CPA - AUTO AVALIAÇÃO

Unidade: **Tatuapé I**
Curso: **MARK**
Período de Avaliação: **2017-2**

Sumaré FACULDADE

QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	34 41%	33 40%	11 13%	4 5%	**82**
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	29 35%	41 50%	10 12%	2 2%	**82**
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	24 29%	39 48%	17 21%	2 2%	**82**
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	20 24%	43 52%	15 18%	4 5%	**82**
SALAS DE AULA : limpeza e ventilação.	29 35%	33 40%	18 22%	2 2%	**82**
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	19 23%	36 44%	21 26%	6 7%	**82**
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	23 28%	34 41%	20 24%	5 6%	**82**
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	21 26%	33 40%	22 27%	6 7%	**82**

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	27 33%	35 43%	17 21%	3 4%	**82**
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	28 34%	40 49%	14 17%	- 0%	**82**
O COORDENADOR: é acessível ao aluno?	39 48%	33 40%	8 10%	2 2%	**82**
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	35 43%	40 49%	5 6%	2 2%	**82**
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	22 27%	41 50%	17 21%	2 2%	**82**
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	67 82%	11 13%	4 5%	- 0%	**82**
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	57 70%	23 28%	2 2%	- 0%	**82**
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	44 54%	35 43%	3 4%	- 0%	**82**
OS PROFESSORES: fazem chamada?	68 83%	12 15%	2 2%	- 0%	**82**
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	41 50%	36 44%	4 5%	1 1%	**82**
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	49 60%	31 38%	2 2%	- 0%	**82**
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	24 29%	37 45%	15 18%	6 7%	**82**
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	32 39%	36 44%	12 15%	2 2%	**82**
Você acessa o aluno online frequentemente?	44 54%	34 41%	4 5%	- 0%	**82**
Você acessa o Office365 (email) frequentemente?	14 17%	19 23%	22 27%	27 33%	**82**
Você acessa o portal frequentemente?	39 48%	36 44%	6 7%	1 1%	**82**
Você se sente apto para utilizar os recursos de TI?	36 44%	35 43%	11 13%	- 0%	**82**
Você utiliza o Moodlerooms (AVA) frequentemente?	38 46%	30 37%	8 10%	6 7%	**82**
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	13 16%	17 21%	37 45%	15 18%	**82**
Você utiliza o recurso de internet frequentente?	37 45%	26 32%	12 15%	7 9%	**82**
Você utiliza o recurso de WIFI frequentemente?	23 28%	10 12%	11 13%	38 46%	**82**

	MUITO BOM	BOM	REGULAR	RUIM
RESULTADO GERAL	199 30%	292 45%	134 20%	31 5%

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA
RESULTADO GERAL	777 45%	617 36%	216 13%	112 7%

CPA - AUTO AVALIAÇÃO

Unidade: **Tatuapé I**
Curso: **MARK**
Período de Avaliação: **2017-2**

Sumaré FACULDADE

Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?		
Horários oferecidos	43	52%
Localização	10	12%
Preço	11	13%
Prestígio da Faculdade	3	4%
Qualidade do curso	15	18%
Outros	-	0%

Qual a sua renda mensal atual?		
Não possuo renda	4	5%
De 0 até 880	18	22%
De 881 até 1760	31	38%
De 1761 até 3720	21	26%
De 3721 até 5000	3	4%
De 5001 até 8800	3	4%

Qual a renda mensal da sua família?		
Não possuo renda	-	0%
De 0 até 880	-	0%
De 881 até 1760	-	0%
De 1761 até 3720	43	100%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

O que é mais importante para você ao cursar uma faculdade?		
Fazer amigos	-	0%
Obter diploma	5	6%
Obter melhor emprego	26	32%
Obter melhor salário	8	10%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	43	52%
Outros	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.		
Atendimento - Presencial	2	2%
Atendimento - Telefônico	2	2%
Comunicação com o aluno	2	2%
Coordenador	3	4%
Currículo do curso (disciplinas)	11	13%
Incentivo financeiro (bolsas variadas)	3	4%
Infraestrutura física	4	5%
Infraestrutura Tecnológica	2	2%
Localização	15	18%
Mensalidade	6	7%
Professor	32	39%

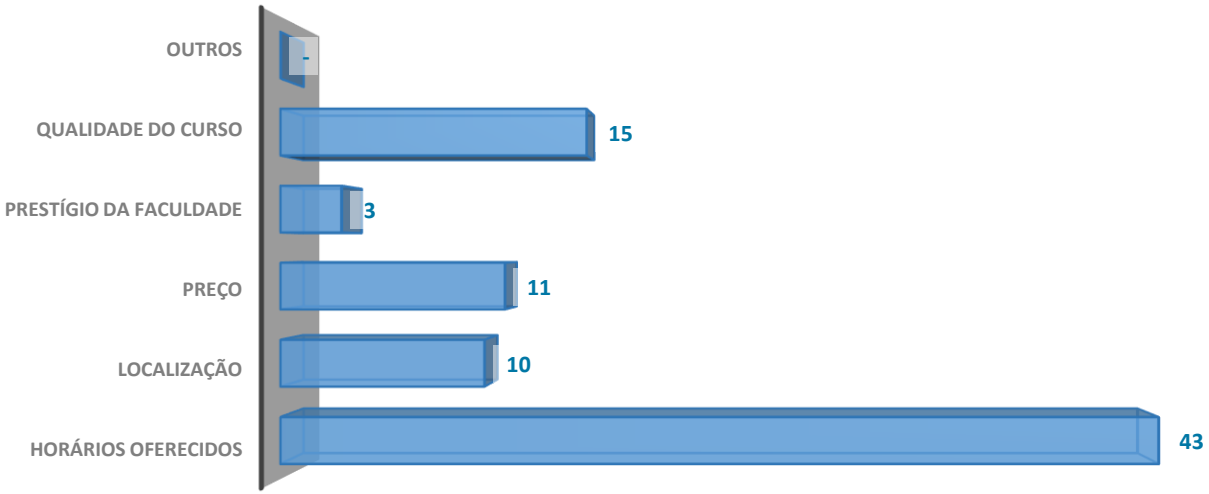
Qual o cargo que você ocupa na empresa em que trabalha?		
Autônomo	10	12%
Não estou trabalhando	14	17%
Estagiário	9	11%
Auxiliar	11	13%
Assistente	14	17%
Analista	10	12%
Supervisor	7	9%
Coordenador	3	4%
Gerente	3	4%
Diretor	1	1%
Outros	-	0%

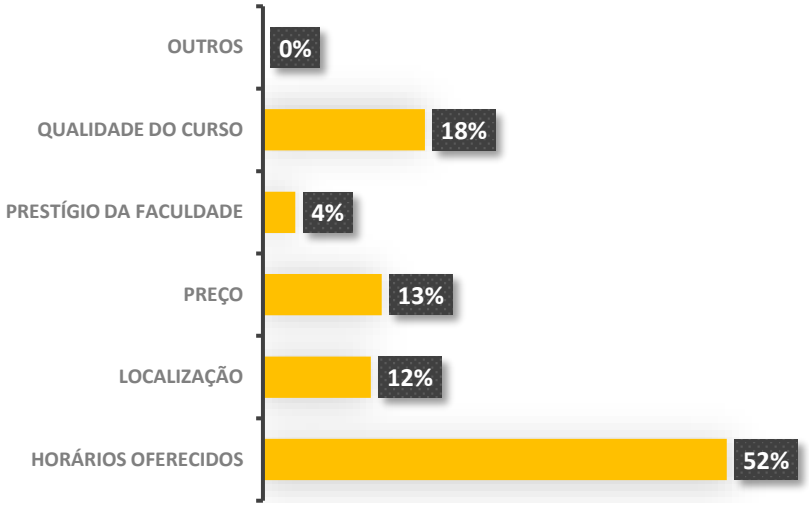
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.		
Atendimento - Presencial	5	6%
Atendimento - Telefônico	7	9%
Comunicação com o aluno	15	18%
Coordenador	1	1%
Currículo do curso (disciplinas)	9	11%
Incentivo financeiro (bolsas variadas)	4	5%
Infraestrutura física	10	12%
Infraestrutura Tecnológica	10	12%
Localização	4	5%
Mensalidade	5	6%
Professor	12	15%

O CURSO - Em relação ao seu curso, você se considera:		
SATISFEITO	71	87%
INSATISFEITO	11	13%
NÃO SEI RESPONDER	-	0%

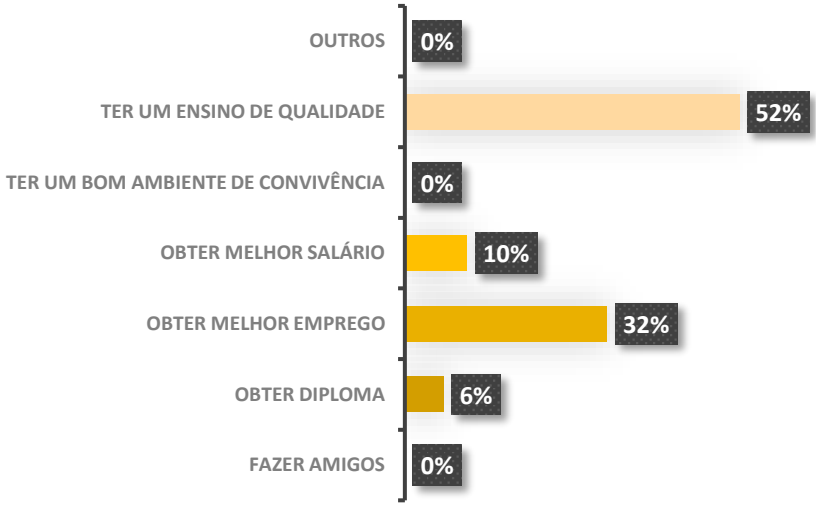
ÍNDICE DE ADESÃO: **82** **5,75%**

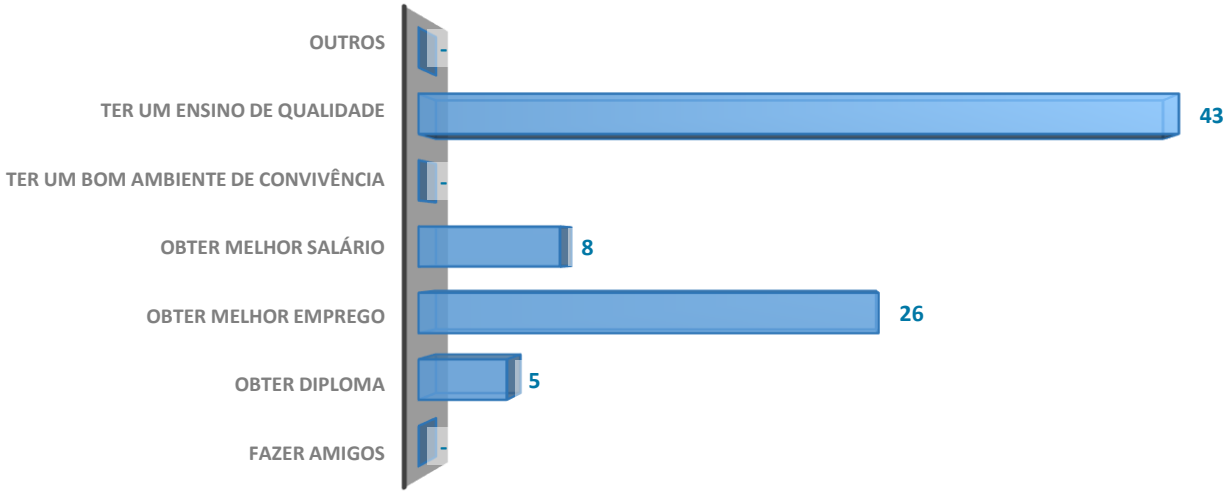
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



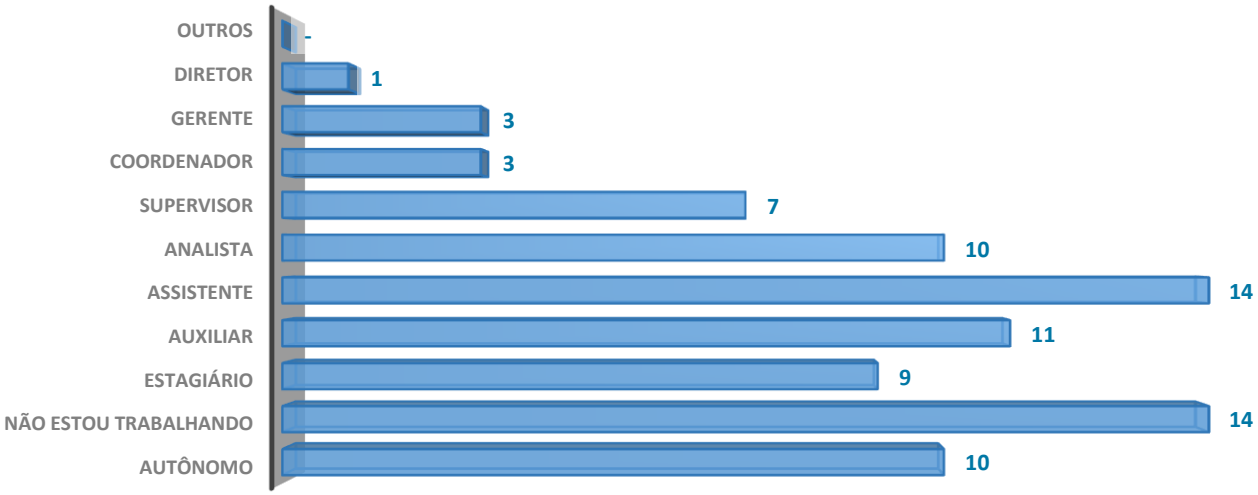


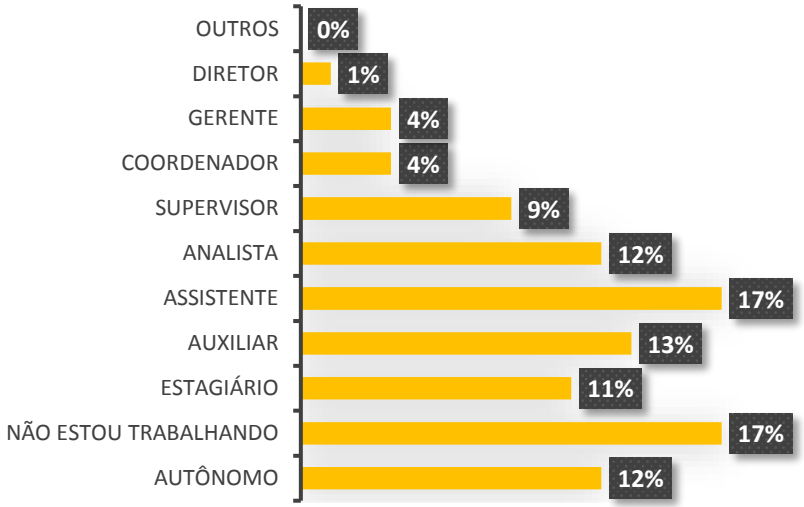
O que é mais importante para você ao cursar uma faculdade?



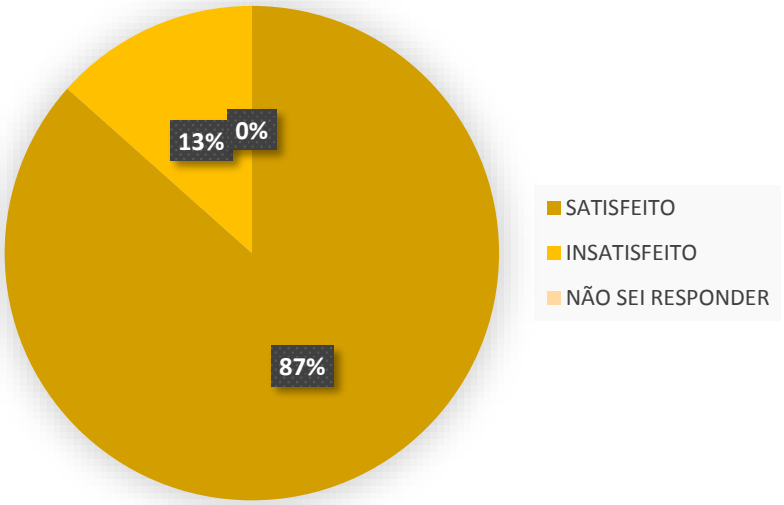


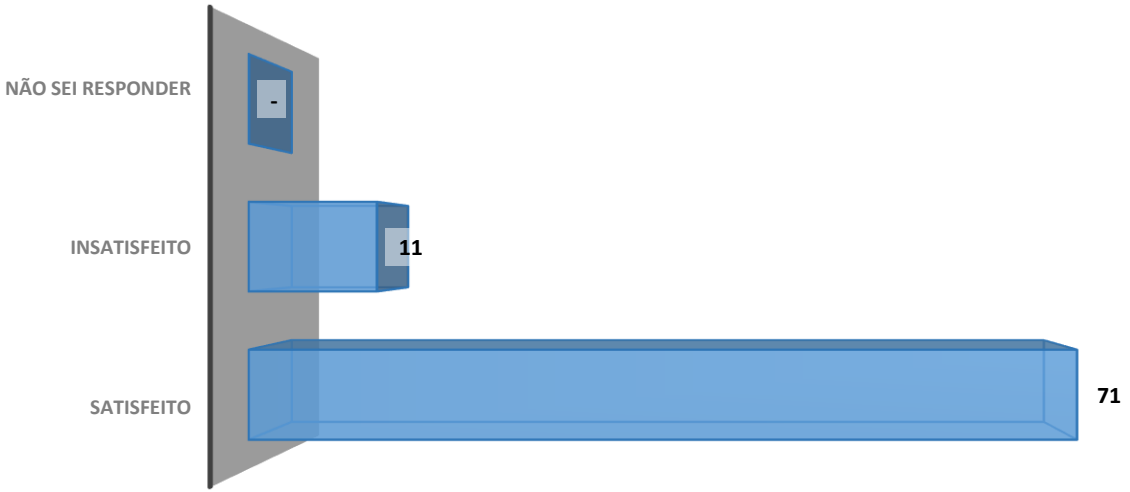
Qual o cargo que você ocupa na empresa em que trabalha?



