



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	185 31%	274 46%	109 18%	24 4%	592
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	186 31%	276 47%	104 18%	25 4%	591
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	118 20%	288 49%	137 23%	48 8%	591
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	98 17%	216 37%	164 28%	113 19%	591
SALAS DE AULA : limpeza e ventilação.	106 21%	177 35%	143 29%	74 15%	500
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	71 14%	202 40%	158 32%	69 14%	500
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	128 22%	229 39%	148 25%	86 15%	591
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	95 16%	249 42%	174 29%	74 13%	592

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	93 19%	230 46%	141 28%	36 7%	500
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	90 25%	183 51%	75 21%	12 3%	360
O COORDENADOR: é acessível ao aluno?	162 32%	212 42%	102 20%	24 5%	500
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	155 26%	256 43%	139 24%	41 7%	591
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	69 19%	180 50%	81 22%	31 9%	361
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	320 54%	197 33%	62 10%	12 2%	591
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	245 49%	205 41%	42 8%	8 2%	500
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	209 35%	309 52%	61 10%	13 2%	592
OS PROFESSORES: fazem chamada?	407 81%	75 15%	11 2%	7 1%	500
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	160 32%	276 55%	55 11%	10 2%	501
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	202 40%	252 50%	36 7%	10 2%	500
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	120 26%	204 45%	97 21%	35 8%	456
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	154 31%	243 49%	82 16%	21 4%	500
Você acessa o aluno online frequentemente?	176 49%	154 43%	24 7%	6 2%	360
Você acessa o Office365 (email) frequentemente?	57 16%	83 23%	114 32%	106 29%	360
Você acessa o portal frequentemente?	162 45%	162 45%	32 9%	4 1%	360
Você se sente apto para utilizar os recursos de TI?	161 45%	150 42%	43 12%	6 2%	360
Você utiliza o Moodlerooms (AVA) frequentemente?	172 48%	145 40%	32 9%	11 3%	360
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	38 11%	83 23%	153 43%	86 24%	360
Você utiliza o recurso de internet frequente?	173 48%	99 27%	70 19%	19 5%	361
Você utiliza o recurso de WIFI frequentemente?	86 24%	51 14%	89 25%	135 37%	361

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	987 22%	1.911 42%	1.137 25%	513 11%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	3.411 37%	3.749 40%	1.541 17%	633 7%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	192	38%
Localização	32	6%
Preço	192	38%
Prestígio da Faculdade	12	2%
Qualidade do curso	61	12%
Outros	11	2%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	60	12%
Obter melhor emprego	151	30%
Obter melhor salário	84	17%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	200	40%
Outros	5	1%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	28	6%
Não estou trabalhando	113	23%
Estagiário	78	16%
Auxiliar	30	6%
Assistente	49	10%
Analista	160	32%
Supervisor	6	1%
Coordenador	8	2%
Gerente	6	1%
Diretor	3	1%
Outros	19	4%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	425	72%
INSATISFEITO	146	25%
NÃO SEI RESPONDER	20	3%

**Qual a sua renda mensal atual?**

Não possuo renda	26	5%
De 0 até 880	124	25%
De 881 até 1760	179	36%
De 1761 até 3720	106	21%
De 3721 até 5000	23	5%
De 5001 até 8800	8	2%

**Qual a renda mensal da sua família?**

Não possuo renda	11	6%
De 0 até 880	15	8%
De 881 até 1760	34	18%
De 1761 até 3720	127	68%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	10	2%
Atendimento - Telefônico	4	1%
Comunicação com o aluno	8	1%
Coordenador	19	3%
Currículo do curso (disciplinas)	44	8%
Incentivo financeiro (bolsas variadas)	61	11%
Infraestrutura física	38	7%
Infraestrutura Tecnológica	32	6%
Localização	133	23%
Mensalidade	101	18%
Professor	117	21%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	48	8%
Atendimento - Telefônico	15	3%
Comunicação com o aluno	56	10%
Coordenador	42	7%
Currículo do curso (disciplinas)	60	11%
Incentivo financeiro (bolsas variadas)	23	4%
Infraestrutura física	75	13%
Infraestrutura Tecnológica	74	13%
Localização	31	5%
Mensalidade	34	6%
Professor	107	19%

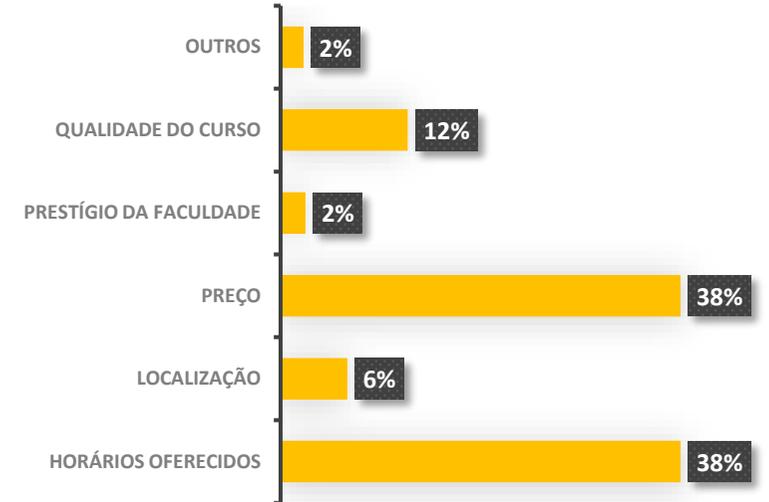
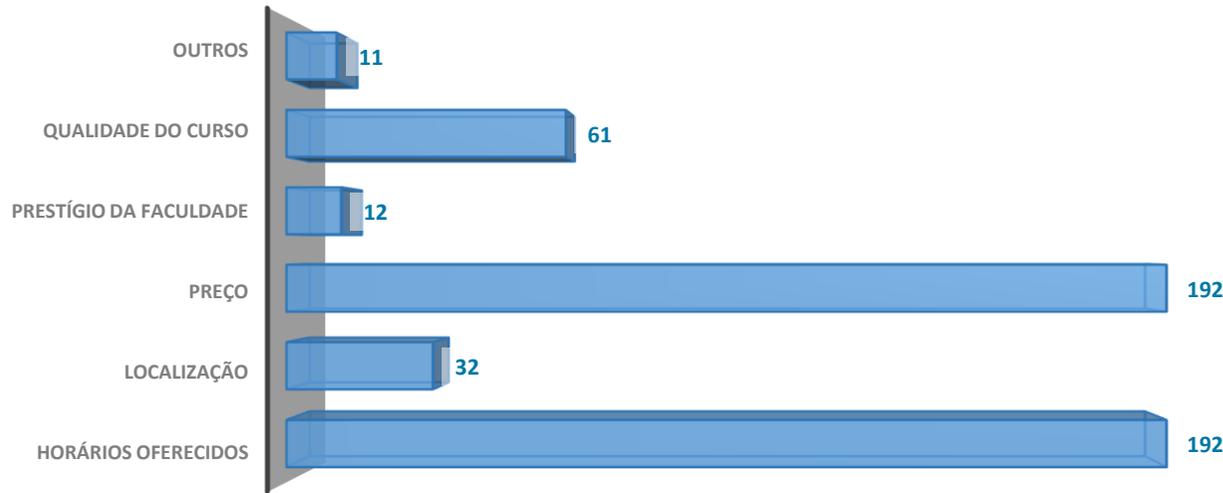
ÍNDICE DE ADEÇÃO:

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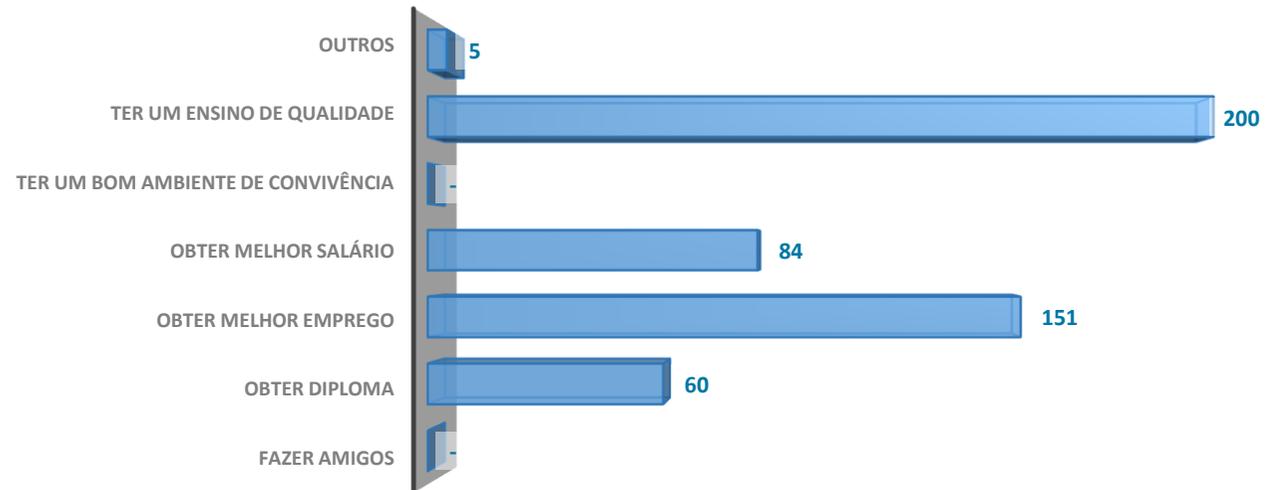
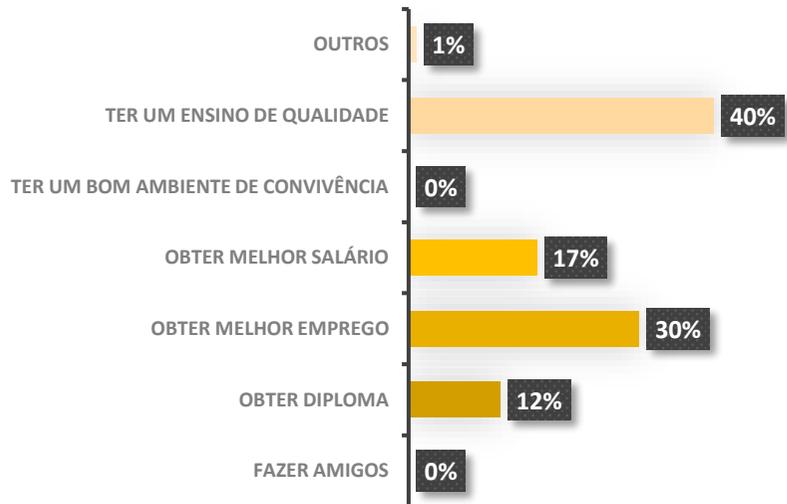
47,23%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

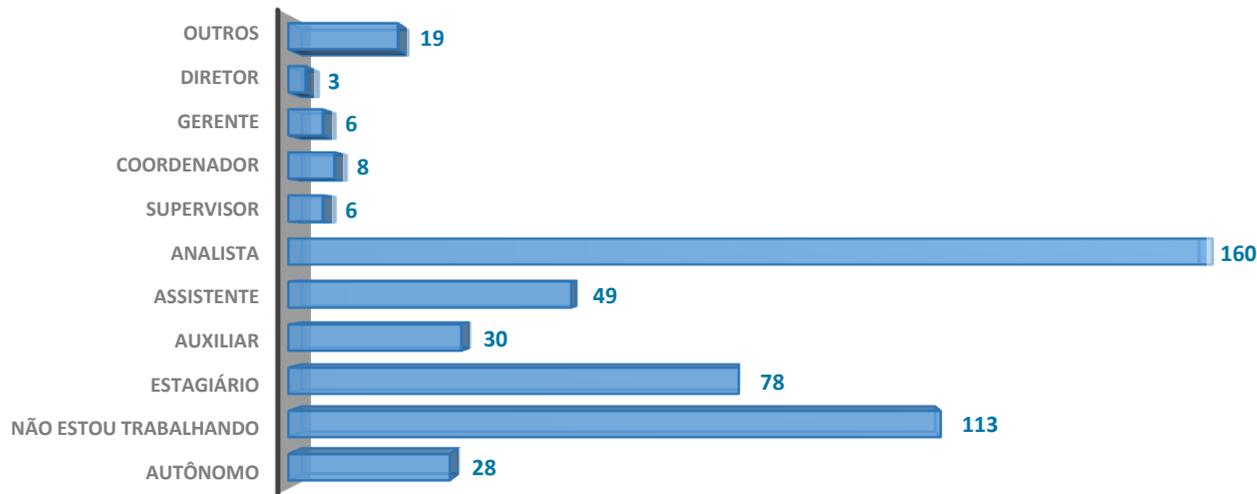


O que é mais importante para você ao cursar uma faculdade?

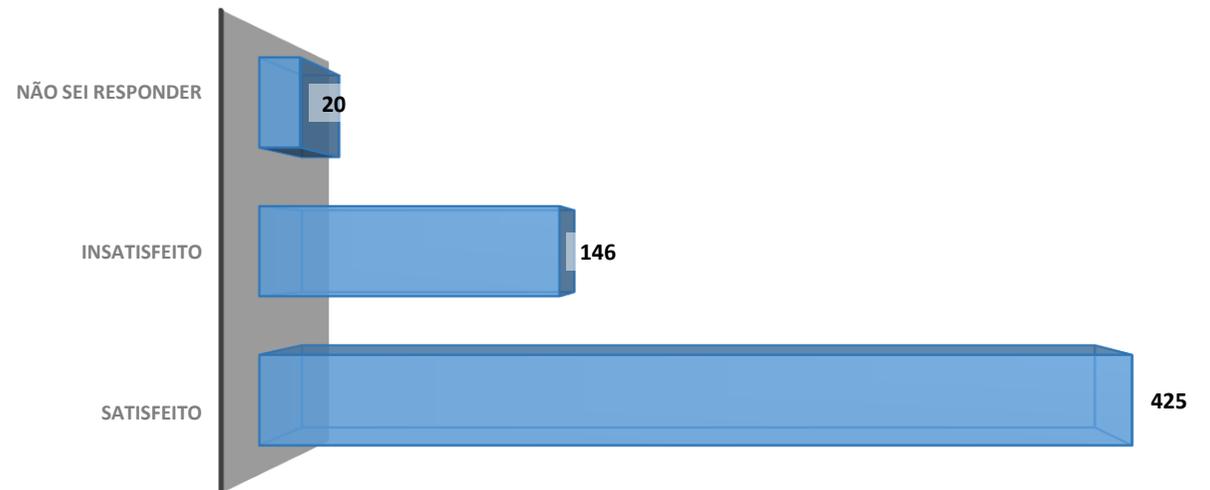
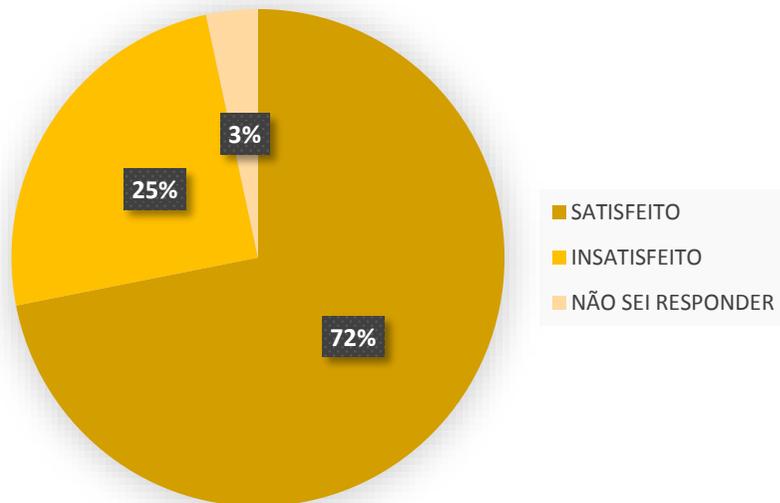




Qual o cargo que você ocupa na empresa em que trabalha?

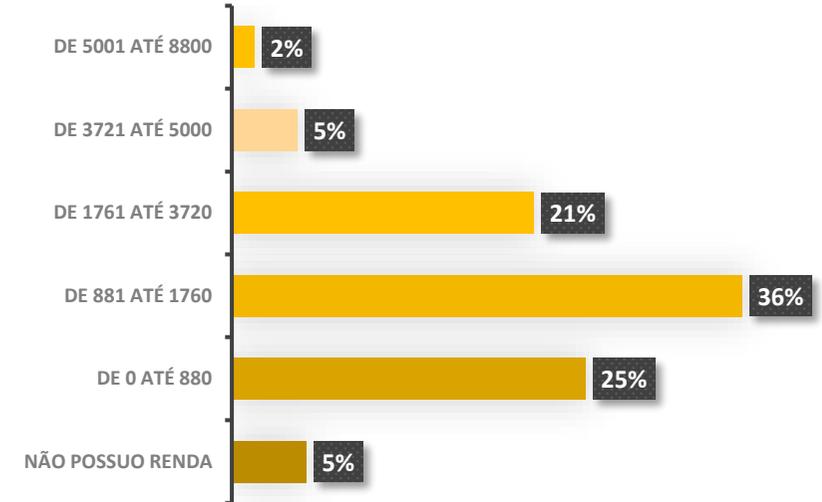
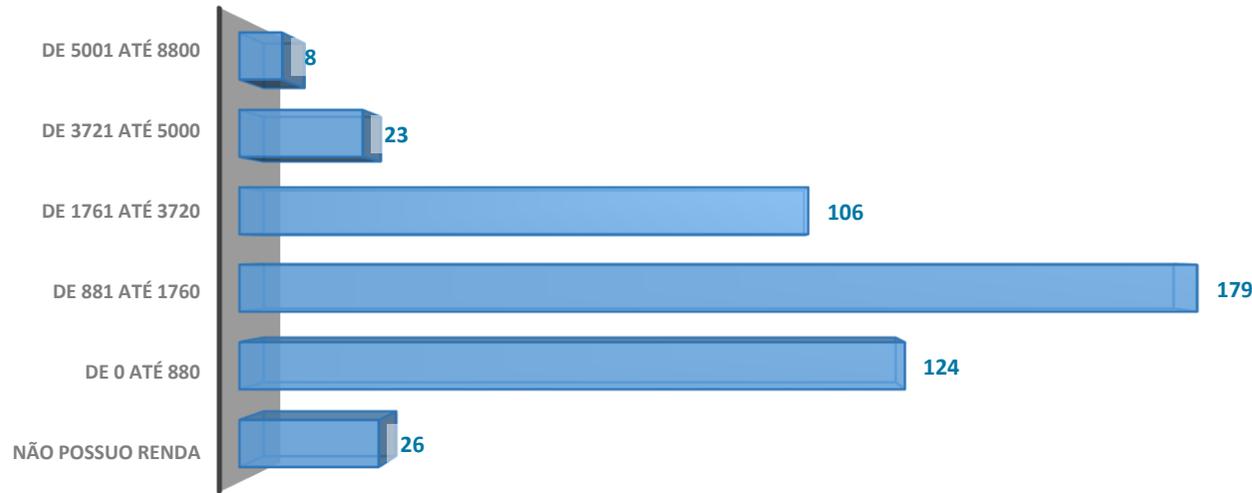


O CURSO - Em relação ao seu curso, você se considera:

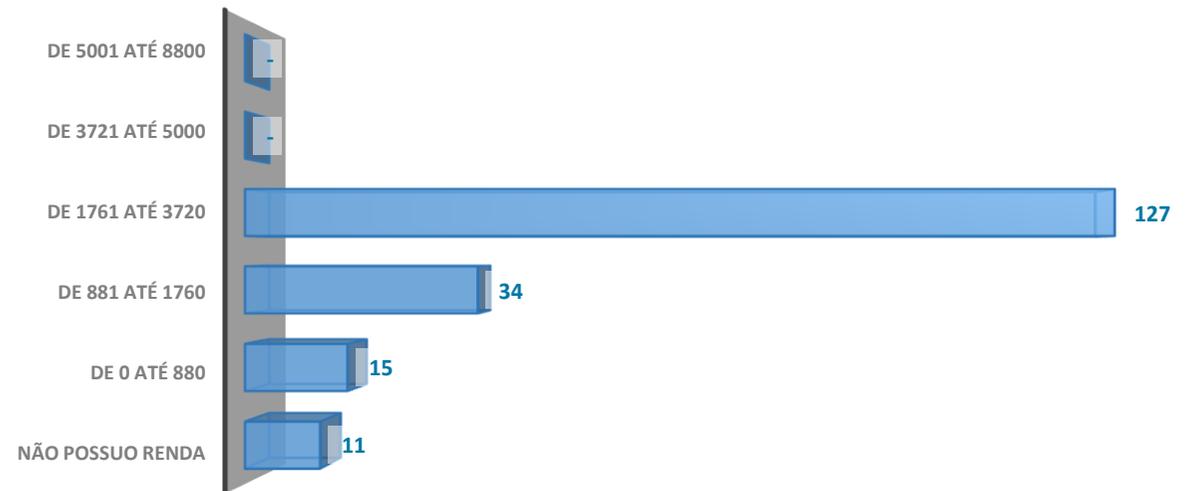
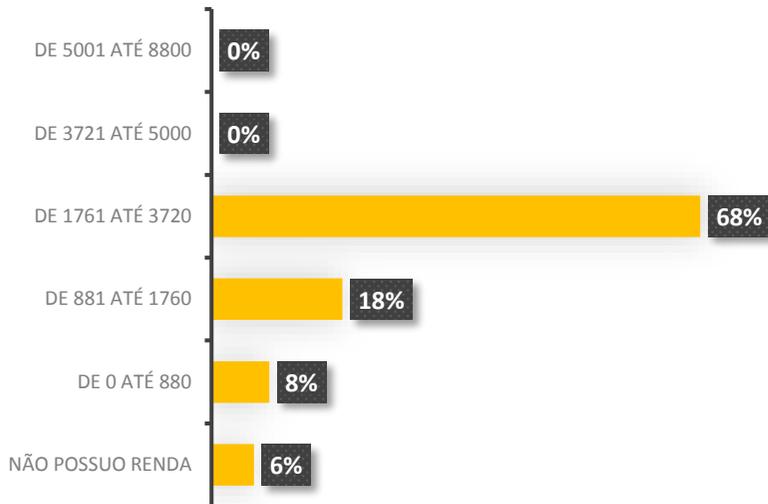




**Qual a sua renda mensal atual?**

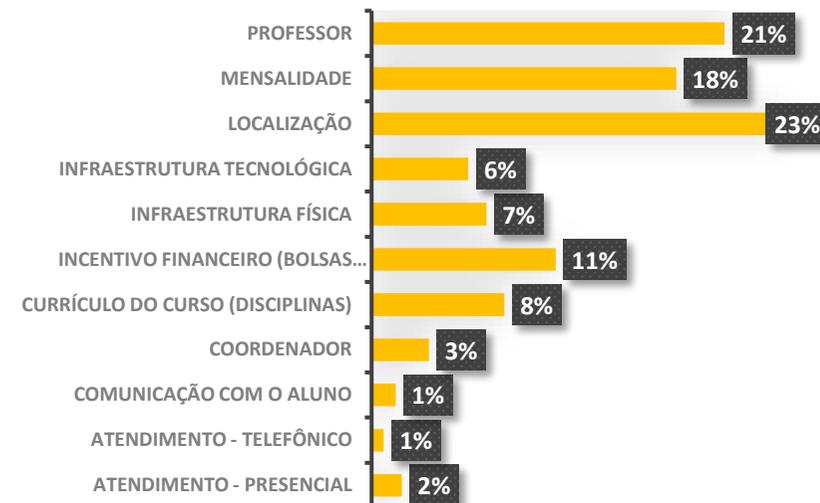
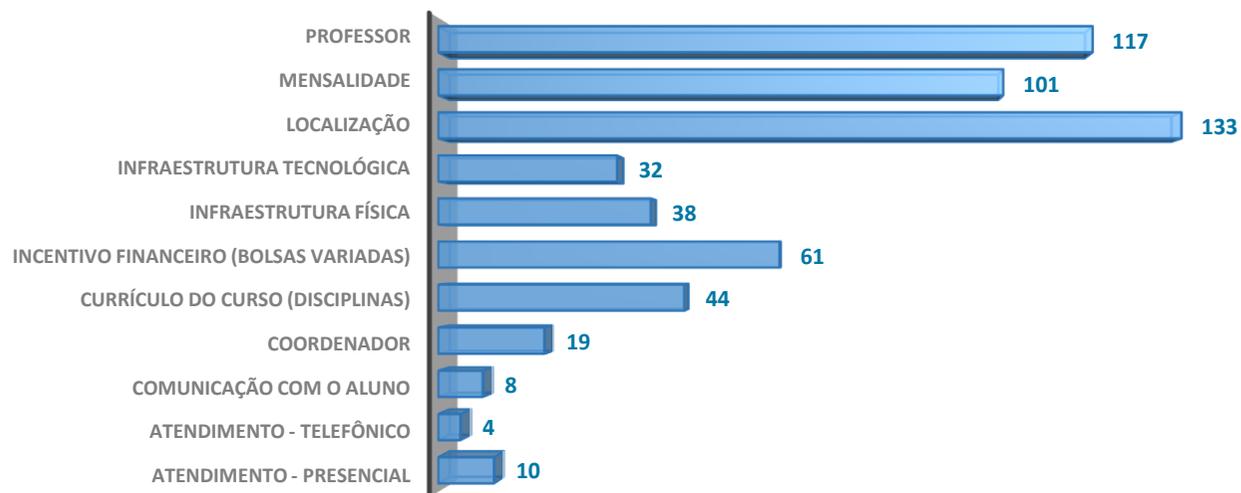


**Qual a renda mensal da sua família?**

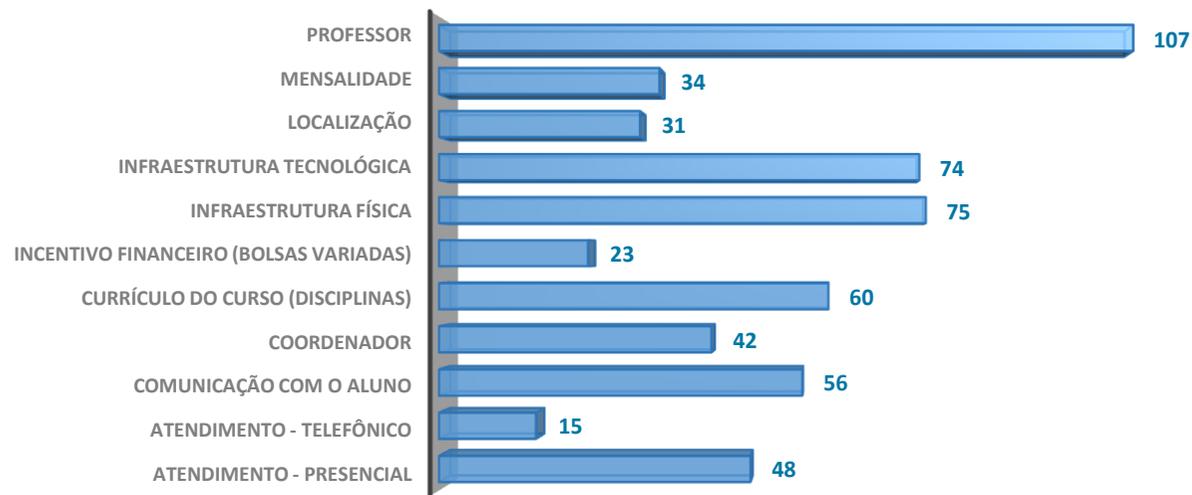
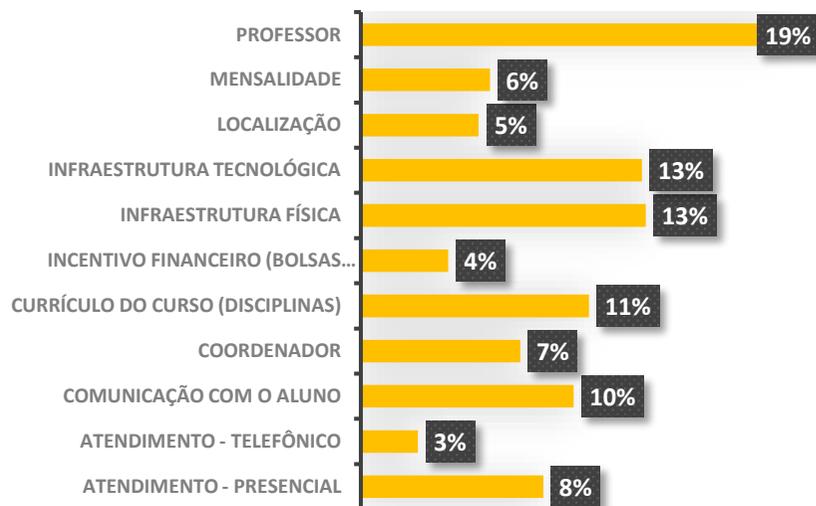




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

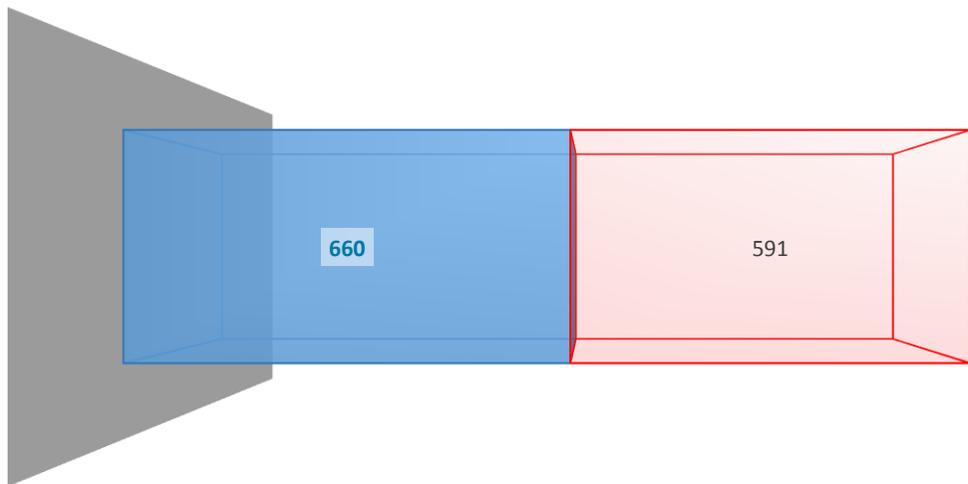


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

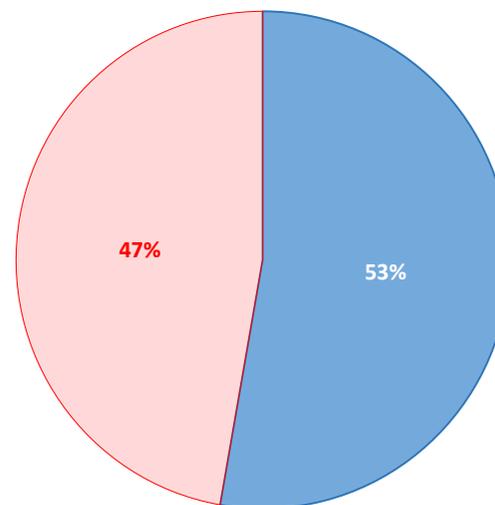




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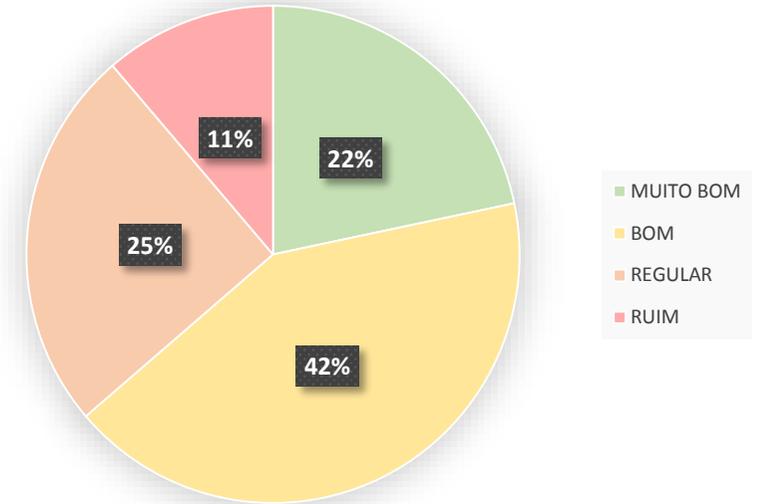
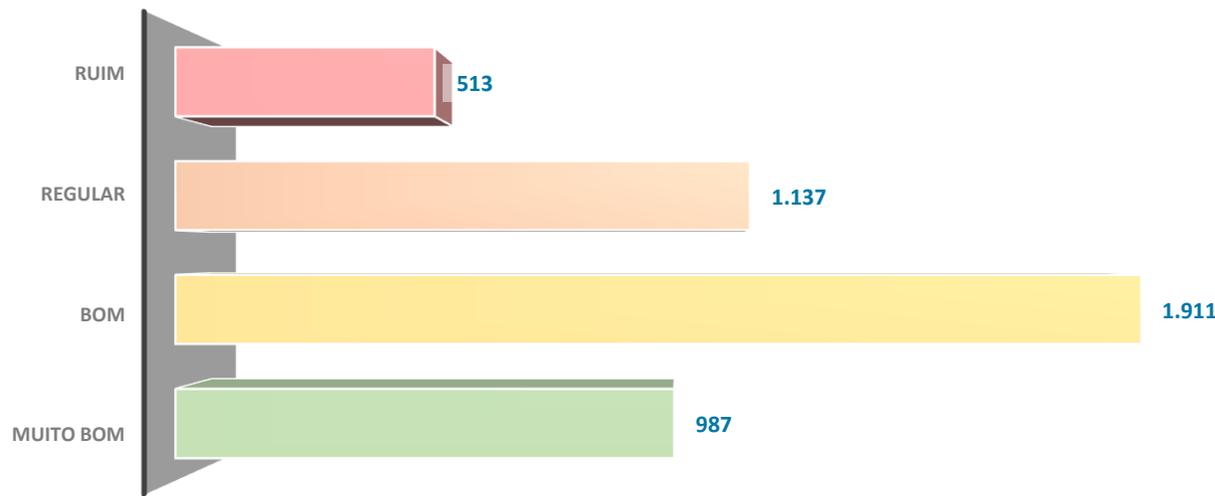


■ Não responderam  
■ Responderam

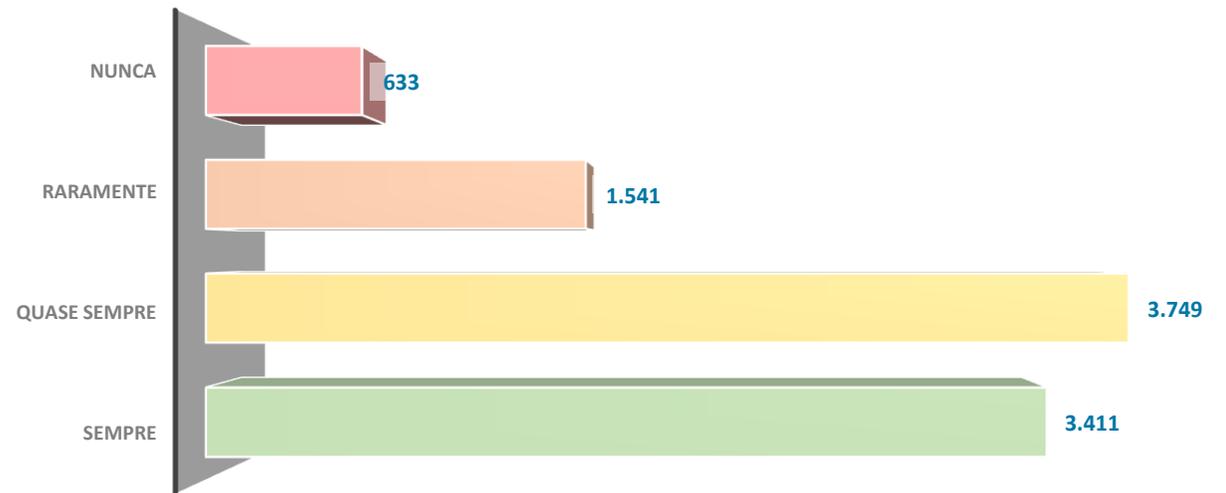
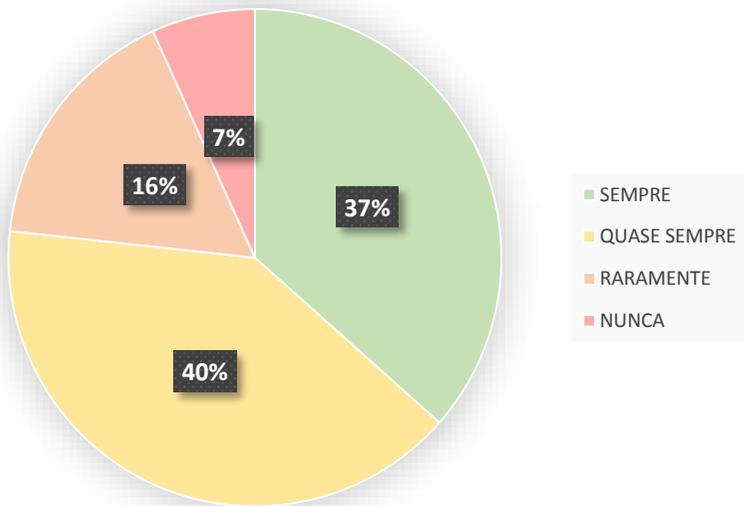




