CPA - AUTO AVALIAÇÃO

Unidade: **Tatuapé I**
Curso: **LETR**
Período de Avaliação: **2016-2**

Sumaré FACULDADE

QUESTÃO	MUITO BOM		BOM		REGULAR		RUIM		TOTAL
BIBLIOTECA: atendimento e serviços prestados.	71	28%	130	51%	42	17%	10	4%	**253**
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	61	24%	113	45%	64	25%	15	6%	**253**
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	54	21%	136	54%	52	21%	11	4%	**253**
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	52	21%	115	45%	71	28%	15	6%	**253**
SALAS DE AULA : limpeza e ventilação.	59	23%	131	52%	50	20%	14	6%	**254**
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	46	18%	117	46%	66	26%	25	10%	**254**
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	50	20%	102	40%	75	30%	26	10%	**253**
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	37	15%	114	45%	80	32%	22	9%	**253**

QUESTÃO	SEMPRE		QUASE SEMPRE		RARAMENTE		NUNCA		TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	75	30%	134	53%	38	15%	6	2%	**253**
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	82	32%	145	57%	21	8%	5	2%	**253**
O COORDENADOR: é acessível ao aluno?	119	47%	93	37%	27	11%	14	6%	**253**
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	104	41%	105	42%	29	11%	15	6%	**253**
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	51	20%	150	59%	46	18%	6	2%	**253**
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	214	84%	36	14%	3	1%	1	0%	**254**
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	163	64%	87	34%	3	1%	1	0%	**254**
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	169	67%	80	31%	3	1%	2	1%	**254**
OS PROFESSORES: fazem chamada?	223	88%	27	11%	1	0%	2	1%	**253**
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	148	58%	100	40%	4	2%	1	0%	**253**
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	167	66%	82	32%	2	1%	2	1%	**253**
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	61	24%	130	51%	45	18%	18	7%	**254**
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	86	34%	120	47%	37	15%	11	4%	**254**
Você acessa o aluno online frequentemente?	133	53%	104	41%	15	6%	1	0%	**253**
Você acessa o Office365 (email) frequentemente?	69	27%	63	25%	59	23%	63	25%	**254**
Você acessa o portal frequentemente?	126	50%	109	43%	14	6%	4	2%	**253**
Você se sente apto para utilizar os recursos de TI?	71	28%	131	52%	37	15%	14	6%	**253**
Você utiliza o Moodlerooms (AVA) frequentemente?	109	43%	105	41%	37	15%	3	1%	**254**
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	29	11%	61	24%	105	41%	59	23%	**254**
Você utiliza o recurso de internet frequentente?	120	47%	84	33%	38	15%	11	4%	**253**
Você utiliza o recurso de WIFI frequentemente?	65	26%	48	19%	31	12%	109	43%	**253**

	MUITO BOM		BOM		REGULAR		RUIM	
RESULTADO GERAL	430	21%	958	47%	500	25%	138	7%

	SEMPRE		QUASE SEMPRE		RARAMENTE		NUNCA	
RESULTADO GERAL	2.384	45%	1.994	37%	595	11%	348	7%

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Sumaré FACULDADE

Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?		
Horários oferecidos	126	50%
Localização	10	4%
Preço	76	30%
Prestígio da Faculdade	1	0%
Qualidade do curso	41	16%
Outros	-	0%

Qual a sua renda mensal atual?		
Não possuo renda	28	11%
De 0 até 880	87	34%
De 881 até 1760	98	39%
De 1761 até 3720	34	13%
De 3721 até 5000	6	2%
De 5001 até 8800	-	0%

Qual a renda mensal da sua família?		
Não possuo renda	-	0%
De 0 até 880	-	0%
De 881 até 1760	-	0%
De 1761 até 3720	98	100%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

O que é mais importante para você ao cursar uma faculdade?		
Fazer amigos	-	0%
Obter diploma	16	6%
Obter melhor emprego	77	30%
Obter melhor salário	16	6%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	144	57%
Outros	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.		
Atendimento - Presencial	4	2%
Atendimento - Telefônico	1	0%
Comunicação com o aluno	4	2%
Coordenador	10	4%
Currículo do curso (disciplinas)	19	8%
Incentivo financeiro (bolsas variadas)	16	6%
Infraestrutura física	8	3%
Infraestrutura Tecnológica	-	0%
Localização	24	9%
Mensalidade	40	16%
Professor	127	50%

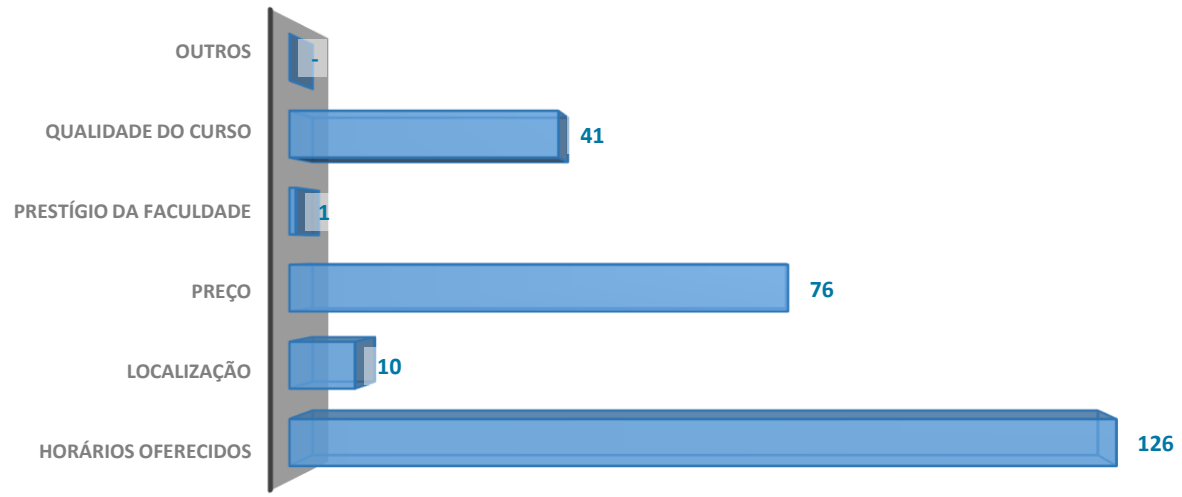
Qual o cargo que você ocupa na empresa em que trabalha?		
Autônomo	21	8%
Não estou trabalhando	93	37%
Estagiário	18	7%
Auxiliar	54	21%
Assistente	38	15%
Analista	19	8%
Supervisor	3	1%
Coordenador	4	2%
Gerente	2	1%
Diretor	1	0%
Outros	-	0%

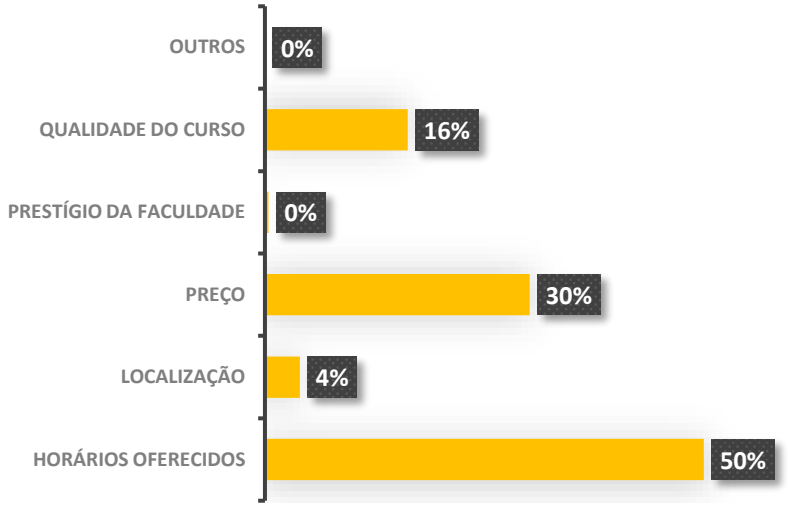
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.		
Atendimento - Presencial	40	16%
Atendimento - Telefônico	34	13%
Comunicação com o aluno	33	13%
Coordenador	34	13%
Currículo do curso (disciplinas)	12	5%
Incentivo financeiro (bolsas variadas)	13	5%
Infraestrutura física	28	11%
Infraestrutura Tecnológica	24	9%
Localização	19	8%
Mensalidade	11	4%
Professor	5	2%

O CURSO - Em relação ao seu curso, você se considera:		
SATISFEITO	235	93%
INSATISFEITO	18	7%
NÃO SEI RESPONDER	-	0%

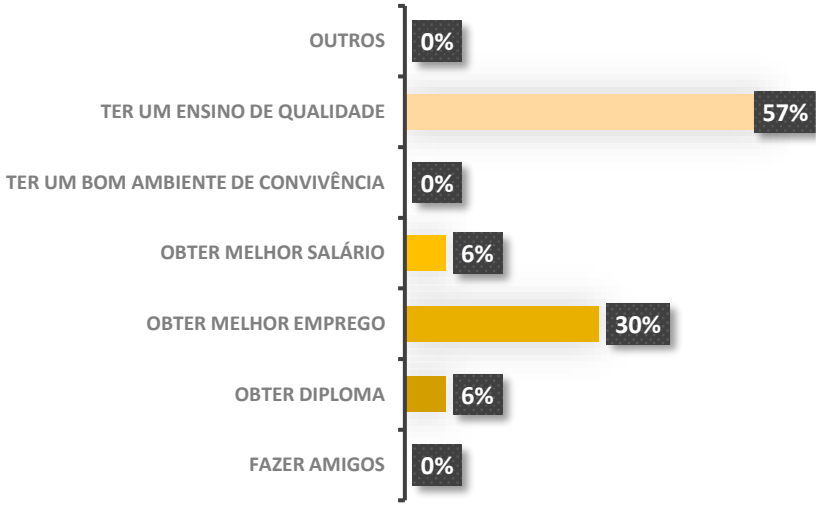
ÍNDICE DE ADESÃO: 254 12,71%

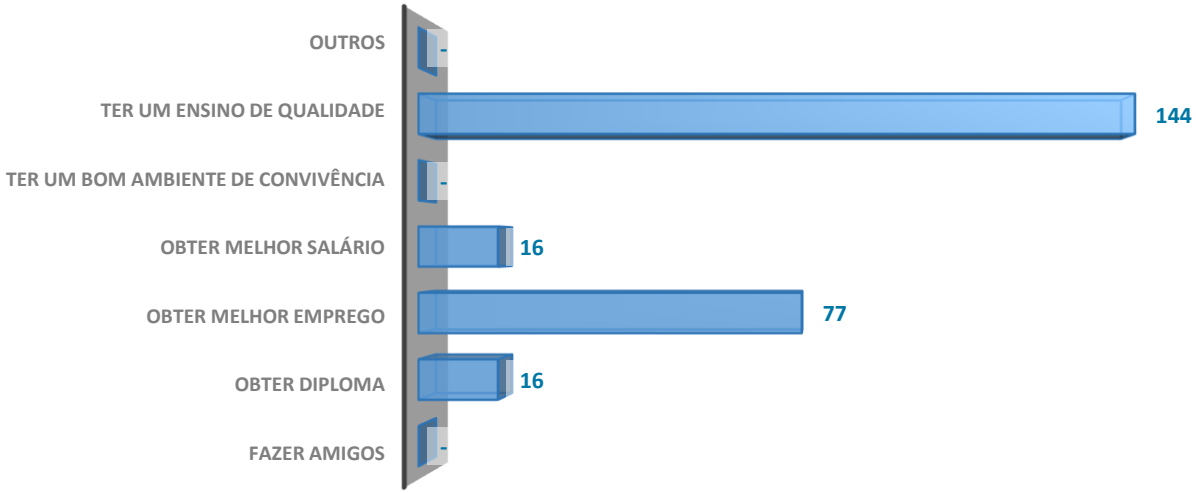
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



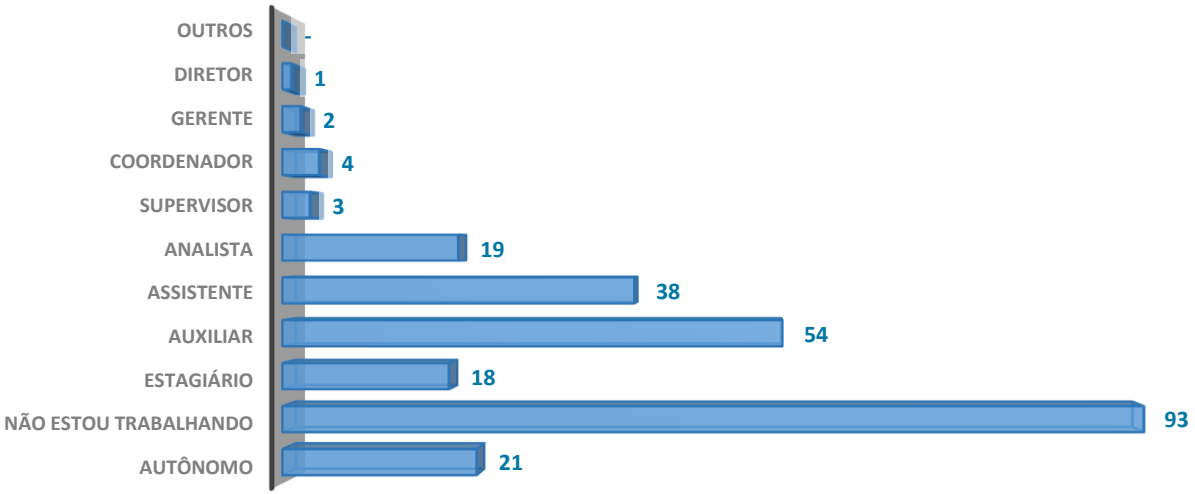


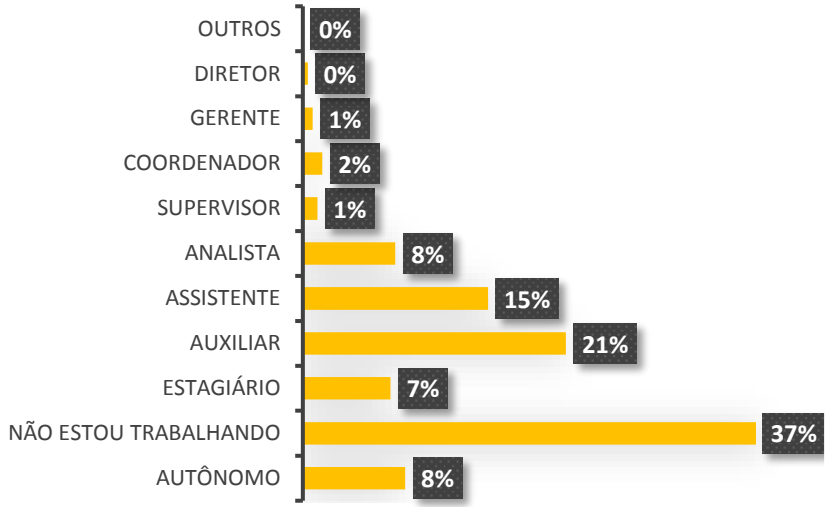
O que é mais importante para você ao cursar uma faculdade?



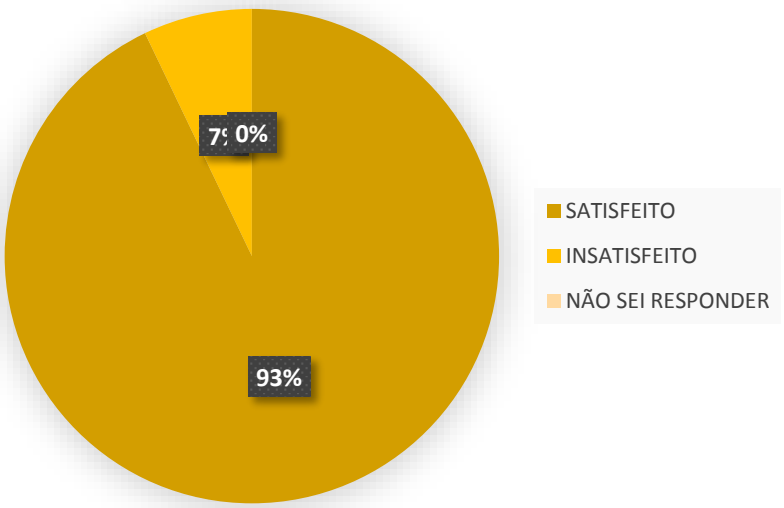


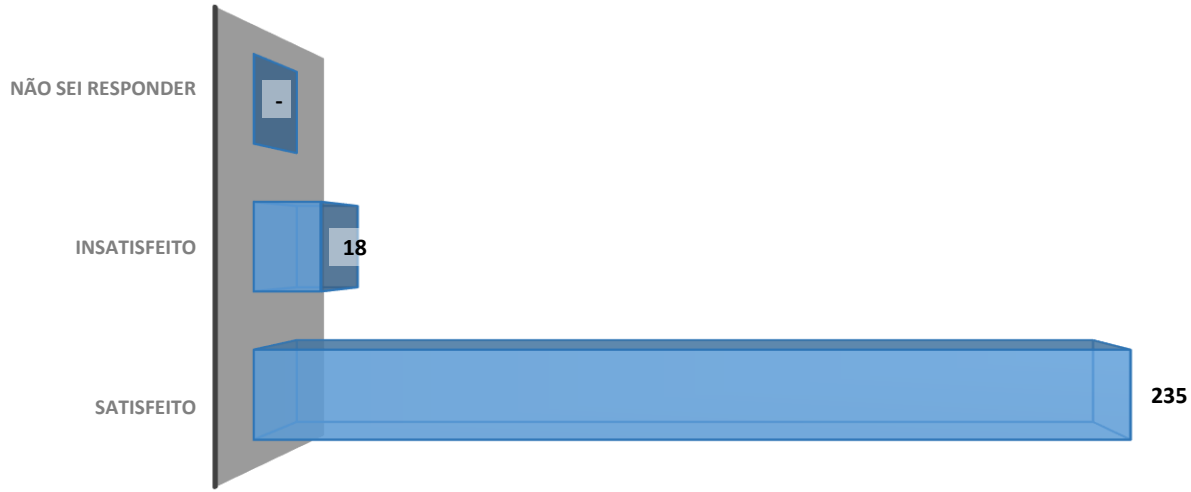
Qual o cargo que você ocupa na empresa em que trabalha?



