



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	78 36%	106 49%	27 12%	6 3%	217
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	70 32%	117 54%	25 12%	5 2%	217
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	48 22%	110 51%	51 24%	8 4%	217
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	49 23%	115 53%	44 20%	9 4%	217
SALAS DE AULA : limpeza e ventilação.	59 30%	85 43%	48 24%	8 4%	200
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	44 22%	94 47%	47 24%	15 8%	200
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	47 22%	100 46%	56 26%	14 6%	217
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	37 17%	102 47%	58 27%	20 9%	217

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	56 28%	91 46%	44 22%	9 5%	200
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	55 34%	83 52%	23 14%	- 0%	161
O COORDENADOR: é acessível ao aluno?	100 50%	77 39%	20 10%	3 2%	200
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	88 41%	104 48%	21 10%	4 2%	217
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	39 24%	87 54%	28 17%	7 4%	161
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	177 82%	33 15%	7 3%	- 0%	217
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	138 69%	59 30%	3 2%	- 0%	200
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	120 55%	90 41%	7 3%	- 0%	217
OS PROFESSORES: fazem chamada?	175 88%	23 12%	2 1%	- 0%	200
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	99 50%	93 47%	6 3%	2 1%	200
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	113 57%	82 41%	5 3%	- 0%	200
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	49 26%	94 50%	34 18%	10 5%	187
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	68 34%	97 49%	28 14%	7 4%	200
Você acessa o aluno online frequentemente?	84 52%	65 40%	10 6%	2 1%	161
Você acessa o Office365 (email) frequentemente?	35 22%	30 19%	42 26%	54 34%	161
Você acessa o portal frequentemente?	81 50%	71 44%	8 5%	1 1%	161
Você se sente apto para utilizar os recursos de TI?	64 40%	71 44%	22 14%	4 2%	161
Você utiliza o Moodlerooms (AVA) frequentemente?	74 46%	61 38%	15 9%	11 7%	161
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	25 16%	30 19%	69 43%	37 23%	161
Você utiliza o recurso de internet frequente?	74 46%	48 30%	28 17%	11 7%	161
Você utiliza o recurso de WIFI frequentemente?	44 27%	25 16%	27 17%	65 40%	161

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	432 25%	829 49%	356 21%	85 5%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	1.758 46%	1.414 37%	449 12%	227 6%	



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

Horários oferecidos	117	59%
Localização	24	12%
Preço	27	14%
Prestígio da Faculdade	3	2%
Qualidade do curso	29	15%
Outros	-	0%

O que é mais importante para você ao cursar uma faculdade?

Fazer amigos	-	0%
Obter diploma	18	9%
Obter melhor emprego	74	37%
Obter melhor salário	21	11%
Ter um bom ambiente de convivência	1	1%
Ter um ensino de qualidade	85	43%
Outros	1	1%

Qual o cargo que você ocupa na empresa em que trabalha?

Autônomo	24	12%
Não estou trabalhando	40	20%
Estagiário	13	7%
Auxiliar	22	11%
Assistente	34	17%
Analista	25	13%
Supervisor	11	6%
Coordenador	8	4%
Gerente	8	4%
Diretor	2	1%
Outros	13	7%

O CURSO - Em relação ao seu curso, você se considera:

SATISFEITO	189	87%
INSATISFEITO	25	12%
NÃO SEI RESPONDER	3	1%

Qual a sua renda mensal atual?

Não possuo renda	12	6%
De 0 até 880	43	22%
De 881 até 1760	74	37%
De 1761 até 3720	47	24%
De 3721 até 5000	15	8%
De 5001 até 8800	3	2%

Qual a renda mensal da sua família?

Não possuo renda	1	1%
De 0 até 880	2	2%
De 881 até 1760	15	15%
De 1761 até 3720	79	81%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

Assinale 3 PONTOS FORTES da Faculdade Sumaré.

Atendimento - Presencial	3	1%
Atendimento - Telefônico	3	1%
Comunicação com o aluno	8	4%
Coordenador	11	5%
Currículo do curso (disciplinas)	17	8%
Incentivo financeiro (bolsas variadas)	8	4%
Infraestrutura física	8	4%
Infraestrutura Tecnológica	5	2%
Localização	46	21%
Mensalidade	28	13%
Professor	79	37%

Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

Atendimento - Presencial	19	9%
Atendimento - Telefônico	17	8%
Comunicação com o aluno	36	17%
Coordenador	6	3%
Currículo do curso (disciplinas)	17	8%
Incentivo financeiro (bolsas variadas)	13	6%
Infraestrutura física	22	10%
Infraestrutura Tecnológica	19	9%
Localização	15	7%
Mensalidade	23	11%
Professor	25	12%

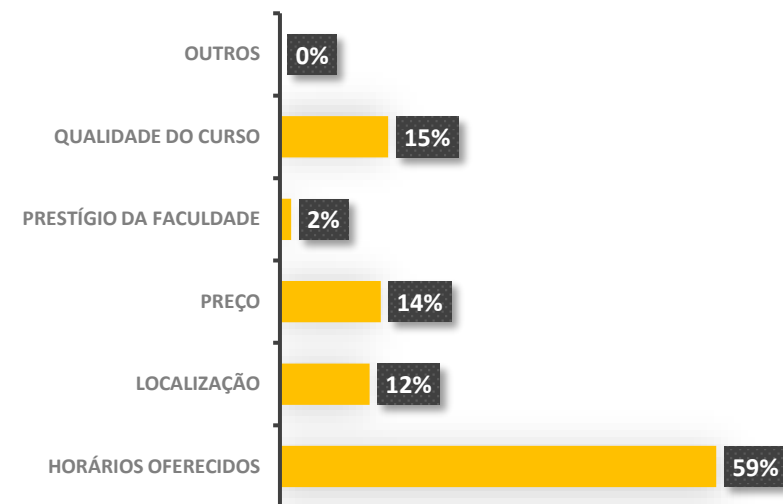
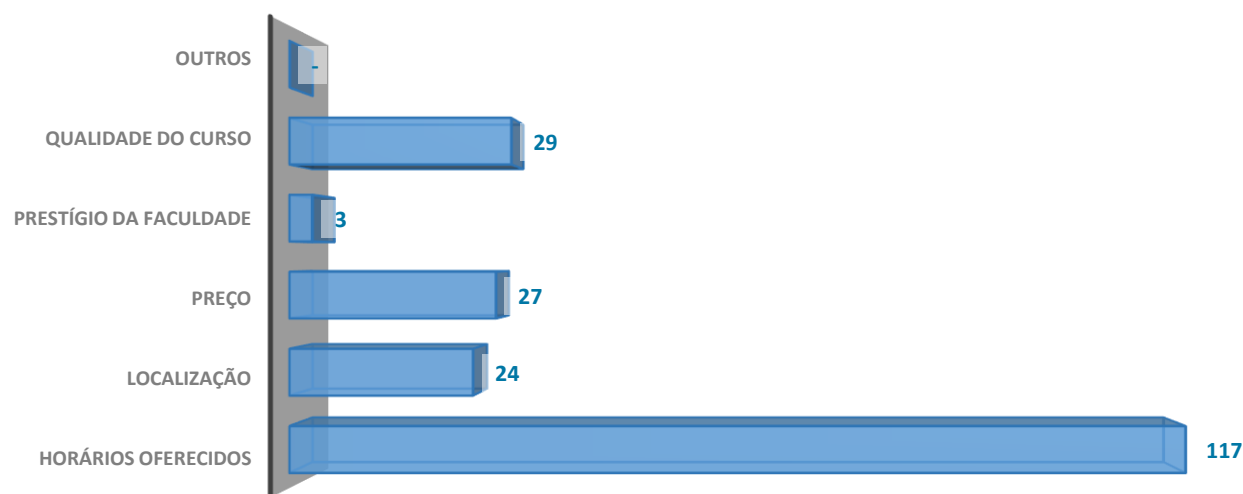
ÍNDICE DE ADESAO:

217

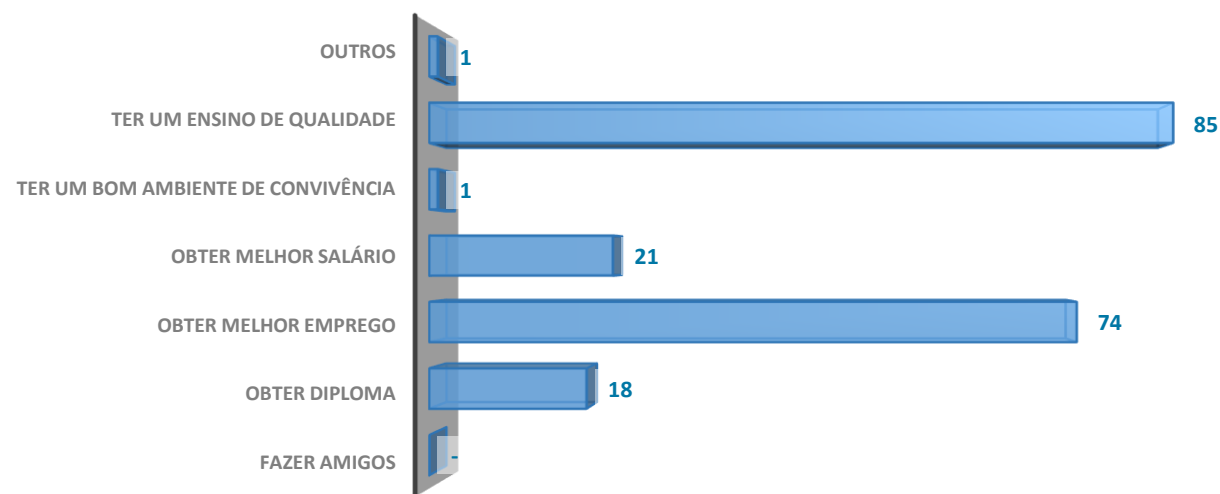
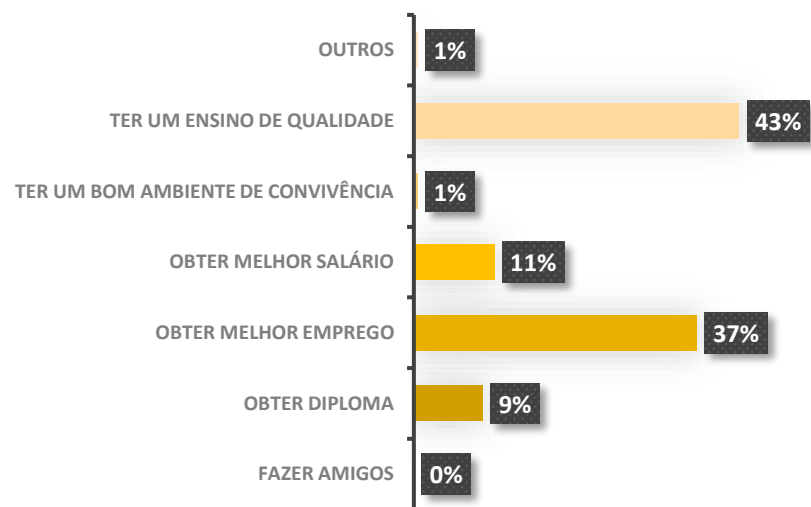
58,19%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

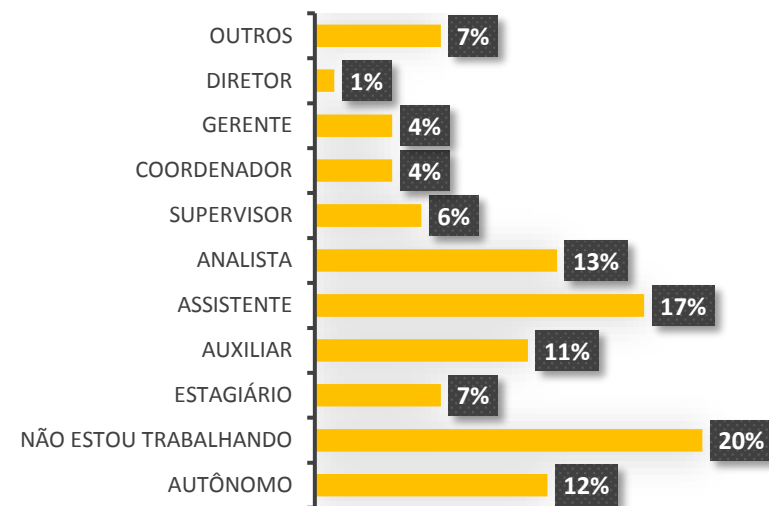
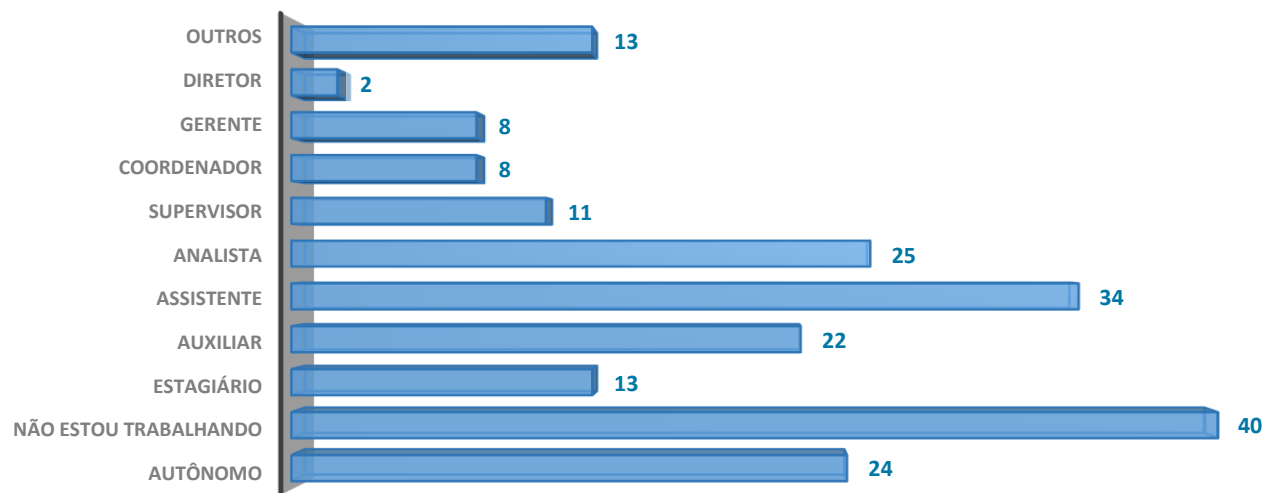


O que é mais importante para você ao cursar uma faculdade?

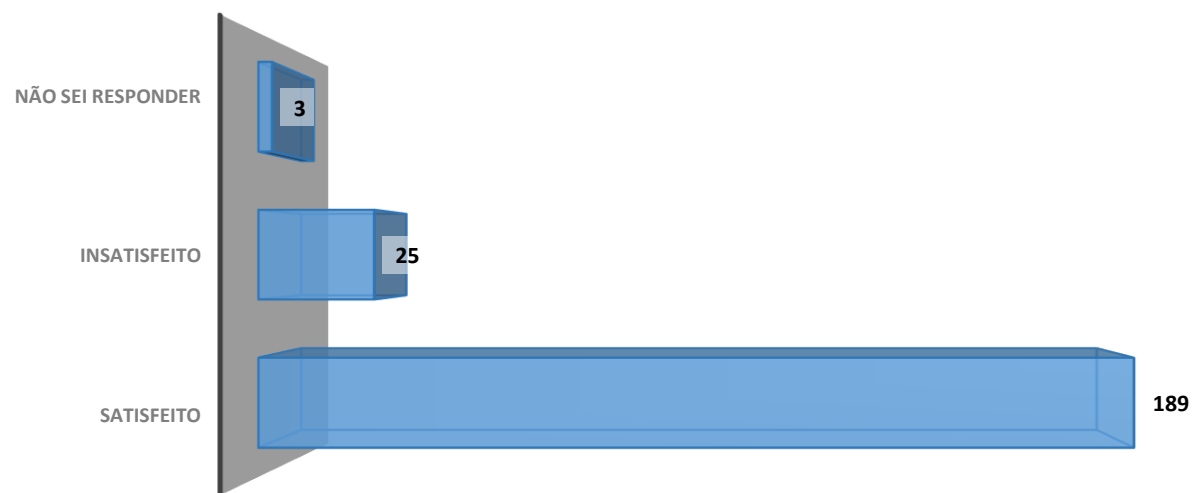
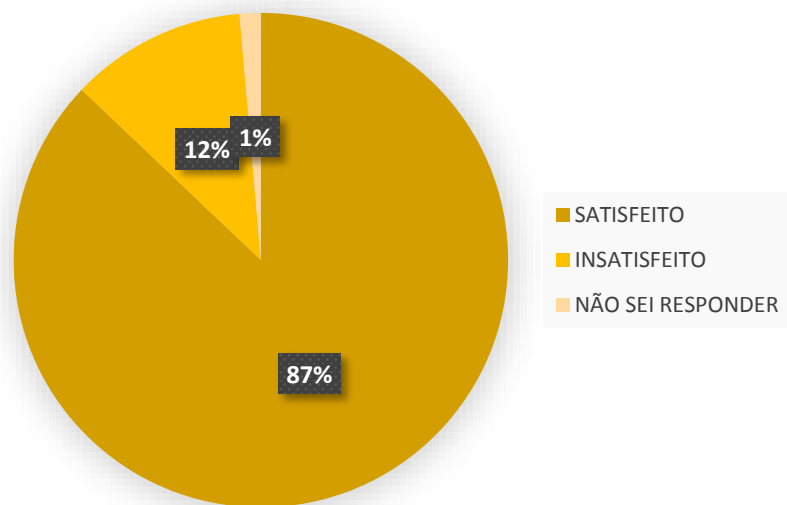




Qual o cargo que você ocupa na empresa em que trabalha?

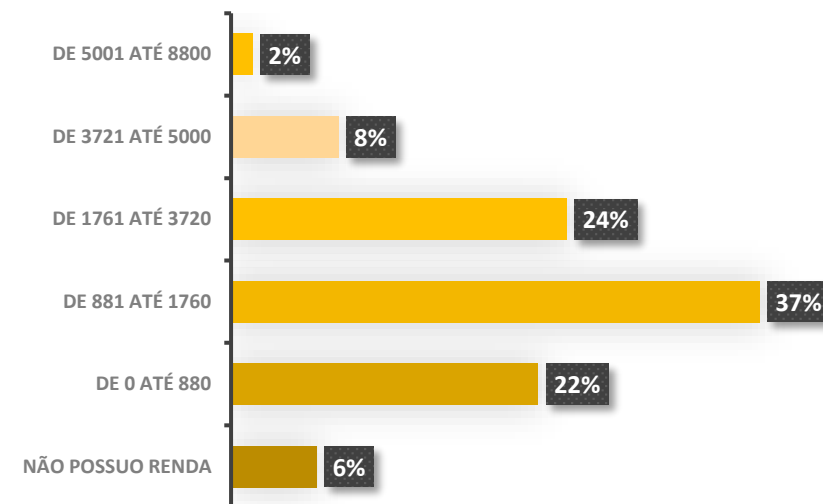
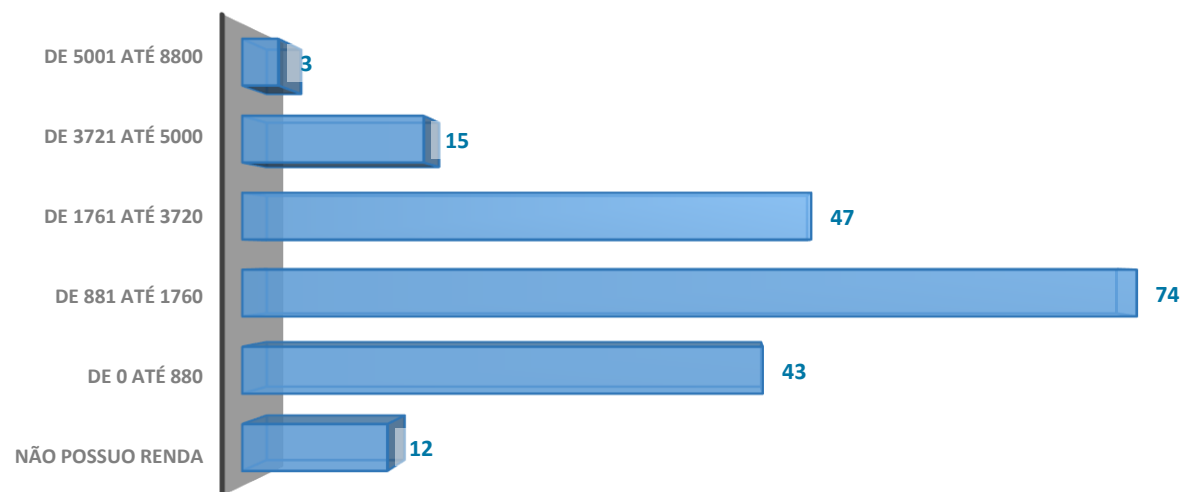


O CURSO - Em relação ao seu curso, você se considera:

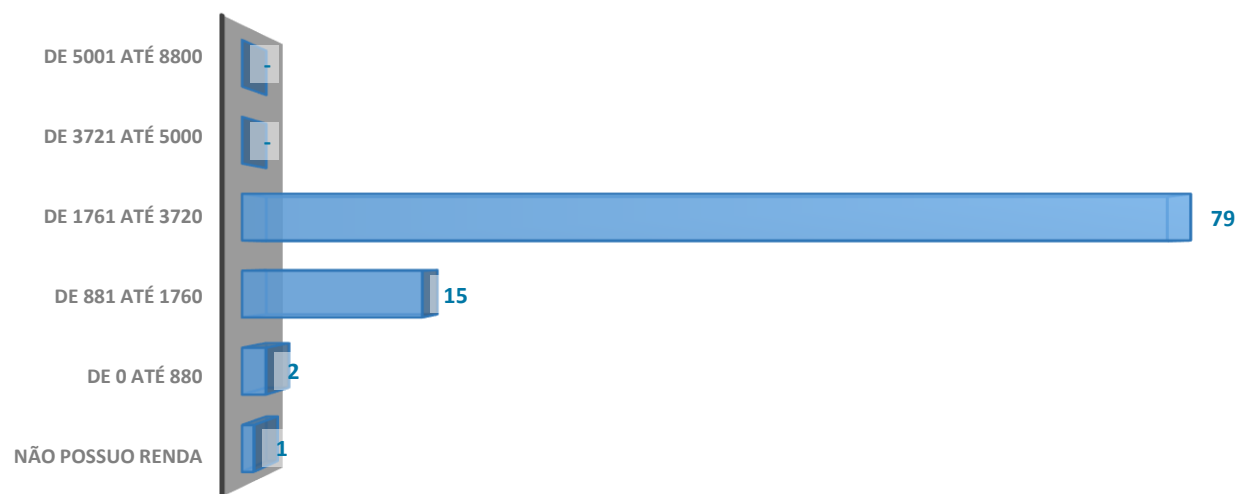
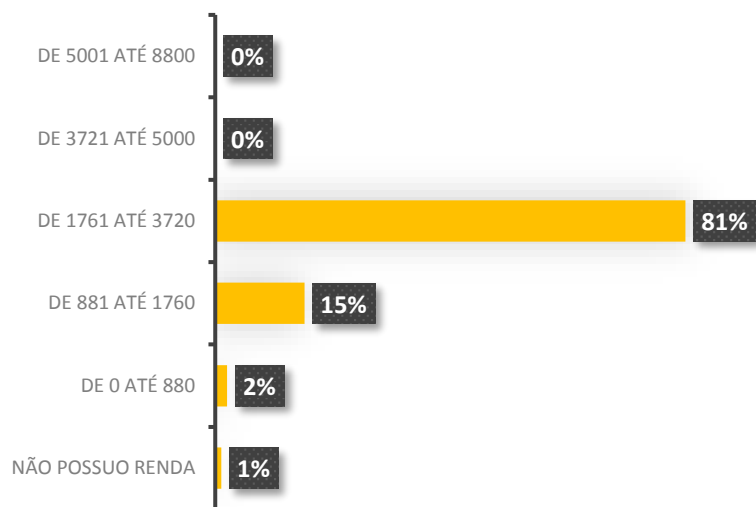




Qual a sua renda mensal atual?

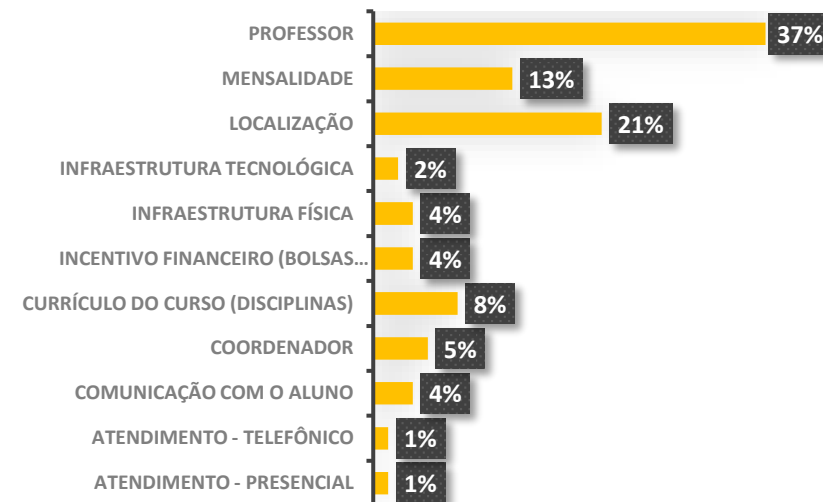
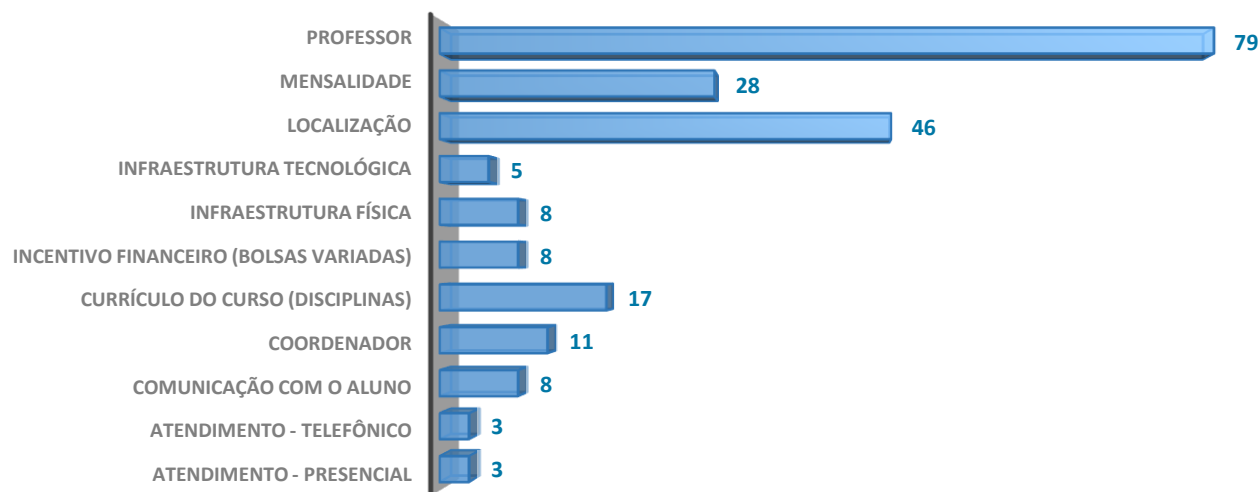


Qual a renda mensal da sua família?

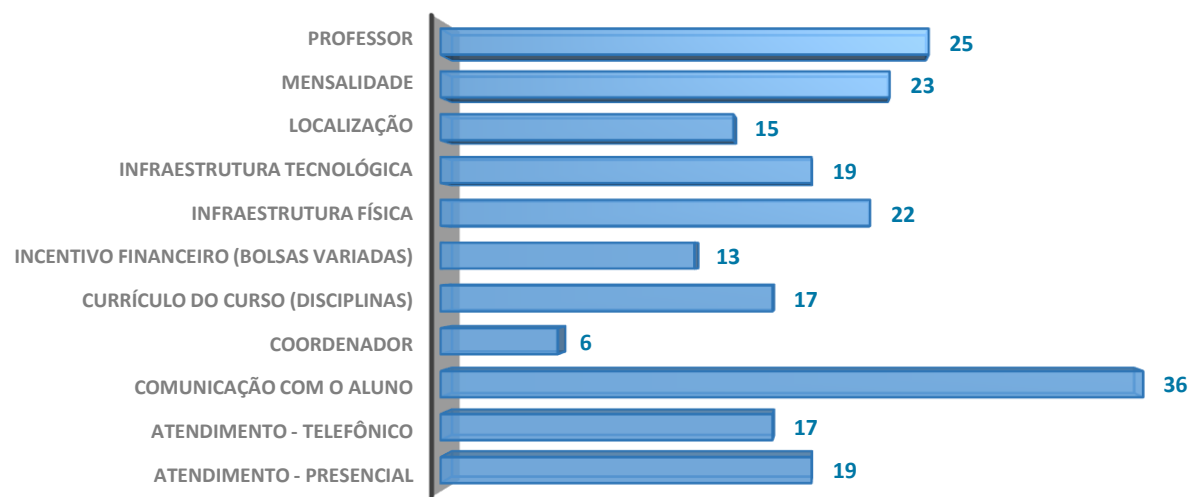
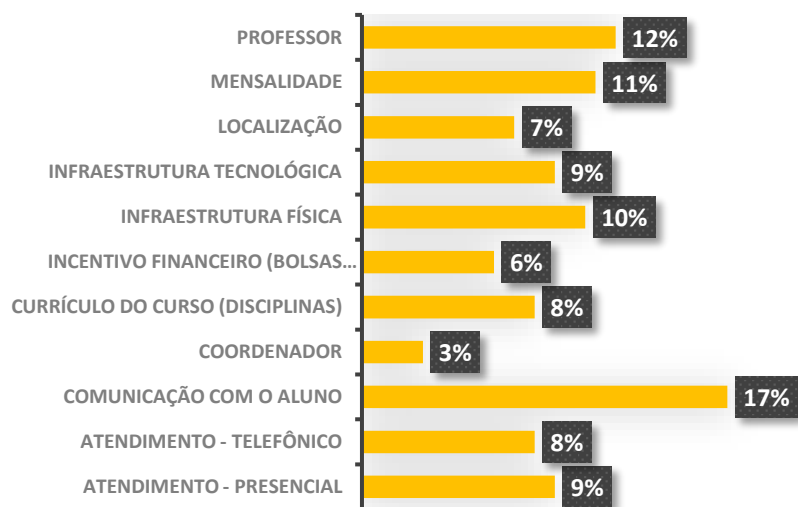




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

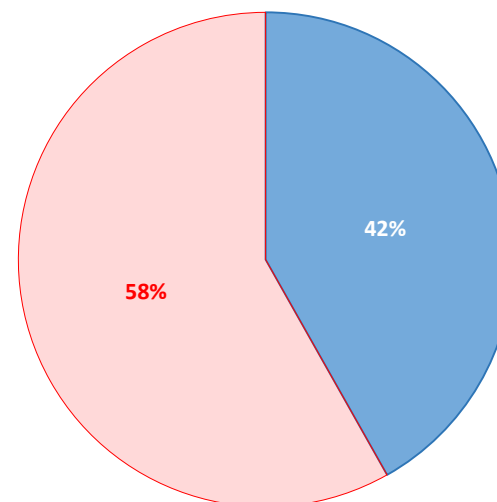
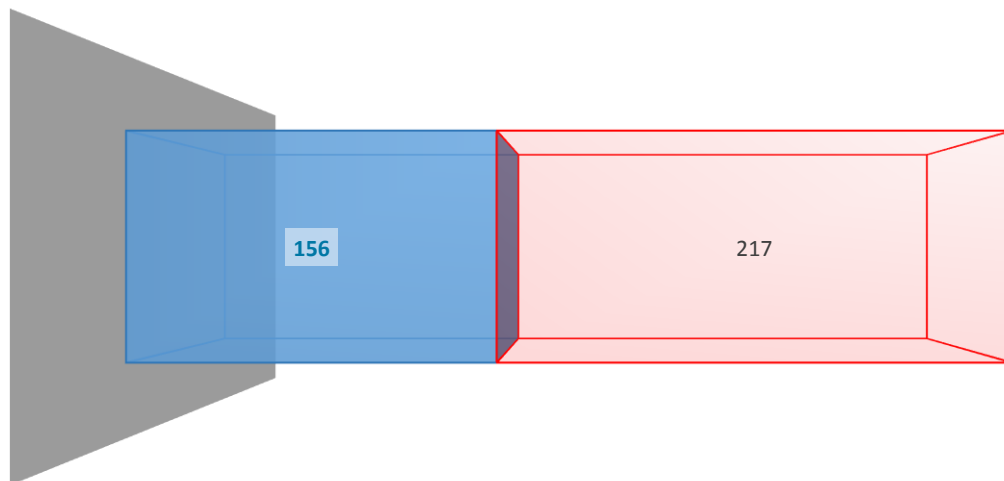


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.



