



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	200 41%	208 42%	67 14%	15 3%	490
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	163 33%	220 45%	94 19%	13 3%	490
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	91 19%	228 47%	130 27%	41 8%	490
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	84 17%	228 46%	138 28%	41 8%	491
SALAS DE AULA : limpeza e ventilação.	115 27%	174 40%	119 28%	22 5%	430
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	70 16%	188 44%	142 33%	30 7%	430
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	80 16%	180 37%	146 30%	84 17%	490
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	71 14%	198 40%	157 32%	64 13%	490

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	106 25%	188 44%	119 28%	17 4%	430
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	109 33%	163 49%	53 16%	5 2%	330
O COORDENADOR: é acessível ao aluno?	165 38%	176 41%	74 17%	15 3%	430
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	164 33%	224 46%	79 16%	23 5%	490
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	76 23%	166 50%	65 20%	23 7%	330
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	367 75%	109 22%	13 3%	1 0%	490
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	281 65%	137 32%	11 3%	2 0%	431
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	278 57%	198 40%	14 3%	1 0%	491
OS PROFESSORES: fazem chamada?	351 82%	75 17%	2 0%	2 0%	430
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	213 50%	206 48%	9 2%	2 0%	430
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	217 50%	200 47%	10 2%	3 1%	430
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	118 28%	187 45%	81 19%	30 7%	416
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	110 26%	214 50%	74 17%	32 7%	430
Você acessa o aluno online frequentemente?	155 47%	136 41%	35 11%	4 1%	330
Você acessa o Office365 (email) frequentemente?	70 21%	83 25%	96 29%	81 25%	330
Você acessa o portal frequentemente?	144 44%	151 46%	32 10%	3 1%	330
Você se sente apto para utilizar os recursos de TI?	98 30%	159 48%	57 17%	16 5%	330
Você utiliza o Moodlerooms (AVA) frequentemente?	138 42%	141 43%	41 12%	10 3%	330
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	47 14%	85 26%	133 40%	65 20%	330
Você utiliza o recurso de internet frequente?	142 43%	92 28%	66 20%	30 9%	330
Você utiliza o recurso de WIFI frequentemente?	82 25%	63 19%	77 23%	108 33%	330

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	874 23%	1.624 43%	993 26%	310 8%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	3.431 42%	3.153 38%	1.141 14%	473 6%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	231	54%
Localização	59	14%
Preço	70	16%
Prestígio da Faculdade	5	1%
Qualidade do curso	62	14%
Outros	3	1%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	34	8%
Obter melhor emprego	166	39%
Obter melhor salário	49	11%
Ter um bom ambiente de convivência	1	0%
Ter um ensino de qualidade	177	41%
Outros	3	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	25	6%
Não estou trabalhando	97	23%
Estagiário	35	8%
Auxiliar	63	15%
Assistente	86	20%
Analista	52	12%
Supervisor	23	5%
Coordenador	9	2%
Gerente	14	3%
Diretor	-	0%
Outros	26	6%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	445	91%
INSATISFEITO	39	8%
NÃO SEI RESPONDER	6	1%

Qual a sua renda mensal atual?

Não possuo renda	31	7%
De 0 até 880	112	26%
De 881 até 1760	151	35%
De 1761 até 3720	96	22%
De 3721 até 5000	17	4%
De 5001 até 8800	3	1%

Qual a renda mensal da sua família?

Não possuo renda	3	1%
De 0 até 880	14	7%
De 881 até 1760	45	22%
De 1761 até 3720	140	69%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	5	1%
Atendimento - Telefônico	3	1%
Comunicação com o aluno	7	1%
Coordenador	8	2%
Currículo do curso (disciplinas)	33	7%
Incentivo financeiro (bolsas variadas)	24	5%
Infraestrutura física	12	2%
Infraestrutura Tecnológica	7	1%
Localização	200	41%
Mensalidade	50	10%
Professor	135	28%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	117	25%
Atendimento - Telefônico	32	7%
Comunicação com o aluno	73	16%
Coordenador	12	3%
Currículo do curso (disciplinas)	22	5%
Incentivo financeiro (bolsas variadas)	37	8%
Infraestrutura física	60	13%
Infraestrutura Tecnológica	53	11%
Localização	10	2%
Mensalidade	21	4%
Professor	30	6%

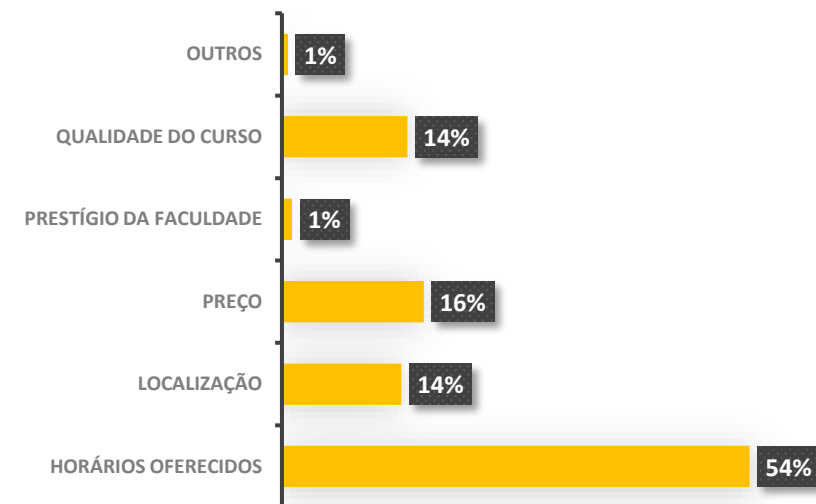
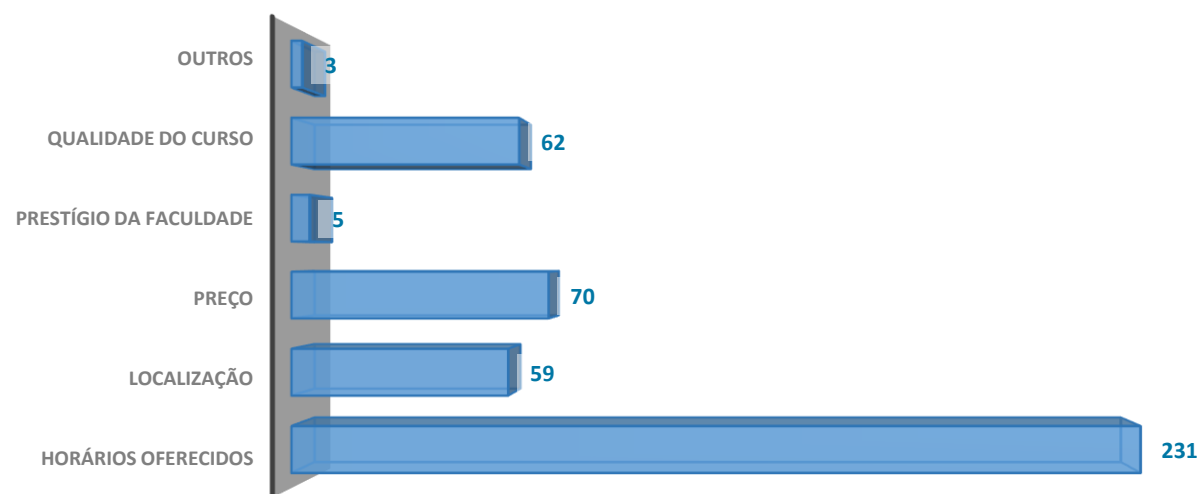
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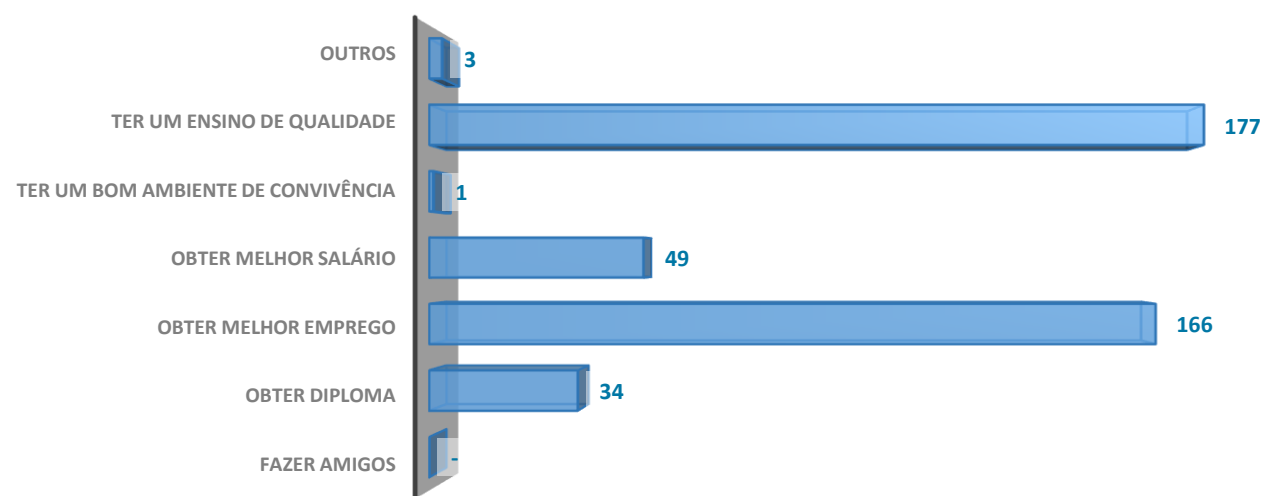
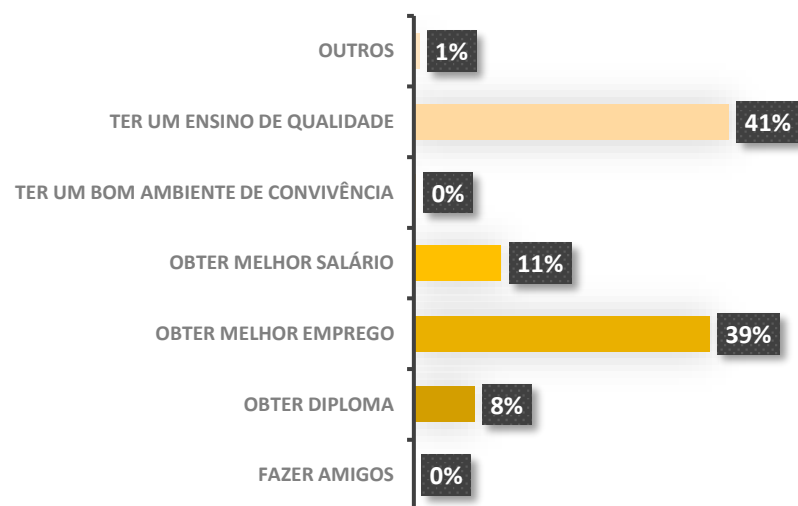
58,58%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

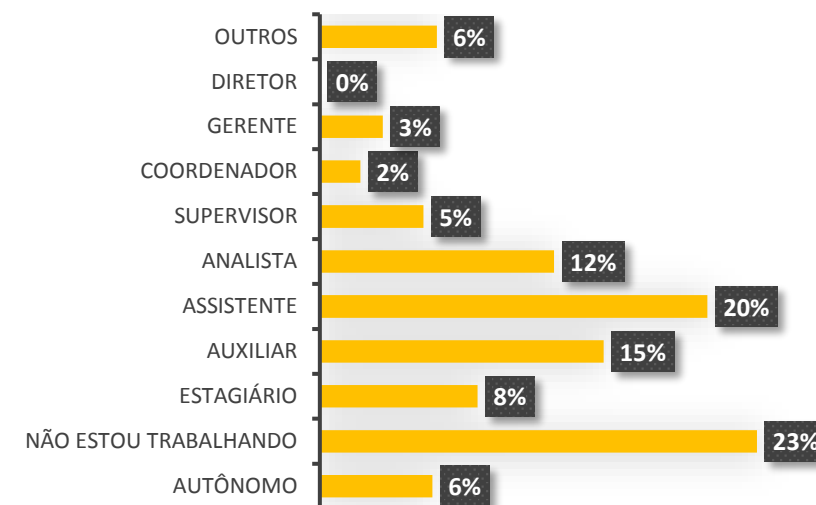
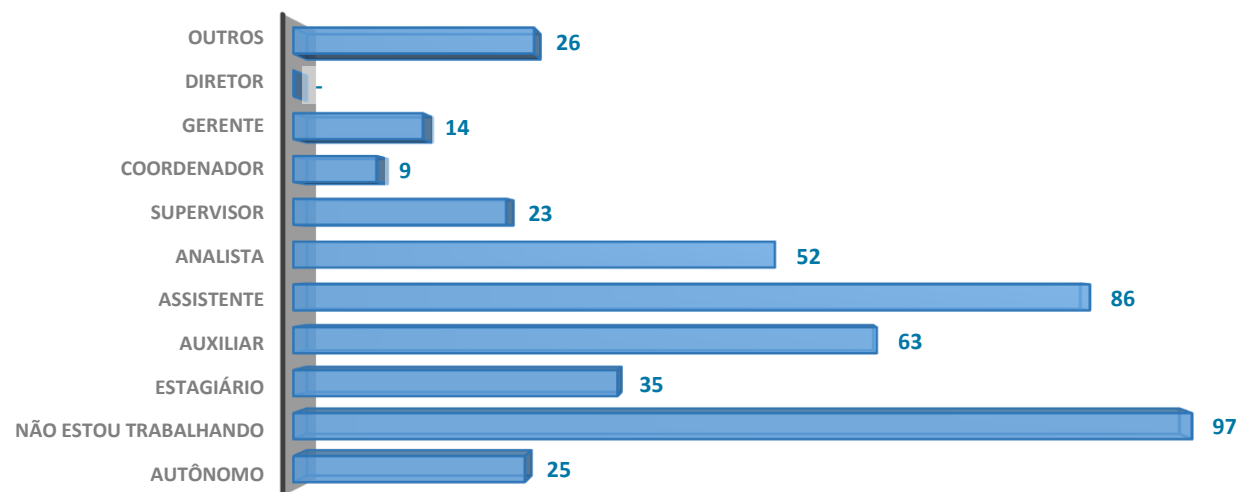


O que é mais importante para você ao cursar uma faculdade?

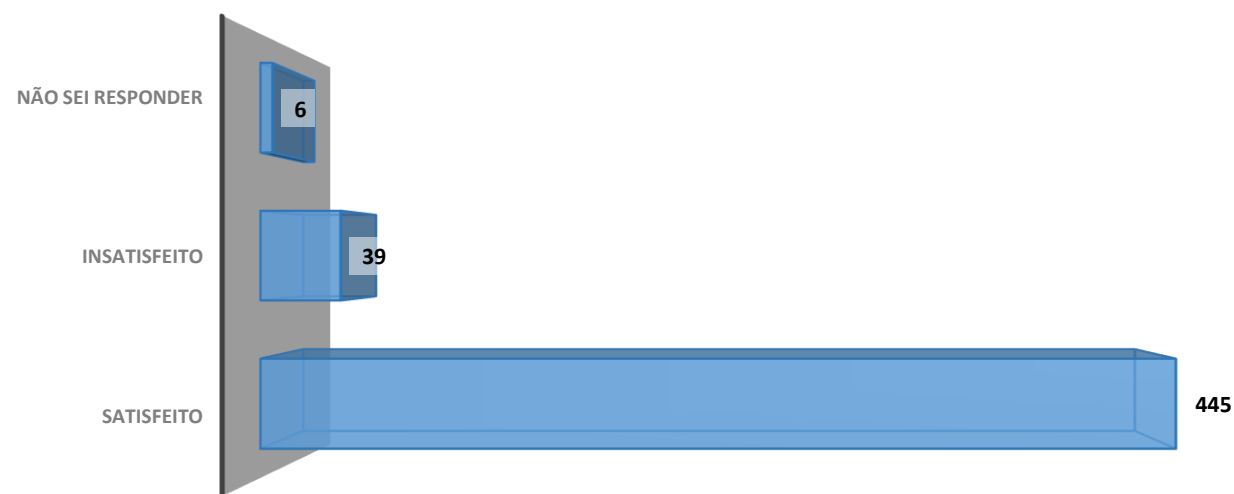
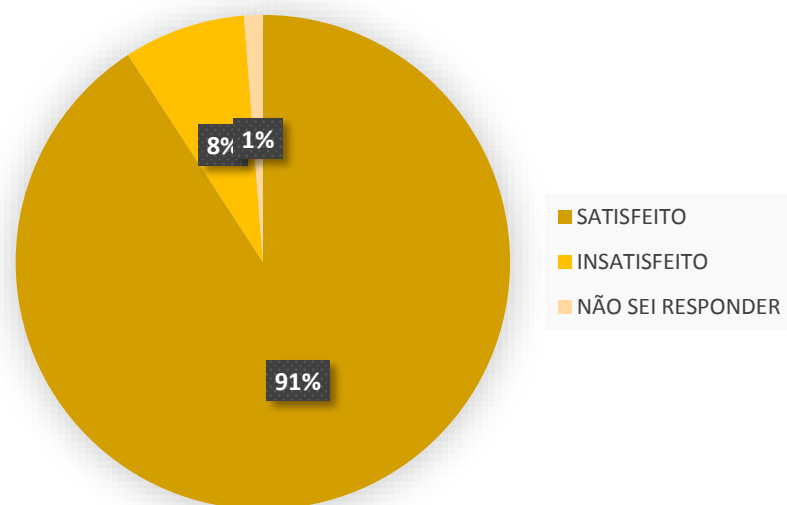




Qual o cargo que você ocupa na empresa em que trabalha?

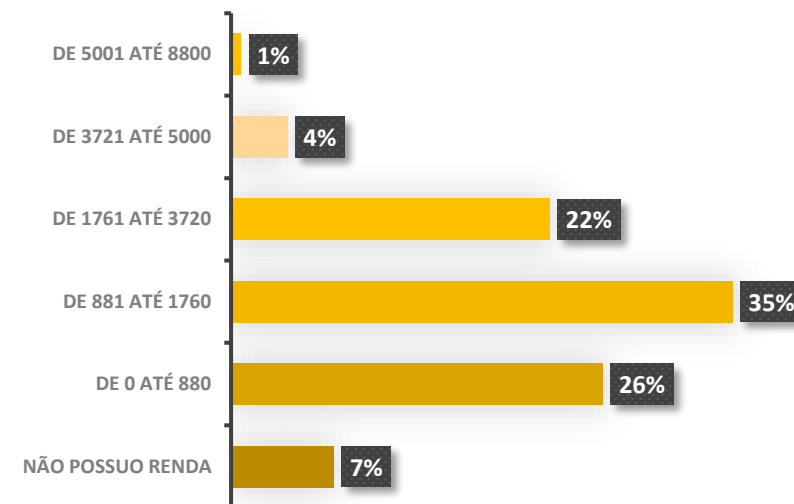
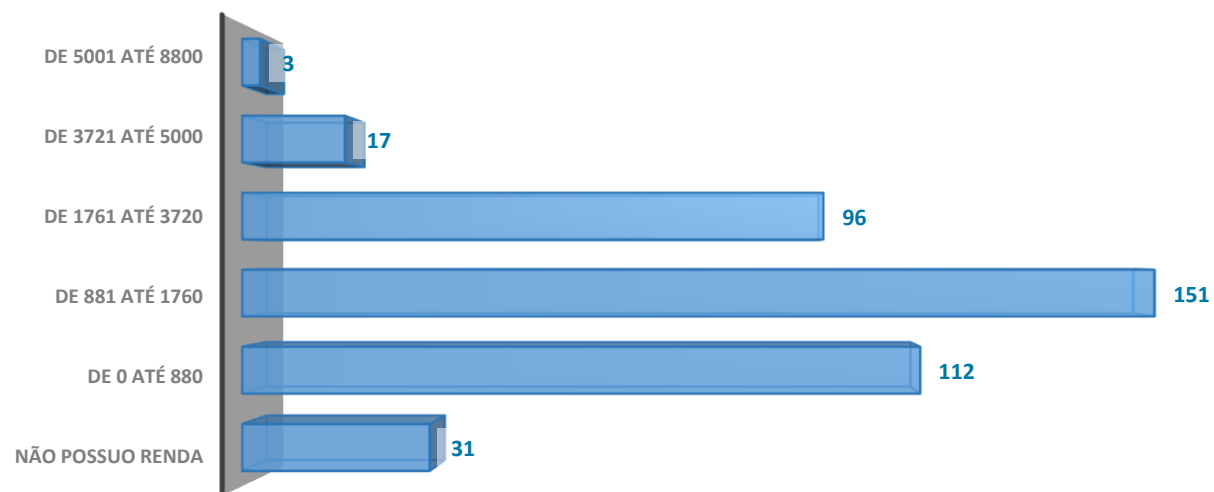


O CURSO - Em relação ao seu curso, você se considera:

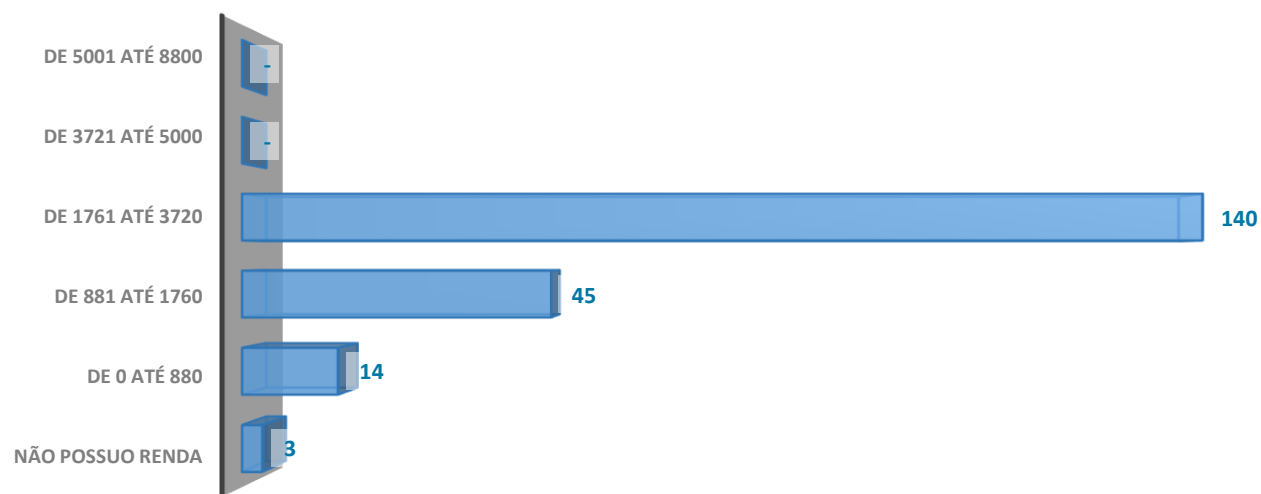
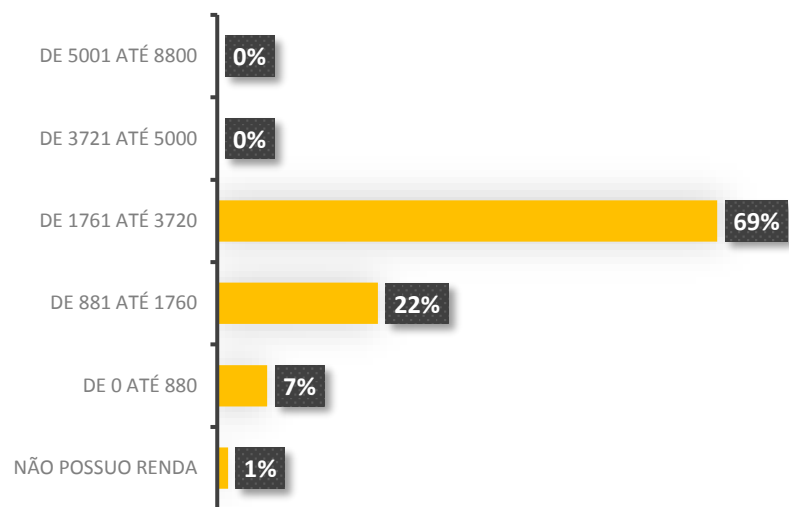




Qual a sua renda mensal atual?

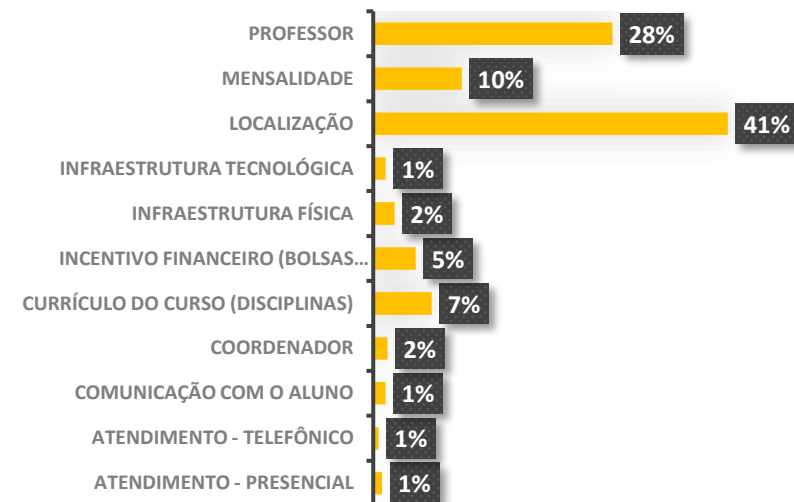
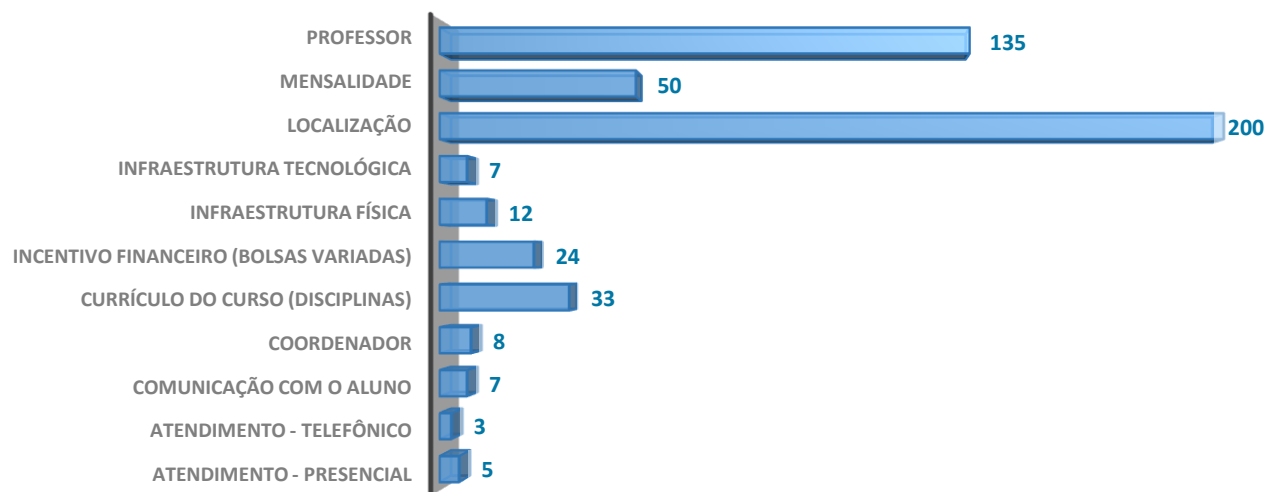


Qual a renda mensal da sua família?

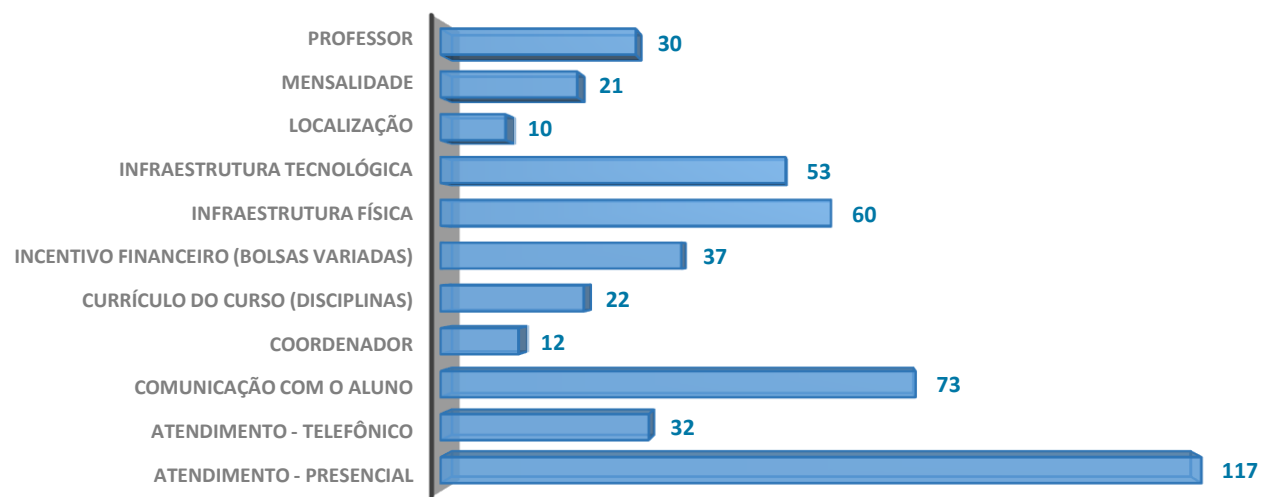
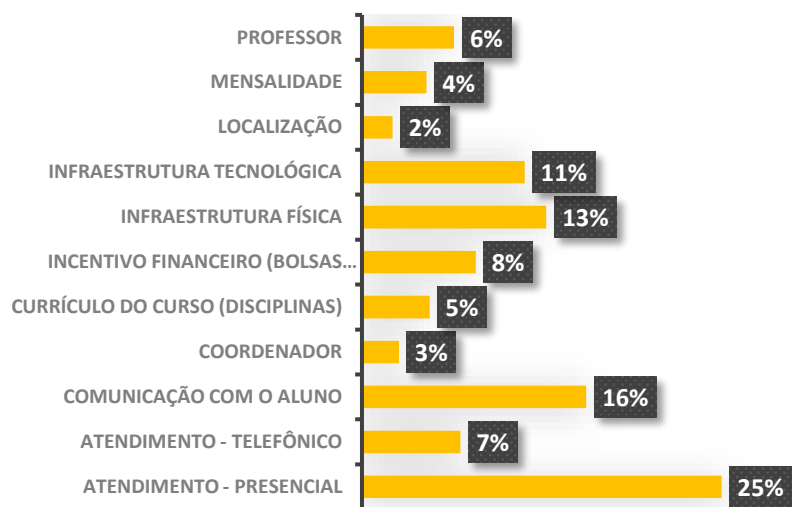




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

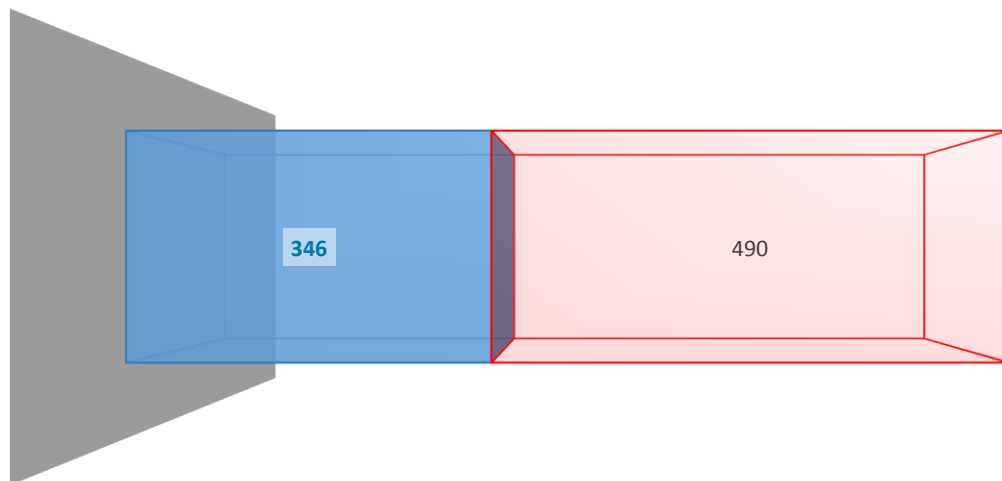


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

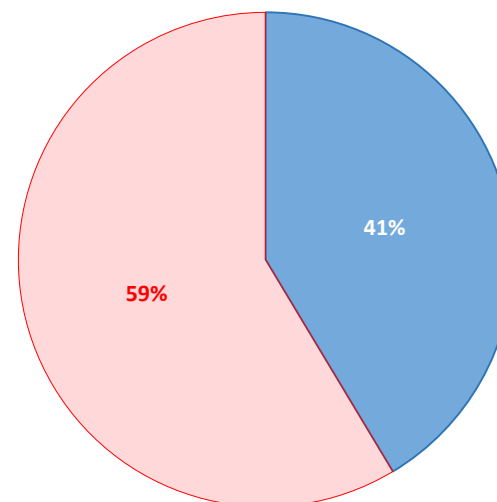




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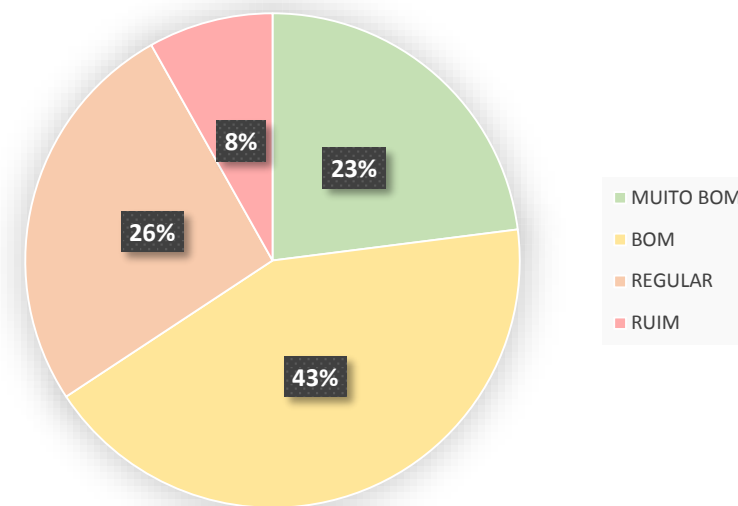
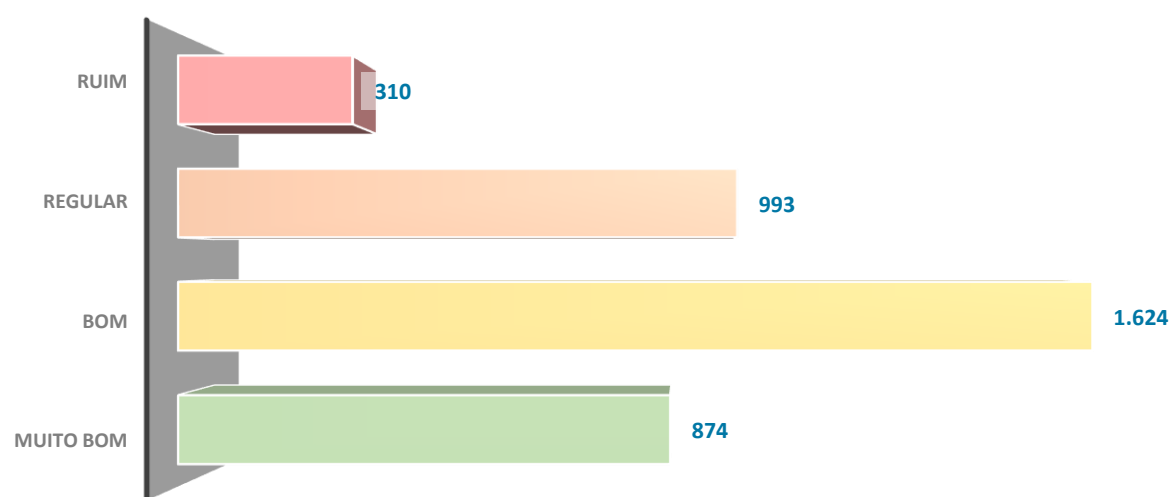