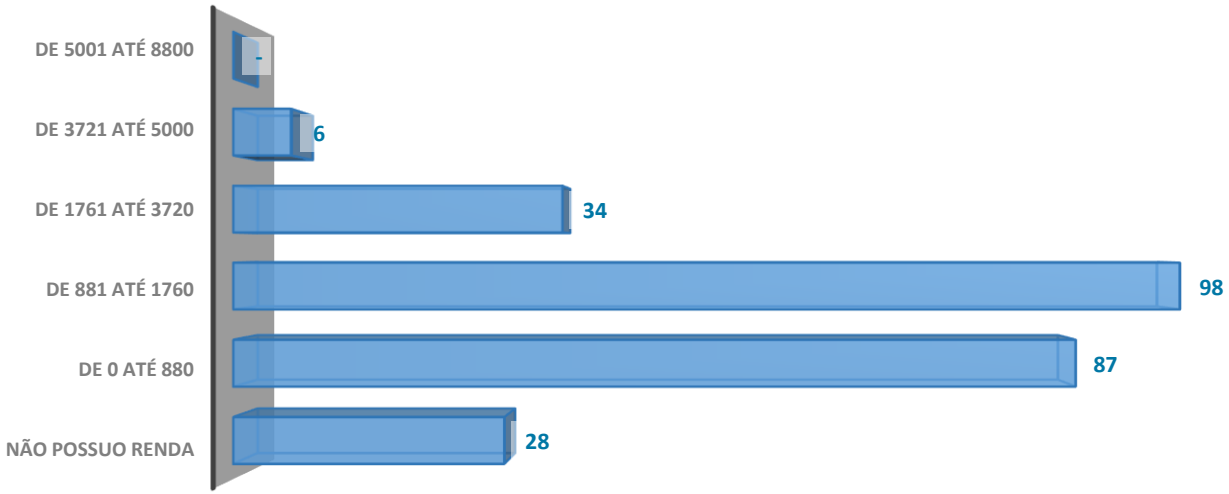


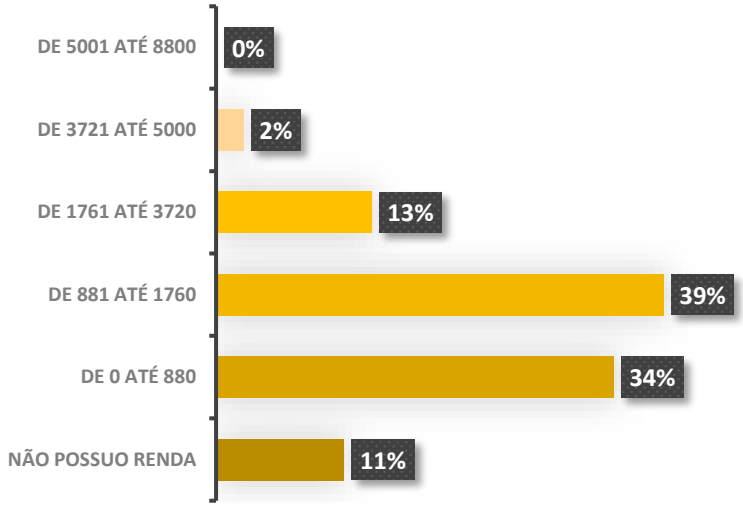
O CURSO - Em relação ao seu curso, você se considera:



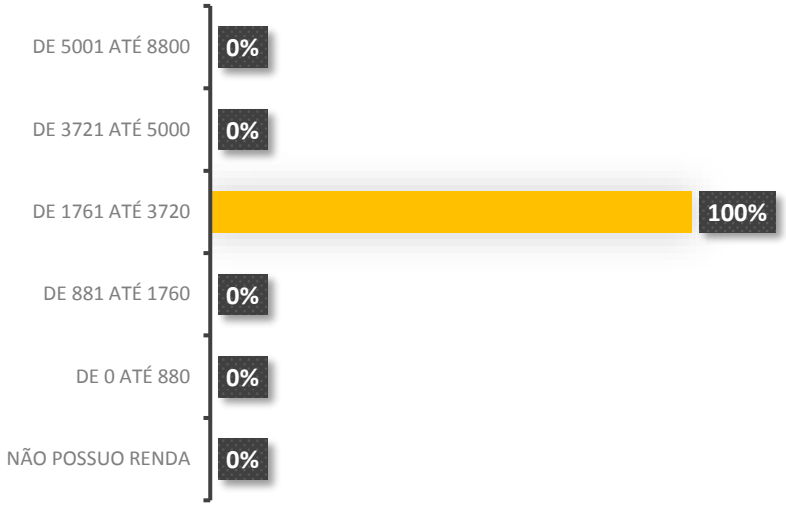


Qual a sua renda mensal atual?





Qual a renda mensal da sua família?



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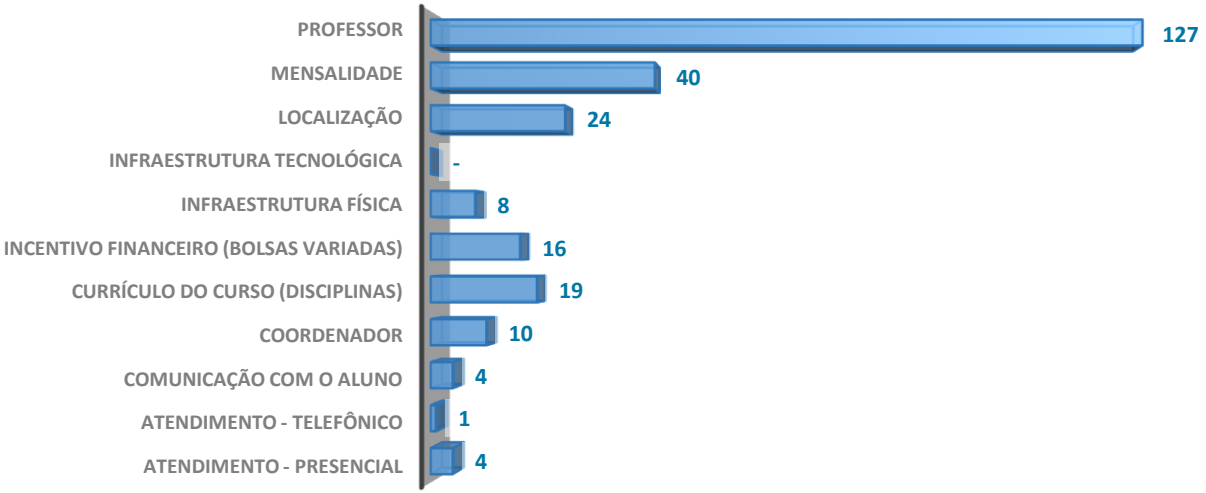
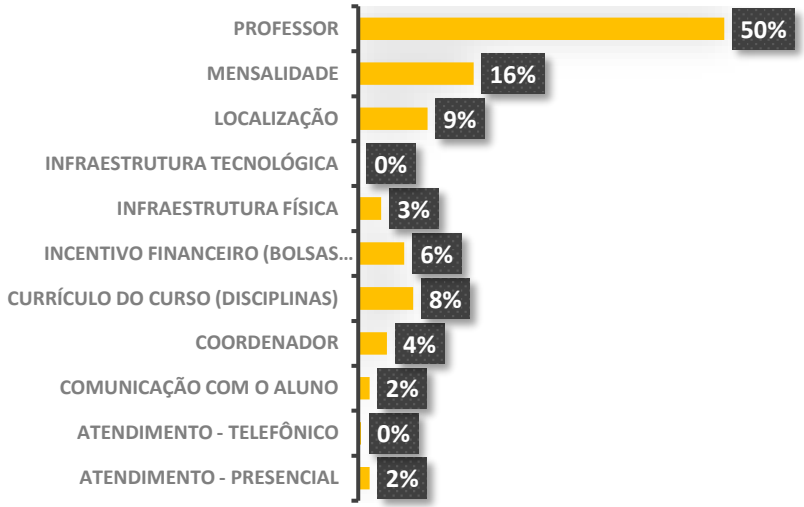
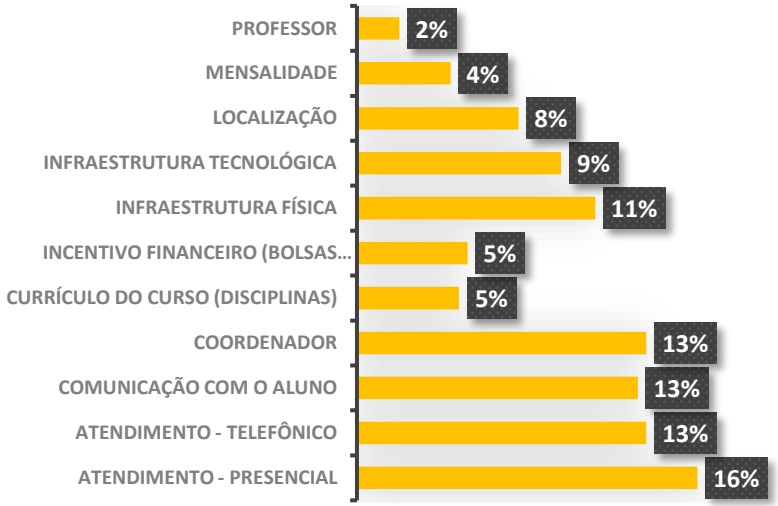
Sumaré FACULDADE

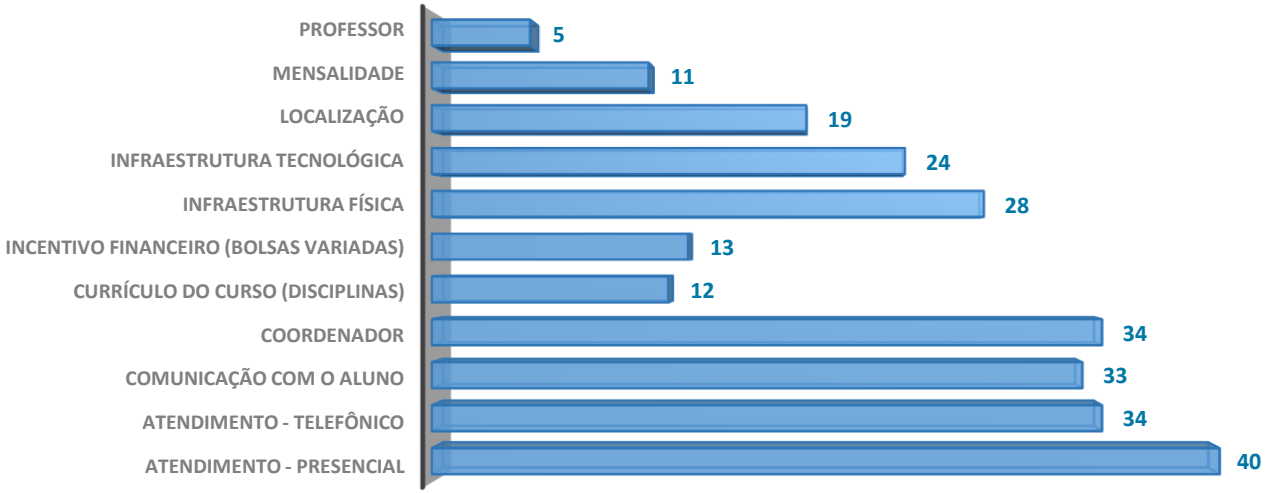
Assinale 3 PONTOS FORTES da Faculdade Sumaré.



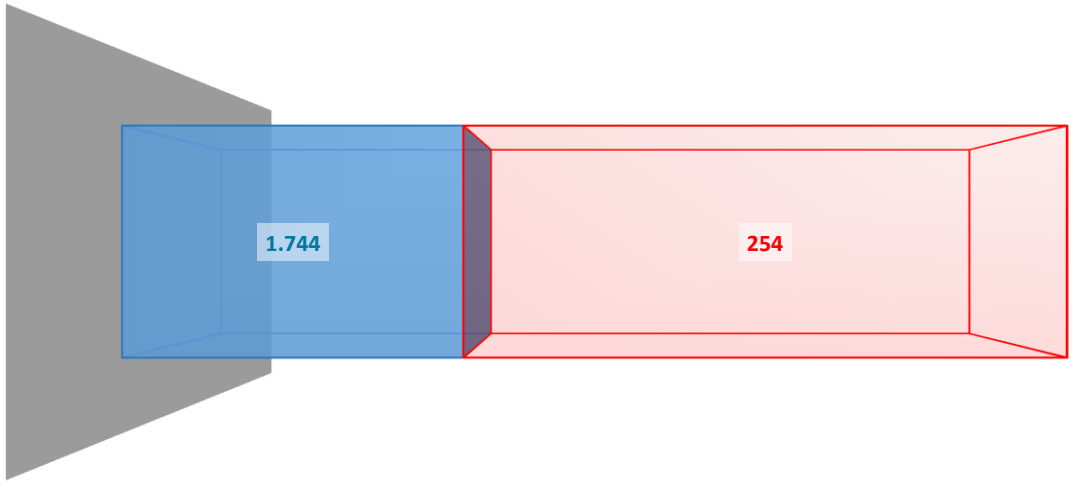


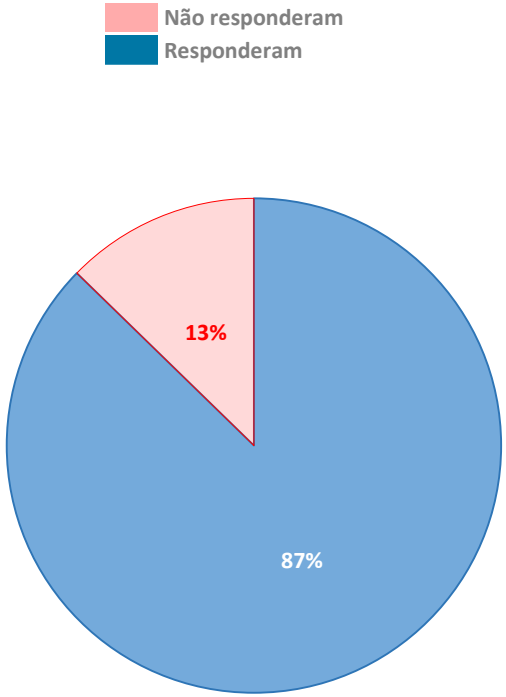
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



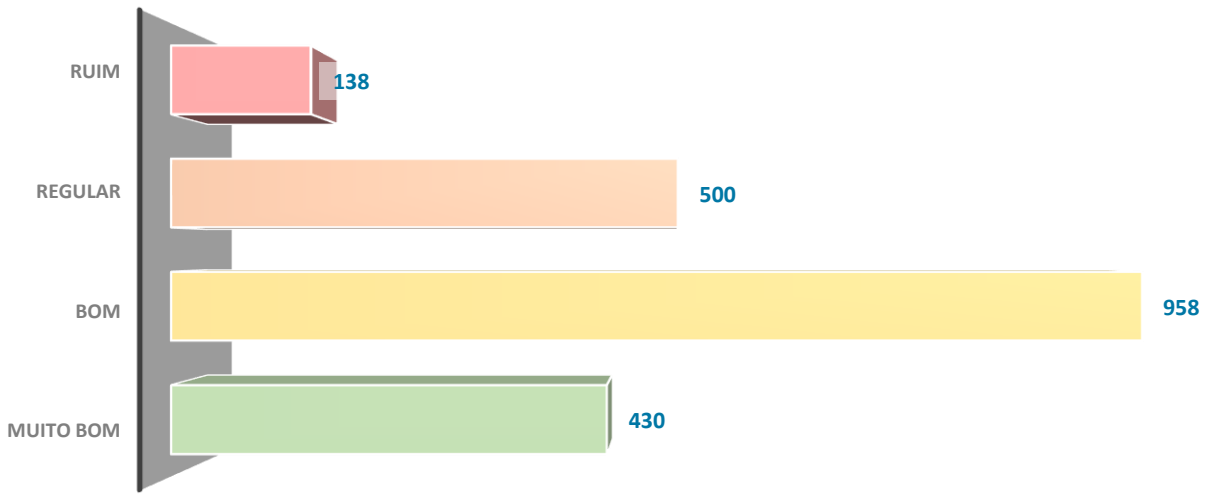


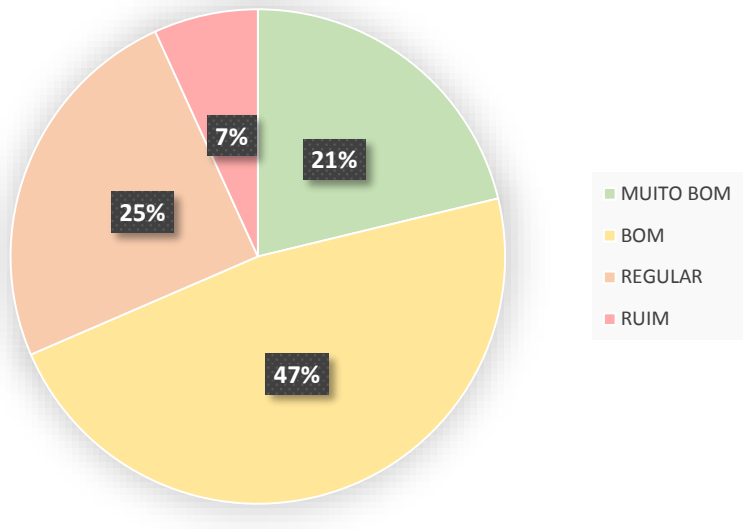
ÍNDICE DE ADESÃO:



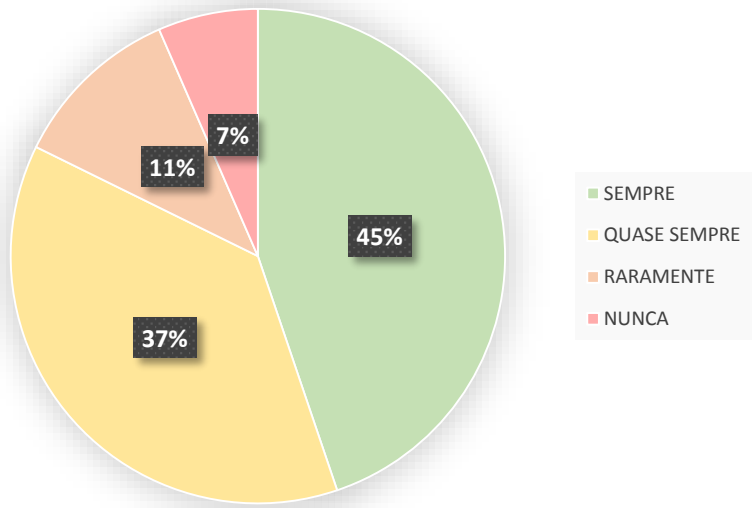


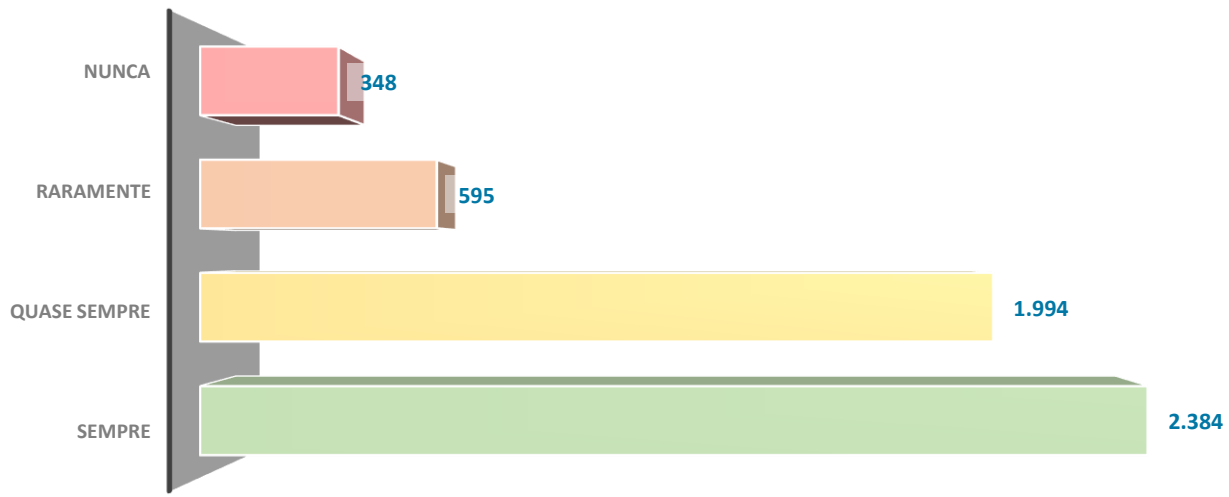
GERAL - Questões Objetivas Qualitativas



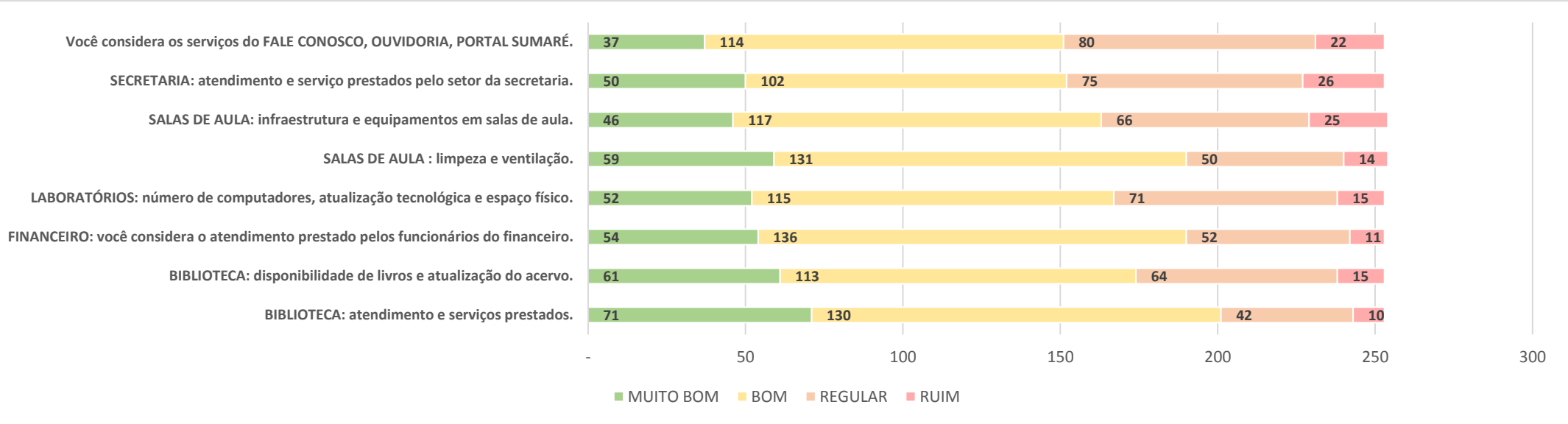


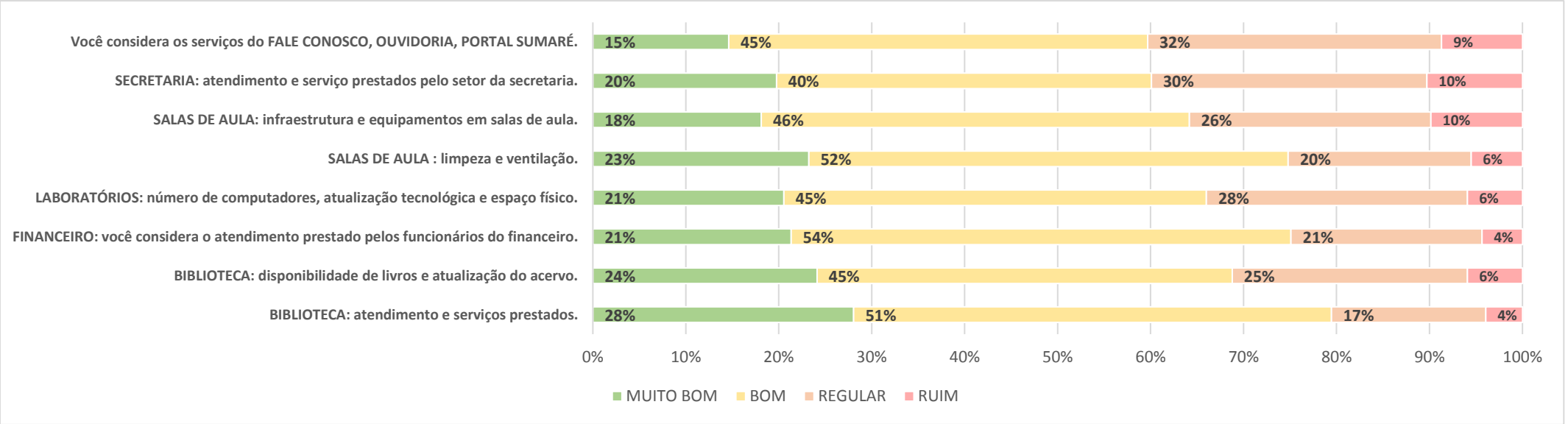
GERAL - Questões Objetivas Periodicidade