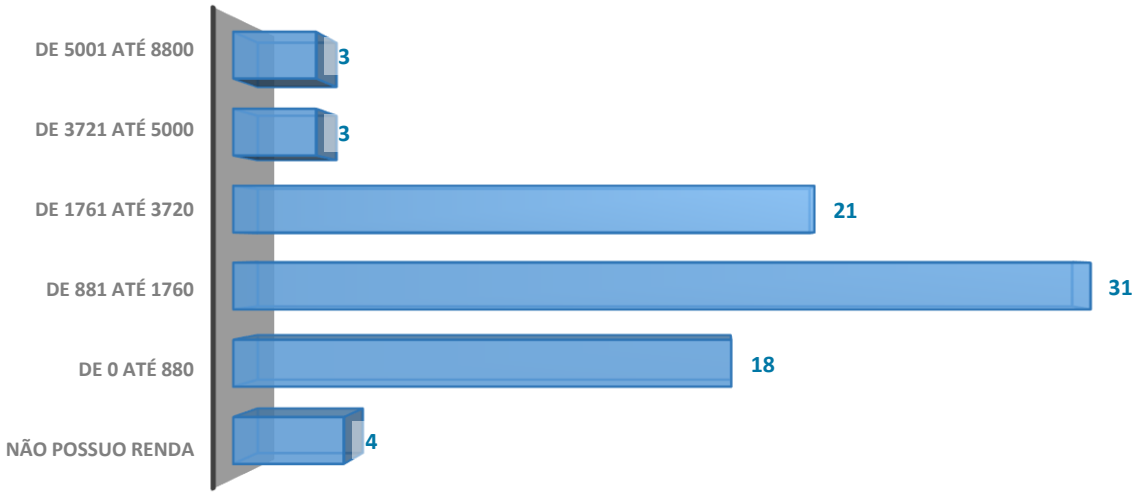


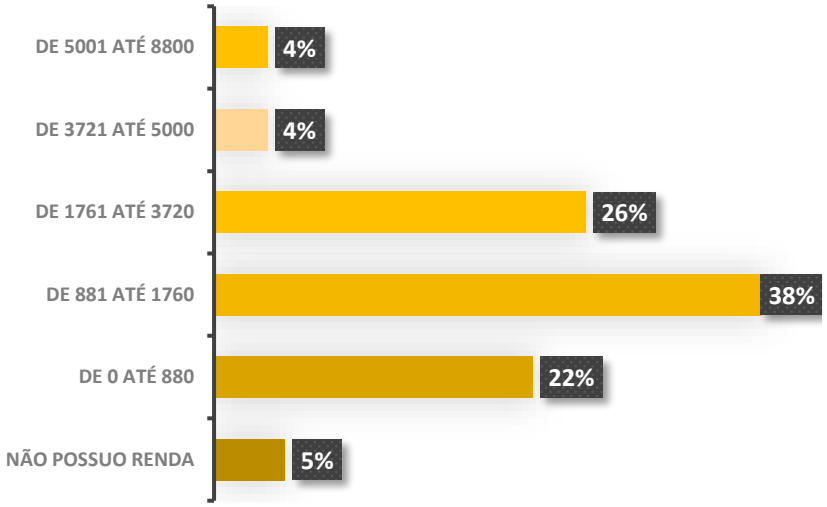
O CURSO - Em relação ao seu curso, você se considera:



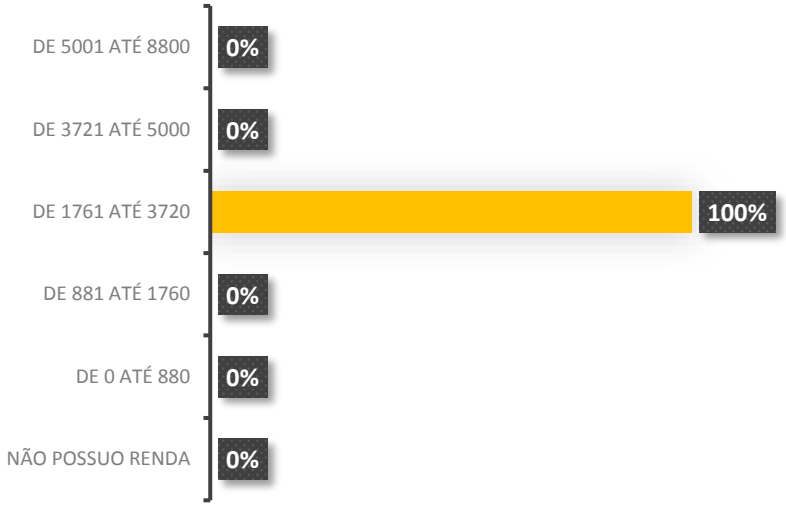


Qual a sua renda mensal atual?

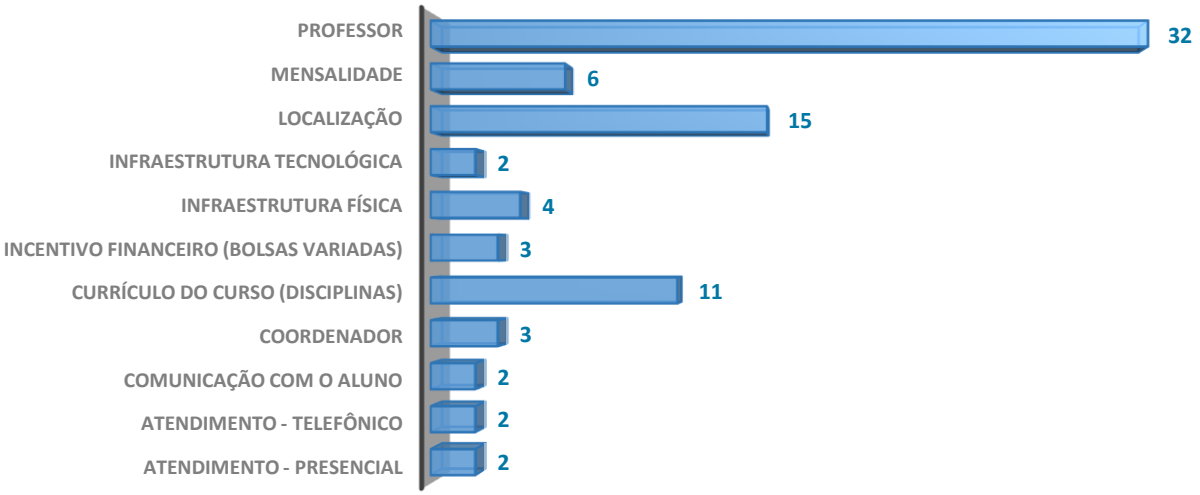


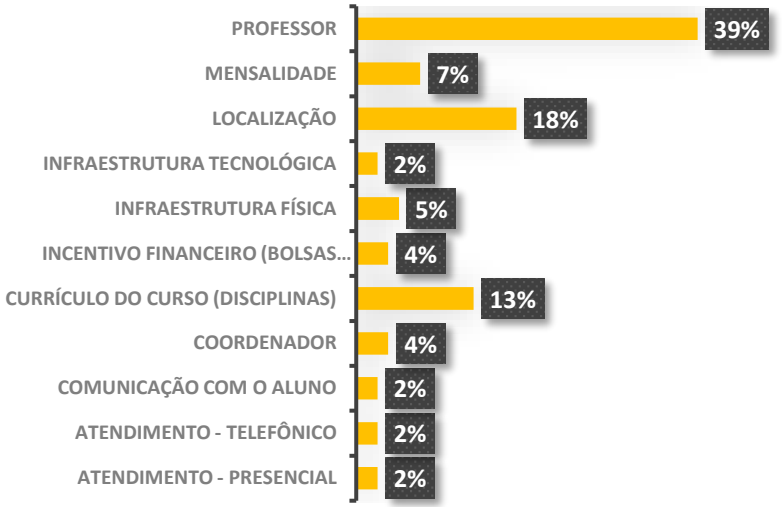


Qual a renda mensal da sua família?

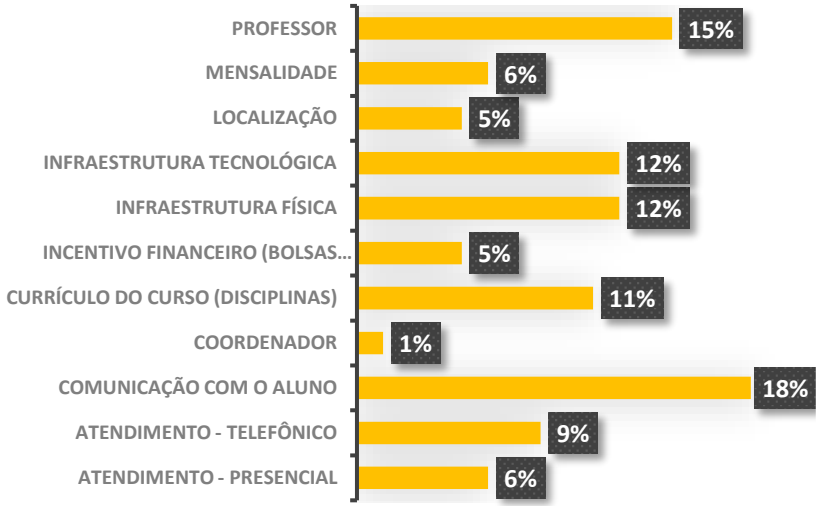


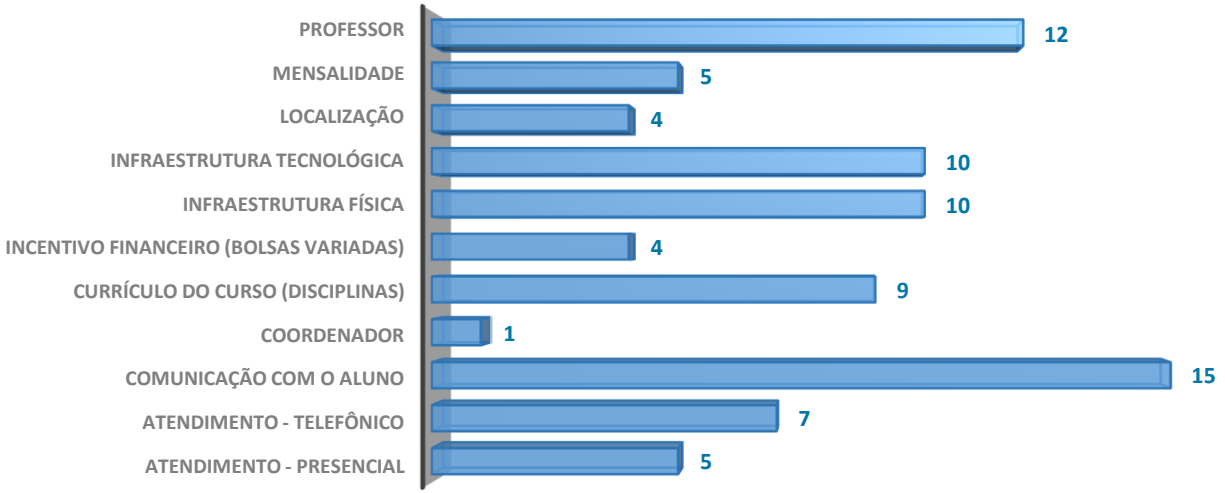
Assinale 3 PONTOS FORTES da Faculdade Sumaré.



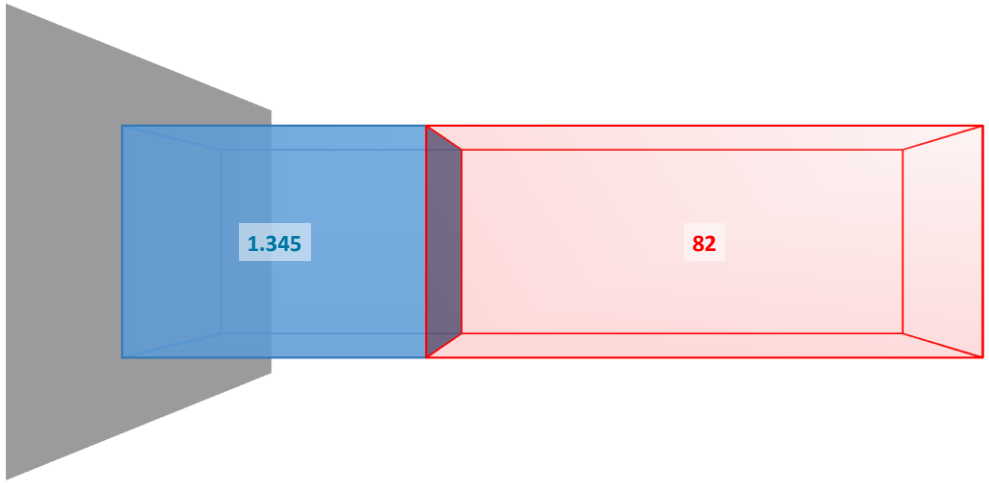


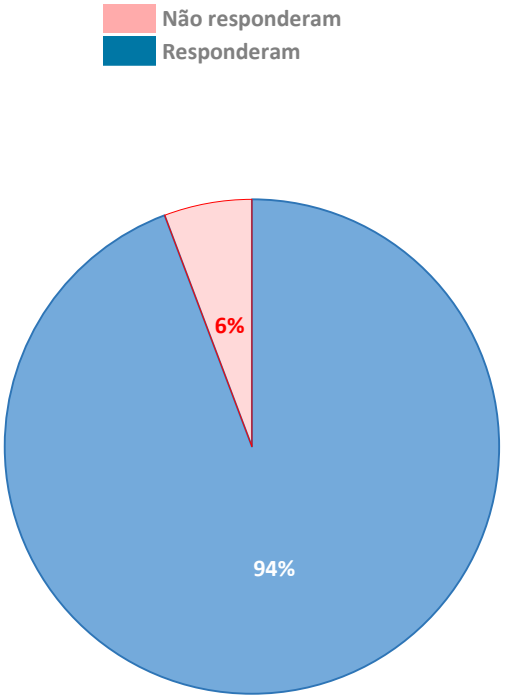
Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



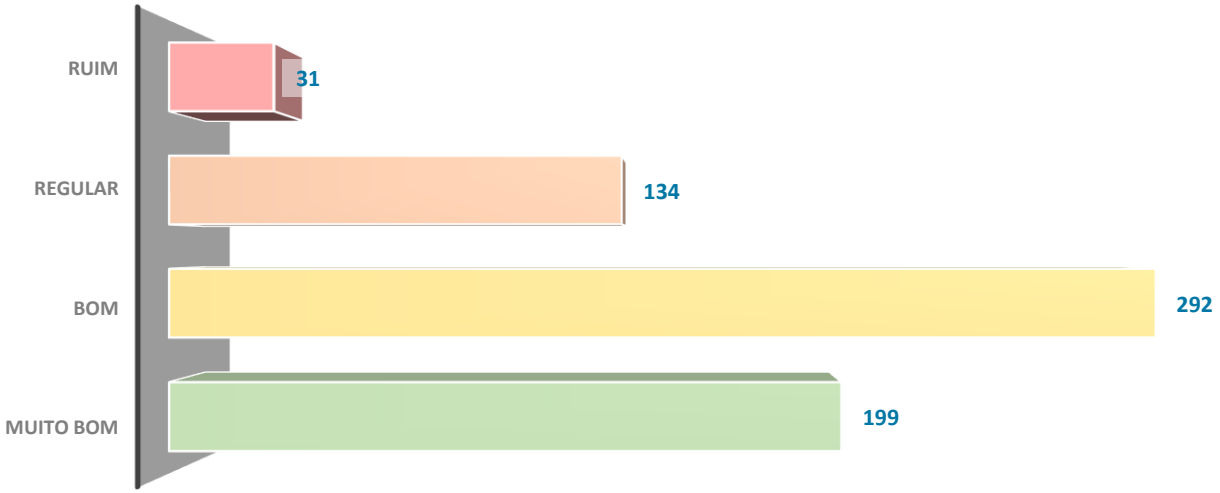


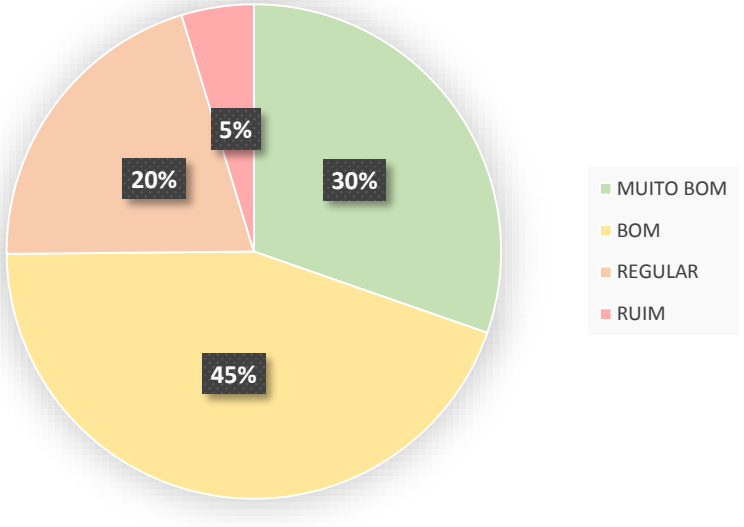
ÍNDICE DE ADESÃO:



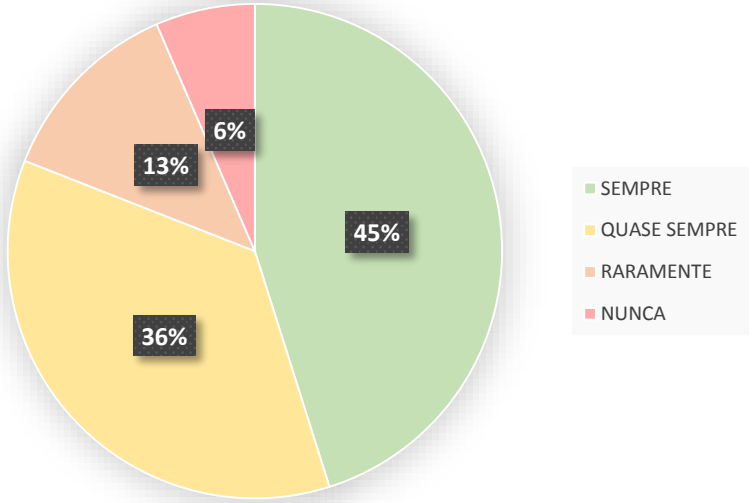


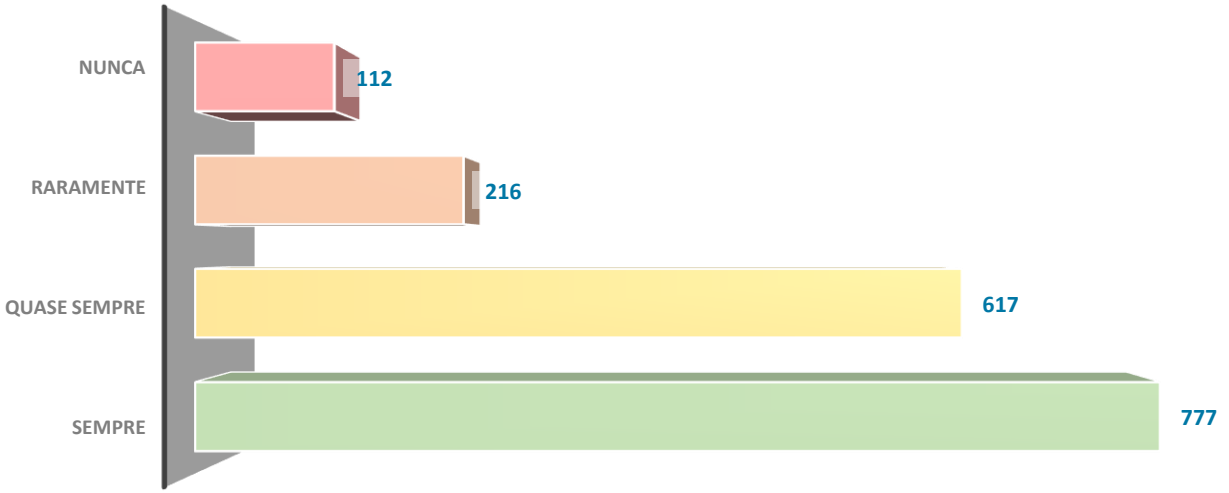
GERAL - Questões Objetivas Qualitativas



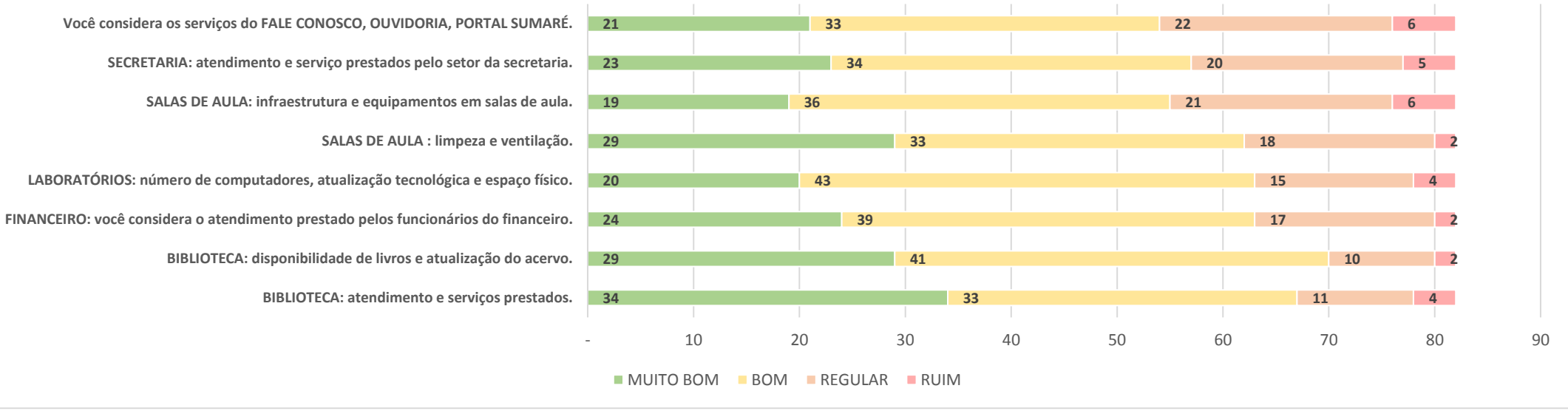


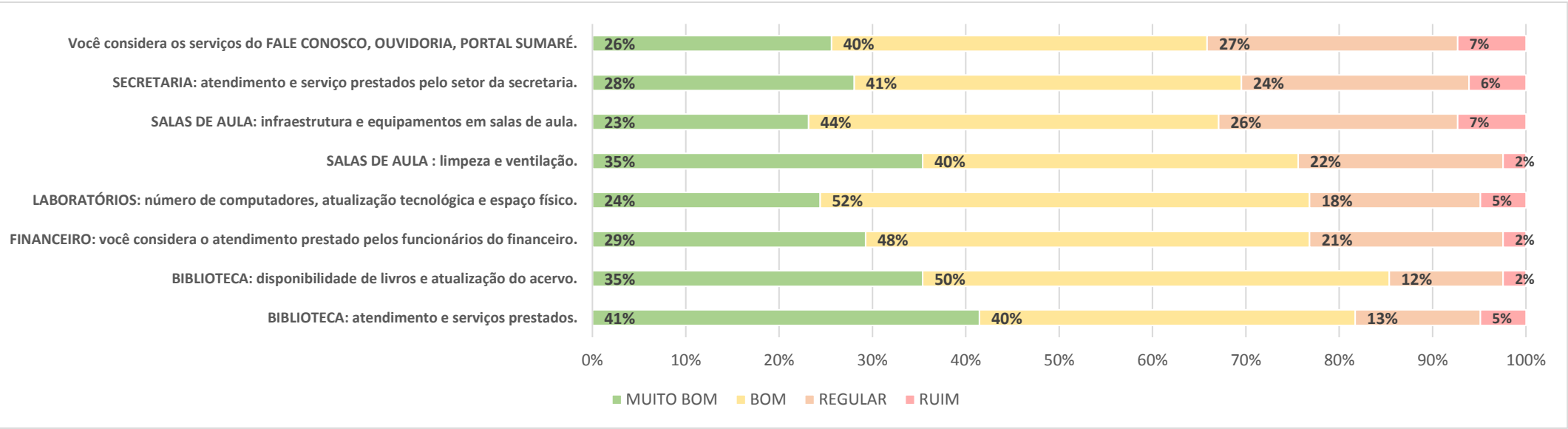
GERAL - Questões Objetivas Periodicidade



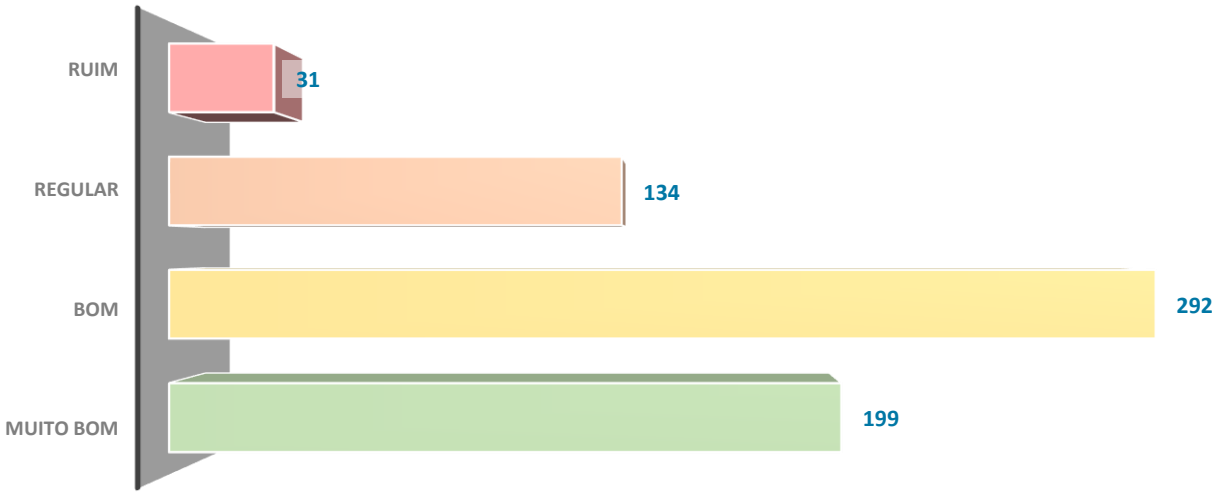


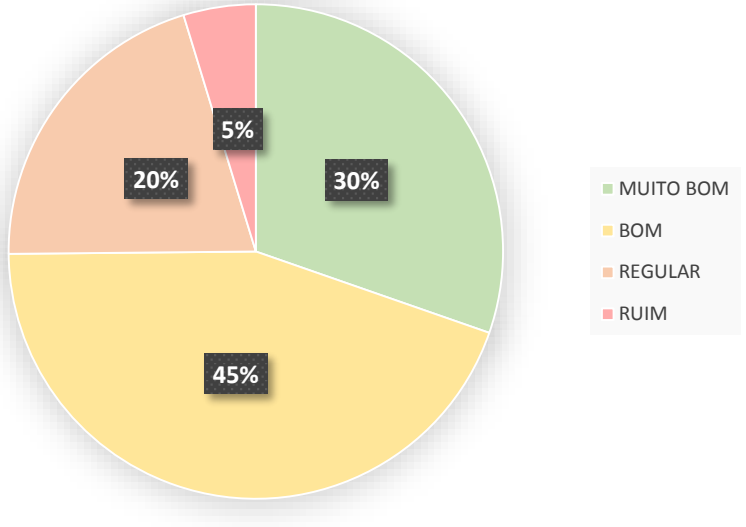
Questões Objetivas



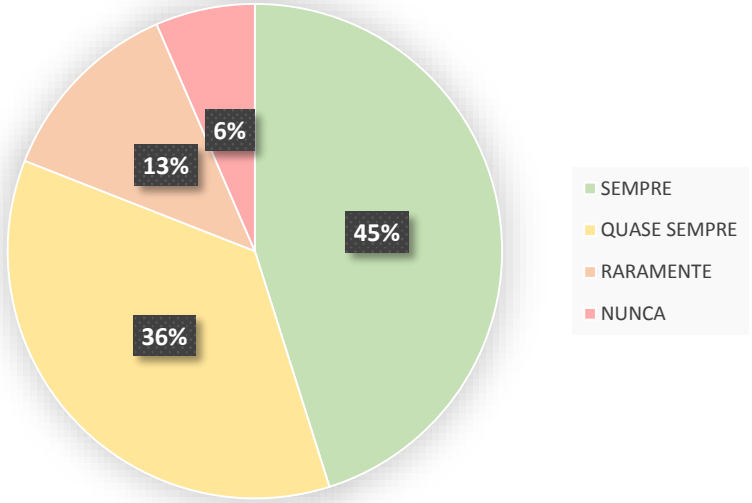


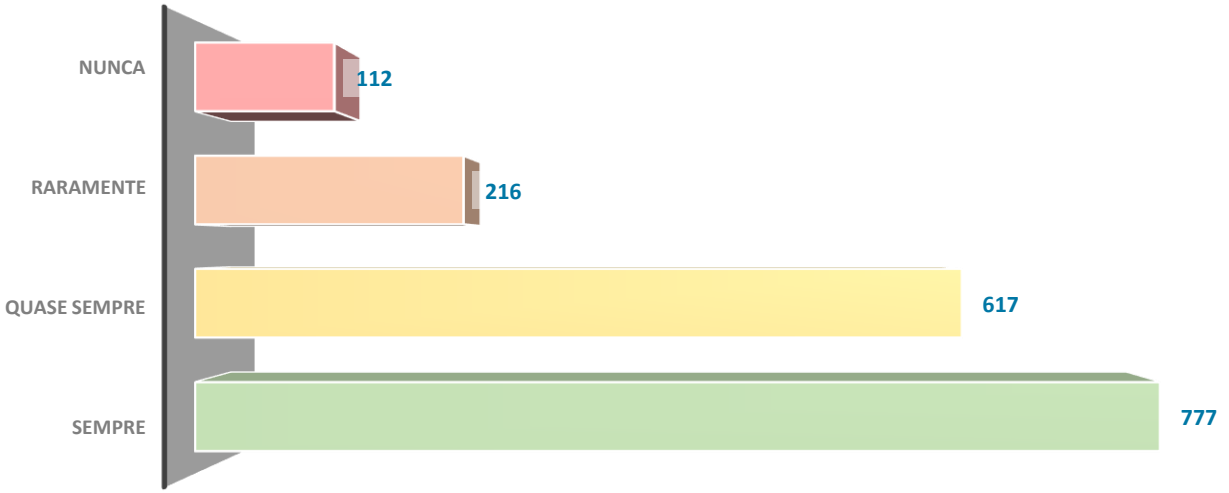
GERAL - Questões Objetivas Qualitativas



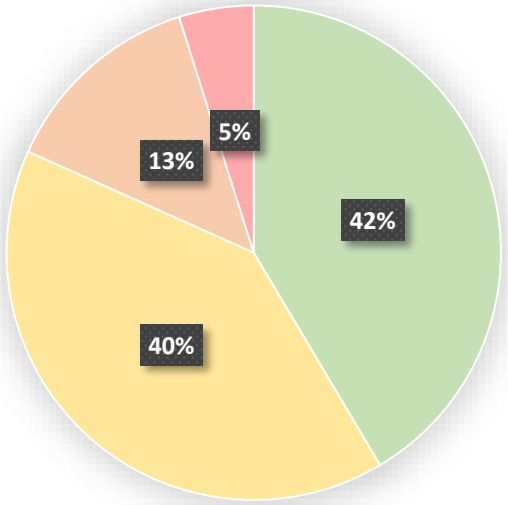


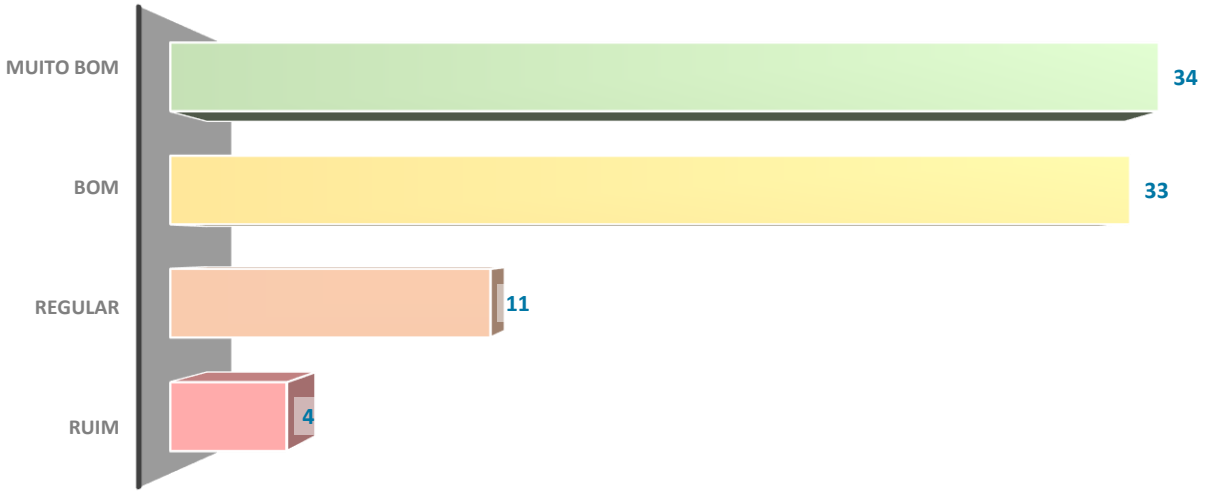
GERAL - Questões Objetivas Periodicidade



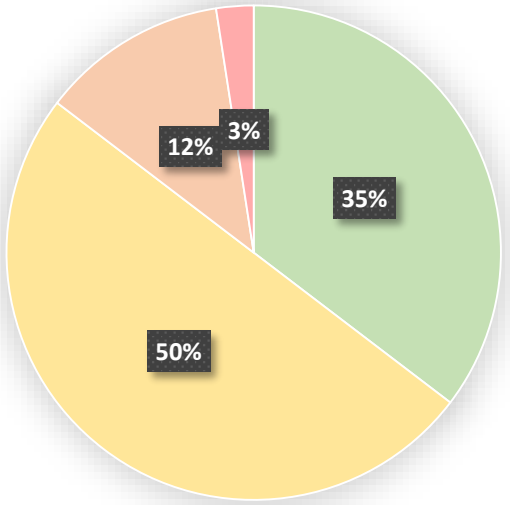


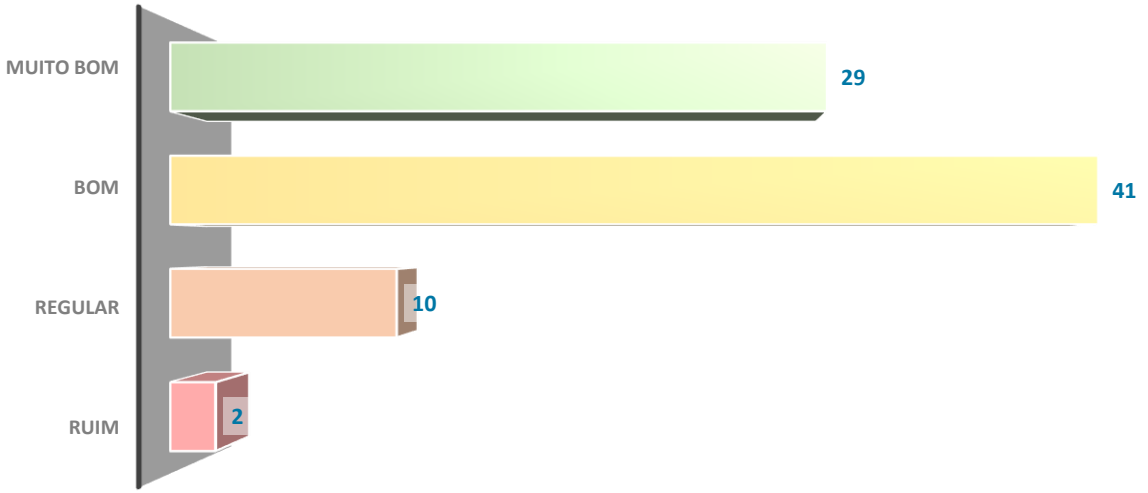
BIBLIOTECA: atendimento e serviços prestados.



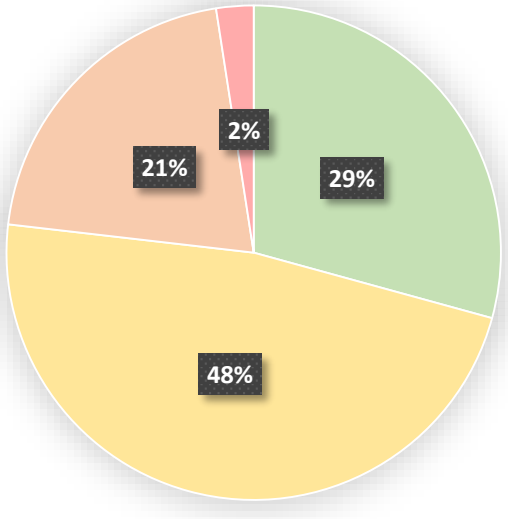


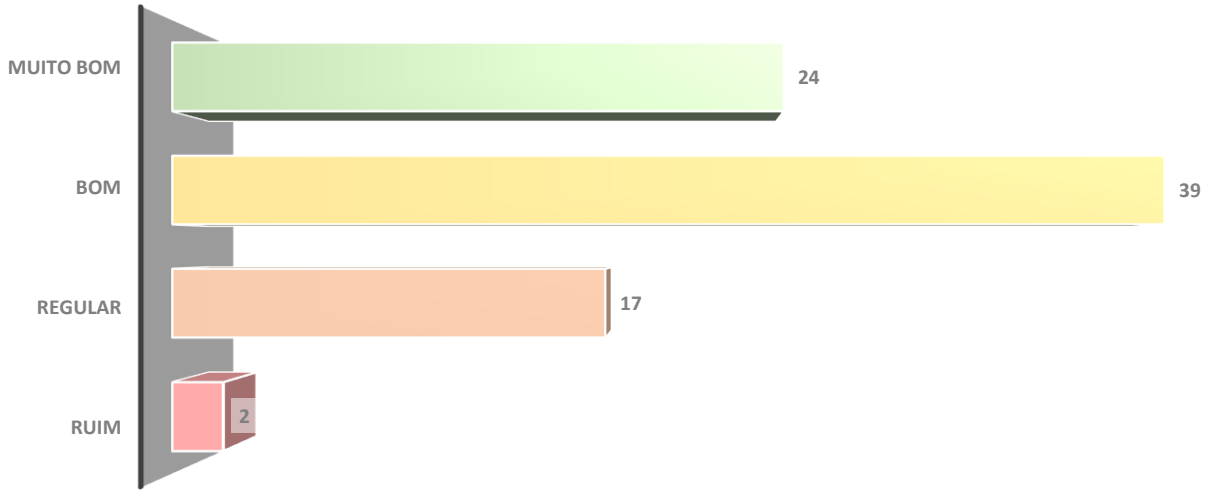
BIBLIOTECA: disponibilidade de livros e atualização do acervo.