GERAL - Questões Objetivas Qualitativas

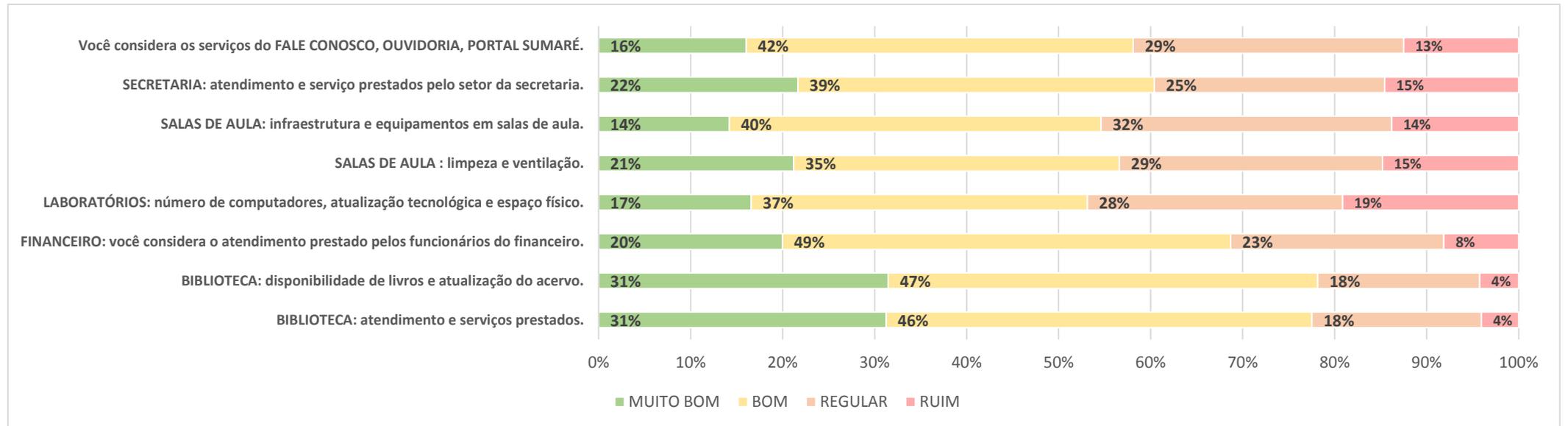
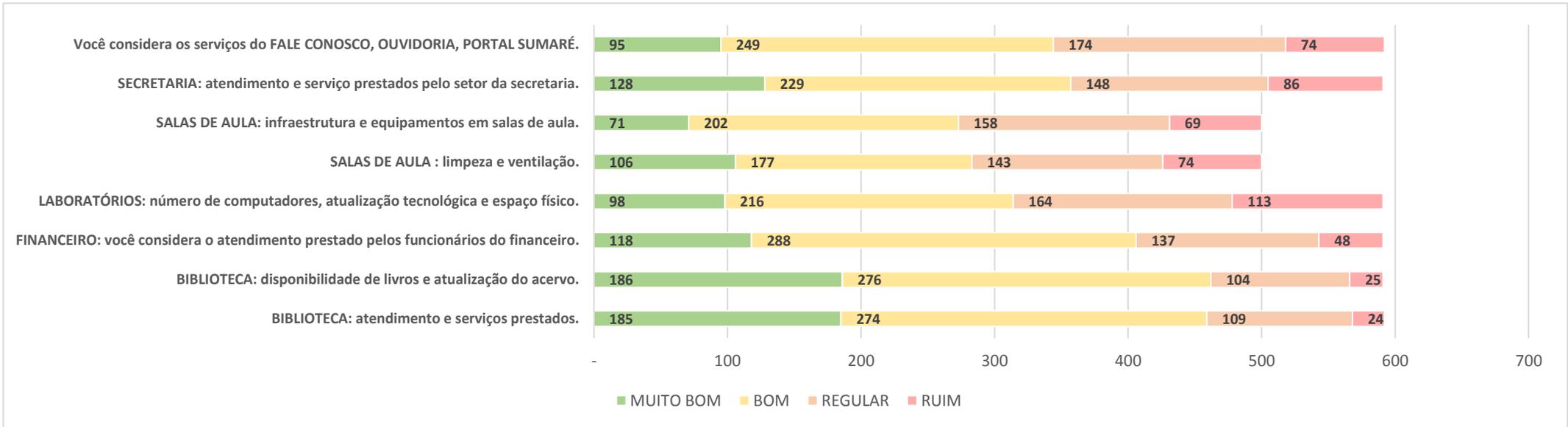


GERAL - Questões Objetivas Periodicidade



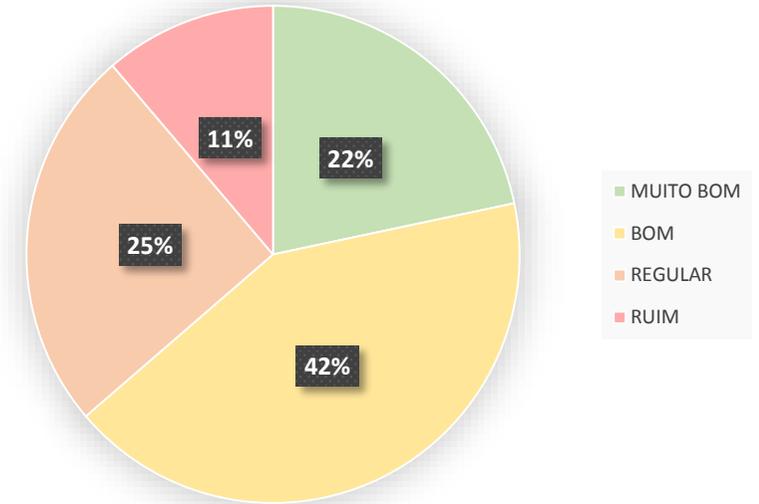
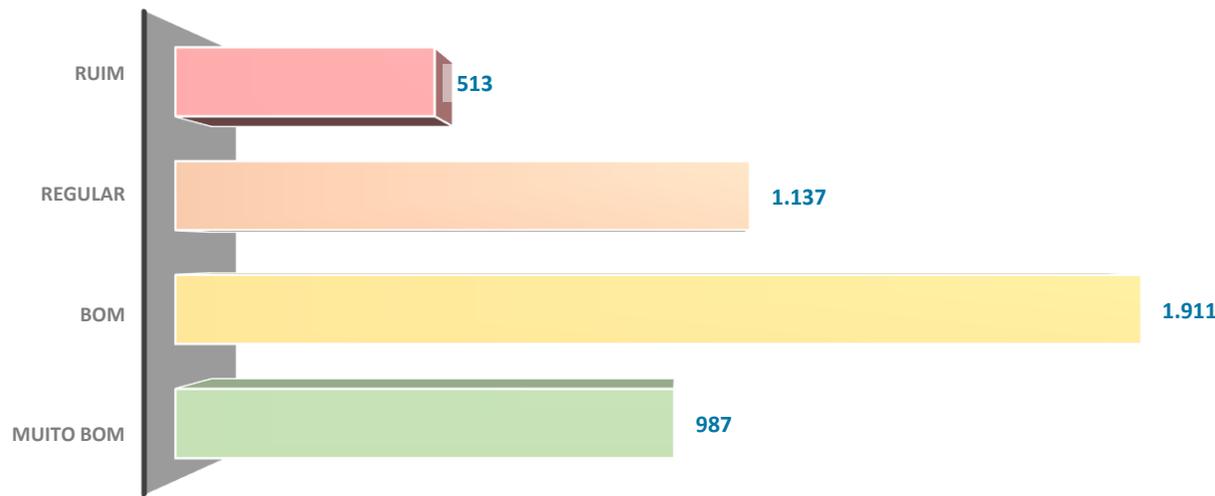


Questões Objetivas

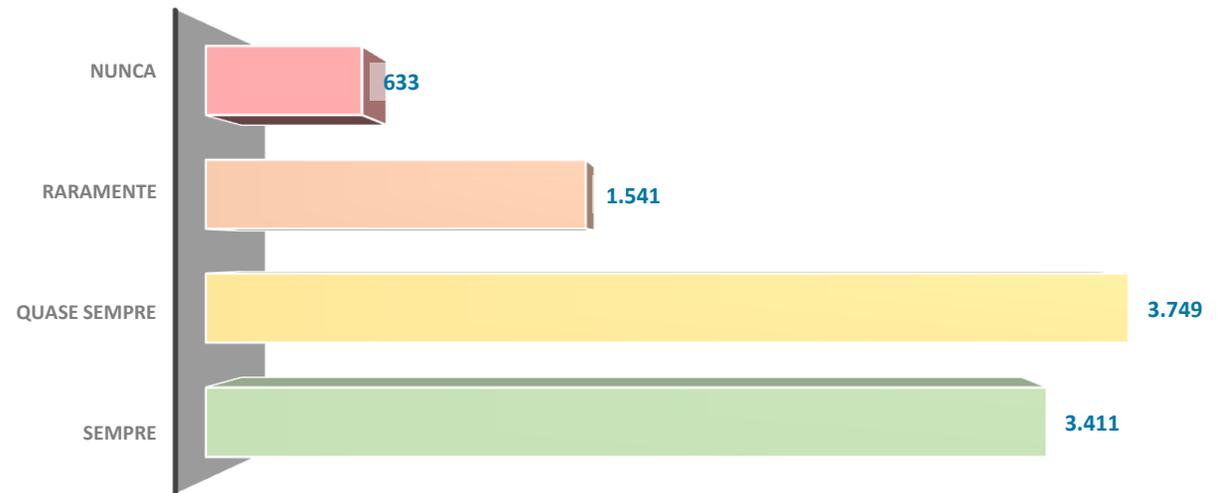
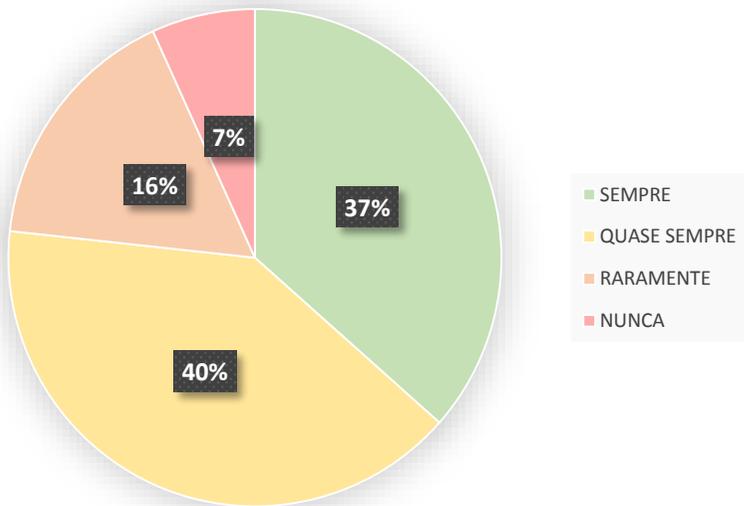




GERAL - Questões Objetivas Qualitativas

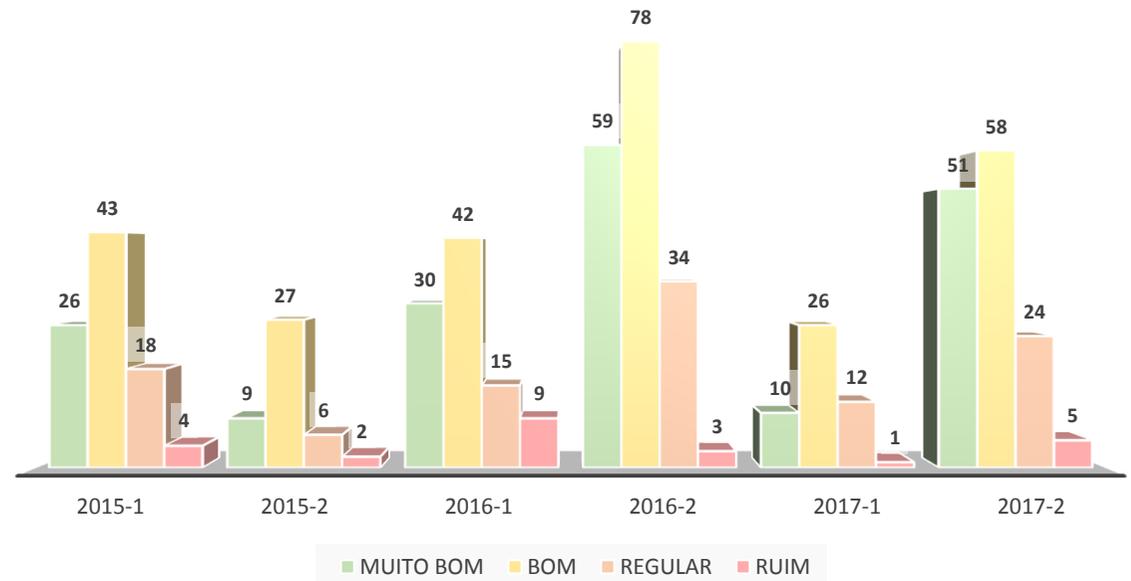
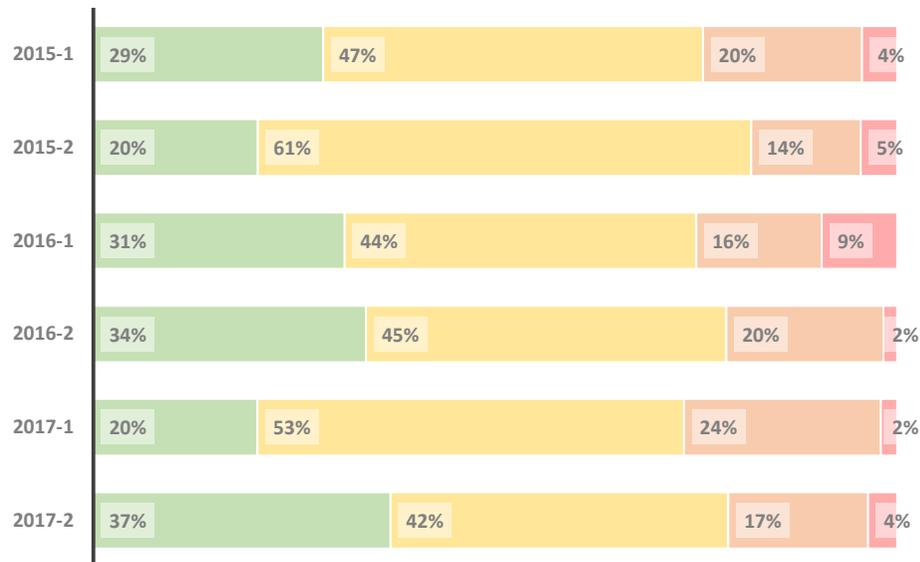
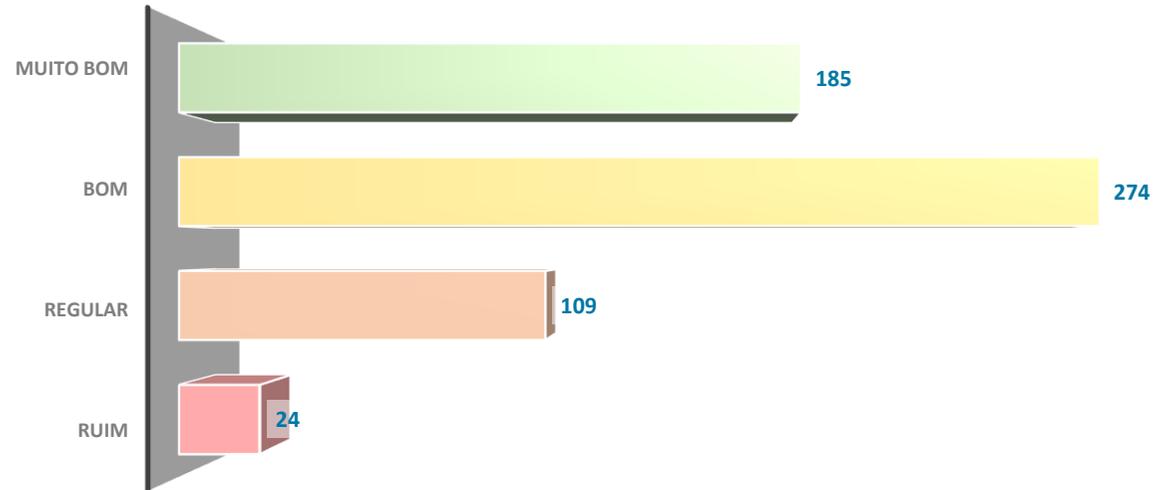
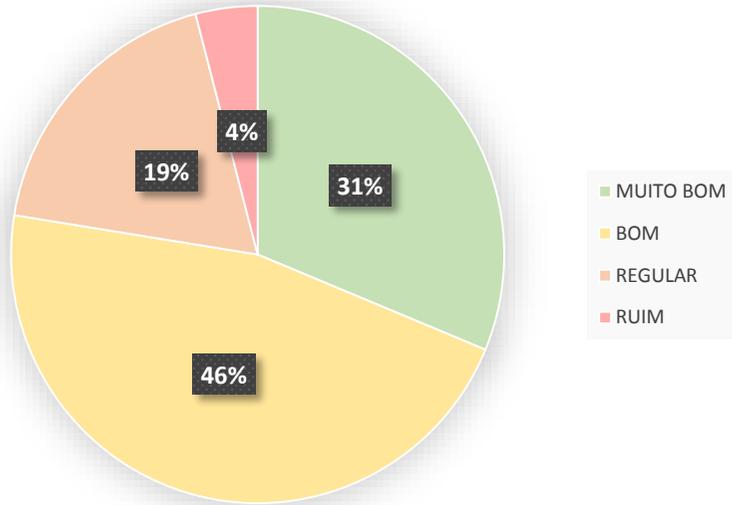


GERAL - Questões Objetivas Periodicidade



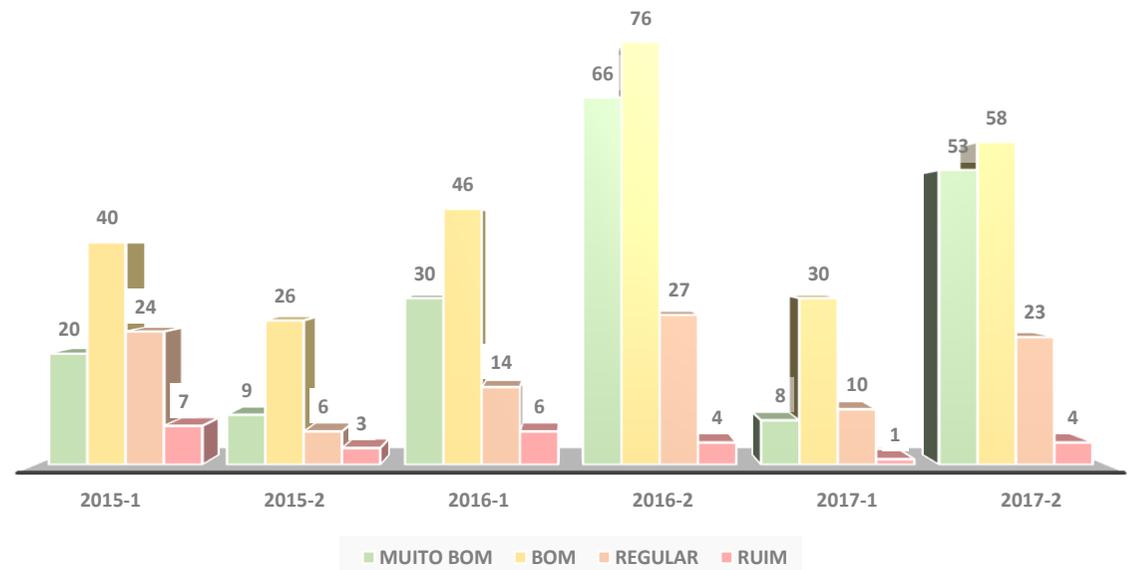
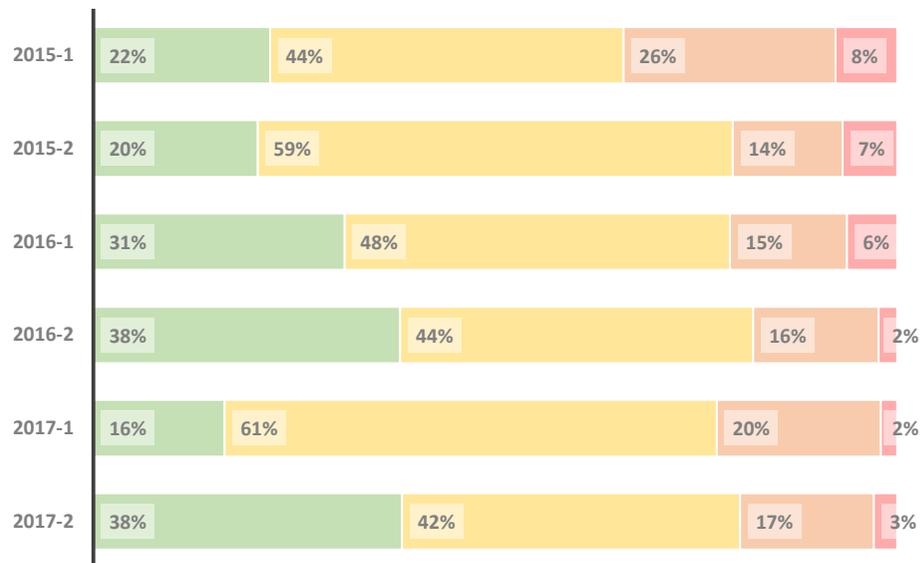
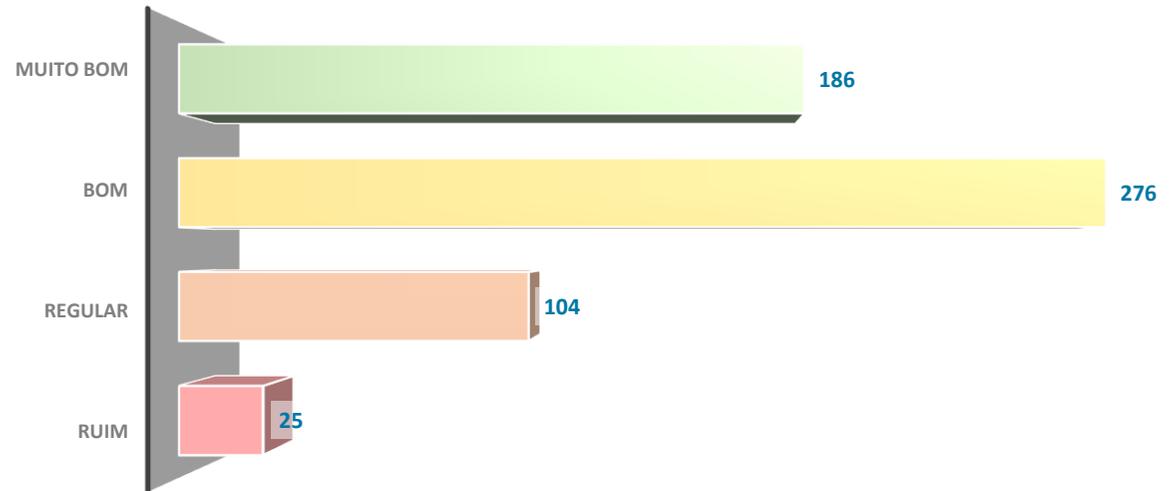
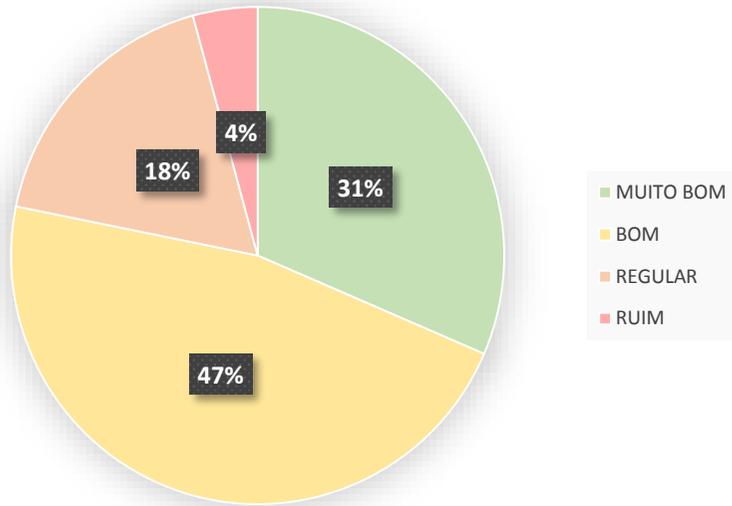


**BIBLIOTECA: atendimento e serviços prestados.**



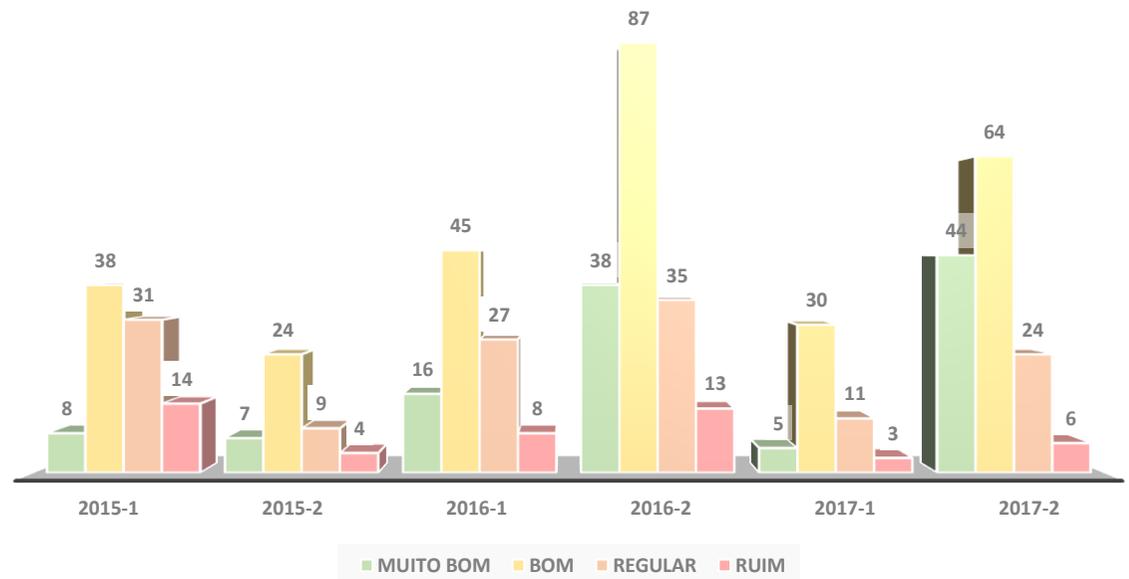
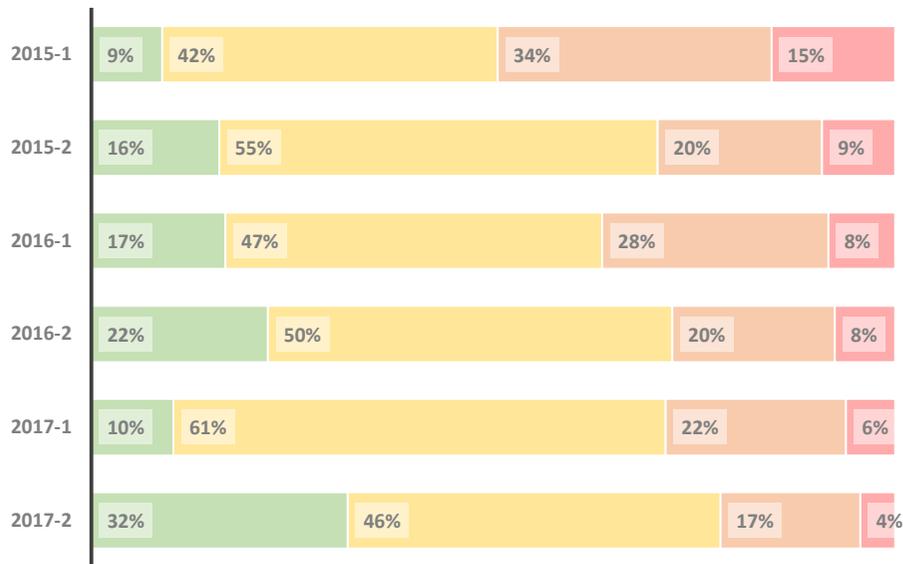
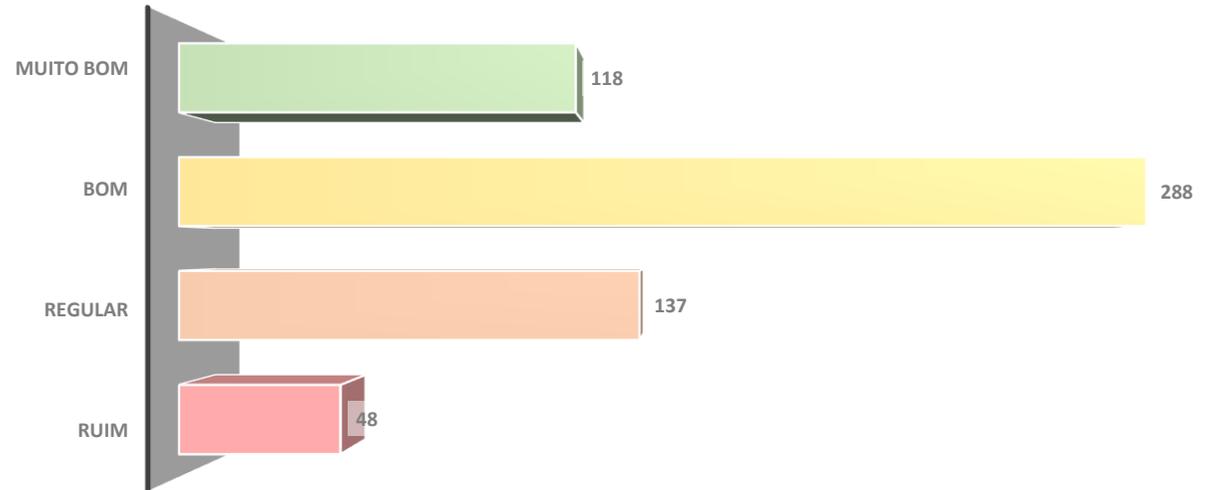
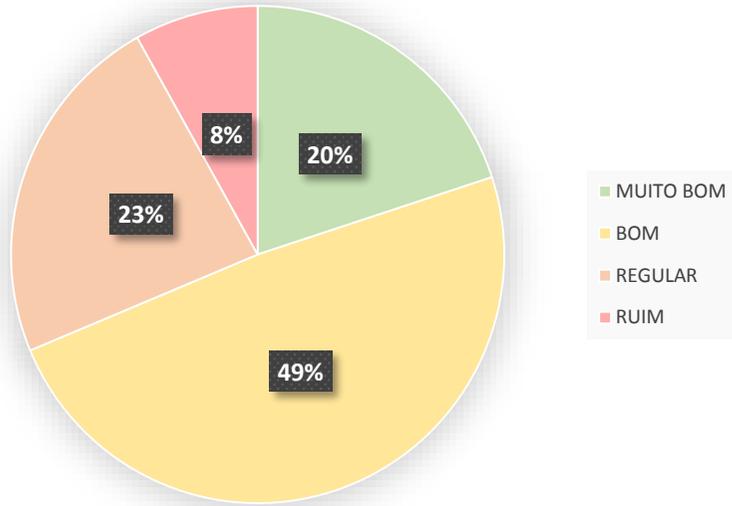


**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



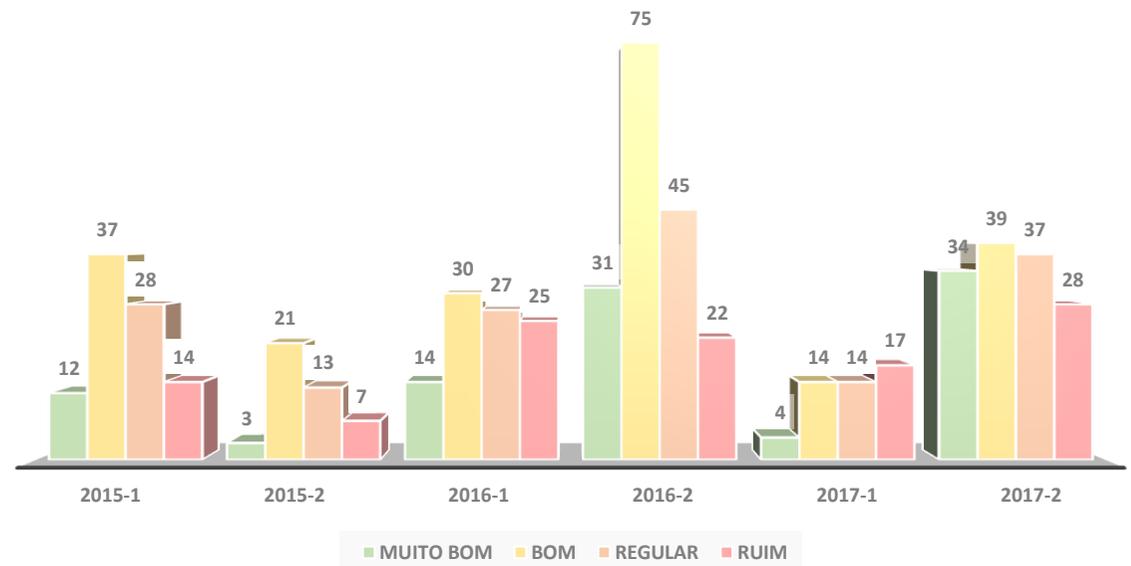
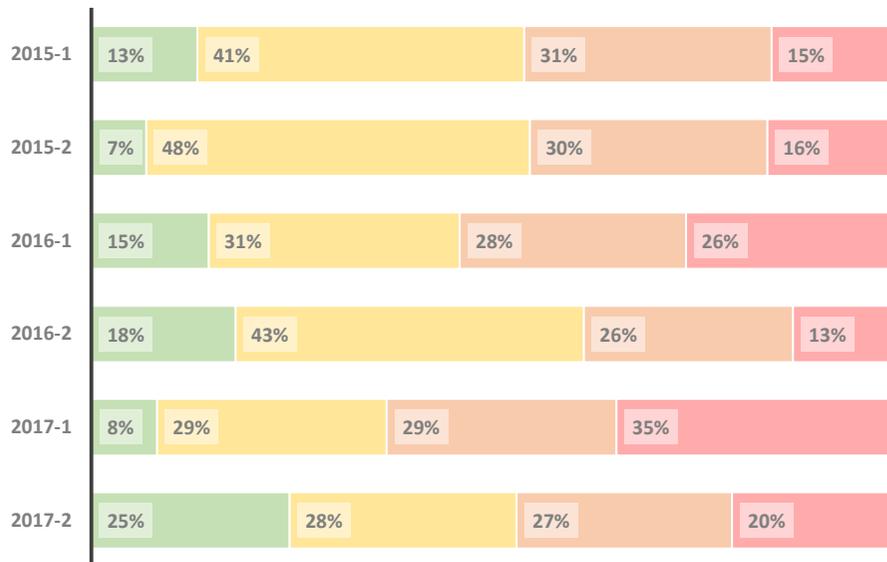
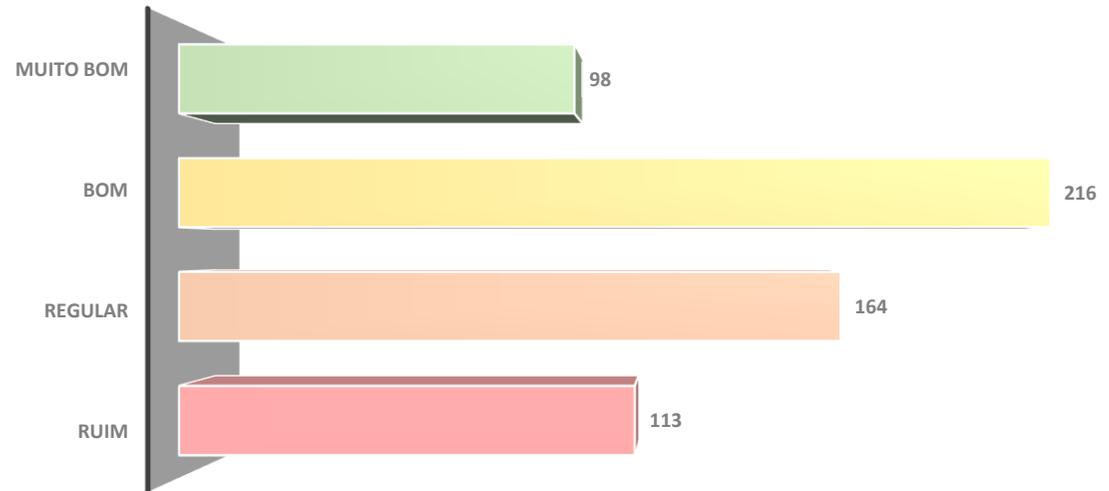
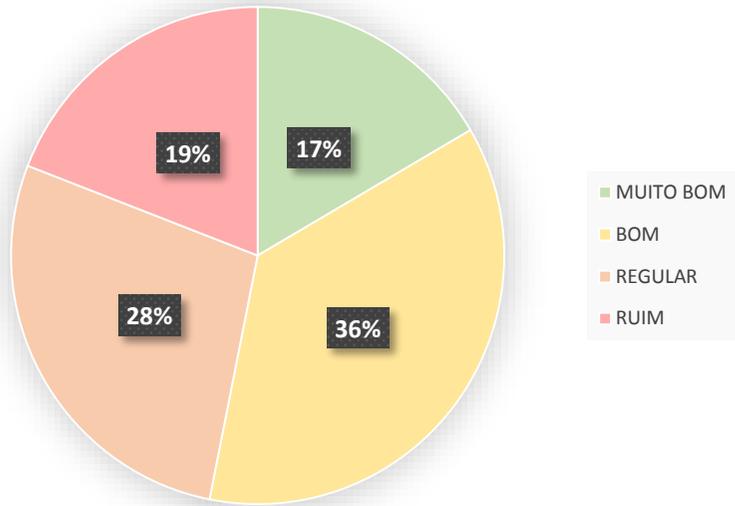