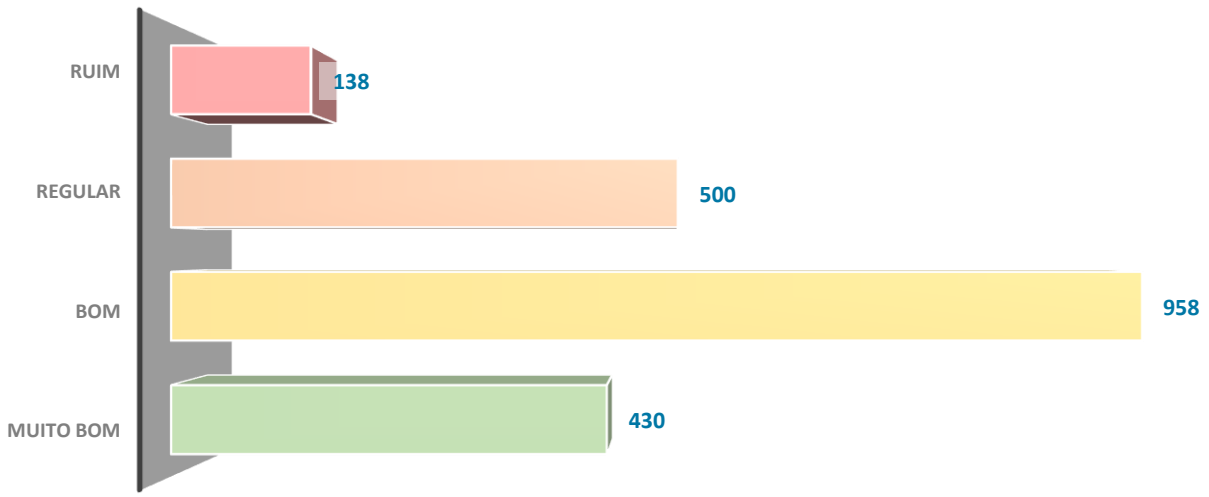


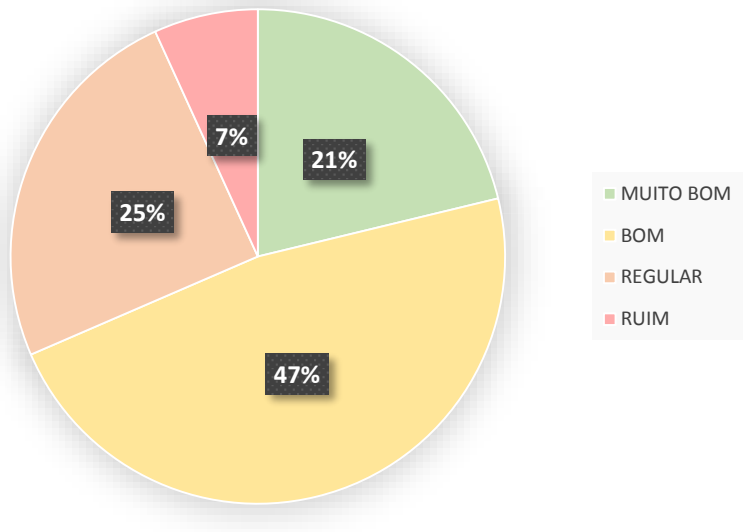
Questões Objetivas



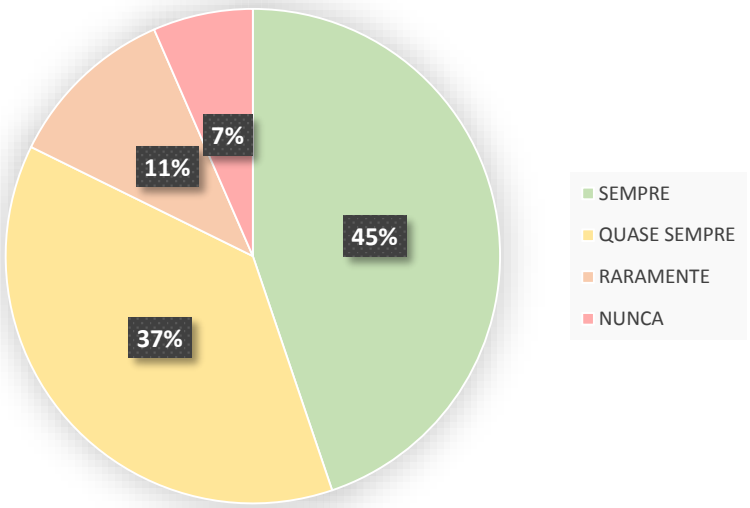


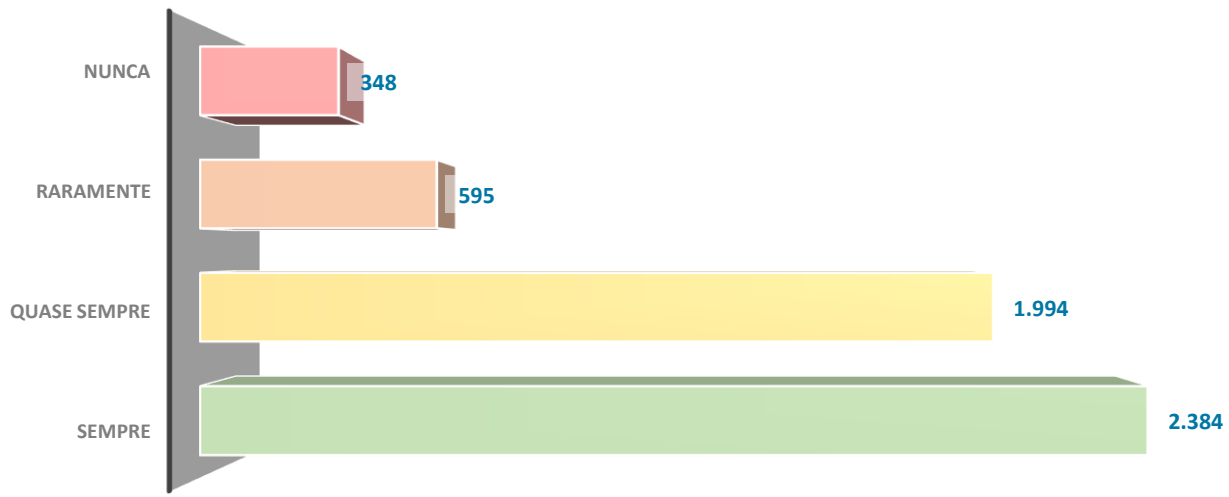
GERAL - Questões Objetivas Qualitativas



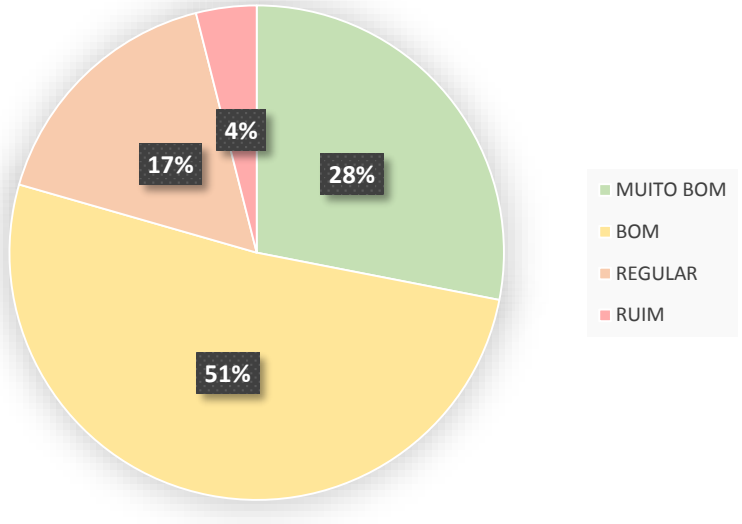


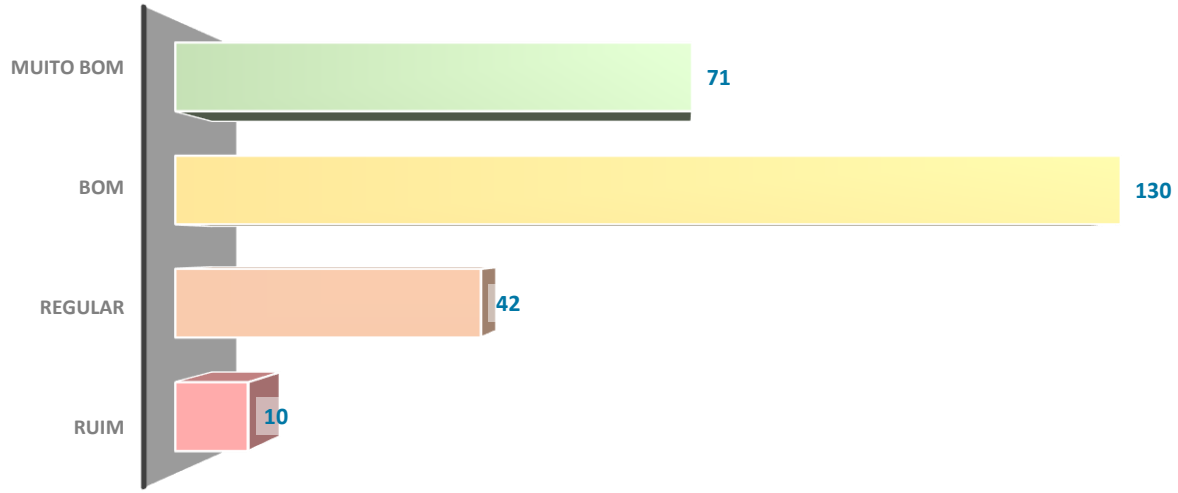
GERAL - Questões Objetivas Periodicidade



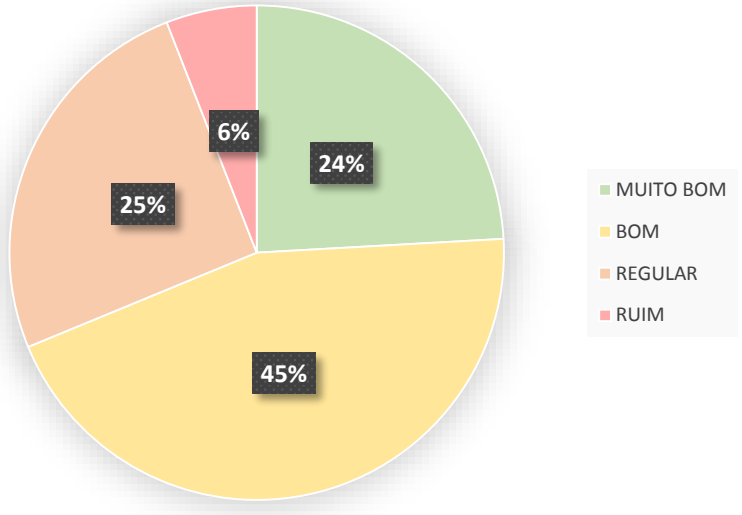


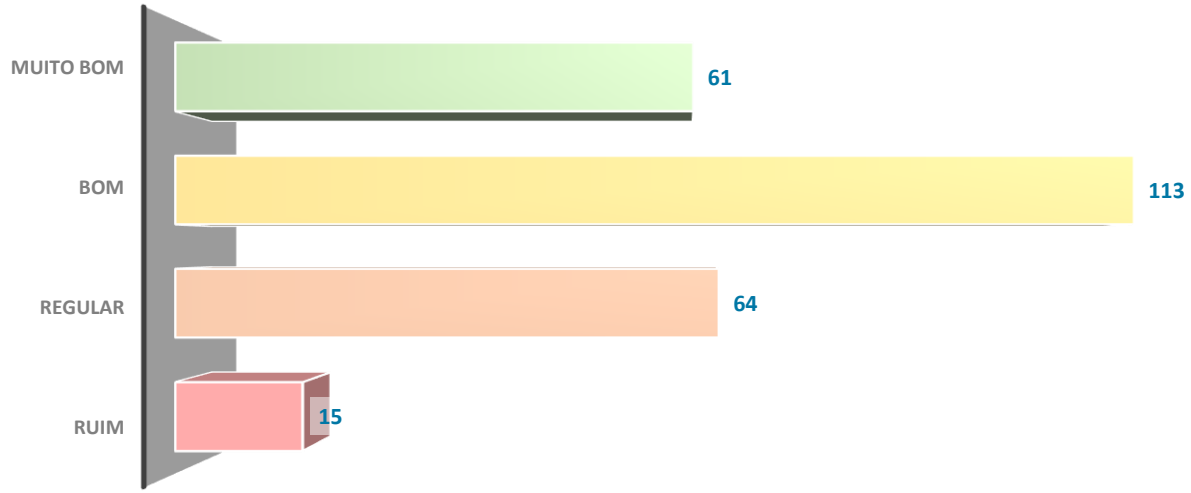
BIBLIOTECA: atendimento e serviços prestados.



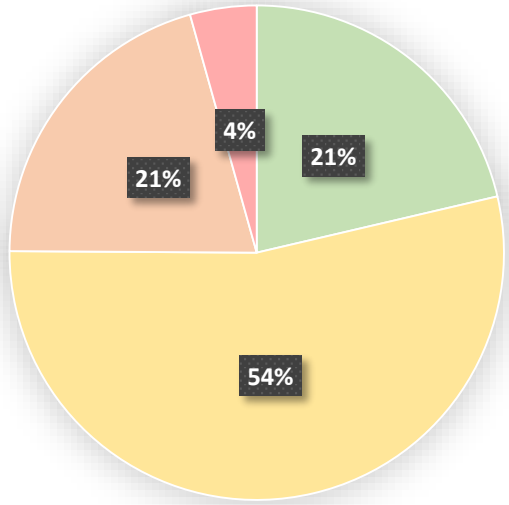


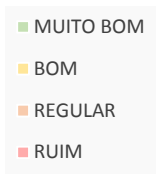
BIBLIOTECA: disponibilidade de livros e atualização do acervo.

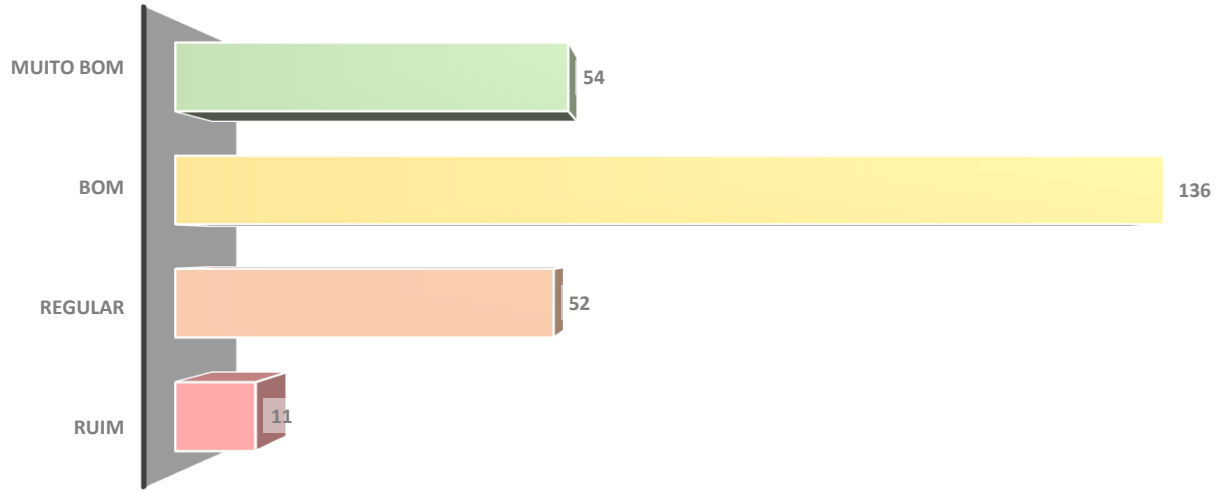




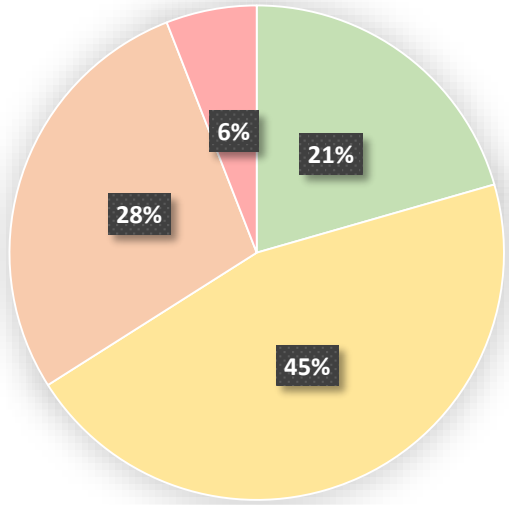
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.

