



| QUESTÃO | MUITO BOM | BOM | REGULAR | RUIM | TOTAL |
|---|-----------|---------|---------|---------|-------|
| BIBLIOTECA: atendimento e serviços prestados. | 236 27% | 459 53% | 133 15% | 37 4% | 865 |
| BIBLIOTECA: disponibilidade de livros e atualização do acervo. | 187 22% | 393 45% | 211 24% | 74 9% | 865 |
| FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro. | 176 20% | 458 53% | 191 22% | 40 5% | 865 |
| LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico. | 185 21% | 410 47% | 212 25% | 58 7% | 865 |
| SALAS DE AULA : limpeza e ventilação. | 204 27% | 350 46% | 161 21% | 43 6% | 758 |
| SALAS DE AULA: infraestrutura e equipamentos em salas de aula. | 134 18% | 359 47% | 208 27% | 57 8% | 758 |
| SECRETARIA: atendimento e serviço prestados pelo setor da secretaria. | 147 17% | 331 38% | 256 30% | 131 15% | 865 |
| Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ. | 127 15% | 395 46% | 269 31% | 74 9% | 865 |

| QUESTÃO | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | TOTAL |
|---|---------|--------------|-----------|---------|-------|
| As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS? | 219 29% | 388 51% | 131 17% | 19 3% | 757 |
| Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho? | 187 36% | 288 55% | 39 7% | 10 2% | 524 |
| O COORDENADOR: é acessível ao aluno? | 395 52% | 263 35% | 80 11% | 19 3% | 757 |
| O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados? | 351 41% | 380 44% | 106 12% | 28 3% | 865 |
| O tempo de espera para a solução dos problemas de infraestrutura é satisfatório? | 119 23% | 307 59% | 80 15% | 18 3% | 524 |
| OS PROFESSORES: apresentam o plano de ensino no início do semestre? | 700 81% | 144 17% | 17 2% | 5 1% | 866 |
| OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas? | 453 60% | 283 37% | 19 3% | 3 0% | 758 |
| OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados? | 521 60% | 322 37% | 18 2% | 5 1% | 866 |
| OS PROFESSORES: fazem chamada? | 682 90% | 68 9% | 4 1% | 3 0% | 757 |
| OS PROFESSORES: possuem didática e contribuem para a aprendizagem? | 399 53% | 333 44% | 22 3% | 3 0% | 757 |
| OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo? | 455 60% | 283 37% | 15 2% | 4 1% | 757 |
| SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento? | 166 25% | 327 48% | 123 18% | 59 9% | 675 |
| SECRETARIA: os funcionários da secretaria prestam atendimento eficaz? | 233 31% | 351 46% | 136 18% | 38 5% | 758 |
| Você acessa o aluno online frequentemente? | 290 55% | 205 39% | 25 5% | 4 1% | 524 |
| Você acessa o Office365 (email) frequentemente? | 152 29% | 131 25% | 114 22% | 128 24% | 525 |
| Você acessa o portal frequentemente? | 272 52% | 215 41% | 28 5% | 9 2% | 524 |
| Você se sente apto para utilizar os recursos de TI? | 160 31% | 259 49% | 77 15% | 28 5% | 524 |
| Você utiliza o Moodlerooms (AVA) frequentemente? | 235 45% | 225 43% | 56 11% | 9 2% | 525 |
| Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente? | 86 16% | 116 22% | 209 40% | 114 22% | 525 |
| Você utiliza o recurso de internet frequente? | 273 52% | 151 29% | 79 15% | 21 4% | 524 |
| Você utiliza o recurso de WIFI frequentemente? | 146 28% | 93 18% | 65 12% | 220 42% | 524 |

| | MUITO BOM | BOM | REGULAR | RUIM | |
|-----------------|-----------|-----------|-----------|--------|--|
| RESULTADO GERAL | 1.396 21% | 3.155 47% | 1.641 24% | 514 8% | |

| | SEMPRE | QUASE SEMPRE | RARAMENTE | NUNCA | |
|-----------------|-----------|--------------|-----------|--------|--|
| RESULTADO GERAL | 6.494 47% | 5.132 37% | 1.443 10% | 747 5% | |

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

| | | |
|------------------------|-----|-----|
| Horários oferecidos | 364 | 48% |
| Localização | 37 | 5% |
| Preço | 210 | 28% |
| Prestígio da Faculdade | 10 | 1% |
| Qualidade do curso | 117 | 15% |
| Outros | 20 | 3% |

O que é mais importante para você ao cursar uma faculdade?

| | | |
|------------------------------------|-----|-----|
| Fazer amigos | - | 0% |
| Obter diploma | 47 | 6% |
| Obter melhor emprego | 234 | 31% |
| Obter melhor salário | 51 | 7% |
| Ter um bom ambiente de convivência | 1 | 0% |
| Ter um ensino de qualidade | 403 | 53% |
| Outros | 21 | 3% |

Qual o cargo que você ocupa na empresa em que trabalha?

| | | |
|-----------------------|-----|-----|
| Autônomo | 48 | 6% |
| Não estou trabalhando | 282 | 37% |
| Estagiário | 41 | 5% |
| Auxiliar | 140 | 18% |
| Assistente | 94 | 12% |
| Analista | 59 | 8% |
| Supervisor | 10 | 1% |
| Coordenador | 11 | 1% |
| Gerente | 7 | 1% |
| Diretor | 3 | 0% |
| Outros | 62 | 8% |

O CURSO - Em relação ao seu curso, você se considera:

| | | |
|-------------------|-----|-----|
| SATISFEITO | 758 | 88% |
| INSATISFEITO | 83 | 10% |
| NÃO SEI RESPONDER | 24 | 3% |

Qual a sua renda mensal atual?

| | | |
|------------------|-----|-----|
| Não possuo renda | 58 | 8% |
| De 0 até 880 | 247 | 33% |
| De 881 até 1760 | 268 | 35% |
| De 1761 até 3720 | 103 | 14% |
| De 3721 até 5000 | 8 | 1% |
| De 5001 até 8800 | 2 | 0% |

Qual a renda mensal da sua família?

| | | |
|------------------|-----|-----|
| Não possuo renda | 20 | 6% |
| De 0 até 880 | 48 | 14% |
| De 881 até 1760 | 88 | 25% |
| De 1761 até 3720 | 195 | 56% |
| De 3721 até 5000 | - | 0% |
| De 5001 até 8800 | - | 0% |

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

| | | |
|--|-----|-----|
| Atendimento - Presencial | 9 | 1% |
| Atendimento - Telefônico | 5 | 1% |
| Comunicação com o aluno | 18 | 2% |
| Coordenador | 32 | 4% |
| Currículo do curso (disciplinas) | 50 | 6% |
| Incentivo financeiro (bolsas variadas) | 68 | 8% |
| Infraestrutura física | 26 | 3% |
| Infraestrutura Tecnológica | 3 | 0% |
| Localização | 83 | 10% |
| Mensalidade | 157 | 18% |
| Professor | 401 | 47% |

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

| | | |
|--|-----|-----|
| Atendimento - Presencial | 183 | 22% |
| Atendimento - Telefônico | 68 | 8% |
| Comunicação com o aluno | 106 | 13% |
| Coordenador | 69 | 8% |
| Currículo do curso (disciplinas) | 65 | 8% |
| Incentivo financeiro (bolsas variadas) | 50 | 6% |
| Infraestrutura física | 90 | 11% |
| Infraestrutura Tecnológica | 71 | 9% |
| Localização | 61 | 7% |
| Mensalidade | 20 | 2% |
| Professor | 42 | 5% |

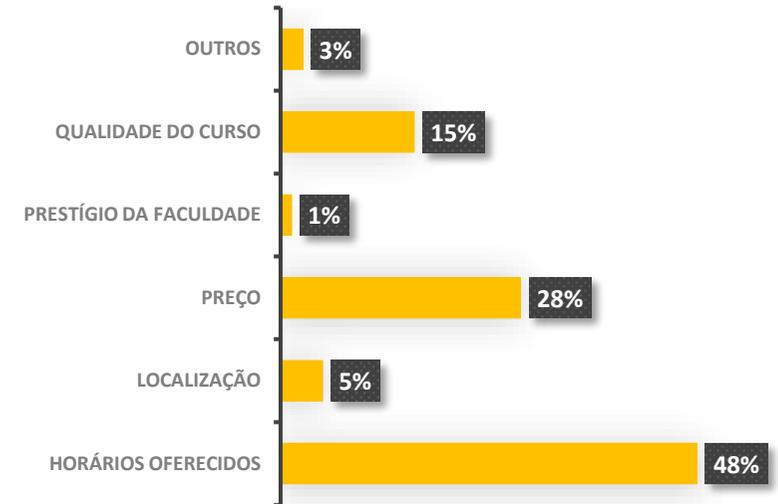
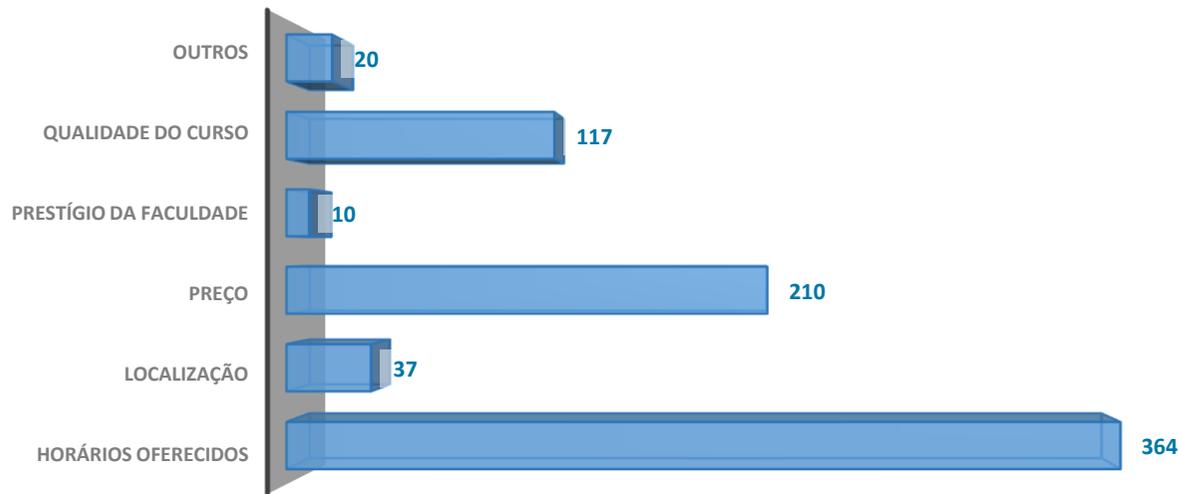
ÍNDICE DE ADEÇÃO:

866

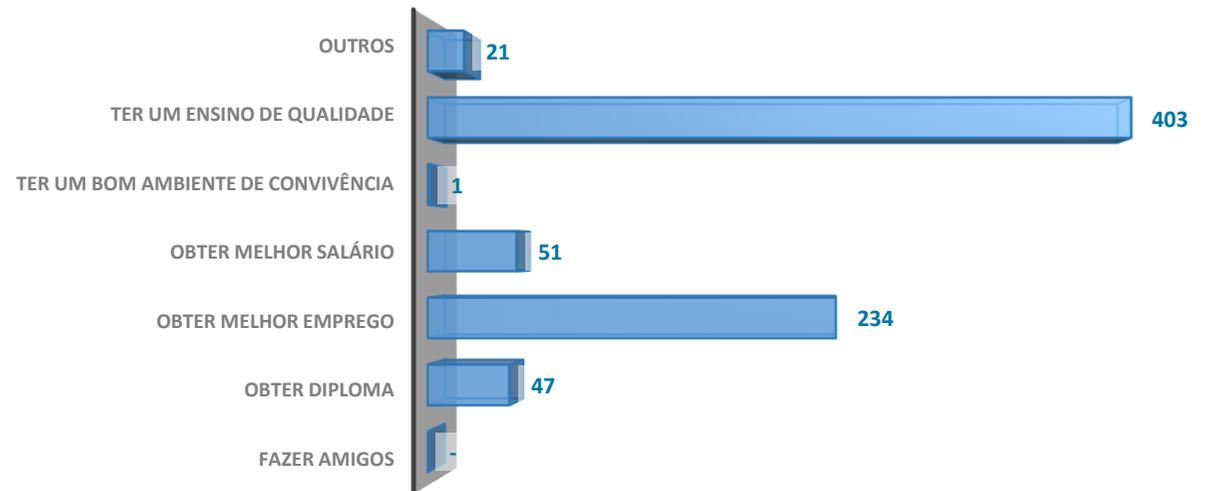
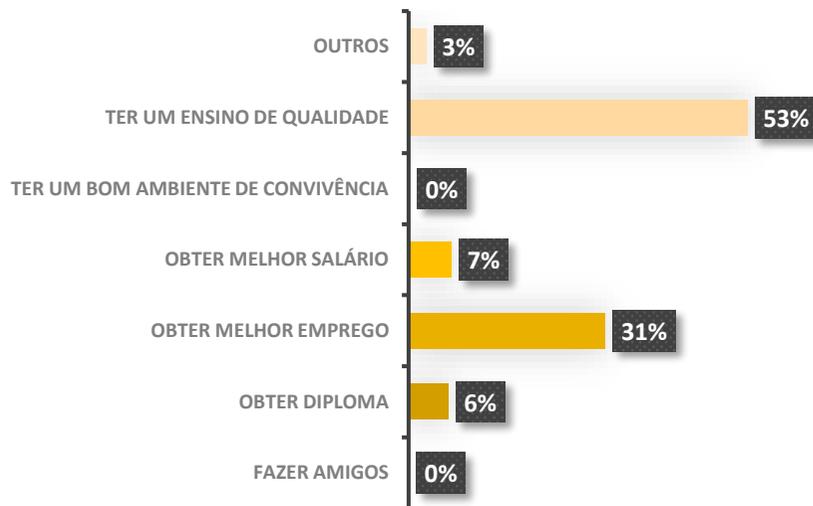
48,64%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

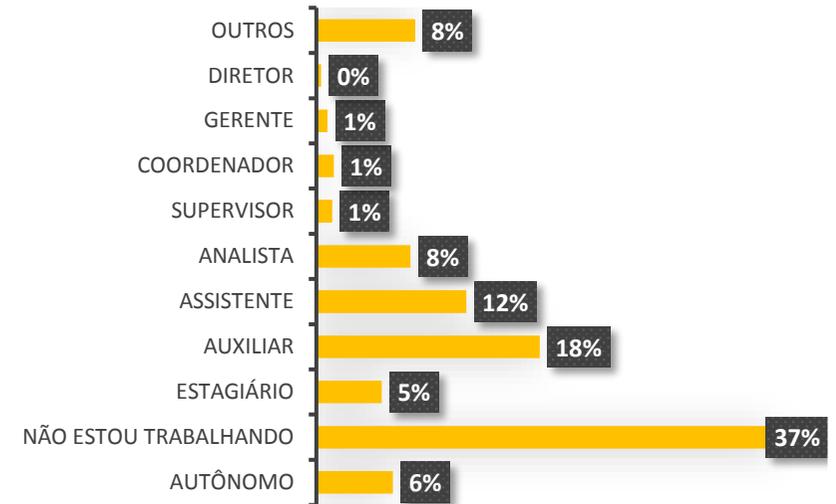
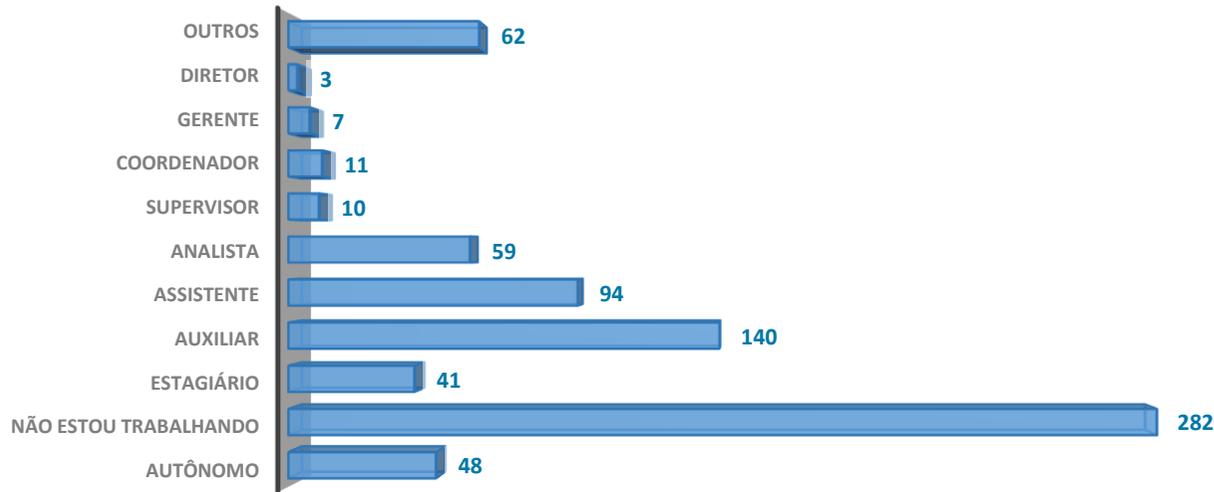


O que é mais importante para você ao cursar uma faculdade?

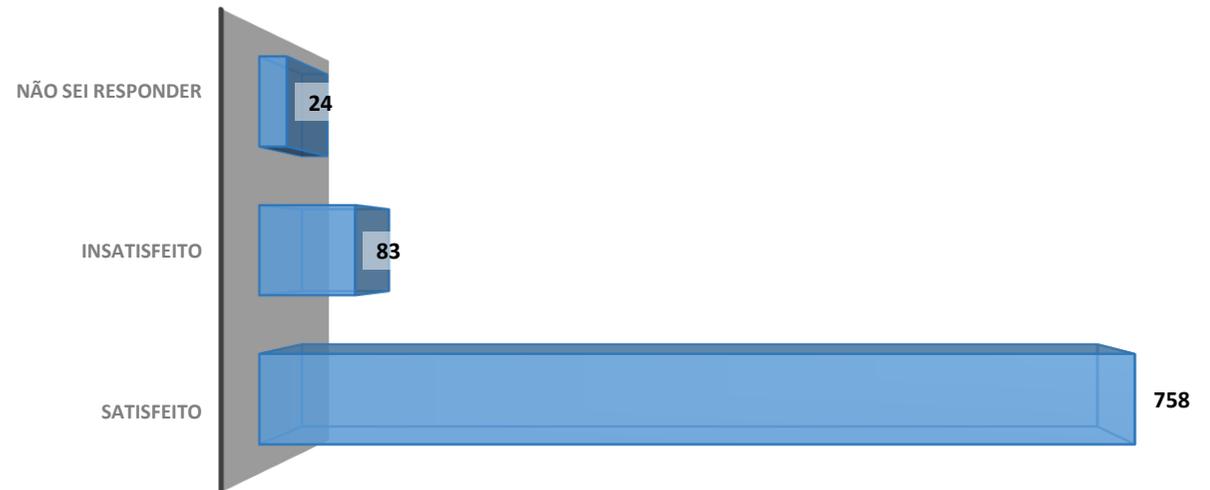
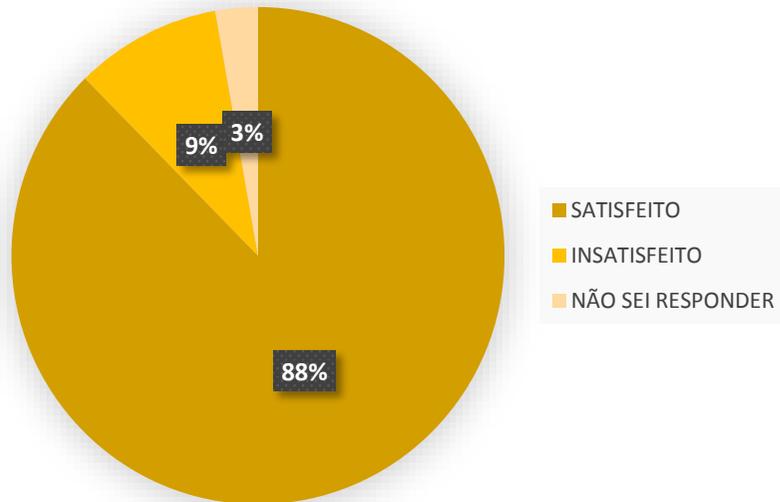




Qual o cargo que você ocupa na empresa em que trabalha?

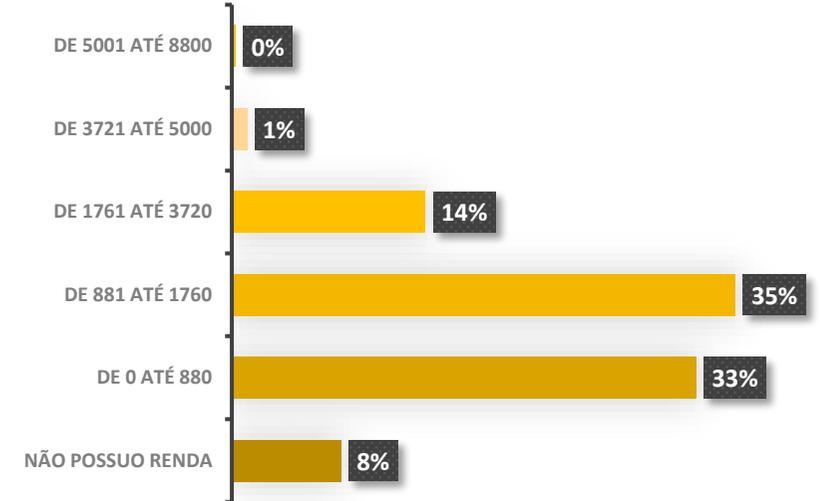
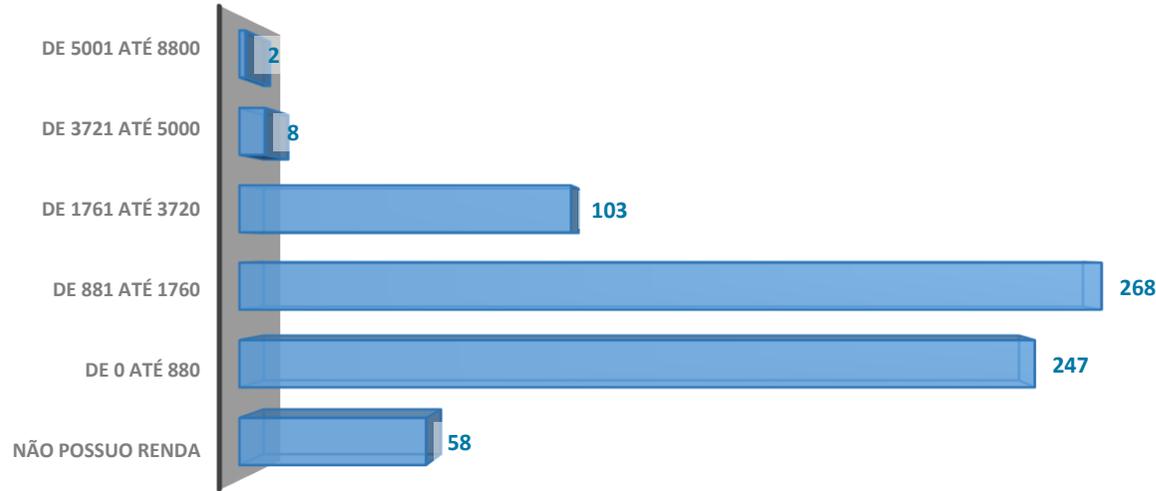


O CURSO - Em relação ao seu curso, você se considera:

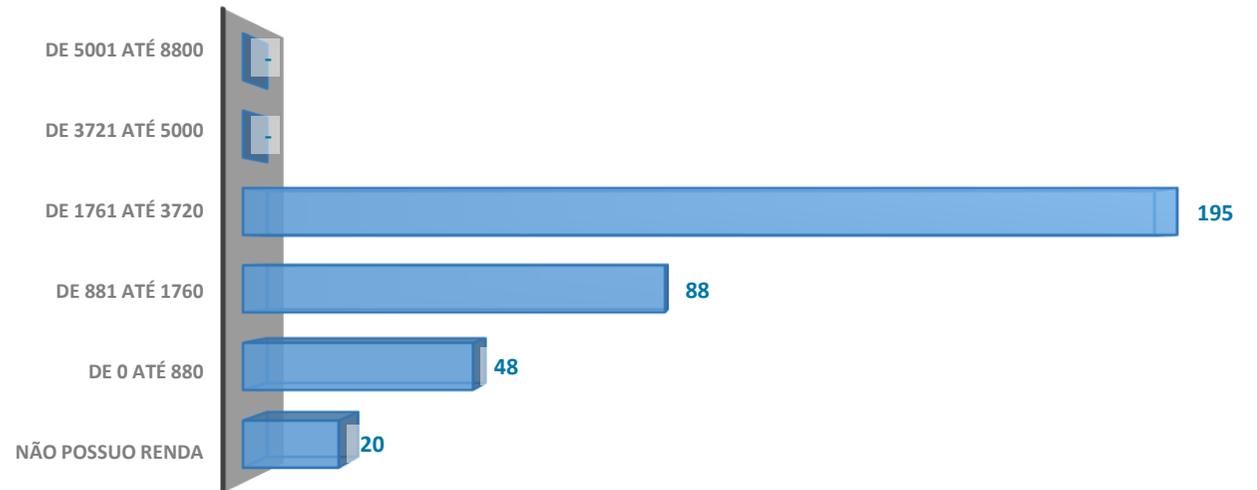
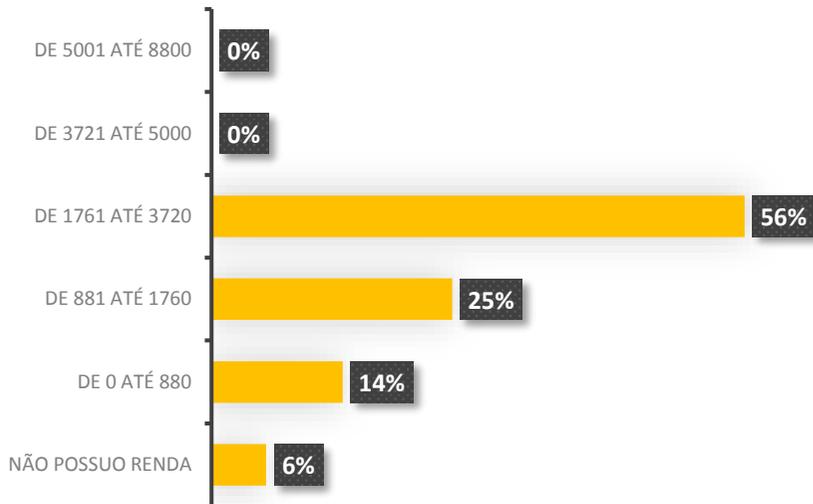




Qual a sua renda mensal atual?

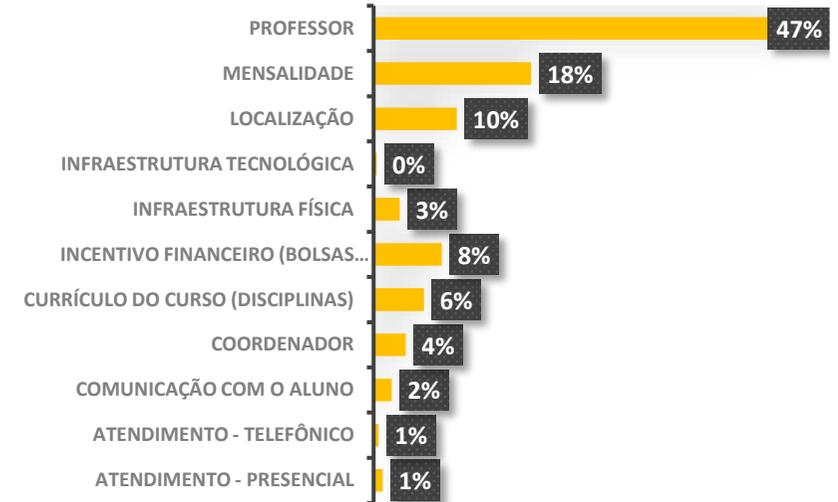
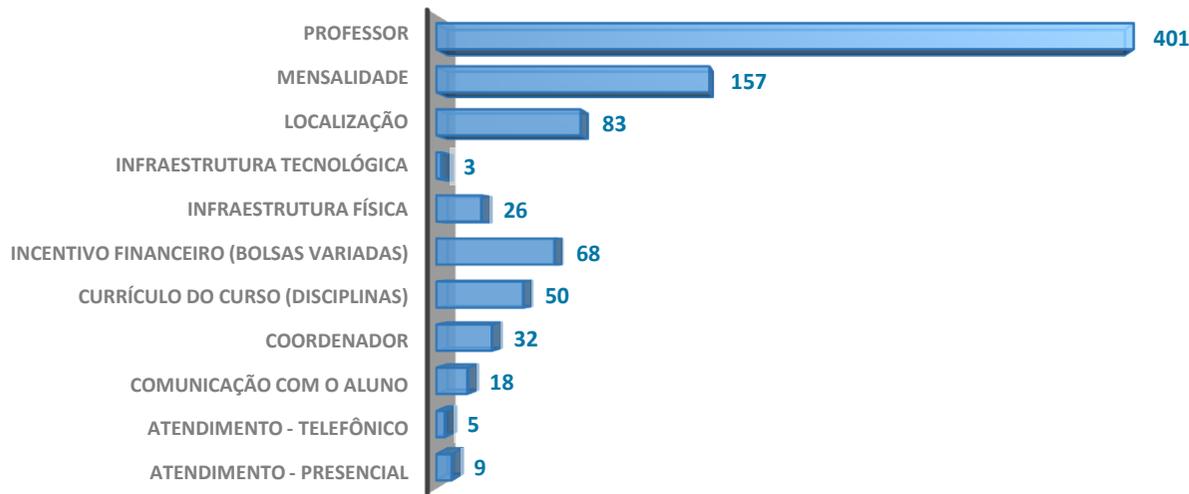


Qual a renda mensal da sua família?

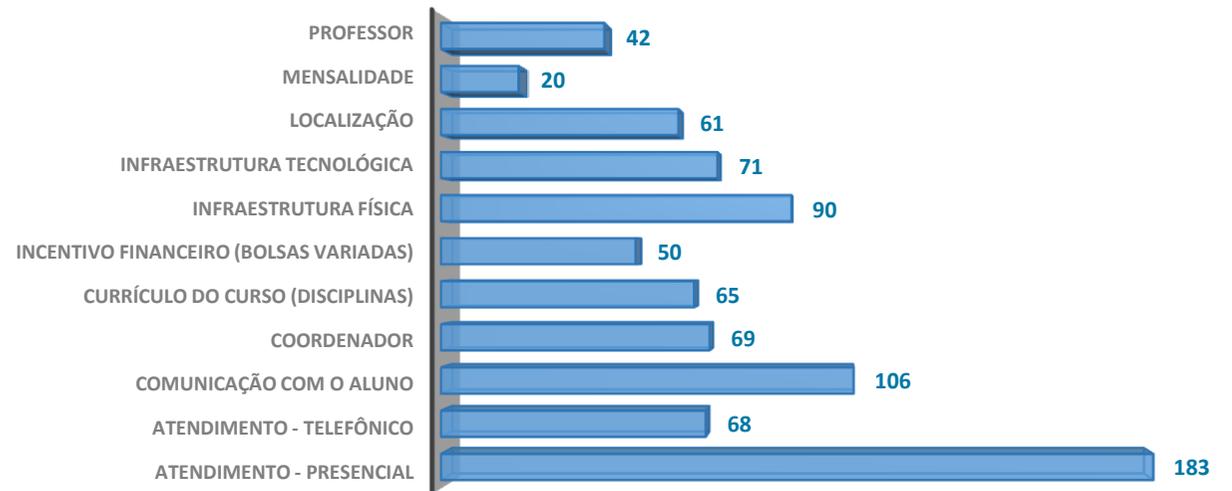
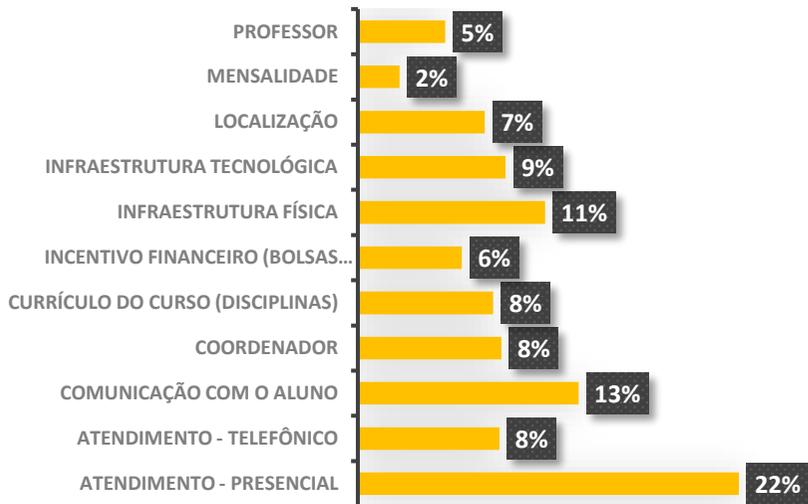




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

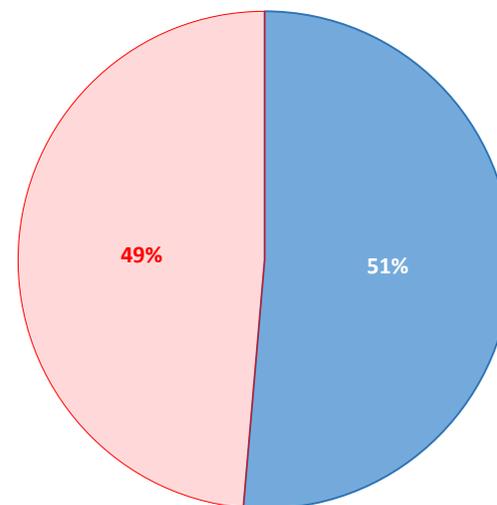
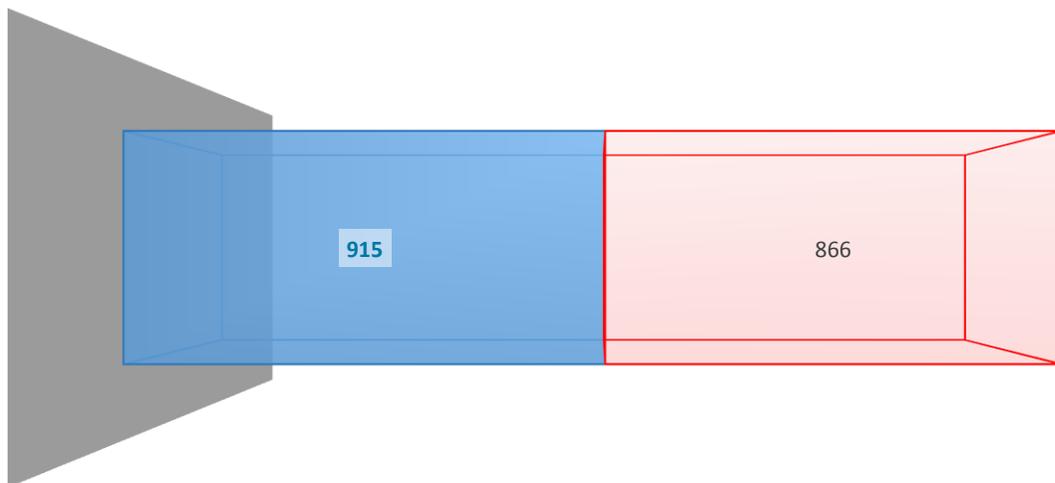