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



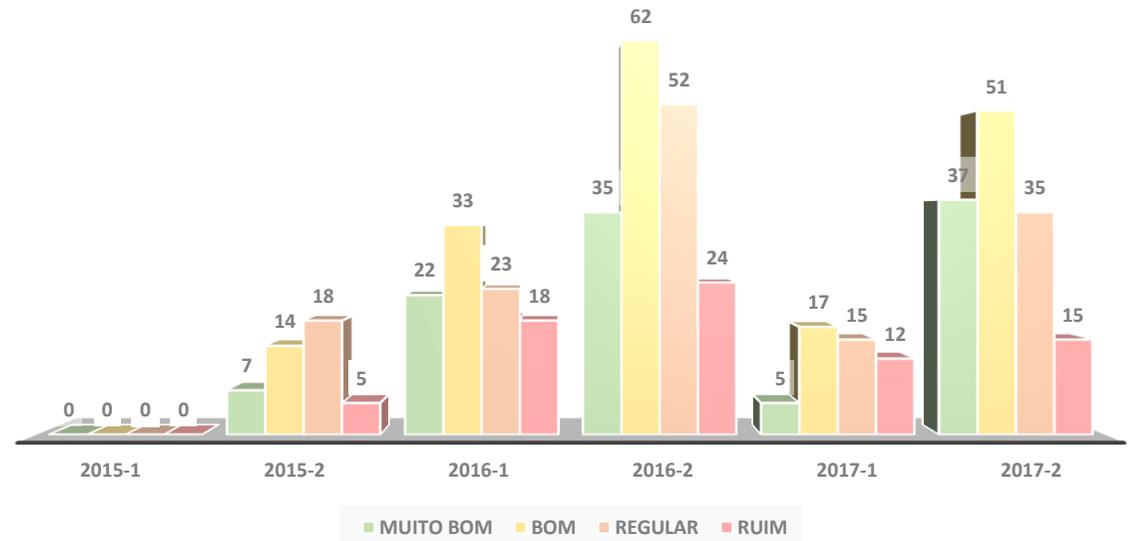
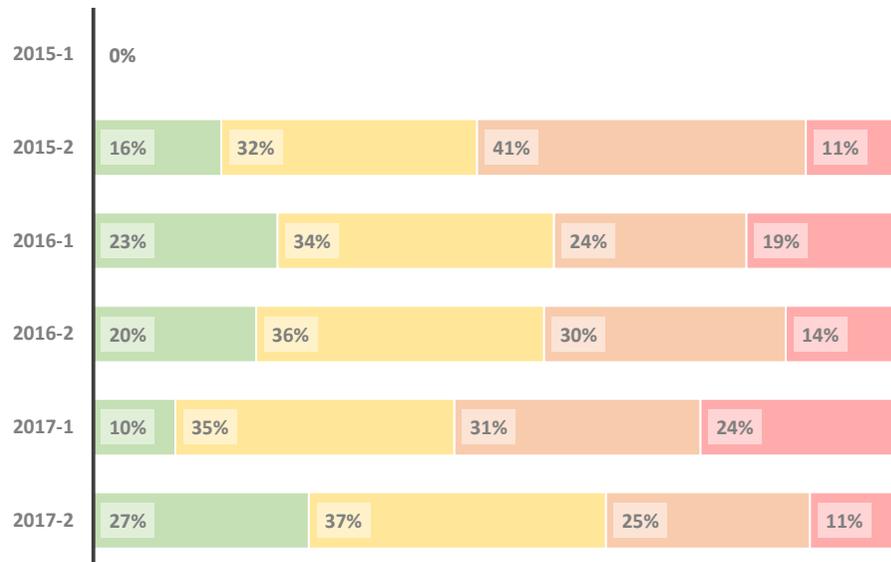
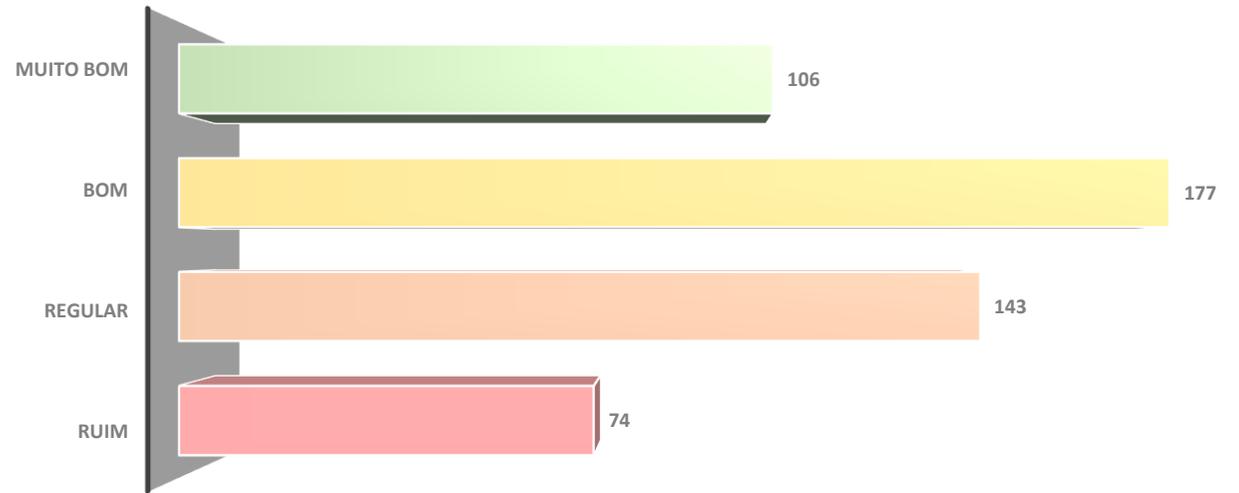
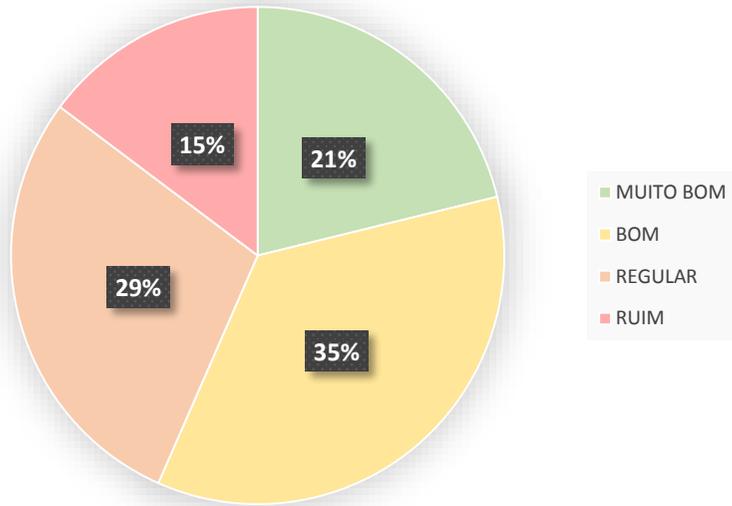


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



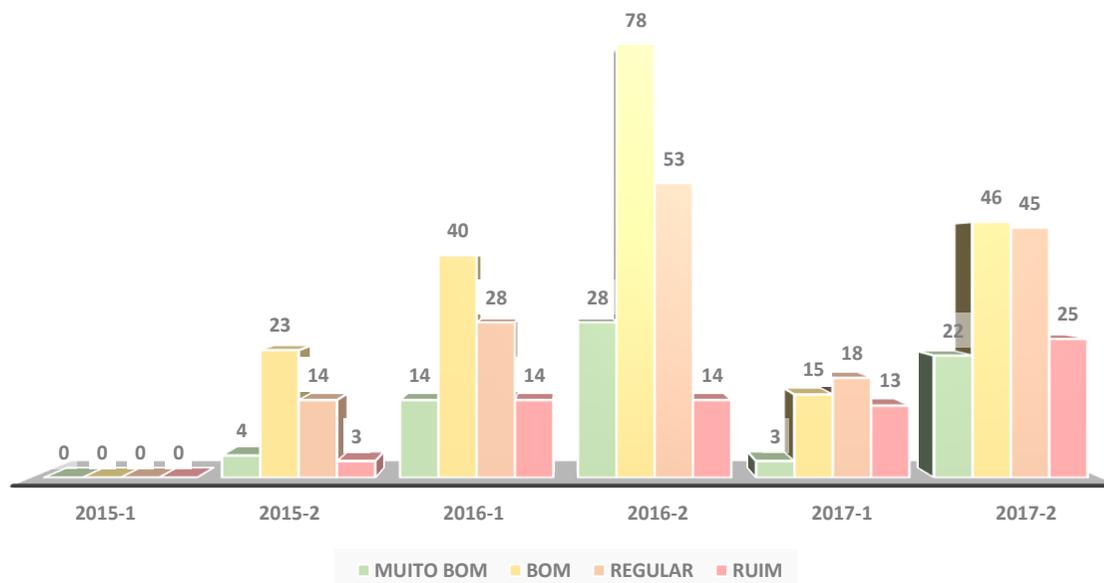
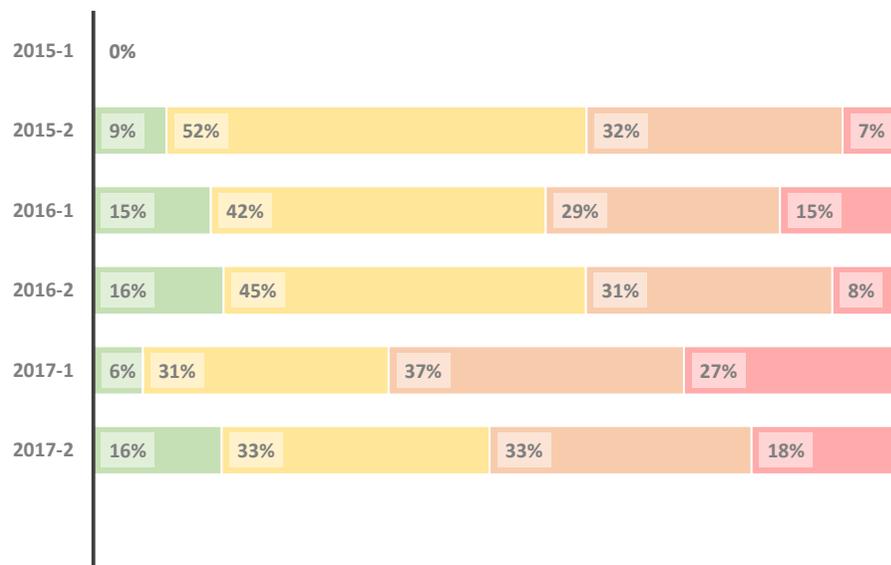
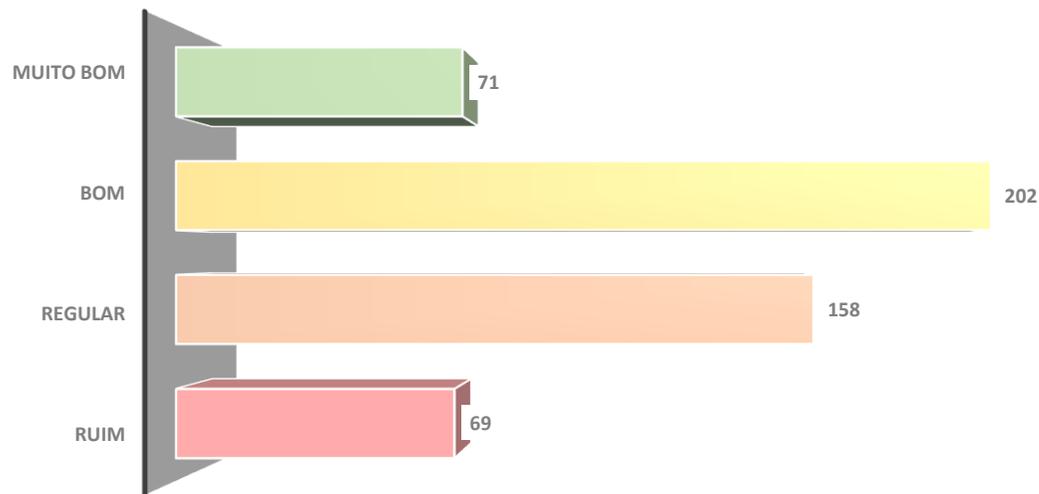
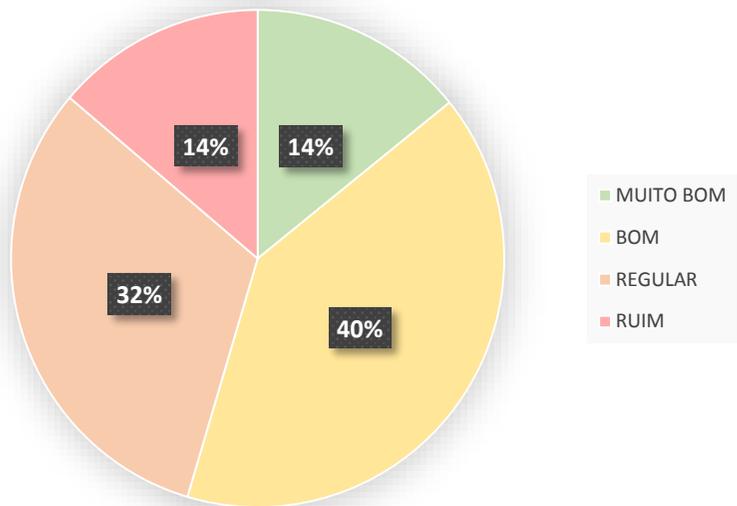


SALAS DE AULA : limpeza e ventilação.



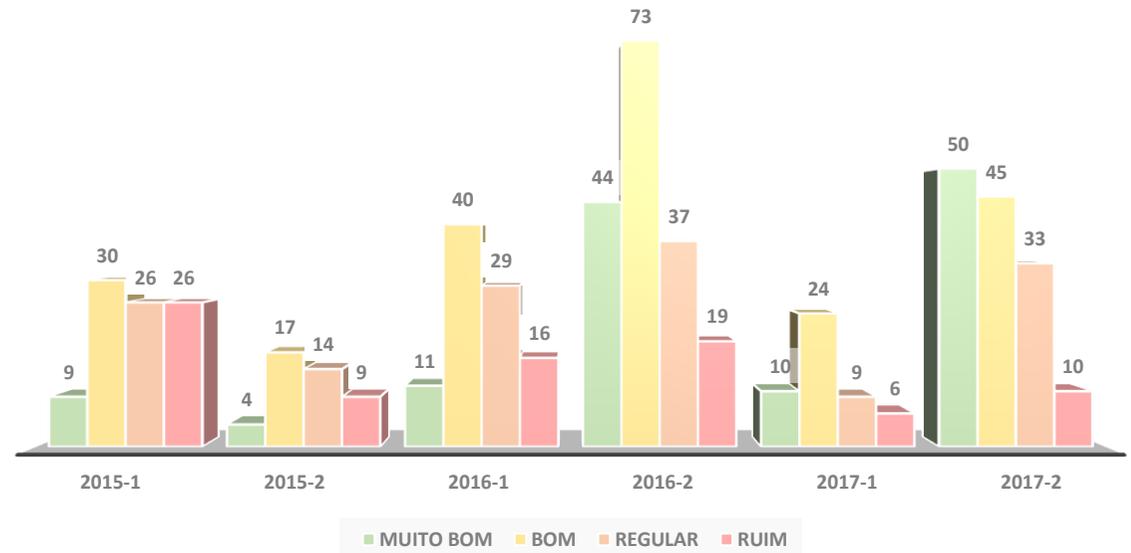
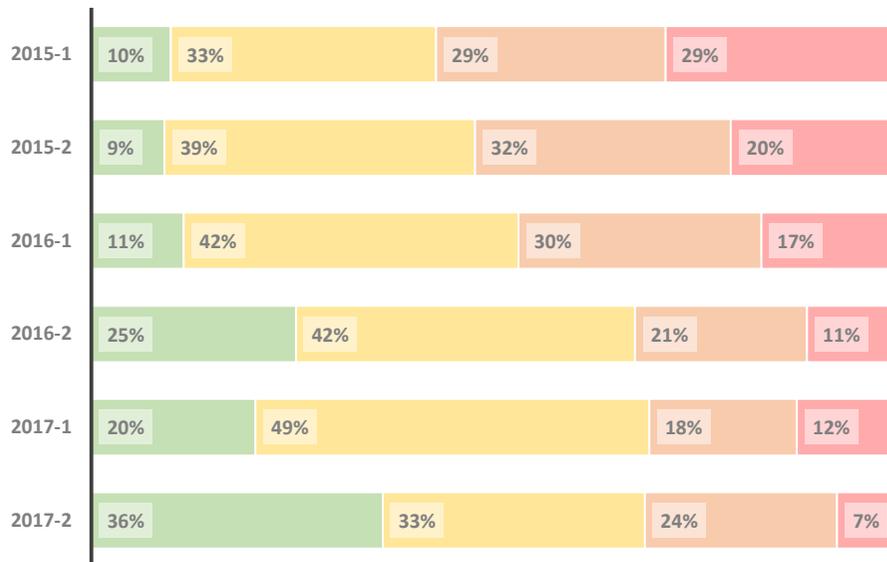
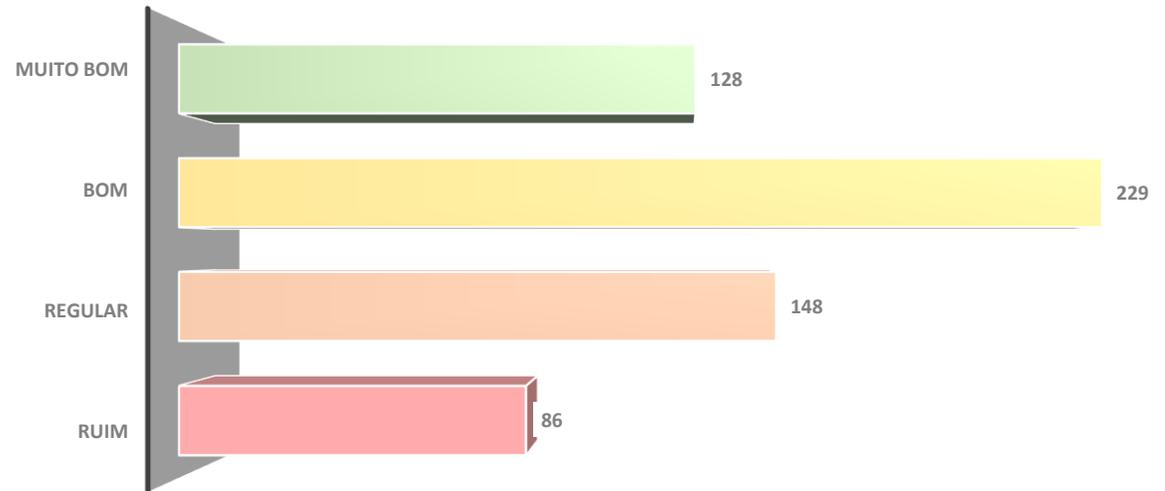
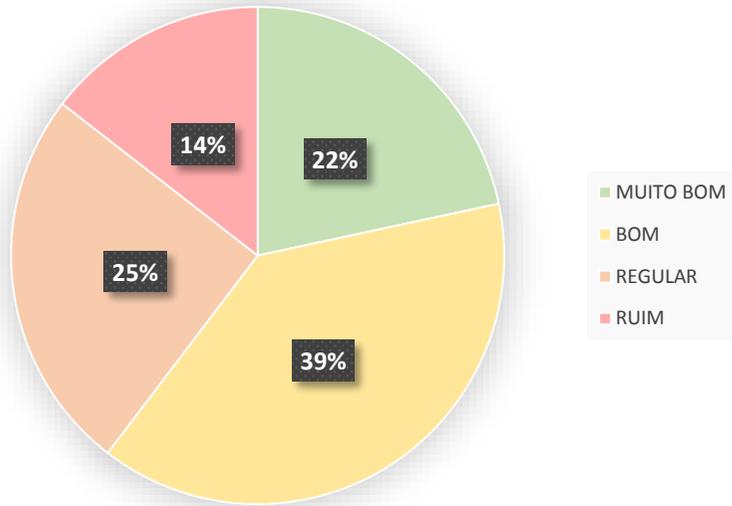


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



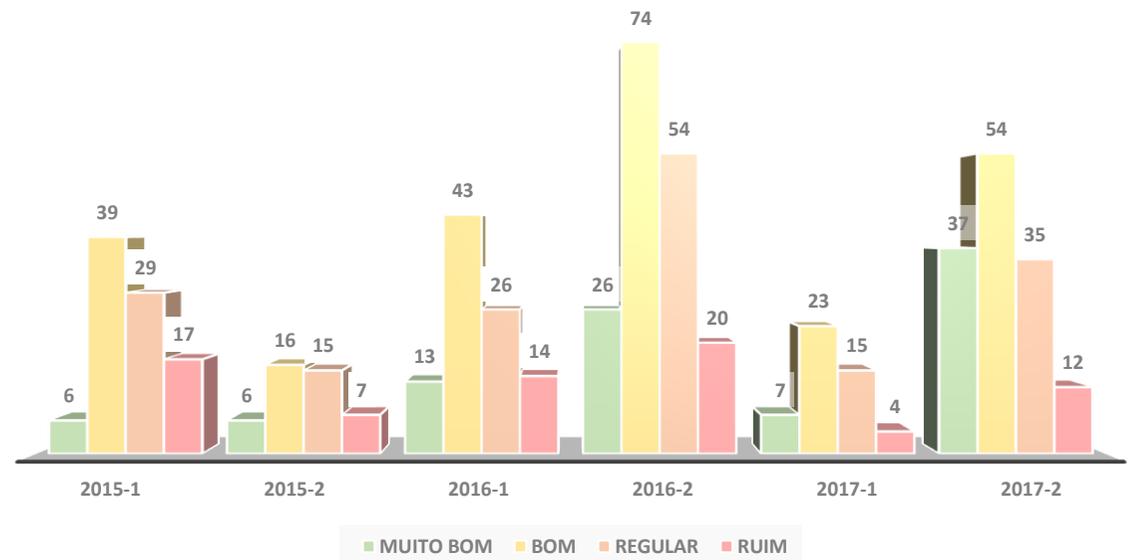
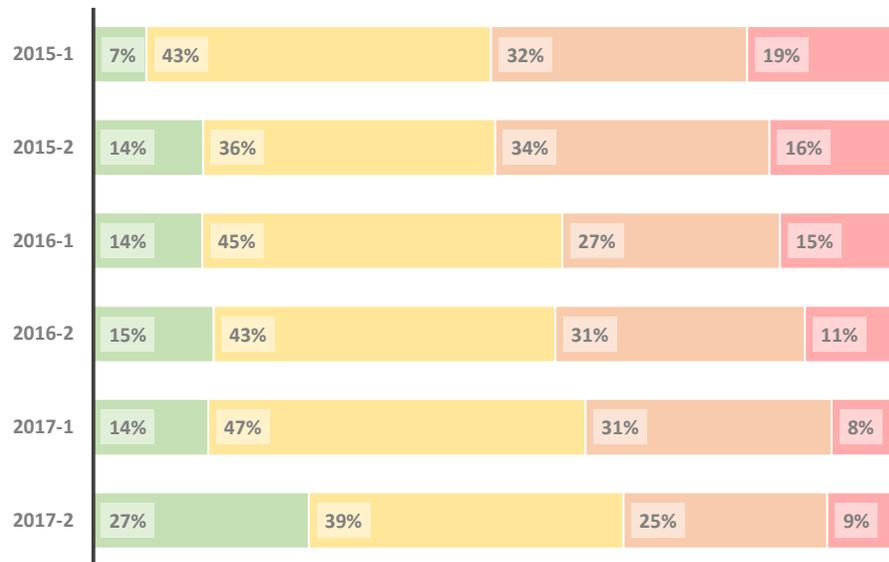
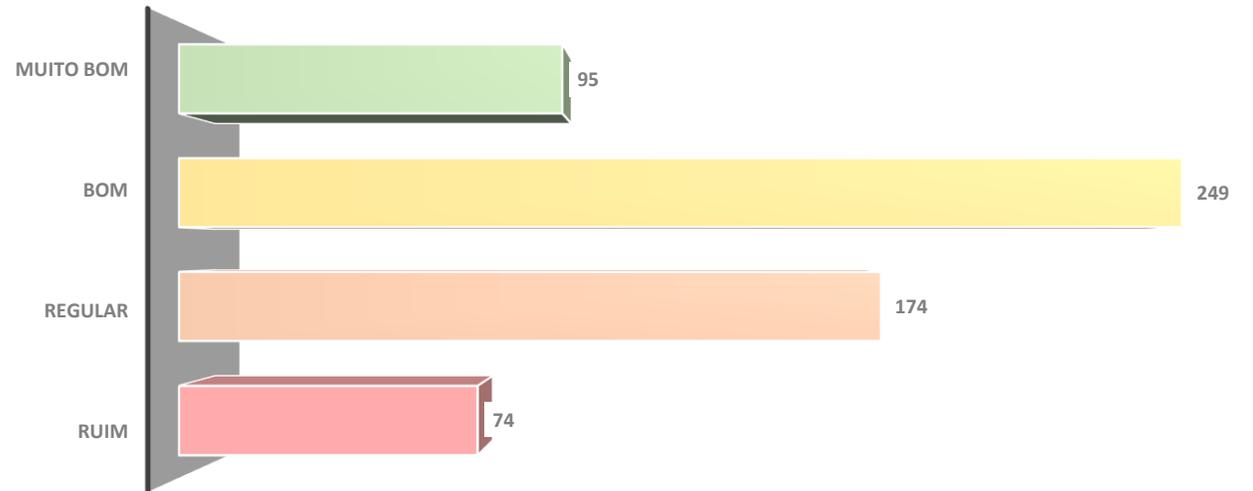
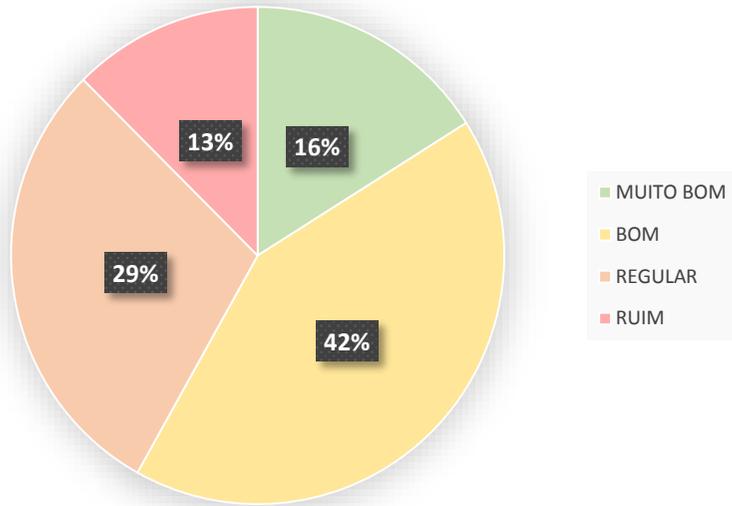


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



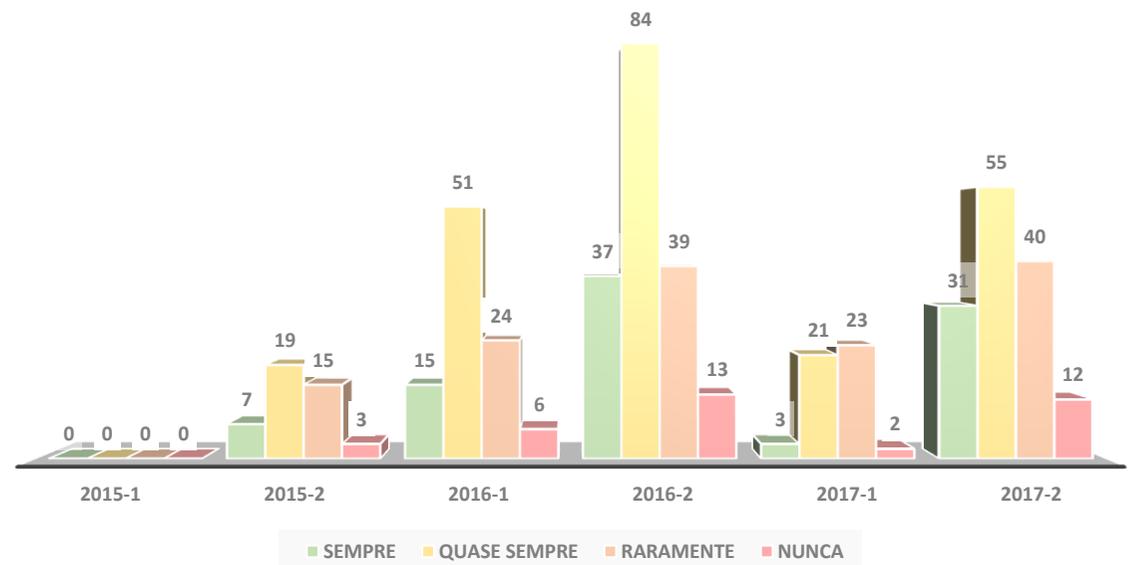
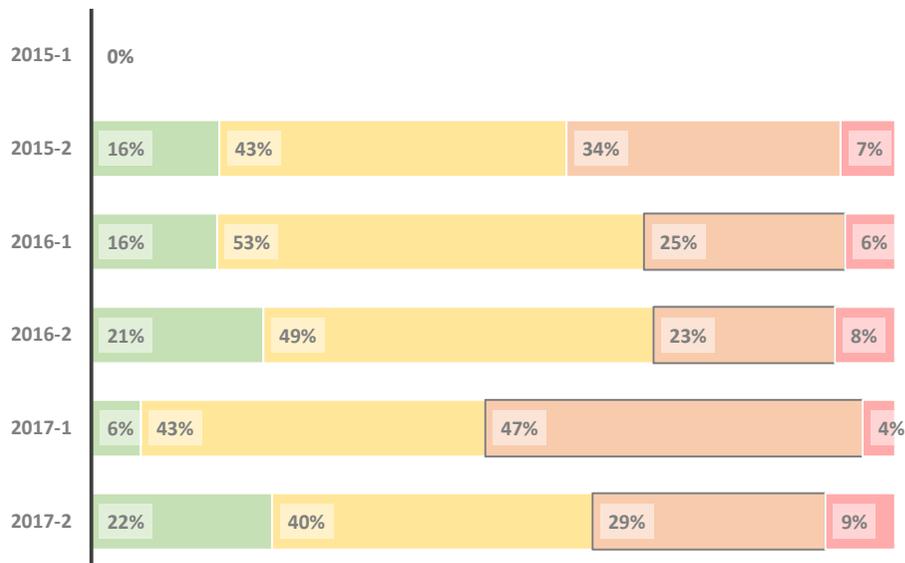
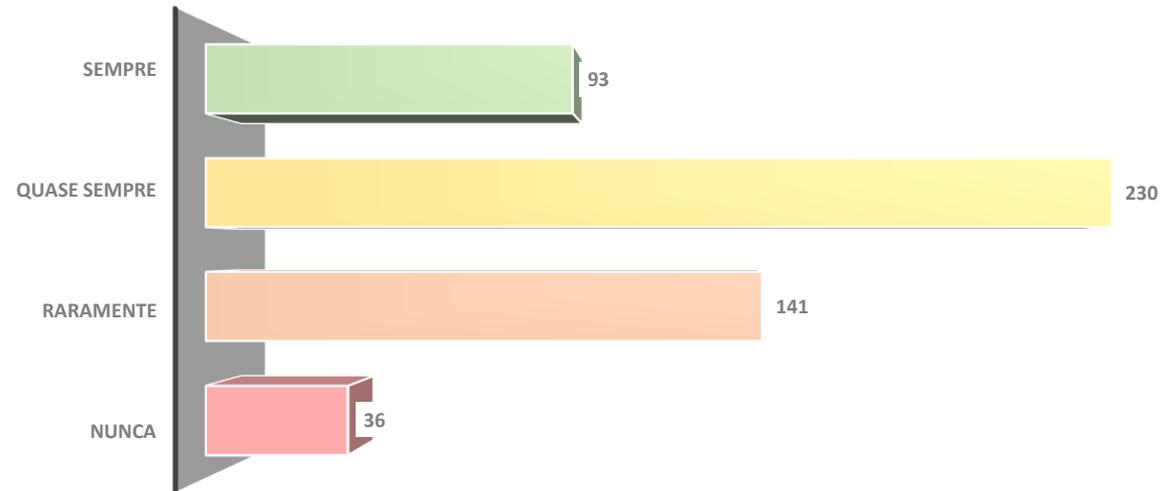
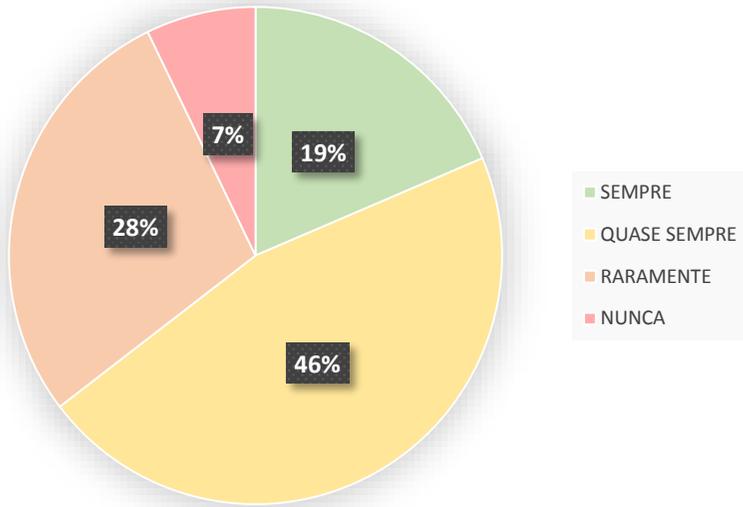


