



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	45 32%	80 56%	14 10%	3 2%	142
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	39 27%	70 49%	29 20%	4 3%	142
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	28 20%	76 54%	28 20%	10 7%	142
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	22 15%	59 42%	42 30%	19 13%	142
SALAS DE AULA : limpeza e ventilação.	37 30%	64 52%	19 16%	2 2%	122
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	29 24%	48 39%	37 30%	8 7%	122
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	28 20%	71 50%	34 24%	9 6%	142
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	22 15%	65 46%	43 30%	12 8%	142

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	22 18%	47 39%	39 32%	14 11%	122
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	26 29%	43 48%	16 18%	4 4%	89
O COORDENADOR: é acessível ao aluno?	26 21%	49 40%	31 25%	16 13%	122
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	26 18%	63 44%	38 27%	15 11%	142
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	18 20%	47 53%	16 18%	8 9%	89
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	78 55%	45 32%	16 11%	3 2%	142
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	58 48%	54 44%	6 5%	4 3%	122
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	48 34%	72 51%	19 13%	3 2%	142
OS PROFESSORES: fazem chamada?	92 75%	26 21%	2 2%	2 2%	122
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	38 31%	61 50%	18 15%	5 4%	122
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	62 51%	51 42%	7 6%	2 2%	122
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	43 37%	53 46%	15 13%	4 3%	115
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	46 38%	55 45%	16 13%	5 4%	122
Você acessa o aluno online frequentemente?	48 54%	34 38%	6 7%	1 1%	89
Você acessa o Office365 (email) frequentemente?	13 15%	20 22%	22 25%	34 38%	89
Você acessa o portal frequentemente?	50 56%	30 34%	7 8%	2 2%	89
Você se sente apto para utilizar os recursos de TI?	46 52%	38 43%	2 2%	3 3%	89
Você utiliza o Moodlerooms (AVA) frequentemente?	44 49%	34 38%	8 9%	3 3%	89
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	11 12%	16 18%	31 35%	31 35%	89
Você utiliza o recurso de internet frequente?	50 56%	22 25%	9 10%	8 9%	89
Você utiliza o recurso de WIFI frequentemente?	16 18%	20 22%	12 13%	41 46%	89

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	250 23%	533 49%	246 22%	67 6%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	861 38%	880 39%	336 15%	208 9%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	50	41%
Localização	6	5%
Preço	45	37%
Prestígio da Faculdade	5	4%
Qualidade do curso	9	7%
Outros	7	6%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	21	17%
Obter melhor emprego	41	34%
Obter melhor salário	13	11%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	44	36%
Outros	3	2%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	14	11%
Não estou trabalhando	29	24%
Estagiário	9	7%
Auxiliar	12	10%
Assistente	11	9%
Analista	30	25%
Supervisor	3	2%
Coordenador	5	4%
Gerente	2	2%
Diretor	-	0%
Outros	7	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	92	65%
INSATISFEITO	44	31%
NÃO SEI RESPONDER	6	4%

Qual a sua renda mensal atual?

Não possuo renda	9	7%
De 0 até 880	20	16%
De 881 até 1760	42	34%
De 1761 até 3720	21	17%
De 3721 até 5000	12	10%
De 5001 até 8800	2	2%

Qual a renda mensal da sua família?

Não possuo renda	4	7%
De 0 até 880	4	7%
De 881 até 1760	13	22%
De 1761 até 3720	39	65%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	4	3%
Atendimento - Telefônico	2	1%
Comunicação com o aluno	1	1%
Coordenador	4	3%
Currículo do curso (disciplinas)	8	6%
Incentivo financeiro (bolsas variadas)	9	6%
Infraestrutura física	11	8%
Infraestrutura Tecnológica	10	7%
Localização	30	21%
Mensalidade	36	26%
Professor	25	18%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	8	6%
Atendimento - Telefônico	3	2%
Comunicação com o aluno	17	13%
Coordenador	7	5%
Currículo do curso (disciplinas)	17	13%
Incentivo financeiro (bolsas variadas)	4	3%
Infraestrutura física	10	8%
Infraestrutura Tecnológica	18	14%
Localização	12	9%
Mensalidade	1	1%
Professor	33	25%

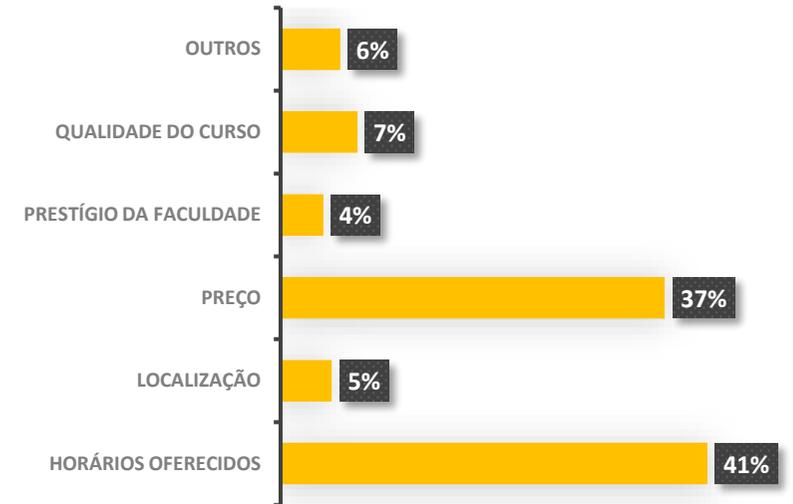
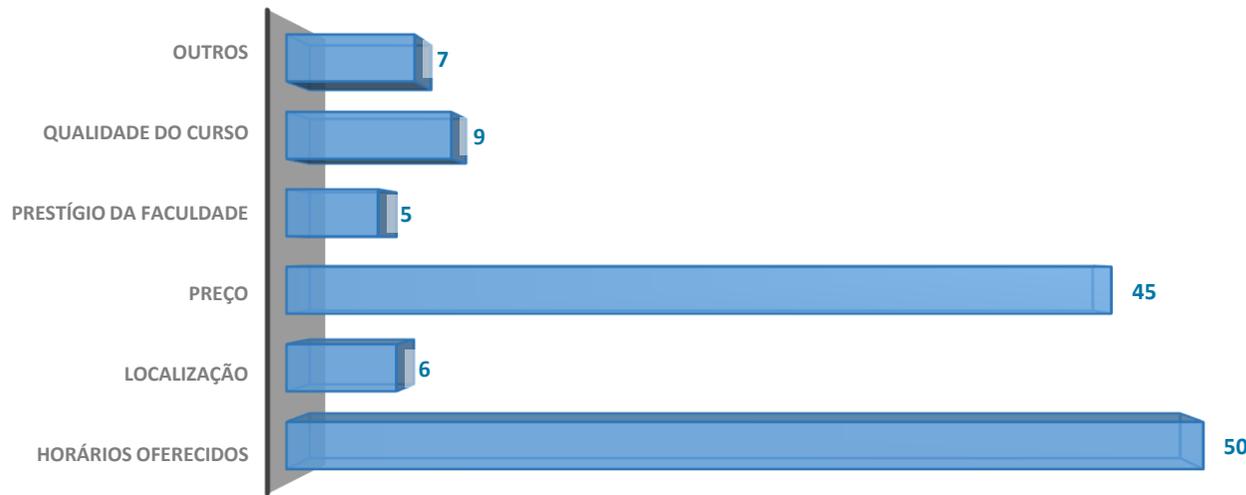
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142

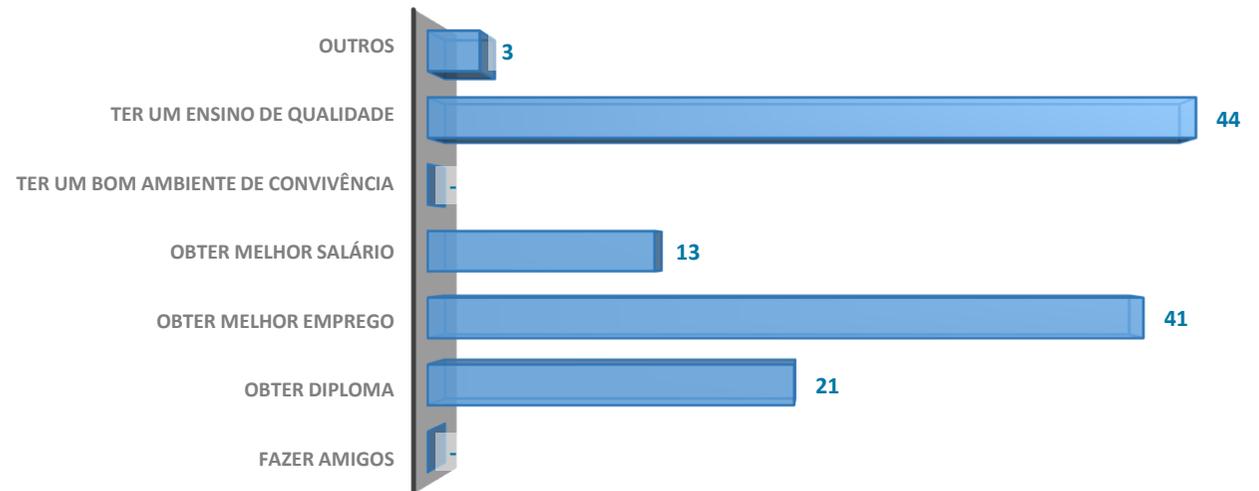
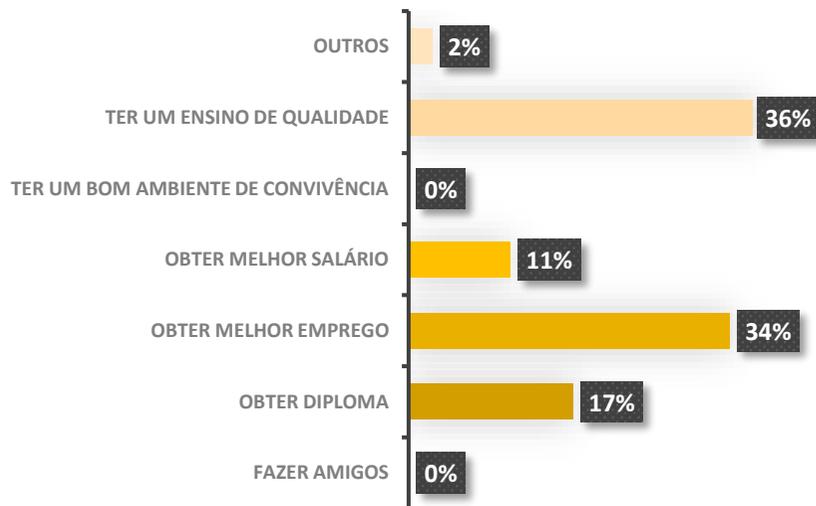
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

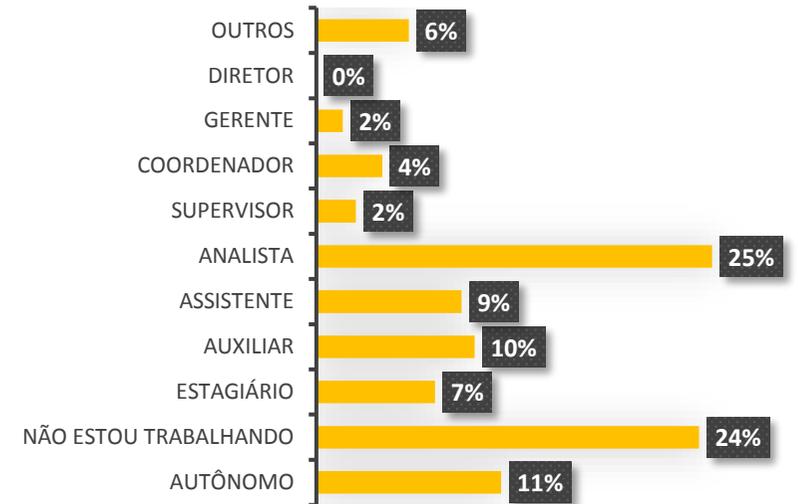
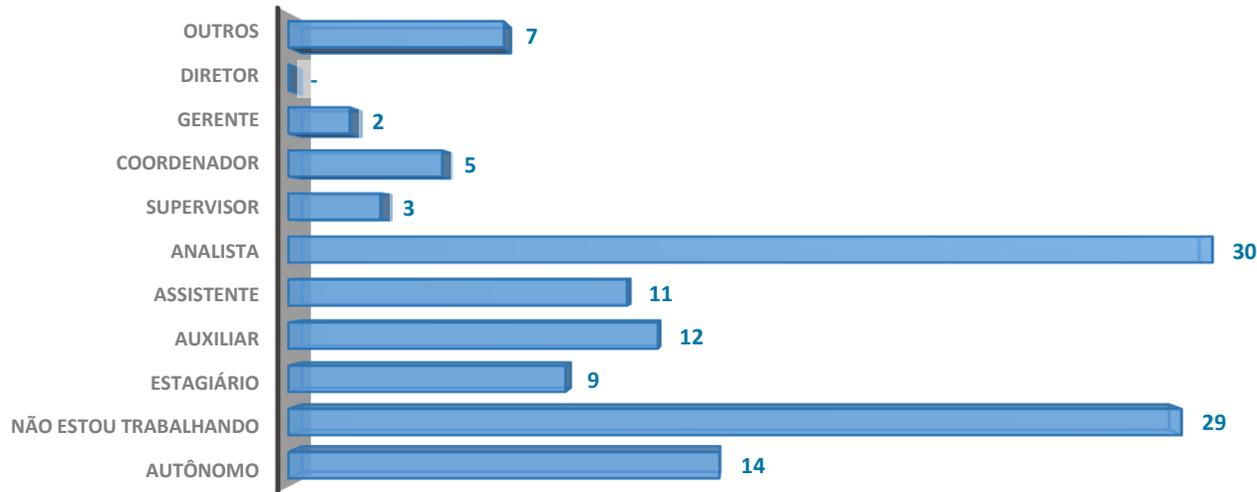


O que é mais importante para você ao cursar uma faculdade?

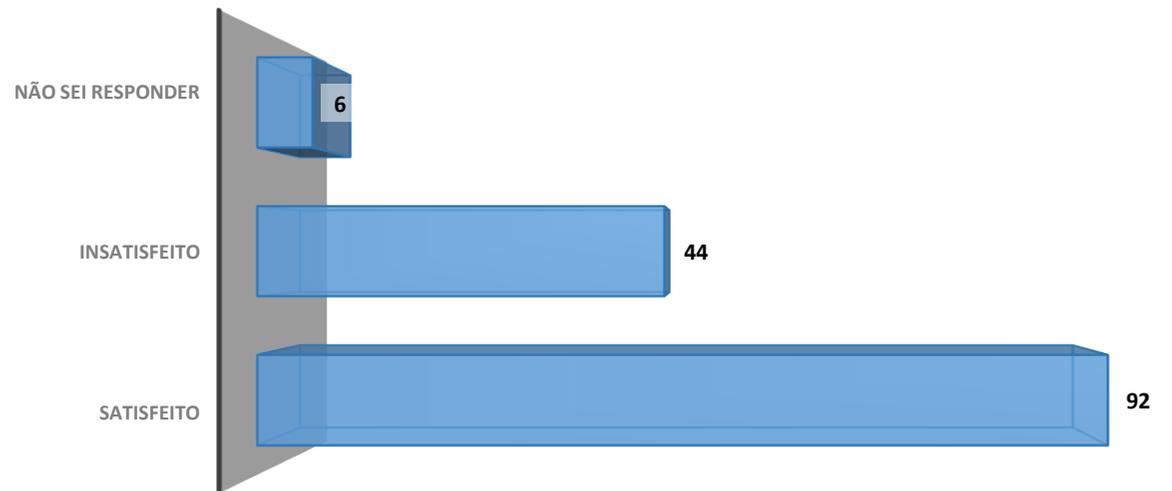
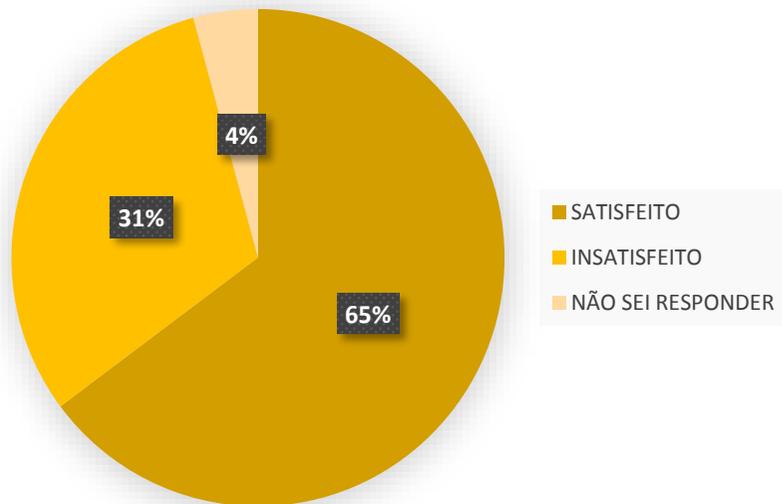




Qual o cargo que você ocupa na empresa em que trabalha?

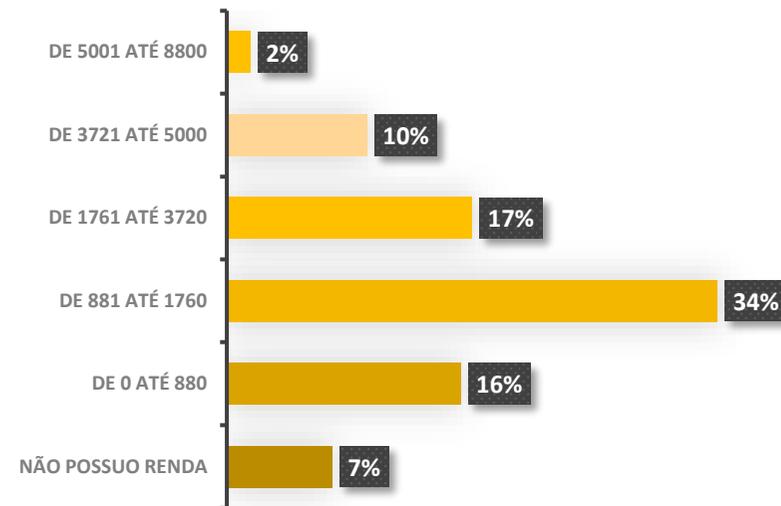
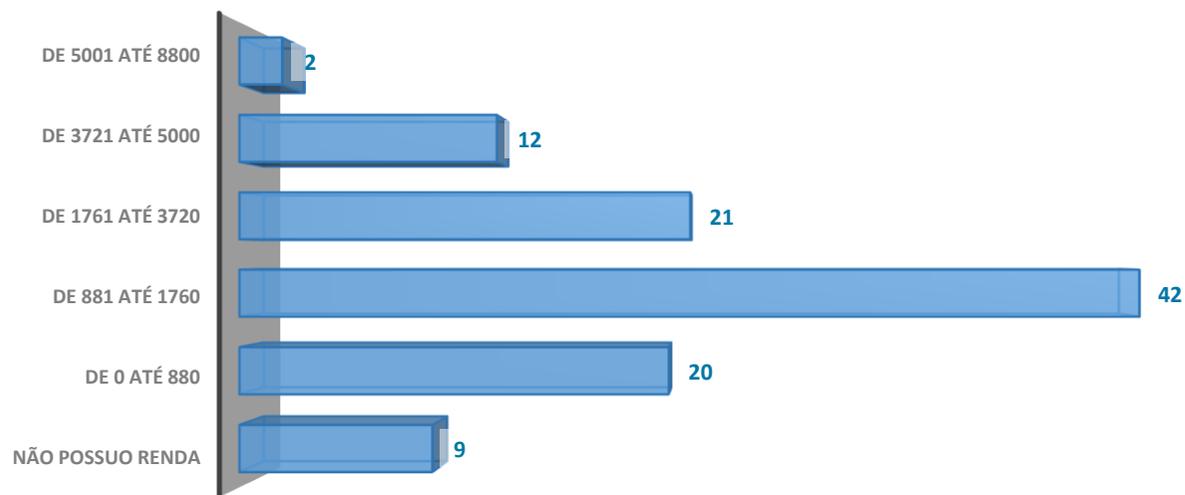


O CURSO - Em relação ao seu curso, você se considera:

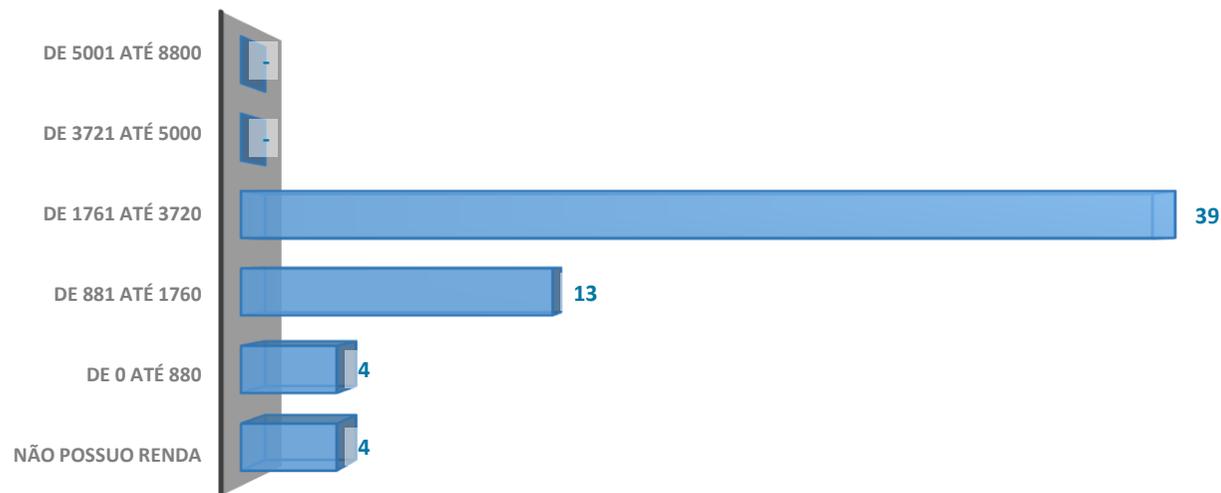
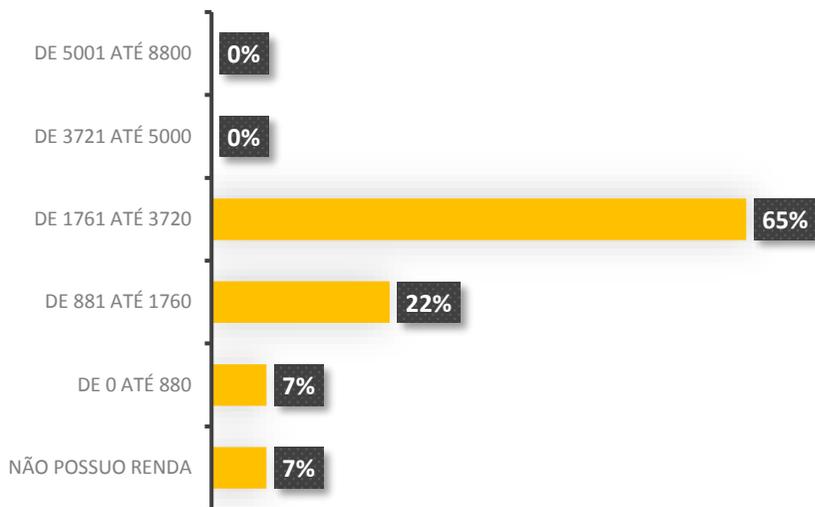




Qual a sua renda mensal atual?

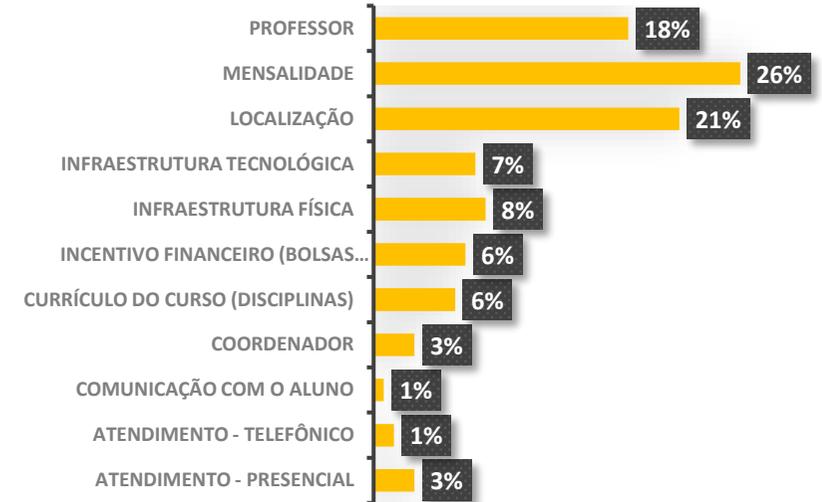
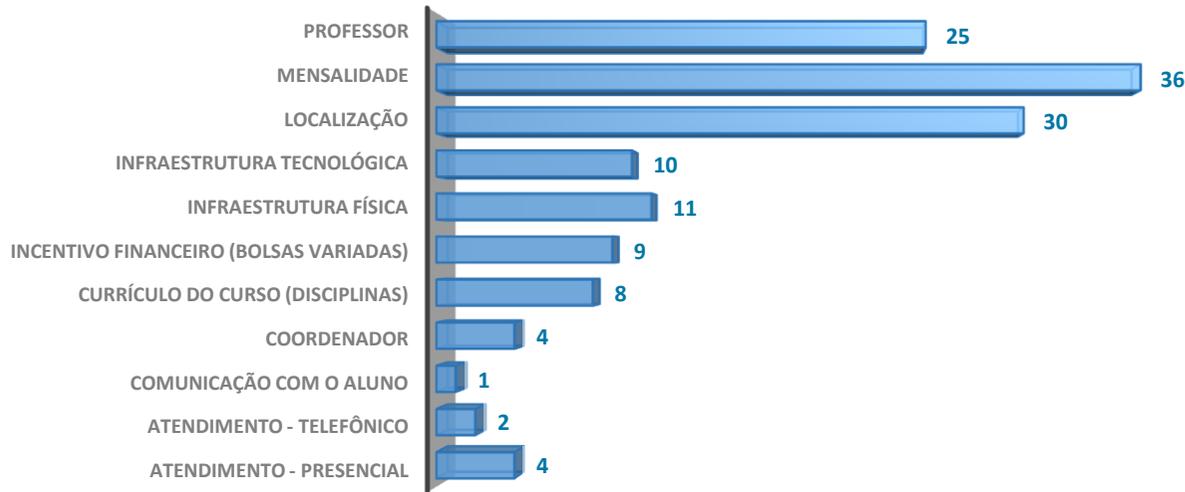


Qual a renda mensal da sua família?

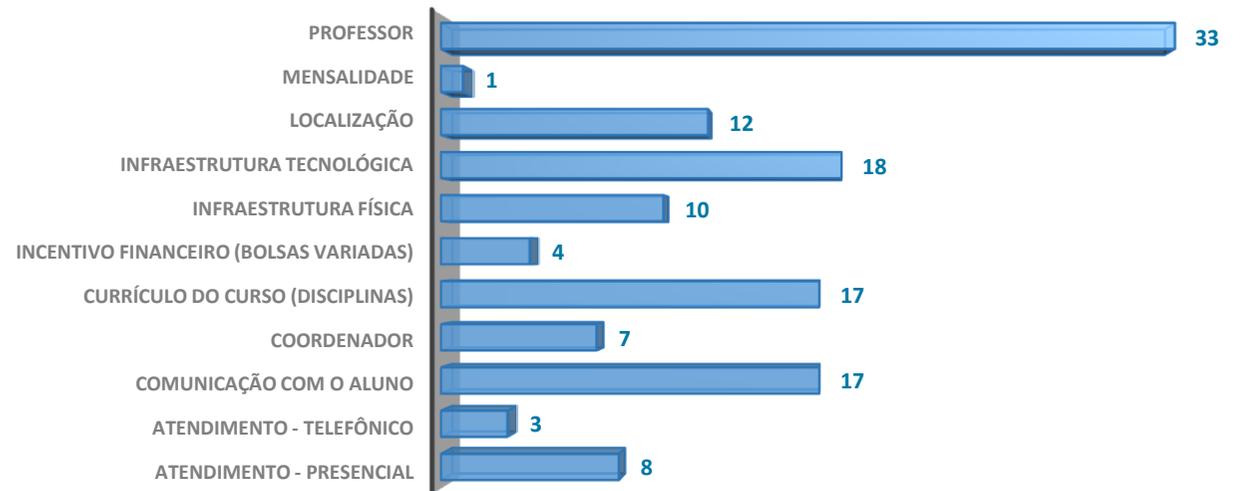
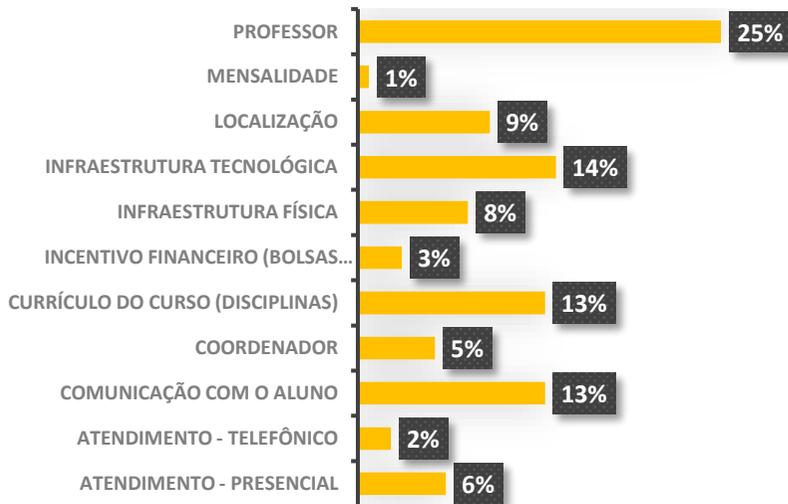




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

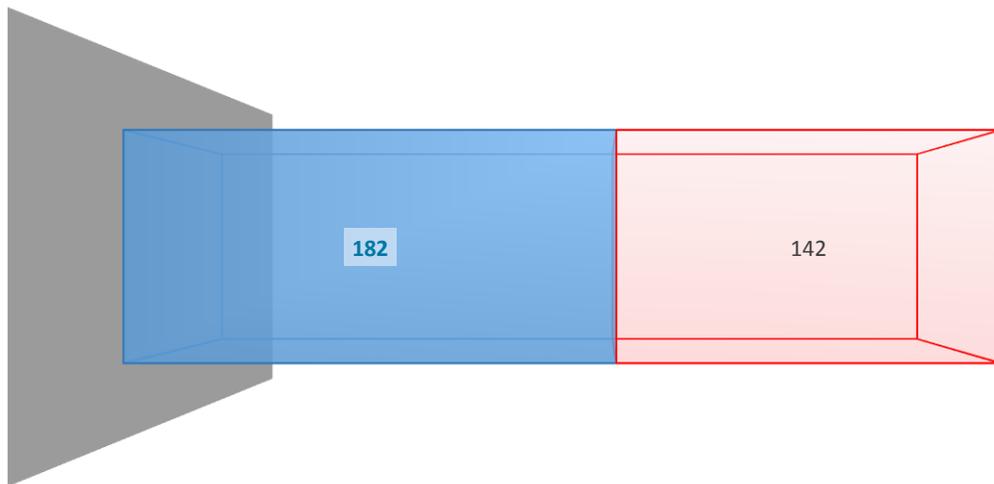


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

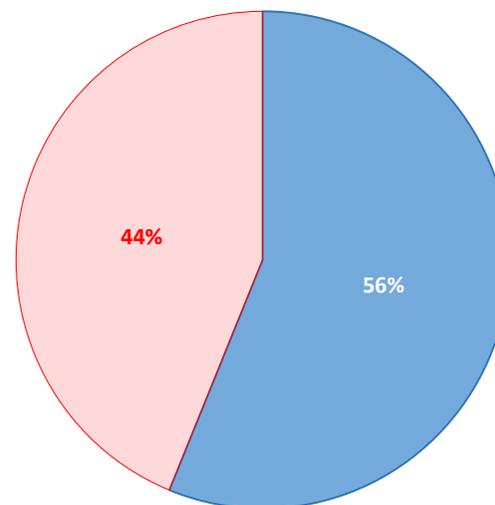




ÍNDICE DE ADEÇÃO:

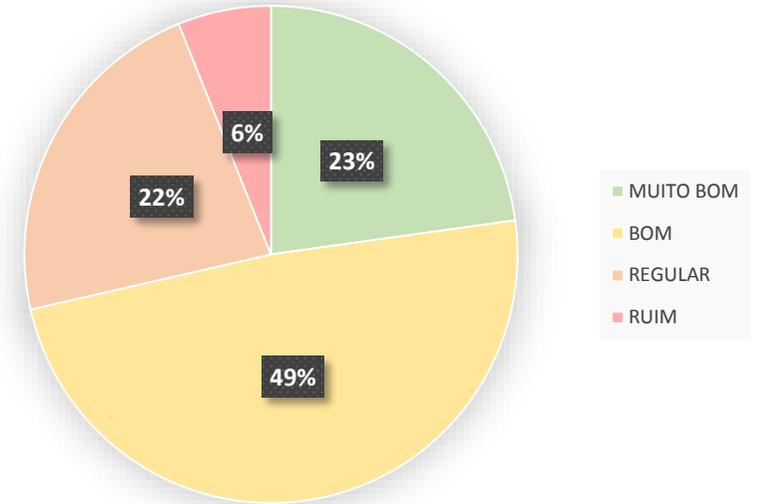
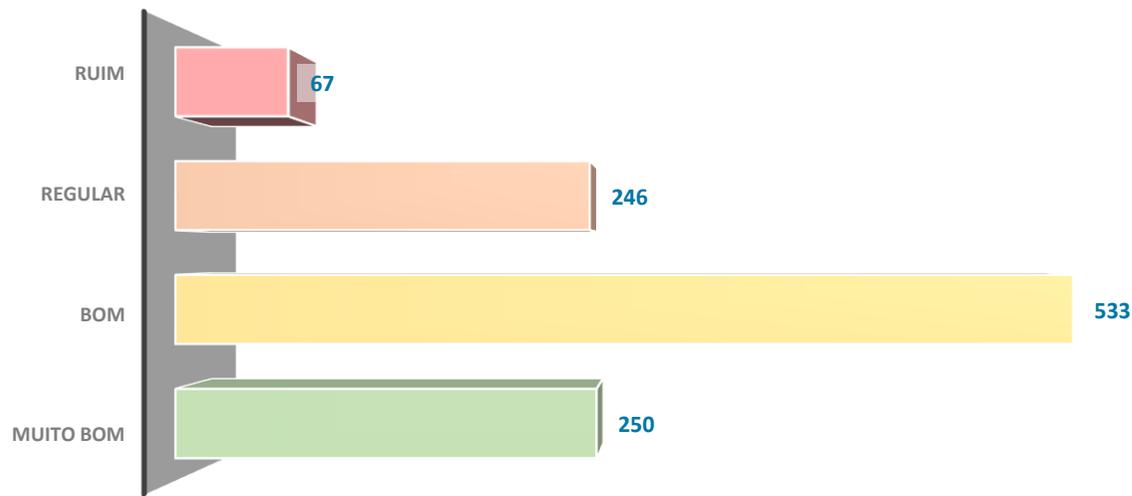