 Não responderam
 Responderam

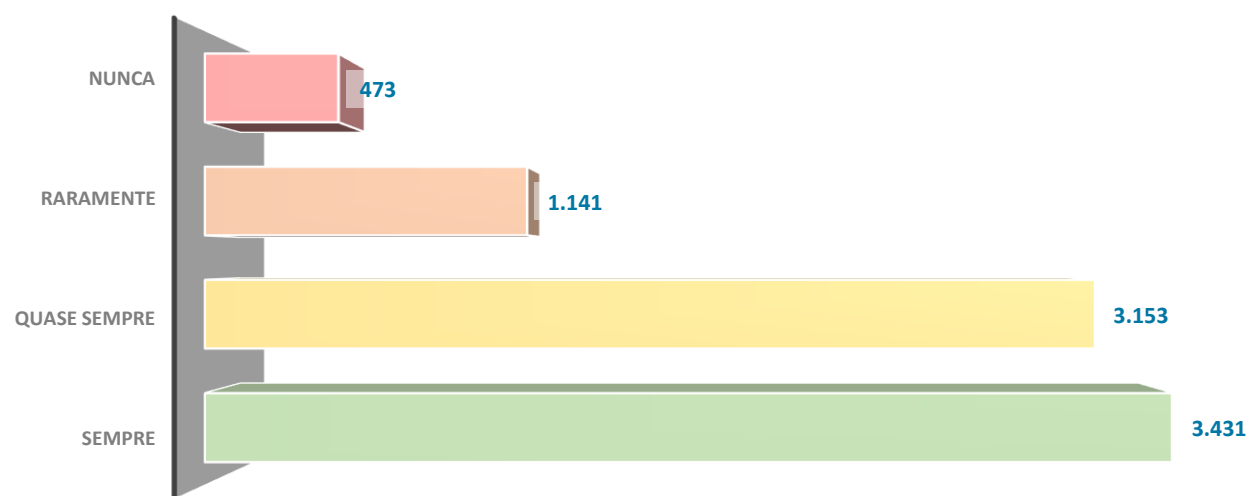
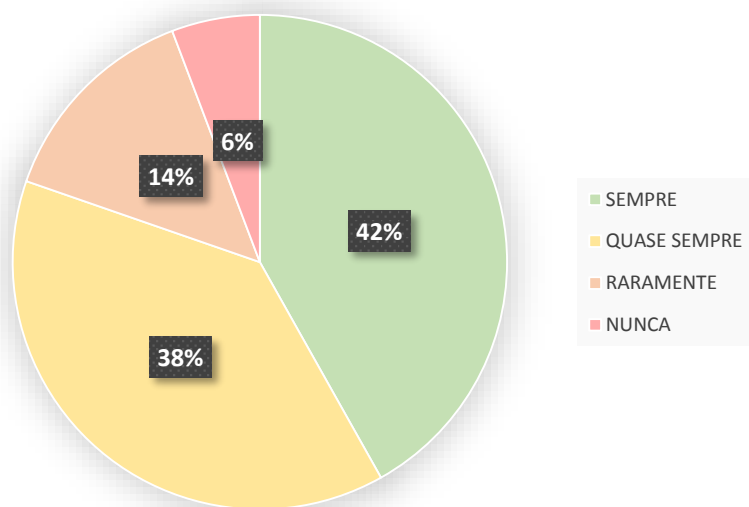




GERAL - Questões Objetivas Qualitativas

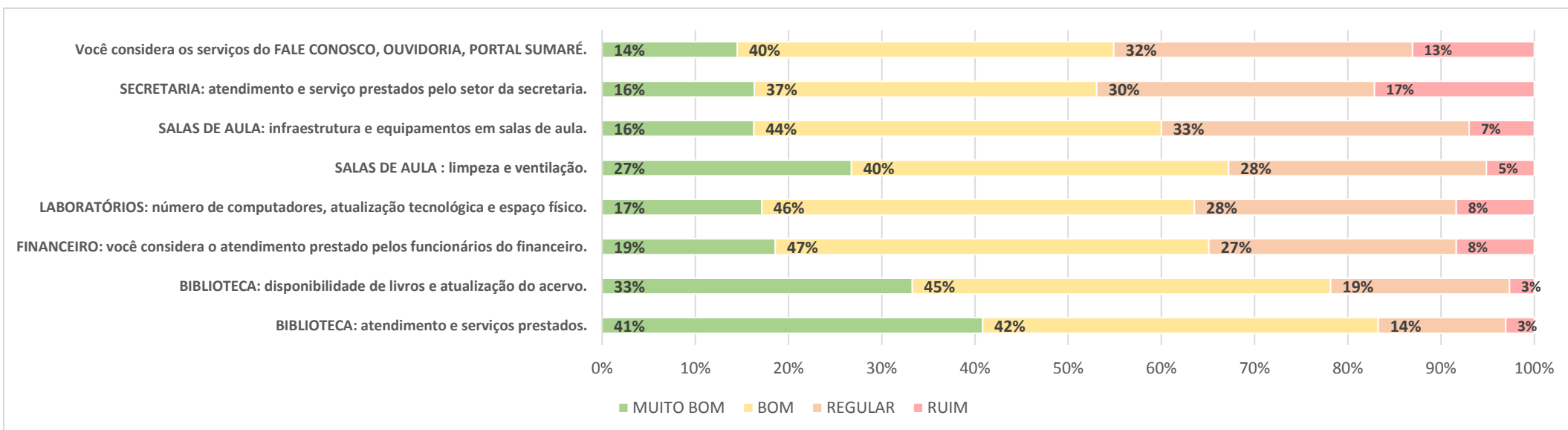
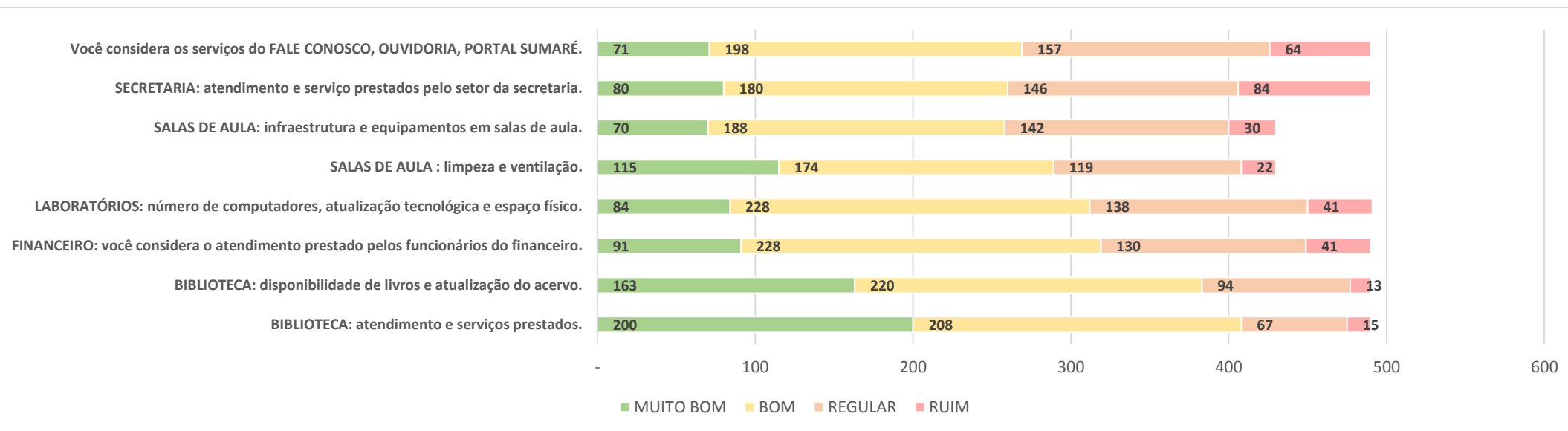


GERAL - Questões Objetivas Periodicidade



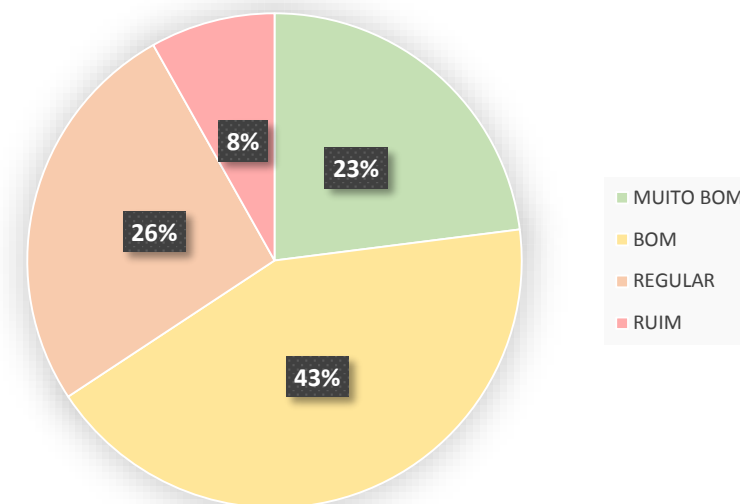
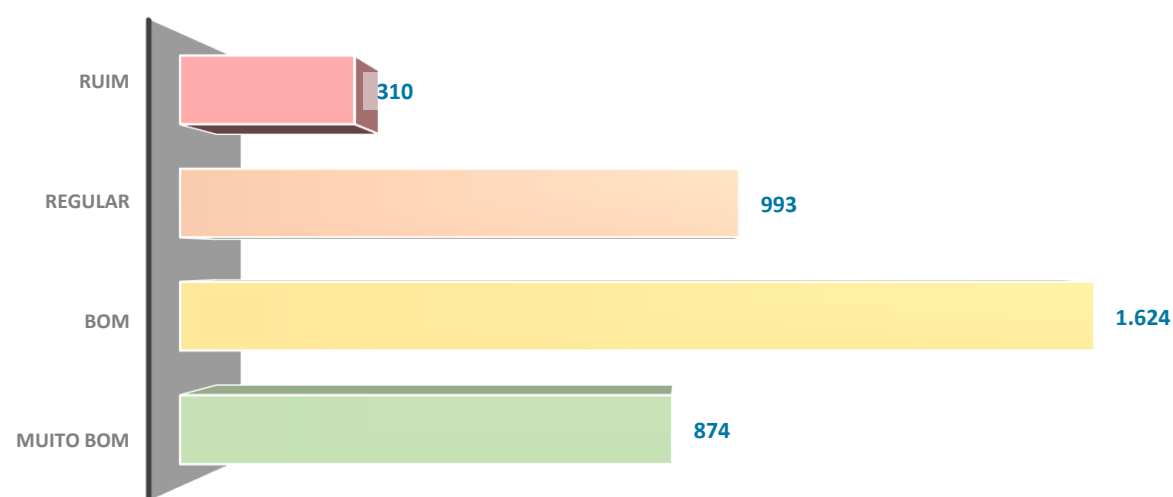


Questões Objetivas

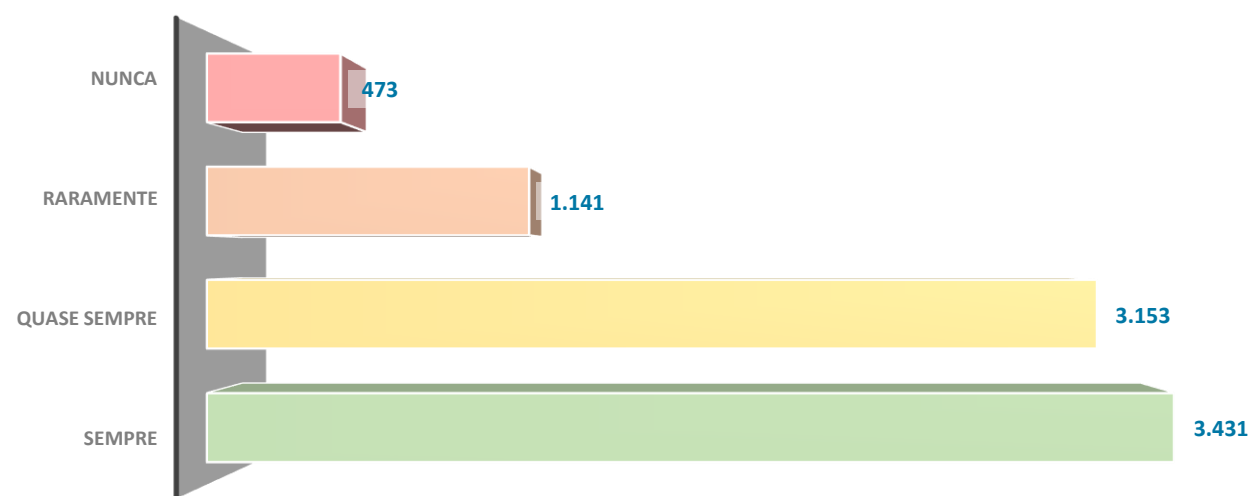
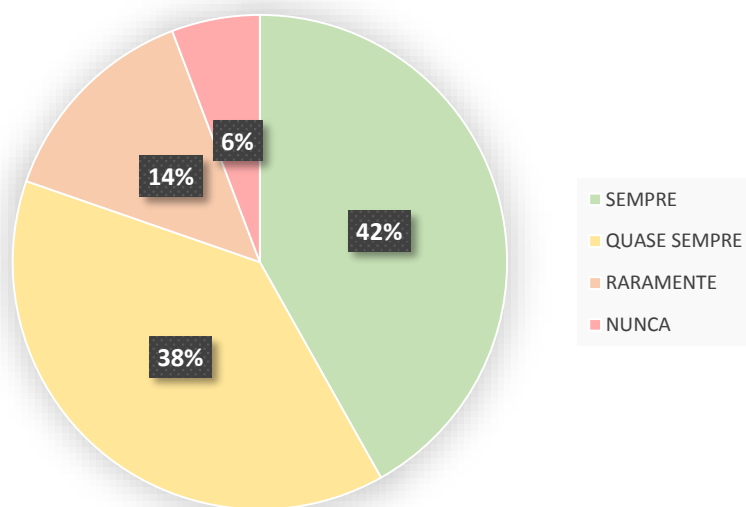




GERAL - Questões Objetivas Qualitativas

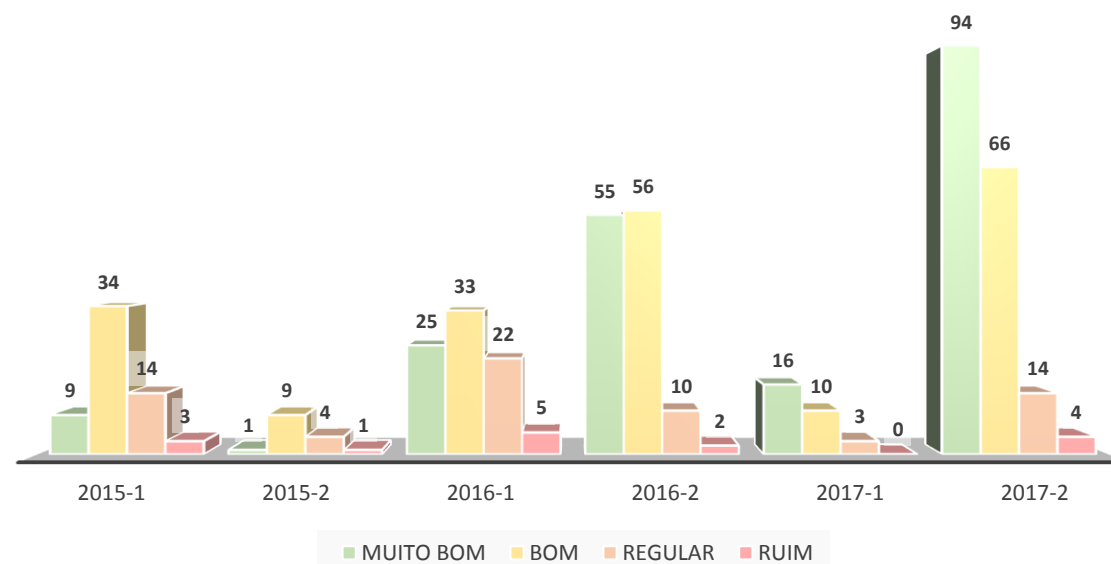
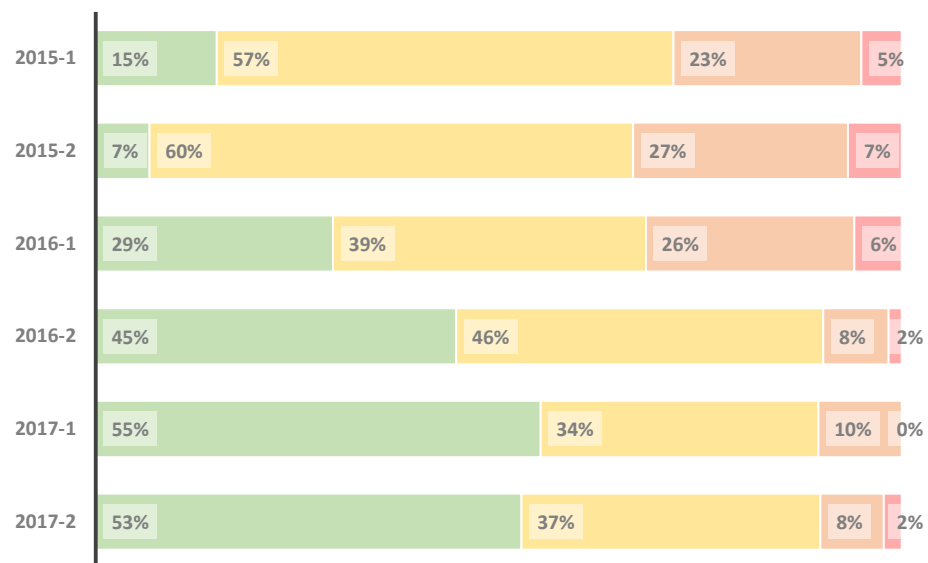
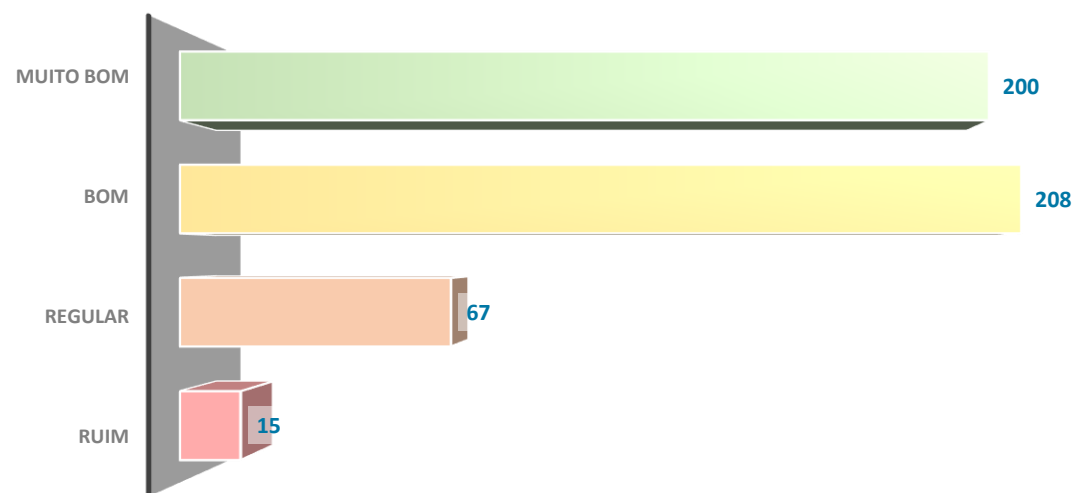
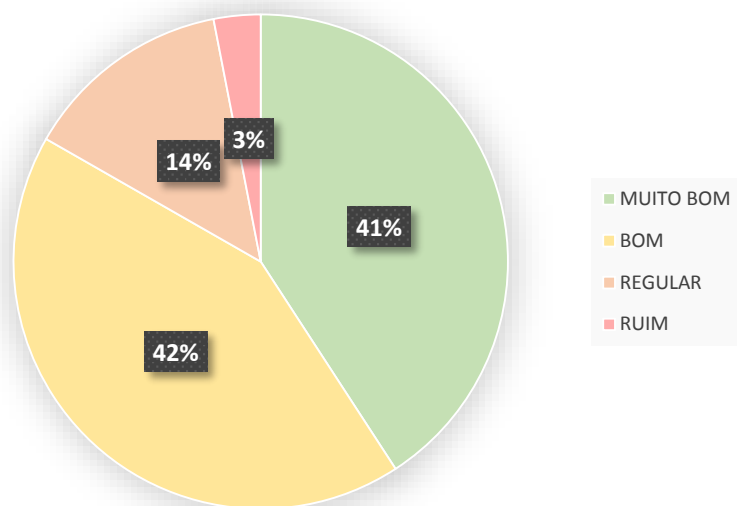


GERAL - Questões Objetivas Periodicidade



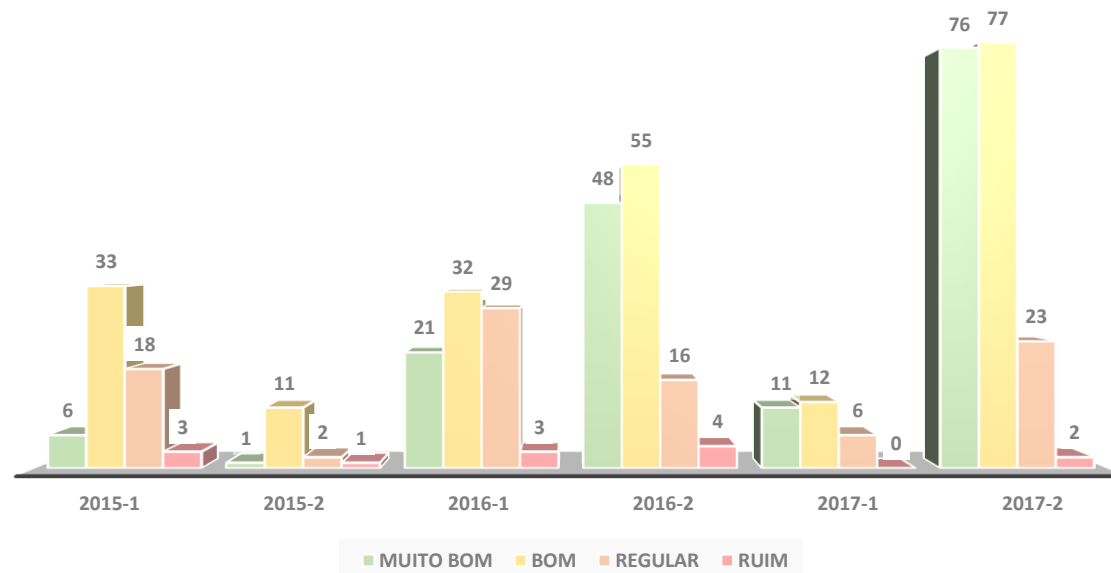
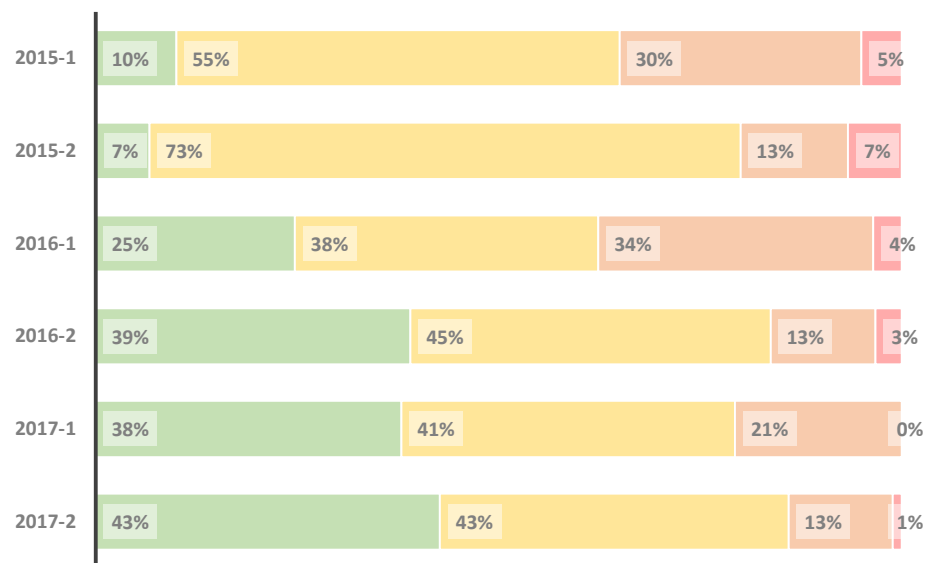
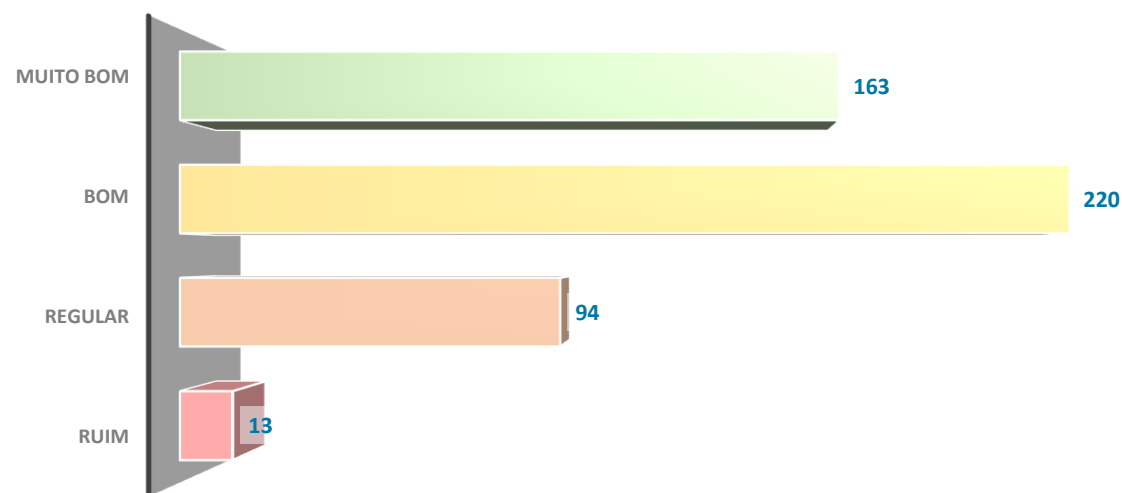
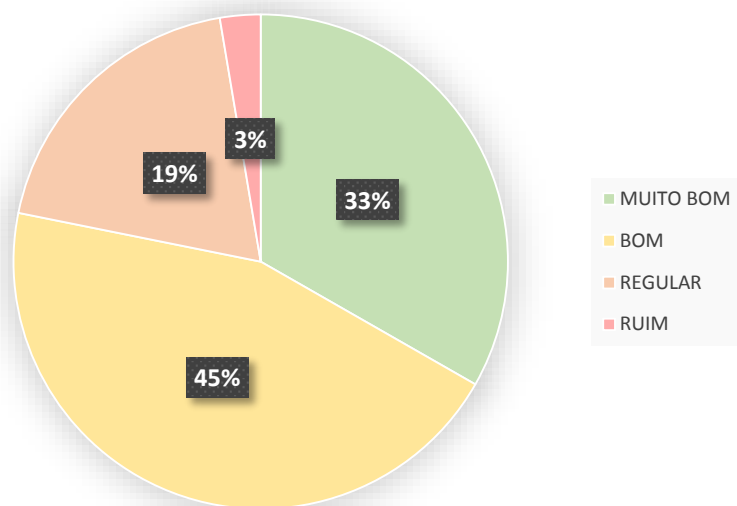


BIBLIOTECA: atendimento e serviços prestados.



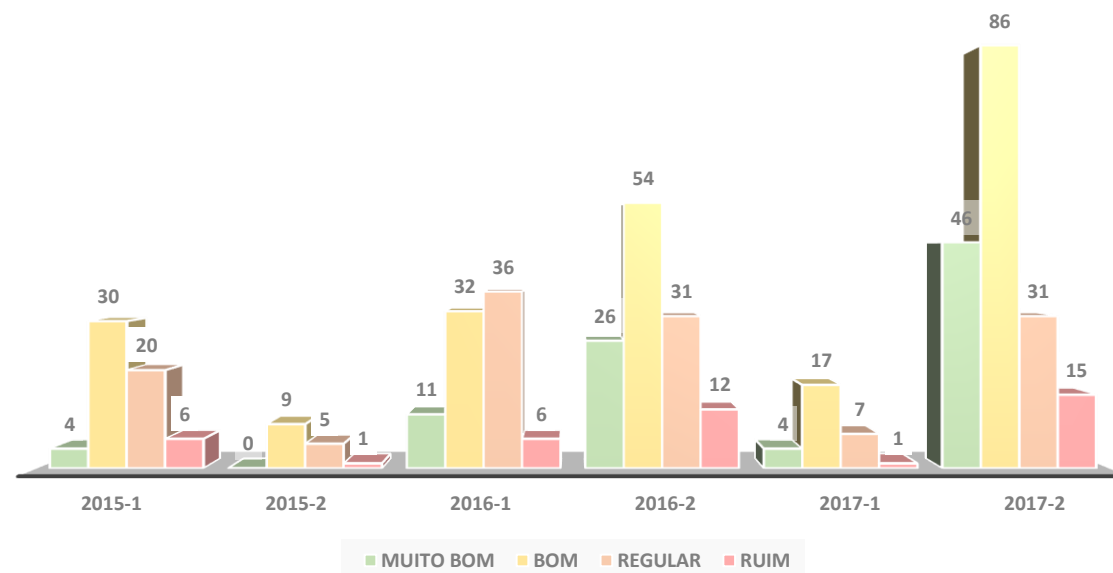
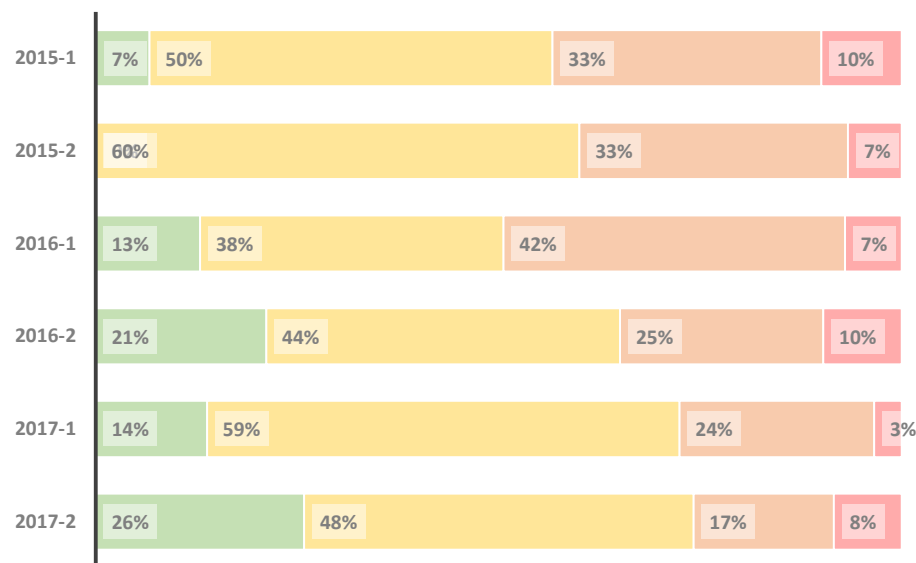
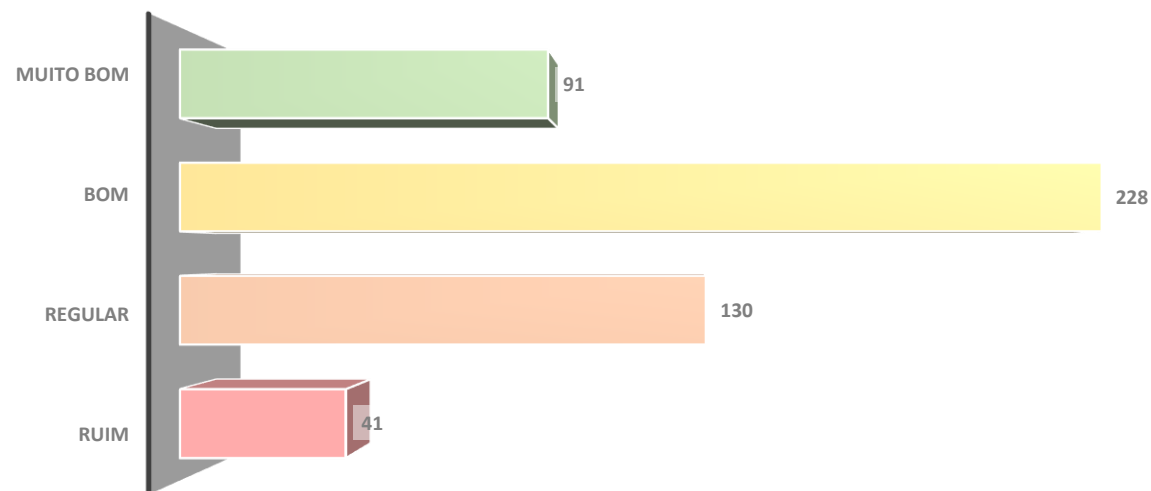
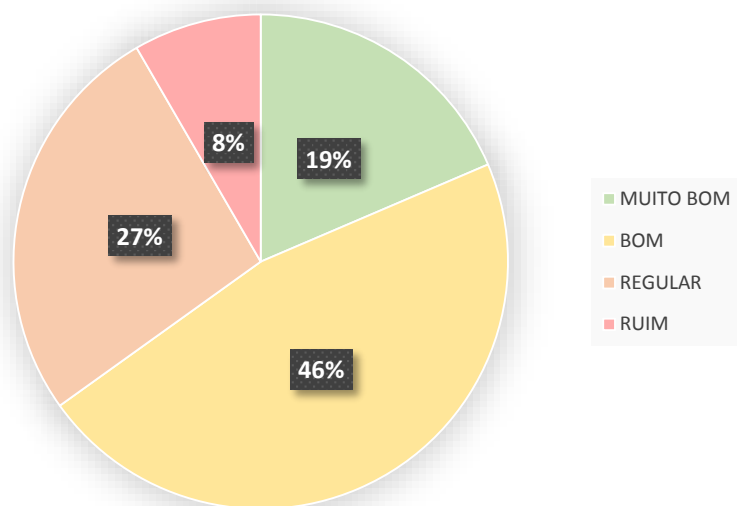