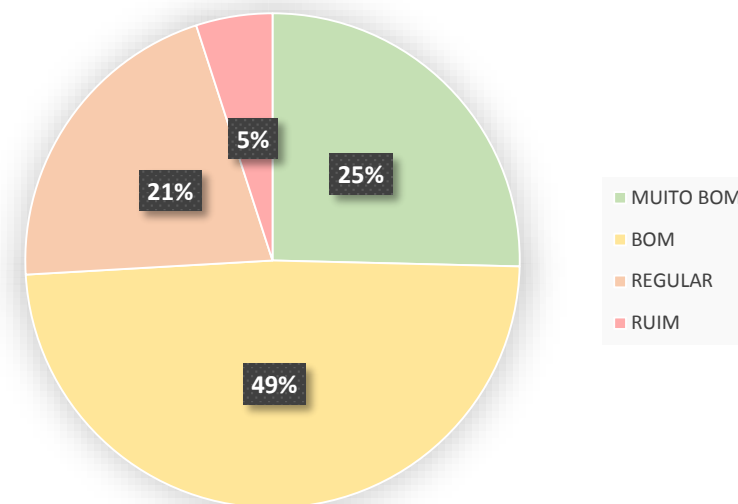
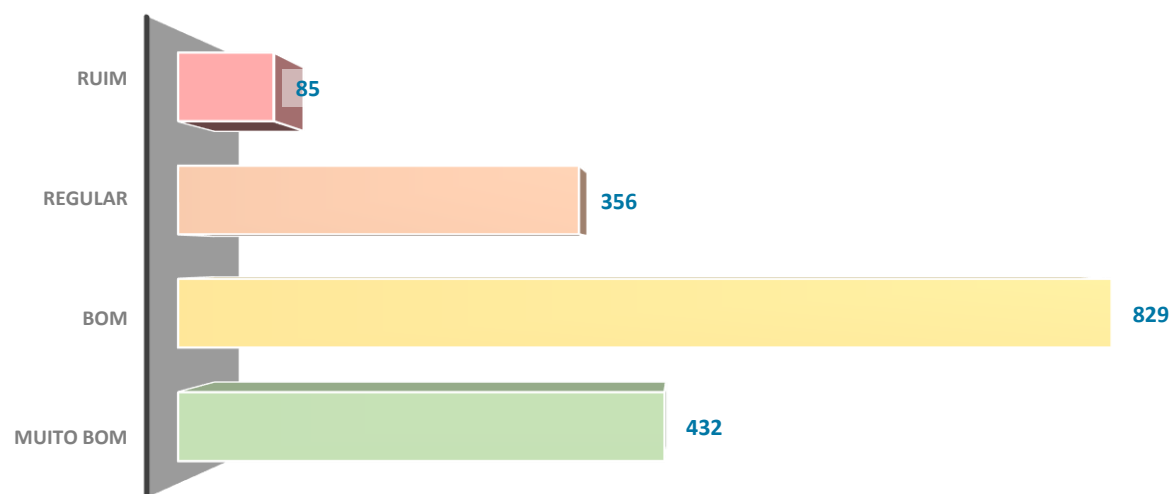


ÍNDICE DE ADEÇÃO:

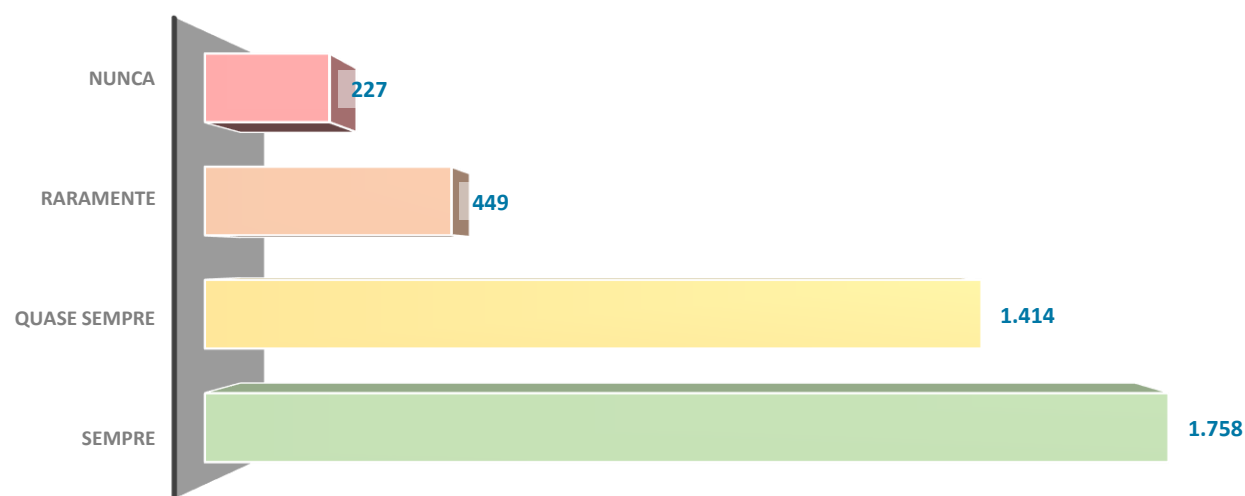
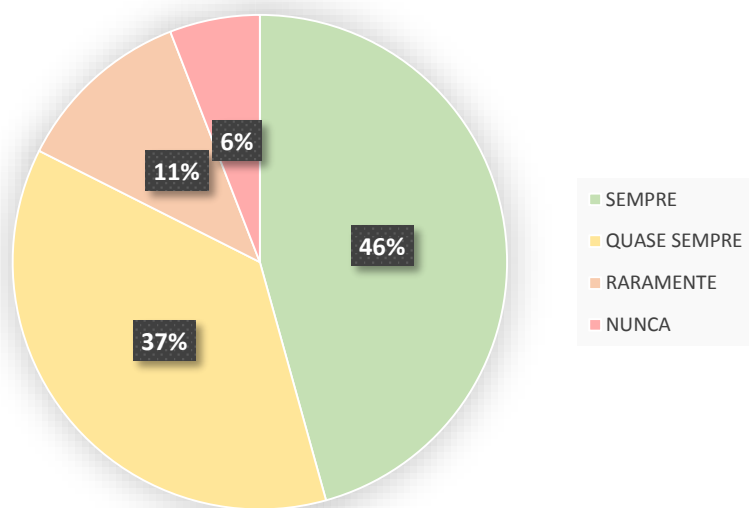




GERAL - Questões Objetivas Qualitativas

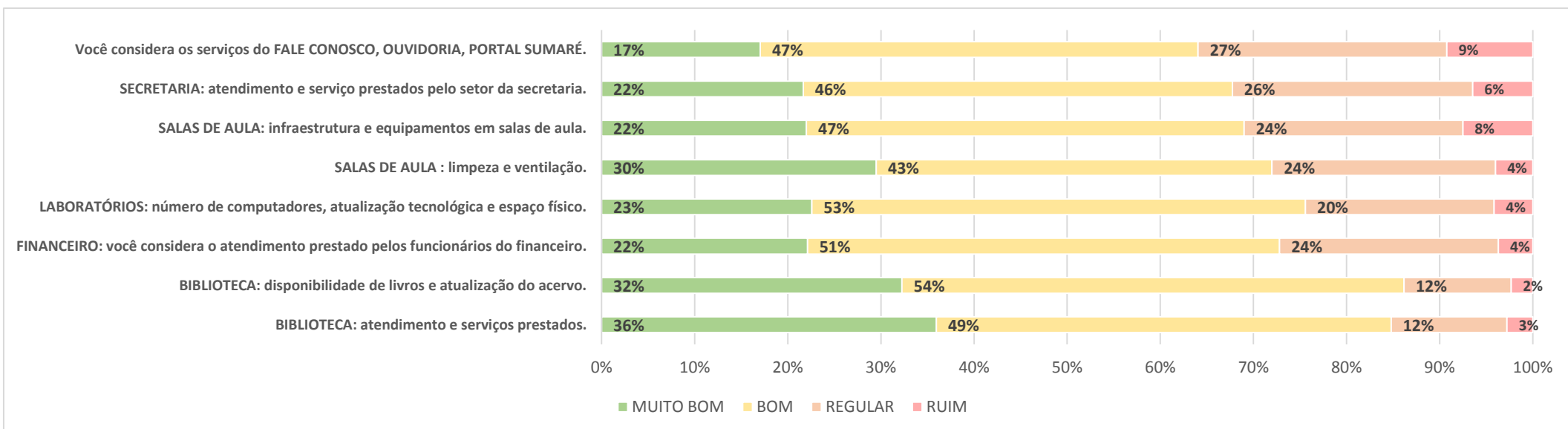
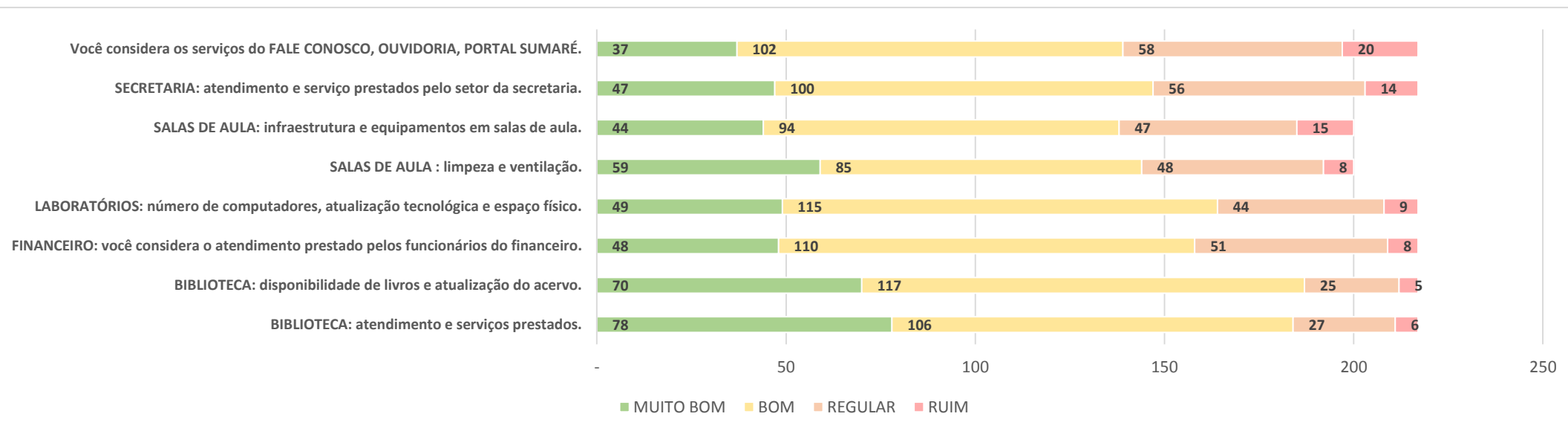


GERAL - Questões Objetivas Periodicidade



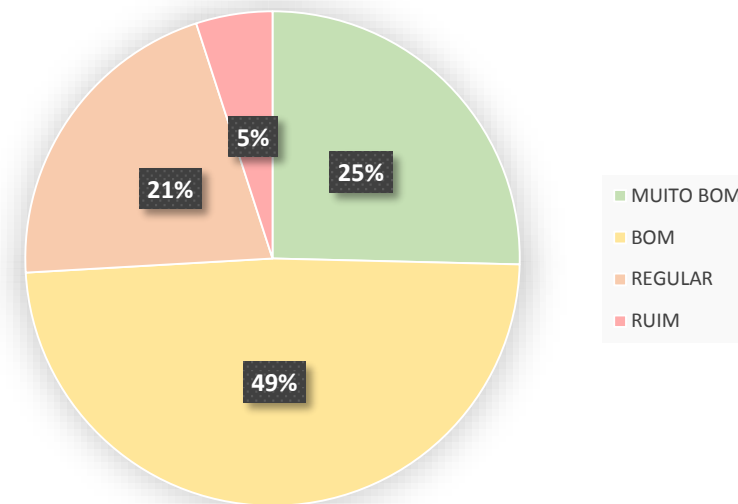
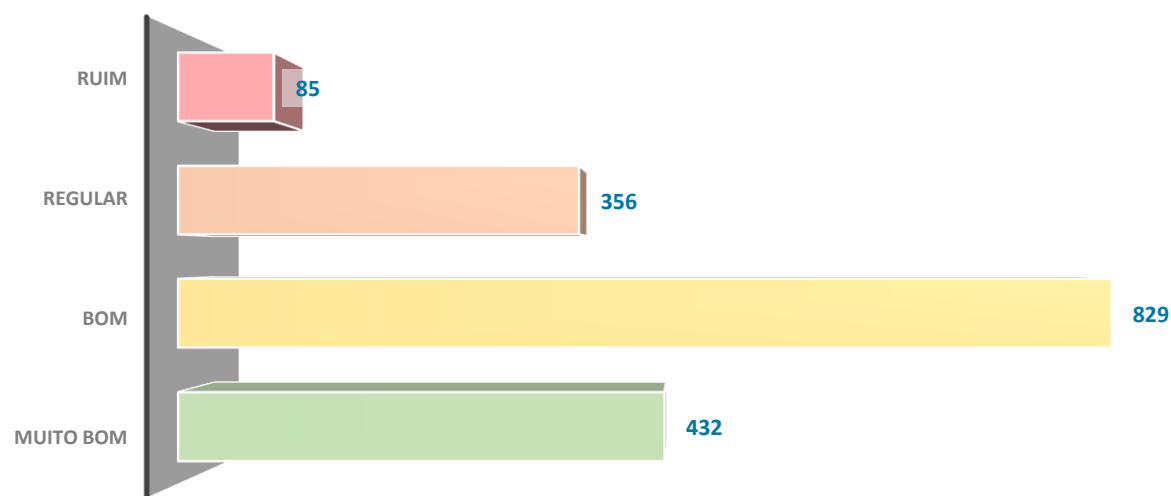


Questões Objetivas

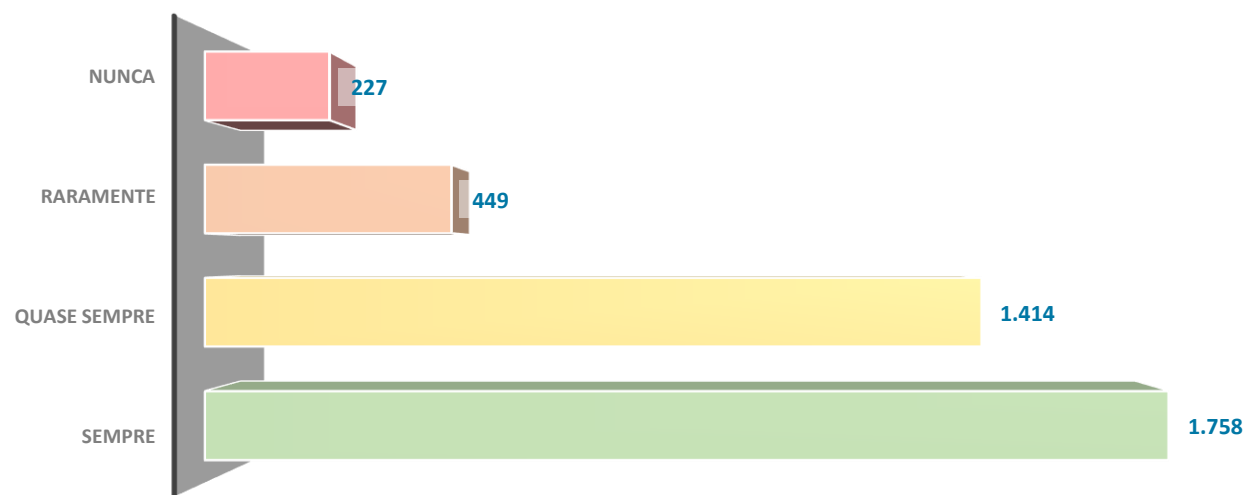
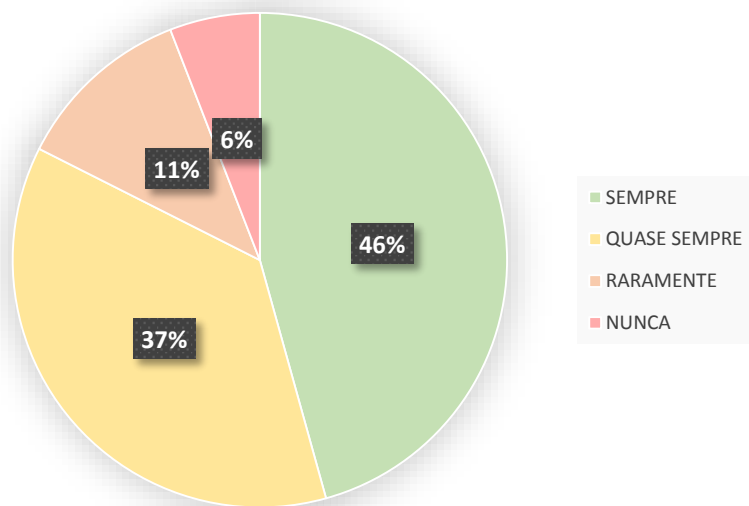




GERAL - Questões Objetivas Qualitativas

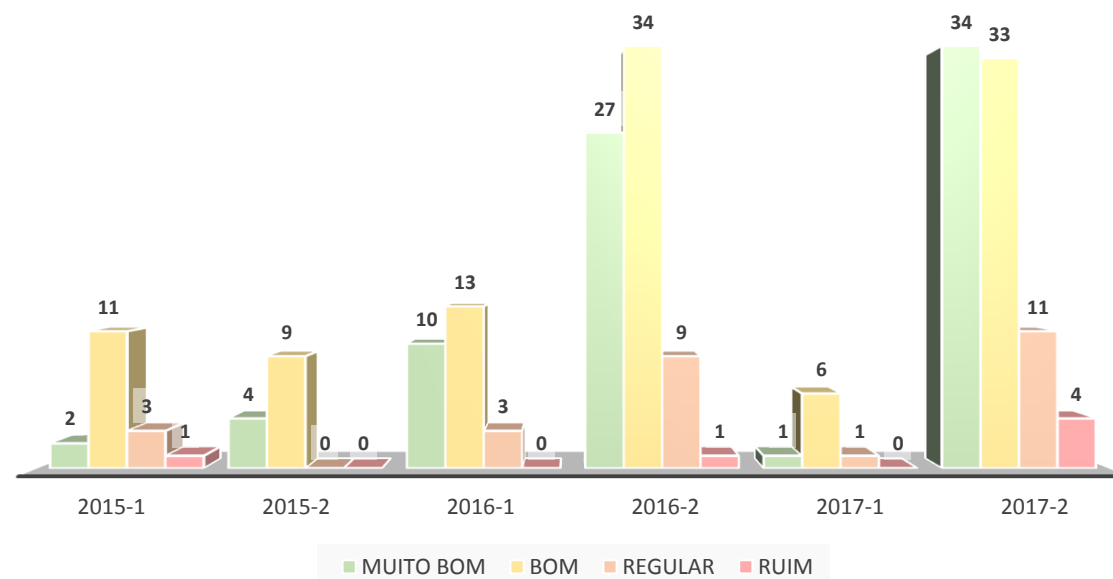
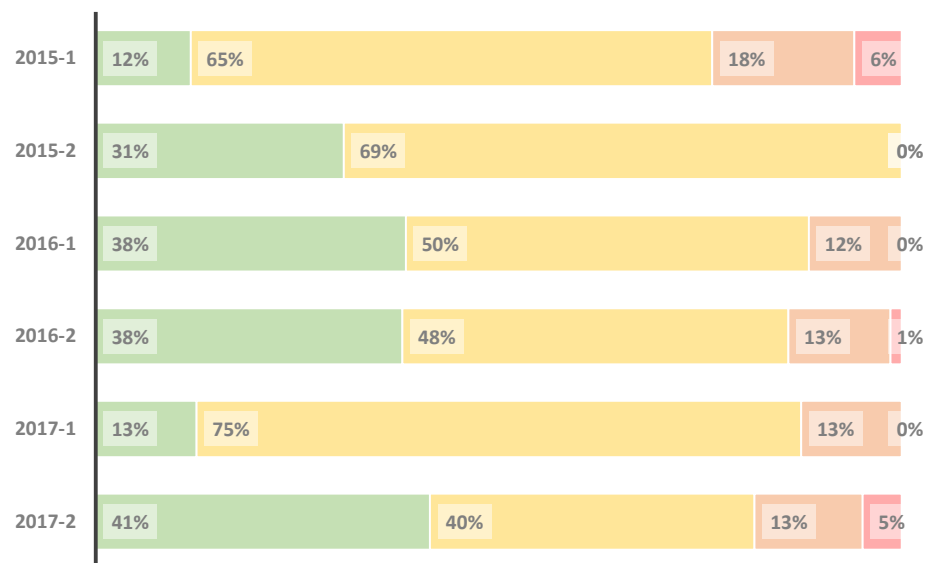
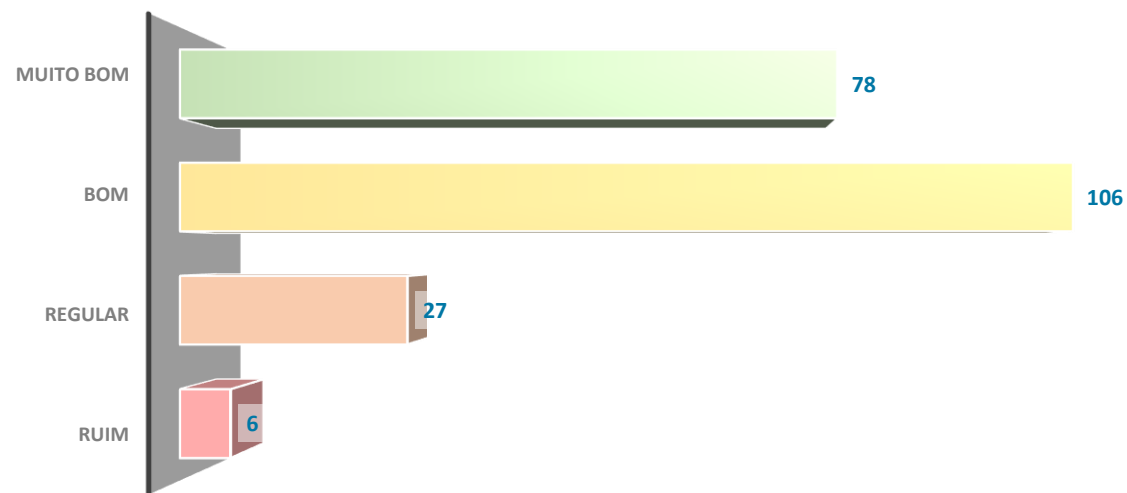
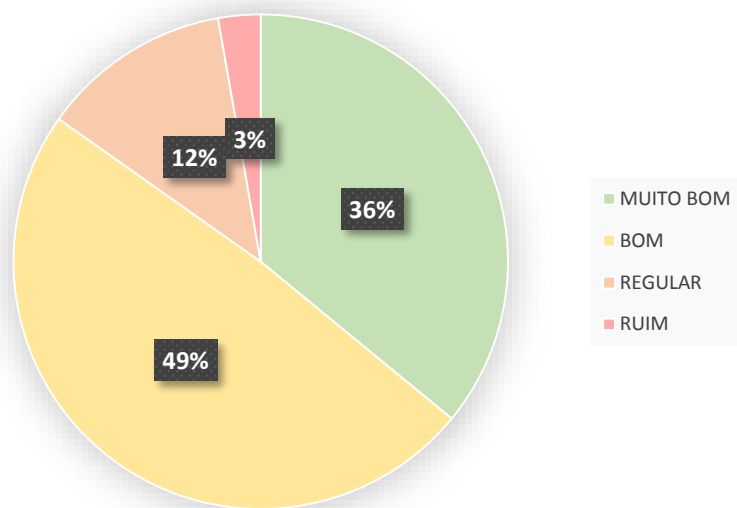


GERAL - Questões Objetivas Periodicidade



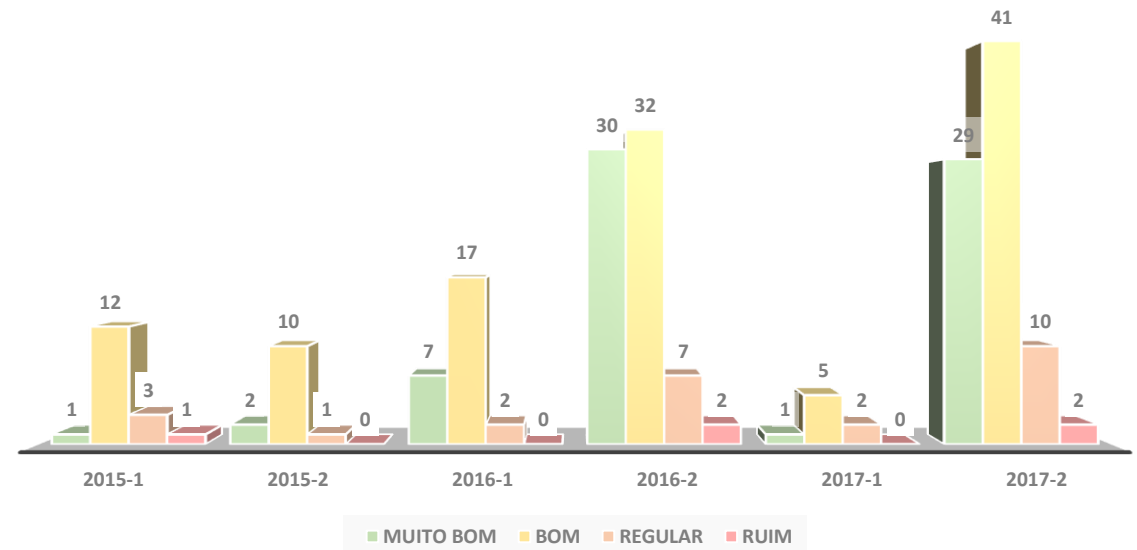
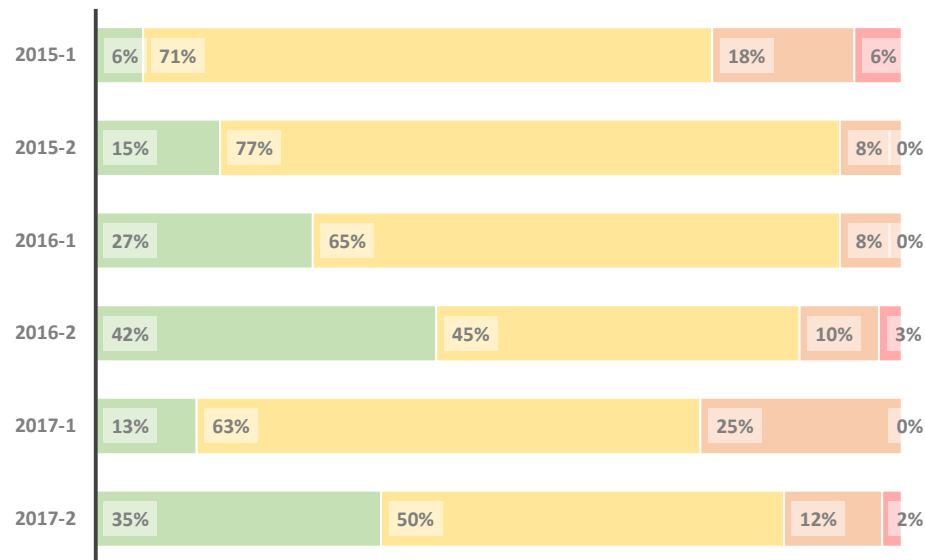
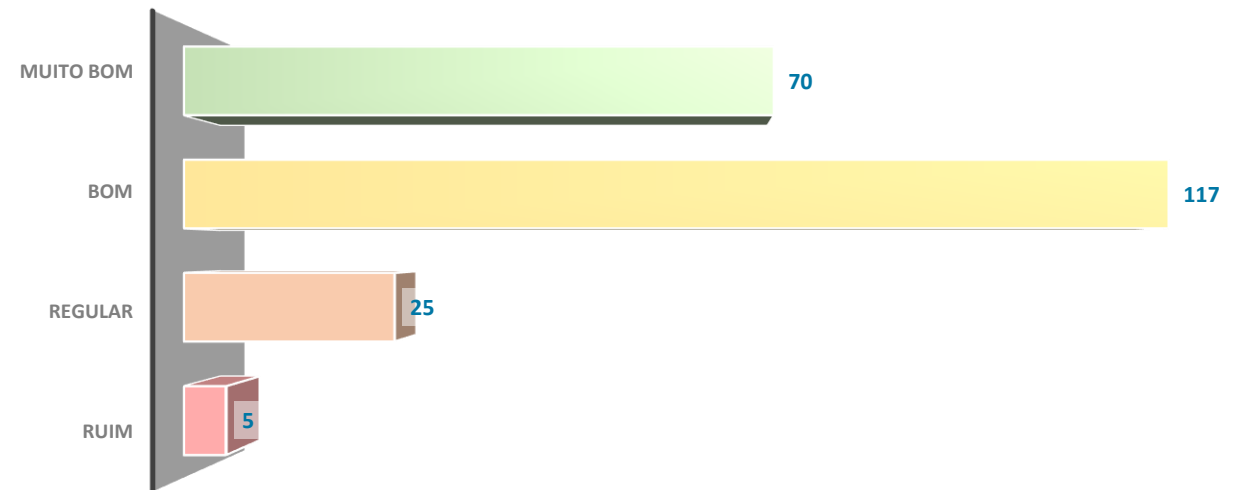
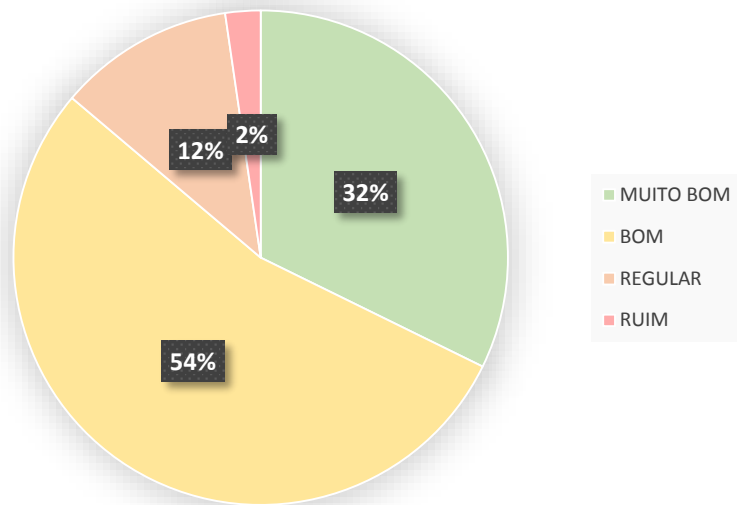


BIBLIOTECA: atendimento e serviços prestados.



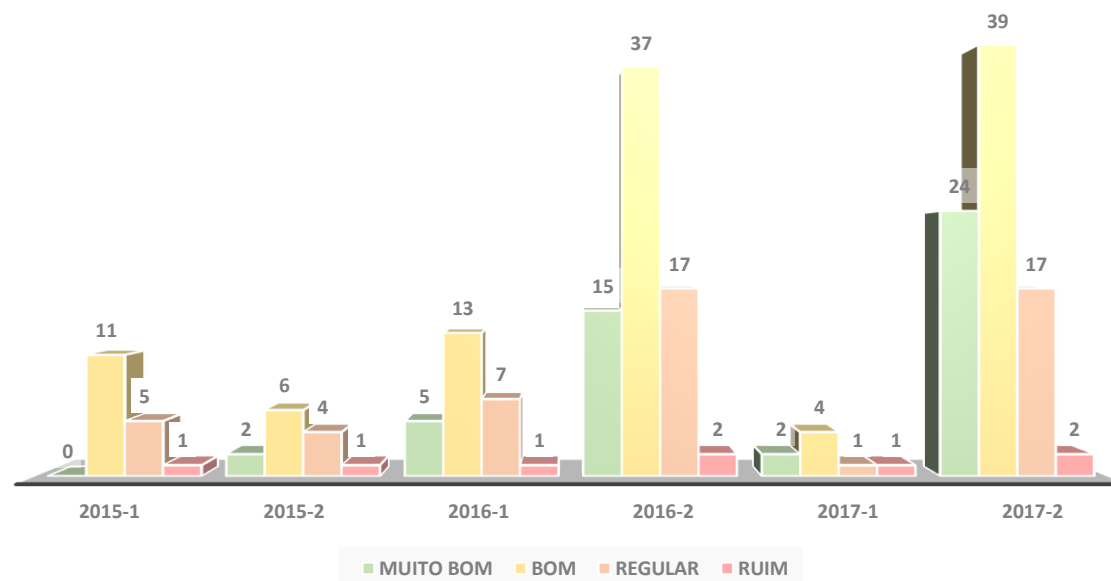
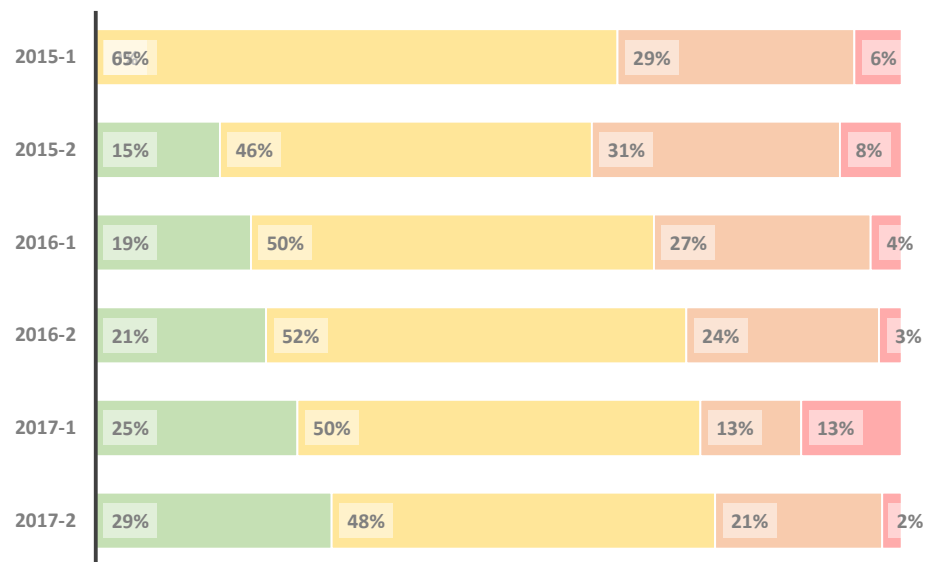
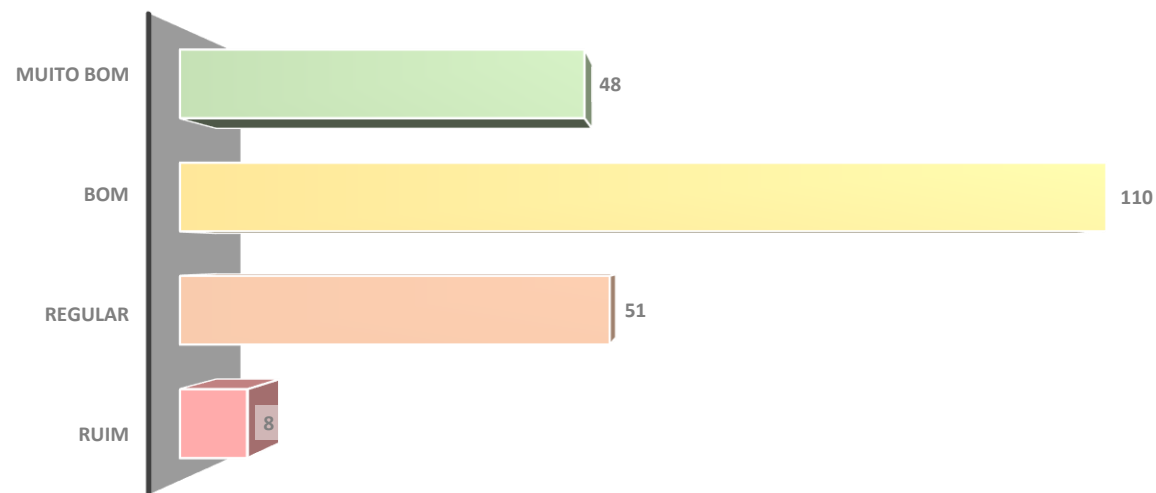
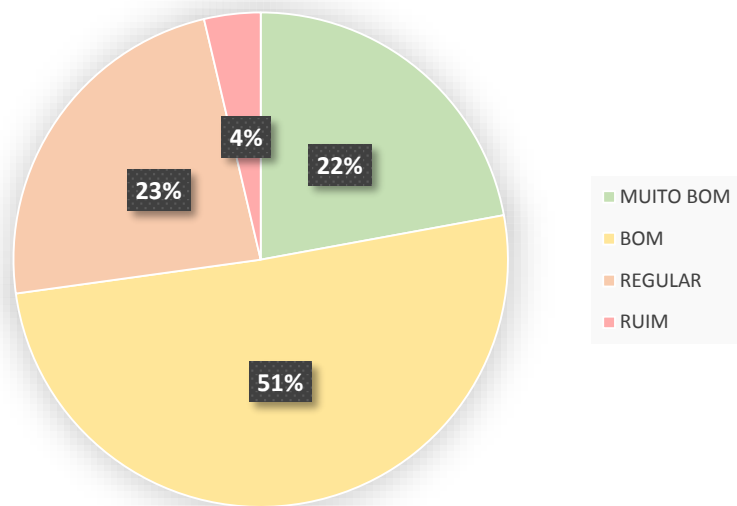


BIBLIOTECA: disponibilidade de livros e atualização do acervo.