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



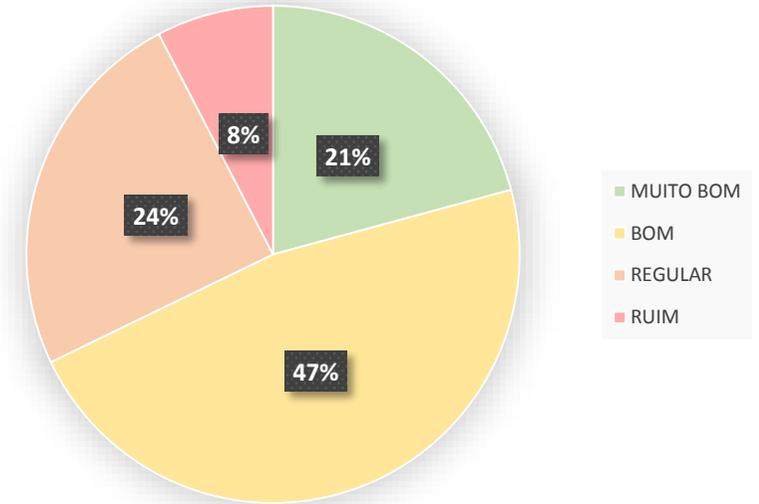
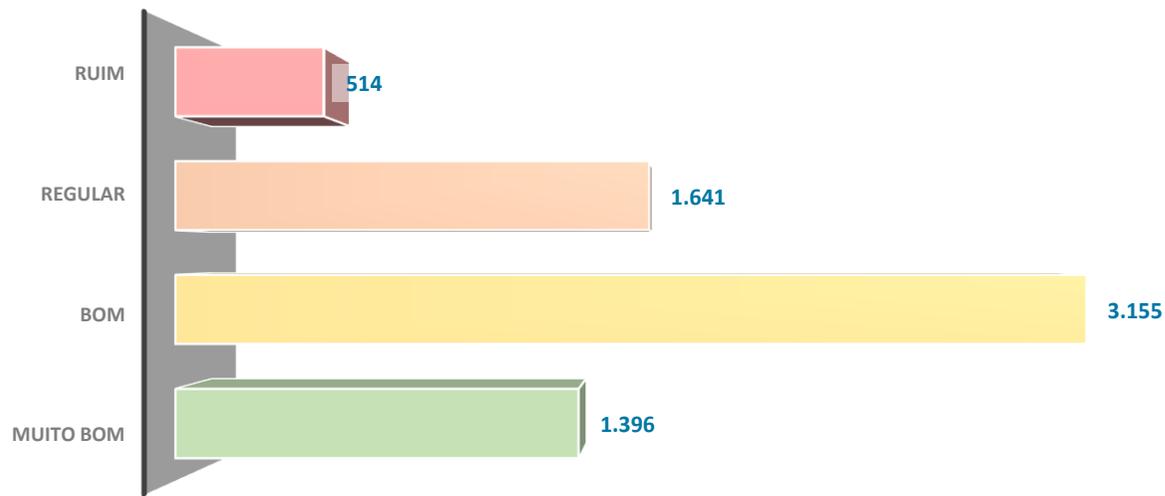


ÍNDICE DE ADEÇÃO:

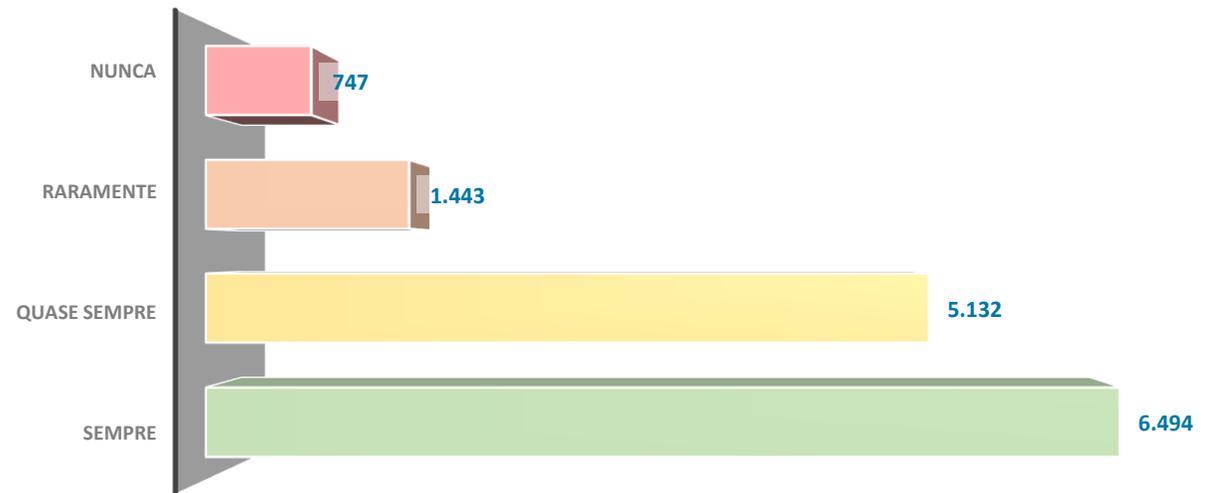
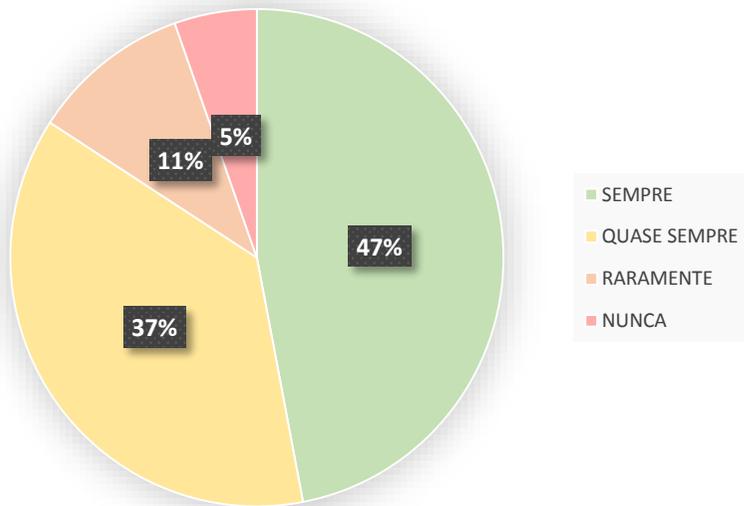




GERAL - Questões Objetivas Qualitativas

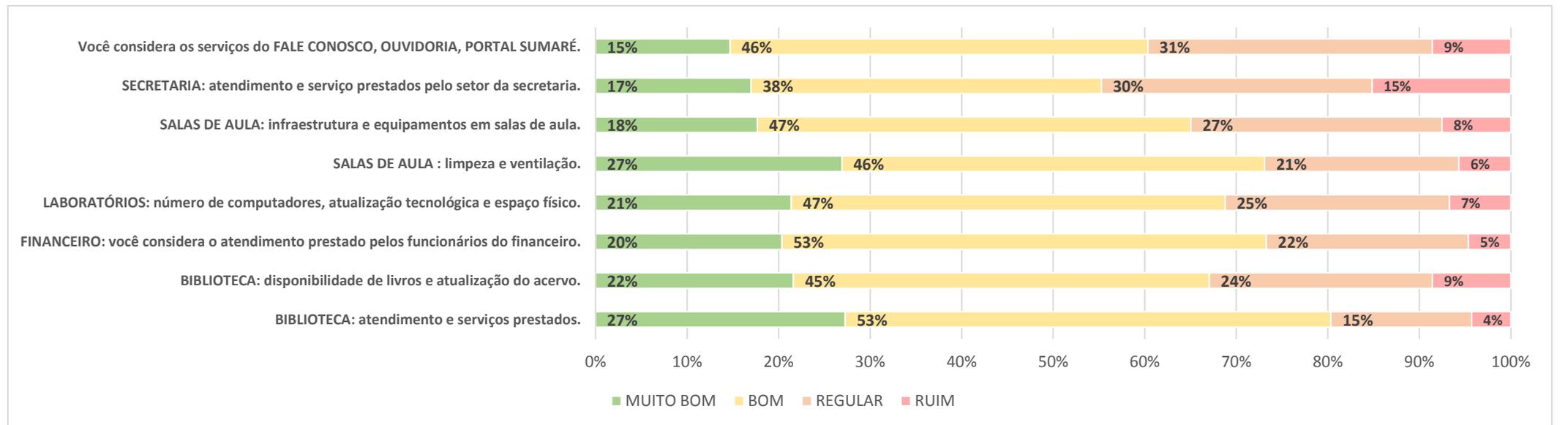
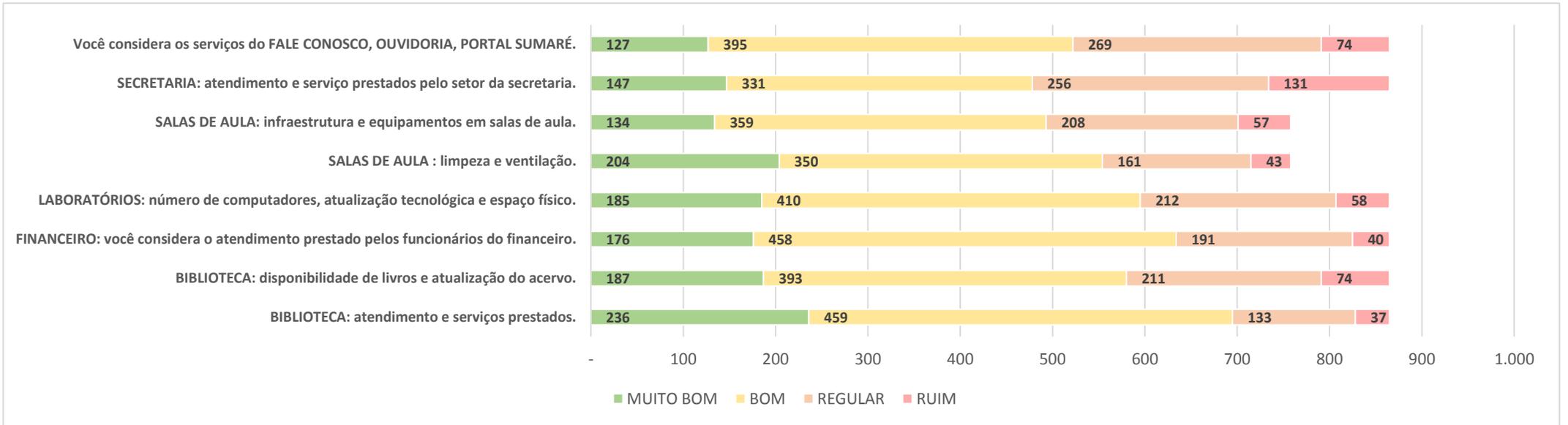


GERAL - Questões Objetivas Periodicidade



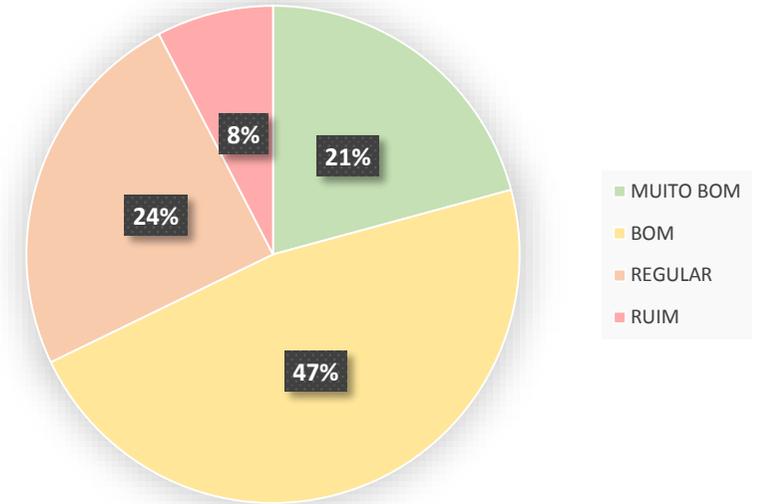
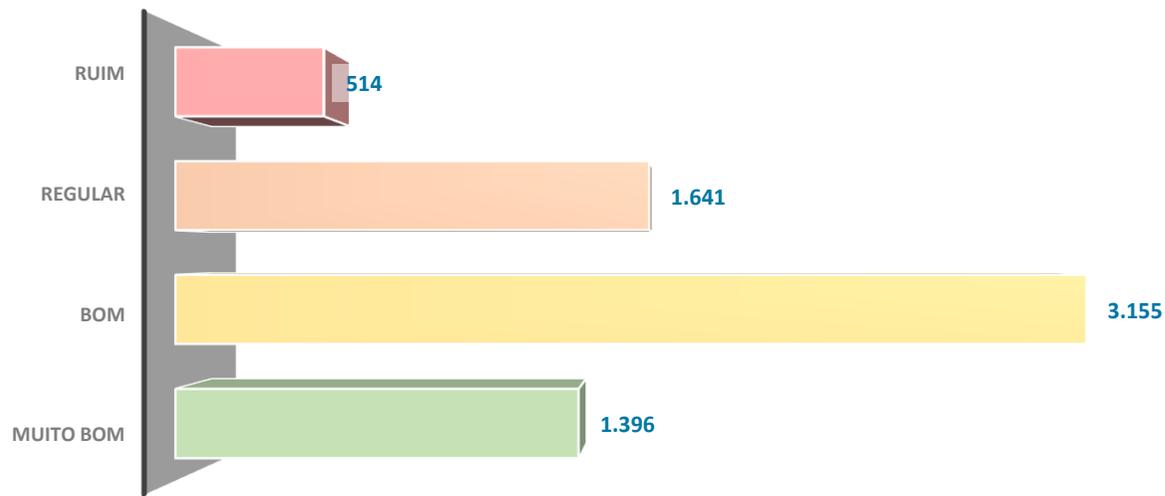


Questões Objetivas

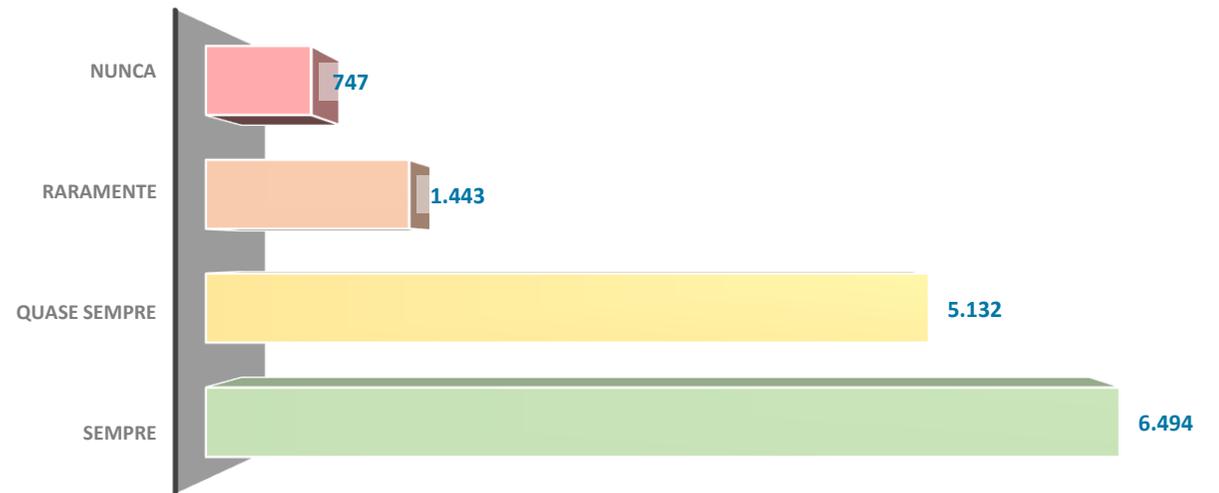
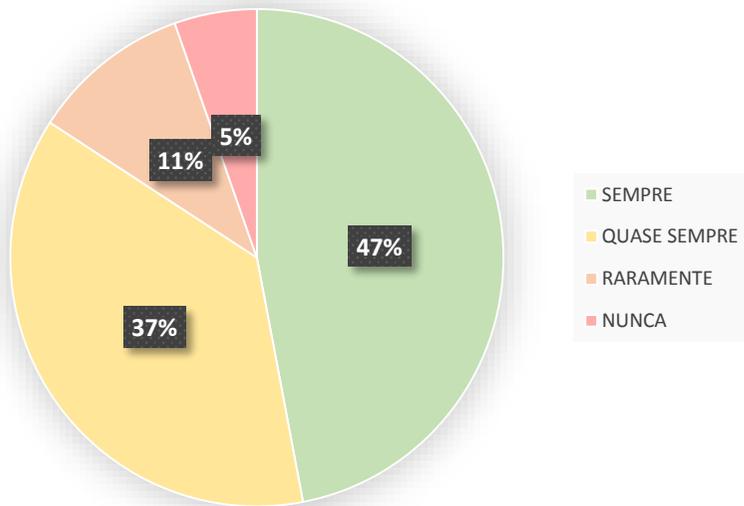




GERAL - Questões Objetivas Qualitativas

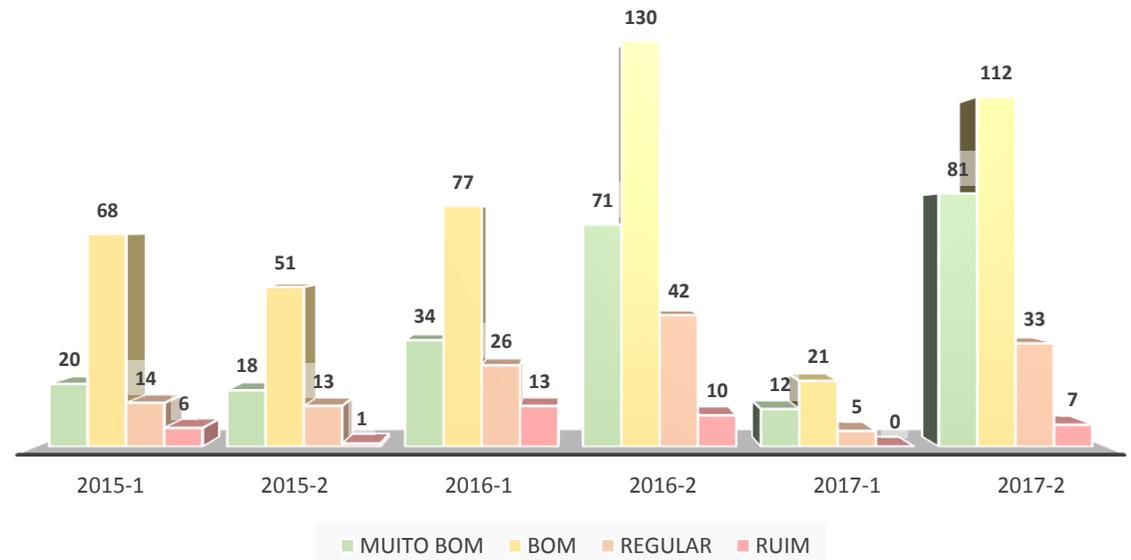
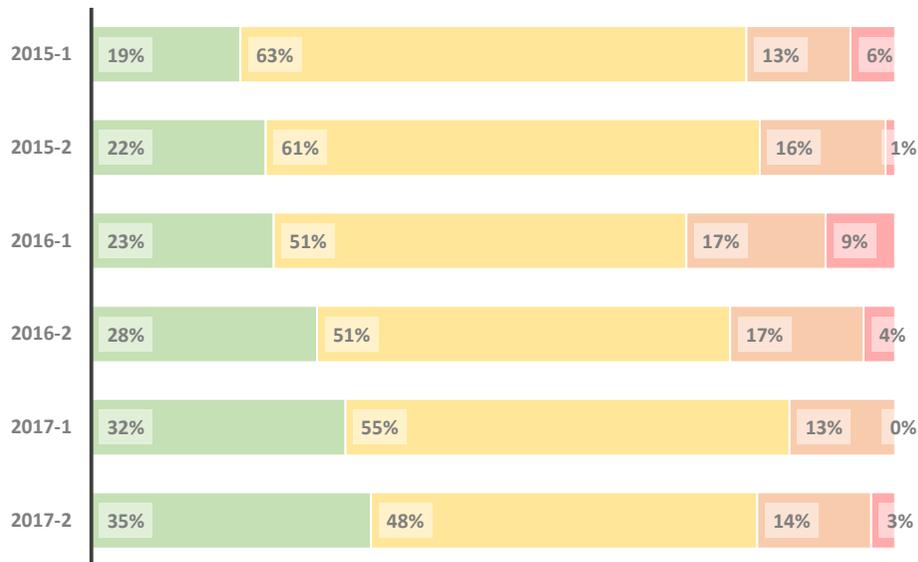
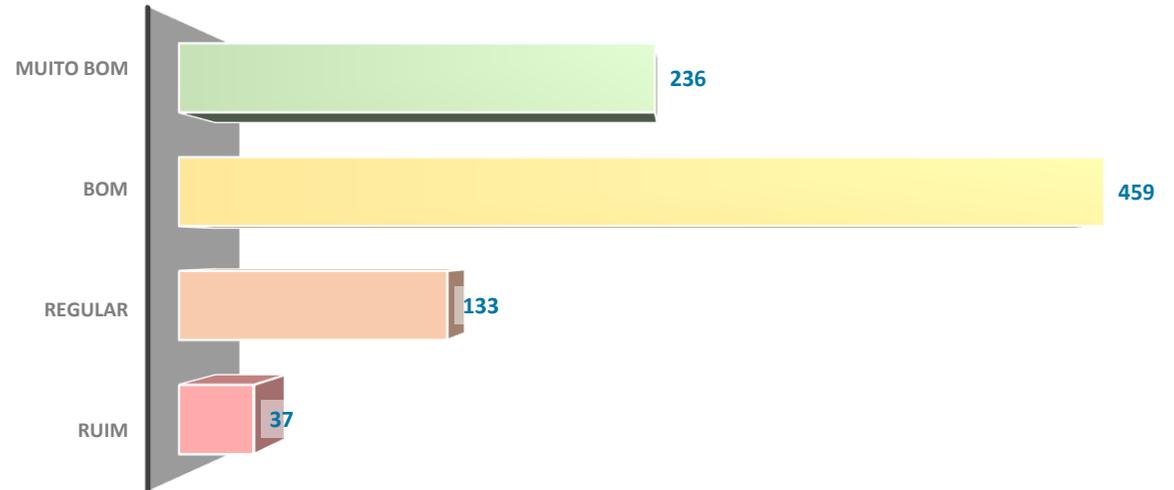
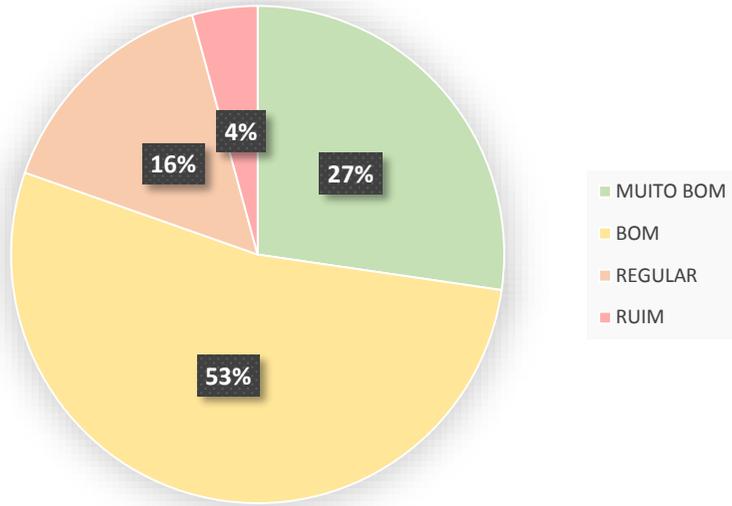


GERAL - Questões Objetivas Periodicidade



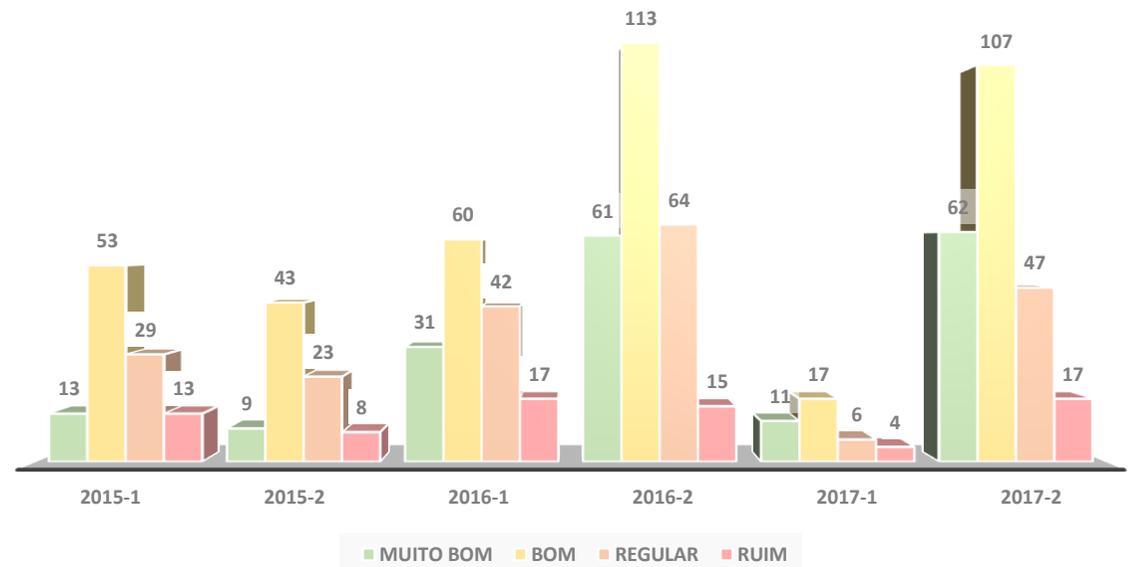
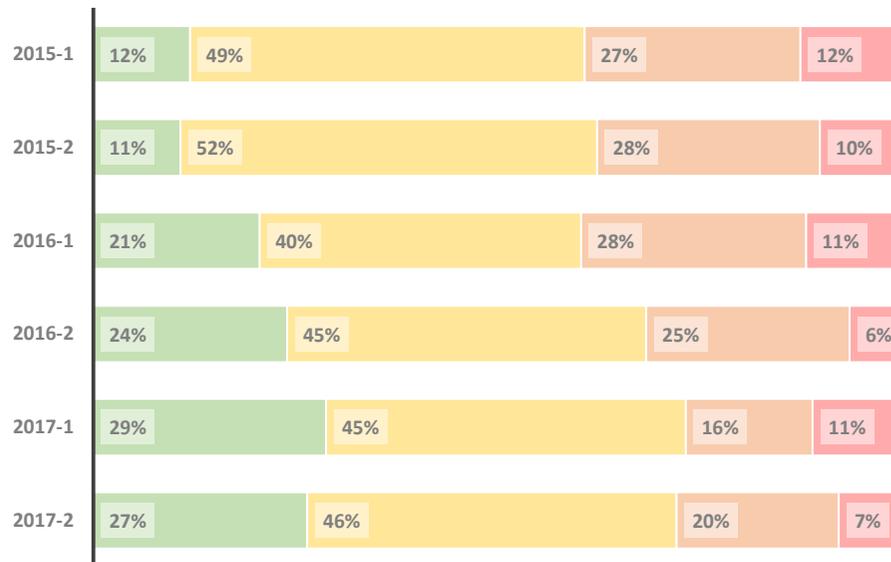
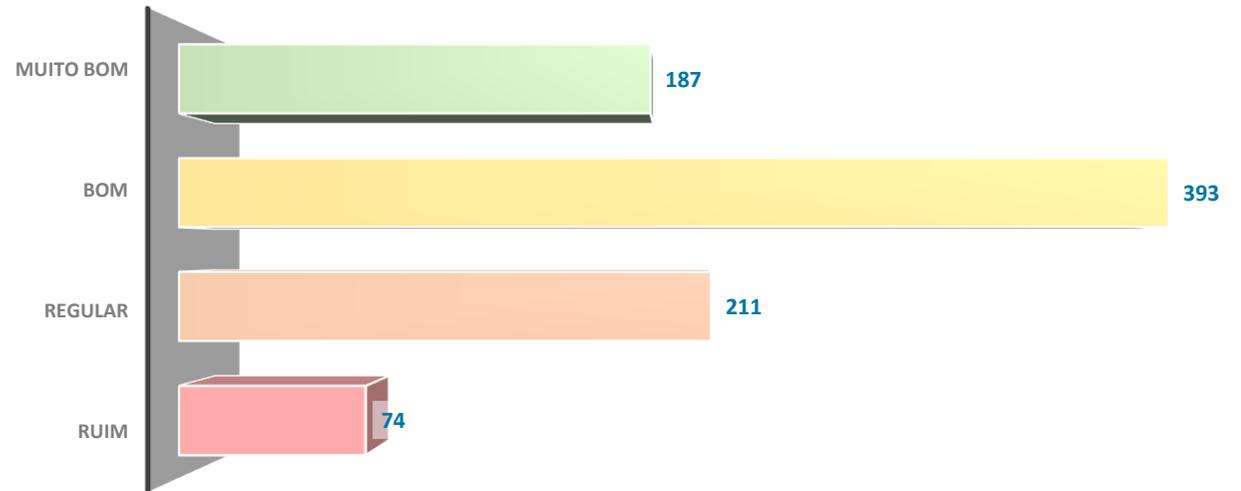
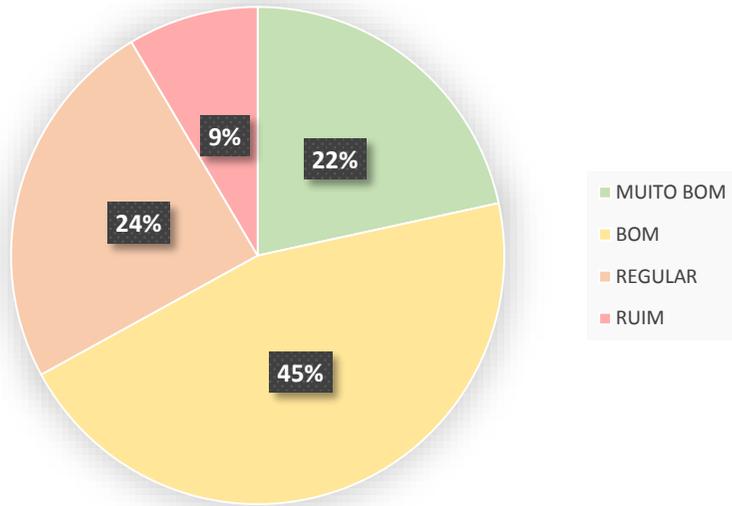


BIBLIOTECA: atendimento e serviços prestados.



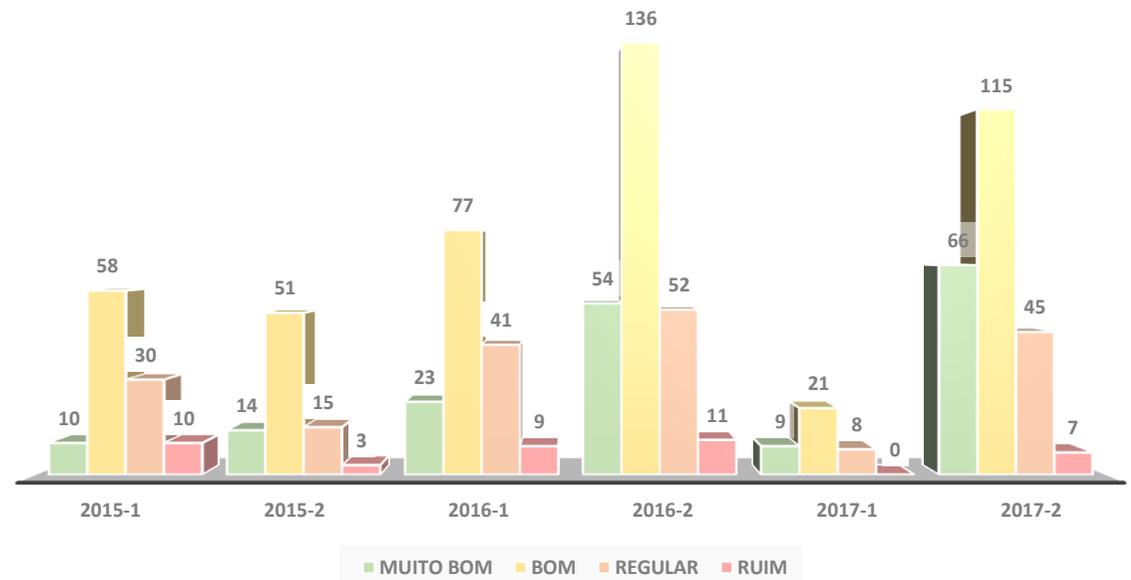
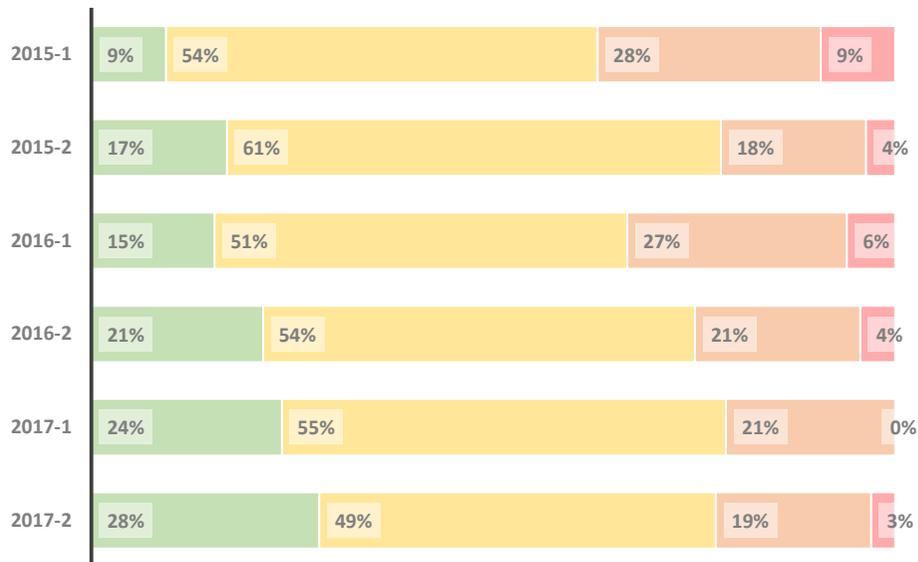
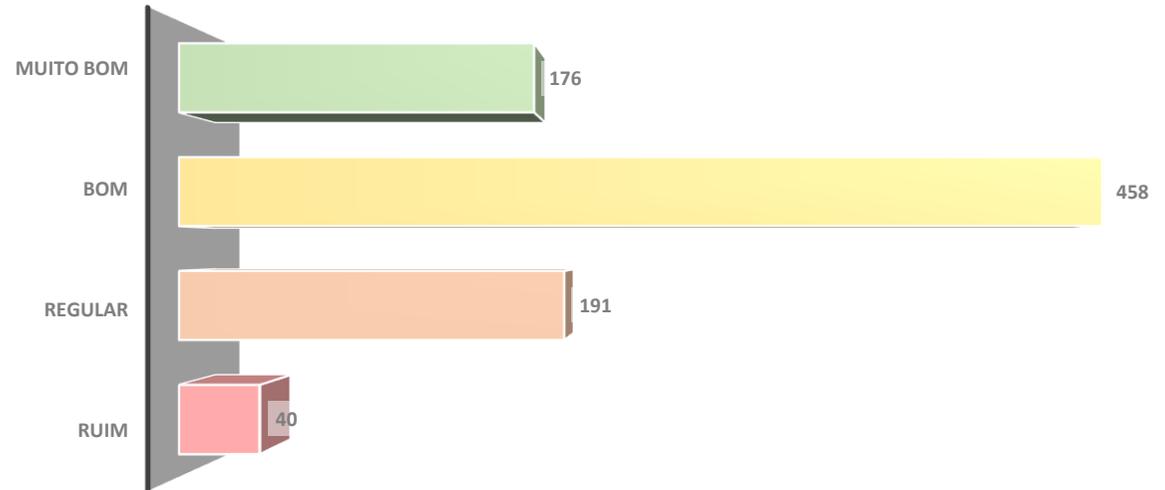
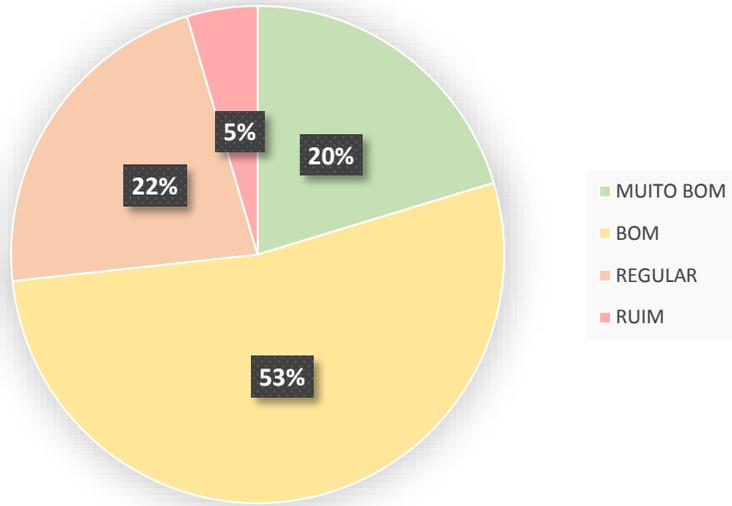


