



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	94 28%	158 47%	63 19%	20 6%	335
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	53 16%	134 40%	85 25%	63 19%	335
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	56 17%	155 46%	99 30%	25 7%	335
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	72 21%	174 52%	68 20%	21 6%	335
SALAS DE AULA : limpeza e ventilação.	79 28%	118 42%	66 23%	21 7%	284
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	54 19%	121 43%	80 28%	29 10%	284
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	46 14%	105 31%	131 39%	53 16%	335
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	35 10%	125 37%	120 36%	55 16%	335

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	52 18%	112 39%	99 35%	21 7%	284
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	50 24%	114 56%	32 16%	9 4%	205
O COORDENADOR: é acessível ao aluno?	55 19%	106 37%	100 35%	23 8%	284
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	60 18%	134 40%	101 30%	40 12%	335
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	37 18%	109 53%	39 19%	20 10%	205
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	205 61%	100 30%	25 7%	5 1%	335
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	172 61%	103 36%	5 2%	4 1%	284
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	158 47%	157 47%	17 5%	3 1%	335
OS PROFESSORES: fazem chamada?	243 86%	37 13%	2 1%	2 1%	284
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	129 45%	137 48%	14 5%	4 1%	284
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	136 48%	133 47%	11 4%	4 1%	284
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	80 30%	105 40%	58 22%	21 8%	264
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	84 30%	104 37%	72 25%	24 8%	284
Você acessa o aluno online frequentemente?	125 61%	66 32%	11 5%	3 1%	205
Você acessa o Office365 (email) frequentemente?	50 24%	31 15%	56 27%	68 33%	205
Você acessa o portal frequentemente?	114 56%	70 34%	19 9%	2 1%	205
Você se sente apto para utilizar os recursos de TI?	60 29%	91 44%	42 20%	12 6%	205
Você utiliza o Moodlerooms (AVA) frequentemente?	92 45%	85 41%	18 9%	10 5%	205
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	18 9%	35 17%	91 44%	61 30%	205
Você utiliza o recurso de internet frequente?	84 41%	56 27%	50 24%	15 7%	205
Você utiliza o recurso de WIFI frequentemente?	49 24%	37 18%	44 21%	75 37%	205

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	489 19%	1.090 42%	712 28%	287 11%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	2.053 39%	1.922 36%	906 17%	426 8%	


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	159	56%
Localização	45	16%
Preço	48	17%
Prestígio da Faculdade	2	1%
Qualidade do curso	22	8%
Outros	8	3%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	22	8%
Obter melhor emprego	110	39%
Obter melhor salário	35	12%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	117	41%
Outros	-	0%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	-	0%
Não estou trabalhando	70	25%
Estagiário	54	19%
Auxiliar	44	15%
Assistente	82	29%
Analista	19	7%
Supervisor	-	0%
Coordenador	-	0%
Gerente	3	1%
Diretor	-	0%
Outros	12	4%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	245	73%
INSATISFEITO	77	23%
NÃO SEI RESPONDER	13	4%

Qual a sua renda mensal atual?

Não possuo renda	23	8%
De 0 até 880	69	24%
De 881 até 1760	113	40%
De 1761 até 3720	52	18%
De 3721 até 5000	10	4%
De 5001 até 8800	3	1%

Qual a renda mensal da sua família?

Não possuo renda	4	3%
De 0 até 880	11	8%
De 881 até 1760	27	20%
De 1761 até 3720	94	69%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	3	1%
Atendimento - Telefônico	1	0%
Comunicação com o aluno	5	2%
Coordenador	8	2%
Currículo do curso (disciplinas)	21	7%
Incentivo financeiro (bolsas variadas)	12	4%
Infraestrutura física	12	4%
Infraestrutura Tecnológica	1	0%
Localização	112	35%
Mensalidade	25	8%
Professor	123	38%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	46	15%
Atendimento - Telefônico	16	5%
Comunicação com o aluno	86	27%
Coordenador	63	20%
Currículo do curso (disciplinas)	27	9%
Incentivo financeiro (bolsas variadas)	11	3%
Infraestrutura física	18	6%
Infraestrutura Tecnológica	16	5%
Localização	4	1%
Mensalidade	12	4%
Professor	17	5%

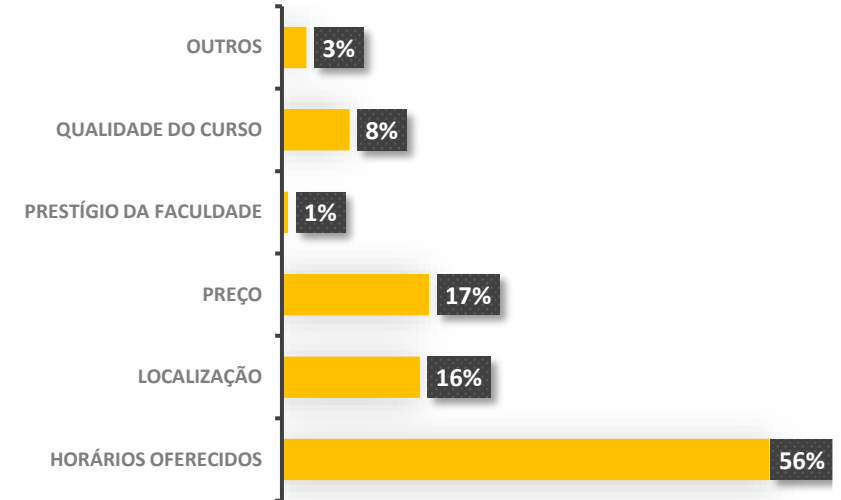
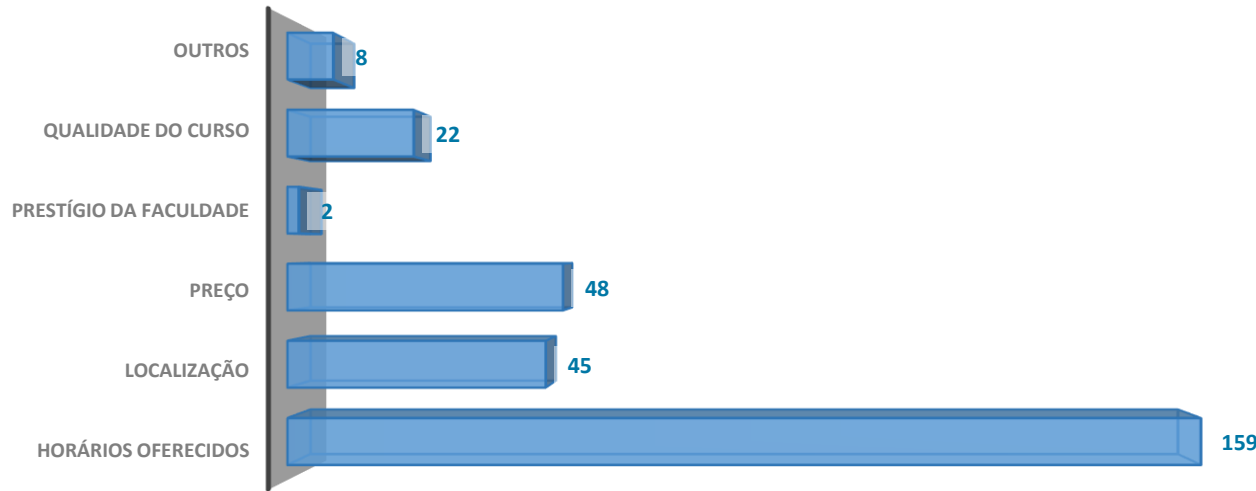
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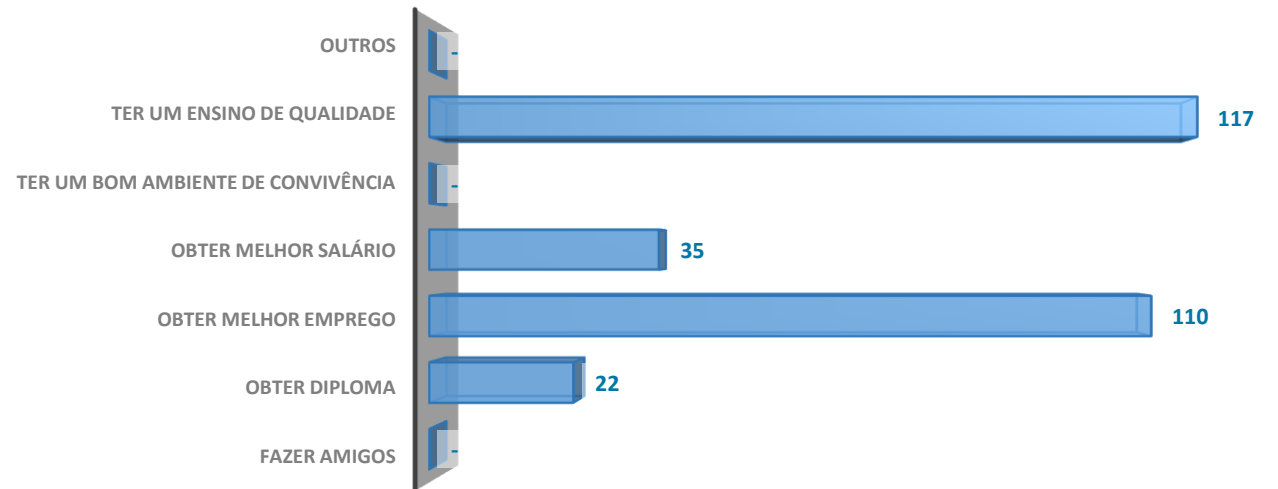
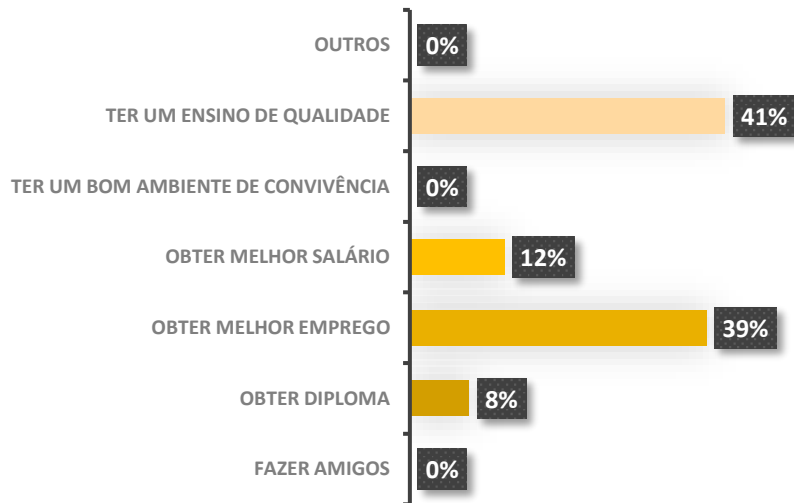
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Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

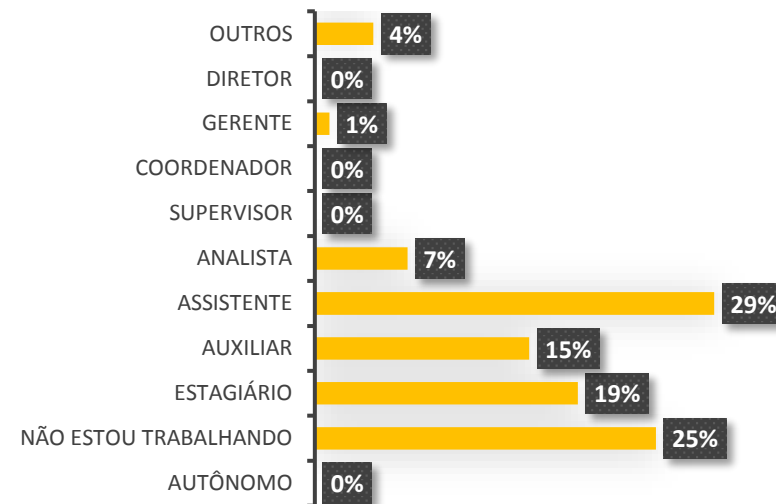
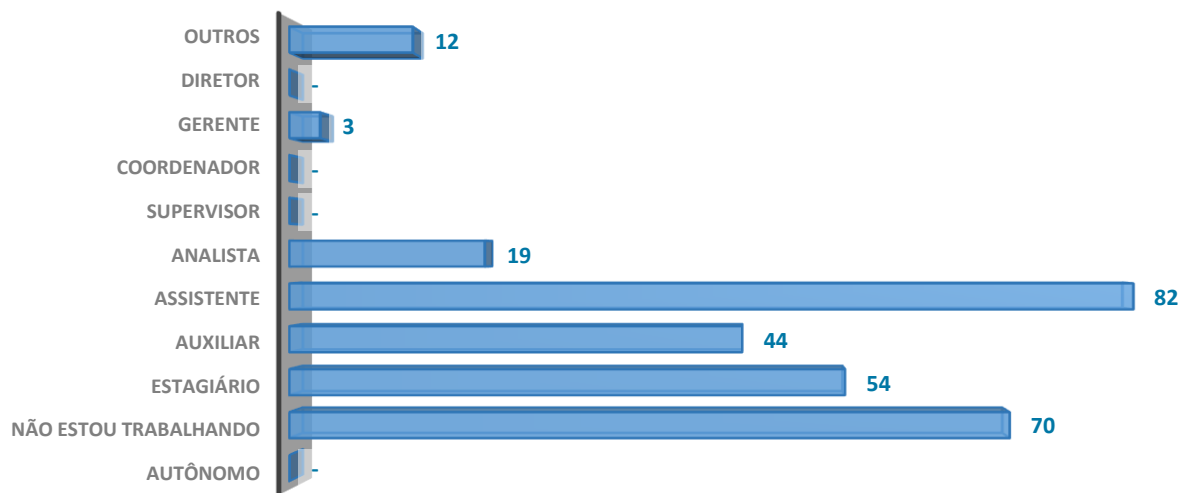


O que é mais importante para você ao cursar uma faculdade?

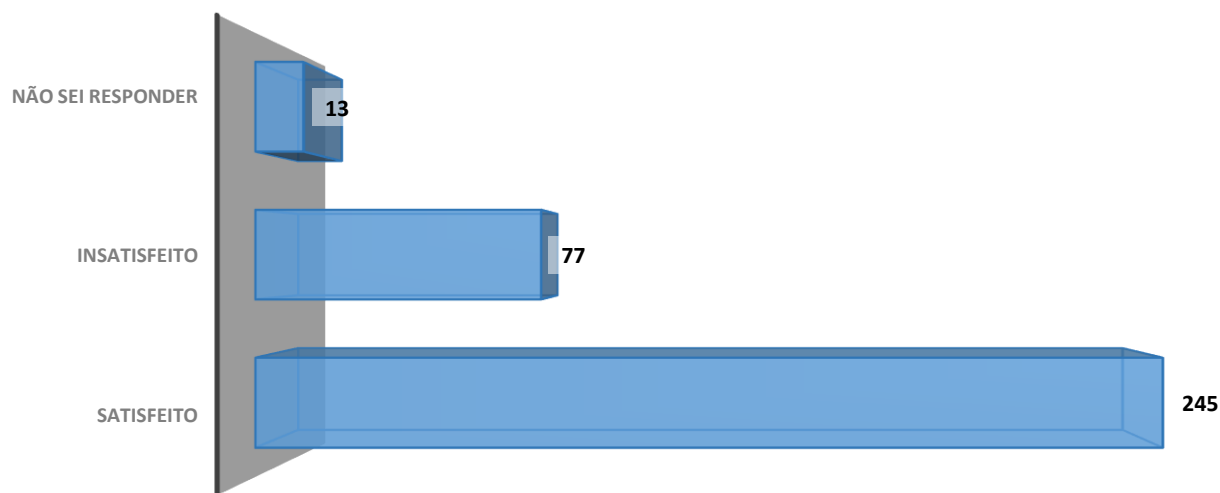
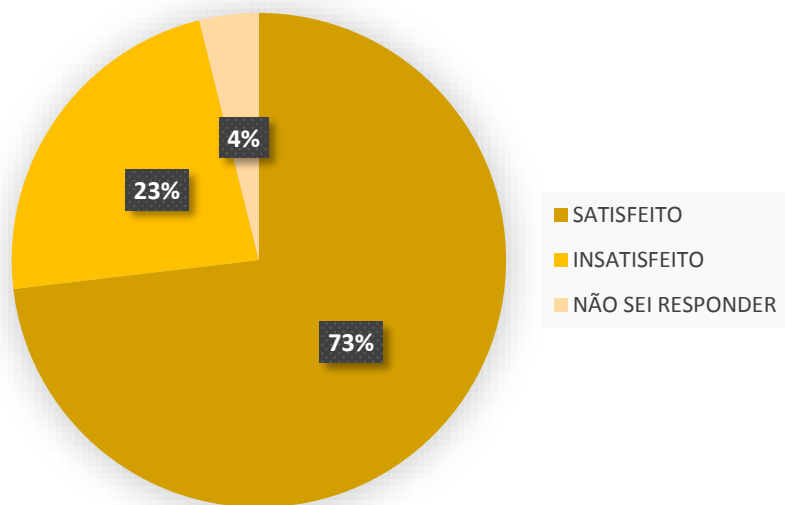




Qual o cargo que você ocupa na empresa em que trabalha?

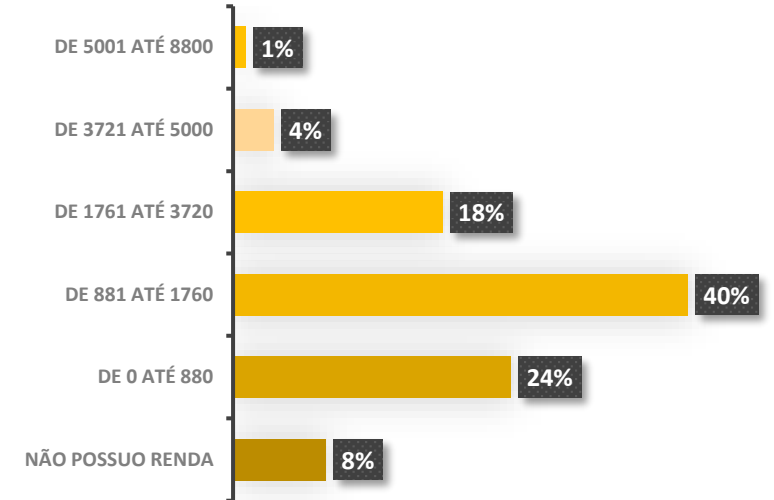
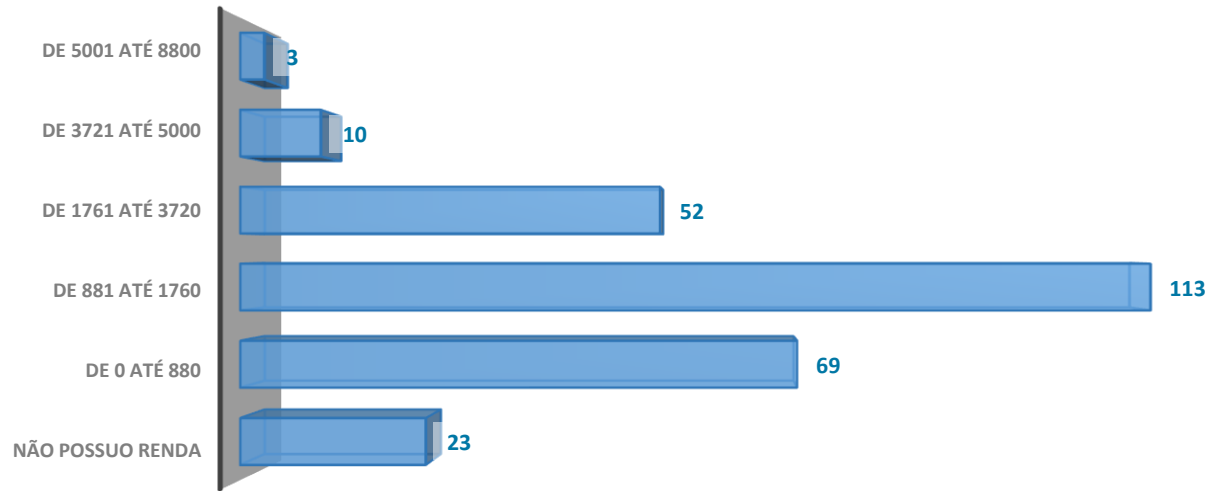


O CURSO - Em relação ao seu curso, você se considera:

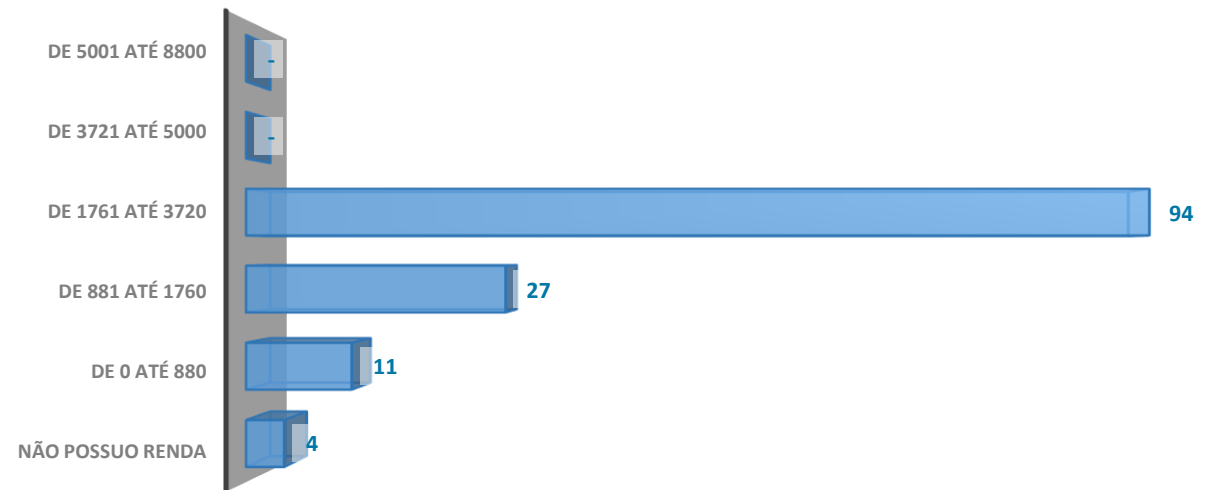
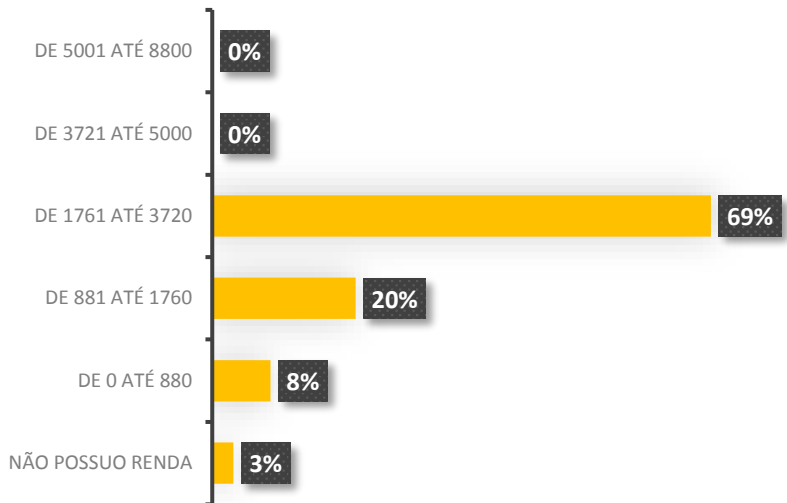




Qual a sua renda mensal atual?

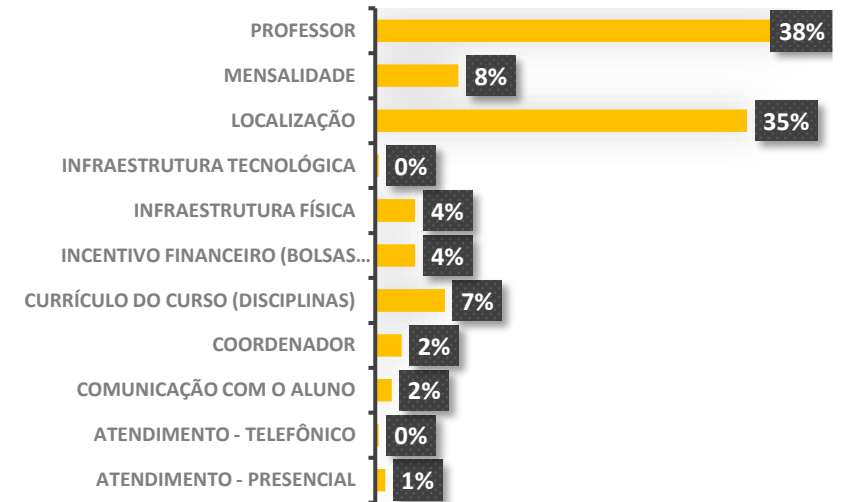
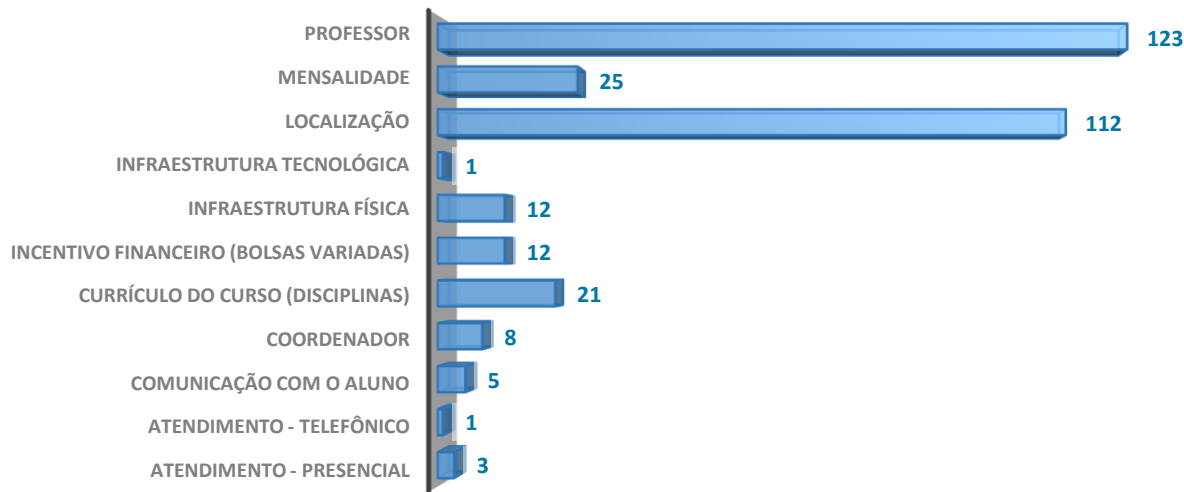


Qual a renda mensal da sua família?

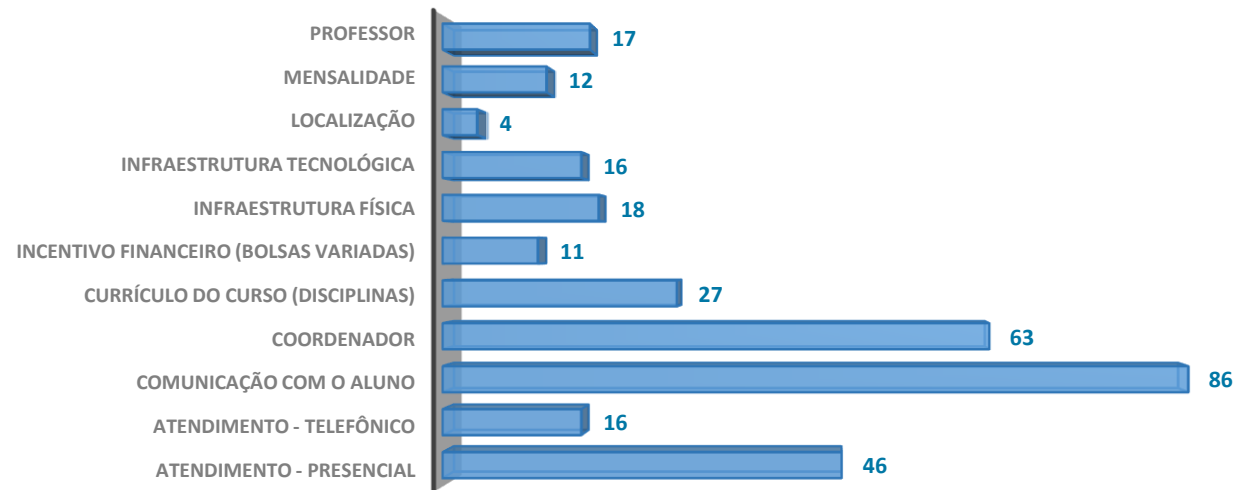
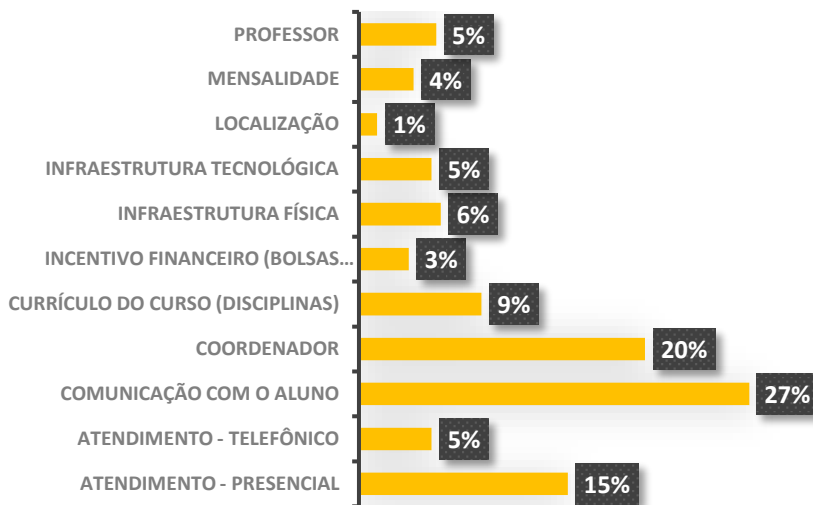




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

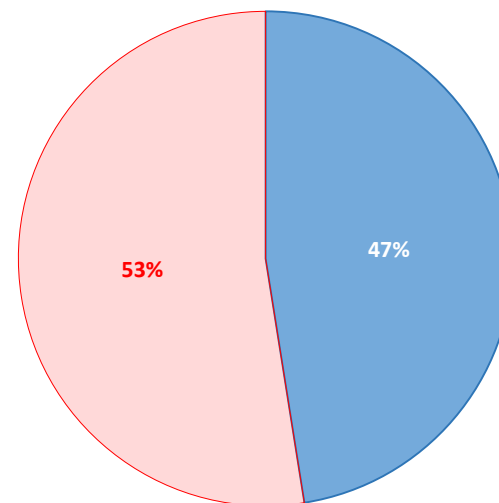
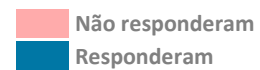
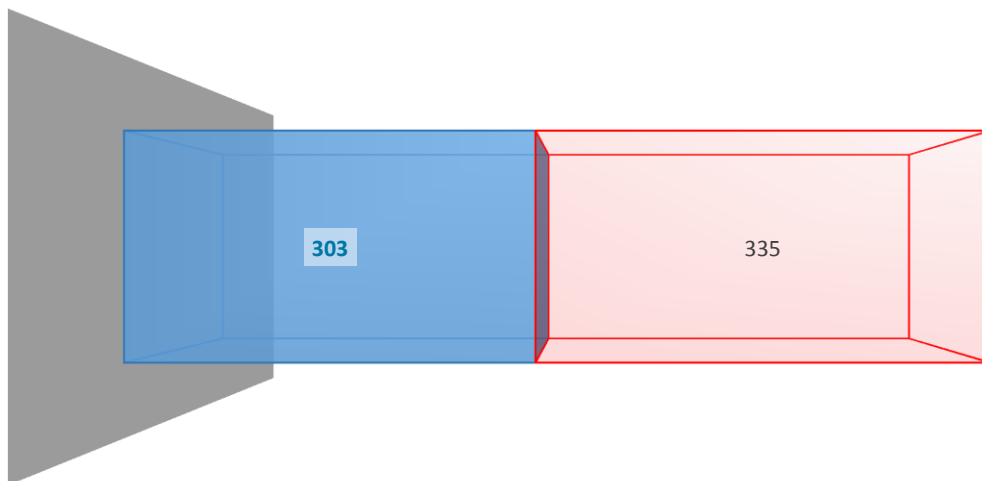


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



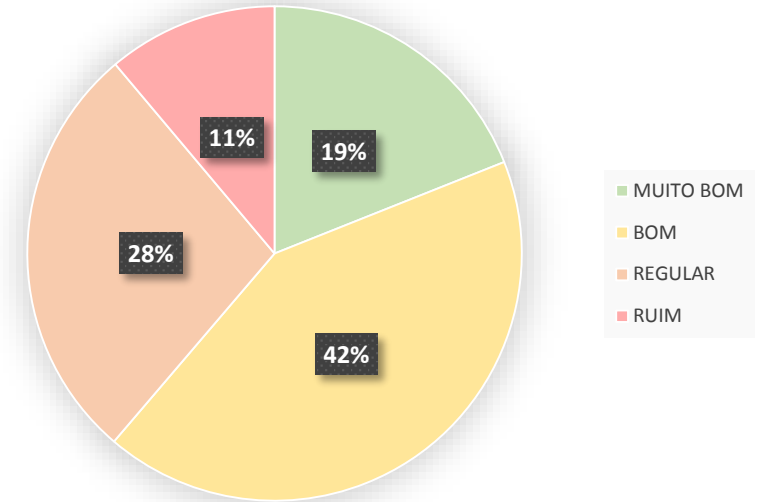
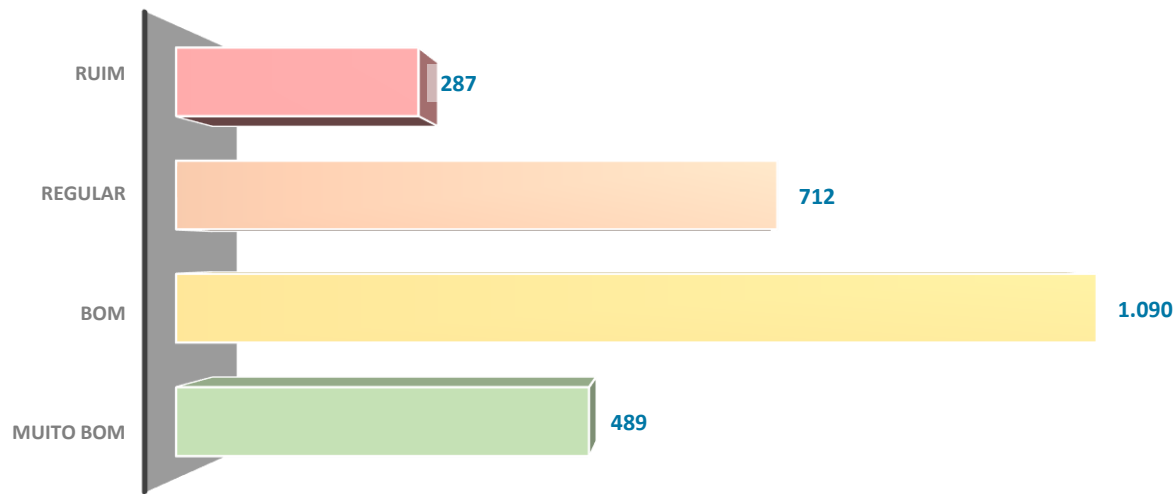