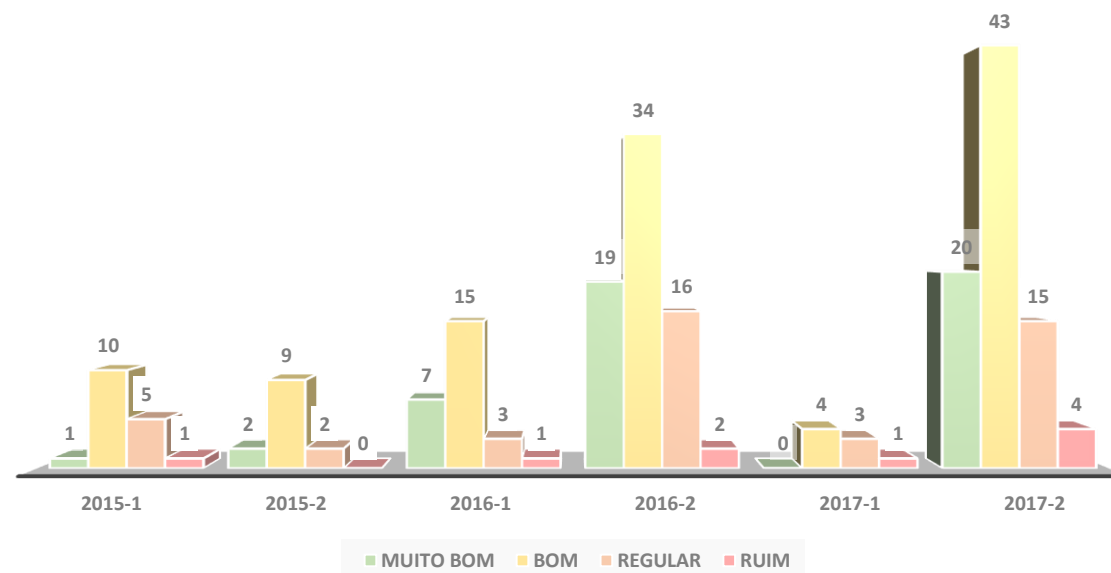
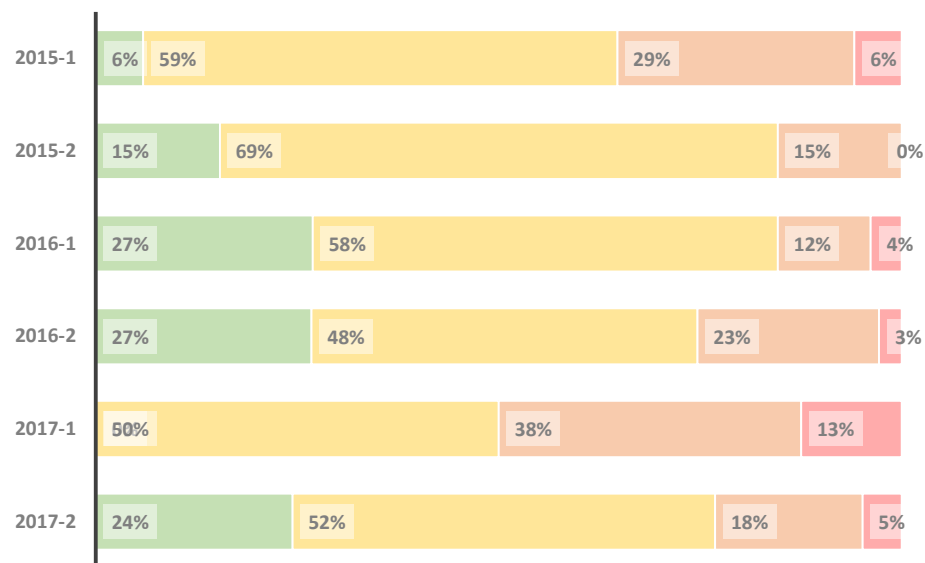
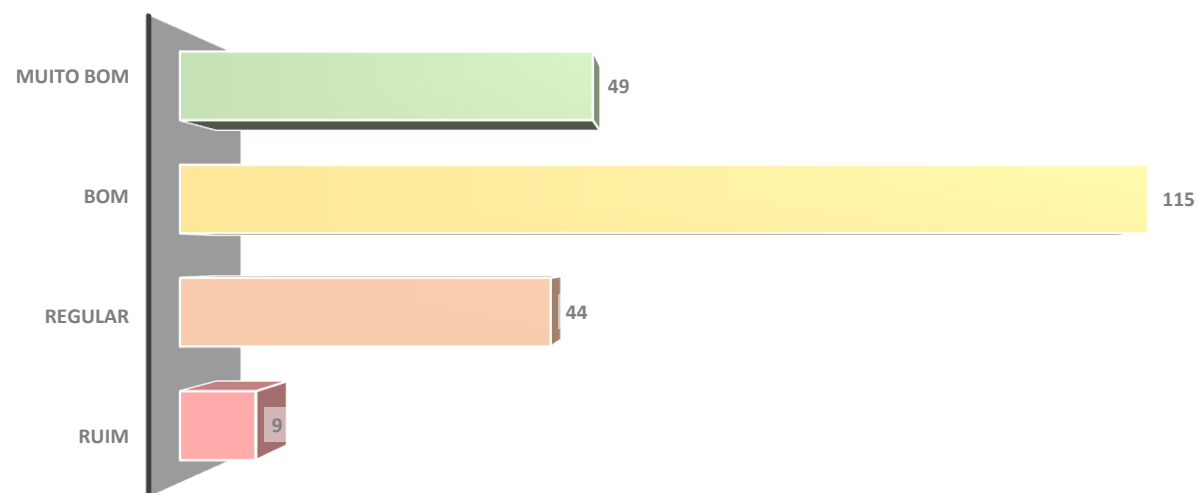
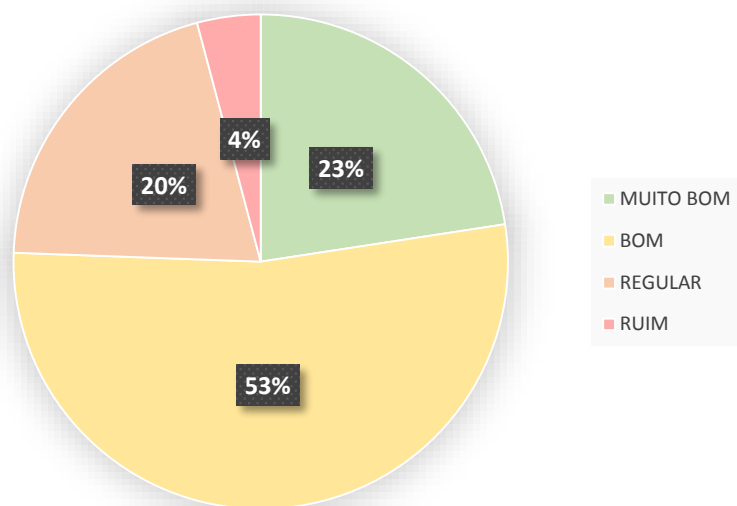


FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.



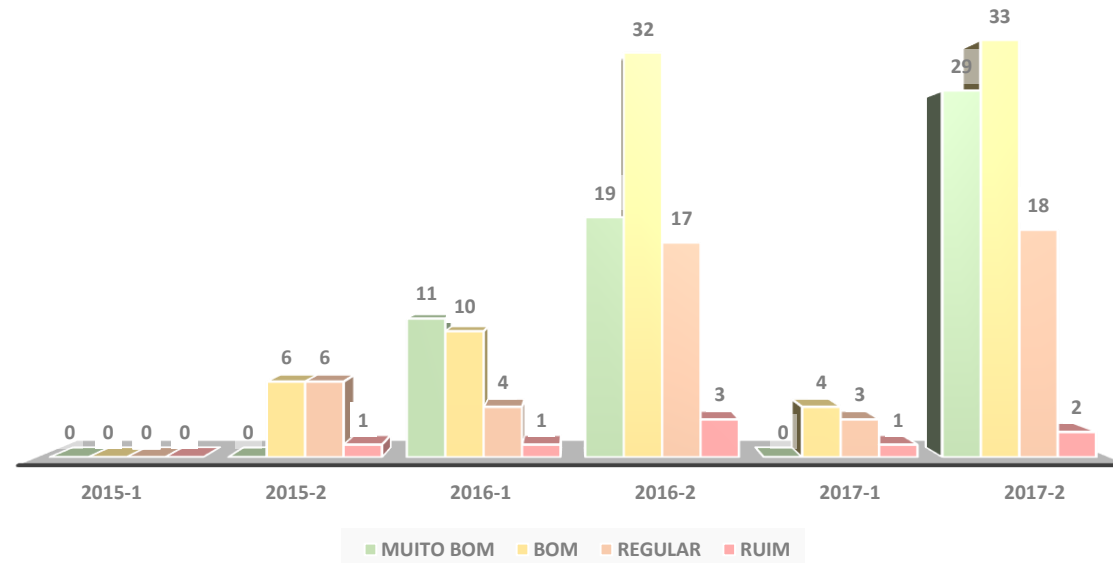
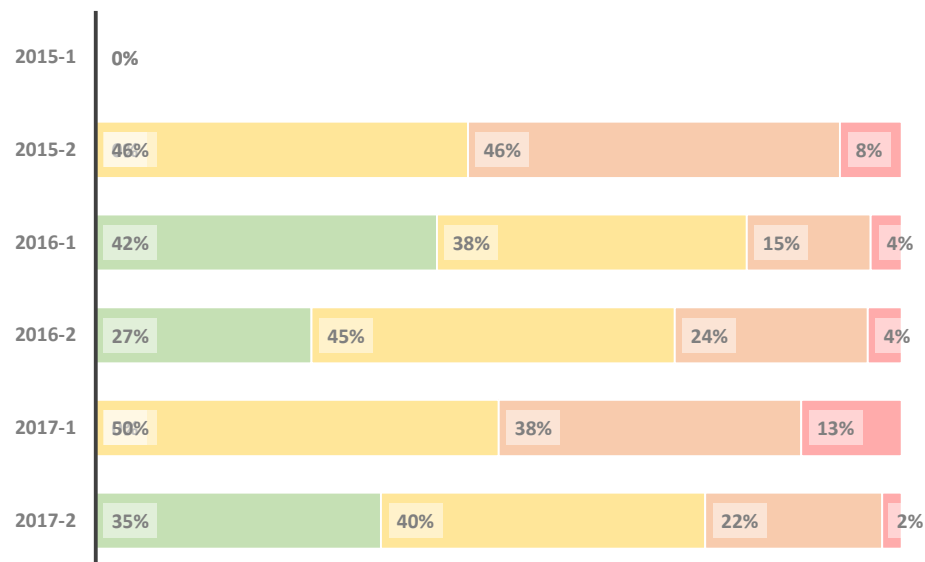
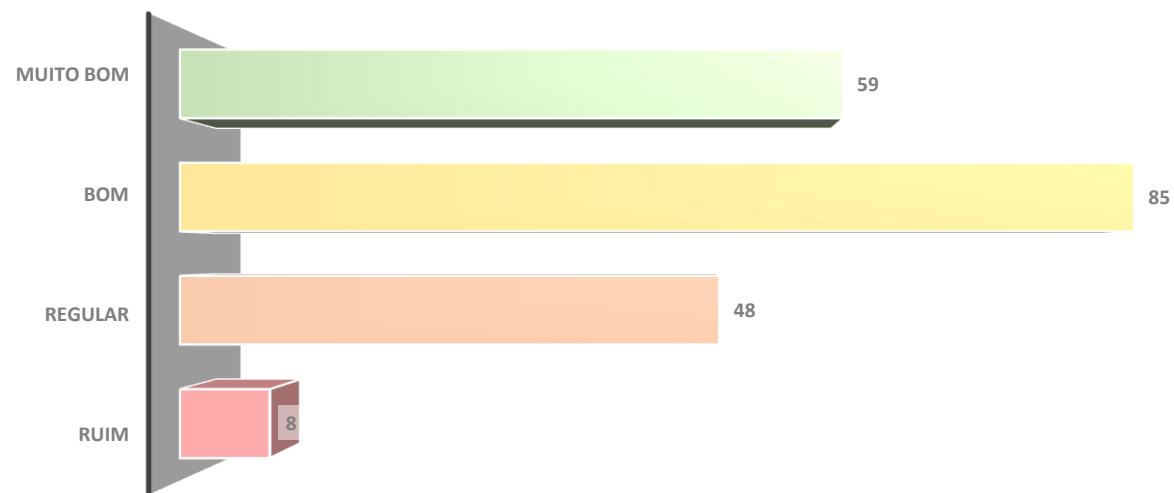
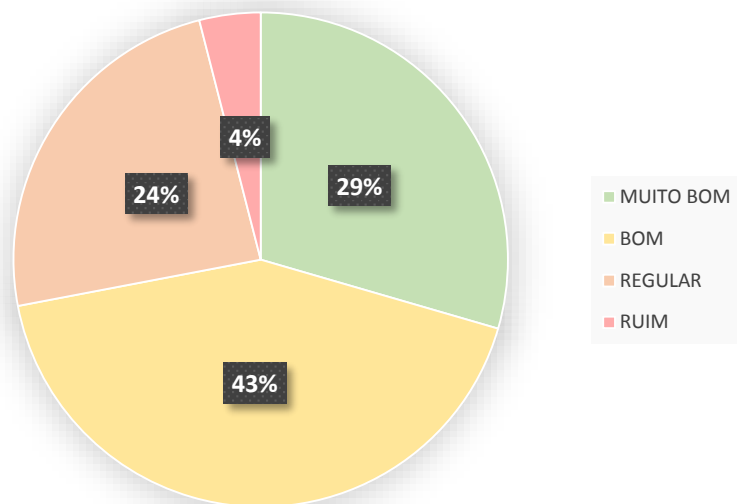


LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.



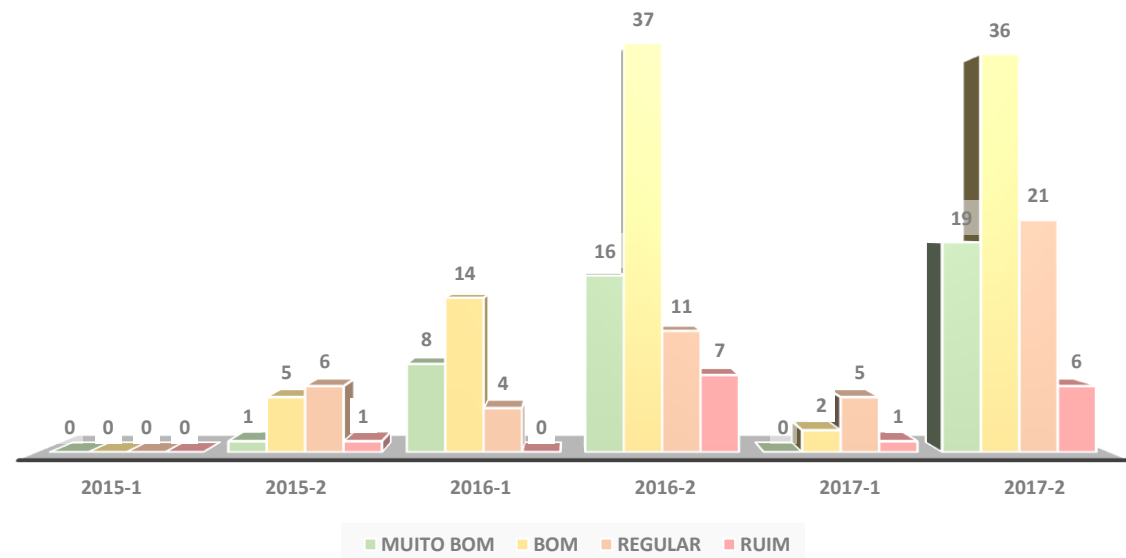
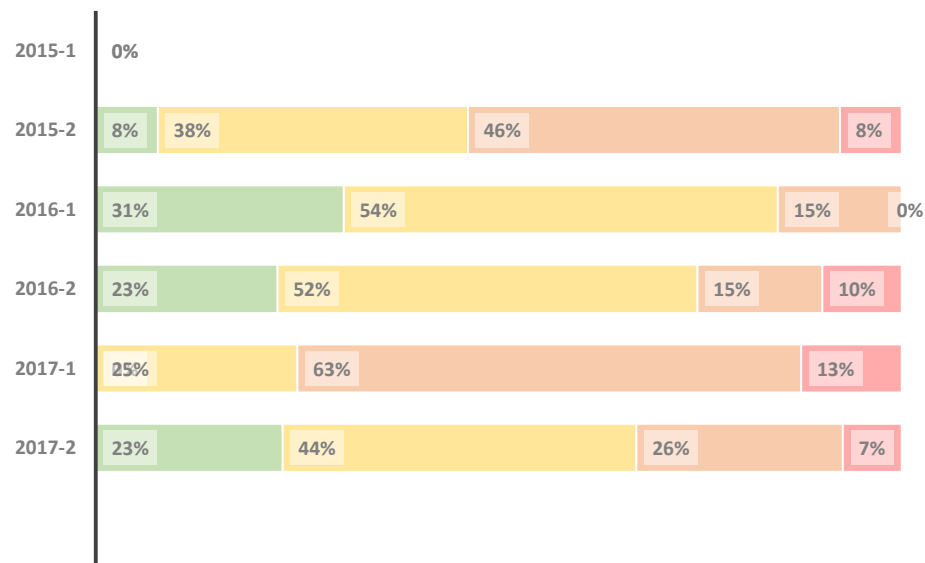
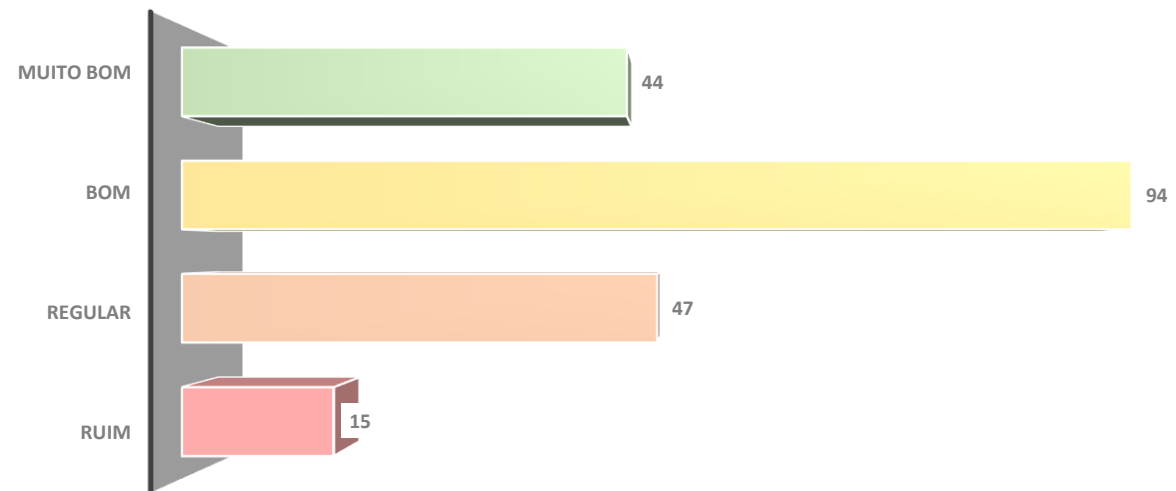
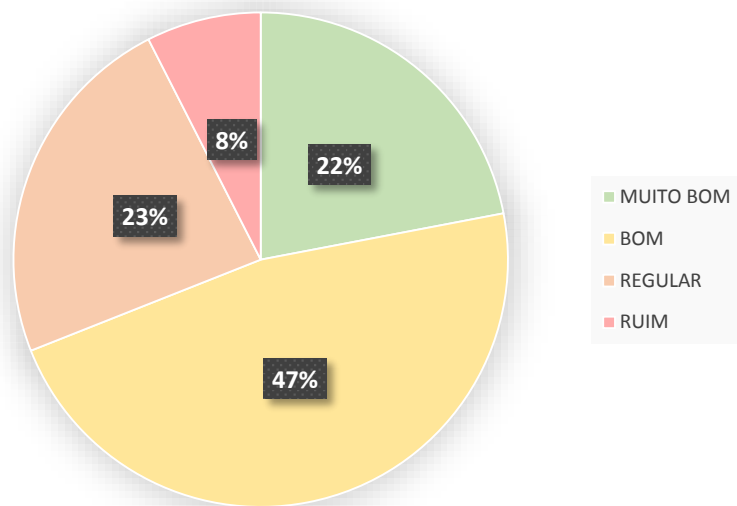


SALAS DE AULA : limpeza e ventilação.



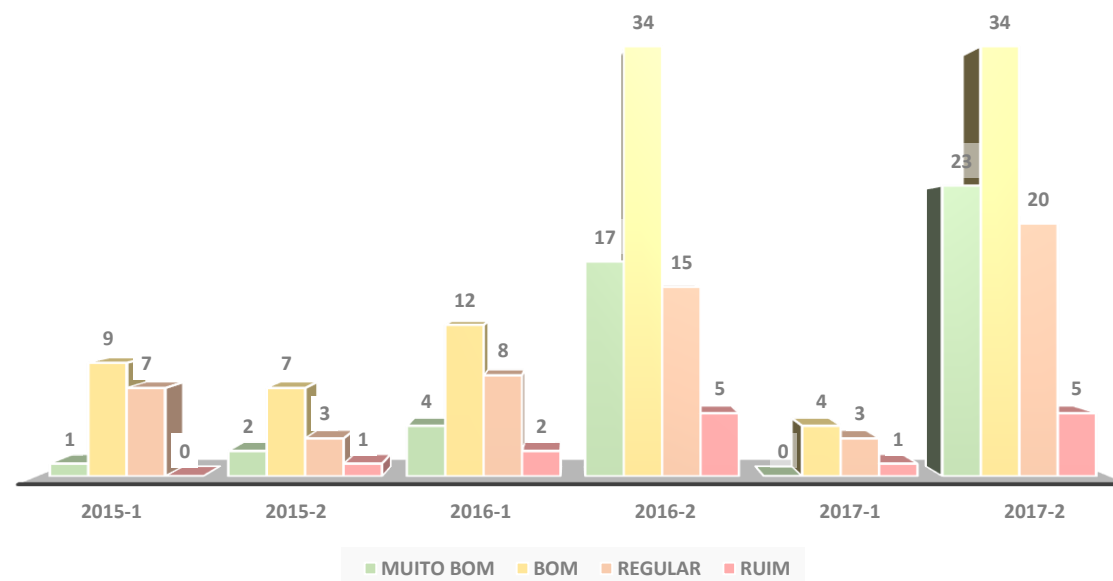
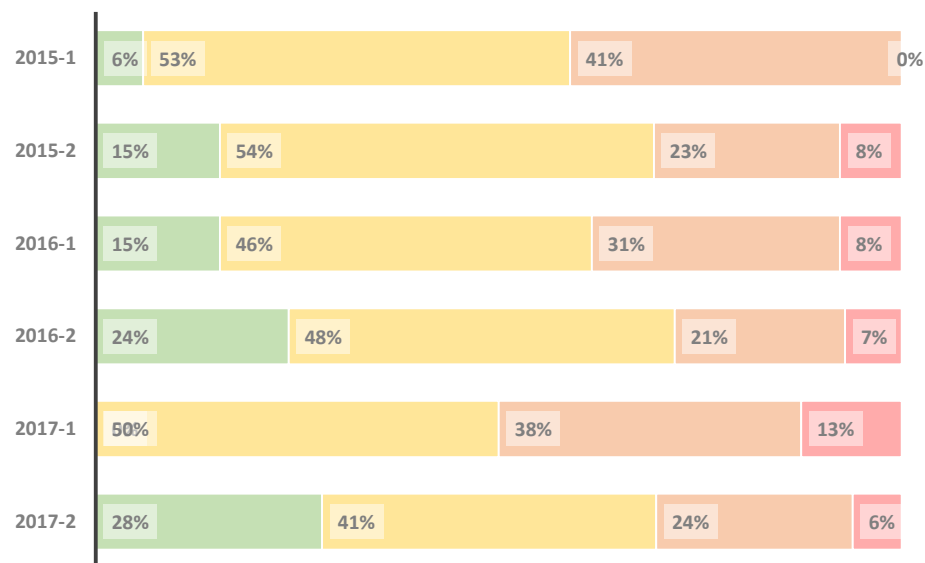
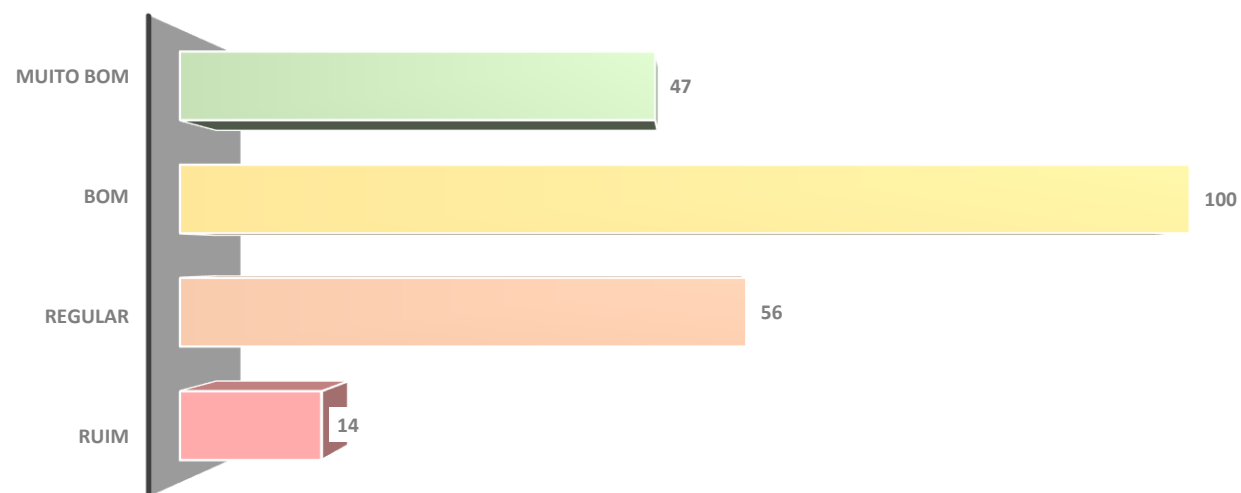
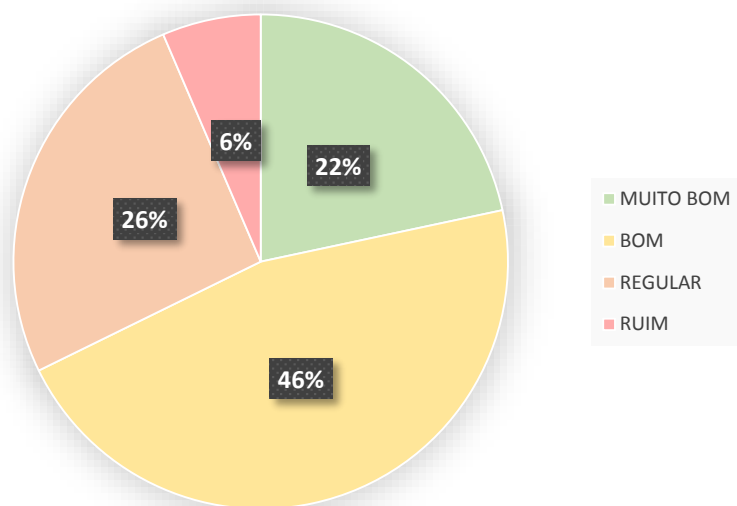


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



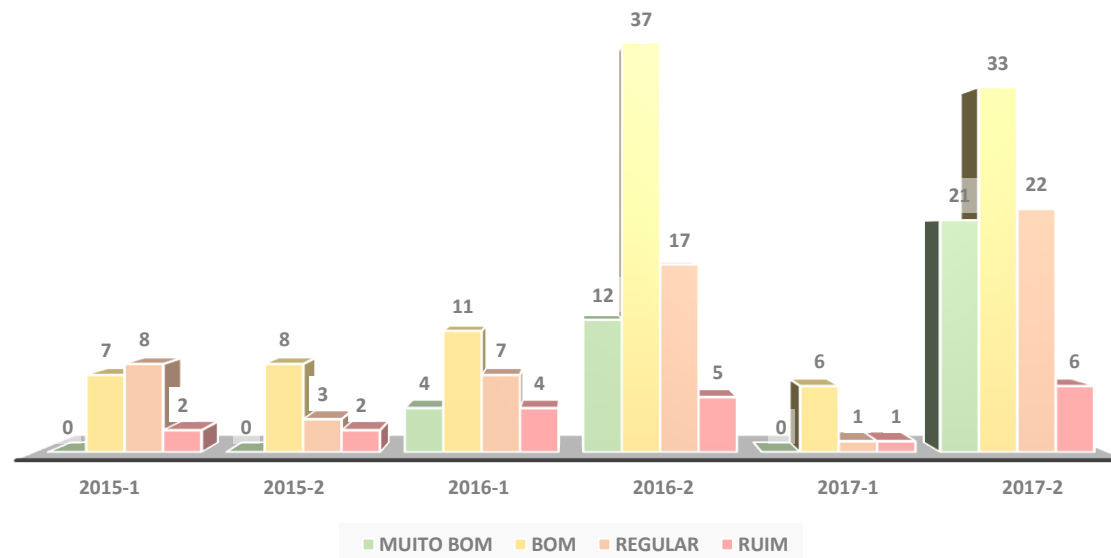
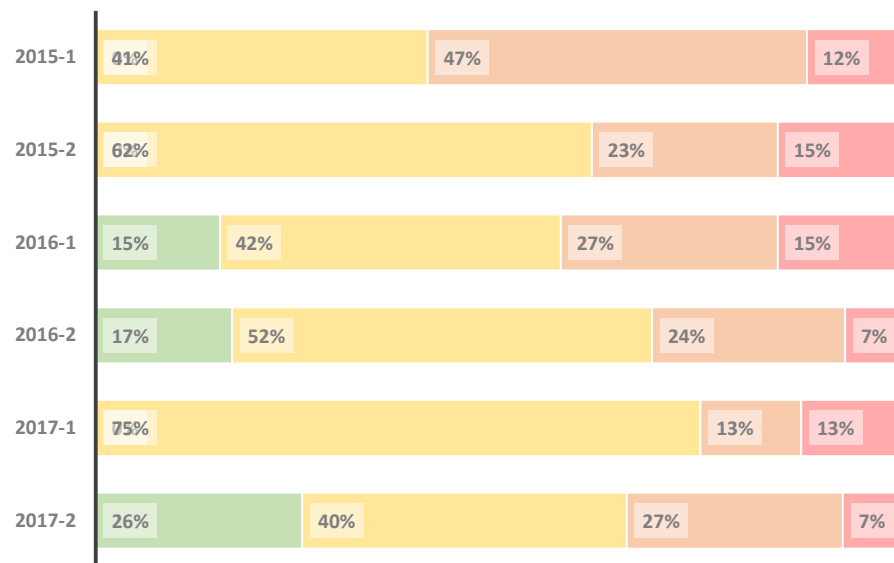
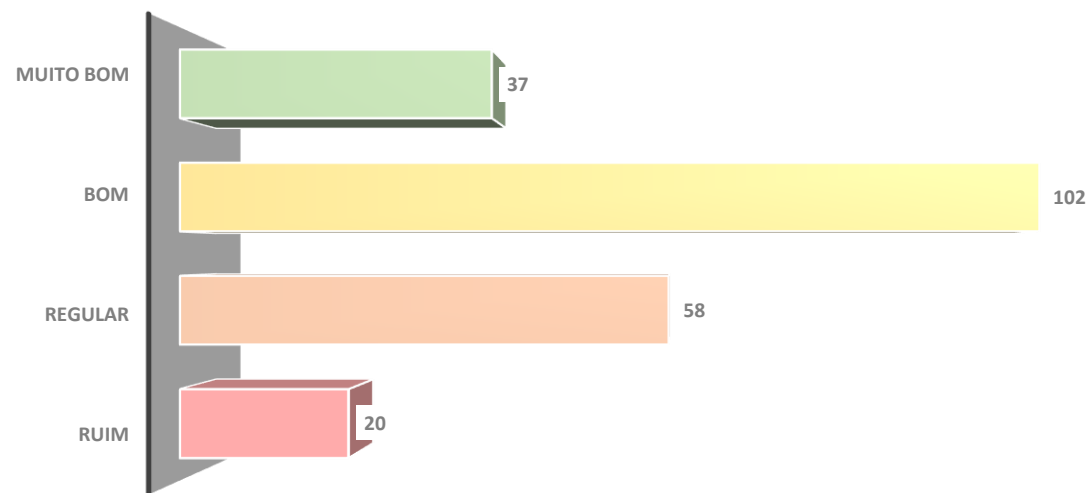
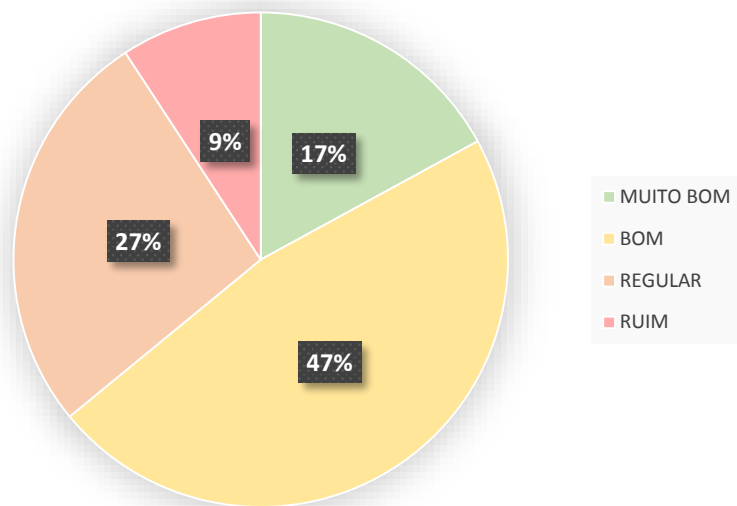


SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.