■ Não responderam
■ Responderam

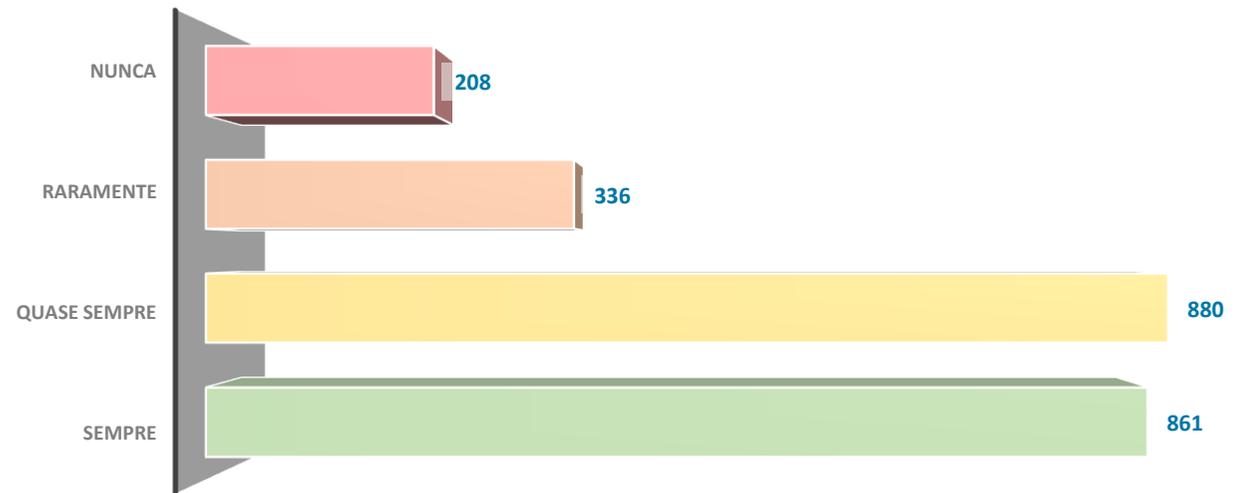
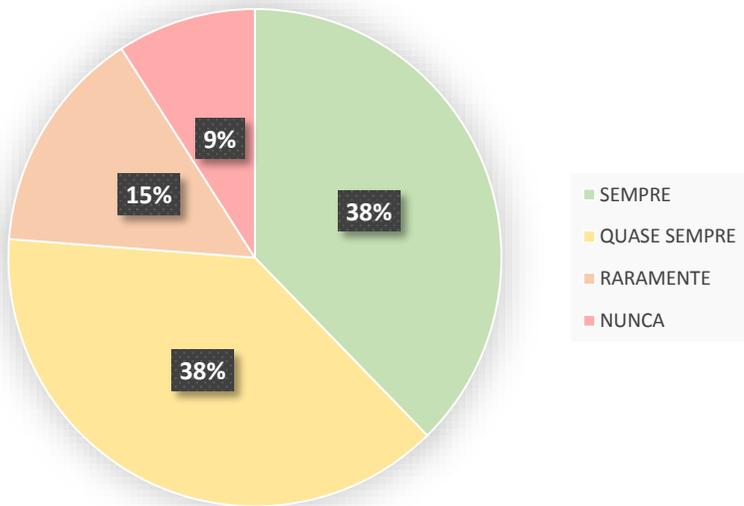




GERAL - Questões Objetivas Qualitativas

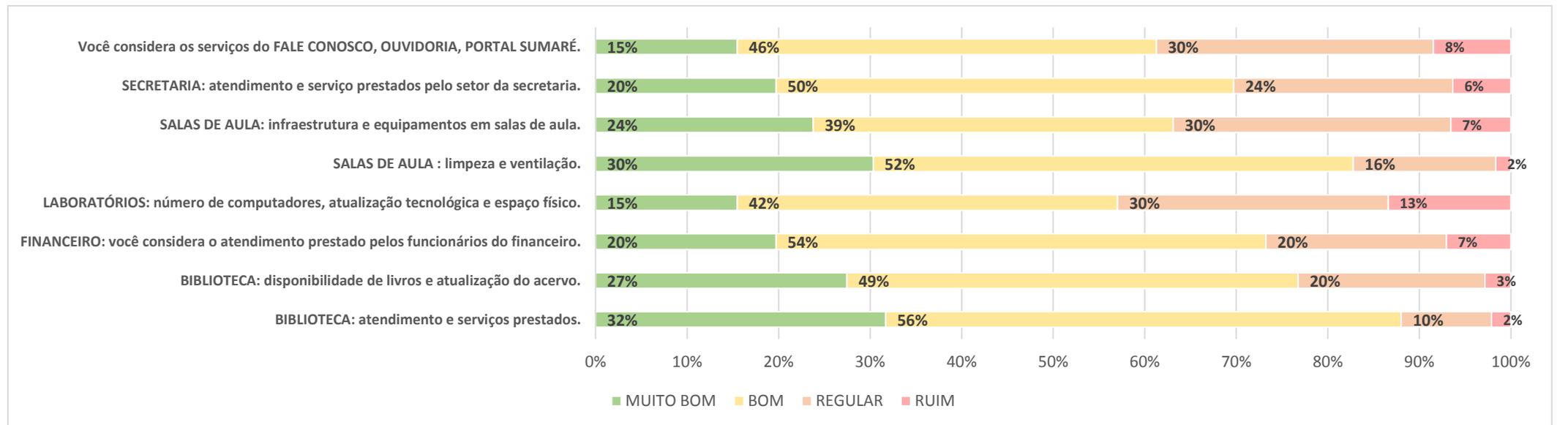
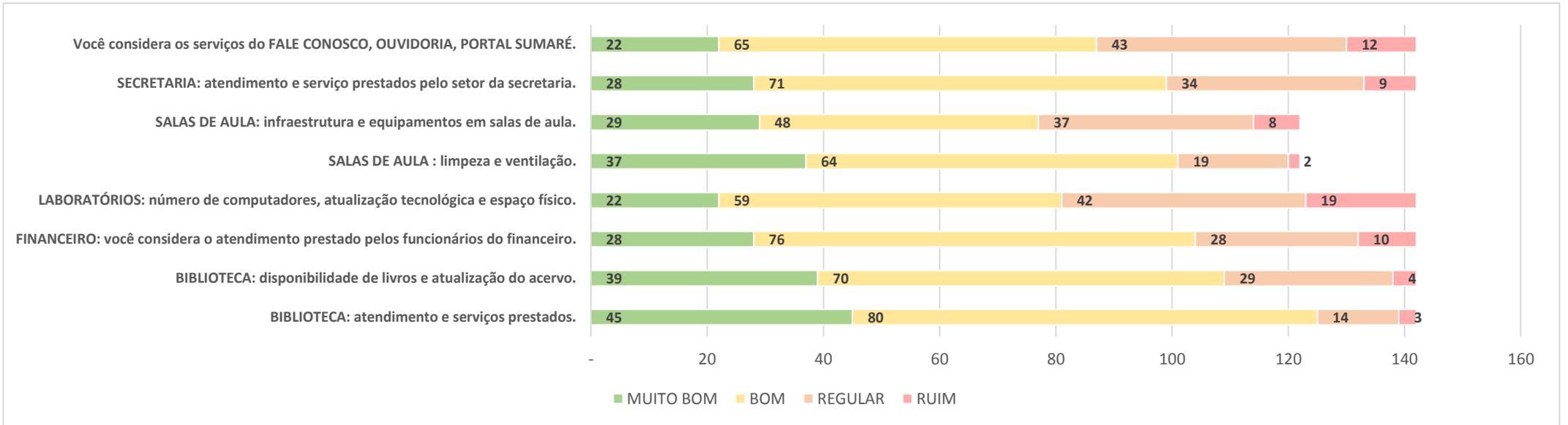


GERAL - Questões Objetivas Periodicidade



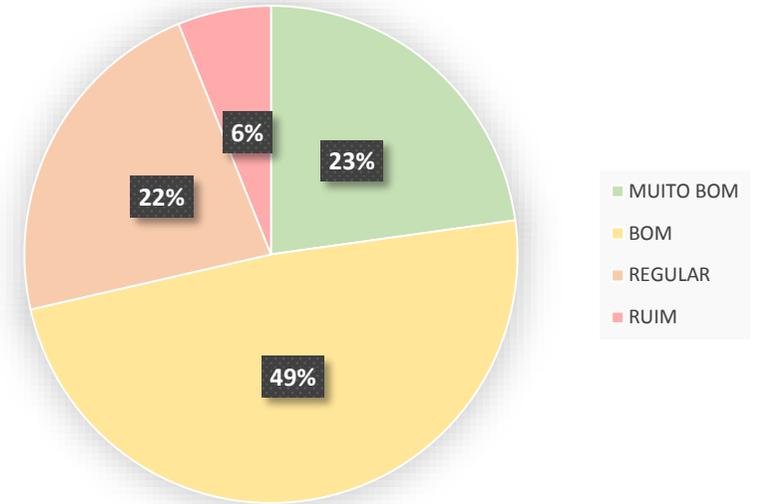
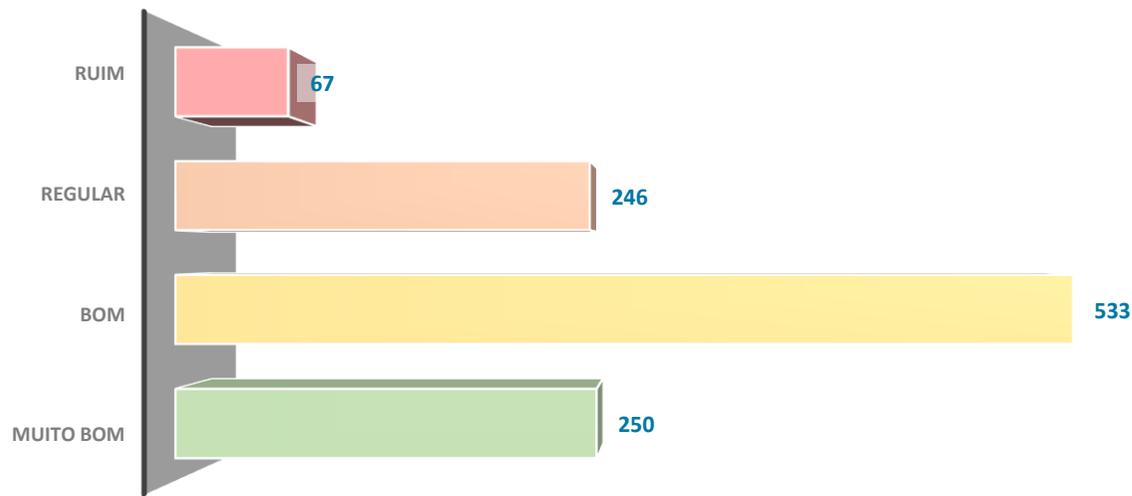


Questões Objetivas

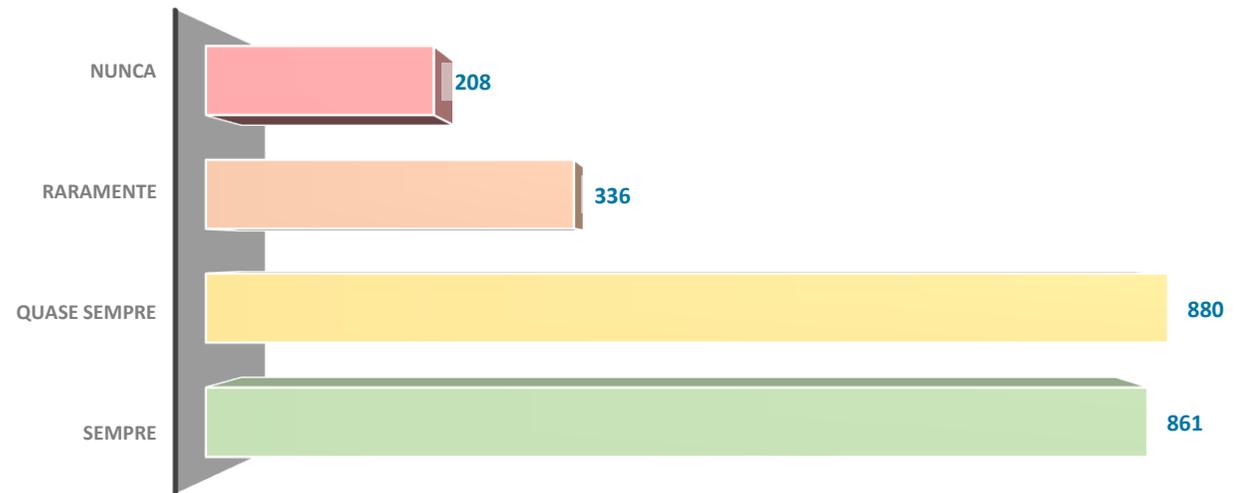
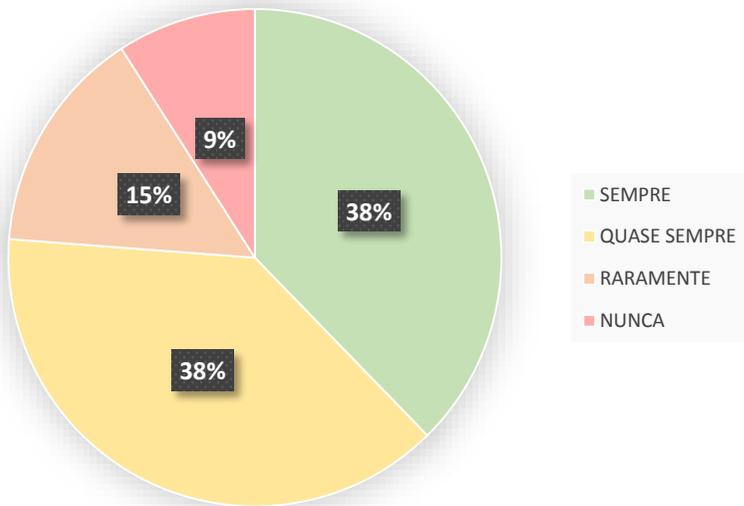




GERAL - Questões Objetivas Qualitativas

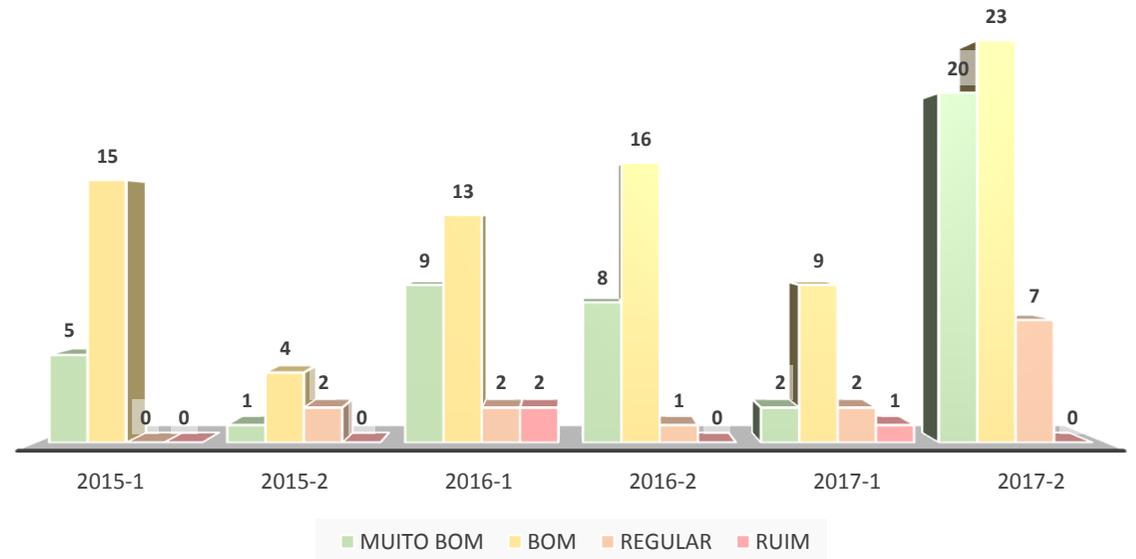
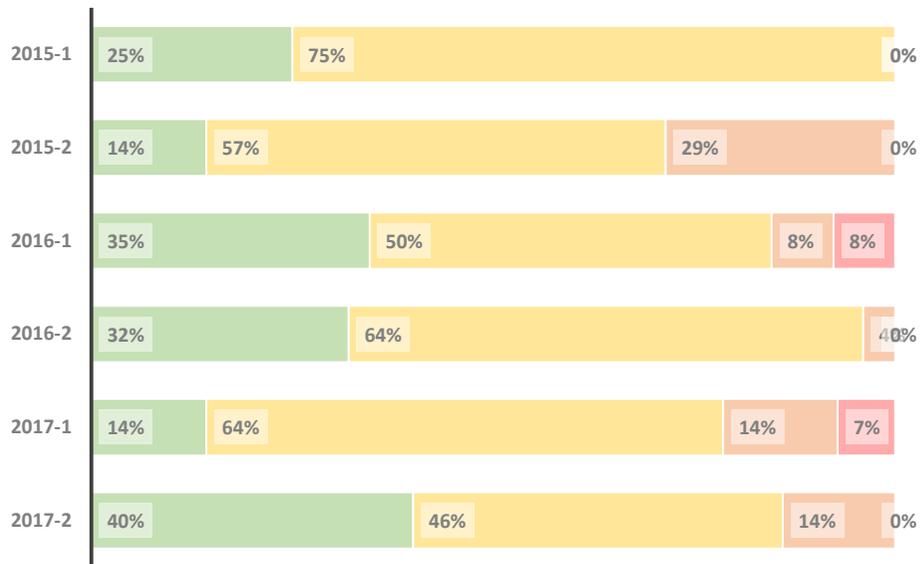
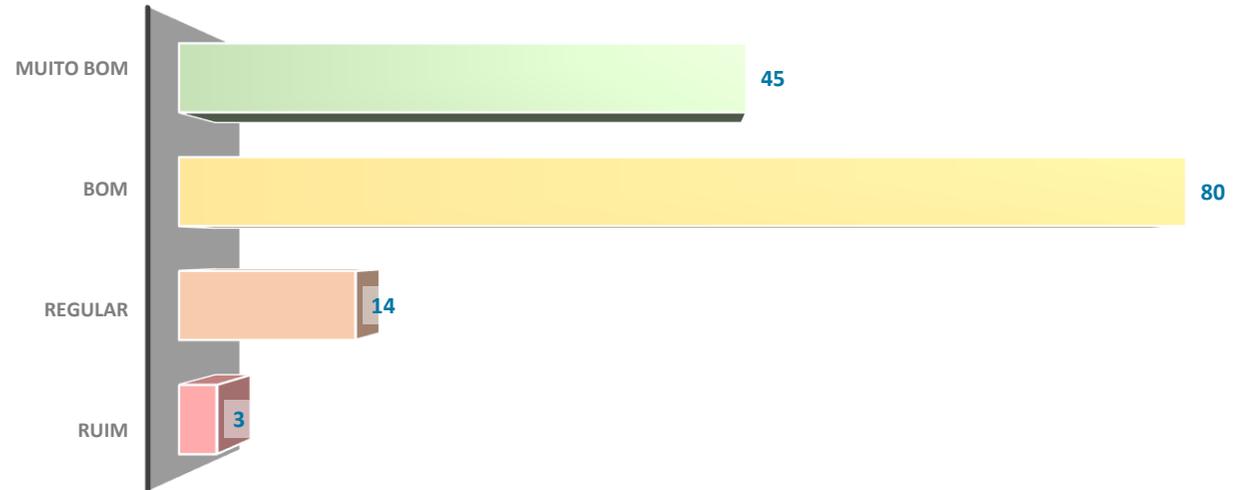
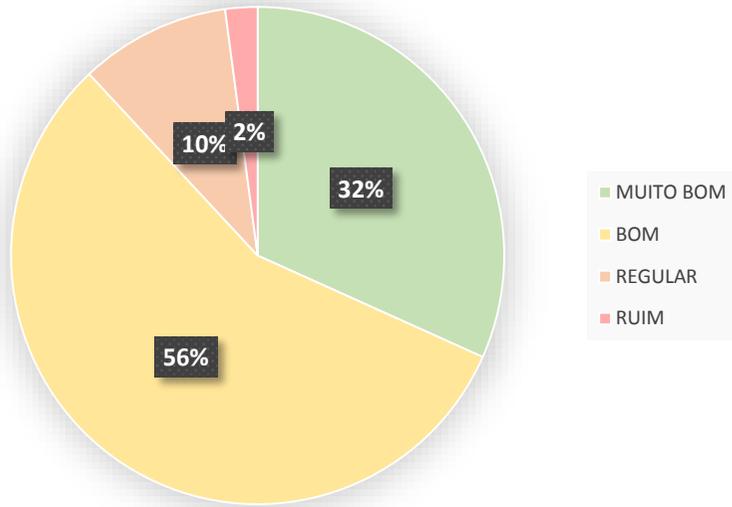


GERAL - Questões Objetivas Periodicidade



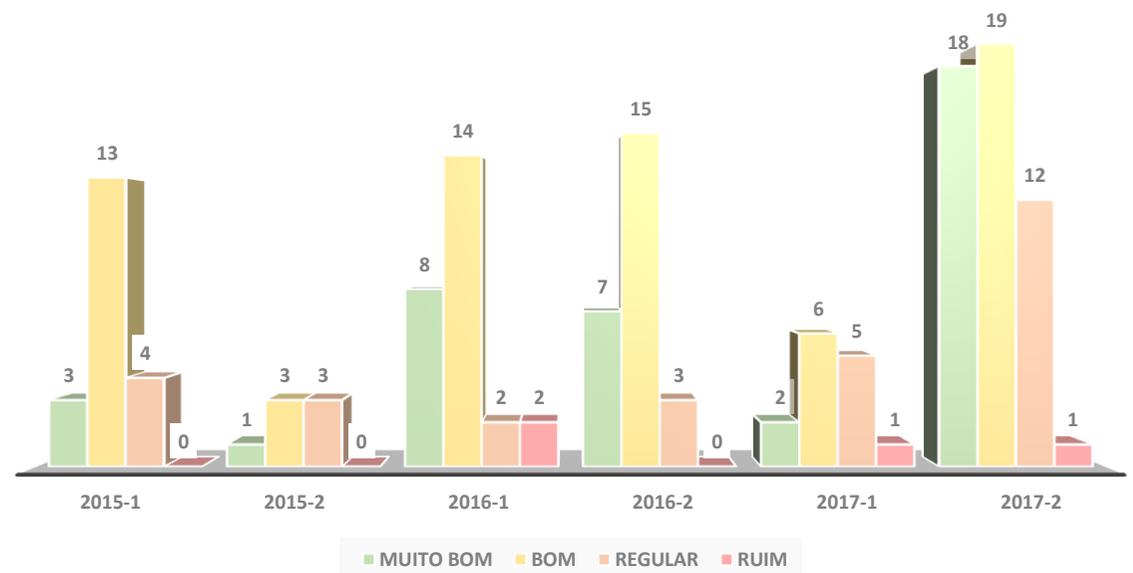
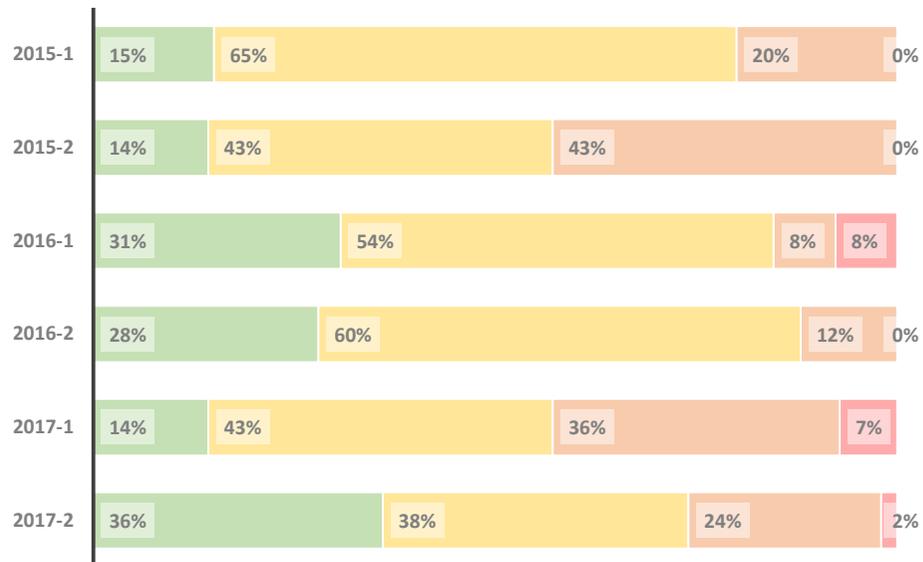
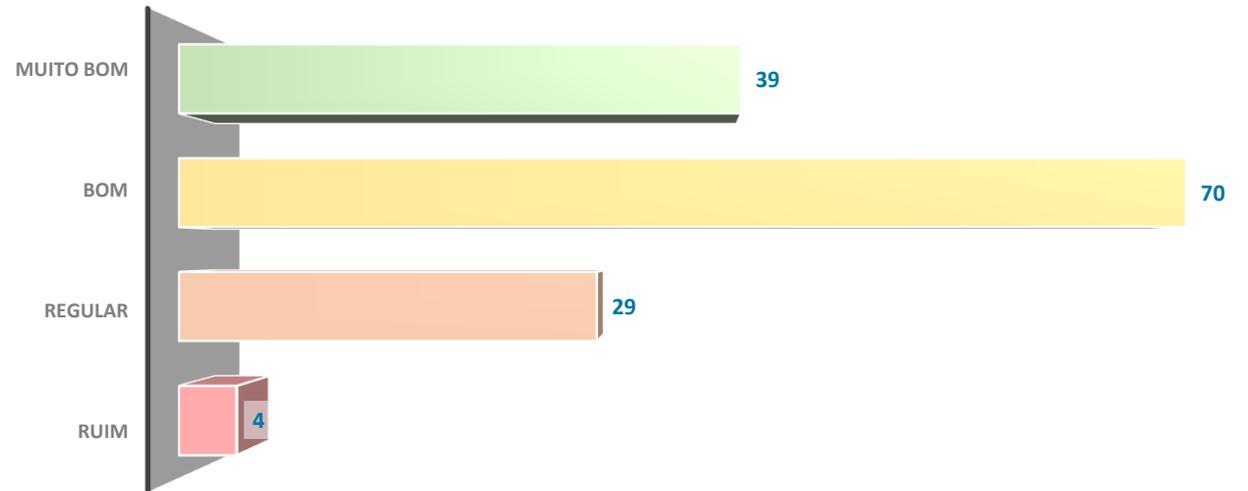
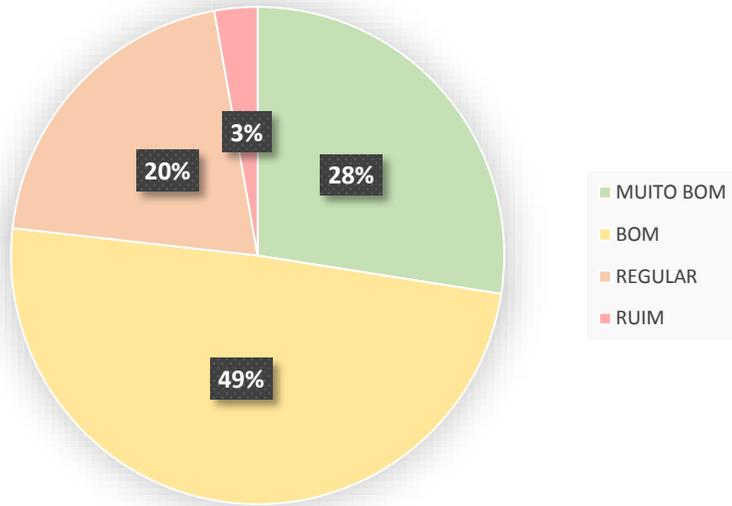


BIBLIOTECA: atendimento e serviços prestados.



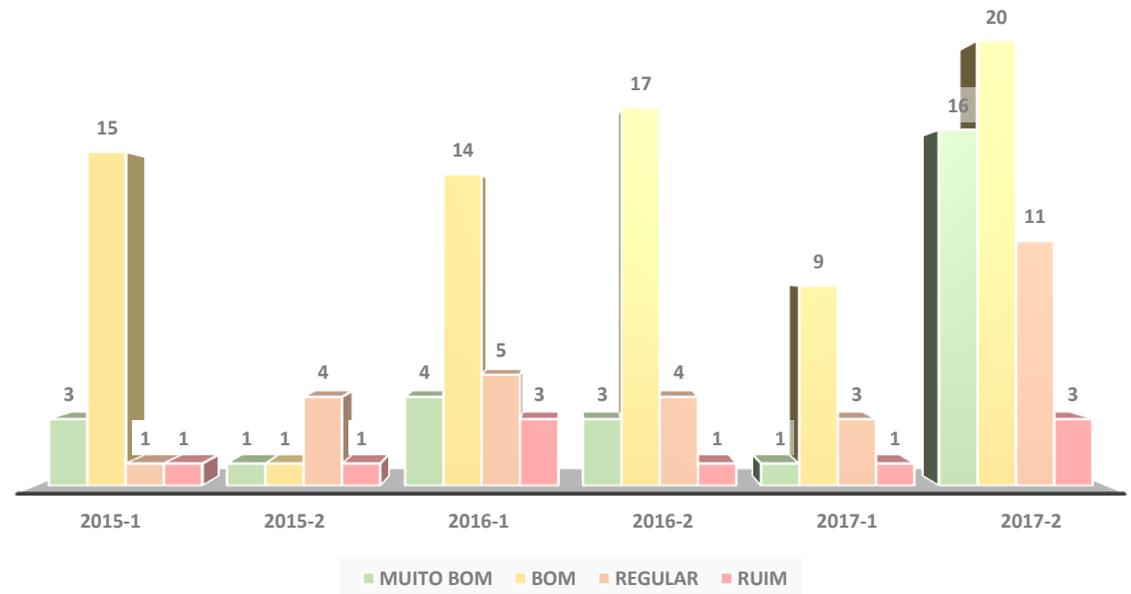
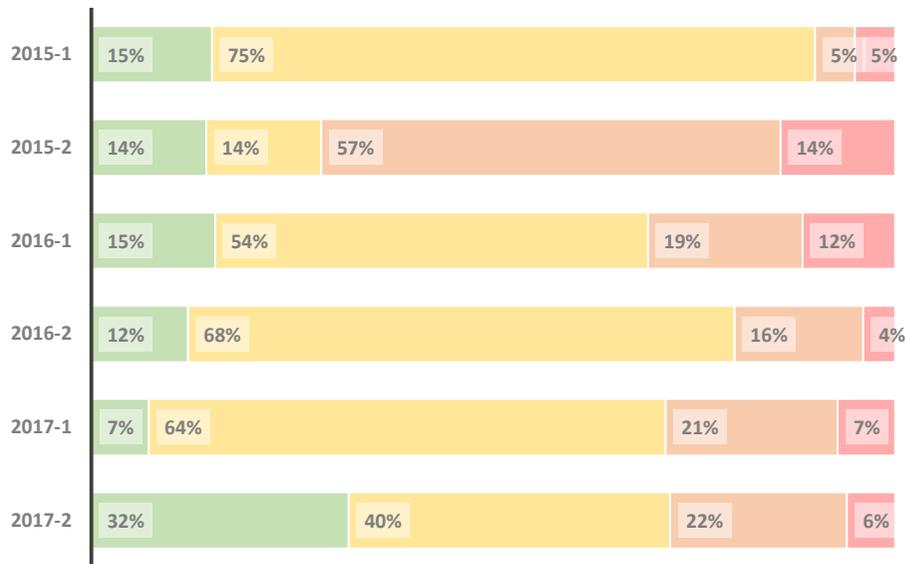
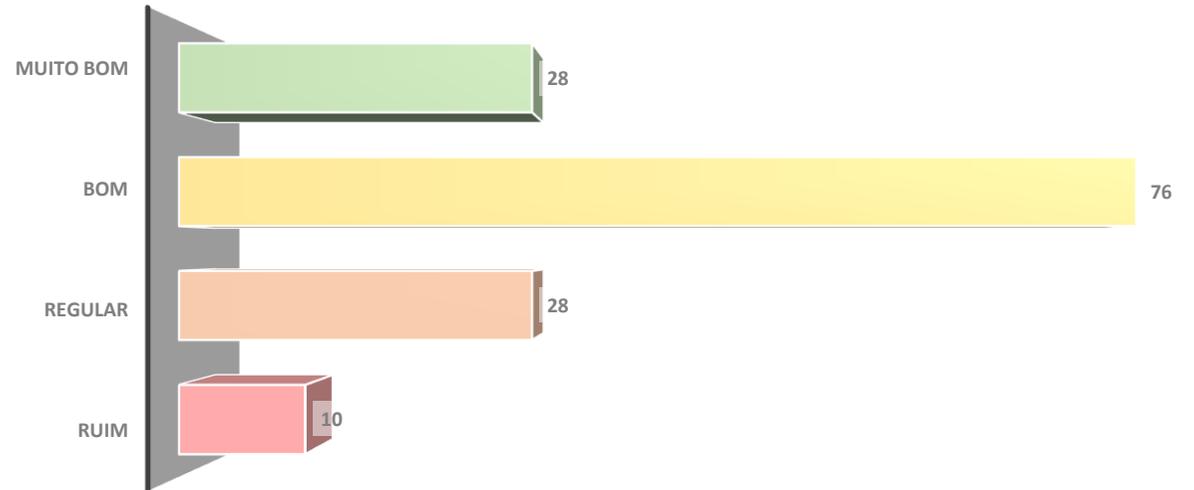
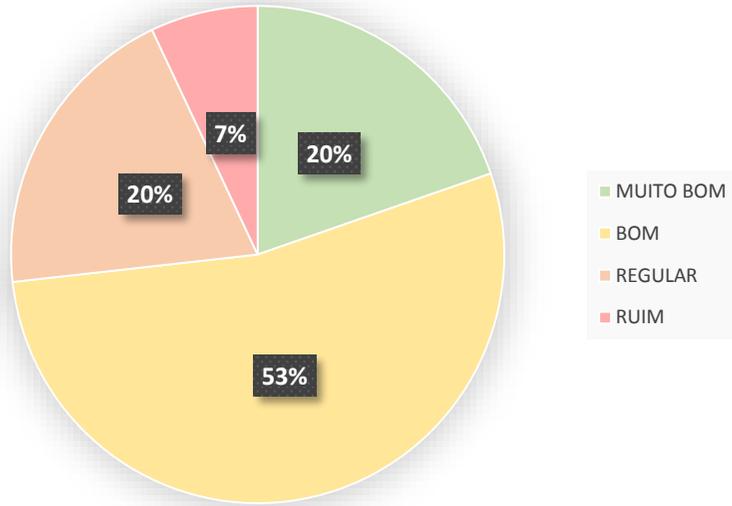


