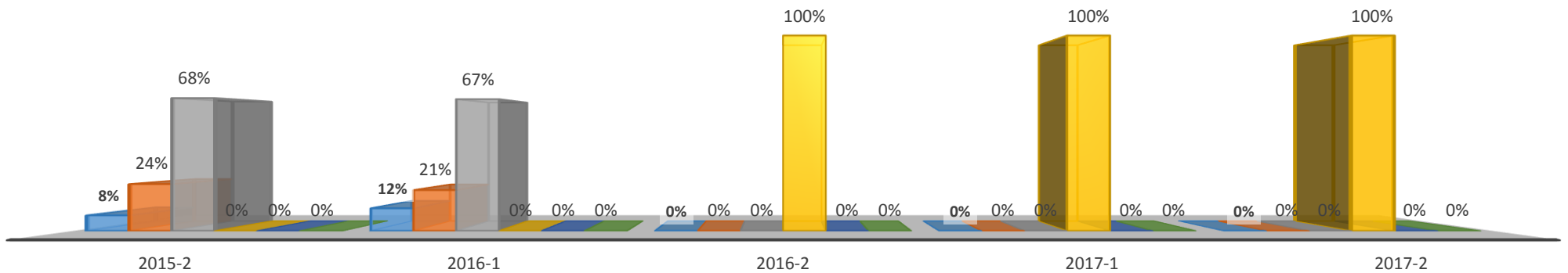
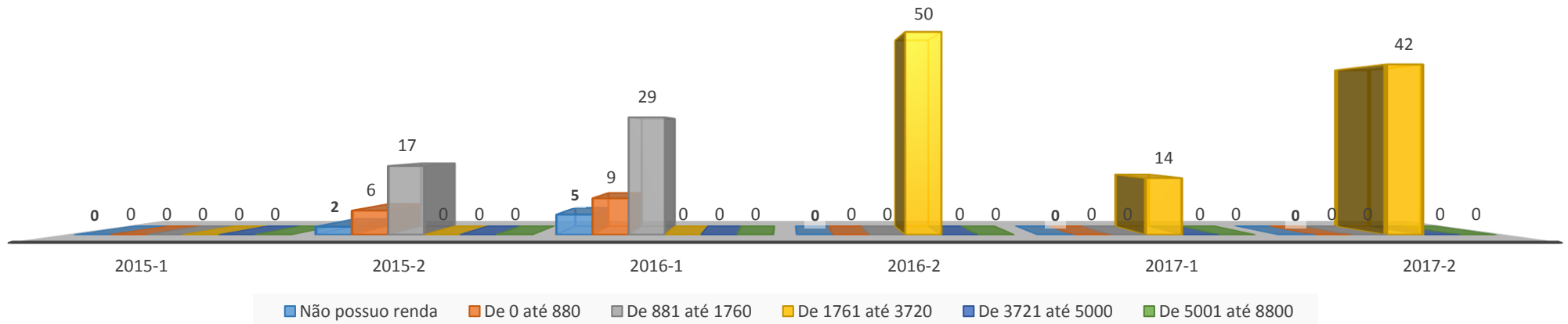
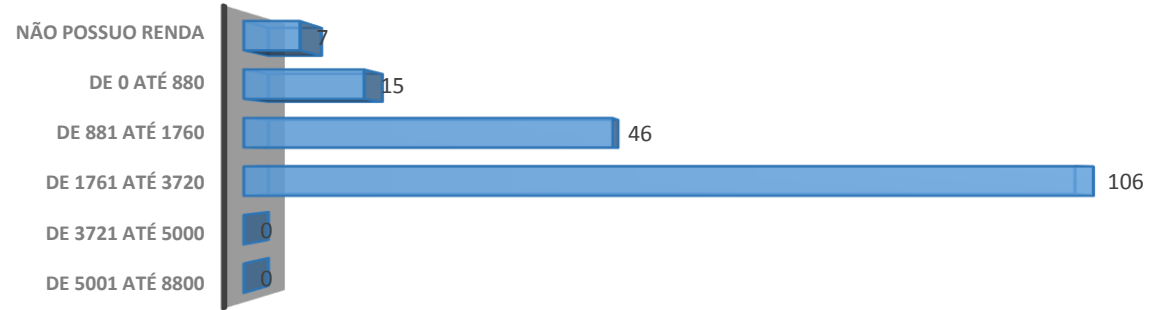
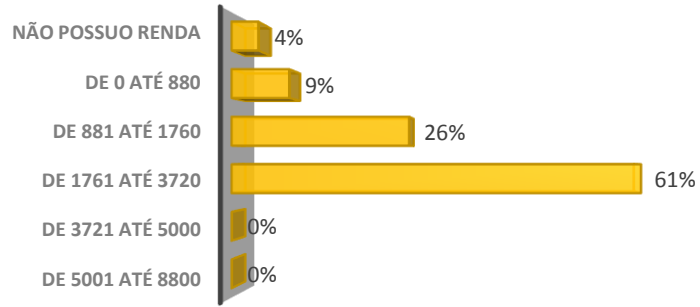


Qual a sua renda mensal atual?