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



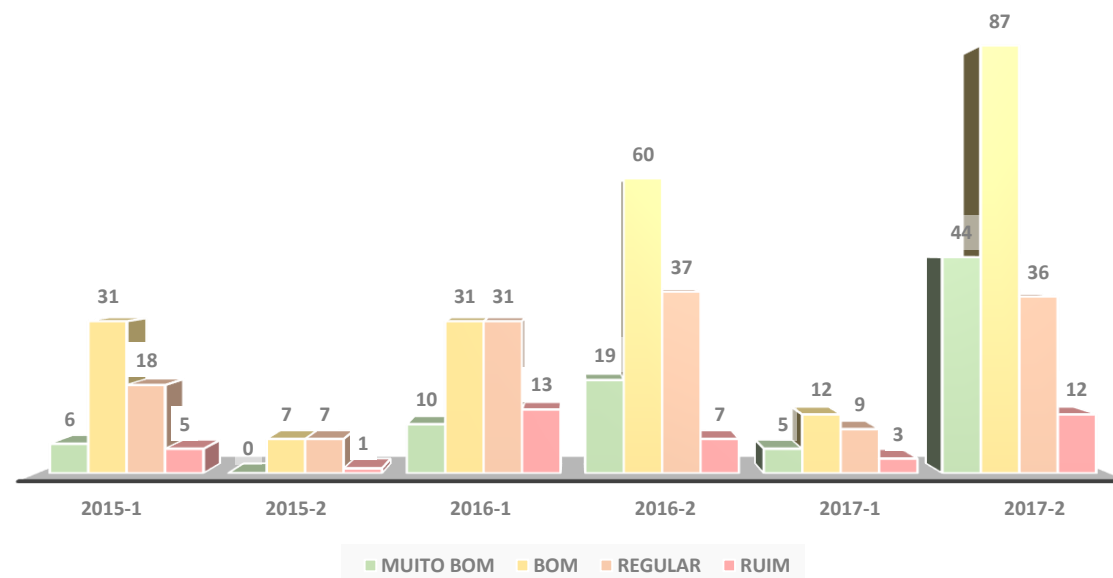
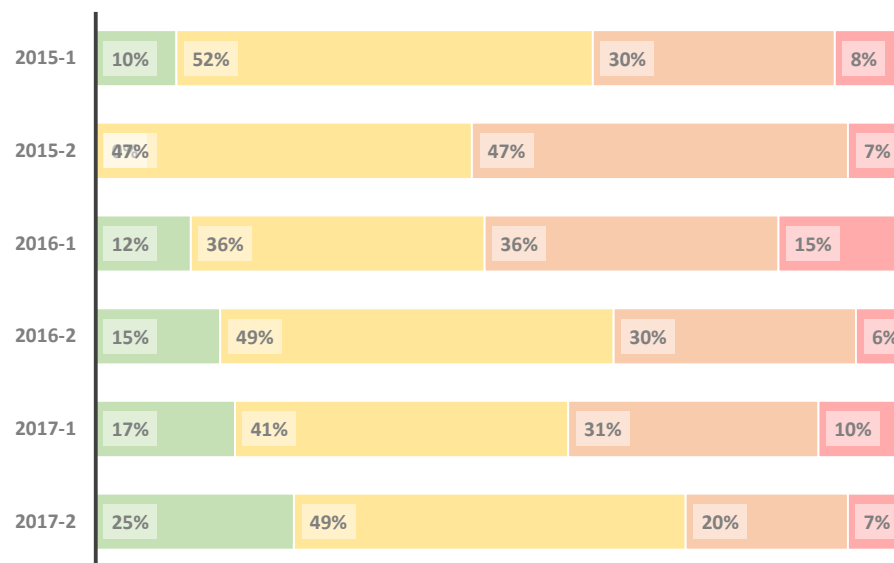
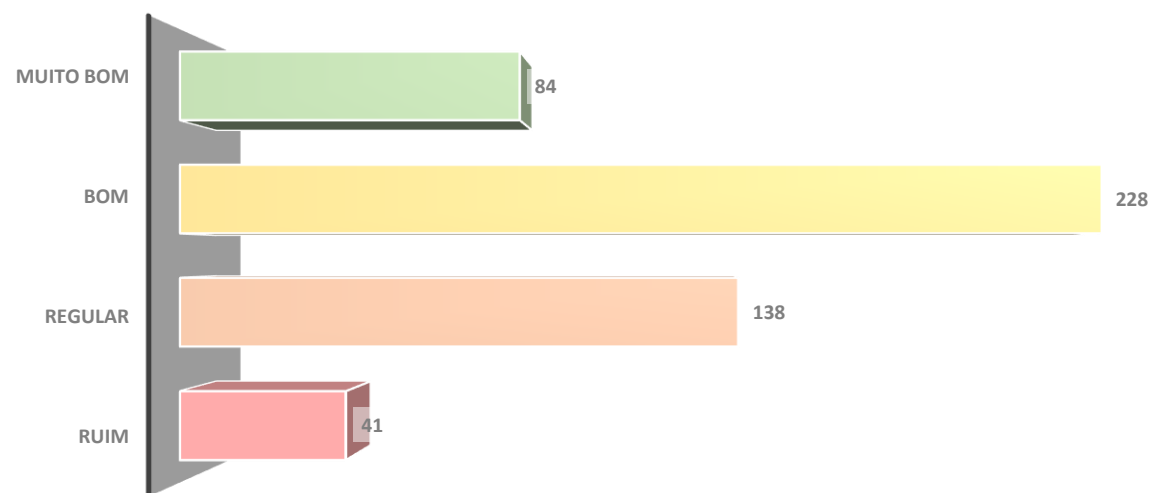
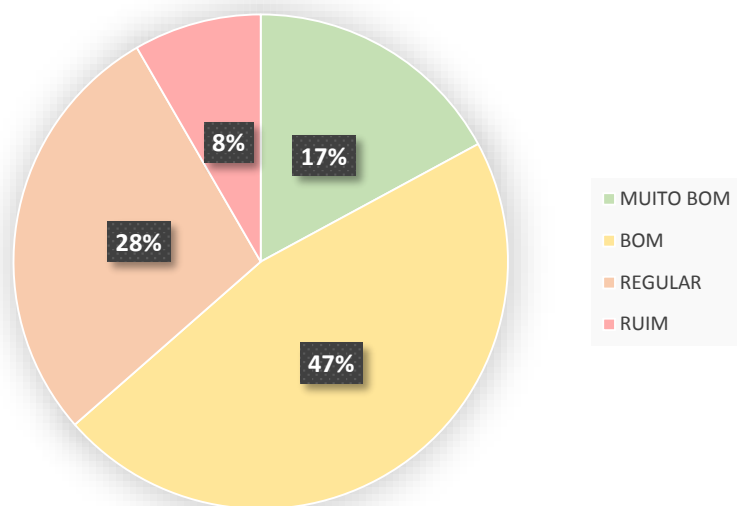


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



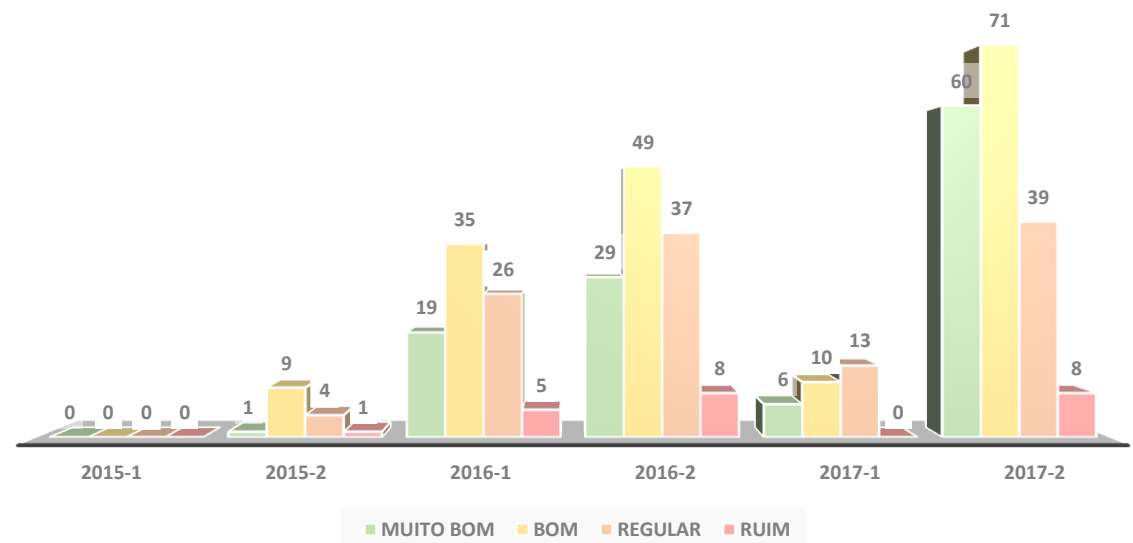
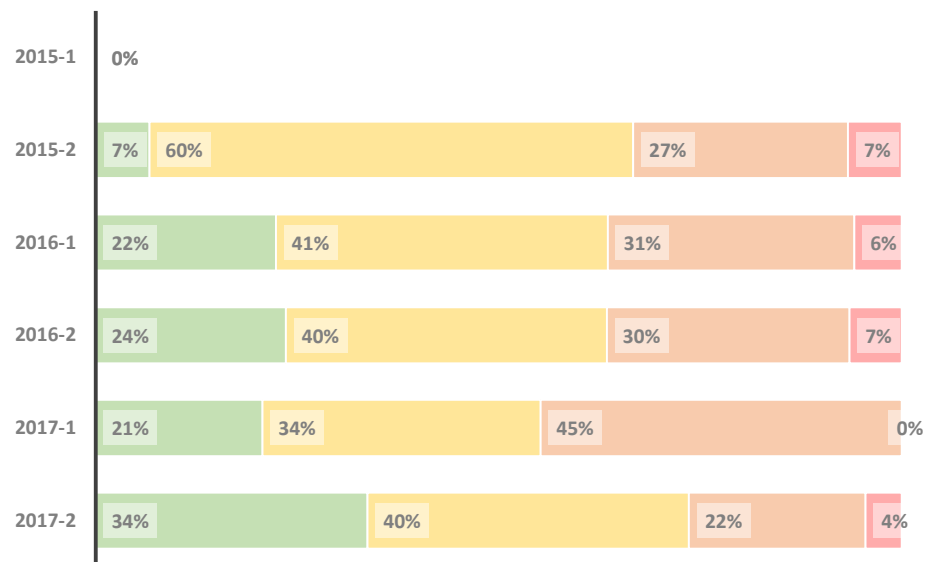
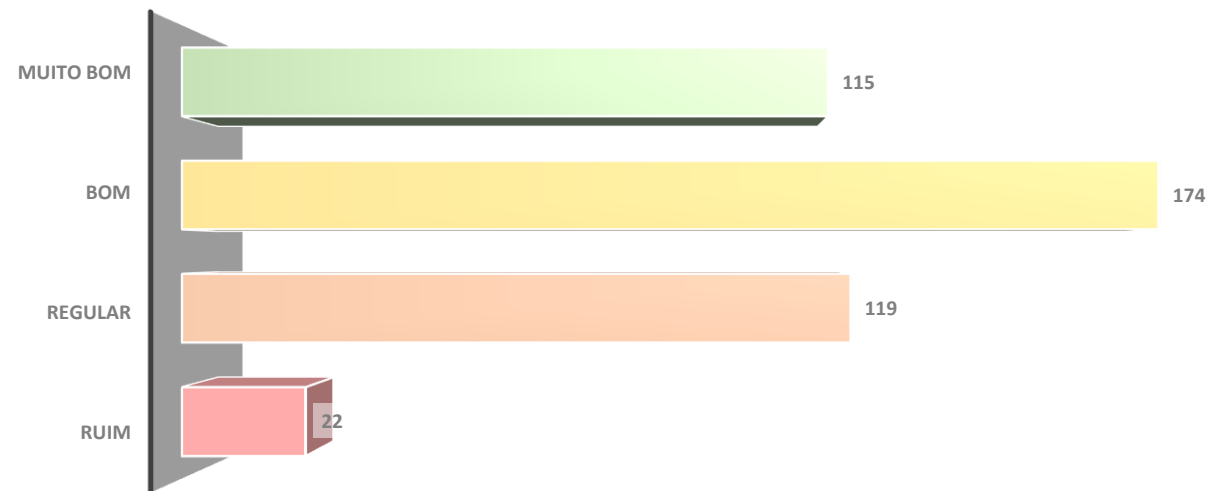
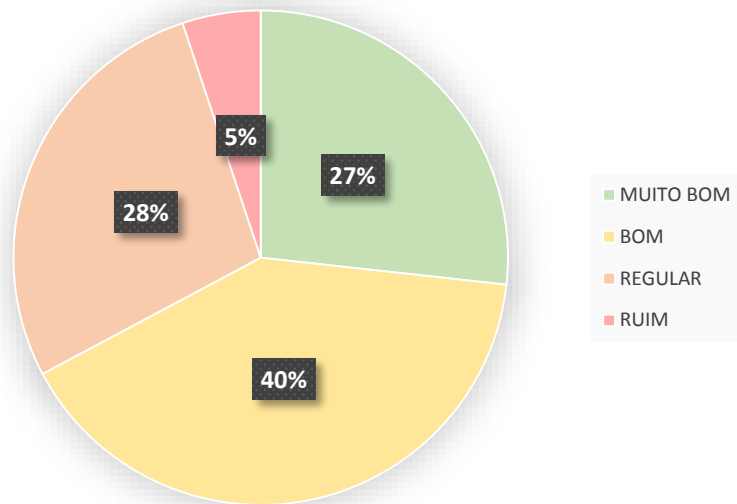


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



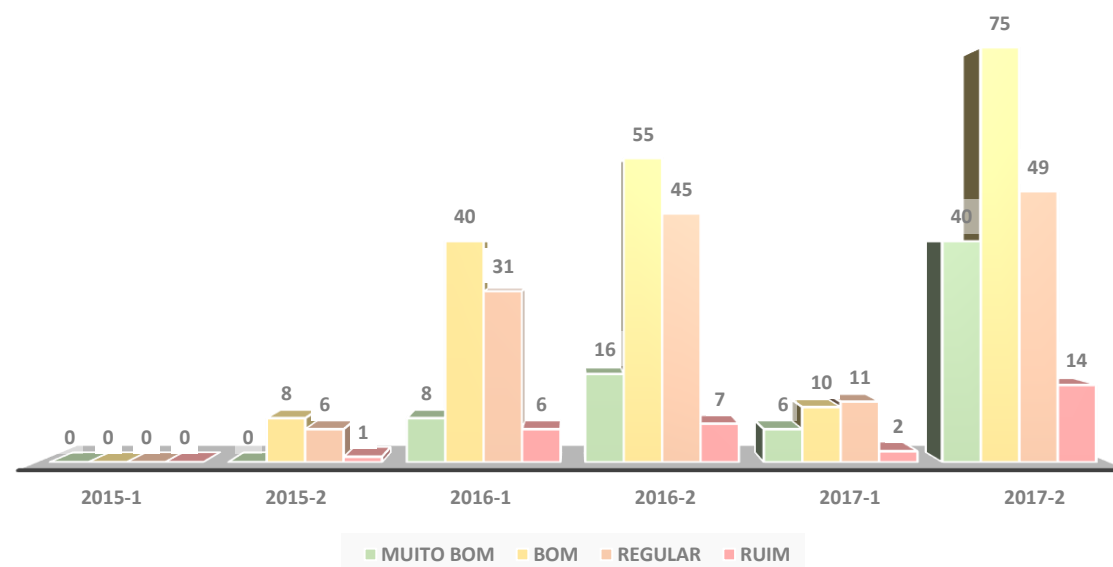
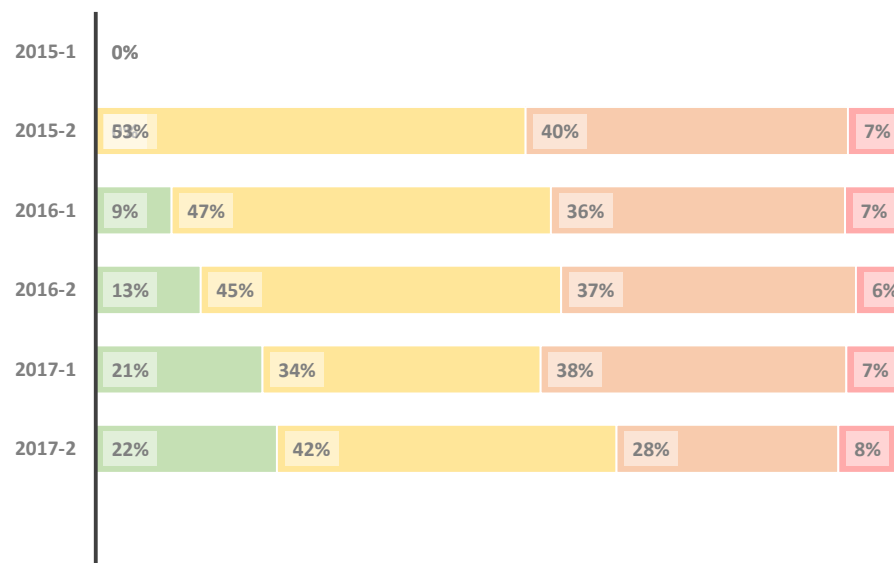
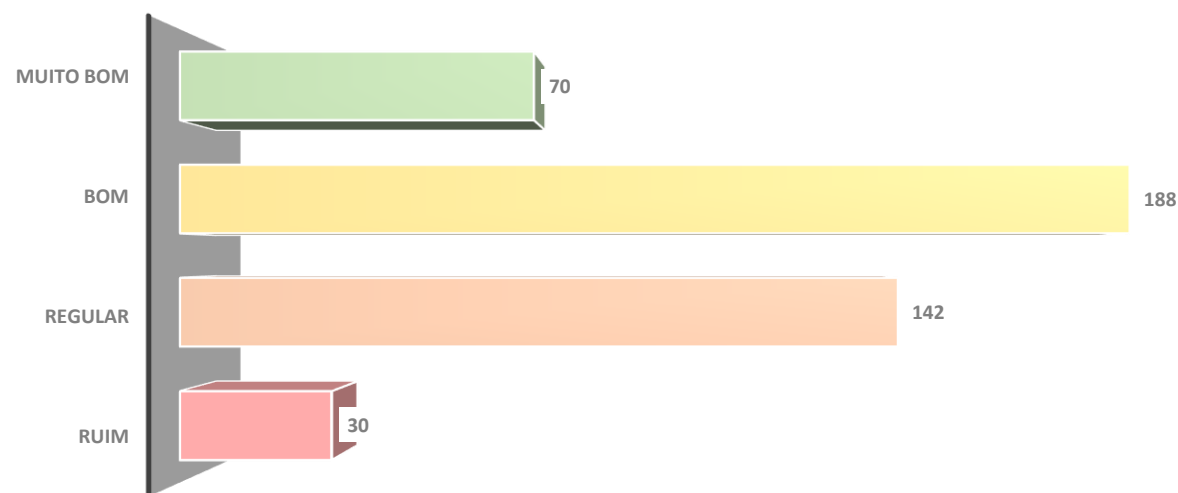
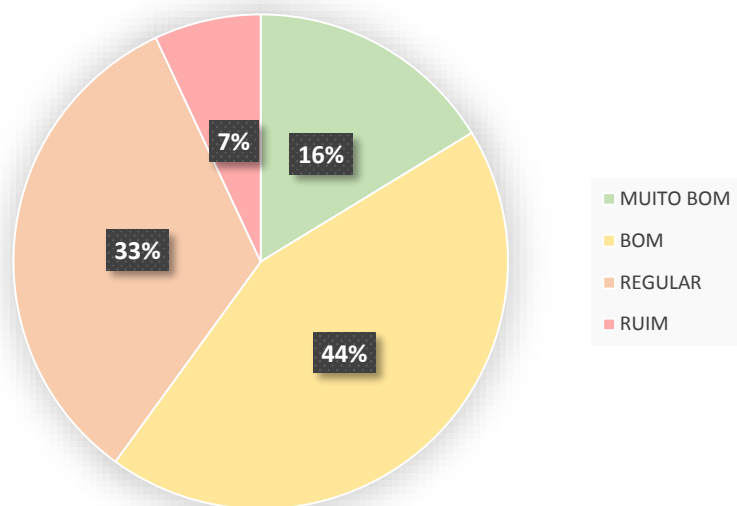


SALAS DE AULA : limpeza e ventilação.



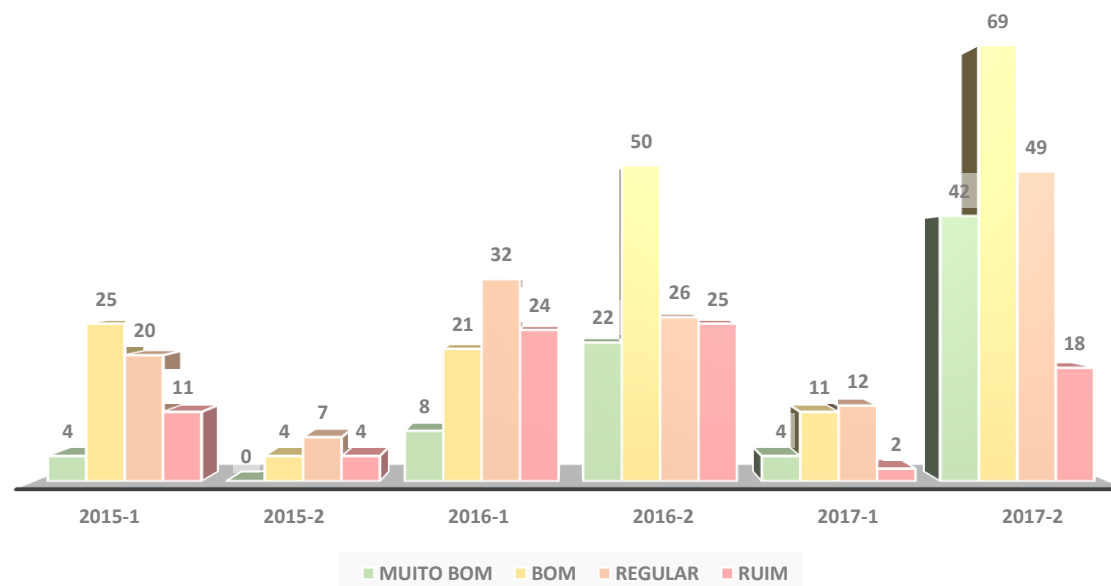
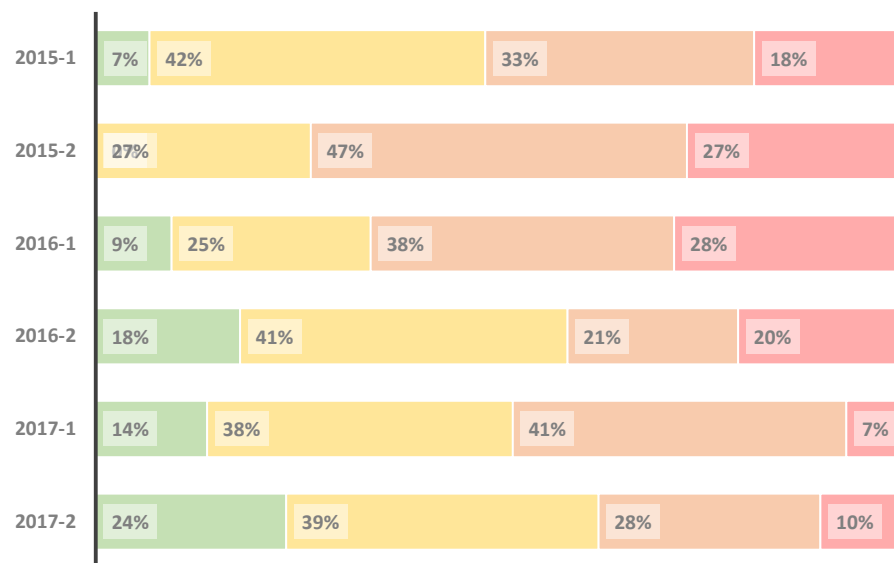
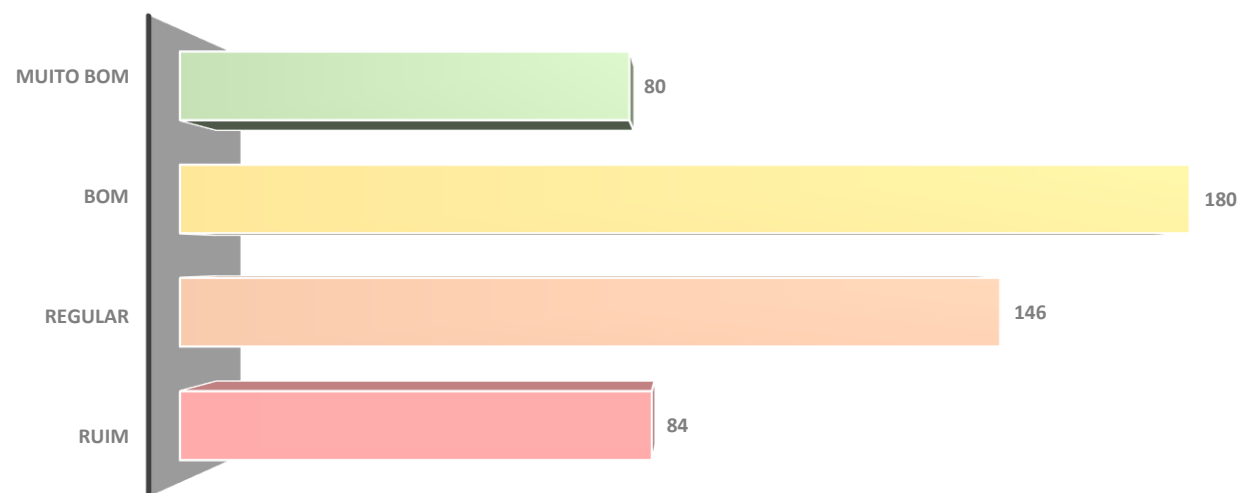
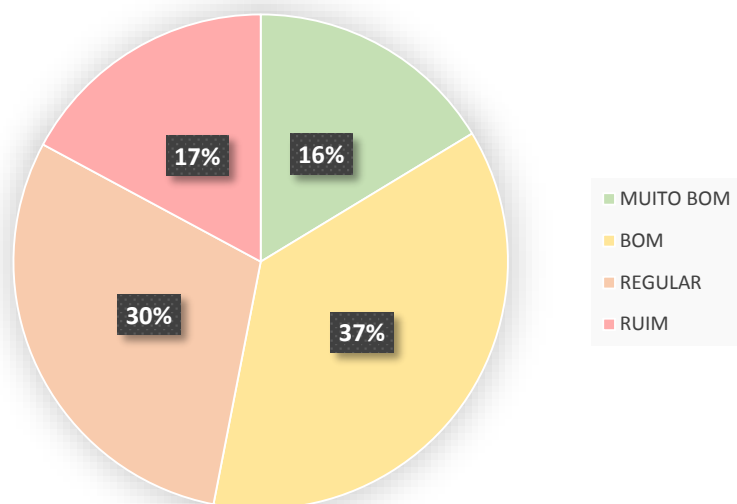


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



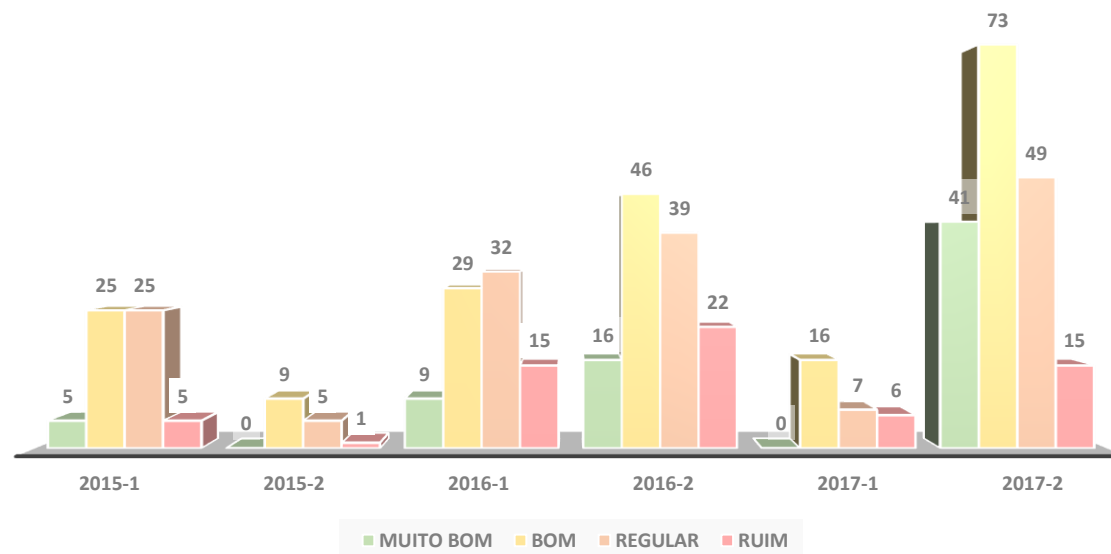
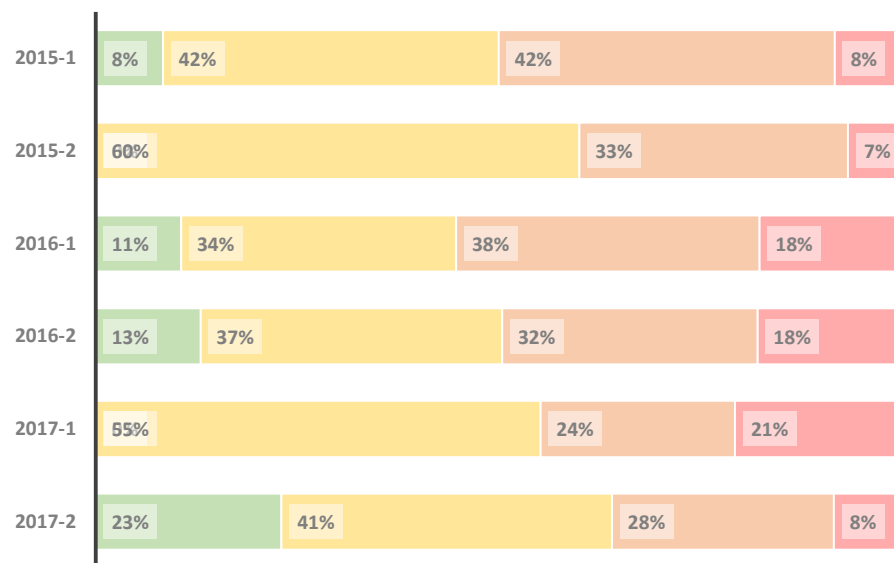
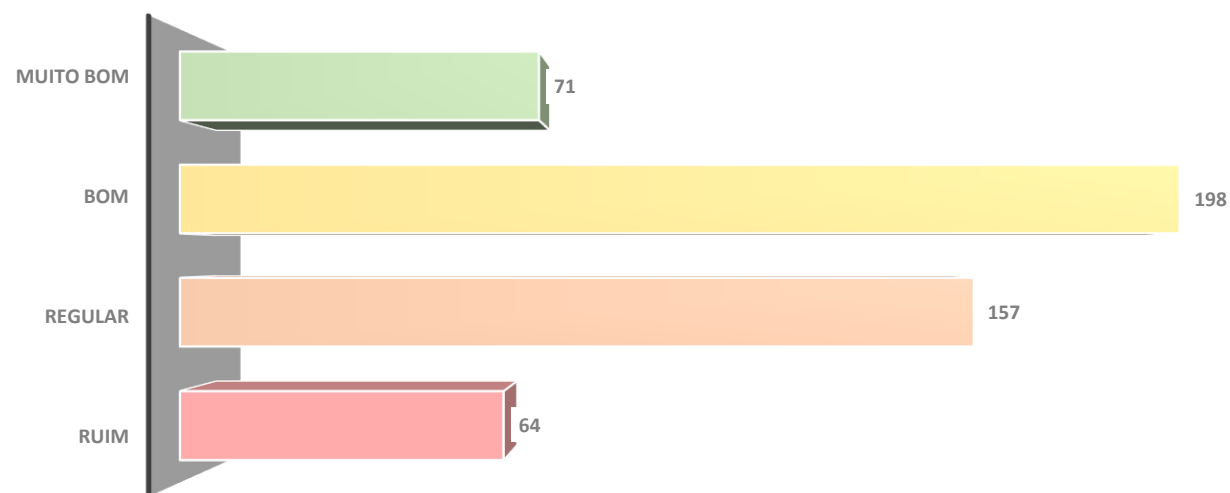
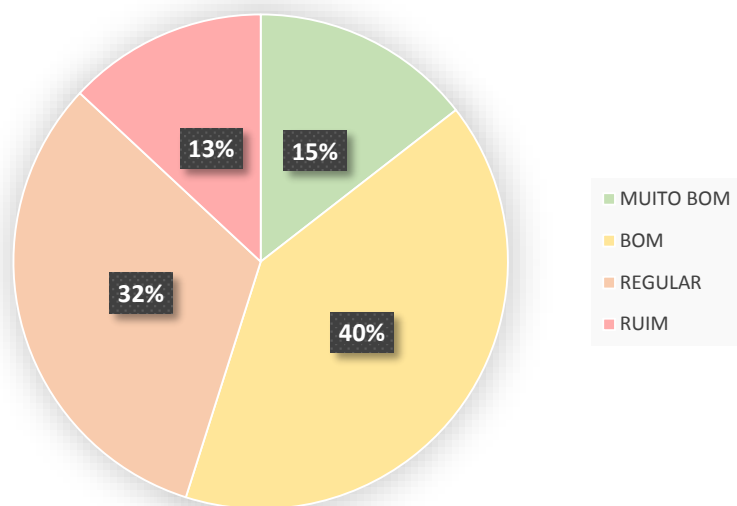


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



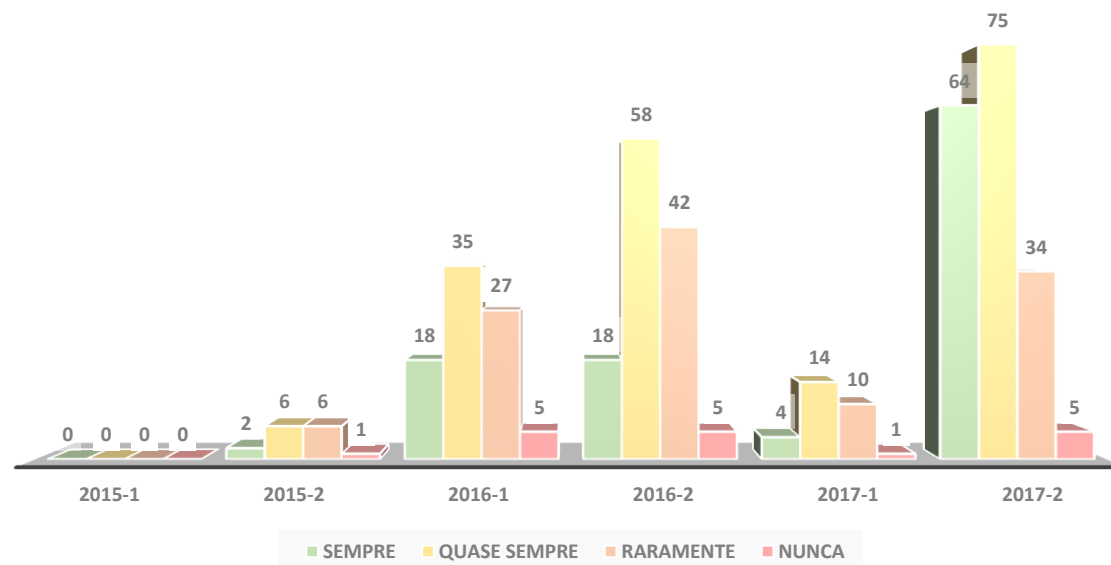
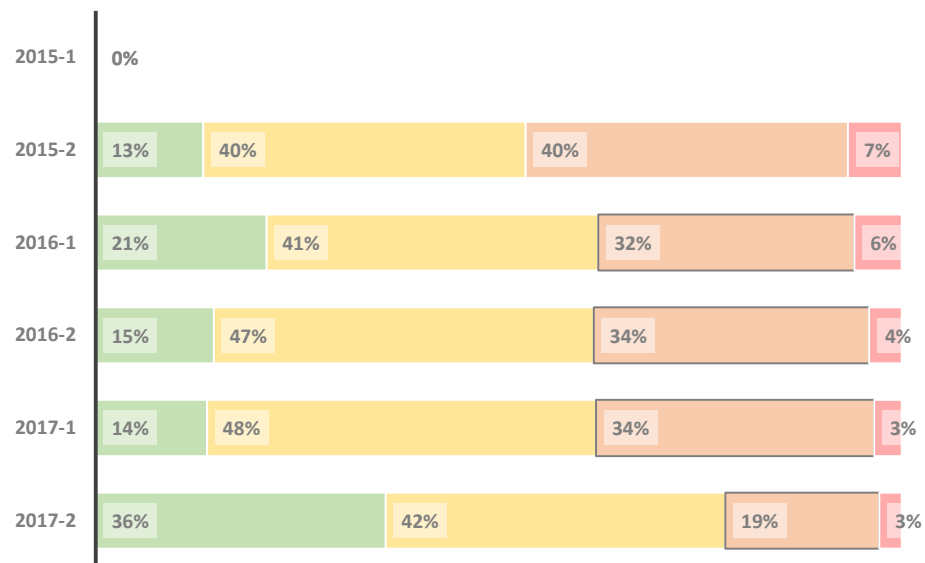
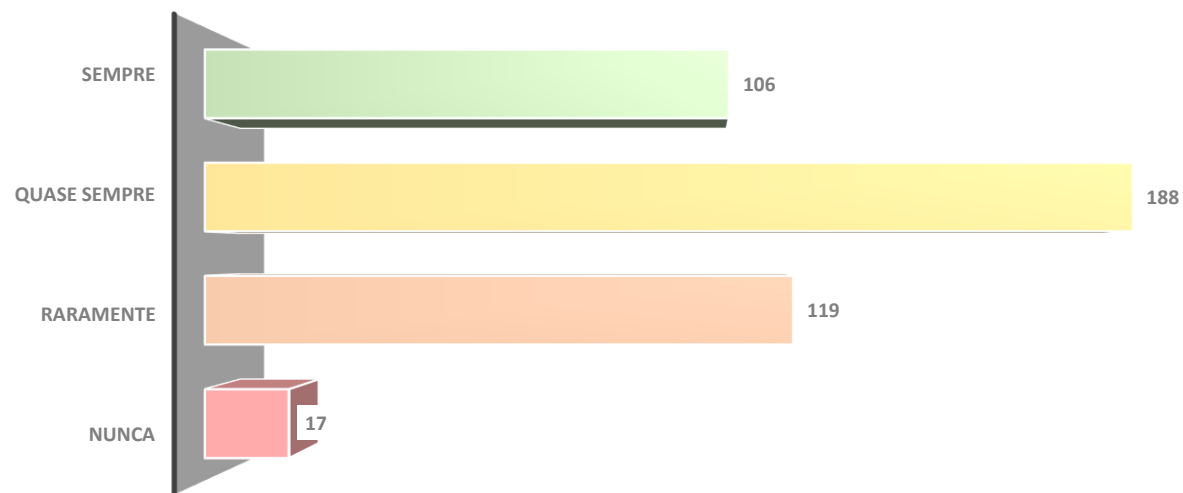
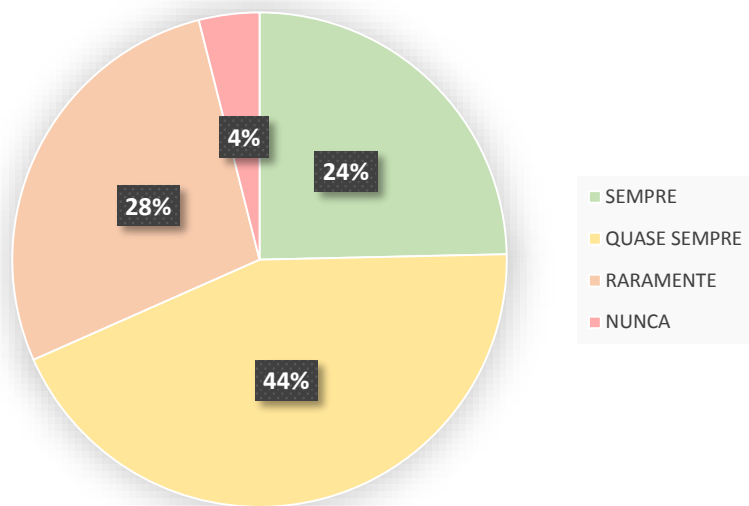