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



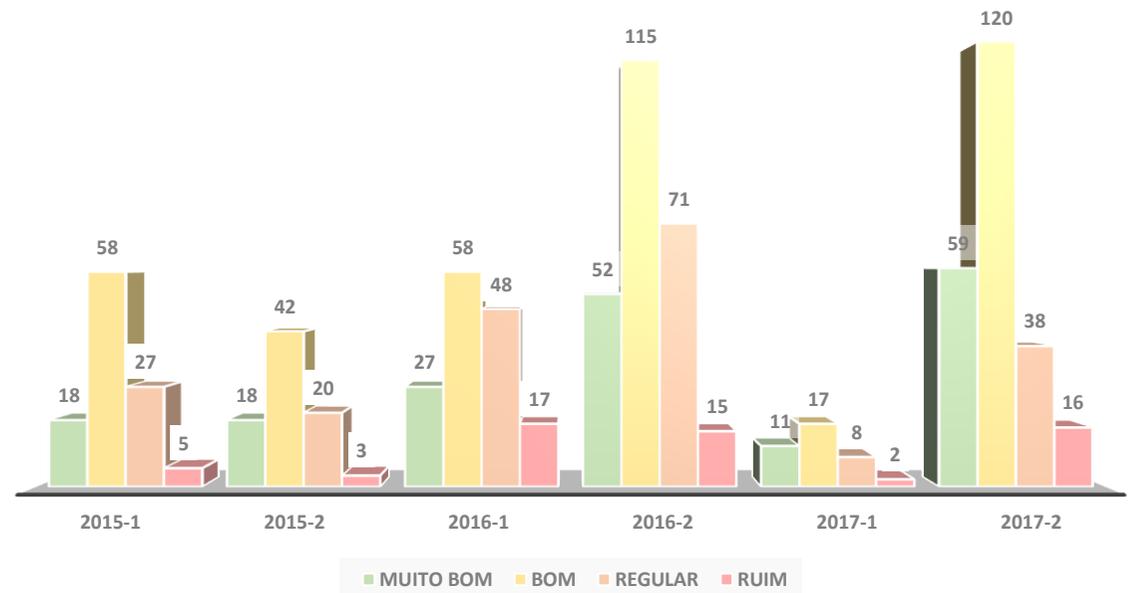
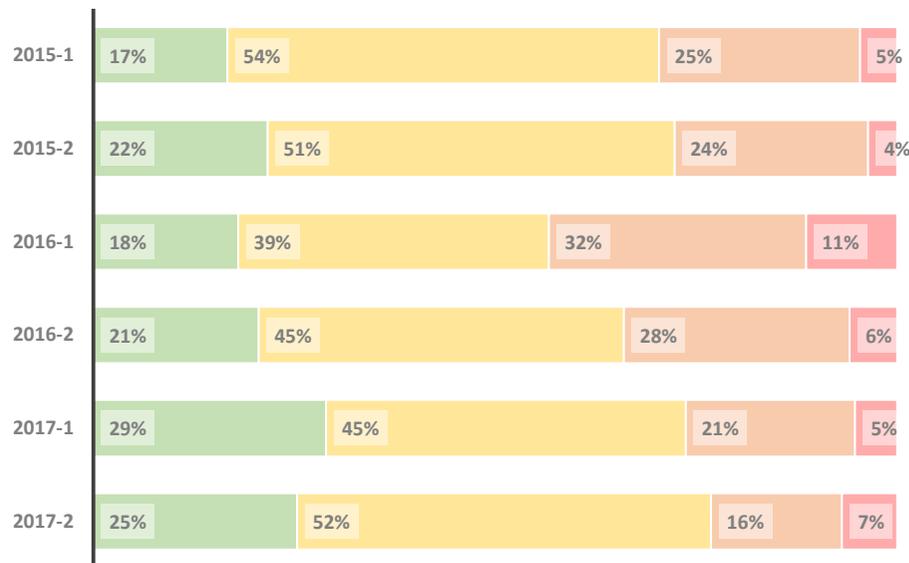
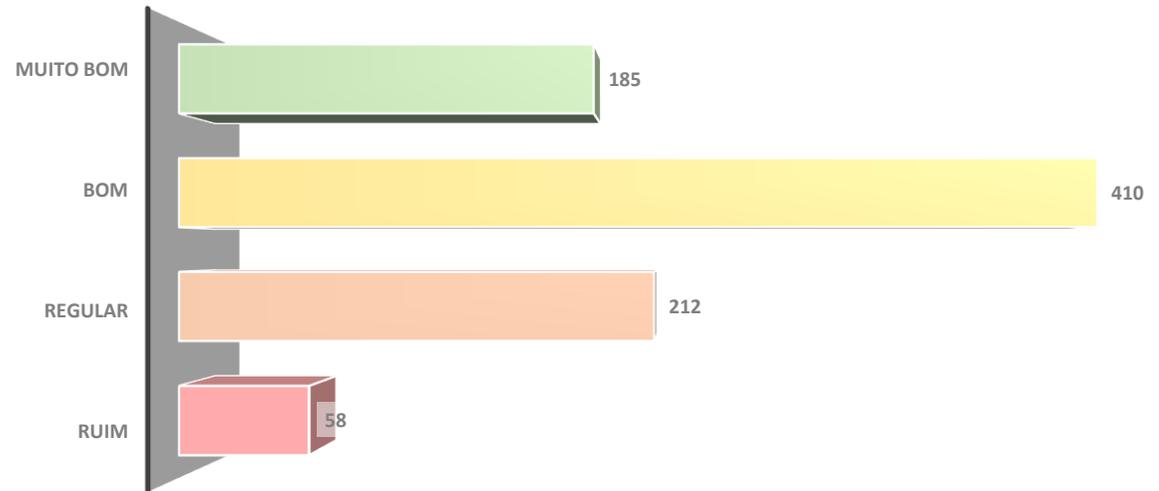
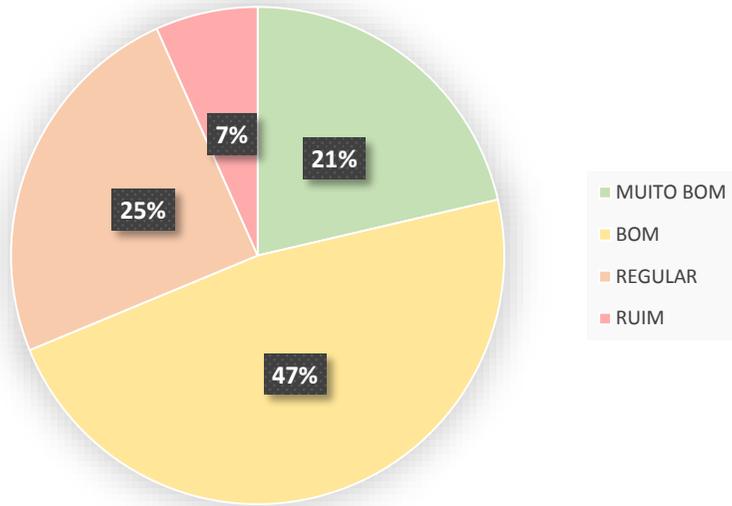


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



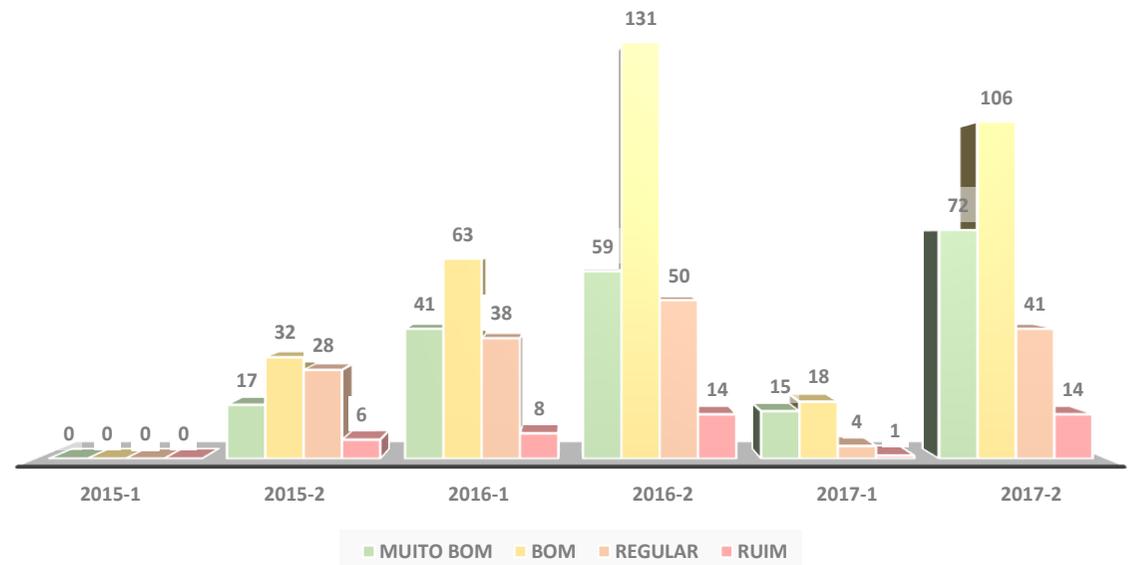
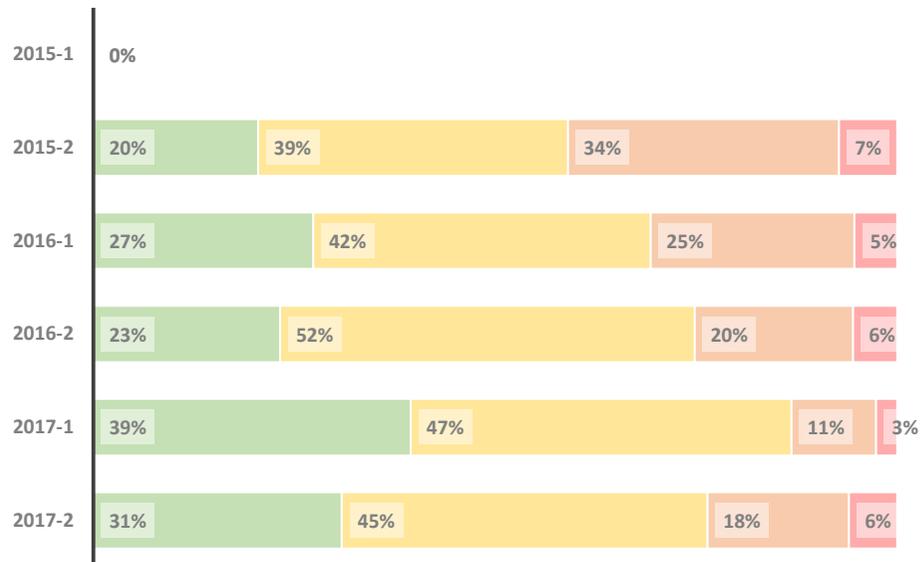
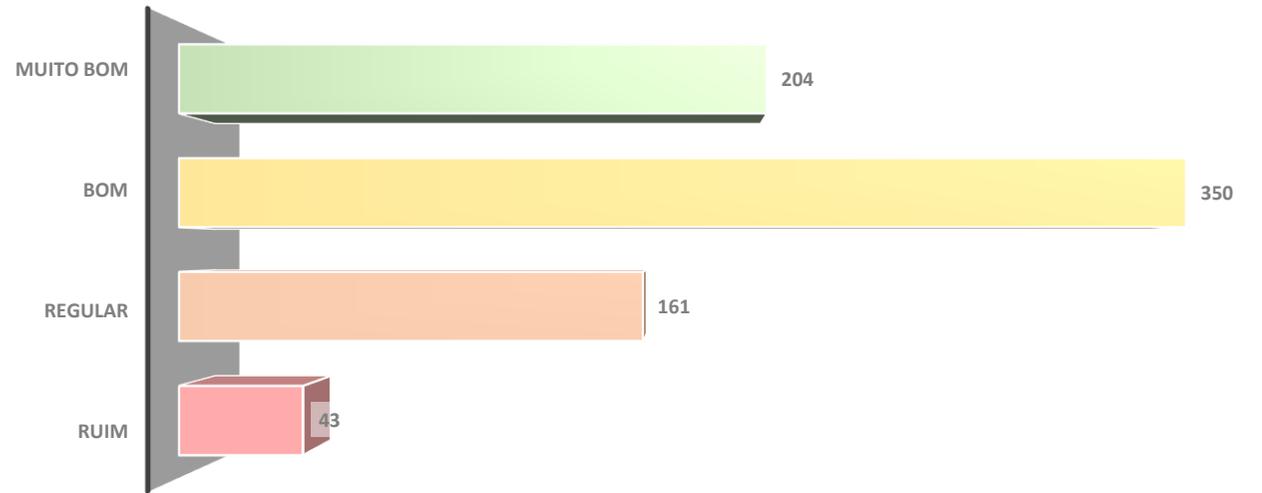
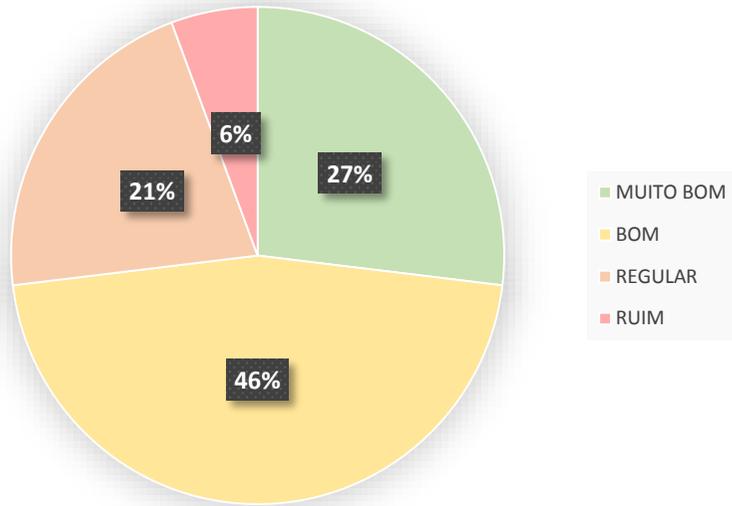


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



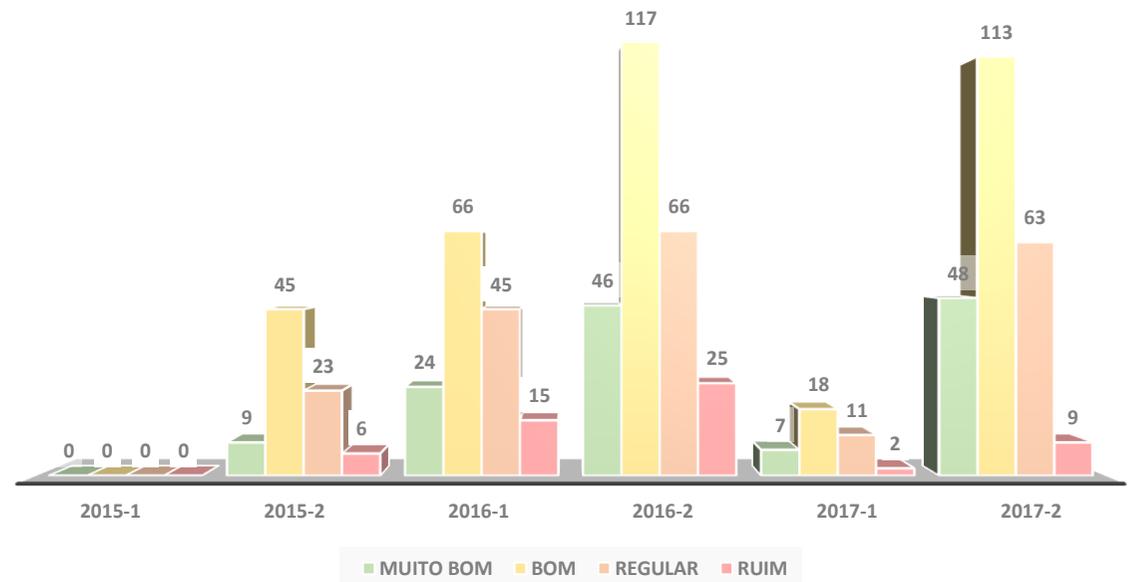
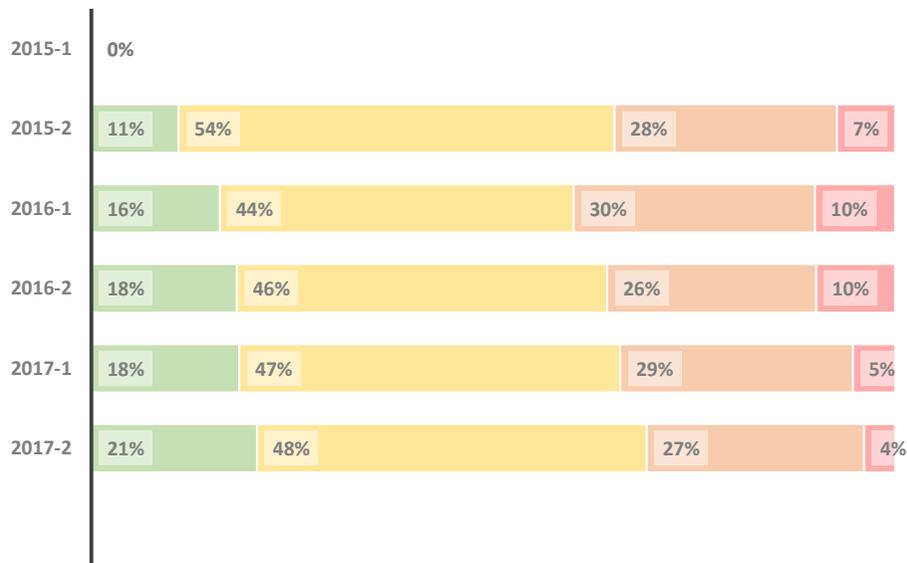
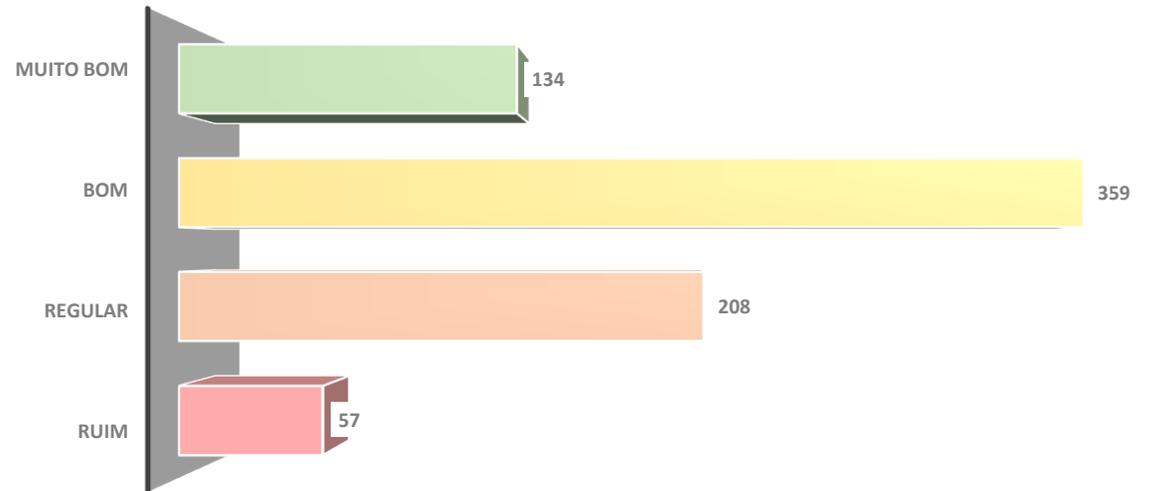
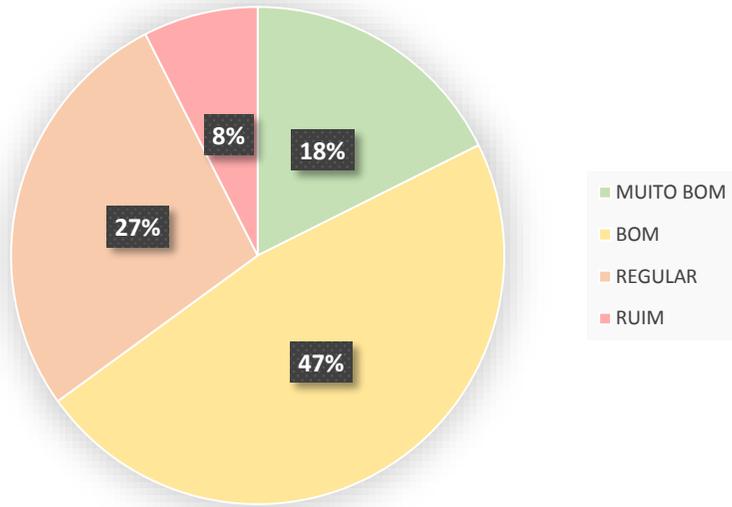


SALAS DE AULA : limpeza e ventilação.



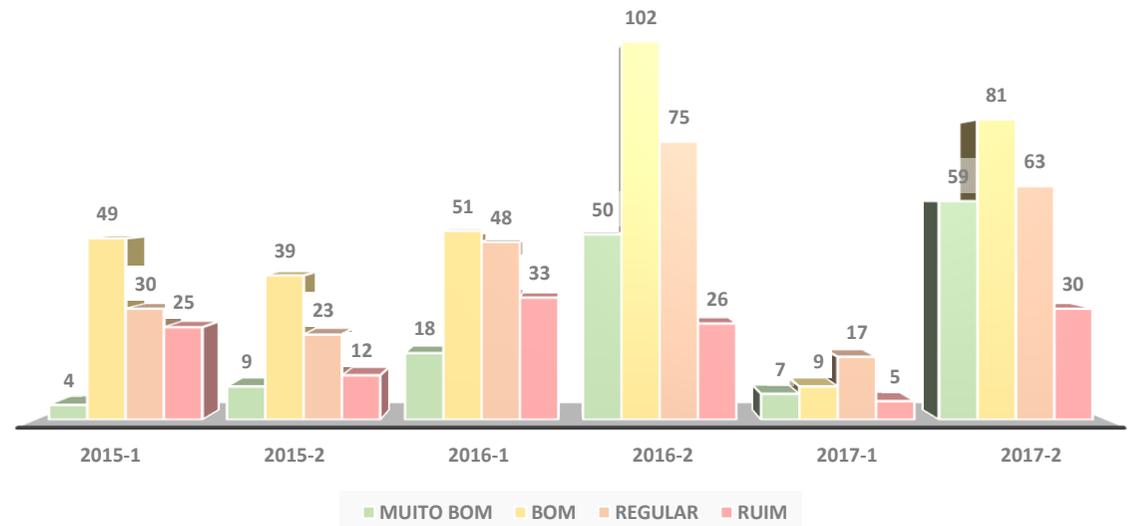
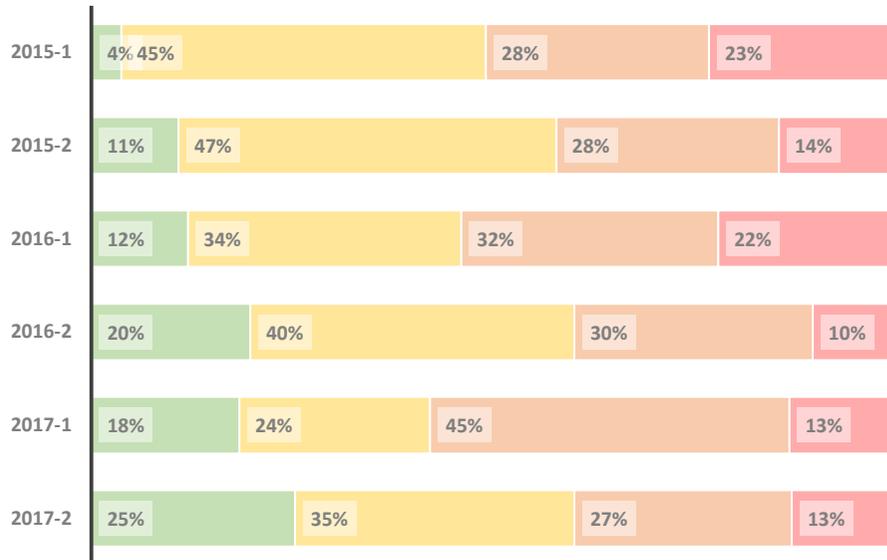
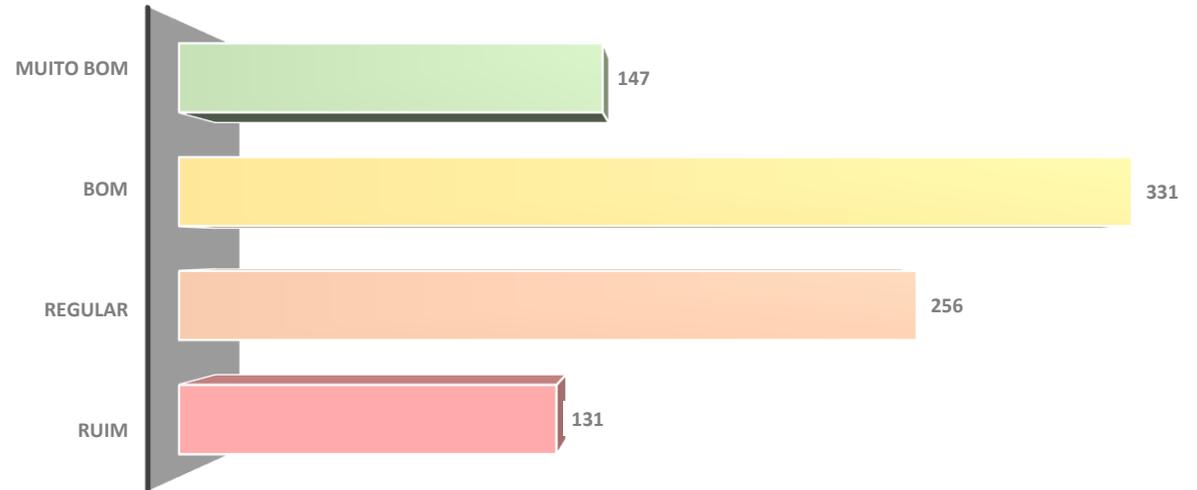
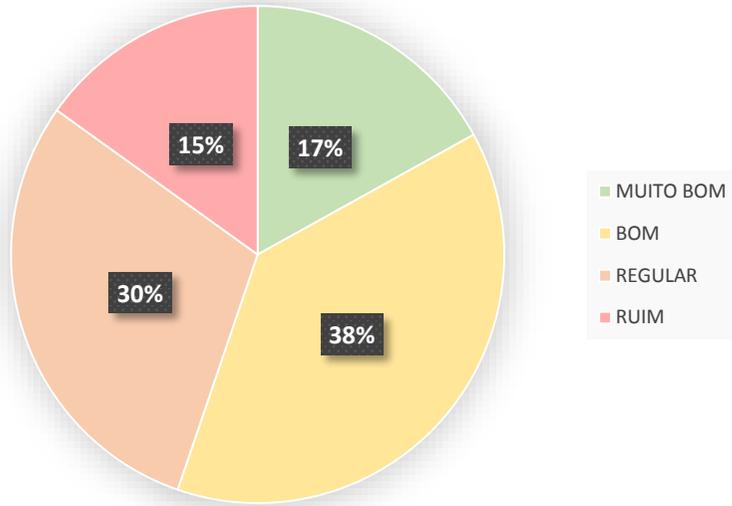


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



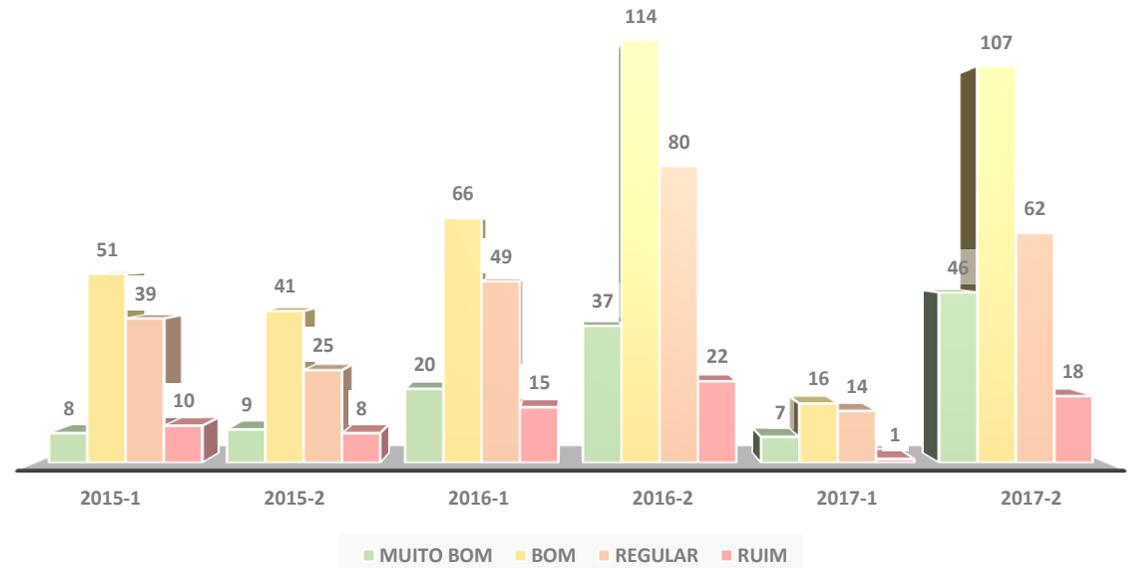
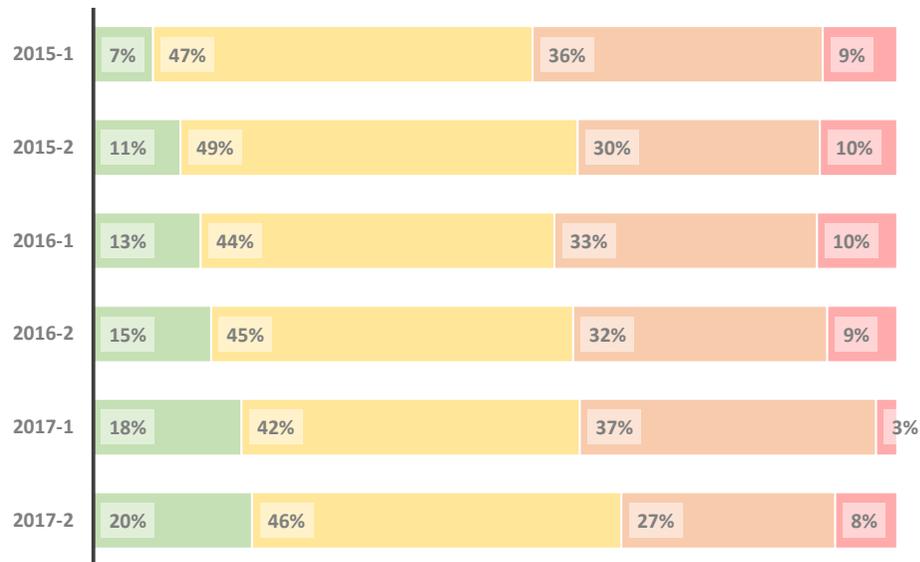
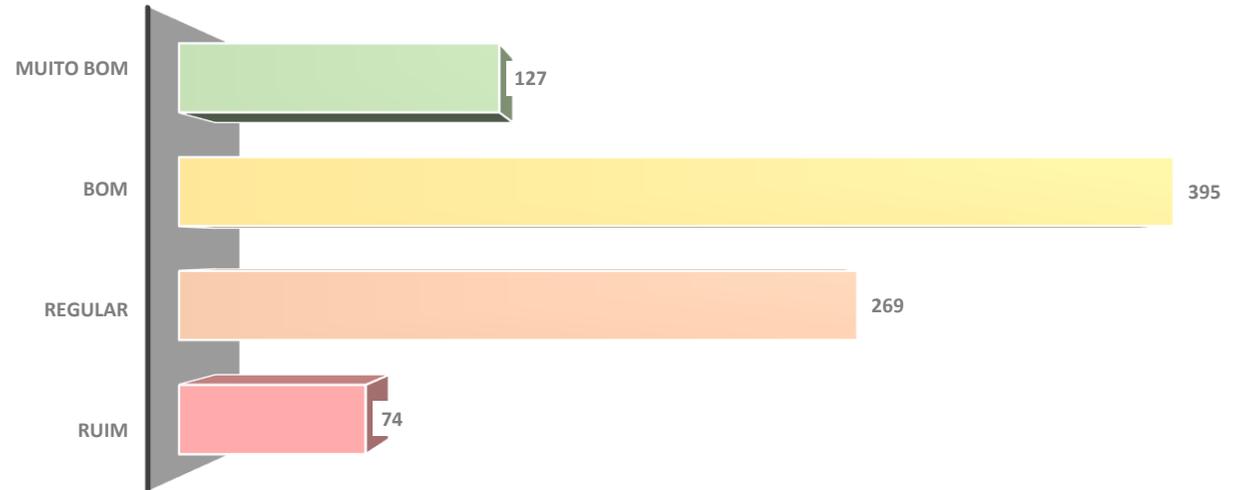
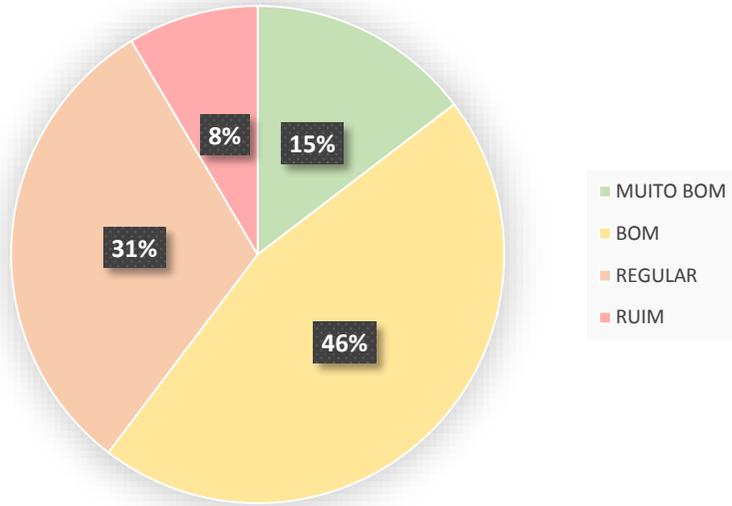