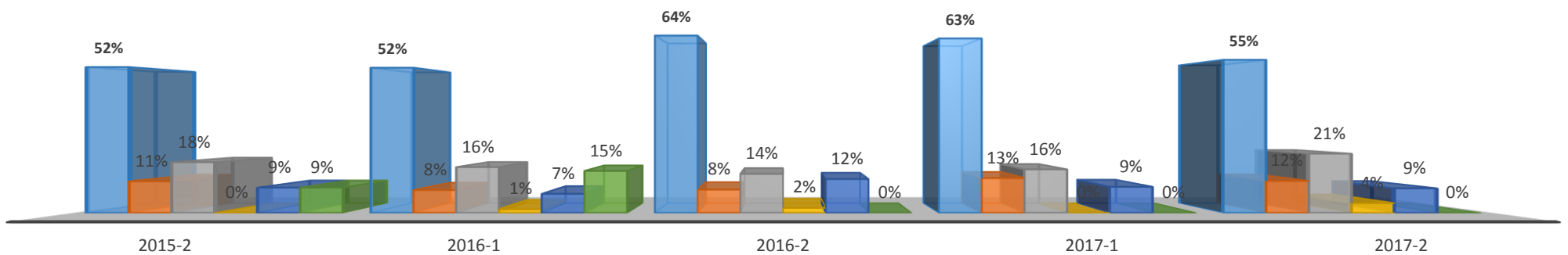
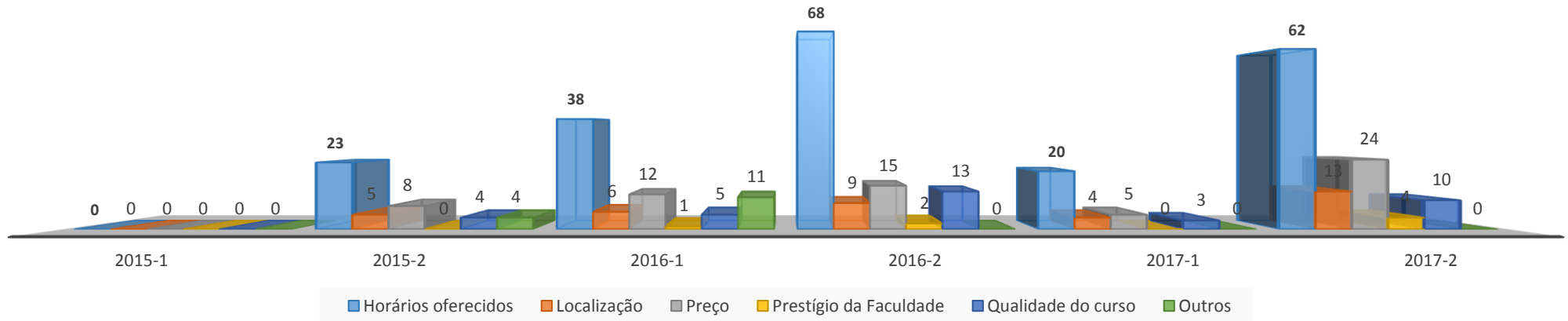
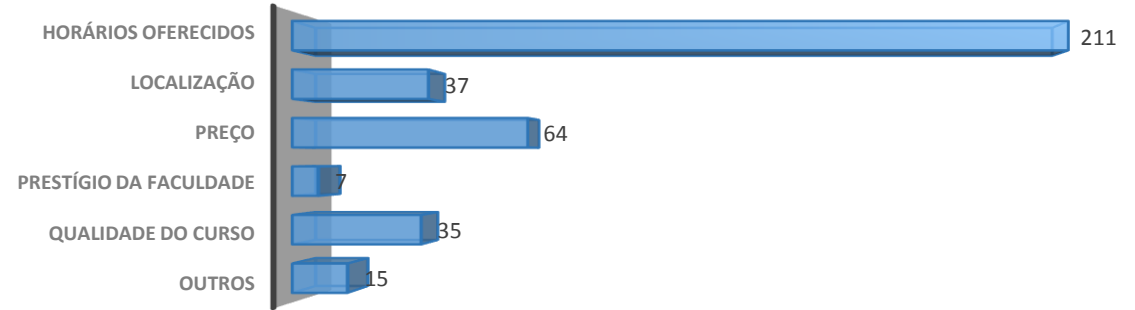
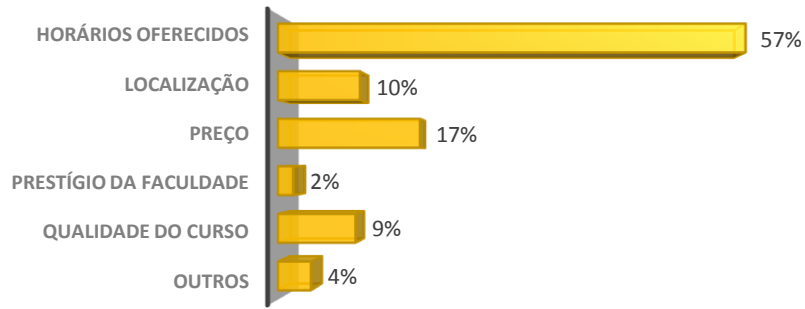