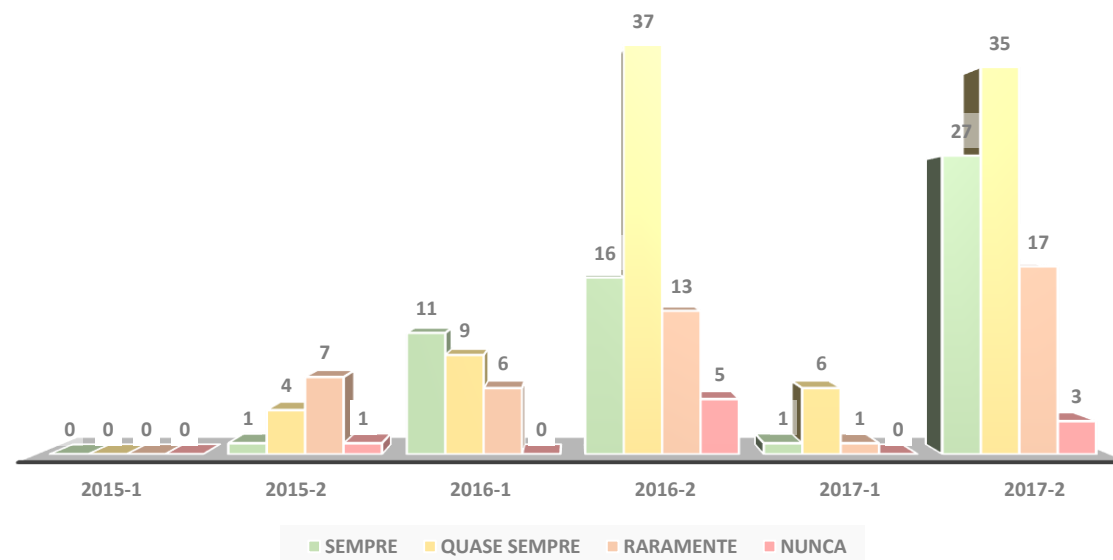
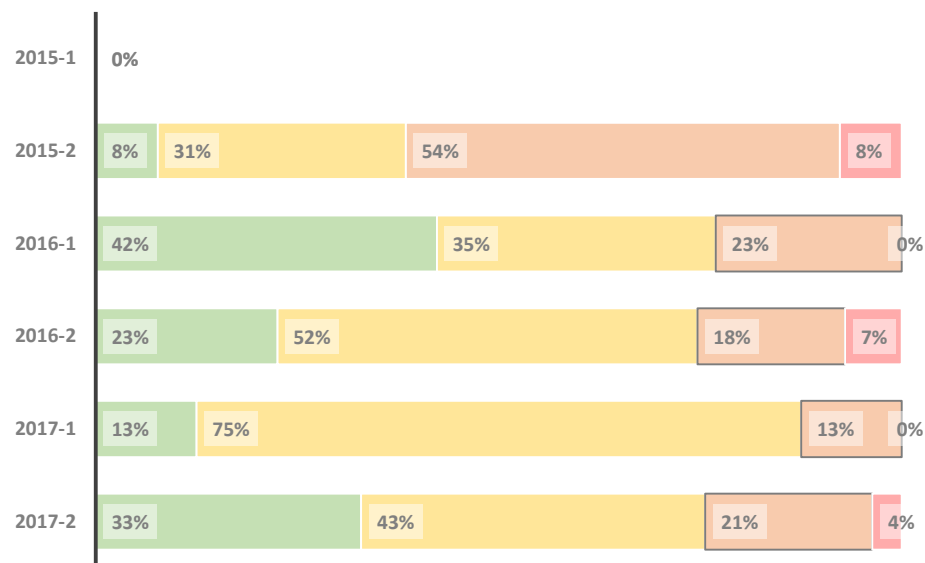
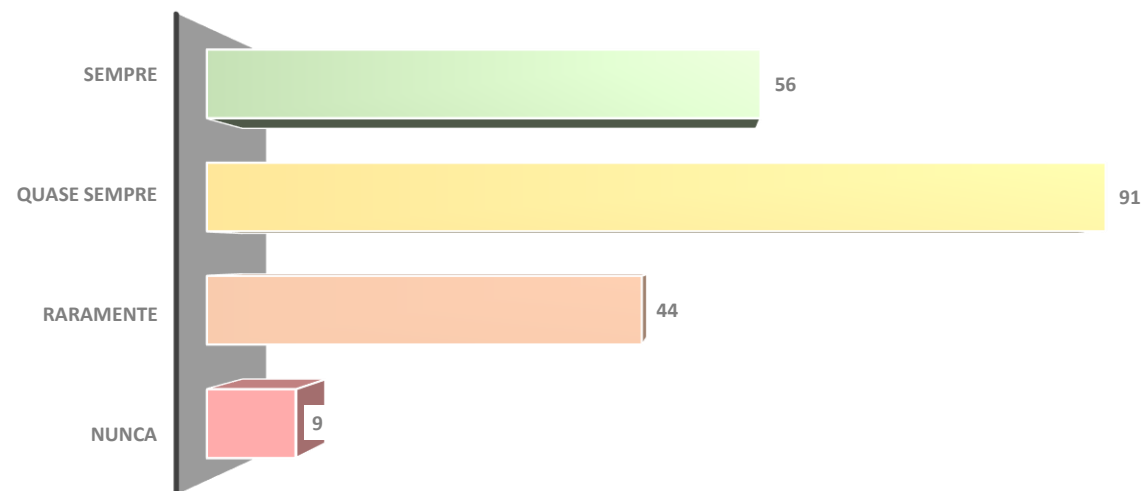
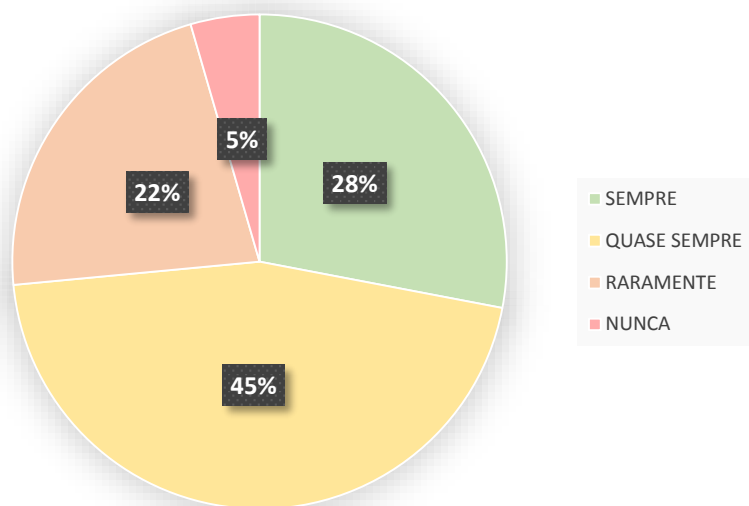


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



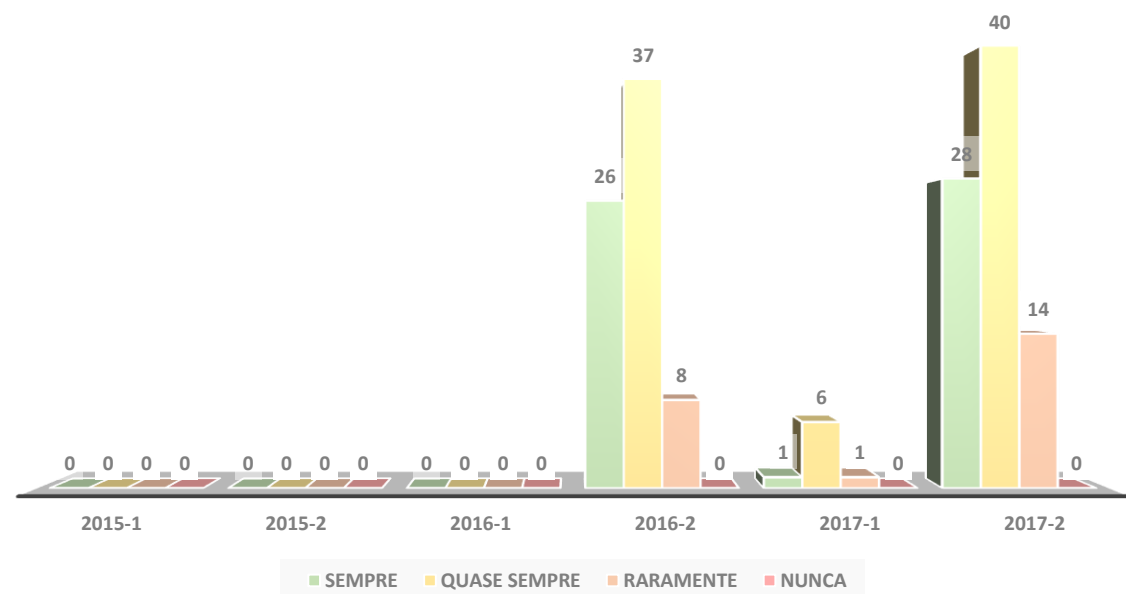
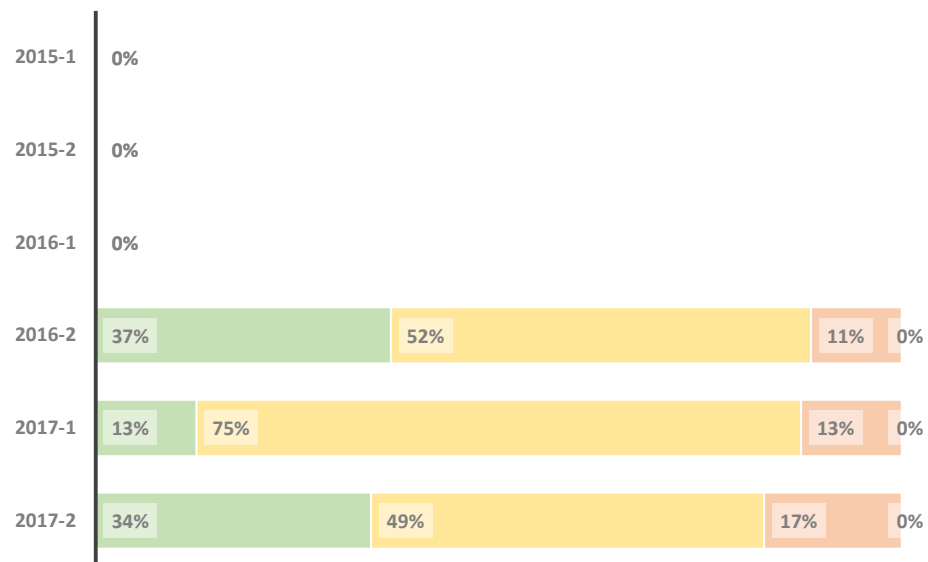
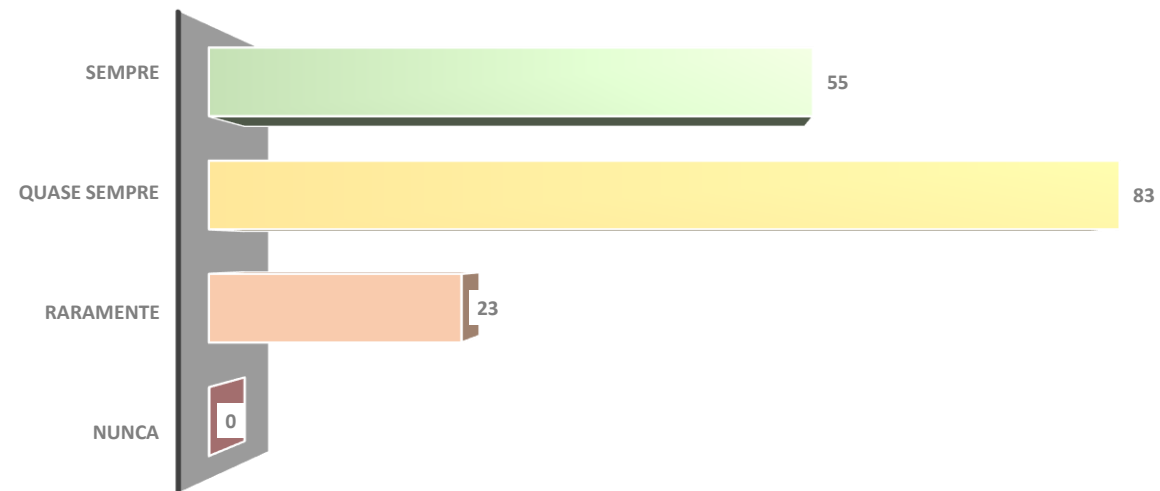
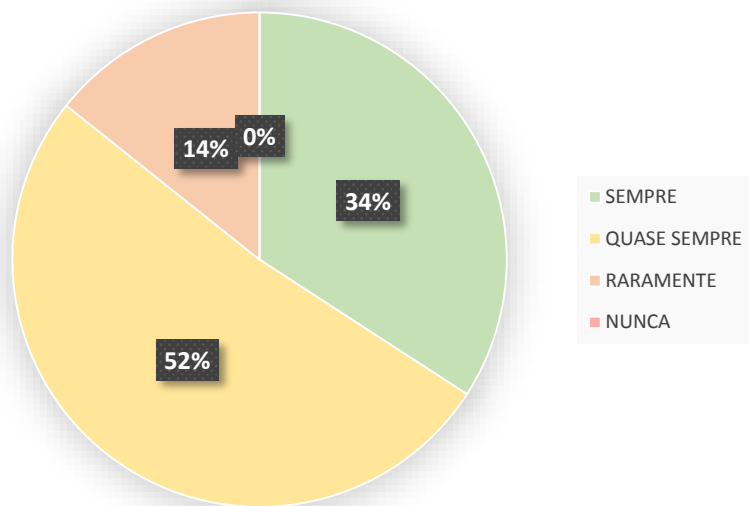


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



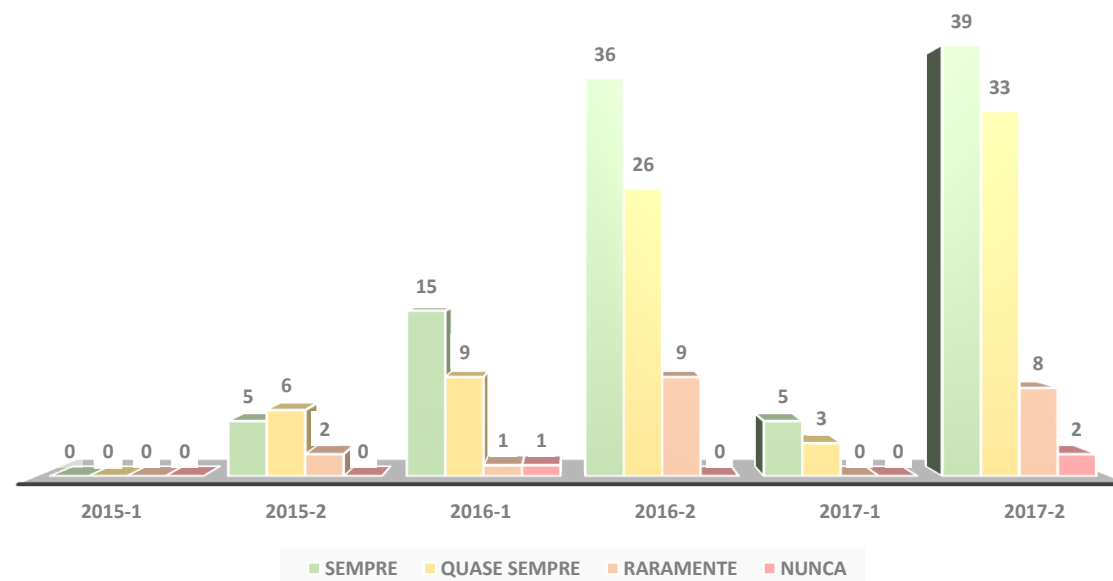
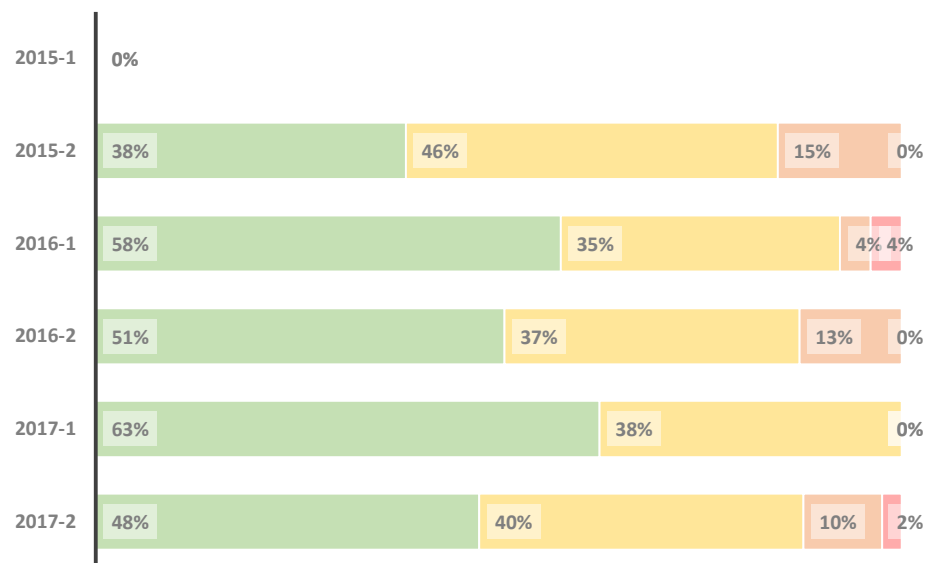
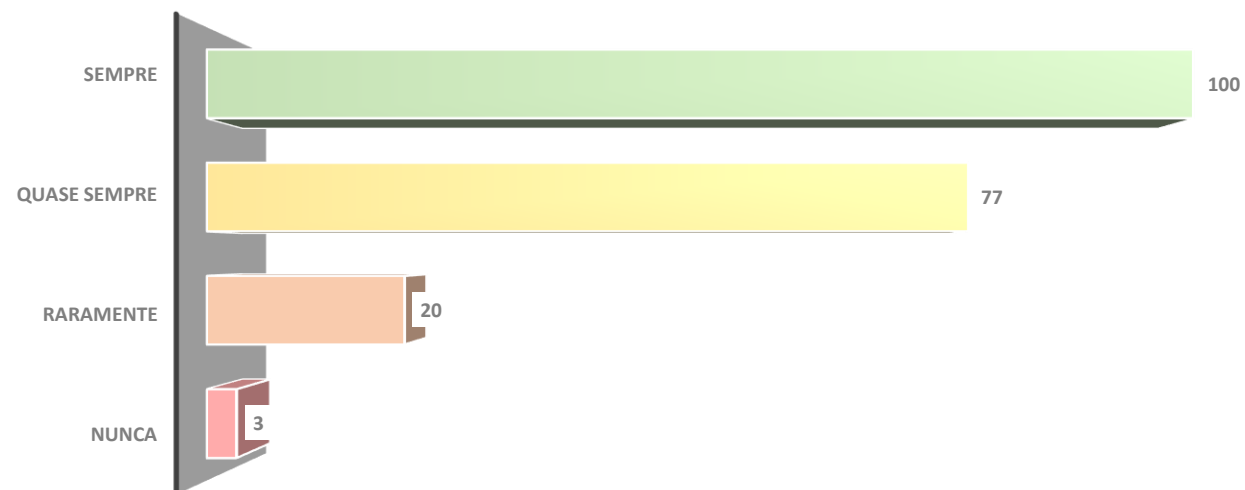
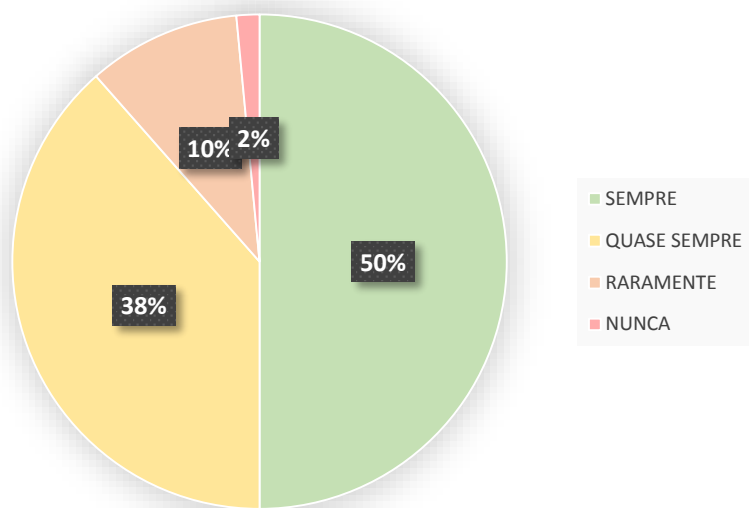


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



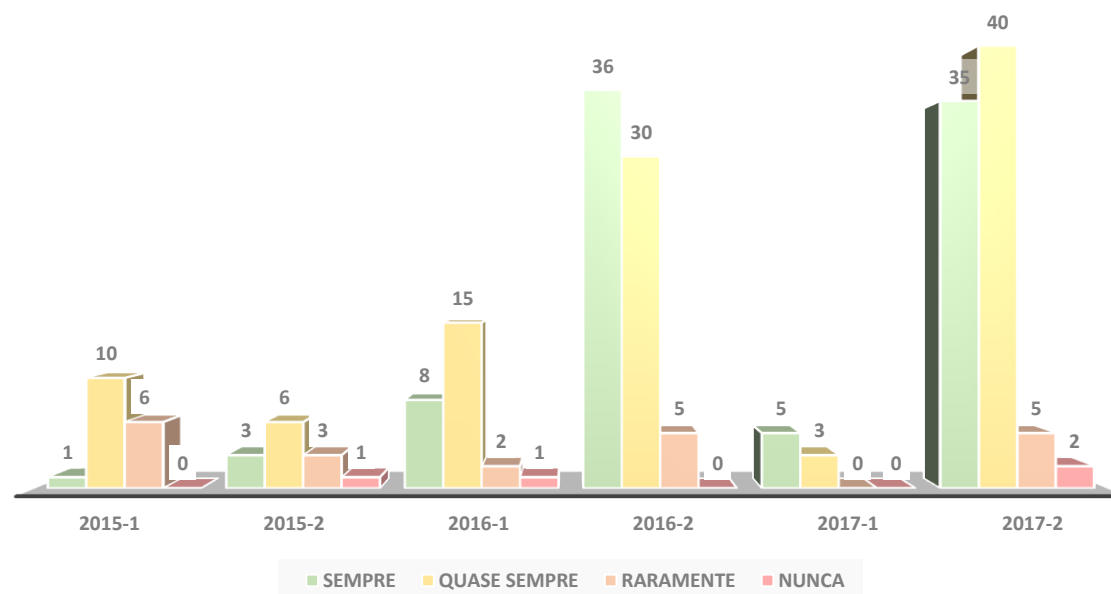
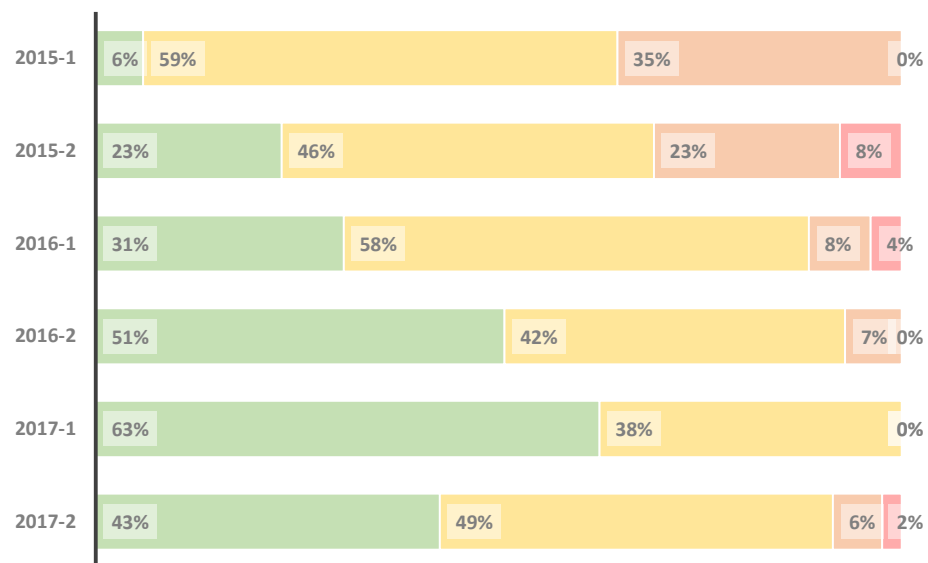
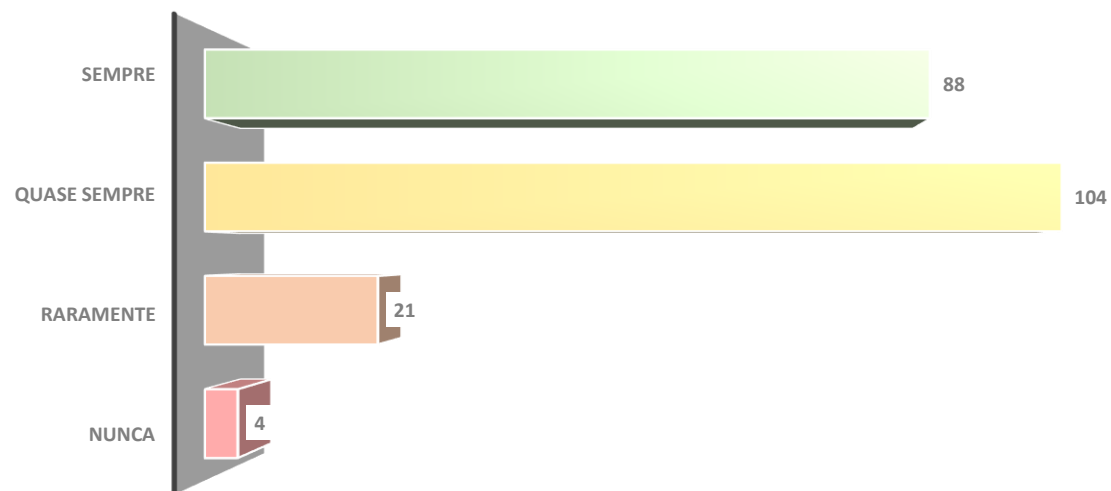
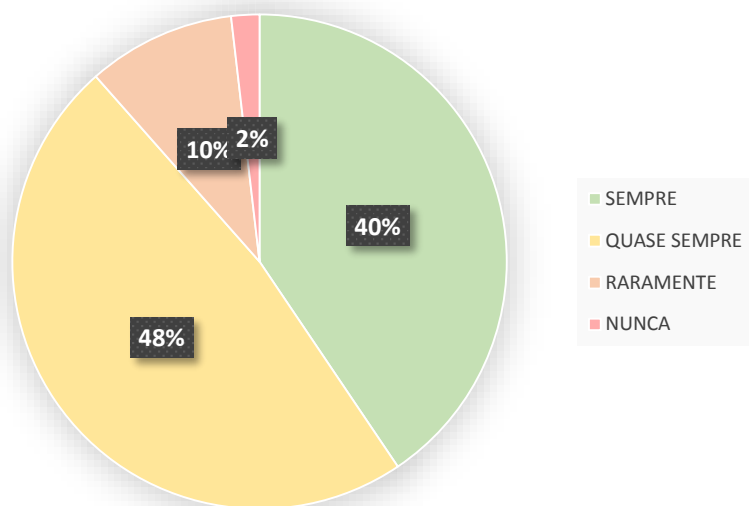


O COORDENADOR: é acessível ao aluno?



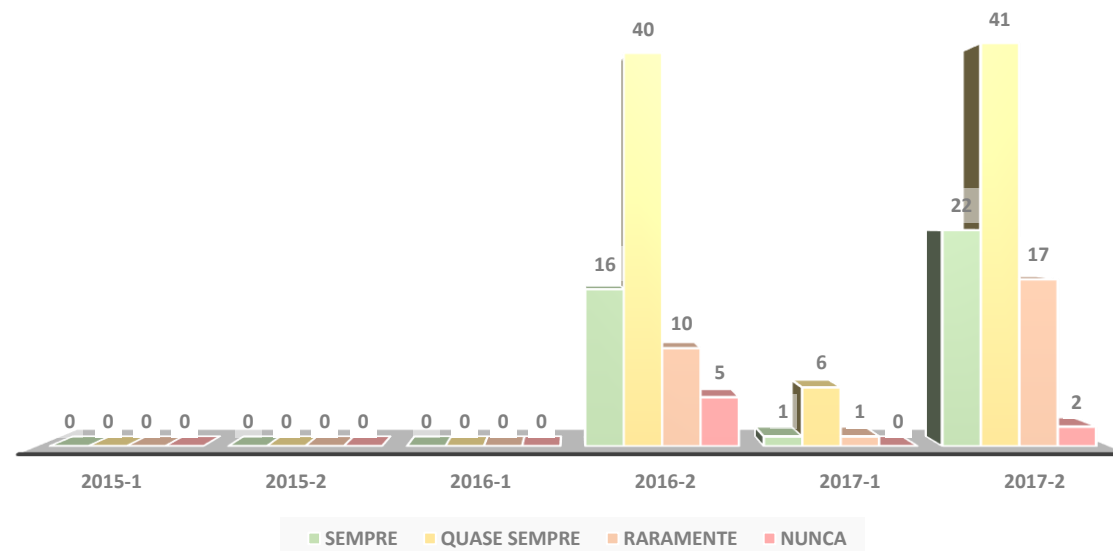
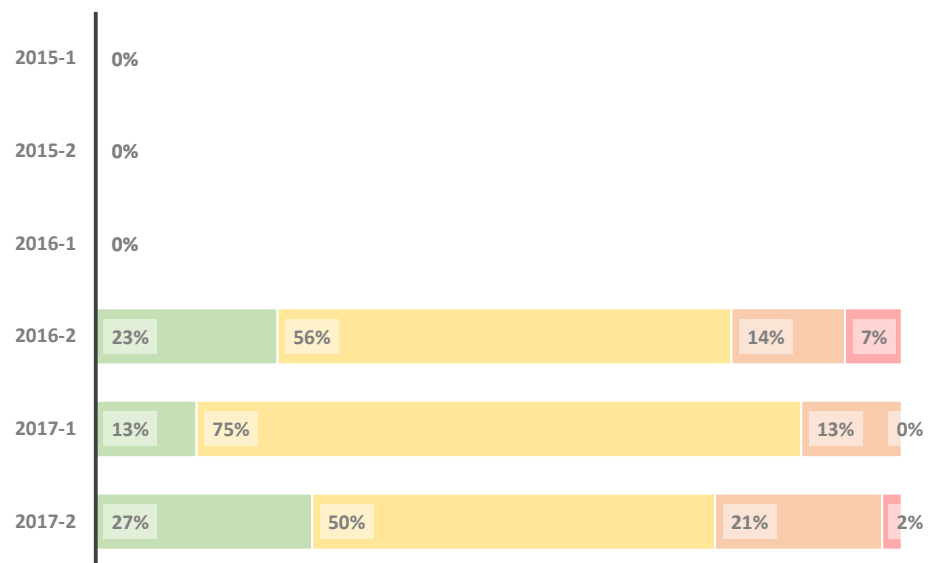
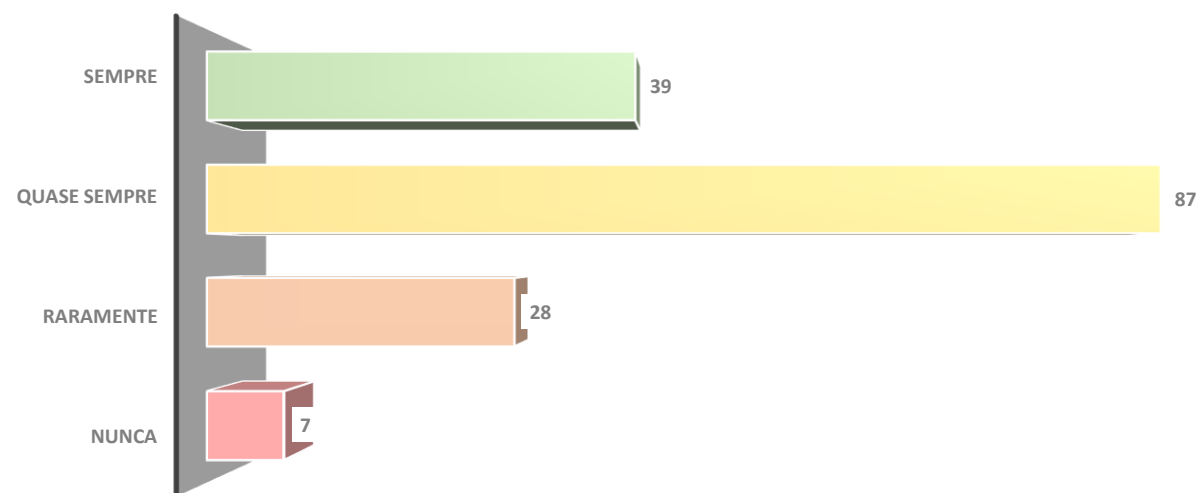
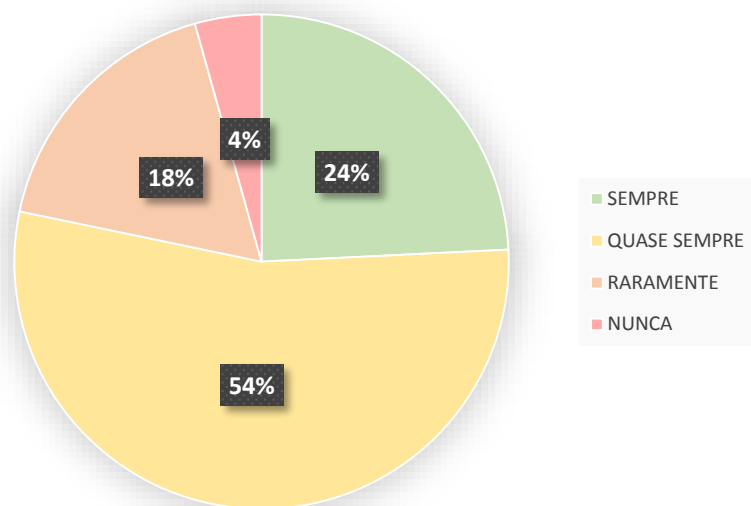


O COORDENADOR: é acessível ao aluno?



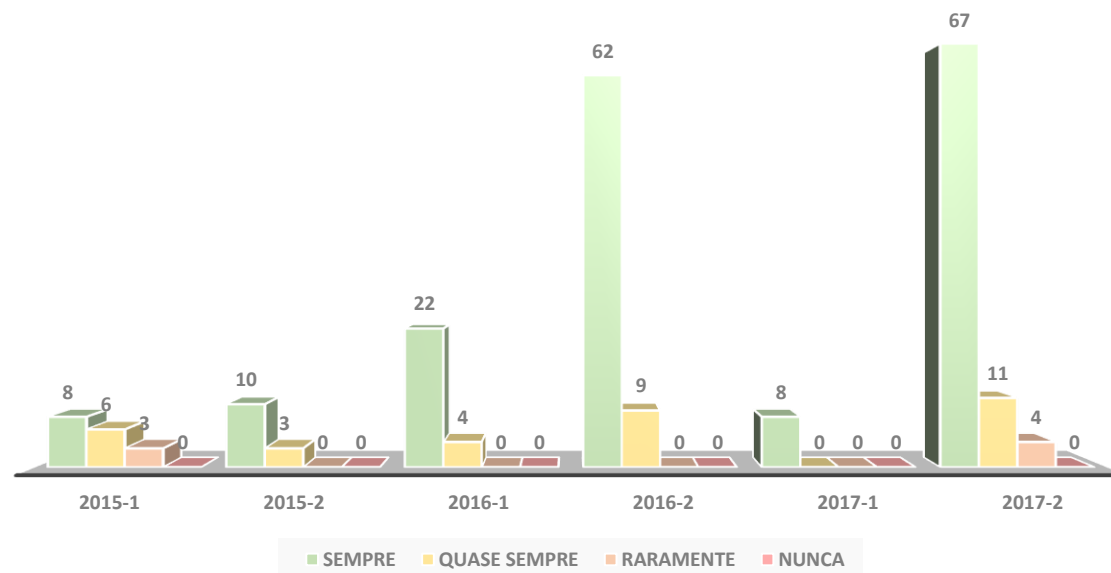
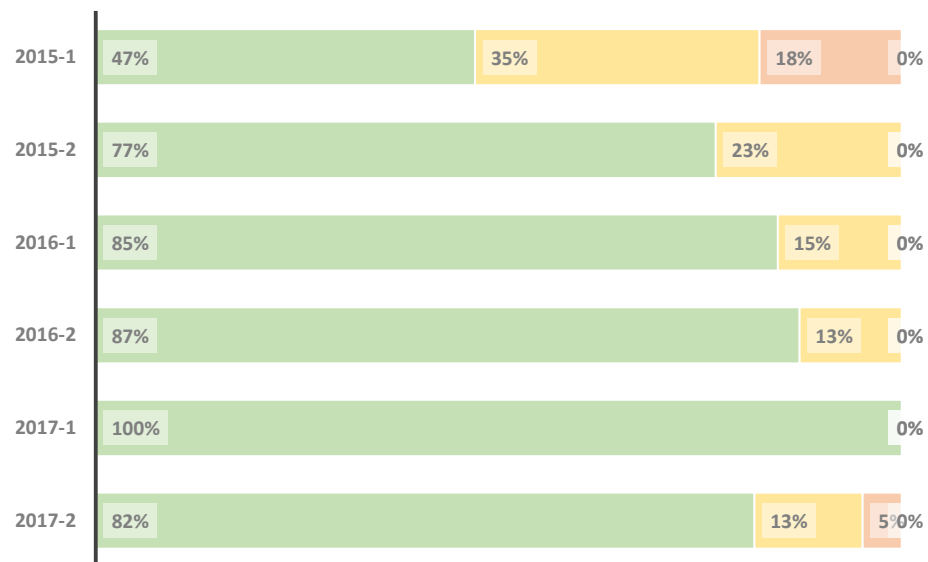
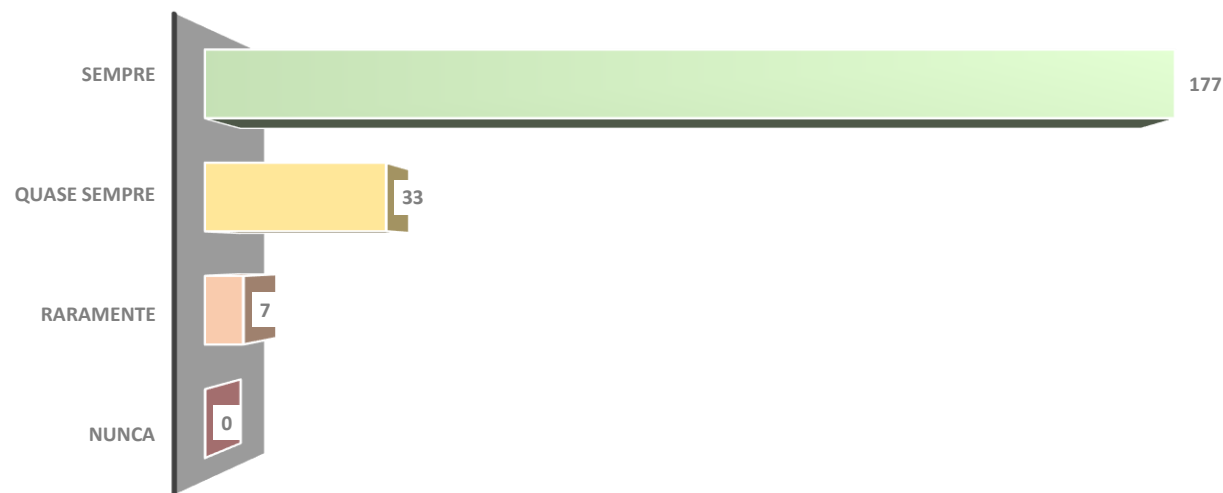
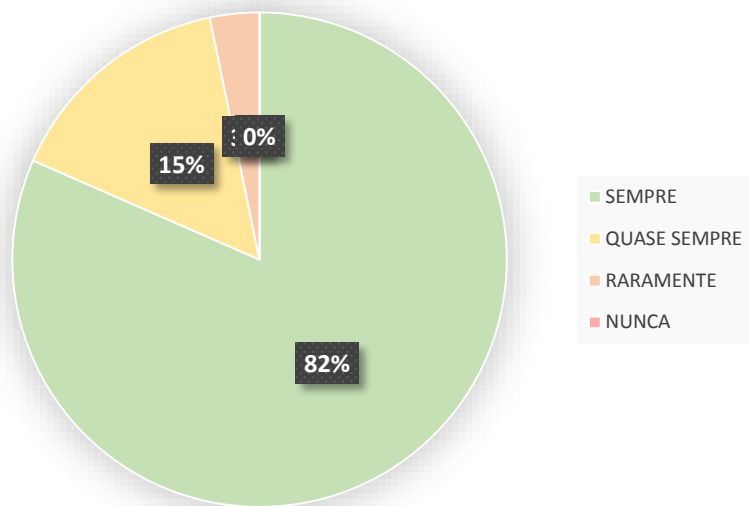