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



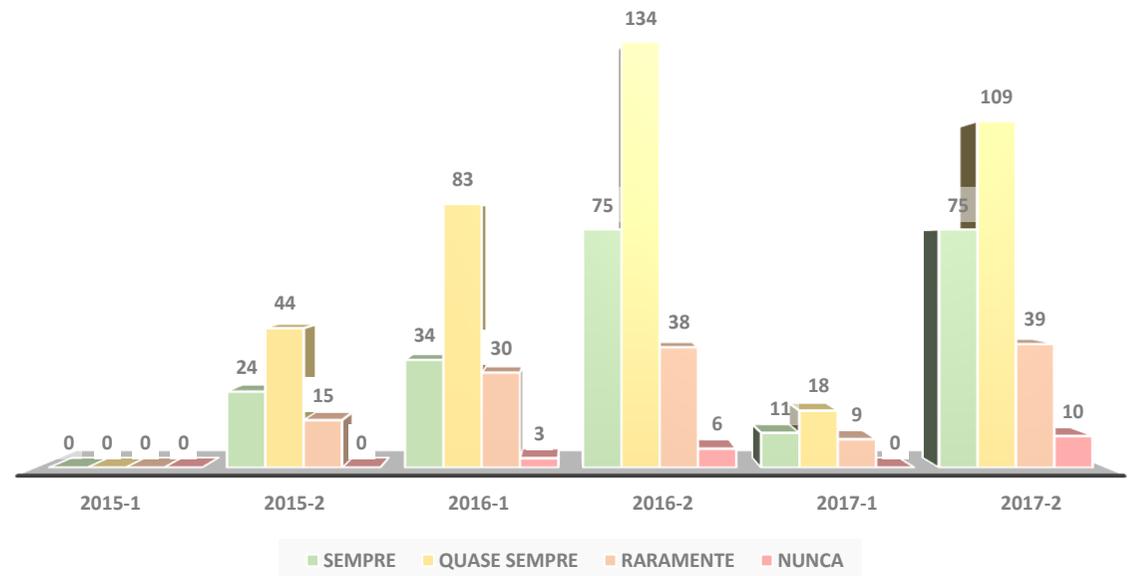
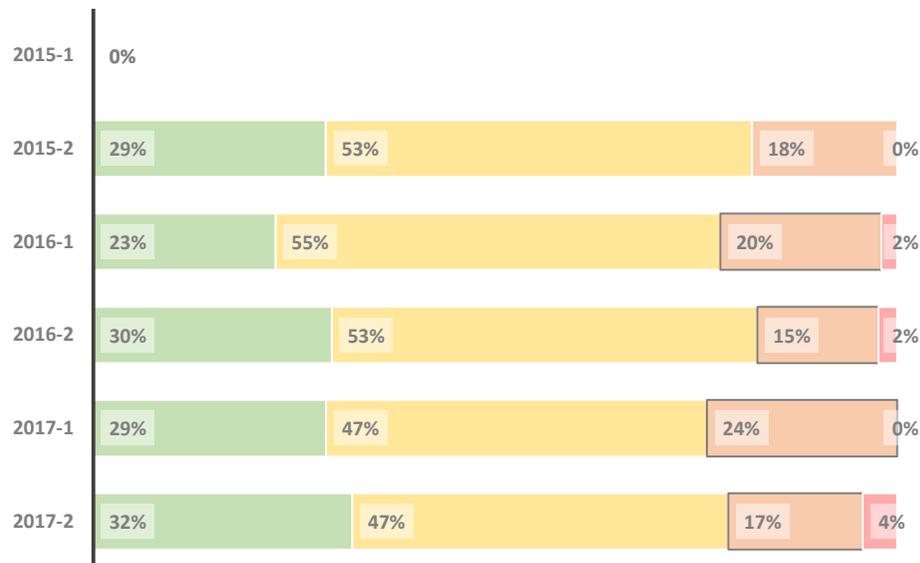
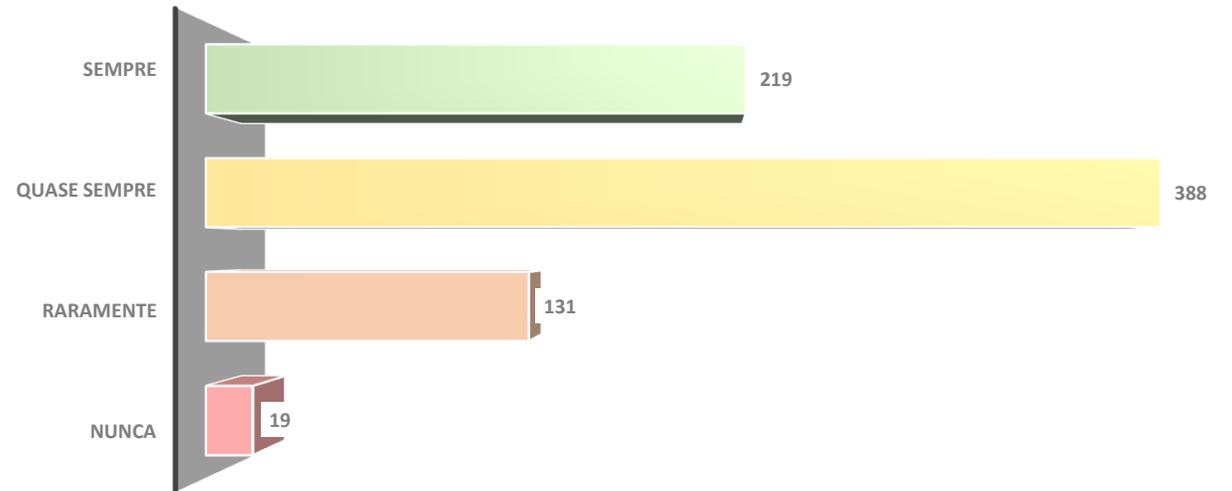
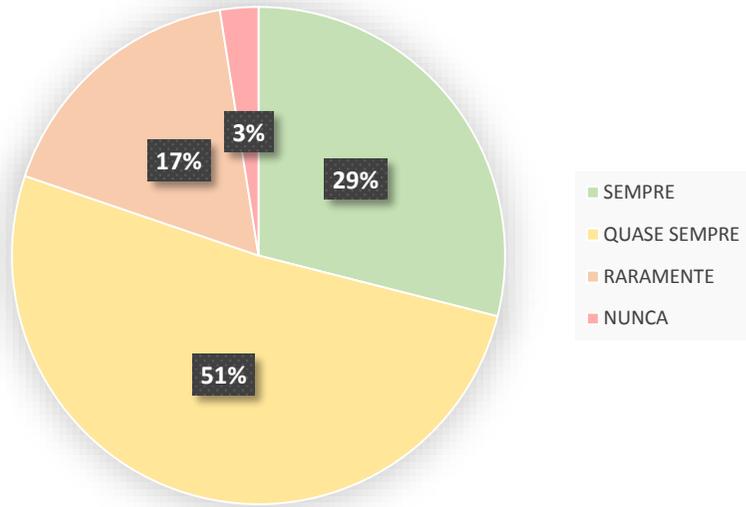


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



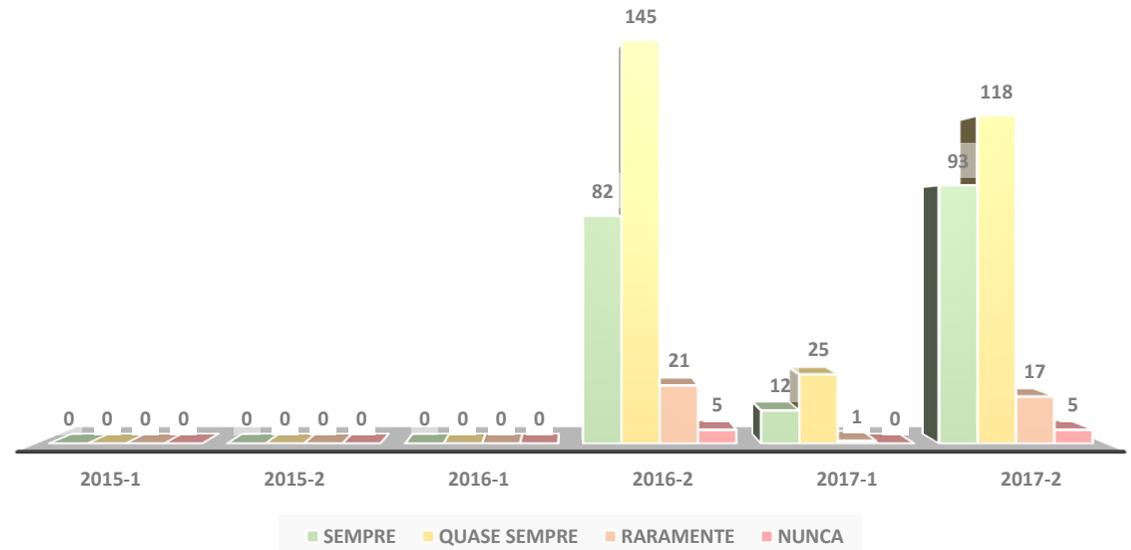
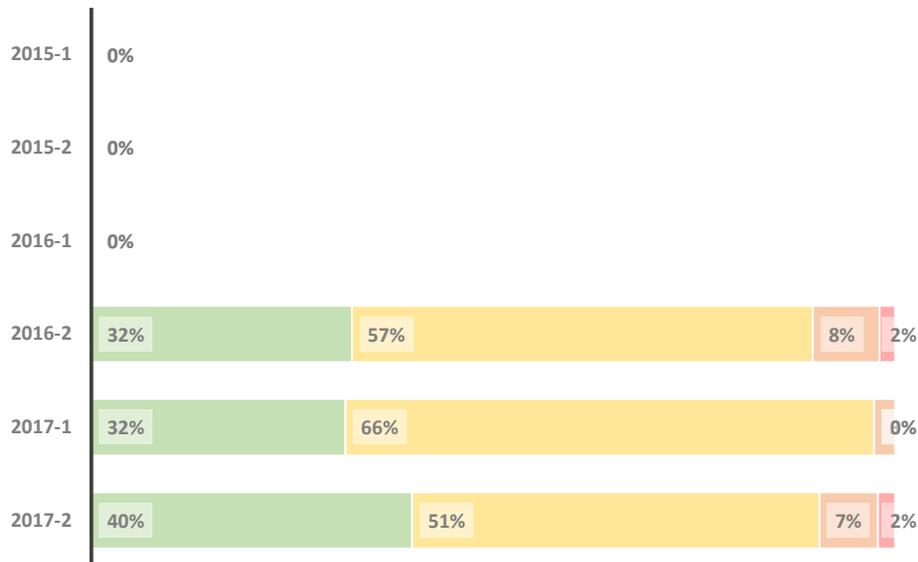
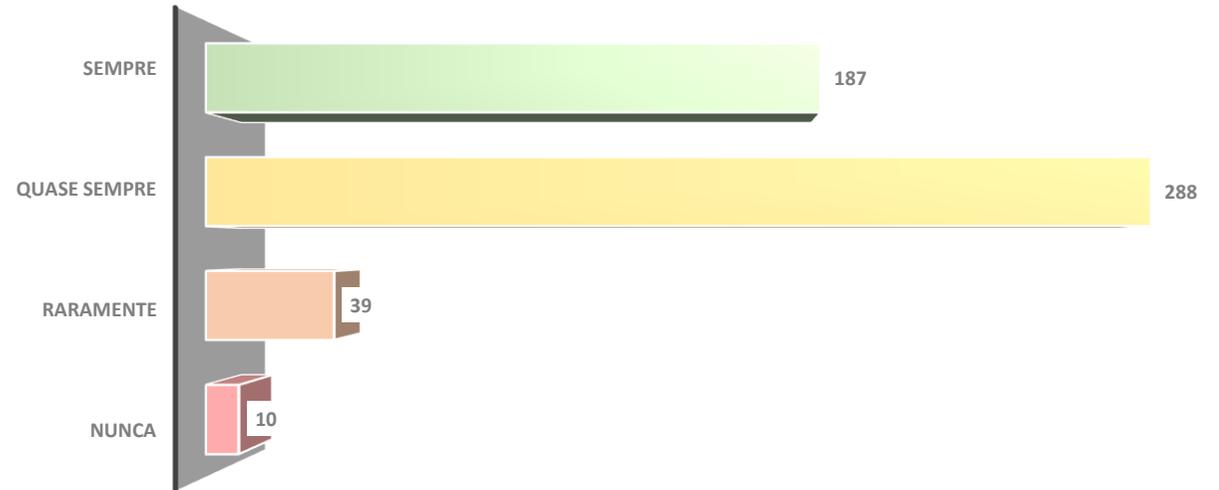
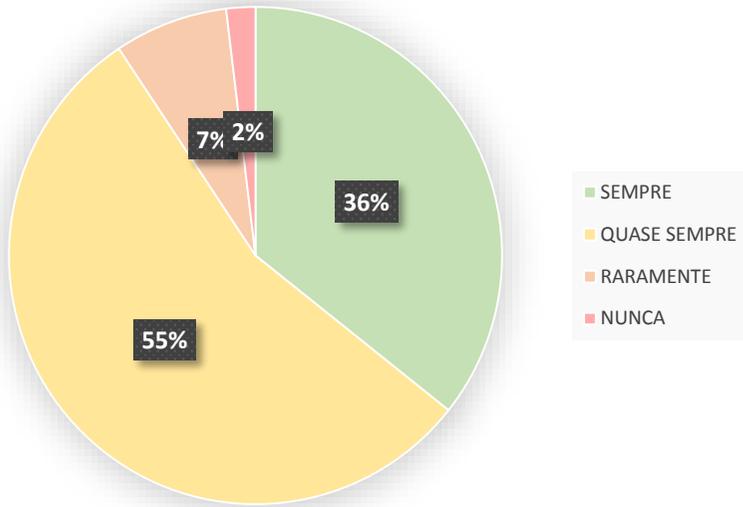


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



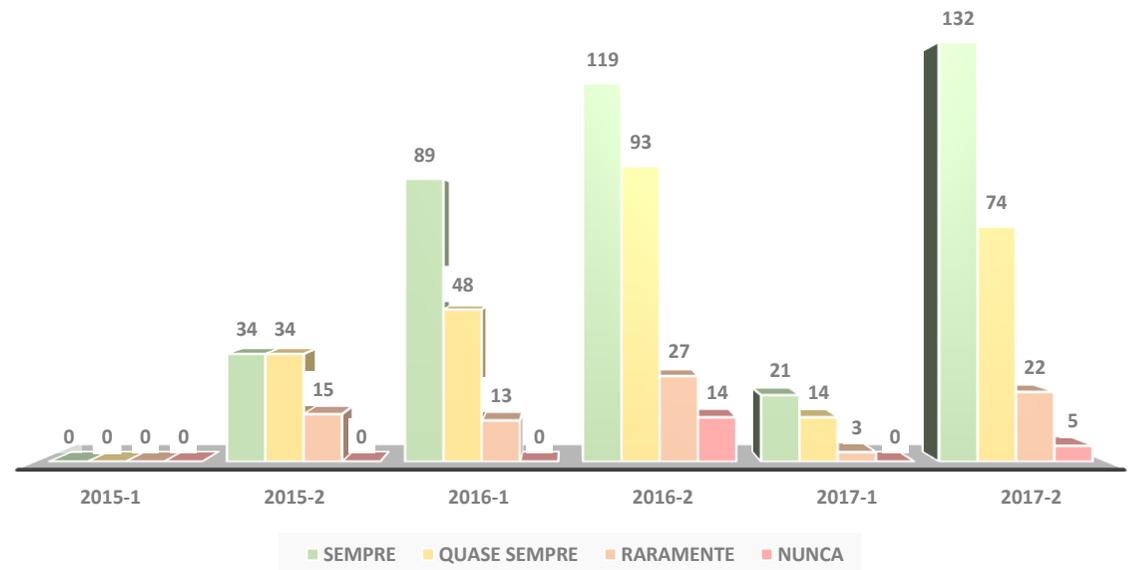
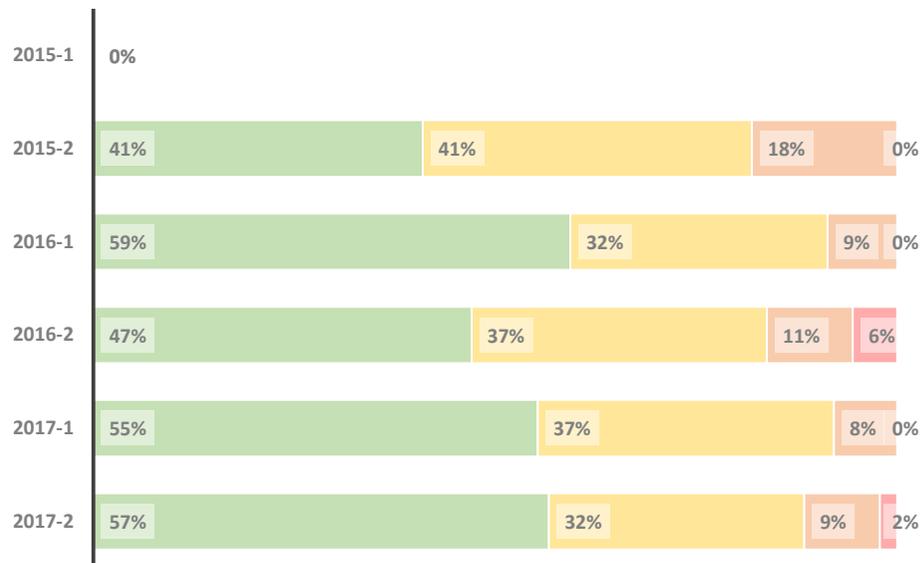
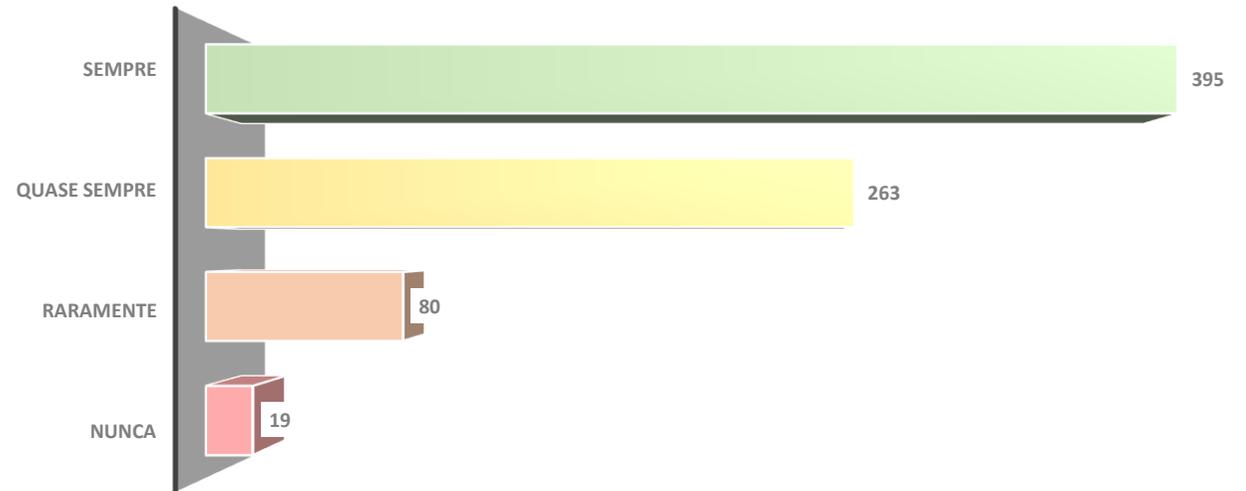
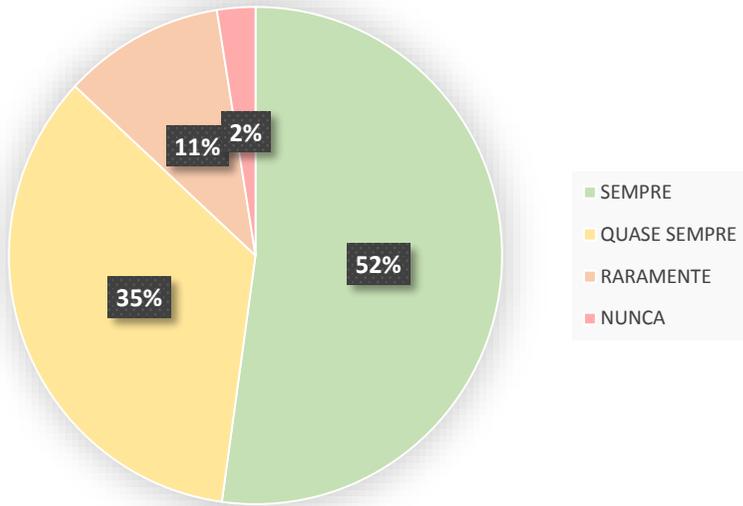


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



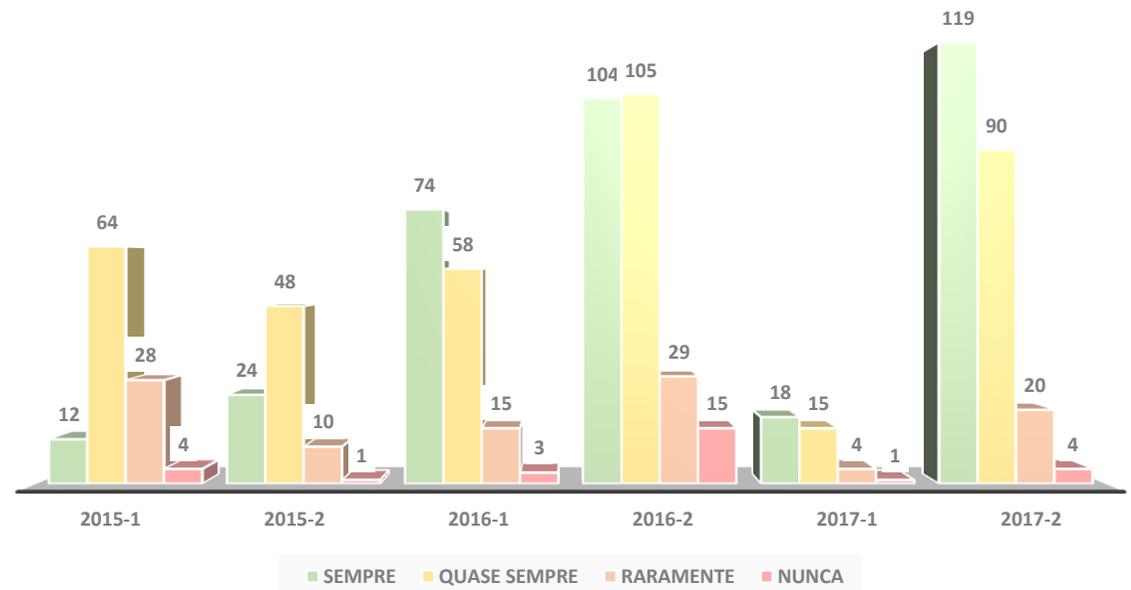
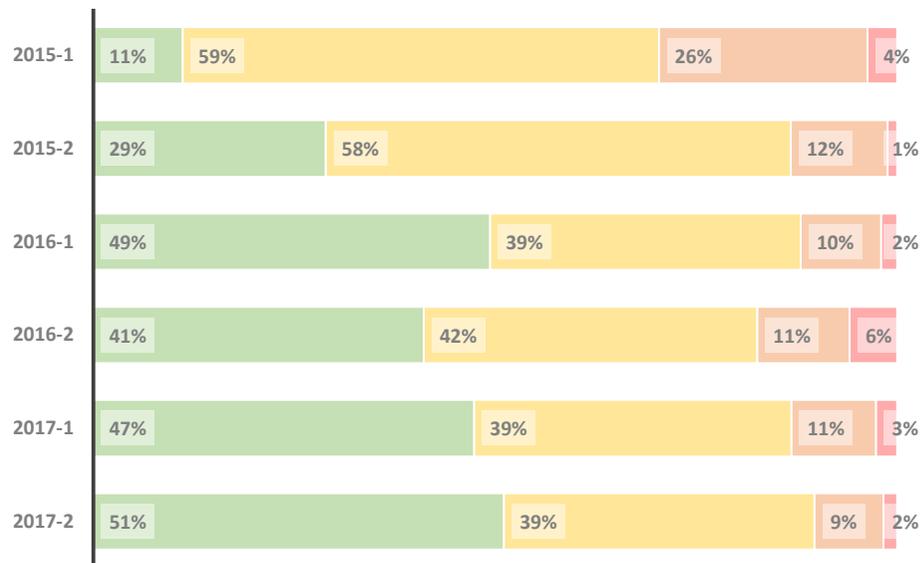
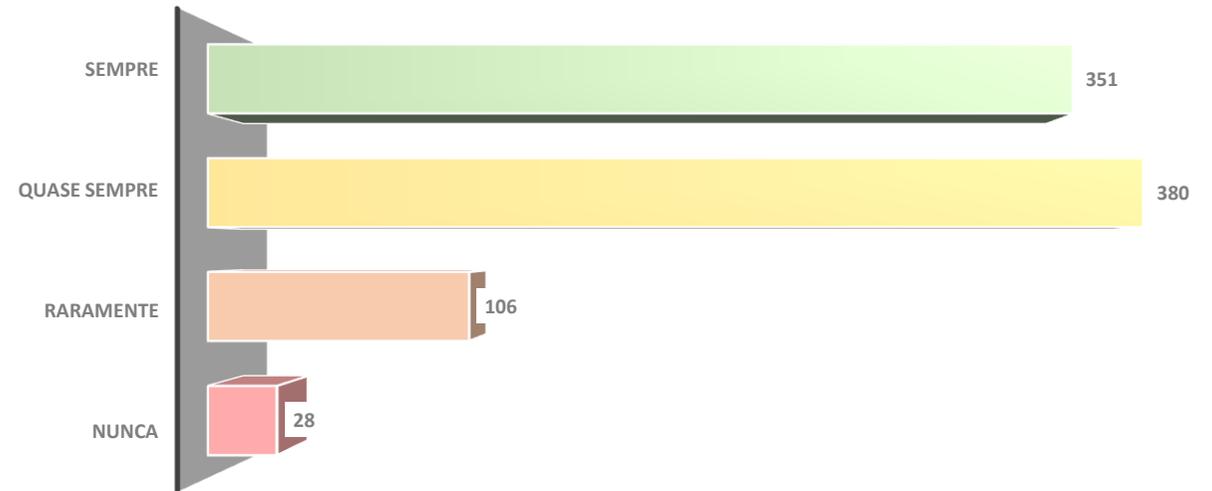
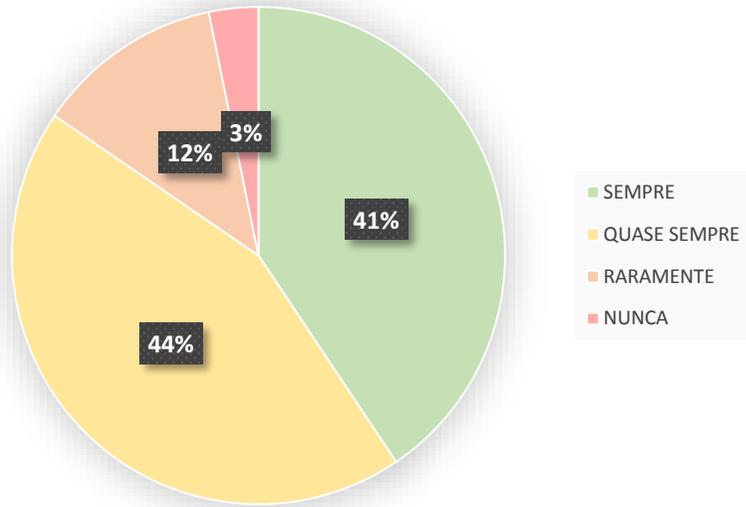


O COORDENADOR: é acessível ao aluno?



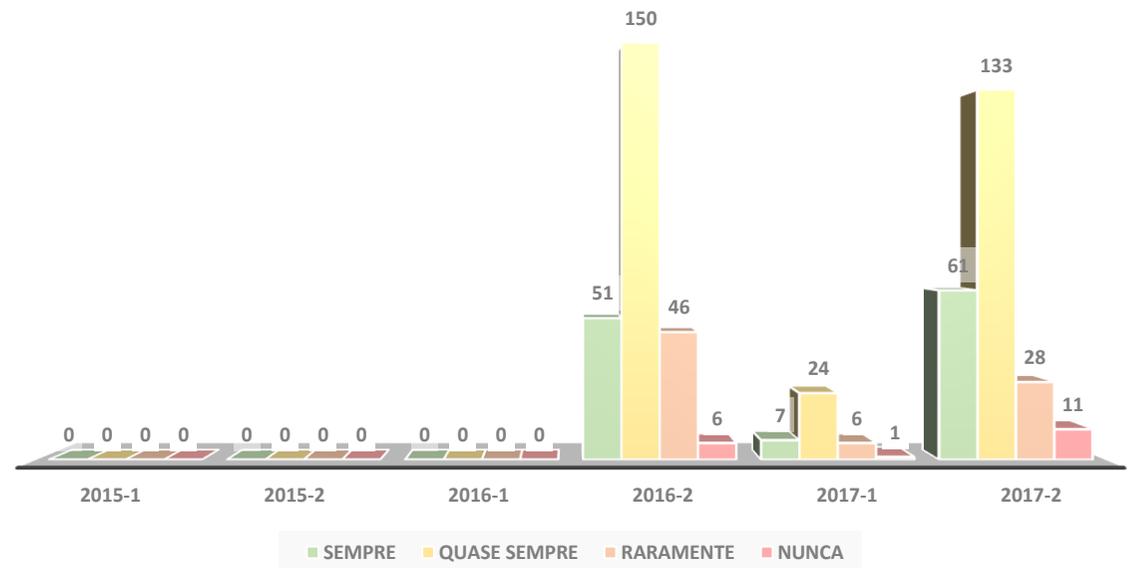
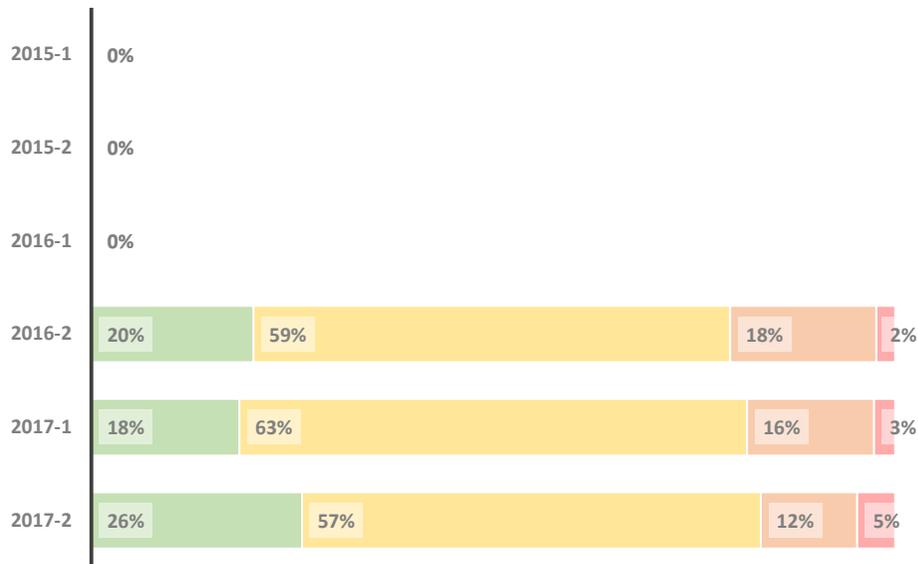
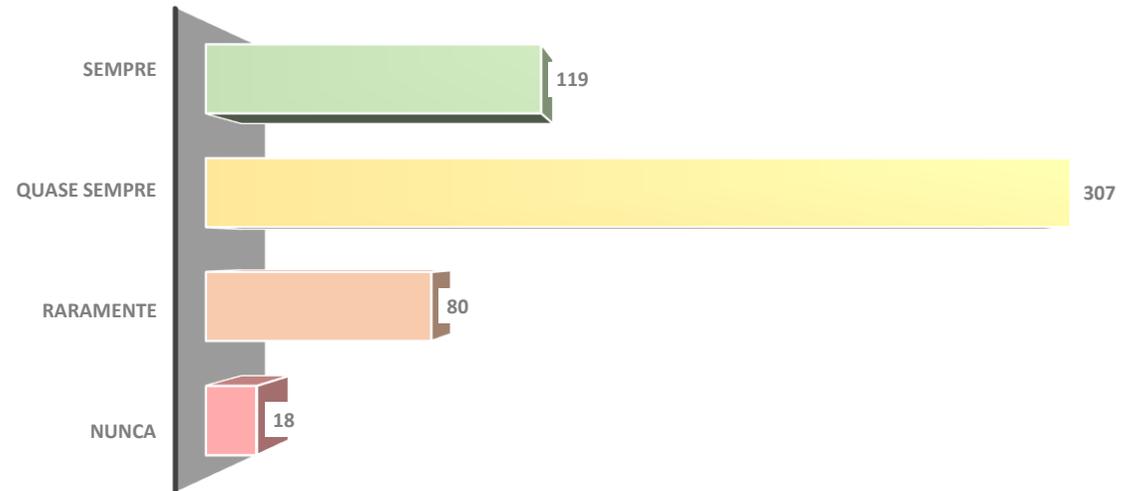
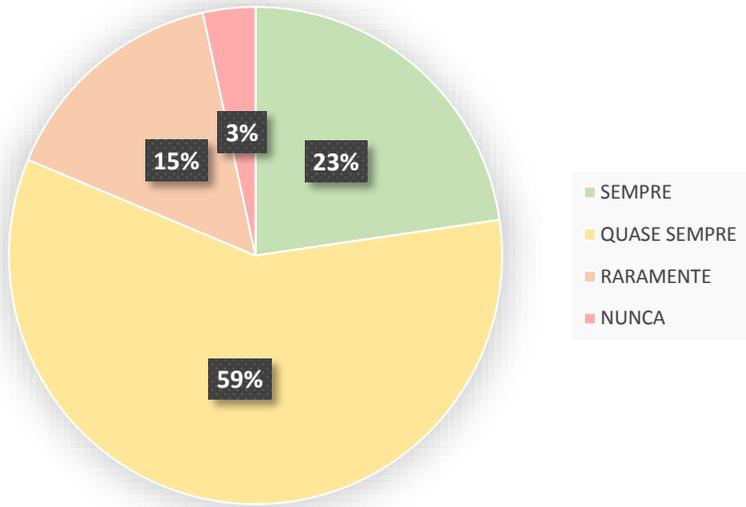


O COORDENADOR: é acessível ao aluno?