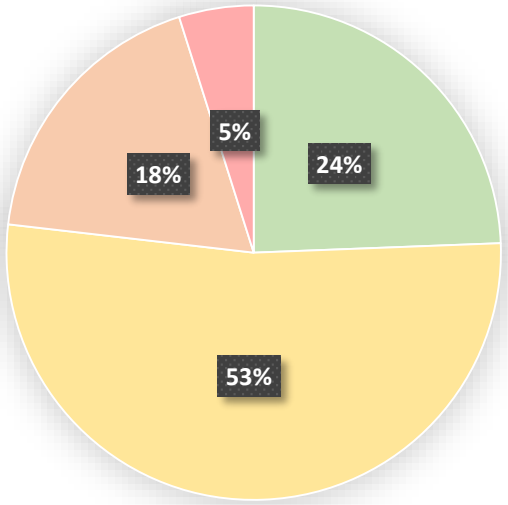


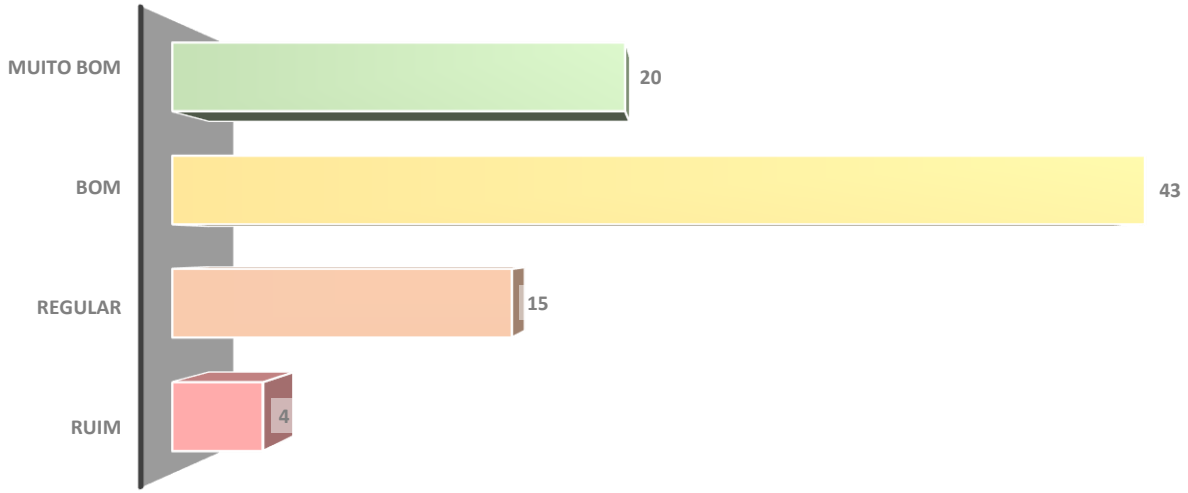
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



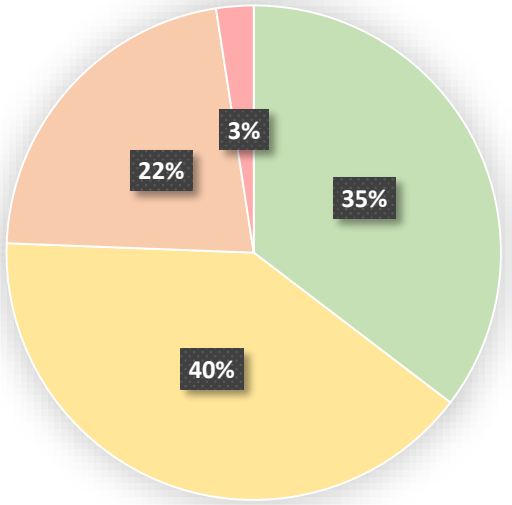


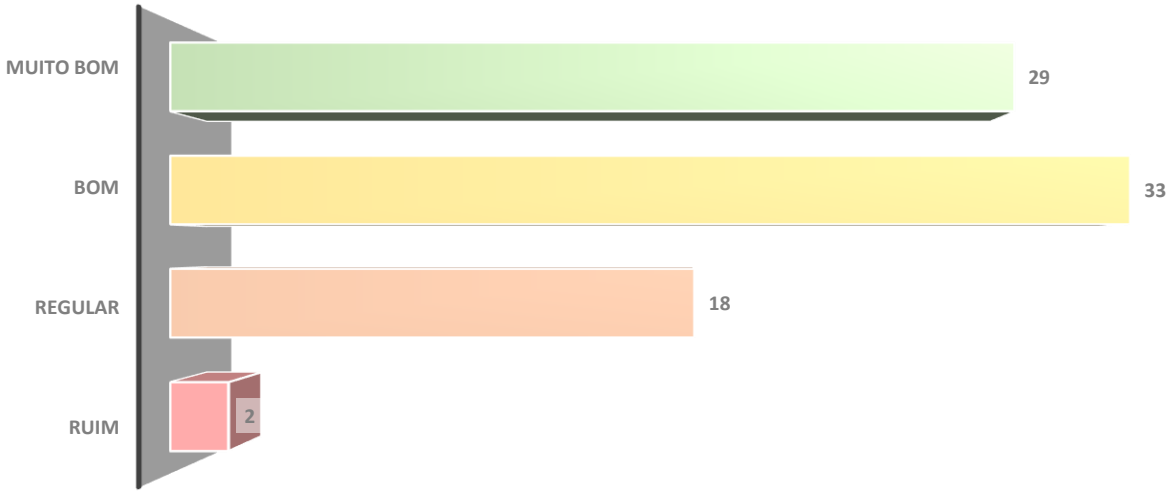
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



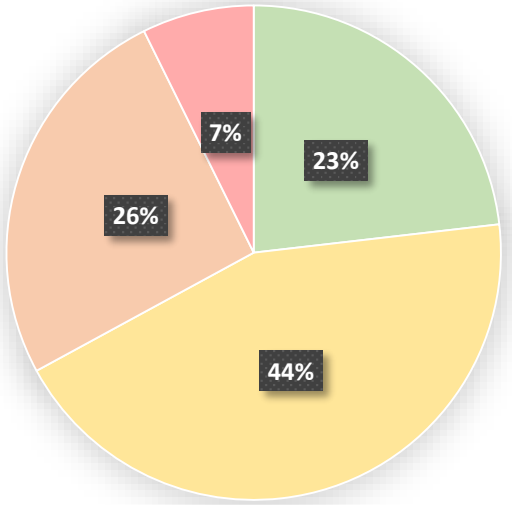


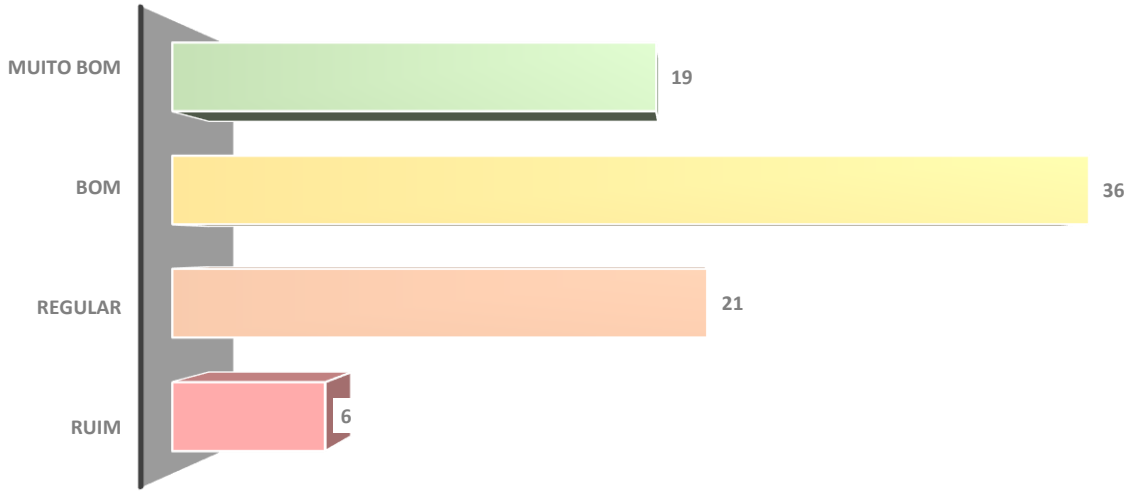
SALAS DE AULA : limpeza e ventilação.



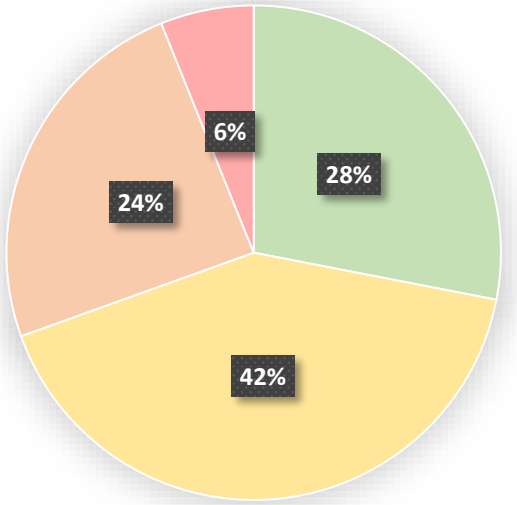


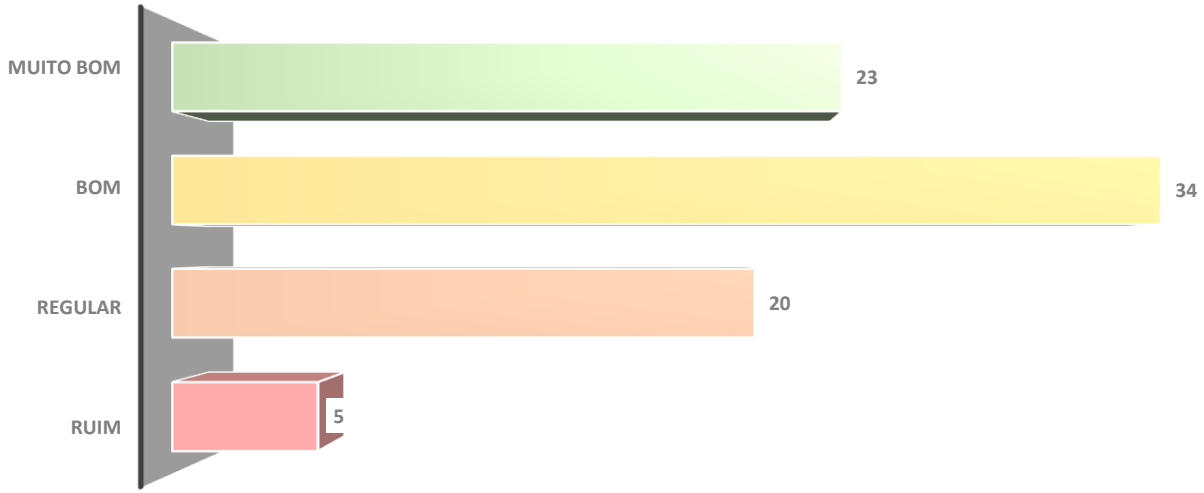
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



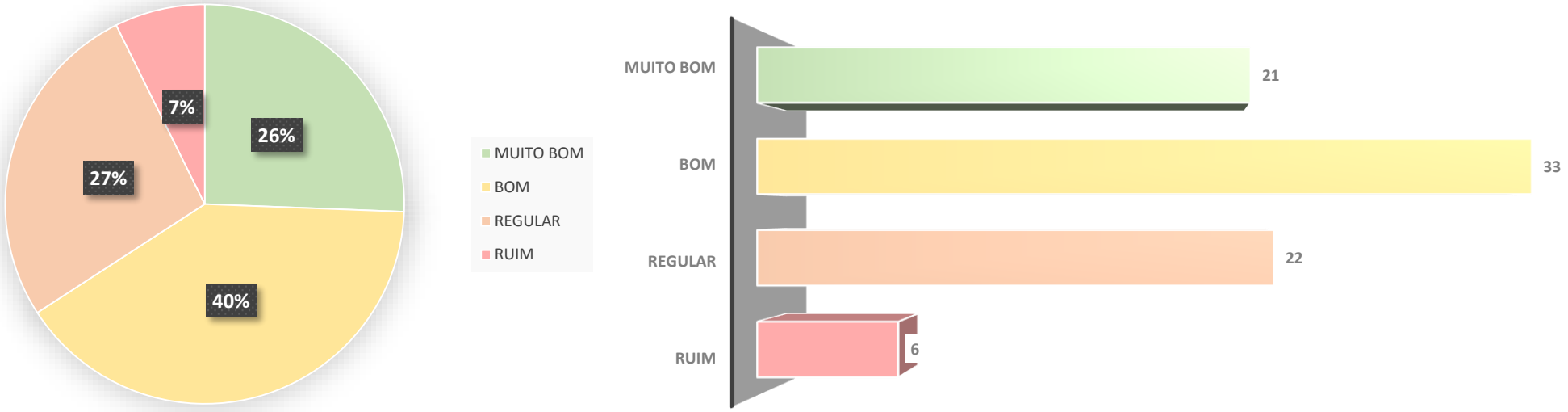


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.

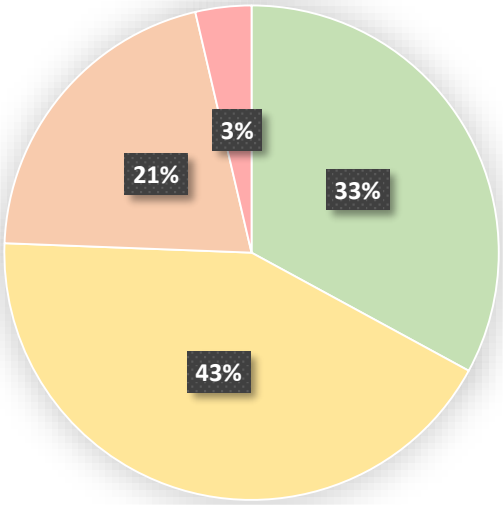


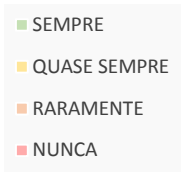


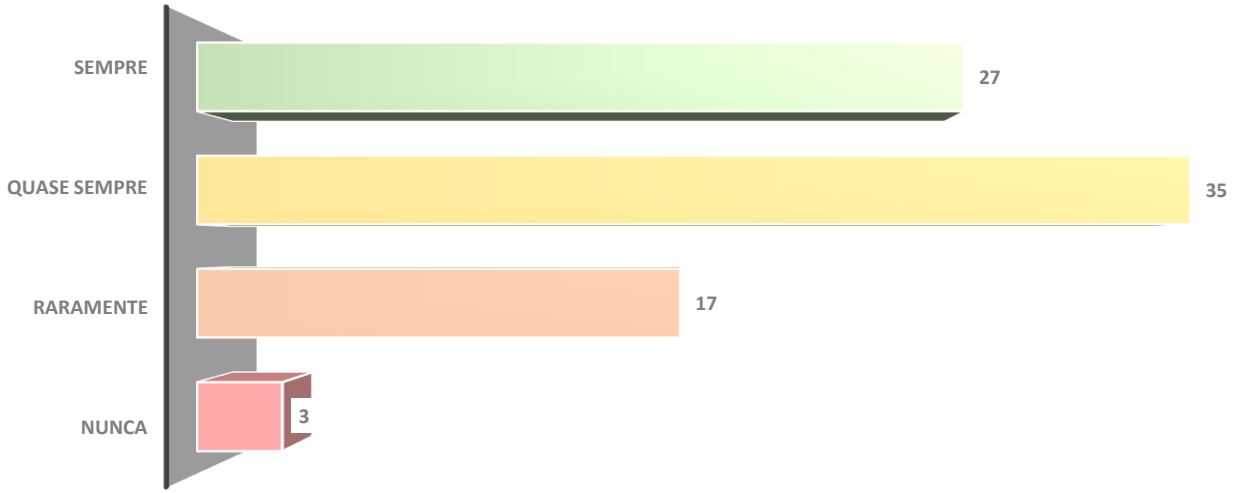
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



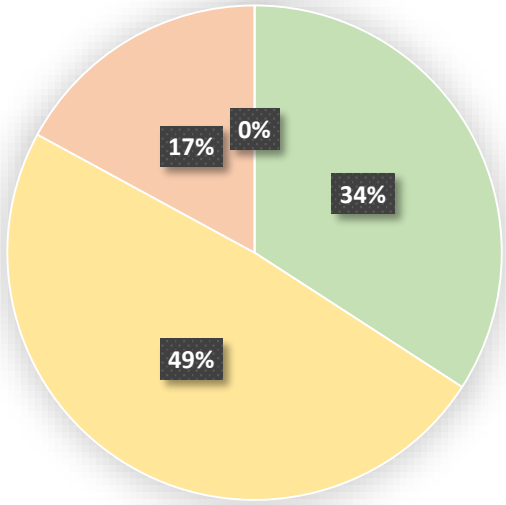
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?