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



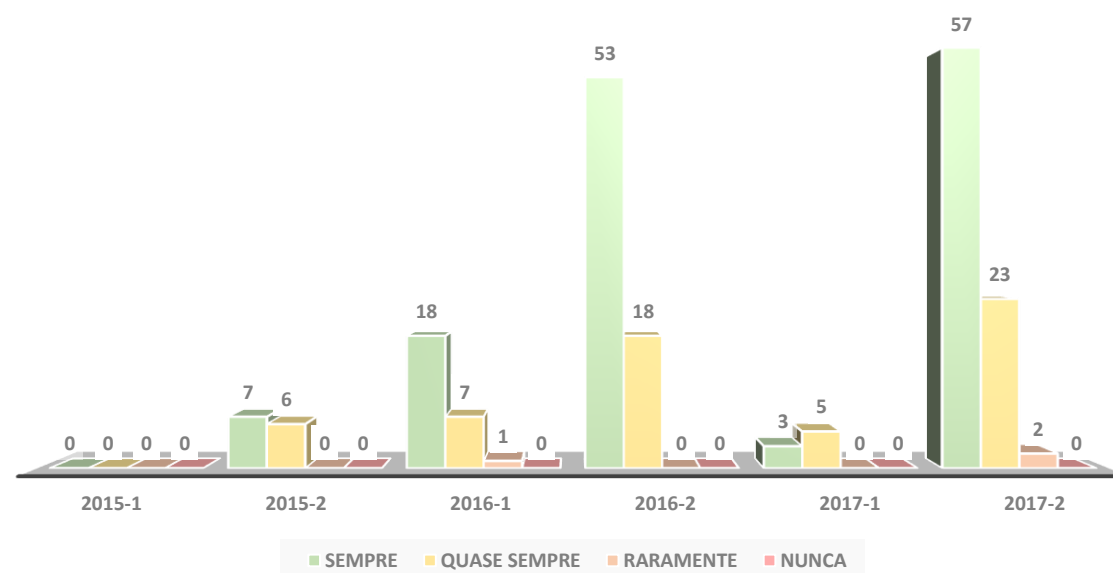
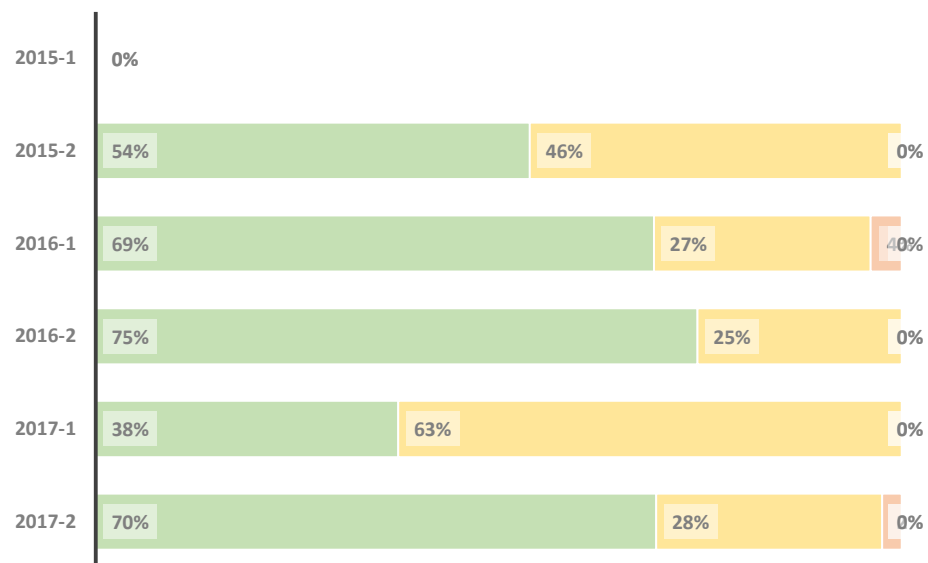
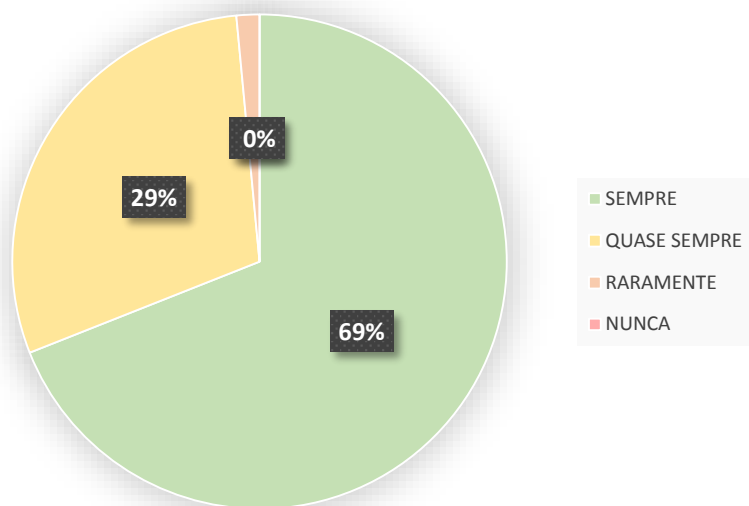


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



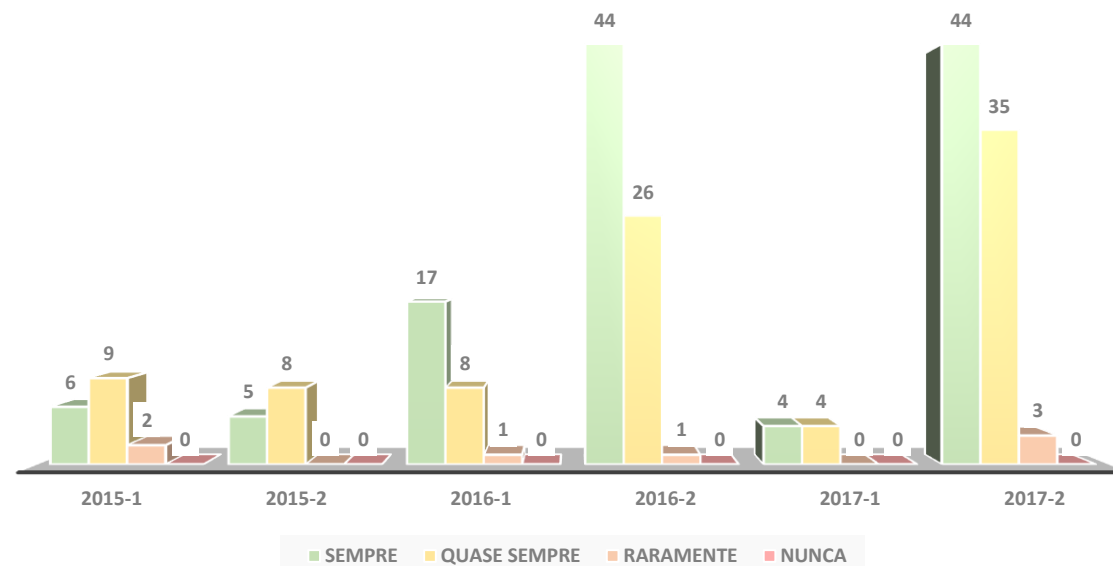
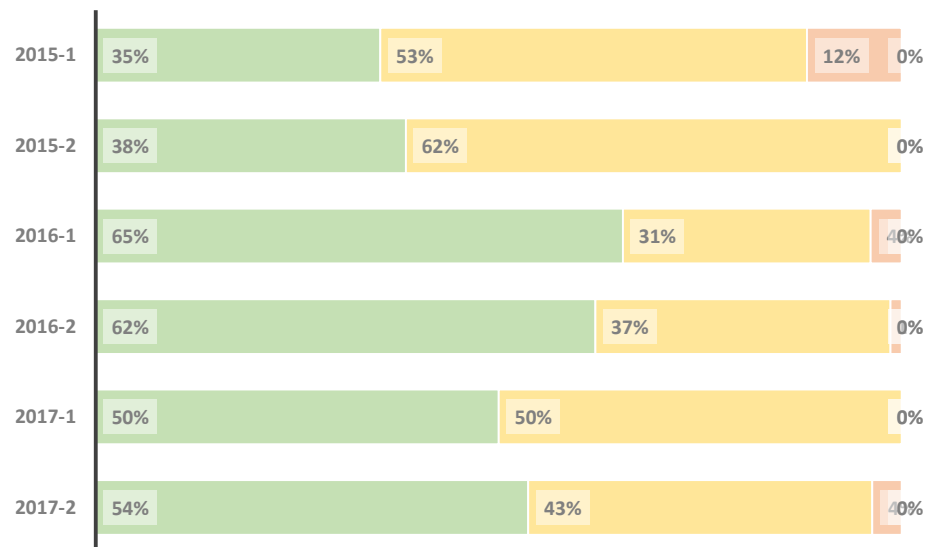
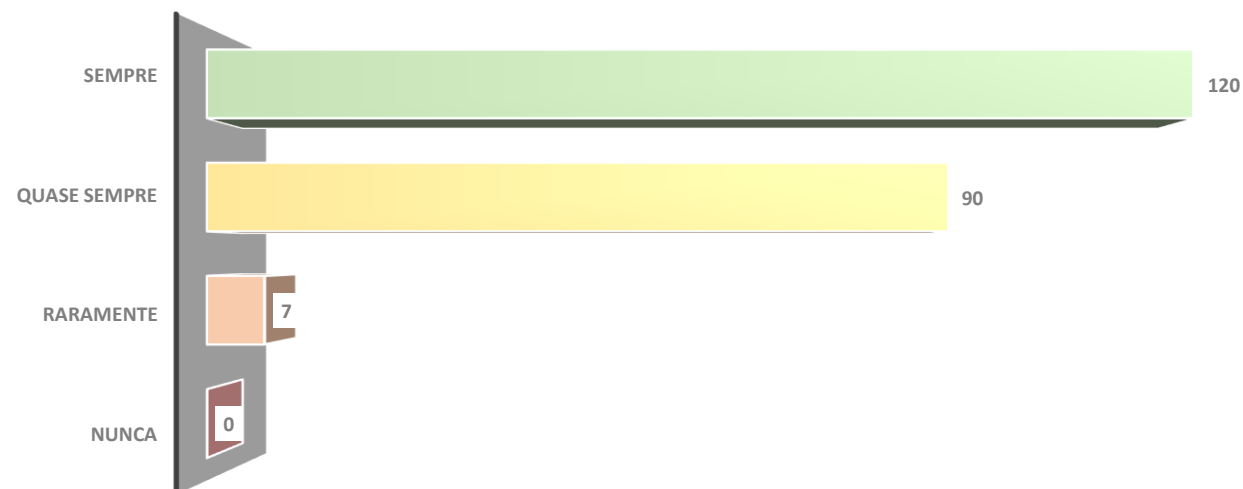
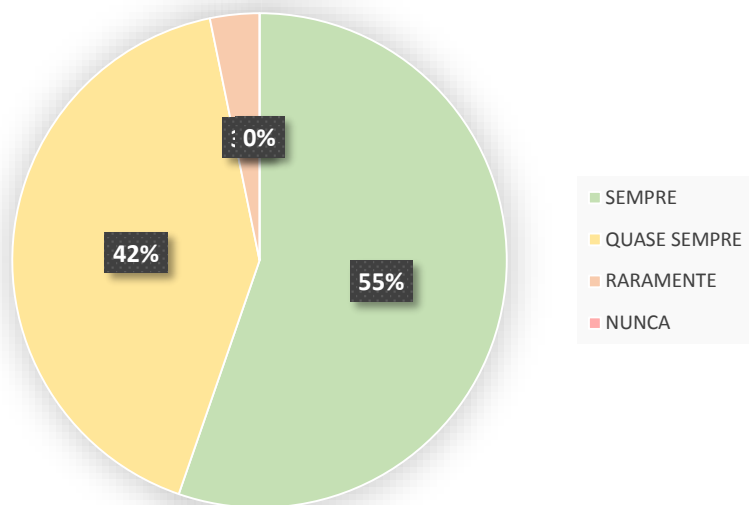


OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?



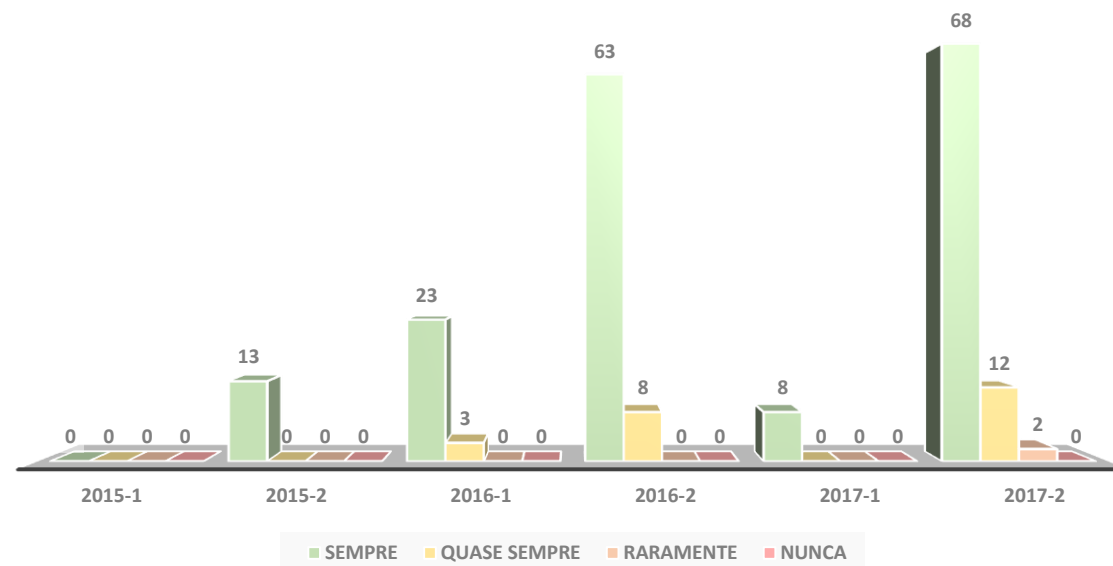
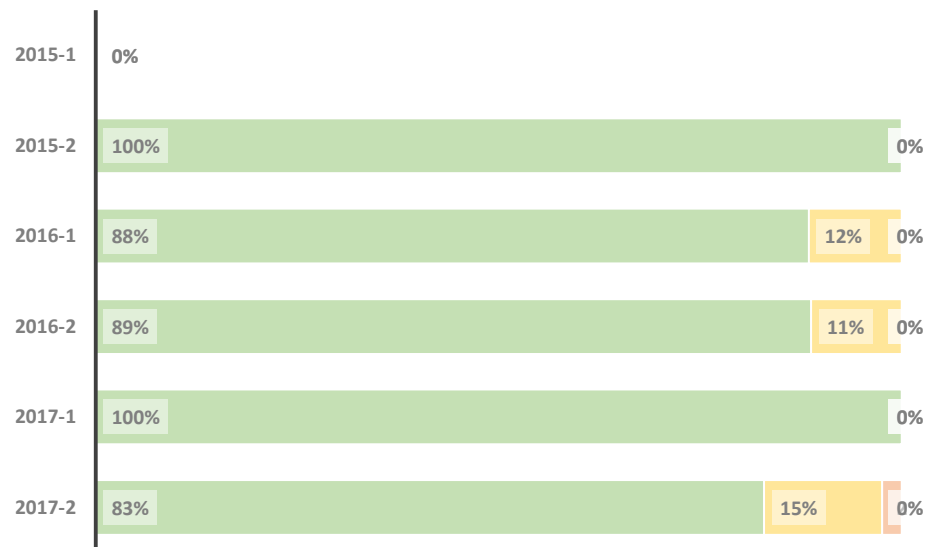
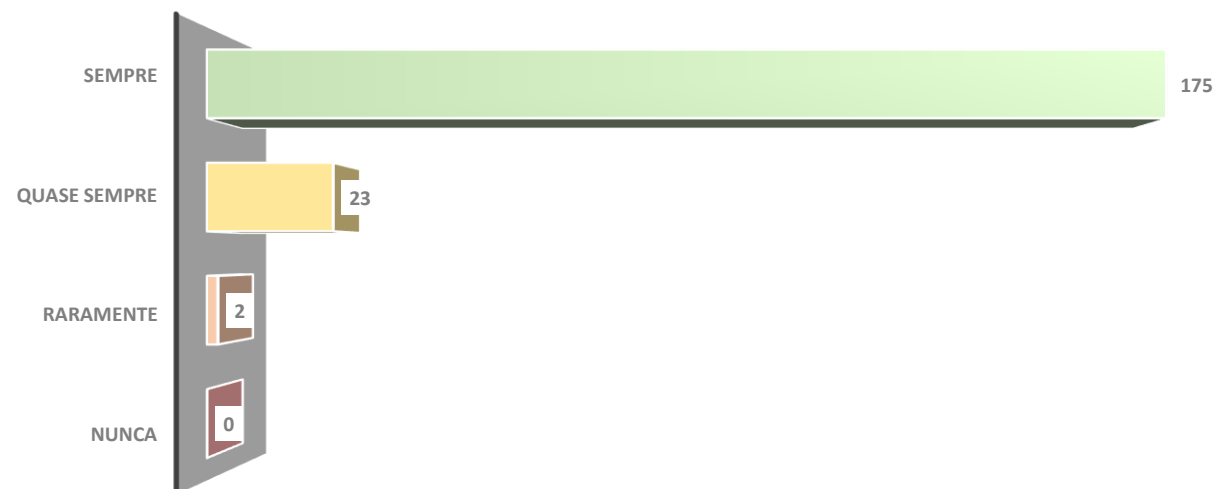
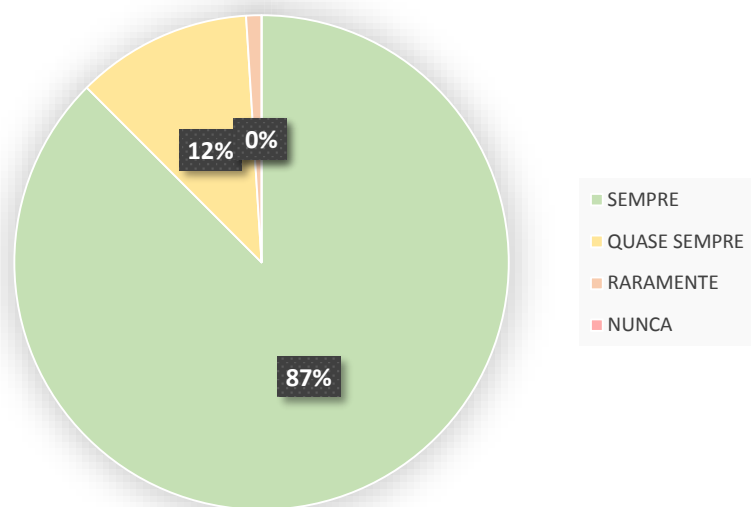


OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?



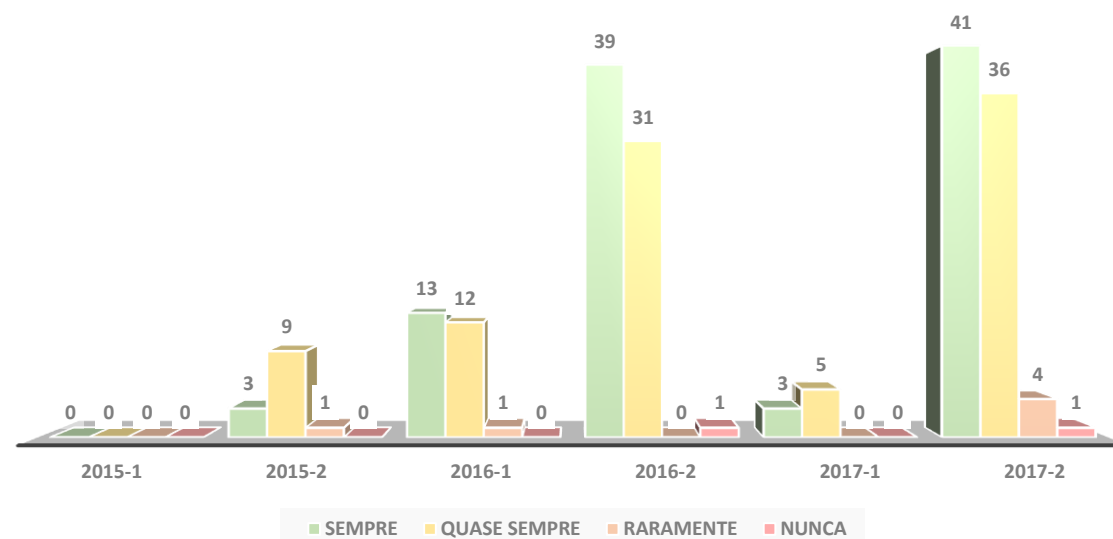
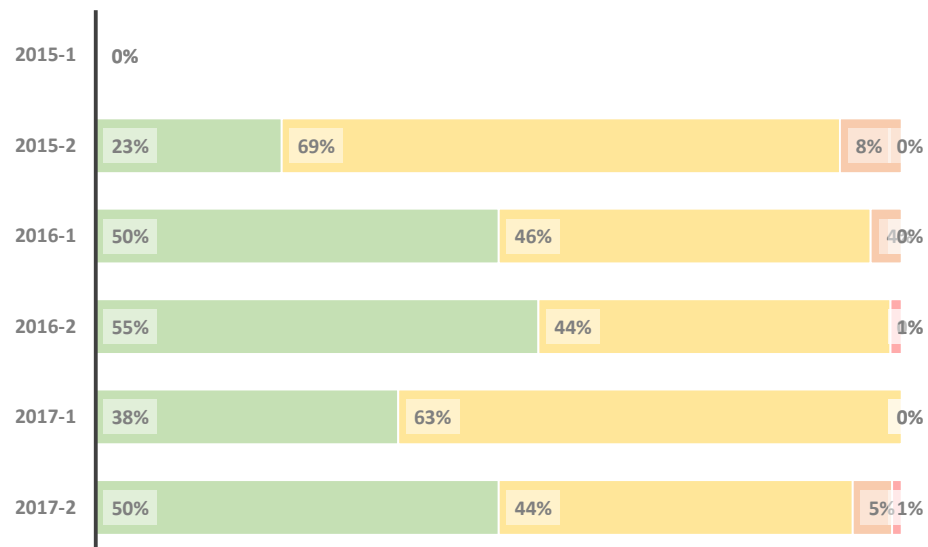
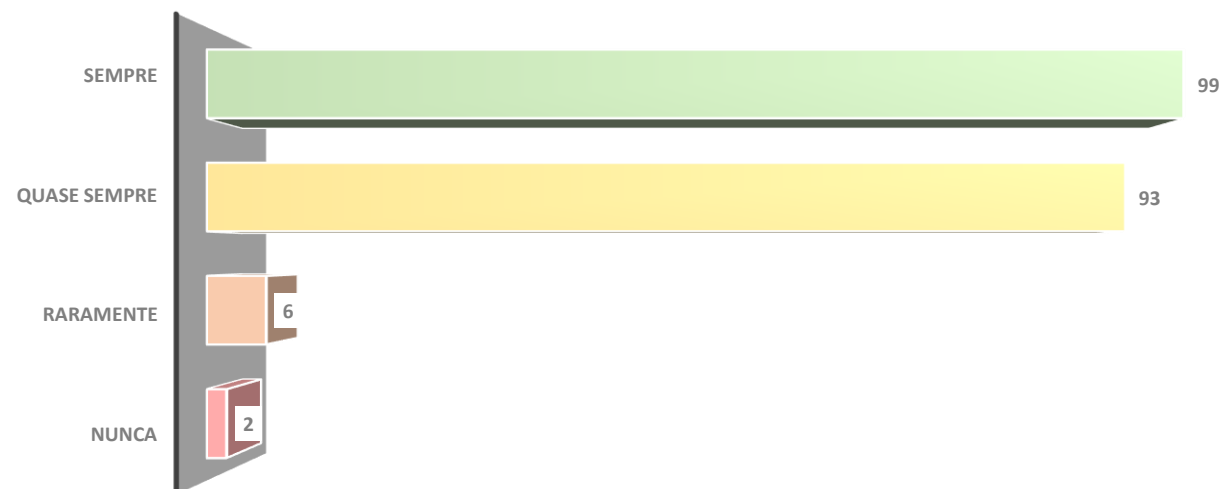
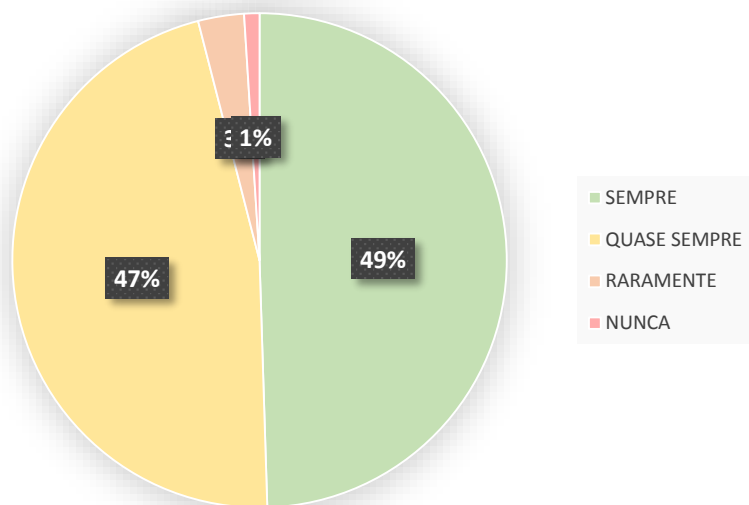


OS PROFESSORES: fazem chamada?



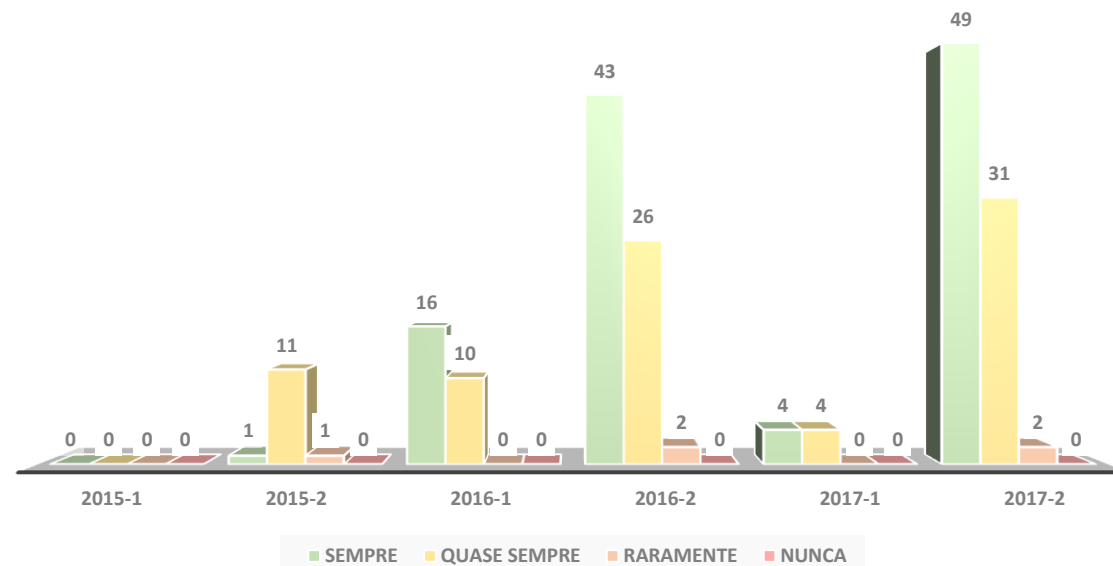
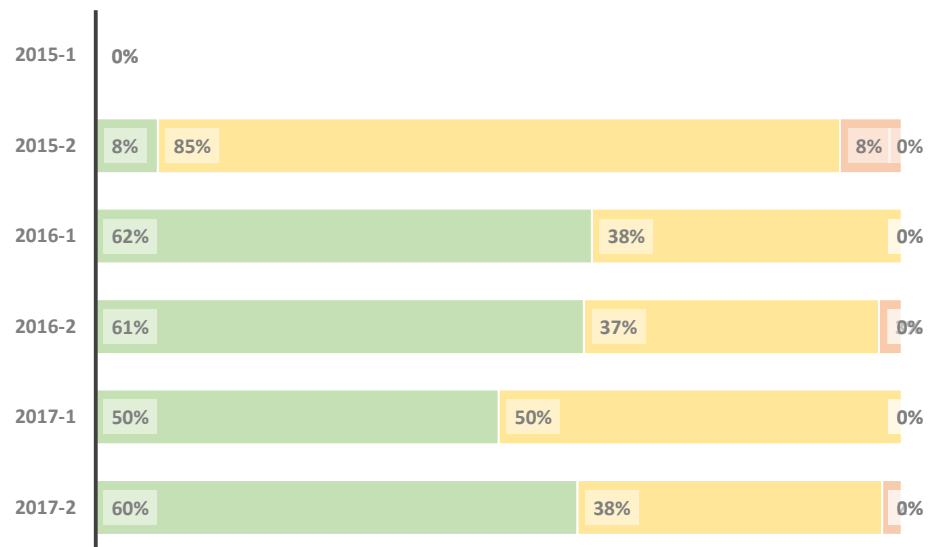
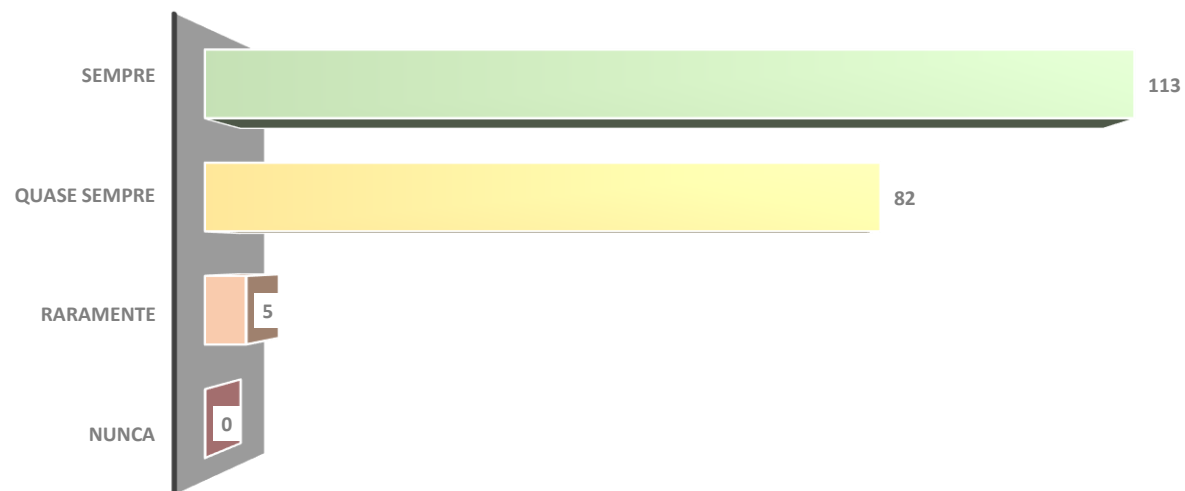
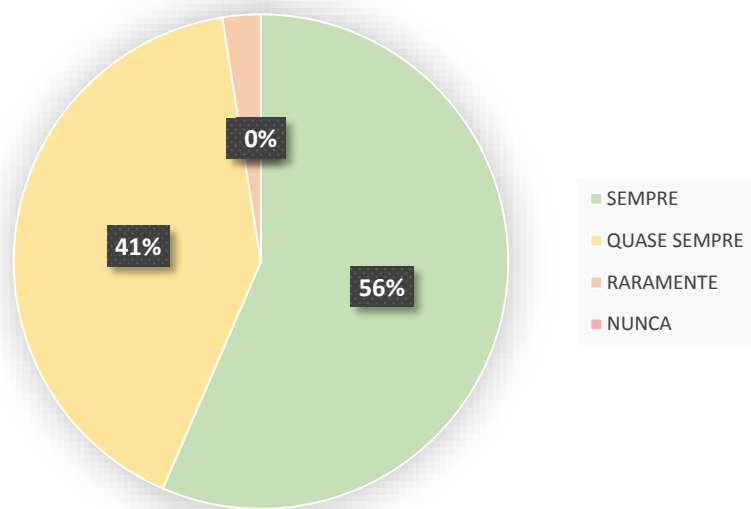


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



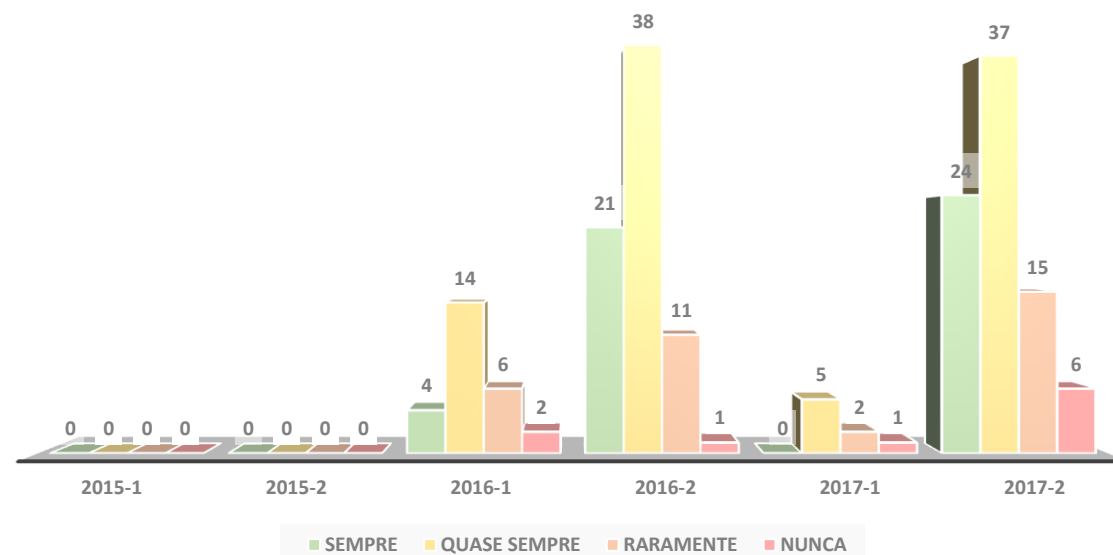
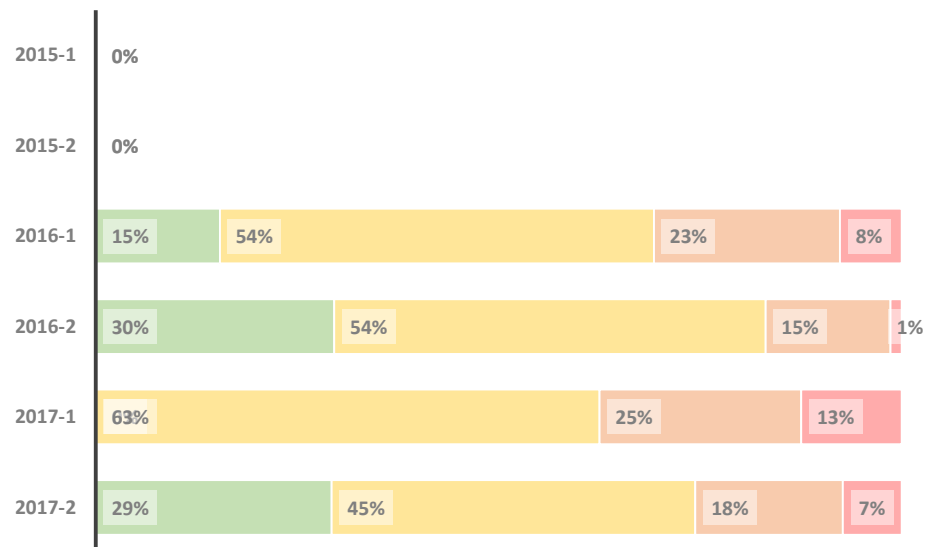
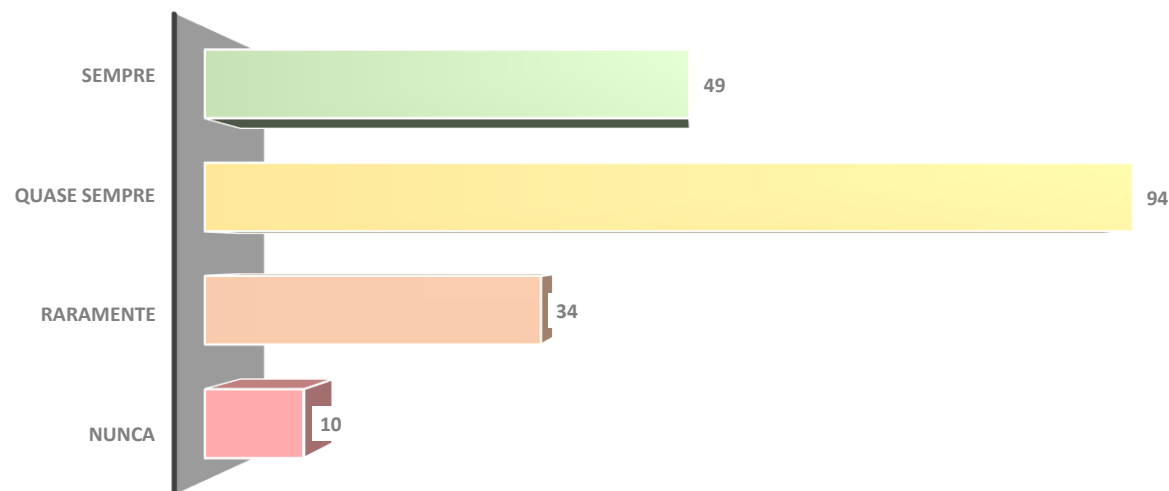
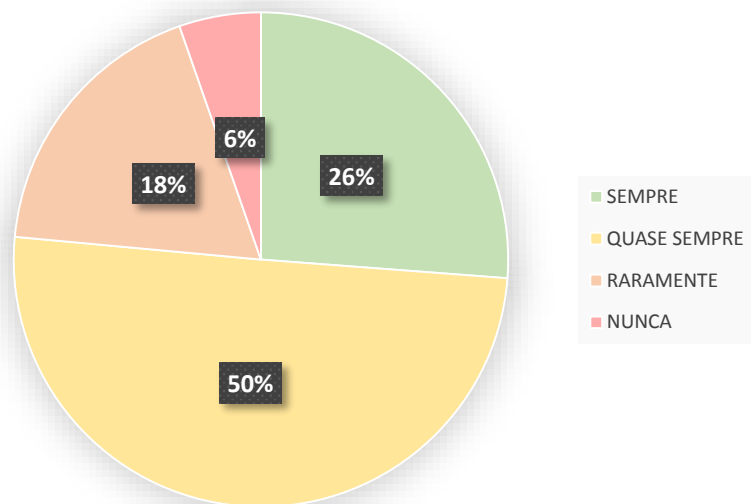


OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?