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



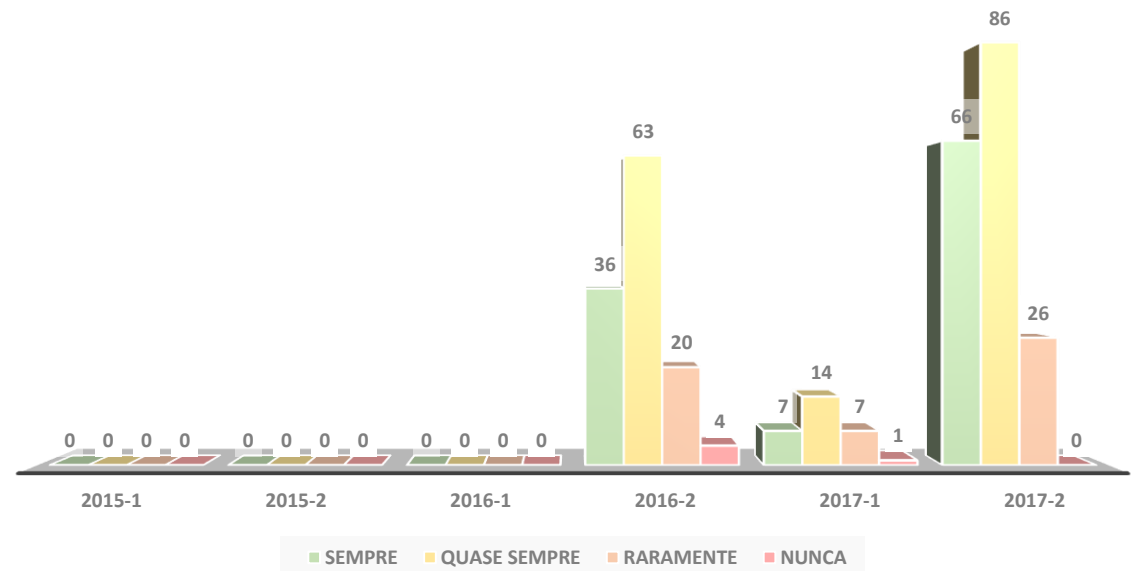
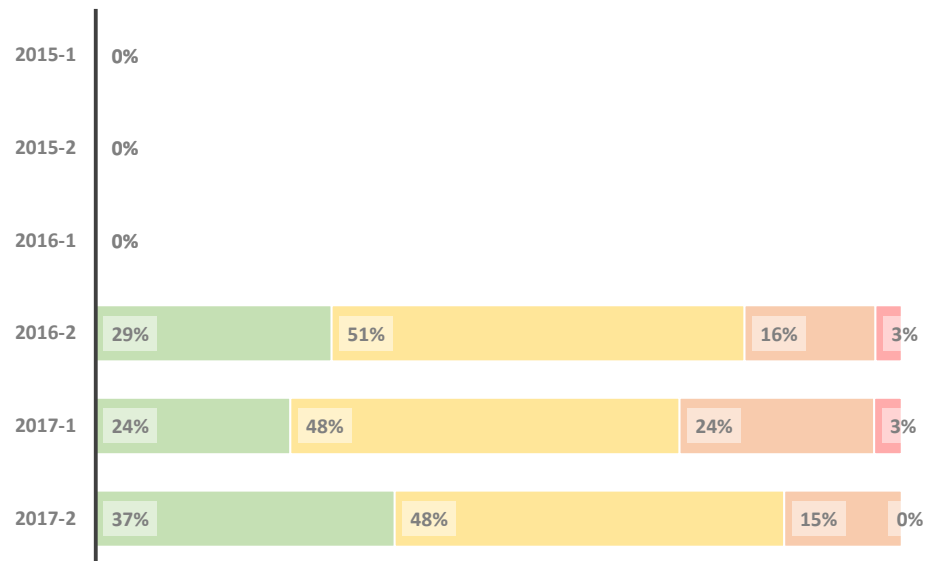
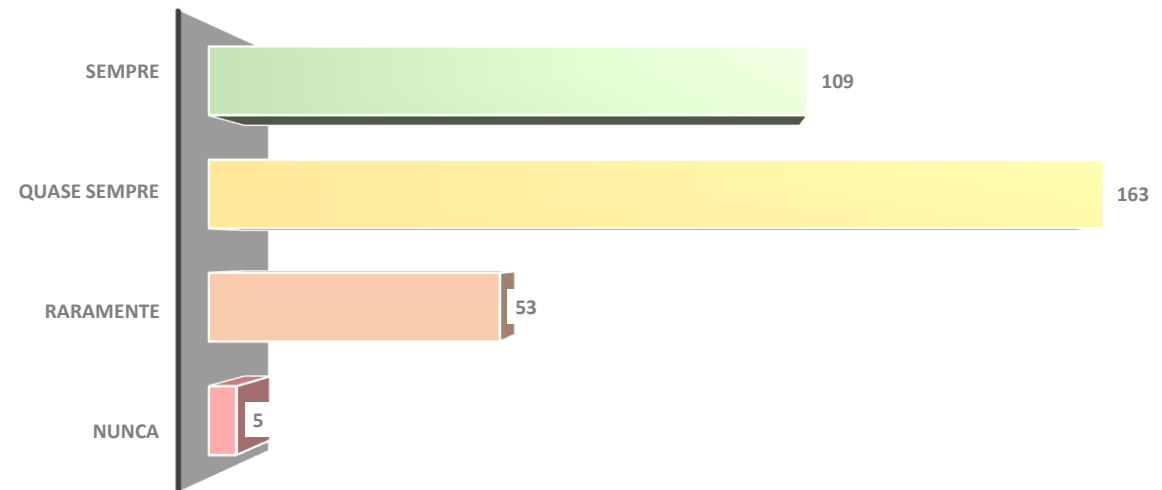
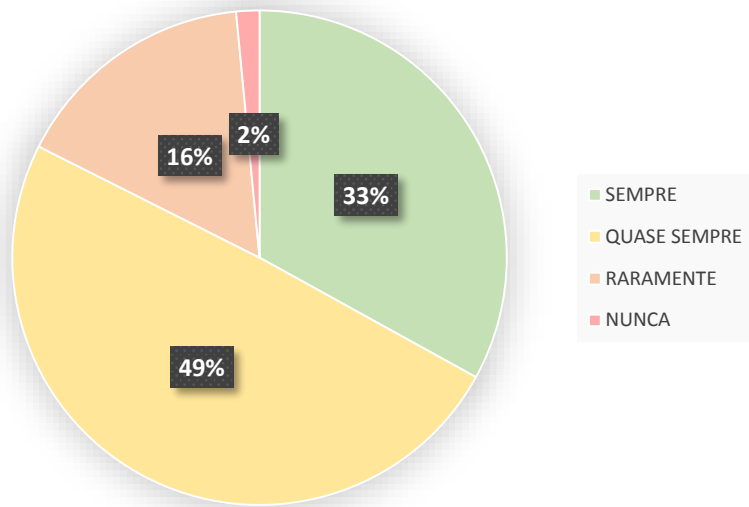


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



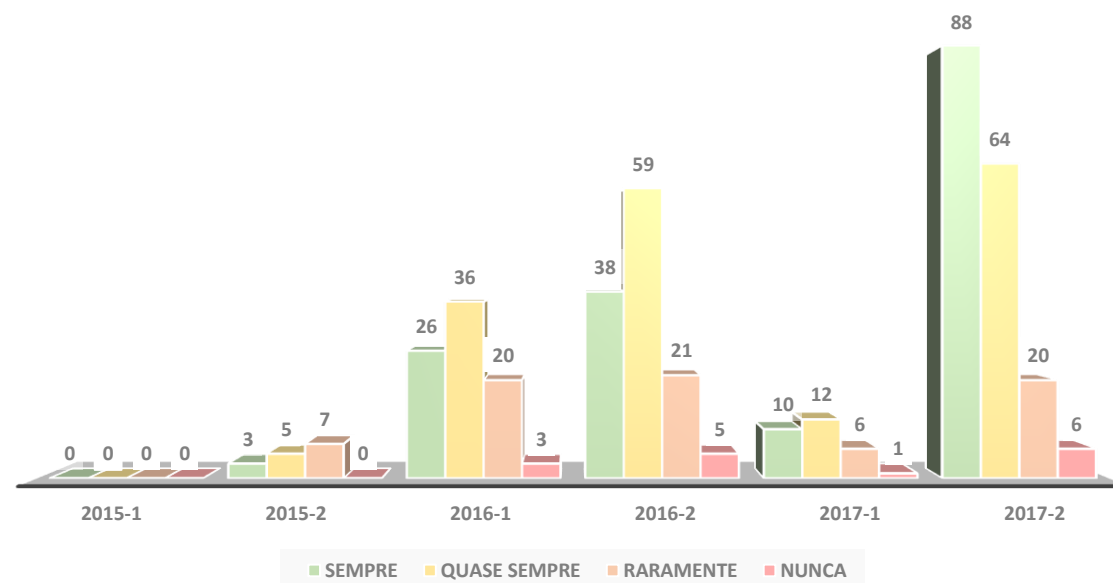
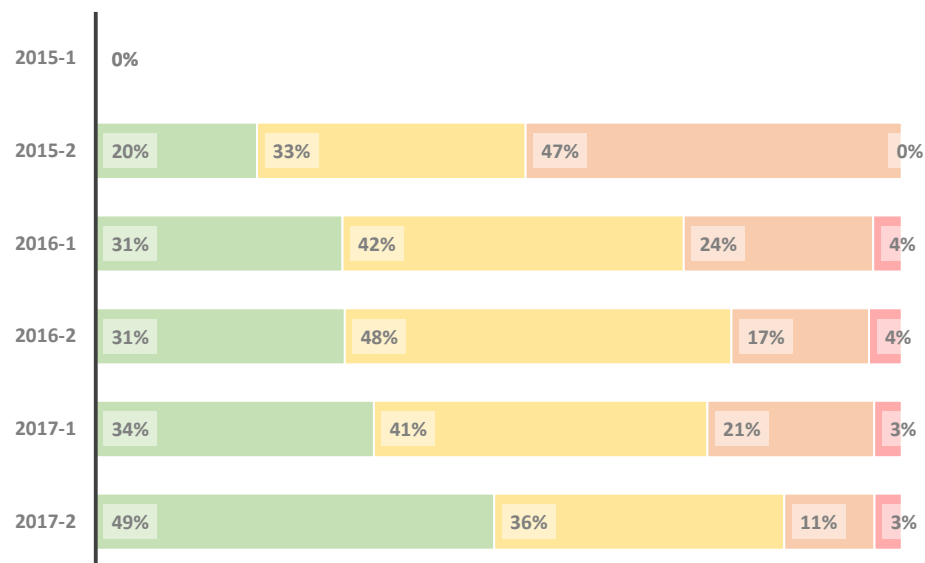
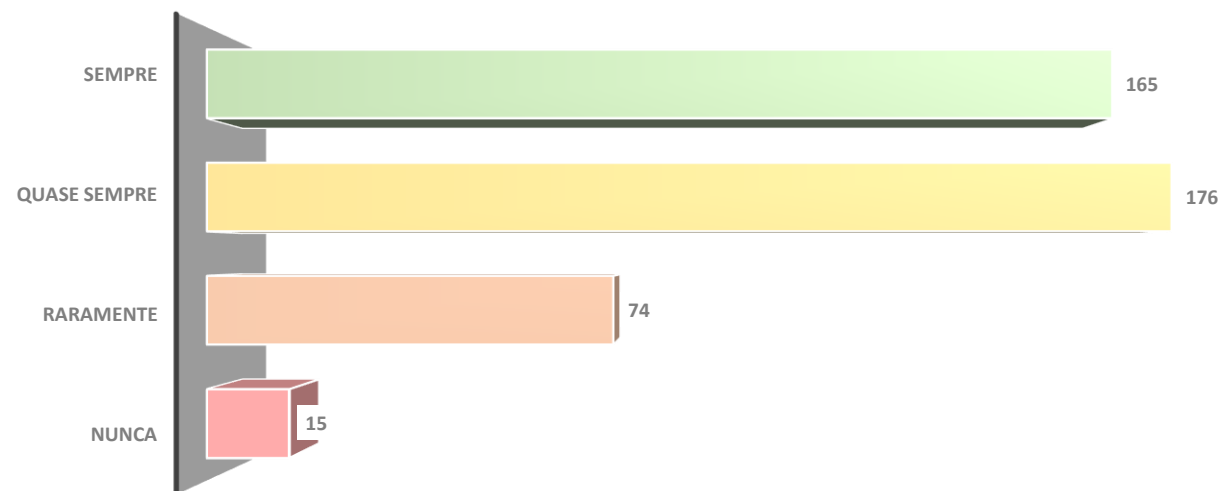
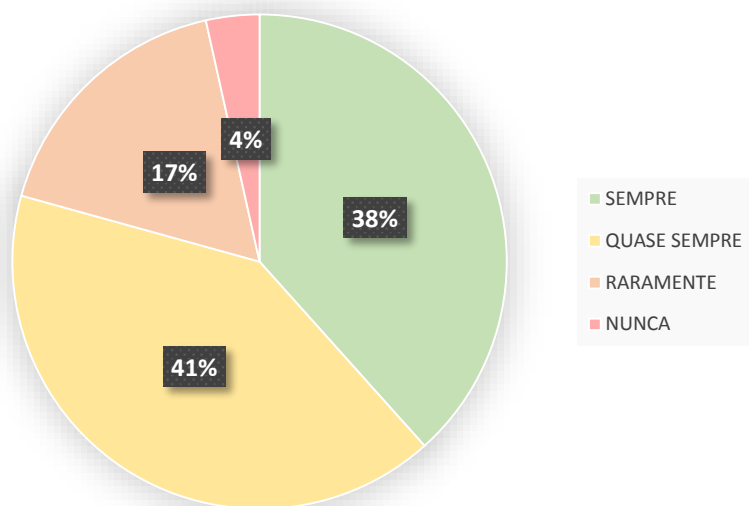


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



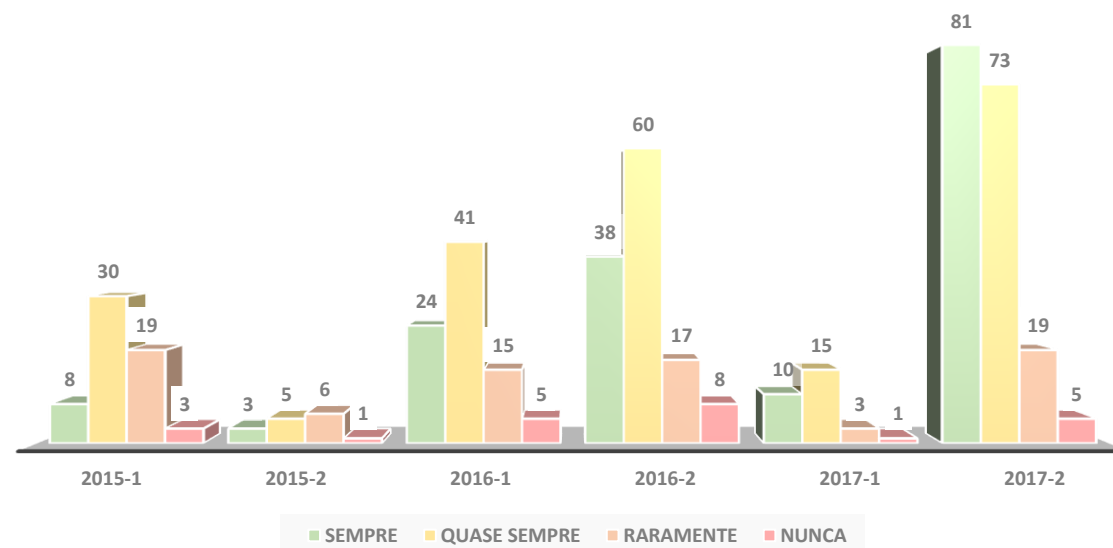
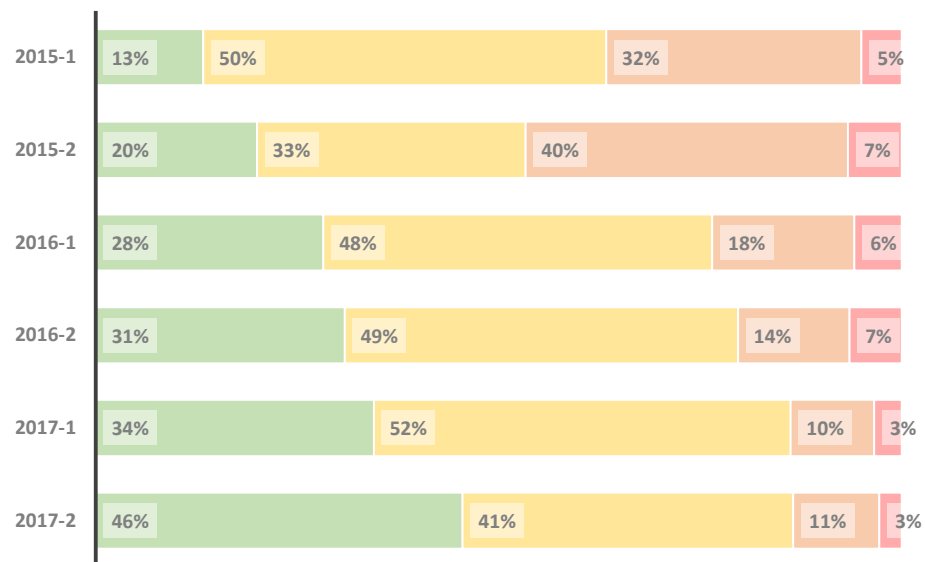
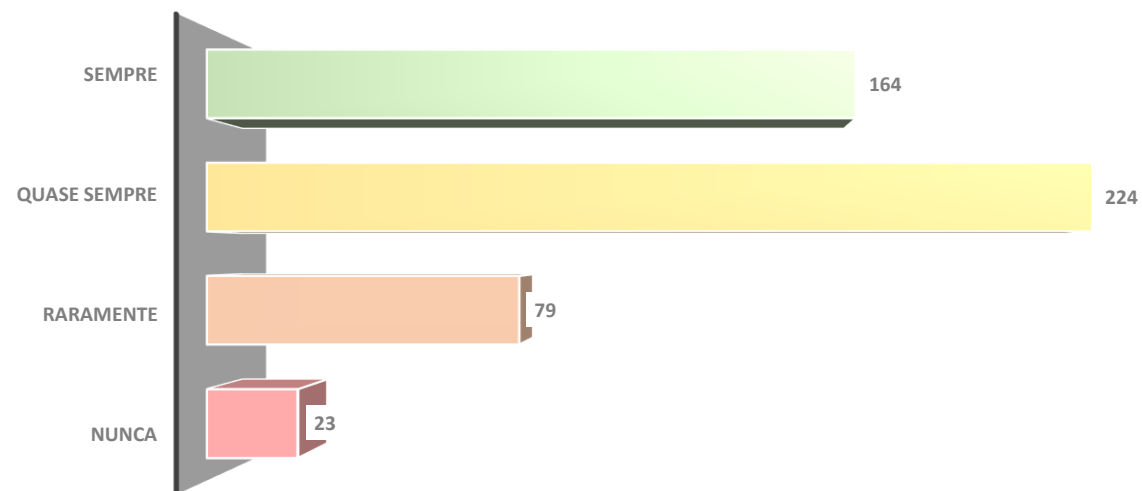
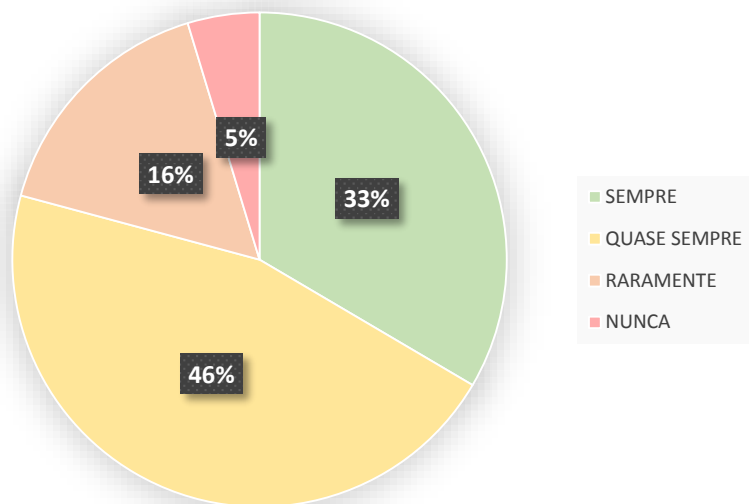


O COORDENADOR: é acessível ao aluno?



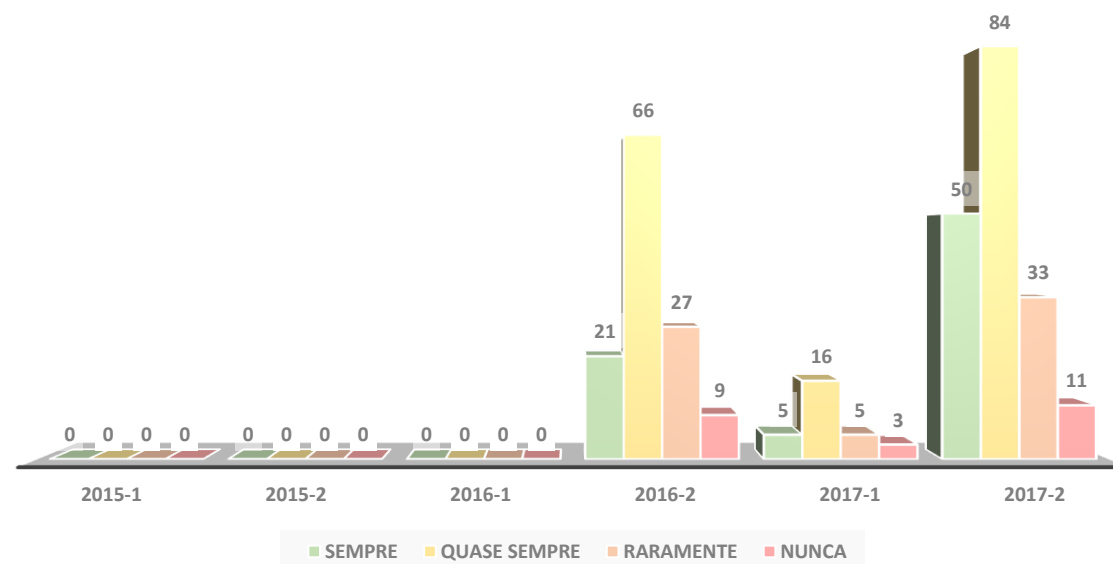
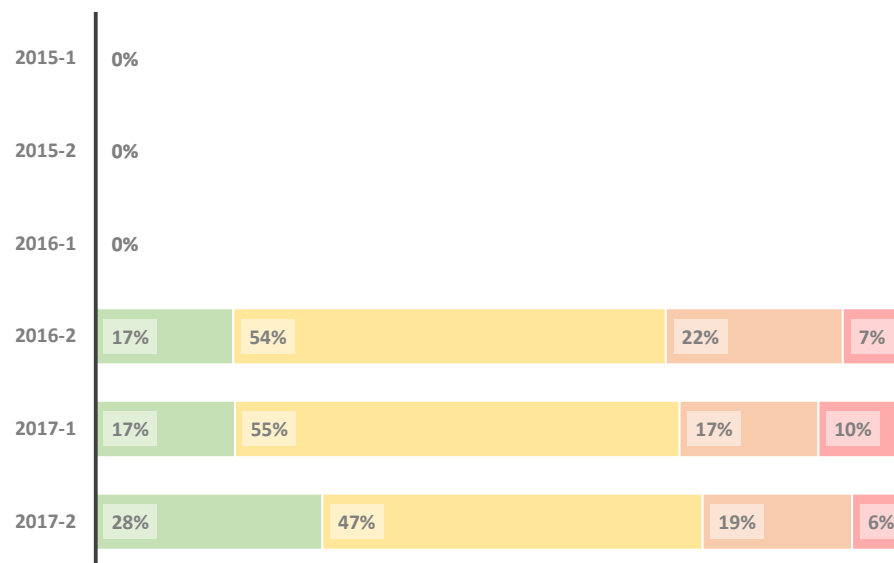
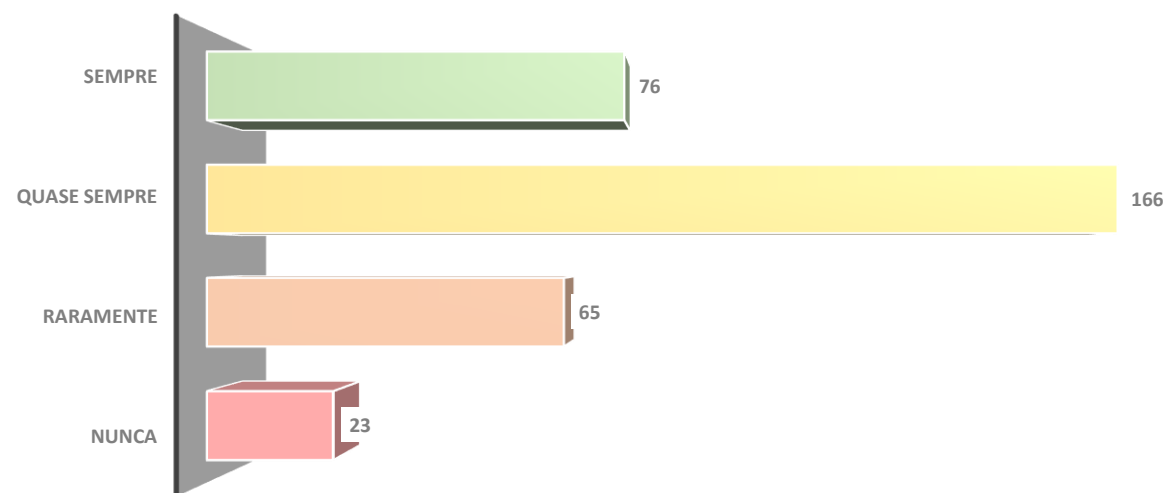
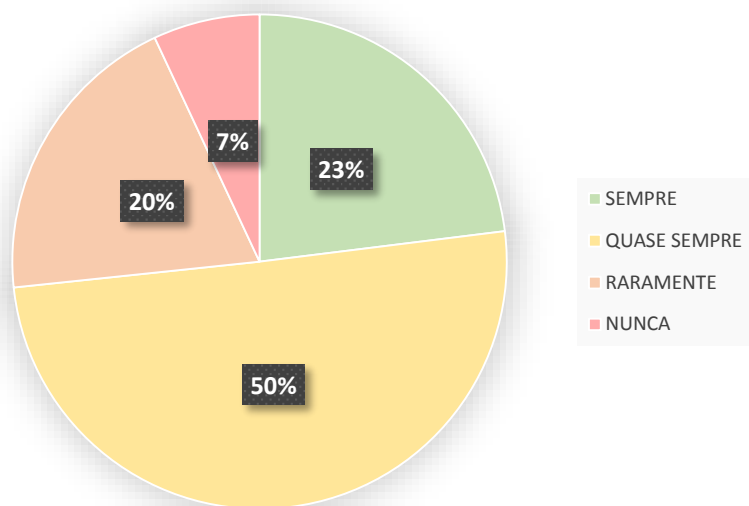


O COORDENADOR: é acessível ao aluno?



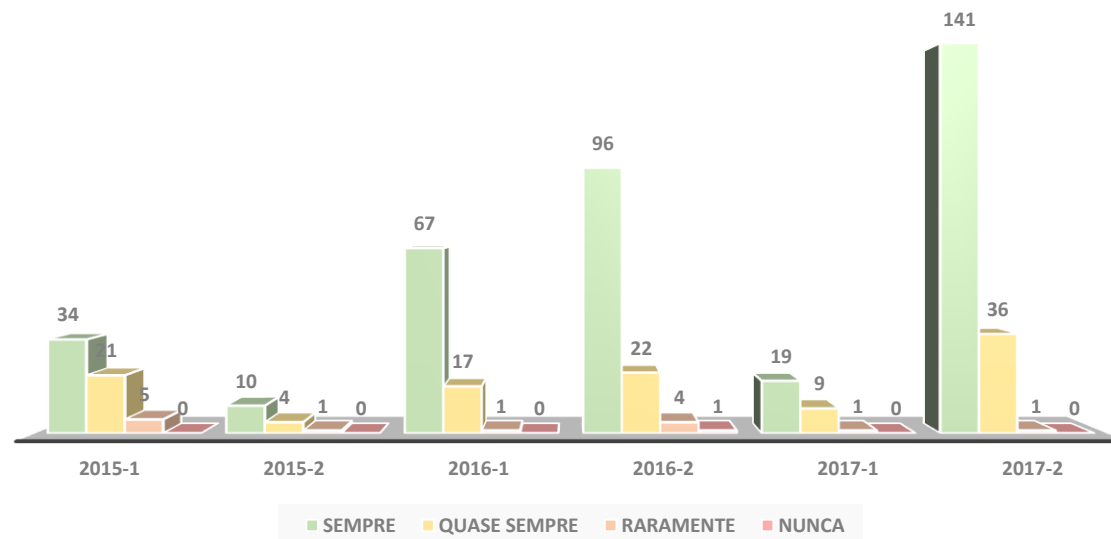
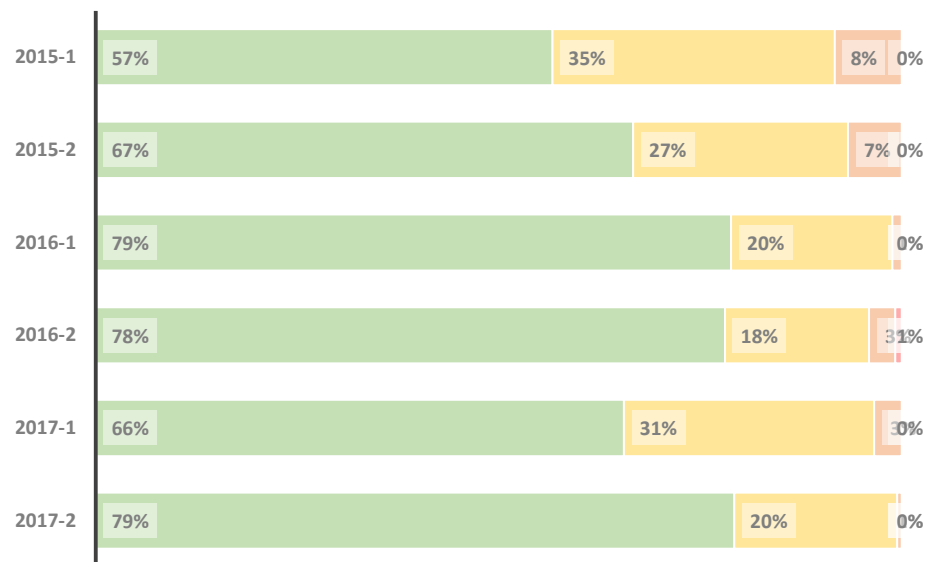
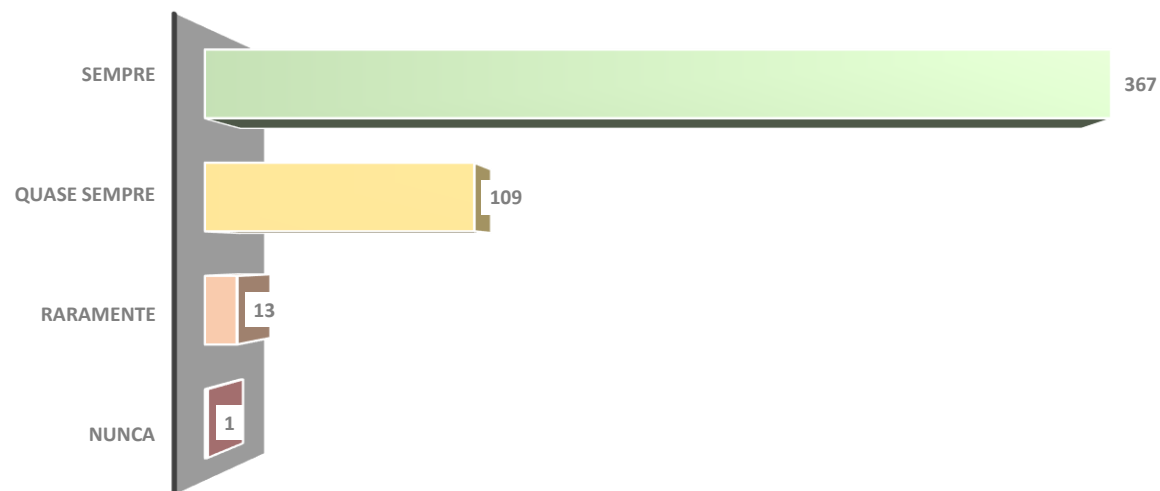
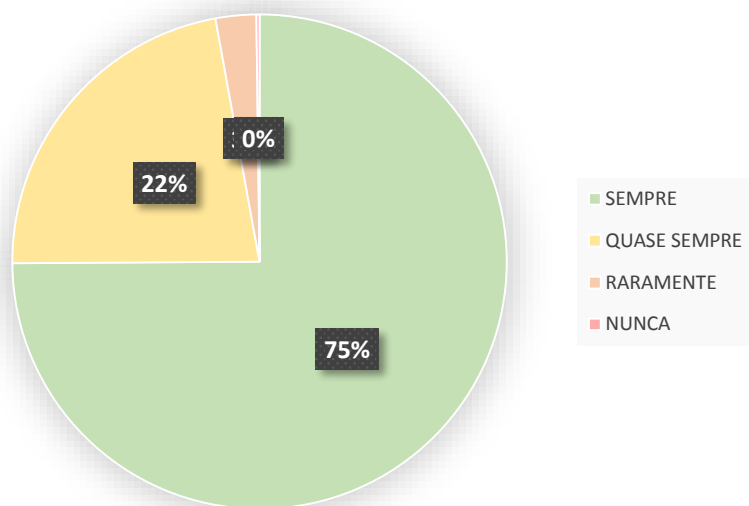