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



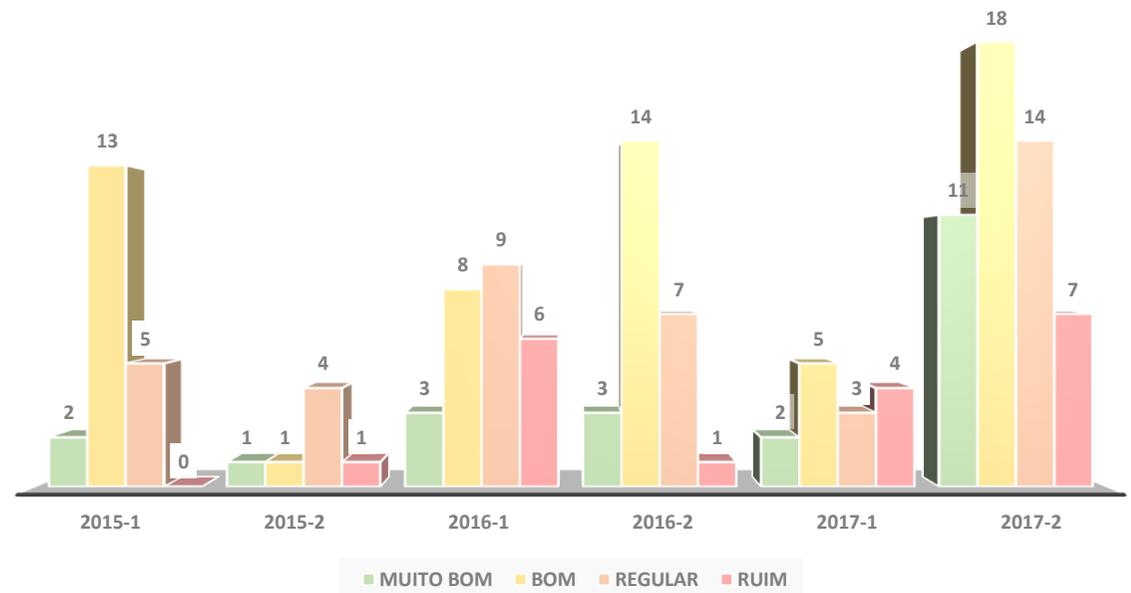
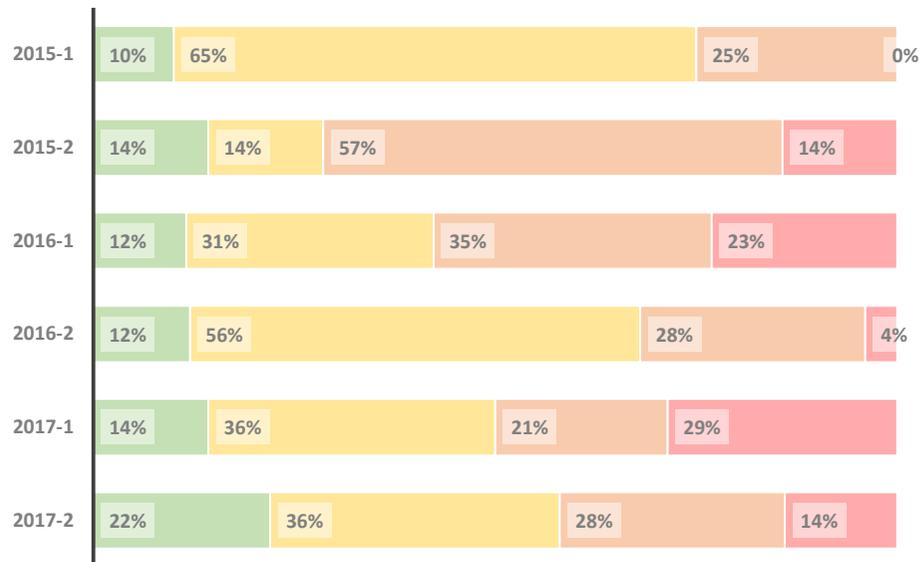
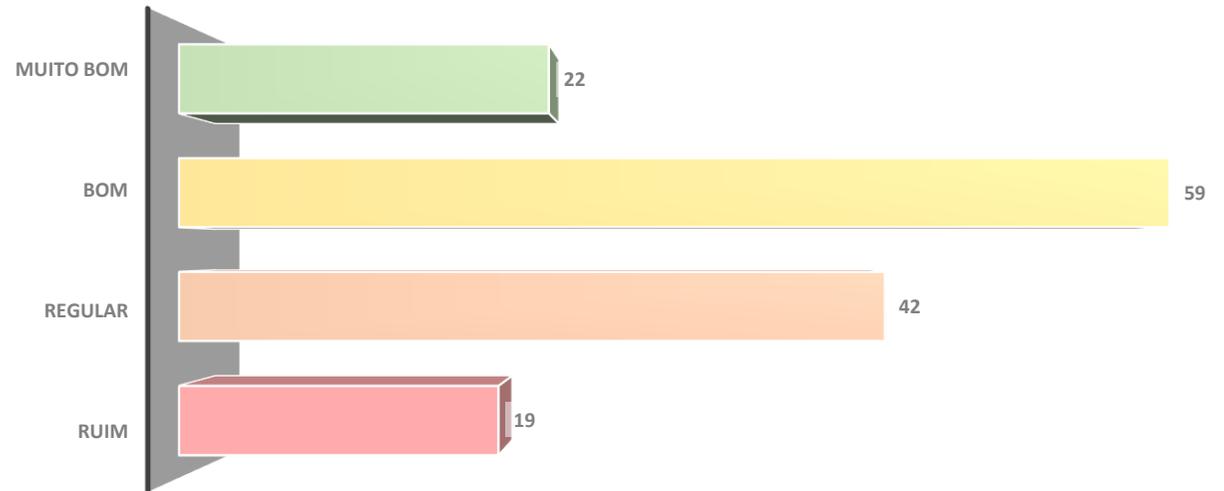
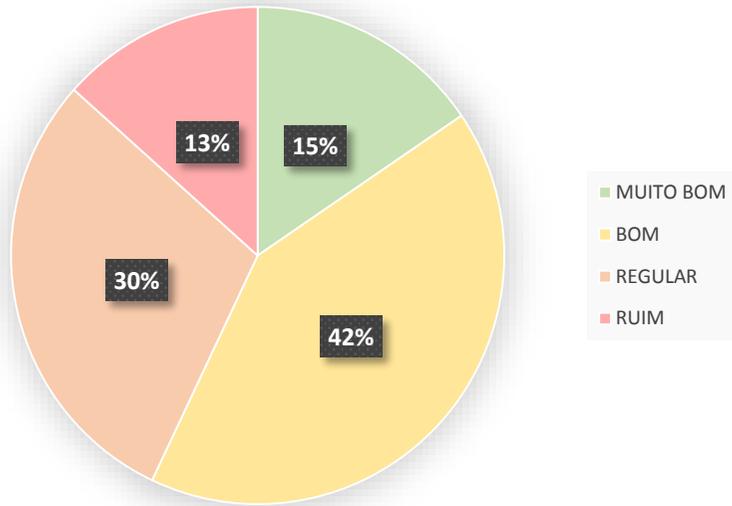


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



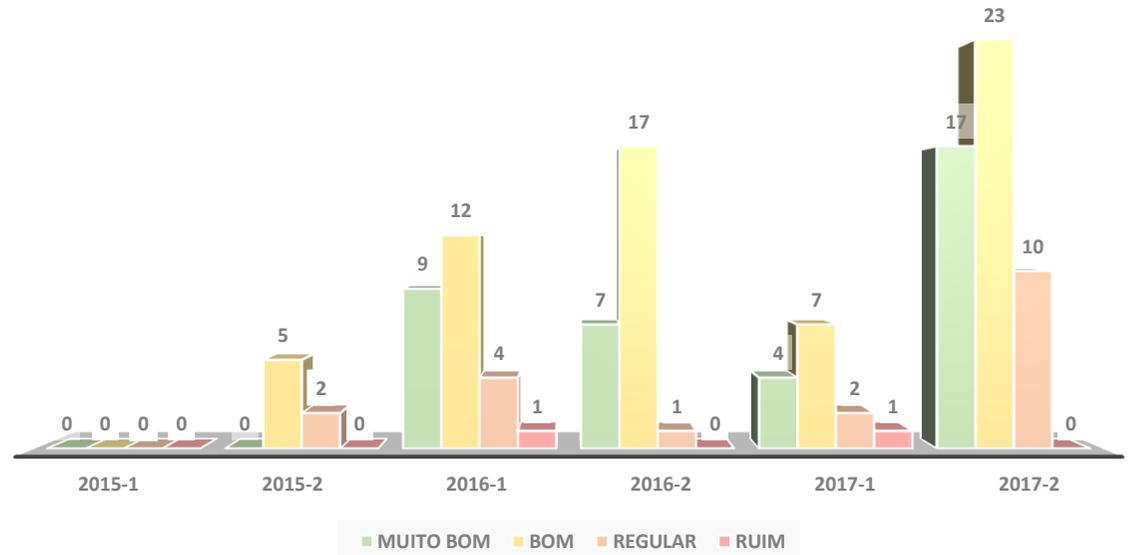
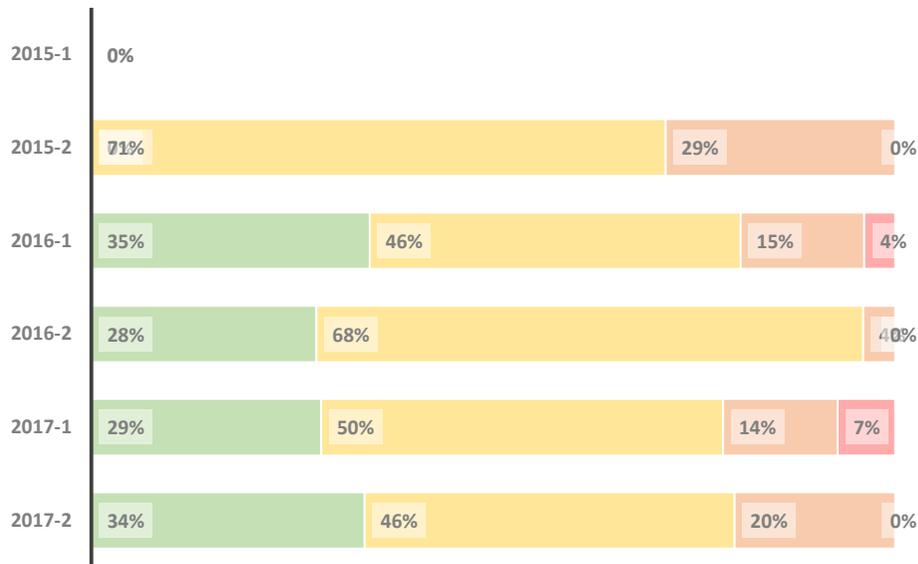
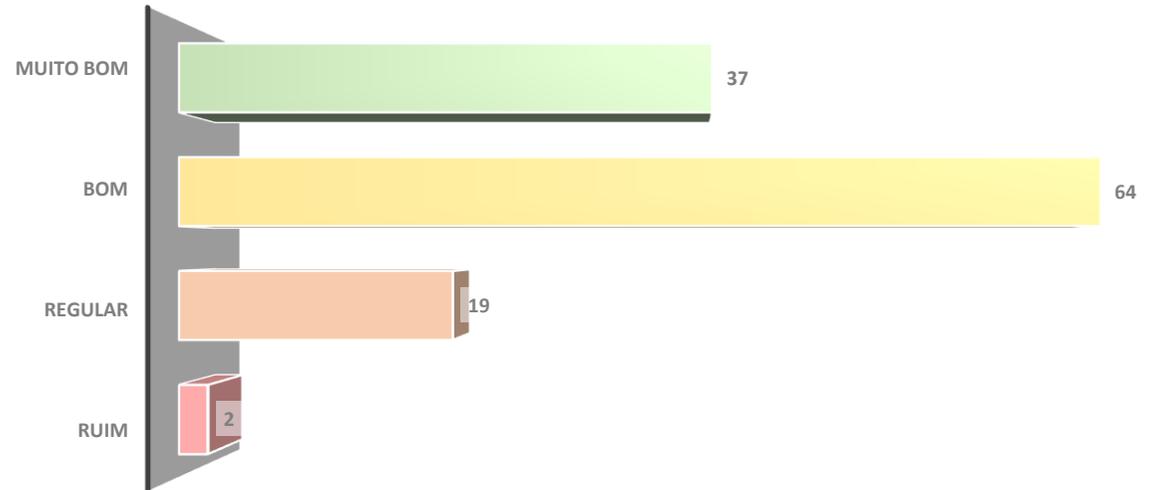
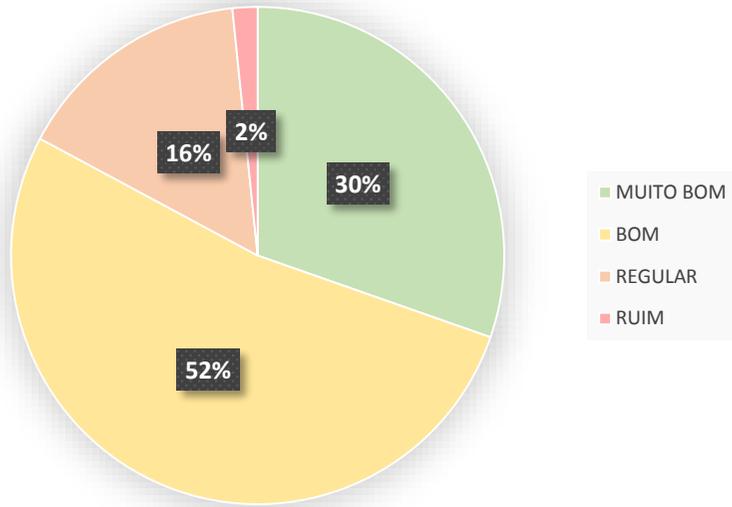


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



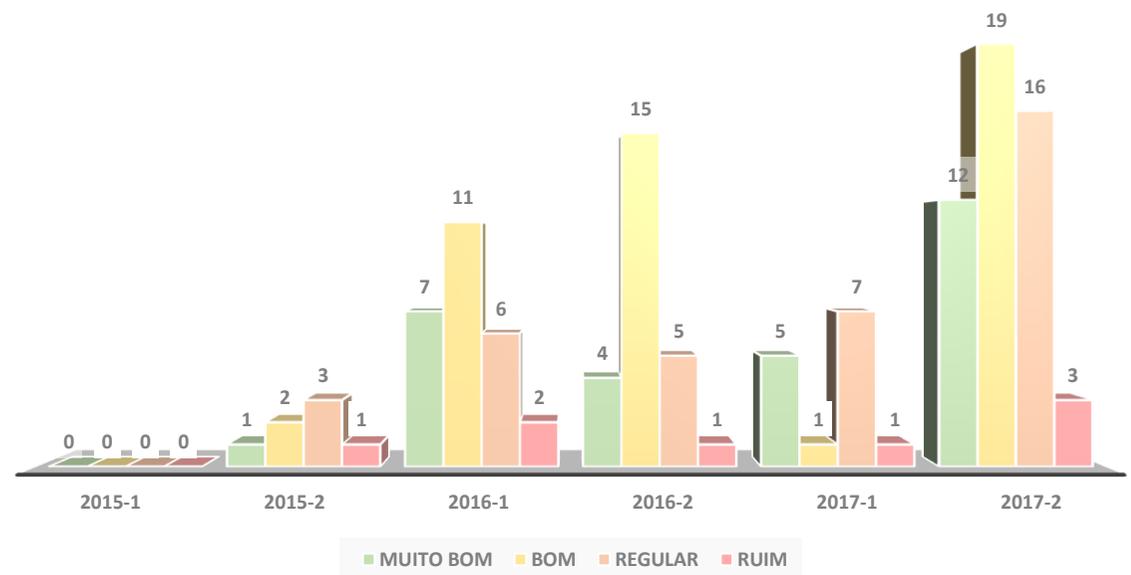
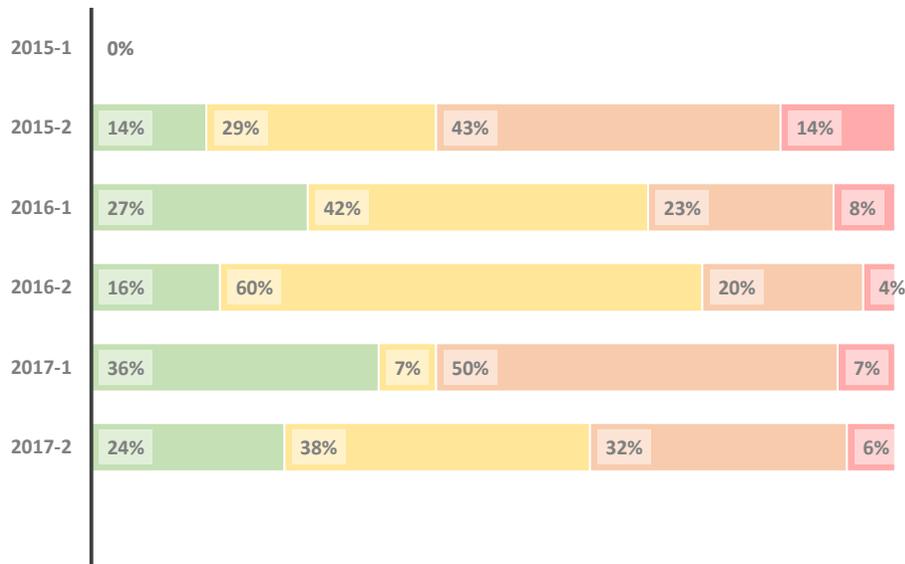
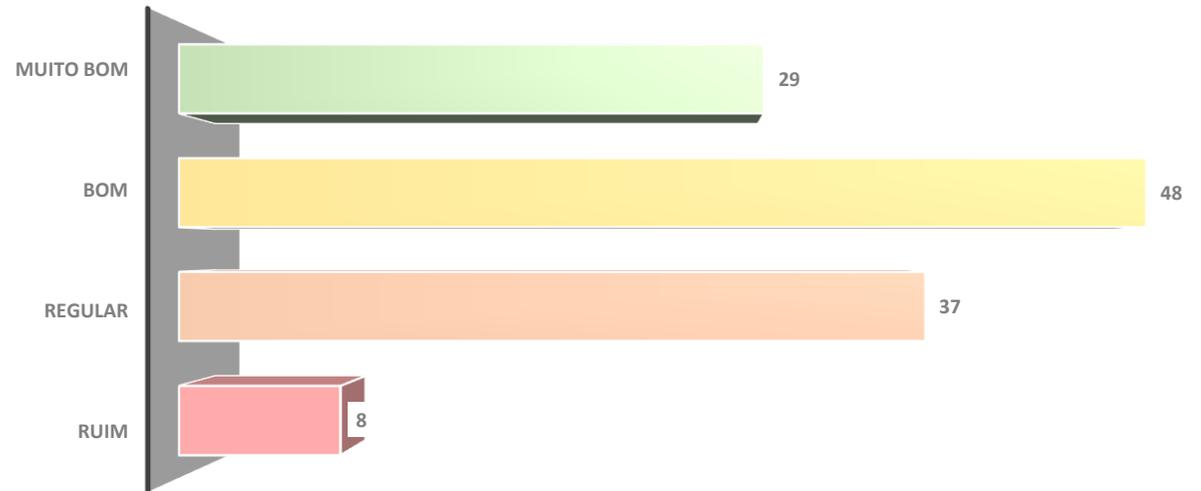
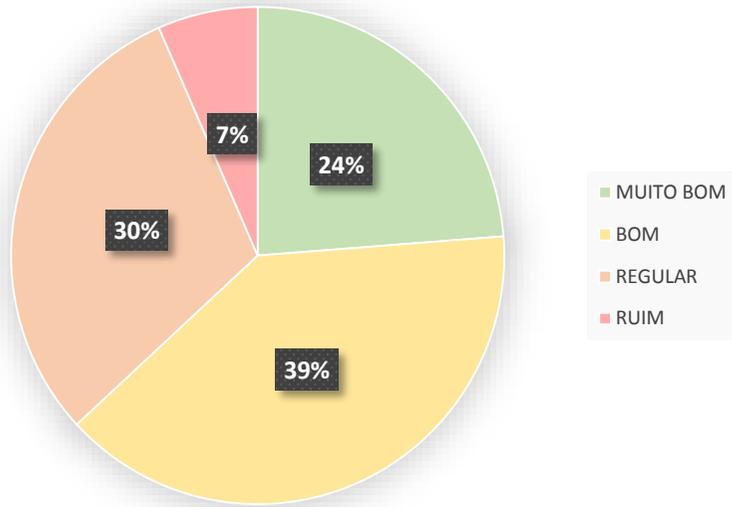


SALAS DE AULA : limpeza e ventilação.



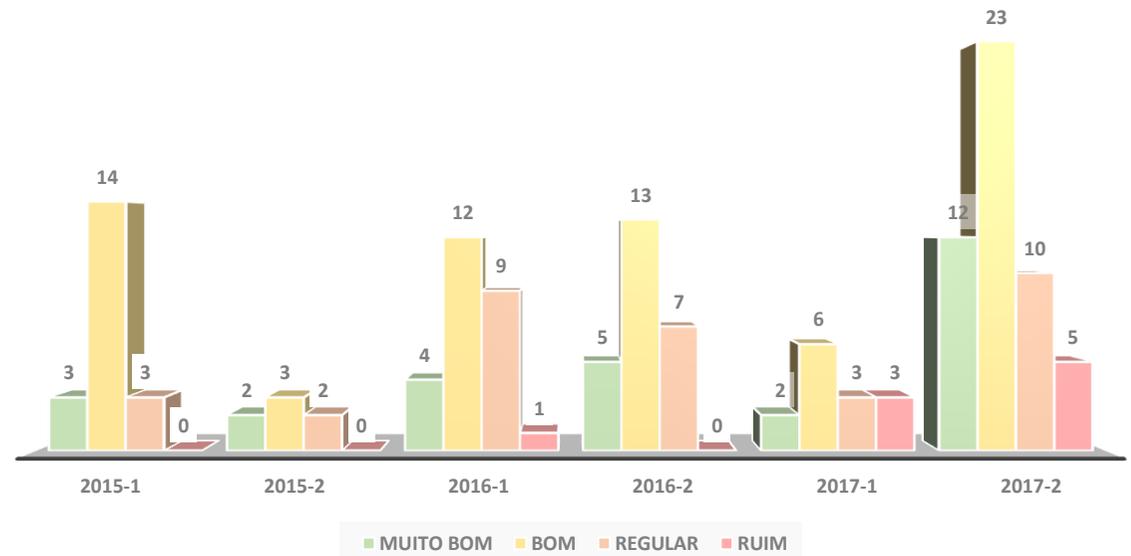
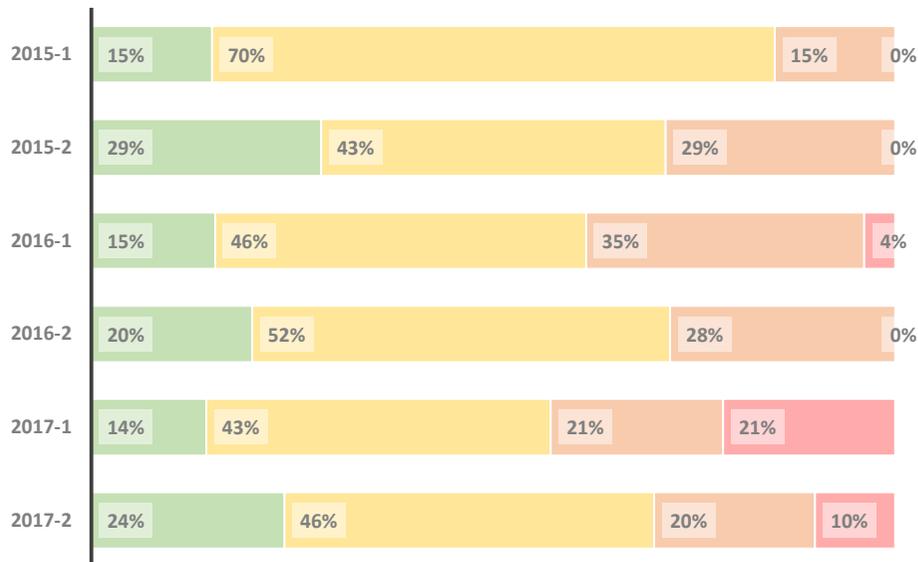
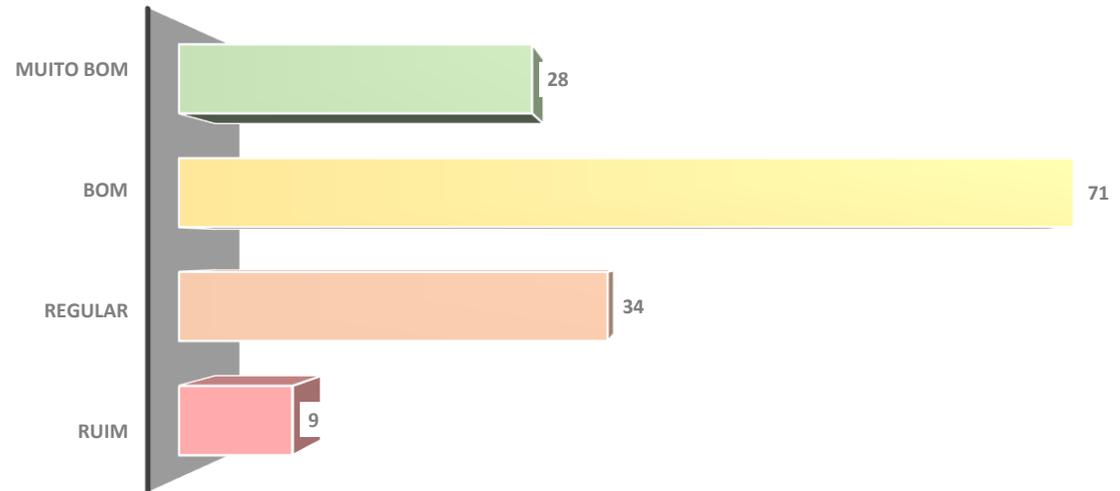
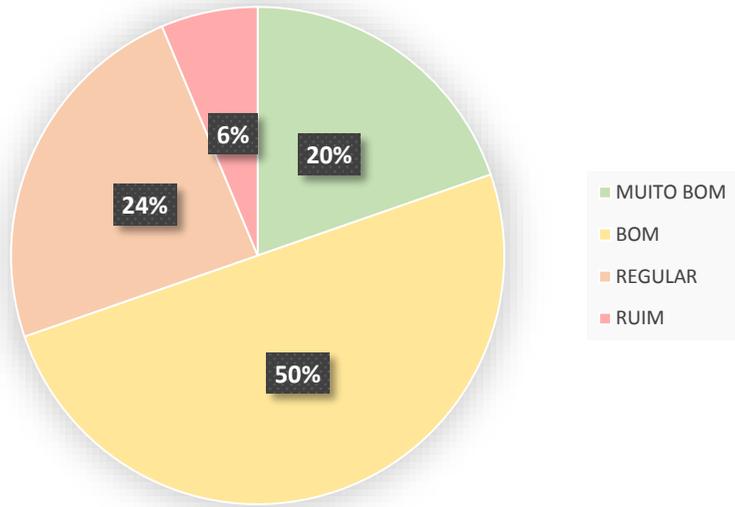


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



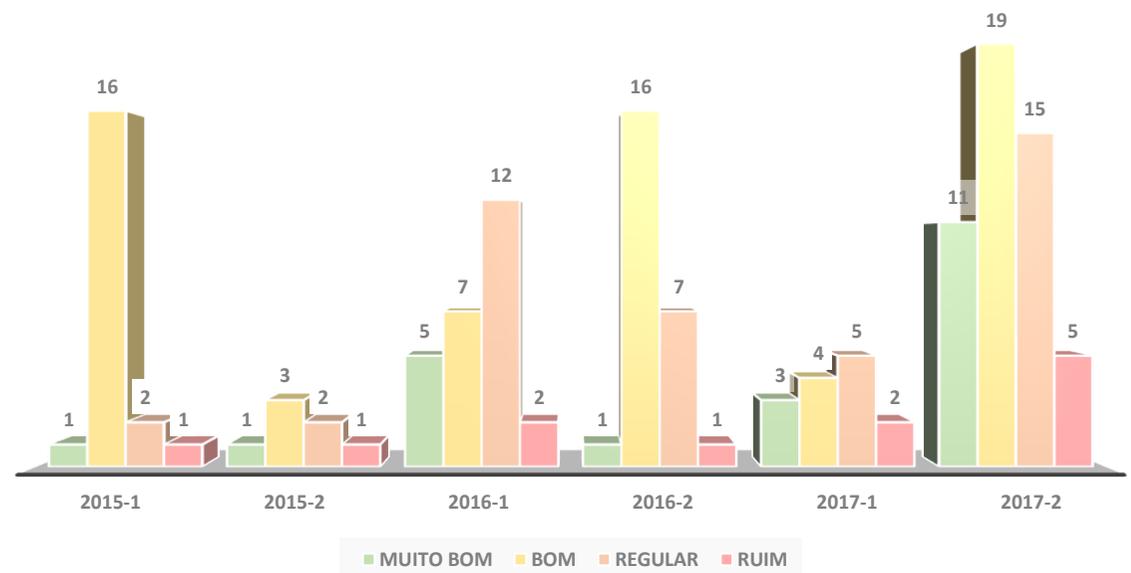
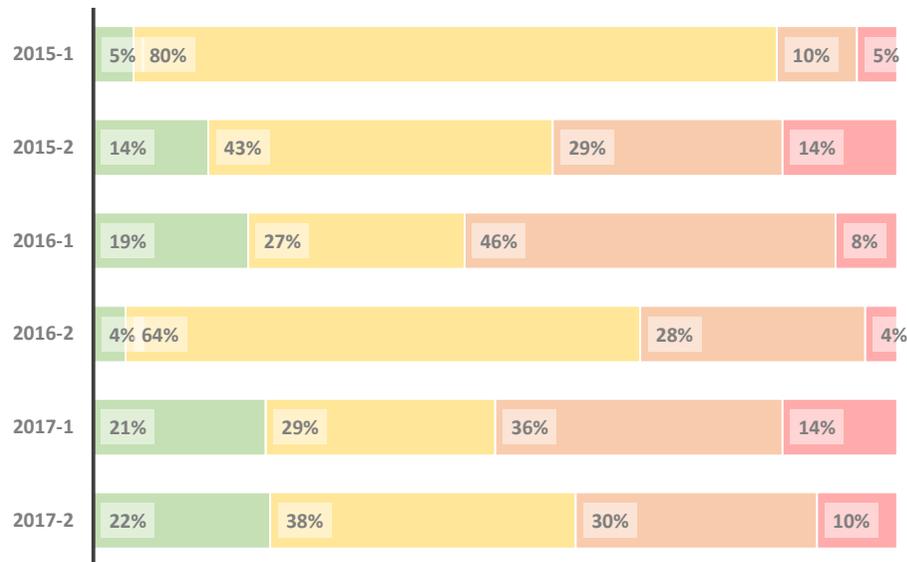
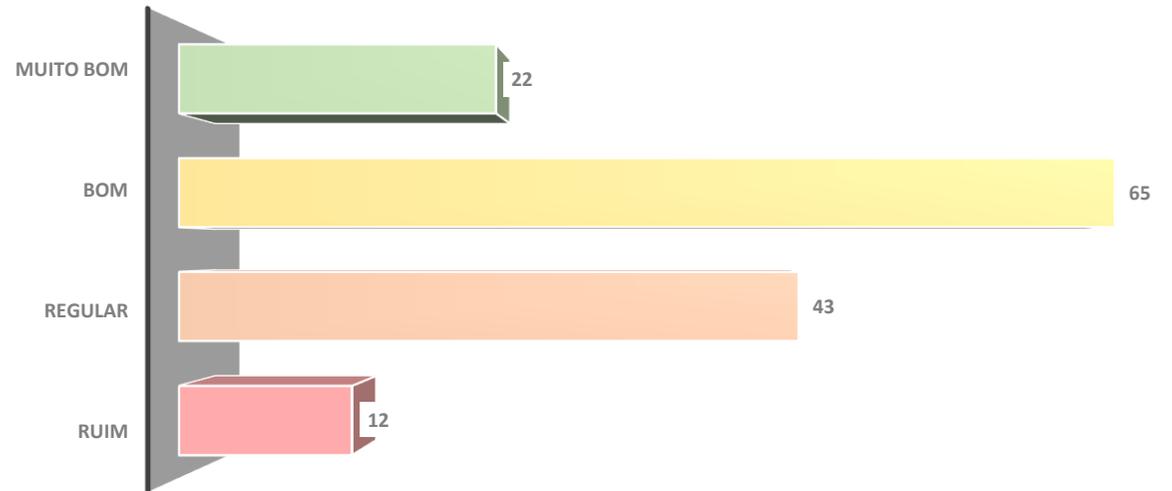
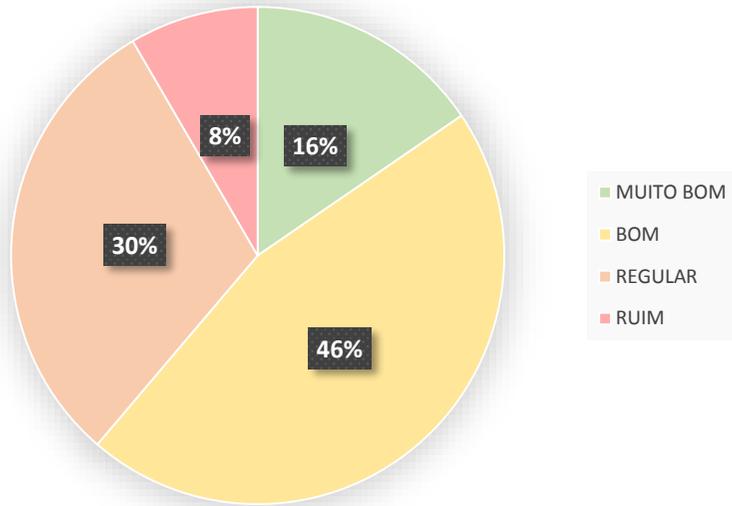


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



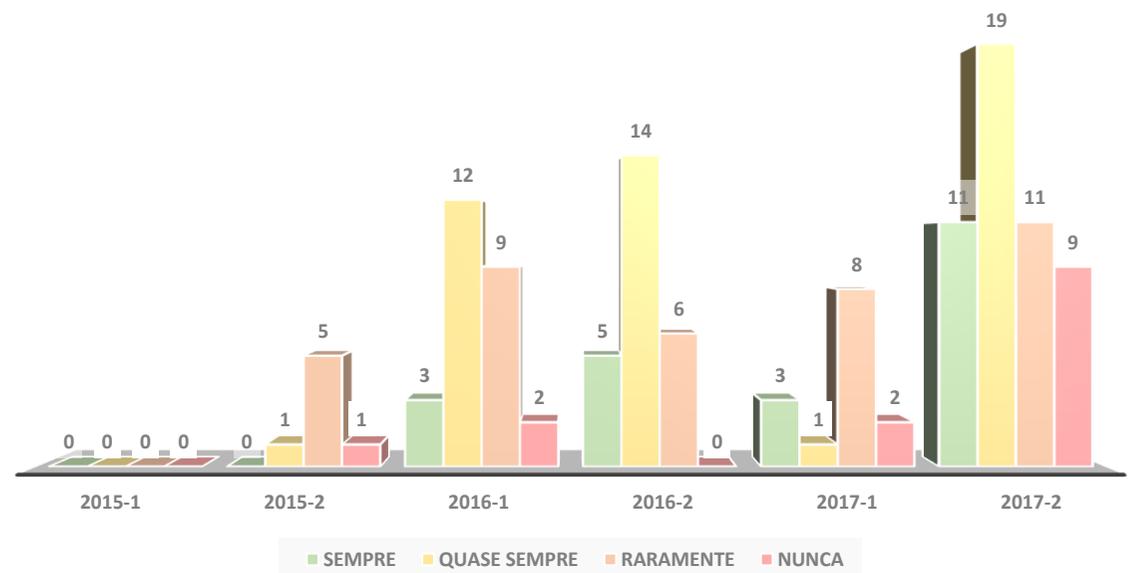
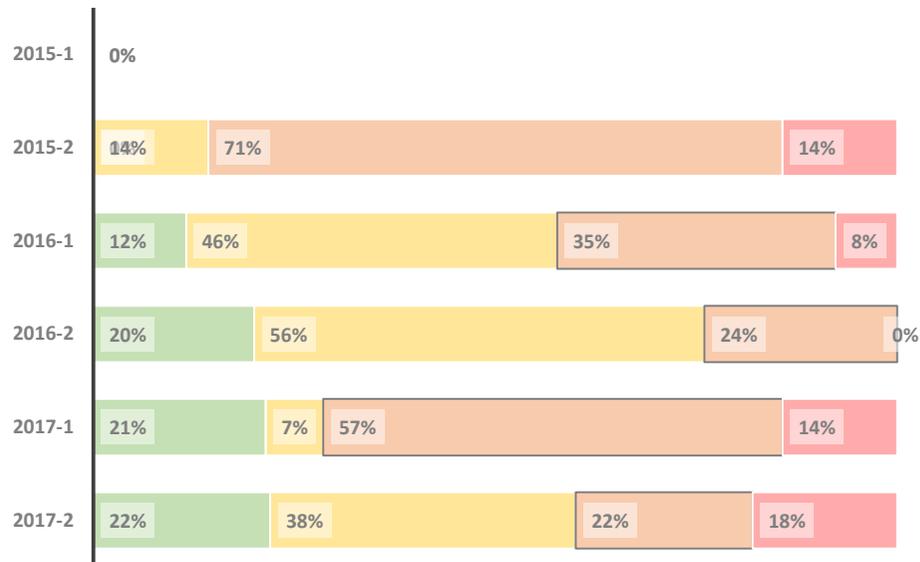
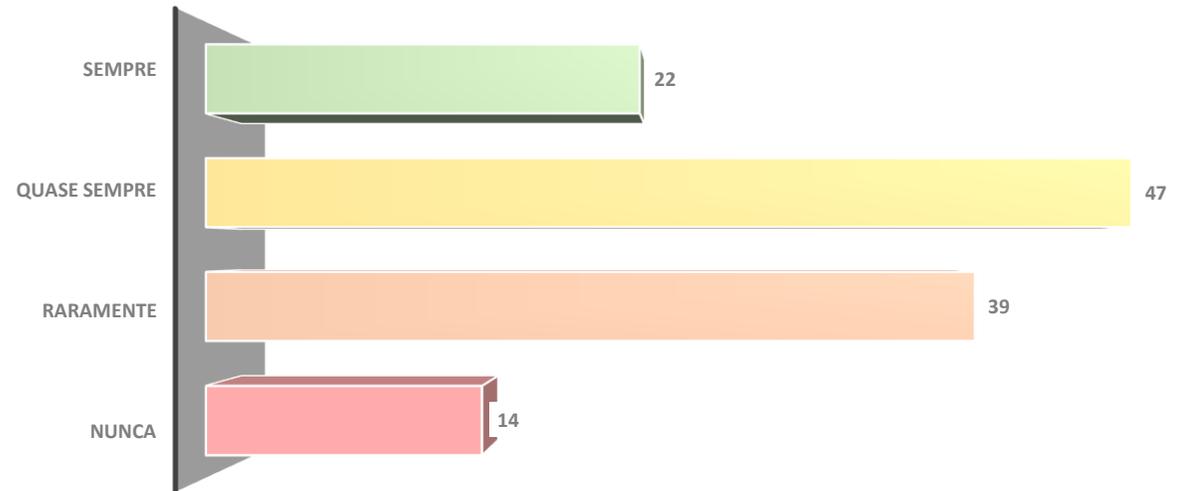
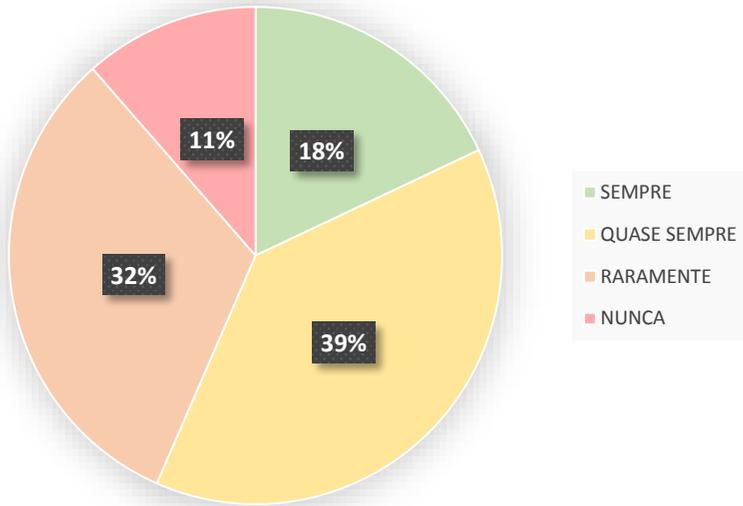