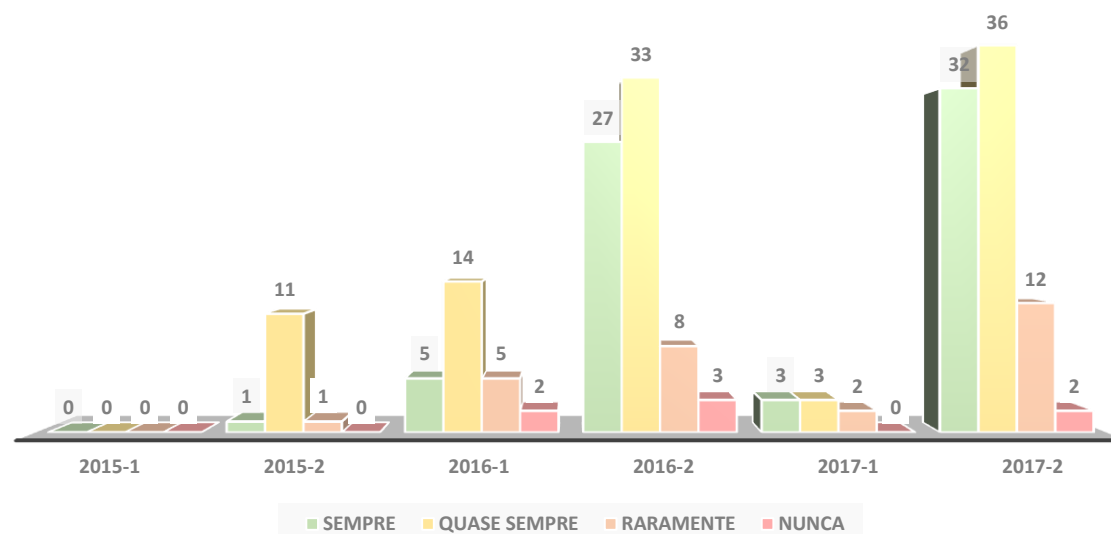
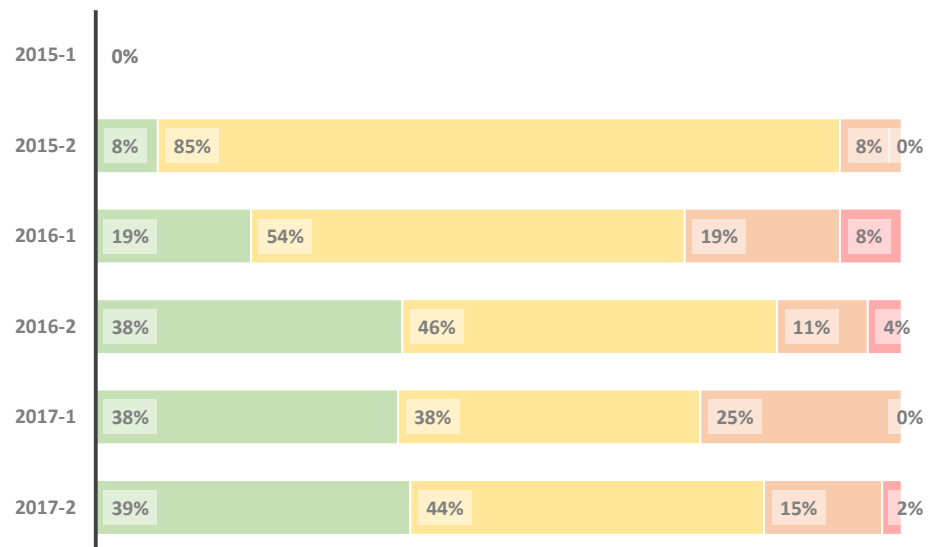
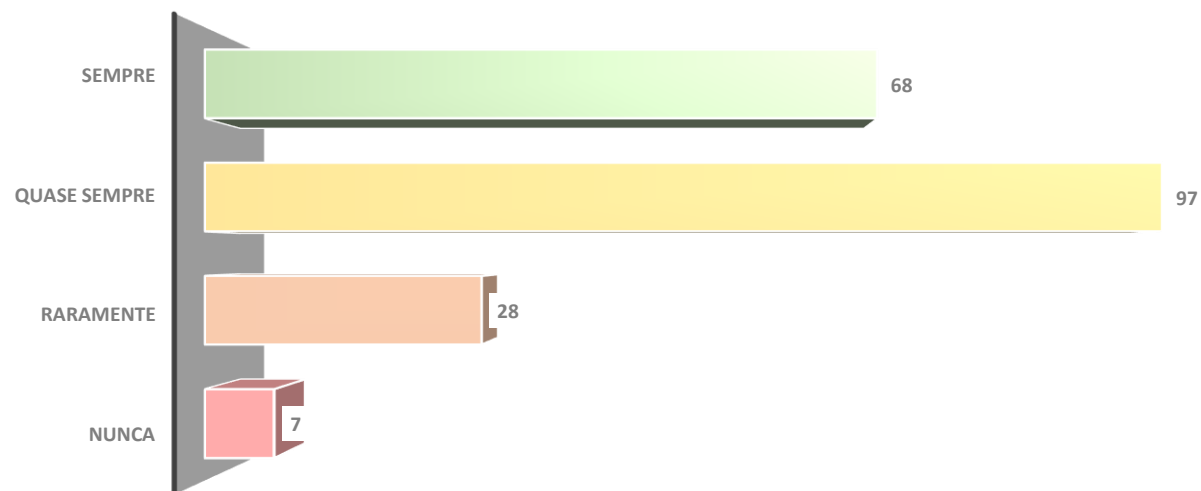
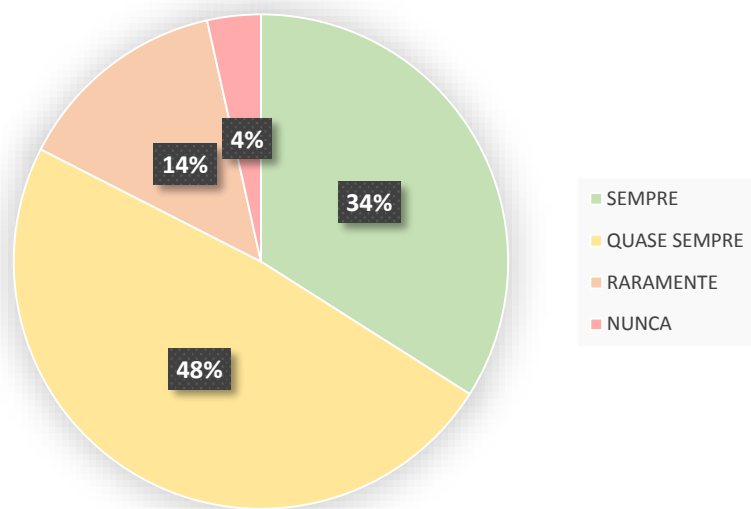


SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?



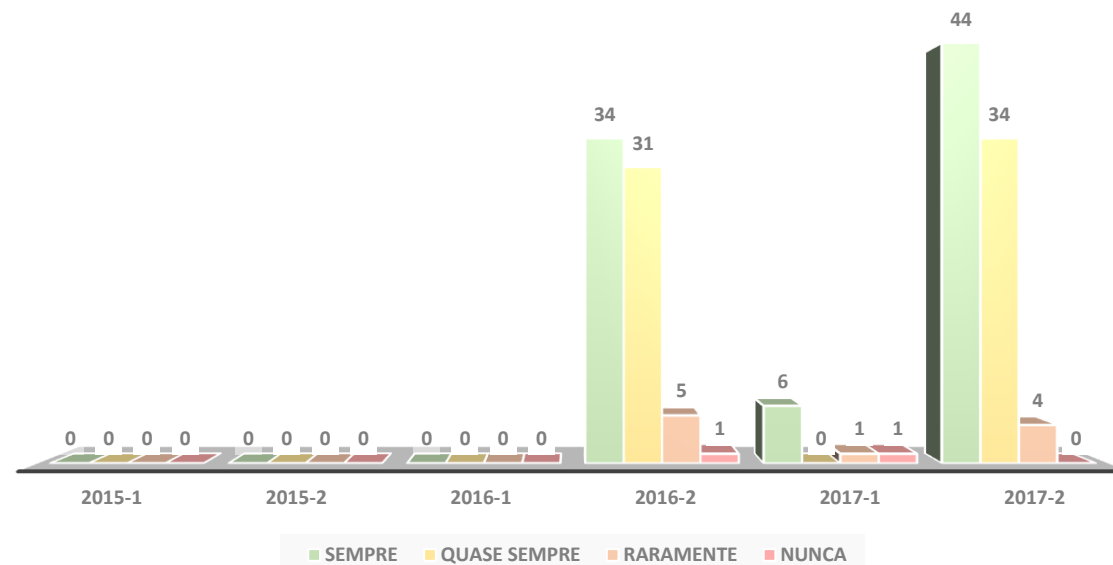
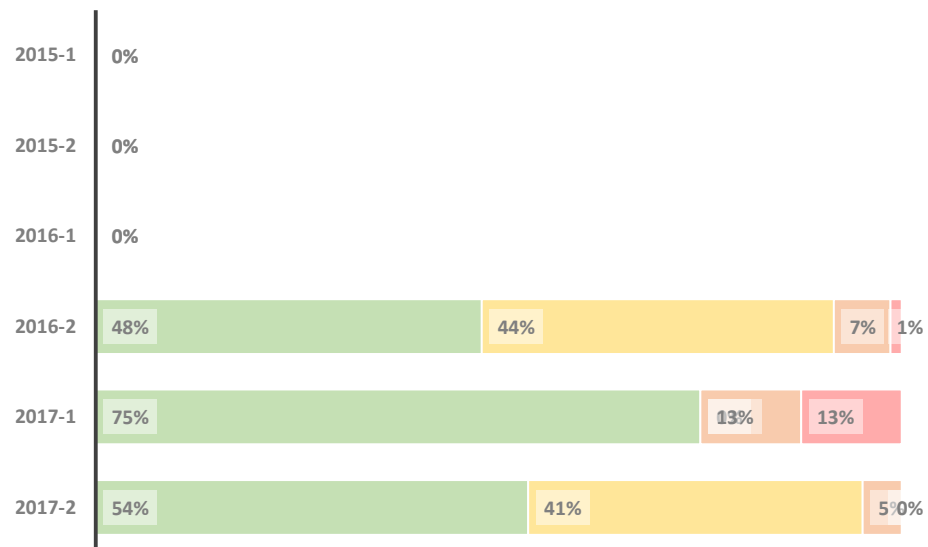
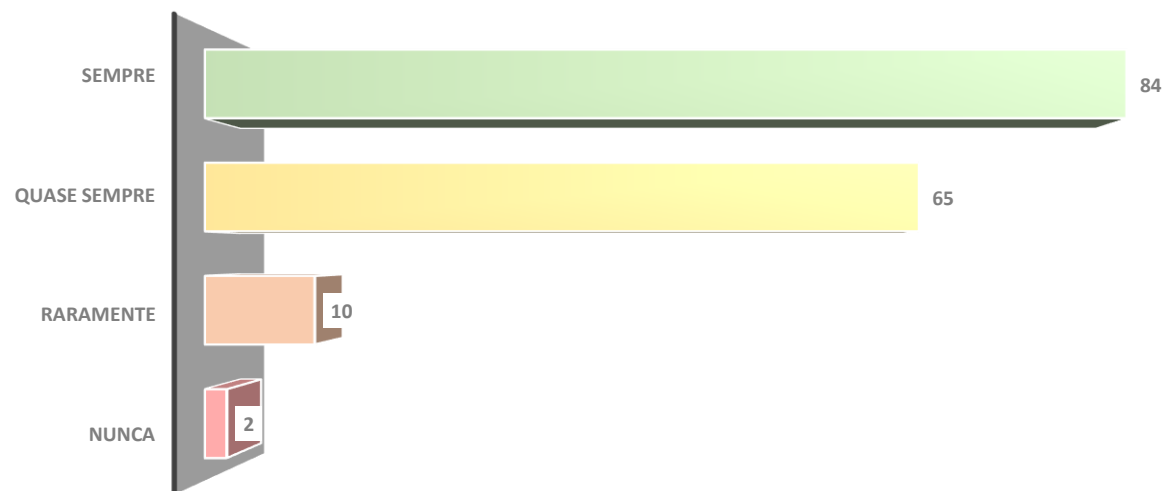
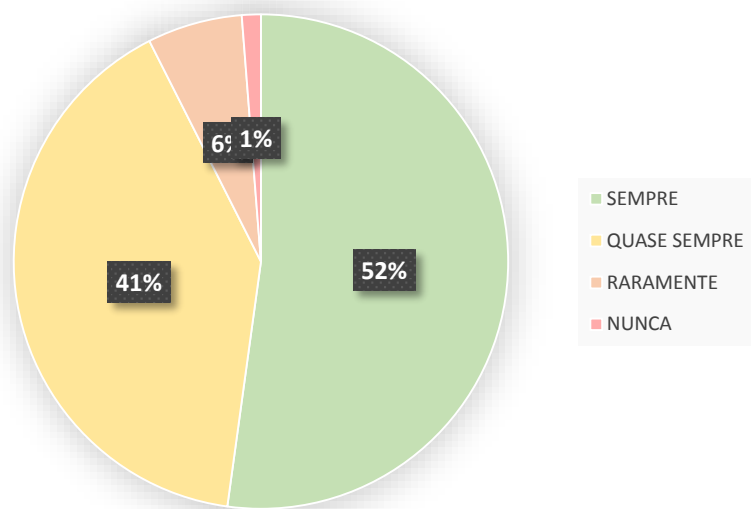


SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?



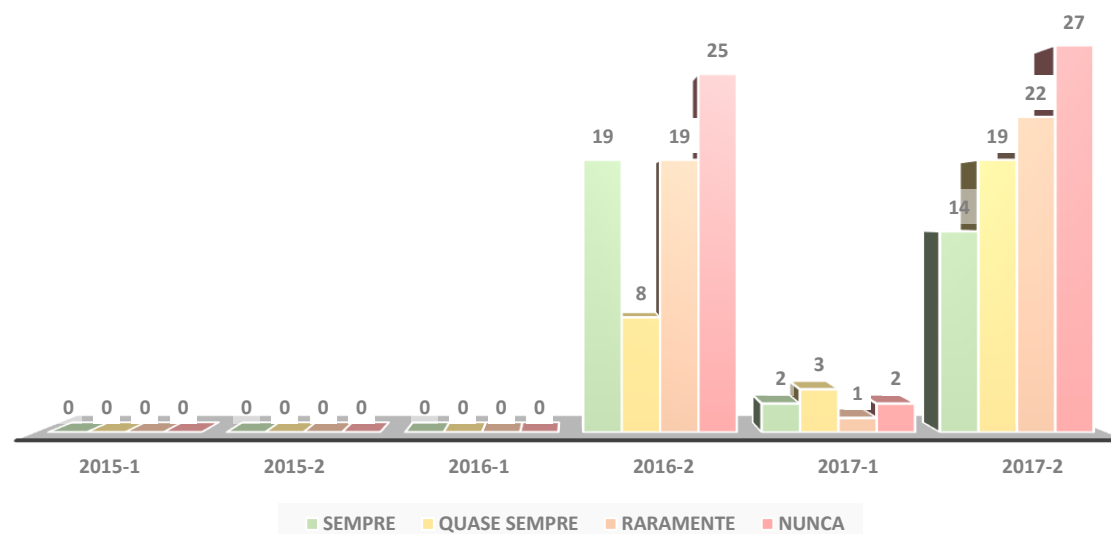
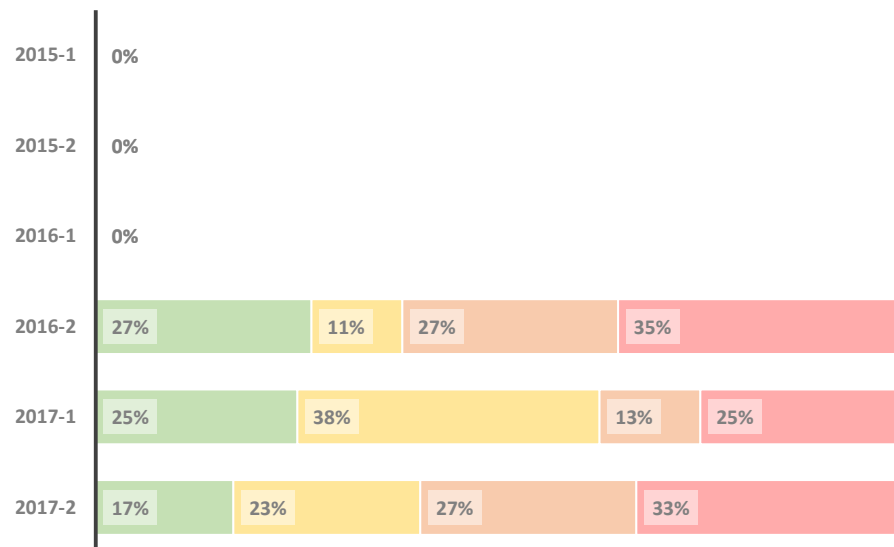
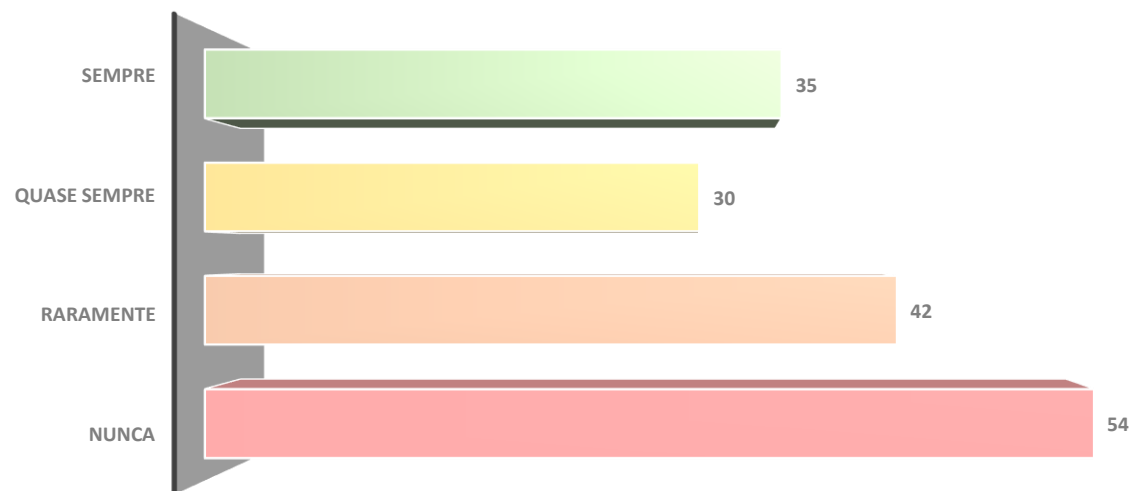
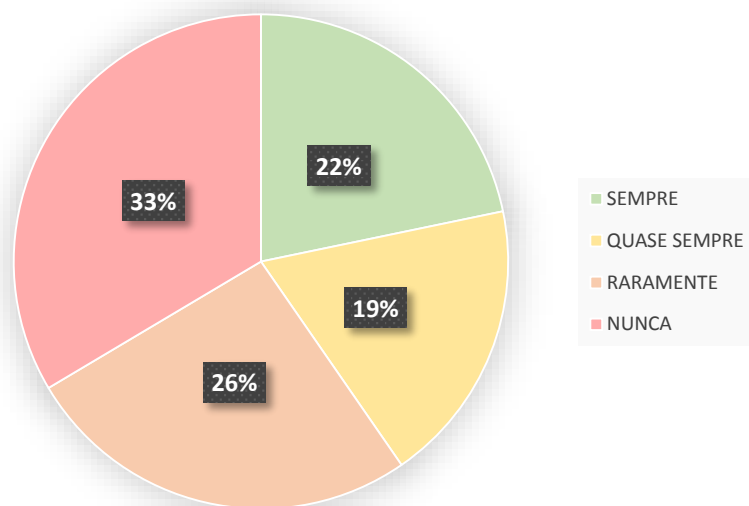


Você acessa o aluno online frequentemente?



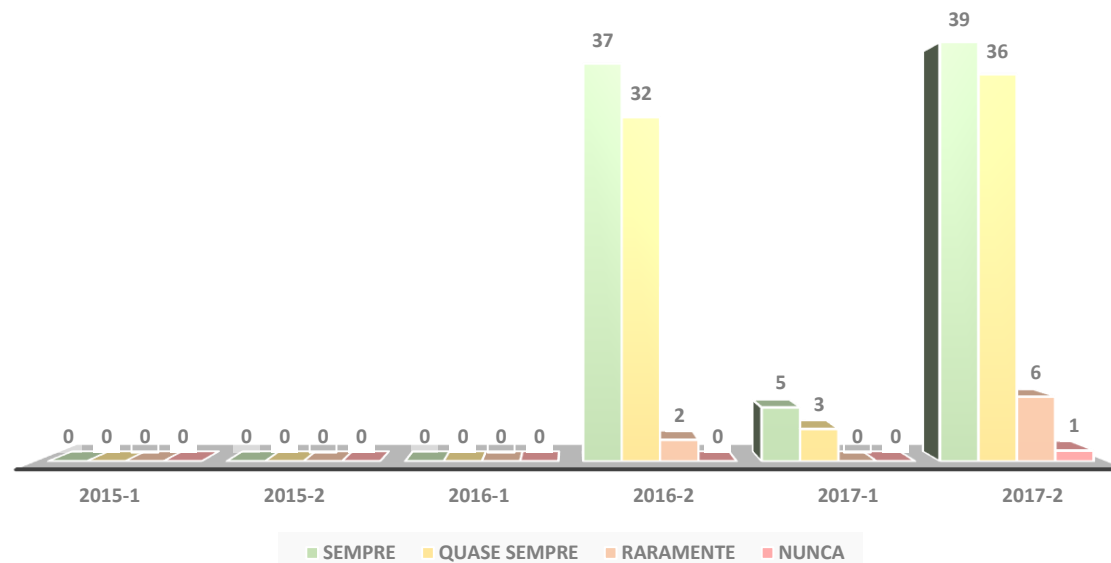
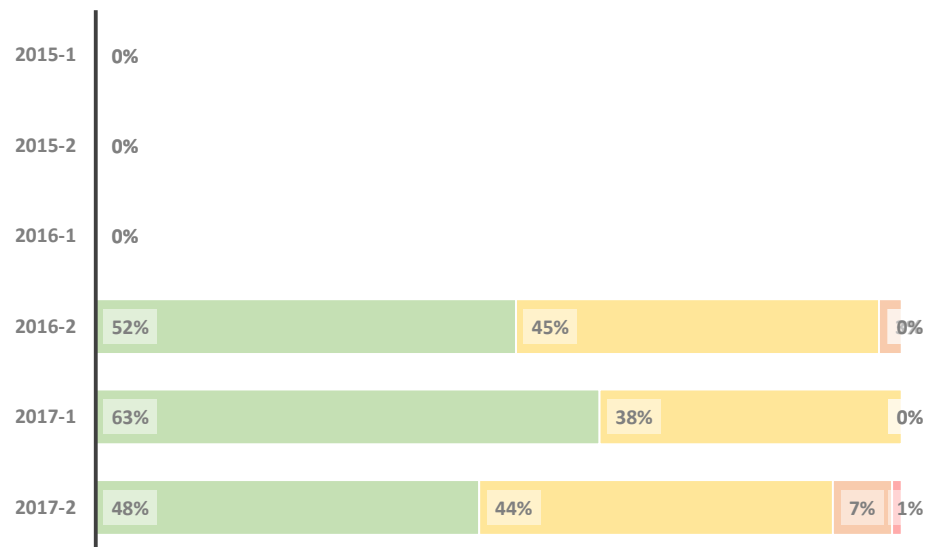
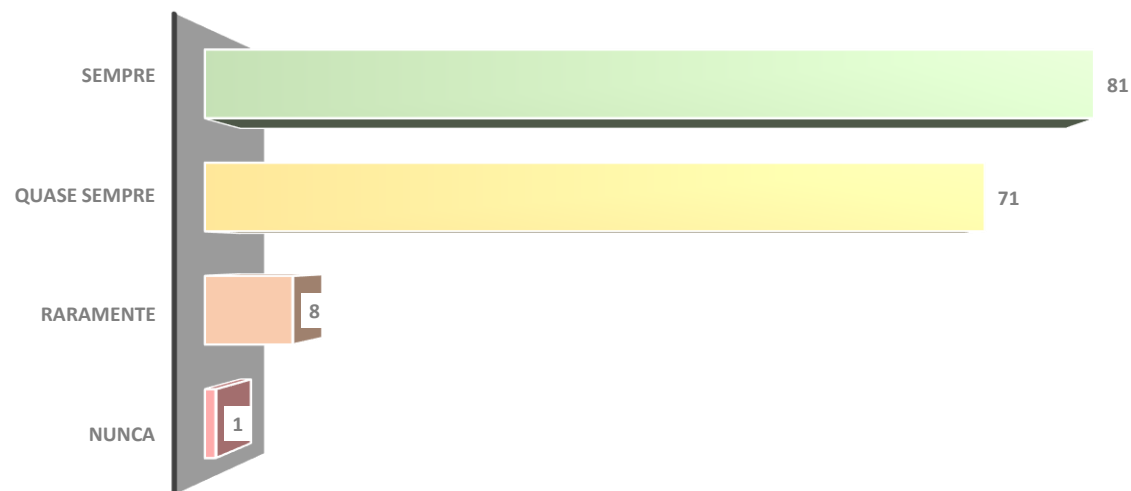
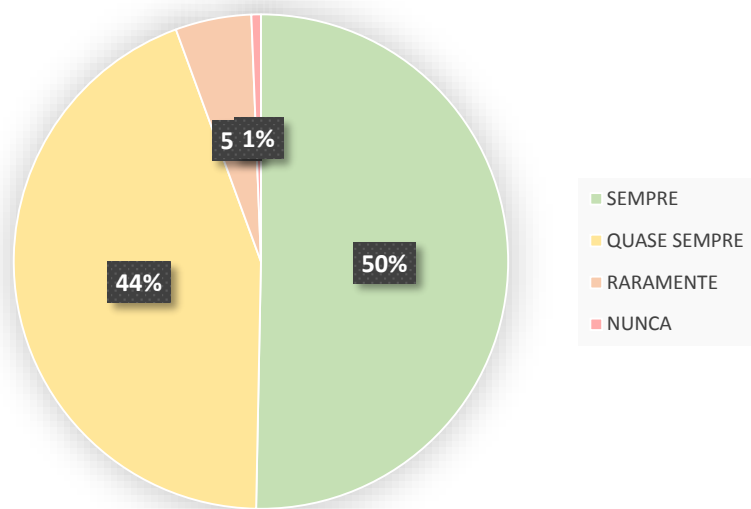


Você acessa o Office365 (email) frequentemente?



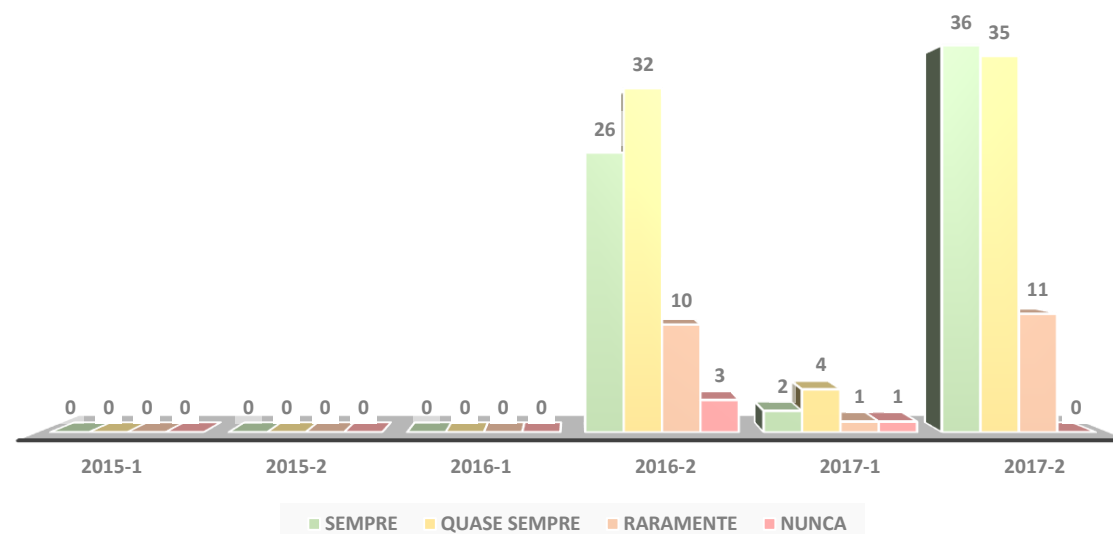
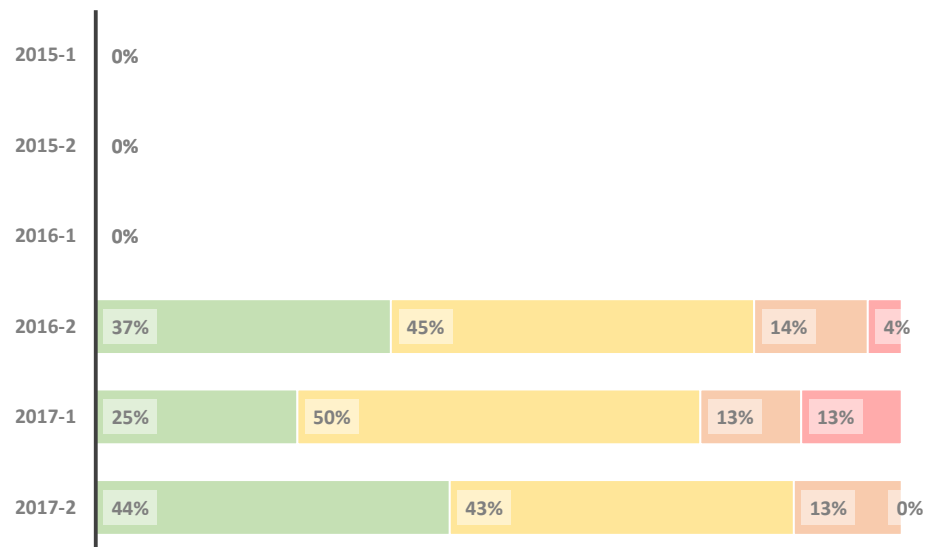
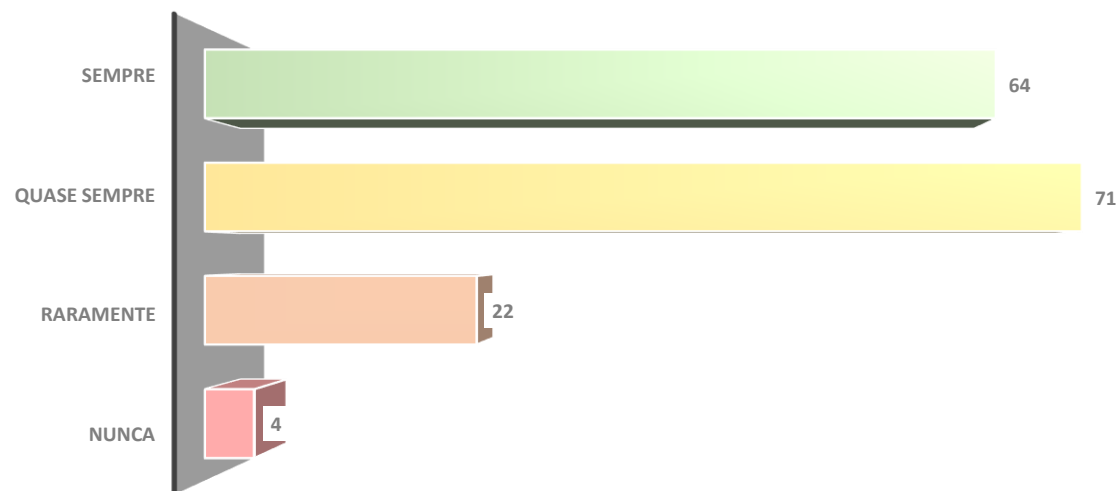
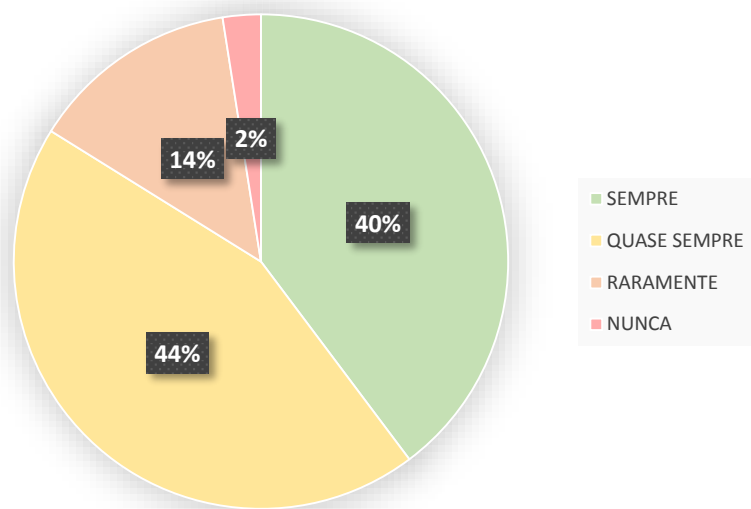


Você acessa o portal frequentemente?