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



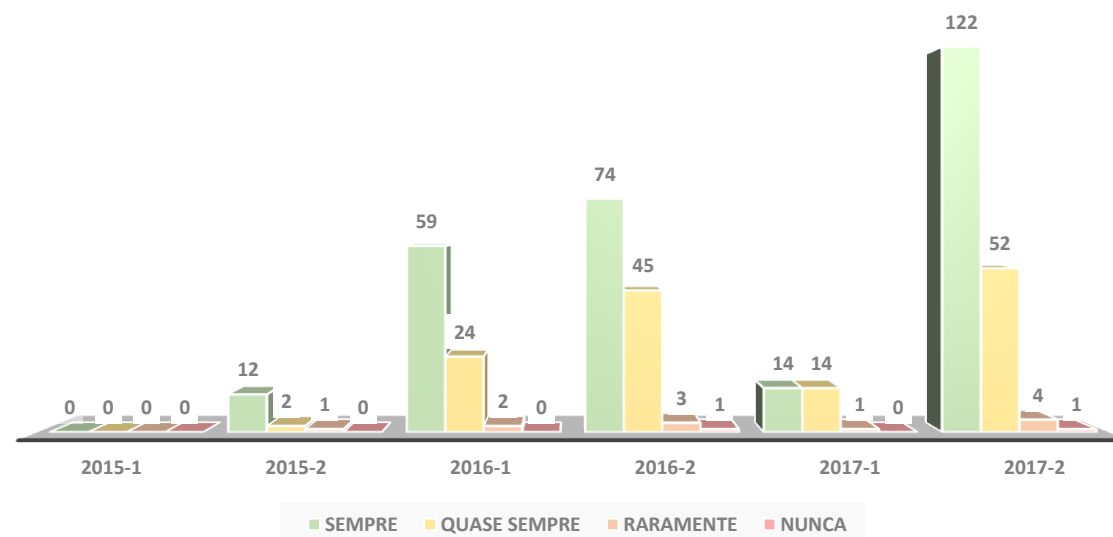
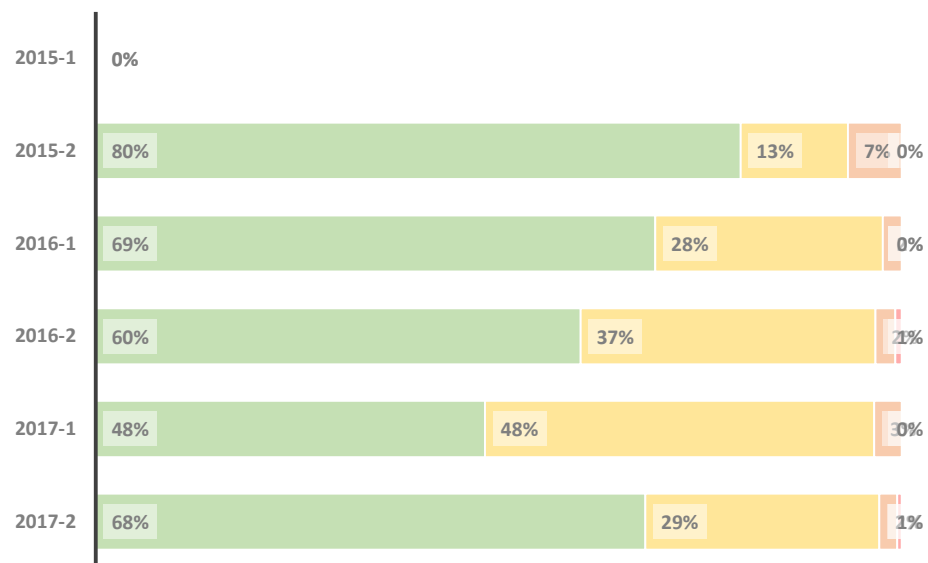
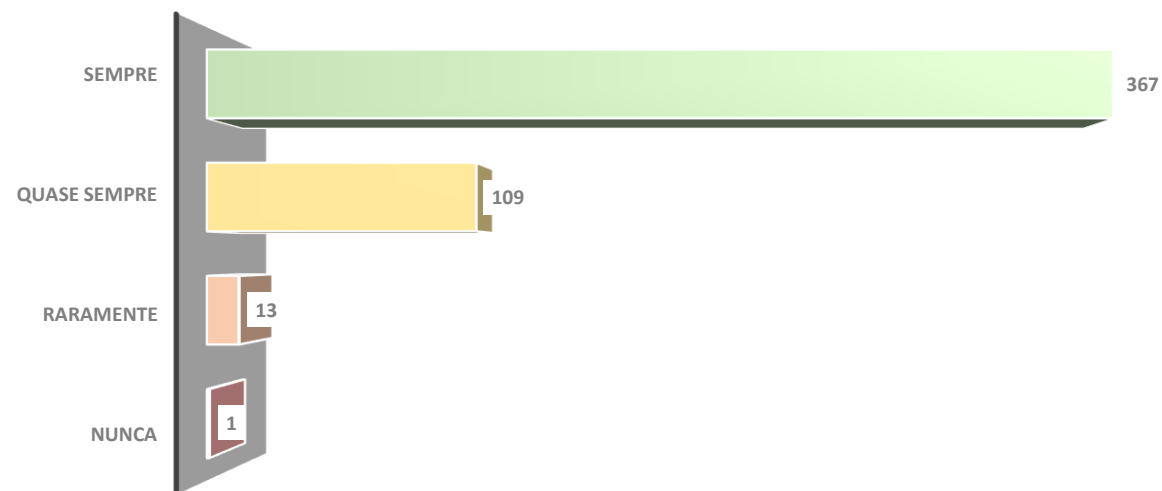
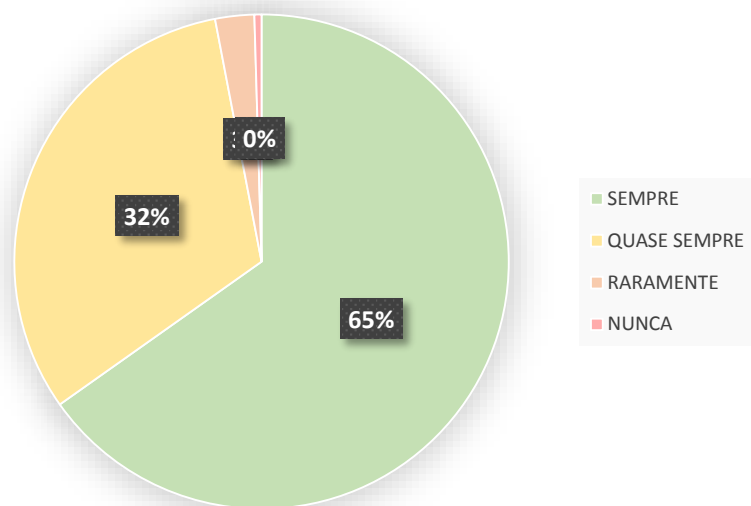


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



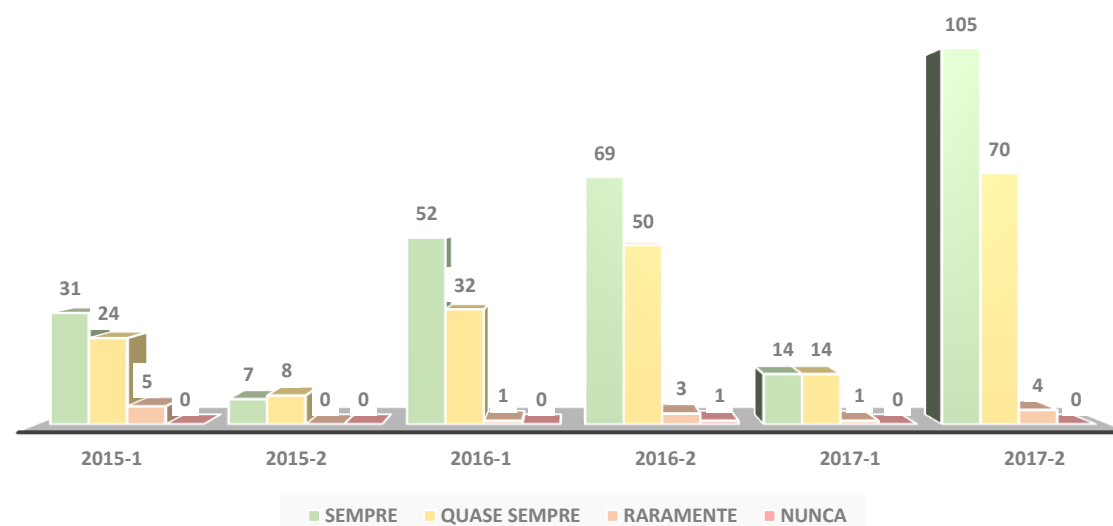
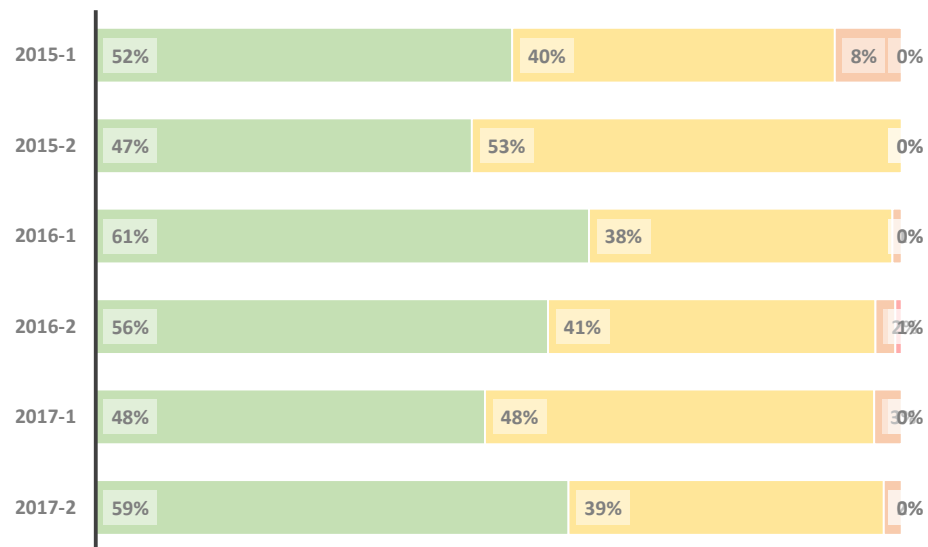
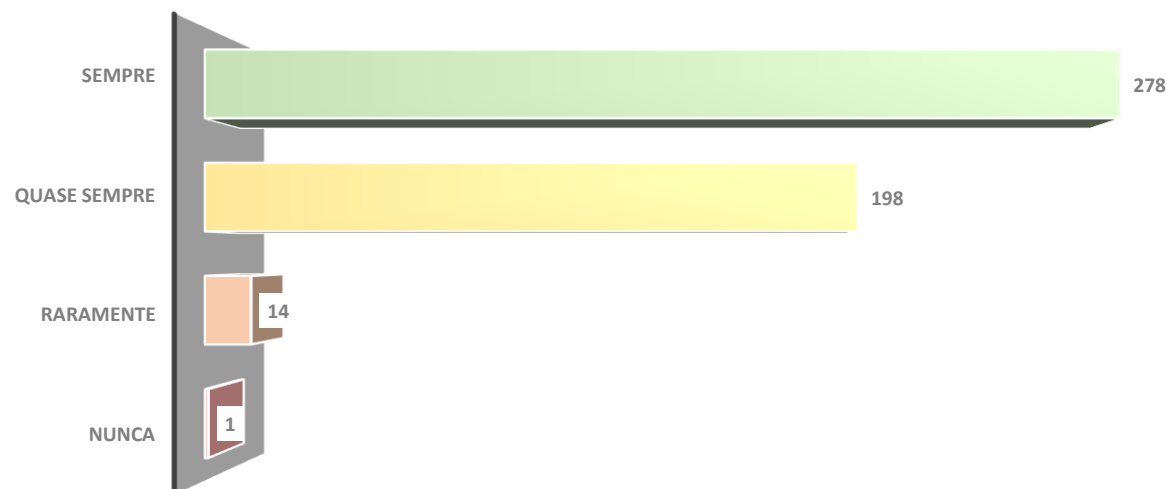
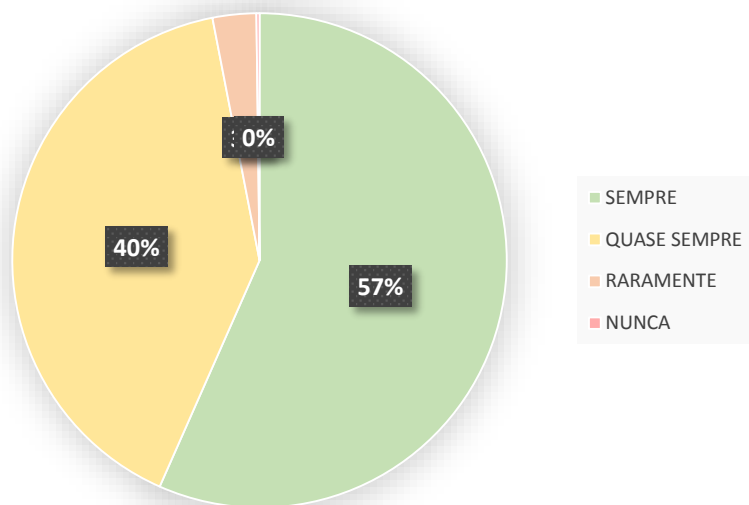


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



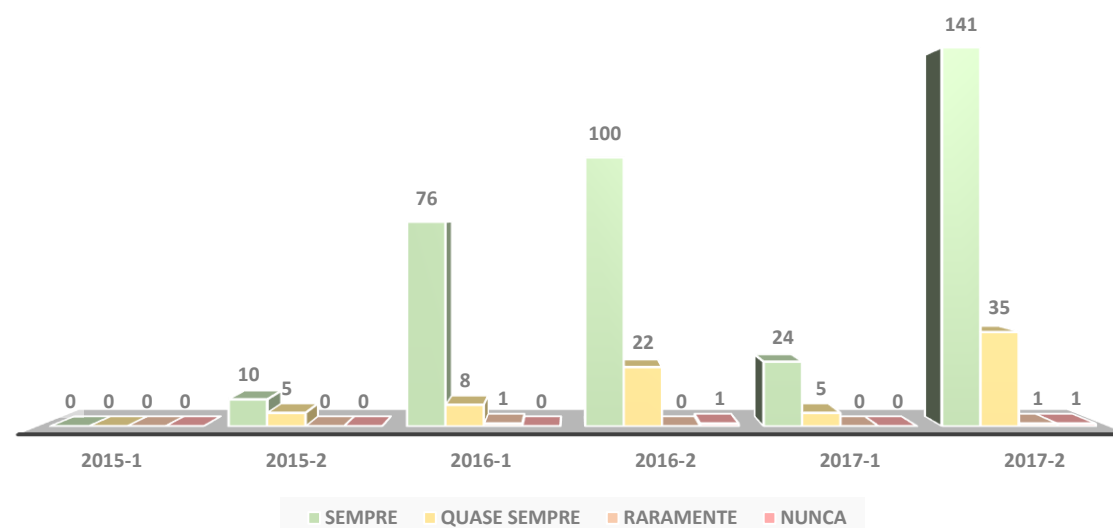
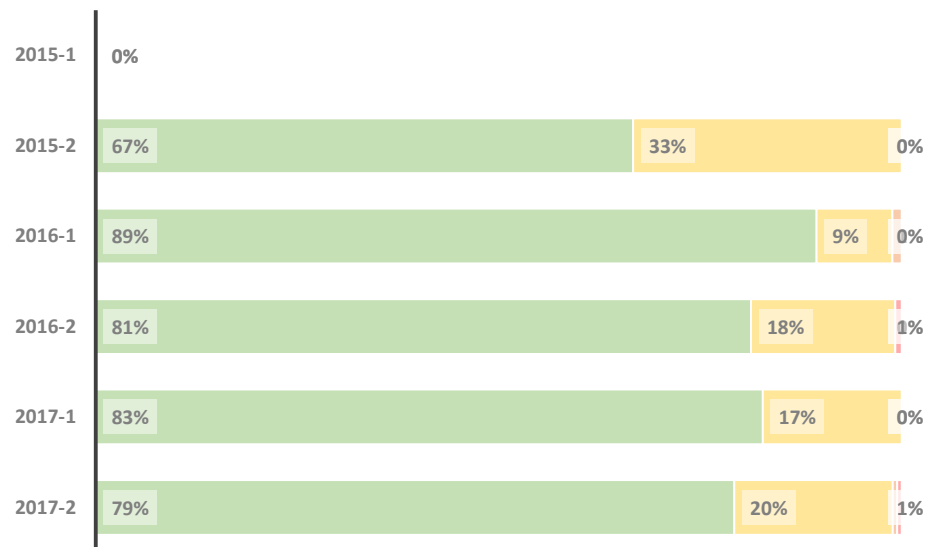
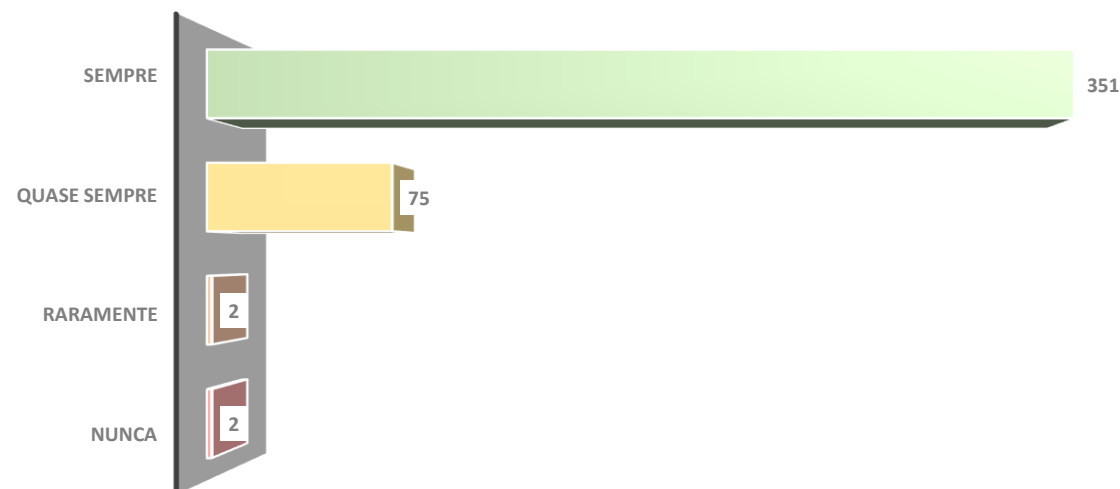
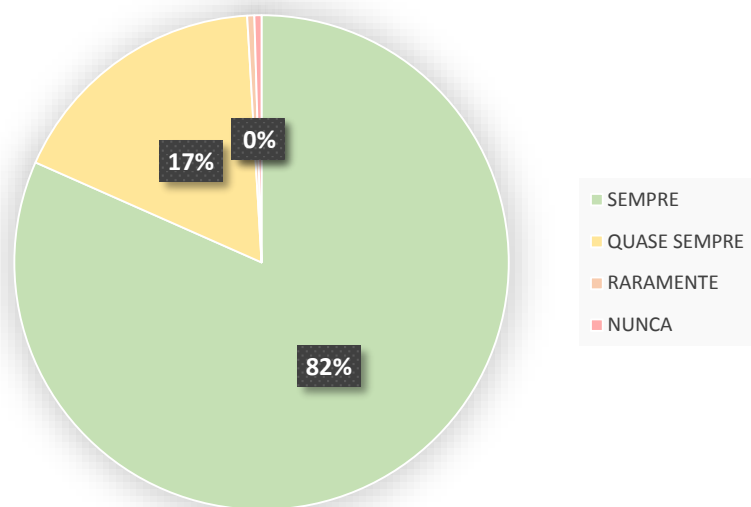


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



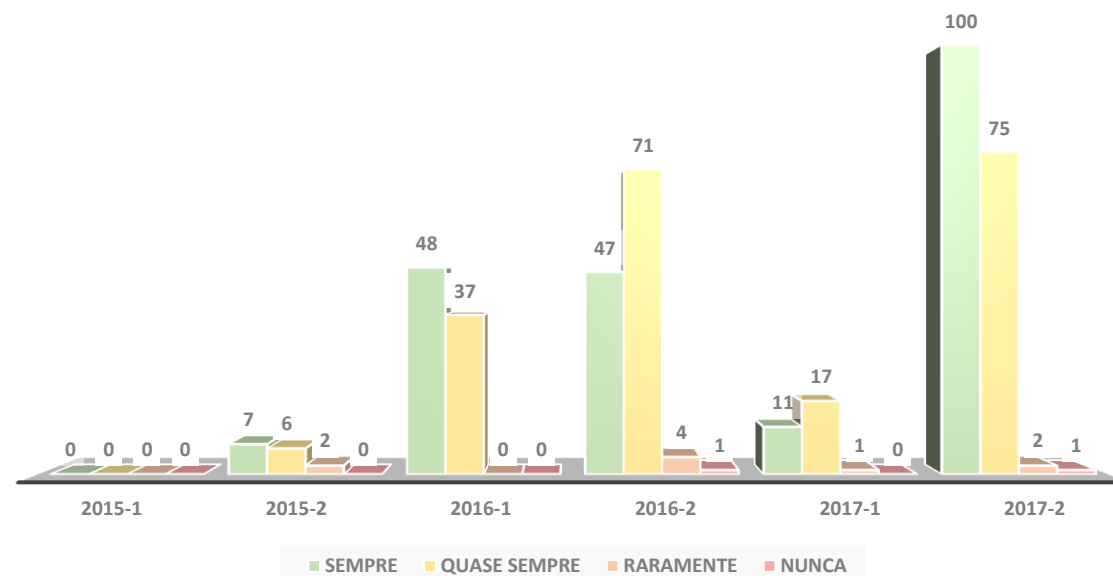
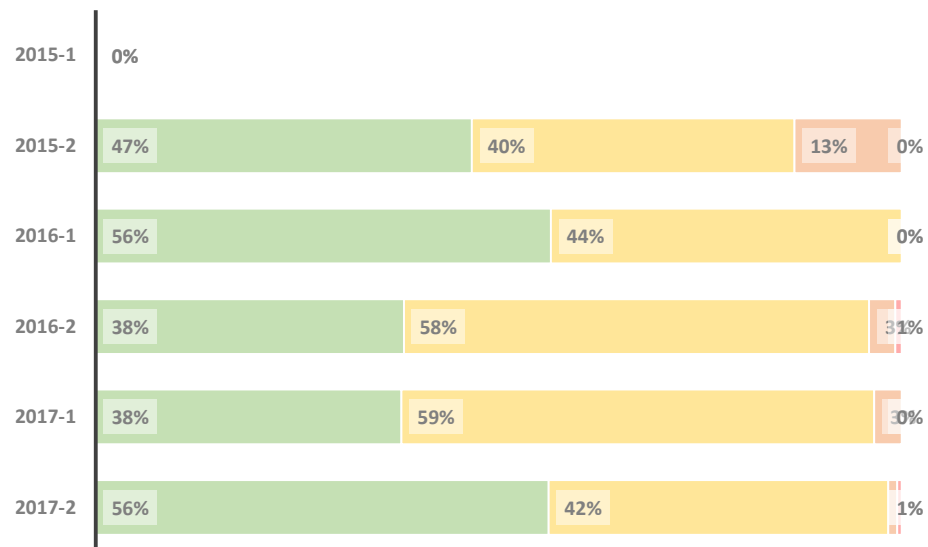
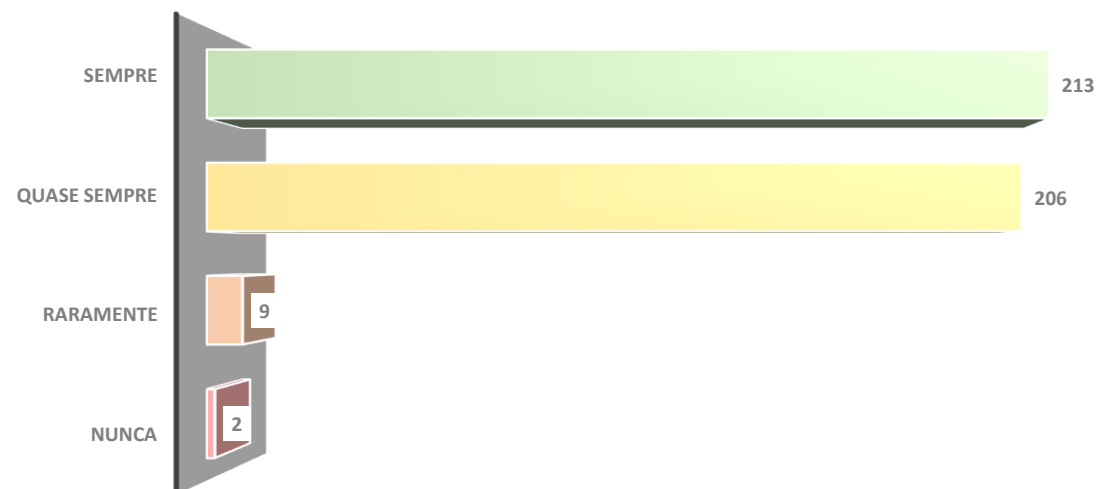
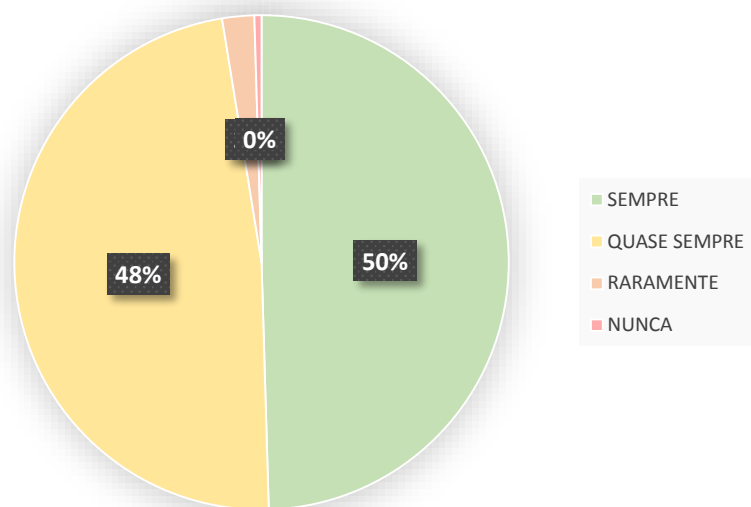


OS PROFESSORES: fazem chamada?



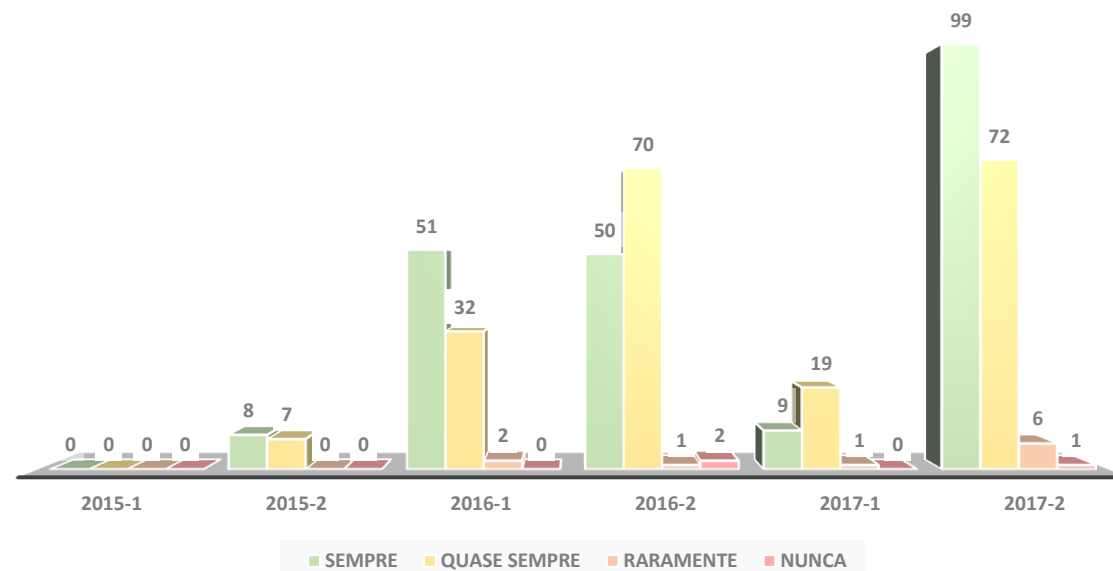
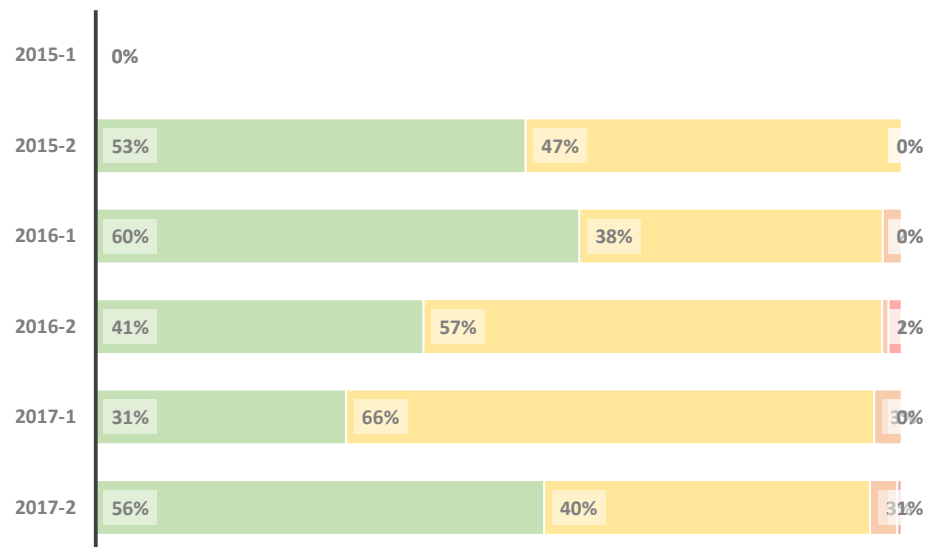
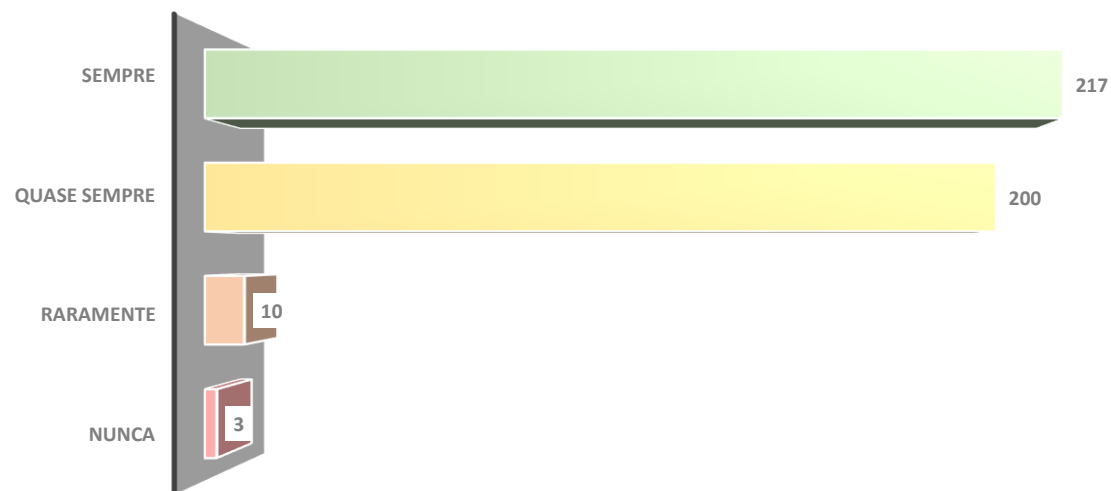
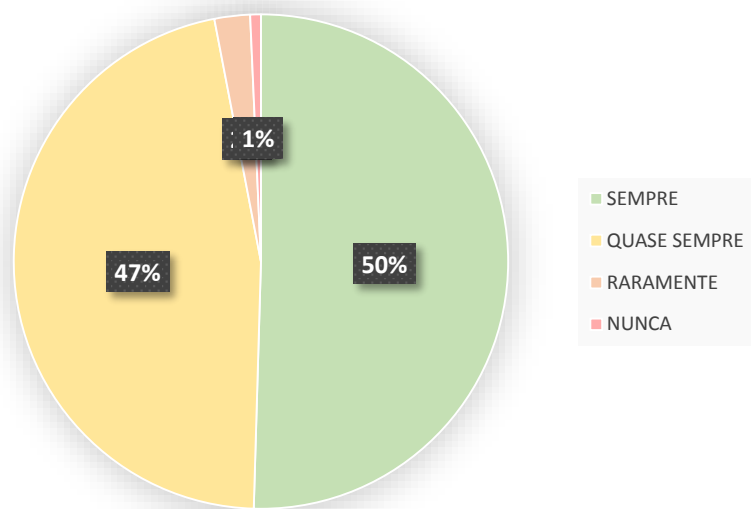