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



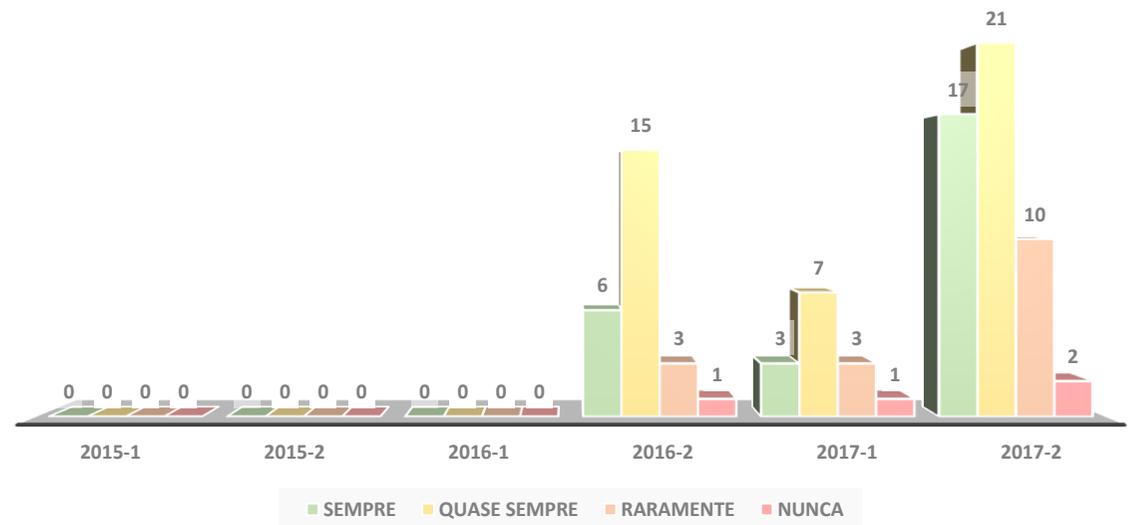
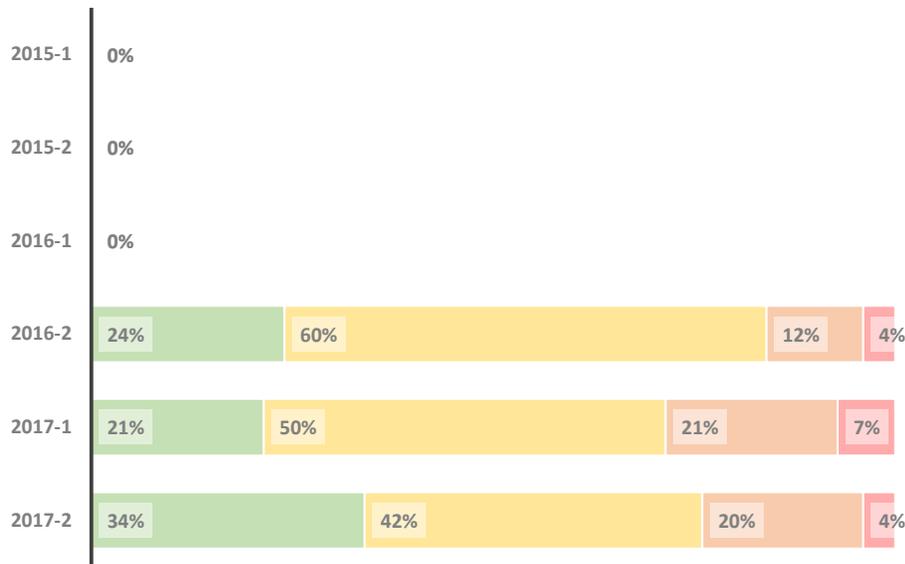
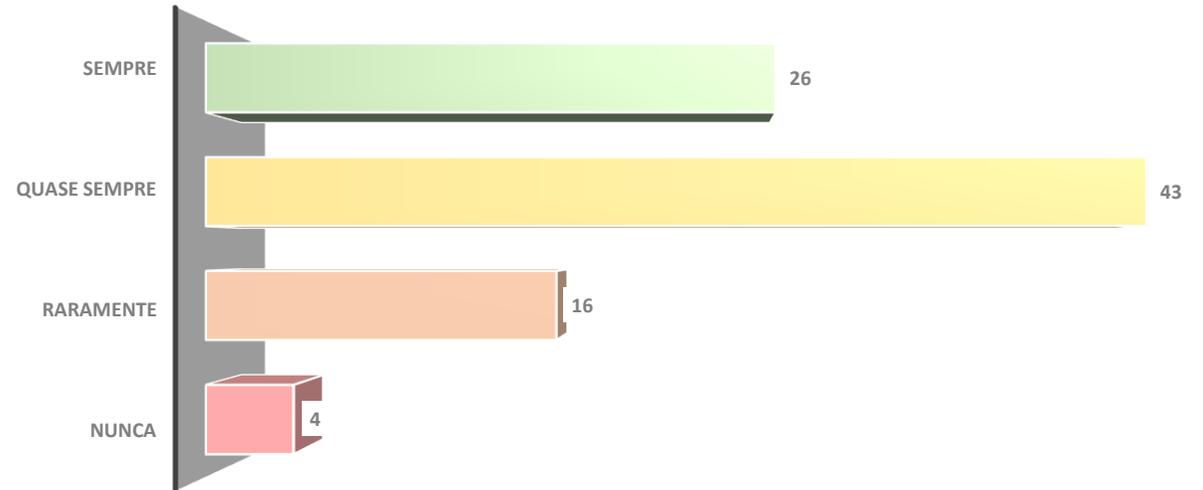
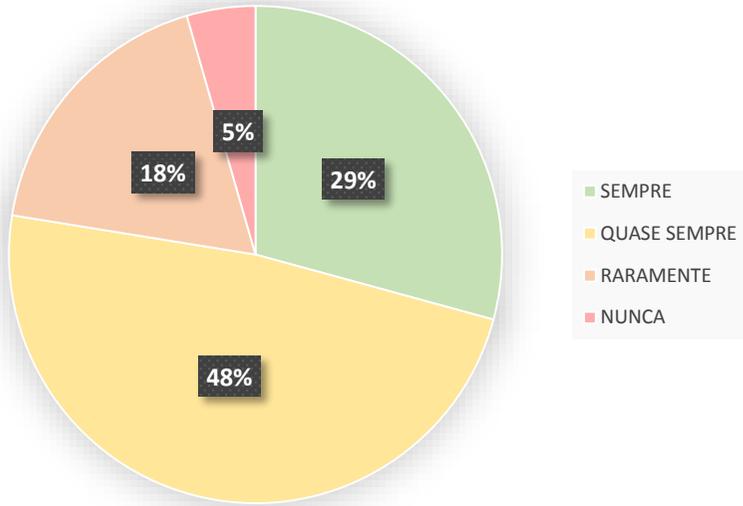


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



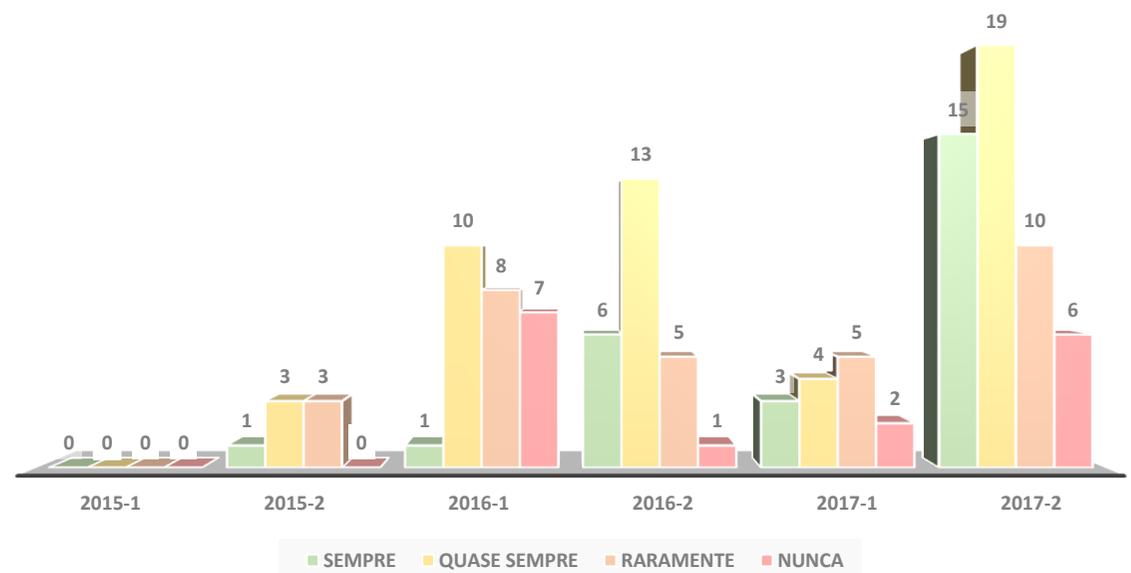
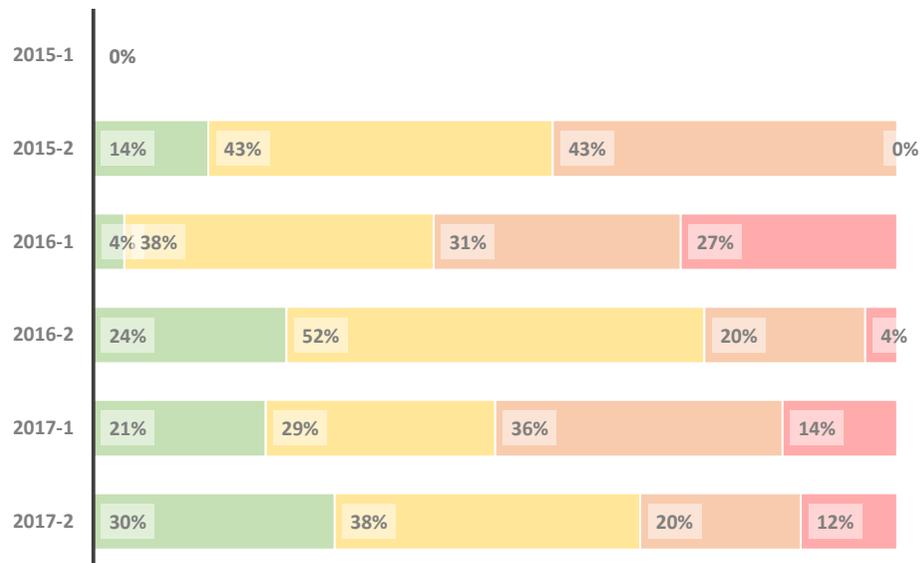
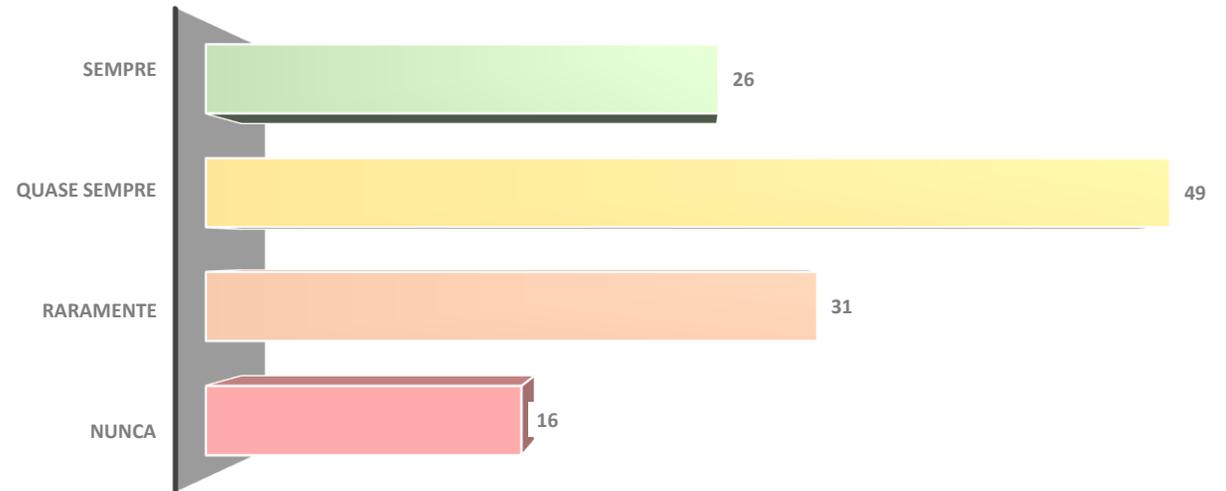
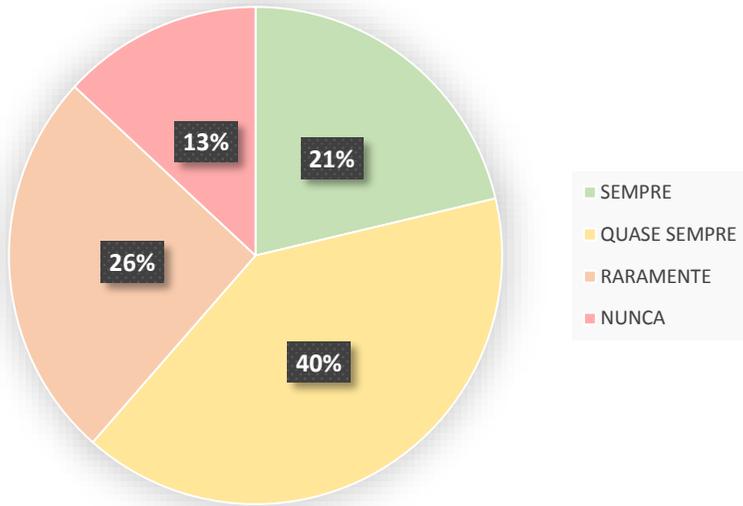


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



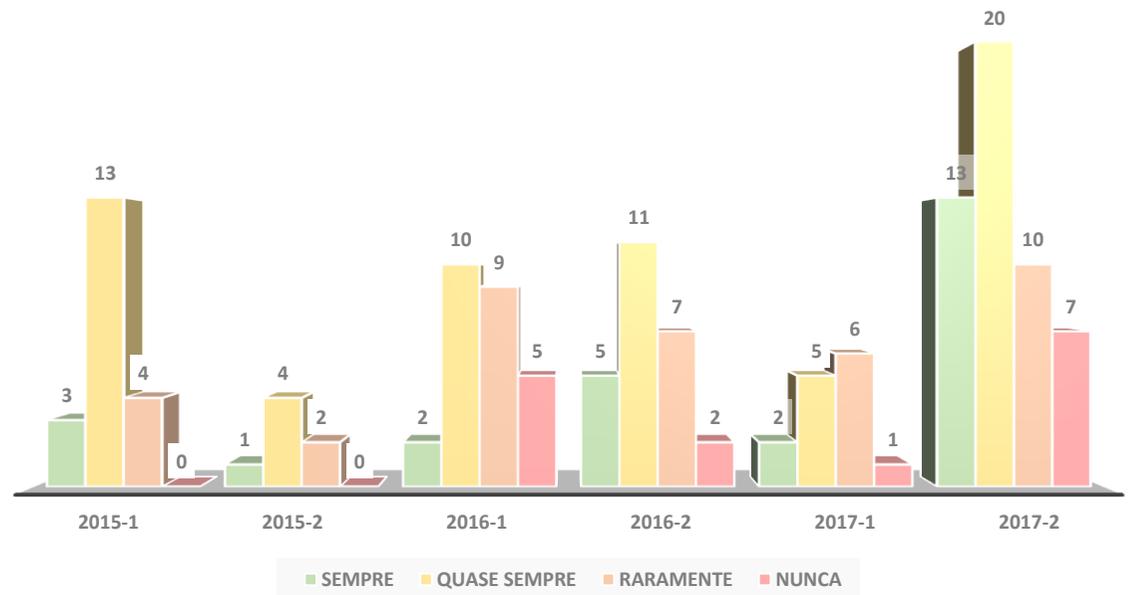
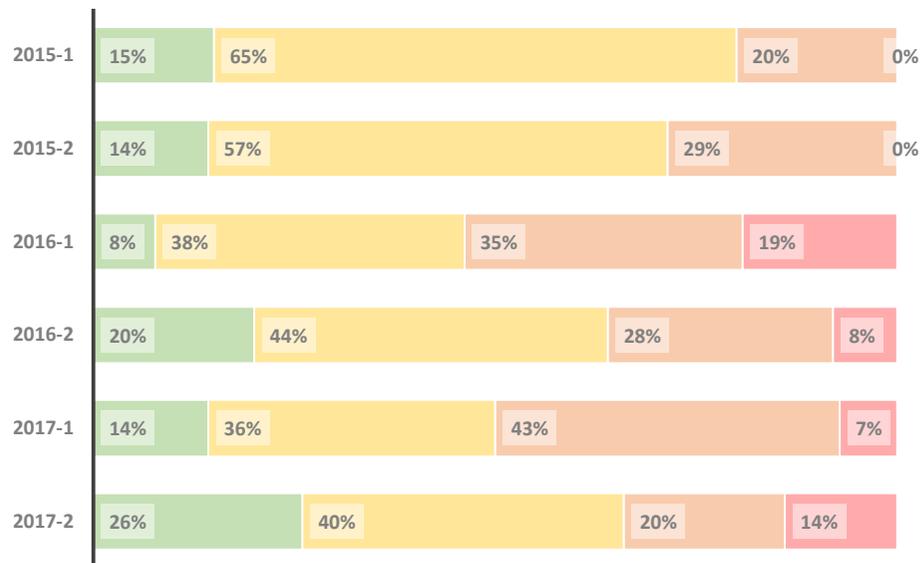
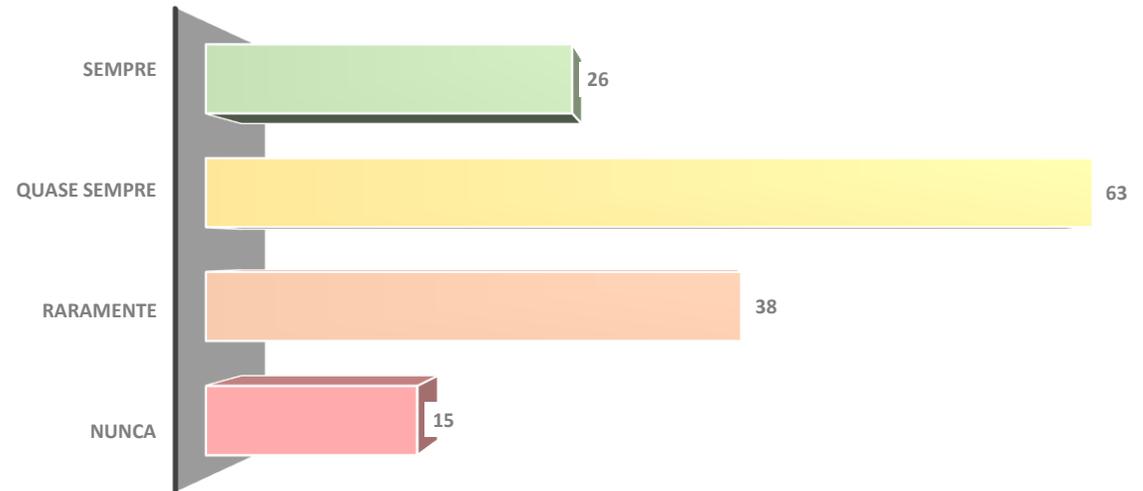
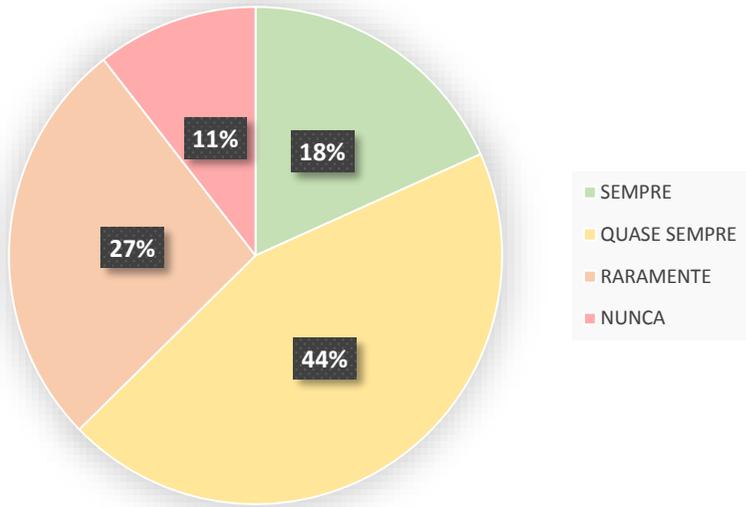


O COORDENADOR: é acessível ao aluno?



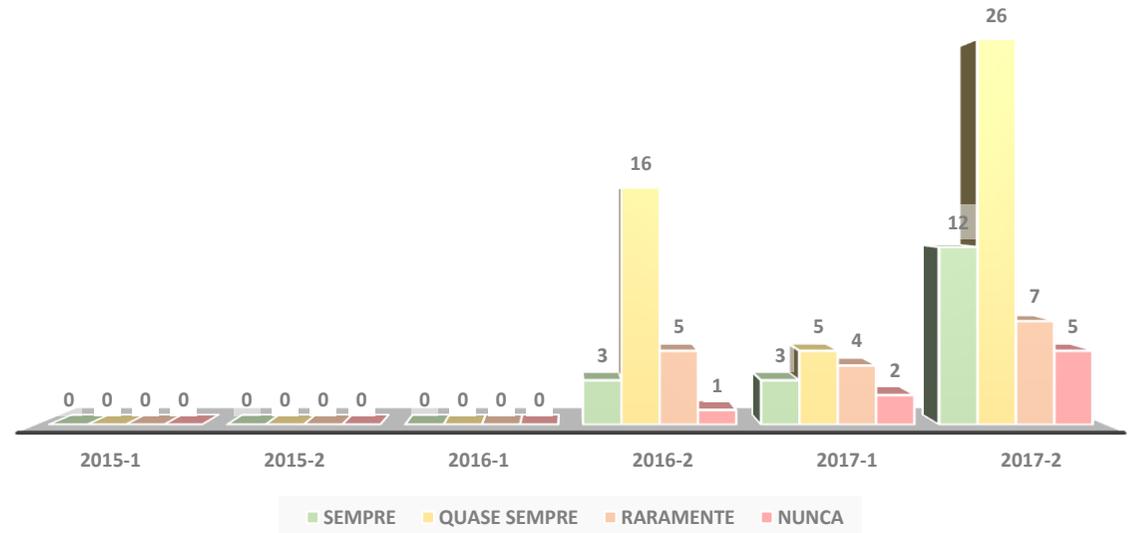
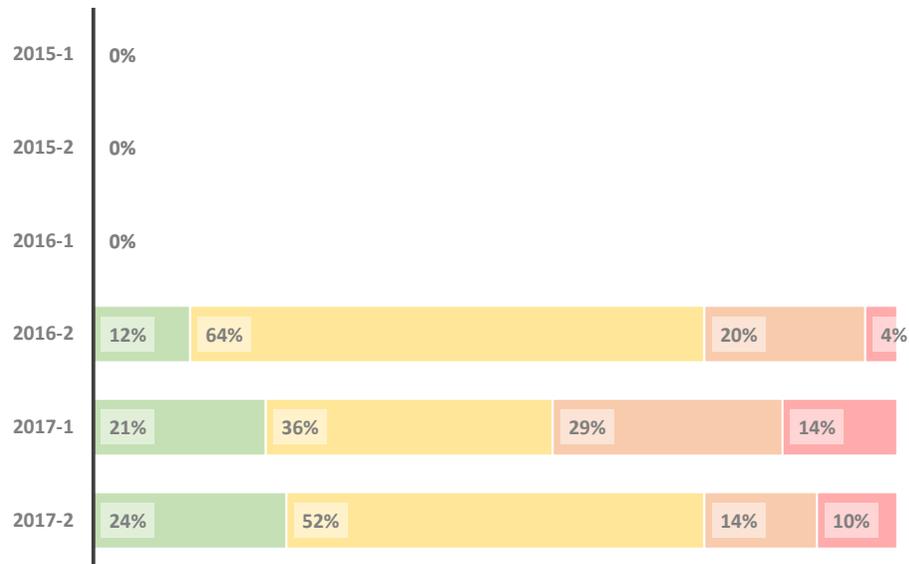
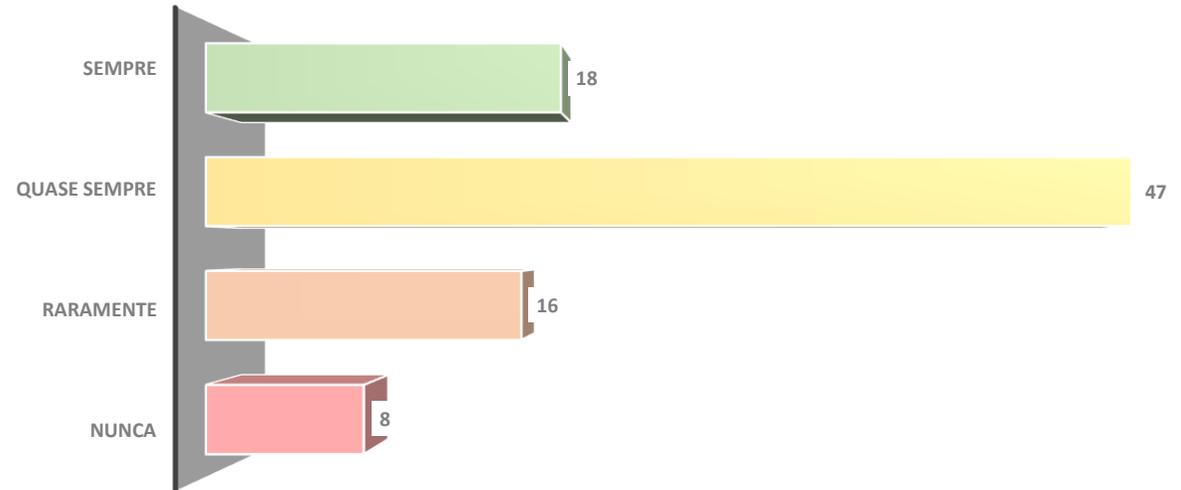
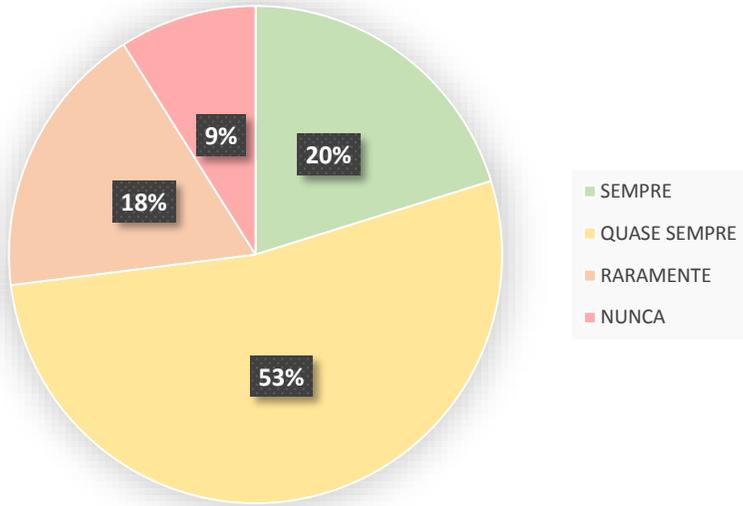


O COORDENADOR: é acessível ao aluno?



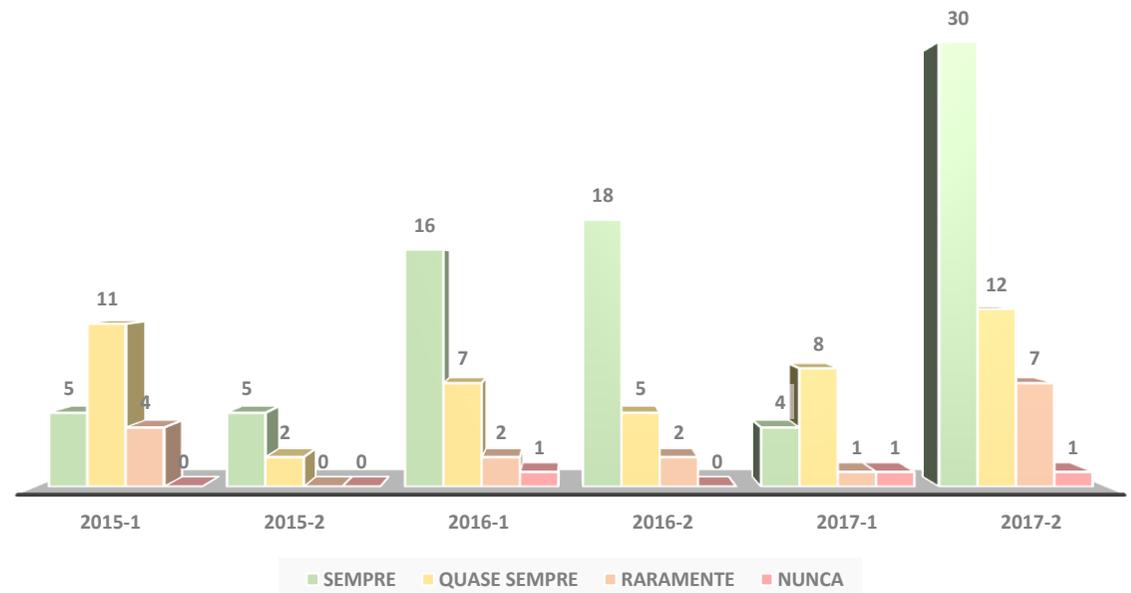
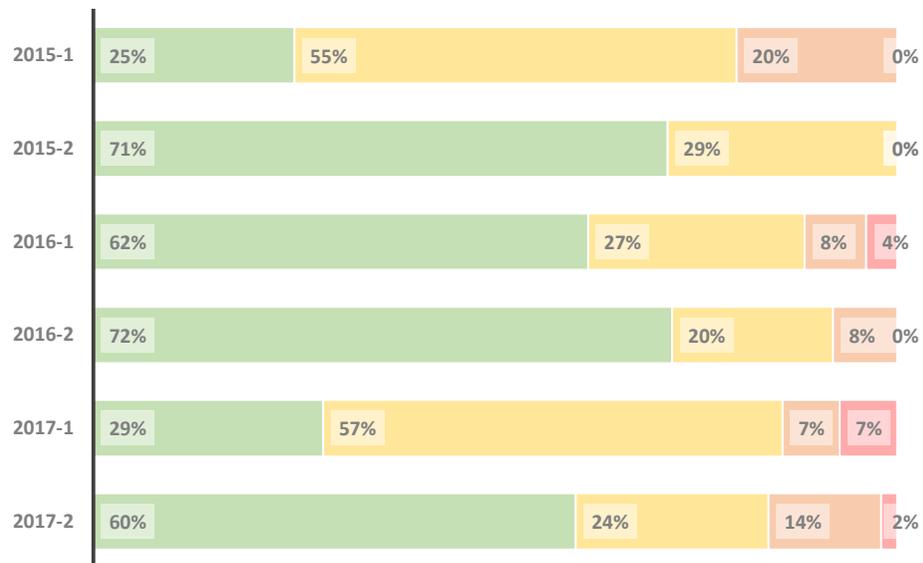
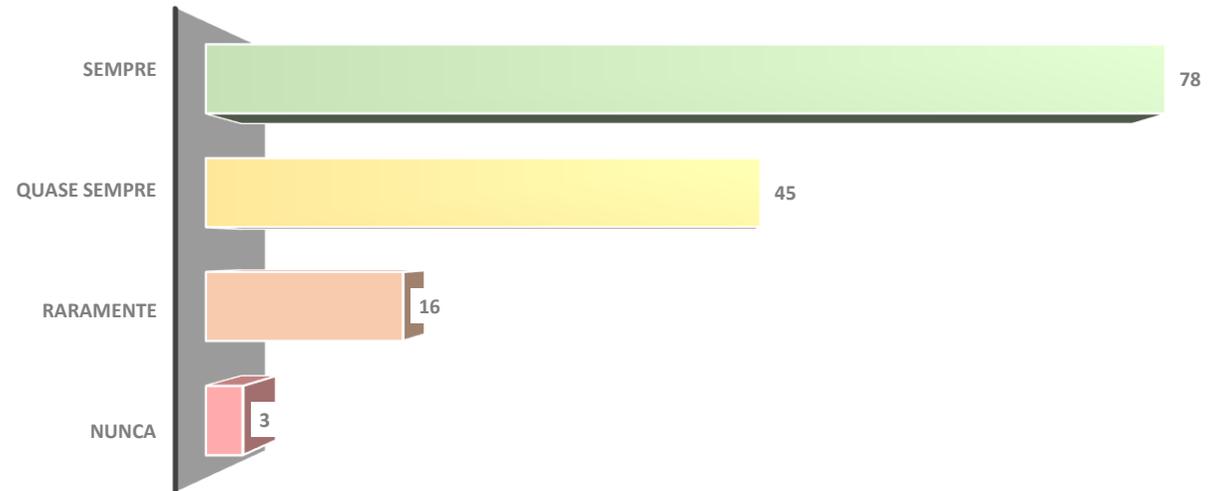
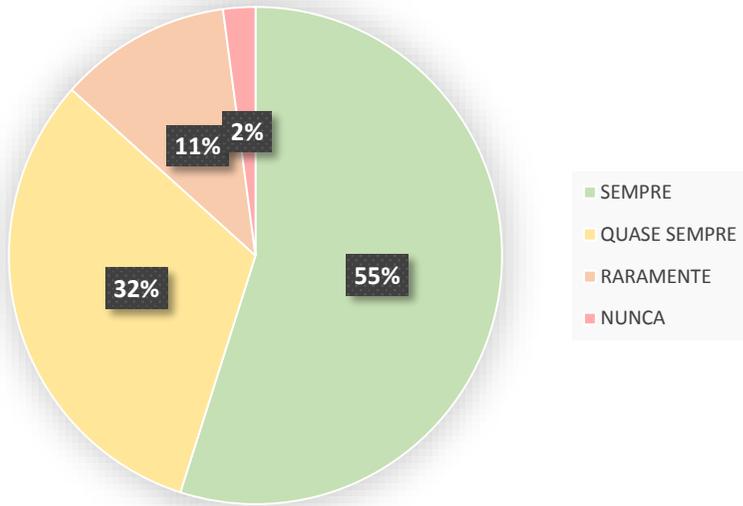