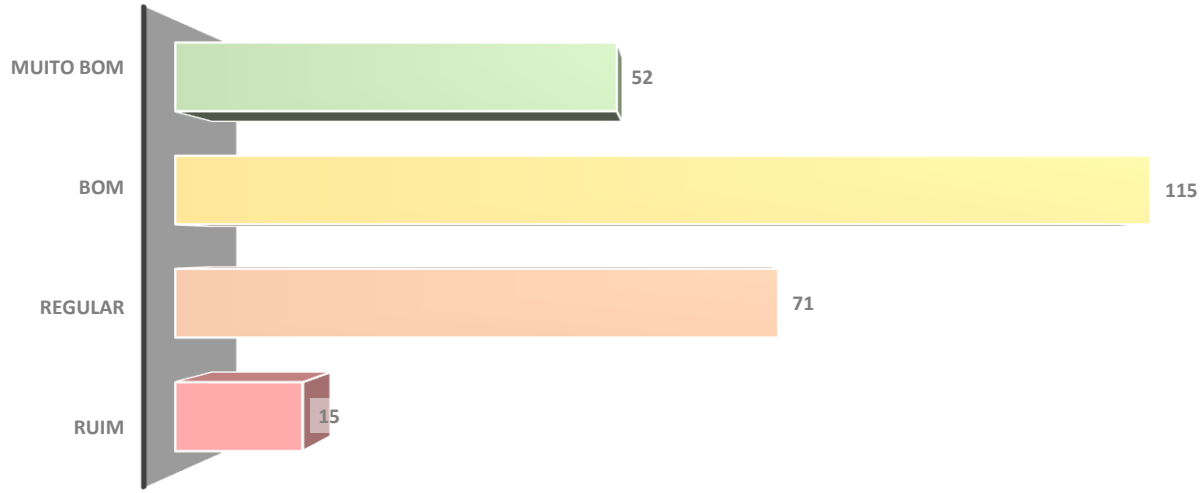




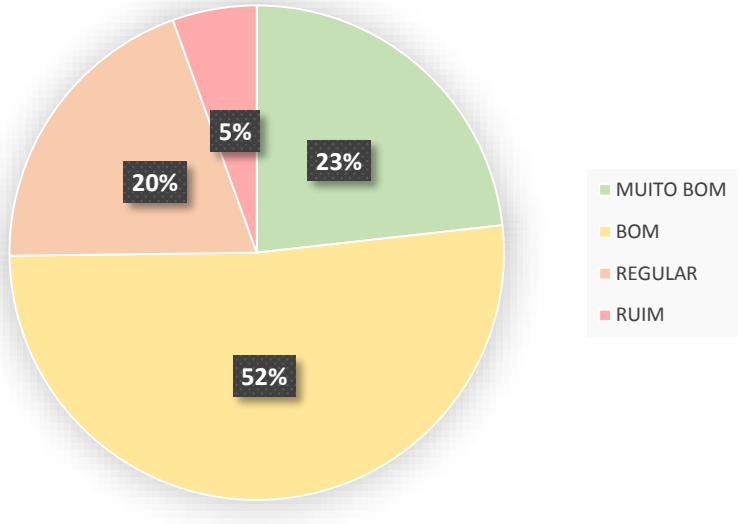


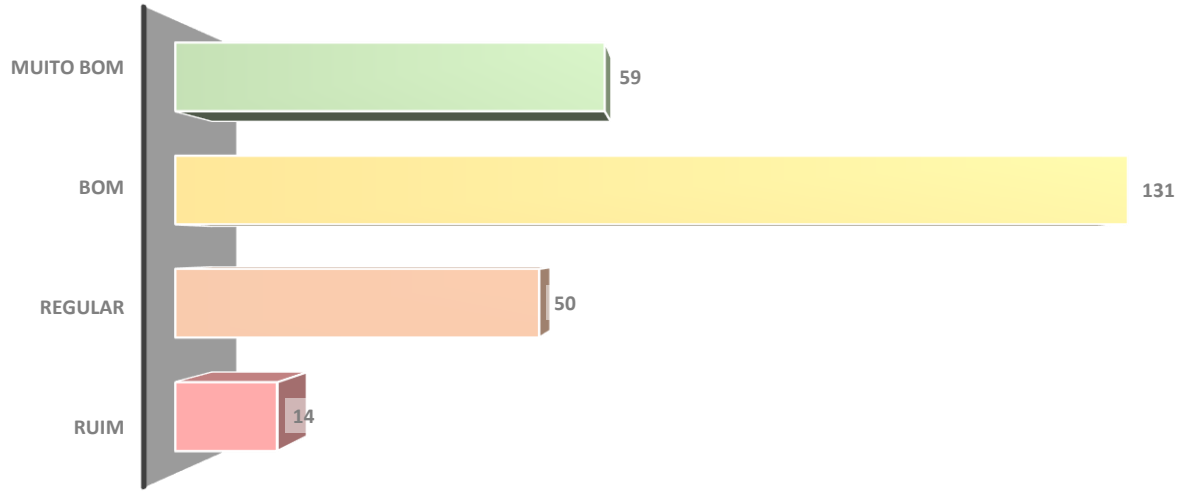
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



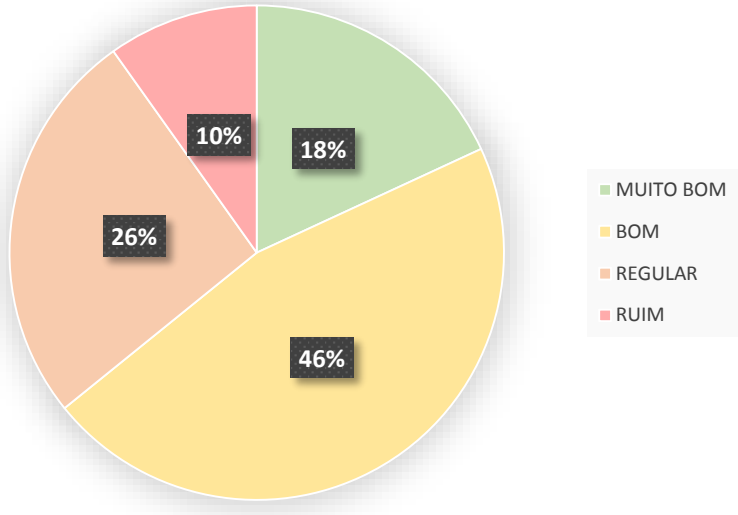


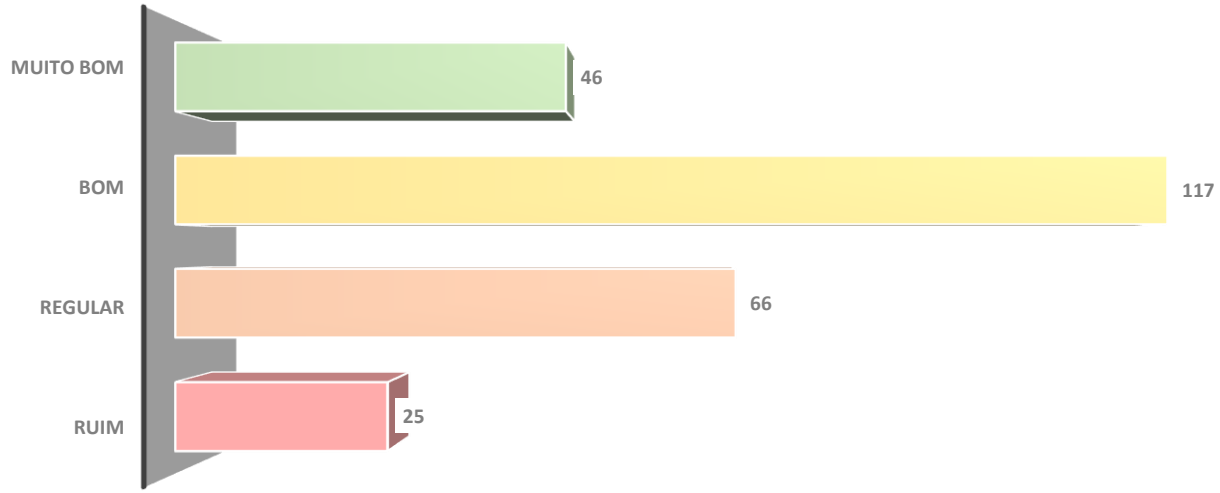
SALAS DE AULA : limpeza e ventilação.



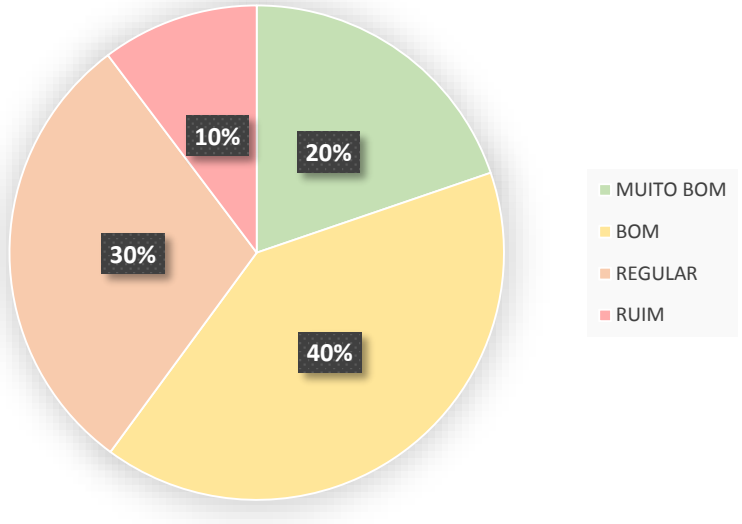


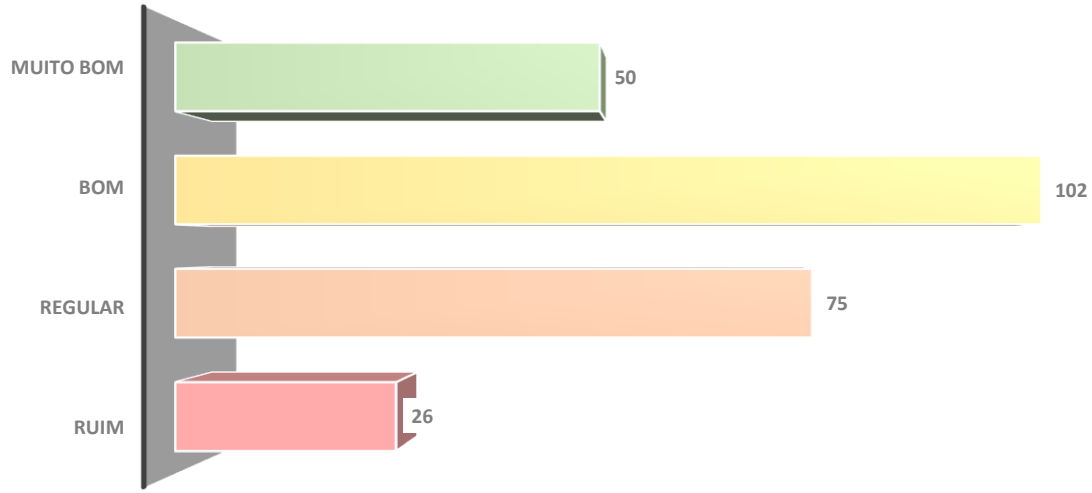
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



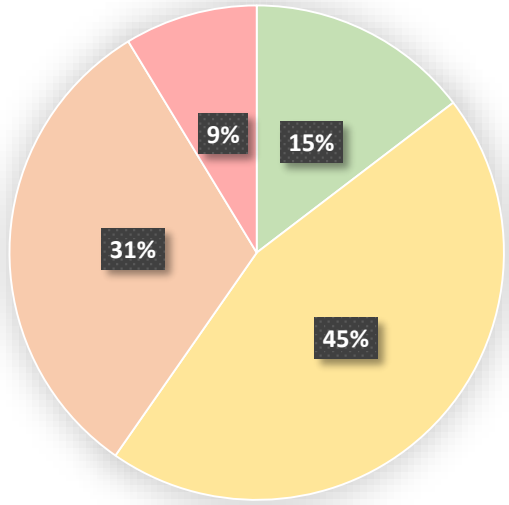


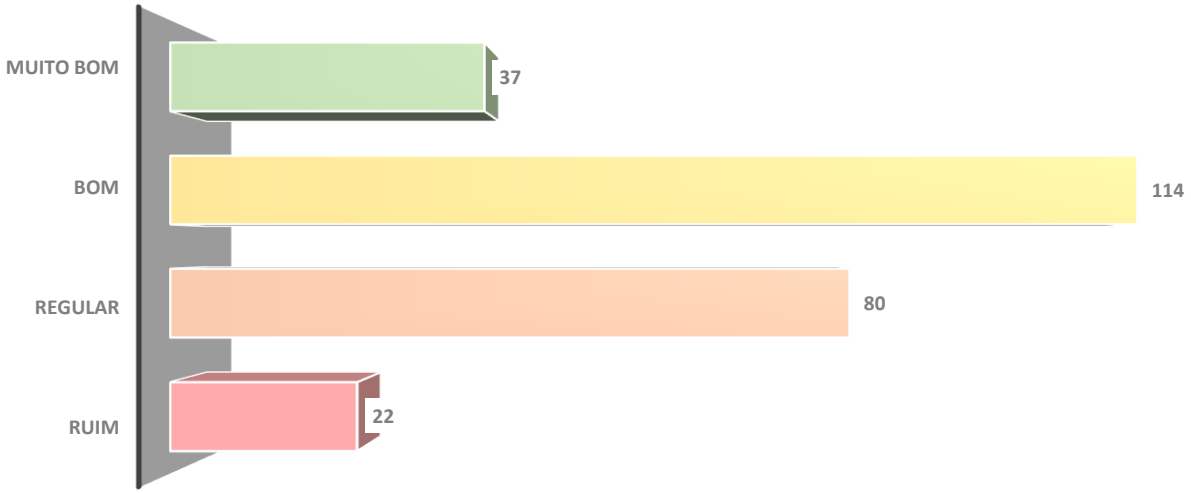
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



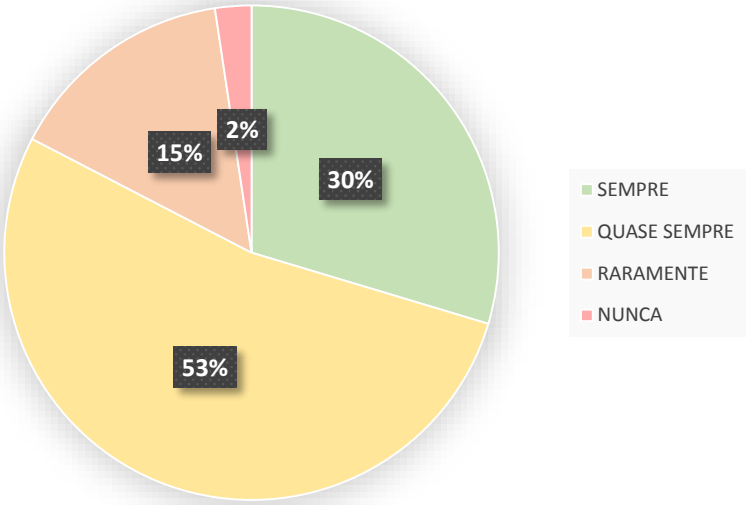


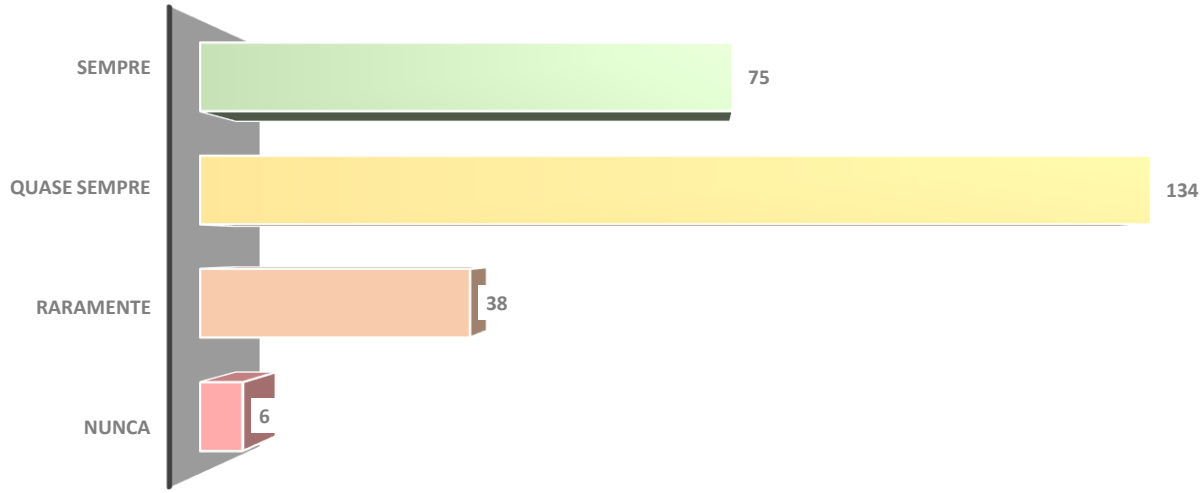
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



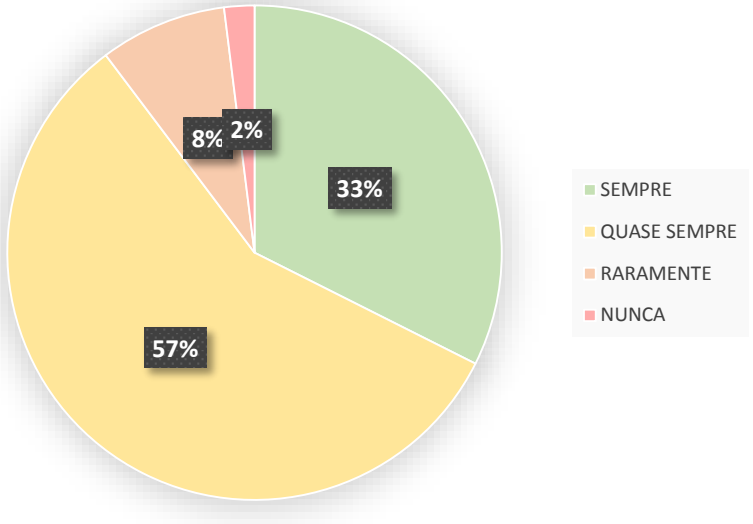


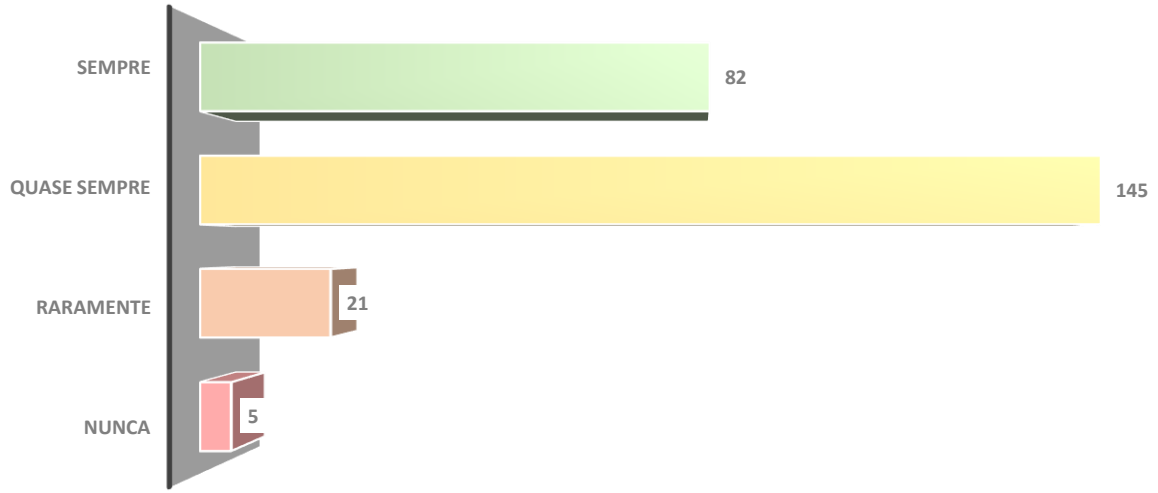
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



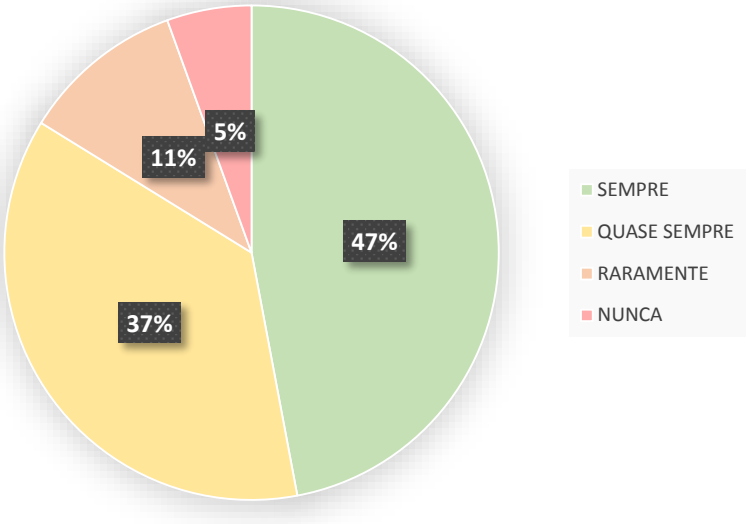


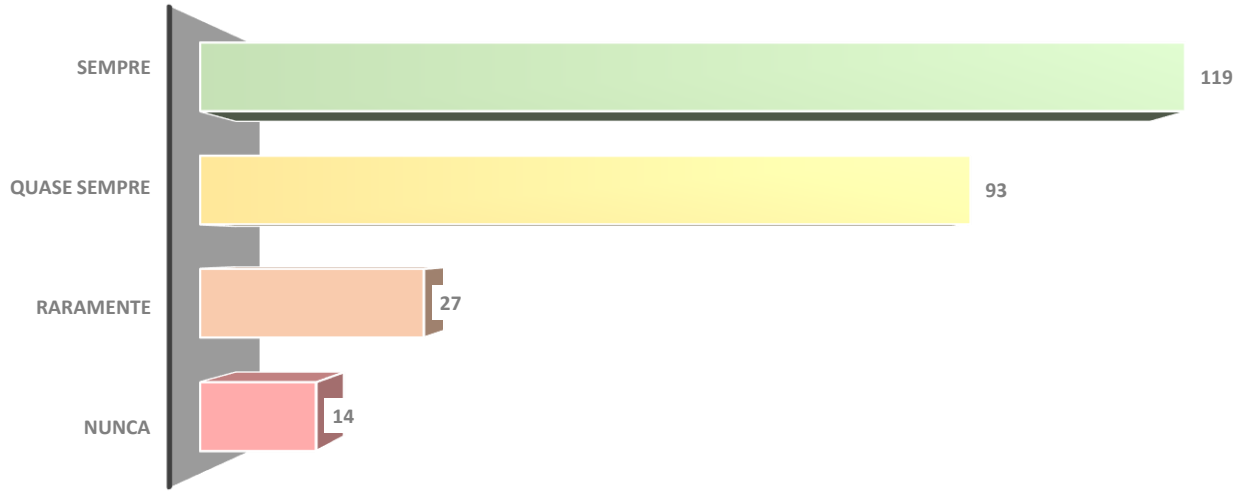
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



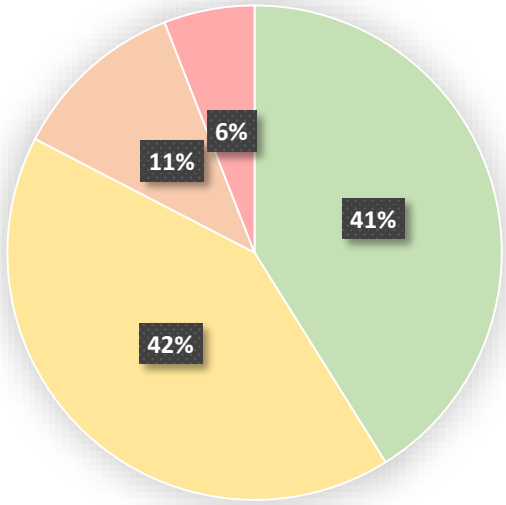


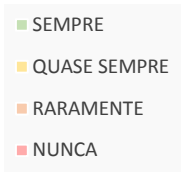
O COORDENADOR: é acessível ao aluno?