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



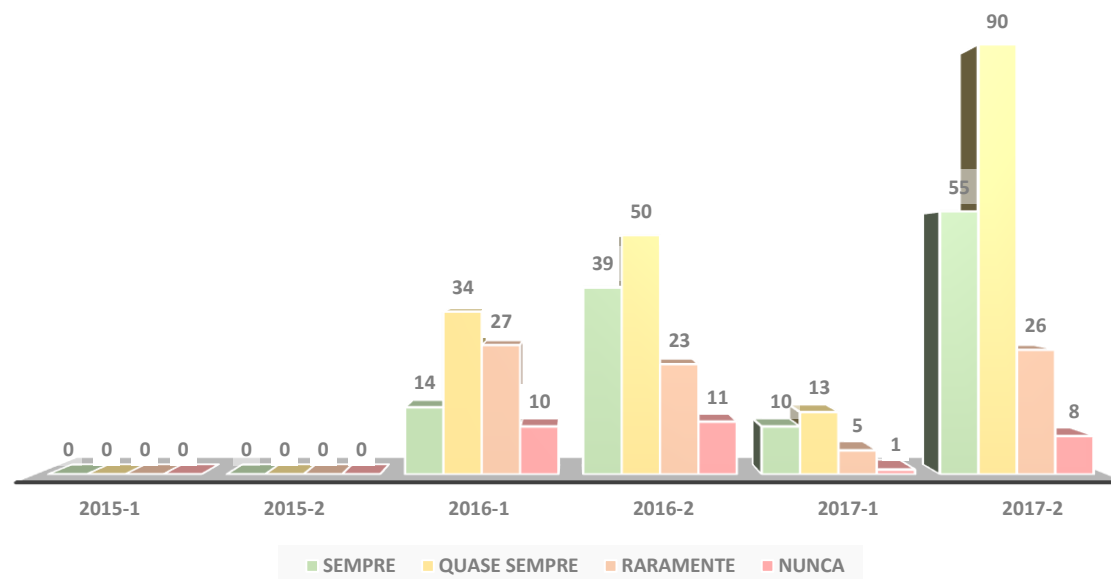
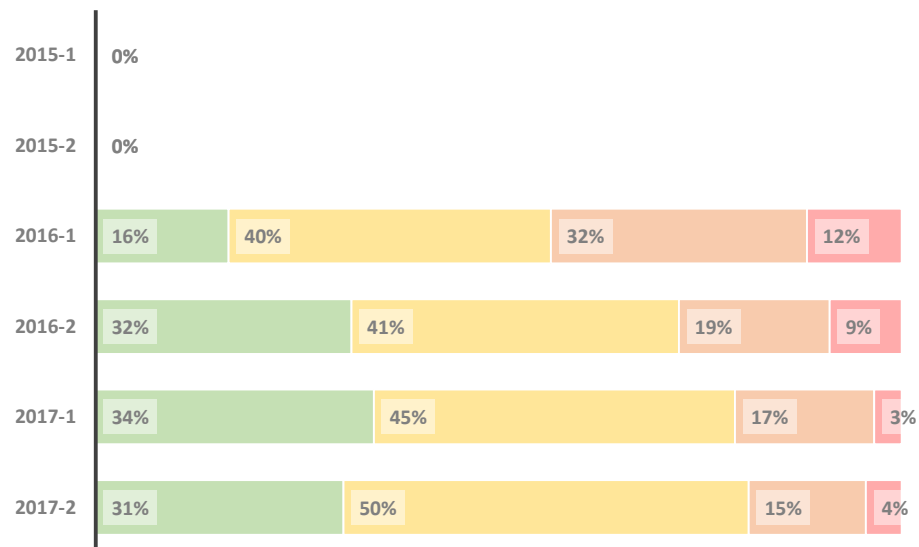
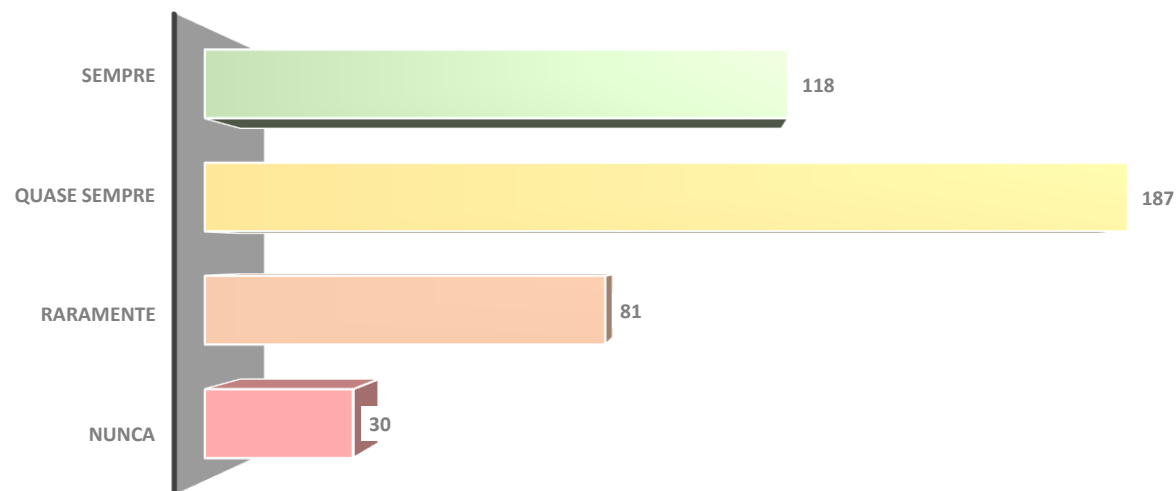
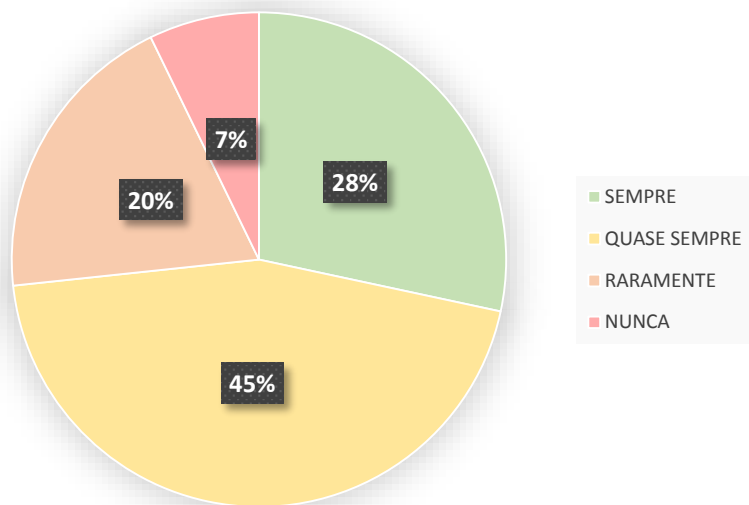


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



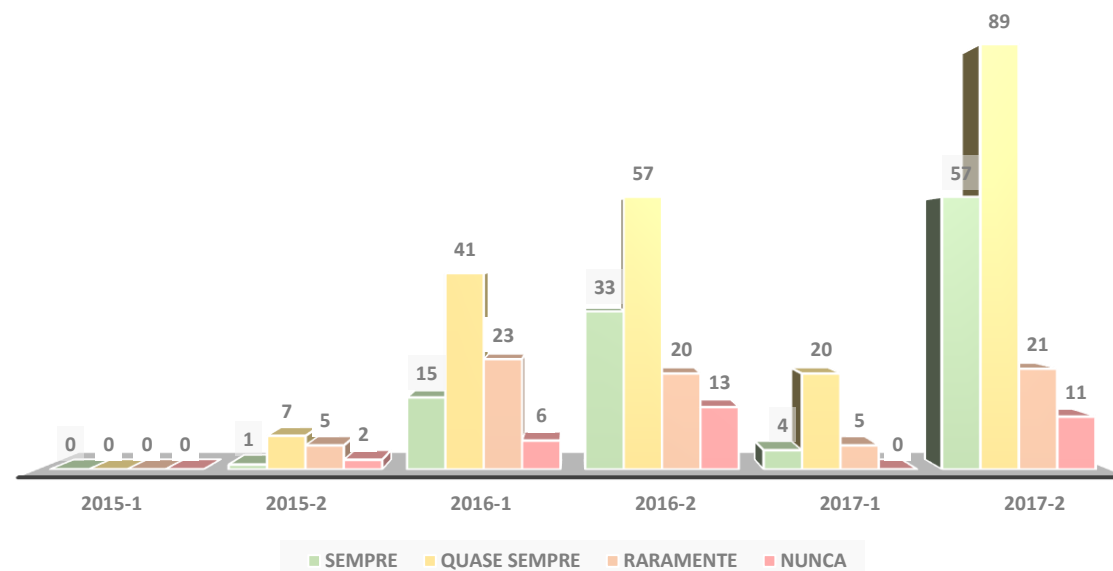
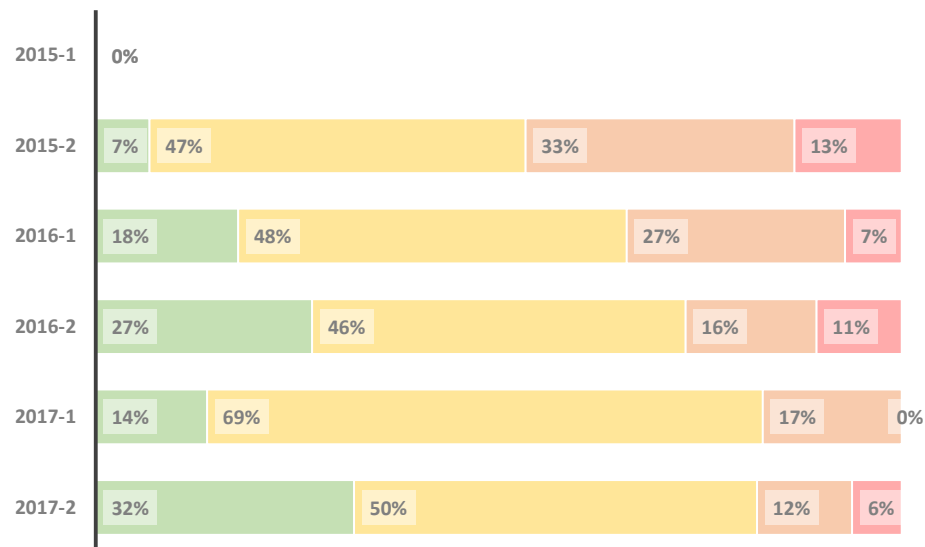
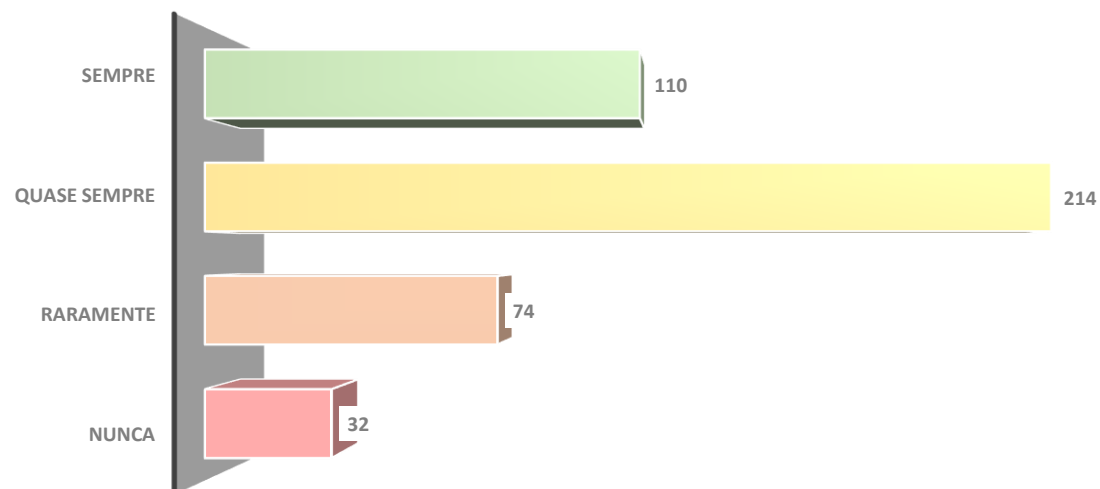
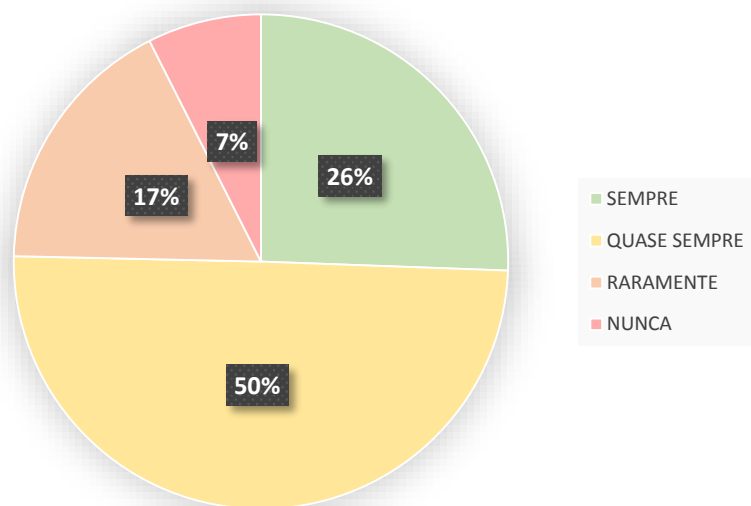


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



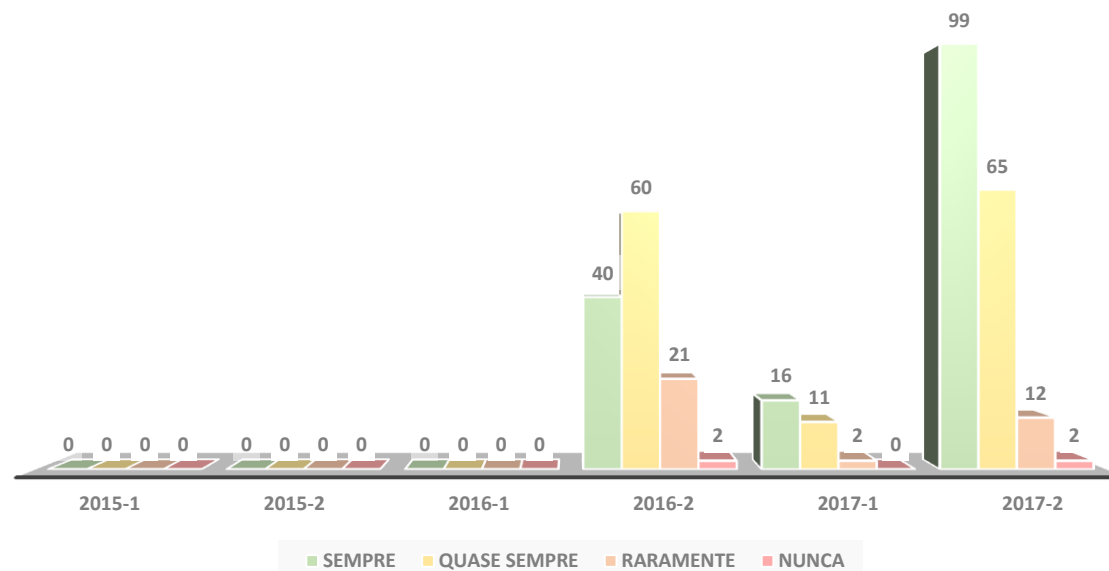
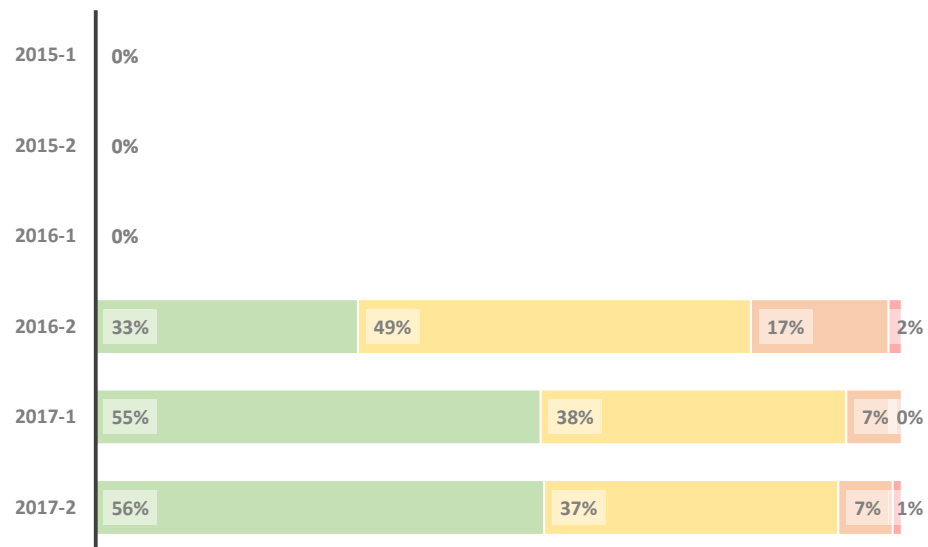
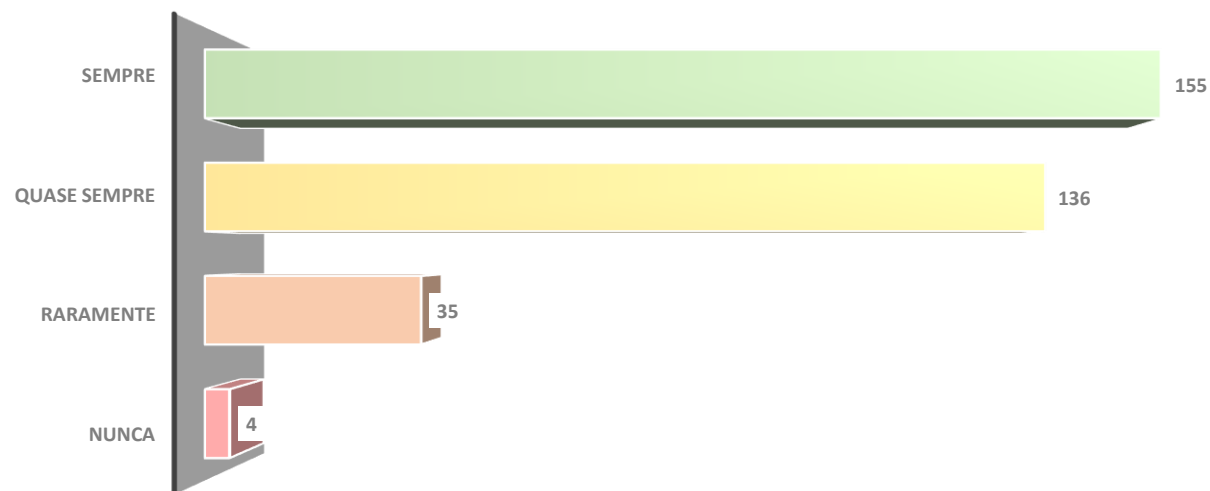
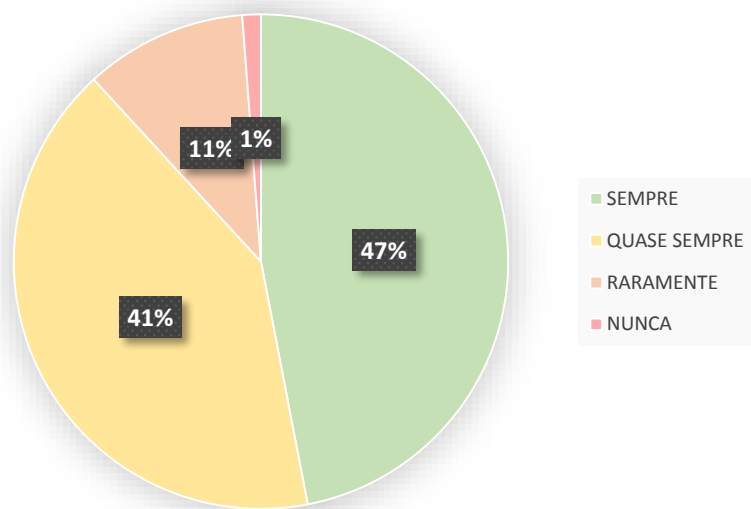


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



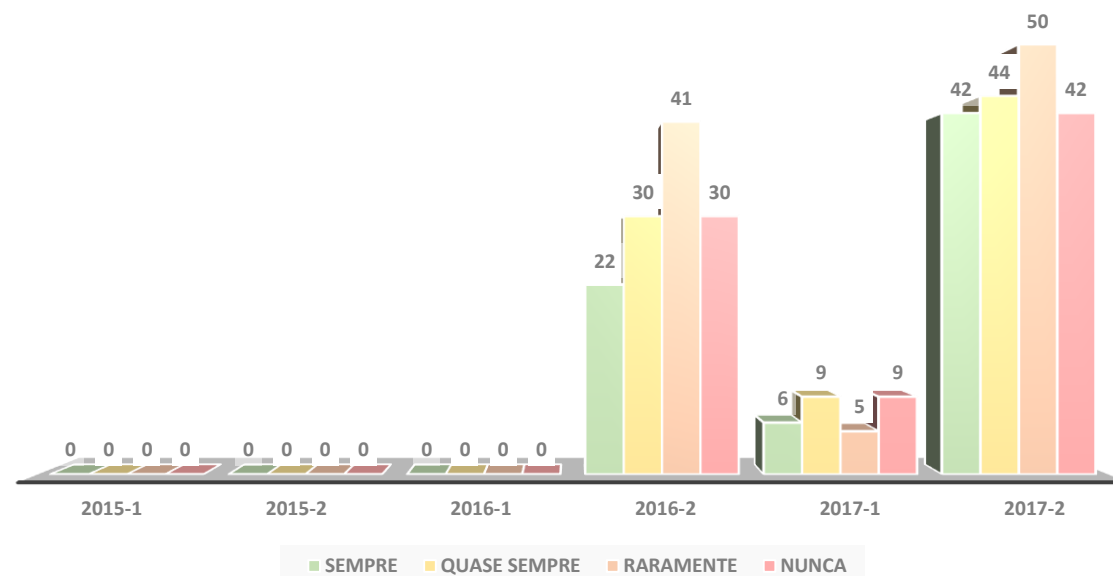
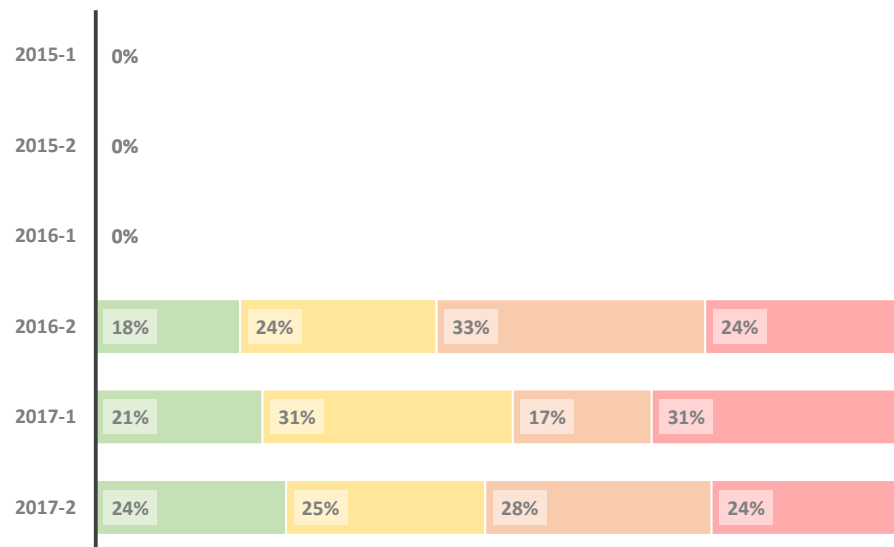
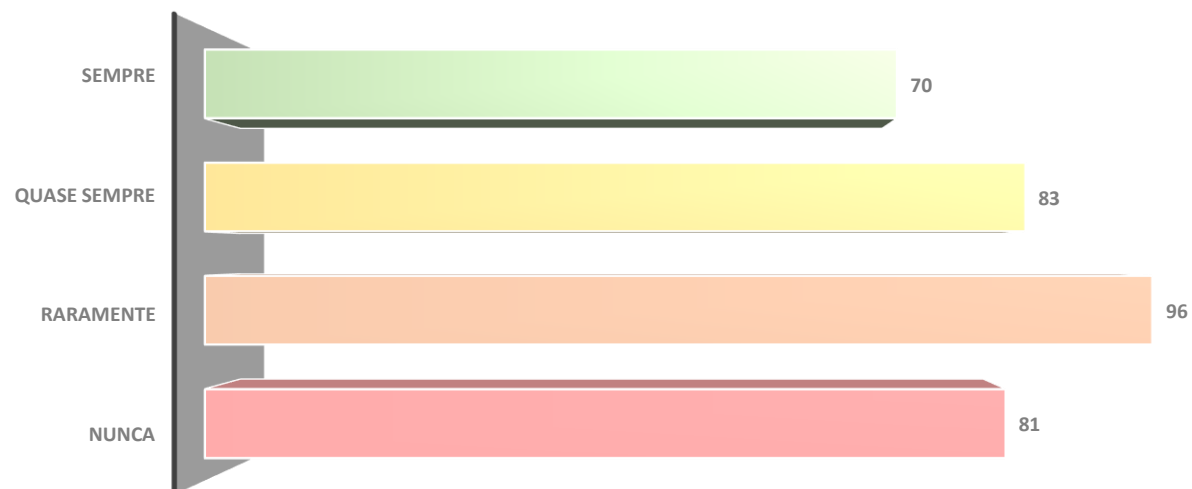
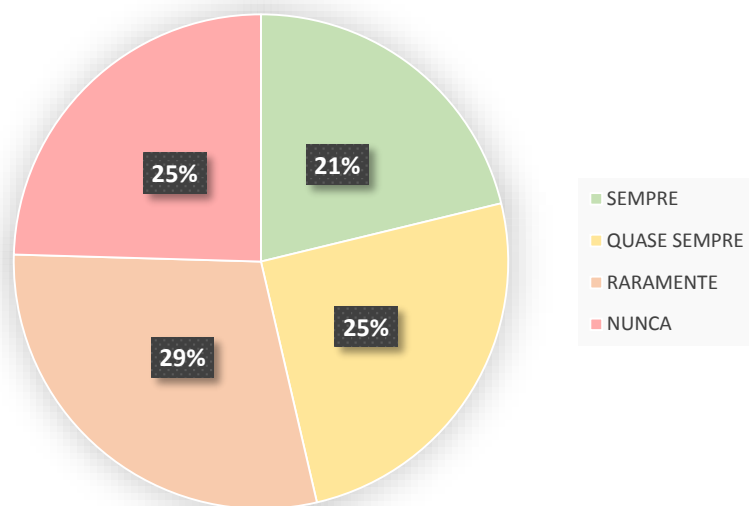


Você acessa o aluno online frequentemente?



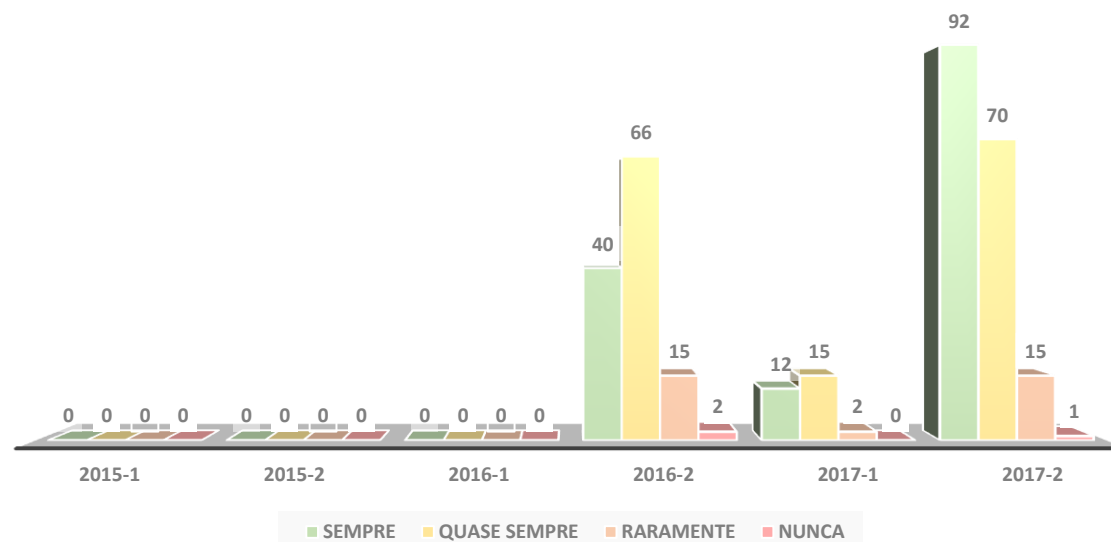
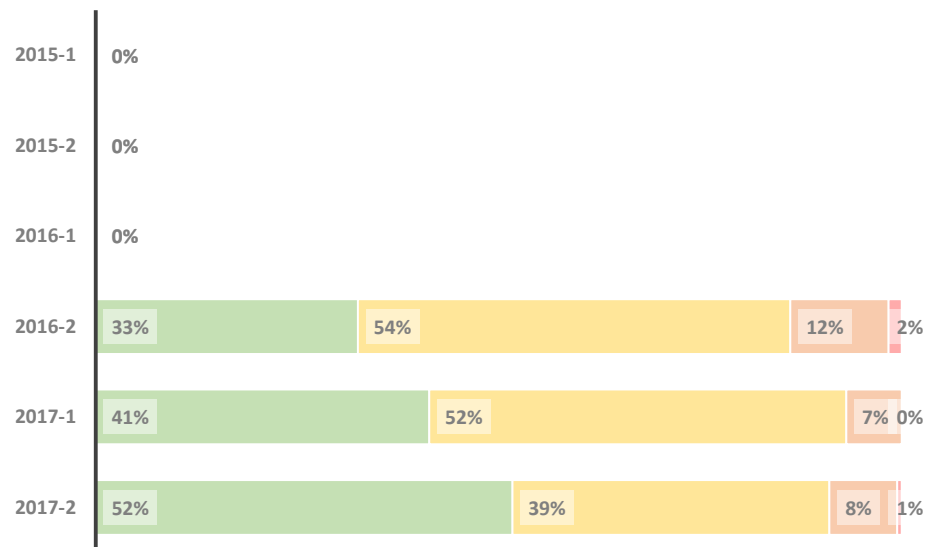
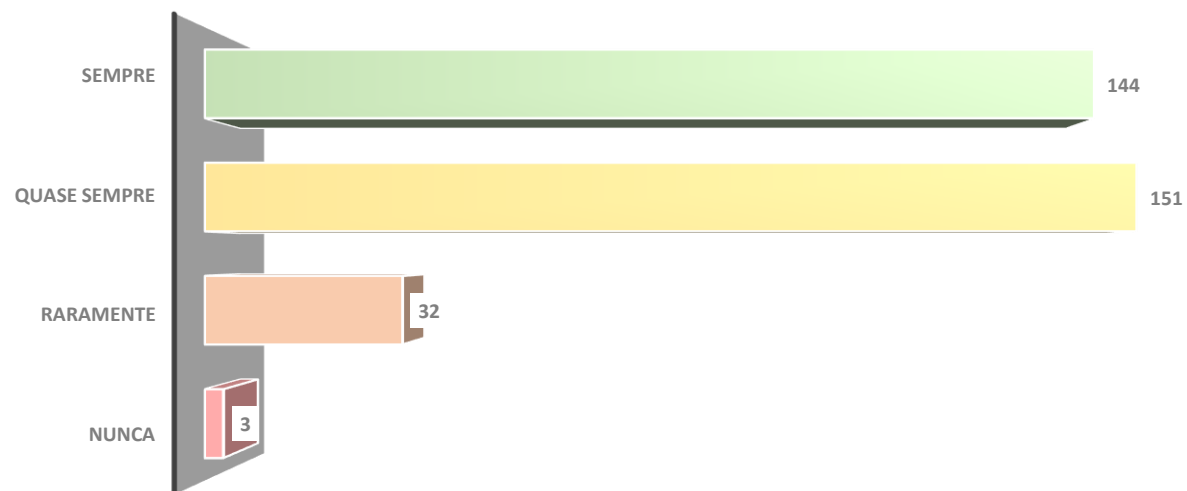
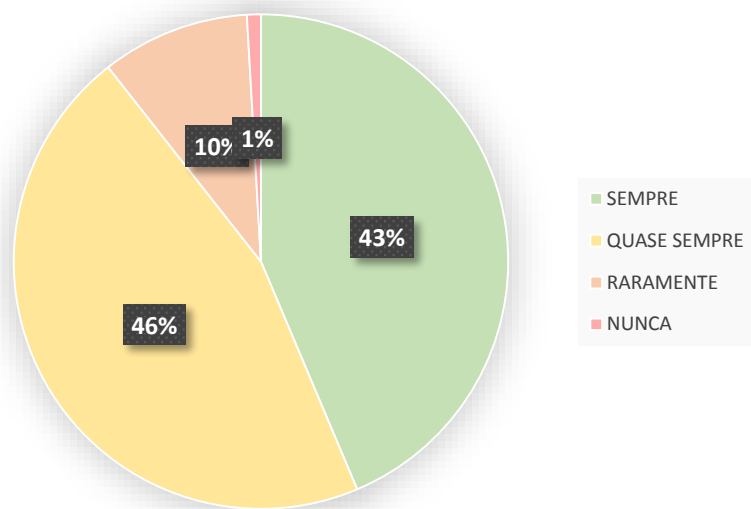


Você acessa o Office365 (email) frequentemente?



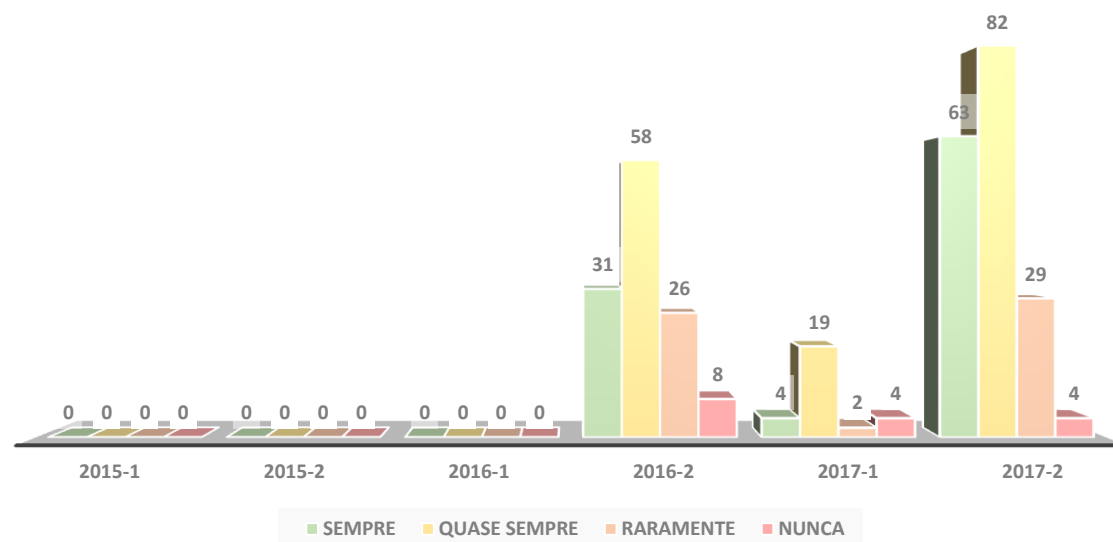
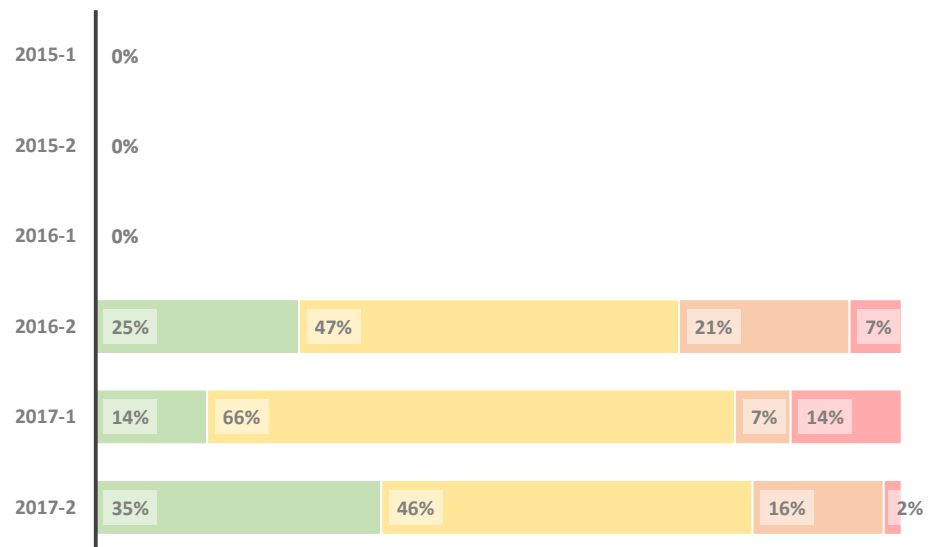
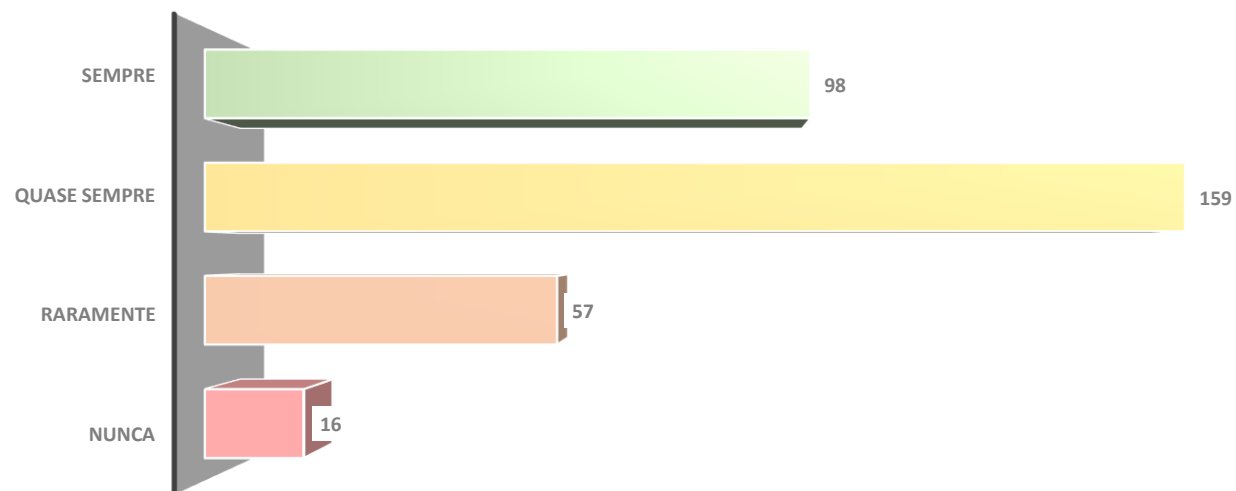
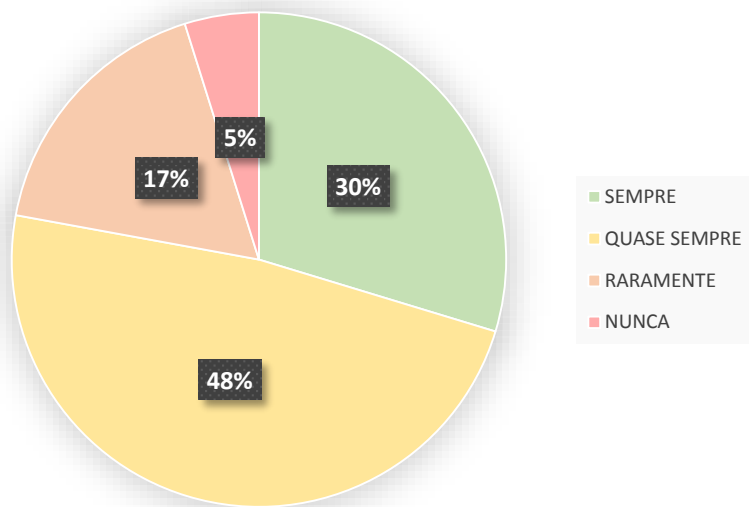


Você acessa o portal frequentemente?