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



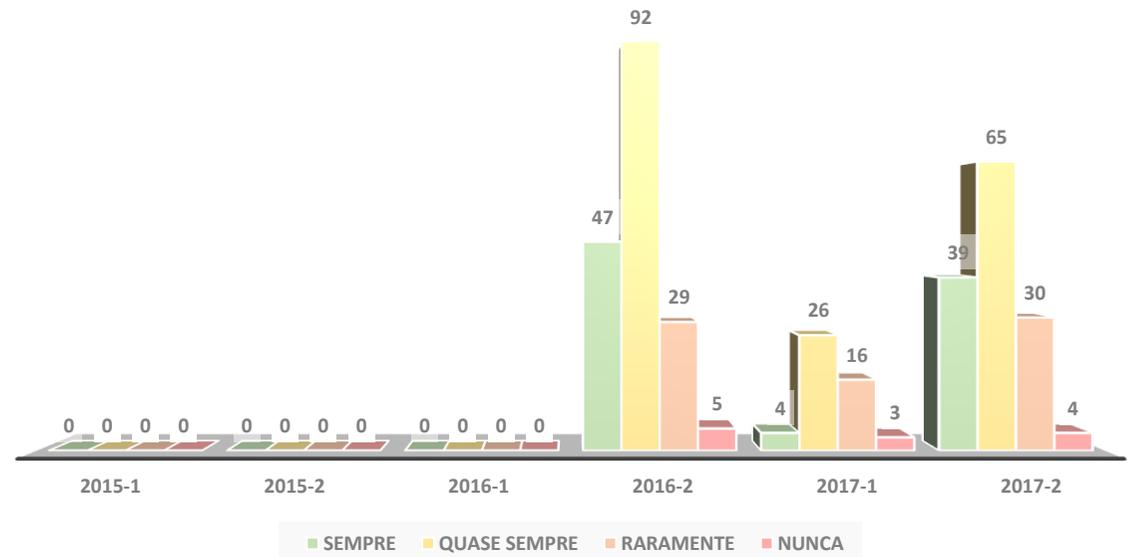
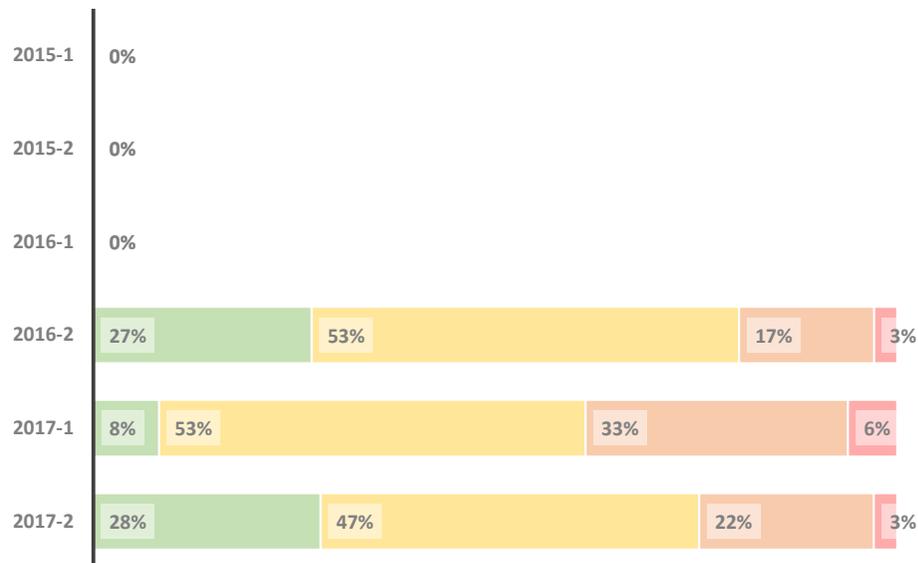
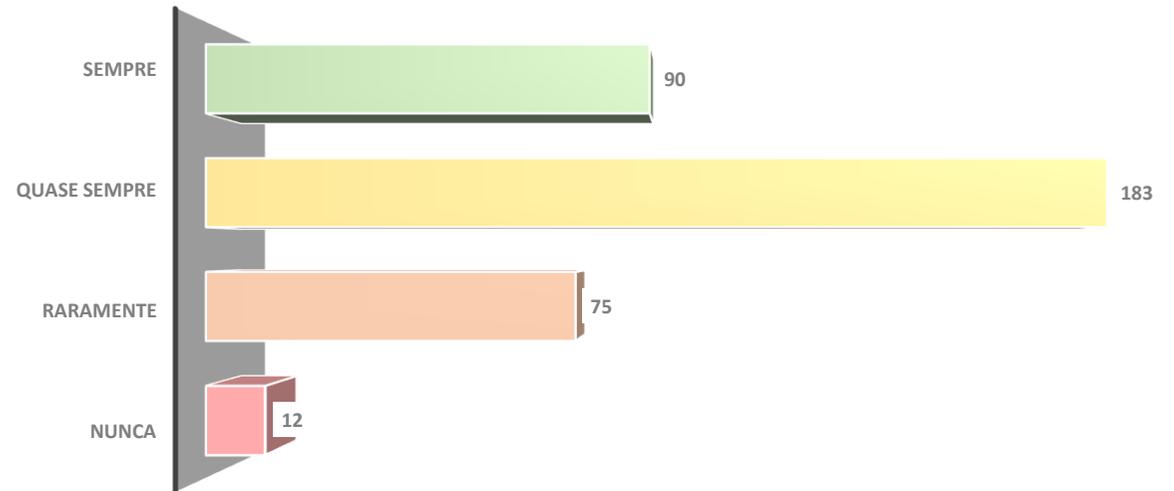
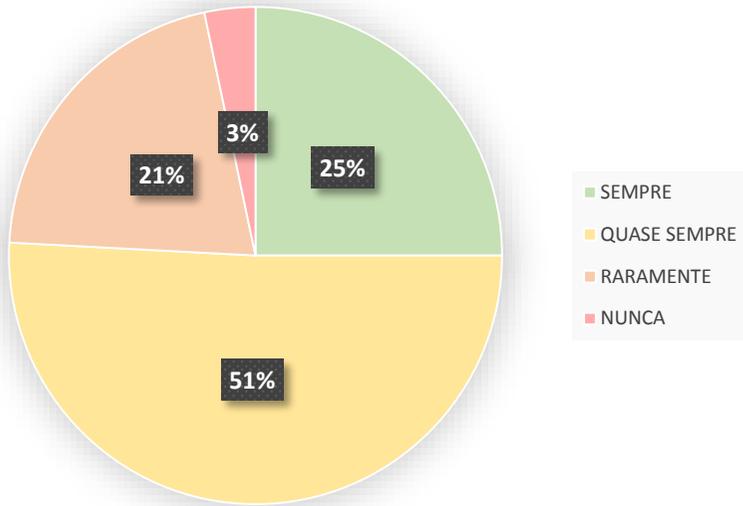


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



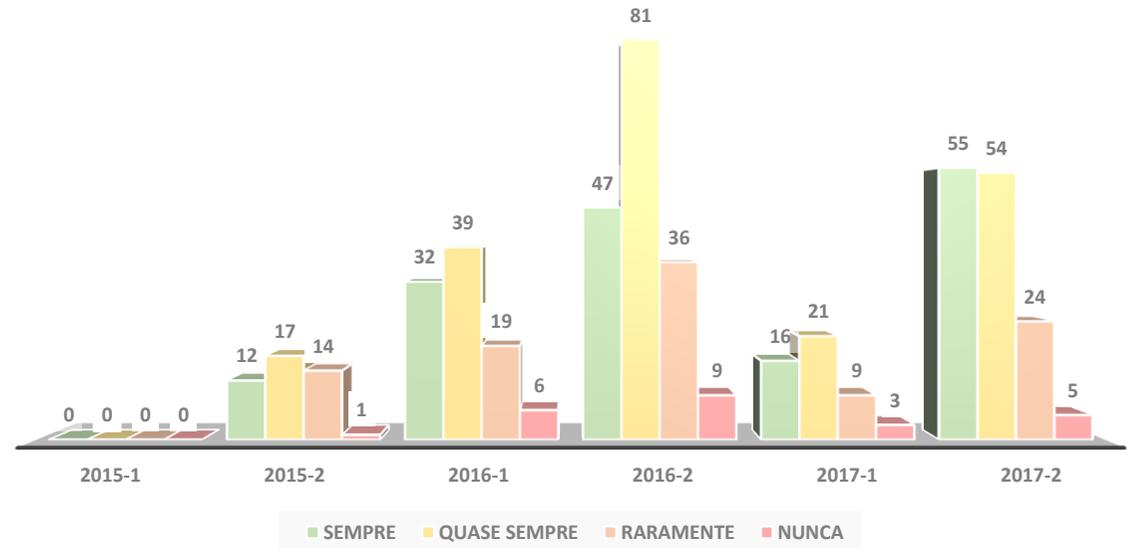
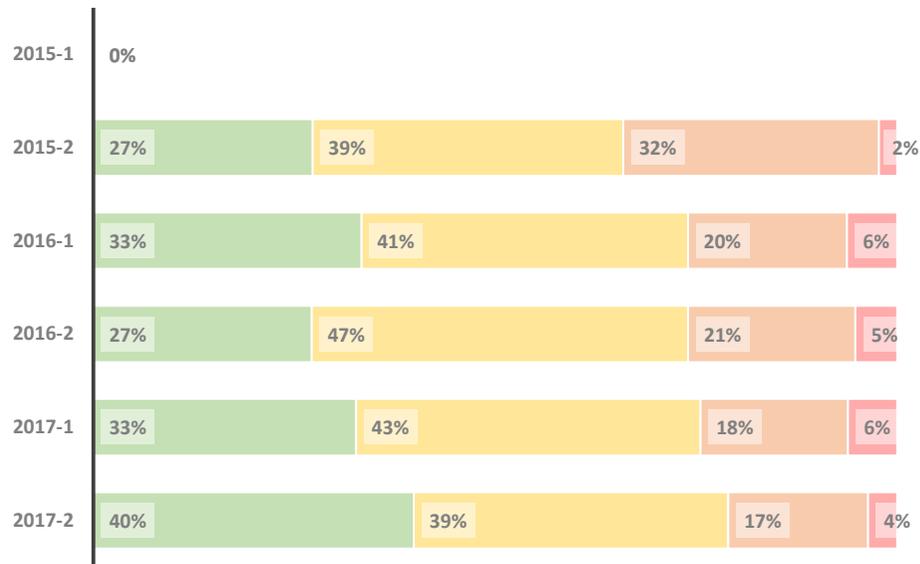
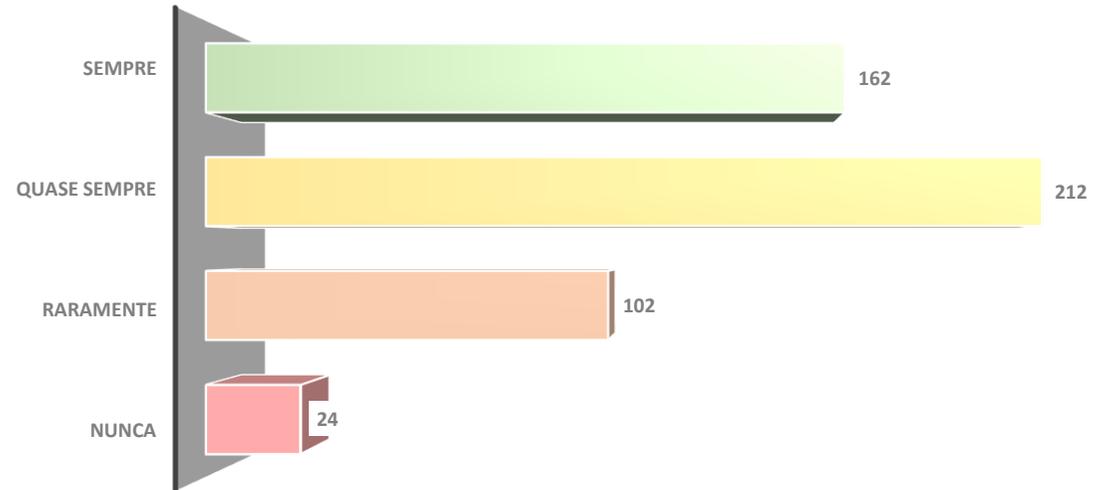
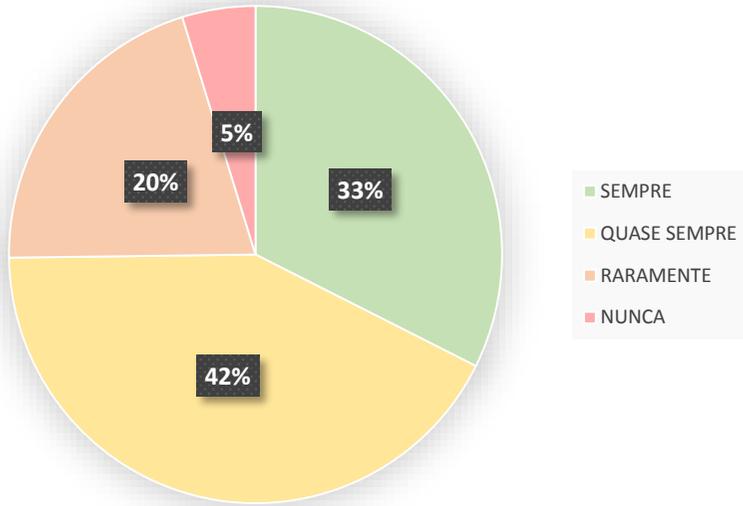


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



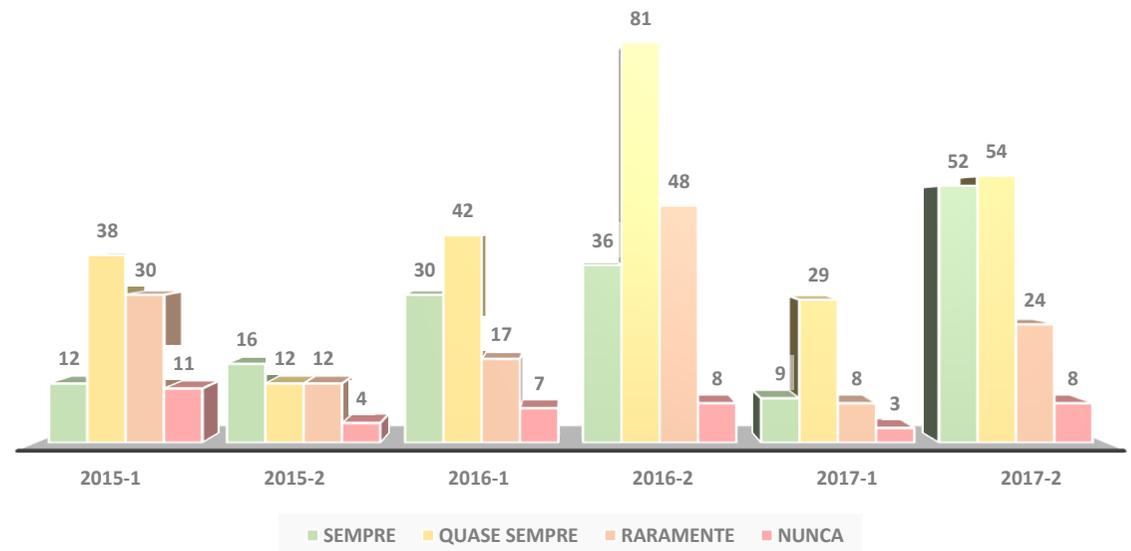
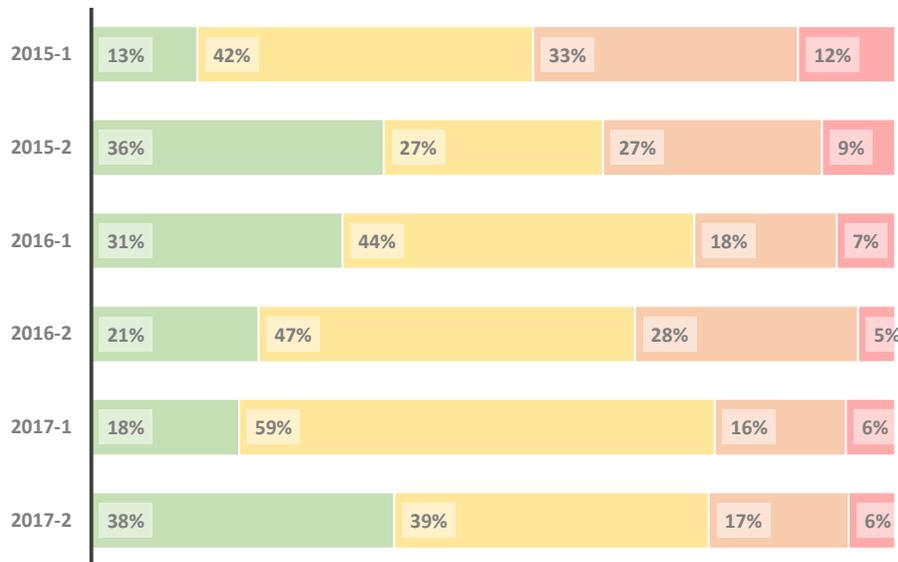
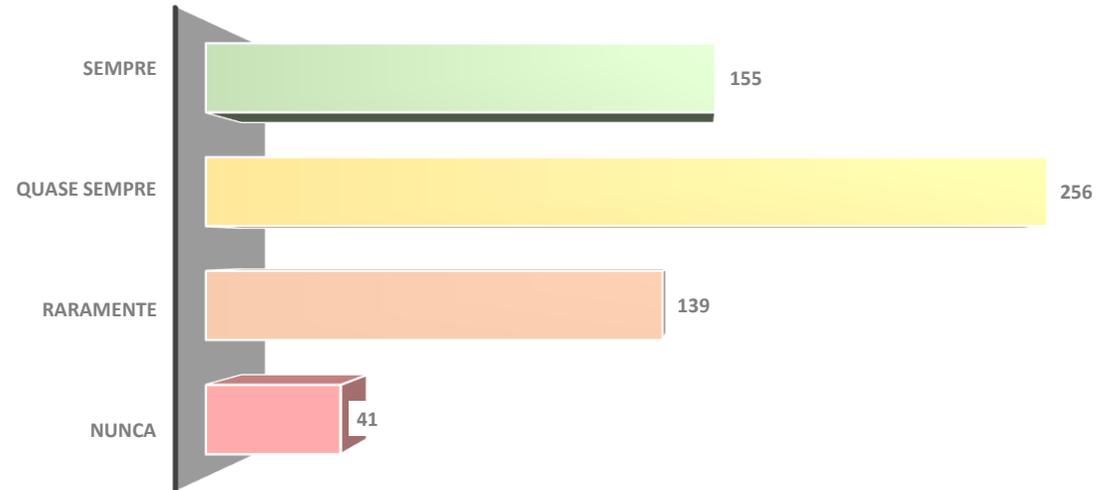
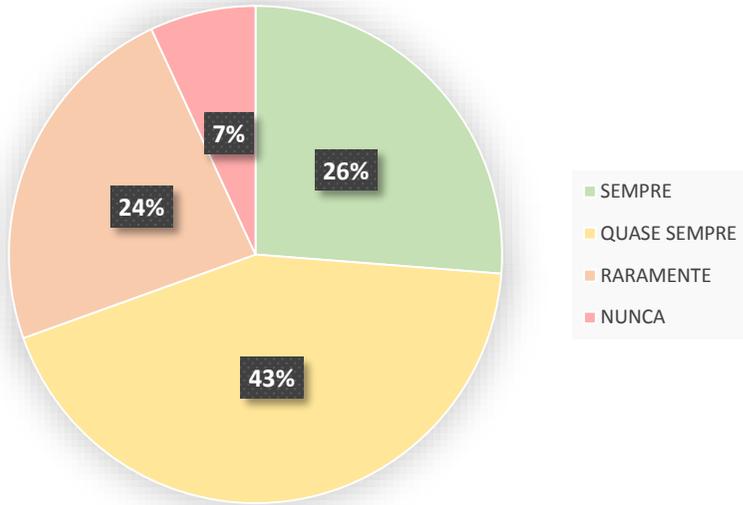


O COORDENADOR: é acessível ao aluno?



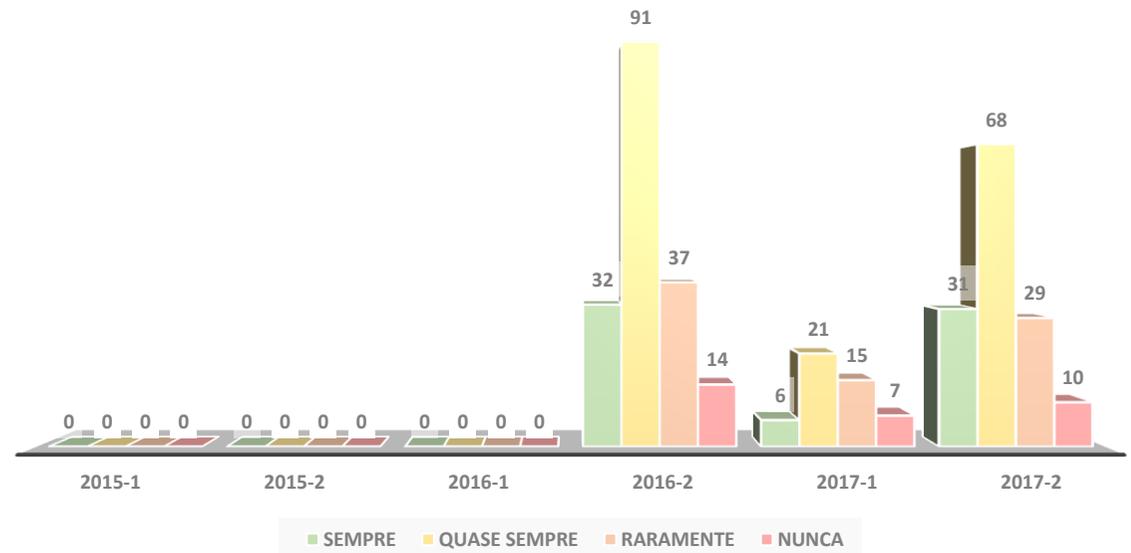
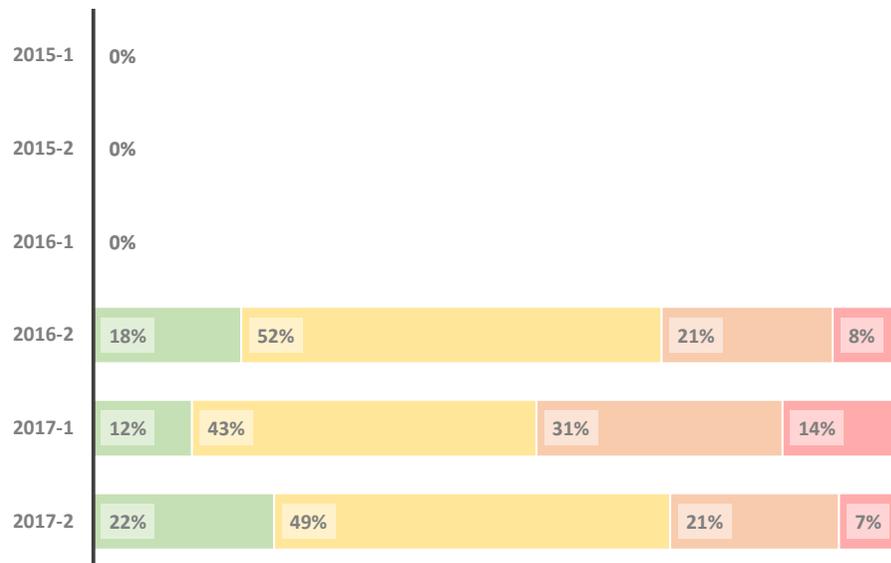
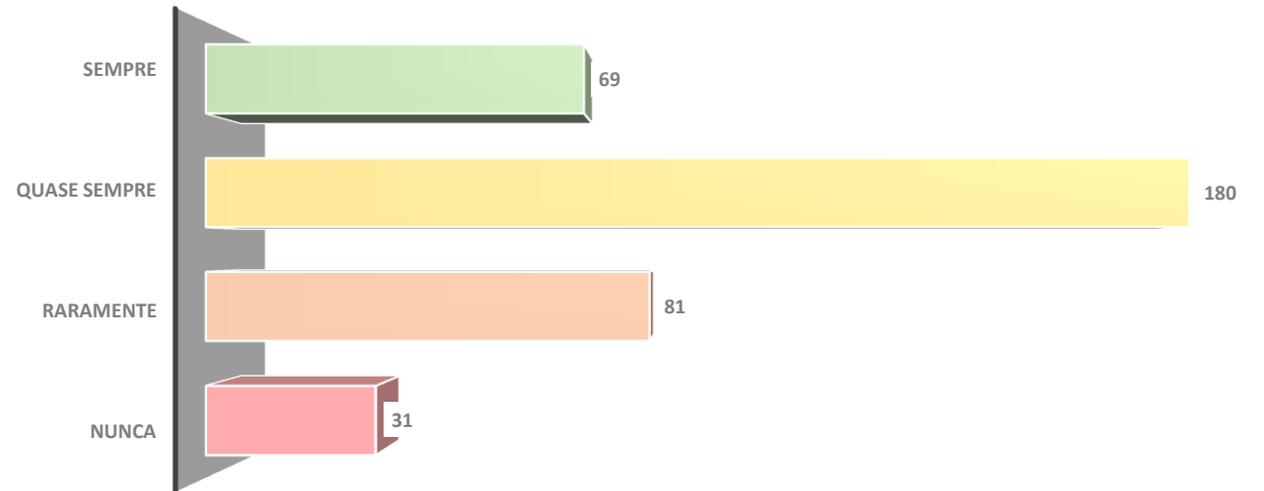
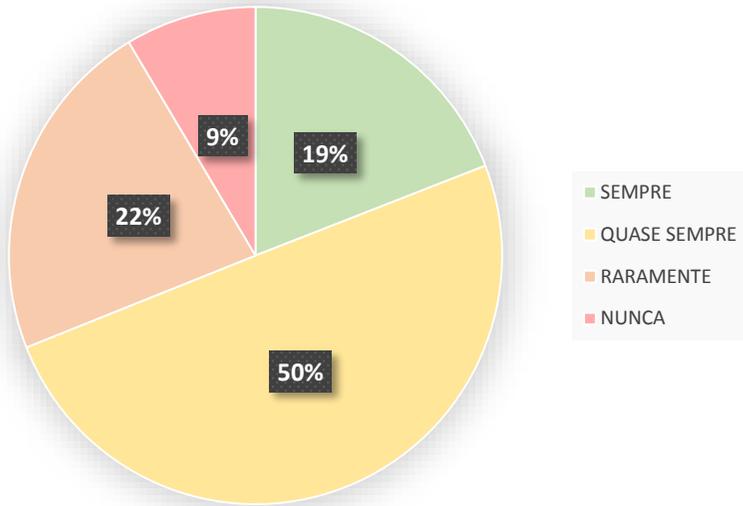


O COORDENADOR: é acessível ao aluno?



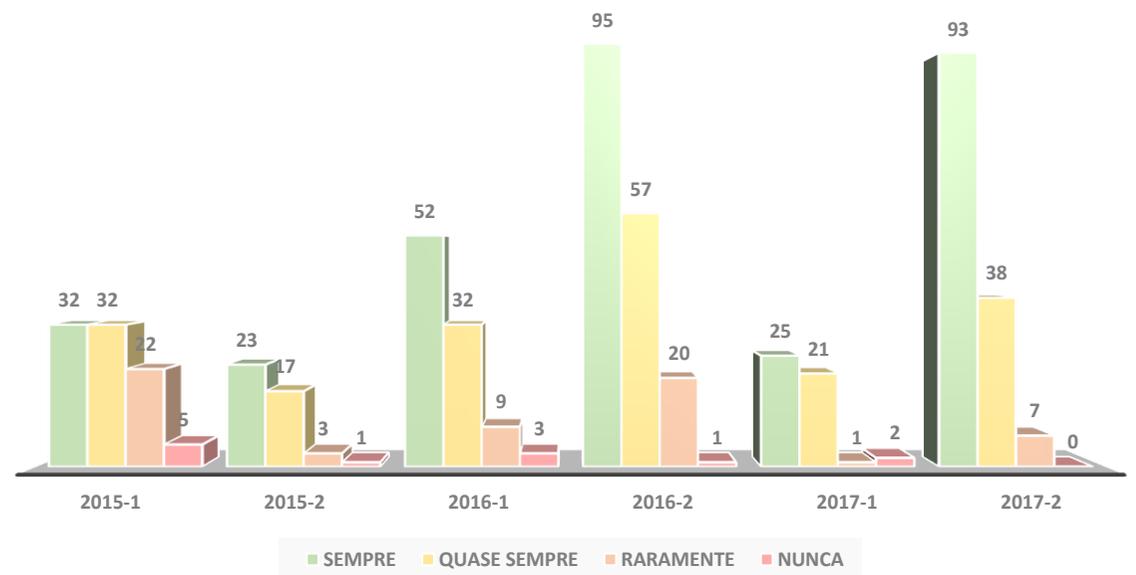
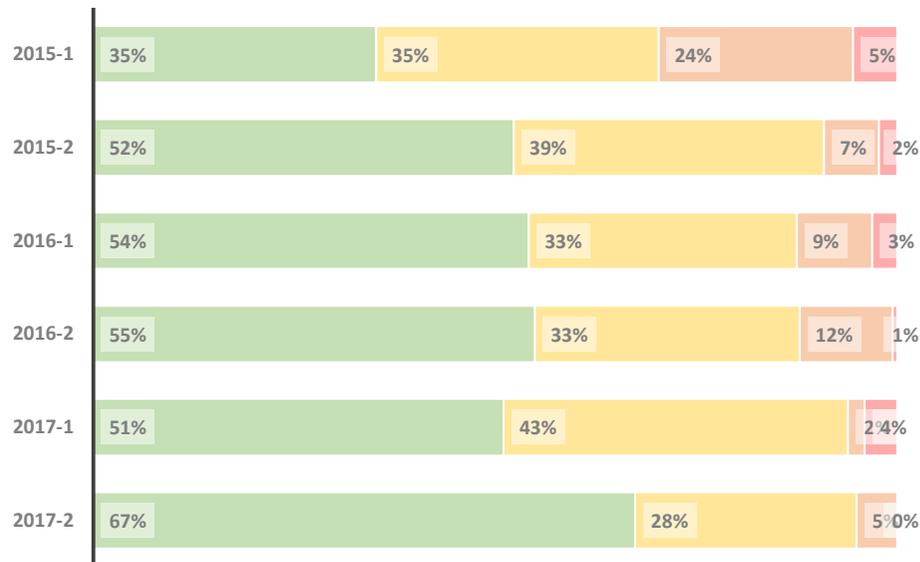
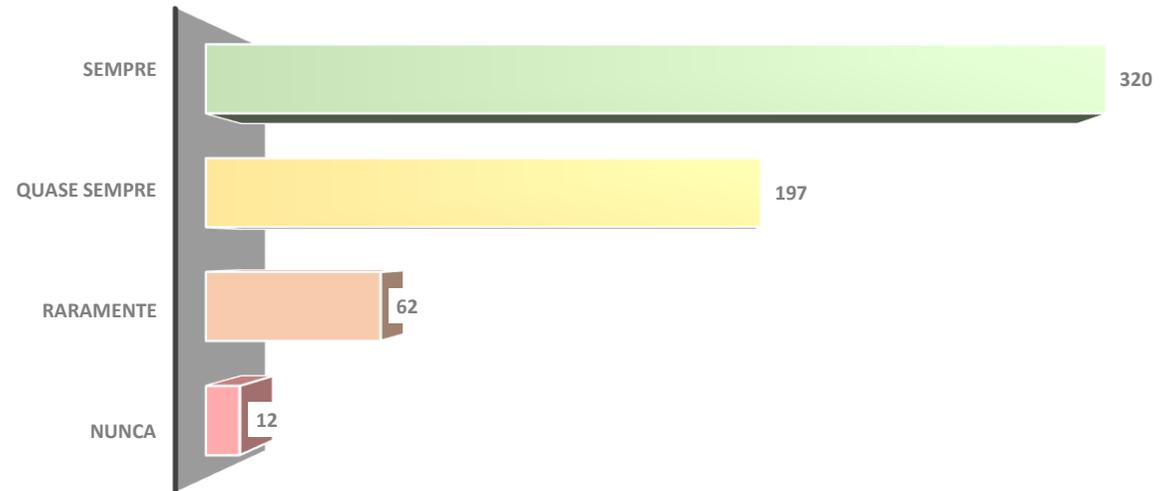
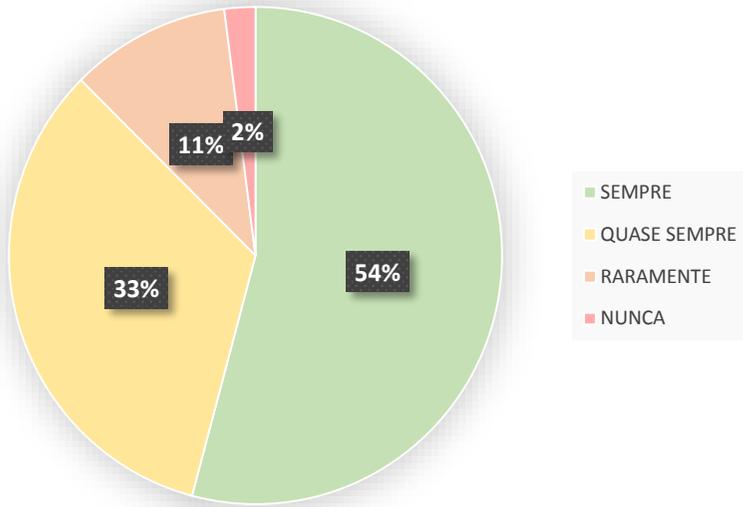