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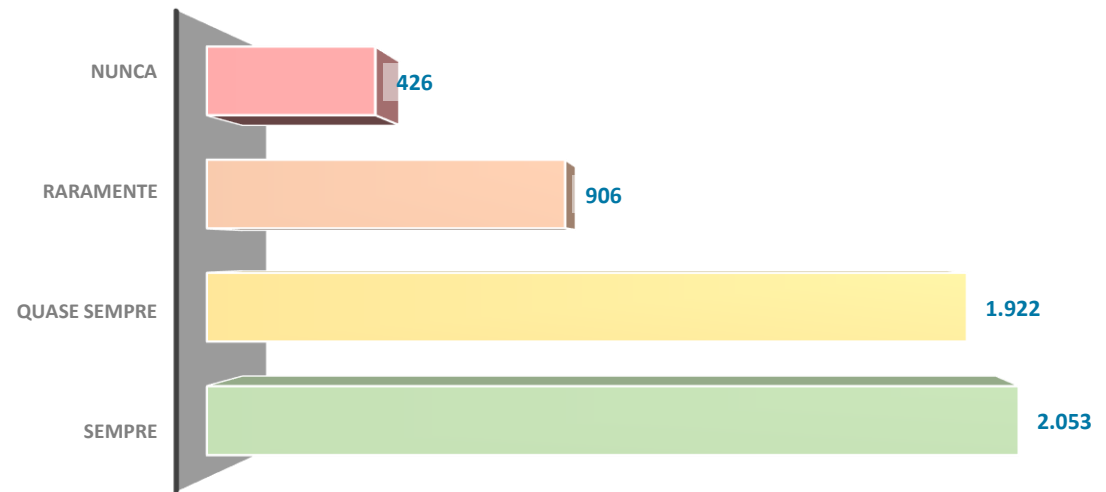
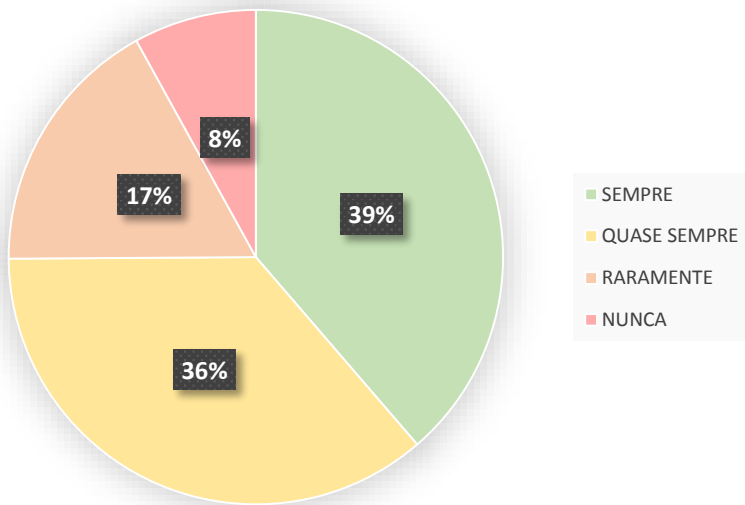




GERAL - Questões Objetivas Qualitativas

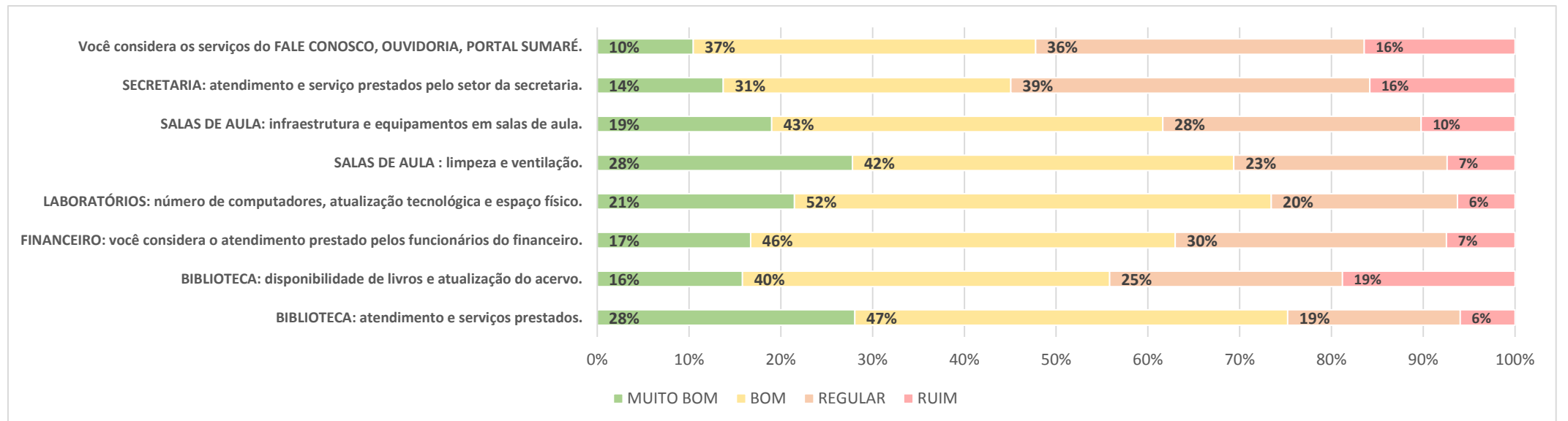
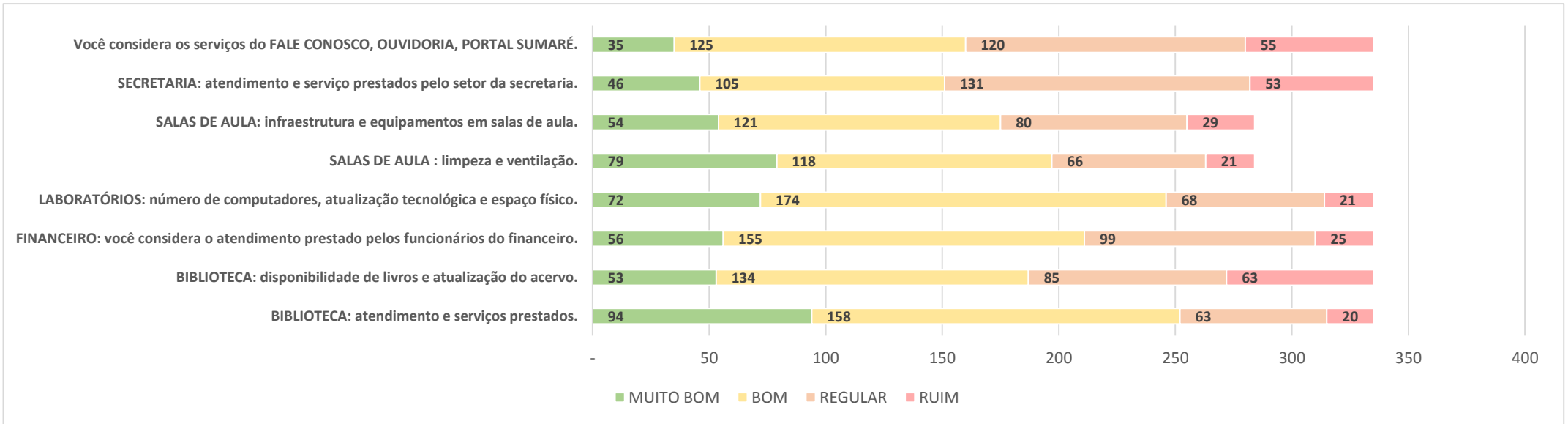


GERAL - Questões Objetivas Periodicidade



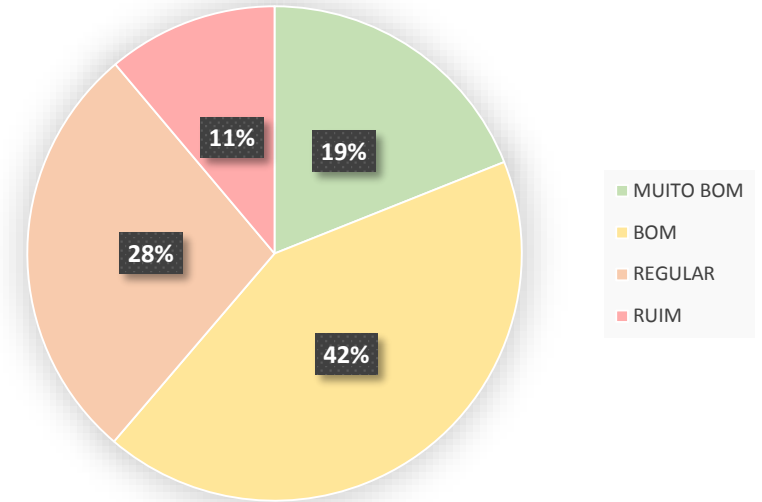
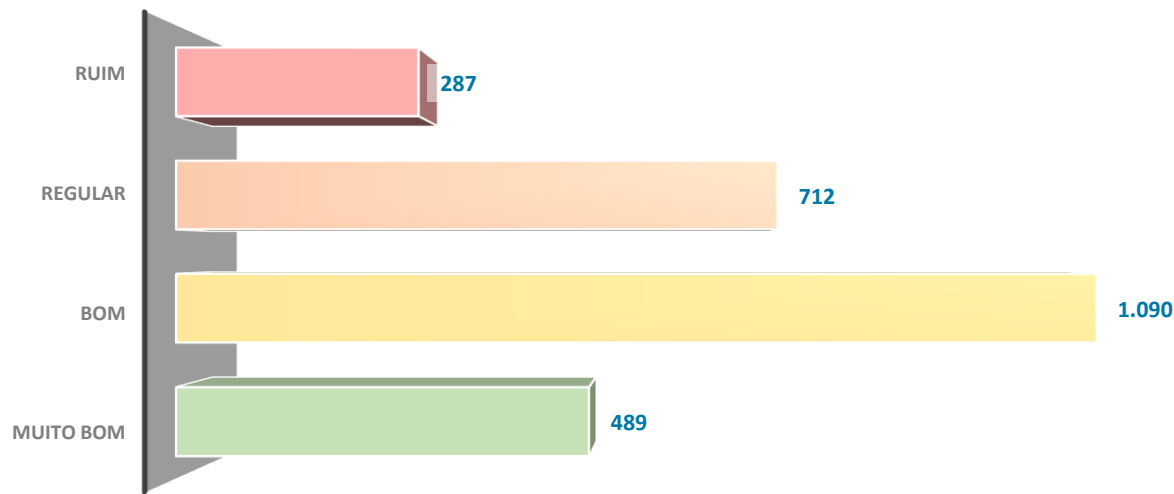


Questões Objetivas

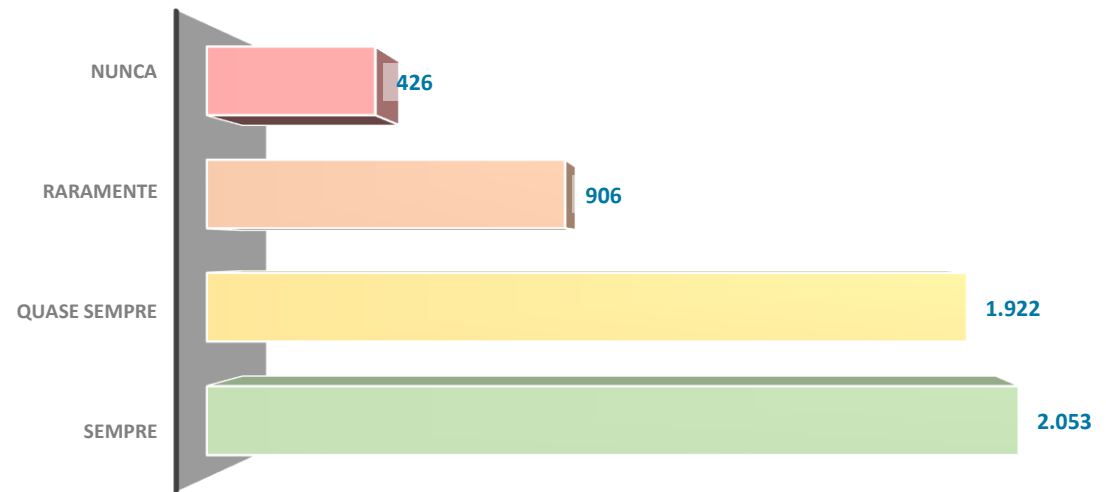
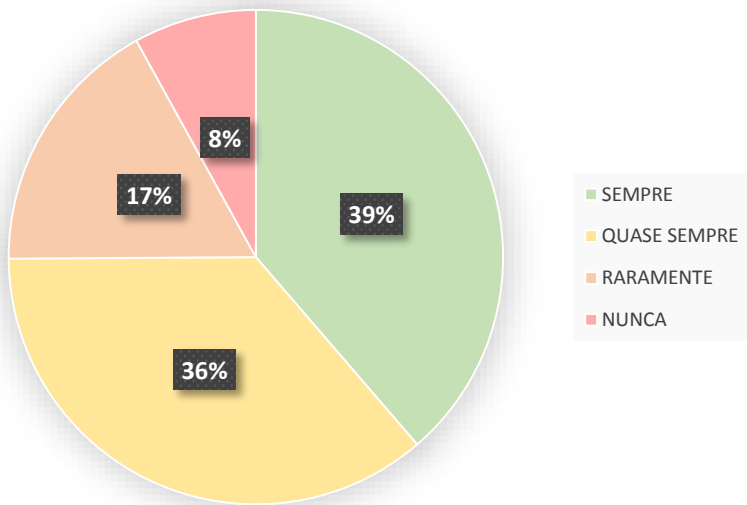




GERAL - Questões Objetivas Qualitativas

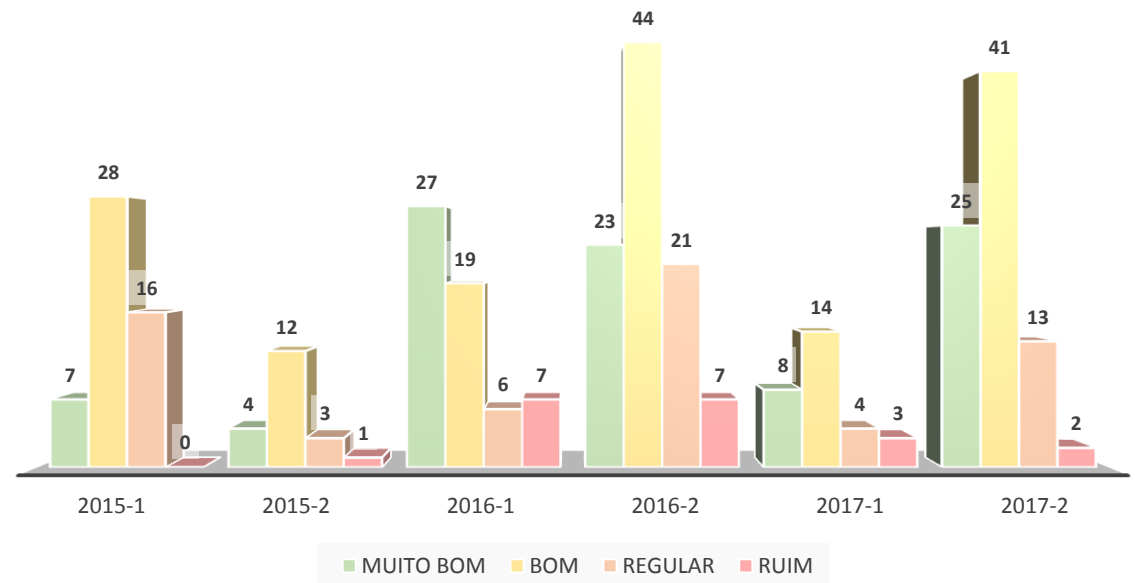
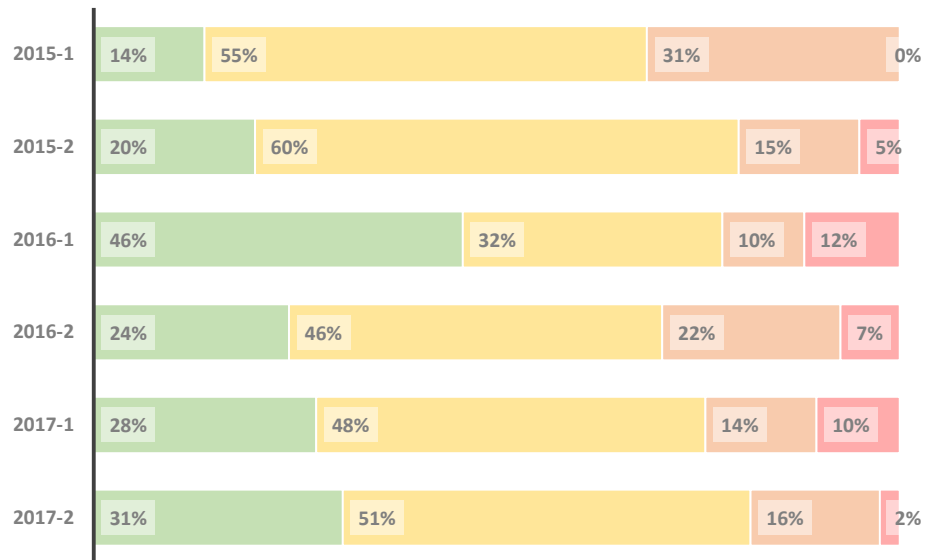
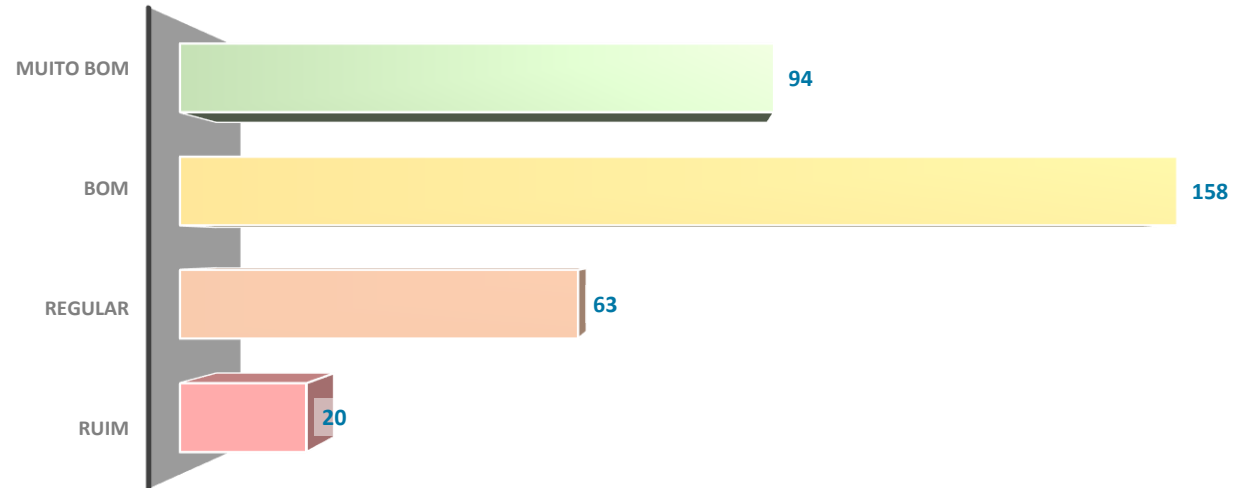
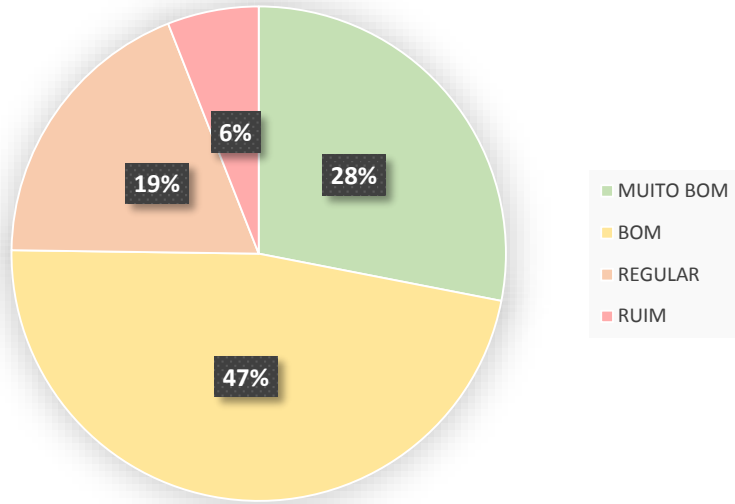


GERAL - Questões Objetivas Periodicidade



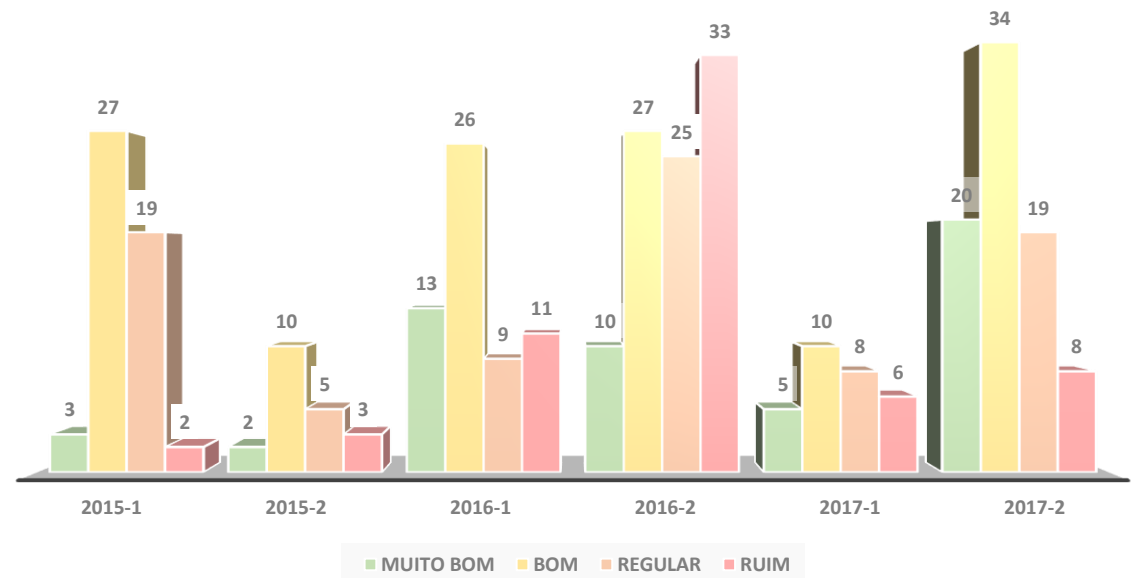
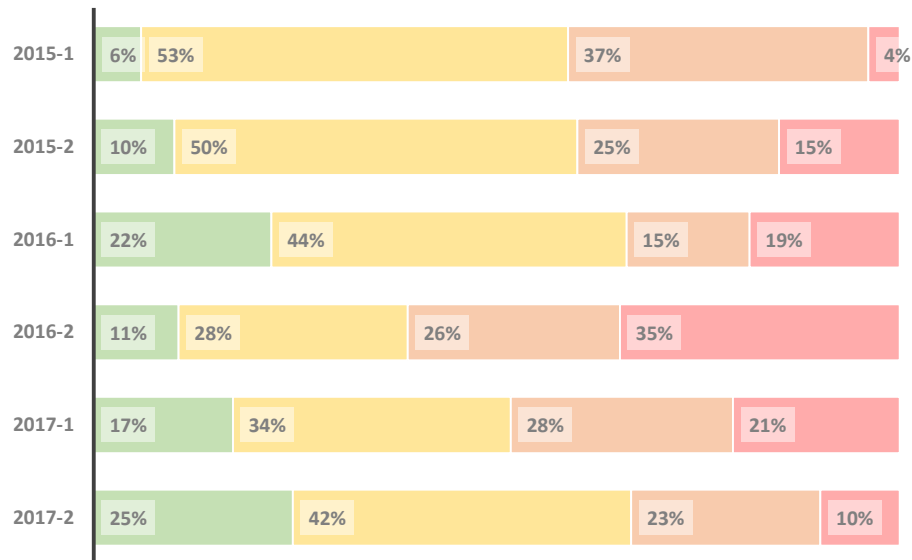
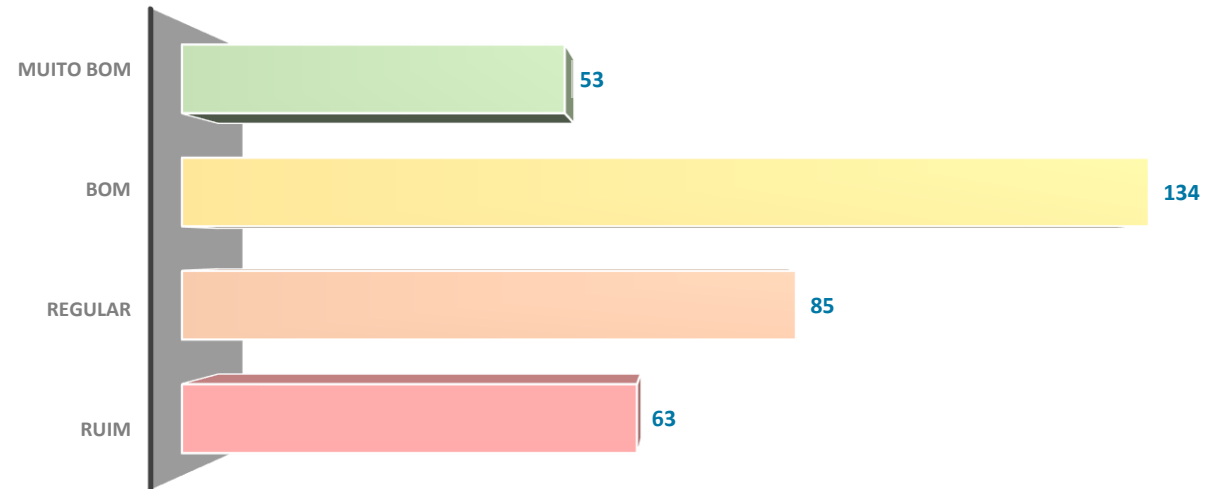
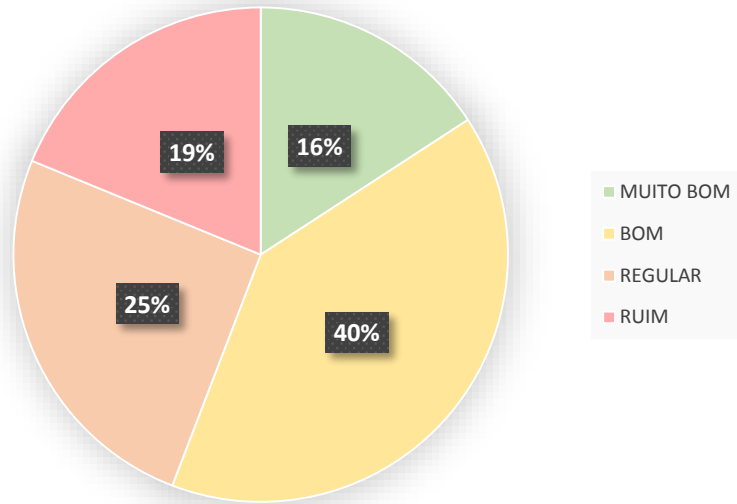


BIBLIOTECA: atendimento e serviços prestados.



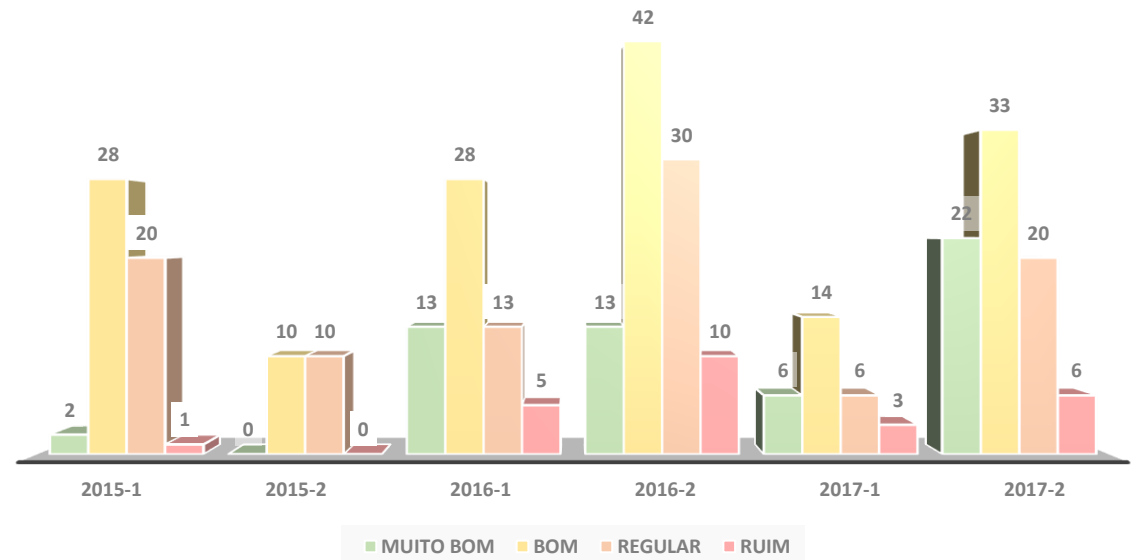
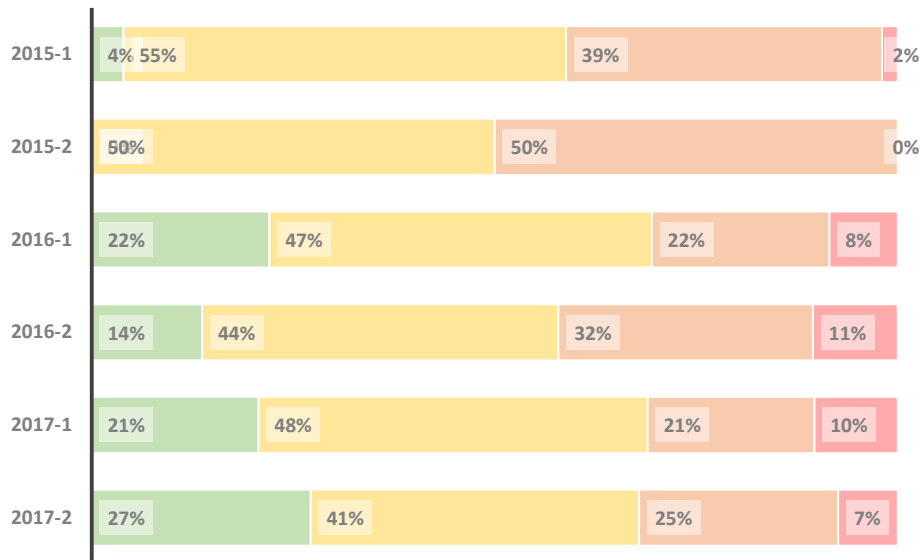
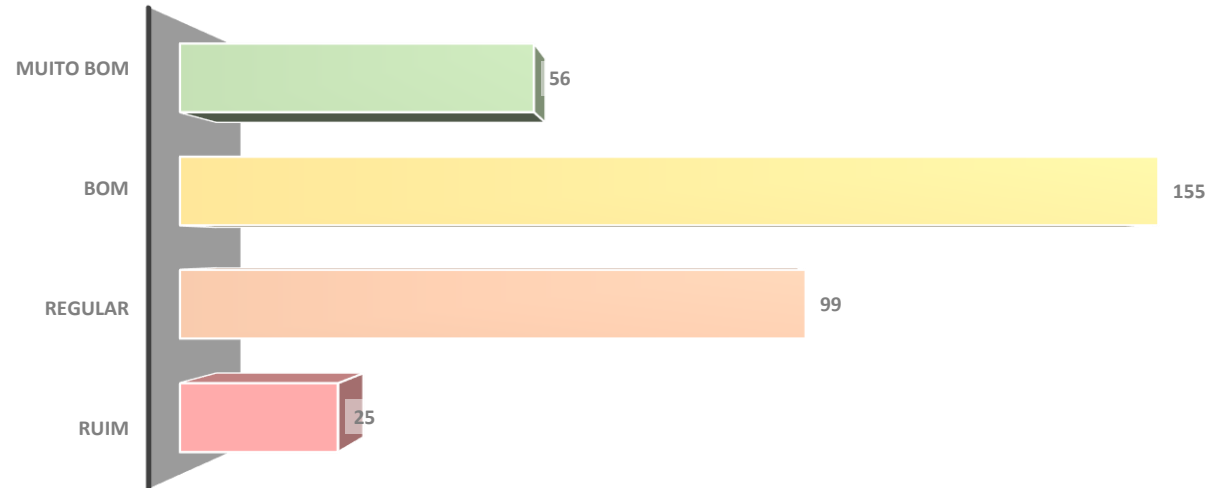
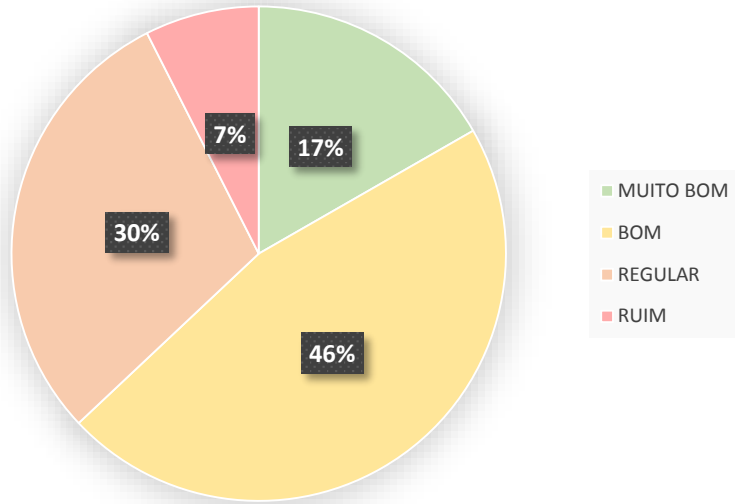


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



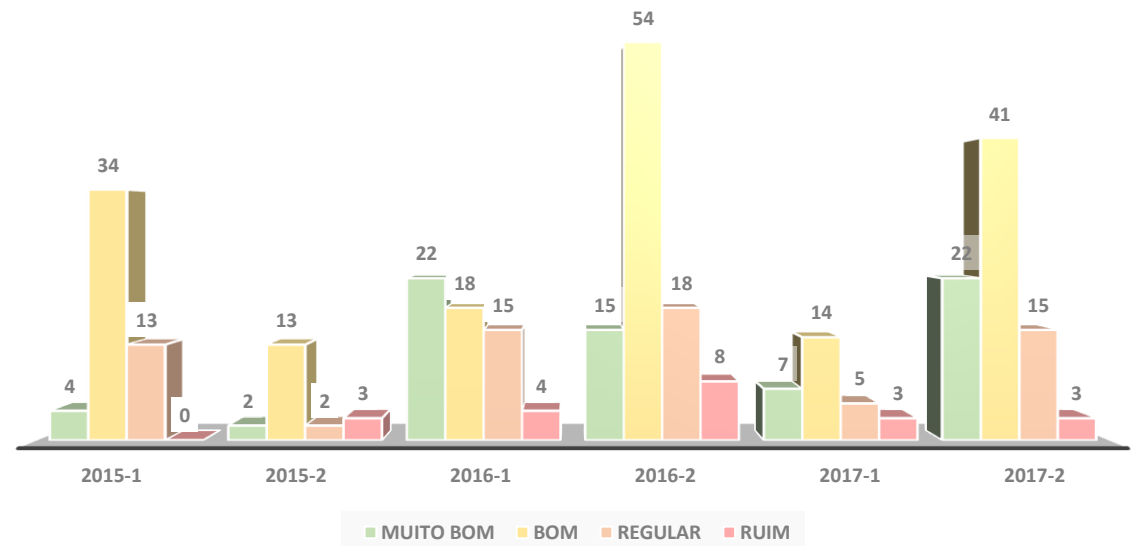
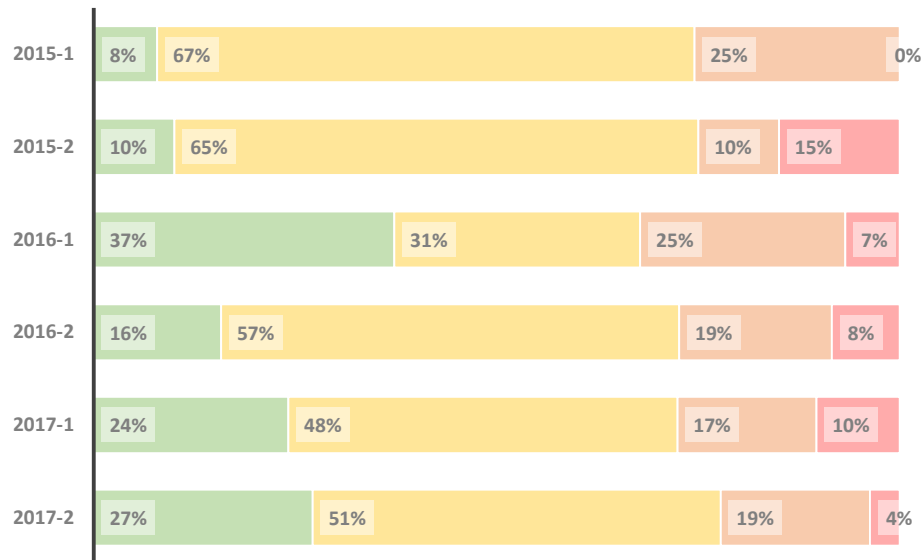
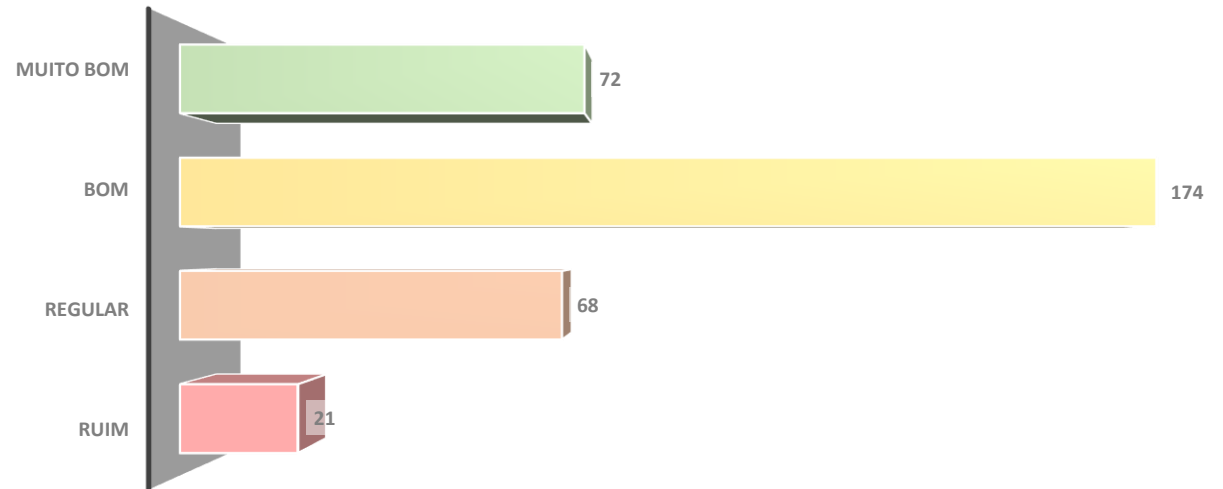
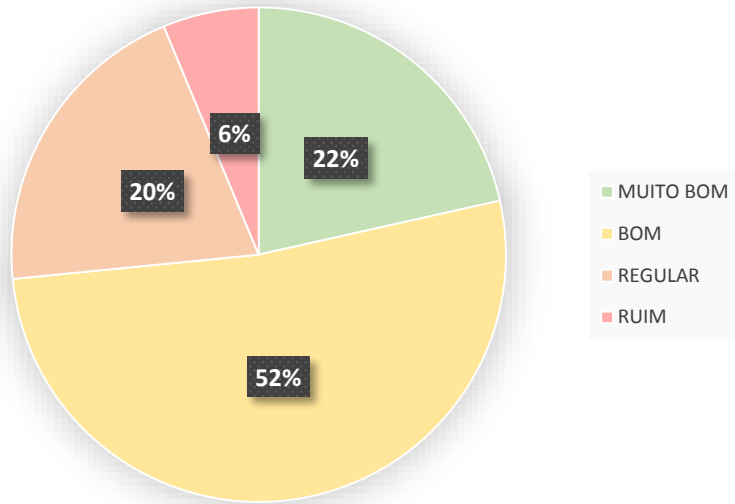