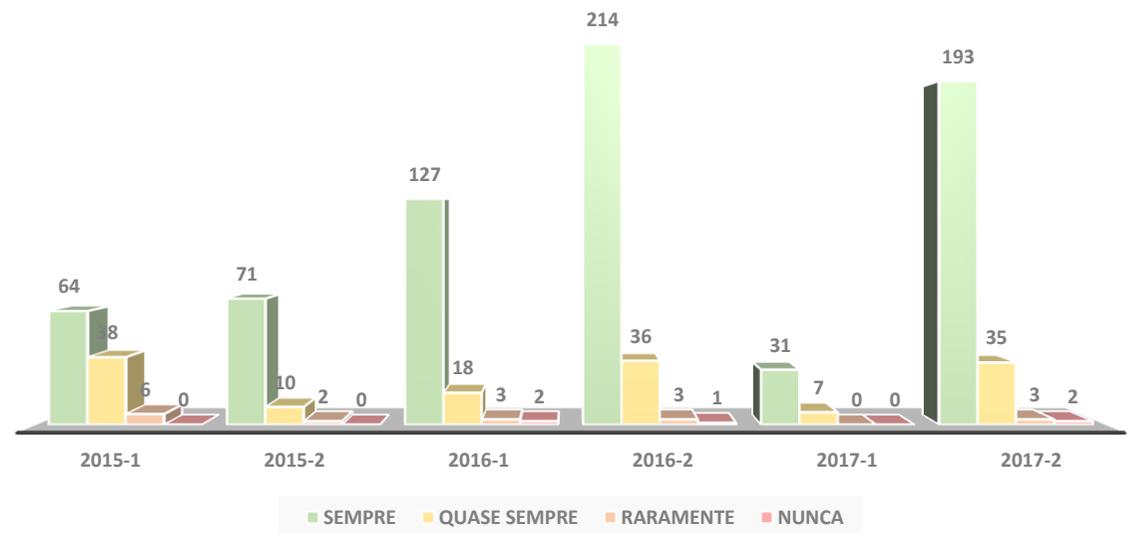
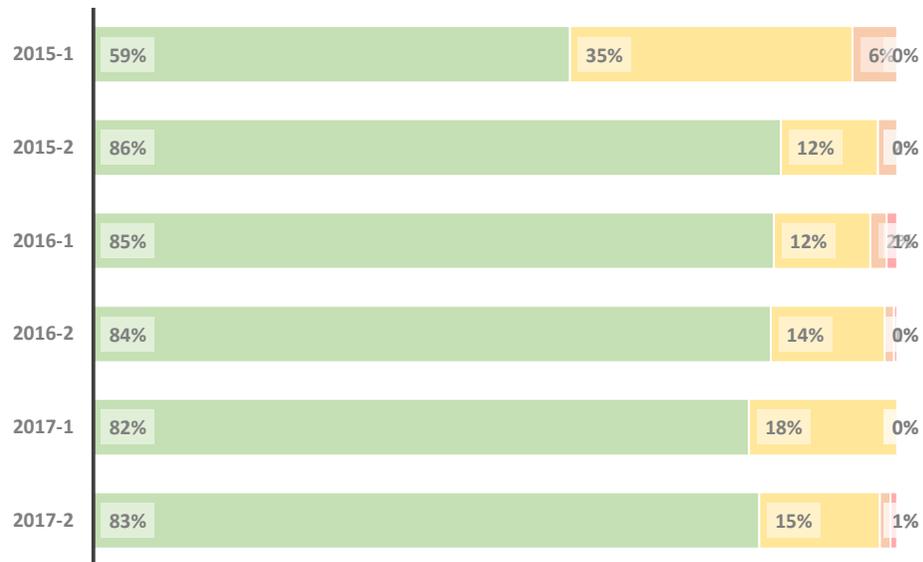
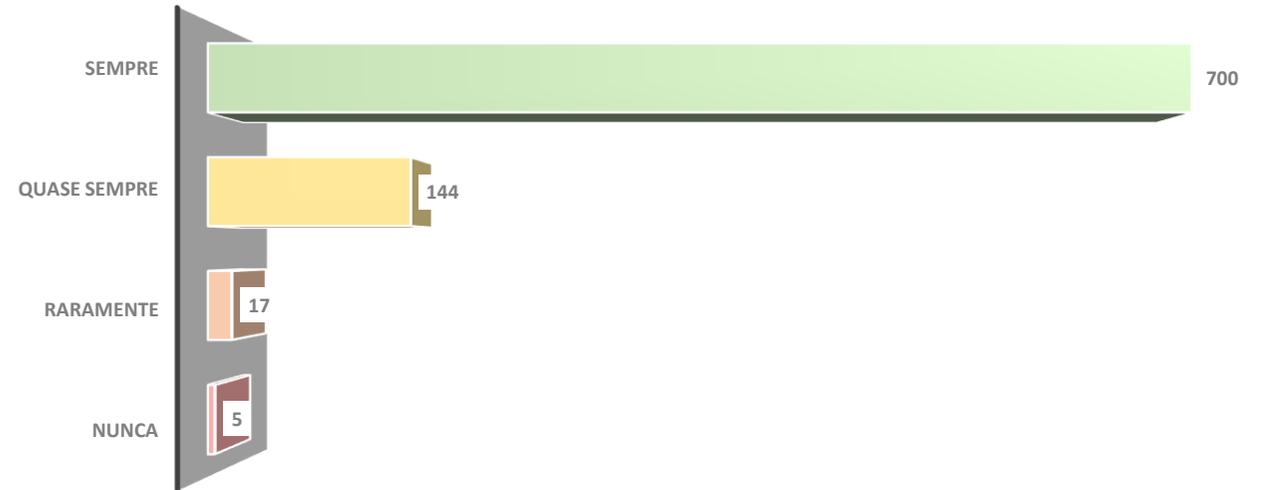
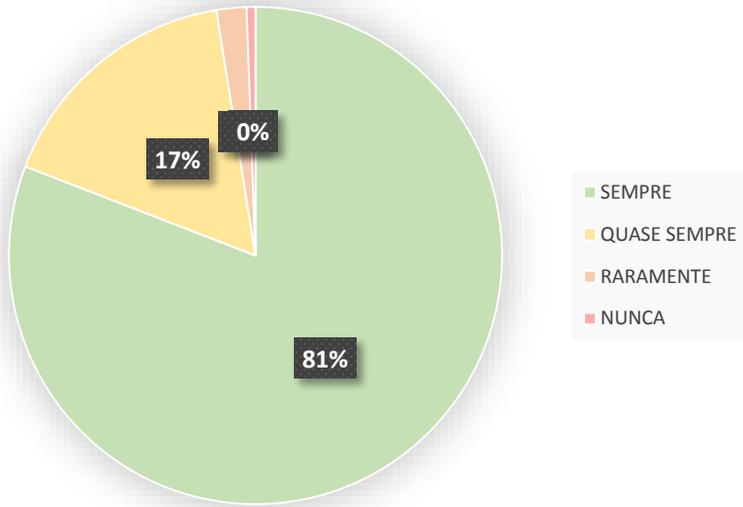


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



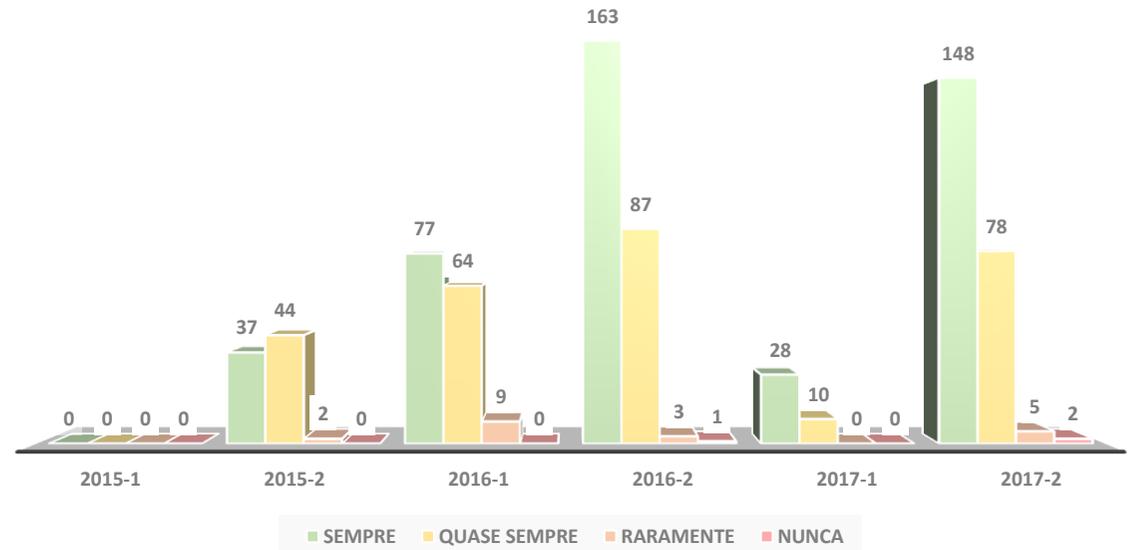
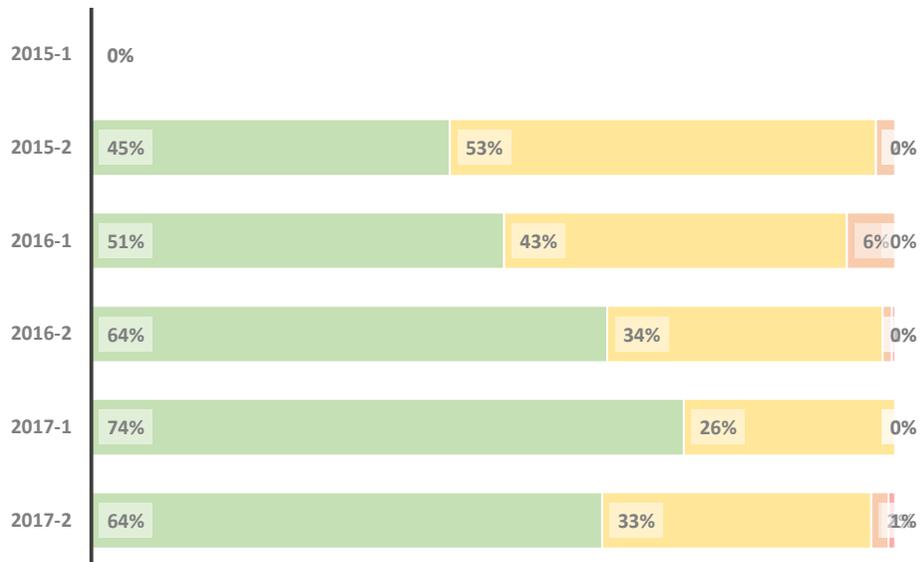
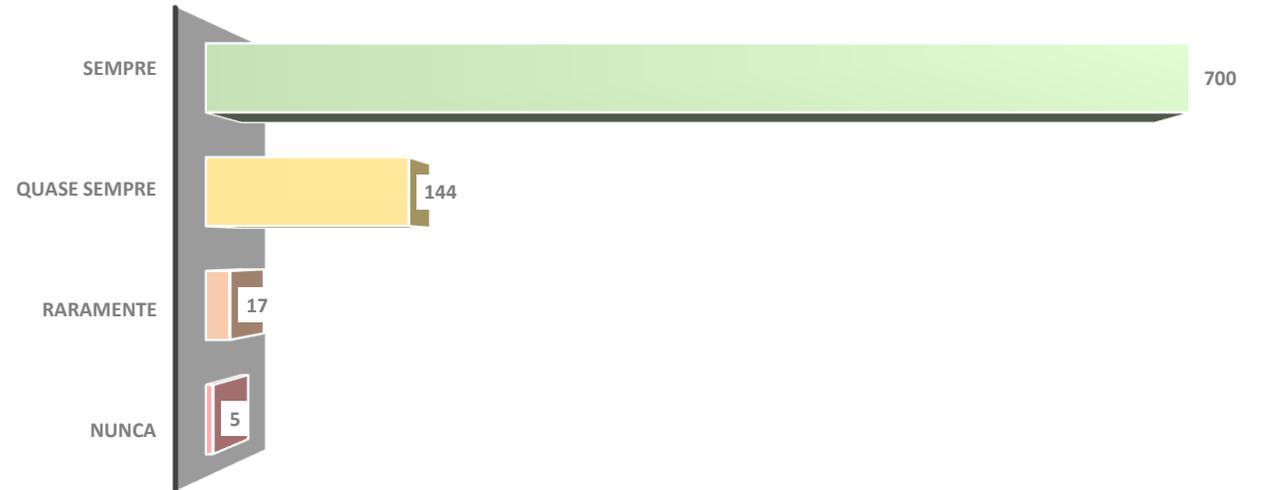
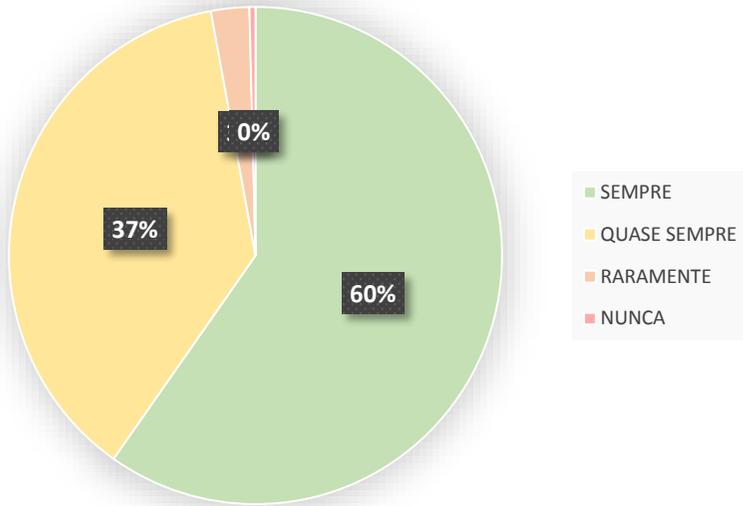


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



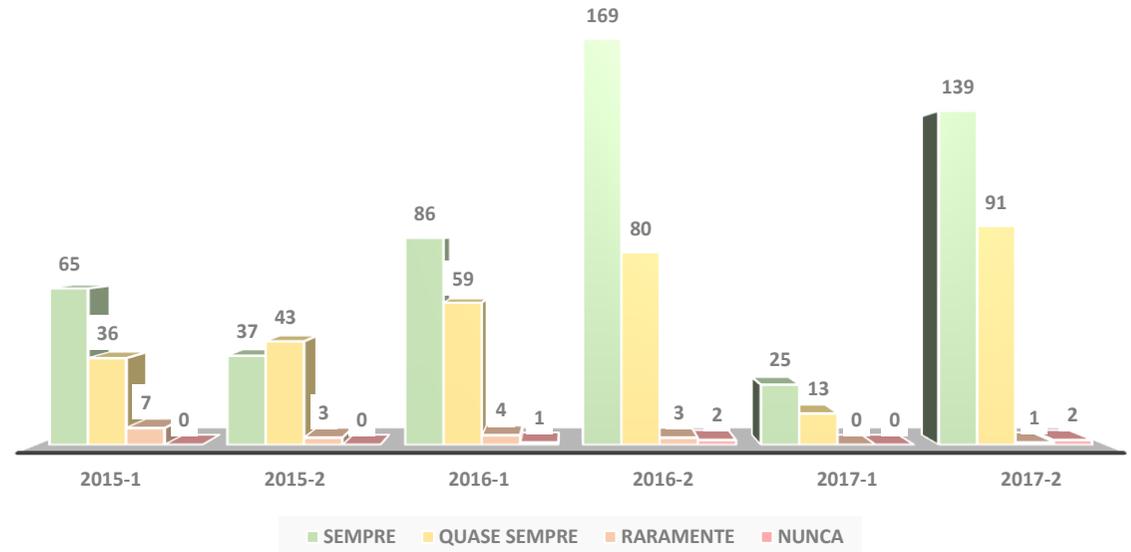
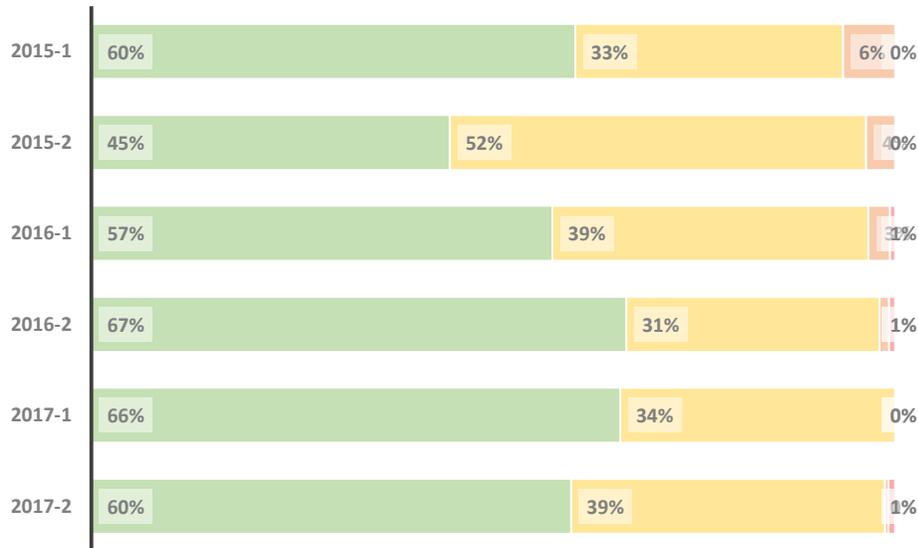
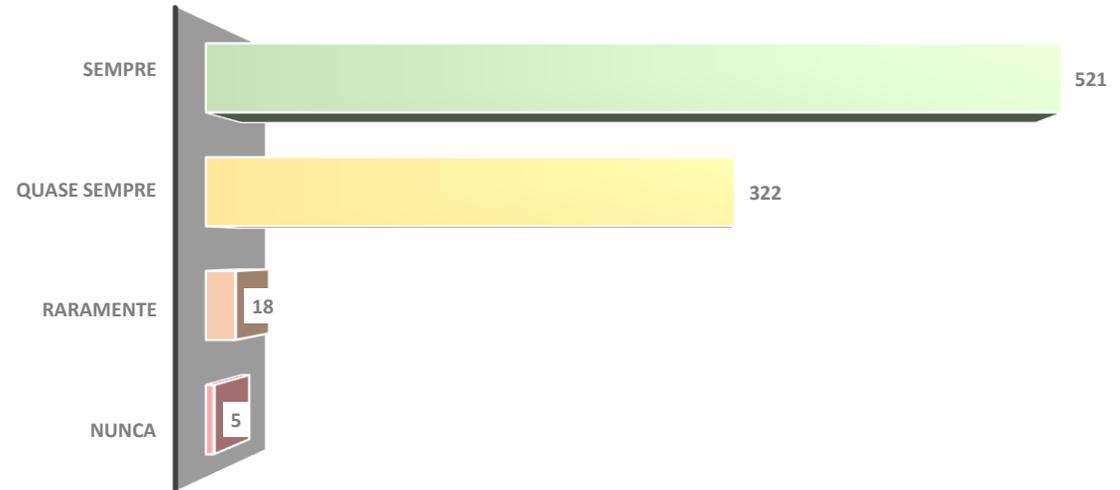
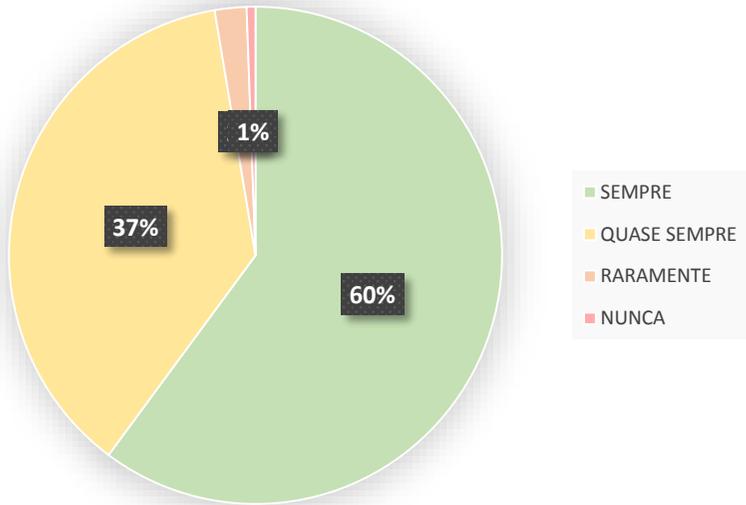


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



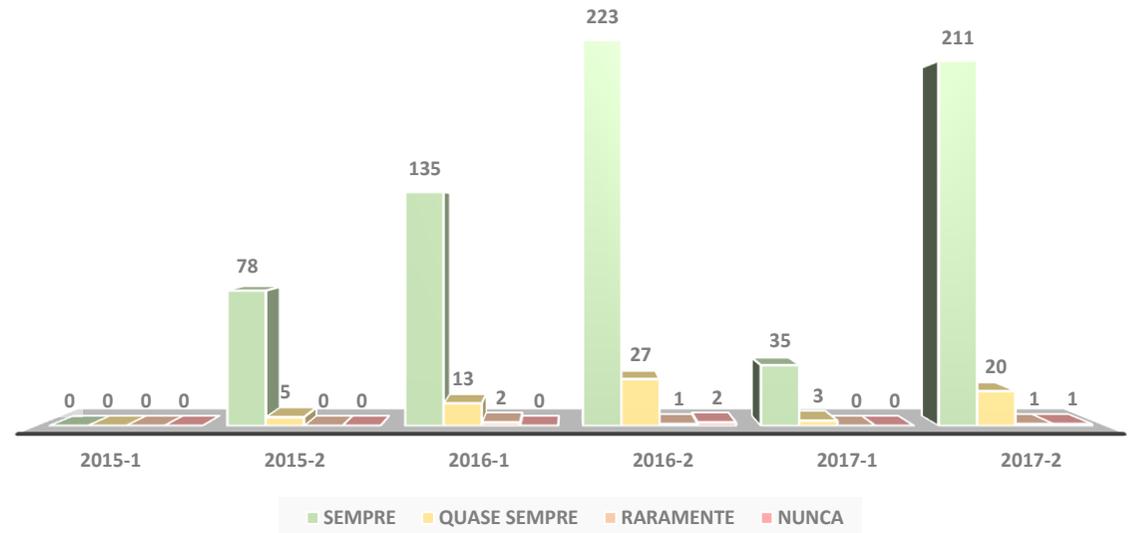
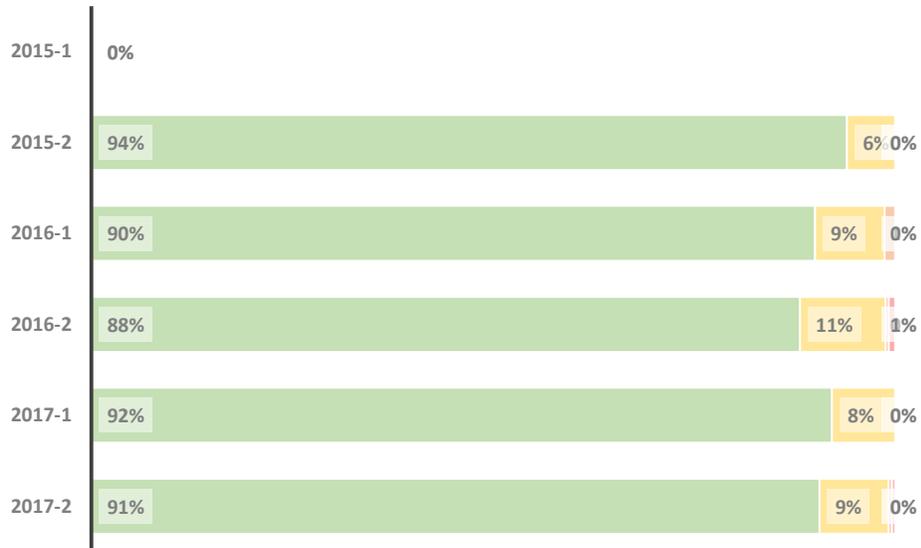
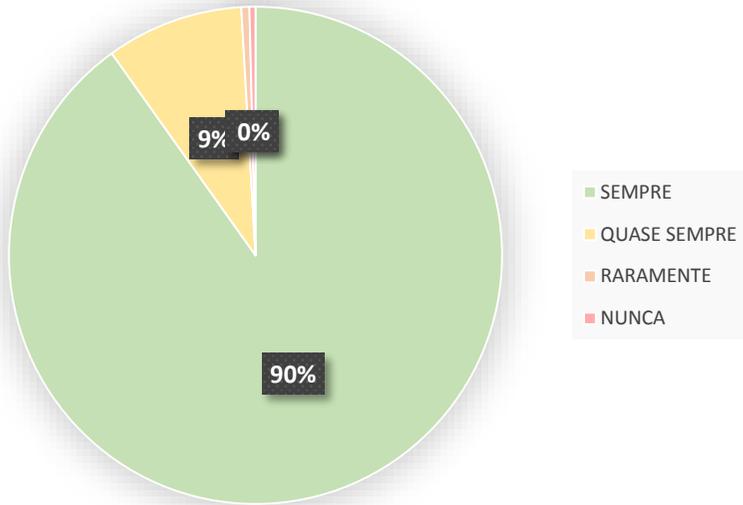


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



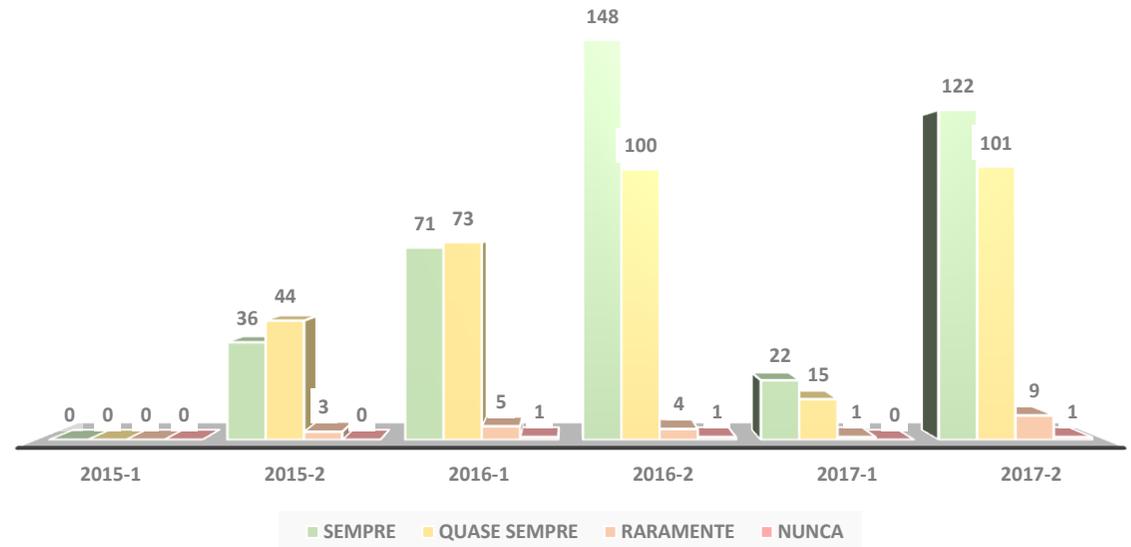
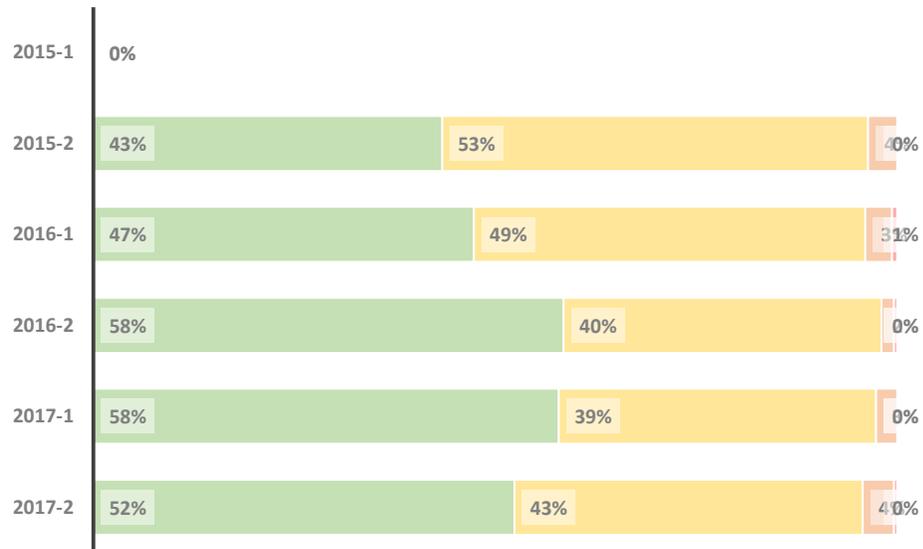
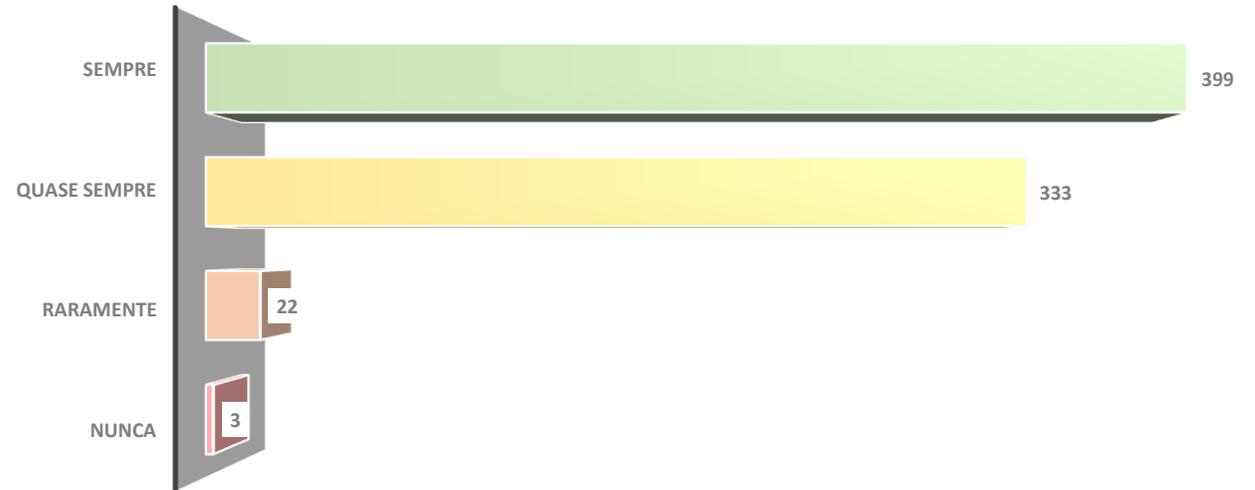
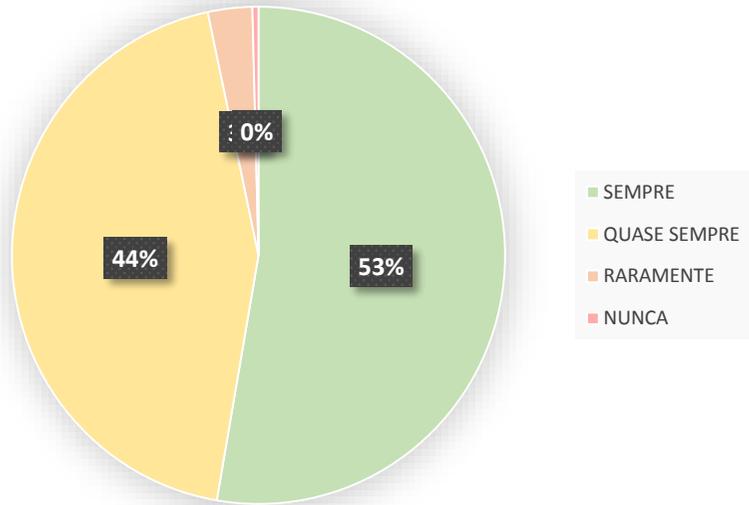


OS PROFESSORES: fazem chamada?



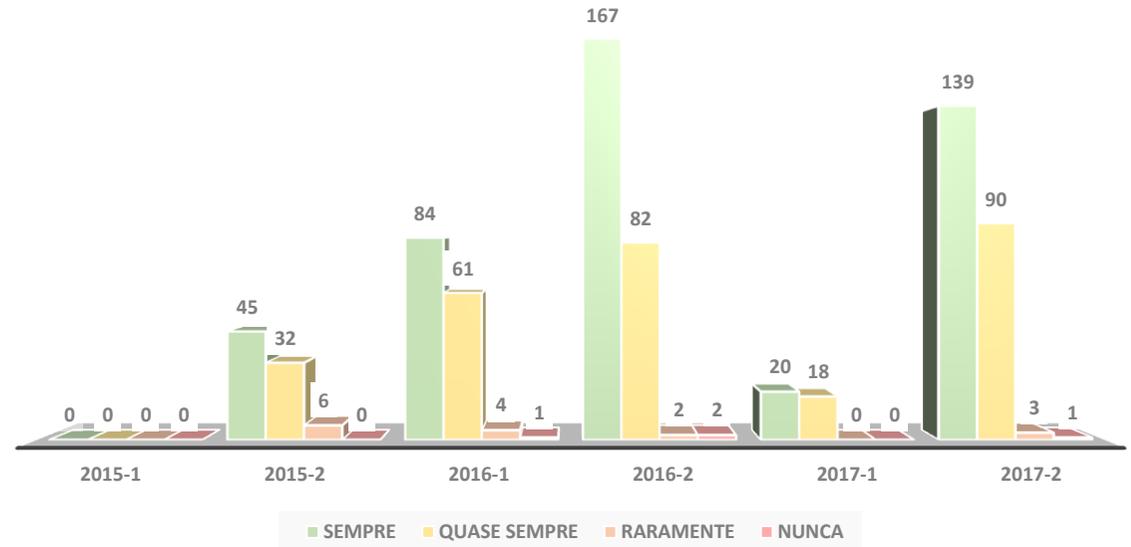
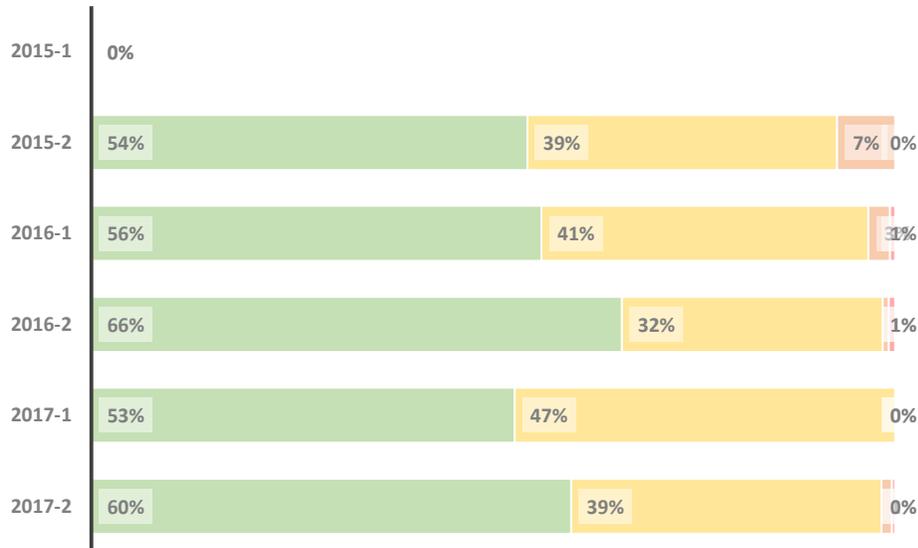
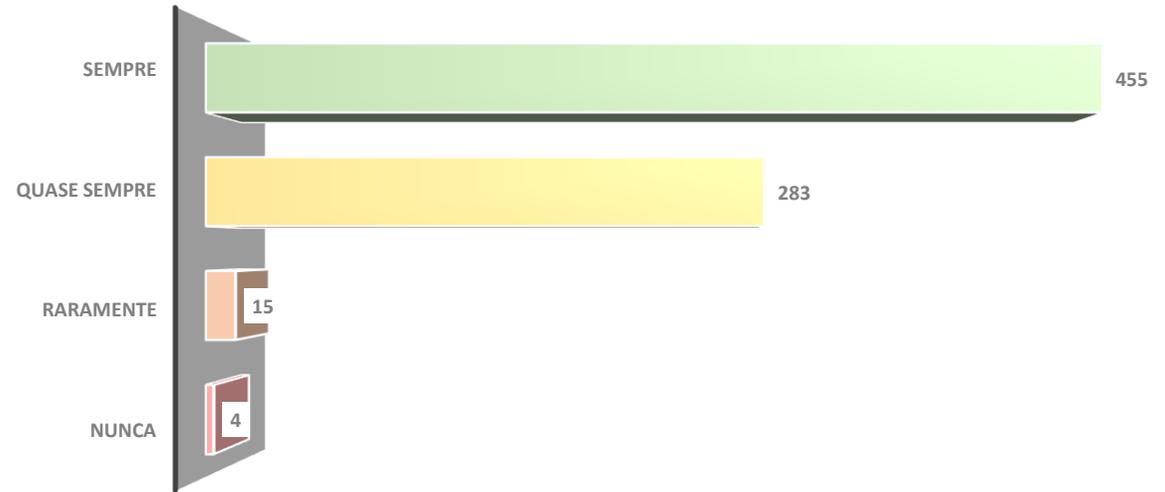
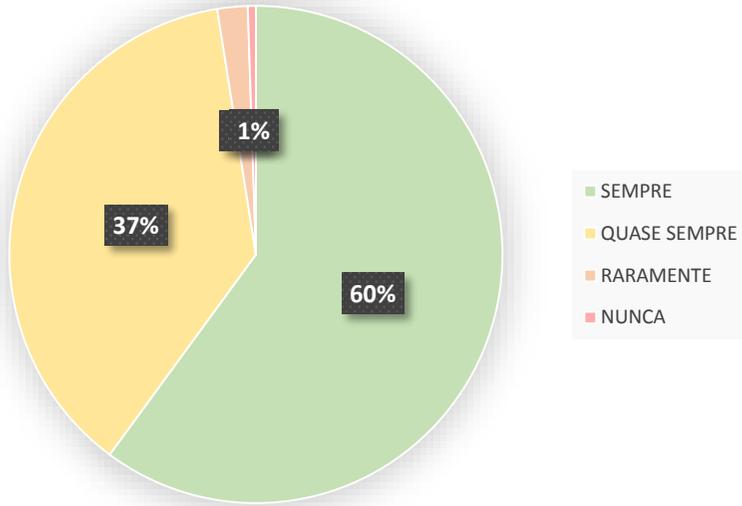