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



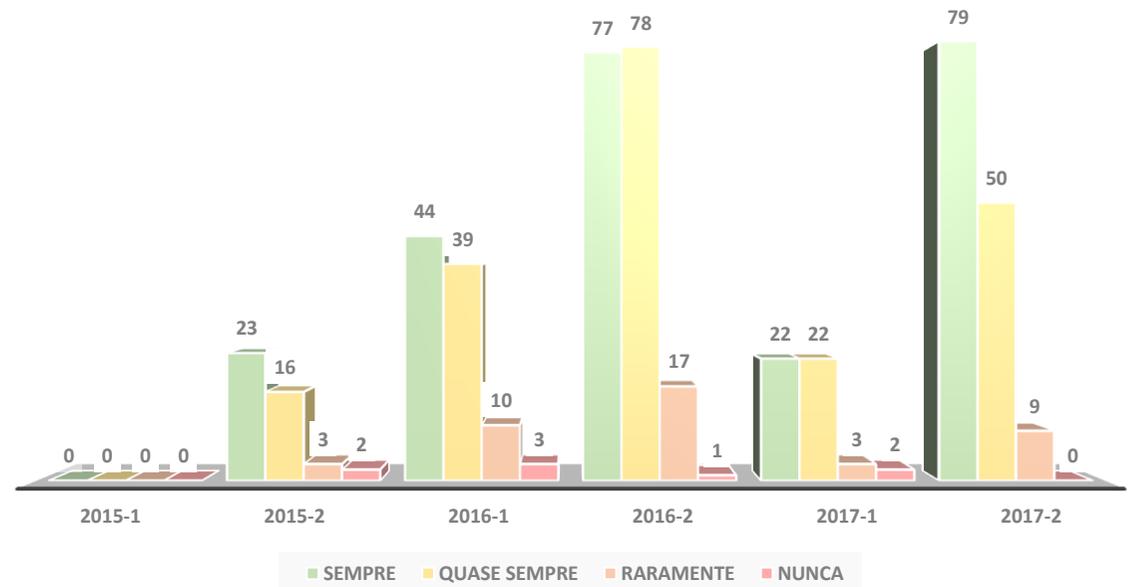
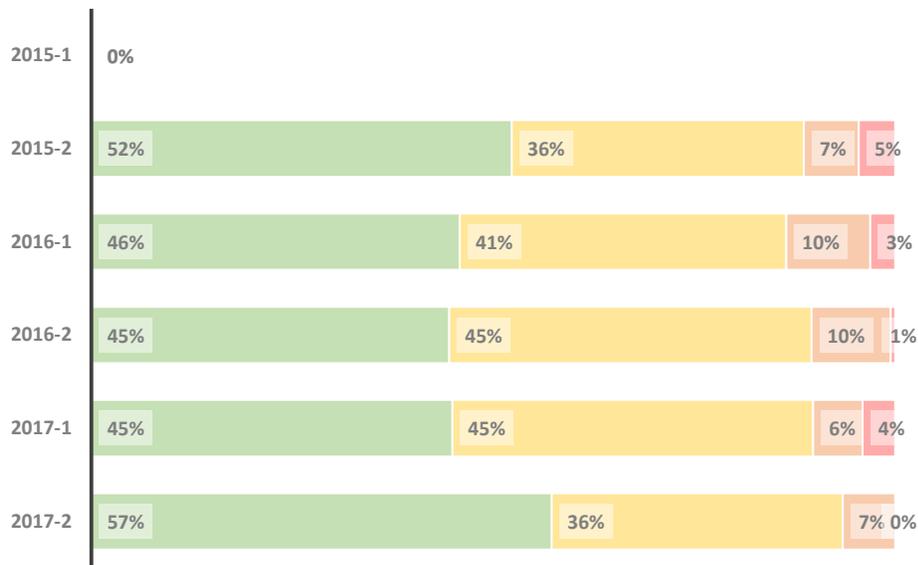
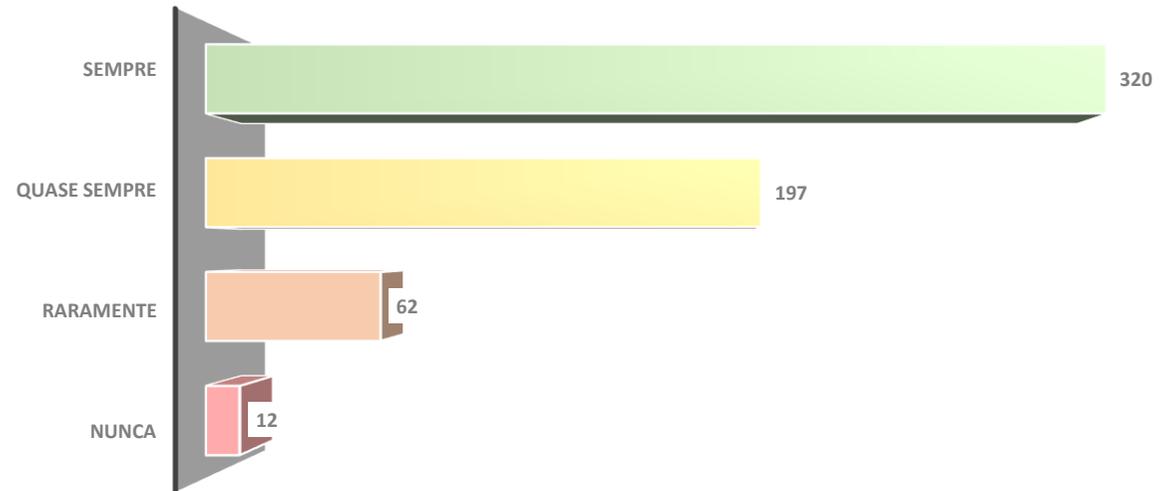
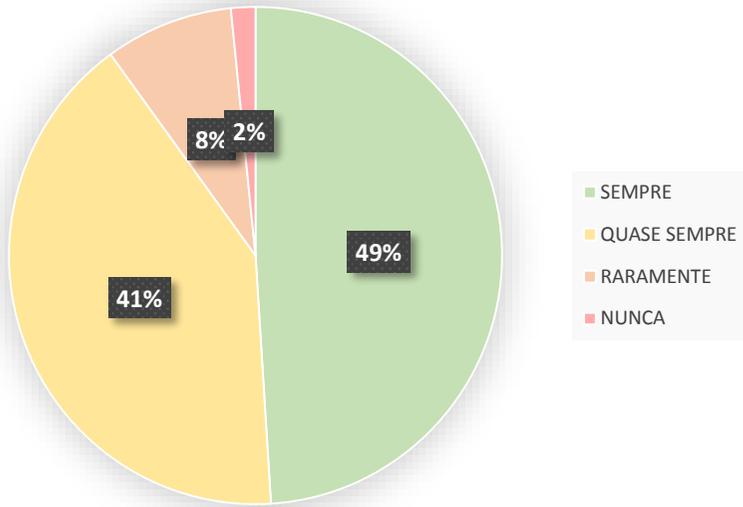


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



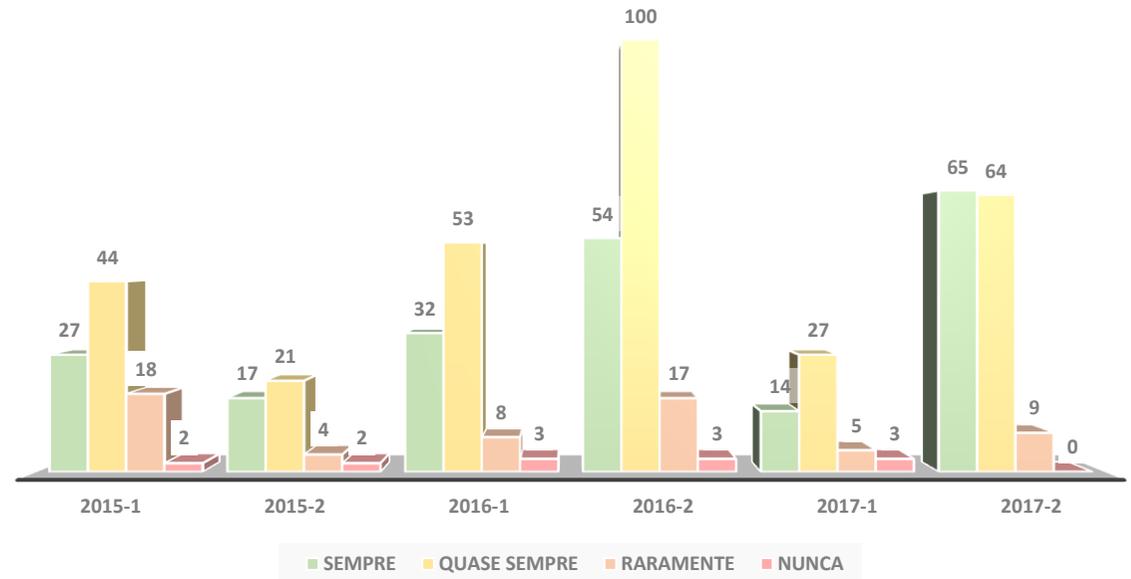
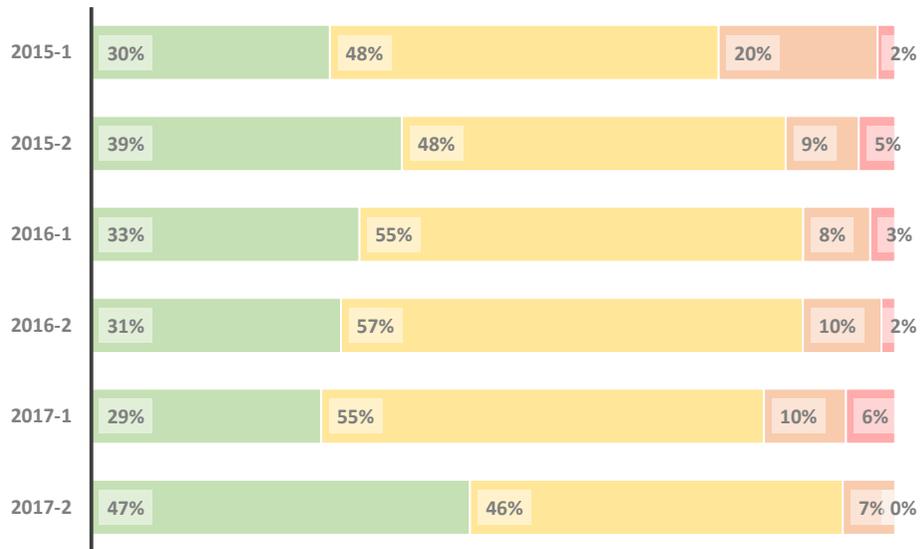
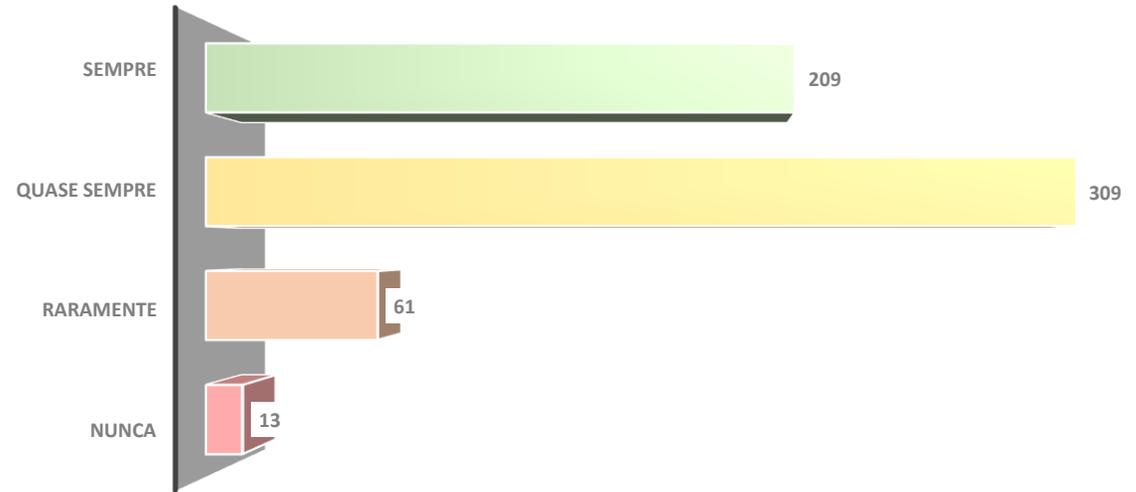
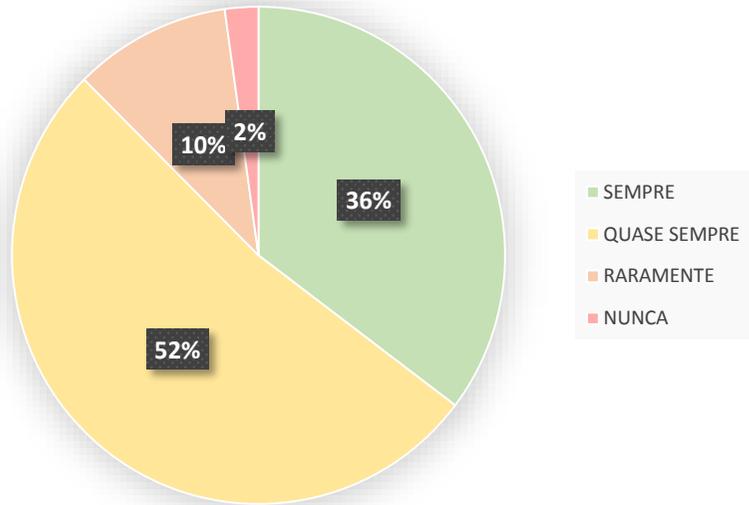


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



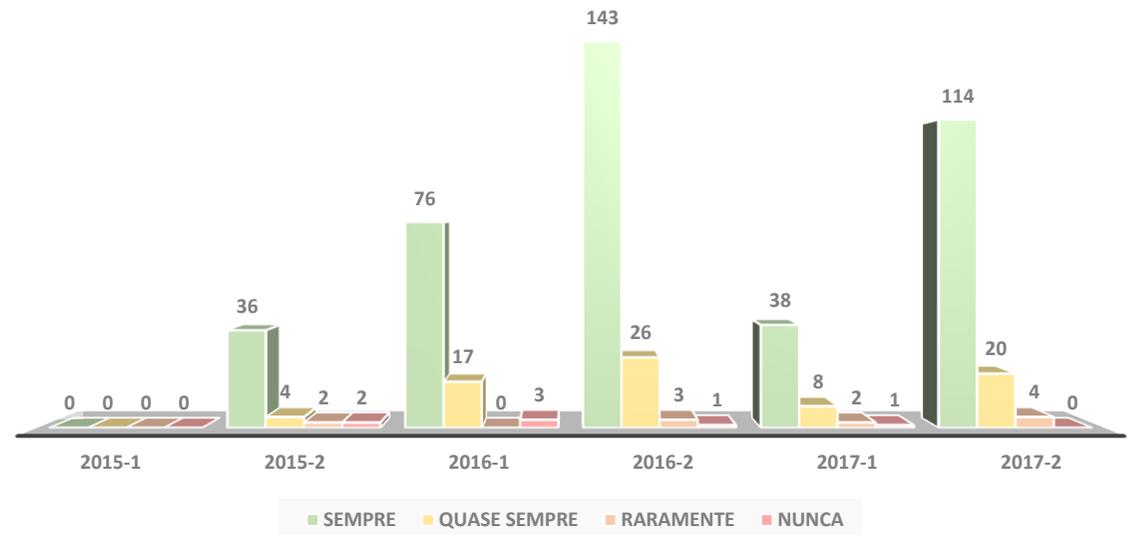
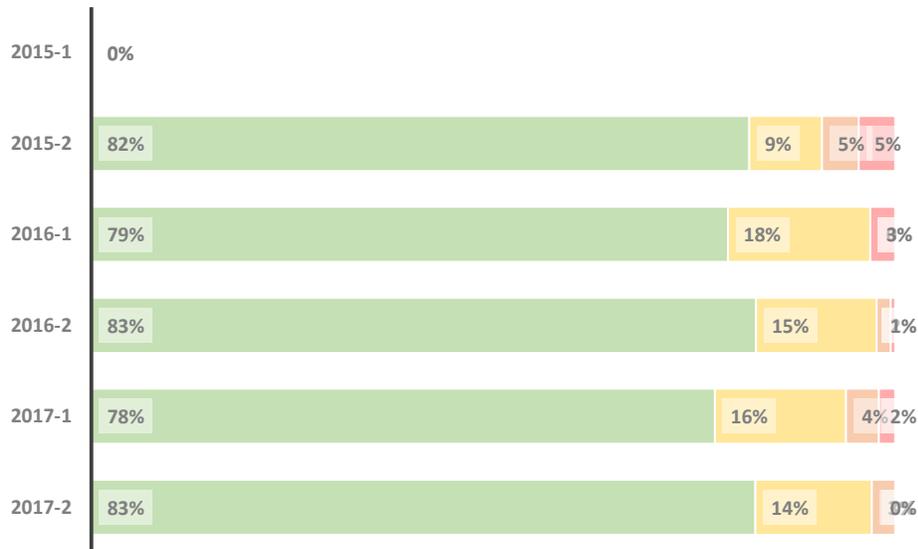
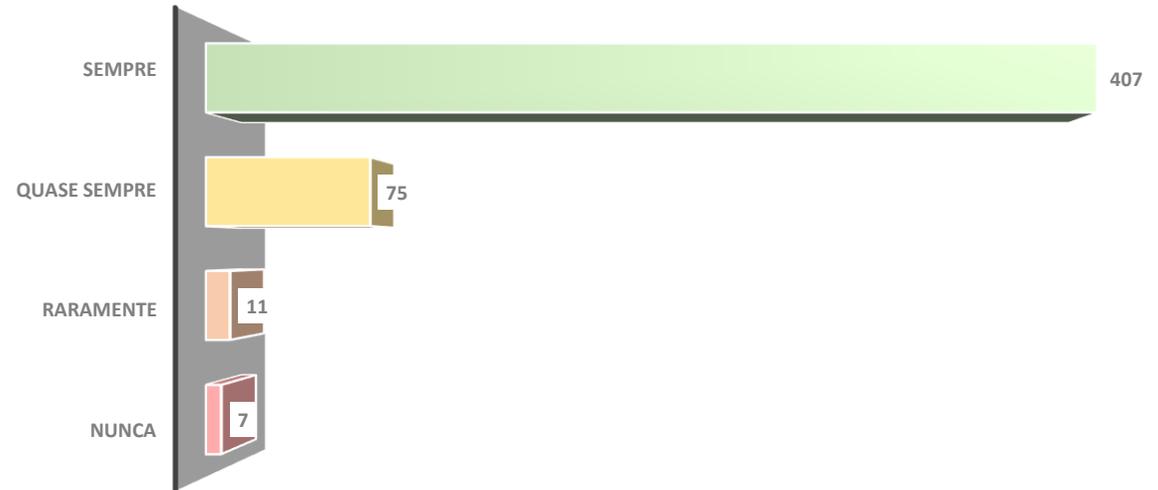
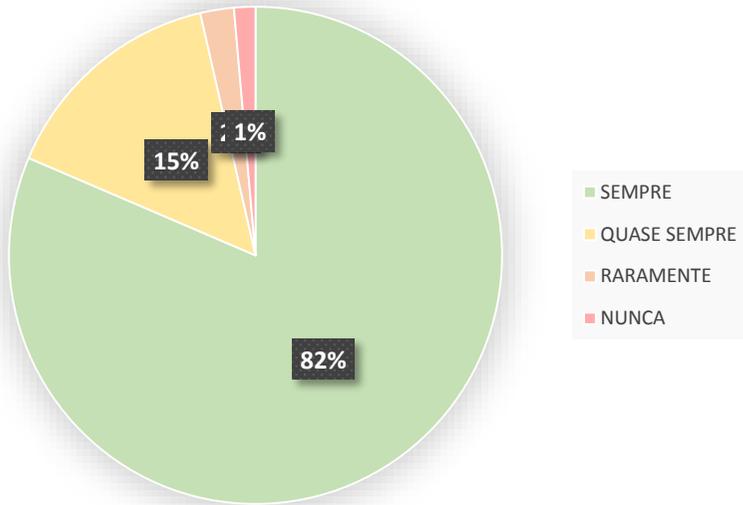


**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**



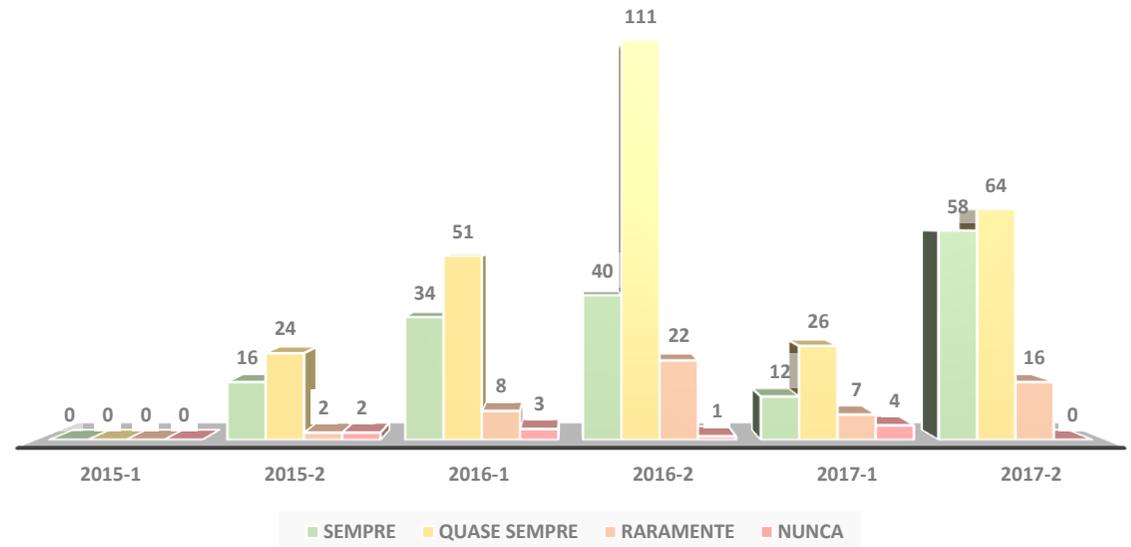
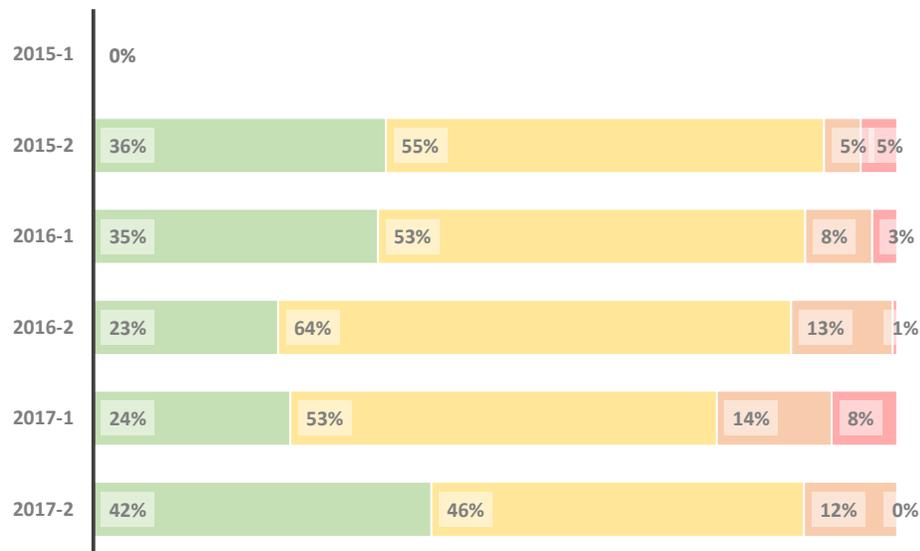
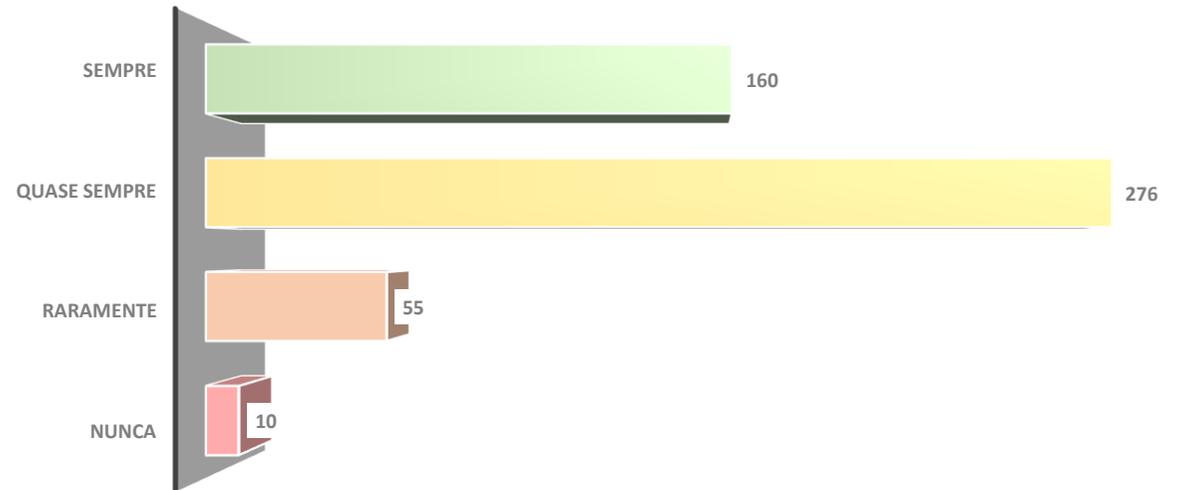
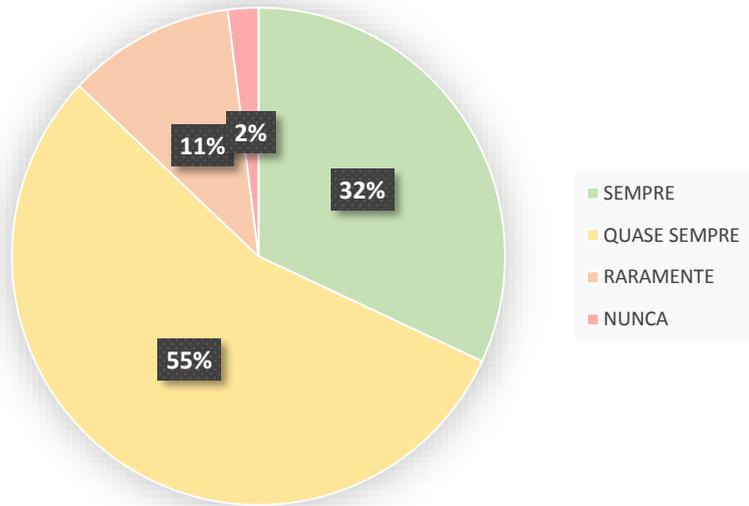


OS PROFESSORES: fazem chamada?



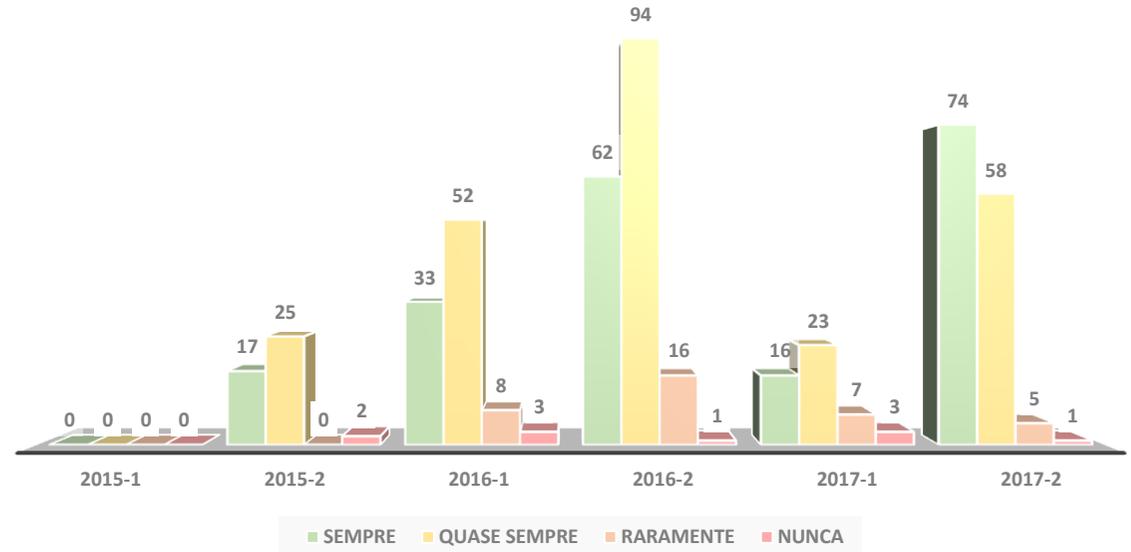
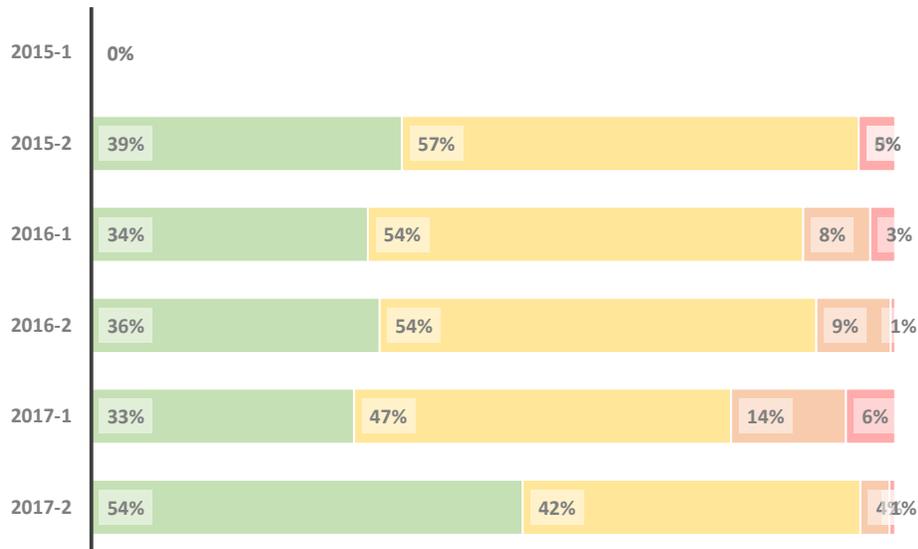
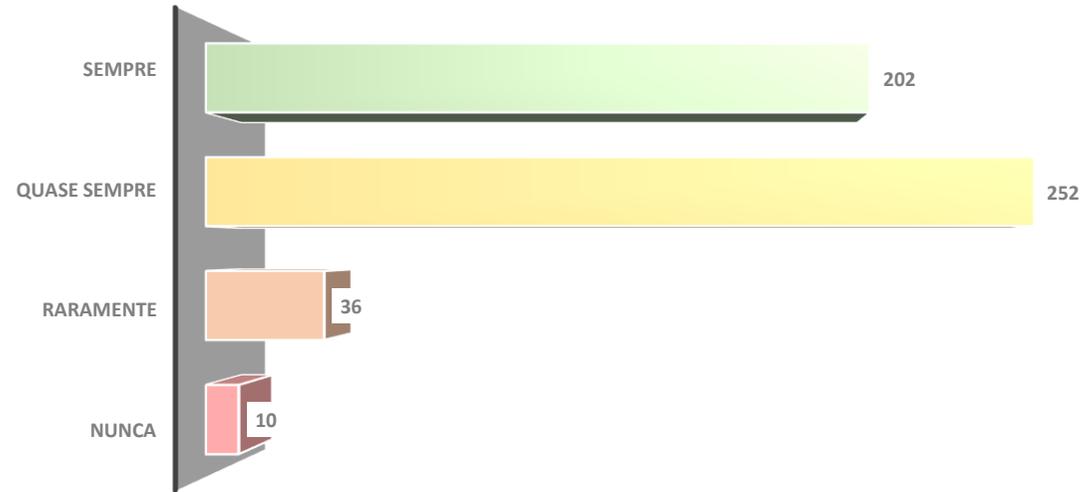
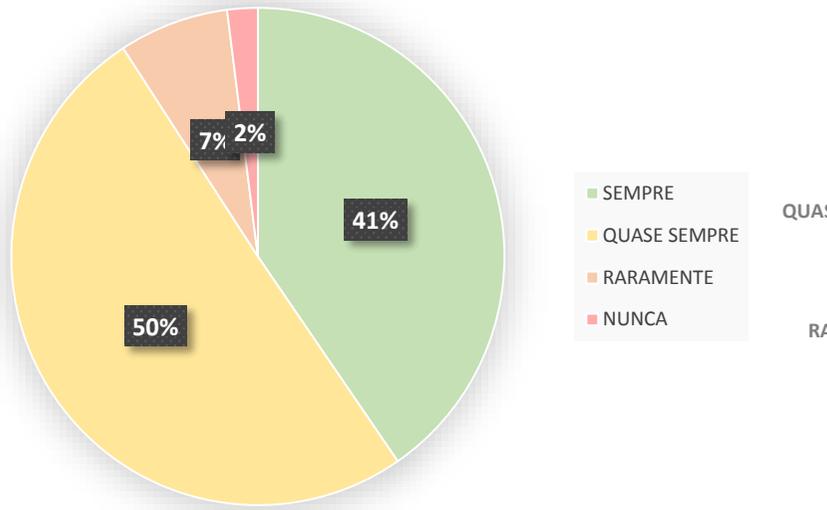


**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**



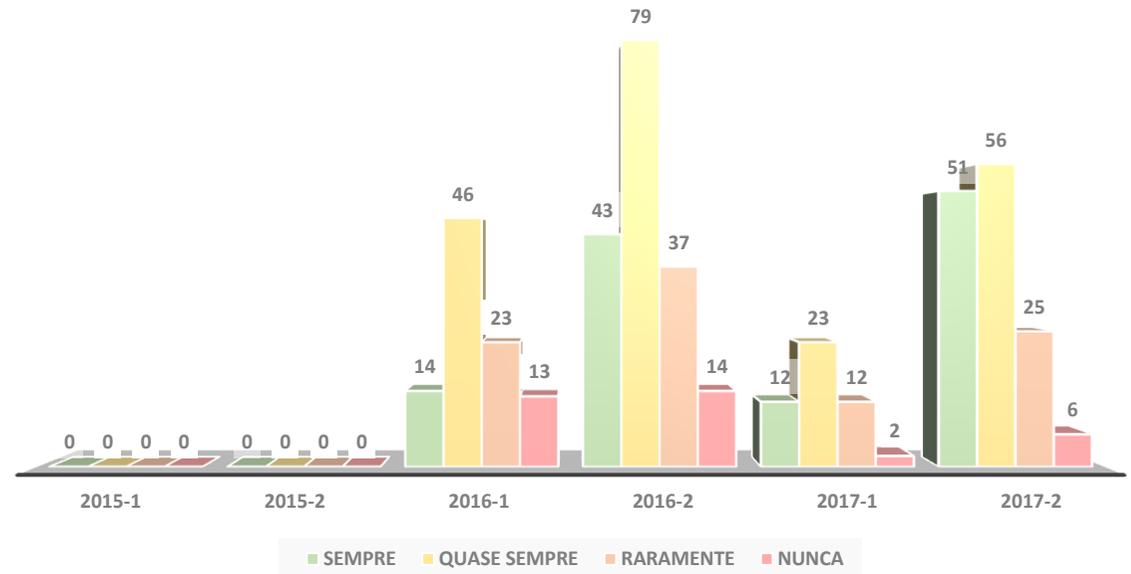
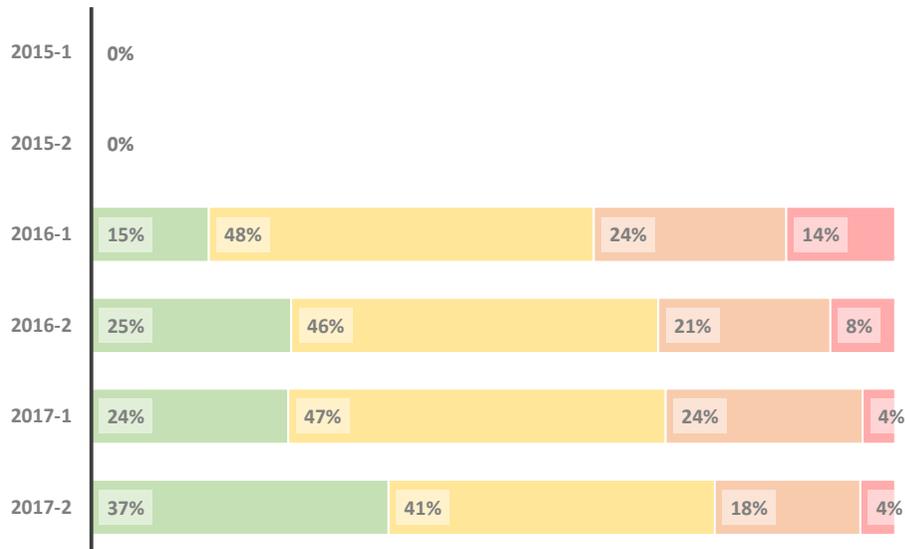
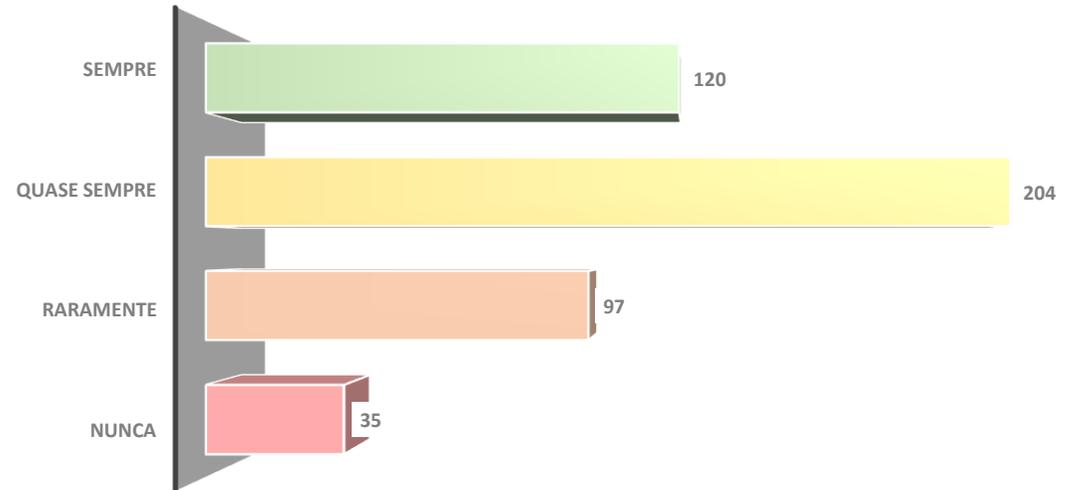
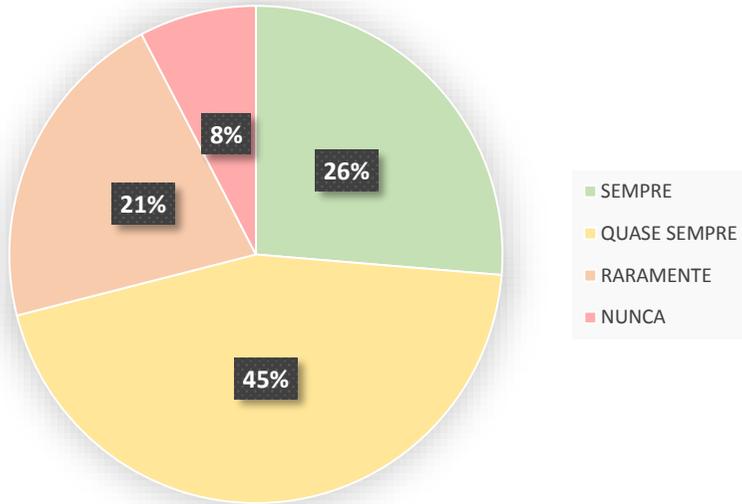