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



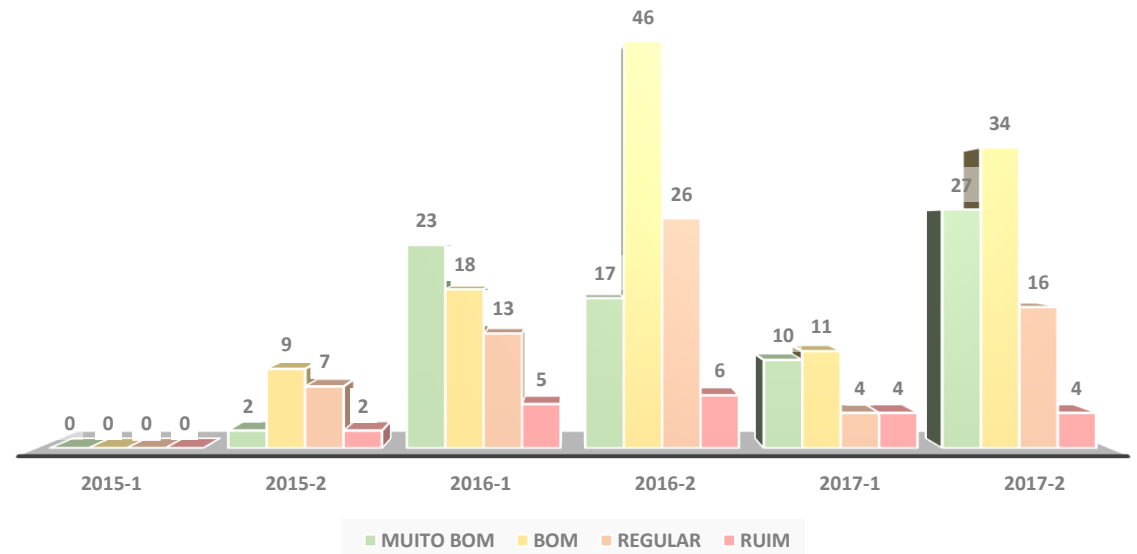
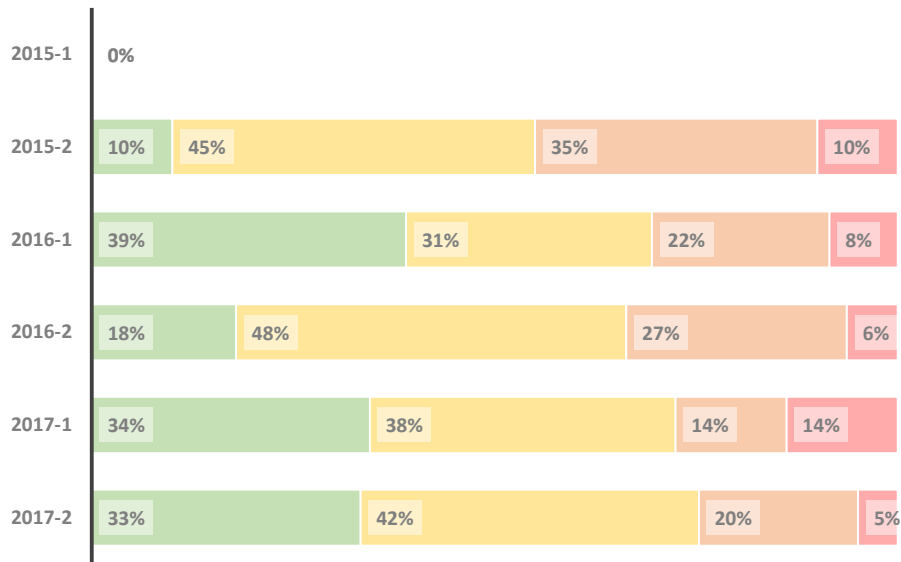
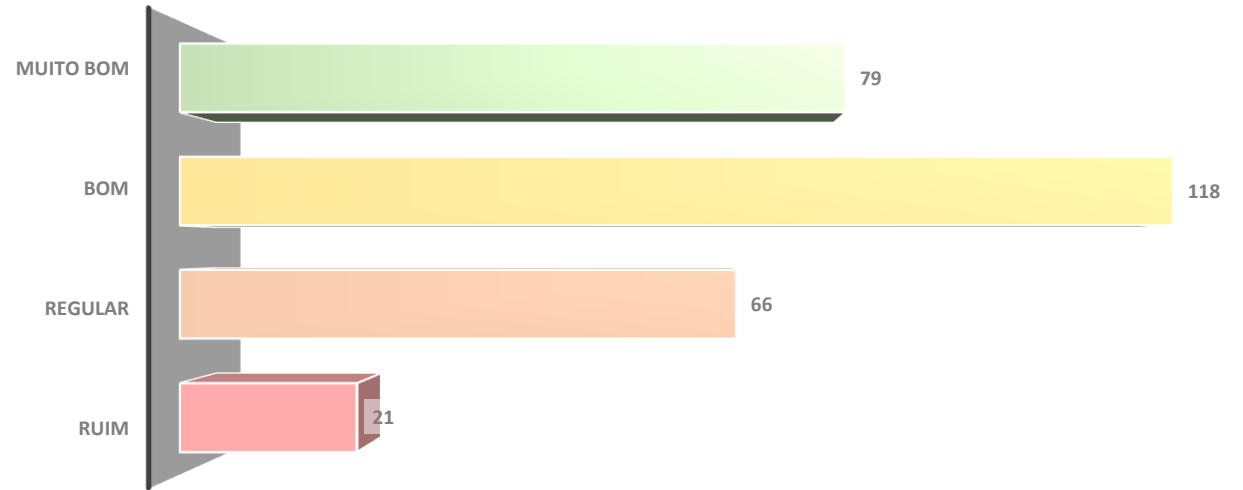
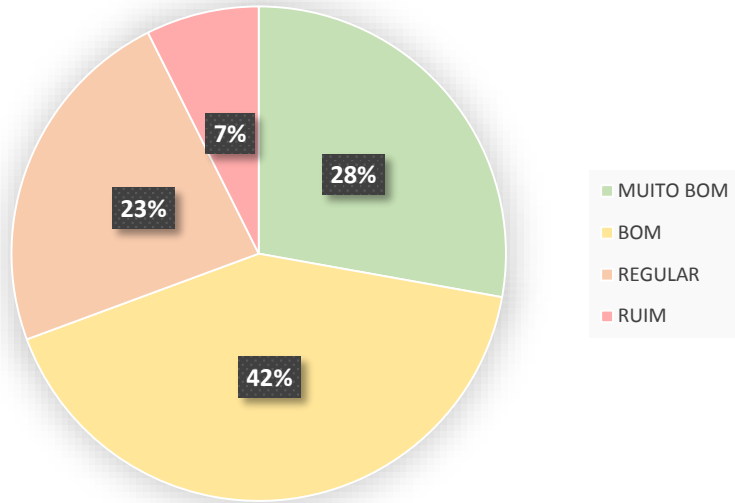


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



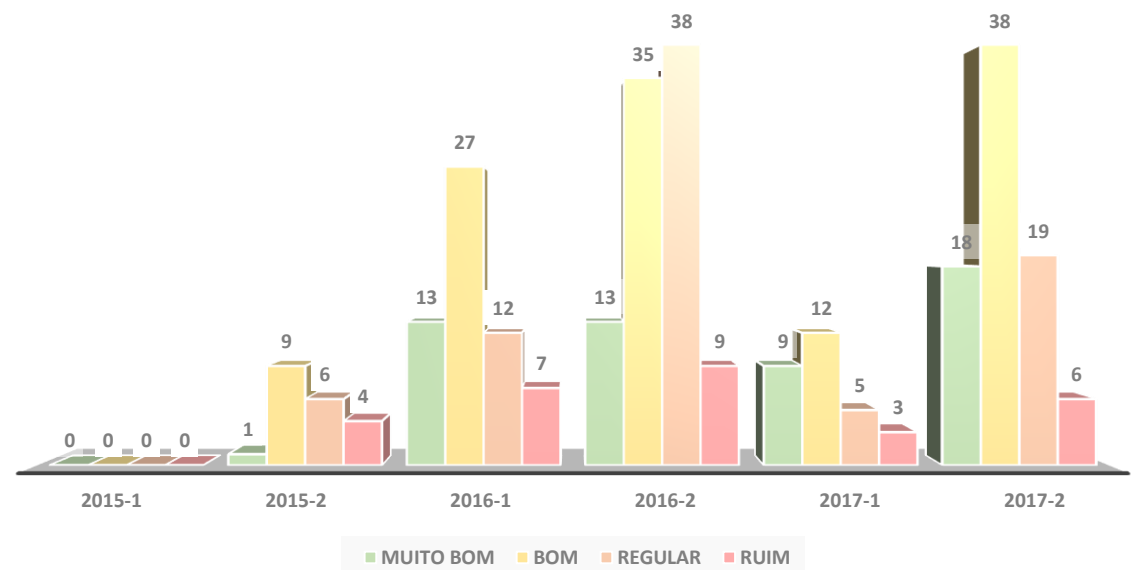
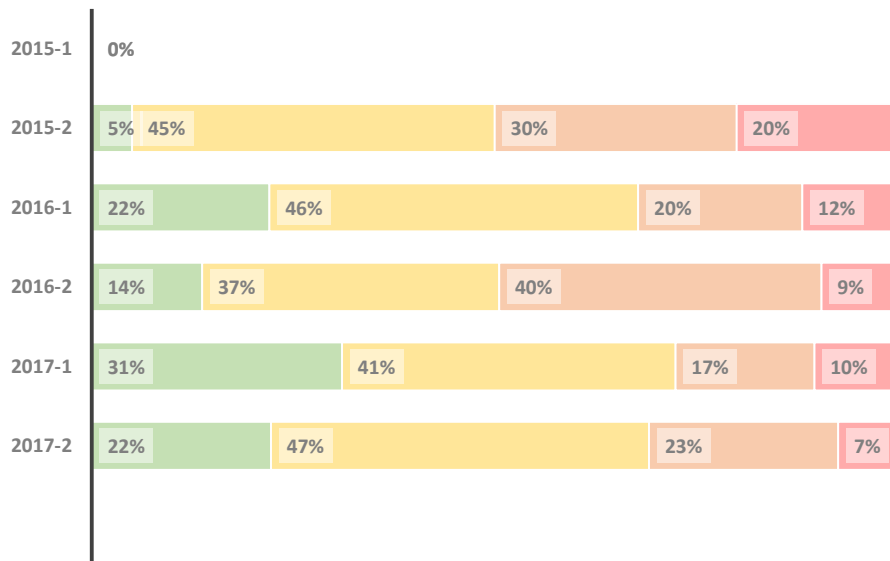
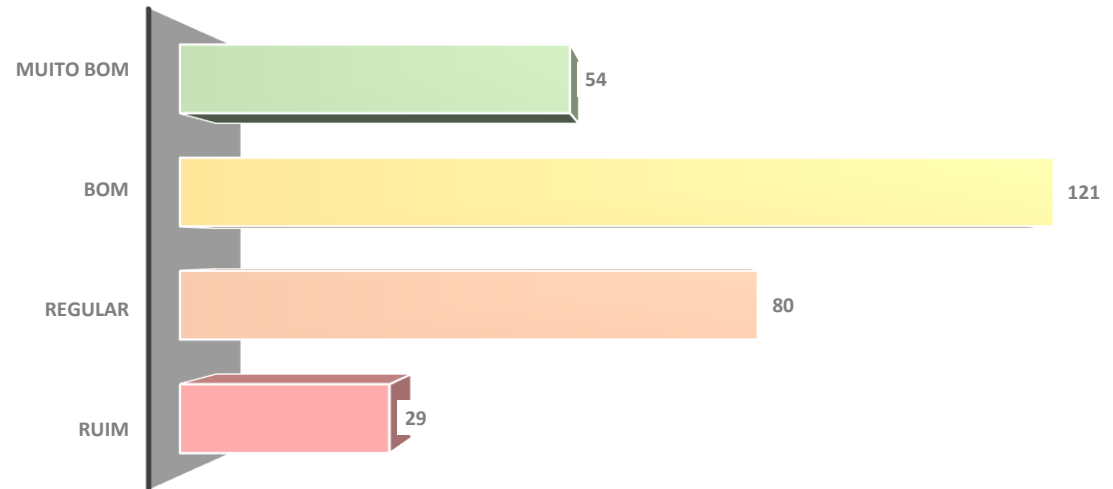
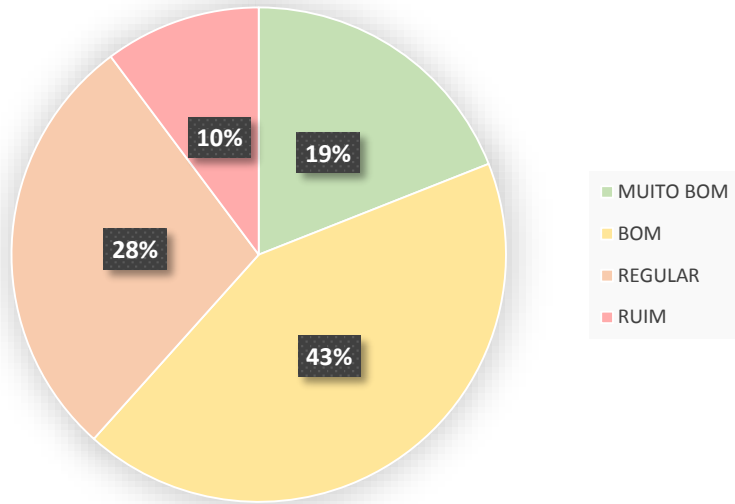


SALAS DE AULA : limpeza e ventilação.



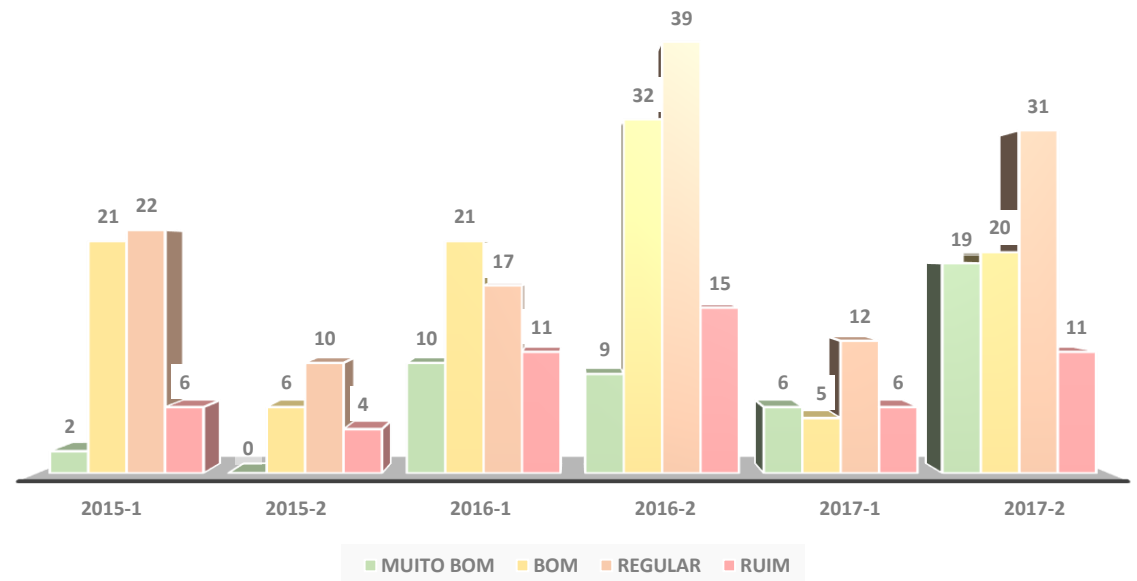
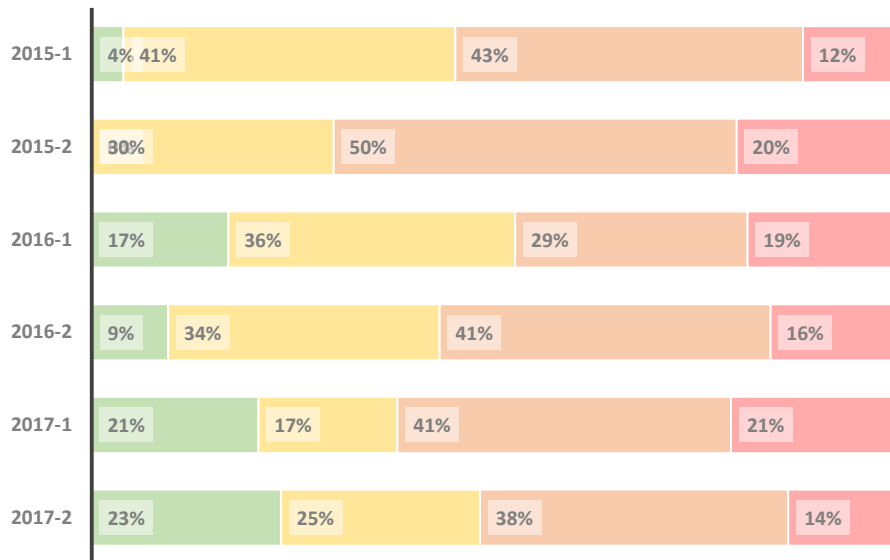
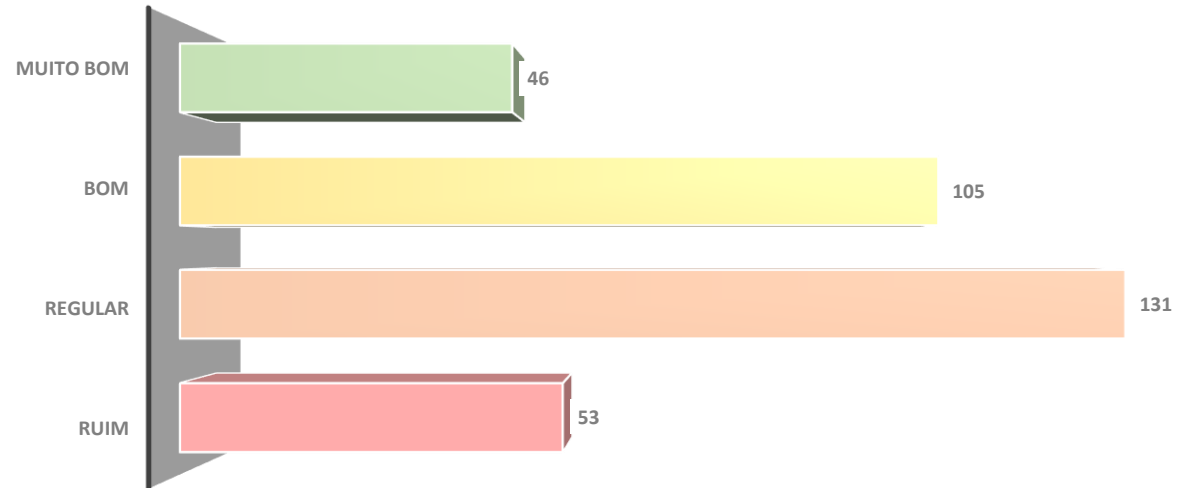
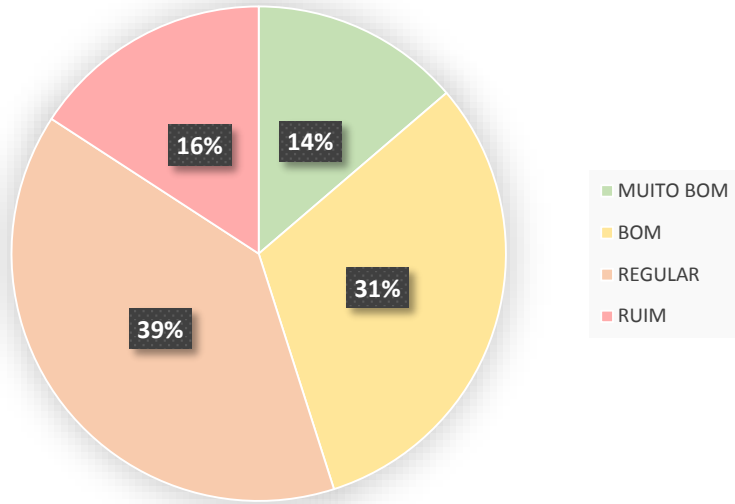


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



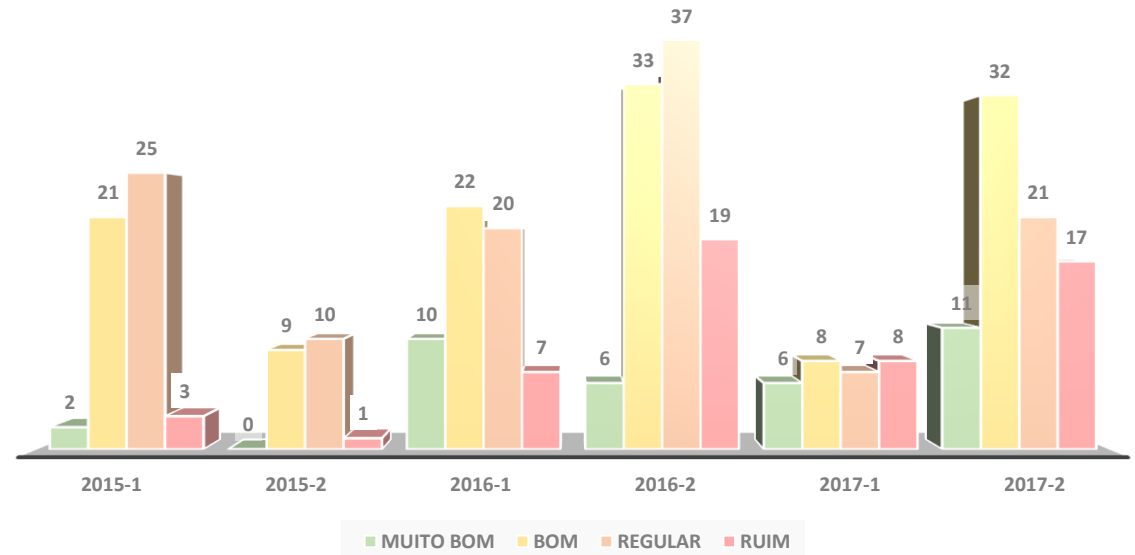
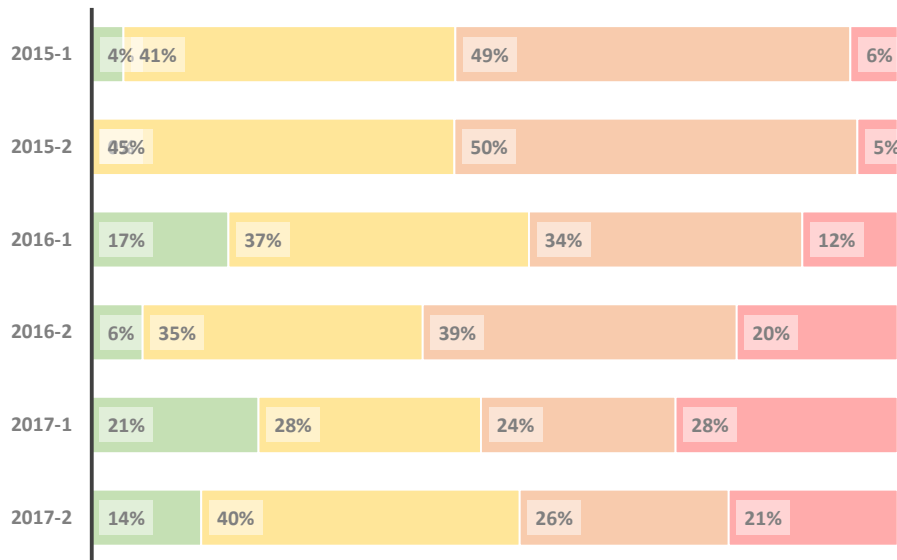
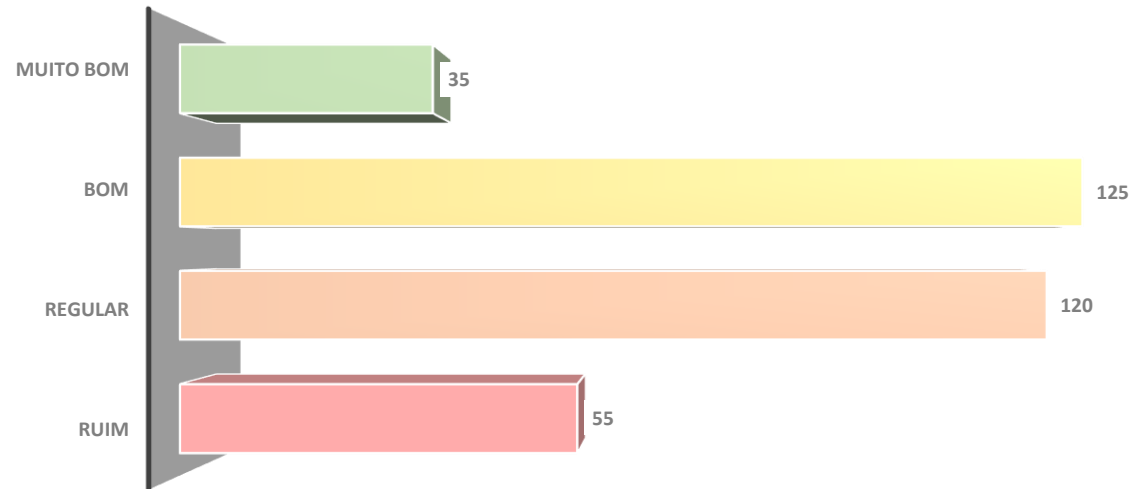
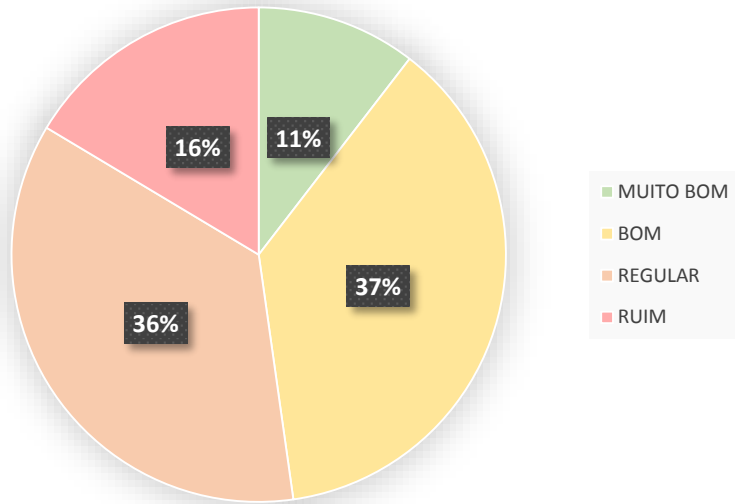


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



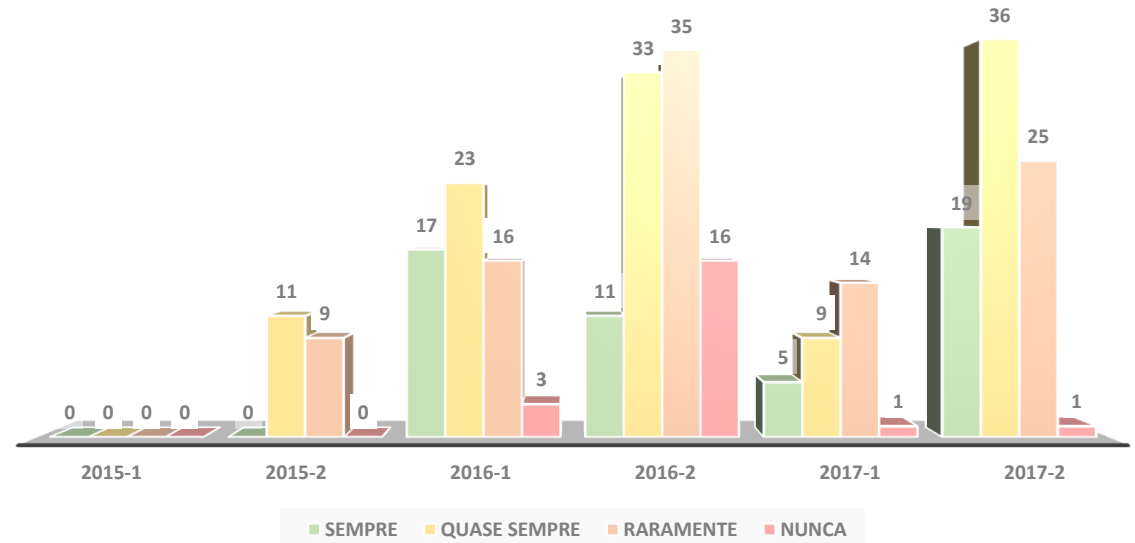
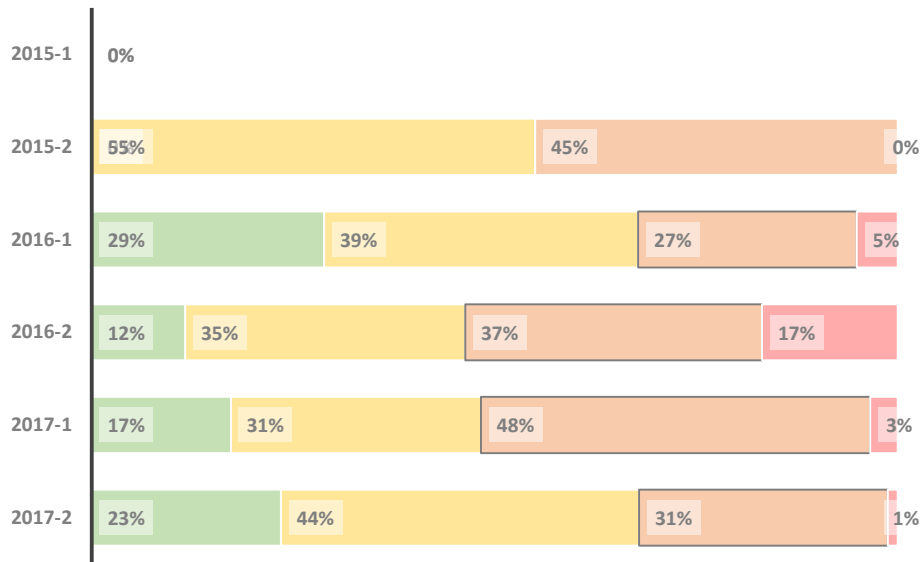
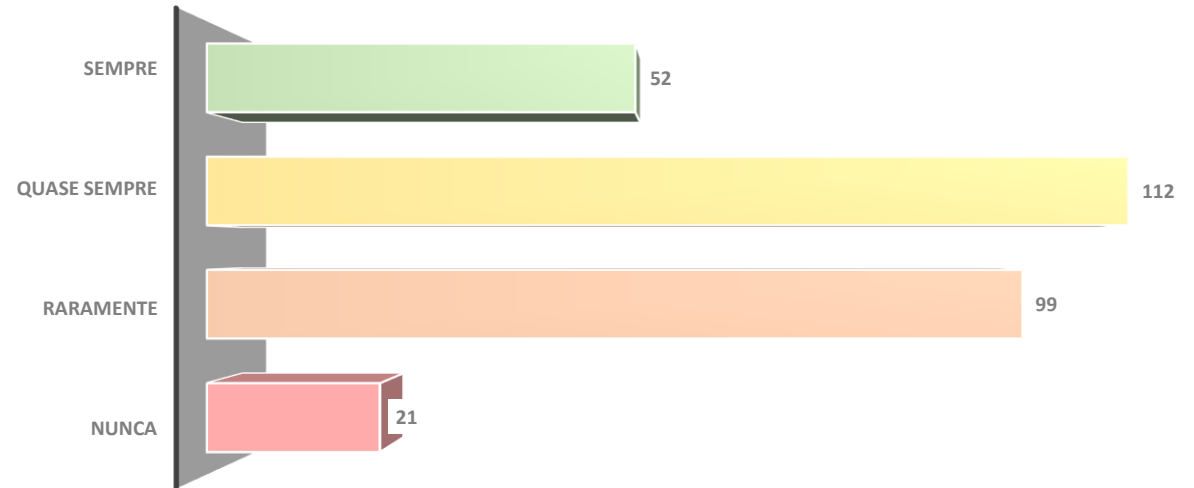
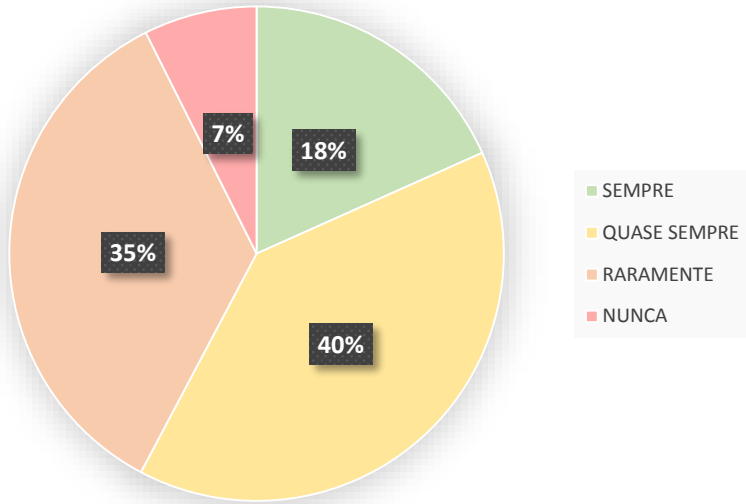