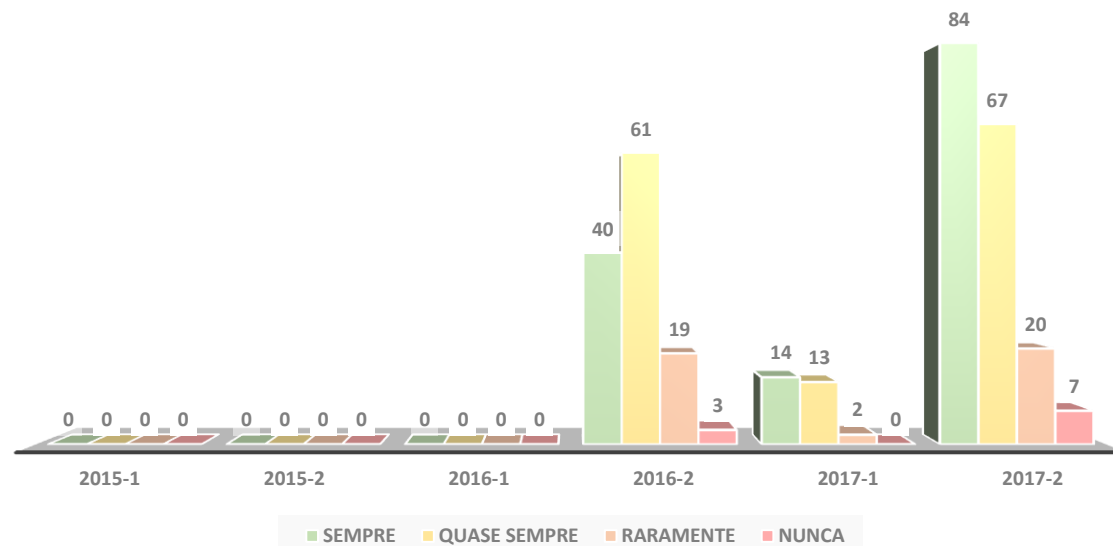
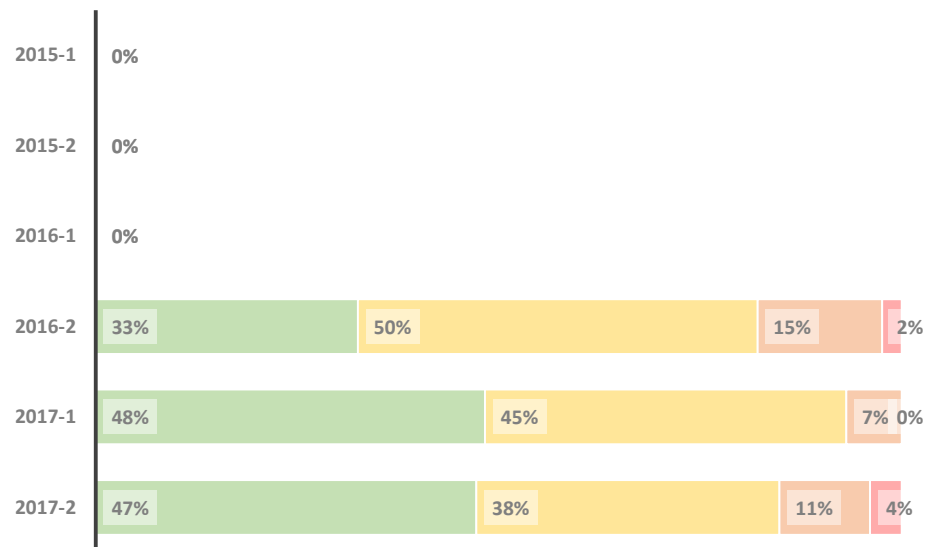
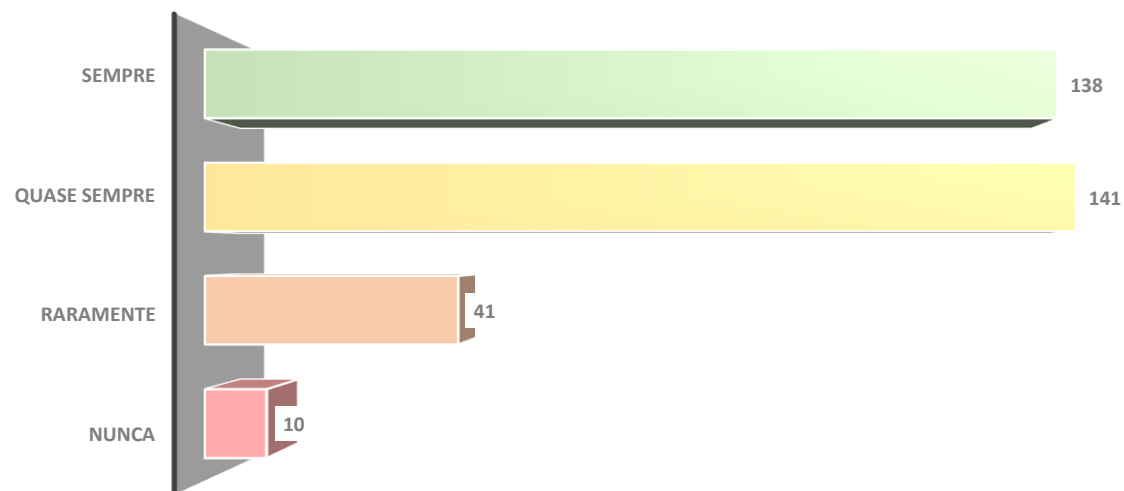
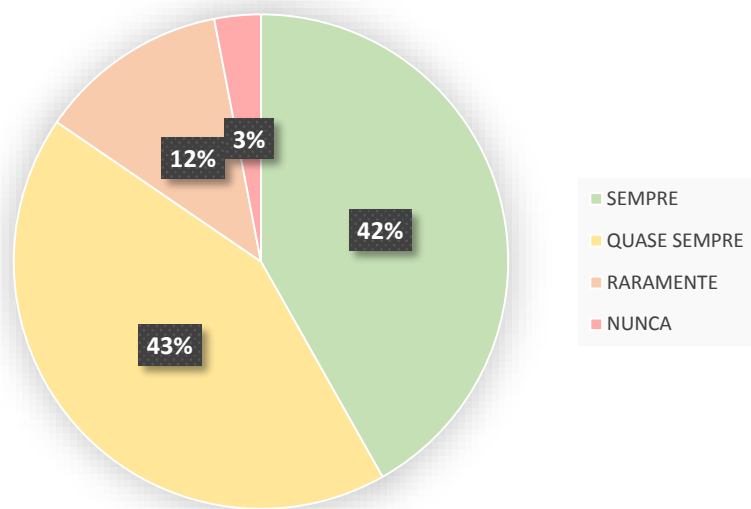


Você se sente apto para utilizar os recursos de TI?



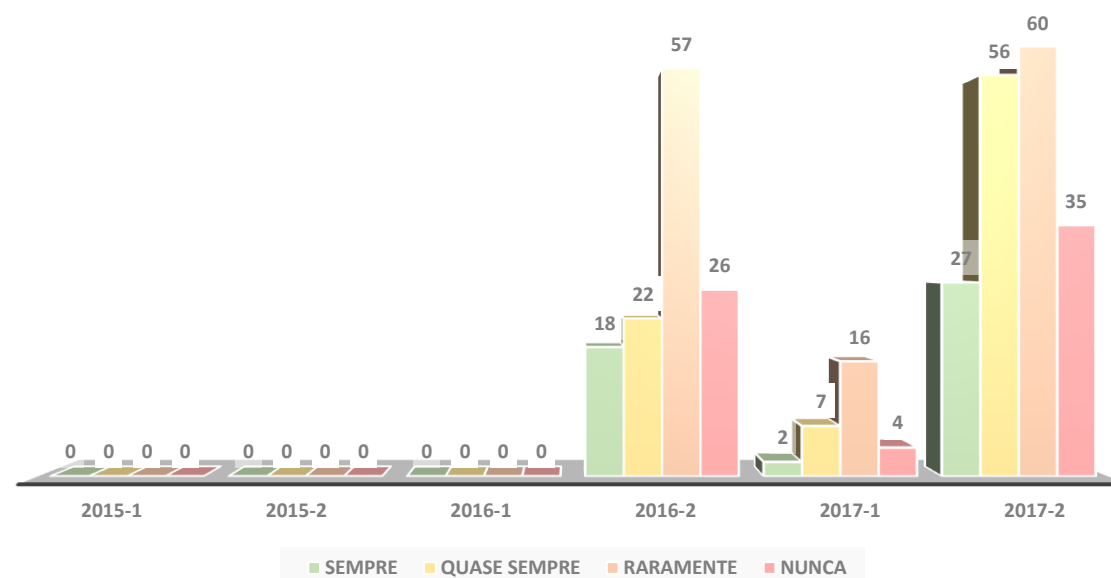
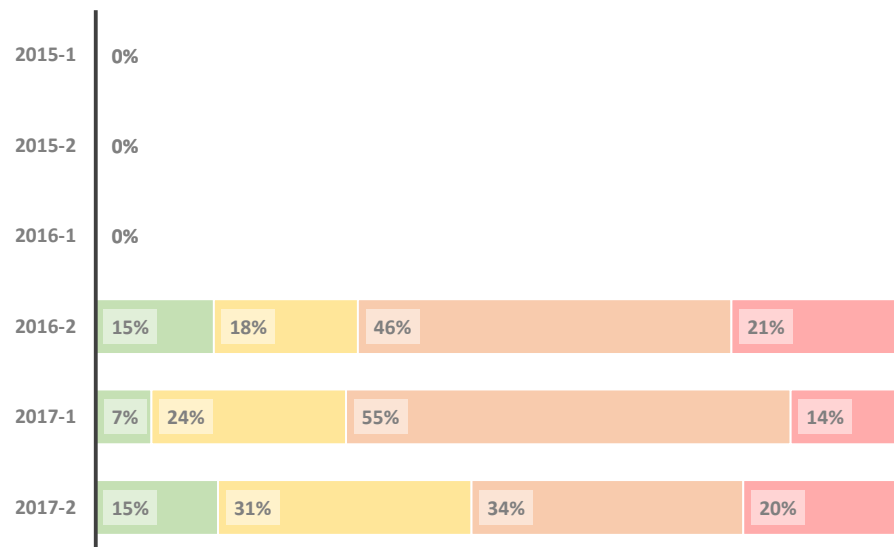
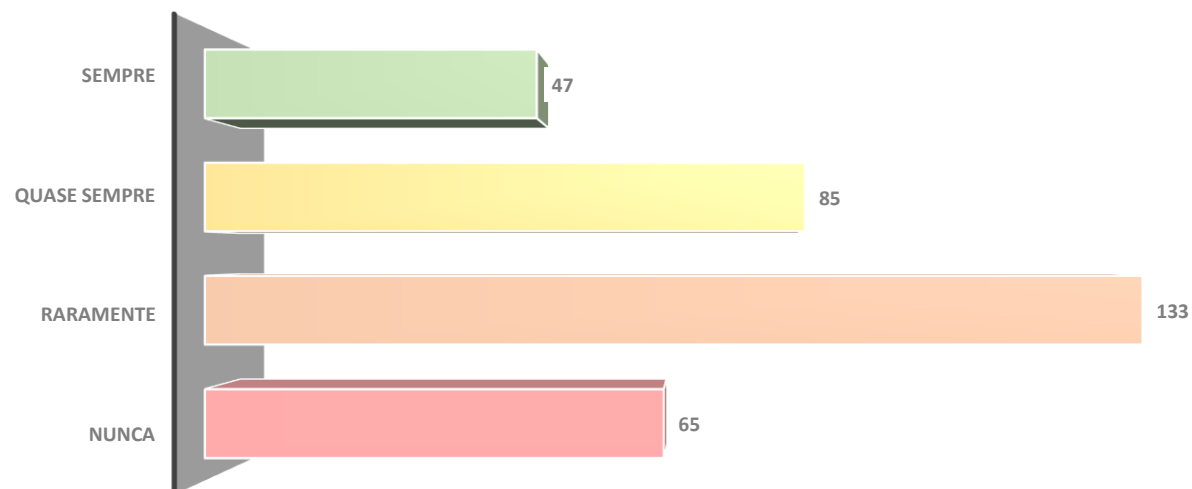
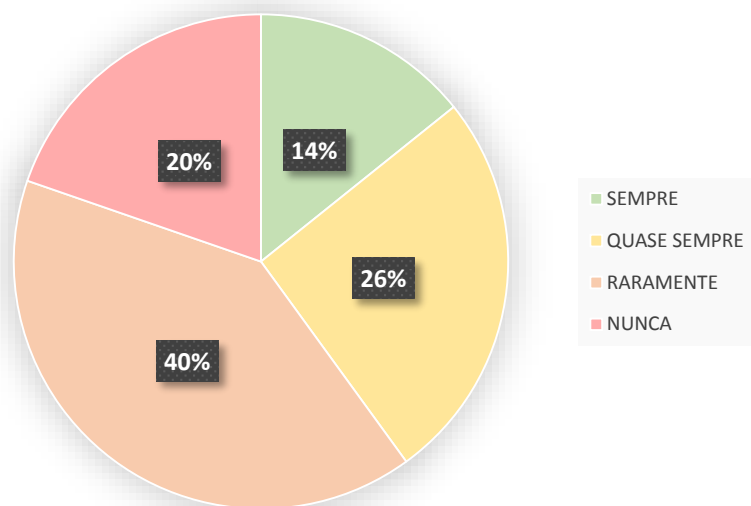


Você utiliza o Moodlerooms (AVA) frequentemente?



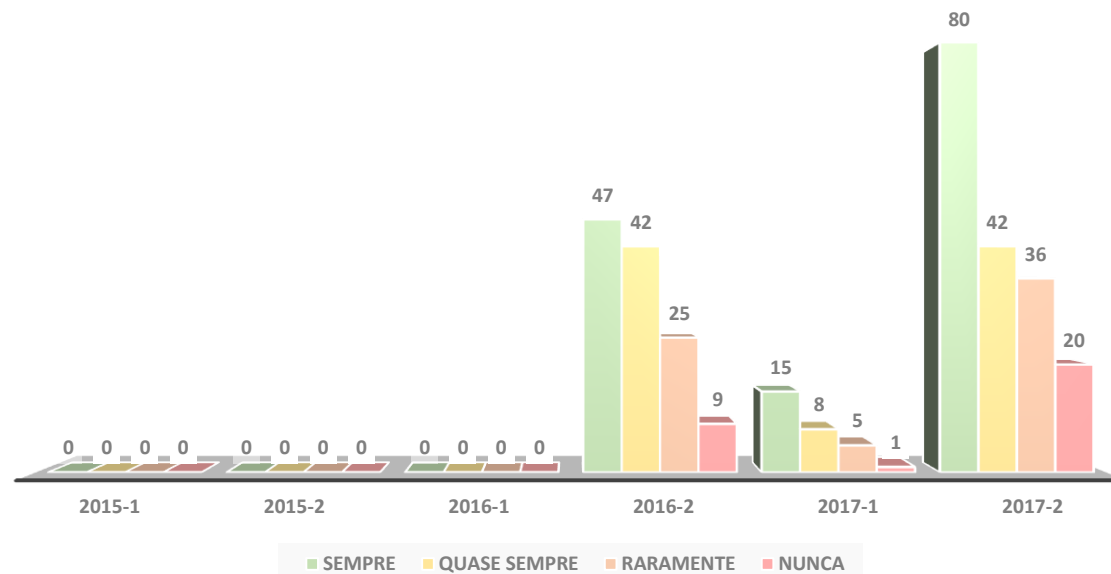
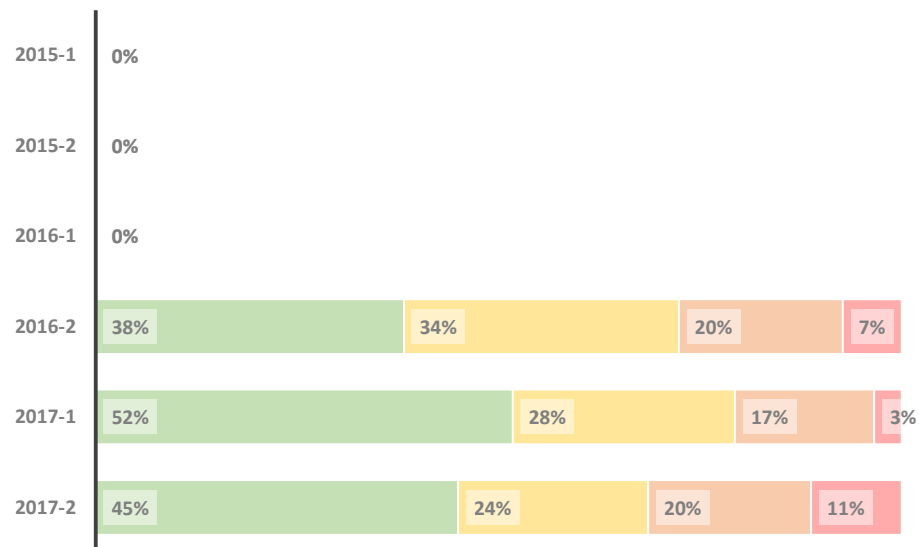
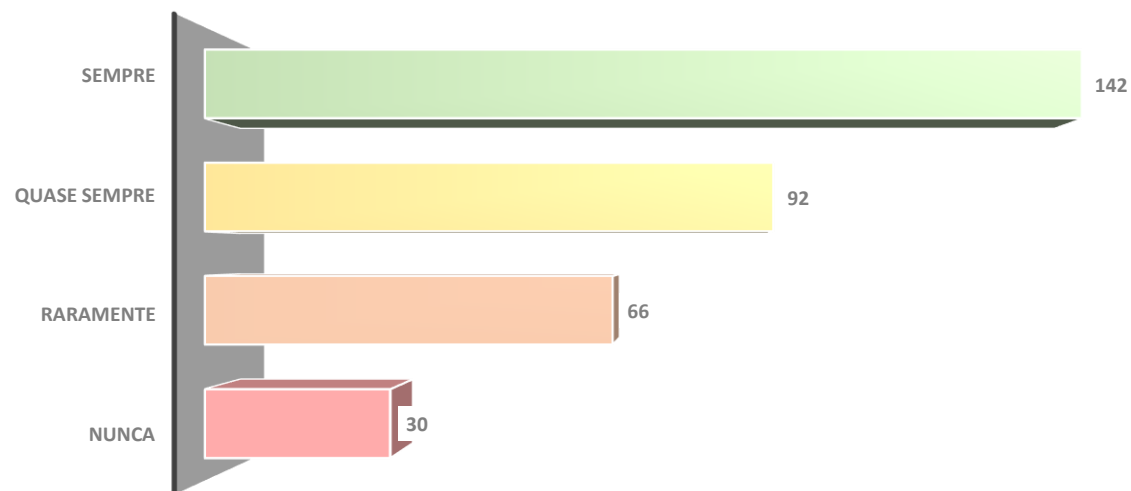
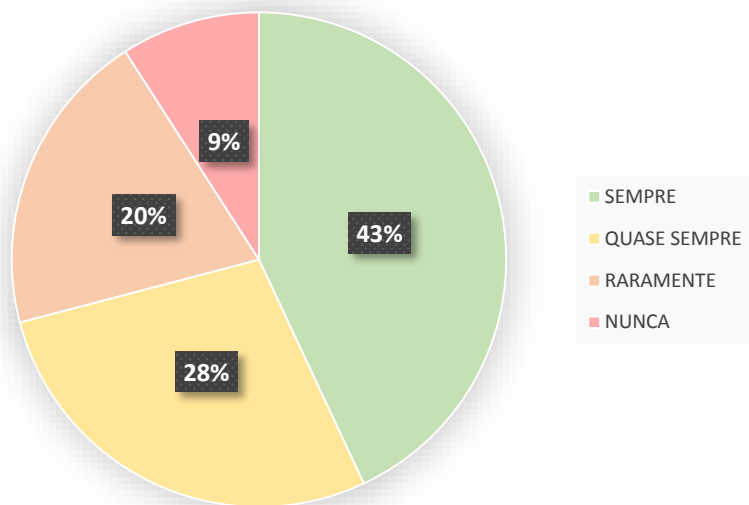


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



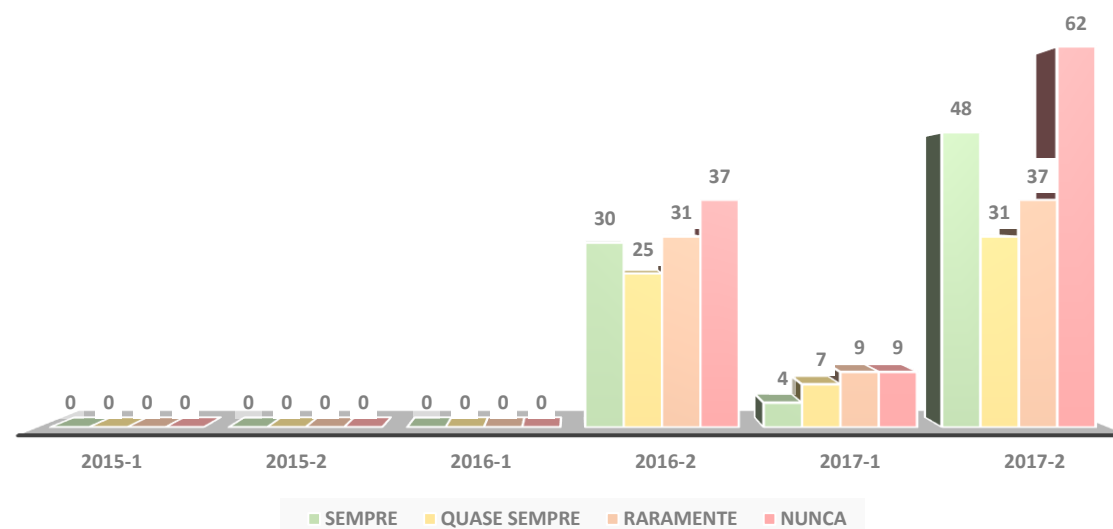
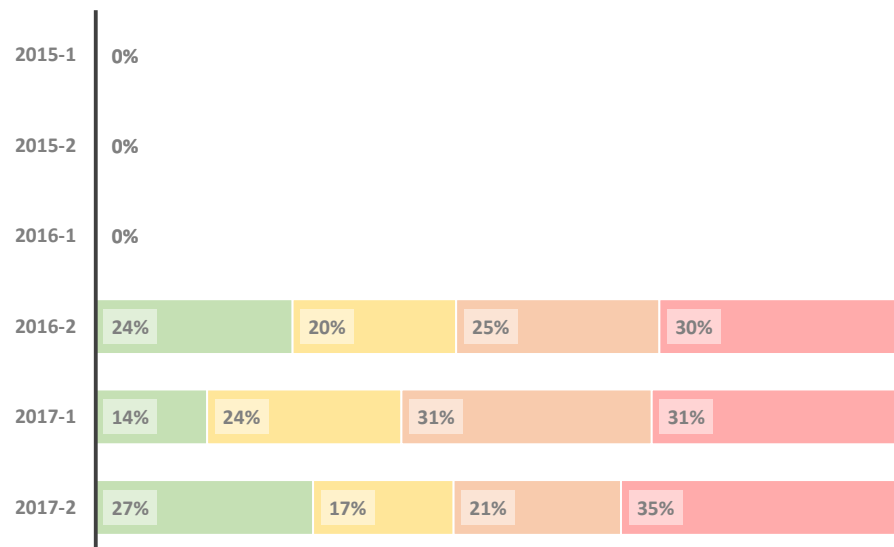
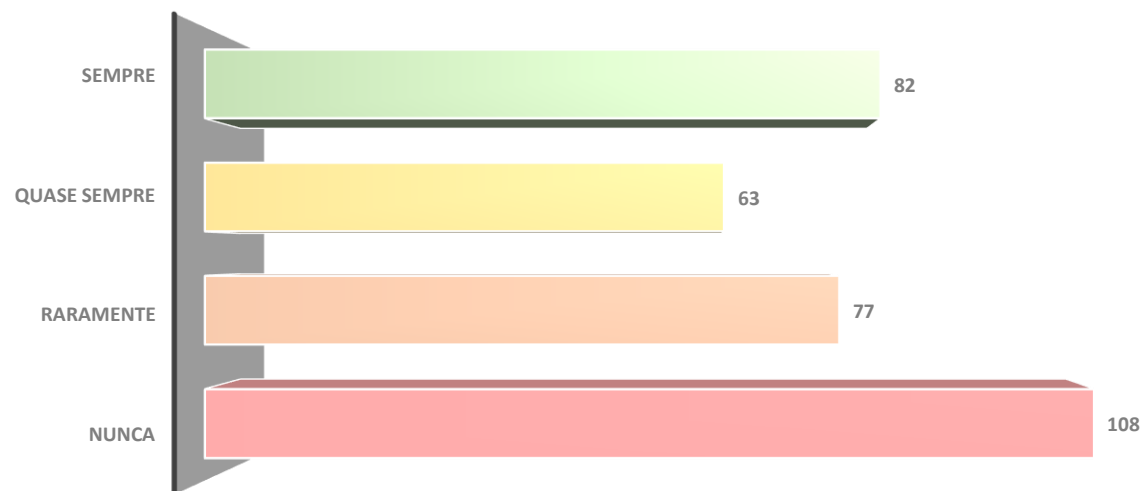
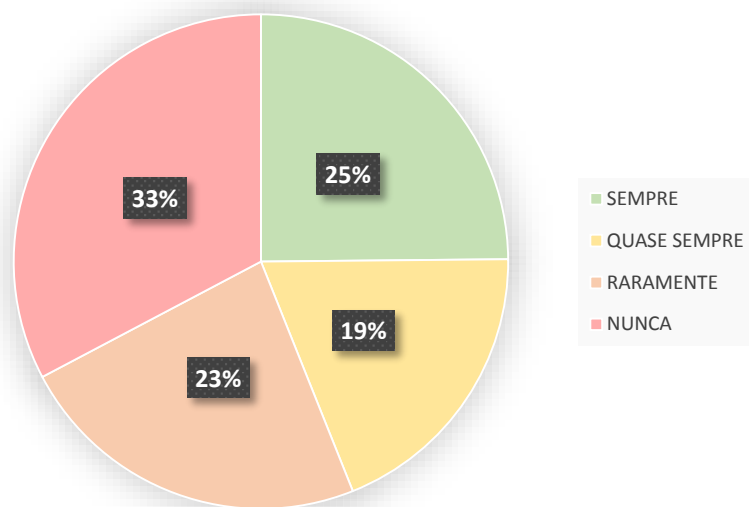


Você utiliza o recurso de internet frequente?



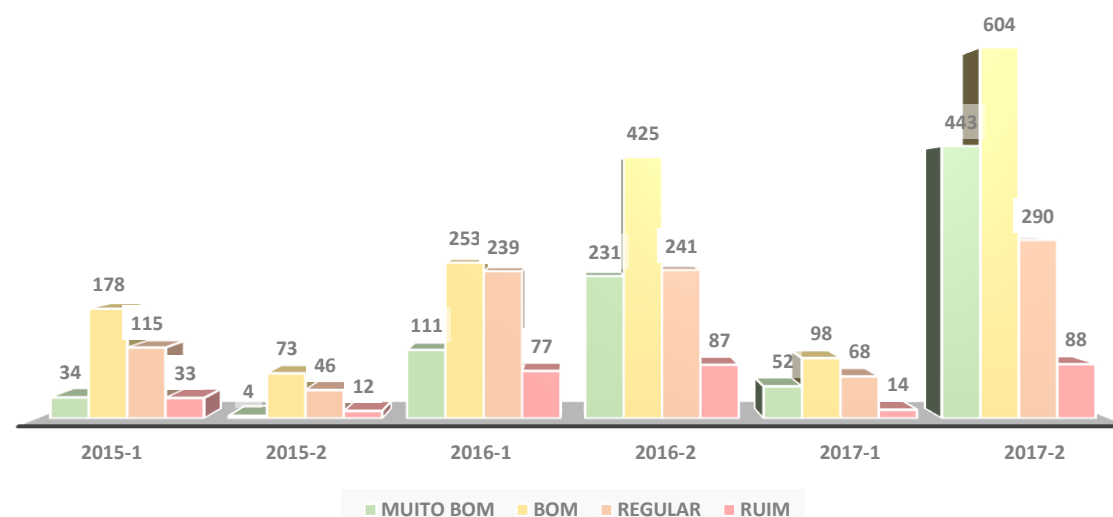
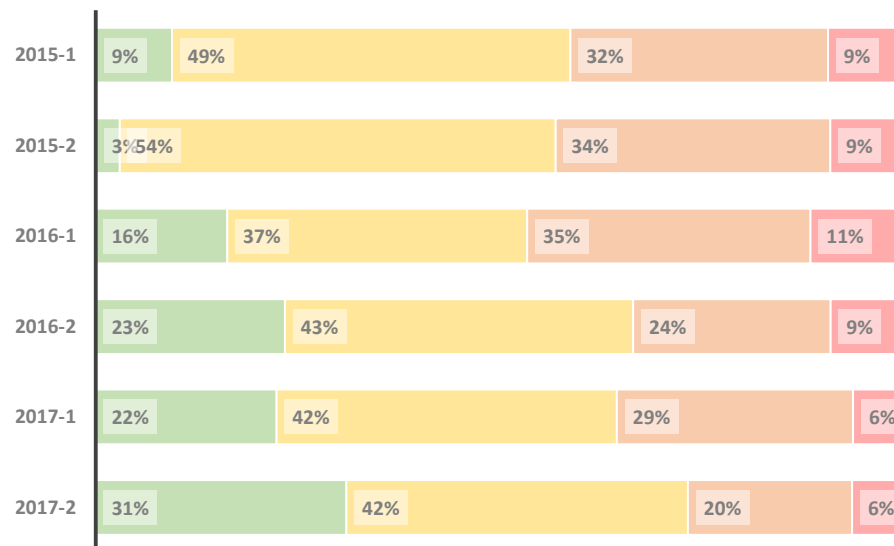
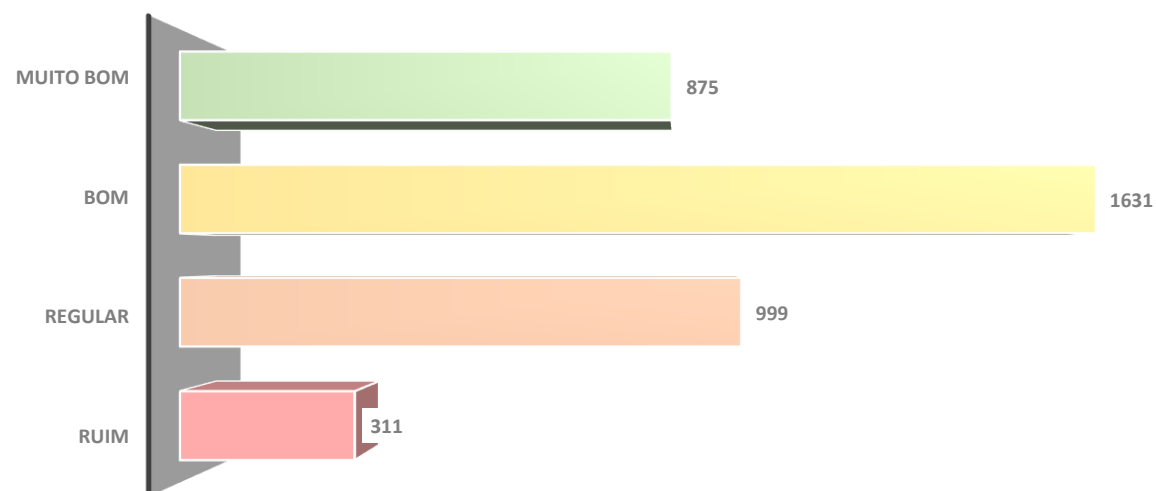
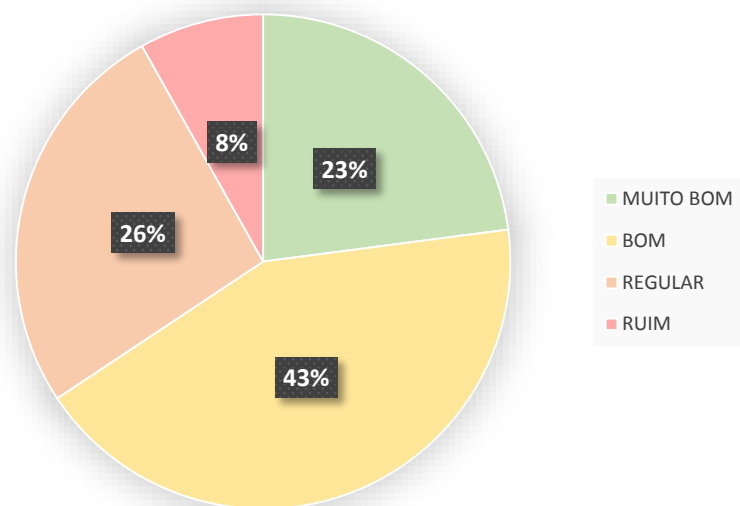


Você utiliza o recurso de WIFI frequentemente?