**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



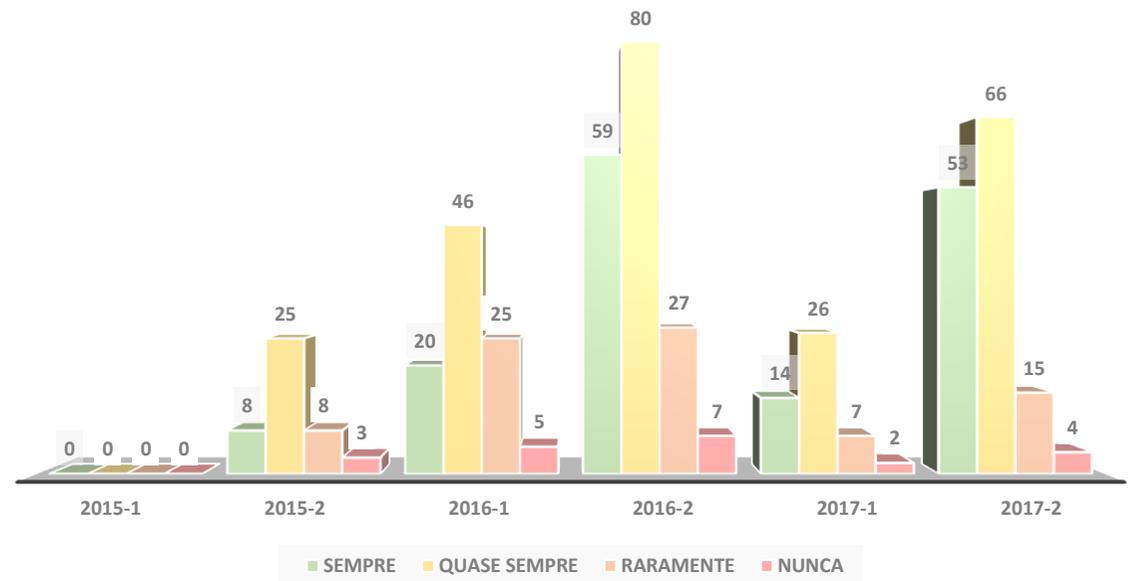
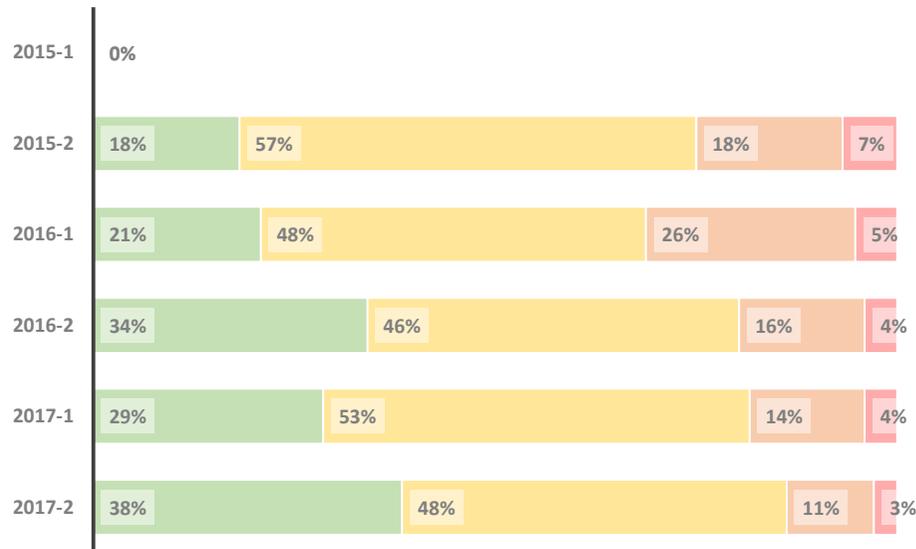
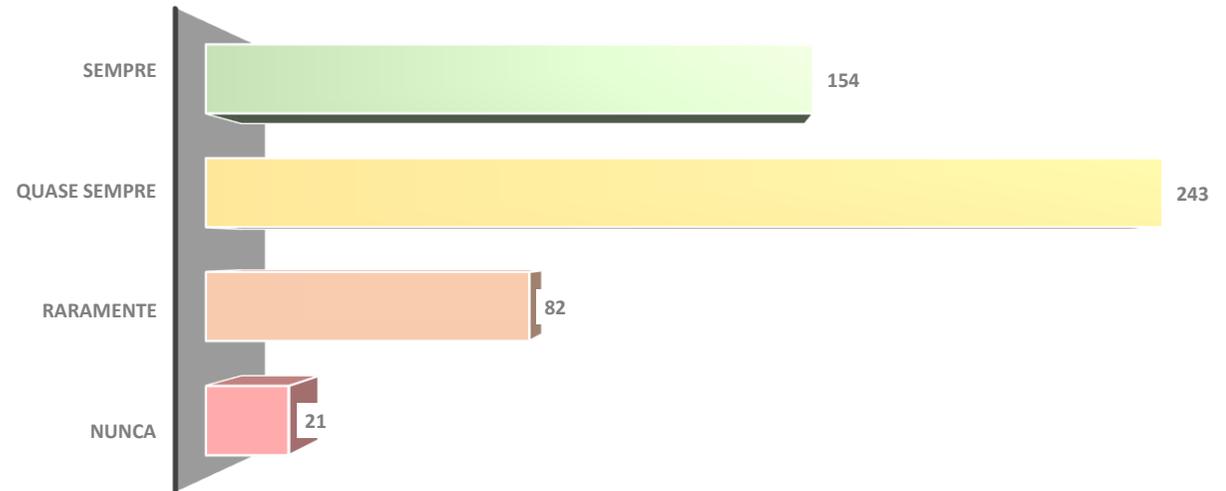
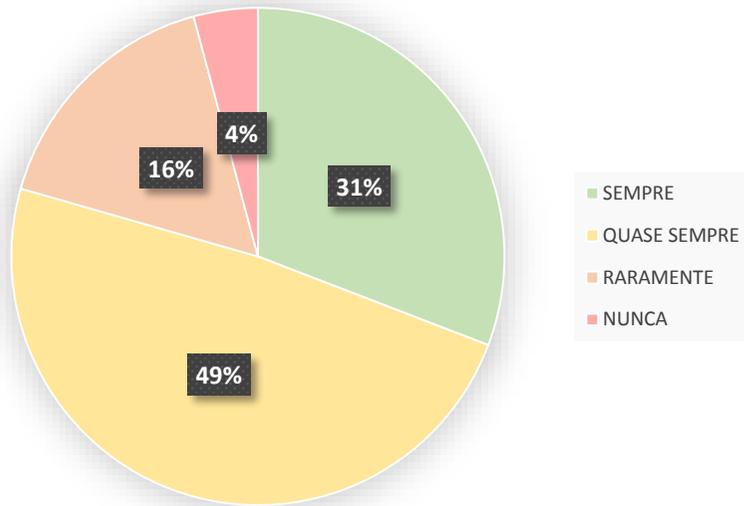


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



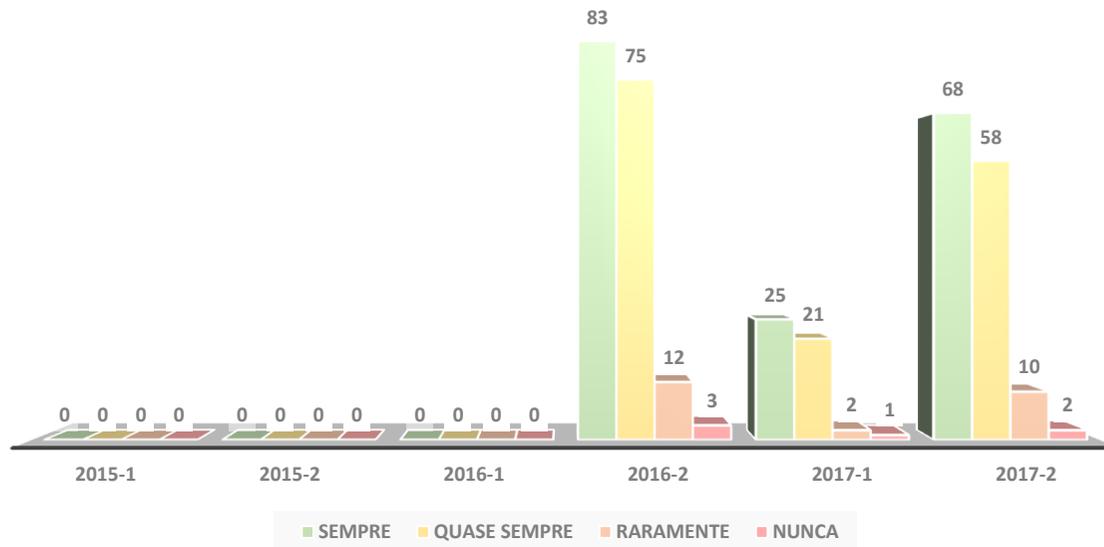
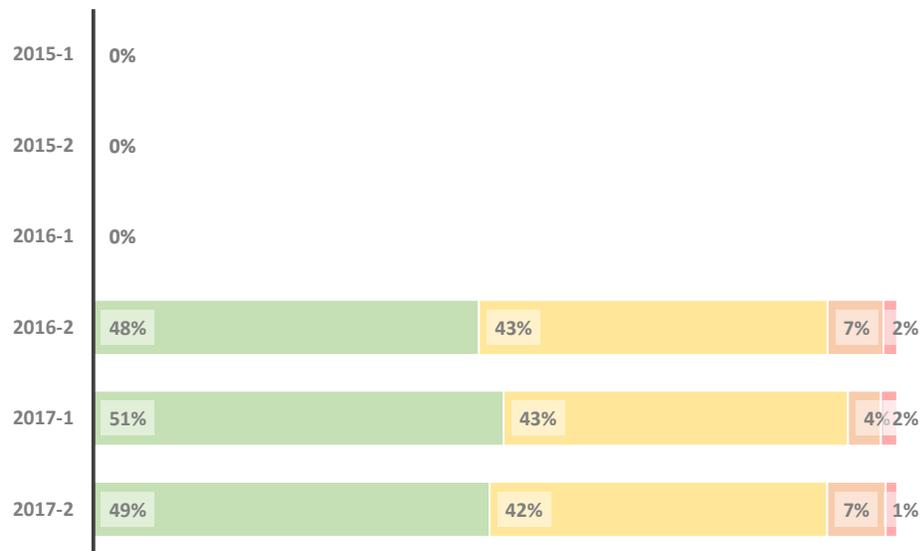
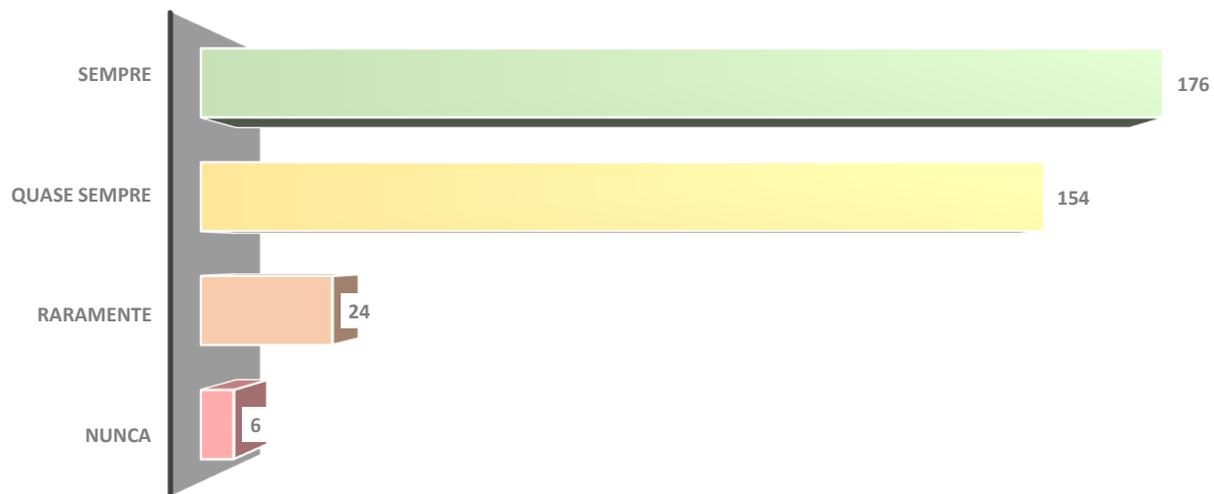
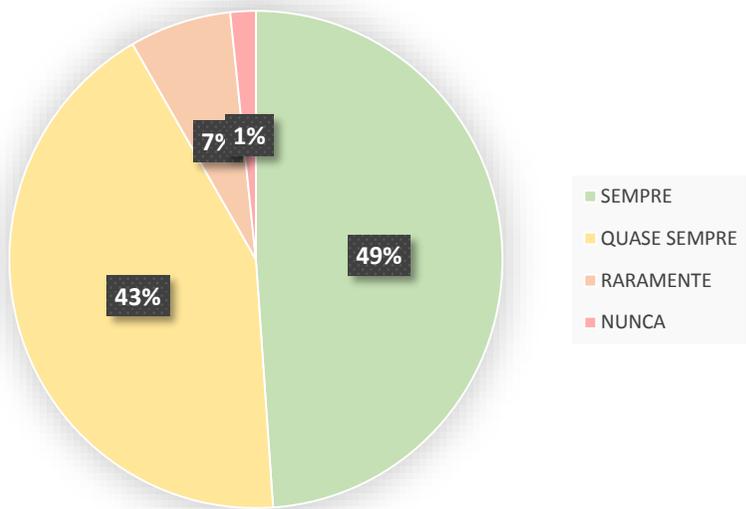


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



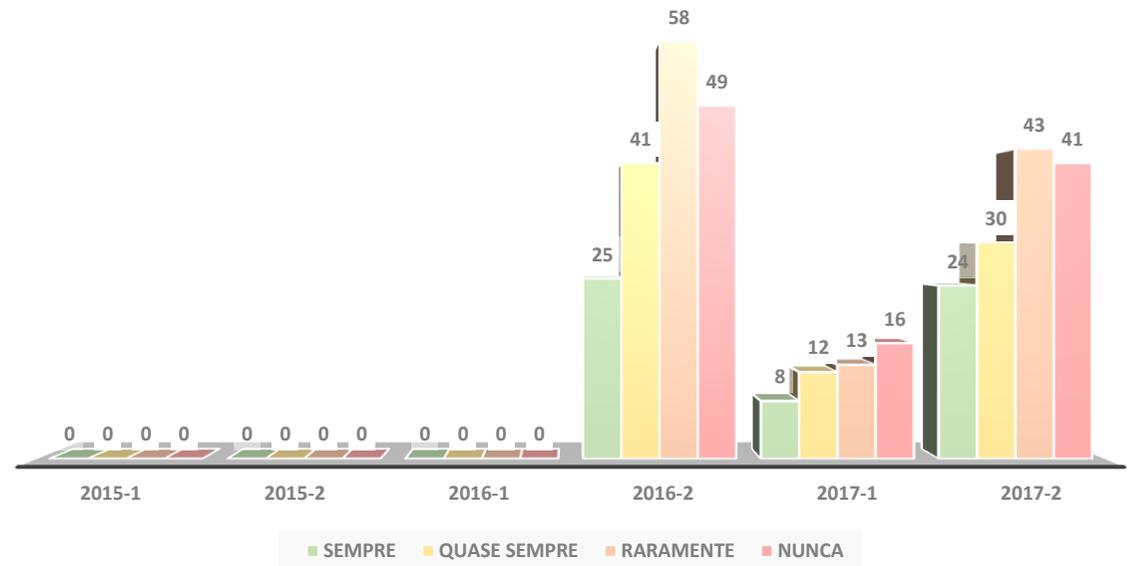
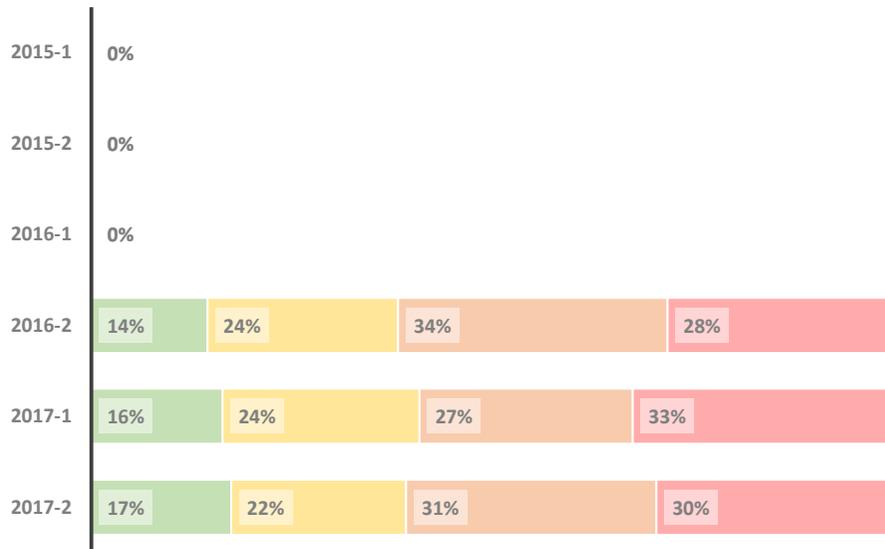
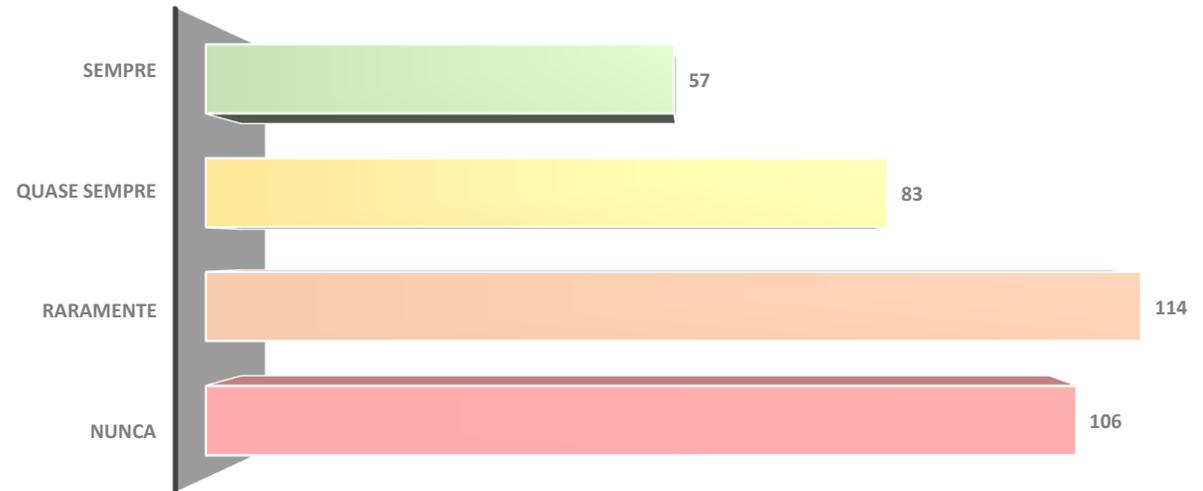
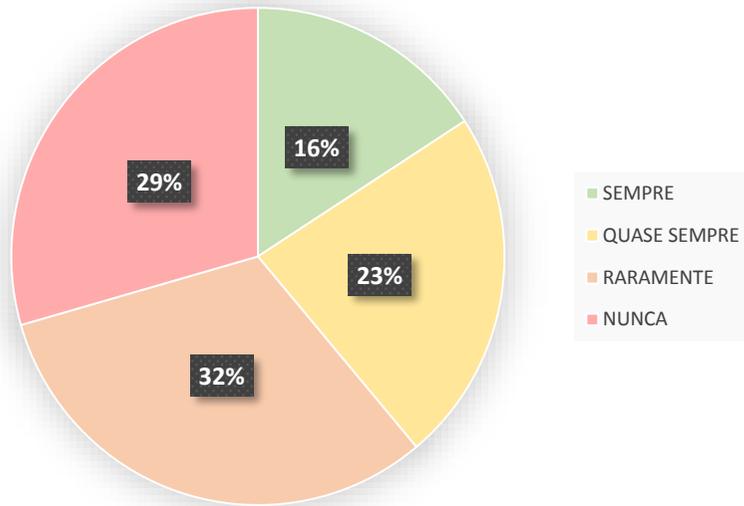


Você acessa o aluno online frequentemente?



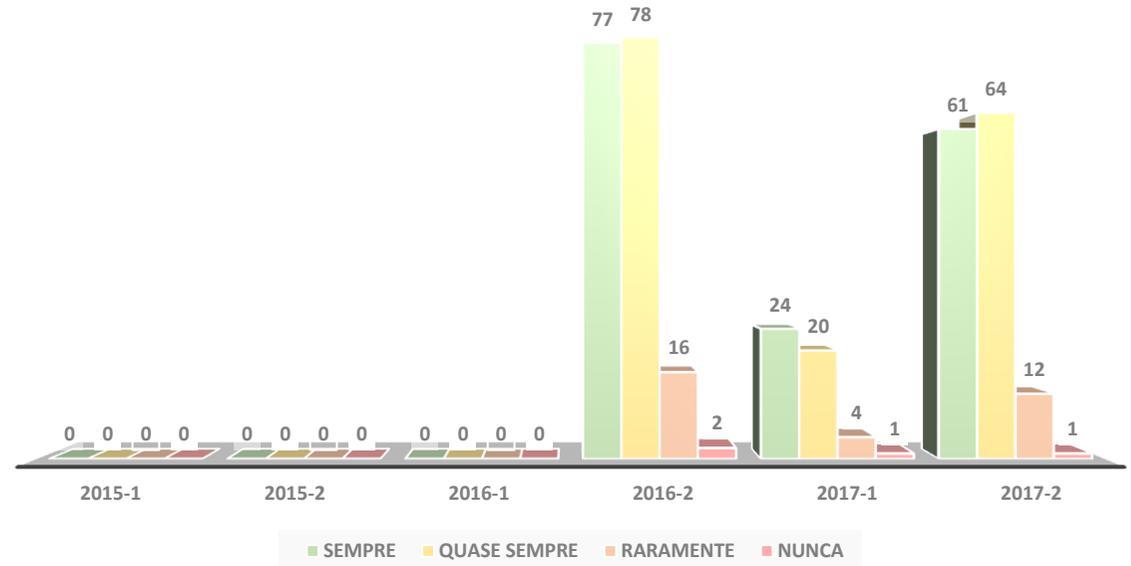
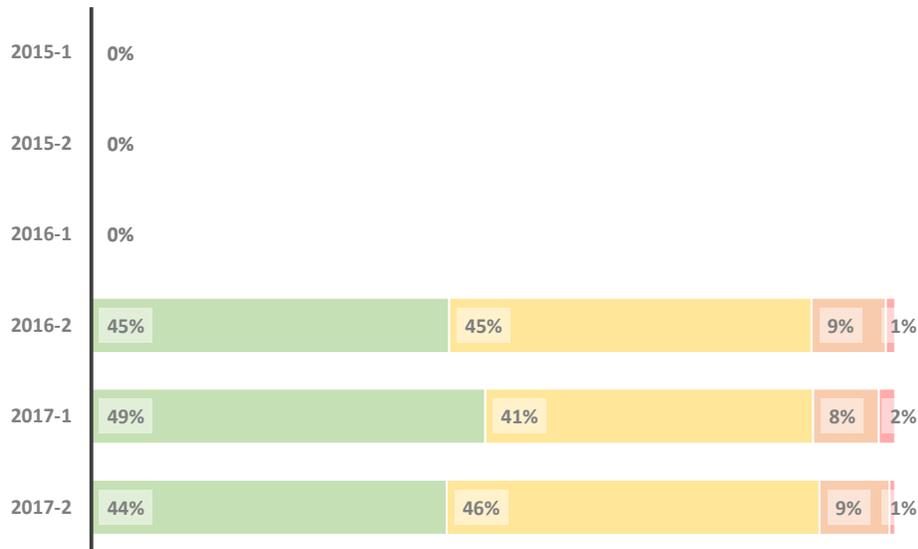
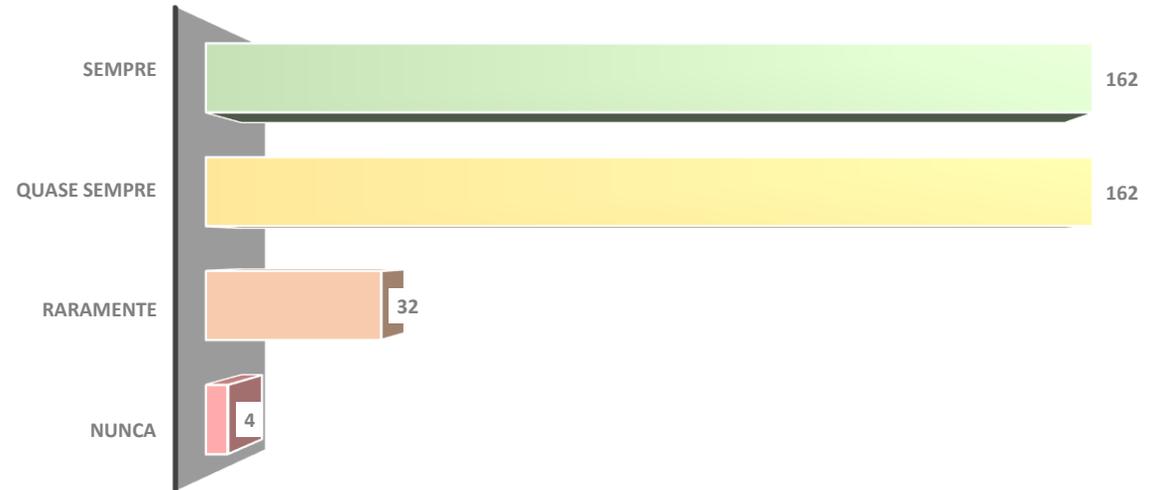
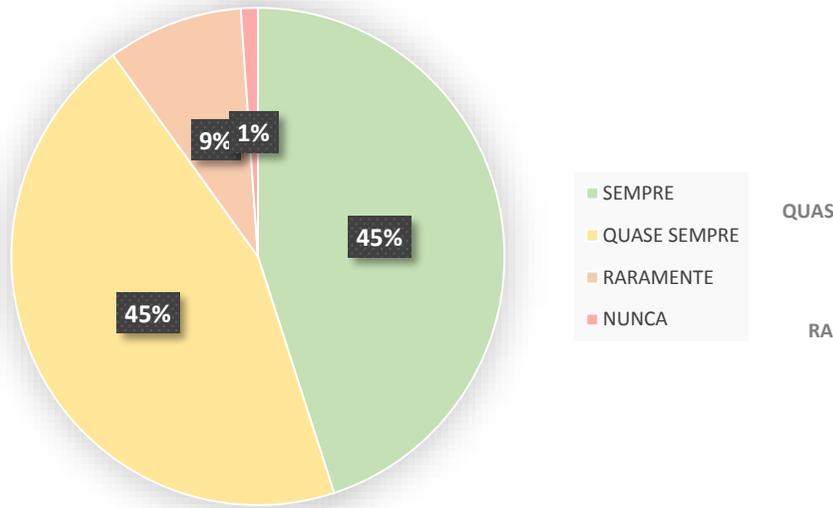


Você acessa o Office365 (email) frequentemente?



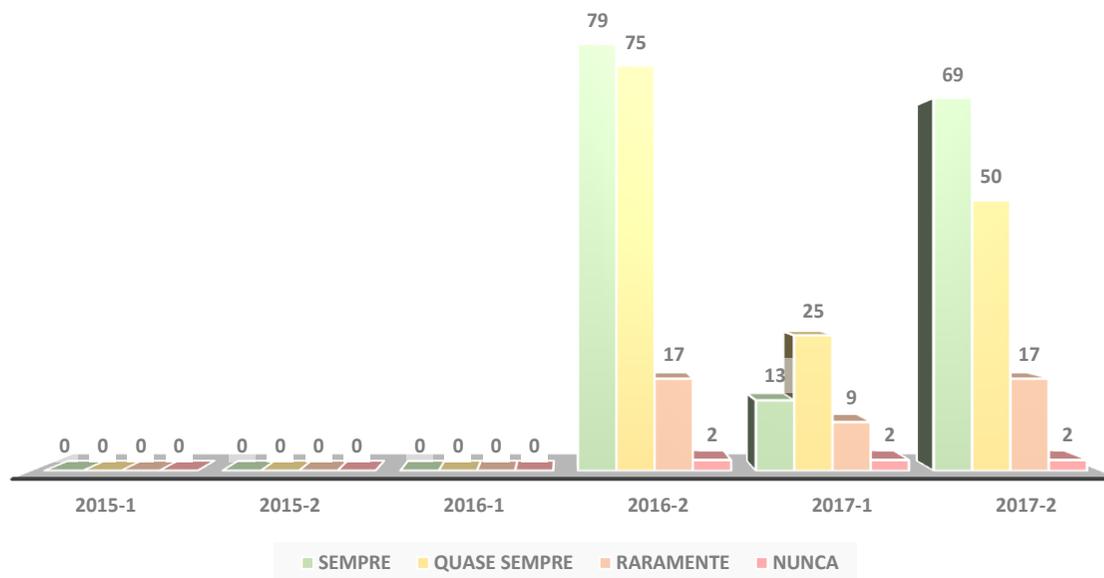
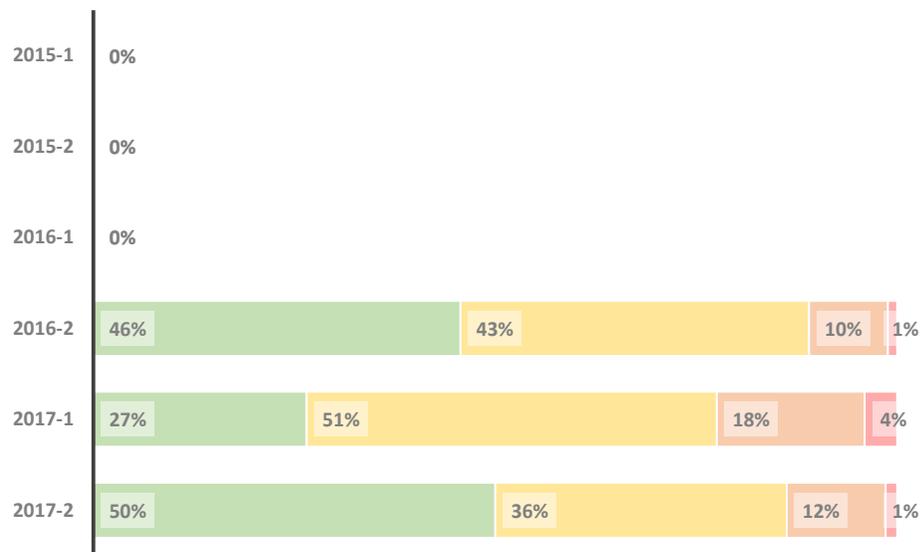
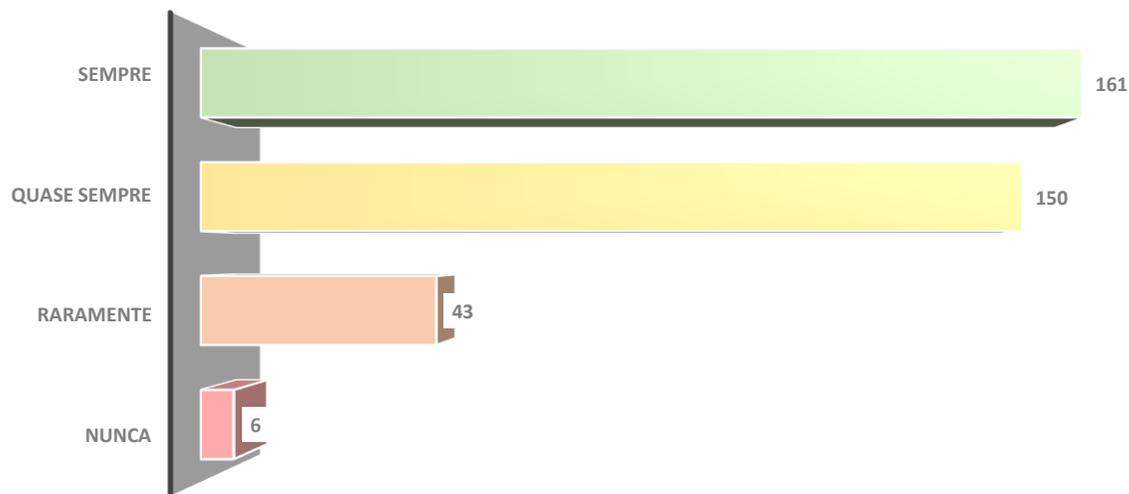
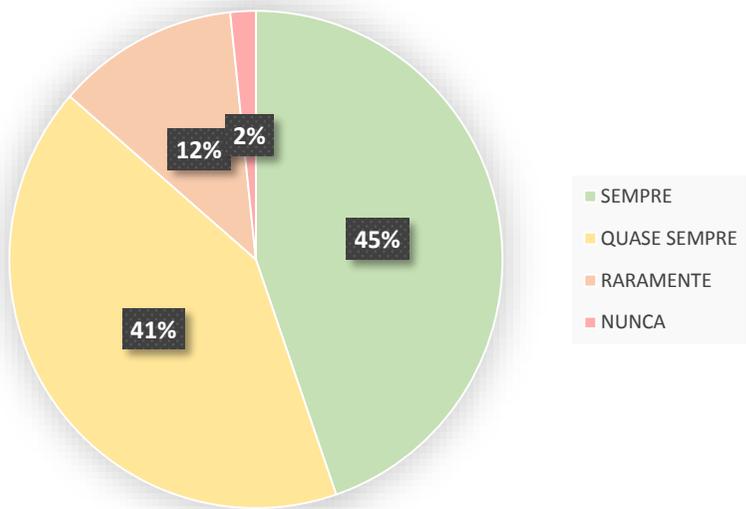


Você acessa o portal frequentemente?