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



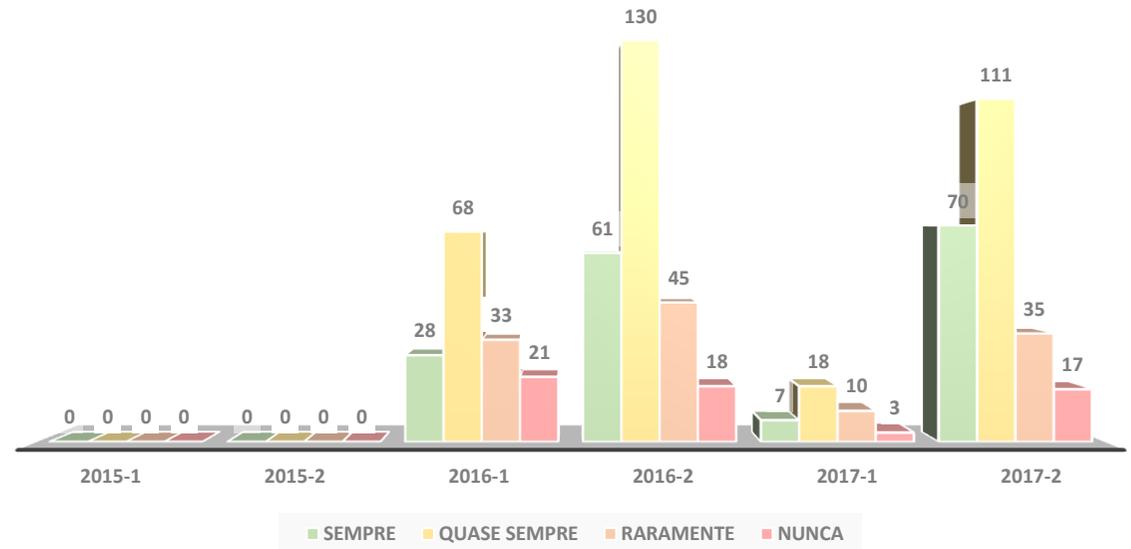
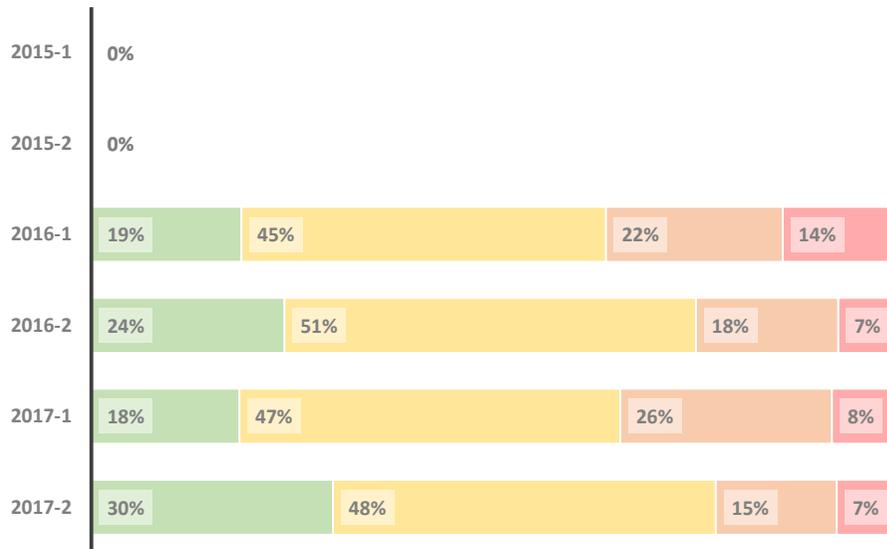
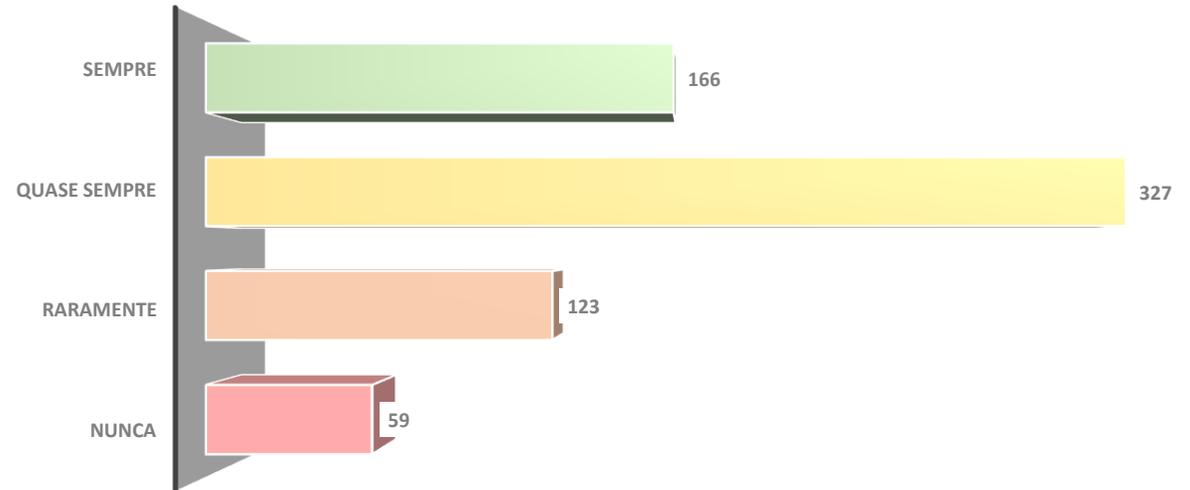
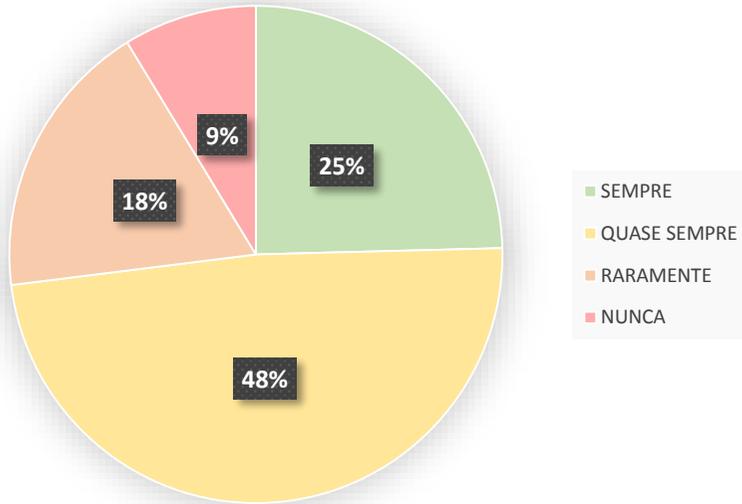


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



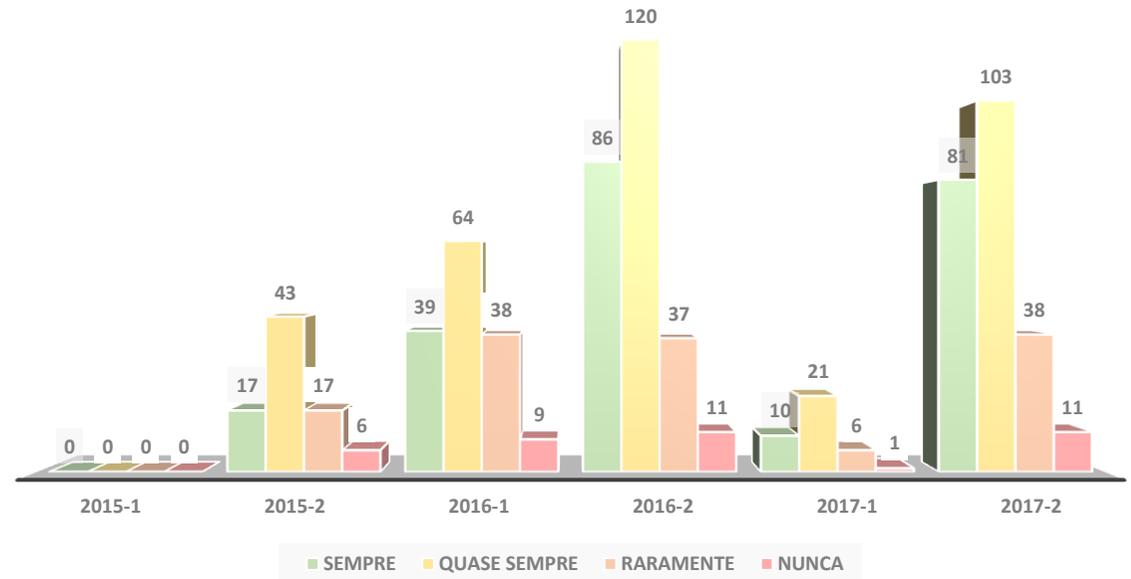
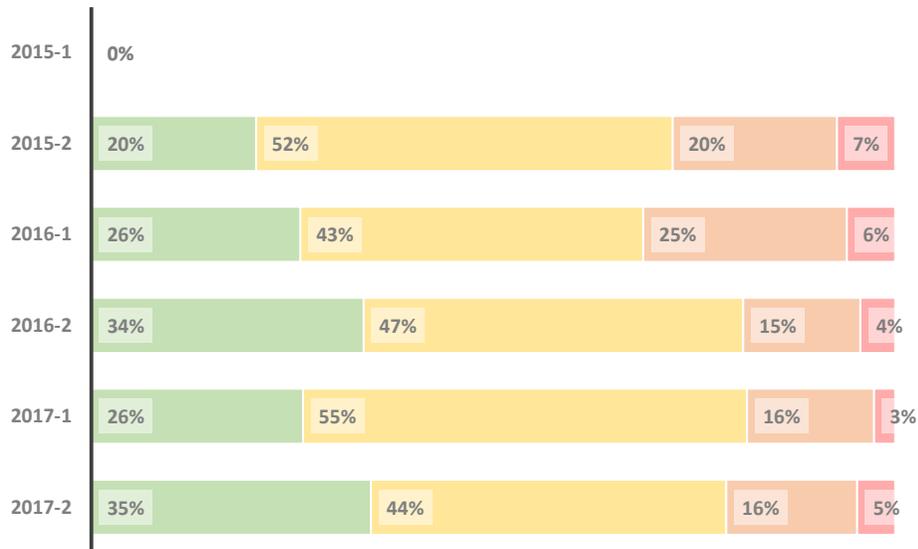
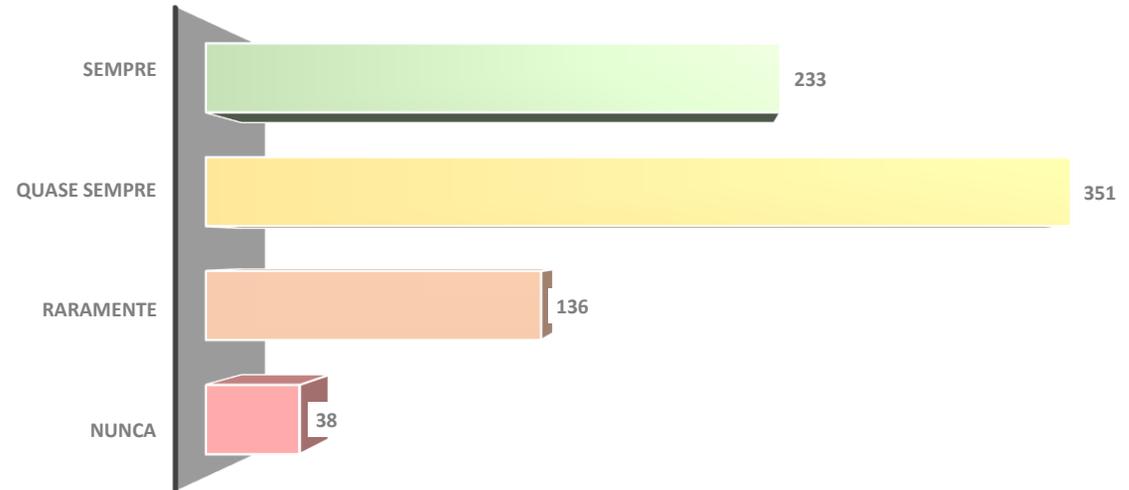
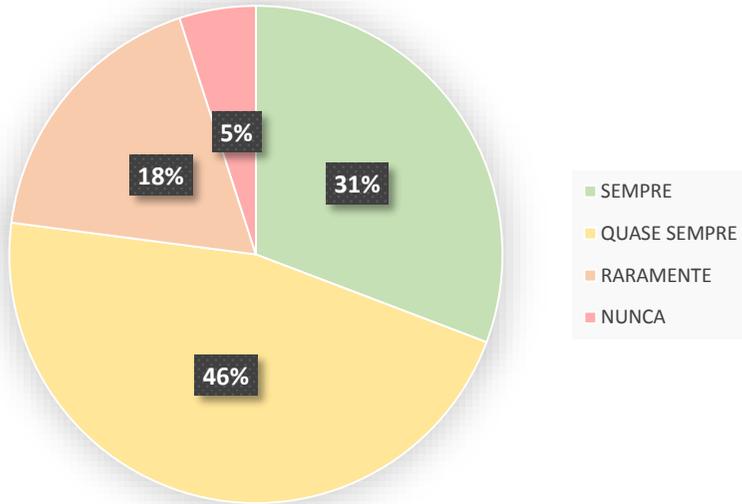


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



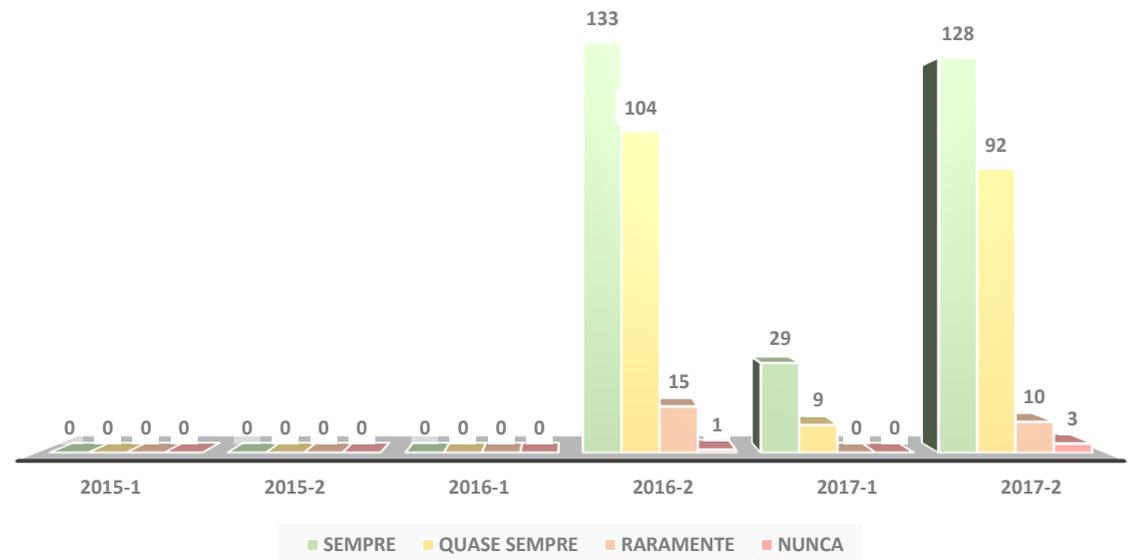
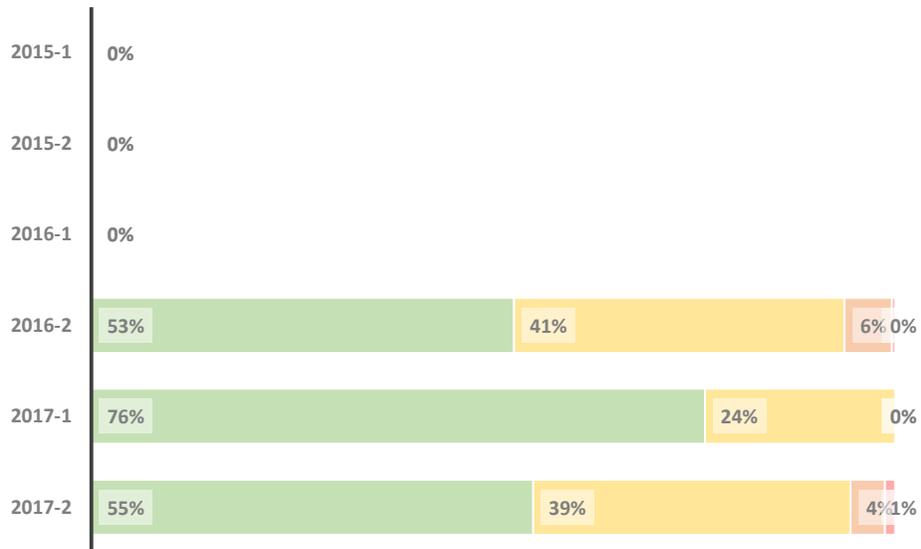
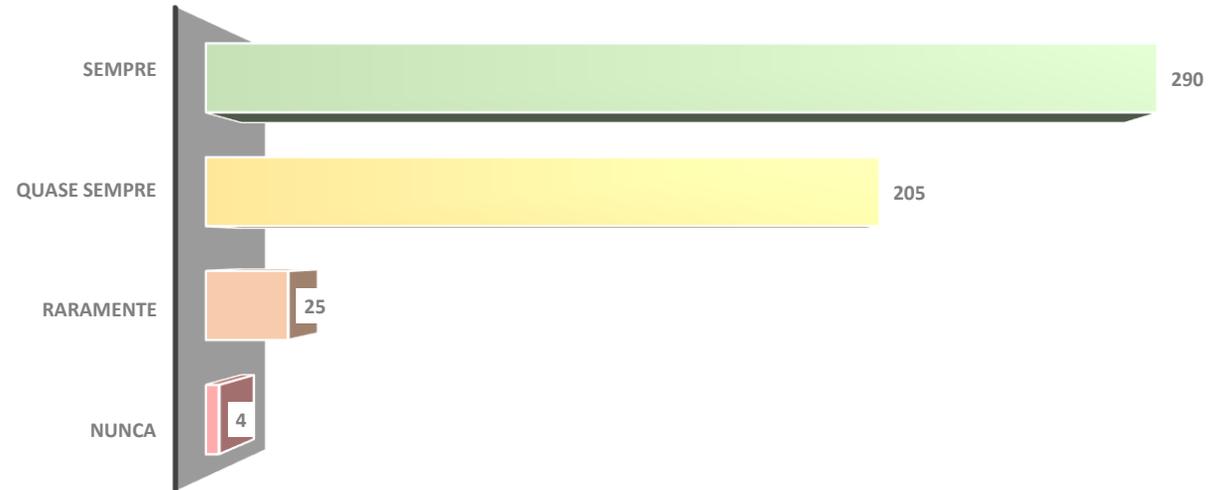
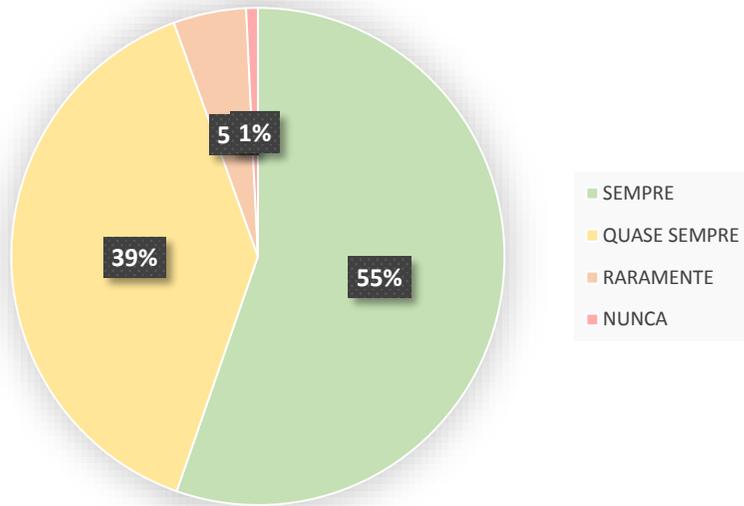


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



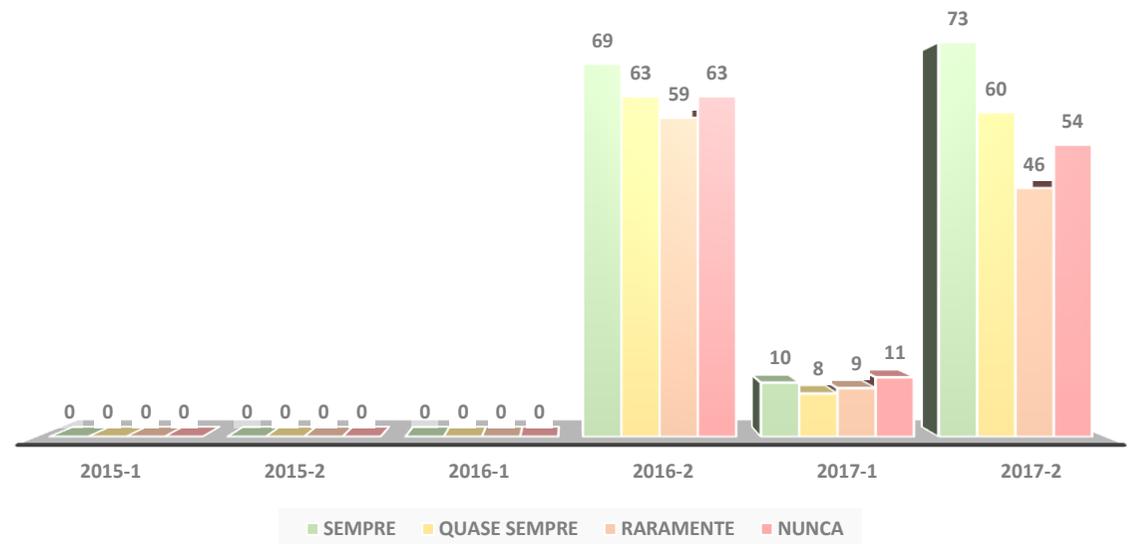
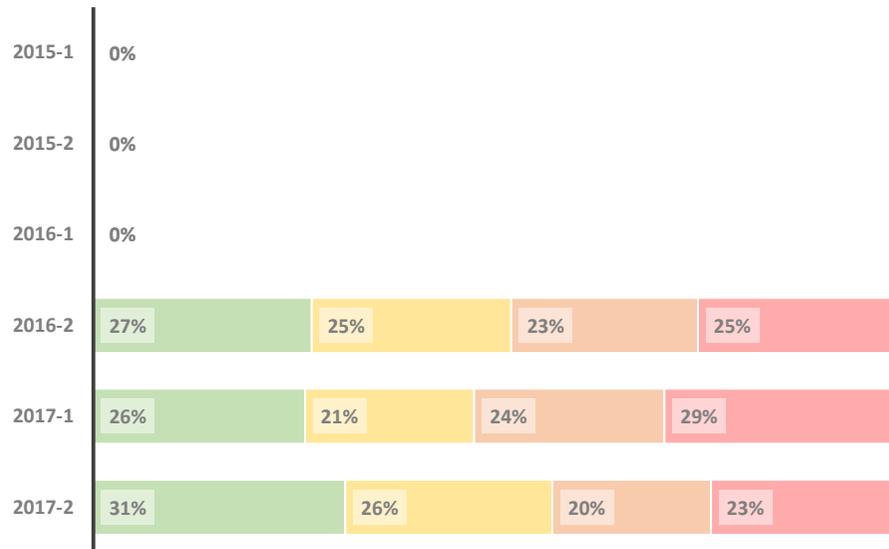
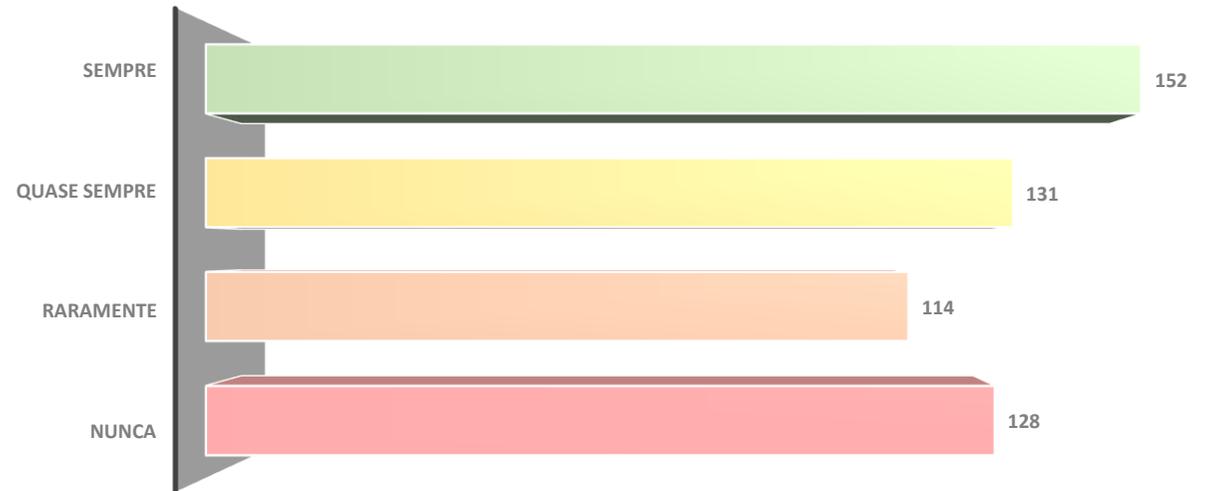
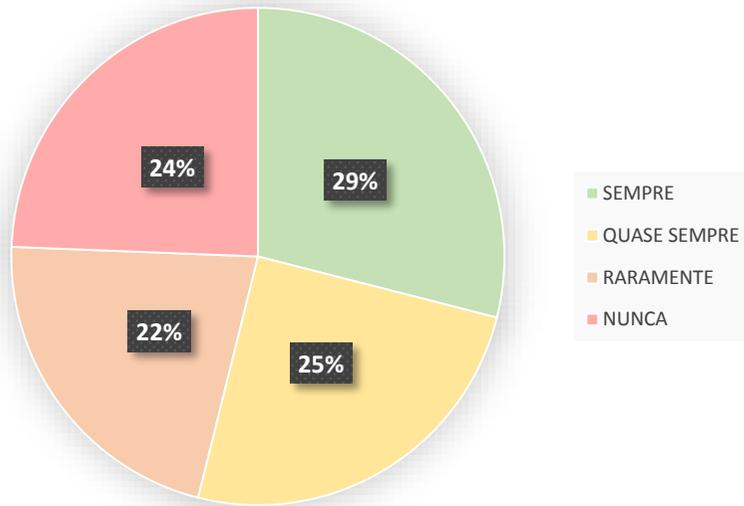


Você acessa o aluno online frequentemente?



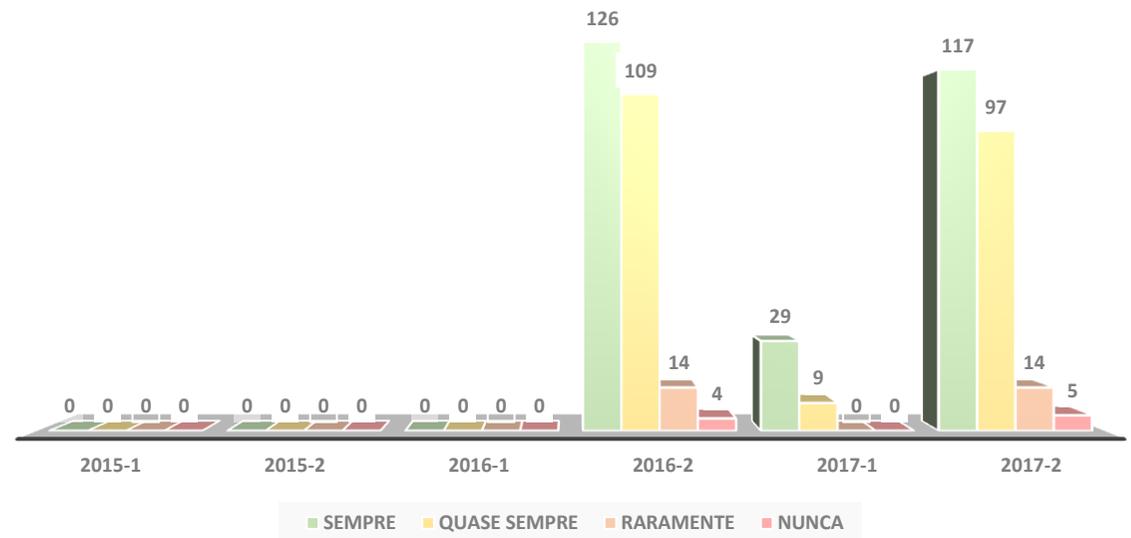
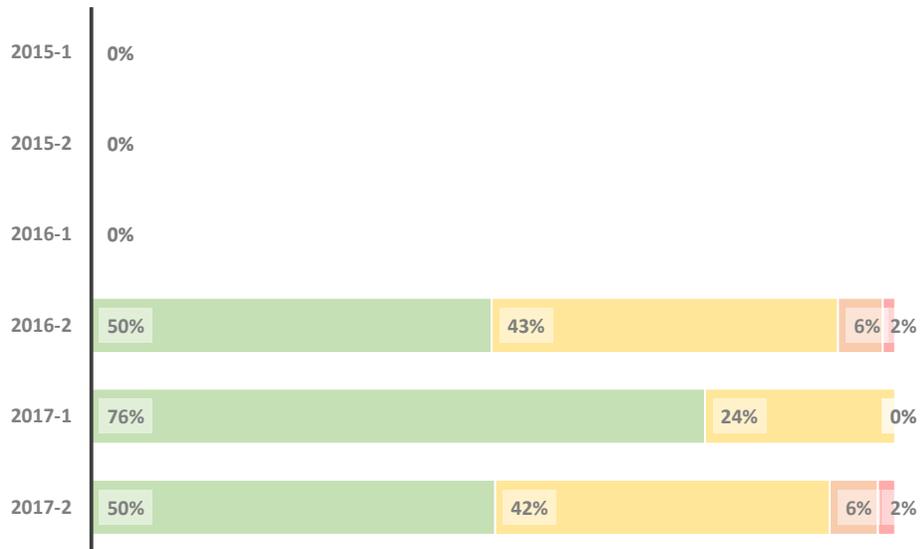
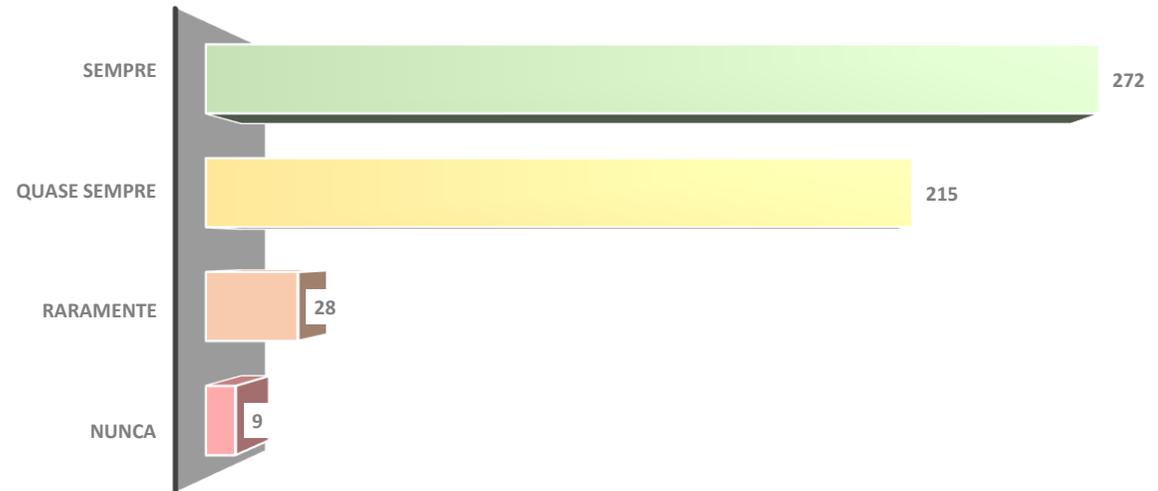
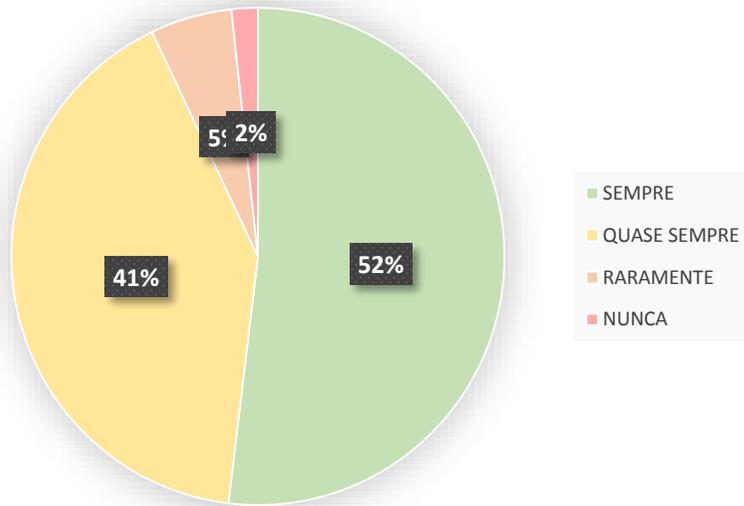


Você acessa o Office365 (email) frequentemente?



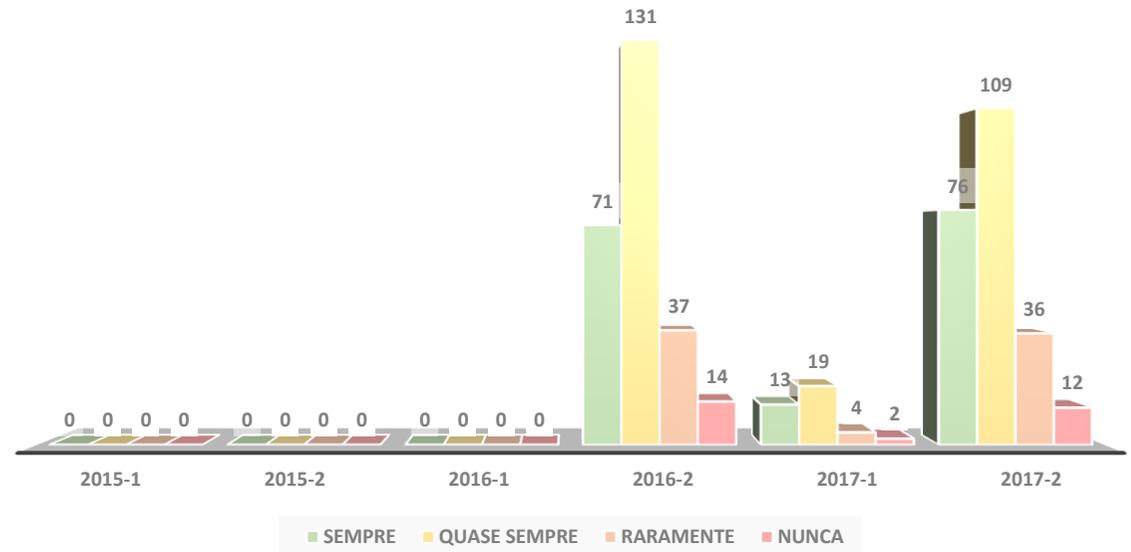
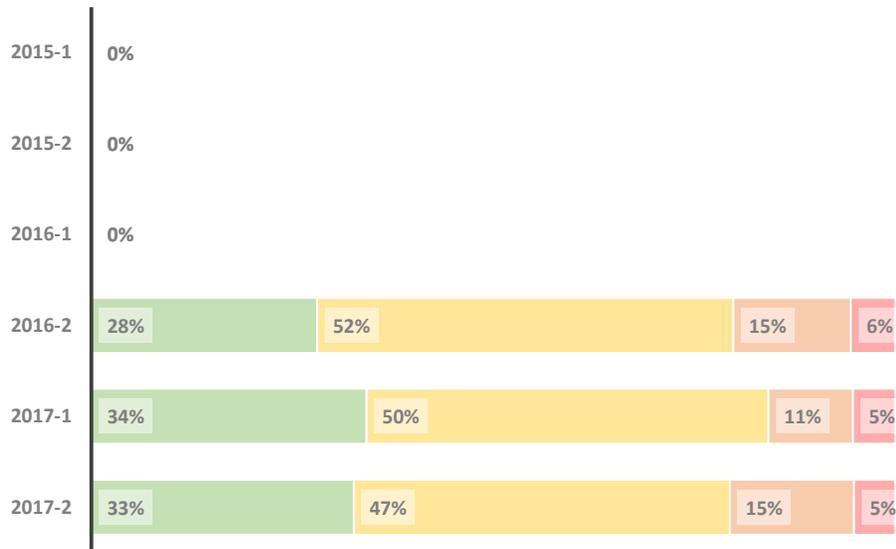
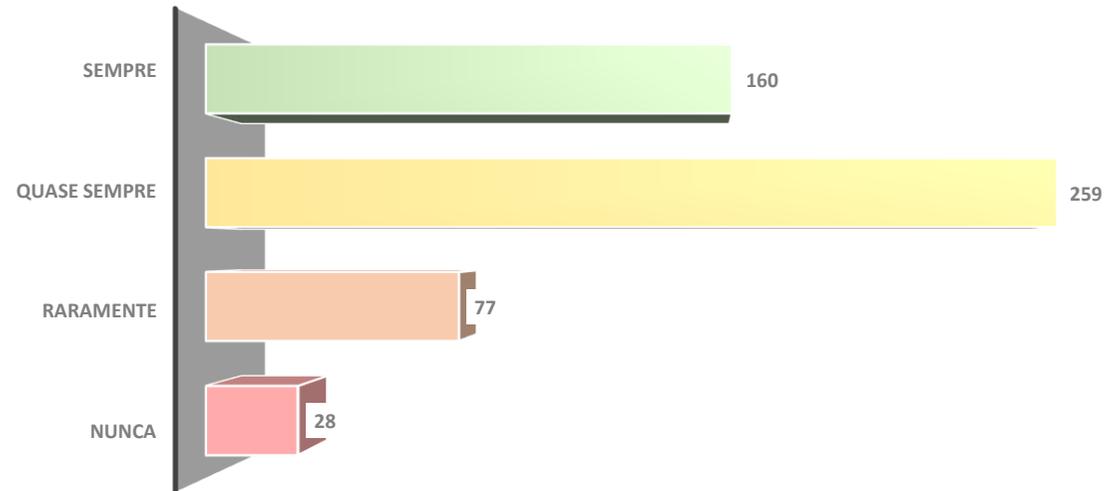
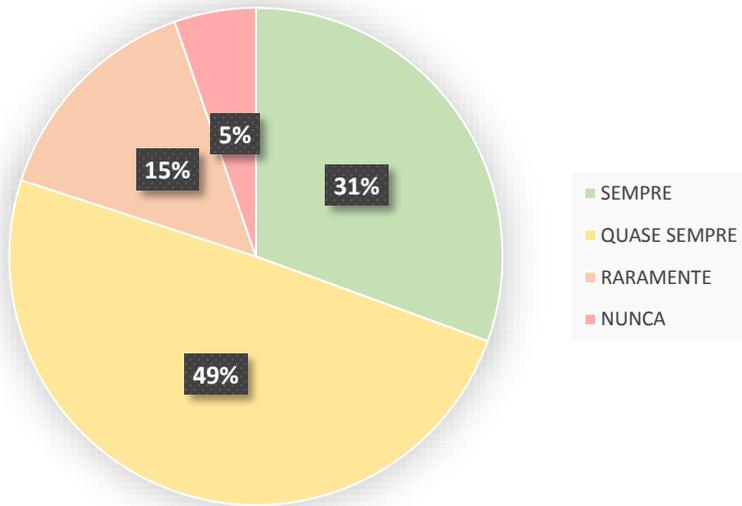


Você acessa o portal frequentemente?