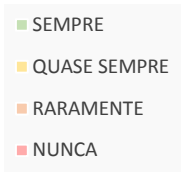


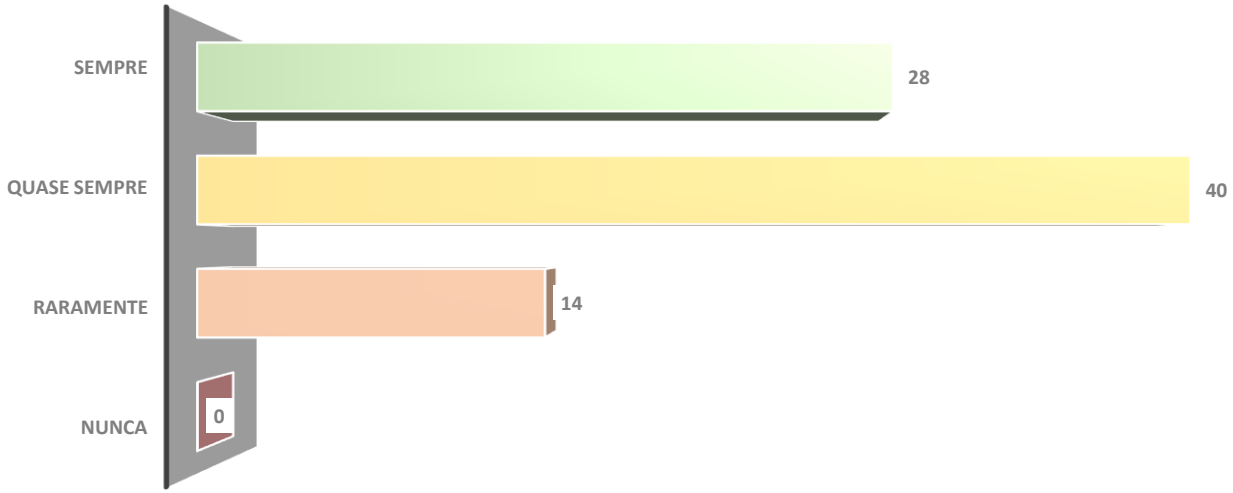




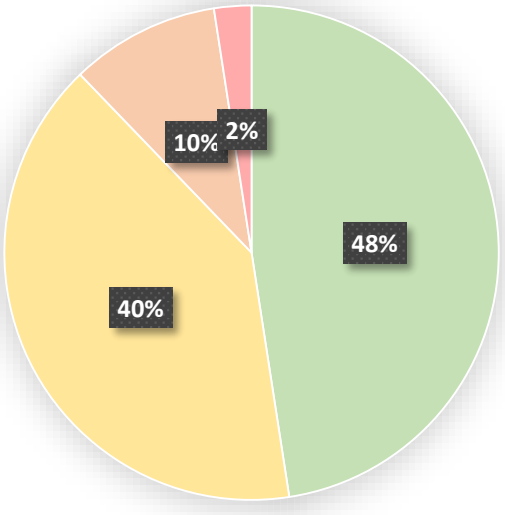
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?

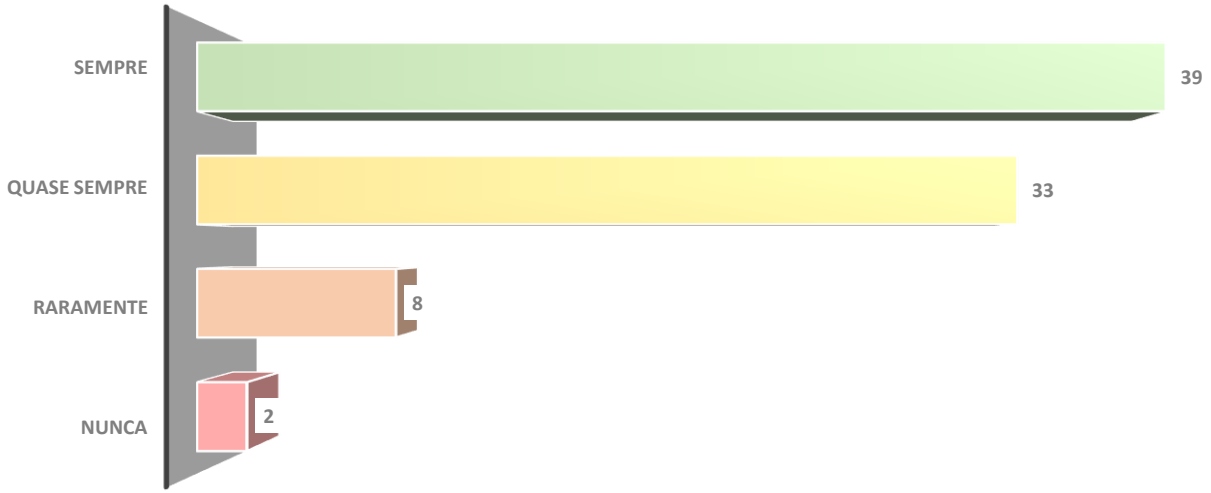




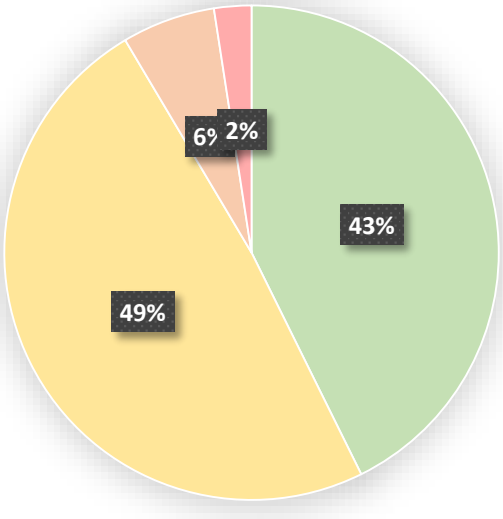


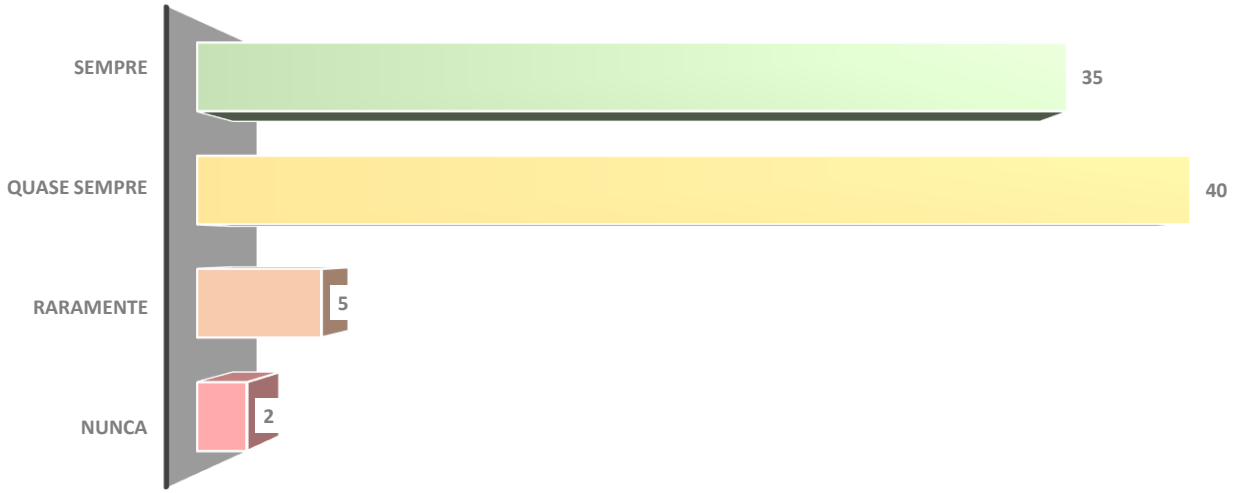
O COORDENADOR: é acessível ao aluno?



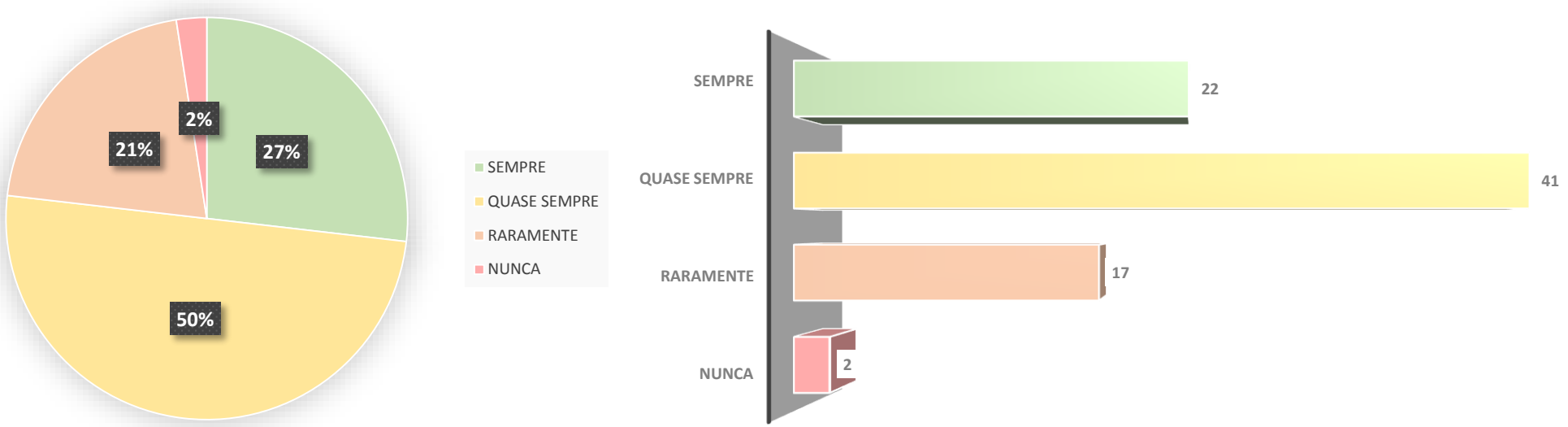


O COORDENADOR: é acessível ao aluno?

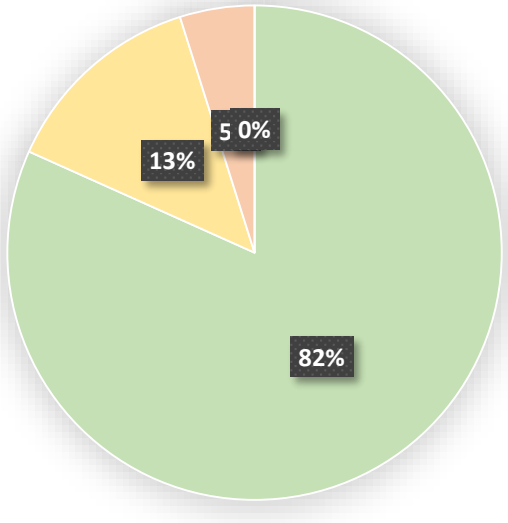


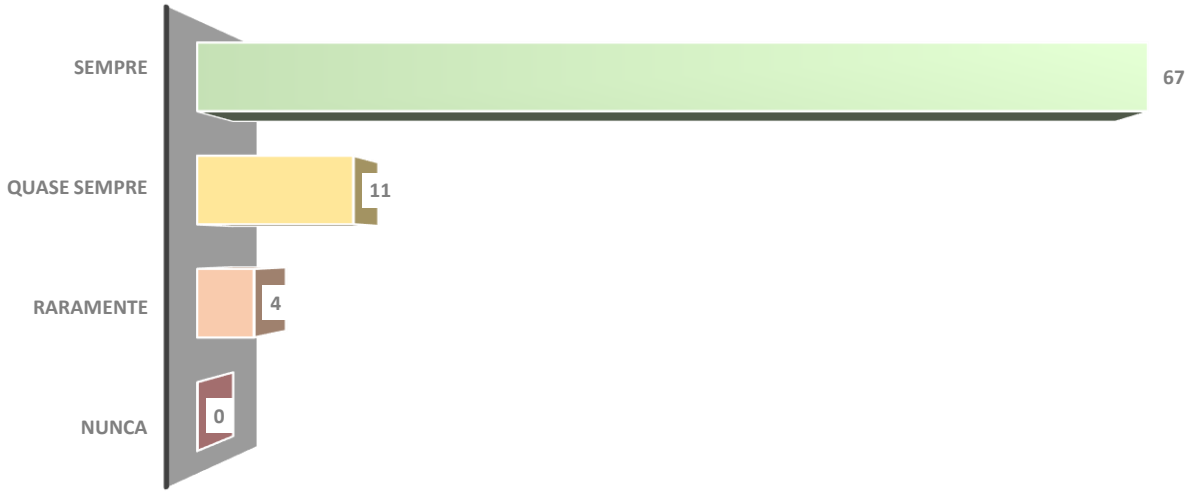


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?

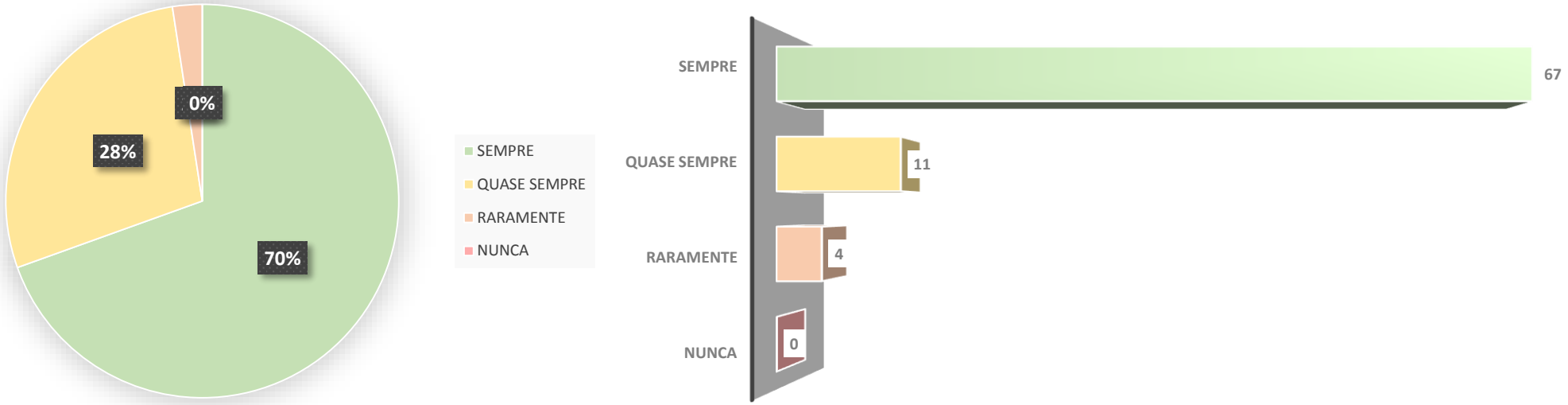


OS PROFESSORES: apresentam o plano de ensino no início do semestre?

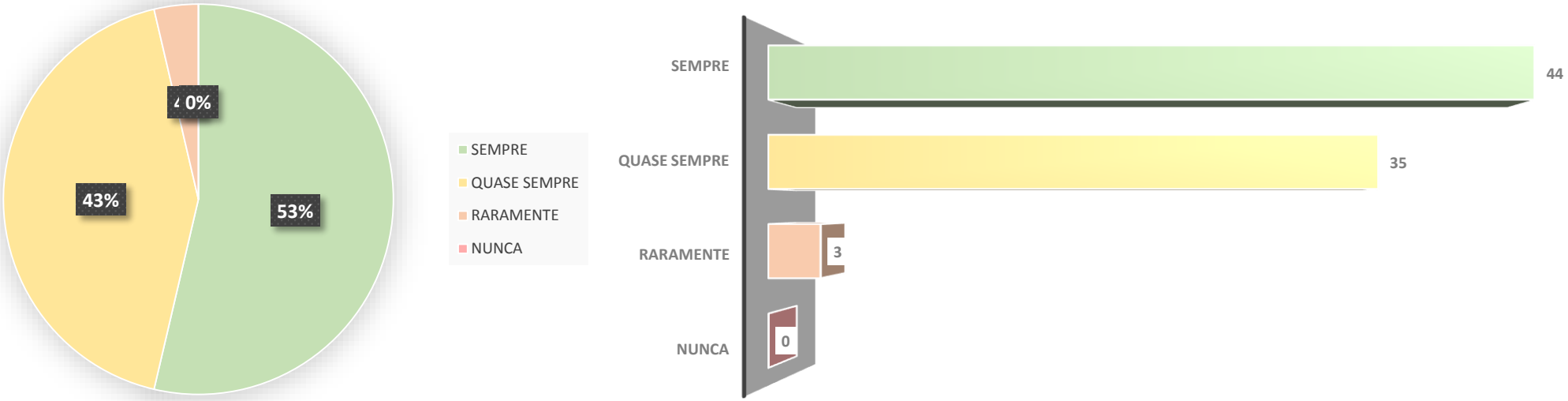




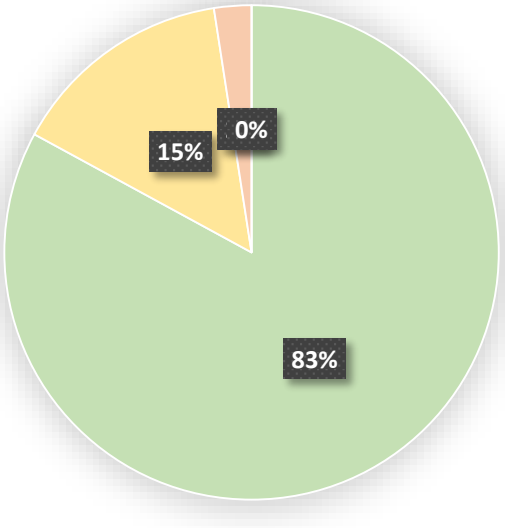
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?

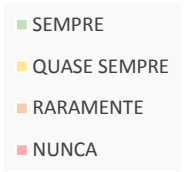


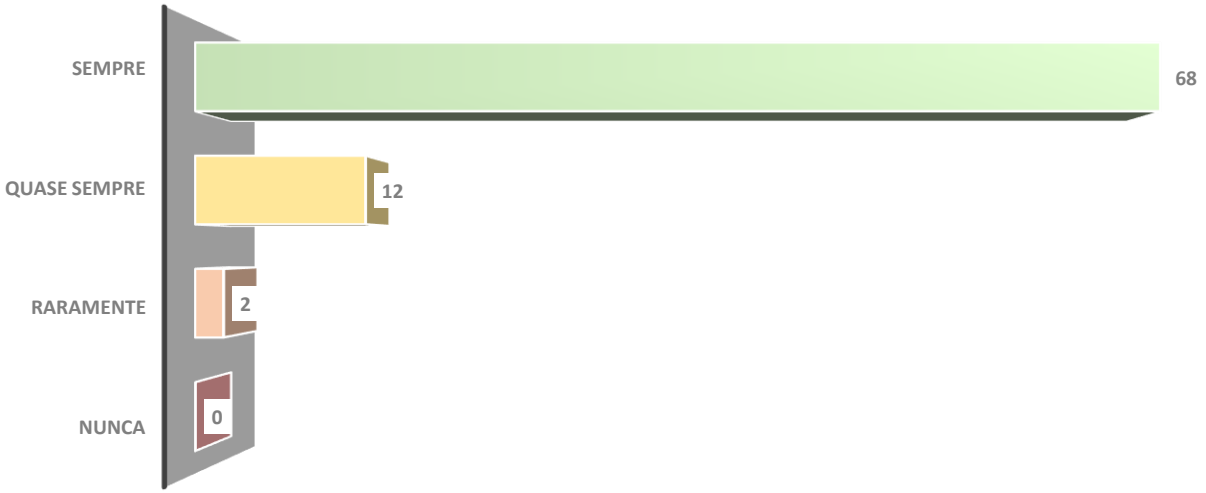
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



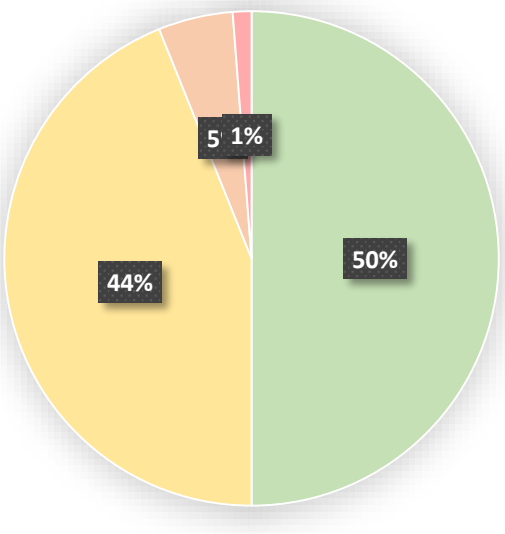
OS PROFESSORES: fazem chamada?