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



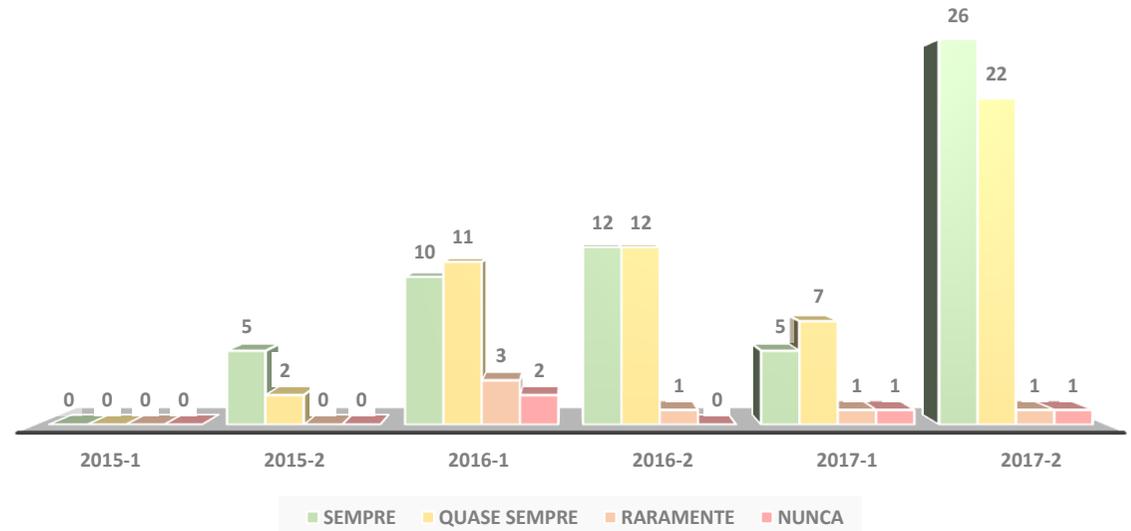
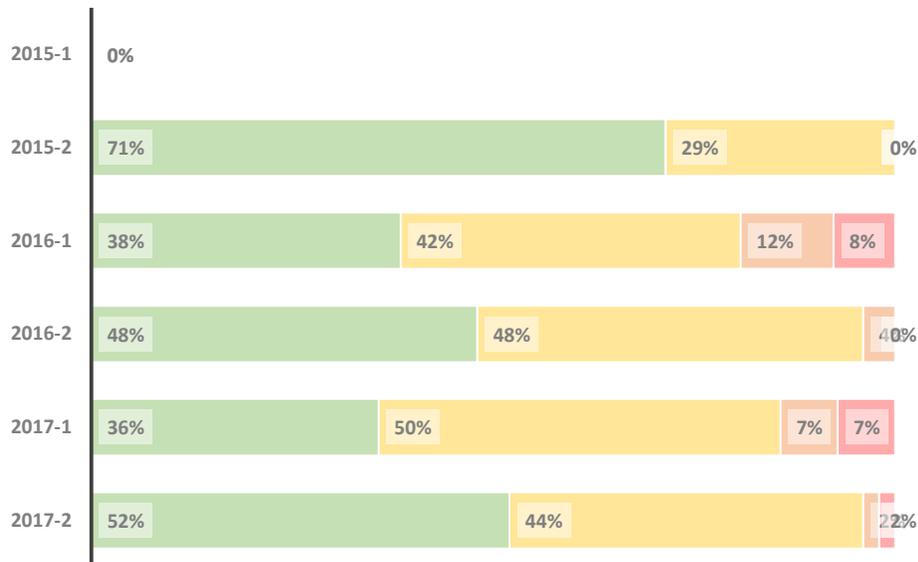
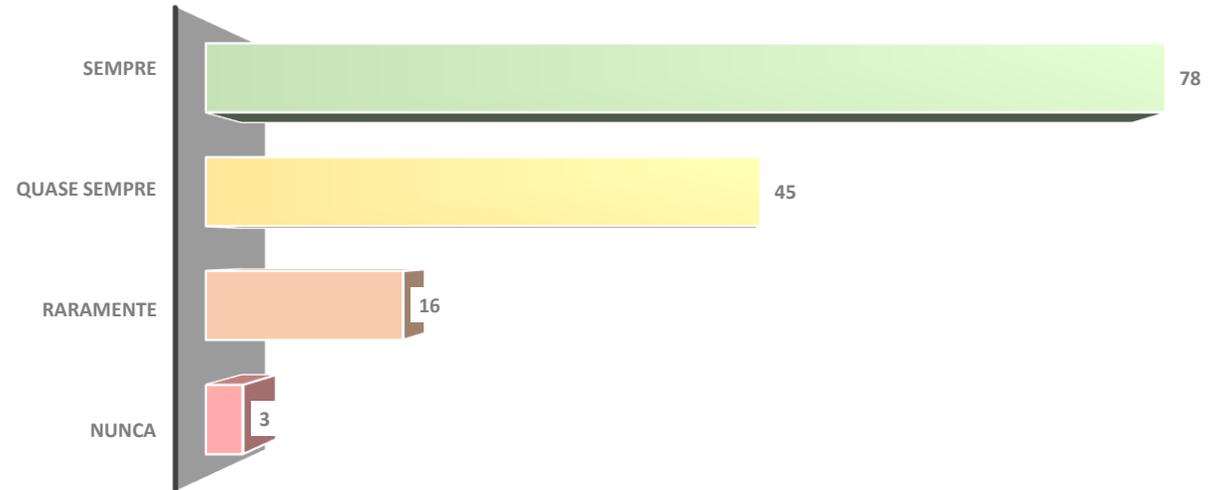
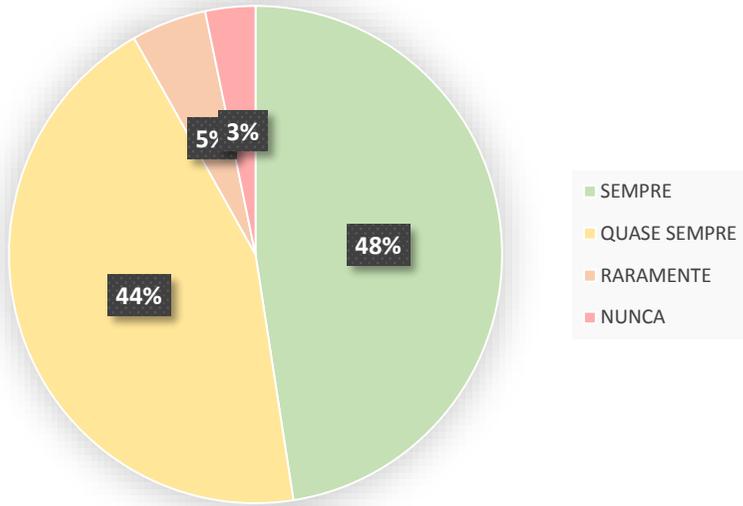


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



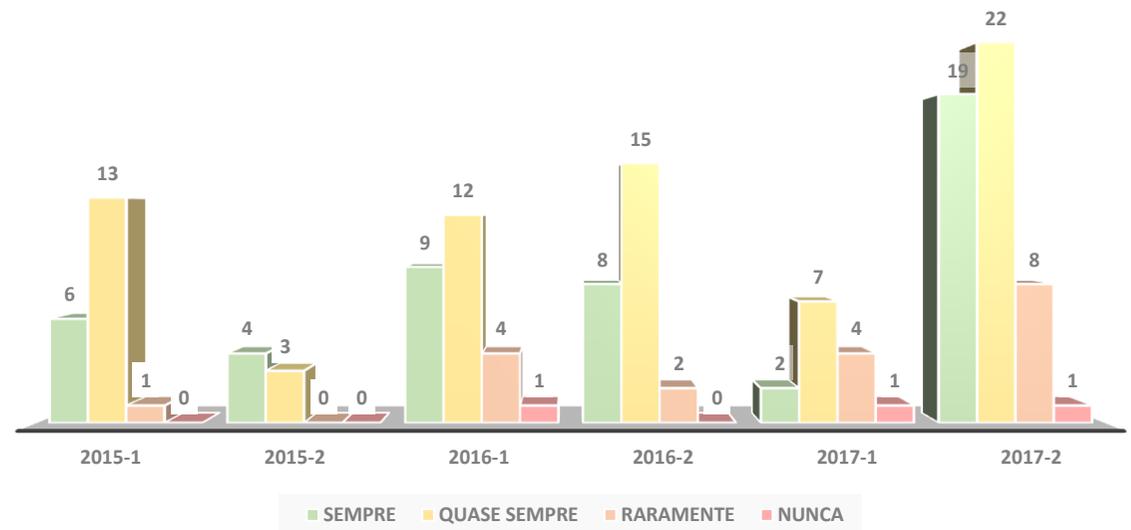
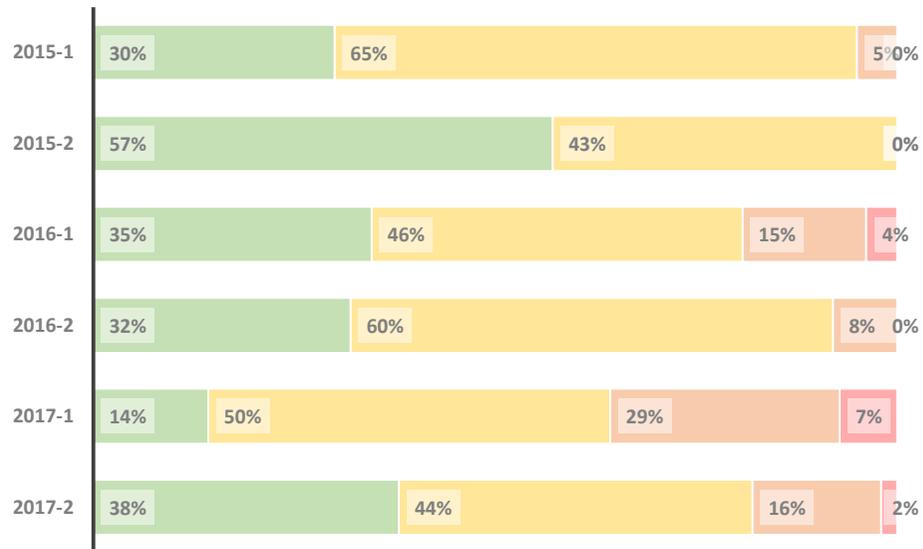
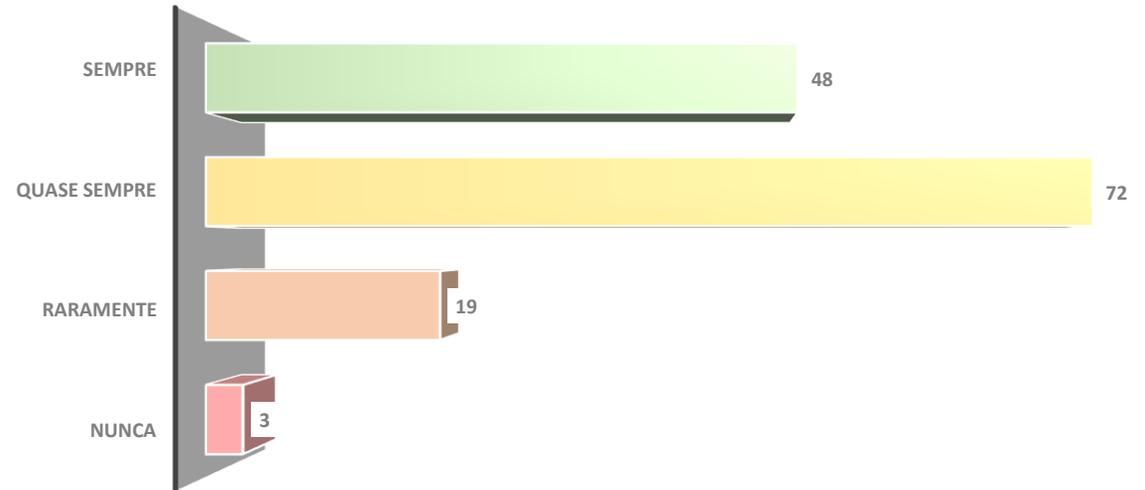
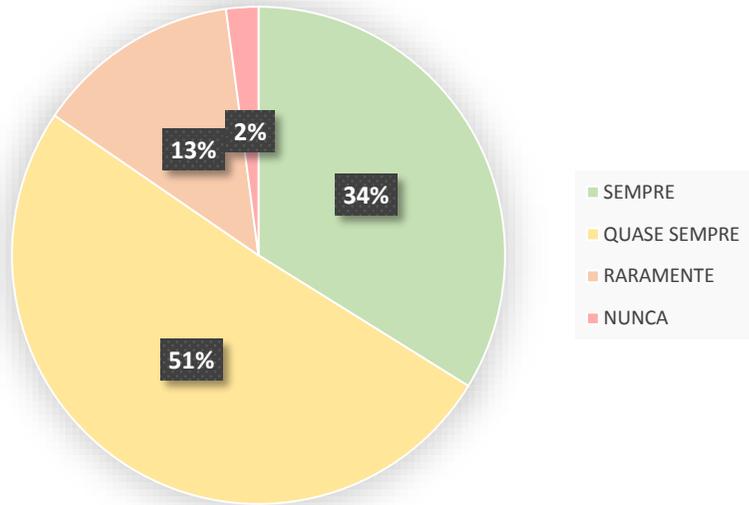


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



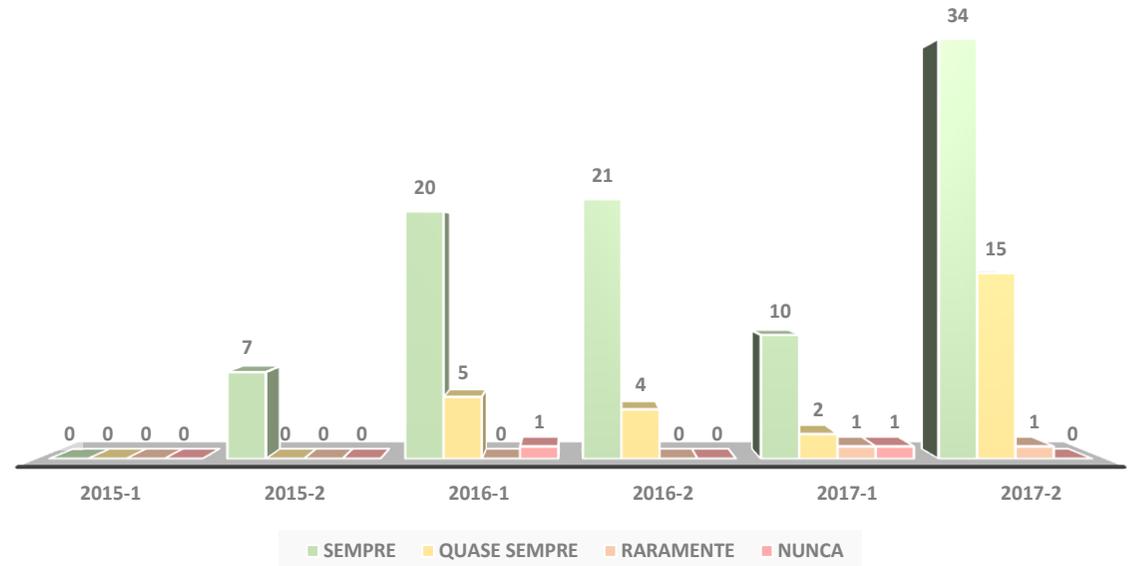
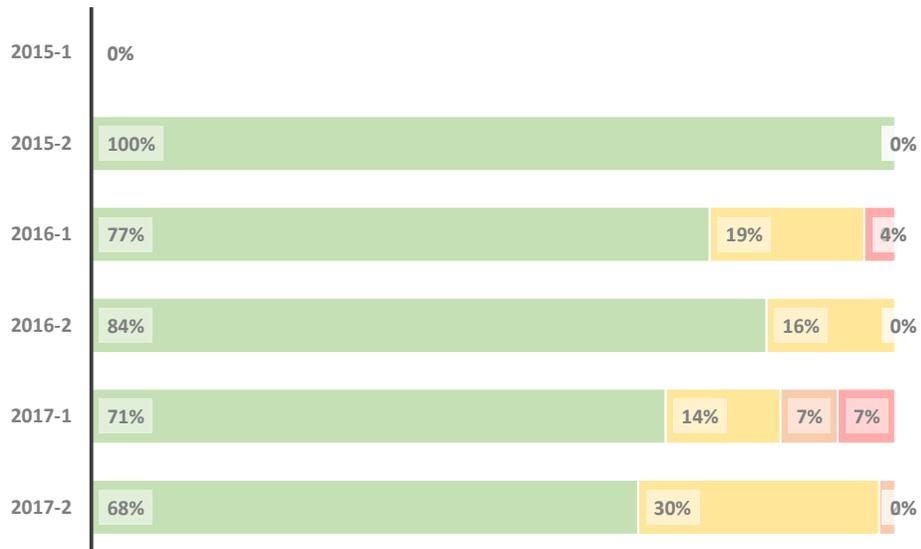
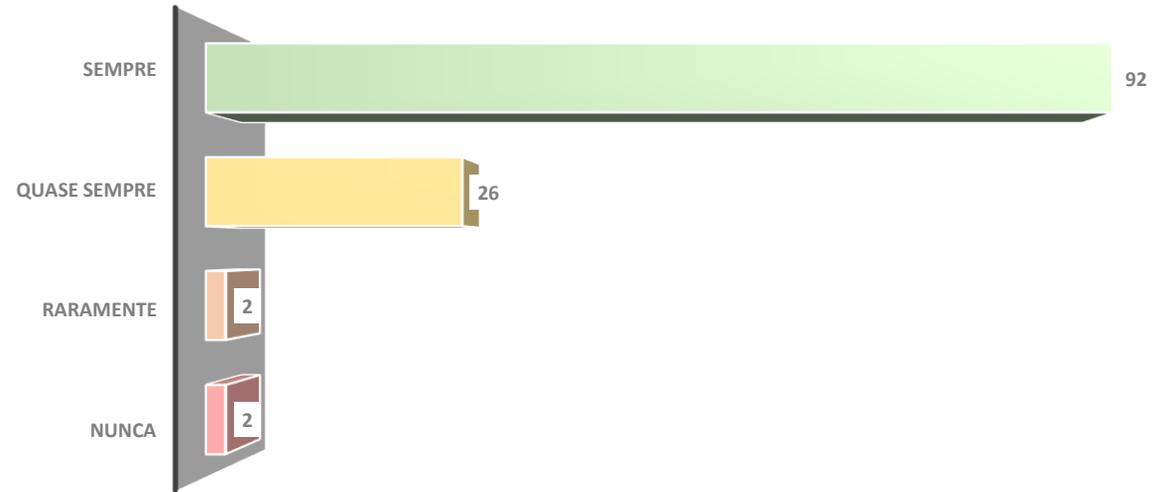
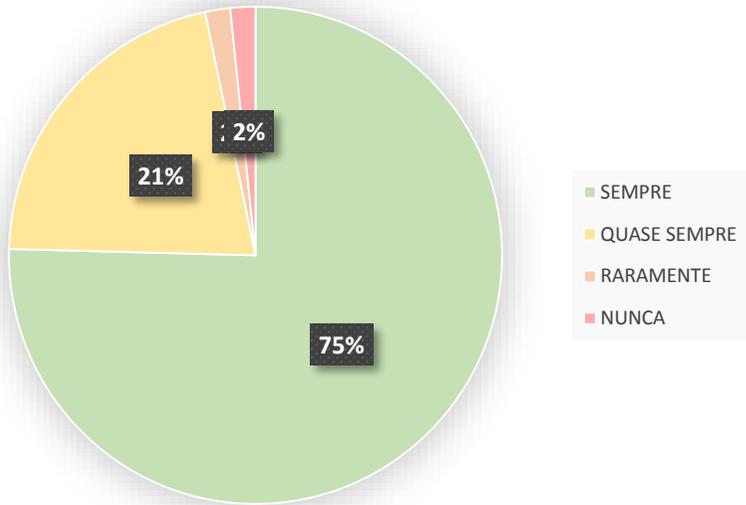


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



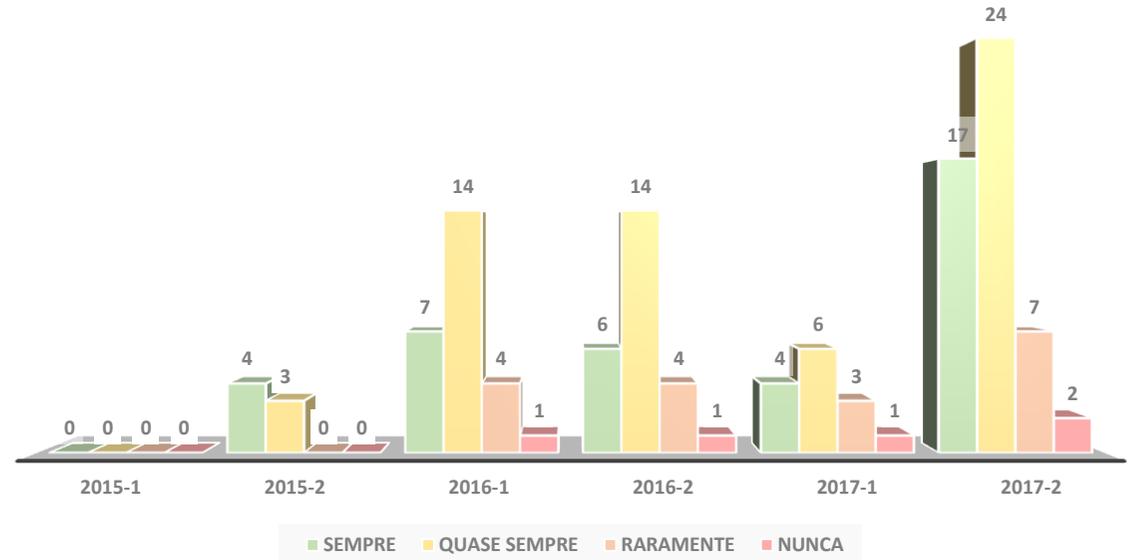
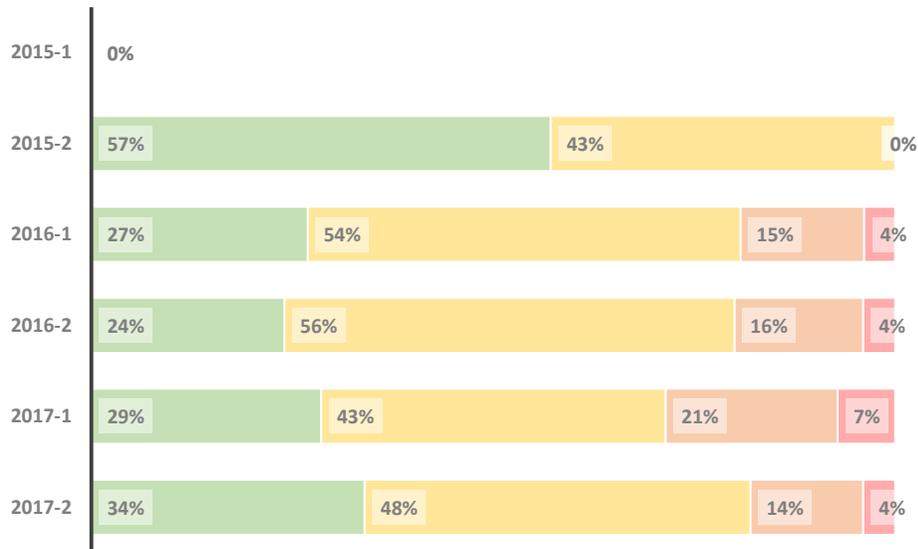
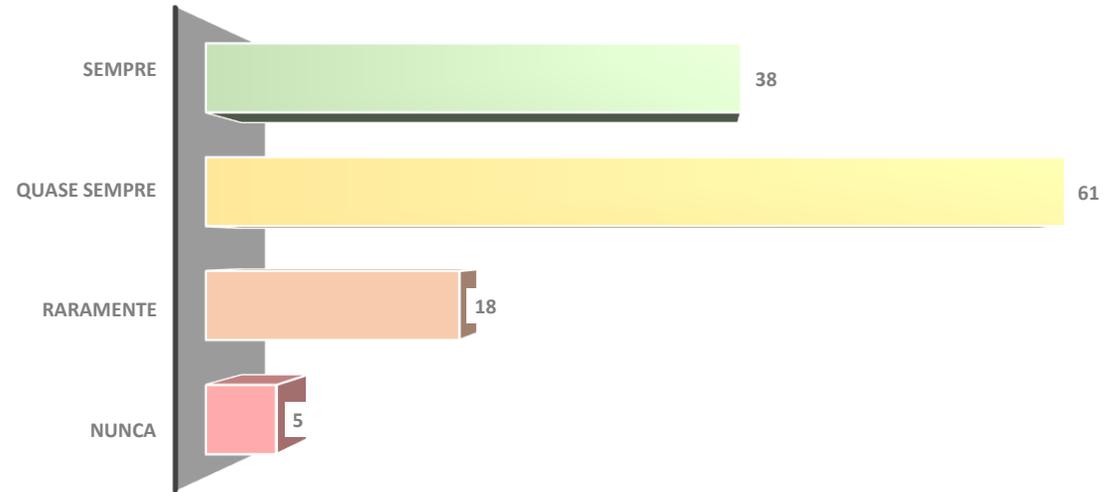
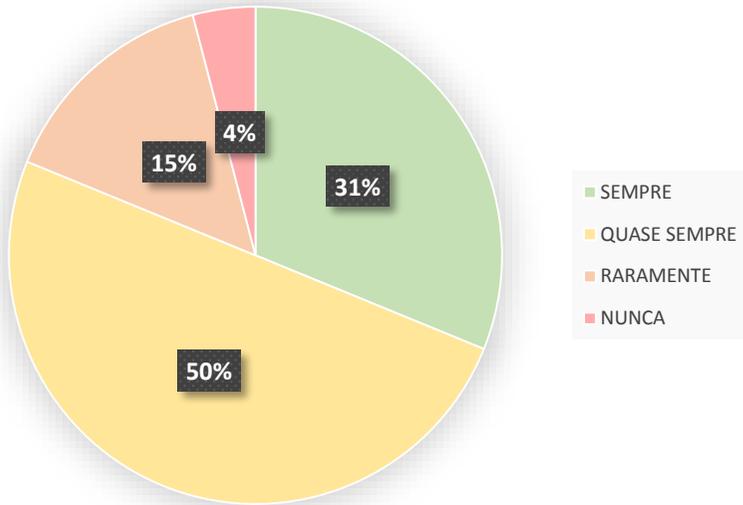


OS PROFESSORES: fazem chamada?



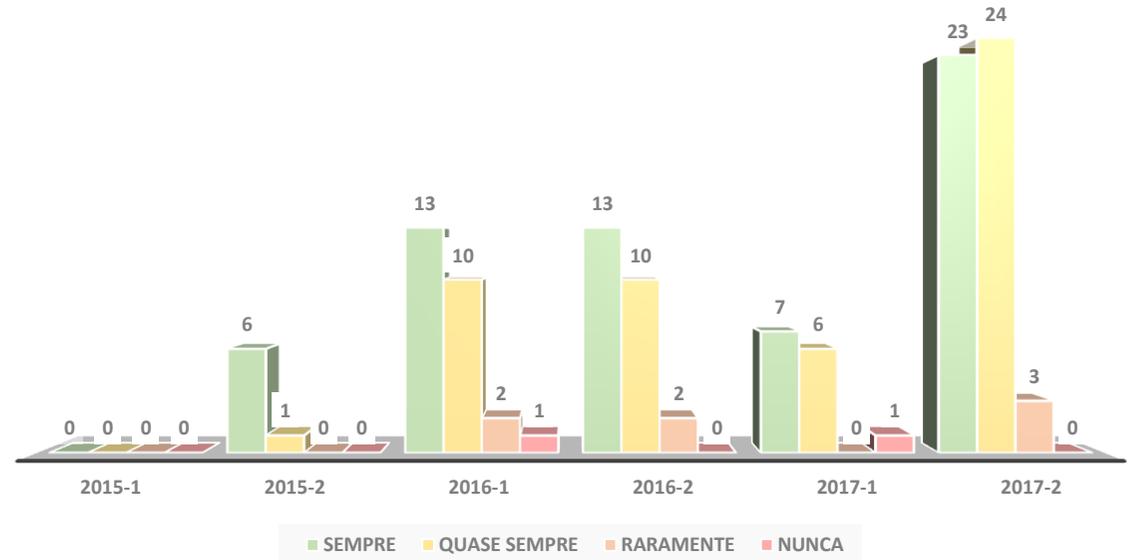
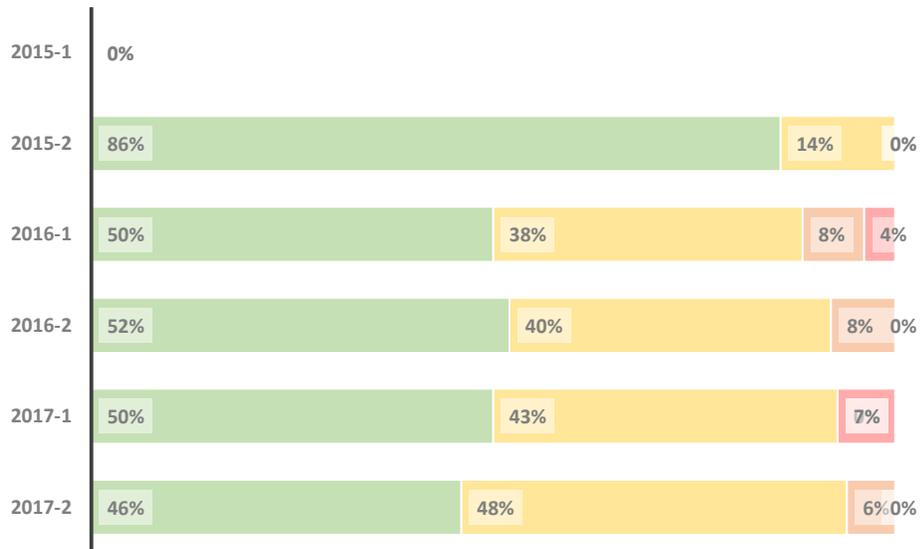
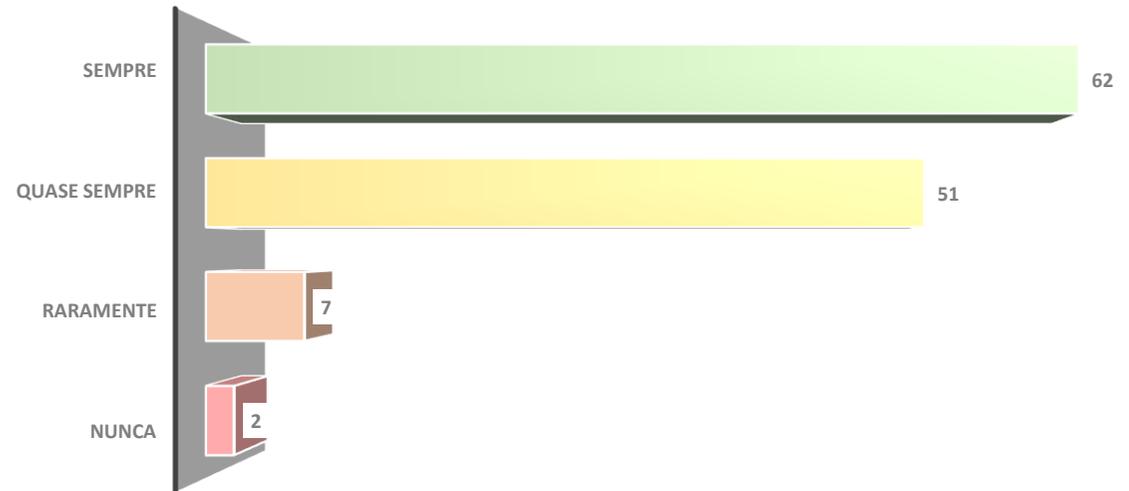
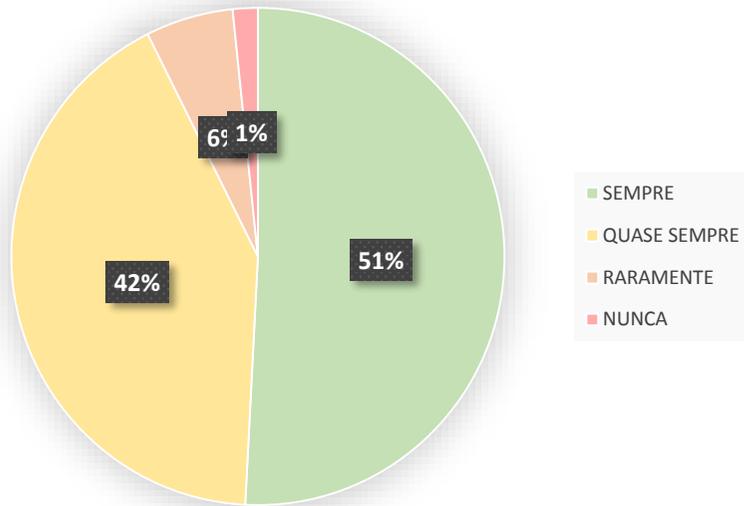