Qual a renda mensal da sua família?



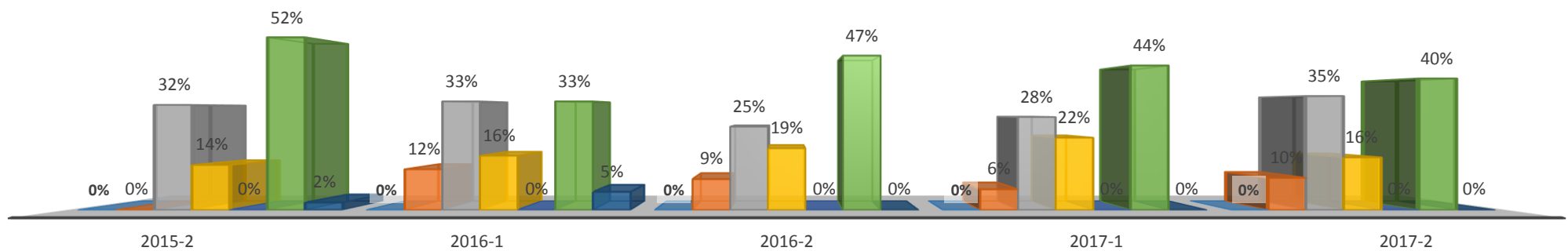
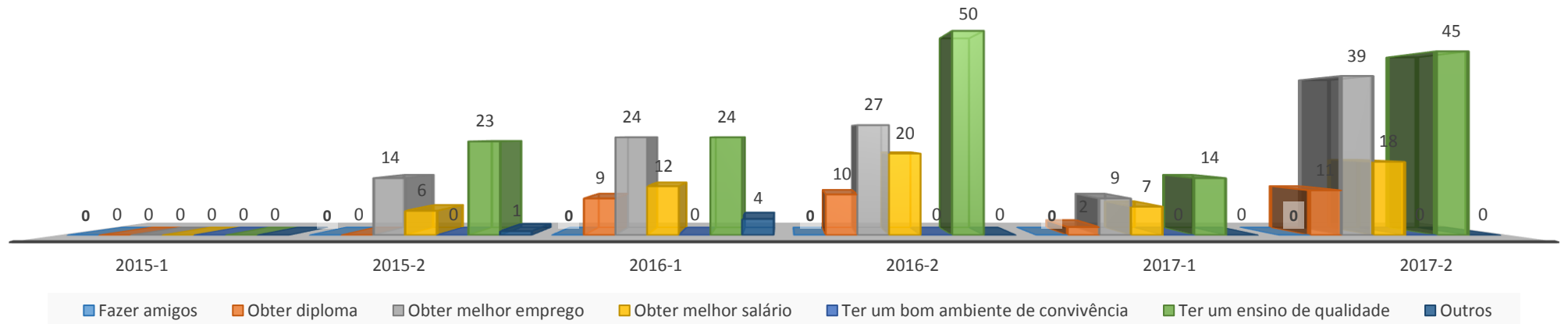