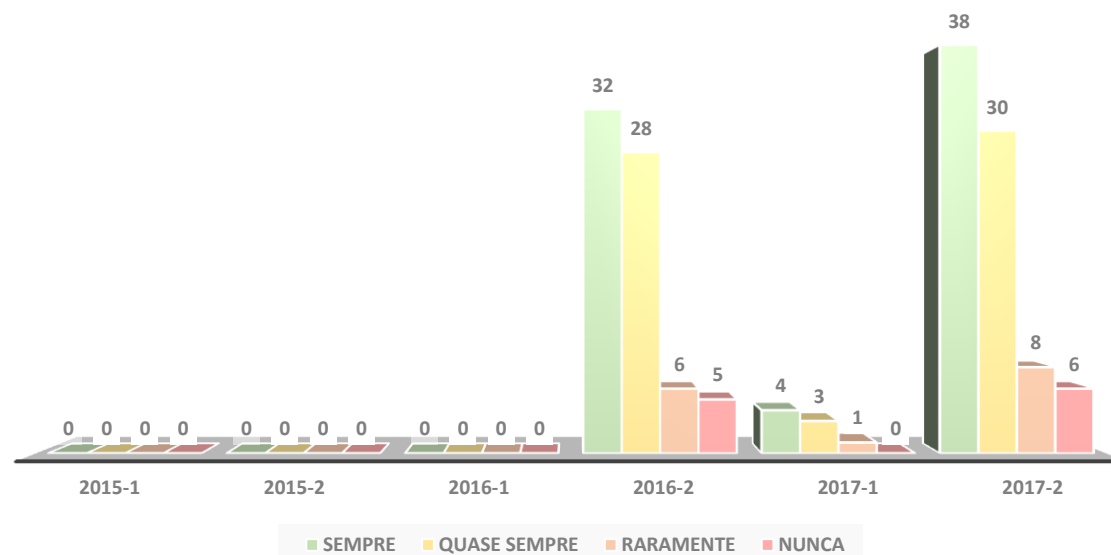
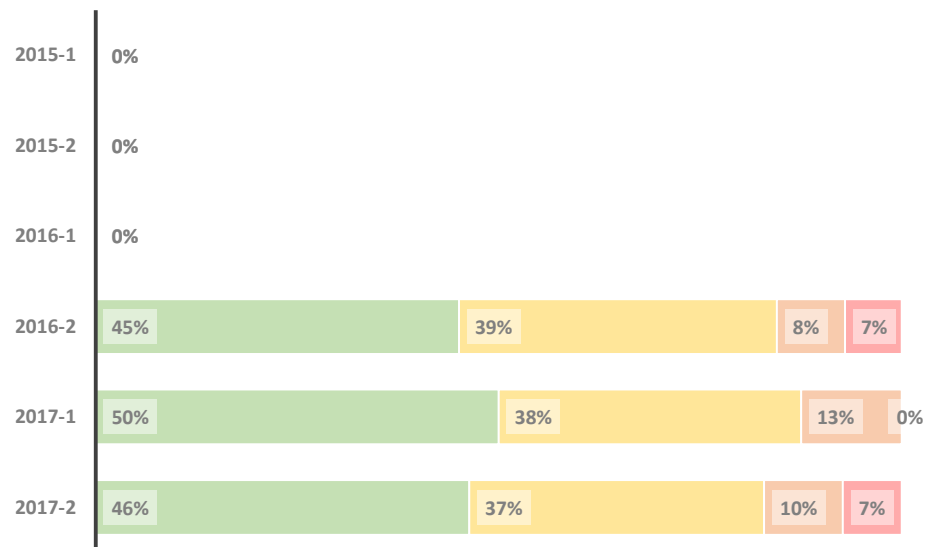
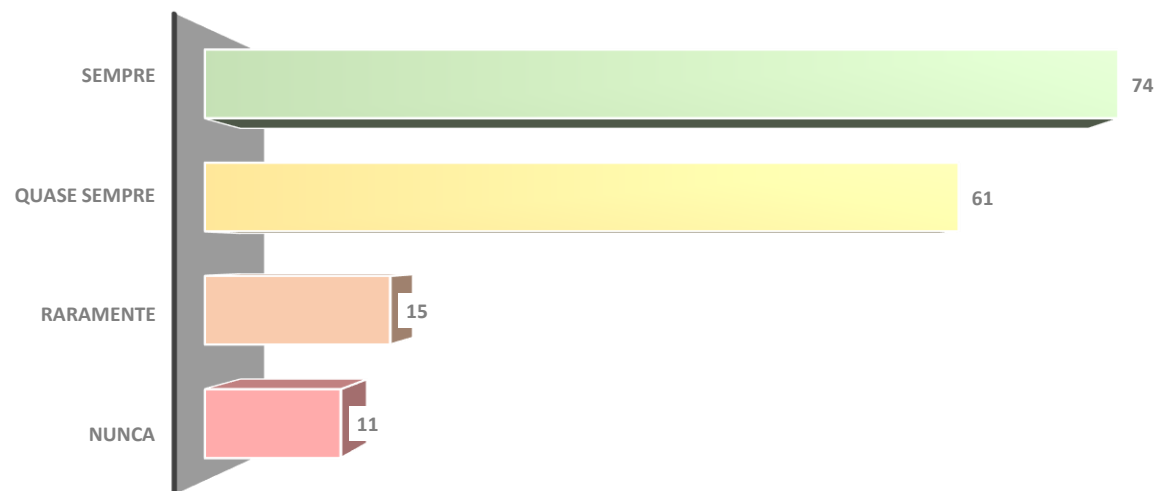
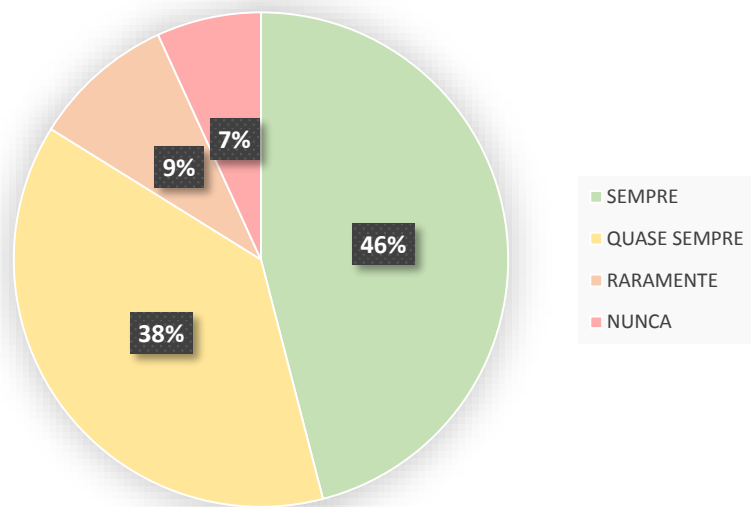


Você se sente apto para utilizar os recursos de TI?



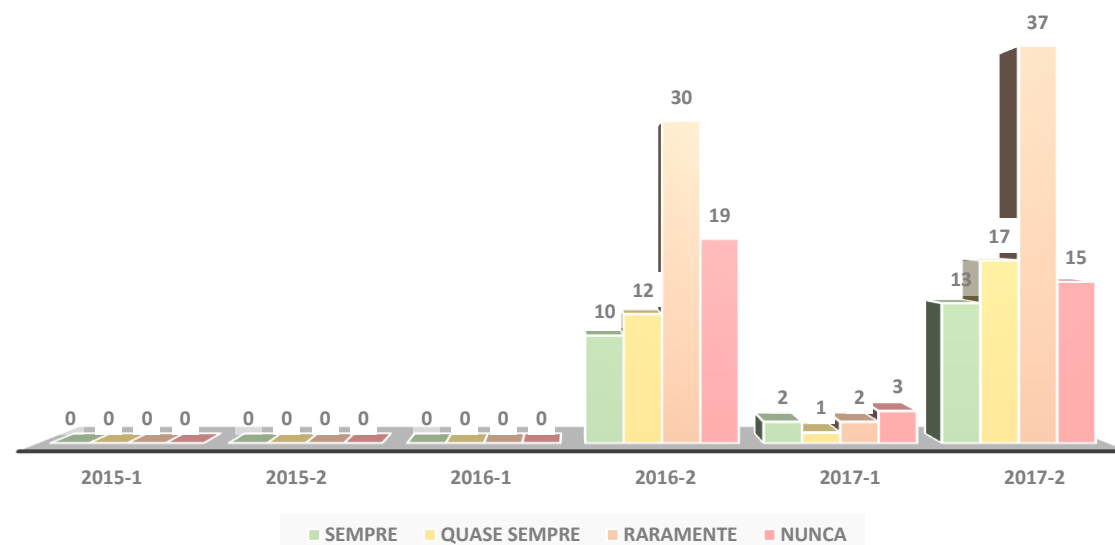
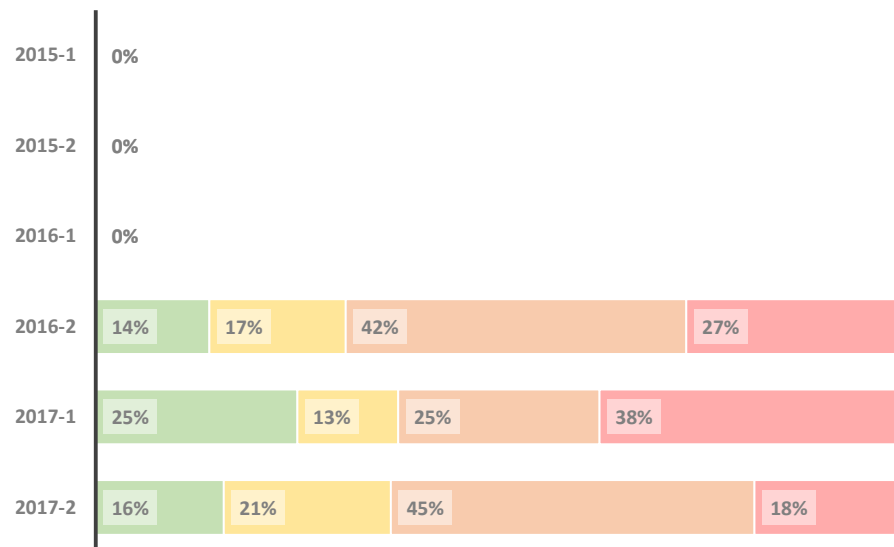
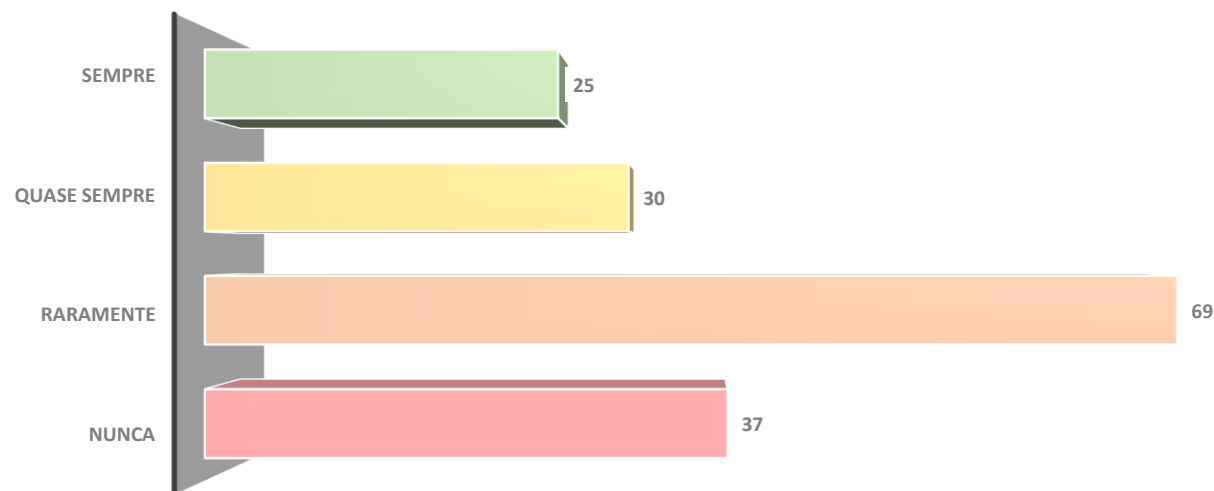
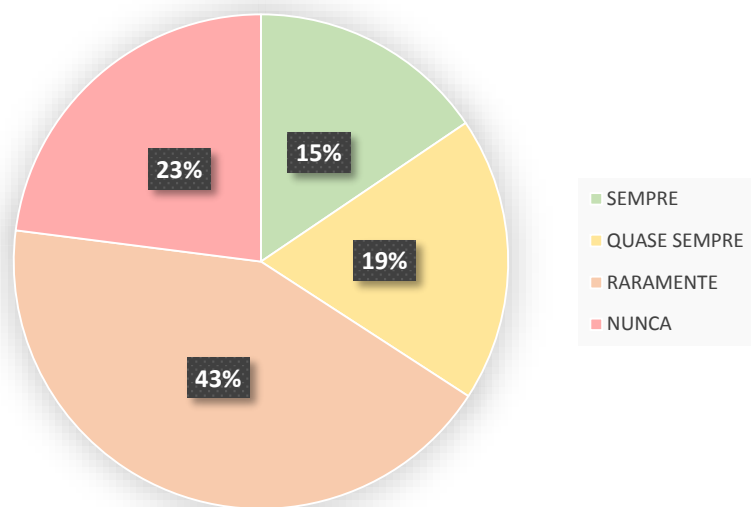


Você utiliza o Moodlerooms (AVA) frequentemente?



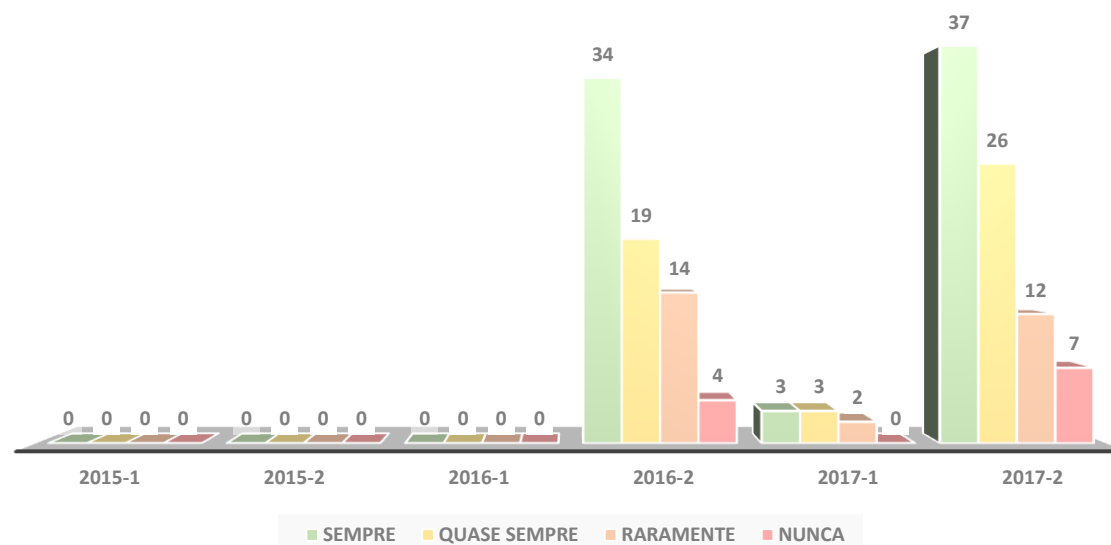
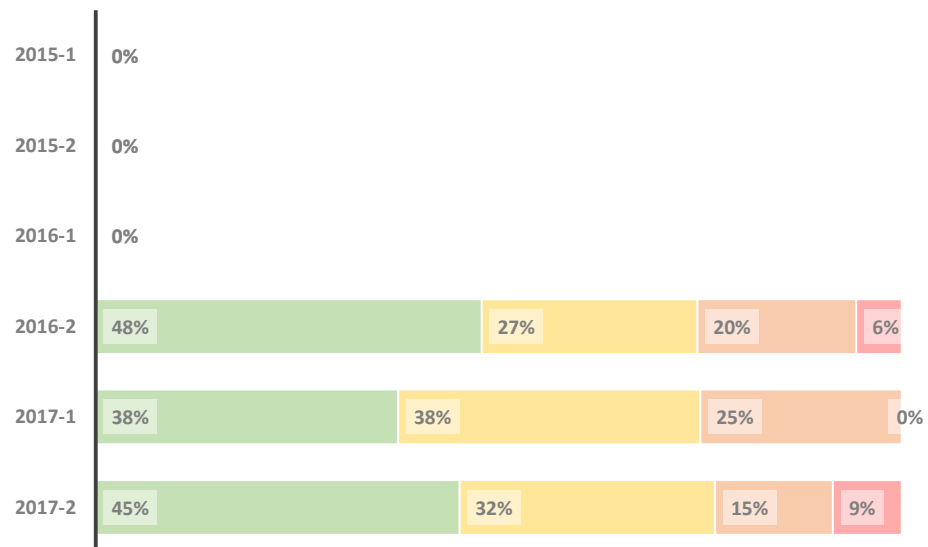
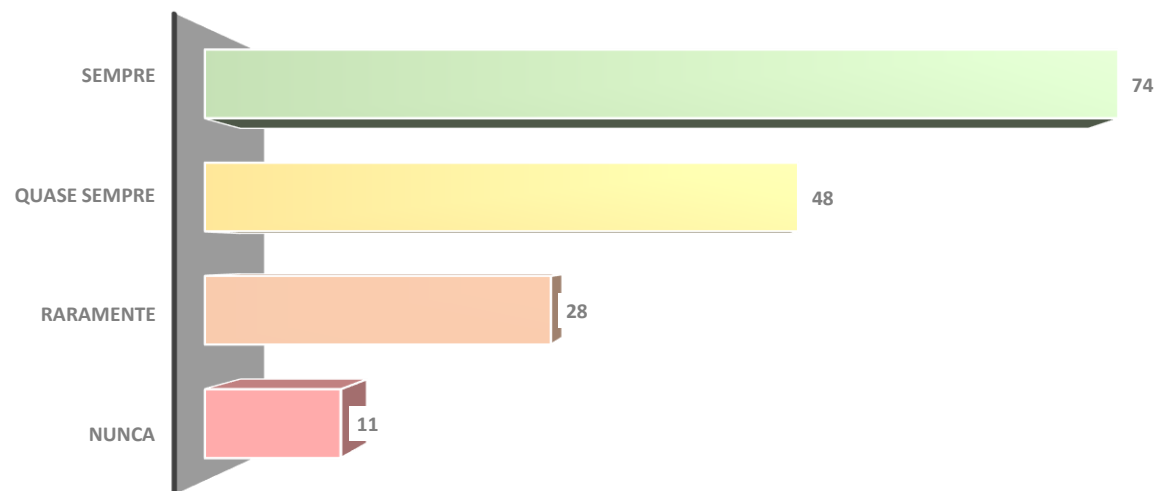
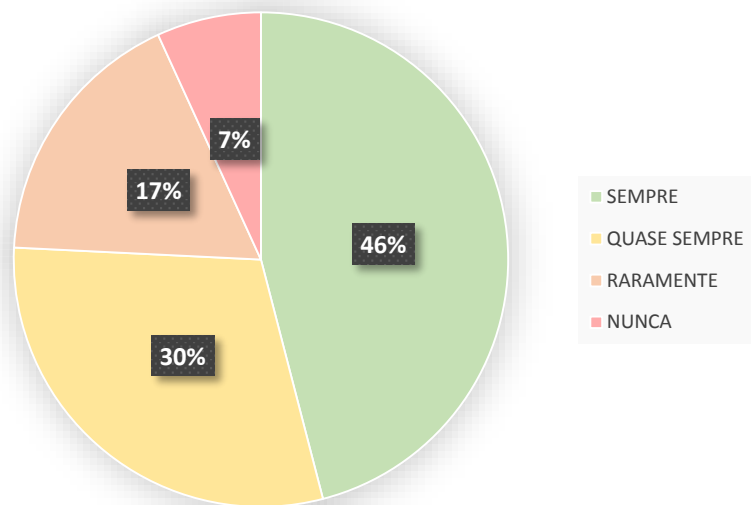


Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?



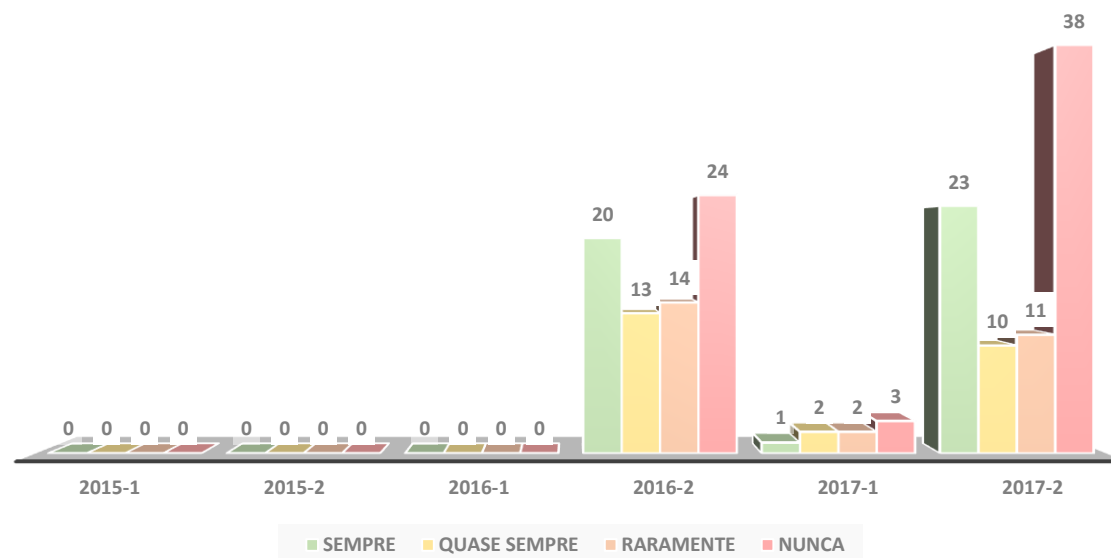
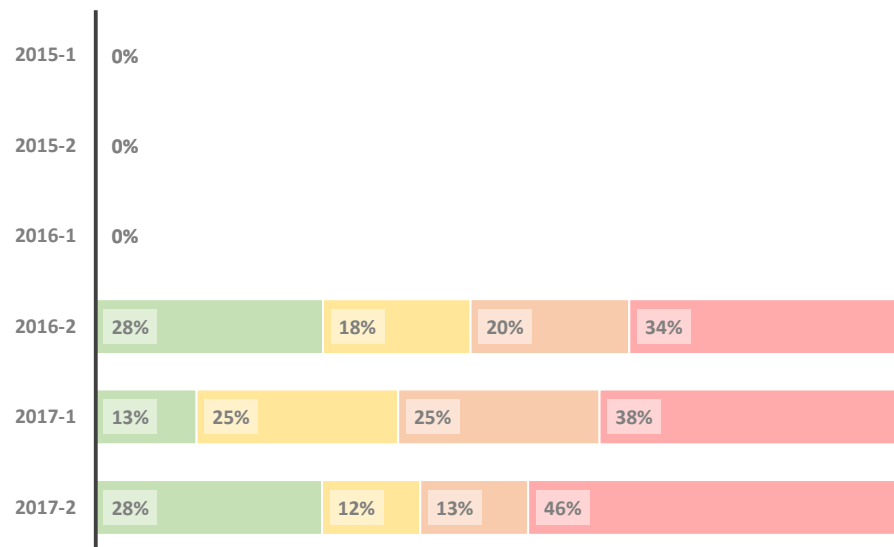
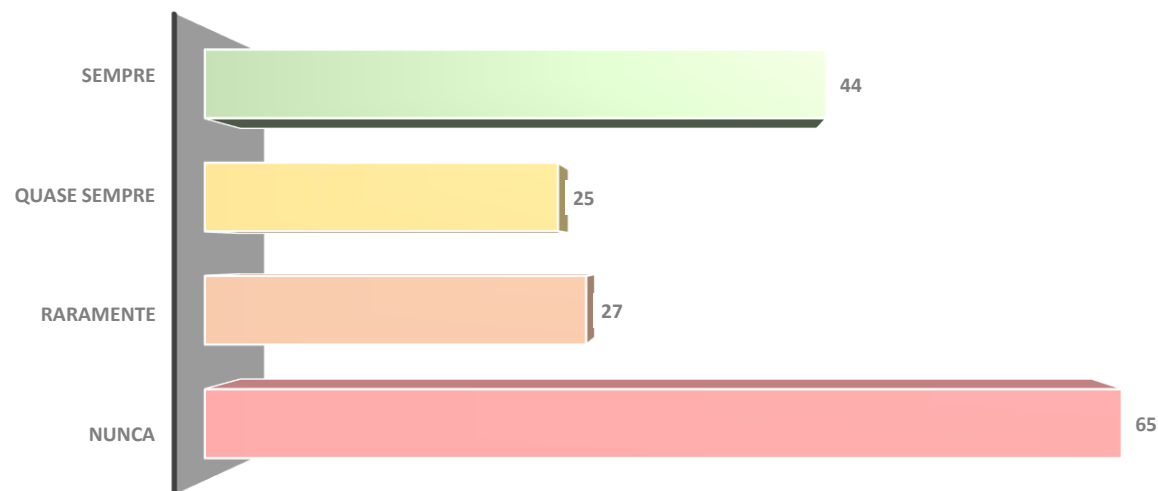
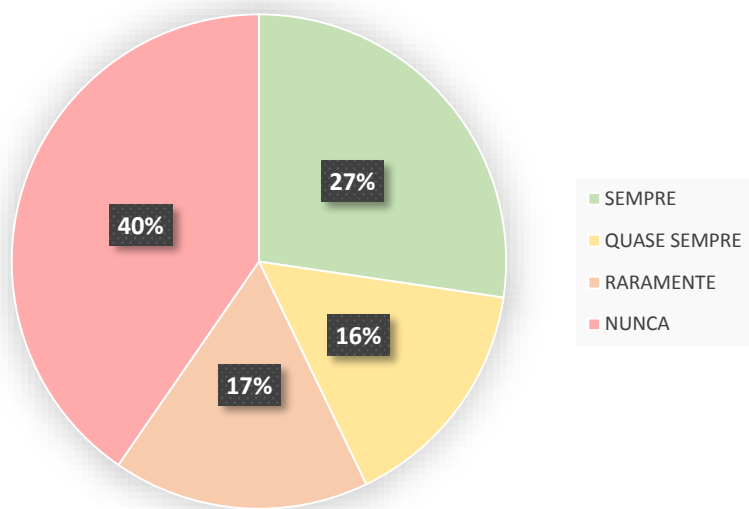


Você utiliza o recurso de internet frequente?



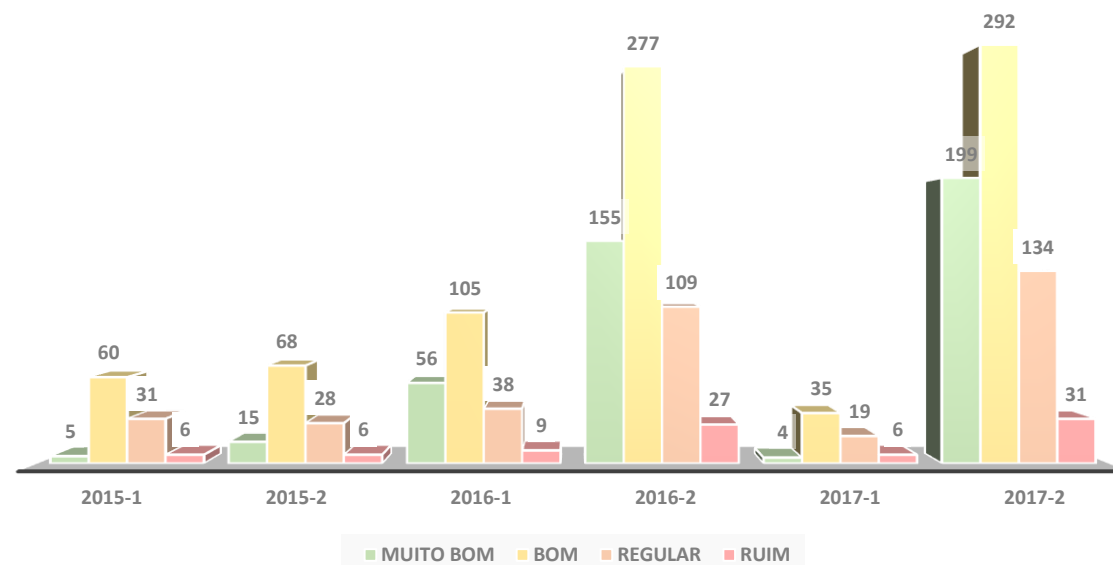
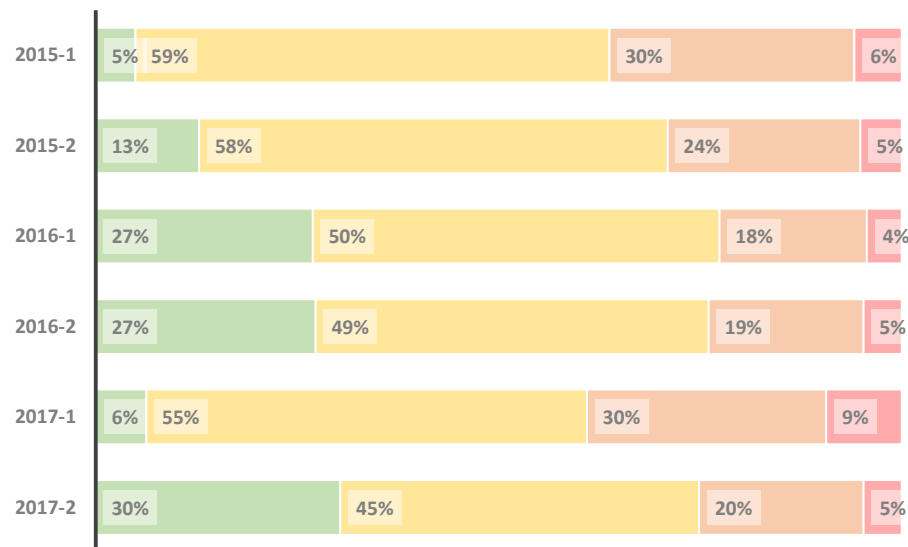
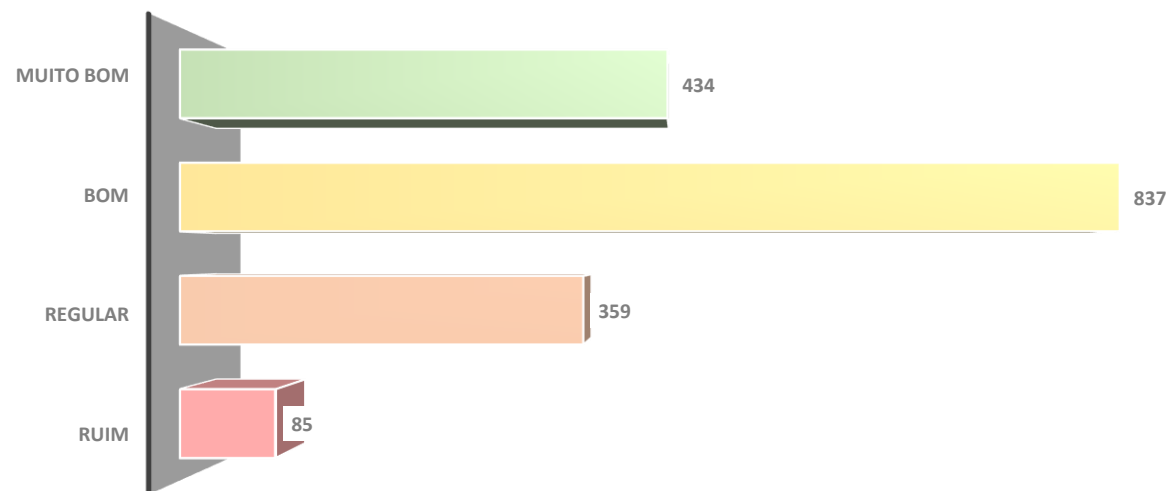
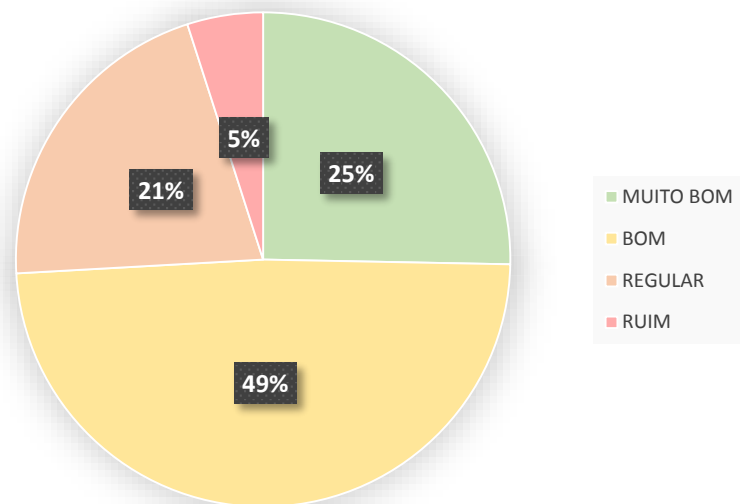


Você utiliza o recurso de WIFI frequentemente?