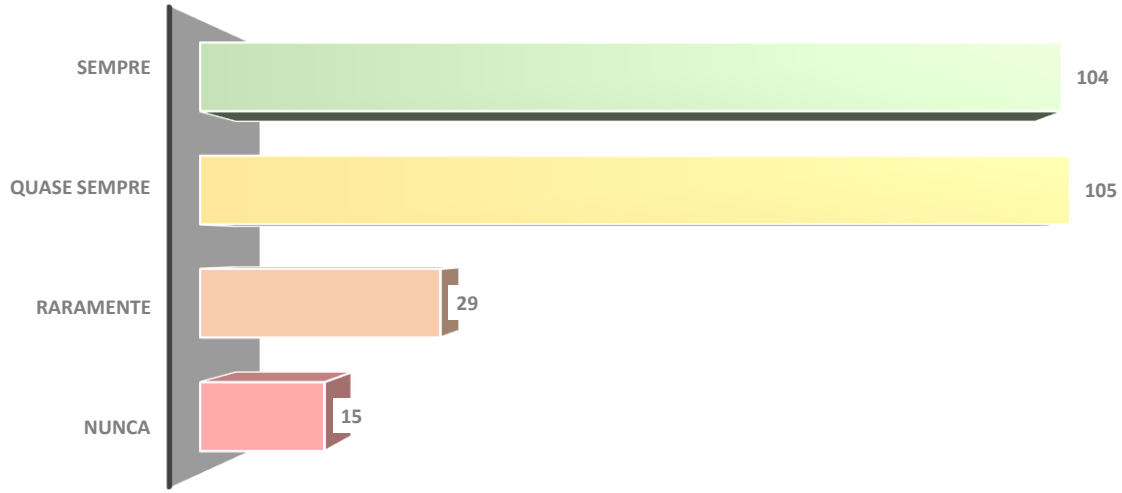




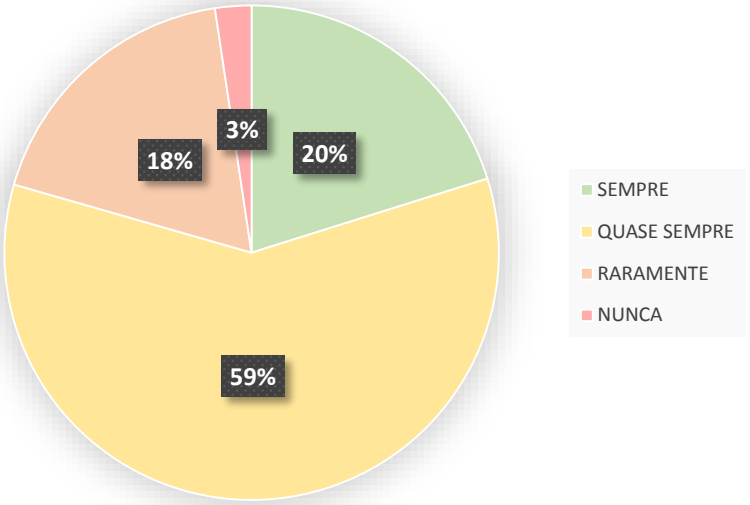
O COORDENADOR: é acessível ao aluno?

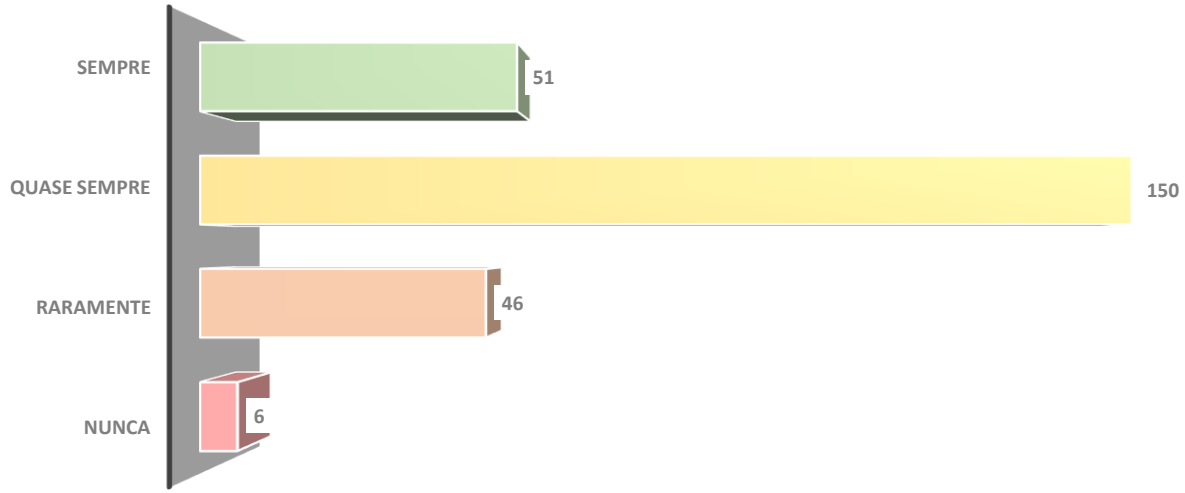




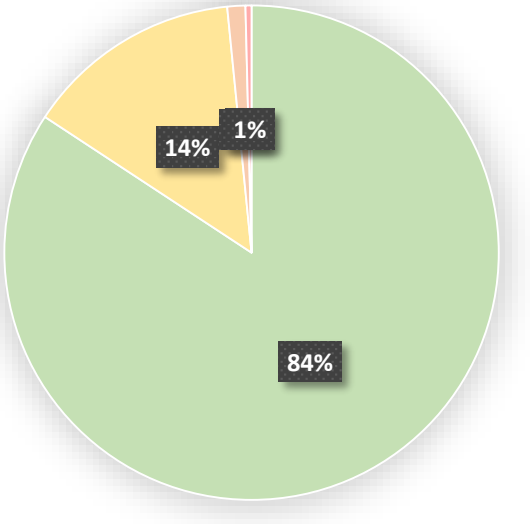


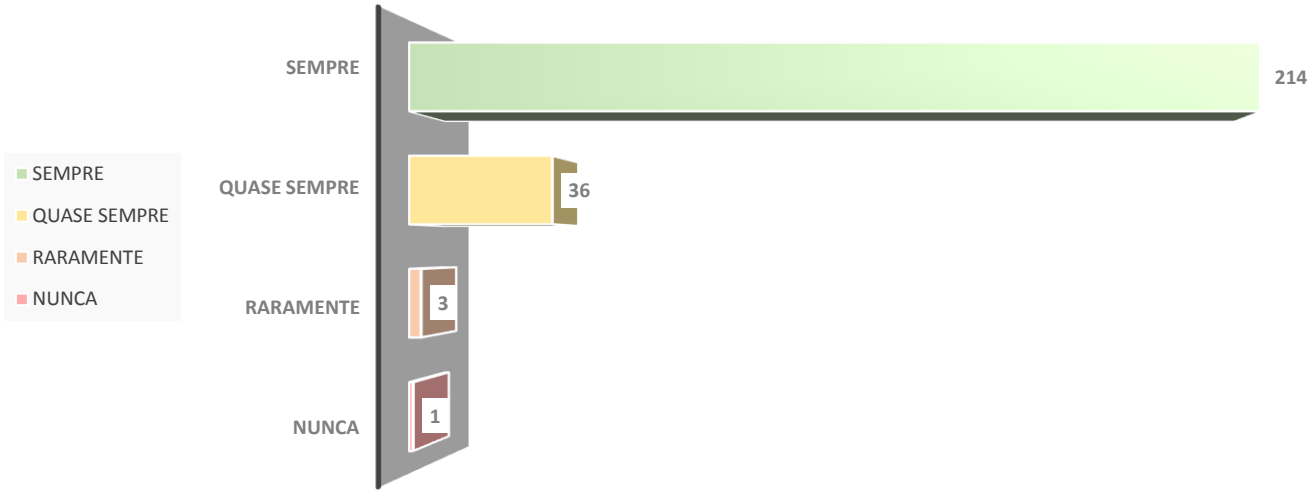
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



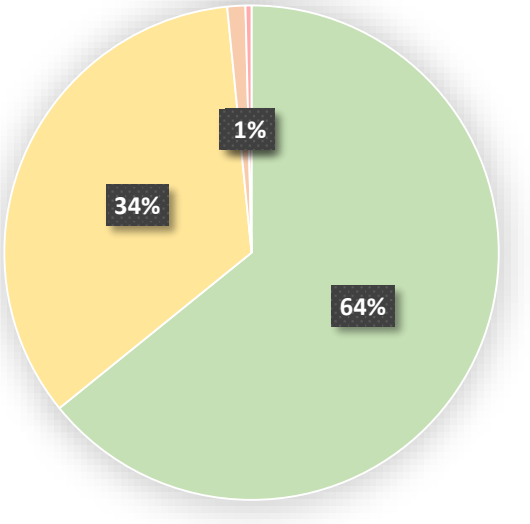


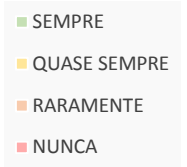
OS PROFESSORES: apresentam o plano de ensino no início do semestre?

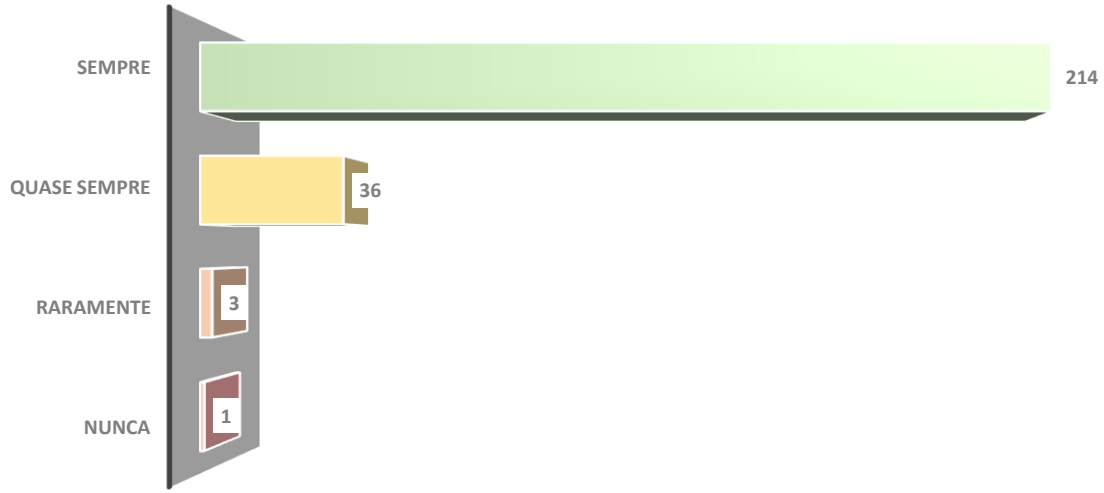




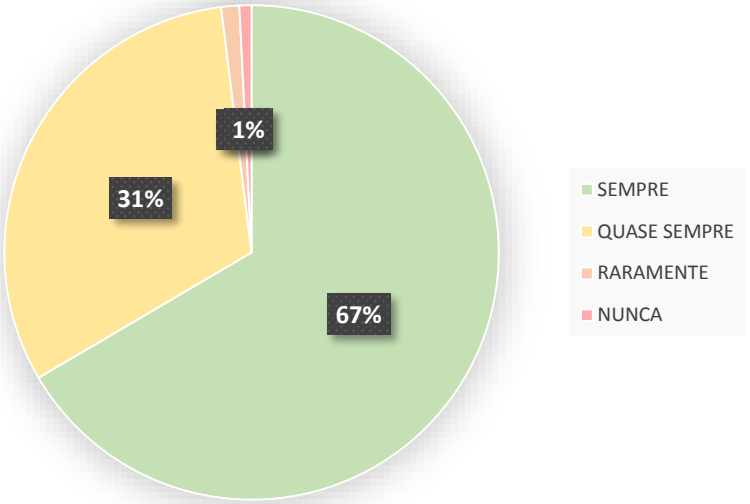
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?

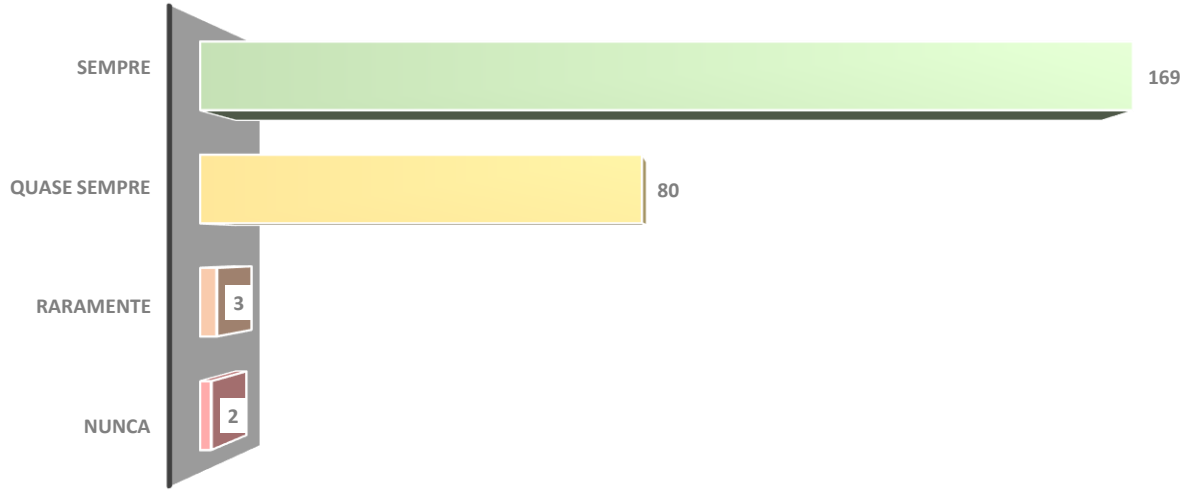




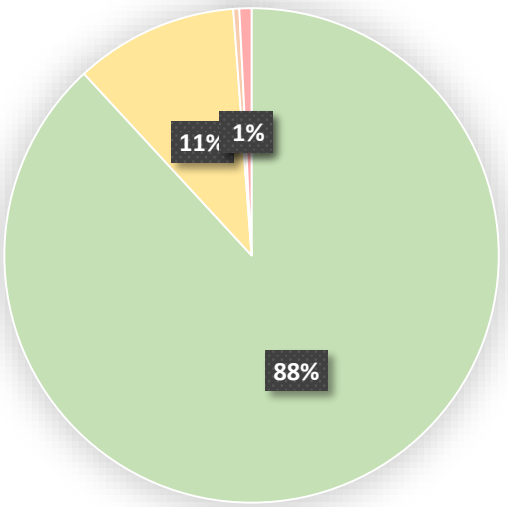


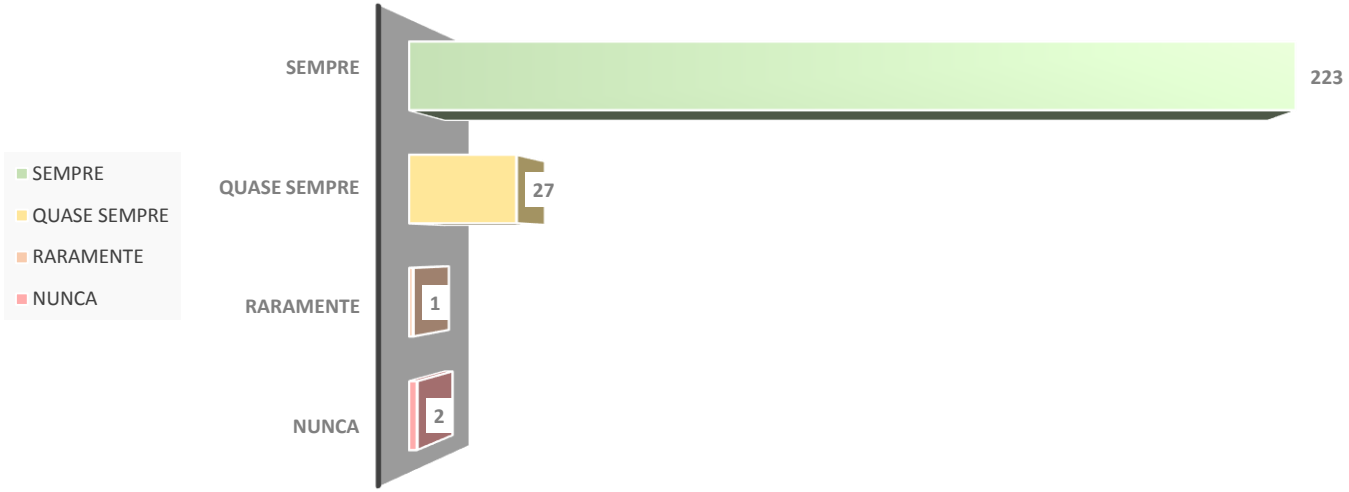
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



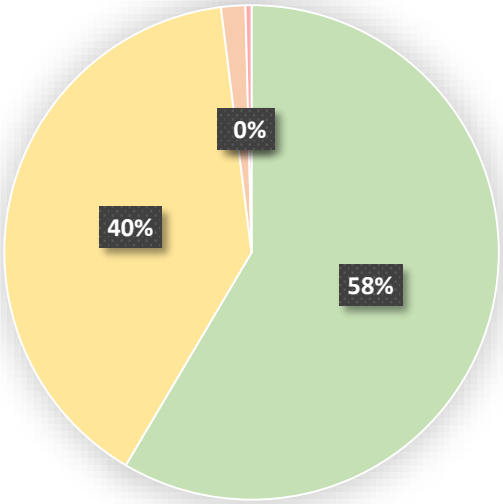


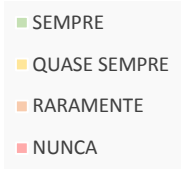
OS PROFESSORES: fazem chamada?