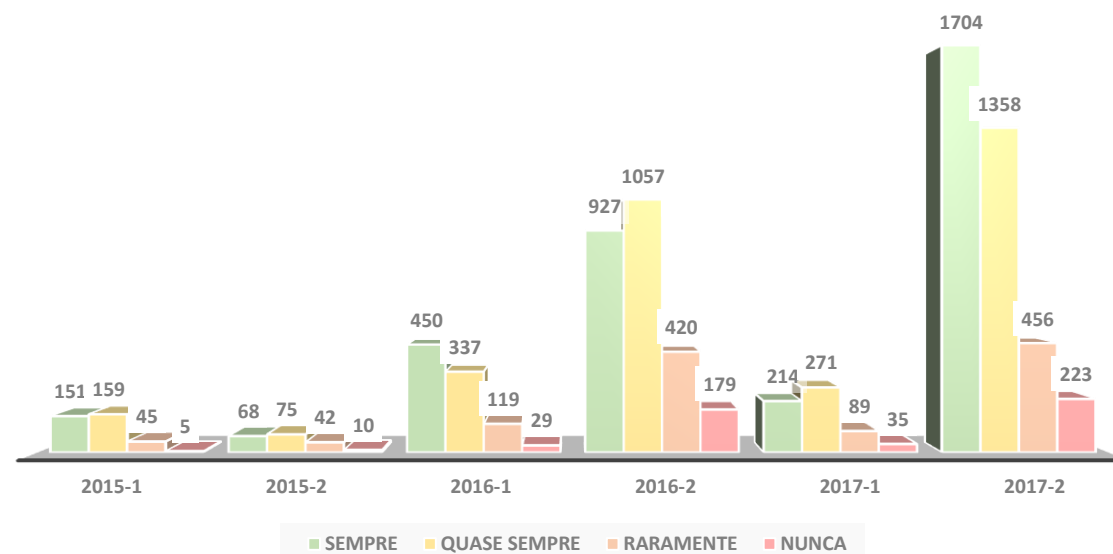
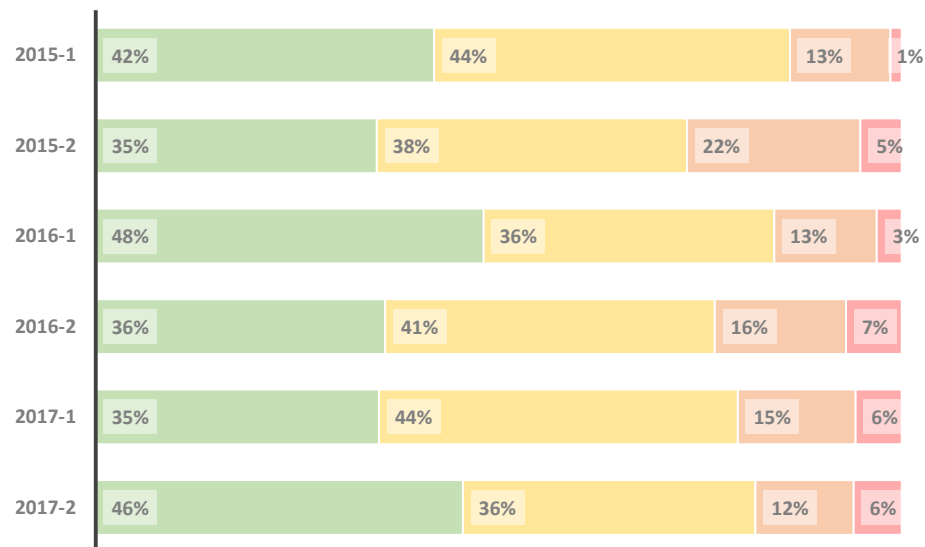
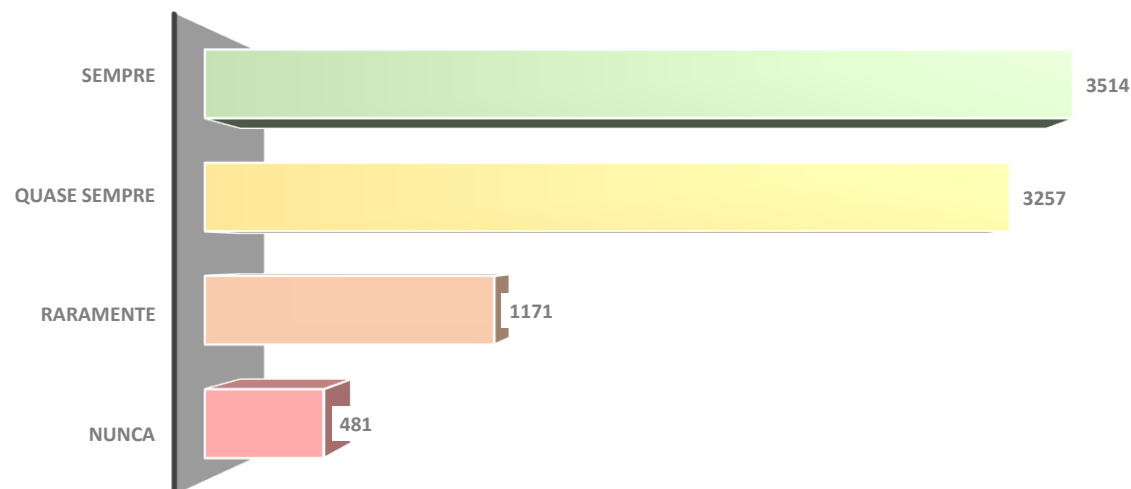
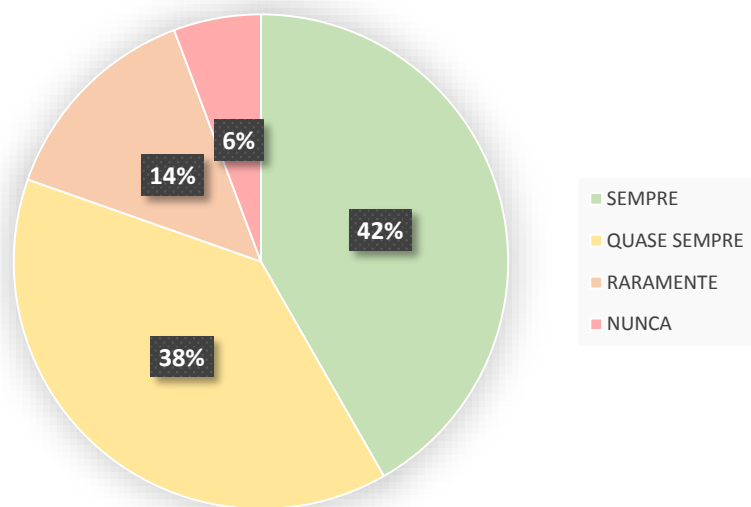


QUESTÕES OBJETIVAS - Qualitativas



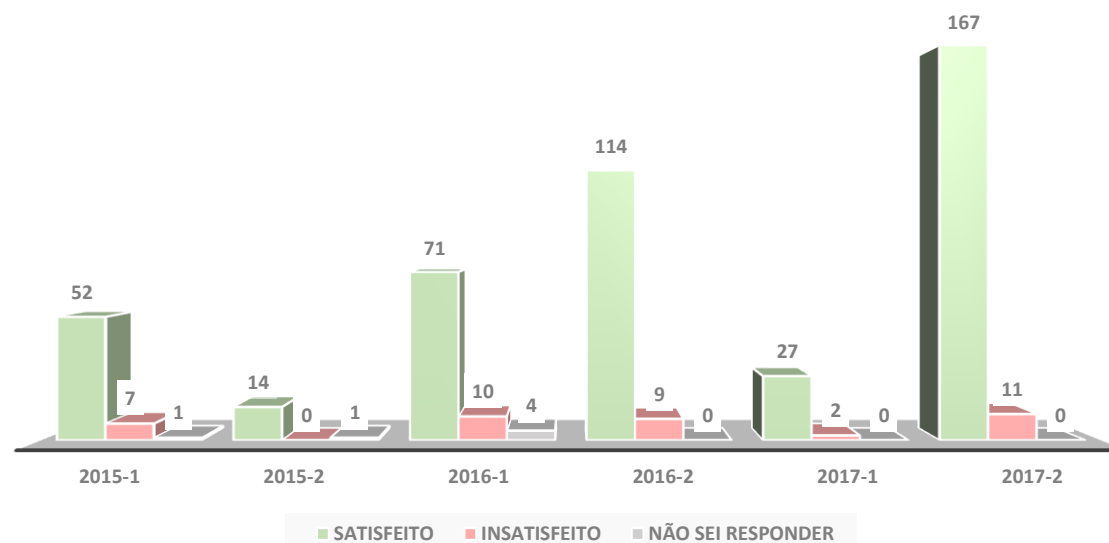
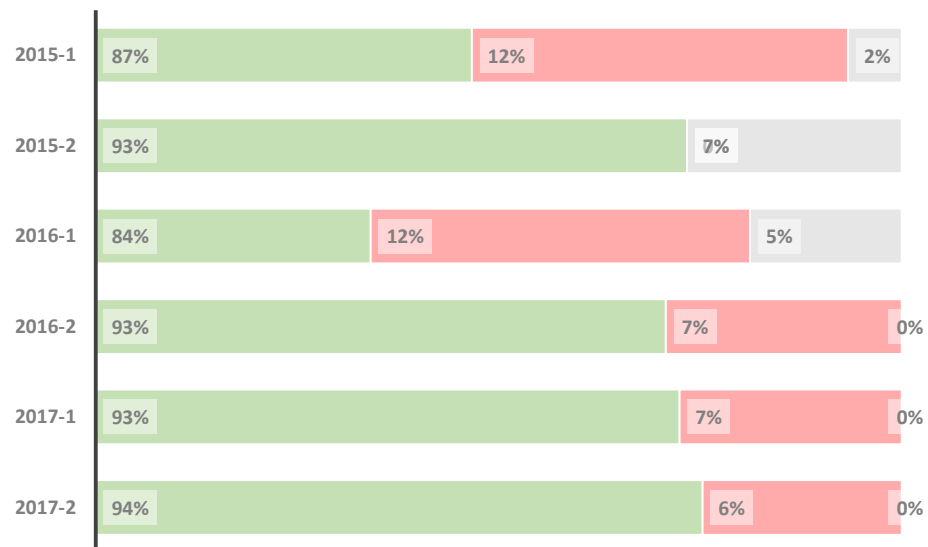
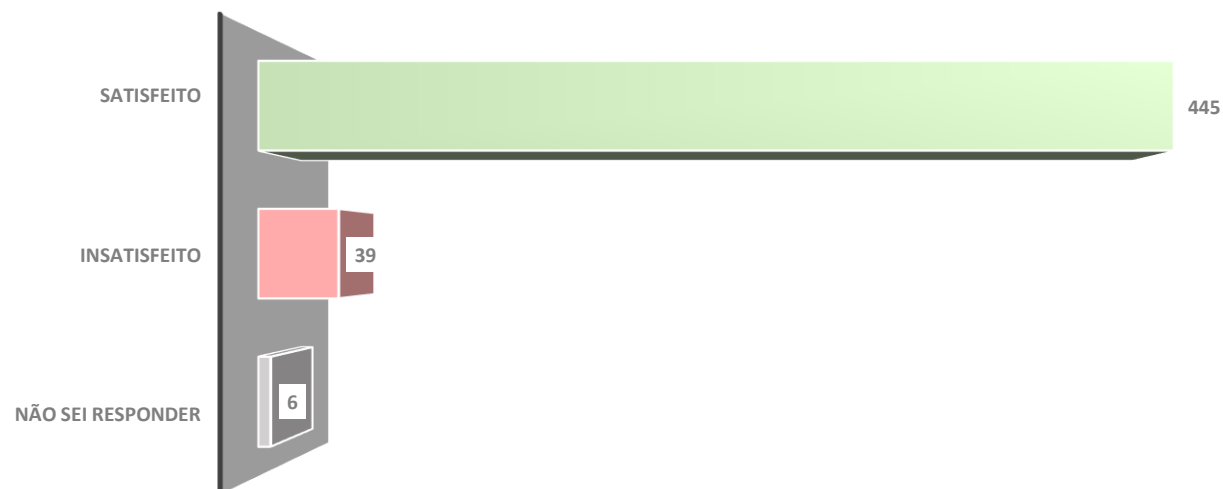
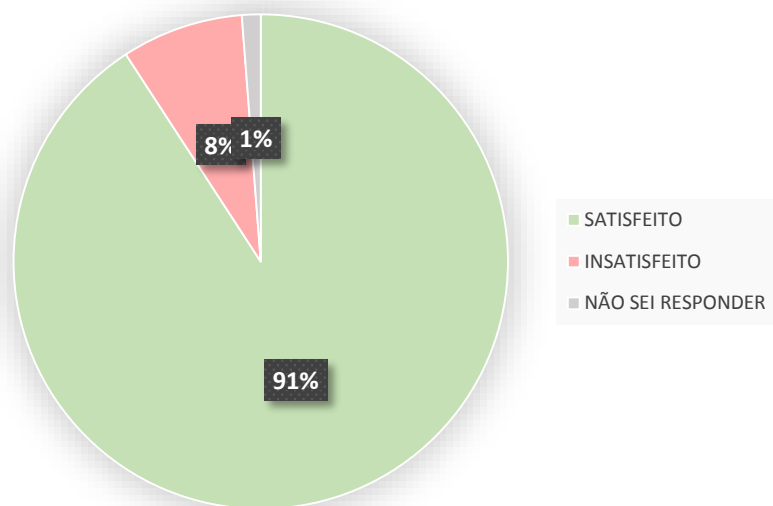


QUESTÕES OBJETIVAS - Periodicidade



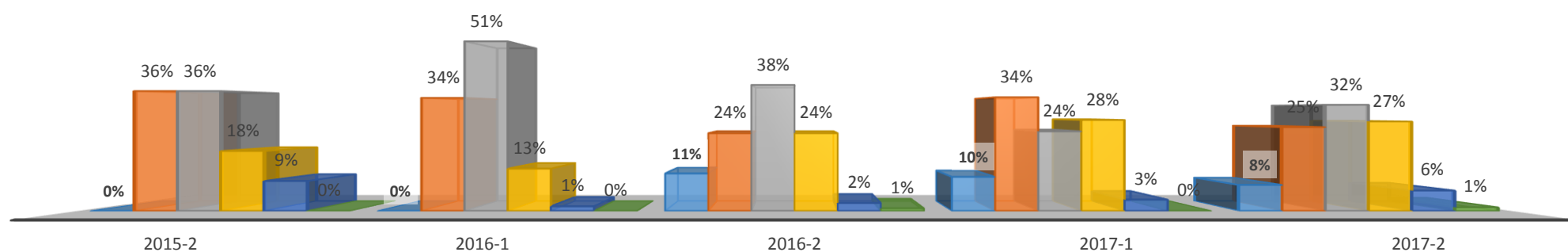
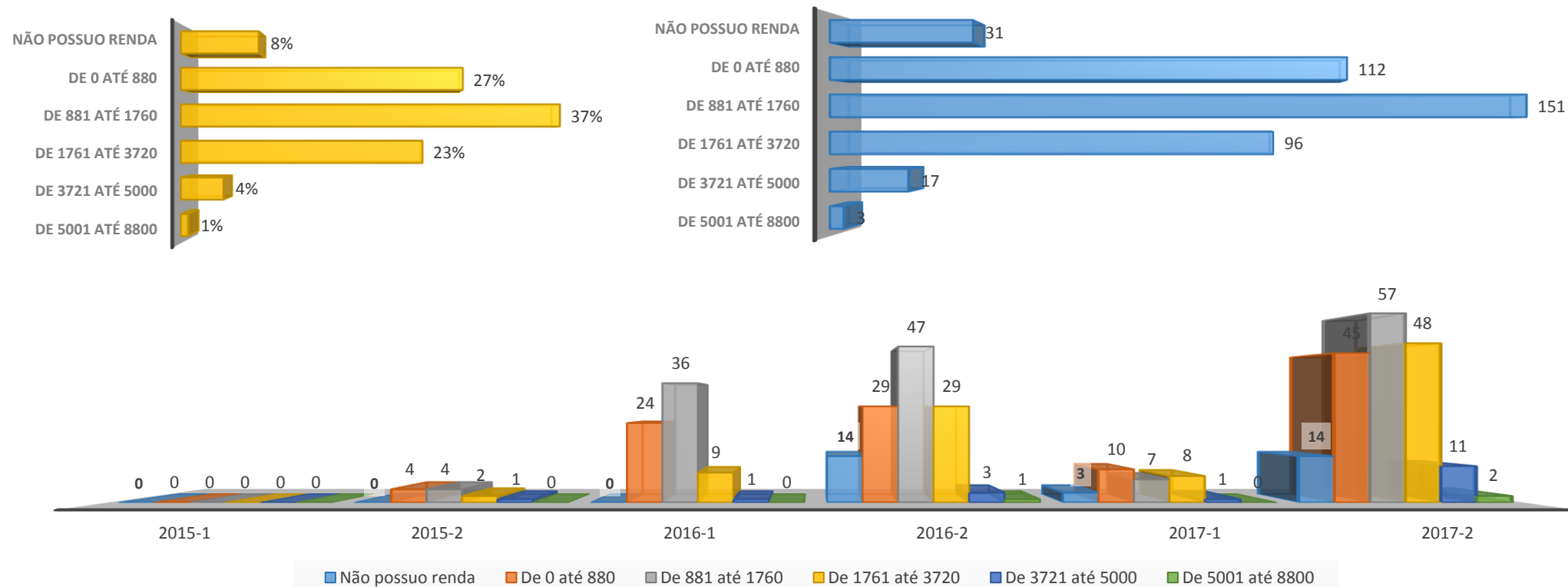


O CURSO - Em relação ao seu curso, você se considera:





Qual a sua renda mensal atual?



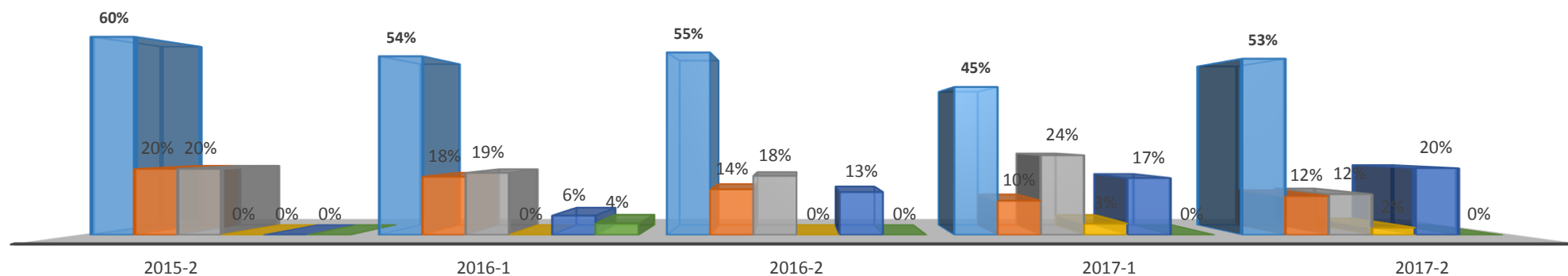
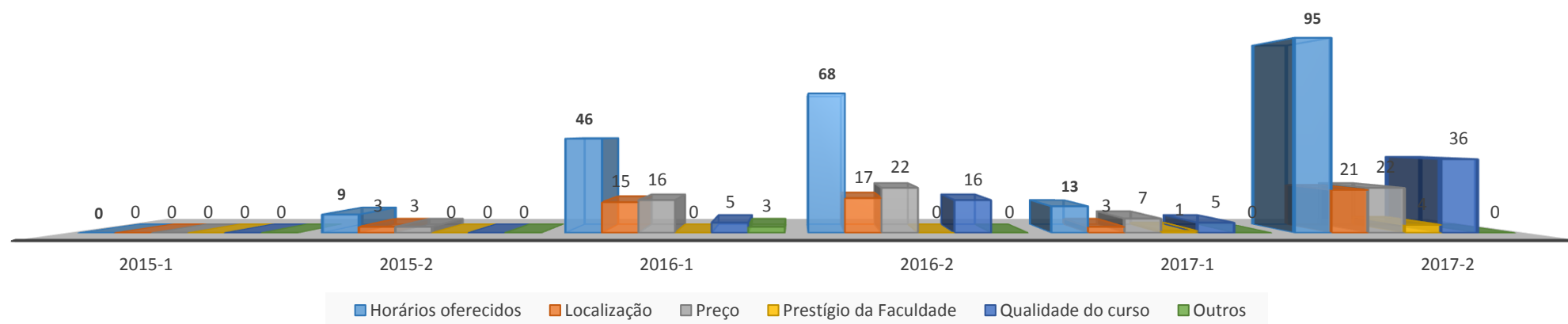
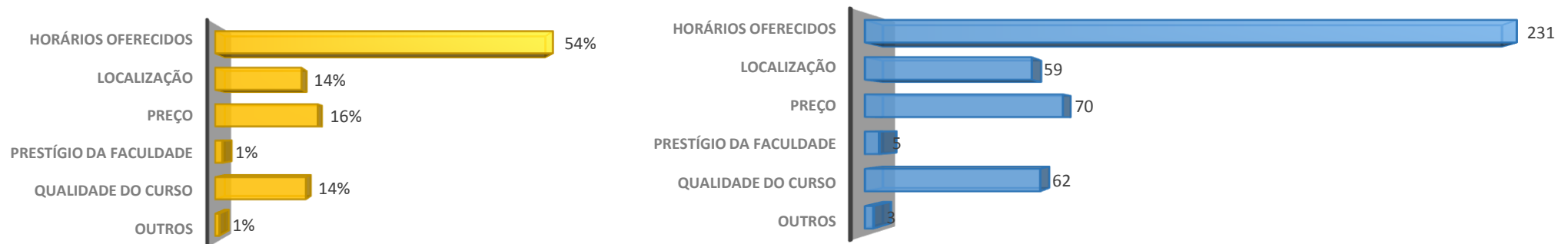


Qual a renda mensal da sua família?



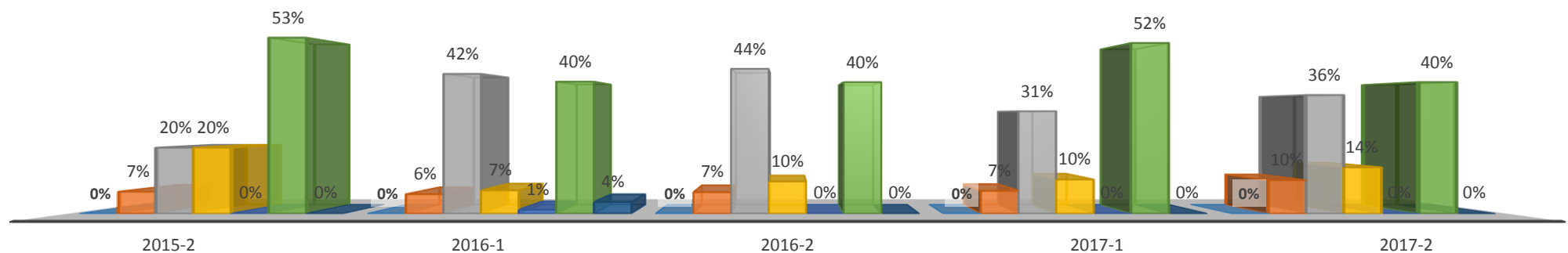
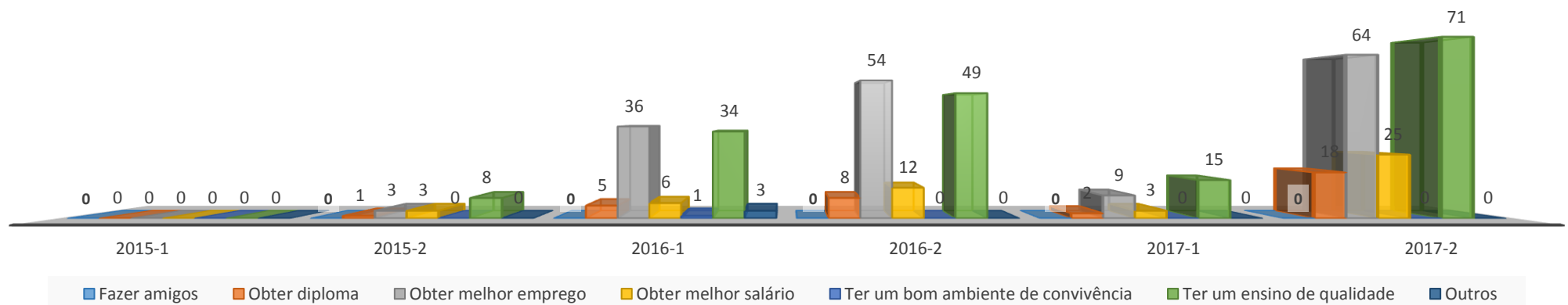
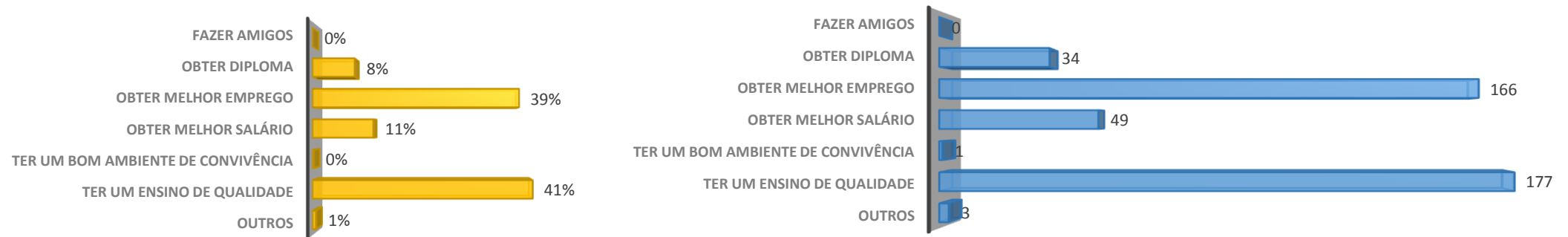


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



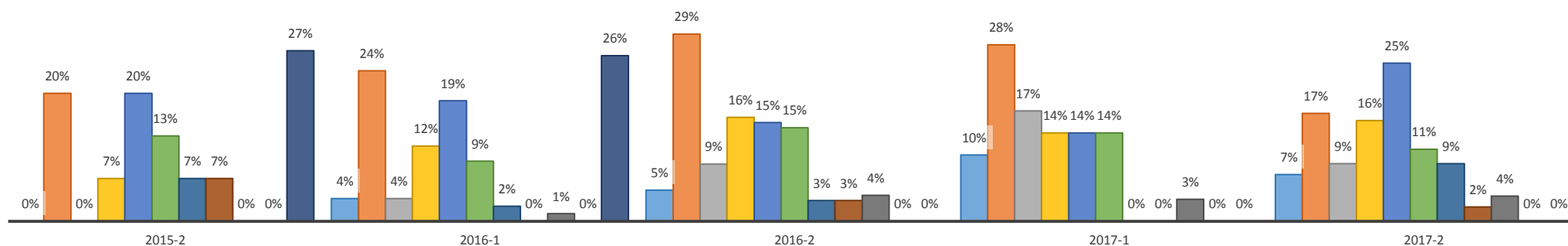
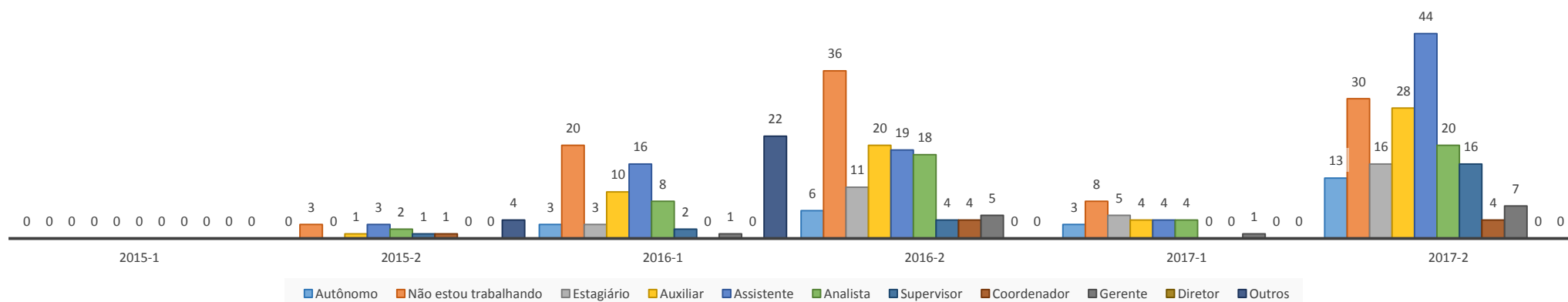
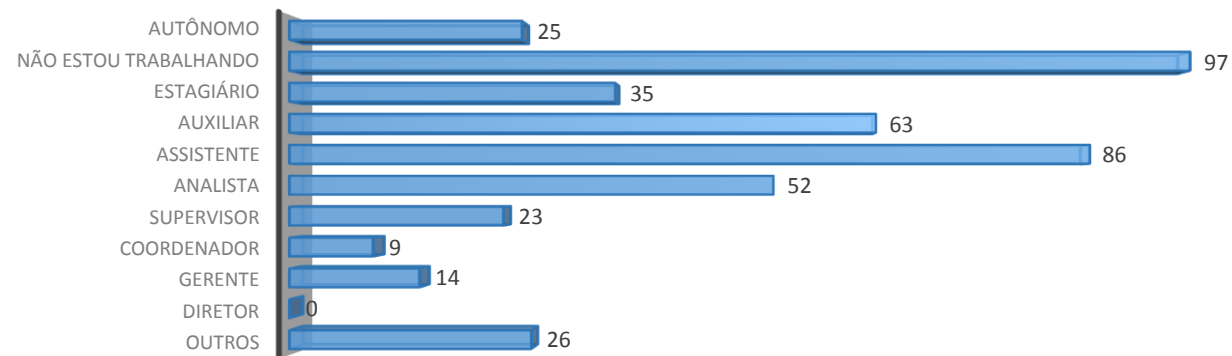
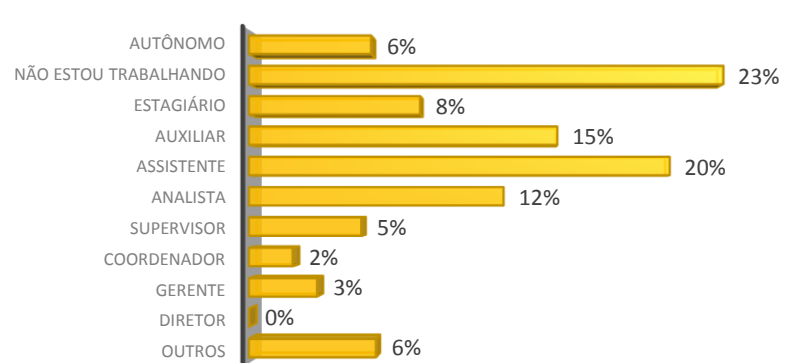


O que é mais importante para você ao cursar uma faculdade?



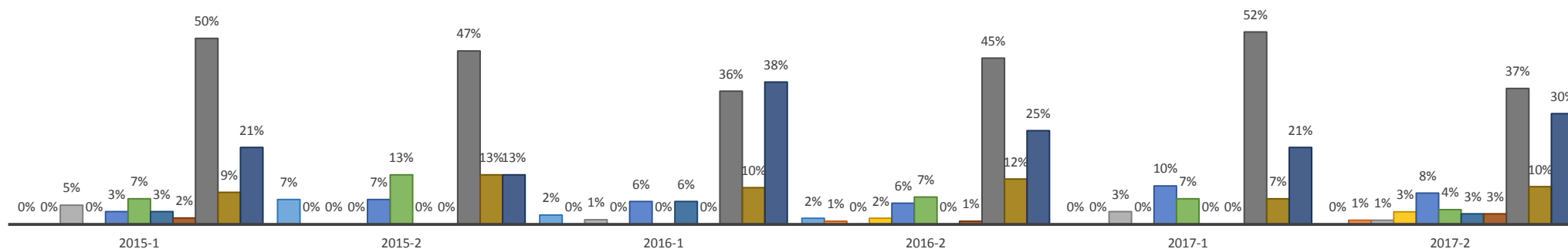
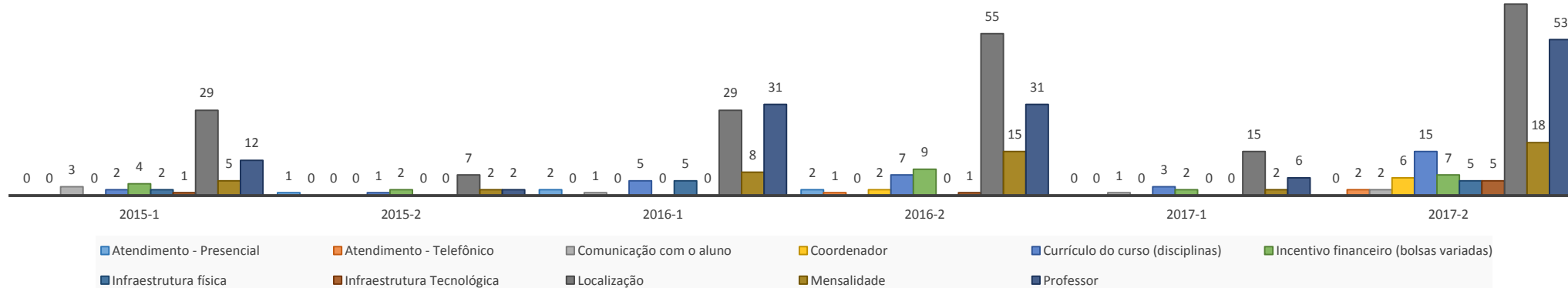
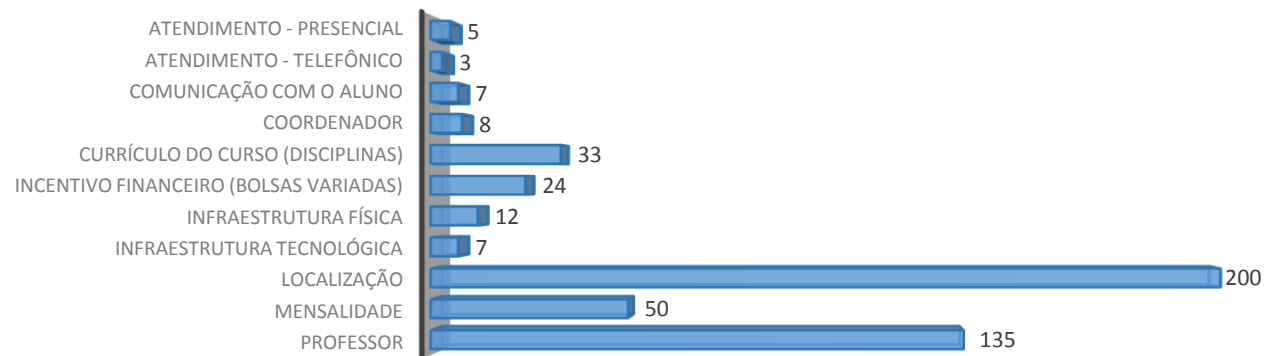
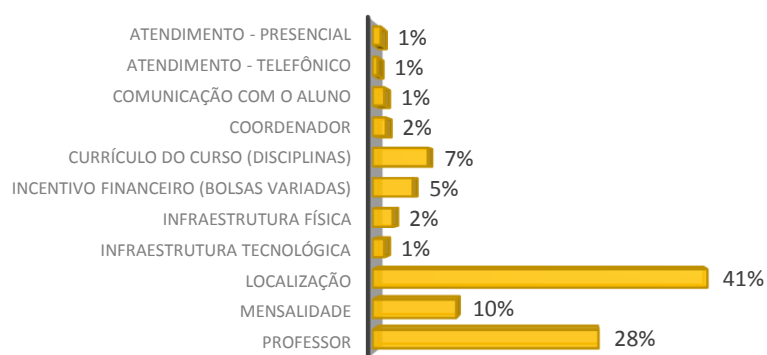


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