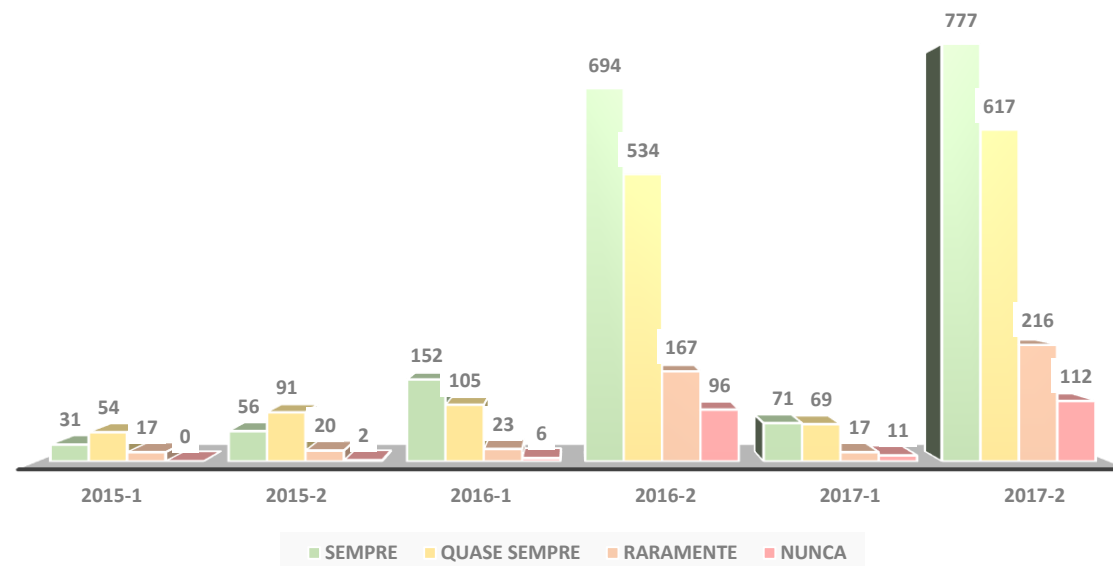
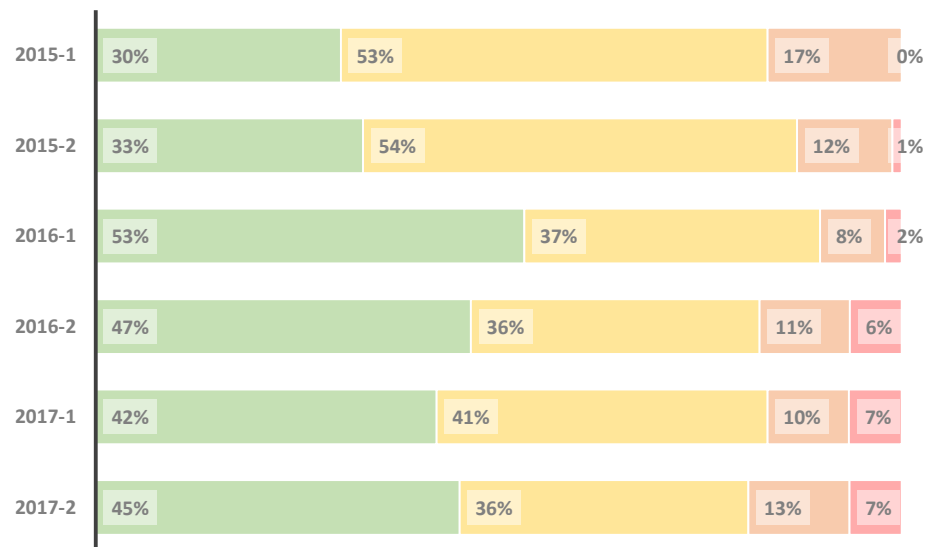
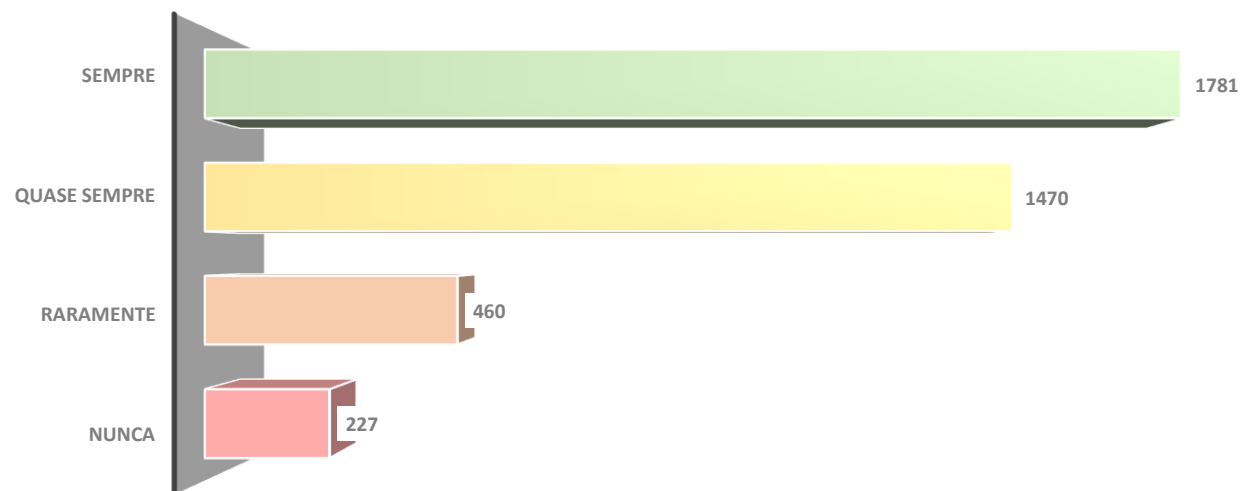
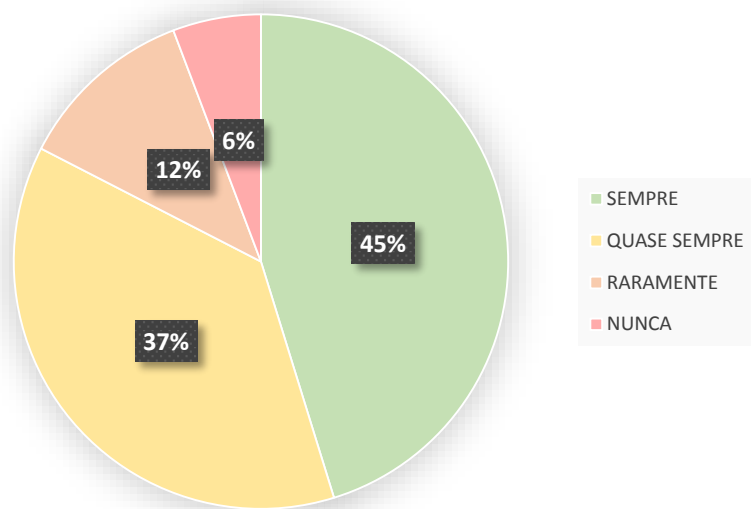


QUESTÕES OBJETIVAS - Qualitativas



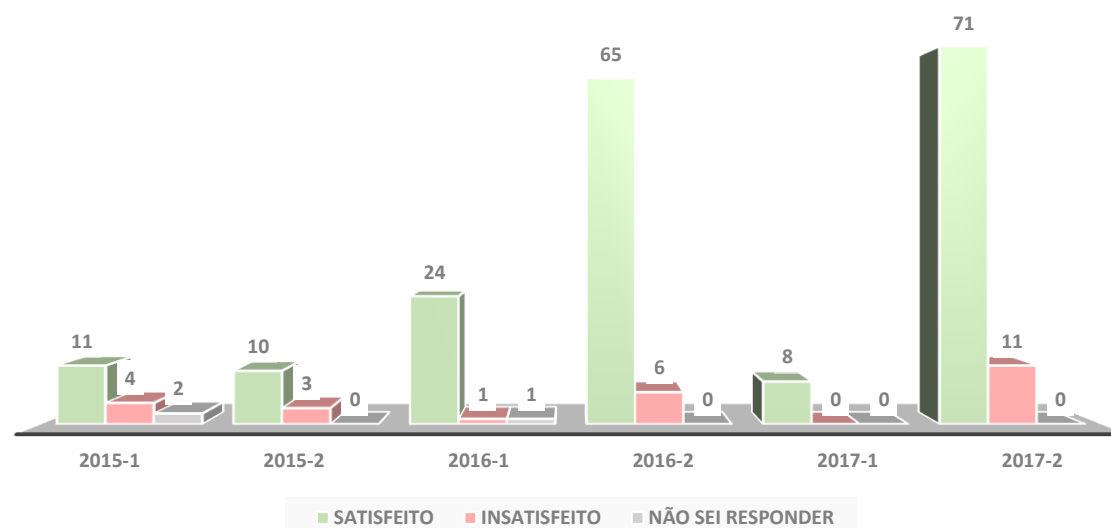
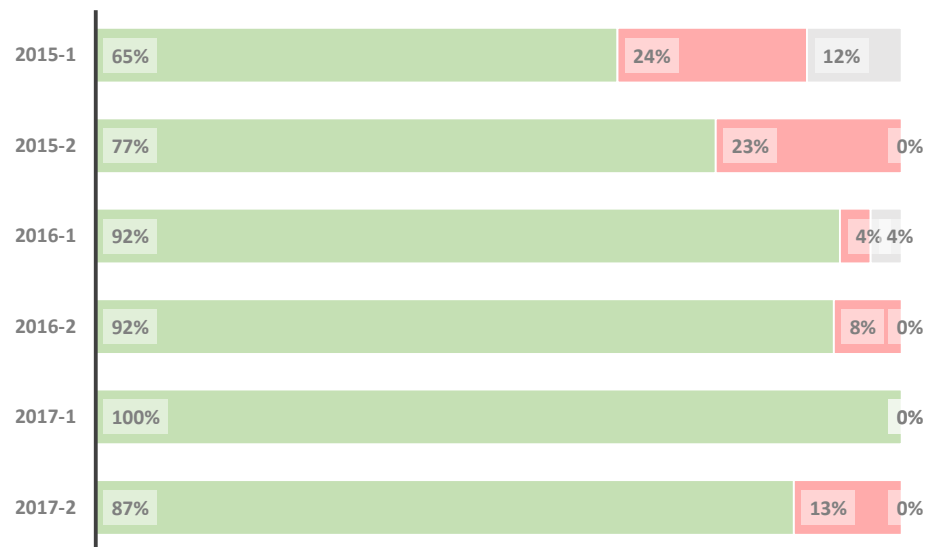
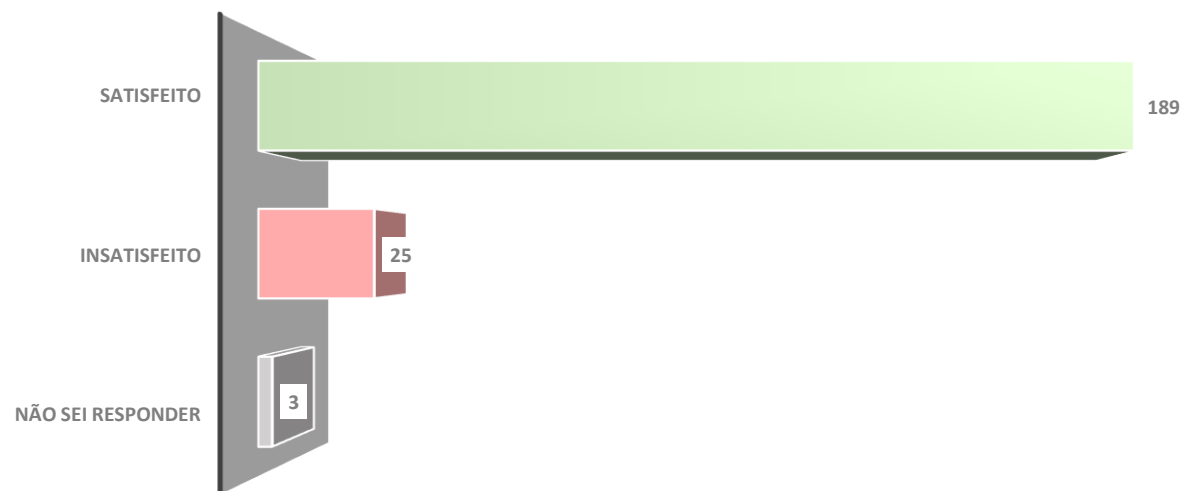
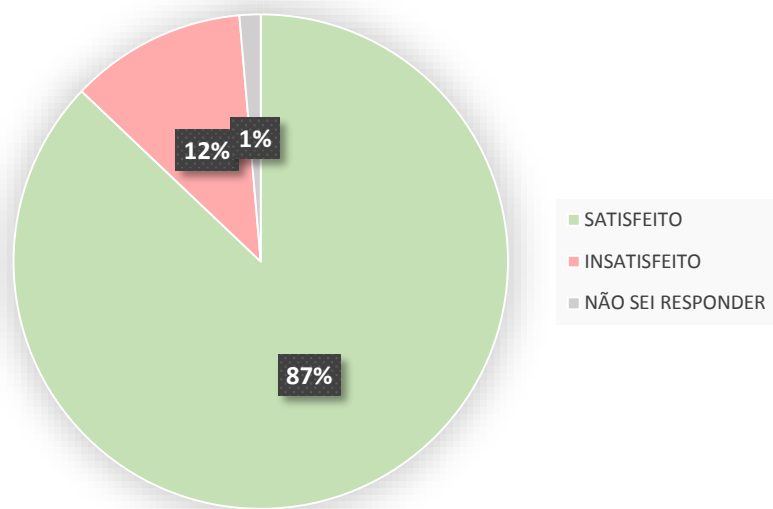


QUESTÕES OBJETIVAS - Periodicidade



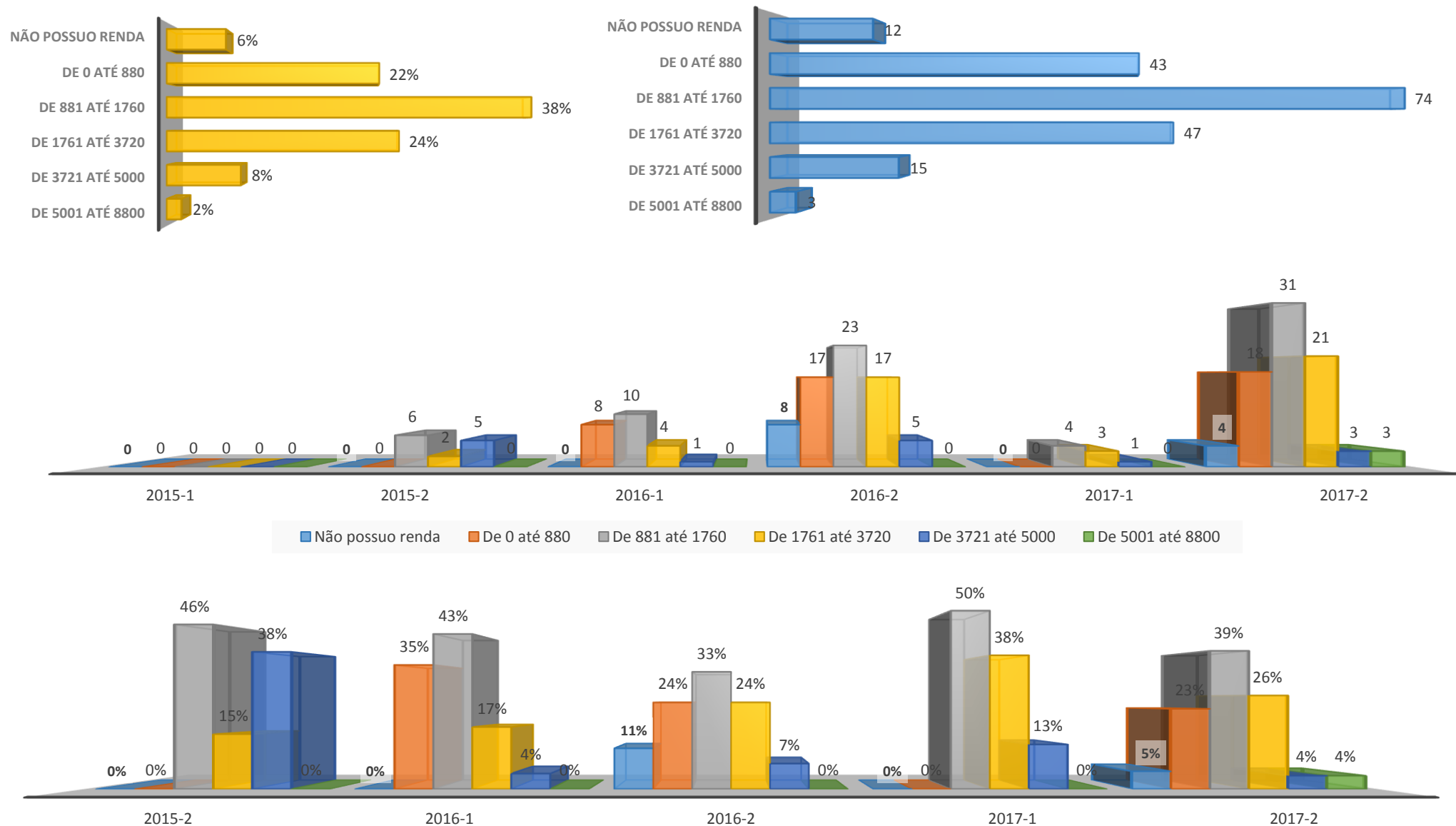


O CURSO - Em relação ao seu curso, você se considera:



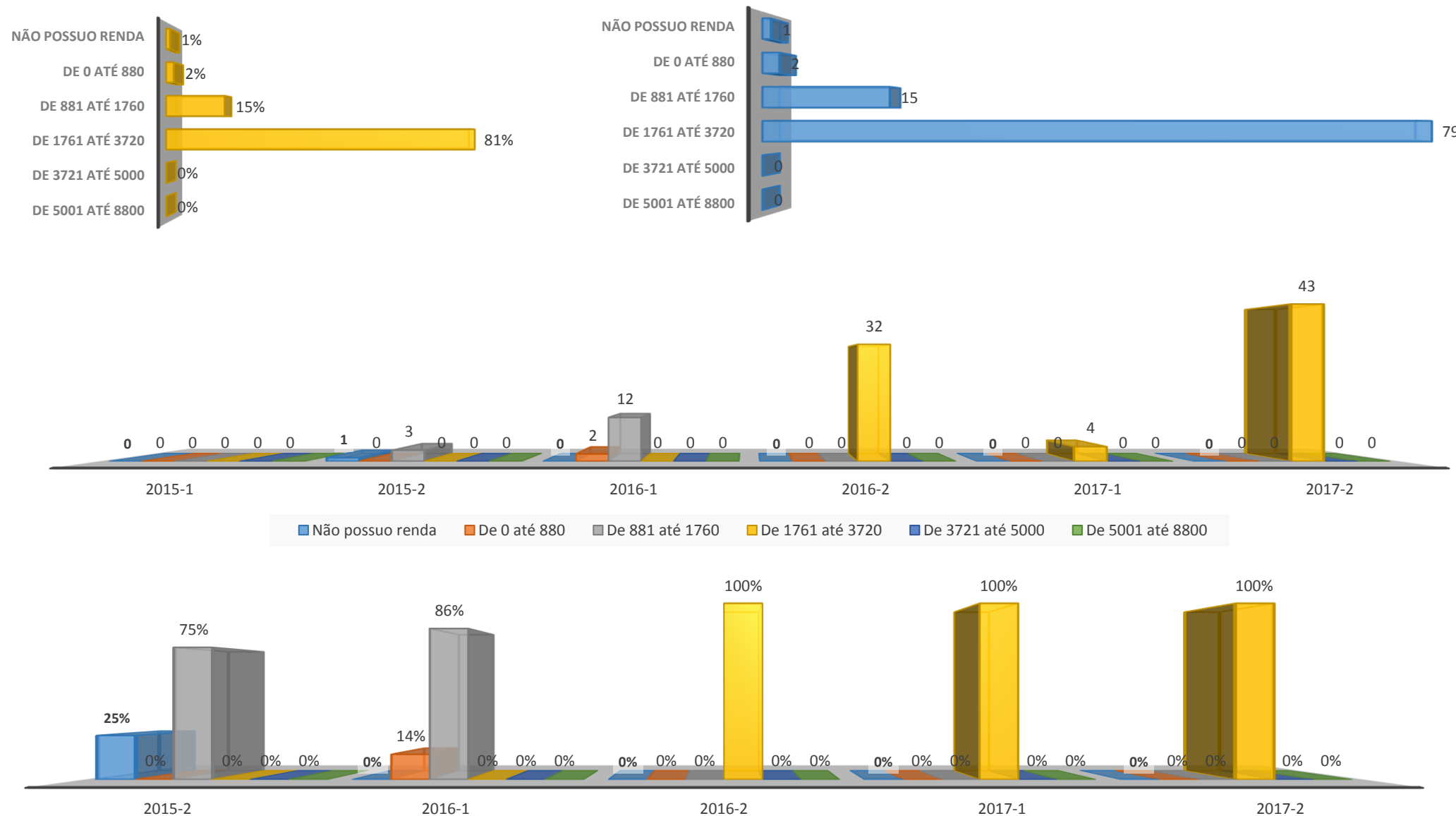


Qual a sua renda mensal atual?



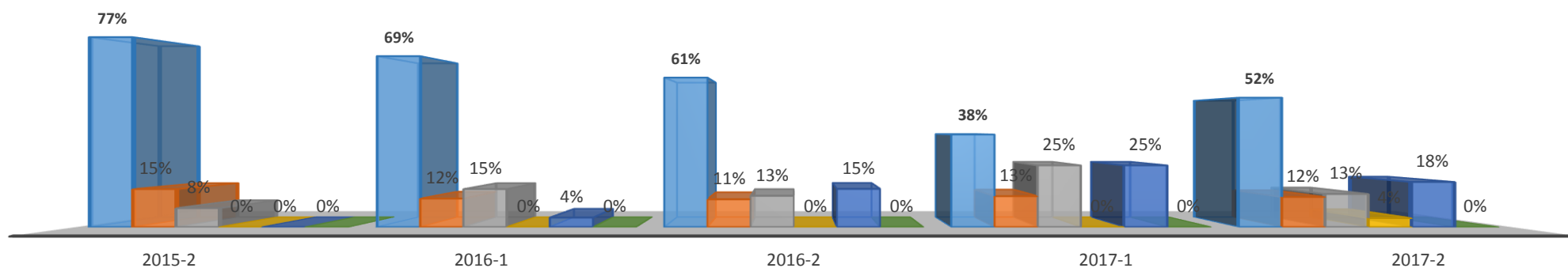
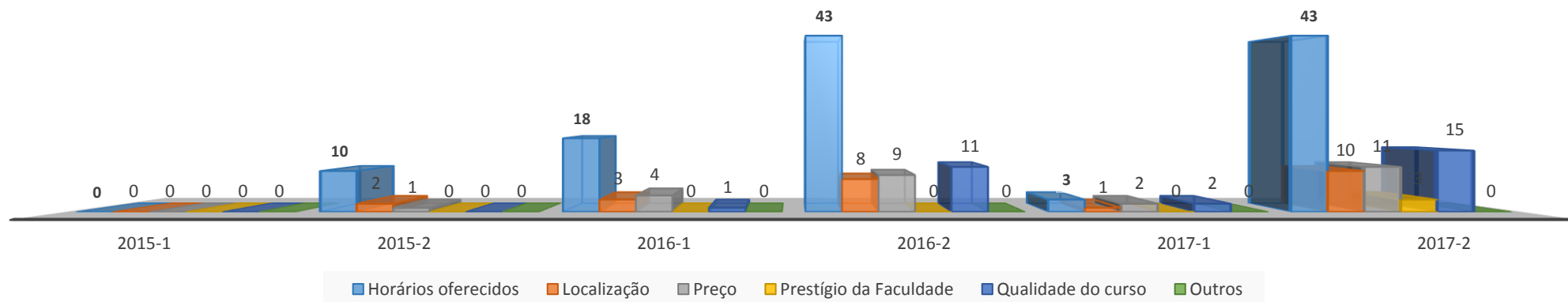
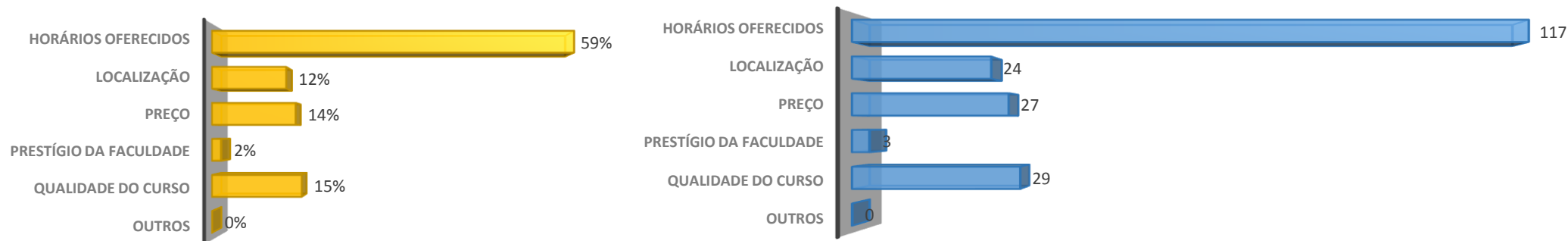


Qual a renda mensal da sua família?



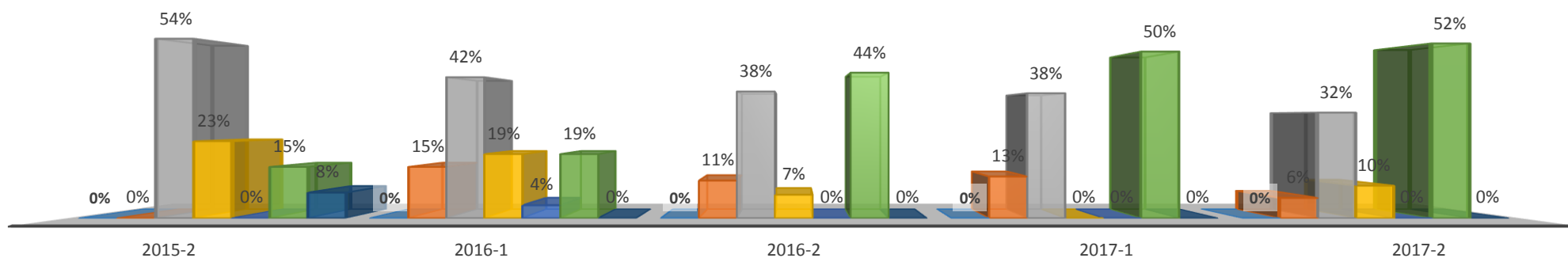
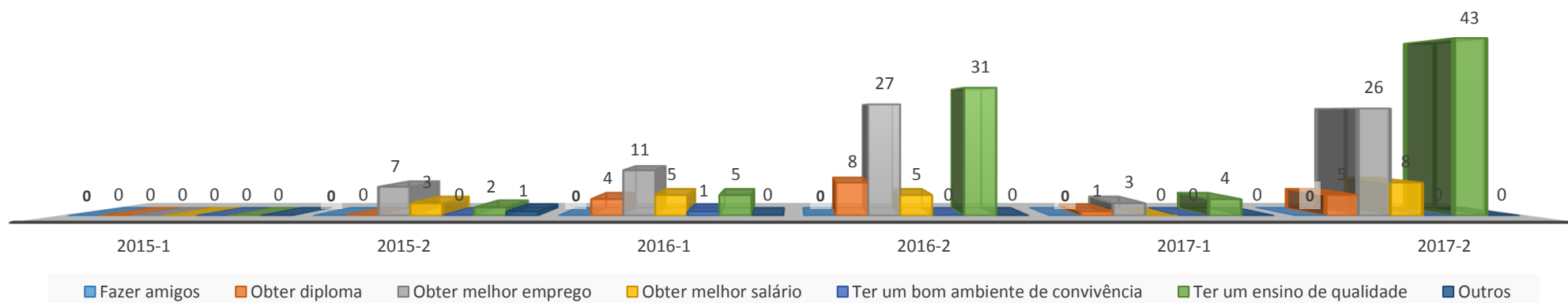
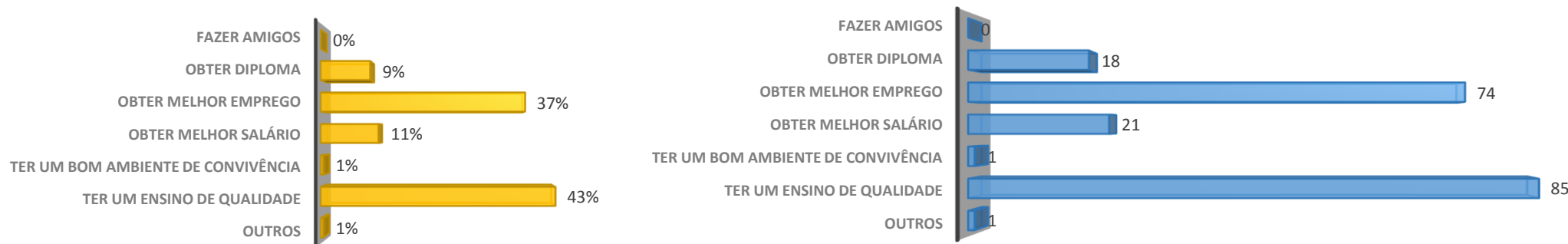


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



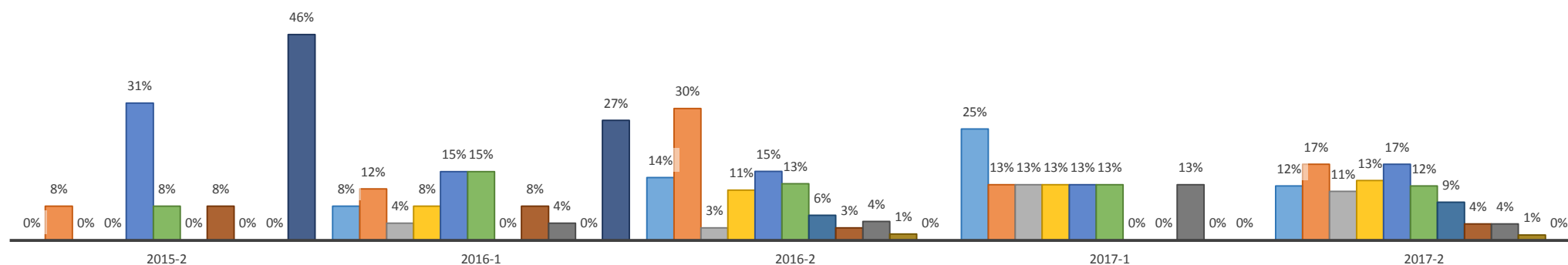
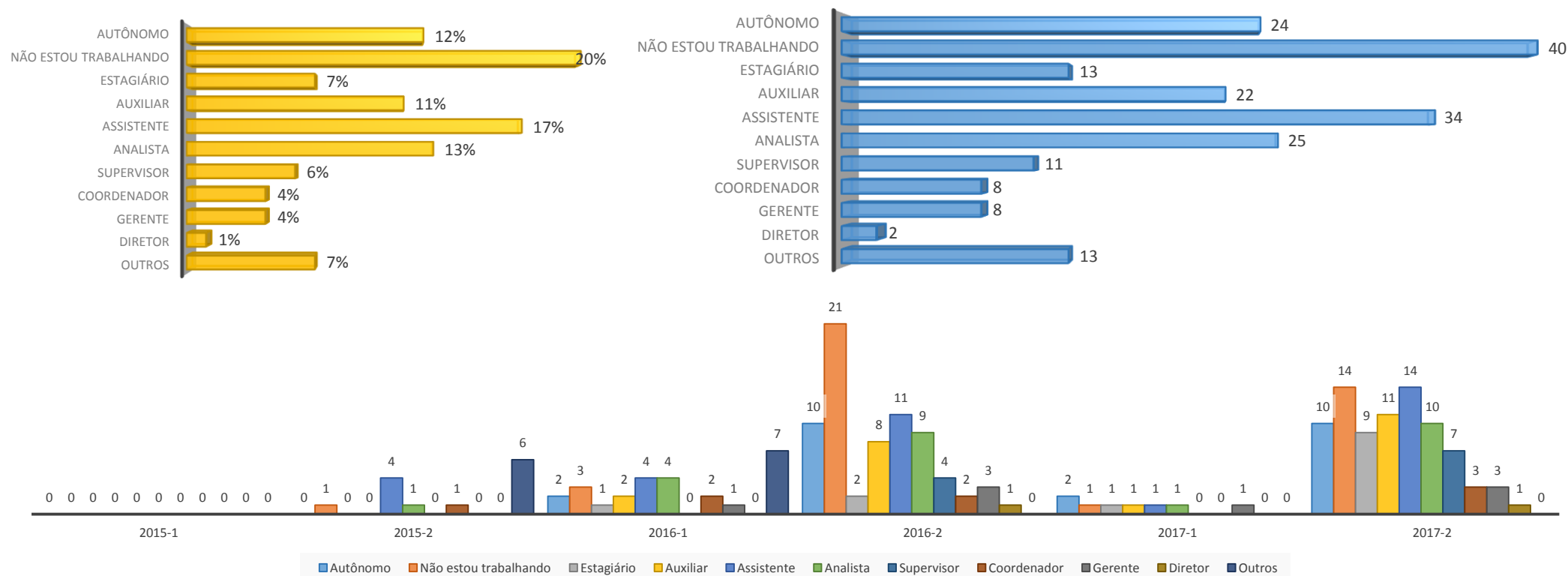


O que é mais importante para você ao cursar uma faculdade?



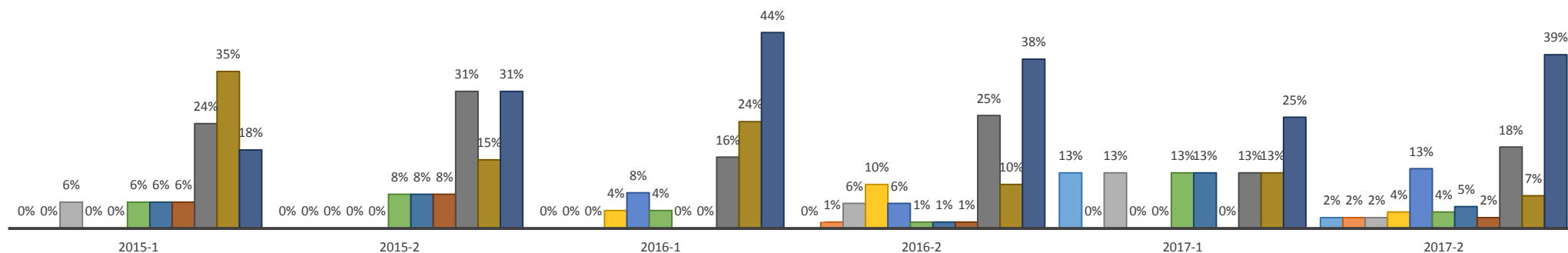
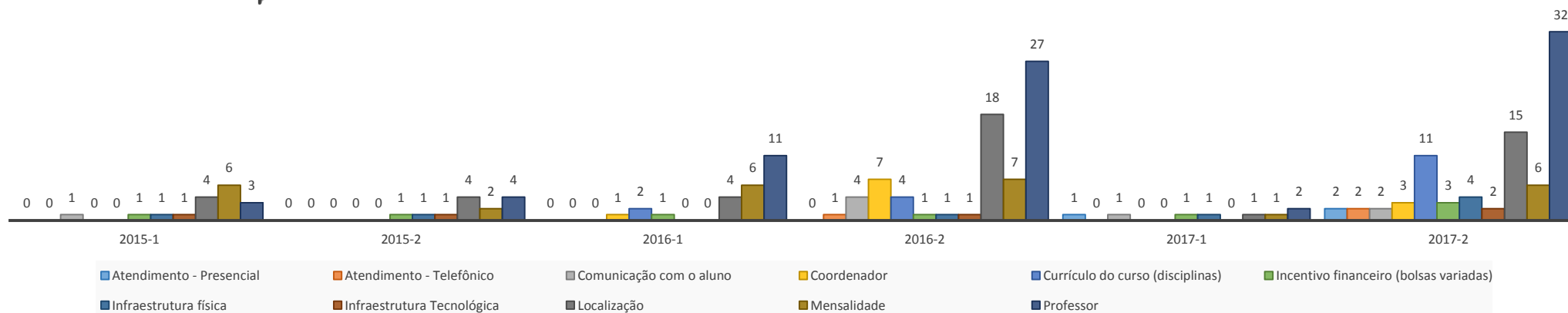
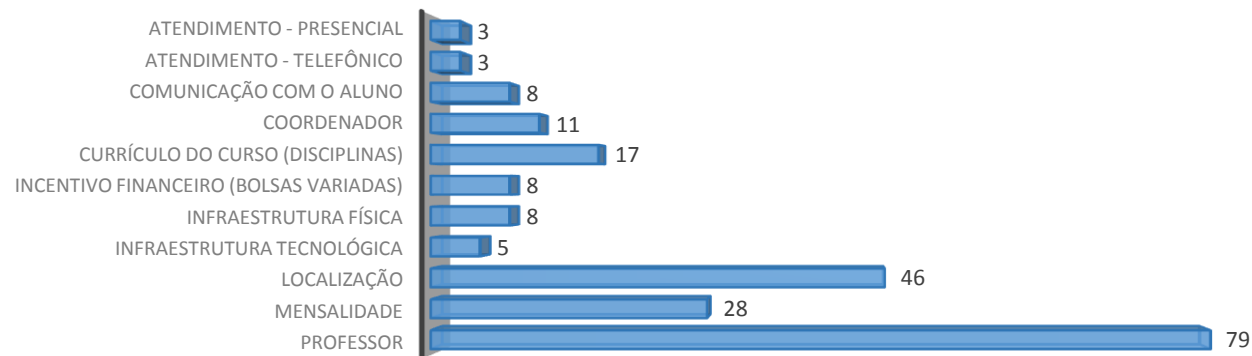
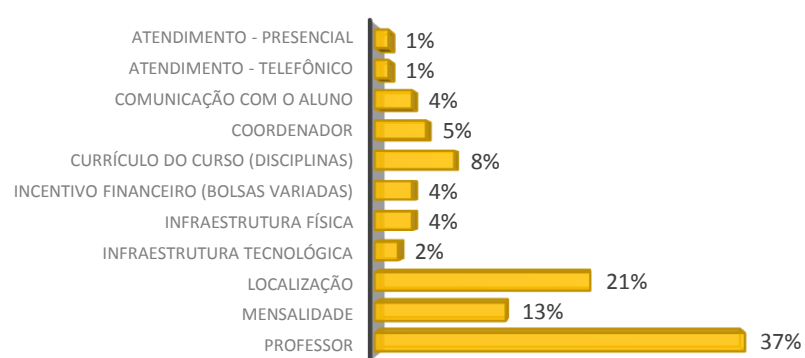


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