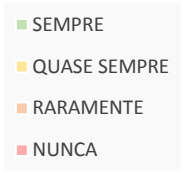


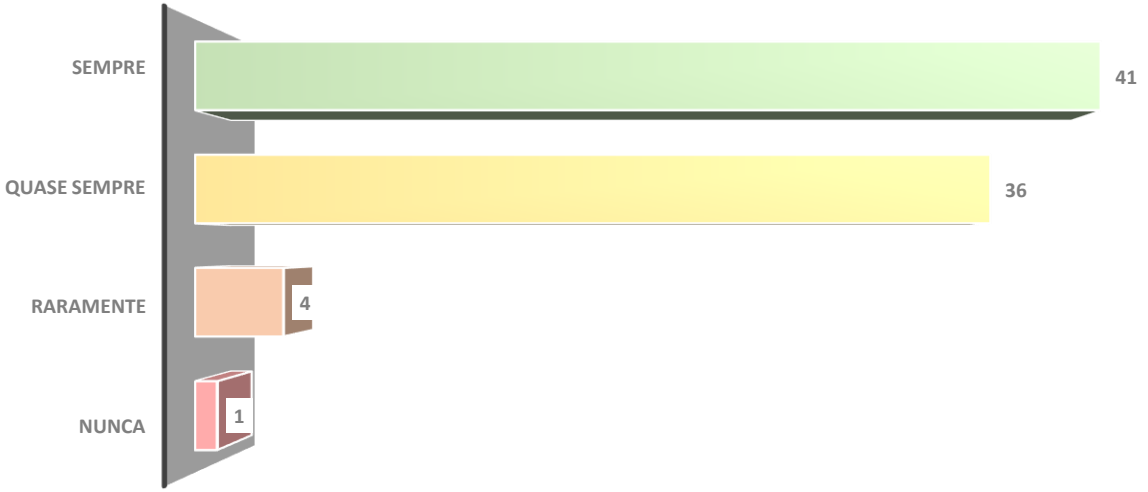




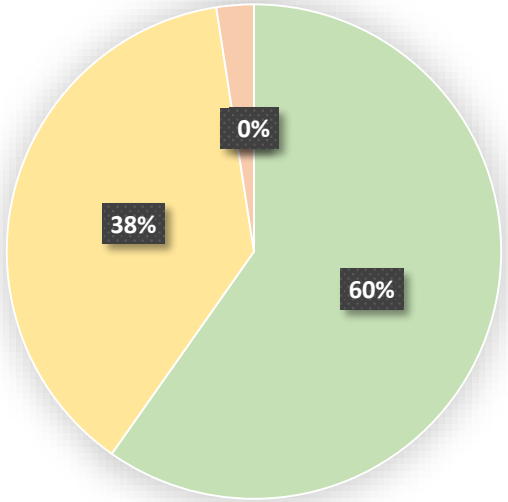
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?

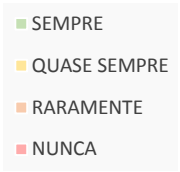


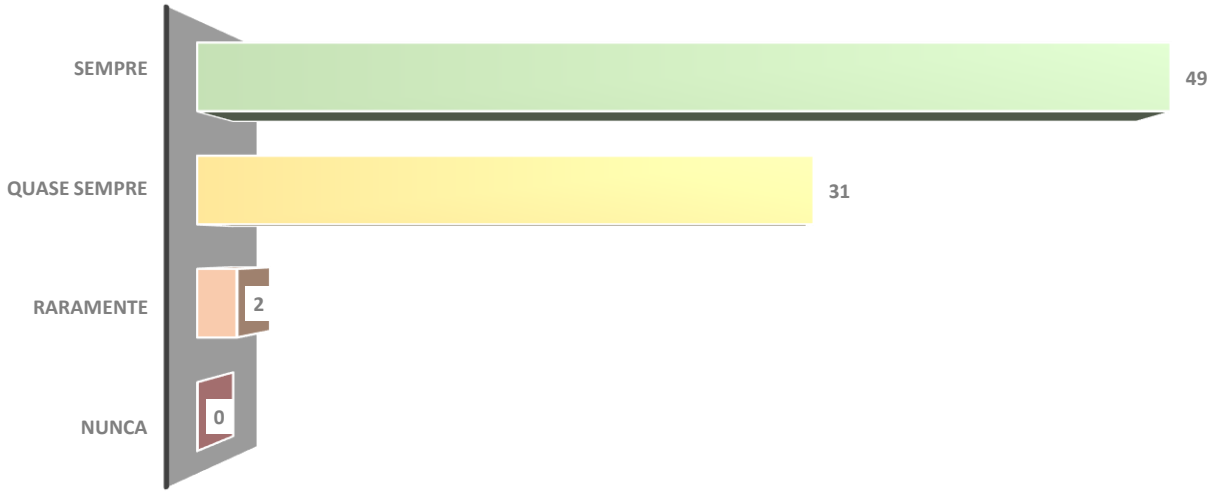




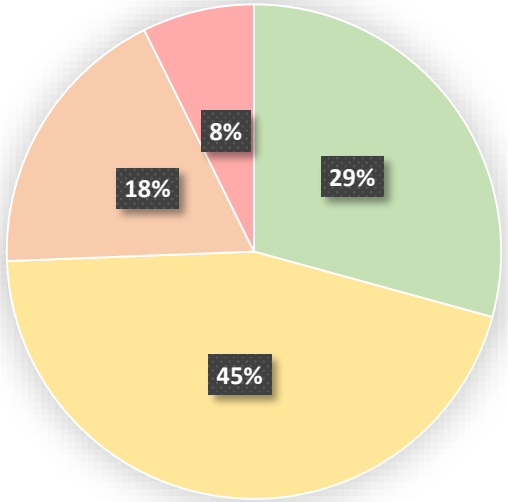
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?

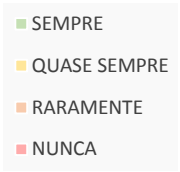


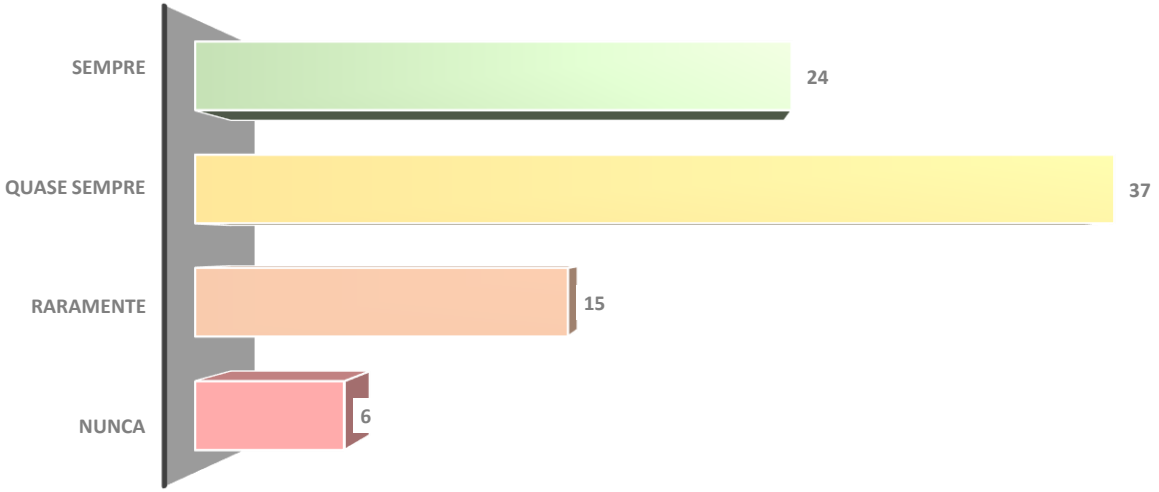




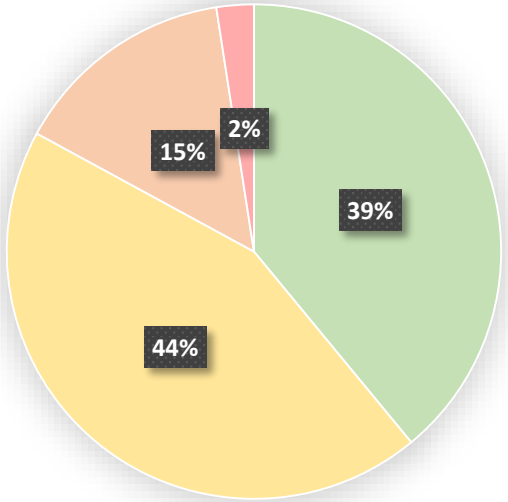
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?

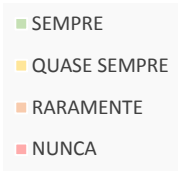


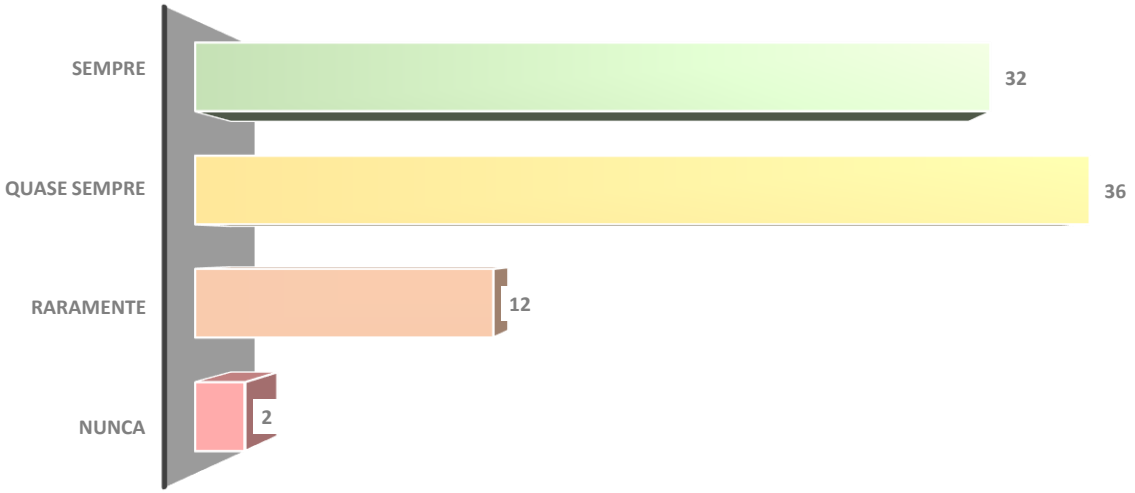




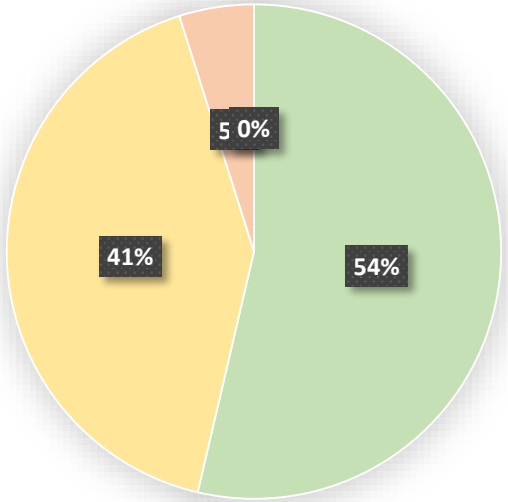
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?

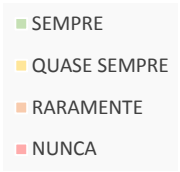


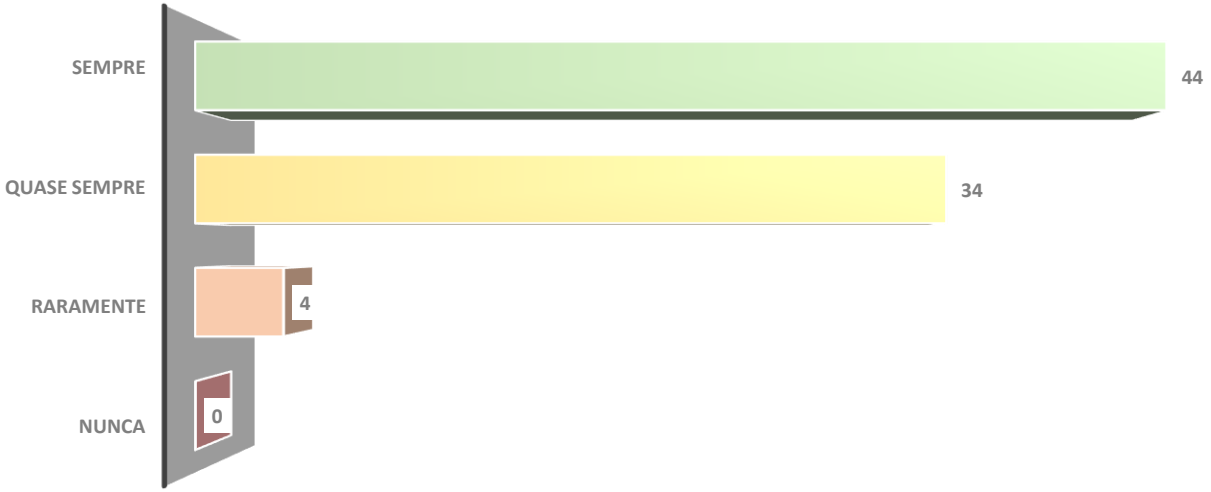




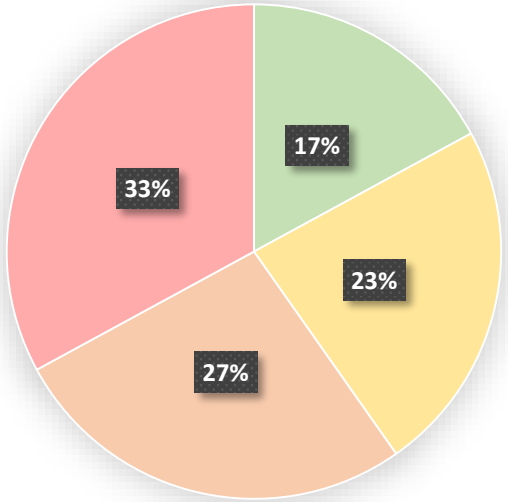
Você acessa o aluno online frequentemente?

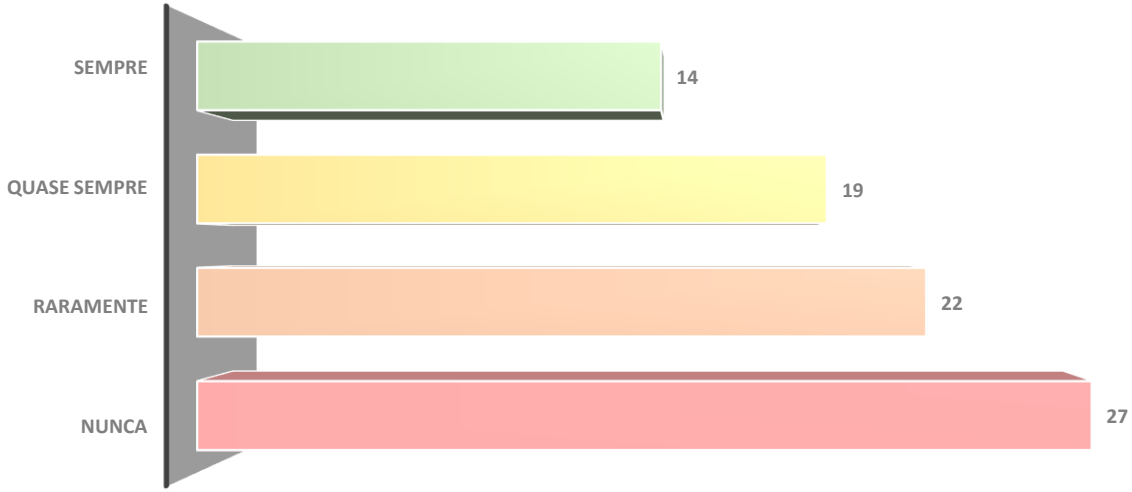




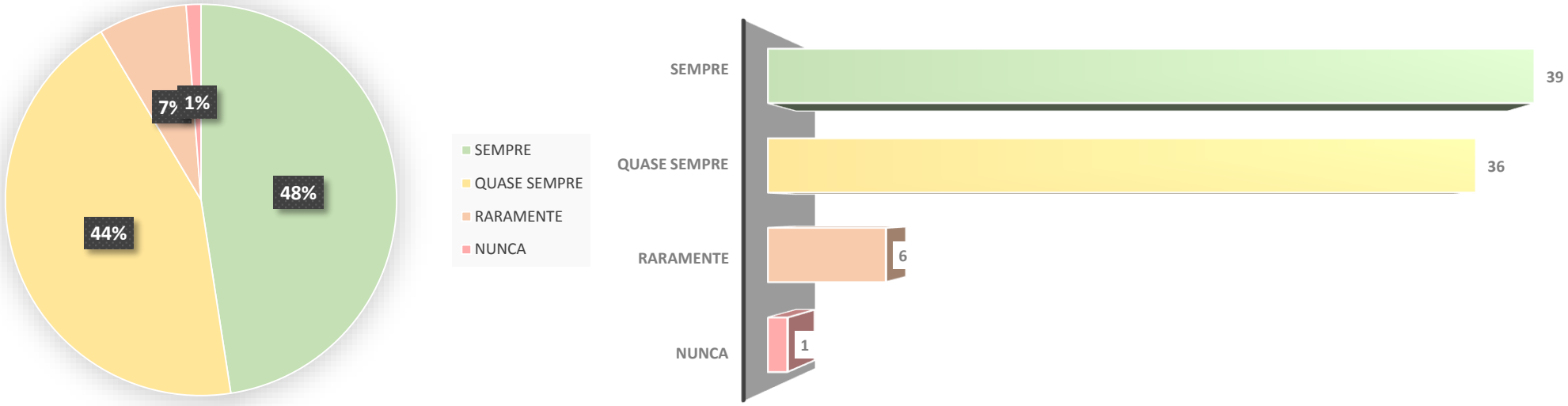


Você acessa o Office365 (email) frequentemente?