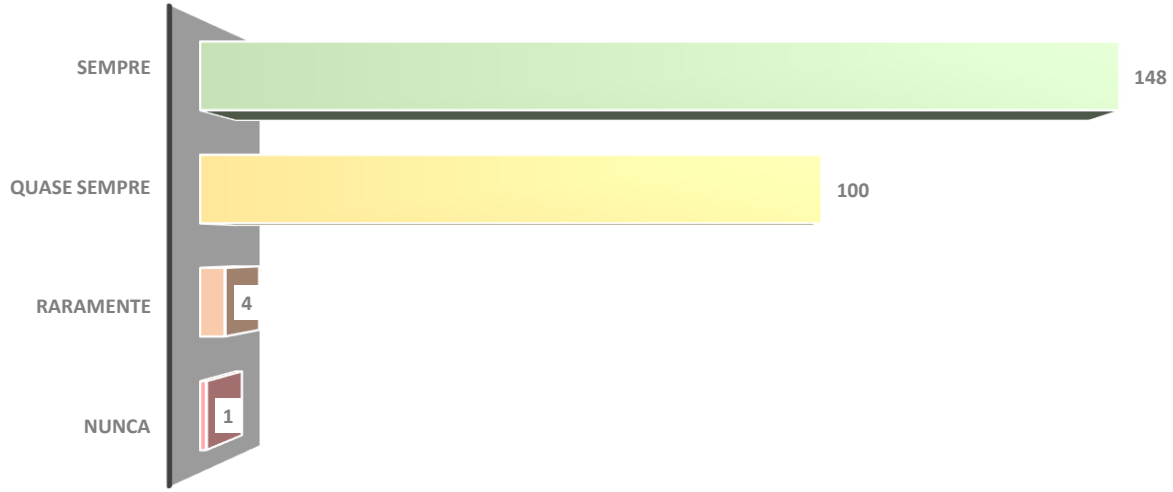




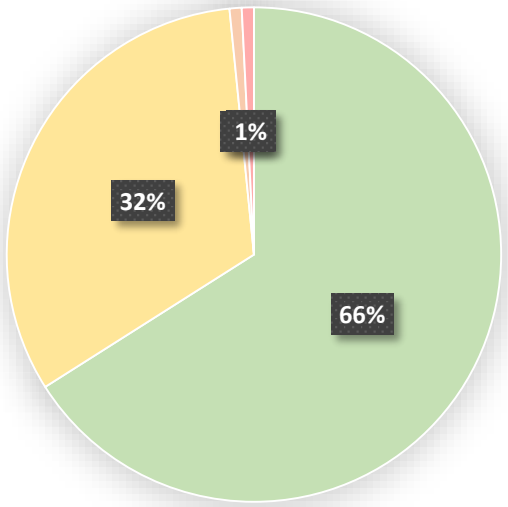
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?

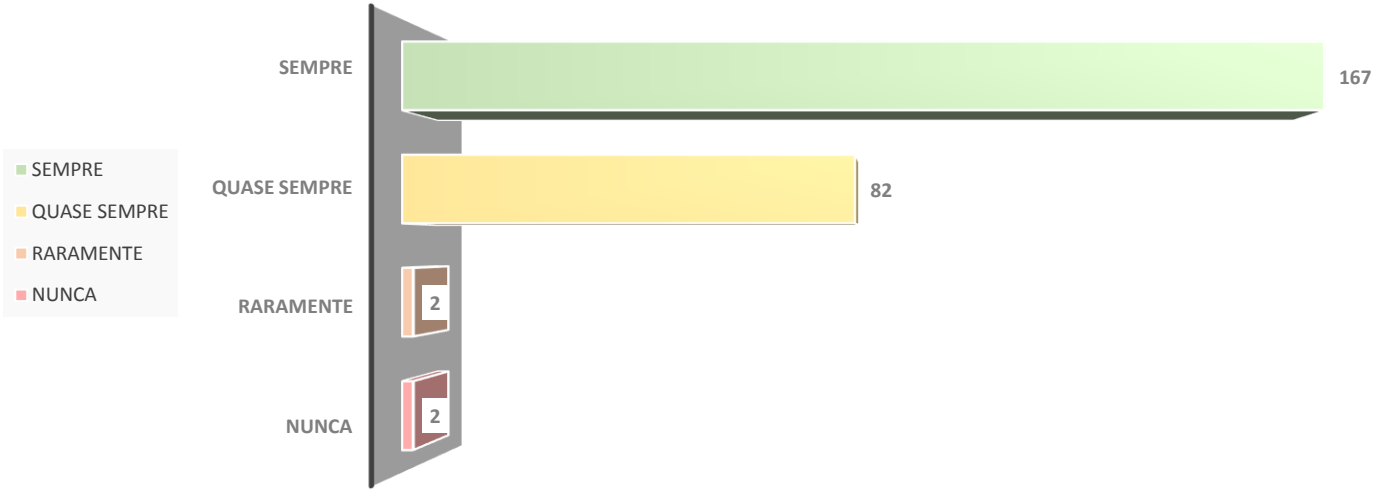




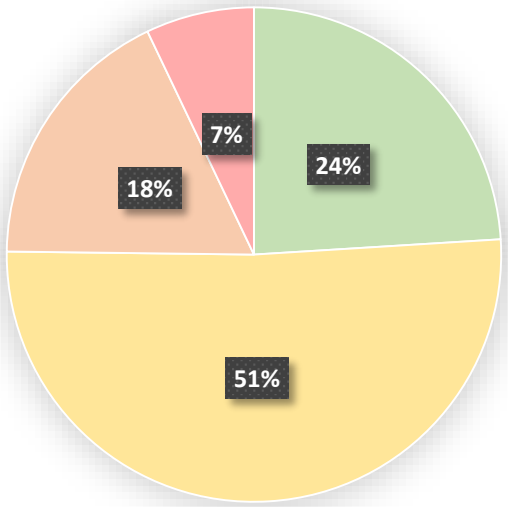


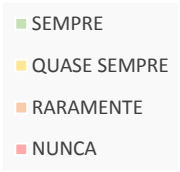
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?

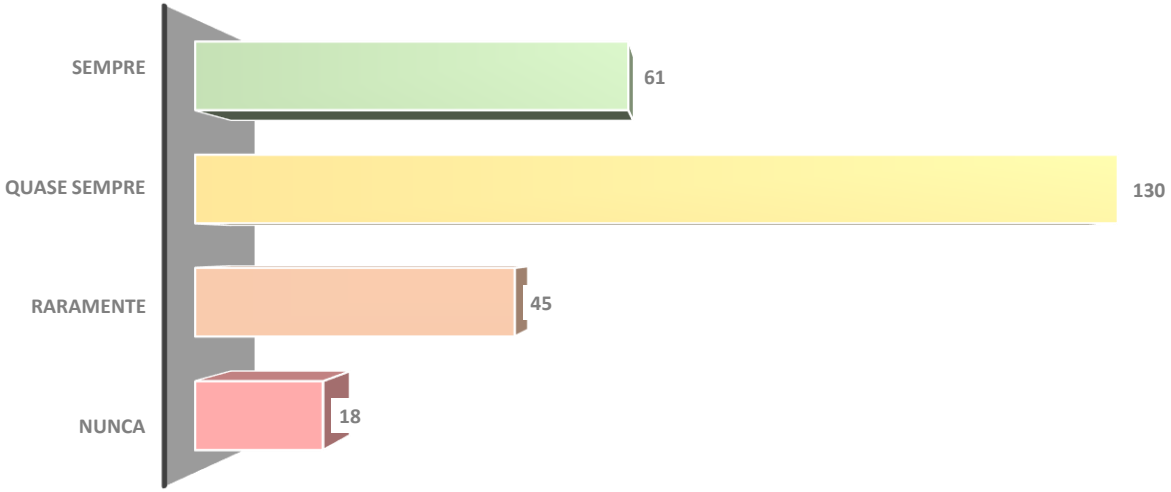




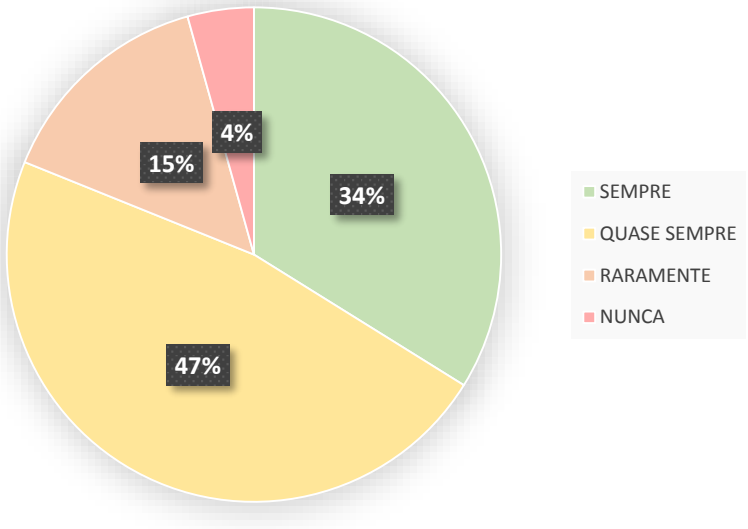
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?

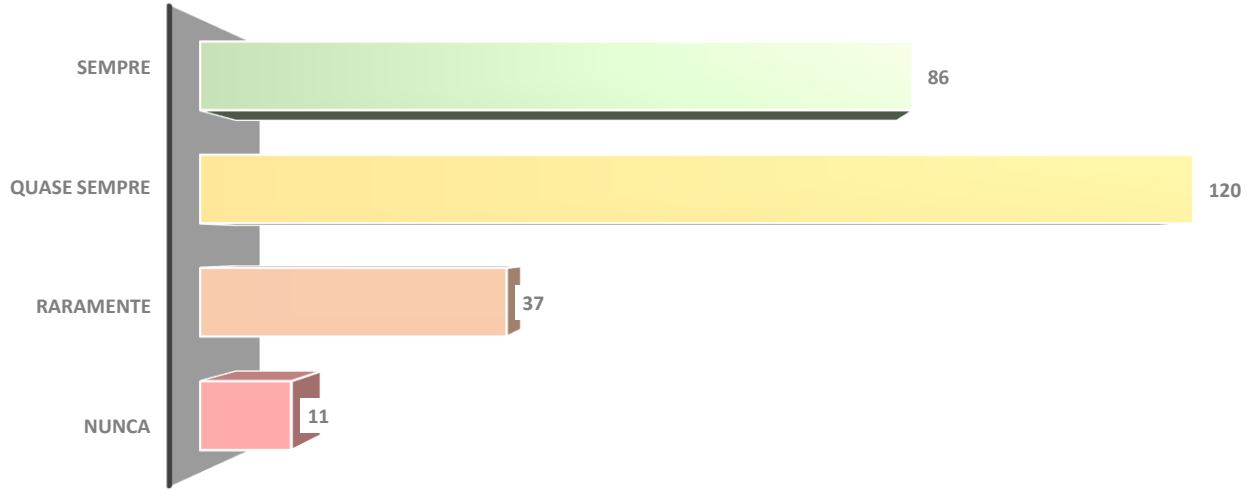




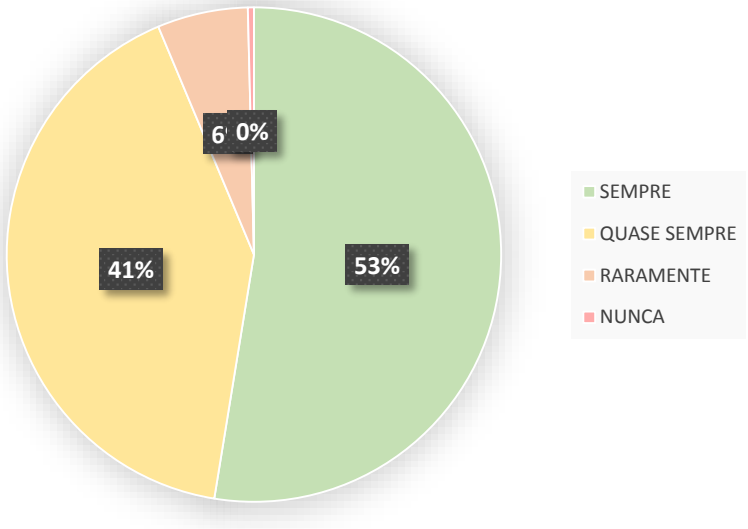


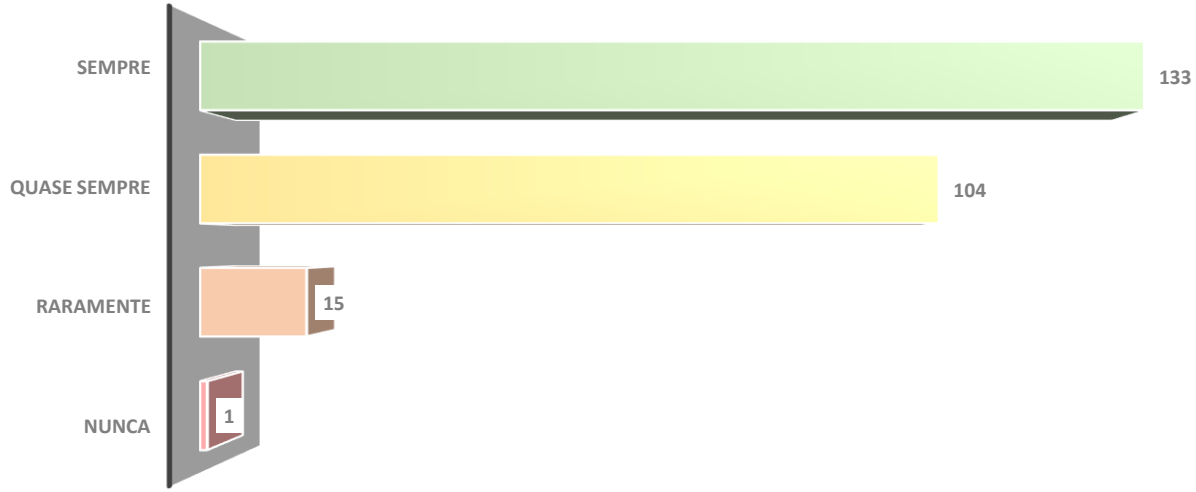
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



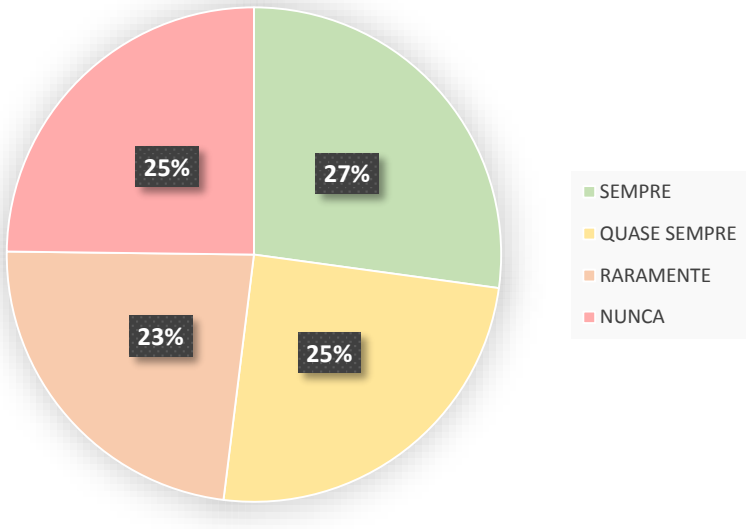


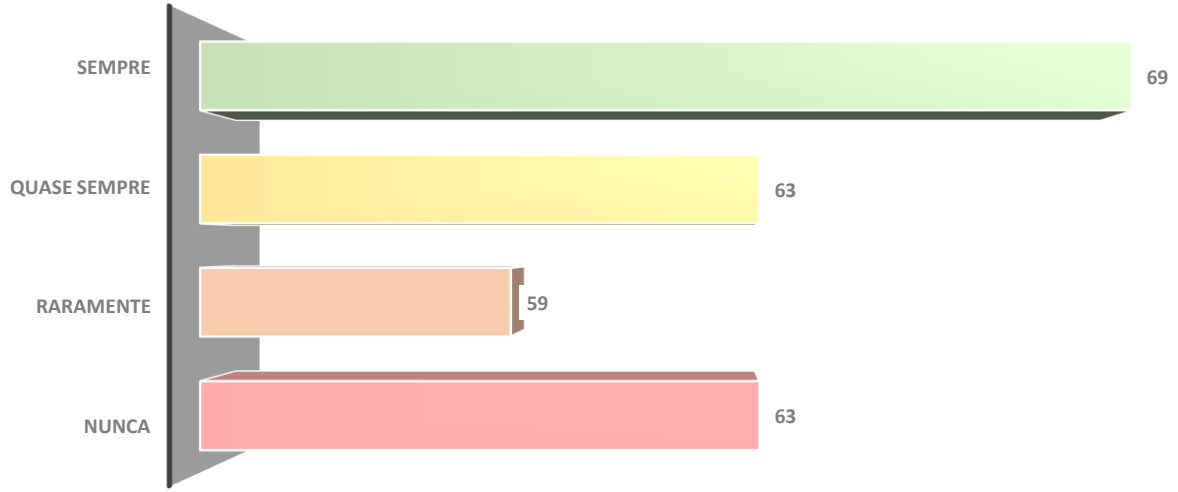
Você acessa o aluno online frequentemente?



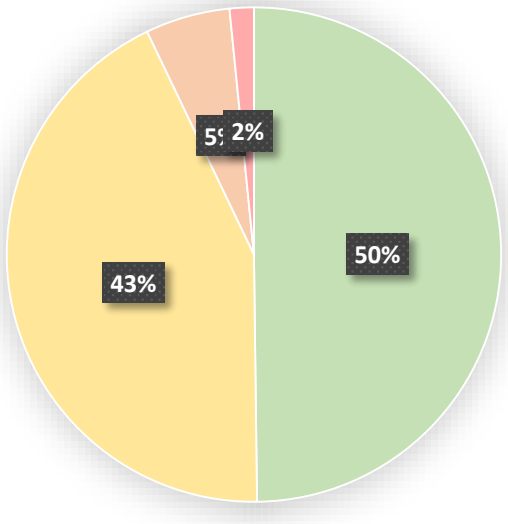


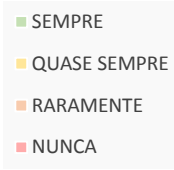
Você acessa o Office365 (email) frequentemente?

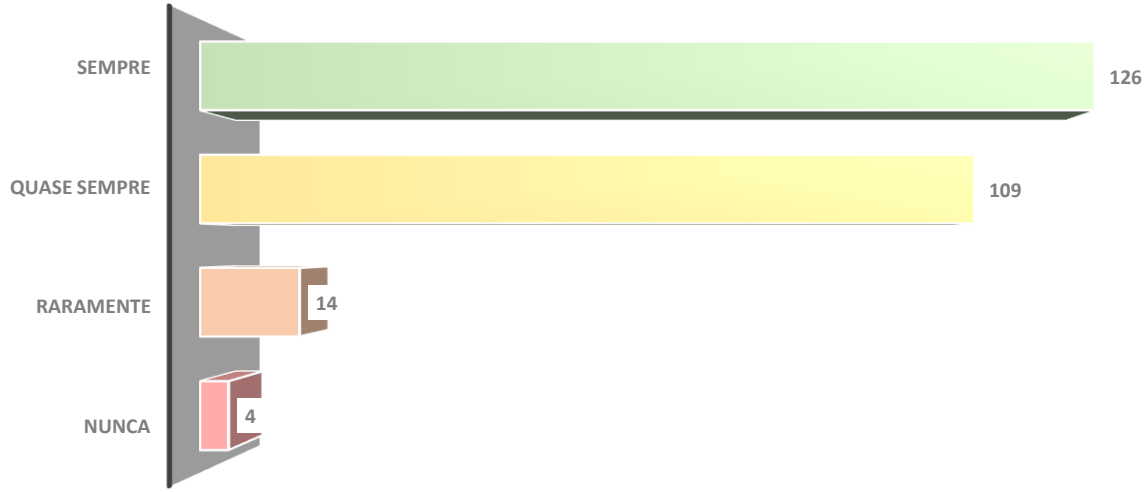




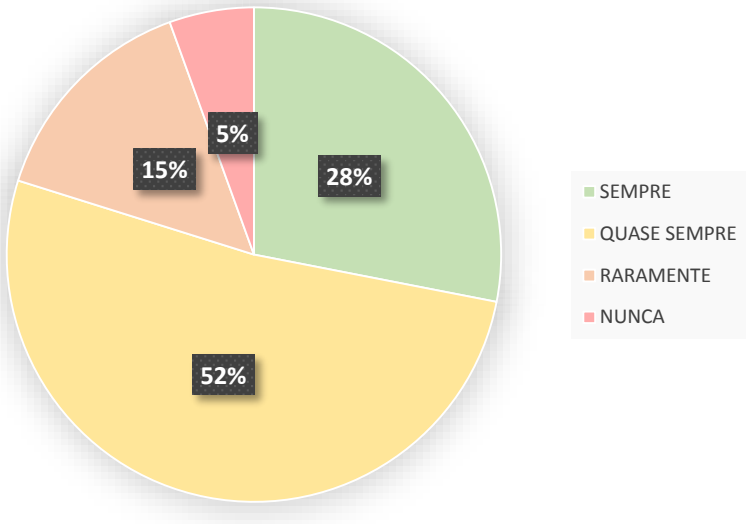
Você acessa o portal frequentemente?