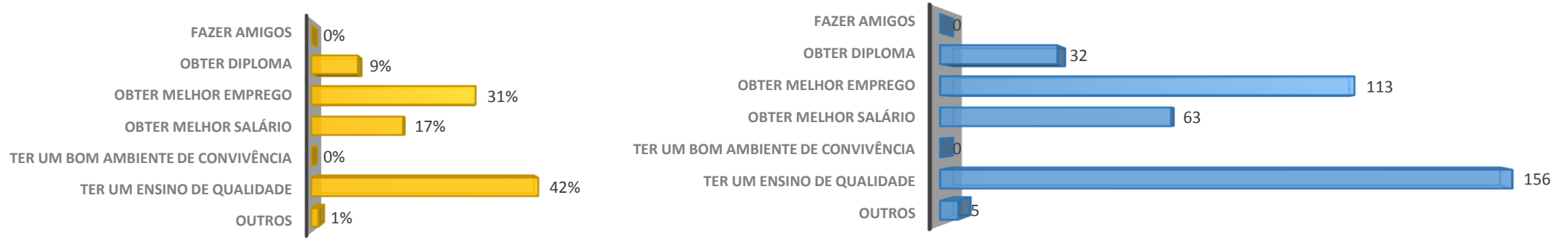


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



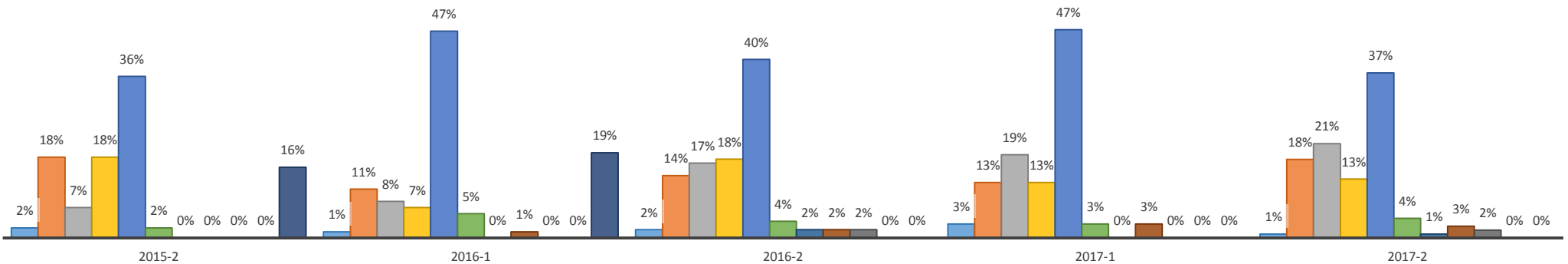
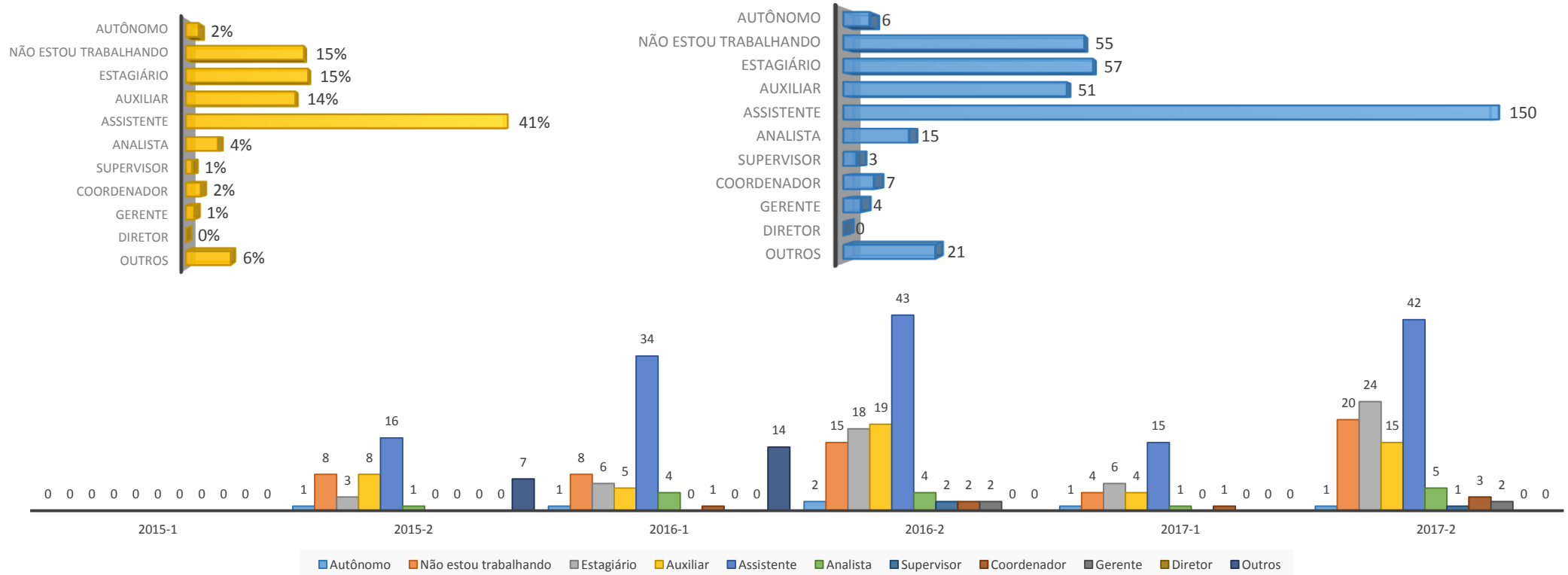