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



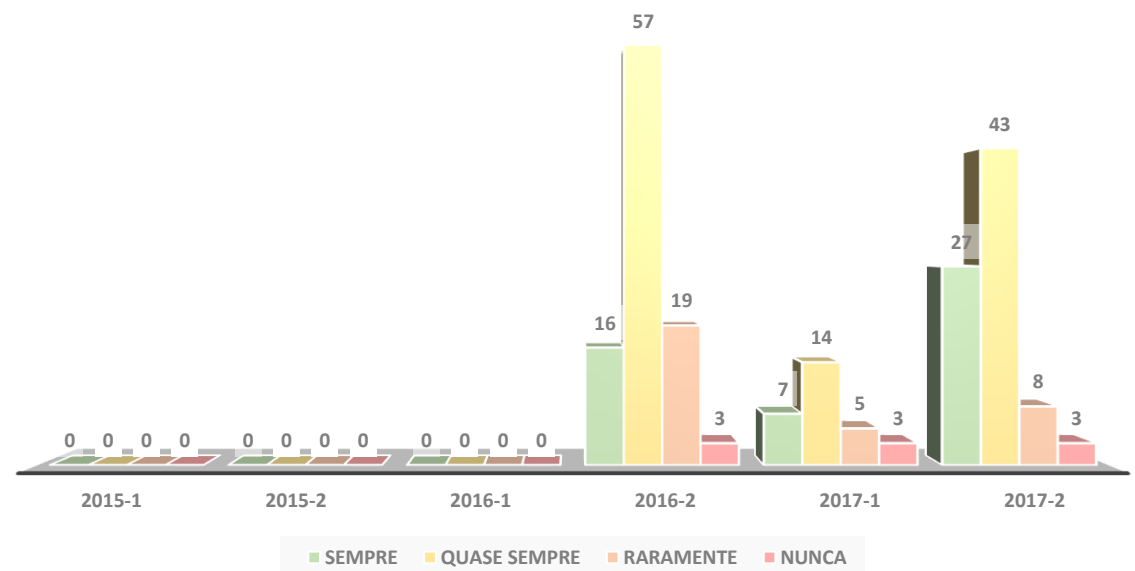
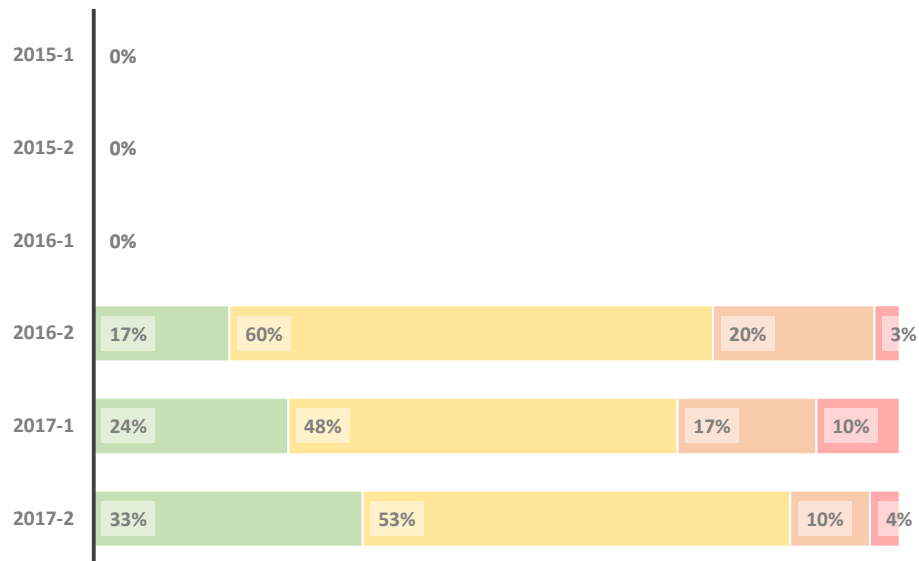
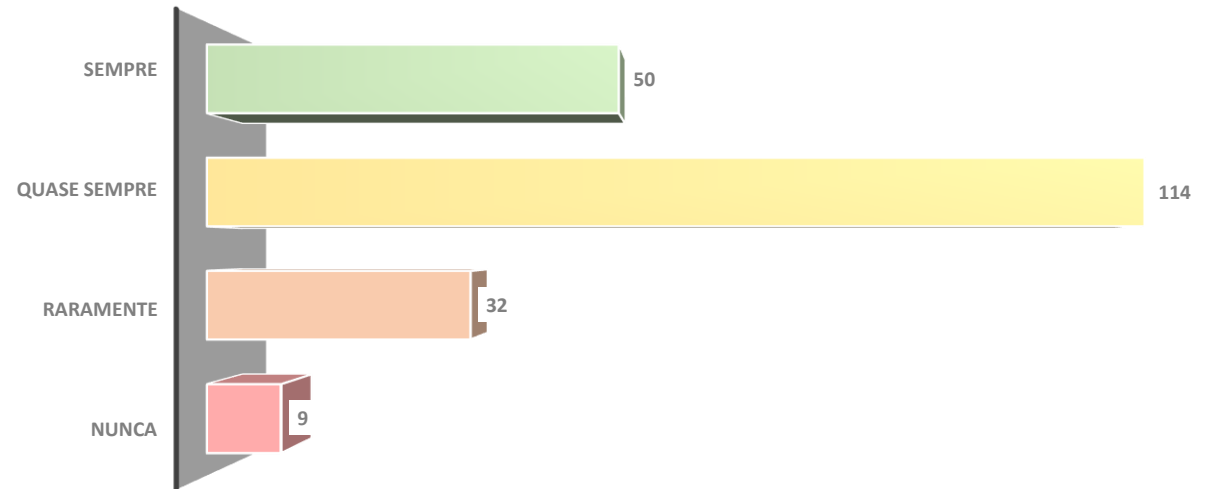
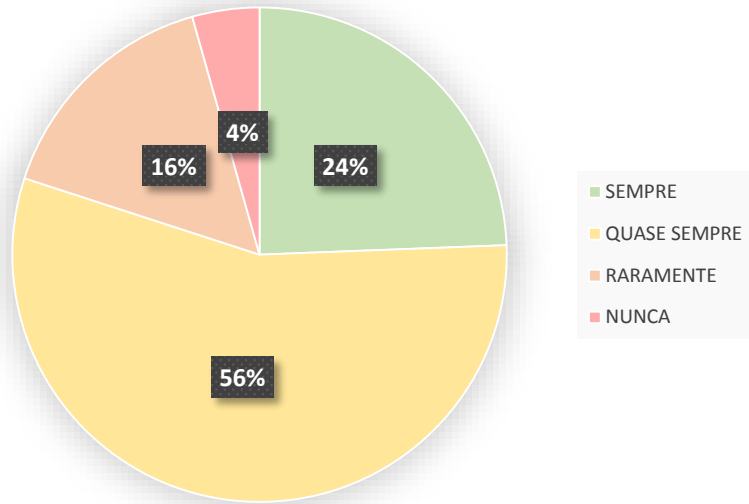


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



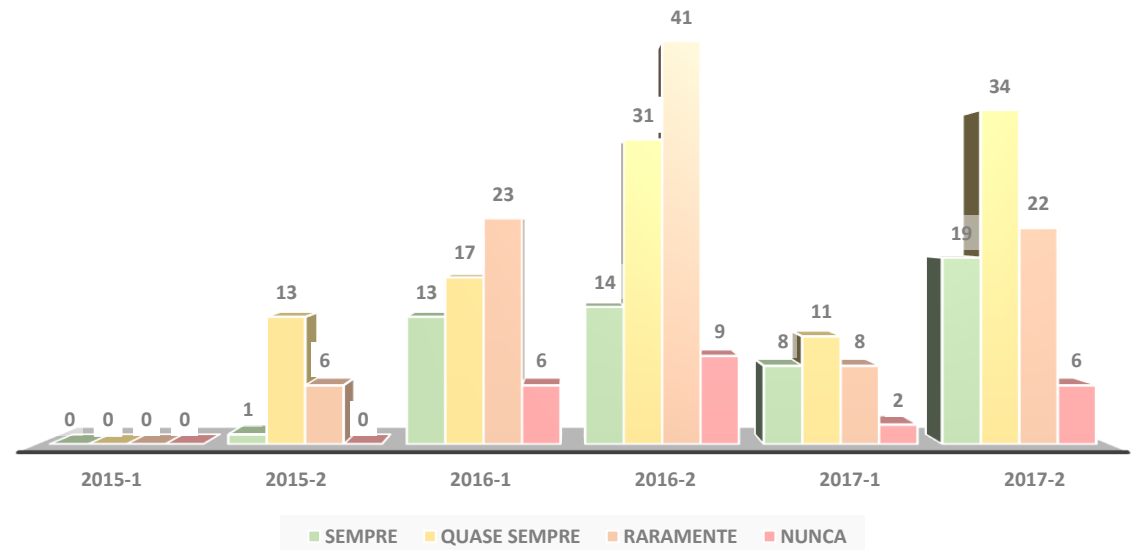
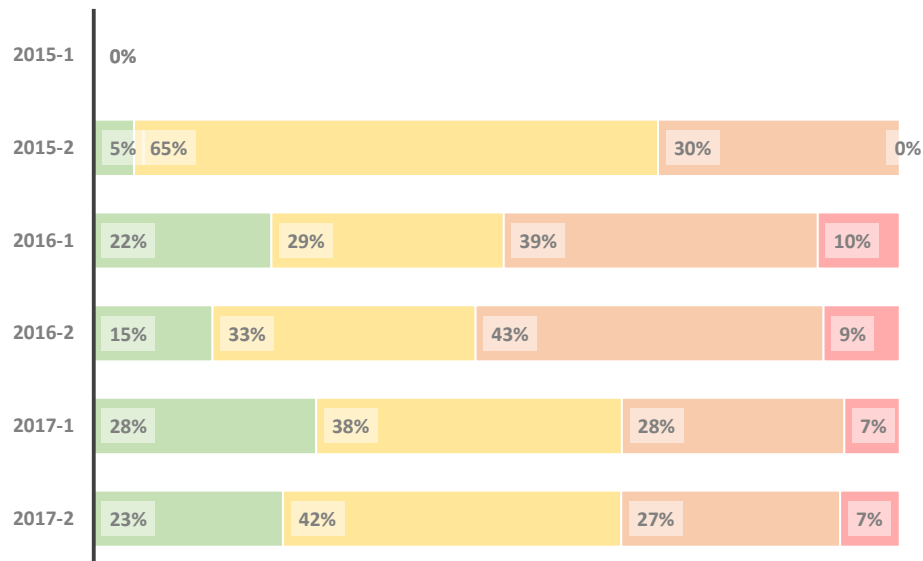
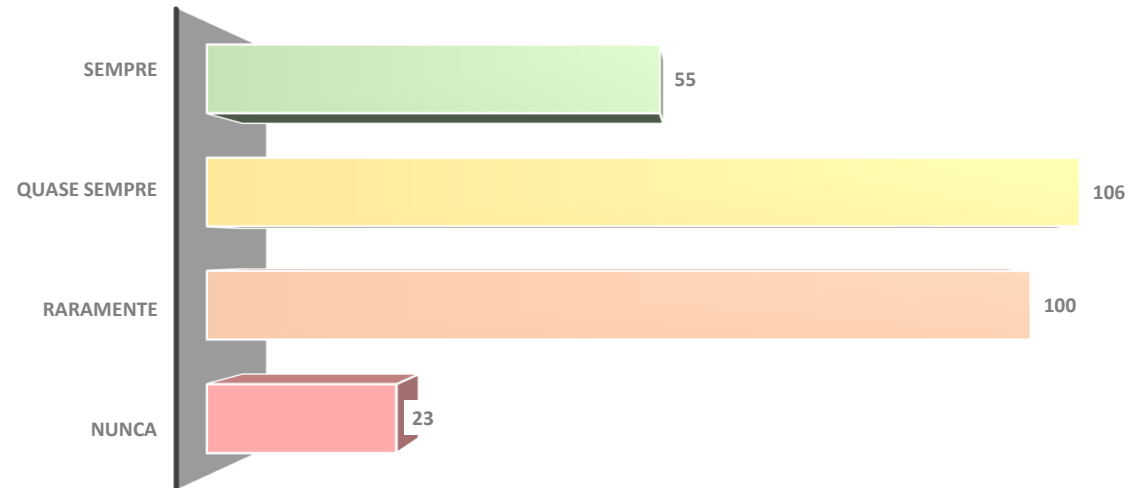
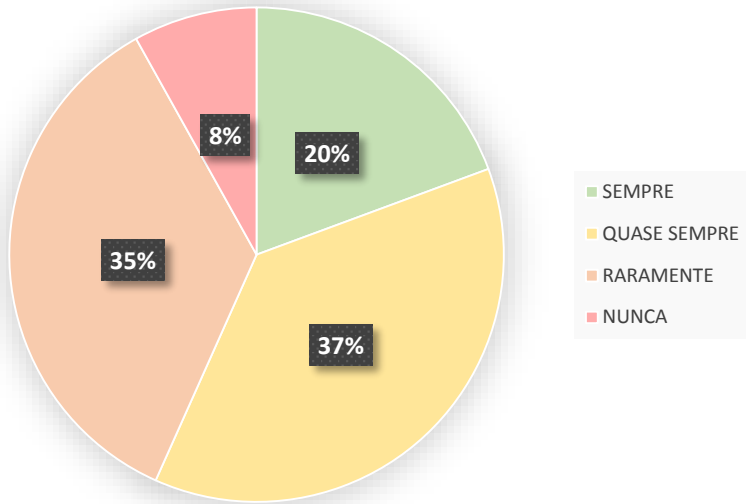


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



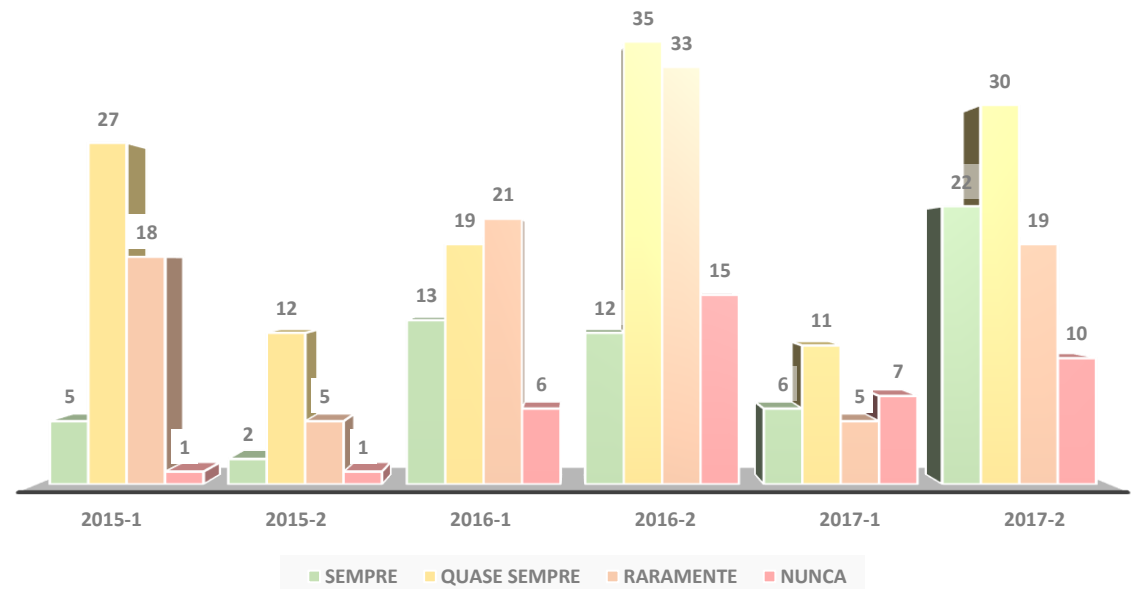
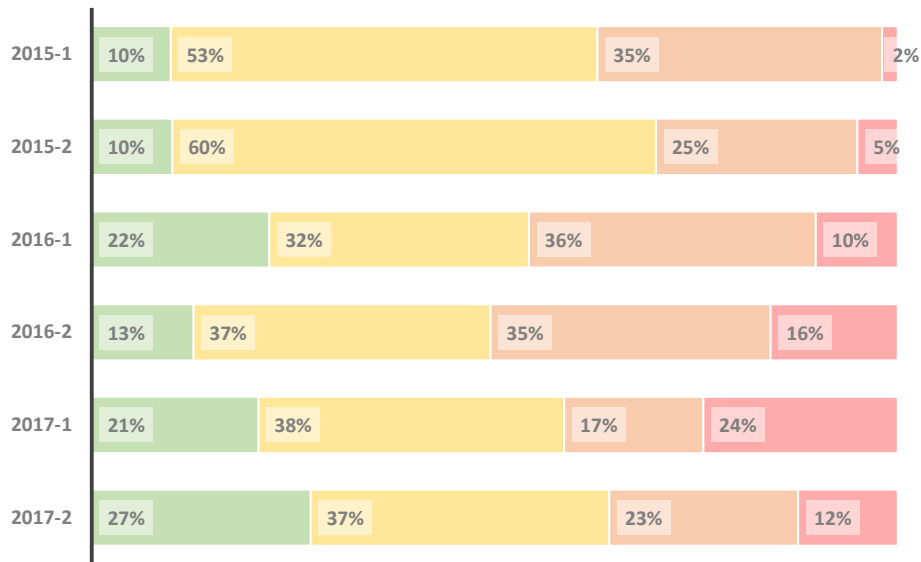
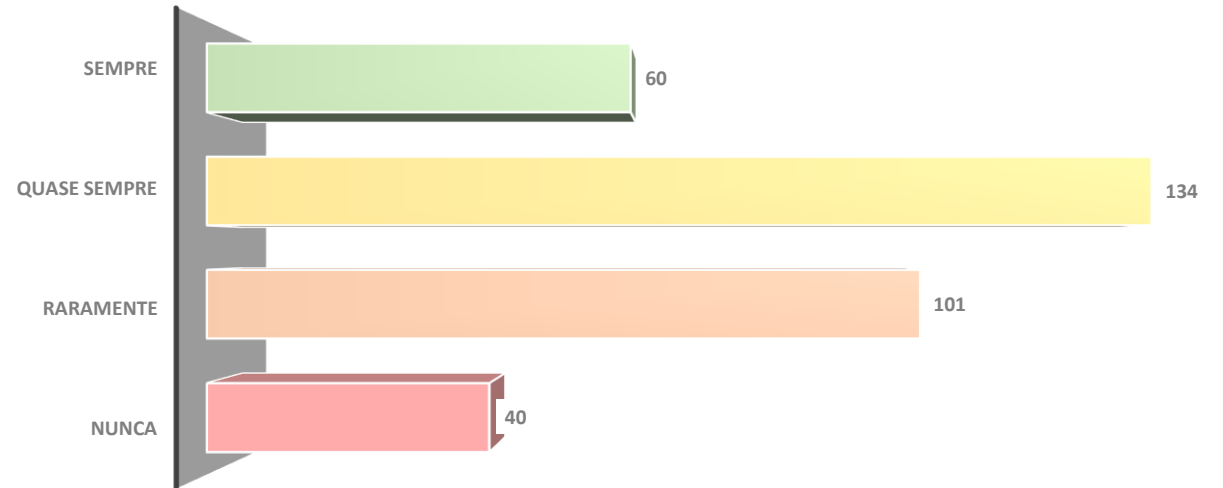
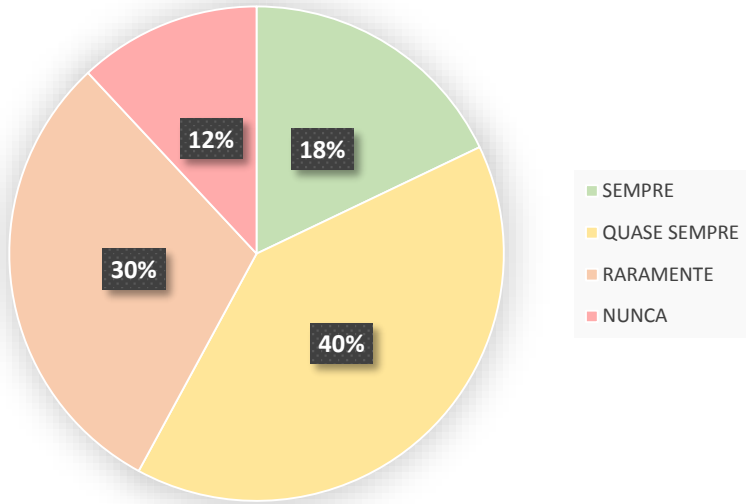


O COORDENADOR: é acessível ao aluno?



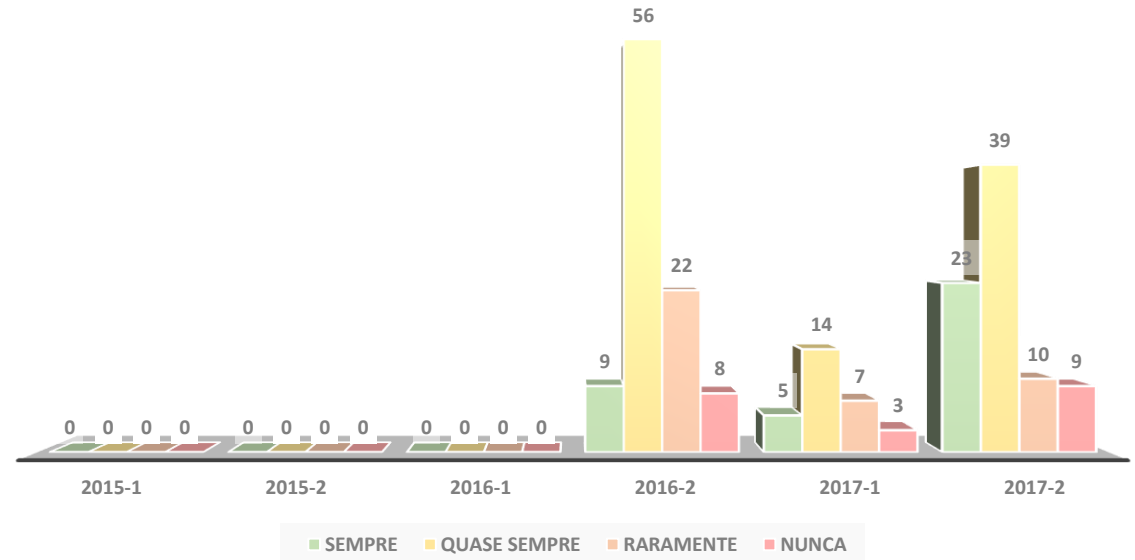
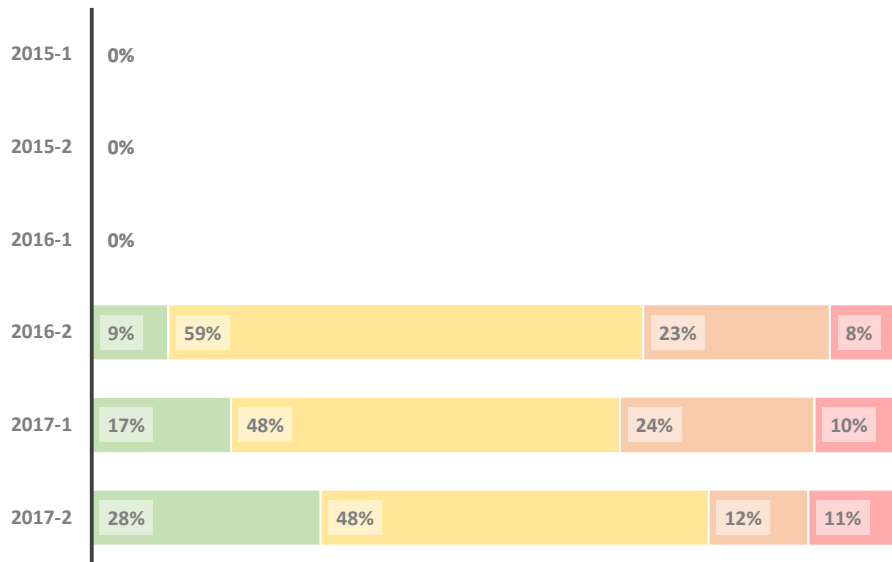
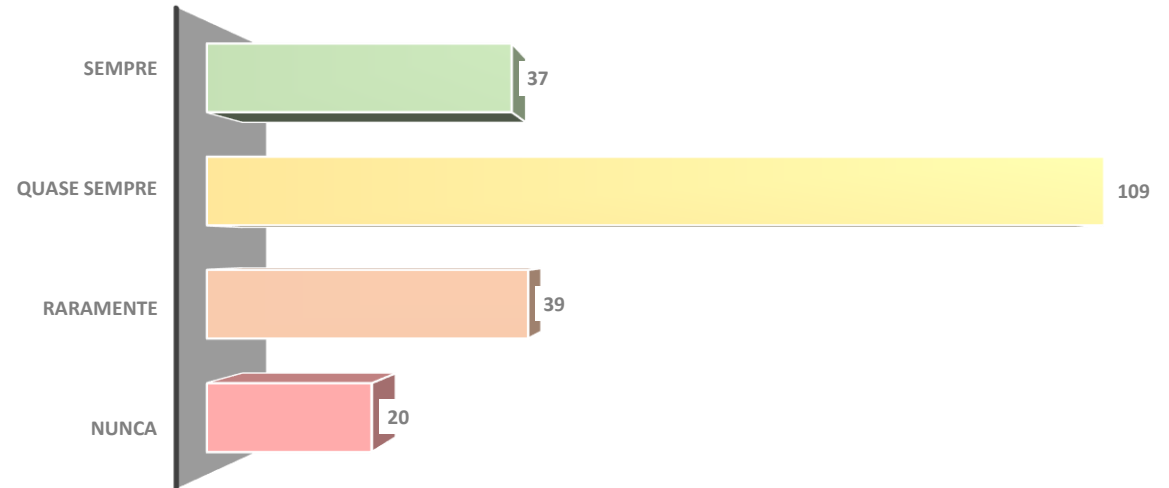
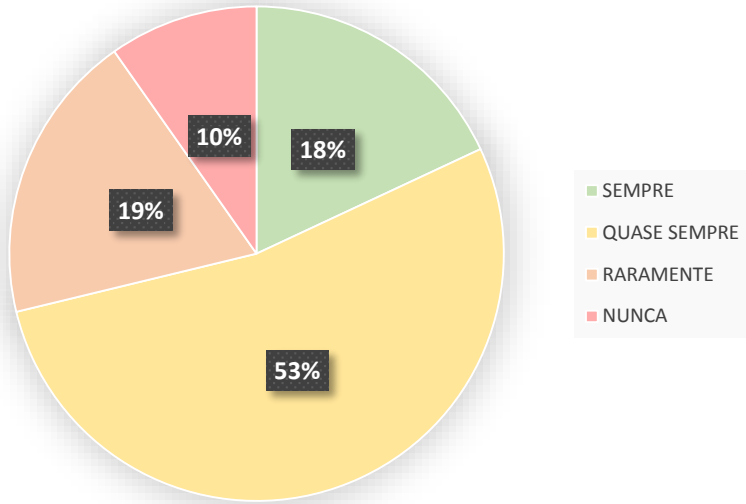


O COORDENADOR: é acessível ao aluno?



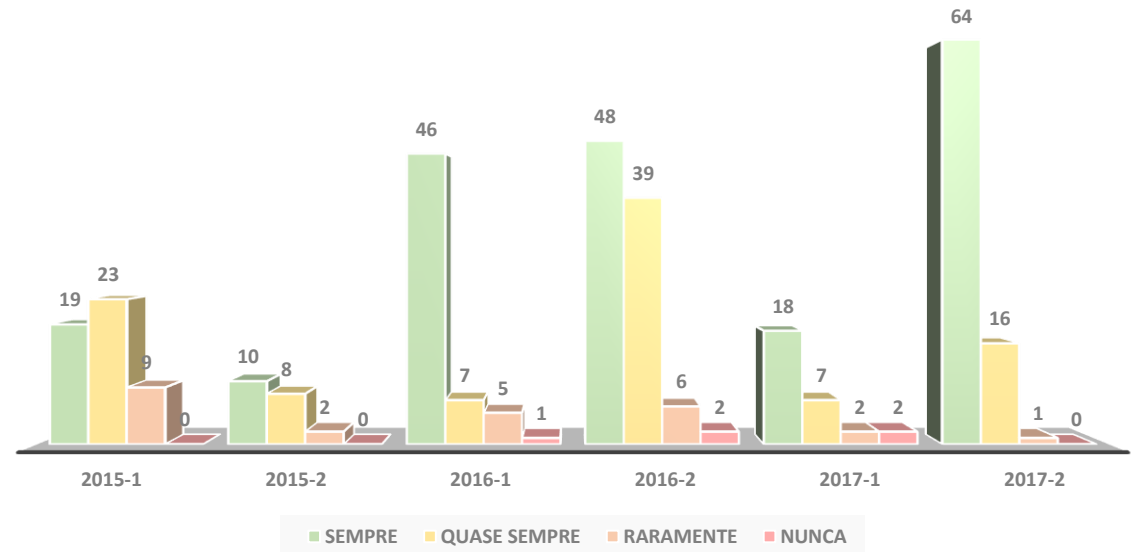
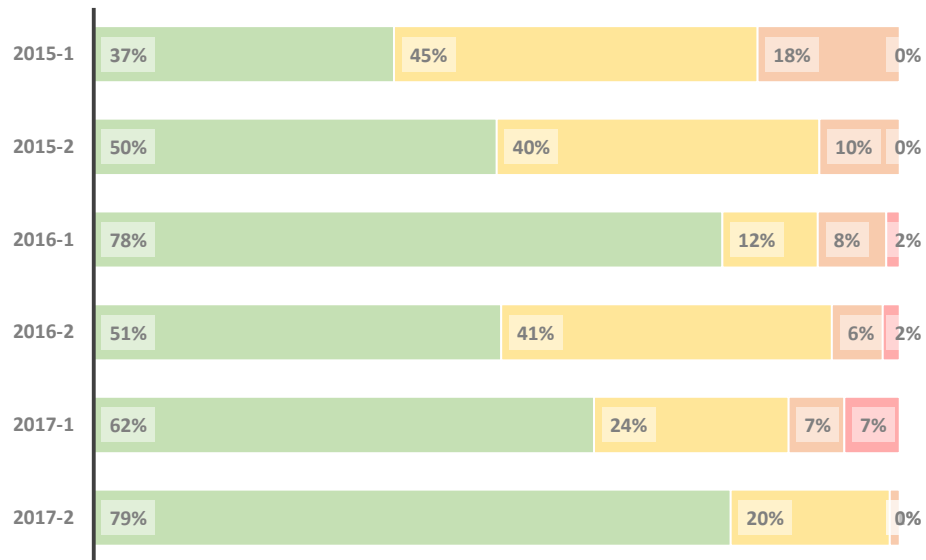
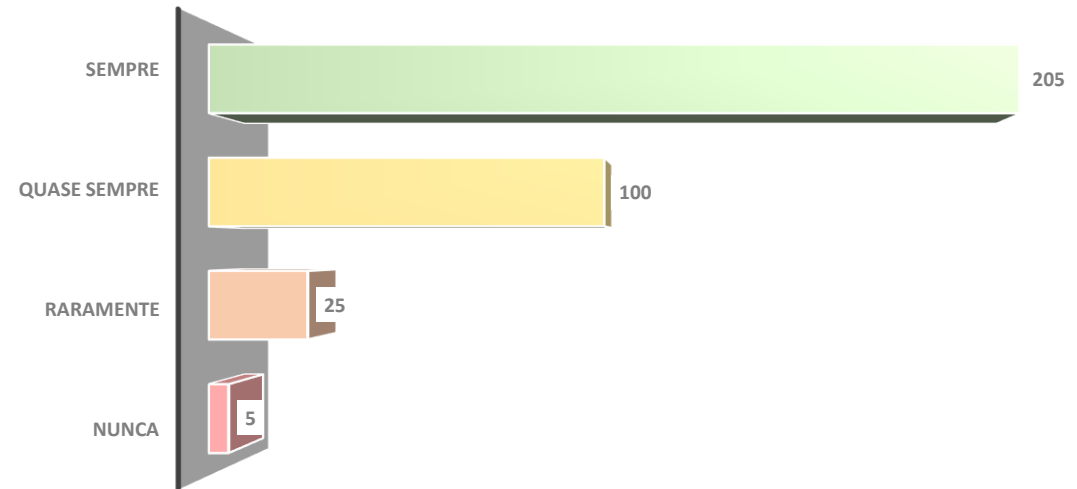
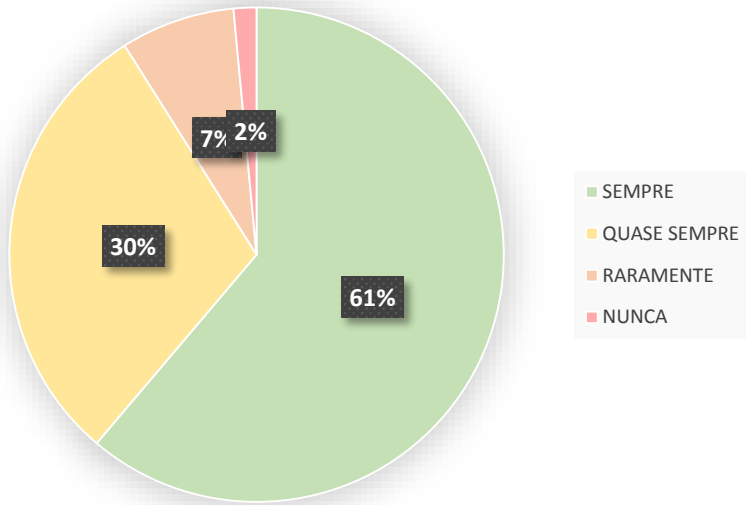