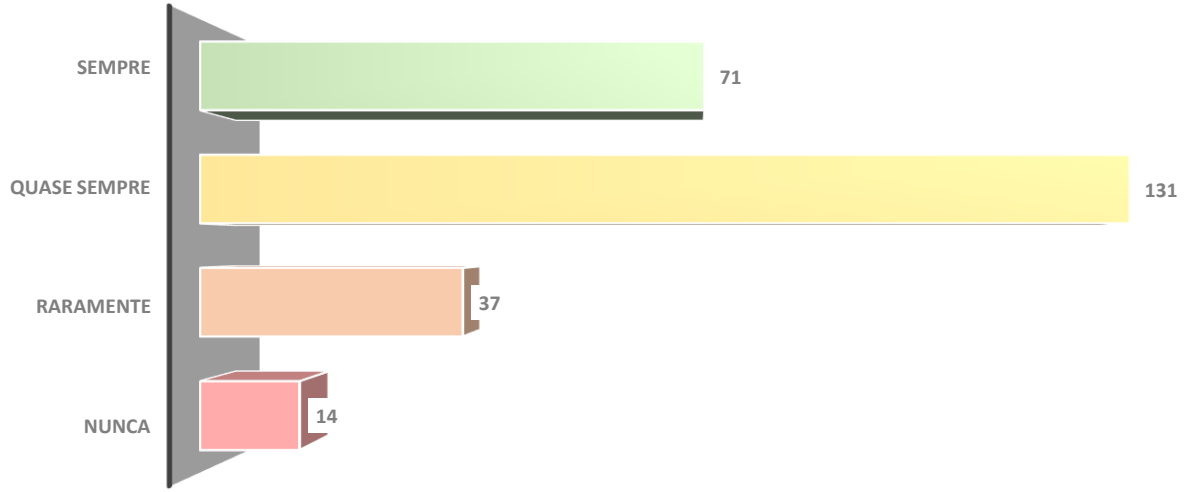




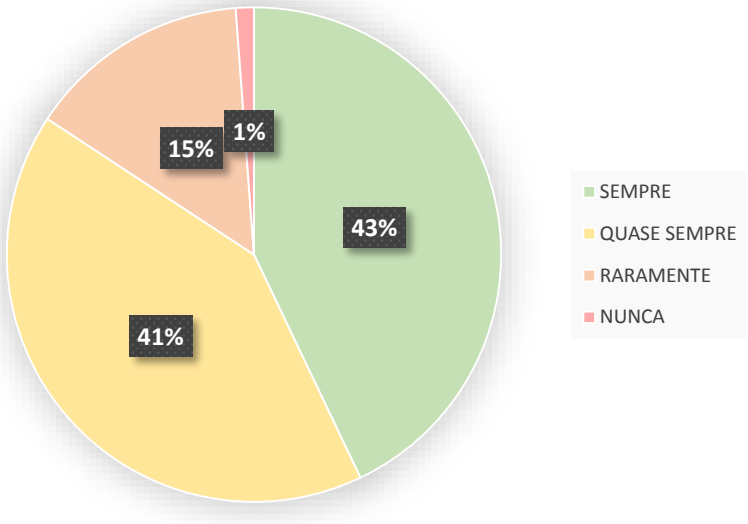


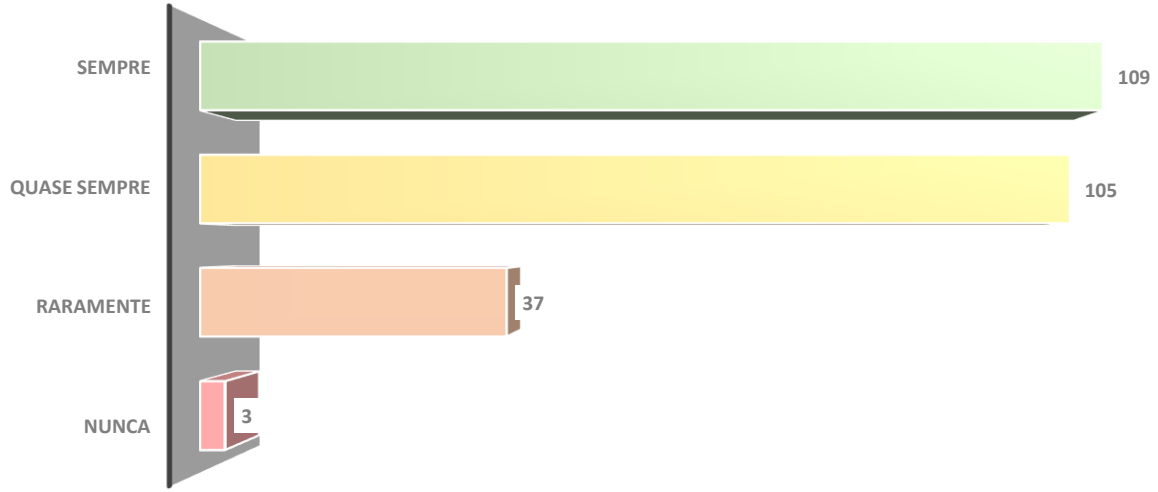
Você se sente apto para utilizar os recursos de TI?



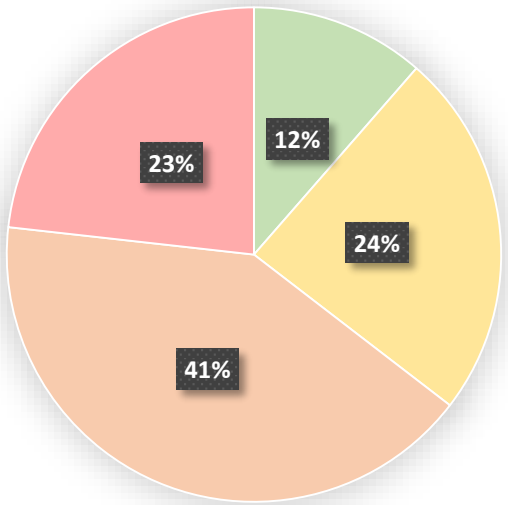


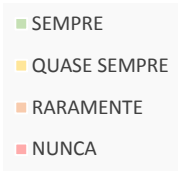
Você utiliza o Moodlerooms (AVA) frequentemente?

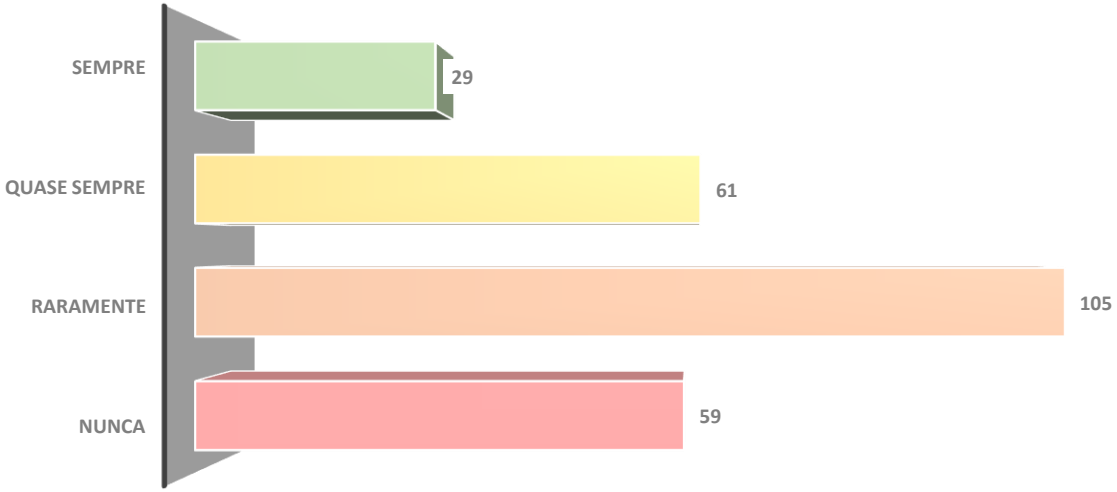




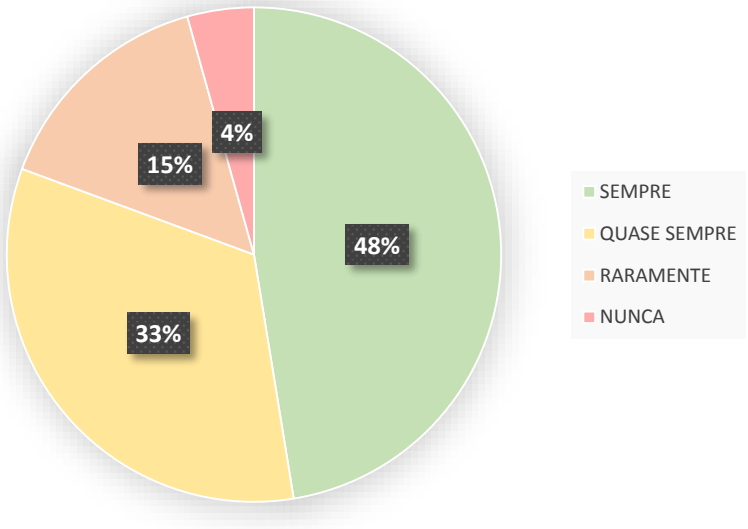
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?

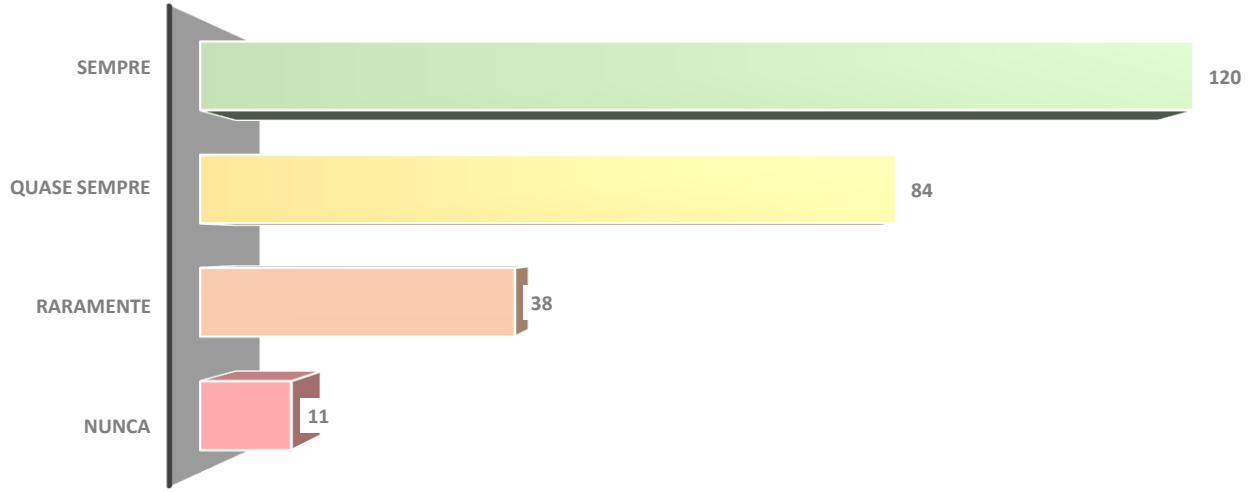




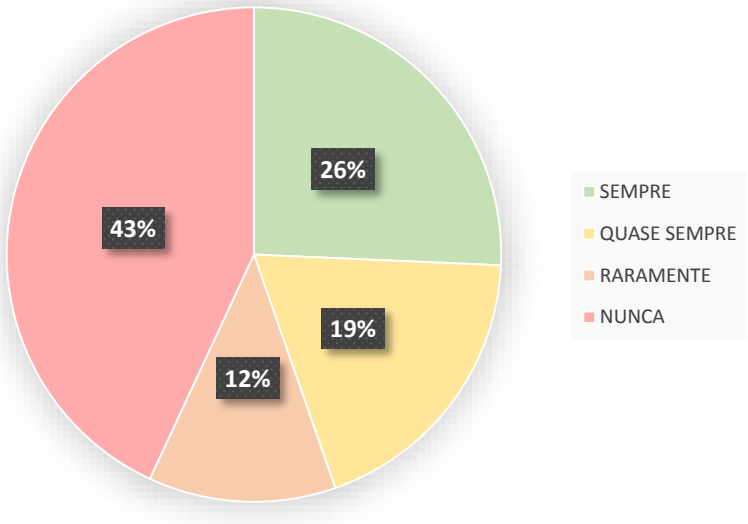


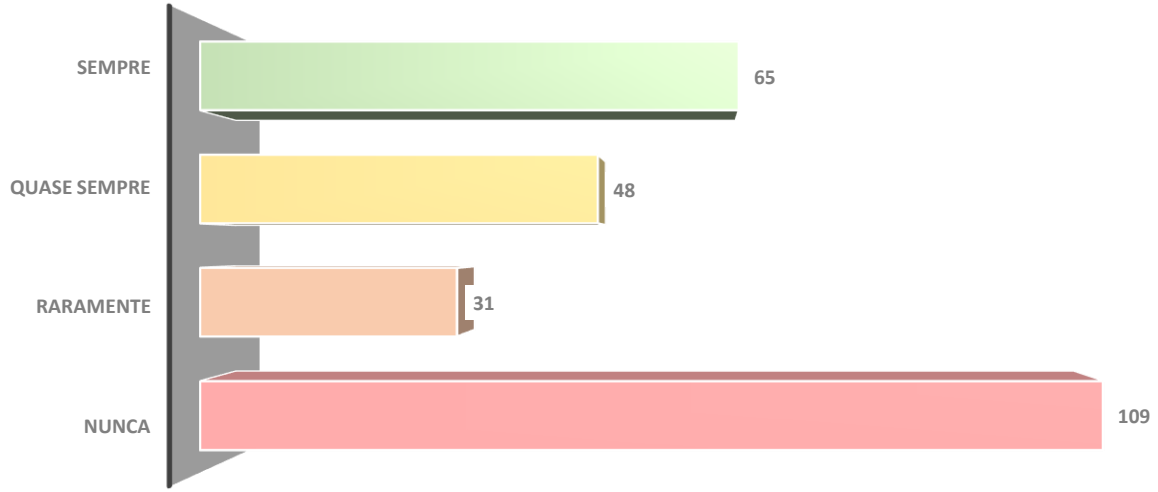
Você utiliza o recurso de internet frequentente?



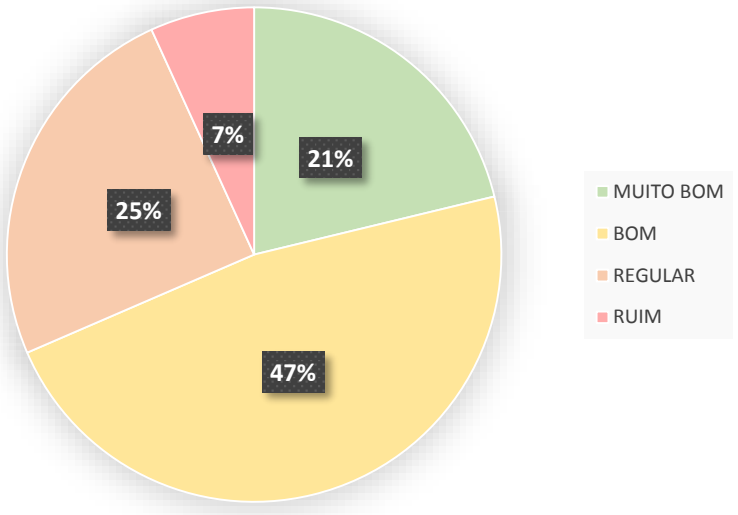


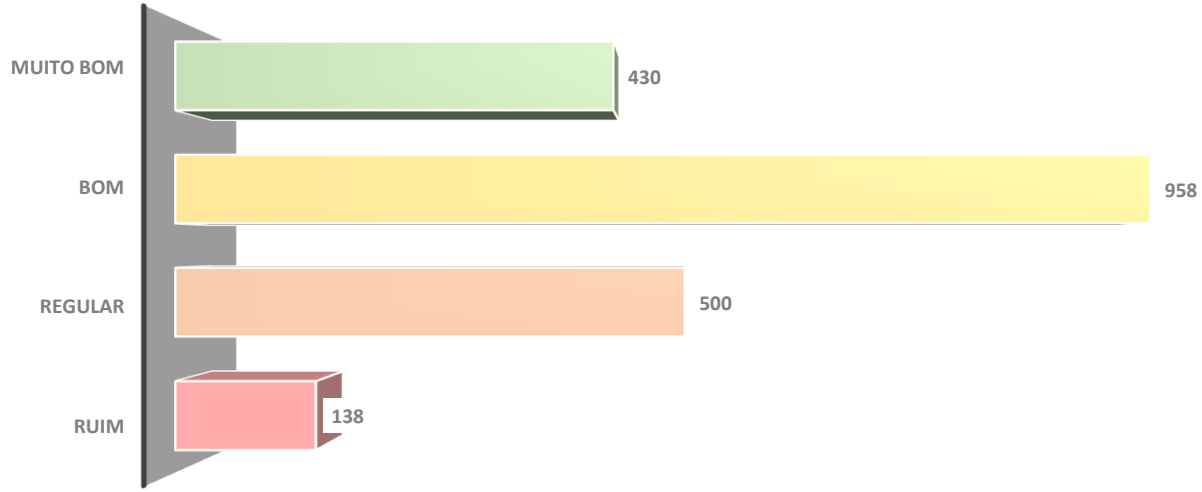
Você utiliza o recurso de WIFI frequentemente?