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



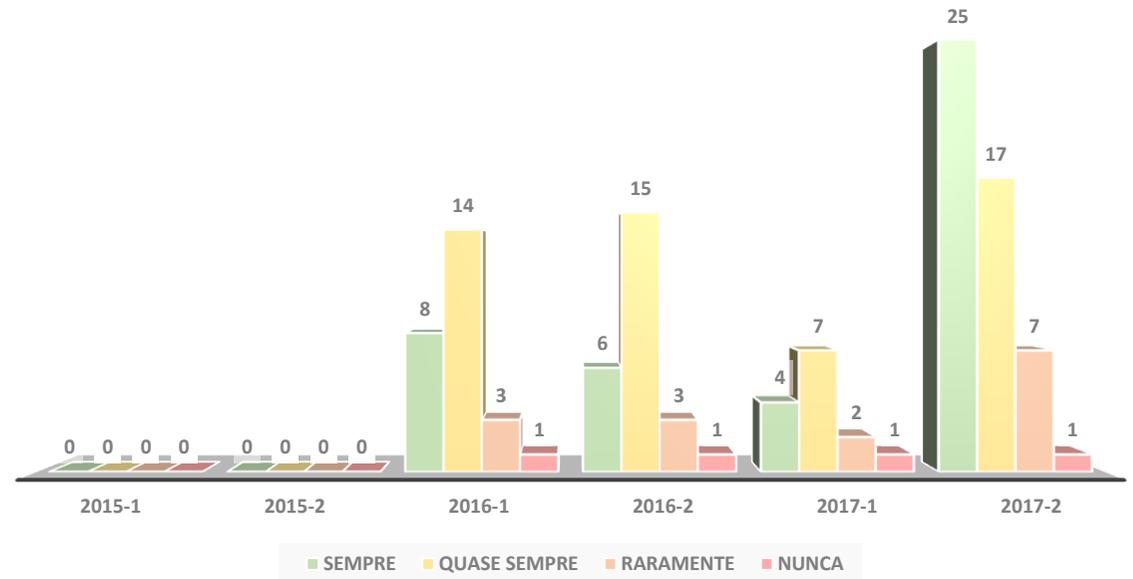
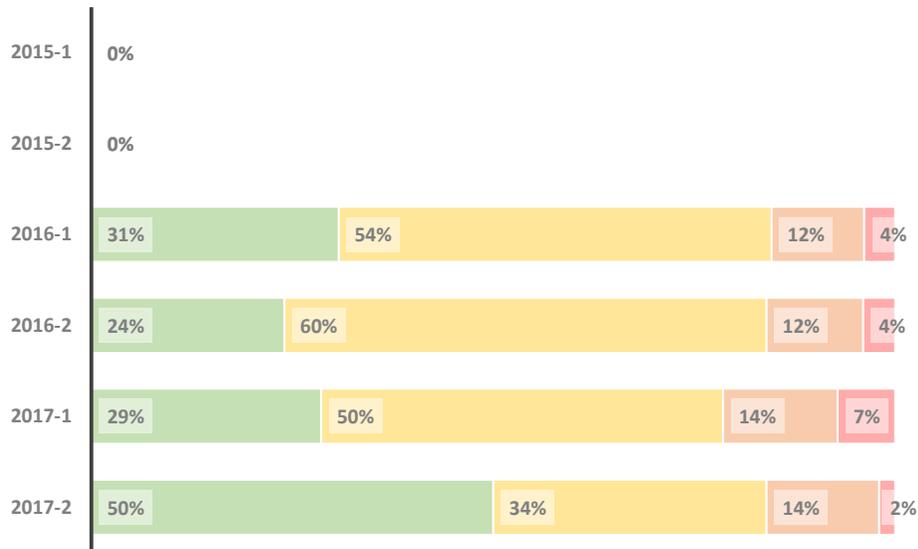
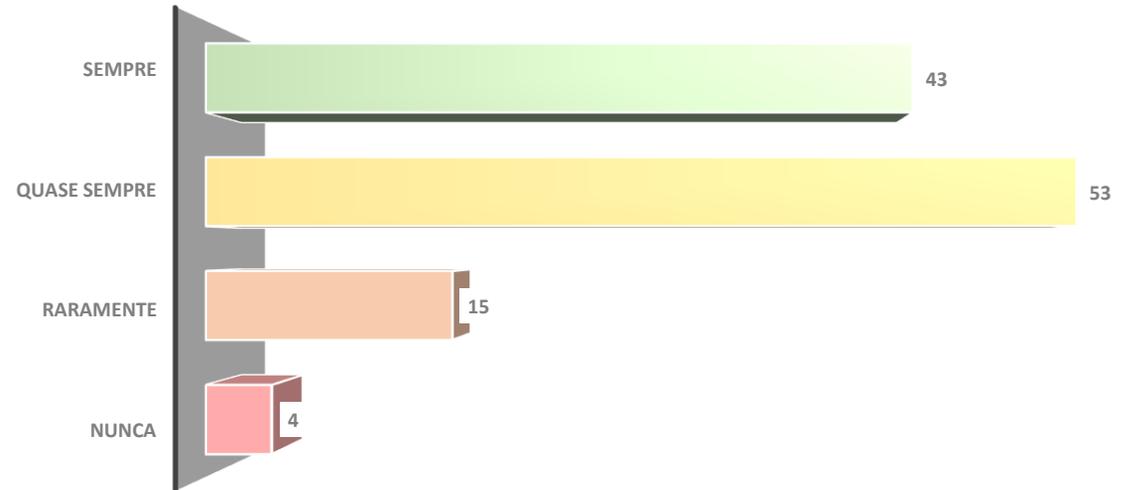
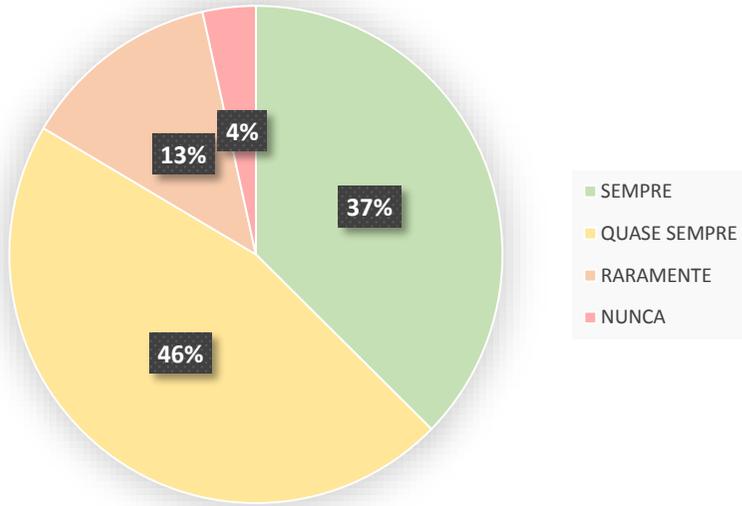


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



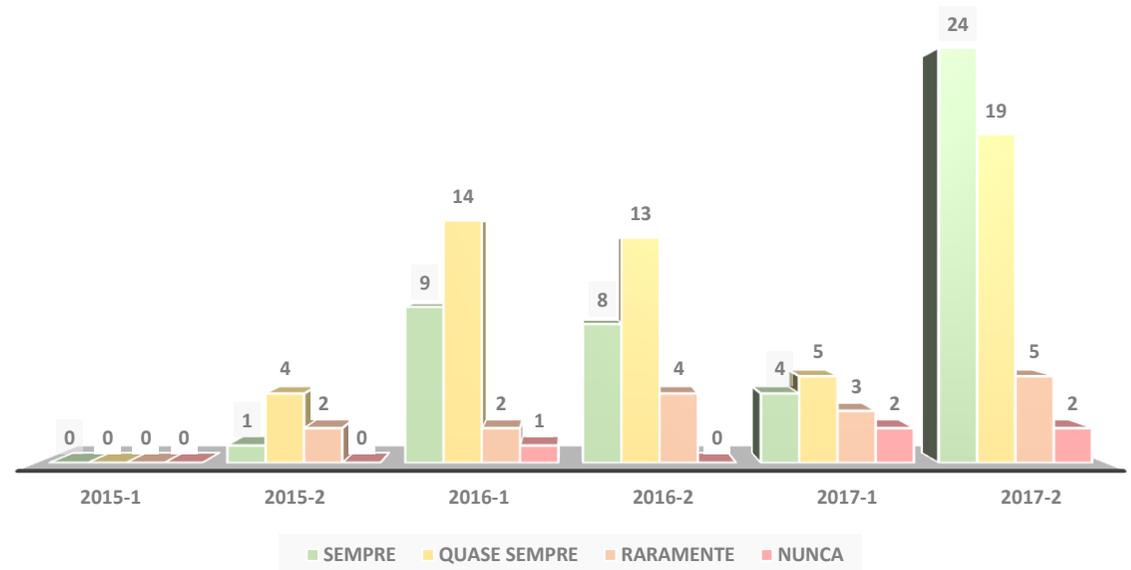
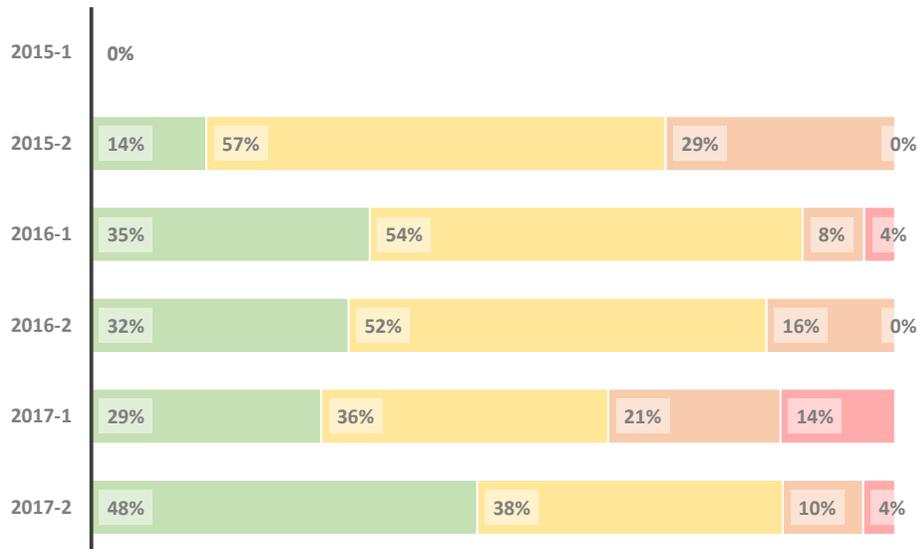
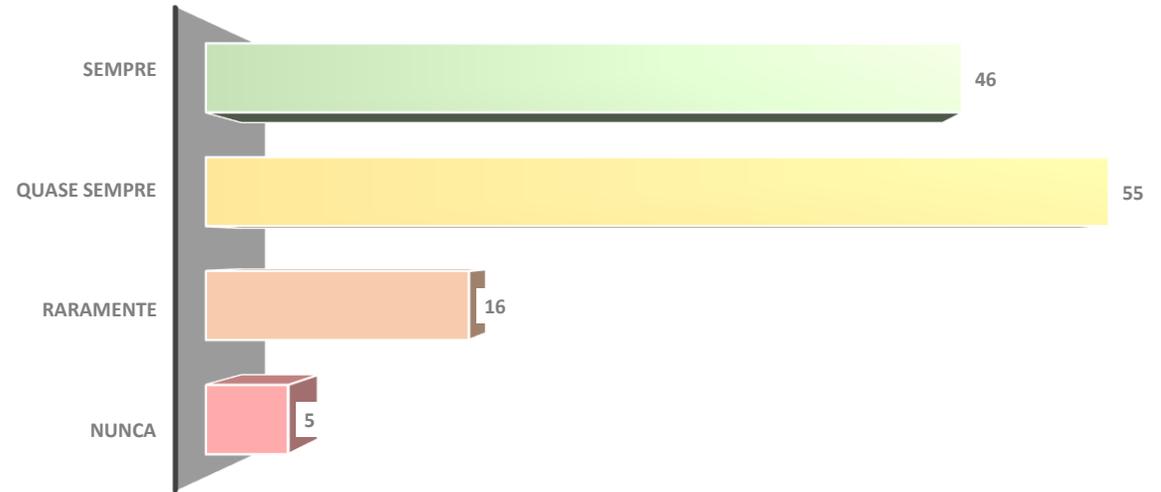
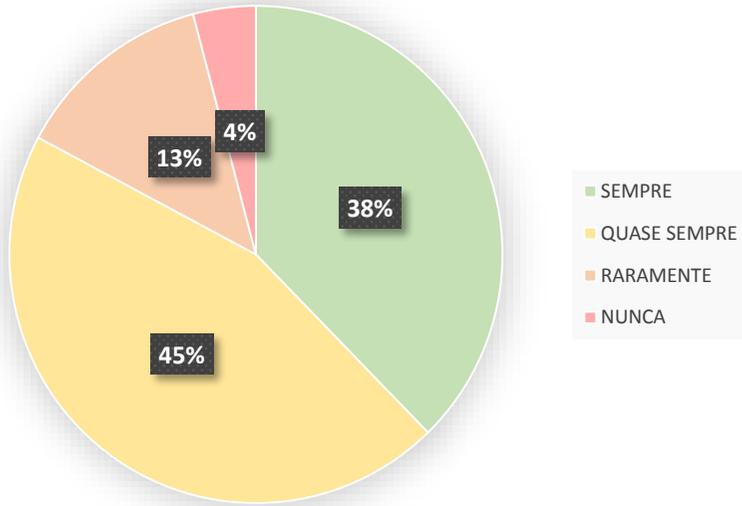


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



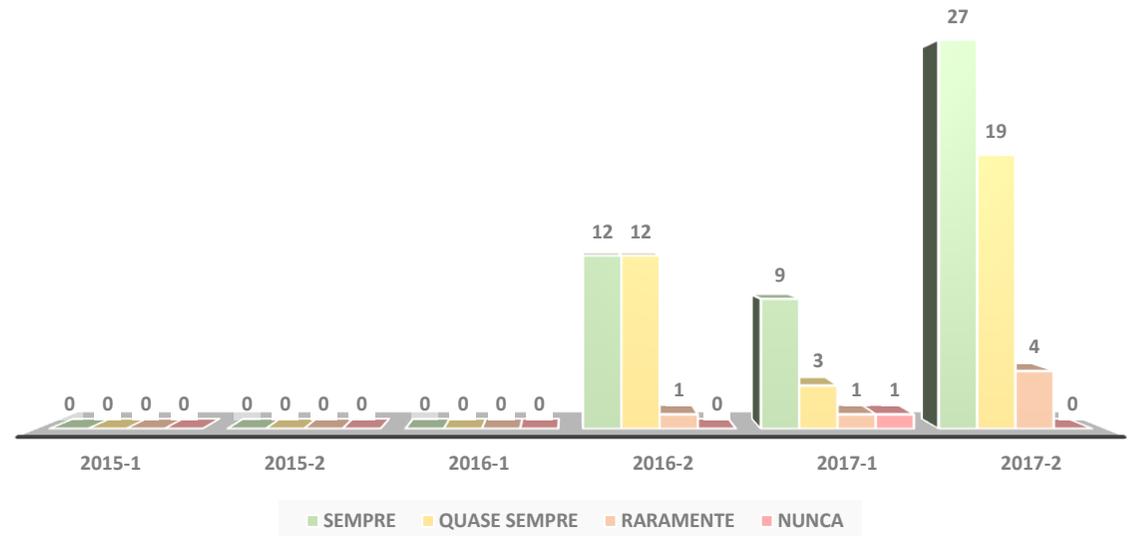
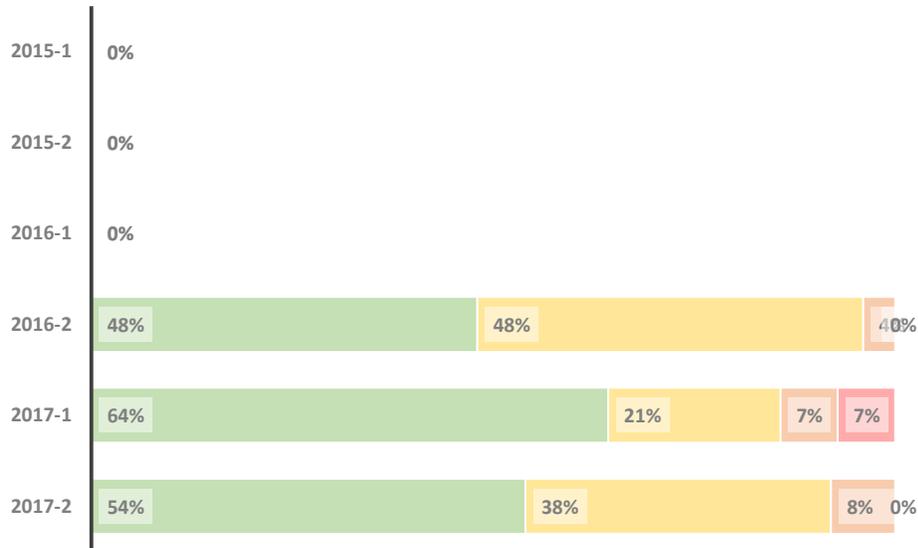
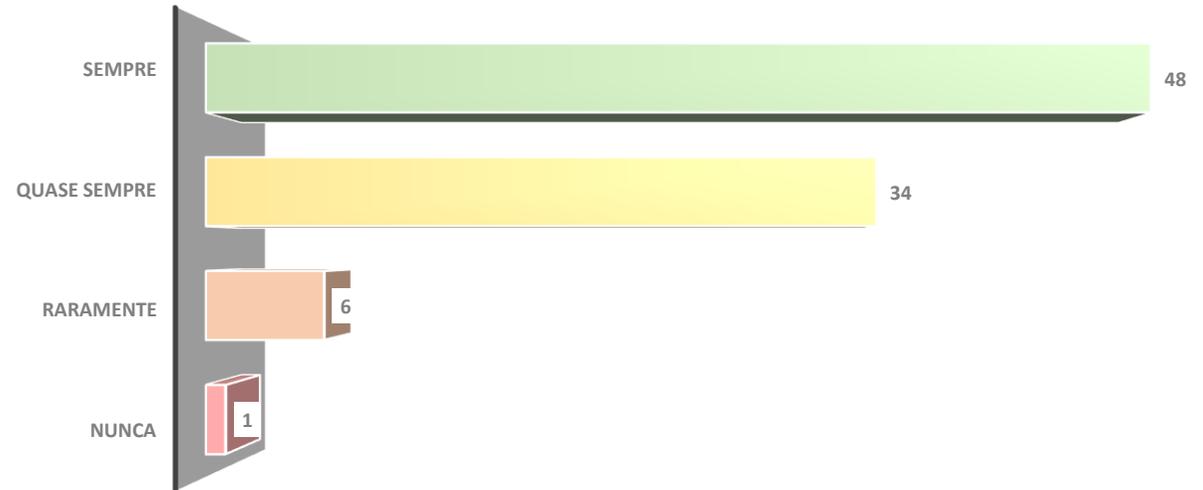
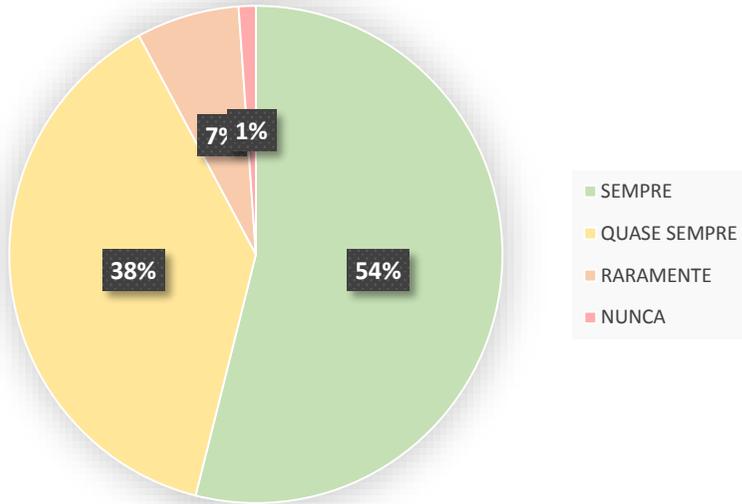


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



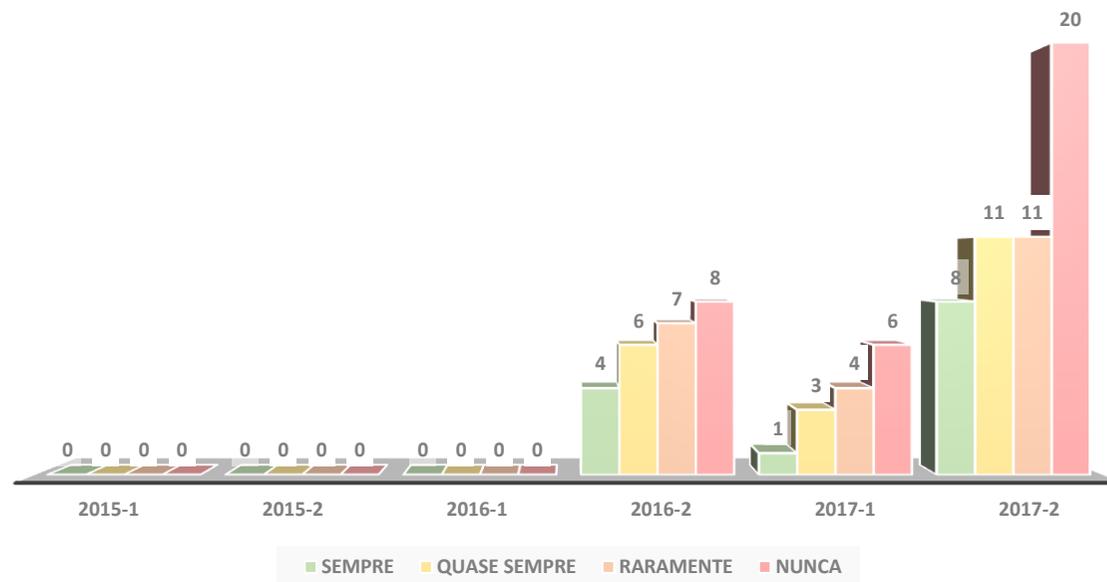
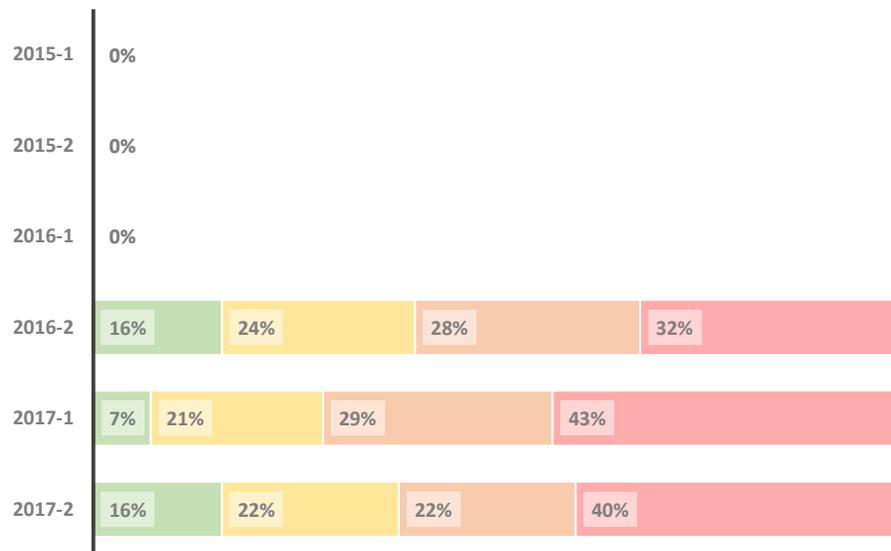
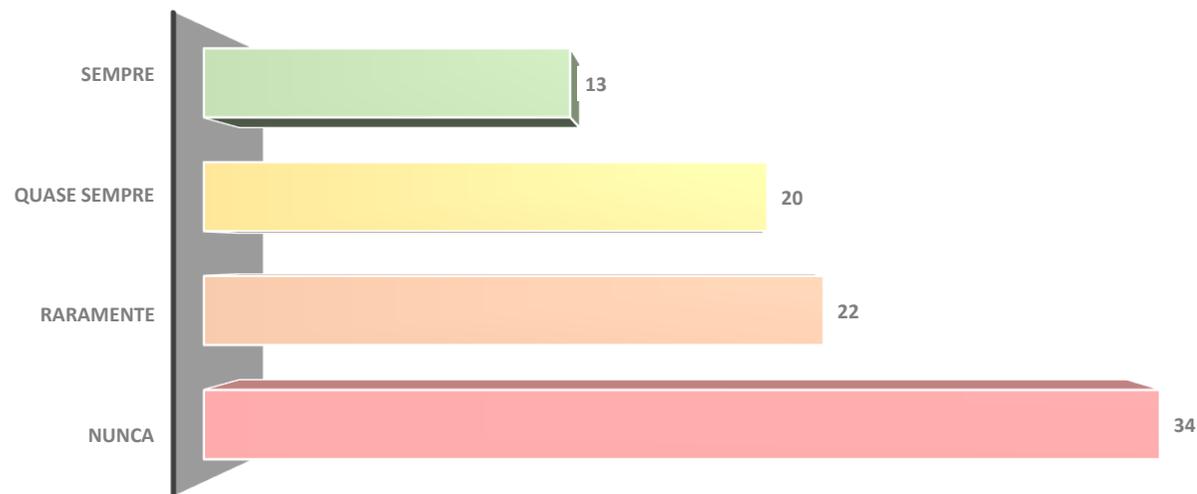
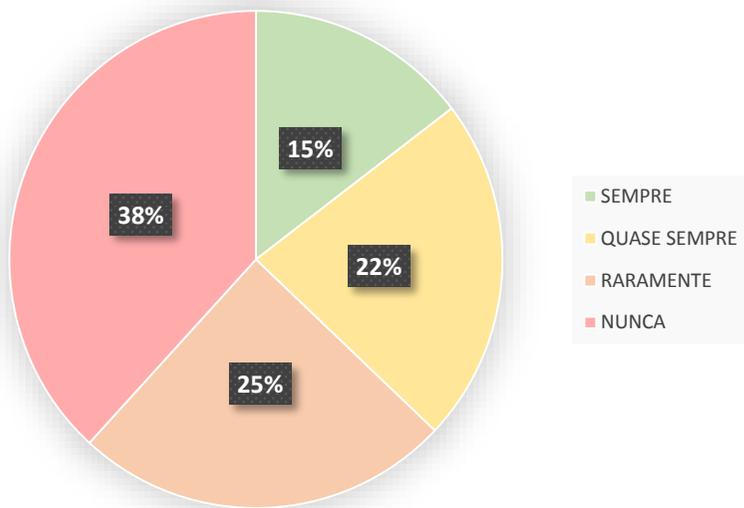


Você acessa o aluno online frequentemente?



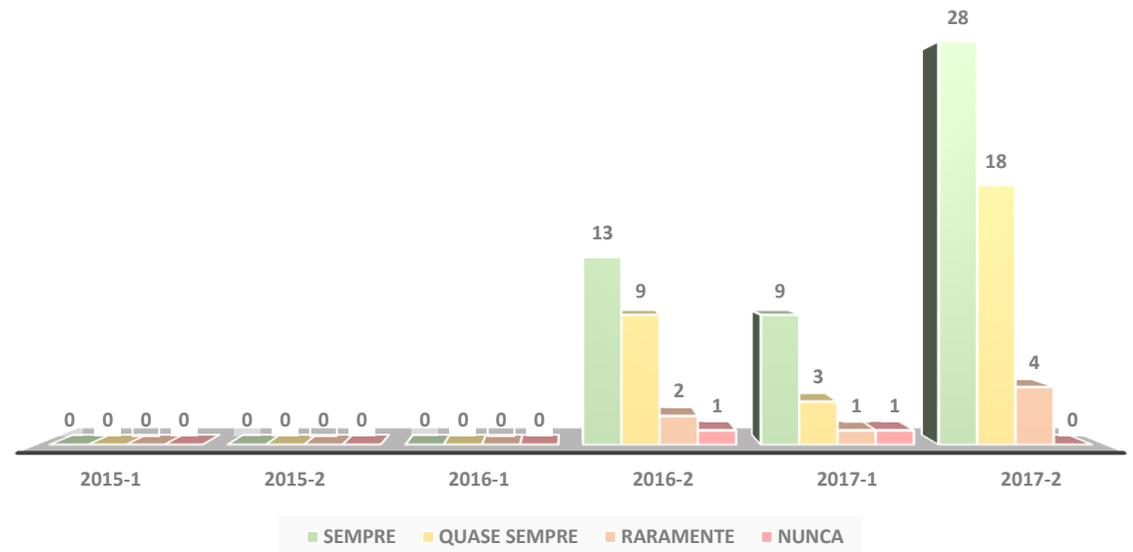
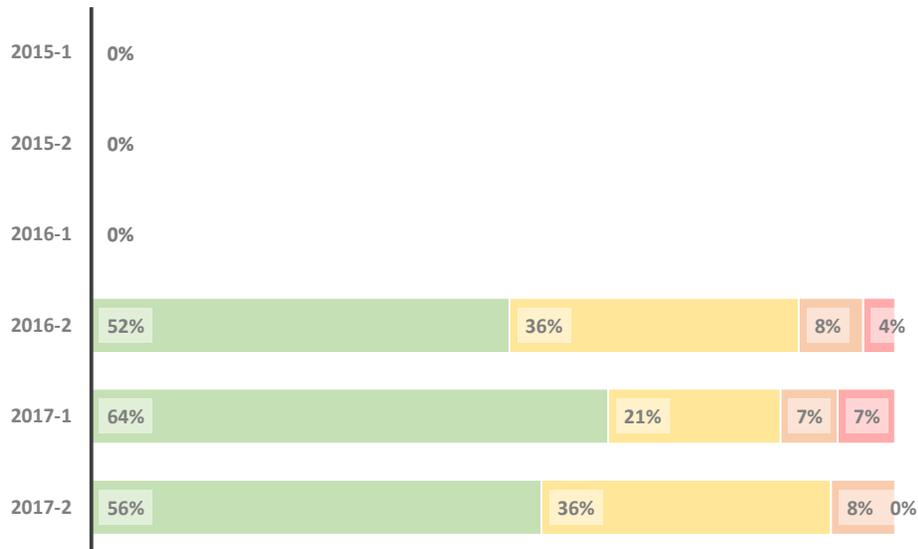
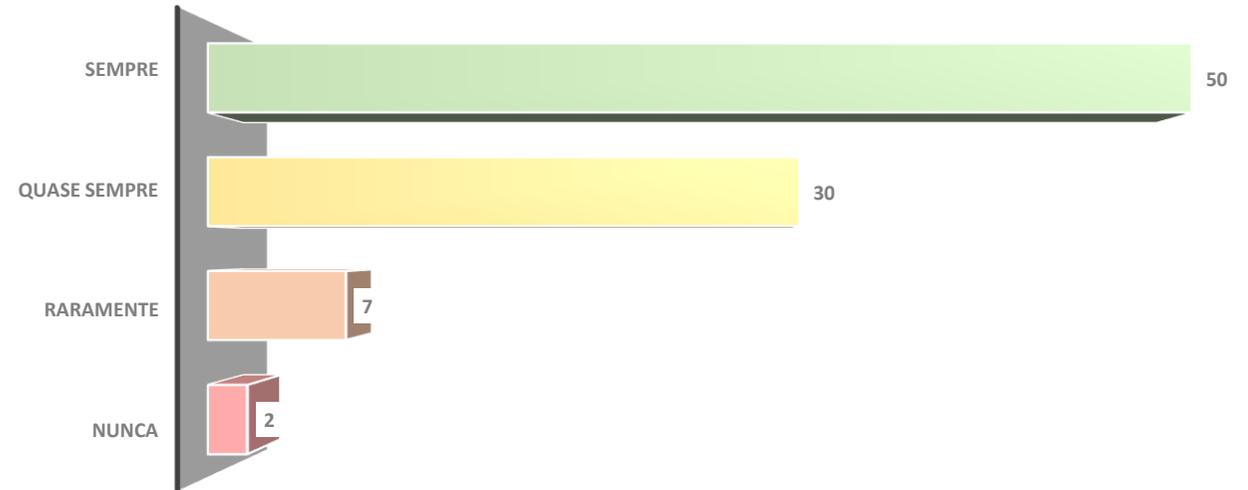
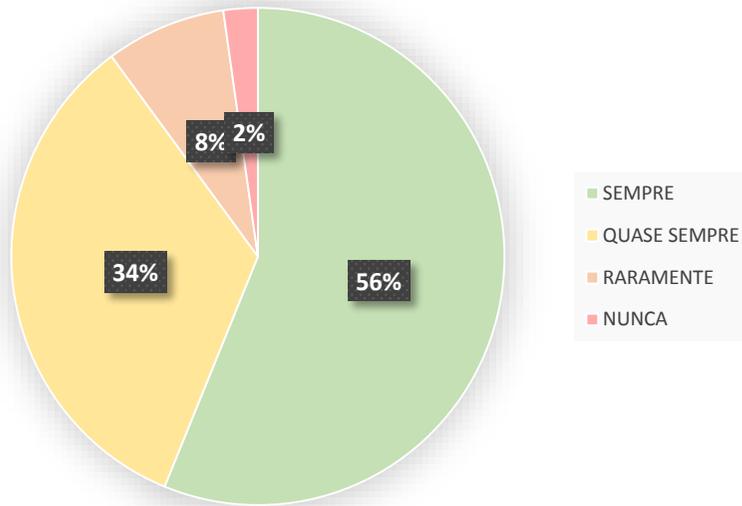


Você acessa o Office365 (email) frequentemente?



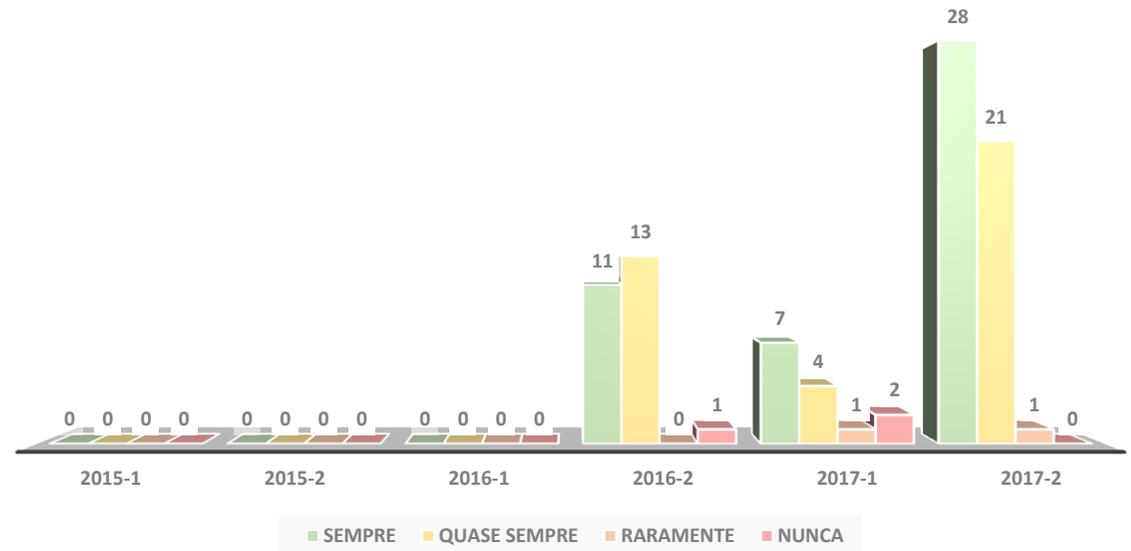
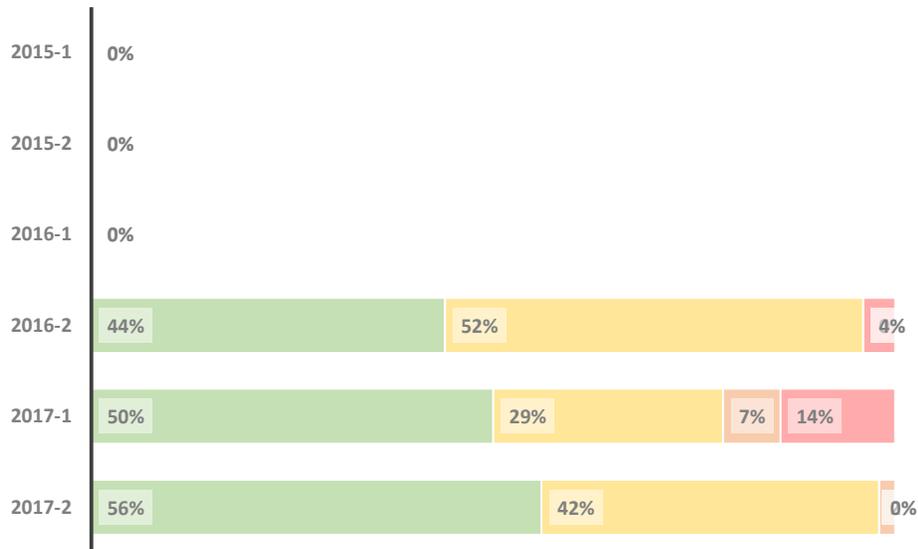
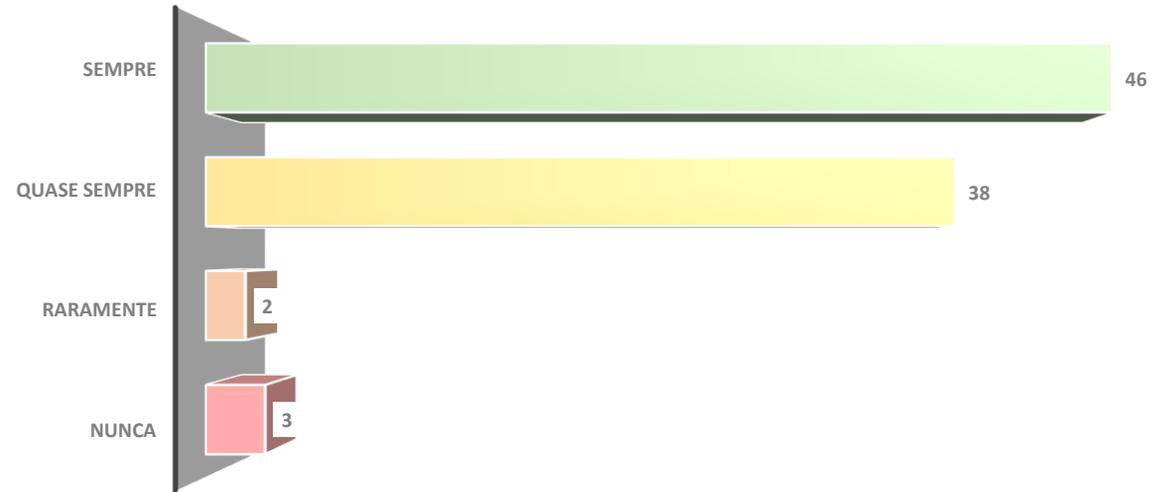
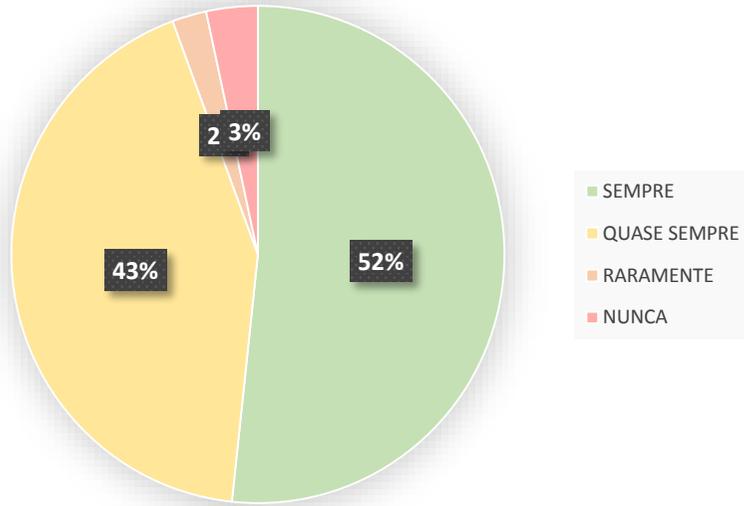


Você acessa o portal frequentemente?