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



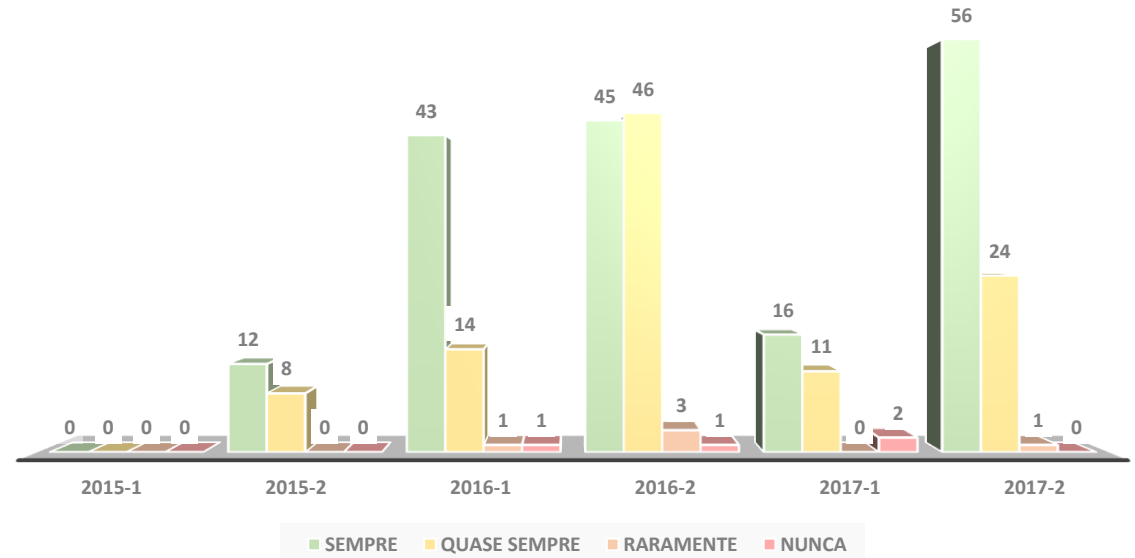
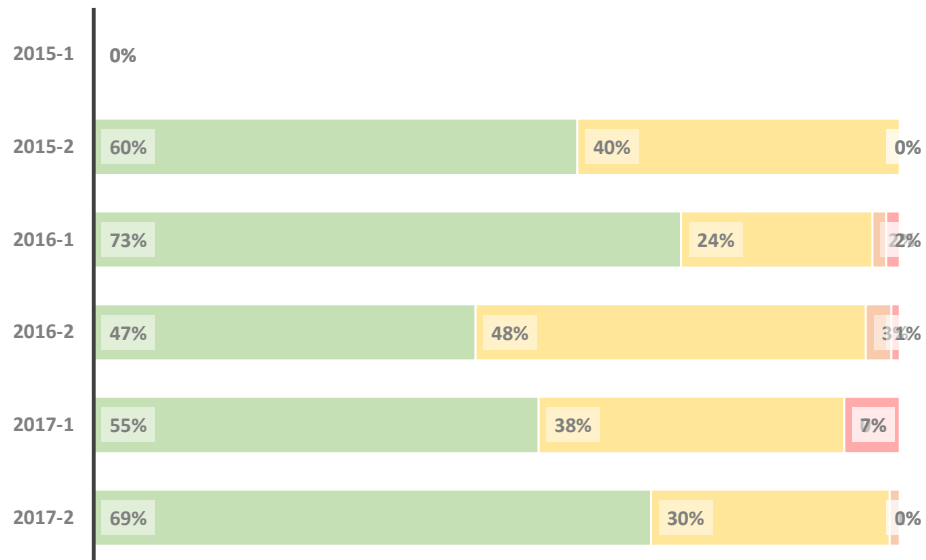
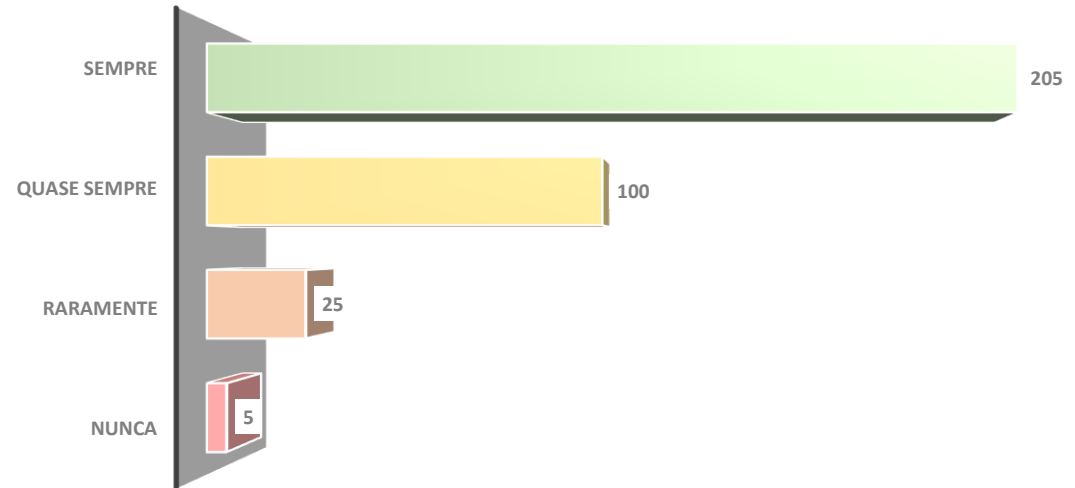
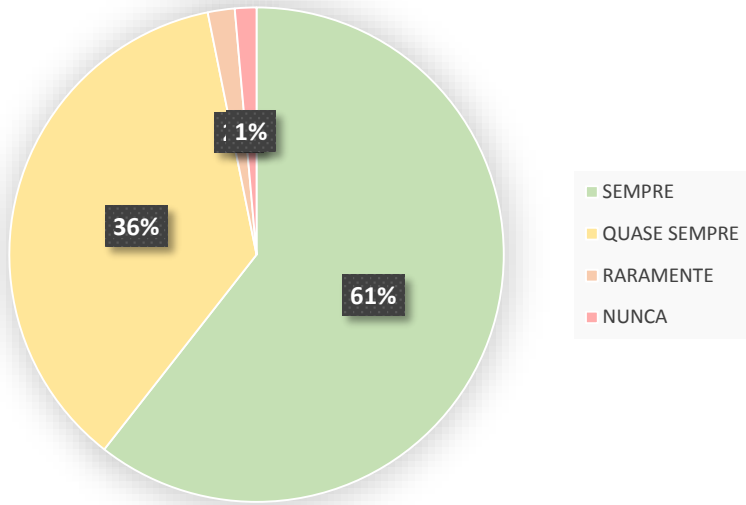


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



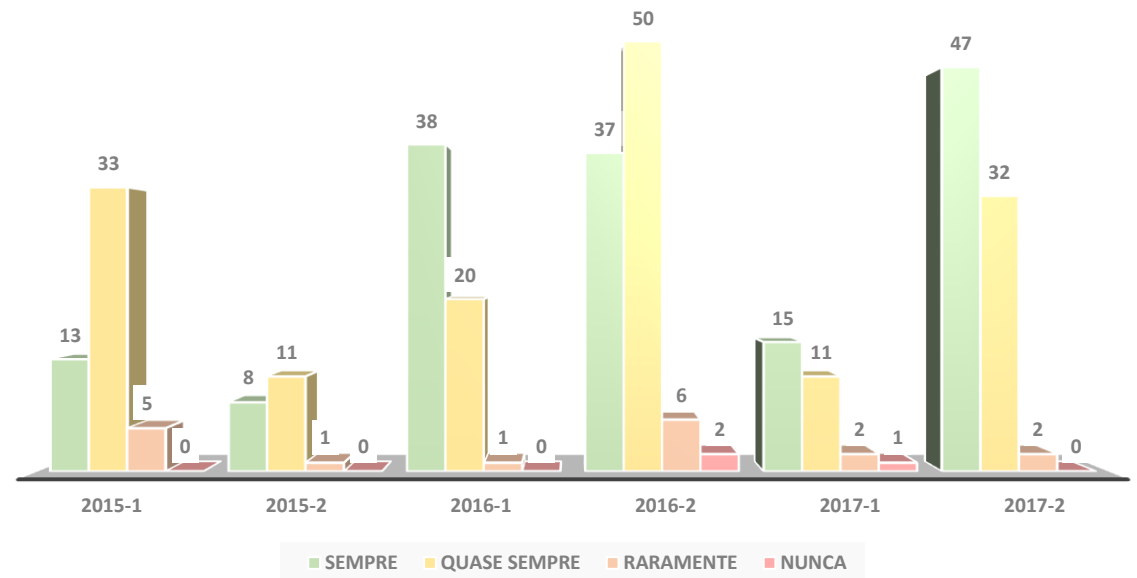
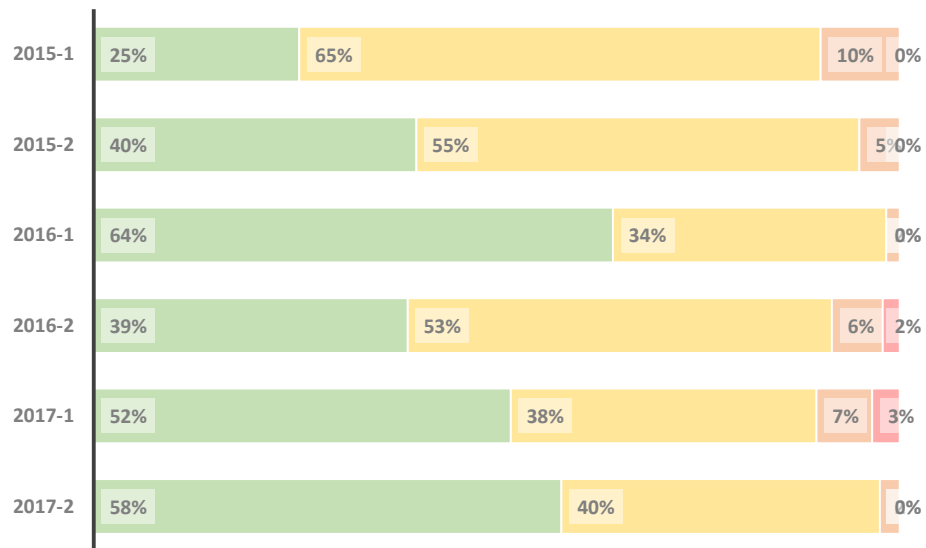
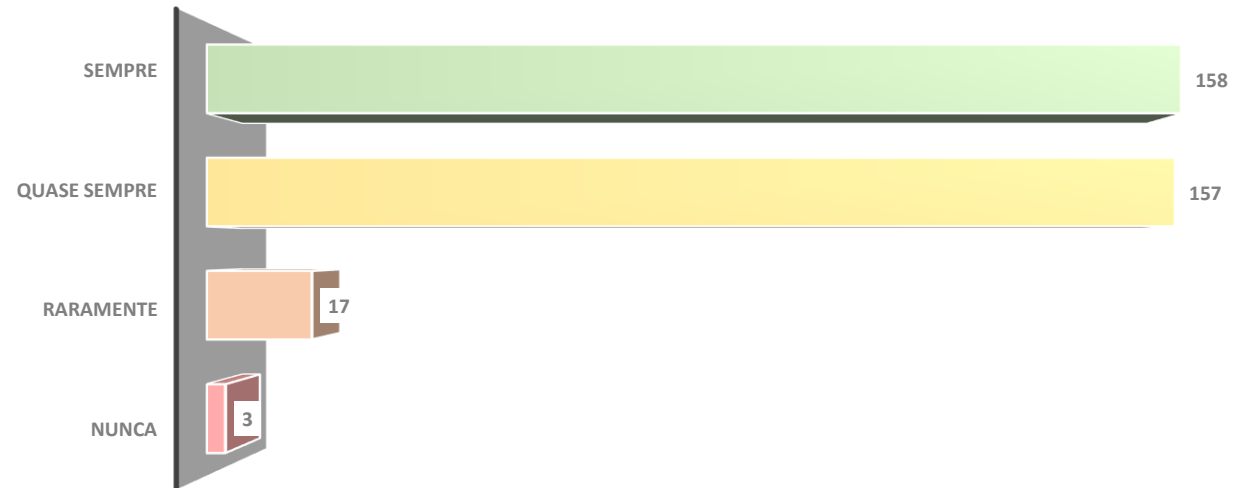
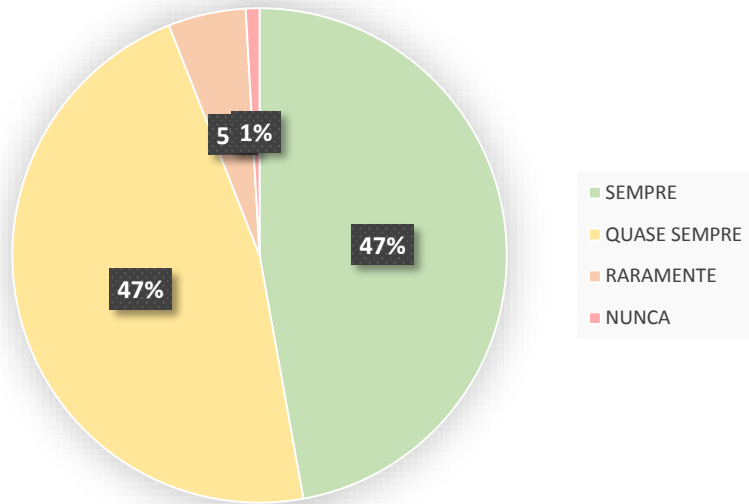


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



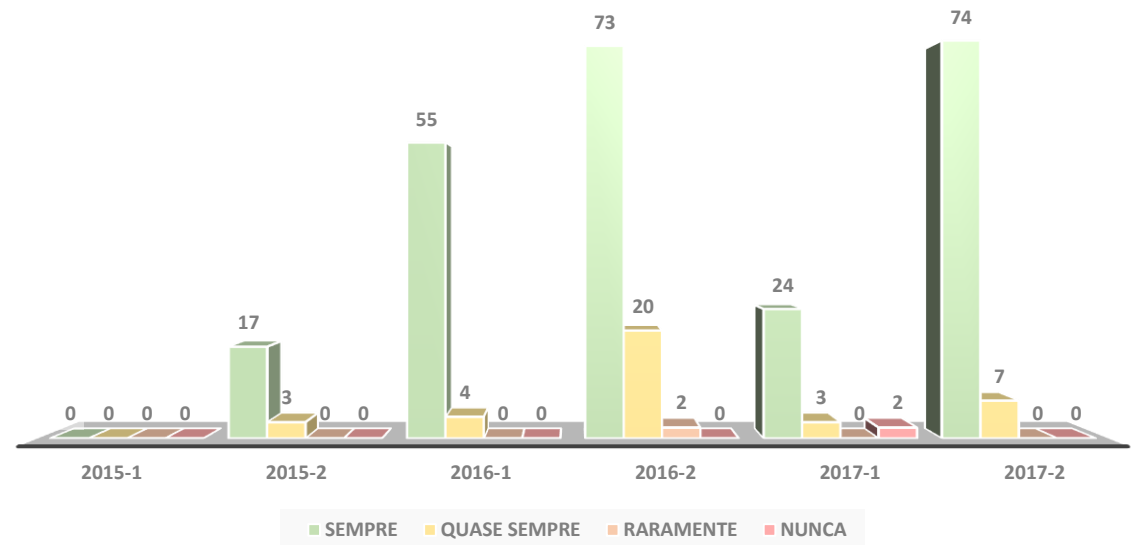
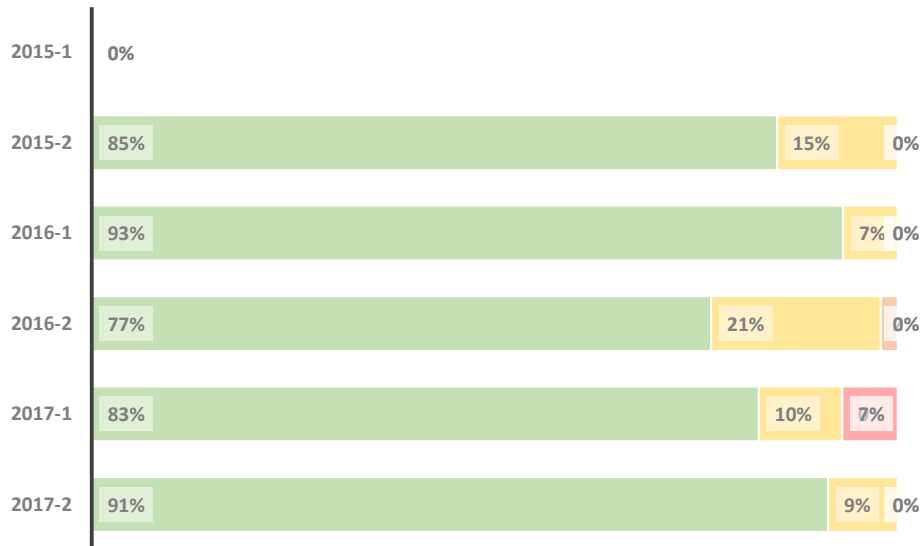
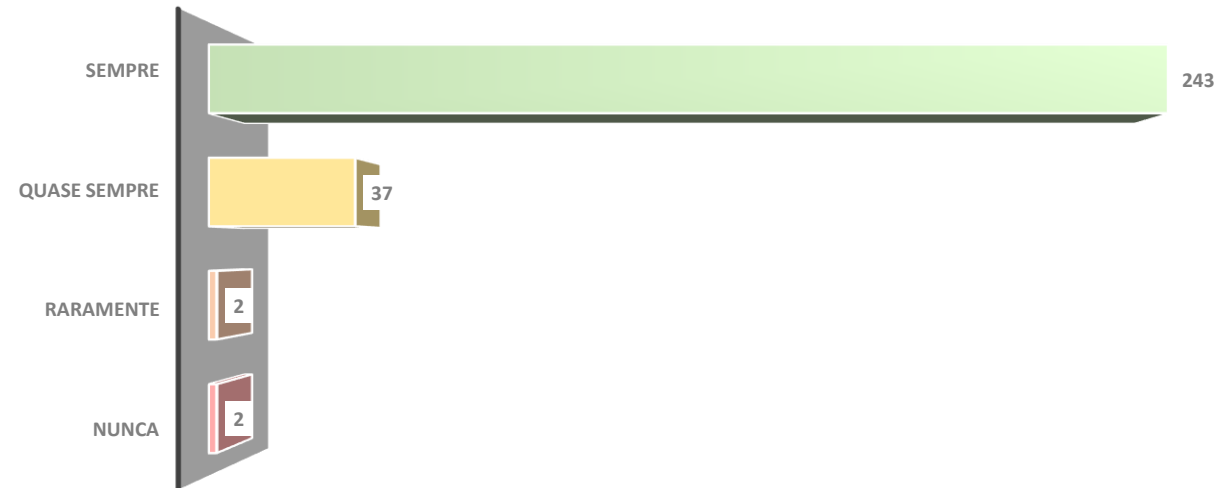
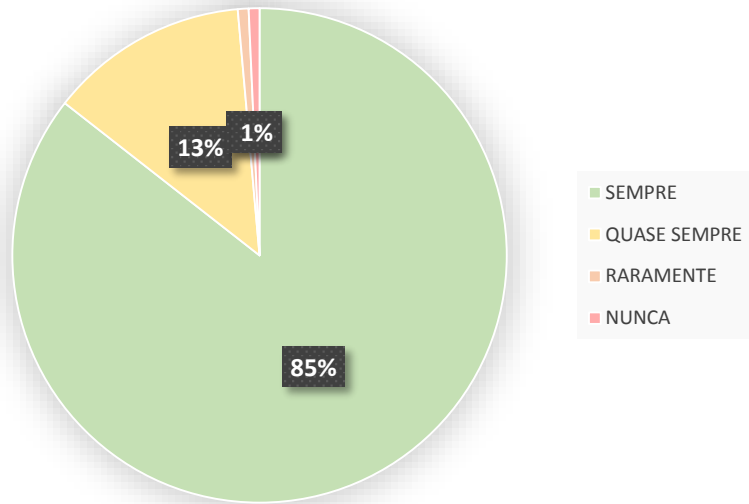


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



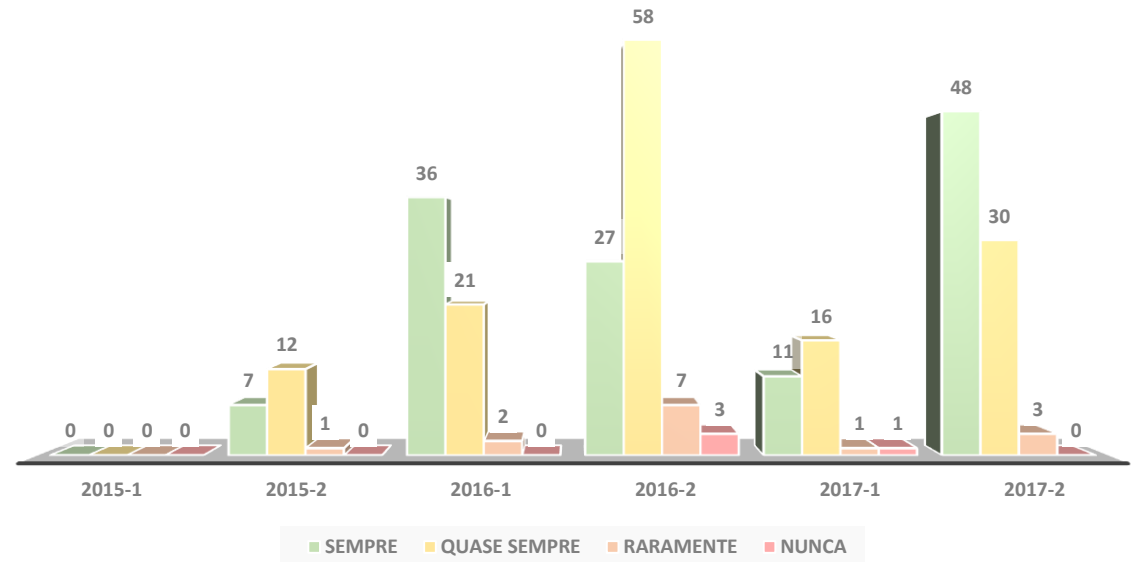
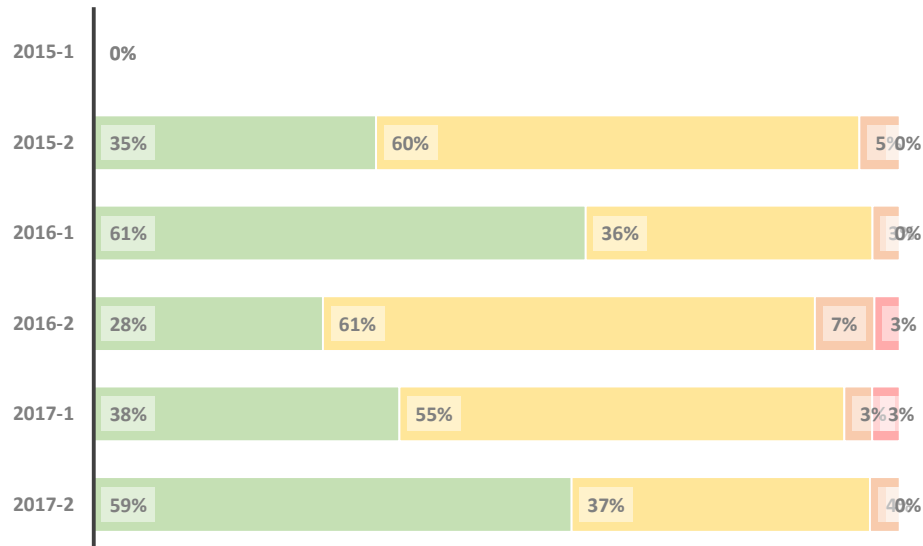
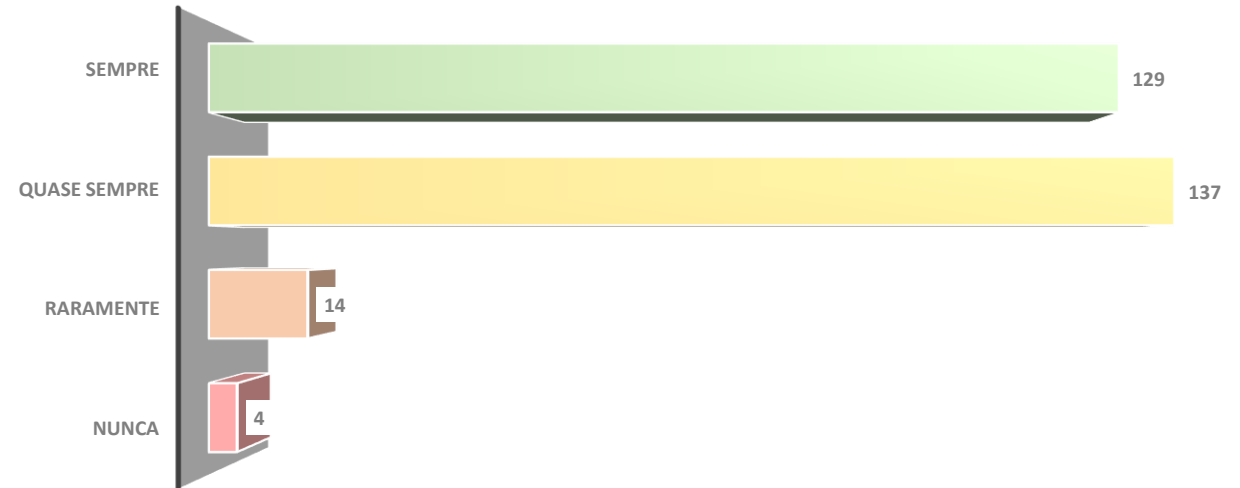
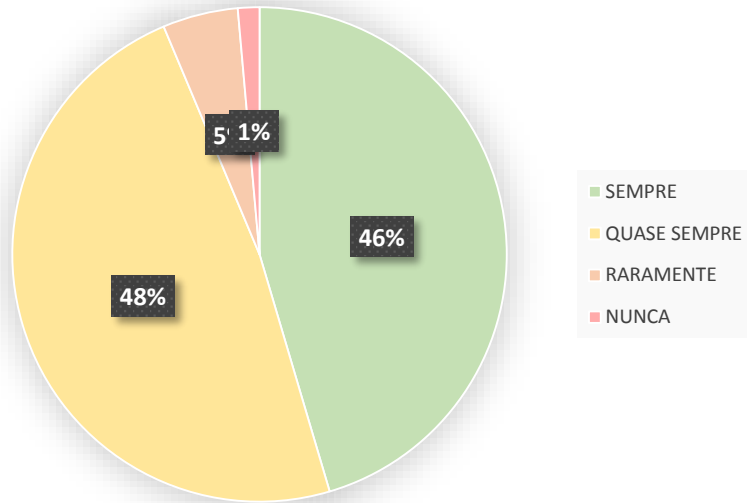


OS PROFESSORES: fazem chamada?



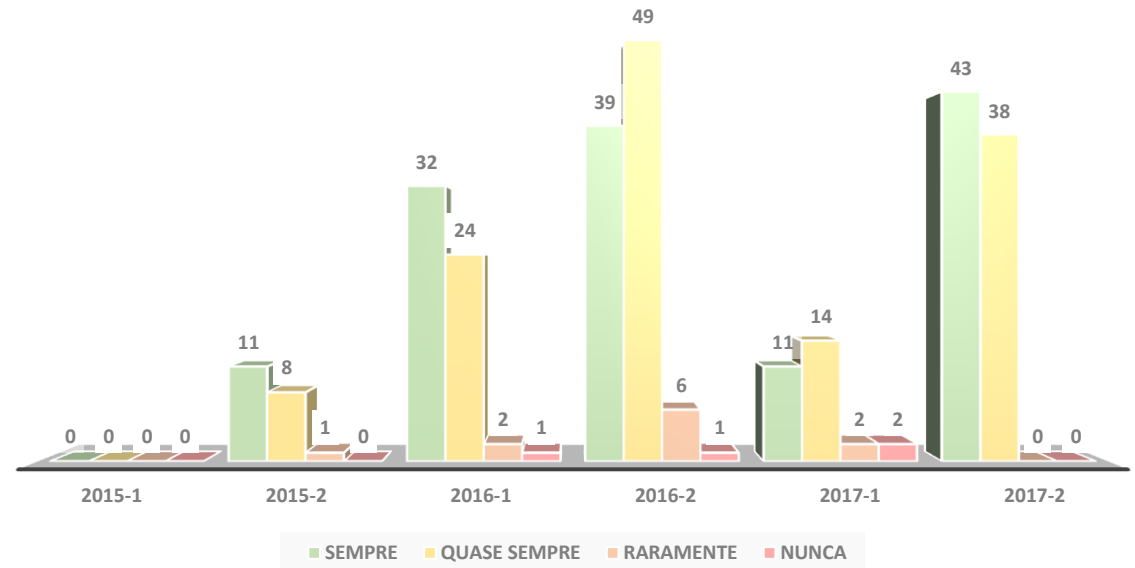
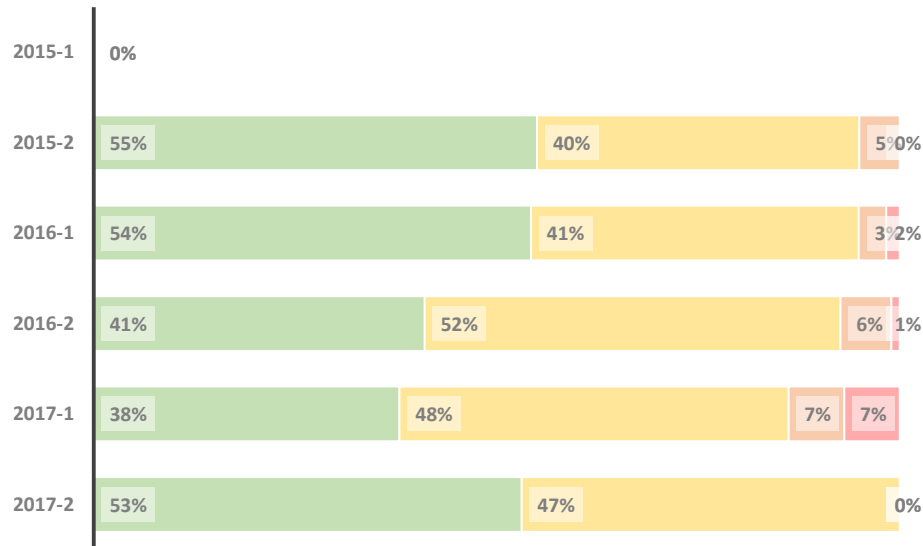
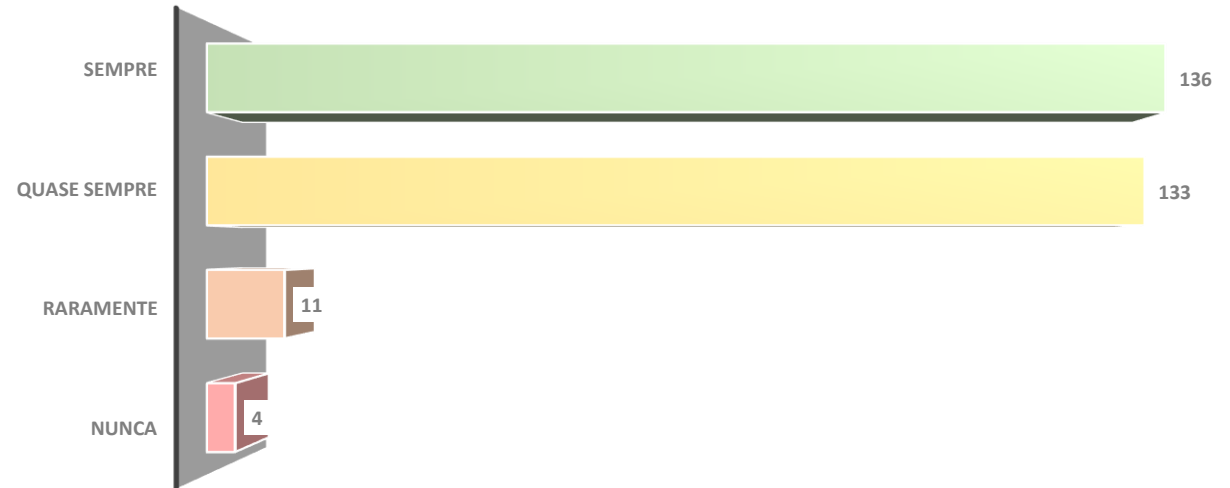
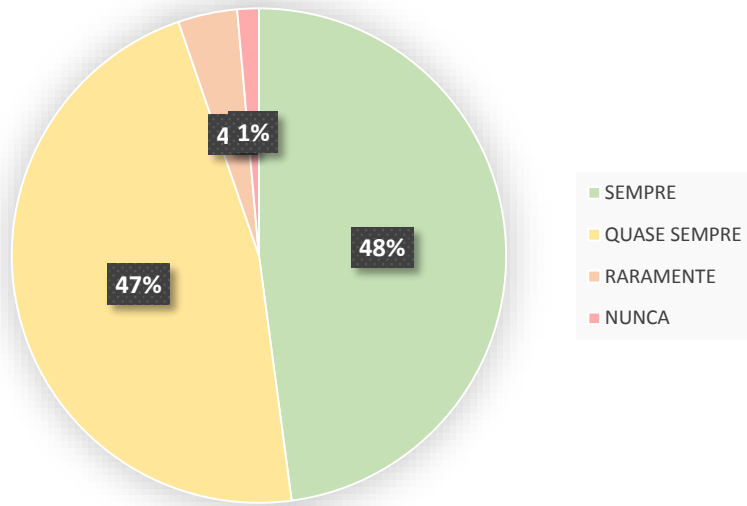


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



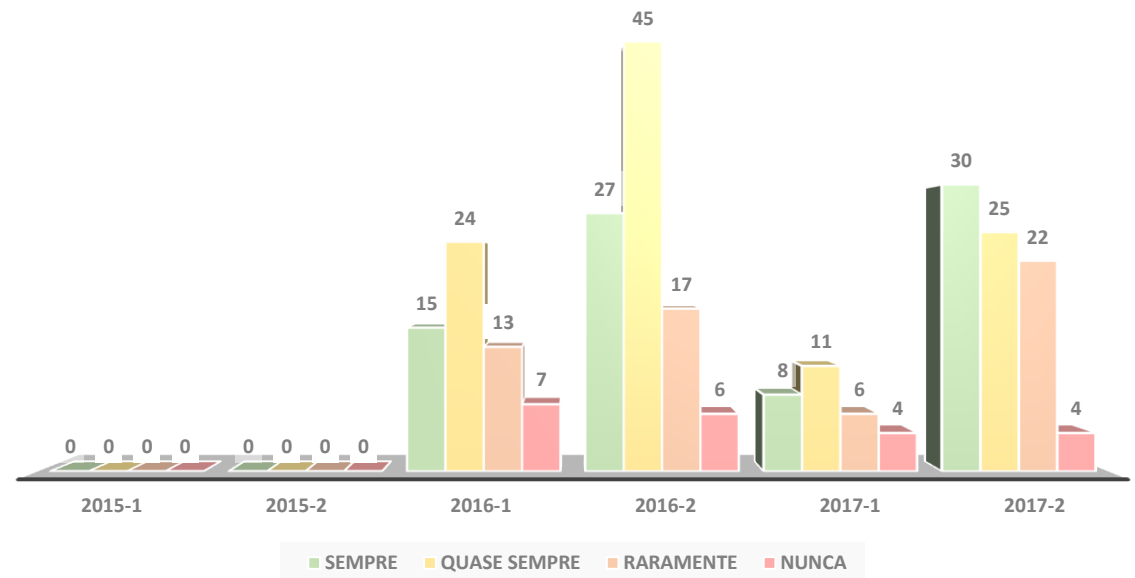
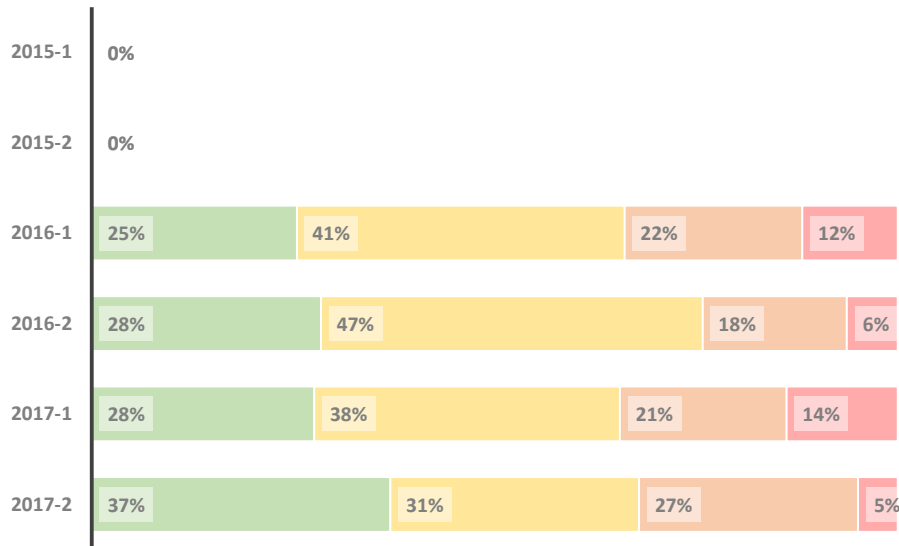
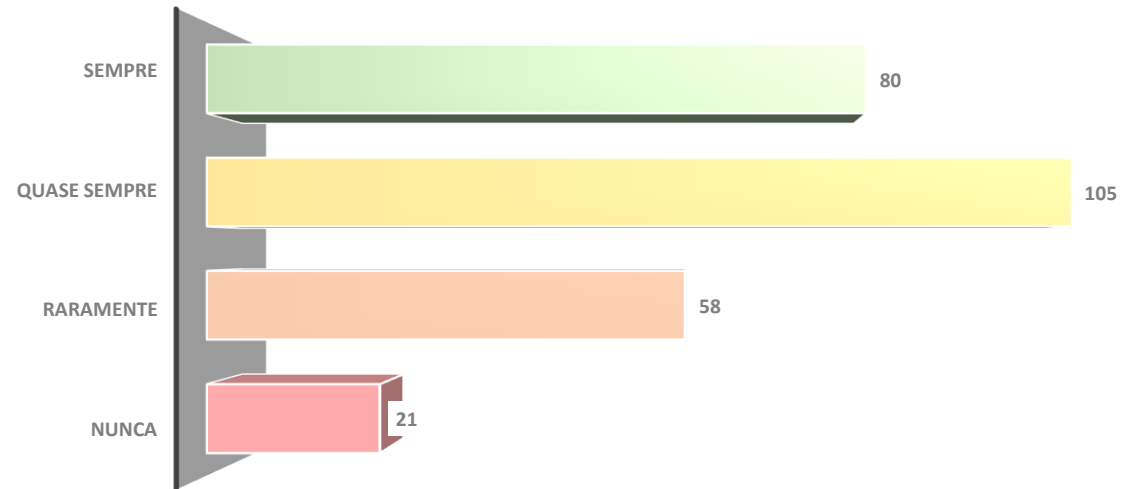
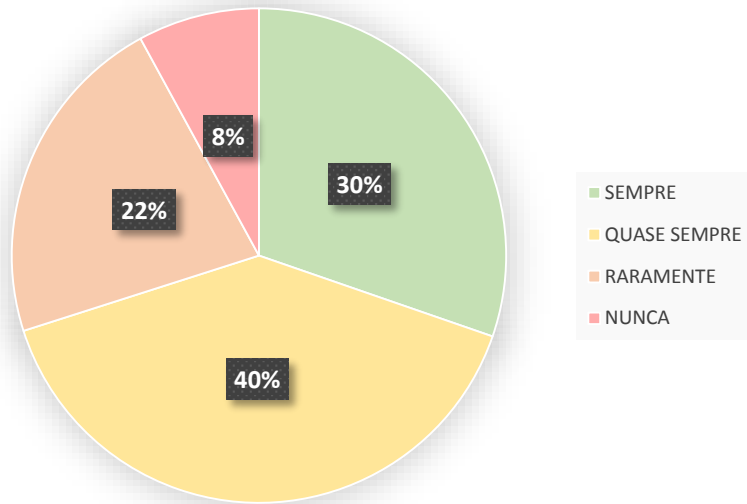