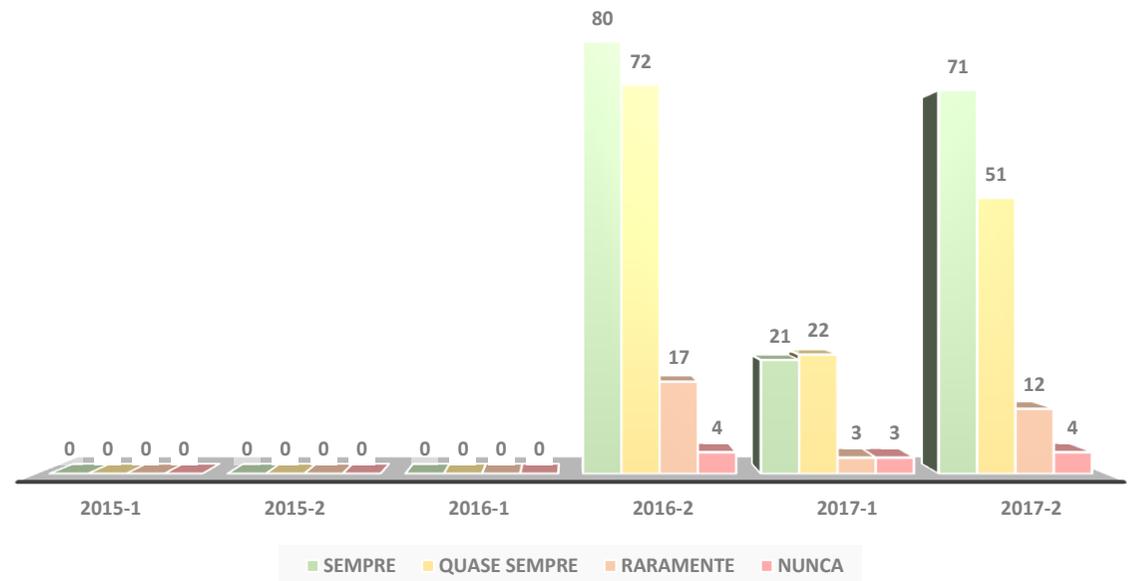
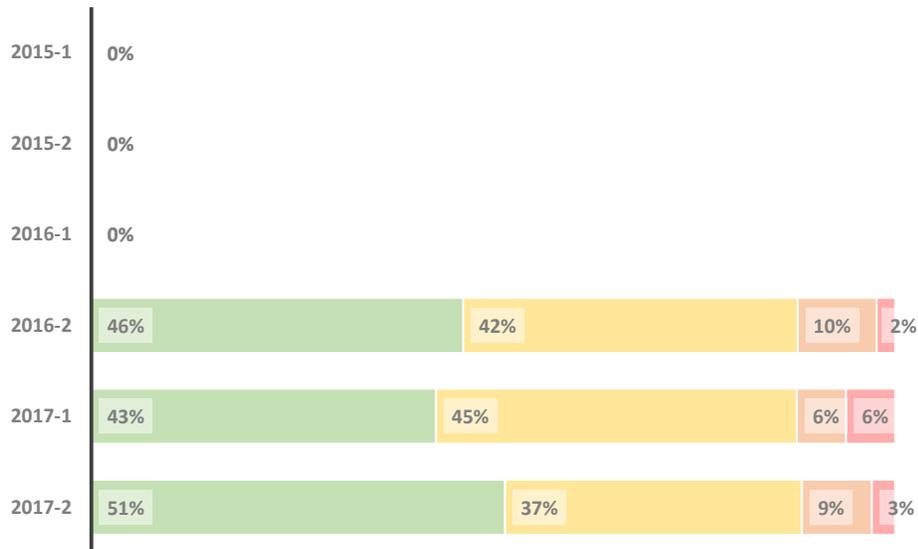
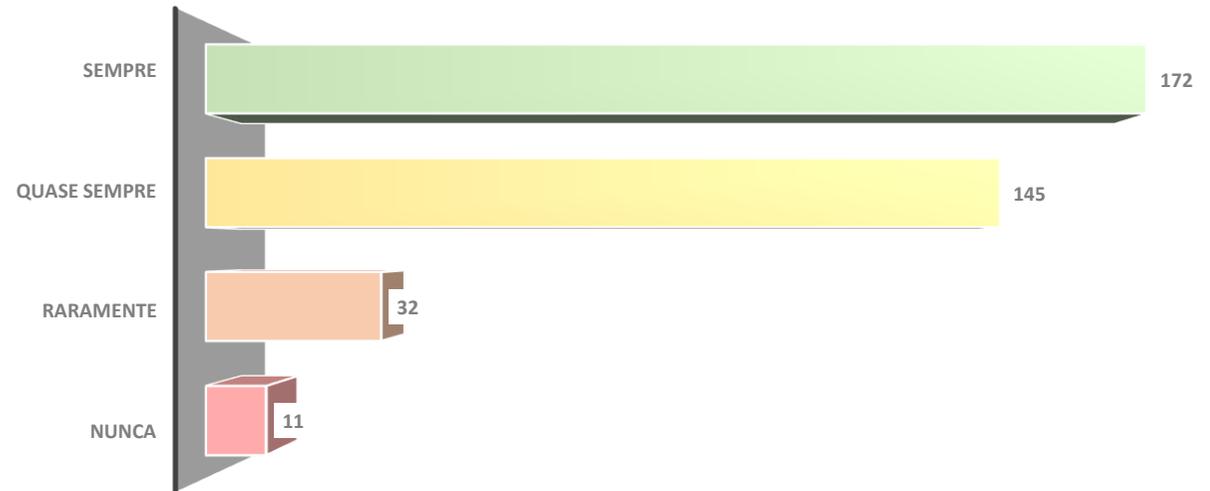
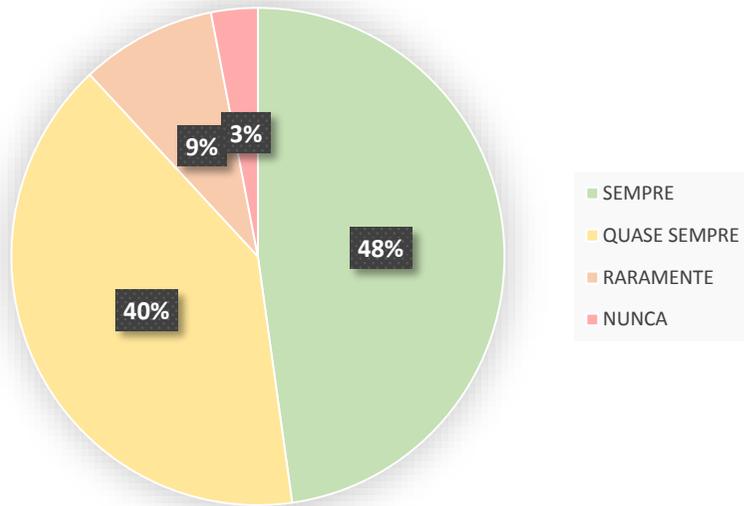


Você se sente apto para utilizar os recursos de TI?



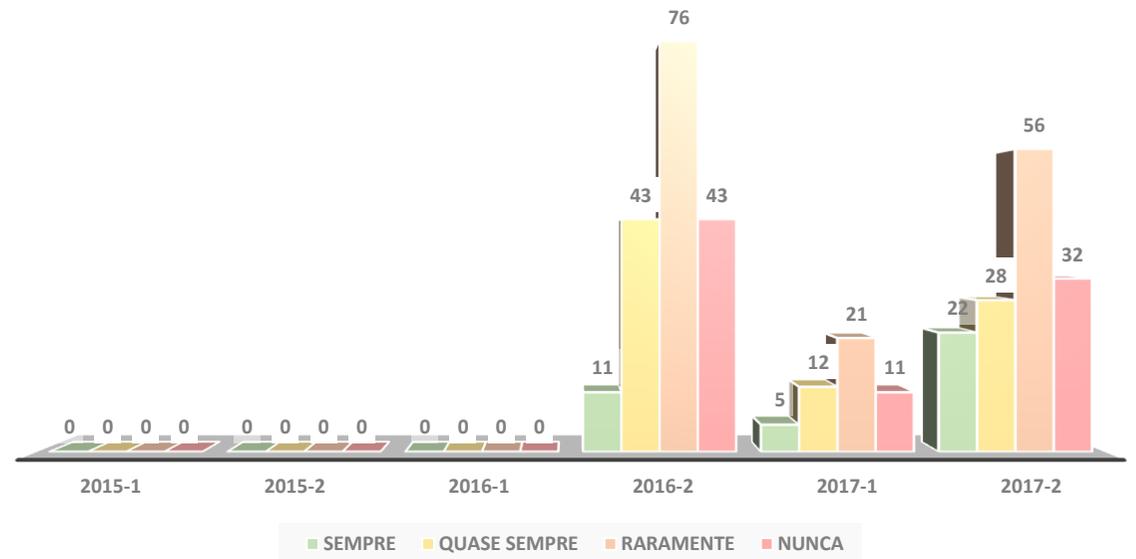
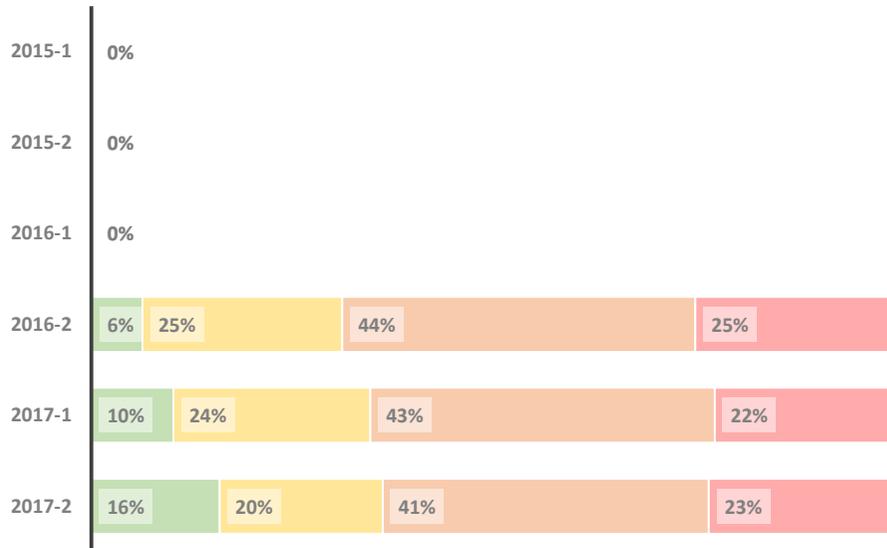
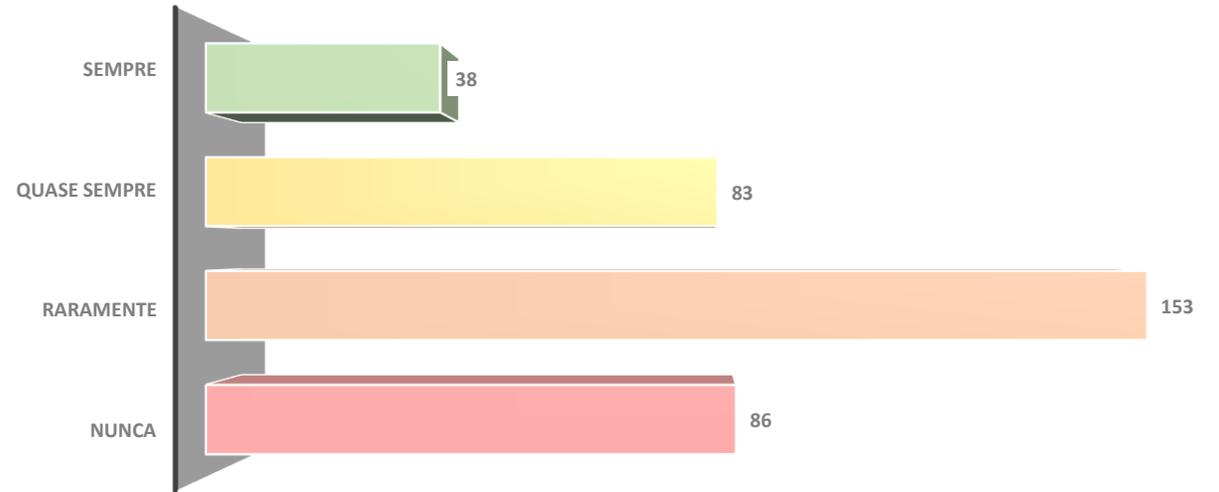
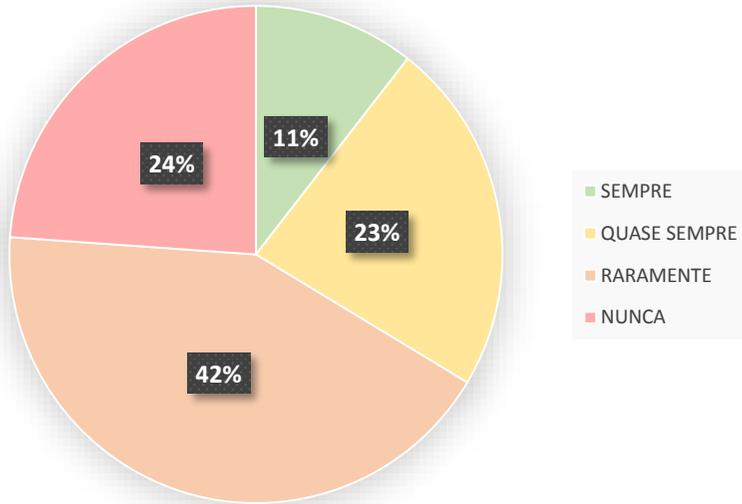


Você utiliza o Moodlerooms (AVA) frequentemente?



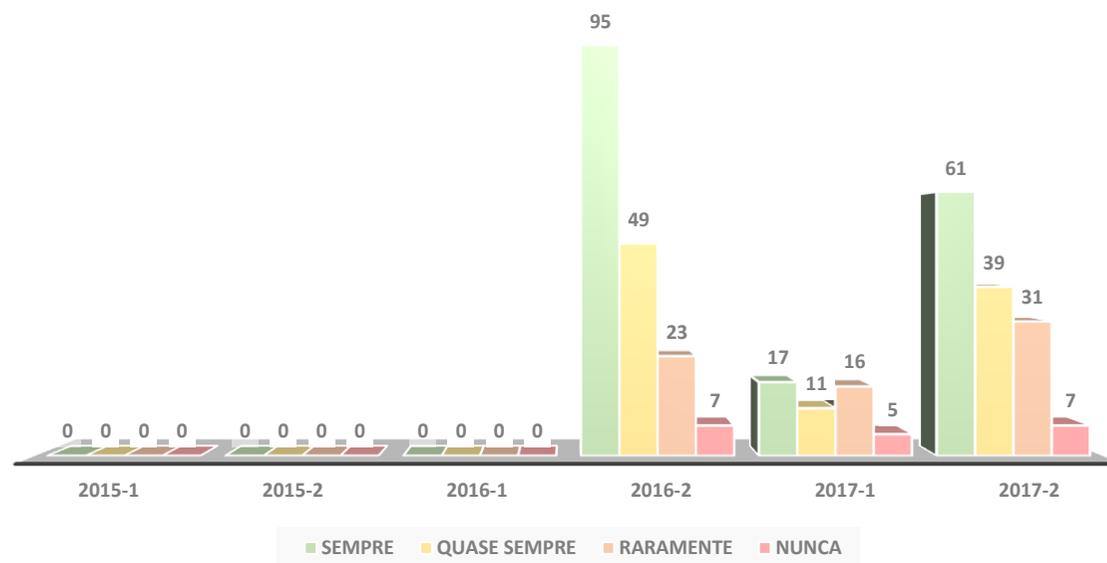
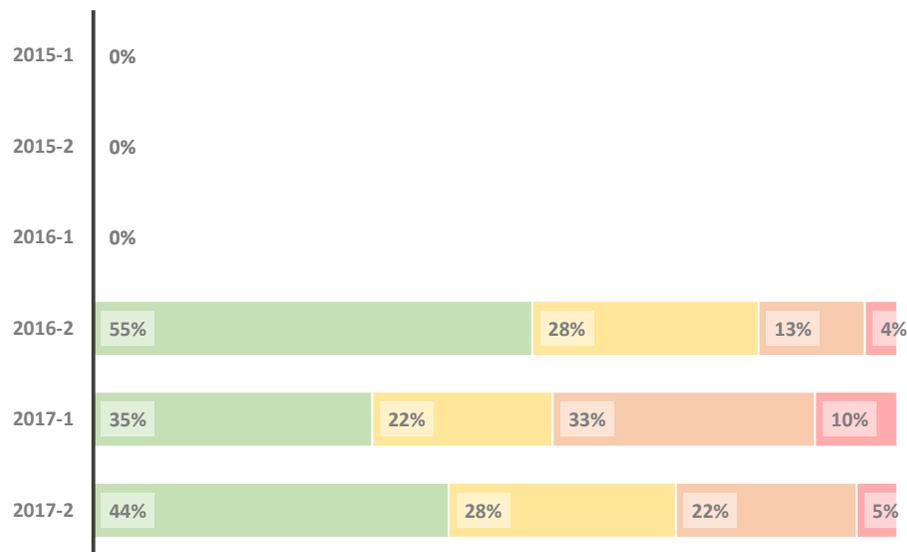
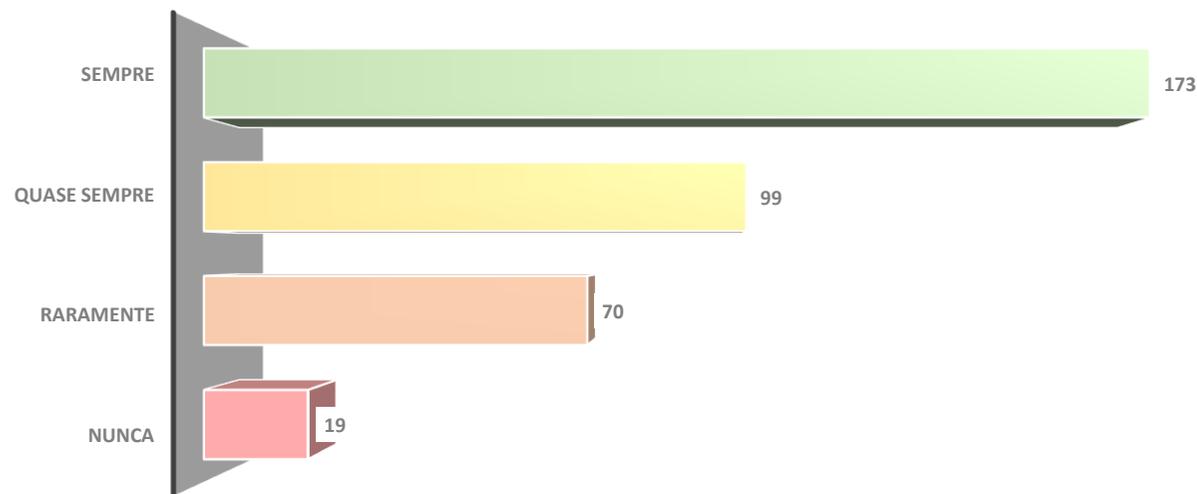
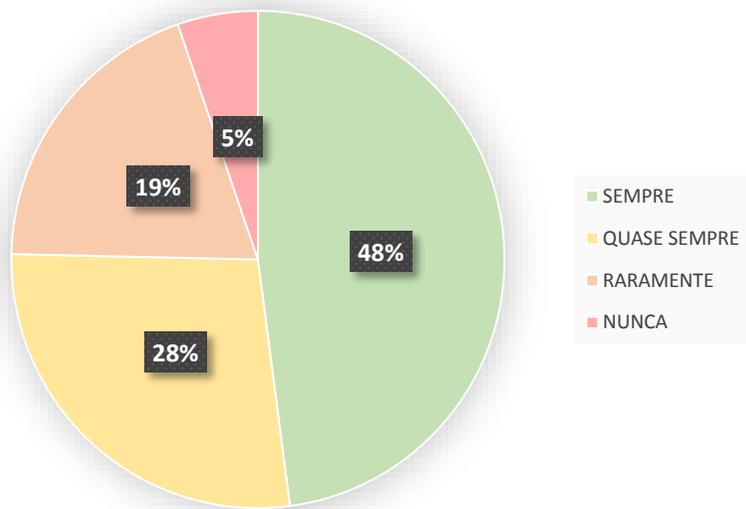


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



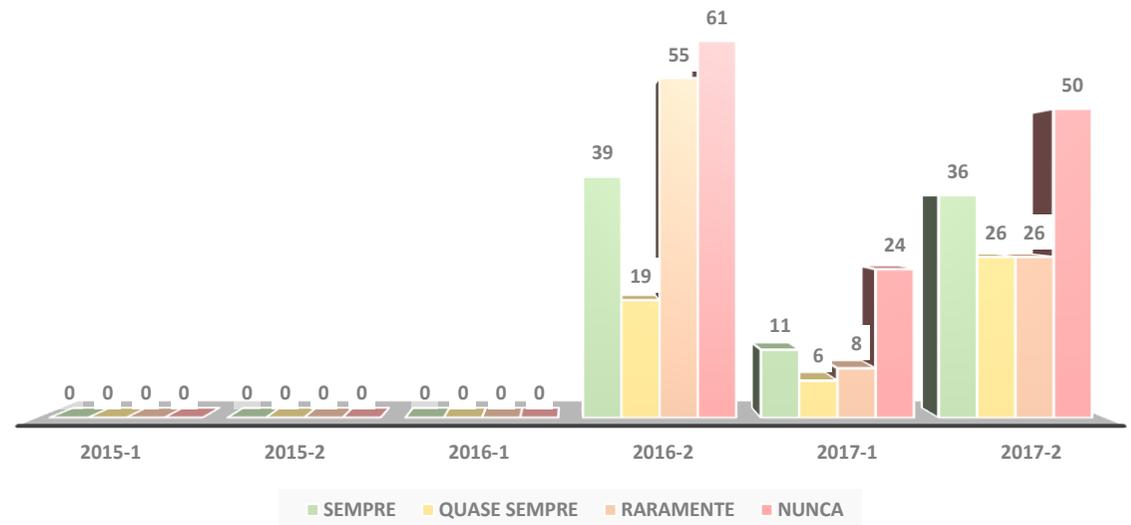
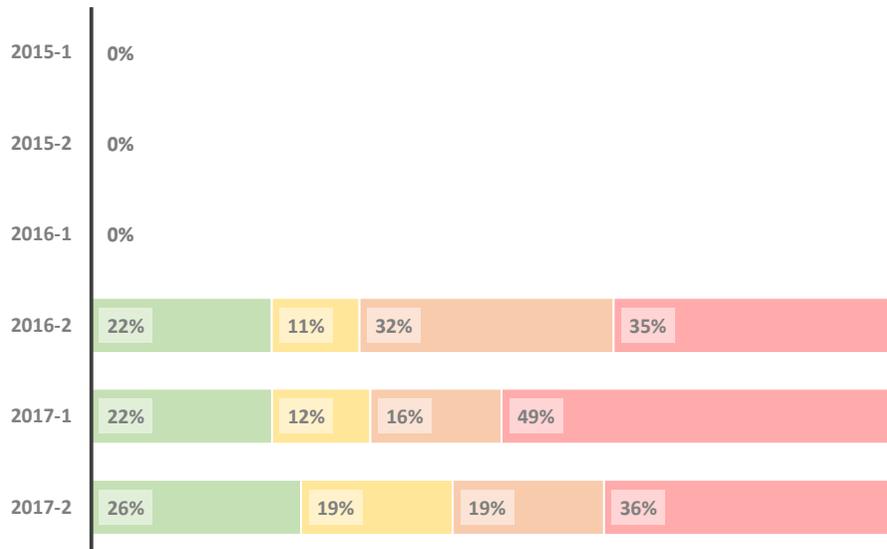
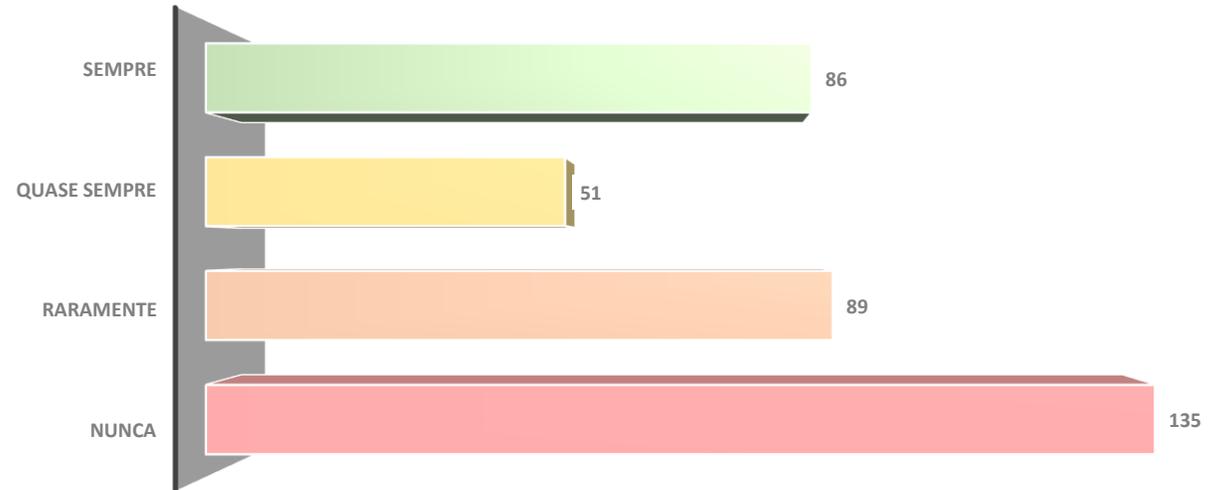
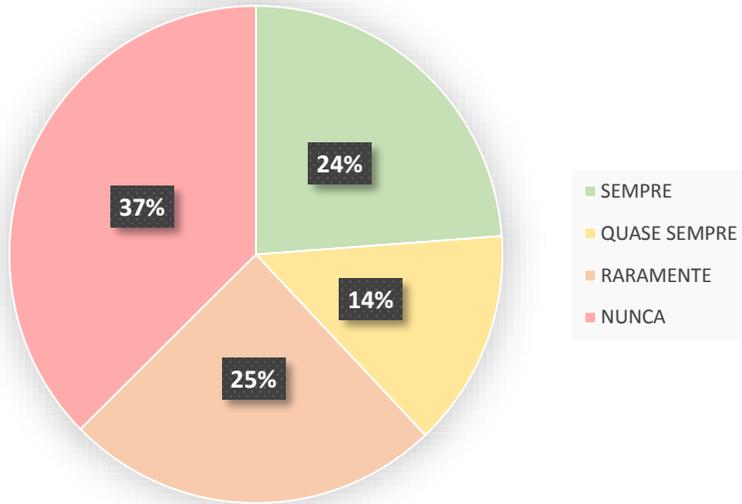


Você utiliza o recurso de internet frequente?



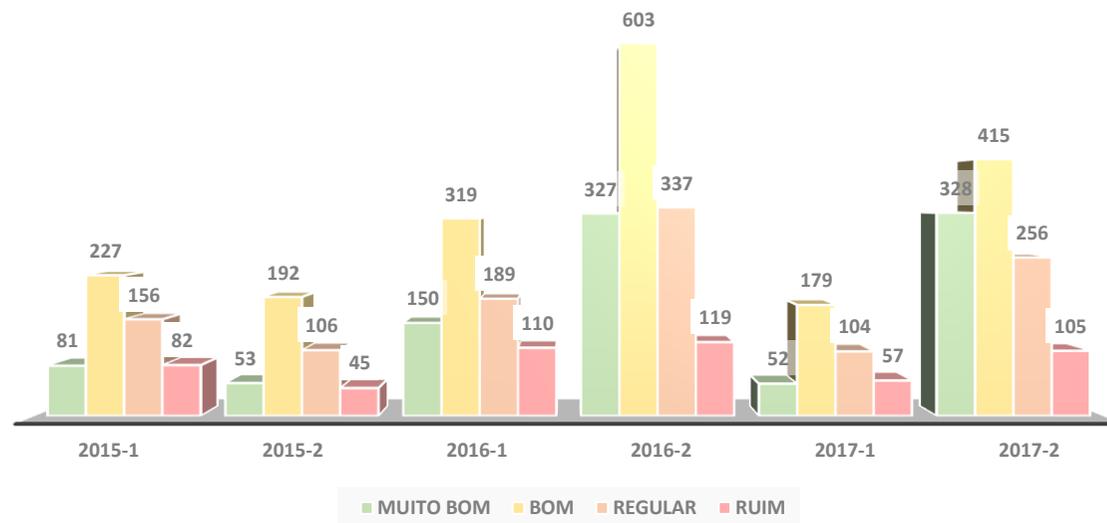
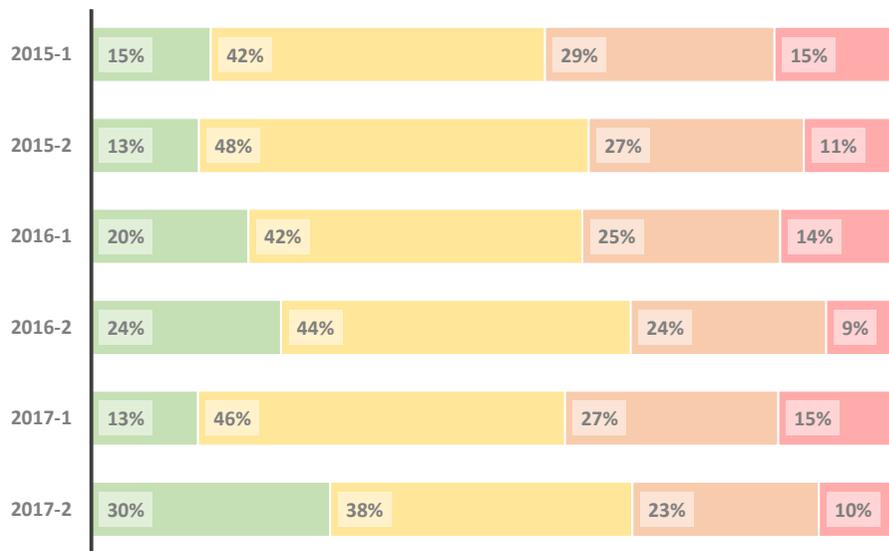
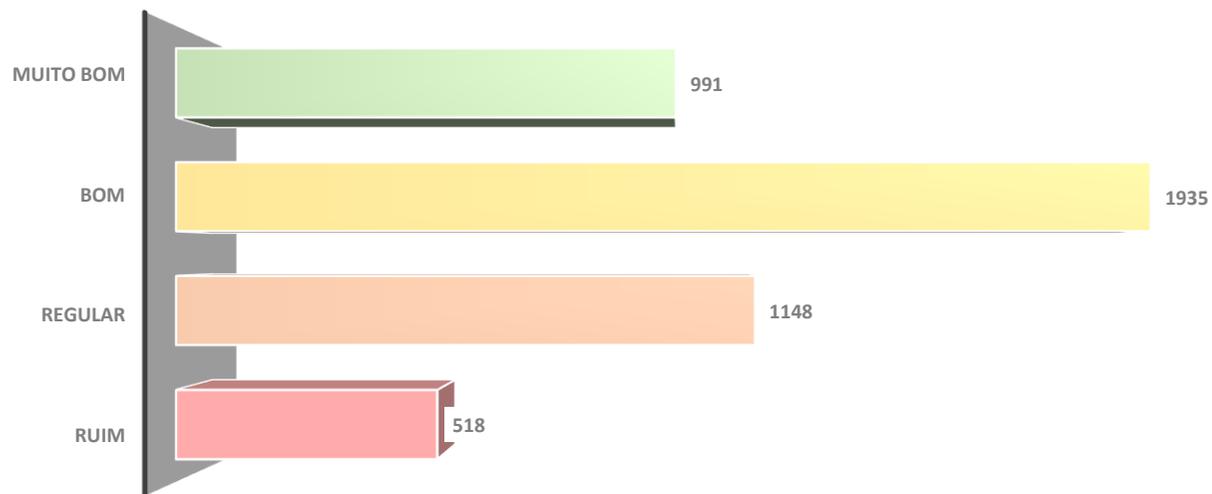
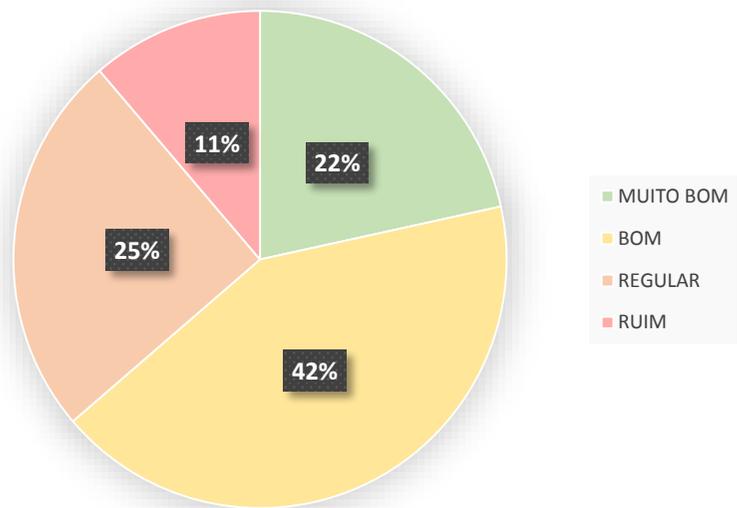


Você utiliza o recurso de WIFI frequentemente?



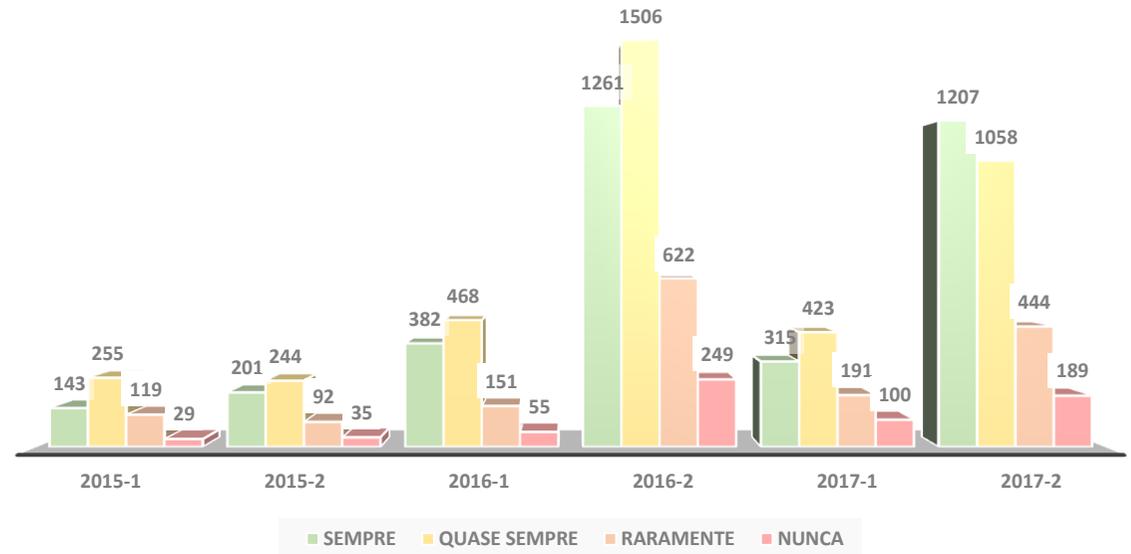
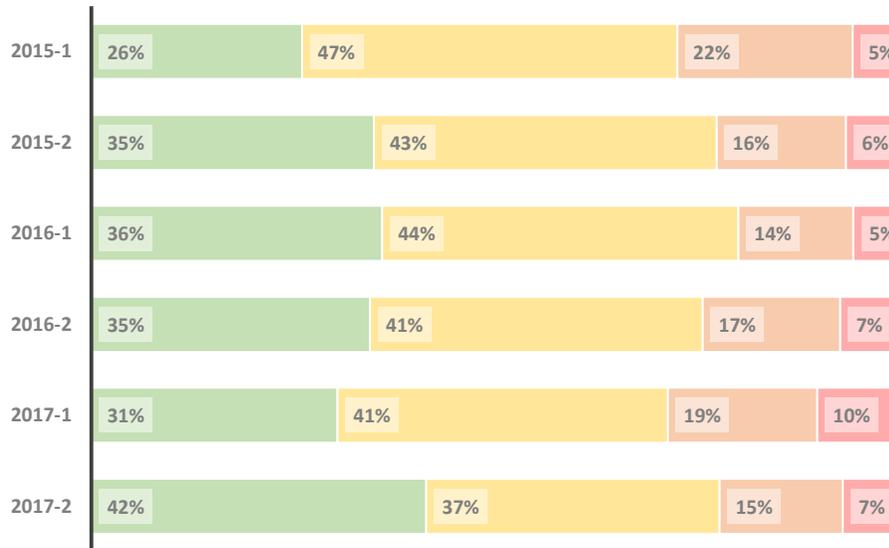
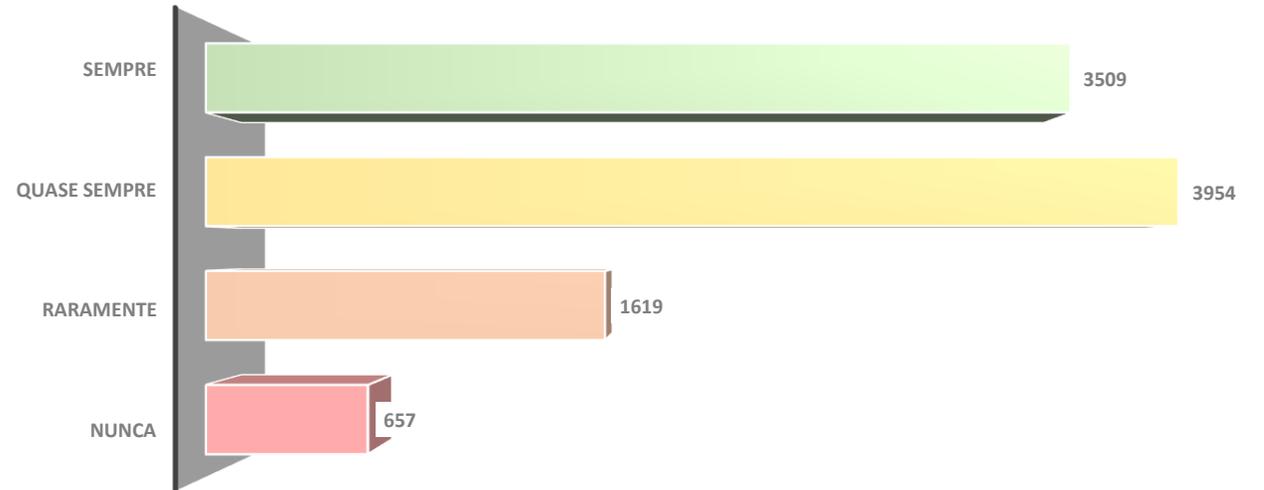
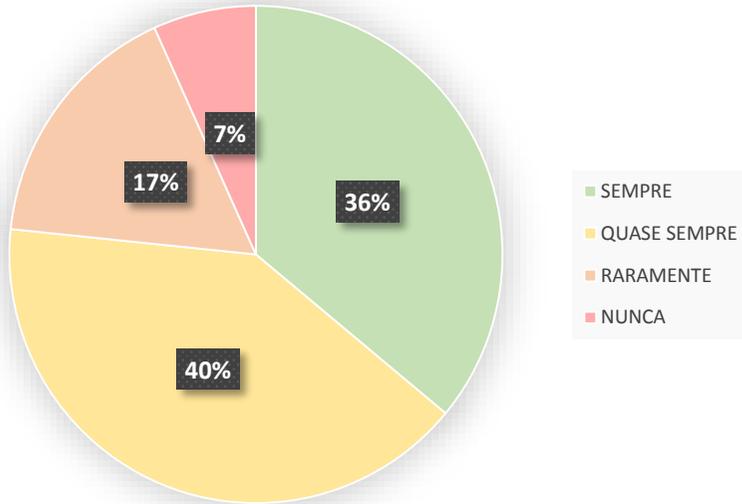