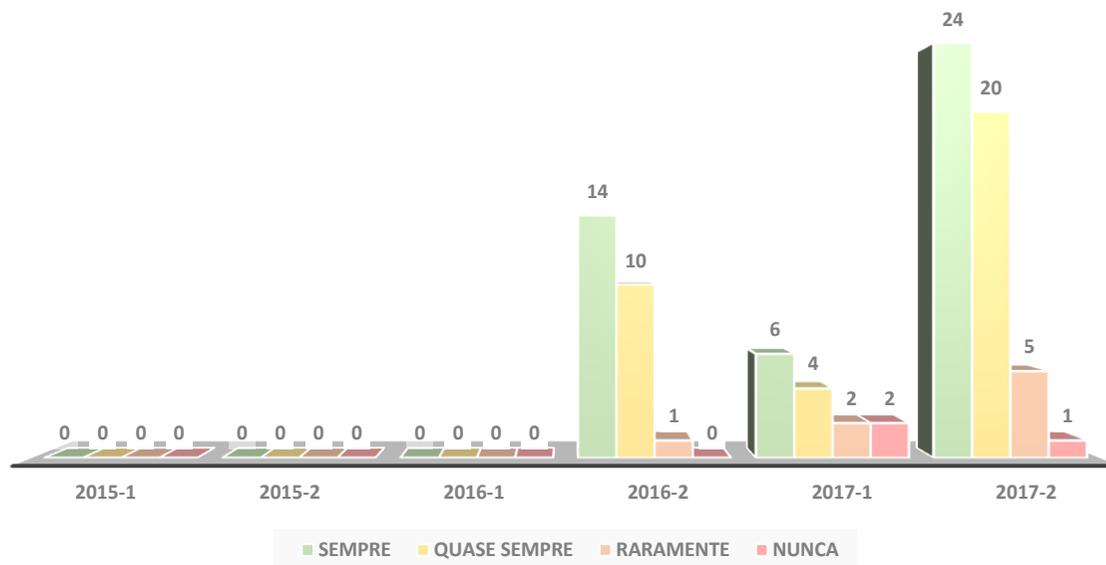
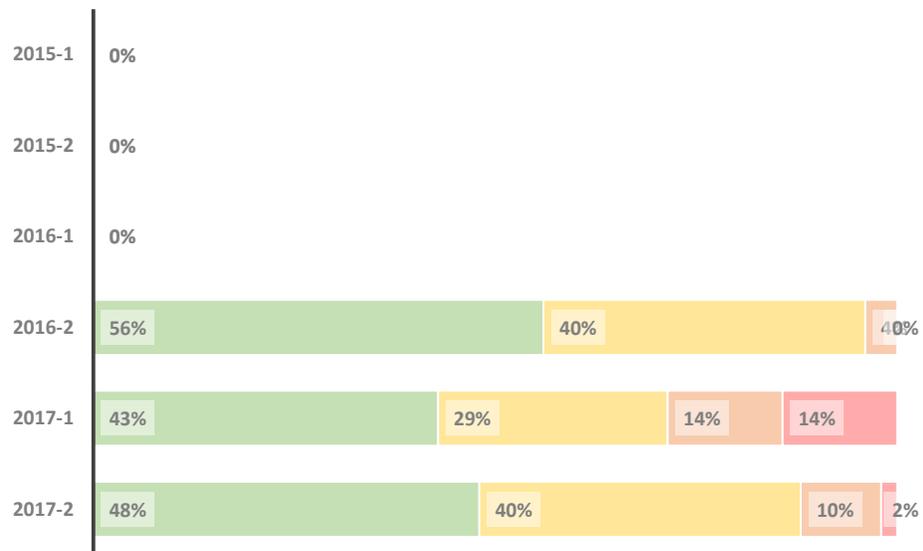
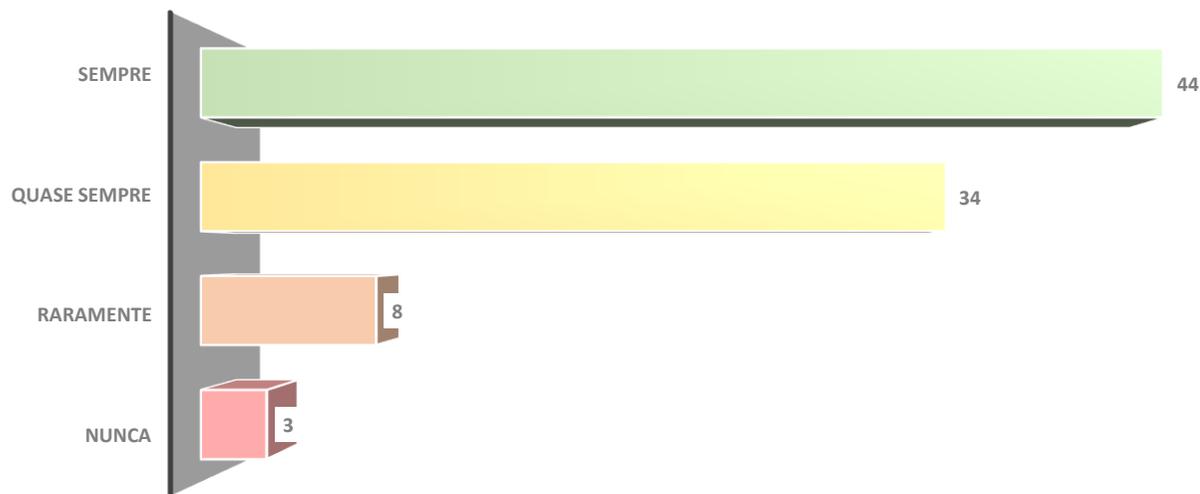
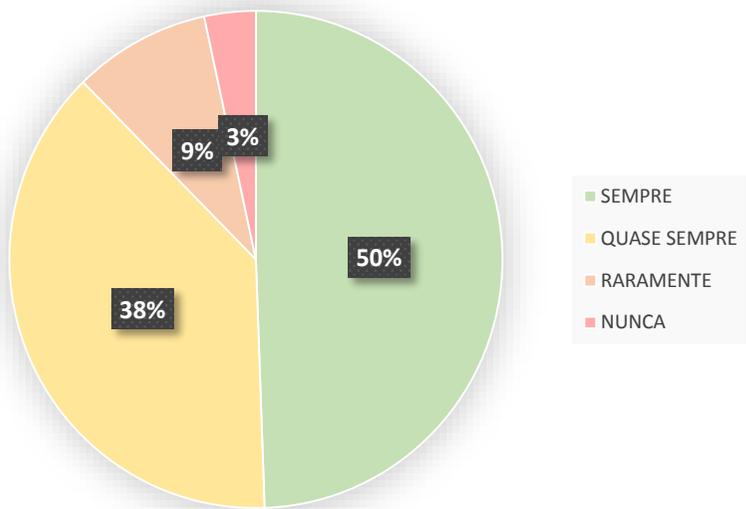


Você se sente apto para utilizar os recursos de TI?



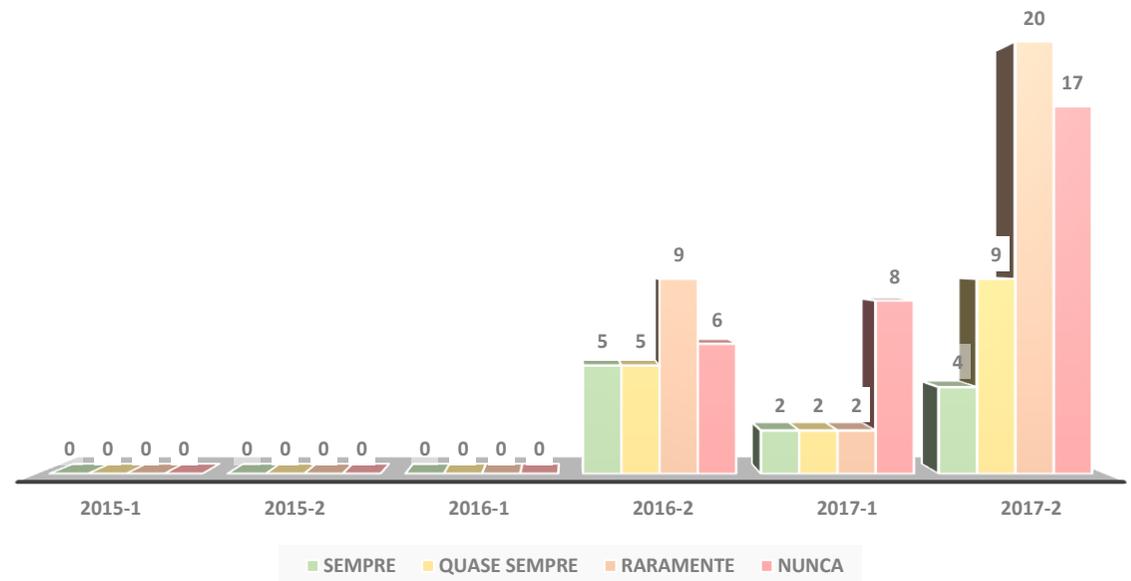
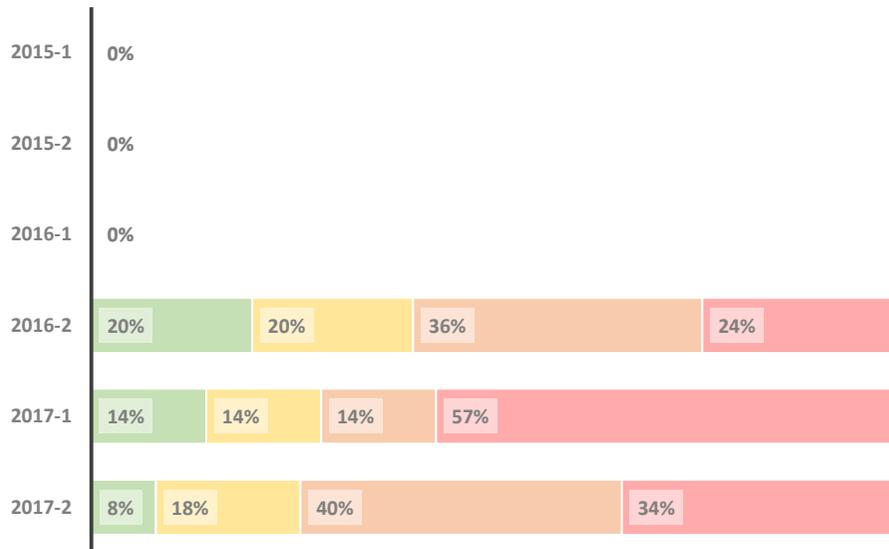
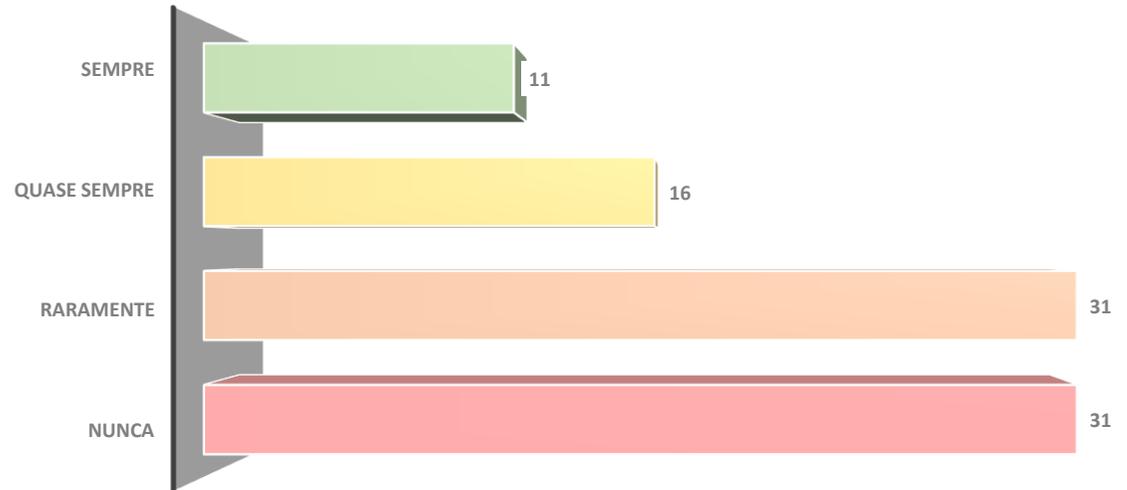
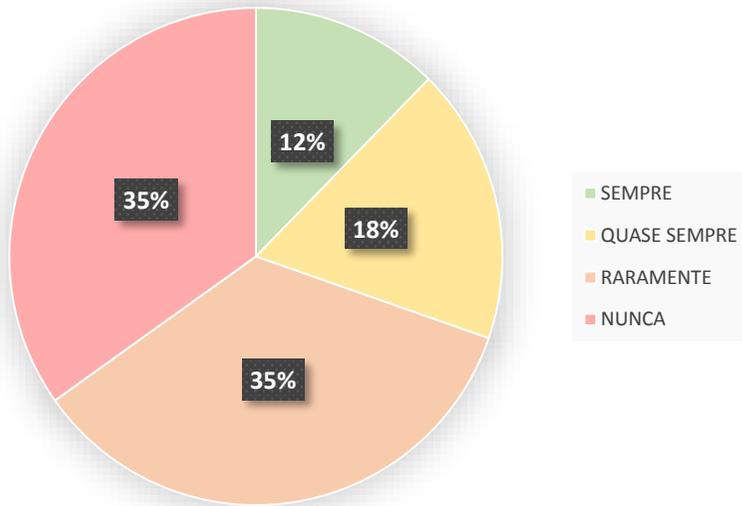


Você utiliza o Moodlerooms (AVA) frequentemente?



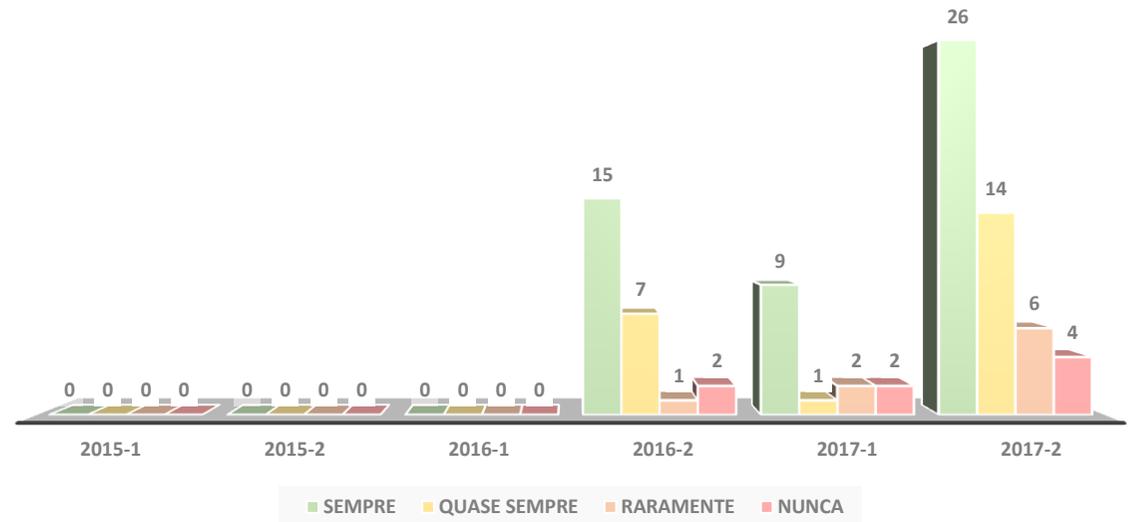
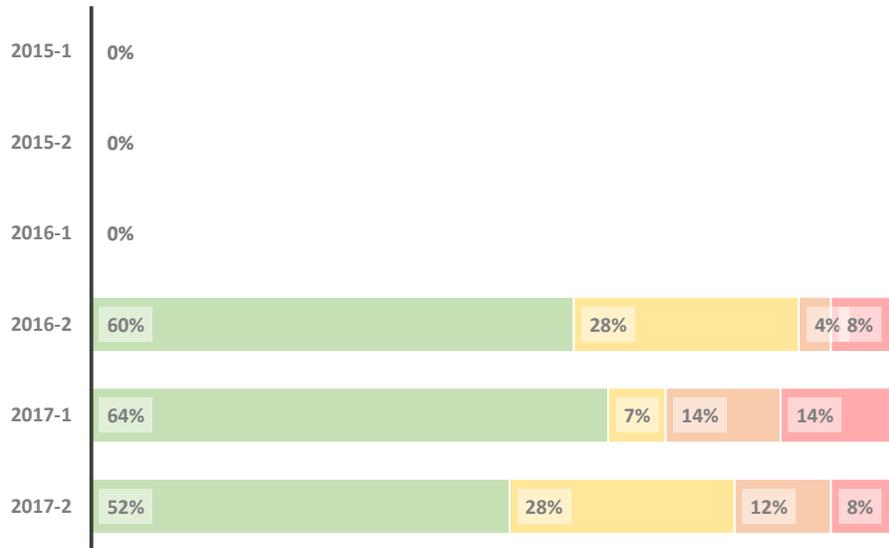
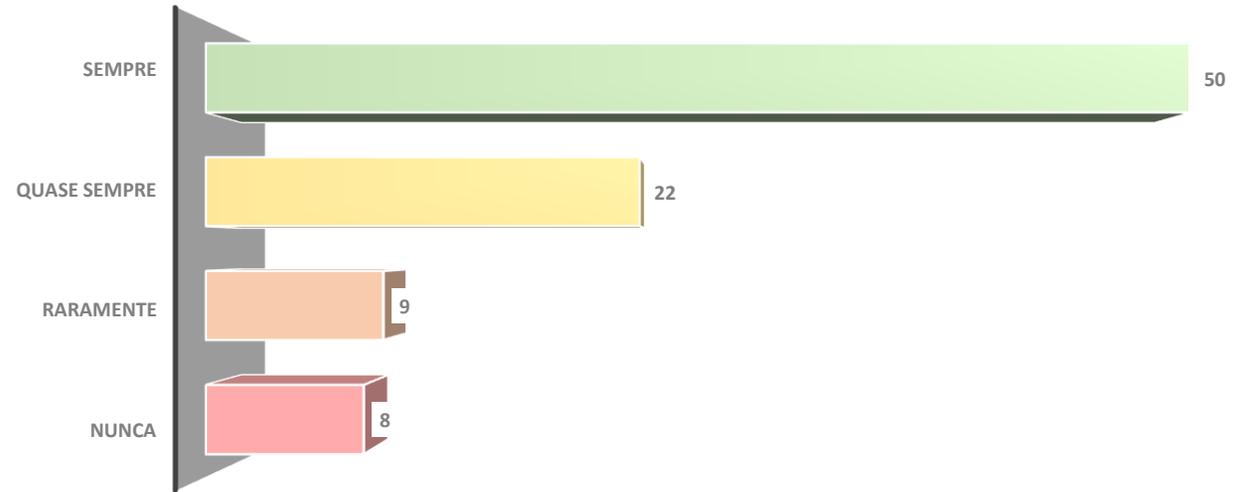
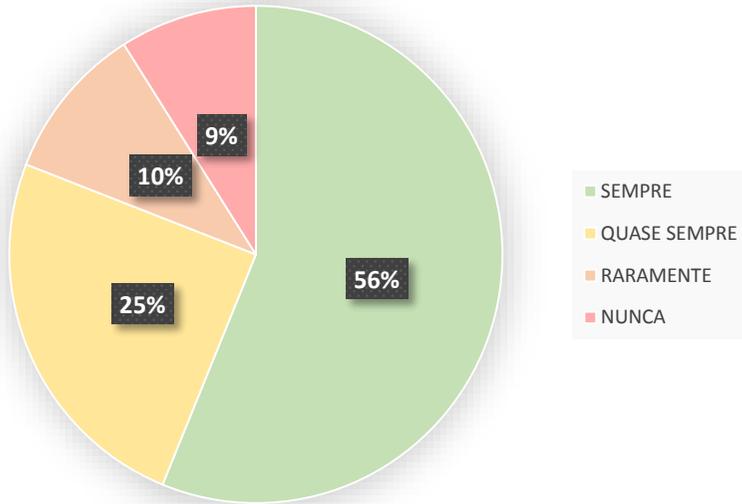


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



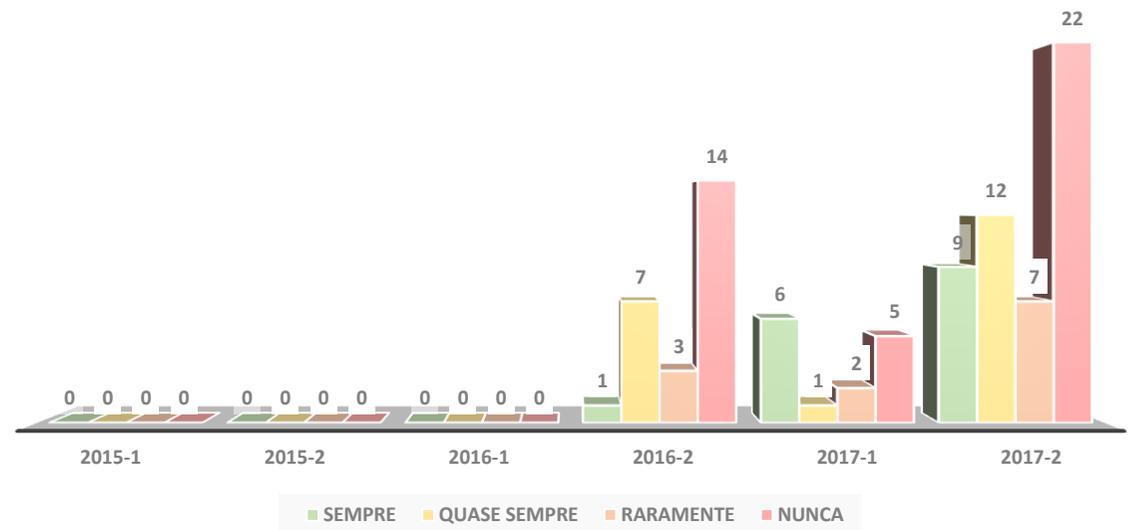
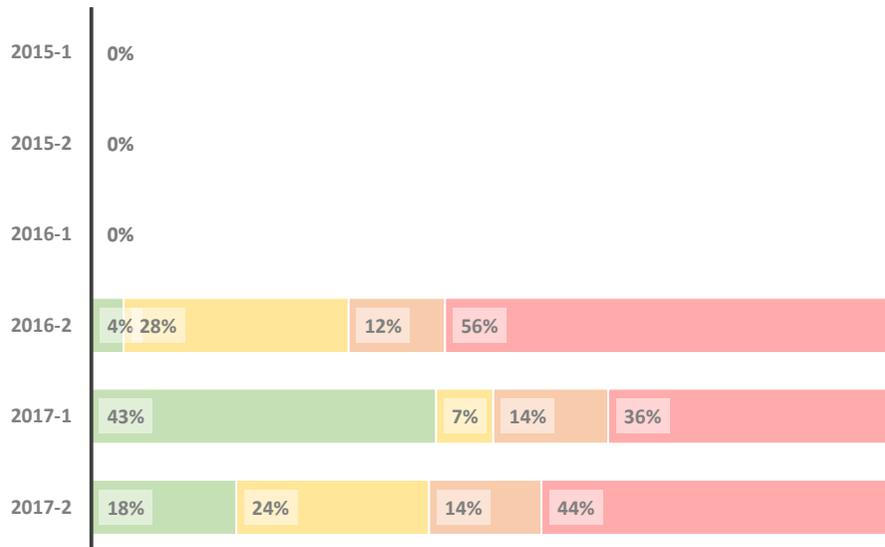
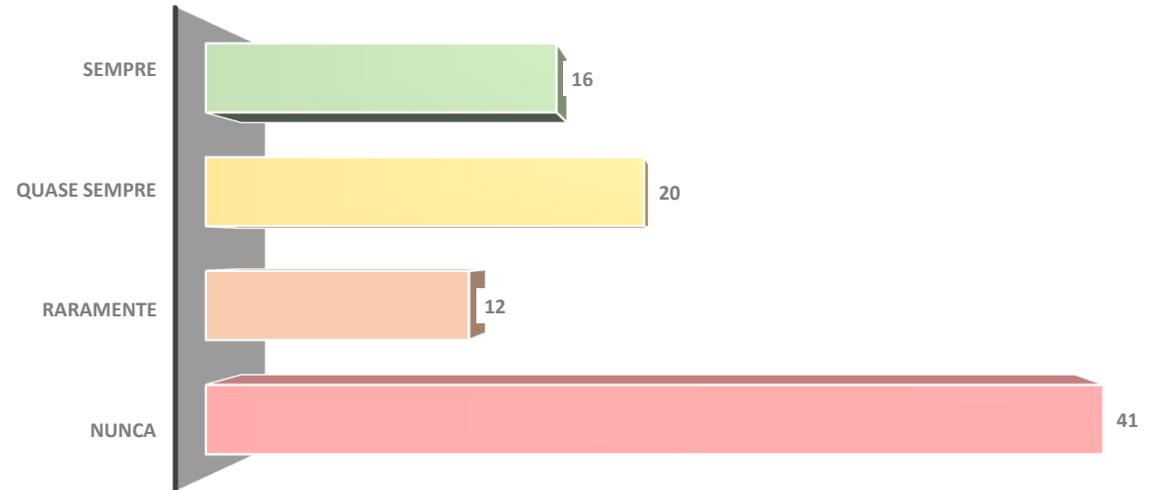
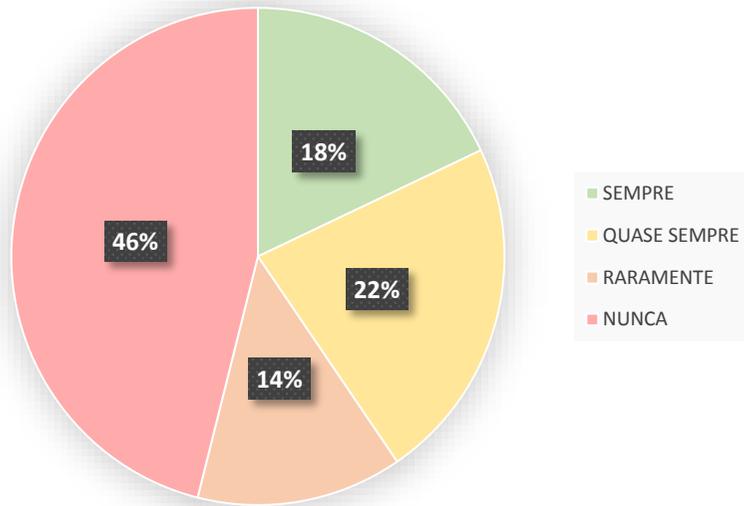


Você utiliza o recurso de internet frequente?



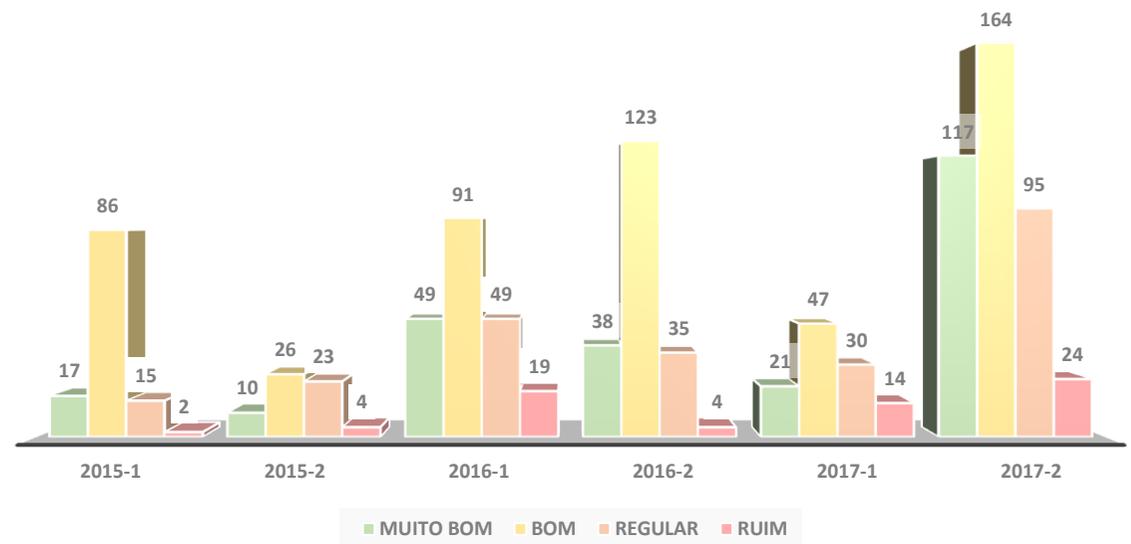
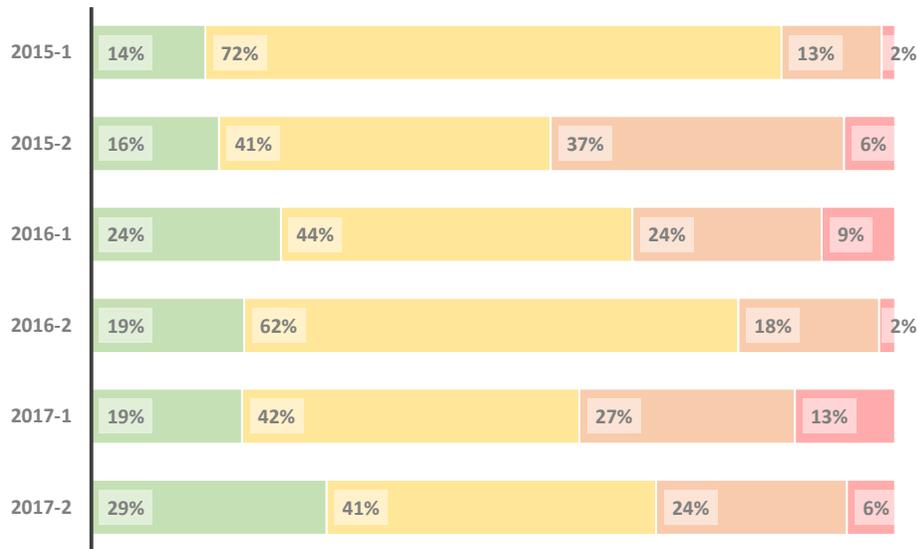
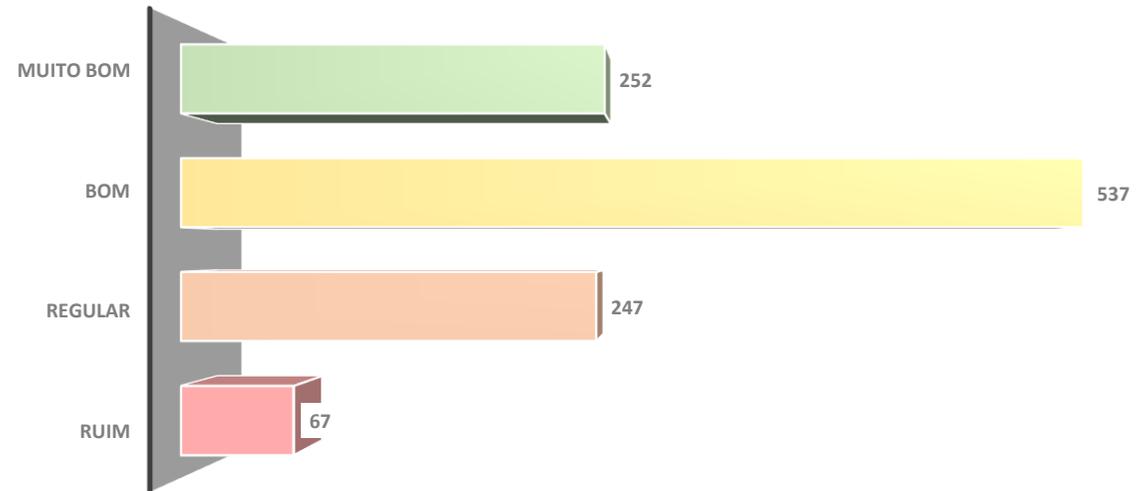
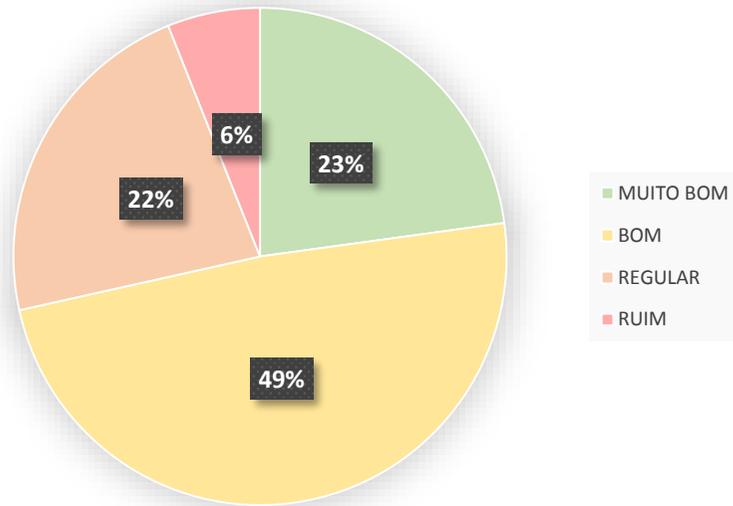


Você utiliza o recurso de WIFI frequentemente?