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



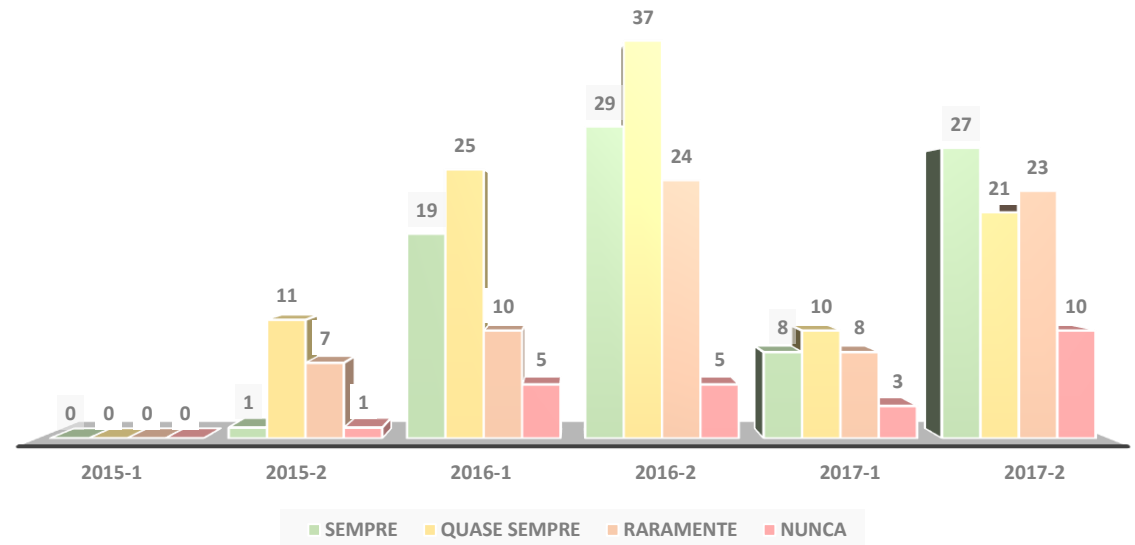
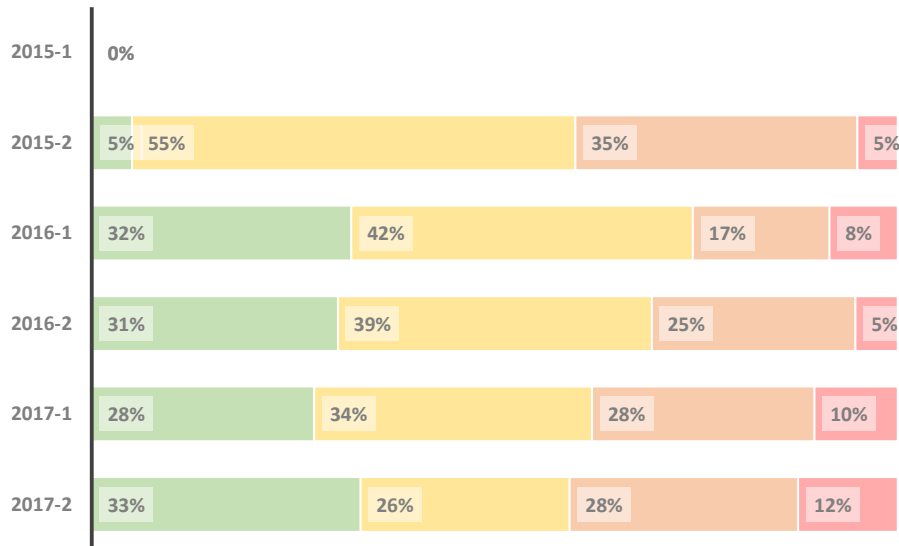
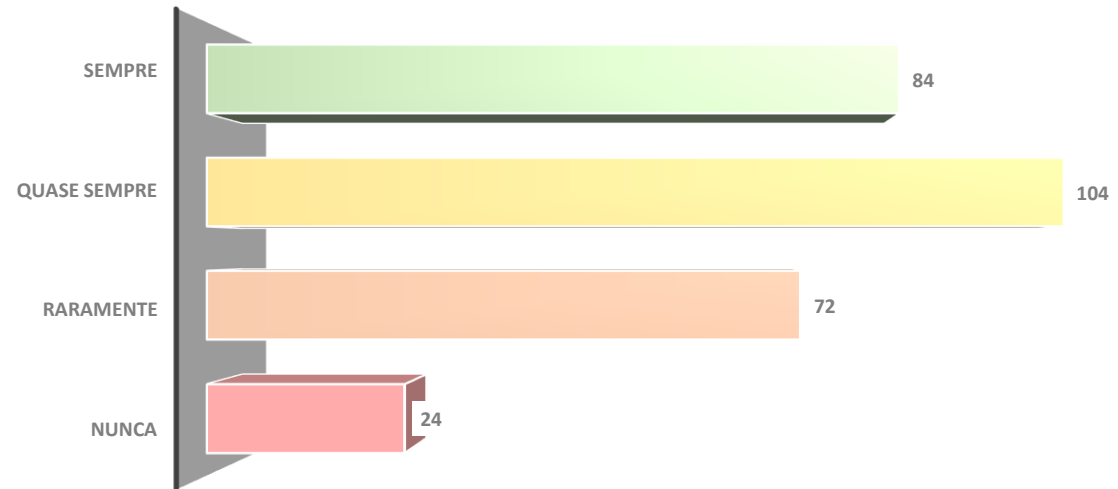
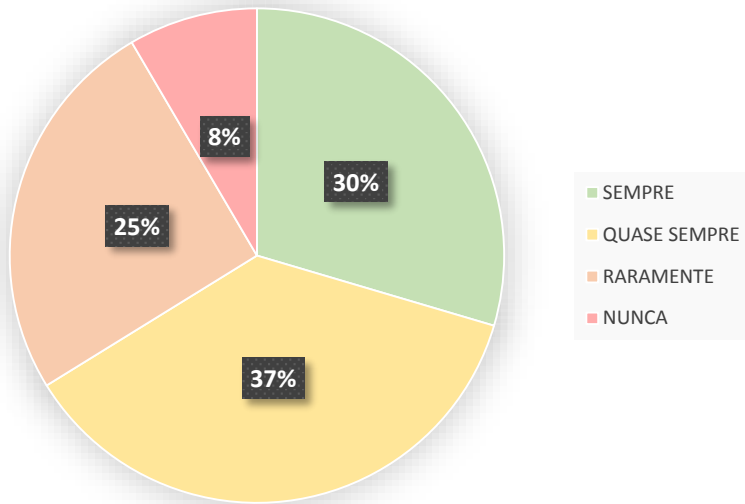


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



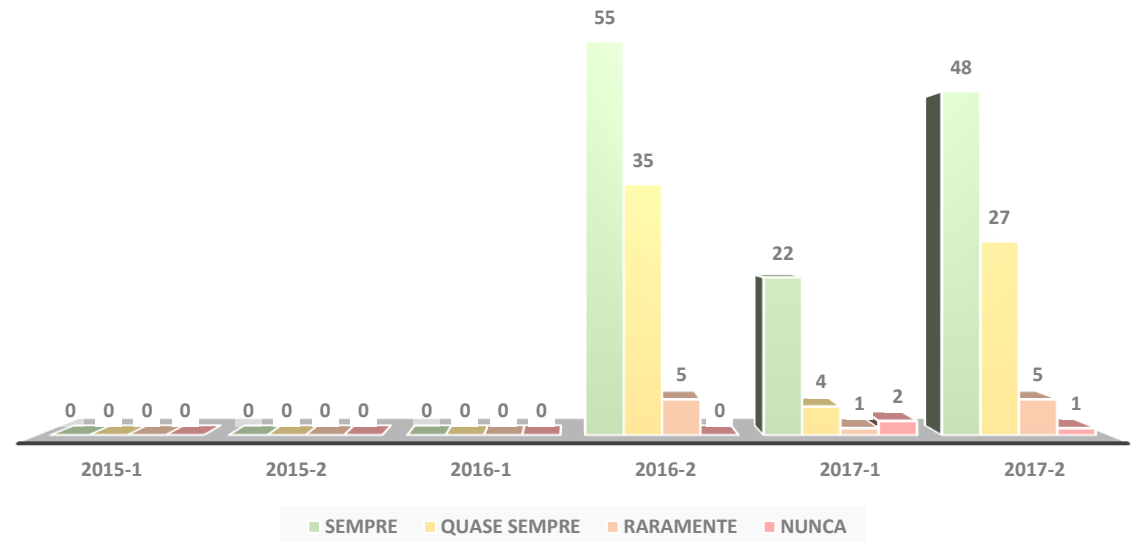
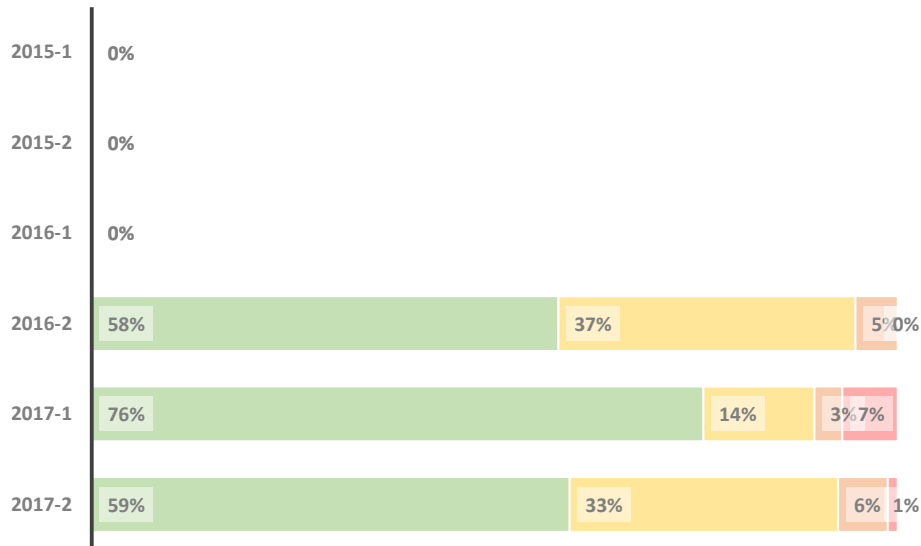
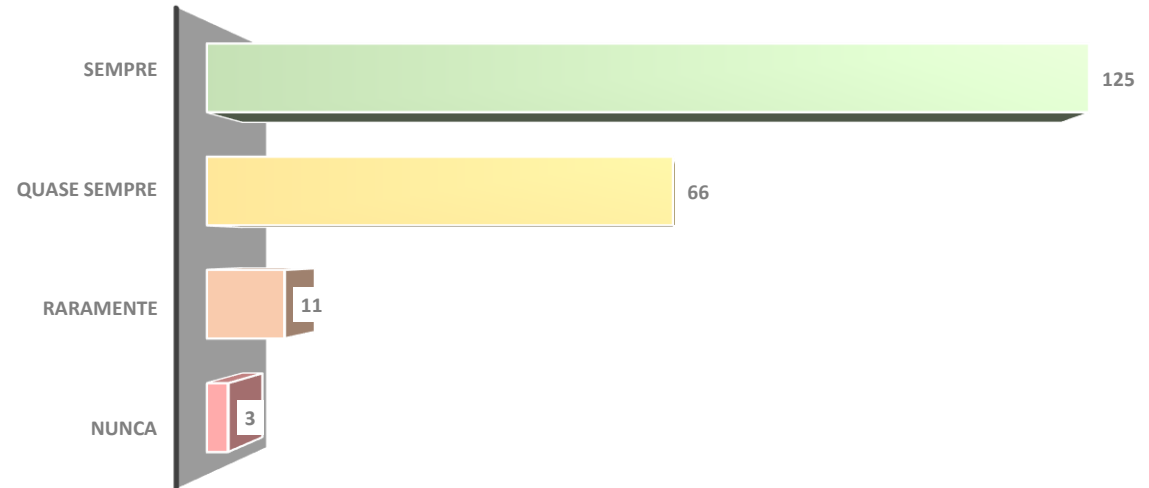
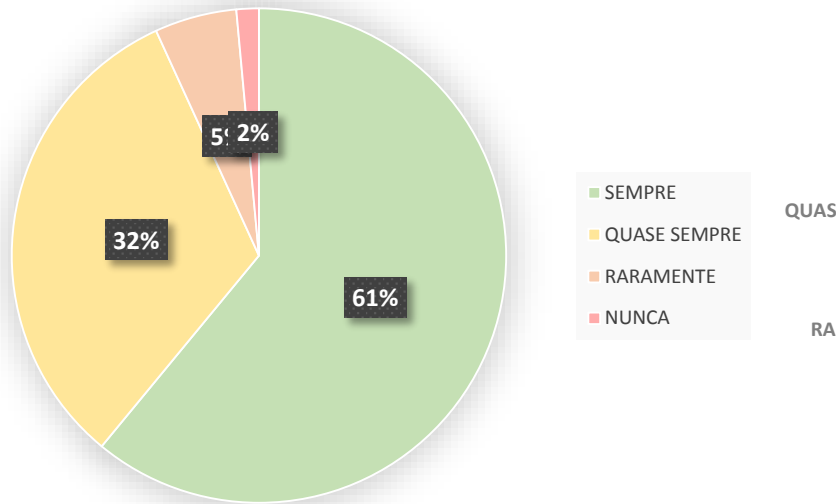


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



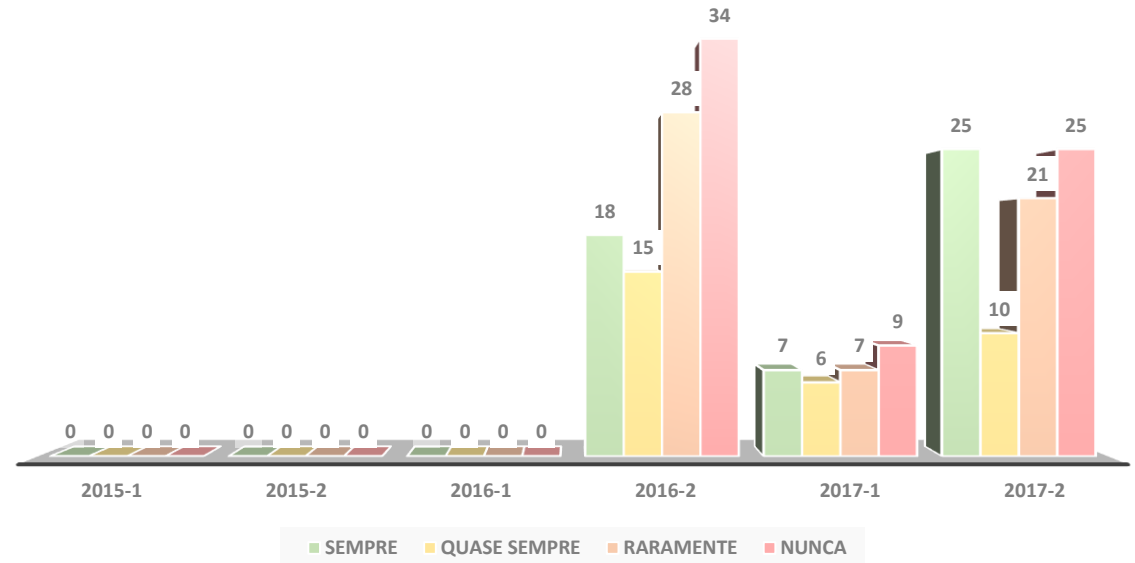
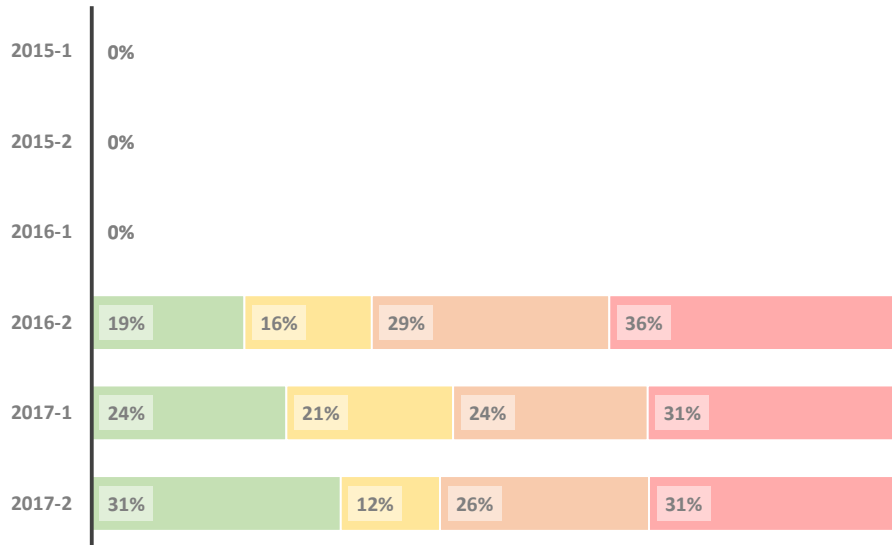
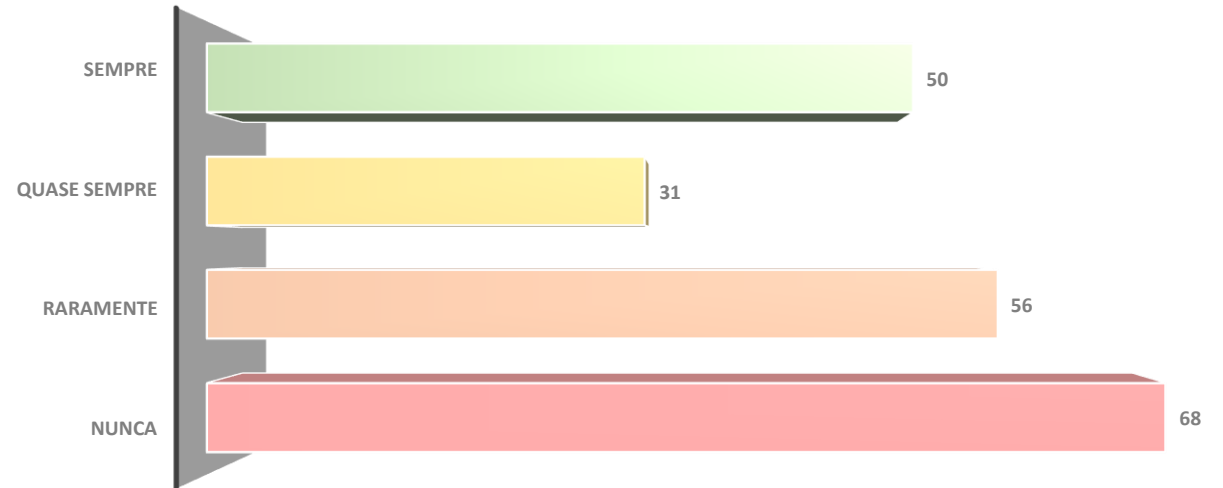
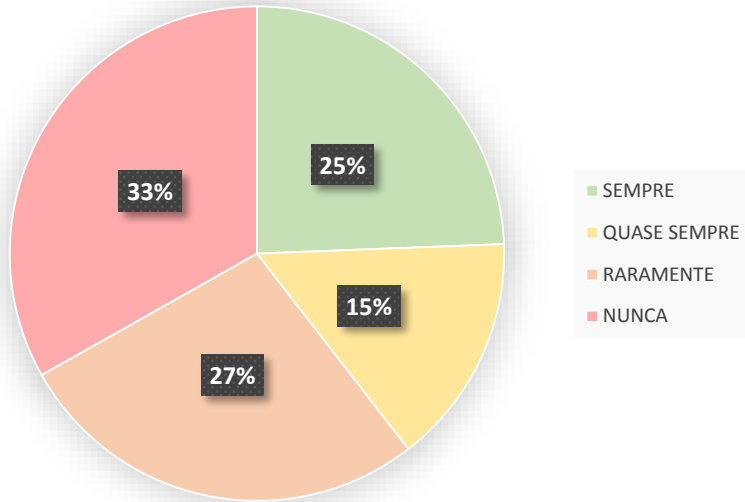


Você acessa o aluno online frequentemente?



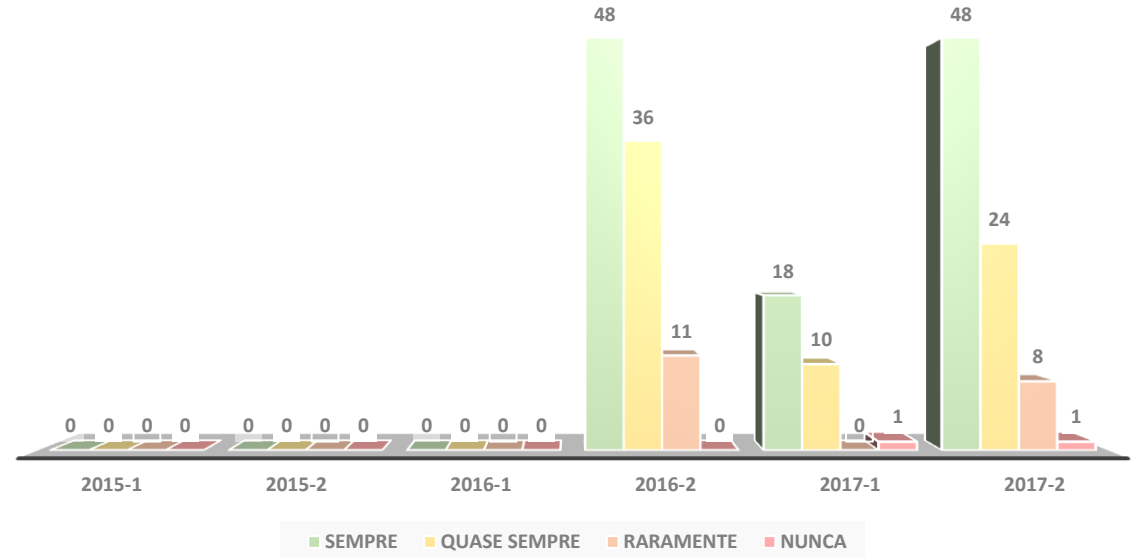
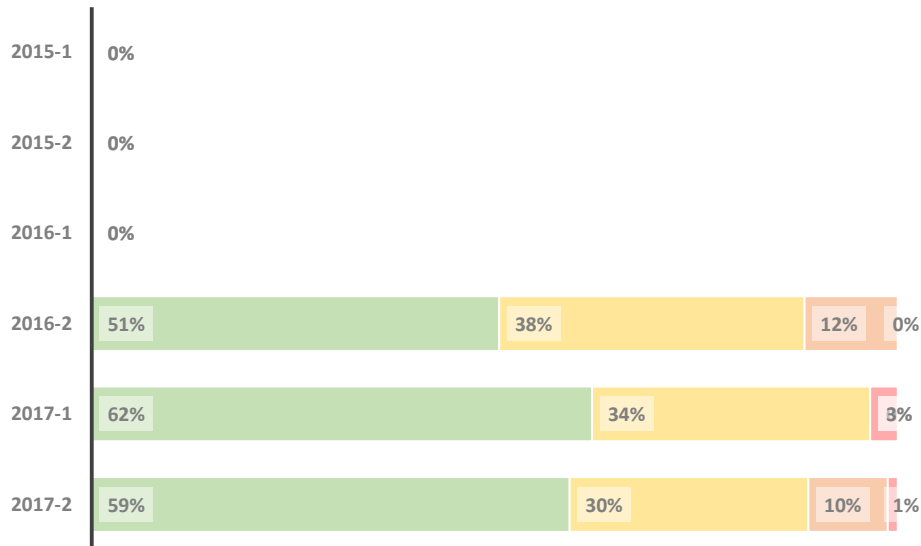
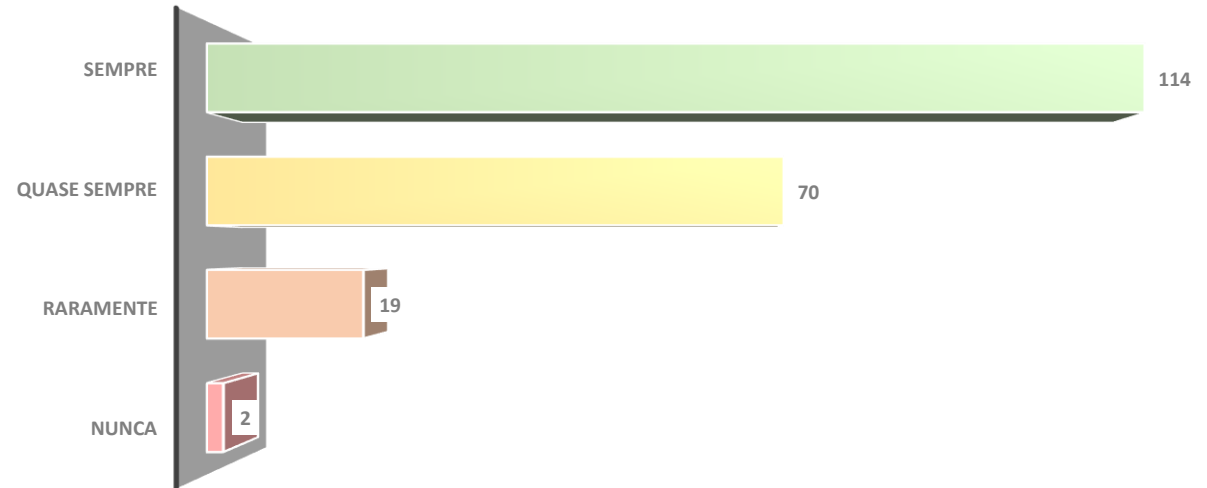
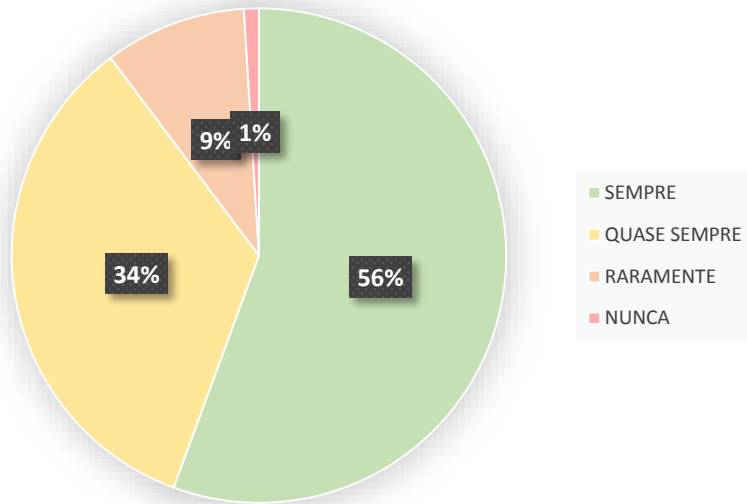


Você acessa o Office365 (email) frequentemente?



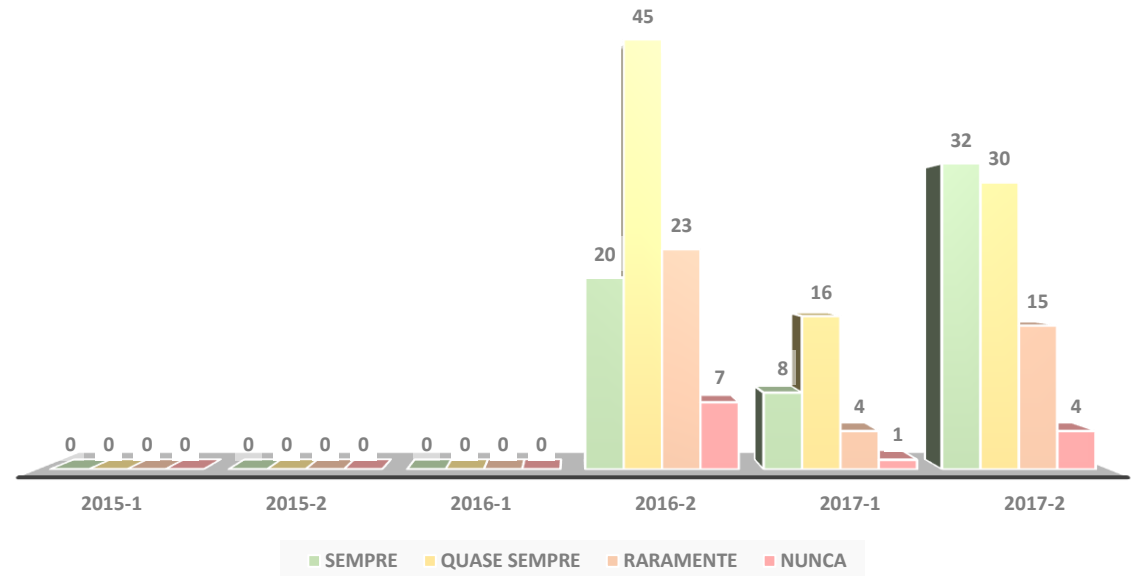
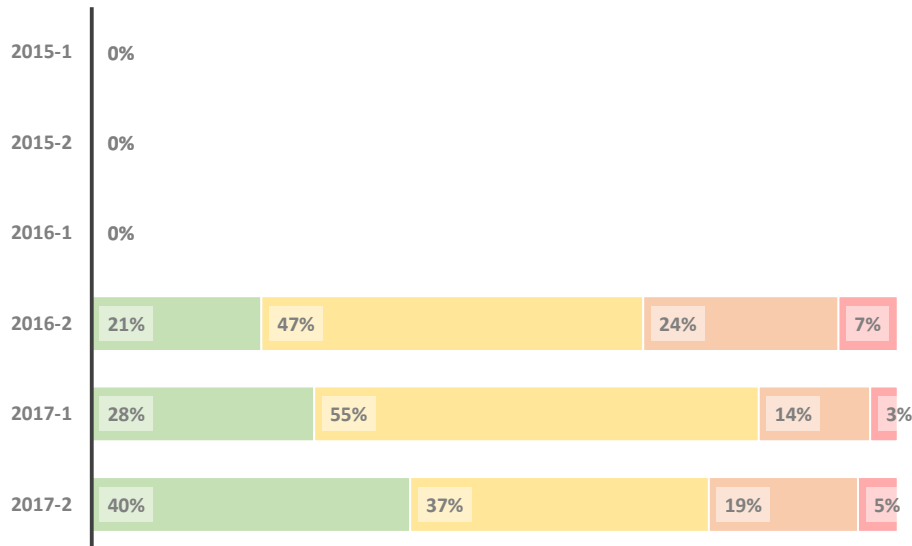
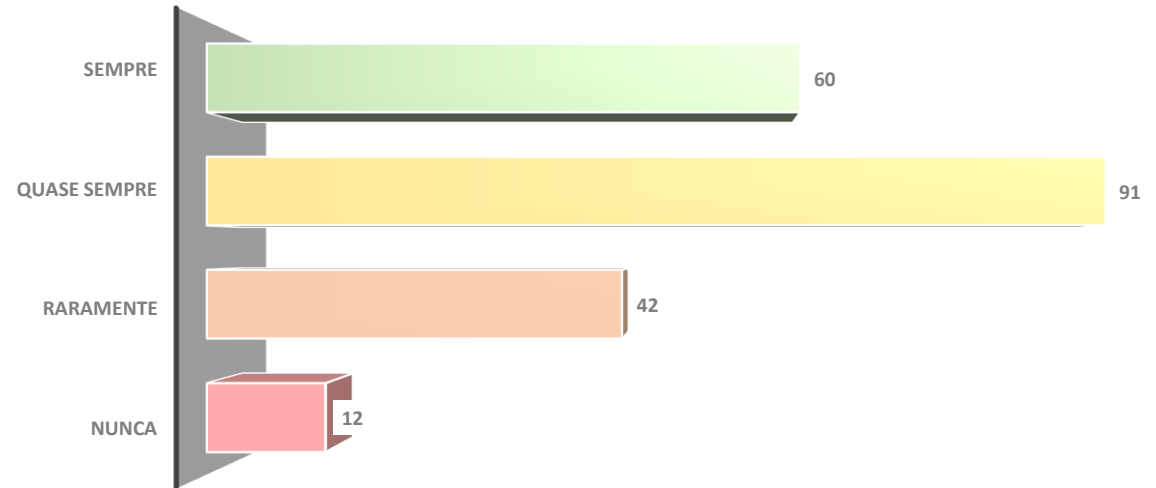
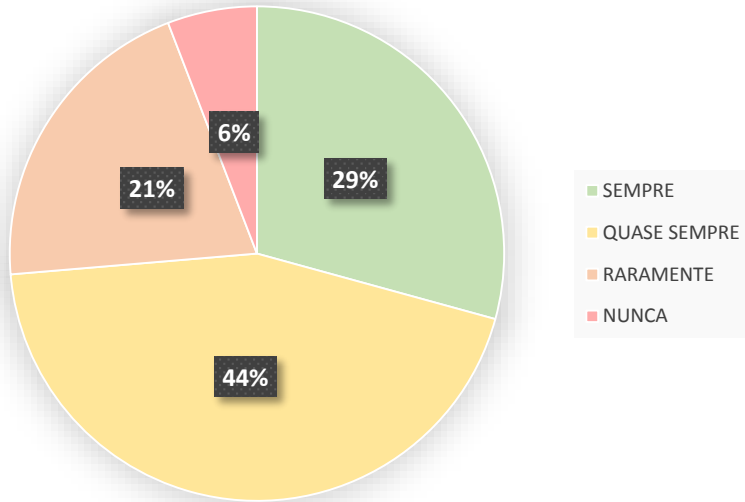


Você acessa o portal frequentemente?