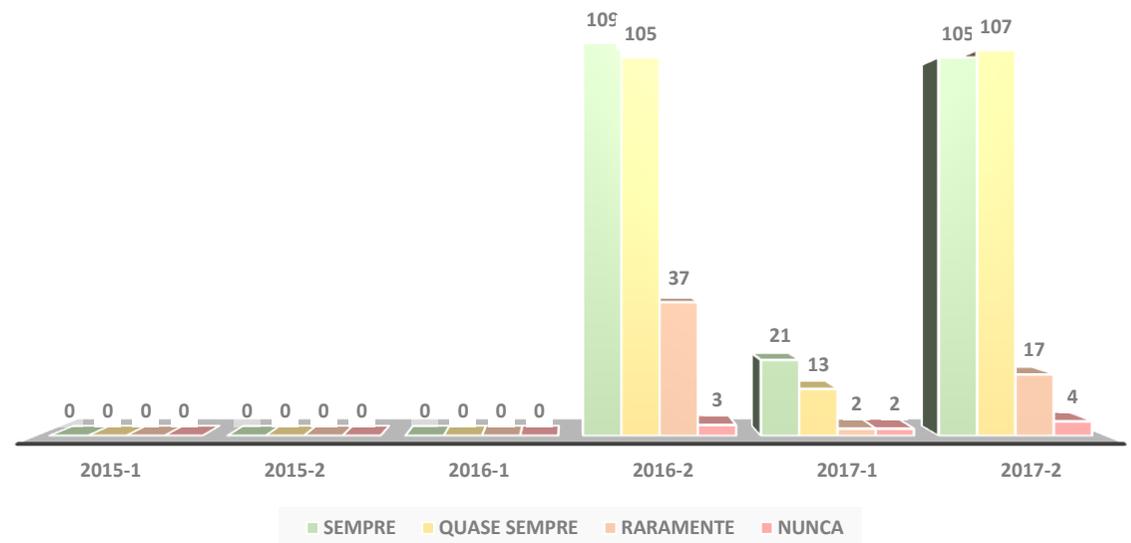
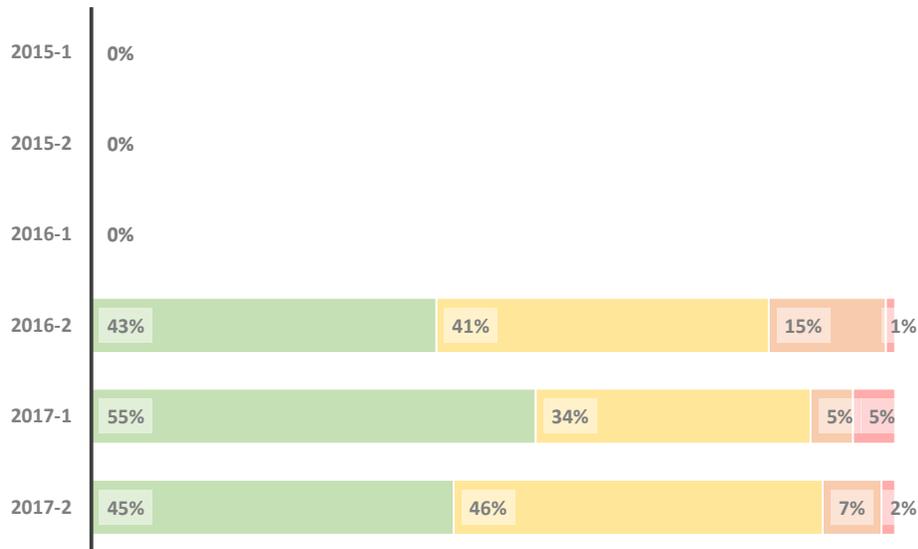
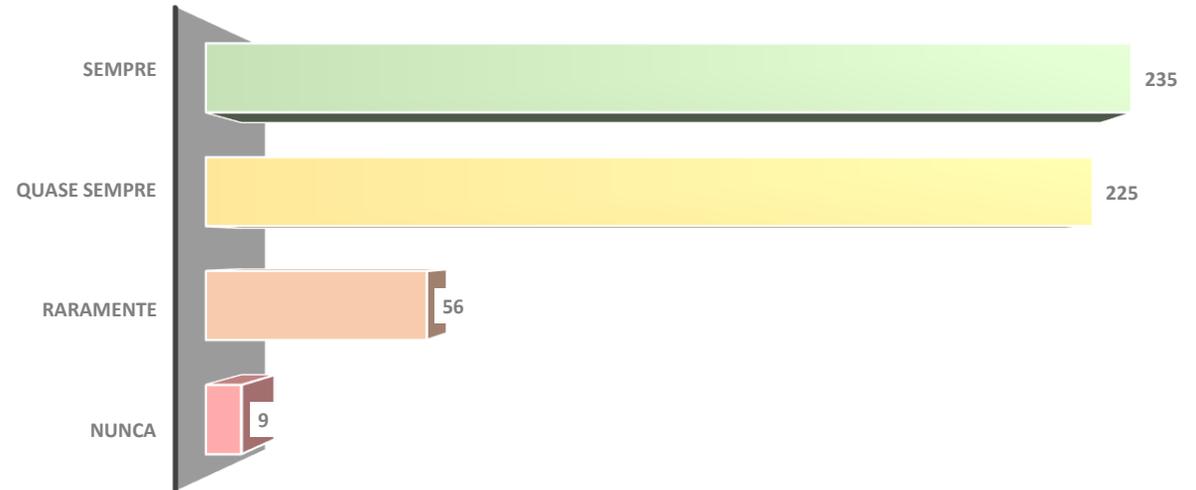
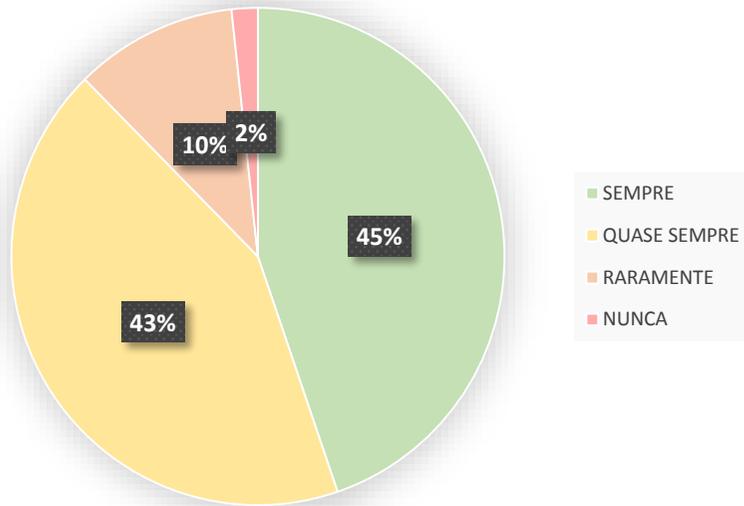


Você se sente apto para utilizar os recursos de TI?



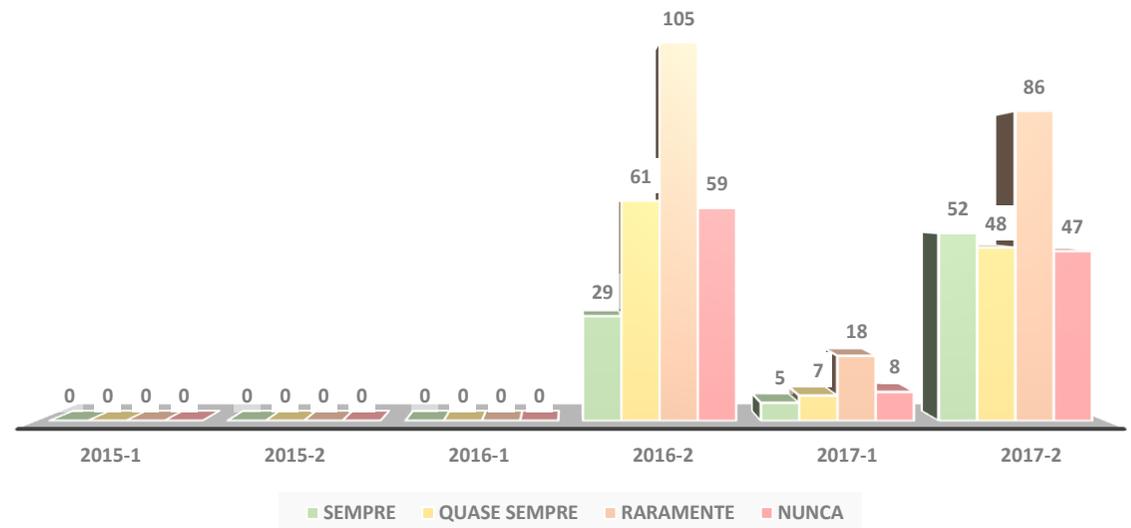
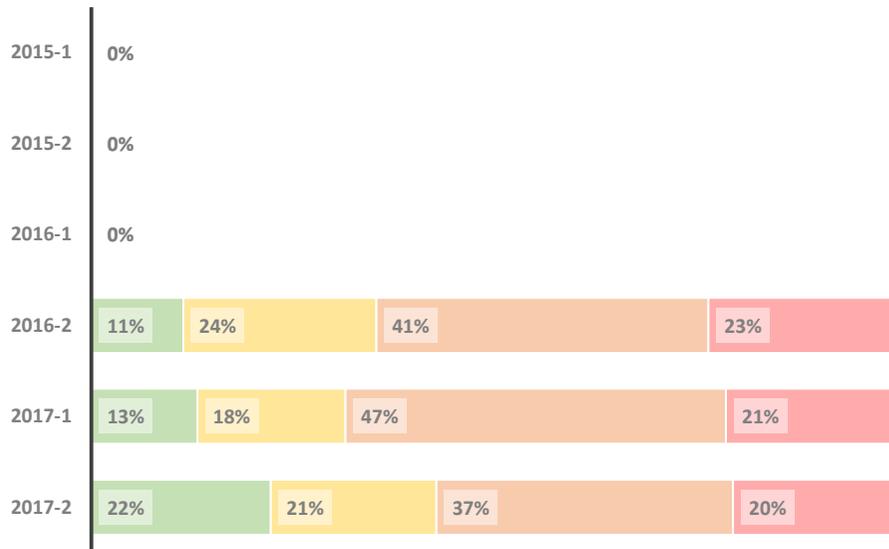
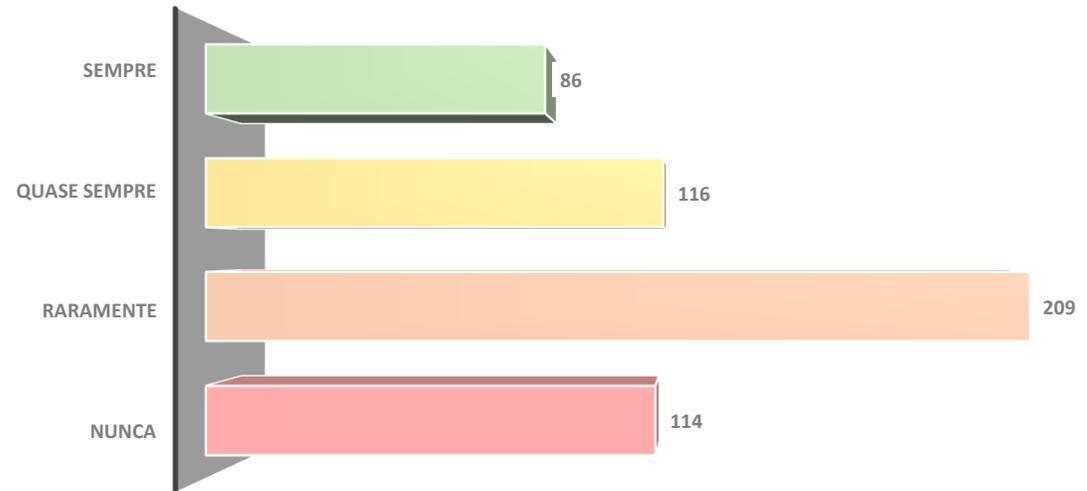
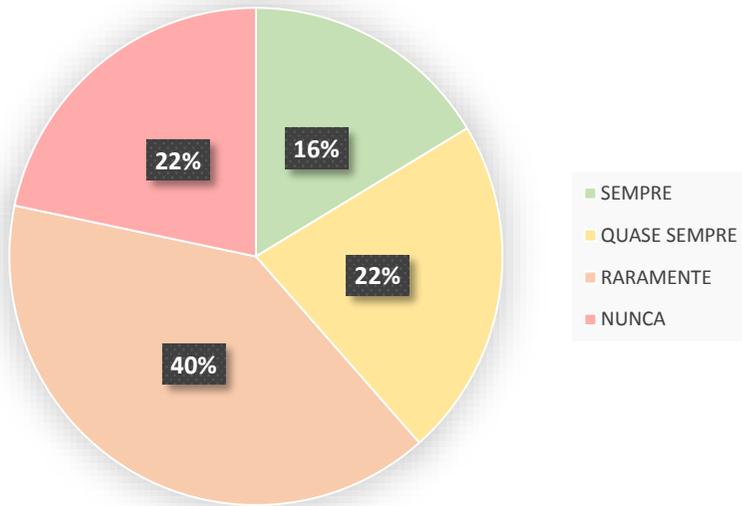


Você utiliza o Moodlerooms (AVA) frequentemente?



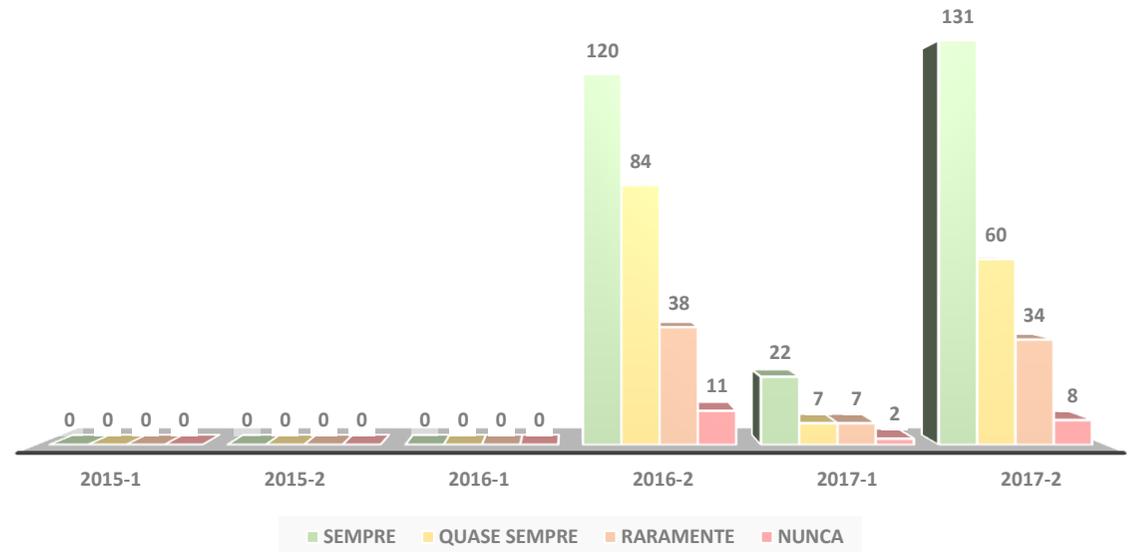
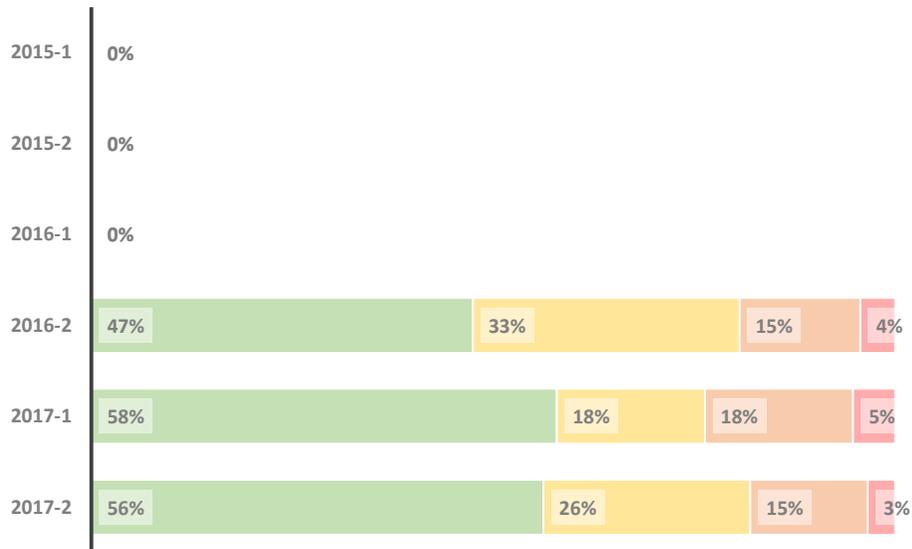
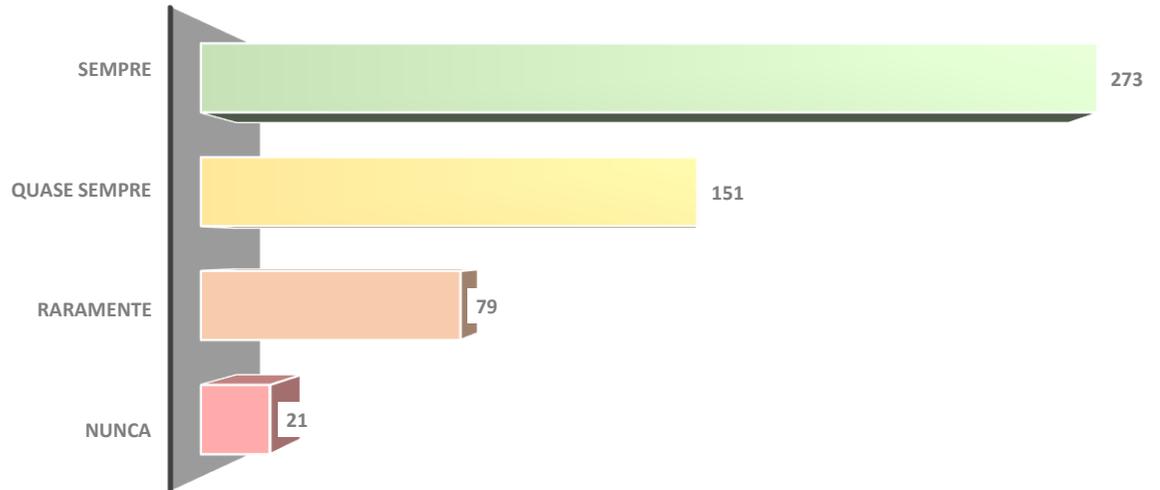
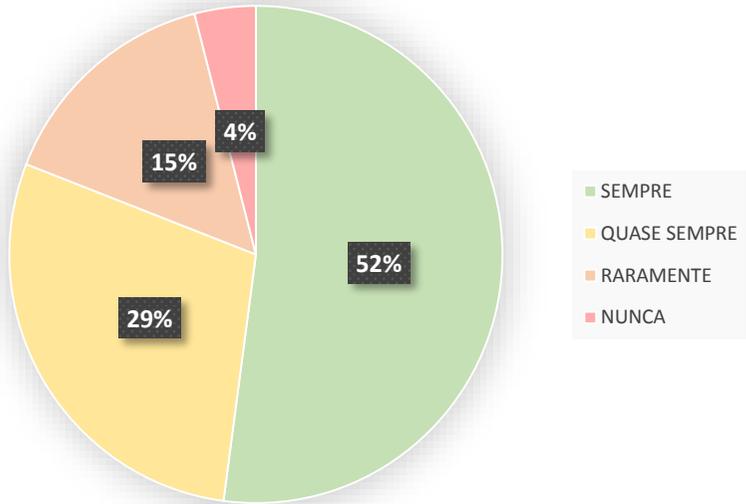


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



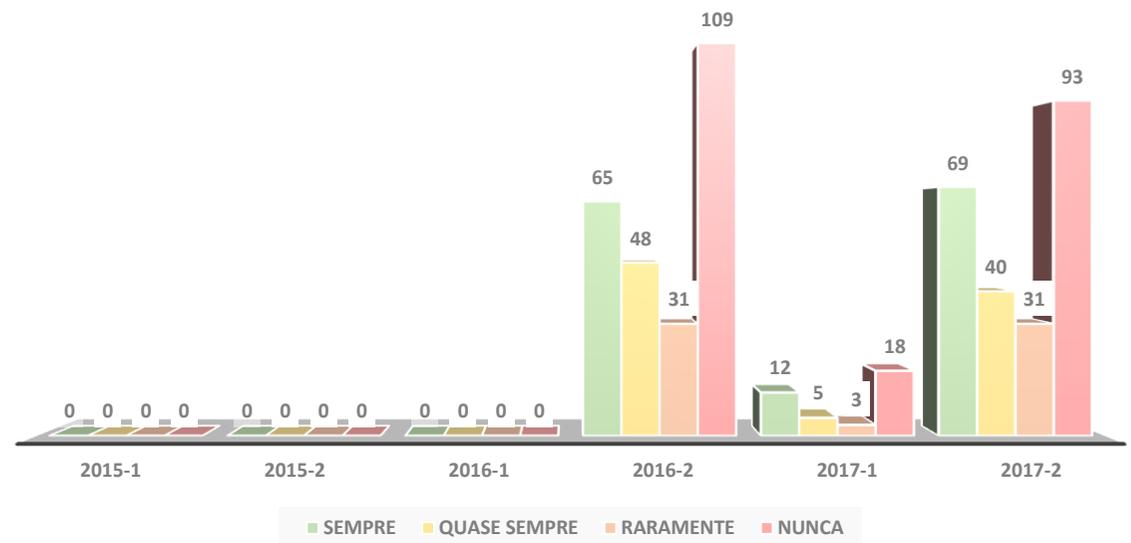
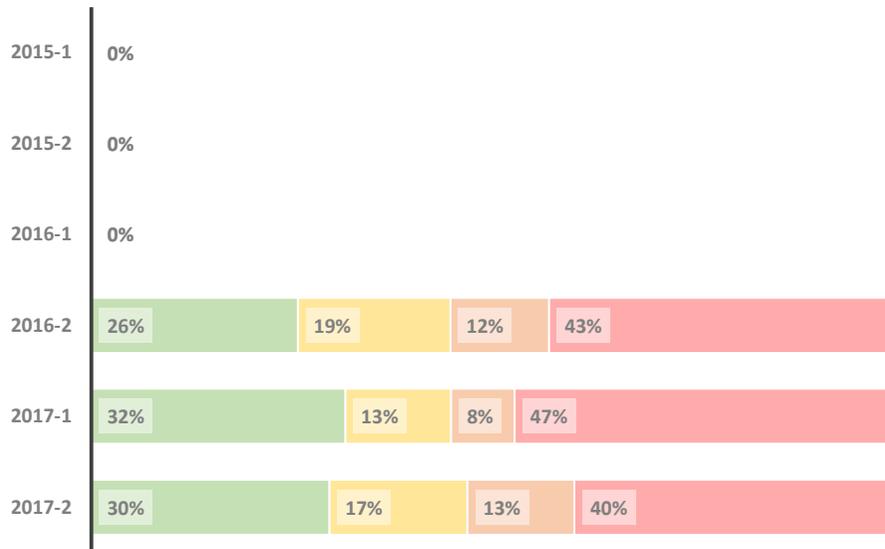
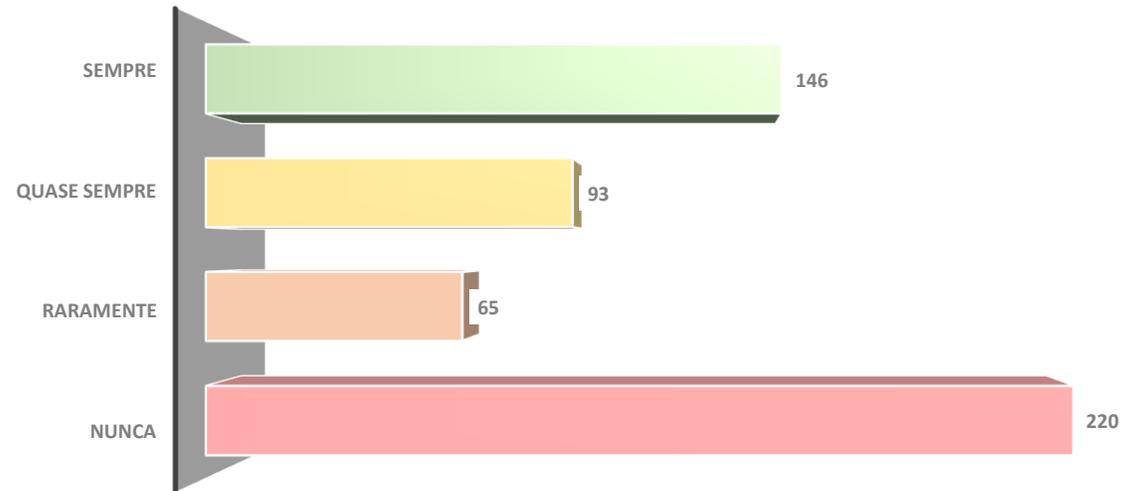
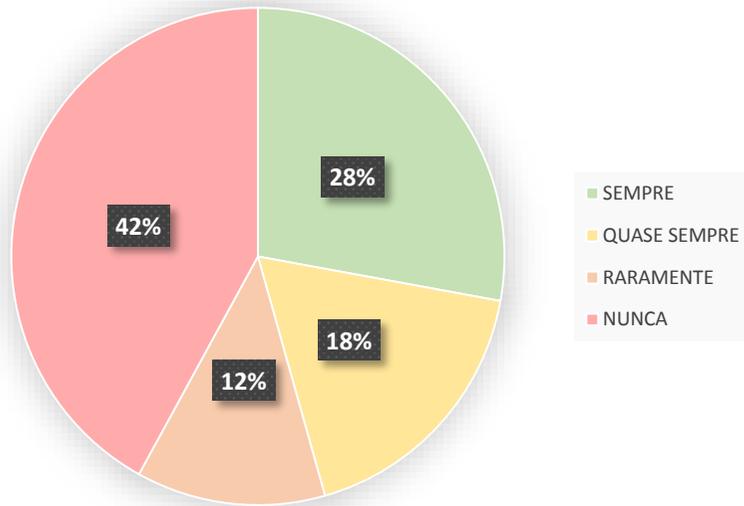


Você utiliza o recurso de internet frequente?



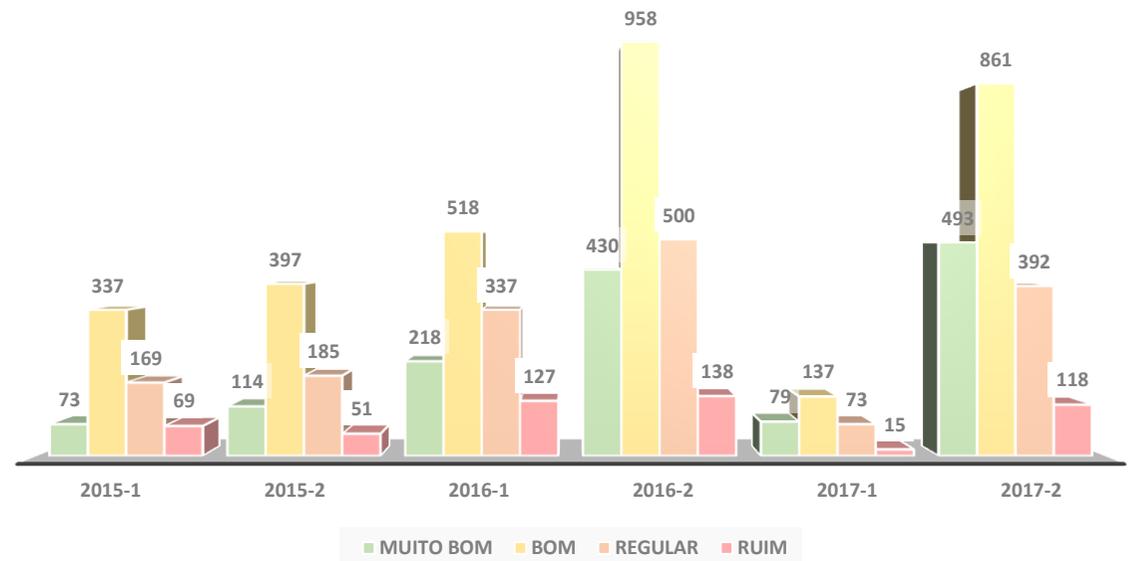
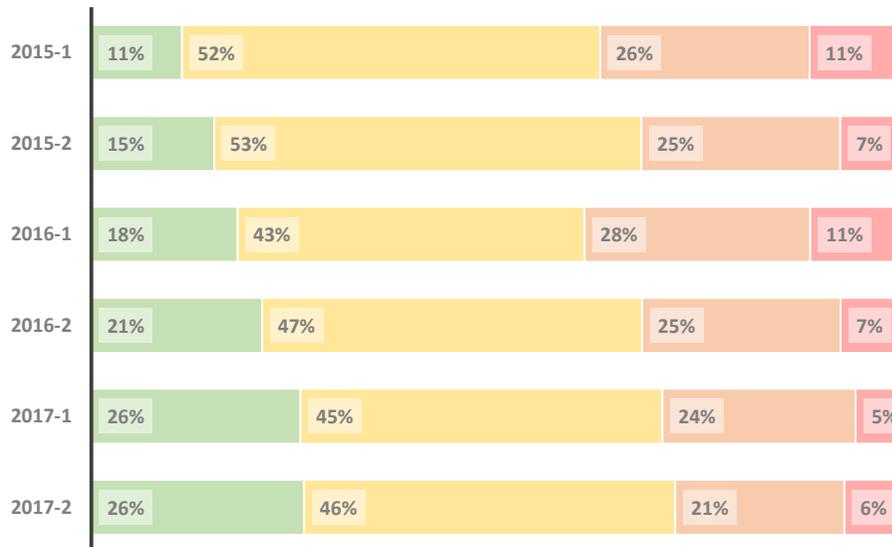
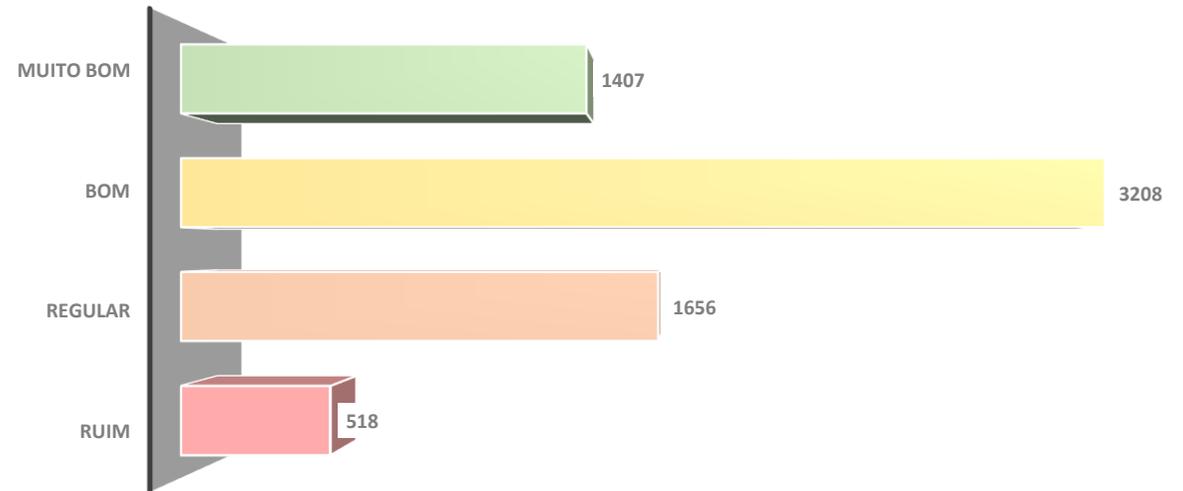
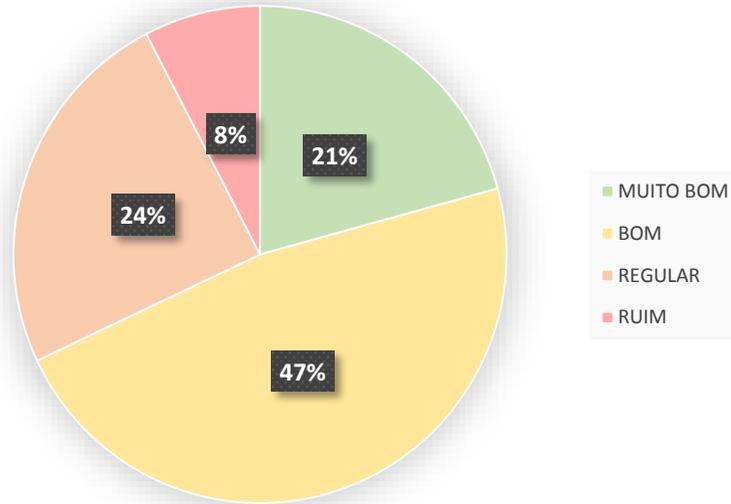


Você utiliza o recurso de WIFI frequentemente?