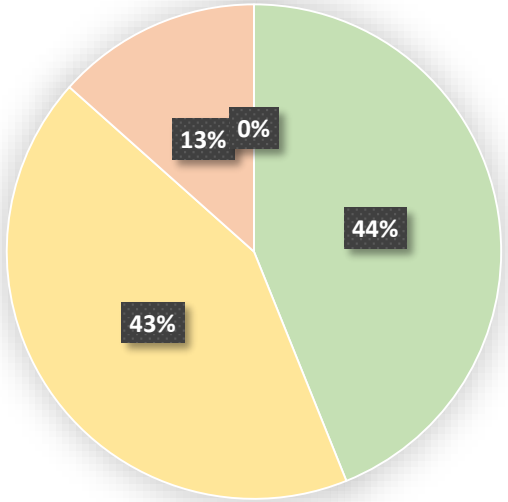


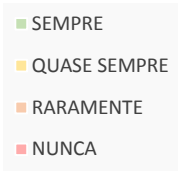


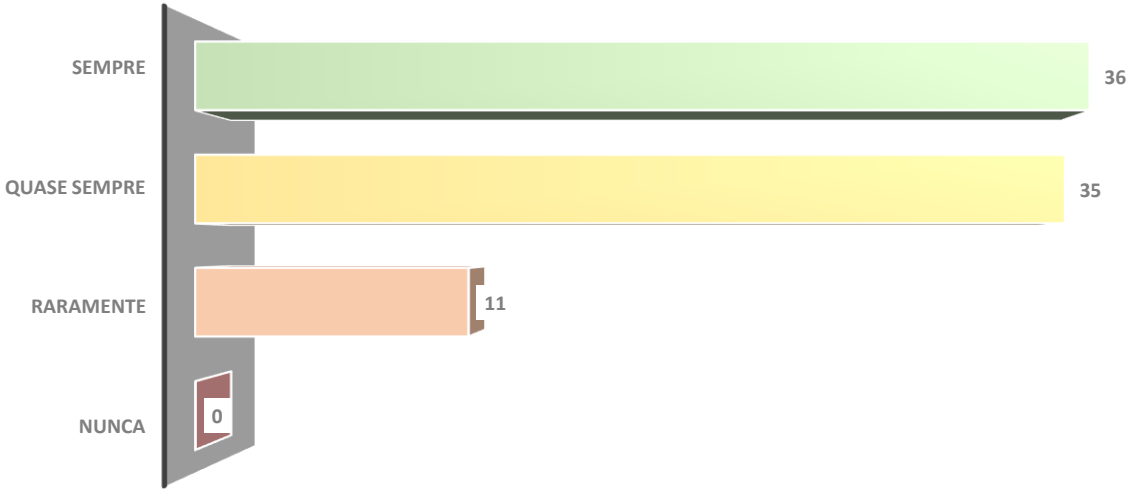
Você acessa o portal frequentemente?



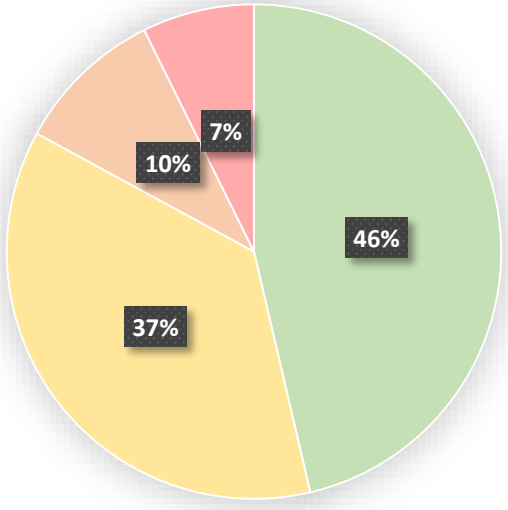
Você se sente apto para utilizar os recursos de TI?

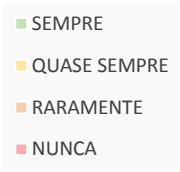


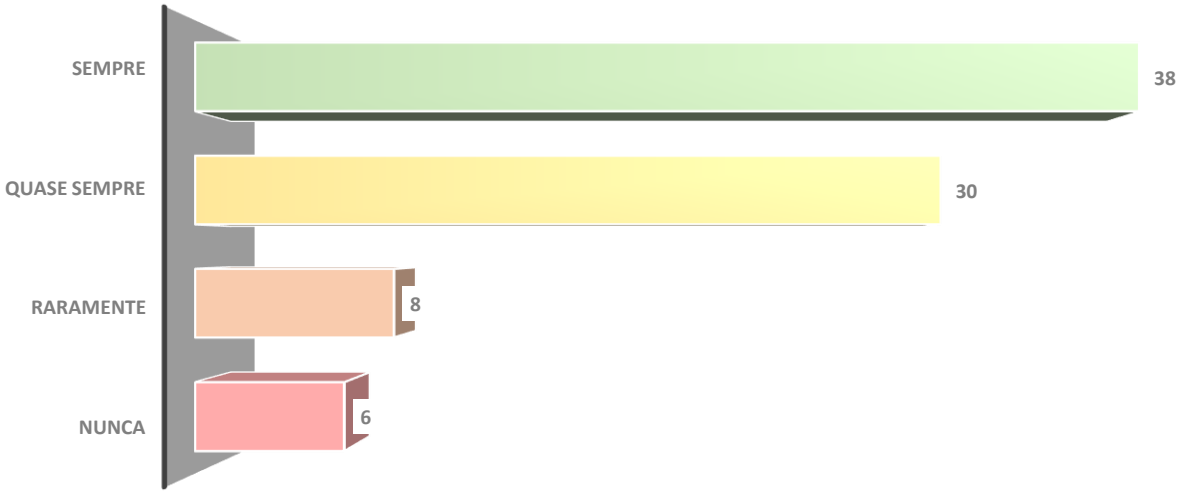




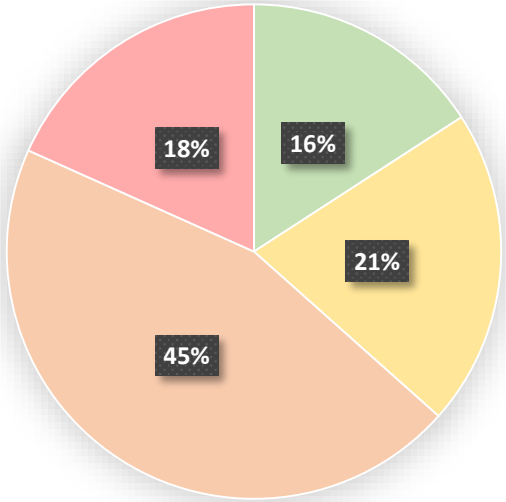
Você utiliza o Moodlerooms (AVA) frequentemente?

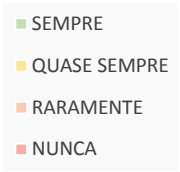


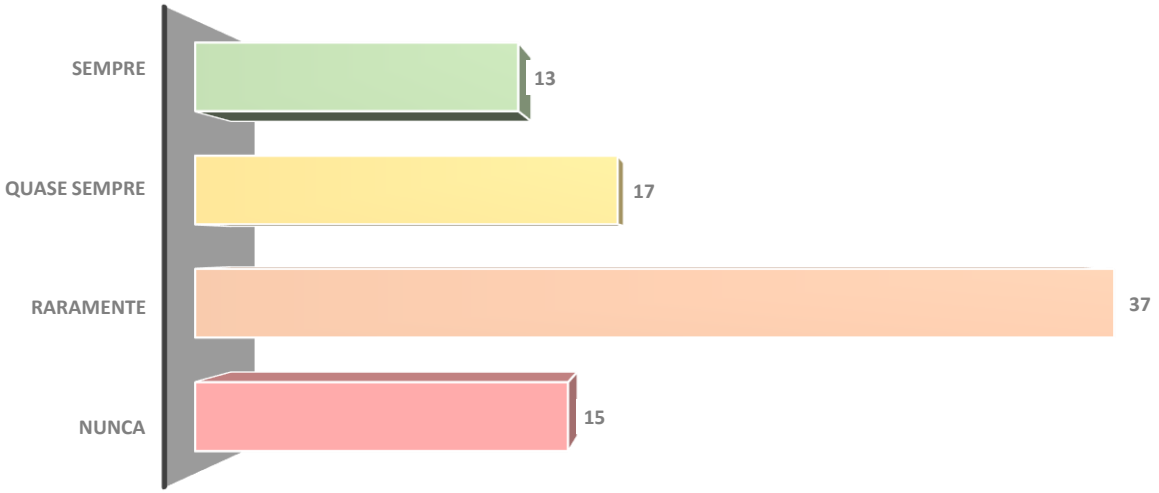




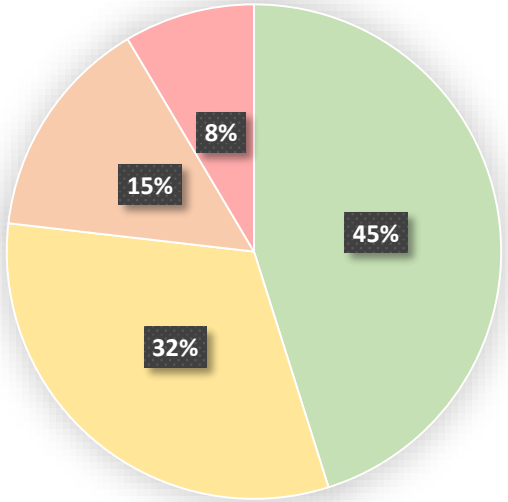
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?

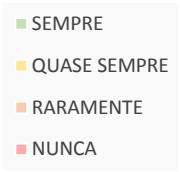


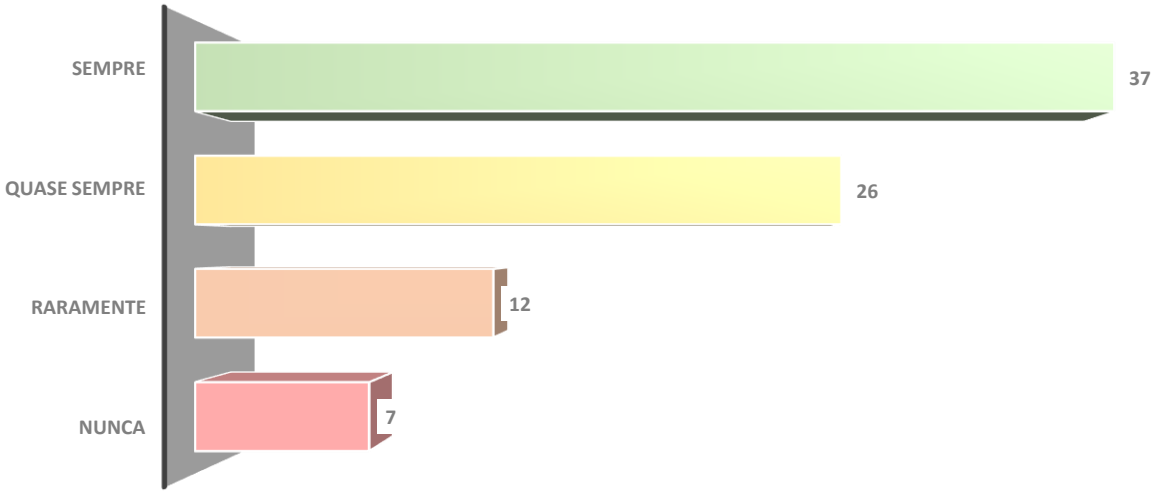




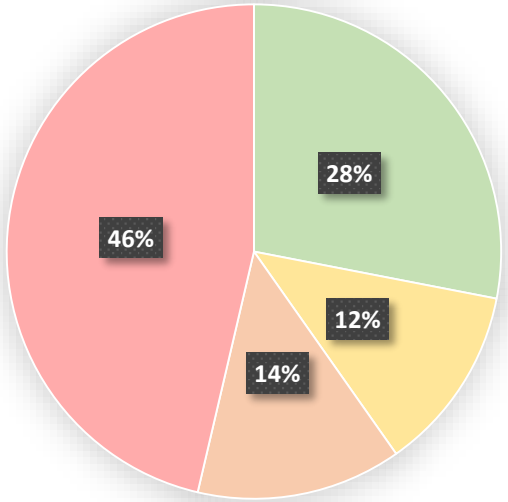
Você utiliza o recurso de internet frequentente?

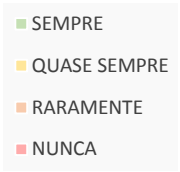


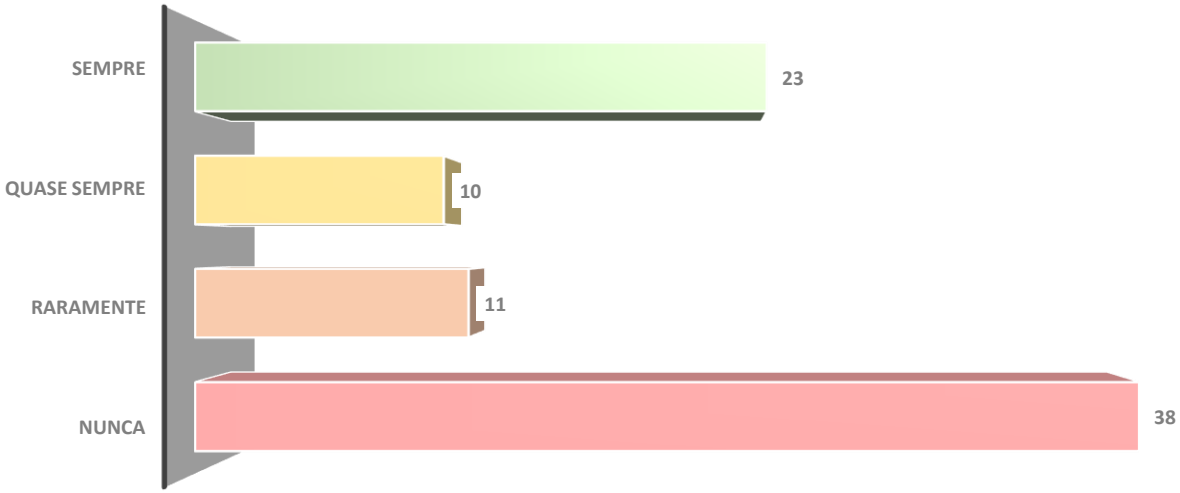




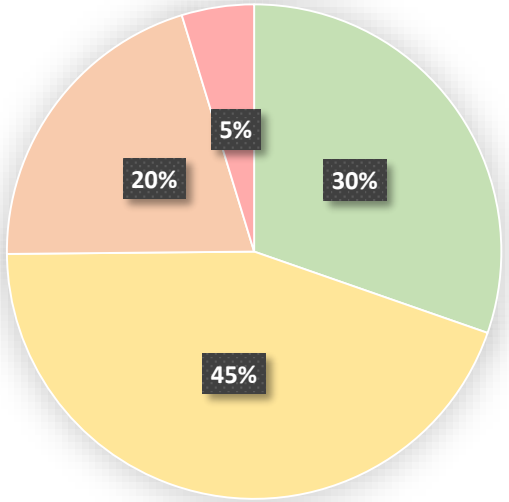
Você utiliza o recurso de WIFI frequentemente?