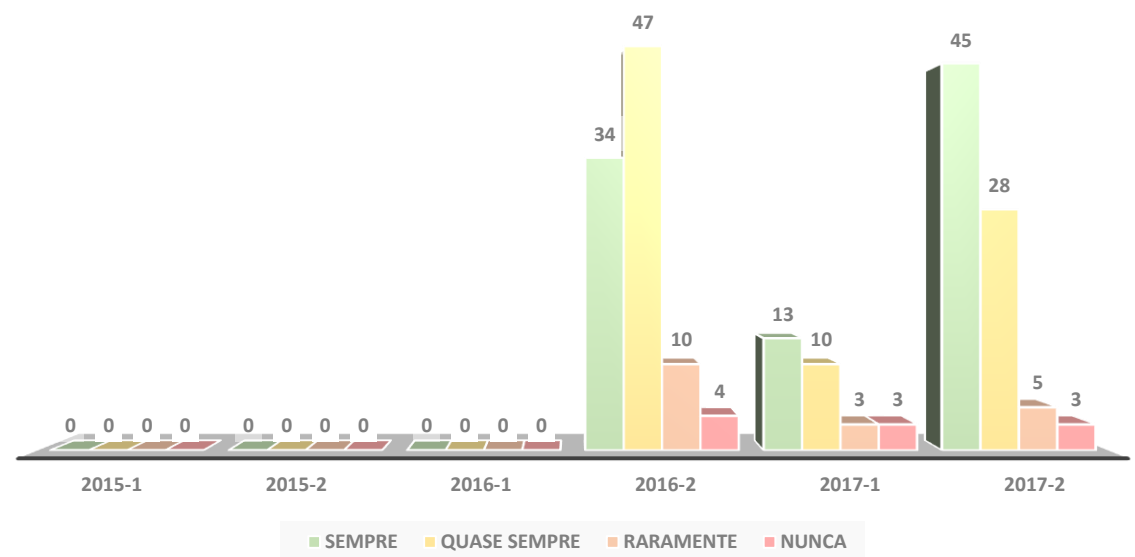
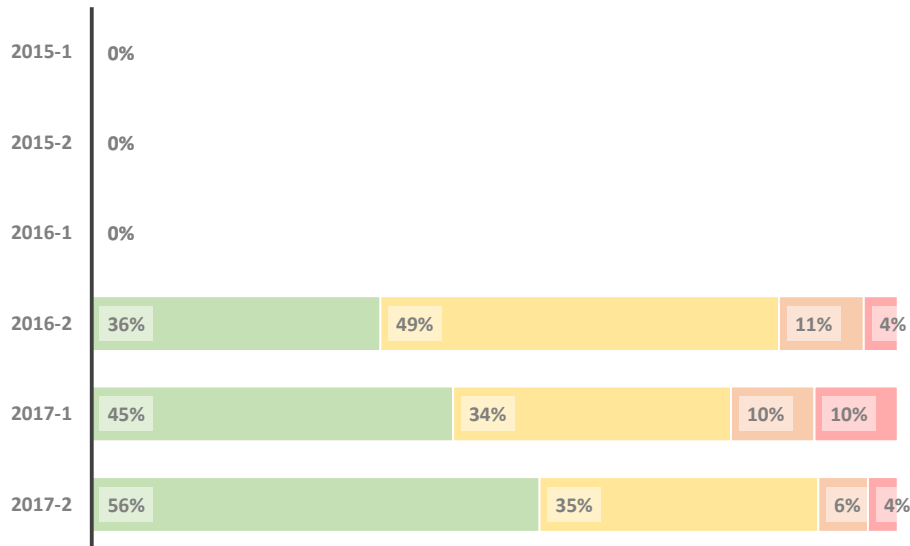
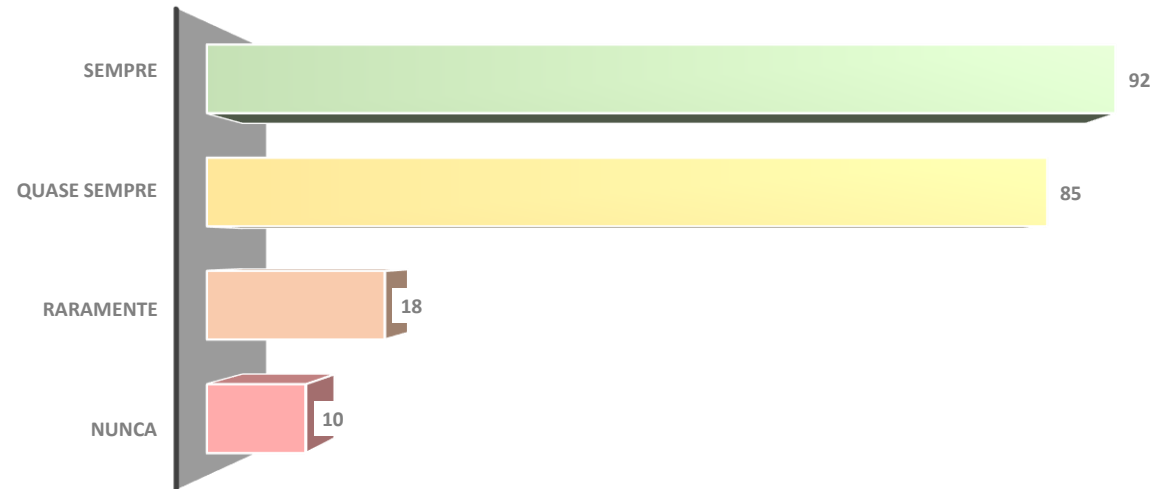
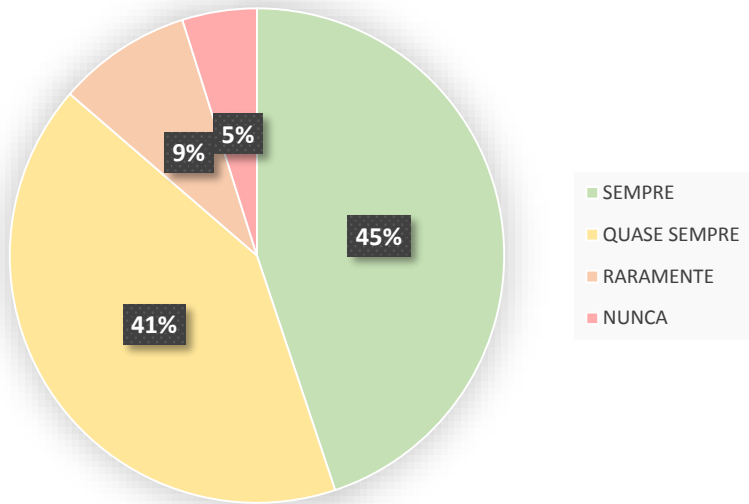


Você se sente apto para utilizar os recursos de TI?



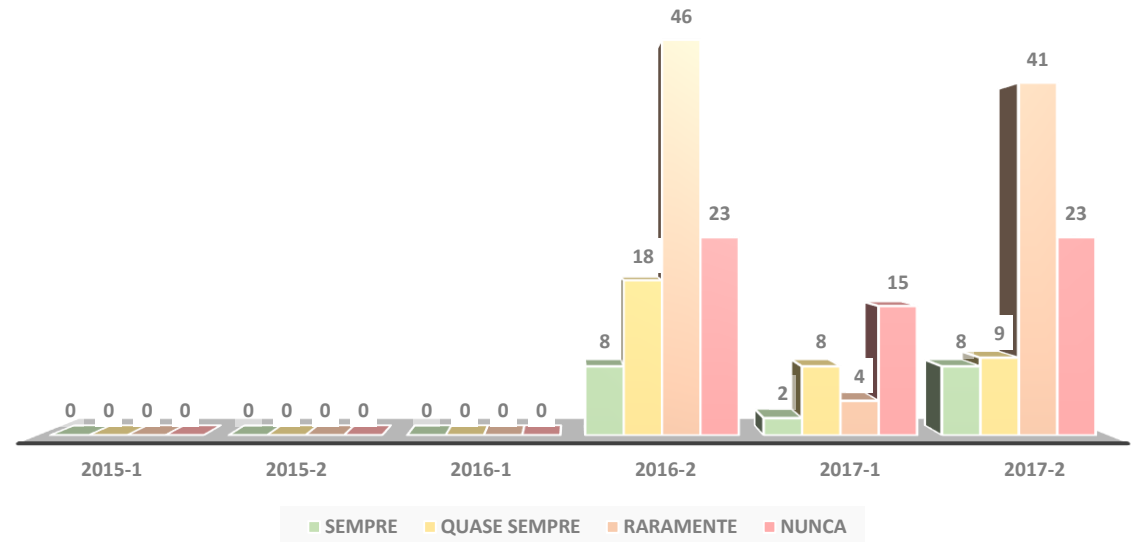
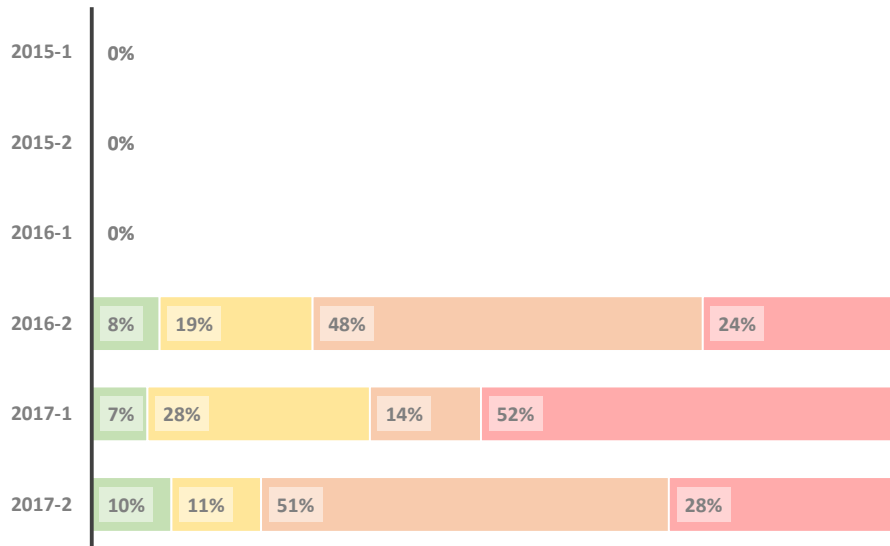
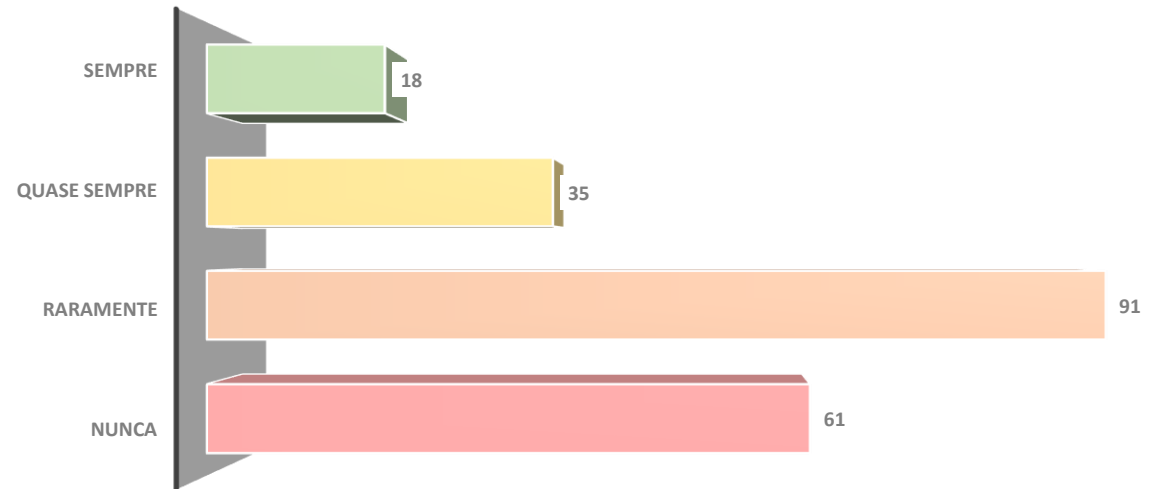
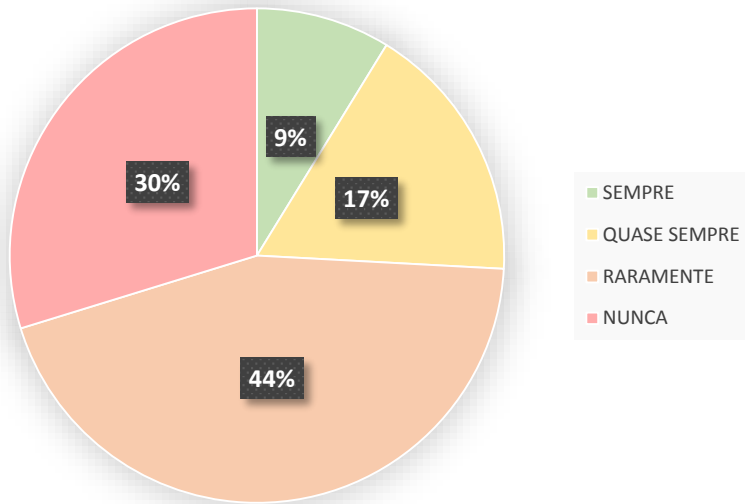


Você utiliza o Moodlerooms (AVA) frequentemente?



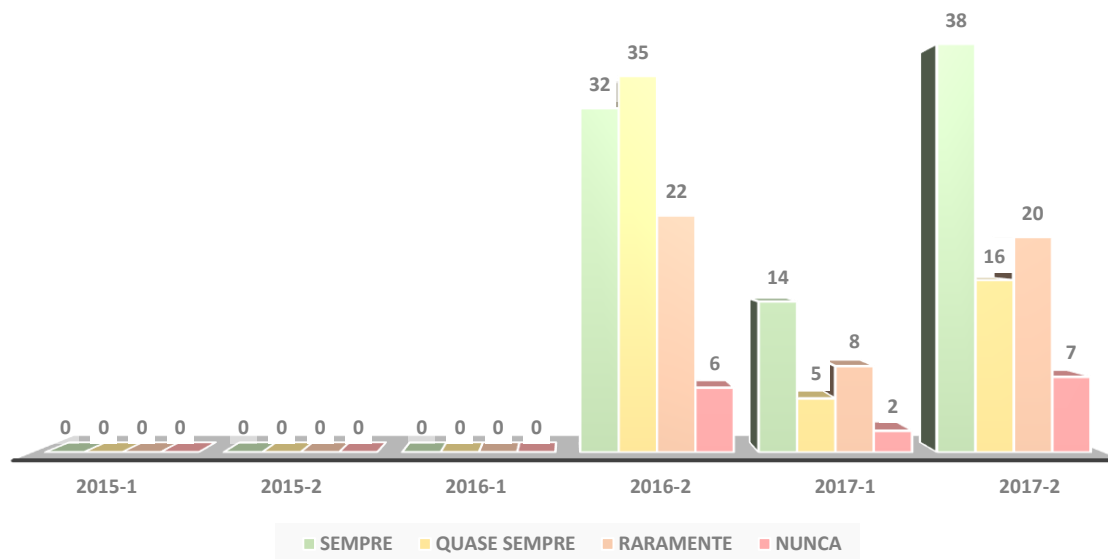
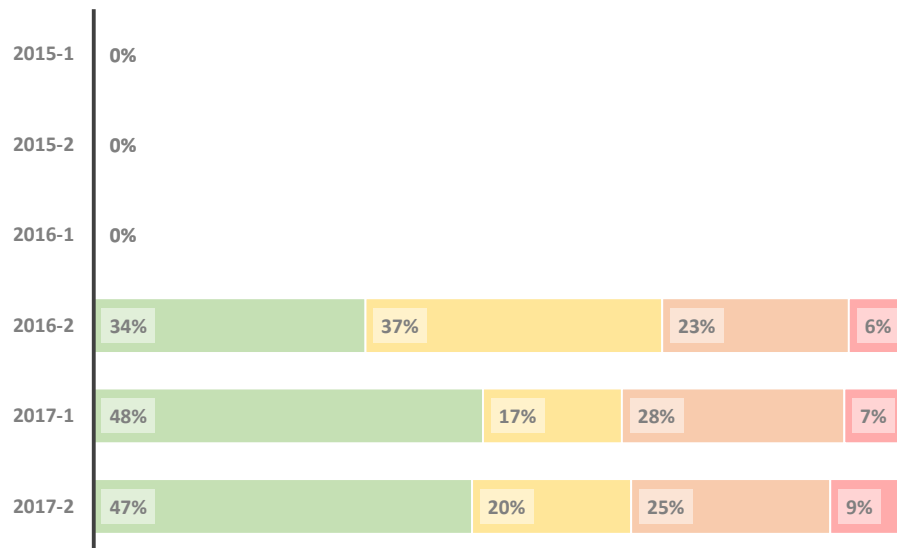
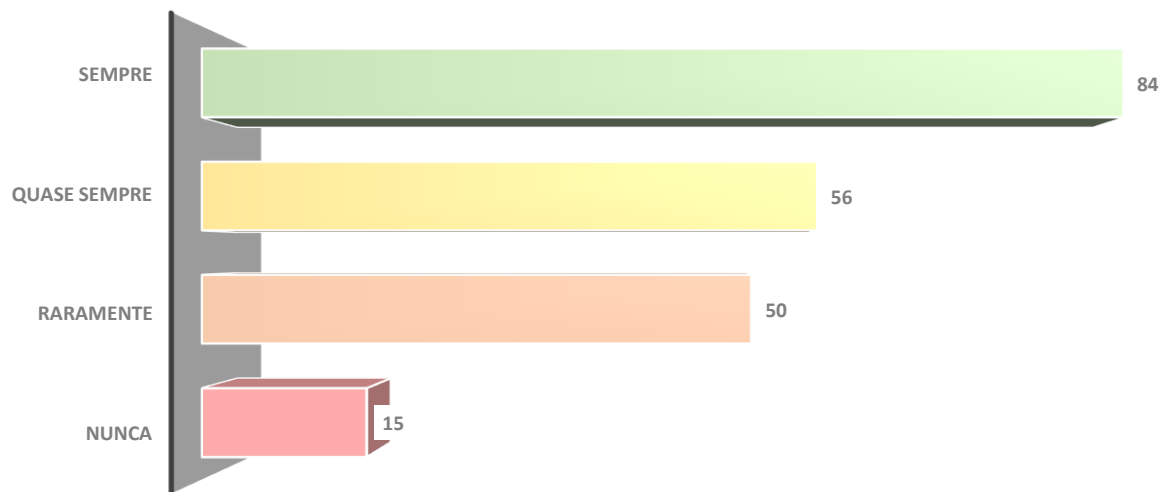
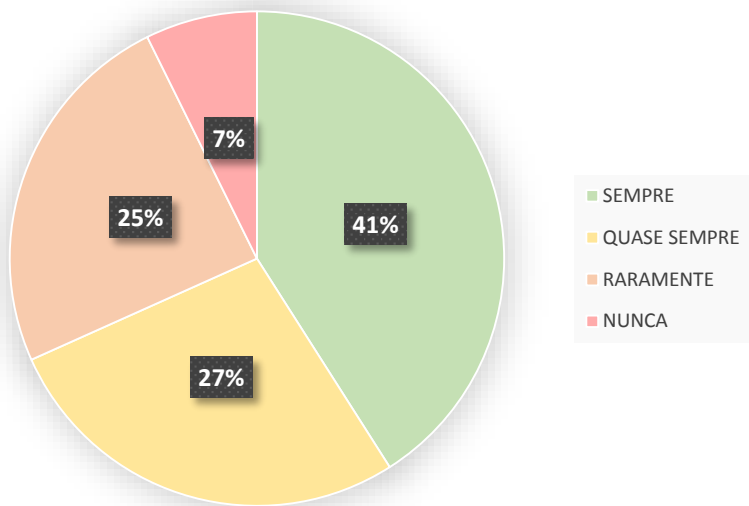


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



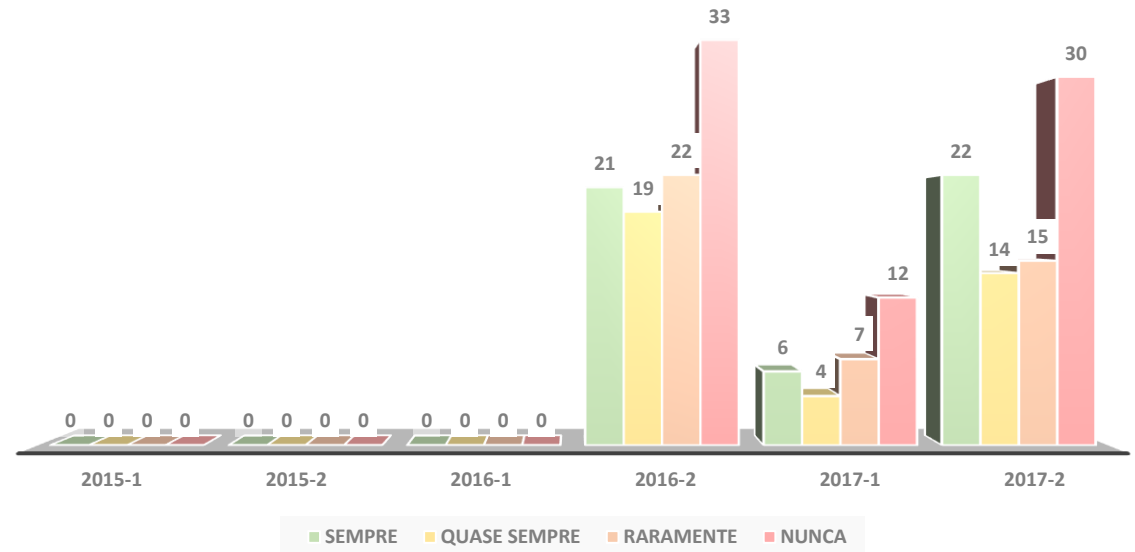
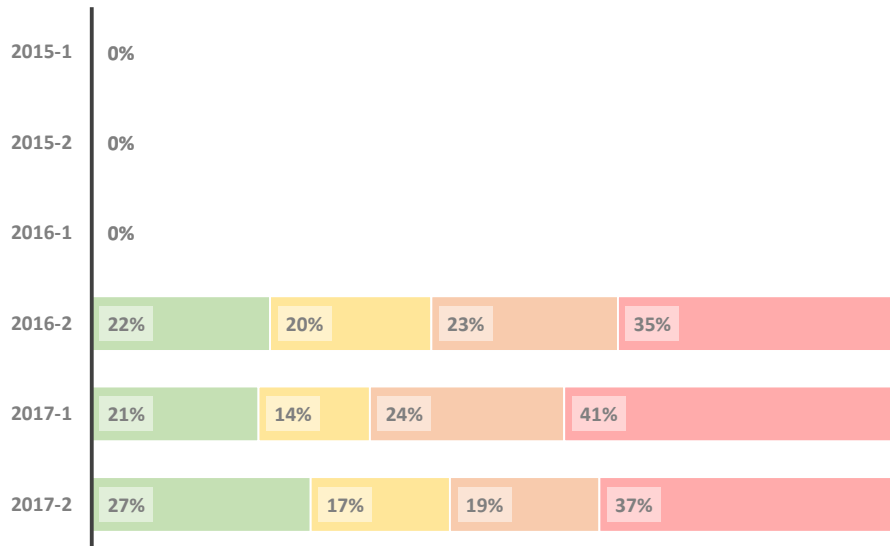
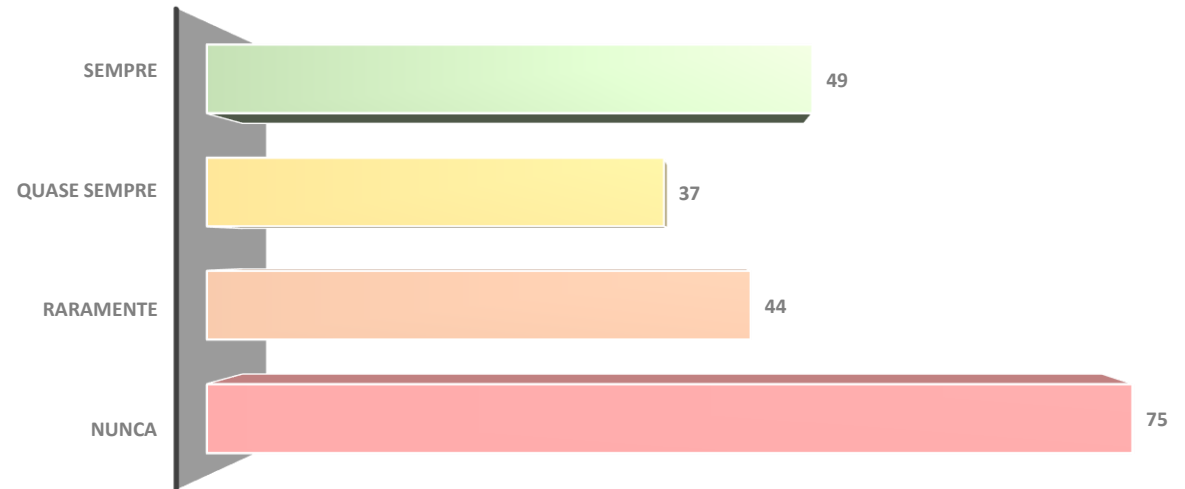
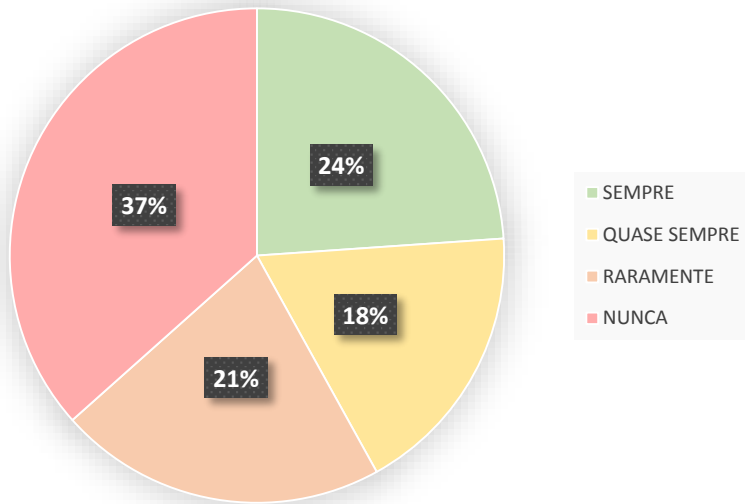


Você utiliza o recurso de internet frequente?



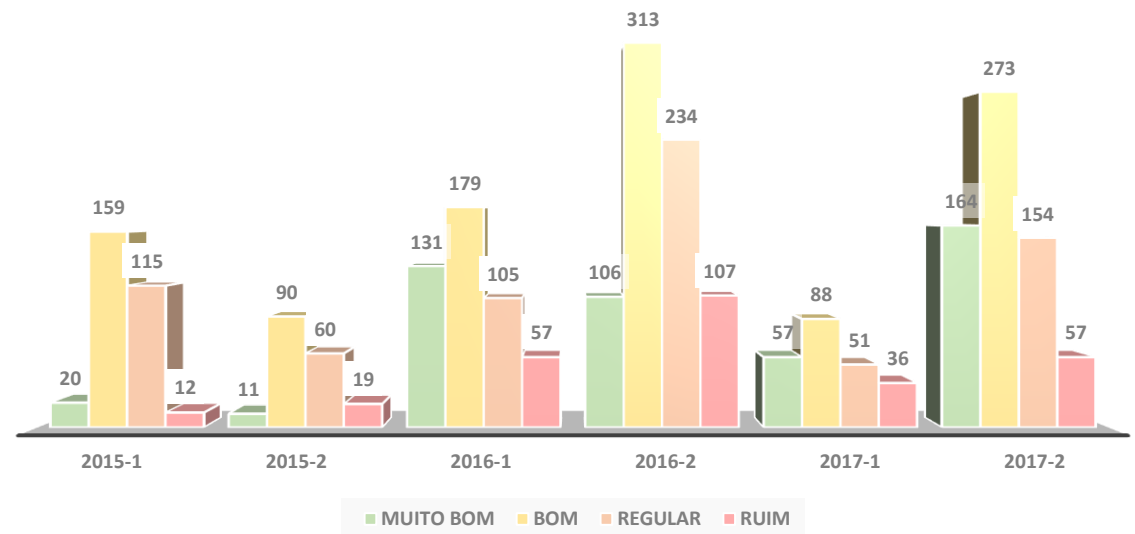
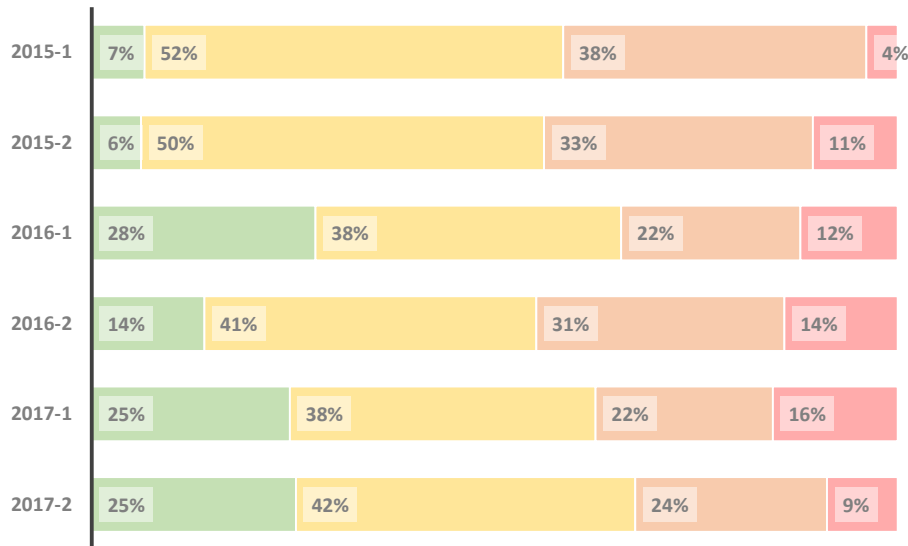
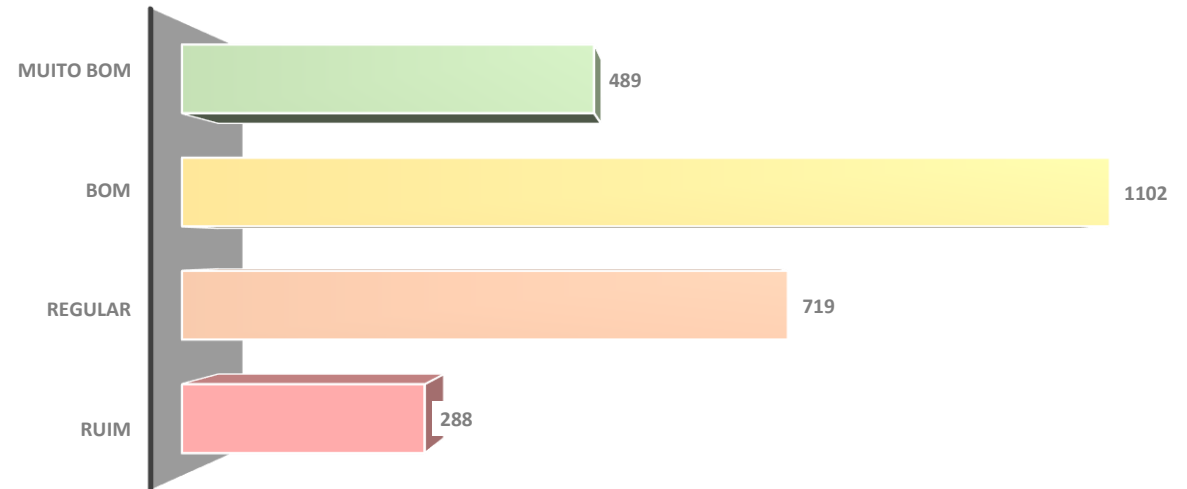
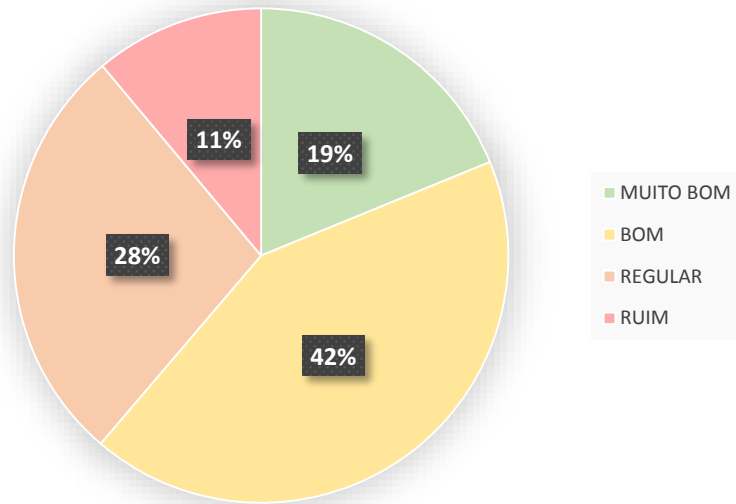


Você utiliza o recurso de WIFI frequentemente?