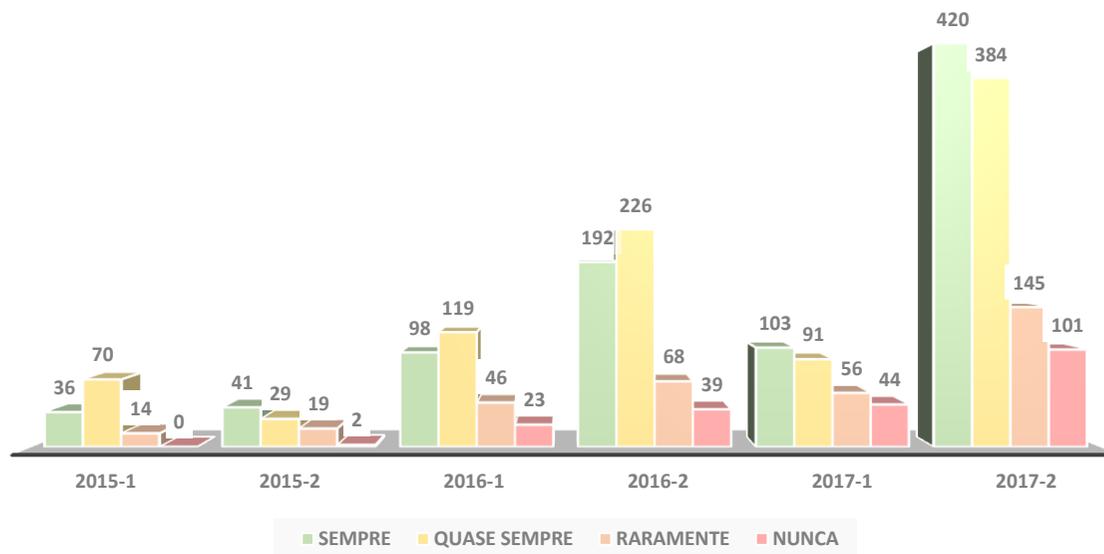
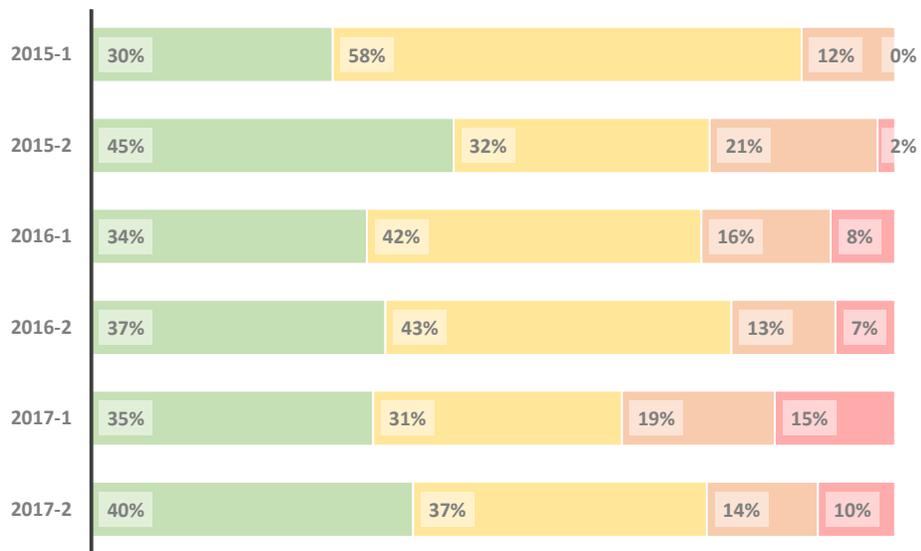
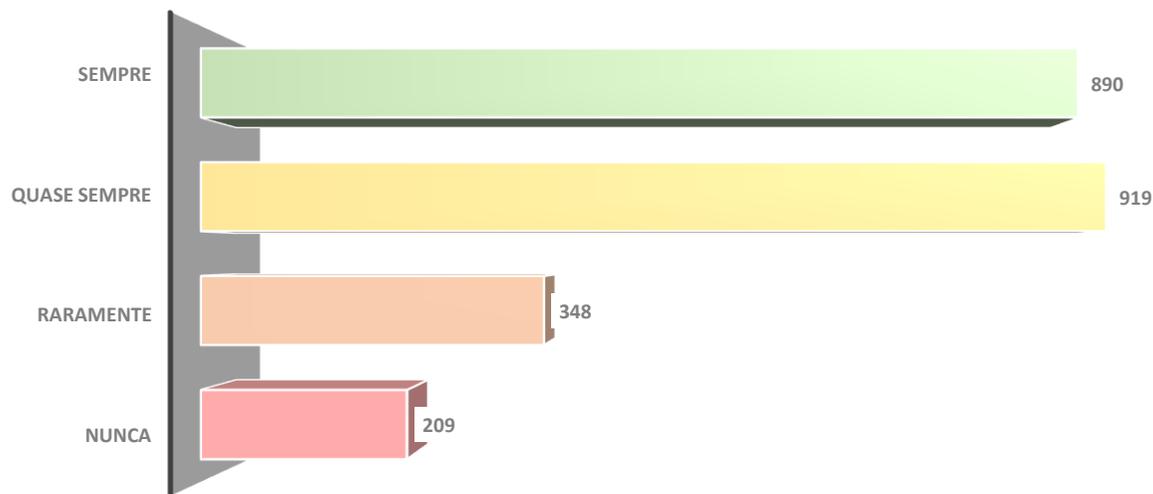
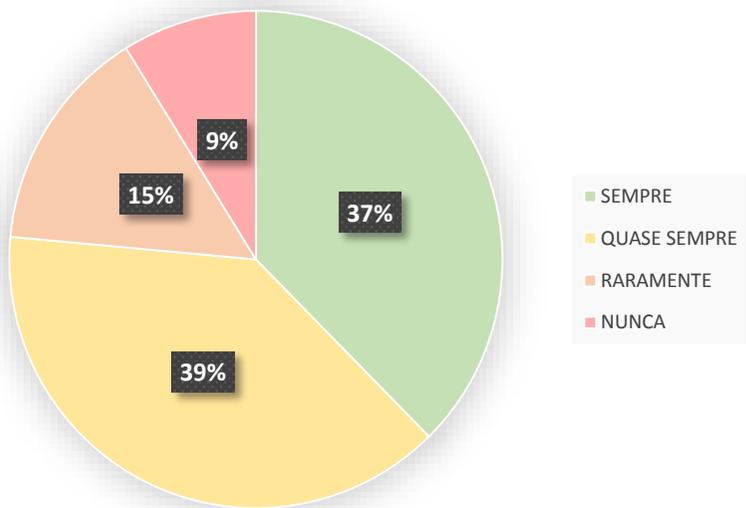


QUESTÕES OBJETIVAS - Qualitativas



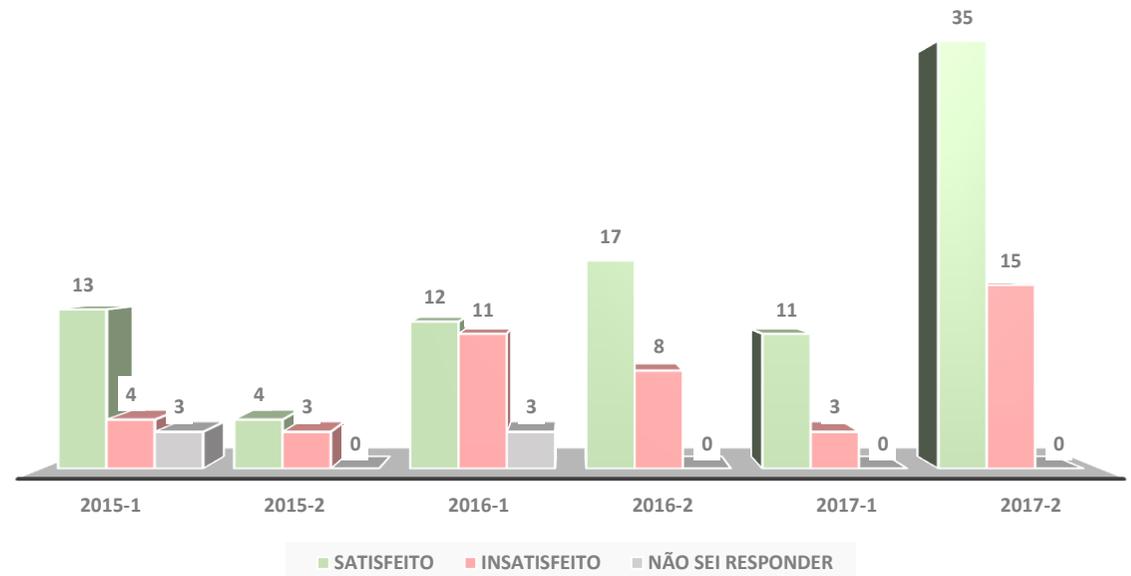
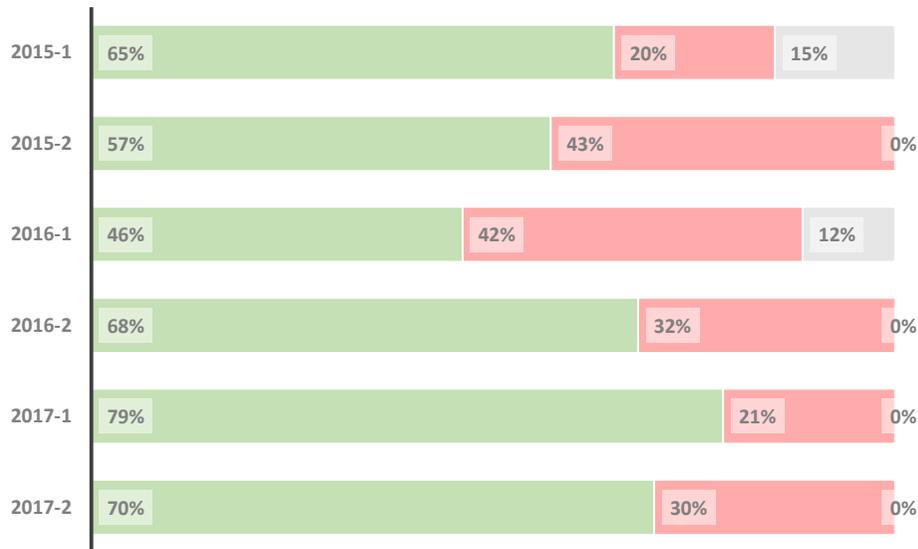
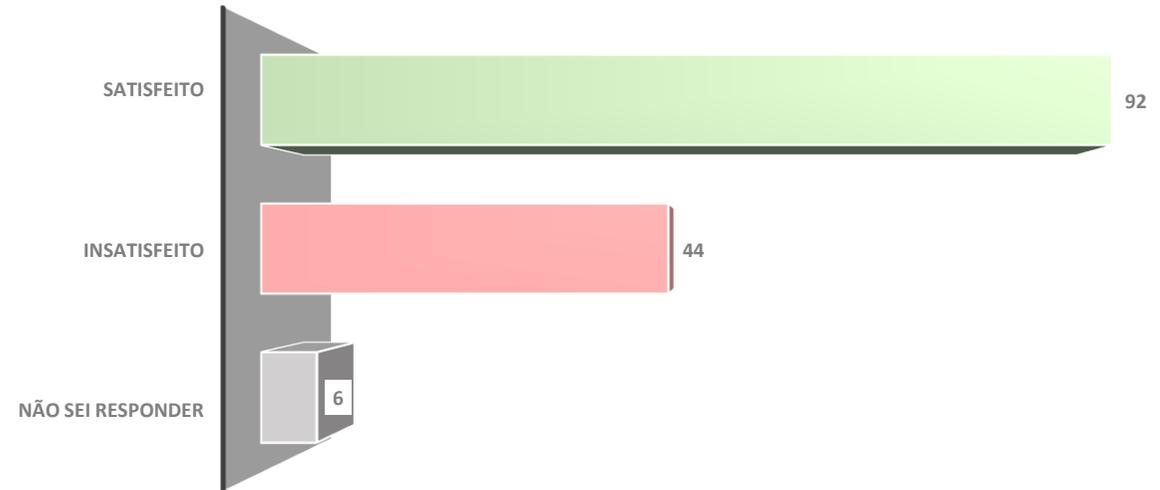
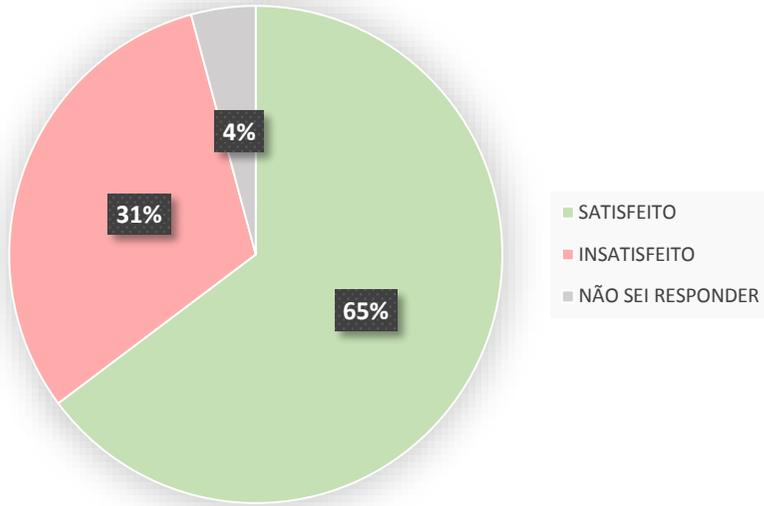


QUESTÕES OBJETIVAS - Periodicidade



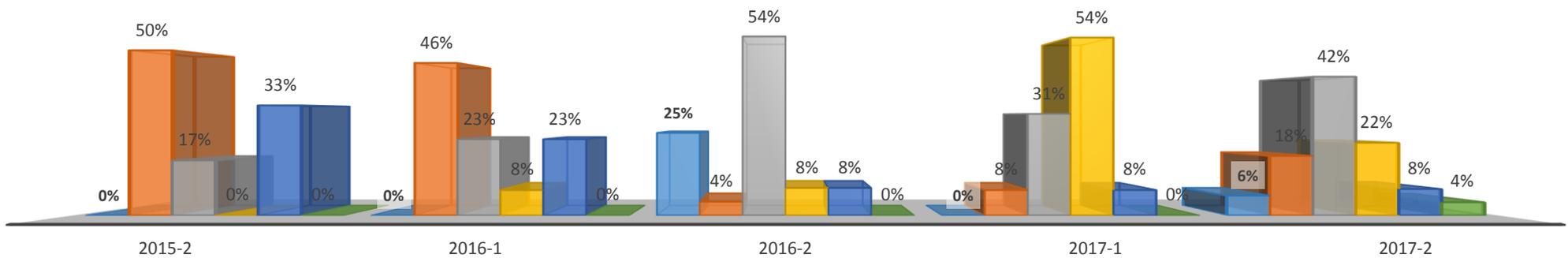
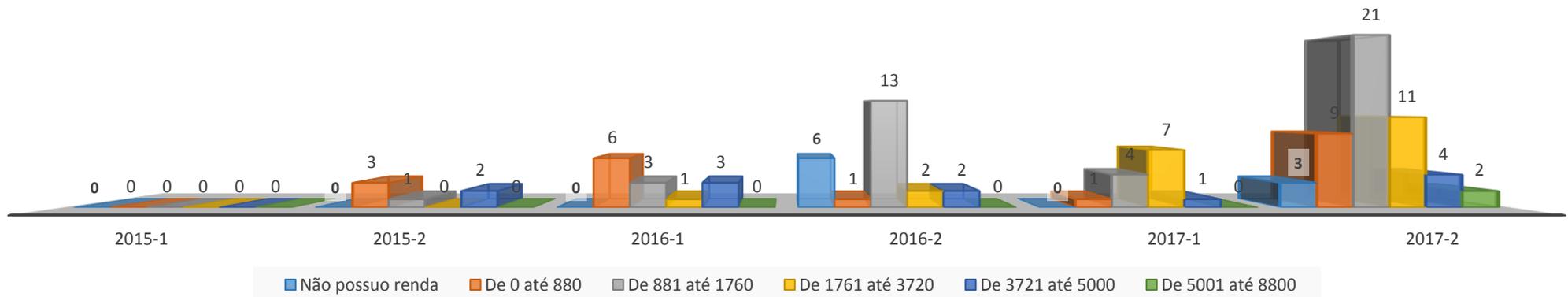
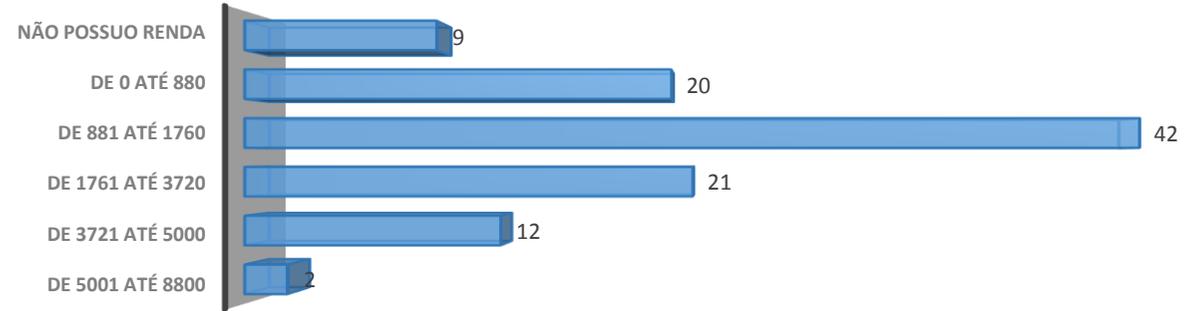
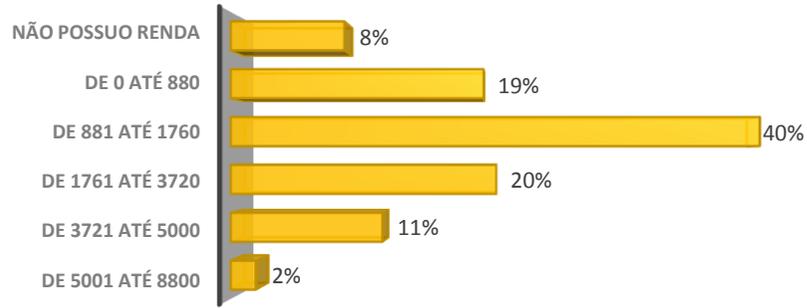


O CURSO - Em relação ao seu curso, você se considera:





Qual a sua renda mensal atual?



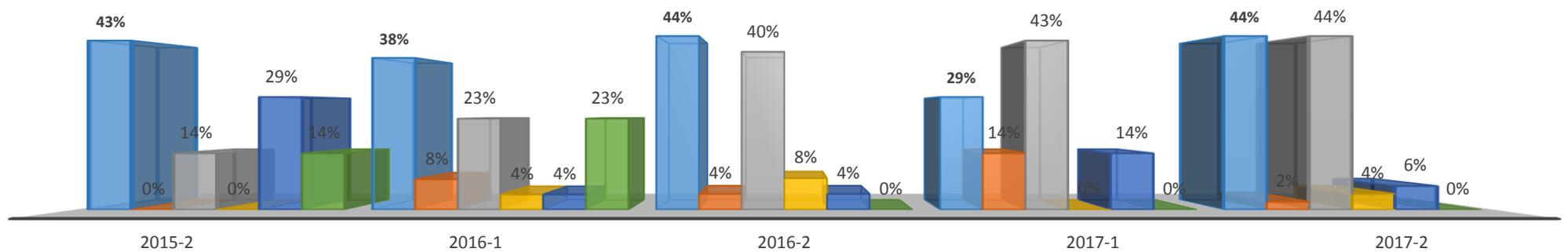
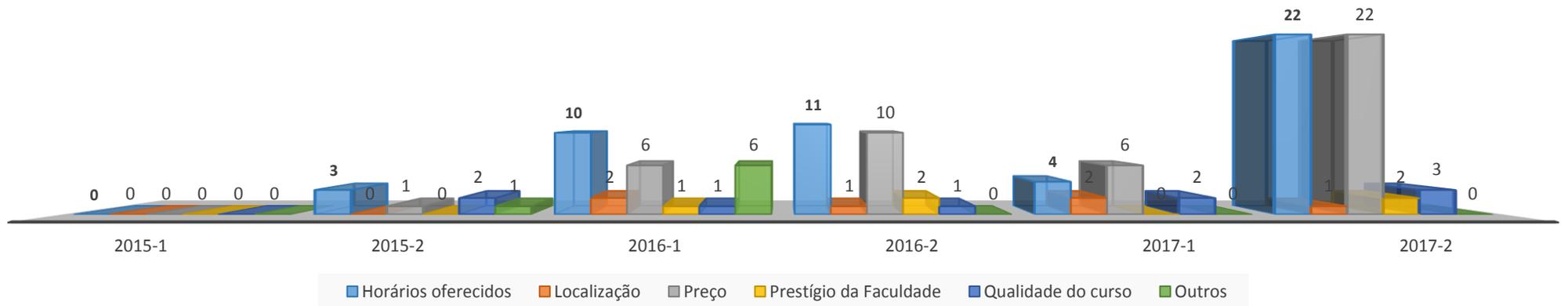
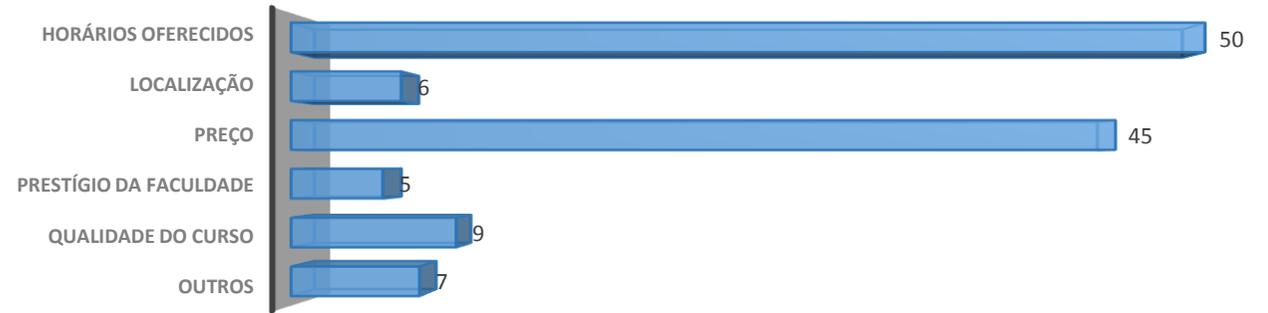
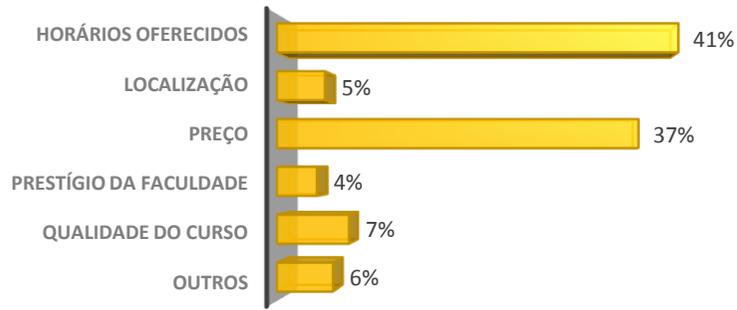


Qual a renda mensal da sua família?



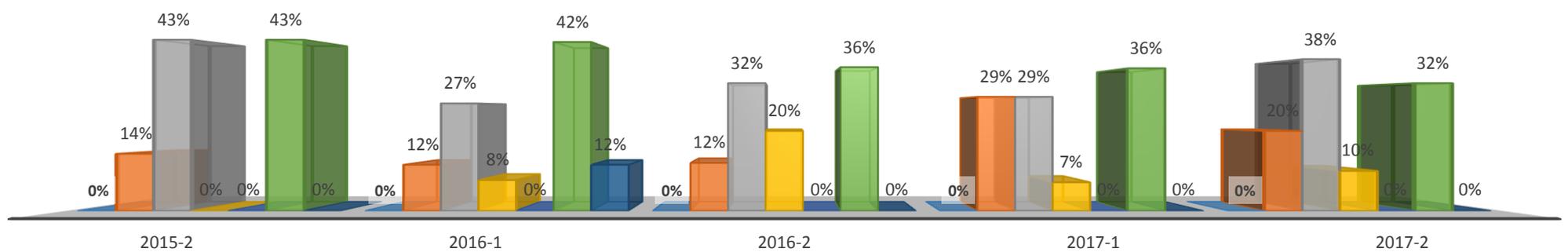
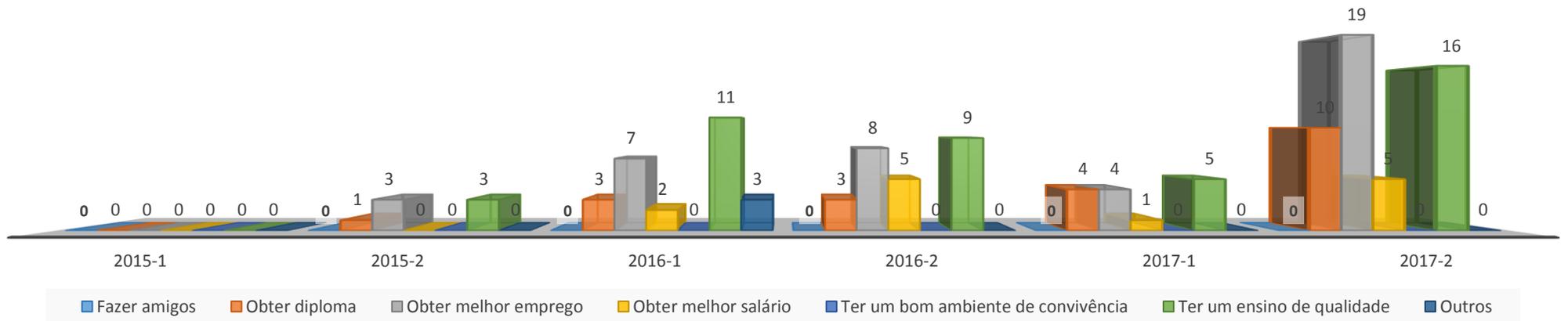
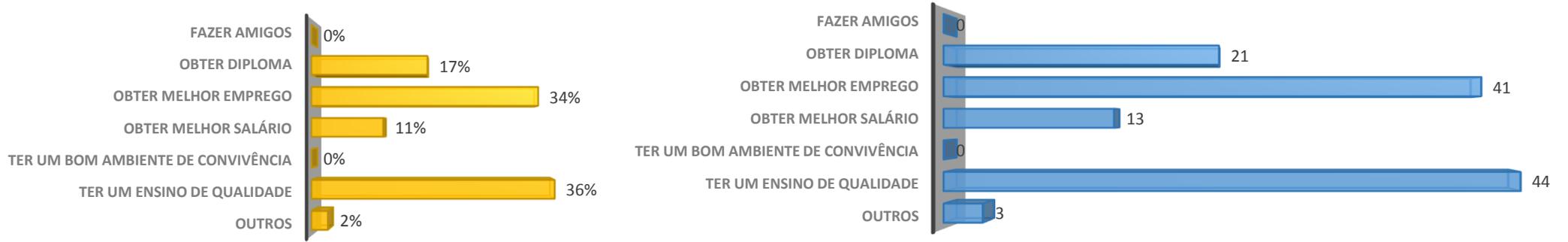


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



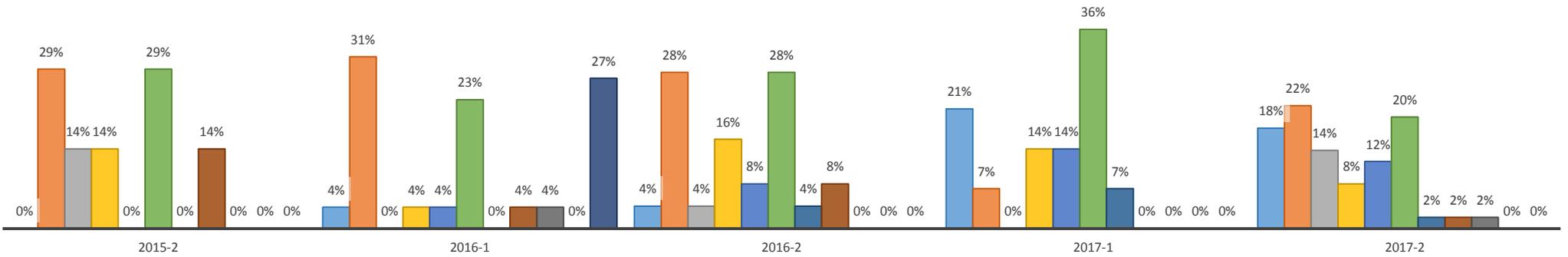
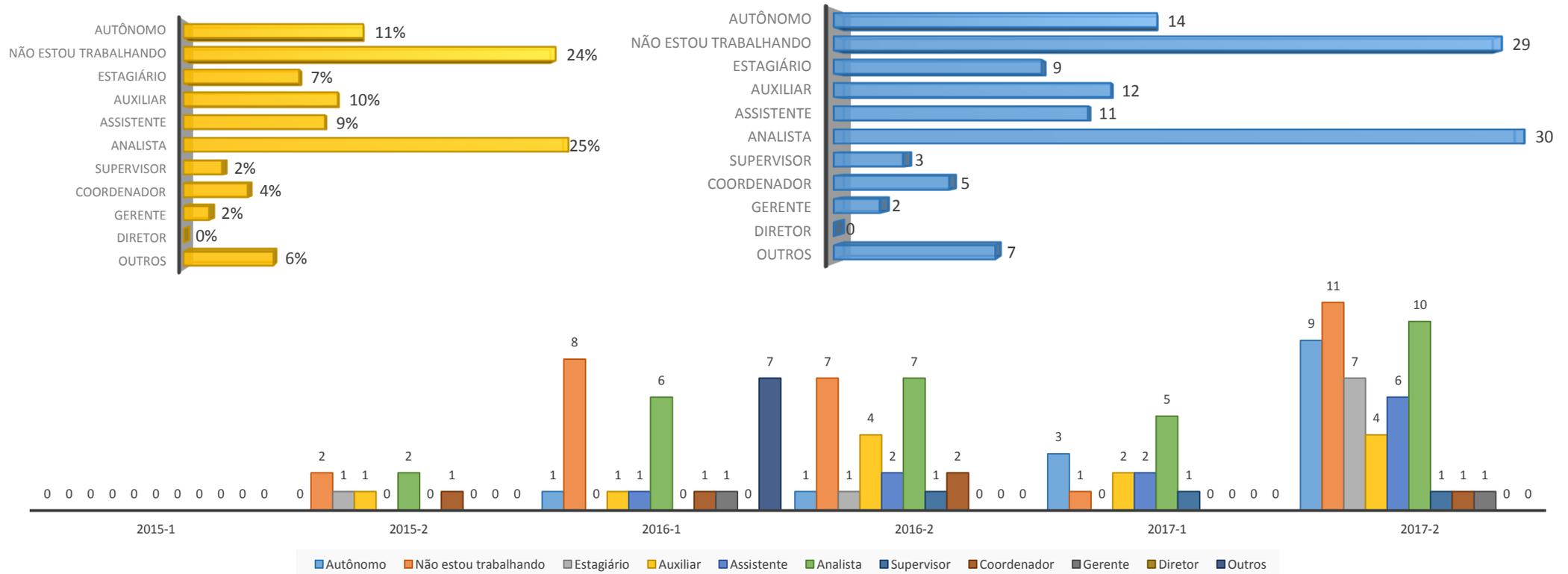


O que é mais importante para você ao cursar uma faculdade?



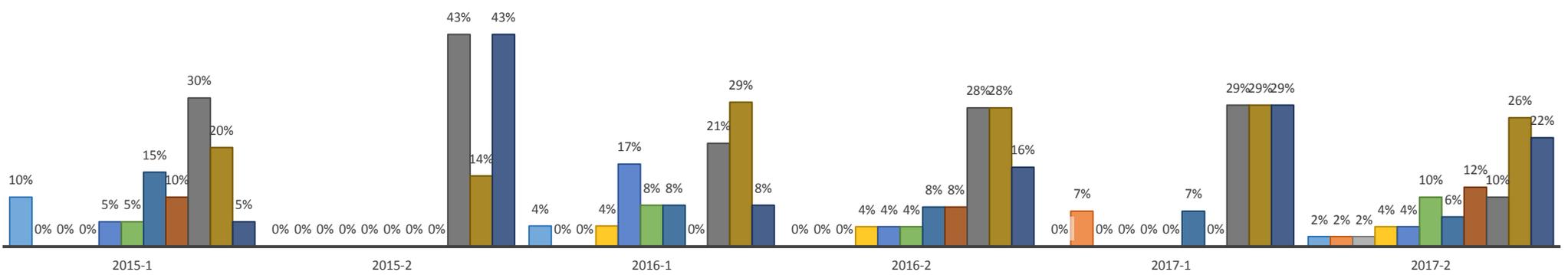
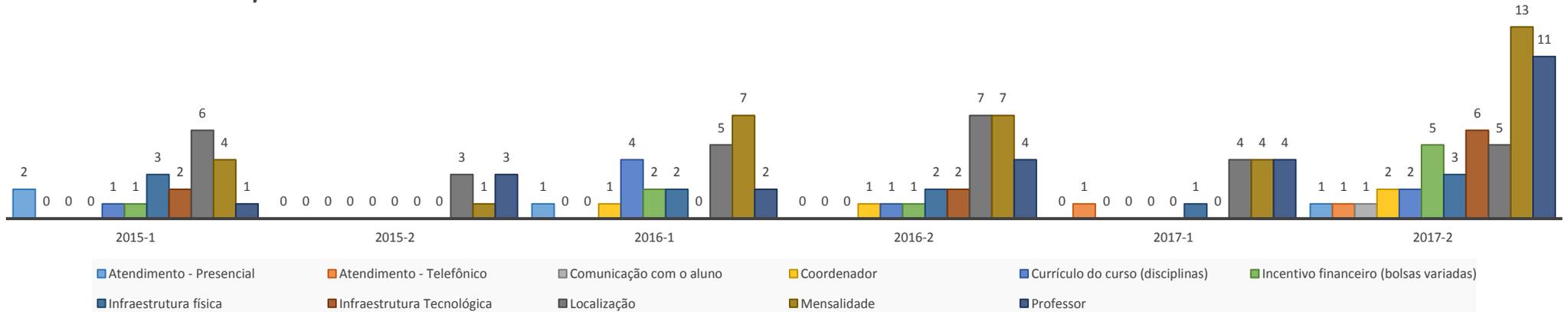
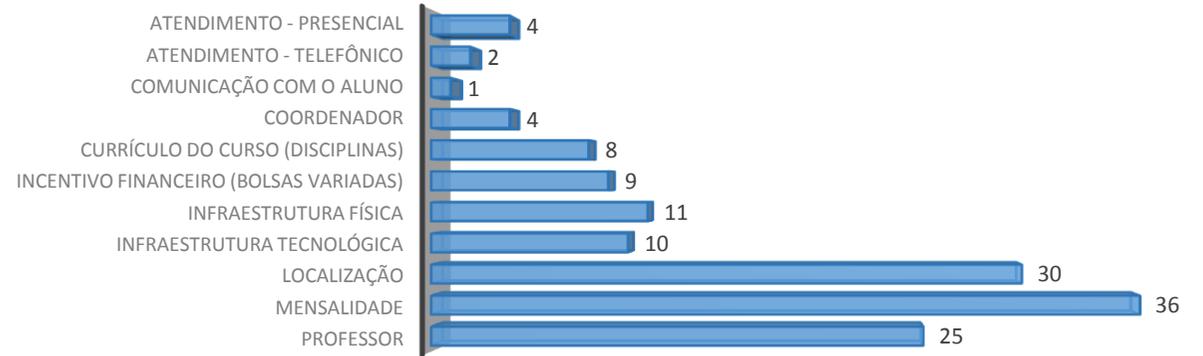


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