QUESTÕES OBJETIVAS - Qualitativas



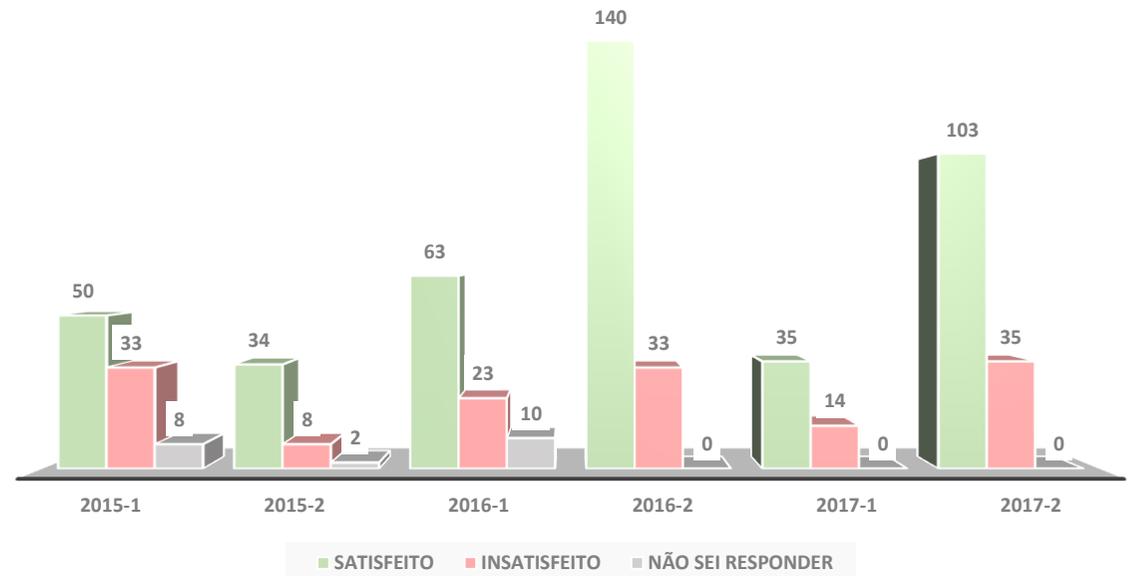
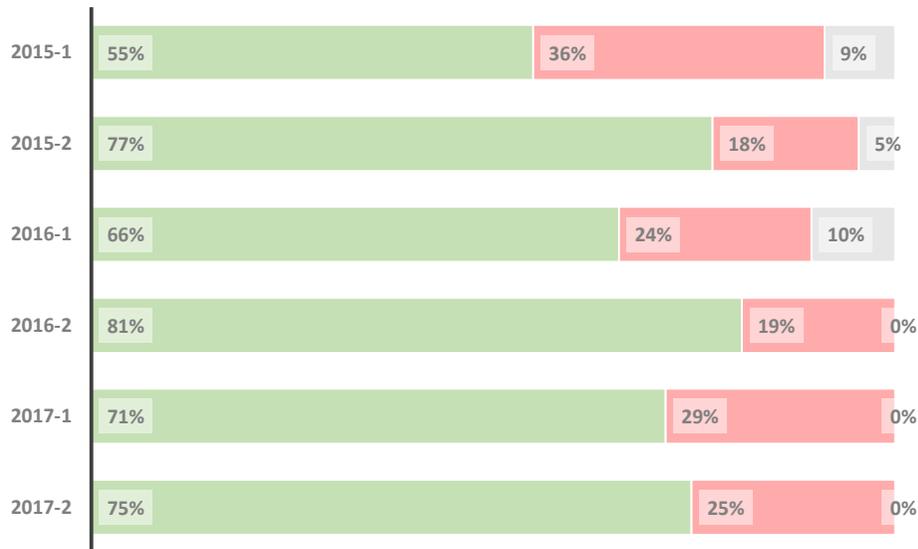
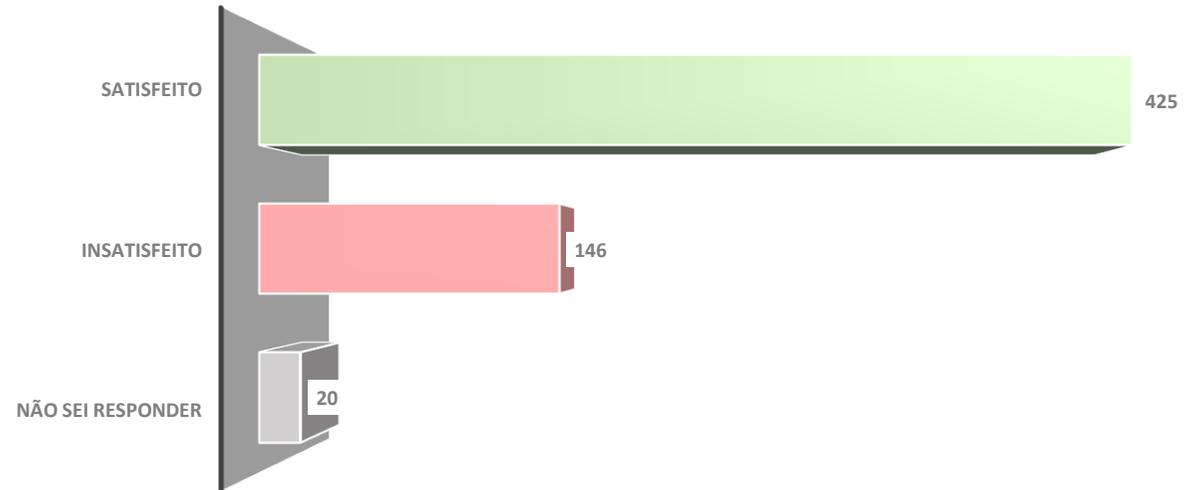
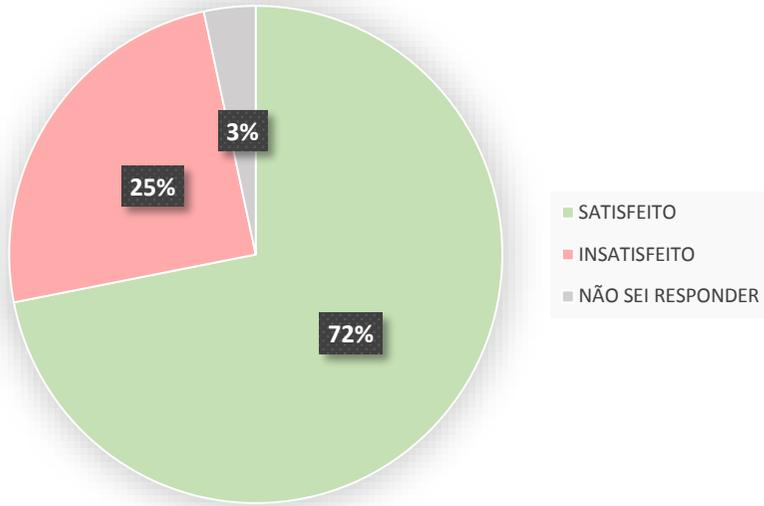


QUESTÕES OBJETIVAS - Periodicidade



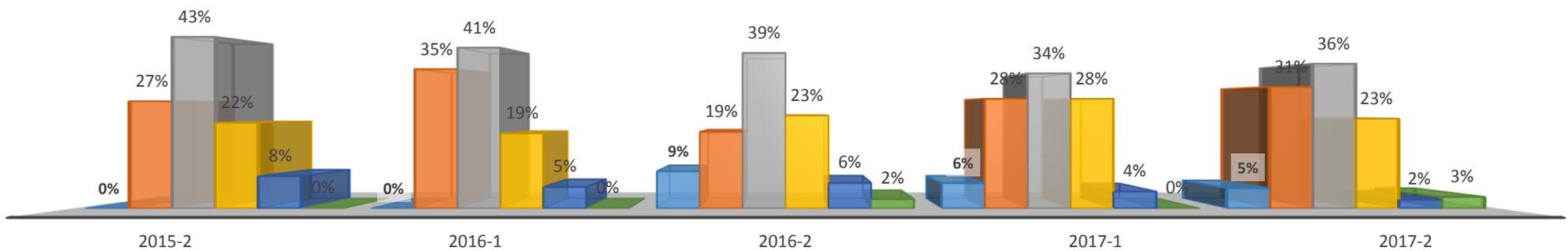
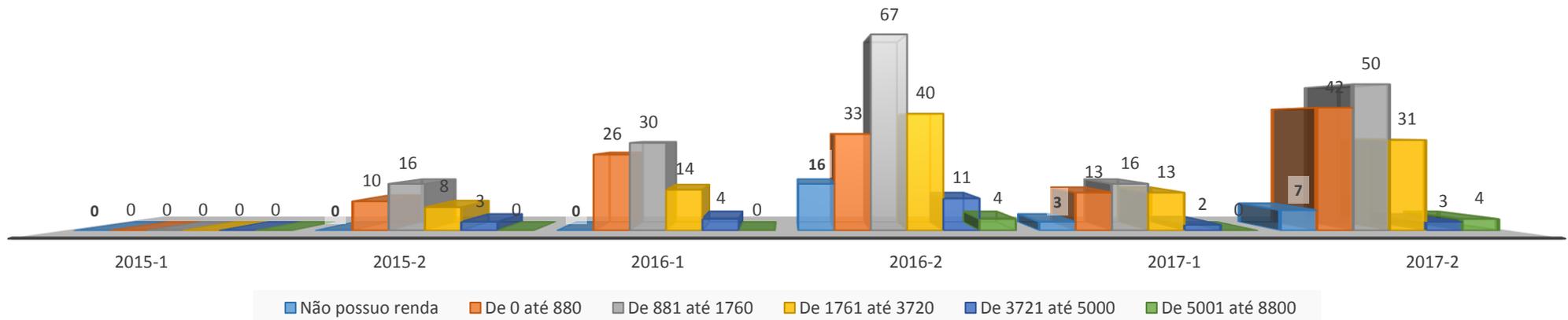
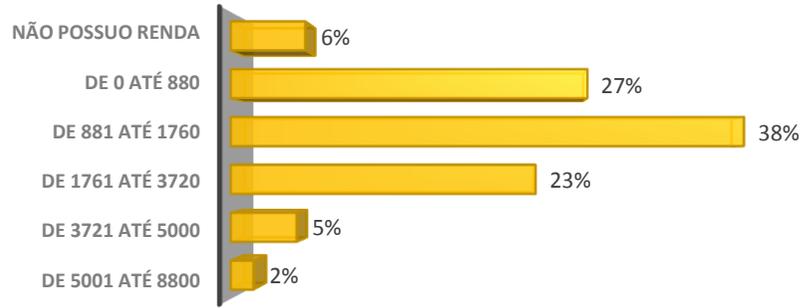


O CURSO - Em relação ao seu curso, você se considera:



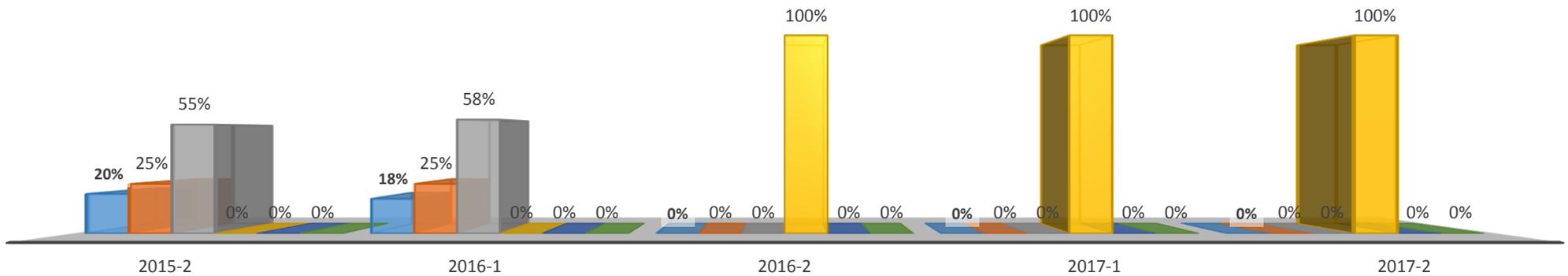
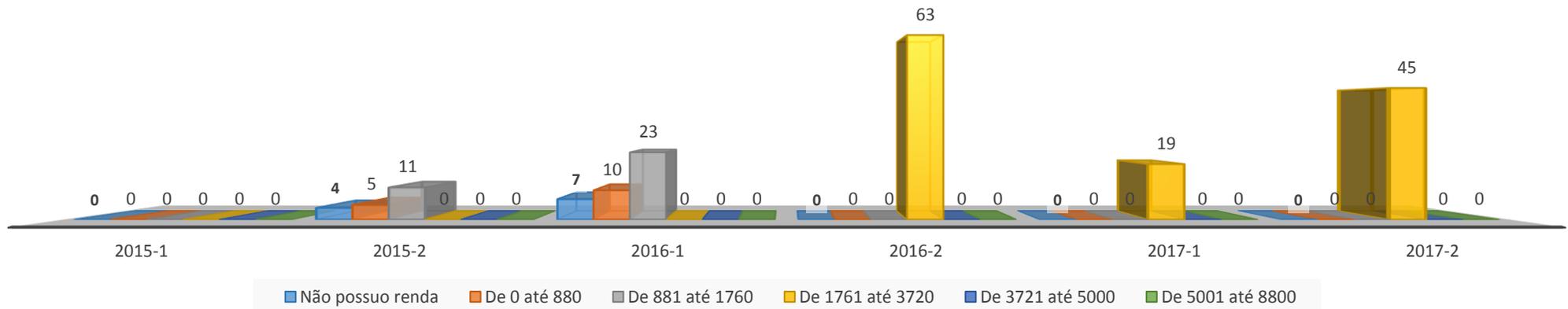
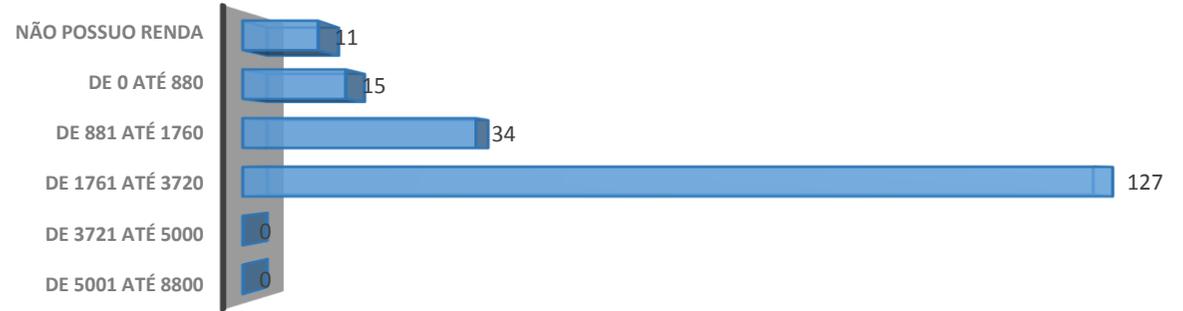
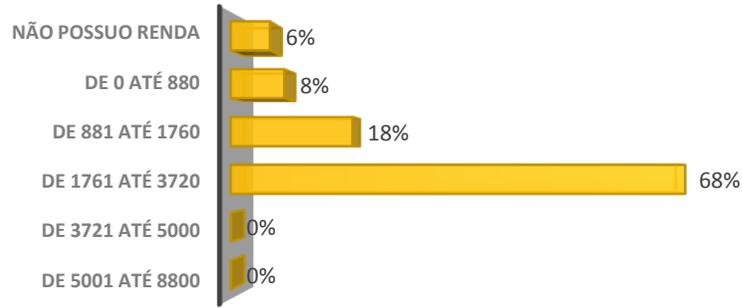


Qual a sua renda mensal atual?



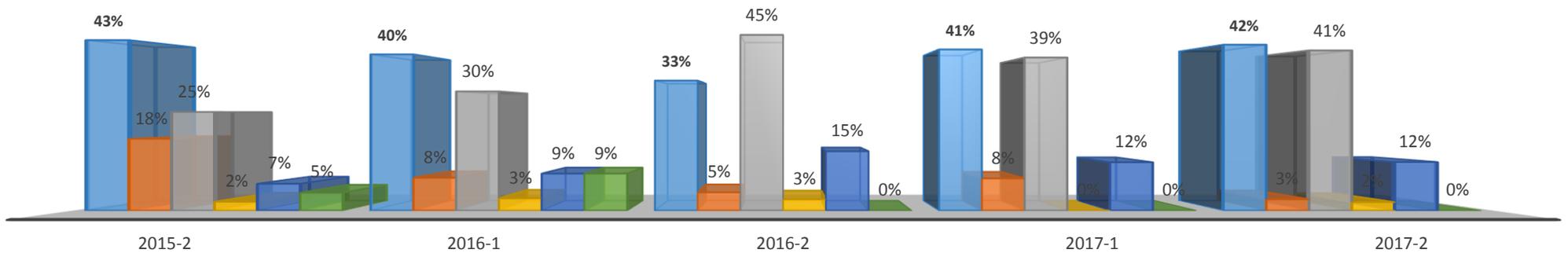
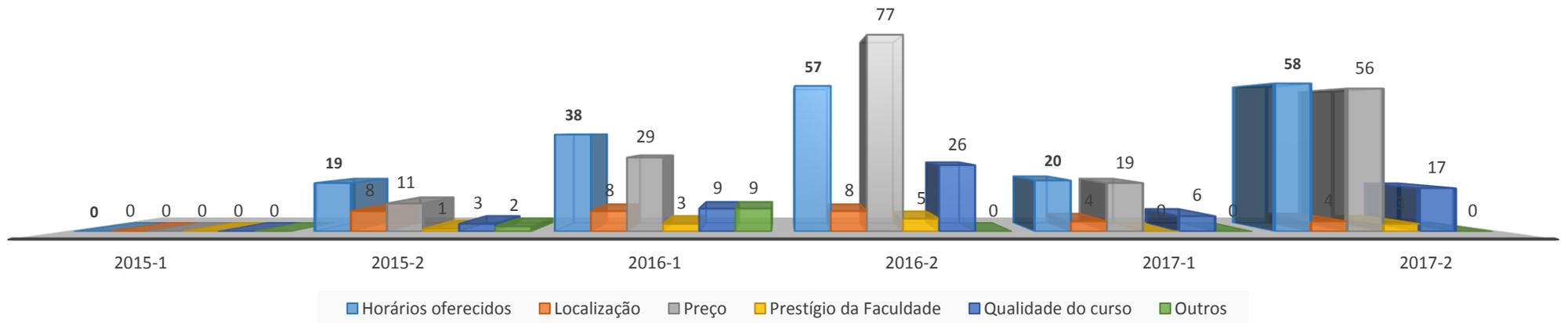
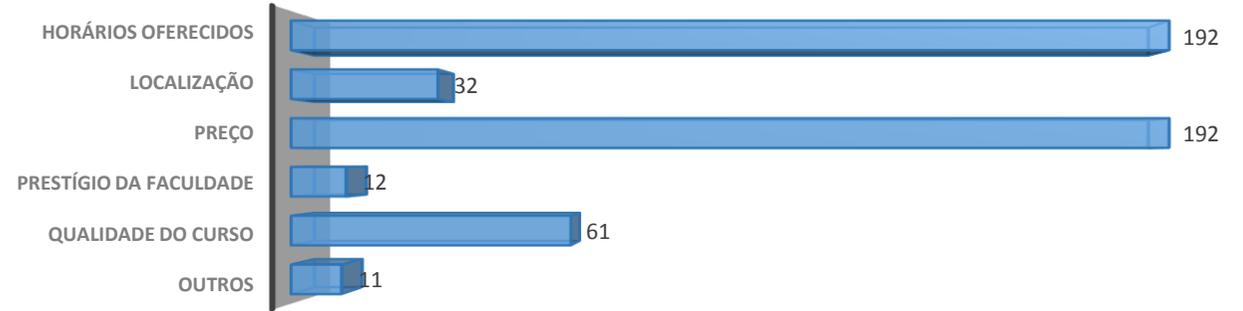
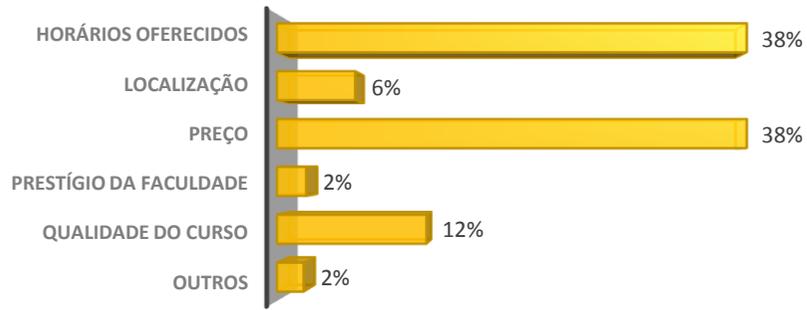


Qual a renda mensal da sua família?



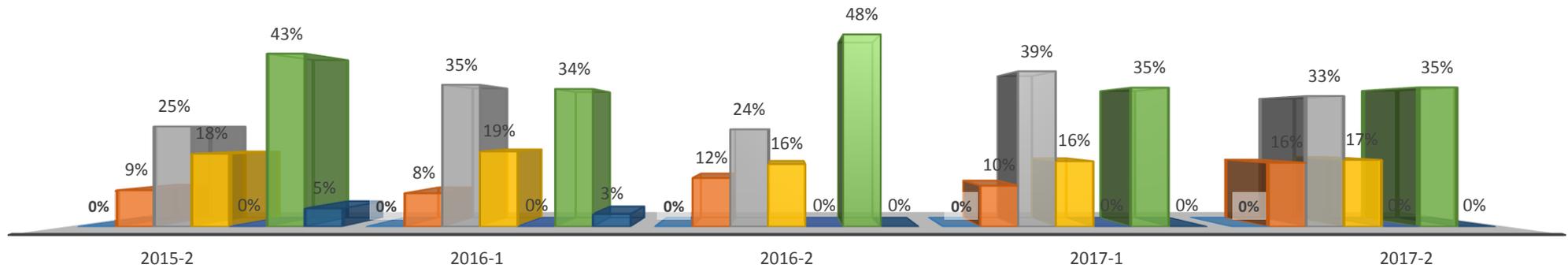
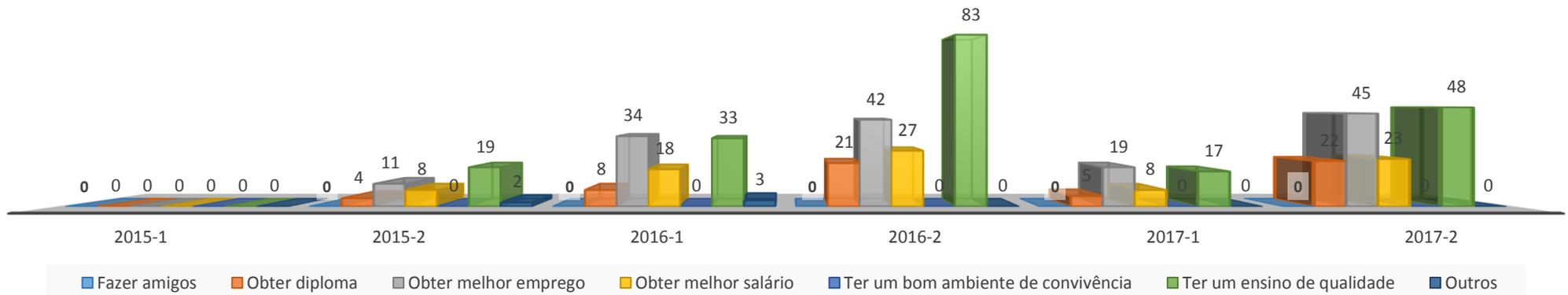
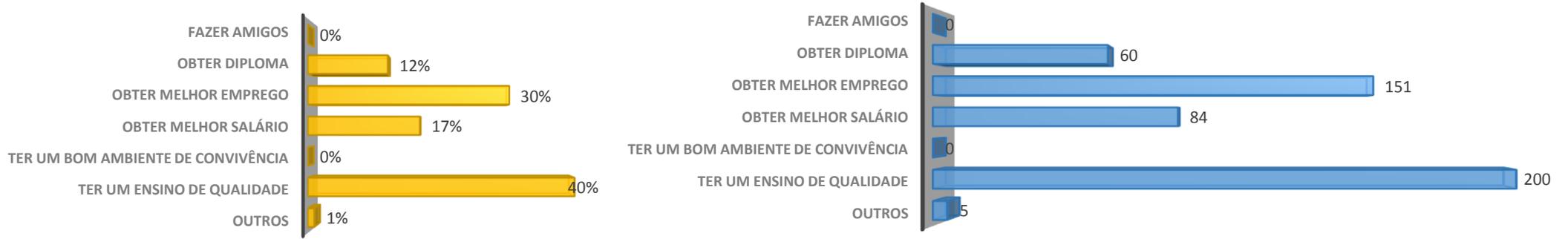


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



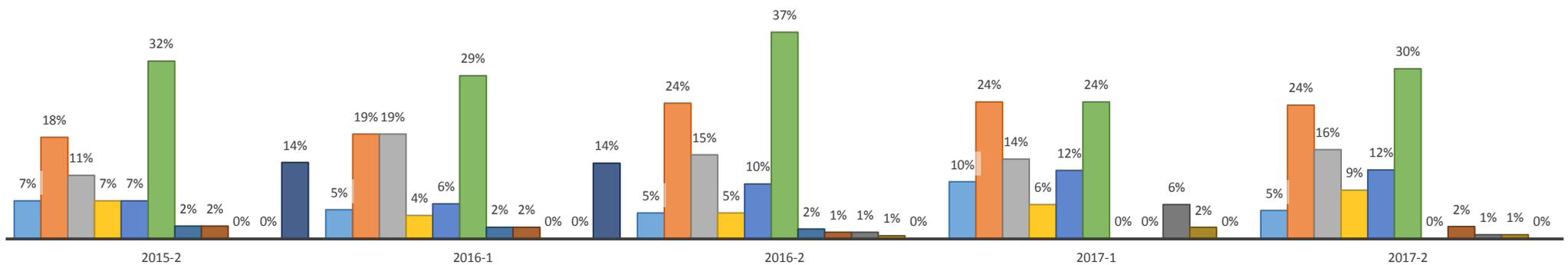
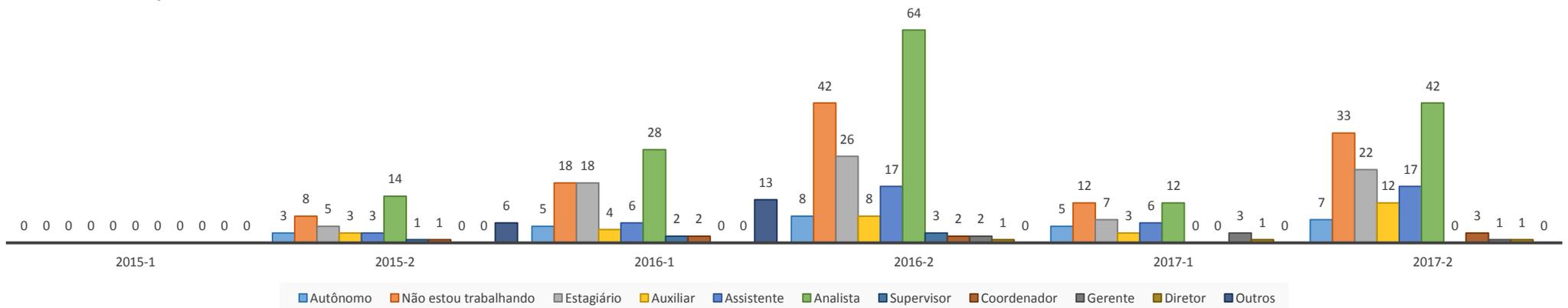
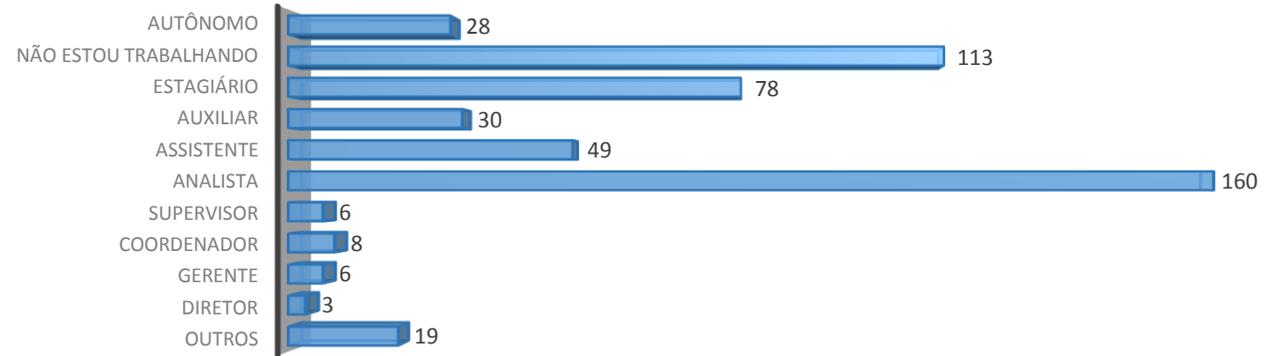
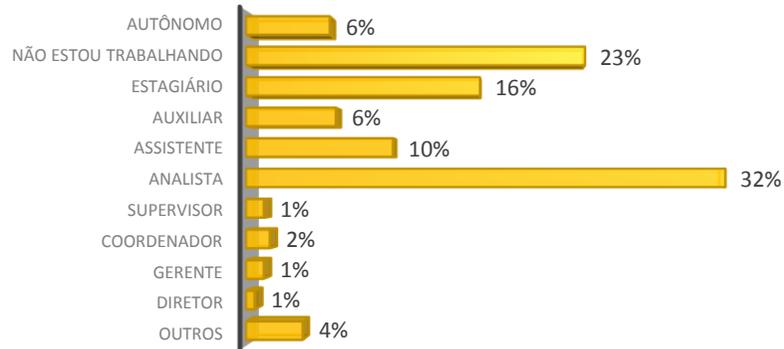


O que é mais importante para você ao cursar uma faculdade?



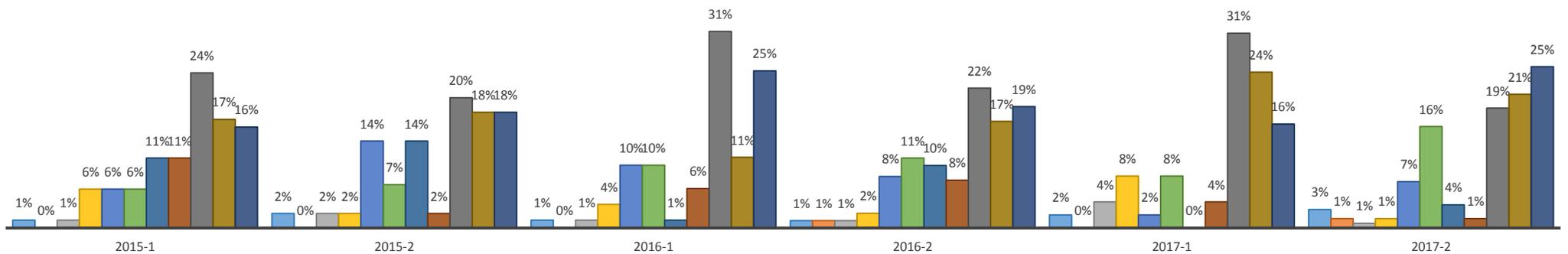
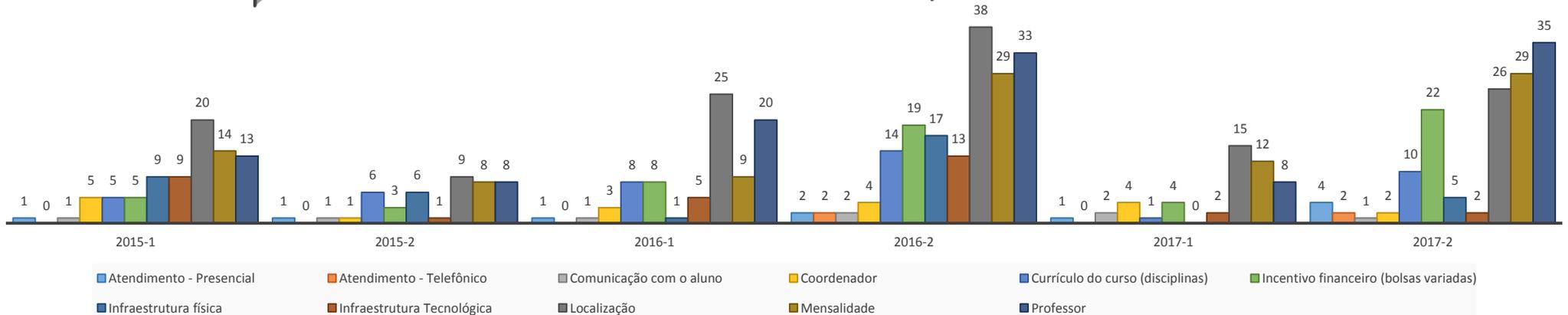
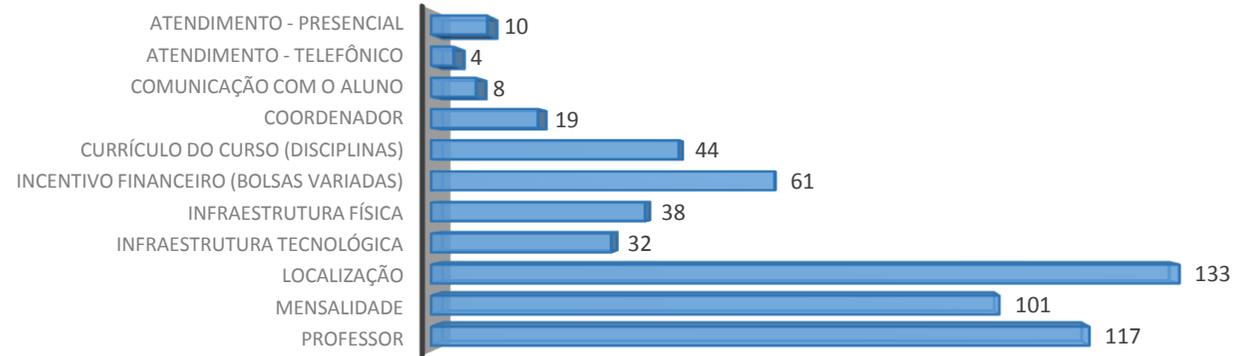
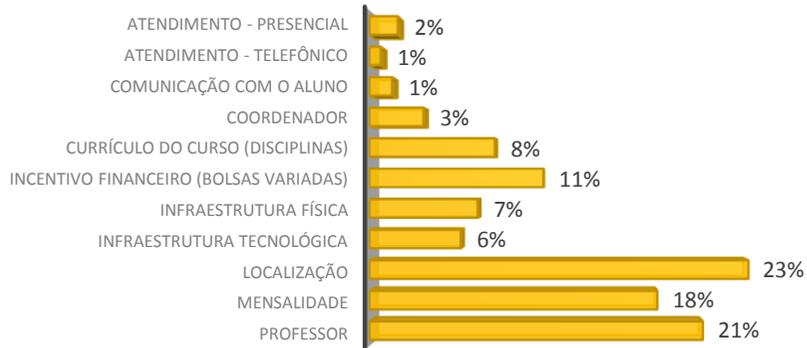


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