O que é mais importante para você ao cursar uma faculdade?



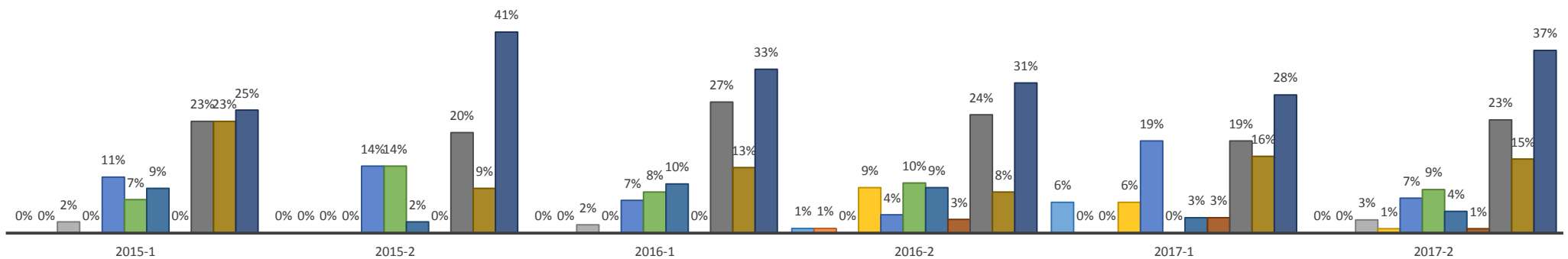
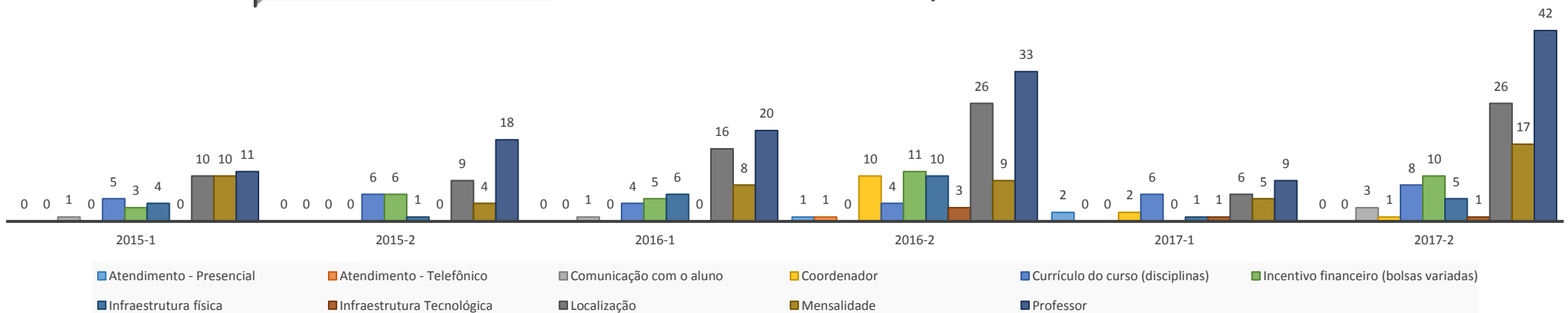