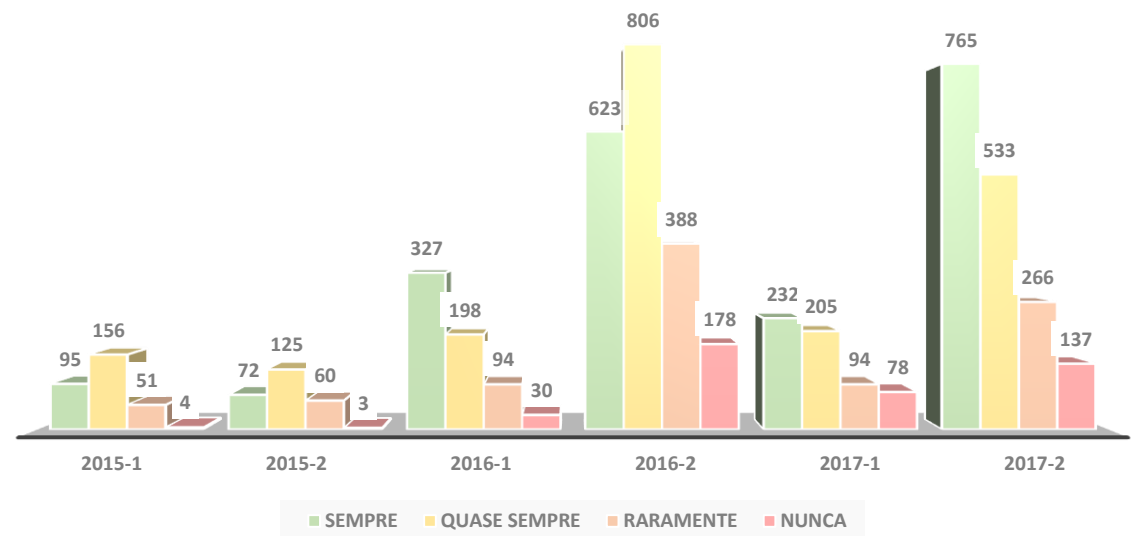
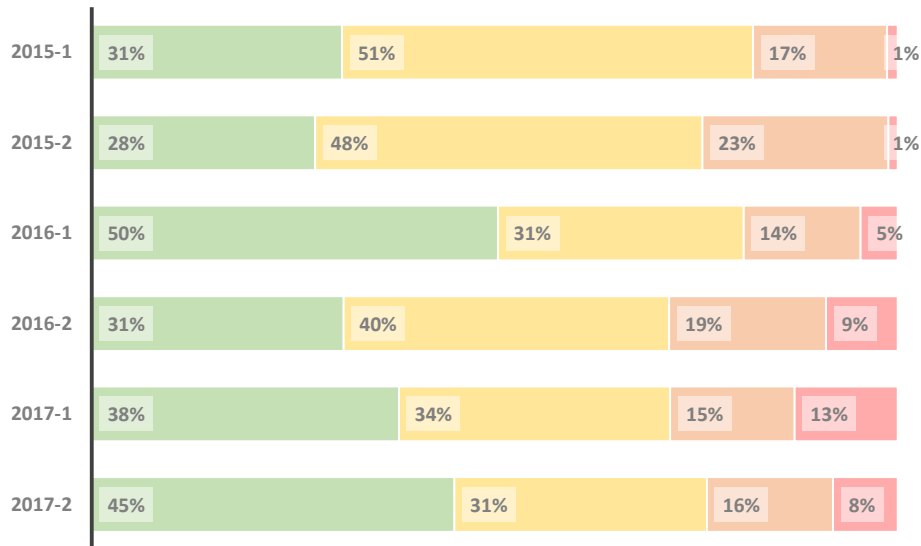
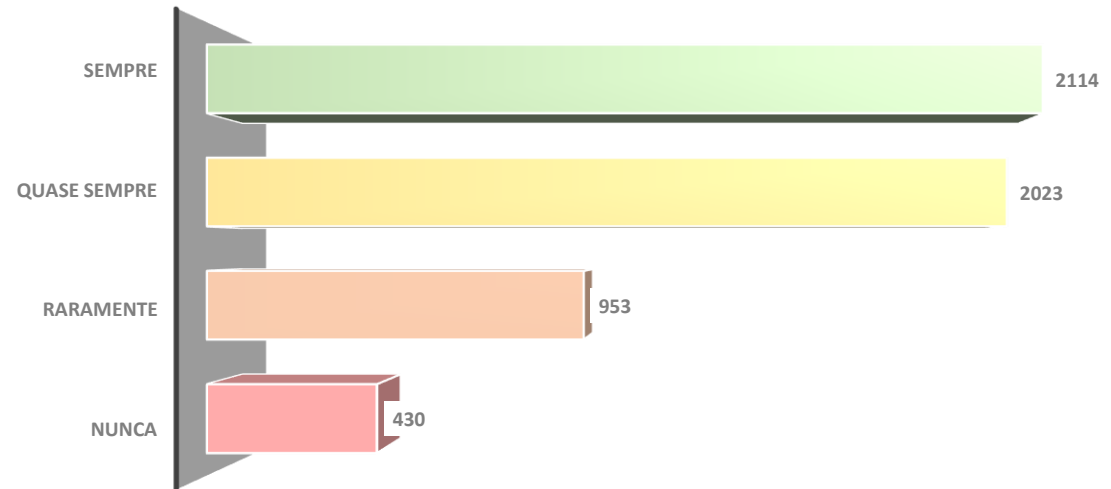
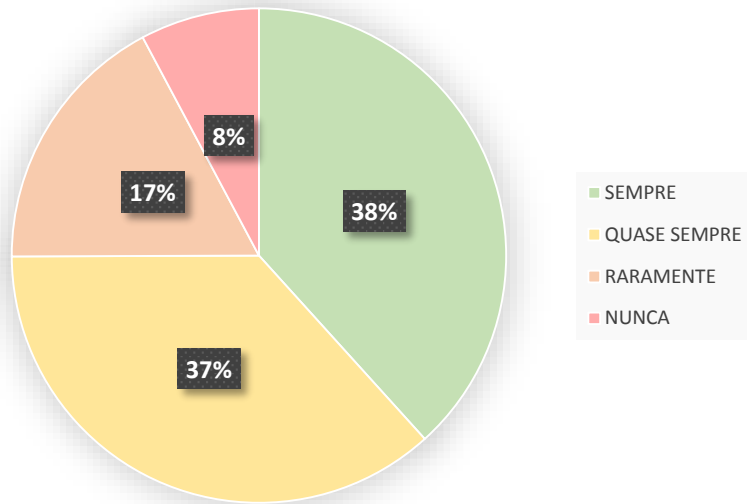


QUESTÕES OBJETIVAS - Qualitativas



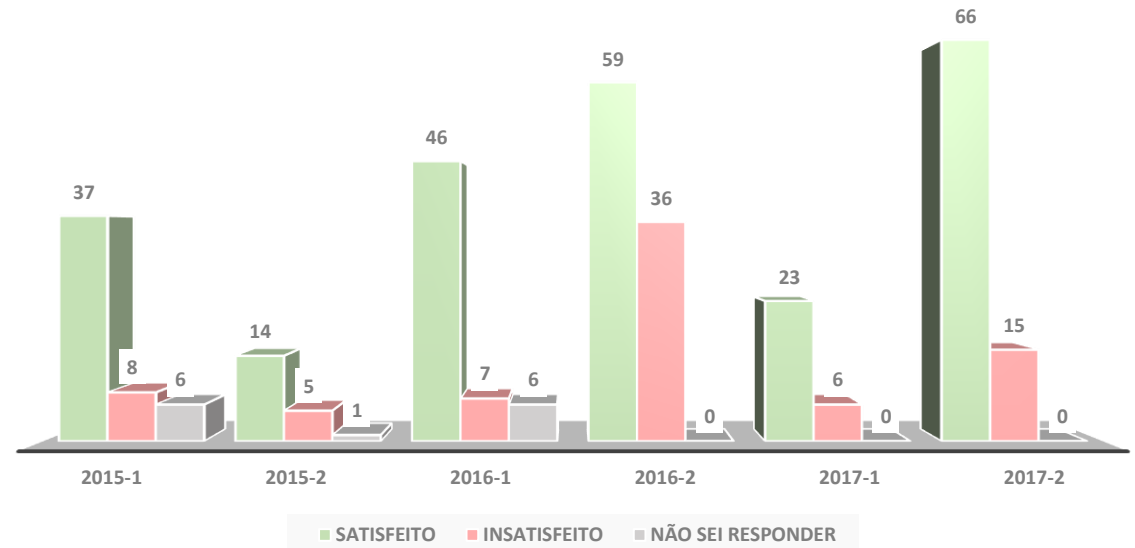
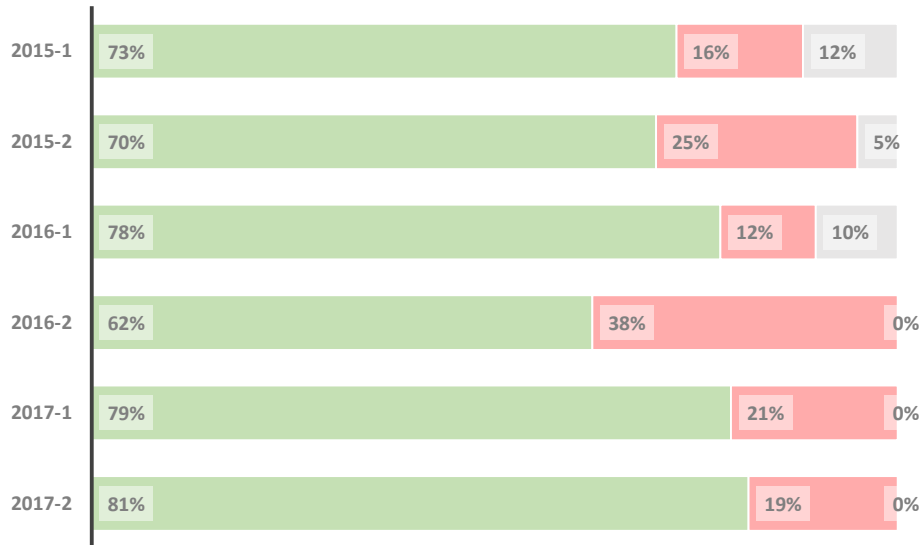
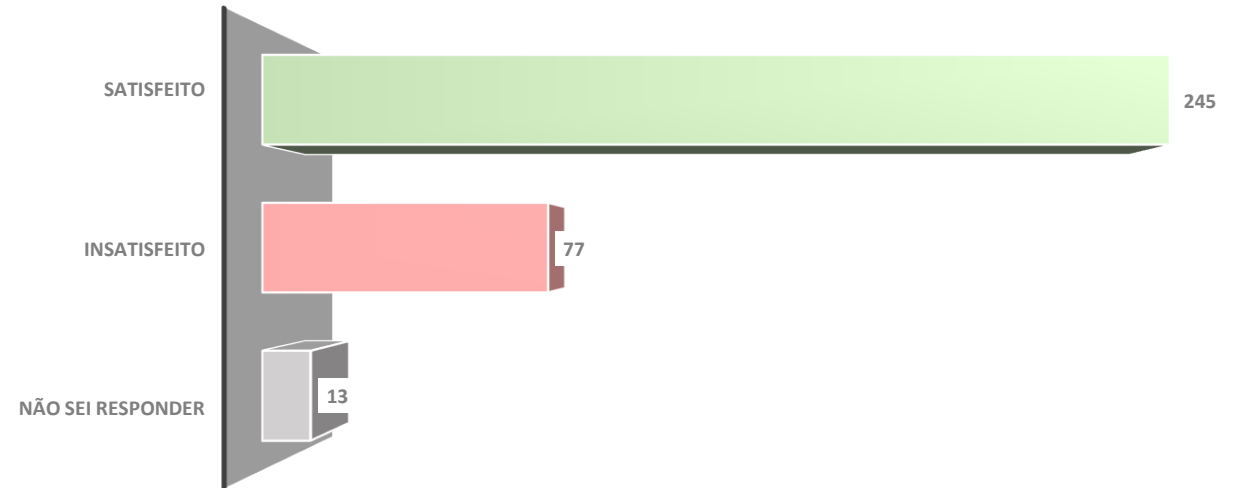
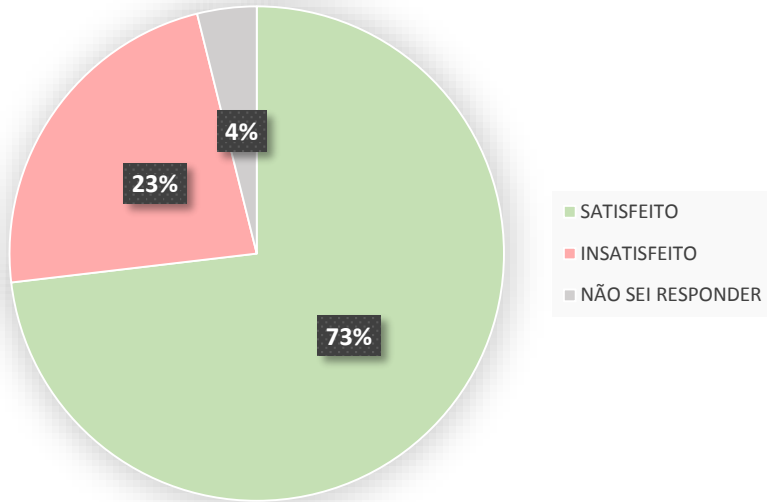


QUESTÕES OBJETIVAS - Periodicidade



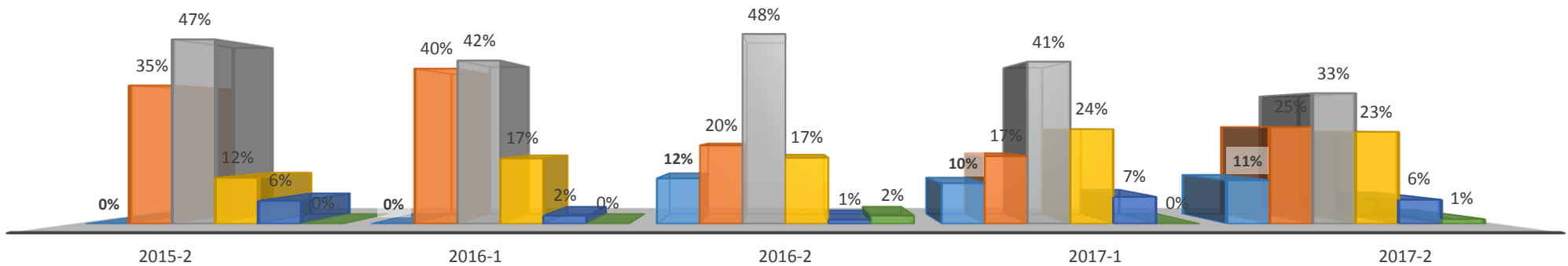
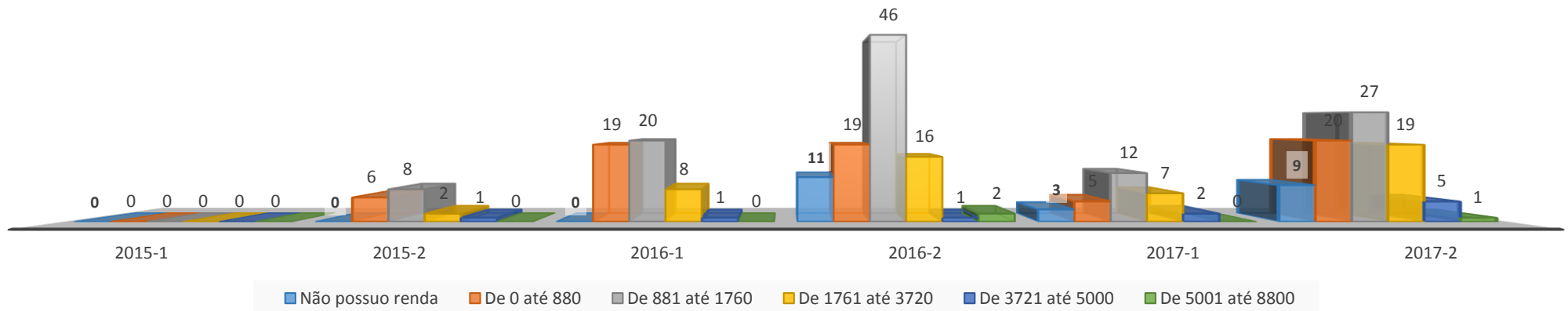
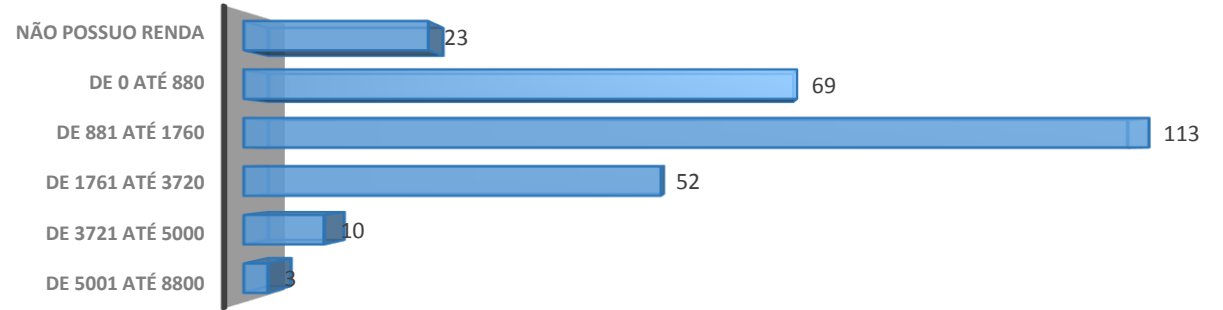
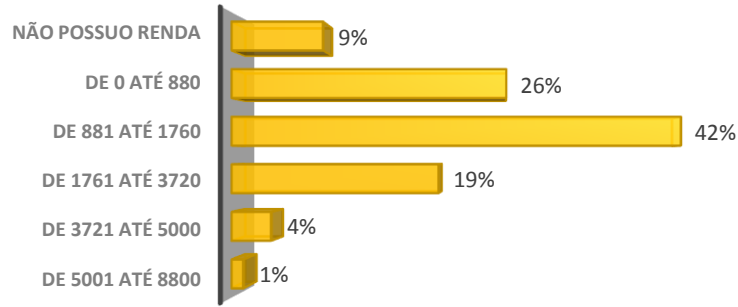


O CURSO - Em relação ao seu curso, você se considera:



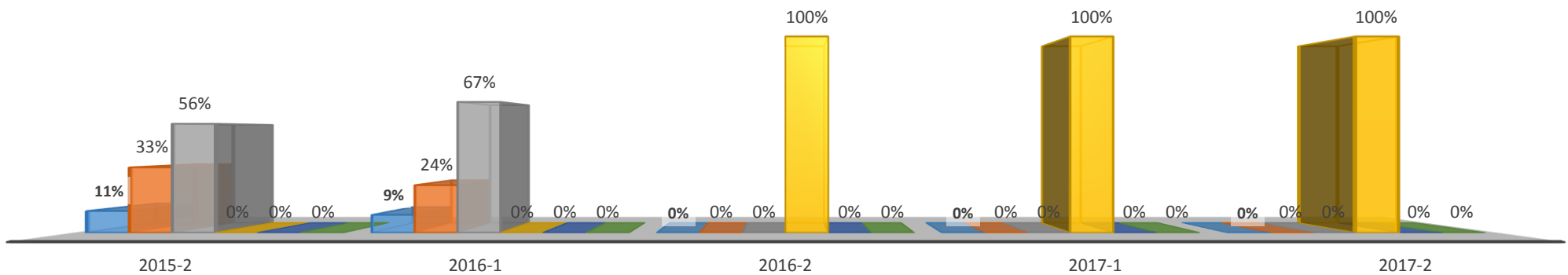
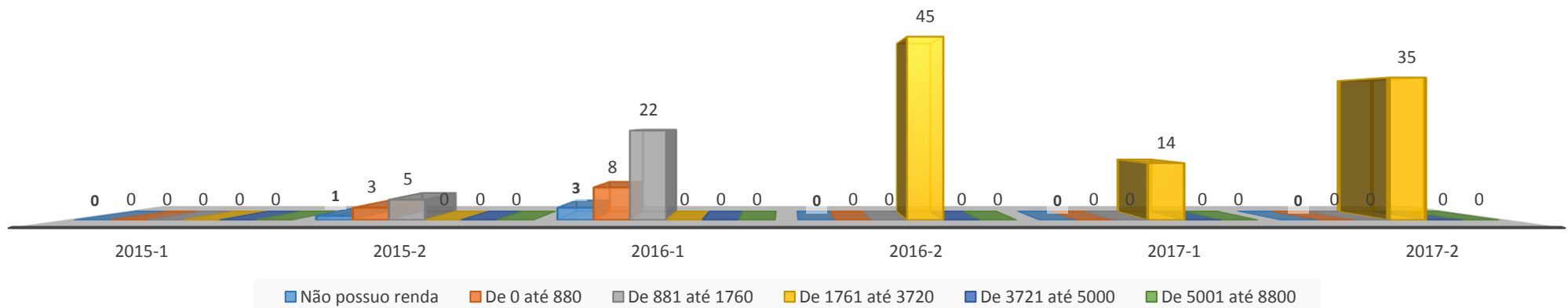
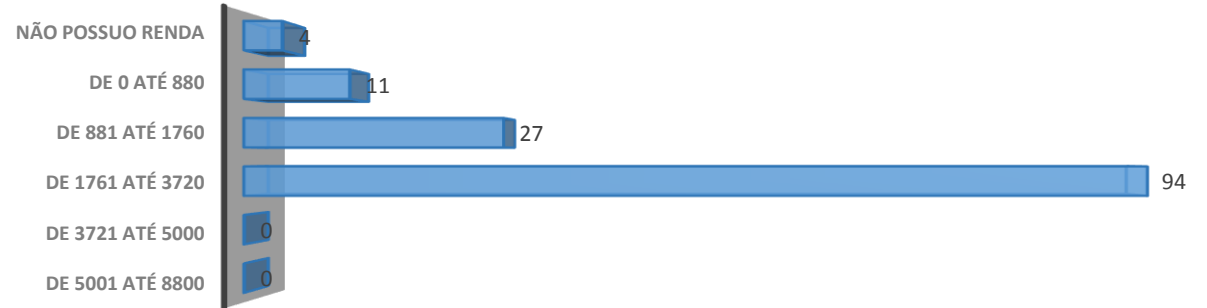
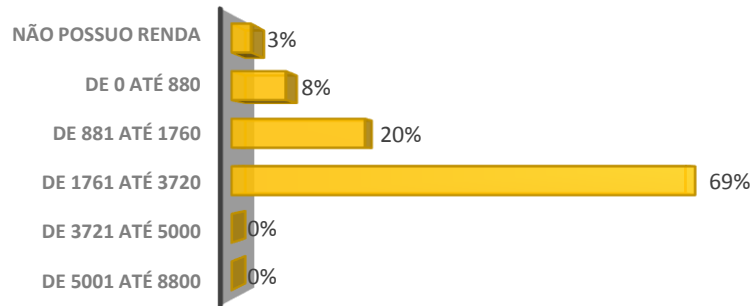


Qual a sua renda mensal atual?



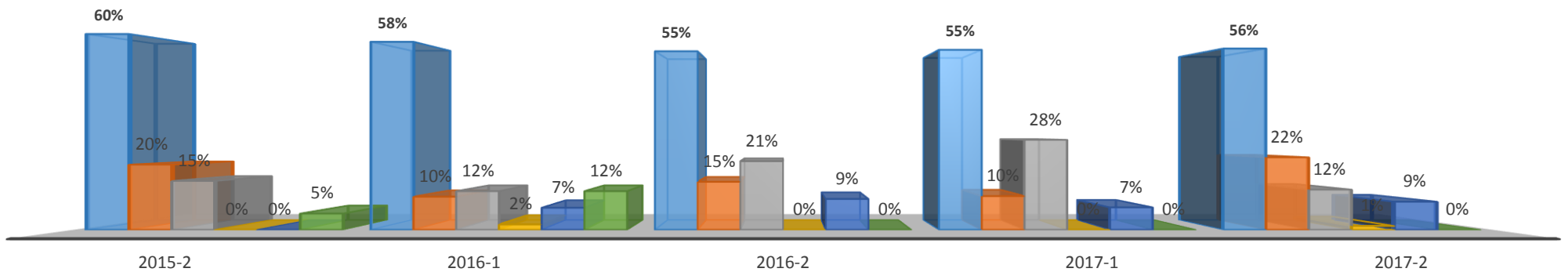
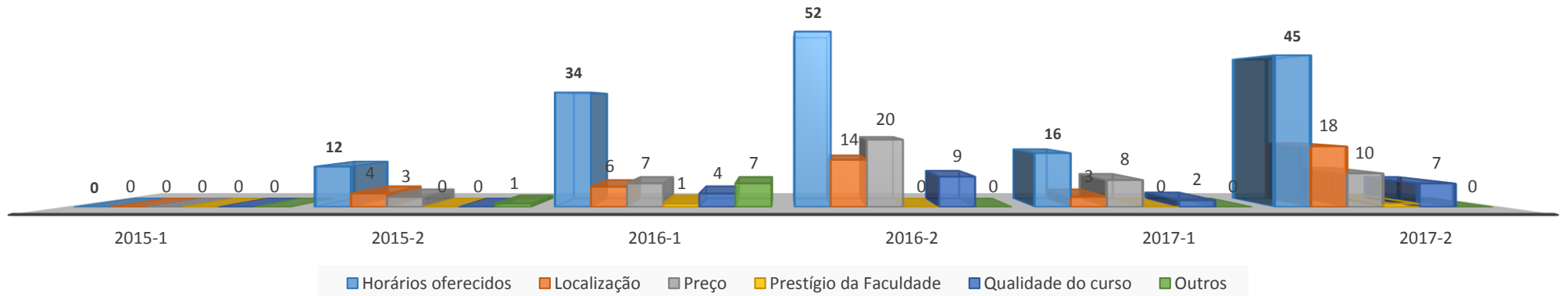
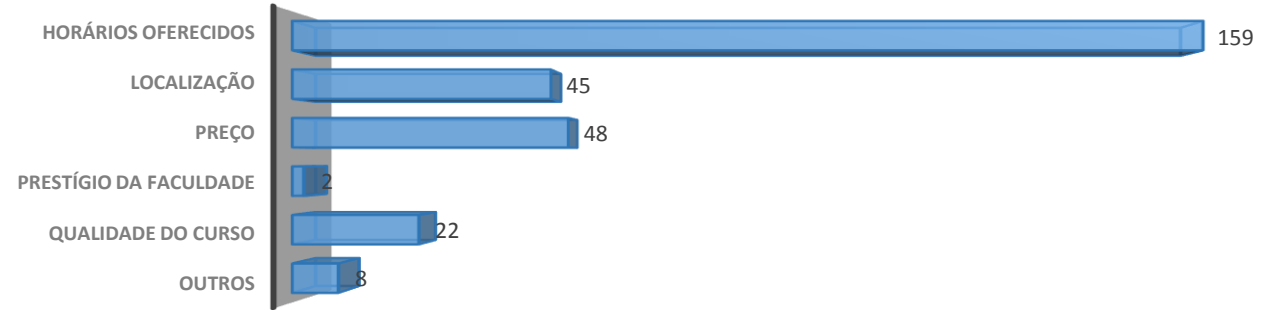
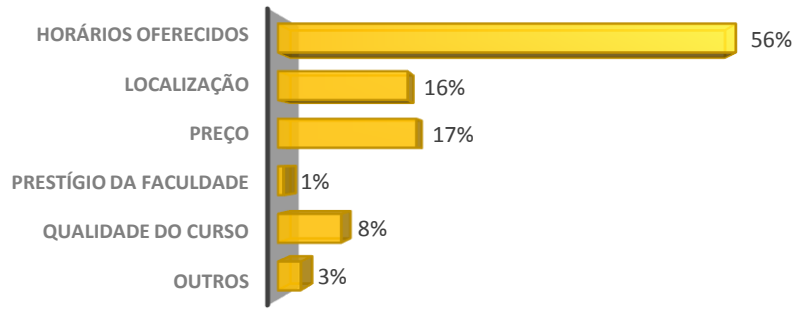


Qual a renda mensal da sua família?



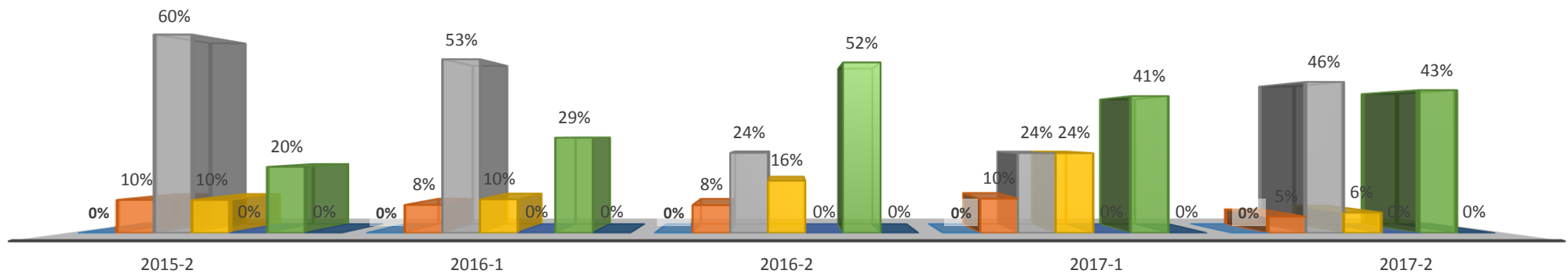
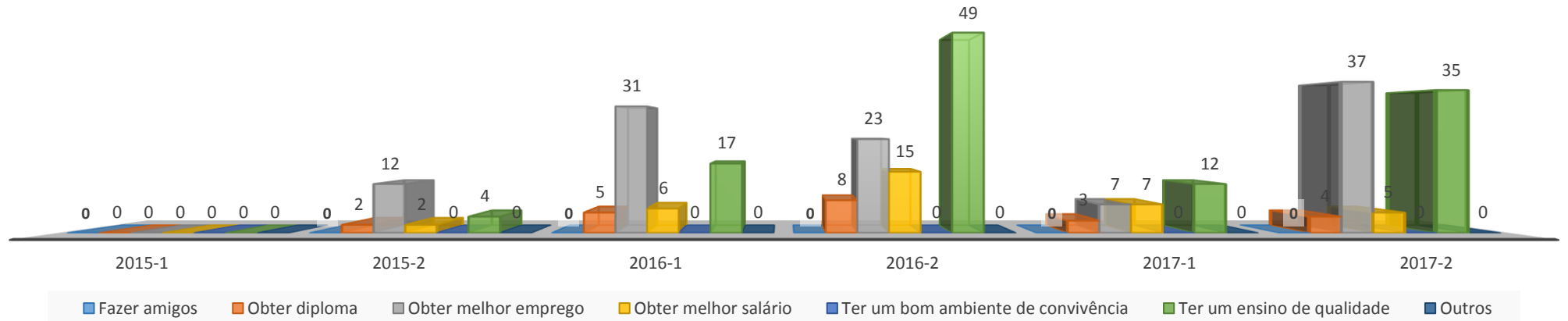
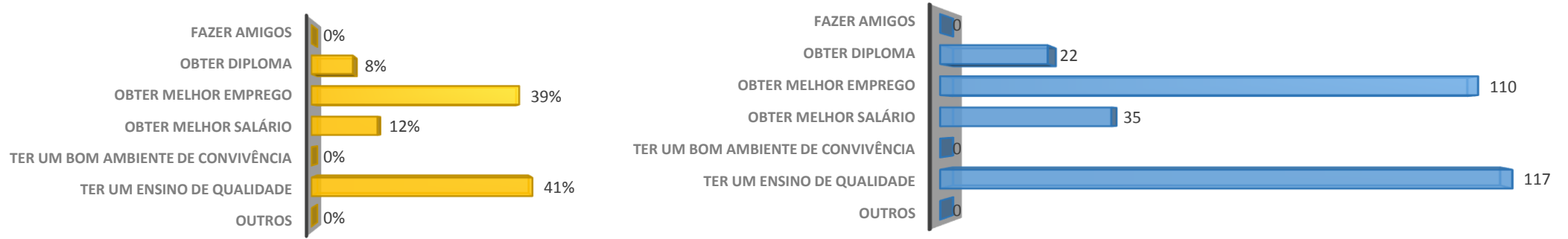


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



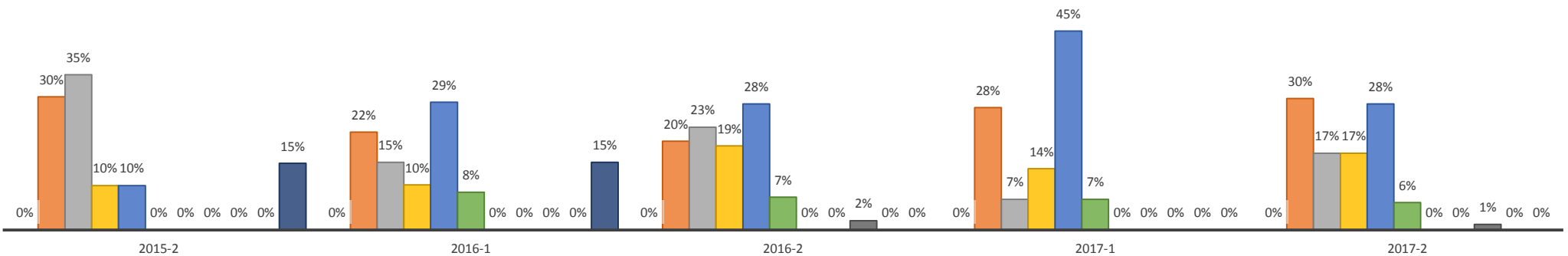
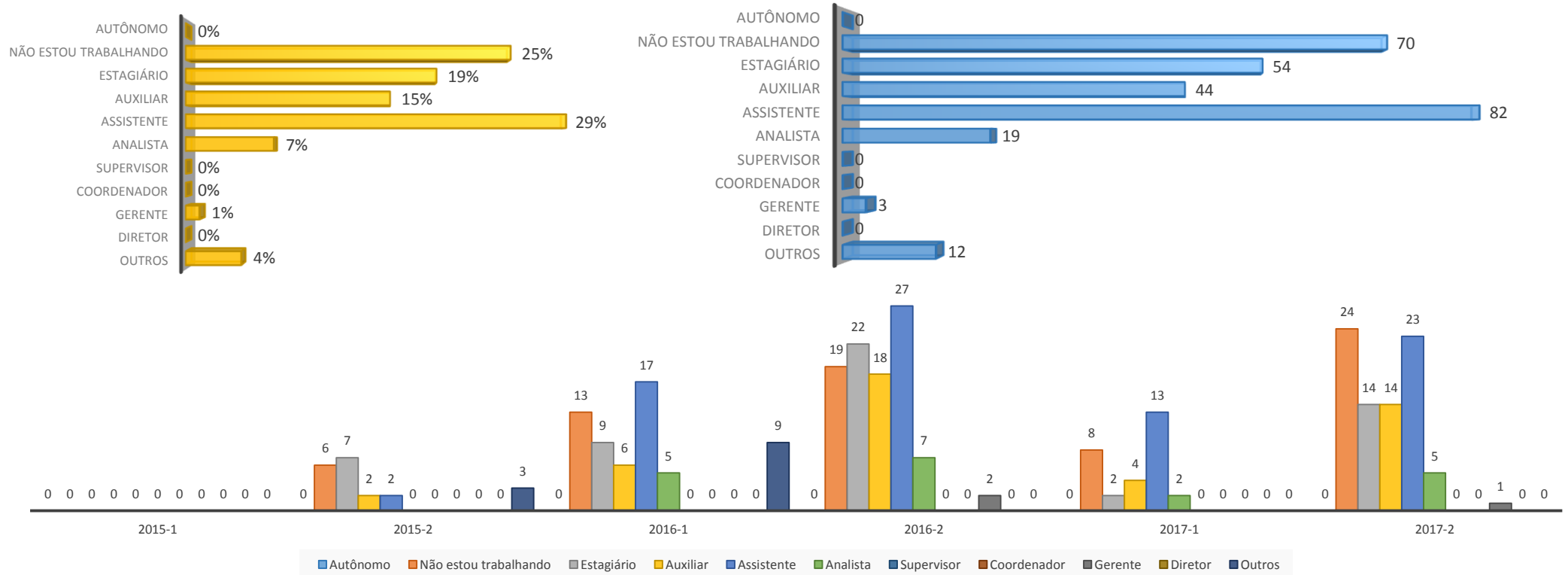


O que é mais importante para você ao cursar uma faculdade?



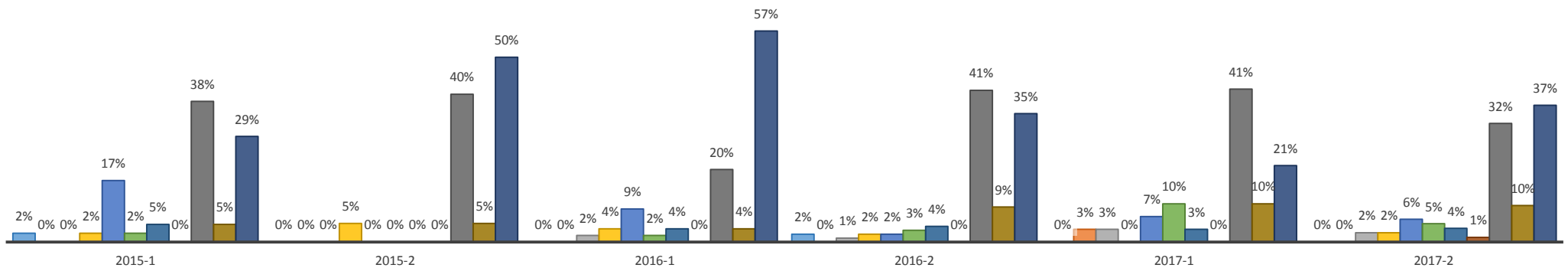
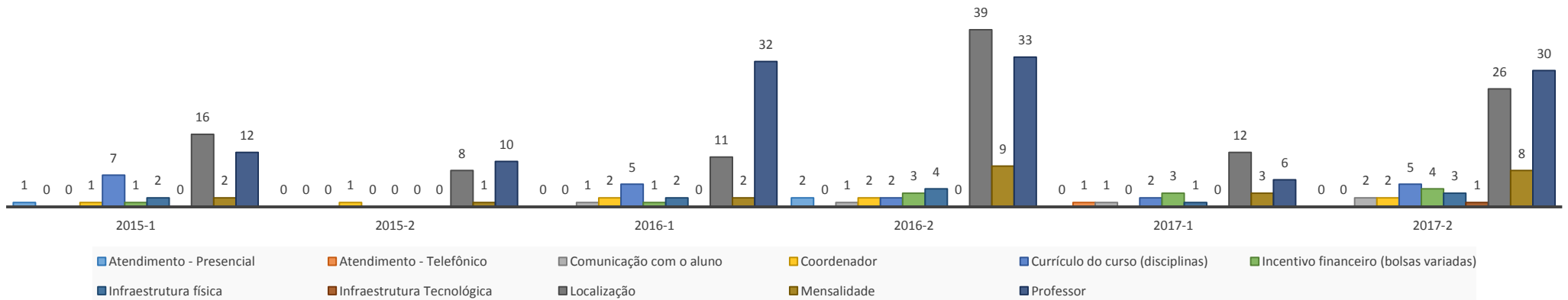
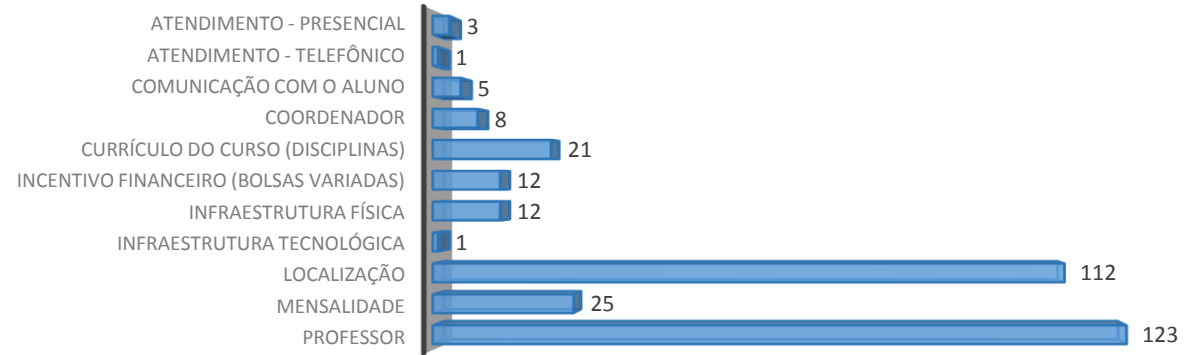
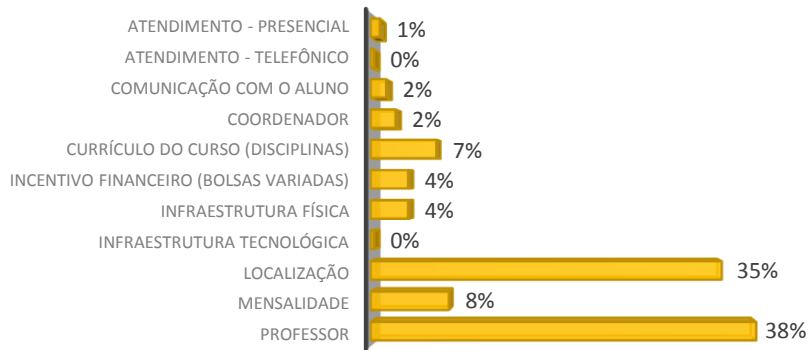


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