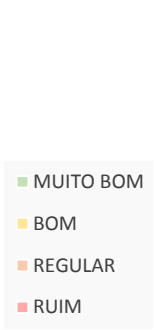


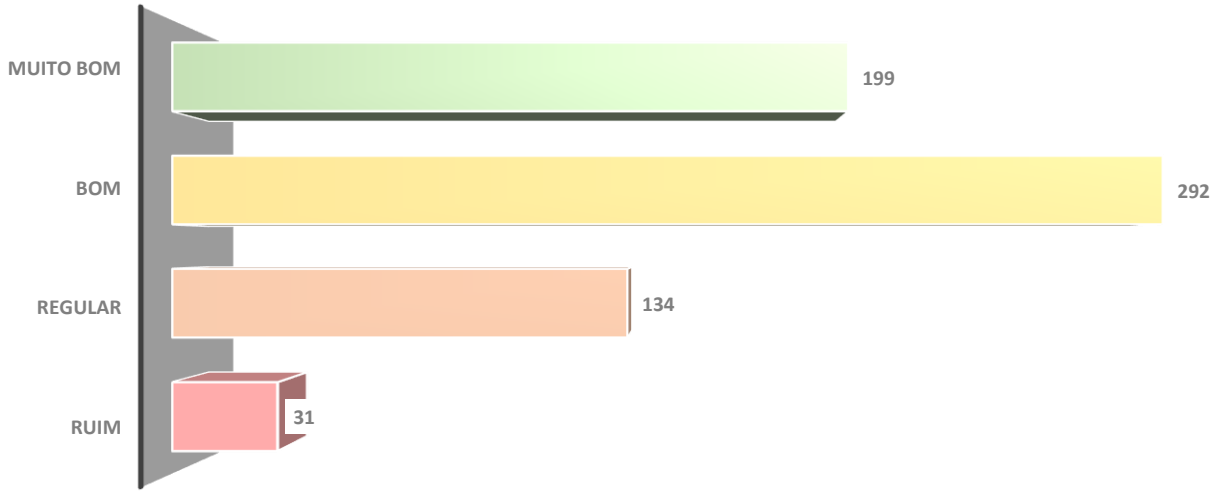




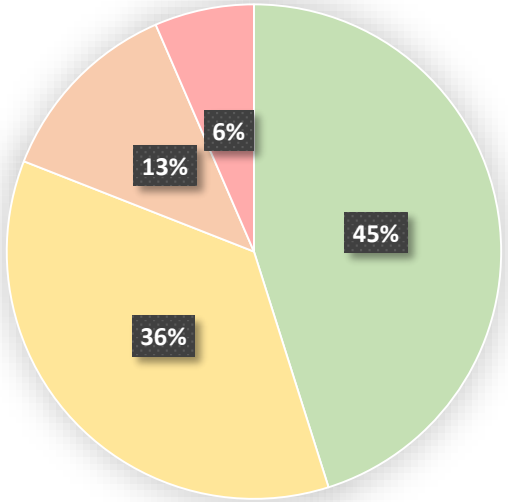
QUESTÕES OBJETIVAS - Qualitativas

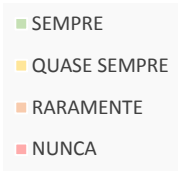


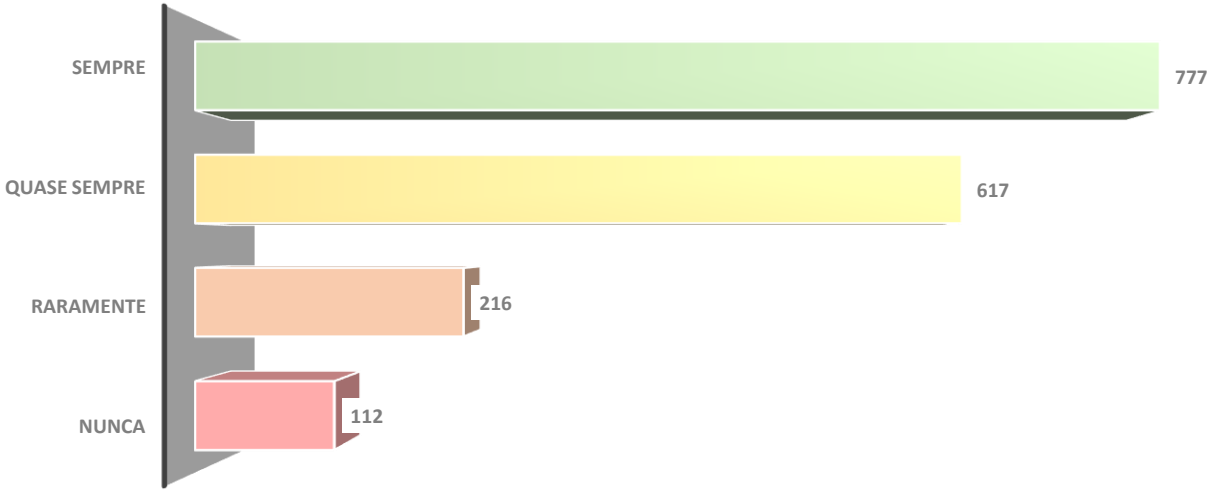




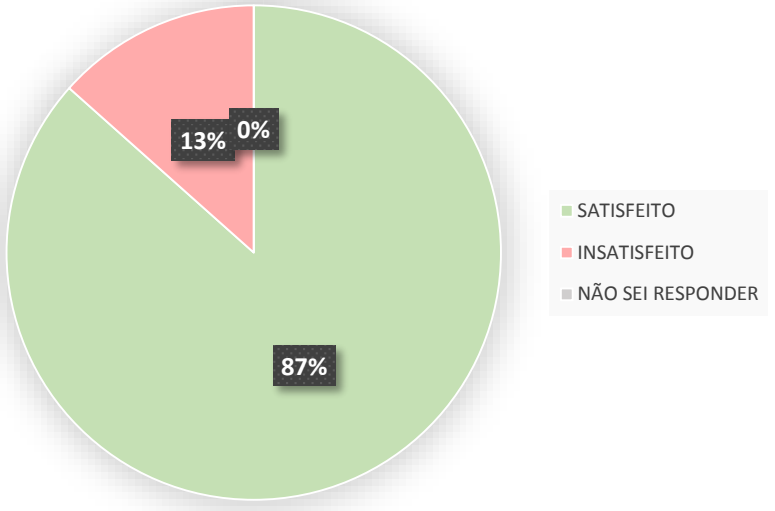
QUESTÕES OBJETIVAS - Periodicidade

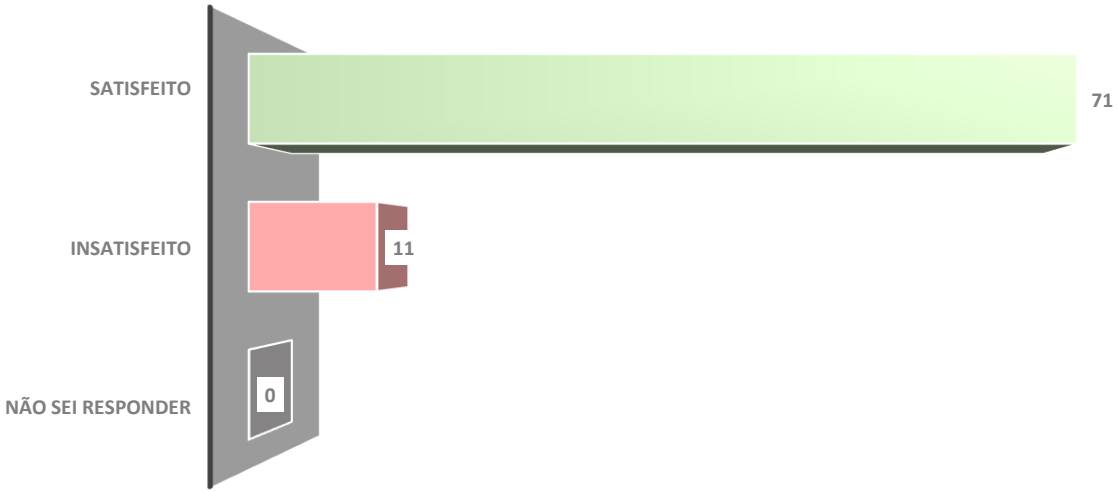




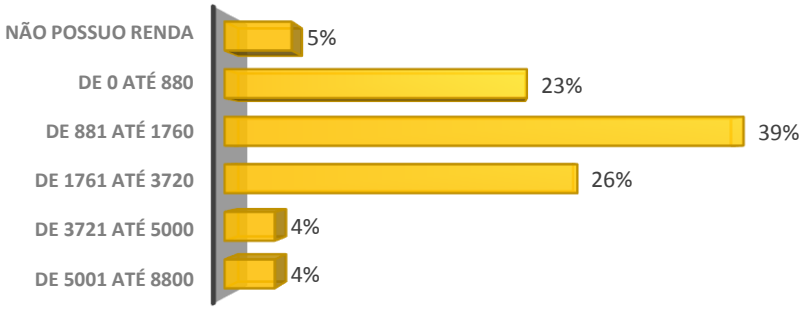


O CURSO - Em relação ao seu curso, você se considera:

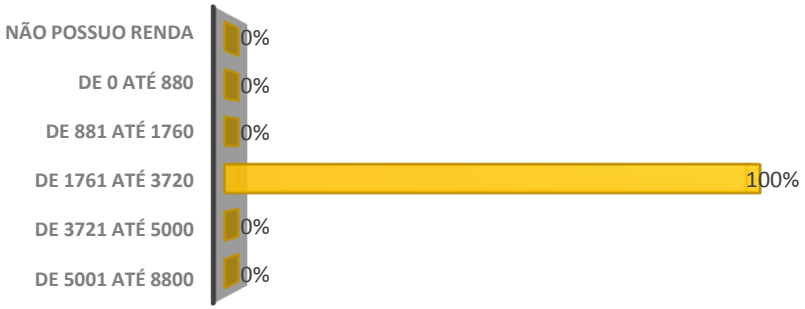


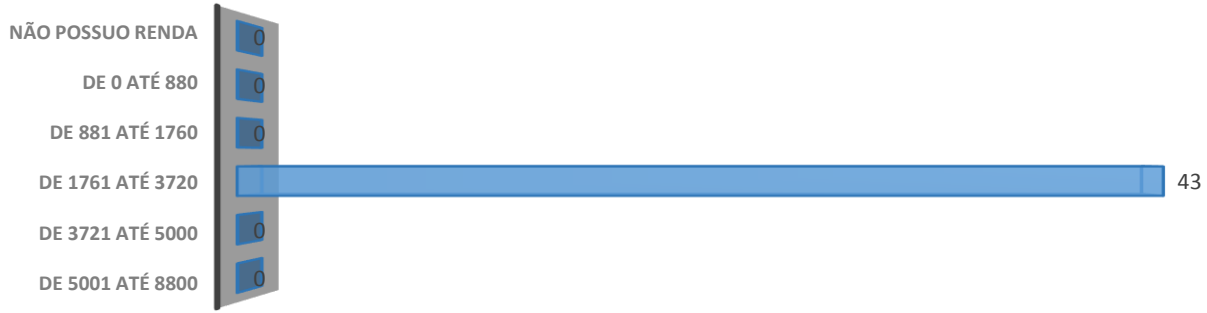


Qual a sua renda mensal atual?

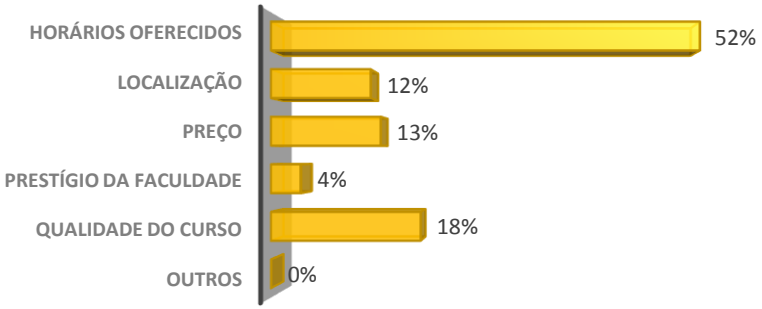


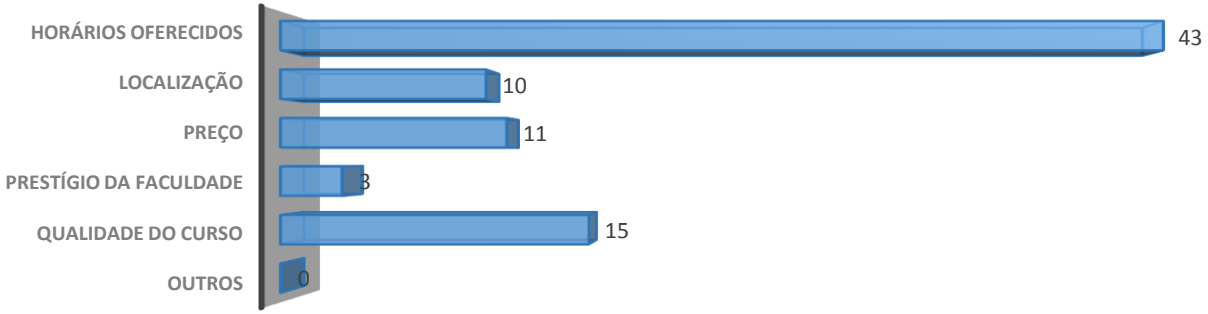
Qual a renda mensal da sua família?



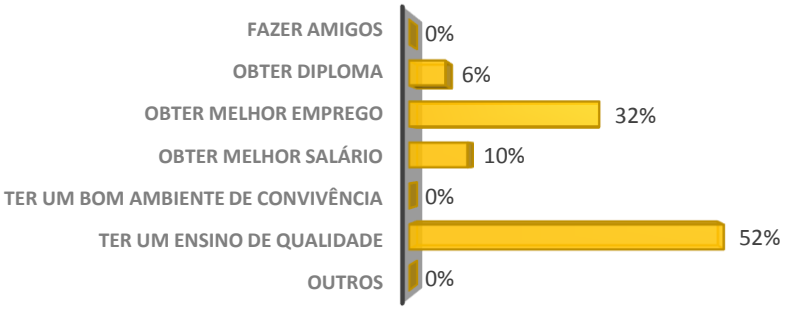


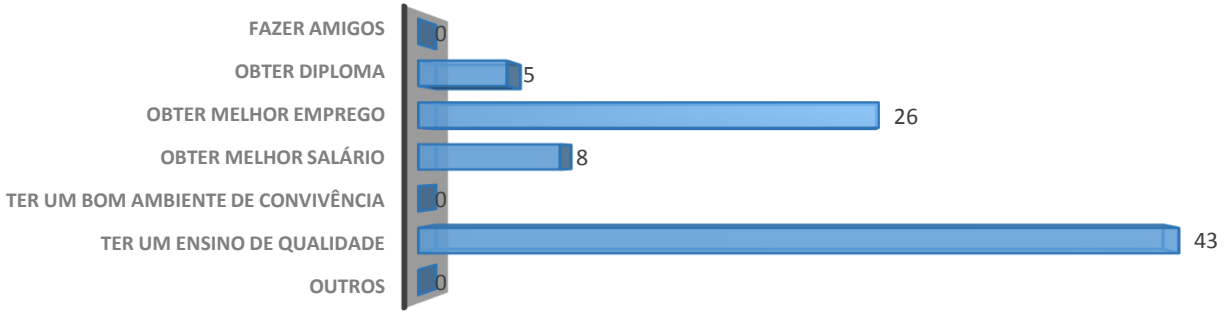
Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



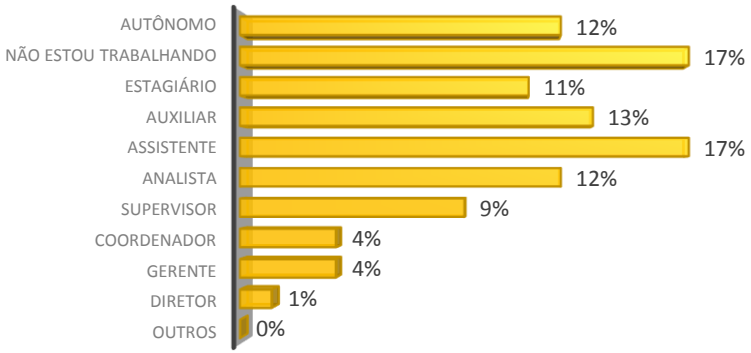


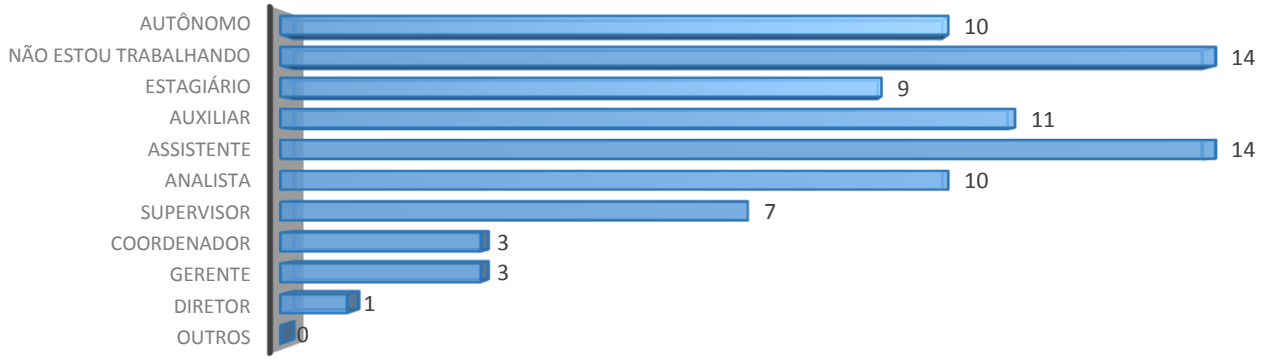
O que é mais importante para você ao cursar uma faculdade?



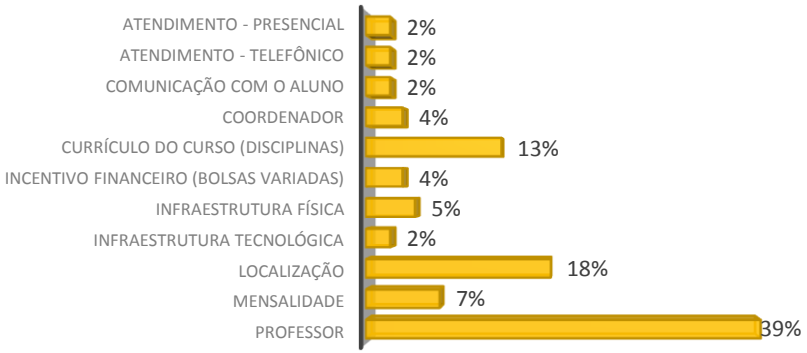


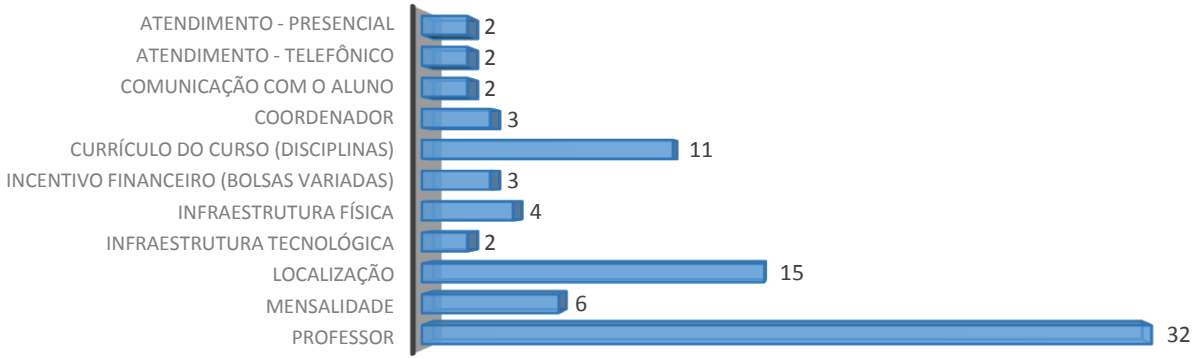
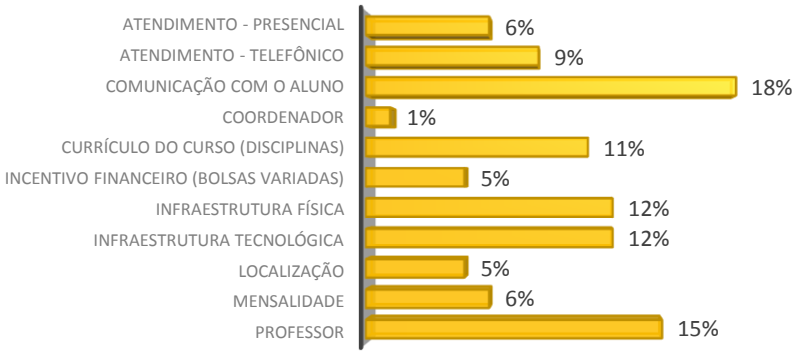
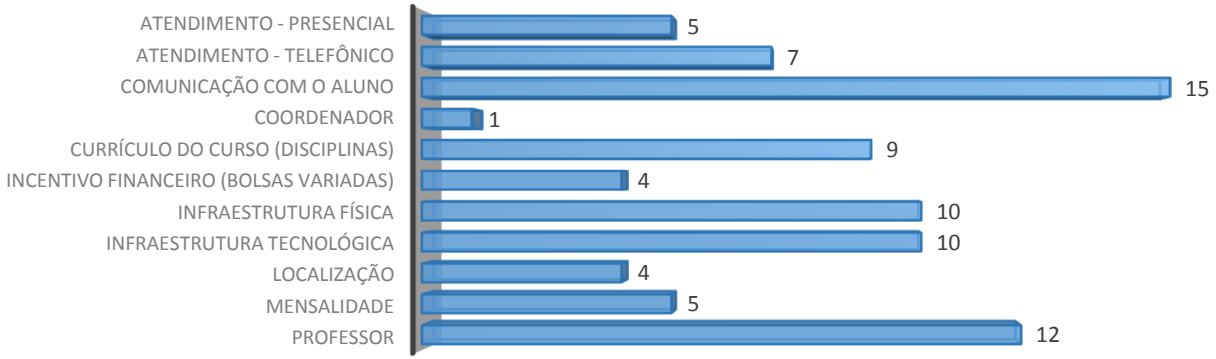
Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.