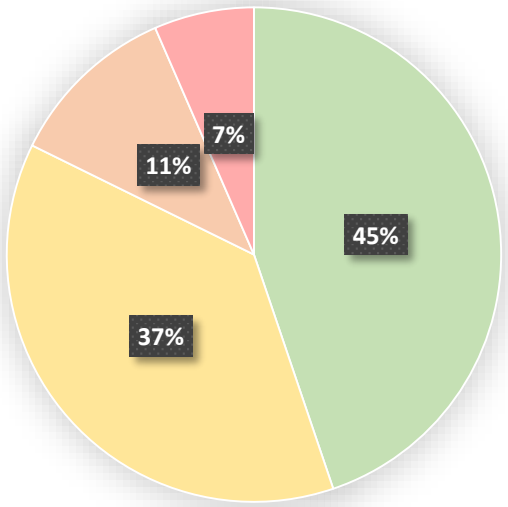


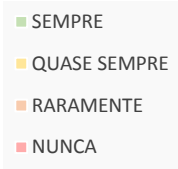
QUESTÕES OBJETIVAS - Qualitativas

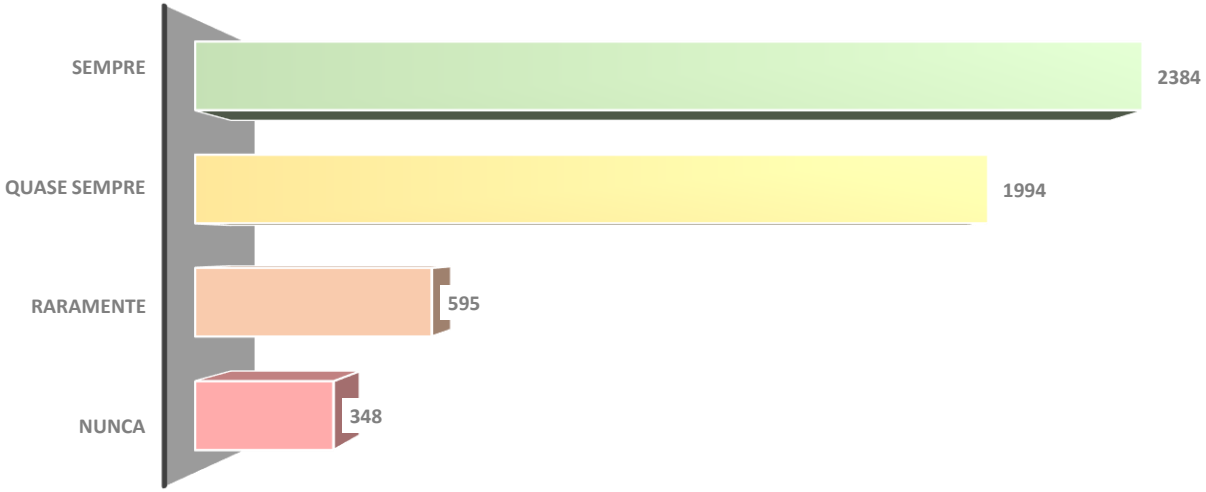




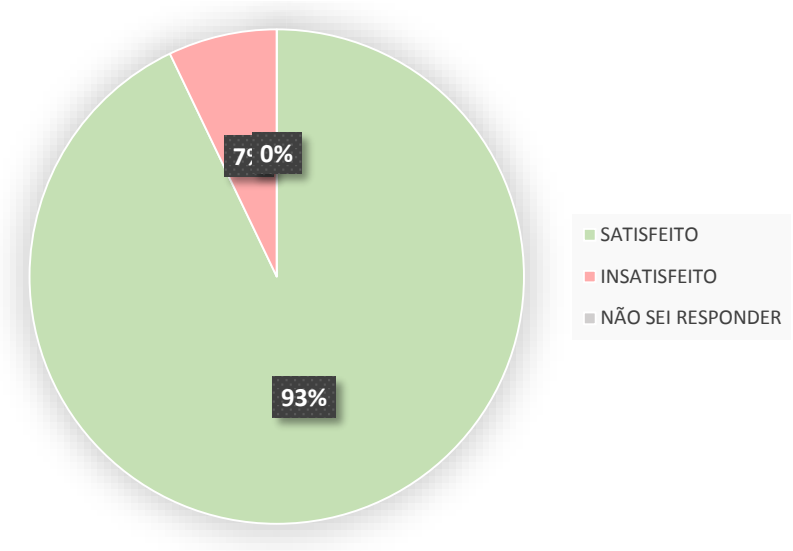
QUESTÕES OBJETIVAS - Periodicidade

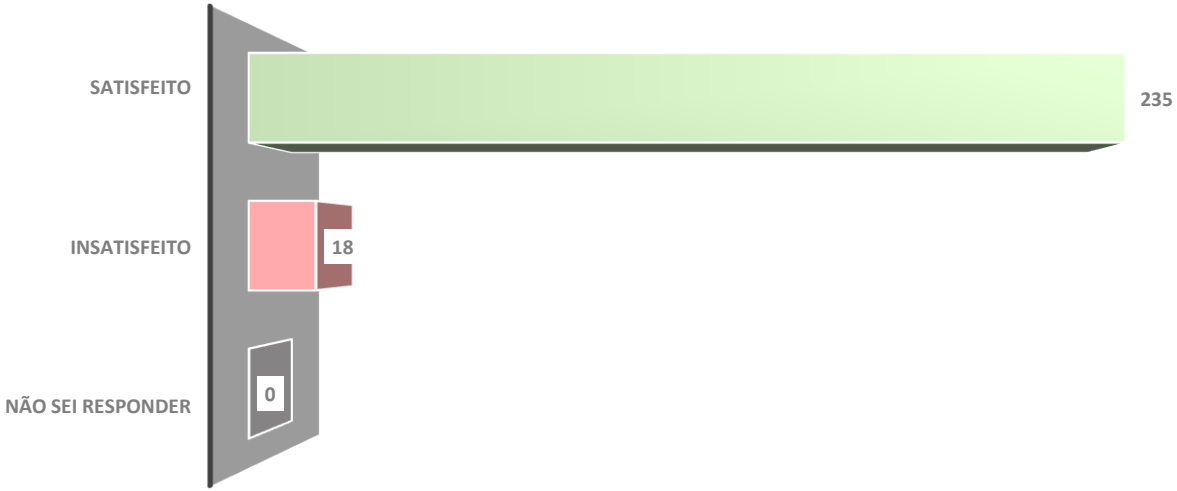




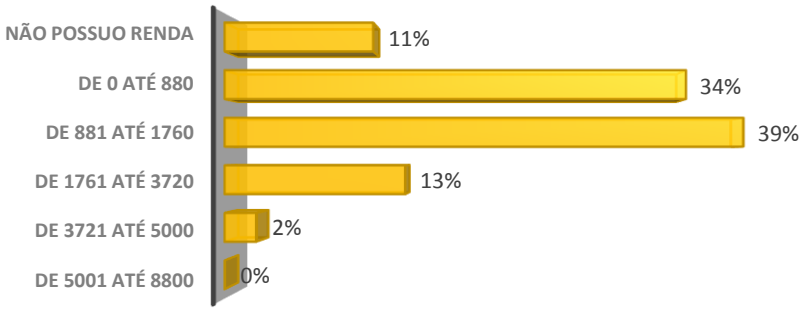


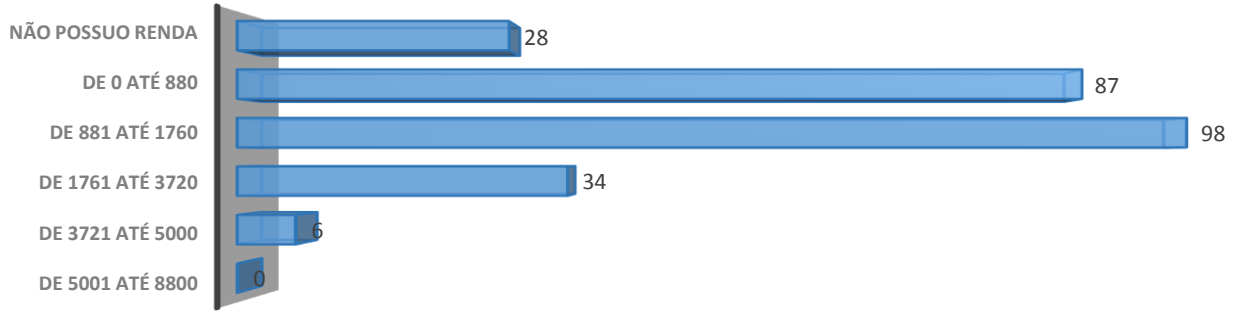
O CURSO - Em relação ao seu curso, você se considera:



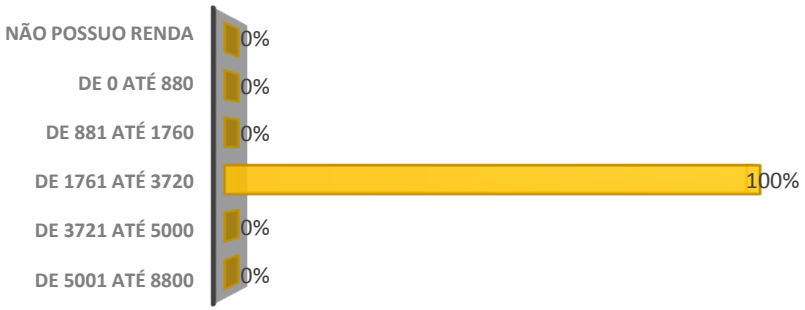


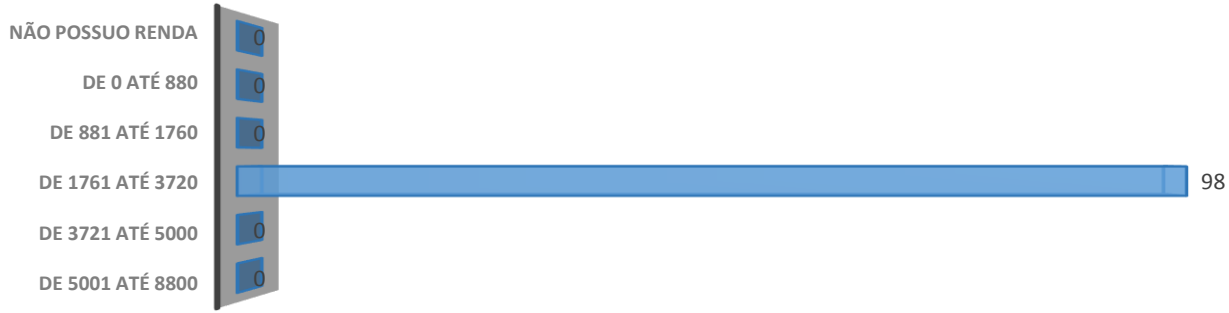
Qual a sua renda mensal atual?



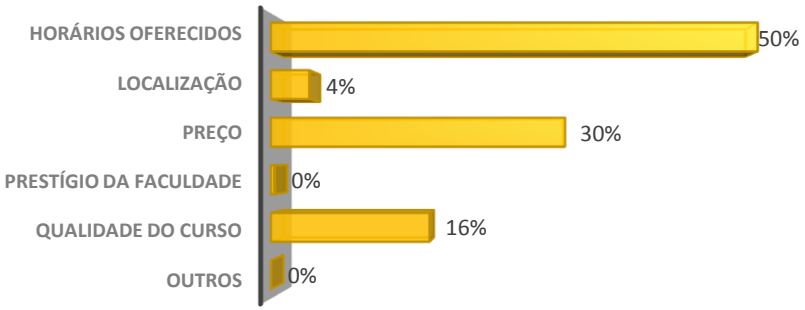


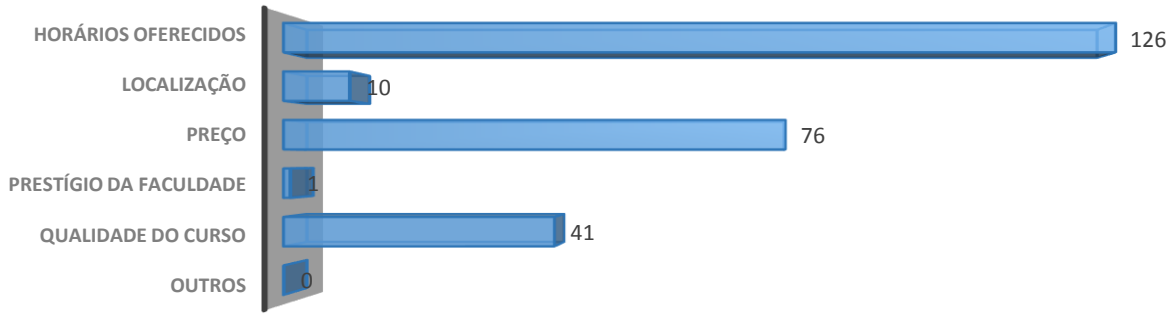
Qual a renda mensal da sua família?



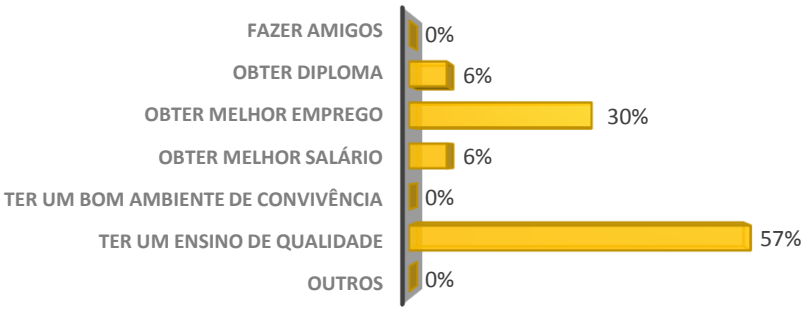


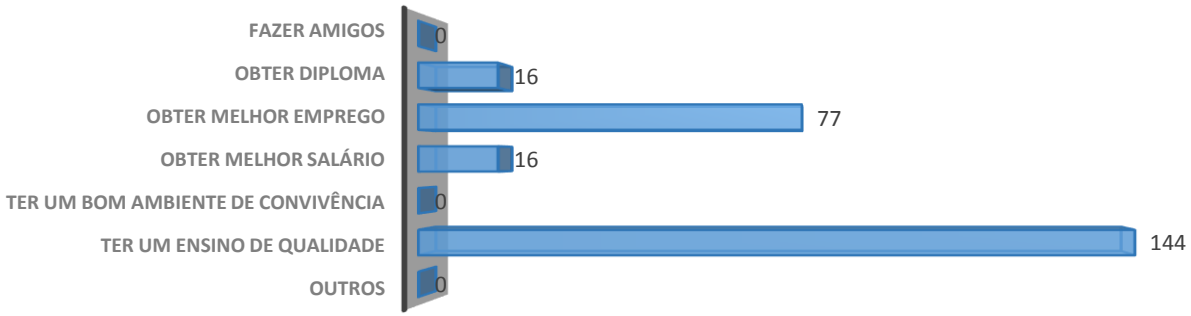
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



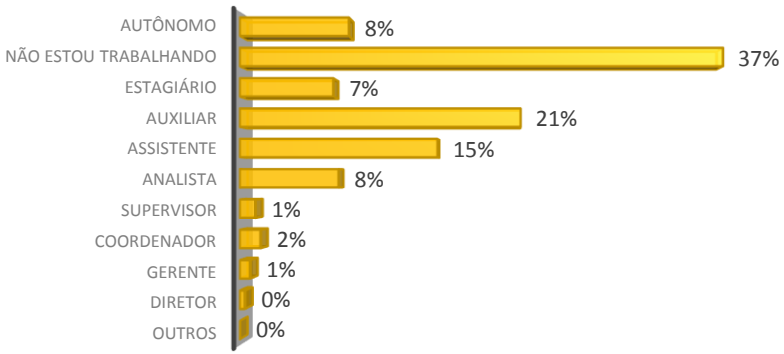


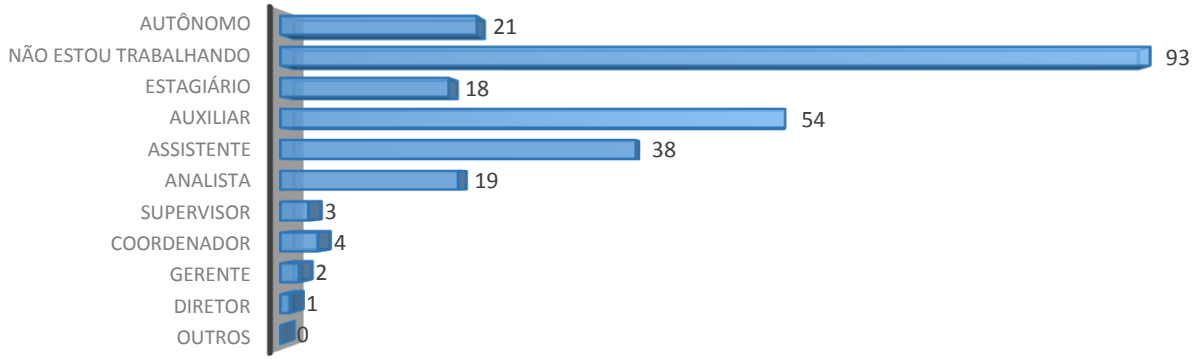
O que é mais importante para você ao cursar uma faculdade?



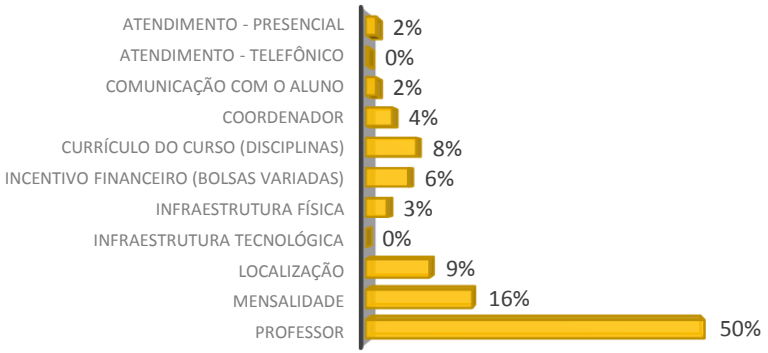


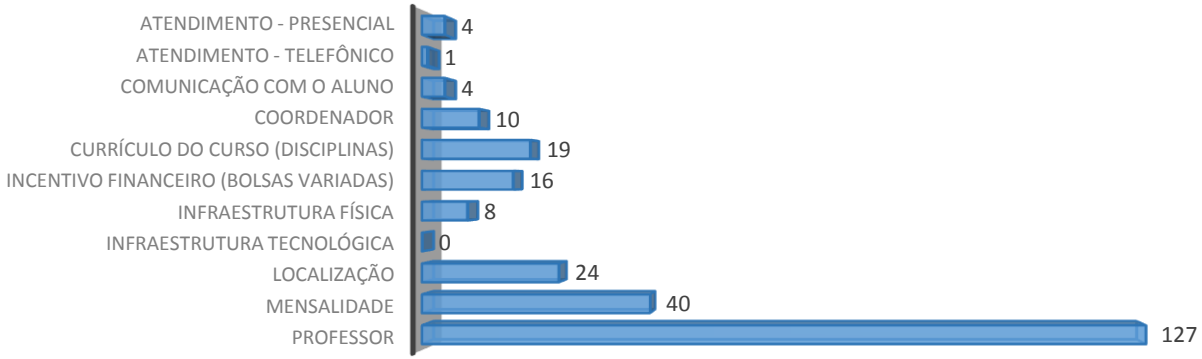
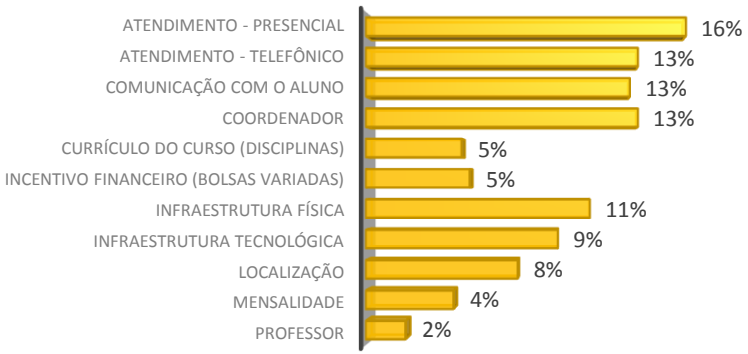
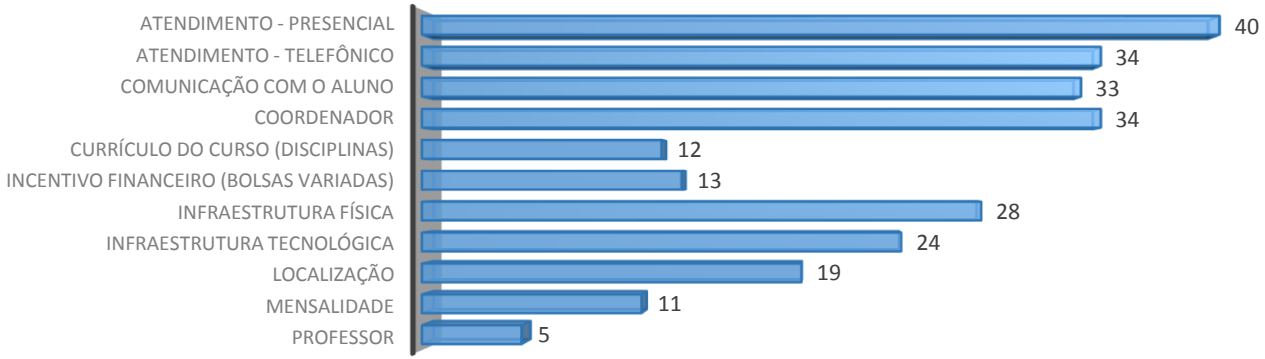
Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.