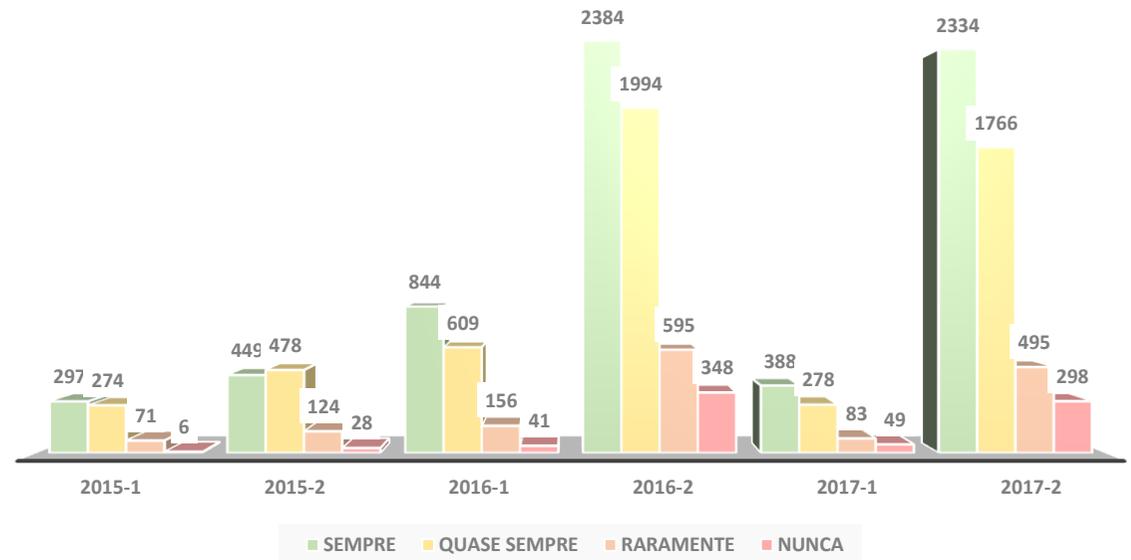
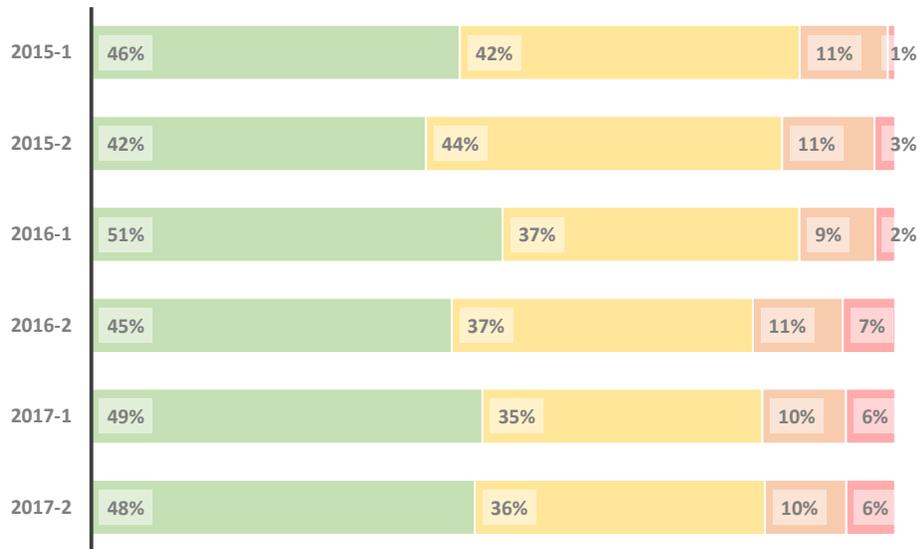
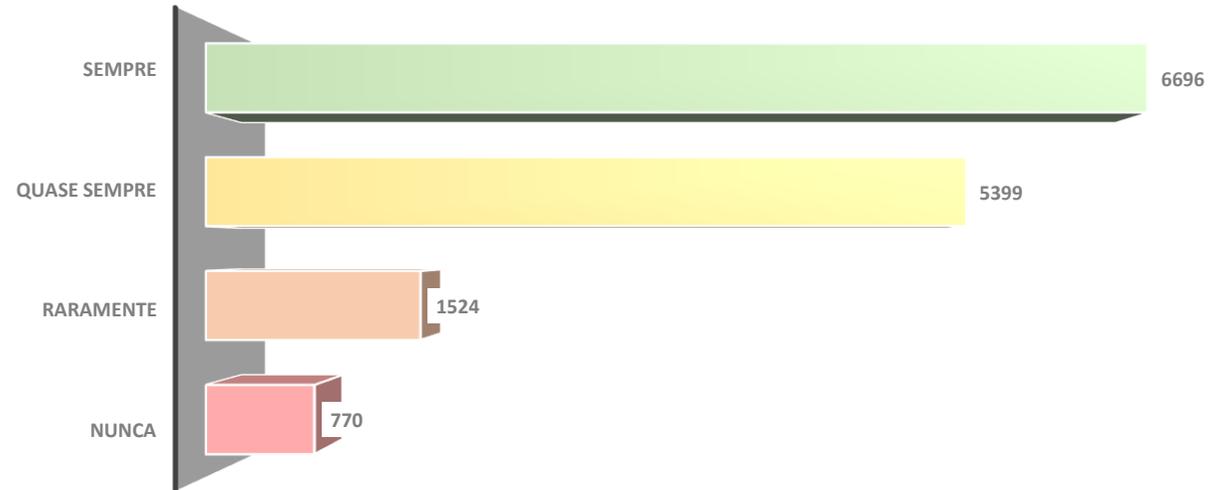
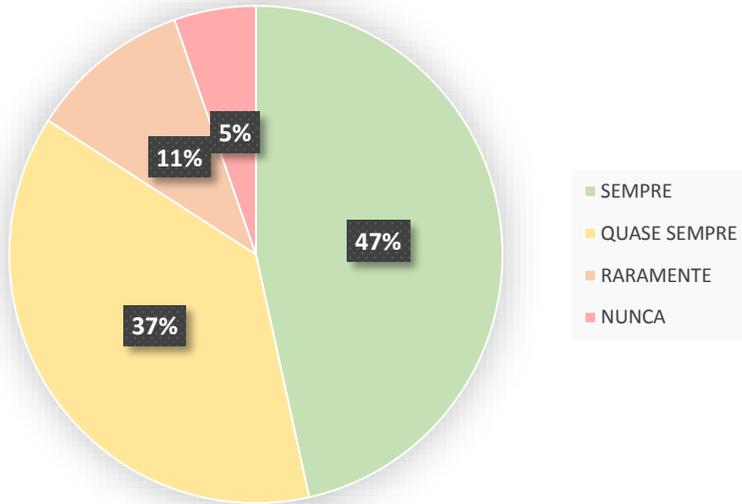


QUESTÕES OBJETIVAS - Qualitativas



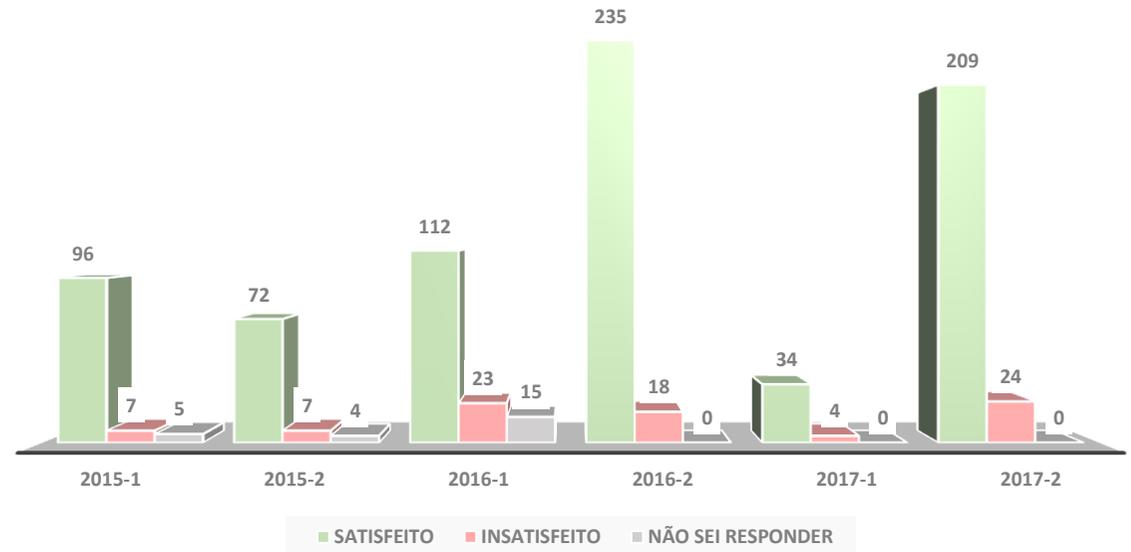
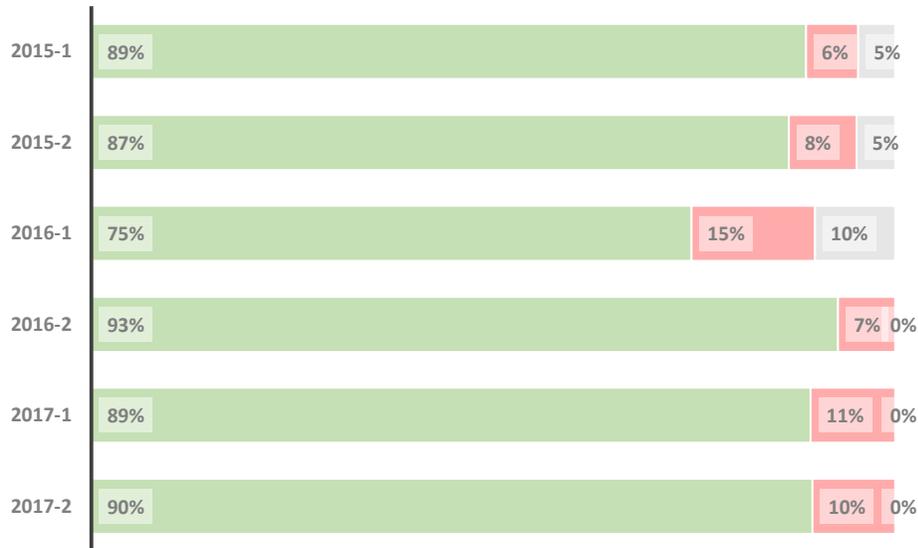
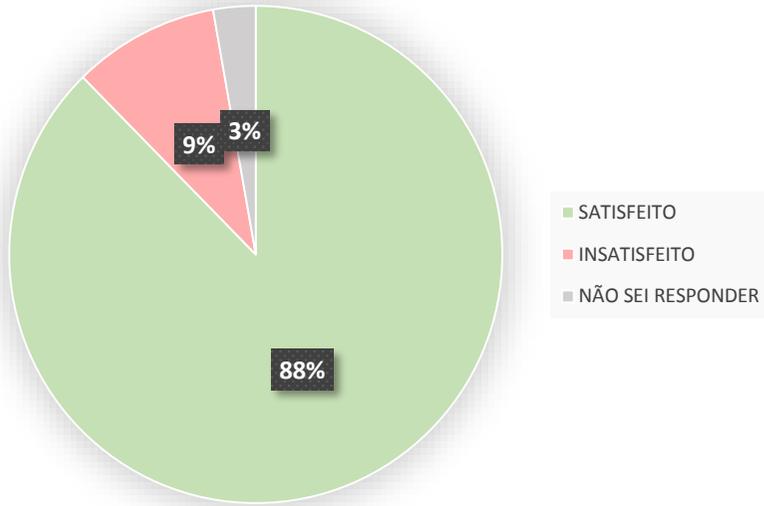


QUESTÕES OBJETIVAS - Periodicidade



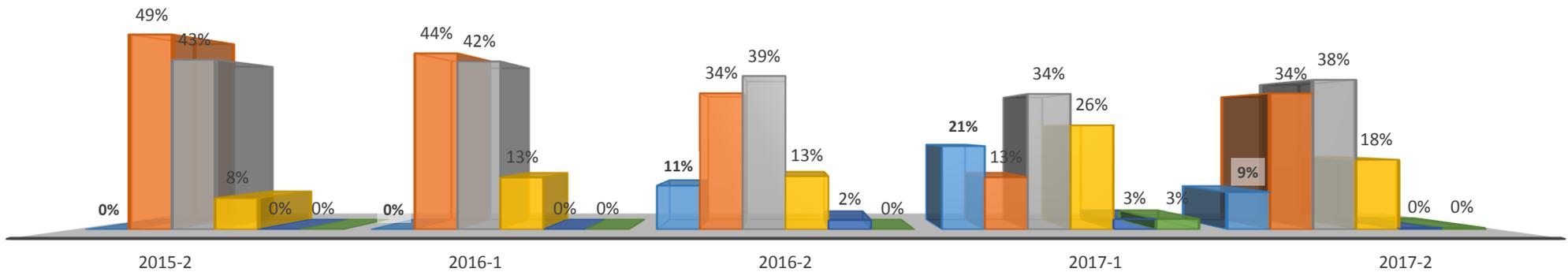
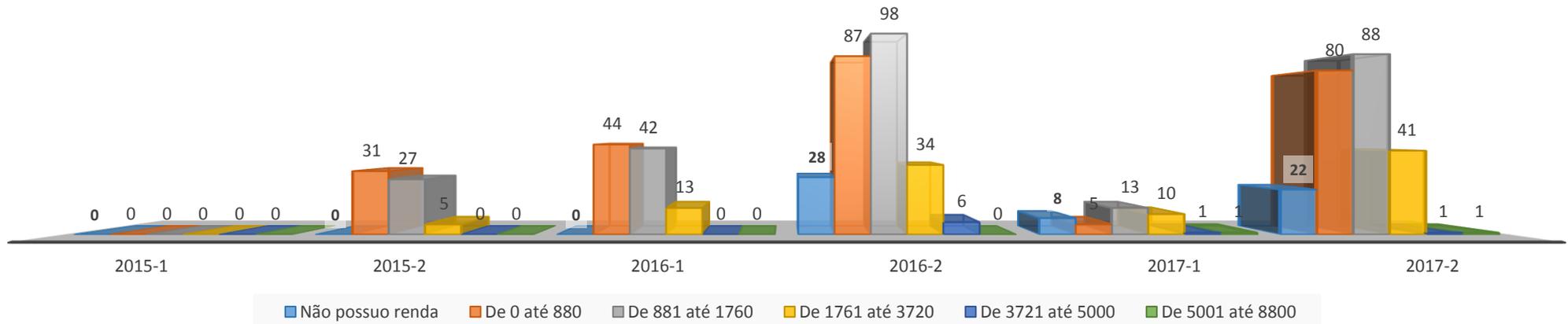
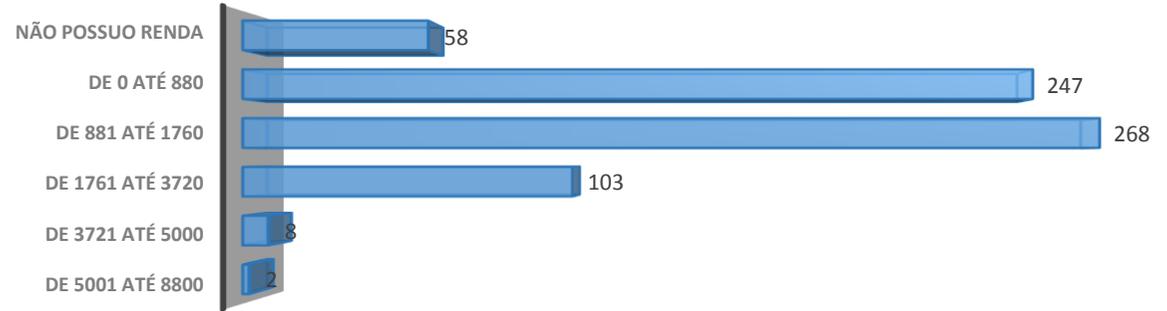
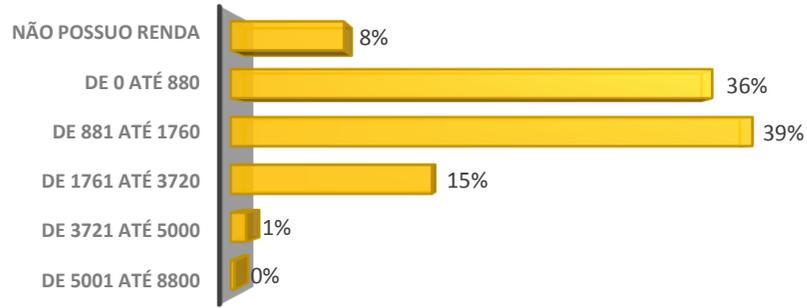


O CURSO - Em relação ao seu curso, você se considera:



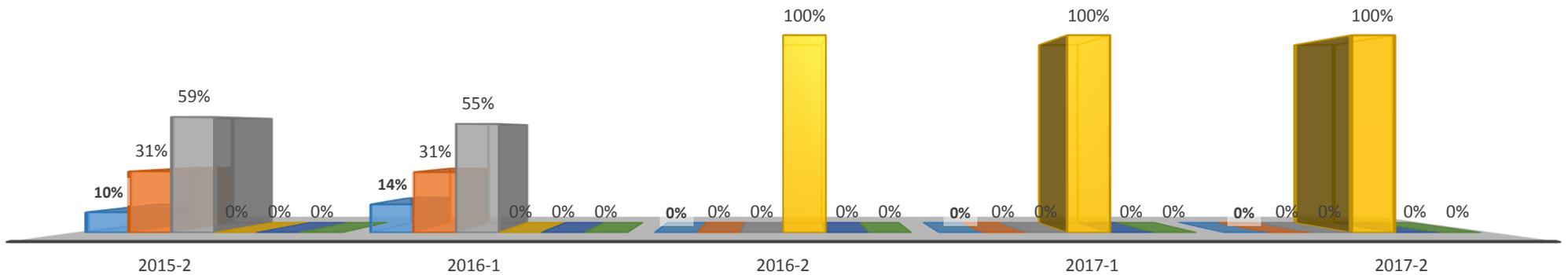
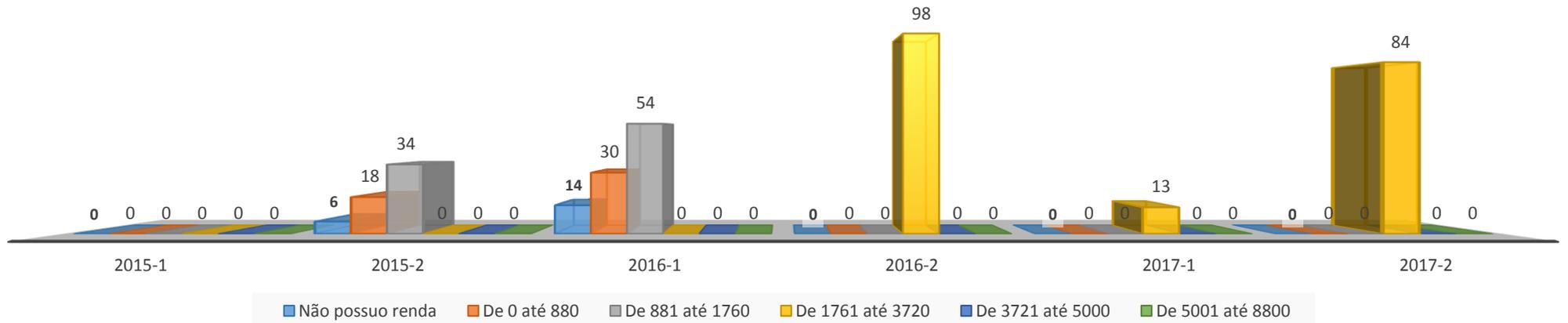
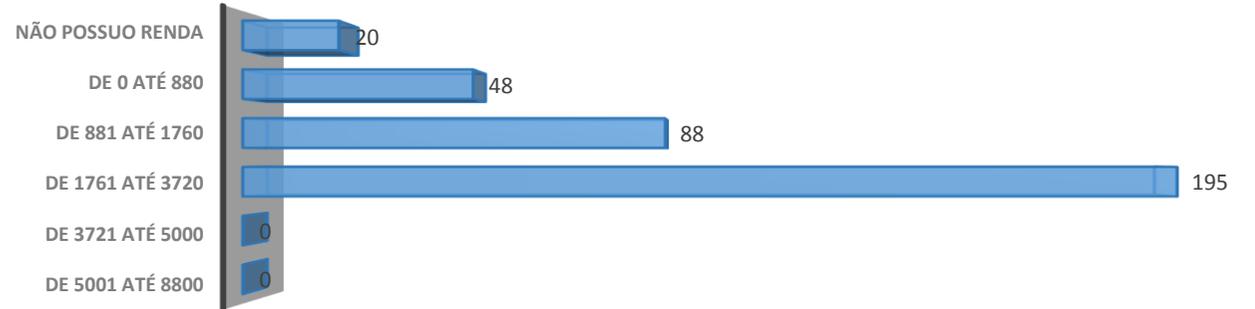
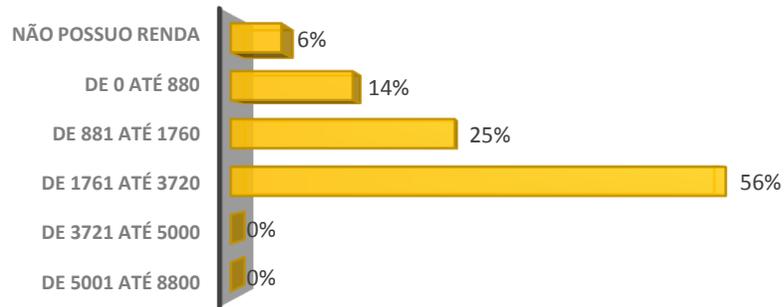


Qual a sua renda mensal atual?



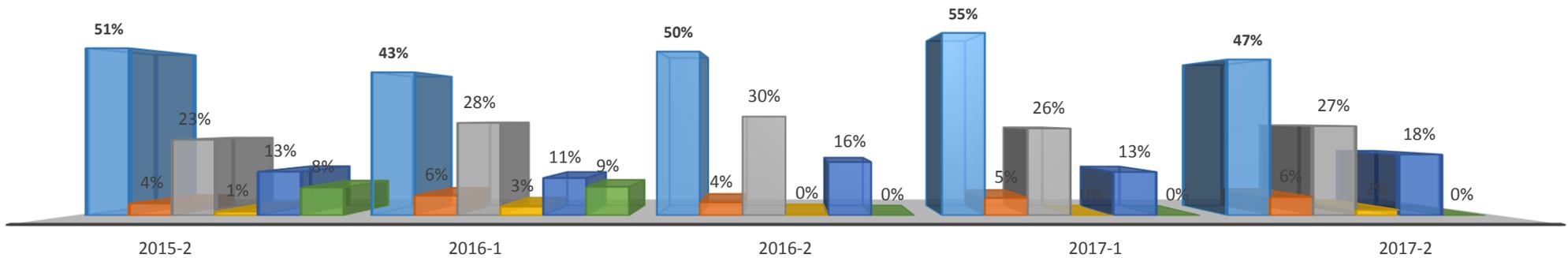
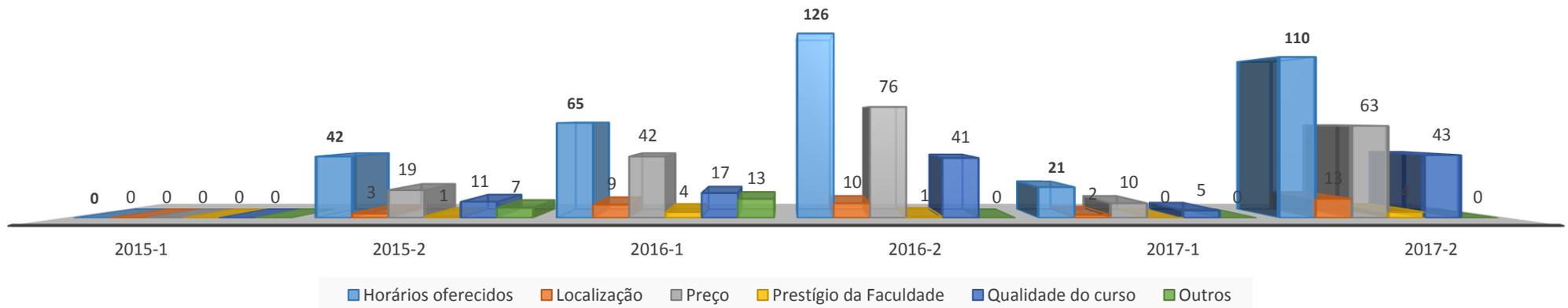
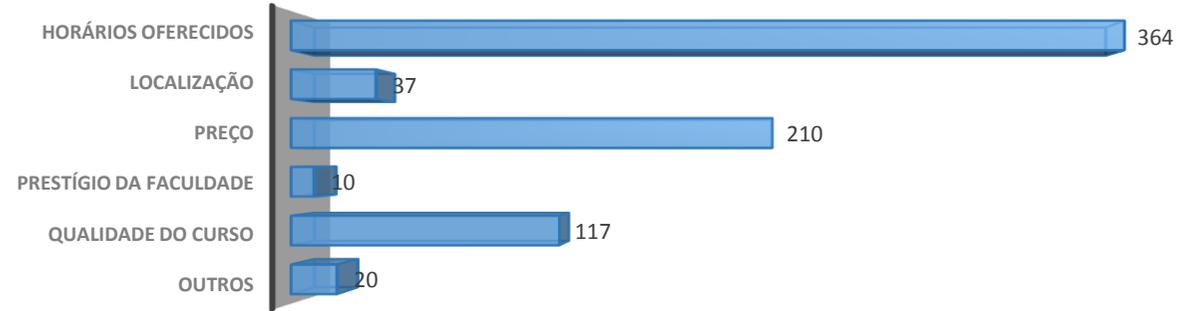
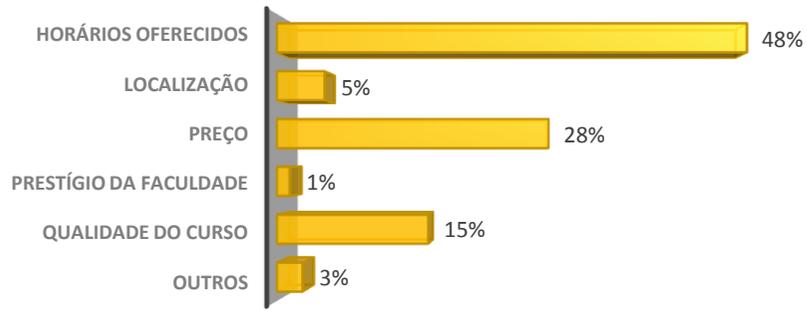


Qual a renda mensal da sua família?



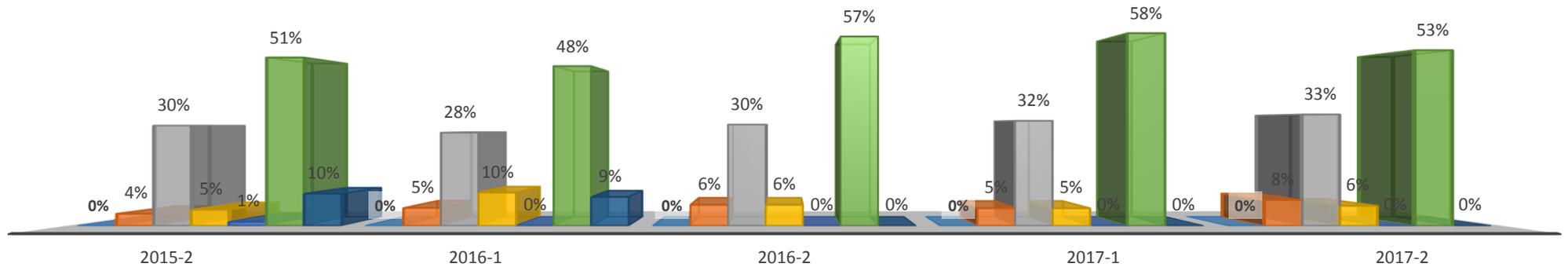
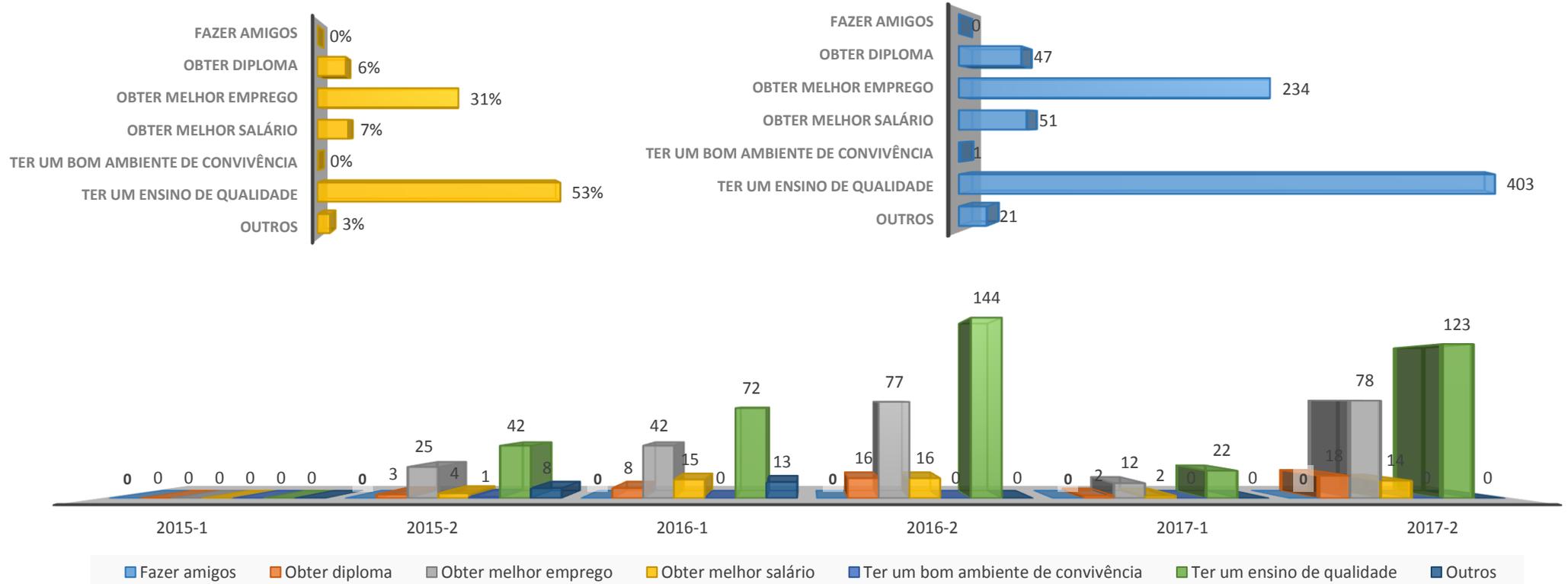


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



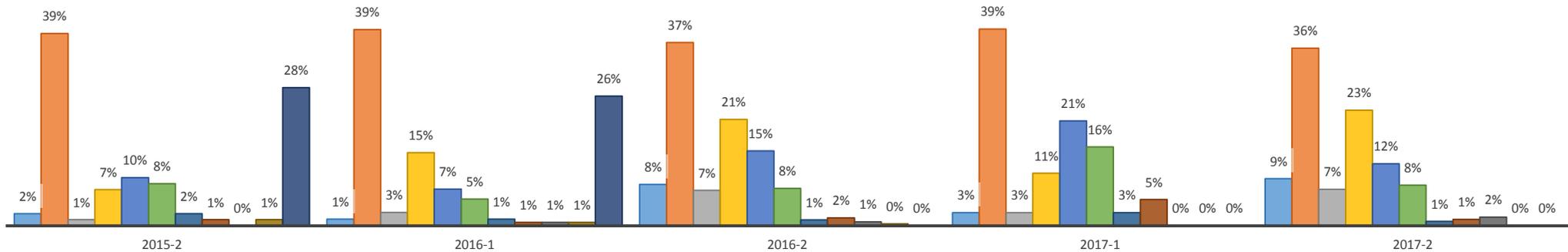
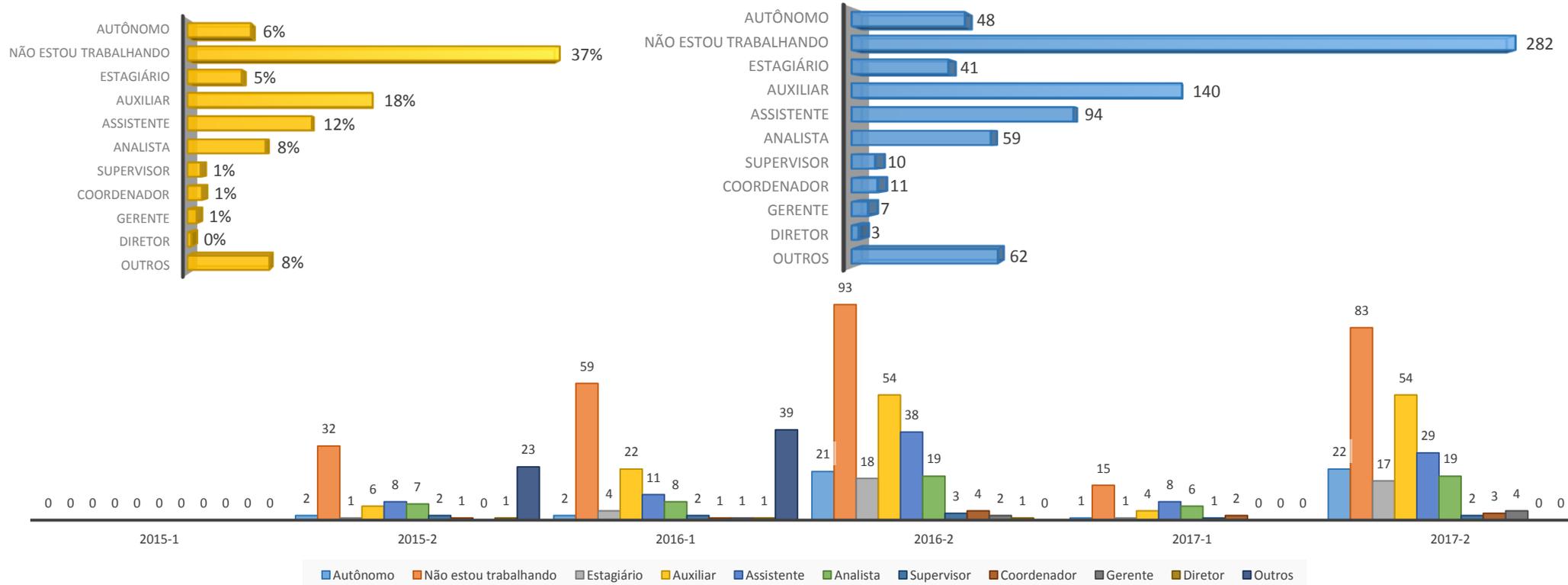


O que é mais importante para você ao cursar uma faculdade?



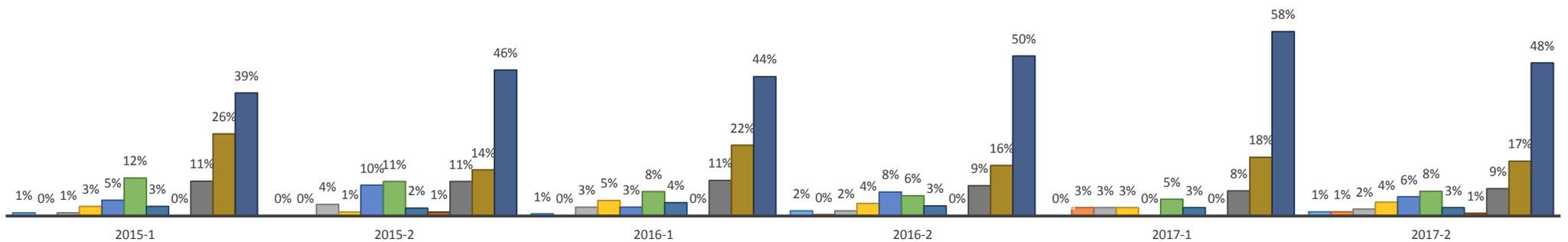
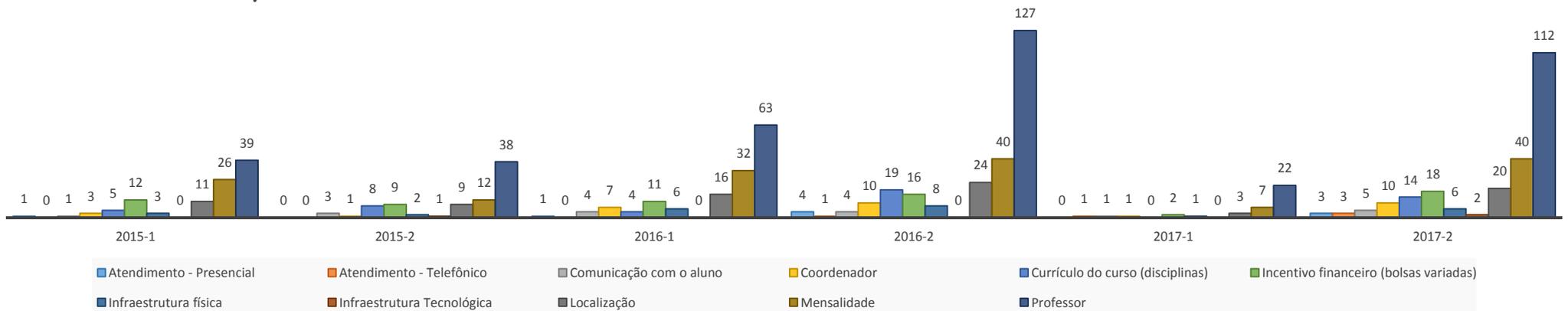
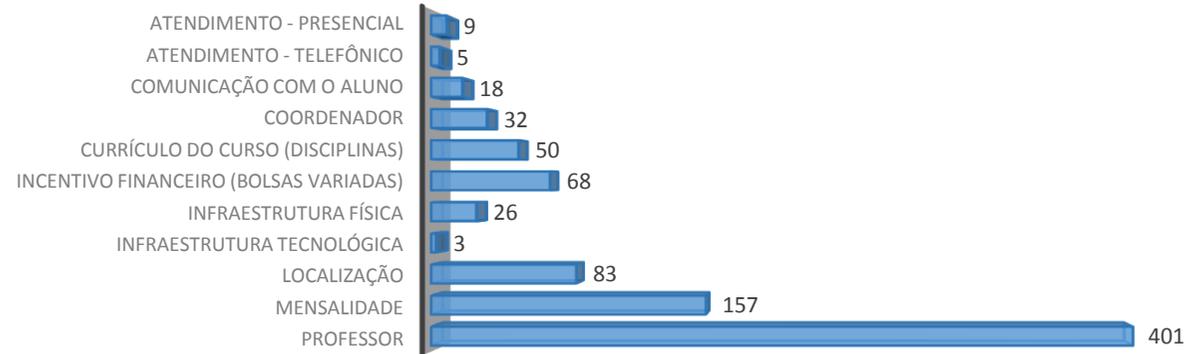
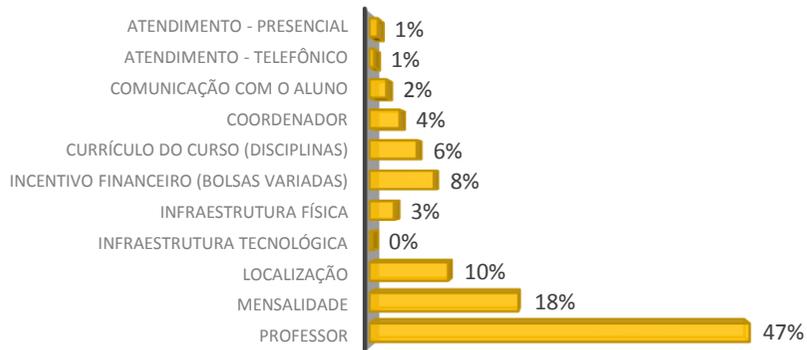


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