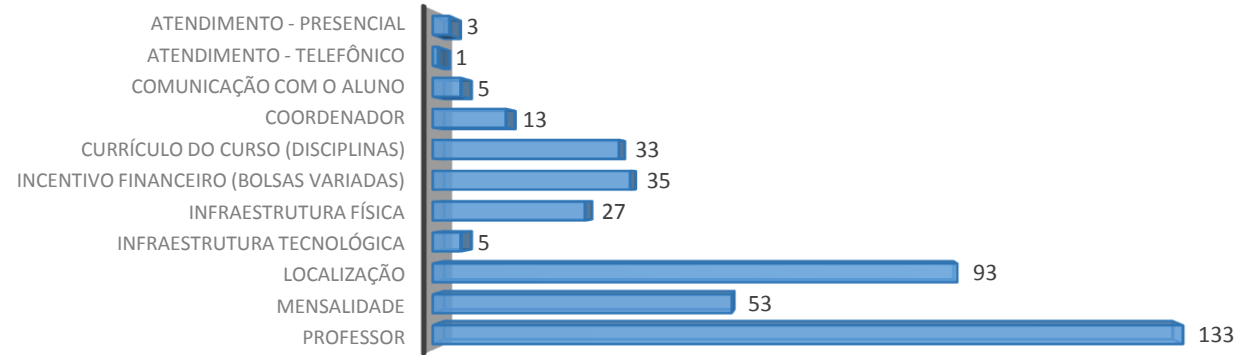
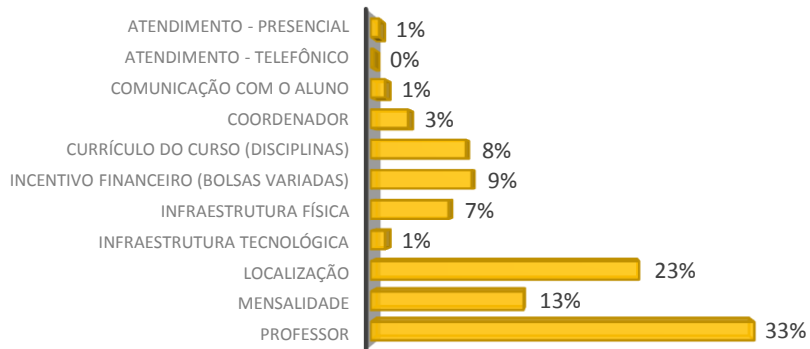


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

